Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(1V01) (402) Togus, ME HCS	25,920	24,265	93.61%	1,655	6.39%	20,569	1,849	1,847	1,133	321	81	120	6.35	8.9	5.56
(1V01) (402) Togus, ME	16,328	15,147	92.77%	1,181	7.23%	12,948	1,098	1,101	803	231	63	84	6.67	9.44	2.76
(1V01) (402GA) Caribou, ME	773	751	97.15%	22	2.85%	628	69	54	20	2	0	0	3.94	0.6	6.31
(1V01) (402GB) Calais, ME	289	284	98.27%	5	1.73%	260	11	13	5	0	0	0	3.07	0	0
(1V01) (402GC) Rumford, ME	304	292		12		247	25		11	1	0	0	6.46		
(1V01) (402GD) Saco, ME	1,137	-		68	5.98%		102			15	1	2	7.43		
(1V01) (402GE) Lewiston, ME	1,678			59		1,306	146			11	3		5.63	7.19	
(1V01) (402GF) Lincoln, ME	227			12		187	10			1	2	-	6.2		
(1V01) (402HB) Bangor, ME	3,671		94.52%	201	5.48%		253			50	10				
(1V01) (402HC) Portland, ME	1,410			90	6.38%		132			8	0		5.47		9.36
(1V01) (402HL) Bingham, ME - Mobile	66		92.42%	5	7.58%		2				2	1	10.32		
(1V01) (402QA) Fort Kent, ME	33		100.00%		0.00%	29	1	3		0	0	0	2.88		
(1V01) (402QB) Houlton, ME	4		100.00%	1.055	0.00%	4	0.05			0	0	0	1.25		0.0
(1V01) (405) White River Junction, VT HCS	17,478														
(1V01) (405) White River Junction, VT	11,895			827	6.95%		614			169	77			_	
(1V01) (405GA) Bennington, VT	804 394			9	0.25% 2.28%	749 363	23 13			0	0	0	1.94 1.94	_	
(1V01) (405GC) Brattleboro, VT							116				13	25			
(1V01) (405HA) Burlington Lakeside, VT (1V01) (405HC) Littleton, NH	2,306			139	6.03%	1,915	44			28	13	25			
	323			37	0.62%	310	5				1	0	3.95 0.86	_	0.7
(1V01) (405HE) Keene, NH (1V01) (405HF) Rutland, VT	645			15			53			1	1	2			3.81
(1V01) (405HF) Rutiand, V1 (1V01) (405QB) Newport, VT	277			10	1.44%		17			0	1	0	3.36		
(1V01) (403QB) Newport, V1	10,796			778						123	46				
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	9,317			778			465			110	42				
(1V01) (518GA) Lynn, MA	472			15			33			0	1	3	4.35		
(1V01) (518GB) Haverhill, MA	666						27			4	1	0			
(1V01) (518GE) Gloucester, MA	338		92.31%				16			9	2	-	8.57		
(1V01) (518MA) IDES Hanscom AFB	3		100.00%				2				0	0	0.01	7	
(1V01) (523) Boston, MA HCS	49,749										136	257	4.81		
(1V01) (523) Jamaica Plain, MA	21,370				5.12%		1,282			175					
(1V01) (523A4) West Roxbury, MA	8,125		93.70%				572			98	39				
(1V01) (523A5) Brockton, MA	12,977				4.17%		717	-		56	28				
(1V01) (523BY) Lowell, MA	2,860	2,757			3.60%	2,394	168			20	7	15	2.18	9.28	
(1V01) (523BZ) Causeway, MA	3,070	3,022	98.44%	48	1.56%	2,856	98	68	25	9	4	10	4.83	6.44	2.83
(1V01) (523GA) Framingham, MA	525			16	3.05%		47			1	2	0	4.66	_	
(1V01) (523GC) Quincy, MA	317	311	98.11%	6	1.89%	292	11	8	4	1	0	1	2.42	12.82	
(1V01) (523GD) Plymouth, MA	500	460	92.00%	40	8.00%	377	50	33	35	3	1	1	8.04	12.77	
(1V01) (523MA) IDES Hanscom AFB	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		1	1.5
(1V01) (608) Manchester, NH HCS	16,235	14,972	92.22%	1,263	7.78%	12,446	1,195	1,331	757	291	130	85	6.45	11.93	5.41
(1V01) (608) Manchester, NH	14,496	13,374	92.26%	1,122	7.74%	11,166	1,054	1,154	645	275	124	78	5.76	11.89	4.68
(1V01) (608GA) Portsmouth, NH	453	431	95.14%	22	4.86%	338	41	52	18	2	1	1	5.52	9.31	8.64
(1V01) (608GC) Somersworth, NH	615	554	90.08%	61	9.92%	444	52	58	48	9	3	1	8.88	20.41	7.56
(1V01) (608GD) Conway, NH	266	260	97.74%	6	2.26%	219	23	18	3	0	1	2	5.12	28	3.88
(1V01) (608HA) Tilton, NH	400	348	87.00%	52	13.00%	274	25	49	43	5	1	3	12.95	11	8.52
(1V01) (608MA) IDES Manchester VAMC	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0	0
(1V01) (631) Central Western Massachusetts HCS	23,861	22,731	95.26%	1,130	4.74%	20,035	1,350	1,346	638	220	110	162	6.05	7.87	6.2
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	9,895		95.22%	473			581			86	48				
(1V01) (631BY) Springfield, MA	4,805		95.53%				243			58	23	22			
(1V01) (631GC) Pittsfield, MA	829			36			40			7	2	7	5.9		
(1V01) (631GD) Greenfield, MA	833			36			40			9	1	3	4.76		5.15
(1V01) (631GE) Worcester, MA	2,265		97.26%	62			144			14	4	5	4.95		
(1V01) (631GF) Fitchburg, MA	1,090	1,043	95.69%	47	4.31%	894	81	68	31	9	3	4	6.84	0.33	7.95

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(1V01) (631MA) IDES Keller Army Community Hospital	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0	
(1V01) (631PA) 631PA	4		100.00%	0		4	0				0	0			
(1V01) (631QA) Plantation Street, MA	2,679			135		2,251	129			22	9			8.3	
(1V01) (631QB) Lake Avenue, MA	1,460		91.37%	126		1,122	92			15	20			15.29	
(1V01) (650) Providence, RI HCS	33,703			1,229		28,091					86			5.77	
(1V01) (650) Providence, RI (1V01) (650GA) New Bedford, MA	24,184 1,916		96.41%	869 152		20,403 1,466	1,374			200	63	52	6.05 5.22	6.54 9.34	
(1V01) (650GB) Hyannis, MA	1,326			99		1,400	85			11	15	10		8.26	
(1V01) (650GD) Middletown, RI	644	637		7	1.09%	572	32			0	0	0		3.29	
(1V01) (650QA) Eagle Square, RI	4,667	4,591		76		3,871	400			9	3	0		3.97	2.21
(1V01) (650QB) Eagle Street, RI	966			26		743	71			0	0	0		5.34	
(1V01) (689) Connecticut HCS	48,030	46,734		1,296		41,082	2,626	3,026	1,033	178	46	39	2.93	6.08	3.74
(1V01) (689) West Haven, CT	25,526	24,812	97.20%	714	2.80%	21,499	1,499	1,814	593	78	21	22	4	6	2.85
(1V01) (689A4) Newington, CT	15,168	14,644	96.55%	524	3.45%	12,662	906	1,076	394	95	22	13	2.56	6.23	4.52
(1V01) (689GA) Waterbury, CT	595	584	98.15%	11	1.85%	550	27	7	10	0	0	1	2.08		5.25
(1V01) (689GB) Stamford, CT	416	412	99.04%	4	0.96%	398	7	7	3	0	0	1	1.46		3.3
(1V01) (689GC) Willimantic, CT	493	486	98.58%	7	1.42%	438	30	18	6	1	0	0	1.91	30	5.31
(1V01) (689GD) Winsted, CT	492			3	0.61%	467	8			1	0	0	1.55		1.52
(1V01) (689GE) Danbury, CT	531		98.31%	9	1.69%	461	35			2	1	0	3.5	0	
(1V01) (689HA) WILLIAMATIC, CT (ORC)	2		100.00%	0	0.00%	0	2		-	0	0	0			14
(1V01) (689HC) New London, CT (John J. McGuirk)				24	1.48%	1,457	76			1	2	2		0	
(1V01) (689QA) Errera, CT (1V02) (528A8) Albany, NY HCS	3,189 26,962		100.00% 95.89%	1,109	0.100.11	3,150 23,058	36 1,389			244	100	121	1.03 4.15	6.96	0.00
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	21,588		95.45%	982		18,316	1,095			222	88			7	6.19
(1V02) (528G2) Westport, NY	239			2		227	7			0	0			0	
(1V02) (528G3) Bainbridge, NY	377		94.96%	19		329	8	21	12	4	2	1	5.71	4.2	4.54
(1V02) (528G6) Fonda, NY	353	348	98.58%	5	1.42%	323	16	9	4	1	0	0	2.23	0	1.69
(1V02) (528G7) Catskill, NY	461	448	97.18%	13	2.82%	384	33	31	8	2	1	2	4.67	3.37	6.77
(1V02) (528GT) Glens Falls, NY	924	885	95.78%	39	4.22%	813	46	26	19	8	4	8	7.95	9.47	5.73
(1V02) (528GV) Plattsburgh, NY	775	766	98.84%	9	1.16%	631	93	42	8	1	0	0	3.56	8.17	5.52
(1V02) (528GW) Schenectady, NY	602	590	98.01%	12	1.99%	527	27	36	10	1	1	0	3.28	1.4	3.59
(1V02) (528GX) Troy, NY	329		99.09%	3	0.91%	291	24			0	0	2	3.46	0	
(1V02) (528GY) Clifton Park, NY	405			16		356	19			2	4	5	7.31	15.25	
(1V02) (528GZ) Kingston, NY	639		98.75%	8	1.25%	602	13			2	0	0	1.22	3.79	
(1V02) (528QK) Saranac Lake, NY	270			1	0.37%	259	8				0			0.8	
(1V02) (528A6) Bath, NY HCS	31,174			960 264		26,891	1,644 404				17	24		6.85 6.47	
(1V02) (528A5) Canandaigua, NY (1V02) (528A6) Bath, NY	7,146 14,006		98.15%	259		6,114 12,705	515			45 24	3	11		7.34	
(1V02) (528G4) Elmira, NY	962			10		776				1	1	1	5.7	6.64	
(1V02) (528G8) Wellsville, NY	469		94.24%	27		339	46			3	1	1	7.11	13.09	
(1V02) (528GE) Rochester, NY	2,503			69	2.76%	2,121	159	154	64	4	1	0	1.34	2.92	5.72
(1V02) (528QC) Monroe County, NY	5,734	5,424	94.59%	310	5.41%	4,565	414	445	261	36	7	6	3.12	7.28	9.16
(1V02) (528QD) Mount Hope, NY	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			
(1V02) (528QE) Coudersport, PA	106	102	96.23%	4	3.77%	76	5	21	4	0	0	0	7.11		
(1V02) (528QF) Wellsboro, PA	237	220	92.83%	17	7.17%	184	13	23	14	3	0	0	7.34	1	0.07
(1V02) (528) Western New York HCS	36,632			1,175						159	40	80			
(1V02) (528) Buffalo, NY	27,138		96.32%	1,000		22,853	1,564			140	34	65		5.67	
(1V02) (528A4) Batavia, NY	3,310			63		2,968	139			10	4	4	2.1	2.97	
(1V02) (528GB) Jamestown, NY	866		99.08%	8		802	32			0	0	0		3.33	
(1V02) (528GC) Dunkirk, NY	711			6		669	24			0	0	3		4.07	
(1V02) (528GD) Niagara Falls, NY	420			13		348	36			2	0	2		7.8	
(1V02) (528GK) Lockport, NY	455	449	98.68%	6	1.32%	430	10	9	5	0	0	'	2.76	1.4	3.45

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	Wait Time in Days 14	
(1V02) (528GQ) Lackawanna, NY	1,011	982	97.13%	29		893	50	39	21	3	1	4	4.5		
(1V02) (528GR) Olean, NY	856	806	94.16%	50	5.84%	728	29	49	45	4	0	1	6.56	2.32	3.1
(1V02) (528QA) Buffalo Main Street, NY	1,306	1,306	100.00%	0	0.00%	1,306	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	559	559	100.00%	0	0.00%	559	0	0	0	0	0	0	0.53		
(1V02) (528A7) Syracuse, NY HCS	40,177	38,211	95.11%	1,966	4.89%	33,492	2,278	2,441	1,246	413	175	132	2.74	8.13	4.57
(1V02) (528A7) Syracuse, NY	20,651	19,332	93.61%	1,319	6.39%	16,462	1,331	1,539	853	270	110	86	3.66	8.16	
(1V02) (528G5) Auburn, NY	646	632	97.83%	14	2.17%	520	60	52	13	1	0	0	4.3	2.73	5.27
(1V02) (528G9) Tompkins County, NY	892	880	98.65%	12	1.35%	812	38	30	7	2	0	3	1.82	13.64	5.62
(1V02) (528GL) Massena, NY	1,163	1,131	97.25%	32	2.75%	1,011	68	52	26	4	1	1	2.21	5.22	4.68
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	4,684	4,510	96.29%	174	3.71%	4,070	248	192	88	66	13	7	2.99	7.43	5.76
(1V02) (528GN) Binghamton, NY	3,150	3,059	97.11%	91	2.89%	2,762	140	157	62	16	8	5	2.24	4.71	4.98
(1V02) (528GO) Watertown, NY	1,862	1,839	98.76%	23	1.24%	1,645	100	94	16	5	1	1	1.46	5.61	4.9
(1V02) (528GP) Oswego, NY	843	836	99.17%	7	0.83%	767	35	34	6	0	0	1	1.13	7.1	5.69
(1V02) (528MA) Watertown DES	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0		0	
(1V02) (528QG) Erie West, NY	3,271	3,177	97.13%	94	2.87%	2,941	126	110	74	12	5	3		3.75	3.94
(1V02) (528QH) South Salina, NY	839	834	99.40%	5	0.60%	813	15	6	5	0	0	0			
(1V02) (528QI) Erie East, NY	888	719	80.97%	169	19.03%	569	65	85	70	37	37	25		18.45	
(1V02) (528QN) Watertown 2, NY	1,276	1,250	97.96%	26	2.04%	1,108	52	90	26	0	0	0		3.76	3.83
1V02) (526) Bronx, NY HCS	25,346	24,650	97.25%	696	2.75%	22,447	1,010	1,193	467	111	35	83	4.79	5.89	1.03
(1V02) (526) Bronx, NY (James J. Peters)	24,642	23,963	97.24%	679	2.76%	21,813	986	1,164	454	111	32	82	5.2	5.84	0.85
(1V02) (526GA) White Plains, NY	367	354	96.46%	13	3.54%	323	15	16	10	0	2	1	3.3	51.2	4.89
(1V02) (526GB) Yonkers, NY	257	254	98.83%	3	1.17%	239	6	9	2	0	1	0	1.2	11.71	2.03
V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	80	79	98.75%	1	1.25%	72	3	4	1	0	0	0	2.66	17.5	
1V02) (561) New Jersey HCS	47,532	44,847	94.35%	2,685	5.65%	39,306	2,538	3,003	2,016	370	139	160	3.94	9.98	4.83
(1V02) (561) East Orange, NJ	24,229	22,556	93.10%	1,673	6.90%	19,464	1,396	1,696	1,241	239	88	105	4.04	10.5	5.1
(1V02) (561A4) Lyons, NJ	9,295	8,860	95.32%	435	4.68%	7,840	451	569	355	50	12	18	2.47	9.46	2.69
(1V02) (561BZ) Brick, NJ (James J. Howard)	6,862	6,451	94.01%	411	5.99%	5,598	416	437	301	56	28	26	5.22	9.48	4.28
(1V02) (561GA) Hamilton, NJ	634	605	95.43%	29	4.57%	500	48	57	18	3	2	6	7.67	16.78	11.28
(1V02) (561GB) Elizabeth, NJ	307	307	100.00%	0	0.00%	284	10	13	0	0	0	0	1.34		2.93
(1V02) (561GD) Hackensack, NJ	2,176	2,159	99.22%	17	0.78%	2,024	79	56	15	1	1	0	1.82	3.32	1.32
(1V02) (561GE) Jersey City, NJ	430	427	99.30%	3	0.70%	404	10	13	2	1	0	0	0.01	7.4	5.25
(1V02) (561GF) Piscataway, NJ	749	747	99.73%					13							3.08
(1V02) (561GH) Morristown, NJ			99.1370	2	0.27%	728	7	12	1	1	0	0	0.45	6.08	
•	477	450	-	27	0.27% 5.66%	728 374	7 34	12		9	0	0	0.45 7.06		
(1V02) (561GI) Tinton Falls, NJ	477 1,531		94.34%	2 27 68			,	12 42	17	9	0 1 7	-		5.75	5.4
		1,463	94.34% 95.56%		5.66% 4.44%	374	34	12 42 77	17 51	-	0 1 7 0	0	7.06	5.75 4.29	5.4 15.4
(1V02) (561GI) Tinton Falls, NJ	1,531	1,463 378	94.34% 95.56% 96.43%	68	5.66% 4.44%	374 1,322	34	12 42 77	17 51 10	6	1 7	0 4	7.06 4.27	5.75 4.29 4.27	5.4 15.4
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ	1,531 392	1,463 378 444	94.34% 95.56% 96.43% 98.67%	68 14	5.66% 4.44% 3.57% 1.33%	374 1,322 336	34	12 42 77 20 11	17 51 10 5	6	1 7 0	0 4 1 0	7.06 4.27 12.87 0.35	5.75 4.29 4.27 3.67	5.4 15.4 12.05 7.73
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ	1,531 392 450	1,463 378 444 23,110	94.34% 95.56% 96.43% 98.67%	68 14 6 736	5.66% 4.44% 3.57% 1.33% 3.09% 2.22%	374 1,322 336 432	34 64 22 1 1,293 207	12 42 77 20 11 1,221	17 51 10 5 5 560 98	6 3	1 7 0	0 4 1 0	7.06 4.27 12.87 0.35	5.75 4.29 4.27 3.67 5.13 4.05	5.4 15.4 12.05 7.73 2.85 1.75
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano	1,531 392 450 23,846	1,463 378 444 23,110 5,498	94.34% 95.56% 96.43% 98.67% 96.91%	68 14 6 736	5.66% 4.44% 3.57% 1.33% 3.09%	374 1,322 336 432 20,596	34 64 22 1 1,293	12 42 77 20 11 1,221	17 51 10 5 560	6 3 1 122	1 7 0 0 25	0 4 1 0 29	7.06 4.27 12.87 0.35 2.77 2.56	5.75 4.29 4.27 3.67 5.13 4.05	5.4 15.4 12.05 7.73 2.85 1.75
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	1,531 392 450 23,846 5,623	1,463 378 444 23,110 5,498	94.34% 95.56% 96.43% 98.67% 96.91% 97.78%	68 14 6 736 125	5.66% 4.44% 3.57% 1.33% 3.09% 2.22%	374 1,322 336 432 20,596 5,107	34 64 22 1 1,293 207	12 42 77 20 11 1,221	17 51 10 5 5 560 98	6 3 1 122 22	1 7 0 0 25	0 4 1 0 29	7.06 4.27 12.87 0.35 2.77 2.56	5.75 4.29 4.27 3.67 5.13 4.05	5.4 15.4 12.05 7.73 2.85 1.75
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY	1,531 392 450 23,846 5,623	1,463 378 444 23,110 5,498 11,336	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00%	68 14 6 736 125 467	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96%	374 1,322 336 432 20,596 5,107	34 64 22 1 1,293 207	12 42 77 20 11 1,221 184 721	17 51 10 5 560 98 355	6 3 1 122 22 80	1 7 0 0 25 5	0 4 1 0 29 0	7.06 4.27 12.87 0.35 2.77 2.56	5.75 4.29 4.27 3.67 5.13 4.05 5.66	5.4 15.4 12.05 7.73 2.85 1.75
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM	1,531 392 450 23,846 5,623 11,803	1,463 378 444 23,110 5,498 11,336 20 1,409	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11%	68 14 6 736 125 467	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00%	374 1,322 336 432 20,596 5,107 9,928	34 64 22 1 1,293 207 687	12 42 77 20 11 1,221 184 721 0	17 51 10 5 560 98 355 0	6 3 1 122 22 80 0	1 7 0 0 25 5 18	0 4 1 0 29 0	7.06 4.27 12.87 0.35 2.77 2.56	5.75 4.29 4.27 3.67 5.13 4.05 5.66	5.4 15.4 12.05 7.73 2.85 1.75 2.22
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY	1,531 392 450 23,846 5,623 11,803 20 1,451	1,463 378 444 23,110 5,498 11,336 20 1,409 840	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11% 98.59%	68 14 6 736 125 467 0 42	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89%	374 1,322 336 432 20,596 5,107 9,928 20 1,269	34 64 22 1 1,293 207 687 0	12 42 77 20 11 1,221 184 721 0 60	17 51 10 5 560 98 355 0 31	6 3 1 122 22 80 0	1 7 0 0 25 5 18	0 4 1 0 29 0 14	7.06 4.27 12.87 0.35 2.77 2.56 2.45	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 100.00% 97.11% 98.59% 97.66%	68 14 6 736 125 467 0 42	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807	34 64 22 1 1,293 207 687 0 80	12 42 77 20 11 1,221 184 721 0 60 9	17 51 10 5 560 98 355 0 31 10	6 3 1 122 22 80 0 9	1 7 0 0 25 5 18	0 4 1 0 29 0 14 0 2	7.06 4.27 12.87 0.35 2.77 2.56 2.45	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11% 98.59% 97.66% 98.78%	68 14 6 736 125 467 0 42 12	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 2.34%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223	34 64 22 1 1,293 207 687 0 80 24	12 42 77 20 11 1,221 184 721 0 60 9 75	17 51 10 5 560 98 355 0 31 10 23	6 3 1 122 22 80 0 9	1 7 0 0 25 5 18	0 4 1 0 29 0 14 0 2 0 5	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409 1,147	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133 556	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11% 98.59% 97.66% 98.78%	68 14 6 736 125 467 0 42 12 33	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 2.34% 1.22%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223 978	34 64 22 1 1,293 207 687 0 80 24 78	12 42 77 20 11 1,221 184 721 0 60 9 75 52	17 51 10 5 560 98 355 0 31 10 23 7	6 3 1 122 22 80 0 9 2 4	1 7 0 0 25 5 18 0 0 0	0 4 1 0 29 0 14 0 2 0 5 5	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88 5.7	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48 10.78
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GB) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409 1,147 565	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133 556 706	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11% 98.59% 97.66% 98.78%	68 14 6 736 125 467 0 42 12 33 14	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 2.34% 1.22% 1.59%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223 978 474	34 64 22 1 1,293 207 687 0 80 24 78 103	12 42 77 20 11 1,221 184 721 0 60 9 75 52 35	17 51 10 5 560 98 355 0 31 10 23 7	6 3 1 122 22 80 0 9 2 4 1	1 7 0 0 25 5 18 0 0 0	0 4 1 0 29 0 14 0 2 0 5 5	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38 2.48	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88 5.7 3.8	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48 10.78 2.98
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GB) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409 1,147 565 731	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133 556 706 220	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 100.00% 97.11% 98.59% 97.66% 98.78% 98.41%	68 14 6 736 125 467 0 42 12 33 14 9 25	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 2.34% 1.22% 1.59% 3.42%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223 978 474 586	34 64 22 1 1,293 207 687 0 80 24 78 103 47	12 42 77 20 11 1,221 184 721 0 60 9 75 52 35	17 51 10 5 560 98 355 0 31 10 23 7 7	6 3 1 122 22 80 0 9 2 4 1 0 3	1 7 0 0 25 5 18 0 0 0 1 1	0 4 1 0 29 0 14 0 2 0 5 5	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38 2.48 6.97 3.06	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88 5.7 3.8	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48 10.78 2.98
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409 1,147 565 731	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133 556 706 220 8	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 100.00% 97.11% 98.59% 97.66% 98.78% 98.41% 96.58% 97.35%	68 14 6 736 125 467 0 42 12 33 14 9 25 6	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 2.34% 1.22% 1.59% 3.42% 2.65%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223 978 474 586 189	34 64 22 1 1,293 207 687 0 80 24 78 103 47 54	12 42 77 20 11 1,221 184 721 0 60 9 75 52 35 66 18	17 51 10 5 560 98 355 0 31 10 23 7 7	6 3 1 122 22 80 0 9 2 4 1 0 3	1 7 0 0 25 5 18 0 0 0 0 1 1 1 0	0 4 1 0 29 0 14 0 2 0 5 5 2 0	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38 2.48 6.97 3.06	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88 5.7 3.8 9.29	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48 10.78 2.98
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GB) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GF) Monticello, NY (1V02) (620GH) Eastern Dutchess, NY (1V02) (620MA) IDES West Point (1V02) (620QA) Montrose 1, NY - Mobile	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409 1,147 565 731 226	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133 556 706 220 8	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11% 98.59% 97.66% 98.41% 96.58% 97.35% 100.00%	68 14 6 736 125 467 0 42 12 33 14 9 25 6	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 2.34% 1.22% 1.59% 3.42% 2.65% 0.00% 27.27%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223 978 474 586 189	34 64 22 1 1,293 207 687 0 80 24 78 103 47 54 13	12 42 77 20 11 1,221 184 721 0 60 9 75 52 35 66 18	17 51 10 5 560 98 355 0 31 10 23 7 7 7 22 6	6 3 1 122 22 80 0 9 2 4 1 0 3	1 7 0 0 25 5 18 0 0 0 1 1 1 0 0	0 4 1 0 29 0 14 0 2 0 5 5 5 2 0 0	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38 2.48 6.97 3.06	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88 5.7 3.8 9.29 0	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48 10.78 2.98
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GB) Coshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY (1V02) (620GH) Eastern Dutchess, NY	1,531 392 450 23,846 5,623 11,803 20 1,451 852 1,409 1,147 565 731 226 8 11	1,463 378 444 23,110 5,498 11,336 20 1,409 840 1,376 1,133 556 706 220 8 8 8 49,776	94.34% 95.56% 96.43% 98.67% 96.91% 97.78% 96.04% 100.00% 97.11% 98.59% 97.66% 98.41% 96.58% 97.35% 100.00% 72.73%	68 14 6 736 125 467 0 42 12 33 14 9 25 6 0 3	5.66% 4.44% 3.57% 1.33% 3.09% 2.22% 3.96% 0.00% 2.89% 1.41% 1.22% 1.59% 3.42% 2.65% 0.00% 27.27% 2.31%	374 1,322 336 432 20,596 5,107 9,928 20 1,269 807 1,223 978 474 586 189 8 7	34 64 22 1 1,293 207 687 0 80 24 78 103 47 54 13	12 42 77 20 11 1,221 184 721 0 60 9 75 52 35 66 18 0	17 51 10 5 560 98 355 0 31 10 23 7 7 7 22 6	6 3 1 122 22 80 0 9 2 4 1 0 3 0 0	1 7 0 0 25 5 18 0 0 0 1 1 1 0 0	0 4 1 0 29 0 14 0 2 0 5 5 5 2 0 0 0	7.06 4.27 12.87 0.35 2.77 2.56 2.45 1.73 0.56 2.56 4.38 2.48 6.97 3.06	5.75 4.29 4.27 3.67 5.13 4.05 5.66 5.03 3.71 4.88 5.7 3.8 9.29 0	5.4 15.4 12.05 7.73 2.85 1.75 2.22 7.27 2.35 8.8 2.48 10.78 2.98

