Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: July 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (402) Togus, ME HCS	28,882	26,723	92.52%	2,159	7.48%	22,515	1,949	2,259	1,530	412	116	101	6.27	10.27	5.14
(1V01) (402) Togus, ME	18,134	16,544	91.23%	1,590	8.77%	14,147	1,100	1,297	1,136	289	92	73	4.89	10.66	3.74
(1V01) (402GA) Caribou, ME	699	670	95.85%	29	4.15%	520	75	75	5 24	5	0	0	7.32	4.64	4.3
(1V01) (402GB) Calais, ME	371	367	98.92%	4	1.08%	334	22	1′	4	0	0	0	2.76	0	0.69
(1V01) (402GC) Rumford, ME	314		98.41%	5	1.59%	271	19	19	3	1	0	1	4.77	0	
(1V01) (402GD) Saco, ME	1,264			67	5.30%	1,023	92			16	2		7.04	7.62	
(1V01) (402GE) Lewiston, ME	1,973		96.00%	79		1,522	176			20	2	9	7.45	10.49	
(1V01) (402GF) Lincoln, ME	298			25	8.39%	227	13			5	0		11.55	0	
(1V01) (402HB) Bangor, ME	4,312			306	7.10%		313			70	17		8.28	8.16	
(1V01) (402HC) Portland, ME	1,466			53	3.62%	1,139	133			6	3		4.59	11.86	5.73
(1V01) (402HL) Bingham, ME - Mobile	20		100.00%	0	0.00%	11	5	2	0	0	0		6.45		
(1V01) (402QA) Fort Kent, ME	25		96.00%	1	4.00%	17	1		1	0	0		8.64		
(1V01) (402QB) Houlton, ME	6		100.00%	0	0.00%	6	0		,	0	0		0		
(1V01) (405) White River Junction, VT HCS	19,228										125			13.2	
(1V01) (405) White River Junction, VT	13,271			1,115		10,655	705			233	96		7.99	13.42	
(1V01) (405GA) Bennington, VT	802 427			13	1.62% 2.58%	732 361	29			0	0	3	3.94 4.18	4.69 8.64	
(1V01) (405GC) Brattleboro, VT (1V01) (405HA) Burlington Lakeside, VT	2,453			188	7.66%	2,029	117			41	19	33	6.89	15.3	
(1V01) (405HC) Littleton, NH	1,040			68	6.54%	809	61			12	19	2	7.95	9.8	
. , , ,	316			2	0.63%	271	17			0	0		4.47	1.42	
(1V01) (405HE) Keene, NH (1V01) (405HF) Rutland, VT	629			23	3.66%	521	51			6	3		3.82	5.74	
(1V01) (405QB) Newport, VT	290			5			21			1	0		6.15	7.88	
(1V01) (403 GB) Newport, V1	12,278								Ų	155		·			
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	11,010			728		8,953	622			135	61		6.68	12.55	
(1V01) (518GA) Lynn, MA	467			7	1.50%	417	26			1	0		3.72	3.65	
(1V01) (518GB) Haverhill, MA	535			61	11.40%		34			18	6		13.18	8	
(1V01) (518GE) Gloucester, MA	261		95.79%				24			1	0	0	7.94	4.85	
(1V01) (518MA) IDES Hanscom AFB	5		100.00%	0	0.00%	1	1		3 0	0	0	0	- 112	18.4	
(1V01) (523) Boston, MA HCS	45,239			2,631		36,736	2,768	3,104	1,746	493	131	261	6.47		
(1V01) (523) Jamaica Plain, MA	19,863						1,248			222	52			8.62	
(1V01) (523A4) West Roxbury, MA	7,491	6,951	92.79%	540	7.21%	5,857	470	624	344	97	36	63	7.48	11.76	2.27
(1V01) (523A5) Brockton, MA	11,677	10,973	93.97%	704	6.03%	9,492	722	? 759	498	122	28	56	7.14	11.93	2.59
(1V01) (523BY) Lowell, MA	2,055	1,878	91.39%	177	8.61%	1,541	170	167	7 106	33	14	24	4.5	16.47	3.88
(1V01) (523BZ) Causeway, MA	3,068	3,023	98.53%	45	1.47%	2,896	61	66	3 26	15	1	3	7.16	6.26	1.73
(1V01) (523GA) Framingham, MA	421	413	98.10%	8	1.90%	351	34	28	7	1	0	0	4.27	6.38	4
(1V01) (523GC) Quincy, MA	311	305	98.07%	6	1.93%	268	15	22	2 5	1	0	0	3.45	13.2	
(1V01) (523GD) Plymouth, MA	346	325	93.93%	21	6.07%	228	48	49	19	2	0	0	8.29	7.59	
(1V01) (523MA) IDES Hanscom AFB	7	7	100.00%	0	0.00%	7	0	(0	0	0	0		0	0
(1V01) (608) Manchester, NH HCS	19,090	17,389	91.09%	1,701	8.91%	14,384	1,382	1,623	1,021	444	141	95	7.35	13.31	5.56
(1V01) (608) Manchester, NH	17,003	15,458	90.91%	1,545	9.09%	12,905	1,181	1,372	909	428	136	72	5.53	13.26	4.85
(1V01) (608GA) Portsmouth, NH	506	452	89.33%	54	10.67%	274	66	112	2 46	1	1	6	16.78	8.64	6.31
(1V01) (608GC) Somersworth, NH	760	680	89.47%	80			79	80	51	13	3	13	13.78	31.9	13.44
(1V01) (608GD) Conway, NH	294		98.98%	3	1.02%	257	22	2 12	1	0	1	1	3.89	18	
(1V01) (608HA) Tilton, NH	525		96.38%	19		425	34			2	0		6.55	4.8	
(1V01) (608MA) IDES Manchester VAMC	2		100.00%	0		2			0	0	0			0	
(1V01) (631) Central Western Massachusetts HCS (1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	21,905 9,154		94.27% 95.00%	1,255 458		7,564	1,287 559		<u> </u>	261 95	28		7.92 4.58	8.71 8.54	
(1V01) (631BY) Springfield, MA	4,502	4,265	94.74%	237	5.26%	3,800	236	3 229) 154	46	18	19	8.39	6.07	5.82
(1V01) (631GC) Pittsfield, MA	643					508	32			7	3		11.94	4.5	
(1V01) (631GD) Greenfield, MA	756			31			43			1	3	3	5.04	5.25	
(1V01) (631GE) Worcester, MA	2,217	2,122		95	4.29%	1,824	140	158		12	6	19	11.06	3.06	
(1V01) (631GF) Fitchburg, MA	1,026			59		845	74			8	4	6	7.05	2.8	

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(1V01) (631MA) IDES Keller Army Community Hospital	6	6	100.00%	0		4	0	2	0	0	0	0		5	
(1V01) (631PA) 631PA	2	2	100.00%	0		1	0		0	0	0	0			
(1V01) (631QA) Northampton, MA (Plantation Street)	2,221	2,065	92.98%	156	7.02%	1,891	100	74	48	65	13	30		9.53	
(1V01) (631QB) Northampton, MA (Lake Avenue)	1,378	1,225	88.90%	153	11.10%	980	103			27	8	26		18.98	12.19
(1V01) (650) Providence, RI HCS	32,393	31,033	95.80%	1,360	4.20%	26,316	2,163	2,554	880	329	58	93	8.07	6.79	3.59
(1V01) (650) Providence, RI	23,322				4.21%	19,135	1,449			258	44	71		7.91	3.25
(1V01) (650GA) New Bedford, MA	1,768				3.79%	1,371	148			12	1	3		6.55	7.89
(1V01) (650GB) Hyannis, MA	1,374		_		9.24%	1,055	83			41	10	19	_	13.83	3.38
(1V01) (650GD) Middletown, RI	698				1.29%	601	49			0	0	0		3.77	1.94
(1V01) (650QA) Eagle Square, RI	5,224	5,049				4,148	434	467		18	3	0		4.98	2.55
(1V01) (650QB) Eagle Street, RI	7	6	85.71%		14.29%	6	0	0	·	0	0	0		5.29	
(1V01) (689) Connecticut HCS	50,948					42,939	2,804			157	68			6.93	
(1V01) (689) West Haven, CT	26,973			1,111	4.12%	22,233	1,552		936	99	40			7.52	3.11
(1V01) (689A4) Newington, CT	15,706			578		12,914	997	1,217		56	28				5.77
(1V01) (689GA) Waterbury, CT	537				1.49%	484	29	16		1	0	0			
(1V01) (689GB) Stamford, CT	379			2		362	11	4	2	0	0	0		0	2.58
(1V01) (689GC) Willimantic, CT	563			11		454	47	51		0	0	2		5.86	5.39
(1V01) (689GD) Winsted, CT	427		100.00%	0		406	12			0	0	0	1.42		
(1V01) (689GE) Danbury, CT	553			6	1.08%	498	29			0	0	1	2.46		-
(1V01) (689HC) New London, CT (John J. McGuirk						1,284	109			1	0	1	3.43		4.1
(1V01) (689QA) Errera, CT	4,335		100.00%		0.00%	4,304	18			0	0	0		0	
(1V02) (528A8) Albany, NY HCS	22,948					19,499	1,185			198	64		_		6.04
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	18,807					15,893	924	1,081	577	185	58		_	6.65	
(1V02) (528G2) Westport, NY	172				1.16%	163	3	4	2	0	0	0	1.46		0.59
(1V02) (528G3) Bainbridge, NY	274					258	7		1	0	0	0			3.31
(1V02) (528G6) Fonda, NY	301	297			1.33%	278	11			0	0	0	2.06		
(1V02) (528G7) Catskill, NY	388 679					332	22				0	4			5.04 3.08
(1V02) (528GT) Glens Falls, NY (1V02) (528GV) Plattsburgh, NY	624					591 512	45			8	3	2			8.21
(1V02) (528GW) Schenectady, NY	401	613 392				342	53			0	1	0		1.3	
(1V02) (528GX) Troy, NY	258				1.55%	198	38			0	0	0			8.41
(1V02) (528GX) 110y, N1 (1V02) (528GY) Clifton Park, NY	402					349	30			2	1	1	4.49	3.38	1.57
(1V02) (528GZ) Kingston, NY	402				1.78%	405	24	13		0	1	1	2.29	3.79	4.59
(1V02) (528QK) Saranac Lake, NY	192					178	24				0	0			
(1V02) (528A6) Bath, NY HCS	16,349					14,570	548		-	56	6				
(1V02) (528A6) Bath, NY	14,918		97.33%			13,401	444	674		40	5	5			1.34
(1V02) (528G4) Elmira, NY	801	791				664	82			4	0	2		7.74	0.27
(1V02) (528G8) Wellsville, NY	371	348				311	16			9	1	0			0.42
(1V02) (528QE) Coudersport, PA	61		90.16%			40	4	11		0	0	0			
(1V02) (528QF) Wellsboro, PA	198					154	2			3	0	1	9.19		0
(1V02) (528) Western New York HCS	35,172						1,867			157	50	95			
(1V02) (528) Buffalo, NY	26,087					21,854	1,564	1,660		146	45				
(1V02) (528A4) Batavia, NY	3,432					3,089	138			7	4	0			4.04
(1V02) (528GB) Jamestown, NY	658			6	0.91%	610	24	18		1	0	0		4.42	
(1V02) (528GC) Dunkirk, NY	553		99.10%	5		516	17	15	5	0	0	0			
(1V02) (528GD) Niagara Falls, NY	535	527	98.50%	8	1.50%	484	28	15	3	1	0	4	4.35	9.08	3.58
(1V02) (528GK) Lockport, NY	438	437	99.77%	1	0.23%	421	14		1	0	0	0	0.88	0	5.74
(1V02) (528GQ) Lackawanna, NY	863		_	24		755	47			1	1	10			
(1V02) (528GR) Olean, NY	766	758	98.96%	8	1.04%	697	32	29	7	1	0	0	2.16	4.26	1.82
(1V02) (528QA) Buffalo-Main Street, NY	1,328	1,328	100.00%	0	0.00%	1,328	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	512	512	100.00%	0	0.00%	508	3	1	0	0	0	0	2.34		
(1V02) (528A5) Canandaigua, NY HCS	13,818		94.62%				1								

Facility, and Division Level Summaries. Wait Time A Measured from Preferred Date For the Reporting Period Ending: July 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	Wait Time in Days 14	
(1V02) (528A5) Canandaigua, NY	5,972	5,708	95.58%	264	4.42%	4,946	327	435	214	39	5	6	2.56		
(1V02) (528GE) Rochester, NY	5,981	5,686	95.07%	295	4.93%	4,605	474		244	39	6	6	6.02	7.31	5.22
(1V02) (528QC) Clinton Crossings, NY	1,854	1,670	90.08%	184	9.92%	1,358	142	170	131	47	3	3		9.5	
(1V02) (528QD) Mount Hope, NY	11	11	100.00%	0	0.00%		0		-	0	0	ŭ de la constant de l			
(1V02) (528A7) Syracuse, NY HCS	35,986	34,171	94.96%	1,815			2,020	2,059		337	119	89	2.85	7.72	3.78
(1V02) (528A7) Syracuse, NY	18,729	17,459	93.22%	1,270			1,240	1,325	909	252	68	41	3.88		
(1V02) (528G5) Auburn, NY	464	438	94.40%	26	5.60%	367	35	36	20	6	0	0	3.18	2.68	13.58
(1V02) (528G9) Tompkins County, NY	739	730	98.78%	9	1.22%	663	36	31	5	0	3	1	1.56	15.77	3.97
(1V02) (528GL) Massena, NY	1,039	1,033	99.42%	6	0.58%	895	90	48	3	0	1	2	2.68	5.92	3.71
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	4,347	4,232	97.35%	115	2.65%	3,852	214	166	81	23	8	3	2.42	5.83	3.37
(1V02) (528GN) Binghamton, NY	2,764	2,704	97.83%	60	2.17%	2,429	143	132	40	6	11	3	2.89	5.25	1.84
(1V02) (528GO) Watertown, NY	1,548	1,492	96.38%	56	3.62%	1,374	59	59	41	12	1	2	1.32	9.48	6.49
(1V02) (528GP) Oswego, NY	502	489	97.41%	13	2.59%	439	34	16	11	1	0	1	2.13	6.82	4.86
(1V02) (528MA) Watertown DES	14	14	100.00%	0	0.00%	14	0	0	0	0	0	0		0.14	
(1V02) (528QG) Erie West, NY	3,196	3,124	97.75%	72	2.25%	2,941	76	107	49	16	5	2		2.07	3.33
(1V02) (528QH) South Salina, NY	619	619	100.00%	0	0.00%	606	10	3	0	0	0	0			0
(1V02) (528QI) Erie East, NY	804	656	81.59%	148	18.41%	503	63	90	73	19	22	34		18.53	
(1V02) (528QN) Watertown 2, NY	1,221	1,181	96.72%	40	3.28%	1,115	20	46	38	2	0	0		3.79	2.57
(1V02) (526) Bronx, NY HCS	24,949	24,203	97.01%	746	2.99%	22,140	948	1,115	550	105	26	65	6.72	5.26	0.83
(1V02) (526) Bronx, NY (James J. Peters)	24,307	23,594	97.07%	713	2.93%	21,613	903	1,078	529	97	24	63	6.93	5.22	0.57
(1V02) (526GA) White Plains, NY	322	310	96.27%	12	3.73%	271	22	17	5	5	0	2	6.93	14.33	4.76
(1V02) (526GB) Yonkers, NY	243	229	94.24%	14	5.76%	197	17	15	11	1	2	0	2.86	27.17	5.52
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	77	70	90.91%	7	9.09%	59	6	5	5	2	0	0	5.64	6	
(1V02) (561) New Jersey HCS	43,715	40,926	93.62%	2,789	6.38%	35,996	2,193	2,737	1,931	517	156	185	5.19	10.6	3.77
(1V02) (561) East Orange, NJ	22,862	21,069	92.16%	1,793	7.84%	18,281	1,242	1,546	1,221	344	113	115	6.68	11.32	4.44
(1V02) (561A4) Lyons, NJ	8,872	8,409	94.78%	463	5.22%	7,393	436	580	360	69	12	22	4.75	9.42	2.82
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,825	5,415	92.96%	410	7.04%	4,728	285	402	256	96	23	35	8.73	9.94	4.86
(1V02) (561GA) Hamilton, NJ	632	598	94.62%	34	5.38%	493	58	47	20	3	3	8	11.1	9	9.54
(1V02) (561GB) Elizabeth, NJ	222	221	99.55%	1	0.45%	202	10	9	0	0	0	1	1.09		7.6
(1V02) (561GD) Hackensack, NJ	1,982	1,961	98.94%	21	1.06%	1,857	59	45	20	1	0	0	1.47	3.28	1.48
(1V02) (561GE) Jersey City, NJ	353	352	99.72%	1	0.28%	341	6	5	1	0	0	0	0.1	11.71	1.03
(1V02) (561GF) Piscataway, NJ	763	762	99.87%	1	0.13%	750	6	6	1	0	0	0	0.52	1	1.6
(1V02) (561GH) Morristown, NJ	325	311	95.69%	14	4.31%	272	17	22	12	1	0	1	6.1	4	3.13
(1V02) (561GI) Tinton Falls, NJ	1,226	1,182	96.41%	44	3.59%	1,071	49	62	34	3	4	3	3.41	7.41	4.23
(1V02) (561GJ) Paterson, NJ	347	341	98.27%	6	1.73%	315	14	12	5	0	1	0	2.02	0.44	7.1
(1V02) (561GK) Sussex, NJ	306	305	99.67%	1	0.33%	293	11	1	1	0	0	0	0.92	0	2.33
(1V02) (620) Hudson Valley, NY HCS	21,886	21,230	97.00%	656	3.00%	18,779	1,218	1,233	460	105	52	39	3.45	5.22	2.96
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	5,584	5,441	97.44%	143	2.56%	5,033	230	178	96	36	6	5	3.09	4.32	3.28
(1V02) (620A4) Castle Point, NY	10,917	10,541	96.56%	376	3.44%	9,157	628	756	265	46	42	23	3.02	5.62	1.9
(1V02) (620BU) Montrose, NY - VADOM	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0			
(1V02) (620GA) New City, NY	1,390	1,353	97.34%	37	2.66%	1,236	69	48	23	9	1	4	2.84	4.85	2.36
	740	732	98.92%	8	1.08%	662	46	24	7	1	0	0	1.49	2.83	5.08
(1V02) (620GB) Carmel, NY					4.69%	864	62	89	36	8	1	5	6.7	5.62	9.24
(1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY	1,065	1,015	95.31%	50	4.09%	004						T			1.98
			-	13			85	59	10	1	0	2	4.6	4.25	1.50
(1V02) (620GD) Goshen, NY	1,065	952			1.35%	808				1	0 2				
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY	1,065 965	952 524	98.65%	13	1.35% 2.42%	808 438	85	39	10	1 1		0	2.68	6.23	5.14
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY	1,065 965 537	952 524 472	98.65% 97.58%	13 13	1.35% 2.42%	808 438 396	85 47 43	39 33	10 11	1 1 1 2	2	0	2.68 3.98	6.23 5.59	5.14
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY	1,065 965 537 484	952 524 472 156	98.65% 97.58% 97.52%	13 13	1.35% 2.42% 2.48%	808 438 396 142	85 47 43 8	39 33 6	10 11	1 1 1 2 0	2	0 0	2.68 3.98 1.29	6.23 5.59	5.14 2.76
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY	1,065 965 537 484 160	952 524 472 156	98.65% 97.58% 97.52% 97.50%	13 13	1.35% 2.42% 2.48% 2.50%	808 438 396 142 11	85 47 43 8 0	39 33 6 1	10 11 2 0		2 0	0 0 0	2.68 3.98 1.29	6.23 5.59 9.68	5.14 2.76 1.33
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY (1V02) (620MA) IDES West Point	1,065 965 537 484 160	952 524 472 156 12	98.65% 97.58% 97.52% 97.50% 100.00%	13 13 12 4 0	1.35% 2.42% 2.48% 2.50% 0.00%	808 438 396 142 11	85 47 43 8 0	39 33 6 1	10 11 2 0	0	0 0	0 0 0 0 0	2.68 3.98 1.29	6.23 5.59 9.68 0.1	5.14 2.76 1.33 8.5
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY (1V02) (620MA) IDES West Point (1V02) (620QA) Montrose 1, NY - Mobile	1,065 965 537 484 160 12	952 524 472 156 12 15 46,625	98.65% 97.58% 97.52% 97.50% 100.00%	13 13 12 4 0	1.35% 2.42% 2.48% 2.50% 0.00%	808 438 396 142 11 15 41,685	85 47 43 8 0	39 33 6 1 0 2,651	10 11 2 0 0 1,123	0	2 0 0 0	0 0 0 0 0 0	2.68 3.98 1.29	6.23 5.59 9.68 0.1	5.14 2.76 1.33 8.5

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(1V02) (630A5) St. Albans, NY	3,029	2,968	97.99%	61	2.01%	2,756	128	84	54	5	1	1	2.95	3.65	0.09
(1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program	52	52	100.00%	0	0.00%	52	0	0	0	0	0	0			
(1V02) (630BV) Brooklyn, NY - VADOM	64	64	100.00%	0	0.00%	64	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	137	137	100.00%	0	0.00%	137	0	0	0	0	0	0	0.02		0
(1V02) (630GB) Staten Island, NY	993	925	93.15%	68	6.85%	804	70	51	56	12	0	0	3.36	14	2.42
(1V02) (632) Northport, NY HCS	27,058	25,793	95.32%	1,265	4.68%	22,408	1,428	1,957	841	265	97	62	6.96	7.2	2.14
(1V02) (632) Northport, NY	22,663	21,606	95.34%	1,057	4.66%	18,818	1,163	1,625	665	245	88	59	8.49	7.11	1.77
(1V02) (632BU) Northport, NY - VADOM	90	90	100.00%	0	0.00%	90	0	0	0	0	0	0			
(1V02) (632GA) East Meadow, NY	1,528	1,440	94.24%	88	5.76%	1,223	120	97	76	7	4	1	6.24	12.98	3.92
(1V02) (632HA) Valley Stream, NY	289	286	98.96%	3	1.04%	256	9	21	2	1	0	0	4.64	3.4	1.12
(1V02) (632HB) Riverhead, NY	942	910	96.60%	32	3.40%	774	54	82	27	3	1	1	3	7.58	1.13
(1V02) (632HC) Bay Shore, NY	438	424	96.80%	14	3.20%	369	30	25	12	2	0	0	5.27		2.94
(1V02) (632HD) Patchogue, NY	933	875	93.78%	58	6.22%	754	39	82	47	7	3	1	7.43	6.91	4.53
(1V02) (632QA) Northport 1, NY - Mobile	122	118	96.72%	4	3.28%	89	8	21	4	0	0	0		6.62	
(1V02) (632QB) Northport 2, NY - Mobile	53	44	83.02%	9	16.98%	35	5	4	8		1	0	3.23	19	
(1V04) (460) Wilmington, DE HCS	19,498	18,420	94.47%	1,078	5.53%	15,993	1,158	1,269	737	219	67	55	4.14	9.73	3.37
(1V04) (460) Wilmington, DE	12,631	11,772	93.20%	859	6.80%	10,215	737	820	559	197	57	46	4.26	10.37	2.48
(1V04) (460GA) Sussex County, DE	1,781	1,723	96.74%	58	3.26%	1,483	111	129	46	7	4	1	4.65	7.3	2.85
(1V04) (460GC) Kent County, DE	1,707	1,613	94.49%	94	5.51%	1,388	95	130	72	10	6	6	6.64	6.74	6.31
(1V04) (460GD) Cape May County, NJ	391	379	96.93%	12	3.07%	329	20	30	12	0	0	0	3.75	9.71	2.9
(1V04) (460HE) Atlantic County, NJ	1,568	1,541	98.28%	27	1.72%	1,346	101	94	25	1	0	1	1.71	6.94	4.18
(1V04) (460HG) Cumberland County, NJ	1,420	1,392	98.03%	28	1.97%	1,232	94	66	23	4	0	1	2.77	5.68	2.19
(1V04) (503) Altoona, PA HCS	17,707	17,152	96.87%	555	3.13%	14,715	1,204	1,233	426	106	13	10	4.91	6.58	3.92
(1V04) (503) Altoona, PA (James E. Van Zandt)	10,355	9,935	95.94%	420	4.06%	8,560	672	703	316	87	9	8	7.33	6.52	4.23
(1V04) (503GA) Johnstown, PA	2,335	2,298	98.42%	37	1.58%	2,016	140	142	29	5	2	1	3.61	5.36	3.45
(1V04) (503GB) DuBois, PA	2,385	2,335	97.90%	50	2.10%	1,858	249	228	41	9	0	0	3.61	8.57	4.55
(1V04) (503GC) State College, PA	1,874	1,839	98.13%	35	1.87%	1,610	109	120	28	5	1	1	3.38	5.71	2.95
(1V04) (503GD) Huntingdon County, PA	384	376	97.92%	8	2.08%	330	17	29	7	0	1	0	4.18	3.73	3.28
(1V04) (503GE) Indiana County, PA	374	369	98.66%	5	1.34%	341	17	11			0	0	0.8	5.83	3.29
(1V04) (529) Butler, PA HCS	9,997						353			11	4	1	0.38	3.03	
(1V04) (529) Duffy Road, PA (Abie Abraham)	7,358		98.68%			6,573	324	364	81	11	4	1	4.4.	3.18	
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	872	870	99.77%	2	0.23%	854	12	4	2	0	0	0	0.21	0.68	1.68
(1V04) (529GB) Lawrence County, PA	401	400	99.75%	1	0.25%	393	4	3	1	0	0	0	0.14	3.82	2.7
(1V04) (529GC) Armstrong County, PA	365	364	99.73%	1	0.27%	359	4	1	1	0	0	0	0.09	0.47	1.32
(1V04) (529GD) Clarion County, PA	349	349	100.00%	0	0.00%	340	7	2	0	0	0	0	0.51	1.85	1.74
(1V04) (529GF) Cranberry Township, PA	652		100.00%			648	2				_			0.44	0.89
(1V04) (542) Coatesville, PA HCS	15,321	15,172	99.03%	149	0.97%					30	8	10	2.4		
(1V04) (542) Coatesville, PA	13,073	12,937	98.96%	136	1.04%	12,231	350	356	92	28	8	8	2.74	3.24	2.59
(1V04) (542BU) Coatesville, PA - VADOM	836		100.00%		0.00%	796	32	-		0	0	0			0
(1V04) (542GA) Delaware County, PA	880				1.02%	810	37			2	0	0	114	0	3.69
(1V04) (542GE) Spring City, PA	532		99.25%		0.75%	502	16					2		7.5	
(1V04) (562) Erie, PA HCS	13,398					11,364	720								
(1V04) (562) Erie, PA	10,108		94.47%			8,514	518				25	4		8.34	
(1V04) (562GA) Crawford County, PA	935				4.60%	764	68				0			6.43	
(1V04) (562GB) Ashtabula County, OH	857					729	60				0	5		7.09	
(1V04) (562GC) McKean County, PA	275		98.91%		1.09%	262	6		_		0	0		7.58	
(1V04) (562GD) Venango County, PA	567				1.23%	496	40	-			0	0	-	1.33	
(1V04) (562GE) Warren County, PA	656		98.48%			599	28				1	1	0.2		
(1V04) (595) Lebanon, PA HCS	31,009						1,616		ļ						
(1V04) (595) Lebanon, PA	20,830				3.73%	18,051	1,047					10			
(1V04) (595GA) Cumberland County, PA	3,778					3,228	230					0			
(1V04) (595GC) Lancaster County, PA	1,788	1 767	98.83%	21	1.17%	1,625	73	69	21	0	0	0	1.97	2.23	3.23

