Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: January 2019			Complete d in 30 Days or Less 3		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
(1V01) (402) Togus, ME HCS	27,372	25,244	92.23%	2,128	7.77%	21,663	1,664	1,917	1,406	448	125	149	6.81	10.36	5.18
(1V01) (402) Togus, ME	17,190	15,669	91.15%	1,521	8.85%	13,373	973	1,323	1,011	340	90	80	6.81	10.43	3.79
(1V01) (402GA) Caribou, ME	580	574	98.97%	6	1.03%	510	36	28	5	1	0	0	2.85	1.22	3.61
(1V01) (402GB) Calais, ME	318	317	99.69%	1	0.31%	298	7	12	1	0	0	0	1.85	0	0
(1V01) (402GC) Rumford, ME	292	286	97.95%	6	2.05%	267	8	11	4	2	0	0	3.95	0	0.29
(1V01) (402GD) Saco, ME	1,368	1,263	92.32%	105	7.68%	1,072	89	102	95	7	2	1	10.84	1.71	4.32
(1V01) (402GE) Lewiston, ME	1,857	1,774	95.53%	83	4.47%	1,511	130	133	57	16	7	3	4.25	6.44	7.27
(1V01) (402GF) Lincoln, ME	283	251	88.69%	32	11.31%	221	12	18	9	14	1	8	24.55		0
(1V01) (402HB) Bangor, ME	3,915	3,665	93.61%	250	6.39%	3,208	269	188	134	47	21	48	7.59	11.35	5.89
(1V01) (402HC) Portland, ME	1,455	1,336	91.82%	119	8.18%	1,113	127	96	87	20	4	8	4.24	15.75	10.48
(1V01) (402HL) Bingham, ME - Mobile	48	43	89.58%	5	10.42%	37	6	0	3	1	0	1	10.31		
(1V01) (402QA) Fort Kent, ME	27	27	100.00%	0	0.00%	23	4	0	0	0	0	0	2.85		
(1V01) (402QB) Houlton, ME	39	39	100.00%	0	0.00%	30	3	6	0	0	0	0	6.41		
(1V01) (405) White River Junction, VT HCS	18,241	16,756	91.86%	1,485	8.14%	14,554	994	1,208	854	312	141	178	6.92	13.99	1.21
(1V01) (405) White River Junction, VT	13,140	11,944	90.90%	1,196	9.10%	10,337	696	911	651	269	124	152	9.16	13.85	0.52
(1V01) (405GA) Bennington, VT	785	765	97.45%	20	2.55%	716	31	18	9	3	4	4	4.53	8.04	2.3
(1V01) (405GC) Brattleboro, VT	313	284	90.73%	29	9.27%	233	23	28	21	7	0	1	3.79	25.63	0.18
(1V01) (405HA) Burlington Lakeside, VT	2,090	1,959	93.73%	131	6.27%	1,741	109	109	90	20	7	14	4.98	14.07	1.53
(1V01) (405HC) Littleton, NH	765	706	92.29%	59	7.71%	599	52	55	46	8	4	1	6.39	12.72	2.29
(1V01) (405HE) Keene, NH	280	274	97.86%	6	2.14%	208	25	41	3	0	1	2	5.97	35.7	0.16
(1V01) (405HF) Rutland, VT	636	607	95.44%	29	4.56%	520	51	36	22	5	1	1	3.72	10.26	4.62
(1V01) (405QB) Newport, VT	232	217	93.53%	15	6.47%	200	7	10	12	0	0	3	5.75	17.7	0.78
(1V01) (518) Bedford, MA HCS	12,500	11,641	93.13%	859	6.87%	10,174	591	876	479	224	98	58	5.41	13.67	2.16
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	11,105	10,313	92.87%	792	7.13%	9,028	519	766	429	212	95	56	4.72	13.84	2.09
(1V01) (518GA) Lynn, MA	477	468	98.11%	9	1.89%	432	18	18	3	3	2	1	3.82	5.7	3.22
(1V01) (518GB) Haverhill, MA	567	511	90.12%	56	9.88%	406	31	74	45	9	1	1	11.33	4.67	1.82
(1V01) (518GE) Gloucester, MA	343	341	99.42%	2	0.58%	305	23	13	2	0	0	0	2.03	4.07	2.98
(1V01) (518MA) IDES Hanscom AFB	8	8	100.00%	0	0.00%	3	0	5	0	0	0	0		11.33	18.5
(1V01) (523) Boston, MA HCS	45,988	42,800	93.07%	3,188	6.93%	37,168	2,632	3,000	2,099	583	237	269	6.13	11.74	2.65
(1V01) (523) Jamaica Plain, MA	20,025	18,584	92.80%	1,441	7.20%	15,921	1,181	1,482	966	261	86	128	6.53	9.9	2.6
(1V01) (523A4) West Roxbury, MA	7,229	6,539	90.46%	690	9.54%	5,443	487	609	457	122	38	73	9.67	14.25	3.79
(1V01) (523A5) Brockton, MA	12,667	11,817	93.29%	850	6.71%	10,534	649	634	527	165	101	57	5.42	15.44	2.71
(1V01) (523BY) Lowell, MA	1,922	1,810	94.17%	112	5.83%	1,561	128	121	70	27	8	7	3.26	11.07	3.08
(1V01) (523BZ) Causeway, MA	3,100	3,065	98.87%	35	1.13%	2,887	106	72	29	3	0	3	5.47	6.27	2.5
(1V01) (523GA) Framingham, MA	392		98.47%	6		337	22	27	5	1	0	0	3.99	6.93	0.41
(1V01) (523GC) Quincy, MA	263		92.40%	20		219			16	3	1	0			
(1V01) (523GD) Plymouth, MA	390		91.28%			266	45				3	1	8.11	14.2	
(1V01) (608) Manchester, NH HCS	18,016	16,314	90.55%			13,548	1,292						7.8	14.04	
(1V01) (608) Manchester, NH	16,019		90.32%		9.68%	12,115	1,082				103	100			5.38
(1V01) (608GA) Portsmouth, NH	480					311	55				2	7	14.81	7.87	15.63
(1V01) (608GC) Somersworth, NH	774					531	93			8	5	6	-	15.83	8.21
(1V01) (608GD) Conway, NH	276		96.38%	10		223	24			0	2	3	10.68		1.17
(1V01) (608HA) Tilton, NH	465		92.69%			366	38				1	2			4.22
(1V01) (608MA) IDES Manchester VAMC	2		100.00%			2	0	-		0	0	0		0	
(1V01) (631) Central Western Massachusetts HCS	21,480		93.19%			17,631	1,138								
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	9,019		93.47%			7,415	463								
(1V01) (631BY) Springfield, MA	4,468		95.17%			3,820	226				19		8.85		5.6
(1V01) (631GC) Pittsfield, MA	654			31		556	21				3	3			2.11
(1V01) (631GD) Greenfield, MA	655				9.31%	519	38				1	15			14.4
(1V01) (631GE) Worcester, MA	2,231				4.66%	1,807	163					10			2.1
(1V01) (631GF) Fitchburg, MA	904		94.03%			722	72				2		15.9	_	9.58
(1V01) (631MA) IDES Keller Army Community Hospital	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0	0

(1V01) (631PA) 631PA (1V01) (631QA) Northampton, MA (Plantation Street) (1V01) (631QB) Northampton, MA (Lake Avenue) (1V01) (630QB) Providence, RI HCS (1V01) (650) Providence, RI (1V01) (650GA) New Bedford, MA (1V01) (650GB) Hyannis, MA (1V01) (650GD) Middletown, RI (1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	4 2,211 1,332 31,248 22,811 1,548 1,168 822 4,862 37 51,151 26,965 16,216 595	1,993  1,142  30,097  21,920  1,480  1,129  815  4,716	85.74% 96.32% 96.09% 95.61% 96.66% 99.15% 97.00%	891 68 39 7 146	9.86%  14.26%  3.68%  3.91%  4.39%  3.34%  0.85%  3.00%	4 1,855 931 25,517 18,685 1,216 1,022 749	0 69 86 2,208 1,510 151 43	125 2,372 1,725 113	118 129 784 588	0 50 29 215 183	13	37 19 71	6.18 7.19		14.73 3.36
(1V01) (631QA) Northampton, MA (Plantation Street)  (1V01) (631QB) Northampton, MA (Lake Avenue)  (1V01) (650) Providence, RI HCS  (1V01) (650) Providence, RI  (1V01) (650GA) New Bedford, MA  (1V01) (650GB) Hyannis, MA  (1V01) (650GD) Middletown, RI  (1V01) (650QA) Eagle Square, RI  (1V01) (650QB) Eagle Street, RI  (1V01) (689) Connecticut HCS  (1V01) (689) West Haven, CT  (1V01) (689A4) Newington, CT  (1V01) (689GA) Waterbury, CT	2,211  1,332  31,248  22,811  1,548  1,168  822  4,862  37  51,151  26,965  16,216	1,993  1,142  30,097  21,920  1,480  1,129  815  4,716  37  49,027  25,727	90.14% 85.74% 96.32% 96.09% 95.61% 96.66% 99.15% 97.00%	218 190 1,151 891 68 39 7 146	9.86%  14.26%  3.68%  3.91%  4.39%  3.34%  0.85%  3.00%	1,855 931 25,517 18,685 1,216 1,022 749	69 86 2,208 1,510 151 43	125 2,372 1,725 113	118 129 784 588	50 29 215 183	13 13 81	37 19 71	6.18 7.19	16.46 7.04	
Street)  (1V01) (631QB) Northampton, MA (Lake Avenue)  (1V01) (650) Providence, RI HCS  (1V01) (650) Providence, RI  (1V01) (650GA) New Bedford, MA  (1V01) (650GB) Hyannis, MA  (1V01) (650GD) Middletown, RI  (1V01) (650QA) Eagle Square, RI  (1V01) (650QB) Eagle Street, RI  (1V01) (689) Connecticut HCS  (1V01) (689) West Haven, CT  (1V01) (689A4) Newington, CT  (1V01) (689GA) Waterbury, CT	1,332 31,248 22,811 1,548 1,168 822 4,862 37 51,151 26,965 16,216	1,142 30,097 21,920 1,480 1,129 815 4,716 37 49,027 25,727	85.74% 96.32% 96.09% 95.61% 96.66% 99.15% 97.00%	190 1,151 891 68 39 7 146	14.26% 3.68% 3.91% 4.39% 3.34% 0.85% 3.00%	931 25,517 18,685 1,216 1,022 749	2,208 1,510 151 43	125 2,372 1,725 113	129 <b>784</b> 588	29 215 183	13	19 <b>71</b>	6.18 7.19	16.46 7.04	
(1V01) (650) Providence, RI HCS (1V01) (650) Providence, RI (1V01) (650GA) New Bedford, MA (1V01) (650GB) Hyannis, MA (1V01) (650GD) Middletown, RI (1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	31,248 22,811 1,548 1,168 822 4,862 37 51,151 26,965 16,216	30,097 21,920 1,480 1,129 815 4,716 37 49,027 25,727	96.32% 96.09% 95.61% 96.66% 99.15% 97.00%	1,151 891 68 39 7 146	3.68% 3.91% 4.39% 3.34% 0.85% 3.00%	25,517 18,685 1,216 1,022 749	2,208 1,510 151 43	2,372 1,725 113	784 588	215 183	81	71	6.18 7.19	7.04	
(1V01) (650) Providence, RI (1V01) (650GA) New Bedford, MA (1V01) (650GB) Hyannis, MA (1V01) (650GD) Middletown, RI (1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	22,811 1,548 1,168 822 4,862 37 51,151 26,965 16,216	21,920 1,480 1,129 815 4,716 37 49,027 25,727	96.09% 95.61% 96.66% 99.15% 97.00%	891 68 39 7 146	3.91% 4.39% 3.34% 0.85% 3.00%	18,685 1,216 1,022 749	1,510 151 43	1,725 113	588	183			7.19		3 36
(1V01) (650GA) New Bedford, MA (1V01) (650GB) Hyannis, MA (1V01) (650GD) Middletown, RI (1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	1,548 1,168 822 4,862 37 51,151 26,965 16,216	1,480 1,129 815 4,716 37 49,027 25,727	95.61% 96.66% 99.15% 97.00% 100.00%	68 39 7 146 0	4.39% 3.34% 0.85% 3.00%	1,216 1,022 749	151 43	113			60	60		8.54	
(1V01) (650GB) Hyannis, MA (1V01) (650GD) Middletown, RI (1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	1,168 822 4,862 37 51,151 26,965 16,216	1,129 815 4,716 37 49,027 25,727	96.66% 99.15% 97.00% 100.00%	39 7 146 0	3.34% 0.85% 3.00%	1,022 749	43		35					0.10	2.88
(1V01) (650GD) Middletown, RI (1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	822 4,862 37 51,151 26,965 16,216	815 4,716 37 49,027 25,727	99.15% 97.00% 100.00%	7 146 0	0.85% 3.00%	749				19	5	9		6.48	9.61
(1V01) (650QA) Eagle Square, RI (1V01) (650QB) Eagle Street, RI (1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	4,862 37 51,151 26,965 16,216	4,716 37 49,027 25,727	97.00% 100.00%	146	3.00%		- 01	64	17	4	16	2			2.38
(1V01) (650QB) Eagle Street, RI  (1V01) (689) Connecticut HCS  (1V01) (689) West Haven, CT  (1V01) (689A4) Newington, CT  (1V01) (689GA) Waterbury, CT	37 51,151 26,965 16,216	49,027 25,727	100.00%	0			34 470	32 438		9	0	0	2.1	6.87 5.03	2.52 6.65
(1V01) (689) Connecticut HCS (1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	51,151 26,965 16,216	49,027 25,727		-	0.00%	3,808	0	430	137	0	0	0		0.7	0.05
(1V01) (689) West Haven, CT (1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	26,965 16,216	25,727	00.0070	2,124		42,805	2,790		1,696	261	73	94	3.6		5.19
(1V01) (689A4) Newington, CT (1V01) (689GA) Waterbury, CT	16,216	·	95.41%	1,238	4.59%	21,918	1,575	2,234	1,017	136	40				3.39
(1V01) (689GA) Waterbury, CT				827	5.10%	13,345	999	1,045		116	31	45			8.19
, ,, , , ,		589		6	1.01%	558	18			1	0	0			3.36
(1V01) (689GB) Stamford, CT	397	394		3		375	12		3	0	0	0			1.8
(1V01) (689GC) Willimantic, CT	508	498		10	1.97%	403	49	46	10	0	0	0			5.52
(1V01) (689GD) Winsted, CT	434	431	99.31%	3	0.69%	391	17	23	2	0	0	1	2.77	0	5.11
(1V01) (689GE) Danbury, CT	640	631	98.59%	9	1.41%	591	20	20	6	3	0	0	2.29	0	4.02
(1V01) (689HC) New London, CT (John J. McGuirk)	1,361	1,333	97.94%	28	2.06%	1,217	76	40	18	5	2	3	3.64	0	4.98
(1V01) (689QA) Errera, CT	4,035	4,035	100.00%	0	0.00%	4,007	24	4	0	0	0	0	1	0	0.66
(1V02) (528A8) Albany, NY HCS	22,086	20,823	94.28%	1,263	5.72%	18,597	1,100	1,126	807	233	106	117	6.38	8.31	5.78
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	18,119	16,991	93.77%	1,128	6.23%	15,186	849	956	726	215	94	93	8.77	8.35	6.07
(1V02) (528G2) Westport, NY	168	167	99.40%	1	0.60%	148	13	6	0	0	0	1	3.52	0	1.21
(1V02) (528G3) Bainbridge, NY	274	239	87.23%	35	12.77%	217	14	8	17	12	5	1	9.82	0.67	13.05
(1V02) (528G6) Fonda, NY	304	294		10		268	15		8	1	1	0			
(1V02) (528G7) Catskill, NY	371	359		12		288	40	31	11	1	0	_			
(1V02) (528GT) Glens Falls, NY	564	544		20	3.55%	485	38	21	12	0	2	6		17.5	
(1V02) (528GV) Plattsburgh, NY	582		98.11%	11		493	56	22		2	0	2		8.56	
(1V02) (528GW) Schenectady, NY	447		100.00%	0		430	9		0	0	0	0			
(1V02) (528GX) Troy, NY	323		99.07%	28	0.93%	286	25	9 34	2	1	0	0			9.55
(1V02) (528GY) Clifton Park, NY	390 362		92.82% 96.13%	14		306 313	19			0	4	12			4.71
(1V02) (528GZ) Kingston, NY (1V02) (528QK) Saranac Lake, NY	182		99.45%	14	0.55%	177	0		11	0	0	0		0	4.34
(1V02) (528A6) Bath, NY HCS	16,564	16,136		428		14,814	586		368	45	8	_		-	
(1V02) (528A6) Bath, NY	15,109		97.56%	368		13,626	488	627	320	36	6	6			
(1V02) (528G4) Elmira, NY	783		98.72%	10		645	68	60		1	1	0			0.04
(1V02) (528G8) Wellsville, NY	376	349		27		318				6	1	0			
(1V02) (528QE) Coudersport, PA	86		95.35%	4	4.65%	64	4	14		1	0	1	8.14		
(1V02) (528QF) Wellsboro, PA	210		90.95%	19		161	10	20	18	1	0	0			0.31
(1V02) (528) Western New York HCS	32,807	31,481		1,326		27,943	1,569	1,969	980	176	47	123	3.37	7.36	
(1V02) (528) Buffalo, NY	24,298	23,156	95.30%	1,142	4.70%	20,172	1,317	1,667	847	148	41	106	3.14	7.76	5.55
(1V02) (528A4) Batavia, NY	3,147	3,080	97.87%	67	2.13%	2,864	91	125	50	5	2	10	2.07	3.39	9.38
(1V02) (528GB) Jamestown, NY	674	662	98.22%	12	1.78%	609	20	33	5	6	1	0	1.29	1.93	6.59
(1V02) (528GC) Dunkirk, NY	497	495	99.60%	2	0.40%	457	23	15	1	0	0	1	1.74	8.6	4.24
(1V02) (528GD) Niagara Falls, NY	529	477		52	9.83%	420	23	34	39	7	1	5		4.91	5.45
(1V02) (528GK) Lockport, NY	462	459		3		445	10		3	0	0	0		5.25	
(1V02) (528GQ) Lackawanna, NY	717	695		22	3.07%	586	50	59		7	2	0	1111	3.71	7.8
(1V02) (528GR) Olean, NY	750	724		26		657	35			3	0	1	4.33	2.37	3.44
(1V02) (528QA) Buffalo-Main Street, NY	1,323		100.00%	0		1,323	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	410		100.00%	0		410		0	0	0	0	0			
(1V02) (528A5) Canandaigua, NY HCS	14,222		94.94%			11,367									
(1V02) (528A5) Canandaigua, NY	6,316	6,049	95.77%	267	4.23%	5,243	416	390	233	23	3	8	6.02	5.91	3.44

