

Dispatching and Beyond



Free Dispatcher Course

For Kyrgyz community entering
the US Trucking Industry

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**We don't just move freight –
we move businesses forward.**



Hi! This free course was created to help
Kyrgyz people and others
who want to enter the
US trucking industry as dispatchers.

The goal is to make knowledge accessible
and practical.

Course Plan

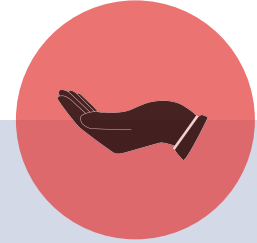
9 Lectures

- 1) Introduction to Truck Industry & Dispatching
- 2) Logistics Fundamentals
- 3) Trailer Types Part 1
- 4) Trailer Types Part 2
- 5) Driver Relationships

- 6) Planning: Optimizing Your Operations
- 7) Setup Process
- 8) Transit process Part 1
- 9) Transit process Part 2

1. Introduction to Truck Industry & Dispatching

PARTICIPANTS



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Shipper (Consignor)

The party responsible for sending goods from one location to another. They initiate the shipment and are typically the owner of the goods.



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Broker

An intermediary who arranges transportation between shippers and carriers, without owning any of the transport equipment. They facilitate the logistics process.



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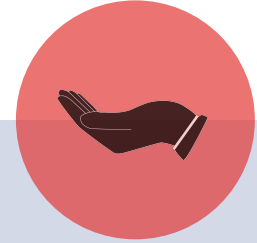
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Motor carrier

The company or individual responsible for transporting goods by road. They own or operate trucks or other vehicles to carry the shipment.



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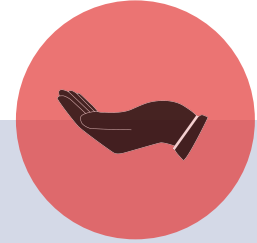
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Receiver (Consignee)

The party designated to receive the goods at the destination. They are typically the buyer or end recipient of the shipment.

