

# ADEOYE ADEAGBO O.

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## EDUCATION

**ROBERTSON COLLEGE, (Diploma)**  
(Full Stack Web Developer)

**Edmonton, Canada**  
Oct 2021

**IMPERIAL COLLEGE BUSINESS SCHOOL, (MBA)**  
(Master's in Business Administration) (Merit)

**London, England**  
Mar 2018

Distinction in Strategy, Entrepreneurship and Strategic Problem-Solving courses.

**UNIVERSITY OF LAGOS (BSC)**  
(Bachelor of Science (Hons) Electrical Electronics Engineering)

**Lagos, Nigeria**  
Dec 2009

## PROFESSIONAL EXPERIENCE

### CONCENTRIX TECH CANADA

(Junior Full Stack Developer)

2020-Present

- Developed user-oriented visuals and features using front-end languages, including HTML, JavaScript and CSS, to increase site traffic to 1500 visitors per month.
- Planned and engineered RESTful web services to manipulate dynamic datasets.
- Collaborated with project managers to select ambitious, but realistic coding milestones on pre-release software project development.
- Developed software for both desktop and mobile operating systems, including Windows, MacOS and Linux as well as Android and iOS.
- Supervised Front Office Transmission Engineers with special emphasis on meeting KPI's when monitoring point of failure in fibre transmission path and assisted in timely resolution.
- Developed landing pages, dashboards and online applications using HTML, PHP and SQL scripting. Reviewed code, debugged problems and corrected issues.

### RIBEX GLOBAL SERVICES LTD

(Business Systems Analyst)

2016-2020

**Project name:** Upgrade of V21 app and integration using CWP and compass.

**Project Description:** V21 is a software that keeps and stores all customer information including orders that are being made. An upgrade was required to make it more efficient and increase the speed, also integrated compass and a new developed app called CWP to enable all operations including pre-approvals to be done in one place.

- Communicated with project managers, subject matter experts, end users and Senior Executive while being able to lead business requirement, use case and user story sessions for cross functional teams.
- Facilitated internal meetings with all stakeholders, with the aim of discussing the various risks and challenges associated with the project, project deliverables, goals and managing project expectation
- Worked with IT team to help in research and investigated existing systems and processes while using appropriate software applications.
- Worked on multiple, unrelated projects simultaneously represented clients to identify solutions and help prioritize and select among different options proposed.
- Articulated project goals and scope, translated business needs into technical terms, prepared detailed work breakdown (WBS) and instilled shared accountability for achieving project milestone

- Strong knowledge and experience working with BSS/OSS and UAT/ORT solutions within the Telco industry.
- Drove business process discussions and document Process flows, work flow, data flow, data model diagrams, procedures, and policies.
- Created test plans and ensured implementation of quality assurance (QA) procedures during radio installations at every terminal and counterpart tower
- With full understanding of sales to cash value chain performed analysis for projects with some impact on and risk to customer service or revenue generation.

**Deliverables:**

Created BA planning and monitoring document, Statement of work, implementation plan, communication plan, User acceptance testing and documentation, project completion and sign off document, Training manuals and demos.

## SMARTFLOW TECHNOLOGIES LTD

*(Software Team Lead)*

2012-2016

- Responsible for the development of four software products (22 engineers): two system management applications (JAVA, C++, C#), an embedded application (VxWorks, C++), and the system BIOS.
- Mentored junior software engineers, providing careful guidance of development strategies and education on innovative development techniques.
- Improved reliability and capacity of image processing system, from 100,000 assets per day to five million, reducing four-week manual process to one day, through system software redesign.
- Incorporated cybersecurity priorities into development projects to reduce potential liability and increase customer security.
- Led team for software engineering services and supported key clients in development efforts, establishing standards, determining specifications and creating Service and Operational Level Agreements (SLA) and (OLA).
- Eliminated downtime and maximized revenue by providing top project quality control.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation and integrated threat intelligence platform.
- Monitored and generated daily technical reports of hardware system failure for telecom equipment nodes using engineering calculations.

## TECHNICAL SKILLS AND EXPERTISE

- |  |                                |
|--|--------------------------------|
| • MS Office (Excel, Access, Power Point, MS Project) | • AWS Cloud practitioner       |
| • Software Engineer                                  | • Excel pivot/Visual Basic     |
| • JIRA   | • Advanced Design system (ADS) |
| • BMC Remedy   | • PLC Programming              |
| • Microsoft Dynamic NAV/365/CRM                      | • Tableau                      |
| • Advanced Excel                                     | • Microsoft Visio              |

### + Languages and Databases

- |                      |                           |
|----------------------|---------------------------|
| • Java, Python       | • C#, PHP.                |
| • HTML               | • Microsoft SQL Server.   |
| • JavaScript         | • MySQL                   |
| • Go                 | • ElasticSearch, IBM Db2. |
| • dotNet Development | • MongoDB                 |
| • Oracle database    | • NetSuite                |