

Kerala e-Services Dashboard

Sl No	Department	Services	Grading (A,B,C,D) (click on boxes for details)	Disposal Till date (cumulative)open popup which shows how Cumulative Till date calculation is done	Average Disposal in Last month (03/2025)
1	Backward Classes Development Department	15 services	8 A 3 B 2 C 2 D	94.27% (mean disposal) disposed 28,18,722 from 29,90,096 Applications	18.41% (average disposal) disposed 40,780 from 2,21,487 Applications
2	Chief Minister's Public Grievance Redressal System	1 services	1 A	98.68% (mean disposal) disposed 5,68,771 from 5,72,542 Applications	62.98% (average disposal) disposed 5,216 from 8,282 Applications
3	Co-operative Department	4 services	1 A 1 B 2 C	55.75% (mean disposal) disposed 4,578 from 8,212 Applications	17.25% (average disposal) disposed 305 from 1,768 Applications
4	Collegiate Education	1 services	1 A	100% (mean disposal) disposed 11,32,054 from 11,32,066 Applications	0% (average disposal) disposed 0 from 12 Applications
5	Dairy Development Department	8 services	8 A	100% (mean disposal) disposed 14,673 from 14,673 Applications	0% (average disposal) disposed 0 from 0 Applications
6	Department of Agriculture Development and Farmers' Welfare	6 services	6 A	97.68% (mean disposal) disposed 14,27,581 from 14,61,544 Applications	40.64% (average disposal) disposed 30,196 from 74,297 Applications
7	Department of Civil Supplies and Consumer Affairs	17 services	17 A	99.84% (mean disposal) disposed 1,56,41,305 from 1,56,66,682 Applications	84.3% (average disposal) disposed 1,10,957 from 1,31,620 Applications
8	Department of Homeopathy	1 services	1 A	100% (mean disposal) disposed 9,34,157 from 9,34,157 Applications	0% (average disposal) disposed 0 from 0 Applications
9	Department of Tourism	10 services	2 A 2 B 4 C 2 D	93.36% (mean disposal) disposed 24,174 from 25,894 Applications	49.87% (average disposal) disposed 1,536 from 3,080 Applications
10	Directorate of Handlooms and Textiles	21 services	6 A 3 B 10 C 2 D	59.56% (mean disposal) disposed 3,144 from 5,279 Applications	8.14% (average disposal) disposed 122 from 1,498 Applications
11	Directorate of Industries and Commerce	12 services	4 A 7 B 1 C	86.44% (mean disposal) disposed 14,060 from 16,266 Applications	17.98% (average disposal) disposed 425 from 2,364 Applications
12	Directorate of Technical Education	6 services	4 A 2 B	95.8% (mean disposal) disposed 10,07,105 from 10,51,233 Applications	74.57% (average disposal) disposed 1,34,528 from 1,80,394 Applications
13	Electrical Inspectorate	29 services	12 A 1 B	59.82% (mean disposal)	8.4% (average disposal)

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			5 C 7 D 4 NA	disposed 7,372 from 12,323 Applications	disposed 343 from 4,081 Applications
14	Excise Department	75 services	66 A 4 B 4 C 1 NA	95.31% (mean disposal) disposed 85,456 from 89,664 Applications	77.03% (average disposal) disposed 9,598 from 12,460 Applications
15	Factories and Boilers	12 services	12 A	99.97% (mean disposal) disposed 1,78,759 from 1,78,811 Applications	98.5% (average disposal) disposed 2,497 from 2,535 Applications
16	Fire and Rescue Service	1 services	1 B	82.63% (mean disposal) disposed 14,509 from 17,559 Applications	Newly Integrated Dashboard
17	Fisheries Department	8 services	6 A 2 B	95.78% (mean disposal) disposed 31,39,665 from 32,78,032 Applications	12.74% (average disposal) disposed 3,258 from 25,582 Applications
18	Forests and Wild Life Department	6 services	3 A 3 B	92.01% (mean disposal) disposed 77,033 from 83,725 Applications	5.1% (average disposal) disposed 705 from 13,816 Applications
19	General Education Department	21 services	16 A 2 B 3 NA	99.62% (mean disposal) disposed 14,84,233 from 14,89,904 Applications	0% (average disposal) disposed 0 from 3,475 Applications
20	Health and Family Welfare	1 services	1 A	100% (mean disposal) disposed 17,14,09,465 from 17,14,09,465 Applications	100% (average disposal) disposed 1,15,98,800 from 1,15,98,800 Applications
21	Industrial Training Department	1 services	1 A	100% (mean disposal) disposed 72,646 from 72,646 Applications	0% (average disposal) disposed 0 from 0 Applications
22	Kerala Dairy Farmers Welfare Fund Board	6 services	3 A 2 B 1 C	89.83% (mean disposal) disposed 1,43,021 from 1,59,206 Applications	0% (average disposal) disposed 0 from 16,185 Applications
23	Kerala Industrial Infrastructure Development Corporation KINFRA	1 services	1 A	100% (mean disposal) disposed 1,466 from 1,466 Applications	100% (average disposal) disposed -2 from -2 Applications
24	Kerala Police	4 services	4 A	97.6% (mean disposal) disposed 8,19,800 from 8,39,945 Applications	83.94% (average disposal) disposed 1,05,292 from 1,25,437 Applications
25	Kerala State Higher Education Council	1 services	1 A	100% (mean disposal) disposed 32,57,058 from 32,57,184 Applications	100% (average disposal) disposed 26,55,768 from 26,55,859 Applications

