**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen en verlangens veranderen op basis van jouw berichten. De afkortingen van deze overtuigingen en verlangens worden links van de volledige namen weergeven. De reden voor iedere verandering in de overtuigingen wordt ook weergeven rechts naast de volledige naam van de overtuiging. Het symbool ↑ betekent dat de overtuiging of het verlangen toeneemt, terwijl ↓ betekent dat de overtuiging of het verlangen afneemt. Het symbool → betekent dat de overtuiging op dat moment naar een specifieke waarde is gezet, vaak omdat de waarde afhankelijk was van andere overtuigingen, of omdat deze waarde handmatig was gekozen door een trainer. Voor iedere verandering in overtuigingen kun je ook zien welke numerieke waarde deze overtuiging hierdoor heeft gekregen. Voor verlangens zijn er maar twee mogelijke waarden, dus ↓ betekent altijd dat de waarde nu FALSE is, en ↑ dat het nu TRUE is. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is a8eec31e13907a0ba566754d2a13fe04

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| B14: I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| B5: I think KT understands me | alle fasen | 0% | 0% | 0% |
| B3: I feel connected to KT | alle fasen | 40% | 45% | 5% |
| B1: I feel in control in the conversation | alle fasen | 50% | 50% | 0% |
| B9: I think I talked about my situation | fase 2 | 0% | 30% | 30% |
| B4: I think KT can be trusted | fase 2 | 60% | 80% | 20% |
| B6: I think KT is interested in my story | fase 2 | 0% | 30% | 30% |
| B7: I think KT can help me | fase 3 | 70% | 70% | 0% |
| B8: I think KT can solve my problem | fase 3 | 100% | 100% | 0% |
| B11: I think KT is asking for a positive wish | fase 3 | 0% | 0% | 0% |
| B10: I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| B13: I think my teacher can help me | fase 4 | 50% | 50% | 0% |
| B2: I think I am competent to solve the problem | fase 4 | 30% | 30% | 0% |
| B16: I think KT and I will find a solution together | fase 4 | 0% | 0% | 0% |
| B12: I think KT is asking about a confidant | fase 4 | 0% | 100% | 100% |
| B17: I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| B15: I think KT wants to end the conversation | fase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

KT: hello

*Overtuiging: ↑ (0,70) B4: I think KT can be trusted
("hello")*

*Overtuiging: → (0,35) B3: I feel connected to KT
("hello")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hey, I'm Lilobot.

KT: How are you doing Lilobot?

*Overtuiging: ↑ (0,80) B4: I think KT can be trusted
("How are you doing Lilobot?")*

*Overtuiging: → (0,38) B3: I feel connected to KT
("How are you doing Lilobot?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm feeling sad

*Overtuiging: ↑ (0,10) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm being bullied

KT: what happened?

*Overtuiging: ↑ (0,10) B6: I think KT is interested in my story
("what happened?")*

*Overtuiging: → (0,40) B3: I feel connected to KT
("what happened?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get shouted at, kicked, beaten and so on. It actually started with jokes, but now it is becoming more and more bullying

*Overtuiging: ↑ (0,20) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get shouted at, kicked, beaten and so on. It actually started with jokes, but now it is becoming more and more bullying

KT: who is doing this?

*Overtuiging: ↑ (0,20) B6: I think KT is interested in my story
("who is doing this?")*

*Overtuiging: → (0,43) B3: I feel connected to KT
("who is doing this?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: a group of kids in my class

KT: how often is this happening?

*Overtuiging: ↑ (0,30) B6: I think KT is interested in my story
("how often is this happening?")*

*Overtuiging: → (0,45) B3: I feel connected to KT
("how often is this happening?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: almost every day

*Overtuiging: ↑ (0,30) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I often come home and cry really hard because I'm being yelled at all day long. I feel powerless, I just feel like I can't do anything.

KT: How would you hope things were instead?

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("How would you hope things were instead?")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Verlangen: ↑ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I don't want to be bullied anymore

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I want you to call my school

KT: Is there someone at school you can talk about this?

*Overtuiging: → (1,00) B12: I think KT is asking about a confidant
("Is there someone at school you can talk about this?")*

*Verlangen: ↑ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D2: Lilobot wants to end the conversation*Lilo: Bye bye!