Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: December 2019			Complete d in 30		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
renou Enumg. December 2013			Days or Less 3		30 Days 5										
(1V01) (402) Togus, ME HCS	24,264	22,652	93.36%	1,612	6.64%	19,342	1,598	1,712	1,154	324	62	72	7.62	7.96	4.91
(1V01) (402) Togus, ME	14,770	13,758	93.15%	1,012	6.85%	11,823	920	1,015	736	209	39	28	8.39	7.95	2.94
(1V01) (402GA) Caribou, ME	555	546	98.38%	9	1.62%	466	43	37	9	0	0	0	4.33	0	2.91
(1V01) (402GB) Calais, ME	365	350	95.89%	15	4.11%	325	15	10	14	1	0	0	4.34	0.12	0.1
(1V01) (402GC) Rumford, ME	350	326	93.14%	24	6.86%	281	18	27	20	3	0	1	9.03	0	4.59
(1V01) (402GD) Saco, ME	899	839	93.33%	60	6.67%	742	60	37	39	18	3	0	6.98	11.02	5.44
(1V01) (402GE) Lewiston, ME	1,785	1,651	92.49%	134	7.51%	1,318	159	174	94	28	6	6	10.19	8.96	5.67
(1V01) (402GF) Lincoln, ME	264	249	94.32%	15	5.68%	195	27	27	11	3	0	1	7.8	0	9.05
(1V01) (402HB) Bangor, ME	3,798	3,563	93.81%	235	6.19%	3,037	254	272	153	43	8	31	7.61	6.91	6.67
(1V01) (402HC) Portland, ME	1,405	1,300	92.53%	105	7.47%	1,096	98	106	77	18	6	4	5.08	15.16	7.74
(1V01) (402HL) Bingham, ME - Mobile	37	34	91.89%	3	8.11%	32	1	1	1	1	0	1	9.3		
(1V01) (402QA) Fort Kent, ME	30	30	100.00%	0	0.00%	22	2	6	0	0	0	0	4		
(1V01) (402QB) Houlton, ME	6		100.00%		0.00%	5	1	0	0	0	0	_	3.5		
(1V01) (405) White River Junction, VT HCS	16,939					13,882	867	922		267	154				0.77
(1V01) (405) White River Junction, VT	11,386					9,284	618	604		189	115			11.82	0.52
(1V01) (405GA) Bennington, VT	814					746	28	28	10	2	0			0	1.16
(1V01) (405GC) Brattleboro, VT	396				1.77%	367	9	13		2	0	-	2.28	4	0.13
(1V01) (405HA) Burlington Lakeside, VT	2,364					1,871	121	138	123	57	30	24	13.55	13.55	0.67
(1V01) (405HC) Littleton, NH	857	760			-	659	39	62	73	12	7	5	8.99	17.94	0.65
(1V01) (405HE) Keene, NH	276					240	10	13		0	2		6.14	3.65	0.77
(1V01) (405HF) Rutland, VT	606					507	32	48		0	0		3.37	10.63	3.84
(1V01) (405QB) Newport, VT	240				2,0070	208	10			5	0		5.31	4.07	0
(1V01) (518) Bedford, MA HCS	10,240					8,332	586	631		139	35				2.9
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	8,965					7,272	500	564	434	126	34	35		11.39	2.66
(1V01) (518GA) Lynn, MA	447						31	34		4	1	1	5.58	4.65	6.45
(1V01) (518GB) Haverhill, MA	536 292				3.92%	458	38 17	19		6	0	0	5.48	7.46 9.05	2.41
(1V01) (518GE) Gloucester, MA (1V01) (523) Boston, MA HCS	38,721					243 31,527	2,546			331	136				
(1V01) (523) Bostoli, MA 103 (1V01) (523) Jamaica Plain, MA	16,995					13,701	1,205	1,241	578	126	60			8.43	2.53
(1V01) (523A4) West Roxbury, MA	6,330				6.65%	4,896	457	556		69	28		10.12	10.2	3.94
(1V01) (523A5) Brockton, MA	9,972					8,278	579	623	332	98	26			9.73	2.75
(1V01) (523BY) Lowell, MA	1,939		95.20%			1,589	130	127	73	11	3		4.38	8.51	3.04
(1V01) (523BZ) Causeway, MA	2,575					2,390	68	45		21	14		3.61	3.75	2.96
(1V01) (523GA) Framingham, MA	342					262	49			4	2		6.11	9.84	16.52
(1V01) (523GC) Quincy, MA	221	217			1.81%	194	10			0	1	0	2.88	7.55	
(1V01) (523GD) Plymouth, MA	342	313	91.52%			216	44	53	23	2	2	2			
(1V01) (523MA) IDES Hanscom AFB	5	5	100.00%	0	0.00%	1	4	0	0	0	0	0		7.75	10
(1V01) (608) Manchester, NH HCS	15,179	13,921	91.71%	1,258	8.29%	11,451	1,156	1,314	813	295	98	52	6.49	11.29	6.13
(1V01) (608) Manchester, NH	13,511	12,429	91.99%	1,082	8.01%	10,323	997	1,109	672	269	93	48	5.15	11.27	4.69
(1V01) (608GA) Portsmouth, NH	429	390	90.91%	39	9.09%	299	44	47	34	2	1	2	7.06	20.92	10.12
(1V01) (608GC) Somersworth, NH	598	509	85.12%	89	14.88%	372	60	77	62	22	4	1	14.57	11.11	10.23
(1V01) (608GD) Conway, NH	228	222	97.37%	6	2.63%	192	17	13	5	0	0	1	5.92	8.5	3.09
(1V01) (608HA) Tilton, NH	413	371	89.83%	42	10.17%	265	38	68	40	2	0	0	7.03	6	14.34
(1V01) (631) Central Western Massachusetts HCS	18,042	17,070	94.61%	972	5.39%	14,995	1,069	1,006	581	200	73	118	6.65	8.53	5.64
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	8,062	7,599	94.26%	463	5.74%	6,672	473	454	276	96	40	51	4.69	10.83	3.31
(1V01) (631BY) Springfield, MA	3,675	3,471	94.45%	204	5.55%	3,103	189	179	121	42	17	24	8.28	6.03	7.22
(1V01) (631GC) Pittsfield, MA	553	519	93.85%	34	6.15%	448	41	30	17	12	1	4	8.7	4.6	4.01
(1V01) (631GD) Greenfield, MA	656	624	95.12%	32	4.88%	548	41	35	24	4	1	3	5.69	4.31	4.98
(1V01) (631GE) Worcester, MA	1,632	1,576	96.57%	56	3.43%	1,316	114	146	34	16	2	4	6.18	4.2	2.97
(1V01) (631GF) Fitchburg, MA	759	718	94.60%	41	5.40%	591	63	64	31	7	0	3	8.19	0	8.29
(1V01) (631MA) IDES Keller Army Community Hospital	6		100.00%			6	0	0	0	0	0	0		2.25	4.5
(1V01) (631PA) 631PA	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			

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Measured from Preferred Date For the Reporting Period Ending: December 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(1V01) (631QA) Plantation Street, MA	1,827	1,757	96.17%	70	3.83%	1,619	90	48	32	11	8	19		5.74	
(1V01) (631QB) Lake Avenue, MA	870	798	91.72%	72	8.28%	690	58	50	46	12	4	10		7.79	9.05
(1V01) (650) Providence, RI HCS	27,914	26,883	96.31%	1,031	3.69%	23,127	1,774	1,982	774	182	41	34	6.34	6.1	2.76
(1V01) (650) Providence, RI	19,901	19,222	96.59%	679	3.41%	16,668	1,202	1,352	482	143	32	22	6.83	6.71	2.32
(1V01) (650GA) New Bedford, MA	1,641	1,514	92.26%	127	7.74%	1,318	101	95	97	19	6	5	3.77	9.74	7.51
(1V01) (650GB) Hyannis, MA	1,148	1,074	93.55%	74	6.45%	908	70	96	59	6	2	7	7.59	13.69	3.23
(1V01) (650GD) Middletown, RI	620	594	95.81%	26	4.19%	521	45	28	19	7	0	0	5.32	4.88	2.9
(1V01) (650QA) Eagle Square, RI	3,403	3,340	98.15%	63	1.85%	2,859	265	216	56	6	1	0		3.7	0.94
(1V01) (650QB) Eagle Street, RI	1,201					853	91	195		1	0	-		6.76	
(1V01) (689) Connecticut HCS	43,840	<u> </u>					2,330			167					3.46
(1V01) (689) West Haven, CT	22,849					19,158	1,299	1,613		73		17		6.2	2.81
(1V01) (689A4) Newington, CT	14,140		96.00%			11,761	817	997	440	87	26	12			4
(1V01) (689GA) Waterbury, CT	533					506	12	12		0	0	1	1.78	18	
(1V01) (689GB) Stamford, CT	260		99.23%		-	244	6	8		1	1	0			1.86
(1V01) (689GC) Willimantic, CT	410		97.80%		2.20%	332	39	30		1	0		3.31	67.33	9.15
(1V01) (689GD) Winsted, CT	360		99.72%		0.28%	338	13	8	0	1	0	0			1.23
(1V01) (689GE) Danbury, CT	510		99.02%	5	0.0070	467	26	12		2		0	1.85	0	4.21
(1V01) (689HA) WILLIAMATIC, CT (ORC)	9		100.00%		0.0070	5	3	1	0	0	0	0			7
(1V01) (689HC) New London, CT (John J. McGuirk)		1	98.28%			1,196	61	61	20	2		1	2.61	0	5.35
(1V01) (689QA) Errera, CT	3,428				0.03%	3,365	54	8	0	0	0	1	6.09		5.48
(1V02) (528A8) Albany, NY HCS	19,159					16,150	1,062			157					
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	15,370					12,892	828	895		136				6.14	6.93
(1V02) (528G2) Westport, NY	163		96.32%		3.68%	152	4	1	5	0		0		2.14	6.04
(1V02) (528G3) Bainbridge, NY	315				6.67%	263	13	18		5	2	3	7.8	1.33	4.95
(1V02) (528G6) Fonda, NY	274		94.89%		*****		16	11		2	1	2	0.20		3.57
(1V02) (528G7) Catskill, NY	299		97.66%		2.34%	253	22	17		2	0	0	3.47	5.38	4.66
(1V02) (528GT) Glens Falls, NY	632		95.57%			543	39	22		1	4	3	5.62		
(1V02) (528GV) Plattsburgh, NY	561		98.57%			452	65	36		0		1	4.54		
(1V02) (528GW) Schenectady, NY	367		93.73%			299	24	21		3	0		1.14		
(1V02) (528GX) Troy, NY	228		97.37%			200	12	10		1	0		3.36		
(1V02) (528GY) Clifton Park, NY	323		96.90%			286	17	10		3	0		4.76		
(1V02) (528GZ) Kingston, NY	415		97.11%			383	13	7	9	3	0	0		8.29	4.01
(1V02) (528QK) Saranac Lake, NY	212		98.58%			194	9	0	005	140	1	20	2.47	5.38	2.48
(1V02) (528A6) Bath, NY HCS	25,348							1,544							
(1V02) (528A5) Canandaigua, NY	5,413		96.40%			4,487	328	403		39		3			4.5
(1V02) (528A6) Bath, NY (1V02) (528G4) Elmira, NY	10,790 845		97.83% 99.53%		2.17% 0.47%	9,738	410 94	408		28		15	4.28 4.08	8.07 5.04	1.25 0.62
(1V02) (528G8) Wellsville, NY	363		99.53%			324	22	15		1	0		2.46		0.62
(1V02) (526GE) Wellsville, NY	1,421		99.45%			1,186	87	110		3			2.40	3.05	4.32
(1V02) (528QC) Rochester, NY	6,251		93.92%			4,841	501	529		64	19		5.74	7.02	
(1V02) (528QE) Rochester Carkins, NY	91		84.62%		15.38%	59	8	10		1	0		12.11	7.02	7.3
(1V02) (528QE) Coddersport, PA	174		89.66%		10.34%	120	11	25		4	1		9.96	2.2	0.5
(1V02) (528) Western New York HCS	30,523										64	70			
(1V02) (528) Buffalo, NY	23,199					19,421	1,349	1,387	747	174				6.13	8.21
(1V02) (528A4) Batavia, NY	2,701		98.30%			2,427	116			4	0		2.57	2.99	3.65
(1V02) (528GB) Jamestown, NY	609		98.85%			564	18	20		1	0		1.42	2.69	4.06
(1V02) (528GC) Dunkirk, NY	536		98.69%			508	11	10		0			0.59	4.67	5.27
(1V02) (528GD) Niagara Falls, NY	434		97.24%			363	37	22		1	1	3	5.05		
(1V02) (528GK) Lockport, NY	368		98.91%			334	22	8		0	0	1	3.19		
(1V02) (528GQ) Lackawanna, NY	721		98.47%			660	28	22		0			3.75		3.11
(1V02) (528GR) Olean, NY	642		97.35%			570	31	24		3	0		3.54	6.53	1.99
(1V02) (528QA) Buffalo Main Street, NY	951		99.89%		0.11%		1	24		0			0.04	0.55	1.55
(1V02) (528QA) Bullato Wall Street, NY	362		100.00%			361	1	0		0			2.17		
(1102) (02000) 1 donard, 141	302	302	.00.0070		3.0070	301	'	0	0	0	0		2.17		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time		Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: December 2019			d in 30 Days or Less 3		d in Over 30 Days 5								MI Days 15	iii Days 14	m Days 15
			2033												
(1V02) (528A7) Syracuse, NY HCS	31,745	30,058	94.69%	1,687	5.31%	26,299	1,837	1,922	1,033	367	125	162	2.65	9.5	3.79
(1V02) (528A7) Syracuse, NY	16,569	15,464	93.33%	1,105	6.67%	13,179	1,057	1,228	694	210	84	117	2.91	9.43	3.34
(1V02) (528G5) Auburn, NY	414	404	97.58%	10	2.42%	316	46	42	7	3	0	0	5.09	28.73	3.81
(1V02) (528G9) Tompkins County, NY	615	606	98.54%	9	1.46%	542	36	28	7	2	0	0	1.8	4.24	
(1V02) (528GL) Massena, NY	947	938	99.05%	9	0.95%	847	50			2	0	0	0.11	4.94	
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	3,744			144	3.85%	3,238	187			72	7	7	3.09	9.06	
(1V02) (528GN) Binghamton, NY	2,442			44	1.80%	2,152	140			8	3		1.87	4.44	
(1V02) (528GO) Watertown, NY	1,411		96.10%	55		1,202	65			14	2	1	1.29	11.27	
(1V02) (528GP) Oswego, NY	558			11		487	37			0	1	1	2.93	12.52	
(1V02) (528MA) Watertown DES	0.470		100.00%	0	0.00%	6	1	0		0	0	0		1.29	
(1V02) (528QG) Erie West, NY	2,479		97.58%	60		2,259	88			6	1	3		0.95	3.07
(1V02) (528QH) South Salina, NY	608 885			200	0.16% 22.60%	580	73			0	27	1		20.21	
(1V02) (528QI) Erie East, NY				200 39		541 950	37			46	0			3.98	
(1V02) (528QN) Watertown 2, NY (1V02) (526) Bronx, NY HCS	1,066 20,289					18,048				63	37	•		5.41	
(1V02) (526) Bronx, NY (James J. Peters)	19,673		97.37%	512		17,502	776			60	36			5.41	
(1V02) (526GA) White Plains, NY	315		97.14%	9		284	9			2	0	0		5.67	
(1V02) (526GB) Yonkers, NY	216		98.61%	3		201	7		2	0	1	0	1.84	15.67	
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)			89.41%	9		61	3			1	0	0	7.6	10.07	0
(1V02) (561) New Jersey HCS	37,630	35,244	93.66%	2,386	6.34%	30,599	1,975	2,670	1,713	403	128	142	3.45	10.47	3.76
(1V02) (561) East Orange, NJ	19,058	17,615	92.43%	1,443	7.57%	14,947	1,065	1,603	1,056	193	90	104	3.79	10.21	5.55
(1V02) (561A4) Lyons, NJ	7,303	6,846	93.74%	457	6.26%	5,933	405	508	310	119	12	16	1.33	11.57	3.19
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,713	5,349	93.63%	364	6.37%	4,706	284	359	259	77	17	11	4.65	10.82	2.56
(1V02) (561GA) Hamilton, NJ	555	527	94.95%	28	5.05%	437	48	42	18	4	1	5	9.35	11.43	6.64
(1V02) (561GB) Elizabeth, NJ	223	221	99.10%	2	0.90%	210	7	4	1	0	0	1	5.3		1.1
(1V02) (561GD) Hackensack, NJ	1,837	1,808	98.42%	29	1.58%	1,693	69	46	26	2	0	1	2.31	5.28	1.77
(1V02) (561GE) Jersey City, NJ	271	269	99.26%	2	0.74%	257	6	6	1	0	1	0	0.8	14	2.41
(1V02) (561GF) Piscataway, NJ	576	571	99.13%	5	0.87%	554	5	12	5	0	0	0	0.94	14.75	2.33
(1V02) (561GH) Morristown, NJ	355	346	97.46%	9	2.54%	292	23	31	7	1	1	0	5.19	5	3.83
(1V02) (561GI) Tinton Falls, NJ	1,091	1,052	96.43%	39	3.57%	973	39		24	6	5	4	2.75	4.62	
(1V02) (561GJ) Paterson, NJ	324	321	99.07%	3	0.93%	289	21	11	3	0	0	0	2.28	7.56	1.9
(1V02) (561GK) Sussex, NJ	324		98.46%	5	1.54%	308	3		3	1	1	0	0.52	7.33	
(1V02) (620) Hudson Valley, NY HCS	18,198										24				
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	4,529		97.11%			4,050	173			19	6		3.42	4.15	
(1V02) (620A4) Castle Point, NY	9,153		96.08%	359		7,724	533			46	13			4.97	2.15
(1V02) (620BU) Montrose, NY - VADOM	33		100.00%	0		33	0		0	0	0	0			
(1V02) (620GA) New City, NY	1,252		97.04%	37		1,063	85			5	3	2		3.23	
(1V02) (620GB) Carmel, NY	583			19		531	24		17	1	1	0	1.66	3.03	
(1V02) (620GD) Goshen, NY	920			14		818				5	0	2	2.24	4.72	
(1V02) (620GE) Port Jervis, NY	671	660		11		579	57			1	0	0	3.12	4.66	
(1V02) (620GF) Monticello, NY	391		96.68%	13		343	18			1	1	0	1.95	6.28	
(1V02) (620GG) Poughkeepsie, NY	521	505		16		452	32		13	3	0	0	2.72	7.42	
(1V02) (620GH) Eastern Dutchess, NY	131		96.18%	5	3.82%	105	7			0	0	1	11.95	4.39	
(1V02) (620MA) IDES West Point	8		100.00%	0	0.00%	3	0	-	0	0	0	0		0	0
(1V02) (620QA) Montrose 1, NY - Mobile (1V02) (630) New York Harbor HCS	42,733		100.00% 97.38%			37,093	-				16			4.36	1.26
(1V02) (630) New York Harbor HGS (1V02) (630) Manhattan, NY	18,771		97.58%	455		16,185	937			50	Ω	7	6.07	3.87	
(1V02) (630A4) Brooklyn, NY	19,847		97.03%	589		17,315				97	Ω	7	5.61	4.92	
(1V02) (630A4) Blooklyff, N1 (1V02) (630A5) St. Albans, NY	3,039			55		2,614	224			12	0	0	5.08	3.85	
(1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program	61		100.00%	0		61	0	0	0	0	0	0	5.00	0.00	0.70
(1V02) (630BV) Brooklyn, NY - VADOM	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0			
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V02) (630GA) Harlem, NY	93	93	100.00%	0	0.00%	93	0		0	0	(0	0.02	0	0
(1V02) (630GB) Staten Island, NY	894	872	97.54%	22	2.46%	797	52	23	3 22	0	(0	2.54	5.77	1.33
(1V02) (632) Northport, NY HCS	25,175	24,180	96.05%	995	3.95%	21,177	1,368	1,635	673	185	53	84	4.63	7.17	2.7
(1V02) (632) Northport, NY	21,070	20,145	95.61%	925	4.39%	17,572	1,141	1,432	615	179	47	7 84	6.99	7.3	2.44
(1V02) (632BU) Northport, NY - VADOM	83	83	100.00%	0	0.00%	83	0	(0	0	(0			
(1V02) (632GA) East Meadow, NY	1,228	1,204	98.05%	24	1.95%	1,034	92	78	17	5	2	0	2.62	9.55	5.01
(1V02) (632HA) Valley Stream, NY	308	304	98.70%	4	1.30%	271	16	17	3	0	1	0	2.94	0	2.8
(1V02) (632HB) Riverhead, NY	1,058	1,048	99.05%	10	0.95%	963	47	38	8	1	1	0	1.15	3.46	1.53
(1V02) (632HC) Bay Shore, NY	416	401		15	3.61%	368	18	15	5 14	0	1	0	3.94		3.21
(1V02) (632HD) Patchogue, NY	885	875		10		798	42	35	10	0	(0	2.03		
(1V02) (632QA) Northport 1, NY - Mobile	97	96	98.97%	1	1.03%	76	7	13	1	0	(0		4.37	
(1V02) (632QB) Northport 2, NY - Mobile	30			6		12	5		J	0	1	0			
(1V04) (460) Wilmington, DE HCS	17,944			794		14,960				155					
(1V04) (460) Wilmington, DE	11,691			655		9,604	708			126					
(1V04) (460GA) Sussex County, DE	1,551			32	2.06%	1,331	104			8	(_			
(1V04) (460GC) Kent County, DE	1,552			52		1,363	66			15	(3	-		
(1V04) (460GD) Cape May County, NJ	435		99.77%	1	0.23%	396	20			0	(0			
(1V04) (460HE) Atlantic County, NJ	1,374			42		1,089	130			6	3	3 2			
(1V04) (460HG) Cumberland County, NJ	1,341					1,177	85			0	1	0	2.00		
(1V04) (503) Altoona, PA HCS	15,934			371		13,768	987			67		_			
(1V04) (503) Altoona, PA (James E. Van Zandt)	9,191			271	2.95%	7,893	580			53		-			
(1V04) (503GA) Johnstown, PA	2,040			31	_	1,865	81			8	2	-			
(1V04) (503GB) DuBois, PA	2,165			38	1.76%	1,735	180			1	1	0	0.12		
(1V04) (503GC) State College, PA	1,837			27	1.47%	1,651	106			4		1	1.98		
(1V04) (503GD) Huntingdon County, PA	344		99.13%	3	0.87%	299	22			1		1	2.16		77.14
(1V04) (503GE) Indiana County, PA (1V04) (529) Butler, PA HCS	357				0.28%	325	18 291			0		0			
(1V04) (529) Buller, PA HGS (1V04) (529) Duffy Road, PA (Abie Abraham)	8,651		98.83% 98.47%				291			10	_	0			
(1V04) (529) Dully Road, PA (Able Abraham) (1V04) (529A4) New Castle Road, PA (Butler)	6,219		100.00%	95		5,531 202	255			0				2.03	4.23
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	749			3	0.40%	719	13			1	(0		0.72	
(1V04) (529GB) Lawrence County, PA	378	378	100.00%	0	0.00%	370	4	. 4	1 0	0	(0	0.06	1.53	1.73
(1V04) (529GC) Armstrong County, PA	302	300	99.34%	2	0.66%	292	7	1	1 2	0	(0	0.06	4.95	0.97
(1V04) (529GD) Clarion County, PA	257	256	99.61%	1	0.39%	246	6		1 1	0	(0	0.56	3	3.62
(1V04) (529GF) Cranberry Township, PA	544	544	100.00%	0	0.00%	533	6	5	0	0	(0	0.04	1.13	2.54
(1V04) (542) Coatesville, PA HCS	13,219	13,033	98.59%	186	1.41%	12,355	354	324	140	30	3	8	1.56	3.62	3.69
(1V04) (542) Coatesville, PA	11,077	10,903	98.43%	174	1.57%	10,326	295	282	131	29	7	7	1.69	3.63	3.81
(1V04) (542BU) Coatesville, PA - VADOM	750	750	100.00%	0	0.00%	727	16	7	0	0	(0			0
(1V04) (542GA) Delaware County, PA	826	819	99.15%	7	0.85%	778	22	19	5	1	(1	1.03	0	4.31
(1V04) (542GE) Spring City, PA	566		99.12%	5	0.88%	524	21			0		0	111		
(1V04) (562) Erie, PA HCS	12,858	12,275	95.47%	583	4.53%	10,831	715	729		97	25	46	3.88		
(1V04) (562) Erie, PA	9,623		95.14%	468		8,012	560	583	326	83	17	42	4.18		
(1V04) (562GA) Crawford County, PA	832			31		713				2	1	0	0111		
(1V04) (562GB) Ashtabula County, OH	770		93.64%	49		645	35			7	4	1 2			
(1V04) (562GC) McKean County, PA	289		98.96%	3	-	264	16			0		0			
(1V04) (562GD) Venango County, PA	622		97.91%	13		562	26			2		2			
(1V04) (562GE) Warren County, PA	722		97.37%	19		635	30			3			***		
(1V04) (595) Lebanon, PA HCS	28,824					25,194				171					
(1V04) (595) Lebanon, PA	19,105		96.49%	670		16,566	918			142					
(1V04) (595GA) Cumberland County, PA	3,820			87	2.28%	3,349	219			13					
(1V04) (595GC) Lancaster County, PA	1,549			22		1,418	52			1					
(1V04) (595GD) Berks County, PA (1V04) (595GE) York, PA	1,325 2,480		98.49% 97.82%	20 54	1.51% 2.18%	1,194	72 133			1 12	7				
(1V04)(383GL) 101K, FA	2,400	2,426	31.0270	34	2.1070	2,193	100	100	35	12	1		2.38	4.54	4.30

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(1V04) (595GF) Schuylkill County, PA	496	485	97.78%	11		425	40	20	9	2	0	0			4.92
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	49	49	100.00%	0	0.0070	49	0	0	0	0	0		0.47		
(1V04) (642) Philadelphia, PA HCS	34,185	32,111	93.93%	2,074	6.07%	27,962	1,933	2,216		356	161	127	4.7	8.27	2.91
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	27,381	25,595		1,786		22,117	1,592			323	139	109			2.71
(1V04) (642GA) Burlington County, NJ	1,616	· ·		54		1,443	72			4	4	4	4.28		1.36
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,139			101		1,784	132			14	9	6	4.46		3.98
(1V04) (642GD) Gloucester County, NJ	1,812		95.14%	88		1,503	102			7	9	8	2.95	13.32	3.19
(1V04) (642GF) Camden, NJ	449			27		365	25			3	0	0	5.35		7.68
(1V04) (642GH) West Philadelphia, PA	242		93.39%	16		206	10			3	0	0	4.42		8.2
(1V04) (642QA) Chestnut Street, PA	546			2	0.01.70	544	0	0		2	0	0		0.00	0.0=
(1V04) (646) Pittsburgh, PA HCS	34,738			2,058		27,009				302					3.27
(1V04) (646) Pittsburgh, PA	20,680			1,378		15,631	1,756			208	127		6.48		2.45
(1V04) (646A4) Heinz, PA (H. John Heinz III)	6,407			338		5,204	403			49	24				3.74
(1V04) (646GA) Belmont County, OH	1,793			85		1,470	94			4	1	0	2.36		2.86
(1V04) (646GB) Westmoreland County, PA	1,440			36		1,185	147			13	Ь	1	3.3		4.91
(1V04) (646GC) Beaver County, PA	1,356		97.20%	38		1,113	112			20	0	11	4.94	6.33	5.93
(1V04) (646GD) Washington County, PA	1,542			131		1,146				20	2		6.65		8.05
(1V04) (646GE) Fayette County, PA (1V04) (693) Wilkes-Barre, PA HCS	1,520 22,019		96.58% 95.36%	52 1,022		1,260 18,594	1,199			144	52		3.83 2.75		4.52 5.69
(1V04) (693) Wilkes-Barre, PA	15,338			869			890			127	36			7.23	7.25
(1V04) (693) Wilkes-Balle, FA (1V04) (693B4) Allentown, PA	4,038			98		12,614 3,601	170			127	2		3.45		3.5
(1V04) (693GA) Sayre, PA	821			18		754	33			0	0		1.37	6.78	0.72
(1V04) (693GB) Williamsport, PA	1,048		97.23%	29		940	54			5	13		2.32	2.77	7.39
(1V04) (693GC) Tobyhanna, PA	134		99.25%	1	0.75%	107	10			0	0		3.47	13	5.07
(1V04) (693GF) Columbia County, PA	190			1	0.53%	184	4			0	0		0.24		3
(1V04) (693GG) Northampton County, PA	241		98.34%		1.66%	202	27		1	0	1	2			2.91
(1V04) (693QA) Wayne County, PA	209			2		192	11			0			1.49		17.75
(1V05) (540) Clarksburg, WV HCS	17,557			683		14,772				122	38				4.29
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	14,241		95.96%	576		11,961	952			107	35			6.88	3.59
(1V05) (540BU) Clarksburg, WV - VADOM	15		100.00%	0	0.00%	11	1	3		0	0	0			
(1V05) (540GA) Tucker County, WV	308		98.05%	6		259	20	23	4	0	1	1	5.67		1.27
(1V05) (540GB) Wood County, WV	1,337			65	4.86%	1,107	82			12	2	0	4.4	10.82	8.18
(1V05) (540GC) Braxton County, WV	611	603	98.69%	8	1.31%	536	28	39	7	1	0	0	3.69	13.75	2.92
(1V05) (540GD) Monongalia County, WV	986	961	97.46%	25	2.54%	859	58	44	23	2	0	0	4.05	1	4.19
(1V05) (540HK) Clarksburg, WV - Mobile	59	56	94.92%	3	5.08%	39	15	2	3	0	0	0	7.04	0	
(1V05) (512) Baltimore, MD HCS	37,122	34,321	92.45%	2,801	7.55%	30,340	1,830	2,151	1,663	550	229	359	3.07	12.3	10.01
(1V05) (512) Baltimore, MD	21,663	19,384	89.48%	2,279	10.52%	16,702	1,194	1,488	1,353	437	195	294	4.71	13.4	16.41
(1V05) (512A5) Perry Point, MD	5,368	5,134	95.64%	234	4.36%	4,694	230	210	125	53	18	38	2.18	12.48	5.42
(1V05) (512GA) Cambridge, MD	1,734	1,701	98.10%	33	1.90%	1,556	77	68	23	5	1	4	2.1	6.46	3.29
(1V05) (512GC) Glen Burnie, MD	1,546	1,503	97.22%	43	2.78%	1,354	76	73	12	14	5	12	4.36	10.25	7.34
(1V05) (512GD) Loch Raven, MD	2,758	2,644	95.87%	114	4.13%	2,381	103	160	97	12	2	3	1.31	6.71	2.86
(1V05) (512GE) Pocomoke City, MD	509	498	97.84%	11	2.16%	399	38	61	9	2	0	0	2.69	2	11.19
(1V05) (512GF) Eastern Baltimore County, MD	932	923	99.03%	9	0.97%	858	40	25	6	3	0	0	1.46	0	4.38
(1V05) (512GG) Fort Meade, MD	1,347	1,286	95.47%	61	4.53%	1,165	60	61	26	20	8	7	2.04	7.04	11.17
(1V05) (512PA) 512PA	35	29	82.86%	6	17.14%	26	3	0	4	2	0	0			8.89
(1V05) (512QA) Baltimore West Fayette Street, MD			99.11%	11		1,205	9		-	2	0	'		21.12	0.88
(1V05) (613) Martinsburg, WV HCS	28,692			1,428		24,116									6.44
(1V05) (613) Martinsburg, WV	20,330		94.27%	1,164		16,910	1,123			272	133		4.47	9.06	6.69
(1V05) (613BU) Martinsburg, WV - VADOM	535		99.63%	2		492	33			0	0	0			1.08
(1V05) (613GA) Cumberland, MD	1,199		95.75%	51		966	95			2	0	1	7.24		2.84
(1V05) (613GB) Hagerstown, MD	1,154		96.36%	42		1,015	56			3	4	1	3.47	1.98	6.35
(1V05) (613GC) Stephens City, VA	1,919	1,885	98.23%	34	1.77%	1,747	78	60	28	4	1	1	2.79	4.53	3.85

