# delyn Flowers

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#### **EDUCATION**

California State University - Sacramento

MA Economics (with distinction) GPA: 3.95

Sacramento, CA

Aug 2020 - May 2022

Rexburg, ID Sep 2016 - Dec 2019

Brigham Young University - Idaho

BS Software Engineering GPA: 3.5

EMPLOYMENT

Xperi TiVo

Sr. Data Analyst: Python, SQL, Airflow, AWS, Spark, Dashboarding

Durham, NC Sep 2022 - Present

- Created internal dashboards to identify weaknesses in recommender models and AB test them, leading to increased conversion rates
- Defined and standardized ETL practices for internal analytics, increasing efficiency and reproducibility
- Conducted large-scale ad-hoc analyses using Spark and SQL to support business units and highlight areas for potential product growth
- Automated and centralized existing business unit processes

## California State University - Sacramento

Research Assistant: C++, SQL, Python, R

Sacramento, CA Aug 2020 - Sep 2022

- Designed and implemented cellular automata model of disease spread amongst California citrus growers using C++
- Leveraged python to conduct causal analysis and apply machine learning using large datasets to generate insights about complex interdependence amongst many key variables
- Delivered data-driven recommendations in simple language to drive policy and help growers maximize profits

### Blue Shield of California

Folsom, CA

Systems Analyst: SQL, Jira, Visio, Excel

Sep 2020 - May 2021

- Defined and delivered solutions that met business objectives and served as a facilitator between the business and IT teams
- Assisted in creating, refining, and maintaining user stories and associated deliverables such as process flows and test cases
- Created and maintained product documentation to solution the most complex business needs

## Raptor IT Consultants

Sacramento, CA

Software Engineer: C#, VBA, Javascript

Jan 2020 - April 2020

- Maintained and optimized existing business software applications written in C#, Javasvript, and VBA
- Consulted commercial customers on the pricing, timeline, and functionality of their proposed software projects
- Worked directly with existing customers to design future software enhancements and determine project direction

## Quandary Escape Rooms

Roseville, CA

Software Engineer: C#, C++

Jan 2017 - Jan 2020

- Created, maintained, and updated employee facing software using C#
- Authored and edited cost estimates, software requirements, and software design documents
- Implemented puzzle designs in C++ on microcomputers that formed the core customer experience

## Quandary Escape Rooms

Roseville, CA

Software Engineering Intern: C#, C++

June 2016 - December 2016

- Created a new software suite for employees in C# that doubled productivity
- Performed updates and maintenance on existing embedded software written in C++
- Managed and maintained hardware components