

# Adarsh Mishra

## Technical Support Engineer



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🐙 adarshMishraGit

🔗 Portfolio

### 🔧 TECHNICAL SKILLS

Virtualization

Linux Distribution

Unix Command-Line Interface

Shell Script | My SQL Database

MongoDB | GitHub

Data Structures and Algorithms

Javascript | HTML | CSS

React.js

### 🌐 CUSTOMER SERVICE SKILLS

Attentiveness

Positive Language

Perceptiveness

Troubleshooting | Debugging

Knowledge

### 🧠 SOFT SKILLS

Attention To Details

Critical Thinking

Problem Solving

Time Management

Open-Mindedness

A dedicated, reliable, and solution-driven individual seeking an opportunity as a Technical Support Engineer.

Highly passionate about helping businesses strengthen Customer Relationships by identifying prospects. An articulate and quick-thinking young individual with a natural flair to communicate and build relationships. Ability to translate business requirements into technical solutions

### 🎓 EDUCATION

**Technical Support Engineering (Full Time)**, Masai School

01/2022 - Present | Bengaluru

### 📁 PROJECTS

**Figma Customer Onboarding Process**, Figma connects everyone in the design process so teams can deliver better products, faster. ☑

**A Team Project Developed for new users, Simplifying the process of setting up and getting started with Figma.**

**Our project covered the whole journey from initial Sign in to brainstorming ideas and building designs.**

**Technologies Used:** Reveal.js | Figma's FigJam

**Endeavors:** Product Research | Script Writing

**Time :** Developed in 2 Days.

**Kissflow Website Clone**, Kissflow is a cloud-based forms automation solution, that automate business processes and tracks performance. ☑

**An individual LLD project to understand, how individual tools and technologies work, when used to construct real-world applications.**

**Technologies Used :** JavaScript | HTML | CSS | Local Storage

**Endeavors:** Responsive Design | Home Page | Customer Stories Page | Sign Up - Sign In Pages | Checkout Page

**Time:** Developed in a Week.

**Codebase:** Github ☑