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(1V04) (595GD) Berks County, PA	1,542	1,517	98.38%	25	1.62%	1,346	95	76	25	0	0	0	3.53	2.17	3.15
(1V04) (595GE) York, PA	2,580	2,496	96.74%	84	3.26%	2,211	147	138	69	14	1	0	3.67	3.23	4.93
(1V04) (595GF) Schuylkill County, PA	430	413	96.05%	17	3.95%	377	21	15	12	5	0	0	4.46		3.33
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	61	61	100.00%	0	0.00%	53	3	5	0	0	0	0	3.02		
(1V04) (642) Philadelphia, PA HCS	39,495	37,212	94.22%	2,283	5.78%	32,293	2,306	· ·		483	168	130	4.12	8.75	2.38
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	31,381		93.60%	2,008		25,372	1,778	2,223		428	160			8.69	
(1V04) (642GA) Burlington County, NJ	1,977	1,939		38		1,743	125			7	1	3	0.20	6.33	
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,586 2,327	2,473		113		2,061	220 120	192 92		41	5	7	4.18 3.08	11.23 8.91	2.87
(1V04) (642GD) Gloucester County, NJ (1V04) (642GF) Camden, NJ	436			15		354	42			0	1	7	5.2	2.53	
(1V04) (642GH) West Philadelphia, PA	244	242		2	0.82%	211	21	10		1	0	0		2.33	4.28
(1V04) (642QA) Chestnut Street, PA	544	543		1	0.18%	543	0	0		0	1	0			4.20
(1V04) (646) Pittsburgh, PA HCS	41,088			2,541	6.18%	31,207	3,465	3,875	1,872	365	180	124	4.75	10.24	2.96
(1V04) (646) Pittsburgh, PA	25,274	23,466		1,808		18,812	2,057	2,597		271	159			10.35	
(1V04) (646A4) Heinz, PA (H. John Heinz III)	7,652			475		5,817	634	726		66	11			11.8	
(1V04) (646GA) Belmont County, OH	1,749			45		1,442	146	116		2	0	1	2.86	6.38	
(1V04) (646GB) Westmoreland County, PA	1,722	1,675	97.27%	47	2.73%	1,343	241	91	28	12	3	4	4.25	9	5.44
(1V04) (646GC) Beaver County, PA	1,510	1,479	97.95%	31	2.05%	1,220	131	128	21	4	2	4	4.1	5.33	6.78
(1V04) (646GD) Washington County, PA	1,671	1,590	95.15%	81	4.85%	1,332	131	127	68	7	5	1	2.53	10.72	7.91
(1V04) (646GE) Fayette County, PA	1,510	1,456	96.42%	54	3.58%	1,241	125	90	47	3	0	4	3.36	6.16	5.87
(1V04) (693) Wilkes-Barre, PA HCS	24,102	23,118	95.92%	984	4.08%	20,416	1,324	1,378	718	179	50	37	2.77	6.43	5.72
(1V04) (693) Wilkes-Barre, PA	17,513	16,694	95.32%	819	4.68%	14,574	1,036	1,084	592	152	46	29	3.3	6.51	6.79
(1V04) (693B4) Allentown, PA	3,866	3,759	97.23%	107	2.77%	3,389	174	196	81	20	2	4	3.03	4.88	5.04
(1V04) (693GA) Sayre, PA	885			31		767	43			2	1	0	2.00	8.59	
(1V04) (693GB) Williamsport, PA	1,018			17		938	34	29		3	0	3		4.62	
(1V04) (693GC) Tobyhanna, PA	134		98.51%	2	-	123	5			0	0	1	1.86	0	-
(1V04) (693GF) Columbia County, PA	275		99.27%	2	0.73%	259	11			2	0	0	0.00	04.5	4.25
(1V04) (693GG) Northampton County, PA	212		98.11% 98.99%	2	1.89%	179 187	13	16		0	1	0	3.48 0.86	31.5	
(1V04) (693QA) Wayne County, PA (1V05) (540) Clarksburg, WV HCS	199 19,600			937		16,329				141	93	82		8.05	
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	16,133		95.07%	796		13,403	973			129	92			7.99	
(1V05) (540BU) Clarksburg, WV - VADOM	10,100		100.00%	0	0.00%	13	1	0		0	0	0		7.55	0.70
(1V05) (540GA) Tucker County, WV	288			1	0.35%	261	18			0	0	0		0	7.92
(1V05) (540GB) Wood County, WV	1,500			113		1,201	71			10	0	2	6.15	16.48	
(1V05) (540GC) Braxton County, WV	579		99.14%	5		529	22			0	1	1	2.54	4	3.7
(1V05) (540GD) Monongalia County, WV	1,056	1,034	97.92%	22	2.08%	902	85	47	20	2	0	0	4.55	12.14	5.24
(1V05) (540HK) Clarksburg, WV - Mobile	30	30	100.00%	0	0.00%	20	8	2	. 0	0	0	0	5.25	7	
(1V05) (512) Baltimore, MD HCS	43,176	40,404	93.58%	2,772	6.42%	35,600	2,200	2,604	1,391	696	340	345	2.91	11.68	8.2
(1V05) (512) Baltimore, MD	24,445	22,283	91.16%	2,162	8.84%	18,939	1,454	1,890	1,090	550	277	245	5.13	12.31	13.74
(1V05) (512A5) Perry Point, MD	6,901	6,593	95.54%	308	4.46%	6,032	327	234	157	75	18	58	1.61	14.62	4
(1V05) (512GA) Cambridge, MD	2,162	2,066	95.56%	96	4.44%	1,920	77	69	42	17	12	25	1.04	14.09	4.01
(1V05) (512GC) Glen Burnie, MD	1,727	1,685		42		1,497	110	78	14	13	12	3	2.94	8.28	
(1V05) (512GD) Loch Raven, MD	3,387	3,294		93		3,017	115			18	4	4	1.48	4.55	
(1V05) (512GE) Pocomoke City, MD	506			7	1.38%	405	30			1	0	0	0.00	0	
(1V05) (512GF) Eastern Baltimore County, MD	953			14		878	32			8	0	1	1.68	0.0-	6.87
(1V05) (512GG) Fort Meade, MD	1,650		97.27%	45		1,487	48			14	17	7	2.01	9.03	3.59
(1V05) (512PA) 512PA	1 440		100.00%	0		4 424	6	0		0	0	2		15.78	0.17
(1V05) (512QA) Baltimore-West Fayette, MD	1,440		99.65% 94.42%	1 790		1,421 26,565		-	-	360				15.78	
(1V05) (613) Martinsburg, WV HCS (1V05) (613) Martinsburg, WV	32,078 22,874		93.61%	1,790 1,461	6.39%	18,794	1,706		_	360	124			10.05	
(1V05) (613BU) Martinsburg, WV - VADOM	611		99.84%	1,401	0.39%	595	1,140			0	100	0		10.40	1.65
(1V05) (613GA) Cumberland, MD	1,452		98.14%	27	1.86%	1,287	87			3	0	-		7.55	
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(1V05) (613GB) Hagerstown, MD	1,359	1,293	95.14%	66	4.86%	1,116	72	105	51	4	3	8	5.12	16.27	12.91
(1V05) (613GC) Stephens City, VA	1,868	1,817	97.27%	51	2.73%	1,612	101	104	33	15	1	2	4.12	6.91	7.2
(1V05) (613GD) Franklin, WV	99	98	98.99%	1	1.01%	90	4	4	1	0	0	0	2.52	8	3.5
(1V05) (613GE) Petersburg, WV	363	353	97.25%	10	2.75%	329	11	13	8	1	1	0	2.2	22.17	2.71
(1V05) (613GF) Harrisonburg, VA	1,289	1,259	97.67%	30	2.33%	1,121	79	59	16	12	1	1	2.68	5.11	13.49
(1V05) (613GG) Fort Detrick, MD	2,163			143	6.61%	1,621	192			24	12		6.57	7.64	
(1V05) (688) Washington, DC HCS	47,440					44,092	1,242				65				1.97
(1V05) (688) Washington-DC, DC	40,532		98.31%	684	1.69%	37,523	1,103	1,222	457	139	58	30	1.32	3.41	2.11
(1V05) (688DV) Charlotte Hall State Veterans Home	1		100.00%	0	0.00%	1	0			0	0	_		0	
(1V05) (688GA) Fort Belvoir, VA	2,848			28	0.98%	2,765	34	21		14	1	2			
(1V05) (688GB) Southeast Washington, DC	232			3	1.29%	227	1	1	3	0	0	-		2.92	
(1V05) (688GD) Charlotte Hall, MD	1,093		99.82%	2	0.18%	1,035	40			0	0	-	-		
(1V05) (688GE) Southern Prince Georges County, MD	2,035			31	1.52%	1,937	34			5	5	2		5.38	
(1V05) (688GF) Montgomery County, MD	627		97.93%	13	-	556	22			3	1	0		4.89	8.23
(1V05) (688HK) Washington MOC	1		100.00%	0	0.00%	1	0		-	0	0	-		1	7.07
(1V05) (688QA) Franklin Street, DC	71		98.59%	1	1.41%	10.573	403			62	0			6.00	7.37
(1V05) (517) Beckley, WV HCS	12,176	<u> </u>				10,573	493			62	7		4.72		
(1V05) (517) Beckley, WV (1V05) (517GB) Greenbrier County, WV	11,210		96.40%	404	3.60% 0.00%	9,804	376 77			60	7	6	-	6.29 0.02	
	377			16		282	40			2	0	-	6.49		
(1V05) (517QA) Princeton, WV (1V05) (581) Huntington, WV HCS	23,056	361 21,971		1,085	4.24%	19,519	1,223			272	84	·			
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	18,091	17,054		1,037	5.73%	15,194	948			264	81				
(1V05) (581GA) Prestonsburg, KY	1,709	1,693	99.06%	16	0.94%	1,533	85	75	8	4	3	1	1.89	3.95	4.46
(1V05) (581GB) Charleston, WV	2,606	2,582	99.08%	24	0.92%	2,206	154	222	22	2	0	0	5.26	1.65	2.94
(1V05) (581GG) Gallipolis, OH	415			1	0.24%	397	9	8	-	0	0	0			
(1V05) (581GH) Lenore, WV	227	220	96.92%	7	3.08%	181	27	12	5	2	0	0			
(1V05) (581QA) Huntington, WV	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0	0.12		
(1V06) (558) Durham, NC HCS	46,714	41,826	89.54%	4,888	10.46%	36,296	2,421	3,109	2,701	1,168	522	497	6.3	12.42	6.33
(1V06) (558) Durham, NC	27,174	24,166	88.93%	3,008	11.07%	20,899	1,352	1,915	1,697	695	316	300	4.91	11.2	4.32
(1V06) (558GA) Greenville, NC	9,556	8,232	86.14%	1,324	13.86%	7,023	552	657	641	353	161	169	8.27	16.27	10.28
(1V06) (558GB) Raleigh, NC	1,844	1,669	90.51%	175	9.49%	1,428	127	114	116	45	6	8	8.09	23.47	0.39
(1V06) (558GC) Morehead City, NC	1,454	1,323	90.99%	131	9.01%	1,137	92	94	63	37	23	8	9.12	21.17	7.09
(1V06) (558GD) Durham County, NC	1,494	1,460	97.72%	34	2.28%	1,342	56	62	21	9	3	1			3.92
(1V06) (558GE) Hillandale Road, NC	1,288	1,231	95.57%	57	4.43%	1,105	55	71	48	5	2	2	4.89	7.73	0.68
(1V06) (558GF) Wake County, NC	2,188	2,077	94.93%	111	5.07%	1,896	78	103	72	23	9	7			5.62
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,543	1,497	97.02%	46	2.98%	1,313	94	90	41	1	2	2	4.41	4.28	0.62
(1V06) (558QA) Brier Creek, NC	173	171	98.84%	2		153	15	3		0	0			3.16	
(1V06) (565) Fayetteville, NC HCS	49,713					41,401	3,008				98				
(1V06) (565) Fayetteville, NC	11,032	10,789	97.80%	243		9,866	481			34	11				3.22
(1V06) (565GA) Jacksonville-Henderson Drive, NC	2,397	2,320		77	3.21%	2,109	119			9	4	5			4.01
(1V06) (565GC) Wilmington, NC	8,374			195	2.33%	7,135	548			45	5		-	5.86	
(1V06) (565GD) Hamlet, NC	930			25	2.69%	759	94			1	0				2.72
(1V06) (565GE) Robeson County, NC	1,312			9	0.69%	1,195	68			0	0		2.68		
(1V06) (565GF) Goldsboro, NC (1V06) (565GG) Lee County, NC	1,362 1,390		98.60% 97.41%	19	1.40% 2.59%	1,217 1,163	68 94			2	0	2	5.92 4.28		
(1V06) (565GG) Lee County, NC (1V06) (565GH) Brunswick County, NC	601	1,354		30	1.50%	552	25			2	0	1	3.37		
(1V06) (565GJ) Jacksonville 2, NC	536			7	1.31%	494	23			1	0	0			2
(1V06) (565GL) Cumberland County, NC	19,364			1,425		14,786	1,366			283	70	-	_		
(1V06) (565GM) Jacksonville 3, NC	707			1,425	1.27%	650	1,300			203	2			11.24	2.89
(1V06) (565MB) IDES Fort Bragg	707		100.00%	0	0.00%	62		8		0	0			5.71	
(1V06) (565MD) IDES Camp Lejeune	165		99.39%	1	0.61%	164	0		-	0	0			1.64	
(1V06) (565QA) Robeson Street, NC	673		100.00%	0		673	0			0	0			1.04	0.07
(1.135) (1.135) (1.135)	070	073	1.00.0070	ı	3.5070	070									

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: July 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(1V06) (565QD) Raeford Road, NC	796	724	90.95%	72	9.05%	576	90	58	58	10	1	3		9.07	
(1V06) (590) Hampton, VA HCS	33,661	30,245	89.85%	3,416	10.15%	26,280	1,827	2,138	1,729	701	537	449	13.72	15.55	5.95
(1V06) (590) Hampton, VA	28,836	25,959	90.02%	2,877	9.98%	22,601	1,583	1,775	1,386	625	487	379	14.27	15.11	5.26
(1V06) (590BU) Hampton, VA - VADOM	47	47	100.00%	0	0.00%	47	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	2,122	1,839	86.66%	283	13.34%	1,525	124	190	152	51	30	50	13.92	22.12	12.19
(1V06) (590GC) Albemarle, NC	745	715	95.97%	30	4.03%	657	30	28	19	10	0	1	7.13	0	2.51
(1V06) (590GD) Chesapeake, VA	1,695	1,600	94.40%	95	5.60%	1,430	76	94	41	15	20	19	12.59	14	4.47
(1V06) (590MA) IDES Portsmouth	86	22	25.58%	64	74.42%	6	2	14	64	0	0	0		36.61	29.27
(1V06) (590MB) IDES Langley	36	17	47.22%	19	52.78%	11	3	3	19	0	0	0		25.78	
(1V06) (590MC) IDES Fort Eustis	94	46	48.94%	48	51.06%	3	9	34	48	0	0	0		32.12	16.97
(1V06) (637) Asheville, NC HCS	32,758	29,735	90.77%	3,023	9.23%	24,992	2,088	2,655	1,867	549	287	320	6.25	13.96	5.06
(1V06) (637) Asheville, NC (Charles George)	27,100	24,398	90.03%	2,702	9.97%	20,522	1,699	2,177	1,663	494	262	283	5.48	14.17	5.01
(1V06) (637BU) Asheville, NC - VADOM	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0			
(1V06) (637GA) Franklin, NC	1,095	1,013	92.51%	82	7.49%	886	59	68	60	12	5	5	8.92	5.38	4.47
(1V06) (637GB) Rutherford County, NC	1,260	1,164	92.38%	96	7.62%	944	108	112	51	25	8	12	10.92	13.84	6.29
(1V06) (637GC) Hickory, NC	3,296	3,153	95.66%	143	4.34%	2,633	222	298	93	18	12	20	5.19	12.23	4.86
(1V06) (652) Richmond, VA HCS	53,347	50,701	95.04%	2,646	4.96%	44,008	3,204	3,489	1,725	503	189	229	5.09	8.19	3.87
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	46,383		94.54%	2,534	5.46%	37,857	2,797			482	186	226			4.5
(1V06) (652GA) Fredericksburg, VA	2,472			18	0.73%	2,216	156			6	0	0	2.64		2.06
(1V06) (652GB) Fredericksburg 2, VA	1,923		97.35%	51	2.65%	1,633	124			7	1	0	3.36		3.7
(1V06) (652GE) Charlottesville, VA	1,864			26	1.39%	1,702	82			4	2		2.21	4.69	1.32
(1V06) (652GF) Emporia, VA	705			17		600	45			4	0	2			5.3
(1V06) (658) Salem, VA HCS	30,594			1,178		25,802	1,877				81				2.38
(1V06) (658) Salem, VA	24,496		95.57%	1,085	4.43%	20,295	1,593			212	79			8.42	1.88
(1V06) (658BU) Salem, VA - VADOM	16		100.00%	0		16	0	0		-	0			0.4	
(1V06) (658GA) Tazewell, VA	306		99.02%	3	0.98%	278	16			0	0		1144		2.67
(1V06) (658GB) Danville, VA (1V06) (658GC) Lynchburg, VA	1,717			13	1.57%	1,553	91	46		0	0	0	2.14		3.03
(1V06) (658GD) Staunton, VA	1,679 1,090		99.23% 96.79%	35		1,488	90			11	2		2.95 5.77		0.89
(1V06) (658GE) Wytheville, VA	1,090		98.84%	15		1,014	60			11	2	1	1.81	1.31	6.04
(1V06) (658GE) Wytheville, VA (1V06) (659) Salisbury, NC HCS	63,613			5,620		48,967	4,108			1,339	421	300			9.23
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	23,544			1,594	6.77%	18,714	1,476			253	82				7.63
(1V06) (659BY) Kernersville, NC	18,220	16,140	88.58%	2,080	11.42%	13,703	1,079	1,358	1,078	653	204	145	10.39	12.26	14.33
(1V06) (659BZ) South Charlotte, NC	18,896	17,063	90.30%	1,833	9.70%	14,330	1,310	1,423	1,201	413	133	86	3.77	13.49	6.69
(1V06) (659GA) North Charlotte, NC	2,953	2,840	96.17%	113	3.83%	2,220	243	377	89	20	2	2	4.32	7.5	6.74
(2V07) (508) Atlanta, GA HCS	76,169	71,031	93.25%	5,138	6.75%	62,748	3,733	4,550	3,447	1,253	232	206	2.92	12.23	2.75
(2V07) (508) Atlanta, GA	34,213	31,131	90.99%	3,082	9.01%	26,743	1,892	2,496	2,281	659	82	60	3.64	11.49	2.09
(2V07) (508GA) Fort McPherson, GA	6,933	6,663	96.11%	270	3.89%	5,987	302	374	166	70	24	10	3.67	12.99	3.67
(2V07) (508GE) Oakwood, GA	3,422	3,263	95.35%	159	4.65%	2,954	153	156	86	67	1	5	2.27	14.06	3.54
(2V07) (508GF) Austell, GA	1,859	1,830	98.44%	29	1.56%	1,738	43	49	23	5	1	0	1.74	1.67	2.51
(2V07) (508GG) Stockbridge, GA	2,567	2,544	99.10%	23	0.90%	2,375	97	72	18	2	1	2	1.9	3.34	3.5
(2V07) (508GH) Lawrenceville, GA	3,203	3,146	98.22%	57	1.78%	2,824	150	172	48	6	2	1	1.83	6.98	3.24
(2V07) (508GI) Newnan, GA	1,739	1,716	98.68%	23	1.32%	1,516	112	88	20	2	0	1	2.87	1.77	3.26
(2V07) (508GJ) Blairsville, GA	1,274	1,269	99.61%	5	0.39%	1,205	43	21	4	0	0	1	1.03	1.47	1.8
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	2,437		95.45%	111	4.55%	1,942	176			15	9	12	3.22	11.85	1.66
(2V07) (508GL) Rome, GA	1,086		93.83%	67	6.17%	928	29			17	21	8	11.17		1.4
(2V07) (508GO) Northeast Cobb County, GA	608			10	-	578	10	10	9	0	1	0	1.8	5.24	0
(2V07) (508QB) East Point, GA	556			2		536	10			1	0	0		0	0.71
(2V07) (508QC) Henderson Mill, GA	2,846		99.86%	4	0.14%	2,784	36			1	0	1			1.21
(2V07) (508QD) Fulton County, GA	447			3	0.67%	259	88			0	0	-		6.14	12.83
(2V07) (508QE) Gwinnett County, GA	1,478	1,457	98.58%	21	1.42%	1,329	60	68	19	2	0	0	1.87		3.47

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(2V07) (508QF) Atlanta-Arcadia Avenue, GA	11,501	10,229	88.94%	1,272	11.06%	9,050	532	647	671	406	90	105	2.59	17.45	4.26
(2V07) (509) Augusta, GA HCS	30,733	28,666	93.27%	2,067	6.73%	24,896	1,654	2,116	1,317	366	207	177	5.43	10.1	5.47
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	13,017	11,802	90.67%	1,215	9.33%	10,173	764	865	673	244	160	138	0	12.42	2.57
(2V07) (509A0) Augusta Uptown, GA	14,183			762		11,648	679	1,094		115	46	36			6.45
(2V07) (509GA) Athens, GA	1,863	1,793	96.24%	70	3.76%	1,598	103	92	62	6	0	2			1.85
(2V07) (509GB) Aiken, SC	1,107		98.64%	15		971	74	47		1	1	1	3.7		2.01
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	563			5		506	34	18		0	0			1.66	2.11
(2V07) (521) Birmingham, AL HCS	49,292	· · ·				<u> </u>	2,318			577	203				2.38
(2V07) (521) Birmingham, AL	25,285		93.02%	1,764		21,078	1,072	1,371	1,008	418	164				2.19
(2V07) (521GA) Huntsville, AL	6,266		96.78%	202		5,245	474	345		65	11				3.95
(2V07) (521GC) Sheffield, AL (Florence)	1,597			2	0.25%	1,507	58 50	28 17		0	0			0.33	2.24
(2V07) (521GD) Rainbow City, AL (2V07) (521GE) Oxford, AL	1,255 1,689			10		1,186	89	56		1	0	-			2.24
(2V07) (521GF) Oxioid, AL	803			10	0.59%		8	13		1	0				0.92
(2V07) (521GF) dasper, AL	996			43		837	67	49		4	3		4.72		4.61
(2V07) (521GH) Childersburg, AL	1,125			1	0.09%	1,095	21	8		1	0				0.92
(2V07) (521GI) Guntersville, AL	1,605			8	0.50%	1,500	62	35	-	2	0	-			1.75
(2V07) (521GJ) Birmingham-7th Avenue, AL	6,940		_	348		-	300	456		59	22	-			1.45
(2V07) (521QA) Callahan, AL	1,731			57	3.29%	1,467	117	90		25	3			5.18	
(2V07) (534) Charleston, SC HCS	55,876	54,629	97.77%	1,247	2.23%	50,157	2,348	2,124	984	209	27	27	1.54	6.3	1.66
(2V07) (534) Charleston, SC (Ralph H. Johnson)	27,250	26,280	96.44%	970	3.56%	23,922	1,085	1,273	771	153	24	22	1.53	6.76	1.2
(2V07) (534BY) Savannah, GA	8,524	8,426	98.85%	98	1.15%	7,696	428	302	81	15	1	1	1.77	4.55	2.85
(2V07) (534GB) Myrtle Beach, SC	2,805	2,784	99.25%	21	0.75%	2,587	129	68	20	1	0	0	1.95	5.45	1.1
(2V07) (534GC) Beaufort, SC	2,234	2,230	99.82%	4	0.18%	2,099	71	60	4	0	0	0	0.81	5.25	1.18
(2V07) (534GD) Goose Creek, SC	4,240	4,171	98.37%	69	1.63%	3,753	251	167	51	17	0	1	1.53	6.46	2.69
(2V07) (534GE) Hinesville, GA	3,790	3,765	99.34%	25	0.66%	3,556	118	91	23	2	0	0	1.64	2.54	1.41
(2V07) (534GF) Trident 1, SC	1,666			3	0		25			0	0	-	0.65		
(2V07) (534QA) Market Commons, SC	4,318		98.70%	56		3,902	220	140	30	21	2		2.1	5.69	1.63
(2V07) (534QB) Trident 2, SC	803		99.88%	1	0.12%		21	9		0	0				1.17
(2V07) (534QC) Charleston-City Hall Lane, SC	246		100.00%	0	0.00%		0	0	0	0	0				1.18
(2V07) (544) Columbia, SC HCS (2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	58,924 38,398		93.80% 92.58%	3,656 2,850			3,340 2,199	4,165 3,110		584	334 282				5.1 5.8
(2V07) (544BZ) Greenville, SC	7,338	6,900	94.03%	438	5.97%	5,974	449	477	266	43	14	115	5.21	16.4	4.46
(2V07) (544GB) Florence, SC	2,515						86			22	5				5.86
(2V07) (544GC) Rock Hill, SC	2,459						105	61	17	3	3				2.13
(2V07) (544GD) Anderson, SC	3,204		95.26%	152	4.74%	2,623	221	208	93	13	23	23	3.62	7.96	11
(2V07) (544GE) Orangeburg, SC	1,286	1,275	99.14%	11	0.86%	1,185	60	30	6	2	3	0	2.04		2.62
(2V07) (544GF) Sumter, SC	1,687	1,654	98.04%	33	1.96%	1,427	98	129	25	6	2	0	4.77		3.66
(2V07) (544GG) Spartanburg, SC	1,890	1,881	99.52%	9	0.48%	1,737	95	49	7	2	0	0	1.51	0.67	2.88
(2V07) (544HK) Columbia, SC - Mobile	147	105	71.43%		28.57%	64	27	14		1	2			18.21	
(2V07) (557) Dublin, GA HCS	26,190						1,224				137	205			6.26
(2V07) (557) Dublin, GA (Carl Vinson)	16,223		93.27%		6.73%		742			241	113	167	2.72		5.53
(2V07) (557GA) Macon, GA	3,284			197	6.00%		202	167		70	9				6.62
(2V07) (557GB) Albany, GA	2,077						106	131		16	7	8	2.29		8.74
(2V07) (557GC) Milledgeville, GA	603				110011		12			1	1	2			2.57
(2V07) (557GE) Brunswick, GA	1,507			29			58	53		5	1	3			2.14
(2V07) (557GF) Tifton, GA	1,435		97.42%				63			6	4	5			6
(2V07) (557HA) Perry, GA	1,061		88.12%		11.88%		41	102		17	2		10.04	8.83	11.64
(2V07) (619) Central Alabama HCS	28,323	<u>'</u>	92.43%				1,397				199				
(2V07) (619) Montgomery, AL (Central Alabama)	6,601		90.50%	627			390	547		153	50			11.64	11.43
(2V07) (619A4) Tuskegee, AL (Central Alabama)	8,074 2,341			568 208			401	527 136		121	55				7.29
(2V07) (619GA) Columbus, GA	2,341	2,133	91.11%	208	0.09%	1,912	85	130	111	52	18	27	9.53	9.0	9.24

