**Design and Development (A4): SDL Activities and Best Practices**

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| **Activities** |
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**Key Success Factors**

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| **Key Success Factor** | **Description** |
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**Key Deliverables**

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| **Deliverable** | **Goal** |
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**Metrics for this stage of the SDL**

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**Ship (A5): SDL Activities and Best Practices**

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| **Activities** |
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**Key Success Factors**

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| **Key Success Factor** | **Description** |
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**Key Deliverables**

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| **Deliverable** | **Goal** |
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**Metrics for this stage of the SDL**

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**Post-Release Support (PRSA1-5)**

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| **Activities** |
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**Key Success Factors**

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| **Key Success Factor** | **Description** |
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**Key Deliverables**

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| **Deliverable** | **Description** |
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**Metrics for this stage of the SDL**

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