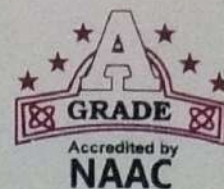




MARATHWADA MITRA MANDAL'S COLLEGE OF COMMERCE

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DR. M. D. LAWRENCE
Principal

REPORT OF FEEDBACK ANALYSIS FOR THE ACADEMIC YEAR 2016-17

The Institute aims to offer the best possible environment and learning experience to encourage students to perform to their full potential.

Students play a critical part in the evaluation, development and enhancement of the quality of this learning experience. Feedback from students allows the institute to evaluate how its service provision is viewed by its most important group of stakeholders, namely its students.

The feedback analysis Process has put an increasing emphasis on the need for involvement of students in the quality assurance of higher education. Student involvement requires that students act as collaborators in, rather than merely passive receivers of, teaching and learning.

Likewise every year at the end of the semester in the month of March 2017, Feedback forms were distributed for final year all undergraduates students. This circulation, distribution of feedback forms and collection of filled feedback forms was done by the other disciplinary teachers.

Objectives of Student Feedback on Institute:

Student feedback on study-units has three main objectives:

1. To provide students with the opportunity to comment on the quality of their learning experiences, as required in preparation for and as part of review processes
2. To assess the success of academic provision in relation to the expectations of students.
3. To provide feedback to lecturers in order to improve delivery and/or content of the institute.

Focus of the Student Feedback Form

The student feedback form focuses on the following issues:

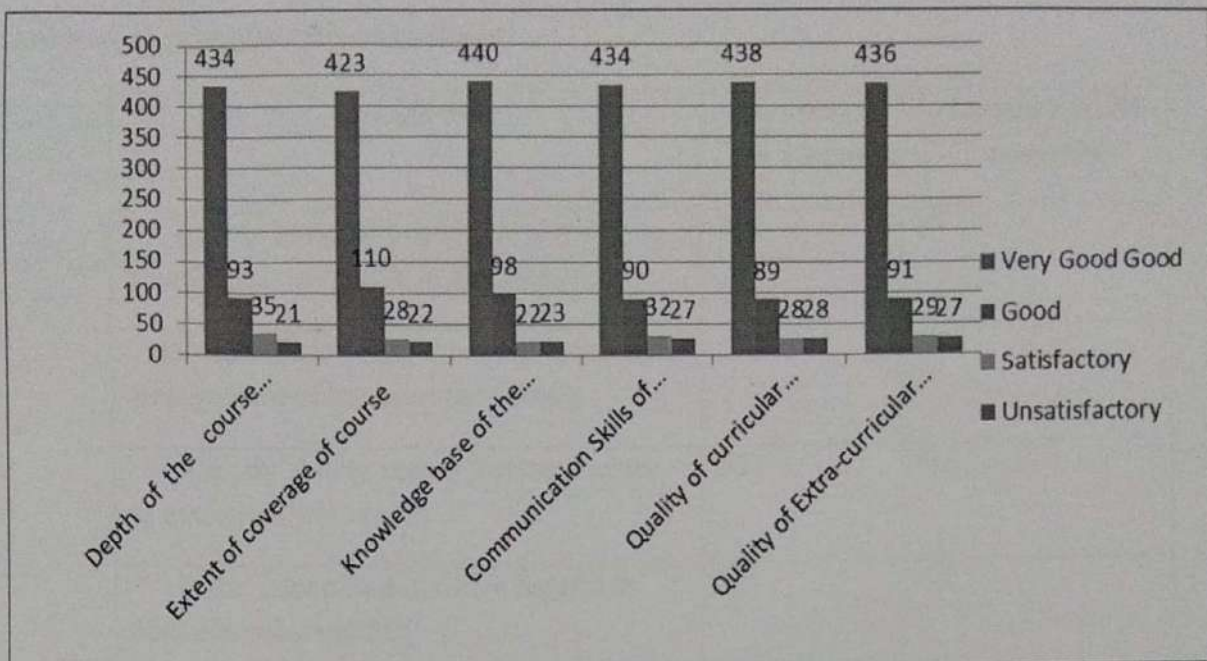
1. General questions on the college
2. Comparison between study-unit description and actual delivery
3. Lecturing methodology
4. Lecturer attributes
5. Method of assessment
6. Administration and resources.

