Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (402) Togus, ME HCS	27,785	25,883	93.15%	1,902	6.85%	21,970	1,944	1,969	1,349	326	105	122	6.99	8.93	4.74
(1V01) (402) Togus, ME	17,437	16,079	92.21%	1,358	7.79%	13,783	1,158	1,138	1,007	225	56	70	6.83	9.3	1.82
(1V01) (402GA) Caribou, ME	637	603	94.66%	34	5.34%	523	45	35	27	6	0	1	5.46	0	4.85
(1V01) (402GB) Calais, ME	377	375	99.47%	2	0.53%	339	24	12	1	1	0	0	2.85	0.2	0.18
(1V01) (402GC) Rumford, ME	346	336	97.11%	10	2.89%	296	24	16	5	2	1	2	7.02	0	6.05
(1V01) (402GD) Saco, ME	1,070			65	6.07%	823	85			20	13		8.65	6.98	
(1V01) (402GE) Lewiston, ME	2,063			108	5.24%	1,573	174			15	7	9	5.71	10.41	8.36
(1V01) (402GF) Lincoln, ME	264			13	4.92%	209	15			0	1	0	7.12	0	
(1V01) (402HB) Bangor, ME	3,951			217	5.49%	3,117	302			43	19		9.63	5.58	
(1V01) (402HC) Portland, ME	1,559			82	5.26%	1,251	113			11	7	7	5.11	14.53	5.31
(1V01) (402HL) Bingham, ME - Mobile	52			12		34	1		7	3	1	1	18.02		
(1V01) (402QA) Fort Kent, ME	27		96.30%	1	3.70%	20	3		1	0	0		6		
(1V01) (402QB) Houlton, ME	2		100.00%	0	0.00%	2			,	0	0		3.5	40.40	0.00
(1V01) (405) White River Junction, VT HCS	18,817 12,960			1,319 1,003	7.01% 7.74%	15,452 10,496	974 709			293 256	133 107		5.46 6.72	12.48 12.13	
(1V01) (405) White River Junction, VT (1V01) (405GA) Bennington, VT	12,960			1,003	1.12%	739	709			256	107		2.68	3.04	
(1V01) (405GC) Brattleboro, VT	470			20	4.26%	415	21			3	1	1	3.48	6.6	
(1V01) (405GC) Brattlebolo, V1	2,358			187	7.93%	1,945	93			27	18	28	6.96	16.52	
(1V01) (405HC) Littleton, NH	1,067			69	6.47%	860	62			2	2		4.17	14.62	
(1V01) (405HE) Keene, NH	256			5	1.95%	228	13			0	2		2.19	17.83	
(1V01) (405HF) Rutland, VT	638			15		546	39		-	1	1	4	2.14	20.86	
(1V01) (405QB) Newport, VT	262		95.80%	11		223	11			2	2	2	7.44	3.92	
(1V01) (518) Bedford, MA HCS	11,497			773						142	_				
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	10,050			690	6.87%	8,099	554			125	40		6.09	11.78	
(1V01) (518GA) Lynn, MA	546			19		444	45			4	1	0	4.32	3.61	6.15
(1V01) (518GB) Haverhill, MA	618	575	93.04%	43	6.96%	483	50	42	2 32	6	2	. 3		14.63	3.2
(1V01) (518GE) Gloucester, MA	283	262	92.58%	21			17			7	0	0	9.16	8.09	
(1V01) (523) Boston, MA HCS	44,295	41,905	94.60%	2,390	5.40%	35,951	2,892	3,062	2 1,607	364	146	273	6.69	9.7	3.35
(1V01) (523) Jamaica Plain, MA	19,128	18,035	94.29%	1,093	5.71%	15,249	1,364	1,422	2 724	161	64	144	5.54	9.27	2.65
(1V01) (523A4) West Roxbury, MA	7,472	6,893	92.25%	579	7.75%	5,807	527	559	398	78	39	64	11.19	10.9	4.58
(1V01) (523A5) Brockton, MA	11,483	10,975	95.58%	508	4.42%	9,588	670	717	349	89	34	. 36	6.33	9.48	3.25
(1V01) (523BY) Lowell, MA	2,297	2,155	93.82%	142	6.18%	1,822	157	176	89	23	8	22	4.98	11.04	4.75
(1V01) (523BZ) Causeway, MA	2,833	2,801	98.87%	32	1.13%	2,666	74	61	15	9	1	7	6.06	6.23	3.86
(1V01) (523GA) Framingham, MA	437	422	96.57%	15	3.43%	322	52	. 48	13	2	0	0	5.46	6.79	6.89
(1V01) (523GC) Quincy, MA	280	275	98.21%	5	1.79%	239	12	24	4	1	0	0	3.13	13	
(1V01) (523GD) Plymouth, MA	351	335	95.44%	16	4.56%	244	36	55	15	1	0	0	8.06	14.55	
(1V01) (523MA) IDES Hanscom AFB	14	14	100.00%	0	0.00%	14	0	(0	0	0	0		1.7	2
(1V01) (608) Manchester, NH HCS	18,137	16,736		1,401	7.72%						117	101	5.87	11.32	4.78
(1V01) (608) Manchester, NH	16,011			1,238	7.73%		-			262	111		4.43	11.19	
(1V01) (608GA) Portsmouth, NH	545		94.50%	30			62			2	1	3	9.2	8.27	
(1V01) (608GC) Somersworth, NH	780			100		506	75			15	4	4	12.38	26.72	
(1V01) (608GD) Conway, NH	294		96.94%	9			17			0	0	0	3.35	13.67	
(1V01) (608HA) Tilton, NH	507			24			29			2	1	1	6.62	2.33	
(1V01) (631) Central Western Massachusetts HCS (1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	21,554 9,206		94.31% 94.44%	1,226 512			1,276 541			96	108 45		6.66 6.46	8.6 8.6	
(1V01) (631BY) Springfield, MA	4,345	4,139	95.26%	206	4.74%	3,722	228	189	128	46	14	. 18	6.52	5.53	7.5
(1V01) (631GC) Pittsfield, MA	608			31	5.10%	521	35			10	3	2	7.66	5.18	
(1V01) (631GD) Greenfield, MA	794			59			46	42	2 46	6	4	. 3	5.69	2.17	
(1V01) (631GE) Worcester, MA	2,099			74		1,757	149			14	4	. 12	6.14	4.84	
(1V01) (631GF) Fitchburg, MA	1,001		94.81%	52		853	62			9	3	8	9.4	0	
(1V01) (631PA) 631PA	7		85.71%	1	14.29%	5			0	0	1	0			
(1V01) (631QA) Plantation Street, MA	2,138	2,010	94.01%	128	5.99%	1,787	109	114	1 66	12	24	. 26		9.61	

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(1V01) (631QB) Lake Avenue, MA	1,356	1,193	87.98%	163	12.02%	1,001	106	86	94	30	10	29		14.96	16.93
(1V01) (650) Providence, RI HCS	31,248	29,990	95.97%	1,258	4.03%	25,725	2,023	2,242	835	264	97	62	5.9	6.45	3.85
(1V01) (650) Providence, RI	22,410	21,506	95.97%	904	4.03%	18,639	1,348	1,519	580	201	70	53	6.39	7.42	3.44
(1V01) (650GA) New Bedford, MA	1,857	1,712	92.19%	145	7.81%	1,460	119	133	98	31	13	3	5.47	7.85	10.24
(1V01) (650GB) Hyannis, MA	1,250	1,173	93.84%	77	6.16%	1,016	71	86	47	12	12	6	4.91	11.46	3.01
(1V01) (650GD) Middletown, RI	612	603	98.53%	9	1.47%	551	20	32	7	2	0	0	3.37	5.54	1.59
(1V01) (650QA) Eagle Square, RI	4,894	4,773	97.53%	121	2.47%	3,852	449	472	101	18	2	0		4.86	2.52
(1V01) (650QB) Eagle Street, RI	225	223	99.11%	2	0.89%	207	16	0	2	0	0	0		2.2	
(1V01) (689) Connecticut HCS	49,581	47,972	96.75%	1,609	3.25%	42,305	2,580	3,087	1,338	175	44	52	3.86	6.35	3.79
(1V01) (689) West Haven, CT	26,058	25,186	96.65%	872	3.35%	21,713	1,544	1,929	741	86	19	26	4.11	6.25	2.98
(1V01) (689A4) Newington, CT	15,999	15,326	95.79%	673	4.21%	13,425	858	1,043	550	81	21	21	2.79	6.54	4.53
(1V01) (689GA) Waterbury, CT	619	614	99.19%	5	0.81%	587	15	12	4	1	0	0	1.13	0	2.41
(1V01) (689GB) Stamford, CT	438	433	98.86%	5	1.14%	414	6	13	4	0	1	0	1.16	0	4.45
(1V01) (689GC) Willimantic, CT	568	558	98.24%	10	1.76%	512	31	15	8	1	1	0	2.27	5.6	5.1
(1V01) (689GD) Winsted, CT	402	401	99.75%	1	0.25%	380	15	6	0	0	0	1	27.69	0	0.98
(1V01) (689GE) Danbury, CT	510	499	97.84%	11	2.16%	451	28	20	6	3	1	1	3.27	0	5.93
(1V01) (689HC) New London, CT (John J. McGuirk)	1,444	1,413	97.85%	31	2.15%	1,309	58	46	24	3	1	3	2.65	0	6.77
(1V01) (689QA) Errera, CT	3,543	3,542	99.97%	1	0.03%	3,514	25	3	1	0	0	0	1.37	0	2.71
(1V02) (528A8) Albany, NY HCS	22,369	21,349	95.44%	1,020	4.56%	19,008	1,147	1,194	620	191	92	117	4.5	6.72	6.11
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	18,071	17,161	94.96%	910	5.04%	15,248	895	1,018	555	174	84	97	5.32	6.75	6.37
(1V02) (528G2) Westport, NY	207	207	100.00%	0	0.00%	196	4	7	0	0	0	0	1.33	0	0.15
(1V02) (528G3) Bainbridge, NY	250	242	96.80%	8	3.20%	229	3	10	5	1	1	1	3.25	4.38	5.51
(1V02) (528G6) Fonda, NY	337	322	95.55%	15	4.45%	300	12	10	8	5	1	1	4.03	2.5	5.71
(1V02) (528G7) Catskill, NY	363	359	98.90%	4	1.10%	313	23	23	3	0	0	1	3.05	1.93	7.52
(1V02) (528GT) Glens Falls, NY	659	633	96.05%	26	3.95%	575	27	31	11	6	1	8	7.57	8.3	4.71
(1V02) (528GV) Plattsburgh, NY	621	610	98.23%	11	1.77%	513	67	30	6	1	1	3	4.12	15.6	6.7
(1V02) (528GW) Schenectady, NY	424	416	98.11%	8	1.89%	372	29	15	5	2	1	0	2.84	2.1	6.07
(1V02) (528GX) Troy, NY	264	262	99.24%	2	0.76%	225	28	9	1	0	0	1	3.16	0.33	5.75
(1V02) (528GY) Clifton Park, NY	401	377	94.01%	24	5.99%	325	26	26	17	1	2	4	7.82	9.88	8.64
(1V02) (528GZ) Kingston, NY	546	535	97.99%	11	2.01%	501	25	9	8	1	1	1	1.11	0.29	4.78
(1V02) (528QK) Saranac Lake, NY	226	225	99.56%	1	0.44%	211	8	6	1	0	0	0	1.08	4.2	1.69
(1V02) (528A6) Bath, NY HCS	14,500	14,097	97.22%	403	2.78%	12,914	554	629	358	27	9	9	4.47	8.19	0.96
(1V02) (528A6) Bath, NY	12,978	12,644	97.43%	334	2.57%	11,662	476	506	298	21	8	7	3.81	8.14	1.1
(1V02) (528G4) Elmira, NY	799	788	98.62%	11	1.38%	697	43	48	9	1	0	1	2.36	7.17	0.67
(1V02) (528G8) Wellsville, NY	413	391	94.67%	22		331	21	39	18	2	1	1	5.12		0.37
(1V02) (528QE) Coudersport, PA	90		86.67%		13.33%	65	5	8	11	1	0	0	8.73		
(1V02) (528QF) Wellsboro, PA	220		89.09%		10.91%	159	9	28		2		0	9.2		
(1V02) (528) Western New York HCS	33,824					29,222	1,778			141	51	60			
(1V02) (528) Buffalo, NY	25,318		96.18%	967		21,330	1,493			128	44	49			
(1V02) (528A4) Batavia, NY	3,215					2,920	137	107	38	8	4	1	2	4.17	3.31
(1V02) (528GB) Jamestown, NY	705		98.72%	9		659	28		6	1	1	1	1.73		2.37
(1V02) (528GC) Dunkirk, NY	573		99.30%	4	011 070	543	17		3	0	0	1	2.51	0	
(1V02) (528GD) Niagara Falls, NY	399		97.49%	10		339	32	18	9	1	0	0	4.42		3.52
(1V02) (528GK) Lockport, NY	404		98.76%	5		388	6	5	4	0	0	1	2.39		
(1V02) (528GQ) Lackawanna, NY	863		97.33%	23		775	41	24		3		5	4.2		
(1V02) (528GR) Olean, NY	685		97.96%	14		611	21	39		0		2	3.73	2.53	2.21
(1V02) (528QA) Buffalo Main Street, NY	1,166		100.00%	0		1,165	1	0	0	0		0			
(1V02) (528QB) Packard, NY	496		100.00%	0		492	2		0	0		0	1.66		
(1V02) (528A5) Canandaigua, NY HCS	13,736			ļ		11,141	857			116	23	11			5.43
(1V02) (528A5) Canandaigua, NY	6,068			262		5,088	329	389	205	45	9	3	2.78		
(1V02) (528GE) Rochester, NY	5,509			210		4,386	429	484	167	30	6	7	3.78		6.87
(1V02) (528QC) Clinton Crossings, NY	2,148	1,920	89.39%	228	10.61%	1,656	99	165	178	41	8	1		8.77	
(1V02) (528QD) Mount Hope, NY	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			

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Measured from Preferred Date For the Reporting Period Ending: September 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(1V02) (528A7) Syracuse, NY HCS	35,126	33,376	95.02%	1,750	4.98%	29,405	1,973	1,998	1,101	358	183	108	2.6	8.31	4.72
(1V02) (528A7) Syracuse, NY	18,636	17,402	93.38%	1,234	6.62%	14,903	1,191	1,308	794	253	128	59	3.3	8.26	3.97
(1V02) (528G5) Auburn, NY	537	510	94.97%	27	5.03%	400	59	51	22	4	0	1	6.75	5.42	7.93
(1V02) (528G9) Tompkins County, NY	714	701	98.18%	13	1.82%	635	36	30	8	1	0	4	1.76	26.45	5.21
(1V02) (528GL) Massena, NY	961	948	98.65%	13		825	76	47	11	0	0	2	2.64	6.16	
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	4,002	3,881		121	3.02%	3,511	223			33	6	14	-	7.31	
(1V02) (528GN) Binghamton, NY	2,654	2,579		75		2,358	125			14	14	5	1.36	6.54	
(1V02) (528GO) Watertown, NY	1,527	1,504		23			59			2	1	4	1.23	10.49	
(1V02) (528GP) Oswego, NY	602			9	1.50%		25			1	0	0	1.31	7.43	
(1V02) (528MA) Watertown DES	5		100.00%	0			1	0		0	0	0		1.8	
(1V02) (528QG) Erie West, NY	2,925		97.26%	80			89			18	6	0		1.07	3.83
(1V02) (528QH) South Salina, NY	621 804		100.00%	0	0.00% 17.54%	610	51			0	0			16.77	0
(1V02) (528QI) Erie East, NY				141		526	29	86 49		30	28			2.73	
(1V02) (528QN) Watertown 2, NY (1V02) (526) Bronx, NY HCS	1,138 22,817		98.77% 96.67%	759							36			5.91	
(1V02) (526) Bronx, NY (James J. Peters)	22,162		96.64%	739			898			103	35			5.89	
(1V02) (526GA) White Plains, NY	306			7 7	2.29%		12		5	102	1	0		1.67	
(1V02) (526GB) Yonkers, NY	244			3	1.23%		16		3	0	0	0	2.38	18.57	
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonar Jr.)				4	3.81%		6	6	4	0	0	0	4.34	10	
(1V02) (561) New Jersey HCS	41,758	39,328	94.18%	2,430	5.82%	34,553	2,190	2,585	1,776	355	160	139	3.77	10.32	3.95
(1V02) (561) East Orange, NJ	21,348	19,817	92.83%	1,531	7.17%	17,231	1,176	1,410	1,104	215	120	92	4.27	10.88	5.63
(1V02) (561A4) Lyons, NJ	8,239	7,826	94.99%	413	5.01%	6,804	411	611	325	51	14	23	2.4	10.18	3.11
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,811	5,496	94.58%	315	5.42%	4,785	367	344	221	63	19	12	5.2	9.12	2.5
(1V02) (561GA) Hamilton, NJ	613	582	94.94%	31	5.06%	482	47	53	20	4	3	4	7.9	11.95	9.79
(1V02) (561GB) Elizabeth, NJ	246	246	100.00%	0	0.00%	233	7	6	0	0	0	0	1.15		1.39
(1V02) (561GD) Hackensack, NJ	2,029	2,009	99.01%	20			53	40	15	2	0	3	1.95	4.11	0.92
(1V02) (561GE) Jersey City, NJ	392			1	0.26%		2		1	0	0	0	0.04	9	
(1V02) (561GF) Piscataway, NJ	608			4	0.66%		2		4	0	0	0	0.17	6	
(1V02) (561GH) Morristown, NJ	350		96.57%	12			40			4	1	1	8.19	0	
(1V02) (561GI) Tinton Falls, NJ	1,408			85			57			12	3	4	5.05	4.95	
(1V02) (561GJ) Paterson, NJ	361		95.57%	16			16			4	0	0	2.15	6.22	
(1V02) (561GK) Sussex, NJ	353		99.43%	2			12		2	0	0	0	1.09	8	
(1V02) (620) Hudson Valley, NY HCS	20,891										42	23		5.33	
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	5,149	5,027	97.63%	122	2.37%	4,660	197	170	95	19	4	4	3.51	4.25	1.99
(1V02) (620A4) Castle Point, NY	10,438	10,020	96.00%	418	4.00%	8,881	529	610	311	69	28	10	2.58	5.75	2.78
(1V02) (620BU) Montrose, NY - VADOM	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(1V02) (620GA) New City, NY	1,306	1,283	98.24%	23	1.76%	1,135	95	53	18	3	2	0	2.49	4.77	4.19
(1V02) (620GB) Carmel, NY	701			14			36			2	0	0	1.22	4.27	
(1V02) (620GD) Goshen, NY	1,133		96.73%	37		974	60	62	22	4	5	6	3.99	6.25	
(1V02) (620GE) Port Jervis, NY	886			13			55			2	0	1	3.17	4.78	
(1V02) (620GF) Monticello, NY	600		97.50%	15			29			2	1	0	1.16	6.85	
(1V02) (620GG) Poughkeepsie, NY	487		93.02%	34	6.98%		28		31	1	1	1	10.47	3.84	
(1V02) (620GH) Eastern Dutchess, NY	157		98.73%	2			6	8	1	0	1	0	1.17	5.98	
(1V02) (620MA) IDES West Point	2		100.00%	0	0.00%		0	0	0	0	0	0		0	
(1V02) (620QA) Montrose 1, NY - Mobile	19		89.47%	1 264			2,064	2,480		175	0	'	9.24	4.54	0.94
(1V02) (630) New York Harbor HCS (1V02) (630) Manhattan, NY	47,198 21,173		97.11% 97.48%	1,364 533			938			1 75	3 7 16			4.54	
(1V02) (630A4) Brooklyn, NY	21,173		96.82%	682			869			70	17			4.12	
(1V02) (630A5) St. Albans, NY	3,308		97.07%	97	2.93%		202			26	17	n	4.12	4.86	
(1V02) (630A5) St. Albans, N1 (1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program	64		100.00%	0			0	0	0	0	0	0	7.12	4.00	0.00
(1V02) (630BV) Brooklyn, NY - VADOM	52	52	100.00%	0	0.00%	52	0	0	0	0	0	0			
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: September 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(1V02) (630GA) Harlem, NY	133	133	100.00%	0	0.00%	133	0	C	0	0	0	0	0.02	0	0
(1V02) (630GB) Staten Island, NY	1,038	986	94.99%	52	5.01%	890	55	41	50	2	0	0	2.86	7.36	3.2
(1V02) (632) Northport, NY HCS	27,075	25,932	95.78%	1,143	4.22%	22,626	1,499	1,807	810	213	74	. 46	5.96	6.78	2.22
(1V02) (632) Northport, NY	22,679	21,657	95.49%	1,022	4.51%	18,812	1,242	1,603	716	196	68	42	8.44	6.81	1.89
(1V02) (632BU) Northport, NY - VADOM	96	96	100.00%	0	0.00%	96	0	C	0	0	0	0			
(1V02) (632GA) East Meadow, NY	1,355	1,321	97.49%	34	2.51%	1,183	77	61	28	5	1	0	3.45	8.58	1.74
(1V02) (632HA) Valley Stream, NY	332	326	98.19%	6	1.81%	301	12	13	3	3	0	0	3.69	0.75	1.18
(1V02) (632HB) Riverhead, NY	1,078	1,046	97.03%	32	2.97%	947	58	41	19	7	3	3	1.98	5.91	1.71
(1V02) (632HC) Bay Shore, NY	442			18	-	378	30			0	0	1	4.68		3.67
(1V02) (632HD) Patchogue, NY	919					785	60			2	2		00		
(1V02) (632QA) Northport 1, NY - Mobile	132		99.24%		0.76%	97	16			0	0	0		5.5	
(1V02) (632QB) Northport 2, NY - Mobile	42		85.71%		1 1120 70	27	4	5	1	0	0	· ·	0.0.	11.05	
(1V04) (460) Wilmington, DE HCS	18,533					15,401	1,136								
(1V04) (460) Wilmington, DE	11,888					9,679	729			127	30				2.74
(1V04) (460GA) Sussex County, DE	1,679					1,441	96			10		4		6.28	4.62
(1V04) (460GC) Kent County, DE (1V04) (460GD) Cape May County, NJ	1,645 381	379	96.35% 99.48%	60	3.65% 0.52%	1,401	19			11	1	0			4.63 2.5
(1V04) (460HE) Atlantic County, NJ	1,438			_		1,235	90			3	1	0		7.58	3.77
(1V04) (460HG) Cumberland County, NJ	1,502					1,296	111			1	0	0			2.45
(1V04) (503) Altoona, PA HCS	17,499					15,067	1,053			40	22				
(1V04) (503) Altoona, PA (James E. Van Zandt)	10,112					8,658	585			24	17			5.33	
(1V04) (503GA) Johnstown, PA	2,425					2,129	128			9	3				
(1V04) (503GB) DuBois, PA	2,187					1,800	199			5	1	1	2.89		4.79
(1V04) (503GC) State College, PA	2,004			23		1,790	97			1	1	0			
(1V04) (503GD) Huntingdon County, PA	374			5		321	28			0	0	0			1.46
(1V04) (503GE) Indiana County, PA	397	394		3		369	16	g	2	1	0	0			1.92
(1V04) (529) Butler, PA HCS	9,734	9,612	98.75%	122	1.25%	8,892	333	387	111	10	0	1	0.48	3.14	3.05
(1V04) (529) Duffy Road, PA (Abie Abraham)	7,144	7,026	98.35%	118	1.65%	6,356	307	363	109	9	0	0	0.44	3.27	3.32
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	847	846	99.88%	1	0.12%	824	10	12	0	0	0	1	1.04	1.29	2.16
(1V04) (529GB) Lawrence County, PA	386	386	100.00%	0	0.00%	379	4	. 3	0	0	0	0	0.4	1.75	0.96
(1V04) (529GC) Armstrong County, PA	444	443	99.77%	1	0.23%	438	4	1	0	1	0	0	0.1	2.14	0.87
(1V04) (529GD) Clarion County, PA	324	323	99.69%	1	0.31%	313	4	6	5 1	0	0	0	0.66	1.95	4.32
(1V04) (529GF) Cranberry Township, PA	589	588	99.83%	1	0.17%	582	4	. 2	2 1	0	0	0	0.14	1.21	1.26
(1V04) (542) Coatesville, PA HCS	14,752	14,591	98.91%	161	1.09%	13,866	390	335	118	24	10	9	1.98	3.33	2.86
(1V04) (542) Coatesville, PA	12,554	12,400	98.77%	154	1.23%	11,778	325	297	114	22	9	9	2.43	3.34	2.9
(1V04) (542BU) Coatesville, PA - VADOM	733	733	100.00%	0	0.00%	707	18	8	0	0	0	0			0
(1V04) (542GA) Delaware County, PA	874		99.20%		0.0070	805	38	24	4	2	1	0	1100	0	3.79
(1V04) (542GE) Spring City, PA	591		100.00%		0.0070	576	9		-	0	0		0	1	1.33
(1V04) (562) Erie, PA HCS	13,881					11,927	682								
(1V04) (562) Erie, PA	10,640					9,039	544			81	18				
(1V04) (562GA) Crawford County, PA	962		97.51%			818	53		-	2	4	0	-	7.38	
(1V04) (562GB) Ashtabula County, OH	872					759	45			4	0	3			
(1V04) (562GC) McKean County, PA	259		99.61%		0.39%	248	6			0	0	0	****		
(1V04) (562GD) Venango County, PA	587					551	16			0	0	0			
(1V04) (562GE) Warren County, PA	561		97.68%			512	1.410				21	, , ,	2.1		2.28
(1V04) (595) Lebanon, PA HCS (1V04) (595) Lebanon, PA	29,840 20,073		96.62% 96.34%			25,908 17,334	1,419 921			191 160	23				
(1V04) (595) Lebanon, PA (1V04) (595GA) Cumberland County, PA	3,562		96.55%			3,078	191			160	23				
(1V04) (595GA) Cumberiand County, PA (1V04) (595GC) Lancaster County, PA	1,682					1,545	67			14	1	0			
(1V04) (595GC) Lancaster County, PA (1V04) (595GD) Berks County, PA	1,481		97.77%			1,318	80			6	1	0		3.59	
(1V04) (595GE) York, PA	2,411			82		2,081	117			ρ	1	. 2		3.99	
(1V04) (595GF) Schuylkill County, PA	594		97.31%			517	42			2	0				4.51
(1.10.) (0.000) Condynan County, 171	004	376	57.5170	10	2.0070	017	1		10			'	3.00		