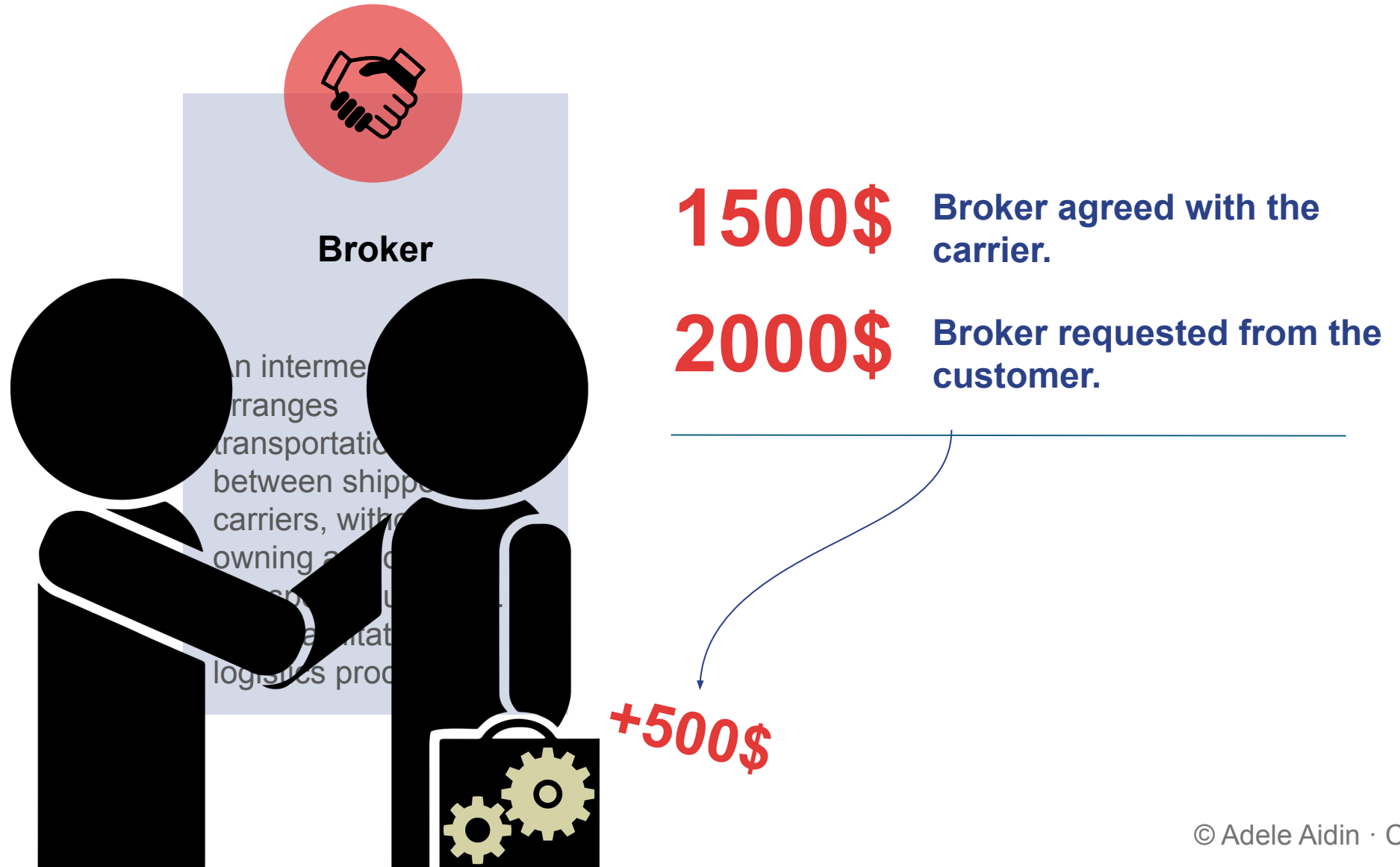
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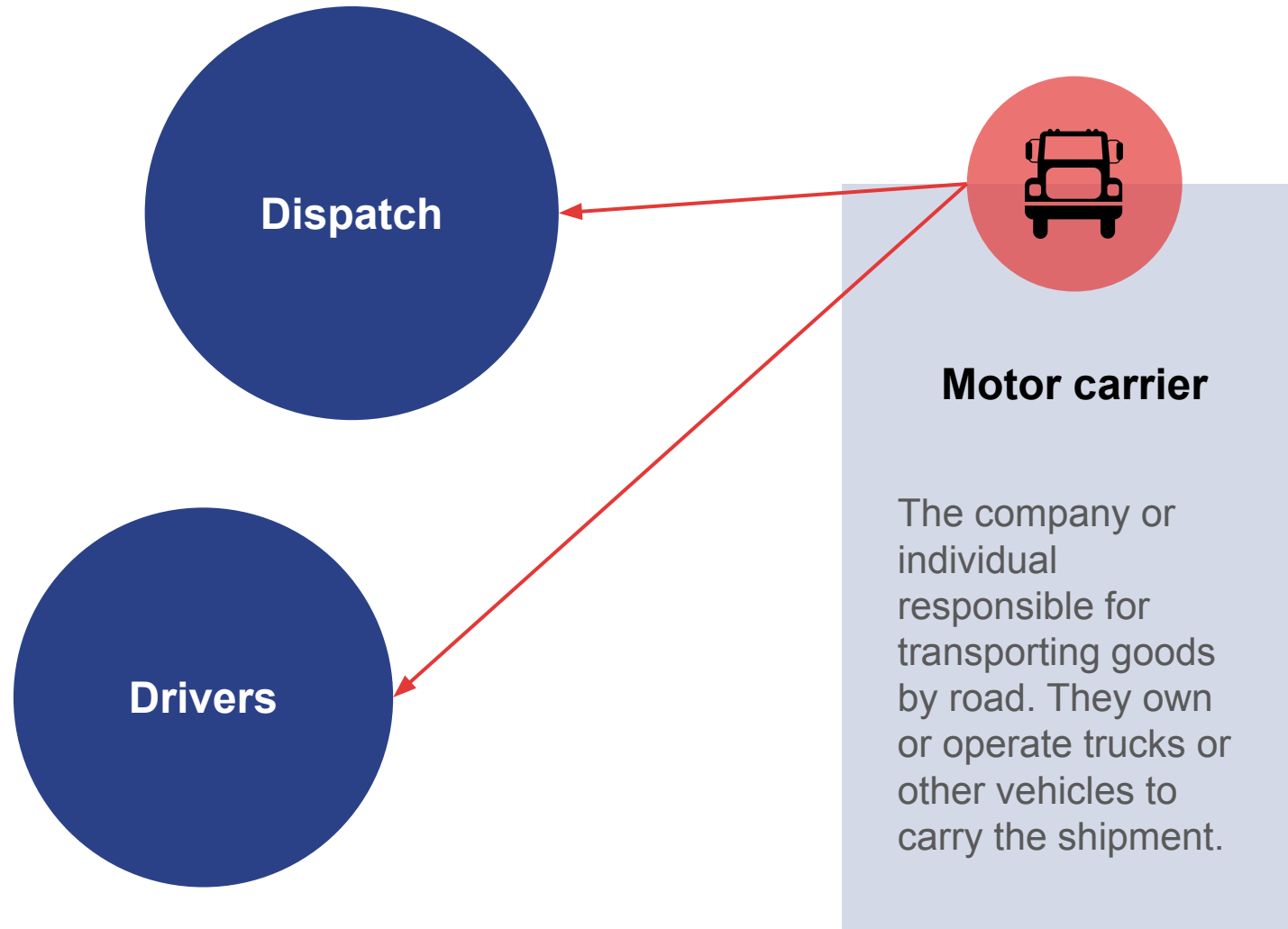