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	
Measured from Preferred Date For the Reporting Period Ending: January 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
1 01100			Less 3		30 20,5 3										
(1V02) (528GE) Rochester, NY	5,884	5,579	94.82%	305	5.18%	4,559	479	541	217	45	15	28	6.82	7.79	4.65
(1V02) (528QC) Clinton Crossings, NY	2,017	1,869	92.66%	148	7.34%	1,561	162	146	125	12	6	5		7.98	i
(1V02) (528QD) Mount Hope, NY	5	5	100.00%	0	0.00%	4	0	1	0	0	0	0			
(1V02) (528A7) Syracuse, NY HCS	33,931	32,234	95.00%	1,697	5.00%	28,335	1,835	2,064	1,116	366	123	92	2.45	8.54	4.03
(1V02) (528A7) Syracuse, NY	18,069	16,891	93.48%	1,178	6.52%	14,550	1,068	1,273	764	282	85	47	2.43	8.79	5.3
(1V02) (528G5) Auburn, NY	368	363	98.64%	5	1.36%	321	16	26	5	0	0	0	2.96	2	2 4.53
(1V02) (528G9) Tompkins County, NY	692	682	98.55%	10	1.45%	627	33	22	5	2	0	3	1.35	17.24	4.01
(1V02) (528GL) Massena, NY	1,070	1,060	99.07%	10	0.93%	859	104	97	9	1	0	0	3.68	6.89	4.9
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	3,871	3,782	97.70%	89	2.30%	3,406	182	194	64	18	5	2	2.89	4.1	4.31
(1V02) (528GN) Binghamton, NY	2,342	2,261	96.54%	81	3.46%	2,060	118	83	41	16	11	13	2.18	8.06	3.22
(1V02) (528GO) Watertown, NY	1,428	1,359	95.17%	69	4.83%	1,200	78	81	49	7	10	3	1.3	22.86	6.87
(1V02) (528GP) Oswego, NY	546	532	97.44%	14	2.56%	473	36	23	9	2	2	1	2.61	16.71	3.05
(1V02) (528MA) Watertown DES	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	(
(1V02) (528QG) Erie West, NY	2,990	2,913	97.42%	77	2.58%	2,767	65	81	61	10	1	5		2.45	3.07
(1V02) (528QH) South Salina, NY	482	479	99.38%	3	0.62%	448	15	16	3	0	0	0			0
(1V02) (528QI) Erie East, NY	873	732	83.85%	141	16.15%	557	71	104	87	27	9	18		15.2	
(1V02) (528QN) Watertown 2, NY	1,197	1,177	98.33%	20	1.67%	1,064	49	64	19	1	0	0		3.11	2.75
(1V02) (526) Bronx, NY HCS	24,084	23,230	96.45%	854	3.55%	21,231	998	1,001	632	130	40	52	7.75	5.74	1.15
(1V02) (526) Bronx, NY (James J. Peters)	23,368	22,553	96.51%	815	3.49%	20,636	955	962	608	120	39	48	7.81	5.73	0.66
(1V02) (526GA) White Plains, NY	375	353	94.13%	22	5.87%	304	22	27	13	6	1	2	6.93	14	9.56
(1V02) (526GB) Yonkers, NY	284	267	94.01%	17	5.99%	241	16	10	11	4	0	2	10.01	18.44	6.31
(1V02) (526GD) Sunnyside-Queens, NY (Thomas P. Noonan Jr.)	57	57	100.00%	0	0.00%	50	5	2	0	0	0	0	2.78	8	9
(1V02) (561) New Jersey HCS	43,990	40,891	92.96%	3,099	7.04%	36,789	1,760	2,342	1,966	695	182	256	4.29	11.37	7.13
(1V02) (561) East Orange, NJ	22,885	21,030	91.89%	1,855	8.11%	18,820	888	1,322	1,149	406	119	181	5.65	11.33	12.54
(1V02) (561A4) Lyons, NJ	8,664	8,047	92.88%	617	7.12%	7,197	347	503	382	152	39	44	3.39	13.27	3.82
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,880	5,413	92.06%	467	7.94%	4,850	258	305	311	112	22	22	7.54	9.93	5.56
(1V02) (561GA) Hamilton, NJ	722	704	97.51%	18	2.49%	616	45	43	12	3	0	3	5.97	9.65	2.77
(1V02) (561GB) Elizabeth, NJ	231	231	100.00%	0	0.00%	213	11	7	0	0	0	0	1.3		2.64
(1V02) (561GD) Hackensack, NJ	2,051	1,991	97.07%	60	2.93%	1,856	91	44	44	14	1	1	2.21	3.67	5.12
(1V02) (561GE) Jersey City, NJ	378	374	98.94%	4	1.06%	359	4	11	3	1	0	0	0.28	8	3.74
(1V02) (561GF) Piscataway, NJ	791	788	99.62%	3	0.38%	768	10	10	3	0	0	0	0.22	9.62	3.29
(1V02) (561GH) Morristown, NJ	463	436	94.17%	27	5.83%	370	33	33	25	1	0	1	6.81		3.77
(1V02) (561GI) Tinton Falls, NJ	1,235	1,204	97.49%	31	2.51%	1,111	51	42	22	6	0	3	1.98	6.35	4.95
(1V02) (561GJ) Paterson, NJ	388	374	96.39%	14	3.61%	345	12	17	12	0	1	1	1.83	5.67	13.67
(1V02) (561GK) Sussex, NJ	302	299	99.01%	3	0.99%	284	10	5	3	0	0	0	2.24	5.5	1.77
(1V02) (620) Hudson Valley, NY HCS	20,820	19,972	95.93%	848	4.07%	17,461	1,230	1,281	616	154	37	41	3.35	5.87	5.98
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	5,359	5,187	96.79%	172	3.21%	4,628	314	245	125	29	11	7	2.09	4.27	7.03
(1V02) (620A4) Castle Point, NY	10,268	9,787	95.32%	481	4.68%	8,518	560	709	357	86	19	19	2.54	6.23	3.9
(1V02) (620BU) Montrose, NY - VADOM	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0			
(1V02) (620GA) New City, NY	1,375	1,321	96.07%	54	3.93%	1,160	94	67	34	13	2	5	3.27	5.7	10.73
(1V02) (620GB) Carmel, NY	664	657	98.95%	7	1.05%	559	36	62	5	1	0	1	3.85	4.94	6.03
(1V02) (620GD) Goshen, NY	1,119	1,052	94.01%	67	5.99%	909	76	67	41	15	3	8	6.71	9.59	7.23
(1V02) (620GE) Port Jervis, NY	860	841	97.79%	19	2.21%	705	75	61	18	1	0	0	3.35	5.35	8.72
(1V02) (620GF) Monticello, NY	474	463	97.68%	11	2.32%	422	19	22	9	2	0	0	1.14	5.68	6.58
(1V02) (620GG) Poughkeepsie, NY	528						46	37	26	7	2	1	7.88		
(1V02) (620GH) Eastern Dutchess, NY	139	138	99.28%	1	0.72%	117	10	11	1	0	0	0	3.94	4.48	4.67
(1V02) (620MA) IDES West Point	5	5	100.00%	0	0.00%	5	0	0		0	0			0	
			96.50%	1,670	3.50%	41,057	2,170	2,791	1,358	224	44	44	5.9	5.58	1.97
(1V02) (620MA) IDES West Point (1V02) (630) New York Harbor HCS	47,688	46,018	30.3070	.,											
	47,688 21,640		95.69%	932	4.31%	18,307	1,036	1,365	790	92	26	24	6.86	5.71	2.59
(1V02) (630) New York Harbor HCS		20,708					1,036 0	1,365 0		92	26 0				2.59
(1V02) (630) New York Harbor HCS (1V02) (630) Manhattan, NY		20,708	95.69% 100.00%	932	0.00%	1			0			0	0		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
(1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program	83	83	100.00%	0	0.00%	83	0	0	0	0	0	0			
(1V02) (630BV) Brooklyn, NY - VADOM	40	40	100.00%	0	0.00%	40	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	183		100.00%	0	0.00%	183	0	0	0	0	0	0	0.03	0	0
(1V02) (630GB) Staten Island, NY	1,060	1,018	96.04%	42	3.96%	914	49	55	37	5	0	0	2.64	7.46	3.67
(1V02) (632) Northport, NY HCS	28,004	26,016	92.90%	1,988	7.10%	22,339	1,659	2,018	1,332	401	132	123	9.05	9.34	6.21
(1V02) (632) Northport, NY	23,982	22,235	92.72%	1,747		19,087	1,390	1,758	1,158	366	121	102	9.77	9.37	6.02
(1V02) (632BU) Northport, NY - VADOM	102		100.00%	0	0.00%	101	0	1	0	0	0	0			
(1V02) (632GA) East Meadow, NY	1,339			81	6.05%	1,003	143			9	5	7	8.75		
(1V02) (632HA) Valley Stream, NY	310		97.42%	8	2.58%	257	18			0	1	1	7.62	7.57	1.62
(1V02) (632HB) Riverhead, NY	908			45		783	37	43		12	3	2	5.18		
(1V02) (632HC) Bay Shore, NY (1V02) (632HD) Patchogue, NY	445 774			52	11.69% 6.20%	354 644	14	25 42		5	1	7	9.16		9.52 5.45
(1V02) (632QA) Northport 1, NY - Mobile	127			6		100	12		32	0	0	3		14.11	3.43
(1V02) (632QB) Northport 2, NY - Mobile	17			1	5.88%	100	5	1	0	1	0	0	4.29		
(1V04) (460) Wilmington, DE HCS	19,694			1,312		15,805	1,224	1,353	-	270		57			3.75
(1V04) (460) Wilmington, DE	12,999			1,094	8.42%	10,206	799	900		236	123				2.09
(1V04) (460GA) Georgetown, DE (Sussex County)	1,709			82		1,404	106	117		15	6	4	5.04	8.9	
(1V04) (460GC) Dover, DE (Kent County)	1,787	1,731	96.87%	56	3.13%	1,476	109	146	43	8	1	4	4.21	3.81	7.13
(1V04) (460GD) Cape May, NJ	437	424	97.03%	13	2.97%	404	13	7	11	1	1	0	0.98	7.4	3.3
(1V04) (460HE) Northfield, NJ (Atlantic County)	1,324	1,296	97.89%	28	2.11%	1,122	98	76	21	6	1	0	2.66	7.81	3.74
(1V04) (460HG) Vineland, NJ (Cumberland County)	1,394	1,355	97.20%	39	2.80%	1,150	99	106	33	4	0	2	4.51	6.4	3.57
(1V04) (460HK) Wilmington, DE - Mobile	44	44	100.00%	0	0.00%	43	0	1	0	0	0	0	0.61		
(1V04) (503) Altoona, PA HCS	16,451					13,849	1,026			56	12	13	3.09		
(1V04) (503) Altoona, PA (James E. Van Zandt)	9,676			313		8,082	636	645		41	7	6	3.3		
(1V04) (503GA) Johnstown, PA	2,114			59		1,796	132			3	3	3			
(1V04) (503GB) DuBois, PA	2,197		97.54%	54		1,802	157	184		5	1	1	5.23		
(1V04) (503GC) State College, PA	1,816 304			39		1,607	69	101		5	0	3	2.08	7.35 6.34	
(1V04) (503GD) Mapleton Depot, PA (Huntingdon County)											0	0			
(1V04) (503GE) Indiana, PA (1V04) (529) Butler, PA HCS	344 9,881		97.67% 98.97%	102		9,077	19 338			8	1	0	1.18 0.62		7.82 2.68
(1V04) (529) Duffy Road, PA (Abie Abraham)	7,083			90		6,361	294	338		7	1	3			
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	848			4	0.47%	820	16		3	1	0	0	0.55		2.46
(1V04) (529GB) New Castle, PA (Lawrence County)	449	448	99.78%	1	0.22%	429	12	7	1	0	0	0	0.31	3.39	2.04
(1V04) (529GC) Kittanning, PA (Armstrong County)			99.74%	1	0.26%	374	2	2	1	0	0	0	0.1	1.94	0.55
(1V04) (529GD) Monroe Township, PA (Clarion County)	416	414	99.52%	2	0.48%	404	5	5	2	0	0	0	0.57	2.07	1.8
(1V04) (529GF) Cranberry Township, PA	706	702	99.43%	4	0.57%	689	9	4	4	0	0	0	0.1	1.71	3.5
(1V04) (542) Coatesville, PA HCS	15,126	14,908	98.56%	218	1.44%	14,033	458	417	178	32	4	4	2.56	3.47	3.05
(1V04) (542) Coatesville, PA	13,096	12,890	98.43%	206	1.57%	12,163	388	339	170	29	3	4	3.04	3.45	3.17
(1V04) (542BU) Coatesville, PA - VADOM	742	741	99.87%	1	0.13%	662	30	49	0	0	1	0			0
(1V04) (542GA) Newtown Square, PA (Delaware County)	714			7	0.98%	659	29	19	5	2	0	0	1.10		3.75
(1V04) (542GE) Spring City, PA	574		99.30%	4	0.70%	549	11			1	0	0	1120		1.71
(1V04) (562) Erie, PA HCS	13,519			706		11,449	656			128					
(1V04) (562) Erie, PA	10,295			629		8,621	498			117	108				
(1V04) (562GA) Meadville, PA (Crawford County)	933			51		746	59	77		8	2	0			3.07
(1V04) (562GB) Ashtabula, OH	880 309			16		773 297	40	51	12	0	0	0	3.59		
(1V04) (562GC) Bradford, PA (McKean County) (1V04) (562GD) Franklin, PA (Venango County)	536		100.00% 98.88%	6		478	30	22	0	1	1	0	1.09 3.17	0.38 3.17	2.09
(1V04) (562GE) Warren, PA	536			4	0.71%	534	21	7	4	0	0	0	1.56	2.5	
(1V04) (595) Lebanon, PA HCS	29,964			· ·		25,868	1,514	1,548		194		15			
(1V04) (595) Lebanon, PA	20,173			788		17,206	1,026	1,153		164	28				
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V04) (595GA) Mechanicsburg, PA (Cumberland County)	3,655	3,566	97.56%	89	2.44%	3,261	183	122	2 78	9	0	2	2.85	2.94	3.51
(1V04) (595GC) Lancaster, PA	1,449	1,413	97.52%	36	2.48%	1,282	70	61	31	5	0	0	3.05	2.6	3.6
(1V04) (595GD) Wyomissing, PA (Berks County)	1,410	1,387	98.37%	23	1.63%	1,262	77	48	3 20	1	1	1	3.13	2.45	2.38
(1V04) (595GE) York, PA	2,752	2,667	96.91%	85	3.09%	2,381	138	148	75	9	1	0	2.89	3.56	5.26
(1V04) (595GF) Pottsville, PA (Schuylkill County)	473	462	97.67%	11	2.33%	428	18	16	5	6	0	0	2.25		5.34
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	52	50	96.15%	2	3.85%	48	2	. (	2	0	0	0	3.27		
(1V04) (642) Philadelphia, PA HCS	40,049	37,605	93.90%	2,444	6.10%	33,321	1,970	2,314	1,407	589	271	177	5.16	9.57	2.77
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	32,024	29,842	93.19%	2,182		26,290	1,579	1,973	1,240	543	243	156	5.5		
(1V04) (642GA) Burlington County, NJ	1,895	1,853	97.78%	42		1,720	71	62	2 28	6	2	6	4.38	7.58	1.2
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,699	2,582	95.67%	117	4.33%	2,272	169	141	56	25	23	13	5.71	9.77	2.94
(1V04) (642GD) Gloucester County, NJ	2,410	2,318	96.18%	92	3.82%	2,100	101	117	77	12	3	0	3.58	5.61	2.48
(1V04) (642GF) Camden, NJ	476			11	2.31%	396	48	21	6	3	0	2	3.86	1.4	12.49
(1V04) (642QA) Chestnut Street, PA	545	545	100.00%	0	0.00%	543	2		0	0	0	· ·			
(1V04) (646) Pittsburgh, PA HCS	38,271	35,680	93.23%	2,591	6.77%	29,113	2,955	3,612	1,915	425	147	104	5.85	9.75	3.57
(1V04) (646) Pittsburgh-University Drive, PA	24,189	22,249	91.98%	1,940	8.02%	17,833	1,971	2,445	1,425	347	109	59	9.6	10.01	2.04
(1V04) (646A4) Heinz, PA (H. John Heinz III)	7,396	6,920	93.56%	476	6.44%	5,785	464	671	373	48	26	29	4.91	10.56	5.28
(1V04) (646GA) St. Clairsville, OH (Belmont County)	1,276	1,256	98.43%	20	1.57%	1,125	66	65	12	4	1	3	2.57	4.55	4.66
(1V04) (646GB) Greensburg, PA (Westmoreland County)	1,578	1,551	98.29%	27	1.71%	1,187	209	155	5 22	2	2	1	4.21	7.2	5.86
(1V04) (646GC) Rochester, PA (Beaver County)	1,540	1,511	98.12%	29	1.88%	1,286	122	103	3 22	4	1	2	3.87	5.02	5.51
(1V04) (646GD) Washington, PA	1,191	1,157	97.15%	34	2.85%	1,017	67	73	18	10	5	1	2.32	6.12	9.89
(1V04) (646GE) Uniontown, PA (Fayette County)	1,101	1,036	94.10%	65	5.90%	880	56	100	43	10	3	9	5.96	9.44	9.26
(1V04) (693) Wilkes-Barre, PA HCS	23,049	21,987	95.39%	1,062	4.61%	19,689	1,008	1,290	734	191	86	51	2.65	6.88	7.27
(1V04) (693) Wilkes-Barre, PA	16,041	15,175	94.60%	866	5.40%	13,343	773	1,059	598	156	69	43	3.14	7.42	8.38
(1V04) (693B4) Allentown, PA	4,103	3,955	96.39%	148	3.61%	3,684	139	132	105	28	12	3	2.42	2.77	7.18
(1V04) (693GA) Sayre, PA	996	975	97.89%	21	2.11%	905	34	36	18	1	0	2	2.16	6.83	0.27
(1V04) (693GB) Williamsport, PA	1,061	1,046	98.59%	15	1.41%	980	35	31	1 4	5	4	2	1.99	1.29	4.82
(1V04) (693GC) Tobyhanna, PA	112		96.43%	4	3.57%	105	3	(	2	0	1	1	7.4	0.4	7.22
(1V04) (693GF) Berwick, PA (Columbia County)	260		100.00%	0		255	1	4	0	0	0	0	0.23		1.85
(1V04) (693GG) Bangor, PA (Northampton County)			97.08%	8	2.92%	230	18		7	1	0	0	3.16	0.78	13.86
(1V04) (693QA) Honesdale, PA (Wayne County)	202		100.00%		0.00%	187	5			0	0		1.88	0	
(1V05) (540) Clarksburg, WV HCS	18,833										68	86			
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	15,391		94.31%	876		12,522	971			204	64		4.79	9.03	5.98
(1V05) (540BU) Clarksburg, WV - VADOM	16		100.00%	0		16				0	0				
(1V05) (540GA) Parsons, WV (Tucker County)	293			3	1.02%	237	33			0	0		3.62		
(1V05) (540GB) Parkersburg, WV (Wood County)	1,372		96.21%	52		1,175	68			4	2		3.66	6.3	
(1V05) (540GC) Gassaway, WV (Braxton County) (1V05) (540GD) Westover, WV (Monongalia	1,089		98.53% 96.88%	34	1.47% 3.12%	578 929	72			2	1	0	1.52 3.97	4.88	
County) (1V05) (540HK) Clarksburg, WV - Mobile	61	58	95.08%	3	4.92%	45	6	; <del>7</del>	7 3	0	0	0	6.69	2.33	
(1V05) (512) Baltimore, MD HCS	41,766	39,280	94.05%	2,486	5.95%	34,856	1,969	2,455	1,502	564	196	224	3.72	10.97	4.04
(1V05) (512) Baltimore, MD	24,530	22,625	92.23%	1,905	7.77%	19,688	1,249	1,688	3 1,174	445	129	157	5.61	11.42	3.74
(1V05) (512A5) Perry Point, MD	7,152	6,819	95.34%	333	4.66%	6,216	281	322		54	29		2.89	16.1	3.62
(1V05) (512GA) Cambridge, MD	2,015	1,966	97.57%	49	2.43%	1,808	82	. 76	3 22	10	11	6	2.27	6.46	4.98
(1V05) (512GC) Glen Burnie, MD	1,735	1,675	96.54%	60	3.46%	1,547	54	. 74	1 14	33	7	6	3.62	10.54	5.15
(1V05) (512GD) Loch Raven, MD	3,531	3,430	97.14%	101	2.86%	3,075	184	. 171	79	10	11	1	2.59	3.97	6.89
(1V05) (512GE) Pocomoke City, MD	453	452	99.78%	1	0.22%	379	40	33	1	0	0	0	2.21	1.29	9.27
(1V05) (512GF) Eastern Baltimore County, MD	489	485	99.18%	4	0.82%	424	27	34	1	2	1	0	3.41		3.95
(1V05) (512GG) Fort Meade, MD	1,579	1,547	97.97%	32	2.03%	1,442	50	55	5 11	10	8	3	1.99	5.87	2.84
(1V05) (512QA) Baltimore-West Fayette, MD	282	281	99.65%	1	0.35%	277	2	. 2	2 1	0	0	0		5.92	0.09
(1V05) (613) Martinsburg, WV HCS	30,921	29,103	94.12%	1,818	5.88%	25,206	1,736	2,161	1,321	275	98	124	6.82	9.72	6.08
(1V05) (613) Martinsburg, WV	22,020	20,684	93.93%	1,336	6.07%	17,937	1,214	1,533	973	193	77	93	6.02	10.38	3.13

Completed Appointment Wait Times National,	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over		,	,		,	,		in Days 13		
Period Ending: January 2019			Days or Less 3		30 Days 5										
(1V05) (613BU) Martinsburg, WV - VADOM	633	631	99.68%	2	0.32%	598	21	12	1	0	0	1			
(1V05) (613GA) Cumberland, MD	1,338	1,277	95.44%	61	4.56%	1,052	101	124	56	2	1	2	8.77	7.66	3.96
(1V05) (613GB) Hagerstown, MD	1,371	1,249	91.10%	122	8.90%	1,069	68	112	95	15	6	6	9.8	13.33	8.34
(1V05) (613GC) Stephens City, VA	2,045	1,927	94.23%	118	5.77%	1,644	123	160	80	26	4	8	7.22	5.11	12.84
(1V05) (613GD) Franklin, WV	76	73	96.05%	3	3.95%	71	1	1	3	0	0	0	4.27		0
(1V05) (613GE) Petersburg, WV	380	358	94.21%	22	5.79%	333	12	13	8	9	2	3	9.67	6	2.71
(1V05) (613GF) Harrisonburg, VA	1,091	1,060	97.16%	31	2.84%	940	54	66	21	6	2	2	2.96	8.48	8.99
(1V05) (613GG) Fort Detrick, MD	1,967	1,844	93.75%	123	6.25%	1,562	142	140	84	24	6	9	5.78	4.76	16.85
(1V05) (688) Washington, DC HCS	46,850	45,090	96.24%	1,760	3.76%	40,749	1,844	2,497	1,303	336	65	56	4.69	6.41	3.01
(1V05) (688) Washington-DC, DC	39,910	38,342	96.07%	1,568	3.93%	34,431	1,631	2,280	1,162	304	55	47	5.28	6.45	3.05
(1V05) (688GA) Fort Belvoir, VA	2,660	2,622	98.57%	38	1.43%	2,427	117	78	18	12	7	1	2.42	4.81	2.44
(1V05) (688GB) Southeast Washington, DC	221	212	95.93%	9	4.07%	206	4	2	5	3	0	1	4.89	1.08	4.81
(1V05) (688GD) Charlotte Hall, MD	1,276	1,215	95.22%	61	4.78%	1,171	29	15	49	7	2	3	6.91	3.99	0.17
(1V05) (688GE) Southern Prince Georges County- Andrews Air Force Base, MD	2,145	2,093	97.58%	52	2.42%	1,979	31	83	42	7	1	2	3.23	7.05	1.22
(1V05) (688GF) Montgomery County, MD	599	581	96.99%	18	3.01%	520	29	32	17	1	0	0	2.11	10.56	4.83
(1V05) (688QA) Franklin Street, DC	39	25	64.10%	14	35.90%	15	3	7	10	2	0	2			41.95
(1V05) (517) Beckley, WV HCS	12,513	12,001	95.91%	512	4.09%	10,652	592	757	415	56	24	17	7.31	6.85	1.93
(1V05) (517) Beckley, WV	11,235	10,748	95.67%	487	4.33%	9,516	510	722	390	56	24	17	8.54	6.98	1.47
(1V05) (517GB) Ronceverte, WV (Greenbrier County)	944	923	97.78%	21	2.22%	837	60	26	21	0	0	0	4.37	0.14	8.16
(1V05) (517QA) Princeton, WV	334	330	98.80%	4	1.20%	299	22	9	4	0	0	0	2.95	0	0
(1V05) (581) Huntington, WV HCS	24,837	23,699	95.42%	1,138	4.58%	20,958	1,349	1,392	668	280	100	90	3.35	8.69	2.85
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	19,109	18,030	94.35%	1,079	5.65%	15,833	1,028	1,169	623	270	98	88	3.79	9.25	2.67
(1V05) (581GA) Prestonsburg, KY	1,957	1,927	98.47%	30	1.53%	1,808	77	42	23	6	1	0	1.57	2.62	3.91
(1V05) (581GB) Charleston, WV	3,024	3,006	99.40%	18	0.60%	2,657	203	146	15	2	1	0	3.3	2.7	2.69
(1V05) (581GG) Gallipolis, OH	482		99.59%	2	0.41%		19	8	2	0	0	0	1.39	2.18	5.65
(1V05) (581GH) Lenore, WV	256	247	96.48%	9	3.52%	198	22	27	5	2	0	2	9.17	19.83	
(1V05) (581QA) Huntington-Ninth Street, WV	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0	0		
(1V06) (558) Durham, NC HCS	49,388	43,499	88.08%	5,889	11.92%	37,640	2,520	3,339	3,322	1,410	539	618	11.13	13.56	7.37
(1V06) (558) Durham, NC	28,431	25,033	88.05%	3,398	11.95%	21,549	1,475	2,009	1,940	875	282	301	8.22	12.51	3.82
(1V06) (558GA) Greenville, NC	10,418	8,996	86.35%	1,422	13.65%	7,797	533	666	733	328	161	200	11.35	16.28	9.57
(1V06) (558GB) Raleigh-Sungate Boulevard, NC	2,034	1,781	87.56%	253	12.44%	1,508	118	155	175	49	19	10	10.93	27.3	0.49
(1V06) (558GC) Morehead City, NC	1,610	1,257	78.07%	353	21.93%	1,076	61	120	172	82	39	60	20.79	21.04	25.78
(1V06) (558GD) Durham County, NC	1,682	1,624	96.55%	58	3.45%	1,528	42	54	45	9	2	2			4.72
(1V06) (558GE) Hillandale Road, NC	1,408	1,261	89.56%	147	10.44%	1,034	107	120	84	22	18	23	12.02	20.71	0
(1V06) (558GF) Wake County, NC	2,250	2,145	95.33%	105	4.67%	1,942	100	103	69	22	7	7			5.5
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,406	1,269	90.26%	137	9.74%	1,102	75	92	88	23	11	15	11.4	6.81	0.82
(1V06) (558QA) Brier Creek, NC	149	133	89.26%	16	10.74%	104	9	20	16	0	0	0		8.16	
(1V06) (565) Fayetteville, NC HCS	51,680	49,223	95.25%	2,457	4.75%	43,137	2,931	3,155	1,719	450	142	146	4.18	8.92	4.6
(1V06) (565) Fayetteville, NC	11,441	10,931	95.54%	510	4.46%	10,083	383	465	286	120	44	60	0.5	6.72	4.86
(1V06) (565GA) Jacksonville-Henderson Drive, NC	2,530	2,480	98.02%	50	1.98%	2,371	56	53	44	4	1	1	1.18	18.38	4.72
(1V06) (565GC) Wilmington, NC	9,109	8,881	97.50%	228	2.50%	7,657	597	627	178	21	18	11	3.31	6.08	2.92
(1V06) (565GD) Hamlet, NC	1,231	1,217	98.86%	14	1.14%	1,055	110	52	11	2	0	1	3.55	0	2.95
(1V06) (565GE) Robeson County, NC	1,130	1,108	98.05%	22	1.95%	1,029	40	39	10	6	2	4	2.92	0	6.78
(1V06) (565GF) Goldsboro, NC	1,480	1,442	97.43%	38	2.57%	1,303	69	70	24	6	2	6	4.08	0.12	5.83
(1V06) (565GG) Sanford, NC (Lee County)	1,484	1,452	97.84%	32	2.16%	1,291	87	74	23	2	1	6	4.02	4.62	3.36
(1V06) (565GH) Brunswick County, NC	633	624	98.58%	9	1.42%	593	22	9	8	1	0	0	2.13		0.12
(1V06) (565GJ) Jacksonville 2, NC	736	735	99.86%	1	0.14%	693	30	12	1	0	0	0	1.42		
(1V06) (565GL) Cumberland County, NC	19,387	17,943	92.55%	1,444	7.45%	14,914	1,386	1,643	1,062	261	65	56	5.64	10.97	8.19
(1V06) (565GM) Jacksonville 3, NC	789	768	97.34%	21	2.66%	709	31	28	17	1	3	0			3.64
(1V06) (565MB) IDES Fort Bragg	85	85	100.00%	0	0.00%	67	10	8	0	0	0	0		5.77	2.33
(1V06) (565MD) IDES Camp Lejeune	147	147	100.00%	0	0.00%	147	0	0	0	0	0	0		0	0.03

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(1V06) (565QA) Robeson Street, NC	687		100.00%	0		687	0				0	0			
(1V06) (565QD) Raeford Road, NC	811		89.15%	88		538	110			26	6	1		10.69	
(1V06) (590) Hampton, VA HCS	37,540	33,995	90.56%	3,545	9.44%	29,405	2,091	2,499	1,732	869	516	428	14.56	15.95	8.75
(1V06) (590) Hampton, VA	31,679	28,552	90.13%	3,127	9.87%	24,838	1,717	1,997	1,532	766	448	381	16.11	15.83	8.57
(1V06) (590BU) Hampton, VA - VADOM	71	71	100.00%	0	0.00%	71	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	2,537	2,252	88.77%	285	11.23%	1,897	164	191	123	69	52	41	17.8	21.39	11.12
(1V06) (590GC) Albemarle, NC	956	945	98.85%	11	1.15%	824	56	65	8	0	0	3	6.19	0	3.97
(1V06) (590GD) Chesapeake, VA	2,076	1,956	94.22%	120	5.78%	1,745	98	113	67	34	16	3	6.9	0	8.13
(1V06) (590MA) IDES Portsmouth	86	84	97.67%	2	2.33%	18	12	54	2	0	0	0		16.07	15.59
(1V06) (590MB) IDES Langley	39	39	100.00%	0	0.00%	4	9	26	0	0	0	0		14.9	
(1V06) (590MC) IDES Fort Eustis	96	96	100.00%	0	0.00%	8	35	53	0	0	0	0		15.08	13.85
(1V06) (637) Asheville, NC HCS	33,297	29,921	89.86%	3,376	10.14%	25,643	1,917	2,361	1,912	794	321	349	4.95	14.81	5.3
(1V06) (637) Asheville, NC (Charles George)	27,369	24,416	89.21%	2,953	10.79%	20,753	1,617	2,046	1,688	691	278	296	5.72	14.43	4.71
(1V06) (637BU) Asheville, NC - VADOM	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(1V06) (637GA) Franklin, NC	1,147	1,108	96.60%	39	3.40%	1,035	30	43	20	3	3	13	5.47	11.03	3.54
(1V06) (637GB) Rutherford County, NC	1,414	1,336	94.48%	78	5.52%	1,175	79	82	52	16	4	6	3.01	17.32	4.01
(1V06) (637GC) Hickory, NC	3,365	3,059	90.91%	306	9.09%	2,678	191	190	152	84	36	34	3.55	20.32	10.05
(1V06) (652) Richmond, VA HCS	53,127	49,972	94.06%	3,155	5.94%	42,886	3,348	3,738	2,090	634	249	182	5.99	9.57	3.43
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	46,117	43,121	93.50%	2,996	6.50%	36,812	2,908	3,401	1,980	615	232	169	7.09	9.58	3.65
(1V06) (6529AA) Richmond, VA - CLC	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(1V06) (652GA) Fredericksburg-Mary Washington, VA	2,574	2,527	98.17%	47		2,252	168	107	29	11	5	2	2.18	12.05	2.77
(1V06) (652GB) Fredericksburg-Southpoint, VA	1,879	1,811	96.38%	68	3.62%	1,507	165	139	50	7	7	4	6.72	9.96	4.08
(1V06) (652GE) Charlottesville, VA	1,829	1,797	98.25%	32	1.75%	1,691	54	52	24	1	0	7	3.1	7.43	0.71
(1V06) (652GF) Emporia, VA	725	713	98.34%	12	1.66%	621	53	39	7	0	5	0	2.79	4.56	7.34
(1V06) (658) Salem, VA HCS	32,652	29,742	91.09%	2,910	8.91%	24,313	2,463	2,966	1,893	494	241	282	7.05	14.16	7.47
(1V06) (658) Salem, VA	25,886	23,356	90.23%	2,530	9.77%	18,820	2,019	2,517	1,623	432	218	257	6.86	14.47	6.72
(1V06) (658GA) Tazewell, VA	384	381	99.22%	3	0.78%	340	25	16	1	1	0	1	4.41	8	4.39
(1V06) (658GB) Danville, VA	2,377	2,167	91.17%	210	8.83%	1,883	132	152	162	31	5	12	8.61	5.09	11.7
(1V06) (658GC) Lynchburg, VA	1,526	1,487	97.44%	39	2.56%	1,210	151	126	25	5	4	. 5	6.7	5.89	6.48
(1V06) (658GD) Staunton, VA	1,111	1,085	97.66%	26	2.34%	965	59	61	14	8	1	3	5.28	2.89	3.29
(1V06) (658GE) Wytheville, VA	1,368	1,266	92.54%	102	7.46%	1,095	77	94	68	17	13	4	7.16	4.61	12.19
(1V06) (659) Salisbury, NC HCS	66,586	60,043	90.17%	6,543	9.83%	49,855	4,776	5,412	4,352	1,392	507	292	5.72	11.7	11.72
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	26,315	24,293	92.32%		7.68%	20,259	1,880			411	120	59			7.89
(1V06) (659BY) Kernersville, NC	19,055	16,813	88.23%	2,242	11.77%	14,018	1,289	1,506	1,443	491	202	106	6.92	12.05	17.11
(1V06) (659BZ) South Charlotte, NC	18,775		88.34%	2,190	11.66%	13,681	1,374	1,530	1,408	475	181	126	5.02	14.91	
(1V06) (659GA) North Charlotte, NC	2,441		96.35%	89		1,897	233			15	4	1	3.69		
(2V07) (508) Atlanta, GA HCS	81,289	75,462	92.83%	5,827	7.17%	65,647	4,313	5,502	3,670	1,490	369	298	3.37	13.24	2.82
(2V07) (508) Atlanta, GA	36,318	32,943	90.71%	3,375		28,035	2,048	2,860	2,227	917	140	91	3.68	12.63	2.17
(2V07) (508GA) Fort McPherson, GA	7,265	6,914	95.17%	351	4.83%	6,037	432	445	191	86	54	20	3.13	19.64	4.03
(2V07) (508GE) Oakwood, GA	3,753	3,616	96.35%	137	3.65%	3,210	207	199	81	29	20	7	4.61	9.63	
(2V07) (508GF) Austell, GA	2,315	2,293	99.05%	22	0.95%	2,176	59	58	18	4	0	0	1.68	10.1	1.7
(2V07) (508GG) Stockbridge, GA	2,667	2,580	96.74%	87	3.26%	2,300	104	176	66	18	3	0	3.82	8.08	4.39
(2V07) (508GH) Lawrenceville, GA	3,208	3,097	96.54%	111	3.46%	2,847	127	123	82	27	1	1	2.19	8.91	2.87
(2V07) (508GI) Newnan, GA	1,948	1,918	98.46%	30	1.54%	1,679	126	113	25	3	0	2	2.8	4.13	5.64
(2V07) (508GJ) Blairsville, GA	1,230	1,221	99.27%	9	0.73%	1,144	51	26	5	1	0	3	1.08	3.13	1.64
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	2,853	2,719	95.30%	134	4.70%	2,241	234	244	108	12	5	9	3.52	10.28	2.06
(2V07) (508GL) Rome, GA	1,012	980	96.84%	32	3.16%	921	22	37	22	8	1	1	4.34	2.71	1.13
(2V07) (508QB) East Point, GA	561	555	98.93%	6	1.07%	527	16	12	3	3	0	0	0	23.46	1
(2V07) (508QC) Henderson Mill, GA	3,171	3,167	99.87%	4	0.13%	3,098	49	20	3	1	0	0			0.94
(2V07) (508QD) Fulton County, GA	476	467	98.11%	9	1.89%	296	92	79	5	0	4	. 0		7.48	8.8

