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ORDER FORM 3061541424 ("Order Form")
to the
SAP CLOUD BPO PROGRAM AGREEMENT
SOLUTION EXHIBIT - BPO from Cypher to ZAD cloud subscription
effective 01.12.2020 ("Order Form Effective Date")

between: **SAP Software and Services LLC , 61 Al Funduq Street, Alfardan Towers, 16th Floor – Office No. 1, PO 23443, West Bay, Doha, Qatar, (hereinafter "SAP")**
and: **Cypher One Software Design , Meena Street, Near Doha Port , 00000, Doha, Qatar, (hereinafter "Provider")**

1. PREAMBLE

SAP and Provider agree that this Order Form is a binding agreement for SAP Cloud Services, governed by the terms and conditions of the Agreement. In particular, the current versions of the following documents shall apply to this Order Form.

Agreement	Location
Order Form	
a) Cloud Service Supplemental Terms and Conditions ("Supplement");	http://www.sap.com/agreements-cloud-supplement
b) Consulting Services Supplemental Terms and Conditions ("Consulting Services Supplement")	http://www.sap.com/agreements-cloud-services-consulting-supplement
Support Policy for SAP Cloud Services	http://www.sap.com/agreements-cloud-support
Service Level Agreement for SAP Cloud Services ("SLA")	http://www.sap.com/agreements-cloud-service-level-agreement
Data Processing Agreement for SAP Cloud Services ("DPA")	http://www.sap.com/agreements-cloud-data-processing

All capitalized terms in this Order Form shall have the meaning ascribed in the Agreement, unless stated otherwise herein. SAP recommends Provider prints copies of the above documents for Provider's own records.

2. CUSTOMER

- 2.1 The Cloud Services delivered under this Order Form may only be used for the Customer defined in Schedule 1 below. Any use of the term "Customer" in this Order Form will be specific to the Customer listed in Schedule 1.
- 2.2 Provider hereby confirms that itself or one of its Affiliates has entered into a Customer Service Agreement with the Customer.

3. ORDER FORM TERM AND SUBSCRIPTION FEES

- 3.1 The Order Form Term for the SAP Cloud Service(s) subscribed by Provider pursuant to this Order Form is five (5) years, starting at the Order Form Effective Date. This Order Form shall renew as described in the SAP Cloud BPO GTCs.
- 3.2 The Total Net Price is 993.422,24 USD
- 3.3 SAP will Invoice Provider in the Payment Currency. Payment Currency for this Order Form is USD.
- 3.4 Provider will pay to SAP all fees due within thirty (30) days of date of invoice.
- 3.5 Billing interval is quarterly in arrears.

4. SAP CLOUD BPO SUPPORT SERVICES

SAP Cloud BPO Support for this Order Form is made available by SAP as described in the Agreement.

5. SAP CLOUD SERVICES ALLOCATION

All SAP Cloud Services subscribed under this Order Form are allocated to Customer ("Allocated Units"). Provider agrees that the Allocated Units can only be used for delivering BPO Services to such Customer.

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Accepted By:

Cypher One Software Design

(Provider)

Name: TARIQUE MOHAMMAD
Title: CEO
Date: 11-OCT-2020

Name: _____
Title: _____
Date: _____

Period 2 From 01.12.2021 To 30.11.2022

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SAP Cloud Service	Usage Metric	Usage Metric Limitation **	Annual Fee	Product Start Date	Product End Date	Total Fee in USD
SAP SFSF ENTERPRISE PACKAGE, CPI OPTION	Users EN	500	36.900,00	01.12.2021	30.11.2022	36.900,00
SAP SFSF VISA AND PERMIT MANAGEMENT	Users EN	1.000	21.350,40	01.12.2021	30.11.2022	21.350,40
SAP IBP FOR DEMAND	Revenue EN	1	36.081,00	01.12.2021	30.11.2022	36.081,00
SAP IBP FOR SALES & OPERATIONS	Revenue EN	1	36.081,00	01.12.2021	30.11.2022	36.081,00
SAP SUPPLY CHAIN CONTROL TOWER	Revenue EN	1	22.000,00	01.12.2021	30.11.2022	22.000,00
SAP ANALYT CLD FOR BI PRED ED PUBLIC(CS)	Concur Ses EN	3	15.169,00	01.12.2021	30.11.2022	15.169,00
SAP ANALYT CLOUD BI PRED PUBLIC OP (USR)	Users EN	30	5.070,00	01.12.2021	30.11.2022	5.070,00
SAP ANALYT CLOUD, PLAN PRED PROF ED PUBL	Users EN	1	5.101,00	01.12.2021	30.11.2022	5.101,00
SAP ANALYT CLOUD, PLAN PRD STD PUBLIC ED	Users EN	10	4.312,30	01.12.2021	30.11.2022	4.312,30
SAP DIGITAL BOARDROOM PRED ED PUB OP	Installations EN	2	21.380,00	01.12.2021	30.11.2022	21.380,00