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
r crioù Ending. October 2019			Less 3		30 Days 3										
(1V02) (630A4) Brooklyn, NY	22,916	22,301	97.32%	615	2.68%	20,131	975	1,195	512	55	33	15	7.35	4.82	0.83
(1V02) (630A5) St. Albans, NY	3,569	3,506	98.23%	63	1.77%	3,062	234	210	51	12	0	0	4.15	4.46	0.37
(1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program	84	84	100.00%	0	0.00%	84	0	0	0	0	0	0			
(1V02) (630BV) Brooklyn, NY - VADOM	84	84	100.00%	0		84	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	167		100.00%	0	0.00%	166	1	0		0	0	-			
(1V02) (630GB) Staten Island, NY	1,161		98.62%	16		1,036	46			0	0		_		
(1V02) (632) Northport, NY HCS	29,624		96.12%				1,667				42				
(1V02) (632) Northport, NY (1V02) (632BU) Northport, NY - VADOM	24,838		95.80%	1,043		20,451	1,393	1,951	740	202	42			6.71	2.13
(1V02) (632GA) East Meadow, NY	1,592			48	3.02%	1,318	106	120		2	0			9.09	4.16
(1V02) (632HA) Valley Stream, NY	342			3	0.88%	312	14	13		1	0		2.28		
(1V02) (632HB) Riverhead, NY	1,145			19		1,030	56	40		3	0				
(1V02) (632HC) Bay Shore, NY	460			20		401	29	10		2	0	-			3.46
(1V02) (632HD) Patchogue, NY	1,050			13		921	62	54		1	0	2			
(1V02) (632QA) Northport 1, NY - Mobile	88			2			5	9		0	0	0		4.85	
(1V02) (632QB) Northport 2, NY - Mobile	20	18	90.00%	2	10.00%	12	2	4	1	0	0	1	8.07	43	
(1V04) (460) Wilmington, DE HCS	21,168	20,191	95.38%	977	4.62%	17,606	1,244	1,341	685	180	42	70	4.31	9.11	3.44
(1V04) (460) Wilmington, DE	13,812	12,995	94.08%	817	5.92%	11,292	803	900	578	143	36	60	5.6	9.67	2.46
(1V04) (460GA) Sussex County, DE	1,976	1,928	97.57%	48	2.43%	1,692	116	120	30	12	3	3	4.44	7.06	4.14
(1V04) (460GC) Kent County, DE	1,793	1,718	95.82%	75	4.18%	1,487	103	128	49	17	2	7	4.54	8.38	6.23
(1V04) (460GD) Cape May County, NJ	489	486	99.39%	3	0.61%	459	15	12	3	0	0	0	1.41	2.64	2.58
(1V04) (460HE) Atlantic County, NJ	1,518	1,497	98.62%	21	1.38%	1,294	102	101	15	6	0	0	2.29	7.81	3.97
(1V04) (460HG) Cumberland County, NJ	1,580	1,567	99.18%	13	0.82%	1,382	105	80		2	1	0	2.19		
(1V04) (503) Altoona, PA HCS	19,273		98.03%				1,230			62	15				
(1V04) (503) Altoona, PA (James E. Van Zandt)	11,470			256		9,911	679	624		33	13				
(1V04) (503GA) Johnstown, PA	2,480			41		2,196	145	98		7	0				
(1V04) (503GB) DuBois, PA	2,346			42	-	1,928	231	145		17	1	2			
(1V04) (503GC) State College, PA	2,174 423			30	1.38% 1.42%	1,929	132	83		0	0	0	2.5		
(1V04) (503GD) Huntingdon County, PA (1V04) (503GE) Indiana County, PA	380		98.95%	4	1.05%	333	21	22		1	0				
(1V04) (505GE) Indiana Godiny, 1 A	11,167			155			346			·		0			
(1V04) (529) Duffy Road, PA (Abie Abraham)	7,833					6,985	294	408		8	1	0			
(1V04) (529A4) New Castle Road, PA (Butler)	214		100.00%	0		214	0	0		0	0				0
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	936		99.47%	5	0.53%	884	24	23	3	2	0	0	0.57	0.74	4.23
(1V04) (529GB) Lawrence County, PA	465	465	100.00%	0	0.00%	458	1	6	0	0	0	0	0.09	1.05	1.96
(1V04) (529GC) Armstrong County, PA	540	539	99.81%	1	0.19%	526	11	2	1	0	0	0	0.07	1.12	1.99
(1V04) (529GD) Clarion County, PA	394	393	99.75%	1	0.25%	380	11	2	1	0	0	0	0.62	0.43	5.09
(1V04) (529GF) Cranberry Township, PA	785	783	99.75%	2	0.25%	770	5	8		0	0	0	0.13	0.71	3.47
(1V04) (542) Coatesville, PA HCS	13,243						393			15	2	8			
(1V04) (542) Coatesville, PA	11,050		98.81%	132		10,305	318	295		15	2			2.84	
(1V04) (542BU) Coatesville, PA - VADOM	616		100.00%	0	0.0070	583	31	2		0	0				0
(1V04) (542GA) Delaware County, PA	914		99.78%	2	-	860	28	24		0	0				
(1V04) (542GE) Spring City, PA	663		100.00%	0	0.0070	639	16		_	0	0				
(1V04) (562) Erie, PA HCS	16,871						768				28				
(1V04) (562) Erie, PA (1V04) (562GA) Crawford County, PA	11,540 1,380					9,805	584 65	641		87 6	23	21			
(1V04) (562GA) Crawford County, PA (1V04) (562GB) Ashtabula County, OH	1,380		98.75%	16		1,201	45			0	0		1.6		
(1V04) (562GC) Ashtabula County, OH (1V04) (562GC) McKean County, PA	1,281			10	0.75%	514	11	55		1	1	0			
(1V04) (562GD) Venango County, PA	957			6	0.75%	908	25	18	_	3	0				
(1V04) (562GE) Warren County, PA	1,179		99.41%	7	0.59%	1,095	38	39		1	0		1.14		
(1V04) (595) Lebanon, PA HCS	33,352			951			1,709			198	48				
(1V04) (595) Lebanon, PA	22,114		96.72%			19,108	1,106	1,175		175	40				

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(1V04) (595GA) Cumberland County, PA	4,030	3,933	97.59%	97	2.41%	3,535	213	185	5 81	10	3	3	2.5	3.55	4.58
(1V04) (595GC) Lancaster County, PA	1,898	1,874	98.74%	24	1.26%	1,726	88	60	23	1	0	0	1.6	2.16	2.53
(1V04) (595GD) Berks County, PA	1,657	1,645	99.28%	12	0.72%	1,504	85	56	11	1	0	0	1.84	3.14	2.59
(1V04) (595GE) York, PA	2,853	2,773	97.20%	80	2.80%	2,444	159	170	65	9	5	5 1	3.66	2.87	5.66
(1V04) (595GF) Schuylkill County, PA	731	720	98.50%	11	1.50%	633	48	39	9	2	0	0	3.26		3.18
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	69	67	97.10%	2	2.90%	53	10	4	2	0	0	0	4.12		
(1V04) (642) Philadelphia, PA HCS	42,327	39,953	94.39%	2,374	5.61%	34,687	2,358	2,908	1,573	476	181	144	4.41	8.27	2.68
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	33,255		93.84%	2,047	6.16%	26,857	1,852	2,499		424	165		5.05	8.2	
(1V04) (642GA) Burlington County, NJ	2,230		97.80%	49		2,021	99			6	2	6	3.09	5.88	
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,932			151	5.15%	2,405	188			29	9		3.71	11.54	3.12
(1V04) (642GD) Gloucester County, NJ	2,451	2,353		98	4.00%	2,072	167			17	5	9	4.02	7.72	
(1V04) (642GF) Camden, NJ	565		95.93%	23	4.07%	483	32			0	0	1	4.66	0	4.45
(1V04) (642GH) West Philadelphia, PA	346			4	1.16%	304	20			0	0	-	2.38		5.02
(1V04) (642QA) Chestnut Street, PA	548			2	0.36%	545	0.505		2	0	0		4.70	0.04	0.04
(1V04) (646) Pittsburgh, PA HCS	42,625				5.53% 6.12%	32,813				319 202	156 126		4.73		
(1V04) (646) Pittsburgh, PA (1V04) (646A4) Heinz, PA (H. John Heinz III)	25,475 8,160			1,558 477	5.85%	19,094	2,244 597			84	22		6.73 5.13	9.41	3.71
(1V04) (646GA) Belmont County, OH	2,184			105	4.81%	1,777	139			15	1	1	2.84	8.79	
(1V04) (646GB) Westmoreland County, PA	1,621	1,586		35	2.16%	1,308	198			13	1	2	3.61	7.44	5.57
(1V04) (646GC) Beaver County, PA	1,600			22	1.38%	1,312	162			1	1	4	4.3	4.27	5.23
(1V04) (646GD) Washington County, PA	1,820			86	4.73%	1,478	105			8	5	5 7	4.04	9.14	10.01
(1V04) (646GE) Fayette County, PA	1,765			75		1,395	142			8	0	2	3.39	7.72	
(1V04) (693) Wilkes-Barre, PA HCS	24,908			919	3.69%	21,313	1,342	1,334	639	195	49	36	2.18	6.55	5.89
(1V04) (693) Wilkes-Barre, PA	16,883	16,177	95.82%	706	4.18%	14,222	990	965	475	160	37	34	1.9	6.65	7
(1V04) (693B4) Allentown, PA	4,638	4,524	97.54%	114	2.46%	4,109	197	218	92	16	4	2	1.91	5.2	4.91
(1V04) (693GA) Sayre, PA	1,030	983	95.44%	47	4.56%	864	60	59	35	7	5	0	4.01	8.11	2.05
(1V04) (693GB) Williamsport, PA	1,240	1,208	97.42%	32	2.58%	1,106	46	56	22	7	3	0	2.05	6.08	5.89
(1V04) (693GC) Tobyhanna, PA	134	129	96.27%	5	3.73%	102	19	8	5	0	0	0	4.78	0	7.83
(1V04) (693GF) Columbia County, PA	345		100.00%	0	0.00.1	340	3			0	0	0	0.12		2.86
(1V04) (693GG) Northampton County, PA	365		96.44%			307	25			4	0	0	5.11		0.73
(1V04) (693QA) Wayne County, PA	273		99.27%	2		263	2			1	0		1.16		1
(1V05) (540) Clarksburg, WV HCS	20,569					17,381	1,215			117	77				
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	16,844		95.89%	693		14,263	965			110	72		4.88	6.79	4.41
(1V05) (540BU) Clarksburg, WV - VADOM (1V05) (540GA) Tucker County, WV	341		100.00% 98.53%	5	0.00%	276	39	2 21		0	0	0	4.33	1	3.43
(1V05) (540GB) Wood County, WV	1,469			65		1,175	112			4	<u>'</u>	3	4.78	13.65	
(1V05) (540GC) Braxton County, WV	616			4	0.65%	598	7			3	0	1	1.34	1.4	
(1V05) (540GD) Monongalia County, WV	1,242		98.07%	24		1,031	88		-	0	0) 1	6.1	3	
(1V05) (540HK) Clarksburg, WV - Mobile	44		86.36%	6		27	2			0	0	0	12.76	0	
(1V05) (512) Baltimore, MD HCS	46,538			3,192		38,126	2,418	2,802	1,814	710	260	408	3.02	11.71	9.07
(1V05) (512) Baltimore, MD	26,314	23,783	90.38%	2,531	9.62%	20,237	1,558	1,988	1,405	588	213	325	5.85	12.46	14.55
(1V05) (512A5) Perry Point, MD	7,285	7,024	96.42%	261	3.58%	6,402	336	286	140	50	22	2 49	1.98	12.45	5.16
(1V05) (512GA) Cambridge, MD	2,057	2,005	97.47%	52	2.53%	1,847	78	80	27	11	3	11	1.55	8.79	3.7
(1V05) (512GC) Glen Burnie, MD	1,564	1,537	98.27%	27	1.73%	1,359	96	82	2 16	3	5	3	2.88	7.27	2.75
(1V05) (512GD) Loch Raven, MD	4,082	3,868	94.76%	214	5.24%	3,476	177	215	179	25	2	8	1.04	7.58	5.04
(1V05) (512GE) Pocomoke City, MD	620			7	1.13%	506	44	63	7	0	0	0	2.98	2	
(1V05) (512GF) Eastern Baltimore County, MD	1,396			13		1,316	52			3	5		1.24	2.08	
(1V05) (512GG) Fort Meade, MD	1,511			61		1,321	64		-	25	10	10	2	10.49	9.57
(1V05) (512PA) 512PA	77			21		51	2			4	0				
(1V05) (512QA) Baltimore West Fayette Street, MD	1,632			5		1,611	11		_	1	0	<u> </u>		21.62	
(1V05) (613) Martinsburg, WV HCS	37,921					32,254				326	125				
(1V05) (613) Martinsburg, WV	27,130	25,745	94.89%	1,385	5.11%	22,932	1,209	1,604	833	277	109	9 166	3.11	10.63	6.7

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(1V05) (613BU) Martinsburg, WV - VADOM	601	601	100.00%	0	0.00%	574	17	10	0	0	0	0			0.28
(1V05) (613GA) Cumberland, MD	1,665	1,632	98.02%	33	1.98%	1,446	94	92	28	3	1	1	3.93	3.3	3.5
(1V05) (613GB) Hagerstown, MD	1,525	1,446	94.82%	79	5.18%	1,279	74	93	59	14	5	1	4.56	6.07	11.02
(1V05) (613GC) Stephens City, VA	2,276	2,214	97.28%	62	2.72%	2,011	109	94	48	11	2	1	3.66	7.17	4.28
(1V05) (613GD) Franklin, WV	108	107	99.07%	1	0.93%	100	3	4	0	0	1	0	1.44	0	26.25
(1V05) (613GE) Petersburg, WV	525	522	99.43%	3	0.57%	503	12	7	1	2	0	0	0.58	12.09	2.93
(1V05) (613GF) Harrisonburg, VA	1,732	1,697	97.98%	35	2.02%	1,562	56	79	23	5	2	5	1.64	10.03	12.44
(1V05) (613GG) Fort Detrick, MD	2,359	2,233	94.66%	126	5.34%	1,847	183	203	101	14	5	6	4.22	6.81	13.26
(1V05) (688) Washington, DC HCS	51,553	50,651	98.25%	902	1.75%	47,972	1,307	1,372	597	178	54	73	1.13	3.09	2.12
(1V05) (688) Washington, DC	43,355	42,508	98.05%	847	1.95%	40,093	1,152	1,263	557	167	54	69	1.49	3.14	2.55
(1V05) (688GA) Fort Belvoir, VA	2,958	2,955	99.90%	3	0.10%	2,915	24	16	2	1	0	0	0.23	1.18	0.16
(1V05) (688GB) Southeast Washington, DC	189	189	100.00%	0	0.00%	187	2	0	0	0	0	0	0.07	0.64	0.72
(1V05) (688GD) Charlotte Hall, MD	1,374	1,372	99.85%	2	0.15%	1,319	39	14	2	0	0	0	0.8	2.88	0.01
(1V05) (688GE) Southern Prince Georges County, MD	2,670	2,657	99.51%	13	0.49%	2,576	42	39	12	0	0	1	0.63	2.83	0.3
(1V05) (688GF) Montgomery County, MD	912			37		810	39	26		10	0	3		5.41	7.27
(1V05) (688HK) Washington MOC	16		100.00%	0	0.00%	16	0			0	0	0	0.31		
(1V05) (688QA) Franklin Street, DC	79		100.00%	0	0.00%	56	9		1	0	0				5.3
(1V05) (517) Beckley, WV HCS	13,132			552		11,359									
(1V05) (517) Beckley, WV	11,665	11,148		517	4.43%	10,116	446	586	410	78	15	14		6.69	1.04
(1V05) (517GB) Greenbrier County, WV	777	771	99.23%	6	0.77%	674	54			0	0	0	_	0	8.01
(1V05) (517QA) Princeton, WV	690			29	4.20%	569	45			1	0				1.67
(1V05) (581) Huntington, WV HCS	25,552	24,648		904		21,930	1,336			152	98				
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	19,684	18,824		860		16,749	1,008			149	94				1.96
(1V05) (581GA) Prestonsburg, KY	1,965			29	1.48%	1,798	79			3	4	6		2.49	8.12
(1V05) (581GB) Charleston, WV	3,151			13	-	2,676	225			0	0		4.13		3.31
(1V05) (581GG) Gallipolis, OH	510			1	0.20%	493 203	11			0	0				0.39
(1V05) (581GH) Lenore, WV	231		99.57%	0	0.43%	11	13			0	0	-			
(1V05) (581QA) Huntington Ninth Street, WV (1V06) (558) Durham, NC HCS	50,834			4,785		39,859	2,805		•	1,142	479			11.44	6.5
(1V06) (558) Durham, NC	29,385		89.91%			22,573	1,672			662	290				5.01
(1V06) (558GA) Greenville, NC	9,997	8,769		1,228	12.28%	7,761	483			364	167			15.55	8.42
(1V06) (558GB) Raleigh, NC	2,339			141	6.03%	1,898	118			34	3				0.61
(1V06) (558GC) Morehead City, NC	1,646			142	8.63%	1,221	132			28	8			18.26	10.87
(1V06) (558GD) Durham County, NC	1,843	-		82		1,613	84			16	4	2			5.73
(1V06) (558GE) Hillandale Road, NC	1,475			21	1.42%	1,309	85			7	2		_	13.43	
(1V06) (558GF) Wake County, NC	2,364			108	4.57%	2,084	93			20	4	13			6.18
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,628	1,533	94.16%	95	5.84%	1,288	112	133	81	11	1	2	7.24	9.2	1.21
(1V06) (558QA) Brier Creek, NC	157			3	1.91%	112	26	16	2	0	0	1		5.34	
(1V06) (565) Fayetteville, NC HCS	52,990	50,636	95.56%	2,354	4.44%	44,599	3,022	3,015	1,676	411	135	132	4.44	8.22	3.55
(1V06) (565) Fayetteville, NC	10,662	10,387	97.42%	275	2.58%	9,599	353	435	221	27	12	15	6	3.54	2.79
(1V06) (565GA) Jacksonville, NC	2,529	2,447	96.76%	82	3.24%	2,272	88	87	60	16	4	2	4.41	8.03	2.58
(1V06) (565GC) Wilmington, NC	8,746	8,564	97.92%	182	2.08%	7,656	485	423	131	34	8	9	2.68	4.98	2.42
(1V06) (565GD) Hamlet, NC	994	985	99.09%	9	0.91%	882	65	38	8	0	0	1	2.69	0	2.39
(1V06) (565GE) Robeson County, NC	1,472	1,463	99.39%	9	0.61%	1,420	20	23	9	0	0	0	0.92	2.18	1.96
(1V06) (565GF) Goldsboro, NC	1,294	1,260	97.37%	34	2.63%	1,132	61	67	31	2	1	0	3.27	12.44	2.82
(1V06) (565GG) Lee County, NC	1,501	1,446	96.34%	55	3.66%	1,244	114	88	41	11	3	0	4.8	12.7	4.59
(1V06) (565GH) Brunswick County, NC	709	700	98.73%	9	1.27%	650	27	23	8	0	0	1	2.55	4	3.04
(1V06) (565GJ) Jacksonville 2, NC	486	483	99.38%	3	0.62%	428	37	18	3	0	0	0	2.83		
(1V06) (565GL) Cumberland County, NC	21,952	20,321	92.57%	1,631	7.43%	16,974	1,634	1,713	1,112	311	104	104	5.83	11.74	7.93
(1V06) (565GM) Jacksonville 3, NC	789	782	99.11%	7	0.89%	732	27	23	4	3	0	0			2.23
(1V06) (565MB) IDES Fort Bragg	85	85	100.00%	0	0.00%	68	16	1	0	0	0	0		4.15	1.89
(1V06) (565MD) IDES Camp Lejeune	147	147	100.00%	0	0.00%	147	0	0	0	0	0	0		0	0