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Period Ending: January 2019			Days or Less 3		30 Days 5										
(2V07) (508QE) Gwinnett County, GA	1,752	1,732	98.86%	20	1.14%	1,583	67	82	16	4	0	0	3		1.94
(2V07) (508QF) Atlanta-Arcadia Avenue, GA	12,760	11,260	88.24%	1,500	11.76%	9,553	679	1,028	818	377	141	164	4.32	17.49	5.06
(2V07) (509) Augusta, GA HCS	32,686	30,205	92.41%	2,481	7.59%	26,349	1,733	2,123	1,596	547	158	180	5.38	11.4	4.32
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	13,645	12,256	89.82%	1,389	10.18%		777	1,056	777	386	106	120	0	13.08	
(2V07) (509A0) Augusta Uptown, GA	14,753				6.53%		743			148	45	53			
(2V07) (509GA) Athens, GA	2,449			106		2,115	139	89		10	6	6			
(2V07) (509GB) Aiken, SC	1,241			13		1,147	44	37		1	0		2.86	0.04	
(2V07) (509QA) Statesboro, GA	598						30	14		2	1	0		0.45	
(2V07) (521) Birmingham, AL HCS	51,037						2,564			665	226				
(2V07) (521) Birmingham, AL	25,913		93.19%				1,114	1,420		364	163				
(2V07) (521GA) Huntsville, AL	6,882			311	4.52%	5,692	498	381		136	14			8.16	
(2V07) (521GC) Sheffield, AL (Florence)	1,712		100.00%		0.00%	1,619	62	31		0	0	-			
(2V07) (521GD) Rainbow City, AL	1,565				0.45%	1,477	57	24		0	0				
(2V07) (521GE) Oxford, AL	1,852				0.49%	1,712	81	50		0	0		1.47	1.9	
(2V07) (521GF) Jasper, AL	941				0.43%	885	31	21		1	0	-			
(2V07) (521GG) Bessemer, AL	974			42	4.31%		52	38		8	10		_		
(2V07) (521GH) Childersburg, AL	1,375			2		1,343	24	6	_	0	0	-			
(2V07) (521GI) Guntersville, AL	1,592				0.69%	1,459	70	52		0	0	_			
(2V07) (521GJ) Birmingham-7th Avenue, AL	6,283				7.48%	4,948	405	460		98	25			10.56	
(2V07) (521QA) Callahan, AL	1,948				6.01%		170	125		58	14			7.83	
(2V07) (534) Charleston, SC HCS	59,205						2,726			333	44				
(2V07) (534) Charleston, SC (Ralph H. Johnson)	27,557		95.75%	1,170			1,395	1,456		194	29	19	1.78		
(2V07) (534BY) Savannah, GA	9,376				3.25%	8,097	470	504		37	6	17			
(2V07) (534GB) Myrtle Beach, SC	2,841				0.95%	2,634	101	79		1	0	0	1.89		
(2V07) (534GC) Beaufort, SC	2,420	2,395	98.97%	25	1.03%	2,274	62	59	25	0	0				
(2V07) (534GD) Goose Creek, SC	4,744						297	280		53	2	1	1.57		
(2V07) (534GE) Hinesville, GA	4,110	4,072	99.08%	38	0.92%	3,798	133	141	34	1	0	3	1.36	6.28	2.5
(2V07) (534GF) Trident 1, SC	2,308	2,305	99.87%	3	0.13%	2,263	24	18	2	1	0	0	0.65	8.17	
(2V07) (534QA) Market Commons, SC	4,779	4,673	97.78%	106	2.22%	4,318	189	166	47	46	7	6	1.71	7.73	1.84
(2V07) (534QB) Trident 2, SC	811	808	99.63%	3	0.37%	726	55	27	3	0	0	0			2.46
(2V07) (534QC) Charleston-City Hall Lane, SC	259		100.00%		0.00%		0	0	-	0	0				
(2V07) (544) Columbia, SC HCS	60,972	56,921	93.36%	4,051	6.64%	49,265	3,519	4,137	2,440	943	312	356	4.19	12.44	4.19
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	40,701		91.78%				2,403	3,117		828	260				
(2V07) (544BZ) Greenville, SC	6,794		94.16%		5.84%		493	509		65	13				
(2V07) (544GB) Florence, SC	2,501						94	62		11	0			3.91	
(2V07) (544GC) Rock Hill, SC	2,839						91	70		6	5				
(2V07) (544GD) Anderson, SC	3,217				4.88%		202	190		20	34				
(2V07) (544GE) Orangeburg, SC	1,351				1.55%		52			5	0				2.07
(2V07) (544GF) Sumter, SC	1,682				1.01%		102	83		2	0				2.39
(2V07) (544GG) Spartanburg, SC	1,805					1	75			4	0		1.69		
(2V07) (544HK) Columbia, SC - Mobile	82		91.46%		8.54%		7			2	0		_0=	9.95	
(2V07) (557) Dublin, GA HCS	28,504						1,332			474	196				
(2V07) (557) Dublin, GA (Carl Vinson)	18,943						903			349	156				
(2V07) (557GA) Macon, GA	3,241				7.53%		151	163		58	5				
(2V07) (557GB) Albany, GA	1,976						103			17	5		4.95		
(2V07) (557GC) Milledgeville, GA	595				110170		16			1	0		2.56		
(2V07) (557GE) Brunswick, GA	1,348		97.33%				35			0	0		1.43		
(2V07) (557GF) Tifton, GA	1,322		93.19%				82			26	24		-		
(2V07) (557HA) Perry, GA	1,079				10.66%	881	42			23	6		18.94		1=1=1
(2V07) (619) Central Alabama HCS	31,596	28,660			9.29%	25,578	1,302	1,780	1,613	662	311		9.35		
/ / /- /- /- /- /- /- /- /- /- /- /-															
(2V07) (619) Montgomery, AL (Central Alabama) (2V07) (619A4) Tuskegee, AL (Central Alabama)	7,121 8,967		89.88% 89.19%		10.12% 10.81%		346 308	491 553		149 148	37 115			13.81 15.89	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (619GA) Columbus, GA	2,601	2,346	90.20%	255	9.80%	2,073	109	164	145	67	26	17	7.25	5	13.65
(2V07) (619GB) Dothan 1, AL	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0		
(2V07) (619GD) Wiregrass, AL	2,476	2,289	92.45%	187		2,092	87	110	88	54	27	18	7.16	11.93	
(2V07) (619GE) Monroe County, AL	747					692	19			6	2		5.9		0.38
(2V07) (619GF) Central Alabama Montgomery, AL	5,747				7.33%	4,783	288			131	68			7.75	1.97
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	5		100.00%		0.00%	5	0	0	Ĭ		0	0			44.55
(2V07) (619QA) Dothan 2, AL	1,419		92.39%				51	92							11.55
(2V07) (619QB) Fort Benning, GA	2,512					2,064	94			92 263	27				
(2V07) (679) Tuscaloosa, AL HCS (2V07) (679) Tuscaloosa, AL	11,328		91.92% 91.75%		8.08% 8.25%	9,387	407							8.14 8.14	
(2V07) (679) Tuscaloosa, AL (2V07) (679BU) Tuscaloosa, AL - VADOM	10,915		100.00%		0.00%	9,002	0				01	0		0.14	7.93
(2V07) (679B0) Tuscaloosa, AL - VADOM (2V07) (679GA) Selma, AL	341				0.00%	335	0	_	1	0	0	1	2.82	15	0.67
(2V07) (679HK) Tuscaloosa, AL - Mobile	60				20.00%		5	5	2		6	3		13	0.07
(2V08) (516) Bay Pines, FL HCS	83,714						4,515	, and the same of	_		331			8.77	7.71
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	45,713						2,559			511					
(2V08) (516BZ) Lee County, FL	18,980					15,582	911	1,033			112			9.34	10.11
(2V08) (516GA) Sarasota, FL	3,791					3,350	187	174			3			1.3	
(2V08) (516GB) St. Petersburg, FL	889		98.99%	9	1.01%		54		-		0	2		9	4.41
(2V08) (516GC) Palm Harbor, FL	2,787			101	3.62%	2,188	228			-	9			2.32	
(2V08) (516GD) Bradenton, FL	4,264					3,324	251	299		131	63	9			16.14
(2V08) (516GE) Port Charlotte, FL	2,936					2,431	168			42	17		_	17.45	
(2V08) (516GF) Naples, FL	2,587		96.64%	87		2,328	100			13	5	3		10.17	10.99
(2V08) (516GH) Sebring, FL	1,767		98.64%	24		1,643	57		20	3	1	0		7.44	8.19
(2V08) (546) Miami, FL HCS	49,595	46,522	93.80%	3,073	6.20%	42,473	1,852	2,197	1,771	772	287	243	3.65	8.87	2.53
(2V08) (546) Miami, FL (Bruce W. Carter)	30,143	28,075	93.14%	2,068	6.86%	25,470	1,134	1,471	1,165	527	197	179	3.94	9.24	1.85
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	12,956	12,115	93.51%	841	6.49%	11,136	467	512	490	217	81	53	4.21	9.34	2.83
(2V08) (546GA) Miami Flagler, FL	48	47	97.92%	1	2.08%	47	0	0	0	0	0	1	7.77		
(2V08) (546GB) Key West, FL	1,164	1,149	98.71%	15	1.29%	1,069	48	32	8	4	0	3	1.15	3.39	
(2V08) (546GC) Homestead, FL	2,199	2,101	95.54%	98		1,873	112	116	66	18	7	7	4.48	8.24	
(2V08) (546GD) Pembroke Pines, FL	761		97.11%	22	2.89%	686	30	23			0	0		19.47	3.36
(2V08) (546GE) Key Largo, FL	300						11			3	1	0		6.65	
(2V08) (546GF) Hollywood, FL	1,350						31	24			1	0		0.52	
(2V08) (546GH) Deerfield Beach, FL	674		99.85%		0.15%		19				0	0			
(2V08) (548) West Palm Beach, FL HCS	56,250						2,706							5.6	
(2V08) (548) West Palm Beach, FL	44,360		96.20%				2,457			215				6.09	
(2V08) (548GA) Fort Pierce, FL	2,227						22				0			1.22	
(2V08) (548GB) Delray Beach, FL	2,857						81	51			1	3		1.62	
(2V08) (548GC) Stuart, FL	2,714				0.04%		12				0			0.32	
(2V08) (548GD) Boca Raton, FL	1,400		99.21%		1 1	1,320	42					_		0.74	
(2V08) (548GE) Vero Beach, FL	1,297		99.85%				42				0	-		0.34	3.06
(2V08) (548GF) Okeechobee, FL	735 660		100.00% 91.67%		0.00% 8.33%	719 541	9	23	50		0	0	-	2.41 17.16	2.93
(2V08) (548QA) Port Saint Lucie, FL (2V08) (573) Gainesville, FL HCS	94,573										617	1			
(2V08) (573) Gainesville, FL (Malcom Randall)	26,677						1,586			454					
(2V08) (573A4) Lake City, FL	9,848						583							9.81	2.08
(2V08) (573BY) Jacksonville 1, FL	11,525						882								
(2V08) (573GA) Valdosta, GA	1,632						85				1	1	3.84	6.53	
(2V08) (573GD) Ocala, FL	2,893					2,460	168			24	7	2		7.82	
(2V08) (573GE) Saint Augustine, FL	2,251		96.58%			1,754	225			11	0			8.34	5.03
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I "Boots" Thomas)						8,029	650			84	54			6.38	
													0.04	4.04	0.98
(2V08) (573GG) Lecanto, FL	2,306	2,302	99.83%	4	0.17%	2,152	74	76	3	0	0	1	2.24	1.21	0.30

Measured from Preferred Date For the Reporting Period Ending: January 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V08) (573GJ) St. Marys, GA	1,055	983	93.18%	72	6.82%	817	84	82	45	12	8	7	6.92	1.39	12.46
(2V08) (573GK) Marianna, FL	1,120	1,106	98.75%	14	1.25%	996	55	55	13	1	0	0	2.37	8.9	3.84
(2V08) (573GL) Palatka, FL	1,255	1,229	97.93%	26	2.07%	1,092	58	79	23	1	2	0	4	5.5	3.29
(2V08) (573GM) Waycross, GA	751	722	96.14%	29	3.86%	617	63	42	16	8	2	3	6.06	3.87	7.2
(2V08) (573GN) Perry, FL	286	283	98.95%	3	1.05%	271	8	4	2	0	0	1	2.76	3.75	4.93
(2V08) (573QA) Gainesville 1-16th Street, FL	689	689	100.00%	0	0.00%	685	2	2	0	0	0	0		0	0.5
(2V08) (573QB) Gainesville 2-98th Street, FL	585	543	92.82%	42	7.18%	453	43	47	30	6	5	1		7.18	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,551	1,477	95.23%	74	4.77%	1,233	89	155	65	3	6	0		4.87	7.42
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,079	986	91.38%	93	8.62%	760	135	91	61	27	3	2		8.97	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,210	1,002	82.81%	208	17.19%	813	105	84	111	75	14	8		14.64	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	34	28	82.35%	6	17.65%	28	0	0	0	4	0	2			0
(2V08) (573QG) Jacksonville Southpoint, FL	4,794	4,433	92.47%	361	7.53%	3,774	295	364	229	87	23	22	5.02	9.52	9.25
(2V08) (573QH) Ocala West, FL	1,348	1,130	83.83%	218	16.17%	953	78	99	151	57	4	6		12.74	
(2V08) (573QJ) Jacksonville 2 University Boulevard FL	, 2,589	2,353	90.88%	236	9.12%	2,045	110	198	151	61	8	16	7.94	12.14	9.2
(2V08) (573QK) Lake City, FL	17		100.00%	0		17	0	, and the same of	0	0	0		-		
(2V08) (672) San Juan, PR HCS	72,100	68,483	94.98%	3,617	5.02%	60,636	3,888	3,959	2,225	756	371	265	3.14	8.74	5.15
(2V08) (672) San Juan, PR	50,778	47,842	94.22%	2,936	5.78%	42,143	2,733	2,966	1,715	666	328	227	3.97	9.31	4.87
(2V08) (672B0) Ponce, PR (Euripides Rubio)	8,238	7,923	96.18%	315	3.82%	7,064	449		242	47	18	8	1.94	7.36	
(2V08) (672BZ) Mayaguez, PR	7,944	7,666	96.50%	278	3.50%	6,956	380	330	200	33	23	22	1.99	5.37	8.38
(2V08) (672GA) Saint Croix, VI	207	205	99.03%	2	0.97%	196	6	3	1	0	1	0	0.3	21.38	5.45
(2V08) (672GB) Saint Thomas, VI	275	272	98.91%	3	1.09%	229	21	22	3	0	0	0	1.7	6.7	
(2V08) (672GC) Arecibo, PR	1,838	1,794	97.61%	44	2.39%	1,644	81	69	36	8	0	0	2.61	4.02	4.46
(2V08) (672GD) Ceiba, PR	1,562	1,550	99.23%	12	0.77%	1,365	115	70	8	2	0	2	3.2	5.47	0.7
(2V08) (672GE) Guayama, PR	937	916	97.76%	21	2.24%	824	38	54	15	0	1	5	1.47	27.73	6.42
(2V08) (672QA) Comerio, PR	143	142	99.30%	1	0.70%	71	47	24	1	0	0	0	8.56	0	
(2V08) (672QB) Utuado, PR	102	102	100.00%	0	0.00%	94	6	2	0	0	0	0	1.36	9.33	
(2V08) (672QC) Vieques, PR	76	71	93.42%	5	6.58%	50	12	9	4	0	0	1	13.42		0
(2V08) (673) Tampa, FL HCS	75,581	72,789	96.31%	2,792	3.69%	62,831	4,503	5,455	2,219	414	76	83	3.68	6.55	3.04
(2V08) (673) Tampa, FL (James A. Haley)			95.21%	1,560	4.79%	26,320	1,762		1,330	171	35	24			1.12
	32,583	31,023	95.21%	1,500		20,320	1,102	2,941	.,000		00		3.63	7.01	1.12
(2V08) (673BV) Tampa, FL - VADOM	32,583		100.00%	0	0.00%	16	0	0	0	0	0			7.01	
(2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL		16		0	0.00%			0	0				3.11	7.24	5.13
	16	16 6,501	100.00% 97.12%	0	0.00%	16	0 463 123	0 466 111	0 161	0		0 5	3.11 3.67		5.13
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL	16 6,694	16 6,501 1,775	100.00% 97.12% 97.42% 97.82%	0 193	0.00% 2.88% 2.58% 2.18%	16 5,572 1,541 2,264	0 463 123 240	0 466 111 229	0 161 43 54	0 26 4 6	0 1 0 1	0 5 0	3.11 3.67 3.87	7.24 5.78 6.63	5.13 0 3.42
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL	16 6,694 1,822 2,794 710	16 6,501 1,775 2,733 704	100.00% 97.12% 97.42% 97.82% 99.15%	0 193 47 61	0.00% 2.88% 2.58% 2.18% 0.85%	16 5,572 1,541 2,264 646	0 463 123 240 39	0 466 111 229 19	0 161 43 54 6	0 26 4 6 0	0 1 0 1 0	0 5 0 0	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5	5.13 0 3.42
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL	16 6,694 1,822 2,794 710 2,271	16 6,501 1,775 2,733 704 2,247	100.00% 97.12% 97.42% 97.82% 99.15% 98.94%	0 193 47 61 6 24	0.00% 2.88% 2.58% 2.18% 0.85% 1.06%	16 5,572 1,541 2,264 646 1,918	0 463 123 240 39 170	0 466 111 229 19	0 161 43 54 6 24	0 26 4 6 0	0 1 0 1 0	0 5 0 0 0	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08	5.13 0 3.42 4.35
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL	16 6,694 1,822 2,794 710 2,271 10,808	16 6,501 1,775 2,733 704 2,247 10,578	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87%	0 193 47 61 6 24 230	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13%	16 5,572 1,541 2,264 646 1,918 9,629	0 463 123 240 39 170 503	0 466 111 229 19 159 446	0 161 43 54 6 24 154	0 26 4 6 0 0	0 1 0 1 0	0 5 0 0 0 0 0 3	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28	5.13 0 3.42 4.35 1.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559	16 6,501 1,775 2,733 704 2,247 10,578 2,327	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93%	0 193 47 61 6 24 230	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07%	16 5,572 1,541 2,264 646 1,918 9,629 1,892	0 463 123 240 39 170 503	0 466 111 229 19 159 446 209	0 161 43 54 6 24 154	0 26 4 6 0 0 69 39	0 1 0 1 0 0 0 4	0 5 0 0 0 0 3 2	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 92.23%	0 193 47 61 6 24 230 232	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377	0 463 123 240 39 170 503 226 67	0 466 111 229 19 159 446 209	0 161 43 54 6 24 154 187	0 26 4 6 0 0 69 39	0 1 0 1 0	0 5 0 0 0 0 3 2 4	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 92.23% 90.52%	0 193 47 61 6 24 230 232 41	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314	0 463 123 240 39 170 503 226 67	0 466 1111 229 19 159 446 209 43	0 161 43 54 6 24 154 187 22	0 26 4 6 0 0 69 39 8	0 1 0 1 0 0 4 4 7	0 5 0 0 0 0 3 2 4	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 90.52% 100.00%	0 193 47 61 6 24 230 232 41 38	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058	0 463 123 240 39 170 503 226 67 26	0 466 111 229 19 159 446 209 43 23	0 161 43 54 6 24 154 187 22 23	0 26 4 6 0 0 69 39	0 1 0 1 0 0 4 4 7 1	0 5 0 0 0 0 3 2 4 0	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 90.52% 100.00% 97.27%	0 193 47 61 6 24 230 232 41 38 0	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648	0 463 123 240 39 170 503 226 67 26 0	0 466 111 229 19 159 446 209 43 23 0 34	0 161 43 54 6 24 154 187 22 23 0	0 26 4 6 0 0 69 39 8 14 0	0 1 0 1 0 0 4 4 7 1	0 5 0 0 0 0 3 2 4 0 0	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 92.23% 90.52% 100.00% 97.27% 98.54%	0 193 47 61 6 24 230 232 41 38	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73% 1.46%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071	0 463 123 240 39 170 503 226 67 26 0 66 244	0 466 1111 229 19 159 446 209 43 23 0 34 202	0 161 43 54 6 24 154 187 22 23 0 18	0 26 4 6 0 0 69 39 8 14 0	0 1 0 1 0 0 4 4 7 1 0 0 0	0 5 0 0 0 0 3 2 4 0 0 0 2 7	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00%	0 193 47 61 6 24 230 232 41 38 0 21 52	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73% 1.46% 1.00%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071	0 463 123 240 39 170 503 226 67 26 0 66 244	0 466 1111 229 19 159 446 209 43 23 0 34 202 20	0 161 43 54 6 24 154 187 22 23 0 18 28	0 26 4 6 0 0 69 39 8 14 0 1	0 1 0 1 0 0 4 4 7 1 0 0 8	0 5 0 0 0 0 3 3 2 4 0 0 0 2 7	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12	5.13 0 3.42 4.35 1.56 7.56
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71%	0 193 47 61 6 24 230 232 41 38 0 21 52 4	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73% 1.46% 1.00% 3.29%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554	0 466 1111 229 19 159 446 209 43 23 0 34 202 20 553	0 161 43 54 6 24 154 187 22 23 0 18 28 4	0 26 4 6 0 0 69 39 8 14 0 1 9	0 1 0 1 0 0 4 4 7 1 0 0 8 0	0 5 0 0 0 3 2 4 0 0 2 7 0	3.11 3.67 3.87 2.5	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QF) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 97.87% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73% 1.46% 1.00% 3.29%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554	0 466 1111 229 19 159 446 209 43 23 0 34 202 20 553	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67	0 1 0 1 0 0 4 4 7 1 0 0 8 0 0	0 5 0 0 0 0 3 2 4 0 0 2 7 0 3 6	3.11 3.67 3.87 2.5 4.22 2.66	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando, FL HCS	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597 99,292	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314 95,120	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71% 95.80% 93.79%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283 4,172 2,620	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73% 1.46% 1.00% 3.29% 4.20% 6.21%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598 33,461	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554 6,013 2,737	0 466 111 229 19 159 446 209 43 23 0 34 202 20 553 6,509 3,397	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165 3,001 1,932	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67	0 1 0 1 0 0 4 4 7 1 0 0 8 0 15	0 5 0 0 0 3 2 4 0 0 2 7 0 36	3.11 3.67 3.87 2.5 4.22 2.66 4.17	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando, FL HCS (2V08) (675BU) Orlando-Lake Nona, FL - VADOM	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597 99,292 42,215	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314 95,120 39,595	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71% 95.80% 93.79% 100.00%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283 4,172 2,620	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 1.46% 1.00% 3.29% 4.20% 6.21% 0.00%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598 33,461 73	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554 6,013 2,737	0 466 111 229 19 159 446 209 43 23 0 34 202 20 553 6,509 3,397	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165 3,001 1,932	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67 770 473	0 1 0 1 0 0 4 4 7 1 0 0 8 0 8 0 15 239	0 5 0 0 0 0 3 2 4 0 0 2 7 0 3 6 162 96	3.11 3.67 3.87 2.5 4.22 2.66 4.17	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando-Lake Nona, FL (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675BV) Lake Baldwin, FL - VADOM	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597 99,292 42,215 73	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314 95,120 39,595 73 56	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71% 95.80% 93.79% 100.00%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283 4,172 2,620 0	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 1.46% 1.00% 3.29% 4.20% 6.21% 0.00%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598 33,461 73 56	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554 6,013 2,737 0	0 466 1111 229 19 159 446 209 43 23 0 34 202 20 553 6,509 3,397 0	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165 3,001 1,932 0 0	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67 770 473	0 1 0 1 0 0 4 4 7 1 0 0 8 0 15 239 119 0	0 5 0 0 0 0 3 2 4 0 0 2 7 0 36 162 96	3.11 3.67 3.87 2.5 4.22 2.66 4.17	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68 8.09	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65 4.41 7.38
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QD) Deer Park, FL (2V08) (673QF) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando-Lake Nona, FL (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675GB) Daytona Beach, FL (William V.	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597 99,292 42,215	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314 95,120 39,595 73 56 19,557	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71% 95.80% 93.79% 100.00% 100.00% 97.19%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283 4,172 2,620 0	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 1.46% 1.00% 3.29% 4.20% 6.21% 0.00% 2.81%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598 33,461 73 56	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554 6,013 2,737	0 466 1111 229 19 159 446 209 43 23 0 34 202 20 553 6,509 3,397 0 0 1,260	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165 3,001 1,932 0 0 419	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67 770 473	0 1 0 1 0 0 4 4 7 1 0 0 8 0 8 0 15 239	0 5 0 0 0 0 3 2 4 0 0 2 7 0 3 6 162 9 6 0	3.11 3.67 3.87 2.5 4.22 2.66 4.17	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68 8.09	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65 4.41 7.38
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando-Lake Nona, FL - VADOM (2V08) (675BV) Lake Baldwin, FL - VADOM (2V08) (675GA) Viera, FL (2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597 99,292 42,215 73 56 20,122 11,782	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314 95,120 39,595 73 56 19,557 11,364	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71% 95.80% 93.79% 100.00% 100.00% 97.19% 96.45%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283 4,172 2,620 0 0 565 418	0.00% 2.88% 2.58% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 1.46% 1.00% 3.29% 6.21% 0.00% 0.00% 2.81% 3.55%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598 33,461 73 56 16,984 10,169	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554 6,013 2,737 0 0 1,313 597	0 466 1111 229 19 159 446 209 43 23 0 34 202 20 553 6,509 3,397 0 0 1,260 598	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165 3,001 1,932 0 0 419 250	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67 770 473 0	0 1 0 1 0 0 4 4 7 1 0 0 8 0 8 0 15 239 119 0 0	0 5 0 0 0 0 3 2 4 0 0 2 7 0 36 162 96 0 0	3.11 3.67 3.87 2.5 4.22 2.66 4.17	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68 8.09	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65 4.41 7.38
(2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QD) Deer Park, FL (2V08) (673QF) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando-Lake Nona, FL (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675GB) Daytona Beach, FL (William V.	16 6,694 1,822 2,794 710 2,271 10,808 2,559 528 401 1,058 769 3,569 402 8,597 99,292 42,215 73 56 20,122	16 6,501 1,775 2,733 704 2,247 10,578 2,327 487 363 1,058 748 3,517 398 8,314 95,120 39,595 73 56 19,557 11,364 1,740	100.00% 97.12% 97.42% 97.82% 99.15% 98.94% 90.93% 90.52% 100.00% 97.27% 98.54% 99.00% 96.71% 95.80% 100.00% 100.00% 97.19% 96.45%	0 193 47 61 6 24 230 232 41 38 0 21 52 4 283 4,172 2,620 0 0 565 418	0.00% 2.88% 2.18% 0.85% 1.06% 2.13% 9.07% 7.77% 9.48% 0.00% 2.73% 1.46% 1.00% 3.29% 6.21% 0.00% 0.00% 2.81% 3.55% 0.85%	16 5,572 1,541 2,264 646 1,918 9,629 1,892 377 314 1,058 648 3,071 358 7,207 82,598 33,461 73 56 16,984 10,169 1,579	0 463 123 240 39 170 503 226 67 26 0 66 244 20 554 6,013 2,737 0 0 1,313	0 466 111 229 19 159 446 209 43 23 0 34 202 20 553 6,509 3,397 0 0 1,260 598	0 161 43 54 6 24 154 187 22 23 0 18 28 4 165 3,001 1,932 0 419 250	0 26 4 6 0 0 69 39 8 14 0 1 9 0 67 770 473 0	0 1 0 1 0 0 4 4 7 1 0 0 8 0 8 0 15 239 119 0	0 5 0 0 0 0 3 2 4 0 0 0 2 7 0 36 162 96 0 0	3.11 3.67 3.87 2.5 4.22 2.66 4.17 1.84 3.35 2.2	7.24 5.78 6.63 0.5 3.08 5.28 6.02 9.22 9.12 4.98 2.11 8.64 7.68 8.09	5.13 0 3.42 4.35 1.56 7.56 4.89 2.64 1.65 4.41 7.38 3.75 2.23 3.09