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)			100.00%	0		35	1	1	0	0	0		-		
(1V04) (642) Philadelphia, PA HCS	37,717	35,517	94.17%	2,200			2,063	<u> </u>		443	159				
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	29,744	27,867	93.69%	1,877		24,094	1,660			378	133			9.42	
(1V04) (642GA) Burlington County, NJ	1,986		97.13%	57	-	1,779	87			4	3		4.01	6.99	
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,636			157	5.96%	2,162	172			45	18		2.69	21.19	
(1V04) (642GD) Gloucester County, NJ	2,090	2,009	96.12%	81		1,826	105			14	2	-	3.17	5.73	
(1V04) (642GF) Camden, NJ	473		94.71%	25		398	22			2	3	0	6.11	2.25	
(1V04) (642GH) West Philadelphia, PA	269		98.88%	3		241	17		0 0	0	0	0	3.16		3.54
(1V04) (642QA) Chestnut Street, PA	519		100.00%	0 2 2 2 4	****	519				0		· ·	4.74	0.26	2.07
(1V04) (646) Pittsburgh, PA HCS	38,788		94.02%	2,321		29,932	3,153			255	153 129			9.36	
(1V04) (646) Pittsburgh, PA (1V04) (646A4) Heinz, PA (H. John Heinz III)	23,456 7,217	21,911	93.41%	1,545 473		17,560 5,716	2,034 501			165 48	129		6.42 5.96	9.76 9.13	
(1V04) (646GA) Belmont County, OH	1,957	1,877	95.91%	80		1,621	128			14	0		2.95	8.33	
(1V04) (646GB) Westmoreland County, PA	1,937	1,430	97.15%	42		1,021	120			14	0	2	3.53	6.79	
(1V04) (646GC) Beaver County, PA	1,452			36		1,177	135			5	2		4.18	6.02	
(1V04) (646GD) Washington County, PA	1,761	1,698	96.42%	63		1,431	139			9	4	2	3.04	7.26	
(1V04) (646GE) Fayette County, PA	1,473			82		1,196	87			10	2	2	3.05	10.35	
(1V04) (693) Wilkes-Barre, PA HCS	24,407		96.29%	905			1,328			143	66	30			
(1V04) (693) Wilkes-Barre, PA	17,301	16,596		705		14,588	1,040			123	54		2.22	6.23	
(1V04) (693B4) Allentown, PA	4,372			114	2.61%	3,857	183	218	96	8	7	3	2.47	5.18	5.01
(1V04) (693GA) Sayre, PA	966	917	94.93%	49	5.07%	811	48	58	35	7	5	2	8.06	5.11	1.48
(1V04) (693GB) Williamsport, PA	978	966	98.77%	12	1.23%	892	36	38	10	2	0	0	1.37	3.93	3.11
(1V04) (693GC) Tobyhanna, PA	131	128	97.71%	3	2.29%	118	4	6	3	0	0	0	2.66	1	6.35
(1V04) (693GF) Columbia County, PA	253	250	98.81%	3	1.19%	244	3	3	2	0	0	1	1.16		3.12
(1V04) (693GG) Northampton County, PA	274	257	93.80%	17	6.20%	238	8	11	14	3	0	0	5.77		1.02
(1V04) (693QA) Wayne County, PA	132	130	98.48%	2	1.52%	121	6	3	2	0	0	0	2.02	0	0
(1V05) (540) Clarksburg, WV HCS	18,271	17,556	96.09%	715	3.91%	15,523	1,089	944	468	95	77	75	5.85	6.69	5.23
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	14,994		95.85%	622	4.15%	12,701	893	778	387	85	76	74	7.66	6.67	4.7
(1V05) (540BU) Clarksburg, WV - VADOM	14		100.00%	0		11	3	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	279			9	3.23%	218	28			0	0		5.04		12.12
(1V05) (540GB) Wood County, WV	1,259		95.47%	57		1,031	96			7	0	0	3.69	11.04	
(1V05) (540GC) Braxton County, WV	637	626	98.27%	11		600	17			2	1	1	1.68	8	8.12
(1V05) (540GD) Monongalia County, WV	1,051		98.57%	15		931	49	56	14	1	0		4.71	0	3.55
(1V05) (540HK) Clarksburg, WV - Mobile	37		97.30%	1	2.70%	31	3	2	1	0	0	·	4.47	0	
(1V05) (512) Baltimore, MD HCS	40,489		92.95%	2,854			2,105			582	304	ļ			
(1V05) (512) Baltimore, MD	23,228		89.96%	2,333		17,785	1,338			451	261		5.94	14.3	
(1V05) (512A5) Perry Point, MD	6,458		96.14% 97.63%	249		5,636	340 76			66	16		2.14	14.33 10.22	
(1V05) (512GA) Cambridge, MD (1V05) (512GC) Glen Burnie, MD	1,728 1,517		97.63%	34		1,534 1,323	93			11	2	13	0.93 2.47	6.75	
(1V05) (512GD) Loch Raven, MD	3,300		96.12%	128		2,855	124			16	9		1.79	5.67	4.88
(1V05) (512GE) Pocomoke City, MD	577			4	0.69%	465	36			10	0	0	3.57	0.07	9.11
(1V05) (512GF) Eastern Baltimore County, MD	999			14		910	55			4	1	1	1.81	0	6.15
(1V05) (512GG) Fort Meade, MD	1,372			46		1,234	38			16	10	0	1.92	8.99	
(1V05) (512PA) 512PA	16		100.00%	0		16	0			0	0				
(1V05) (512QA) Baltimore West Fayette Street, MD	1,294		99.61%	5		1,275	5	9	4	0	1	0		8.59	0.46
(1V05) (613) Martinsburg, WV HCS	33,425		94.81%	1,734			1,729	2,020	1,065	330	151	188	3.34	10.15	
(1V05) (613) Martinsburg, WV	24,554	23,134		1,420		20,431	1,221			286	133		2.74	10.48	
(1V05) (613BU) Martinsburg, WV - VADOM	508		99.61%	2		484	14		3 2	0	0				2.06
(1V05) (613GA) Cumberland, MD	1,372			7		1,201	99	65	5 5	1	0	1	3.74	5.61	1.69
(1V05) (613GB) Hagerstown, MD	1,298		94.53%	71	5.47%	1,071	76		50	13	5	3	4.4	19.68	13.24
(1V05) (613GC) Stephens City, VA	1,752	1,666	95.09%	86	4.91%	1,446	103	117	72	9	4	1	4.97	8	9.07
(1V05) (613GD) Franklin, WV	66	65	98.48%	1	1.52%	63	2	0	0	1	0	0	0.24	12	12.8
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Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10			Wait Time in Days 13	in Days 14	
(1V05) (613GE) Petersburg, WV	386	383		3	0.78%		15		_	1	0	-			
(1V05) (613GF) Harrisonburg, VA	1,357	1,330		27	1.99%	1,197	58			8	1	2			5.15
(1V05) (613GG) Fort Detrick, MD	2,132		94.51%	117	5.49%	1,688	141	186		11	8	11	3.59		
(1V05) (688) Washington, DC HCS	45,140			803	1.78%		1,208			133	63		1.11		
(1V05) (688) Washington, DC	38,349			728	1.90%	35,452	1,067	1,102		119	57		1.2		
(1V05) (688GA) Fort Belvoir, VA	2,393			17	0.71%		31			3	1	2		2.89	0.11
(1V05) (688GB) Southeast Washington, DC	233	233	100.00%	0	0.00%	231	0	_		0	0	0	0.37	0	0.26
(1V05) (688GD) Charlotte Hall, MD	1,187	1,182		5	0.42%	1,137	38		·	0	1	0	0.68		0.06
(1V05) (688GE) Southern Prince Georges County, MD	2,102		99.14%	18		2,019	37	28	14	2	1	1	0.71	3.54	0.41
(1V05) (688GF) Montgomery County, MD	800	765	95.62%	35	4.38%	709	22	34	19	9	3	4	1.51	7.59	9.98
(1V05) (688HK) Washington MOC	5	5	100.00%	0	0.00%	4	1	0	0	0	0	0	3.4		
(1V05) (688QA) Franklin Street, DC	71	71	100.00%	0	0.00%	52	12	7	0	0	0	0			4.65
(1V05) (517) Beckley, WV HCS	11,972		95.82%	501	4.18%	10,406	519		364	92	31	14	3.72	7.08	1.08
(1V05) (517) Beckley, WV	10,792	10,306	95.50%	486	4.50%	9,438	394	474	351	92	31	12			
(1V05) (517GB) Greenbrier County, WV	636	635	99.84%	1	0.16%	510	88			0	0	0	4.25		5.41
(1V05) (517QA) Princeton, WV	544	530	97.43%	14	2.57%	458	37			0	0	2	5.32	0	2.25
(1V05) (581) Huntington, WV HCS (1V05) (581) Huntington, WV (Hershel "Woody"	23,739 18,647		95.99% 95.08%	953 917		20,443 15,876	1,222 978			194 189	96 95		2.74 2.95		
Williams)	1,748		98.80%	21	1.20%	1,610	83		14	2	1	4	1.74		6.94
(1V05) (581GA) Prestonsburg, KY	-										1				
(1V05) (581GB) Charleston, WV	2,688		99.63%	10	0.37%	2,334	142			0	0	0	3.62		3.05
(1V05) (581GG) Gallipolis, OH	436			3	0.69%	426	14	_	3	0	0	0	0.62		
(1V05) (581GH) Lenore, WV	210		99.05%	0	0.95%	187	0		0	0	0	0	2.59		
(1V05) (581QA) Huntington Ninth Street, WV (1V06) (558) Durham, NC HCS	44,880			4,491		34,901	2,390		Ů	1,055	419				7.28
(1V06) (558) Durham, NC	26,551	23,802	89.65%	2,749			1,426			599	251	326	4.57		6.07
(1V06) (558GA) Greenville, NC	8,702		86.47%	•	13.53%		438			333	125		7.35		
(1V06) (558GB) Raleigh, NC	2,035			170		1,547	133			47	8	4	8.44		
(1V06) (558GC) Morehead City, NC	1,170		91.88%	95			88			17	9	9	6.72		
(1V06) (558GD) Durham County, NC	1,489			67									· · · · -		
(1V06) (558GE) Hillandale Road, NC	-	_,		10/	4.50%	1.293	68		41	17	8	1			6.08
(/ (/)	1.242	1.204	96.94%		4.50% 3.06%	1,293 1.071	68 70	61	32	17 3	8	1	3.95	20.43	6.08
(1V06) (558GF) Wake County, NC	1,242 2.142			38	3.06%	1,071	70	61 63	32	3	2		3.95	20.43	0
(1V06) (558GF) Wake County, NC (1V06) (558GG) Raleigh-Atlantic Avenue, NC	2,142	2,026	94.58%	38 116	3.06% 5.42%	1,071 1,869	70 62	61 63 95	32 66	3 29	2	8			0 5.78
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	2,142 1,410	2,026 1,336	94.58% 94.75%	38	3.06% 5.42% 5.25%	1,071 1,869 1,144	70	61 63 95 101	32 66 61	3	2	8	6.24	4.86	0 5.78 0.98
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC	2,142 1,410 139	2,026 1,336 134	94.58% 94.75% 96.40%	38 116 74 5	3.06% 5.42% 5.25% 3.60%	1,071 1,869 1,144 102	70 62 91 14	61 63 95 101 18	32 66 61 2	3 29 10 0	2 13 3 0	8 0 3	6.24	4.86 5.94	0 5.78 0.98
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	2,142 1,410	2,026 1,336 134 43,346	94.58% 94.75% 96.40%	38 116	3.06% 5.42% 5.25%	1,071 1,869 1,144 102 37,494	70 62 91	61 63 95 101 18 2,975	32 66 61 2 1,405	3 29 10	13	8 0 3 110	6.24	4.86 5.94 8.92	0 5.78 0.98
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC	2,142 1,410 139 45,354 9,541	2,026 1,336 134 43,346 9,270	94.58% 94.75% 96.40% 95.57% 97.16%	38 116 74 5 2,008	3.06% 5.42% 5.25% 3.60% 4.43% 2.84%	1,071 1,869 1,144 102 37,494	70 62 91 14 2,877	61 63 95 101 18 2,975 443	32 66 61 2 1,405	3 29 10 0 334	2 13 3 0 159	8 0 3 110	5.09 5.24	4.86 5.94 8.92	0 5.78 0.98 3.88 3.76
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS	2,142 1,410 139 45,354	2,026 1,336 134 43,346 9,270 1,655	94.58% 94.75% 96.40% 95.57% 97.16%	38 116 74 5 2,008 271	3.06% 5.42% 5.25% 3.60% 4.43% 2.84%	1,071 1,869 1,144 102 37,494 8,480 1,468	70 62 91 14 2,877 347	61 63 95 101 18 2,975 443	32 66 61 2 1,405 202 58	3 29 10 0 334 29	2 13 3 0 159	8 0 3 110 28	5.09 5.24	4.86 5.94 8.92 8	0 5.78 0.98 3.88 3.76 4.15
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC	2,142 1,410 139 45,354 9,541 1,728	2,026 1,336 134 43,346 9,270 1,655 6,983	94.58% 94.75% 96.40% 95.57% 97.16% 95.78%	38 116 74 5 2,008 271	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22%	1,071 1,869 1,144 102 37,494 8,480 1,468	70 62 91 14 2,877 347	61 63 95 101 18 2,975 443 83	32 66 61 2 1,405 202 58 123	3 29 10 0 334 29	2 13 3 0 159 12	8 0 3 110 28	5.09 5.24 5.16	4.86 5.94 8.92 8	0 5.78 0.98 3.88 3.76 4.15 2.18
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC	2,142 1,410 139 45,354 9,541 1,728 7,170	2,026 1,336 134 43,346 9,270 1,655 6,983 757	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39%	38 116 74 5 2,008 271 73 187	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013	70 62 91 14 2,877 347 104 523	61 63 95 101 18 2,975 443 83 447	32 66 61 2 1,405 202 58 123	3 29 10 0 334 29 11	2 13 3 0 159 12	8 0 3 110 28 0 5	5.09 5.24 5.16 4.92	4.86 5.94 8.92 8 16.11 5.49 18.17	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GD) Hamlet, NC	2,142 1,410 139 45,354 9,541 1,728 7,170	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67%	38 116 74 5 2,008 271 73 187	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657	70 62 91 14 2,877 347 104 523	61 63 95 101 18 2,975 443 83 447 39	32 66 61 2 1,405 202 58 123 17	3 29 10 0 334 29 11 42	2 13 3 0 159 12 4 17	8 0 3 110 28 0 5	5.09 5.24 5.16 4.92 4.67	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5	3.88 3.76 4.15 2.18 2.14 2.53
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GD) Hamlet, NC (1V06) (565GE) Robeson County, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67%	38 116 74 5 2,008 271 73 187 20	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120	70 62 91 14 2,877 347 104 523 61	61 63 95 101 18 2,975 443 83 447 39 22	32 66 61 2 1,405 202 58 123 17 3	3 29 10 0 334 29 11 42 2	2 13 3 0 159 12 4 17 1	8 0 3 110 28 0 5 0	5.09 5.24 5.16 4.92 4.67	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33	3.88 3.76 4.15 2.18 2.14 2.53
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GD) Hamlet, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57%	38 116 74 5 2,008 271 73 187 20 4	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044	70 62 91 14 2,877 347 104 523 61 49	61 63 95 101 18 2,975 443 83 447 39 22 53 69	32 66 61 2 1,405 202 58 123 17 3 5	3 29 10 0 334 29 11 42 2 0	2 13 3 0 159 12 4 17 1	8 0 3 110 28 0 5 0	5.09 5.24 5.16 4.92 4.67 1.48 2.25	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76	3.88 3.76 4.15 2.18 2.14 2.53
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GC) Hamlet, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57%	38 116 74 5 2,008 271 73 187 20 4	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044	70 62 91 14 2,877 347 104 523 61 49 67	61 63 95 101 18 2,975 443 83 447 39 22 53 69	32 66 61 2 1,405 202 58 123 17 3 5	3 29 10 0 334 29 11 42 2 0 0	2 13 3 0 159 12 4 17 1 0 0	8 0 3 110 28 0 5 0	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76	3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GD) Hamlet, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57% 96.22% 99.19%	38 116 74 5 2,008 271 73 187 20 4	3.06% 5.42% 5.25% 3.60% 4.43% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424	70 62 91 14 2,877 347 104 523 61 49 67 83	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24	32 66 61 2 1,405 202 58 123 17 3 5 33 4	3 29 10 0 334 29 11 42 2 0 0	2 13 3 0 159 12 4 17 1 0 0	8 0 3 110 28 0 5 0 1 0 1	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GD) Hamlet, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC (1V06) (565GJ) Jacksonville 2, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57% 96.22% 99.19% 99.18% 93.04%	38 116 74 5 2,008 271 73 187 20 4 5 47	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801	70 62 91 14 2,877 347 104 523 61 49 67 83 45	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11	32 66 61 2 1,405 202 58 123 17 3 5 33 4	3 29 10 0 334 29 11 42 2 0 0 0	2 13 3 0 159 12 4 17 1 0 0 0 4	8 0 3 110 28 0 5 0 1 0 1	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GD) Hamlet, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC (1V06) (565GJ) Jacksonville 2, NC (1V06) (565GL) Cumberland County, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485 19,278	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937 569	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57% 96.22% 99.19% 99.18% 93.04%	38 116 74 5 2,008 271 73 187 20 4 5 47 4 1,341	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82% 6.96%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801	70 62 91 14 2,877 347 104 523 61 49 67 83 45 46	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11	32 66 61 2 1,405 202 58 123 17 3 5 33 4	3 29 10 0 334 29 11 42 2 0 0 0 9	2 13 3 0 159 12 4 17 1 0 0 0 4	8 0 3 110 28 0 5 0 1 1 0 1 1 0 74	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8 1.74
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485 19,278 580	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937 569	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.43% 99.67% 99.57% 96.22% 99.19% 99.18% 93.04% 98.10%	38 116 74 5 2,008 271 73 187 20 4 5 47 4 1,341	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82% 6.96% 1.90%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801 528	70 62 91 14 2,877 347 104 523 61 49 67 83 45 46 1,430	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11 1,706 15	32 66 61 2 1,405 202 58 123 17 3 5 33 4 927 5	3 29 10 0 334 29 11 42 2 0 0 0 9 0 225 5	2 13 3 0 159 12 4 17 1 0 0 0 4 0 0	8 0 3 110 28 0 5 0 1 1 0 1 1 0 74	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76 7	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8 1.74 7.27
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GC) Wilmington, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC (1V06) (565GJ) Jacksonville 2, NC (1V06) (565GL) Cumberland County, NC (1V06) (565GM) Jacksonville 3, NC (1V06) (565GM) IDES Fort Bragg	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485 19,278 580 72	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937 569 72	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57% 96.22% 99.19% 99.18% 93.04% 98.10%	38 116 74 5 2,008 271 73 187 20 4 5 47 4 1,341 11	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82% 6.96% 1.90% 0.00%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801 528 63 137	70 62 91 14 2,877 347 104 523 61 49 67 83 45 46 1,430 26	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11 1,706 15	32 66 61 2 1,405 202 58 123 17 3 5 33 4 927 5	3 29 10 0 334 29 11 42 2 0 0 0 9 0 225 5	2 13 3 0 159 12 4 17 1 0 0 0 4 0 0 115	8 0 3 110 28 0 5 0 1 1 0 1 1 0 74 0	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76 7	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8 1.74 7.27 3.4 2.15
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485 19,278 580 72 137	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937 569 72 137 631	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 96.22% 99.19% 99.18% 93.04% 100.00%	38 116 74 5 2,008 271 73 187 20 4 5 47 4 1,341 11	3.06% 5.42% 5.25% 3.60% 4.43% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82% 6.96% 1.90% 0.00%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801 528 63 137	70 62 91 14 2,877 347 104 523 61 49 67 83 45 46 1,430 26 8	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11 1,706 15 1	32 66 61 2 1,405 202 58 123 17 3 5 33 4 927 5 0 0	3 29 10 0 334 29 11 42 2 0 0 0 9 0 225 5	2 13 3 0 159 12 4 17 1 0 0 0 4 0 0 115 1	8 0 3 110 28 0 5 0 1 1 0 1 1 0 74 0	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76 7	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8 1.74 7.27 3.4 2.15 0
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GE) Robeson County, NC (1V06) (565GE) Robeson County, NC (1V06) (565GG) Lee County, NC (1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC (1V06) (565GJ) Jacksonville 2, NC (1V06) (565GL) Cumberland County, NC (1V06) (565GM) Jacksonville 3, NC (1V06) (565GM) IDES Fort Bragg (1V06) (565MD) IDES Camp Lejeune (1V06) (565QA) Robeson Street, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485 19,278 580 72 137 631	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937 569 72 137 631 832	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.43% 99.67% 99.57% 96.22% 99.19% 93.04% 98.10% 100.00% 100.00%	38 116 74 5 2,008 271 73 187 20 4 5 47 4 1,341 11 0 0 0	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82% 6.96% 1.90% 0.00% 0.00%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801 528 63 137 631 682	70 62 91 14 2,877 347 104 523 61 49 67 83 45 46 1,430 26 8	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11 1,706 15 1	32 66 61 2 1,405 202 58 123 17 3 5 33 4 927 5 0 0	3 29 10 0 334 29 11 42 2 0 0 0 9 0 225 5 0 0 0	2 13 3 0 159 12 4 17 1 0 0 0 115 1 0 0 0 0 0 0 0 0 0 0 0 0 0	8 0 3 110 28 0 5 0 1 1 0 74 0 0	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76 7	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8 1.74 7.27 3.4 2.15 0
(1V06) (558GG) Raleigh-Atlantic Avenue, NC (1V06) (558QA) Brier Creek, NC (1V06) (565) Fayetteville, NC HCS (1V06) (565) Fayetteville, NC (1V06) (565GA) Jacksonville, NC (1V06) (565GC) Wilmington, NC (1V06) (565GE) Robeson County, NC (1V06) (565GE) Robeson County, NC (1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC (1V06) (565GJ) Jacksonville 2, NC (1V06) (565GL) Cumberland County, NC (1V06) (565GM) Jacksonville 3, NC (1V06) (565GM) IDES Fort Bragg (1V06) (565MD) IDES Camp Lejeune (1V06) (565QA) Robeson Street, NC (1V06) (565QD) Raeford Road, NC	2,142 1,410 139 45,354 9,541 1,728 7,170 777 1,195 1,150 1,243 493 485 19,278 580 72 137 631	2,026 1,336 134 43,346 9,270 1,655 6,983 757 1,191 1,145 1,196 489 481 17,937 569 72 137 631 832	94.58% 94.75% 96.40% 95.57% 97.16% 95.78% 97.39% 97.43% 99.67% 99.57% 99.18% 99.18% 93.04% 98.10% 100.00% 100.00% 100.00%	38 116 74 5 2,008 271 73 187 20 4 5 47 4 1,341 11 0 0 0 41	3.06% 5.42% 5.25% 3.60% 4.43% 2.84% 4.22% 2.61% 2.57% 0.33% 0.43% 3.78% 0.81% 0.82% 6.96% 1.90% 0.00% 4.70% 0.00%	1,071 1,869 1,144 102 37,494 8,480 1,468 6,013 657 1,120 1,025 1,044 420 424 14,801 528 63 137 631 682	70 62 91 14 2,877 347 104 523 61 49 67 83 45 46 1,430 26 8	61 63 95 101 18 2,975 443 83 447 39 22 53 69 24 11 1,706 15 1	32 66 61 2 1,405 202 58 123 17 3 5 33 4 927 5 0 0 0 25	3 29 10 0 334 29 11 42 2 0 0 0 9 0 225 5 0 0 0 11	2 13 3 0 159 12 4 17 1 0 0 0 115 1 0 0 0 5	8 0 3 110 28 0 5 0 1 1 0 74 0 0 0 0	5.09 5.24 5.16 4.92 4.67 1.48 2.25 4.52 3.83 2.96 6.05	4.86 5.94 8.92 8 16.11 5.49 18.17 3.5 4.33 6.76 7 11.12 4 0	0 5.78 0.98 3.88 3.76 4.15 2.18 2.14 2.53 1.81 5.8 1.74 7.27 3.4 2.15