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Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: December 2019			Days or Less 3		30 Days 5										
(1V05) (613GD) Franklin, WV	73		100.00%	0		68	4	1	0	0	0	0			0
(1V05) (613GE) Petersburg, WV	368			6	11.4.4.1	335	18	9	5	1	0	0			
(1V05) (613GF) Harrisonburg, VA	1,228		97.56%	30		1,082	62	54	20	3	2		-		
(1V05) (613GG) Fort Detrick, MD	1,886			99		1,501	153	133		11	5	6			9.71
(1V05) (688) Washington, DC HCS	42,719					39,511	1,035	1,255		216	85				
(1V05) (688) Washington, DC	35,837		97.61%	857		32,913	906	1,161	538	207	76				
(1V05) (688GA) Fort Belvoir, VA	2,483			13		2,419	37	14	11	1	1	0			
(1V05) (688GB) Southeast Washington, DC	234		100.00%	0	0.0070	229	3	2	0	0	0	0	-		
(1V05) (688GD) Charlotte Hall, MD	1,028			4	0.39%	997	16	32	3 15	3	1	0	0.65 0.28		
(1V05) (688GE) Southern Prince Georges County, MD	2,042	2,023	99.07%	19	0.93%	1,963	20	32	15	3	U	'	0.20	4.09	0.44
(1V05) (688GF) Montgomery County, MD	757		96.70%	25	3.30%	673	27	32	13	5	7	0	1.36	6.52	5.45
(1V05) (688GG) Lexington Park, MD	253		100.00%	0	0.0070	249	3	1	0	0	0	0	****		0
(1V05) (688HK) Washington MOC	10		100.00%	0	0.0070	10	0	0	0	0	0	_			
(1V05) (688QA) Franklin Street, DC	75		100.00%	0	0.0070	58	15	2	0	0	0	_			3.88
(1V05) (517) Beckley, WV HCS	10,956			472		9,506	450	528		75					
(1V05) (517) Beckley, WV	9,890			446	-	8,568	397	479		73	17				
(1V05) (517GB) Greenbrier County, WV	573			3	****	527	25	18		1	0	0	=:::		4.73
(1V05) (517QA) Princeton, WV	493		95.33%	23		411	28	31	18	1	0	4	7.34		3.16
(1V05) (581) Huntington, WV HCS	21,856					18,508	1,178	1,220		222	80				
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	17,142	16,229	94.67%	913	5.33%	14,275	926	1,028	531	217	77	88	3.31	8.38	1.73
(1V05) (581GA) Prestonsburg, KY	1,521	1,506	99.01%	15	0.99%	1,429	40	37	10	4	0	1	0.76	1.26	4.85
(1V05) (581GB) Charleston, WV	2,622	2,605	99.35%	17	0.65%	2,273	196	136	12	1	3	1	3.35	2.03	4.64
(1V05) (581GG) Gallipolis, OH	385	382	99.22%	3	0.78%	372	7	3	3	0	0	0	0.6	13.2	2
(1V05) (581GH) Lenore, WV	175	173	98.86%	2	1.14%	148	9	16	2	0	0	0	5.13	0	0
(1V05) (581QA) Huntington Ninth Street, WV	11		100.00%			11	0	0		0	0				
(1V06) (558) Durham, NC HCS	43,002	38,621	89.81%	4,381	10.19%	33,480	2,253	2,888	2,338	1,069	498	476			6.41
(1V06) (558) Durham, NC	25,148		88.41%		11.59%	19,071	1,315	1,847		724	338				
(1V06) (558GA) Greenville, NC	8,581		87.83%		12.17%	6,577	445	515		265	133				
(1V06) (558GB) Raleigh, NC	1,803			94		1,497	105	107	80	12	2				
(1V06) (558GC) Morehead City, NC	1,412		93.56%	91	-	1,093	100	128		25	8	2	5.34	13	
(1V06) (558GD) Durham County, NC	1,505			68		1,332	55	50		14	5				5.68
(1V06) (558GE) Hillandale Road, NC	1,154		97.49%	29		1,012	59	54	26	2	0		3.6	7.41	
(1V06) (558GF) Wake County, NC	1,989			110		1,736	70	73		22	12			0.70	5.6
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,283 127		97.97% 96.85%	26	2.03%	1,059	93	105		5	0		4.42	2.66	
(1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS	45,111			2,319		37,042	2,828	2,922		450					
(1V06) (565) Fayetteville, NC	9,303		96.54%			8,369	2,626	331	249	430	16				
(1V06) (565GA) Jacksonville, NC	2,055			67		1,799	95	94	39	10	8	10			
(1V06) (565GC) Wilmington, NC	7,403		97.12%	213		6,194	533	463		53	13				3.01
(1V06) (565GD) Hamlet, NC	7,403		98.30%	13		655	62	34	8	2	13	21			
(1V06) (565GE) Robeson County, NC	1,038		99.13%			936	46	47	9	0	0				
(1V06) (565GF) Goldsboro, NC	962		94.59%	52		837	42	31	50	1	0	-	9.47		
(1V06) (565GG) Lee County, NC	1,389		93.09%	96		1,041	112	140		17	1	0			
(1V06) (565GH) Brunswick County, NC	631	626		5		596	20	10		0	0				
(1V06) (565GJ) Jacksonville 2, NC	471			3		436	16	16		1	0	0			
(1V06) (565GL) Cumberland County, NC	18,820		92.57%			14,288	1,487	1,647	965	263	70	100			7.27
(1V06) (565GM) Jacksonville 3, NC	561		99.11%			517	19	20		0	1	0			2.35
(1V06) (565MB) IDES Fort Bragg	72		100.00%	0		68	4	0	0	0	0			1.88	
(1V06) (565MD) IDES Camp Lejeune	135		100.00%	0	0.00%	134	1	0	0	0	0	0		0.11	
												_	-	+	_
(1V06) (565QA) Robeson Street, NC	689	689	100.00%	0	0.00%	689	0	0	0	0	0	0			
(1V06) (565QA) Robeson Street, NC (1V06) (565QD) Raeford Road, NC	689 688		100.00% 96.08%	0 27		689 473	108	0 80		2	0			6.81	
		661		27								0		6.81	

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: December 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(1V06) (590) Hampton, VA HCS	31,625	28,013	88.58%	3,612	11.42%	24,088	1,762	2,163	1,918	768	385	541	16.58	17.24	8.44
(1V06) (590) Hampton, VA	26,644	23,623	88.66%	3,021	11.34%	20,341	1,438	1,844	1,569	671	323	458	19.66	16.61	6.65
(1V06) (590BU) Hampton, VA - VADOM	44	44	100.00%	0	0.00%	44	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	2,278	1,961	86.08%	317	13.92%	1,653	184	. 124	140	73	59	45	11.71	21.59	18.34
(1V06) (590GC) Albemarle, NC	744	733	98.52%	11	1.48%	644	47	42	7	4	0	0	3.69	0	3.08
(1V06) (590GD) Chesapeake, VA	1,690	1,578	93.37%	112	6.63%	1,382	83	113	59	12	3	38	9.37	3.25	9.83
(1V06) (590MA) IDES Portsmouth	56	10	17.86%	46	82.14%	5	0	5	43	3	0	0		46.86	
(1V06) (590MB) IDES Langley	84	27	32.14%	57	67.86%	9	1	17	52	5	0	0		39.37	
(1V06) (590MC) IDES Fort Eustis	85	37	43.53%	48	56.47%	10	9	18	48	0	0	0		31.71	32.63
(1V06) (637) Asheville, NC HCS	30,348	28,027	92.35%	2,321	7.65%	23,553	1,831	2,643	1,463	538	127	193	5.5	10.48	5.69
(1V06) (637) Asheville, NC (Charles George)	24,581	22,632	92.07%	1,949	7.93%	19,029	1,439	2,164	1,208	458	105	178	4.42	10.66	5.74
(1V06) (637BU) Asheville, NC - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(1V06) (637GA) Franklin, NC	1,298	1,138	87.67%	160		993	71	74	106	38	11	5	11	11.75	
(1V06) (637GB) Rutherford County, NC	1,276			96		994	89			24	5	4	7.79	9.7	
(1V06) (637GC) Hickory, NC	3,192		96.37%	116		2,536	232			18	6		4.32		
(1V06) (652) Richmond, VA HCS	47,993			2,541		39,335				522	213				
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	41,653	39,255	94.24%	2,398	5.76%	33,851	2,747	2,657	1,513	502	205	178	6.25	8.21	5.53
(1V06) (652GA) Fredericksburg, VA	2,090	2,054	98.28%	36		1,837	128	89	30	4	2	0	3.11	5.8	2.88
(1V06) (652GB) Fredericksburg 2, VA	1,756	1,706	97.15%	50	2.85%	1,479	122	105	38	8	3	1	3.78	6.87	4.84
(1V06) (652GE) Charlottesville, VA	1,804	1,761	97.62%	43	2.38%	1,592	95	74	32	4	3	4	1.85	9.88	3.08
(1V06) (652GF) Emporia, VA	690	676		14	2.03%	576	60			4	0	0	3.22	3.75	6.42
(1V06) (658) Salem, VA HCS	27,558	26,399	95.79%	1,159	4.21%	23,143	1,621	1,635	733	253	83	90	3.12	9.44	2.72
(1V06) (658) Salem, VA	21,495	20,401	94.91%	1,094	5.09%	17,602	1,370	1,429	680	246	81	87	4.4	9.72	2.16
(1V06) (658BU) Salem, VA - VADOM	18		100.00%	0	0.0070	16			0	0	0				
(1V06) (658GA) Tazewell, VA	423		99.05%	4	0.95%	394	17		4	0	0	, ,	1.92		1.42
(1V06) (658GB) Danville, VA	1,648		98.24%	29	-	1,439	93			5	1	2			
(1V06) (658GC) Lynchburg, VA	1,719		99.30%	12		1,604	52			0	1	0	1.84	3.36	
(1V06) (658GD) Staunton, VA	995			7	0.7070	923	34			2	0	1	2.55	1.83	
(1V06) (658GE) Wytheville, VA	1,260		98.97%	13		1,165	53			0	0	1	0.95		
(1V06) (659) Salisbury, NC HCS	59,742			4,988		46,249				1,118	478				
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	21,142		93.62%	1,349		16,948	1,376			287	92		4.14	7.54	
(1V06) (659BY) Kernersville, NC	17,339			1,940		12,912	1,296			522	282		7.3		
(1V06) (659BZ) South Charlotte, NC	18,527	16,942		1,585		14,266	1,207			297	98		3.85		5.99
(1V06) (659GA) North Charlotte, NC	2,734			114		2,123				12	6		2.08	8.36	
(2V07) (508) Atlanta, GA HCS	68,530					56,793				827	168				
(2V07) (508) Atlanta, GA	31,139		92.54%	2,323		24,527	1,841			516	82		3.97	10.23	
(2V07) (508GA) Fort McPherson, GA	5,770			263		4,987	238			56	17		2.23		
(2V07) (508GE) Oakwood, GA	3,279			128		2,863	140			37	3	4	2.09		
(2V07) (508GF) Austell, GA	1,422		99.16%	12		1,351	34			1	3	1	1.94	1.94	1.55
(2V07) (508GG) Stockbridge, GA	2,326			18		2,089	136 130			2	2		3.05	3.09	
(2V07) (508GH) Lawrenceville, GA (2V07) (508GI) Newnan, GA	3,000 1,548		97.83% 99.22%	65 12		2,683	55			2	0		2.16	5.3 5.26	
(2V07) (508GJ) Newhall, GA	1,178			12		1,434	57			0	2	·	1.24	4.27	
(2V07) (508GK) Carrollton, GA (Trinka Davis	2,545			177		1,942	177			29	7	13	3.44	13.47	1.9
Village) (2V07) (508GL) Rome, GA	964	952	98.76%	12	1.24%	901	23	28	3 7	4	1	0	1.24	1.98	0.91
(2V07) (508GO) Northeast Cobb County, GA	1,046		98.47%	16		966	25			3	0		2.41	6.64	1.03
(2V07) (508QB) East Point, GA	480			2		462	6			0	0		=	5.64	0.89
(2V07) (508QC) Henderson Mill, GA	2,173		99.77%	5		2,113	28			0	0	-			1.1
(2V07) (508QD) Fulton County, GA	348		100.00%	0		242	82			0	0	·		4.25	
(2V07) (508QE) Gwinnett County, GA	1,262			13		1,192	35			1	0		1.19		2.08
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	10,050		90.94%	911		7,970	542			177	50		2.05		
	,	,				, -		1		1	1				

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Period Ending: December 2019			Days or Less 3		30 Days 5										
(2V07) (509) Augusta, GA HCS	28,391	26,551	93.52%	1,840	6.48%	23,238	1,490	1,823	1,224	317	134	165	5.11	9.65	5.84
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	11,953	10,947	91.58%	1,006	8.42%	9,501	633	813	551	230	111	114	0	11.51	3.19
(2V07) (509A0) Augusta Uptown, GA	13,192	12,486	94.65%	706	5.35%	10,903	721	862	559	82	22	43	5.68	5.63	6.9
(2V07) (509GA) Athens, GA	1,735	1,656	95.45%	79	4.55%	1,486	67	103	69	4	1	5	5.75	7.36	1.41
(2V07) (509GB) Aiken, SC	994	976	98.19%	18	1.81%	886	55	35	15	0	0	3	3.86		2.5
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	517			31	6.00%	462	14		30	1	0	0			1.9
(2V07) (521) Birmingham, AL HCS	44,129			1,880			2,078			360	93				
(2V07) (521) Birmingham, AL	21,438			1,080		18,337	935		749	208	52				1.88
(2V07) (521GA) Huntsville, AL	6,210			301	4.85%	5,310	330		235	49	15	2			2.51
(2V07) (521GC) Florence, AL (2V07) (521GD) Rainbow City, AL	1,633 1,163		99.63% 99.83%	2	0.37%	1,456 1,028	122 100		2	0	0	0	2.87	0.06	0.7 2.24
(2V07) (521GE) Oxford, AL	1,669		98.92%	18	1.08%	1,551	57	43	18	0	0	0	1.32		2.39
(2V07) (521GE) Oxloid, AE	939			3	0.32%	905	23		2	1	0	0		1.66	1.02
(2V07) (521GG) Bessemer, AL	791			32	4.05%	694	33		25	6	1	0			4.01
(2V07) (521GH) Childersburg, AL	1,126			3	0.27%	1,105	9	9	3	0	0	0			0.48
(2V07) (521GI) Guntersville, AL	1,515			6	0.40%	1,417	70	22	4	0	0	2		2.34	2.65
(2V07) (521GJ) Birmingham 7th Avenue South, AL			94.26%	347	5.74%	5,093	298	308	238	71	23	15		7.99	1.89
(2V07) (521QA) Callahan, AL	1,599	1,517	94.87%	82	5.13%	1,347	101	69	53	24	2	3		5.39	
(2V07) (534) Charleston, SC HCS	51,344	50,621	98.59%	723	1.41%	46,897	2,161	1,563	593	96	17	17	1.12	4.64	1.24
(2V07) (534) Charleston, SC (Ralph H. Johnson)	24,346	23,803	97.77%	543	2.23%	21,827	1,074	902	446	70	15	12	1.11	4.81	0.7
(2V07) (534BY) Savannah, GA	7,332	7,275	99.22%	57	0.78%	6,783	310	182	49	5	1	2	1.25	3.22	2.43
(2V07) (534GB) Myrtle Beach, SC	2,230	2,225	99.78%	5	0.22%	2,138	59	28	3	2	0	0	0.84	4.52	1.12
(2V07) (534GC) Beaufort, SC	2,010	2,004	99.70%	6	0.30%	1,875	86	43	5	0	0	1	1.33	4.62	1.22
(2V07) (534GD) Goose Creek, SC	4,011	3,972	99.03%	39	0.97%	3,529	263	180	34	5	0	0	1.68	5.21	1.75
(2V07) (534GE) Hinesville, GA	4,206			17	0.40%	4,085	75	29	11	4	1	1	0.77		0.84
(2V07) (534GF) Trident 1, SC	1,492		99.93%	1	0.07%	1,457	25		1	0	0	0			
(2V07) (534QA) Market Commons, SC	4,552		98.79%	55		4,064	245		44	10	0	1	1.85		1.76
(2V07) (534QB) Trident 2, SC	795		100.00%	0	0.00%	770	23		0	0	0	0		0.5	0.8
(2V07) (534QC) Charleston City Hall Lane, SC	370		100.00%	0	0.00%	369	1	0	0	0	0	0			
(2V07) (544) Columbia, SC HCS	54,100					44,862	3,116			416	204				
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	34,880		93.92%	2,122		28,126	2,097	2,535	1,413	299	168	242			4.69
(2V07) (544BZ) Greenville, SC	6,399		95.36%	297	4.64%	5,470						42	2.23	10.64	5.72
(2V07) (544GB) Florence, SC	2,633	2,594					326		165	71	19			- 12	
(2V07) (544GC) Rock Hill, SC	0.075			39		2,414	106	74	26	4	3	6	1.54		3.95
(2)/07) (5/4CD) Andorson CC	2,675	2,635	98.50%	40	1.50%	2,414 2,454	106 108	74 73	26 27	4 8	3	6 5	1.54 3.2	10.11	2.98
(2V07) (544GD) Anderson, SC	2,965	2,635 2,826	98.50% 95.31%	40 139	1.50% 4.69%	2,414 2,454 2,390	106 108 210	74 73 226	26 27 116	4 8 17	3 0 3	6 5 3	1.54 3.2 2.37	10.11	2.98 8.68
(2V07) (544GE) Orangeburg, SC	2,965 1,293	2,635 2,826 1,283	98.50% 95.31% 99.23%	40 139 10	1.50% 4.69% 0.77%	2,414 2,454 2,390 1,180	106 108 210 53	74 73 226 50	26 27 116 6	4 8 17 4	3 0 3 0	6 5 3 0	1.54 3.2 2.37 2.53	10.11	2.98 8.68 2.18
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC	2,965 1,293 1,516	2,635 2,826 1,283 1,477	98.50% 95.31% 99.23% 97.43%	40 139	1.50% 4.69% 0.77% 2.57%	2,414 2,454 2,390 1,180 1,319	106 108 210 53 83	74 73 226 50 75	26 27 116 6 30	4 8 17	3 0 3	6 5 3 0	1.54 3.2 2.37 2.53 3.04	10.11	2.98 8.68 2.18 6.83
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC	2,965 1,293 1,516 1,512	2,635 2,826 1,283 1,477 1,505	98.50% 95.31% 99.23% 97.43% 99.54%	40 139 10	1.50% 4.69% 0.77% 2.57% 0.46%	2,414 2,454 2,390 1,180 1,319 1,376	106 108 210 53 83 96	74 73 226 50 75 33	26 27 116 6 30 7	4 8 17 4 6	3 0 3 0	6 5 3 0	1.54 3.2 2.37 2.53 3.04 1.43	10.11 8.3 0.57	2.98 8.68 2.18
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile	2,965 1,293 1,516	2,635 2,826 1,283 1,477 1,505	98.50% 95.31% 99.23% 97.43% 99.54% 83.70%	40 139 10 39 7	1.50% 4.69% 0.77% 2.57% 0.46% 16.30%	2,414 2,454 2,390 1,180 1,319 1,376	106 108 210 53 83	74 73 226 50 75 33	26 27 116 6 30 7	4 8 17 4 6	3 0 3 0	6 5 3 0 0 0	1.54 3.2 2.37 2.53 3.04 1.43	10.11 8.3 0.57 17.38	2.98 8.68 2.18 6.83
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile	2,965 1,293 1,516 1,512 227	2,635 2,826 1,283 1,477 1,505 190 20,183	98.50% 95.31% 99.23% 97.43% 99.54% 83.70%	40 139 10 39 7 37	1.50% 4.69% 0.77% 2.57% 0.46% 16.30%	2,414 2,454 2,390 1,180 1,319 1,376	106 108 210 53 83 96 37	74 73 226 50 75 33 20	26 27 116 6 30 7	4 8 17 4 6 0	3 0 3 0 3 0 8	6 5 3 0 0 0 5 136	1.54 3.2 2.37 2.53 3.04 1.43	0.57 17.38 14.44	2.98 8.68 2.18 6.83 2.41
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS	2,965 1,293 1,516 1,512 227 21,774	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38%	40 139 10 39 7 37 1,591	1.50% 4.69% 0.77% 2.57% 0.46% 16.30%	2,414 2,454 2,390 1,180 1,319 1,376 133	106 108 210 53 83 96 37	74 73 226 50 75 33 20	26 27 116 6 30 7 17	4 8 17 4 6 0 7	3 0 3 0 3 0 8 158	6 5 3 0 0 0 5 136	1.54 3.2 2.37 2.53 3.04 1.43	0.57 17.38 14.44	2.98 8.68 2.18 6.83 2.41
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson)	2,965 1,293 1,516 1,512 227 21,774 12,712	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86%	40 139 10 39 7 37 1,591	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989	106 108 210 53 83 96 37 1,077	74 73 226 50 75 33 20 1,117 676	26 27 116 6 30 7 17 879 584	4 8 17 4 6 0 7 418 320	3 0 3 0 3 0 8 158	6 5 3 0 0 0 5 136	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01	0.57 17.38 14.44 15.94 13.15	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40%	40 139 10 39 7 37 1,591 1,096	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595	106 108 210 53 83 96 37 1,077 656	74 73 226 50 75 33 20 1,117 676	26 27 116 6 30 7 17 879 584 117	4 8 17 4 6 0 7 418 320 43	3 0 3 0 3 0 8 158	6 5 3 0 0 0 5 136 100 21	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01	0.57 17.38 14.44 15.94 13.15 7.32	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40%	40 139 10 39 7 37 1,591 1,096	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541	106 108 210 53 83 96 37 1,077 656 171	74 73 226 50 75 33 20 1,117 676 173 110 5	26 27 116 6 30 7 17 879 584 117	4 8 17 4 6 0 7 418 320 43	3 0 3 0 3 0 8 158	6 5 3 0 0 0 5 136 100 21	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894 635	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626 1,211	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40%	40 139 10 39 7 37 1,591 1,096 226 125	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42% 2.96%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541 615	106 108 210 53 83 96 37 1,077 656 171 118	74 73 226 50 75 33 20 1,117 676 173 110 5	26 27 116 6 30 7 17 879 584 117 84	4 8 17 4 6 0 7 418 320 43 28	3 0 3 0 3 0 8 158	6 5 3 0 0 0 5 136 100 21 5	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3 1.44 5.63	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6 4.28	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87 3.66
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894 635 1,248	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626 1,211 1,237	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40% 98.58% 97.04% 97.48%	40 139 10 39 7 37 1,591 1,096 226 125 9 37 32	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42% 2.96% 2.52%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541 615 1,096	106 108 210 53 83 96 37 1,077 656 171 118 6 53 33	74 73 226 50 75 33 20 1,117 676 173 110 5 62 33 58	26 27 116 6 30 7 17 879 584 117 84 5	4 8 17 4 6 0 7 418 320 43 28 3 6 6	3 0 3 0 3 0 8 158 92 45 8 1 6	6 5 3 0 0 0 5 136 100 21 5 0 1	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3 1.44 5.63	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6 4.28 1.97	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87 3.66 2.66
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557GH) Perry, GA	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894 635 1,248 1,269	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626 1,211 1,237 785	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40% 98.58% 97.04% 97.48%	40 139 10 39 7 37 1,591 1,096 226 125 9 37 32	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42% 2.96% 2.52% 7.76%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541 615 1,096 1,171 687	106 108 210 53 83 96 37 1,077 656 171 118 6 53 33 40	74 73 226 50 75 33 20 1,117 676 173 110 5 62 33 58 1,593	26 27 116 6 30 7 17 879 584 117 84 5 24	4 8 17 4 6 0 7 418 320 43 28 3 6	3 0 3 0 3 0 8 158 92 45 8 1 6	6 5 3 0 0 0 5 136 100 21 5 0 1	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3 1.44 5.63 3.14 6.86	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6 4.28 1.97 31.36	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87 3.66 2.66 3.33 27.86
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557GH) Perry, GA	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894 635 1,248 1,269 851 23,632 5,760	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626 1,211 1,237 785 21,992 5,309	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40% 97.04% 97.48% 92.24% 93.06% 92.17%	40 139 10 39 7 37 1,591 1,096 226 125 9 37 32 66 1,640 451	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42% 2.96% 2.52% 7.76% 6.94% 7.83%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541 615 1,096 1,171 687 19,111 4,438	106 108 210 53 83 96 37 1,077 656 171 118 6 53 33 40 1,288	74 73 226 50 75 33 20 1,117 676 173 110 5 62 33 58 1,593 449	26 27 116 6 30 7 17 879 584 117 84 5 24 23 42 1,043	4 8 17 4 6 0 7 418 320 43 28 3 6 6 12	3 0 3 0 3 0 8 158 92 45 8 1 6	6 5 3 0 0 0 5 136 100 21 5 0 1 2 7	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3 1.44 5.63 3.14 6.86 5.72 0	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6 4.28 1.97 31.36 10.88	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87 3.66 2.66 3.33 27.86 6.86 5.8
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA (2V07) (619) Central Alabama HCS (2V07) (619) Montgomery, AL (Central Alabama) (2V07) (619A4) Tuskegee, AL (Central Alabama)	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894 635 1,248 1,269 851 23,632	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626 1,211 1,237 785 21,992 5,309	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 92.69% 91.38% 92.86% 93.40% 98.58% 97.04% 97.48% 92.24%	40 139 10 39 7 37 1,591 1,096 226 125 9 37 32 66	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42% 2.96% 2.52% 7.76% 6.94% 7.83%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541 615 1,096 1,171 687	106 108 210 53 83 96 37 1,077 656 171 118 6 53 33 40	74 73 226 50 75 33 20 1,117 676 173 110 5 62 33 58 1,593	26 27 116 6 30 7 17 879 584 117 84 5 24 23	4 8 17 4 6 0 7 418 320 43 28 3 6 6	3 0 3 0 3 0 8 158 92 45 8 1 6 1 5	6 5 3 0 0 0 5 136 100 21 5 0 1 2 7 129	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3 1.44 5.63 3.14 6.86 5.72 0	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6 4.28 1.97 31.36 10.88 10.83	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87 3.66 2.66 3.33 27.86 6.86
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC (2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA (2V07) (619) Central Alabama HCS (2V07) (619) Montgomery, AL (Central Alabama)	2,965 1,293 1,516 1,512 227 21,774 12,712 3,165 1,894 635 1,248 1,269 851 23,632 5,760	2,635 2,826 1,283 1,477 1,505 190 20,183 11,616 2,939 1,769 626 1,211 1,237 785 21,992 5,309 5,919	98.50% 95.31% 99.23% 97.43% 99.54% 83.70% 91.38% 92.86% 93.40% 98.58% 97.04% 97.48% 92.24% 93.06% 92.17% 94.04%	40 139 10 39 7 37 1,591 1,096 226 125 9 37 32 66 1,640 451 375 177	1.50% 4.69% 0.77% 2.57% 0.46% 16.30% 7.31% 8.62% 7.14% 6.60% 1.42% 2.96% 2.52% 7.76% 6.94% 7.83%	2,414 2,454 2,390 1,180 1,319 1,376 133 17,989 10,284 2,595 1,541 615 1,096 1,171 687 19,111 4,438	106 108 210 53 83 96 37 1,077 656 171 118 6 53 33 40 1,288	74 73 226 50 75 33 20 1,117 676 173 110 5 62 33 58 1,593 449	26 27 116 6 30 7 17 879 584 117 84 5 24 23 42 1,043	4 8 17 4 6 0 7 418 320 43 28 3 6 6 12	3 0 3 0 3 0 8 158 92 45 8 1 6 1 5	6 5 3 0 0 0 5 136 100 21 5 0 1 2 7 129	1.54 3.2 2.37 2.53 3.04 1.43 3.03 2.03 3.01 3.3 1.44 5.63 3.14 6.86 5.72 0 4.65	10.11 8.3 0.57 17.38 14.44 15.94 13.15 7.32 6 4.28 1.97 31.36 10.88 10.83 10.02 20.91	2.98 8.68 2.18 6.83 2.41 9.12 6.23 12.94 11.87 3.66 2.66 3.33 27.86 6.86 5.8