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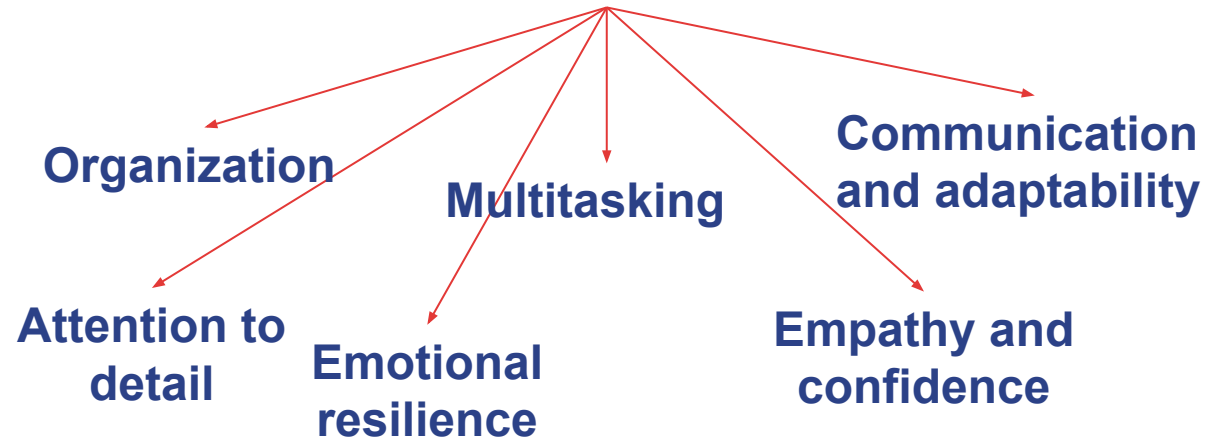


