



FLYPAL LIMITED

GIG BUILDING 1 WOLE ARIYO STREET OFF ADMIRALTY WAY LEKKI 1 LAGOS
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MANDATE FORM

LAST NAME & FIRST NAME ("Client")

BOOKING REFERENCE

ADDRESS

The Client hereby assigns to FlyPal Limited ("FlyPal") full ownership and legal title to his/her Claim, meaning any claim against the airline for monetary and goodwill compensation, damages or refund pursuant to Nigeria Civil Aviation Regulations Part 19 Consumer Protection, the Montreal Convention 1999 (MC99), the European Union Regulation (EC) No 261/2004 or any other Air Passenger Rights Regulation, or as a gesture of goodwill in relation to the above operated flight(s) identified by the booking reference pursuant to the T&C.

The Client authorizes FlyPal to request the operating carrier not to process his/her personal data in relation to the Claim pursuant to applicable personal data protection laws, except only to verify the Claim.

The Client understands that this means that he/she cannot accept any direct contact or payment from the operating carrier.

If the assignment pursuant to this assignment form is declared invalid for any reason, the assignment form shall be considered a power of attorney granted by the Client to FlyPal, pursuant to which FlyPal is granted exclusive power, with full substitution right, to:

- represent the Client legally before third parties in relation to the Claim; obtain every type of information required, as well as to initiate information requests with respect to any civil or administrative law proceeding and to initiate complaints with the respective courts or administrative bodies responsible for the enforcement of air passenger rights regulation on behalf of the Client;
- initiate, conduct and undertake every type of negotiations as well as legal - judicial and extrajudicial – measures appropriate to collect Client's Claim from the operating carrier;
- request the operating carrier not to process his/her personal data in relation to the Claim pursuant to applicable personal data protection laws, except only to verify the Claim;
- collect and receive payments in relation to the Claim on the Client's behalf.

Signature

Date