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (619GE) Monroe County, AL	342	331	96.78%	11	3.22%	313	5	-	10	1	0	0	1.28		6.64
(2V07) (619GF) Central Alabama Montgomery, AL	4,377	4,206	96.09%	171	3.91%	3,665	308	233	115	35	16	5	3.83	7.23	2.13
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	18	18	100.00%	0	0.00%	18	0	0	0	0	0	0			
(2V07) (619QA) Dothan 2, AL	1,316	1,229	93.39%	87	6.61%	1,051	77	101	68	9	7	3			11.58
(2V07) (619QB) Fort Benning, GA	1,843	·	94.74%	97		1,564	64			12	4	10	5.32		2.76
(2V07) (679) Tuscaloosa, AL HCS	9,142	· · · · · · · · · · · · · · · · · · ·		633							20				
(2V07) (679) Tuscaloosa, AL	8,905		92.91%	631	7.09%	7,232	464	578		75	20			7.59	8.67
(2V07) (679BU) Tuscaloosa, AL - VADOM	72		100.00%	0	0.00%	72	0		0	0	0	0			
(2V07) (679GA) Selma, AL	125		99.20%	1	0.80%	120	3	1	0	1	0	0	0.58	0	4.5
(2V07) (679HK) Tuscaloosa, AL - Mobile	40	39		1	2.50%	31	4	4	1	0	0	0	5.35		
(2V08) (516) Bay Pines, FL HCS	73,381	69,738		3,643		61,263	4,032			538	225				
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	40,083	38,254		1,829	4.56%	33,588	2,226		1,358	291	76		3.11	7.18	
(2V08) (516BZ) Lee County, FL	16,638	15,685		953			956		691	124	66			7.69	7.79
(2V08) (516GA) Sarasota, FL (2V08) (516GB) St. Petersburg, FL	3,183	3,107 657	97.61% 95.91%	76 28		2,822 593	152 25			6	0		3.66	0.84 2.23	5.53 7.71
(2V08) (516GC) Palm Harbor, FL	2,312			73		1,952	130			13	2	-	4.33	0.99	
(2V08) (516GC) Palm Harbor, FL (2V08) (516GD) Bradenton, FL	3,848	2,239 3,496		352		3,020	213			58	72			10.16	
(2V08) (516GE) Port Charlotte, FL	2,521	2,297	91.11%	224		1,928	174			36	6	32		29.16	
(2V08) (516GF) Naples, FL	2,321	2,237		97	4.09%	2,058	106			8	1	2	4.06	3.16	
(2V08) (516GH) Sebring, FL	1,740	· ·		11	0.63%	1,634	50			1	0	1	1.08	4.73	
(2V08) (546) Miami, FL HCS	45,344	42,410				37,949	2,041			548	324	282			
(2V08) (546) Miami, FL (Bruce W. Carter)	27,742			2,015		22,954	1,224			373	247		3.9		
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	12,019			798	6.64%		526			167	70				3.31
(2V08) (546GA) Miami Flagler, FL	37	36	97.30%	1	2.70%	35	0	1	0	0	0	1	9.3		
(2V08) (546GB) Key West, FL	842	831	98.69%	11	1.31%	754	45	32	8	2	0	1	3.59	2.38	3.21
(2V08) (546GC) Homestead, FL	1,841	1,776	96.47%	65	3.53%	1,567	97	112	57	2	2	4	4.35	4.85	5.93
(2V08) (546GD) Pembroke Pines, FL	752	738	98.14%	14	1.86%	644	49	45	8	2	2	2	3.98	10.11	4.75
(2V08) (546GE) Key Largo, FL	260	250	96.15%	10		228	11		6	1	0	3	4.8	13.54	5.59
(2V08) (546GF) Hollywood, FL	1,102			19		996	50			1	3	0	2.51	1.48	
(2V08) (546GH) Deerfield Beach, FL	749			1	0.13%		39			0	0		2.28	0.68	2.09
(2V08) (548) West Palm Beach, FL HCS	47,863			1,589			2,339			234	98				
(2V08) (548) West Palm Beach, FL	38,862	37,344		1,518			2,065			229	93			6.18	
(2V08) (548GA) Fort Pierce, FL	1,713			10		1,659	26			0	0	0	1.19		
(2V08) (548GB) Delray Beach, FL	1,862	1,835		27	1.45%		67			3	1	3	6.6	1.43	
(2V08) (548GC) Stuart, FL	1,989		99.90%	2			51	_		0	0		0.27 1.33	0.08	
(2V08) (548GD) Boca Raton, FL (2V08) (548GE) Vero Beach, FL	1,227	1,225		2	0.16%		27			0	0	0	1.33	2.06	1.71
(2V08) (548GE) Vero Beach, FL	613			2	0.11%		56			0	0	0		7.72	
(2V08) (548QA) Port Saint Lucie, FL	654	628		26		538	43			1	4	0		7.12	8.16
(2V08) (573) Gainesville, FL HCS	82,214			4,681						955	305				
(2V08) (573) Gainesville, FL (Malcom Randall)	23,505			1,317		19,238	1,364			274	111	67		7.65	
(2V08) (573A4) Lake City, FL	8,023	7,757		266		6,994	353			59	21	25		8.23	
(2V08) (573BY) Jacksonville 1, FL	10,056	8,863		1,193		7,177	721			277	60		6.25	14.45	
(2V08) (573GA) Valdosta, GA	1,625	1,586		39			106		28	7	1	3		12.84	5.44
(2V08) (573GD) Ocala, FL	2,375	2,323	97.81%	52	2.19%	2,109	113	101	39	7	3	3	2.61	4.1	6.66
(2V08) (573GE) Saint Augustine, FL	2,642	2,569	97.24%	73	2.76%	2,257	195	117	63	6	3	1	2.4	7.69	3.78
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	8,369	8,080	96.55%	289	3.45%	7,211	448	421	235	33	12	9	4.18	4.72	1.5
(2V08) (573GI) The Villages, FL	9,005	8,391	93.18%	614	6.82%	6,821	851	719	388	156	44	26	6.61	8.86	5.77
(2V08) (573GJ) St. Marys, GA	873	846	96.91%	27	3.09%	752	59	35	18	4	2	3	3.07	0	10.14
(2V08) (573GK) Marianna, FL	1,053	1,049	99.62%	4	0.38%	971	49	29	4	0	0	0	1.99	7.75	2.04
(2V08) (573GL) Palatka, FL	922	906	98.26%	16	1.74%	789	67	50	12	4	0	0	3.06	4.43	6.41
(2V08) (573GM) Waycross, GA	695	684	98.42%	11	1.58%	630	32	22	7	0	0	4	2.45	23.48	1.92

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
(2V08) (573GN) Perry, FL	286	285	99.65%	1	0.35%	273	11	1	1	0	0	0	1.17	1	1.05
(2V08) (573QA) Gainesville 1-16th Street, FL	203	203	100.00%	0	0.00%	201	1	1	0	0	0	0			0.43
(2V08) (573QB) Gainesville 2-98th Street, FL	503	485	96.42%	18	3.58%	400	44	41	13	2	1	2		5.72	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,060	934	88.11%	126	11.89%	729	41	164	84	4	6	32		12.93	11.78
(2V08) (573QD) Gainesville 4-64th Street (O), FL	953	912	95.70%	41	4.30%	745	91	76	34	4	1	2		5.86	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	941	840	89.27%	101	10.73%	651	83	106	77	18	4	2		9.89	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	52	. 52	100.00%	0	0.00%	42	3	7	0	0	0	0			0.68
(2V08) (573QG) Jacksonville Southpoint, FL	4,898	4,652	94.98%	246	5.02%	3,970	376	306	160	49	17	20	3.77	9.45	8.32
(2V08) (573QH) Ocala West, FL	1,135	1,006	88.63%	129	11.37%	936	35	35	98	25	4	2		7.74	
(2V08) (573QJ) Jacksonville 2, FL	2,207	2,090	94.70%	117	5.30%	1,877	124	89	55	26	15	21	3.24	9.96	7.49
(2V08) (573QK) Lake City Commerce Drive, FL	833	832	99.88%	1	0.12%	734	65	33	0	0	0	1	7.37	0	
(2V08) (672) San Juan, PR HCS	65,879	63,224	95.97%	2,655	4.03%	56,964	3,144	3,116	1,599	602	243	211	2.75	7.77	4.12
(2V08) (672) San Juan, PR	46,457	44,453	95.69%	2,004	4.31%	39,863	2,245	2,345	1,157	461	192	194	3.1	7.91	4.27
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	7,928	7,636	96.32%	292	3.68%	6,974	389	273	218	58	13	3	1.82	7.15	1.68
(2V08) (672BZ) Mayaguez, PR	6,561			258		5,788	249	266		64	27	8			
(2V08) (672GA) Saint Croix, VI	214	. 210	98.13%	4	1.87%	203	2	5	2	1	1	0	0.68	22.83	7.64
(2V08) (672GB) Saint Thomas, VI	235	231	98.30%	4	1.70%	206	13	12	0	1	0	3	1.53	40	18.3
(2V08) (672GC) Arecibo, PR	2,019	1,967	97.42%	52	2.58%	1,802	71	94	40	7	5	0	2.81	4.98	5.81
(2V08) (672GD) Ceiba, PR	1,449	1,420	98.00%	29	2.00%	1,249	108	63	12	10	4	3	4.67	12.25	2.69
(2V08) (672GE) Guayama, PR	747	735	98.39%	12	1.61%	663	32	40	11	0	1	0	1.69	7.67	5.99
(2V08) (672QA) Comerio, PR	132	132	100.00%	0	0.00%	108	22	2	0	0	0	0	3.42	5.5	
(2V08) (672QB) Utuado, PR	78	78	100.00%	0	0.00%	52	11	15	0	0	0	0	6.21	0	
(2V08) (672QC) Vieques, PR	59	59	100.00%	0	0.00%	56	2	1	0	0	0	0	1.51	0	
(2V08) (673) Tampa, FL HCS	73,892	70,398	95.27%	3,494	4.73%	60,825	4,408	5,165	2,736	449	161	148	3.93	7.68	3.55
(2V08) (673) Tampa, FL (James A. Haley)	29,196	27,646	94.69%	1,550	5.31%	23,429	1,759	2,458	1,323	159	35	33	2.54	7.89	1
(2V08) (673BV) Tampa, FL - VADOM	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	6,201	5,952	95.98%	249	4.02%	5,244	406	302	179	58	7	5	2.77	6.2	4.4
(2V08) (673GB) Lakeland, FL	2,297	2,247	97.82%	50	2.18%	1,994	140	113	44	5	0	1	3.37	4	0
(2V08) (673GC) Brooksville, FL	2,783	2,702	97.09%	81	2.91%	2,281	198	223	76	3	0	2	4.58	4.82	5.03
(2V08) (673GF) Zephyrhills, FL	640	617	96.41%	23	3.59%	532	36	49	23	0	0	0	4.79	2.93	
(2V08) (673GG) South Hillsborough, FL	3,972	3,687	92.82%	285	7.18%	3,042	320	325	238	26	8	13	6.96	5.99	9.42
(2V08) (673GH) Lecanto, FL	1,967	1,952	99.24%	15	0.76%	1,880	37	35	14	1	0	0	0.95	4.56	1.34
(2V08) (673QA) Forty Sixth Street North, FL	1,721	1,704	99.01%	17	0.99%	1,344	155	205	17	0	0	0		3.9	10.53
(2V08) (673QB) Forty Sixth Street South, FL	9,605	9,324	97.07%	281	2.93%	8,412	446	466	164	49	34	34		6.73	2.2
(2V08) (673QC) West Lakeland, FL	1,890	1,775	93.92%	115	6.08%	1,468	124	183	94	18	1	2		5.1	6.88
(2V08) (673QD) Deer Park, FL	512	429	83.79%	83	16.21%	344	28	57	36	21	9	17		17.79	
(2V08) (673QE) Highway Nineteen, FL	596	528	88.59%	68	11.41%	463	44	21	16	9	32	11		13.57	
(2V08) (673QF) Winners Circle, FL	786	786	100.00%	0	0.00%	786	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	600	592	98.67%	8	1.33%	503	57	32	7	0	0	1			4.14
(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,235	3,092	95.58%	143	4.42%	2,781	144	167	128	13	1	1		6.38	
(2V08) (673QI) Medical View Lane, FL	348	343	98.56%	5	1.44%	306	24	13	4	0	1	0	0	3.19	2.99
(2V08) (673QJ) Hidden River, FL	7,530	7,009	93.08%	521	6.92%	6,003	490	516	373	87	33	28	5.16	12.72	2.45
(2V08) (675) Orlando, FL HCS	84,326	80,598	95.58%	3,728	4.42%	71,440	4,438	4,720	2,636	778	195	119	2.13	7.23	4.21
(2V08) (675) Orlando, FL	37,648	35,112	93.26%	2,536	6.74%	30,833	1,937	2,342	1,766	574	128	68	3.49	8.08	5.73
(2V08) (675BU) Orlando-Lake Nona, FL - VADOM	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(2V08) (675BV) Lake Baldwin, FL - VADOM	64	64	100.00%	0	0.00%	64	0	0	0	0	0	0			
(2V08) (675GA) Viera, FL	16,368	15,892	97.09%	476	2.91%	13,908	957	1,027	369	85	12	10	1.32	6.22	3.87
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	9,028	8,831	97.82%	197	2.18%	8,044	438	349	109	23	42	23	2.17	6.17	1.63
(2V08) (675GC) Kissimmee, FL	1,480	1,460	98.65%	20	1.35%	1,257	125	78	11	8	0	1	2.48	0	6.06
(2V08) (675GD) Deltona, FL	1,234	1,223	99.11%	11	0.89%	1,149	49	25	7	2	0	2	1.5	1.39	4.2
(2V08) (675GE) Tavares, FL	1,829	1,818	99.40%	11	0.60%	1,612	118	88	9	2	0	0	2.86	2.92	3.05
(2V08) (675GF) Clermont, FL	1,105	1,086	98.28%	19	1.72%	998	65	23	18	1	0	0	2.07	1.19	5.69

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
(2V08) (675GG) Lake Baldwin, FL	11,481	11 177	97.35%	304	2.65%	9,903	605	669	228	57	9	10	1.73	6.08	3.6
(2V08) (675QB) Port Orange, FL	11,401		100.00%	0		3,505	0	1		0	0	0	1.70	0.00	0.0
(2V08) (675QC) Westside Pavilion, FL	2,374		96.71%	78		2,166	63	'		16	3	4			3.72
(2V08) (675QD) Crossroads, FL	1,706			76		1,498	81	51		10	1	1		15.05	
(2V09) (596) Lexington, KY HCS	26,054			1,098		21,144	1,792			159	11	5	3.36		
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	10,665		97.44%	273		8,950	722			34	2		4.05		
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	10,904	10,152	93.10%	752	6.90%	8,276	800	1,076	644	99	7	2		8.92	1.54
(2V09) (596BU) Lexington-Leestown, KY - VADOM	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,130	2,072	97.28%	58	2.72%	1,788	159	125	35	22	1	0	3.03	5.91	3.61
(2V09) (596GB) Morehead, KY	572	571	99.83%	1	0.17%	555	8	8	0	1	0	0	0.78	1.76	2.77
(2V09) (596GC) Hazard, KY	584	583	99.83%	1	0.17%	548	16	19	1	0	0	0	2.06	1.14	0.02
(2V09) (596GD) Berea, KY	1,176			13		1,004	87	72		3	1	0	3.29		
(2V09) (603) Louisville, KY HCS	32,794	32,197		597		28,747	1,747			82	28		2.35		
(2V09) (603) Louisville, KY (Robley Rex)	17,417	17,030	97.78%	387		14,810	1,041	1,179	298	51	23	15	0.06	4.66	
(2V09) (603GA) Fort Knox, KY	1,824	1,805	98.96%	19	1.04%	1,655	91	59	16	1	2	0	1.97	4.3	2.92
(2V09) (603GB) New Albany, IN	2,400		99.17%	20	0.83%	2,227	99	54	18	2	0	0	1.55	0.23	2.97
(2V09) (603GC) Shively, KY	2,553	2,518	98.63%	35	1.37%	2,286	116	116	27	4	2	2	3.06	7.1	4.3
(2V09) (603GD) Stonybrook, KY	2,220	2,181	98.24%	39	1.76%	2,051	87	43	33	6	0	0	1.88	2.1	1.6
(2V09) (603GE) Newburg, KY	2,802	2,743	97.89%	59	2.11%	2,403	203	137	45	9	1	4	3.4	6.44	6.95
(2V09) (603GF) Grayson County, KY	1,937	1,916	98.92%	21	1.08%	1,795	59	62	14	7	0	0	1.56	2.75	4.58
(2V09) (603GG) Scott County, IN	858	851	99.18%	7	0.82%	785	31	35	5	1	0	1	2.38	2.5	1.9
(2V09) (603GH) Carrollton, KY	740	730	98.65%	10	1.35%	692	20	18	9	1	0	0	1.27	2.26	1.29
(2V09) (603MA) IDES Fort Knox	43	43	100.00%	0	0.00%	43	0	0	0	0	0	0		0	0
(2V09) (614) Memphis, TN HCS	35,633	34,348	96.39%	1,285	3.61%	30,975	1,643	1,730	842	231	97	115	2.11	7.31	4.2
(2V09) (614) Memphis, TN	23,596			1,036		20,239	1,147			181	93		1.57	7.06	
(2V09) (614GA) Tupelo, MS	1,136	1,109	97.62%	27	2.38%	998	57	54	12	1	3	11	2.94	7.12	11.19
(2V09) (614GB) Jonesboro, AR										'		- ''			
	687	677		10		589	39	49	6	3	0	1	3.46	0.7	5.64
(2V09) (614GC) Holly Springs, MS	322	320	99.38%	2	0.62%	298	14	49	6 2	3	0	1 0	3.46 1.76	0.7 1.62	5.64 1.92
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN	322 415	320 405	99.38% 97.59%	2	0.62% 2.41%	298 393	14 5	49 8 7	6 8 2 6	0 4	0 0	1	3.46 1.76 2.16	0.7 1.62 0	5.64 1.92 2.84
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN	322 415 1,694	320 405 1,671	99.38% 97.59% 98.64%	2 10 23	0.62% 2.41% 1.36%	298 393 1,592	14 5 53	49 8 7 26	6 6 2 7 6 18	0 4 4	0 0 0	1	3.46 1.76 2.16 1.54	0.7 1.62 0 0.34	5.64 1.92 2.84 3.52
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN	322 415 1,694 5,403	320 405 1,671 5,260	99.38% 97.59% 98.64% 97.35%	2 10 23 143	0.62% 2.41% 1.36% 2.65%	298 393 1,592 4,661	14 5 53 267	49 8 7 26 332	6 6 2 6 18 2 105	0 4 4 32	0 0 0 0 1	1 0 0 1 5	3.46 1.76 2.16 1.54 2.37	0.7 1.62 0 0.34 9.62	5.64 1.92 2.84 3.52 4.42
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN	322 415 1,694 5,403 1,528	320 405 1,671 5,260 1,507	99.38% 97.59% 98.64% 97.35% 98.63%	2 10 23 143 21	0.62% 2.41% 1.36% 2.65% 1.37%	298 393 1,592 4,661 1,415	14 5 53 267 41	49 8 7 26 332 51	6 6 2 6 18 105 14	0 4 4 32 4	0 0 0 0 0	1	3.46 1.76 2.16 1.54 2.37 1.13	0.7 1.62 0 0.34 9.62 9.07	5.64 1.92 2.84 3.52 4.42 1.28
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN	322 415 1,694 5,403 1,528 427	320 405 1,671 5,260 1,507 416	99.38% 97.59% 98.64% 97.35% 98.63% 97.42%	2 10 23 143 21 11	0.62% 2.41% 1.36% 2.65% 1.37% 2.58%	298 393 1,592 4,661 1,415 383	14 5 53 267 41	49 8 7 26 332 51	6 6 8 2 6 6 18 105 14 5 9	0 4 4 32 4 2	0 0 0 0 0 1	1 0 0 1 5 3	3.46 1.76 2.16 1.54 2.37 1.13 3.05	0.7 1.62 0 0.34 9.62 9.07	5.64 1.92 2.84 3.52 4.42 1.28 3.95
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR	322 415 1,694 5,403 1,528 427 252	320 405 1,671 5,260 1,507 416 250	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21%	2 10 23 143 21 11 2	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79%	298 393 1,592 4,661 1,415 383 234	14 5 53 267 41 17	49 8 7 26 332 51 16	6 6 2 6 18 2 105 14 5 9 2	0 4 4 32 4 2 0	0 0 0 0 0 1 0 0	1 0 0 1 5 3 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96	0.7 1.62 0 0.34 9.62 9.07	5.64 1.92 2.84 3.52 4.42 1.28 3.95
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN	322 415 1,694 5,403 1,528 427 252 173	320 405 1,671 5,260 1,507 416 250	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00%	2 10 23 143 21 11 2	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00%	298 393 1,592 4,661 1,415 383 234	14 5 53 267 41 17 3	49 8 7 26 332 51 16 13	6 6 8 2 6 18 18 2 105 14 5 9 6 2 0 0	0 4 4 32 4 2 0	0 0 0 0 1 0 0 0	1 0 0 1 5 3 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96	0.7 1.62 0 0.34 9.62 9.07 0	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR	322 415 1,694 5,403 1,528 427 252	320 405 1,671 5,260 1,507 416 250 173 35,538	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21%	2 10 23 143 21 11 2	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74%	298 393 1,592 4,661 1,415 383 234	14 5 53 267 41 17	49 8 7 26 332 51 16 13 0	6 6 752 6 6 752 6 6 752 6 6 6 752 6 6 752 6 6 6 752 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	0 4 4 32 4 2 0	0 0 0 0 0 1 0 0	1 0 0 1 5 3 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96	0.7 1.62 0 0.34 9.62 9.07 0	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen)	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26%	2 10 23 143 21 11 2 0	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469	14 5 53 267 41 17 3 0	49 8 7 26 332 51 16 13 0 1,833	6 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 6 7 6 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6	0 4 4 32 4 2 0 0	0 0 0 0 1 1 0 0 0	1 0 0 1 5 3 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96	0.7 1.62 0 0.34 9.62 9.07 0 5.45	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen)	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73%	2 10 23 143 21 11 2 0 1,001 777	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469	14 5 53 267 41 17 3 0 2,131 1,317	49 8 7 26 332 51 16 13 0 1,833 1,184	6 6 6 7 6 7 6 6 7 6 7 6 7 6 7 6 7 6 7 6	0 4 4 32 4 2 0 0 181 143	0 0 0 0 1 1 0 0 0	1 0 0 1 5 3 0 0 0 23 21	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94	0.7 1.62 0 0.34 9.62 9.07 0 0 5.45 5.61	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent)	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 96.73% 100.00% 97.88%	2 10 23 143 21 11 2 0 1,001	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469	14 5 53 267 41 17 3 0 2,131 1,317 7	49 8 7 26 332 51 16 13 0 1,833 1,184	6 6 6 752 570 0 101	0 4 4 32 4 2 0 0 181 143	0 0 0 0 1 1 0 0 0	1 0 0 1 5 3 0 0 0 23 21	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 96.73% 100.00% 97.88% 99.81%	2 10 23 143 21 11 2 0 1,001 777	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469	14 5 53 267 41 17 3 0 2,131 1,317	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309	6 6 6 7 6 7 6 6 7 6 7 6 7 6 7 6 7 6 7 6	0 4 4 32 4 2 0 0 181 143	0 0 0 0 1 1 0 0 0	1 0 0 1 5 3 0 0 0 23 21	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 524	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 99.81% 100.00%	2 10 23 143 21 11 2 0 1,001 777 0 119	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.00%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11	6 6 6 7 6 7 6 6 7 6 7 6 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143	0 0 0 0 1 1 0 0 0	1 0 0 1 5 3 0 0 0 23 21	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BU) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 524 782 1,145	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 99.81% 100.00%	2 10 23 143 21 11 2 0 1,001 777 0 119	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.00% 0.35%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24	6 6 6 7 6 6 7 6 6 6 7 6 6 6 7 6 6 7 6 7	0 4 4 32 4 2 0 0 181 143	0 0 0 0 1 1 0 0 0	1 0 0 1 5 3 0 0 0 23 21	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 0 6.62	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA (2V09) (621GG) Morristown, TN	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 524 782 1,145	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 99.81% 100.00% 99.65% 98.45%	2 10 23 143 21 11 2 0 1,001 777 0 119 1	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.00% 0.35% 1.55%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24	6 6 6 7 6 7 6 6 7 6 7 6 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143	0 0 0 0 0 1 0 0 0 0 45 43	1 0 0 1 5 3 0 0 0 23 21 0 2 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GI) Sevierville, TN (Dannie A. Carr) (2V09) (621GJ) Bristol, VA	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 524 782 1,145 1,737	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 99.81% 100.00% 99.65% 98.45%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 0.00% 2.12% 0.19% 0.00% 0.35% 1.55% 1.81%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147	6 6 6 7 6 7 6 6 7 6 7 6 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143 0 16 0 0	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 5 3 0 0 0 23 21 0 2 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 0 6.62 1.07	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GI) Sevierville, TN (Dannie A. Carr) (2V09) (621GK) Campbell County, TN	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 782 1,145 1,737 1,214	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192 550	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 100.00% 99.65% 98.45% 98.19%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27 22	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.00% 0.35% 1.55% 1.81% 1.08%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094 493	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147 43	6 6 6 7 6 7 6 6 7 6 7 6 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143 0 16 0 0 1 1 13 5	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 5 3 0 0 0 0 23 21 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2 3.12	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07 0 1.09	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Morristown, TN (2V09) (621GG) Morristown, TN (2V09) (621GI) Sevierville, TN (Dannie A. Carr) (2V09) (621GK) Campbell County, TN (2V09) (621GK) Campbell County, TN	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 524 782 1,145 1,737 1,214 556	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192 550 100	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 96.73% 100.00% 97.88% 99.81% 100.00% 98.45% 98.19% 98.92% 100.00%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27 22 6	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.00% 1.55% 1.81% 1.08% 0.00%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094 493 85	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55 34	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147 43 23	6 6 6 7 6 7 6 6 7 6 7 6 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143 0 16 0 0	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 5 3 0 0 0 23 21 0 2 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2 3.12 2.48	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07 0 1.09	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Morristown, TN (2V09) (621GG) Morristown, TN (2V09) (621GJ) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QA) Jonesville, VA	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 782 1,145 1,737 1,214 556 100	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192 550 100 120	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 99.81% 100.00% 99.65% 98.45% 98.19% 98.92% 100.00%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27 22 6	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 0.19% 0.19% 0.00% 1.55% 1.81% 1.08% 0.00%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094 493 85 116	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147 43 23 4	6 6 6 7 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143 0 16 0 0 1 1 13 5	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 5 3 0 0 0 23 21 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2 3.12 2.48 1.27	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07 0 1.09	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GG) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QB) Marion, VA (2V09) (621QB) Marion, VA	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 782 1,145 1,737 1,214 556 100 120 62	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192 550 100 120 61	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 99.81% 100.00% 98.45% 98.19% 98.92% 100.00% 100.00%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27 22 6 0	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.00% 1.55% 1.81% 1.08% 0.00% 1.61%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094 493 85 116 41	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55 34 11 3	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147 43 23 4 11	6 6 6 7 6 7 6 6 7 6 7 6 6 7 6 7 6 7 6 7	0 4 4 32 0 0 0 181 143 0 16 0 0 1 1 13 5 1	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 5 3 0 0 0 23 21 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2 3.12 2.48	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07 0 1.09	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65 3.39
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Morristown, TN (2V09) (621GG) Morristown, TN (2V09) (621GJ) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QA) Jonesville, VA (2V09) (621QB) Marion, VA (2V09) (621QC) Vansant, VA (2V09) (621QD) Knox County, TN	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 524 782 1,145 1,737 1,214 556 100 120 62 671	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192 550 100 120 61 627	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 99.81% 100.00% 98.45% 98.19% 98.92% 100.00% 98.39% 93.44%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27 22 6	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 2.12% 0.19% 0.35% 1.55% 1.81% 1.08% 0.00% 1.61% 6.56%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094 493 85 116 41 507	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55 34 11 3 4 75	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147 43 23 4 1 16 45	6 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6	0 4 4 32 4 2 0 0 181 143 0 16 0 0 1 1 13 5 1	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 5 3 0 0 0 23 21 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2 3.12 2.48 1.27	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07 0 1.09	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65 3.39 5.8
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GG) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QB) Marion, VA (2V09) (621QB) Marion, VA	322 415 1,694 5,403 1,528 427 252 173 36,539 23,747 85 5,624 782 1,145 1,737 1,214 556 100 120 62	320 405 1,671 5,260 1,507 416 250 173 35,538 22,970 85 5,505 523 782 1,141 1,710 1,192 550 100 120 61 627 172	99.38% 97.59% 98.64% 97.35% 98.63% 97.42% 99.21% 100.00% 97.26% 96.73% 100.00% 97.88% 99.81% 100.00% 98.45% 98.19% 98.92% 100.00% 100.00%	2 10 23 143 21 11 2 0 1,001 777 0 119 1 0 4 27 22 6 0 0	0.62% 2.41% 1.36% 2.65% 1.37% 2.58% 0.79% 0.00% 2.74% 3.27% 0.00% 0.19% 0.00% 1.55% 1.81% 1.08% 0.00% 1.61% 6.56% 0.00%	298 393 1,592 4,661 1,415 383 234 173 31,574 20,469 77 4,909 478 697 1,073 1,386 1,094 493 85 116 41 507 149	14 5 53 267 41 17 3 0 2,131 1,317 7 287 34 68 44 177 55 34 11 3 4 75	49 8 7 26 332 51 16 13 0 1,833 1,184 1 309 11 17 24 147 43 23 4 1 16 45	6 6 6 6 7 6 6 7 6 6 6 7 6 6 6 7 6 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7	0 4 4 32 4 2 0 0 181 143 0 16 0 0 1 1 13 5 1	0 0 0 0 0 1 0 0 0 0 45 43 0 0 0 0	1 0 0 1 1 5 3 0 0 0 0 23 21 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.46 1.76 2.16 1.54 2.37 1.13 3.05 1.96 3.89 4.62 0.94 4.02 2.56 2.38 1.46 4.9 3.2 3.12 2.48 1.27 8.08	0.7 1.62 0 0.34 9.62 9.07 0 5.45 5.61 3.77 0 6.62 1.07 0 1.09	5.64 1.92 2.84 3.52 4.42 1.28 3.95 3.26 2.07 1.1 2.7 0 0.64 1.51 4.79 3.65 3.39