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: January 2019			d in 30 Days or Less 3		d in Över 30 Days 5										
(2V08) (675GE) Tavares, FL	2,171	2,142	98.66%	29	1.34%	1,829	182	131	16	12	0	1	3.11	16.89	7.91
(2V08) (675GF) Clermont, FL	1,407	1,343		64	4.55%	1,144	110			11	6	3	4.97	6.5	9.71
(2V08) (675GG) Lake Baldwin, FL	13,729		97.33%	367	2.67%	11,902	721	739		62	26	35			
(2V08) (675QB) Port Orange, FL	7		100.00%	0	0.00%	6	1	0		0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,627	2,578	98.13%	49	1.87%	2,416	91	71	43	5	1	0			2.55
(2V08) (675QD) Crossroads, FL	1,886			31	1.64%	1,682	93	80	27	4	0	0		4.24	2.75
(2V09) (596) Lexington, KY HCS	28,701	27,055	94.27%	1,646	5.73%	22,741	1,936	2,378	1,161	352	84	49	3.35	10.98	2.55
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	11,543	11,204	97.06%	339	2.94%	9,769	828	607	270	42	9	18	3.75	7.97	2.41
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	11,994	10,829	90.29%	1,165	9.71%	8,520	854	1,455	768	299	70	28		12.65	1.87
(2V09) (596BU) Lexington-Leestown, KY - VADOM	34	34	100.00%	0	0.00%	34	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,417	2,296	94.99%	121	5.01%	1,953	138	205	107	10	3	1	3.38	7.41	6.31
(2V09) (596GB) Morehead, KY	627	626	99.84%	1	0.16%	614	9	3	1	0	0	0	0.67	1.16	0.66
(2V09) (596GC) Hazard, KY	675	671	99.41%	4	0.59%	612	30	29	3	0	0	1	3.36	4.29	0.12
(2V09) (596GD) Berea, KY	1,411			16		1,239	77	79			2	'	3.3		1.49
(2V09) (603) Louisville, KY HCS	34,979	34,336	98.16%	643	1.84%	30,058	2,024	2,254	482	111	20	30	2.75	5.37	3.02
(2V09) (603) Louisville, KY (Robley Rex)	17,739	17,275	97.38%	464	2.62%	14,434	1,191	1,650	344	88	16	16	0.05	5.58	3.19
(2V09) (603BU) Louisville, KY - VADOM	7		100.00%	0	0.00%	7	0	0		0	0	0			0
(2V09) (603GA) Fort Knox, KY	2,121	2,070		51	2.40%	1,933	72	65		9	1	3			4.7
(2V09) (603GB) New Albany, IN	2,660	2,631	98.91%	29	1.09%	2,409	132	90	21	4	1	3	3.67	0.77	4.14
(2V09) (603GC) Shively, KY	2,856	2,840	99.44%	16	0.56%	2,571	150	119	11	3	0	2	3.36	2.36	1.91
(2V09) (603GD) Dupont, KY	1,811			16		1,702	48	45	15	1	0	0			1.36
(2V09) (603GE) Newburg, KY	3,662			37	1.01%	3,231	233	161	28	4	0	5	3.15		4.72
(2V09) (603GF) Grayson County, KY	1,910		98.80%	23	1.20%	1,759	85				1	1	1.32		3.62
(2V09) (603GG) Scott County, IN	1,360			5	0.37%	1,214	88	53		0	1	0	2.65		1.31
(2V09) (603GH) Carrollton, KY	729		99.73%			675	24	28							2.55
(2V09) (603MA) IDES Fort Knox	36		100.00%	0		36	0	0			0			0	0
(2V09) (603PB) Louisville (SARRTP)	88		100.00%	0		87	1	0	_		0	0			
(2V09) (614) Memphis, TN HCS	43,992		96.51%			38,450									3.6
(2V09) (614) Memphis, TN	28,130				4.46%	23,960	1,297	1,617		184					0.22
(2V09) (614GA) Tupelo, MS	1,330 878			23	1.73% 0.80%	1,229 793	55 54	23		11	3	0	-		6.22 3.67
(2V09) (614GB) Jonesboro, AR	362		99.45%	2		316		6		0	0	0			1.5
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN	289			12		268	4	5			1	0			0.05
(2V09) (614GE) Savarinan, TN	2,154					2,039	55				0	-	1.57		2.87
(2V09) (614GF) Nonconnah, TN	6,950			162		6,214	295	279		19		2			1.12
(2V09) (614GG) Jackson, TN	1,954		97.85%	42		1,806	56	50			4	4	2.48		1
(2V09) (614GI) Dyersburg, TN	424		97.17%			355	29				0	0			0.94
(2V09) (614GN) Helena, AR	404			1	0.25%	353	37	13		0	0	0			
(2V09) (614QA) Union Avenue, TN	1,117		100.00%	0		1,117	0	0	0	0	0	0			
(2V09) (621) Mountain Home, TN HCS	42,136	40,880	97.02%	1,256	2.98%	36,527	2,272	2,081	949	234	38	35	3.02	6.3	2.05
(2V09) (621) Mountain Home, TN (James H. Quillen)	27,948	26,898	96.24%	1,050	3.76%	23,883	1,541	1,474	798	185	34	33	2.83	6.7	1.38
(2V09) (621BU) Mountain Home, TN - VADOM	131	131	100.00%	0	0.00%	127	3	1	0	0	0	0	0.61		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	6,158	6,099	99.04%	59	0.96%	5,566	251	282	39	15	3	2	2.75	4.79	2.02
(2V09) (621GA) Rogersville, TN	590	590	100.00%	0	0.00%	559	16	15	0	0	0	0	1.87	0	1.57
(2V09) (621GC) Norton, VA	799	798	99.87%	1	0.13%	758	28	12	1	0	0	0			1.45
(2V09) (621GG) Morristown, TN	1,164	1,162	99.83%	2	0.17%	1,073	57	32	2	0	0	0	2.52	0	0.51
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,606		94.27%	92	5.73%	1,292	138	84	64	28	0	0	7.33	0.03	
(2V09) (621GJ) Bristol, VA	1,395	1,365	97.85%	30	2.15%	1,209	92	64	25	4	1	0	2.79	0	6.33
(2V09) (621GK) Campbell County, TN	625	620	99.20%	5	0.80%	581	25	14	4	1	0	0	111		3.15
(2V09) (621QA) Jonesville, VA	134	133	99.25%	1	0.75%	114	13	6		0	0	0	-141		
(2V09) (621QB) Marion, VA	132	132	100.00%	0	0.00%	120	4	8	0	0	0	0	2.76		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: January 2019			Days or Less 3		30 Days 5										
(2V09) (621QC) Vansant, VA	61	61	100.00%	0	0.00%	35	5	21	0	0	0	0	9.13		
(2V09) (621QD) Knox County, TN	835	819	98.08%	16	1.92%	673	84	62	2 15	1	0	0		4.72	3.33
(2V09) (621QE) Downtown West, TN	558	558	100.00%	0	0.00%	537	15	6	0	0	0	0		1.53	
(2V09) (626) Middle Tennessee HCS	71,929	66,904	93.01%	5,025	6.99%	58,537	3,840	4,527	3,232	1,096	373	324	5.71	10.06	5.7
(2V09) (626) Nashville, TN	28,066	25,954	92.47%	2,112	7.53%	22,711	1,387	1,856	1,316	483	171	142	8.08	9.53	5.29
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	17,764	16,446	92.58%	1,318	7.42%	14,532	910	1,004	897	280	76	65	3.17	10.64	4.97
(2V09) (626GA) Dover, TN	591	583	98.65%	8	1.35%	532	39	12	8	0	0	0	2.12	8.3	4.66
(2V09) (626GC) Bowling Green, KY	1,134	1,034	91.18%	100	8.82%	899	50	85	79	13	3	5	6.26	14.8	20.87
(2V09) (626GE) Clarksville, TN	5,522	5,082	92.03%	440	7.97%	4,358	358	366	254	86	44	56	4.12	17.63	5.63
(2V09) (626GF) Chattanooga, TN	5,622	5,363	95.39%	259	4.61%	4,836	260	267	177	57	16	9	4.41	4.44	6.16
(2V09) (626GG) Tullahoma, TN	428	414	96.73%	14	3.27%	361	30	23	11	2	1	0	2.41	15.85	7.67
(2V09) (626GH) Cookeville, TN	1,593	1,513	94.98%	80	5.02%	1,376	59	78	54	11	3	12	3.17	34.79	8.02
(2V09) (626GJ) Hopkinsville, KY	1,971	1,781	90.36%	190	9.64%	1,514	132	135	144	26	15	5	9.15	6.03	8.98
(2V09) (626GK) McMinnville, TN	781	760	97.31%	21	2.69%	611	93	56	10	6	4	1	5.91	12.16	6.58
(2V09) (626GL) Roane County, TN	389	357	91.77%	32	8.23%	301	26	30	21	9	1	1	8.47	11.83	5.35
(2V09) (626GM) Maury County, TN	940	875	93.09%	65	6.91%	589	113	173	37	20	5	3	13.03	7.18	6.85
(2V09) (626GN) Athens, TN	447	429	95.97%	18	4.03%	385	23	21	16	0	2	0	4.24	11.44	5.61
(2V09) (626GO) International Plaza, TN	1,229	1,193	97.07%	36	2.93%	1,048	70	75	25	4	4	3	6.89	5.03	1.37
(2V09) (626GP) Gallatin, TN	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(2V09) (626MA) IDES Fort Campbell	208	208	100.00%	0	0.00%	208	0	0	0	0	0	0		0.01	0
(2V09) (626QA) Albion Street, TN	1,099	1,026	93.36%	73	6.64%	870	73	83	53	7	3	10	10.19		0.87
(2V09) (626QB) Charlotte Avenue, TN	1,903	1,832	96.27%	71	3.73%	1,589	113	130	56	7	2	6	7.1	9.46	1.55
(2V09) (626QC) Pointe Centre, TN	1,690	1,509	89.29%	181	10.71%	1,286	100	123	70	84	23	4		19.54	8.06
(2V09) (626QD) Glenis Drive, TN	550	543	98.73%	7	1.27%	529	4	10	4	1	0	2			5.11
(3V10) (538) Chillicothe, OH HCS	17,120	16,075	93.90%	1,045	6.10%	14,000	925	1,150	710	157	75	103	2.21	11.21	3.38
(3V10) (538) Chillicothe, OH	11,308	10,506	92.91%	802	7.09%	8,930	662	914	559	132	43	68	1.26	11.79	3.85
(3V10) (538GA) Athens, OH	1,171	1,145	97.78%	26	2.22%	1,043	58	44	16	3	4	3	1.8	8.15	2.62
(3V10) (538GB) Portsmouth, OH	1,338	1,271	94.99%	67	5.01%	1,187	47	37	42	7	4	14	3.8	12.66	2.4
(3V10) (538GC) Marietta, OH	671	621	92.55%	50	7.45%	561	27	33	24	6	14	6	2.9	11.53	2.98
(3V10) (538GD) Lancaster, OH	1,248	1,209	96.88%	39	3.12%	1,137	36	36	20	1	8	10	2.26	4.4	1.08
(3V10) (538GE) Cambridge, OH	882	840	95.24%	42	4.76%	716	64	60	35	7	0	0	3.02	9.65	3.15
(3V10) (538GF) Wilmington, OH	502	483	96.22%	19	3.78%	426	31	26	14	1	2	2	3.07	15	6.51
(3V10) (539) Cincinnati, OH HCS	37,356	35,138	94.06%	2,218	5.94%	30,835	1,929	2,374	1,518	418	142	140	5.93	9.66	3.42
(3V10) (539) Cincinnati, OH	22,959	21,261	92.60%	1,698	7.40%	18,435	1,178	1,648	1,136	350	111	101	5.94	11.37	2.03
(3V10) (539A4) Fort Thomas, KY	1,005	977	97.21%	28	2.79%	882	57	38	23	5	0	0		9.88	0.8
(3V10) (539GA) Bellevue, KY	1,495	1,432	95.79%	63	4.21%	1,335	53	44	27	16	9	11	6.06	4.89	14.2
(3V10) (539GB) Clermont County, OH	2,941	2,841	96.60%	100	3.40%	2,499	178	164	87	8	2	3	4.2	5.26	3.49
(3V10) (539GC) Dearborn, IN	1,719	1,648	95.87%	71	4.13%	1,513	70	65	61	5	1	4	4.04	6.44	6.33
(3V10) (539GD) Florence, KY	2,383	2,322	97.44%	61	2.56%	2,083	114	125	44	10	2	5	13.66	5	3.14
(3V10) (539GE) Hamilton, OH	2,146	2,074	96.64%	72	3.36%	1,903	70	101	57	8	3	4	2.33	5.8	4.5
(3V10) (539GF) Georgetown, OH	929	911	98.06%	18	1.94%	844	36	31	11	1	1	5	3.78	10.28	3.81
(3V10) (539QB) Highland Avenue, OH	1,779	1,672	93.99%	107	6.01%	1,341	173	158	72	15	13	7		7.39	
(3V10) (541) Cleveland, OH HCS	88,400	82,123	92.90%	6,277	7.10%	68,091	6,542	7,490	4,618	1,060	277	322	6.47	9.41	7.11
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	35,578			2,744		26,796	2,497			398	91				5.92
(3V10) (541BY) Canton, OH	6,170			493		4,695	475			88	26		5.41	10.4	12.05
(3V10) (541BZ) Youngstown, OH	5,476		97.35%	145		4,577	486			17	3		3.56		3.14
(3V10) (541GB) Lorain, OH	3,729		96.17%	143		3,169	204			18	9		5.04	5.74	4.67
(3V10) (541GC) Sandusky, OH	2,007		92.87%	143		1,555	170	139		29	12	23	6.83		9.74
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,691	4,519	96.33%	172		4,092	215	212	126	34	9	3	2.2	6.3	3.01
(3V10) (541GE) McCafferty, OH	605	584	96.53%	21	3.47%	477	62	45	16	4	1	0	4.03	6.66	6.83
(3V10) (541GF) Lake County, OH	3,453	3,262	94.47%	191	5.53%	2,704	305	253	133	32	15	11	4.85	10.33	6.47
(3V10) (541GG) Akron, OH	7,762	7,127	91.82%	635	8.18%	5,720	631	776	391	185	25	34	6.65	11.95	8.39

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: January 2019			d in 30 Days or Less 3		d in Över 30 Days 5										
(3V10) (541GH) East Liverpool, OH	1,179	1,127	95.59%	52	4.41%	977	74	76	38	7	2	5	4.21	6.22	5.35
(3V10) (541GI) Warren, OH	1,816	1,646	90.64%	170	9.36%	1,434	108	104	113	35	8	14	9.78	12.08	6.59
(3V10) (541GJ) New Philadelphia, OH	1,803	1,738	96.39%	65	3.61%	1,508	133	97	51	10	1	3	3.43	5.45	6.39
(3V10) (541GK) Ravenna, OH	1,939	1,827	94.22%	112	5.78%	1,564	120	143	84	18	3	7	3.81	12.17	4.84
(3V10) (541GL) Parma, OH	11,049	9,904	89.64%	1,145	10.36%	7,774	1,051	1,079	837	179	62	67	9.51	10.17	11.54
(3V10) (541GM) Cleveland-Superior, OH	77	63	81.82%	14	18.18%	22	11	30	14	0	0	0			
(3V10) (541QA) Summit County, OH	14	13	92.86%	1	7.14%	12	0	1	1	0	0	0			
(3V10) (541QB) Cleveland-Euclid, OH	863	860	99.65%	3	0.35%	857	0	3	2	0	0	1		3	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	189	161	85.19%	28	14.81%	158	0	3	6	6	10	6		16.54	
(3V10) (552) Dayton, OH HCS	30,416	28,559	93.89%	1,857	6.11%	24,203	1,908	2,448	1,351	284	111	111	5.55	9.09	3.62
(3V10) (552) Dayton, OH	24,052	22,495	93.53%	1,557	6.47%	19,027	1,472	1,996	1,121	239	103	94	6.8	8.87	3.31
(3V10) (552GA) Middletown, OH	1,555	1,443	92.80%	112	7.20%	1,181	115	147	95	11	3	3	5.8	11.53	3.77
(3V10) (552GB) Lima, OH	1,626	1,556	95.69%	70	4.31%	1,416	61	79	46	14	2	8	1.93	13.88	2.84
(3V10) (552GC) Richmond, IN	1,535	1,461	95.18%	74	4.82%	1,246	105	110	57	15	2	0	2.64	10.92	5.66
(3V10) (552GD) Springfield, OH	1,648	1,604	97.33%	44	2.67%	1,333	155	116	32	5	1	6	6.28	5.83	5.44
(3V10) (757) Columbus, OH HCS	35,291	29,989	84.98%	5,302	15.02%	23,617	2,849	3,523	2,783	1,103	574	842	14.01	19.72	12.29
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	28,450	24,013	84.40%	4,437	15.60%	18,785	2,316	2,912	2,394	907	460	676	13.49	19.34	12.76
(3V10) (757GA) Zanesville, OH	1,340	1,078	80.45%	262	19.55%	849	92	137	98	65	36	63	19.73	43.53	8.49
(3V10) (757GB) Grove City, OH	1,156	1,079	93.34%	77	6.66%	931	64	84	28	23	10	16	12.59	4.07	17.88
(3V10) (757GC) Marion, OH	1,211	1,149	94.88%	62	5.12%	952	101	96	38	15	2	7	7.48	14.06	12.6
(3V10) (757GD) Newark, OH	1,659	1,359	81.92%	300	18.08%	989	184	186	139	60	45	56	18.75	27.58	11.89
(3V10) (757QA) Columbus 1, OH - Mobile	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0		
(3V10) (757QC) Columbus-Airport Drive, OH	1,474	1,310	88.87%	164	11.13%	1,110	92	108	86	33	21	24			11.18
(3V10) (506) Ann Arbor, MI HCS	36,649	34,998	95.50%	1,651	4.50%	31,003	1,955	2,040	1,092	408	92	59	4.63	6.89	5.48
(3V10) (506) Ann Arbor, MI	24,414	23,274	95.33%	1,140	4.67%	20,688	1,233	1,353	795	249	53	43	5.21	6.87	5.88
(3V10) (506GA) Toledo, OH	7,028	6,648	94.59%	380	5.41%	5,803	437	408	228	106	35	11	4.64	8.95	5.11
(3V10) (506GB) Flint, MI	1,429	1,417	99.16%	12	0.84%	1,303	63	51	5	3	3	1	3.54	0.52	2.44
(3V10) (506GC) Jackson Center, MI	1,531	1,487	97.13%	44	2.87%	1,291	112	84	24	20	0	0	2.87	6.37	6.5
(3V10) (506QA) Ann Arbor-Packard Road, MI (Packard Road)	1,399	1,378	98.50%	21	1.50%	1,188	84	106	13	5	0	3		3.37	1.83
(3V10) (506QB) Green Road, MI	848	794	93.63%	54	6.37%	730	26	38	27	25	1	1		4.95	
(3V10) (515) Battle Creek, MI HCS	22,512	20,715	92.02%	1,797	7.98%	16,486	2,028	2,201	1,265	328	84	120	5.81	11.4	8.14
(3V10) (515) Battle Creek, MI	9,521	8,807	92.50%	714	7.50%	6,940	878	989	538	98	38	40	4.67	12.28	5.58
(3V10) (515BU) Battle Creek, MI - VADOM	97	71	73.20%	26	26.80%	47	11	13	17	9	0	0			
(3V10) (515BY) Wyoming, MI	9,328	8,486	90.97%	842	9.03%	6,633	883	970	580	174	41	47	5.37	10.72	8.73
(3V10) (515GA) Muskegon, MI	1,302	1,222	93.86%	80		1,045	88	89	42	26	4	8	6.24	11.11	15.56
(3V10) (515GB) Lansing South, MI	1,378		91.65%	115	8.35%	1,091	93	79	76	19	0	20	9.57	8.55	15.79
(3V10) (515GC) Benton Harbor, MI	886					730	75			2		5	5.51		5.47
(3V10) (553) Detroit, MI HCS	30,248						1,830			173		51			2.55
(3V10) (553) Detroit, MI (John D. Dingell)	28,174			1,367		22,771	1,754			173	47	49			2.56
(3V10) (553GA) Yale, MI	1,045			6		1,012	19	8	6	0	0	0			0
(3V10) (553GB) Pontiac, MI	942			10		822	55		8	0	0	2	3.15		4.67
(3V10) (553QA) Piquette Street, MI	87		98.85%	1	1.15%		2		·	0	0				
(3V10) (583) Indianapolis, IN HCS	44,583						2,181			326	48				5.98
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	35,158		95.27%			29,380	1,913			303	48				6.56
(3V10) (583GA) Terre Haute, IN	1,276		99.84%	2		1,237	20			1	0				0.19
(3V10) (583GB) Bloomington, IN	735		99.46%	4	0.54%	718	5	8		0	0				
(3V10) (583GC) Martinsville, IN	734			1	0.14%	706	19			0	0				1.34
(3V10) (583GD) Indianapolis West, IN	1,718			64		1,480	85			3	0				4.92
(3V10) (583GE) West Lafayette, IN	789		98.35%	13		719	26			1	0		1.89		3.29
(3V10) (583GF) Camp Atterbury, IN (Wakeman)	1,070		95.89%	44		959	30			14	0	0	-		11.23
(3V10) (583GG) Shelbyville, IN	276			13		229	15			1	0		0.91	7.82	7.08
(3V10) (583QA) Monroe County, IN	395	389	98.48%	6	1.52%	363	13	13	6	0	0	0			2.42

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Measured from Preferred Date For the Reporting Period Ending: January 2019			d in 30 Days or Less 3		d in Over 30 Days 5								III Days 13	III Days 14	III Days 15
			Less 3												
(3V10) (583QB) Indianapolis-Meridian Street, IN	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	366	341	93.17%	25	6.83%	252	40	49	22	3	0	0			8.98
(3V10) (583QD) Indianapolis YMCA, IN	745	744	99.87%	1	0.13%	704	14	26	1	0	0	0		0.95	0
(3V10) (583QE) Indianapolis, IN (Cold Spring Road)	1,292	1,292	100.00%	0	0.00%	1,291	1	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	27,621	25,729	93.15%	1,892	6.85%	22,128	1,620	1,981	1,250	384	136	122	3.91	12.81	4.66
(3V10) (610) Marion, IN	7,313	6,917	94.58%	396	5.42%	5,973	389	555	300	66	20	10	4.17	8.89	4.66
(3V10) (610A4) Fort Wayne, IN	9,959	8,910	89.47%	1,049		7,284	700	926	628	254	88	79	4.75	15.31	0.88
(3V10) (610BU) Marion, IN - VADOM	31	30	96.77%	1	3.23%	23	4	3	1	0	0	0			
(3V10) (610BY) St. Joseph County, IN	4,797					4,101	227	210		34	21				1.83
(3V10) (610GB) Muncie, IN	1,697					1,445	126			7			0.1	8.37	7.42
(3V10) (610GC) Goshen, IN	903					801	43			8	0	-	4.84	1.42	
(3V10) (610GD) Peru, IN	836					747	40			3			2.6		2.44
(3V10) (610QA) Fort Wayne-East State Boulevard, IN	2,080	1,985	95.43%	95	4.57%	1,749	91	145	78	12	2	3		22.58	6.83
(3V10) (610QB) Columbia Place, IN	5		100.00%			5	0	0	0	0					
(3V10) (655) Saginaw, MI HCS	21,204					17,345				131					
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	11,608	10,892	93.83%	716		9,162	873	857	548	97	49	22	4.75	6.65	
(3V10) (655GA) Gaylord, MI	863	838	97.10%	25	2.90%	715	65	58	20	2	1	2	3	3.29	
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	720	693	96.25%	27	3.75%	608	36	49	23	4	0	0	2.72	2.87	0.57
(3V10) (655GC) Oscoda, MI	496	488	98.39%	8	1.61%	419	32	37	5	2	0	1	2.59	2.07	4.77
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	887	857	96.62%	30	3.38%	759	43	55	22	7	0	1	1.69	4.2	4.8
(3V10) (655GE) Clare, MI	1,297	1,269	97.84%	28	2.16%	1,101	82	86	24	1	1	2	2.81	3.23	6.18
(3V10) (655GF) Bad Axe, MI	677	660	97.49%	17	2.51%	594	27	39	13	2	1	1	3.36	2.29	4.31
(3V10) (655GG) Cadillac, MI	1,115	1,084	97.22%	31	2.78%	951	56	77	24	6	0	1	5.2	4.89	2.83
(3V10) (655GH) Cheboygan County, MI	517	504	97.49%	13	2.51%	425	42	37	9	3	0	1	4.07	6.51	6.2
(3V10) (655GI) Grayling, MI	484	465	96.07%	19	3.93%	391	27	47	14	3	0	2	5.05	2.43	6.39
(3V10) (655QA) Saginaw-Barnard Road, MI	1,977	1,940	98.13%	37	1.87%	1,749	99	92	30	3	2	2		1.17	3.53
(3V10) (655QB) Grand Traverse, MI	563		98.40%			471	44			1	0			5.76	
(3V12) (550) Danville, IL HCS	17,466					15,377				133			1.96		
(3V12) (550) Danville, IL	9,078		97.72%			8,075				57	23	2			
(3V12) (550BY) Peoria, IL (Bob Michel)	4,687					3,839	355			71	9		2.3		
(3V12) (550GA) Decatur, IL	1,429					1,303				4	-		3.53		
(3V12) (550GD) Springfield, IL	1,659					1,577	37			1	0	·	1.27		
(3V12) (550GF) Mattoon, IL	613		100.00%			583	20		1	0			****		1.42
(3V12) (537) Chicago, IL HCS	37,000					28,437				695					
(3V12) (537) Chicago, IL (Jesse Brown) (3V12) (537BY) Crown Point, IN (Adam Benjamin	28,564 5,849		90.36% 92.39%			21,541 4,722	1,671 329	2,598 353		554 126	369 55				
Jr.) (3V12) (537GA) Chicago Heights, IL	744	724	97.31%	20	2.69%	660	32	32	17	2	0	1	4.02	0	3.63
(3V12) (537GD) Lakeside, IL	1,089	1,040	95.50%	49	4.50%	916	62	62	40	9	0	0	5.6	0	2.43
(3V12) (537HA) Auburn Gresham, IL	754	711	94.30%			598	58	55		4		10	7.18	0	21.41
(3V12) (556) North Chicago, IL HCS	25,039					22,256				74					
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	22,320	21,939	98.29%	381		19,818	1,144	977	275	70	10	26	2.58		
(3V12) (556GA) Evanston, IL	489				11.14.11	444	23			2					
(3V12) (556GC) McHenry, IL	1,449					1,250	105			0		1	3.45		
(3V12) (556GD) Kenosha, WI	781					744	18			2		1	1.6		
(3V12) (578) Hines, IL HCS	45,542					38,623				318					
(3V12) (578) Hines, IL (Edward Hines Junior)	35,394					29,819	1,852			290					2.76
(3V12) (578GA) Joliet, IL	3,814					3,100	277			19			2.77		
(3V12) (578GC) Kankakee County, IL	1,009					854	82			1	0		2.6		
(3V12) (578GD) Aurora, IL	1,653					1,510	58			1	0				
(3V12) (578GE) Hoffman Estates, IL	1,144	1,129	98.69%	15	1.31%	1,054	44	31	15	0	0	0	2.69	2.58	1.07

