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Fineboy took his suit to Manchester Cleaners for dry-cleaning on Monday 17th November, 2014. He placed the suit on the receiving counter and told the attendant that he would need it the next day, that is, Tuesday 18th November, 2014. The attendant, assuring him that it would be ready in time, entered Fineboy's name and address, together with the description of the suit and cleaning charges, into the company's receipt book. Fineboy signed the receipt book, a copy of which was given to him. However, he left without reading it. On his copy, as on the original, there was a notice - "SEE BACK FOR CONDITIONS", and on the back was printed: "Manchester Cleaners is not liable for any damage or loss, however, caused, to goods left with it as a result of a breakdown in its machines and to avoid delay in delivery, Manchester Cleaners gave Fineboy's suit, along with others, to another dry-cleaning company. When Fineboy called to collect his suit the following day, he discovered that it had been badly stained. He, therefore, refused to accept it. Advise the parties.

In this case, Fineboy trusted Manchester Cleaners with the dry cleaning of his suit with the assumption that the suit would be available for pick up the following day. But when he went to pick up his suit, he saw that it was severely ruined, so he declined to take it.

First, Fineboy needs to look over the invoice from Manchester Cleaners. He didn't read it then, but it's important to go over what's in it right now. Manchester Cleaners disclaimed responsibility for any damage or loss to goods left with them, regardless of the reason, according to the note on the receipt book's reverse. The corporation appears to be attempting to reduce its obligation for any potential losses based on this notice.

In this instance, it is important to take into account the fact that Manchester Cleaners gave Fineboy's suit to a different dry cleaner without his permission. It's not apparent if this behavior fell within the bounds of the original contract between Fineboy and Manchester Cleaners. If the employer decided to contract out the cleaning to a different company, Fineboy should assess whether this breached their contract or any standards set by the industry.

Fineboy has to let Manchester Cleaners' management know about his worries as soon as possible. He needs to explain what happened, especially how his suit was ruined while it was in their care. Fineboy should demand that the business accept responsibility for the harm brought about and offer a workable solution. To keep a record of the communication, it is advised to do this in writing.

Manchester Cleaners may contend that their notification releases them from all liability in response to Fineboy's complaint. Fineboy could respond that he was not specifically made aware of the notice at the time of the transaction. Fineboy can contend that he didn't read the waiver of liability before signing the receipt and that Manchester Cleaners should have made sure he was aware of it before he left the premises.

If Manchester Cleaners won't accept liability for the harm or doesn't offer a satisfactory remedy, Fineboy should think about seeing a lawyer. A lawyer would be in a position to evaluate the particular circumstances, examine the pertinent laws and regulations, and offer advice on the best course of action.