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26	Kerala State Industrial Development Corporation (KSIDC)	12 services	2 A 9 B 1 C	95.07% (mean disposal) disposed 77,115 from 81,113 Applications	56.5% (average disposal) disposed 4,412 from 7,809 Applications
27	Kerala State Pollution Control Board	2 services	1 B 1 C	66.96% (mean disposal) disposed 229 from 342 Applications	Newly Integrated Dashboard
28	Kerala Water Authority	3 services	1 A 2 B	85.49% (mean disposal) disposed 3,59,337 from 4,20,305 Applications	43.58% (average disposal) disposed 24,306 from 55,773 Applications
29	KSEB	9 services	9 A	99.69% (mean disposal) disposed 17,30,360 from 17,35,732 Applications	85.38% (average disposal) disposed 87,129 from 1,02,046 Applications
30	Labour and skills department	12 services	3 A 4 B 5 C	98.19% (mean disposal) disposed 3,15,099 from 3,20,896 Applications	46.85% (average disposal) disposed 3,000 from 6,404 Applications
31	Land revenue	30 services	21 A 6 B 2 C 1 D	97.05% (mean disposal) disposed 9,77,01,370 from 10,06,66,973 Applications	28.76% (average disposal) disposed 12,34,194 from 42,91,737 Applications
32	Legal metrology department	11 services	11 A	97.31% (mean disposal) disposed 51,155 from 52,567 Applications	35.88% (average disposal) disposed 1,619 from 4,512 Applications
33	Local self government department	44 services	22 A 19 B 3 C	98.15% (mean disposal) disposed 1,78,54,342 from 1,81,90,367 Applications	18.14% (average disposal) disposed 66,560 from 3,66,937 Applications
34	Lottery Department	1 services	1 A	99.96% (mean disposal) disposed 4,95,073 from 4,95,264 Applications	99.51% (average disposal) disposed 38,489 from 38,679 Applications
35	Motor vehicle department	69 services	53 A 10 B 5 C 1 D	96.19% (mean disposal) disposed 50,71,822 from 52,72,535 Applications	73.4% (average disposal) disposed 5,53,715 from 7,54,428 Applications
36	National Employment Service (Kerala)	5 services	3 A 2 B	97.55% (mean disposal) disposed 48,13,896 from 49,35,011 Applications	76.36% (average disposal) disposed 3,11,731 from 4,08,253 Applications
37	Norka Department	3 services	3 A	97.19% (mean disposal) disposed 2,12,616 from 2,18,773 Applications	0% (average disposal) disposed 0 from 6,157 Applications
38	Printing Department	5 services	4 A 1 B	98.29% (mean disposal)	84.88% (average disposal)

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				disposed 1,51,985 from 1,54,633 Applications	disposed 14,866 from 17,514 Applications
39	Public works department	5 services	4 A 1 B	94.49% (mean disposal) disposed 3,15,441 from 3,33,837 Applications	Error(Total application mismatch) for the month 128.25% (average disposal) disposed -,65,693 from -,51,222 Applications
40	Registration department	10 services	7 A 1 B 2 C	96.15% (mean disposal) disposed 53,90,121 from 56,05,819 Applications	6.31% (average disposal) disposed 14,541 from 2,30,308 Applications
41	Sainik Welfare	7 services	1 A 4 B 1 D 1 NA	83.9% (mean disposal) disposed 2,549 from 3,038 Applications	Newly Integrated Dashboard
42	Scheduled Castes Development department	11 services	9 A 2 B	98.5% (mean disposal) disposed 50,97,414 from 51,75,127 Applications	42.03% (average disposal) disposed 59,165 from 1,40,779 Applications
43	Scheduled Tribes Development	3 services	1 A 2 C	90.52% (mean disposal) disposed 50,764 from 56,079 Applications	41.44% (average disposal) disposed 5,448 from 13,147 Applications
44	Social Justice Department	30 services	19 A 6 B 5 C	92.64% (mean disposal) disposed 28,772 from 31,057 Applications	43.03% (average disposal) disposed 2,937 from 6,826 Applications
45	Treasury department	1 services	1 B	83.74% (mean disposal) disposed 865 from 1,033 Applications	80.3% (average disposal) disposed 53 from 66 Applications
46	Women and Child Development Department	5 services	5 B	83.34% (mean disposal) disposed 16,688 from 20,025 Applications	8.5% (average disposal) disposed 295 from 3,472 Applications