

Adil Touati

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PROFESSIONAL SUMMARY

- Adaptable Computer Science major with 2.5+ years of work experience in technical and customer service roles
- Proven knowledge of advanced technology, application development, and programming skills in project settings
- Strong track record of reliability and focused approach to work in a variety of diverse team environments

EDUCATION

Bachelor of Science in Computer Science | *Boise State University, Boise, ID*

May 2020

Relevant Courses

- Programming languages
- Algorithms
- Intro to Database Systems
- Data Structures

Master of Science in Quality Control of Food | *Abou Bakr Belkaid University, Tlemcen, Algeria*

Jun 2013

Bachelor of Science in Biochemistry | *Abou Bakr Belkaid University, Tlemcen, Algeria*

Jun 2011

TECHNICAL SKILLS

- **Languages and scripting:** Python, Bash, C++, C, Java
- **Data Engineering:** Excel
- **Design Tools:** Adobe products
- **Web Development:** HTML, CSS, PHP, SQL
- **Languages:** English, French, Arabic
- **Distributed version control:** Git, Bitbucket

PROFESSIONAL EXPERIENCE

Boise State University | Boise, ID

IT Specialist

Oct 2019 – Apr 2020

- Refresh and troubleshooting laptops, while collaborating with a team to provide the best service
- Making sure all the equipment are working and ready to be used, ensuring high students and professors satisfaction

Social Eyes Marketing | Boise, ID

Front End Web Developer Intern

Feb 2019 – May 2019

- Redesigned company websites for four local small businesses utilizing HTML and CSS, updating sites to reflect modern, user-friendly trends and optimize site content
- Maintained strong correspondence with management throughout the development process, ensuring high client satisfaction
- Contributed to launching two new client websites, helping to improve modernized brand identity for each client

Asfour Pharmacy | Tlemcen, Algeria

Pharmacy Manager

Jun 2013 – Aug 2014

- Implement new and improved, customer-focused policies which improved team culture and customer relations
- Increased sales by 100% within a one-year period and helped the company become highest-performing pharmacy in Tlemcen
- Recruited, interviewed, hired and trained five employees that contributed to making the business successful
- Helped team members resolve conflict with constructive dialogue
- Enhanced efficiency of sample transportation to the laboratory, helping offset costs to save customers time and money

AFAQ Control Laboratory | Oran, Algeria

Dec 2013 – Jun 2014

Mentor

- Hired, onboarded and trained new lab assistants, ensuring proficiency in equipment, programs, and report-writing, creating a welcoming environment for all new team members

Team Lead

Dec 2013 – Jun 2014

- Developed and implemented best practices for new quality control procedures, reducing chemical waste by 17%
- Implemented a safety system through the training and oversight of lab techs, reducing lab accidents to zero
- Helped team members resolve conflict with constructive dialogue

Quality Control Engineer

Sep 2013 – Dec 2013

- Analyzed food samples from major suppliers to determine whether each sample met consumer safety standards
- Utilized critical thinking skills to make time-sensitive decisions, ensuring accurate test results and protecting public safety

LA MAISERIE DE LA TAFNA SPA | Tlemcen, Algeria

Biochemistry Lab Operator Intern

Apr 2013 – Jun 2013

- Conducted laboratory research to identify specific factors affecting the purity of corn syrup produced
- Effectively problem solved quality failures by retiring irreparable factory equipment accordingly
- Created a method to recycle corn syrup and improved the quality of it from 50% purity to 98% within the four-month period, saving the company \$1,100,000

ACHIEVEMENTS & INVOLVEMENT

Mentor & Laboratory Technician, Biology Lab research at Abou Bakr Belkaid University

Sep 2011 – May 2013

- Oversee the work of student lab technicians, addressing questions and offering guidance to support student success
- Trained student lab technicians in lab equipment and procedures, helping to accomplish the goals of each research project
- Managed laboratory supplies, keeping track of stock, ordering and replenishing new stock as needed

Student Board Member, Abou Bakr Belkaid University

Sep 2009 – May 2013

- Organized collaborative events, building students' connections to local employers and outside institutions

VOLUNTEER WORK

Asfour Pharmacy | Tlemcen, Algeria

Home Medical Support

Jun 2013 – Aug 2014

- Provided home medical support to six elderly who are unable to walk
- Delivered medications to patients and assisted with other medical needs