Safe Future Foundation Information System

User Manual

Introduction Login	2
	2
Administrator Portal	3
Manage Accounts	3
Creating a New Account	4
Editing an Existing Account	5
Deleting an Existing Account	5
Generate Reports	6
Staff Portal	8
Add Recipient	8
Search Recipients	g
Add Attendance	10
View Attendances	11
Logout	13
Password Recovery	14

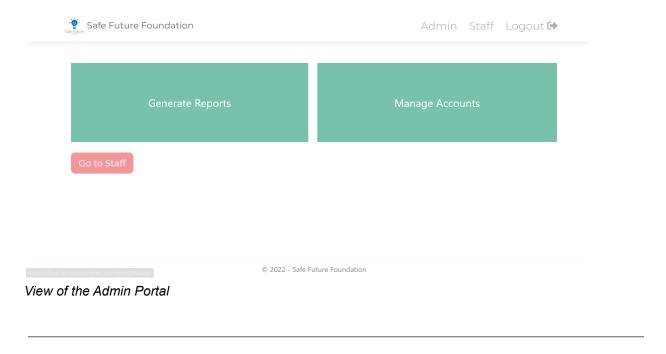
Introduction

Login

Logging in is reasonably standard for this application. Input your username and password and you will be given access to the appropriate portal(s). **If you do not have an account**, see an admin user and they can create one for you.



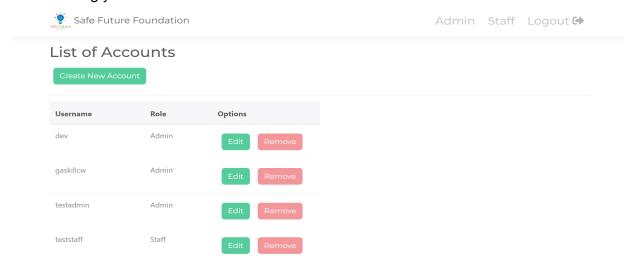
Administrator Portal



Manage Accounts

Select the "Manage Accounts" button on the Admin Portal page to create a new account, delete an account, or make changes to an existing account.

This will bring you to the List of Accounts as shown below.



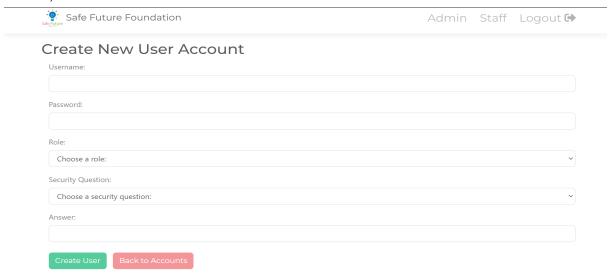
View of the Manage Accounts Page

Creating a New Account

To add or create a new account you will click on the green button labeled, "Create New Account" button. Clicking this button will take you to a new page with a form to fill out. The form will contain the required fields: Username, Password, Role, Security Question, and Answer. It is important to note that the Password length must be 8 characters or more.

Once you have entered and selected the appropriate fields, you click on the **green** button located below the last field. The button is labeled, "**Create User**". A new account has now been created and can be used.

If you would like to cancel the creation of this account, you can select the **red** button that is labeled, "**Back to Accounts**". The account has not been created.



View of the Create New User Account Form

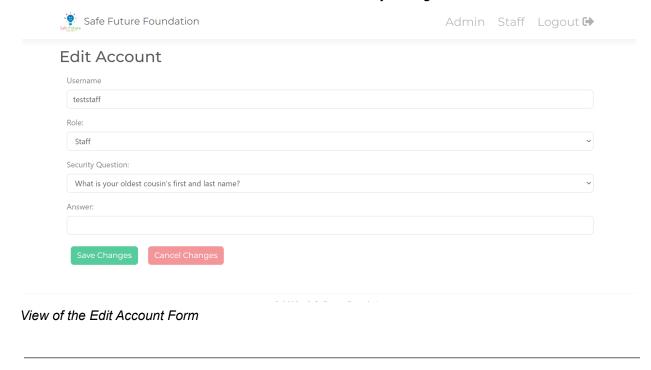
Editing an Existing Account

To **edit** or **change** an existing account, click the **green** button located to the right of the desired account. The button is labeled, "**Edit**". It is important to select the "Edit" button located on the same **row** as the account that you want to edit.

Once clicked, you will be taken to the Edit Account form. From here you can change any or all of the fields: **Username**, **Role**, **Security Question**, and **Answer**.

To **save** the account with the changes you have made, you click the **green**, "**Save Changes**", button located at the bottom of the form. This has updated the account with the new changes.