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Period Ending: December 2019			Days or Less 3		30 Days 5										
(2V09) (626) Nashville, TN	23,602	21,901	92.79%	1,701	7.21%	19,264	1,250	1,387	1,047	378	161	115	7.37	8.69	3.83
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	17,184	16,384	95.34%	800	4.66%	14,829	712	843	523	190	56	31	3.42	8.47	2.87
(2V09) (626GA) Dover, TN	426	425	99.77%	1	0.23%	392	20	13	0	1	0	0	2.83		2.49
(2V09) (626GC) Bowling Green, KY	1,243	1,179	94.85%	64	5.15%	987	87	105	43	18	1	2	4.84	6.82	11.04
(2V09) (626GE) Clarksville, TN	4,846	4,436	91.54%	410	8.46%	3,787	308	341	231	75	33	71	5.45	15.1	6.41
(2V09) (626GF) Chattanooga, TN	5,345	4,981	93.19%	364	6.81%	4,509	232	240	202	102	29	31	7.27	5.84	7.66
(2V09) (626GG) Tullahoma, TN	251	247	98.41%	4	1.59%	228	7	12	3	1	0	0	0.39	5.91	5.98
(2V09) (626GH) Cookeville, TN	1,449	1,357	93.65%	92	6.35%	1,148	98	111	58	14	5	15	8.38	4.48	10.08
(2V09) (626GJ) Hopkinsville, KY	1,391	1,315	94.54%	76	5.46%	1,111	94	110	49	9	8	10	9.71	8.52	6.65
(2V09) (626GK) McMinnville, TN	726	722	99.45%	4	0.55%	654	52	16	3	0	0	1	3.23	3.95	2.84
(2V09) (626GL) Roane County, TN	483	461	95.45%	22	4.55%	378	61	22	16	4	1	1	1.55	12.45	11.43
(2V09) (626GM) Maury County, TN	1,066	1,031	96.72%	35	3.28%	733	138	160	31	1	2	1	8.59	5.18	5.98
(2V09) (626GN) Athens, TN	436	403	92.43%	33	7.57%	357	24	22	21	8	3	1	7.09	3	9.44
(2V09) (626GO) International Plaza, TN	1,046	977	93.40%	69	6.60%	880	41	56	53	7	3	6	7.59	8.57	1.51
(2V09) (626GP) Gallatin, TN	876	855	97.60%	21	2.40%	721	82	52	12	7	0	2	4.23	3.87	0
(2V09) (626MA) IDES Fort Campbell	440	440	100.00%	0	0.00%	440	0	0	0	0	0	0		0	0
(2V09) (626QA) Albion Street, TN	951	861	90.54%	90	9.46%	777	34	50	60	22	2	6	11.49		0.04
(2V09) (626QB) Charlotte Avenue, TN	1,550	1,503	96.97%	47	3.03%	1,374	50	79	35	10	2	0	3.19	10.31	2.01
(2V09) (626QC) Pointe Centre, TN	1,592	1,441	90.52%	151	9.48%	1,293	64	84	58	33	25	35		21.66	8.16
(2V09) (626QD) Glenis Drive, TN	423	415	98.11%	8	1.89%	398	6	11	8	0	0	0			1.33
(3V10) (538) Chillicothe, OH HCS	15,636	15,088	96.50%	548	3.50%	13,286	894	908	363	102	40	43	1.73	7.94	3.07
(3V10) (538) Chillicothe, OH	10,000	9,578	95.78%	422	4.22%	8,209	646	723	291	78	25	28	1.99	8.52	2.86
(3V10) (538GA) Athens, OH	958	952	99.37%	6	0.63%	877	40	35	4	1	0	1	1.35	6.37	1.18
(3V10) (538GB) Portsmouth, OH	1,309	1,293	98.78%	16	1.22%	1,218	46	29	10	2	2	2	1.04	4.54	1.11
(3V10) (538GC) Marietta, OH	808	768	95.05%	40	4.95%	686	43	39	21	10	4	5	2.1	11.38	3.39
(3V10) (538GD) Lancaster, OH	1,241	1,207	97.26%	34	2.74%	1,140	33	34	17	4	8	5	1.3	4.18	3.91
(3V10) (538GE) Cambridge, OH	852	835	98.00%	17	2.00%	751	56	28	13	4	0	0	2.12	3.39	3.05
(3V10) (538GF) Wilmington, OH	468	455	97.22%	13	2.78%	405	30	20	7	3	1	2	2.18	3.5	10.78
(3V10) (539) Cincinnati, OH HCS	34,157	32,101	93.98%	2,056	6.02%	28,462	1,686	1,953	1,346	405	104	201	2.72	10	2.78
(3V10) (539) Cincinnati, OH	20,924	19,417	92.80%	1,507	7.20%	17,037	1,080	1,300	963	345	86	113	2.42	11.64	1.85
(3V10) (5399AB) Fort Thomas CLC	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			0
(3V10) (539A4) Fort Thomas, KY	966	924	95.65%	42	4.35%	803	44	77	30	9	2	1		8.33	1.67
(3V10) (539BV) Fort Thomas, KY - PRRTP	18	5	27.78%	13	72.22%	5	0	0	10	3	0	0			38.78
(3V10) (539GA) Bellevue, KY	1,221	1,169	95.74%	52	4.26%	1,066	50	53	23	2	4	23	4.99	3.16	4.42
(3V10) (539GB) Clermont County, OH	2,696	2,623	97.29%	73	2.71%	2,362	153	108	57	10	2	4	2.3	6.95	3.1
(3V10) (539GC) Dearborn, IN	1,700	1,681	98.88%	19	1.12%	1,557	63	61	17	2	0	0	1.6	3.46	2.84
(3V10) (539GD) Florence, KY	2,112	2,058	97.44%	54	2.56%	1,892	88	78	47	6	0	1	2.53	4.88	2.42
(3V10) (539GE) Hamilton, OH	1,848	1,781	96.37%	67	3.63%	1,565	88	128	54	8	2	3	3.38	7.06	5.44
(3V10) (539GF) Georgetown, OH	910	832	91.43%	78	8.57%	748	48	36	33	3	3	39	4.01	5.77	3.96
(3V10) (539QB) Highland Avenue, OH	1,355	1,237	91.29%	118	8.71%	1,097	54	86	85	12	4	17		9.46	
(3V10) (539QC) Vine Street, OH	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0	0		
(3V10) (539QD) Norwood, OH	399	366	91.73%	33	8.27%	322	18	26	27	5	1	0		8.16	4.49
(3V10) (541) Cleveland, OH HCS	81,501	77,628	95.25%	3,873	4.75%	65,585	5,647	6,396	2,928	568	159	218	5.14	7.19	4.05
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	32,195	30,513	94.78%	1,682	5.22%	25,240	2,249	3,024	1,322	237	56	67	7.16	7.14	3.32
(3V10) (541BY) Canton, OH	5,729	5,501	96.02%	228	3.98%	4,795	365	341	175	25	14	14	4.19	7.18	2.5
(3V10) (541BZ) Youngstown, OH	4,975	4,868	97.85%	107	2.15%	4,252	313	303	83	14	5	5	3.61	4.57	1.99
(3V10) (541GB) Lorain, OH	2,999	2,952	98.43%	47	1.57%	2,673	133	146	34	3	3	7	3.53	5.56	1.11
(3V10) (541GC) Sandusky, OH	1,738	1,627	93.61%	111	6.39%	1,366	150	111	59	30	5	17	9.4	11.92	6.92
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,120	4,042	98.11%	78	1.89%	3,723	188	131	60	14	0	4	1.49	3.73	1.16
(3V10) (541GE) McCafferty, OH	504	490	97.22%	14	2.78%	420	31	39	12	1	0	1	4.23	3.57	7.02
(3V10) (541GF) Lake County, OH	3,184	3,103	97.46%	81	2.54%	2,697	210	196	52	17	4	8	4.71	3.68	5.87
(3V10) (541GG) Akron, OH	8,015	7,610	94.95%	405	5.05%	6,127	716	767	326	48	10	21	5.44	8.92	3.29
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Measured from Preferred Date For the Reporting Period Ending: December 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
renou Lituing. December 2013			Less 3		30 Days 3										
(3V10) (541GH) East Liverpool, OH	1,224	1,214	99.18%	10	0.82%	1,122	46	46	7	1	0	2	1.73	4.21	2.4
(3V10) (541GI) Warren, OH	1,691	1,616	95.56%	75	4.44%	1,427	110	79	50	16	2	7	4.15	10.04	4.08
(3V10) (541GJ) New Philadelphia, OH	1,707	1,661	97.31%	46	2.69%	1,444	105	112	39	4	0	3	2.19	4.98	4.58
(3V10) (541GK) Ravenna, OH	1,770	1,688	95.37%	82	4.63%	1,503	110	75	56	15	5	6	5.78	5.27	2.23
(3V10) (541GL) Parma, OH	10,242	9,368	91.47%	874		7,469	905	994	633	138	50	53	8.39	8.95	9.46
(3V10) (541GM) Cleveland Superior Avenue, OH	39	34	87.18%	5	12.82%	8	3	23	5	0	0	0			
(3V10) (541QA) Summit County, OH	9		100.00%	0	0.00%	9	0	0	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	969		99.79%		012170	962	3	2	_	0	0		5.61	0	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	200	191	95.50%	9	4.50%	178	9	4	7	0	2	0		3.96	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	191		91.10%		1 1 1	170	1	3		5	3			7.92	
(3V10) (552) Dayton, OH HCS	27,377						1,604	1,746		141	33			6.32	
(3V10) (552) Dayton, OH	21,847					18,210	1,305	1,427		118	26			6.16	2.74
(3V10) (552GA) Middletown, OH	1,393		92.96%			1,110	89	96		10		-		10.6	7.31
(3V10) (552GB) Lima, OH	1,319					1,206	52	36		2	0		1.4	2.56	3.01
(3V10) (552GC) Richmond, IN	1,363		96.55%			1,162	71	83		3	0		2.07	8.35	4.07
(3V10) (552GD) Springfield, OH	1,409				-	1,210	83	68		8	2	-	2.58	6.37	12.25
(3V10) (552MA) IDES Wright Patterson AFB	46				2.17%	5	4	36		0	0	Ů		19.35	17
(3V10) (757) Columbus, OH HCS	33,159									565				12.44	
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	26,661		90.91%			19,019	2,459	2,759		469	149			12.51	7.23
(3V10) (757GA) Zanesville, OH	1,229		91.13%			847	129	144		15			9.09	10.57	18.15
(3V10) (757GB) Grove City, OH	1,130				5.22%	884	101	86		14	10		4.27	10.57	12.68
(3V10) (757GC) Marion, OH	1,164		95.53%			930	106 217	76 184		8	4	3		7.78	4.48
(3V10) (757GD) Newark, OH (Daniel L. Kinnard) (3V10) (757QC) Columbus Airport Drive, OH	1,708 1,267		91.16% 88.63%		8.84% 11.37%	1,156 929	80	114		35 24	11	15		14.41	9.64
(3V10) (506) Ann Arbor, MI HCS	35,355		95.14%		4.86%						1			7	
(3V10) (506) Ann Arbor, MI	23,682		95.02%			29,900	1,167	1,059		259	60			6.67	6.56
(3V10) (506GA) Toledo, OH	6,539		93.64%			5,268	383	472		95	26			11.56	2.49
(3V10) (506GB) Flint, MI	1,420					1,259	89	58		1	0	0	2.78	0.64	1.81
(3V10) (506GC) Jackson, MI	1,442		99.17%			1,186	150	94		0		0	3.21	5.45	2.49
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	1,472		99.25%			1,367	40	54		2	3	0		1.48	0.43
(3V10) (506QB) Green Road, MI	800	713	89.12%	87	10.88%	609	36	68	51	32	4	0)	3.97	
(3V10) (515) Battle Creek, MI HCS	23,830				6.97%		2,005	2,245	1,102	374	114	71	4.49	11.6	6.36
(3V10) (515) Battle Creek, MI	9,925	9,330	94.01%	595	5.99%	7,427	890	1,013	413	124	31	27		11.44	4.61
(3V10) (515BU) Battle Creek, MI - VADOM	70		75.71%		24.29%	37	6	10		2					
(3V10) (515BY) Wyoming, MI	10,006	9,089	90.84%	917	9.16%	7,308	821	960	576	227	75	39	5.2	11.98	8.11
(3V10) (515GA) Muskegon, MI	1,486	1,425	95.90%	61	4.10%	1,241	101	83	42	9	5	5	4.18	7.26	10.12
(3V10) (515GB) Lansing South, MI	1,592	1,533	96.29%	59	3.71%	1,277	117	139	47	9	3	0	4	3.54	7.87
(3V10) (515GC) Benton Harbor, MI	751	739	98.40%	12	1.60%	629	70	40	9	3	0	0	3.44	6.5	3.23
(3V10) (553) Detroit, MI HCS	27,804	26,742	96.18%	1,062	3.82%	22,957	1,708	2,077	854	136	37	35	3.83	5.83	3.1
(3V10) (553) Detroit, MI (John D. Dingell)	25,796	24,745	95.93%	1,051	4.07%	21,065	1,637	2,043	844	136	37	34	4.68	5.92	3.14
(3V10) (553GA) Yale, MI	980	980	100.00%	0	0.00%	945	28	7	0	0	0	0	0.71		0.02
(3V10) (553GB) Pontiac, MI	958	947	98.85%	11	1.15%	879	41	27	10	0	0	1	2.26	2.64	4.32
(3V10) (553QA) Piquette Street, MI	70		100.00%			68	2		0	0			0.68		
(3V10) (583) Indianapolis, IN HCS	41,215						1,962	1,858		256				4.65	
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	31,713	30,593	96.47%	1,120	3.53%	27,454	1,627	1,512	835	218	35	32	2.15	4.52	5.29
(3V10) (583BU) Indianapolis, IN - VADOM	136	122	89.71%	14	10.29%	90	17	15	13	1	0	0		9.41	
(3V10) (583GA) Terre Haute, IN	1,212	1,210	99.83%	2	0.17%	1,132	35	43	2	0	0	0	0.15	7.48	0.66
(3V10) (583GB) Bloomington, IN	797	794	99.62%	3	0.38%	726	50	18	3	0	0	0	2.41	4.78	
(3V10) (583GC) Martinsville, IN	664	663	99.85%		0.15%	642	16	5	0	0	0	1	0.52	1.31	0.96
(3V10) (583GD) Indianapolis West, IN	1,721					1,512	63	72		20	0	1	1.25	11.22	4.91
(3V10) (583GE) West Lafayette, IN	780	763	97.82%	17	2.18%	662	37	64	10	5	0	2	4.32	1.62	7.31

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Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: December 2019			Days or Less 3		30 Days 5										
(3V10) (583GF) Wakeman, IN	1,233	1,192	96.67%	41	3.33%	1,145	27	20	26	11	4	0	1.1	4.21	4.65
(3V10) (583GG) Shelbyville, IN	503	493	98.01%	10	1.99%	425	30	38	10	0	0	0	0.9	5.66	6.8
(3V10) (583QA) Monroe County, IN	411	397	96.59%	14	3.41%	371	12	14	13	1	0	0			3.22
(3V10) (583QB) Indianapolis Meridian Street, IN	33	33	100.00%	0	0.00%	33	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	472	447	94.70%	25	5.30%	397	22	28	25	0	0	0			4.96
(3V10) (583QD) Indianapolis YMCA, IN	714	711	99.58%	3	0.42%	657	26	28	3	0	0	0		2.61	0.43
(3V10) (583QE) Cold Spring Road, IN	826	826	100.00%	0	0.00%	825	0	1	0	0	0	0			
(3V10) (610) Northern Indiana HCS	27,912	26,321	94.30%	1,591	5.70%	22,857	1,595	1,869	991	351	159	90	4.95	9.01	4.42
(3V10) (610) Marion, IN	6,870	6,460	94.03%	410	5.97%	5,697	376	387	233	120	36	21	3.16	10.54	3.14
(3V10) (610A4) Fort Wayne, IN	10,601	9,931	93.68%	670	6.32%	8,322	710	899	362	150	104	54	5.28	8.9	1.93
(3V10) (610BU) Marion, IN - VADOM	27	26	96.30%	1	3.70%	22	2	2	1	0	0	0			
(3V10) (610BY) St. Joseph County, IN	5,064	4,893	96.62%	171	3.38%	4,463	223	207	128	31	6	6	3.13	7.09	1.04
(3V10) (610GB) Muncie, IN	1,666	1,523	91.42%	143	8.58%	1,311	100	112	124	16	1	2	9.43	4.63	6.07
(3V10) (610GC) Goshen, IN	957	931	97.28%	26	2.72%	816	71	44	20	2	3	1	4.66	0.87	2.66
(3V10) (610GD) Peru, IN	756	698	92.33%	58	7.67%	622	23	53	41	11	3	3	8.2	7.86	0.82
(3V10) (610QA) Fort Wayne East State Boulevard, IN	1,969	1,857	94.31%	112	5.69%	1,602	90	165	82	21	6	3		21.94	8.57
(3V10) (610QB) Columbia Place, IN	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	21,309	20,697	97.13%	612	2.87%	18,177	1,347	1,173	507	79	15	11	2.96	4.83	2.94
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	11,725	11,271	96.13%	454	3.87%	9,858	755	658	373	62	13	6	2.24	5.21	0.32
(3V10) (655GA) Gaylord, MI	753	735	97.61%	18	2.39%	666	42	27	13	3	0	2	2.94	2.58	1.85
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	800	782	97.75%	18	2.25%	681	55	46	14	3	0	1	7.65	1.74	0
(3V10) (655GC) Oscoda, MI	522	509	97.51%	13	2.49%	457	27	25	11	2	0	0	1.73	3.11	5.39
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	859		97.56%	21		752	50			2	2	0	1.95		
(3V10) (655GE) Clare, MI	1,418		98.52%	21		1,204	114	79		2	0		3.07		
(3V10) (655GF) Bad Axe, MI	713		98.46%	11	1.54%	621	38	43	10	1	0	0	3.06		
(3V10) (655GG) Cadillac, MI	973		99.90%	1	0.10%	911	35			0	0	0			
(3V10) (655GH) Cheboygan County, MI	487		98.77%	6		413	33			0	0	1	3.39		2.31
(3V10) (655GI) Grayling, MI	478			10		372	47			1	0	-	4.33		
(3V10) (655QA) Saginaw Barnard Road, MI	2,044		98.68%	27		1,801	104			2	0			1.17	3.29
(3V10) (655QB) Grand Traverse, MI	537		97.77%	12		441	47			1	0			7.31	2.42
(3V12) (550) Danville, IL HCS	16,565						776			55					
(3V12) (550) Danville, IL	8,008		97.60%	192		7,124	334			13	10			5.04	
(3V12) (550BY) Peoria, IL (Bob Michel)	4,847			206		4,115	286			30	30				
(3V12) (550GA) Decatur, IL	1,356			46		1,166	65			11	0				
(3V12) (550GD) Springfield, IL	1,380		99.86%	2		1,303	54			0	0				
(3V12) (550GF) Mattoon, IL	550		99.64%	2		502	20			0	0				
(3V12) (550GG) Bloomington, IL	424			4	0.94%	389	17		-	1	0	_	2.14		1.17
(3V12) (537) Chicago, IL HCS	35,074						2,141			648					
(3V12) (537) Chicago, IL (Jesse Brown) (3V12) (537BY) Crown Point, IN (Adam Benjamin	26,786 6,008		91.53% 93.39%	2,270 397		20,779 4,811	1,620 362			496 145	162		5.96 4.96		
Jr.) (3V12) (537GA) Chicago Heights, IL	647	CA1	99.07%	6	0.93%	589	29	23	2	3	0	1	2.97	0	2.36
(3V12) (537GA) Chicago Heights, IL	1,008		96.73%	33		823	68			3	2		5.27		6.21
(3V12) (537GD) Lakeside, iL (3V12) (537HA) Auburn Gresham, IL	625			28		473	62			1	0			0	
(3V12) (537HA) Auburn Gresnam, IL (3V12) (556) North Chicago, IL HCS	24,821						1,507			·					
(3V12) (556) North Chicago, IL HCS (3V12) (556) North Chicago, IL (Captain James A. Lovell)			97.55%			18,783	1,507			56	27				
(3V12) (556GA) Evanston, IL	571	556	97.37%	15	2.63%	507	28	21	12	3	0	0	1.32	4.82	7.33
(3V12) (556GC) McHenry, IL	1,377		99.13%	12		1,198	102			0	0		3.46		
(3V12) (556GD) Kenosha, WI	978			25		882	41	30		5	0				4.86
(3V12) (578) Hines, IL HCS	47,157						2,545			325	_				
(3V12) (578) Hines, IL (Edward Hines Junior)	36,833		95.73%				1,981	2,117		288	89				
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			Less 3												
(3V12) (578GA) Joliet, IL	3,914	3,763	96.14%	151	3.86%	3,121	316	326	114	24	5	8	3.1	8.61	5.22
(3V12) (578GC) Kankakee County, IL	1,053	1,034	98.20%	19	1.80%	891	66	77	17	0	1	1	2.3	6.39	2.21
(3V12) (578GD) Aurora, IL	1,572	1,537	97.77%	35	2.23%	1,462	47	28	26	6	2	1	1.02	4.24	4.52
(3V12) (578GE) Hoffman Estates, IL	1,168	1,136	97.26%	32	2.74%	1,019	43	74	32	0	0	0	4.47	11.19	1.18
(3V12) (578GF) LaSalle, IL	1,114	1,091	97.94%	23	2.06%	996	35	60	20	2	0	1	3.18	3.34	1.62
(3V12) (578GG) Oak Lawn, IL	1,503	1,469	97.74%	34	2.26%	1,365	57	47	24	5	2	3	3.26	16.04	2.52
(3V12) (585) Iron Mountain, MI HCS	9,969	9,614	96.44%	355	3.56%	8,382	637	595	285	57	9	4	2.99	5.68	4.37
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	6,218	5,955	95.77%	263	4.23%	5,077	435	443	214	41	4	4	4.43	5.72	3.94
(3V12) (585GA) Hancock, MI	484	474	97.93%	10	2.07%	443	13	18	5	4	1	0	1.43	6.21	4.49
(3V12) (585GB) Rhinelander, WI	937	908	96.91%	29	3.09%	800	64	44	26	2	1	0	2.9	4.4	7.68
(3V12) (585GC) Menominee, MI	466	454	97.42%	12	2.58%	396	38	20	10	1	1	0	2.67	3.8	4.92
(3V12) (585GD) Ironwood, MI	368	361	98.10%	7	1.90%	335	15	11	5	1	1	0	2.14	8.76	2.44
(3V12) (585GF) Manistique, MI	289	282	97.58%	7	2.42%	272	6	4	4	2	1	0	1.57	5.22	2.88
(3V12) (585HA) Marquette, MI	736	718	97.55%	18	2.45%	639	48	31	14	4	0	0	411		3.56
(3V12) (585HB) Sault Saint Marie, MI	471	462	98.09%	9	1.91%	420	18	24	7	2	0	0	0.97	6.47	5.42
(3V12) (607) Madison, WI HCS	25,716	24,523	95.36%	1,193	4.64%	21,191	1,721	1,611	849	219	79	46	3.96	8.28	2.66
(3V12) (607) Madison, WI (William S. Middleton)	16,237	15,163	93.39%	1,074	6.61%	12,869	1,092	1,202	760	202	70	42	6.27	8.94	2.78
(3V12) (607GC) Janesville, WI	998	994	99.60%	4	0.40%	843	105	46	0	1	3	0	5.68	1.16	0.6
(3V12) (607GD) Baraboo, WI	805	795	98.76%	10	1.24%	712	63	20	8	2	0	0	4.05	2.44	0
(3V12) (607GE) Beaver Dam, WI	786	775	98.60%	11	1.40%	724	29	22	7	0	4	0	1.55	4.89	1.54
(3V12) (607GF) Freeport, IL	470	470	100.00%	0	0.00%	431	26	13	0	0	0	0	2.68	0.85	0.37
(3V12) (607GG) Madison West, WI	2,473	2,427	98.14%	46	1.86%	2,166	149	112	32	11	0	3	4.86	2.47	1.28
(3V12) (607HA) Rockford, IL	3,947	3,899	98.78%	48	1.22%	3,446	257	196	42	3	2	1	2.62	5.1	3.31
(3V12) (676) Tomah, WI HCS	16,353	15,861	96.99%	492	3.01%	14,304	830	727	353	78	47	14	3.68	7.26	2.55
(3V12) (676) Tomah, WI	10,048	9,770	97.23%	278	2.77%	8,873	485	412	217	48	11	2	2.61	6.48	1.07
(3V12) (676GA) Wausau, WI	1,627	1,583	97.30%	44	2.70%	1,424	85	74	36	5	0	3	3.78	6.82	2.94
(3V12) (676GC) River Valley, WI	2,042	1,979	96.91%	63	3.09%	1,697	143	139	47	11	1	4	5.13	7.98	5.2
(3V12) (676GD) Wisconsin Rapids, WI	2,330	2,225	95.49%	105	4.51%	2,027	101	97	51	14	35	5	4.13	10.34	2.38
(3V12) (676GE) Clark County, WI	306	304	99.35%	2	0.65%	283	16	5	2	0	0	0	1.78	4.77	1.59
(3V12) (695) Milwaukee, WI HCS	48,726	46,642	95.72%	2,084	4.28%	41,080	2,733	2,829	1,500	403	120	61	4.09	6.51	3.49
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	33,964	32,783	96.52%	1,181	3.48%	29,351	1,708	1,724	891	201	56	33	3.99	5.58	1.8
(3V12) (695BU) Milwaukee, WI - VADOM	66	66	100.00%	0	0.00%	63	2	1	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	4,603	4,387	95.31%	216	4.69%	3,788	305	294	116	49	39	12	3.68	13.68	5.04
(3V12) (695GA) Union Grove, WI	1,014	1,005	99.11%	9	0.89%	949	34	22	7	2	0	0	2.18	6.6	1.16
(3V12) (695GC) Cleveland, WI	961	925	96.25%	36	3.75%	793	78	54	26	7	2	1	3.85	28	11.88
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	8,044	7,409	92.11%	635	7.89%	6,074	604	731	458	139	23	15	5.69	8.49	8.97
(3V12) (695PA) Milwaukee, WI - PRRTP	13	6	46.15%	7	53.85%	1	2	3	2	5	0	0		36.85	
(3V12) (695QA) Milwaukee MLK Drive, WI	61	61	100.00%	0	0.00%	61	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	22,625	21,184	93.63%	1,441	6.37%	18,276	1,502	1,406	968	287	117	69	5.73	7.2	10.7
(3V15) (589A4) Columbia, MO (Harry S. Truman)	16,241	15,200	93.59%	1,041	6.41%	13,073	1,100	1,027	668	225	94	54	9.3	6.92	8.79
(3V15) (589BX) Columbia, MO - VADOM	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	1,421	1,351	95.07%	70	4.93%	1,245	54	52	49	8	2	11	1.17	8.4	10.76
(3V15) (589GE) Kirksville, MO	510	500	98.04%	10	1.96%	431	32	37	8	0	1	1	3.05	8.5	8.62
(3V15) (589GF) Fort Leonard Wood, MO	1,305	1,154	88.43%	151	11.57%	915	90	149	126	23	1	1	5.74	9.53	20
(3V15) (589GH) Lake of the Ozarks, MO	727	690	94.91%	37	5.09%	603	61	26	28	6	2	1	2.24	5.13	15.77
(3V15) (589GX) Mexico, MO	499	492	98.60%	7	1.40%	448	33	11	4	1	2	0	1.73	1.02	8.79
(3V15) (589GY) St. James, MO	433	368	84.99%	65	15.01%	294	33	41	38	14	13	0	12.48	24.2	16.1
(3V15) (589JA) Sedalia, MO	687	660	96.07%	27	3.93%	591	40	29	23	2	2	0	3.19	8.16	8.81
(3V15) (589JD) Marshfield, MO	797	764	95.86%	33	4.14%	671	59	34	24	8	0	1	1.94	9.53	10.53
(3V15) (589) Kansas City, MO HCS	29,101	28,333	97.36%	768	2.64%	25,138	1,512	1,683	587	126	32	23	2.91	4.6	2.15
(3V15) (589) Kansas City, MO	21,039	20,379	96.86%	660	3.14%	17,771	1,192	1,416	492	115	30	23	2.58	5	2.19
(3V15) (589G1) Warrensburg, MO	1,333	1,323	99.25%	10	0.75%	1,219	59	45	7	3	0	0	2.69	1.72	3.14
(3V15) (589GB) Belton, MO	786	781	99.36%	5	0.64%	710	33	38	4	1	0	0	2.48	0	0.52