Student's feedback helps in adhering the process of quality assurance. Results of the feedback process are made available to the lecturers of the each department concerned, Heads of Departments, and areas for appropriate follow-up action are identified and communicated to the Departments. The results of the student feedback process, as well as the recommendations and the action taken on the basis of such recommendations are important considerations for the course review which each Department is required to undertake.

Analysis of Academic Feedback:

Questions	Very Good	Good	Satisfactory	Unsatisfactory
Depth of the course content including project work if any	434	93	35	21
Extent of coverage of course	423	110	28	22
Knowledge base of the teacher (as perceived by you)	440	98	22	23
Communication Skills of teacher (in terms of articulation and comprehensibility)	434	90	32	27
Quality of curricular programs/activities	438	89	28	28
Quality of Extra-curricular activities	436	91	29	27

From the above analysis it can be interpreted that majority of the students (i.e 72%) are satisfied towards the course and the content which are in the course . 75 % of the students have said that knowledge of the teachers toward the subject and the course has good information. The students are also satisfied with the communication skills and presentation of the subject in the class. It is also found that majority of the students (i.e 73 %) are also satisfied by the quality of curricular programs/activities organized in the college.



Analysis of Administrative Feedback:

Questions	Number of Yes response	Number of No response
Are the required number of titles in your Subject available in the Library	501	83
Are you satisfied with the cataloguing and arrangement of books in the Library	523	59
Are you able to access Internet Centre as and when you require	502	80
Is the Departmental office helpful in administrative matters	521	63
Are the toilets cleaned properly	499	83
Are you provided with enough drinking water	498	85
Are you happy with the food served in the present canteen	516	67
Our grievances are redressed / problems are solved well in time	516	65

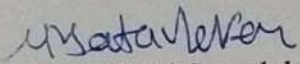
From the above analysis it has been observed that majority of the student satisfied by the availability and facilities provided by the library. The students also satisfied by the administrative department of each course regarding coordination and support provided to them. The students (86%) have also expressed their view that their grievance is considered by the cell and it is solved on the given specified time.

Analysis and Outcomes:-

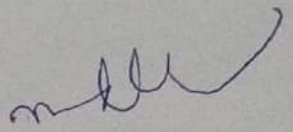
1. The college has established linkage with SPACE foundation as a result more number of B.com students have enrolled for UPSC, MPSC courses.
2. Students are happy with certification program on supply chain management, Animation as it has helped to upgrade their knowledge and skills.
3. The students of BBA, BBA (CA) have expressed a positive response in terms of the relevance of the syllabus for their employability. Moreover personality development workshops and Personal counseling have boosted their confidence during interviews for employability.

Recommendation / Suggestions:

1. Students have suggested that more number of sessions for NPTEL videos will help in learning.
2. Few Students have suggested more interactive sessions with Alumni for project development.


Mrs. Nidhi Satavlekar
IQAC Coordinator




Dr. M.D. Lawrence
Principal

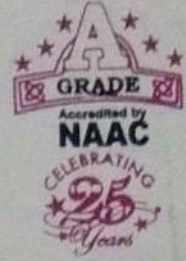


‘येथे बहुतांचे हित’

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Principal

Minutes of the Meeting and Action Taken Report

The meeting of the IQAC was held on 18.04.2017 in the IQAC Cell at 11.30 a.m.

Sr. No	Subject	Action Taken
1	Conformation of Minutes of last meeting 10 th January 2017	The minutes were confirmed and accepted
2	Review of Feedback Analysis	1. To improve the quality of fundamental concepts of the students, computer laboratory slots to be increase. Students can learn using NPTEL videos. 2. It was decided that more numbers of Alumni interaction with present students should be arranged.
3	Preparation of Budget for next academic year	IQAC coordinator and Department heads presented budget in the view of Preparing for NAAC 3 rd cycle. It was decided to put forward budget plan in front of Management.
4	NAAC Review.	The Principal Dr. M. D. Lawrence took the review of NAAC related work by the HODs and coordinators of Seven Criteria. Every criteria head put forward the Progress like completion of various files, supportive documents
5	Date of the Next Meeting.	12 th June 2017 was finalized as the date for the next meeting

Nidhi Satavlekar
Nidhi Satavlekar
IQAC Coordinator



Dr. M. D. Lawrence
Dr. M. D. Lawrence
Principal