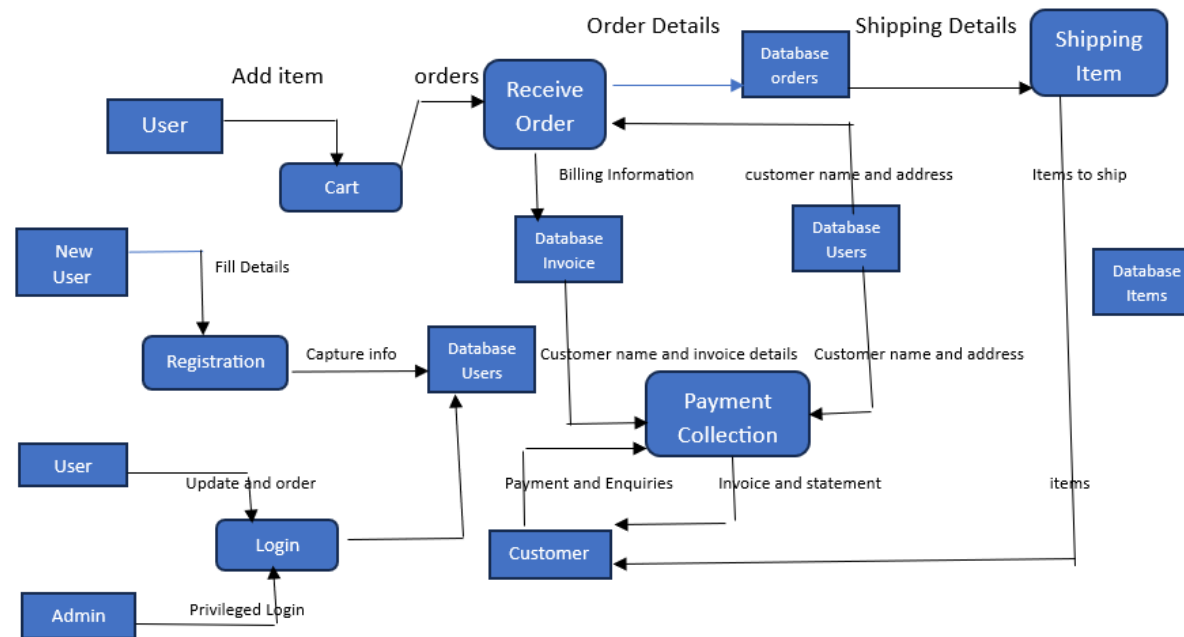


Requirement Gathering and Analysis Phase Data Flow Diagram & User Stories

Date	3-07-2024
Team ID	SWTID1719933594
Project Name	ShopEZ
Maximum Marks	4

Data Flow Diagrams:



User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile / Web user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account/dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive a confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook, Gmail	I can register & access the dashboard with Facebook and Gmail Login	Low	Sprint-2
	Login	USN-4	As a user, I can log into the application by entering my email & password	I can access my dashboard	High	Sprint-1
	Dashboard	USN-5	As a user, I can view my personal dashboard with my account information and recent orders.	I can see my profile info and recent order history	High	Sprint-2
	Browse Products	USN-6	As a user, I can browse products by category and search for specific products	I can see product listings and search results	High	Sprint 2
	Product Details	USN-7	As a user, I can view detailed information about a product, including images, descriptions, and reviews.	I can see product details and customer reviews	High	Sprint 2
	Add to cart	USN-8	As a user, I can add products to my shopping cart.	I can see selected products in my cart with the correct quantities	High	Sprint 2

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
	Checkout	USN-9	As a user, I can proceed to checkout and complete my purchase using various payment methods.	I can complete my purchase and receive a confirmation of the order	High	Sprint 2
Customer Care Executive	Customer Support	USN-10	As a customer care executive, I can view and manage customer inquiries and support tickets	I can see, respond to, and close support tickets	High	Sprint 3
	Order Management	USN-11	As a customer care executive, I can track and manage customer orders and shipment status.	I can view and update the status of customer orders.	High	Sprint 3
Administrator	User Management	USN-12	As an administrator, I can manage user accounts, including creating, updating, and deleting accounts.	I can add, update, or remove user accounts as needed	High	Sprint 4
	Product Management	USN-13	As an administrator, I can add, update, and remove products from the catalogue.	I can manage the product listings in the catalogue	High	Sprint 4
	Order Management	USN-14	As an administrator, I can view and manage all customer orders and their statuses.	can oversee all orders and update their statuses as necessary	High	Sprint 4
	Analytics	USN-15	As an administrator, I can view analytics and reports on sales, user activity, and other key metrics.	I can generate and view detailed reports on various aspects of the platform's performance	Medium	Sprint-4
	Content Management	USN-16	As an administrator, I can manage the content on the website, including banners, promotions, and other marketing materials.	I can update and manage promotional content and marketing materials	Medium	Sprint 4