(3V15) (589GC) Paola, KS (3V15) (589GD) Nevada, MO (3V15) (589GZ) Cameron, MO (3V15) (589HK) Kansas City, MO - Mobile (3V15) (589JB) Excelsior Springs, MO (3V15) (589JC) Shawnee, KS (3V15) (589JF) Honor, MO (3V15) (589MC) IDES Whiteman AFB (3V15) (589A6) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	277 477 196 77 693 874 2,662 28 659 21,381 10,075 7,845	476 196 77 680 860 2,601		4 1 0 0 13 14 61	1.44% 0.21% 0.00% 0.00% 1.88% 1.60%	250 467 184 77	14 8 10	1	0	0	0	0	2.28 0.89		3.08 0.61
(3V15) (589GZ) Cameron, MO (3V15) (589HK) Kansas City, MO - Mobile (3V15) (589JB) Excelsior Springs, MO (3V15) (589JC) Shawnee, KS (3V15) (589JF) Honor, MO (3V15) (589MC) IDES Whiteman AFB (3V15) (589QA) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GJ) Chanute, KS	196 77 693 874 2,662 28 659 21,381 10,075	196 77 680 860 2,601 28 659	100.00% 100.00% 98.12% 98.40% 97.71% 100.00%	0 13 14	0.00% 0.00% 1.88%	184 77	10	1 2	-	1	0	0	0.89	0	0.61
(3V15) (589HK) Kansas City, MO - Mobile (3V15) (589JB) Excelsior Springs, MO (3V15) (589JC) Shawnee, KS (3V15) (589JF) Honor, MO (3V15) (589MC) IDES Whiteman AFB (3V15) (589QA) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	77 693 874 2,662 28 659 21,381 10,075	77 680 860 2,601 28 659	100.00% 98.12% 98.40% 97.71% 100.00%	0 13 14	0.00% 1.88%	77		2							
(3V15) (589JB) Excelsior Springs, MO (3V15) (589JC) Shawnee, KS (3V15) (589JF) Honor, MO (3V15) (589MC) IDES Whiteman AFB (3V15) (589A6) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589BU) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	693 874 2,662 28 659 21,381 10,075	680 860 2,601 28 659 20,580	98.12% 98.40% 97.71% 100.00%	14	1.88%		^	_	0	0	0	0	1.4	0	1.67
(3V15) (589JC) Shawnee, KS (3V15) (589JF) Honor, MO (3V15) (589MC) IDES Whiteman AFB (3V15) (589QA) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	874 2,662 28 659 21,381 10,075	860 2,601 28 659 20,580	98.40% 97.71% 100.00%	14				0	0	0	0	0	0.12		
(3V15) (589JF) Honor, MO (3V15) (589MC) IDES Whiteman AFB (3V15) (589QA) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	2,662 28 659 21,381 10,075	2,601 28 659 20,580	97.71% 100.00%		1.60%	603	41	36	13	0	0	0	6.15	0	1.36
(3V15) (589MC) IDES Whiteman AFB (3V15) (589QA) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	28 659 21,381 10,075	28 659 20,580	100.00%	61		762	57	41	12	2	0	0	3.49	0	0
(3V15) (589QA) Overland Park, KS (3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	21,381 10,075	659 20,5 80			2.29%	2,410	97	94	55	4	2	0	3.25	3.88	2.45
(3V15) (589A5) Eastern Kansas HCS (3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	21,381 10,075	20,580	100.00%	0	0.00%	28	0	0	0	0	0	0		0	0
(3V15) (589A5) Topeka, KS (Colmery-ONeil) (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	10,075			0	0.00%	657	1	1	0	0	0	0		0.07	
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GJ) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS		9 726	96.25%	801	3.75%	17,948	1,301	1,331	588	142	32	39	4.53	7.57	2.82
Eisenhower) (3V15) (589BU) Leavenworth, KS - VADOM (3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	7,845	3,730	96.64%	339	3.36%	8,679	567	490	203	85	17	34	2.72	9.32	1.8
(3V15) (589GI) St. Joseph, MO (3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS		7,567	96.46%	278	3.54%	6,528	488	551	241	32	4	1	4.81	5.69	3.05
(3V15) (589GJ) Wyandotte County, KS (3V15) (589GM) Chanute, KS	10	10	100.00%	0	0.00%	9	1	0	0	0	0	0		10	0
(3V15) (589GM) Chanute, KS	718	672	93.59%	46	6.41%	580	30	62	31	4	7	4	11.03	1.92	6.85
	334	330	98.80%	4	1.20%	311	12	7	4	0	0	0	2.45	0	1.48
(3V15) (589GP) Garnett, KS	82	77	93.90%	5	6.10%	69	6	2	3	1	1	0	6.47		3.31
	37	35	94.59%	2	5.41%	33	2	0	1	0	1	0	7.12		0
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,430	1,322	92.45%	108	7.55%	1,087	128	107	91	16	1	0	7.15	6.86	8.32
(3V15) (589GU) Lawrence, KS	202	194	96.04%	8	3.96%	184	4	6	7	0	1	0	2.85		3.89
(3V15) (589GV) Fort Scott, KS	218	217	99.54%	1	0.46%	203	8	6	1	0	0	0	0.83		3.91
(3V15) (589JE) Platte City, MO	308	299	97.08%	9	2.92%	252	20	27	5	4	0	0	4.52	7	4.87
(3V15) (589MA) Ft. Riley DES Clinic	98	97	98.98%	1	1.02%	11	35	51	1	0	0	0		16.37	10.63
(3V15) (589MD) IDES Fort Leavenworth	24	24	100.00%	0	0.00%	2	0	22	0	0	0	0		17.04	
(3V15) (589A7) Wichita, KS HCS	18,180	17,318	95.26%	862	4.74%	15,238	1,009	1,071	640	149	45	28	4.55	7.27	3.89
(3V15) (589A7) Wichita, KS (Robert J. Dole)	14,578	13,866	95.12%	712	4.88%	12,159	832	875	532	122	37	21	5.12	7.68	3.47
(3V15) (589G2) Dodge City, KS	298	292	97.99%	6	2.01%	273	11	8	6	0	0	0	2.22	1.71	1.69
(3V15) (589G3) Liberal, KS	37	29	78.38%	8	21.62%	27	1	1	1	1	2	4	35.65	0	0
(3V15) (589G4) Hays, KS	387	360	93.02%	27	6.98%	317	17	26	26	0	0	1	6.36	0.68	3.31
(3V15) (589G5) Parsons, KS	363	356	98.07%	7	1.93%	320	23	13	6	0	1	0	2.36	3.39	4.43
(3V15) (589G7) Hutchinson, KS	604	589	97.52%	15	2.48%	548	15	26	12	1	1	1	3.74	0.75	2.26
(3V15) (589GW) Salina, KS	787	766	97.33%	21	2.67%	692	35	39	14	6	0	1	1.64	0.81	10.4
(3V15) (589MB) IDES McConnel AFB	15	14	93.33%	1	6.67%	10	2	2	1	0	0	0		7.71	0
(3V15) (589QB) Sedgwick County, KS	10		100.00%	0	0.00%	10	0	0	0	0	0	0			
(3V15) (589QC) South Parklane, KS	1,101		94.10%	65		882	73		42	19	4	0		6.49	
(3V15) (657A5) Marion, IL HCS	20,649	19,994								108	35				
(3V15) (657A5) Marion, IL	7,902		97.80%	174		6,685	560			29	26			5.48	
(3V15) (657BW) Marion MH-RRTP	132		100.00%	0	0.00%	125	3	4	0	0	0				1.56
(3V15) (657GJ) Evansville, IN	6,548		94.56%	356	5.44%	5,163	591	438		57	9	12			
(3V15) (657GK) Mount Vernon, IL	608	607	99.84%	1	0.16%	574	22			0	0	0			1.49
(3V15) (657GL) Paducah, KY	986	958		28	2.84%	818	83			4	0		5.94		
(3V15) (657GM) Effingham, IL	651	648		3	0.46%	561	47			1	0				4.73
(3V15) (657GD) Hanson, KY	197	196		1	0.51%	161	26			0	0	0	3.93		0.64
(3V15) (657GP) Owensboro, KY	876	844		32	3.65%	719	67			2	0				5.14
(3V15) (657GQ) Vincennes, IN	442	432		10		359	35			2	0	0	5.29		2.94
(3V15) (657GR) Mayfield, KY	577	568		9		512	28			0	0				
(3V15) (657GT) Carbondale, IL	582	580		2	0.34%	566	11			•	0				0.99
(3V15) (657GU) Harrisburg, IL	327		88.99%	36	11.01%	242	13			13	0				1.34
(3V15) (657QC) Enterprise Way, IL	811	808	100.00% 99.63%	3	0.00%	700	74	· ·		0	0	0		1.74	3.27
(3)/15) (657OD) Heartland Street II	12,312		96.50%	431		10,407	614			42	14				
(3V15) (657QD) Heartland Street, IL			94.89%				014	000	370	42	14	5	3.03	9.44	4.12
(3V15) (657QD) Heartland Street, IL (3V15) (657A4) Poplar Bluff, MO HCS (3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	7,199	0,831	3 1.50 /0	368	5.11%	5,702	449	680	318	34	11	5	5.45	9.67	2.6

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
(3V15) (657GG) Paragould, AR	661	660	99.85%	1	0.15%	620	19	21	1	0	0	0	1.38	4.78	2.97
(3V15) (657GH) Cape Girardeau, MO	1,230			13		1,145					0	0		8.78	
										0	0	0	1.0		
(3V15) (657GI) Farmington, MO	1,166			11		1,064					0	0	1.00	10.14	4.52
(3V15) (657GN) Salem, MO (3V15) (657GV) Sikeston, MO	56 555		100.00%	10	0.00%	55 480			-	0	0	0	0.01	5.35	4.8
(3V15) (657GW) Pocahontas, AR	246		98.20% 99.59%	10	0.41%	226				0	0			5.35	6.29
(3V15) (657GW) Pocalionas, AR	38,075			1,932		31,060			· ·	319		Ŭ		8.06	
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	18,851		93.67%	1,194		14,661	1,237			207	57			8.4	
(3V15) (657A0) St. Louis Jefferson Barracks, MO	10,391	9,967	95.92%	424	4.08%	8,704	543	720	326	59	23	16	5.1	8.88	2.77
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	12		100.00%	0		11			0	0	0	0			
(3V15) (657GA) St. Clair County, IL	1,386	1,272	91.77%	114	8.23%	1,122	67	83	104	9	0	1	6.18	17.06	14.56
(3V15) (657GB) St. Louis County, MO	1,063	1,045	98.31%	18	1.69%	961	50	34	13	4	0	1	2.78	5.36	1.86
(3V15) (657GD) St. Charles County, MO	1,425	1,356	95.16%	69	4.84%	1,248	53	55	53	15	0	1	4.97	6.11	1.84
(3V15) (657GS) Franklin County, MO	680	677	99.56%	3	0.44%	620	43	14	3	0	0	0	2.01	5.25	0.89
(3V15) (657GX) Washington Avenue, MO	1,130	1,111	98.32%	19	1.68%	995	70	46	11	5	0	3	3.6	9.44	1.48
(3V15) (657GY) Manchester Avenue, MO	1,116	1,055	94.53%	61	5.47%	921	68	66	36	16	6	3	7.38	4.45	0.53
(3V15) (657MA) IDES Scott AFB	63	63	100.00%	0	0.00%	63	0	0	0	0	0	0		0	
(3V15) (657QA) Olive Street, MO	1,390	1,364	98.13%	26	1.87%	1,207	76	81	20	4	1	1	5.22	3.15	3.9
(3V15) (657QB) Washington Boulevard, MO	485	481	99.18%	4	0.82%	464	11	6	3	0	0	1			
(3V15) (657QE) Scott Air Force Base, IL	83	83	100.00%	0	0.00%	83	0	0	0	0	0	0		0.44	0.64
(4V16) (502) Alexandria, LA HCS	18,085	17,421	96.33%	664	3.67%	15,487	932	1,002	484	111	37	32	3.57	7.51	5.58
(4V16) (502) Alexandria, LA	10,690	10,283	96.19%	407	3.81%	9,108	552	623	279	79	26	23	3.83	7.82	5.52
(4V16) (502GA) Jennings, LA	493	486	98.58%	7	1.42%	461	16	9	6	1	0	0	2.53	0	1.33
(4V16) (502GB) Lafayette, LA	2,773	2,681	96.68%	92	3.32%	2,349	164	168	72	14	3	3	4.28	6.79	0.48
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	1,580	1,524		56	3.54%	1,388	61	75	45	3	6	2	3.54	5.32	
(4V16) (502GF) Fort Polk, LA	1,211	1,185	97.85%	26		1,103	45	37	17	4	1	4	2.13	0.44	6.51
(4V16) (502GG) Natchitoches, LA	465	464	99.78%	1	0.22%	449	11	4	1	0	0	0	1.32	0	1.14
(4V16) (502QB) Lafayette Campus B, LA	873			75		629				10	1	0			7.85
(4V16) (520) Gulf Coast, MS HCS	41,285	39,043	94.57%	2,242		34,308				469	137	89	5.63	7.03	5.47
(4V16) (520) Biloxi, MS	17,018			766		14,524	882	846	557	136	37	36	5.8	6.16	
(4V16) (520BZ) Pensacola, FL	13,612		92.41%	1,033		10,547	1,059			220	63			7.84	
(4V16) (520GA) Mobile, AL	5,313			271	5.10%	4,558				69	25			7.47	
(4V16) (520GB) Panama City Beach, FL	2,081			30		1,913				6	5	2		8.84	
(4V16) (520GC) Eglin Air Force Base, FL	2,576			128		2,152				36	7	1	4.79	7.56	
(4V16) (520QA) Panama City Beach West, FL	685		97.96%	14		614				2	0		0	2.2	
(4V16) (564) Fayetteville, AR HCS	33,551			918		29,679								4.27	
(4V16) (564) Fayetteville, AR	14,926		96.45%	530		12,870				113	26			5.49	
(4V16) (564BY) Springfield, MO (Gene Taylor)	7,157		98.28%	123		6,335		308		16	2	0	-	3.36	
(4V16) (564GA) Harrison, AR	352		100.00%	0	0.00%	336				0	0	0	1.11	12.33	
(4V16) (564GB) Fort Smith, AR	3,477		96.35%	127		3,141				40	6	0	1.01	2.21	
(4V16) (564GC) Branson, MO	2,991			26		2,807	79			0	1	2		1.3	
(4V16) (564GD) Ozark, AR	441			7	1.59%	380				1	0	0	0.20	1.55	
(4V16) (564GE) Jay, OK	546			1	0.18%	533					0	1	1.62	7.94	
(4V16) (564GF) Joplin, MO	2,169		95.44%	99		1,925					10			3.11	2.75
(4V16) (564QA) Township, AR	393		100.00%	0		393		_		0	0			_	
(4V16) (564QB) Sunbridge, AR	1,099		99.55%	5		959				0	0	Ŭ		3.51	
(4V16) (580) Houston, TX HCS	75,804					68,275				228					
(4V16) (580) Houston, TX (Michael E. DeBakey)	49,680		97.29%	1,345		44,099				172	32	23		4.24	
(4V16) (580BY) Beaumont, TX	2,619		98.40%	42		2,355				6	1	1	4.71	0.1	
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,666			39		2,381				13	1	1	2.5	4.5	
(4V16) (580GC) Galveston County, TX	701	695	99.14%	6	0.86%	665	14	16	5	1	0	0	1.19	0	1.27

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (580GD) Conroe, TX	5,269	5,189	98.48%	80	1.52%	4,898	139	152	60	18	2	0	1.98	2.49	1.13
(4V16) (580GE) Katy, TX	3,910		98.34%	65	1.66%	3,701	68			3	1	1	1.34	3.18	
(4V16) (580GF) Lake Jackson, TX	1,376	1,373	99.78%	3	0.22%	1,318	42	13	2	0	0	1	1.37		1.82
(4V16) (580GG) Richmond, TX	2,947	2,912	98.81%	35	1.19%	2,709	105			7	1	0			
(4V16) (580GH) Tomball, TX	3,542	3,484	98.36%	58	1.64%	3,234	109		49	6	1	2			
(4V16) (580GJ) Texas City, TX	3,094	3,079		15		2,915	81	83		2	1	0			1.67
(4V16) (586) Jackson, MS HCS (4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	24,999 19,725		95.79% 95.62%	1,052 863		21,676 17,210	1,071 761	1,200 891	674 546	239	83 72			6.65	2.58
(4V16) (586GA) Kosciusko, MS	488	478	97.95%	10	2.05%	435	28	15	6	3	0	1	2.53	25.29	0.66
(4V16) (586GB) Meridian, MS	689	683	99.13%	6	0.87%	640	20	23	3	1	1	1	1.13	56	1.19
(4V16) (586GC) Greenville, MS	525	516	98.29%	9	1.71%	421	46	49	7	1	1	0	3.27	15.87	5.39
(4V16) (586GD) Hattiesburg, MS	1,716	1,637	95.40%	79	4.60%	1,479	70	88	45	19	5	10	6.81	30.35	3.27
(4V16) (586GE) Natchez, MS	384	383	99.74%	1	0.26%	359	16	8	1	0	0	0	1.42	15.33	0.1
(4V16) (586GF) Columbus, MS	431	426		5	1.16%	387	20			1	0	0			
(4V16) (586GG) McComb, MS	485	476	98.14%	9	1.86%	398	48			2	0	0	4.32		
(4V16) (586QB) Dogwood View Parkway, MS	556	486			12.59%	347	62			10	4	1		11.4	
(4V16) (598) Little Rock, AR HCS	47,137	45,319		1,818		40,381	2,388			365	111				
(4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	16,901 19,402	15,927 18,799		974 603	5.76% 3.11%	13,937 16,954	969	1,104 876	599 441	260 83	30				11.9
(4V16) (598GA) Mountain Home, AR	1,444	1,420	98.34%	24	1.66%	1,244	81	95	22	0	2	0	1.99	8.87	3.9
(4V16) (598GB) El Dorado, AR	1,050	1,037	98.76%	13	1.24%	986	25			2	2	1	2.08		6.14
(4V16) (598GC) Hot Springs, AR	2,590	2,518	97.22%	72	2.78%	2,250	120	148	50	12	8	2	4.72	4.81	1.48
(4V16) (598GD) Mena, AR	573	571	99.65%	2	0.35%	530	32	9	2	0	0	0	1.75	2.33	2.93
(4V16) (598GE) Pine Bluff, AR	1,232	1,221	99.11%	11	0.89%	1,117	71	33	10	1	0	0	2.87	0.2	3.82
(4V16) (598GF) Searcy, AR	1,135	1,125	99.12%	10	0.88%	1,077	30	18	10	0	0	0	1.24	4.16	1.39
(4V16) (598GG) Conway, AR	1,952	1,854	94.98%	98	5.02%	1,565	103	186	79	7	5	7	4.24	10.85	1.73
(4V16) (598GH) Russellville, AR	825	816	98.91%	9	1.09%	705	67	44	8	0	0	1	4.19	1.18	3.77
(4V16) (598QA) Little Rock Main Street, AR	33	31	93.94%	2	6.06%	16	4	11	2	0	0	0		11.94	
(4V16) (629) New Orleans, LA HCS	42,408			2,636		34,147	2,627			492	149				
(4V16) (629) New Orleans, LA	29,278		92.26%	2,265		22,733	1,883			434	131				
(4V16) (629BY) Baton Rouge, LA	4,747	4,637	97.68%	110	2.32%	4,174	280			29	2	8			
(4V16) (629GA) Houma, LA	1,111	1,088		23	2.07%	979	69			2	0	1	1.4		
(4V16) (629GB) Hammond, LA	2,184	2,124		60	2.75%	1,894	139			3	5	1	2.82		7.06
(4V16) (629GC) Slidell, LA	1,531	1,481	96.73%	50	3.27% 1.14%	1,276 554	78			6	3			3.43 2.83	
(4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA	615			/	2.79%	263	35 8			2	0				
(TV TOTALES CHANKIII TA	297	חדר	u / ')10/.		2.1970			. 0	0		U	U			
	287 365		97.21%	8				_	n	0	n	Λ	() 30		
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA	365 2,290	365 2,177	100.00% 95.07%	0 113	0.00% 4.93%	354 1,920	5 130	6 127	82	16	8	7		6.9	
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS	365 2,290 20,833	365 2,177 19,692	100.00% 95.07% 94.52%	0 113 1,141	0.00% 4.93% 5.48%	354 1,920 17,322	5 130 1,220	6 127 1,150	82 698	16 232	8	7 104	4.59	6.9 7.84	3.95
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks)	365 2,290 20,833 15,619	365 2,177 19,692 14,719	100.00% 95.07% 94.52% 94.24%	0 113 1,141 900	0.00% 4.93% 5.48% 5.76%	354 1,920 17,322 12,856	5 130 1,220 940	6 127 1,150 923	82 698 512	16 232 200	8 107 100	7 104	4.59 3.37	6.9 7.84 8.8	3.95 2.94
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR	365 2,290 20,833 15,619 1,709	365 2,177 19,692 14,719 1,634	100.00% 95.07% 94.52% 94.24% 95.61%	0 113 1,141 900 75	0.00% 4.93% 5.48% 5.76% 4.39%	354 1,920 17,322 12,856 1,384	5 130 1,220 940 135	6 127 1,150 923 115	698 512 69	16 232 200 5	8	7 104 88 1	4.59 3.37 4.57	6.9 7.84 8.8 0.69	3.95 2.94 13.9
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA	365 2,290 20,833 15,619 1,709	365 2,177 19,692 14,719 1,634 1,680	100.00% 95.07% 94.52% 94.24% 95.61% 97.22%	0 113 1,141 900 75 48	0.00% 4.93% 5.48% 5.76% 4.39% 2.78%	354 1,920 17,322 12,856 1,384 1,583	5 130 1,220 940 135	6 127 1,150 923 115 38	82 698 512 69 34	16 232 200 5	8 107 100	7 104 88 1 5	4.59 3.37 4.57 4.29	6.9 7.84 8.8 0.69 0.69	3.95 2.94 13.9 1.96
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX	365 2,290 20,833 15,619 1,709 1,728 1,611	365 2,177 19,692 14,719 1,634 1,680 1,493	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68%	0 113 1,141 900 75	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32%	354 1,920 17,322 12,856 1,384 1,583 1,333	5 130 1,220 940 135 59	6 127 1,150 923 115 38 74	82 698 512 69 34 83	16 232 200 5 8 19	8 107 100	7 104 88 1 5	4.59 3.37 4.57 4.29 8.42	6.9 7.84 8.8 0.69 0.69 0.65	3.95 2.94 13.9 1.96 6.8
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA	365 2,290 20,833 15,619 1,709 1,728 1,611 166	365 2,177 19,692 14,719 1,634 1,680 1,493	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00%	0 113 1,141 900 75 48 118	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00%	354 1,920 17,322 12,856 1,384 1,583 1,333	5 130 1,220 940 135 59 86	6 127 1,150 923 115 38 74	82 698 512 69 34 83	16 232 200 5 8 19	8 107 100 0 1 6	7 104 88 1 5 10	4.59 3.37 4.57 4.29 8.42	6.9 7.84 8.8 0.69 0.69 0.65	3.95 2.94 13.9 1.96 6.8
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA	365 2,290 20,833 15,619 1,709 1,728 1,611 166 75,198	365 2,177 19,692 14,719 1,634 1,680 1,493 166	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00%	0 113 1,141 900 75 48 118 0	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00% 6.42%	354 1,920 17,322 12,856 1,384 1,583 1,333 166 61,434	5 130 1,220 940 135 59 86 0	6 127 1,150 923 115 38 74 0	82 698 512 69 34 83 0	16 232 200 5 8 19 0	8 107 100 0 1 6 0 467	7 104 88 1 5 10 0	4.59 3.37 4.57 4.29 8.42	6.9 7.84 8.8 0.69 0.69 0.65 0	3.95 2.94 13.9 1.96 6.8
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549) Dallas, TX	365 2,290 20,833 15,619 1,709 1,728 1,611 166 75,198 44,076	365 2,177 19,692 14,719 1,634 1,680 1,493 166 70,371 40,853	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00% 93.58% 92.69%	0 113 1,141 900 75 48 118 0 4,827 3,223	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00% 6.42% 7.31%	354 1,920 17,322 12,856 1,384 1,583 1,333 166 61,434 36,194	5 130 1,220 940 135 59 86 0 4,182 2,093	6 127 1,150 923 115 38 74 0 4,755 2,566	82 698 512 69 34 83 0 3,042 1,957	16 232 200 5 8 19 0 1,006	8 107 100 0 1 6	7 104 88 1 5 10 0	4.59 3.37 4.57 4.29 8.42 5.38	6.9 7.84 8.8 0.69 0.65 0 9.79 10.97	3.95 2.94 13.9 1.96 6.8 4.25 2.73
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549) Dallas, TX (4V17) (549A4) Bonham, TX (Sam Rayburn Center)	365 2,290 20,833 15,619 1,709 1,728 1,611 166 75,198	365 2,177 19,692 14,719 1,634 1,680 1,493 166 70,371 40,853 6,186	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00% 93.58% 92.69%	0 113 1,141 900 75 48 118 0	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00% 6.42% 7.31%	354 1,920 17,322 12,856 1,384 1,583 1,333 166 61,434	5 130 1,220 940 135 59 86 0 4,182 2,093	6 127 1,150 923 115 38 74 0 4,755 2,566	82 698 512 69 34 83 0 3,042 1,957 279	16 232 200 5 8 19 0	8 107 100 0 1 6 0 467 365	7 104 88 1 5 10 0 312 227	4.59 3.37 4.57 4.29 8.42 5.38 5.1 2.05	6.9 7.84 8.8 0.69 0.69 0.65 0 9.79 10.97 6.93	3.95 2.94 13.9 1.96 6.8 4.25 2.73 1.43
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549) Dallas, TX	365 2,290 20,833 15,619 1,709 1,728 1,611 166 75,198 44,076 6,496	365 2,177 19,692 14,719 1,634 1,680 1,493 166 70,371 40,853 6,186 13,876	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00% 93.58% 92.69% 95.23% 94.11%	0 113 1,141 900 75 48 118 0 4,827 3,223 310	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00% 6.42% 7.31% 4.77%	354 1,920 17,322 12,856 1,384 1,583 1,333 166 61,434 36,194 5,538	5 130 1,220 940 135 59 86 0 4,182 2,093	6 127 1,150 923 115 38 74 0 4,755 2,566 258 1,293	82 698 512 69 34 83 0 3,042 1,957 279 577	16 232 200 5 8 19 0 1,006 674	8 107 100 0 1 6 0 467 365	7 104 88 1 5 10 0 312 227 4 28	4.59 3.37 4.57 4.29 8.42 5.38 5.1 2.05 6.34	6.9 7.84 8.8 0.69 0.65 0 9.79 10.97 6.93 6.99	3.95 2.94 13.9 1.96 6.8 4.25 2.73 1.43 5.94
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549A4) Bonham, TX (Sam Rayburn Center) (4V17) (549BY) Fort Worth, TX	365 2,290 20,833 15,619 1,709 1,728 1,611 166 75,198 44,076 6,496 14,745	365 2,177 19,692 14,719 1,634 1,680 1,493 166 70,371 40,853 6,186 13,876 1,812	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00% 93.58% 92.69% 95.23% 94.11%	0 113 1,141 900 75 48 118 0 4,827 3,223 310 869	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00% 6.42% 7.31% 5.89% 7.31%	354 1,920 17,322 12,856 1,384 1,583 1,333 166 61,434 36,194 5,538 11,549	5 130 1,220 940 135 59 86 0 4,182 2,093 390 1,034	6 127 1,150 923 115 38 74 0 4,755 2,566 258 1,293	82 698 512 69 34 83 0 3,042 1,957 279 577 61	16 232 200 5 8 19 0 1,006 674 25 200	8 107 100 0 1 6 0 467 365 2 64	7 104 88 1 5 10 0 312 227 4 28 24	4.59 3.37 4.57 4.29 8.42 5.38 5.1 2.05 6.34	6.9 7.84 8.8 0.69 0.65 0 9.79 10.97 6.93 6.99 16.8	3.95 2.94 13.9 1.96 6.8 4.25 2.73 1.43 5.94
(4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549) Dallas, TX (4V17) (549A4) Bonham, TX (Sam Rayburn Center) (4V17) (549BY) Fort Worth, TX (4V17) (549GD) Denton, TX	365 2,290 20,833 15,619 1,709 1,728 1,611 166 75,198 44,076 6,496 14,745 1,955	365 2,177 19,692 14,719 1,634 1,680 1,493 166 70,371 40,853 6,186 13,876 1,812	100.00% 95.07% 94.52% 94.24% 95.61% 97.22% 92.68% 100.00% 93.58% 95.23% 94.11% 92.69% 96.00%	0 113 1,141 900 75 48 118 0 4,827 3,223 310 869 143	0.00% 4.93% 5.48% 5.76% 4.39% 2.78% 7.32% 0.00% 6.42% 7.31% 5.89% 7.31%	354 1,920 17,322 12,856 1,384 1,583 1,333 166 61,434 36,194 5,538 11,549 1,458	5 130 1,220 940 135 59 86 0 4,182 2,093 390 1,034	6 127 1,150 923 115 38 74 0 4,755 2,566 258 1,293 180 38	82 698 512 69 34 83 0 3,042 1,957 279 577 61	16 232 200 5 8 19 0 1,006 674 25 200 43	8 107 100 0 1 6 0 467 365 2 64 15	7 104 88 1 5 10 0 312 227 4 28 24	4.59 3.37 4.57 4.29 8.42 5.38 5.1 2.05 6.34 12.39 7.12	6.9 7.84 8.8 0.69 0.65 0 9.79 10.97 6.93 6.99 16.8	3.95 2.94 13.9 1.96 6.8 4.25 2.73 1.43 5.94 5.49