			d in 30 Days or Less 3		Complete d in Over 30 Days 5								in Days 13	in Days 14	Wait Time in Days 15
(1V06) (590BU) Hampton, VA - VADOM	44	44	100.00%	0	0.00%	44	0	C	0	0	C	0			
(1V06) (590GB) Virginia Beach, VA	2,456	2,180	88.76%	276	11.24%	1,844	148	188	161	35	45	35	12.7	17.23	9.6
(1V06) (590GC) Albemarle, NC	778	744	95.63%	34	4.37%	663	38	43	33	1	C	0	5.37		5.15
(1V06) (590GD) Chesapeake, VA	1,983	1,819	91.73%	164	8.27%	1,610	97	112	112	33	9	10	7.09	9.6	10.24
(1V06) (590MA) IDES Portsmouth	54	11	20.37%	43	79.63%	3	1	7	43	0	C	0		37.72	
(1V06) (590MB) IDES Langley	43	15	34.88%	28	65.12%	9	2	4	28	0	C	0		29	
(1V06) (590MC) IDES Fort Eustis	77	52	67.53%	25	32.47%	15	21	16	25	0	C	0		28.93	12.69
(1V06) (637) Asheville, NC HCS	32,769	30,179	92.10%	2,590	7.90%	25,731	2,127	2,321	1,589	491	185	325	5.13	12.36	7.82
(1V06) (637) Asheville, NC (Charles George)	26,339	24,118	91.57%	2,221	8.43%	20,563	1,666	1,889	1,351	436	158	276	4.31	12.74	5.12
(1V06) (637BU) Asheville, NC - VADOM	2	2	100.00%	0	0.00%	2	0	C	0	0	C	0			
(1V06) (637GA) Franklin, NC	1,462	1,335	91.31%	127	8.69%	1,207	64	64	79	31	12	2 5	9.56	6.97	4.98
(1V06) (637GB) Rutherford County, NC	1,345	1,226	91.15%	119	8.85%	1,037	101	88	86	20	9	4	9.07	13.19	5.25
(1V06) (637GC) Hickory, NC	3,621	3,498	96.60%	123	3.40%	2,922	296	280	73	4	6	40	3.22	8.91	18.33
(1V06) (652) Richmond, VA HCS	52,586	50,004	95.09%	2,582	4.91%	43,293	3,453	3,258	1,709	448	197	228	5.25	7.91	4.56
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	45,684			2,448		37,332	2,993			430	190	222	6.07		
(1V06) (652GA) Fredericksburg, VA	2,409	2,367	98.26%	42	1.74%	2,073	184			6	3	2	3.9		
(1V06) (652GB) Fredericksburg 2, VA	1,849	1,807	97.73%	42		1,553	129	125		7	С	3	3.66	7.03	
(1V06) (652GE) Charlottesville, VA	2,020	1,980	98.02%	40	1.98%	1,801	101	78	33	3	3	1	2.19		
(1V06) (652GF) Emporia, VA	624			10		534	46			2	1	0	3.35		
(1V06) (658) Salem, VA HCS	29,750	28,531	95.90%	1,219	4.10%	24,652	2,036	1,843	813	138	74	194	3.98	9.61	2.83
(1V06) (658) Salem, VA	23,595	22,465	95.21%	1,130	4.79%	19,131	1,706	1,628	736	131	72	191	4.86	9.83	2.52
(1V06) (658BU) Salem, VA - VADOM	12	12	100.00%	0	0.00%	10	0	2	0	0	C	0			
(1V06) (658GA) Tazewell, VA	321	320	99.69%	1	0.31%	284	25	11	1	0	C	0	2.09	13	3.21
(1V06) (658GB) Danville, VA	1,889	1,840	97.41%	49	2.59%	1,658	91	91	42	5	C	2	4.45	3.64	3.52
(1V06) (658GC) Lynchburg, VA	1,590	1,569	98.68%	21	1.32%	1,393	118	58	18	2	1	0	3.11	5.06	3.81
(1V06) (658GD) Staunton, VA	1,009	1,004	99.50%	5	0.50%	943	44	17	3	0	1	1	2.5	1.42	1.35
(1V06) (658GE) Wytheville, VA	1,334	1,321	99.03%	13	0.97%	1,233	52	36	13	0	C	0	1.46	1.09	4.16
(1V06) (659) Salisbury, NC HCS	64,158	58,968	91.91%	5,190	8.09%	49,663	4,399	4,906	3,262	1,115	466	347	5.9	10.13	8.73
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	23,266		93.79%			18,688	1,568			237	98				
(1V06) (659BY) Kernersville, NC	18,544					13,980	1,283			532	203				
(1V06) (659BZ) South Charlotte, NC	19,527	17,811	91.21%	1,716		14,862	1,324		1,123	338	162	93	3.5		
(1V06) (659GA) North Charlotte, NC	2,821		97.13%			2,133	224			8	3				
(2V07) (508) Atlanta, GA HCS	73,952					61,569	3,795	4,555	2,822	807	227	177			
(2V07) (508) Atlanta, GA	32,339		93.01%		6.99%	25,588	1,881			384	53				
(2V07) (508GA) Fort McPherson, GA	6,339			247	3.90%	5,428	318			54	28				
(2V07) (508GE) Oakwood, GA	3,471		97.29%	94		3,117	148			45	7	3	1.87	10.89	
(2V07) (508GF) Austell, GA	1,503			11		1,452	19			2	1	0	0.93		
(2V07) (508GG) Stockbridge, GA	2,412	2,394		18	0.75%	2,258	84			2	C	2	2.02		
(2V07) (508GH) Lawrenceville, GA	3,281	3,256		25		2,994	150			2	1	0	1.23		
(2V07) (508GI) Newnan, GA	1,927			7	0.36%	1,758	91			0	С		1.66		
(2V07) (508GJ) Blairsville, GA	1,202			5	0.42%	1,116	48			2	С	-	1.39		
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	2,724		94.75%	143		2,162	193			19	8				
(2V07) (508GL) Rome, GA	1,074			29		952	43			2	2		4.36		
(2V07) (508GO) Northeast Cobb County, GA	947		96.30%	35		837	45			6	C	_	6.04		
(2V07) (508QB) East Point, GA	533			7	1.31%	511	3			0	1	0		5.13	
(2V07) (508QC) Henderson Mill, GA	2,698		99.70%	8	0.30%	2,646	22			2	С	-			0.72
(2V07) (508QD) Fulton County, GA	438			2		269	92			1	C			6.23	
(2V07) (508QE) Gwinnett County, GA	1,516		99.47%	8	0.53%	1,429	49			1	С		1.15		1.79
(2V07) (508QF) Atlanta North Arcadia Avenue, GA (2V07) (509) Augusta, GA HCS	11,548 30,691					9,052 25,350	609 1,730			285 330	126				

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	12,654	11,640	91.99%	1,014	8.01%	10,212	634	794	499	227	145	143	0	11.56	1.95
(2V07) (509A0) Augusta Uptown, GA	14,660	14,048	95.83%	612	4.17%	12,152	931	965	456	98	26	32	5.46	4.81	5
(2V07) (509GA) Athens, GA	1,738	1,699	97.76%	39	2.24%	1,493	99	107	32	2	2	3	4.15	8.86	1.83
(2V07) (509GB) Aiken, SC	1,160	1,148	98.97%	12	1.03%	1,054	52	42	7	2	2	1	2.96	0	2.64
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	479	470	98.12%	9	1.88%	439	14	17	8	1	0	0	2.74	0	3.09
(2V07) (521) Birmingham, AL HCS	48,793	46,729	95.77%	2,064	4.23%	42,277	2,160	2,292	1,265	417	181	201	2.4	8.6	2.18
(2V07) (521) Birmingham, AL	24,268	22,967	94.64%	1,301	5.36%	20,768	1,030	1,169	723	276	143	159	3.93	10.53	1.91
(2V07) (521GA) Huntsville, AL	6,717	6,425	95.65%	292	4.35%	5,603	415	407	189	91	6	6	2.67	7.3	4.11
(2V07) (521GC) Florence, AL	1,471	1,463	99.46%	8	0.54%	1,357	38	68	8	0	0	0	2.58	0.51	1.44
(2V07) (521GD) Rainbow City, AL	1,370	1,366	99.71%	4	0.29%	1,313	36	17	3	0	0	1	1.53	0.5	1.88
(2V07) (521GE) Oxford, AL	1,787	1,777	99.44%	10	0.56%	1,661	71	45	8	2	0	0	1.36	4.04	2.03
(2V07) (521GF) Jasper, AL	1,008	982	97.42%	26	2.58%	946	18	18	26	0	0	0	2.75	3.36	0.85
(2V07) (521GG) Bessemer, AL	835	803	96.17%	32	3.83%	744	29	30	25	4	2	1	2.69	5.72	4.12
(2V07) (521GH) Childersburg, AL	1,117	1,117	100.00%	0	0.00%	1,100	10	7	0	0	0	0	0.21	0.5	0.74
(2V07) (521GI) Guntersville, AL	1,668	1,659	99.46%	9	0.54%	1,597	44	18	5	1	1	2	1.81	3.18	1.45
(2V07) (521GJ) Birmingham 7th Avenue South, AL	6,582	6,302	95.75%	280	4.25%	5,624	312	366	217	27	15	21	2.52	6.38	1.67
(2V07) (521QA) Callahan, AL	1,970	1,868	94.82%	102	5.18%	1,564	157	147	61	16	14	11		6.75	
(2V07) (534) Charleston, SC HCS	47,258	46,578	98.56%	680	1.44%	42,890	2,117	1,571	528	102	17	33	1.04	5.19	1.24
(2V07) (534) Charleston, SC (Ralph H. Johnson)	22,976	22,426	97.61%	550	2.39%	20,257	1,117	1,052	431	78	16	25	1.49	5.55	0.82
(2V07) (534BY) Savannah, GA	6,532	6,480	99.20%	52	0.80%	6,078	269	133	44	7	0	1	1.16	3.77	1.95
(2V07) (534GB) Myrtle Beach, SC	2,518	2,510	99.68%	8	0.32%	2,375	99	36	7	1	0	0	1.08	4.05	1.04
(2V07) (534GC) Beaufort, SC	1,979	1,977	99.90%	2	0.10%	1,864	61	52	2	0	0	0	0.75	6.4	1.09
(2V07) (534GD) Goose Creek, SC	3,782	3,755	99.29%	27	0.71%	3,353	256	146	19	8	0	0	1.27	5.13	1.73
(2V07) (534GE) Hinesville, GA	3,840	3,835	99.87%	5	0.13%	3,720	76	39	5	0	0	0	0.6	1.65	0.91
(2V07) (534GF) Trident 1, SC	1,447	1,446	99.93%	1	0.07%	1,404	32	10	1	0	0	0	0.74	4.56	
(2V07) (534QA) Market Commons, SC	3,299	3,265	98.97%	34	1.03%	2,987	186	92	19	8	1	6	0.88	4.7	1.92
(2V07) (534QB) Trident 2, SC	662	662	100.00%	0	0.00%	630	21	11	0	0	0	0		0	1.13
(2V07) (534QC) Charleston City Hall Lane, SC	223	222	99.55%	1	0.45%	222	0	0	0	0	0	1			0.08
(2V07) (544) Columbia, SC HCS	57,747	54,560	94.48%	3,187	5.52%	47,839	3,131	3,590	1,937	554	320	376	3.23	11.46	4.63
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	37,558	35,045	93.31%	2,513	6.69%	30,333	2,123	2,589	1,523	454	264	272	3.24	11.89	5.03
(2V07) (544BZ) Greenville, SC	6,936	6,586	94.95%	350	5.05%	5,809	386	391	222	43	23	62	3.09	10.68	5.26
(2V07) (544GB) Florence, SC	2,393	2,344	97.95%	49	2.05%	2,165	76	103	27	15	6	1	2.21	11.41	3.38
(2V07) (544GC) Rock Hill, SC	2,679	2,658	99.22%	21	0.78%	2,494	100	64	13	2	3	3	3.28	6.56	1.64
(2V07) (544GD) Anderson, SC	3,439	3,311	96.28%	128	3.72%	2,838	222	251	79	15	5	29	3.69	7.87	8.52
(2V07) (544GE) Orangeburg, SC	1,253	1,235	98.56%	18	1.44%	1,138	64	33	14	2	0	2	2.93		2.9
(2V07) (544GF) Sumter, SC	1,499	1,427	95.20%	72	4.80%	1,219	99	109	40	14	16	2	7.25		8.26
(2V07) (544GG) Spartanburg, SC	1,864	1,852	99.36%	12	0.64%	1,755	55	42	11	0	1	0	1.12	1.31	2.28
(2V07) (544HK) Columbia, SC - Mobile	126	102	80.95%	24	19.05%	88	6	8	8	9	2	5		18.26	
(2V07) (557) Dublin, GA HCS	25,618	24,113	94.13%	1,505	5.87%	21,859	1,066	1,188	839	402	137	127	2.74	13.53	7.29
(2V07) (557) Dublin, GA (Carl Vinson)	16,065		93.95%	972		13,712	659			292	95			14.09	4.97
(2V07) (557GA) Macon, GA	3,438	3,163	92.00%	275	8.00%	2,907	133	123	157	72	35			17.04	9.73
(2V07) (557GB) Albany, GA	1,986	1,877		109	5.49%	1,705	79		82	16	3	8	2.45	7.07	10.5
(2V07) (557GC) Milledgeville, GA	612			7	1.14%		17			1	0	2		3.93	
(2V07) (557GE) Brunswick, GA	1,222	1,195	97.79%	27	2.21%		76	110	23	2	0	2	3.27	6.38	
(2V07) (557GF) Tifton, GA	1,216	1,189	97.78%	27		1,093	48	48		4	0	4	2.27	1.66	
(2V07) (557HA) Perry, GA	1,079		91.84%	88	8.16%		54		68	15	4	1	8.24	10.22	
(2V07) (619) Central Alabama HCS	27,372						1,373				135	227			
(2V07) (619) Montgomery, AL (Central Alabama)	6,211		92.06%	493	7.94%		439			89	27				
(2V07) (619A4) Tuskegee, AL (Central Alabama)	7,742			434	5.61%		378			96	37			9.56	2.81
(2V07) (619GA) Columbus, GA	2,146			129	6.01%		88		71	32	4	22		14.35	
(2V07) (619GB) Dothan 1, AL	23		100.00%	0	0.00%	23	0		0	0	0	0			0
(2V07) (619GD) Wiregrass, AL	2,219		85.13%		14.87%		85			110	59			18.53	-
(2.0.) (0.000) (1.00)	2,210	1,000	33.1070	550	. 1.57 70	1,707			110	110		-10	17.00	10.00	0.04

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (619GE) Monroe County, AL	417	401	96.16%	16	3.84%	368	13	20	11	4	0	1	1.34		8.92
(2V07) (619GF) Central Alabama Montgomery, AL	5,183			142		4,541	268	232	110	25	2	5	4.54	5.88	1.34
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	11	11	100.00%	0	0.0070	11	0			0	0	0			
(2V07) (619QA) Dothan 2, AL	1,317	1,257	95.44%	60	4.56%	1,177	45	35	34	17	4	5	2.49		8.78
(2V07) (619QB) Fort Benning, GA	2,103			123		1,862	57			18	2	31			
(2V07) (679) Tuscaloosa, AL HCS	9,360			570		7,835	377				33				
(2V07) (679) Tuscaloosa, AL	9,103		93.79%	565			374			76	33			6.62	4.46
(2V07) (679BU) Tuscaloosa, AL - VADOM	55		100.00%	0	0.00%	55	0	-		0	0	0			
(2V07) (679GA) Selma, AL	149		100.00%	0	0.00%	143	3	_	-	0	0	0			0
(2V07) (679HK) Tuscaloosa, AL - Mobile	53	67.571	11111	2.024	9.43%	48	0	, and the same of	5	0	263	0		7.40	6.71
(2V08) (516) Bay Pines, FL HCS (2V08) (516) Bay Pines, FL (C.W. Bill Young)	70,592 40,085	67,571 38,457	95.72% 95.94%	3,021 1,628	4.28% 4.06%	59,068 33,495	4,214 2,474			475 244	122			7.49 6.99	5.42
(2V08) (516) Bay Filles, FE (C.W. Bill Fourig)	14,656	13,824		832		12,153	752			128	57	70		8.07	6.89
(2V08) (516GA) Sarasota, FL	3,086	3,061		25			152			3	0	2	_	0.67	4.83
(2V08) (516GB) St. Petersburg, FL	732	,		9		653	39			0	0	0		8.41	5.4
(2V08) (516GC) Palm Harbor, FL	2,386			24	1.01%		150			5	0	0		2.28	5.5
(2V08) (516GD) Bradenton, FL	3,872			309	7.98%	2,960	260			65	67	17	_		14.69
(2V08) (516GE) Port Charlotte, FL	2,432	2,267	93.22%	165	6.78%	1,910	195	162	91	26	16	32	5.53	29.02	9.33
(2V08) (516GF) Naples, FL	1,892	1,869	98.78%	23	1.22%	1,666	126	77	16	4	1	2	2.28	3.96	9.05
(2V08) (516GH) Sebring, FL	1,451	1,445	99.59%	6	0.41%	1,319	66	60	6	0	0	0	2.31	3.01	5.27
(2V08) (546) Miami, FL HCS	45,641	42,702	93.56%	2,939	6.44%	38,510	1,919	2,273	1,855	548	284	252	3.56	9.71	2.95
(2V08) (546) Miami, FL (Bruce W. Carter)	27,879	25,876	92.82%	2,003	7.18%	23,239	1,170	1,467	1,236	341	233	193	3.99	9.8	1.93
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	11,906	11,137	93.54%	769	6.46%	10,094	492	551	500	174	40	55	3.73	11.24	2.92
(2V08) (546GA) Miami Flagler, FL	46	46	100.00%	0	0.00%	46	0	0	0	0	0	0	0.07		
(2V08) (546GB) Key West, FL	731	722	98.77%	9	1.23%	658	38	26	6	3	0	0			
(2V08) (546GC) Homestead, FL	1,904	1,814		90		1,579	116			16	3				
(2V08) (546GD) Pembroke Pines, FL	860	827		33			33			5	6	0		6.98	7.61
(2V08) (546GE) Key Largo, FL	344	333		11		303	11			4	1	1	2.31	10.89	5.31
(2V08) (546GF) Hollywood, FL	1,251	1,229		22		1,141	48			5	1	0	-	1.54	5.24
(2V08) (546GH) Deerfield Beach, FL	720			1 170		695 39,383	11			150	0	0			1.67
(2V08) (548) West Palm Beach, FL HCS (2V08) (548) West Palm Beach, FL	44,788 36,177	43,616 35,062		1,172 1,115		39,383	2,111 1,904			150 145	51 49			5.51	4.85 5.09
(2V08) (548GA) Fort Pierce, FL	1,619			3	0.19%		21			0	0	0		0.87	0.93
(2V08) (548GB) Delray Beach, FL	1,934	1,616		17	0.19%	1,811	66			3	1	3		1.27	6.97
(2V08) (548GC) Stuart, FL	1,792			11			2			1	1	0		0.03	2.23
(2V08) (548GD) Boca Raton, FL	1,154	1,149		5	0.43%	1,105	28			0	0	-	-	0.51	5.27
(2V08) (548GE) Vero Beach, FL	948	,	100.00%	0		917	26			0	0	0	_	0.43	0.55
(2V08) (548GF) Okeechobee, FL	399		100.00%	0	0.00%		4	1	0	0	0	0	0.6	1.88	
(2V08) (548QA) Port Saint Lucie, FL	765	744	97.25%	21	2.75%	617	60	67	19	1	0	1		7.98	5.66
(2V08) (573) Gainesville, FL HCS	86,675	82,401	95.07%	4,274	4.93%	71,674	5,344	5,383	2,838	757	335	344	3.59	8.09	5.1
(2V08) (573) Gainesville, FL (Malcom Randall)	23,640	22,408	94.79%	1,232	5.21%	19,560	1,396	1,452	863	214	82	73	3.19	7.36	2.88
(2V08) (573A4) Lake City, FL	8,710	8,397	96.41%	313	3.59%	7,514	400	483	222	58	13	20	5.42	7.65	2.45
(2V08) (573BY) Jacksonville 1, FL	10,228	9,203	89.98%	1,025	10.02%	7,435	823	945	597	199	129	100	6.02	12.94	5.59
(2V08) (573GA) Valdosta, GA	1,669	1,622	97.18%	47		1,408	113	101	41	3	1	2		7.48	5.8
(2V08) (573GD) Ocala, FL	2,494	2,440		54			119			3	1	17		6.6	12
(2V08) (573GE) Saint Augustine, FL	2,263			72			193			4	0			8.76	2.68
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	9,166			210			483			18	6	14		4.38	0.79
(2V08) (573GG) Lecanto, FL	2,244		99.87%	3	01.070		46			1	0			0.99	0.57
(2V08) (573GI) The Villages, FL	8,326	7,877	94.61%	449	5.39%	6,559	696			116	23			7.98	6.22
(2V08) (573GJ) St. Marys, GA	996	964		32			75			3	1	2		23.5	8.77
(2V08) (573GK) Marianna, FL	1,057	1,052		5	*****	959	57			1	0	0		6.03	2.7
(2V08) (573GL) Palatka, FL	913	906	99.23%	7	0.77%	814	60	32	7	0	0	0	2.64	2.63	3.1

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			Less 5												
(2V08) (573GM) Waycross, GA	685	674	98.39%	11	1.61%	617	39	18	5	0	0	6	2.49	38.67	1.6
(2V08) (573GN) Perry, FL	301	301	100.00%	0	0.00%	286	10	5	5 0	0	0	0	1.51	0.2	0.65
(2V08) (573QA) Gainesville 1-16th Street, FL	217	216	99.54%	1	0.46%	212	3	1	1	0	0	0			0.55
(2V08) (573QB) Gainesville 2-98th Street, FL	547	531	97.07%	16	2.93%	441	50	40) 12	3	1	0		4.62	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,364	1,302	95.45%	62	4.55%	1,000	76	226	38	8	5	11		7.93	8.12
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,135	1,103	97.18%	32	2.82%	872	129	102	2 24	6	0	2		5.41	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,073	957	89.19%	116	10.81%	751	81	125	98	12	4	2		9.33	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	13	8	61.54%	5	38.46%	4	1	3	3 4	1	0	0			
(2V08) (573QG) Jacksonville Southpoint, FL	5,101	4,827	94.63%	274	5.37%	4,273	283	271	161	55	28	30	3.32	8.27	10.1
(2V08) (573QH) Ocala West, FL	1,175	1,041	88.60%	134	11.40%	975	31	35	90	23	20	1		8.04	
(2V08) (573QJ) Jacksonville 2, FL	2,572	2,402	93.39%	170	6.61%	2,184	111	107	85	29	21	35	3.07	4.54	9.07
(2V08) (573QK) Lake City Commerce Drive, FL	786	782	99.49%	4	0.51%	686	69	27	4	0	0	0	3.11	3.77	
(2V08) (672) San Juan, PR HCS	70,446	67,960	96.47%	2,486	3.53%	60,844	3,589	3,527	1,480	503	289	214	2.95	7.54	4.74
(2V08) (672) San Juan, PR	49,601	47,627	96.02%	1,974	3.98%	42,741	2,386	2,500	1,138	399	246	191	3.42	7.79	4.66
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	8,171	7,945	97.23%	226	2.77%	7,016	505	424	153	60	7	6	2.42	6.8	3.21
(2V08) (672BZ) Mayaguez, PR	7,560	7,352	97.25%	208	2.75%	6,526	413	413	135	34	30	9	2.54	6.16	4.91
(2V08) (672GA) Saint Croix, VI	236	230	97.46%	6	2.54%	225	2	3	3 4	1	1	0	0.66	47.33	17.62
(2V08) (672GB) Saint Thomas, VI	249	242	97.19%	7	2.81%	213	14	15	5 2	3	0	2	1.42	40.5	2.86
(2V08) (672GC) Arecibo, PR	2,079	2,031	97.69%	48	2.31%	1,789	140	102	39	6	2	1	2.57	9.97	7.26
(2V08) (672GD) Ceiba, PR	1,443	1,431	99.17%	12	0.83%	1,343	66	22	2 5	0	2	5	2.62	6.6	11.98
(2V08) (672GE) Guayama, PR	832	827	99.40%	5	0.60%	745	42	40	4	0	1	0	2	6	4.43
(2V08) (672QA) Comerio, PR	123	123	100.00%	0	0.00%	104	13	6	0	0	0	0	3.63	0.5	
(2V08) (672QB) Utuado, PR	67	67	100.00%	0	0.00%	62	3	2	2 0	0	0	0	1.68		
(2V08) (672QC) Vieques, PR	85	85	100.00%	0	0.00%	80	5	0	0	0	0	0	1.36		
(2V08) (673) Tampa, FL HCS	71,762	69,257	96.51%	2,505	3.49%	59,830	4,531	4,896	1,792	417	198	98	3.48	6.52	3.07
(2V08) (673) Tampa, FL (James A. Haley)	29,638	28,444	95.97%	1,194	4.03%	24,059	1,897	2,488	906	200	54	34	3.34	6.89	0.84
(2V08) (673BV) Tampa, FL - VADOM	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	6,125	5,973	97.52%	152	2.48%	5,216	429	328	131	18	0	3	2.17	4.97	5.39
(2V08) (673GB) Lakeland, FL	2,243	2,207	98.40%	36	1.60%	1,917	163	127	33	1	0	2	3.49	3.39	2.81
(2V08) (673GC) Brooksville, FL	2,832	2,804	99.01%	28	0.99%	2,429	206	169	26	2	0	0	3.45	3.3	3.31
(2V08) (673GF) Zephyrhills, FL	612	598	97.71%	14	2.29%	533	28	37	12	2	0	0	3.72	0.33	
(2V08) (673GG) South Hillsborough, FL	3,506	3,344	95.38%	162	4.62%	2,851	262	231	125	32	4	1	6.1	3.8	6.4
(2V08) (673QA) Forty Sixth Street North, FL	1,856	1,848	99.57%	8	0.43%	1,531	183	134	8	0	0	0		2.96	5.46
(2V08) (673QB) Forty Sixth Street South, FL	9,654	9,485	98.25%	169	1.75%	8,531	463	491	93	30	40	6		4.85	2.02
(2V08) (673QC) West Lakeland, FL	1,969	1,823	92.59%	146	7.41%	1,450	205	168	96	14	32	4		4.66	6.51
(2V08) (673QD) Deer Park, FL	462	375	81.17%	87	18.83%	312	33	30	33	22	11	21		18.22	
(2V08) (673QE) Highway Nineteen, FL	297	245	82.49%	52	17.51%	219	18	8	8	18	22	4		17.87	
(2V08) (673QF) Winners Circle, FL	923	923	100.00%	0	0.00%	923	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	626	619	98.88%	7	1.12%	549	36	34	6	0	0	1			3.37
(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,041	3,005	98.82%	36	1.18%	2,656	138	211	27	7	1	1		4.54	
(2V08) (673QI) Medical View Lane, FL	365	362	99.18%	3	0.82%	336	15	11	3	0	0	0		4.22	1.95
(2V08) (673QJ) Hidden River, FL	7,602	7,191	94.59%	411	5.41%	6,307	455	429	285	71	34	21	3.8	12.79	1.38
(2V08) (675) Orlando, FL HCS	81,137	77,741	95.81%	3,396	4.19%	69,296	4,256	4,189	2,358	724	162	152	2.15	7.3	3.56
(2V08) (675) Orlando, FL	34,700	32,547	93.80%	2,153	6.20%	28,523	1,885	2,139	1,420	513	111	109	3.04	8.09	4.12
(2V08) (6759AA) Orlando-Lake Nona, FL - CLC	1	0	0.00%	1	100.00%	0	0	0	1	0	0	0		42	
(2V08) (675BU) Orlando-Lake Nona, FL - VADOM	18	18	100.00%	0		17	0	1	0	0	0	0			
(2V08) (675BV) Lake Baldwin, FL - VADOM	99		100.00%	0		96	3		-	0	0				
(2V08) (675GA) Viera, FL	15,477	15,060	97.31%	417	2.69%	13,167	991	902	2 284	93	18	22	1.68	6.4	3.09
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	9,430	9,220	97.77%	210		8,408	455	357	140	45	15	10	2.5	5.09	
										0	0			•	5.77
(2V08) (675GC) Kissimmee, FL	1,418	1,395	98.38%	23	1.62%	1,263	74	58	15	8	U	0	1.91	0	3.77
(2V08) (675GC) Kissimmee, FL (2V08) (675GD) Deltona, FL	1,418 1,234		98.38%	23 21		1,263 1,132	74 32			1	0	1	1.91 1.96	-	
		1,213			1.70%		32	49	19	1 0	0	1		1.58	3.76

