**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen en verlangens veranderen op basis van jouw berichten. De afkortingen van deze overtuigingen en verlangens worden links van de volledige namen weergeven. De reden voor iedere verandering in de overtuigingen wordt ook weergeven rechts naast de volledige naam van de overtuiging. Het symbool ↑ betekent dat de overtuiging of het verlangen toeneemt, terwijl ↓ betekent dat de overtuiging of het verlangen afneemt. Het symbool → betekent dat de overtuiging op dat moment naar een specifieke waarde is gezet, vaak omdat de waarde afhankelijk was van andere overtuigingen, of omdat deze waarde handmatig was gekozen door een trainer. Voor iedere verandering in overtuigingen kun je ook zien welke numerieke waarde deze overtuiging hierdoor heeft gekregen. Voor verlangens zijn er maar twee mogelijke waarden, dus ↓ betekent altijd dat de waarde nu FALSE is, en ↑ dat het nu TRUE is. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is 903b9b0c2c36f5398d813f8bca4dd588

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| B14: I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| B3: I feel connected to KT | alle fasen | 40% | 55% | 15% |
| B5: I think KT understands me | alle fasen | 0% | 30% | 30% |
| B1: I feel in control in the conversation | alle fasen | 50% | 50% | 0% |
| B6: I think KT is interested in my story | fase 2 | 0% | 30% | 30% |
| B9: I think I talked about my situation | fase 2 | 0% | 0% | 0% |
| B4: I think KT can be trusted | fase 2 | 60% | 70% | 10% |
| B7: I think KT can help me | fase 3 | 70% | 90% | 20% |
| B8: I think KT can solve my problem | fase 3 | 100% | 0% | -100% |
| B10: I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| B11: I think KT is asking for a positive wish | fase 3 | 0% | 0% | 0% |
| B2: I think I am competent to solve the problem | fase 4 | 30% | 30% | 0% |
| B16: I think KT and I will find a solution together | fase 4 | 0% | 0% | 0% |
| B17: I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| B12: I think KT is asking about a confidant | fase 4 | 0% | 0% | 0% |
| B13: I think my teacher can help me | fase 4 | 50% | 50% | 0% |
| B15: I think KT wants to end the conversation | fase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

KT: hello

*Overtuiging: ↑ (0,70) B4: I think KT can be trusted
("hello")*

*Overtuiging: → (0,35) B3: I feel connected to KT
("hello")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hiiii I am Lilobot

*Overtuiging: ↑ (0,10) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm bullied at school

KT: hi Lilobot, how do you feel?

*Overtuiging: ↑ (0,80) B4: I think KT can be trusted
("hi Lilobot, how do you feel?")*

*Overtuiging: → (0,38) B3: I feel connected to KT
("hi Lilobot, how do you feel?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: well it's not going well

KT: ah that's bad. Can you tell me more?

*Overtuiging: ↑ (0,20) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get shouted at, kicked, beaten and so on. It actually started with jokes, but now it is becoming more and more bullying

KT: that must be very hard for you

*Overtuiging: ↑ (0,10) B5: I think KT understands me
("that must be very hard for you")*

*Overtuiging: → (0,40) B3: I feel connected to KT
("that must be very hard for you")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :(((((

KT: when and where did it happen?

*Overtuiging: ↑ (0,10) B6: I think KT is interested in my story
("when and where did it happen?")*

*Overtuiging: → (0,43) B3: I feel connected to KT
("when and where did it happen?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Yesterday

*Overtuiging: ↑ (0,30) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I sometimes go to school with a stomach ache. It makes me want to cry just thinking about it.

KT: that's horrible

*Overtuiging: ↑ (0,40) B9: I think I talked about my situation
(Trigger)*

KT: we are here to help you

*Overtuiging: ↑ (0,80) B7: I think KT can help me
("we are here to help you")*

*Overtuiging: → (0,45) B3: I feel connected to KT
("we are here to help you")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: thank yooou

*Overtuiging: ↑ (0,50) B9: I think I talked about my situation
(Trigger)*

KT: What are you hoping to achieve with this conversation?

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("What are you hoping to achieve with this conversation?")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Verlangen: ↑ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I don't want to be bullied anymore

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I want you to call my school

KT: so let's find a solution together

*Overtuiging: ↑ (0,90) B7: I think KT can help me
("so let's find a solution together")*

*Overtuiging: → (0,48) B3: I feel connected to KT
("so let's find a solution together")*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: :))))

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: could you call my school?

KT: I can talk with your teachers

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: could you call my school?

KT: no sorry I can't

*Overtuiging: → (0,00) B8: I think KT can solve my problem
("no sorry I can't")*

*Overtuiging: ↓ (0,80) B7: I think KT can help me
("no sorry I can't")*

*Overtuiging: → (0,45) B3: I feel connected to KT
("no sorry I can't")*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: :(

KT: but I can help you talk with your teachers and bullies

KT: do you want to talk to your teachers?

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: :(

KT: why not?

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: otherwise it will only get worse

KT: they can help you

*Overtuiging: → (1,00) B13: I think my teacher can help me
("they can help you")*

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: :)

KT: ok so go talk to them

KT: tell them that you're bullied

KT: are you still there

KT: is there anybody you trust?

*Overtuiging: → (1,00) B12: I think KT is asking about a confidant
("is there anybody you trust?")*

*Verlangen: ↑ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D2: Lilobot wants to end the conversation*Lilo: Bye bye!

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*