

Néda EL HADJ-MIMOUNE

Technical Writer



CONTACT

- +33 07 85 53 65 44
- neda.ryanne2@gmail.com
- linkedin.com/in/néda-mimouné

EDUCATION

2020-2022
Université Paris Cité (Paris Diderot)
Master in Multilingual technical communication
Created a website with HTML, CSS and PHP
Created an application promoting accessibility using Figma
Created guides using Oxygen XML and Heretto

Certifications

The Art of API documentation - Udemy
Learn API Technical Writing JSON and XML for Writers - Udemy
Designing accessible editorial content for the web - Access42
Cloud Foundations - Scaleway
Cloud Network - Scaleway

TOOLBOX

- Algolia
- Amplitude
- Confluence
- Git
- Figma
- Python
- Markdown
- Mkdocs
- Slack
- Snagit
- VSCode

STRENGTHS

Documentation Evangelist
Building cross-team relationships, liaising with clients

Tech Facilitator
Simplifying complex topics, being a quick-learner, training team mates

Decision Maker
Anticipating user experience risks, balancing perfection with viability, choosing practical solutions

LANGUAGES

English: Fluent
French: Native
German: Fluent
Spanish: Advanced
Arabic: Intermediate
Chinese: Beginner

ABOUT ME

I am a technical writer with more than 4 years of experience structuring and simplifying complex information to ensure optimal user experience. I specialize in different cloud solutions and I am looking for opportunities in tech companies that use the **docs-as-code** approach. I am based in **Paris**, but **open to relocate**.

EXPERIENCE

Technical Writer

2021 – Now

Scaleway

As a documentation team representative in product squads, I:

- Write and review technical documentation for all of Scaleway's products and services, including how-tos, tutorials, FAQs, quickstarts, concepts, troubleshooting, and API reference
- Write UX copy for the Scaleway console
- Create interactive user guides (Guideflow) and short instructional videos to improve the discoverability and usability of the Scaleway console
- Create Amplitude dashboards and share insights with product teams
- Create new troubleshooting pages based on support feedback
- Participate in brainstorming sessions and in making decisions about the product

As a technical writer in the team, I:

- Lead retrospectives and team weeklies
- Built an internal onboarding website to centralize team processes for new team mates
- Co-organized and presented at the Documentation Team's external meetup
- Deliver onboarding sessions and cross-company talks about Technical Writing
- Update doc site metadata and structure to improve SEO visibility

Service Civique (French voluntary community service)

2019 – 2020

Centre social Saint-Martin, France

- Taught English
- Adapted content to varied learning styles, proficiency levels, and interests

French Teaching Assistant

2017-2018

Gesamtschule Emsland, Lingen, Germany

- Taught French, conducted evaluations, and coordinated school activities

Tourism and Communication Intern

2015-2016

Office de Tourisme et des Congrès du Saint-Quentinoise, France

- Designed and published social media content to promote local attractions
- Handled customer requests in French, English, and German via phone and email
- Supported street marketing campaigns to promote events and improve visitor turnout