

Ms Cara Horner
President
Aurora Community Association
PO Box 1354
LALOR VIC 3075

24th February 2012

Dear Ms Horner,

Criteria for eligibility for consideration for second FTTH cabinet for Aurora residents in Stages 1-7

Further to our recent meeting, Places Victoria has considered the home network issues raised by the Aurora Community Association (ACA) on behalf of the residents.

We understand that while many residents have agreed to have their cabinet secured and are currently receiving the new RSP service, others are not happy with their cabinet being locked.

The provision of a second FTTH cabinet to residents in Aurora Stage 1-7 that is connected to the original cabinet was proposed and subsequently trialled at resident Mr Daniel Gibson's home. We understand the testing has been satisfactory to date.

Residents who are concerned about having their cabinet locked and wish to have a second cabinet installed should review the criteria below and contact the FTTH Help Desk on 03 9331 4575 if they meet the requirements.

The Help Desk will then provide a form to resident, which should be completed and returned via email or post. A decision on eligibility will be made as soon as possible and communicated to the resident.

Installing a second cabinet addresses the issue of securing the wholesale carrier/RSP equipment in order to qualify for an iPrimus or iiNet service while also providing the resident with access to their equipment in a separate cabinet.


I have obtained approval to consider funding the installation of a second FTTH cabinet for residents who meet the following criteria:

- The resident must not have been transitioned so far to a new RSP service
- The existing FTTH cabinet must be owned by the resident
- The resident must be a heavy user of the structured cabling infrastructure within their home
- The resident must be willing to pay a contribution to Places Victoria of \$330 inclusive of GST
- The order must be placed with the RSP of their choice by 28 February, 2012

Places Victoria

We would be grateful if you could share this with the community.

Yours sincerely,



K. Munro

KEN MUNRO
Portfolio Director, Greenfields Residential
Places Victoria