Sri Lanka Railway Website

Hello! 👋

This form is part of a project focused on improving the **user experience of the Sri Lanka Railway website** (www.railway.gov.lk).

We're currently analyzing some of the common issues users face while using the site.

Your feedback is incredibly valuable — by answering just a few quick questions, you'll help us understand what users really need and guide the redesign process to make the website more **user-friendly, accessible, and enjoyable**.

Thank you so much for your time and support!

* Indicates required question

1. **Do you find the website easy to navigate? ***

   Mark only one oval.

   ◯ Yes

   ◯ No

2. **Do you find the space on the left and right sides of the website appropriate? ***

   Mark only one oval.

   ◯ Yes, it looks clean

   ◯ No, too cluttered

   ◯ I didn't notice

   ◯ Other: _____

3. **Is the size of the header suitable?** *

Mark only one oval.

◯ Yes, it's perfect

◯ Too big

◯ Too small

◯ Not sure

◯ Other: _____

4. **How do you rate the language use on the website (Sinhala and English mixed)?** *

Mark only one oval.

	1	2	3	4	5	
very	◯	◯	◯	◯	◯	very easy

5. **What issues do you see with the menu bar (Home, About Us, Services, etc.)?** *

Tick all that apply.

☐ Too close together

☐ Not enough spacing

☐ Not mobile-friendly

☐ Looks fine

☐ Needs better styling

☐ Other: _____

6. **What problems do you notice in the chart or comment section?** *

Tick all that apply.

- [ ] Columns are not aligned
- [ ] Text is overlapping
- [ ] Colors are not good
- [ ] Works fine
- [ ] Other: _____

7. **How well can you identify the train routes on the map?** *

Mark only one oval.

	1	2	3	4	5	
very	◯	◯	◯	◯	◯	very easy

8. **How would you rate the clarity of the Sri Lanka map and station names?** *

Mark only one oval.

	1	2	3	4	5	
Not	◯	◯	◯	◯	◯	Very clear and readable

9. **How would you rate the style and usability of the Next and Previous buttons?** *

Mark only one oval.

	1	2	3	4	5	
Poo	◯	◯	◯	◯	◯	Excellent and intuitive

10. **How user-friendly is the "Language Change" button?** *

Mark only one oval.

	1	2	3	4	5	
Not	◯	◯	◯	◯	◯	Very clear and easy to use

11. **How easy is it to find the zoom in/zoom out buttons** *

Mark only one oval.

	1	2	3	4	5	
Very	◯	◯	◯	◯	◯	Very easy

12. **Is the logo of the Sri Lanka Railway clear and easily identifiable?** *

Mark only one oval.

◯ Yes

◯ No

◯ Could be better

◯ Didn't notice it

◯ Other:

13. **What improvements would you suggest for color choices on the website?** *

_____

14. **. Are the photos on the website relevant and high quality? What would you improve?** *

_____

_____

_____

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15. **Any other feedback you'd like to share to improve the Sri Lanka Railway website?** *

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