



# Free trial restrictions

## SaaS Backup For Office 365

Amanda Stroman, Rachel Lithman  
November 19, 2020

This PDF was generated from [https://docs.netapp.com/us-en/saasbackupO365/concept\\_free\\_trial\\_restrictions.html](https://docs.netapp.com/us-en/saasbackupO365/concept_free_trial_restrictions.html) on November 19, 2020. Always check docs.netapp.com for the latest.

# Table of Contents

Free trial restrictions ..... 1

# Free trial restrictions

The following restrictions apply to free trial accounts:

- A maximum of 25 users for Microsoft Exchange Online and 25 site collections for Microsoft SharePoint Online.
- A maximum of 3 immediate backups per day.
- Automated backups for only the first 30 days.
- No scheduled backups are allowed during the 15 day grace period after the free trial ends.
- A maximum of 10 restores are allowed in a 24-hour period for all services.
- TeamsChat backup is disabled by default and can be enabled upon request by sending an email to SaaS Backup Support at [saasbackupsupport@netapp.com](mailto:saasbackupsupport@netapp.com). To enable TeamsChat, all active Teams users must be licensed in SaaS Backup.

## Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.