Facility, and Division Level Summaries. Wait Time		Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: October 2019			d in 30 Days or Less 3		d in Over 30 Days 5								iii buys 13	III Days 14	III Days 13
(1V06) (565QA) Robeson Street, NC	690	690	100.00%	0	0.00%	690	0	C	0	0	0	0			
(1V06) (565QD) Raeford Road, NC	934	876	93.79%	58		705	95	76	3 48	7	3	0		7.04	
(1V06) (590) Hampton, VA HCS	36,370	32,981	90.68%	3,389	9.32%	28,658	2,038	2,285	1,690	684	464	551	13.45	15.7	6.83
(1V06) (590) Hampton, VA	30,589	27,816	90.93%	2,773	9.07%	24,252	1,718	1,846	1,303	575	396	499	15.21	15.42	5.03
(1V06) (590BU) Hampton, VA - VADOM	46	46	100.00%	0	0.00%	46	0	C	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	2,606	2,293	87.99%	313	12.01%	1,919	164	210	150	79	46	38	13.12	14.85	14.68
(1V06) (590GC) Albemarle, NC	759	743	97.89%	16	2.11%	668	31	44	13	2	1	0	5.1	0	2.39
(1V06) (590GD) Chesapeake, VA	2,110	1,964	93.08%	146	6.92%	1,741	100	123	83	28	21	14	8.48	1.5	9.43
(1V06) (590MA) IDES Portsmouth	85	21	24.71%	64	75.29%	6	4	11	64	0	0	0		36.54	
(1V06) (590MB) IDES Langley	66	36	54.55%	30	45.45%	20	12	4	30	0	0	0		24.23	
(1V06) (590MC) IDES Fort Eustis	109	62	56.88%	47	43.12%	6	9	47	47	0	0	0		32.64	20.36
(1V06) (637) Asheville, NC HCS	36,694	34,064	92.83%	2,630	7.17%	29,118	2,319	2,627	1,641	447	198	344	4.38	13.13	5.47
(1V06) (637) Asheville, NC (Charles George)	29,438	27,163	92.27%	2,275	7.73%	23,090	1,849	2,224	1,408	374	174	319	3.09	13.7	4.66
(1V06) (637BU) Asheville, NC - VADOM	4	4	100.00%	0	0.00%	4	0	C	0	0	0	0			
(1V06) (637GA) Franklin, NC	1,478	1,334	90.26%	144	9.74%	1,208	63	63	74	42	20	8	15.12	11.09	5.33
(1V06) (637GB) Rutherford County, NC	1,633	1,540	94.30%	93	5.70%	1,338	125	77	62	22	3	6	4.81	5.52	5.09
(1V06) (637GC) Hickory, NC	4,141	4,023	97.15%	118	2.85%	3,478	282	263	97	9	1	11	2.99	7.05	8.51
(1V06) (652) Richmond, VA HCS	56,769	54,180	95.44%	2,589	4.56%	46,650	3,795	3,735	1,681	472	202	234	5	7.6	4.53
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	49,086	46,634	95.00%	2,452	5.00%	39,992	3,324	3,318	1,572	453	197	230	5.68	7.67	5.43
(1V06) (652GA) Fredericksburg, VA	2,671	2,635	98.65%	36	1.35%	2,340	152	143	33	1	1	1	3.63	5.37	2.8
(1V06) (652GB) Fredericksburg 2, VA	2,217	2,171	97.93%	46	2.07%	1,865	161	145	40	4	1	1	3.86	6.93	3.64
(1V06) (652GE) Charlottesville, VA	2,018	1,978	98.02%	40	1.98%	1,803	91	84	26	12	1	1	2.24	6.15	1.7
(1V06) (652GF) Emporia, VA	777	762	98.07%	15	1.93%	650	67	45	10	2	2	1	4.22	4.68	3.65
(1V06) (658) Salem, VA HCS	34,192	32,953	96.38%	1,239	3.62%	28,859	2,069	2,025	749	270	52	168	3.34	9.85	2.55
(1V06) (658) Salem, VA	26,310	25,167	95.66%	1,143	4.34%	21,690	1,755	1,722	676	253	50	164	4.43	10.11	2.33
(1V06) (658BU) Salem, VA - VADOM	21	21	100.00%	0	0.00%	20	1	С	0	0	0	0			
(1V06) (658GA) Tazewell, VA	394	393	99.75%	1	0.25%	341	29	23	0	0	1	0	3.8	19	1.83
(1V06) (658GB) Danville, VA	2,455	2,411	98.21%	44	1.79%	2,203	98	110	30	13	1	0	2.69	3.86	4.35
(1V06) (658GC) Lynchburg, VA	2,107	2,077	98.58%	30	1.42%	1,900	101	76	28	2	0	0	2.93	3.18	1.98
(1V06) (658GD) Staunton, VA	1,312	1,301	99.16%	11	0.84%	1,223	29	49	7	1	0	3	2.41	1.6	1.02
(1V06) (658GE) Wytheville, VA	1,593		99.37%	10		1,482	56			1	0	1	1.31	2.51	3.84
(1V06) (659) Salisbury, NC HCS	69,125	64,038	92.64%	5,087		54,009			3,165	1,099	464		5.82	9.37	8.11
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	24,947		94.38%	1,401	5.62%	20,210	1,582			278	102				7.41
(1V06) (659BY) Kernersville, NC	19,442		89.91%	1,962		14,609	1,462			485	238				10.78
(1V06) (659BZ) South Charlotte, NC	21,300		92.59%	1,578		16,521	1,434			319	120	102			6.96
(1V06) (659GA) North Charlotte, NC	3,436		95.75%	146		2,669	327			17	4	1	2.8		5.11
(2V07) (508) Atlanta, GA HCS	81,682			4,508							273				2.53
(2V07) (508) Atlanta, GA	35,479		92.89%	2,521	7.11%	27,874	2,072			467	61				2.26
(2V07) (508GA) Fort McPherson, GA	7,163		95.18%	345		6,101	343			83	31		2.69		4.77
(2V07) (508GE) Oakwood, GA	3,829			80		3,439	161			26	1	5	_	41.1	2.72
(2V07) (508GF) Austell, GA	1,853			12		1,724	66			2	1	1	1.89		1.42
(2V07) (508GG) Stockbridge, GA	2,818			21	0.75%	2,609	117			3	2	2		2.98	2.73
(2V07) (508GH) Lawrenceville, GA	3,616		99.23%	28		3,351	130			0	2	1	1.1	3.76	2.55
(2V07) (508GI) Newnan, GA	2,018			10		1,860	77			0	0	1	1.59		3.34
(2V07) (508GJ) Blairsville, GA (2V07) (508GK) Carrollton, GA (Trinka Davis Village)	1,363 2,880		99.19% 96.22%	109		1,236 2,190	248			10	10		3.54		1.29
(2V07) (508GL) Rome, GA	1,066	1.037	97.28%	29	2.72%	961	40	36	3 20	6	1	2	4.2	0.26	0.85
(2V07) (508GO) Northeast Cobb County, GA	1,192		96.31%	44	3.69%	1,028	69			8	7	1	4.74		1.32
(2V07) (508QB) East Point, GA	672			9	1.34%	631	15			3	, n	0		16.6	1.21
(2V07) (508QC) Henderson Mill, GA	2,885			<u>я</u>	0.14%	2,807	43			0	0	2		10.0	0.93
(2V07) (508QD) Fulton County, GA	463		99.35%	3		311	99			-	0			4.91	7.34
(2.0.) (000 QZ) i ditan oodiny, or i	100	400	23.0070	J	3.5070	011	33							7.01	

(2V07) (508QE) Gwinnett County, GA															
(2V07) (508(JE) Gwinnett County GA	1.511		00.540/	_	0.400/	1.110		00					0.07		4.00
· / · /	1,514			4.075	0.46%	1,442	32		6	1	0				1.92
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	12,871	11,596	90.09%	1,275	9.91%	10,095	720		700	287	155				
(2V07) (509) Augusta, GA HCS (2V07) (509) Augusta Downtown, GA (Charlie Norwood)	34,206 13,784		94.78% 92.57%	1,787 1,024	5.22% 7.43%	28,353 10,989	1,865 758		1,170 584	353 245	122 96				5.3 2.06
(2V07) (509A0) Augusta Uptown, GA	16,359	15,672	95.80%	687	4.20%	13,789	912	971	522	103	24	38	4.41	4.46	6.2
(2V07) (509GA) Athens, GA	1,955	1,895	96.93%	60	3.07%	1,654	91	150	52	1	2	5	6.28	4.24	1.71
(2V07) (509GB) Aiken, SC	1,432	1,422	99.30%	10	0.70%	1,293	79	50	7	3	0	0	2.33	0	2.27
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	676	670	99.11%	6	0.89%	628	25		5	1	0	0	1.85	2.13	
(2V07) (521) Birmingham, AL HCS	54,229	51,976	95.85%	2,253	4.15%	47,002	2,383	2,591	1,474	453	136	190	2.31	7.99	2.14
(2V07) (521) Birmingham, AL	26,189	24,762	94.55%	1,427	5.45%	22,298	1,123	1,341	862	312	109	144	3.28	9.16	1.78
(2V07) (521GA) Huntsville, AL	7,212	6,880	95.40%	332	4.60%	6,031	415	434	244	76	6	6	2.99	7.2	4.58
(2V07) (521GC) Florence, AL	2,106	2,093	99.38%	13	0.62%	1,953	52	88	13	0	0	0	2.5	0.17	1.27
(2V07) (521GD) Rainbow City, AL	1,413	1,412	99.93%	1	0.07%	1,344	49	19	1	0	0	0	1.01	0.93	1.84
(2V07) (521GE) Oxford, AL	2,191	2,171	99.09%	20	0.91%	2,036	95	40	17	3	0	0	1.32	3.24	2.42
(2V07) (521GF) Jasper, AL	1,229	1,221	99.35%	8	0.65%	1,203	10	8	5	2	0	1	0.8	2.91	0.45
(2V07) (521GG) Bessemer, AL	1,171	1,150	98.21%	21	1.79%	1,073	47	30	21	0	0	0	1.52	4.02	2.96
(2V07) (521GH) Childersburg, AL	1,257	1,257	100.00%	0	0.00%	1,242	12	3	0	0	0	0	0.24	0.79	0.26
(2V07) (521GI) Guntersville, AL	1,934	1,921	99.33%	13	0.67%	1,830	59	32	8	3	0	2	1.09	7.61	1.85
(2V07) (521GJ) Birmingham 7th Avenue South, AL	7,562	7,253	95.91%	309	4.09%	6,367	397	489	217	50	14	28	3.14	7.43	0.75
(2V07) (521QA) Callahan, AL	1,965	1,856	94.45%	109	5.55%	1,625	124	107	86	7	7	9		6.04	
(2V07) (534) Charleston, SC HCS	64,272	63,323	98.52%	949	1.48%	58,729	2,685	1,909	763	137	23	26	1.09	4.89	1.18
(2V07) (534) Charleston, SC (Ralph H. Johnson)	30,144	29,368	97.43%	776	2.57%	26,927	1,303	1,138	626	110	22	18	1.05	5.2	0.77
(2V07) (534BY) Savannah, GA	9,375	9,307	99.27%	68	0.73%	8,655	433	219	55	11	0	2	1.28	3.79	2.03
(2V07) (534GB) Myrtle Beach, SC	3,686	3,680	99.84%	6	0.16%	3,478	143	59	5	1	0	0	1.09	3.83	1.08
(2V07) (534GC) Beaufort, SC	2,577	2,571	99.77%	6	0.23%	2,415	114	42	4	0	1	1	1.6	6.28	1.25
(2V07) (534GD) Goose Creek, SC	5,173	5,132	99.21%	41	0.79%	4,659	261	212	35	5	0	1	0.98	4.8	1.8
(2V07) (534GE) Hinesville, GA	5,232	5,225	99.87%	7	0.13%	5,081	94	50	6	0	0	1	0.7	1.62	0.67
(2V07) (534GF) Trident 1, SC	2,027	2,026	99.95%	1	0.05%	1,976	35	15	1	0	0	0	0.58	7.33	
(2V07) (534QA) Market Commons, SC	4,871	4,827	99.10%	44	0.90%	4,371	287	169	31	10	0	3	2.77	4.47	1.66
(2V07) (534QB) Trident 2, SC	844	844	100.00%	0	0.00%	826	14	4	0	0	0	0		0	0.61
(2V07) (534QC) Charleston City Hall Lane, SC	343	343	100.00%	0	0.00%	341	1	1	0	0	0	0			1.29
(2V07) (544) Columbia, SC HCS	64,958	61,846	95.21%	3,112	4.79%	54,249	3,629	3,968	1,848	557	256	451	2.99	11.31	4.43
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	40,954	38,508	94.03%	2,446	5.97%	33,201	2,398	2,909	1,466	404	221	355	3.18	11.75	5.38
(2V07) (544BZ) Greenville, SC	8,029	7,717	96.11%	312	3.89%	6,752	505	460	161	62	16	73	3.38	11.1	4.81
(2V07) (544GB) Florence, SC	3,139	3,089	98.41%	50	1.59%	2,925	96	68	36	10	2	2	1.4	8.74	1.96
(2V07) (544GC) Rock Hill, SC	3,106	3,062	98.58%	44	1.42%	2,848	103	111	27	11	2	4	3.33	17.41	3.1
(2V07) (544GD) Anderson, SC	3,933	3,796	96.52%	137	3.48%	3,329	258	209	87	35	4	11	3.55	6.21	6.27
(2V07) (544GE) Orangeburg, SC	1,570	1,548	98.60%	22	1.40%	1,439	65	44	13	7	1	1	2.38		2.91
(2V07) (544GF) Sumter, SC	1,963	1,900	96.79%	63	3.21%	1,683	107	110	43	15	3	2	4.12		4.86
(2V07) (544GG) Spartanburg, SC	2,079	2,069	99.52%	10	0.48%	1,966	69	34	5	3	0	2	1.44	0.54	2.34
(2V07) (544HK) Columbia, SC - Mobile	185	157	84.86%	28	15.14%	106	28	23	10	10	7	1		16.5	
(2V07) (557) Dublin, GA HCS	27,522	25,846	93.91%	1,676	6.09%	23,162	1,259	1,425	932	442	154	148	2.57	14.85	6.81
(2V07) (557) Dublin, GA (Carl Vinson)	16,713	15,533	92.94%	1,180	7.06%	13,732	821	980	595	357	106	122	2.15	15.63	5.95
(2V07) (557GA) Macon, GA	3,715	3,493	94.02%	222	5.98%	3,218	149	126	126	52	35	9	2.78	13.19	8.12
(2V07) (557GB) Albany, GA	2,073	1,965	94.79%	108	5.21%	1,790	78	97	84	11	6	7	2.24	4.43	8.46
(2V07) (557GC) Milledgeville, GA	703	693	98.58%	10	1.42%	661	20	12	9	1	0	0	1.34	2.6	2.88
(2V07) (557GE) Brunswick, GA	1,561	1,540	98.65%	21	1.35%	1,408	67	65	14	2	2	3	3.61	3.73	2.1
(2V07) (557GF) Tifton, GA	1,530	1,497	97.84%	33	2.16%	1,327	80	90	25	4	2	2	3.05	30.55	5.73
(0) (07) (557114) D C.4	1,227	1,125	91.69%	102	8.31%	1,026	44	55	79	15	3	5	3.92	25	13.64
(2V07) (557HA) Perry, GA					0.400/	26.146	1 494	1,756	1,139	406	130	260	4.87	10.76	8.58
	31,321	29,386	93.82%	1,935	6.18%	26,146	1,484	1,750	1,139	400	130	200	4.07	10.70	
(2V07) (557HA) Perry, GA (2V07) (619) Central Alabama HCS (2V07) (619) Montgomery, AL (Central Alabama)	31,321 6,942		93.82% 91.13%	1,935		5,402	404		403	109					

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (619GA) Columbus, GA	2,694	2,518	93.47%	176	6.53%	2,296	102	120	71	47	11	47	5.17	17.49	12.02
(2V07) (619GB) Dothan 1, AL	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			0
(2V07) (619GD) Wiregrass, AL	2,411	2,109	87.47%	302	12.53%	1,914	97	98	110	86	49	57	18.62	11.5	
(2V07) (619GE) Monroe County, AL	530		97.55%	13	-	472	25		11	2		0	-100		3.77
(2V07) (619GF) Central Alabama Montgomery, AL				142		4,864	328		91	30	9			7.89	1.82
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	12		100.00%	0	0.00%	12	0	0	0	0	0	0			40.00
(2V07) (619QA) Dothan 2, AL	1,762		94.27%	101	5.73%	1,530	78			30	9				13.96
(2V07) (619QB) Fort Benning, GA	2,613			125			76 489		76 484	31	1	17			
(2V07) (679) Tuscaloosa, AL HCS (2V07) (679) Tuscaloosa, AL	10,499		94.04%	626 623											
(2V07) (679) Tuscaloosa, AL (2V07) (679BU) Tuscaloosa, AL - VADOM	10,151		100.00%	023	0.14%	83	478	700	0	85		0		6.57	4.55
(2V07) (679GA) Selma, AL	174		98.28%	3	1.72%	158	10		2	0		0		2	5.2
(2V07) (679HK) Tuscaloosa, AL - Mobile	91		100.00%	n	0.00%		10	0	0	0		0			0.2
(2V08) (516) Bay Pines, FL HCS	83,265			3,506			4,608		-	650					7.13
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	46,561	_		1,893		39,053	2,622		1,355	303					
(2V08) (516BZ) Lee County, FL	18,271			949		15,245	894	1,183		178					
(2V08) (516GA) Sarasota, FL	3,675					3,297	200		53	1	0	4	2.37		
(2V08) (516GB) St. Petersburg, FL	805	786		19	2.36%	687	51	48	12	5	1	1	2.81	7.61	
(2V08) (516GC) Palm Harbor, FL	2,695	2,638	97.88%	57	2.12%	2,314	193	131	41	16	0	0		2.5	7.28
(2V08) (516GD) Bradenton, FL	4,398	4,073	92.61%	325	7.39%	3,459	282	332	169	111	35	10	4.78	10.11	13.77
(2V08) (516GE) Port Charlotte, FL	2,644	2,493	94.29%	151	5.71%	2,069	179	245	83	28	6	34	4.53	30.65	12.98
(2V08) (516GF) Naples, FL	2,423	2,384	98.39%	39	1.61%	2,149	134	101	31	7	1	0	2.83	4.25	4.84
(2V08) (516GH) Sebring, FL	1,793	1,778	99.16%	15	0.84%	1,675	53	50	14	1	0	0	1.77	2.65	4.48
(2V08) (546) Miami, FL HCS	53,282	49,784	93.43%	3,498	6.57%	44,981	2,243	2,560	2,073	746	363	316	3.52	10	2.82
(2V08) (546) Miami, FL (Bruce W. Carter)	32,350	29,952	92.59%	2,398	7.41%	26,935	1,317	1,700	1,372	512	282	232	3.91	10.46	1.47
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	14,014	13,097	93.46%	917	6.54%	11,917	584	596	571	208	69	69	3.34	10.37	3.11
(2V08) (546GA) Miami Flagler, FL	48	48	100.00%	0	0.00%	48	0	0	0	0	0	0	0.04		
(2V08) (546GB) Key West, FL	1,073	1,070	99.72%	3	0.28%	1,022	35	13	3	0	0	0	1.26	1.03	
(2V08) (546GC) Homestead, FL	2,062		95.34%	96		1,705	125	136	71	12	6	7	0.00		9.73
(2V08) (546GD) Pembroke Pines, FL	982			26		855	65			5	_	1	3.56		
(2V08) (546GE) Key Largo, FL	407			15			18			3		3			
(2V08) (546GF) Hollywood, FL	1,570			39		1,409	73			5	2		2.7		
(2V08) (546GH) Deerfield Beach, FL	776		99.48%	4	0.52%	736	26				0				
(2V08) (548) West Palm Beach, FL HCS	54,904			1,539			2,805								
(2V08) (548) West Palm Beach, FL	44,485		96.70%	1,466			2,539		1,121	202					
(2V08) (548GA) Fort Pierce, FL	1,864			13			39			2	2				
(2V08) (548GB) Delray Beach, FL	2,231			17		2,117	61	36		1	1	3			
(2V08) (548GC) Stuart, FL (2V08) (548GD) Boca Raton, FL	2,399			12		2,376	7	4	7		0	1 0	0.00		
(2V08) (548GE) Boca Raton, FL (2V08) (548GE) Vero Beach, FL	1,513 1,026			1	0.07%	1,448 978	39		0			_			
(2V08) (548GF) Okeechobee, FL	581			2	0.10%	547	19		·	1	0	0			
(2V08) (548QA) Port Saint Lucie, FL	805		96.77%	26			63			5	1	0		11.5	
(2V08) (573) Gainesville, FL HCS	100,680			5,193			5,914					1			
(2V08) (573) Gainesville, FL (Malcom Randall)	27,014			1,358			1,588		917	257					
(2V08) (573A4) Lake City, FL	9,958		_	304			418		206	54				7.03	
(2V08) (573BY) Jacksonville 1, FL	12,382		_	1,483			863			321	148			_	
(2V08) (573GA) Valdosta, GA	1,949			40			95			9		1	2.22		
(2V08) (573GD) Ocala, FL	3,510			107		3,100	146		64	11	6	26		12.89	
(2V08) (573GE) Saint Augustine, FL	2,737	2,653	96.93%	84	3.07%	2,290	217	146	74	8	1	1		6.8	3.09
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I "Boots" Thomas)	. 10,799	10,543	97.63%	256	2.37%	9,438	629	476	204	26	8	18			
(2V08) (573GI) The Villages, FL	10,794	10,261	95.06%	533	4.94%	8,795	808	658	306	178	21	28	3.95	7.54	5.09