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(2V08) (675GF) Clermont, FL	1,099	1,081	98.36%	18	1.64%	967	81	33	3 14	2	1	1	4.43	1	5.72
(2V08) (675GG) Lake Baldwin, FL	11,644			468	4.02%	10,213	500			56	17	5	1.34	7.37	
(2V08) (675QB) Port Orange, FL	7		85.71%	1	14.29%	4	1			0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,579			35		2,394	77	73	33	2	0	0			2.18
(2V08) (675QD) Crossroads, FL	1,683			36		1,542	56			4	0	3		5.83	
(2V09) (596) Lexington, KY HCS	27,809			1,200	4.32%		1,961	2,107	976	193	28	3	2.77	8.13	2.34
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	11,003	10,707	97.31%	296	2.69%	9,315	743	649	276	19	1	0	3.07	5.66	2.35
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	11,726	10,892	92.89%	834	7.11%	8,740	901	1,251	662	154	16	2		9.5	2.86
(2V09) (596BU) Lexington-Leestown, KY - VADOM	22	22	100.00%	0	0.00%	22	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,324	2,271	97.72%	53	2.28%	1,968	173	130	28	13	11	1	3.48	5.22	3.33
(2V09) (596GB) Morehead, KY	618	618	100.00%	0	0.00%	599	17	2	0	0	0	0	0.76	0.23	0
(2V09) (596GC) Hazard, KY	745	745	100.00%	0	0.00%	692	43	10	0	0	0	0	2	1.89	0.03
(2V09) (596GD) Berea, KY	1,371			17		1,205	84			7	0		2.27		
(2V09) (603) Louisville, KY HCS	34,627			606				<u> </u>			21				
(2V09) (603) Louisville, KY (Robley Rex)	18,022	17,610	97.71%	412		15,073	1,177	1,360	346	38	11	17	0.21	4.8	4.68
(2V09) (603BU) Louisville, KY - VADOM	15		100.00%	0		15	0	•		-	0	0			0
(2V09) (603GA) Fort Knox, KY	2,103			15	-	1,965	75			2	0	2			
(2V09) (603GB) New Albany, IN	2,723			22		2,517	110			2	3	1	2.05		
(2V09) (603GC) Shively, KY	2,628			36	-	2,364	118			3	1	0	2.0		
(2V09) (603GD) Stonybrook, KY	2,303			23	1.00%	2,140	83			7	3	·	2.15		1.43
(2V09) (603GE) Newburg, KY	2,996			52		2,651	165			5	2	9	3.6		
(2V09) (603GF) Grayson County, KY	2,136			29		1,969	86			4	0	3	1.93		3.63
(2V09) (603GG) Scott County, IN	922			10		819	56			2	1	1	2.73		
(2V09) (603GH) Carrollton, KY	734		99.05%	7	0.95%	685	18			0	0	0	1.47	3.38	
(2V09) (603MA) IDES Fort Knox	45		100.00%	0		39					0			4.12	
(2V09) (614) Memphis, TN HCS	38,580	<u> </u>		1,540				<u> </u>		256				7.33	
(2V09) (614) Memphis, TN	25,363		95.34%	1,181	4.66%	21,660	1,106			226	90				
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR	1,064 765		98.97% 99.22%	11	1.03% 0.78%	993 686	39			3	0	3	1.55 3.43		4.98 3.35
(2V09) (614GC) Holly Springs, MS	305			0	1.31%	265	24			0	0	2			
(2V09) (614GD) Savannah, TN	425		99.29%	3	0.71%	404	6			0	0	0	_		
(2V09) (614GE) Covington, TN	1,865			34	1.82%	1,751	50			3	2				
(2V09) (614GF) Nonconnah Boulevard, TN	5,730			230		4,896	305			18	7	8			
(2V09) (614GG) Jackson, TN	1,906		98.58%	27		1,765				3	0	_			
(2V09) (614Gl) Dyersburg, TN	466		94.21%	27		385	29			1	0	0			
(2V09) (614GN) Helena, AR	412		95.87%	17		347	28			1	0	1	5.06		
(2V09) (614QA) Union Avenue, TN	279		100.00%	0		279	0				0	0	_	ļ <u>.</u>	<u> </u>
(2V09) (621) Mountain Home, TN HCS	39,355			829			2,318	1,804	638	138	32	21	2.99	4.87	1.88
(2V09) (621) Mountain Home, TN (James H. Quillen)	26,055	25,391	97.45%	664	2.55%	22,569	1,523	1,299	515	103	27	19	3.56	5.03	1.01
(2V09) (621BU) Mountain Home, TN - VADOM	100	100	100.00%	0	0.00%	81	19	0	0	0	0	0	0.7		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	5,596	5,514	98.53%	82	1.47%	4,987	315	212	67	9	5	1	2.91	4.82	2.42
(2V09) (621GA) Rogersville, TN	526	520	98.86%	6	1.14%	469	40	11	5	1	0	0	3.28	0	
(2V09) (621GC) Norton, VA	709		100.00%	0	0.00%	678	22		0	0	0	0	1.21		
(2V09) (621GG) Morristown, TN	1,055		99.43%	6		979				0	0	0			
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,671			30		1,472	122			18	0		0.00		
(2V09) (621GJ) Bristol, VA	1,346		98.44%	21	1.56%	1,203	55			5	0	0			
(2V09) (621GK) Campbell County, TN	598		99.50%	3		535	31			0	0	0			3.36
(2V09) (621QA) Jonesville, VA	113	113	100.00%	0		96	10	7	0	0	0	0			
(2V09) (621QB) Marion, VA	99		100.00%	0		97	1	1	0	0	0	0	0.70		
(2V09) (621QC) Vansant, VA	66		100.00%	0	0.00%	43	19		-	0	0	0	4.65		
(2V09) (621QD) Knox County, TN	829	815	98.31%	14	1.69%	652	87	76	13	0	0	1		5.13	3.49

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V09) (621QE) Downtown West, TN	592	589	99.49%	3	0.51%	543	34	12	2 1	2	0	0		2.15	
(2V09) (626) Middle Tennessee HCS	69,452	65,286	94.00%	4,166	6.00%	57,257	3,941	4,088	2,535	805	456	370	4.87	9.1	5.04
(2V09) (626) Nashville, TN	25,417	23,760	93.48%	1,657	6.52%	20,582	1,546	1,632	976	348	188	145	7.04	8.45	4.28
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	18,507	17,446	94.27%	1,061	5.73%	15,445	1,008	993	703	200	102	56	3.84	8.89	
(2V09) (626GA) Dover, TN	290	287	98.97%	3	1.03%	278	6	;	3	0	0	0	0.99	8.89	2.53
(2V09) (626GC) Bowling Green, KY	1,267	1,199	94.63%	68	5.37%	1,049	88	62	2 41	14	7	6	5.11	7.13	12.91
(2V09) (626GE) Clarksville, TN	5,149	4,693	91.14%	456	8.86%	4,096	297	300	221	90	79	66	2.88	16.92	7.94
(2V09) (626GF) Chattanooga, TN	5,262		95.04%	261	4.96%	4,527	208		6 167	52	30	12	4.86	4.71	6.59
(2V09) (626GG) Tullahoma, TN	281			6		254	14			1	0	0	1.09	11.2	
(2V09) (626GH) Cookeville, TN	1,538			50		1,319	92			8	1	5	3.98	12.2	
(2V09) (626GJ) Hopkinsville, KY	1,505			150		1,100				26	22	2 24	8.95	18.86	
(2V09) (626GK) McMinnville, TN	731		98.08%	14	-	616				4	1	0	3.24	10.38	
(2V09) (626GL) Roane County, TN	497			8	1.61%	447	20			0	0	1	1.79	9.18	
(2V09) (626GM) Maury County, TN	1,228			23		934	138			1	1	0	6.55	5.31	5.15
(2V09) (626GN) Athens, TN	508		90.35%	49		390	34	3:	5 40	8	1	0	8.07	0	
(2V09) (626GO) International Plaza, TN	1,325			86		1,098	58			22	0	4	7.78	5.04	
(2V09) (626GP) Gallatin, TN	1,031			21		846	77			4	0	2	4.02	5.47	0.18
(2V09) (626MA) IDES Fort Campbell	177		100.00%	0	0.0070	177	0		0	0		0		0.01	0
(2V09) (626QA) Albion Street, TN	881			47	5.33%	704	36			2			7.86		0.75
(2V09) (626QB) Charlotte Avenue, TN	1,850	1,812	97.95%	38	2.05%	1,692	54	66	6 28	8	2	0	3.06	8.87	0.79
(2V09) (626QC) Pointe Centre, TN	1,607			156		1,322	49			17				26.79	
(2V09) (626QD) Glenis Drive, TN	401			12		381	1		12	0	0				3.2
(3V10) (538) Chillicothe, OH HCS	17,144	16,467	96.05%	677	3.95%	14,541	934	. 992	2 421	126	63	67	1.8	8.69	2.24
(3V10) (538) Chillicothe, OH	10,834	10,402	96.01%	432	3.99%	8,897	720	78	5 305	71	31	25	2.78	7.61	1.32
(3V10) (538GA) Athens, OH	1,036	1,028	99.23%	8	411111	946	39	4:	3	1	1	3	1.76	5.58	
(3V10) (538GB) Portsmouth, OH	1,412	1,384	98.02%	28	1.98%	1,313	31	40	0 11	5	6	6	0.7	4.66	2.1
(3V10) (538GC) Marietta, OH	1,009			117	11.60%	822	26	44	4 57	22	14	24	1.51	34.6	3.1
(3V10) (538GD) Lancaster, OH	1,359	1,317		42		1,251	43		3 15	13	7	7	0.75	6.83	
(3V10) (538GE) Cambridge, OH	1,016	977		39		884	59	34	19	14	4	2	1.59	7.17	
(3V10) (538GF) Wilmington, OH	478					428	16			0	0		2	15.86	
(3V10) (539) Cincinnati, OH HCS	37,205								_	375					
(3V10) (539) Cincinnati, OH	22,552		92.87%	1,609		18,125	1,273	1,54	5 1,012	323	168	106	2.22	11.54	2.67
(3V10) (5399AB) Fort Thomas CLC	6		100.00%	0	4.44.1	6			0	0	0	0			
(3V10) (539A4) Fort Thomas, KY	1,119	1,072	95.80%	47	4.20%	955	42	7:	5 46	1	0	0		10.16	
(3V10) (539BV) Fort Thomas, KY - PRRTP	17			7	41.18%	5	2	:	3 7	0	0	0			21.71
(3V10) (539GA) Bellevue, KY	1,340		96.72%	44		1,231	42			6	5	15	8.35	6.23	
(3V10) (539GB) Clermont County, OH	3,038			88		2,649				9		2 3	2.65	5.54	
(3V10) (539GC) Dearborn, IN	1,756		99.03%	17		1,602				0		0	1.65	3.62	
(3V10) (539GD) Florence, KY	2,185			45		1,923	102			3		3	1.79	7.32	
(3V10) (539GE) Hamilton, OH	2,129			45						10		1	1.6	5.23	
(3V10) (539GF) Georgetown, OH	859				13.15%	665	49			9	16		5.47	3.12	2.03
(3V10) (539QA) Cincinnati, OH - Mobile	9		100.00%	0					0	0			0		
(3V10) (539QB) Highland Avenue, OH	1,622		94.70%							12				8.81	
(3V10) (539QD) Norwood, OH	573		94.59%	31						2				15.21	
(3V10) (541) Cleveland, OH HCS	90,139											<u> </u>		6.94	
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	35,229		96.25%				2,613			148			7.86	5.98	
(3V10) (541BY) Canton, OH	6,487			319		5,296	473			38			4.54	7.99	
(3V10) (541BZ) Youngstown, OH	5,597		97.16%			4,822				10			2.26	5.19	
(3V10) (541GB) Lorain, OH	3,380			107		2,966	150			14		12	4.87	7.16	
(3V10) (541GC) Sandusky, OH	2,039					1,726				18	7	15	5.47	9.58	
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,515			64		4,113				8	1	2	1.55	3.34	
(3V10) (541GE) McCafferty, OH	533	521	97.75%	12	2.25%	478	19	24	4 8	3	1	0	3.28	1.56	3.41

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Measured from Preferred Date For the Reporting Period Ending: September 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
remod Ending. September 2015			Less 3		30 Days 3										
(3V10) (541GF) Lake County, OH	3,535	3,429	97.00%	106	3.00%	3,089	183	157	83	12	3	8	2.39	4.75	6.81
(3V10) (541GG) Akron, OH	8,708	8,147	93.56%	561	6.44%	6,705	695	747	481	30	13	37	7.44	9.29	4.99
(3V10) (541GH) East Liverpool, OH	1,439	1,407	97.78%	32	2.22%	1,273	63	71	24	3	3	2	2.79	5.17	2.24
(3V10) (541GI) Warren, OH	1,959	1,834	93.62%	125	6.38%	1,587	112	135	77	16	15	17	5.93	13.61	2.45
(3V10) (541GJ) New Philadelphia, OH	1,914	1,841	96.19%	73	3.81%	1,674	85	82	61	6	5	1	2.27	5.28	4.24
(3V10) (541GK) Ravenna, OH	2,063	1,995	96.70%	68	3.30%	1,722	142	131	45	7	5	11	6.9	5.35	2.04
(3V10) (541GL) Parma, OH	11,285	10,434	92.46%	851	7.54%	8,517	966	951	582	132	82	55	5.16	9.83	7.9
(3V10) (541GM) Cleveland Superior Avenue, OH	43	41	95.35%	2	4.65%	5	9	27	2	0	0	0			
(3V10) (541QA) Summit County, OH	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	1,007	1,001	99.40%	6	0.60%	1,001	0	0	3	1	2	0	10.15	0	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	190			1	0.53%	178	4	7	1	0	0	0		1.46	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	211			14		179	7	11		1	1	8		9.31	
(3V10) (552) Dayton, OH HCS	30,186					24,991	1,928	2,081							
(3V10) (552) Dayton, OH	23,873			993		19,647	1,534	1,699		137					3.35
(3V10) (552GA) Middletown, OH	1,570			92		1,274	89	115		26	2	2			4.01
(3V10) (552GB) Lima, OH	1,542			20	1.30%	1,403	61	58		1	1	0		3.67	3.55
(3V10) (552GC) Richmond, IN	1,507			40		1,245	115	107		4	1	3			7.5
(3V10) (552GD) Springfield, OH	1,641		97.50%	41	2.50%	1,409	112	79	34	1	4	2	3.25		6.6
(3V10) (552MA) IDES Wright Patterson AFB	53		100.00%	0		13	17	23		0	0	0		11.47	14.67
(3V10) (757) Columbus, OH HCS	35,379		90.54%	3,347	9.46%	24,908	3,522	3,602	2,136	586	246				7.5
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	28,868	25,949	89.89%	2,919		20,084	2,908	2,957	1,808	538	217	356	4.83	15.71	7.58
(3V10) (757GA) Zanesville, OH	1,361	1,256		105		1,011	108	137	78	12	10	5	6.86		5.9
(3V10) (757GB) Grove City, OH	1,103			53	4.81%	867	92	91		8	4	4	3.61	16.32	6.65
(3V10) (757GC) Marion, OH	1,193		94.80%	62		895	134	102			2	6	8.81	8.62	10.67
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	1,634			125		1,119		194		17	11	4	5.05	14.81	6.17
(3V10) (757QC) Columbus Airport Drive, OH	1,220			83		932	84			6	2				7.33
(3V10) (506) Ann Arbor, MI HCS	38,849														
(3V10) (506) Ann Arbor, MI	26,328		94.23%	1,518		22,010	1,269	1,531		281	168				5.11
(3V10) (506GA) Toledo, OH	7,001		94.06%	416		5,429	543	613		91	23	26		10.14	2.48
(3V10) (506GB) Flint, MI	1,513			6	0.40%	1,345	101	61		0	0	1	3.02		0.93
(3V10) (506GC) Jackson, MI (3V10) (506QA) Ann Arbor Packard Road, MI	1,380 1,638			21 18		1,147 1,466	119 80	93		0	10	0	2.8	5.48 2.17	1.1
(Packard Road) (3V10) (506QB) Green Road, MI	989	834	84.33%	155	15.67%	686	58	90	130	20	2	3		3.82	
(3V10) (515) Battle Creek, MI HCS	26,110	24,192	92.65%	1,918	7.35%	19,508	2,181	2,503	1,246	396	149	127	4.48	13.01	7.92
(3V10) (515) Battle Creek, MI	11,170	10,504	94.04%	666	5.96%	8,455	972	1,077	413	133	53	67	2.99	13.93	4.98
(3V10) (515BU) Battle Creek, MI - VADOM	83	83	100.00%	0	0.00%	61	11	11	0	0	0	0			
(3V10) (515BY) Wyoming, MI	10,585	9,488	89.64%	1,097	10.36%	7,468	889	1,131	727	234	87	49	5.75	12.6	11.86
(3V10) (515GA) Muskegon, MI	1,643	1,581	96.23%	62	3.77%	1,352	125	104	32	19	5	6	5.55	3.97	10.03
(3V10) (515GB) Lansing South, MI	1,698	1,622	95.52%	76	4.48%	1,360	123	139	60	9	4	3	3.77	3.13	10.46
(3V10) (515GC) Benton Harbor, MI	931	914	98.17%	17	1.83%	812	61	41	14	1	0	2	3.45	2.41	5.2
(3V10) (553) Detroit, MI HCS	29,804	28,615	96.01%	1,189	3.99%	24,553	1,814	2,248	928	170	55	36	3.83	6.29	3.3
(3V10) (553) Detroit, MI (John D. Dingell)	27,607	26,435	95.75%	1,172	4.25%	22,486	1,741	2,208	915	168	54	35	4.62	6.39	3.4
(3V10) (553GA) Yale, MI	986	985	99.90%	1	0.10%	958	23	4	1	0	0	0	0.71		0.21
(3V10) (553GB) Pontiac, MI	1,135	1,120	98.68%	15	1.32%	1,037	48	35	11	2	1	1	2.32	3.26	2.67
(3V10) (553QA) Piquette Street, MI	76	75	98.68%	1	1.32%	72	2	1	1	0	0	0	2.06		
(3V10) (583) Indianapolis, IN HCS	44,299	42,640	96.25%	1,659	3.75%	38,532	2,103	2,005	1,285	310	39	25	1.51	4.69	5.01
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	34,283	32,909	95.99%	1,374	4.01%	29,364	1,810	1,735	1,040	274	35	25	1.86	4.51	5.47
(3V10) (583BU) Indianapolis, IN - VADOM	88	76	86.36%	12	13.64%	63	6	7	12	0	0	0		10.57	
(3V10) (583GA) Terre Haute, IN	1,261	1,256	99.60%	5	0.40%	1,209	28	19	5	0	0	0	0.29	3.66	0.55
(3V10) (583GB) Bloomington, IN	859	856	99.65%	3	0.35%	829	23	4	2	1	0	0	1.84	1.2	
(3V10) (583GC) Martinsville, IN	769	767	99.74%	2	0.26%	738	17	12	2	0	0	0	0.47	0.74	2.06