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			Less 3												
(3V12) (578GF) LaSalle, IL	1,098	1,073	97.72%	25	2.28%	971	53	49	21	2	1	1	2.41	5.05	3.24
(3V12) (578GG) Oak Lawn, IL	1,430	1,397	97.69%	33	2.31%	1,315	48	34	27	5	1	0	2.12	13.35	2.28
(3V12) (585) Iron Mountain, MI HCS	10,773	10,422	96.74%	351	3.26%	9,178	599	645	285	52	9	5	2.82	6.3	3.25
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	6,521	6,279	96.29%	242	3.71%	5,490	358	431	205	31	3	3	2.61	5.66	3.57
(3V12) (585GA) Hancock, MI	606	598	98.68%	8	1.32%	549	25	24	6	2	0	0	1.76	8.76	2.52
(3V12) (585GB) Rhinelander, WI	978	956	97.75%	22	2.25%	860	54	42	13	7	2	0	2.27	8.53	1.66
(3V12) (585GC) Menominee, MI	622	602	96.78%	20	3.22%	551	32	19	15	3	1	1	2.87	11.63	2.29
(3V12) (585GD) Ironwood, MI	395	387	97.97%	8	2.03%	350	21	16	6	2	0	0	2.15	12.25	2.53
(3V12) (585GF) Manistique, MI	296	290	97.97%	6	2.03%	262	18	10	3	2	0	1	3.85	19.21	3.08
(3V12) (585HA) Marquette, MI	833	797	95.68%	36	4.32%	674	59	64	29	4	3	0	4.6	16.47	5.3
(3V12) (585HB) Sault Saint Marie, MI	522	513	98.28%	9	1.72%	442	32	39	8	1	0	0	2.95	9.56	2.79
(3V12) (607) Madison, WI HCS	24,383	22,864	93.77%	1,519	6.23%	18,850	1,840	2,174	1,081	206	103	129	5.89	11.84	4.29
(3V12) (607) Madison, WI (William S. Middleton)	15,044	13,794	91.69%	1,250	8.31%	11,172	1,091	1,531	867	163	97	123	11.14	12.88	4.18
(3V12) (607GC) Janesville, WI	1,019	1,009	99.02%	10	0.98%	851	84	74	6	4	0	0	6.57	0.28	0.82
(3V12) (607GD) Baraboo, WI	778	747	96.02%	31	3.98%	636	46	65	26	5	0	0	6.75	1.42	0.47
(3V12) (607GE) Beaver Dam, WI	725	706	97.38%	19	2.62%	629	37	40	15	2	2	0	4.05	1.54	6.11
(3V12) (607GF) Freeport, IL	519	517	99.61%	2	0.39%	465	42	10	2	0	0	0	3.4	1.49	0.35
(3V12) (607GG) Madison West, WI	2,455	2,351	95.76%	104	4.24%	1,873	248	230	83	17	1	3	6.55	8.2	4.29
(3V12) (607HA) Rockford, IL	3,843	3,740	97.32%	103	2.68%	3,224	292	224	82	15	3	3	3.85	7.22	5.26
(3V12) (676) Tomah, WI HCS	16,371	15,800	96.51%	571	3.49%	14,006	900	894	430	87	20	34	5.56	6.58	3.18
(3V12) (676) Tomah, WI	10,072	9,759	96.89%	313	3.11%	8,711	535	513	224	53	11	25	5.66	6.65	1.74
(3V12) (676GA) Wausau, WI	1,746	1,648	94.39%	98	5.61%	1,424	109	115	77	14	3	4	6.31	16.26	6.16
(3V12) (676GC) River Valley, WI	2,042	1,979	96.91%	63	3.09%	1,756	104	119	55	6	1	1	6.14	5.15	1.62
(3V12) (676GD) Wisconsin Rapids, WI	2,171	2,085	96.04%	86	3.96%	1,810	139	136	64	14	5	3	4.56	6.01	4.55
(3V12) (676GE) Clark County, WI	340	329	96.76%	11	3.24%	305	13	11	10	0	0	1	2.15	0.07	11
(3V12) (695) Milwaukee, WI HCS	49,546	47,724	96.32%	1,822	3.68%	42,185	2,632	2,907	1,323	356	59	84	3.07	6.88	3.04
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	34,200	33,215	97.12%	985	2.88%	29,605	1,700	1,910	698	204	33	50	1.49	6.3	1.88
(3V12) (695BU) Milwaukee, WI - VADOM	85	85	100.00%	0	0.00%	85	0	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	5,049	4,850	96.06%	199	3.94%	4,316	272	262	129	49	9	12	3.71	8.01	5.31
(3V12) (695GA) Union Grove, WI	940	937	99.68%	3	0.32%	896	27	14	3	0	0	0	1.32	2 0	1.05
(3V12) (695GC) Cleveland, WI	951	938	98.63%	13	1.37%	818	67	53	10	3	0	0	2.82	42.75	5.13
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner	8,154	7,532	92.37%	622	7.63%	6,298	566	668	483	100	17	22	6.55	8.76	5.76
(3V12) (695QA) Milwaukee-MLK Drive, WI	167	167	100.00%	0	0.00%	167	0	0	0	0	•				
(3V15) (589A4) Columbia, MO HCS	25,180	23,350	92.73%	1,830	7.27%	19,660				•	0	0			
(3V15) (589A4) Columbia, MO (Harry S. Truman)	18,865			1,000	1.21 /	19,000	1,865	1,825	1,189	402	147	92	5.71	9.31	7.79
	10,000	17,377	92.11%			14,571	1,865 1,428	1,825 1,378		-					
(3V15) (589BX) Columbia, MO - VADOM	2		92.11% 100.00%	1,488	7.89%			1,378		402	147		6.53		
(3V15) (589BX) Columbia, MO - VADOM (3V15) (589G8) Jefferson City, MO		2		1,488	7.89% 0.00%	14,571	1,428	1,378 0	960 0	402	147 116	74 0	6.53	9.46	7.15
	2	976	100.00%	1,488 0	7.89% 0.00% 5.88%	14,571 2	1,428 0	1,378 0 50	960 0 16	402 338 0	147 116 0	74 0	6.53	9.46	7.15 2.66
(3V15) (589G8) Jefferson City, MO	2 1,037	976 452	100.00% 94.12%	1,488 0 61	7.89% 0.00% 5.88% 2.80%	14,571 2 873	1,428 0 53	1,378 0 50 23	960 0 16 10	338 0 10	147 116 0 23	74 0 12	6.53 4.88	9.46 13.36 7.47	7.15 2.66
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO	1,037 465	976 452 1,277	100.00% 94.12% 97.20% 93.28%	1,488 0 61 13	7.89% 0.00% 5.88% 2.80% 6.72%	14,571 2 873 406	1,428 0 53 23	1,378 0 50 23 146	960 0 16 10 67	402 338 0 10 3	147 116 0 23 0	74 0 12 0	6.53 4.88 3.74	9.46 13.36 7.47 6.21	7.15 2.66 2.92 12.69
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO	2 1,037 465 1,369	2 976 452 1,277 2 735	100.00% 94.12% 97.20% 93.28%	1,488 0 61 13 92	7.89% 0.00% 5.88% 2.80% 6.72% 9.48%	14,571 2 873 406 1,028	1,428 0 53 23 103	1,378 0 50 23 146 100	960 0 16 10 67	402 338 0 10 3 21	147 116 0 23 0	74 0 12 0	6.53 4.88 3.74 7.07	9.46 13.36 7.47 6.21 2.93	7.15 2.66 2.92 12.69
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO	2 1,037 465 1,369 812	2 976 452 1,277 735 474	100.00% 94.12% 97.20% 93.28% 90.52% 98.34%	1,488 0 61 13 92 77	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66%	14,571 2 873 406 1,028 576	1,428 0 53 23 103 59	1,378 0 50 23 146 100	960 0 16 10 67	402 338 0 10 3 21	147 116 0 23 0	74 0 12 0	6.53 4.88 3.74 7.07 7.3	9.46 13.36 7.47 6.21 2.93	7.15 2.66 2.92 12.69 13.19 7.01
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO	2 1,037 465 1,369 812 482	2 976 452 1,277 735 474 589	100.00% 94.12% 97.20% 93.28% 90.52% 98.34%	1,488 0 61 13 92 77 8	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10%	14,571 2 873 406 1,028 576 427	1,428 0 53 23 103 59	1,378 0 50 23 146 100 14	960 0 16 10 67 67	402 338 0 10 3 21 8	147 116 0 23 0	74 0 12 0	6.53 4.88 3.74 7.07 7.3 4.24	9.46 13.36 7.47 6.21 2.93 1.07 9.43	7.15 2.66 2.92 12.69 13.19 7.01 8.06
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO	2 1,037 465 1,369 812 482 634	2 976 452 1,277 735 474 589 649	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90%	1,488 0 61 13 92 77 8 45	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10%	14,571 2 873 406 1,028 576 427 485	1,428 0 53 23 103 59 33 60	1,378 0 50 23 146 100 14	960 0 16 10 67 67 4 30	402 338 0 10 3 21 8	147 116 0 23 0 2 1 1	74 0 12 0	6.53 4.88 3.74 7.07 7.3 4.24 7.59	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3	7.15 2.66 2.92 12.69 13.19 7.01 8.06 4.99
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood	2 1,037 465 1,369 812 482 634 656 853	2 976 452 1,277 735 474 589 649 815	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 98.93% 95.55% 80.00%	1,488 0 61 13 92 77 8 45 7 38	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 1.07% 4.45% 20.00%	14,571 2 873 406 1,028 576 427 485 573 715	1,428 0 53 23 103 59 33 60 52 54	1,378 0 50 23 146 100 14 44 24 46	960 0 16 10 67 67 4 30 4	402 338 0 10 3 21 8 1 14 1 6	147 116 0 23 0 2 1 1 1 2 1 0	74 0 12 0 2 1 2 0 0 0	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5	7.15 2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO	2 1,037 465 1,369 812 482 634 656	2 976 452 1,277 735 474 589 649 815	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 98.93% 95.55% 80.00%	1,488 0 61 13 92 77 8 45 7 38	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 1.07% 4.45% 20.00%	14,571 2 873 406 1,028 576 427 485 573 715	1,428 0 53 23 103 59 33 60 52	1,378 0 50 23 146 100 14 44 24 46	960 0 16 10 67 67 4 30 4	402 338 0 10 3 21 8 1 14 1 6	147 116 0 23 0 2 1 1 1 2 1	74 0 12 0 2 1 2 0 0 0	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5	7.15 2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood	2 1,037 465 1,369 812 482 634 656 853	2 976 452 1,277 735 474 589 6 649 8 815 4 29,801	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 98.93% 95.55% 80.00%	1,488 0 61 13 92 77 8 45 7 38	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00%	14,571 2 873 406 1,028 576 427 485 573 715	1,428 0 53 23 103 59 33 60 52 54	1,378 0 50 23 146 100 14 44 24 46	960 0 16 10 67 67 4 30 4 30 1	402 338 0 10 3 21 8 1 14 1 6	147 116 0 23 0 2 1 1 1 2 1 0	74 0 12 0 2 1 2 0 0 0 1 0 39	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21	9.46 13.36 7.47 6.21 3 2.93 1.07 9.43 3.3 7.45 12.5 5.64	7.15 2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589) Kansas City, MO HCS	2 1,037 465 1,369 812 482 634 656 853 5	2 976 452 1,277 735 474 589 649 815 4 29,801	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 98.93% 95.55% 80.00% 96.72%	1,488 0 61 13 92 77 8 45 7 38 1	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00% 3.28% 4.14%	14,571 2 873 406 1,028 576 427 485 573 715 4 26,774	1,428 0 53 23 103 59 33 60 52 54 0 1,410	1,378 0 50 23 146 100 14 44 24 46 0 1,617 1,325	960 0 16 10 67 67 4 30 4 30 1	402 338 0 10 3 21 8 1 14 1 6 0	147 116 0 23 0 2 1 1 1 0 86	74 0 12 0 2 1 2 0 0 0 1 0 39	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5 5.64 6.01	7.15 2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0 2.06
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589) Kansas City, MO HCS (3V15) (589) Kansas City, MO	2 1,037 465 1,369 812 482 634 656 853 5 30,812 21,906	2 976 452 1,277 735 474 589 649 815 4 29,801 21,000 1,211	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 95.55% 80.00% 96.72% 95.86% 99.26%	1,488 0 61 13 92 77 8 45 7 38 1 1,011	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00% 3.28% 4.14% 0.74% 0.23%	14,571 2 873 406 1,028 576 427 485 573 715 4 26,774 18,588	1,428 0 53 23 103 59 33 60 52 54 0 1,410 1,087	1,378 0 50 23 146 100 14 44 24 46 0 1,617 1,325	960 0 16 10 67 67 4 30 4 30 1 753	402 338 0 10 3 21 8 1 14 1 6 0	147 116 0 23 0 2 1 1 1 1 0 86 83	74 0 12 0 2 1 2 0 0 0 1 0 39	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5 5.64 6.01 2.61	7.15  2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0 2.06 1.97 3.23
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589) Kansas City, MO HCS (3V15) (589) Kansas City, MO	2 1,037 465 1,369 812 482 634 656 853 5 30,812 21,906	2 976 452 1,277 735 474 589 649 815 4 29,801 21,000 1,211 864	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 95.55% 80.00% 96.72% 95.86% 99.26%	1,488 0 61 13 92 77 8 45 7 38 1 1,011	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00% 3.28% 4.14% 0.74% 0.23%	14,571 2 873 406 1,028 576 427 485 573 715 4 26,774 18,588 1,111	1,428 0 53 23 103 59 33 60 52 54 0 1,410 1,087 53	1,378 0 50 23 146 100 14 44 24 46 0 1,617 1,325 47	960 0 16 10 67 67 4 30 4 30 1 753 668 7	402 338 0 10 3 21 8 1 14 1 6 0	147 116 0 23 0 2 1 1 1 0 86 83	74 0 12 0 2 1 2 0 0 0 1 0 39	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21 2.74 2.4 2.68	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5 5.64 6.01 2.61	7.15  2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0 2.06 1.97 3.23 0
(3V15) (589G8) Jefferson City, MO (3V15) (589GF) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589) Kansas City, MO HCS (3V15) (589) Kansas City, MO (3V15) (589G1) Warrensburg, MO (3V15) (589GB) Belton, MO	2 1,037 465 1,369 812 482 634 656 853 5 30,812 21,906 1,220	2 976 452 1,277 735 474 589 649 815 4 29,801 21,000 1,211 864 345	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 95.55% 80.00% 96.72% 99.26% 99.26% 99.14%	1,488 0 61 13 92 77 8 45 7 38 1 1,011 906	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00% 3.28% 4.14% 0.74% 0.23% 0.86%	14,571 2 873 406 1,028 576 427 485 573 715 4 26,774 18,588 1,111 852	1,428 0 53 23 103 59 33 60 52 54 0 1,410 1,087 53	1,378 0 50 23 146 100 14 44 24 46 0 1,617 1,325 47 6	960 0 16 10 67 67 4 30 4 30 1 753 668 7	402 338 0 10 3 21 8 1 14 1 6 0 133 125	147 116 0 23 0 2 1 1 1 1 0 86 83 0 0	74 0 12 0 2 1 2 0 0 0 1 0 39	6.53 4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21 2.74 2.4 2.68 0.18	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5 5.64 6.01 2.61 0	7.15  2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0 2.06 1.97 3.23 0 0
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589) Kansas City, MO HCS (3V15) (589) Kansas City, MO HCS (3V15) (589G1) Warrensburg, MO (3V15) (589GB) Belton, MO (3V15) (589GB) Belton, MO	2 1,037 465 1,369 812 482 634 656 853 5 30,812 21,906 1,220 866	2 976 452 1,277 735 474 589 6 649 815 6 29,801 21,000 1,211 864 345 549	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 95.55% 80.00% 96.72% 95.86% 99.26% 99.14%	1,488 0 61 13 92 77 8 45 7 38 1 1,011 906 9	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00% 3.28% 4.14% 0.74% 0.23% 0.86%	14,571 2 873 406 1,028 576 427 485 573 715 4 26,774 18,588 1,111 852 305	1,428 0 53 23 103 59 33 60 52 54 0 1,410 1,087 53 6	1,378 0 50 23 146 100 14 44 24 46 0 1,617 1,325 47 6 14	960 0 16 10 67 67 4 30 4 30 1 753 668 7 1	402 338 0 10 3 21 8 1 14 1 6 0 133 125 1 0	147 116 0 23 0 2 1 1 1 1 0 86 83 0 0	74 0 12 0 2 1 2 0 0 0 1 0 39	4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21 2.74 2.68 0.18 3.35	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5 5.64 6.01 2.61 0 0	7.15  2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0 2.06 1.97 3.23 0 0
(3V15) (589G8) Jefferson City, MO (3V15) (589GE) Kirksville, MO (3V15) (589GF) Fort Leonard Wood, MO (3V15) (589GH) Lake of the Ozarks, MO (3V15) (589GX) Mexico, MO (3V15) (589GY) St. James, MO (3V15) (589JA) Sedalia, MO (3V15) (589JD) Marshfield, MO (3V15) (589ME) IDES Fort Leonard Wood (3V15) (589) Kansas City, MO HCS (3V15) (589) Kansas City, MO (3V15) (589G1) Warrensburg, MO (3V15) (589GB) Belton, MO (3V15) (589GC) Paola, KS (3V15) (589GD) Nevada, MO	2 1,037 465 1,369 812 482 634 656 853 5 30,812 21,906 1,220 866 348	2 976 452 1,277 735 474 589 649 815 4 29,801 21,000 1,211 864 345 549 226	100.00% 94.12% 97.20% 93.28% 90.52% 98.34% 92.90% 95.55% 80.00% 96.72% 99.26% 99.77% 99.14%	1,488 0 61 13 92 77 8 45 7 38 1 1,011 906 9	7.89% 0.00% 5.88% 2.80% 6.72% 9.48% 1.66% 7.10% 4.45% 20.00% 3.28% 4.14% 0.74% 0.23% 0.86% 0.36% 0.44%	14,571 2 873 406 1,028 576 427 485 573 715 4 26,774 18,588 1,111 852 305 522	1,428 0 53 23 103 59 33 60 52 54 0 1,410 1,087 53 6 26	1,378 0 50 23 146 100 14 44 24 46 0 1,617 1,325 47 6 14 7	960 0 16 10 67 67 4 30 4 30 1 753 668 7 1 3 1	402 338 0 10 3 21 8 1 14 1 6 0 133 125 1 1	147 116 0 23 0 2 1 1 1 1 0 86 83 0 0 0 1	74 0 12 0 2 1 2 0 0 0 1 0 39	6.53  4.88 3.74 7.07 7.3 4.24 7.59 2.49 2.21  2.74 2.48 0.18 3.35 1.73	9.46 13.36 7.47 6.21 2.93 1.07 9.43 3.3 7.45 12.5 5.64 6.01 6.01 6.01 6.01 6.01 7.01	7.15  2.66 2.92 12.69 13.19 7.01 8.06 4.99 7.31 0 2.06 1.97 3.23 0 0 1.41

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	
Measured from Preferred Date For the Reporting Period Ending: January 2019			d in 30 Days or		Complete d in Over 30 Days 5								III Days 15	in Days 14	III Days 15
			Less 3												
(3V15) (589JB) Excelsior Springs, MO	606	598	98.68%	8	1.32%	526	36	36	8	0	0	0	4.3	0.35	0.97
(3V15) (589JC) Johnson County, KS	971	952	98.04%	19	1.96%	861	49	42	15	2	0	2	3.57		0
(3V15) (589JF) Honor, MO	3,416	3,357	98.27%	59	1.73%	3,086	132	139	47	4	2	6	3.55	10.54	2.63
(3V15) (589MC) IDES Whiteman AFB	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0		0	0
(3V15) (589QA) Overland Park, KS	618	616	99.68%	2	0.32%	614	1	1	2	0	0	0		0.21	
(3V15) (589A5) Eastern Kansas HCS	24,158	22,838	94.54%	1,320	5.46%	19,588	1,422	1,828	923	202	52	143	5.94	10.83	3.33
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	11,790	11,188	94.89%	602	5.11%	9,590	666	932	455	54	14	79	4.06	12.28	2.5
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	8,585	8,064	93.93%	521	6.07%	6,980	493	591	327	110	30	54	7.38	9.4	3.41
(3V15) (589BU) Leavenworth, KS - VADOM	17	17	100.00%	0	0.00%	14	1	2	0	0	0	0		17.67	0
(3V15) (589G9) Ft. Riley	14	14	100.00%	0	0.00%	0	9	5	0	0	0	0		13.64	
(3V15) (589GI) St. Joseph, MO	861	830	96.40%	31	3.60%	720	69	41	20	7	2	2	6.51	5.05	6.72
(3V15) (589GJ) Wyandotte County, KS	421	414	98.34%	7	1.66%	385	15	14	4	0	1	2		16	
(3V15) (589GM) Chanute, KS	63	60		3	4.76%	39	8	13	2	1	0	0	11.95		3.67
(3V15) (589GN) Emporia, KS	66	65	98.48%	1	1.52%	57	2	6	0	1	0	0	2.95		8.13
(3V15) (589GP) Garnett, KS	34			3	8.82%	26	2	3		0	0				1.75
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,360		90.66%	127	9.34%	1,044	71	118		21	5				
(3V15) (589GU) Lawrence, KS	255	251	98.43%	4	1.57%	242	6	3	2	2	0	0	0.83	0	4.13
(3V15) (589GV) Fort Scott, KS	244	241	98.77%	3	1.23%	220	11	10	3	0	0	0	4	0	3.72
(3V15) (589JE) Platte City, MO	301	283	94.02%	18	5.98%	228	35	20	12	6	0	0	4.08	13.08	8.26
(3V15) (589MA) Ft. Riley DES Clinic	117	117	100.00%	0	0.00%	14	34	69	0	0	0	0		17.56	10.69
(3V15) (589MD) IDES Fort Leavenworth	30		100.00%	0	0.00%		0	1	0	0	0	1		0.66	
(3V15) (589A7) Wichita, KS HCS	19,913		93.97%	1,201	6.03%		993		ļ		50	119	4.47	8.84	
(3V15) (589A7) Wichita, KS (Robert J. Dole)	16,321			1,021	6.26%		830	1,092	669	221	36	95			
(3V15) (589G2) Dodge City, KS	269	267		2	0.74%		10	9	2	0	0	0			1.54
(3V15) (589G3) Liberal, KS	50			2			0	0		1	0		12.17		
(3V15) (589G4) Hays, KS	357		98.32%	6			14	14		1	0				
(3V15) (589G5) Parsons, KS	407		96.56%	14	-		19			3	2		3.95		
(3V15) (589G7) Hutchinson, KS	557		94.08%	33		489	20	15		5	5				
(3V15) (589GW) Salina, KS	910			14			33			3	0		2.38		
(3V15) (589MB) IDES McConnel AFB	12		100.00%	0			2	3		0	0			8.22	0
(3V15) (589QB) Sedgwick County, KS	11		100.00%	0	0.00%		0	0		0	0				
(3V15) (589QC) South Parklane, KS	1,019		89.30%	109			65			10				9.75	
(3V15) (657A5) Marion, IL HCS	22,832		96.11%				1,705								
(3V15) (657A5) Marion, IL	8,997		95.95%				682			71					
(3V15) (657GJ) Evansville, IN	7,081						624	545		84	28				
(3V15) (657GK) Mount Vernon, IL	565		100.00%			519	33			0	0				1.42
(3V15) (657GL) Paducah, KY	1,260		99.29%	9	-		82			1	0				
(3V15) (657GM) Effingham, IL	682		98.53%	10			48			0	0			0.43	
(3V15) (657GO) Hanson, KY	230		100.00%	0			23			0	0				0.21
(3V15) (657GP) Owensboro, KY	921		96.85%	29			44	57		6	0				
(3V15) (657GQ) Vincennes, IN	458				0.87%		31	25		1	0	0			1.91
(3V15) (657GR) Mayfield, KY	614			26		541	32			0	1	1	2.62		
(3V15) (657GT) Carbondale, IL	701			1	0.14%		14	4		0	0				1.07
(3V15) (657GU) Harrisburg, IL	391			2	0.51%		40	33		0	0				1.26
(3V15) (657QC) Enterprise Way, IL	26		100.00%	0			52	0	-	0	0			9.61	2.03
(3V15) (657QD) Heartland Street, IL	906			/	0.77%		749			2	10				
(3V15) (657A4) Poplar Bluff, MO HCS	13,987							798 585							
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)			94.99%				488	545		14	10				
(3V15) (657GF) West Plains, MO	1,510			15		1,389	52			0	0				
(3V15) (657GG) Paragould, AR	723		99.31%				18								
(3V15) (657GH) Cape Girardeau, MO	1,387			16			64	49		0	0			2.92	
(3V15) (657GI) Farmington, MO	1,572	1,558	99.11%	14	0.89%	1,424	80	54	14	0	0	0	2.57	8.47	3.46