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V08) (573GK) Marianna, FL	1,202	1,197	99.58%	5	0.42%	1,128	49	20	5	0		0	1.41	3.39	2.79
(2V08) (573GL) Palatka, FL	1,086			9		967	50			1		0		3.26	4.44
(2V08) (573GM) Waycross, GA	869			11		806	37			2		1	2.37	4.91	1.42
(2V08) (573GN) Perry, FL	386			1	0.26%	368	15			0		0			0.84
(2V08) (573QA) Gainesville 1-16th Street, FL	230		100.00%	0		228	10	1		0		0			0.35
(2V08) (573QB) Gainesville 2-98th Street, FL	604			16		535	30	23			1	1		3.35	0.00
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,540			96		1,147	66					5 26		9.74	8.39
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,192			35		958	119				2			4.98	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,372			131		1,002	89			21	7	7 2		8.82	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	17			5	29.41%	6	3			1	C				
(2V08) (573QG) Jacksonville Southpoint, FL	6,352	6,033		319	5.02%	5,460	326	247	174	86	37	7 22	2.57	7.03	9.72
(2V08) (573QH) Ocala West, FL	1,453			200		1,166	51	36	152	30	17			9.29	
(2V08) (573QJ) Jacksonville 2, FL	3,027		94.68%	161	5.32%	2,617	137			34	16	3 27	2.61	12.53	8.68
(2V08) (573QK) Lake City Commerce Drive, FL	954			4	0.42%	851	74	25	3	0	1	0	2.68	0.28	
(2V08) (672) San Juan, PR HCS	79,046	75,972		3,074		67,911	4,004			662	288	3 251			4.3
(2V08) (672) San Juan, PR	55,399		95.59%	2,441		47,104	2,910				235				4.28
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	9,702			264	2.72%	8,558	447				8		1.74		2.35
(2V08) (672BZ) Mayaguez, PR	8,110			284		6,953	397				35	5 6	2.92		6.38
(2V08) (672GA) Saint Croix, VI	256	253		3		246	4			0	2	2 0			5.86
(2V08) (672GB) Saint Thomas, VI	262		96.56%	9	3.44%	223	18	12	. 6	0	2	2 1	1.84	24	17.5
(2V08) (672GC) Arecibo, PR	2,357			44	1.87%	2,119	113			10	1	1 2		9.46	5.59
(2V08) (672GD) Ceiba, PR	1,672			24		1,525	58		12	1	5	5 6			1.93
(2V08) (672GE) Guayama, PR	967			4	0.41%	887	42	34		0	C	0	1.14	1.46	4.55
(2V08) (672QA) Comerio, PR	137		100.00%	0	0.00%	126	7			0	C	0	2.48		
(2V08) (672QB) Utuado, PR	88		98.86%	1	1.14%	75	8	4	. 1	0	C	0	2.75	0	
(2V08) (672QC) Vieques, PR	96		100.00%	0	0.00%	95	0	1	0	0	C	0			0
(2V08) (673) Tampa, FL HCS	84,131	81,133	96.44%	2,998	3.56%	69,834	5,260	6,039	2,163	501	199	135	3.63	7.13	3.17
(2V08) (673) Tampa, FL (James A. Haley)	33,143	31,681	95.59%	1,462	4.41%	26,491	2,200	2,990	1,152	213	61	36	2.48	7.59	0.72
(2V08) (673BV) Tampa, FL - VADOM	6	6	100.00%	0	0.00%	6	0	0	0	0	C	0			
(2V08) (673BZ) New Port Richey, FL	6,884	6,735	97.84%	149	2.16%	5,877	516	342	125	19	1	1 4	2.3	6.01	4.78
(2V08) (673GB) Lakeland, FL	2,763	2,717	98.34%	46	1.66%	2,302	202	213	38	7	C	1	3.98	5.16	1.91
(2V08) (673GC) Brooksville, FL	3,069	3,042	99.12%	27	0.88%	2,647	213	182	23	2	C	2	2.97	4.32	3.79
(2V08) (673GF) Zephyrhills, FL	639	636	99.53%	3	0.47%	561	43	32	3	0	С	0	2.99	1.81	
(2V08) (673GG) South Hillsborough, FL	4,135	3,899	94.29%	236	5.71%	3,212	343	344	153	62	19	2	9	4.74	8.22
(2V08) (673GH) Lecanto, FL	2,218	2,215	99.86%	3	0.14%	2,173	28	14	. 2	0	C	1	0.85	0.63	0.78
(2V08) (673QA) Forty Sixth Street North, FL	2,036	2,034	99.90%	2	0.10%	1,721	164	149	2	0	C	0		2.72	5.73
(2V08) (673QB) Forty Sixth Street South, FL	11,463	11,209	97.78%	254	2.22%	10,023	521	665	142	38	57	17		6.19	2.08
(2V08) (673QC) West Lakeland, FL	2,399	2,266	94.46%	133	5.54%	1,886	209	171	103	21	5	5 4		3.38	5.88
(2V08) (673QD) Deer Park, FL	587	492	83.82%	95	16.18%	380	41	71	26	23	15	31		19.8	
(2V08) (673QE) Highway Nineteen, FL	400	333	83.25%	67	16.75%	300	17	16	18	29	10	10		16.51	
(2V08) (673QF) Winners Circle, FL	1,025	1,025	100.00%	0	0.00%	1,025	0	0	0	0	С	0			
(2V08) (673QG) Little Road, FL	637	630	98.90%	7	1.10%	548	48	34	4	1	1	1			3.68
(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,514	3,468	98.69%	46	1.31%	3,034	142	292	41	4	1	0		4.96	
(2V08) (673QI) Medical View Lane, FL	379	377	99.47%	2	0.53%	356	16	5	2	0	C	0	0	1.65	1.7
(2V08) (673QJ) Hidden River, FL	8,834		94.72%	466		7,292	557				29		4.52		2.6
(2V08) (675) Orlando, FL HCS	97,531					83,401	4,921				211				3.66
(2V08) (675) Orlando, FL	42,976		93.96%	2,594		35,451	2,250	2,681	1,726	602	154	112	3.1	7.77	4.79
(2V08) (675BU) Orlando-Lake Nona, FL - VADOM	4		100.00%	0	0.0070	4	0	0		0	С	,			
(2V08) (675BV) Lake Baldwin, FL - VADOM	100		100.00%	0	0.0070	96	3		0	0	С	-			
(2V08) (675GA) Viera, FL	18,953		97.02%	565		16,301	1,077				17		_		3.66
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	10,391		98.03%	205		9,226	503				21				2.07
(2V08) (675GC) Kissimmee, FL	1,714	1,683	98.19%	31	1.81%	1,506	88	89	18	13	C	0	2.35	0.13	6.81

(2/08) (675GC) Deltons, FL 1,462 1,463 98.39% 24 1,81% 1,375 55 40 22 0 1 1 1 2 2 2.58 (7/08) (675GC) Tamore, RL 2,134 2,134 98.29% 25 7,75% 1,788 199 86 148 1 1 2 2 2 4.4 1,97 (2/08) (675GC) Leave Batcher, FL 1,346 1,003 96.79% 439 82.29% 1,187 98 86 148 1 1 2 2 2 4.4 1,97 (2/08) (675GC) Leave Batcher, FL 1,346 1,003 96.79% 439 82.29% 1,1887 919 622 300 101 13 13 13 13 15 6.83 (2/08) (675GC) Leave Batcher, FL 2,007 2,78 98 98 148 1,187 919 622 300 101 13 13 13 15 6.83 (2/08) (675GC) Leave Batcher, FL 2,007 2,78 98 98 148 1,187 919 622 300 101 13 13 13 15 6.83 (2/08) (675GC) Leave Batcher, FL 2,007 1,78 98 98 148 1,187 919 622 300 101 13 13 13 15 6.83 (2/08) (675GC) Leave Batcher, FL 2,007 1,78 98 98 149 149 149 149 149 149 149 149 149 149	ays 15
CAVARD (1975GC) Transmer, FL	2.81
CVVSS (67/GC) Clambrach, FL	3.67
(2V98) (6FSCG) Lake Balovin, F.L. 13.464 13.029 98.76% 428 3.24% 11.887 518 622 3.00 101 13 13 13 1.6 6.53 (2V09) (7SCG) Port Compar, FL. 7 7 100.00% 0 0.00% 4 0 3 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4.43
CVVB) (875QB) Port Changer, FL	3.36
(2V09) (975CD) Westelde Parellion, FL 2,927 2,874 98,19% 55 1,81% 2,711 76 87 46 5 11 1 1 2 2 3 3 4.8 8 2 2 1 2 2 3 4.8 8 2 2 2 1 2 3 5 2 2 4 3 8 2 2 3 4 3 4 3 4 3 4 3 4 3 4 3 4 4 3 4 3	
CV09) (660) Laxington-Lessivon, KY (Franklin R, 12.56) 12.27 97.81% 209 2.39% 10.662 781 794 261 30 7 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 5.68 1.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 1 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 1 3.35 3.27 3.	2.57
2009 (5960) Lesington-Lestwar, KY Franklin R (2009) (5964) 12,337 97.61% 298 2.93% 10,662 781 798 261 30 7 151 3.35 5.88	3.35
Socialey Campus) [2799] (SPAC) Lasington-Coper, KY (Troy) [2806] Lasington-Coper, KY (Troy) [2806] Lasington-Coper, KY (Troy) [2806] Campus)	2.26
Bowling Campus Series Se	2.18
(2V09) (59GA) Somerset, KY 2.464 2.404 97.56% 60 2.44% 2.056 182 166 18 39 3 0 3.15 6.22 (2V09) (59GA) Somerset, KY 777 787 1787 100.00% 0 0.00% 774 8 5 5 0 0 0 0 0 0 0 0.43 1.43 (2V09) (59GGC) Hazard, KY 855 855 100.00% 0 0.00% 840 9 6 0 0 0 0 0 0 0 0 0 0 1.74 1.35 (2V09) (59GGC) Barea, KY 1.497 1.475 98.53% 22 1.47% 1.341 89 45 17 5 0 0 0 1.79 4.91 (2V09) (50G) Barea, KY 1.497 1.475 98.53% 22 1.47% 1.341 89 45 17 5 0 0 0 1.79 4.91 (2V09) (50G) Louisville, KY (Robley Rex) 20.225 19.803 97.81% 422 2.09% 16.921 1.327 1.555 355 39 10 18 0.12 5.07 (2V09) (603G) Louisville, KY -VADOM 4 4 100.00% 0 0.00% 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.42
(2V09) (596GB) Morehead, KY	
(2V09) (596GC) Hazard, KY	4.38
(2V09) (596GD) Berea, KY	0.31
(2V09) (603) Louisville, KY HCS	0.01
(2V09) (603BU) Louisville, KY (Robley Rex) (2V09) (603BU) Louisville, KY -VADOM 4 4 4 100.00% 0 0 0.00% 4 0 0.00% 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.75
(2V09) (603GA) Louisville, KY - VADOM 4 4 100.00% 0 0.00% 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.37
(2V09) (603GA) Fort Knox, KY 2,229 2,199 98.65% 30 1.35% 2,064 79 56 21 5 3 1 2.15 4.48 (2V09) (603GB) New Albany, IN 3,024 3,002 99.27% 22 0.73% 2,820 109 73 15 4 1 1 2 2.43 0.53 (2V09) (603GC) Shively, KY 2,805 2,77 99.71% 8 0.29% 2,575 128 94 5 3 0 0 0 2.06 1.3 (2V09) (603GD) Stonybrook, KY 2,381 2,34 98.45% 37 1.55% 2,168 101 75 29 5 0 3 0 0 0 2.06 1.3 (2V09) (603GE) Newburg, KY 3,371 3,27 97.80% 74 2.20% 2,937 213 147 63 4 1 1 6 2.91 4.59 (2V09) (603GF) Grayson County, KY 2,272 2,241 98.64% 31 1.36% 2,108 86 47 27 1 1 0 3 1.89 1.07 (2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0.17% 1,125 40 36 2 0 0 0 0 0 1 4.8 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 0 0 1 1.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.36
(2V09) (603GB) New Albany, IN 3,024 3,002 99.27% 22 0.73% 2,820 109 73 15 4 1 2 2.43 0.53 (2V09) (603GC) Shively, KY 2,865 2,797 99.71% 8 0.29% 2,575 128 94 5 3 0 0 0 2.06 1.3 (2V09) (603GD) Stonybrook, KY 2,381 2,344 98.45% 37 1.55% 2,168 101 75 29 5 0 3 2.31 1.19 (2V09) (603GE) Newburg, KY 3,371 3,297 97.80% 74 2.20% 2,937 213 147 63 4 1 6 2.91 4.59 (2V09) (603GF) Grayson County, KY 2,272 2,241 98.64% 31 1.36% 2,108 86 47 27 1 0 3 3 1.89 1.07 (2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0.17% 1,125 40 36 2 0 0 0 0 0 1.48 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
(2V09) (603GC) Shively, KY 2,805 2,797 99.71% 8 0.29% 2,575 128 94 5 3 0 0 0 2.06 1.3 (2V09) (603GD) Stonybrook, KY 2,381 2,344 98.45% 37 1.55% 2,168 101 75 29 5 0 3 2.31 1.19 (2V09) (603GE) Newburg, KY 3,371 3,297 97.80% 74 2.20% 2,937 213 147 63 4 1 6 2.91 4.59 (2V09) (603GF) Grayson County, KY 2,272 2,241 98.64% 31 1.36% 2,108 86 47 27 1 0 3 1.89 1.07 (2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0.17% 1,125 40 36 2 0 0 0 0 1 1.48 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.66
(2V09) (603GE) Newburg, KY 2,381 2,344 98.45% 37 1.55% 2,168 101 75 29 5 0 3 2.31 1.19 (2V09) (603GE) Newburg, KY 3,371 3,297 97.80% 74 2.20% 2,937 213 147 63 4 1 6 2.91 4.59 (2V09) (603GF) Grayson County, KY 2,272 2,241 98.64% 31 1.36% 2,108 86 47 27 1 0 3 1.89 1.07 (2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0,17% 1,125 40 36 2 0 0 0 0 1.48 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.4
(2V09) (603GE) Newburg, KY 3,371 3,297 97.80% 74 2.20% 2,937 213 147 63 4 1 6 2.91 4.59 (2V09) (603GF) Grayson County, KY 2,272 2,241 98.64% 31 1.36% 2,108 86 47 27 1 0 3 1.80 1.07 (2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0.17% 1,125 40 36 2 0 0 0 0 0 1.48 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 0 0 0 0 0 2 0.00 (2V09) (603PB) Louisville (SARRTP) 12 12 100.00% 0 0.00% 12 0 0.00% 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.6
(2V09) (603GF) Grayson County, KY 2,272 2,241 98.64% 31 1.36% 2,108 86 47 27 11 0 3 1.89 1.07 (2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0.17% 1,125 40 36 2 0 0 0 0 1.48 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 0 0 0 0 0 2 2.06 (2V09) (603PB) Louisville (SARRTP) 12 12 100.00% 0 0.00% 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.68
(2V09) (603GG) Scott County, IN 1,203 1,201 99.83% 2 0.17% 1,125 40 36 2 0 0 0 0 0 1.48 1.29 (2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 0 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 0 0 0 0 2.06 (2V09) (603PB) Louisville (SARRTP) 12 12 100.00% 0 0.00% 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	8.31
(2V09) (603GH) Carrollton, KY 846 841 99.41% 5 0.59% 769 46 26 3 0 0 2 11.26 2.28 (2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 00 52 4 3 0 0 0 0 0 2.06 (2V09) (603PB) Louisville (SARRTP) 12 12 100.00% 0 12 0 0 0 0 0 0 0 (2V09) (614) Memphis, TN HCS 42,879 41,295 96.31% 1,584 3.69% 37,158 1,991 2,146 1,055 275 112 142 1.94 7.15 (2V09) (614) Memphis, TN 28,374 27,045 95.32% 1,329 4.68% 24,137 1,347 1,561 854 238 105 132 1.85 7.08	3.74
(2V09) (603MA) IDES Fort Knox 59 59 100.00% 0 0.00% 52 4 3 0 0 0 0 0 2.06 (2V09) (603PB) Louisville (SARRTP) 12 12 100.00% 0 12 0	2.69
(2V09) (603PB) Louisville (SARRTP) 12 12 100.00% 0<	0.58
(2V09) (614) Memphis, TN HCS 42,879 41,295 96.31% 1,584 3.69% 37,158 1,991 2,146 1,055 275 112 142 1.94 7.15 (2V09) (614) Memphis, TN 28,374 27,045 95.32% 1,329 4.68% 24,137 1,347 1,561 854 238 105 132 1.85 7.08	0
(2V09) (614) Memphis, TN 28,374 27,045 95.32% 1,329 4.68% 24,137 1,347 1,561 854 238 105 132 1.85 7.08	4.35
	4.17
(2V09) (614GA) Tupelo, MS 1,312 1,301 99.16% 11 0.84% 1,188 63 50 9 0 0 2 2.07 5.24	4.99
(2V09) (614GB) Jonesboro, AR 803 798 99.38% 5 0.62% 711 51 36 3 2 0 0 3.06 0.2	4.24
(2V09) (614GC) Holly Springs, MS 374 373 99.73% 1 0.27% 354 13 6 0 0 1 1 0 2.17 0.5	1.3
(2V09) (614GD) Savannah, TN 507 498 98.22% 9 1.78% 459 16 23 8 1 0 0 1.37 0	7.75
(2V09) (614GE) Covington, TN 2,052 2,036 99.22% 16 0.78% 1,938 58 40 9 3 0 4 1.54 3.39	2.45
(2V09) (614GF) Nonconnah Boulevard, TN 6,287 6,139 97.65% 148 2.35% 5,527 306 306 116 24 4 4 1.52 8.33	7.66
(2V09) (614GG) Jackson, TN 1,973 1,951 98.88% 22 1.12% 1,797 81 73 19 2 1 0 1.32 6.31	2.19
(2V09) (614Gl) Dyersburg, TN 568 542 95.42% 26 4.58% 474 39 29 22 3 1 1 0 5.39 0	2.6
(2V09) (614GN) Helena, AR 449 432 96.21% 17 3.79% 393 17 22 15 2 0 0 4.21 0	5.29
(2V09) (614QA) Union Avenue, TN 180 180 100.00% 0 0.00% 180 0 0 0 0 0 0	
(2V09) (621) Mountain Home, TN HCS 42,986 42,137 98.02% 849 1.98% 37,345 2,567 2,225 697 119 22 11 3.41 4.72	1.85
(2V09) (621) Mountain Home, TN (James H. 28,186 27,508 97.59% 678 2.41% 24,308 1,595 1,605 555 92 20 11 4.27 4.85 Quillen)	1.1
(2V09) (621BU) Mountain Home, TN - VADOM 92 92 100.00% 0 0.00% 88 4 0 0 0 0 0 0 0.19	
(2V09) (621BY) Knoxville, TN (William C. Tallent) 6,181 6,098 98.66% 83 1.34% 5,502 359 237 70 12 1 0 3.36 4.52	1.85
(2V09) (621GA) Rogersville, TN 676 676 100.00% 0 0.00% 636 31 9 0 0 0 0 1.68 0	0
(2V09) (621GC) Norton, VA 768 758 98.70% 10 1.30% 705 35 18 10 0 0 0 1.47 0	4.08
(2V09) (621GG) Morristown, TN 1,217 1,213 99.67% 4 0.33% 1,117 63 33 4 0 0 0 1.72 7.23	1.26
(2V09) (621GI) Sevierville, TN (Dannie A. Carr) 2,115 2,096 99.10% 19 0.90% 1,817 173 106 12 7 0 0 3.88 2.28	2.16
(2V09) (621GJ) Bristol, VA 1,547 1,523 98.45% 24 1.55% 1,356 118 49 18 5 1 0 2.93 0	5.36
(2V09) (621GK) Campbell County, TN 648 643 99.23% 5 0.77% 586 41 16 5 0 0 0 2.03 3.65	4.23
(2V09) (621QA) Jonesville, VA 162 162 100.00% 0 0.00% 127 18 17 0 0 0 0 0 4.33	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(2V09) (621QB) Marion, VA	163	163	100.00%	0	0.00%	123	28	12	0	0	0	0	4.22		
(2V09) (621QC) Vansant, VA	71	71	100.00%	0	0.00%	53	7	11	0	0	0	0	4.44		
(2V09) (621QD) Knox County, TN	821	795	96.83%	26	3.17%	624	64	107	23	3	0	0		5.5	6.5
(2V09) (621QE) Downtown West, TN	339	339	100.00%	0	0.00%	303	31	5	0	0	0	0		1.99	
(2V09) (626) Middle Tennessee HCS	76,103	71,698	94.21%	4,405	5.79%	62,647	4,302	4,749	2,732	848	407	418	5.16	8.93	5.2
(2V09) (626) Nashville, TN	28,206			1,787	6.34%		1,721	1,922		388	191	142	6.4	8.36	
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	19,798	18,800	94.96%	998	5.04%	16,586	1,094	1,120	665	192	66	75	4.12	8.59	2.8
(2V09) (626GA) Dover, TN	172		100.00%	0	0.00%	148	14			0	0	0	0		1.76
(2V09) (626GC) Bowling Green, KY	1,331			85		1,048	75			9	2	-	4.66	6.77	
(2V09) (626GE) Clarksville, TN	5,619		91.32%	488			296			99	59			15.93	
(2V09) (626GF) Chattanooga, TN	5,848	5,520		328			264	284		52	43	20		5.64	
(2V09) (626GG) Tullahoma, TN	273			2	0.73%		20			0	0	2	0.95	3.62	
(2V09) (626GH) Cookeville, TN	1,656			48		1,480	53			6	3	5	3.85	3.94	
(2V09) (626GJ) Hopkinsville, KY	1,858			83			158			20	11	13		22.75	
(2V09) (626GK) McMinnville, TN	928			14	-		84			3	1	2		9.96	
(2V09) (626GL) Roane County, TN	501			11	-	444	23			2	1	0	1.65	16	
(2V09) (626GM) Maury County, TN	1,255		97.37%	33		933	133			3	0	2	6.95	5.29	
(2V09) (626GN) Athens, TN	601			57	9.48%	461	26			16	4	1	9	13.92	
(2V09) (626GO) International Plaza, TN	1,337	1,242	92.89%	95			65		81	9	2	3	9.1	5.29	
(2V09) (626GP) Gallatin, TN	1,134		96.47%	40			110	63	31	3	0	6	6.47	6.85	0.12
(2V09) (626MA) IDES Fort Campbell	338	338	100.00%	0	0.00%	338	0	-		0	0	0		0	0
(2V09) (626QA) Albion Street, TN	938	872	92.96%	66	7.04%	763	32	77	57	4	2	3	8.32		0.43
(2V09) (626QB) Charlotte Avenue, TN	1,945	1,912	98.30%	33	1.70%	1,764	63	85	28	5	0	0	3	7.08	0.64
(2V09) (626QC) Pointe Centre, TN	1,894	1,665	87.91%	229	12.09%	1,505	64	96	112	35	22	60		26.43	8.68
(2V09) (626QD) Glenis Drive, TN	471			8			7			2	0	0			1.52
(3V10) (538) Chillicothe, OH HCS	19,753		96.52%							98	45	62	1.38		
(3V10) (538) Chillicothe, OH	12,411		96.07%	488			798			68	27	41		7.69	
(3V10) (538GA) Athens, OH	1,400		99.50%	7	0.50%		50			0	0	0		2.98	
(3V10) (538GB) Portsmouth, OH	1,532		98.83%	18		·	21			2	2	-	0.49	3.03	
(3V10) (538GC) Marietta, OH	1,134		89.33%	121						12	12	9	1.28	20.82	
(3V10) (538GD) Lancaster, OH	1,670			34			49			13	4	1	1.17	4.28	
(3V10) (538GE) Cambridge, OH	1,073		98.88%	12			47			3	0	2		2.34	
(3V10) (538GF) Wilmington, OH	533		98.50%	8	1.50%		18			0	0	1	1.7	0	
(3V10) (539) Cincinnati, OH HCS	40,042									452				9.68	
(3V10) (539) Cincinnati, OH	24,197		93.23%	1,638			1,339			361	141	100		11.52	2.96
(3V10) (5399AB) Fort Thomas CLC	1		100.00%	0			0			0	0				
(3V10) (539A4) Fort Thomas, KY	1,207		96.11%	47		1,052	55			8	0	2		10.59	
(3V10) (539BV) Fort Thomas, KY - PRRTP	24		33.33%		66.67%	5	0			7	0	0			40.67
(3V10) (539GA) Bellevue, KY	1,443		97.30%	39			42			7	1	16		1.98	
(3V10) (539GB) Clermont County, OH	3,285			75			143			6	3	6	2	6.86	
(3V10) (539GC) Dearborn, IN	1,870		98.82%	22			73			2	0	0	1.49	3.37	
(3V10) (539GD) Florence, KY	2,459			63			136			13	1	1	3.3	6.66	
(3V10) (539GE) Hamilton, OH	2,450		98.00%	49		2,163	128			7	4	2		4.13	
(3V10) (539GF) Georgetown, OH	1,048				11.07%		44			21	7	73		4.73	3.44
(3V10) (539QA) Cincinnati, OH - Mobile	2		100.00%	0			0			0	0	0	-		
(3V10) (539QB) Highland Avenue, OH	1,474		95.59%	65						13	4	14		6.96	
(3V10) (539QC) Vine Street, OH	3		100.00%	0						0	0	0			
(3V10) (539QD) Norwood, OH	579		94.65%	31			21			7	0	•		12.29	
(3V10) (541) Cleveland, OH HCS	101,582									484	237				
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	38,117		96.21%				2,883			140	46			6.13	
(3V10) (541BY) Canton, OH	7,206		95.43%	329			540			35	24	28		9.04	
(3V10) (541BZ) Youngstown, OH	6,497	6,360	97.89%	137	2.11%	5,646	359	355	109	22	2	4	2.25	5.16	2.83

