Download the UPDATE folder to your computer

Find and move the UPDATE file to your microSD card
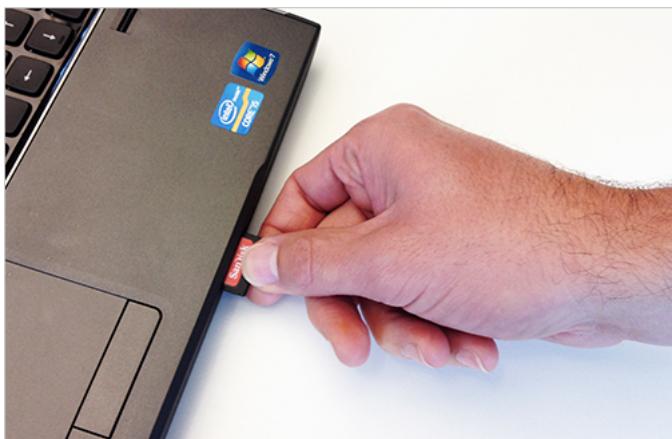
DOWNLOAD UPDATE ❯ (https://device-firmware.gp-static.com/13/HD4.02/camera_fw/05.00.00/UPDATE.zip)

Insert your camera's microSD card into your computer

Insert your camera's microSD card into your computer using one of the following adapters:

Using a microSD card adapter

- Insert your microSD card into an SD card adapter.
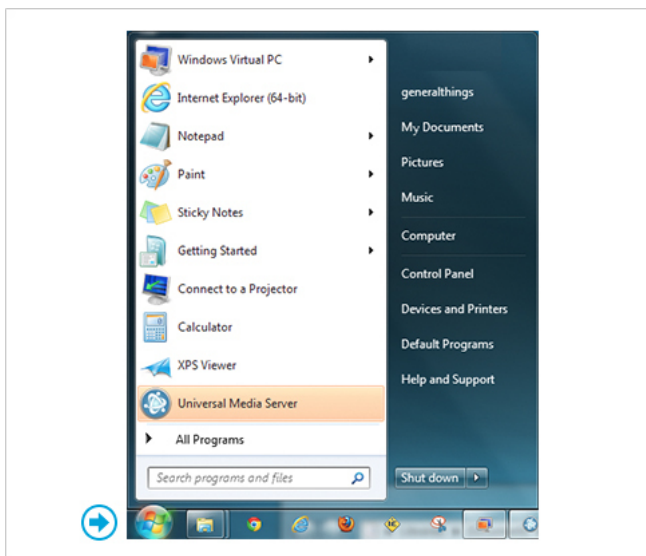- Insert the SD card adapter into the slot on your computer.

OR

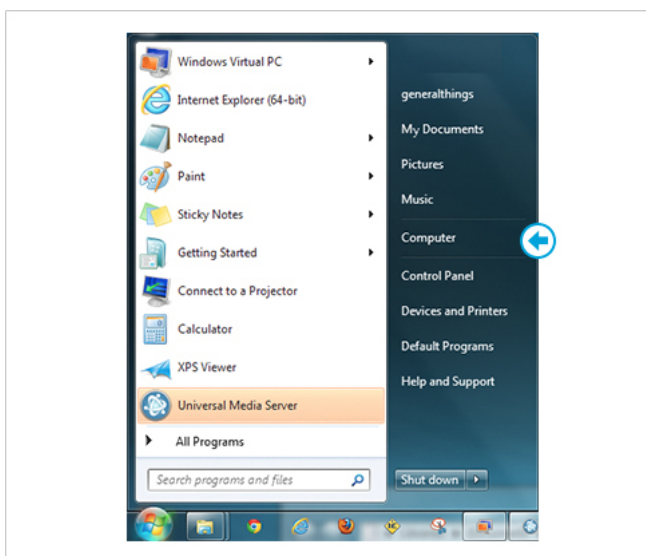**Using a microSD card USB reader**

- Insert your microSD card into a microSD card USB reader.
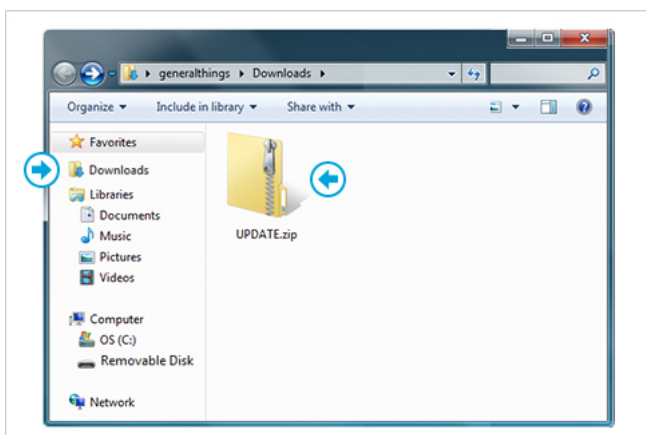- Insert the microSD card USB reader into the USB slot on your computer.

