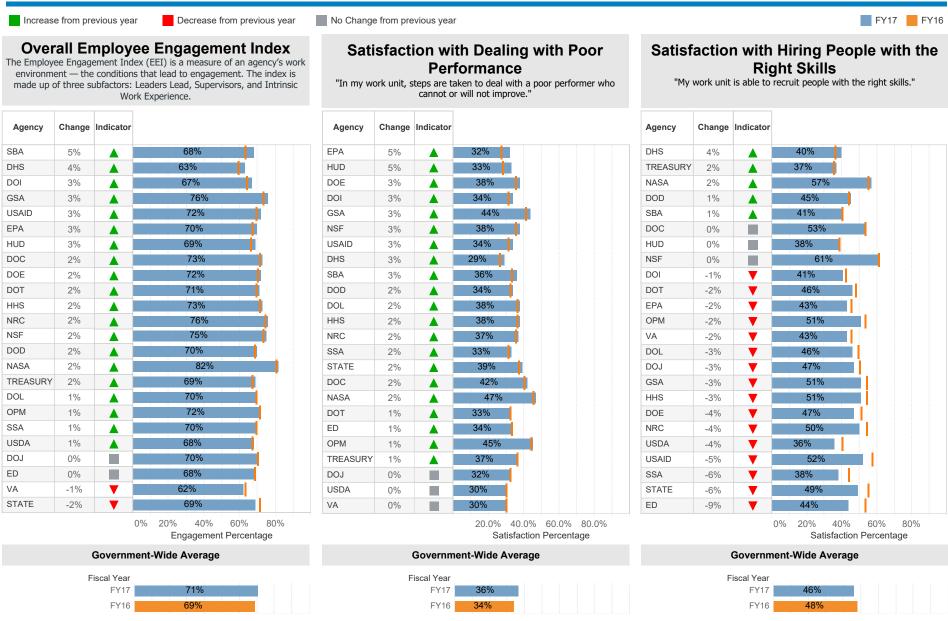
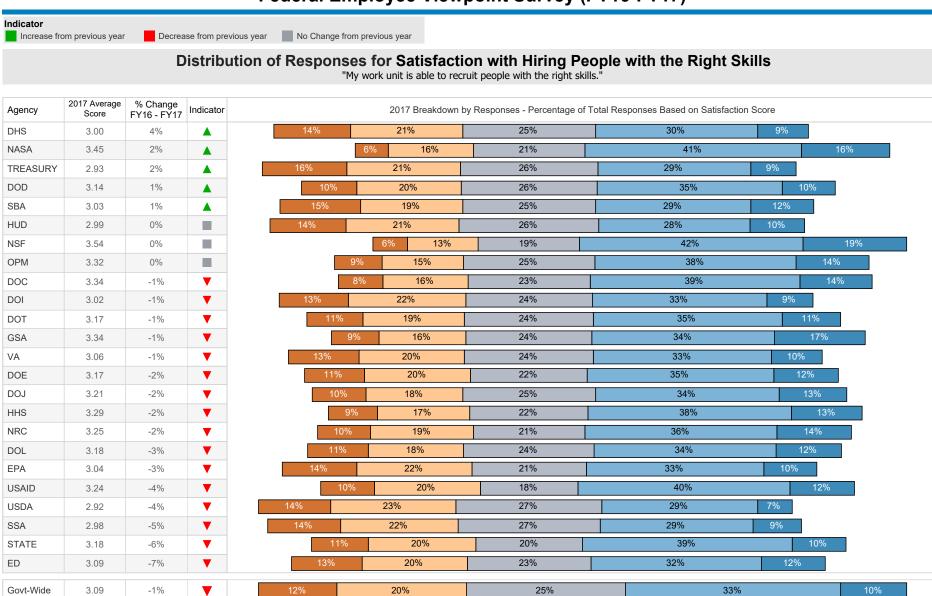
## Federal Employee Viewpoint Survey (FY16-FY17)



**Note**: Satisfaction was measured on a 5-point satisfaction scale. The percentages shown on the bar charts above correspond to the number of respondents indicating they were "satisfied" or "very satisfied" with the associated statements divided by the total number of responses.

The change in these graphs is calculated by taking the current year's percentage value minus the previous year's percentage value.

## **Federal Employee Viewpoint Survey (FY16-FY17)**



Satisfied = 4

Strongly Satisfied = 5

Note: The percent change from FY16-FY17 in this graph is calculated by taking the average score of FY17 minus the average score of FY16 and dividing this value by the average score of FY16.

Neutral = 3

SATISFACTION RESPONSE KEY

Strongly Dissatisfied = 1

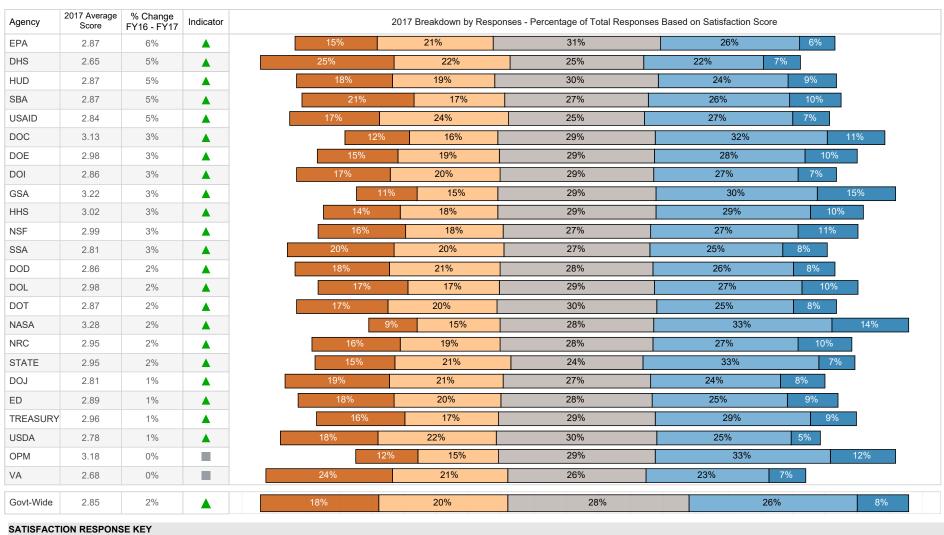
Dissatisfied = 2

## **Federal Employee Viewpoint Survey (FY16-FY17)**



## Distribution of Responses for Satisfaction with Dealing with Poor Performance

"In my work unit, steps are taken to deal with a poor performer who cannot or will not improve."



Dissatisfied = 2 Strongly Dissatisfied = 1

Neutral = 3

Satisfied = 4

Strongly Satisfied = 5

Note: The percent change from FY16-FY17 in this graph is calculated by taking the average score of FY16 minus the average score of FY16 and dividing this value by the average score of FY16.