**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen en verlangens veranderen op basis van jouw berichten. De afkortingen van deze overtuigingen en verlangens worden links van de volledige namen weergeven. De reden voor iedere verandering in de overtuigingen wordt ook weergeven rechts naast de volledige naam van de overtuiging. Het symbool ↑ betekent dat de overtuiging of het verlangen toeneemt, terwijl ↓ betekent dat de overtuiging of het verlangen afneemt. Het symbool → betekent dat de overtuiging op dat moment naar een specifieke waarde is gezet, vaak omdat de waarde afhankelijk was van andere overtuigingen, of omdat deze waarde handmatig was gekozen door een trainer. Voor iedere verandering in overtuigingen kun je ook zien welke numerieke waarde deze overtuiging hierdoor heeft gekregen. Voor verlangens zijn er maar twee mogelijke waarden, dus ↓ betekent altijd dat de waarde nu FALSE is, en ↑ dat het nu TRUE is. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is b37dfad1e700e9f205036e9c15134b2b

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| B3: I feel connected to KT | alle fasen | 40% | 61% | 21% |
| B1: I feel in control in the conversation | alle fasen | 50% | 50% | 0% |
| B14: I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| B5: I think KT understands me | alle fasen | 0% | 25% | 25% |
| B6: I think KT is interested in my story | fase 2 | 0% | 40% | 40% |
| B9: I think I talked about my situation | fase 2 | 0% | 40% | 40% |
| B4: I think KT can be trusted | fase 2 | 60% | 90% | 30% |
| B8: I think KT can solve my problem | fase 3 | 100% | 0% | -100% |
| B11: I think KT is asking for a positive wish | fase 3 | 0% | 0% | 0% |
| B10: I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| B7: I think KT can help me | fase 3 | 70% | 90% | 20% |
| B13: I think my teacher can help me | fase 4 | 50% | 100% | 50% |
| B17: I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| B2: I think I am competent to solve the problem | fase 4 | 30% | 30% | 0% |
| B16: I think KT and I will find a solution together | fase 4 | 0% | 100% | 100% |
| B12: I think KT is asking about a confidant | fase 4 | 0% | 100% | 100% |
| B15: I think KT wants to end the conversation | fase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

KT: hello

*Overtuiging: ↑ (0,70) B4: I think KT can be trusted
("hello")*

*Overtuiging: → (0,35) B3: I feel connected to KT
("hello")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hi! I'm Lilobot

KT: Hi lilobot

*Overtuiging: ↑ (0,80) B4: I think KT can be trusted
("Hi lilobot")*

*Overtuiging: → (0,38) B3: I feel connected to KT
("Hi lilobot")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hello!

KT: how are doing?

*Overtuiging: ↑ (0,90) B4: I think KT can be trusted
("how are doing?")*

*Overtuiging: → (0,40) B3: I feel connected to KT
("how are doing?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: well it's not going well

KT: I'm sorry to hear this

KT: what happened?

*Intentie: D1: Lilobot wants to talk about their problem*Lilo:

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Ik begrijp niet wat je bedoelt

KT: why are you calling?

*Overtuiging: ↑ (0,10) B6: I think KT is interested in my story
("why are you calling?")*

*Overtuiging: → (0,43) B3: I feel connected to KT
("why are you calling?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm not sure, but they say: if Lilo can pass biology then it must be an easy test. and: just stop talking, you're too stupid for this.. and that hurts me a lot

*Overtuiging: ↑ (0,10) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm bullied at school

KT: who bullies you?

*Overtuiging: ↑ (0,20) B6: I think KT is interested in my story
("who bullies you?")*

*Overtuiging: → (0,45) B3: I feel connected to KT
("who bullies you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: a group of kids

KT: when did they bully you?

*Overtuiging: ↑ (0,30) B6: I think KT is interested in my story
("when did they bully you?")*

*Overtuiging: → (0,48) B3: I feel connected to KT
("when did they bully you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: since the beginning of the year... so I'm sometimes afraid to to go to school even though I like school

KT: Oh i'm sorry to hear

*Overtuiging: ↑ (0,10) B5: I think KT understands me
("Oh i'm sorry to hear")*

*Overtuiging: → (0,50) B3: I feel connected to KT
("Oh i'm sorry to hear")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo:

*Overtuiging: ↑ (0,20) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get shouted at, kicked, beaten and so on. It actually started with jokes, but now it is becoming more and more bullying

KT: that's awefull

*Overtuiging: ↑ (0,15) B5: I think KT understands me
("that's awefull")*

*Overtuiging: → (0,51) B3: I feel connected to KT
("that's awefull")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: okay

*Overtuiging: ↑ (0,30) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I often come home and cry really hard because I'm being yelled at all day long. I feel powerless, I just feel like I can't do anything.

KT: sorry to hear this

*Overtuiging: ↑ (0,25) B5: I think KT understands me
("sorry to hear this")*

*Overtuiging: → (0,54) B3: I feel connected to KT
("sorry to hear this")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :(((((

KT: when did they bully you?

*Overtuiging: ↑ (0,40) B6: I think KT is interested in my story
("when did they bully you?")*

*Overtuiging: → (0,56) B3: I feel connected to KT
("when did they bully you?")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: since the beginning of the year... so I'm sometimes afraid to to go to school even though I like school

*Overtuiging: ↑ (0,40) B9: I think I talked about my situation
(Trigger)*

KT: what do you want to acheive in this conversation?

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("what do you want to acheive in this conversation?")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Verlangen: ↑ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I don't want to be bullied anymore

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: when could you call my school?

KT: I suggest we look into a solution together instead

*Overtuiging: ↑ (0,80) B7: I think KT can help me
("I suggest we look into a solution together instead")*

*Overtuiging: ↓ (0,80) B8: I think KT can solve my problem
("I suggest we look into a solution together instead")*

*Overtuiging: → (1,00) B16: I think KT and I will find a solution together
("I suggest we look into a solution together instead")*

*Overtuiging: → (0,59) B3: I feel connected to KT
("I suggest we look into a solution together instead")*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: yeah

KT: is there someone that you can trust?

*Overtuiging: → (1,00) B12: I think KT is asking about a confidant
("is there someone that you can trust?")*

*Verlangen: ↑ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I think Miss Ellie is sweet but I don't dare tell her

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I want you to call my school

KT: maybe its better to tell ms. ellie

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo:

KT: can you ask Miss Ellie?

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: nooooo

KT: why?

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I want you to call my school

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I don't want the bullying to get worse

KT: It won't get worse

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: when could you call my school?

*Overtuiging: → (1,00) B13: I think my teacher can help me
("It won't get worse")*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: :)

KT: Miss Ellie can help you

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: :))))

KT: are you going to tell your teacher?

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: could you call my school?

*Overtuiging: → (0,00) B8: I think KT can solve my problem
("are you going to tell your teacher?")*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: :)

KT: I suggest that we look for a solution together

*Overtuiging: ↑ (0,90) B7: I think KT can help me
("I suggest that we look for a solution together")*

*Overtuiging: → (0,61) B3: I feel connected to KT
("I suggest that we look for a solution together")*

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: yeah

*Intentie: D4: Lilobot wants to talk to his teacher about the problem*Lilo: what could Miss Ellie do about it?