



# KIAN GRAHAM

## FLIGHT ATTENDANT

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### RELEVANT SKILLS

- First Aid & Emergency Care
- Fluency in French
- Quality Customer Service

### WORK EXPERIENCE



#### Flight Attendant

Willifred Airlines

*March 2022 to August 2025 (3 years, 5 months)*

- Boosted overall service quality by 30% by mentoring more than 40 junior flight attendants and training them in high-quality health and safety standards
- Maintained 100% positive feedback rating from passengers by providing them exceptional client-centered service and ensuring their comfort and safety
- Completed more than 2,000 hours of international and domestic flights

### EDUCATION HISTORY



#### Bachelor of Science in Tourism

Institution: De Loureigh University

*Year of Graduation: 2020*

- Cum Laude
- Best Thesis
- President, De Loureigh Debate Club

### CERTIFICATIONS



#### Flight Safety Training

Institution: National Aviation Association  
*2020*



#### First Aid Certification

Institution: International Medical Agency  
*2020*