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019	Fotal Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (549GJ) Sherman, TX	905	890	98.34%	15	1.66%	771	55	64	12	2	1	0	4.06	5.75	2.33
(4V17) (549GK) Polk Street, TX	1,093	1,080	98.81%	13	1.19%	994	46	40	10	3	0	0	2.89	0	1.03
(4V17) (549GL) Plano, TX	2,053	1,972	96.05%	81	3.95%	1,777	109	86	50	13	5	13	4.16	15.06	8.45
(4V17) (549GM) Grand Prairie, TX	1,006	995	98.91%	11	1.09%	921	45	29	6	4	1	0	1.82		3.57
(4V17) (549QC) Tyler Broadway, TX	1,942	1,824	93.92%	118	6.08%	1,512	167	145	66	35	8	9	5.45	15.19	7.2
(4V17) (671) San Antonio, TX HCS	64,644	60,952	94.29%	3,692	5.71%	53,135	3,694	4,123	2,802	585	148	157	4.01	8.48	4.48
(4V17) (671) San Antonio, TX (Audie L. Murphy)	34,925	32,447	92.90%	2,478	7.10%	28,175	1,773	2,499	1,950	390	74	64	5.76	8.28	4.56
(4V17) (671A4) Kerrville, TX	3,944	3,802	96.40%	142	3.60%	3,322	261	219	105	32	2	3	3.75	4.91	2.51
(4V17) (671BU) San Antonio, TX - VADOM	241	238	98.76%	3	1.24%	232	4	2	2	0	1	0			0.26
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	5,903	5,744	97.31%	159	2.69%	5,126	341	277	123	17	11	8	3.15	4.05	4.97
(4V17) (671DT) Unknown	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0
(4V17) (671GB) Victoria, TX	954	943	98.85%	11	1.15%	833	47	63	9	2	0	0	3.13	6.24	1.72
(4V17) (671GF) South Bexar County, TX	1,561	1,525	97.69%	36	2.31%	1,362	83	80	32	2	0	2	4.11	1.6	3.51
(4V17) (671GH) Beeville, TX	177			2	1.13%		5		0	1	0	1	15.93		
(4V17) (671GK) San Antonio Woodcock Drive, TX	1,943	1,918	98.71%	25		1,674	153			3	0	4	3.85		0.1
(4V17) (671GL) New Braunfels, TX	647			15		479	68	85	14	1	0	0	5.85		
(4V17) (671GN) Seguin, TX	160		98.75%	2			4	6	2	0	0	0	1.99		
(4V17) (671GO) North Central Federal, TX	3,560			70			252			12	1	9	3.35	4.95	6.3
(4V17) (671GP) Balcones Heights, TX	2,610		98.93%	28			147			1	4	5	3.25	4.02	
(4V17) (671GQ) Shavano Park, TX	1,256	1,253	99.76%	3			80	46	3	0	0	0	2.38		2.58
(4V17) (671PA) San Antonio SARRTP	153	142	92.81%	11		117	6	-		1	0	0			0.21
(4V17) (671QB) Data Point, TX	6,607		89.30%	707			470			123	55	61		10.27	
(4V17) (674) Temple, TX HCS	67,113			4,540			3,858			958					8.04
(4V17) (674) Temple, TX (Olin E. Teague Center)	36,469			2,639			2,235			558	188	210	7.83	9.89	9.42
(4V17) (674A4) Waco, TX (Doris Miller)	6,321			372			313			86	30	21	6.4	-	3.25
(4V17) (674BY) Austin, TX	17,674			1,228			1,001	1,219		259	66	63	4.23		8.81
(4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX	742 902			12 56			23 38			0	2	0	1.71 4.51	10.75 24.37	2.35 3.17
(4V17) (674GB) Blownwood, TX	1,399			100			78			20	2	5	7.36		9.01
	2,034						110				7	3	3.73	5.03	
(4V17) (674GD) Cedar Park, TX	1,294			78 52		1,740				18	3	6	5.42	4.28	9.11
(4V17) (674GF) Temple South General Bruce Drive, TX			95.98%				56				3				
(4V17) (674HB) LaGrange, TX	278		98.92%	3			4			0	1	0	1.04		1.72
(4V17) (504) Amarillo, TX HCS	15,205			537			662			114					
(4V17) (504) Amarillo, TX (Thomas E. Creek)	10,264		95.83%	428			473			104	26	14	3.1	6.63	
(4V17) (504BY) Lubbock, TX	4,116			84			167			10	3	2	3.19	4.79	
	734	717	97.68%	17	2.32%	684	21	12	17	0		0	2.63		1.33
(4V17) (504BZ) Clovis, NM	40	40	02 400/	^	6 E00/	20	^	4	_	_ ^		()	5.56		0
(4V17) (504GA) Childress, TX	46 45			3			0	4	3	0	0	4	1/1 24	Λ.	
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX	45	40	88.89%	5	11.11%	35	1	4	4	0	0	1	14.31	6 32	4.80
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS	45 6,976	40 6,709	88.89% 96.17%	5 267	11.11%	35 5,953	372	384	224	30	0	1 5	3.31	6.32	
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	45 6,976 2,786	40 6,709 2,636	88.89% 96.17% 94.62%	5 267 150	11.11% 3.83% 5.38%	35 5,953 2,327	1 372 128	4 384 181	224 128	0 30 17	0 8	1 5 2	3.31 3.18	6.32 6.56	3.16
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX	45 6,976 2,786 1,136	40 6,709 2,636 1,102	88.89% 96.17% 94.62% 97.01%	5 267 150 34	11.11% 3.83% 5.38% 2.99%	35 5,953 2,327 987	1 372 128 62	4 384 181 53	224 128 25	0 30 17 4	0	1 5 2 2	3.31 3.18 2.54	6.32 6.56 7.64	3.16 6.89
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM	45 6,976 2,786 1,136 260	40 6,709 2,636 1,102 254	88.89% 96.17% 94.62% 97.01% 97.69%	5 267 150	11.11% 3.83% 5.38% 2.99% 2.31%	35 5,953 2,327 987 237	1 372 128 62 10	4 384 181 53 7	224 128 25 3	0 30 17 4 2	0 8	1 5 2 2	3.31 3.18 2.54 2.82	6.32 6.56 7.64 59	3.16 6.89
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX	45 6,976 2,786 1,136 260 48	40 6,709 2,636 1,102 254 47	88.89% 96.17% 94.62% 97.01% 97.69% 97.92%	5 267 150 34 6	11.11% 3.83% 5.38% 2.99% 2.31% 2.08%	35 5,953 2,327 987 237 40	1 372 128 62 10	4 384 181 53 7 2	224 128 25 3	0 30 17 4 2	0 8 3 3	1 5 2 2	3.31 3.18 2.54 2.82 2.76	6.32 6.56 7.64 59	3.16 6.89 1.98
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX	45 6,976 2,786 1,136 260 48 1,776	40 6,709 2,636 1,102 254 47 1,722	88.89% 96.17% 94.62% 97.01% 97.69% 97.92% 96.96%	5 267 150 34 6 1	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04%	35 5,953 2,327 987 237 40 1,514	1 372 128 62 10 5 115	4 384 181 53 7 2 93	224 128 25 3 1 45	0 30 17 4 2 0 7	0 8 3 3 1 0	1 5 2 2 0 0	3.31 3.18 2.54 2.82 2.76 4.22	6.32 6.56 7.64 59	3.16 6.89 1.98
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX	45 6,976 2,786 1,136 260 48 1,776	40 6,709 2,636 1,102 254 47 1,722 948	88.89% 96.17% 94.62% 97.01% 97.69% 97.92% 96.96% 97.73%	5 267 150 34 6 1 54	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04% 2.27%	35 5,953 2,327 987 237 40 1,514 848	1 372 128 62 10 5 115	4 384 181 53 7 2 93 48	224 128 25 3 1 45	0 30 17 4 2 0 7	0 8 3 3 1 0 1	1 5 2 2 0 0 1	3.31 3.18 2.54 2.82 2.76 4.22 2.81	6.32 6.56 7.64 59 3.78	3.16 6.89 1.98 6.33 4.28
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS	45 6,976 2,786 1,136 260 48 1,776 970	40 6,709 2,636 1,102 254 47 1,722 948	88.89% 96.17% 94.62% 97.01% 97.69% 97.92% 96.96% 97.73%	5 267 150 34 6 1 54 22 661	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04% 2.27% 3.42%	35 5,953 2,327 987 237 40 1,514 848	1 372 128 62 10 5 115 52 1,235	4 384 181 53 7 2 93 48 1,101	4 224 128 25 3 1 45 22 546	0 30 17 4 2 0 7 0	0 8 3 1 0 1 0	1 5 2 2 0 0 1 0 39	3.31 3.18 2.54 2.82 2.76 4.22 2.81 5.07	6.32 6.56 7.64 59 3.78 7	3.16 6.89 1.98 6.33 4.28 5.27
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS (4V17) (756) El Paso, TX	45 6,976 2,786 1,136 260 48 1,776 970 19,319	40 6,709 2,636 1,102 254 47 1,722 948 18,658 14,502	88.89% 96.17% 94.62% 97.01% 97.69% 97.92% 96.96% 97.73% 96.58% 96.62%	5 267 150 34 6 1 54 22 661 508	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04% 2.27% 3.42% 3.38%	35 5,953 2,327 987 237 40 1,514 848 16,322 12,862	1 372 128 62 10 5 115 52 1,235	4 384 181 53 7 2 93 48 1,101	4 224 128 25 3 1 45 22 546 409	0 30 17 4 2 0 7 0 65	0 8 3 3 1 0 1	1 5 2 2 0 0 1	3.31 3.18 2.54 2.82 2.76 4.22 2.81 5.07 5.65	6.32 6.56 7.64 59 3.78 7 4.39	3.16 6.89 1.98 6.33 4.28 5.27 3.99
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS (4V17) (756) El Paso, TX (4V17) (756GA) Las Cruces, NM	45 6,976 2,786 1,136 260 48 1,776 970 19,319 15,010 1,790	40 6,709 2,636 1,102 254 47 1,722 948 18,658 14,502 1,742	88.89% 96.17% 94.62% 97.01% 97.69% 97.92% 96.96% 97.73% 96.58% 96.62%	5 267 150 34 6 1 54 22 661 508	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04% 2.27% 3.42% 3.38% 2.68%	35 5,953 2,327 987 237 40 1,514 848 16,322 12,862 1,509	1 372 128 62 10 5 115 52 1,235 889 113	4 384 181 53 7 2 93 48 1,101 751	4 224 128 25 3 1 45 22 546 409	0 30 17 4 2 0 7 0 65 56	0 8 3 3 1 0 1 0 11	1 5 2 2 0 0 1 0 39 35	3.31 3.18 2.54 2.82 2.76 4.22 2.81 5.07 5.65 4.33	6.32 6.56 7.64 59 3.78 7 4.39 4.22 0.48	3.16 6.89 1.98 6.33 4.28 5.27 3.99 4.53
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS (4V17) (756) El Paso, TX (4V17) (756GA) Las Cruces, NM (4V17) (756GB) El Paso Eastside, TX	45 6,976 2,786 1,136 260 48 1,776 970 19,319 15,010 1,790 1,953	40 6,709 2,636 1,102 254 47 1,722 948 18,658 14,502 1,742 1,869	88.89% 96.17% 94.62% 97.01% 97.69% 97.92% 96.96% 97.73% 96.58% 96.62% 97.32%	5 267 150 34 6 1 54 22 661 508	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04% 2.27% 3.42% 3.38% 2.68% 4.30%	35 5,953 2,327 987 237 40 1,514 848 16,322 12,862 1,509 1,618	1 372 128 62 10 5 115 52 1,235 889 113 146	4 384 181 53 7 2 93 48 1,101 751 120 105	4 224 128 25 3 1 45 22 546 409 48 69	0 30 17 4 2 0 7 0 65 56 0	0 8 3 3 1 0 1 0 11 8	1 5 2 2 0 0 1 0 39 35	3.31 3.18 2.54 2.82 2.76 4.22 2.81 5.07 5.65	6.32 6.56 7.64 59 3.78 7 4.39 4.22 0.48 4.44	3.16 6.89 1.98 6.33 4.28 5.27 3.99 4.53 10.5
(4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS (4V17) (756GA) Las Cruces, NM	45 6,976 2,786 1,136 260 48 1,776 970 19,319 15,010 1,790	40 6,709 2,636 1,102 254 47 1,722 948 18,658 14,502 1,742 1,869 251	88.89% 96.17% 94.62% 97.01% 97.69% 96.96% 97.73% 96.58% 97.32% 95.70% 96.54%	5 267 150 34 6 1 54 22 661 508 48	11.11% 3.83% 5.38% 2.99% 2.31% 2.08% 3.04% 2.27% 3.42% 3.38% 2.68% 4.30% 3.46%	35 5,953 2,327 987 237 40 1,514 848 16,322 12,862 1,509 1,618 76	1 372 128 62 10 5 115 52 1,235 889 113	4 384 181 53 7 2 93 48 1,101 751 120 105 111	4 224 128 25 3 1 45 22 546 409 48 69	0 30 17 4 2 0 7 0 65 56	0 8 3 3 1 0 1 0 11 8 0	1 5 2 2 0 0 1 0 39 35 0	3.31 3.18 2.54 2.82 2.76 4.22 2.81 5.07 5.65 4.33	6.32 6.56 7.64 59 3.78 7 4.39 4.22 0.48	3.16 6.89 1.98 6.33 4.28 5.27 3.99 4.53

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: December 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(4V17) (740) Harlingen, TX	4,336	4,146	95.62%	190	4.38%	3,609	282	255	127	43	9	11		8.38	1.68
(4V17) (740GA) Harlingen Treasure Hills, TX	3,920	3,831	97.73%	89	2.27%	3,651	108	72	62	19	2	6	2.4	3.22	0.7
(4V17) (740GB) McAllen, TX	6,079	6,015	98.95%	64	1.05%	5,599	289	127	47	12	2	3	1.73	6.82	1.17
(4V17) (740GC) Corpus Christi, TX	2,939	2,843	96.73%	96	3.27%	2,674	84	85	74	7	1	14	4.84	0.1	0.32
(4V17) (740GD) Laredo, TX	1,847	1,813	98.16%	34	1.84%	1,684	51	78	18	6	1	9	3.63	0.54	1.22
(4V17) (740GH) South Enterprize, TX	3,030	2,834	93.53%	196	6.47%	2,436	208	190	126	38	16	16	1.33	10.14	2.83
(4V17) (740GI) Old Brownsville, TX	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			0
(4V19) (623) Muskogee, OK HCS	24,835	23,466	94.49%	1,369	5.51%	20,734	1,331	1,401	974	309	60	26	4.43	7.97	7.14
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	11,349	10,792	95.09%	557	4.91%	9,514	591	687	426	103	12	16	4.4	7.06	8.45
(4V19) (623BY) Tulsa, OK (Ernest Childers)	7,805	7,254	92.94%	551	7.06%	6,292	492	470	354	150	43	4	5.02	11.25	2.39
(4V19) (623GA) McAlester, OK	876	844	96.35%	32	3.65%	779	31	34	27	4	0	1	3.93	0	3.35
(4V19) (623GB) Vinita, OK	842	832	98.81%	10	1.19%	765	38	29	7	3	0	0	1.83	3.14	4.52
(4V19) (623GC) McCurtain County, OK	424	420	99.06%	4	0.94%	407	10	3	3	0	0	1	1.69		0.47
(4V19) (623QA) Muskogee East, OK	567	531	93.65%	36	6.35%	472	34	25	27	6	2	1			6.68
(4V19) (623QB) Tulsa Eleventh Street, OK	2,262	2,087	92.26%	175	7.74%	1,826	116	145	129	42	3	1		20.2	8.47
(4V19) (623QC) Yale Avenue, OK	710				0.56%	679	19			1	0	2		1.67	
(4V19) (635) Oklahoma City, OK HCS	43,620	41,855	95.95%	1,765			1,832	2,025	1,191	390	109	75	2.66	7.18	4.44
(4V19) (635) Oklahoma City, OK	30,566				5.35%	25,848	1,394					67		7.93	5.22
(4V19) (635GA) Lawton, OK	4,624	4,553	98.46%	71	1.54%	4,239	188	126	54	9	0	8	5.22	3.46	2.1
(4V19) (635GB) Wichita Falls, TX	1,022	1,013	99.12%	9	0.88%	946	40	27	9	0	0	0	1.16	4.4	3.01
(4V19) (635GC) Blackwell, OK	153		99.35%	1	0.65%	144	3	5	1	0	0	0	0.75	3	14.83
(4V19) (635GD) Ada, OK	355	355	100.00%	0	0.00%	347	3	5	0	0	0	0	0.04	1.4	2.13
(4V19) (635GE) Stillwater, OK	536	532	99.25%	4	0.75%	509	13	10	4	0	0	0	1	0.6	2.53
(4V19) (635GF) Altus, OK	280	278	99.29%	2	0.71%	253	14	11	2	0	0	0	1.44	4.71	3.8
(4V19) (635GG) Enid, OK	148		98.65%	2		135	3	8			0	0		0	
(4V19) (635HB) Ardmore, OK	465		100.00%		0.00%	425	31	9	0	0	0	0		1.38	0.81
(4V19) (635QA) North May, OK	1,381		99.20%				36	44	11	0	0	0		0.03	
(4V19) (635QB) South Oklahoma City, OK	3,289		99.12%			3,085	92				4	0		1.17	
(4V19) (635QC) Fourteenth Street, OK	801		100.00%		0.00%	777	15				0	0			
(4V19) (436) Montana HCS	20,163						1,216		743	317	107	81		10.92	3.36
(4V19) (436) Fort Harrison, MT	6,697		91.70%		8.30%	5,060	579					26		13.92	4.5
(4V19) (436A4) Miles City CLC, MT	314						13					0			0.27
(4V19) (436GA) Anaconda, MT	445				2.70%	390	21	22			0	1	3.15	3.75	4.74
(4V19) (436GB) Great Falls, MT	1,645		96.41%	59	3.59%	1,454	56			14	7	1	4.17	3	
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,214				3.79%	1,953	69				3	4	3.04	8.02	1.78
(4V19) (436GD) Bozeman, MT	1,012					901	57				1	1	3.53		2.3
(4V19) (436GF) Kalispell, MT	1,825				4.44%		96				10	4	4.63	12.4	3.75
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	3,079				5.75%		183				11	23		7.72	
(4V19) (436GI) Glasgow, MT	113	112	99.12%	1	0.88%	91	14	7	0	1	0	0	3.37	5.4	7.09
(4V19) (436GK) Glendive, MT	52		98.08%		1.92%		4	3	1	0	0	0		0	
(4V19) (436GL) Cut Bank, MT	124				5.65%	109	1	7	7	0	0	0			5.25
(4V19) (436GM) Lewistown, MT	203				4.43%		18	20	9	0	0	0		6.05	3.9
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	1,670	1,495	89.52%	175	10.48%	1,346	64	85	119	31	10	15	9.49	4.31	
(4V19) (436HC) Havre, MT (Merril Lundman)	200	185	92.50%	15	7.50%	177	2	6	4	3	5	3	11.11	18.8	3.35
(4V19) (436MA) IDES Malmstrom AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	250	236	94.40%	14	5.60%	204	15	17	8	4	0	2	4.66	8.5	5.78
(4V19) (436QB) Plentywood, MT	26	26	100.00%	0	0.00%	24	0	2	0	0	0	0	1.4	21	1
(4V19) (436QC) Helena, MT	291	268	92.10%	23		230	24			6	4	1			
(4V19) (442) Cheyenne, WY HCS	13,920	13,207	94.88%	713	5.12%	11,254	875	1,078	547	135	17	14	4.51	6.31	5.29
(4V19) (442) Cheyenne, WY	7,591	7,229	95.23%	362	4.77%	6,126	474	629	284	61	8	9	3.93	5.57	4.78
(4V19) (442GB) Sidney, NE	260	241	92.69%	19	7.31%	185	23	33	17	1	1	0	7.77	7.54	4.9
(4V19) (442GC) Fort Collins, CO	1,982	1,926	97.17%	56	2.83%	1,654	140	132	50	4	0	2	4	3.03	6.04
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	Wait Time	MH Avg Wait Time in Days 15
Period Ending: December 2019			Days or Less 3		30 Days 5										
(4V19) (442GD) Loveland, CO	3,693	3,420	92.61%	273	7.39%	2,931	226	263	193	69	8	3	6.1	8.62	5.45
(4V19) (442HK) Wheatland, WY - Mobile	29	29	100.00%	0	0.00%	23	3	3	0	0	0	0	2.85		7
(4V19) (442QA) Rawlins, WY	181	181	100.00%	0	0.00%	178	1	2	0	0	0	0	0.08	4.57	3.3
(4V19) (442QB) Torrington, WY - Mobile	76	75	98.68%	1	1.32%	71	3	1	1	0	0	0	1.39		3.67
(4V19) (442QD) Laramie, WY - Mobile	55	55	100.00%	0	0.00%	44	2	9	0	0	0	0	2.62		7.94
(4V19) (442QE) Sterling, CO	53	51	96.23%	2	3.77%	42	3	6	2	0	0	0	4.08		10
4V19) (554) Aurora, CO HCS	52,063	47,292	90.84%	4,771	9.16%	39,845	3,193	4,254	3,242	1,048	323	158	6.57	10.67	5.91
(4V19) (554) Aurora, CO (Rocky Mountain	26,562	23,738	89.37%	2,824	10.63%	20,153	1,514	2,071	1,817	690	227	90	8.53	10.61	5.28
(4V19) (554A5) Denver, CO - VADOM	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0
(4V19) (554GB) Aurora, CO	1,595	1,511	94.73%	84	5.27%	1,277	102	132	72	10	0	2	6.84	3	2.56
(4V19) (554GC) Golden, CO	4,877	4,522	92.72%	355	7.28%	3,656	361	505	290	56	8	1	7.42	9.96	5.74
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,064	3,636	89.47%	428	10.53%	3,067	234	335	295	91	18	24	7.73	13.77	7.93
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	11,504				6.84%	9,113	745	859	512	169	65	41	5.05	10.05	6.46
(4V19) (554GF) Alamosa, CO	328		98.48%		-	283	23			0	0		2.01	8.33	5.26
(4V19) (554GG) La Junta, CO	392				2.04%	349	14			1	0	0		1.83	5.75
(4V19) (554GH) Lamar, CO	213		97.65%	5	2.35%	194	7	7	3	2	0	0	1.34	0	6.25
(4V19) (554GI) Burlington, CO	134		100.00%		0.00%	128	6	0		0		0	0.94	1	2.46
(4V19) (554GJ) Denver East 9th Avenue, CO	936	873	93.27%		6.73%	677	89			2		0	8.26		0.14
(4V19) (554MA) IDES Fort Carson	171	168	98.25%	3	1.75%	133	13	22	3	0	0	0		6.61	1.9
(4V19) (554QA) York Street, CO	14	14	100.00%	0	0.00%	14	0		-	0	0	0			
(4V19) (554QB) Jewell, CO	1,147	943	82.21%	204	17.79%	703	78	162	173	27	4	0		23.32	
(4V19) (554QC) Salida, CO	123		95.93%		-	95		16		0		0	3.09	13.14	2.12
4V19) (575) Grand Junction, CO HCS	9,896	9,477	95.77%	419		8,006	705			49	12	4	3.74	7.47	3.47
(4V19) (575) Grand Junction, CO	8,701	8,326	95.69%	375	4.31%	7,036	603	687	316	43	12	4	3.75	7.52	3.54
(4V19) (575GA) Montrose, CO	670					522	64	59	23	2	0	0	3.88	7.15	
(4V19) (575GB) Craig, CO (Major William Edward Adams)	174		93.68%			145	13	5	7	4	0	0	4.06	8.62	1.92
(4V19) (575QA) Glenwood Springs, CO	240	232	96.67%	8	3.33%	208	15	9	8	0	0	0	2.46	8.94	1.3
(4V19) (575QB) Moab, UT	111	111	100.00%			95			_	0	0		4.26	2.47	0.18
4V19) (660) Salt Lake City, UT HCS	30,047					23,932	2,000			323					3.83
4V19) (660) Salt Lake City, UT (George E. Wahlen			93.21%		6.79%	16,900	1,556			292	85	48		9.2	
(4V19) (660GA) Pocatello, ID	1,220	1,177	96.48%	43	3.52%	1,034	90	53	30	5	4	4	2.8	5.81	14.7
(4V19) (660GB) Ogden, UT	1,651	1,611		40		1,416	117	78		7	0	0		3.83	1.67
(4V19) (660GD) Roosevelt, UT	75		100.00%		0.00%	68	4	3		0		-	1.63	13	
(4V19) (660GE) Orem, UT	1,094					1,039				2	2	1	1.38	12.04	1.85
(4V19) (660GG) St. George, UT	1,427		96.43%		3.57%	1,273	54			3		6	4.1	6.64	8.5
(4V19) (660GJ) Western Salt Lake, UT	1,255				2.23%	1,070	82			3	0		2.98	7.15	
(4V19) (660GK) Elko, NV	101		88.12%		11.88%	42	3			0		0	18.78		4.54
(4V19) (660MA) IDES HIII AFB	20	-	100.00%			20			-	0		0		0	0
(4V19) (660QA) Idaho Falls, ID	891		96.75%		3.25%	799	37			5	3		1.48	23.72	15.25
(4V19) (660QB) Price, UT	157				5.73%	127	12		-	1	3		6.1	7.25	0
(4V19) (660QC) Weber County, UT	247		85.02%			144	25			5	0				15.21
4V19) (666) Sheridan, WY HCS	5,816					5,113	_			13					3.12
	3,237	3,162	97.68%			2,862	149			8	2			4.66	2
(4V19) (666) Sheridan, WY				21	2.59%	692	47			1	2		4.75	3.95	7.12
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY	811	790							6	0	0	0	2.13	5.4	0.9
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY	811 455	449	98.68%			416	18					-			2.1.1
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY	811 455 354	449 331	98.68% 93.50%	23	6.50%	302	8	21	13	2	2	6	10.26		0.74
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY (4V19) (666GE) Gillette, WY	811 455 354 316	449 331 313	98.68% 93.50% 99.05%	23	6.50% 0.95%	302 283	8 21	21 9	13	2	2	6	10.26 3.01	7	2.38
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY (4V19) (666GE) Gillette, WY (4V19) (666GF) Rock Springs, WY	811 455 354 316 361	331 313 342	98.68% 93.50% 99.05% 94.74%	23 3 19	6.50% 0.95% 5.26%	302 283 294	8 21 24	21 9 24	13 2 16	2 1 1	2 0 0	6	10.26 3.01 9.27	7 1.55	2.38
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY (4V19) (666GE) Gillette, WY (4V19) (666GF) Rock Springs, WY (4V19) (666QA) Afton, WY	811 455 354 316 361 137	449 331 313 342 137	98.68% 93.50% 99.05% 94.74% 100.00%	23 3 19 0	6.50% 0.95% 5.26% 0.00%	302 283 294 129	8 21 24 6	21 9 24 2	13 2 16 0	2 1 1 0	2 0 0 0	6 0 2 0	10.26 3.01 9.27 1.17	7 1.55 0	2.38 4.62 1
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY (4V19) (666GE) Gillette, WY (4V19) (666GF) Rock Springs, WY (4V19) (666QA) Afton, WY (4V19) (666QB) Evanston, WY	811 455 354 316 361 137 71	449 331 313 342 137 69	98.68% 93.50% 99.05% 94.74% 100.00% 97.18%	23 3 19 0 2	6.50% 0.95% 5.26% 0.00% 2.82%	302 283 294 129 64	8 21 24 6 0	21 9 24	13 2 16 0 2	2 1 1 0 0	2 0 0 0 0	6 0 2 0 0	10.26 3.01 9.27 1.17 0.58	7 1.55 0	2.38 4.62 1 4.44
(4V19) (666) Sheridan, WY (4V19) (666GB) Casper, WY (4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY (4V19) (666GE) Gillette, WY (4V19) (666GF) Rock Springs, WY (4V19) (666QA) Afton, WY	811 455 354 316 361 137	449 331 313 342 137 69	98.68% 93.50% 99.05% 94.74% 100.00% 97.18% 97.30%	23 3 19 0 2	6.50% 0.95% 5.26% 0.00% 2.82% 2.70%	302 283 294 129	8 21 24 6	21 9 24 2 5	13 2 16 0 2 2	2 1 1 0	2 0 0 0 0	6 0 2 0 0	10.26 3.01 9.27 1.17 0.58	7 1.55 0 0	2.38 4.62 1 4.44 4.94