To **cancel** the changes you have made to the account, click the **red**, "**Cancel Changes**", button located at the bottom of the form. This has not made any changes to the account.

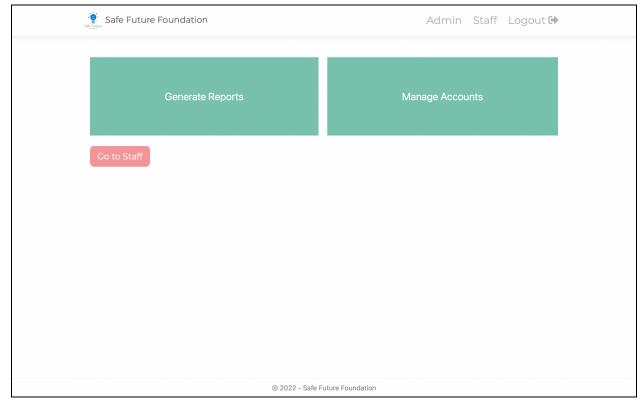


Deleting an Existing Account

To **remove** or **delete** an existing account from the list of accounts and the application, you click the **red** button on the row of the account you wish to remove. The button will be directly to the right of the "Edit" button and read, "**Remove**". Once clicked, the account will now be deleted and will no longer show on the list of accounts.

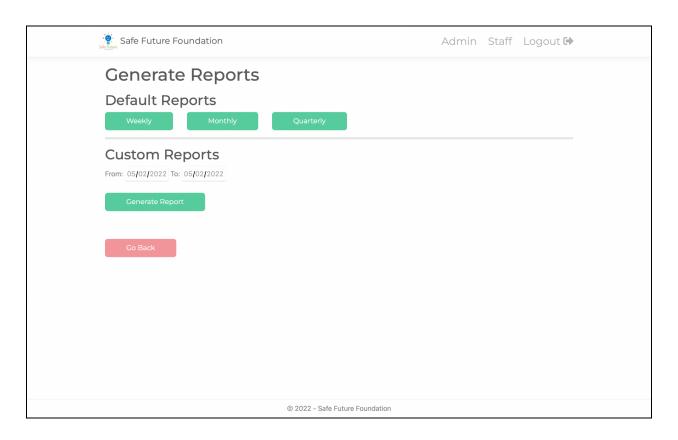
Generate Reports

First, select the **Generate Reports** button on the Admin portal (note: must be logged in as an admin user to access this feature).

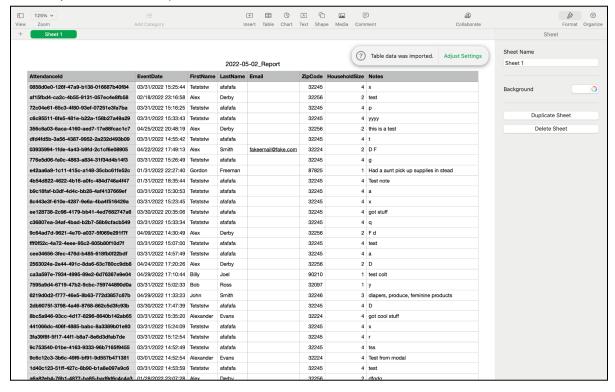


Once here, you may proceed in one of two ways to get your desired report:

- 1. Use a **Default Report** option, including weekly, monthly, and quarterly. These reports have their date ranges specified automatically so the user does not need to provide one. Weekly does the past 7 days, months does the past 30, and quarterly does the past 90.
- Generate a Custom Report. For this option you must simply specify a date range by selecting a from date and a to date. After you have selected your range, select the Generate Report button and your newly created CSV file will be downloaded.



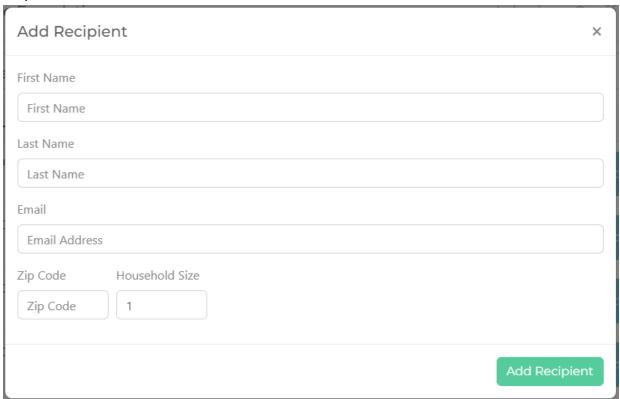
Once your CSV file is downloaded to your device, open it with your favorite spreadsheet program such as Microsoft Excel, Apple Numbers, or Google Sheets (below is dummy data, not real recipient information).