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(2V07) (619GC) Dothan Mental Health Clinic	27	24	88.89%	3	11.11%	24	0	0	2	0	1	0			7.93
(2V07) (619GD) Wiregrass, AL	2,305					1,783	86	153	138	70	38	37		14.17	
(2V07) (619GE) Monroe County, AL	461					396	31	19				2			9.44
(2V07) (619GF) Central Alabama Montgomery, AL			96.17%		3.83%		287	376						8.6	1.52
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	24		100.00%		0.0070	24	0	-	0			0			
(2V07) (619QA) Dothan 2, AL	1,262					1,052	64		28	28			1.7		12.87
(2V07) (619QB) Fort Benning, GA	1,907		91.50%			1,580	53			26		18		22.29	
(2V07) (679) Tuscaloosa, AL HCS	10,379						482								
(2V07) (679) Tuscaloosa, AL	10,080		93.67%			8,341	476							7.23	8.55
(2V07) (679BU) Tuscaloosa, AL - VADOM	66		100.00%		0.00%	66	0		0			0			
(2V07) (679GA) Selma, AL	181		97.24%		2.76%	172	2	2	1	3		1	5.04		0.88
(2V07) (679HK) Tuscaloosa, AL - Mobile (2V08) (516) Bay Pines, FL HCS	52 75 745				5.77% 4.98%		4	1	2,560	649		2			- 0.07
	75,745						3,975								
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	42,839 15,729					35,887 13,097	2,261 744	2,631 814	1,497 712	346 194					
(2V08) (516BZ) Lee County, FL						3,097					115	4	2.52		
(2V08) (516GA) Sarasota, FL (2V08) (516GB) St. Petersburg, FL	3,397 841			11	1.38%	764	144				5		_		
(2V08) (516GC) Palm Harbor, FL	2,571				0.89%	2,233	162					2	_		
(2V08) (516GD) Bradenton, FL	3,907				7.70%	3,112	233		151	55	-				
(2V08) (516GE) Port Charlotte, FL	2,663					2,024	199		125	30				36.58	
(2V08) (516GF) Naples, FL	2,291					2,024	133		19		-	39			
(2V08) (516GH) Sebring, FL	1,507				0.46%	1,384	59		5			0			
(2V08) (546) Miami, FL HCS	47,788						2,090			706					
(2V08) (546) Miami, FL (Bruce W. Carter)	29,138				7.03%		1,327	1,742							
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	12,680					10,551	533			212				10.39	
(2V08) (546GA) Miami Flagler, FL	55		100.00%				0		0		-	0	_		
(2V08) (546GB) Key West, FL	724	714	98.62%	10	1.38%	679	18	17	7	1	0	2			1.14
(2V08) (546GC) Homestead, FL	2,186	2,097	95.93%	89	4.07%	1,876	84	137	76	6	3	4	5.62	5.64	6.38
(2V08) (546GD) Pembroke Pines, FL	640	607	94.84%	33	5.16%	537	42	28	13	19	1	0	4.66	30.83	6.54
(2V08) (546GE) Key Largo, FL	320	310	96.88%	10	3.12%	275	17	18	3	1	0	6	6.51	11.32	0.98
(2V08) (546GF) Hollywood, FL	1,382	1,360	98.41%	22	1.59%	1,267	53	40	18	4	0	0	2.54	1.53	3.77
(2V08) (546GH) Deerfield Beach, FL	663	659	99.40%	4	0.60%	635	16	8	4	0	0	0	1.11	0.8	2.88
(2V08) (548) West Palm Beach, FL HCS	49,703	48,345	97.27%	1,358	2.73%	43,753	2,283	2,309	1,073	171	53	61	1.9	4.97	4.72
(2V08) (548) West Palm Beach, FL	40,423	39,129	96.80%	1,294	3.20%	35,069	1,995	2,065	1,028	164	45	57	2.27	5.4	4.93
(2V08) (548GA) Fort Pierce, FL	1,751	1,741	99.43%	10	0.57%	1,689	31	21	9	0	1	0	1.37	1.28	1.22
(2V08) (548GB) Delray Beach, FL	2,084	2,076	99.62%	8	0.38%	1,949	63	64	8	0	0	0	2	1.49	3.38
(2V08) (548GC) Stuart, FL	2,090	2,078	99.43%	12	0.57%	1,955	66	57	11	0	1	0	1.83	0.68	
(2V08) (548GD) Boca Raton, FL	1,201	1,196	99.58%	5	0.42%	1,133	40	23	4	1	0	0			5.82
(2V08) (548GE) Vero Beach, FL	914	914	100.00%	0	0.00%	877	20	17	0	0	0	0	0.77	0.95	
(2V08) (548GF) Okeechobee, FL	555		99.64%		0.0070		4	6	2		0	_			
(2V08) (548QA) Port Saint Lucie, FL	685				3.94%		64				_	4		9.42	
(2V08) (573) Gainesville, FL HCS	90,985														
(2V08) (573) Gainesville, FL (Malcom Randall)	25,039				5.94%		1,367	1,575		269					
(2V08) (573A4) Lake City, FL	9,314						436			42					
(2V08) (573BY) Jacksonville 1, FL	10,855						871	1,104	618						
(2V08) (573GA) Valdosta, GA	1,649						109					2			
(2V08) (573GD) Ocala, FL	2,743				1.97%		116				2				
(2V08) (573GE) Saint Augustine, FL (2V08) (573GF) Tallahassee, FL (Sergeant Ernest I	2,375 . 9,508		97.94% 97.99%		2.06%	2,016 8,242	159 597	151 478	35 149			10	1.10		
"Boots" Thomas)			00.000		00.00										
(2V08) (573GG) Lecanto, FL	2,276	2,269	99.69%	7	0.31%	2,201	51	17	6	0	0	1	0.95	3.89	
(0) (00) (EZOOL) The A (""	0.404		00.0004		0.0001	0.700	200	FC :	00-	101			4 -	0.44	0.45
(2V08) (573GI) The Villages, FL (2V08) (573GJ) St. Marys, GA	8,401 1,110					6,769 925	622 79			164					

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(2V08) (573GK) Marianna, FL	1,057	1,052	99.53%	5	0.47%	959	61	32	. 5	0	C	0	2.3	5.94	2.25
(2V08) (573GL) Palatka, FL	1,017	1,009	99.21%	8	0.79%	932	51	26	6	1	C	1	2.65	3.4	2.89
(2V08) (573GM) Waycross, GA	748	739	98.80%	9	1.20%	646	54	39	4	0	C	5	2.36	18.92	3.61
(2V08) (573GN) Perry, FL	284	284	100.00%	0	0.00%	274	9	1	0	0	C	0	1.28	0.1	1.05
(2V08) (573QA) Gainesville 1-16th Street, FL	235	235	100.00%	0	0.00%	230	4	1	0	0	C	0			0.57
(2V08) (573QB) Gainesville 2-98th Street, FL	449	441	98.22%	8	1.78%	384	30	27	7	1	C	0		3.58	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,391	1,288	92.60%	103	7.40%	1,042	64	182	75	6	5	17		8.93	7.61
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,006	968	96.22%	38	3.78%	720	113	135	33	4	C	1		6.57	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,224	1,070	87.42%	154	12.58%	829	105	136	85	27	25	17		12.97	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	9	5	55.56%	4	44.44%	3	1	1	, and the same of	0	2				
(2V08) (573QG) Jacksonville Southpoint, FL	5,152	4,898	95.07%	254	4.93%	4,293	323	282	143	68	22	2 21	2.71	7.04	8.72
(2V08) (573QH) Ocala West, FL	1,471	1,243	84.50%	228		1,067	73	103	150	67	5	6		11.25	
(2V08) (573QJ) Jacksonville 2, FL	2,889			122		2,500	153	114	61	29	14	18			
(2V08) (573QK) Lake City-Commerce Drive, FL	783			6		684	60			0	1	1 0	3.22	7.19	
(2V08) (672) San Juan, PR HCS	70,122			2,778		60,722	3,341			607	294				
(2V08) (672) San Juan, PR	49,133			2,276		42,178	2,319	-		499	260				
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	8,264			210		7,282	429			54	7	7	1.95		
(2V08) (672BZ) Mayaguez, PR	7,677			191	2.49%	6,738	360			41	22	2 11	2.84	5.8	
(2V08) (672GA) Saint Croix, VI	229			5	2.18%	215	5			3	1	1	0.63		
(2V08) (672GB) Saint Thomas, VI	254			3	1.18%	222	22		_	0	C	1	1.84	30.71	
(2V08) (672GC) Arecibo, PR	2,023			52		1,782	106			6	1	0	2.6		
(2V08) (672GD) Ceiba, PR	1,417			26		1,298	41	-		2	2	2 2	-		
(2V08) (672GE) Guayama, PR	863			9	1.04%	760	53			1	1	1	2.34	12.84	
(2V08) (672QA) Comerio, PR	141		97.87%	3		132	5		_	1	(0	2.06	0	
(2V08) (672QB) Utuado, PR	56		100.00%	0	0.00%	54	0	-		0		0	1.27	0	
(2V08) (672QC) Vieques, PR (2V08) (673) Tampa, FL HCS	74,141		95.38% 96.19%	2,822	4.62% 3.81%	61,578	4,560	5,181			142			9.2	
(2V08) (673) Tampa, FL HCS	30,701		95.27%	1,453		24,691	1,954			213	51	_			
(2V08) (673BV) Tampa, FL - VADOM	18		100.00%	0	0.00%	18	1,954			0	31			11.70	0.92
(2V08) (673BZ) New Port Richey, FL	5,917		97.14%	169	2.86%	5,035	429			19	1	1 2		5.04	5.11
(2V08) (673GB) Lakeland, FL	2,052		97.51%	51	2.49%	1,650	187			5	1	1 1	5.71	2.74	
(2V08) (673GC) Brooksville, FL	2,600			29		2,213	207			5	2	2 2			
(2V08) (673GF) Zephyrhills, FL	653		97.40%	17		531	54			2			5.22		
(2V08) (673GG) South Hillsborough, FL	3,222		96.59%	110		2,614	270			1	1	1 0			
(2V08) (673QA) Forty Sixth Street North, FL	2,136		99.25%	16		1,706	141			1		0		3.71	
(2V08) (673QB) Forty Sixth Street South, FL	10,641		97.62%	253		9,447	420			116	30) 17		6.39	
(2V08) (673QC) West Lakeland, FL	2,242	2,098	93.58%	144	6.42%	1,840	135	123	95	47	1	1 1		2.97	5.19
(2V08) (673QD) Deer Park, FL	421	331	78.62%	90	21.38%	268	21	42	2 31	28	15	5 16		21.79	
(2V08) (673QE) Highway Nineteen, FL	400		83.25%	67		289	22			36	17			16.24	
(2V08) (673QF) Winners Circle, FL	1,339		100.00%	0		1,339	0			0	C	0			
(2V08) (673QG) Little Road, FL	603	598	99.17%	5	0.83%	522	42	34	5	0	C	0			3.48
(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,403	3,385	99.47%	18	0.53%	3,117	162	106	15	2	C	1		2.82	
(2V08) (673QI) Medical View Lane, FL	347	343	98.85%	4	1.15%	308	23	12	2 3	0	1	1 0	0	2.28	2.58
(2V08) (673QJ) Hidden River, FL	7,446	7,050	94.68%	396	5.32%	5,990	493	567	233	113	22	2 28	4.11	13.41	1.56
(2V08) (675) Orlando, FL HCS	90,833	87,257	96.06%	3,576	3.94%	76,912	4,882	5,463	2,554	686	177	7 159	2.23	6.8	3.54
(2V08) (675) Orlando-Lake Nona, FL	38,645	36,245	93.79%	2,400	6.21%	31,408	2,199	2,638	1,676	460	128	136	3.16	7.61	4.97
(2V08) (675BU) Orlando-Lake Nona, FL - VADOM	23	23	100.00%	0	0.00%	23	0	0	0	0	C	0			
(2V08) (675BV) Lake Baldwin, FL - VADOM	43	43	100.00%	0	0.00%	43	0	0	0	0	C	0			
(2V08) (675GA) Viera, FL	17,862	17,415	97.50%	447	2.50%	15,236	1,085	1,094	347	87	6	7	1.82	5.43	3.46
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	10,065		97.41%	261	2.59%	8,897	437			64	12	2 5		5.29	2.14
(2V08) (675GC) Kissimmee, FL	1,554			25		1,378	84			3	2	0	1.84	0	
(2V08) (675GD) Deltona, FL	1,448	1,440	99.45%	8	0.55%	1,339	56	45	6	2	C	0	1.62	4.22	1.8

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: July 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(2V08) (675GE) Tavares, FL	1,967	1,941	98.68%	26	1.32%	1,695	134	112	16	5	3	2	4.02	2.14	5.26
(2V08) (675GF) Clermont, FL	1,180	1,156	97.97%	24	2.03%	997	94	65	19	2	3	0	3.68	4	6.57
(2V08) (675GG) Lake Baldwin, FL	13,497	13,178	97.64%	319	2.36%	11,777	594	807	233	56	22	8	1.45	6.83	3.1
(2V08) (675QB) Port Orange, FL	4	4	100.00%	0	0.00%	3	0	1	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,701	2,673	98.96%	28	1.04%	2,495	101	77	24	3	1	0			2.26
(2V08) (675QD) Crossroads, FL	1,844	1,806	97.94%	38	2.06%	1,621	98	87	33	4	0	1		3.43	3.14
(2V09) (596) Lexington, KY HCS	27,511	26,149	95.05%	1,362	4.95%	21,858	1,971	2,320	1,182	158	16	6	4.24	8.68	2.84
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	11,048		97.40%	287	2.60%	9,229	805	727		15		3	-	5.28	2.99
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	11,720	10,724	91.50%	996	8.50%	8,490	870	1,364	860	121	13	2		10.26	0.47
(2V09) (596BU) Lexington-Leestown, KY - VADOM	50	50	100.00%	0	0.00%	50	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,253	2,199	97.60%	54	2.40%	1,879	182	138	35	19	0	0	3.54	4.8	4.34
(2V09) (596GB) Morehead, KY	606	605	99.83%	1	0.17%	587	11	7	0	0	0	1	1.88	1.83	0
(2V09) (596GC) Hazard, KY	601	601	100.00%	0	0.00%	552	33	16	0	0	0	0	2.6	0.86	0.01
(2V09) (596GD) Berea, KY	1,233			24	1.95%	1,071	70			3		Ŭ	-100		2.61
(2V09) (603) Louisville, KY HCS	34,229	33,521	97.93%	708	2.07%	29,358	1,977	2,186	558	96	23	31	2.72	5.68	3.23
(2V09) (603) Louisville, KY (Robley Rex)	18,221	17,701	97.15%	520	2.85%	14,935	1,154	1,612	420	62	13	25	0.43	5.88	3.98
(2V09) (603BU) Louisville, KY - VADOM	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0			0
(2V09) (603GA) Fort Knox, KY	1,976			14	0.71%	1,804	103	55		2	1	0			2
(2V09) (603GB) New Albany, IN	2,580	2,563	99.34%	17	0.66%	2,381	113	69	15	2	0	0	2.35	0.13	2.85
(2V09) (603GC) Shively, KY	2,391	2,357	98.58%	34	1.42%	2,098	139	120		2		0			4.32
(2V09) (603GD) Stonybrook, KY	1,889			31	1.64%	1,754	64	40		11	6	2			1.64
(2V09) (603GE) Newburg, KY	3,333			31	0.93%	2,906	229	167		4		3			3.53
(2V09) (603GF) Grayson County, KY	2,136			46		1,953	70			10		0			4.18
(2V09) (603GG) Scott County, IN	1,027			7	0.68%	907	83	30		0		1	2.5		
(2V09) (603GH) Carrollton, KY	605					552	19					_			
(2V09) (603MA) IDES Fort Knox	44		100.00%	0		41	3	0		_		0		1.72	1.07
(2V09) (603PB) Louisville (SARRTP)	18		100.00%	1,849		18	·	2,195	_					7.06	3.66
(2V09) (614) Memphis, TN HCS (2V09) (614) Memphis, TN	40,271 26,677		95.41% 94.74%		4.59% 5.26%	34,460 22,570	1,767 1,154	1,549		266	_				4.06
(2V09) (614GA) Tupelo, MS	1,335		99.55%			1,261	43	25		1	97	100	1.51		
(2V09) (614GB) Jonesboro, AR	867			8		790	40	29		0	1	0			3.29
(2V09) (614GC) Holly Springs, MS	305		99.02%	3		263	23	16				0			6.55
(2V09) (614GD) Savannah, TN	458			9	1.97%	435	8			2		0	2.38		2.26
(2V09) (614GE) Covington, TN	1,849			28		1,739	49			5		14			1.61
(2V09) (614GF) Nonconnah Boulevard, TN	5,894					4,820	340	425		17		3			2.02
(2V09) (614GG) Jackson, TN	1,567			25		1,469	47	26		0	0	4	1.11		1.61
(2V09) (614GI) Dyersburg, TN	531			56	10.55%	378	42	55		7	0	1	11.29		
(2V09) (614GN) Helena, AR	402	401	99.75%	1	0.25%	349	21	31	1	0	0	0	3.18	17	3.76
(2V09) (614QA) Union Avenue, TN	386	386	100.00%	0	0.00%	386	0	0	0	0	0	0			
(2V09) (621) Mountain Home, TN HCS	40,869	39,667	97.06%	1,202	2.94%	35,265	2,463	1,939	976	150	56	20	2.83	6.42	2.09
(2V09) (621) Mountain Home, TN (James H. Quillen)	26,900	25,884	96.22%	1,016	3.78%	22,804	1,628	1,452	827	129	40	20	3.1	6.87	1.01
(2V09) (621BU) Mountain Home, TN - VADOM	110		100.00%	0		99	10	1	0	0	0	0			
(2V09) (621BY) Knoxville, TN (William C. Tallent)	6,109			80	1.31%	5,470	318	241	63	11	6	0			2.4
(2V09) (621GA) Rogersville, TN	592			1	0.17%	529		18	1	0					
(2V09) (621GC) Norton, VA	750			1	0.13%	730	15		1	0		0	****		1.38
(2V09) (621GG) Morristown, TN	1,140		99.04%			1,019		50		0		_			0.74
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,625		97.17%			1,369	133	77		6	9	0			
(2V09) (621GJ) Bristol, VA	1,334			24		1,239	55	16		1	0	0			4.91
(2V09) (621GK) Campbell County, TN	605		99.34%	4	0.66%	524	55			1	1	0			3.82
(2V09) (621QA) Jonesville, VA	154		100.00%	0		138	15		0			0			
(2V09) (621QB) Marion, VA	115	115	100.00%	0	0.00%	112	2	1	0	0	0	0	0.77		

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(2V09) (621QC) Vansant, VA	55	55	100.00%	0	0.00%	46	9		0	0	0	0	2.25		
(2V09) (621QD) Knox County, TN	922	904	98.05%	18	1.95%	770	90	44	16	2	0	0		3.8	3.55
(2V09) (621QE) Downtown West, TN	458	457	99.78%	1	0.22%	416	29	12	2 1	0	0	0		2.06	
(2V09) (626) Middle Tennessee HCS	72,007	67,146	93.25%	4,861	6.75%	58,959	3,852	4,33	2,897	1,179	431	354	6.02	9.79	4.68
(2V09) (626) Nashville, TN	26,488	24,731	93.37%	1,757	6.63%	21,523	1,336	1,872	1,021	411	185	140	11	8.85	4.46
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	19,596	18,198	92.87%	1,398	7.13%	16,087	982	1,129	936	343	71	48	4.12	10.35	3
(2V09) (626GA) Dover, TN	663	661	99.70%	2	0.30%	605	44	12	2 2	0	0	0	2.06	7.17	2.24
(2V09) (626GC) Bowling Green, KY	1,158	1,074	92.75%	84	7.25%	919	75	80	59	11	6	8	6.49	6.28	13.67
(2V09) (626GE) Clarksville, TN	4,967	4,465	89.89%	502	10.11%	3,856	310	299	206	156	75	65	3.22	22.84	4.2
(2V09) (626GF) Chattanooga, TN	5,120	4,868	95.08%	252	4.92%	4,493	213	162	140	78	22	12	4.45	5	4.41
(2V09) (626GG) Tullahoma, TN	229	221	96.51%	8	3.49%	200	11	10	4	2	1	1	1.05	8.14	9.02
(2V09) (626GH) Cookeville, TN	1,664	1,616	97.12%	48	2.88%	1,458	90	68	3 28	8	5	7	4.33	8.62	4.84
(2V09) (626GJ) Hopkinsville, KY	1,589	1,349	84.90%	240		1,137	126	86	100	65	41	34	17.63	5.18	16.35
(2V09) (626GK) McMinnville, TN	733			15		616	58	44	13	0	0	2	5.24		
(2V09) (626GL) Roane County, TN	513	507	98.83%	6	1.17%	437	54	16	6 4	2	0	0	2.31	12.6	4.55
(2V09) (626GM) Maury County, TN	1,007	977	97.02%	30	2.98%	749	134	94	1 29	1	0	0	8.29	5.98	5.14
(2V09) (626GN) Athens, TN	543		95.03%	27	4.97%	436	33	47	7 20	6	1	0	4.18	0.08	13.1
(2V09) (626GO) International Plaza, TN	1,370	1,302	95.04%	68	4.96%	1,140	88	74	48	15	2	3	5.11		
(2V09) (626GP) Gallatin, TN	890	826	92.81%	64	7.19%	671	83	72	56	5	2	1	4.55	6.82	0.02
(2V09) (626MA) IDES Fort Campbell	335	335	100.00%	0	0.00%	335	0		0	0	0	0		0	0
(2V09) (626QA) Albion Street, TN	846			87	10.28%	640	44			6	2		9.48		0.16
(2V09) (626QB) Charlotte Avenue, TN	2,158	2,056		102	4.73%	1,825	121	110	86	11	2	3	4.5	7.83	2.55
(2V09) (626QC) Pointe Centre, TN	1,642	1,480	90.13%	162	9.87%	1,358	45	7	61	59	16	26		22.71	6.11
(2V09) (626QD) Glenis Drive, TN	496		98.19%	9	1.81%	474	5		,	0	0	_			2.05
(3V10) (538) Chillicothe, OH HCS	17,250			885											
(3V10) (538) Chillicothe, OH	11,118			551	4.96%	8,994	743			107	22				
(3V10) (538GA) Athens, OH	1,072		97.01%	32		970	47			3	2				
(3V10) (538GB) Portsmouth, OH	1,420			32		1,305	48			13	5		1.6		
(3V10) (538GC) Marietta, OH	951			183		667	51			42	29				
(3V10) (538GD) Lancaster, OH	1,318			28		1,208	53			2	2				
(3V10) (538GE) Cambridge, OH	955		95.18%	46		802	49			3	5				
(3V10) (538GF) Wilmington, OH	416			13		354	25				1	0	0.00		7.2
(3V10) (539) Cincinnati, OH HCS	36,586			2,399			1,995			415					
(3V10) (539) Cincinnati, OH	22,399		91.84%	1,828		17,803	1,281			360	113			13.12	
(3V10) (5399AB) Fort Thomas CLC	9		100.00%	0	0.00%	9				0	0			10.10	0
(3V10) (539A4) Fort Thomas, KY	1,175		95.23%	56		972	66			4	1	3		12.48	
(3V10) (539BV) Fort Thomas, KY - PRRTP	4 200		100.00%	0	0.00%	4 225			0	0	0			2.00	0
(3V10) (539GA) Bellevue, KY	1,380		96.96%	42		1,235	63			3					
(3V10) (539GB) Clermont County, OH	2,785			99		2,349	145			10	0		3.57		
(3V10) (539GC) Dearborn, IN (3V10) (539GD) Florence, KY	1,565 2,228		97.96% 96.54%	32 77		1,450 1,921	99			2	3		_		
(3V10) (539GD) Florence, KY (3V10) (539GE) Hamilton, OH	2,228		95.06%	105		1,789	112			12					
(3V10) (539GE) Hamilton, GH	908			33		800	36			12	2		_		
(3V10) (539QB) Highland Avenue, OH	1,586			102		1,236	131			17	7			7.95	
(3V10) (539QD) Norwood, OH	424		94.10%	25		347	131			2	0	14		13.61	
(3V10) (541) Cleveland, OH HCS	91,037			5,445						823			6.45		
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	36,615		94.02%	2,188		28,085	2,671			311	88				
(3V10) (541BY) Canton, OH	6,022	5,686	94.42%	336	5.58%	4,800	506	380	236	52	30	18	6.36	7.77	2.9
(3V10) (541BZ) Youngstown, OH	5,845	5,719	97.84%	126	2.16%	5,105	334	280	104	17	2	3	1.9	5.14	2.81
(3V10) (541GB) Lorain, OH	3,462	3,404	98.32%	58	1.68%	3,106	144	154	1 46	9	2	1	3.12	4.2	1.51
(3V10) (541GC) Sandusky, OH	2,027	1,888	93.14%	139	6.86%	1,635	131	122	2 81	23	12	23	6.65	9.3	9.45
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,850	4,726	97.44%	124	2.56%	4,415	161	150	92	21	9	2	1.47	3.62	1.8
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Period Ending: July 2019			Days or Less 3		30 Days 5										
(3V10) (541GE) McCafferty, OH	683	631	92.39%	52	7.61%	538	40	53	42	8	1	1	8.59	6.15	4.43
(3V10) (541GF) Lake County, OH	3,523	3,416	96.96%	107	3.04%	3,001	200	215	89	11	2	5	2.79	4.25	7.4
(3V10) (541GG) Akron, OH	8,528	7,903	92.67%	625	7.33%	6,272	722	909	488	78	12	47	9.73	8.43	6.82
(3V10) (541GH) East Liverpool, OH	1,205	1,191	98.84%	14	1.16%	1,099	54	38	6	4	3	1	1.65	3.51	4.05
(3V10) (541GI) Warren, OH	1,783	1,651	92.60%	132	7.40%	1,401	132	118	75	34	13	10	8.42	13.66	5.29
(3V10) (541GJ) New Philadelphia, OH	1,729	1,679	97.11%	50	2.89%	1,520	89	70	45	4	0	1	2.21	4.21	2.84
(3V10) (541GK) Ravenna, OH	1,645	1,545	93.92%	100	6.08%	1,365	84	96	70	16	8	6	5.63	10.95	2.26
(3V10) (541GL) Parma, OH	11,641	10,304	88.51%	1,337	11.49%	8,222	957	1,125	862	229	123	123	8.44	12.31	14.12
(3V10) (541GM) Cleveland-Superior, OH	72	61	84.72%	11	15.28%	10	8	43	9	2	0	0			
(3V10) (541QA) Summit County, OH	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(3V10) (541QB) Cleveland-Euclid, OH	1,050	1,047	99.71%	3	0.29%	1,038	6	3	1	0	0	2	1.57	0	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	344	301	87.50%	43	12.50%	289	2			4	7	16		14	
(3V10) (552) Dayton, OH HCS	30,609	29,385	96.00%	1,224	4.00%	25,150	1,969		984		42	58	2.95	7.29	3.6
(3V10) (552) Dayton, OH	24,460				4.01%		1,579		786	107	36				
(3V10) (552GA) Middletown, OH	1,405				4.77%	1,133	108			10	3		-		
(3V10) (552GB) Lima, OH	1,597					1,405	79		42	11	1	0			
(3V10) (552GC) Richmond, IN	1,555	1,478	95.05%	77	4.95%	1,280	95			6	1	3	1.94		
(3V10) (552GD) Springfield, OH	1,579		97.15%			1,325	107	102		6	1	3			
(3V10) (552MA) IDES Wright Patterson AFB	13		100.00%		0.00%		1	5	0	0	0	0		14.12	
(3V10) (757) Columbus, OH HCS	36,215						3,115			801	379				
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	29,246		88.20%			-	2,495		1,980	723	346	401			
(3V10) (757GA) Zanesville, OH	1,388			91	6.56%	1,001	154			12	4	4	5.71	13.78	
(3V10) (757GB) Grove City, OH	1,119			44	3.93%	915	96		16	15	8	5	4.31	7.72	
(3V10) (757GC) Marion, OH	1,229		_		3.58%	983	115		35	5	3		5.09		
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	1,798		89.99%			-	165	231	116	31	14	19			10.01
(3V10) (757QA) Columbus 1, OH - Mobile	1		100.00%		0.00%		0	0	0	0	0	0	-		
(3V10) (757QC) Columbus-Airport Drive, OH	1,434		94.35%		5.65%		90			15	4	2			5.75
(3V10) (506) Ann Arbor, MI HCS	37,700														
(3V10) (506) Ann Arbor, MI	25,600					21,211	1,306			281	135				
(3V10) (506GA) Toledo, OH	6,890						601	593		133	20			_	
(3V10) (506GB) Flint, MI	1,402						88		10	0	0	0			
(3V10) (506GC) Jackson Center, MI	1,400						132			0	0	0			
(3V10) (506QA) Ann Arbor-Packard Road, MI (Packard Road)	1,445	1,434	99.24%	11	0.76%	1,299	35	100	6	4	1	0		2.31	2.28
(3V10) (506QB) Green Road, MI	963	809	84.01%	154	15.99%	698	49	62	115	24	6	9		4.75	
(3V10) (515) Battle Creek, MI HCS	25,256	23,332	92.38%	1,924	7.62%	18,497	2,289	2,546	1,286	398	127	113	6.05	11.46	8.43
(3V10) (515) Battle Creek, MI	10,925	10,164	93.03%	761	6.97%	8,053	1,031	1,080	561	136	28	36	3.54	12.55	5.49
(3V10) (515BU) Battle Creek, MI - VADOM	69	69	100.00%	0	0.00%		11	7	0	0	0	0			
(3V10) (515BY) Wyoming, MI	10,556		90.85%	966			954	1,177	581	231	89	65			
(3V10) (515GA) Muskegon, MI	1,325	1,257	94.87%	68		1,047	74	136	55	7	1	5	7.33		
(3V10) (515GB) Lansing South, MI	1,582		92.67%	116	7.33%		144	113	77	23	9	7	0.01	2.72	12.67
(3V10) (515GC) Benton Harbor, MI	799						75			1	0	0			
(3V10) (553) Detroit, MI HCS	29,395														
(3V10) (553) Detroit, MI (John D. Dingell)	27,501		95.55%				1,841	2,629	982	135	70				
(3V10) (553GA) Yale, MI	882		100.00%		0.00%		18		0	0	0	0			0.52
(3V10) (553GB) Pontiac, MI	960				0.94%		52			0	1	1	3.15		3.25
(3V10) (553QA) Piquette Street, MI	52		98.08%		1.92%		2			0	0	· ·			
(3V10) (583) Indianapolis, IN HCS	45,879														
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	36,095		95.91%		4.09%	31,021	1,730	1,867	1,119	293	36	29	2.46	4.44	5.68
(3V10) (583BU) Indianapolis, IN - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V10) (583GA) Terre Haute, IN	1,284	1,278	99.53%	6	0.47%	1,230	30	18	6	0	0	0	0.24	3.59	1.08
(3V10) (583GB) Bloomington, IN	807	802	99.38%	5	0.62%	775	15	12	4	1	0	0	1.9	2.12	
(3V10) (583GC) Martinsville, IN	724	721	99.59%	3	0.41%	697	10	14	3	0	0	0	0.23	1.3	2.33

