

Mohammed (Adel) Touati

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Education

Boise State University
Major

Boise, Idaho
Bachelor's Degree in Computer Science, May 2020

Relevant Experience

Boise State University

IT Specialist

Boise, Idaho
10, 2019 – 06, 2020

- Utilized ServiceNow ticket system, reimaged iPads, MacBook, and Windows machines.
- Refreshed and troubleshooted laptops.
- Performed excellent customer service for a high volume of university students and professors.

Social Eyes Marketing

Front end web developer intern

Boise, Idaho
01, 2019 – 06, 2019

- Redesigned websites for four local small businesses by using HTML, CSS, and WordPress.
- Contributed to launching two new client websites, improved brand identity for each client.
- Excellent communication with management during the development process, ensuring client satisfaction.
- Created user-friendly and content optimization to reflect the modern user experience.

Additional Experiences

AFAQ Laboratory

Lead quality control engineer

Oran, Algeria
09, 2013 – 06, 2014

- Analyzed food samples from major suppliers to determine whether each sample met consumer safety standards.
- Utilized critical thinking skills to make time-sensitive decisions, ensuring accurate test results and protecting public safety.
- Hired, on boarded, and trained new lab assistants, ensuring proficiency in equipment, programs, and report-writing while creating a welcoming environment for all new team members.
- Reduced chemical waste by 17%.
- Implemented a safety system through the training and oversight of lab techs, reduced lab accidents to zero.
- Helped team members resolve conflict with constructive dialogue.
- Developed and implemented best practices for new quality control procedures.

La Maiserie De La Tafna Spa

Biochemical Lab Engineer Intern

Tlemcen, Algeria
03, 2013 – 06, 2013

- Created a method to recycle corn syrup and improved the quality of it from 50% purity to 98% within the four-month period, saving the company \$1,100,000.
- Effectively problem solved quality failures by retiring irreparable factory equipment.

About Bakr Belkaid University

Laboratory Technician

Tlemcen, Algeria
09, 2011 – 06, 2013

- Oversaw the work of student lab technicians, addressed questions, and offered guidance.
- Trained student lab technicians in lab equipment and procedures, helping accomplish the goals of each research project.
- Managed laboratory supplies by keeping track of inventory and ordered new products as needed.

Skills

Programming Languages: Python, Bash, C++, C, and Java

Web Development: HTML, CSS, PHP, SQL

Operating Systems: Windows, Linux, IOS, Android

Design Tools: Adobe products

Languages: English, French, and Arabic