

Bringing long-distance friendships closer.

one-on-one interviews

- Refrained from observation techniques
- Asked questions about long-distance friendships and communication
- Gained empathy for our users, their relationships, and struggles



who did we focus on?

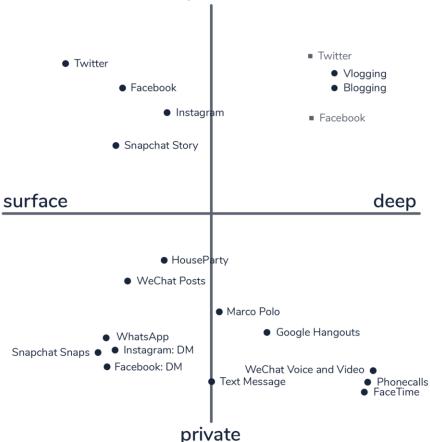


two underclassmen
two upperclassmen
two graduate students
two international students

insights



communications matrix



public

tasks



Catching up with friends by looking at their social media



Reconnecting with hometown friends during a break



Figuring out and remembering each other's time zones



Scheduling a time to have a one-on-one video chat



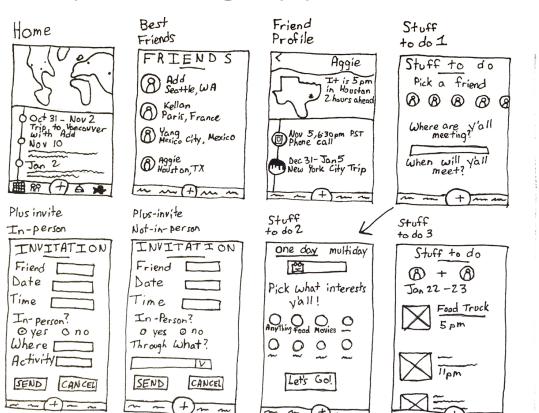
Planning a trip with/to visit a friend

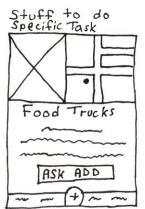


Supporting a friend during an emotional time

our design sketches

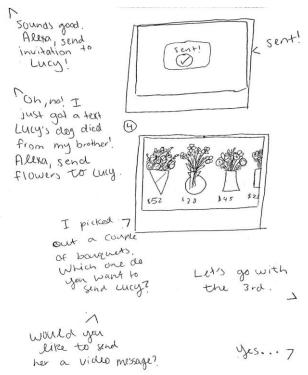
mobile planning app





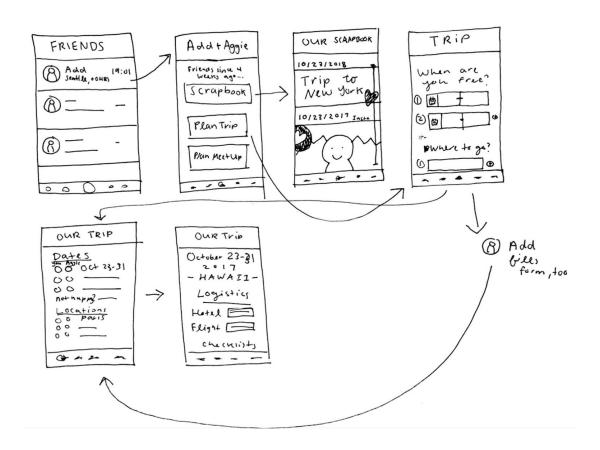
alexa integration







scrapbook and trip planner



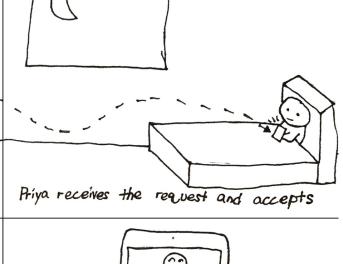
amisu

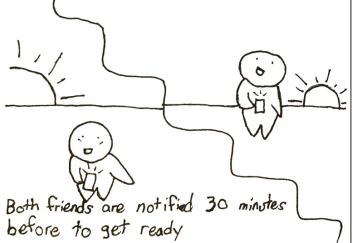
(i miss you)

A mobile app that is mindful of the depth and sentimentality of the relationship. Using memories, video messaging and calls, and simple scheduling presents users with their relationship's past, present and future.

storyboard one: scheduling



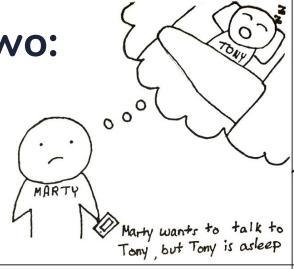


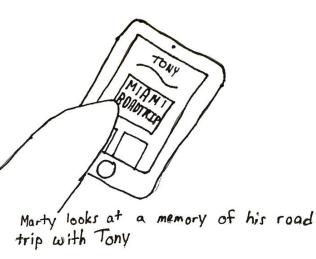


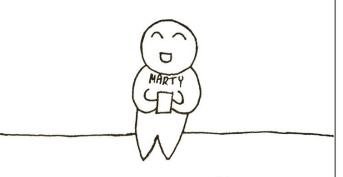


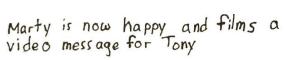
Anmal and Priya are happy after catching up

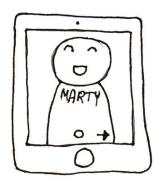
storyboard two: reflecting











Marty reviews the message and decides to send it to Tony



summary

- True friendship can go untended for long periods of time
- Face-to-face is the most wanted form of communication
- Memories of the friendship are very much cherished
- Value of the relationship must be respected

questions?