APRIL JAY MARC ADARO

BSIT-GRADUATE

CONTACT

- 09453911722
- adarojay312@gmail.com
- Talisay City, Cebu Philippines

SKILLS

JavaScript	Operating Systems: Windows, macOS, Linux
Node js	Networking: TCP/IP, DNS, DHCP
React js	Software Installation and Configuration
Git	Remote Desktop Support
Github	System Diagnostics and Repair
Xara, Photoshop	Help Desk Ticketing Systems (Zendesk)

EDUCATION

Graduated - University of Cebu

Bachelor of Science and Information Technology

2018-2023

LANGUAGES

English

Tagalog

Cebuano

PROFILE

Motivated and detail-oriented recent graduate with a Bachelor of Science in Information Technology in Programming seeking an entry-level position as a Software Developer/IT professional. Eager to apply academic knowledge and practical skills gained through internships and coursework to contribute to innovative software solutions. Excited about the opportunity to learn and grow within a dynamic team environment while making meaningful contributions to the development of cutting-edge technologies.

Key Skills and Achievements:

Technical Support Proficiency: Developed a keen understanding of technical support principles and practices, enabling me to provide robust assistance to clients and colleagues.
Collaborative Team Player: Demonstrated effective collaboration skills, working seamlessly with colleagues and clients to comprehend project needs and deliver results that exceed expectations.
Feel free to add any specific technical support accomplishments or experiences you may have in this section to further highlight your skills in that area.

INTERNSHIP WORK

SOFTWARE DEVELOPER

Talleco	Feb, 2023 - June, 2024

- Contributed to feature development, bug resolution, and enhancements for the Sourcer App on the Jobtarget Site.

PREVIOUS WORK

CUSTOMER SERVICE REPRESENTATIVE

Teleperformance	Oct, 2023 - December, 2023

Customer Service Representative, working on TEMU(e-commerce) account via non-voice.