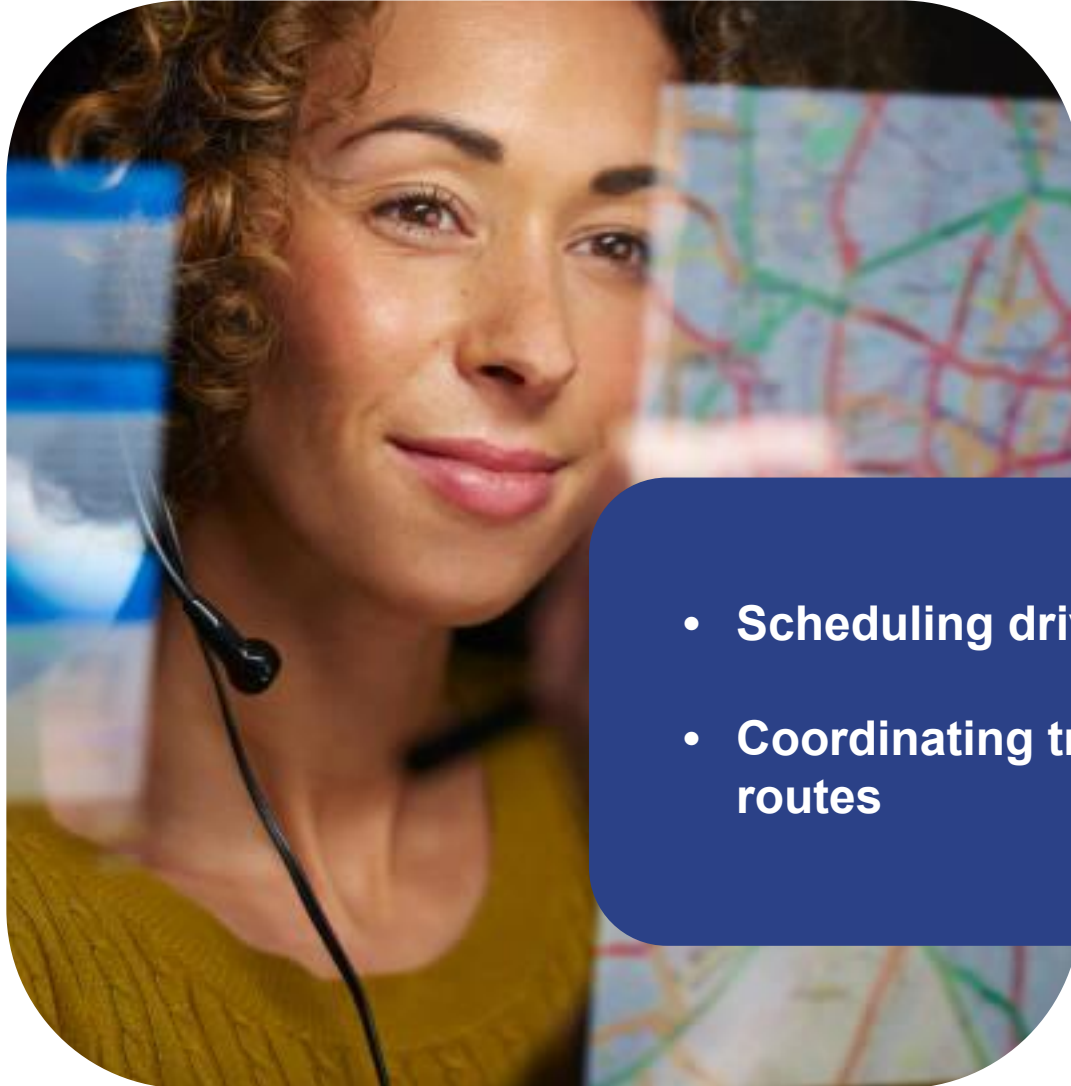


What Does a Dispatcher do?

Being a dispatcher is more
than just answering calls.

Successful dispatchers
possess **key skills**:





