**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen en verlangens veranderen op basis van jouw berichten. De afkortingen van deze overtuigingen en verlangens worden links van de volledige namen weergeven. De reden voor iedere verandering in de overtuigingen wordt ook weergeven rechts naast de volledige naam van de overtuiging. Het symbool ↑ betekent dat de overtuiging of het verlangen toeneemt, terwijl ↓ betekent dat de overtuiging of het verlangen afneemt. Het symbool → betekent dat de overtuiging op dat moment naar een specifieke waarde is gezet, vaak omdat de waarde afhankelijk was van andere overtuigingen, of omdat deze waarde handmatig was gekozen door een trainer. Voor iedere verandering in overtuigingen kun je ook zien welke numerieke waarde deze overtuiging hierdoor heeft gekregen. Voor verlangens zijn er maar twee mogelijke waarden, dus ↓ betekent altijd dat de waarde nu FALSE is, en ↑ dat het nu TRUE is. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is 3eaf5016a4728f8cacf938ad8bf3d26c

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| B14: I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| B1: I feel in control in the conversation | alle fasen | 50% | 80% | 30% |
| B3: I feel connected to KT | alle fasen | 40% | 56% | 16% |
| B5: I think KT understands me | alle fasen | 0% | 25% | 25% |
| B4: I think KT can be trusted | fase 2 | 60% | 80% | 20% |
| B6: I think KT is interested in my story | fase 2 | 0% | 40% | 40% |
| B9: I think I talked about my situation | fase 2 | 0% | 20% | 20% |
| B11: I think KT is asking for a positive wish | fase 3 | 0% | 100% | 100% |
| B10: I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| B7: I think KT can help me | fase 3 | 70% | 80% | 10% |
| B8: I think KT can solve my problem | fase 3 | 100% | 0% | -100% |
| B12: I think KT is asking about a confidant | fase 4 | 0% | 100% | 100% |
| B13: I think my teacher can help me | fase 4 | 50% | 100% | 50% |
| B2: I think I am competent to solve the problem | fase 4 | 30% | 90% | 60% |
| B17: I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| B16: I think KT and I will find a solution together | fase 4 | 0% | 100% | 100% |
| B15: I think KT wants to end the conversation | fase 5 | 0% | 100% | 100% |

**TRANSCRIPT**

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

KT: hello

*Overtuiging: ↑ (0,70) B4: I think KT can be trusted
("hello")*

*Overtuiging: → (0,35) B3: I feel connected to KT
("hello")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hello!

KT: how are you?

*Overtuiging: ↑ (0,80) B4: I think KT can be trusted
("how are you?")*

*Overtuiging: → (0,38) B3: I feel connected to KT
("how are you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: well it's not going well

KT: why are you contacting us ?

KT: why ar eyou not feeling well?

*Overtuiging: ↑ (0,10) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm being bullied at school :(

*Overtuiging: ↑ (0,10) B6: I think KT is interested in my story
("why ar eyou not feeling well?")*

*Overtuiging: → (0,40) B3: I feel connected to KT
("why ar eyou not feeling well?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: they often say: you're even fatter than a beach ball. The comments are meant to be funny, so I play the game, but it does affect me .

KT: oh sorry to hear that

*Overtuiging: ↑ (0,10) B5: I think KT understands me
("oh sorry to hear that")*

*Overtuiging: → (0,43) B3: I feel connected to KT
("oh sorry to hear that")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :(((((

KT: why did they bully you?

*Overtuiging: ↑ (0,20) B6: I think KT is interested in my story
("why did they bully you?")*

*Overtuiging: → (0,45) B3: I feel connected to KT
("why did they bully you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm not sure

KT: who bullied you ?

*Overtuiging: ↑ (0,30) B6: I think KT is interested in my story
("who bullied you ?")*

*Overtuiging: → (0,48) B3: I feel connected to KT
("who bullied you ?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I am being bullied by a group of kids

KT: when did they bully you?