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(3V10) (583GD) Indianapolis West, IN	1,880	1,770	94.15%	110	5.85%	1,653	44	73	62	38	4	6	0.43	14.17	6.58
(3V10) (583GE) West Lafayette, IN	809	798	98.64%	11	1.36%	739	31	28	10	1	0	0	1.7	0.35	4.11
(3V10) (583GF) Wakeman, IN	1,107	1,066	96.30%	41	3.70%	1,002	31	33	23	17	1	0	2.2	5.02	3.97
(3V10) (583GG) Shelbyville, IN	532	522	98.12%	10	1.88%	428	48	46	9	1	0	0	0.27	6.73	5.02
(3V10) (583QA) Monroe County, IN	403	392	97.27%	11	2.73%	361	18	13	5	5	1	0			3.41
(3V10) (583QB) Indianapolis-Meridian Street, IN	37	37	100.00%	0	0.00%	37	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	399	374	93.73%	25	6.27%	305	17	52	22	2	1	0			7.31
(3V10) (583QD) Indianapolis YMCA, IN	737	723	98.10%	14	1.90%	693	12	18	12	2	0	0		1.92	0
(3V10) (583QE) Cold Spring Road, IN	1,064	1,064	100.00%	0	0.00%	1,062	0	2	0	0	0	0			
(3V10) (610) Northern Indiana HCS	28,819	27,112	94.08%	1,707	5.92%	23,387	1,816	1,909	1,114	313	175	105	4.49	10.93	3
(3V10) (610) Marion, IN	7,249	6,899	95.17%	350		6,087	408	404	220	95	24	11		9.17	1.99
(3V10) (610A4) Fort Wayne, IN	11,130	10,139	91.10%	991	8.90%	8,380	831	928		168	136	83	4.75	13.31	1.61
(3V10) (610BU) Marion, IN - VADOM	31		100.00%	0	0.00%	17	9	5		0	0	0	-		
(3V10) (610BY) St. Joseph County, IN	5,063			199		4,342	274	-		36	10	5		6.75	1.13
(3V10) (610GB) Muncie, IN	1,615			64		1,366	86			1	2	1	5.6		
(3V10) (610GC) Goshen, IN	873			24		742	61	46		4	2	4	5.6		
(3V10) (610GD) Peru, IN	661		95.46%	30		559	41	31		2	0	0			1.69
(3V10) (610QA) Fort Wayne-East State Boulevard, IN	2,190		97.76%	49		1,887	106	148		7	1	1		16.92	5.18
(3V10) (610QB) Columbia Place, IN	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	23,994	23,096	96.26%	898	3.74%	20,140	1,483	1,473	669	145	65	19	2.2	6.12	2.69
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	13,384	12,654	94.55%	730	5.45%	10,939	843	872	516	133	63	18	2.11	6.73	0.35
(3V10) (655GA) Gaylord, MI	1,009	991	98.22%	18	1.78%	910	41	40	17	1	0	0	1.39	4.08	1.46
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	837	812	97.01%	25	2.99%	648	70	94	21	3	0	1	3.47	3.55	
(3V10) (655GC) Oscoda, MI	521	508	97.50%	13	2.50%	439	46	23	10	3	0	0	2.57	3.51	2.69
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	868	839	96.66%	29	3.34%	742	44	53	28	1	0	0	1.34	5.22	4.65
(3V10) (655GE) Clare, MI	1,514	1,496	98.81%	18	1.19%	1,225	143	128	16	1	1	0	2.58	4.68	4.99
(3V10) (655GF) Bad Axe, MI	808	800	99.01%	8	0.99%	746	32	22	8	0	0	0	1.62	1.56	2.21
(3V10) (655GG) Cadillac, MI	1,245	1,231	98.88%	14	1.12%	1,133	54	44	14	0	0	0	2	2.39	1.24
(3V10) (655GH) Cheboygan County, MI	497	492	98.99%	5	1.01%	442	24	26	5	0	0	0	1.03	4.82	1.32
(3V10) (655GI) Grayling, MI	614	603	98.21%	11	1.79%	514	37	52	7	3	1	0	3.34	4.02	4.01
(3V10) (655QA) Saginaw-Barnard Road, MI	2,201	2,185	99.27%	16	0.73%	2,026	92	67	16	0	0	0		0.76	2.5
(3V10) (655QB) Grand Traverse, MI	496	485	97.78%	11	2.22%	376	57	52	11	0	0	0		6.84	4.46
(3V12) (550) Danville, IL HCS	18,372	17,743	96.58%	629	3.42%	16,111	772	860	420	157	48	4	1.8	6.63	1.14
(3V12) (550) Danville, IL	8,998	8,667	96.32%	331	3.68%	7,872	368	427	218	68	44	1	1.33	6.32	0.18
(3V12) (550BY) Peoria, IL (Bob Michel)	5,459	5,172	94.74%	287	5.26%	4,568	271	333	191	89	4	3	2.18	8.89	2.55
(3V12) (550GA) Decatur, IL	1,505	1,498	99.53%	7	0.47%	1,382	65	51	7	0	0	0	2.04	2.34	1.02
(3V12) (550GD) Springfield, IL	1,767	1,764	99.83%	3	0.17%	1,668	57	39	3	0	0	0	1.66	1.05	0.8
(3V12) (550GF) Mattoon, IL	643	642	99.84%	1	0.16%	621	11	10	1	0	0	0	1.74	0.67	0.97
(3V12) (537) Chicago, IL HCS	39,462	36,507	92.51%	2,955	7.49%	30,937	2,433	3,137	2,053	599	187	116	5.53	10.95	2.75
(3V12) (537) Chicago, IL (Jesse Brown)	30,432	28,020	92.07%	2,412	7.93%	23,684	1,833	2,503	1,708	451	148	105	6.53	10.64	2.15
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	6,565	6,120	93.22%	445	6.78%	5,220	437	463	257	139	38	11	3.55	13.2	4.32
(3V12) (537GA) Chicago Heights, IL	707	700	99.01%	7	0.99%	635	43	22	6	1	0	0	3.24	0	1.6
(3V12) (537GD) Lakeside, IL	1,160	1,108	95.52%	52	4.48%	957	73	78	48	3	1	0	5.43	1	3.38
(3V12) (537HA) Auburn Gresham, IL	598	559	93.48%	39	6.52%	441	47	71	34	5	0	0	9.01	0	5.64
(3V12) (556) North Chicago, IL HCS (3V12) (556) North Chicago, IL (Captain James A.	26,879 23,790		97.31% 97.15%		2.69% 2.85%	23,026 20,214	1,539 1,399			82 77	22 20	21 21			2.4
Lovell)	000	500	00.400/	44	4 000/	F.44	00	00				•	4.0	2.04	4.02
(3V12) (556GA) Evanston, IL	603		98.18%	11	-	541	28			2	0	0			4.93
(3V12) (556GC) McHenry, IL	1,585			31		1,403	101	50		3	0	0			
(3V12) (556GD) Kenosha, WI	901	897		4	0.44%	868	11	18		0	2	0			
(3V12) (578) Hines, IL HCS	51,639	49,745	96.33%	1,894	3.67%	43,924	2,888	2,933	1,337	344	133	80	3.45	6.61	3.15

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: July 2019	Total Completed Appointments 1		Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
			Less 3												
(3V12) (578) Hines, IL (Edward Hines Junior)	40,126	38,539	96.04%	1,587	3.96%	34,004	2,189	2,346	1,094	304	122	67	4.5	6.43	4.02
(3V12) (578GA) Joliet, IL	4,416	4,219	95.54%	197	4.46%	3,492	393	334	149	31	9	8	3.63	8.94	2.57
(3V12) (578GB) Oak Park	2	. 2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(3V12) (578GC) Kankakee County, IL	1,091	1,081	99.08%	10	0.92%	961	91	29	8	2	0	0	1.12	5.1	1.62
(3V12) (578GD) Aurora, IL	1,759	1,743	99.09%	16	0.91%	1,605	54	84	14	0	0	2	1.38	6.39	1.97
(3V12) (578GE) Hoffman Estates, IL	1,271	1,254	98.66%	17	1.34%	1,161	47	46	15	2	0	0	2.02	9.54	1.83
(3V12) (578GF) LaSalle, IL	1,329	1,308	98.42%	21	1.58%	1,237	37	34	19	1	1	0	2.66	2.68	1.05
(3V12) (578GG) Oak Lawn, IL	1,645	1,599	97.20%	46	2.80%	1,462	77	60	38	4	1	3	3.6	16.94	1.62
(3V12) (585) Iron Mountain, MI HCS	11,770	11,345	96.39%	425	3.61%	9,711	823	811	337	74	8	6	3.19	6.65	2.48
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	7,346	7,031	95.71%	315	4.29%	5,832	583	616	250	54	5	6	4.88	6.17	2.42
(3V12) (585GA) Hancock, MI	625	611	97.76%	14	2.24%	570	20	21	12	1	1	0	1.55	15.69	1
(3V12) (585GB) Rhinelander, WI	1,037	1,011	97.49%	26	2.51%	890	70	51	22	4	0	0	3.06	4.66	4.27
(3V12) (585GC) Menominee, MI	487	473	97.13%	14	2.87%	413	36	24	13	1	0	0	2.87	11.88	1.47
(3V12) (585GD) Ironwood, MI	392	379	96.68%	13	3.32%	345	17	17	7	6	0	0	2.89	19.13	3.19
(3V12) (585GF) Manistique, MI	396	391	98.74%	5	1.26%	360	19	12	4	1	0	0	1.31	20.18	1.34
(3V12) (585HA) Marquette, MI	884	851	96.27%	33	3.73%	747	59	45	26	5	2	0	3.42	21.02	3.04
(3V12) (585HB) Sault Saint Marie, MI	603	598	99.17%	5	0.83%	554	19	25	3	2	0	0	1.27	8.41	3.35
(3V12) (607) Madison, WI HCS	29,001	27,308	94.16%	1,693	5.84%	22,734	2,231	2,343	1,195	298	118	82	6.5	10.36	3.35
(3V12) (607) Madison, WI (William S. Middleton)	18,276	16,857	92.24%	1,419	7.76%	13,964	1,213	1,680	984	260	105	70	10.17	11.3	3.14
(3V12) (607GC) Janesville, WI	1,203	1,185	98.50%	18	1.50%	890	195	100	14	4	0	0	8.75	1.13	0.68
(3V12) (607GD) Baraboo, WI	973	961	98.77%	12	1.23%	855	73	33	11	1	0	0	4.23	2.58	0
(3V12) (607GE) Beaver Dam, WI	904	898	99.34%	6	0.66%	844	37	17	5	0	1	0	1.74	2.18	1.82
(3V12) (607GF) Freeport, IL	587	587	100.00%	0	0.00%	555	22	10	0	0	0	0	2.43	1.88	0
(3V12) (607GG) Madison West, WI	2,702	2,583	95.60%	119	4.40%	2,153	247	183	81	18	11	9	7.95	4.21	4.97
(3V12) (607HA) Rockford, IL	4,356	4,237	97.27%	119	2.73%	3,473	444	320	100	15	1	3	5.68	6.41	4.56
(3V12) (676) Tomah, WI HCS	17,908	17,481	97.62%	427	2.38%	15,757	899	825	329	83	7	8	3.69	5.78	1.84
(3V12) (676) Tomah, WI	11,337	11,076	97.70%	261	2.30%	10,055	562	459	208	45	3	5	3.15	5.18	1.77
(3V12) (676GA) Wausau, WI	1,929	1,911	99.07%	18	0.93%	1,727	97	87	15	3	0	0	3.05	6.33	1.83
(3V12) (676GC) River Valley, WI	2,244	2,203	98.17%	41	1.83%	1,986	104	113	36	4	0	1	3.76	9.25	1
(3V12) (676GD) Wisconsin Rapids, WI	2,118	2,014	95.09%	104	4.91%	1,732	123	159	67	31	4	2	5.73	8.14	2.82
(3V12) (676GE) Clark County, WI	280	277	98.93%	3	1.07%	257	13	7	3	0	0	0	1.41	1.27	5.54
(3V12) (695) Milwaukee, WI HCS	53,940	51,599	95.66%	2,341	4.34%	45,152	3,193	3,254	1,742	435	112	52	3.01	7.22	3.69
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	37,332	35,920	96.22%	1,412	3.78%	32,127	1,895	1,898	1,080	243	60	29	1.99	6.54	1.5
(3V12) (695BU) Milwaukee, WI - VADOM	68	68	100.00%	0	0.00%	65	3	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	5,418	5,198	95.94%	220	4.06%	4,478	408	312	92	91	28	9	3.67	10.54	4.51
(3V12) (695GA) Union Grove, WI	1,009	996	98.71%	13	1.29%	942	33	21	11	1	0	1	1.42	1.55	4.19
(3V12) (695GC) Cleveland, WI	1,049	1,029	98.09%	20	1.91%	881	83	65	12	4	2	2	4.13	11.33	6.73
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	8,961	8,285	92.46%	676	7.54%	6,556	771	958	547	96	22	11	4.77	8.72	11.58
(3V12) (695QA) Milwaukee-MLK Drive, WI	103	103	100.00%	0	0.00%	103	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	26,023	24,389	93.72%	1,634	6.28%	21,030	1,780	1,579	1,109	310	148	67	5	7.67	7.55
(3V15) (589A4) Columbia, MO (Harry S. Truman)	19,020	17,733	93.23%	1,287	6.77%	15,221	1,283	1,229	861	252	121	53	7.77	7.66	6.5
(3V15) (589BX) Columbia, MO - VADOM	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	1,478	1,426	96.48%	52	3.52%	1,341	55	30	23	9	10	10	0.89	8.04	5.77
(3V15) (589GE) Kirksville, MO	471	453	96.18%	18	3.82%	385	39	29		2	1	1	5.63	2.44	4.85
(3V15) (589GF) Fort Leonard Wood, MO	1,510	1,382	91.52%	128	8.48%	1,154	122	106	90	28	9	1	3.02	9.44	11.71
(3V15) (589GH) Lake of the Ozarks, MO	843	798	94.66%	45	5.34%	684	74	40	40	5	0	0	3.34	2.64	10.29
(3V15) (589GX) Mexico, MO	526	520	98.86%	6	1.14%	492	21	7	3	2	0	1	1.39	1.8	5.26
(3V15) (589GY) St. James, MO	652				4.29%	501	71	52	24	3	1	0	4.57		8.52
(3V15) (589JA) Sedalia, MO	755	738	97.75%	17	2.25%	633	57	48	14	3	0	0	3.81	2.95	5.72
(3V15) (589JD) Marshfield, MO	760	707	93.03%	53	6.97%	611	58	38	40	6	6	1	4.95	7.32	15.43
(3V15) (589ME) IDES Fort Leonard Wood	3	3	100.00%	0	0.00%	3	0	0	0		0	0		0	
(3V15) (589) Kansas City, MO HCS	32,426		97.20%			27,850	1,731	1,937	669	156	58	25	3.24	5.18	1.95
(3V15) (589) Kansas City, MO	23,333		96.56%			19,557	1,314	1,659			40				1.96

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: July 2019			Days or Less 3		30 Days 5										
(3V15) (589G1) Warrensburg, MO	1,323	1,283	96.98%	40	3.02%	1,110	99	74	30	2	3	5	7.08	2.58	2.99
(3V15) (589GB) Belton, MO	762	761	99.87%	1	0.13%	745	10	6	0	0	0	1	0.39	0	0.12
(3V15) (589GC) Paola, KS	381	377	98.95%	4	1.05%	298	51	28	4	0	0	0	4.34	0	9.15
(3V15) (589GD) Nevada, MO	624	624	100.00%	0	0.00%	590	29	5	0	0	0	0	1.69		0.34
(3V15) (589GZ) Cameron, MO	233	232	99.57%	1	0.43%	232	0	0	0	0	0	1	2.48	0	0
(3V15) (589HK) Kansas City, MO - Mobile	77	77	100.00%	0	0.00%	75	1	1	0	0	0	0	0.35		
(3V15) (589JB) Excelsior Springs, MO	630	622	98.73%	8	1.27%	556	40	26	7	1	0	0	4.41	0	0.89
(3V15) (589JC) Shawnee, KS	976	971	99.49%	5	0.51%	874	55	42	4	0	1	0	2.7		0
(3V15) (589JF) Honor, MO	3,322	3,276	98.62%	46	1.38%	3,050	131	95	25	6	14	1	2.96	1.14	2.08
(3V15) (589MC) IDES Whiteman AFB	34	. 34	100.00%	0	0.00%	34	0	0	0	0	0	0		0.04	0
(3V15) (589QA) Overland Park, KS	731	731	100.00%	0	0.00%	729	1	1	0	0	0	0		0.04	
(3V15) (589A5) Eastern Kansas HCS	24,178	23,275	96.27%	903	3.73%	20,109	1,449	1,717	674	154	30	45	4.23	9.13	3.01
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	11,890	11,391	95.80%	499	4.20%	9,798	672	921	341	103	19	36	4.79	9.74	2.32
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	8,470	8,229	97.15%	241	2.85%	7,189	522	518	197	33	4	7	3.21	8.42	2.8
(3V15) (589BU) Leavenworth, KS - VADOM	18	18	100.00%	0	0.00%	18	0	0	0	0	0	0		0	
(3V15) (589GI) St. Joseph, MO	872	865	99.20%	7	0.80%	755	61	49	6	0	1	0	3.27	3.61	6.72
(3V15) (589GJ) Wyandotte County, KS	396	391	98.74%	5	1.26%	340	23	28	5	0	0	0	5.46	0	1.05
(3V15) (589GM) Chanute, KS	72	71	98.61%	1	1.39%	54	12	5	0	0	0	1	19.17		2
(3V15) (589GP) Garnett, KS	43	43	100.00%	0	0.00%	38	3	2	0	0	0	0	2.38		7
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,490	1,419	95.23%	71	4.77%	1,175	115	129	57	13	0	1	5.71	6.25	6.02
(3V15) (589GU) Lawrence, KS	269	265	98.51%	4	1.49%	254	4	7	4	0	0	0	0.93		3.33
(3V15) (589GV) Fort Scott, KS	214	211	98.60%	3	1.40%	188	15	8	3	0	0	0	2.87	0	4.48
(3V15) (589JE) Platte City, MO	237	227	95.78%	10	4.22%	201	13	13	4	5	1	0	2.63	17.93	3.16
(3V15) (589MA) Ft. Riley DES Clinic	161	103	63.98%	58	36.02%	64	9	30	53	0	5	0		24.58	12.29
(3V15) (589MD) IDES Fort Leavenworth	46	42	91.30%	4	8.70%	35	0	7	4	0	0	0		7.65	0
(3V15) (589A7) Wichita, KS HCS	20,023	19,241	96.09%	782	3.91%	17,123	992	1,126	545	165	38	34	3.99	5.6	4.86
(3V15) (589A7) Wichita, KS (Robert J. Dole)	16,334	15,646	95.79%	688	4.21%	13,843	818	985	475	151	32	30	4.78	5.8	5.28
(3V15) (589G2) Dodge City, KS	318	307	96.54%	11	3.46%	282	13	12	10	0	1	0	3.73	0.3	2.24
(3V15) (589G3) Liberal, KS	54	44	81.48%	10	18.52%	42	2	0	4	4	2	0	17.98	0	0
(3V15) (589G4) Hays, KS	390	386	98.97%	4	1.03%	358	13	15	4	0	0	0	2.45	1.51	0.77
(3V15) (589G5) Parsons, KS	466	456	97.85%	10	2.15%	419	20	17	7	3	0	0	1.73	3.09	
(3V15) (589G7) Hutchinson, KS	513	506	98.64%	7	1.36%	485	9	12	5	1	1	0	1.3	1.59	2.39
(3V15) (589GW) Salina, KS	805	798	99.13%	7	0.87%	716	54	28	7	0	0	0	2.07	0.45	4.83
(3V15) (589MB) IDES McConnel AFB	11	11	100.00%	0	0.00%	7	3	1	0	0	0	0		6.6	0
(3V15) (589QB) Sedgwick County, KS	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0			
(3V15) (589QC) South Parklane, KS	1,126		96.00%			965	60				2	·		5.61	
(3V15) (657A5) Marion, IL HCS	22,375	21,712	97.04%			18,759	1,515			114	78	22			
(3V15) (657A5) Marion, IL	8,670	8,377	96.62%	293		7,358	512	507	214	30	41	8	2.35	5.9	1.32
(3V15) (657BW) Marion MH-RRTP	27		100.00%	0	0.0070	26	1	0	0	0	0	0			0.15
(3V15) (657GJ) Evansville, IN	7,021	6,732	95.88%	289		5,556	621	555	160	81	34	14		8.21	3.85
(0) (4.5) (0.57.014) 14 11	622	618	99.36%	4	0.64%	547	45			0	0	0	2.94		2.27
(3V15) (657GK) Mount Vernon, IL		1.064	97.79%	24	2.21%	869	87	108	23	1	0	0	6.6	0.5	2.19
(3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY	1,088	1,064	37.7370							_			0.5		5.82
	1,088 698				1.43%	602	49	37	8	0	2	0	2.5		
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	698 191	688 191	98.57% 100.00%	10	0.00%	180	8	3	0	0	0	0	1.5		3.08
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY	698 191 1,009	688 191 981	98.57% 100.00% 97.22%	10 0 28	0.00% 2.78%	180 840	8 58	3 83	0 26	0	0	0	1.5 4.41	0	4.04
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	698 191 1,009 452	688 191 981 2 451	98.57% 100.00% 97.22%	10 0 28	0.00%	180	8 58 33	3 83 27	0 26	0	0	0	1.5 4.41	0	4.04 1.52
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY	698 191 1,009 452 700	688 191 981 451 698	98.57% 100.00% 97.22% 99.78%	10 0 28 1	0.00% 2.78% 0.22% 0.29%	180 840 391 645	8 58	3 83 27	0 26 1	0 2 0	0 0	0	1.5 4.41 3.59 2.1	0	4.04 1.52 1.79
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN	698 191 1,009 452 700 680	688 191 981 451 698 680	98.57% 100.00% 97.22% 99.78%	10 0 28 1	0.00% 2.78% 0.22% 0.29% 0.00%	180 840 391 645 653	8 58 33	3 83 27 16	0 26 1 1	0 2 0 0	0 0 0 1	0 0	1.5 4.41 3.59 2.1 0.96	0 0	4.04 1.52 1.79
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL (3V15) (657GU) Harrisburg, IL	698 191 1,009 452 700	688 191 981 451 698 680 224	98.57% 100.00% 97.22% 99.78% 99.71% 100.00% 97.82%	10 0 28 1 2 0	0.00% 2.78% 0.22% 0.29% 0.00% 2.18%	180 840 391 645	8 58 33 37	3 83 27 16 14	0 26 1 1 0	0 2 0 0	0 0 0 1	0 0 0	1.5 4.41 3.59 2.1 0.96	0 0	4.04 1.52 1.79
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL	698 191 1,009 452 700 680	688 191 981 451 698 680 224	98.57% 100.00% 97.22% 99.78% 99.71% 100.00%	10 0 28 1 2 0	0.00% 2.78% 0.22% 0.29% 0.00% 2.18%	180 840 391 645 653	8 58 33 37 13	3 83 27 16 14 35	0 26 1 1 0 5	0 2 0 0 0	0 0 0 1 0 0	0 0 0 0	1.5 4.41 3.59 2.1 0.96 7.72	0 0	4.04 1.52 1.79 1.39
(3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL (3V15) (657GU) Harrisburg, IL	698 191 1,009 452 700 680 229	688 191 981 451 698 680 224	98.57% 100.00% 97.22% 99.78% 99.71% 100.00% 97.82%	10 0 28 1 2 0 5	0.00% 2.78% 0.22% 0.29% 0.00% 2.18%	180 840 391 645 653 177	8 58 33 37 13	3 83 27 16 14 35 0	0 26 1 1 0 5 0	0 2 0 0 0 0 0	0 0 0 1 0 0	0 0 0 0	1.5 4.41 3.59 2.1 0.96 7.72	0 0	4.04 1.52 1.79 1.39 0.95

