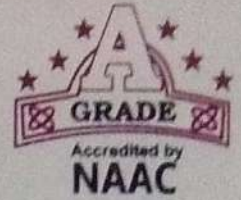




MARATHWADA MITRA MANDAL'S COLLEGE OF COMMERCE

Affiliated to Savitribai Phule Pune University, ID. No. : PU/PN/C/068/1986
302/A, Deccan Gymkhana, Pune - 411 004. Tel.: 020 - 25677932

• E-mail : mmccclaw@gmail.com, mmsclaw@gmail.com • Website : www.mmcc.co.in



DR. M. D. LAWRENCE
Principal

REPORT OF FEEDBACK ANALYSIS FOR THE ACADEMIC YEAR 2015-16

The Institute aims to offer the best possible environment and learning experience to encourage students to perform to their full potential and capability.

Students play a pivot role in the evaluation, development and enhancement of the quality of this learning experience. Feedback from students allows the institute to evaluate how its service provision is viewed by its one of the most important stakeholders i.e. students.

The feedback analysis Process has put an increasing emphasis on the need for involvement of students in the quality assurance of higher education. Student involvement requires that students act as collaborators in, rather than merely passive receivers of, teaching and learning.

Likewise every year at the end of the semester in the month of March 2016, Feedback forms were distributed for final year all undergraduates students. This circulation, distribution of feedback forms and collection of filled feedback forms was done by the other disciplinary teachers.

Objectives of Student Feedback on Institute :

Student feedback on study-units has three main objectives:

1. To provide students with the opportunity to comment on the quality of their learning experiences, as required in preparation for and as part of review process.
2. To assess the success of academic provision in relation to the expectations of students.
3. To provide feedback to lecturers in order to improve delivery and/or content of the curriculum.

Focus of the Student Feedback Form

The student feedback form focuses on the following issues:

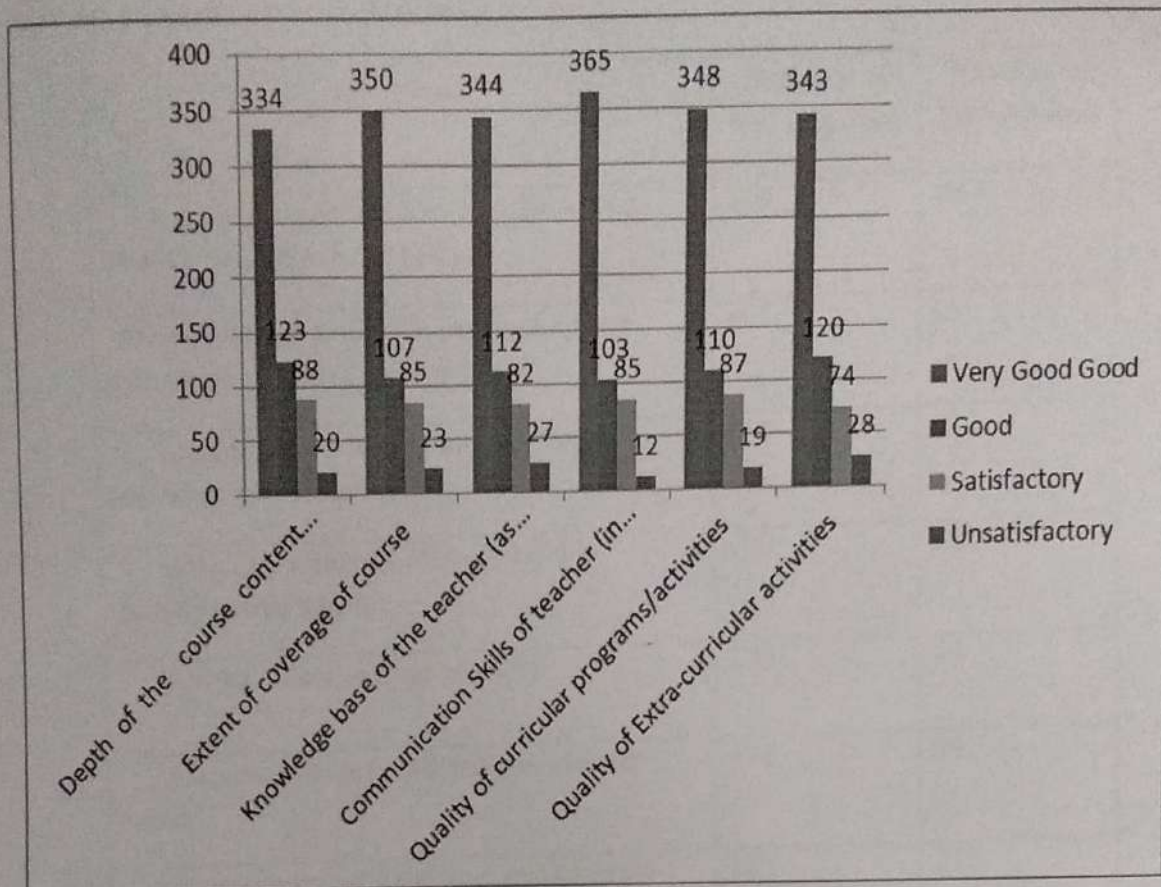
1. General questions on the college
2. Comparison between study-unit description and actual delivery
3. Lecturing methodology
4. Lecturer attributes

5. Method of assessment
6. Administration and resources.

Student's feedback helps in adhering the process of quality assurance. Result of the feedback process is made available to the lecturers of the each department concerned, Heads of Departments, and areas for appropriate follow-up action are identified and communicated to the Departments. The result of the student feedback process, as well as the recommendations and the action taken on the basis of such recommendations are important considerations for the course review which each Department is required to undertake.

