**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen veranderen op basis van jouw berichten. Het symbool ↑ betekent dat de overtuiging toeneemt, terwijl ↓ betekent dat de overtuiging afneemt. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is 194f49762de8d32bee76a1bb6f1d7323

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| I feel in control in the conversation | alle fasen | 50% | 50% | 0% |
| I feel connected to KT | alle fasen | 40% | 35% | -5% |
| I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| I think KT understands me | alle fasen | 0% | 0% | 0% |
| I think KT is interested in my story | fase 2 | 0% | 20% | 20% |
| I think KT can be trusted | fase 2 | 60% | 60% | 0% |
| I think I talked about my situation | fase 2 | 0% | 20% | 20% |
| I think KT is asking for a positive wish | fase 3 | 0% | 0% | 0% |
| I think KT can solve my problem | fase 3 | 100% | 0% | -100% |
| I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| I think KT can help me | fase 3 | 70% | 60% | -10% |
| I think KT and I will find a solution together | fase 4 | 0% | 0% | 0% |
| I think I am competent to solve the problem | fase 4 | 30% | 30% | 0% |
| I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| I think KT is asking about a confidant | fase 4 | 0% | 0% | 0% |
| I think my teacher can help me | fase 4 | 50% | 50% | 0% |
| I think KT wants to end the conversation | fase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

KT: Hello there. How can I help you ?

*Intentie: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: could you call my school?

*Intentie: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: when could you call my school?

KT: Could you tell me more about your problem first?

*Overtuiging: ↑ I think KT is interested in my story*

*Intentie: Lilobot wants to talk about their problem*Lilo: Yesterday they beat me up again. they often scold me and sometimes hit me. they also swear with curses...I don't like that

*Overtuiging: ↑ I think I talked about my situation*

*Intentie: Lilobot wants to talk about their problem*Lilo: I'm being bullied at school :(

KT: Does that happen often?

*Overtuiging: ↑ I think KT is interested in my story*

*Intentie: Lilobot wants to talk about their problem*Lilo: once every 2 weeks or so

*Overtuiging: ↑ I think I talked about my situation*

*Intentie: Lilobot wants to talk about their problem*Lilo: Yesterday they beat me up again. they often scold me and sometimes hit me. they also swear with curses...I don't like that

KT: I'm sorry to hear that. Could you tell me who did that?

*Overtuiging: ↓ I think KT can help me*

*Intentie: Lilobot wants to end the conversation*Lilo: Bye bye!