**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen en verlangens veranderen op basis van jouw berichten. De afkortingen van deze overtuigingen en verlangens worden links van de volledige namen weergeven. De reden voor iedere verandering in de overtuigingen wordt ook weergeven rechts naast de volledige naam van de overtuiging. Het symbool ↑ betekent dat de overtuiging of het verlangen toeneemt, terwijl ↓ betekent dat de overtuiging of het verlangen afneemt. Het symbool → betekent dat de overtuiging op dat moment naar een specifieke waarde is gezet, vaak omdat de waarde afhankelijk was van andere overtuigingen, of omdat deze waarde handmatig was gekozen door een trainer. Voor iedere verandering in overtuigingen kun je ook zien welke numerieke waarde deze overtuiging hierdoor heeft gekregen. Voor verlangens zijn er maar twee mogelijke waarden, dus ↓ betekent altijd dat de waarde nu FALSE is, en ↑ dat het nu TRUE is. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is a9138802098f0ee4fe0c8857ee679048

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| B1: I feel in control in the conversation | alle fasen | 50% | 50% | 0% |
| B14: I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| B3: I feel connected to KT | alle fasen | 40% | 47% | 7% |
| B5: I think KT understands me | alle fasen | 0% | 30% | 30% |
| B4: I think KT can be trusted | fase 2 | 60% | 70% | 10% |
| B9: I think I talked about my situation | fase 2 | 0% | 60% | 60% |
| B6: I think KT is interested in my story | fase 2 | 0% | 30% | 30% |
| B10: I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| B11: I think KT is asking for a positive wish | fase 3 | 0% | 0% | 0% |
| B8: I think KT can solve my problem | fase 3 | 100% | 0% | -100% |
| B7: I think KT can help me | fase 3 | 70% | 60% | -10% |
| B12: I think KT is asking about a confidant | fase 4 | 0% | 100% | 100% |
| B16: I think KT and I will find a solution together | fase 4 | 0% | 0% | 0% |
| B13: I think my teacher can help me | fase 4 | 50% | 50% | 0% |
| B17: I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| B2: I think I am competent to solve the problem | fase 4 | 30% | 30% | 0% |
| B15: I think KT wants to end the conversation | fase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

KT: Hello

*Overtuiging: ↑ (0,70) B4: I think KT can be trusted
("Hello")*

*Overtuiging: → (0,35) B3: I feel connected to KT
("Hello")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hi! I'm Lilobot

KT: why are you calling?

*Overtuiging: ↑ (0,10) B6: I think KT is interested in my story
("why are you calling?")*

*Overtuiging: → (0,38) B3: I feel connected to KT
("why are you calling?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm not sure, but they say: if Lilo can pass biology then it must be an easy test. and: just stop talking, you're too stupid for this.. and that hurts me a lot

*Overtuiging: ↑ (0,10) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get bullied at school.

KT: I'm sorry to hear that

*Overtuiging: ↑ (0,10) B5: I think KT understands me
("I'm sorry to hear that")*

*Overtuiging: → (0,40) B3: I feel connected to KT
("I'm sorry to hear that")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo:

*Overtuiging: ↑ (0,20) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get shouted at, kicked, beaten and so on. It actually started with jokes, but now it is becoming more and more bullying

KT: that is aweful

*Overtuiging: ↑ (0,20) B5: I think KT understands me
("that is aweful")*

*Overtuiging: → (0,43) B3: I feel connected to KT
("that is aweful")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :(((((

KT: When did the bullying start?

*Overtuiging: ↑ (0,20) B6: I think KT is interested in my story
("When did the bullying start?")*

*Overtuiging: → (0,45) B3: I feel connected to KT
("When did the bullying start?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Since the start of this school year. I was bullied at my old school. I thought things would be different at this school, but that is not the case. :(

*Overtuiging: ↑ (0,30) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I often come home and cry really hard because I'm being yelled at all day long. I feel powerless, I just feel like I can't do anything.

KT: oh that's aweful

*Overtuiging: ↑ (0,40) B9: I think I talked about my situation
(Trigger)*

KT: when did they start bullying you?

*Overtuiging: ↑ (0,30) B6: I think KT is interested in my story
("when did they start bullying you?")*

*Overtuiging: → (0,48) B3: I feel connected to KT
("when did they start bullying you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Since the beginning of the school year. I was also bullied at my old school and now... it's starting again... the bullying...

*Overtuiging: ↑ (0,50) B9: I think I talked about my situation
(Trigger)*

KT: sorry to hear that

*Overtuiging: ↑ (0,30) B5: I think KT understands me
("sorry to hear that")*

*Overtuiging: → (0,50) B3: I feel connected to KT
("sorry to hear that")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :(

KT: what do you want to acheive from this conversation?

*Overtuiging: ↑ (0,60) B9: I think I talked about my situation
(Trigger)*

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("what do you want to acheive from this conversation?")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Verlangen: ↑ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I want the bullying to stop

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: could you call my school?

KT: we can't do that sorry

*Overtuiging: ↓ (0,60) B7: I think KT can help me
("we can't do that sorry")*

*Overtuiging: → (0,00) B8: I think KT can solve my problem
("we can't do that sorry")*

*Overtuiging: → (0,47) B3: I feel connected to KT
("we can't do that sorry")*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: :(

KT: is there someone that you can trust?

*Overtuiging: → (1,00) B12: I think KT is asking about a confidant
("is there someone that you can trust?")*

*Verlangen: ↑ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D2: Lilobot wants to end the conversation*Lilo: Goodbye.