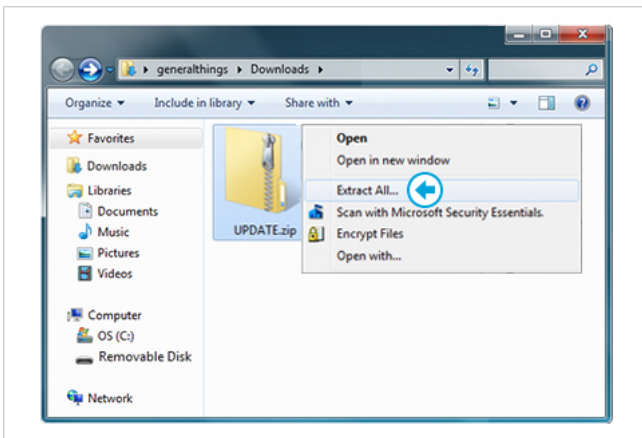Find and move the UPDATE file to your microSD card

1 Click on the 'Windows' icon on the lower left corner of your screen.
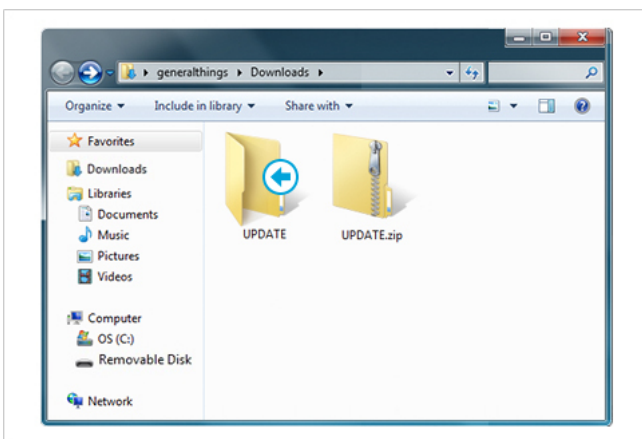

2 Click on the 'Computer' link in the right-hand list.

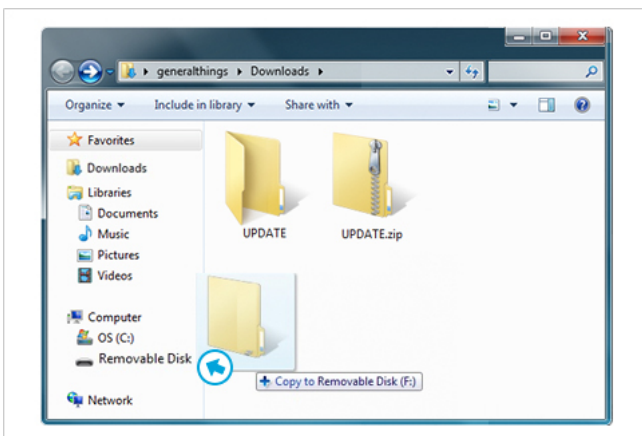3 Then click on the 'Downloads' link on the left side to find the Update.zip file.

4   **Right-click on the UPDATE.zip file, click "Extract All", and then Save.**

        Do not change the destination folder.

5   **You will now see the UPDATE folder you just 'extracted' next to the original UPDATE.zip file you downloaded.**

6   **Look under the DEVICES section on the left of the Finder window. You will see your microSD card listed as 'NO NAME'. Drag the files inside the UPDATE folder to your microSD card labeled 'NO NAME'.**

        Be sure to drag the UPDATE folder and not the UPDATE.zip file.

        Do not drag an update folder with numbers added to the end such as UPDATE(1), UPDATE(2) if they appear.

7   Safely remove the microSD Card from your computer.

Last Step: Start your camera update

1   Be sure your camera is powered OFF.

Power OFF camera manually if it doesn't automatically turn off.

2   Insert your microSD Card into your camera.

PRESS the card in firmly using a fingernail until it clicks into place.

3   **Power your camera ON.**

4   **Your camera will cycle through a number of beeps and turn itself OFF and ON a number of times as it updates.**

- Your camera will finally flash an " **UPDATING** " message before it turns OFF

- As long as you don't get a " **CAMERA UPDATE FAILED** " message, your update is successful!

Problems?

If you get a "Camera Update Failed" message, remove and re-insert the battery, and then restart this process (https://staging.gopro.com/support/product-update/register-camera) from the beginning.

Still having problems? **Contact GoPro Support**

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