

# Adarsh Umesh

## Product Manager

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### **SUMMARY**

Product management professional with 5+ years of experience delivering user-focused, scalable solutions across finance and technology domains. Experienced in defining product vision, prioritizing roadmaps, and leading cross-functional teams to execute high-impact initiatives. Strong ability to align business goals with technical feasibility, optimize processes, and drive continuous product improvement through data-informed decisions.

### **PROFESSIONAL EXPERIENCE**

#### **Product Manager, JPMorgan Chase & Co. | CA**

**Dec 2024 – Present**

- Spearheaded the end-to-end product vision and multi-quarter roadmap for a customer-facing digital banking platform, aligning business objectives with user needs and engineering feasibility, enhancing customer retention.
- Led cross-functional squads comprising engineers, designers, QA, and compliance analysts to deliver high-impact features, resulting in a 25% reduction in average account onboarding time and improved time-to-value for users.
- Conducted extensive user research, competitive benchmarking, and stakeholder interviews to validate product-market fit for new features, contributing to an 18% increase in user adoption over two product releases.
- Prioritized features and technical debt in JIRA through continuous backlog grooming and stakeholder alignment, ensuring sprint efficiency, scope clarity, and on-time delivery of critical product milestones in agile environments.
- Defined and tracked key product health metrics and user engagement KPIs using Tableau and internal analytics tools, enabling data-driven decision-making that drove a 12% increase in monthly active users.
- Collaborated with legal, compliance, and risk management teams to integrate automated KYC/AML checks into user flows, ensuring 100% adherence to regulatory requirements without compromising user experience.
- Coordinated and managed UAT cycles with internal business units and external vendors, triaging issues rapidly and achieving a 95% defect resolution rate before production deployment.
- Owned product launch planning, internal enablement documentation, and cross-departmental communication to support rollout across retail banking teams, impacting over 500 relationship managers and frontline staff.

#### **Scrum Master/ Software Engineer, GlobalLogic India Private Limited | India**

**Dec 2020 – Jul 2023**

- Facilitated Agile Scrum ceremonies (daily stand-ups, sprint planning, retrospectives, backlog grooming) for a cross-functional team of 10+, improving sprint velocity by 25% and reducing blockers by 30%.
- Developed modular, user-interactive web applications using React.js, Node.js, and Java Spring Boot Microservices, achieving a 40% improvement in code scalability and maintainability via Micro Frontend Architecture.
- Collaborated with Product Owners and stakeholders to prioritize and refine product backlog, aligning business goals with technical feasibility and enhancing roadmap transparency.
- Integrated localization (i18n) to support 24+ languages, improving global reach and maintaining a Lighthouse accessibility score of 90+.
- Tracked and analyzed sprint metrics (velocity, burndown, throughput) to identify bottlenecks and drive continuous improvement in team performance.
- Enabled cross-team coordination and dependency management, reducing integration delays by 20% through proactive communication and planning.
- Implemented retrospective action items into delivery processes, leading to a 15% increase in team satisfaction scores (based on internal feedback).
- Partnered with QA and DevOps to streamline UAT and CI/CD pipelines, increasing deployment frequency and decreasing change failure rate.
- Supported the delivery of scalable React.js and Spring Boot microservices applications by aligning development cadence with Agile milestones.
- Maintained a high level of accessibility (90+ Lighthouse score) and performance standards while managing technical debt reduction through consistent sprint planning.
- Championed use of tools like JIRA, Confluence, GitHub, and Looker for sprint tracking, documentation, and reporting to executive stakeholders.

#### **Software Engineer Trainee, R-Financial | India**

**Jul 2019 – Nov 2020**

- Developed backend services in Java and Spring Boot for a cloud-based digital lending application, enhancing system performance and reducing loan approval processing time by over 30% through optimized data handling and API design.
- Created internal dashboards and admin tools using JavaScript, HTML5, and RESTful APIs to visualize transaction statuses and system errors, leading to a 40% reduction in support tickets raised by operations teams.

- Collaborated closely with QA teams to conduct manual and automated testing during user acceptance and regression testing phases, resolving critical production issues proactively and ensuring high system stability upon release.
- Built robust SQL queries and scheduled data pipelines to support financial reporting and compliance tracking, ensuring timely delivery of insights to the risk management and finance departments.
- Actively participated in Agile ceremonies including sprint planning, backlog grooming, and daily standups, contributing to a stable 2-week sprint cadence and continuous product improvement through iterative feedback cycles.
- Contributed to peer code reviews and pair programming sessions, improving code quality, knowledge sharing, and alignment with internal engineering best practices.
- Documented service architectures, deployment processes, and integration workflows in Confluence, significantly improving onboarding efficiency for new engineers and ensuring consistent knowledge transfer across teams.

## **SKILLS**

**Product Management & Strategy:** Product strategy, Product planning, Roadmapping, Feature prioritization, Product lifecycle management, Product design, Agile project management, User research, Market analysis, Go-to-market planning, Stakeholder management, Process optimization, Cross-functional collaboration, Forecasting and cost analysis, Inventory planning, Design thinking, SDLC

**Project & Operations Management:** Agile, Scrum, Project management, Operations management, UAT (User Acceptance Testing), Microsoft Office Suite, Executive reporting, Vendor management, Conflict resolution

**Data & Analytics:** SQL, Python, Tableau, Data analytics and visualization, Metrics & KPIs definition, A/B testing, Forecasting, Data-driven decision-making

**Technical & Development Tools:** Java, JavaScript, C, C++, Node.js, ReactJS, HTML5, CSS3, REST APIs, CI/CD, Version control (e.g., Git), API integration, Figma, JIRA, Confluence, GitHub, Looker

**Domain Knowledge:** Digital banking, Fintech products, Risk and compliance (KYC, AML), Core banking systems, Transaction processing, Security and authentication, Enterprise platform development, B2B SaaS

**Communication & Collaboration:** Product evangelism, Presentation skills, Cross-functional leadership, Stakeholder communication, Team coordination, Executive reporting

## **EDUCATION**

**Masters in Engineering Management**  
California State University Northridge

**Aug 2023 – May 2025**

## **CERTIFICATION**

Certified Scrum Master (CSM)

Enterprise Design Thinking, Practitioner

AI for Product Management,

Product Management Basics

Scrum: The Basics

Excel Essential Training (Microsoft 365)

Product Management First Steps

Aha! Product Management Professional Certificate

Product Management: Building a Product Roadmap