**FEEDBACK GESPREK**

Hier is een transcriptie van je gesprek met Lilobot met zijn gedachten tijdens het gesprek. Lilobot heeft een reeks overtuigingen en intenties die tijdens het gesprek constant worden bijgewerkt op basis van wat je tegen hem zegt. In de onderstaande tabel kun je zien wat Lilobot's overtuigingen waren aan het begin van het gesprek en aan het einde. Het transcript van het gesprek laat zien welke overtuigingen en verlangens veranderen op basis van jouw berichten. De afkortingen van deze overtuigingen en verlangens worden links van de volledige namen weergeven. De reden voor iedere verandering in de overtuigingen wordt ook weergeven rechts naast de volledige naam van de overtuiging. Het symbool ↑ betekent dat de overtuiging of het verlangen toeneemt, terwijl ↓ betekent dat de overtuiging of het verlangen afneemt. Het symbool → betekent dat de overtuiging op dat moment naar een specifieke waarde is gezet, vaak omdat de waarde afhankelijk was van andere overtuigingen, of omdat deze waarde handmatig was gekozen door een trainer. Voor iedere verandering in overtuigingen kun je ook zien welke numerieke waarde deze overtuiging hierdoor heeft gekregen. Voor verlangens zijn er maar twee mogelijke waarden, dus ↓ betekent altijd dat de waarde nu FALSE is, en ↑ dat het nu TRUE is. Het transcript laat ook zien welke intenties Lilobot had op het moment in het gesprek. Al deze notaties zijn cursief weergegeven tussen jullie gesprek.
Je code voor deze sessie is bccc0e73edc69afcbaab66c9e9458a81

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Overtuiging | Vijffasemodel | Begin | Eind | Verschil |
| B3: I feel connected to KT | alle fasen | 40% | 39% | -1% |
| B1: I feel in control in the conversation | alle fasen | 50% | 50% | 0% |
| B5: I think KT understands me | alle fasen | 0% | 5% | 5% |
| B14: I feel safe in the conversation | alle fasen | 100% | 100% | 0% |
| B4: I think KT can be trusted | fase 2 | 60% | 80% | 20% |
| B9: I think I talked about my situation | fase 2 | 0% | 20% | 20% |
| B6: I think KT is interested in my story | fase 2 | 0% | 10% | 10% |
| B8: I think KT can solve my problem | fase 3 | 100% | 0% | -100% |
| B7: I think KT can help me | fase 3 | 70% | 60% | -10% |
| B10: I think KT is asking about my wish | fase 3 | 0% | 100% | 100% |
| B11: I think KT is asking for a positive wish | fase 3 | 0% | 0% | 0% |
| B17: I think KT will solve the problem for me | fase 4 | 0% | 0% | 0% |
| B16: I think KT and I will find a solution together | fase 4 | 0% | 0% | 0% |
| B12: I think KT is asking about a confidant | fase 4 | 0% | 0% | 0% |
| B13: I think my teacher can help me | fase 4 | 50% | 50% | 0% |
| B2: I think I am competent to solve the problem | fase 4 | 30% | 30% | 0% |
| B15: I think KT wants to end the conversation | fase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

*Verlangen: ↓ D2: Lilobot wants to end the conversation*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D4: Lilobot wants to talk to his teacher about the problem*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

KT: hello

*Overtuiging: ↑ (0,70) B4: I think KT can be trusted
("hello")*

*Overtuiging: → (0,35) B3: I feel connected to KT
("hello")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Hello, I'm Lilobot!

KT: it's nice to meet you

*Overtuiging: ↑ (0,05) B5: I think KT understands me
("it's nice to meet you")*

*Overtuiging: → (0,36) B3: I feel connected to KT
("it's nice to meet you")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: :))))

KT: how are you today? :)\

*Overtuiging: ↑ (0,80) B4: I think KT can be trusted
("how are you today? :)\")*

*Overtuiging: → (0,39) B3: I feel connected to KT
("how are you today? :)\")*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm feeling a little sad

KT: a little sad?

*Overtuiging: ↑ (0,10) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I'm being bullied

KT: i'm sorry to hear that. is there something on your mind?

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("i'm sorry to hear that. is there something on your mind?")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Verlangen: ↑ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: that they don't hit me anymore

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: when could you call my school?

KT: let's see, can you tell me more about what is happening, so i know what to talk with the school about?

*Intentie: D3: Lilobot wants the Kindertelefoon to take the bullies out of school*Lilo: I want you to call my school

KT: first can you tell me more about what happened?

*Overtuiging: → (0,00) B10: I think KT is asking about my wish
("first can you tell me more about what happened?")*

*Overtuiging: ↑ (0,10) B6: I think KT is interested in my story
("first can you tell me more about what happened?")*

*Overtuiging: → (0,41) B3: I feel connected to KT
("first can you tell me more about what happened?")*

*Verlangen: ↑ D1: Lilobot wants to talk about their problem*

*Verlangen: ↓ D3: Lilobot wants the Kindertelefoon to take the bullies out of school*

*Verlangen: ↓ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: Well, yesterday I met them after school and then they beat me up again

*Overtuiging: ↑ (0,20) B9: I think I talked about my situation
(Trigger)*

*Intentie: D1: Lilobot wants to talk about their problem*Lilo: I get shouted at, kicked, beaten and so on. It actually started with jokes, but now it is becoming more and more bullying

KT: that must hurt!

*Overtuiging: ↓ (0,60) B7: I think KT can help me
("that must hurt!")*

*Overtuiging: → (1,00) B10: I think KT is asking about my wish
("that must hurt!")*

*Overtuiging: → (0,00) B8: I think KT can solve my problem
("that must hurt!")*

*Verlangen: ↓ D1: Lilobot wants to talk about their problem*

*Overtuiging: → (0,39) B3: I feel connected to KT
("that must hurt!")*

*Verlangen: ↑ D5: Lilobot wants to find a solution together with the Kindertelefoon*

*Intentie: D5: Lilobot wants to find a solution together with the Kindertelefoon*Lilo: :(