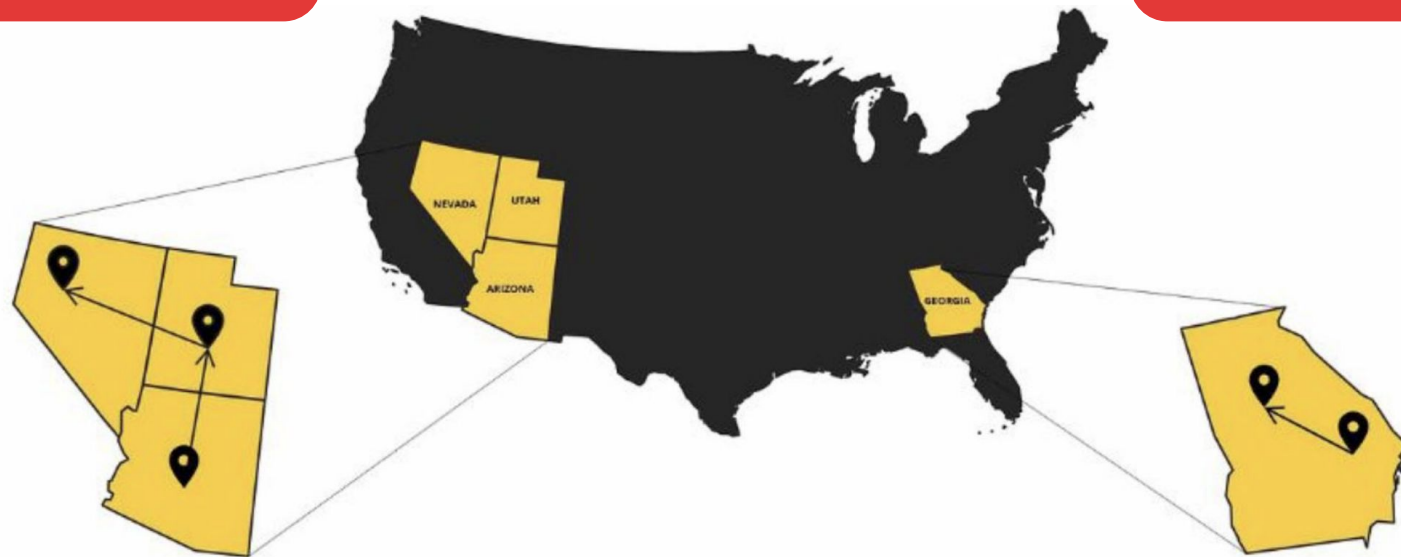
Core Dispatcher Responsibilities

- Scheduling drivers
- Coordinating trips and routes
- Communicating with drivers
- Monitoring shipments and deliveries

Types of Motor Carriers

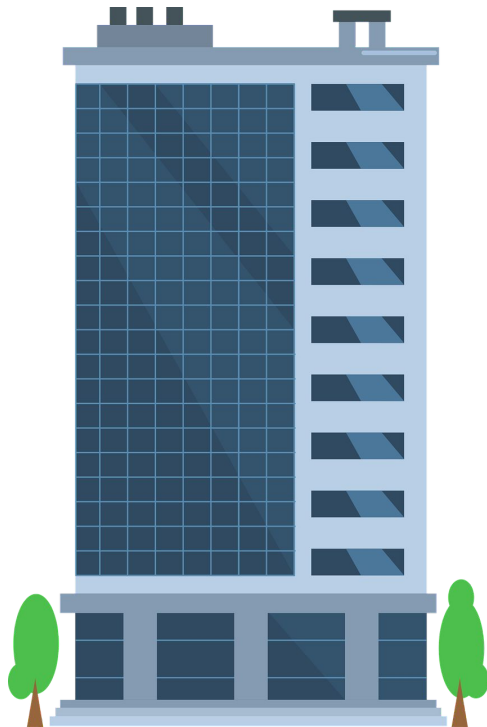
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INTRASTATE



Types of Motor Carriers

Private fleet



For hire fleet



MC and DOT Numbers

- MC and DOT numbers are certification (license) numbers that signify a company's active registration.
- These numbers are essential in almost any business interaction in the transportation industry.

MC Owner's Responsibilities:

- Safety and compliance
- Dispatch
- Accounting
- Maintenance
- Hiring

MC Safety Rating

- The MC Safety Rating is an evaluation assigned by the Federal Motor Carrier Safety Administration (FMCSA) to a commercial motor carrier (e.g., companies employing truck or bus drivers).
- It helps assess the safety and performance of the carrier.

Compliance Safety Accountability (CSA)

CSA is a key safety and compliance system in the trucking industry.

The main CSA tools include:

- Warning letters
- Roadside truck inspections
- Inspection visits to company offices
- Points system

MOTOR CARRIER

BASIC Status (Public View)

Behavior Analysis & Safety Improvement Categories (BASICS)

How does SMS relate to crashes?

Based on a 24-month record ending December 19, 2014



Click to select a BASIC icon above to get details, or view your [Complete SMS Profile](#).

Denotes this carrier exceeds the FMCSA intervention **threshold** relative to its safety event grouping based upon roadside data and/or has been cited with one or more serious violations within the past 12 months during an investigation. Therefore, this carrier may be prioritized for an intervention action and roadside inspection.