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V15) (657GN) Salem, MO	79	79	100.00%	0	0.00%	79	0	0	0	0	0	0	0.39		
(3V15) (657GV) Sikeston, MO	641	640	99.84%	1	0.16%	568	39	33	3 1	0	0	0	2.28	1.1	7.14
(3V15) (657GW) Pocahontas, AR	258	258	100.00%	0	0.00%	245	8	5	5 0	0	0	0	0.62		5.5
(3V15) (657) St. Louis, MO HCS	41,970	39,283	93.60%	2,687	6.40%	33,724	2,564	2,995	1,833	512	110	232	7.07	11.92	3.61
(3V15) (657) St. Louis-John Cochran, MO (John Cochran)	20,669	18,844	91.17%	1,825	8.83%	15,594	1,425	1,825	1,190	387	76	172	12.9	13.28	4.45
(3V15) (657A0) St. Louis-Jefferson Barracks, MO	11,772	11,272	95.75%	500	4.25%	10,146	550	576	411	56	13	20	5.83	8.25	3.26
(3V15) (657GA) Shiloh, IL (St. Clair County)	1,187	1,137	95.79%	50	4.21%	973	64	100	37	11	2	0	4.67	7.74	7.02
(3V15) (657GB) St. Louis County, MO	1,274	1,259	98.82%	15	1.18%	1,141	80	38	5	3	0	7	4.11	16.17	4.93
(3V15) (657GD) St. Charles County-OFallon, MO	1,136	1,111	97.80%	25	2.20%	1,025	50	36	14	9	2	0	2.9	3.64	0.44
(3V15) (657GS) Washington, MO (Franklin County)	758	729	96.17%	29	3.83%	660	35	34	26	1	1	1	6.66	0.46	1.29
(3V15) (657GX) Washington Avenue, MO	1,638	1,581	96.52%	57	3.48%	1,417	90	74	38	10	5	4	6.08	2.4	2.81
(3V15) (657GY) Manchester, MO	1,121	1,049	93.58%	72	6.42%	871	84	94	47	8	0	17	12.8	13.73	7
(3V15) (657MA) IDES Scott AFB	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0		0	0
(3V15) (657QA) Olive Street, MO	1,744	1,634	93.69%	110	6.31%	1,315	127	192	61	27	11	11	6.36	9.15	6.38
(3V15) (657QB) Washington Boulevard, MO	495	491	99.19%	4	0.81%	455	17	19	4	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	150	150	100.00%	0	0.00%	101	42			0	0	0		4.54	4.75
(4V16) (502) Alexandria, LA HCS	20,876	19,662	94.18%	1,214	5.82%	17,266	1,069	1,327	821	256	65	72	4.91	10.85	6.95
(4V16) (502) Alexandria, LA	12,682	11,863	93.54%	819	6.46%	10,474	588	801	584	149	29	57	5.2	10.78	7.71
(4V16) (502GA) Jennings, LA	653	643	98.47%	10	1.53%	593	34	16	10	0	0	0	1.69	6.11	3.77
(4V16) (502GB) Lafayette, LA	3,221	3,051	94.72%	170	5.28%	2,600	210	241	93	42	27	8	5.19	14.4	0.82
(4V16) (502GE) Lake Charles, LA	1,653	1,560	94.37%	93	5.63%	1,417	76	67	38	42	8	5	6.21	5.57	7.02
(4V16) (502GF) Fort Polk, LA	1,000	963	96.30%	37	3.70%	887	42	34	20	15	1	1	4.2	0	5.68
(4V16) (502GG) Natchitoches, LA	497	496	99.80%	1	0.20%	467	11	18	1	0	0	0	2.61	0	0.88
(4V16) (502QB) Lafayette Campus B, LA	1,170		92.82%	84	7.18%	828	108			8	0	1			8.43
(4V16) (520) Gulf Coast, MS HCS	47,637	44,849	94.15%	2,788	5.85%	39,420	2,594	2,835	1,696	609	267	216	7.78	6.82	6.73
(4V16) (520) Biloxi, MS	20,599	19,757		842		17,696	991	-		132	60	54	6.48	5.35	5.78
(4V16) (520BZ) Pensacola, FL	15,402	14,056	91.26%	1,346		11,871	1,035	1,150		377	130	94	12.29	8.27	7.82
(4V16) (520GA) Mobile, AL	5,597	5,387		210		4,924	233			36	18			4.02	4.08
(4V16) (520GB) Panama City Beach, FL	2,307	2,144		163		1,861	131			26	43			20.64	2.6
(4V16) (520GC) Eglin Air Force Base, FL	2,856		95.76%	121	4.24%	2,376	174			16	2			4.52	6.07
(4V16) (520QA) Panama City Beach West, FL	876			106		692	30			22	14			10.11	14.83
(4V16) (564) Fayetteville, AR HCS	35,812					31,055					38				3.84
(4V16) (564) Fayetteville, AR	16,926		95.06%	836		14,117	866			111	25			9.34	3.06
(4V16) (564BY) Mount Vernon, MO (Gene Taylor)	7,860	7,681		179		6,936	375			24	9	15		4.38	6.13
(4V16) (564GA) Harrison, AR	313		99.68%	1	0.32%	293	16			0	0	0	1.61		
(4V16) (564GB) Fort Smith, AR	4,778	4,707		71	1.49%	4,396	134			7	3	1	2.06	8.96	4.38
(4V16) (564GC) Branson, MO	3,223		97.36%	85		2,950	94			22	1	5		4.3	1.58
(4V16) (564GD) Ozark, AR	519		99.04%	5	0.96%	449	30			1	0	2		3.88	6.26
(4V16) (564GE) Jay, OK	748		99.87%	1	0.13%	724	19			0	0	0	0.67	1.1	1.49
(4V16) (564QA) Township, AR	460		100.00%	0	0.00%	460	0	•	-	0	0	0		0.05	
(4V16) (564QB) Sunbridge, AR	985		95.84%	41	4.16%	730	71			2	0			8.05	0.05
(4V16) (580) Houston, TX HCS	85,628					75,671	3,389							5.01	2.35
(4V16) (580) Houston, TX (Michael E. DeBakey)	56,090		96.41%	2,014	3.59%	48,790	2,377			341	72			5.1	2.24
(4V16) (580BY) Beaumont, TX	3,970		97.98%	80		3,673	121			17	26			6.82	1.57
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,963			163		2,444	169			18	0	29		17.92	4.48
(4V16) (580GC) Galveston, TX	872 5.400		97.71%	20		830 5.006	140			3	-	1	0.82	2.48	3.42
(4V16) (580GD) Conroe, TX	5,409		98.17%	99 78		5,006	140			19	3	4	2.21	2.48 3.62	2.18
(4V16) (580GE) Katy, TX (4V16) (580GF) Lake Jackson, TX	3,859		97.98%			3,536	70			4	3	3	2.84		1.17
	1,194 3,120	1,179	98.74% 98.21%	15 56		1,068 2,740	175			9	4	3	3.62	4.16	2.56 3.62
(4V16) (580GG) Richmond, TX (4V16) (580GH) Tomball, TX	3,120 4,342	4,286		56	1.79%		1/5			-	1	3		2.39	2.23
(4V16) (580GJ) Tomball, TX (4V16) (580GJ) Texas City, TX	·			77		4,044				15	3		-		
(4V 10) (300GJ) TEXAS CILY, TA	3,809	3,/32	97.98%	11	2.02%	3,540	94	98	51	20	3	3	2.57	3.52	2.97

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
Period Ending: January 2019			Days or Less 3		30 Days 5										
(4V16) (586) Jackson, MS HCS	28,523	26,702	93.62%	1,821	6.38%	24,029	1,202	1,471	1,307	290	126	98	5.38	9.79	3.03
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	22,799	21,429	93.99%	1,370	6.01%	19,394	889	1,146	1,038	191	73	68	5.89	8.56	2.75
(4V16) (586GA) Kosciusko, MS	489	405	82.82%	84	17.18%	356	18	31	40	24	18	2	15.36	30.6	4.68
(4V16) (586GB) Meridian, MS	752	736	97.87%	16	2.13%	653	66	17	9	5	2	0	2.09	8.17	11.36
(4V16) (586GC) Greenville, MS	522	487	93.30%	35	6.70%	420	41	26	22	8	0	5	5.22	27.44	11.98
(4V16) (586GD) Hattiesburg, MS	1,621	1,554	95.87%	67	4.13%	1,435	38	81	53	9	4	1	3.9	24.7	0.48
(4V16) (586GE) Natchez, MS	448	439	97.99%	9	2.0170	387	16		9	0	0	0	3.8	6	1.6
(4V16) (586GF) Columbus, MS	561	541		20		493	24		14	3	1	2	2.33	29.83	5.52
(4V16) (586GG) McComb, MS	537		96.09%	21		438	51		16	1	3	1	4.69	24.4	2.83
(4V16) (586QB) Dogwood View Parkway, MS	773			199		433	58		106	49	25	19		23.09	
(4V16) (586QC) Lakeland Drive, MS	21		100.00%	0 274		20	2.505	0 704	0	0	0	470	4.70	0.00	2.02
(4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan)	50,163 19,356			2,371 1,243		42,433 15,764	2,565 1,044			485 287	205 100		4.72 6.66	8.33 8.31	3.03 8.99
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	20,317	19,596	96.45%	721	3.55%	17,691	945		396	154	86	85	4.27	9.28	2.28
(4V16) (598GA) Mountain Home, AR	1,161	1,143	98.45%	18	1.55%	1,062	51	30	18	0	0	0	2.52	1.55	2.04
(4V16) (598GB) El Dorado, AR	1,052			9		941	51	51	9	0	0	0	3.7	1.61	0.73
(4V16) (598GC) Hot Springs, AR	2,548			79		2,185	137		74	3	2	0	3.28	3.73	7.09
(4V16) (598GD) Mena, AR	562	560	99.64%	2	0.36%	500	25	35	1	0	1	0	3.48	0.41	1.76
(4V16) (598GE) Pine Bluff, AR	1,159	1,144	98.71%	15	1.29%	1,043	52	49	12	1	2	0	4.85	1.9	1.88
(4V16) (598GF) Searcy, AR	1,073	1,023	95.34%	50	4.66%	950	33	40	36	6	5	3	5.53	40.29	2.8
(4V16) (598GG) Conway, AR	2,045	1,844	90.17%	201	9.83%	1,513	171	160	162	29	8	2	11.35	8.75	4.98
(4V16) (598GH) Russellville, AR	889	856	96.29%	33	3.71%	783	56	17	26	5	1	1	3.34	2.75	7.52
(4V16) (598QA) Little Rock-Main Street, AR	1		100.00%	0	0.0070	1	0	0	0	0	0	0			
(4V16) (629) New Orleans, LA HCS	45,797						2,554			731	263		6.49		5.64
(4V16) (629) New Orleans, LA (4V16) (629BY) Baton Rouge, LA	31,391 5,315	28,807 5,039		2,584 276		24,903 4,452	1,672 342			653 40	238	242	8.38 6.14	11.31 6.47	5.46 6.61
(4V 10) (029D1) Batori Rouge, LA	3,313	5,039	94.0170		3.1970	4.432									0.01
(4\/16) (629GA) Houma, I.A	1 329		95 41%		4 59%						-				13 36
(4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA	1,329 2.346	1,268		61		1,064	91	113	27	16	4	14	7.38	6.14	13.36
(4V16) (629GB) Hammond, LA	1,329 2,346 1,615	1,268 2,295	97.83%		2.17%	1,064 1,937		113 180		16	-		7.38 2.84	6.14 6.17	13.36 5.94 0.38
	2,346	1,268 2,295	97.83% 97.71%	61 51	2.17% 2.29%	1,064	91 178	113 180 66	27 35 20	16 4	4	14 1 6	7.38	6.14	5.94
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA	2,346 1,615	1,268 2,295 1,578 758	97.83% 97.71% 99.61%	61 51 37	2.17% 2.29%	1,064 1,937 1,452	91 178 60	113 180 66 13	27 35 20	16 4 10	4 11 1	14 1 6	7.38 2.84 7.04	6.14 6.17 3.34 2.93	5.94 0.38
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA	2,346 1,615 761	1,268 2,295 1,578 758 294	97.83% 97.71% 99.61%	61 51 37	2.17% 2.29% 0.39% 0.34%	1,064 1,937 1,452 721	91 178 60 24	113 180 66 13	27 35 20 2 0	16 4 10	4 11 1 0	14 1 6	7.38 2.84 7.04 3.1	6.14 6.17 3.34 2.93	5.94 0.38 1.75
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA	2,346 1,615 761 295	1,268 2,295 1,578 758 294	97.83% 97.71% 99.61% 99.66% 98.82%	61 51 37 3 1	2.17% 2.29% 0.39% 0.34% 1.18%	1,064 1,937 1,452 721 287	91 178 60 24 6	113 180 66 13 1	27 35 20 2 0	16 4 10 0	4 11 1 0 0	14 1 6	7.38 2.84 7.04 3.1 1.03	6.14 6.17 3.34 2.93	5.94 0.38 1.75 1.28
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA	2,346 1,615 761 295 424	1,268 2,295 1,578 758 294 419 2,265	97.83% 97.71% 99.61% 99.66% 98.82% 97.59%	61 51 37 3 1 5 56	2.17% 2.29% 0.39% 0.34% 1.18% 2.41%	1,064 1,937 1,452 721 287 404 1,924	91 178 60 24 6	113 180 66 13 1 2 173	27 35 20 2 0 4 48	16 4 10 0 1	4 11 1 0 0	14 1 6 1 0 1	7.38 2.84 7.04 3.1 1.03 3.07	6.14 6.17 3.34 2.93 0 4.58	5.94 0.38 1.75 1.28 2.76
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA	2,346 1,615 761 295 424 2,321 25,028 18,674	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343	97.83% 97.71% 99.61% 99.66% 98.82% 97.59%	61 51 37 3 1 5 56	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13%	1,064 1,937 1,452 721 287 404 1,924 20,572	91 178 60 24 6 13 168 1,370	113 180 66 13 1 2 173 1,533	27 35 20 2 0 4 48 955	16 4 10 0 1 0 7 332 298	4 11 1 0 0 0	14 1 6 1 0 1 0	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31	6.14 6.17 3.34 2.93 0 4.58	5.94 0.38 1.75 1.28 2.76 5.78
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 92.87% 94.51%	61 51 37 3 1 5 56 1,553 1,331	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658	91 178 60 24 6 13 168 1,370 1,066	113 180 66 13 1 2 173 1,533 1,200	27 35 20 2 0 4 48 955 788 83	16 4 10 0 1 1 0 7 332 298	4 11 1 0 0 0 1 1 133 122	14 1 6 1 0 1 0	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 92.87% 94.51% 95.97%	61 51 37 3 1 5 56 1,553 1,331 111 78	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603	91 178 60 24 6 13 168 1,370 1,066 124	113 180 66 13 1 2 173 1,533 1,200 130	27 35 20 2 0 4 48 955 788 83 63	16 4 10 0 1 0 7 332 298 22 6	4 11 1 0 0 0 1 133 122 5 3	14 1 6 1 0 1 0	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 92.87% 94.51% 95.97% 98.48%	61 51 37 3 1 5 56 1,553 1,331 111 78	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012	91 178 60 24 6 13 168 1,370 1,066 124 107	113 180 66 13 1 2 173 1,533 1,200 130 146 56	27 35 20 2 0 4 48 955 788 83 63 21	16 4 10 0 1 1 0 7 332 298 22 6	4 11 1 0 0 0 1 133 122 5 3	14 1 6 1 0 1 133 123 1 6 3	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 92.87% 94.51% 95.97% 98.48% 100.00%	61 51 37 3 1 5 56 1,553 1,331 111 78 33	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222	91 178 60 24 6 13 168 1,370 1,066 124 107 73	113 180 66 13 1 2 173 1,533 1,200 130 146 56	27 35 20 2 0 4 48 955 788 83 63 21	16 4 10 0 1 0 7 332 298 22 6 6	4 11 1 0 0 0 1 133 122 5 3 3	14 1 6 1 0 1 0 133 123 1 6 3 0	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 92.87% 94.51% 95.97% 98.48% 100.00%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0	113 180 66 13 1 2 173 1,533 1,200 130 146 56 1	27 35 20 2 0 4 48 955 788 83 63 21 0	16 4 10 0 1 1 0 7 332 298 22 6 6	4 11 1 0 0 0 1 133 122 5 3 3 0 466	14 1 6 1 0 1 1 0 133 123 1 6 3 0	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 92.87% 94.51% 95.97% 98.48% 100.00% 92.96% 92.12%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214	113 180 66 13 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459	16 4 10 0 1 1 0 7 332 298 22 6 6 0 1,344 904	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323	14 1 6 1 0 1 0 133 123 1 6 3 0 394 293	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 92.87% 94.51% 95.97% 98.48% 100.00% 92.96% 92.12% 95.69%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456	113 180 66 13 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266	16 4 10 0 11 0 7 332 298 22 6 6 0 1,344 904 27	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11	14 1 6 1 0 1 0 133 123 1 6 3 0 394 293 8	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)  (4V17) (549BY) Fort Worth, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 98.48% 100.00% 92.96% 92.12% 95.69% 92.62%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.88% 4.31% 7.38%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831	16 4 10 0 1 1 0 7 332 298 22 6 6 0 1,344 904	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323	14 1 6 1 0 1 0 133 123 1 6 3 0 394 293	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 98.48% 100.00% 92.12% 95.69% 92.62%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31% 7.38% 3.06%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39	16 4 10 0 11 0 7 332 298 22 6 6 0 1,344 904 27 306	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11	14 1 6 1 0 1 0 133 123 1 6 3 0 394 293 8 46 2	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)  (4V17) (549BY) Fort Worth, TX  (4V17) (549GD) Denton, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483 1,796	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741 295	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 98.48% 100.00% 92.96% 92.12% 95.69% 92.62% 96.94% 97.36%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290 55	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31% 7.38% 3.06%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915 1,461	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175 173	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39	16 4 10 0 1 0 7 332 298 22 6 6 0 1,344 904 27 306 11	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11 107 3	14 1 6 1 0 1 0 133 123 1 6 3 0 394 293 8 46 2	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15 4.77	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44 31.74	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2 4.36
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)  (4V17) (549BY) Fort Worth, TX  (4V17) (549GD) Denton, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483 1,796 303	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741 295 297	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 98.48% 100.00% 92.12% 95.69% 92.62% 96.94% 97.38%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290 55	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31% 7.38% 3.06% 2.64% 2.62%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915 1,461 263	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175 173	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107 15 20	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39 4	16 4 10 0 11 0 7 332 298 22 6 6 0 1,344 904 27 306 11	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11 107 3	14 1 6 1 0 133 123 1 6 3 0 394 293 8 46 2 1	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15 4.77 5.17	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44 31.74 0	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2 4.36 5.78
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX (Sam Rayburn Center)  (4V17) (549BY) Fort Worth, TX  (4V17) (549GD) Denton, TX  (4V17) (549GE) Bridgeport, TX  (4V17) (549GF) Granbury, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483 1,796 303 305	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741 295 297 638	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 92.87% 94.51% 95.97% 94.51% 95.97% 92.96% 92.12% 95.69% 92.62% 96.94% 97.36% 97.36% 96.08%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290 55 8	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31% 7.38% 3.06% 2.62% 3.92%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915 1,461 263 242	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175 173 17 35	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107 15 20 26	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39 4 6	16 4 10 0 11 0 7 332 298 22 6 6 0 1,344 904 27 306 11 3	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11 107 3	14 1 1 6 1 0 133 123 1 6 3 0 394 293 8 46 2 1 0 2	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15 4.77 5.26	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44 31.74 0	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2 4.36 5.78
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)  (4V17) (549BY) Fort Worth, TX  (4V17) (549GE) Bridgeport, TX  (4V17) (549GF) Granbury, TX  (4V17) (549GH) Greenville, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483 1,796 303 305 664	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741 295 297 638	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 94.51% 95.97% 92.12% 92.12% 95.69% 92.62% 96.94% 97.36% 96.88%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290 55 8	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.88% 4.31% 7.38% 3.06% 2.64% 2.62% 3.92% 3.12%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915 1,461 263 242 583	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175 173 17 35 29	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107 15 20 26 45	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39 4 6	16 4 10 0 11 0 7 332 298 22 6 6 6 0 1,344 904 27 306 11 3 1	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11 107 3 0 1	14 1 1 6 1 0 133 123 1 6 3 0 394 293 8 46 2 1 0 2	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15 4.77 5.17 5.26 3.09	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44 31.74 0 0	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2 4.36 5.78 7 13.1
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GE) Franklin, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX (Sam Rayburn Center)  (4V17) (549BY) Fort Worth, TX  (4V17) (549GD) Denton, TX  (4V17) (549GE) Bridgeport, TX  (4V17) (549GF) Granbury, TX  (4V17) (549GJ) Sherman, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483 1,796 303 305 664 995	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741 295 297 638 964 1,237	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 94.51% 95.97% 92.12% 92.12% 95.69% 92.62% 96.94% 97.36% 96.88%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290 55 8 8 8	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31% 7.38% 3.06% 2.64% 2.62% 3.92% 3.12% 1.12%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915 1,461 263 242 583 839	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175 173 17 35 29 80	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107 15 20 26 45 28	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39 4 6 14 29	16 4 10 0 11 0 7 332 298 22 6 6 0 1,344 904 27 306 11 3 1	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11 107 3 0 1 1 0	14 1 1 6 1 0 133 123 1 6 3 0 394 293 8 46 2 1 0 2	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15 4.77 5.17 5.26 3.09 4.94	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44 31.74 0 0 25.88 0	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2 4.36 5.78 7 13.1
(4V16) (629GB) Hammond, LA  (4V16) (629GC) Slidell, LA  (4V16) (629GD) St. John, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629GF) Bogalusa, LA  (4V16) (629QA) Baton Rouge South, LA  (4V16) (667) Shreveport, LA HCS  (4V16) (667) Shreveport, LA (Overton Brooks)  (4V16) (667GA) Texarkana, AR  (4V16) (667GB) Monroe, LA  (4V16) (667GC) Longview, TX  (4V16) (667QA) Knight Street, LA  (4V17) (549) Dallas, TX HCS  (4V17) (549) Dallas, TX  (4V17) (549A4) Bonham, TX (Sam Rayburn Center)  (4V17) (549GP) Denton, TX  (4V17) (549GE) Bridgeport, TX  (4V17) (549GF) Granbury, TX  (4V17) (549GH) Greenville, TX  (4V17) (549GJ) Sherman, TX  (4V17) (549GK) Polk Street, TX	2,346 1,615 761 295 424 2,321 25,028 18,674 2,023 1,934 2,174 223 85,280 50,491 7,233 17,483 1,796 303 305 664 995 1,251	1,268 2,295 1,578 758 294 419 2,265 23,475 17,343 1,912 1,856 2,141 223 79,280 46,512 6,921 16,193 1,741 295 297 638 964 1,237 2,376	97.83% 97.71% 99.61% 99.66% 98.82% 97.59% 93.79% 94.51% 95.97% 100.00% 92.96% 92.12% 95.69% 92.62% 96.94% 97.36% 97.36% 96.88% 96.88% 98.88% 96.27%	61 51 37 3 1 5 56 1,553 1,331 111 78 33 0 6,000 3,979 312 1,290 55 8 8 26 31 14	2.17% 2.29% 0.39% 0.34% 1.18% 2.41% 6.21% 7.13% 5.49% 4.03% 1.52% 0.00% 7.04% 7.88% 4.31% 7.38% 3.06% 2.64% 2.62% 3.92% 3.12% 1.12% 3.73%	1,064 1,937 1,452 721 287 404 1,924 20,572 15,077 1,658 1,603 2,012 222 69,923 41,388 6,033 13,915 1,461 263 242 583 839 1,151	91 178 60 24 6 13 168 1,370 1,066 124 107 73 0 4,457 2,214 456 1,175 173 17 35 29 80 58	113 180 66 13 1 1 2 173 1,533 1,200 130 146 56 1 4,900 2,910 432 1,103 107 15 20 26 45 28 93	27 35 20 2 0 4 48 955 788 83 63 21 0 3,796 2,459 266 831 39 4 6 14 29 11 55	16 4 10 0 11 0 7 332 298 22 6 6 0 1,344 904 27 306 11 3 1 9 2	4 11 1 0 0 0 1 133 122 5 3 3 0 466 323 11 107 3 0 1 1 0 0	14 1 6 1 0 133 123 1 1 6 3 0 394 293 8 46 2 1 0 2 0 1 3	7.38 2.84 7.04 3.1 1.03 3.07 4.96 4.31 6.86 7.53 1.92 6.74 7.7 3.75 7.15 4.77 5.17 5.26 3.09 4.94 2.53	6.14 6.17 3.34 2.93 0 4.58 8.61 9.57 0.41 0.31 0.46 0.09 11.18 12.55 8.15 7.44 31.74 0 0 25.88 0	5.94 0.38 1.75 1.28 2.76 5.78 4.54 4.04 5.83 3.87 6.3 4.86 4.09 2.06 7.2 4.36 5.78 7 13.1 2.52

