

JULIAN ACOSTA

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ABOUT ME

Experienced technical project management professional with demonstrated success executing complex projects to address client's growth goals. Consistent top-performer with strong leadership capabilities & outstanding analytical, communication, and problem-solving skills.

PROFESSIONAL WORK EXPERIENCE

Red Door Interactive / San Diego, CA

Technical Project Manager

February 2017 - November 2019

- Managed planning, execution, team meetings, and client communications for multiple and concurrent cross-functional projects.
- Developed detailed project plans for both Agile and Waterfall projects, coordinated project activities, and identified resources needed to complete project tasks.
- Oversaw the design, development, and launch of an e-commerce website for a skincare company.
- Led daily standup with project teams to align on priorities, escalate risks, and collaborate on solutions to roadblocks.
- Worked with clients and development team to prioritize and validate functional/technical requirements.
- Estimated cost and profitability of digital marketing and web development projects.
- Communicated effectively with technical and non-technical stakeholders, including executive staff.
- Evolved the company's internal resourcing and delivery monitoring processes through the integration of business intelligence tools.
- *Notable clients: ASICS, YMCA of San Diego, Vokey Design, Thermador, Gemological Institute of America (GIA), CenturyLink*

RR Donnelley / Washington D.C. Metro Area

Technology Project Manager

March 2014 - February 2017

- Managed efforts on projects in a deadline driven environment that marries digital technology and physical production.
- Consulted with clients to identify key requirements, define project scope, and develop project plans.
- Acted as resolution point for change requests and clients concerns, and worked closely with department team leads to prioritize issues and coordinate troubleshooting efforts.
- Oversaw large-scale project for Fortune 500 company from inception through completion and was responsible for reporting project status to senior management.
- Enhanced and maintained websites using HTML, CSS, and JavaScript.

Leadership Development Associate

July 2012 - February 2014

- Completed Leadership Development Program which involved multiple-month rotations across different business units: operations, accounting, technology, customer service, job costing, and fulfillment.
- Acted as accounts receivables specialist responsible for invoicing, developing reports to detail aging and past due accounts, and collections.
- Collaborated with other associates to develop company improvement plan aimed at improving production efficiency and increasing revenue.
- Participated in the Leadership Development Mentor Program to provide support and guidance for new, first-year associates.

SKILLS

Project Management: Jira Software, Workfront, Asana

Office Suites: Microsoft Office and Google Apps

Web Development: JavaScript, HTML, CSS

CRM/Email: Salesforce, Mailchimp

EDUCATION

University of Maryland

College Park, MD

Bachelor of Science, Economics

Graduated: May 2012