Staff Portal

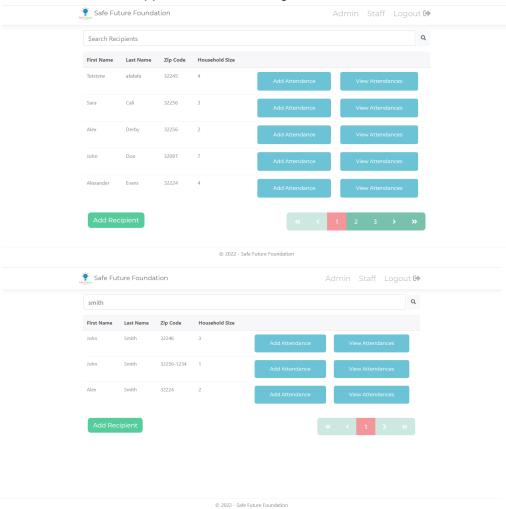
Add Recipient

To add or create a new recipient, you click on the green button on the bottom left of the screen that says "Add Recipient". When you click on that button, a form will pop up. The form will contain the fields: First Name, Last Name, Email(Optional), Zip Code, and Household Size. After you complete all the required fields, you click on the "Add Recipient" button. A new recipient is now created and added to the database.



Search Recipients

When you first get to the **Staff** portal, a table with all the **past service recipients** is shown. In the table, there's information about **recipients**' **first name**, **last name**, **zip code**, and **household size**. On top of the table, there is the **Search Bar**, which you can use to search for past recipients. The search bar allows you to input text such as the recipient's **name**, or **last name**(it is not case sensitive), and after you click **Enter** or the **Magnifying Glass** on the **right**, recipients whose name matches the name entered will show up. In case the recipient **does not exist**, **no** names will appear when searching.

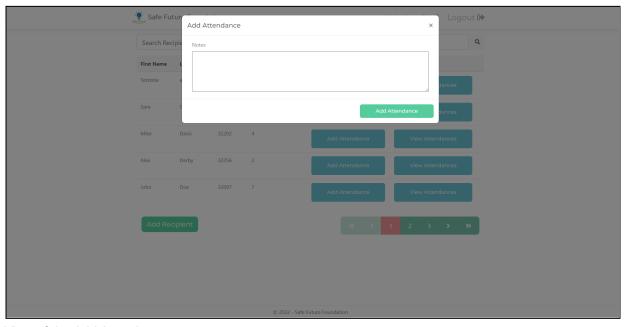


Add Attendance

Within the volunteer homepage is the list of recipients currently in the SFFIS database in an HTML table. Each row in the table consists of the basic information regarding a single recipient as well as buttons to view their attendances ("View Attendances") and log their attendance to an event ("Add Attendance").

To **log a new attendance** to an event for a recipient, search for the recipient in the search bar above the recipients table and locate them within the list.

Next, click the **Add Attendance** button in the row. A pop-up box should appear on screen with a text area to type any notes about that recipient's attendance (writing a note is not required).



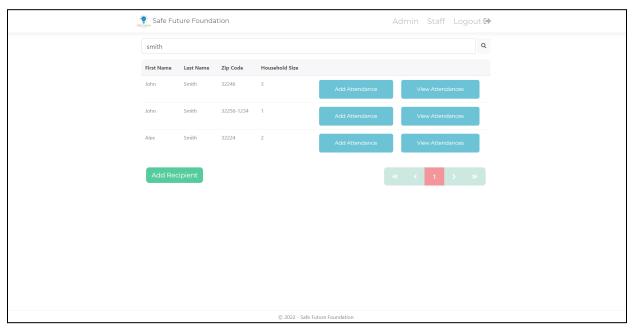
View of the Add Attendance popup

Finally, once any notes have been written, click the green **Add Attendance** button at the bottom right of the pop-up box. The pop-up box should disappear and the attendance added to the database. Any errors that may arise will display in a red alert above the Notes text area.

