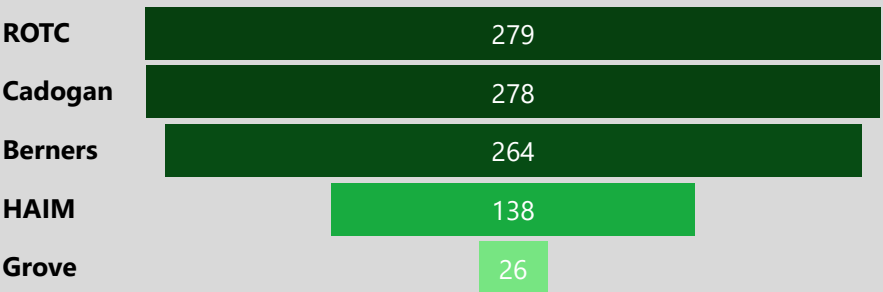


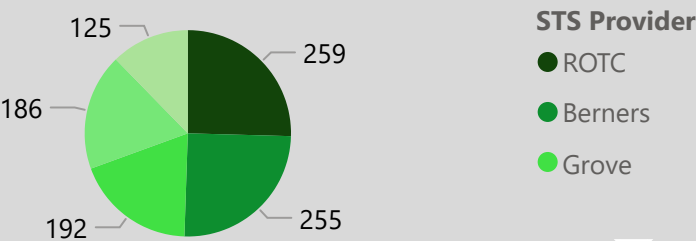
Report on Investigation Findings and Proposed Solution Plan for Delayed Oil Transfer Service

Overview of Operations and Analysis

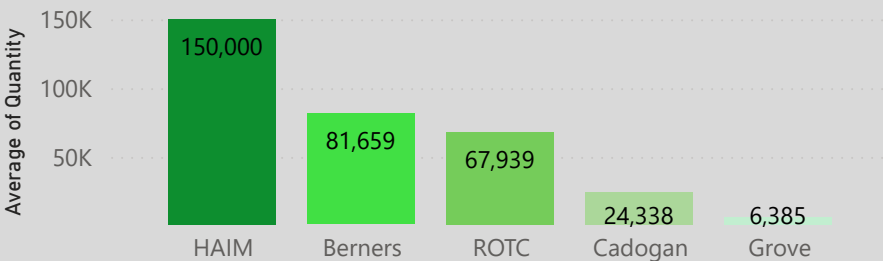
STS Provider by Count of Ship Owned



STS Provider by Average Length Overall



STS Provider by Average Quantity



Investigation Findings for Delayed oil Transfer Service

Finding :After careful investigation and analysis, our company has determined that the root cause of the delay in transfer services was primarily due to logistical inefficiencies within the port's management system . Specifically, the port of Lomé experienced higher than usual congestion due to simultaneous arrivals of multiple large vessels, which overwhelmed the available docking and extended the stay of ships at port of Lomé .

Ships Names	STS Provider	Average Stay of Ships in Lome		Last Port	Next Port
Adelynn Nunez	Berners		57	Barcelona	Gallie
Ainhua Atkinson	Berners		57	Barcelona	Edinburgh
Alanna Rubio	Berners		57	Barcelona	Gallie
Allison Hudson	Berners		57	Barcelona	Gallie
Alyssa Barrera	Berners		57	Barcelona	Gallie
Amalia Navarro	Berners		57	Barcelona	Edinburgh
Analia Park	Berners		57	Barcelona	Edinburgh
April Holloway	Berners		57	Barcelona	Gallie
Total			9203		

Proposed Solution : After meticulous investigation and analysis, our company will implement expedited customs procedures tailored to our specific needs in collaboration with port authorities. Additionally, we will deploy advanced scheduling algorithms and real-time tracking systems to optimize vessel traffic, mitigate congestion through streamline operations and better training of port workers, establishing real time communication between port authority and shipping companies . This comprehensive plan is also to use data analytics tools to predict peak times and potential congestion allowing preemptive action to adjust schedule and minimize delays in our transfer services.