BASIC: Crash Indicator

[More Info](#)

On-Road Performance

Measure:
Percentile:

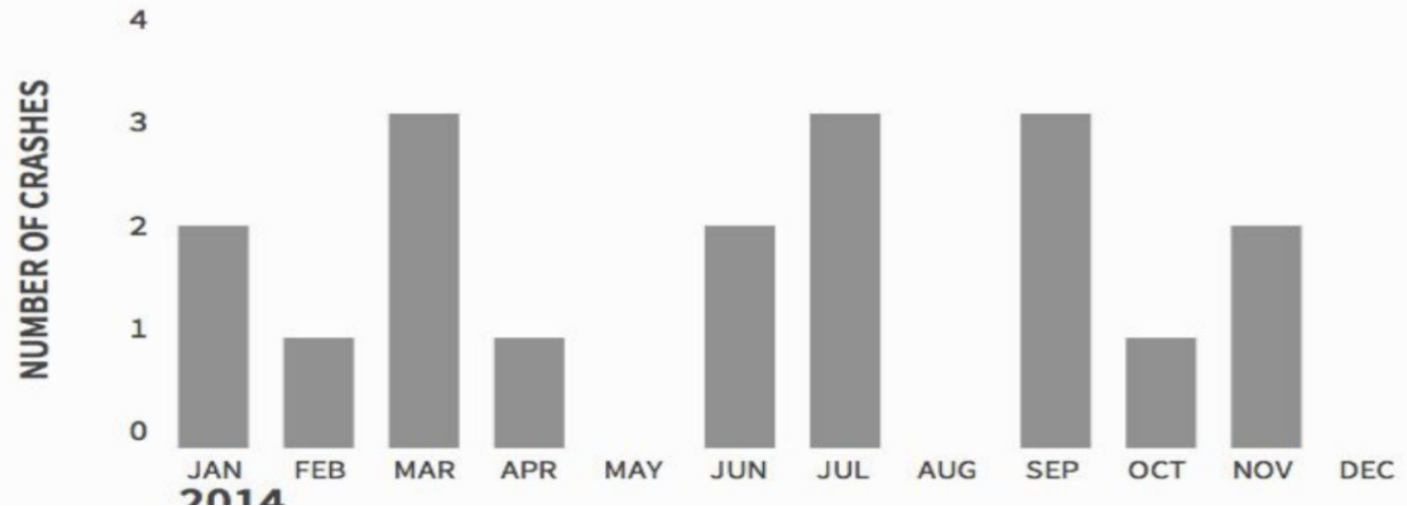


Scale 0 to 100; 0 indicates the best safety performance.

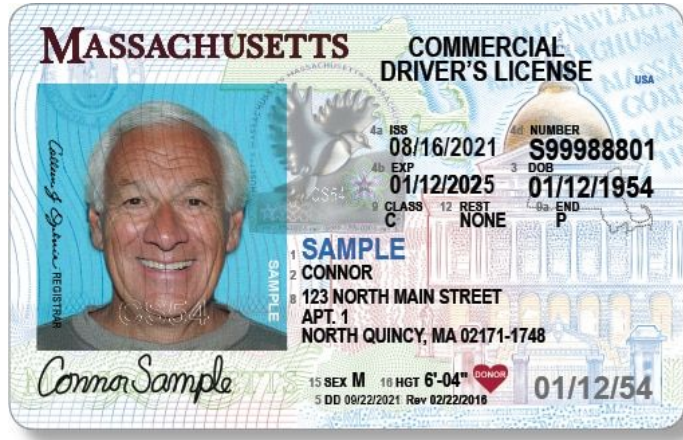
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CRASH RESULTS

The graph below displays the number of crashes that the carrier has received for a selected period of time. [Expand](#) for more information.



MOTOR CARRIER



CDL Driver

A **CDL (Commercial Driver's License) Driver** holds a license that allows them to transport large, heavy, and specialized freight for commercial purposes.

Responsibilities:

- Follow speed limits
- Report any delays or changes to the dispatcher
- Send photos or videos to confirm task completion
- Stay available for communication
- Notify the dispatcher of all stops
- Follow FMCSA regulations

- Provide copies of all documents received during loading or unloading
- Ensure the cargo is properly loaded and secured
- Follow U.S. transportation laws
- Monitor hours in the logbook
- Handle every load with responsibility



Types of Drivers

Solo Driver:
Operates alone

Team Driver:
Works in pairs

Company Driver:
Works for a trucking
company

Owner-Driver:
Owns their own truck

MOTOR CARRIER

