

Adam Fox

11 Wolf Ct, Clyde, NC 28721 | (828) 507-6766 | adfox42@gmail.com

Objective

- Seeking a challenging role in IT to gain valuable experience and utilize my technical, managerial, and educational skills to benefit the department and team. To continue improving and expanding my knowledge in Microsoft Azure, networking, and overall security for the business.

Education

BACHELOR'S DEGREE – CYBERSECURITY | EXPECTED GRADUATION – FALL 2023 | MONTREAT COLLEGE

- Major: Cybersecurity
- Related coursework: Network security, systems administration security, application security, and cloud security

CERTIFICATIONS

- Azure Fundamentals AZ-900
 - Obtained December 21st, 2022
- Azure Administrator AZ-104
 - Expected completion by March 2023

MANAGEMENT SKILLSET

- Effective leadership and communication
- Accomplishing tasks and goals with teamwork
- Independent time-management
- Problem-solving
- Assist in building a culture that promotes a healthy work environment

GENERAL SKILLSET

- Windows Active Directory
- Azure Active Directory
- Azure Resource Management
- Microsoft Office (Excel, Word, Outlook, PowerPoint)
- Linux OS

Experience

GAMES MANAGER – TABLE GAMES | HARRAH'S CHEROKEE CASINO & RESORT | 09/2017 - CURRENT

- Direct manager for approximately ten supervisors
- Solving customer disputes in a fair and balanced manner
- Often worked together with surveillance on various issues

- Optimizing the floorplan to accommodate the needs of the guests
- Conflict resolution for employees and guests
- Implementing effective team-building philosophies
- Communicating new policies and procedures to employees
- Effectively coaching employees toward success
- Establish positive working relationships with subordinates and superiors

SUPERVISOR – TABLE GAMES | HARRAH’S CHEROKEE CASINO & RESORT | 08/2013 – 09/2017

- Prioritize a positive customer service experience for guests
- Effective accounting skills to ensure an accurate table inventory
- Pencil duty – Utilized Microsoft Excel to build an optimized daily floorplan
- Maintaining an accurate log of absent employees
- Directly supervised approximately four dealers

DEALER – TABLE GAMES | HARRAH’S CHEROKEE CASINO & RESORT | 02/2012 – 08/2013

- Provide a positive experience for guests
- Repetitive calculations to ensure accurate payouts
- Proficient in blackjack, craps, roulette, and an assortment of carnival games