Analysis of Academic Feedback:

Questions	Very Good	Good	Satisfactory	Unsatisfactory
Depth of the course content including project work if any	334	123	88	20
Extent of coverage of course	350	107	85	23
Knowledge base of the teacher (as perceived by you)	344	112	82	27
Communication Skills of teacher (in terms of articulation and comprehensibility)	365	103	85	12
Quality of curricular programs/activities	348	110	87	19
Quality of Extra-curricular activities	343	120	74	28



From the above analysis it can be interpreted that majority of the students (i.e 69%) are satisfied towards the course and its content. 78 % of the students have said that knowledge of the teachers toward the subject and the course has good information. The students are also satisfied with the communication skills and presentation of the subject in the class. It is also found that majority of the students (i.e 73 %) are also satisfied by the quality of curricular programs/activities organized in the college.

Analysis of Administrative Feedback:

Questions	Number of Yes response	Number of No response
Are the required number of titles in your Subject available in the Library	469	93
Are you satisfied with the cataloguing and arrangement of books in the Library	467	95
Are you able to access Internet Centre as and when you require	451	110
Is the Departmental office helpful in administrative matters	480	82
Are the toilets cleaned properly	474	89
Are you provided with enough drinking water	474	89
Are you happy with the food served in the present canteen	341	212
Our grievances are redressed / problems are solved well in time	478	79

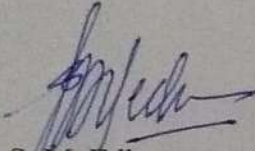
From the above analysis it has been observed that majority of the student satisfied by the availability and facilities provided by the library. The students also satisfied by the administrative department of each course regarding coordination and support provided to them. The students (i.e 66%) have also expressed their views that their grievance is considered by the cell and it is solved to their satisfaction.

Analysis and Outcomes:-

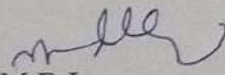
1. Students are satisfied with cooperation of teaching and nonteaching staff in context of online exam form filling and other formalities.
2. Students are happy with course of art of self-development as it has brought a change in their lives.
3. Students are satisfied with the remedial classes organized by the department before the exam.

Recommendation / Suggestions:

1. Some students have demanded for more industry academia sessions
2. Students have suggested that the college has to conduct more guest lectures on recent software's and its future prospects to the academic growth and development of them.
3. Students are unhappy with the quality of food provided in canteen and unhygienic environment in the canteen.
4. Students have suggested arranging lecture series on new career opportunities in the field of commerce, IT and Management.



S. M. Edke
IQAC Coordinator



Dr. M.D. Lawrence
Principal



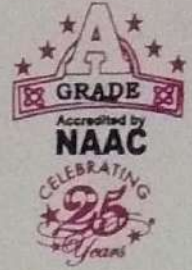
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Principal

Minutes of the Meeting and Action Taken Report

The meeting of the IQAC was held on 21.04.2016 in the IQAC Cell at 11.00 a.m.

Sr. No	Subject	Action Taken
1	Conformation of Minutes of last meeting 16 th January 2016	The minutes were confirmed and accepted
2	Review of Feedback Analysis	<p>1 It was decided to have more number of Industry Academics interface.</p> <p>2. To impart and update students with new software trends seminar on Big Data and Hadoop will be organized in coming academic year. Also it was decided to download Spoken Tutorials an initiatives by IIT to benefit student. This will help them to take online test and monitor their own skills and knowledge</p> <p>3. Dr. N. B. Shaikh and Dr. Pokharna proposed a resolution to arrange a symposium on GST and student employability. It was passed unanimously.</p> <p>4. IQAC coordinator pointed out the unsatisfactory remark by the students about food provided in the canteen. It was decided that the issue will be brought before the management. It was also decided to suggest management to change the catering service provided in Canteen.</p>
3	Preparation and equipping For NAAC Third cycle	The Principal Dr. M. D. Lawrence and the NAAC Coordinator Dr. N. B. Shaikh briefed about the process of third cycle. Different committees were formed for the preparation of the Self Study Report period of 5years i.e. 2012 to 2016
5	Date of the Next Meeting.	16 th June 2016 was finalized as the date for next meeting

S. M. Edke
IQAC Coordinator



Dr. M. D. Lawrence
Principal