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (671) San Antonio, TX HCS	66,824	63,432	94.92%	3,392	5.08%	55,386	3,749	4,297		502	134	89	6.78	7.27	4.61
(4V17) (671) San Antonio, TX (Audie L. Murphy)	34,608			1,966		28,574	1,810	'		306	77		25.87	7.34	2.16
(4V17) (671A4) Kerrville, TX	3,933		93.82%	243		3,232	226			36	9		5.26	6.7	19.38
(4V17) (671BU) San Antonio, TX - VADOM	214		100.00%	0	0.00%	204	9		0	0	0			7.11	0.49
(4V17) (671BY) San Antonio-Eckert Road, TX (Frank M. Tejeda)	7,361	7,153	97.17%	208	2.83%	6,364	383	406	166	25	8	9	4.11	7.14	3.92
(4V17) (671GB) Victoria, TX	894		95.86%	37	4.14%	728	92		20	8	5	4	6.76	1.32	
(4V17) (671GF) South Bexar County, TX	1,355			15		1,139	123		13	0	0	2	3.01		5.57
(4V17) (671GH) Beeville, TX	227		99.56%	1	0.44%	223	2		1	0	0		0.37		
(4V17) (671GK) San Antonio-NW 410, TX	2,148			30		1,918	124			7	0	•	3.25		
(4V17) (671GL) New Braunfels, TX	456			15		380	33		8	2	2		5.64		
(4V17) (671GN) Seguin, TX	146			1	0.68%	136	210		1 137	0 41	0	-	1.54	2.50	7.05
(4V17) (671GO) North Central Federal, TX (4V17) (671GP) Balcones Heights, TX	3,731 2,755		95.04% 98.55%	185		3,129 2,468	130			41	3		3.86	3.59 3.92	
(4V17) (671GQ) Shavano Park, TX	1,314			44		1,121	93			7	2	_	4.54	3.92	4.34
(4V17) (671PA) San Antonio SARRTP	139			2		104	8			0	0		4.54		0.35
(4V17) (671QB) Data Point, TX	7,543			605		5,666	501			66	26	-		7.42	
(4V17) (674) Temple, TX HCS	76,484						3,720			1,012	541		6.74		
(4V17) (674) Temple, TX (Olin E. Teague Center)	40,876			3,415		32,597	2,039			603	394		11.64	11.72	
(4V17) (674A4) Waco, TX (Doris Miller)	7,343		95.06%	363		6,300	302	378		69	19	32	3.62	11.56	1.86
(4V17) (674BY) Austin, TX	20,399	18,871	92.51%	1,528	7.49%	16,572	1,055	1,244	1,060	288	100	80	5.12	9.12	6.91
(4V17) (674GA) Palestine, TX	855	846	98.95%	9	1.05%	785	38	23	6	2	0	1	1.63	5	3.65
(4V17) (674GB) Brownwood, TX	1,328	1,274	95.93%	54	4.07%	1,171	48	55	46	5	2	1	1.33	21.12	5.52
(4V17) (674GC) Bryan, TX	1,854	1,777	95.85%	77	4.15%	1,612	85	80	57	8	5	7	4.2	6.78	8.81
(4V17) (674GD) Cedar Park, TX	2,104	1,994	94.77%	110	5.23%	1,810	97	87	75	21	12	2	2.63	14.63	9.36
(4V17) (674GF) Temple-General Bruce Drive, TX	1,373	1,271	92.57%	102	7.43%	1,175	38	58	66	16	5	15	7.04	24.26	1.92
(4V17) (674HB) LaGrange, TX	352		95.45%			299	18			0	4	2	8.21		6.08
(4V17) (504) Amarillo, TX HCS	18,719					16,121	840			162					
(4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX	12,924 4,774		94.71% 96.75%			10,978 4,212	633 173			141	48		4.92 3.87		0.63
(4V17) (504BT) Clovis, NM	883			9		837	20			15	10		2.04	6.4	
(4V17) (504GA) Childress, TX	88			9		60	7	12		2	0		12.2	U	1.5
(4V17) (504HB) Dalhart, TX	50			2		34	7			0	0		8.15	19	
(4V17) (519) Big Spring, TX HCS	8,639						524		_	70	_	·			
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)			94.36%	205		2,948	249			32	12		8.97	7.85	
(4V17) (519GA) Permian Basin, TX	1,532			68	4.44%	1,303	72			12	3		6.21	2.43	
(4V17) (519GB) Hobbs, NM	217	217	100.00%	0	0.00%	201	11	5	5 0	0	0	0	1.81	0	2.84
(4V17) (519GD) Fort Stockton, TX	31	27	87.10%	4	12.90%	18	4	. 5	0	4	0	0	15.31		11
(4V17) (519HC) Abilene, TX	2,007	1,959	97.61%	48	2.39%	1,725	108	126	3 43	1	2	2	5.16	2.13	4.41
(4V17) (519HD) Stamford, TX	20	20	100.00%	0	0.00%	16	3	1	0	0	0	0	4.85		
(4V17) (519HF) San Angelo, TX	1,198	1,162	96.99%	36	3.01%	1,044	77	41	13	21	1	1	5.52	1.25	4.73
(4V17) (756) El Paso, TX HCS	24,356						1,367			161	23	17		5.15	
(4V17) (756) El Paso, TX	19,895					16,832	1,072			146	17	15		5.03	
(4V17) (756GA) Las Cruces, NM	1,950		97.44%	50		1,699	101			3	4	1	2.98	0.28	
(4V17) (756GB) El Paso Eastside, TX	2,302		97.00%	69		1,961	127			12	2		1.27	14.85	
(4V17) (756MA) IDES Fort Bliss	209		100.00%	0		139	67		-	0	0		0.70	5.65	
(4V17) (740) Texas Valley Coastal Bend HCS	23,777			948 276		21,018 3,453	866 201	_		211	40		2.73	9.37 9.43	
(4V17) (740) Harlingen, TX (4V17) (740GA) Harlingen-Treasure Hills, TX	4,170 5,178					4,641	178			34	13	14	1.82	8.17	
(4V17) (740GA) Hallingell-Treasure fills, TX	6,026			91		5,662	144			8	1	9	1.63	6.21	2.15
(4V17) (740GC) Corpus Christi, TX	3,068			125		2,774	69			38	4	3	4.89	0.03	
(4V17) (740GD) Laredo, TX	1,718			52		1,594	42			17	7	5	4.06	4.4	1.28
(4V17) (740GH) South Enterprize, TX	3,581		93.72%	225		2,858	232			48	11	25		11.82	
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2019	otal Completed ppointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (740GI) Old Brownsville, TX	36	36	100.00%	0	0.00%	36	0	0	0	0	0	0			
(4V19) (623) Muskogee, OK HCS	28,264	26,844	94.98%	1,420	5.02%	23,894	1,417	1,533	1,011	288	81	40	3.13	7.56	8.14
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	13,637	12,908	94.65%	729	5.35%	11,572	622	714	491	159	61	18	2.32	7.81	9.28
(4V19) (623BY) Tulsa, OK (Ernest Childers)	8,692	8,264	95.08%	428	4.92%	7,217	532	515	348	63	6	11	3.83	7.87	8.8
(4V19) (623GA) McAlester, OK	726	712	98.07%	14	1.93%	626	36	50	11	1	0	2	4.86	2.33	3.46
(4V19) (623GB) Vinita, OK	1,119	1,116	99.73%	3	0.27%	1,100	8	8	2	1	0	0	0.6	0.52	0.58
(4V19) (623GC) Idabel, OK (McCurtain County)	440	433	98.41%	7	1.59%	413	9	11	6	1	0	0	1.5	1	6.05
(4V19) (623QA) Muskogee-Shawnee Road, OK (Jack C. Montgomery)	871	843	96.79%	28	3.21%	738	43	62	25	3	0	0			5
(4V19) (623QB) Tulsa Eleventh Street, OK	2,022	1,833	90.65%	189	9.35%	1,608	108	117	109	60	14	6			11.35
(4V19) (623QC) Yale Avenue, OK	757	735		22	2.91%		59			0	0	3		5.16	
(4V19) (635) Oklahoma City, OK HCS	43,682	41,617		2,065			1,767			434	119				
(4V19) (635) Oklahoma City, OK	33,500	31,579	94.27%	1,921	5.73%		1,389			419	114				
(4V19) (635GA) Lawton, OK	3,050	2,995		55			101			12	2		2.46		
(4V19) (635GB) Wichita Falls, TX	927	923		4	0.43%		25			2	0	-			
(4V19) (635GC) Blackwell, OK	144	143		1	0.69%		2			0	0		_		8.75
(4V19) (635GD) Ada, OK (4V19) (635GE) Stillwater, OK	459 386	458	99.78% 98.96%	1	0.22%		22	13		0	0		****		
(4V19) (635GE) Silliwater, OK (4V19) (635GF) Altus, OK	306	382	98.37%	5	1.63%		23			0	1	1	2.22	3.93	
(4V19) (635GG) Enid, OK	202	200	99.01%	2	0.99%		5		2	0	0	0			
(4V19) (635HB) Ardmore, OK	396	376		20	5.05%		24	_		0	0	-			
(4V19) (635PA) Oklahoma City, OK - PRRTP	19		100.00%	0	0.00%		0			0	0	0		0.00	10.00
(4V19) (635QA) North May, OK	1,309			18	1.38%		63	56	16	0	1	1	3.33	0.88	3.22
(4V19) (635QB) South Oklahoma City, OK	2,984	2,950		34	1.14%		106			1	1	2		5.22	
(4V19) (436) Montana HCS	20,778	18,940	91.15%	1,838	8.85%	16,412	1,198		1,040	426	174	198	5.3	16.69	
(4V19) (436) Fort Harrison, MT	7,543	6,585	87.30%	958	12.70%	5,486	540	559	492	245	94	127	7.34	21.83	7.65
(4V19) (436A4) Miles City, MT	325	310	95.38%	15	4.62%	289	11	10	12	2	0	1	2.45	1.37	6.36
(4V19) (436GA) Anaconda, MT	471	458	97.24%	13	2.76%	429	21	8	4	4	5	0	2.73	3.08	4.34
(4V19) (436GB) Great Falls, MT	1,841	1,755	95.33%	86	4.67%	1,600	66	89	73	9	1	3	3.33	6.42	4.98
(4V19) (436GC) Missoula, MT	2,115	1,979	93.57%	136	6.43%	1,721	101	157	72	36	20	8	6.33	10.34	
(4V19) (436GD) Bozeman, MT	1,033	966	93.51%	67	6.49%		48			6	1	0			2.38
(4V19) (436GF) Kalispell, MT	1,698	1,627		71	4.18%		94			15					
(4V19) (436GH) Billings, MT	4,400	4,064	92.36%	336	7.64%		263			74	28				
(4V19) (436GI) Glasgow, MT	121	119		2	1.65%		4	8		0	0		5.99		0.5
(4V19) (436GK) Glendive, MT	127		100.00%	0	0.00%		4	5	-	7	0		-		
(4V19) (436GL) Cut Bank, MT (4V19) (436GM) Lewistown, MT	127 220		81.10% 99.09%	24	18.90% 0.91%		5 15			1	3			8.14	
(4V19) (436HC) Havre, MT (Merril Lundman)	258		95.74%	11	4.26%		13	14		3	1	0			
(4V19) (436MA) IDES Malmstrom AFB	7		100.00%	0	0.00%		0			0	0			0	
(4V19) (436QA) Hamilton, MT	198		84.85%	30			8	-		10	1	2		-	
(4V19) (436QB) Plentywood, MT	30		86.67%	4	13.33%		1	0		0	1	0		21	
(4V19) (436QC) Helena, MT	331	248	74.92%	83	25.08%	206	13	29	33	14	16	20			
(4V19) (442) Cheyenne, WY HCS	15,260	14,289	93.64%	971	6.36%	12,140	960	1,189	749	150	38	34	5.23	7.67	7.45
(4V19) (442) Cheyenne, WY	8,724	8,138	93.28%	586	6.72%	6,822	590	726	458	86	19	23	6.25	7.88	6.07
(4V19) (442GB) Sidney, NE	210	205	97.62%	5	2.38%	171	17	17	5	0	0	0	2.81	4.95	2.62
(4V19) (442GC) Fort Collins, CO	2,084	1,958		126	6.05%		98			16	5	4	6.37	5.86	
(4V19) (442GD) Loveland, CO	3,562	3,318		244	6.85%		243			47	14				
(4V19) (442HK) Wheatland 1, WY - Mobile	315			6	1.90%		6			1	0				10.88
(4V19) (442QA) Rawlins, WY	259		98.46%	4	1.54%		6			0	0		-		
(4V19) (442QB) Torrington-Cheyenne 2, WY - Mobile	99	99	100.00%	0	0.00%		0	·	0	0	0				10.12
(4V19) (442QE) Sterling, CO												0	0		
(4V19) (554) Denver, CO HCS	55,143		100.00% 89.19%	5,961			3,405		-	1,525	507			12.32	10.25

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(4V19) (554A5) Denver, CO	1,246	1,233	98.96%	13		1,000	138	95	12	1	0	0	4.72		0
(4V19) (554GB) Aurora, CO	1,738			88		1,346	143			11	5		6.78		
(4V19) (554GC) Golden, CO	5,114	· ·				3,930	333			81	14				10.79
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,465			412		3,476	266	311		74	27				
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	13,522	11,641	86.09%	1,881	13.91%	9,788	829	1,024	1,004	598	172	107	10.99	18.34	13.27
(4V19) (554GF) Alamosa, CO	460	440	95.65%	20	4.35%	368	29	43	13	0	1	6	3.79	20.13	7.59
(4V19) (554GG) La Junta, CO	362	347	95.86%	15	4.14%	306	20	21	12	3	0	0	4.96	5.17	4.53
(4V19) (554GH) Lamar, CO	179	169	94.41%	10	5.59%	136	15	18	7	1	1	1	10.5	1.25	4.36
(4V19) (554GI) Burlington, CO	156	155	99.36%	1	0.64%	138	13	4	1	0	0	0	2.5	0	1.9
(4V19) (554MA) IDES Fort Carson	126	126	100.00%	0	0.00%	113	9	4	0	0	0	0		2.51	2.16
(4V19) (554QA) Denver - Santa Fe Drive, CO	23		100.00%	0	0.00%	23	0	0	1	0	0	0			0
(4V19) (554QB) Jewell, CO	1,020			69		733	88			11	1	0		14.59	
(4V19) (554QC) Salida, CO	124		97.58%			96	15			0				8.36	
(4V19) (575) Grand Junction, CO HCS	11,156					· · · · · ·	799			55					
(4V19) (575) Grand Junction, CO	9,940			431		8,079	722			51	18				
(4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major William Edward	711		97.33% 98.51%	19	-	608 123	46	38 5	15	0	0	0			3.19 1.43
Adams) (4V19) (575QA) Glenwood Springs, CO	242	231	95.45%	11	4.55%	217	10		. 7	3	0	1	4.01	12.83	1.78
(4V19) (575QA) Gleriwood Springs, CO	129		96.12%	5		104	17		·	1	0				1.78
(4V19) (660) Salt Lake City, UT HCS	33,561						2,231			601	232				
(4V19) (660) Salt Lake City, UT (George E. Wahlen)				2,824		17,114	1,679			530	195				3.94
(4V19) (660GA) Pocatello, ID	1,723			46		1,396	147	134		3	0				7.41
(4V19) (660GB) Ogden, UT	2,314			121		1,933	136	124	. 85	13	15	8		9.02	
(4V19) (660GD) Roosevelt, UT	170	159	93.53%	11	6.47%	156	1	2	6	2	1	2	6.55	17.86	
(4V19) (660GE) Orem, UT	1,369	1,340	97.88%	29	2.12%	1,252	48	40	17	4	4	4	4.17	4.5	8.31
(4V19) (660GG) St. George, UT	1,758	1,647	93.69%	111	6.31%	1,483	91	73	32	38	12	29	16.57	9.07	7.71
(4V19) (660GJ) Western Salt Lake, UT	1,369	1,337	97.66%	32	2.34%	1,223	87	27	12	6	2	12	4.3	7.2	5.64
(4V19) (660GK) Elko, NV	102	75	73.53%	27	26.47%	44	7	24	. 23	4	0	0	23.22	5.33	14.03
(4V19) (660MA) IDES Hill AFB	20	19	95.00%	1	5.00%	16	0	3	1	0	0	0		4.44	5
(4V19) (660QA) Idaho Falls, ID	600	590	98.33%	10	1.67%	548	26	16	8	0	0	2	3.42	9.04	10.28
(4V19) (660QB) Price, UT	176	159	90.34%	17	9.66%	149	8	2	9	1	3	4	3.54	12.09	11.8
(4V19) (660QC) Weber County, UT	16	15	93.75%	1	6.25%	12	1	2	1	0	0	0			5.94
(4V19) (666) Sheridan, WY HCS	6,685	6,398	95.71%	287	4.29%	5,696	339	363	203	23	6	55	10.5	7.26	4.92
(4V19) (666) Sheridan, WY	3,667	3,554	96.92%	113		3,162	192	200	93	12			6.06	7.79	2.95
(4V19) (666GB) Casper, WY	984	905	91.97%	79		775	53			5	2	7	9.69		10.4
(4V19) (666GC) Riverton, WY	536			45		454	15			3	0				
(4V19) (666GD) Cody, WY	385		96.88%	12		328	29			1	0			4.2	
(4V19) (666GE) Gillette, WY	426			21		356	26			1	2		9.87	0	
(4V19) (666GF) Rock Springs, WY	404		97.52%	10		360	17		-	1	0				
(4V19) (666QA) Afton, WY	115		97.39%	3	2.0170		1	2		0	0				
(4V19) (666QB) Evanston, WY	76		98.68%	1	1.32%	71	4	0		0	0		5.62		0.18
(4V19) (666QC) Worland, WY	92			3	3.26%	81	2			0	0				
(5V20) (463) Anchorage, AK HCS	10,745						465								
(5V20) (463) Anchorage, AK	6,146					5,259	295	350		57	15			3.64	
(5V20) (463BU) Anchorage, AK - VADOM (5V20) (463GA) Fairbanks, AK	872 1,042		100.00% 97.41%			871 905	65			3	0			5.16	0.32 6.46
(5V20) (463GB) Kenai, AK	925			27		853	27			2	2		3.09		
(5V20) (463GC) Mat-Su, AK	1,284		98.52%	19		1,182	52			3	0				2.53
(5V20) (463GC) Mar-Su, AK (5V20) (463GD) Homer, AK	1,284			6		1,102	7			0	0		3.79		7.64
(5V20) (463GE) Juneau, AK	356		98.60%	5			18	-		0	0		2.74		
(5V20) (403GE) Surreau, AR (5V20) (531) Boise, ID HCS	24,050						1,084			213					
(5V20) (531) Boise, ID	20,097		93.90%				938			189					

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(5V20) (531GE) Twin Falls, ID	1,267	1,231	97.16%	36	2.84%	1,149	38	44	. 26	7	3	0	3.93	1.35	2.15
(5V20) (531GG) Caldwell, ID	1,956	1,881	96.17%	75	3.83%	1,693	90	98	41	15	13	6	5.79	7.05	2.69
(5V20) (531GH) Burns, OR	131	126	96.18%	5	3.82%	119	4	3	5	0	0	0	3.82	2.67	0
(5V20) (531GI) Mountain Home, ID	403	402	99.75%	1	0.25%	388	8	6	0	1	0	0	1.08	0	0
(5V20) (531GJ) Salmon, ID	191	184	96.34%	7	3.66%	173	6	5	6	1	0	0	4.23	0	0
(5V20) (531MA) IDES Mt Home AFB	5		100.00%	0	0.00%		0			0	0	0		0	
(5V20) (648) Portland, OR HCS	53,594												6.85		
(5V20) (648) Portland, OR	26,469		89.22%	2,854	10.78%		1,405			575	246		_		
(5V20) (648A4) Vancouver, WA	9,681		90.33%	936			614			190	87			16.48	3.78
(5V20) (648BU) Vancouver, WA - VADOM	7		100.00%	0	0.00%		0	-		0	0				
(5V20) (648GA) Bend, OR	3,250						229			40	12	20	5.08		
(5V20) (648GB) Salem, OR	3,733			399		2,833	232			104	17	13	-		
(5V20) (648GD) North Coast, OR	440			13		395	6			3	0	1	6.92		1111
(5V20) (648GE) Fairview, OR	2,951					2,723	97			10	6	3	0.0.		
(5V20) (648GF) Hillsboro, OR	3,722			204	5.48%	· ·	231	241		29	2		7.59		
(5V20) (648GG) West Linn, OR	2,158			61	2.83%	1,814	148			9	2	2			-
(5V20) (648GH) Newport, OR	335				2.09%	277	27			0	1	0	0.00		1.78
(5V20) (648GI) Portland-1st Avenue, OR	197						12			12	1	10			
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	651						57			2	1	4	9.14		
(5V20) (653) Roseburg, OR HCS	22,373									215		47			
(5V20) (653) Roseburg, OR	9,966		93.64%		6.36%		584	762	476	110	27	21	6.23	9.85	5.29
(5V20) (653BV) Roseburg, OR - VADOM	404	404	100.00%	0	0.00%	404	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	9,238	8,677	93.93%	561	6.07%	7,451	534	692	449	71	21	20	3.11	9.55	4.39
(5V20) (653GA) North Bend, OR	1,152	1,071	92.97%	81	7.03%	917	43	111	70	8	2	1	12.97	7.18	2.44
(5V20) (653GB) Brookings, OR	745	736	98.79%	9	1.21%	661	45	30	8	1	0	0	1.75	6.6	4.66
(5V20) (653QA) Downtown Eugene, OR	868	788	90.78%	80	9.22%	712	42	34	44	25	6	5			10.09
(5V20) (663) Puget Sound, WA HCS	65,600	60,590	92.36%	5,010	7.64%	51,678	4,017	4,895	3,300	1,071	330	309	7.62	12.43	4.59
(5V20) (663) Seattle, WA	30,449		90.82%				1,895	2,496	1,795	588	212	201	6.68	13.72	
(5V20) (663A4) American Lake, WA	26,085		93.36%		6.64%		1,435			436	102	63			
(5V20) (663GA) Bellevue, WA	1,986	1,818	91.54%	168	8.46%	1,241	221	356		11	3	6	11.89		
(5V20) (663GB) Bremerton, WA	1,439								23	7	1	21	11.87		
(5V20) (663GC) Mount Vernon, WA	3,222		96.77%		3.23%		199			12	8	12	6.07	7.08	0.76
(5V20) (663GD) South Sound, WA	1,404		92.02%				76			14	4	4	8.97	5.1	
(5V20) (663GE) North Olympic Peninsula, WA	830		95.42%	38	4.58%	659	78	55	35	2	0	1	6.24	8.67	1.54
(5V20) (663HK) Puget Sound, WA - Mobile	184	175	95.11%	9	4.89%	162	11	2	7	1	0	1	5.96		
(5V20) (663MA) IDES Fort Lewis	1	1	100.00%			0	1	0			0	0		12	
(5V20) (668) Spokane, WA HCS	22,645	21,706	95.85%	939			1,304	1,565	791	120	12	16	4.3	6.86	2.5
(5V20) (668) Spokane, WA (Mann-Grandstaff)	18,339	17,508	95.47%	831	4.53%	15,087	1,102	1,319	698	109	9	15	4.91	7.09	2.59
(5V20) (668GA) Wenatchee, WA	1,445	1,400	96.89%	45	3.11%	1,257	57	86	38	5	2	0	4.19	4.19	3.46
(5V20) (668GB) Coeur d Alene, ID	2,311	2,251	97.40%	60	2.60%	1,980	131	140	52	6	1	1	4.11	6.26	1.31
(5V20) (668HK) Spokane, WA - Mobile	39	38	97.44%	1	2.56%	16	9	13	1	0	0	0	13.41		
(5V20) (668QB) Libby, MT	137		98.54%	2			2			0	0	0	0.93		14.43
(5V20) (668QD) Sandpoint, ID	373	373	100.00%	0	0.00%	368	3	2	0	0	0	0	0.45		
(5V20) (668QE) Spokane-West 2nd Avenue, WA	1		100.00%				0				0	•			
(5V20) (687) Walla Walla, WA HCS	8,506	8,124	95.51%	382	4.49%	7,330			192	88	55	47	8.31		
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,491		94.81%				207			54	36	33			1.27
(5V20) (687GA) Richland, WA	1,415				-					2	1	0	0.00		
(5V20) (687GB) Lewiston, ID	768	719	93.62%		6.38%	603	52	64	28	17	3	1	9.15		6.48
(5V20) (687GC) La Grande, OR	345	344	99.71%	1	0.29%	321	18	5	1	0	0	0	1.9	6	0.95
(5V20) (687HA) Yakima, WA	1,325	1,243	93.81%	82	6.19%	1,137	59	47	39	15	15	13	12.08	8.82	1.32
(5V20) (687QA) Grangeville, ID	67	67	100.00%	0	0.00%	62	3	2	0	0	0	0	2.12		
(5V20) (687QB) Morrow County, OR	67	67	100.00%	0	0.00%	67	0	0	0	0	0	0	0.17		

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Measured from Preferred Date For the Reporting Period Ending: January 2019			d in 30 Days or		d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(5V20) (687QC) Wallowa County, OR	28	28	100.00%	0	0.00%	25	1	2	0	0	0	0	4.22		0
(5V20) (692) White City, OR HCS	10,753	10,038	93.35%	715	6.65%	8,779	606	653	508	120	30	57	10.21	8.99	4.86
(5V20) (692) White City, OR	9,344	8,709	93.20%	635	6.80%	7,615	538	556	456	105	24	50	13.26	9.17	4.31
(5V20) (692GA) Klamath Falls, OR	804	757	94.15%	47	5.85%	680	30	47	25	14	3	5	5.48	2.59	12.2
(5V20) (692GB) Grants Pass, OR	605	572	94.55%	33	5.45%	484	38	50	27	1	3	2	6.57	2.81	1.51
(5V21) (358) Manila, PI HCS	1,858	1,598	86.01%	260	13.99%	1,294	166	138	96	53	31	80	13.43	20.62	26.09
(5V21) (358) Manila, PI	1,858	1,598	86.01%	260	13.99%	1,294	166	138	96	53	31	80	13.43	20.62	26.09
(5V21) (459) Honolulu, HI HCS	18,155	16,649	91.70%	1,506	8.30%	14,542	973	1,134	798	399	115	194	9.33	14.24	4.99
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	11,127	10,072	90.52%	1,055	9.48%	8,820	551	701	551	312	71	121	14.76	12.47	1.41
(5V21) (459GA) Maui, HI	1,050	977	93.05%	73	6.95%	835	60	82	42	14	6	11	4.36	33.89	5.56
(5V21) (459GB) Hilo, HI	1,125	1,068	94.93%	57	5.07%	910	82	76	47	6	0	4	5.94	11.62	4.16
(5V21) (459GC) Kailua-Kona, HI	938	853	90.94%	85	9.06%	774	34	45	43	21	12	9	5.11	38.54	4.98
(5V21) (459GD) Lihue, HI	649	592	91.22%	57	8.78%	525	38	29	30	9	3	15	10.67	15.59	20.55
(5V21) (459GE) Guam, GU	1,198			95		975	41	87	43	25	18	9	3.82		13.8
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	820			28		691	78	23	6	5	2		1.35		1.65
(5V21) (459GG) Leeward Oahu, HI	1,052	1,003	95.34%	49	4.66%	831	85	87	35	6	3	5	6.53	66.33	7.85
(5V21) (459GH) Saipan, MP	125	119	95.20%	6	4.80%	116	2	1	0	1	0	5	0.03	4.18	42.89
(5V21) (459QB) Molokai, HI	71	70	98.59%	1	1.41%	65	2	3	1	0	0	0	1.7		3.7
(5V21) (570) Fresno, CA HCS	23,965						1,675		861	257	172	88	3.2		4.09
(5V21) (570) Fresno, CA	20,542		93.56%	1,323		15,915	1,575	1,729	832	239	167	85	4.34	11.32	4.31
(5V21) (570GA) Merced, CA	1,222	1,191	97.46%	31	2.54%	1,119	23	49	10	16	4	1	1	10.35	6.16
(5V21) (570GB) Tulare, CA	1,628		99.57%	7	0.43%	1,538	48	35	6	0	0	1	0.78	4.32	1.68
(5V21) (570GC) Oakhurst, CA	573			17	-10111	509	29	18	13	2	1	1	3.04	8.4	0.97
(5V21) (612A4) N. California HCS	69,859	· · · · · ·					3,200	4,091	3,043	740	236		5.09		2.79
(5V21) (612A4) Sacramento, CA	26,328		92.63%	1,941		21,777	1,223	1,387	1,303	398	128	112	5.69		5.42
(5V21) (612B4) Redding, CA	5,278					4,394	211	317	264	78	8	6	2.31	14.79	5.08
(5V21) (612BY) Oakland, CA	3,104			227		2,541	151	185	172	37	9		3.95		1.47
(5V21) (612GD) Fairfield-Travis Air Force Base, CA			96.29%	82		1,937	83	111	40	23	8	11	4.68		0.9
(5V21) (612GE) Mare Island-Vallejo, CA	2,129		98.54%			1,980	52		22	3	2		4.46		0.49
(5V21) (612GF) Martinez, CA	13,487			880 47		10,858	745	1,004	698	96	31	55	6.85 3.98		1.26
(5V21) (612GG) Chico, CA (5V21) (612GH) McClellan Park, CA	1,796 8,759		97.38% 95.63%	383	-	1,573 7,528	93	83 460	311	15 38	13		4.17	5.7	1.2
			96.23%	47		1,126	21	52	26	11	13	21	6.43		0.99
(5V21) (612GI) Yuba City, CA (5V21) (612GJ) Yreka, CA	1,246 377		93.10%	26		293	23	35	16	3	4	6	12.05		5.02
(5V21) (612MA) IDES McClellan OPC	8		100.00%	0		8	0			0	0			0	3.02
(5V21) (612QA) Cohasset, CA	1,158		92.66%	85		944	56	73	45	19	14	7		10.49	3.5
(5V21) (612QA) Collasset, CA	1,138		99.45%			1,791	13		7	19	2	,		10.43	0.68
(5V21) (612QC) Cypress Avenue, CA	1,637		89.74%		10.26%	1,017	141	311	118	18	7			11.38	0.50
(5V21) (612QD) Howe Road, CA	518		100.00%	0		518	0	0	0	0	0			. 1.00	
(5V21) (640) Palo Alto, CA HCS	42,566	Ų.					2,951	3,843	3,071	738	237			11.54	8.42
(5V21) (640) Palo Alto, CA	17,712		91.46%			13,597	1,160	1,443	1,101	255	66		10.72		5.79
(5V21) (640A0) Menlo Park, CA	2,193		97.81%			1,908	103	134	41	3	2				4.44
(5V21) (640A4) Livermore, CA	5,906			810		4,156	402	538	524	140	81	65	9.06		19.99
(5V21) (640BY) San Jose, CA	4,298			496	11.54%	3,101	314	387	380	76	21	19	15.02		3.72
(5V21) (640GA) Capitola, CA	149		81.21%	28		66	11	44	21	4	1	2	19.29		0
(5V21) (640GB) Sonora, CA	1,018	930	91.36%	88	8.64%	702	101	127	63	15	5	5	13.63		8.65
(5V21) (640GC) Fremont, CA	789	746	94.55%	43	5.45%	608	72	66	30	6	3	4	6.79	16.15	5.93
(5V21) (640HA) Stockton, CA	2,834	2,388	84.26%	446	15.74%	1,941	171	276	349	63	12	22	16.31	13.49	15.16
(5V21) (640HB) Modesto, CA	2,718	2,404	88.45%	314	11.55%	1,853	225	326	240	50	15	9	14.27	9.59	8.22
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,887	4,380	89.63%	507	10.37%	3,486	392	502	322	126	31	28	12.09	12.3	3.43
(5V21) (640QA) Palo Alto 1, CA - Mobile	58	58	100.00%	0	0.00%	58	0	0	0	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	

