**1. Account & Login**

**Q:** How do I log in to the website/app?  
**A:** Click the **"Login"** button (top-right corner of the homepage). First-time users must **register** before logging in.

**Q:** I forgot my password. What should I do?  
**A:** Click **"Forgot Password"** on the login page to reset it via email.

**Q:** Where is the registration page?  
**A:** Click **"Register"** (next to the Login button) or visit [Registration Link].

**2. Contact & Support**

**Q:** How can I contact the hospital?  
**A:**

* Fill the form in the **"Contact Us"** section (we respond within 24 hours).
* **Emergency:** Call [Hospital Helpline Number].

**Q:** Where do I submit feedback?  
**A:** Go to **"Contact Us"** → Select **"Feedback"** option.

**3. Symptom Checker (AI Tool)**

**Q:** How do I use the Symptom Checker?  
**A:**

1. **Log in** → Go to **Dashboard** → Select **"Symptom Checker"**.
2. Enter your symptoms (e.g., fever, cough).
3. Click **"Predict"** to receive:
   * 🩺 Possible conditions (AI-generated).
   * 👨‍⚕️ Recommended specialists.
   * 💊 Self-care suggestions.

**Q:** Is the Symptom Checker a diagnosis?  
**A:** No. It provides **preliminary insights**—always consult a doctor for confirmation.

**4. Skin Disease Detection (AI Image Analysis)**

**Q:** How does the skin disease detector work?  
**A:**

1. Go to **Dashboard** → **"Skin Disease Detection"**.
2. Upload a clear image of the affected area.
3. Receive **top 3 AI predictions** + doctor recommendations.

**Q:** What kind of images can I upload?  
**A:** Clear photos of rashes, moles, or skin discoloration (well-lit, no filters).

**5. Hospital & Doctor Search**

**Q:** How do I find nearby hospitals?  
**A:**

1. Use **"Hospital Finder"** in the app.
2. Filter by:
   * 📍 **Location** (or enable GPS).
   * 🏥 **Specialty** (e.g., cardiology, neurology).

**Q:** How do I check doctor availability?  
**A:** In **"Hospital Finder"**, select **"Available Doctors"** to view schedules.

**6. Appointment Booking**

**Q:** How do I book a doctor’s appointment?  
**A:**

1. Navigate to **"Hospital Finder"** → **"Available Doctors"**.
2. Select a doctor → Choose a time slot → Confirm booking.
3. Receive confirmation via **email/SMS**.

**Q:** Can I cancel/reschedule an appointment?  
**A:** Yes. Go to **"My Appointments"** → Select booking → **"Reschedule/Cancel"**.