*Overtuiging: ↑ (0,40) B6: I think KT is interested in my story
("when did they bully you?")*

*Overtuiging: → (0,50) B3: I feel connected to KT
("when did they bully you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: since the beginning of the year... so I'm sometimes afraid to to go to school even though I like school

KT: oh sorry to hear that

*Overtuiging: ↑ (0,20) B5: I think KT understands me
("oh sorry to hear that")*

*Overtuiging: → (0,53) B3: I feel connected to KT
("oh sorry to hear that")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :(((((

*Overtuiging: ↑ (0,20) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: they hit me for being ugly and for talking and walking strangely. Yesterday they beat me up again

KT: what do you want to acheive in this conversation?

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("what do you want to acheive in this conversation?")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Verlangen: ↑ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: that they don't hit me anymore

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: when could you call my school?

KT: that's a good wish

*Overtuiging: ↑ (0,60) B1: I feel in control in the conversation
("that's a good wish")*

*Overtuiging: ↑ (0,40) B2: I think I am competent to solve the problem
("that's a good wish")*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: :)))

KT: If I understand correctly, you were bullied at school and you want bullying to stop

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: could you call my school?

*Overtuiging: → (1,00) B11: I think KT is asking for a positive wish
("If I understand correctly, you were bullied at school and you want bullying to stop")*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: so far it is not fun at school at all ... but I want to feel safe at school and play with my friends

KT: Let's work for a solution together

*Overtuiging: ↑ (0,80) B7: I think KT can help me
("Let's work for a solution together")*

*Overtuiging: ↓ (0,80) B8: I think KT can solve my problem
("Let's work for a solution together")*

*Overtuiging: → (1,00) B16: I think KT and I will find a solution together
("Let's work for a solution together")*

*Overtuiging: → (0,55) B3: I feel connected to KT
("Let's work for a solution together")*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: :))))

KT: is there someone that you trust?

*Overtuiging: → (1,00) B12: I think KT is asking about a confidant
("is there someone that you trust?")*

*Verlangen: ↑ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: I like Miss Ellie, but I'm a bit afraid to tell her.

KT: thats a good idea

*Overtuiging: ↑ (0,70) B1: I feel in control in the conversation
("thats a good idea")*

*Overtuiging: ↑ (0,50) B2: I think I am competent to solve the problem
("thats a good idea")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: :)

KT: can you talk to miss ellie?

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: no

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: how can my teacher help me?

KT: she can help you and listen to you

*Overtuiging: → (1,00) B13: I think my teacher can help me
("she can help you and listen to you")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: :)

KT: are you foing to talk to miss ellie ?

*Overtuiging: → (0,00) B8: I think KT can solve my problem
("are you foing to talk to miss ellie ?")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: :)

KT: when will you talk to her?

*Overtuiging: ↑ (0,60) B2: I think I am competent to solve the problem
("when will you talk to her?")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: Maybe I can talk to her tomorrow.

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: what do I say?

KT: that's a good idea

*Overtuiging: ↑ (0,80) B1: I feel in control in the conversation
("that's a good idea")*

*Overtuiging: ↑ (0,70) B2: I think I am competent to solve the problem
("that's a good idea")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: thank yooou

KT: the same as you told me

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: what should I say to her?

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: okay

KT: what will you tell her?

*Overtuiging: ↑ (0,80) B2: I think I am competent to solve the problem
("what will you tell her?")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: I am going to tell her about the bullying and that I want it to stop

KT: good

*Overtuiging: ↑ (0,25) B5: I think KT understands me
("good")*

*Overtuiging: → (0,56) B3: I feel connected to KT
("good")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: :)

KT: then I suggest we wrap up this conversation

*Overtuiging: ↑ (0,90) B2: I think I am competent to solve the problem
("then I suggest we wrap up this conversation")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: okeeey :))

KT: was this conversation useful?

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: Yes I will talk to Miss Ellie tomorrow. Thank you!

KT: perfect. then bye bye

*Overtuiging: → (1,00) B15: I think KT wants to end the conversation
("perfect. then bye bye")*

*Verlangen: ↑ D2: Lilobot wants to end the conversation*

*Intentie: D2: Lilobot wants to end the conversation*Lilo: Bye bye!