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			Less 3												
(3V10) (583GD) Indianapolis West, IN	1,935	1,804	93.23%	131	6.77%	1,685	47	72	111	18	2	0	0.74	16.39	3.13
(3V10) (583GE) West Lafayette, IN	855	829	96.96%	26	3.04%	759	37	33	23	3	0	0	2.06	0.13	6.43
(3V10) (583GF) Wakeman, IN	1,247	1,207	96.79%	40	3.21%	1,139	33	35	28	11	1	0	0.97	4.25	4.26
(3V10) (583GG) Shelbyville, IN	596	592	99.33%	4	0.67%	523	42	27	4	0	0	0	1.29	4.01	3.5
(3V10) (583QA) Monroe County, IN	352	342	97.16%	10	2.84%	312	20	10	8	1	1	0			3.61
(3V10) (583QB) Indianapolis Meridian Street, IN	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	449	417	92.87%	32	7.13%	369	17	31	30	2	0	0			6.49
(3V10) (583QD) Indianapolis YMCA, IN	653	634	97.09%	19	2.91%	592	22	20	19	0	0	0		2.79	0.07
(3V10) (583QE) Cold Spring Road, IN	923	922	99.89%	1	0.11%	921	1	0	1	0	0	0			
(3V10) (610) Northern Indiana HCS	30,702	29,222	95.18%	1,480	4.82%	25,332	1,877	2,013	951	278	136	115	3.77	9.65	3.68
(3V10) (610) Marion, IN	7,667	7,375	96.19%	292	3.81%	6,494	438	443	192	75	16	9	2.7	8.51	2.43
(3V10) (610A4) Fort Wayne, IN	12,155	11,365	93.50%	790	6.50%	9,511	886	968	458	134	107	91	3.89	11.26	1.4
(3V10) (610BU) Marion, IN - VADOM	45	44	97.78%	1	2.22%	25	8	11	1	0	0	0			
(3V10) (610BY) St. Joseph County, IN	5,157	4,977	96.51%	180	3.49%	4,476	251	250	119	49	6	6	3.14	5.56	1.91
(3V10) (610GB) Muncie, IN	1,785	1,724	96.58%	61	3.42%	1,534	77	113	57	2	1	1	4.12	5.08	6.64
(3V10) (610GC) Goshen, IN	890	852	95.73%	38	4.27%	741	66	45	29	7	0	2	5.05	7.39	2.93
(3V10) (610GD) Peru, IN	792	739	93.31%	53	6.69%	653	37	49	42	4	3	4	7.16	12.44	3.06
(3V10) (610QA) Fort Wayne East State Boulevard, IN	2,209	2,144	97.06%	65	2.94%	1,896	114	134	53	7	3	2		21.97	5.49
(3V10) (610QB) Columbia Place, IN	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	24,140	23,527	97.46%	613	2.54%	20,805	1,343	1,379	454	96	50	13	2.16	5.28	2.46
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	13,119	12,628	96.26%	491	3.74%	10,936	788	904	354	79	46	12	2.43	5.98	0.07
(3V10) (655GA) Gaylord, MI	1,008	1,000	99.21%	8	0.79%	926	43	31	6	1	1	0	1.4	2.1	3.32
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	992	961	96.88%	31	3.12%	814	75	72	27	3	1	0			0.31
(3V10) (655GC) Oscoda, MI	608			10	-	555	23	20	7	2	1	0			
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	972			14		881	34			3	0	0			
(3V10) (655GE) Clare, MI	1,552		99.42%	9		1,359	104			3	0	0			
(3V10) (655GF) Bad Axe, MI	792		100.00%	0	0.0070	747	30			0	0	0			
(3V10) (655GG) Cadillac, MI	1,307		99.16%	11		1,205	54			1	0	0			
(3V10) (655GH) Cheboygan County, MI	539		99.26%	4	011 170	485	26				0	0			
(3V10) (655GI) Grayling, MI	533			10		462	25				1	1	3.19		5.42
(3V10) (655QA) Saginaw Barnard Road, MI	2,198		99.45%	12		2,007	100			0	-	0		1.73	
(3V10) (655QB) Grand Traverse, MI	520			13		428	41	38		0		0		7.05	
(3V12) (550) Danville, IL HCS	18,421			419			878					19			
(3V12) (550) Danville, IL	9,059		97.76%	203		8,116	376			18		18			
(3V12) (550BY) Peoria, IL (Bob Michel)	5,471		96.71%	180		4,681	302			30		1	2.05		
(3V12) (550GA) Decatur, IL (3V12) (550GD) Springfield, IL	1,626 1,633			23		1,433	101	69		3	0	0			
										0	-				
(3V12) (550GF) Mattoon, IL (3V12) (537) Chicago, IL HCS	632 37,838		99.37% 92.45%	2,857	0.63% 7.55%	597 29,698	18 2,278			515		109			2.28 3.14
			92.45%							406					
(3V12) (537) Chicago, IL (Jesse Brown) (3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	29,306 6,096		93.50%	2,361 396		22,797 4,877	1,741	2,407		103		106			
(3V12) (537GA) Chicago Heights, IL	719	711	98.89%	8	1.11%	642	37	32	6	1	0	1	3.3	0	2.66
(3V12) (537GD) Lakeside, IL	1,038	1,008	97.11%	30	2.89%	873	64	71	26	2	2	0	4.83	0	0
(3V12) (537HA) Auburn Gresham, IL	679	617	90.87%	62	9.13%	509	52	56	57	3	2	0	9.71	0	6.11
(3V12) (556) North Chicago, IL HCS (3V12) (556) North Chicago, IL (Captain James A.	25,479 22,294		97.85% 97.75%	547 501	2.15% 2.25%	21,795 18,949	1,541 1,384			58 48		14 14			
Lovell) (3V12) (556GA) Evanston, IL	569	560	98.42%	9	1.58%	534	15	11	5	4	0	0	1.82	1.51	4.38
(3V12) (556GC) McHenry, IL	1,646	1,617	98.24%	29	1.76%	1,389	122	106	24	5	0	0	3.7	4.84	5.4
(3V12) (556GD) Kenosha, WI	970	962	99.18%	8	0.82%	923	20	19	7	1	0	0	1.33	1.53	1.42
(3V12) (578) Hines, IL HCS	48,990			1,564		42,301	2,552	2,573	1,163	218	119	64	3.37	6.2	3.29

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting	5		Complete d in 30	ĺ	Complete d in Over	,		,				, i	in Days 13		in Days 15
Period Ending: September 2019			Days or Less 3		30 Days 5										
(3V12) (578) Hines, IL (Edward Hines Junior)	37,799			1,249		32,618	1,896			186	101	45		6.08	3.65
(3V12) (578GA) Joliet, IL	4,449			186		3,669	321	273		16	/	16		7.9	3.4
(3V12) (578GC) Kankakee County, IL	1,084			10		901	111	62		0	1	0			2.26
(3V12) (578GD) Aurora, IL	1,650			25		1,509	58			0	3	0	-		2.9
(3V12) (578GE) Hoffman Estates, IL	1,373			30		1,236	51	56		2	3	2	2.83		3.04
(3V12) (578GF) LaSalle, IL	1,227		97.07%	36		1,101	58			7	2		3.42		2.38
(3V12) (578GG) Oak Lawn, IL	1,408			28		1,267	57			'	2		2.98	11.09	1.73
(3V12) (585) Iron Mountain, MI HCS	11,689			353		9,953	745			56			2.69		2.72
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)				269		6,010	520			40	9		3.14	5.92	3.33
(3V12) (585GA) Hancock, MI	594			8		542	17			3	0	0		10.69	1.15
(3V12) (585GB) Rhinelander, WI	1,076			22		935	66			1	3	0	2.53	4.86	4.54
(3V12) (585GC) Menominee, MI	650			5		590	35				0	0	-		1.32
(3V12) (585GD) Ironwood, MI	368			2	0.54%	335	17			0	0	0	2.15		0.96
(3V12) (585GF) Manistique, MI	322		97.52%	8		275	21	18		2	0	-	-	13.53	1.5
(3V12) (585HA) Marquette, MI	906		96.69%	30		776	45			6	0	-			2.32
(3V12) (585HB) Sault Saint Marie, MI	538			9		490	24			2	0	-			4.03
(3V12) (607) Madison, WI HCS	27,315			1,348			2,076				76				3.38
(3V12) (607) Madison, WI (William S. Middleton)	17,250			1,106		13,367	1,204			204	70			9.57	3.5
(3V12) (607GC) Janesville, WI	1,046			13		856	116			0	0	_		0.63	0.45
(3V12) (607GD) Baraboo, WI	946			37		770	98			8	2		7.46		0.66
(3V12) (607GE) Beaver Dam, WI	896			5		803	52			0	0	0			3.66
(3V12) (607GF) Freeport, IL	546			5		505	26				0	0	2.32		0.27
(3V12) (607GG) Madison West, WI	2,590	2,522		68		2,157	215			5	2		5.32		4.32
(3V12) (607HA) Rockford, IL	4,041	3,927		114		3,363	365			6	2		4.85	5.93	3.55
(3V12) (676) Tomah, WI HCS	16,885	· · ·		310			748			53	15	4	2.67		1.83
(3V12) (676) Tomah, WI	10,598			156		9,630	457	355		21	5	2	2.25	4.27	1.08
(3V12) (676GA) Wausau, WI	1,751			24		1,572	86			2	1	1	3.22		2.67
(3V12) (676GC) River Valley, WI	2,193			24		1,975	104			1	0				1.13
(3V12) (676GD) Wisconsin Rapids, WI	2,011		95.03%	100		1,723	96			28	9		2.96	7.96	3.64
(3V12) (676GE) Clark County, WI	324		98.15%	6		306	5	7	5		0	_			3.89
(3V12) (676QA) Tomah, WI - Mobile	8		100.00%	0	0.0070	8	0	0	-	0	0			0	
(3V12) (695) Milwaukee, WI HCS	52,918			2,072			2,869				134				3.23
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)			96.77%	1,154		30,945	1,757	1,875		173	52			5.84	1.66
(3V12) (695BU) Milwaukee, WI - VADOM	73		100.00%	0		70	2	1	0		0				
(3V12) (695BY) Appleton, WI (John H. Bradley)	5,581			217		4,700	318			56	56				4.1
(3V12) (695GA) Union Grove, WI	978		99.39%	6		923	35				1	0			1.57
(3V12) (695GC) Cleveland, WI	1,254		96.89%	39		1,049	91	75		2	1	3	4.33		9.05
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner			92.89%	656		7,145	666			91	24			8.8	9.16
(3V12) (695QA) Milwaukee MLK Drive, WI	71		100.00%	0		71	0	0		0	0				
(3V15) (589A4) Columbia, MO HCS	25,586		94.24%				1,812				124				8.53
(3V15) (589A4) Columbia, MO (Harry S. Truman)	18,581		93.67%	1,176		14,818	1,267	1,320	778	241	115	42	6.05	7.19	7.19
(3V15) (589BX) Columbia, MO - VADOM	2		100.00%	0		2	0	0			0				
(3V15) (589G8) Jefferson City, MO	1,469	1,415	96.32%	54		1,314	42		19	7	6	22			9.97
(3V15) (589GE) Kirksville, MO	537	534		3		483	32			1	0	0		2.92	1.25
(3V15) (589GF) Fort Leonard Wood, MO	1,501		94.34%	85		1,079	176			18	1	3	4.41	8.22	14.48
(3V15) (589GH) Lake of the Ozarks, MO	849			45		642	92		31	13	1	0			13.08
(3V15) (589GX) Mexico, MO	510		98.24%	9		439	43			3	0	2	3.03		6.62
(3V15) (589GY) St. James, MO	590		94.58%	32		422	74	62		6	1	0			12.03
(3V15) (589JA) Sedalia, MO	780	763	97.82%	17	2.18%	704	41	18	13	0	0	4	4.05	3	5.8
(3V15) (589JD) Marshfield, MO	767	713	92.96%	54	7.04%	642	45			27	0	0	1.95	11.64	9.84
(3V15) (589) Kansas City, MO HCS	30,380	29,624	97.51%	756	2.49%	26,453	1,537	1,634	554	134	48	20	2.22	4.72	1.63
(3V15) (589) Kansas City, MO	22,136	21,413	96.73%	723	3.27%	18,814	1,182	1,417	530	129	45	19	3.38	5.04	1.44
(3V15) (589G1) Warrensburg, MO	1,406	1,397	99.36%	9	0.64%	1,270	68	59	8	1	0	0	2.16	2.61	4.25

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	in Days 14	
(3V15) (589GB) Belton, MO	734	734	100.00%	0	0.00%	717	15	2	0	0	0	0	0.6		0.06
(3V15) (589GC) Paola, KS	384	384	100.00%	0	0.00%	328	45	11	0	0	0	0	2.97		3.52
(3V15) (589GD) Nevada, MO	499	499	100.00%	0	0.00%	484	12	3	0	0	0	0	0.89		0.44
(3V15) (589GZ) Cameron, MO	222	221	99.55%	1	0.45%	219	0	2	0	1	0	0	0.14	0	0
(3V15) (589HK) Kansas City, MO - Mobile	85	85	100.00%	0	0.00%	84	0	1	0	0	0	0	0.38		
(3V15) (589JB) Excelsior Springs, MO	556	556	100.00%	0	0.00%	465	62	29	0	0	0	0	4.13	0	1.3
(3V15) (589JC) Shawnee, KS	881	879	99.77%	2	0.23%	810	51	18	2	0	0	0	1.83		0.09
(3V15) (589JF) Honor, MO	2,924	2,905	99.35%	19	0.65%	2,712	101	92	12	3	3	1	2.03	0	1.94
(3V15) (589MC) IDES Whiteman AFB	21		100.00%	0	0.00%	21	0	0	0	0	0	0		0	0
(3V15) (589QA) Overland Park, KS	532		99.62%	2		529	1	0		0	0			0.19	
(3V15) (589A5) Eastern Kansas HCS	24,673	23,876	96.77%	797	3.23%	20,901	1,405			99	19	48			2.79
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	12,119			396	3.27%	10,309	683			60	11	40			1.41
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	8,716			239	2.74%	Í	495			24	5		2.01	5.75	
(3V15) (589BU) Leavenworth, KS - VADOM	19		100.00%	0	0.00%	18			0	0	0			9.33	
(3V15) (589GI) St. Joseph, MO	708	692		16		615	34			1	0				6.16
(3V15) (589GJ) Wyandotte County, KS	354		100.00%	0	0.00%	333	15		-	0	0				0.6
(3V15) (589GM) Chanute, KS	101	97		4	3.96%	78	2			0	0		-		1.26
(3V15) (589GP) Garnett, KS	48		100.00%	0	0.00%	45	3			0	0				0
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,710	1,617		93	5.44%	1,348	113			12	2		4.84		7.71
(3V15) (589GU) Lawrence, KS	254	249		5	1.97%	226	10			0	0	-			7.53
(3V15) (589GV) Fort Scott, KS	233	219		14	6.01%		11			1	0	0			8.5
(3V15) (589JE) Platte City, MO	317	306		11	3.47%	252	26			1	1	0			3.63
(3V15) (589MA) Ft. Riley DES Clinic	86		-	19	22.09%	5		53		0	0	-		26.39	19.23
(3V15) (589MD) IDES Fort Leavenworth	8		100.00%	0	0.00%	0		4	0	0	0	, and the same of		14.38	
(3V15) (589A7) Wichita, KS HCS	19,661		95.24%	935											
(3V15) (589A7) Wichita, KS (Robert J. Dole)	15,738	14,950		788 18			816			125	23				5.02
(3V15) (589G2) Dodge City, KS	346	328	94.80%	10	5.20% 7.14%	304	8	10	18	0	0	0			1.71
(3V15) (589G3) Liberal, KS			92.0070	4	1.14/0	45	2	1				1			U
(3)/15) (580C4) Have KS	56			2								0	8.69		0.86
(3V15) (589G4) Hays, KS	354	351	99.15%	3	0.85%	307	17	27	3	0	0	-	2.95	4	0.86
(3V15) (589G5) Parsons, KS	354 409	351 394	99.15% 96.33%	15	0.85% 3.67%	307 347	17 19	27 28	3 10		0 1	0 2	2.95 2.45	4.31	8.95
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS	354 409 615	351 394 601	99.15% 96.33% 97.72%	15 14	0.85% 3.67% 2.28%	307 347 552	17 19 19	27 28 30	3 10 11	0 2 1	1	2	2.95 2.45 4.58	4 4.31 1.11	8.95 1.43
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS	354 409 615 893	351 394 601 875	99.15% 96.33% 97.72% 97.98%	15	0.85% 3.67% 2.28% 2.02%	307 347 552 804	17 19 19 45	27 28 30 26	3 10 11 15	0 2 1 2	1 1	1 0	2.95 2.45 4.58 1.77	4 4.31 1.11 0.81	8.95 1.43 7.24
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB	354 409 615 893 12	351 394 601 875 12	99.15% 96.33% 97.72% 97.98% 100.00%	15 14 18 0	0.85% 3.67% 2.28% 2.02% 0.00%	307 347 552 804 10	17 19 19 45 0	27 28 30 26 2	3 10 11 15 0	0 2 1 2 0	1 1 1 0	2 1 0	2.95 2.45 4.58 1.77	4 4.31 1.11	8.95 1.43
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS	354 409 615 893 12	351 394 601 875 12	99.15% 96.33% 97.72% 97.98% 100.00%	15 14 18 0	0.85% 3.67% 2.28% 2.02% 0.00%	307 347 552 804 10	17 19 19 45 0	27 28 30 26 2	3 10 11 15 0 0	0 2 1 2 0 0	1 1 1 0 0	2 1 0 0	2.95 2.45 4.58 1.77	4 4.31 1.11 0.81 3.64	8.95 1.43 7.24 0
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS	354 409 615 893 12 10 1,228	351 394 601 875 12 10 1,153	99.15% 96.33% 97.72% 97.98% 100.00% 100.00% 93.89%	15 14 18 0 0 75	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11%	307 347 552 804 10 10	17 19 19 45 0 0	27 28 30 26 2 0 66	3 10 11 15 0 0 54	0 2 1 2 0 0	1 1 1 0 0 2	2 1 0 0 0 4	2.95 2.45 4.58 1.77	4 4.31 1.11 0.81 3.64	8.95 1.43 7.24 0
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS	354 409 615 893 12 10 1,228 21,956	351 394 601 875 12 10 1,153 21,419	99.15% 96.33% 97.72% 97.98% 100.00% 100.00% 93.89%	15 14 18 0 0 75	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45%	307 347 552 804 10 10 992	17 19 19 45 0 0 95	27 28 30 26 2 0 66 1,191	3 10 11 15 0 0 54 383	0 2 1 2 0 0 15	1 1 1 0 0 2 24	2 1 0 0 0 4 39	2.95 2.45 4.58 1.77	4 4.31 1.11 0.81 3.64 10.5 5.92	8.95 1.43 7.24 0
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL	354 409 615 893 12 10 1,228 21,956 8,552	351 394 601 875 12 10 1,153 21,419 8,350	99.15% 96.33% 97.72% 97.98% 100.00% 100.00% 93.89% 97.55% 97.64%	15 14 18 0 0 75	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36%	307 347 552 804 10 10 992 18,570 7,178	17 19 19 45 0 0	27 28 30 26 2 0 66 1,191 506	3 10 11 15 0 0 54 383	0 2 1 2 0 0	1 1 1 0 0 2 24	2 1 0 0 0 4 39 27	2.95 2.45 4.58 1.77 2.88 2.45	4 4.31 1.11 0.81 3.64 10.5 5.92	8.95 1.43 7.24 0 3.92 1.62
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP	354 409 615 893 12 10 1,228 21,956	351 394 601 875 12 10 1,153 21,419 8,350 134	99.15% 96.33% 97.72% 97.98% 100.00% 100.00% 93.89%	15 14 18 0 0 75 537 202	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00%	307 347 552 804 10 10 992	17 19 19 45 0 0 95 1,658 666	27 28 30 26 2 0 66 1,191 506	3 10 11 15 0 0 54 383 150	0 2 1 2 0 0 15 91	1 1 1 0 0 2 24 10	2 1 0 0 0 4 39 27	2.95 2.45 4.58 1.77 2.88 2.45	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52	8.95 1.43 7.24 0 3.92 1.62 0.19
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN	354 409 615 893 12 10 1,228 21,956 8,552	351 394 601 875 12 10 1,153 21,419 8,350 134	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.02%	15 14 18 0 0 75 537 202	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00%	307 347 552 804 10 10 992 18,570 7,178	17 19 19 45 0 0 95 1,658	27 28 30 26 2 0 66 1,191 506 1	3 10 11 15 0 0 54 383 150 0	0 2 1 2 0 0 15 91 15	1 1 1 0 0 2 24 10	2 1 0 0 0 4 39 27 0	2.95 2.45 4.58 1.77 2.88 2.45	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54	8.95 1.43 7.24 0 3.92 1.62
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.02%	15 14 18 0 0 75 537 202	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637	17 19 19 45 0 0 95 1,658 666 2 655	27 28 30 26 2 0 66 1,191 506 1 390	3 10 11 15 0 0 54 383 150 0 118	0 2 1 2 0 0 15 91 15 0 64	1 1 1 0 0 2 24 10 0	2 1 0 0 4 39 27 0 11	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.02%	15 14 18 0 0 75 537 202 0 205 4	0.85% 3.67% 2.28% 2.02% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857	17 19 19 45 0 0 95 1,658 666 2	27 28 30 26 2 0 66 1,191 506 1 390 10 98	3 10 11 15 0 0 54 383 150 0 118 4	0 2 1 2 0 0 0 15 91 15 0 64	1 1 1 0 0 2 24 10 0 12	2 1 0 0 0 4 39 27 0 11	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.02% 99.41%	15 14 18 0 0 75 537 202 0 205 4	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 2.53%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857	17 19 19 45 0 0 95 1,658 666 2 655 25	27 28 30 26 2 0 66 1,191 506 1 390 10 98	3 10 11 15 0 0 54 383 150 0 118 4 24	0 2 1 2 0 0 0 15 91 15 0 64	1 1 1 0 0 2 24 10 0 12	2 1 0 0 0 4 39 27 0 11 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.47% 98.79% 100.00%	15 14 18 0 0 75 537 202 0 205 4 27	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 1.21%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596	17 19 19 45 0 0 95 1,658 666 2 655 25 87	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25	3 10 11 15 0 0 54 383 150 0 118 4 24	0 2 1 2 0 0 0 15 91 15 0 64 0 3	1 1 1 0 0 2 24 10 0 12 0	2 1 0 0 0 4 39 27 0 11 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.02% 99.41% 97.47% 98.79% 100.00%	15 14 18 0 0 75 537 202 0 205 4 27 8	0.85% 3.67% 2.28% 2.02% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 1.21% 0.00%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709	17 19 19 45 0 0 95 1,658 666 2 655 25 87 31	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 5	3 10 11 15 0 0 54 383 150 0 118 4 24 2 0 64	0 2 1 2 0 0 15 91 15 0 64 0 3	1 1 1 0 0 2 24 10 0 12 0 0	2 1 0 0 0 4 39 27 0 11 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180 888	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820 390	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.02% 99.41% 97.47% 98.79% 100.00%	15 14 18 0 0 75 537 202 0 205 4 27 8 0 68	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 2.53% 1.21% 0.00% 7.66%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709	17 19 19 45 0 0 95 1,658 666 2 655 25 87 31 18	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 64 21	3 10 11 15 0 0 54 383 150 0 118 4 24 2 0 64	0 2 1 2 0 0 0 15 91 15 0 64 0 3 4 0	1 1 1 0 0 2 24 10 0 12 0 0 2	2 1 0 0 0 4 39 27 0 11 0 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56 8.49 3.09	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67 3.57
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180 888 392	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820 390 670	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.47% 98.79% 100.00% 92.34% 99.49%	15 14 18 0 0 75 537 202 0 205 4 27 8 0 68	0.85% 3.67% 2.28% 2.02% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 2.53% 1.21% 0.00% 7.66% 0.51%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709 347	17 19 19 19 45 0 0 95 1,658 666 2 655 25 87 31 18 47	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 5 64 21	3 10 11 15 0 0 54 383 150 0 118 4 24 2 0 64	0 2 1 2 0 0 0 15 91 15 0 64 0 3 4 0	1 1 1 0 0 2 24 10 0 12 0 0 2	2 1 0 0 0 4 39 27 0 11 0 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56 8.49 3.09 1.45	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67 3.57 30.47
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180 888 392 670	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820 390 670 574	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.47% 98.79% 100.00% 92.34% 99.49%	15 14 18 0 0 75 537 202 0 205 4 27 8 0 68 2	0.85% 3.67% 2.28% 2.02% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 2.53% 1.21% 0.00% 7.66% 0.00% 0.51% 0.00%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709 347 608	17 19 19 19 45 0 0 95 1,658 666 2 655 25 87 31 18 47 22 41	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 5 64 21 21	3 10 11 15 0 0 54 383 150 0 118 4 24 2 0 64 1	0 2 1 2 0 0 0 15 91 15 0 64 0 3 4 0 4	1 1 1 0 0 2 24 10 0 12 0 0 2 0 0	2 1 0 0 0 4 39 27 0 11 0 0 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56 8.49 3.09 1.45 0.95	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67 3.57 30.47 3.92
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL HCS (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Effingham, IL (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GR) Mayfield, KY	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180 888 392 670 574	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820 390 670 574 235	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 99.41% 98.79% 100.00% 99.34% 99.49% 100.00%	15 14 18 0 0 75 537 202 0 205 4 27 8 0 68 2 0 0	0.85% 3.67% 2.28% 2.02% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 2.53% 1.21% 0.00% 7.66% 0.00% 0.51% 0.00%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709 347 608	17 19 19 19 45 0 0 95 1,658 666 2 655 25 87 31 18 47 22 41 14	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 5 64 21 21 5 18	3 10 11 15 0 0 54 383 150 0 118 4 24 2 0 64 1	0 2 1 2 0 0 0 15 91 15 0 64 0 3 4 0 4	1 1 1 0 0 2 24 10 0 12 0 0 2 0 0 0	2 1 0 0 0 4 39 27 0 11 0 0 0 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56 8.49 3.09 1.45 0.95 7.92	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67 3.57 30.47 3.92 0.81
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL (3V15) (657GU) Harrisburg, IL	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180 888 392 670 574 255	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820 390 670 574 235	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.47% 98.79% 100.00% 99.44% 100.00% 92.34% 100.00%	15 14 18 0 0 75 537 202 0 205 4 27 8 0 68 2 0 0 205	0.85% 3.67% 2.28% 2.02% 0.00% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 1.21% 0.00% 7.66% 0.00% 0.51% 0.00% 7.84%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709 347 608 555 206	17 19 19 19 45 0 0 95 1,658 666 2 655 25 87 31 18 47 22 41 14	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 5 64 21 21 5 18	3 10 11 15 0 0 54 383 150 0 118 4 24 2 0 64 1 0 0 19 0	0 2 1 2 0 0 15 91 15 0 64 0 3 4 0 4 0	1 1 1 0 0 2 24 10 0 12 0 0 0 2 0 0 0 0	2 1 0 0 0 4 39 27 0 11 0 0 0 0 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56 8.49 3.09 1.45 0.95 7.92	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67 3.57 30.47 3.92 0.81
(3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL (3V15) (657GU) Harrisburg, IL (3V15) (657QC) Enterprise Way, IL	354 409 615 893 12 10 1,228 21,956 8,552 134 6,875 676 1,069 660 180 888 392 670 574 255 18	351 394 601 875 12 10 1,153 21,419 8,350 134 6,670 672 1,042 652 180 820 390 670 574 235 18 1,012	99.15% 96.33% 97.72% 97.98% 100.00% 93.89% 97.55% 97.64% 100.00% 97.47% 98.79% 100.00% 92.34% 99.49% 100.00% 100.00% 92.16% 100.00%	15 14 18 0 0 75 537 202 0 205 4 27 8 0 68 2 0 0 205	0.85% 3.67% 2.28% 2.02% 0.00% 6.11% 2.45% 2.36% 0.00% 2.98% 0.59% 1.21% 0.00% 7.66% 0.00% 7.84% 0.00% 0.10%	307 347 552 804 10 10 992 18,570 7,178 131 5,625 637 857 596 157 709 347 608 555 206 18	17 19 19 19 45 00 00 95 1,658 666 2 655 25 87 31 18 47 22 41 14 11	27 28 30 26 2 0 66 1,191 506 1 390 10 98 25 5 64 21 21 5 18 0 27	3 10 11 11 15 0 0 54 383 150 0 118 4 24 2 0 64 1 0 0 19 0	0 2 1 2 0 0 0 15 91 15 0 64 0 3 4 0 4 0 0	1 1 1 0 0 2 24 10 0 12 0 0 0 2 0 0 0 0 0	2 1 0 0 0 4 39 27 0 11 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0	2.95 2.45 4.58 1.77 2.88 2.45 1.94 1.69 5.98 1.54 2.56 8.49 3.09 1.45 0.95 7.92	4 4.31 1.11 0.81 3.64 10.5 5.92 5.52 6.54 0.89 2	8.95 1.43 7.24 0 3.92 1.62 0.19 4.02 1.23 3.25 6.84 0.67 3.57 30.47 3.92 0.81 1.14

