Federal Employee Viewpoint Survey (FY16-FY17)

▲ Increase From Previous year ▼ Decrease From Previous year ■ No Change From Previous year

Overall Employee Engagement Index

The Employee Engagement Index (EEI) is a measure of an agency's work environment — the conditions that lead to engagement. The index is made up of three subfactors: Leaders Lead, Supervisors, and Intrinsic Work Experience.

Agency Change Indicator DHS 4% GSA 4% SBA 4% HUD 3% 66% DOI 3% USAID 3% 68% USDA 2% DOC 2% 71% DOD 2% DOE 2% 70% HHS 2% 72% DOT 2% 69% EPA 2% 69% NASA 2% 75% NSF 2% DOL 1% 1% 68% Treasury NRC 1% 75% ED 0% 68% DOJ 0% VA 0% 62% OPM 0% 0% SSA -1% 0 10 20 30 40 50 60 70 80 90

Government-Wide Average

Fiscal Year
FY17 67%
FY16 65%

Satisfaction with Dealing with Poor Performance

"In my work unit, steps are taken to deal with a poor performer who cannot or will not improve."

Agency	Change	Indicator	
EPA	6%	A	32%
HUD	4%	A	32%
GSA	4%	A	44%
NSF	4%	A	38%
USAID	4%	A	34%
DHS	3%	A	26%
DOI	3%	A	33%
SBA	3%	A	35%
USDA	2%	A	30%
DOC	2%	A	42%
DOD	2%	A	31%
ED	2%	A	34%
DOE	2%	A	36%
HHS	2%		37%
State	2%	A	36%
DOT	2%	A	30%
NASA	2%	A	46%
DOL	1%	_	36%
Treasury	1%	A	36%
NRC	1%	_	35%
SSA	1%	A	30%
DOJ	0%		29%
VA	0%		29%
OPM	0%		44%

"My work unit is able to recruit people with the right skills."

Satisfaction with Hiring People with the

Right Skills

FY17

FY16

Agency	Change	Indicator		
DHS	3%	•	35%	
NASA	2%	A	57%	
Treasury	1%	A	36%	
DOD	0%		42%	
HUD	0%		38%	
NSF	0%		61%	
SBA	0%		40%	
DOC	-1%	▼	50%	
HHS	-1%	▼	51%	
DOI	-1%	▼	40%	
DOT	-1%	▼	42%	
VA	-1%	▼	44%	
EPA	-1%	▼	43%	
USDA	-2%	▼	36%	
GSA	-2%	▼	51%	
OPM	-2%	▼	50%	
DOE	-3%	▼	44%	
DOJ	-3%	▼	44%	
DOL	-3%	▼	46%	
State	-3%	▼	50%	
NRC	-4%	▼	49%	
USAID	-5%	▼	52%	
SSA	-6%	▼	35%	
ED	-9%	▼	44%	
				20 40

0 10 20 30 40 50 60 70 80 90

Government-Wide Average

Government-Wide Average

Fiscal Year
FY17 31%
FY16 29%

Fiscal Year FY17 42% FY16 43%

Note: Satisfaction was measured on a 5-point satisfaction scale. The percentages shown on the bar charts above correspond to the number of respondents indicating they were "satisfied" or "very satisfied" with the associated statements divided by the total number of responses.

The change in these graphs is calculated by taking the current year's percentage value minus the previous year's percentage value.

