



Thanks for your booking. Your flights are confirmed and your itinerary is below.

Electronic Ticket Passenger Itinerary Receipt

Passenger Name

Booking Reference

Ticket Number

Issued By

OLAGBENDE / OLUWATOSIN (02MAY91)

13KS49

7042401166454

QI QUO IN ISO:NG 27OCT2025 12345678

Flight 1 - Portharcourt (PHC) to Lagos (LOS)

CARRIER CODE	FLIGHT NO.	DEP. TIME	ARR. TIME
QI	531	13:30	14:45
		Portharcourt (PHC)	Lagos (LOS)
		PORT HARC	MURTALA M
		27 OCT 2025	27 Oct 2025

REZ. CLASS	FARE BASIS	FLIGHT DURATION	SEAT	BAG	DEP TERMINAL	ARR TERMINAL	TKT ST
B	BOWDOM	1HRS 15MINS		20 KG			O

(1) OK = confirmed (2) NVB = Not Valid Before (3) NVA = Not Valid After (4) Each passenger can check-in a specific amount of baggage at no extra cost as indicated in this column.



13KS49

## Fare Breakdown

### Electronic Ticket Passenger Itinerary Receipt

Name	OLAGBENDE/OLUWATOSIN (02MAY91)
Ticket Number	7042401166454
Form of payment	CC;008XXX*****X961
FARE	₦ 25,500.00
TAXES	₦ 2,000.00 QT ₦ 8,500.00 NG
OTHER FEE	
SURCHARGES	₦ 144,000.00 YQ
TOTAL	₦ 180,000.00
Issuing Airline And Date	QI / DOI / 26OCT25
IATA Number	12345678
ENDORSEMENT/RESTRICTION	ONE WAY
FARE CALCULATION AREA	PHC QI LOS16.58NUC16.58END ROE1538.540000

# Important Information

## ELECTRONIC TICKET CONDITIONS

### TICKET USE

The reserved fare is valid for a ticket used in its entirety, in the order (or sequence) and on the dates indicated on the ticket. An out of sequence use of a ticket shall render the ticket invalid.

A ticket that is determined to have been flown out of sequence is invalid and cannot be refunded.

### MODIFICATION

- On a one-way ticket, if you modify your ticket at any time within the ticket validity period, you shall be required to pay the applicable additional fees; this may include a difference in fare or tax subject to what is prevailing at the time.
- On a return ticket, if you modify your ticket before the departure of the flight, you will have to pay the applicable additional fees. A fare or tax difference may apply subject to prevailing charges at the time. If you modify your ticket after taking the first flight, you will be required to pay applicable additional fees plus an applicable fare or tax difference.
- If you change your ticket from a non-refundable fare to a refundable fare, the non-refundable portion of your original ticket will remain non-refundable; unless in the event of an involuntary refund.
- If Ibom Air changes the published schedule leading to a disruption of the service, you will be allowed one free ticket modification at no charge to you.

### NO-SHOW

You are considered a No-Show if you are neither present at check-in nor at boarding for the ticketed flight. A No-Show fee will be charged.

No-Show fees are applicable if you do not reschedule your ticket at least two (2) hours before the scheduled departure time of your domestic flight and at least four (4) hours before the scheduled departure time of your regional or international flight.

### REFUNDS

- Your ticket may not be refundable; verify this with your issuing agent or the fare rules, if your ticket was purchased online.
- Refunds shall be processed in accordance with the Ticket's fare conditions and relevant applicable regulations.
- A voluntary refund will be processed based on the gross fare paid for the Ticket.
- In general, voluntary refunds attract a surcharge of 25% before a No-Show or 50% following a No-Show.
- Requests for the refund of a Ticket must be submitted to the issuer of the Ticket (the Carrier or Authorised Agent, as applicable).
- The Carrier shall refuse to grant a refund for any ticket:

-If the request is made after expiry of the Ticket's validity date.

-Which is determined to have been stolen, forged or in any way a counterfeit Ticket.

### CHECK-IN PROCEDURE

- Each traveler is required to be physically present at counter check-in and shall be required to present a government issued a form of identification.
- Proxy check-in is not permitted at check-in counter. You will not be checked-in in proxy on any Ibom Air flight.
- Domestic Flights – Check-in begins 2 hours to flight and counters close 45minutes to flights, at all domestic airports.
- Regional Flights – Check-in begins 4 hours to flight and counters close 1 hour to the flight departure.
- Online Check-in - opens 24 hours to flight departure and closes 2 hours to scheduled departure time for all domestic flights and 4 hours to departure for all regional flights.

- Online Check-in is not permitted for group travel, unaccompanied minors and passengers with special needs.

