

**Addithya Prasad**  
Mississauga, ON, Canada  
Email: [addithya.prasad@georgebrown.ca](mailto:addithya.prasad@georgebrown.ca)  
Cell: +1 (647) 271-8017

## PROFESSIONAL SUMMARY

Results-driven and analytic software developer with experience in professional development, including full development lifecycle, debugging, and deployment using Visual Studio. Currently developing skills in cloud-native applications such as AWS, Azure, Docker, and Kubernetes, and automation involving Python, CI/CD, and Terraform. Eager to contribute to building high-quality, scalable cloud solutions in an Agile environment.

## HIGHLIGHTS OF QUALIFICATIONS:

- Knowledge of server operating systems (Windows, Linux, UNIX) and virtualization tools such as VMware; comfortable with vCenter and Hyper-V.
- Hands-on experience with cloud platforms (AWS, Azure), containerization tools (Docker, Kubernetes), and CI/CD principles.
- Familiar with automation tooling (Terraform, Selenium, basic Ansible) and scripting languages (Python, PowerShell) to reduce manual steps.
- Experience with development environments (Visual Studio), web technologies (jQuery), and data formats (JSON).
- Understanding of network topologies, DNS, subnets, and connectivity triage for escalation and resolution.
- Clear communicator with problem-solving and teamwork skills, recognized for collaboration.
- Committed to continuous learning in **virtualization, cloud technologies, and system optimization**.

## TECHNICAL SKILLS:

- **Cloud & DevOps:** AWS, Microsoft Azure, Docker, Kubernetes, CI/CD, Terraform, Ansible (Basic)
- **Programming & Scripting:** Python, PowerShell
- **Web, Data & Testing:** jQuery, JSON, Selenium
- **Development Tools:** Visual Studio
- **Infrastructure & OS:** Windows Server, Red Hat Linux, VMware, vCenter, Hyper-V
- **Networking:** TCP/IP, DNS, Subnetting
- **Methodologies:** Agile, Scrum, Change Management

## EDUCATION:

- |  |                           |
|--|---------------------------|
| <b>Graduate Certificate in Cloud Computing</b><br><b>George Brown College, Toronto, ON</b>   | <b>May 2025 – Present</b> |
| <ul style="list-style-type: none"><li>• I was recognized on the Dean's Honour List for academic excellence.</li><li>• Applied security and privacy best practices for multi-cloud deployments; documented variances and remediations.</li><li>• Automated routine admin tasks using Python and reduced manual steps by ~30% across lab exercises.</li><li>• Planned, built, and tested system configurations with Agile teams to support change and risk mitigation.</li></ul> |                           |

- |  |                              |
|--|------------------------------|
| <b>Graduate Certificate in Project Management</b><br><b>Sheridan College, Mississauga, ON</b>  | <b>May 2025 – April 2026</b> |
| <ul style="list-style-type: none"><li>• Deployed Change Management principles to transition technical and organizational projects.</li><li>• Managed cross-functional project teams, managed communication among stakeholders, and ensured effective scope, risk, and schedule management.</li></ul> |                              |

- Led the project lifecycle with both Traditional and Agile methodologies to ensure project governance and quality standards

**Bachelors in Robotics and Automation**  
PSG College of Technology, Coimbatore, India

**August 2015 – May 2019**

## PROFESSIONAL EXPERIENCE:

**Crew Trainer** **October 2024 - Present**

**McDonald's, Mississauga, ON**

- Trained and coached two crew members at a time on food safety, customer service, and equipment operation using demonstrations and one-on-one guidance.
- Reduced errors by new crew members by approximately 30% through targeted coaching and positive reinforcement.
- Maintained service quality during peak hours by balancing training duties with operational demands.
- Provided ongoing feedback and support to improve crew performance, contributing to smoother shift operations and higher customer satisfaction.

**Software Engineer** **June 2021 – May 2023**

**Ascendum Solutions, Bangalore, India**

- Investigated and reproduced defects from tickets and logs, demonstrating strong problem solving skills, partnered with developers/PMs to deliver fixes, and captured steps to prevent recurrence.
- Created and maintained technical documentation for build pipelines and configurations.
- Participated in planning and coordination of multiple software release projects.
- Built JavaScript/XML and Python automation scripts to cut manual deployment steps by ~40%, improving pipeline efficiency and reducing human error.
- Used Visual Studio extensively in professional projects for development, debugging, and deployment.

**Manager** **January 2020 – May 2021**

**Samsung Plaza, Nagercoil, India**

- Coordinated with suppliers and internal teams, tracked inventory risks/issues, and escalated blockers early to maintain promotional timelines.
- Managed customer escalations professionally and produced concise status updates to maintain service standards and relationships.
- Operated day to day showroom activities to maximize efficient workflows and customer satisfaction

## CERTIFICATIONS:

AZ900 - Azure Fundamentals, Microsoft - [Verify](#)

November 7, 2025

## INTERESTS:

- To organize day-outs with friends and explore new places with friends.
- Like to play multi-player games online and improve team communication skills.