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r crioù Eriamig. Januar y 2023			Less 3		30 20,3 3										
(5V21) (654) Reno, NV HCS	27,370	25,226	92.17%	2,144	7.83%	22,020	1,402	1,804	1,418	383	218	125	8.92	10.97	5.46
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	19,194	17,750	92.48%	1,444	7.52%	15,460	951	1,339	960	247	151	86	9.2	10.8	5.02
(5V21) (654GA) Sierra Foothills, CA	1,181	1,150	97.38%	31	2.62%	1,072	37	41	24	1	3	3	3.62	9.92	5.77
(5V21) (654GB) Carson Valley, NV	1,024	964	94.14%	60	5.86%	804	95	65	39	10	7	4	7.73	6.98	12.37
(5V21) (654GC) Lahontan Valley, NV	741	698	94.20%	43	5.80%	609	41	48	31	9	0	3	6.79	6.83	8.84
(5V21) (654GD) Diamond View, CA	409	398	97.31%	11	2.69%	384	5	9	5	3	0	3	4.85	33.29	4
(5V21) (654GE) Reno East, NV	2,454	2,266	92.34%	188	7.66%	2,024	124	118	89	46	36	17	12.93	15.06	9.52
(5V21) (654QA) Kietzke, NV	1,393	1,077	77.32%	316	22.68%	934	49	94	234	58	21	3		14.49	
(5V21) (654QB) Capitol Hill, NV	29	29	100.00%	0	0.00%	28	1	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	109	96	88.07%	13	11.93%	62	9	25	9	4	0	0	15.82	2	2.1
(5V21) (654QD) Virginia Street, NV	836	798	95.45%	38	4.55%	643	90	65	27	5	0	6		6.61	
(5V21) (662) San Francisco, CA HCS	35,354	32,432	91.74%	2,922	8.26%	28,411	1,831	2,190	1,869	574	213	266	10.42	12.58	3.54
(5V21) (662) San Francisco, CA	23,679	21,898	92.48%	1,781	7.52%	19,548	1,011	1,339	1,107	344	146	184	8.14	12.75	1.11
(5V21) (662GA) Santa Rosa, CA	4,842	4,286	88.52%	556	11.48%	3,591	312	383	376	104	36	40	12.89	12.57	5.46
(5V21) (662GC) Eureka, CA	2,276	1,986	87.26%	290	12.74%	1,642	145	199	161	80	23	26	18.15	15.87	5.09
(5V21) (662GD) Ukiah, CA	1,498	1,424	95.06%	74	4.94%	1,221	129	74	54	11	0	9	7.46	8.86	6.96
(5V21) (662GE) San Bruno, CA	1,048	970	92.56%	78	7.44%	778	91	101	48	19	5	6	11.45	10.85	14.05
(5V21) (662GF) San Francisco Downtown, CA	811	798	98.40%	13	1.60%	690	77	31	13	0	0	0	2.38	9.17	4.47
(5V21) (662GG) Clearlake, CA	1,200	1,070	89.17%	130	10.83%	941	66	63	110	16	3	1	12.73	3.59	7.64
(5V21) (593) Las Vegas, NV HCS	54,440	49,409	90.76%	5,031	9.24%	42,607	3,113	3,689	3,394	948	320	369	4.2	14.82	3.66
(5V21) (593) Las Vegas, NV (North Las Vegas)	35,552	31,131	87.56%	4,421	12.44%	26,169	2,185	2,777	2,949	837	298	337	8.14	14.99	2.99
(5V21) (593GC) Pahrump, NV	1,214	1,189	97.94%	25	2.06%	1,152	24	13	17	7	0	1	1.43	3.52	3.13
(5V21) (593GD) Northwest Las Vegas, NV	4,843	4,747	98.02%	96	1.98%	4,205	266	276	69	20	3	4	3.38	3.36	3.59
(5V21) (593GE) Southeast Las Vegas, NV	4,385	4,186	95.46%	199	4.54%	3,793	195	198	145	39	4	11	3.76	17.54	5.16
(5V21) (593GF) Southwest Las Vegas, NV	4,187	4,011	95.80%	176	4.20%	3,538	234	239	121	34	10	11	4.99	3.12	5.09
(5V21) (593GG) Northeast Las Vegas, NV	3,576	3,498	97.82%	78	2.18%	3,182	173	143	66	6	3	3	2.66	6.1	2.75
(5V21) (593GH) Laughlin, NV (Master Chief Petty	499	469	93.99%	30	6.01%	404	32	33	21	5	2	2	5.87	11.86	3.81
Officer Jesse Dean)			00 = 40/		0.000/	101									
(5V21) (593QC) West Cheyenne, NV	184		96.74%	6		164	4	10	6	0	0			45.4	5.76
(5V22) (501) New Mexico HCS	36,159					27,219	2,408		2,107	773	399				8.62
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	28,923		89.01%	3,180	10.99%	21,466	1,919	2,358	1,803	688	367	322		15.21	7.58
(5V22) (501G2) Las Vegas, NM	285	256	89.82%	29	10.18%	228	13	15	11	4	8	6	10.64	15	20.18
(5V22) (501GA) Artesia, NM	532	518	97.37%	14	2.63%	416	46	56	12	0	2	0	4.92	1	8.79
(5V22) (501GB) Farmington, NM	717		88.28%	84		535	38	60	40	16	6	22	18.27	4.89	2.44
(5V22) (501GC) Silver City, NM	428	391	91.36%	37		339	28	24	24	9	2		8.9		1.42
(5V22) (501GD) Gallup, NM	480	429	89.38%	51	10.62%	366	22	41	29	11	2	9	10.8	3.62	16.6
(5V22) (501GE) Espanola, NM	350		95.71%	15	4.29%	269	30	36	8	3	3	1	5.81	0.23	17.5
(5V22) (501GH) Truth or Consequences, NM	553		98.55%	8	11.14.1	526	12	7	6	1	0	1	1.49	2.14	3.15
(5V22) (501GI) Alamogordo, NM	498	474	95.18%	24		427	26	21	17	2	1	4	13.71	1.85	5.27
(5V22) (501GJ) Durango, CO	410		98.05%	8		383	8	11	4	4	0	0	2.71	0	0.35
(5V22) (501GK) Santa Fe, NM	724			41	5.66%	629	25	29	22	5	1	13	9.57	12.08	9.78
(5V22) (501GM) Northwest Metro, NM	1,665	1,511	90.75%	154	9.25%	1,127	215	169	116	24	7	7	9.56	14.55	
(5V22) (501GN) Taos, NM	296		93.92%	18	6.08%	238	18	22	10	4	0	4	2.41	5.86	38.18
(5V22) (501HB) Raton, NM	294	285	96.94%	9	3.06%	266	8	11	5	2	0	2	1.97	1.18	28.42
(5V22) (501MA) IDES Kirtland AFB	4		100.00%	0	0.00%	4	0	0	0	0	0	_		0	0
(5V22) (644) Phoenix, AZ HCS	63,878		91.72%	5,292		50,082	3,721	4,783	3,801	921	293		5.95		5.69
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	37,832		89.95%	3,801	10.05%	28,666	2,056	3,309	2,734	643	227	197	7.05	12.09	4.23
(5V22) (644BY) Southeast, AZ	9,988	9,292		696		8,076	646	570	508	104	35	49	5.8	10.49	
(5V22) (644GA) Northwest, AZ	5,672	5,408	95.35%	264	4.65%	4,815	308	285	209	45	8	2	4.01	7.39	6.87
(5V22) (644GB) Show Low, AZ	1,028			72	7.00%	762	96	98	46	18	5	3	6.98		8.56
(5V22) (644GC) Southwest, AZ	1,734	1,632	94.12%	102	5.88%	1,363	164	105	64	23	9	6	6.55	4.68	9.32
(5V22) (644GD) Payson, AZ	450	449	99.78%	1	0.22%	436	10	3	0	0	0	1	0.87		1.68
(5V22) (644GE) Thunderbird, AZ	1,914	1,819	95.04%	95	4.96%	1,557	133	129	79	13	2	1	5.39	4.09	7.04

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(5V22) (644GF) Globe, AZ	276	271	98.19%	5	1.81%	240	23	8	1	4	0	0	3.56	1	9.83
(5V22) (644GG) Northeast Phoenix-Via Linda Road, AZ	1,191			45		1,041	55	50	26	14	1	4	4.93		
(5V22) (644GH) Phoenix Midtown, AZ	3,730	3,519	94.34%	211	5.66%	3,063	230	226	134	57	6	14	8.35	4.67	2.15
(5V22) (644QA) Phoenix-East Thomas Road, AZ	63	63	100.00%	0	0.00%	63	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	15,841	14,893	94.02%	948	5.98%	13,233	833	827	594	177	59	118	7.11	12.8	6.27
(5V22) (649) Prescott, AZ (Bob Stump)	10,855	10,154	93.54%	701	6.46%	8,955	587	612	448	135	36	82	7.22	13.25	4.94
(5V22) (649GA) Kingman, AZ	1,183	1,128	95.35%	55	4.65%	1,041	46	41	32	7	4	12	7.28	9.86	6.65
(5V22) (649GB) Flagstaff, AZ	808	782	96.78%	26	3.22%	724	27	31	21	1	2	2	2.53	2.36	8.44
(5V22) (649GC) Lake Havasu City, AZ	1,300	1,231	94.69%	69	5.31%	1,065	76	90	46	14	4	5	7.14		
(5V22) (649GD) Anthem, AZ	773				2.72%	671	53	28			1	0			
(5V22) (649GE) Cottonwood, AZ	701				10.27%	577	31	21		16	12		14.71		10.00
(5V22) (649QA) Chinle, AZ	58		96.55%	2		49	7	0			0	0			15.14
(5V22) (649QB) Holbrook, AZ	38		100.00%	0	0.00%	37	1	0	0		0	0			2.71
(5V22) (649QD) Page, AZ	34		97.06%	1	2.94%	29	3	1	1	0	0	0			13
(5V22) (649QF) Tuba City, AZ	38		100.00%			36	0	2		0	0	0	0.7		20
(5V22) (649QG) Polacca, AZ (5V22) (649QH) Kayenta, AZ	33		100.00% 96.97%		0.00% 3.03%	20	2	0	1	0	0	0	_		12
(5V22) (678) Southern Arizona HCS	44,370				5.97%	36,142	2,669	2,911	1,724	· ·	185				
(5V22) (678) Tucson, AZ	33,030		92.94%		7.06%	26,316	1,998	2,383		548					
(5V22) (678GA) Sierra Vista, AZ	1,965		96.54%		3.46%	1,671	137	89		16		0			
(5V22) (678GB) Yuma, AZ	2,052		99.27%			1,882	105	50		0	0	1	2.13		
(5V22) (678GC) Casa Grande, AZ	2,151		97.58%	52	2.42%	1,903	104	92	35	12	3	2	1.73	7.03	6.1
(5V22) (678GD) Safford, AZ	289	281	97.23%	8	2.77%	239	25	17	5	1	2	0	3.19	5.62	11.15
(5V22) (678GE) Green Valley, AZ	374	373	99.73%	1	0.27%	336	20	17	1	0	0	0	2.86	2.75	3.25
(5V22) (678GF) Northwest Tucson, AZ	2,538	2,396	94.41%	142	5.59%	2,082	154	160	95	22	9	16	8.41	7.64	4.33
(5V22) (678GG) Southeast Tucson, AZ	1,959	1,930	98.52%	29	1.48%	1,701	126	103	21	3	2	3	6.39	3.73	1.35
(5V22) (678MA) IDES Davis-Monthan AFB	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0		0	0
(5V22) (678MB) IDES Fort Huachuca	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0		0	
(5V22) (600) Long Beach, CA HCS	58,874		93.63%			48,983		3,250							
(5V22) (600) Long Beach, CA	50,289		93.28%		6.72%	41,644	2,451	2,817		686					
(5V22) (600GA) Anaheim, CA	1,353				6.87%	1,081	92	87				2			
(5V22) (600GB) Santa Ana, CA	3,248				5.20%	2,714	156	209		42	9	10			
(5V22) (600GC) Cabrillo, CA (5V22) (600GD) Santa Fe Springs, CA	1,140 1,277				0.09% 3.05%	1,133 1,119	66	53		3	0	0 2			3.26
(5V22) (600GB) Salita Pe Spilligs, CA	1,567				4.40%	1,119	124	82		4	2	2			
(5V22) (605) Loma Linda, CA HCS	55,692					44,422				1	253				
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	24,451		91.55%		8.45%	18,844	1,487	2,053		489		136			
(5V22) (605BZ) Loma Linda, CA	21,805				7.07%	17,192	1,417	1,655		224		33			
(5V22) (605GA) Victorville, CA	1,614				1.55%	1,471	55	63		3	0	1	0.98		
(5V22) (605GB) Murrieta, CA	2,336	2,270	97.17%	66	2.83%	2,118	88	64	51	13	0	2	1.54	9.01	7.81
(5V22) (605GC) Palm Desert, CA	2,521	2,500	99.17%	21	0.83%	2,306	94	100	20	1	0	0	0.57	3	4.67
(5V22) (605GD) Corona, CA	953	926	97.17%	27	2.83%	784	72	70	24	2	1	0	1.57	0.55	12.27
(5V22) (605GE) Rancho Cucamonga, CA	1,952	1,890	96.82%	62	3.18%	1,649	116	125	48	6	4	4	3.24	7.63	7.43
(5V22) (605QA) Blythe, CA	60	60	100.00%	0	0.00%	58	2	0	0	0	0	0	0.26	0	1.26
(5V22) (664) San Diego, CA HCS	61,130	59,425	97.21%	1,705	2.79%	55,382	1,822	2,221	1,187	402	68	48	1.13	5.03	3.17
(5V22) (664) San Diego, CA	36,511		97.08%	1,065	2.92%	33,545	975	926	660	320	58	27	0.86	4.66	1.86
(5V22) (6649AA) San Diego, CA - CLC	19		68.42%		31.58%	8	0	5		0	0	0		17.42	
(5V22) (664BU) San Diego, CA - VADOM	84		100.00%			84	0	0		0	0	0			
(5V22) (664BY) Mission Valley, CA	11,283				2.96%	9,630	430	889		50	2	6	1.08		
(5V22) (664GA) Imperial Valley, CA	577				4.85%	506	21	22		3	0	0	-		
(5V22) (664GB) Oceanside, CA	8,547				2.45%	7,839	244	255		17		11	0.9		
(5V22) (664GC) Chula Vista, CA	2,021	1,976	97.77%	45	2.23%	1,828	69	79	33	10	0	2	0.77	6.77	6.58

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
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(5V22) (664GD) Escondido, CA	1,626	1,609	98.95%	17	1.05%	1,482	83	44	13	2	0	2	3.38	9.2	1.82
(5V22) (664QA) Rio, CA	462	461	99.78%	1	0.22%	460	0	1	1	0	0	0			0.23
(5V22) (691) Greater Los Angeles, CA HCS	66,309	61,365	92.54%	4,944	7.46%	52,947	3,744	4,674	3,458	1,031	253	202	5.44	10.13	6.05
(5V22) (691) West Los Angeles, CA	30,009	27,522	91.71%	2,487	8.29%	23,804	1,610	2,108	1,769	495	135	88	5.4	10.39	3.37
(5V22) (691A4) Sepulveda, CA	15,071	13,735	91.14%	1,336	8.86%	11,370	1,059	1,306	794	376	80	86	4.37	11.95	14.82
(5V22) (691GB) Santa Barbara, CA	848	832	98.11%	16	1.89%	748	32	52	16	0	0	0	2.49	4.83	2.86
(5V22) (691GC) Gardena, CA	870	868	99.77%	2	0.23%	864	2	2	2	0	0	0	0.12	0.88	0.12
(5V22) (691GD) Bakersfield, CA	3,727	3,617	97.05%	110	2.95%	3,154	193	270	85	17	3	5	5.31	5.07	4.47
(5V22) (691GE) Los Angeles-East Temple, CA	7,948	7,511	94.50%	437	5.50%	6,902	323	286	344	72	18	3	5.52	5.63	8.06
(5V22) (691GF) East Los Angeles, CA	1,036	1,029	99.32%	7	0.68%	994	16	19	7	0	0	0	0.87	9.8	1.7
(5V22) (691GG) Antelope Valley, CA	983	941	95.73%	42	4.27%	761	73	107	40	1	0	1	7.83	8.39	0.33
(5V22) (691GK) San Luis Obispo, CA	1,185	1,138	96.03%	47	3.97%	909	111	118	37	4	2	4	4.09	11.65	8.43
(5V22) (691GL) Santa Maria, CA	2,535	2,326	91.76%	209	8.24%	1,871	219	236			15	15	7.71	12.94	11.04
(5V22) (691GM) Oxnard, CA	2,097					1,570	106	170				0	1 11 11		2.52
(3V23) (437) Fargo, ND HCS	19,018					16,821	714								
(3V23) (437) Fargo, ND	12,433				4.30%	10,796	519								3.1
(3V23) (437GA) Grafton, ND	298			4	1.34%	278	6	10		0	0	0	0		2.39
(3V23) (437GB) Bismarck, ND	1,692			21	1.24%	1,590	36	45		3	0	1	1.07		2.95
(3V23) (437GC) Fergus Falls, MN	465	460		5		439	10	11	4	1	0	0	1.54		1.08
(3V23) (437GD) Minot, ND	914	901	98.58%	13		836	34	31		3	0	2	-		3.92
(3V23) (437GE) Bemidji, MN	1,135	-		36	-	994	49				0	2			3.3
(3V23) (437GF) Williston, ND	447			7	1.57%	418	12			0	0	0	1.97		
(3V23) (437GI) Grand Forks, ND	855			40		749	28	38	31	7	1	1	5.45	4.17	2.64
(3V23) (437GJ) Dickinson, ND	294			8	2.72%	260	9	17	4	3	0	1	5.11		2.44
(3V23) (437GK) Jamestown, ND	276		99.64%		0.36%	265	6	4	1	0	0	0	0.0.		3.65
(3V23) (437GL) Devils Lake, ND	209				0.96%	196	5		_	0	0	0			3.23
(3V23) (438) Sioux Falls, SD HCS	17,623					14,814	953								
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	13,604		95.12%			11,339	760	841			41	44			2.63
(3V23) (438GA) Spirit Lake, IA	846				2.36%	727	47	52			1	2	7111		5.34
(3V23) (438GC) Sioux City, IA	1,421		95.85%			1,237	63	62			2	36			7.36
(3V23) (438GD) Aberdeen, SD	737					626	31	52			0	0			3.17
(3V23) (438GE) Wagner, SD	175		92.57%			147	8	1	11		0	0			8.11
(3V23) (438GF) Watertown, SD (3V23) (568) Black Hills, SD HCS	840			13		738 10,228	724	45 971			0	0			5.09
	12,682						734			-					
(3V23) (568) Fort Meade, SD (3V23) (568A4) Hot Springs, SD	6,720 3,168					5,255 2,589	434 158	584 271		71		5			1.89 4.81
(3V23) (568GA) Rapid City, SD	2,033					1,713	95				11	_			
(3V23) (568GB) Pierre, SD	174		99.43%		0.57%	1,713	14	3			0	1	1.96		
(3V23) (568HA) Newcastle, WY	13		92.31%		7.69%	9	0	3			1	0			10.55
(3V23) (568HB) Gordon, NE	16		100.00%			15	0	1	0		1	0			0.0
(3V23) (568HF) Pine Ridge, SD	17		82.35%		17.65%	9	4	1	2		0	1	22.14		7
(3V23) (568HH) Scottsbluff, NE	403		95.78%			350	24	12		6	1	1	6.43		1.12
(3V23) (568HJ) Mission, SD	28		100.00%			28	0	0		0	0	0			
(3V23) (568HP) Winner, SD	110		100.00%			104	5	1	0	0	0	0	-		0
(3V23) (618) Minneapolis, MN HCS	61,022		95.58%			50,878	3,346	4,099	1,980	409	148	162			2.54
(3V23) (618) Minneapolis, MN	43,920				4.42%	36,251	2,556	3,172		292					
(3V23) (618BY) Twin Ports, WI	3,332					2,720	141	146		76					7
(3V23) (618GA) St. James, MN	220		97.73%			206	5		2	2	0	1	4.89		0.67
(3V23) (618GB) Hibbing, MN	773					711	38	16	7		0	0			2.94
(3V23) (618GD) Maplewood, MN	2,369		97.72%		2.28%	2,043	118			0	1	0			0.77
(3V23) (618GE) Chippewa Valley, WI	1,598	-			2.75%	1,367	77	110		2	0	1	3.79		1.79
(3V23) (618GG) Rochester, MN	1,326		93.74%			1,124	46	73		14	1	0	-		3.24
(3V23) (618GH) Hayward, WI	236		97.88%			203	14				3	0			
											1				

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			Less 3												
(3V23) (618GI) Northwest Metro, MN	3,243	3,091	95.31%	152	4.69%	2,652	197	242	143	7	0	2	6.19	5.18	4.76
(3V23) (618GJ) Shakopee, MN	780	761	97.56%	19	2.44%	706	32	23	14	4	0	1	2.2	9.19	2.63
(3V23) (618GK) Albert Lea, MN	526	518	98.48%	8	1.52%	464	31	23	5	3	0	0	2.59	5.66	4.88
(3V23) (618GL) Minneapolis-Harmon Place, MN	731	731	100.00%	0	0.00%	724	2	5	0	0	0	0	0		
(3V23) (618GM) Rice Lake, WI	679	663	97.64%	16	2.36%	595	42	26	12	2	1	1	3.55	2.44	5.35
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	798	760	95.24%	38	4.76%	702	28	30	30	6	0	2	6.32	4.36	2.06
(3V23) (618QA) Fort Snelling, MN	384	384	100.00%	0	0.00%	311	17	56	0	0	0	0		4.47	
(3V23) (618QB) Ely, MN	107	106	99.07%	1	0.93%	99	2	5	1	0	0	0	2.14		2.64
(3V23) (636A6) Central Iowa HCS	22,061	20,579	93.28%	1,482	6.72%	17,790	1,240	1,549	980	309	86	107	8.71	9.96	6
(3V23) (6369AD) Des Moines, IA - CLC	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V23) (636A6) Des Moines, IA	16,398	15,181	92.58%	1,217	7.42%	12,852	1,023	1,306	811	257	69	80	9.02	10	7.55
(3V23) (636BU) Des Moines, IA - VADOM	1,055	1,055	100.00%	0	0.00%	1,054	0	1	0	0	0	0		0.34	
(3V23) (636GC) Mason City, IA	1,266	1,126	88.94%	140	11.06%	971	61	94	90	29	10	11	11.17	15.6	5.47
(3V23) (636GD) Marshalltown, IA	455	436	95.82%	19	4.18%	348	50	38	10	3	0	6	17.44	9.48	2.96
(3V23) (636GK) Fort Dodge, IA	890	837	94.04%	53	5.96%	764	37	36	36	12	0	5	7.63	4.25	0
(3V23) (636GM) Carroll, IA	467	460	98.50%	7	1.50%	424	18	18	5	1	1	0	2.87	1.64	0.86
(3V23) (636GR) Knoxville, IA	1,084	1,047	96.59%	37	3.41%	968	36	43	19	7	6	5	4.8	9.2	1.44
(3V23) (636GX) Fort Dodge North, IA	220	213	96.82%	7	3.18%	192	11	10	7	0	0	0			3
(3V23) (636QB) Des Moines-Center Street, IA	225	223	99.11%	2	0.89%	216	4	3	2	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	23,618	22,134	93.72%	1,484	6.28%	19,025	1,514	1,595	1,097	205	72	110	6.82	9.58	3.67
(3V23) (636A8) Iowa City, IA	11,296	10,256	90.79%	1,040	9.21%	8,492	777	987	797	144	46	53	6.93	10.48	8.38
(3V23) (636GF) Quad Cities, IA	1,908	1,832	96.02%	76	3.98%	1,618	101	113	55	9	7	5	5.41	11.53	2.2
(3V23) (636GG) Quincy, IL	951	942	99.05%	9	0.95%	776	107	59	8	0	0	1	4.94	1.73	6.01
(3V23) (636GH) Waterloo, IA	1,129	1,037	91.85%	92	8.15%	912	68	57	44	9	4	35	20.11	7.81	5.09
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,245	1,201	96.47%	44	3.53%	1,113	51	37	25	10	3	6	7.12	1.76	4.04
(3V23) (636GJ) Dubuque, IA	781	769	98.46%	12	1.54%	631	71	67	12	0	0	0	5.93	0.3	3.42
(3V23) (636GN) Cedar Rapids, IA	1,353	1,297	95.86%	56	4.14%	1,150	68	79	42	12	2	0	6.06	3.97	3.8
(3V23) (636GS) Ottumwa, IA	690	678	98.26%	12	1.74%	606	47	25	10	2	0	0	4.35	2.57	1.84
(3V23) (636GT) Sterling, IL	709	701	98.87%	8	1.13%	608	56	37	5	0	2	1	2.96	4.77	5.63
(3V23) (636GU) Decorah, IA	414	410	99.03%	4	0.97%	364	29	17	4	0	0	0	2.7	3.76	3.68
(3V23) (636GW) Coralville, IA	1,956	1,908	97.55%	48	2.45%	1,801	55	52	45	2	0	1	3.98	0.47	2.28
(3V23) (636QC) Linn County, IA	67	67	100.00%	0	0.00%	63	1	3	0	0	0	0			1.19
(3V23) (636QG) Iowa City, IA - Mobile	53	45	84.91%	8	15.09%	38	7	0	7	0	0	1		11.51	
(3V23) (636QI) Davenport, IA	395	393	99.49%	2	0.51%	363	23	7	1	1	0	0			3.62
(3V23) (636QJ) Iowa City-South Clinton Street, IA	671	598	89.12%	73	10.88%	490	53	55	42	16	8	7		13.58	3.15
(3V23) (636) Nebraska-W Iowa HCS	42,824	41,169	96.14%	1,655	3.86%	36,897	2,103	2,169	1,152	315	100	88	4.1	6.8	4.45
(3V23) (636) Omaha, NE	21,099	20,047	95.01%	1,052	4.99%	17,755	1,102	1,190	677	256	74	45	2.78	7.34	6.39
(3V23) (636A4) Grand Island, NE	7,335	7,221	98.45%	114	1.55%	6,583	359	279	92	8	6	8	3.16	4.27	1.51
(3V23) (636A5) Lincoln, NE	8,123	7,794	95.95%	329	4.05%	6,920	407	467	259	34	14	22	7.49	6.72	3.91
(3V23) (636BW) Grand Island, NE - VADOM	636	636	100.00%	0	0.00%	636	0	0	0	0	0	0			0.38
(3V23) (636BX) Omaha, NE - VADOM	545	545	100.00%	0	0.00%	537	6	2	0	0	0	0			
(3V23) (636GA) Norfolk, NE	921	914	99.24%	7	0.76%	846	46	22	4	1	0	2	1.29	4.49	3.63
(3V23) (636GB) North Platte, NE	955	918	96.13%	37	3.87%	810	51	57	32	4	0	1	5.13	6.65	2.85
(3V23) (636GL) Bellevue, NE	1,423	1,317	92.55%	106	7.45%	1,118	84	115	80	10	6	10	6.9	12.9	1.64
(3V23) (636GP) Shenandoah, IA	451	444	98.45%	7	1.55%	397	26	21	5	2	0	0	3.15	4.39	2.1
(3V23) (636GQ) Holdrege, NE	489	486	99.39%	3	0.61%	448	22	16	3	0	0	0	1.19	4.38	1.08
(3V23) (636GV) ONeill, NE (ONeill)	57	57	100.00%	0	0.00%	57	0	0	0	0	0	0	0.09		0
(3V23) (636QA) Omaha-Dorcas Street, NE	790	790	100.00%	0	0.00%	790	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	35,179	33,468	95.14%	1,711	4.86%	29,887	1,621	1,960	1,359	250	86	16	4.31	9.78	4.87
(3V23) (656) St. Cloud, MN	30,258	28,778	95.11%	1,480	4.89%	25,783	1,335	1,660	1,176	207	82	15	4.03	10.05	4.69
(3V23) (656GA) Brainerd, MN	2,963	2,824	95.31%	139	4.69%	2,418	194	212	110	28	1	0	4.63	7	7.24
(3V23) (656GB) Montevideo, MN	751	680	90.55%	71	9.45%	583	51	46	54	14	3	0	9.01	22.72	6.34
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,207	1,186	98.26%	21	1.74%	1,103	41	42	19	1	0	1	2.24	7.22	2.86
·						1									

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

## **FOOTNOTES**

\*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- \* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- \*Completed Appointment: The date an appointment has been completed.

## NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.