#### **BEHAVIOUR ON BOARD**

- On board the aircraft, passengers must not behave in a way that is liable to discomfort, inconvenience, threaten or endanger themselves, the crew or other passengers, property or the aircraft itself.
- Smoking is strictly prohibited on board any Ibom Air aircraft.
- The consumption of personal alcohol is not permitted on board Ibom Air flights.
- Ibom Air may disembark the Passenger and/or use restraining measures at any stage of flight if a passenger fails to comply with instructions from the crew.
- A passenger must not hinder the crew from performing their duties and must comply with the crew's guidance, instructions and recommendations to ensure the security and safety of the aircraft, the smooth running of the flight and the convenience of other passengers.
- Ibom Air reserves the right to take legal action against a passenger who does not comply with these provisions or commits a criminal or reprehensible act on board an Ibom Air aircraft or flight
- If a passenger does not comply with the measures outlined, he or she may be added to the list of persons banned from any aircraft of Ibom Air.
- Ibom Air reserves the right to refuse embarkation where a passenger is found to be inebriated or under an influence or incoherent or cannot explain themselves.

#### **BAGGAGE POLICY**

Ibom Air only accepts properly packed baggage of durable quality as checked bags.

Ibom Air reserves the right to refuse carriage of poor quality, poorly packaged baggage deemed not to withstand the pressures of transportation.

##### **Hand Baggage Allowance**

- 1 item of Carry-on Baggage or Hand Baggage with a maximum of 7kg.
- 1 Accessory Bag (such as a small handbag or laptop bag).

#### **CHECKED BAGGAGE ALLOWANCE**

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##### **- Regional Flights**

##### **Free Allowance:**

- Economy – 23kgs
- Premium – 32kgs

Excess Baggage Fees: Contact the check-in counter or Sales office for the current Excess Baggage Fees.

*Items requiring special handling are subject to additional fees. Contact the Check-in counter for details.*

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##### **- Domestic Flights**

##### **Free Allowance:**

- Economy – 20kgs
- Premium – 30kgs

Excess Baggage Fees: Contact the check in counter or Sales office for the current Excess Baggage Fees.

Items requiring special handling are subject to additional fees. Contact the Check-in counter for details.

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### **TRAVELLING WHILE PREGNANT**

It can be daunting to travel when you are pregnant or expecting. In certain cases, you don't need to do anything different; you will however need to take some precautionary measures; the information below will help you understand what you need to do on Ibom Air flights in compliance with the requirements of Ibom Air conditions of carriage for expectant mothers.

- All expectant persons travelling on Ibom Air flights must complete and present a Pregnancy Waiver document at the check-in counter and the boarding gate. A copy of this will be collected by the processing staff at the boarding gate. This is mandatory.
- From 28 weeks pregnancy, expectant persons are required to present a fit to fly certificate from a certified medical practitioner/facility. The fit-to-fly certificate must be signed and stamped by the issuing medical practitioner; it must be issued within 48 hours from the schedule date of travel. The fit to fly certificate must indicate the below:
  - Confirmation of a pregnancy
  - That there are no complications during the pregnancy
  - The estimated date of delivery
  - The latest date your doctor expects you to be fit to travel
  - That you are in good health
  - That there is no known reason that would prevent you from flying
  - The presence or otherwise of complicated pregnancies
- For your safety and your baby's safety, expectant persons from 34 weeks pregnancy are not accepted to travel on any Ibom Air flight.

### **DANGEROUS GOODS**

Passenger baggage must not contain any articles or substances that may present a danger during transport, including those shown below.

Some exceptions apply, please [click here](#) to read the [hazardous materials conditions](#) available online at <https://www.ibomair.com/travel-information/restricted-items>.

Forbidden substances include but are not limited to:

- Explosives (e.g. Grenades, Fireworks, Flares)
- Gases (e.g. Propane, butane)
- Flammable liquids (e.g. Gasoline, Methanol)
- Flammable solids (e.g. Magnesium, Firelighters and Reactive substances)
- Oxidizers/organic peroxides (e.g. Bleach, car body repair kits)
- Lithium Batteries
- Bottled or Canned Oil
- Lighters & Matches
- Loose Batteries
- Toxic/infectious substances (e.g. Rat poison, infected blood, pollutants)
- Radioactive materials (e.g. Mercury, vehicle batteries)
- Magnetic materials
- Miscellaneous (e.g. Vehicle fuel system component which have contained fuel)

The carriage of certain hazardous materials like aerosols, fireworks, and inflammable liquids, aboard the aircraft is forbidden.

If you do not understand these restrictions, further information may be obtained from the airline.

#### **CONDITIONS OF CARRIAGE**

For more information, please read Ibom Air's updated [Conditions of Carriage](https://www.ibomair.com/conditions-of-carriage) at <https://www.ibomair.com/conditions-of-carriage>.