Composition	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
Profit P																
Second Second Content Conten	(3V10) (541GB) Lorain, OH	4,197	4,102	97.74%	95	2.26%	3,715	184	203	69	9	7	10	4.86	4.43	1.69
Control placed in MacCantan, Ord 10	(3V10) (541GC) Sandusky, OH	2,532	2,413	95.30%	119	4.70%	2,094	161	158	76	25	3	15	6.21	5.79	6.97
Composition Laber Control 1878 1879	(3V10) (541GD) Mansfield, OH (David F. Winder)	5,395	5,340	98.98%	55	1.02%	5,010	193	137	39	10	2	4	1.3	3.12	1.15
Composition	(3V10) (541GE) McCafferty, OH	850	783	92.12%	67	7.88%	690	40	53	47	15	2	3	2.29	20.45	11.17
Part	(3V10) (541GF) Lake County, OH	3,874	3,757	96.98%	117	3.02%	3,383	213	161	84	17	7	9	3.03	3.93	6.89
Septemble Sept	(3V10) (541GG) Akron, OH	10,035	9,515	94.82%	520	5.18%	7,960	711	844	438	34	16	32	6.02	8.83	2.75
Cyth	(3V10) (541GH) East Liverpool, OH	1,716	1,696	98.83%	20	1.17%	1,573	69	54	11	3	3	3	5.58	5.71	2.34
Service Serv	(3V10) (541GI) Warren, OH	2,179	2,055	94.31%	124	5.69%	1,778	131	146	63	25	9	27	7.38	11.33	4.68
CMY01/SHOLPPrimp.OH	(3V10) (541GJ) New Philadelphia, OH	2,274	2,229	98.02%	45	1.98%	2,012	117	100	41	3	1	0	1.8	3.48	3.41
SYSTIGN FOR AMERICAN 17	(3V10) (541GK) Ravenna, OH	2,189	2,113	96.53%	76	3.47%	1,849	140	124	47	8	2	19	7.06	6.39	2.68
Control Cont	(3V10) (541GL) Parma, OH	12,864	11,958	92.96%	906	7.04%	9,781	1,034	1,143	588	137	112	69	5.55	9.39	8.74
Commonweal Part Company Country A, Commonweal S, Commonw	(3V10) (541GM) Cleveland Superior Avenue, OH	70	66	94.29%	4	5.71%	20	13	33	4	0	0	0			
Marcian Properties Proper	(3V10) (541QA) Summit County, OH	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0			
Monte Mont					0			3			0	0	0	1.06		
SPON_SCRIPTON CHEEDS SSON SLOW SLOW SEASON SLOW Slo		255	248	97.25%	7	2.75%	230	4	14	7	0	0	0		2.79	
CMM0105552 Disputine CMM								·			1	1	4			
Company Comp	(3V10) (552) Dayton, OH HCS				1,215									2.01		
(\$V10) (\$52061) Lim. OH 1.082 3.678 96.778 24 4.498 1.500 5.50 4.09 21 1 0 0 2 0.5 3.08 (3.0710) (\$55061) Sphingfield CM 1.681 1.681 1.681 0.0005 0 0.0005 1.582 0.0005 0 0.0005 1.582 0.0005 0 0 0 0 0 0 0 0 0	(3V10) (552) Dayton, OH				1,015			1,728			111	22	19			
(3V10) (325CQC) Rehmont, M. 1,647	(3V10) (552GA) Middletown, OH	1,659	1,566		93			90	121		11	3	3	3.68	9.13	
CAVID (S220D) Springfield OH		1,682	1,658	98.57%	24	1.43%	1,559	53	46	21	1	0	2	0.5	3.02	2.08
Control (1987) Cont	(3V10) (552GC) Richmond, IN	1,547	1,513	97.80%	34	2.20%	1,296	120	97	27	5	1	1	2.48		
SYMID (FSF) Columbus, OH (Chairmer P. Nylvia) 31471 28.61 60.94% 2.860 9.66% 2.2666 2.917 3.249 1.778 584 169 319 349 4.28 4.566 3.48	(3V10) (552GD) Springfield, OH	1,661	1,612	97.05%	49	2.95%	1,384	123	105	37	4	3	5	2.24	5.96	12.93
(3V10) (757) Columbus, OH (Chalmers P. Wyle) (3V10) (757) Columbus, OH (Chalmers P. Wyle) (3V10) (757) Columbus, OH (1.551 1.422 05.55) 60 4.45% 1.167 1.39 1.76 4.8 1.2 5 4.7.59 8.66 (3.970) (757) Columbus, OH (1.272 1.172) 9.68% 55 4.23% 1.146 00 81 32 12 3 8.36% 8.87 (3.970) (757) Columbus, OH (1.412 1.347 96.05% 60 4.45% 1.101 1.455 1.010 4.3 1.7 2 3 4.09 9.73 (3.970) (757) COlumbus, OH (1.412 1.347 96.05% 60 4.45% 1.101 1.455 1.010 4.3 1.7 2 3 4.09 9.73 (3.970) (757) COlumbus, OH (1.412 1.347 96.05% 6.5 4.69% 1.101 1.455 1.010 4.3 1.7 2 3 4.09 9.73 (3.970) (757) COlumbus, OH (1.412 1.347 96.05% 60 4.45% 1.142 1.145 1.010 1.455 1.010 4.3 1.7 2 3 4.09 9.73 (3.970) (757) COlumbus, OH (1.412 1.347 96.05% 60 9.23% 1.145 1.078 9.7 1.02 1.00 1.00 1.00 1.0 1.0 1.0 1.0 1.0 1.0		56	56	100.00%			14	6	36	0		0	0		15.52	
(3V10) (757GA) Canesville, OH 1,551 1,489 85.5% 69 4.45% 1,167 139 176 48 172 5 4 7.79 8.66 (3V10) (757GG) Cirove City, OH 1,272 1,217 05.88% 55 4.2% 1,046 00 81 32 12 3 8 8.67 (3V10) (757GC) Marion, OH 1,412 1,474 85.0% 68 4.60% 1,101 145 101 43 17 2 3 4.09 9.73 (3V10) (757GC) Marion, OH 1,412 1,474 85.0% 68 4.60% 1,107 1,045 101 43 17 2 3 4.09 9.73 (3V10) (757GC) Marion, OH 1,412 1,474 85.0% 68 4.60% 1,107 1,045 101 43 17 2 3 4.09 9.73 (3V10) (757GC) Marion, OH 1,412 1,474 85.0% 68 4.60% 1,107 1,045 101 43 17 2 3 4.09 9.73 (3V10) (757GC) Columbus Ariport Drive, OH 1,360 1,275 38,10% 94.30 1,275 38,10% 10.00 1,00% 10.00 1	(3V10) (757) Columbus, OH HCS	39,041	35,795	91.69%	3,246	8.31%	28,249	3,579	3,967	2,059	648	195	344	4.29	14.07	6.99
(3V10) (757GB) Grove City, OH 1,217		31,471	28,621	90.94%	2,850		22,455	2,917	3,249	1,778	584	169	319	3.91	14.23	6.14
(3V10) (757GC) Marton, OH	, , , , , ,						1,167					5	4			
(3V10) (757GD) Newark, OH (Daniel L. Kinnard) (3V10) (757GD) Newark, OH (Daniel L. Kinnard) (3V10) (757GD) Solumbus Airport Drive, OH (3V10) (757GD) Solumbus Airport Drive, OH (3V10) (506) Am Arbor, MI CS (3V10) (506) A												-	-			
(3V10) (757QC) Columbus Airport Drive, OH (3V10) (750Q) Africant Mini-CS (42719) 40,688) 95,23% 2039 4,77% 35,848 2,334 2,498 1,401 391 140 107 4,627 7,002 (3V10) (506) Ann Arbor, Mini-CS (3V10) (506) Ann Arbor, Arbor, Arbor, Mini-CS (3V10) (506) Ann Arbor, Arbor, Mini-CS (3V10) (506) Ann Arbor, Arbor, Mini-CS (3V10) (506) Ann Arbor,												_	_			
(3V10) (506) Ann Arbor, MI HCS 42,710 40,680 95.23% 2,030 4.77% 35,848 2,334 2,498 1,401 301 140 107 4.52 7.02												11	8	4.67	15.12	
(3V10) (506A) Ann Arbor, MI 28,805 27,435 95.24% 1,370 4.76% 24,437 1,405 1,593 943 239 118 70 4.34 6.88 (3V10) (506CA) Toledo, OH 7,825 7,349 93.25% 476 6.08% 6,142 578 629 318 117 16 25 6.49 11.13 (3V10) (506CB) Film, MI 1,718 1,710 99.53% 8 0.47% 1,563 92 55 6 1 1 1 1 0 0 2.27 1,244 (3V10) (506CG) Jackson, MI 1,666 1,650 99.04% 16 0.96% 1,423 143 84 16 0 0 0 0 0 0 0 2.63 3.98 (3V10) (506CG) Jackson, MI 1,666 1,650 99.04% 16 0.96% 1,423 143 84 16 0 0 0 0 0 0 0 2.63 3.98 (3V10) (506CG) Jackson, MI 1,682 1,663 98.87% 19 1,13% 1,540 70 53 5 3 3 3 8 1 1 2 4 2 2.06 (3V10) (506CG) Green Road, MI 1,023 8.73 85.34% 150 14.66% 743 46 84 113 31 2 4 4 2.06 (3V10) (506CG) Jackson, MI 1,682 2,051 2											·	5				6.67
(3V10) (506GA) Toledo, OH 7,825 7,349 93.92% 476 6.08% 6,142 578 629 318 117 16 25 6.49 11.13 (3V10) (506GB) Flint, MI 1.718 1.710 99.53% 8 0.47% 1.563 92 55 6 1 1 1 0 0 2.27 1.24 (3V10) (506GG) Jackson, MI 1.666 1.650 99.04% 16 0.96% 1.423 143 84 16 0 0 0 0 0 2.63 3.98 (3V10) (506GA) Ann Arbor Packard Road, MI 1.682 1.663 88.87% 19 1.13% 1.540 70 53 5 5 3 3 3 3 8 1.56 (3V10) (506GA) Green Road, MI 1.023 873 85.34% 150 14.66% 743 46 84 113 31 2 4 4 2.06 (3V10) (515) Battle Creek, MI HCS 29.515 27.514 93.22% 2.001 6.78% 22.513 2.290 2.711 1.336 427 123 1163 3.77 11.78 (3V10) (515) Battle Creek, MI - VADOM 90 88 98.89% 1 1.11% 53 12 2 4 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A CONTRACTOR OF THE CONTRACTOR															
(3V10) (500GGB) Flint, MI	(3V10) (506) Ann Arbor, MI											118		_		
(3V10) (506GC) Jackson, MI 1,666 1,650 99.04% 16 0.96% 1,423 143 84 16 0 0 0 0 2.63 3.98 (3V10) (506GA) Ann Arbor Packard Road, MI (1,662 1,663 98.87% 19 1,13% 1,540 70 53 5 3 3 3 8 1.56 (3V10) (506GA) Ann Arbor Packard Road, MI (1,662 1,663 98.87% 19 1,13% 1,540 70 53 5 3 3 3 3 8 1.56 (3V10) (506GD) Green Road, MI 1,023 873 85.34% 150 14.66% 743 46 84 113 31 2 4 2.06 (3V10) (505DB) Green Road, MI 1,023 873 85.34% 150 14.66% 743 46 84 113 31 2 4 2 2 4 2.06 (3V10) (515) Battle Creek, MI HCS 29.515 27.514 93.22% 2.001 6.78% 22.513 2.290 2.711 1.336 427 123 115 3.77 11.78 (3V10) (515) Battle Creek, MI -VADOM 90 89 98.89% 1 1.11% 53 12 24 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	, , , , , , , , , , , , , , , , , , ,	7,825	7,349		476			578	629	318	117	16	25			
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road, MI (Packard Road) 1,662 1,663 98.87% 19 1.13% 1,540 70 53 5 3 3 3 8 1.56 (3V10) (506QB) Green Road, MI 1,023 873 85.34% 150 14.66% 743 46 84 113 31 2 4 2.06 (3V10) (515) Battle Creek, MI HCS 29,515 27,514 93.22% 2.001 6.78% 22,513 2.290 2.711 1.386 427 1.33 12 4 2.88 11.61 (3V10) (515) Battle Creek, MI + VADOM 90 89 98.89% 1 1.11% 53 12 24 1 10 0 0 0 (3V10) (515BY) Wyoming, MI 12,443 11,243 90.36% 1,200 9.64% 9,076 967 1,200 771 265 94 70 4.79 12.22 (3V10) (515GA) Muskegon, MI 1,757 1,712 97.44% 45 2.56% 1,505 136 71 26 16 2 1 3.3 6.18 (3V10) (515GB) Lansing South, MI 1,901 1,821 95.79% 80 4.21% 1,550 140 131 64 13 1 2 3.55 4.41 (3V10) (515GC) Benton Harbor, MI 1,009 997 98.81% 12 1,19% 888 61 48 10 0 1 1 2.33 5.9 (3V10) (553) Detroit, MI HCS 33,011 30,358 29.222 62.6% 1,136 3.74% 24.826 1,953 2,443 880 156 44 56 4.85 6.31 (3V10) (553GA) Yale, MI 1,147 1,147 10,000% 0 0.00% 1,088 48 11 0 0 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,439 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 0 0 0 1.39 2.94 (3V10) (553GA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0		1			8					6	1	1	0			
(3V10) (506QB) Green Road, MI 1,023 873 85.34% 150 14.66% 743 46 84 113 31 2 4 2.06 (3V10) (515) Battle Creek, MI HCS 29,515 27,514 93.22% 266 63 5.38% 9,441 974 1,237 464 133 25 41 2.88 11.61 (3V10) (515By) Battle Creek, MI -VADOM 90 89 98.89% 1 1,1179 53 12 24 1 0 0 0 0 0 0 0 (3V10) (515By) Wyoming, MI 12,443 11,243 90.36% 1,200 9.64% 9,076 967 1,200 771 265 94 70 4.79 12.22 (3V10) (515GA) Muskegon, MI 1,757 1,712 97.44% 45 2.56% 1,505 136 71 26 16 2 1 3.3 6.18 (3V10) (515GB) Lansing South, MI 1,901 1,821 95.79% 80 42.1% 1,550 140 131 64 13 1 1 2 3.55 4.41 (3V10) (515GC) Denton Harbor, MI 1,009 997 98.81% 12 1,19% 888 61 48 10 0 0 1 1 1 2.33 5.9 (3V10) (553) Detroit, MI (John D. Dingelli) 30,358 29,222 96.26% 1,136 3.74% 24,826 1,953 2,443 880 156 44 56 48 6.31 (3V10) (553GB) Pontlac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 0 1.39 2.94 (3V10) (553GB) Pontlac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 0 1.39 2.94 (3V10) (553GB) Pontlac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					16						0	0	0	2.63		
(3V10) (515) Battle Creek, MI HCS 29.515 27.514 93.22% 2.001 6.78% 22.513 2.290 2.711 1.336 427 123 115 3.77 11.78 (3V10) (515) Battle Creek, MI + VADOM 90 89 98.89% 1 1.1.11% 53 12 24 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1,682	1,663	98.87%	19	1.13%	1,540	70	53	5	3	3	8		1.56	5.14
(3V10) (515) Battle Creek, MI 12,315 11,652 94.62% 663 5.38% 9,441 974 1,237 464 133 25 41 2.88 11.61 (3V10) (515BU) Battle Creek, MI - VADOM 90 89 98.89% 1 1.11% 53 12 24 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V10) (506QB) Green Road, MI	1,023	873	85.34%	150	14.66%	743	46	84	113	31	2	4		2.06	
(3V10) (515BU) Battle Creek, MI - VADOM 90 89 98.89% 1 1.11% 53 12 24 1 0 0 0 0 0 0 1 1.2 1.2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V10) (515) Battle Creek, MI HCS	29,515	27,514	93.22%	2,001	6.78%	22,513	2,290	2,711	1,336	427	123	115	3.77	11.78	7.53
(3V10) (515BY) Wyoming, MI 12,443 11,243 90.36% 1,200 9.64% 9,076 967 1,200 771 265 94 70 4.79 12.22 (3V10) (515GA) Muskegon, MI 1,757 1,712 97.44% 45 2.56% 1,505 136 71 26 16 2 1 3.3 6.18 (3V10) (515GB) Lansing South, MI 1,901 1,821 95.79% 80 4.21% 1,550 140 131 64 13 1 2 3.55 4.41 (3V10) (515GC) Benton Harbor, MI 1,009 997 98.81% 12 1,19% 888 61 48 10 0 1 1 1 2.33 5.9 (3V10) (553CA) Detroit, MI HCS 33,011 31,870 96.54% 1,141 3.46% 27,289 2,075 2,506 884 156 45 66 3.88 6.21 (3V10) (553GA) Yale, MI 1,147 1,147 1,147 10.00% 0 0,00% 1,088 48 11 0 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0,21% 1,310 70 49 3 0 0 0 0 1.39 2.94 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 1 0 0 1 1 0 4.29 (5.50)	(3V10) (515) Battle Creek, MI	12,315	11,652	94.62%	663	5.38%	9,441	974	1,237	464	133	25	41	2.88	11.61	4.7
(3V10) (515GA) Muskegon, MI 1,757 1,712 97.44% 45 2.56% 1,505 136 71 26 16 2 1 3.3 6.18 (3V10) (515GB) Lansing South, MI 1,901 1,821 95.79% 80 4.21% 1,550 140 131 64 13 1 2 3.55 4.41 (3V10) (515GC) Benton Harbor, MI 1,009 97 98.81% 12 1.19% 888 61 48 10 0 1 1 1 2.33 5.9 (3V10) (553) Detroit, MI HCS 33,011 31,870 96.54% 1,141 3.46% 27,289 2,075 2,506 884 156 45 56 3.88 6.21 (3V10) (553) Detroit, MI (John D. Dingell) 30,358 29,222 96.26% 1,136 3.74% 24,826 1,953 2,443 880 156 44 56 4.85 6.31 (3V10) (553GA) Yale, MI 1,147 1,1	(3V10) (515BU) Battle Creek, MI - VADOM	90	89	98.89%	1	1.11%	53	12	24	1	0	0	0			
(3V10) (515GB) Lansing South, MI 1,901 1,821 95.79% 80 4.21% 1,550 140 131 64 13 1 1 2 3.55 4.41 (3V10) (515GC) Benton Harbor, MI 1,009 997 98.81% 12 1.19% 888 61 48 10 0 1 1 1 2.33 5.9 (3V10) (553) Detroit, MI HCS 33,011 31,870 96.54% 1,141 3.46% 27,289 2,075 2,506 884 156 45 56 3.88 6.21 (3V10) (553) Detroit, MI (John D. Dingell) 30,358 29,222 96.26% 1,136 3.74% 24,826 1,953 2,443 880 156 44 56 4.85 6.31 (3V10) (553GA) Yale, MI 1,147 1,147 100.00% 0 0.00% 1,088 48 11 0 0 0 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 1 0 4.29 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 1 0 1 0 1 0 4.29	(3V10) (515BY) Wyoming, MI	12,443	11,243	90.36%	1,200	9.64%	9,076	967	1,200	771	265	94	70	4.79	12.22	11.75
(3V10) (515GC) Benton Harbor, MI 1,009 997 98.81% 12 1.19% 888 61 48 10 0 0 1 1 1 2.33 5.9 (3V10) (553) Detroit, MI HCS 33,011 31,870 96.54% 1,114 3.46% 27,289 2,075 2,506 884 156 45 56 3.88 6.21 (3V10) (553) Detroit, MI (John D. Dingell) 30,358 29,222 96.26% 1,136 3.74% 24,826 1,953 2,443 880 156 44 56 4.85 6.31 (3V10) (553GA) Yale, MI 1,147 1,147 100.00% 0 0.00% 1,088 48 11 0 0 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 1 0 1.39 2.94 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 0 1 0 1 0 4.29	(3V10) (515GA) Muskegon, MI	1,757	1,712	97.44%	45	2.56%	1,505	136	71	26	16	2	1	3.3	6.18	7.11
(3V10) (553) Detroit, MI HCS 33,011 31,870 96.54% 1,141 3.46% 27,289 2,075 2,506 884 156 45 56 3.88 6.21 (3V10) (553) Detroit, MI (John D. Dingell) 30,358 29,222 96.26% 1,136 3.74% 24,826 1,953 2,443 880 156 44 56 4.85 6.31 (3V10) (553GA) Yale, MI 1,147 1,147 100.00% 0 0.00% 1,088 48 11 0 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 0 1.39 2.94 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 0 1 0 0 4.29	(3V10) (515GB) Lansing South, MI	1,901	1,821	95.79%	80	4.21%	1,550	140	131	64	13	1	2	3.55	4.41	10.08
(3V10) (553) Detroit, MI (John D. Dingell) 30,358 29,222 96.26% 1,136 3.74% 24,826 1,953 2,443 880 156 44 56 4.85 6.31 (3V10) (553GA) Yale, MI 1,147 1,147 100.00% 0 0.00% 1,088 48 11 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 1.39 2.94 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 1 0 4.29	(3V10) (515GC) Benton Harbor, MI	1,009	997	98.81%	12	1.19%	888	61	48	10	0	1	1	2.33	5.9	4.84
(3V10) (553GA) Yale, MI 1,147 1,147 100.00% 0 0.00% 1,088 48 11 0 0 0 0 0 0 1.23 (3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 0 1.39 2.94 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 0 1 0 4.29	(3V10) (553) Detroit, MI HCS	33,011	31,870	96.54%	1,141	3.46%	27,289	2,075	2,506	884	156	45	56	3.88	6.21	3.59
(3V10) (553GB) Pontiac, MI 1,432 1,429 99.79% 3 0.21% 1,310 70 49 3 0 0 0 1.39 2.94 (3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 1 0 4.29	(3V10) (553) Detroit, MI (John D. Dingell)	30,358	29,222	96.26%	1,136	3.74%	24,826	1,953	2,443	880	156	44	56	4.85	6.31	3.66
(3V10) (553QA) Piquette Street, MI 74 72 97.30% 2 2.70% 65 4 3 1 0 1 0 4.29	(3V10) (553GA) Yale, MI	1,147	1,147	100.00%	0	0.00%	1,088	48	11	0	0	0	0	1.23		0
	(3V10) (553GB) Pontiac, MI	1,432	1,429	99.79%	3	0.21%	1,310	70	49	3	0	0	0	1.39	2.94	3.02
(3V10) (583) Indianapolis, IN HCS 47,729 46,227 96.85% 1,502 3.15% 41,551 2,399 2,277 1,183 260 31 28 1.57 4.49	(3V10) (553QA) Piquette Street, MI	74	72	97.30%	2	2.70%	65	4	3	1	0	1	0	4.29		
	(3V10) (583) Indianapolis, IN HCS	47,729	46,227	96.85%	1,502	3.15%	41,551	2,399	2,277	1,183	260	31	28	1.57	4.49	4.67
(3V10) (583) Indianapolis, IN (Richard L. Roudebush) 36,722 35,459 96.56% 1,263 3.44% 31,453 2,050 1,956 976 229 30 28 2.13 4.39	(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	36,722	35,459	96.56%	1,263	3.44%	31,453	2,050	1,956	976	229	30	28	2.13	4.39	4.95

