# **Insights from the Dataset**

#### 1. Customer Distribution

- The majority of customers are from South America, despite Asia having the largest population.
- This uneven distribution indicates an opportunity to expand the market in other regions to grow the customer base further.

## 2. Customer Sign-Up Trends

- There is an upward trend in customer sign-ups over time.
- A noticeable peak in 2024 requires further investigation to identify the factors driving this growth and to sustain consistent growth in sign-ups.

### 3. Product Sales by Category

- Product sales across categories are nearly uniform, with slight dominance observed in the **Books** and **Electronics** categories.
- Analyzing profitability and sales trends (e.g., identifying which categories perform best in specific quarters) can help optimize inventory diversification.

#### 4. Seasonal Transaction Patterns

- The number of transactions peaks in January, remains steady from July to September, and dips in October and November.
- Leveraging promotional activities during peak periods can help maximize revenue.

### **5. Enhancing Customer Lifetime Value**

 Introducing loyalty programs or exclusive perks for repeat customers can further increase their lifetime value and strengthen customer retention.