

Milestone 3

Attack Profile & Damage Assessment

1. Attack Vectors

These are the methods attackers could use to gain unauthorized access or disrupt the EHR system.

| Vector | Description |
|--------------------------|---|
| Phishing | Attackers trick hospital staff into giving up credentials via fake emails or login pages. |
| Credential stuffing | Using leaked passwords from previous breaches to log in to hospital accounts. |
| Remote access abuse | Exploiting insecure VPNs or telehealth portals to access internal systems. |
| Software vulnerabilities | Exploiting unpatched EHR software or server-side weaknesses to gain unauthorized access. |
| Insider threat | Disgruntled or negligent employees misusing authorized access to cause damage or exfiltrate data. |

2. Attacker Motivation & Capabilities

| Threat Actor | Motivation | Capabilities |
|-----------------------------------|---|--|
| Cybercriminals | Financial gain via data theft, ransomware, or extortion. | Moderate to high (phishing kits, ransomware-as-a-service). |
| Hacktivists | Political or ethical motives, e.g., targeting health systems. | Moderate (DDoS tools, public exploits). |
| Insiders (malicious or negligent) | Revenge, bribery, or accidental misconfiguration. | High access level, often bypasses basic defenses. |
| Nation-state APTs | Surveillance or large-scale disruption (less likely here). | Advanced (zero-days, stealthy persistence). |

3. Potential Damage Assessment (Scenarios in the other PDF)

| Impact Area | Possible Damage from Successful Attack |
|--------------------------|--|
| Safety and Health | Delays or denial of patient care; potential harm or fatalities. |
| Confidentiality | Breach of sensitive health records (PHI); GDPR or HIPAA violations. |
| Availability | EHR downtime; clinical services halted. |
| Reputation and Trust | Public backlash, loss of patient trust, media coverage. |
| Financial and Legal | Regulatory fines, lawsuits, breach notification costs, ransom payments. |
| Academic & Research Loss | Interrupted or corrupted clinical trial data; loss of credibility and funding. |

4. Recommended Countermeasures

| Category | Control |
|-----------------------|--|
| Administrative | Phishing awareness training, insider threat reporting policies, role-based access reviews. |
| Technical | Email filtering, MFA, endpoint detection and response (EDR), VPN hardening, encryption of backups. |
| Physical | Locked server rooms, badge-based access to clinical IT areas, secure disposal of printed PHI. |
| Monitoring & Response | SIEM deployment, real-time alerts, regular incident response exercises. |