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1		Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
Period Ending: October 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(3V10) (583BU) Indianapolis, IN - VADOM	115	112	97.39%	3	2.61%	88	9	15	3	0	0	0		6.91	
(3V10) (583GA) Terre Haute, IN	1,542	1,540	99.87%	2	0.13%	1,495	25	20	2	0	0	0	0.13	3.29	0.48
(3V10) (583GB) Bloomington, IN	926	922	99.57%	4	0.43%	882	31	9	4	0	0	0	1.82	2.57	
(3V10) (583GC) Martinsville, IN	814	813	99.88%	1	0.12%	791	16	6	0	1	0	0	0.69	0.59	1.21
(3V10) (583GD) Indianapolis West, IN	2,172	2,038	93.83%	134	6.17%	1,864	84	90	113	21	0	0	0.74	12.31	3.43
(3V10) (583GE) West Lafayette, IN	793	780	98.36%	13	1.64%	698	43	39	13	0	0	0	1.74	1.17	5.66
(3V10) (583GF) Wakeman, IN	1,269	1,243	97.95%	26	2.05%	1,181	31	31	19	6	1	0	0.74	3.39	3.92
(3V10) (583GG) Shelbyville, IN	651	645	99.08%	6	0.92%	576	42	27	6	0	0	0	0.9	3.42	4.6
(3V10) (583QA) Monroe County, IN	411	405	98.54%	6	1.46%	368	19	18	5	1	0	0			2.75
(3V10) (583QB) Indianapolis Meridian Street, IN	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	584	554	94.86%	30	5.14%	474	36	44	29	1	0	0			6.48
(3V10) (583QD) Indianapolis YMCA, IN	696	683	98.13%	13	1.87%	652	10	21	13	0	0	0		1.71	0
(3V10) (583QE) Cold Spring Road, IN	1,005	1,004	99.90%	1	0.10%	1,000	3	1	0	1	0	0			
(3V10) (610) Northern Indiana HCS	33,639	32,076	95.35%	1,563	4.65%	27,917	1,940	2,219	1,065	282	109	107	3.41	9.22	3.42
(3V10) (610) Marion, IN	8,329	7,971	95.70%	358	4.30%	6,989	416	566	229	85	27	17	2.44	9.32	3.18
(3V10) (610A4) Fort Wayne, IN	12,772	11,948	93.55%	824	6.45%	10,039	900	1,009	543	133	75	73	3.73	10.14	0.74
(3V10) (610BU) Marion, IN - VADOM	27	27	100.00%	0	0.00%	20	6	1	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	6,292	6,101	96.96%	191	3.04%	5,500	295	306	138	41	0	12	2.9	6.13	1.4
(3V10) (610GB) Muncie, IN	1,734	1,693	97.64%	41	2.36%	1,532	98	63	34	7	0	0	3.6	7.42	3.21
(3V10) (610GC) Goshen, IN	1,163	1,127	96.90%	36	3.10%	993	64	70	28	5	2	1	4.22	4.12	4.53
(3V10) (610GD) Peru, IN	998	952	95.39%	46	4.61%	854	52	46	37	2	4	3	5.52	5.31	2.56
(3V10) (610QA) Fort Wayne East State Boulevard, IN	2,320	2,253	97.11%	67	2.89%	1,986	109	158	56	9	1	1		21.27	5.62
(3V10) (610QB) Columbia Place, IN	4	. 4	100.00%	0	0.00%	4	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	27,227	26,463	97.19%	764	2.81%	23,566	1,434	1,463	624	93	34	13	2.34	4.39	2.83
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	14,403	13,783	95.70%	620	4.30%	12,155	764	864	504	76	27	13	2.96	4.83	0.92
(3V10) (655GA) Gaylord, MI	1,115	1,104	99.01%	11	0.99%	1,018	49	37	9	2	0	0	1.84	0.82	1.66
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	1,219	1,198	98.28%	21	1.72%	1,042	87	69	15	3	3	0	1.9	4.93	1.74
(3V10) (655GC) Oscoda, MI	685	675	98.54%	10	1.46%	599	38	38	8	2	0	0	1.55	2.83	3.53
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,146	1,124	98.08%	22	1.92%	1,035	47	42	17	3	2	0	1.57	3.26	3.72
(3V10) (655GE) Clare, MI	1,748					1,496	115	119		1	0			3.35	5.13
(3V10) (655GF) Bad Axe, MI	897				0.11%	825	38	33		0	0	0	***	2.31	1.44
(3V10) (655GG) Cadillac, MI	1,378		99.71%		0.29%	1,252	65	57		0	0	-	2.59	1.29	1.22
(3V10) (655GH) Cheboygan County, MI	648				411111	579	35	29		0	0	0	1.64	4.75	2.21
(3V10) (655GI) Grayling, MI	620					543	31	32		2	1	0	3.03	3.65	4.62
(3V10) (655QA) Saginaw Barnard Road, MI	2,719					2,470	118	100		3	0	-		0.86	2.95
(3V10) (655QB) Grand Traverse, MI	649		98.92%		1.08%	552	47	43		1	1	0		5.25	2.5
(3V12) (550) Danville, IL HCS	19,397					17,358	886								1.7
(3V12) (550) Danville, IL	9,704		97.99%			8,799	383	327		27	16				1.28
(3V12) (550BY) Peoria, IL (Bob Michel)	5,585					4,814	312	303		21	31		1.49		2.26
(3V12) (550GA) Decatur, IL	1,683		98.04%			1,476	101	73		2	0		2.79		1.77
(3V12) (550GD) Springfield, IL	1,693				0.0070	1,599	54	31		1	0	-	1.15		1.28
(3V12) (550GF) Mattoon, IL	732		99.04%		0.96%	670	36	19		500	0				2.97
(3V12) (537) Chicago, IL HCS	40,363					31,758	2,552	3,219		568			_		3.32
(3V12) (537) Chicago, IL (Jesse Brown)	31,173					24,333	1,933	2,568		461	125			10.16	2.5
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	6,353		93.25%			5,051	403	470		102	18		3.9		5.62
(3V12) (537GA) Chicago Heights, IL	854					758	60	26		1	1	0	0.00		2.53
(3V12) (537GD) Lakeside, IL	1,191		98.49%			1,012	89	72		2	0	-	3.74		8.26
(3V12) (537HA) Auburn Gresham, IL	792		95.20%			604	67	83		2	1	2			6.56
(3V12) (556) North Chicago, IL HCS	30,136					25,934	1,899			71	24				2.55
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	26,078	25,529	97.89%	549	2.11%	22,269	1,690	1,570	432	69	23	25	3.7	5.37	2.2

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Ü			Less 3												
(3V12) (556GA) Evanston, IL	727	723	99.45%	4	0.55%	667	30	26	3	1	0	0	2.11	2.55	4.02
(3V12) (556GC) McHenry, IL	2,191	2,171	99.09%	20	0.91%	1,932	148	91	20	0	0	0	2.3	3.35	4.22
(3V12) (556GD) Kenosha, WI	1,140	1,125	98.68%	15	1.32%	1,066	31	28	13	1	1	0	1.45	1.32	3.04
(3V12) (578) Hines, IL HCS	54,825	53,273	97.17%	1,552	2.83%	46,981	3,194	3,098	1,184	222	76	70	3.38	5.93	3.26
(3V12) (578) Hines, IL (Edward Hines Junior)	42,245	40,962	96.96%	1,283	3.04%	36,135	2,387	2,440	965	190	65	63	4.25	5.87	3.69
(3V12) (578GA) Joliet, IL	4,765	4,633	97.23%	132	2.77%	3,884	412	337	112	11	5	4	2.68	7.6	2.82
(3V12) (578GC) Kankakee County, IL	1,246	1,232	98.88%	14	1.12%	1,054	100	78	9	4	1	0	3.09	5.59	
(3V12) (578GD) Aurora, IL	1,887	1,859		28		1,738	73			3	2	1	1.79		
(3V12) (578GE) Hoffman Estates, IL	1,417			20		1,255	82			4	0	2	2.81	9.16	
(3V12) (578GF) LaSalle, IL	1,522			43		1,347	61	71		6	2	0	3.67	2.84	3.36
(3V12) (578GG) Oak Lawn, IL	1,743			32		1,568	79			4	1	0	2.43		
(3V12) (585) Iron Mountain, MI HCS	12,616			370		10,781	763			52			2.98		
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)				278		6,280	523	521		37	10	2	4.99		
(3V12) (585GA) Hancock, MI	690			13		631	27	19		4	1	0	1.62		
(3V12) (585GB) Rhinelander, WI	1,072			21		943	61	47		4	1	0	2.54	5.95	3.67
(3V12) (585GC) Menominee, MI	728			11	-	678	24	15		3	0	0	0.93		
(3V12) (585GD) Ironwood, MI	401			7	1.7070	351	21	22		1	1	0	3.5		
(3V12) (585GF) Manistique, MI	372			8		340	18		5	0	2	1	1.82		1.82
(3V12) (585HA) Marquette, MI	1,103		97.82%	24		973	56	50		2	0	0	2.56	8.86	2.94
(3V12) (585HB) Sault Saint Marie, MI	648			8		585	33			1	1	0	1.76		
(3V12) (607) Madison, WI HCS	30,698					24,748	2,160			285					
(3V12) (607) Madison, WI (William S. Middleton)	18,822			1,210		14,613	1,226	1,773		254	45	55			
(3V12) (607GC) Janesville, WI	1,208			22		944	151	91		0	0	0	6.91 3.17	1.71	0.27
(3V12) (607GD) Baraboo, WI (3V12) (607GE) Beaver Dam, WI	1,099 1,174		99.23%	16		982	66 54	35 25		3	0	0	1.36	2.53 3.43	
(3V12) (607GE) Beaver Dalli, WI	632			9	0.17%	587	39	25	1	0	0	0	2.86		0
(3V12) (607GG) Madison West, WI	3,067			86		2,539	233	209	66	16	1	3	5.89		
(3V12) (607HA) Rockford, IL	4,696			71		3,997	391	237		5	1	2			
(3V12) (676) Tomah, WI HCS	20,101					17,936	965			87	19				
(3V12) (676) Tomah, WI	12,508		97.99%	ļ		11,241	573			34	4	5			1.22
(3V12) (676GA) Wausau, WI	1,991			34		1,728	135			5	1	7	6.05		
(3V12) (676GC) River Valley, WI	2,660			26		2,410	120	104		5	0	0	1.7		1.4
(3V12) (676GD) Wisconsin Rapids, WI	2,548			116		2,189	124	119		41	14	7	3.03		
(3V12) (676GE) Clark County, WI	389			3		365	13		1	2		0	0.8		
(3V12) (676QA) Tomah, WI - Mobile	5		100.00%	0		3	0	2	0	0	0	0		6.4	
(3V12) (695) Milwaukee, WI HCS	57,241			2,051		48,900	3,075	3,215	1,495	368	109	79	3.78	6.22	2.96
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	38,969	37,768	96.92%	1,201	3.08%	33,803	1,970	1,995	858	231	55		4.66	5.61	1.62
(3V12) (695BU) Milwaukee, WI - VADOM	91	91	100.00%	0	0.00%	89	2	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	5,553	5,351	96.36%	202	3.64%	4,697	348	306	112	48	36	6	3.36	10.88	3.94
(3V12) (695GA) Union Grove, WI	1,119	1,109	99.11%	10	0.89%	1,060	34	15	10	0	0	0	1.75		0.8
(3V12) (695GC) Cleveland, WI	1,255	1,228	97.85%	27	2.15%	1,053	90	85	24	2	0	1	3.73	4.43	6.09
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	10,132	9,521	93.97%	611	6.03%	8,076	631	814	491	87	18	15	3.2	7.43	8.59
(3V12) (695QA) Milwaukee MLK Drive, WI	122	122	100.00%	0	0.00%	122	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	28,915	27,295	94.40%	1,620	5.60%	23,438	1,969	1,888	1,123	299	104	94	4.42	7.16	9
(3V15) (589A4) Columbia, MO (Harry S. Truman)	20,174	18,926	93.81%	1,248	6.19%	15,963	1,491	1,472	901	219	74	54	8.16	6.77	8.07
(3V15) (589G8) Jefferson City, MO	1,950	1,870	95.90%	80	4.10%	1,743	76	51	32	8	12	28	1.01	12.53	4.17
(3V15) (589GE) Kirksville, MO	645	643	99.69%	2	0.31%	592	36	15	2	0	0	0	1.92	1.35	2.22
(3V15) (589GF) Fort Leonard Wood, MO	1,734	1,614	93.08%	120	6.92%	1,332	126	156	78	29	9	4	3.17	7.19	15.75
(3V15) (589GH) Lake of the Ozarks, MO	978	934	95.50%	44	4.50%	815	69	50	31	8	2	3	3.07	1	12.66
(3V15) (589GX) Mexico, MO	805	785	97.52%	20	2.48%	736	39	10	17	2	1	0	1.81	0.61	7.83
(3V15) (589GY) St. James, MO	676	653	96.60%	23	3.40%	568	39	46	16	6	1	0	2.69	7.22	9.16
(3V15) (589JA) Sedalia, MO	921	898	97.50%	23	2.50%	816	42	40	17	3	0	3	3.67	4.8	4.16
(3V15) (589JD) Marshfield, MO	1,027	967	94.16%	60	5.84%	869	51	47	29	24	5	2	2.3	10.81	13.41

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Period Ending. October 2019			Days or Less 3		30 Days 5										
(3V15) (589ME) IDES Fort Leonard Wood	5	5	100.00%	0	0.00%	4	0	1	0	0	0	0		0	11
(3V15) (589) Kansas City, MO HCS	33,117	32,191	97.20%	926	2.80%	28,393	1,637	2,161	654	186	47	39	3.21	4.96	2.07
(3V15) (589) Kansas City, MO	23,936	23,100	96.51%	836	3.49%	20,028	1,240	1,832	576	180	45	35	5.07	5.31	1.95
(3V15) (589G1) Warrensburg, MO	1,492	1,475	98.86%	17	1.14%	1,358	79	38	17	0	0	0	1.86	2.37	3.36
(3V15) (589GB) Belton, MO	817	815	99.76%	2	0.24%	769	30	16	2	0	0	0	1.38	1.78	0.9
(3V15) (589GC) Paola, KS	335	334	99.70%	1	0.30%	305	22	7	1	0	0	0	1.88	0	2.92
(3V15) (589GD) Nevada, MO	602	598	99.34%	4	0.66%	584	12	2	2	0	1	1	0.99		1.74
(3V15) (589GZ) Cameron, MO	248	248	100.00%	0	0.00%	243	3	2	0	0	0	0	0.58	0	0.27
(3V15) (589HK) Kansas City, MO - Mobile	87	87	100.00%	0	0.00%	87	0	0	0	0	0	0	0.01		
(3V15) (589JB) Excelsior Springs, MO	596	583	97.82%	13	2.18%	481	54	48	12	1	0	0	5.93	0	3.81
(3V15) (589JC) Shawnee, KS	1,032	1,028	99.61%	4	0.39%	917	58		4	0	0	0	2.6	0.36	0.03
(3V15) (589JF) Honor, MO	3,398	3,349	98.56%	49	1.44%	3,048	138	163	40	5	1	3	3.67	2.5	2.13
(3V15) (589MC) IDES Whiteman AFB	14		100.00%	0	0.00%	14	0	0	0	0	0	0		0	0
(3V15) (589QA) Overland Park, KS	560		100.00%	0		559	1	0	0	0	0			0.06	
(3V15) (589A5) Eastern Kansas HCS	27,462			724						93	24				2.64
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	13,140		97.03%	390		11,289	695			61	22	33		8.72	1.4
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	9,343	9,149	97.92%	194	2.08%	8,086	542	521	172	20	1	1	2.12	4.78	3.16
(3V15) (589BU) Leavenworth, KS - VADOM	35	35	100.00%	0	0.00%	34	0	1	0	0	0	0		21	
(3V15) (589GI) St. Joseph, MO	1,055	1,033	97.91%	22	2.09%	914	46	73	20	2	0	0	4.28	1.58	4.02
(3V15) (589GJ) Wyandotte County, KS	489	489	100.00%	0	0.00%	465	12	12	0	0	0	0	1.62	0	0.59
(3V15) (589GM) Chanute, KS	90	89	98.89%	1	1.11%	75	4	10	1	0	0	0	4.81		0.39
(3V15) (589GP) Garnett, KS	45	44	97.78%	1	2.22%	41	2	1	0	0	0	1	12.14		0
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	2,040	1,941	95.15%	99	4.85%	1,634	134	173	87	10	1	1	3.52	7.07	10.41
(3V15) (589GU) Lawrence, KS	355	350	98.59%	5	1.41%	325	12	13	5	0	0	0	1.17		4.42
(3V15) (589GV) Fort Scott, KS	290	283	97.59%	7	2.41%	270	7	6	7	0	0	0	1.31	0	3.71
(3V15) (589JE) Platte City, MO	426	423	99.30%	3	1 1	345	40	38	3	0	0	0	3.51	5.55	3.54
(3V15) (589MA) Ft. Riley DES Clinic	127	125	98.43%	2	1.57%	26	16	83	2	0	0	0		21.93	8.97
(3V15) (589MD) IDES Fort Leavenworth	27		100.00%	0	1 1 1	4	2		0	0	0			16.78	
(3V15) (589A7) Wichita, KS HCS	21,627														
(3V15) (589A7) Wichita, KS (Robert J. Dole)	17,429		95.48%			14,674	858			131	37				4.31
(3V15) (589G2) Dodge City, KS	394		97.72%	9		345	15			1	0		3.67	3.5	
(3V15) (589G3) Liberal, KS	89			5		82	9	2	3		0		5.74		
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS	409 514		98.29% 98.44%	8	1.71%	369 461	24	24		2	1	0	3.49 2.81	7.67	2.05
(3V15) (589G7) Hutchinson, KS	707		97.03%	21		633	28			2	1	0			
(3V15) (589GW) Salina, KS	908		98.57%	13		810				3	0		2.46		
(3V15) (589MB) IDES McConnel AFB	11		100.00%	0		9		1	0		0			3.45	
(3V15) (589QB) Sedgwick County, KS	11		100.00%	0		11	0	0	0		0			0.40	
(3V15) (589QC) South Parklane, KS	1,155		93.51%	75		942	64	-		16	3	_		6.83	
(3V15) (657A5) Marion, IL HCS	23,252										18	44	3.1		2.96
(3V15) (657A5) Marion, IL	8,923		97.61%			7,510	607			32	10				
(3V15) (657BW) Marion MH-RRTP	165			1	0.61%	160	3	1	0		0				0.13
(3V15) (657GJ) Evansville, IN	7,019	6,769	96.44%	250	3.56%	5,628	618	523	143	83	7	17	1.81	7.45	4.62
(3V15) (657GK) Mount Vernon, IL	764	763	99.87%	1	0.13%	731	16	16	1	0	0	0	1.44		0.75
(3V15) (657GL) Paducah, KY	1,089	1,074	98.62%	15	1.38%	906	98	70	15	0	0	0	4.19	2.58	3.03
(3V15) (657GM) Effingham, IL	741	729	98.38%	12	1.62%	646	44	39	9	1	0	2	2.02	7	6.22
(3V15) (657GO) Hanson, KY	197	195	98.98%	2	1.02%	150	27	18	2	0	0	0	4.03		7.32
(3V15) (657GP) Owensboro, KY	1,000	940	94.00%	60	6.00%	769	81	90	44	16	0	0	8.43	2.5	4.08
(3V15) (657GQ) Vincennes, IN	508	507	99.80%	1	0.20%	453	34	20	1	0	0	0	2.91		1.16
(3V15) (657GR) Mayfield, KY	685	681	99.42%	4	0.58%	622	36	23	4	0	0	0	1.71	0.8	3.03
(3V15) (657GT) Carbondale, IL	837	831	99.28%	6	0.72%	771	30	30	5	0	1	0	2.07		0.49
(3V15) (657GU) Harrisburg, IL	323	298	92.26%	25	7.74%	258	19	21	24	1	0	0	7.64		2.77

