



PSY W1001 Section 2 MW 8:40-9:55 Fall 2012

Monday, November 19 Social Psychology

#### Announcements

- Written Assignment
  - Late Assignments Due by 5pm on Friday
    - Late assignments only earn half credit
    - No assignments accepted after 5pm on Nov. 23 for any reason
- Exams will be returned on Wednesday
  - No more grade changes for Exam #1
- Final Exam
  - Wednesday, Dec. 19<sup>th</sup> from 9a to 12p.
    - Be on time
    - No one admitted after the first student completes the exam and leaves the classroom.
- No make-up lecture from hurricane
  - Be prepared for faster pace in remaining lectures.



## Social Psychology

What is one of the most "human" things we do?

Interact with other humans



### **Social Cognition**

- What is the influence of human-human interactions on behavior?
  - What do we think of others?
  - What do others think of us?
  - How does this affect behavior?

 We make attributions about others' actions – and about our own



#### Attribution

- Causal attributions
  - What makes you act that way?
  - What makes someone else act that way?
- 2 types of attributions
  - Situational attributions
    - It was so hot outside that he lost his temper
  - Dispositional attributions
    - He's a naturally irate person
- Attributional styles also vary by culture
  - Individualistic more likely to use dispositional
  - Collectivistic more likely to use situational



#### **Fundamental Attribution Error**

- Do you assume situational or dispositional attributions?
  - Quizmaster vs. contentant
- Actor-observer bias
  - I lost my temper because it's hot outside
    - My behavior is based on situation
  - You lost your temper because you're short-tempered
    - Your behavior is based on disposition
  - Why?
    - More prevalent in individualistic cultures
    - Less so in collectivistic cultures



## Person Perception

Who do you want for your physician?







#### Person Perception and Cognitive Schemas

- Cognitive schemas
  - Shortcuts
  - Use to explain behavior
- If someone comes at you with a syringe, is it appropriate?
  - Yes, if you are in a medical setting and that person is a physician (correct schema)
  - No if you are on the street and the person is dressed in jeans and sneakers



### Stereotypes

- One type of schematic thinking
  - In-group versus out-group
    - Us vs. them
    - Out-group homogeneity effect
      - All artists are alike, but we scientists are SUCH a diverse group especially the learning theorists!!
    - Confirmation biases
      - See, all those artists dress weirdly!
        - » If not, s/he must not be much of an artist
- Origins
  - Explicitly and Implicitly communicated
  - Used more often when not familiar with group



# Effects of stereotypes:

- Self-fulfilling prophecies
  - You are what you believe
  - You act in accordance with the belief of others
- Stereotype threat
  - You act in accordance with beliefs about group
    - Lowered expectations of self based on expectations for group?
  - Claude Steele (your former Provost)



# Combating prejudice

- "Robbers cave" experiment (Sherif, 1966):
  - 12 y.o. boys
    - Matched in demographics
    - Divided into 2 groups
    - Behavior observed
  - Competition increases prejudice
  - Cooperation decreases prejudice
    - Status must be held equal for all members
    - Contact must be sustained for a long time



#### **Attitudes**

- Attitude
  - belief, feeling, predisposition to act in a certain way
- Cover a wide range of topics about which we may feel quite strongly
  - nuclear power, abortion, bilingual education, etc.



### Attitudes and Advertising

- What makes you choose to buy one product over another?
  - Hint: attitude or belief about product
- Wanna buy a car?



# **Attitude Change**

- Central route to persuasion
  - we attend to the message, the message-bearer, and make decisions accordingly
- Peripheral route to persuasion
  - context in which information is given is capable of determining our attitude
    - Why is Brad Pitt a good advocate?







## Cognitive Dissonance

- We try to justify our own behavior;
  - if we cannot justify it, we experience dissonance (discomfort) between <u>beliefs</u> and <u>actions</u>
- Easier to change attitude if behavior has already occurred
  - Then, no dissonance!!
- Effort alters perception of reward
  - I worked so hard for it, it must be valuable
    - Which is more satisfying the easy A or the one you had to work for?



# Bem - Self-Perception Theory

- Attitude change
  - Not based on distress from lack of match between attitude and behavior
- Re-interpretation of our own behavior
  - What do we feel?
    - Behavior serves as a guide to understand attitudes
- Example: foot-in-the-door technique
  - A small behavior suggests an attitude that may lead to more committed behavior

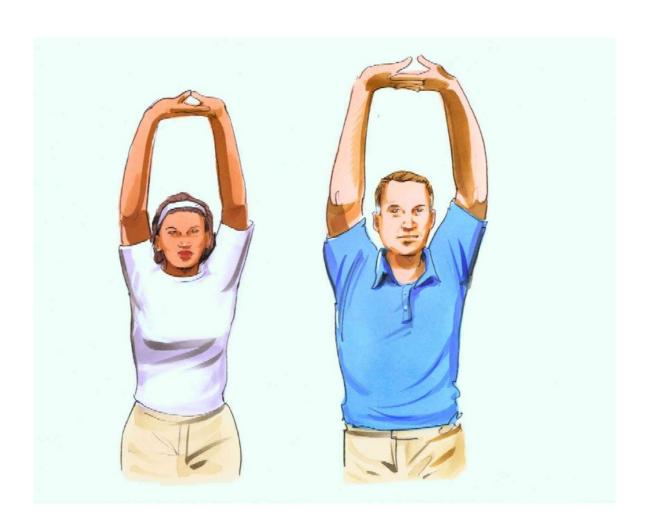


### Which is right?

- Both
  - May be situation-specific
- Cognitive dissonance
  - When attitudes were defined, and behavior doesn't match
    - Behavior is in contrast to attitude, but seen as the determinant to underlying attitude.
- Self-Perception
  - When attitudes are not strongly formed
    - Behavior used as a guide to understand underlying attitudes not previously monitored



# Mini Break





### **Study Questions**

- Define the term "social cognition". How does the study of attribution apply to social cognition? Be specific about causal attributions.
- What are the 2 types of attributions? IS There a cultural difference in attributions?
- Explain the fundamental attribution error and give an example (different than lecture or in your text).
- How do we perceive others? What are some of the "shortcuts" we use in person perception? Give an example (different than text/lecture).
- Explain the out-group homogeneity effect. Give an example (different than text/lecture).
- How do confirmation biases effect person perception?
- What are stereotypes?
- How are stereotypes learned?
- What are some of the effects of stereotypes?
- Describe the Robber's Cave experiment and explain what this suggests about stereotypes.
- What is an attitude? Why are advertisers interested in changing your attitude about their product?
- What is the difference between listening to President Obama describe foreign policy and listening to Bono (of U2 fame) describing foreign policy? (in reference to attitude change)
- According to Festinger what happens when our behavior doesn't match our attitude? Describe the classic experiment (discussed in lecture) that was the foundation for this theory.
- How would Bem describe attitude change? How does it differ from Festinger? Which is right and why?