Total Fee in USD	203.444,70
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Period 3 From 01.12.2022 To 30.11.2023

SAP Cloud Service	Usage Metric	Usage Metric Limitation **	Annual Fee	Product Start Date	Product End Date	Total Fee in USD
SAP SFSF ENTERPRISE PACKAGE, CPI OPTION	Users EN	500	36.900,00	01.12.2022	30.11.2023	36.900,00
SAP SFSF VISA AND PERMIT MANAGEMENT	Users EN	1.000	21.350,40	01.12.2022	30.11.2023	21.350,40
SAP IBP FOR DEMAND	Revenue EN	1	36.081,00	01.12.2022	30.11.2023	36.081,00
SAP IBP FOR SALES & OPERATIONS	Revenue EN	1	36.081,00	01.12.2022	30.11.2023	36.081,00

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SAP Cloud Service	Usage Metric	Usage Metric Limitation **	Annual Fee	Product Start Date	Product End Date	Total Fee in USD
SAP SUPPLY CHAIN CONTROL TOWER	Revenue EN	1	22.000,00	01.12.2022	30.11.2023	22.000,00
SAP ANALYT CLD FOR BI PRED ED PUBLIC(CS)	Concur Ses EN	3	15.169,00	01.12.2022	30.11.2023	15.169,00
SAP ANALYT CLOUD BI PRED PUBLIC OP (USR)	Users EN	30	5.070,00	01.12.2022	30.11.2023	5.070,00
SAP ANALYT CLOUD, PLAN PRED PROF ED PUBL	Users EN	1	5.101,00	01.12.2022	30.11.2023	5.101,00
SAP ANALYT CLOUD, PLAN PRD STD PUBLIC ED	Users EN	10	4.312,30	01.12.2022	30.11.2023	4.312,30
SAP DIGITAL BOARDROOM PRED ED PUB OP	Installations EN	2	21.380,00	01.12.2022	30.11.2023	21.380,00

Total Fee in USD

203.444,70

i2 X 3 = 50.861,75

Period 4 From 01.12.2023 To 30.11.2024

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SAP Cloud Service	Usage Metric	Usage Metric Limitation **	Annual Fee	Product Start Date	Product End Date	Total Fee in USD
SAP SFSF ENTERPRISE PACKAGE, CPI OPTION	Users EN	500	36.900,00	01.12.2023	30.11.2024	36.900,00
SAP SFSF VISA AND PERMIT MANAGEMENT	Users EN	1.000	21.350,40	01.12.2023	30.11.2024	21.350,40
SAP IBP FOR DEMAND	Revenue EN	1	36.081,00	01.12.2023	30.11.2024	36.081,00
SAP IBP FOR SALES & OPERATIONS	Revenue EN	1	36.081,00	01.12.2023	30.11.2024	36.081,00
SAP SUPPLY CHAIN CONTROL TOWER	Revenue EN	1	22.000,00	01.12.2023	30.11.2024	22.000,00
SAP ANALYT CLD FOR BI PRED ED PUBLIC(CS)	Concur Ses EN	3	15.169,00	01.12.2023	30.11.2024	15.169,00
SAP ANALYT CLOUD BI PRED PUBLIC OP (USR)	Users EN	30	5.070,00	01.12.2023	30.11.2024	5.070,00
SAP ANALYT CLOUD, PLAN PRED	Users EN	1	5.101,00	01.12.2023	30.11.2024	5.101,00