View Attendances

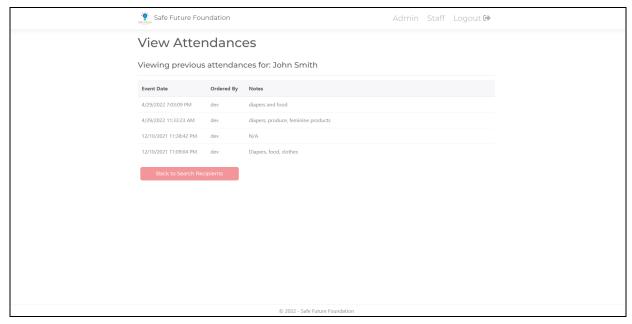
Within the volunteer homepage is the list of recipients currently in the SFFIS database in an HTML table. Each row in the table consists of the basic information regarding a single recipient as well as buttons to view their attendances ("View Attendances") and log their attendance to an event ("Add Attendance").

To view the attendances for a recipient, search for the recipient in the search bar above the recipients table and locate them within the list.



^{*} Recipients in table

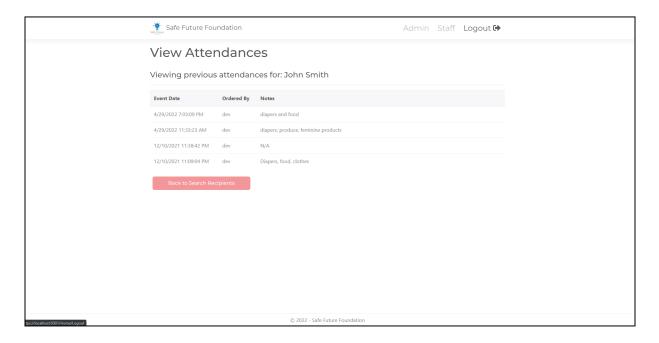
Next, click the **View Attendances** button in the row. You will be redirected to a new web page that displays a list of all attendances for that recipient within a table. To return to the homepage, either click the red **Back to Home** button at the bottom of the web page or the Staff link in the navigation bar at the top of the web page.



View of the View Attendances page

Logout

To log out of the application, click the **Logout** link in the navigation bar at the top of the webpage. This will sign you out of the application and redirect you to the **Login** page.

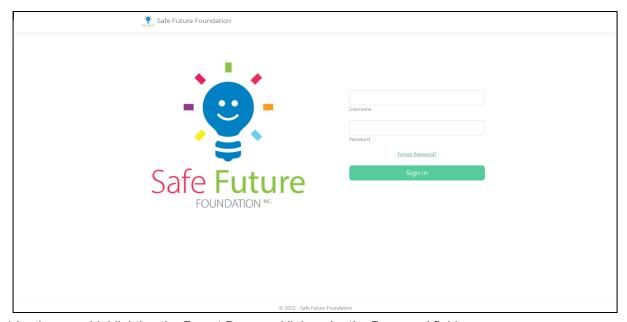


Logout link in the navigation bar, located at the top of the page

Password Recovery

In the event of a lost or forgotten password, the application gives users the ability to change their passwords by answering challenge question(s).

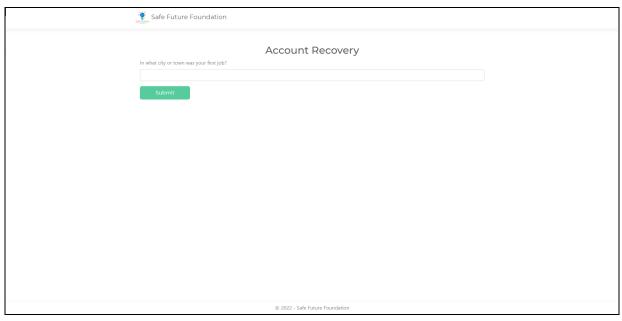
To change your password, click the Forgot Password? link located in the Login page, under the Password input field.



^{*} Login page, highlighting the Forgot Password link under the Password field

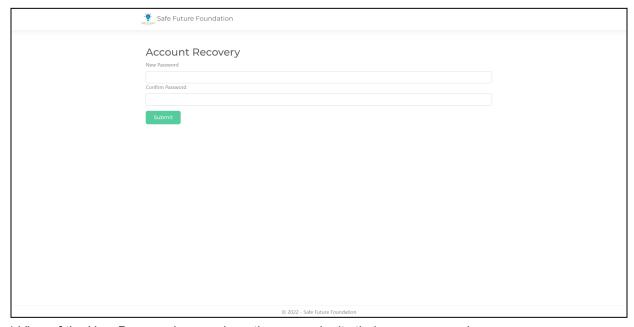
Next, enter your username in the provided field

Upon entering your username, you will be asked the security question that you chose during the account creation process.



* View of the Account Recovery page where the user's security question is displayed

If you successfully answered your security question, you will be redirected to a page to enter in a new password.



* View of the New Password page where the user submits their new password

Once you enter your new password and submit the form, your password will be updated and you will be redirected to the home page.