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|---|--|--------|-------|----------------------|---------------------|--------|-------|--|--|
| COURIER VS COURIER | | | | | | | | | |
| ATTRIBUTES | | Rating | Total | SUB ATTRIBUTES | | Rating | Total | Reason for Rating | |
| Delivery to customer | | 3 | 3 | Packing of Parcel | | 1 | 1 | Done properly | |
| | | | | Ontime | | 1 | 1 | my parcel deliver before time | |
| | | | | Deliverly on address | | 1 | 1 | correct address deliver | |
| Communication | | 3 | 3 | listening | | 1 | 1 | listening my all problem very carrierfully | |
| | | | | way of talking | | 1 | 1 | very good | |
| | | | | solution | | 1 | 1 | solved my all problem | |
| Security | | 3 | 3 | tracking | | 1 | 1 | tracking system was very good | |
| | | | | Safety | | 1 | 1 | Done very properly | |
| Total | | 9 | 9 | | | 8 | 8 | | |
| Bad Courier Service | | | | | | | | | |
| ATTRIBUTES | | Rating | Total | Sub Attributes | | Rating | Total | Reason for rating | |
| Delivery to customer | | | 1 | 3 | Packing for Parcel | 1 | 1 | Done properly | |
| | | | | | Ontime | 0 | 1 | after time not deliver my parcel | |
| | | | | | Delivery on Address | 0 | 1 | not delivery my home | |
| Communication | | | 0 | 3 | listening | 0 | 1 | not lestening my problem | |
| | | | | | way of talking | 0 | 1 | very rude | |
| | | | | | solution | 0 | 1 | not solved my problem | |
| Security | | | 1 | 3 | tracking | 0 | 1 | tracking not working very good | |
| | | | | | Safety | 1 | 1 | Done properly | |
| Total | | | 2 | 9 | | 2 | 8 | | |
| This is my experience with good and bad | | | | | | | | | |