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: December 2019			d in 30 Days or Less 3		d in Over 30 Days 5								III Days 13	III Days 14	iii bays 15
			Less 3												
(5V20) (463) Anchorage, AK	5,509	5,338	96.90%	171	3.10%	4,732	342	264	142	22	5	2	4.87	3.24	3.38
(5V20) (463BU) Anchorage, AK - VADOM	736	736	100.00%	0	0.00%	731	4	1	0	0	0	0			2.64
(5V20) (463GA) Fairbanks, AK	849	820	96.58%	29	3.42%	698	73	49	21	8	0	0	4.34	9.52	5.2
(5V20) (463GB) Kenai, AK	688	675	98.11%	13	1.89%	624	24	27	12	1	0	0	3.33	2.46	1.28
(5V20) (463GC) Mat-Su, AK	1,065	1,006	94.46%	59	5.54%	879	59	68	43	9	5	2	5	13.06	11.4
(5V20) (463GD) Homer, AK	120	119	99.17%	1	0.83%	114	5	0	1	0	0	0	1.7		0
(5V20) (463GE) Juneau, AK	215	214	99.53%	1	0.47%	207	5	2	1	0	0	0	1.17	4.67	0.28
(5V20) (531) Boise, ID HCS	20,859	19,657	94.24%	1,202	5.76%	17,270	1,076	1,311	873	228	58	43	5.44	9.08	2.17
(5V20) (531) Boise, ID	17,843	16,751	93.88%	1,092	6.12%	14,655	923	1,173	791	211	55	35	5.54	9.17	2.05
(5V20) (531GE) Twin Falls, ID	937	927	98.93%	10	1.07%	842	50	35	8	1	0	1	3.18	1.18	2.22
(5V20) (531GG) Caldwell, ID	1,516	1,428	94.20%	88	5.80%	1,257	88	83	67	13	3	5	7.05	10.27	3.96
(5V20) (531GH) Burns, OR	103	101	98.06%	2	1.94%	96	3	2	2	0	0	0	1.93	42	0
(5V20) (531GI) Mountain Home, ID	332	327	98.49%	5	1.51%	310	6	11	4	0	0	1	2.32	0.52	0.79
(5V20) (531GJ) Salmon, ID	128			5	- 1	110	6	7	1	3	0	1	9.77		0
(5V20) (648) Portland, OR HCS	49,351					38,319	3,045	3,950		875					
(5V20) (648) Portland, OR	24,405			2,477		18,409	1,408	2,111		591	192		11.08	13.93	
(5V20) (648A4) Portland Vancouver, WA	8,890	8,222	92.49%	668	7.51%	6,855	597	770	512	96	38	22	4.74	13.91	3.18
(5V20) (648BU) Vancouver, WA - VADOM	176	171	97.16%	5	2.84%	167	1	3	2	1	1	1			
(5V20) (648GA) Bend, OR	2,718	2,507	92.24%	211	7.76%	2,114	185	208	136	59	7	9	4.23	18.53	5.18
(5V20) (648GB) Salem, OR	3,590	3,230	89.97%	360	10.03%	2,702	188	340	244	87	8	21	6.92	14.66	5.19
(5V20) (648GD) North Coast, OR	468	454	97.01%	14	2.99%	378	23	53	14	0	0	0	7.48		1.34
(5V20) (648GE) Fairview, OR	2,596	2,541	97.88%	55	2.12%	2,329	138	74	41	8	2	4	5.68	13.52	0.65
(5V20) (648GF) Hillsboro, OR	3,538	3,378	95.48%	160	4.52%	2,880	286	212	138	18	2	2	6.68	7.32	0.7
(5V20) (648GG) West Linn, OR	1,922	1,870	97.29%	52	2.71%	1,634	145	91	30	11	8	3	4.93	10.78	0.3
(5V20) (648GH) Newport, OR	289	272	94.12%	17	5.88%	224	15	33	15	2	0	0	9.56		4.47
(5V20) (648GI) Portland 1st Avenue, OR	219	214	97.72%	5	2.28%	171	21	22	4	0	1	0	4.32	6	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	540	527		13	2.41%	456	38			2		1	3.8		
(5V20) (653) Roseburg, OR HCS	18,430	17,599	95.49%	831	4.51%	15,111	1,222	1,266	633	139	35	24	4.58	8.41	3.23
(5V20) (653) Roseburg, OR	7,803		95.53%	349		6,403	529	522	273	47	21	8	6.88	7.48	2.81
(5V20) (653BV) Roseburg, OR - VADOM	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	7,973	7,557	94.78%	416	5.22%	6,344	571	642	313	76	12	15	3.66	9.55	
(5V20) (653GA) North Bend, OR	917	871	94.98%	46	5.02%	782	46	43	35	11	0	0	5.82		
(5V20) (653GB) Brookings, OR	765	757		8		685	31	41	7	1	0	0	2.29	0.23	2.33
(5V20) (653QA) Downtown Eugene, OR	943			12		868	45			4	2	1			2.11
(5V20) (663) Puget Sound, WA HCS	55,589			4,353		43,591	3,410			937					
(5V20) (663) Seattle, WA	26,047		91.55%			20,255	1,540	2,050		472	146				
(5V20) (663A4) American Lake, WA	22,170			1,502		17,936	1,205	1,527		345	80	59	6.68	11.3	
(5V20) (663GA) Bellevue, WA	1,751			254		1,145	168	184		47	4	7	14.11	11.44	2.05
(5V20) (663GB) Silverdale, WA	1,189			124		852	103			23	15		14.51	9.15	
(5V20) (663GC) Mount Vernon, WA	2,705			147		2,030	278	250		20	5	13	10.94	8.23	
(5V20) (663GD) South Sound, WA	832		97.36%	22		724	52			2	0	1	3	3.33	
(5V20) (663GE) North Olympic Peninsula, WA	774		86.95%	101		534	63	76	65	28	4	4	12.8		0.89
(5V20) (663HK) Puget Sound, WA - Mobile	120		99.17%	1	0.83%	115	1	3	1	0	0	0	1.27		
(5V20) (663MA) IDES Fort Lewis	1		100.00%	0		0	0	1	0	0	0	0			15
(5V20) (668) Spokane, WA HCS	20,388					16,802	1,200			170					
(5V20) (668) Spokane, WA (Mann-Grandstaff)	16,346			900		13,306	976			139	34	9	3.58	7.98	
(5V20) (668GA) Wenatchee, WA	1,183		94.34%	67		1,014	62			21	9	0	4.04	9.06	
(5V20) (668GB) Coeur d Alene, ID	2,322			29		2,001	148	144		3	1	2	2.79		1.57
(5V20) (668HK) Spokane, WA - Mobile	40			2		37	1	0	0	0	0	2	11.67		
(5V20) (668QB) Libby, MT	142			5		124	6	7	1	2	1	1	4.7		22
(5V20) (668QD) Sandpoint, ID	331		95.47%	15		296	7	13		5	4	0	4.24		29
(5V20) (668QE) Spokane 2nd Avenue, WA	24		100.00%	0		24	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	8,109	7,715	95.14%	394	4.86%	6,594	559	562	296	49	12	37	5.52	10.99	2.39

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: December 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,286	3,972	92.67%	314	7.33%	3,341	283	348	236	37	10	31	7.4	11.09	1.62
(5V20) (687GA) Richland, WA	1,320	1,303	98.71%	17	1.29%	1,140	80	83	15	2	0	0	4.39	7	2.3
(5V20) (687GB) Lewiston, ID	802	777	96.88%	25	3.12%	608	86	83	20	4	0	1	6.24	0	3.73
(5V20) (687GC) La Grande, OR	296	295	99.66%	1	0.34%	256	26	13	0	1	0	0	2.93	5.75	1.25
(5V20) (687HA) Yakima, WA	1,306	1,271	97.32%	35	2.68%	1,171	69	31	23	5	2	5	4.65	8.07	4.85
(5V20) (687QB) Morrow County, OR	61	61	100.00%	0	0.00%	49	9	3	0	0	0	0	3.31		
(5V20) (687QC) Wallowa County, OR	38	36	94.74%	2	5.26%	29	6	1	2	0	0	0	7.18		0
(5V20) (692) White City, OR HCS	9,609	9,131	95.03%	478	4.97%	7,658	807	666	398	56	16	8	7.4	5.74	3.66
(5V20) (692) White City, OR	8,340	7,970	95.56%	370	4.44%	6,665	733	572	306	43	15	6	6.92	5.8	3.08
(5V20) (692GA) Klamath Falls, OR	723	685	94.74%	38	5.26%	605	43	37	30	7	0	1	4.55	2.3	7.31
(5V20) (692GB) Grants Pass, OR	546		87.18%	70		388	31	57	62	6	1	1	12.97		
(5V21) (358) Manila, PI HCS	1,313			201		870	103		73		14	77			
(5V21) (358) Manila, PH	1,313		84.69%	201		870	103		73	37	14				19.12
(5V21) (459) Honolulu, HI HCS	19,083					15,221	1,050		954	412	150				
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	11,706			1,227		9,131	638	710	702	338	98				0.84
(5V21) (459GA) Maui, HI	994			91		799	54	50	59	18	6	8	5.55		5
(5V21) (459GB) Hilo, HI	1,202			75		972	73	82	43	18	4	10			
(5V21) (459GC) Kailua-Kona, HI	839			72		696	35	36	35	11	15	11	6.35		
(5V21) (459GD) Lihue, HI	748			35		617	42	54	18	8	5	4	3.66		2.44
(5V21) (459GE) Guam, GU	1,181		94.16%	69		985	55	72	36	14	8	11	5.02		
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	1,132	1,106	97.70%	26	2.30%	1,009	55	42	14	1	10	1	0.59	12.44	3.17
(5V21) (459GG) Leeward Oahu, HI	1,116	1,059	94.89%	57	5.11%	870	85	104	47	3	3	4	6.49	40.73	7.06
(5V21) (459GH) Saipan, MP	95	90	94.74%	5	5.26%	77	8	5	0	1	1	3	0	25.53	3.53
(5V21) (459MA) IDES Honolulu C&P	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0		0	
(5V21) (459QB) Molokai, HI	64		100.00%			59	5			0	0				
(5V21) (570) Fresno, CA HCS	22,773					18,451	1,617								
(5V21) (570) Fresno, CA	19,586		94.43%	1,090		15,644	1,450	1,402	812	142	115	21			
(5V21) (570GA) Merced, CA	1,120		97.86%	24		992	56	48	14	4	4	2	1.92		12.9
(5V21) (570GB) Tulare, CA	1,503		98.34%	25		1,349	76		18	4	1	2	2.01		7.26
(5V21) (570GC) Oakhurst, CA	564		96.99%	17		466	35		12	1	1	3	4.76		5.71
(5V21) (612A4) N. California HCS	65,847					55,682	2,939		2,579		185				
(5V21) (612A4) Sacramento, CA	24,006		94.08%	1,422		20,186	949		1,050	267	64				
(5V21) (612B4) Redding, CA	4,463		93.57%		6.43%	3,770	180	226	157	96	26		0.93		
(5V21) (612BY) Oakland, CA	3,167					2,670	136		144	16	4	3			0.52
(5V21) (612GD) Fairfield, CA	2,315		95.29%	109		1,973	91	142	74	12	/	16			0.95
(5V21) (612GE) Mare Island, CA (5V21) (612GF) Martinez, CA	2,071		97.54%	51 847		1,887	50 733	83 863	597	7 151	2				
(5V21) (612GF) Martinez, CA (5V21) (612GG) Chico, CA	12,226 3,506		93.07% 96.58%	120		9,783	150	140	103	151	56	43	4.22 2.58		
(5V21) (612GG) Cnico, CA (5V21) (612GH) McClellan Park, CA	7,959		95.80%	334		7,053	343	229	268	43	10				1.81
(5V21) (612GH) McClellan Park, CA	7,959 1,197			13		1,138	27	19	268	3	2				
(5V21) (612GJ) Yuba City, CA (5V21) (612GJ) Yreka, CA	258		93.80%	16		221	9	19	9	4	2		5.1		
(5V21) (612GK) Sierra Foothills, CA	1,135		98.24%	20		959	63	93	19	1	0		3.94		2.19
(5V21) (612GK) Sierra Poutillis, CA (5V21) (612MA) IDES McClellan OPC	1,135		100.00%	0		15	03		0	0	0	_		0	
(5V21) (612WA) IDES MICCIEIIAN OPC	1,618		99.81%	2	0.00%	1,588	19		2	1	0				0.87
(5V21) (612QC) Cypress Avenue, CA	1,568		88.84%	175	11.16%	1,001	189	203	108	34	11	-		17.31	
(5V21) (612QD) Howe Road, CA	343		100.00%	0		342	0		0	0	0			17.51	
(5V21) (640) Palo Alto, CA HCS	38,766					29,179	2,525		2,453	703	305			11.36	8.02
(5V21) (640) Palo Alto, CA	15,566		92.07%	1,235		12,142	976		908	215	49				
(5V21) (640A0) Menlo Park, CA	1,870			71		1,594	100	1,213	50	11	1	9		7.37	4.85
(5V21) (640A4) Livermore, CA	5,887		87.09%		12.91%	4,221	352	554	464	130	73				
(5V21) (640BY) San Jose, CA	3,920		90.26%	382		2,891	301	346	218	64	71				
(5V21) (640GA) Capitola, CA	133		66.17%		33.83%	56	6	26	23	18	4	0			0.03
(CV2.) (OTOCK) Supricia, On	100		33.1770	1	00.0070		U	20	20	10	4		20.0		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	in Days 13	Wait Time in Days 14	in Days 15
(5V21) (640GB) Sonora, CA	1,122				11.32%	875					19			10.78	
(5V21) (640GC) Fremont, CA	822			57	6.93%	650	55			11	0	_	7.6	8	11.28
(5V21) (640HA) Stockton, CA	2,116	1,826	86.29%	290		1,495	141		171	69	23	27	15.37	12.32	16.96
(5V21) (640HB) Modesto, CA	2,675	2,354	88.00%	321	12.00%	1,880	175	299	196	69	25	31	18.44	9.07	10.67
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,615	4,165	90.25%	450		3,335	367	463	330	67	40	13	13.45	10.52	
(5V21) (640QA) Palo Alto 1, CA - Mobile	38	38	100.00%	0		38	0	0	0	0	0	0		0.03	
(5V21) (640QB) Palo Alto 2, CA - Mobile	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0	
(5V21) (654) Reno, NV HCS	23,276	ļ		1,539	6.61%	18,873	1,188	1,676	1,073	329	66	71	8.9	8.54	5.68
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	17,102	16,035	93.76%	1,067	6.24%	14,047	834	1,154	795	187	44	41	9.96	7.66	5.6
(5V21) (654GB) Carson Valley, NV	864	808	93.52%	56	6.48%	686	55	67	28	15	3	10	8.86	8.58	4.79
(5V21) (654GC) Lahontan Valley, NV	589	559	94.91%	30	5.09%	458	42	59	20	7	1	2	5.93	15.9	6.19
(5V21) (654GD) Diamond View, CA	292	273	93.49%	19	6.51%	237	13	23	12	4	0	3	8.92	10.06	4.19
(5V21) (654GE) Reno East, NV	2,333	2,227	95.46%	106	4.54%	2,019	96	112	69	21	9	7	7.69	5.78	9.25
(5V21) (654QA) Kietzke, NV	1,246	1,058	84.91%	188	15.09%	776	96	186	105	75	5	3		13.06	
(5V21) (654QB) Capitol Hill, NV	24	. 24	100.00%	0	0.00%	24	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	70	56	80.00%	14	20.00%	38	7	11	8	6	0	0	17.65	27.22	0
(5V21) (654QD) Virginia Street, NV	756			59		588	45	64	. 36	14	4	5		8.39	
(5V21) (662) San Francisco, CA HCS	29,487			2,638		23,405	1,592			622	230	230	8.15	13.51	
(5V21) (662) San Francisco, CA	19,600		91.97%	1,574	8.03%	16,103	877			329	140		4.84	13.28	
(5V21) (662GA) Santa Rosa, CA	4,157			567	13.64%	2,963	259			148	64			16.84	11.65
(5V21) (662GC) Eureka, CA	1,817			208		1,320	146			62	14			12.61	5.42
, , , , ,						844	91			17	2				
(5V21) (662GD) Ukiah, CA	1,084		93.45%	71							2	4	7.13	8.26	
(5V21) (662GE) San Bruno, CA	1,022			89		810				28	Ь	2	11.08	7.98	
(5V21) (662GF) San Francisco Downtown, CA	726		98.90%	8		650	51	17		0	0	2	2.68	11.12	
(5V21) (662GG) Clearlake, CA	1,081				11.19%	715				38	4	1	10.24	9.16	
(5V21) (593) Las Vegas, NV HCS	50,641			4,360							330				
(5V21) (593) North Las Vegas, NV	33,348			3,881	11.64%	24,295	2,170			725	300	236		13.71	3.39
(5V21) (593GC) Pahrump, NV	1,039			10		995	20			3	2	0	0.46	7.42	
(5V21) (593GD) Northwest Las Vegas, NV	4,268	4,146	97.14%	122	2.86%	3,795	179	172	85	24	7	6	4.08	8.27	3.36
(5V21) (593GE) Southeast Las Vegas, NV	3,692	3,594	97.35%	98	2.65%	3,253	181	160	72	13	9	4	3.32	8.32	4.39
(5V21) (593GF) Southwest Las Vegas, NV	4,413	4,262	96.58%	151	3.42%	3,839	239	184	96	22	11	22	5.07	7.52	5.21
(5V21) (593GG) Northeast Las Vegas, NV	3,232	3,170	98.08%	62	1.92%	2,966	100	104	56	5	0	1	1.93	3.34	3.23
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	483	448	92.75%	35	7.25%	394	24	30	24	9	1	1	3.93	9.95	11.25
(5V21) (593QC) West Cheyenne, NV	166		99.40%	1	0.60%	158	6		'	0	0				1.25
(5V22) (501) New Mexico HCS	33,146	30,290	91.38%	2,856	8.62%	26,353	1,815	2,122	1,583	622	278	373	7.95	12.08	7.4
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	26,769		90.78%	2,468		21,220	1,396			542	251			12.08	
(5V22) (501G2) Las Vegas, NM	223			7	0.1170	203	5	-		1	1	2		0	
(5V22) (501GA) Artesia, NM	452	441	97.57%	11	2.43%	383	27	31	10	0	0	1	3.82	0	6.44
(5V22) (501GB) Farmington, NM	757	678	89.56%	79	10.44%	546	60	72	52	17	7	3	6.84	0	31.11
(5V22) (501GC) Silver City, NM	395	391	98.99%	4	1.01%	359	17	15	3	1	0	0	2.4	0	4.25
(5V22) (501GD) Gallup, NM	310	251	80.97%	59	19.03%	183	43	25	36	20	0	3	14.82	0	37.95
(5V22) (501GE) Espanola, NM	282	263	93.26%	19	6.74%	201	28	34	. 12	2	2	3	9.53	5	2.41
(5V22) (501GH) Truth or Consequences, NM	404	393	97.28%	11	2.72%	374	7	12	. 6	3	1	1	2.8	0	6.56
(5V22) (501GI) Alamogordo, NM	458	422	92.14%	36	7.86%	358	28	36	26	3	3	4	8.24	1.4	11.45
(5V22) (501GJ) Durango, CO	435	433	99.54%	2	0.46%	418	7	8	2	0	0	0	1.27	0	1.84
(5V22) (501GK) Santa Fe, NM	832			29		746	31	26	17	7	3	2		0	
(5V22) (501GM) Northwest Metro, NM	1,366		91.87%	111		929	163			22	7	29		14.98	
(5V22) (501GN) Taos, NM	271			13		251	3			3	2		5.45	0.2	
(5V22) (501HB) Raton, NM	192		96.35%	7	3.65%	182	0	3	_	1	1	2	0.49	0.2	34.27
(5V22) (644) Phoenix, AZ HCS	59,538			3,701	6.22%	47,911		_		738	154	129		8.58	
(5V22) (644) Phoenix, AZ TICS	35,894		91.90%	2,906		27,696	2,081	3,211		566	119			8.83	
(0122) (077) i Hoomin, ne (Odii 1. Hayusii)	33,034	32,300	01.0070	2,300	3.1070	21,000	2,001	0,211	2,122	300	119] 39	0.09	0.03	7.01

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(5V22) (644BY) Southeast Gilbert, AZ	9,319	8,945	95.99%	374	4.01%	7,717	521	707	236	93	27	18	4.08	8.04	7.07
(5V22) (644GA) Northwest Surprise, AZ	4,924	4,736	96.18%	188	3.82%	4,450	173	113	143	44	1	0	2.04	7.39	3.85
(5V22) (644GB) Show Low, AZ	881	859	97.50%	22	2.50%	752	62	45	19	0	3	0	3.2	3.24	6.81
(5V22) (644GC) Southwest Phoenix, AZ	1,469	1,433	97.55%	36	2.45%	1,274	96	63	28	6	2	0	2.47	4.33	6.18
(5V22) (644GD) Payson, AZ	369	338	91.60%	31	8.40%	300	11	27	18	7	0	6	12.17		14.75
(5V22) (644GE) Thunderbird, AZ	1,649	1,610	97.63%	39	2.37%	1,437	95	78	27	11	0	1	4.73	4.19	2.28
(5V22) (644GF) Globe, AZ	200	193	96.50%	7	3.50%	180	5	8	6	1	0	0	2.19	13.25	7.16
(5V22) (644GG) Northeast Phoenix, AZ	968	950	98.14%	18	1.86%	834	50	66	10	6	0	2	3.59	3.12	7.31
(5V22) (644GH) Phoenix Midtown, AZ	3,826	3,746	97.91%	80	2.09%	3,232	278	236	71	4	2	3	4.58	4.44	1.29
(5V22) (644QA) Phoenix East Thomas Road, AZ	39	39	100.00%	0	0.00%	39	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	13,451	12,730	94.64%	721	5.36%	11,023	828	879	499	104	44	74	6.72	10	4.46
(5V22) (649) Prescott, AZ (Bob Stump)	9,214	8,675	94.15%	539	5.85%	7,565	534	576	391	71	32	45	6.45	10.22	3.25
(5V22) (649GA) Kingman, AZ	1,048	1,002	95.61%	46	4.39%	898	44	60	31	6	1	8	8.9	3.93	3.98
(5V22) (649GB) Flagstaff, AZ	778	707	90.87%	71	9.13%	563	50	94	37	17	7	10	12.51	6.42	12.71
(5V22) (649GC) Lake Havasu City, AZ	1,080	1,059	98.06%	21	1.94%	868	115	76	12	7	0	2	4.03	12.43	4.86
(5V22) (649GD) Anthem, AZ	565	559	98.94%	6	1.06%	475	39	45	6	0	0	0	4.68	10.6	3.69
(5V22) (649GE) Cottonwood, AZ	585		95.90%	24	4.10%	514	29	18	8	3	4	9	5.85		9.08
(5V22) (649QA) Chinle, AZ	68				17.65%	47	7			0	0	0			4.38
(5V22) (649QB) Holbrook, AZ	37	36	97.30%	1	2.70%	23	5	8	1	0	0	0	7.48		9.62
(5V22) (649QD) Page, AZ	28		100.00%		0.00%	23	5	0	0	0	0	0	2.12		4
(5V22) (649QF) Tuba City, AZ	21		100.00%		0.00%	21	0	0		0	0	0			0
(5V22) (649QG) Polacca, AZ	1	0			100.00%	0	0	0		0	0	0	_		53
(5V22) (649QH) Kayenta, AZ	26	-	100.00%			26	0	0		0	0				0.43
(5V22) (678) Southern Arizona HCS	39,961				6.02%	32,902	2,099	2,553		412	-		_		2.85
(5V22) (678) Tucson, AZ	30,060		92.51%		7.49%	23,955	1,660			402	147				2.95
(5V22) (678GA) Sierra Vista, AZ	1,884					1,677	92			3	0	1	1.72		3.66
(5V22) (678GB) Yuma, AZ	1,729		99.48%		0.52%	1,648	44			0	1	1	1.22		1.08
(5V22) (678GC) Casa Grande, AZ	1,838					1,585	97			4	3	1	2.55		4.76
(5V22) (678GD) Safford, AZ	324					292	7			1	2				3.95
(5V22) (678GE) Green Valley, AZ	402				0.75%	367	17			0	0				0.78
(5V22) (678GF) Northwest Tucson, AZ	2,085		99.42%			1,910	80			1	0				1.19
(5V22) (678GG) Southeast Tucson, AZ	1,604					1,434	102			1	0	2	3.02		1.29
(5V22) (678MA) IDES Davis-Monthan AFB	9		100.00%			9	0			0				0	0
(5V22) (678MB) IDES Fort Huachuca	17		100.00%			16	0	1	0	0	0	0		1.29	0
(5V22) (678QB) Pinal County, AZ	9		100.00%		0.00%	9	0	0		0	0				
(5V22) (600) Long Beach, CA HCS	50,620		94.18%						•	571				8.56	5.9
(5V22) (600) Long Beach, CA (Tibor Rubin)	43,264					35,928	2,107			500	157				5.13
(5V22) (600GA) Anaheim, CA	1,110					860	57			25	2		5.22		17.68
(5V22) (600GB) Santa Ana, CA	2,706					2,216	166			27	12		3.74		5.73
(5V22) (600GC) Cabrillo, CA	1,261		100.00%			1,248	6			0					1.15
(5V22) (600GD) Santa Fe Springs, CA	1,125					994	59			5	4	0			4.89
(5V22) (600GE) Laguna Hills, CA	1,154		93.24%			924	99			14	12	-			7.6
(5V22) (605) Loma Linda, CA HCS	49,812					40,454	2,804			473					6.51
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	22,211					17,429	1,428			288	161				5.14
(5V22) (605BZ) Loma Linda Redlands, CA	19,211					15,788	946			147	46				5.05
(5V22) (605GA) Victorville, CA	1,488					1,205	106			6	0		1.38		10.95
(5V22) (605GB) Murrieta, CA	2,034	-				1,722	93			21	5				14.67
(5V22) (605GC) Palm Desert, CA	2,246					1,722	88			7	1	2			6.44
(5V22) (605GD) Corona, CA	963					855	42			0	0				7.88
(5V22) (605GE) Rancho Cucamonga, CA	1,629					1,434	99			4	0	-	1.8		6.78
(5V22) (605QA) Blythe, CA	30		100.00%	-		26	2			0		_			0.78
(5V22) (605QA) Biytile, CA (5V22) (664) San Diego, CA HCS	49,816						2,495			703		_			4.37
(5V22) (664) San Diego, CA	30,814		92.64%			25,515	1,360			537	194				2.88
(5.22) (55.) 5611 21095, 071	55,014	20,545	JE.U-T/0	2,203	1.0070	20,010	1,000	1,070	1,000	1 357	134	102	0.00	0.02	2.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(5V22) (664BU) San Diego, CA - VADOM	102	102	100.00%	0	0.00%	102	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	7,988	7,571	94.78%	417	5.22%	6,205	623	743	326	65	16	10	4.64	8.06	7.35
(5V22) (664GA) Imperial Valley, CA	542	517	95.39%	25	4.61%	435	44	38	16	6	3	0	3.48	21.89	3.64
(5V22) (664GB) Oceanside, CA	7,054	6,597	93.52%	457	6.48%	5,675	355	567	353	64	26	14	3.93	9.46	3.03
(5V22) (664GC) Chula Vista, CA	1,881	1,802	95.80%	79	4.20%	1,642	76	84	46	25	7	1	3.19	7.27	6.97
(5V22) (664GD) Escondido, CA	1,059	1,030	97.26%	29	2.74%	963	37	30	22	6	1	0	1.47	14.33	3.76
(5V22) (664QA) Rio, CA	376	376	100.00%	0	0.00%	375	0	1	0	0	0	0			0
(5V22) (691) Greater Los Angeles, CA HCS	55,804	51,341	92.00%	4,463	8.00%	44,977	2,831	3,533	3,128	932	253	150	5.41	10.03	5.43
(5V22) (691) West Los Angeles, CA	24,570	22,640	92.14%	1,930	7.86%	19,768	1,249	1,623	1,405	388	89	48	4.1	9.27	4.41
(5V22) (691A4) Sepulveda, CA	12,836	11,569	90.13%	1,267	9.87%	10,026	678	865	765	315	107	80	4.87	12.8	7.24
(5V22) (691GB) Santa Barbara, CA	697	695	99.71%	2	0.29%	650	28	17	2	0	0	0	0.63	7.14	2.01
(5V22) (691GC) Gardena, CA	443	442	99.77%	1	0.23%	440	1	1	1	0	0	0	0.42	0.09	0
(5V22) (691GD) Bakersfield, CA	2,772	2,649	95.56%	123	4.44%	2,294	198	157	89	32	2	0	4.76	6.9	2.99
(5V22) (691GE) Los Angeles, CA	7,305	6,820	93.36%	485	6.64%	6,288	222	310	400	57	16	12	6.16	7.86	4.76
(5V22) (691GF) East Los Angeles, CA	892	865	96.97%	27	3.03%	848	7	10	21	6	0	0	0.47	0	3.88
(5V22) (691GG) Antelope Valley, CA	768	663	86.33%	105	13.67%	574	35	54	81	13	11	0	15.28	6.95	1.71
(5V22) (691GK) San Luis Obispo, CA	1,106	1,074	97.11%	32	2.89%	918	88	68	16	8	5	3	3.72	6.25	7.42
(5V22) (691GL) Santa Maria, CA	2,186	1,960	89.66%	226	10.34%	1,600	133	227	180	35	5	6	7.06	13.47	8.45
(5V22) (691GM) Oxnard, CA	2,068	1,812	87.62%	256	12.38%	1,461	163	188	160	78	17	1	13.41	8.98	9.2
(5V22) (691GO) San Gabriel, CA (Pasadena)	41	33	80.49%	8	19.51%	25	2	6	8	0	0	0	11.28		13.08
(5V22) (691GP) San Gabriel Valley, CA	120	119	99.17%	1	0.83%	85	27	7	0	0	1	0	4.32		7.65
(3V23) (437) Fargo, ND HCS	18,402	18,011	97.88%	391	2.12%	16,790	606	615	281	68	22	20	1.62	4.7	3.08
(3V23) (437) Fargo, ND	11,750	11,411	97.11%	339	2.89%	10,475	431	505	240	65	19	15	2.19	4.77	3.86
(3V23) (437GA) Grafton, ND	218	218	100.00%	0	0.00%	216	2	0	0	0	0	0	0.15	1.5	0.18
(3V23) (437GB) Bismarck, ND	1,568	1,540	98.21%	28	1.79%	1,448	52	40	21	2	2	3	1.95	6.61	3.45
(3V23) (437GC) Fergus Falls, MN	509	508	99.80%	1	0.20%	493	9	6	1	0	0	0	1.02	0.68	0.86
(3V23) (437GD) Minot, ND	1,041	1,030	98.94%	11	1.06%	970	23	37	9	0	1	1	2.49	3.26	3.3
(3V23) (437GE) Bemidji, MN	1,147	1,144	99.74%	3	0.26%	1,114	21	9	3	0	0	0	0.72	0.71	1.89
(3V23) (437GF) Williston, ND	447	445	99.55%	2	0.45%	425	17	3	1	0	0	1	1.15	1.5	0.61
(3V23) (437GI) Grand Forks, ND	802	797	99.38%	5	0.62%	747	37	13	4	1	0	0	1.06	3.11	1.64
(3V23) (437GJ) Dickinson, ND	440	440	100.00%	0	0.00%	429	9	2	0	0	0	0	0.52	0.48	1.4
(3V23) (437GK) Jamestown, ND	317	315	99.37%	2	0.63%	312	3	0	2	0	0	0	0.82	0.74	0.65
(3V23) (437GL) Devils Lake, ND	163	163	100.00%	0	0.00%	161	2	0	0	0	0	0	0.3	1.5	0.29
(3V23) (438) Sioux Falls, SD HCS	17,161	16,641	96.97%	520	3.03%	15,072	808	761	401	80	22	17	2.57	4.71	3.01
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	13,162	12,724	96.67%	438	3.33%	11,455	637	632	330	73	18	17	3.03	4.89	2.4
(3V23) (438GA) Spirit Lake, IA	921	906	98.37%	15	1.63%	811	46	49	10	3	2	0	3.12	2.33	5.36
(3V23) (438GC) Sioux City, SD	1,599	1,574	98.44%	25	1.56%	1,476	60	38	22	2	1	0	1.46	2.79	4.88
(3V23) (438GD) Aberdeen, SD	634	617	97.32%	17	2.68%	570	31	16	15	2	0	0	2.64	2.74	2.67
(3V23) (438GE) Wagner, SD	205	199	97.07%	6	2.93%	178	17	4	6	0	0	0	3.44	0	2.71
(3V23) (438GF) Watertown, SD	640	621	97.03%	19	2.97%	582	17	22	18	0	1	0	0.65	5.86	3.09
(3V23) (568) Black Hills, SD HCS	10,590	10,084	95.22%	506	4.78%	8,762	614	708	353	93	34	26	5.18	8.69	2.56
(3V23) (568) Fort Meade, SD	5,191	4,922	94.82%	269	5.18%	4,254	324	344	187	53	19	10	3.75	8.55	2.32
(3V23) (568A4) Hot Springs, SD	2,699	2,577	95.48%	122	4.52%	2,260	118	199	74	21	11	16	10.32	8.28	3.4
(3V23) (568GA) Rapid City, SD	2,094	1,990	95.03%	104	4.97%	1,714	138	138	85	15	4	0	5.36	10.04	2.59
(3V23) (568GB) Pierre, SD	142	141	99.30%	1	0.70%	130	9	2	1	0	0	0	1.37	17.5	0.2
(3V23) (568HA) Newcastle, WY	17	16	94.12%	1	5.88%	14	1	1	0	1	0	0	9.5		0
(3V23) (568HB) Gordon, NE	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0	0.76		
(3V23) (568HF) Pine Ridge, SD	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0	1		0
(3V23) (568HH) Scottsbluff, NE	305	296	97.05%	9	2.95%	249	24	23	6	3	0	0	5.47	28	1.42
(3V23) (568HJ) Mission, SD	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0	0		
(3V23) (568HP) Winner, SD	87	87	100.00%	0	0.00%	86	0	1	0	0	0	0	0.37		0
(3V23) (618) Minneapolis, MN HCS	57,483	54,245	94.37%	3,238	5.63%	46,224	3,741	4,280	2,307	498	216	217	5.59	9.35	3.45
(3V23) (618) Minneapolis, MN	41,500	38,944	93.84%	2,556	6.16%	32,764	2,771	3,409	1,931	366	120	139	5.68	9.52	2.71