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: July 2019			d in 30 Days or		d in Over 30 Days 5								5075 15	Juys 14	
			Less 3												
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	8,089	7,737	95.65%	352	4.35%	6,740	479	518	315	24	10	3	4.95	8.07	2.07
(3V15) (657GF) West Plains, MO	1,374	1,365	99.34%	9	0.66%	1,281	41	43	6	3	0	0	1.09	3.49	6.15
(3V15) (657GG) Paragould, AR	700	699	99.86%	1	0.14%	678	14	7	0	1	0	0	0.73	4.43	1.47
(3V15) (657GH) Cape Girardeau, MO	1,220	1,210	99.18%	10	0.82%	1,111	65	34	8	1	1	0	1.78		4.22
(3V15) (657GI) Farmington, MO	1,450	1,434	98.90%	16		1,294	81	59	15	1	0	0			5.78
(3V15) (657GN) Salem, MO	74	74	100.00%	0	0.00%	71	2		0	0	0	0	1.09		
(3V15) (657GV) Sikeston, MO	601	596		5	0.83%	509	45	42	5	0	0	0	3.17	4.05	6.2
(3V15) (657GW) Pocahontas, AR	179		100.00%	0	0.00%	165	13	1	0	0	0	0			2.9
(3V15) (657) St. Louis, MO HCS	42,644		94.00%		6.00%	34,696	2,538			390	141	144		9.23	3.95
(3V15) (657) St. Louis-John Cochran, MO (John Cochran)	21,001	,	91.50%	·		16,148	1,305	1,763	1,339	249	101	96		9.62	4.55
(3V15) (657A0) St. Louis-Jefferson Barracks, MO	12,178					10,216	694	692	390	111	32	43		10.25	3.54
(3V15) (657GA) St. Clair County, IL	1,166				4.80%	946	86	78		10	1	1	4.71	4.87	13.65
(3V15) (657GB) St. Louis County, MO	1,235		99.35%		0.65%	1,154	50	23		0	0	0	-		0.93
(3V15) (657GD) St. Charles County, MO	1,338	1,318			1.49%	1,225	56	37	15	4	1	0			8.03
(3V15) (657GS) Franklin County, MO	751	748	99.60%		0.40%	705	32	11		0	0	0	114.1	1.14	0.86
(3V15) (657GX) Washington Avenue, MO	1,223			43	3.52%	1,034	74	72		3	1	0	=	2.86	5.32
(3V15) (657GY) Manchester, MO	1,277			36	2.82%	1,102	80	59		10	1	1	4.26		0.3
(3V15) (657MA) IDES Scott AFB	17		100.00%	0	0.00%	17	0	0	0	0	0	0		0	
(3V15) (657QA) Olive Street, MO	1,658				1.99%	1,403	121	101	23	3	4	3		3.42	0.94
(3V15) (657QB) Washington Boulevard, MO	667		100.00%		0.00%	652	8	7	0	0	0	0		4.00	0.74
(3V15) (657QE) Scott Air Force Base, IL	133		100.00%		0.00%	94	32		0	0	0	0		4.88	3.74
(4V16) (502) Alexandria, LA HCS	21,271		95.71%			17,700	1,190			175	52	51			4.62
(4V16) (502) Alexandria, LA (4V16) (502GA) Jennings, LA	13,020 494		96.01% 98.58%	519	3.99% 1.42%	10,877	710	914	362	110	20	27	7.38		3.23 2.69
	3,372			223	6.61%	2,664	32 202	283		26	30	18			0.15
(4V16) (502GB) Lafayette, LA (4V16) (502GE) Lake Charles, LA (Douglas	1,656					1,418	93			22	1	4			4.01
Fournet) (4V16) (502GF) Fort Polk, LA	1,129	1,085	96.10%	44	3.90%	995	40	50	32	10	1	1	1.33	0.89	11.16
(4V16) (502GG) Natchitoches, LA	475	467	98.32%	8	1.68%	446	10	11	8	0	0	0	2.36	0	2.71
(4V16) (502QB) Lafayette Campus B, LA	1,125	1,076	95.64%	49	4.36%	866	103	107	42	7	0	0			6.39
(4V16) (520) Gulf Coast, MS HCS	46,307	43,997	95.01%	2,310	4.99%	38,671	2,517	2,809	1,575	441	159	135	5.99	6.88	5.15
(4V16) (520) Biloxi, MS		<u> </u>			2.000/					405	50				1 E1
	19,678	18,910	96.10%	768	3.90%	16,952	891	1,067	542	135	59	32	3.7	6.44	4.51
(4V16) (520BZ) Pensacola, FL	19,678 15,275				7.16%	16,952 11,985	891 1,042		735	220	65	32 74		7.11	6.64
		14,181		1,094									10.87	7.11	
(4V16) (520BZ) Pensacola, FL	15,275	14,181 5,369	92.84% 95.23%	1,094 269	7.16% 4.77%	11,985	1,042	1,154	735	220	65	74	10.87 4.99	7.11 5.8	6.64
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL	15,275 5,638	14,181 5,369	92.84% 95.23% 96.47%	1,094 269	7.16% 4.77%	11,985 4,808	1,042 276	1,154 285 87	735 179 36	220 66	65 14	74 10	10.87 4.99 2.36	7.11 5.8 14.58	6.64 5.28
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL	15,275 5,638 2,235	14,181 5,369 2,156 2,646	92.84% 95.23% 96.47% 96.89%	1,094 269 79 85	7.16% 4.77% 3.53% 3.11%	11,985 4,808 1,974	1,042 276 95	1,154 285 87	735 179 36 70	220 66 6	65 14	74 10 18	10.87 4.99 2.36	7.11 5.8 14.58 8.7	6.64 5.28 1.35
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL	15,275 5,638 2,235 2,731	14,181 5,369 2,156 2,646 735	92.84% 95.23% 96.47% 96.89%	1,094 269 79 85 15	7.16% 4.77% 3.53% 3.11% 2.00%	11,985 4,808 1,974 2,283 669 31,410	1,042 276 95 175 38	1,154 285 87 188 28	735 179 36 70 13	220 66 6 13	65 14	74 10 18 0	10.87 4.99 2.36 4.61	7.11 5.8 14.58 8.7 6.4 4.57	6.64 5.28 1.35 4.48 4.05
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL	15,275 5,638 2,235 2,731 750	14,181 5,369 2,156 2,646 735 34,624	92.84% 95.23% 96.47% 96.89% 98.00% 97.61%	1,094 269 79 85 15	7.16% 4.77% 3.53% 3.11% 2.00%	11,985 4,808 1,974 2,283 669	1,042 276 95 175 38	1,154 285 87 188 28	735 179 36 70 13	220 66 6 13	65 14 19 2 0	74 10 18 0	10.87 4.99 2.36 4.61 0	7.11 5.8 14.58 8.7 6.4	6.64 5.28 1.35 4.48 4.05
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS	15,275 5,638 2,235 2,731 750 35,472	14,181 5,369 2,156 2,646 735 34,624 15,598	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59%	1,094 269 79 85 15	7.16% 4.77% 3.53% 3.11% 2.00% 2.39%	11,985 4,808 1,974 2,283 669 31,410	1,042 276 95 175 38 1,479	1,154 285 87 188 28 1,735	735 179 36 70 13	220 66 6 13 1	65 14 19 2 0 37	74 10 18 0 1	10.87 4.99 2.36 4.61 0	7.11 5.8 14.58 8.7 6.4 4.57 5.26	6.64 5.28 1.35 4.48 4.05 3.69
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15%	1,094 269 79 85 15 848 386 186	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419	1,042 276 95 175 38 1,479 726 309	1,154 285 87 188 28 1,735 907 351	735 179 36 70 13 649 317 162	220 66 6 13 1 133 43 18	65 14 19 2 0 37	74 10 18 0 1 29 4 1	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60%	1,094 269 79 85 15 848 386 186 35	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550	1,042 276 95 175 38 1,479 726 309 34	1,154 285 87 188 28 1,735 907 351 23	735 179 36 70 13 649 317 162 17	220 66 6 13 1 133 43 18 10	65 14 19 2 0 37	74 10 18 0 1 29 4 1 7	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 93.15% 97.60% 98.92%	1,094 269 79 85 15 848 386 186 35 95	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792	1,042 276 95 175 38 1,479 726 309 34 147	1,154 285 87 188 28 1,735 907 351 23 174 61	735 179 36 70 13 649 317 162 17 57	220 66 6 13 1 133 43 18 10 32	65 14 19 2 0 37	74 10 18 0 1 29 4 1 7 5	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GD) Ozark, AR	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47%	1,094 269 79 85 15 848 386 186 35 95	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 2.51% 6.85% 2.40% 1.08% 5.53%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435	1,042 276 95 175 38 1,479 726 309 34 147 76	1,154 285 87 188 28 1,735 907 351 23 174 61 40	735 179 36 70 13 649 317 162 17 57 16 23	220 66 6 13 1 133 43 43 18 10 32 7	65 14 19 2 0 37	74 10 18 0 1 29 4 1 7	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GD) Ozark, AR (4V16) (564GE) Jay, OK	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692	92.84% 95.23% 96.47% 96.89% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86%	1,094 269 79 85 15 848 386 186 35 95 32	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683	1,042 276 95 175 38 1,479 726 309 34 147 76 20	1,154 285 87 188 28 1,735 907 351 23 174 61 40	735 179 36 70 13 649 317 162 17 57 16 23	220 66 6 13 1 133 43 18 10 32 7	65 14 19 2 0 37	74 10 18 0 1 1 29 4 1 7 5 0 1	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GD) Ozark, AR (4V16) (564GE) Jay, OK (4V16) (564GF) Joplin, MO	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24%	1,094 269 79 85 15 848 386 186 35 95 32 29 1	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62	735 179 36 70 13 649 317 162 17 57 16 23 0	220 66 6 13 1 133 43 18 10 32 7 5 0	65 14 19 2 0 37	74 10 18 0 1 1 29 4 1 7 5 5 0 1 6	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GC) Branson, MO (4V16) (564GF) Joylon, OK (4V16) (564GF) Joylin, MO (4V16) (564QA) Township, AR	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921 436	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868 436	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24%	1,094 269 79 85 15 848 386 186 35 95 32 29 1 53	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76% 0.00%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768 436	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9 38	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62	735 179 36 70 13 649 317 162 17 57 16 23 0 31	220 66 6 13 1 133 43 18 10 32 7 5 0	65 14 19 2 0 37	74 10 18 0 11 29 4 1 7 5 5 0 1 6 0	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2 1.3	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR HCS (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GD) Ozark, AR (4V16) (564GF) Jay, OK (4V16) (564GF) Joplin, MO (4V16) (564QA) Township, AR (4V16) (564QB) Sunbridge, AR	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921 436 1,052	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868 436 1,021	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24% 100.00%	1,094 269 79 85 15 848 386 186 35 95 32 29 1 53 0 31	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76% 0.00% 2.95%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768 436 784	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9 38 0	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62 0 117	735 179 36 70 13 649 317 162 17 57 16 23 0 31 0 26	220 66 6 13 1 133 43 18 10 32 7 5 0	65 14 19 2 0 37 22 5 1 1 4 1 0 3 0 0	74 10 18 0 1 29 4 1 7 5 0 1 6 0 0	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2 1.3 0.31	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63 2.42
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GC) Branson, MO (4V16) (564GE) Jay, OK (4V16) (564GF) Joplin, MO (4V16) (564QA) Township, AR (4V16) (564QA) Township, AR (4V16) (564QB) Sunbridge, AR	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921 436 1,052 85,077	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868 436 1,021 82,900	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24% 100.00% 97.05%	1,094 269 79 85 15 848 386 186 35 95 32 29 1 53 0 31 2,177	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76% 0.00% 2.95% 2.56%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768 436 784 75,265	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9 38 0 120 3,454	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62 0 117 4,181	735 179 36 70 13 649 317 162 17 57 16 23 0 31 0 26 1,709	220 66 6 13 1 133 43 18 10 32 7 5 0 13	65 14 19 2 0 37 22 5 1 1 1 0 3 0 0 78	74 10 18 0 11 29 4 1 7 5 5 0 1 6 0 0	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2 1.3 0.31 6.04 4.95	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63 2.42
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR HCS (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GD) Ozark, AR (4V16) (564GE) Jay, OK (4V16) (564GF) Joplin, MO (4V16) (564QA) Township, AR (4V16) (564QB) Sunbridge, AR (4V16) (580) Houston, TX HCS (4V16) (580) Houston, TX (Michael E. DeBakey)	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921 436 1,052 85,077 54,877	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868 436 1,021 82,900 53,210	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24% 100.00% 97.05%	1,094 269 79 85 15 848 386 186 35 95 32 29 1 53 0 31 2,177 1,667	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76% 0.00% 2.95% 2.56% 3.04%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768 436 784 75,265	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9 38 0 120 3,454 2,484	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62 0 117 4,181 3,215	735 179 36 70 13 649 317 162 17 57 16 23 0 31 0 26 1,709	220 66 6 13 1 133 43 18 10 32 7 5 0 13 0 5	65 14 19 2 0 37 22 5 1 1 4 1 0 3 0 0	74 10 18 0 11 29 4 1 7 5 5 0 1 6 0 0 66 47	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2 1.3 0.31 6.04 4.95 5.28	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63 2.42
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR HCS (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GC) Branson, MO (4V16) (564GE) Jay, OK (4V16) (564GF) Joplin, MO (4V16) (564QA) Township, AR (4V16) (564QA) Township, AR (4V16) (564QB) Sunbridge, AR (4V16) (580) Houston, TX HCS (4V16) (580) Houston, TX (Michael E. DeBakey) (4V16) (580BY) Beaumont, TX	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921 436 1,052 85,077 54,877 4,028	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868 436 1,021 82,900 53,210 3,946	92.84% 95.23% 96.47% 96.89% 98.00% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24% 100.00% 97.05% 97.44% 96.96%	1,094 269 79 85 15 848 386 186 35 95 32 29 1 53 0 31 2,177 1,667 82	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76% 0.00% 2.95% 3.04% 2.04%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768 436 784 75,265 47,511 3,671	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9 38 0 120 3,454 2,484 145	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62 0 117 4,181 3,215	735 179 36 70 13 649 317 162 17 57 16 23 0 31 0 26 1,709 1,314 62	220 66 6 13 1 133 43 43 18 10 32 7 5 0 13 0 5 324 252	65 14 19 2 0 37 22 5 1 1 1 0 3 0 0 78	74 10 18 0 11 29 4 11 7 5 5 0 11 6 0 0 66 47 7	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2 1.3 0.31 6.04 4.95 5.28 5.18	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63 2.42 1.98 1.65 1.74
(4V16) (520BZ) Pensacola, FL (4V16) (520GA) Mobile, AL (4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL (4V16) (564) Fayetteville, AR HCS (4V16) (564) Fayetteville, AR HCS (4V16) (564BY) Springfield, MO (Gene Taylor) (4V16) (564BA) Harrison, AR (4V16) (564GA) Harrison, AR (4V16) (564GB) Fort Smith, AR (4V16) (564GC) Branson, MO (4V16) (564GD) Ozark, AR (4V16) (564GE) Jay, OK (4V16) (564GF) Joplin, MO (4V16) (564QA) Township, AR (4V16) (564QB) Sunbridge, AR (4V16) (580) Houston, TX HCS (4V16) (580) Houston, TX (Michael E. DeBakey)	15,275 5,638 2,235 2,731 750 35,472 15,984 7,424 511 3,966 2,961 524 693 1,921 436 1,052 85,077 54,877	14,181 5,369 2,156 2,646 735 34,624 15,598 7,238 476 3,871 2,929 495 692 1,868 436 1,021 82,900 53,210 3,946 3,061	92.84% 95.23% 96.47% 96.89% 97.61% 97.59% 97.49% 93.15% 97.60% 98.92% 94.47% 99.86% 97.24% 100.00% 97.05% 97.44% 96.96% 97.30%	1,094 269 79 85 15 848 386 186 35 95 32 29 1 53 0 31 2,177 1,667 82	7.16% 4.77% 3.53% 3.11% 2.00% 2.39% 2.41% 6.85% 2.40% 1.08% 5.53% 0.14% 2.76% 0.00% 2.95% 2.56% 3.04% 2.70%	11,985 4,808 1,974 2,283 669 31,410 13,965 6,578 419 3,550 2,792 435 683 1,768 436 784 75,265	1,042 276 95 175 38 1,479 726 309 34 147 76 20 9 38 0 120 3,454 2,484	1,154 285 87 188 28 1,735 907 351 23 174 61 40 0 62 0 117 4,181 3,215 130 103	735 179 36 70 13 649 317 162 17 57 16 23 0 31 0 26 1,709 1,314 62 52	220 66 6 13 1 133 43 18 10 32 7 5 0 13 0 5	65 14 19 2 0 37 22 5 1 1 1 0 3 0 0 78	74 10 18 0 11 29 4 1 7 5 5 0 1 6 0 0 66 47	10.87 4.99 2.36 4.61 0 3.42 3.64 1.75 8.06 2.49 4.13 7.72 0.37 4.94 1.92 2.06 2.59 1.48	7.11 5.8 14.58 8.7 6.4 4.57 5.26 3.92 6.33 5.48 1.63 2 1.3 0.31 6.04 4.95 5.28 5.18 9.29	6.64 5.28 1.35 4.48 4.05 3.69 2.42 3.41 2.32 9.02 1.4 4.85 1.63 2.42 1.98 1.65 1.74 3.92

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: July 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (580GD) Conroe, TX	5,696	5,574	97.86%	122	2.14%	5,240	182	152	109	8	3	2	1.99	2.49	4.76
(4V16) (580GE) Katy, TX	3,930	3,858	98.17%	72	1.83%	3,550	134	174	56	15	1	0	2.61	4.25	1.19
(4V16) (580GF) Lake Jackson, TX	1,209	1,206	99.75%	3	0.25%	1,158	37	11	1	0	1	1	0.94	0	1.65
(4V16) (580GG) Richmond, TX	3,087	3,039	98.45%	48	1.55%	2,779	114	146	39	5	2	2	2.22	4.66	1.76
(4V16) (580GH) Tomball, TX	4,454	4,388	98.52%	66	1.48%	4,122	113	153	57	4	4	1	1.18	3.25	1.21
(4V16) (580GJ) Texas City, TX	3,861	3,838	99.40%	23	0.60%	3,684	67	87	12	8	3	0	1.48	1.36	1.02
(4V16) (586) Jackson, MS HCS	27,422	25,912	94.49%	1,510	5.51%	22,962	1,326	1,624	981	322	128	79	3.94	9.81	2.97
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	21,704	20,425	94.11%	1,279	5.89%	18,198	947	1,280	828	272	113	66	4.23	9.67	2.65
(4V16) (586GA) Kosciusko, MS	533	518	97.19%	15	2.81%	464	27	27	6	4	1	4	3.94	28	1.09
(4V16) (586GB) Meridian, MS	737	731	99.19%	6	0.81%	693	24	14	3	2	0	1	1.04	24.1	1.65
(4V16) (586GC) Greenville, MS	513	492	95.91%	21	4.09%	371	68	53	13	3	2	3	7.02	20	6.13
(4V16) (586GD) Hattiesburg, MS	1,667			63	3.78%	1,448	90	66		18	6	2	3.86	18.33	4.76
(4V16) (586GE) Natchez, MS	414			6	1.45%	362	34	12		3	0	0		20.83	2.04
(4V16) (586GF) Columbus, MS	533			13	2.44%	484	26	10		3	0	1	2.22	14.43	3.71
(4V16) (586GG) McComb, MS	524			17	3.24%	393	49	65		2	1	0		11.67	3.14
(4V16) (586QB) Dogwood View Parkway, MS	766		88.25%	90	11.75%	519	61	96	68	15	5	2		10.15	
(4V16) (586QC) Lakeland Drive, MS	31		100.00%	0	0.00%	30	0	1	0	0	0	0			
(4V16) (598) Little Rock, AR HCS	49,578			2,008	4.05% 5.34%		2,639			486					
(4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	18,070 20,961	17,105 20,197		965 764	3.64%	14,719 18,178	1,049 1,099	1,337 920	596 429	184	85 81	70		7.3 9.62	11.19
(4V16) (598GA) Mountain Home, AR	1,324	1,298	98.04%	26	1.96%	1,177	55	66	24	2	0	0	2.23	6.81	2.44
(4V16) (598GB) El Dorado, AR	1,100		99.18%	9	0.82%	1,038	23	30		2	0	1	1.78	3.38	2.71
(4V16) (598GC) Hot Springs, AR	2,595			70	2.70%	2,239	109	177	40	23	5	2	4.18	3.85	7.41
(4V16) (598GD) Mena, AR	487			1	0.21%	455	23	8	0	1	0	0	2.14	1.67	0.51
(4V16) (598GE) Pine Bluff, AR	1,157			27	2.33%	1,010	67	53		5	0	0			
(4V16) (598GF) Searcy, AR	1,031			34	3.30%	950	26	21	25	9	0	0			2.58
(4V16) (598GG) Conway, AR	2,024		94.96%	102	5.04%	1,644	137	141	84	15	2	1	2.92		2.69
(4V16) (598GH) Russellville, AR	829	819	98.79%	10	1.21%	731	51	37	6	3	0	1	3.64	4.15	1.54
(4V16) (629) New Orleans, LA HCS	43,483	40,592	93.35%	2,891	6.65%	34,512	2,692	3,388	1,831	615	261	184	5.59	9.93	5.46
(4V16) (629) New Orleans, LA	29,749	27,333	91.88%	2,416	8.12%	23,023	1,808	2,502	1,517	525	217	157	8.62	10.87	5.24
(4V16) (629BY) Baton Rouge, LA									404	56					3.98
(4) (40) (0000 A) 11 1 A	5,180	4,957	95.69%	223	4.31%	4,359	311	287	134	30	18	15	3.92	7.57	
(4V16) (629GA) Houma, LA	5,180 1,075			223 24	4.31% 2.23%	4,359 945	63	287 43		3	18				5.36
(4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA		1,051	97.77%						21			0	2.09	4.05 4.99	5.36 6.89
1 11 1	1,075 2,185 1,595	1,051 2,121 1,541	97.77% 97.07% 96.61%	24	2.23% 2.93% 3.39%	945 1,848 1,380	63	43 105 87	21 52 27	3	0	0 2	2.09 2.51 11.65	4.05 4.99 3.62	5.36 6.89 0.98
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA	1,075 2,185 1,595 538	1,051 2,121 1,541 536	97.77% 97.07% 96.61% 99.63%	24 64	2.23% 2.93% 3.39% 0.37%	945 1,848 1,380 481	63 168 74 34	43 105 87 21	21 52 27 2	3	0 2	0 2 7 0	2.09 2.51 11.65 2.2	4.05 4.99 3.62 2.4	5.36 6.89 0.98 2.54
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA	1,075 2,185 1,595 538 281	1,051 2,121 1,541 536 280	97.77% 97.07% 96.61% 99.63% 99.64%	24 64	2.23% 2.93% 3.39% 0.37% 0.36%	945 1,848 1,380 481 275	63 168 74 34 3	43 105 87 21 2	21 52 27 2 0	3 8 11 0	0 2 9 0	0 2 7 0	2.09 2.51 11.65 2.2 0.88	4.05 4.99 3.62 2.4	5.36 6.89 0.98 2.54 1.15
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA	1,075 2,185 1,595 538 281 457	1,051 2,121 1,541 536 280 456	97.77% 97.07% 96.61% 99.63% 99.64% 99.78%	24 64 54 2 1	2.23% 2.93% 3.39% 0.37% 0.36% 0.22%	945 1,848 1,380 481 275 438	63 168 74 34 3 16	43 105 87 21 2	21 52 27 2 0	3 8 11 0 0	0 2 9 0 1	0 2 7 0 0	2.09 2.51 11.65 2.2 0.88 0.99	4.05 4.99 3.62 2.4	5.36 6.89 0.98 2.54 1.15 1.68
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA	1,075 2,185 1,595 538 281 457 2,423	1,051 2,121 1,541 536 280 456 2,317	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63%	24 64 54 2 1 1	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37%	945 1,848 1,380 481 275 438 1,763	63 168 74 34 3 16 215	43 105 87 21 2 2 339	21 52 27 2 0 1	3 8 11 0 0 0	0 2 9 0 1 0 14	0 2 7 0 0 0 3	2.09 2.51 11.65 2.2 0.88 0.99	4.05 4.99 3.62 2.4 0 6.95	5.36 6.89 0.98 2.54 1.15 1.68 8.55
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS	1,075 2,185 1,595 538 281 457 2,423 23,373	1,051 2,121 1,541 536 280 456 2,317 22,273	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63%	24 64 54 2 1 1 106 1,100	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37%	945 1,848 1,380 481 275 438 1,763	63 168 74 34 3 16 215	43 105 87 21 2 2 339 1,451	21 52 27 2 0 1 77	3 8 11 0 0 0 12 250	0 2 9 0 1 0 14	0 2 7 0 0 0 3	2.09 2.51 11.65 2.2 0.88 0.99	4.05 4.99 3.62 2.4 0 6.95 6.37	5.36 6.89 0.98 2.54 1.15 1.68 8.55
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks)	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 95.29% 94.93%	24 64 54 2 1 1 106 1,100 897	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07%	945 1,848 1,380 481 275 438 1,763 19,601 14,660	63 168 74 34 3 16 215 1,221	43 105 87 21 2 2 339 1,451	21 52 27 2 0 1 77 687 567	3 8 11 0 0 0 12 250 197	0 2 9 0 1 0 14 66	0 2 7 0 0 0 3 97	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 95.29% 94.93% 96.81%	24 64 54 2 1 1 106 1,100 897	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07% 3.19%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463	63 168 74 34 3 16 215 1,221 1,005	43 105 87 21 2 2 339 1,451 1,147	21 52 27 2 0 1 77 687 567	3 8 11 0 0 0 12 250 197	0 2 9 0 1 0 14	0 2 7 0 0 0 3 97 89	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 94.93% 96.81% 97.56%	24 64 54 2 1 1 106 1,100 897 54	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07% 3.19% 2.44%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672	63 168 74 34 3 16 215 1,221 1,005 71 66	43 105 87 21 2 2 339 1,451 1,147 105	21 52 27 2 0 1 77 687 567 34 25	3 8 11 0 0 0 12 250 197 7	0 2 9 0 1 0 14 66 44 10	0 2 7 0 0 0 3 97 89 3	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 95.29% 94.93% 96.81% 97.56% 94.48%	24 64 54 2 1 1 106 1,100 897	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07% 3.19% 2.44% 5.52%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463	63 168 74 34 3 16 215 1,221 1,005 71 66 79	43 105 87 21 2 2 339 1,451 1,147 105 59	21 52 27 2 0 1 77 687 567 34 25	3 8 11 0 0 0 12 250 197 7 14	0 2 9 0 1 1 0 14 66 44 10	0 2 7 0 0 0 3 97 89 3 5	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667MA) IDES Barksdale AFB	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 94.93% 96.81% 97.56% 94.48% 100.00%	24 64 54 2 1 1 106 1,100 897 54	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07% 3.19% 2.44% 5.52% 0.00%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562	63 168 74 34 3 16 215 1,221 1,005 71 66 79	43 105 87 21 2 2 339 1,451 1,147 105 59 140	21 52 27 2 0 1 77 687 567 34 25 61	3 8 11 0 0 0 12 250 197 7	0 2 9 0 1 0 14 66 44 10	0 2 7 0 0 0 3 97 89 3 5	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667MA) IDES Barksdale AFB (4V16) (667QA) Knight Street, LA	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885 1	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781 1	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 95.29% 94.93% 96.81% 97.56% 94.48% 100.00%	24 64 54 2 1 1 106 1,100 897 54 45 104 0	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 5.07% 3.19% 2.44% 5.52% 0.00% 0.00%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562 1	63 168 74 34 3 16 215 1,221 1,005 71 66 79 0	43 105 87 21 2 2 339 1,451 1,147 105 59 140 0	21 52 27 2 0 1 77 687 567 34 25 61	3 8 11 0 0 0 12 250 197 7 14 32 0	0 2 9 0 1 10 14 66 44 10 1 11	0 2 7 0 0 0 3 97 89 3 5 0	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67 0	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33 21.85
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667MA) IDES Barksdale AFB (4V16) (667QA) Knight Street, LA	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885 1 243 85,162	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781 1 243 80,158	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 94.93% 96.81% 97.56% 94.48% 100.00% 100.00%	24 64 54 2 1 1 106 1,100 897 54 45 104 0 0	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07% 3.19% 2.44% 5.52% 0.00% 0.00% 5.88%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562 1 243 69,821	63 168 74 34 3 16 215 1,221 1,005 71 66 79 0 4,345	43 105 87 21 2 2 339 1,451 1,147 105 59 140 0 0	21 52 27 2 0 1 77 687 567 34 25 61 0	3 8 11 0 0 0 12 250 197 7 14 32 0 0	0 2 9 0 1 1 0 14 66 44 10 1 1 11	0 2 7 0 0 0 3 97 89 3 5 0 0	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67 0	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33 21.85
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) IDES Barksdale AFB (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885 1 243 85,162 50,064	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781 1 243 80,158 46,799	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 94.93% 96.81% 97.56% 94.48% 100.00% 94.12% 93.48%	24 64 54 2 1 1 106 1,100 897 54 45 104 0	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 5.07% 3.19% 2.44% 5.52% 0.00% 0.00%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562 1	63 168 74 34 3 16 215 1,221 1,005 71 66 79 0	43 105 87 21 2 2 339 1,451 1,147 105 59 140 0	21 52 27 2 0 1 77 687 567 34 25 61 0 0 3,242 2,097	3 8 11 0 0 0 12 250 197 7 14 32 0	0 2 9 0 1 1 0 14 66 44 10 1 1 11 0	0 2 7 0 0 0 3 97 89 3 5 0	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67 0	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33 21.85
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667QA) IDES Barksdale AFB (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885 1 243 85,162 50,064	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781 1 243 80,158 46,799 7,488	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.29% 94.93% 96.81% 97.56% 94.48% 100.00% 100.00% 94.12% 93.48%	24 64 54 2 1 1 106 1,100 897 54 45 104 0 0 5,004 3,265	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 5.07% 3.19% 2.44% 5.52% 0.00% 5.88% 6.52%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562 1 243 69,821 41,372	63 168 74 34 3 16 215 1,221 1,005 71 66 79 0 4,345 2,273	43 105 87 21 2 2 339 1,451 1,147 105 59 140 0 0 5,992 3,154	21 52 27 2 0 1 77 687 567 34 25 61 0 0 3,242 2,097	3 8 11 0 0 0 12 250 197 7 14 32 0 0 1,097 703	0 2 9 0 1 1 0 14 66 44 10 1 11 0 0	0 2 7 0 0 0 3 97 89 3 5 0 0 0 276	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14 5.81	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67 0 0.03 9.33 10.08 7.39	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33 21.85
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667MA) IDES Barksdale AFB (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549A4) Bonham, TX (Sam Rayburn Center)	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885 1 243 85,162 50,064 7,758	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781 1 243 80,158 46,799 7,488 15,755	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.63% 94.93% 96.81% 97.56% 94.48% 100.00% 94.12% 93.48% 96.52% 93.96%	24 64 54 2 1 1 106 1,100 897 54 45 104 0 0 5,004 3,265 270	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 5.07% 3.19% 2.44% 5.52% 0.00% 5.88% 6.52% 3.48%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562 1 243 69,821 41,372 6,676	63 168 74 34 3 16 215 1,221 1,005 71 66 79 0 4,345 2,273	43 105 87 21 2 2 339 1,451 1,147 105 59 140 0 0 5,992 3,154 380	21 52 27 2 0 1 77 687 567 34 25 61 0 0 3,242 2,097 227	3 8 11 0 0 0 12 250 197 7 14 32 0 0 1,097 703	0 2 9 0 1 1 0 14 66 44 10 1 1 11 0 0 389 263	0 2 7 0 0 0 3 97 89 3 5 0 0 0 276 202	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14 5.81 5.81 2.22 7.49	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67 0 0.03 9.33 10.08 7.39	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33 21.85
(4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA (4V16) (667GC) Longview, TX (4V16) (667MA) IDES Barksdale AFB (4V16) (667QA) Knight Street, LA (4V17) (549) Dallas, TX HCS (4V17) (549A4) Bonham, TX (Sam Rayburn Center) (4V17) (549BY) Fort Worth, TX	1,075 2,185 1,595 538 281 457 2,423 23,373 17,709 1,693 1,842 1,885 1 243 85,162 50,064 7,758 16,767	1,051 2,121 1,541 536 280 456 2,317 22,273 16,812 1,639 1,797 1,781 1 243 80,158 46,799 7,488 15,755 1,917	97.77% 97.07% 96.61% 99.63% 99.64% 99.78% 95.29% 94.93% 96.81% 97.56% 94.48% 100.00% 100.00% 94.12% 93.48% 96.52% 93.96% 94.02%	24 64 54 2 1 1 106 1,100 897 54 45 104 0 0 5,004 3,265 270 1,012	2.23% 2.93% 3.39% 0.37% 0.36% 0.22% 4.37% 4.71% 5.07% 3.19% 2.44% 5.52% 0.00% 5.88% 6.52% 3.48% 6.04%	945 1,848 1,380 481 275 438 1,763 19,601 14,660 1,463 1,672 1,562 1 243 69,821 41,372 6,676 12,992	63 168 74 34 3 16 215 1,221 1,005 71 66 79 0 4,345 2,273 432 993	43 105 87 21 2 2 339 1,451 1,147 105 59 140 0 0 5,992 3,154 380 1,770	21 52 27 2 0 1 77 687 567 34 25 61 0 0 3,242 2,097 227 597	3 8 11 0 0 0 12 250 197 7 14 32 0 0 1,097 703 12	0 2 9 0 1 1 0 14 66 44 10 1 1 11 0 0 389 263	0 2 7 0 0 0 3 97 89 3 5 0 0 0 276 202	2.09 2.51 11.65 2.2 0.88 0.99 3.65 3.41 4.57 3.77 3.14 5.81 5.81 2.22 7.49 8.66	4.05 4.99 3.62 2.4 0 6.95 6.37 6.96 2.99 1.71 0.67 0 0.03 9.33 10.08 7.39 7.66 10.83	5.36 6.89 0.98 2.54 1.15 1.68 8.55 5.47 2.68 4.96 0.33 21.85

