

Document Analysis Report

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Original Document Snippet:

" I ordered 24 FRESH breakfast sausage links and received 29 FROZEN links that tasted very old with a stale flavor. I ordered four 10 ounce ribeye steaks, and was told to wait because they had only cut two and would cut the other two. Got home and had two steaks in one package and four, the original order, in another package. Service was lousy, and flavor was awful. "

Analysis Results:

- Sentiment: **NEGATIVE** (Confidence: 1.00)
- Summary: ordered 24 FRESH breakfast sausage links and received 29 FROZEN links . got home and had two steaks in one package and four in another package . service was lousy, and flavor was awful.