



## INDUSTRY

Manufacturing

## PRODUCTS USED



## LOGITECH VIDEO COLLABORATION SOLUTIONS HELP SCHINDLER TO ACCELERATE DECISION MAKING AMONG THE LEADERSHIP TEAM.

Schindler is one of the world's leading providers of elevators, escalators, and moving walks, as well as maintenance and modernization services. Schindler uses Logitech GROUP & Logitech CONNECT in 10 locations across India to increase the frequency of meetings among key decision-makers, thereby boosting productivity.

## CHALLENGE

Schindler Group has over 1000 branch offices in more than 100 countries, as well as production sites and R&D facilities in the US, Brazil, Europe, China, and India. In India, they have a presence in more than 50 cities with 13 major branches.

Managing such a widely distributed workforce was one of the major challenges faced by the senior management. Loss of valuable time due to management travelling for meetings was increasing. Accelerating decision-making across functions and conveying the decisions to all levels in the organization quickly and efficiently was another challenge.

## SOLUTION

Schindler was looking for a solution that was economical and simple to use, because their existing equipment was expensive and complicated. They evaluated Logitech because they had recently migrated to Microsoft O365 with Skype for Business and they knew we were certified by Microsoft.

Logitech GROUP & Logitech CONNECT are now helping the top management to conduct business reviews, the sales team to conduct sales reviews, the support teams for knowledge-sharing & training & HR for doing interviews.

// We are satisfied with Logitech's product quality, service & support and we will go for more installations in the future. //

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