Completed Appointment Wait Times National,	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		,	Complete d in 30		Complete d in Over		,	,		,	,			in Days 14	
Period Ending: July 2019			Days or Less 3		30 Days 5										
(A) (A7) (EARCH) Carearyille, TV	683	660	07.000/	45	2.200/	CO4	42	24	40	3	2	0	2.04	0.70	40.0
(4V17) (549GH) Greenville, TX (4V17) (549GJ) Sherman, TX	923		97.80%	15 51	-	781	43 53				2	2		6.72 46.88	
(4V17) (549GK) Polk Street, TX	1,293			10		1,150	68			1	0	2			
(4V17) (549GL) Plano, TX	2,013			66		1,700	111			5	5	5			4.05
(4V17) (549GM) Grand Prairie, TX	779		98.33%	13		684	43			2	0	0			2.02
(4V17) (549QA) Dallas-Lancaster Road, TX	1		100.00%	0	0.00%	1	0			0	0	0			0
(4V17) (549QC) Broadway, TX	2,164		93.39%	143		1,745	134			27	11			11.65	
(4V17) (671) San Antonio, TX HCS	69,214					57,375	3,855				145				
(4V17) (671) San Antonio, TX (Audie L. Murphy)	37,037			2,356		30,020	1,919			419	90				
(4V17) (671A4) Kerrville, TX	3,960			155		3,335	259			47	6	11			2.79
(4V17) (671BU) San Antonio, TX - VADOM	324		100.00%	0	0.00%	318	5	1	0	0	0	0			0.21
(4V17) (671BY) San Antonio-Eckert Road, TX	6,989	6,870	98.30%	119	1.70%	5,991	417	462	96	11	4	8	2.59	7.2	4.4
(Frank M. Tejeda)															
(4V17) (671DT) Unknown	6		100.00%	0		6	0			0	0				0
(4V17) (671GB) Victoria, TX	1,054		97.82%	23		941	44			2	0	12			
(4V17) (671GF) South Bexar County, TX	1,463		97.27%	40	-	1,259	100				1	3			6.64
(4V17) (671GH) Beeville, TX	188		100.00%	0	0.0070	181	4	3		0	0	0			
(4V17) (671GK) San Antonio-NW 410, TX	2,226		99.15%	19		2,033	125			4	5	2			0
(4V17) (671GL) New Braunfels, TX	528			4	0.76%	431	56			0	1	0			
(4V17) (671GN) Seguin, TX	154		100.00%	0	0.00%	153	1	0		0	0	0			7.50
(4V17) (671GO) North Central Federal, TX	3,743			138		3,275	168				0	6			
(4V17) (671GP) Balcones Heights, TX	2,614			55		2,328	141				4	7	1.00	0.76	
(4V17) (671GQ) Shavano Park, TX	1,271			10		1,156	59			3	0	0			1.24
(4V17) (671PA) San Antonio SARRTP	7,516		95.04%	515	4.96% 6.85%	110	11 546			108	34	19		7.24	0.65
(4V17) (671QB) Data Point, TX (4V17) (674) Temple, TX HCS	74,510		93.15%		6.33%	5,838 60,427									
														10.20	0.00
											227	258	8.2	10.56	7 26
(4V17) (674) Temple, TX (Olin E. Teague Center)	40,126	37,353	93.09%	2,773	6.91%	32,025	2,160	3,168	1,742	546	227				7.26 2.6
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller)	40,126 7,371	37,353 7,001	93.09% 94.98%	2,773 370	6.91% 5.02%	32,025 6,332	2,160 319	3,168 350	1,742 264	546 51	20	35	3.44	11.4	2.6
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX	40,126 7,371 19,510	37,353 7,001 18,206	93.09% 94.98% 93.32%	2,773	6.91% 5.02% 6.68%	32,025 6,332 15,617	2,160 319 1,152	3,168 350 1,437	1,742 264 885	546 51		35	3.44 4.51	11.4 9.4	2.6 5.52
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX	40,126 7,371 19,510 738	37,353 7,001 18,206 724	93.09% 94.98% 93.32% 98.10%	2,773 370 1,304 14	6.91% 5.02% 6.68% 1.90%	32,025 6,332 15,617 669	2,160 319 1,152 35	3,168 350 1,437 20	1,742 264 885 11	546 51 255 3	20	35 59 0	3.44 4.51 1.7	11.4 9.4 12	2.6 5.52 3.47
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX	40,126 7,371 19,510 738 1,185	37,353 7,001 18,206 724 1,125	93.09% 94.98% 93.32% 98.10% 94.94%	2,773 370 1,304	6.91% 5.02% 6.68% 1.90% 5.06%	32,025 6,332 15,617 669 1,028	2,160 319 1,152 35	3,168 350 1,437 20 58	1,742 264 885 11	546 51 255 3 14	20 105 0	35 59 0	3.44 4.51 1.7 4.26	11.4 9.4 12 17.05	2.6 5.52 3.47 2.5
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX	40,126 7,371 19,510 738 1,185	37,353 7,001 18,206 724 1,125 1,519	93.09% 94.98% 93.32% 98.10% 94.94% 98.06%	2,773 370 1,304 14 60	6.91% 5.02% 6.68% 1.90% 5.06% 1.94%	32,025 6,332 15,617 669 1,028 1,347	2,160 319 1,152 35	3,168 350 1,437 20 58 68	1,742 264 885 11 44 24	546 51 255 3 14	20 105 0	35 59 0	3.44 4.51 1.7 4.26 2.91	11.4 9.4 12 17.05 5.5	2.6 5.52 3.47 2.5 4.16
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX	40,126 7,371 19,510 738 1,185	37,353 7,001 18,206 724 1,125 1,519 2,187	93.09% 94.98% 93.32% 98.10% 94.94% 98.06%	2,773 370 1,304 14 60 30	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16%	32,025 6,332 15,617 669 1,028	2,160 319 1,152 35 39 104	3,168 350 1,437 20 58 68	1,742 264 885 11 44 24 73	546 51 255 3 14 3	20 105 0	35 59 0 0	3.44 4.51 1.7 4.26 2.91 4.59	11.4 9.4 12 17.05 5.5 5.92	2.6 5.52 3.47 2.5 4.16 5.59
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX	40,126 7,371 19,510 738 1,185 1,549 2,282	37,353 7,001 18,206 724 1,125 1,519 2,187	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84%	2,773 370 1,304 14 60 30	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16%	32,025 6,332 15,617 669 1,028 1,347 1,930	2,160 319 1,152 35 39 104	3,168 350 1,437 20 58 68 132	1,742 264 885 11 44 24 73	546 51 255 3 14 3 11	20 105 0	35 59 0 0 2 7	3.44 4.51 1.7 4.26 2.91 4.59	11.4 9.4 12 17.05 5.5 5.92 4.43	2.6 5.52 3.47 2.5 4.16 5.59
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX	40,126 7,371 19,510 738 1,185 1,549 2,282	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40%	2,773 370 1,304 14 60 30 95 66	6.91% 5.02% 6.68% 1.90% 5.06% 4.16% 4.46% 2.60%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228	2,160 319 1,152 35 39 104 125	3,168 350 1,437 20 58 68 132 95	1,742 264 885 11 44 24 73 42 7	546 51 255 3 14 3 11 12	20 105 0 2 1 4 7	35 59 0 0 2 7 5	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79	11.4 9.4 12 17.05 5.5 5.92 4.43	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40%	2,773 370 1,304 14 60 30 95 66	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251	2,160 319 1,152 35 39 104 125 91	3,168 350 1,437 20 58 68 132 95	1,742 264 885 11 44 24 73 42 7	546 51 255 3 14 3 11 12 0	20 105 0 2 1 4 7	35 59 0 0 2 7 5 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14	11.4 9.4 12 17.05 5.5 5.92 4.43	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40%	2,773 370 1,304 14 60 30 95 66 7	6.91% 5.02% 6.68% 1.90% 5.06% 4.16% 4.46% 2.60% 4.07%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251	2,160 319 1,152 35 39 104 125 91 2	3,168 350 1,437 20 58 68 132 95 9	1,742 264 885 11 44 24 73 42 7 523 383	546 51 255 3 14 3 11 12 0 119 103	20 105 0 2 1 4 7 0	35 59 0 0 2 7 5 0 48	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek)	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40% 95.93% 95.33%	2,773 370 1,304 14 60 30 95 66 7 729	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303	2,160 319 1,152 35 39 104 125 91 2 834 577	3,168 350 1,437 20 58 68 132 95 9 826 613	1,742 264 885 111 44 24 73 42 7 523 383 123	546 51 255 3 14 3 11 12 0 119 103	20 105 0 2 1 4 7 0 39	35 59 0 0 2 7 5 0 48	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.83 7.03	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40% 95.93% 95.33%	2,773 370 1,304 14 60 30 95 66 7 729 563 139	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304	2,160 319 1,152 35 39 104 125 91 2 834 577	3,168 350 1,437 20 58 68 132 95 9 826 613 178	1,742 264 885 11 44 24 73 42 7 523 383 123 8	546 51 255 3 14 3 11 12 0 119 103 9	20 105 0 2 1 4 7 0 39	35 59 0 0 2 7 5 0 48 41	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.93% 97.43% 99.08%	2,773 370 1,304 14 60 30 95 66 7 729 563 139	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 0.92% 23.17%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24	3,168 350 1,437 20 58 68 132 95 9 826 613 178	1,742 264 885 111 444 24 73 42 7 523 383 123 8	546 51 255 3 14 3 11 12 0 119 103 9	20 105 0 2 1 4 7 0 39	35 59 0 0 2 7 5 0 48 41 4	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.93% 97.13% 99.08% 76.83%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92% 23.17% 0.00%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24	3,168 350 1,437 20 58 68 132 95 826 613 178 28	1,742 264 885 11 44 24 73 42 7 523 383 123 8	546 51 255 3 14 3 11 12 0 119 103 9 0 7	20 105 0 2 1 4 7 0 39 36 3 0 0	35 59 0 0 2 7 5 0 48 41 4 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.93% 97.13% 99.08% 76.83%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.67% 2.87% 0.92% 23.17% 0.00%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0	1,742 264 885 11 44 24 73 42 7 523 383 123 8 9 0	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38	20 105 0 2 1 4 7 0 39 36 3 0 0	35 59 0 0 2 7 5 0 48 41 4 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92% 23.17% 0.00% 2.72% 3.19%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416	1,742 264 885 111 44 24 73 42 7 523 383 123 8 9 0	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38	20 105 0 2 1 4 7 0 39 36 3 0 0	35 59 0 0 2 7 5 0 48 41 4 0 3	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 95.54% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 97.28% 96.81%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92% 23.17% 0.00% 2.72% 3.19%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83	1,742 264 885 11 44 24 73 42 7 523 8 9 0 161 87	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38	20 105 0 2 1 4 7 0 39 36 3 0 0	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.33% 97.13% 99.08% 76.83% 100.00% 97.28% 96.81%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92% 23.17% 0.00% 2.72% 3.19% 2.45% 0.45% 0.00%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83	1,742 264 885 11 44 24 73 42 7 523 383 123 8 9 0 161 87	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6	20 105 0 2 1 4 7 0 39 36 3 0 0	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.84% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 97.28% 97.55% 100.00% 96.83%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 35	6.91% 5.02% 6.68% 1.90% 5.06% 4.194% 4.46% 2.60% 4.67% 2.87% 0.92% 23.17% 0.00% 2.72% 3.19% 2.45% 0.45% 0.00% 3.17%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83	1,742 264 885 11 44 24 73 42 7 523 383 123 8 9 0 161 87	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0	20 105 0 2 1 4 7 0 39 36 3 0 0	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BY) Lubbock, TX (4V17) (504GA) Childress, TX (4V17) (504GA) Childress, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223 45 1,768 1,072	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45 1,712 1,059	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 95.54% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 97.28% 99.55% 100.00% 96.81% 99.55% 100.00% 96.83%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 35 1 0 56 13	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92% 23.17% 0.00% 3.19% 2.45% 0.45% 0.00% 3.17% 1.21%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209 42 1,532 942	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87 11 3 76 59	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83 2 0 104	1,742 264 885 11 44 24 73 42 75 523 833 81 123 8 9 0 161 87 13 0 0 49	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0 1 1	20 105 0 2 1 4 7 0 39 36 3 3 0 0 0 0 16 7 7	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14 0 9 0 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53 7.32 2.65	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0 3.91 4.58
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504GA) Childress, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GB) Hobbs, NM (4V17) (519GB) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223 45 1,768 1,072 21,882	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45 1,712 1,059 21,198	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 97.28% 96.81% 100.00% 96.83% 98.79%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 35 1 0 56 13	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 0.92% 2.3.17% 0.00% 2.72% 3.19% 2.45% 0.00% 3.17% 1.21% 3.13%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209 42 1,532 942	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87 11 3 76 59 1,226	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 00 416 169 83 2 00 104 588 1,119	1,742 264 885 11 44 24 73 42 7 523 88 9 0 161 87 13 0 0 49 12 521	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0 1 1 1	20 105 0 2 1 4 7 0 39 36 3 3 0 0 0 0 16 7 7	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14 0 9 0 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53 7.32 2.65	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86 2.25 3.83 3.84	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0 3.91 4.58 4.76
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504GA) Childress, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223 45 1,768 1,072 21,882 17,550	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45 1,712 1,059 21,198 17,005	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 95.54% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 96.81% 99.55% 100.00% 96.81% 99.55% 100.00% 96.83% 98.79% 96.87%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 35 1 0 56 13 684	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.92% 2.3.17% 0.00% 3.19% 2.45% 0.45% 0.45% 0.00% 3.17% 1.21% 3.13% 3.11%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209 42 1,532 942 18,853 15,247	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87 11 3 76 59 1,226	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83 2 0 104 58 1,119	1,742 264 885 11 44 24 73 42 75 383 383 123 8 9 0 161 87 13 0 0 49 12 521 402	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0 1 1 1 90 73	20 105 0 2 1 4 7 0 39 36 3 3 0 0 0 0 16 7 7	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14 0 9 0 0 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53 7.32 2.65 4.11 4.3	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86 2.25 3.83 3.84 3.77	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0 3.91 4.58 4.76 4.34
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GB) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (519HF) San Angelo, TX (4V17) (756) El Paso, TX HCS (4V17) (756GA) Las Cruces, NM	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223 45 1,768 1,072 21,882 17,550 1,972	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45 1,712 1,059 21,198 17,005 1,945	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 97.28% 96.81% 97.55% 100.00% 96.83% 96.87% 96.87% 96.89% 98.63%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 355 1 0 56 13 684 545	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.87% 0.92% 23.17% 0.00% 2.72% 3.19% 2.45% 0.45% 0.00% 3.17% 1.21% 3.13% 3.11% 1.37%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209 42 1,532 942 18,853 15,247 1,726	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87 11 3 76 59 1,226 908	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 00 416 169 83 2 00 104 58 1,119	1,742 264 885 11 44 24 73 42 7 523 383 123 8 9 0 161 87 13 0 0 49 12 521 402	546 51 255 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0 1 1 1 9 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	20 105 0 2 1 4 7 0 39 36 3 3 0 0 0 0 16 7 7 1 1 0 4 9 1 1 0 1 1 0 1 0 1 1 0 1 0 1 0 1 0 1 0	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14 0 9 0 0 5 0 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53 7.32 2.65 4.11 4.3 2.95	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86 2.25 3.83 3.84 3.77 1.3	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0 3.91 4.58 4.76 4.34 3.02
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BY) Lubbock, TX (4V17) (504GA) Childress, TX (4V17) (504GA) Childress, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX HCS (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (759GE) Paso, TX HCS (4V17) (756) El Paso, TX HCS (4V17) (756GB) El Paso, TX (4V17) (756GB) El Paso Eastside, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223 45 1,768 1,072 21,882 17,550 1,972 1,883	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45 1,712 1,059 21,198 17,005 1,945 1,793	93.09% 94.98% 93.32% 98.10% 94.94% 95.84% 95.54% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 96.81% 97.55% 100.00% 96.83% 98.79% 96.87% 96.87% 96.89% 98.63%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 35 1 0 56 13 684 545 27	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 0.92% 23.17% 0.00% 2.72% 3.19% 2.45% 0.045% 0.00% 3.17% 1.21% 3.13% 3.11% 1.37% 4.78%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209 42 1,532 942 18,853 15,247 1,726 1,526	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87 11 3 76 59 1,226 908 124 119	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83 2 0 104 58 1,119 850 95	1,742 264 885 11 44 24 73 42 7 523 8 383 123 8 9 0 161 87 13 0 0 49 12 521 402 6 73	546 51 255 3 14 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0 1 1 1 90 73 1	20 105 0 2 1 4 7 0 39 36 3 3 0 0 0 0 16 7 7 1 0 1 0 1 0 0 1 1 0 0 1 1 0 0 1 0 1	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14 0 9 0 0 5 0 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53 7.32 2.65 4.11 4.3 2.95 4.61	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86 2.25 3.83 3.84 3.77 1.3 5.54	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0 3.91 4.58 4.76 4.34 3.02 8.81
(4V17) (674) Temple, TX (Olin E. Teague Center) (4V17) (674A4) Waco, TX (Doris Miller) (4V17) (674BY) Austin, TX (4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX (4V17) (674GC) Bryan, TX (4V17) (674GD) Cedar Park, TX (4V17) (674GF) Temple-General Bruce Drive, TX (4V17) (674HB) LaGrange, TX (4V17) (504) Amarillo, TX HCS (4V17) (504) Amarillo, TX (Thomas E. Creek) (4V17) (504BY) Lubbock, TX (4V17) (504BY) Lubbock, TX (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (509HB) Dalhart, TX (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX (4V17) (519HC) Abilene, TX (4V17) (759EI Paso, TX HCS (4V17) (756) EI Paso, TX HCS (4V17) (756 EI Paso, TX (4V17) (756 EI Paso, TX (4V17) (756 EI Paso, TX	40,126 7,371 19,510 738 1,185 1,549 2,282 1,480 269 17,891 12,056 4,851 867 82 35 8,426 3,892 1,426 223 45 1,768 1,072 21,882 17,550 1,972	37,353 7,001 18,206 724 1,125 1,519 2,187 1,414 262 17,162 11,493 4,712 859 63 35 8,197 3,768 1,391 222 45 1,712 1,059 21,198 17,005 1,945 1,793	93.09% 94.98% 93.32% 98.10% 94.94% 98.06% 95.84% 97.40% 95.93% 97.13% 99.08% 76.83% 100.00% 97.28% 96.81% 97.55% 100.00% 96.83% 96.87% 96.87% 96.89% 98.63%	2,773 370 1,304 14 60 30 95 66 7 729 563 139 8 19 0 229 124 355 1 0 56 13 684 545	6.91% 5.02% 6.68% 1.90% 5.06% 1.94% 4.16% 4.46% 2.60% 4.07% 4.67% 2.87% 0.00% 2.72% 3.19% 2.45% 0.45% 0.00% 3.17% 1.21% 3.13% 3.13% 4.78%	32,025 6,332 15,617 669 1,028 1,347 1,930 1,228 251 15,502 10,303 4,304 807 54 34 7,369 3,423 1,221 209 42 1,532 942 18,853 15,247 1,726	2,160 319 1,152 35 39 104 125 91 2 834 577 230 24 2 1 412 176 87 11 3 76 59 1,226 908	3,168 350 1,437 20 58 68 132 95 826 613 178 28 7 0 416 169 83 2 0 104 58 1,119 850 95	1,742 264 885 11 44 24 73 42 7 523 8 383 123 8 9 0 161 87 13 0 0 49 12 521 402 6 73	546 51 255 3 14 3 14 3 11 12 0 119 103 9 0 7 0 38 30 6 0 0 1 1 1 90 73 1	20 105 0 2 1 4 7 0 39 36 3 3 0 0 0 0 16 7 7 1 1 0 4 9 1 1 0 1 1 0 1 0 1 1 0 1 0 1 0 1 0 1 0	35 59 0 0 2 7 5 0 48 41 4 0 3 0 14 0 9 0 0 5 0 0	3.44 4.51 1.7 4.26 2.91 4.59 11.58 2.79 3.14 3.64 2.36 0.88 23.36 1 4.26 3.22 4.15 1.65 1.53 7.32 2.65 4.11 4.3 2.95 4.61	11.4 9.4 12 17.05 5.5 5.92 4.43 7.63 7.8 7.03 0.17 0 5.58 5.73 8.86 2.25 3.83 3.84 3.77 1.3	2.6 5.52 3.47 2.5 4.16 5.59 4.25 0.59 2.85 4.45 0.67 2.5 5 0 3.37 1.81 3.94 4.76 0 3.91 4.58 4.76 4.34 3.02 8.81