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Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Period Ending. October 2019			Days or Less 3		30 Days 3										
(2)(45) (C570C) Entermise Mey II	44	44	400.000/	0	0.000/	44						0			
(3V15) (657QC) Enterprise Way, IL (3V15) (657QD) Heartland Street, IL	990		100.00%	0	0.00%	883					0	0	2.47	2.85	1.33
, , , ,				451						_	11	7			
(3V15) (657A4) Poplar Bluff, MO HCS	14,405			451	3.13%	12,511				52		6	2.18	9.93	
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)				419	5.00% 0.60%	6,900				48	11	0	0.00	2.66	
(3V15) (657GF) West Plains, MO (3V15) (657GG) Paragould, AR	1,501 811			9		1,416 775				0	0	0	1.01		
				6	0.12%		67			1	0	0		5.25	
(3V15) (657GH) Cape Girardeau, MO	1,366					1,261				2	0	0	1.7	0	3.67
(3V15) (657GI) Farmington, MO	1,473			13		1,346				_	0	0	1.07	3.38	4
(3V15) (657GN) Salem, MO	71			1	1.41%	70				0	0	0	0.98	0.4	0.00
(3V15) (657GV) Sikeston, MO	622		99.68%	2	0.32%	572		27		0	0	1	1.39	3.4	
(3V15) (657GW) Pocahontas, AR	179		100.00%	0	0.00%	171	5			0	0	0	0.53		3.33
(3V15) (657) St. Louis, MO HCS	47,569			1,947	4.09%	39,360					93			7.39	
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	23,087		94.27%	1,324	5.73%	18,183				180	53			7.72	
(3V15) (657A0) St. Louis Jefferson Barracks, MO	13,602	13,183	96.92%	419		11,531	809	843	301	70	29	19	3.81	8.33	2.47
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0			
(3V15) (657GA) St. Clair County, IL	1,634	1,575	96.39%	59	3.61%	1,352	105	118	50	5	3	1	3.72	7.75	12.46
(3V15) (657GB) St. Louis County, MO	1,547	1,541	99.61%	6	0.39%	1,449	67	25	6	0	0	0	1.48	5.65	1.55
(3V15) (657GD) St. Charles County, MO	1,594	1,552	97.37%	42	2.63%	1,413	75	64	39	2	1	0	3.22	6.42	1.67
(3V15) (657GS) Franklin County, MO	924	917	99.24%	7	0.76%	871	25	21	6	0	1	0	1.12	7.09	1.02
(3V15) (657GX) Washington Avenue, MO	1,507	1,465	97.21%	42	2.79%	1,286	104	75	29	8	3	2	4.09	5.02	4.74
(3V15) (657GY) Manchester Avenue, MO	1,071	1,052	98.23%	19	1.77%	913	81	58	15	2	2	0	3.5	6.22	
(3V15) (657MA) IDES Scott AFB	78	78	100.00%	0	0.00%	78	0	0	0	0	0	0		0	0
(3V15) (657PC) Unknown PRRTP	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0			0
(3V15) (657QA) Olive Street, MO	1,756	1,727	98.35%	29	1.65%	1,530	122	75	20	7	1	1	5.54	2.71	2.22
(3V15) (657QB) Washington Boulevard, MO	652	652	100.00%	0	0.00%	640	5	7	0	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	86	86	100.00%	0	0.00%	83	2	1	0	0	0	0		0.82	1.62
(4V16) (502) Alexandria, LA HCS	22,282	21,580	96.85%	702	3.15%	19,185	1,211	1,184	512	80	52	58	2.97	6.95	6.02
(4V16) (502) Alexandria, LA	13,407	12,977	96.79%	430	3.21%	11,516	769	692	312	53	22	43	3.37	6.49	6.77
(4V16) (502GA) Jennings, LA	620	615	99.19%	5	0.81%	588	12	15	4	0	1	0	1.01	0	2.33
(4V16) (502GB) Lafayette, LA	3,264	3,148	96.45%	116	3.55%	2,780	205	163	78	5	24	9	3.12	13.53	0.29
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	1,842	1,784	96.85%	58	3.15%	1,585	80	119	43	9	3	3	4.53	2.67	4.38
(4V16) (502GF) Fort Polk, LA	1,525	1,490	97.70%	35	2.30%	1,350	58	82	26	5	2	2	1.65	1.48	10.87
(4V16) (502GG) Natchitoches, LA	527	527	100.00%	0	0.00%	512	11			0	0	0		0	0.55
(4V16) (502QB) Lafayette Campus B, LA	1,097	1,039	94.71%	58	5.29%	854	76	109	49	8	0	1			6.67
(4V16) (520) Gulf Coast, MS HCS	48,765		95.31%	2,286	4.69%	40,999	2,859	2,621	1,588	458	129	111	5.55	6.7	4.35
(4V16) (520) Biloxi, MS	20,017			817		17,196				137	43			5.62	
(4V16) (520BZ) Pensacola, FL	15,607			1,108	7.10%	12,149				243	66	73	9.13	7.61	6.15
(4V16) (520GA) Mobile, AL	5,932			238		5,220				63	7	5		8.15	
(4V16) (520GB) Panama City Beach, FL	2,894			30		2,656				5	5	4	1.93	9.33	
(4V16) (520GC) Eglin Air Force Base, FL	3,301		97.46%	84		2,828				9	8	1	3.84	1.52	
(4V16) (520QA) Panama City Beach West, FL	1,014		99.11%	9	0.89%	950				1	0	0		0.73	
(4V16) (564) Fayetteville, AR HCS	38,775		97.83%	841		34,501				166	28	46	3.3	3.88	
(4V16) (564) Fayetteville, AR	16,938		97.57%	412		14,723				86	15			4.74	
(4V16) (564BY) Springfield, MO (Gene Taylor)	8,280		97.64%	195		7,349				38	0	1	1.93	3.1	
(4V16) (564GA) Harrison, AR	530			1	0.19%	520				0	n	1	0.86	3.1	2.77
(4V16) (564GB) Fort Smith, AR	3,869		98.50%	58		3,512				19	1	1	3.62	2.2	
(4V16) (564GC) Branson, MO	3,877		98.61%	54		3,654				4	6	7		1.45	
(4V16) (564GD) Ozark, AR	511			17		450				2	0	0		14.83	
(4V16) (564GE) Jay, OK	602			17	0.17%	577				0	0	n	1.56	0.47	
(4V16) (564GE) Jay, OK (4V16) (564GF) Joplin, MO	2,498			91	3.64%	2,273				17	0	23		0.47	4.07
							62				0			0.27	4.07
(4V16) (564QA) Township, AR	422	422	100.00%	0	0.00%	421	1	0	0	0	0	0			

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Measured from Preferred Date For the Reporting Period Ending: October 2019			d in 30 Days or Less 3		d in Över 30 Days 5										
(4V16) (564QB) Sunbridge, AR	1,248	1,236	99.04%	12	0.96%	1,022	100	114	12	0	0	0		4.56	
(4V16) (580) Houston, TX HCS	87,610	85,963	98.12%	1,647	1.88%	79,293	3,196	3,474	1,281	232	68	66	1.85	3.8	1.87
(4V16) (580) Houston, TX (Michael E. DeBakey)	56,488	55,199	97.72%	1,289	2.28%	50,289	2,258	2,652	983	187	58	61	1.94	4.27	1.68
(4V16) (580BY) Beaumont, TX	2,522	2,511	99.56%	11	0.44%	2,373	83	55	11	0	0	0	2.67	0.05	1.01
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	3,370	3,339	99.08%	31	0.92%	3,031	180	128	22	5	2	2	2.53	2.09	7.74
(4V16) (580GC) Galveston County, TX	1,063	1,042	98.02%	21	1.98%	999	26	17	20	0	0	1	2.38	0	1.34
(4V16) (580GD) Conroe, TX	6,253	6,153	98.40%	100	1.60%	5,827	167	159	85	12	2	1	2.24	2.01	1.1
(4V16) (580GE) Katy, TX	4,498	4,431	98.51%	67	1.49%	4,187	106	138	55	12	0	0	1.76	3.39	0.66
(4V16) (580GF) Lake Jackson, TX	1,375	1,375	100.00%	0	0.00%	1,333	32	10	0	0	0	0	0.58	0	1.06
(4V16) (580GG) Richmond, TX	3,494	3,422	97.94%	72	2.06%	3,161	129	132	64	7	1	0	1.33	3.65	4.5
(4V16) (580GH) Tomball, TX	4,575	4,530	99.02%	45	0.98%	4,270	122	138	36	5	4	0	1.1	2.64	0.78
(4V16) (580GJ) Texas City, TX	3,972	3,961	99.72%	11	0.28%	3,823	93	45	5	4	1	1	1.25	1.02	0.81
(4V16) (586) Jackson, MS HCS	31,662	30,316	95.75%	1,346	4.25%		1,411	1,718	901	303	73	69	4.08	7.13	3.16
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	24,490	23,339		1,151	4.70%	,	974				61				
(4V16) (586GA) Kosciusko, MS	674	657		17	-	614	22		9		2			41.42	
(4V16) (586GB) Meridian, MS	1,005			9	0.90%	967	21	8	8		0	,	0.68		1.6
(4V16) (586GC) Greenville, MS	620	613		7	1.13%	526	44	43	4	3	0	0			3.46
(4V16) (586GD) Hattiesburg, MS	2,062			82	3.98%	1,688	166				5	_	-	28.86	
(4V16) (586GE) Natchez, MS	589	585	99.32%	4	0.68%	547	25				0	1	1.04		
(4V16) (586GF) Columbus, MS	600	596		4	0.67%	552	32				0	0			3.42
(4V16) (586GG) McComb, MS	741	735		6	0.81%	654	49				0	1	2.29		
(4V16) (586QB) Dogwood View Parkway, MS	859	794		65	7.57%	603	77	114	42	14	5	4		9.14	
(4V16) (586QC) Lakeland Drive, MS	22		95.45%	1	4.55%	20	1	0	1	0	0	0			
(4V16) (598) Little Rock, AR HCS	53,657	51,738		1,919			2,775				<u> </u>				
(4V16) (598) Little Rock, AR (John L. McClellan)	19,084	18,125		959		15,608	1,095			188	57				
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	21,594	20,907	96.82%	687	3.18%	18,770	1,101	1,036	481	108	36	62	4.12	8.34	1.86
(4V16) (598GA) Mountain Home, AR	1,757	1,720	97.89%	37	2.11%	1,544	88	88	30	5	1	1	2.56		
(4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR	1,308	1,720 1,298		37 10		1,237	32				1 2	1 0			
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR			99.24%			1,237 2,893			8	0	1 2 4	1 0 2	1.66 3.11	6.25 4.74	1.95 1.96
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR	1,308 3,228 538	1,298 3,138	99.24% 97.21% 100.00%	10	0.76% 2.79% 0.00%	1,237 2,893 520	32	29 108 4	8	0 13	1 2 4 0		1.66 3.11 1.24	6.25 4.74 4	1.95 1.96 0.41
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR	1,308 3,228	1,298 3,138	99.24% 97.21% 100.00%	10	0.76% 2.79%	1,237 2,893 520 1,394	32 137	29 108 4 20	8 71 0 1	0 13 0	1 2 4 0 0	2	1.66 3.11 1.24 1.8	6.25 4.74 4 1.26	1.95 1.96 0.41 1.66
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR	1,308 3,228 538 1,460 1,389	1,298 3,138 538 1,459	99.24% 97.21% 100.00% 99.93% 98.49%	10 90 0 1 21	0.76% 2.79% 0.00% 0.07% 1.51%	1,237 2,893 520 1,394 1,303	32 137 14 45 41	29 108 4 20 24	8 71 0 1 18	0 13 0 0	0 0	0 0 2	1.66 3.11 1.24 1.8 1.79	6.25 4.74 4 1.26 0.47	1.95 1.96 0.41 1.66 1.69
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR	1,308 3,228 538 1,460 1,389 2,327	1,298 3,138 538 1,459 1,368 2,224	99.24% 97.21% 100.00% 99.93% 98.49% 95.57%	10 90 0 1 21 103	0.76% 2.79% 0.00% 0.07% 1.51% 4.43%	1,237 2,893 520 1,394 1,303 1,912	32 137 14 45 41 145	29 108 4 20 24 167	8 71 0 1 18 57	0 13 0 0 1 1 31	4 0 0 0 0 14	2 0 0 2 1	1.66 3.11 1.24 1.8 1.79 2.65	6.25 4.74 4 1.26 0.47 11.26	1.95 1.96 0.41 1.66 1.69
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR	1,308 3,228 538 1,460 1,389 2,327 902	1,298 3,138 538 1,459 1,368 2,224 891	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78%	10 90 0 1 21	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22%	1,237 2,893 520 1,394 1,303 1,912	32 137 14 45 41 145 59	29 108 4 20 24 167 36	8 71 0 18 18 57 6	0 13 0 0 1 31	4 0 0 0 0 14 2	2 0 0 2 1 2	1.66 3.11 1.24 1.8 1.79 2.65	6.25 4.74 4 1.26 0.47 11.26 3.55	1.95 1.96 0.41 1.66 1.69 3 0.47
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR	1,308 3,228 538 1,460 1,389 2,327 902 70	1,298 3,138 538 1,459 1,368 2,224 891 70	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00%	10 90 0 1 21 103 11	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00%	1,237 2,893 520 1,394 1,303 1,912 796	32 137 14 45 41 145 59	29 108 4 20 24 167 36 15	8 71 0 1 18 57 6	0 13 0 0 1 1 31 1	4 0 0 0 14 2	2 0 0 2 1 2 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96	1.95 1.96 0.41 1.66 1.69 3 0.47
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00%	10 90 0 1 21 103 11 0	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49%	1,237 2,893 520 1,394 1,303 1,912 796 37	32 137 14 45 41 145 59 18 2,917	29 108 4 20 24 167 36 15	8 71 0 1 18 57 6 0	0 13 0 0 1 31 1 0	4 0 0 0 14 2 0	2 0 0 2 1 2 0 183	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96	1.95 1.96 0.41 1.66 1.69 3 0.47
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629) New Orleans, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51%	10 90 0 1 21 103 11 0 2,646 2,312	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898	32 137 14 45 41 145 59 18 2,917 2,104	29 108 4 20 24 167 36 15 3,654 2,968	8 71 0 1 18 57 6 0 1,783	0 13 0 0 1 1 31 1 0 509	4 0 0 0 14 2 0 171 160	2 0 0 2 1 2 0 183 149	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06	1.95 1.96 0.41 1.66 1.69 3 0.47
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629) New Orleans, LA (4V16) (629BY) Baton Rouge, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19%	10 90 0 1 21 103 11 0 2,646 2,312	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056	32 137 14 45 41 145 59 18 2,917 2,104	29 108 4 20 24 167 36 15 3,654 2,968	8 71 0 1 18 57 6 0 1,783 1,550	0 13 0 0 1 31 1 0 509 453	4 0 0 0 14 2 0	2 0 0 2 1 2 0 183 149	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19%	10 90 0 1 21 103 11 0 2,646 2,312 103	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991	32 137 14 45 41 145 59 18 2,917 2,104 299	29 108 4 20 24 167 36 15 3,654 2,968 232	8 71 0 1 18 57 6 0 1,783 1,550 63	0 13 0 0 1 1 31 1 0 509 453 22	4 0 0 0 14 2 0 171 160	2 0 0 2 1 2 0 183 149	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629) New Orleans, LA (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19% 99.00% 97.38%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136	29 108 4 20 24 167 36 15 3,654 2,968 232 32 119	8 71 0 1 18 57 6 0 1,783 1,550 63 9	0 13 0 0 1 31 1 0 509 453 22 1	4 0 0 0 14 2 0 171 160 5	2 0 0 2 1 1 2 0 183 149 13	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19% 99.00% 97.38%	10 90 0 1 21 103 11 0 2,646 2,312 103	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88	29 108 4 20 24 167 36 15 3,654 2,968 232 32 119 118	8 71 0 1 18 57 6 0 1,783 1,550 63 9 57	0 13 0 0 1 1 31 1 0 509 453 22 1 5	4 0 0 0 14 2 0 171 160	2 0 0 2 1 2 0 183 149 13 1 1	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19% 99.00% 97.38% 97.70%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43	29 108 4 20 24 167 36 15 3,654 2,968 232 32 119 118 23	8 71 0 1 18 57 6 0 1,783 1,550 63 9 57 21	0 13 0 0 1 1 31 1 0 509 453 22 1 5	4 0 0 0 14 2 0 171 160 5	2 0 0 2 1 2 0 183 149 13 1 1 1 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19% 97.38% 97.70% 99.38% 98.30%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88	29 108 4 20 24 167 36 15 3,654 2,968 232 32 119 118 23 5	8 71 0 11 18 57 6 0 1,783 1,550 63 9 57 21 5	0 13 0 0 1 31 1 0 509 453 22 1 5 8 0	4 0 0 0 14 2 0 171 160 5	2 0 0 2 1 2 0 183 149 13 1 1 1 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GE) Franklin, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19% 97.38% 97.70% 99.38% 98.30% 100.00%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12	29 108 4 20 24 167 36 15 3,654 2,968 232 31 119 118 23 5	8 71 0 1 18 57 6 0 1,783 1,550 63 9 57 21 5	0 13 0 0 1 1 31 1 0 509 453 22 1 5 8 0 2	4 0 0 0 14 2 0 171 160 5	2 0 0 2 1 2 0 183 149 13 1 1 1 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 98.19% 97.38% 97.70% 99.38% 99.38% 100.00%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5	29 108 4 20 24 167 36 15 3,654 2,968 232 31 119 118 23 5 3 154	8 71 0 1 18 57 6 0 1,783 1,550 63 9 57 21 5 4	0 13 0 0 1 1 31 1 0 509 453 22 1 5 8 0 2	4 0 0 0 14 2 0 171 160 5 0 0 2 0 0	2 0 0 2 1 1 2 0 183 149 13 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 0 6.67	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454 25,169	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349 24,071	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 99.00% 97.38% 97.70% 99.38% 99.38% 95.64%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6 0 105 1,098	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28% 4.36%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028 21,387	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5	29 108 4 20 24 167 36 15 3,654 2,968 232 31 119 118 23 5 3 154 1,385	8 71 0 11 18 57 6 0 1,783 1,550 63 9 57 21 5 4 0 74	0 13 0 0 1 1 31 1 0 509 453 22 1 5 8 0 2 2 0	4 0 0 0 14 2 0 171 160 5 0 0 2 0 0 0 4	2 0 0 2 1 2 0 183 149 13 1 1 1 0 0 0 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 6.67	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4 4.38
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454 25,169 18,550	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349 24,071 17,675	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 99.00% 97.38% 97.70% 99.38% 97.70% 99.38% 95.54%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6 0 105 1,098 875	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28% 4.36% 4.72%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028 21,387 15,597	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5 167 1,299 1,012	29 108 4 20 24 167 36 15 3,654 2,968 232 31 119 118 23 5 3 154 1,385 1,066	8 71 0 1 18 18 57 6 0 1,783 1,550 63 9 57 21 5 4 0 74 698 525	0 13 0 0 14 31 1 0 509 453 22 1 5 8 0 2 11 5 8 10 177	4 0 0 0 14 2 0 171 160 5 0 0 2 0 0 0 4 92	2 0 0 2 1 1 2 0 183 149 13 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9 4.4 4.94	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 6.67 6.43 7.18	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4 4.38 2.76
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) St. John, LA (4V16) (629GC) Slidell, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667 Shreveport, LA (Overton Brooks)	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454 25,169 18,550 2,150	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349 24,071 17,675 2,076	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 99.00% 97.38% 97.70% 99.38% 97.70% 99.38% 95.64% 95.64%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6 0 105 1,098 875	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28% 4.36% 4.72% 3.44%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028 21,387 15,597 1,806	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5 167 1,299 1,012	29 108 4 20 24 167 36 15 3,654 2,968 232 32 119 118 23 5 3 154 1,385 1,066 123	8 71 0 11 18 57 6 0 1,783 1,550 63 9 57 21 5 4 0 74 698 525 63	0 13 0 0 14 31 1 31 1 0 509 453 22 1 5 8 0 2 0 18 200 177 1	4 0 0 0 14 2 0 171 160 5 0 0 0 0 0 4 92	2 0 0 2 1 1 2 0 183 149 13 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9 4.4 4.94 3.81	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 6.67 6.43 7.18 0.52	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4 4.38 2.76 11.9
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) St. John, LA (4V16) (629GD) St. John, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454 25,169 18,550 2,150 2,186	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349 24,071 17,675 2,076 2,142	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 99.00% 97.38% 97.70% 99.38% 97.70% 95.64% 95.28% 96.56% 97.99%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6 0 105 1,098 875 74 44	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28% 4.36% 4.72% 3.44% 2.01%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028 21,387 15,597 1,806 2,004	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5 167 1,299 1,012 147 59	29 108 4 20 24 167 36 15 3,654 2,968 232 31 119 118 23 5 3 154 1,385 1,066 123 79	8 71 0 1 18 18 57 6 0 1,783 1,550 63 9 57 21 5 4 0 74 698 525 63 33	0 13 0 0 14 31 1 0 509 453 22 1 5 8 0 2 1 5 8 0 177 1 3	4 0 0 0 14 2 0 171 160 5 0 0 2 0 0 0 4 92 77	2 0 0 2 1 1 2 0 183 149 13 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9 4.4 4.94 3.81 3.1	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 6.67 6.43 7.18 0.52 0.21	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4 4.38 2.76 11.9 1.38
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA (4V16) (629GD) St. John, LA (4V16) (629GD) St. John, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629GA) Texarkana, AR (4V16) (667GA) Texarkana, AR (4V16) (667GC) Longview, TX	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454 25,169 18,550 2,150 2,186 2,073	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349 24,071 17,675 2,076 2,142 1,968	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 99.00% 97.38% 97.70% 99.38% 100.00% 95.72% 95.64% 95.28% 96.56% 97.99%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6 0 105 1,098 875	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28% 4.36% 4.72% 3.44% 2.01% 5.07%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028 21,387 15,597 1,806 2,004 1,770	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5 167 1,299 1,012	29 108 4 20 24 167 36 15 3,654 2,968 232 32 119 118 23 5 3 154 1,385 1,066 123 79	8 71 0 1 18 18 57 6 0 1,783 1,550 63 9 57 21 5 4 0 74 698 525 63 33 77	0 13 0 0 14 31 1 0 509 453 22 1 5 8 0 2 0 18 200 177 1 3 19	4 0 0 0 14 2 0 171 160 5 0 0 0 0 0 4 92	2 0 0 2 1 1 2 0 183 149 13 1 1 1 0 0 0 0 0 9 108 108 108 108 108 108 108 108 108 108	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9 4.4 4.94 3.81 3.1 5.06	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 6.67 6.43 7.18 0.52 0.21 0.72	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4 4.38 2.76 11.9 1.38 10.6
(4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Slidell, LA (4V16) (629GC) Slidell, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS (4V16) (667) Shreveport, LA (Overton Brooks) (4V16) (667GA) Texarkana, AR (4V16) (667GB) Monroe, LA	1,308 3,228 538 1,460 1,389 2,327 902 70 48,226 33,282 5,690 1,097 2,403 1,781 800 352 367 2,454 25,169 18,550 2,150 2,186	1,298 3,138 538 1,459 1,368 2,224 891 70 45,580 30,970 5,587 1,086 2,340 1,740 795 346 367 2,349 24,071 17,675 2,076 2,142 1,968 210	99.24% 97.21% 100.00% 99.93% 98.49% 95.57% 98.78% 100.00% 94.51% 93.05% 99.00% 97.38% 97.70% 99.38% 97.70% 95.64% 95.28% 96.56% 97.99% 94.93% 100.00%	10 90 0 1 21 103 11 0 2,646 2,312 103 11 63 41 5 6 0 105 1,098 875 74 44 105 0	0.76% 2.79% 0.00% 0.07% 1.51% 4.43% 1.22% 0.00% 5.49% 6.95% 1.81% 1.00% 2.62% 2.30% 0.62% 1.70% 0.00% 4.28% 4.36% 4.72% 3.44% 2.01% 5.07% 0.00%	1,237 2,893 520 1,394 1,303 1,912 796 37 39,009 25,898 5,056 991 2,085 1,534 729 329 359 2,028 21,387 15,597 1,806 2,004 1,770 210	32 137 14 45 41 145 59 18 2,917 2,104 299 63 136 88 43 12 5 167 1,299 1,012 147 59 81	29 108 4 20 24 167 36 15 3,654 2,968 232 31 119 118 23 5 3 154 1,385 1,066 123 79	8 71 0 18 18 57 6 0 1,783 1,550 63 9 57 21 5 4 0 74 698 525 63 33 77	0 13 0 0 14 31 1 31 1 0 509 453 22 1 5 8 0 2 1 1 5 8 0 177 1 3 19 0	4 0 0 0 14 2 0 171 160 5 0 0 2 0 0 0 4 92 77 5 5	2 0 0 0 183 149 13 1 1 1 10 0 0 9 108 96 5 3	1.66 3.11 1.24 1.8 1.79 2.65 4.61 8.29 5.63 8.24 3.51 1.91 2.12 11.67 1.9 2.13 0.9 4.4 4.94 3.81 3.1 5.06	6.25 4.74 4 1.26 0.47 11.26 3.55 6.96 7.99 9.06 3.58 3.12 4.19 2.76 3 0 6.67 6.43 7.18 0.52 0.21 0.72	1.95 1.96 0.41 1.66 1.69 3 0.47 6.61 8.71 3.08 3.98 6.21 0.4 2.77 4.6 1.66 7.4 4.38 2.76 11.9 1.38 10.6