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: September 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
. c.iou z.iiaiiig. ocpioliiizei zozo			Less 3		30 24,3 3										
(3V15) (657GF) West Plains, MO	1,253	1,232	98.32%	21	1.68%	1,157	39	36	14	6	0	1	6.58	2.27	5.95
(3V15) (657GG) Paragould, AR	837	835	99.76%	2	0.24%	791	33	11	2	0	0	0	1.67	3.64	1.12
(3V15) (657GH) Cape Girardeau, MO	1,274	1,254	98.43%	20	1.57%	1,187	43	24	14	6	0	0	1.3	4	5.12
(3V15) (657GI) Farmington, MO	1,328	1,318	99.25%	10	0.75%	1,217	65	36	9	1	0	0	1.43	7.6	4.43
(3V15) (657GN) Salem, MO	76	76	100.00%	0	0.00%	73	2	1	0	0	0	0	0.85		
(3V15) (657GV) Sikeston, MO	622	618	99.36%	4	0.64%	555	42	21	3	1	0	0	2.49	2.96	4.24
(3V15) (657GW) Pocahontas, AR	224	224	100.00%	0	0.00%	215	8	1	0	0	0	0	0.88		4.2
(3V15) (657) St. Louis, MO HCS	42,428	40,509	95.48%	1,919	4.52%	35,022	2,477	3,010	1,449	228	135	107	4.86	8.19	3.37
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	20,585	19,234	93.44%	1,351	6.56%	16,057	1,258	1,919	1,040	166	75	70	7.76	8.65	4.83
(3V15) (657A0) St. Louis Jefferson Barracks, MO	12,160			397	3.26%	10,325	729							9.3	2.71
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	21		100.00%	0	0.00%	21	0	·	_	0	_	0			
(3V15) (657GA) St. Clair County, IL	1,383		95.88%	57	4.12%	1,146				9	3	4	4.38		
(3V15) (657GB) St. Louis County, MO	1,340			2	0.15%	1,247	51			1	0	0			1.74
(3V15) (657GD) St. Charles County, MO	1,353			18		1,246				1	0	0			5.8
(3V15) (657GS) Franklin County, MO	801			7	0.87%	745				1	0	0			1.1
(3V15) (657GX) Washington Avenue, MO	1,268			35	2.76%	1,097	81					1	12.44	3.26	3.87
(3V15) (657GY) Manchester Avenue, MO	1,239			25	2.02%	1,073				2	-	2	4.21	4.9	1.2
(3V15) (657MA) IDES Scott AFB	47		100.00%	0	0.00%	47	0	0			_	0		0	0
(3V15) (657PC) Unknown PRRTP	5		100.00%	0		5	0	0				0			0
(3V15) (657QA) Olive Street, MO	1,545			26	1.68%	1,346						1	4.29	2.79	4.92
(3V15) (657QB) Washington Boulevard, MO	545			1	0.18%	534	7	3	1	0	-	0			
(3V15) (657QE) Scott Air Force Base, IL	136		100.00%	0	0.00%	133			0	0		0		0.51	1.46
(4V16) (502) Alexandria, LA HCS	20,118			739		17,346									
(4V16) (502) Alexandria, LA	12,028			489	4.07%	10,301	639			64				8.07	5.49
(4V16) (502GA) Jennings, LA	535			7	1.31%	512						0			1.48
(4V16) (502GB) Lafayette, LA	3,006				2.96%	2,646						2			0.29
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	1,761			74		1,477						4	5.91		5.7
(4V16) (502GF) Fort Polk, LA	1,278			36		1,160						1	1.76		8.82
(4V16) (502GG) Natchitoches, LA	532			4	0.75%	490	23			0		0		0	1.07
(4V16) (502QB) Lafayette Campus B, LA	978			40	4.09%	760						2		0.7	7.06
(4V16) (520) Gulf Coast, MS HCS (4V16) (520) Biloxi, MS	43,699 18,347		95.14% 96.02%		4.86% 3.98%	36,702 15,911	2,397 905								4.8 3.99
(4V16) (520) Biloxi, MS (4V16) (520BZ) Pensacola, FL												31 75			6.81
(4V16) (520GA) Mobile, AL	14,297 5,330			285	5.35%	11,142 4,553	237	255							4.26
(4V16) (520GA) Mobile, AL	2,346			40	1.71%	2,120						14			1.16
(4V16) (520GC) Eglin Air Force Base, FL	2,633					2,120	151				_	0			4.85
(4V16) (520QA) Panama City Beach West, FL	746		97.99%	15		679						0		4.25	3.17
(4V16) (564) Fayetteville, AR HCS	35,058		97.78%			31,216					34				
(4V16) (564) Fayetteville, AR	15,695		97.86%	336	2.14%	13,765									3.15
(4V16) (564BY) Springfield, MO (Gene Taylor)	7,790		97.70%			6,907	318			28		2			
(4V16) (564GA) Harrison, AR	396			1	0.25%	378				0		0			2.05
(4V16) (564GB) Fort Smith, AR	3,532			50	1.42%	3,237	106					0			3.73
(4V16) (564GC) Branson, MO	3,151			81	2.57%	2,903	96					10		1.51	0.86
(4V16) (564GD) Ozark, AR	463			6		412									2.81
(4V16) (564GE) Jay, OK	572		100.00%	0	0.00%	558	9					0		1.57	1.19
(4V16) (564GF) Joplin, MO	2,096		94.94%	106	5.06%	1,885				-		63			3.44
(4V16) (564QA) Township, AR	428		100.00%	0	0.00%	428						0			
(4V16) (564QB) Sunbridge, AR	935		97.97%	19	2.03%	743		-				0		4.73	
(4V16) (580) Houston, TX HCS	77,952		97.85%												
(4V16) (580) Houston, TX (Michael E. DeBakey)	50,263			1,264	2.51%	44,609	2,027	2,293							
(4V16) (580BY) Beaumont, TX	2,708		98.63%			2,456							2.87		
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,971	2,909	97.91%	62	2.09%	2,705	113	91	50	10	2	0	2.1	5.58	2.2
(4V16) (580GC) Galveston County, TX	774			8	1.03%	739	14	13	8	0	0	0	0.78		
(4V16) (580GD) Conroe, TX	5,289	5,202		87	1.64%	4,927	147	128	66	19	0	2			
(4V16) (580GE) Katy, TX	4,032	3,959	98.19%	73	1.81%	3,693	110	156	60	11	2	0	1.98	4.42	1.21
(4V16) (580GF) Lake Jackson, TX	1,118	1,116	99.82%	2	0.18%	1,073	35	8	2	0	0	0	0.69	0	
(4V16) (580GG) Richmond, TX	2,879	2,812	97.67%	67	2.33%	2,606	114	92	64	3	0	0	1.71	3.7	3.96
(4V16) (580GH) Tomball, TX	4,172	4,121	98.78%	51	1.22%	3,896	111	114	45	5	1	0	0.72	3.2	0.93
(4V16) (580GJ) Texas City, TX	3,746	3,722	99.36%	24	0.64%	3,612	57	53	20	1	3	0	1.36	0.83	0.94
(4V16) (586) Jackson, MS HCS	27,690	26,486	95.65%	1,204	4.35%	23,633	1,284	1,569	845	212	69	78	4.54	7.45	2.39
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	21,953	20,953	95.44%	1,000	4.56%	18,787	931	1,235	707	172	58	63	6.08	7	2.07
(4V16) (586GA) Kosciusko, MS	494	482	97.57%	12	2.43%	447	21	14	7	2	1	2	2.22	11.5	
(4V16) (586GB) Meridian, MS	756	751		5	0.66%	729	11	11	5	0	0	0	0.76	14.6	1.52
(4V16) (586GC) Greenville, MS	529			17	-	419	51	42		0	0		4.32		
(4V16) (586GD) Hattiesburg, MS	1,724			76		1,454	105	89		17	2		-		
(4V16) (586GE) Natchez, MS	464			4	0.86%	426	23	11		1	1	2			
(4V16) (586GF) Columbus, MS	464			10		432	12	10		0	3		1.47		
(4V16) (586GG) McComb, MS	505			5		382	70	48		0	0				3.45
(4V16) (586QB) Dogwood View Parkway, MS	781			74		540	60	107		20	4	3		10.22	
(4V16) (586QC) Lakeland Drive, MS	20			1	5.00%	17	0	2		0	0				
(4V16) (598) Little Rock, AR HCS	48,556			1,753			2,575	2,585		347	107				
(4V16) (598) Little Rock, AR (John L. McClellan)	17,376			806		14,447	951	1,172		192	47				
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	20,023			621	3.10%	17,447	1,025	930		104	38	60			
(4V16) (598GA) Mountain Home, AR	1,278			28		1,098	76	76		6	1	1	3.39		
(4V16) (598GB) El Dorado, AR	1,067			15		989	41	22		1	3	_			
(4V16) (598GC) Hot Springs, AR	2,924			117		2,524	174	109		16	8				
(4V16) (598GD) Mena, AR	585			1	0.17%	550	24	10		0	0				
(4V16) (598GE) Pine Bluff, AR	1,213			9	****	1,110	68	26		1	0		3.18		
(4V16) (598GF) Searcy, AR	1,205		97.26%	33		1,102	94	191		6	4	3			
(4V16) (598GG) Conway, AR	2,006 850			117		1,604 746	72	26		21	2		5.06 4.1		
(4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR	29		100.00%	0	0.71%	26	3	0		0	0			2.54	
(4V16) (698QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS	43,529		94.52%	2,387			2,770	3,009	_	-	157				
(4V16) (629) New Orleans, LA HCS	30,270						2,770	2,397		472	134				
(4V16) (629) New Orleans, LA (4V16) (629BY) Baton Rouge, LA	5,059		97.75%	114		4,478	2,013	2,397		23	154				
(4V16) (629GA) Houma, LA	1,020			13		923	44	40		1	0		1.22		
(4V16) (629GB) Hammond, LA	2,002			66		1,661	168	107		6	1	0			
(4V16) (629GC) Slidell, LA	1,546		98.19%	28			101	112		6	2				
(4V16) (629GD) St. John, LA	733		99.18%	6		698	19	10		2	0				
(4V16) (629GE) Franklin, LA	324		98.77%	4	1.23%	308	8	4		0	0				
(4V16) (629GF) Bogalusa, LA	376		100.00%	0	0.00%	364	10	2		0	0				
(4V16) (629QA) Baton Rouge South, LA	2,199		96.95%	67		1,855	140	137	-	10	5			5.61	
(4V16) (667) Shreveport, LA HCS	23,096						1,212	1,287			81				
(4V16) (667) Shreveport, LA (Overton Brooks)	17,572			908			983	988		206	72		_		
(4V16) (667GA) Texarkana, AR	1,835			84		1,538	83	130		7	3		4.77		
(4V16) (667GB) Monroe, LA	1,880			45		1,683	71	81	37	3	3	2			
(4V16) (667GC) Longview, TX	1,590		94.03%	95		1,333	74	88		16	3		5.12		
(4V16) (667QA) Knight Street, LA	219		100.00%	0	0.00%	218	1	0		0	0	0	_	0.07	
(4V17) (549) Dallas, TX HCS	83,577			4,691			4,311	5,772	2,994	917	401	379	6.06		
(4V17) (549) Dallas, TX	48,698			3,097		40,135	2,262	3,204		652	276				
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	7,245		96.71%	238		6,191	384	432	216	12	2				
4															
(4V17) (549BY) Fort Worth, TX	16,928	16,036	94.73%	892	5.27%	13,533	1,013	1,490	594	181	90	27	7.35	5.41	4.89

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Measured from Preferred Date For the Reporting Period Ending: September 2019			d in 30 Days or Less 3		d in Over 30 Days 5								in Days 13	in Days 14	ar Days 15
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(4V17) (549GE) Decatur, TX	336	322	95.83%	14	4.17%	278	24	20	9	2	0	3	5.63	10.5	7.88
(4V17) (549GF) Granbury, TX	327	315	96.33%	12	3.67%	279	22	14	6	4	1	1	5.16		8.75
(4V17) (549GH) Greenville, TX	668	645	96.56%	23	3.44%	564	61	20	17	4	2	0	3.24	12.74	12.22
(4V17) (549GJ) Sherman, TX	1,007	972	96.52%	35	3.48%	836	69	67	35	0	0	0	5.42	3.33	2.06
(4V17) (549GK) Polk Street, TX	1,152	1,143	99.22%	9	0.78%	1,070	38	35	5	0	0	4	3.99	0.74	0.4
(4V17) (549GL) Plano, TX	1,966	1,885	95.88%	81	4.12%	1,676	78	131	52	12	5	12	6.81	16.29	3.18
(4V17) (549GM) Grand Prairie, TX	946	936	98.94%	10	1.06%	865	46	25	9	1	0	0	1.84		3.04
(4V17) (549QC) Tyler Broadway, TX	2,143					1,709	147			23	12		6.06		
(4V17) (671) San Antonio, TX HCS	67,916	64,761	95.35%	3,155	4.65%	57,097	3,657	4,007	2,461	467		115	3.16	7.33	3.62
(4V17) (671) San Antonio, TX (Audie L. Murphy)	36,988				5.90%		1,730			284	68	48			2.79
(4V17) (671A4) Kerrville, TX	3,859	3,711			3.84%		231	172		43	6	8	2.86	5.41	2.01
(4V17) (671BU) San Antonio, TX - VADOM	248				0.40%	236	8	3		0		0			0.72
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	6,212	6,062	97.59%	150	2.41%	5,362	368	332	112	20	4	14	3.8	11.05	4.72
(4V17) (671DT) Unknown	6	6	100.00%		0.00%		0	-	•	0	0	0			0.17
(4V17) (671GB) Victoria, TX	941				0.64%	797	85			1	0	0	1	3	
(4V17) (671GF) South Bexar County, TX	1,321				0.68%	1,203	67			0	0	1	2.01	0	3.37
(4V17) (671GH) Beeville, TX	155				1.94%	142	5	-		0	1	0			
(4V17) (671GK) San Antonio Woodcock Drive, TX	2,110						139			1	1	1	2.67		0
(4V17) (671GL) New Braunfels, TX	674	669	99.26%	5	0.74%	568	71	30	4	0	1	0	3.26		
(4V17) (671GN) Seguin, TX	151	151	100.00%	0	0.00%		1	6		0	0	0	1.14		
(4V17) (671GO) North Central Federal, TX	3,935	3,861	98.12%	74	1.88%	3,512	182	167	64	3	3	4	2.17	5.31	5.1
(4V17) (671GP) Balcones Heights, TX	2,708	2,667	98.49%	41	1.51%	2,439	119	109	27	3	4	7	3.27	5.57	4
(4V17) (671GQ) Shavano Park, TX	1,369	1,350	98.61%	19	1.39%	1,260	61	29	17	2	0	0	2.63		1.56
(4V17) (671PA) San Antonio SARRTP	108	105	97.22%	3	2.78%	81	12	12	3	0	0	0			0.5
(4V17) (671QB) Data Point, TX	7,131	6,631	92.99%				578		334	110				7.36	
(4V17) (674) Temple, TX HCS	70,738									866					
(4V17) (674) Temple, TX (Olin E. Teague Center)	38,129		93.20%				1,987			522		215			6.84
(4V17) (674A4) Waco, TX (Doris Miller)	6,800				3.71%		327			45					2.27
(4V17) (674BY) Austin, TX	18,730						1,029	1,363	858	260	124	102		9.37	6.9
(4V17) (674GA) Palestine, TX	760				0.66%	695	35			2	0	1	2.11	10	4.58
(4V17) (674GB) Brownwood, TX	960						33			9		0		14.94	2.08
(4V17) (674GC) Bryan, TX	1,593		96.74%			1,360	92			7	3	1	2.91	3.61	6.32
(4V17) (674GD) Cedar Park, TX	2,192				4.61%		119			12		6			7.09
(4V17) (674GF) Temple South General Bruce Drive TX	, 1,350	1,306	96.74%	44	3.26%	1,194	55	57	25	9	2	8	4.97	2.92	3.58
(4V17) (674HB) LaGrange, TX	224	222	99.11%	2	0.89%	212	6	4	2	0	0	0	1.14		0.24
(4V17) (504) Amarillo, TX HCS	15,986	15,464	96.73%	522	3.27%	13,984	769	711	395	75	26	26	3.62	5.78	1.97
(4V17) (504) Amarillo, TX (Thomas E. Creek)	10,801	10,404	96.32%	397	3.68%	9,349	544	511	296	63					3.01
(4V17) (504BY) Lubbock, TX	4,388	4,283	97.61%	105	2.39%	3,916	199	168	92	6	4	3	2.57	5.65	0.41
(4V17) (504BZ) Clovis, NM	689	686	99.56%	3	0.44%	646	17	23	2	0	1	0	1.36	11.33	1.44
(4V17) (504GA) Childress, TX	68	51	75.00%	17	25.00%	43	3	5	5	6	3	3	33.78		3.5
(4V17) (504HB) Dalhart, TX	40	40	100.00%	0	0.00%	30	6	4	0	0	0	0	5.96	0	0
(4V17) (519) Big Spring, TX HCS	7,927	7,697	97.10%	230	2.90%	6,878	386	433	167	25	10	28	4.54	5.63	3.96
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.	3,580	3,456	96.54%	124	3.46%	3,113	165	178	83	16	9	16	2.44	5.99	3.61
(4V17) (519GA) Permian Basin, TX	1,236	1,206	97.57%	30	2.43%	1,093	51	62	20	5	1	4	2.77	8.24	3.01
(4V17) (519GB) Hobbs, NM	134	131	97.76%	3	2.24%	118	1	12	1	2	0	0	4.52	18.5	4.28
(4V17) (519GD) Fort Stockton, TX	13	13	100.00%	0	0.00%	11	2	0	0	0	0	0	1.69		
(4V17) (519HC) Abilene, TX	1,962	2 1,918	97.76%	44	2.24%	1,715	104	99	35	2	0	7		2.34	3.44
(4V17) (519HF) San Angelo, TX	1,002		97.11%			828	63			0	0	1		2.69	
(4V17) (756) El Paso, TX HCS	21,206	20,758	97.89%	448	2.11%	18,506	1,272	980	325	63	31	29	3.93	3.35	4.11
(4V17) (756) El Paso, TX	16,908	16,545	97.85%	363	2.15%	14,907	879	759	267	48	28	20	3.89		3.82
(4V17) (756GA) Las Cruces, NM	2,017	1,999	99.11%	18	0.89%	1,773	122	104	17	1	0	0	3.11	0.96	3.09
(4V17) (756GB) El Paso Eastside, TX	1,790	1,730	96.65%	60	3.35%	1,544	100	86	34	14	3	9	4.96	3.43	6.59
								1	1						

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: September 2019			d in 30 Days or Less 3		d in Över 30 Days 5										
			Less 5												
(4V17) (756MA) IDES Fort Bliss	265	265	100.00%	0	0.00%	95	151	19	0	0	0	0		9.21	9.7
(4V17) (756QB) El Paso Central, TX	226	219	96.90%	7	3.10%	187	20	12	7	0	0	0		4.52	
(4V17) (740) Texas Valley Coastal Bend HCS	22,391	21,586	96.40%	805	3.60%	19,877	877	832	505	148	67	85	3.61	8.87	1.32
(4V17) (740) Harlingen, TX	4,308	4,017	93.25%	291	6.75%	3,575	209	233	167	72	25	27		12.73	0.98
(4V17) (740GA) Harlingen Treasure Hills, TX	4,189	4,094	97.73%	95	2.27%	3,911	95	88	76	10	4	5	2.55	2.22	0.12
(4V17) (740GB) McAllen, TX	5,874	5,820	99.08%	54	0.92%	5,561	159	100	41	6	4	3	1.57	4.07	1.29
(4V17) (740GC) Corpus Christi, TX	2,910	2,782	95.60%	128	4.40%	2,508	126	148	92	15	11	10	6.56	0.17	0.25
(4V17) (740GD) Laredo, TX	1,786	1,718	96.19%	68	3.81%	1,590	84	44	30	15	10	13	6.12	3.14	2.08
(4V17) (740GH) South Enterprize, TX	3,300	3,131	94.88%	169	5.12%	2,708	204	219	99	30	13	27	0.7	9.73	2.28
(4V17) (740GI) Old Brownsville, TX	24	24	100.00%	0	0.00%	24	0	0	0	0	0	0			0
(4V19) (623) Muskogee, OK HCS	27,444	26,144	95.26%	1,300	4.74%	22,937	1,397	1,810	1,033	196	36	35	3.67	7.73	6.97
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	12,527	11,992	95.73%	535		10,410	662	920		69	19	19	3	7.32	
(4V19) (623BY) Tulsa, OK (Ernest Childers)	8,770			519		7,110	517			88	10	8	-		
(4V19) (623GA) McAlester, OK	855			20		805	15			1	0	1	2.72		
(4V19) (623GB) Vinita, OK	876				0.0170	830	22		4	1	0	0			
(4V19) (623GC) McCurtain County, OK	406					383	9			0	0		1.72	7	4.56
(4V19) (623QA) Muskogee East, OK	685		96.93%	21	3.07%	607	27	30	-	3	0	0			3.66
(4V19) (623QB) Tulsa Eleventh Street, OK	2,664	· ·		192		2,176	118			34	6	6		8.92	
(4V19) (623QC) Yale Avenue, OK	661	658		3		616	27	15		0	1	0		1.56	
(4V19) (635) Oklahoma City, OK HCS	45,726					40,189	1,752			317	127				
(4V19) (635) Oklahoma City, OK	32,940				4.71%		1,309			304	125	83			
(4V19) (635GA) Lawton, OK	4,617	4,535				4,222	166			6	0	1	1.85		
(4V19) (635GB) Wichita Falls, TX	1,177				011 070	1,114	36			3	0	1	1.08		
(4V19) (635GC) Blackwell, OK	145		99.31%		0.69%	140	2		-	1	0	0	0.41		15.86
(4V19) (635GD) Ada, OK	419				0.24%		11	10	1	0	0	0			
(4V19) (635GE) Stillwater, OK	600	599			0.17%	582	14	3	1	0	0	0			
(4V19) (635GF) Altus, OK	307					285	8	12		0	0	0			
(4V19) (635GG) Enid, OK	183				0.55%	168	11	3		0	0	0			
(4V19) (635HB) Ardmore, OK	467	465		2	01.070	433	23			1	0	0			
(4V19) (635QA) North May, OK	1,232			4	0.32%	1,120	64	44		1	0	1	2.49		
(4V19) (635QB) South Oklahoma City, OK	2,874					2,696	96		13	1	2	2			4.65
(4V19) (635QC) Fourteenth Street, OK	765				0.13%		12		1	0	0	0			4.04
(4V19) (436) Montana HCS	21,809					17,557	1,380			443	156				
(4V19) (436) Fort Harrison, MT	7,539		91.55%		8.45%		711			177	72				
(4V19) (436A4) Miles City, MT	260					210	7			2	0	0			5.52
(4V19) (436GA) Anaconda, MT (4V19) (436GB) Great Falls, MT	1,827	1 670					23			1	0	0	1.25 9.7		
(4V19) (436GB) Great Falls, MT (4V19) (436GC) Missoula, MT (David J. Thatcher)	2,381	1,679 2,244					70 95			51	10	7			
(4V19) (436GD) Missoula, MT (David J. Thatcher)	1,134					950	74	75		40	10	3			
(4V19) (436GF) Kalispell, MT	1,134					1,746	72			27	7	3			
(4V19) (436GH) Billings Majestic Lane, MT	3,042						177	220		35	22				
(Benjamin Charles Steele)	3,042	2,049	33.00%	193	0.0470	2,402	177	220	112	33		24	33.44	1.13	4.3
(4V19) (436GI) Glasgow, MT	134	131	97.76%	3	2.24%	124	3	4	2	1	0	0	1.24	10.88	4
(4V19) (436GK) Glendive, MT	60	58	96.67%	2	3.33%	42	9	7	1	1	0	0	4.45	3.4	15.25
(4V19) (436GL) Cut Bank, MT	128	125	97.66%	3	2.34%	120	3	2	3	0	0	0	1.17	17	1.64
(4V19) (436GM) Lewistown, MT	206	190	92.23%	16	7.77%	166	13	11	12	2	0	2	3.28	25.91	3.18
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	1,617	1,365	84.42%	252	15.58%	1,179	84	102	107	81	34	30	15.91	7.25	
(4V19) (436HC) Havre, MT (Merril Lundman)	210	197	93.81%	13	6.19%	186	4	7	5	3	4	1	6.75	2.83	0.49
(4V19) (436MA) IDES Malmstrom AFB	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	369	345	93.50%	24	6.50%	306	16	23	8	11	2	3	6.45	9.57	3.93
	39	38	97.44%	1	2.56%	35	2	1	0	1	0	0	1.46		23
(4V19) (436QB) Plentywood, MT															
(4V19) (436QC) Helena, MT	305	279	91.48%	26	8.52%	224	17	38	19	6	0	1			

