



Terms of Business (Babysitting & Emergency Childcare Services)

1. Fees:

- (a) Minimum 4 hours booking is required for all babysitting/emergency services.
- (b) Babysitting works on a monthly membership basis plus a booking fee is incurred per booking.

MONTHLY MEMBERSHIP £13.00 plus

Booking Fee	
+24 hrs notice and/or weekdays	-24 hrs notice and/or weekends
£5.50	£7.50

- (c) Agency fee for a one off booking is £30.

2. Payments:

- (a) Booking fees including membership must be paid straightaway in order to confirm the booking. A delay in payment is likely to result in a delay in service.
- (b) Babysitters must be paid in cash.
- (c) Agency fees must be paid via bank transfer and a confirmation, in the form of a screen shot of payment, must be sent before the baby sitter is booked.

3. Additional Charges:

- (a) If the baby sitter/emergency carer is engaged for a time longer than booked, the client must pay appropriate charges to the babysitter/emergency carer.
- (b) If the babysitter is re-engaged at any time, while the babysitter is an employ of Nationwide Nannies Ltd, upon knowledge and confirmation of such information the client will be liable to pay any/all agency fees for every engagement.

4. Refunds Policy/Cancellations:

- (a) There is a no refund policy on all babysitting/emergency childcare services. Should you wish to cancel or change your mind, the booking deposit will be lost.
-