

Adel Helal

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Objective:

I am Hardworking Information Technology Engineer with 5 Years Experience in IT, Seeking An opportunity in a reputable company where I can contribute to its growth while improving my skills and knowledge.

Education:

Bachelor degree in Information Technology Engineering| Taiz University,Yemen | Jul 2015.

Experience:

System administrator and IT manager | ALmajedi Exchange Company |2019-2024.

- Technical Support and Troubleshooting: Help desk operations, hardware/software diagnostics, system maintenance .
- IT and System Administration: Windows Server.
- HR Administration and Employee Relations: Talent acquisition, training and development, workforce management.
- Regulatory Compliance and Risk Management: financial fraud prevention, internal audits, policy implementation.
- Customer services and Procurement associate.

Skills:

- Front End Web Developer.
- C++,C# Programmer, .Net, cloud computing and Oracle Fusion development .
- SQL Server Database Developer.
- Networks Administration, Proficiency in CRM tools.
- MS office , Operating system Windows and Linux, Microsoft technology stack .
- Good communication skills , Teamwork , Personal Appearance and Grooming.
- Analytical and problem solving, Ability to work under pressure and negotiation skills.

Certifications:

- CCNA v7.
- ICDL v6.
- English language diploma.
- Accounting Diploma.
- Cybersecurity Essentials.
- Marketing and Accounting ERP Systems.
- Customer services and HR Management.