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(4V19) (442) Cheyenne, WY	7,931	7,493	94.48%	438	5.52%	6,510	406	577	325	58	35	20	4.06	5.53	5.72
(4V19) (442BU) Cheyenne, WY - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(4V19) (442GB) Sidney, NE	193	183	94.82%	10	5.18%	153	13	17	7	1	0	2	4.62	12.26	0.29
(4V19) (442GC) Fort Collins, CO	1,778	1,725	97.02%	53	2.98%	1,447	126	152	50	2	0	1	2.75	6.17	6.68
(4V19) (442GD) Loveland, CO	3,534	3,299	93.35%	235	6.65%	2,806	270	223	196	23	11	5	4.81	7.93	7.2
(4V19) (442HK) Wheatland, WY - Mobile	65	65	100.00%	0	0.00%	62	3	0	0	0	0	0	0.87		7
(4V19) (442QA) Rawlins, WY	250	249	99.60%	1	0.40%	235	5	9	1	0	0	0	0.74	7.6	0.73
(4V19) (442QB) Torrington, WY - Mobile	93	93	100.00%	0	0.00%	85	4	4	0	0	0	0	1.35		4.12
(4V19) (442QD) Laramie, WY - Mobile	120	108	90.00%	12	10.00%	92	8	8	12	0	0	0	6.92		4.12
(4V19) (442QE) Sterling, CO	114	107	93.86%	7	6.14%	95	4	8	7	0	0	0	4.7		9.22
(4V19) (554) Aurora, CO HCS	53,436	48,792	91.31%	4,644	8.69%	41,072	3,476	4,244	3,034	901	405	304	6.17	11.02	6.13
(4V19) (554) Aurora, CO (Rocky Mountain	27,110	24,241	89.42%	2,869	10.58%	20,383	1,663	2,195	1,816	573	256	224	9	10.72	7.5
(4V19) (554A5) Denver, CO	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			0
(4V19) (554GB) Aurora, CO	1,694	1,608	94.92%	86	5.08%	1,350	116			1	0	5	5.53	21.12	
(4V19) (554GC) Golden, CO	4,736	4,401	92.93%	335	7.07%	3,608	376	417	297	29	8	1	6.24	10.71	5.87
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,167	3,850	92.39%	317	7.61%	3,268	235	347	202	66	24	25	6.48	12.49	6.58
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	12,149	11,230	92.44%	919	7.56%	9,700	698	832	532	224	115	48	5.54	11.68	5.26
(4V19) (554GF) Alamosa, CO	430	425	98.84%	5	1.16%	365	32	28	5	0	0	0	2.31	5.97	4.53
(4V19) (554GG) La Junta, CO	383	371	96.87%	12	3.13%	333	27	11	12	0	0	0	2.08	10.55	4.42
(4V19) (554GH) Lamar, CO	184	179	97.28%	5	2.72%	147	18	14	4	1	0	0	4.81	0	7.75
(4V19) (554GI) Burlington, CO	151	151	100.00%	0	0.00%	133	11	7	0	0	0	0	2.45	0	2.83
(4V19) (554GJ) Denver East 9th Avenue, CO	1,000	995	99.50%	5	0.50%	755	132	108	5	0	0	0	4.74	0	0.26
(4V19) (554MA) IDES Fort Carson	142	140	98.59%	2	1.41%	111	21	8	2	0	0	0		5.1	1.97
(4V19) (554QA) York Street, CO	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,135	1,054	92.86%	81	7.14%	794	129	131	74	5	1	1		23.94	
(4V19) (554QC) Salida, CO	141	133	94.33%	8	5.67%	111	18	4	5	2	1	0	2.18	24	0
(4V19) (575) Grand Junction, CO HCS	11,293	10,924	96.73%	369	3.27%	9,584	648	692	299	53	11	6	3.23	5.6	2.04
(4V19) (575) Grand Junction, CO	10,048	9,736	96.89%	312	3.11%	8,573	564	599	255	43	9	5	3.27	5.26	1.83
(4V19) (575GA) Montrose, CO	647	625	96.60%	22	3.40%	508	57	60	17	3	2	0	2.87	7.74	5
(4V19) (575GB) Craig, CO (Major William Edward Adams)	181	169	93.37%	12	6.63%	159	4	6	11	1	0	0	0.76	10.21	4.38
(4V19) (575QA) Glenwood Springs, CO	258	247	95.74%	11	4.26%	219	13	15	8	3	0	0	2.53	14.43	2.35
(4V19) (575QB) Moab, UT	159	147	92.45%	12	7.55%	125	10	12	8	3	0	1	6.98	7.23	6.07
(4V19) (660) Salt Lake City, UT HCS	32,110	30,032	93.53%	2,078	6.47%	25,390	2,175	2,467	1,411	401	146	120	4.59	9.34	3.19
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	23,319	21,534	92.35%	1,785			1,721	2,084		366	131	101			
(4V19) (660GA) Pocatello, ID	1,625		98.40%	26	1.60%		98			3	0		2.32		
(4V19) (660GB) Ogden, UT	1,523			43	-	1,342	77			5	2				
(4V19) (660GD) Roosevelt, UT	127		98.43%	2	1.57%		5	-		1	0	·	5.39		5.82
(4V19) (660GE) Orem, UT	1,158			29	2.50%	1,079	31			2	1	0	1.24		
(4V19) (660GG) St. George, UT	1,469			49	3.34%		72			5	0		2.09		
(4V19) (660GJ) Western Salt Lake, UT	1,384			36	2.60%	1,179	98			5	5		3.38		
(4V19) (660GK) Elko, NV	85			41	48.24%	35	3	-		4	1	0			
(4V19) (660MA) IDES Hill AFB	35		100.00%	0	0.00%	35	0	-		0	0			0.04	
(4V19) (660QA) Idaho Falls, ID	841	825	98.10%	16		781	23			3	1	6	5.01	5.5	
(4V19) (660QB) Price, UT	181	160		21	11.60%					4	2		15.17	7.22	
(4V19) (660QC) Weber County, UT	363		91.74%				38			3	3				8.49
(4V19) (666) Sheridan, WY HCS	6,007		96.19%								17				
(4V19) (666) Sheridan, WY	3,266			98	3.00%	2,815	176			13	5				
(4V19) (666GB) Casper, WY	890			46	5.17%		60			8	10				
(4V19) (666GC) Riverton, WY	522			8	1.53%	486	16			2	0	_	3.07	1.3	
(4V19) (666GD) Cody, WY	345				11.01%		13			8	1	5	-		-
(4V19) (666GE) Gillette, WY	331	328		3	0.91%		22			1	0		3.78		
(4V19) (666GF) Rock Springs, WY	347	328	94.52%	19	5.48%	277	25	26	17	2	0	0	7.62	3.6	3.42

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Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: September 2019			Days or Less 3		30 Days 5										
(4V19) (666QA) Afton, WY	143	142	99.30%	1	0.70%	133	4	5	1	0	0	0	1111		3.82
(4V19) (666QB) Evanston, WY	86		81.40%			58	5	7	9	3	1	3	21.07		
(4V19) (666QC) Worland, WY	77		100.00%			69	1	7	0	0	0	-			5.55
(5V20) (463) Anchorage, AK HCS	10,130	_				8,994	457						3.57		
(5V20) (463) Anchorage, AK	5,928		98.06%			5,244	290			14	5		3.05	3.19	
(5V20) (463BU) Anchorage, AK - VADOM	810		100.00%		0.0070	804	4	2	0	0	0	-			1.79
(5V20) (463GA) Fairbanks, AK	955 834		95.50%			753	70		36	6	0		6.35		
(5V20) (463GB) Kenai, AK (5V20) (463GC) Mat-Su, AK		-		12 38		772 967	21 50			5	2		2.29 3.66		2.51
(5V20) (463GD) Mat-Su, AK (5V20) (463GD) Homer, AK	1,104					128	6	5	30	0	2	0	_		1.26
(5V20) (463GE) Juneau, AK	358			2		326	16		1	0	1	0			
(5V20) (463GE) Julieau, AK (5V20) (531) Boise, ID HCS	21,001					17,577	1,040				51				
(5V20) (531) Boise, ID HC3	17,877					14,827	938			167	47				
(5V20) (531) Bolse, ID (5V20) (531GE) Twin Falls, ID	1,066					960	39			107	47	4	3.92		1.76
(5V20) (531GE) Twiff Falls, ID	1,505			87		1,268	53		75	·	3	3			
(5V20) (531GH) Burns, OR	1,505			-		94	0		1	1	0		3.15		0
(5V20) (531GI) Burns, OK (5V20) (531GI) Mountain Home, ID	296			3		282	<i>A</i>	7	2	1	0				
(5V20) (531GJ) Salmon, ID	155		98.71%			142	6	5	2		0	0	_		
(5V20) (531MA) IDES Mt Home AFB	4		100.00%			4	0	0	0	0	0			0	0.10
(5V20) (648) Portland, OR HCS	51,459					·	3,308				280				2.13
(5V20) (648) Portland, OR	24,716		90.91%			18,819	1,500			375	173				
(5V20) (648A4) Portland Vancouver, WA	9,326					7,042	734			120	37		_		
(5V20) (648BU) Vancouver, WA - VADOM	181		100.00%			181	0	0		0	0				
(5V20) (648GA) Bend, OR	2,800					2,057	202		170	61	1	15		22	3.39
(5V20) (648GB) Salem, OR	3,941				13.04%	2,842	242			107	57				
(5V20) (648GD) North Coast, OR	533	530			0.56%	466	31	33	3	0	0	0			0.52
(5V20) (648GE) Fairview, OR	2,673		97.31%			2,394	119			15	5	0	_		
(5V20) (648GF) Hillsboro, OR	3,999		94.92%			3,131	255			42	6	2	_		
(5V20) (648GG) West Linn, OR	2,087	2,035	97.51%	52	2.49%	1,809	144	82	35	15	1	1	4.29	11.7	0.54
(5V20) (648GH) Newport, OR	340	308	90.59%	32	9.41%	255	21	32	24	8	0	0	13.17		1.51
(5V20) (648GI) Portland 1st Avenue, OR	231	219	94.81%	12	5.19%	176	17	26	9	2	0	1	6.91	10.09	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	632	616	97.47%	16	2.53%	531	43	42	13	1	0	2	3.49	29.86	1.27
(5V20) (653) Roseburg, OR HCS	19,138	18,273	95.48%	865	4.52%	15,794	1,109	1,370	678	131	36	20	3.87	8.52	2.69
(5V20) (653) Roseburg, OR	8,582	8,181	95.33%	401	4.67%	6,922	522	737	330	41	21	9	6.23	8.01	3.94
(5V20) (653BV) Roseburg, OR - VADOM	56	56	100.00%	0	0.00%	56	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	8,011	7,597	94.83%	414	5.17%	6,606	473	518	307	81	15	11	2.42	9.17	2.18
(5V20) (653GA) North Bend, OR	976	951	97.44%	25	2.56%	827	58	66	23	2	0	0	5.81	9.08	2.3
(5V20) (653GB) Brookings, OR	577	559	96.88%	18	3.12%	490	31	38	14	4	0	0	4.38	7.72	2.58
(5V20) (653QA) Downtown Eugene, OR	936	929	99.25%	7	0.75%	893	25	11	4	3	0	0			1.56
(5V20) (663) Puget Sound, WA HCS	58,270	53,801	92.33%	4,469	7.67%	46,028	3,563	4,210	3,220	819	247	183	7.15	13.17	4.21
(5V20) (663) Seattle, WA	27,892	25,433	91.18%	2,459		21,594	1,725	2,114	1,739	456	152	112			6.33
(5V20) (663A4) American Lake, WA	22,511	20,910	92.89%	1,601	7.11%	18,269	1,211	1,430		326	77	56	5.07		
(5V20) (663GA) Bellevue, WA	1,366	1,208	88.43%	158		927	103	178	150	4	1	3			
(5V20) (663GB) Bremerton, WA	1,317					1,093	82			14	9	2			
(5V20) (663GC) Mount Vernon, WA	2,972		96.77%			2,304	298			8	1	6			1.97
(5V20) (663GD) South Sound, WA	1,072						66			5	1	3			5.55
(5V20) (663GE) North Olympic Peninsula, WA	946		96.41%			735	76		22	6	5		8.76		1.56
(5V20) (663HK) Puget Sound, WA - Mobile	194		95.88%			182	2		7	0	1	0			
(5V20) (668) Spokane, WA HCS	20,706					16,823	1,344			ļ	35	15			
(5V20) (668) Spokane, WA (Mann-Grandstaff)	16,801	15,787	93.96%			13,604	1,091	1,092		192	29	10			
(5V20) (668GA) Wenatchee, WA	1,112					867	76			23	2	5	-		
(5V20) (668GB) Coeur d Alene, ID	2,266		96.29%			1,882	160	140	63	18	3	0	-		1.13
(5V20) (668HK) Spokane, WA - Mobile	54	. 52	96.30%	2	3.70%	32	7	13	1	0	1	0	14.05		1 1

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(5V20) (668QB) Libby, MT	138	130	94.20%	8	5.80%	124	3	3	8	0	0	0	3.41		18.67
(5V20) (668QD) Sandpoint, ID	301	296	98.34%	5	1.66%	280	7	9	4	1	0	0	1.97		0
(5V20) (668QE) Spokane 2nd Avenue, WA	34	34	100.00%	0	0.00%	34	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	8,850	8,246	93.18%	604	6.82%	7,122	532	592	379	101	35	89	6.55	15	3.68
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,656	4,261	91.52%	395	8.48%	3,629	261	371	246	51	20	78			
(5V20) (687GA) Richland, WA	1,449			46	-	1,260	83			3	0			6.32	
(5V20) (687GB) Lewiston, ID	890			49	5.51%		104	86	35	9	3	2		0	7.04
(5V20) (687GC) La Grande, OR	305			19		252	15			8	2	-		1.2	
(5V20) (687HA) Yakima, WA	1,426		93.48%	93		1,218	65	50	47	30	9	7	9.1	4.86	3.81
(5V20) (687QB) Morrow County, OR	70		100.00%	0	0.00%	65	3	2	0	0	0				
(5V20) (687QC) Wallowa County, OR	54			2		47	1	4	1	0	1	0			0
(5V20) (692) White City, OR HCS	8,590		95.40%				622				16			4.77	
(5V20) (692) White City, OR	7,329						540			56	11		8.33	4.71	
(5V20) (692GA) Klamath Falls, OR	632			39			41	30		6	4	5		0.47	
(5V20) (692GB) Grants Pass, OR	629			27	4.29%	512	41	49		7	1	2		8.85	
(5V21) (358) Manila, PI HCS	1,708		86.48%								11				
(5V21) (358) Manila, PH	1,708				13.52%	1,169	151	157		41	11			19.3	
(5V21) (459) Honolulu, HI HCS	18,951		91.07%				992				154			14.27	
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	11,918			1,269		9,236	617	796		205	105			13.27	
(5V21) (459GA) Maui, HI	934			78		761	43			18	13	11		33.68	
(5V21) (459GB) Hilo, HI	1,311		93.97%	79		1,064	75			11	4	9		11.66	
(5V21) (459GC) Kailua-Kona, HI	877	806	91.90%	71	8.10%	727	35		51	8	6	6	2.57	24.64	
(5V21) (459GD) Lihue, HI	818			40	4.89%	697	46			6	8	5	-	18.72	
(5V21) (459GE) Guam, GU	980			46	4.69%	858	37			13	6	4	2.61	32.97	
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	873			24		778	41	30		5	10		1.93	13.6	
(5V21) (459GG) Leeward Oahu, HI	1,152			85			95	134		19	2			40.83	
(5V21) (459GH) Saipan, MP	26		96.15%	1	3.85%		1	2	0		0		-		5.71
(5V21) (459QB) Molokai, HI	62		100.00%	0	0.0070		2		0		0				
(5V21) (570) Fresno, CA HCS	24,266										66				
(5V21) (570) Fresno, CA	20,865		95.36%				1,534	1,660			59			7.2	
(5V21) (570GA) Merced, CA	1,250			43	-		44	50		8	3			3.54	
(5V21) (570GB) Tulare, CA	1,556			25			64			5	2		2.06	1.87 1.92	
(5V21) (570GC) Oakhurst, CA (5V21) (612A4) N. California HCS	595 65,692		98.82% 94.52%	3,597	1.18% 5.48%		3,058			614	204		2.94 3.07	8.36	
(5V21) (612A4) N. Calliornia (1CS) (5V21) (612A4) Sacramento, CA	24,546						1,041	1,379		318	76			8.03	
(5V21) (612B4) Redding, CA	4,514			244	5.41%		195			48	15			10.55	
(5V21) (612BY) Oakland, CA	3,015			174			193			23	12			11.75	
(5V21) (612GD) Fairfield, CA	2,262				4.16%		108			11	25			17.72	
(5V21) (612GE) Mare Island, CA	1,813		95.75%		4.25%		52			8	1	1	1.29	4.3	
(5V21) (612GE) Martinez, CA	12,972			837	6.45%		766			-	51			10.45	
(5V21) (612GG) Chico, CA	2,961						103			7	4			3.87	
(5V21) (612GH) McClellan Park, CA	8,477			293	3.46%		375			32	11			5.27	
(5V21) (612GI) Yuba City, CA	1,129		98.58%	16			48				0		2.36	3.5	
(5V21) (612GJ) Yreka, CA	262		95.04%	13			22				0				
(5V21) (612MA) IDES McClellan OPC	3		100.00%								0			0.33	
(5V21) (612QB) Twenty First Street, CA	1,746			2			5	-			0				0.48
(5V21) (612QC) Cypress Avenue, CA	1,627			128			216			25	9			11.32	
(5V21) (612QD) Howe Road, CA	365			1	0.27%		0	0			0				
(5V21) (640) Palo Alto, CA HCS	41,871			4,031			2,844	-	•		256		14.97	15.15	10.69
(5V21) (640) Palo Alto, CA	16,760		91.49%				1,047	1,368		204	61			12.18	
(5V21) (640A0) Menlo Park, CA	1,900						100	119		16	3			8.39	
(5V21) (640A4) Livermore, CA	6,279		88.57%		11.43%		460	565		117	54				
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	
Period Ending: September 2019			Days or Less 3		30 Days 5										
(5V21) (640BY) San Jose, CA	4,410	3,909	88.64%	501	11.36%	3,213	315	381	222	144	30	105	19.04	26.66	6.47
(5V21) (640GA) Capitola, CA	146	106	72.60%	40	27.40%	66	13	27	21	4	3	12	31.06		6.33
(5V21) (640GB) Sonora, CA	1,012	901	89.03%	111	10.97%	750	58	93	64	33	9	5	13.71	2.76	10.17
(5V21) (640GC) Fremont, CA	931	873	93.77%	58	6.23%	725	72	76	37	6	1	14	8.78	17.25	14.38
(5V21) (640HA) Stockton, CA	2,401	2,116	88.13%	285	11.87%	1,706	170	240	155	50	23	57	18.12	12.64	18.86
(5V21) (640HB) Modesto, CA	2,915	2,578	88.44%	337	11.56%	2,115	221	242	147	89	36	65	20.64	8.98	11.32
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	5,066	4,597	90.74%	469	9.26%	3,712	388	497	271	63	36	99	15.32	18.67	3.99
(5V21) (640QA) Palo Alto 1, CA - Mobile	41	41	100.00%	0	0.00%	41	0	0	0	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0	
(5V21) (654) Reno, NV HCS	24,827	23,381	94.18%	1,446	5.82%	20,274	1,368	1,739	1,028	242	85	91	7.84	8.15	5.6
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	17,651	16,739	94.83%	912	5.17%	14,582	912	1,245	658	140	56	58	8.74	7.25	5.65
(5V21) (654GA) Sierra Foothills, CA	1,003	953	95.01%	50	4.99%	814	80	59	31	7	6	6	7.07	16.58	4.01
(5V21) (654GB) Carson Valley, NV	862	831	96.40%	31	3.60%	705	69	57	21	6	2	2	5.05	14.82	7.05
(5V21) (654GC) Lahontan Valley, NV	670	633	94.48%	37	5.52%	527	52	54	33	2	0	2	7.15	6.92	3.64
(5V21) (654GD) Diamond View, CA	282	265	93.97%	17	6.03%	243	12	10	9	5	1	2	4.64	47.58	5.11
(5V21) (654GE) Reno East, NV	2,215	2,101	94.85%	114	5.15%	1,875	109	117	77	13	12	12	8.78	6.69	8.49
(5V21) (654QA) Kietzke, NV	1,151	922	80.10%	229	19.90%	752	57	113	165	58	4	2		13.7	
(5V21) (654QB) Capitol Hill, NV	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	82	73	89.02%	9	10.98%	54	10	9	6	3	0	0	10.77	11.67	8.08
(5V21) (654QD) Virginia Street, NV	901	854	94.78%	47	5.22%	712	67	75	28	8	4	7		6.97	
(5V21) (662) San Francisco, CA HCS	32,268	29,593	91.71%	2,675	8.29%	25,431	1,837	2,325	1,714	495	211	255	9.77	13.04	3.93
(5V21) (662) San Francisco, CA	22,485	20,721	92.15%	1,764	7.85%	18,200	1,063	1,458	1,184	291	137	152	7.86	12.47	1.46
(5V21) (662GA) Santa Rosa, CA	4,236	3,611	85.25%	625	14.75%	2,930	304	377	350	136	48	91	20.89	17.6	11.57
(5V21) (662GC) Eureka, CA	1,651	1,504	91.10%	147	8.90%	1,201	142	161	73	43	21	10	9.47	14.31	6.24
(5V21) (662GD) Ukiah, CA	1,146	1,099	95.90%	47	4.10%	914	89	96	35	10	1	1	5.19	6.55	6.61
(5V21) (662GE) San Bruno, CA	1,026	974	94.93%	52	5.07%	806	75	93	42	9	0	1	6.52	9.39	7.06
(5V21) (662GF) San Francisco Downtown, CA	753	745	98.94%	8	1.06%	625	74	46	8	0	0	0	2.27	9.4	6.41
(5V21) (662GG) Clearlake, CA	971	939	96.70%	32	3.30%	755	90	94	22	6	4	0	4.29	5.52	9.29
(5V21) (593) Las Vegas, NV HCS	51,237	46,954	91.64%	4,283	8.36%	40,302	2,934	3,718	2,797	903	308	275	4.43	13.33	4.09
(5V21) (593) Las Vegas, NV (North Las Vegas)	33,522	29,879	89.13%	3,643	10.87%	24,802	2,231	2,846	2,328	794	269	252	7.7	13.53	3.09
(5V21) (593GC) Pahrump, NV	1,077	1,063	98.70%	14	1.30%	1,036	16	11	9	4	1	0	0.61	9	1.5
(5V21) (593GD) Northwest Las Vegas, NV	4,404	4,235	96.16%	169	3.84%	3,827	170	238	122	31	15	1	4.91	6.85	4.8
(5V21) (593GE) Southeast Las Vegas, NV	3,835	3,674	95.80%	161	4.20%	3,335	165	174	123	28	7	3	3.56	4.96	5.75
(5V21) (593GF) Southwest Las Vegas, NV	4,386	4,226	96.35%	160	3.65%	3,722	223	281	108	27	10	15	4.59	5.01	6.26
(5V21) (593GG) Northeast Las Vegas, NV	3,326	3,221	96.84%	105	3.16%	2,989	93	139	90	11	3	1	3.52	5.17	2.83
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	478	448	93.72%	30	6.28%	395	27	26	16	8	3	3	4.57	12.15	7.39
(5V21) (593QC) West Cheyenne, NV	209	208	99.52%	1	0.48%	196	9	3	1	0	0	0			2.25
(5V22) (501) New Mexico HCS	34,728	31,998	92.14%	2,730	7.86%	27,558	2,217	2,223	1,440	623	268	399	7.46	12.34	7.06
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	28,123	25,685	91.33%	2,438	8.67%	22,205	1,664	1,816	1,278	564	239	357	9.16	12.36	6.22
(5V22) (501G2) Las Vegas, NM	224	216	96.43%	8	3.57%	210	4	2	4	1	1	2	1.57	0	13.68
(5V22) (501GA) Artesia, NM	476	453	95.17%	23	4.83%	397	30	26	13	5	2	3	6.61	10.29	6.43
(5V22) (501GB) Farmington, NM	820	769	93.78%	51	6.22%	651	72	46	30	13	5	3	6.55	0	13.33
(5V22) (501GC) Silver City, NM	476	459	96.43%	17	3.57%	376	48	35	13	3	0	1	6.83	0	4.65
(5V22) (501GD) Gallup, NM	296	282	95.27%	14	4.73%	245	29	8	6	2	2	4	4.37	27.2	25.74
(5V22) (501GE) Espanola, NM	209	197	94.26%	12	5.74%	131	33	33	7	4	1	0	8.38		22.27
(5V22) (501GH) Truth or Consequences, NM	409	406	99.27%	3	0.73%	387	12	7	2	1	0	0	1.28	0	2.09
(5V22) (501GI) Alamogordo, NM	485	454	93.61%	31	6.39%	376	30	48	17	5	6	3	7.25	0	22.54
(5V22) (501GJ) Durango, CO	372	368	98.92%	4	1.08%	356	6	6	1	0	1	2	2.61	3	1.53
(5V22) (501GK) Santa Fe, NM	825	790	95.76%	35	4.24%	718	39	33	14	9	4	8	6.64	0	7.08
(5V22) (501GM) Northwest Metro, NM	1,523	1,446	94.94%	77	5.06%	1,064	240	142	48	9	5	15	8.1	12.97	10.46
(5V22) (501GN) Taos, NM	247	232	93.93%	15	6.07%	221	3	8	6	6	2	1	4.18	0	14.15
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			2033 3												
(5V22) (501HB) Raton, NM	243	241	99.18%	2	0.82%	221	7	13	1	1	0	0	2.86	1.14	0.57
(5V22) (644) Phoenix, AZ HCS	60,786	57,314	94.29%	3,472	5.71%	49,022	3,673	4,619	2,476	684	177	135	4.33	8.57	4.42
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	36,194	33,563	92.73%	2,631	7.27%	28,286	2,139	3,138	1,806	572	146	107	5.95	8.88	3.84
(5V22) (644BY) Southeast Gilbert, AZ	9,718	9,318	95.88%	400	4.12%	7,974	729	615	282	76	21	21	4.34	9.02	6.03
(5V22) (644GA) Northwest Surprise, AZ	5,273	5,142	97.52%	131	2.48%	4,691	240	211	120	8	2	1	2.28	5.34	4.1
(5V22) (644GB) Show Low, AZ	1,113	1,084	97.39%	29	2.61%	923	77	84	19	5	2	3	4.39	3.02	5
(5V22) (644GC) Southwest Phoenix, AZ	1,582	1,494	94.44%	88	5.56%	1,332	87	75	77	8	2	1	4.34	6.92	7.4
(5V22) (644GD) Payson, AZ	206	205	99.51%	1	0.49%	185	14	6	1	0	0	0	1.48		11.86
(5V22) (644GE) Thunderbird, AZ	1,712	1,655	96.67%	57	3.33%	1,450	89	116	54	3	0	0	5.09	3.1	3.69
(5V22) (644GF) Globe, AZ	206	200	97.09%	6	2.91%	179	12	9	6	0	0	0	1.8	9.08	8.38
(5V22) (644GG) Northeast Phoenix, AZ	1,003	969	96.61%	34	3.39%	838	63	68	24	6	3	1	4.62	2.85	7.58
(5V22) (644GH) Phoenix Midtown, AZ	3,716	3,621	97.44%	95	2.56%	3,101	223	297	87	6	1	1	5.07	4.1	1.64
(5V22) (644QA) Phoenix East Thomas Road, AZ	63		100.00%			63	0	0	0	0	0				
(5V22) (649) Northern Arizona HCS	13,759				5.28%	11,430	767	835	504	107				10.52	4.88
(5V22) (649) Prescott, AZ (Bob Stump)	9,995				5.95%	8,184	589	627	414	88	28	65		11.05	3.86
(5V22) (649GA) Kingman, AZ	992				4.13%	842	50	59		9	2		7.14	5.41	4.97
(5V22) (649GB) Flagstaff, AZ	464		95.69%		4.31%	389	32	23		2	0		4.33	1.34	18.15
(5V22) (649GC) Lake Havasu City, AZ	1,047				4.49%	900	46	54		4	2	7	6.03	7.05	6.94
(5V22) (649GD) Anthem, AZ	547		98.90%	6	1.10%	493	18	30		2	1	0	3.54	6.17	6.3
(5V22) (649GE) Cottonwood, AZ	534	517	96.82%	17	3.18%	470	21	26	12	2	2	1	4.03	1.75	6.02
(5V22) (649QA) Chinle, AZ	46		100.00%	0		40	3	3	0	0	0	0			6.83
(5V22) (649QB) Holbrook, AZ	54		100.00%	0	0.00%	41	2	11	0	0	0	0	6.89		0.33
(5V22) (649QD) Page, AZ	26		96.15%		3.85%	20	4	1	1	0	0	0	3.13		25.33
(5V22) (649QF) Tuba City, AZ	30		100.00%		0.00%	29	1	0		0	0	0	0		13
(5V22) (649QG) Polacca, AZ	5	-	100.00%			4	0	1	0	0	0				10.67
(5V22) (649QH) Kayenta, AZ	19		100.00%		0.00%	18	1	0	0	0	0	0	-		3.17
(5V22) (678) Southern Arizona HCS	40,471				5.39%	33,727	2,091	2,472		348					3.4
(5V22) (678) Tucson, AZ	30,510		93.40%			24,807	1,618	2,072		332		135		9.64	3.34
(5V22) (678GA) Sierra Vista, AZ	2,077				2.26%	1,847	100	83		6	7	7	1.6	6.74	4.41
(5V22) (678GB) Yuma, AZ	1,926		99.79%		0.21%	1,809	64	49		0				2.17	0.79
(5V22) (678GC) Casa Grande, AZ	1,836		97.88%		2.12%	1,580	127	90		4	0	-	2.5	5.24	4.63
(5V22) (678GD) Safford, AZ	298		98.32%			269	14	10		1	3		2.39	0.23	7.69
(5V22) (678GE) Green Valley, AZ	217				5.07%	198	4	4	9	1	0	1	6.54	65.73	1.74
(5V22) (678GF) Northwest Tucson, AZ	2,118		97.64%			1,852	105	111	44	4	1	1	3.76	4.36	3.23
(5V22) (678GG) Southeast Tucson, AZ	1,442		99.17%			1,318	59	53		0	0		2.51	3.74	4.25
(5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca	19 27		100.00%			19	0	0	0	0	0			0	0
(5V22) (676WB) Pinal County, AZ	21		100.00%			27	0	0		0	0			U	
(5V22) (678QB) Final County, AZ (5V22) (600) Long Beach, CA HCS	54.042					45.677	3,053		Ů					8.43	4.00
	54,943				5.32% 5.59%					438 387					4.88
(5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA	47,083 1,144		94.41%		5.59% 8.04%	38,993 871	2,580 87	2,879 94		16	180			8.36 10.85	4.52 14.98
(5V22) (600GA) Alianeim, CA (5V22) (600GB) Santa Ana, CA	3,029				4.49%	2,477	217	199		24	16	-	4.42	9.72	5.65
(5V22) (600GC) Cabrillo, CA	1,258				0.08%	1,250	3	199	30	0				9.12	0.64
(5V22) (600GD) Santa Fe Springs, CA	1,236				1.00%	1,154	84	45	13	0	0		3.16	20.23	2.3
(5V22) (600GE) Laguna Hills, CA	1,133		95.59%			932	82	69		11	2	-		8.53	4.51
(5V22) (605) Loma Linda, CA HCS	52,589				5.72%			3,424						8.55	6.7
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	23,043		93.08%		6.92%	18,263	1,496	1,690		271	123			8.57	3.46
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	23,043				5.84%	16,758	1,119	1,423		167	60			8.98	6.96
(5V22) (605GA) Victorville, CA	1,623				4.74%	1,410	70	1,423		107) d	7	2.53	6.29	10.34
(5V22) (605GA) Victorville, CA	2,206		97.78%		2.22%	1,410	113	85		9	4	1	2.25	2.36	7.45
(5V22) (605GC) Palm Desert, CA	2,223		98.88%		1.12%	2,060	81	57		3	0	1	2.06	3.74	2.88
(5V22) (605GD) Corona, CA	873				0.80%	784	58	24		0				0	5.29
(5V22) (605GE) Rancho Cucamonga, CA	2,079		97.16%			1,866	78			8	2		2.4	3.69	7.45
(1, (1000 _ _)	2,010	2,020	2070		2.0 170	1,000	7.0	, ,	41	ı			2.4	3.30	0

