

## Contactați

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## Aptitudini principale

Software Installation  
IT Service Management  
Software Development

## Languages

German (Professional Working)  
English (Professional Working)  
Romanian (Native or Bilingual)

## Certifications

MCITP: Enterprise Desktop Support  
Technician on Windows 7  
MCTS: Windows 7, Configuration  
MCSA: Windows 7

# Lucian Ban

Java Developer at msg systems Romania  
România

## Experiență

### msg systems Romania

Java Developer  
august 2018 - Present (3 ani 8 luni)  
Cluj County, Romania

- Developed Java code for banking applications.
- Maintained the actual code.
- Adjusted software parameters to boost performance and incorporate new features.
- Performed unit testing and integration testing.
- Performed troubleshooting, diagnostics and analysis to uncover root malfunctions.

### Atos

5 ani 1 lună

Software Integration Engineer  
august 2015 - august 2018 (3 ani 1 lună)

As a part of Software Integration team I am responsible for:

- integrating and deploying software in the clients infrastructures.
- the maintenance of the current existing software in infrastructures.
- troubleshooting the errors appeared in the distribution and deployment of the applications in infrastructures.
- creating batch, VBS and Powershell scripts in order to customize the installation of the applications.

### System Administrator

august 2013 - august 2015 (2 ani 1 lună)

Responsibilities as a System Administrator:

As part of 3rd level client support team I was responsible for the local machines running a Microsoft operation system in Atos environment.

Trouble tickets handling

Install Microsoft operation systems on the clients machines

Maintain Microsoft operation systems on the clients machines

Contact the end users and resolve remote the local issues

Install and configure software packages on the clients

Add\Modify\Delete end users accounts in Netpro

Add\Remove software assigned on the end users machines in Netpro

Responsibilities as SPOC

Maintain the knowledge database up to date

Take part of meetings with the 1st and 2nd level team leaders and improve the time of tickets resolving by providing documentations to the 1st and 2nd level teams.

Take part of meetings to resolve high grade priorities tickets

Create weekly reports to present the inside team workload during the week and also with the closed tickets in our team. This reports are presented in a meeting once a week .

Alcatel-Lucent

GNOC Engineer

iulie 2012 - august 2013 (1 an 2 luni)

Supervision, monitoring and escalation of the problems from the network of different telephone operators from Germany

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## Studii

Universitatea de Vest din Timișoara

Master's degree, Computer Software Engineering · (2012 - 2014)

Universitatea de Vest din Timișoara

Bachelor's degree, Informatics · (2009 - 2012)

Colegiul National Decebal Deva

High school diploma, Informatics · (2005 - 2009)