



Release notes

SaaS Backup For Office 365

NetApp

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Release notes

New features and updates

The following new features and updates have been added to this release of NetApp SaaS Backup for Office 365.

June 2020

- SaaS Backup for Microsoft Office 365 now supports advanced search capabilities for Exchange Online users. Once enabled, a user can search for individual, shared, and archive mailbox items within the last six months of backup data.

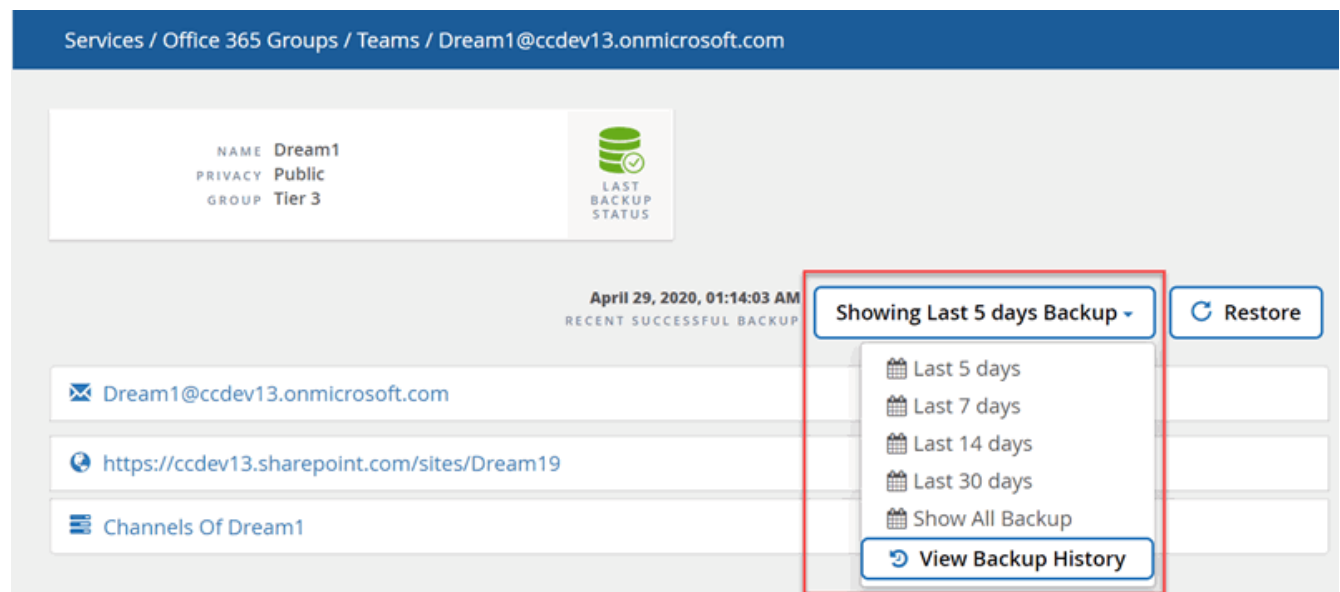
Performing a search

To enable this feature, go to [Support](#) and submit a request.

You can also email the SaaS Backup support team at saasbackupsupport@netapp.com.

March/April 2020

- Now you can select different time ranges to browse backups for Microsoft Office 365 Exchange, SharePoint, OneDrive for Business, and Groups for protected users.



Browsing backups

- SaaS Backup for Office 365 now supports backup to Microsoft TeamsChat. With this new functionality, you can backup and restore your conversations, channels, tabs, attachments, members, and settings found in Microsoft TeamsChat.

[Performing an immediate backup of a service](#)

To enable this feature, go to [Support](#) and submit a request.

You can also email the SaaS Backup support team at saasbackupsupport@netapp.com.

January 2020

- You can now view mailboxes, sites, mysites, groups, or accounts that have been deprovisioned.
[Viewing deprovisioned items](#)
- User licenses are now automatically release seven days after the accounts are purged. You can view a list of items scheduled to be purged within seven days and list of items that have already been purged.
[Viewing a list of purged data](#)
- Backup for Microsoft OneNote notebooks is now supported for Microsoft SharePoint Online and OneDrive for Business.
[Enabling backups for OneNote](#)

September 2019

- You can now activate support for paid subscriptions of SaaS Backup.
Activating support enables you to access technical support over the phone, online chat, or web ticketing system.
[Activating support](#)

June 2019

- SaaS Backup for Office 365 now supports the backup and restore of items created using the copy-to feature in Microsoft SharePoint Online and Microsoft OneDrive for Business.
- Enhancements have been made to include additional details in the restore statistics including restore size, restore location, and additional comments.

May 2019

- SaaS Backup now supports add-on licenses.
[Activating an add-on license](#)

April 2019

- SaaS Backup for Office 365 now supports deletion of security groups.
[Deleting security groups](#)

- Shared mailboxes no longer consume a user license.

March 2019

- SaaS Backup for Office 365 now supports multiple backup locations in each supported region.

You can now choose any of the available locations in your selected region as the site for your data backup. Choosing the location that is geographically closest to the location of your data is recommended. The location recommended by SaaS Backup is marked as **preferred** in the list of options.



If you are upgrading from a trial version and you choose a backup location that is different from the location used in your trial, your trial data is not preserved.