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: December 2019			Days or Less 3		30 Days 5										
					=										
(3V23) (618BY) Twin Ports, WI	2,855			203		2,284	214	154		43	25	34	3.79		
(3V23) (618GA) St. James, MN	228		97.37%	6		202	8	12		0	0	0	3.91	3	0.1
(3V23) (618GB) Hibbing, MN	969			16		761	97	95		0		2	6.21	9.76	
(3V23) (618GD) Maplewood, MN	2,067			71		1,694	122 62			12	0	38	4.63		
(3V23) (618GE) Chippewa Valley, WI (3V23) (618GG) Rochester, MN	1,415 1,390			211		1,076 1,258	70			5	56	36	22.55 2.02		3.58
	214			8	3.74%	183	13			5	0	0	4.4	23.43	
(3V23) (618GH) Hayward, WI	3,008		97.24%	83		2,536	220	169		11	5	2	3.48		5.44
(3V23) (618GI) Northwest Metro, MN (3V23) (618GJ) Shakopee, MN	666			12		594	37	23		3	0	0	2.14		
(3V23) (618GK) Albert Lea, MN	487		98.15%	9		431	21	26		2	0	0	3.24		
(3V23) (618GL) Minneapolis Harmon Place, MN	639		100.00%	0	0.00%	633	4	20		0	0	0	1.24		4.55
(3V23) (618GM) Rice Lake, WI	673		95.39%	31		552	47		-	8	6	1	6.97	10.1	4.94
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,061			14		957	49	43		3	1	0	3.42		1.39
(3V23) (618QA) Fort Snelling, MN	233	-	100.00%	0		230	3			0	0	0	0.42	0.26	
(3V23) (618QB) Ely, MN	78		98.72%	1	1.28%	69	3	5	1	0	0	0	0.98		
(3V23) (636A6) Central Iowa HCS	22,342			1,509		18,111	1,189	1,533	·	291		78			
(3V23) (636A6) Des Moines, IA	16,006		92.19%	1,250		12,636	879	1,241	902	232	56		6.63		9.51
(3V23) (636BU) Des Moines, IA - VADOM	1,002			1,230	0.10%	1,000	0	1,241	0	0	0	1	0.00	0.44	3.01
(3V23) (636GC) Mason City, IA	1,694		89.20%	183		1,301	94	116		51	11	15	14.54	13.56	3.87
(3V23) (636GD) Marshalltown, IA	670			19		545	51	55		3	1	0	4.52		
(3V23) (636GK) Fort Dodge, IA	823		98.66%	11		710	67	35		1	0	1	3.47	3.8	
(3V23) (636GM) Carroll, IA	530			19		442	38			2	0		4.76		3.23
(3V23) (636GR) Knoxville, IA	1,137		97.89%	24		1,019	51	43		2	1	1	2.56		1.7
(3V23) (636GX) Fort Dodge North, IA	1,137		100.00%	0	0.00%	178	2	2		0	0		2.00	3.01	0.68
(3723) (3303X) I oit bodge North, IX	102	102	100.0070		0.0070	170			U	0	U	U			0.00
(3V23) (636QB) Des Moines Center Street, IA	298	296	99.33%	2	0.67%	280	7	9	2	0	0	0			
(3V23) (636QB) Des Moines Center Street, IA	298 26.697		99.33% 93.60%	1.708		21.009	·		_	280			5.48	9.78	4.5
(3V23) (636A8) Iowa City, IA HCS	26,697	24,989	93.60%	1,708	6.40%	21,009	1,819	2,161	1,242	280	122	64			
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA	26,697 11,158	24,989	93.60% 91.27%	1,708 974	6.40% 8.73%	21,009 8,400	1,819 746	2,161 1,038	1,242 717	280 168	122 62	64	3.6	10.18	11.3
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA	26,697	24,989 10,184 2,604	93.60% 91.27% 93.97%	1,708 974 167	6.40% 8.73% 6.03%	21,009	1,819 746 206	2,161	1,242 717 92	280	122	64		10.18 13.1	11.3 3.63
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL	26,697 11,158 2,771 946	24,989 10,184 2,604 904	93.60% 91.27% 93.97% 95.56%	1,708 974 167 42	6.40% 8.73% 6.03% 4.44%	21,009 8,400 2,141 726	1,819 746 206 99	2,161 1,038 257	1,242 717 92 28	280 168 24 6	122 62	64	3.6 7.91 6.14	10.18 13.1 4.32	11.3 3.63 9.83
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA	26,697 11,158 2,771 946 1,287	24,989 10,184 2,604 904 1,172	93.60% 91.27% 93.97% 95.56% 91.06%	1,708 974 167 42 115	6.40% 8.73% 6.03% 4.44% 8.94%	21,009 8,400 2,141	1,819 746 206 99	2,161 1,038 257 79 97	1,242 717 92 28 79	280 168 24	122 62 34 4	64	3.6 7.91 6.14 9.99	10.18 13.1 4.32 5.97	11.3 3.63 9.83 11.37
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans)	26,697 11,158 2,771 946 1,287 1,377	24,989 10,184 2,604 904 1,172 1,339	93.60% 91.27% 93.97% 95.56% 91.06% 97.24%	1,708 974 167 42 115	6.40% 8.73% 6.03% 4.44% 8.94% 2.76%	21,009 8,400 2,141 726 985 1,143	1,819 746 206 99 90	2,161 1,038 257 79 97	1,242 717 92 28 79	280 168 24 6 28	122 62 34 4	64	3.6 7.91 6.14 9.99 2.84	10.18 13.1 4.32 5.97 6.63	11.3 3.63 9.83 11.37 6.06
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA	26,697 11,158 2,771 946 1,287 1,377	24,989 10,184 2,604 904 1,172 1,339 1,188	93.60% 91.27% 93.97% 95.56% 91.06%	1,708 974 167 42 115 38 55	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42%	21,009 8,400 2,141 726 985	1,819 746 206 99	2,161 1,038 257 79 97	1,242 717 92 28 79 33 48	280 168 24 6 28 3	122 62 34 4	64	3.6 7.91 6.14 9.99	10.18 13.1 4.32 5.97 6.63 1.48	11.3 3.63 9.83 11.37 6.06 3.96
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA	26,697 11,158 2,771 946 1,287 1,377 1,243	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34%	1,708 974 167 42 115 38 55	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66%	21,009 8,400 2,141 726 985 1,143	1,819 746 206 99 90 98 123	2,161 1,038 257 79 97 98 110	1,242 717 92 28 79 33 48	280 168 24 6 28 3	122 62 34 4 4 2 1	64	3.6 7.91 6.14 9.99 2.84 10.12 3.71	10.18 13.1 4.32 5.97 6.63 1.48 5.26	11.3 3.63 9.83 11.37 6.06 3.96 2.78
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA	26,697 11,158 2,771 946 1,287 1,377	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58%	1,708 974 167 42 115 38 55	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47%	21,009 8,400 2,141 726 985 1,143 955 1,381	1,819 746 206 99 90 98 123	2,161 1,038 257 79 97 98 110 63	1,242 717 92 28 79 33 48 32	280 168 24 6 28 3 4	122 62 34 4 4 2 1	64	3.6 7.91 6.14 9.99 2.84 10.12	10.18 13.1 4.32 5.97 6.63 1.48 5.26	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41%	1,708 974 167 42 115 38 55 42 3	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47%	21,009 8,400 2,141 726 985 1,143 955 1,381 582	1,819 746 206 99 90 98 123 91	2,161 1,038 257 79 97 98 110 63 13	1,242 717 92 28 79 33 48 32 3	280 168 24 6 28 3 4 6	122 62 34 4 4 2 1 1 0	64	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41%	1,708 974 167 42 115 38 55 42 3	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604	1,819 746 206 99 90 98 123 91 41	2,161 1,038 257 79 97 98 110 63 13 23	1,242 717 92 28 79 33 48 32 3 5	280 168 24 6 28 3 4 6 0	122 62 34 4 4 2 1 1 0	64	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GJ) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36%	1,708 974 167 42 115 38 55 42 3 11	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432	1,819 746 206 99 90 98 123 91 41 52	2,161 1,038 257 79 97 98 110 63 13 23	1,242 717 92 28 79 33 48 32 3 5	280 168 24 6 28 3 4 6 0 2 0	122 62 34 4 2 1 1 0 3 0 3	64	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 96.67%	1,708 974 167 42 115 38 55 42 3 11 4 36	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076	1,819 746 206 99 90 98 123 91 41 52 33 55	2,161 1,038 257 79 97 98 110 63 13 23	1,242 717 92 28 79 33 48 32 3 5 4	280 168 24 6 28 3 4 6 0 2	122 62 34 4 2 1 1 0 3 0 3	64 27 17 4 4 0 2 3 0 1 0 0 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GJ) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636GC) Linn County, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 98.36% 96.67% 58.02%	1,708 974 167 42 115 38 55 42 3 11 4 36	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076	1,819 746 206 99 90 98 123 91 41 52 33 55	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0	1,242 717 92 28 79 33 48 32 3 5 4 25	280 168 24 6 28 3 4 6 0 2 0 8	122 62 34 4 4 2 1 1 0 3 0 3	64 27 17 4 4 0 2 3 0 1 0 0 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 98.36% 96.67% 58.02%	1,708 974 167 42 115 38 55 42 3 11 4 36 1	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 0.95%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38	1,819 746 206 99 90 98 123 91 41 52 33 55	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26	280 168 24 6 28 3 4 6 0 2 0 8	122 62 34 4 2 1 1 0 3 0 3 1	64 27 17 4 4 0 2 3 0 1 0 0 0 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QC) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 98.36% 96.67% 58.02% 99.05%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 34	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 0.95% 9.64%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276	1,819 746 206 99 90 98 123 91 41 52 33 55 0	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1	122 62 34 4 2 1 1 0 3 0 3 1 0 0 7	64 27 17 4 4 0 2 3 0 1 1 0 0 0 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GJ) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QJ) Davenport, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 96.67% 58.02% 99.05%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 183 1,587	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 9.64%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22	122 62 34 4 2 1 1 0 3 0 3 1 0 0 7	64 27 17 4 4 0 2 3 0 1 0 0 0 0 0 0 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QC) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 96.67% 58.02% 99.05% 90.36%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 183 1,587	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 9.64%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293	122 62 34 4 4 2 1 1 0 3 0 3 1 0 0 7	64 27 17 4 4 0 2 3 0 1 0 0 0 0 0 0 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636) Omaha, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 96.67% 58.02% 99.05% 90.36% 95.17%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 183 1,587 982 94	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 9.64% 3.89% 4.83% 1.43%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293	122 62 34 4 4 2 1 1 0 3 0 3 1 0 0 7 137	64 27 17 4 4 0 2 3 0 1 0 0 0 0 0 0 0 6 69 43	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GG) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636A4) Grand Island, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 96.67% 58.02% 99.05% 90.36% 95.17% 98.57%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 183 1,587 982 94	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 0.95% 9.64% 3.89% 4.83% 1.43% 5.33%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618	280 168 24 6 28 3 4 6 0 2 0 8 1 1 22 293 228	122 62 34 4 4 2 11 0 3 0 3 1 0 7 137 93 5 36	64 27 17 4 4 0 2 3 0 1 0 0 0 0 0 0 0 6 69 43	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62
(3V23) (636A8) Iowa City, IA HCS (3V23) (636A8) Iowa City, IA (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QJ) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636) Omaha, NE (3V23) (636A4) Grand Island, NE (3V23) (636A5) Lincoln, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 99.53% 98.41% 99.17% 98.36% 99.05% 90.36% 96.11% 95.17% 98.57%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 1,587 982 94 418	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 9.64% 3.89% 4.83% 1.43% 5.33%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293 228 6 39	122 62 34 4 4 2 11 0 3 0 3 11 0 7 137 93 5 36	64 27 17 4 4 0 2 3 0 1 0 0 0 0 0 0 6 69 43	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5
(3V23) (636A8) Iowa City, IA HCS (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GG) Decorah, IA (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QI) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636A4) Grand Island, NE (3V23) (636A4) Grand Island, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842 482	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482 455	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 99.05% 90.36% 96.11% 95.17% 98.57% 94.67% 100.00%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 31 1,587 982 94 418 0 1	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 9.64% 3.89% 4.83% 1.43% 0.00% 0.22%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720 481	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391 1	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293 228 6 39 0	122 62 34 4 4 2 11 0 3 0 3 1 0 7 137 93 5 36 0 0	64 27 17 4 4 0 2 3 0 1 0 0 0 0 0 0 6 69 43	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11 7.36	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5
(3V23) (636A8) Iowa City, IA HCS (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GU) Decorah, IA (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QI) Davenport, IA (3V23) (636QI) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636) Omaha, NE (3V23) (636A4) Grand Island, NE (3V23) (636BW) Grand Island, NE - VADOM (3V23) (636BW) Grand Island, NE - VADOM	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842 482 456	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482 455 990	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 90.67% 58.02% 90.36% 95.17% 98.57% 94.67% 100.00%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 31 1,587 982 94 418 0 1	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 1.64% 3.33% 41.98% 0.95% 9.64% 3.89% 4.83% 1.43% 5.33% 0.00% 0.22% 1.39%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720 481 452	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313 0	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391 1 0 46	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0 0	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293 228 6 39 0 0	122 62 34 4 4 2 11 0 3 0 3 1 0 7 137 93 5 36 0 0	64 27 17 4 4 0 2 3 0 0 1 0 0 0 0 0 0 6 6 69 43 3 11 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02 7.23	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11 7.36	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5 0
(3V23) (636A8) Iowa City, IA HCS (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GJ) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GU) Decorah, IA (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QJ) Davenport, IA (3V23) (636QJ) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636) Omaha, NE (3V23) (636A4) Grand Island, NE (3V23) (636BW) Grand Island, NE - VADOM (3V23) (636BW) Omaha, NE - VADOM (3V23) (636GA) Norfolk, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842 482 456 1,004	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482 455 990 822	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 99.05% 90.36% 95.17% 94.67% 100.00% 99.78% 98.61%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 31 1,587 982 94 418 0 1	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 4.83% 1.43% 5.33% 0.00% 0.22% 1.39% 2.49%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720 481 452 872	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313 0 3 72	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391 1 0 46 47	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0 0 9	280 168 24 6 28 3 4 6 0 2 0 8 11 22 293 228 6 39 0 0 3	122 62 34 4 4 2 11 0 3 0 3 0 7 137 93 5 36 0 0 0 0 1	64 27 17 4 4 0 2 3 0 0 1 0 0 0 0 0 0 6 6 69 43 3 11 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02 7.23	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11 7.36	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5 0 3.45 4.09
(3V23) (636A8) Iowa City, IA HCS (3V23) (636GB) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GN) Cedar Rapids, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GG) Decorah, IA (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QI) Davenport, IA (3V23) (636QI) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636) Omaha, NE (3V23) (636A4) Grand Island, NE (3V23) (636BW) Grand Island, NE (3V23) (636BW) Grand Island, NE - VADOM (3V23) (636BX) Omaha, NE - VADOM (3V23) (636GA) Norfolk, NE (3V23) (636GB) North Platte, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842 482 456 1,004 843	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482 455 990 822 1,256	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 90.67% 58.02% 90.05% 90.36% 95.17% 98.57% 94.67% 100.00% 99.78% 99.78% 99.78%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 183 1,587 982 94 418 0 1 14 21	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 0.95% 9.64% 3.89% 4.83% 1.43% 5.33% 0.00% 0.22% 1.39% 2.49% 2.03%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720 481 452 872 706	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313 0 3 72	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391 1 0 46 47	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0 0 9 15	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293 228 6 39 0 0 3 4	122 62 34 4 4 2 11 0 3 0 3 0 7 137 93 5 36 0 0 0 0 1	64 27 17 4 4 0 2 3 0 0 1 0 0 0 0 0 0 6 6 69 43 3 11 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02 7.23	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11 7.36 3.63 5.55 4.6	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5 0 3.45 4.09 0
(3V23) (636A8) Iowa City, IA HCS (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GU) Decorah, IA (3V23) (636GU) Decorah, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QC) Linn County, IA (3V23) (636QI) Davenport, IA (3V23) (636QI) Davenport, IA (3V23) (636QI) Davenport, IA (3V23) (636QI) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QI) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636) Omaha, NE (3V23) (636A4) Grand Island, NE (3V23) (636A5) Lincoln, NE (3V23) (636BW) Grand Island, NE - VADOM (3V23) (636BX) Omaha, NE - VADOM (3V23) (636GA) Norfolk, NE (3V23) (636GB) North Platte, NE (3V23) (636GGL) Bellevue, NE	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842 482 456 1,004 843 1,282	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482 455 990 822 1,256 474	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 99.05% 90.36% 96.67% 58.02% 90.36% 91.17% 94.67% 100.00% 99.78% 97.51%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 31 1,587 982 94 418 0 1 14 21	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 9.64% 3.89% 4.83% 1.43% 5.33% 0.00% 0.22% 1.39% 2.49% 2.03% 4.63%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720 481 452 872 706 1,054	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313 0 3 72 69	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391 1 0 46 47	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0 0 9 15 12	280 168 24 6 28 3 4 6 0 2 0 8 1 2 2 2 3 2 2 3 2 2 8 6 3 9 0 0 3 4 7	122 62 34 4 4 2 11 0 3 0 3 0 3 11 0 0 7 137 93 5 36 0 0 0 1 1 1	64 27 17 4 4 0 2 3 0 0 1 0 0 0 0 0 0 6 6 69 43 3 11 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02 7.23 2.4 3.9 6.01	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11 7.36 3.63 5.55 4.6 5.19	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5 0 3.45 4.09 0 2.74
(3V23) (636A8) Iowa City, IA HCS (3V23) (636GF) Quad Cities, IA (3V23) (636GG) Quincy, IL (3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans) (3V23) (636GJ) Dubuque, IA (3V23) (636GN) Cedar Rapids, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GS) Ottumwa, IA (3V23) (636GT) Sterling, IL (3V23) (636GW) Coralville, IA (3V23) (636GW) Coralville, IA (3V23) (636QC) Linn County, IA (3V23) (636QG) Iowa City, IA - Mobile (3V23) (636QI) Davenport, IA (3V23) (636QJ) Davenport, IA (3V23) (636QJ) Iowa City South Clinton Street, IA (3V23) (636) Nebraska-W Iowa HCS (3V23) (636A4) Grand Island, NE (3V23) (636A4) Grand Island, NE (3V23) (636BW) Grand Island, NE - VADOM (3V23) (636BX) Omaha, NE - VADOM (3V23) (636GBX) Omaha, NE - VADOM	26,697 11,158 2,771 946 1,287 1,377 1,243 1,577 639 690 484 2,199 30 81 317 1,898 40,753 20,352 6,570 7,842 482 456 1,004 843 1,282 497	24,989 10,184 2,604 904 1,172 1,339 1,188 1,535 636 679 480 2,163 29 47 314 1,715 39,166 19,370 6,476 7,424 482 455 990 822 1,256 474 465	93.60% 91.27% 93.97% 95.56% 91.06% 97.24% 95.58% 97.34% 99.53% 98.41% 99.17% 98.36% 90.36% 90.36% 96.11% 95.17% 94.67% 100.00% 99.78% 97.51% 97.51%	1,708 974 167 42 115 38 55 42 3 11 4 36 1 34 3 183 1,587 982 94 418 0 1 14 21 26 23	6.40% 8.73% 6.03% 4.44% 8.94% 2.76% 4.42% 2.66% 0.47% 1.59% 0.83% 1.64% 3.33% 41.98% 4.83% 1.43% 5.33% 0.00% 0.22% 1.39% 2.49% 2.03% 4.63% 1.69%	21,009 8,400 2,141 726 985 1,143 955 1,381 582 604 432 2,076 29 38 276 1,241 34,972 17,026 5,886 6,720 481 452 872 706 1,054 414	1,819 746 206 99 90 98 123 91 41 52 33 55 0 0 30 155 2,148 1,193 307 313 0 3 72 69 119	2,161 1,038 257 79 97 98 110 63 13 23 15 32 0 9 8 319 2,046 1,151 283 391 1 0 46 47 83	1,242 717 92 28 79 33 48 32 3 5 4 25 0 26 2 148 1,088 618 80 332 0 0 9 15 12 17	280 168 24 6 28 3 4 6 0 2 0 8 0 8 1 22 293 228 6 39 0 0 3 4 7	122 62 34 4 4 2 11 0 3 0 3 0 3 1 0 0 7 137 93 5 36 0 0 0 1 1 1 0	64 27 17 4 4 0 2 3 0 0 1 0 0 0 0 0 0 6 6 69 43 3 11 0	3.6 7.91 6.14 9.99 2.84 10.12 3.71 3.05 1.77 2.2 2.24 4.53 4.09 3.02 7.23 2.4 3.9 6.01 5.95	10.18 13.1 4.32 5.97 6.63 1.48 5.26 1.42 6.32 2.75 0.71 24.47 12.53 6.24 6.88 3.11 7.36 3.63 5.55 4.6 5.19 5.68	11.3 3.63 9.83 11.37 6.06 3.96 2.78 2.9 1.22 2.27 2.29 3.93 3.77 11.15 5.28 7.25 2.62 5 0 3.45 4.09 0 2.74

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2019	Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	
(3V23) (636QA) Omaha Dorcas Street, NE	927	927	100.00%	0	0.00%	918	6	3	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	33,226	31,928	96.09%	1,298	3.91%	28,724	1,578	1,626	1,064	166	47	21	4.74	7.72	5.07
(3V23) (656) St. Cloud, MN	28,708	27,710	96.52%	998	3.48%	25,107	1,265	1,338	863	101	20	14	4.23	7.09	4.61
(3V23) (6569AA) St. Cloud, MN - CLC	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0			
(3V23) (656GA) Brainerd, MN	2,710	2,446	90.26%	264	9.74%	2,003	233	210	177	54	26	7	8.01	13.62	10.38
(3V23) (656GB) Montevideo, MN	794	765	96.35%	29	3.65%	664	49	52	21	7	1	0	4.48	15.44	3.5
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,013	1,006	99.31%	7	0.69%	950	31	25	3	4	0	0	1.25	5.62	4.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments		Complete d in 30		Complete d in Over							120 Duy3 12		in Days 14	
			Days or Less 3		30 Days 5										
National: 1/2020	5,165,479	4,856,880	94.03%	308,599	5.97%	4,237,669	288,498	330,713	207,937	59,175	21,562	19,925	4.96	9.21	4.87
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559			262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69		
National: 4/2019	5,368,047	5,092,381		275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	· ·	4.68		
National: 3/2019	5,059,805			256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	_	
National: 2/2019	4,600,823			234,470	5.10%	3,827,731	249,612	289,010	· ·	49,415	17,543	16,821	4.83		
National: 1/2019	5,108,202	1 1		306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	
National: 12/2018	4,335,282	1 1		232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	· ·	4.63		
National: 11/2018	4,690,193			240,990	5.14%		266,562	300,171	166,691	45,547	15,273	13,479	4.65		
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18		
National: 9/2018	4,566,797	1 1		227,988	4.99%	3,800,835	251,499	286,475		41,605	15,126	· ·	4.61		
National: 8/2018	5,279,524			267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669 14,696	· ·	4.79		
National: 7/2018	4,747,954	4,505,574		242,380	5.10% 4.82%	3,934,727	264,214	306,633		45,710		11,394	4.64	_	
National: 6/2018 National: 5/2018	4,853,183 5,180,072			233,868 223,795	4.02%	4,050,519 4,343,790	266,086 284,753	302,710 327,734	168,788 159,692	40,553	13,984 12,163	10,543	4.45		
National: 4/2018	4,965,149	1 1		211,853	4.32%	4,343,790	266,804	306,500	155,252	36,944	10,099	9,558	4.45		
National: 3/2018	5,073,154	1 1		200,895	3.96%	4,179,992	279,377	315,450	147,886	32,665	11,197	9,338	4.44		
National: 2/2018	4,506,205			171,845	3.81%		244,045	264,132	· ·	33,593	10,656	7,650	4.42	-	
National: 1/2018	4,837,845			219,245	4.53%		265,931	293,099	157,460	40,293	12,832	-			
National: 12/2017	4,301,041	4,128,041		173,000	4.02%	3,651,327	226,912	· ·		32,193	9,900	· ·			
National: 11/2017	4,711,170			183,650	3.90%	3,980,125		283,347		32,245	9,473				
National: 10/2017	5,043,703			185,872	3.69%			304,917		33,162	8,735				
National: 9/2017	4,552,842			169,702	3.73%			271,068		27,032	7,916				
National: 8/2017	5,236,501	1 1		191,044	3.65%	4,431,492		318,416		34,464	9,422				
National: 7/2017	4,504,077			162,985	3.62%	3,818,506		269,255		28,818	7,848		4.35		
National: 6/2017	5,050,626			175,970	3.48%	4,297,459		297,853		29,019	8,821	4,886			
National: 5/2017	5,186,397			164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075				
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	1 1		175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704			2.64
National: 2/2016	4,744,626			168,192	3.54%		248,628	269,349		38,428	9,410	-			
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085			
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102			3.03
National: 11/2015	4,388,187			159,970	3.65%	3,767,085		237,241	117,739	31,389	7,526	· ·			
National: 10/2015	4,966,790	1 1		162,562	3.27%		-	261,067	119,186	32,079	7,643		4.01		
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12		Wait Time	MH Avg Wait Time in Days 15
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.