A SALOON BOOKING SYSTEM

A salon booking system is a system that takes control of your clients' reservations.

OBJECTIVES

- To help speed up the process at the beauty salon.

- To automate the manual reservation of salon.

- To standardize the reservation system with the customers.

- To reduce the amount of time and effort consumed.

FUNCTIONAL REQUIREMENTS

- **Flexible Scheduling System**
  Customers can have many special requests. Customers will like to request their favorite stylist. They develop a bond with the person that styles their hair. The booking system would have a way for users to know when each stylist is working so that it can properly schedule their time. Of course, it should also be easy to set hours for the whole shop, which stylists provide which services, which holidays stylists take off, and a host of other scheduling options.

- **Time-Slot Optimization**
  A customer should also be able to select for themselves which time they'd like their appointment to be. Ideally, the default suggestion in the time selection field will be the time that the computer thinks is best for users, but the customer will be able to change it to fit their needs.

- **Integration with Popular Calendar Software**
  Most booking systems will have their own built-in calendars, but you are likely already using a service like Google Calendar, Ical, or Outlook. The system will have two-way integration with the most popular calendars.

This will allow the software to update user's calendar, and the calendar to update the available slots in the booking system.

- **Multi-Channel Notification System**
  The online booking system will also offer userss a number of ways to remind the customer of their upcoming slot. The system should be able to send users reminders via email and SMS. The system may even integrate with social media networks. In addition to appointment reminders, it should also be able to send follow-ups so your customers know that their satisfaction matters to you. Notifications should work to let stylists know that an appointment has been booked as well.

- **Customer Data Tracking**
  Big data is not only a highly beneficial feature to have in order to power this system but it allows stylists to give customers a much more personalized experience. Even if a particular stylist has never worked with a customer before, they'll be able to know things like that customer's favorite hairstyle and other interesting tit bits that will allow the customers to feel like they are part of the family.

NON-FUNCTIONAL REQUIREMENTS

-The application shall use appropriate color for text and background.

-The application shall have be available on all digital devices.

-The application buttons and menus shall perform desired actions.

-The application icon buttons will be consistent with their meaning.

-The application element shall be in a consistent format.

USER REQUIREMENTS

-A user shall be able to reserve specific time slots at the salon.

-A user shall be able to reserve a specific employee at the salon.

-A user shall be able to evaluate the salon.

-A user shall be able to evaluate the employee of the salon.

-A user shall be able to see the available time (schedule) of the employee, reserve a time slot and show their profile.

-A user shall be able to do a review.

REFERENCES

- Wpamelia.com
- gerardcambon.net
- eassysauce.com