[Upgrading from a trial subscription](#)

- You can now release user licenses and make them available for other users.

[Releasing a user license](#)

February 2019

- SaaS Backup for Office 365 now supports the following:
 - Backup and restore of archive mailboxes.
 - Enhanced backup and restore statistics across Microsoft Office Exchange Online, SharePoint, and OneDrive for Business.

Archived

Click [here](#) for the archived list of new features

New features and updates - Archived

The following is an archived list of new features added to SaaS Backup for Office 365.

December 2018

- SaaS Backup for Office 365 can now be purchased through the AppDirect Marketplace and the CANCOM Marketplace.

August 2018

- The user interface has been redesigned for improved user experience and efficiency.
- Data retention policies have been updated to allow data to be retained for 3 years.

May 2018

- NetApp Cloud Control has been renamed to NetApp SaaS Backup for Office 365.
- You can now purge users, site collections, and Office 365 groups, completely removing all associated data from SaaS Backup for Office 365.
[Purging a user, site collection, or Office 365 group](#)
- SaaS Backup now discovers both public and private groups for Office 365 groups.

April 2018

- SaaS Backup for Office 365 now supports shared mailboxes for Microsoft Office Exchange Online.

Shared mailboxes are discovered through the use of an automatically created service account. If you have not activated service for Microsoft Office Exchange Online prior to this update, the automatic service account for shared mailboxes is created by SaaS Backup when you activate Microsoft Office Exchange Online. If your service for Microsoft Office Exchange Online is already activated, you must grant SaaS Backup permission to create the automatic service account, so that your shared mailboxes can be discovered and backed up. [Granting permissions to enable shared mailboxes](#)


After your automatic service account is created, your shared mailboxes will be automatically discovered during the next scheduled synchronization of your user account. If you want your shared mailboxes discovered immediately, you can [discover your user accounts immediately](#).

March 2018

The location in which you enter an activation code for a free trial was moved to the Add a Service Provider wizard:


1 2 3 4 5 6

SaaS Service Add Account Services Offering Subscription Backup Destination Review & Save

 Select the subscription type

Free Trial Licensed

NetApp Cloud Control **free trial** will be valid for **30 days**. You can upgrade from trial to license version any time in trial period or within 15 days after your trial version is expired.

 Activation Code

February 2018

- Filtering based on Template ID is now available for Microsoft SharePoint Online.
[Creating a user defined filter](#)
- You can now download the SaaS Backup for Office 365 user account activity log to a .csv file.
[Downloading the activity log](#)
- Synchronization of user accounts, sites, and groups between SaaS Backup for Office 365 and your service is now enabled by default.
- Inclusion of backup version history is now enabled by default. The default number of versions is 20.
[Updating Backup Settings](#)

January 2018

- The activity log now displays the name of the user ID associated with each action performed inside SaaS Backup for Office 365.
- You can now manually synchronize your user permissions with Azure Active Directory from within SaaS Backup for Office 365.
- Microsoft Exchange Online now supports export to PST for restore at the folder level.

November 2017

- SaaS Backup for Office 365 now supports Azure Blob as an option for SaaS Backup provided storage.
- SaaS Backup for Office 365 now supports Microsoft Office 365 Groups for backup and restore. Microsoft Exchange Online or Microsoft SharePoint Online must be activated before you can activate Microsoft Office 365 Groups. Microsoft Office 365 Groups can only be protected by the tier 3 backup policy.
- Microsoft Exchange Online now supports export to PST for restore at the mailbox level.

October 2017

- Rules can be created that allow you to automatically move users to a preselected backup tier based on predefined criteria.
You can create rules for Microsoft Exchange Online and Microsoft OneDrive for Business. You cannot create rules for Microsoft SharePoint Online.
[Creating Rules](#)

Known problems and limitations

- The following limitation exists for both free trial and licensed users for all services:
 - A maximum of 10 restores are allowed in a 24-hour period.

- The following limitation exists for OneDrive for Business:
 - Newly added drives are not detected until you manually complete a sync for the service.
- The following limitations exist for the backup setting Enabled Advanced Search:
 - The feature is only available for Microsoft Exchange Online.
 - The setting is disabled by default. A customer must request to enable this feature.
After the Enable Advanced Search setting is enabled, administrators must manually enable the search feature for individual users.
- The following limitations exist for TeamsChat:
 - Backup or restore for emojis and gifs is not supported.
 - Due to API limitations, SaaS Backup cannot differentiate between public and private channels in SaaS Backup.
 - High-level restore restores Mailbox & SharePoint data only, not conversations.
 - Team chat conversations only export option is Export to HTML.

Attachment links posted in conversations are not visible in the html document.
- The following limitations exist for OneNote:
 - Export to data is not available.
 - Incremental backup job might fail with the following error message: **Partial Failure. Failed to back up few OneNote Sections**
 - OneDrive backup includes the backup of .onebak files.
 - Restore statistics are not available for download.
- Partially failed job status for restore of site collection group
If an entire site collection group is deleted, the restore of private groups in the collection fails, resulting in a restore job status of “partially failed.” If this happens, the site is not accessible from the GUI.
- The following are not supported for OneNote:
 - Data export
 - Data purge
- “Partial Failure. Failed to back up few Onenote Sections”

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