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(5V22) (605QA) Blythe, CA	45		100.00%			40	2			0			=11.0		
(5V22) (664) San Diego, CA HCS	56,559					47,627	2,536			633					
(5V22) (664) San Diego, CA	34,122					28,919	1,398	1,745		465	133		4.96	8.48	2.18
(5V22) (664BU) San Diego, CA - VADOM	198		100.00%		0.00%	198	0	0	0	0	0	0	4.70	0.00	
(5V22) (664BY) Mission Valley, CA	10,476				4.27%	8,556	507	966		82	17				
(5V22) (664GA) Imperial Valley, CA	614				1.14%	496	71			0	0	0	3.52		1.04
(5V22) (664GB) Oceanside, CA	7,523					6,225	423			65	10	12			1.96
(5V22) (664GC) Chula Vista, CA	2,038					1,766	84			20	2	7	5.34 1.47		5.61
(5V22) (664GD) Escondido, CA (5V22) (664QA) Rio, CA	1,244				0.29%	1,125	53		18	0	0	0	1.47	10.29	3.88
(5V22) (604QA) Rio, CA (5V22) (691) Greater Los Angeles, CA HCS	60,904					49,546	3,121			923		99	5.42	8.93	
	27,215					21,977	1,420			480	112		3.86		
(5V22) (691) West Los Angeles, CA (5V22) (691A4) Sepulveda, CA	14,040				8.40%	11,033	807	1,702		253				10.82	
(5V22) (691GB) Santa Barbara, CA	759					689	39			203	95	0	1.96		
(5V22) (691GC) Gardena, CA	743				0.66%	737	1	20		0	0	0	0.33		0.03
(5V22) (691GD) Bakersfield, CA	3,280				2.62%	2,714	184	_		7	18	0	5.3		
(5V22) (691GE) Los Angeles, CA	7,716				5.18%	6,714	245			46	8	5	5.87	5.73	
(5V22) (691GF) East Los Angeles, CA	1,062					1,026	13		3	10	1	0	1.64	4.5	
(5V22) (691GG) Antelope Valley, CA	681	630			7.49%	553	25		-	15	4	2	10.3		0.11
(5V22) (691GK) San Luis Obispo, CA	1,044					926	54	42		7	6	1	2.72		6.08
(5V22) (691GL) Santa Maria, CA	2,307					1,613	176			48	5	2	13.25		
(5V22) (691GM) Oxnard, CA	1,928					1,478	133			56	5	0	12.69		4.14
(5V22) (691GO) San Gabriel, CA (Pasadena)	129				6.20%	86	24			0	0	0	5.61		18.21
(3V23) (437) Fargo, ND HCS	19,766					17,896	690			72		19		5.1	
(3V23) (437) Fargo, ND	12,732		96.25%			11,252	484			68	18				
(3V23) (437GA) Grafton, ND	245		97.55%	6	2.45%	226	9	4	4	0	0	2	1.31	12.27	4.92
(3V23) (437GB) Bismarck, ND	1,581	1,560	98.67%	21		1,485	48	27	17	3	1	0	0.99	4.82	
(3V23) (437GC) Fergus Falls, MN	563	560	99.47%	3	0.53%	529	18	13	3	0	0	0	1.51	8.27	0.68
(3V23) (437GD) Minot, ND	999	991	99.20%	8	0.80%	906	45	40	8	0	0	0	2.56	3.98	1.93
(3V23) (437GE) Bemidji, MN	1,286	1,279	99.46%	7	0.54%	1,215	41	23	6	0	0	1	32.63	2.98	1.06
(3V23) (437GF) Williston, ND	536	536	100.00%	0	0.00%	517	11	8	0	0	0	0	0.76	2.09	1.28
(3V23) (437GI) Grand Forks, ND	913	911	99.78%	2	0.22%	891	11	9	1	1	0	0	0.52	1.42	1.39
(3V23) (437GJ) Dickinson, ND	339	338	99.71%	1	0.29%	333	3	2	1	0	0	0	0.46	3.5	0.38
(3V23) (437GK) Jamestown, ND	367	365	99.46%	2	0.54%	346	13	6	2	0	0	0	1.07	4.59	1.02
(3V23) (437GL) Devils Lake, ND	205	205	100.00%	0	0.00%	196	7	2	0	0	0	0	0.46	3.17	2.33
(3V23) (438) Sioux Falls, SD HCS	17,913	17,201	96.03%	712	3.97%	15,411	920	870	520	135	37	20	3.38	6.23	2.13
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	13,799	13,211	95.74%	588	4.26%	11,753	761	697	416	119	35	18	3.77	6.24	1.94
(3V23) (438GA) Spirit Lake, IA	854	806	94.38%	48	5.62%	680	58	68	37	10	0	1	7.26	6.31	3.18
(3V23) (438GC) Sioux City, SD	1,486	1,465	98.59%	21	1.41%	1,398	37	30	19	2	0	0	0.92	6.82	3.44
(3V23) (438GD) Aberdeen, SD	742	704	94.88%	38	5.12%	638	29	37	34	2	2	0	4.39	9.42	2.37
(3V23) (438GE) Wagner, SD	155		93.55%		6.45%	130	6	9	9	0	0	1	4.23	18.35	0.5
(3V23) (438GF) Watertown, SD	877		99.20%		0.80%	812	29			2	0	0	1.13		
(3V23) (568) Black Hills, SD HCS	11,424	10,820			5.29%	9,362	666	792		71	21	30	6.22		
(3V23) (568) Fort Meade, SD	5,657	5,331				4,582	343			43	11	17			
(3V23) (568A4) Hot Springs, SD	2,735					2,295	143			11	4	1	5.66		
(3V23) (568GA) Rapid City, SD	2,339					1,866	146			17	5	12			
(3V23) (568GB) Pierre, SD	171		100.00%			160	7		0	0		0			2.56
(3V23) (568HA) Newcastle, WY	14		92.86%		7.14%	11	0	2		0		0	11.67		0
(3V23) (568HB) Gordon, NE	27		100.00%			23	4	0	0	0	0	0	2.43		0
(3V23) (568HF) Pine Ridge, SD	7		71.43%		28.57%	4	0	·	2	0	0	0	10.5		22.33
(3V23) (568HH) Scottsbluff, NE	355		98.31%			313	21			0	1	0	3.06		2.11
(3V23) (568HJ) Mission, SD	25		100.00%			25	0			0	0	0	0		
(3V23) (568HP) Winner, SD	83	83	100.00%	0	0.00%	83	0	0	0	0	0	0	0.1	0	

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(3V23) (568MA) IDES Ellsworth AFB	11	10	90.91%	1	9.09%	0	2	8	1	0	0	0		17.71	25.5
(3V23) (618) Minneapolis, MN HCS	61,955	58,625	94.63%	3,330	5.37%	50,272	3,717	4,636	2,355	572	206	197	7.09	8.43	2.51
(3V23) (618) Minneapolis, MN	44,332	42,039	94.83%	2,293	5.17%	35,525	2,813	3,701	1,787	307	108	91	5.76	8.45	2.25
(3V23) (618BY) Twin Ports, WI	3,280	3,045	92.84%	235	7.16%	2,676	193	176	116	54	12	53	4.11	14.94	5.04
(3V23) (618GA) St. James, MN	253	251	99.21%	2	0.79%	232	8	11	2	0	0	0	1.96	5.9	0
(3V23) (618GB) Hibbing, MN	1,025	973	94.93%	52	5.07%	845	62	66	50	1	1	0	6.66	4.6	3.2
(3V23) (618GD) Maplewood, MN	2,207	2,130	96.51%	77	3.49%	1,849	144	137	71	4	1	1	4.72	5.69	1.16
(3V23) (618GE) Chippewa Valley, WI	1,454	1,313	90.30%	141	9.70%	1,133	79	101	48	65	26	2	15.51	8.62	1.49
(3V23) (618GG) Rochester, MN	1,395	1,223	87.67%	172	12.33%	1,125	49	49	54	46	27	45	20.61	4.92	2.54
(3V23) (618GH) Hayward, WI	301	297	98.67%	4	1.33%	275	10	12	3	1	0	0	2.62	0	2.35
(3V23) (618GI) Northwest Metro, MN	3,564	3,368	94.50%	196	5.50%	2,928	204	236	159	28	8	1	6.37	6.14	3.72
(3V23) (618GJ) Shakopee, MN	797	779	97.74%	18	2.26%	727	24	28	15	2	0	1	3.14	4.04	2.36
(3V23) (618GK) Albert Lea, MN	495	493	99.60%	2	0.40%	427	37	29	2	0	0	0	3.14		3.04
(3V23) (618GL) Minneapolis Harmon Place, MN	690	689		1	0.14%	677	5	7	1	0	0	0	3.28		
(3V23) (618GM) Rice Lake, WI	687			101		500	38	48	31	49	19	2	18.16		4.77
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,104			35		991	48			15	4	1	5.68		
(3V23) (618QA) Fort Snelling, MN	252		100.00%	0		251	0	1	0	0	0	0		0.25	
(3V23) (618QB) Ely, MN	119			1	0.84%	111	3	4	1	0	0	0	1.72		2.17
(3V23) (636A6) Central Iowa HCS	25,506			1,357		21,223	1,230	1,696	950	222	98	87			
(3V23) (636A6) Des Moines, IA	17,459			1,090	6.24%	14,011	945	1,413		174	66				
(3V23) (636BU) Des Moines, IA - VADOM	2,274		100.00%	0		2,272	1	1,1.10	0	0	0	0		0	
(3V23) (636GC) Mason City, IA	1,797			200		1,375	113	109		38	28			-	4.05
(3V23) (636GD) Marshalltown, IA	807			18		675	66			1	1	0	3.62		3.05
(3V23) (636GK) Fort Dodge, IA	928			16		845	30	37		5	0	0	2.07		
(3V23) (636GM) Carroll, IA	641			6		579	30			1	0	0	3.2		1.12
(3V23) (636GR) Knoxville, IA	1,155		97.84%	25		1,035	36	59		3	2	1	2.72		
(3V23) (636GX) Fort Dodge North, IA	159		98.74%			154	3	0	0	0	1	1	2.72	1.00	1.38
(3V23) (636QB) Des Moines Center Street, IA	286		100.00%	0		277	6	3	0	0	0				1.00
(3V23) (636A8) Iowa City, IA HCS	28,401					22,636	1,881	2,136	_	288		80	5.53	9.12	3.62
(3V23) (636A8) Iowa City, IA	12,000		91.05%			9,136	768	1,022		180	56				
(3V23) (636GF) Quad Cities, IA	2,970			161	5.42%	2,352	232			28	13				
(3V23) (636GG) Quincy, IL	905			47		717	65			10	4	0	8.63		6.49
(3V23) (636GH) Waterloo, IA	1,174			84	7.16%	886	92			6	0	1	10.17		
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,496		97.73%	34		1,242	135			3		1	3.28		
(3V23) (636GJ) Dubuque, IA	1,161			19		941	135			2	2		5.91		
(3V23) (636GN) Cedar Rapids, IA	1,879		95.37%			1,611	86			10	3	2	4.44		
(3V23) (636GS) Ottumwa, IA	660			4	0.61%	596	45			1	1	0	3.43		2.47
(3V23) (636GT) Sterling, IL	943		99.15%	8		863	45			1	1	1	2.73		1.51
(3V23) (636GU) Decorah, IA	518		99.42%	3		451	46			0	0	0	3.19		3.02
(3V23) (636GW) Coralville, IA	2,248		98.53%	33		2,082	75			6	0	1	3.63		
(3V23) (636QC) Linn County, IA	35		97.14%		2.86%	32	2		1	0	0	0	, ,,,,		3.47
(3V23) (636QG) Iowa City, IA - Mobile	99		43.43%		56.57%	33	2		19	23	6	8		45.28	
(3V23) (636QI) Davenport, IA	319		99.69%	1	0.31%	286	24		1	0	0	0			3.21
(3V23) (636QJ) Iowa City South Clinton Street, IA	1,994			136		1,408	129		105	18	8	5		10.31	9
(3V23) (636) Nebraska-W Iowa HCS	43,008					37,157	2,205			307	79	52	3.67		5.24
(3V23) (636) Omaha, NE	21,176		95.50%	953		17,712	1,237	1,274		233	51				
(3V23) (636A4) Grand Island, NE	6,600		98.52%	98		5,939	307	256		14	4	5			
(3V23) (636A5) Lincoln, NE	7,880			276		6,860	380	364		46	15	7	5.54		
(3V23) (636BW) Grand Island, NE - VADOM	902		100.00%	0		902	0	0	0	0		0			0
(3V23) (636BX) Omaha, NE - VADOM	1,197		100.00%	0		1,192	4	1	0	0		0			
(3V23) (636GA) Norfolk, NE	1,012		97.13%	29		837	70	76		2	4	2	3.27	5.28	5.4
(3V23) (636GB) North Platte, NE	895		93.63%	57		712	45			3	2	1	5.27		
(3V23) (636GL) Bellevue, NE	1,359			18		1,163	105			4	1	1	3.54		3.49
(==25) (55552) 2515545, 142	1,000	1,541	1 30.0070			1,100	100	1.0	12	· · · ·	'	'	0.04	7.1	5.10

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2019	Appointments 1			Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(3V23) (636GP) Shenandoah, IA	522	500	95.79%	22	4.21%	443	29	28	17	3	2	0	4.47	7.14	4.12
(3V23) (636GQ) Holdrege, NE	503	495	98.41%	8	1.59%	439	26	30	6	2	0	0	2.69	5.25	1.95
(3V23) (636GV) ONeill, NE (ONeill)	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0	0.07		0
(3V23) (636QA) Omaha Dorcas Street, NE	934	933	99.89%	1	0.11%	930	2	1	0	0	0	1			
(3V23) (656) St. Cloud, MN HCS	34,873	33,157	95.08%	1,716	4.92%	29,728	1,713	1,716	1,320	307	63	26	4.57	9.08	6.21
(3V23) (656) St. Cloud, MN	30,356	28,970	95.43%	1,386	4.57%	26,164	1,413	1,393	1,073	245	44	24	4.46	8.45	6.07
(3V23) (656GA) Brainerd, MN	2,489	2,243	90.12%	246	9.88%	1,802	201	240	180	47	18	1	7.42	14.14	8.27
(3V23) (656GB) Montevideo, MN	932	879	94.31%	53	5.69%	781	57	41	39	12	1	1	4.5	25.51	3.84
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,096	1,065	97.17%	31	2.83%	981	42	42	28	3	0	0	1.07	14.59	6.49

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		30 Days 3										
National: 9/2019	4,903,146	4,657,948	05.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145		258,856	5.00%	4,065,626	286,387	322,052		52,187	19,415		4.40		
National: 7/2019	5,071,250			271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	· ·			
National: 6/2019	4,789,731	4,799,033		250,938	5.24%		260,295	300,657	172,742	45,901	16,937	15,358	4.0		
National: 5/2019	5,277,559			262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69		
National: 4/2019	5,368,047			275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639		4.68		
National: 3/2019	5,059,805	1 1		256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125		4.77		
National: 2/2019	4,600,823			234,470	5.10%	3,827,731	249,612	289,010	· ·	49,415	17,543	16,821	4.83		
National: 1/2019	5,108,202			306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	
National: 12/2018	4,335,282	1 1		232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453		4.63		
National: 11/2018	4,690,193	1 1		240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65		
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	_	
National: 9/2018	4,566,797	4,338,809		227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	
National: 8/2018	5,279,524	1 1		267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669				
National: 7/2018	4,747,954	1 1		242,380	5.10%		264,214	306,633	170,580	45,710	14,696	11,394	4.84		
National: 6/2018	4,853,183			233,868	4.82%	4,050,519		302,710		40,553	13,984	10,543	4.54	8.03	
National: 5/2018	5,180,072			223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163		4.45		
National: 4/2018	4,965,149	1 1		211,853	4.27%	4,179,992	266,804	306,500		36,944	10,099		4.44		
National: 3/2018	5,073,154	1 1		200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42		
National: 2/2018	4,506,205			171,845	3.81%		244,045	264,132		33,593	10,656	7,650	4.12		
National: 1/2018	4,837,845			219,245	4.53%	4,059,570	265,931	293,099		40,293	12,832	8,660	4.63		
National: 12/2017	4,301,041	4,128,041		173,000	4.02%	3,651,327	226,912	249,802		32,193	9,900	5,640	4.29		
National: 11/2017	4,711,170			183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473				
National: 10/2017	5,043,703			185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735		3.94	6.84	
National: 9/2017	4,552,842			169,702	3.73%		252,939	271,068		27,032	7,916				
National: 8/2017	5,236,501	5,045,457		191,044	3.65%	4,431,492	295,549	318,416		34,464	9,422				
National: 7/2017	4,504,077			162,985	3.62%	3,818,506		269,255		28,818	7,848		4.35	_	
National: 6/2017	5,050,626		96.52%	175,970	3.48%		·	297,853		29,019	8,821				
National: 5/2017	5,186,397			164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679			
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5			Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.