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: July 2019	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (756QB) El Paso Central, TX	226	204	90.27%	22	9.73%	175	11	18	20	2	0	0		8.19	
(4V17) (740) Texas Valley Coastal Bend HCS	22,178						796			207	82				1.4
(4V17) (740) Harlingen, TX	4,244			264		3,469	221	290		56	25			12.39	1.6
(4V17) (740GA) Harlingen-Treasure Hills, TX	4,064			78		3,745	117			20	12		2.55		0.43
(4V17) (740GB) McAllen, TX	5,974			75		5,636	155			21	13		2.08	5.11	0.96
(4V17) (740GC) Corpus Christi, TX	2,966			105		2,698	85			25	11			0.24	0.26
(4V17) (740GD) Laredo, TX	1,690			58		1,550	33			11	5		3.9		1.63
(4V17) (740GH) South Enterprize, TX	3,215		91.85%	262		2,469	185		164	74	16	-	1.27		2.55
(4V17) (740GI) Old Brownsville, TX	25		100.00%	0		25	0	0	0	0	0			12.10	0
(4V19) (623) Muskogee, OK HCS	28,572			1,496			1,644	1,875		296	65	_		8.58	8.38
(4V19) (623) Muskogee, OK (Jack C. Montgomery)			94.38%	749		11,061	669			142	26			8.77	7.19
(4V19) (623BY) Tulsa, OK (Ernest Childers)	8,698		94.71%	460		6,886	672			96	8	4	5		3.93
(4V19) (623GA) McAlester, OK	823	-7	-	45		726	30			20	5	1	1.83		13.61
(4V19) (623GB) Vinita, OK	920			13		881	17		11	1	1	0		1.32	2.93
(4V19) (623GC) McCurtain County, OK	420			2		409	6	3	2	0	0	-		17	1.51
(4V19) (623QA) Muskogee-Shawnee Road, OK	753			49		598	45		24	19	6	0		- ''	8.79
(4V19) (623QB) Tulsa Eleventh Street, OK	2,989		94.18%	174		2,453	142		124	17	19	-		13.47	9.34
(4V19) (623QC) Yale Avenue, OK	645			4	0.62%	543	63			1	0			2.98	0.01
(4V19) (635) Oklahoma City, OK HCS	46,454			1,837			1,973			336	135				3.68
(4V19) (635) Oklahoma City, OK	34,772			1,699		29,897	1,491	1,685		322	132			7.57	3.95
(4V19) (635GA) Lawton, OK	4,103			65		3,657	197	184	51	10	0		2.45		1.26
(4V19) (635GB) Wichita Falls, TX	1,035			10		958	41	26	8	0	2	·	0.78	7.42	3.59
(4V19) (635GC) Blackwell, OK	165		100.00%	0		158	3	20	0		0			1.72	5.16
(4V19) (635GD) Ada, OK	434			3	0.69%	413	11	7	3	0	0	0	0.22	1.67	5.07
(4V19) (635GE) Stillwater, OK	570			1	0.18%	543	16	,		0	0				2.19
(4V19) (635GF) Altus, OK	264	260		4		229	13			0	0	0	1.5		8.05
(4V19) (635GG) Enid, OK	255		100.00%			246	13	5	0	0	0	-			3.67
(4V19) (635HB) Ardmore, OK	452		98.45%	7	1.55%	366	18	-	7	0	0				1.37
(4V19) (635QA) North May, OK	1,150			23		1,003	70		21	1	0		4.13		3.38
(4V19) (635QB) South Oklahoma City, OK	3,254		99.23%	25		3,065	109		21	3	1	0			4.88
(4V19) (436) Montana HCS	20,878						1,169			572	247				3.66
(4V19) (436) Fort Harrison, MT	7,187		89.31%			5,492	412			236	74				4.98
(4V19) (436A4) Miles City, MT	316			28		185	84			4	1	0		10.64	0.33
(4V19) (436GA) Anaconda, MT	553			19		504	17			2	2		3.3		3
(4V19) (436GB) Great Falls, MT	1,815			168		1,469	70			57	8	7	7.94	8.05	3.55
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,187		89.21%			1,735	96			48	59	·		11.41	1.85
(4V19) (436GD) Bozeman, MT	1,045			61		900	42			12	39	2	7.77		1.38
(4V19) (436GF) Kalispell, MT	1,748		94.10%	96		1,449	112		43	20	21	7		10.63	3.96
(4V19) (436GH) Billings-Majestic, MT (Benjamin Charles Steele)	3,267		91.80%	268		2,590	206			49	36			9.83	6.04
(4V19) (436GI) Glasgow, MT	119	115	96.64%	4	3.36%	95	6	14	4	0	0	0	6.2	3	0
(4V19) (436GK) Glendive, MT	52				23.08%	39	0	1	4	5	2	1	21.48		0.5
(4V19) (436GL) Cut Bank, MT	154		85.71%		14.29%	128	2	2	2	14	2	4	14.52		3.75
(4V19) (436GM) Lewistown, MT	206			8		152	25		2	1	4	1	4.2		2.8
(4V19) (436GN) Billings-Spring Creek, MT (Dr. Joseph Medicine Crow)	1,357	1,114	82.09%	243	17.91%	983	50	81	105	104	24	10	16.32	8.78	
(4V19) (436HC) Havre, MT (Merril Lundman)	168	154	91.67%	14	8.33%	139	4	11	2	6	4	2	12.58	16.75	3.37
(4V19) (436MA) IDES Malmstrom AFB	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	336	317	94.35%	19	5.65%	273	21	23	7	5	3	4	8.79	5.58	1.5
(4V19) (436QB) Plentywood, MT	6	6	100.00%	0	0.00%	5	0	1	0	0	0	0	0	0	7.5
(4V19) (436QC) Helena, MT	358	323	90.22%	35	9.78%	258	22	43	21	9	3	2			
(4V19) (442) Cheyenne, WY HCS	14,832	13,876	93.55%	956	6.45%	11,759	934	1,183	700	189	44	23	5.42	7.84	5.83
(4V19) (442) Cheyenne, WY	8,451	7,861	93.02%	590	6.98%	6,754	440	667	398	146	30	16	7.04	7.55	4.78
(4V19) (442GB) Sidney, NE	235	225	95.74%	10	4.26%	186	14	25	10	0	0	0	4.95	7.55	0.69

Completed Appointment Wait Times National,	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time
Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over									in Days 14	
Period Ending: July 2019			Days or Less 3		30 Days 5										
(4V19) (442GC) Fort Collins, CO	1,970	1,887	95.79%	83	4.21%	1,541	169	177	80	2	1	0	5.44	7.31	4.47
(4V19) (442GD) Loveland, CO	3,527	3,267	92.63%	260	7.37%	2,706	278	283	200	41	12	7	5.57	8.78	10.05
(4V19) (442HK) Wheatland 1, WY - Mobile	54	53	98.15%	1	1.85%	50	2	1	0	0	1	0	2.98		4.67
(4V19) (442QA) Rawlins, WY	247	247	100.00%	0	0.00%	234	8	5	0	0	0	0	0.02	1.7	3.07
(4V19) (442QB) Torrington, WY - Mobile	106	104	98.11%	2	1.89%	95	5	4	2	0	0	0	2.01		3.25
(4V19) (442QD) Laramie, WY - Mobile	117	112	95.73%	5	4.27%	95	6	11	5	0	0	0	1.01		4
(4V19) (442QE) Sterling, CO	125		96.00%	5	4.00%	98	12			0	0	Ŭ	4.00		11.45
(4V19) (554) Aurora, CO HCS	55,577	50,196	90.32%	5,381	9.68%	42,016	3,623	4,557	3,091	1,405	458	427	6.79	12.17	7.17
(4V19) (554) Aurora, CO (Rocky Mountain	28,050		88.93%		11.07%	20,864	1,812			837	256	262		11.71	6.71
(4V19) (554A5) Denver, CO	614					480	42			0	0	2	-		0
(4V19) (554GB) Aurora-East Mississippi Avenue, CO	1,525	1,450	95.08%	75	4.92%	1,202	116	132	69	4	1	1	4.79	16.48	11.78
(4V19) (554GC) Golden, CO	5,184	4,820	92.98%	364	7.02%	4,053	361	406	248	102	9	5	5.3	10.9	7.79
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,578					3,445	303			81	31			11.76	
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	12,549	11,318	90.19%	1,231	9.81%	9,540	749	1,029	582	361	158	130	6.99	14.6	8.18
(4V19) (554GF) Alamosa, CO	461	453	98.26%	8	1.74%	386	38	29	7	0	1	0	3.56	5.43	3.5
(4V19) (554GG) La Junta, CO	378	372	98.41%	6	1.59%	340	19	13	6	0	0	0	1.39	8.4	2.1
(4V19) (554GH) Lamar, CO	183	169	92.35%	14	7.65%	144	11	14	12	1	0	1	8.54	0.25	4.32
(4V19) (554GI) Burlington, CO	132	129	97.73%	3	2.27%	123	5	1	2	0	0	1	1.52	78.33	2.5
(4V19) (554GJ) Denver-East 9th Avenue, CO	368	368	100.00%	0	0.00%	356	12	0	0	0	0	0	0.72		0
(4V19) (554MA) IDES Fort Carson	181	180	99.45%	1	0.55%	132	13	35	1	0	0	0		6.37	4.2
(4V19) (554QA) York Street, CO	15	15	100.00%	0	0.00%	14	0	1	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,223	1,118	91.41%	105	8.59%	827	129	162	83	19	2	1		15.8	
(4V19) (554QC) Salida, CO	136	131	96.32%	5	3.68%	110	13	8	5	0	0	0	2.75	12.04	0.75
(4V19) (575) Grand Junction, CO HCS	10,810	10,392	96.13%	418	3.87%	8,877	779	736	330	59	15	14	4.28	7.55	2.21
(4V19) (575) Grand Junction, CO	9,536	9,167	96.13%	369	3.87%	7,841	682	644	295	51	11	12	4.52	7.48	2.06
(4V19) (575GA) Montrose, CO	721	698	96.81%	23	3.19%	563	72	63	15	5	3	0	4.25	6.89	5.52
(4V19) (575GB) Craig, CO (Major William Edward Adams)	199	185	92.96%	14	7.04%	168	7	10	9	3	1	1	3.51	15.68	8.33
(4V19) (575QA) Glenwood Springs, CO	263	252	95.82%	11	4.18%	230	10	12	10	0	0	1	2.58	9.89	1.64
(4V19) (575QB) Moab, UT	91	90	98.90%	1	1.10%	75	8	7	1	0	0	0	2.47	4.77	3.23
(4V19) (660) Salt Lake City, UT HCS	33,380	30,860	92.45%	2,520	7.55%	25,802	2,338	2,720	1,744	477	163	136	6.55	10.32	3.92
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	24,337	22,218	91.29%	2,119	8.71%	18,112	1,801	2,305	1,474	386	149	110	7.47	10.62	2.74
(4V19) (660GA) Pocatello, ID	1,621	1,580	97.47%	41	2.53%	1,382	101	97	35	5	0	1	3.76	5.84	5.26
(4V19) (660GB) Ogden, UT	1,659	1,607	96.87%	52	3.13%	1,424	100	83	33	16	1	2	7.01	5.72	4.78
(4V19) (660GD) Roosevelt, UT	156	149	95.51%	7	4.49%	138	8	3	4	2	0	1	5.88	7.6	6
(4V19) (660GE) Orem, UT	1,184	1,134	95.78%	50	4.22%	1,072	33	29	45	5	0	0	2.76	14.95	2.55
(4V19) (660GG) St. George, UT	1,709	1,614	94.44%	95	5.56%	1,432	111	71	55	34	3	3	5.04	8.83	12.85
(4V19) (660GJ) Western Salt Lake, UT	1,271					1,086	100			5	4	4	3.06	5.12	
(4V19) (660GK) Elko, NV	110	62	56.36%	48	43.64%	47	3	12	38	10	0	0	35.13	11.38	3.56
(4V19) (660MA) IDES Hill AFB	26		100.00%	0	0.0070	26	0	0		0	0	0		0	
(4V19) (660QA) Idaho Falls, ID	767		97.00%	23		697	25			2	1	12		8.07	13.81
(4V19) (660QB) Price, UT	151		82.12%	27		103	8		24	2	1	0	14.43	6.67	2.42
(4V19) (660QC) Weber County, UT	389		92.80%			283	48			10	4	3			9.68
(4V19) (666) Sheridan, WY HCS	6,120					5,322								5.11	
(4V19) (666) Sheridan, WY	3,545		97.77%			3,113					6	_		5.38	
(4V19) (666GB) Casper, WY	895					777	50			6	0	0	0.00	4.8	
(4V19) (666GC) Riverton, WY	451					394	10			1	0	27		1.18	
(4V19) (666GD) Cody, WY	292		96.58%			252	10			2	0	0	0	4.2	1.25
(4V19) (666GE) Gillette, WY	313					254	20			1	0	3	6.3	21.67	5.91
(4V19) (666GF) Rock Springs, WY	360		94.44%	20		288	21			7	1	1	28.99	4.76	
(4V19) (666QA) Afton, WY	132		100.00%	0		123	7			0	0	0	1.54		1.75
(4V19) (666QB) Evanston, WY	66	65	98.48%	1	1.52%	57	5	3	0	0	1	0	6.12	0	1.57

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			Less 3												
(4V19) (666QC) Worland, WY	66	65	98.48%	1	1.52%	64	0	1	1	0	0	0	0.74	3	1.56
(5V20) (463) Anchorage, AK HCS	10,446	10,177	97.42%	269	2.58%	9,175	511	491	216	29	14	10	3.36	4.12	6.33
(5V20) (463) Anchorage, AK	6,444	6,276	97.39%	168	2.61%	5,650	342	284	136	18	6	8	3.49	3.87	6.04
(5V20) (463BU) Anchorage, AK - VADOM	722	721	99.86%	1	0.14%	721	0	0	0	1	0	0			4
(5V20) (463GA) Fairbanks, AK	913	879	96.28%	34	3.72%	715	57	107	28	3	2	1	4.65	5.58	8.28
(5V20) (463GB) Kenai, AK	709	682	96.19%	27	3.81%	633	25	24	23	1	2	1	3.22	4	5.68
(5V20) (463GC) Mat-Su, AK	1,162	1,128	97.07%	34		997	72	59	24	6	4	0	3.22		6.31
(5V20) (463GD) Homer, AK	169					149	5	10	-	0	0	0	1.97		9.5
(5V20) (463GE) Juneau, AK	327		100.00%		0.0070	310	10		0	0	0	0	1.28		2.76
(5V20) (531) Boise, ID HCS	22,792					18,944	1,143			185					
(5V20) (531) Boise, ID (5V20) (531GE) Twin Falls, ID	19,463 1,113					16,072 976	962	1,369		161	0	58	5.38	2.75	4.08
(5V20) (531GG) Twiff Falls, ID	1,113					1,292	100	95		13	9	3	6.33		2.95
(5V20) (531GH) Burns, OR	106				6.60%	89	5	5	4	3	-	0	6.24		0
(5V20) (531GI) Mountain Home, ID	372		99.73%		0.27%	361	6	4	1	0	0	0	0.75		0.52
(5V20) (531GJ) Salmon, ID	163				0.61%	154	5	3	1	0	0	0	1.87	5.71	0
(5V20) (648) Portland, OR HCS	53,919				8.01%		3,458	4,587	3,009	846	280	186			2.5
(5V20) (648) Portland, OR	26,623	24,241	91.05%	2,382	8.95%	20,216	1,556	2,469	1,575	494	201	112	6.62	12.58	1.6
(5V20) (648A4) Vancouver, WA	9,563	8,775	91.76%	788	8.24%	7,251	700	824	571	172	29	16	7.52	14	3.48
(5V20) (648BU) Vancouver, WA - VADOM	132	132	100.00%	0	0.00%	132	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	3,376	3,091	91.56%	285	8.44%	2,443	291	357	207	40	9	29	6.16	20.62	2.31
(5V20) (648GB) Salem, OR	4,061	3,637	89.56%	424	10.44%	3,109	249	279	293	89	27	15	4.2	15.09	5.35
(5V20) (648GD) North Coast, OR	512	493	96.29%	19	3.71%	415	49	29	9	6	0	4	8.86	7	4.66
(5V20) (648GE) Fairview, OR	2,582	2,516	97.44%	66	2.56%	2,281	138	97	45	21	0	0	5.11	11.63	0.65
(5V20) (648GF) Hillsboro, OR	3,984	3,746	94.03%	238	5.97%	3,118	266	362	213	8	9	8	9.87	8.34	1.57
(5V20) (648GG) West Linn, OR	2,031		97.78%			1,730	155	101		9	4	0	4.62		2.25
(5V20) (648GH) Newport, OR	326		95.71%			288	9	15		3		2	8.67		2.47
(5V20) (648GI) Portland-1st Avenue, OR	195		90.77%			150	10			1	0	0	8.44		
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)			92.13%			420	35			3	1	0	6.97		3.06
(5V20) (653) Roseburg, OR HCS	20,912	-					1,298			119			4.72		
(5V20) (653) Roseburg, OR (5V20) (653BV) Roseburg, OR - VADOM	9,135		95.23% 100.00%			7,465 194	585	649	348	56	29	3	7.19	6.93	3.44
(5V20) (653BY) Roseburg, OK - VADOM (5V20) (653BY) Eugene, OR	8,959						608	650		46	35	6	2.58	8.47	1.88
(5V20) (653GA) North Bend, OR	998						35			6	1	0	10.52		2.82
(5V20) (653GB) Brookings, OR	700				_	577	42			7	2	0	6.57	2.7	2.49
(5V20) (653QA) Downtown Eugene, OR	926						28			4	1	0			2.33
(5V20) (663) Puget Sound, WA HCS	63,339						4,041			879	257	176	7.4	10.79	
(5V20) (663) Seattle, WA	29,608	27,157	91.72%	2,451	8.28%	23,196	1,756	2,205	1,714	474	160	103	7.56	11.19	4.42
(5V20) (663A4) American Lake, WA	24,837	23,218	93.48%	1,619	6.52%	20,101	1,576	1,541	1,121	364	84	50	5.71	10.61	2.05
(5V20) (663GA) Bellevue, WA	1,879	1,600	85.15%	279	14.85%	1,269	103	228	265	10	3	1	11.47	11.05	2.47
(5V20) (663GB) Bremerton, WA	1,335	1,298	97.23%	37	2.77%	1,121	106	71	22	8	2	5	14.58	6.67	1.62
(5V20) (663GC) Mount Vernon, WA	3,278	3,206	97.80%	72	2.20%	2,580	369	257	42	11	6	13	5.98	7.33	1.04
(5V20) (663GD) South Sound, WA	1,331	1,293	97.15%	38	2.85%	1,170	46	77	31	6	0	1	4.14	8.91	2.94
(5V20) (663GE) North Olympic Peninsula, WA	885					683	85		17	4	2	3	6.89		1.16
(5V20) (663HK) Puget Sound, WA - Mobile	186					178	0		4	2	0	0	1.8		
(5V20) (668) Spokane, WA HCS	21,882					17,625	1,283			188					
(5V20) (668) Spokane, WA (Mann-Grandstaff)	17,645		93.57%			14,147	1,029	1,335		160	24	8	_		1.84
(5V20) (668GA) Wenatchee, WA	1,174					932	78			14	7	0	5.86		1.06
(5V20) (668GB) Coeur d Alene, ID (5V20) (668HK) Spokane, WA - Mobile	2,508					2,056	154	217		14	·	4	4.76 15.92		1.12
(5V20) (668QB) Libby, MT	148		93.75%		_	138	2		3	0	0	0	15.92		1.43
(5V20) (668QD) Sandpoint, ID	332		98.49%			302	14			0	1	0	1.81		1.43
(5V20) (668QE) Spokane-2nd Avenue, WA	27		100.00%			27	0			0	0	0			120
(, (1		1 2.5570	27									

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Measured from Preferred Date For the Reporting Period Ending: July 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
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(5V20) (687) Walla Walla, WA HCS	8,144	7,675	94.24%	469	5.76%	6,736	520	419	270	93	47	59	5.41	16.04	2.74
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,329			347	8.02%	3,493	276	213	182	70	37		4.51	16.47	2.93
(5V20) (687GA) Richland, WA	1,328	1,307	98.42%	21	1.58%	1,149	86	72	19	2	0	0	4.45	6.3	2.47
(5V20) (687GB) Lewiston, ID	942		95.44%	43	4.56%	724	98	77	33	8	1	1	7.37		4.8
(5V20) (687GC) La Grande, OR	311	301	96.78%	10	3.22%	279	12	10	6	4	0	0	3.84	0	0.16
(5V20) (687HA) Yakima, WA	1,147	1,100	95.90%	47	4.10%	1,007	46	47	29	9	9	0	6.81	7.18	0.42
(5V20) (687QB) Morrow County, OR	46	46	100.00%	0	0.00%	46	0	0	0	0	0	0	0.42		
(5V20) (687QC) Wallowa County, OR	41	40	97.56%	1	2.44%	38	2	0	1	0	0	0	2.04		6.83
(5V20) (692) White City, OR HCS	10,014	9,529	95.16%	485	4.84%	8,053	762	714	390	50	22	23	6.13	6.55	4.04
(5V20) (692) White City, OR	8,726	8,309	95.22%	417	4.78%	6,990	679	640	334	45	19	19	6.99	6.65	3.92
(5V20) (692GA) Klamath Falls, OR	701	661	94.29%	40	5.71%	586	39	36	35	0	2	3	5.09	1.53	1.81
(5V20) (692GB) Grants Pass, OR	587			28		477	44	38	21	5	1	1	5.16		11.02
(5V21) (358) Manila, PI HCS	1,827	<u> </u>				1,272	94		151	46	55		19.79		
(5V21) (358) Manila, PH	1,827		81.01%		18.99%	1,272	94		151	46	55		19.79		
(5V21) (459) Honolulu, HI HCS	19,417					15,065	1,072		1,214	353	138		9.94		
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	12,455				11.44%	9,489	682	859	921	263	100		14.87	14.84	0.95
(5V21) (459GA) Maui, HI	971	906		65		775	52	79	40	10	9	6	3.78	30.68	4.64
(5V21) (459GB) Hilo, HI	1,269			76		1,012	74	107	46	24	4	2	5.25	13.28	
(5V21) (459GC) Kailua-Kona, HI	846			59		715	30	42	36	17	4	2	6.81	15.57	3.95
(5V21) (459GD) Lihue, HI (5V21) (459GE) Guam, GU	729 1,000			42 54		578 808	55	68 83	26 35	12	6	4	8.12 4.7	11.92 18.28	
(5V21) (459GE) Guarri, GO (5V21) (459GF) American Samoa, AS	895			63		723	57	52	43	7	0	9	2.36		2.73
(Faleomavaega Eni Faauaa Hunkin)	695	832	92.90%	03	7.04%	723	57	52	43	,	4	9	2.30	22.00	2.13
(5V21) (459GG) Leeward Oahu, HI	1,112	1,022	91.91%	90	8.09%	833	77	112	67	14	5	4	8.93	38.45	9.38
(5V21) (459GH) Saipan, MP	78	78	100.00%	0	0.00%	73	2	3	0	0	0	0	0	0	3.06
(5V21) (459QB) Molokai, HI	62	62	100.00%	0	0.00%	59	2		0	0	0				3.8
(5V21) (570) Fresno, CA HCS	24,618	23,481	95.38%	1,137	4.62%	19,715	1,777	1,989	775	213	106	43	5.3	7.88	6.34
(5V21) (570) Fresno, CA	21,239		94.94%	1,074		16,685	1,625	1,855	734	200	100	40	7.18		
(5V21) (570GA) Merced, CA	1,164		97.94%			1,053	44	43	7	12	4	1	1.47		
(5V21) (570GB) Tulare, CA	1,653		99.09%	15		1,503	71	64	15	0	0	_	1.77	2.45	
(5V21) (570GC) Oakhurst, CA	562		95.73%	24		474	37	27	19	1	2		3.58		
(5V21) (612A4) N. California HCS	68,722					57,185	3,014		2,776	898	273		3.92		
(5V21) (612A4) Sacramento, CA	25,481		92.55%	1,899		21,033	985	1,564	1,240	449	156		5.2		
(5V21) (612B4) Redding, CA	5,022			279		4,230	220	293	206	62	8		2.12		
(5V21) (612BY) Oakland, CA	3,169			231		2,572	141	225	168	50 20	9 22		3.92 2.75		
(5V21) (612GD) Fairfield, CA (5V21) (612GE) Mare Island, CA	2,443 2,072			91		1,998	48	188 73	63	16	10		2.75		1.51
(5V21) (612GE) Martinez, CA	13,285			898		10,620	742	1,025	650	171	42		4.53		
(5V21) (612GF) Martinez, CA (5V21) (612GG) Chico, CA	2,056			61		1,861	83	51	40	171	42	6	2.49		
(5V21) (612GH) McClellan Park, CA	9,089		96.30%	336		7,882	335	536	233	77	15	_	3.39		2.41
(5V21) (612GI) Yuba City, CA	1,050		97.05%	31		966	29	24	21	5	2		4.37	19.4	
(5V21) (612GJ) Yreka, CA	390		93.85%	24		317	20	29	16	1	1	6	7.55		
(5V21) (612MA) IDES McClellan OPC	15		100.00%	0		15	0	0	0	0	0			0	
(5V21) (612QA) Cohasset, CA	951		97.79%	21		842	55	33	16	2	1	2		4.63	1.87
(5V21) (612QB) Twenty First Street, CA	1,840			4	0.22%	1,817	12	7	3	0	1	0			0.63
(5V21) (612QC) Cypress Avenue, CA	1,496	1,364	91.18%	132		815	177	372	72	31	5	24		14.57	
(5V21) (612QD) Howe Road, CA	363	362	99.72%	1	0.28%	361	1	0	0	0	0	1			
(5V21) (640) Palo Alto, CA HCS	42,298	38,490	91.00%	3,808	9.00%	31,688	3,055	3,747	2,470	771	283	284	12.07	11.29	7.86
(5V21) (640) Palo Alto, CA	17,521	16,123	92.02%	1,398	7.98%	13,404	1,201	1,518	979	265	85	69	8.82	9.44	3.97
(5V21) (640A0) Menlo Park, CA	1,765	1,674	94.84%	91	5.16%	1,461	84	129	69	11	6	5		8.94	6.29
(5V21) (640A4) Livermore, CA	6,341	5,579	87.98%	762	12.02%	4,531	442	606	431	159	83	89	8.96	16.76	9.6
(5V21) (640BY) San Jose, CA	4,368	3,969	90.87%	399	9.13%	3,284	316	369	250	80	27	42	13.8	11.18	9.04
(5V21) (640GA) Capitola, CA	137	118	86.13%	19	13.87%	67	7	44	14	1	1	3	20.85		47.67

