



# Upgrading from a trial subscription

## SaaS Backup For Office 365

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October 21, 2020

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# Upgrading from a trial subscription

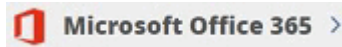
When you upgrade from a trial subscription to a licensed subscription, your trial data is only preserved if you keep the same backup storage destination type and the same backup storage region.


**If you change your backup storage destination type, your trial data is lost. Any change to your backup destination region also results in data loss.**

If the backup destination of your trial subscription is...	And the backup destination of your licensed subscription is...	Your trial data is...
Amazon S3 provided by SaaS Backup	Amazon S3 provided by SaaS Backup	Preserved
Azure Blob provided by SaaS Backup	Azure Blob provided by SaaS Backup	Preserved

## Steps

1. Click  **SERVICES** from the left navigation pane.
2. Click the Microsoft Office 365 link.



3. Under **Subscription details**, click .
4. Select your upgrade option, and then click **Next**.  
If you are purchasing through AWS Marketplace, select **AWS Marketplace**. Otherwise, select **NetApp License**.
5. If you selected **NetApp License**:
  - a. Enter the license information, and then click **Validate Subscription**.  
A confirmation of your license information is displayed.
  - b. Click **Next**.  
Your subscription storage information and including your storage destination and region is displayed.
  - c. If you want to change your destination storage type or destination storage region, do the following:
    - i. Select your new destination storage type and/or region.


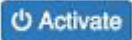


If you change the destination of your storage or your destination region, NetApp SaaS Backup for Office 365 does not migrate the trial data. You must agree to proceed.

- ii. If you are changing the destination storage type, enter the required information and click **Test Connection**.
  - iii. Click **Next**.
  - iv. Review your configuration, and then click **Save**.
  - d. If you want to keep the same destination storage type and destination storage region, review your configuration and click **Save**.
6. If you selected **AWS**, **AppDirect**, or **StreamOne**:
- a. Click the link to go to the selected Marketplace.
  - b. Follow the Marketplace instructions.



Licensed subscriptions through AWS marketplace can only use the Amazon S3 storage provided by SaaS Backup.

- c. Sign in to SaaS Backup for Office 365 with your Microsoft Office 365 account.
  - d. Click the Microsoft Office 365 settings icon .
  - e. Under Subscription details, click .
- If you selected a backup storage that is different from your trial subscription, a warning is displayed. SaaS Backup for Office 365 does not migrate the trial data to the new destination. You must agree to proceed.



If you select to have fewer users in your licensed subscription than in your trial subscription, all user accounts are moved to the unprotected tier when the licensed subscription is activated. After activation, you must manually move the desired accounts into a protected tier.

- f. Click **Save**.
- g. If you haven't already done so, [activate support](#).

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