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(5V21) (640GB) Sonora, CA	1,010	945	93.56%	65	6.44%	779	82	84	50	13	1	1	8.41	7.29	7.72
(5V21) (640GC) Fremont, CA	767	737	96.09%	30	3.91%	612	62	63	17	4	2	7	6.86	6.96	8.81
(5V21) (640HA) Stockton, CA	2,415	2,150	89.03%	265	10.97%	1,728	169	253	188	53	7	17	12.25	11.16	11.93
(5V21) (640HB) Modesto, CA	2,566	2,237		329		1,787	244				40	16			
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	5,333		91.56%	450		3,960	448				31	35			
(5V21) (640QA) Palo Alto 1, CA - Mobile	71	71	100.00%	0	0.00%	71	0	0	0	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(5V21) (654) Reno, NV HCS	26,288	24,689	93.92%	1,599	6.08%	21,494	1,403	1,792	1,129	270	118	82	8.12	8.27	5.54
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	19,025	17,856	93.86%	1,169	6.14%	15,605	977	1,274	837	188	90	54	8.73	8.21	5.62
(5V21) (654GA) Sierra Foothills, CA	1,053	986	93.64%	67	6.36%	813	74	99	46	10	9	2	9.94	6.71	3.28
(5V21) (654GB) Carson Valley, NV	1,044	978	93.68%	66	6.32%	840	77	61	51	6	3	6	7.09	8.8	9.98
(5V21) (654GC) Lahontan Valley, NV	689	664	96.37%	25	3.63%	579	40	45	23	1	0	1	5.74	2.88	3.83
(5V21) (654GD) Diamond View, CA	304	295	97.04%	9	2.96%	271	11	13	3	3	1	2	2.67	34.54	6.2
(5V21) (654GE) Reno East, NV	2,078	1,978	95.19%	100	4.81%	1,790	86	102	70	14	7	9	8.77	9.79	7.07
(5V21) (654QA) Kietzke, NV	1,077	973	90.34%	104	9.66%	759	86	128	67	35	2	0		8.75	
(5V21) (654QB) Capitol Hill, NV	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	123	119	96.75%	4	3.25%	104	6	9	2	2	0	0	3.65		12.9
(5V21) (654QD) Virginia Street, NV	884	829	93.78%	55	6.22%	722	46	61	30	11	6	8		8.05	
(5V21) (662) San Francisco, CA HCS	33,051	30,191	91.35%	2,860	8.65%	25,904	1,837	2,450	1,853	541	218	248	7.75	13.22	4.68
(5V21) (662) San Francisco, CA	22,625	20,707	91.52%	1,918	8.48%	18,036	1,010	1,661	1,260	338	153	167	6.22	13.2	2.25
(5V21) (662GA) Santa Rosa, CA	4,299	3,728	86.72%	571	13.28%	3,096	334	298	356	120	44	51	14.38	14.9	12.09
(5V21) (662GC) Eureka, CA	1,977	1,800	91.05%	177	8.95%	1,470	162	168	99	52	9	17	7.27	13	8.12
(5V21) (662GD) Ukiah, CA	1,259	1,181	93.80%	78	6.20%	966	101	114	. 56	13	3	6	6.88	10.02	7.09
(5V21) (662GE) San Bruno, CA	1,013	964	95.16%	49	4.84%	807	76	81	36	6	4	3	6.77	13.98	3.97
(5V21) (662GF) San Francisco Downtown, CA	860	859	99.88%	1	0.12%	746	70	43	1	0	0	0	1.81	6	4.18
(5V21) (662GG) Clearlake, CA	1,018	952	93.52%	66	6.48%	783	84	85	45	12	5	4	8.05	4.97	7.06
(5V21) (593) Las Vegas, NV HCS	50,784	46,038	90.65%	4,746	9.35%	39,234	3,028	3,776	3,056	1,017	365	308	5.01	14.28	3.79
(5V21) (593) Las Vegas, NV (North Las Vegas)	34,178	30,069	87.98%	4,109	12.02%	24,857	2,283	2,929	2,610	888	332	279	7.45	14.48	3.61
(5V21) (593GC) Pahrump, NV	968	958	98.97%	10	1.03%	897	36	25	7	3	0	0	1.46	7.39	1.12
(5V21) (593GD) Northwest Las Vegas, NV	3,990	3,848	96.44%	142	3.56%	3,417	199	232	109	24	4	5	4.92	5.98	2.83
(5V21) (593GE) Southeast Las Vegas, NV	3,549	3,406	95.97%	143	4.03%	3,043	173	190	88	31	13	11	4.63	9.09	5.35
(5V21) (593GF) Southwest Las Vegas, NV	4,337	4,105	94.65%	232	5.35%	3,625	218	262	160	49	13	10	6.2	3.07	5.06
(5V21) (593GG) Northeast Las Vegas, NV	3,145	3,049	96.95%	96	3.05%	2,837	98	114	. 75	19	1	1	3.98	2.81	2.95
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	423	410	96.93%	13	3.07%	374	14	22	6	3	2	2	3.42	6.51	4.73
(5V21) (593QC) West Cheyenne, NV	194		99.48%	1	0.52%	184	7	2		0	0				1.8
(5V22) (501) New Mexico HCS	35,207	32,288	91.71%	2,919		27,770	2,273	2,245	1,573	706	274	366	8.59	12.52	8.41
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	28,302		91.17%	2,500		22,350	1,662				234				
(5V22) (501G2) Las Vegas, NM	263		91.63%	22		217	13				3		-		1
(5V22) (501GA) Artesia, NM	544		95.96%	22		429	49			11	0	3	6.54		
(5V22) (501GB) Farmington, NM	871		93.23%	59		674	92				9	9	8.69		
(5V22) (501GC) Silver City, NM	436			21		343	44				1	1	5.52		
(5V22) (501GD) Gallup, NM	349			17		262	47				1	4	5.24		
(5V22) (501GE) Espanola, NM	287			27		198	26			9	1	1	9.93		
(5V22) (501GH) Truth or Consequences, NM	448			2		440	4	_		1	0	0	0.71	0	
(5V22) (501GI) Alamogordo, NM	465			27		376	38				4	2			22.85
(5V22) (501GJ) Durango, CO	409			7	1.7 1 70	377	14			0	2		2.7		
(5V22) (501GK) Santa Fe, NM	790			55		641	46				3				
(5V22) (501GM) Northwest Metro, NM	1,490			113		996	223			33	6	10			
(5V22) (501GN) Taos, NM	293		91.47%	25		255	3			11	5	3			
(5V22) (501HB) Raton, NM	255		91.37%	22		207	12			7	5	2	-		1 1 1
(5V22) (501MA) IDES Kirtland AFB	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0	0

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(5V22) (644) Phoenix, AZ HCS	62,137	58,002	93.35%	4,135	6.65%	49,733	3,465	4,804	2,953	829	207	146	4.06	9.59	4.56
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	36,798	33,643	91.43%	3,155	8.57%	28,361	2,047	3,235	2,214	651	183	107	6.17	9.71	3.43
(5V22) (644BY) Southeast, AZ	9,864	9,343	94.72%	521	5.28%	8,052	531	760	389	85	19	28	4.36	11.59	6.4
(5V22) (644GA) Northwest, AZ	5,473	5,347	97.70%	126	2.30%	4,810	275	262	92	34	0	0	2.57	5.74	3.29
(5V22) (644GB) Show Low, AZ	1,204	1,135	94.27%	69	5.73%	923	96	116	50	17	2	0	5.63	10.24	9.97
(5V22) (644GC) Southwest, AZ	1,696	1,615	95.22%	81	4.78%	1,424	96	95	59	15	2	5	3.95	2.35	9.31
(5V22) (644GD) Payson, AZ	402	392	97.51%	10	2.49%	364	13	15	8	2	0	0	1.88		7.41
(5V22) (644GE) Thunderbird, AZ	1,746	1,685	96.51%	61	3.49%	1,504	102	79	53	7	0	1	4.11	8.2	3.69
(5V22) (644GF) Globe, AZ	250	244	97.60%	6	2.40%	217	18	9	6	0	0	0	2.2	20.25	9.35
(5V22) (644GG) Northeast Phoenix, AZ	971	940	96.81%	31	3.19%	883	35	22	15	11	0	5	1.89	3.9	10.98
(5V22) (644GH) Phoenix Midtown, AZ	3,678	3,603	97.96%	75	2.04%	3,140	252	211	67	7	1	0	4.07	6.18	2.4
(5V22) (644QA) Phoenix-East Thomas Road, AZ	55	55	100.00%	0	0.00%	55	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	14,978	14,233	95.03%	745	4.97%	12,469	902	862	480	132	50	83	10.71	8.96	4.72
(5V22) (649) Prescott, AZ (Bob Stump)	10,587	10,017	94.62%	570	5.38%	8,772	646	599	359	108	42	61	12.38	9.38	3.42
(5V22) (649GA) Kingman, AZ	1,155	1,120	96.97%	35	3.03%	981	73	66	22	6	0	7	6.1	5.25	5.35
(5V22) (649GB) Flagstaff, AZ	586	542	92.49%	44	7.51%	458	42	42	28	10	4	2	30.82	1.74	14.92
(5V22) (649GC) Lake Havasu City, AZ	1,157	1,120	96.80%	37	3.20%	980	74	66	26	6	0	5	5.54	2.36	8.98
(5V22) (649GD) Anthem, AZ	609	595	97.70%	14	2.30%	535	31	29	11	2	0	1	5.31	5.6	5.78
(5V22) (649GE) Cottonwood, AZ	640	605	94.53%	35	5.47%	544	30	31	26	0	2	7	7.21	0	8.47
(5V22) (649QA) Chinle, AZ	59	56	94.92%	3	5.08%	53	1	2	1	0	2	0	4.54		23.8
(5V22) (649QB) Holbrook, AZ	57	53	92.98%	4	7.02%	25	4	24	4	0	0	0	16.79		12.62
(5V22) (649QD) Page, AZ	41	40	97.56%	1	2.44%	39	1	0	1	0	0	0	1.34		16.33
(5V22) (649QF) Tuba City, AZ	40	40	100.00%	0	0.00%	39	0	1	0	0	0	0	0		5.5
(5V22) (649QG) Polacca, AZ	5	5 4	80.00%	1	20.00%	4	0	0	1	0	0	0	0		31
(5V22) (649QH) Kayenta, AZ	42	2 41	97.62%	1	2.38%	39	0	2	1	0	0	0	0.23		10.62
(5V22) (678) Southern Arizona HCS	41,759	39,385	94.31%	2,374	5.69%	34,518	2,277	2,590	1,686	430	153	105	3.08	9.5	2.29
(5V22) (678) Tucson, AZ	31,422	29,184	92.88%	2,238	7.12%	25,191	1,750	2,243	1,573	411	151	103	3.88	10.69	2.35
(5V22) (678GA) Sierra Vista, AZ	2,040	1,978	96.96%	62	3.04%	1,771	116	91	55	5	1	1	3.55	5.55	2.87
(5V22) (678GB) Yuma, AZ	1,904	1,901	99.84%	3	0.16%	1,808	61	32	2	1	0	0	1.39	1.05	2.06
(5V22) (678GC) Casa Grande, AZ	1,790	1,756	98.10%	34	1.90%	1,556	119	81	29	5	0	0	2.02	5.9	2.21
(5V22) (678GD) Safford, AZ	339	339	100.00%	0	0.00%	306	21	12	0	0	0	0	2.41	6.18	2.11
(5V22) (678GE) Green Valley, AZ	217	217	100.00%	0	0.00%	206	6	5	0	0	0	0	2.31	0	0.05
(5V22) (678GF) Northwest Tucson, AZ	2,277	2,250	98.81%	27	1.19%	2,065	112	73	17	8	1	1	2.73	2.81	2.49
(5V22) (678GG) Southeast Tucson, AZ	1,738	1,728	99.42%	10	0.58%	1,583	92	53	10	0	0	0	2.36	3.6	0.81
(5V22) (678MA) IDES Davis-Monthan AFB	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0		0	0
(5V22) (678MB) IDES Fort Huachuca	19		100.00%			19	0			0	0	0		0	
(5V22) (600) Long Beach, CA HCS	58,710					ļ								8.85	
(5V22) (600) Long Beach, CA (Tibor Rubin)	50,185		94.10%				2,422	2,920	2,043	470	195	254	6.87	8.66	
(5V22) (600GA) Anaheim, CA	1,025				3.02%		63			6	3	_	2.68		
(5V22) (600GB) Santa Ana, CA	3,589		95.18%			3,038	184			42	24	12		13.4	
(5V22) (600GC) Cabrillo, CA	1,390		100.00%				13			0	0	0	3.21		0.66
(5V22) (600GD) Santa Fe Springs, CA	1,117		99.73%		V		103			0	0	0		11.19	
(5V22) (600GE) Laguna Hills, CA	1,404		96.58%				109			5	3			11.09	
(5V22) (605) Loma Linda, CA HCS	54,121									489				8.62	
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	24,134		92.97%				1,638			240	118			8.31	
(5V22) (605BZ) Loma Linda, CA	20,932						1,051	1,348	881	214	89	24		9.94	
(5V22) (605GA) Victorville, CA	1,673						69			7	0	0	2.38		
(5V22) (605GB) Murrieta, CA	2,091						79			16	0	1	2.88		
(5V22) (605GC) Palm Desert, CA	2,517	2,487	98.81%	30			60		28	1	0	1	0.39	2.79	
(5V22) (605GD) Corona, CA	909				0.55%	839	39			0	0	1	0.82		4.68
(5V22) (605GE) Rancho Cucamonga, CA	1,829	1,746	95.46%	83	4.54%	1,514	102	130	61	11	5	6	5.29	2	8.97
(5V22) (605QA) Blythe, CA (5V22) (664) San Diego, CA HCS	36 57,639		97.22% 97.30%		2.78% 2.70%		5	1 2,596	1,124	300	0	0	4.09	2.33	2.62

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Davs 15
Measured from Preferred Date For the Reporting Period Ending: July 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(5V22) (664) San Diego, CA	34,802	33,742	96.95%	1,060	3.05%	31,390	977	1,375	730	229	50	51	5.74	4.97	1.43
(5V22) (664BU) San Diego, CA - VADOM	128	128	100.00%	0	0.00%	128	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	10,911	10,688	97.96%	223	2.04%	9,232	591	865	175	32	8	8	2.84	7.47	5.01
(5V22) (664GA) Imperial Valley, CA	558	546	97.85%	12	2.15%	494	35	17	10	1	1	0	1.9	10.87	0.83
(5V22) (664GB) Oceanside, CA	7,634	7,423	97.24%	211	2.76%	6,835	323	265	176	27	2	6	1.91	3.96	1.84
(5V22) (664GC) Chula Vista, CA	1,996	1,951	97.75%	45	2.25%	1,826	86	39	25	11	2	7	3.82	3.15	5.3
(5V22) (664GD) Escondido, CA	1,290	1,283	99.46%	7	0.54%	1,191	59	33	7	0	0	0	1.6	9.05	1.97
(5V22) (664QA) Rio, CA	320	319	99.69%	1	0.31%	314	3	2	1	0	0	0			0
(5V22) (691) Greater Los Angeles, CA HCS	64,600	60,095	93.03%	4,505	6.97%	52,314	3,479	4,302	3,151	1,019	233	102	4.55	9.21	5.23
(5V22) (691) West Los Angeles, CA	29,306	27,056	92.32%	2,250	7.68%	23,508	1,602	1,946	1,534	566	109	41	3.56	9.04	5.64
(5V22) (691A4) Sepulveda, CA	14,897	13,690	91.90%	1,207	8.10%	11,725	827	1,138	755	312	98	42	3.7	11.8	4.96
(5V22) (691GB) Santa Barbara, CA	901	899	99.78%	2	0.22%	831	48	20	1	0	1	0	1.47	4.77	1.57
(5V22) (691GC) Gardena, CA	742	742	100.00%	0	0.00%	740	0	2	0	0	0	0	0.07	0	0.2
(5V22) (691GD) Bakersfield, CA	3,468	3,373	97.26%	95	2.74%	2,821	320	232	72	14	7	2	4.73	3.82	6.95
(5V22) (691GE) Los Angeles, CA	7,639	7,298	95.54%	341	4.46%	6,614	287	397	292	40	3	6	5.26	5.27	5.76
(5V22) (691GF) East Los Angeles, CA	1,121	1,100	98.13%	21	1.87%	1,079	11	10	14	3	4	0	0.83	3	3
(5V22) (691GG) Antelope Valley, CA	997	846	84.85%	151	15.15%	688	39	119	131	16	0	4	16.37	8.32	0.17
(5V22) (691GK) San Luis Obispo, CA	1,073	1,039	96.83%	34	3.17%	945	57	37	16	8	7	3	3.35	4.55	7.37
(5V22) (691GL) Santa Maria, CA	2,463	2,181	88.55%	282	11.45%	1,774	160	247	229	50	3	0	7.87	13.46	10.53
(5V22) (691GM) Oxnard, CA	1,870	1,749	93.53%	121	6.47%	1,489	113	147	106	10	1	4	8.11	8.19	4.11
(5V22) (691GO) San Gabriel, CA (Pasadena)	123	122	99.19%	1	0.81%	100	15	7	1	0	0	0	3.72		5.38
(3V23) (437) Fargo, ND HCS	20,804	20,198	97.09%	606	2.91%	18,647	721	830	492	79	28	7	1.81	5.48	2.62
(3V23) (437) Fargo, ND	13,533	13,000	96.06%	533	3.94%	11,792	536	672	433	67	27	6	2.62	5.66	2.22
(3V23) (437GA) Grafton, ND	250	249	99.60%	1	0.40%	238	6	5	1	0	0	0	0.81	2.74	2.37
(3V23) (437GB) Bismarck, ND	1,696	1,673	98.64%	23	1.36%	1,609	44	20	19	4	0	0	0.57	2.91	3.03
(3V23) (437GC) Fergus Falls, MN	508	503	99.02%	5	0.98%	481	15	7	4	1	0	0	1.29	9.75	0.44
(3V23) (437GD) Minot, ND	1,058	1,041	98.39%	17	1.61%	960	40	41	15	2	0	0	2.59	5.09	3.57
(3V23) (437GE) Bemidji, MN	1,385	1,373	99.13%	12	0.87%	1,310	31	32	10	1	0	1	2.09	3.35	4.11
(3V23) (437GF) Williston, ND	556	553	99.46%	3	0.54%	536	3	14	3	0	0	0	1.16	6.29	1.52
(3V23) (437GI) Grand Forks, ND	993	988	99.50%	5	0.50%	933	25	30	3	1	1	0	1.12	2.59	3.81
(3V23) (437GJ) Dickinson, ND	283	281	99.29%	2	0.71%	264	10	7	2	0	0	0	0.6	2.81	4.26
(3V23) (437GK) Jamestown, ND	351	346	98.58%	5	1.42%	339	5	2	2	3	0	0	1.29	9.87	0.71
(3V23) (437GL) Devils Lake, ND	191	191	100.00%	0	0.00%	185	6	0	0	0	0	0	0.35	1.8	1.52
(3V23) (438) Sioux Falls, SD HCS	19,434	18,438	94.87%	996	5.13%	16,104	1,175	1,159	725	199	49	23	5.57	6.56	3.12
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	15,012	14,183	94.48%	829	5.52%	12,263	952	968	594	177	39	19	6.66	6.76	2.42
(3V23) (438GA) Spirit Lake, IA	963	908	94.29%	55	5.71%	776	59	73	45	6	3	1	7.54	5.45	4.19
(3V23) (438GC) Sioux City, SD	1,411	1,389	98.44%	22	1.56%	1,295	55	39	19	1	2	0	1.51	4.67	5.32
(3V23) (438GD) Aberdeen, SD	894	852	95.30%	42	4.70%	780	43	29	28	9	4	1	4.87	3.98	5.62
(3V23) (438GE) Wagner, SD	182	153	84.07%	29	15.93%	116	16	21	28	1	0	0	14.19	4.57	9.6
(3V23) (438GF) Watertown, SD	972	953	98.05%	19	1.95%	874	50	29	11	5	1	2	2.48	4.7	2.7
(3V23) (568) Black Hills, SD HCS	12,658	11,873	93.80%	785	6.20%	10,238	708	927	584	134	32	35	5.83	10.31	2.71
(3V23) (568) Fort Meade, SD	6,507	6,054	93.04%	453	6.96%	5,173	350	531	336	81	14	22	4.83	10.84	1.8
(3V23) (568A4) Hot Springs, SD	3,165	3,024	95.55%	141	4.45%	2,644	164	216	108	23	5	5	6.32	8.03	2.58
(3V23) (568GA) Rapid City, SD	2,195	2,028	92.39%	167	7.61%	1,741	151	136	119	28	13	7	8.33	12.73	3.49
(3V23) (568GB) Pierre, SD	172	170	98.84%	2	1.16%	151	12	7	2	0	0	0	2.02	0	5.19
(3V23) (568HA) Newcastle, WY	13	13	100.00%	0	0.00%	12	0	1	0	0	0	0	2.1		0
(3V23) (568HB) Gordon, NE	13	13	100.00%	0	0.00%	12	0	1	0	0	0	0	4.17		
(3V23) (568HF) Pine Ridge, SD	7		100.00%	0	0.00%	6	0	1	0	0	0	0	10.25		
(3V23) (568HH) Scottsbluff, NE	442	420	95.02%	22		361	28	31	19	2	0	1	6.97	0	3.79
(3V23) (568HJ) Mission, SD	45		100.00%	0		45	0	0	0	0	0	0	0		
(3V23) (568HP) Winner, SD	95		100.00%	0		91	3	1	0	0	0	0	1.01	0	0
(3V23) (568MA) IDES Ellsworth AFB	4		100.00%	0		2	0	2	0	0	0	0		9	20
(3V23) (618) Minneapolis, MN HCS	64,013					51,994	4,029	4,840	2,391	555		107	6.01	7.9	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: July 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
, C.100 -11411.B. 3017 -0-23			Less 3		30 20,0 3										
(3V23) (618) Minneapolis, MN	45,757	43,478	95.02%	2,279	4.98%	36,901	2,903	3,674	1,885	290	54	50	5.42	7.93	2.27
(3V23) (618BY) Twin Ports, WI	3,670	3,445	93.87%	225	6.13%	2,968	238	239	105	64	15	41	4.46	12.24	6
(3V23) (618GA) St. James, MN	189	188	99.47%	1	0.53%	172	7	9	1	0	0	0	2.1	2.55	0
(3V23) (618GB) Hibbing, MN	885	868	98.08%	17	1.92%	734	64	70	15	1	1	0	4.43	6.23	2.71
(3V23) (618GD) Maplewood, MN	2,412	2,357	97.72%	55	2.28%	1,947	179	231	53	1	1	0	5.16	5.87	1.09
(3V23) (618GE) Chippewa Valley, WI	1,619	1,475	91.11%	144	8.89%	1,275	85	115	62	75	7	0	14.88	7.6	2.95
(3V23) (618GG) Rochester, MN	1,169	1,087	92.99%	82	7.01%	975	71	41	40	24	8	10	10.24	4.63	3.16
(3V23) (618GH) Hayward, WI	314	312	99.36%	2	0.64%	282	23		1	1	0	0	2.66	0	0.45
(3V23) (618GI) Northwest Metro, MN	3,574			203		2,794	279	298		34	6	2	6.62		
(3V23) (618GJ) Shakopee, MN	884			29		776	40			7	1	2			2.91
(3V23) (618GK) Albert Lea, MN	714			11	_	604	60	39		3	1	0	2.68		4.97
(3V23) (618GL) Minneapolis-Harmon Place, MN	702			1	0.14%	695	4	2		0	0	0	2.48		
(3V23) (618GM) Rice Lake, WI	638				11.29%	490	37	39		50	1	0	13.96		4.56
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,049		97.33%	28		952	35	34		5					2
(3V23) (618QA) Fort Snelling, MN	308		100.00%	0	*****	307	0	1	0	0	0	0		0.21	
(3V23) (618QB) Ely, MN	129		99.22%	1	0.78%	122	4	2	1	0	0	0	11.10		1.76
(3V23) (636A6) Central Iowa HCS	25,492					21,004	1,325			319					
(3V23) (636A6) Des Moines, IA	17,728			1,220		14,061	1,056	1,391		259	86				7.14
(3V23) (636BU) Des Moines, IA - VADOM	2,393		100.00%	0	*****	2,391	2	0		0	0	0		0.18	
(3V23) (636GC) Mason City, IA	1,493			163		1,146	87	97		38	14	20			
(3V23) (636GD) Marshalltown, IA	702			22		590	49			5	4	1	5.62		4.07
(3V23) (636GK) Fort Dodge, IA	1,023			40		883	55			4	4	20			
(3V23) (636GM) Carroll, IA	492			15		422	22			1	3	0	5.98		
(3V23) (636GR) Knoxville, IA	1,117			48	4.30%	990	42	37		12	8	3	10.47	4.25	2.33
(3V23) (636GX) Fort Dodge North, IA	230		99.57%	1	0.43%	218	5	6	1	0		0			1.29
(3V23) (636QB) Des Moines-Center Street, IA	314		100.00%	0		303	7	4	0	0	0	0		0.00	
(3V23) (636A8) Iowa City, IA HCS	29,196					22,902	1,940			358					
(3V23) (636A8) Iowa City, IA	12,970		90.44%			9,737	773			209	57				
(3V23) (636GF) Quad Cities, IA	2,709			145		2,194	193			33	0	10			3.64
(3V23) (636GG) Quincy, IL	982					695	96			29	5	5	.0.02		15.81
(3V23) (636GH) Waterloo, IA (3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,261 1,560		90.56% 98.59%	119		928	109	105 97		29	3	1	12.62 3.94		3.22
(3V23) (636GJ) Dubuque, IA	925			11		752	91	71		0	2	1	5.48		
(3V23) (636GN) Cedar Rapids, IA	1,815		95.92%	74		1,500	114			6	0	4	6.66		
(3V23) (636GS) Ottumwa, IA	720			11		624	54	31		1	0	0	2.89		6.18
(3V23) (636GT) Sterling, IL	929			15		814	57	43		2		0	3.21		
(3V23) (636GU) Decorah, IA	461			4	0.87%	387	48			0		0	4	2.47	4.18
(3V23) (636GW) Coralville, IA	2,341		97.95%	48		2,157	51	85		6	1	1	4.69		
(3V23) (636QC) Linn County, IA	51		100.00%	0		49	0	2		0	0	0			3.43
(3V23) (636QG) Iowa City, IA - Mobile	67		43.28%	38		11	4	14	-	16	7	1		45.34	00
(3V23) (636QI) Davenport, IA	377		100.00%	0		320	42			0	0	0			4.35
(3V23) (636QJ) Iowa City-South Clinton Street, IA	2,028		93.69%	128		1,424	177			21	13	11		10.43	
(3V23) (636) Nebraska-W Iowa HCS	44,432					38,291	2,385			292					
(3V23) (636) Omaha, NE	21,549					18,175	1,248	1,201		227	60				
(3V23) (636A4) Grand Island, NE	6,914					6,233	325	269		15	2	3	3.07		
(3V23) (636A5) Lincoln, NE	8,559	8,256	96.46%	303	3.54%	7,229	480	547	243	31	12	17	6.58		2.24
(3V23) (636BW) Grand Island, NE - VADOM	778		100.00%	0		777	0	1	0	0			_		0.38
(3V23) (636BX) Omaha, NE - VADOM	1,311		100.00%	0		1,301	7	3		0					
(3V23) (636GA) Norfolk, NE	959			19		815	59	66		3	0	1	2.67	6.69	3.33
(3V23) (636GB) North Platte, NE	883			29		736	56			5	0	0			
(3V23) (636GL) Bellevue, NE	1,382			15		1,135	140	92		5	1	2			
(3V23) (636GP) Shenandoah, IA	620			21		510	41	48		4	1	0	5.31		
(3V23) (636GQ) Holdrege, NE	420		98.33%	7		354	28			1	1	0	1.75		3.63
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: July 2019	Appointments 1	Completed within 30 Days 2			Percent Appts Complete d in Over 30 Days 5			Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11		PC Avg Wait Time in Days 13		
(3V23) (636GV) ONeill, NE (ONeill)	36	36	100.00%	0	0.00%	36	0	0	0	0	0	0	0		
(3V23) (636QA) Omaha-Dorcas Street, NE	1,021	994	97.36%	27	2.64%	990	1	3	3	1	1	22			
(3V23) (656) St. Cloud, MN HCS	37,127	35,458	95.50%	1,669	4.50%	31,413	1,869	2,176	1,352	254	44	19	5.26	8.79	6.58
(3V23) (656) St. Cloud, MN	32,430	31,132	96.00%	1,298	4.00%	27,831	1,533	1,768	1,066	190	29	13	4.56	8.12	6.53
(3V23) (656GA) Brainerd, MN	2,629	2,374	90.30%	255	9.70%	1,880	220	274	196	44	11	4	8.3	13.27	7.55
(3V23) (656GB) Montevideo, MN	864	786	90.97%	78	9.03%	660	48	78	57	16	3	2	8.85	34.65	7.81
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,204	1,166	96.84%	38	3.16%	1,042	68	56	33	4	1	0	2.23	19.55	5.21

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5			Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.