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(4V17) (549) Dallas, TX	51,912	48,926	94.25%	2,986	5.75%	43,195	2,569	3,162	1,727	633	326	300	5.13	9.22	3.14
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	7,744	7,512	97.00%	232	3.00%	6,531	496	485	208	15	4	5	2.51	6.35	0.95
(4V17) (549BY) Fort Worth, TX	17,351	16,424	94.66%	927	5.34%	13,824	1,101	1,499	622	188	91	26	6.09	5.96	4.76
(4V17) (549GD) Denton, TX	2,312	2,193	94.85%	119	5.15%	1,846	164	183	67	20	7	25	9.58	20.12	2.86
(4V17) (549GE) Decatur, TX	401	384	95.76%	17	4.24%	334	29	21	11	3	0	3	4.94		12.61
(4V17) (549GF) Granbury, TX	376	352	93.62%	24	6.38%	308	27	17	17	3	0	4	6.05		45.33
(4V17) (549GH) Greenville, TX	706	677	95.89%	29	4.11%	600	41	36	22	4	0	3	3.69	22.89	12.88
(4V17) (549GJ) Sherman, TX	1,161	1,134	97.67%	27	2.33%	1,017	55	62	26	0	0	1	3.38	35	2.37
(4V17) (549GK) Polk Street, TX	1,141	1,125	98.60%	16	1.40%	1,020	49	56	15	0	0	1	3.33	2.65	1.81
(4V17) (549GL) Plano, TX	2,291	2,216	96.73%	75	3.27%	2,018	91	107	43	14	4	14	7.34	21.27	4.62
(4V17) (549GM) Grand Prairie, TX	1,011	997	98.62%	14	1.38%	919	40	38	13	1	0	0	1.59		4.52
(4V17) (549QC) Tyler Broadway, TX	2,357	2,225	94.40%				209			20		-			7.06
(4V17) (671) San Antonio, TX HCS	74,890						4,210			543					
(4V17) (671) San Antonio, TX (Audie L. Murphy)	39,607						2,019		1,897	357	79				2.98
(4V17) (671A4) Kerrville, TX	4,256		96.33%				205	186	114	26	9	7	4.09	4.71	1.08
(4V17) (671BU) San Antonio, TX - VADOM	333				0.30%	327	4	1	1	0	0	0			0.1
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	7,474	7,287	97.50%	187	2.50%	6,523	442	322	149	24	4	10	2.89	3.59	4.87
(4V17) (671DT) Unknown	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			2.33
(4V17) (671GB) Victoria, TX	1,219	1,207	99.02%	12	0.98%	1,057	80		9	2	1	0			1.96
(4V17) (671GF) South Bexar County, TX	1,905	1,884	98.90%	21	1.10%	1,660	133	91	16	1	1	3	2.69	0	3.76
(4V17) (671GH) Beeville, TX	202	200	99.01%	2	0.99%	196	3	1	0	1	1	0	1.4		
(4V17) (671GK) San Antonio Woodcock Drive, TX	2,242	2,215	98.80%	27	1.20%	2,030	107	78	15	5	2	5	3.23		0
(4V17) (671GL) New Braunfels, TX	764	754			1.31%	638	69	47	10	0	0	0	3.35		
(4V17) (671GN) Seguin, TX	182	181	99.45%	1	0.55%	166	5	10	1	0	0	0	1.94		
(4V17) (671GO) North Central Federal, TX	4,283	4,189	97.81%	94	2.19%	3,716	275	198	73	12	4	5	3.44	4.83	4.91
(4V17) (671GP) Balcones Heights, TX	3,115						123			3	4	3			
(4V17) (671GQ) Shavano Park, TX	1,501		99.40%		0.60%	1,368	75			1	1	1	2.53		2.25
(4V17) (671PA) San Antonio SARRTP	119		96.64%		3.36%	82	12			0					0.23
(4V17) (671QB) Data Point, TX	7,685		93.75%				658			111	31			7.06	
(4V17) (674) Temple, TX HCS	77,334						4,031			1,005					
(4V17) (674) Temple, TX (Olin E. Teague Center)	41,632						2,233			574					8.3
(4V17) (674A4) Waco, TX (Doris Miller)	7,715				4.85%		347	384		58					2.18
(4V17) (674BY) Austin, TX	20,467						1,105			326				9.12	7.67
(4V17) (674GA) Palestine, TX	798				1.13%		29			2	0	_	2.14		3.97
(4V17) (674GB) Brownwood, TX	833						35			5			3.52		3.4
(4V17) (674GC) Bryan, TX	1,649						79			9		-	4.22		6.71
(4V17) (674GD) Cedar Park, TX	2,504					2,173	142			17					5.47
(4V17) (674GF) Temple South General Bruce Drive, TX			95.89%				57			14			4.6		5.82
(4V17) (674HB) LaGrange, TX	299		99.00%		1.00%		4	3					2.17		0.52
(4V17) (504) Amarillo, TX HCS	19,075						794								
(4V17) (504) Amarillo, TX (Thomas E. Creek)	12,744		96.37%				549			80	23				1.83
(4V17) (504BY) Lubbock, TX	5,215	5,125					216			5	4	3			
					0.30%	950	22	24	2	1	0				1.47
(4V17) (504BZ) Clovis, NM	999														1.67
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX	74	50	67.57%	24	32.43%	44	1	5		5	2		30.75		1.07
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX	74 43	50	67.57% 83.72%	24 7	32.43% 16.28%	44 23	1 6	7	6	1	0	0	16.97		0
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS	74 43 8,573	50 36 8,339	67.57% 83.72% 97.27%	24 7 234	32.43% 16.28% 2.73%	23 7,314	1 6 529	7 496	6 184	1 31	0	0	16.97 4.4	5.23	0 4.14
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	74 43 8,573 3,772	50 36 8,339 3,665	67.57% 83.72% 97.27% 97.16%	24 7 234 107	32.43% 16.28% 2.73% 2.84%	44 23 7,314 3,218	1 6 529 223	7 496 224	6 184 88	1 31 18	0 8 1	0 11 0	16.97 4.4 3.28	5.23 5.17	0 4.14 2.7
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX	74 43 8,573 3,772 1,403	50 36 8,339 3,665 1,371	67.57% 83.72% 97.27% 97.16% 97.72%	24 7 234 107 32	32.43% 16.28% 2.73% 2.84% 2.28%	44 23 7,314 3,218 1,230	1 6 529 223 82	7 496 224 59	6 184 88 18	1 31 18 10	0 8 1 3	0 11 0	16.97 4.4 3.28 1.69	5.23 5.17 8.01	0 4.14 2.7 6.36
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM	74 43 8,573 3,772 1,403 272	50 36 8,339 3,665 1,371 242	67.57% 83.72% 97.27% 97.16% 97.72% 88.97%	24 7 234 107 32 30	32.43% 16.28% 2.73% 2.84% 2.28% 11.03%	44 23 7,314 3,218 1,230 207	1 6 529 223 82 15	7 496 224 59 20	6 184 88 18 25	1 31 18 10 2	0 8 1 3 2	0 11 0 1 1	16.97 4.4 3.28 1.69 12.38	5.23 5.17 8.01	0 4.14 2.7
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM (4V17) (519GD) Fort Stockton, TX	74 43 8,573 3,772 1,403 272 56	50 36 8,339 3,665 1,371 242 56	67.57% 83.72% 97.27% 97.16% 97.72% 88.97% 100.00%	24 7 234 107 32 30	32.43% 16.28% 2.73% 2.84% 2.28% 11.03% 0.00%	44 23 7,314 3,218 1,230 207 42	1 6 529 223 82 15	7 496 224 59 20	6 184 88 18 25	1 31 18 10 2	0 8 1 3 2	0 11 0 1 1	16.97 4.4 3.28 1.69 12.38 6.44	5.23 5.17 8.01	0 4.14 2.7 6.36 3.8
(4V17) (504BZ) Clovis, NM (4V17) (504GA) Childress, TX (4V17) (504HB) Dalhart, TX (4V17) (519) Big Spring, TX HCS (4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX (4V17) (519GB) Hobbs, NM	74 43 8,573 3,772 1,403 272	50 36 8,339 3,665 1,371 242 56 1,968	67.57% 83.72% 97.27% 97.16% 97.72% 88.97% 100.00%	24 7 234 107 32 30 0	32.43% 16.28% 2.73% 2.84% 2.28% 11.03% 0.00% 2.04%	44 23 7,314 3,218 1,230 207 42 1,708	1 6 529 223 82 15	7 496 224 59 20 12	6 184 88 18 25 0	1 31 18 10 2 0	0 8 1 3 2 0 2	0 11 0 1 1 0 7	16.97 4.4 3.28 1.69 12.38 6.44 5.65	5.23 5.17 8.01 3.66	0 4.14 2.7 6.36

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
renou Lituing. October 2013			Days or Less 3		30 Days 3										
(4V17) (756) El Paso, TX HCS	23,456	22,845	97.40%	611	2.60%	20,199	1,407	1,239	422	118	27	44	4.61	3.62	5.39
(4V17) (756) El Paso, TX	18,823			469		16,360	1,055	939	337	80	21				
(4V17) (756GA) Las Cruces, NM	1,965			25		1,683	143	114	23	0	0				
(4V17) (756GB) El Paso Eastside, TX	2,098			106		1,789	96	107	53	38	5	10	_		
(4V17) (756MA) IDES Fort Bliss	319		100.00%	0		163	97	59	0	0	0		_	7.2	
(4V17) (756QB) El Paso Central, TX	251		95.62%	11		204	16		9	0	1	1		6.06	
(4V17) (740) Texas Valley Coastal Bend HCS	24,767	24,008	96.94%	759	3.06%	21,744	1,165	1,099	474	140	55	90	3.62	8.87	1.18
(4V17) (740) Harlingen, TX	4,732	4,520	95.52%	212	4.48%	3,953	293	274	140	26	12	34		10.17	1.09
(4V17) (740GA) Harlingen Treasure Hills, TX	4,141	4,037	97.49%	104	2.51%	3,779	128	130	78	20	4	2	2.84	3.27	0.09
(4V17) (740GB) McAllen, TX	7,053	6,991	99.12%	62	0.88%	6,648	239	104	34	20	5	3	1.93	4.31	0.81
(4V17) (740GC) Corpus Christi, TX	3,107	3,014	97.01%	93	2.99%	2,727	145	142	64	16	6	7	5.1	1.01	0.31
(4V17) (740GD) Laredo, TX	1,926	1,853	96.21%	73	3.79%	1,600	99	154	42	8	7	16	7.71	4.31	1.29
(4V17) (740GH) South Enterprize, TX	3,780	3,565	94.31%	215	5.69%	3,009	261	295	116	50	21	28	1.59	11.28	2.55
(4V17) (740GI) Old Brownsville, TX	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0			0
(4V19) (623) Muskogee, OK HCS	28,661	27,383	95.54%	1,278	4.46%	23,935	1,486	1,962	1,026	184	46	22	3.84	6.94	6.84
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	12,954	12,425	95.92%	529	4.08%	10,849	712	864	426	70	25	8	2.66	6.64	8.83
(4V19) (623BY) Tulsa, OK (Ernest Childers)	9,127	8,607	94.30%	520	5.70%	7,437	488	682	422	76	13	9	4.89	9.05	4.22
(4V19) (623GA) McAlester, OK	884	866	97.96%	18	2.04%	802	33	31	14	2	2	0	3.41	1.67	1.95
(4V19) (623GB) Vinita, OK	1,047	1,037	99.04%	10	0.96%	939	57	41	9	1	0	0	1.26	5.53	3.62
(4V19) (623GC) McCurtain County, OK	504	498	98.81%	6	1.19%	453	15	30	4	1	0	1	2.72	15.6	2.35
(4V19) (623QA) Muskogee East, OK	670	649	96.87%	21	3.13%	579	26	44	16	5	0	0			5
(4V19) (623QB) Tulsa Eleventh Street, OK	2,643	2,474	93.61%	169	6.39%	2,104	134	236	130	29	6	4		7.53	8.35
(4V19) (623QC) Yale Avenue, OK	832			5		772	21	34	5	0	0			1.62	
(4V19) (635) Oklahoma City, OK HCS	49,838					· · · · · · · · · · · · · · · · · · ·	2,084	2,386	1,271	366	118				
(4V19) (635) Oklahoma City, OK	35,145			1,661		29,858	1,635	1,991	1,110	355	114				
(4V19) (635GA) Lawton, OK	5,556			127		5,023	196	210	114	7	4	2			
(4V19) (635GB) Wichita Falls, TX	1,199		99.42%	7	0.0070	1,135	33	24	7	0	0			_	
(4V19) (635GC) Blackwell, OK	231		99.13%	2		224	3	2	2	0	0		-		
(4V19) (635GD) Ada, OK	424		100.00%	0	4.44.1	415	7	7	0	0	0				
(4V19) (635GE) Stillwater, OK	641		99.06%	6		623	5		6	0	0				
(4V19) (635GF) Altus, OK	331		99.70%	1	0.30%	307	18	5	1	0	0			_	
(4V19) (635GG) Enid, OK	221		98.19%	4	114 111	193	8	16	4	0	0	-			
(4V19) (635HB) Ardmore, OK (4V19) (635QA) North May, OK	558 1,191			2	0.36%	522 1,092	26 48	8 49	2	0	0	-			
(4V19) (635QB) South Oklahoma City, OK	3,421		99.12%			3,233	89	69	23	4	0				
(4V19) (635QC) Fourteenth Street, OK	920		100.00%			901	16		0	0	0	-			3.91
(4V19) (436) Montana HCS	24,429						1,303		763	404					3.96
(4V19) (436) Fort Harrison, MT	7,716		93.29%	518		6,115	597	486	262	156	61				
(4V19) (436A4) Miles City CLC, MT	329		91.79%	27		277	10		23	2	1	1	4.61	6.8	
(4V19) (436GA) Anaconda, MT	739			5		714	10		4	0	0	1	1.09		
(4V19) (436GB) Great Falls, MT	2,156			123		1,860	72		80	31	8		6.48		
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,789			145		2,400	92	152	87	33	14	11			
(4V19) (436GD) Bozeman, MT	1,381	1,351	97.83%	30	2.17%	1,227	58	66	26	2	1	1	3.94	8.95	1.64
(4V19) (436GF) Kalispell, MT	2,316			69	2.98%	2,084	81	82	43	16	6	4	2.38	8.75	
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	3,140	2,953	94.04%	187	5.96%	2,504	241	208	117	25	10	35	11	8.08	4.55
(4V19) (436GI) Glasgow, MT	147	146	99.32%	1	0.68%	139	5	2	1	0	0	0	1.13	0	1.43
(4V19) (436GK) Glendive, MT	67		97.01%	2		51	6	8	1	1	0	0			12.56
(4V19) (436GL) Cut Bank, MT	161		98.14%	3	1.86%	142	2	14	3	0	0	0			0
(4V19) (436GM) Lewistown, MT	243	236	97.12%	7	2.88%	216	10	10	7	0	0	0	0.75	16.83	6.05
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr Joseph Medicine Crow)	. 2,121	1,868	88.07%	253	11.93%	1,699	61	108	68	124	38	23	12.34	6.78	
(4V19) (436HC) Havre, MT (Merril Lundman)	298	272	91.61%	25	8.39%	268	3	2	7	8	7	3	9.16	6.5	1.4
(17 10) (100110) Havio, IIII (Moriii Zarianian)	290	2/3	01.0170	20	0.0070	200	3		· '	0	'		3.10	0.0	

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: October 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(4V19) (436QA) Hamilton, MT	464	441	95.04%	23	4.96%	401	24	16	18	1	1	3	4.1	12.5	4.37
(4V19) (436QB) Plentywood, MT	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0	0.38		0
(4V19) (436QC) Helena, MT	332	307	92.47%	25	7.53%	252	31	24	16	5	2	2			
(4V19) (442) Cheyenne, WY HCS	16,791	16,083	95.78%	708	4.22%	13,949	941	1,193	539	116	29	24	4.21	4.72	5.53
(4V19) (442) Cheyenne, WY	8,908	8,527	95.72%	381	4.28%	7,365	497	665	291	53		17	4.37	4.78	4.54
(4V19) (442BU) Cheyenne, WY - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(4V19) (442GB) Sidney, NE	228	216	94.74%	12	5.26%	181	12	23	11	1	0	O	5.38	3.98	2
(4V19) (442GC) Fort Collins, CO	2,330	2,280	97.85%	50	2.15%	1,982	139	159	42	5	1	2	3.62	1.94	6.69
(4V19) (442GD) Loveland, CO	4,562	4,327	94.85%	235	5.15%	3,743	269	315	166	56	8	5	5.18	5.53	6.36
(4V19) (442HK) Wheatland, WY - Mobile	100	99	99.00%	1	1.00%	95	2	2	1	0	0	0	1.47		0
(4V19) (442QA) Rawlins, WY	277	273	98.56%	4	1.44%	262	5	6	4	0	0	O	1.15	2.27	6.09
(4V19) (442QB) Torrington, WY - Mobile	127	126	99.21%	1	0.79%	121	4	1	1	0	0	0	0.97		3.58
(4V19) (442QD) Laramie, WY - Mobile	162	147	90.74%	15	9.26%	126	6	15	14	1	0	0	6.97		4.58
(4V19) (442QE) Sterling, CO	96			9		73	7	7	9	0	0	0			12.09
(4V19) (554) Aurora, CO HCS	55,022	50,750		4,272	7.76%	42,957	3,362	4,431	2,839	907	253	273			
(4V19) (554) Aurora, CO (Rocky Mountain	27,318		90.40%	2,623	9.60%	20,645	1,686		1,691	603					
(4V19) (554A5) Denver, CO - VADOM	6		100.00%	0	0.00%	6	0		0	0					0
(4V19) (554GB) Aurora, CO	1,691	1,620	95.80%	71	4.20%	1,362	99	159	66	3	0	2	5.83	23.27	4.11
(4V19) (554GC) Golden, CO	4,875			332	6.81%	3,734	340	469	285	34	10	3		11.25	
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,879		93.48%	318	6.52%	4,013	245			65		23			
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	12,125		93.62%	773		9,871	700		465	185		62			
(4V19) (554GF) Alamosa, CO	605	599	99.01%	6	0.99%	565	23	11	3	0	2	1	2.48	3.29	3.81
(4V19) (554GG) La Junta, CO	408	401	98.28%	7	1.72%	370	15	16	6	1	0	O	1.54	2.29	5.19
(4V19) (554GH) Lamar, CO	219	215	98.17%	4	1.83%	180	16	19	2	2	0	C	4.53	0.75	4.5
(4V19) (554GI) Burlington, CO	147	144	97.96%	3	2.04%	133	9	2	3	0	0	O	2.01	0	3.12
(4V19) (554GJ) Denver East 9th Avenue, CO	1,158	1,135	98.01%	23	1.99%	910	91	134	22	1	0	O	5.83	0	0
(4V19) (554MA) IDES Fort Carson	173	172	99.42%	1	0.58%	145	21	6	0	1	0	O		4.57	1.94
(4V19) (554QA) York Street, CO	14	. 14	100.00%	0	0.00%	14	0	0	0	0	0	O			
(4V19) (554QB) Jewell, CO	1,239	1,132	91.36%	107	8.64%	856	115	161	98	9	0	O		25.13	
(4V19) (554QC) Salida, CO	165	161	97.58%	4	2.42%	153	2	6	1	3	0	C	0.82	21.83	1.14
4V19) (575) Grand Junction, CO HCS	12,170	11,743	96.49%	427	3.51%	10,053	824	866	343	66	12	6	2.91	6.64	2.2
(4V19) (575) Grand Junction, CO	10,700	10,313	96.38%	387	3.62%	8,822	722	769	318	54		3	2.89	6.59	2.02
(4V19) (575GA) Montrose, CO	812	796	98.03%	16	1.97%	674	66	56	9	7	0	0	2.66	5.58	4.31
(4V19) (575GB) Craig, CO (Major William Edward Adams)	186	179	96.24%	7	3.76%	161	3	15	2	3	0	2	4.83	9.91	2.9
(4V19) (575QA) Glenwood Springs, CO	322	307	95.34%	15	4.66%	263	24	20	12	2	0	1	2.56	14.61	3.86
(4V19) (575QB) Moab, UT	150	148	98.67%	2	1.33%	133	9	6	2	0	0	0	2.17	3.87	0.39
4V19) (660) Salt Lake City, UT HCS	36,697	34,506	94.03%	2,191	5.97%	29,039	2,559	2,908	1,596	353	143	99	4.03	9.25	3.28
4V19) (660) Salt Lake City, UT (George E. Wahlen)	25,941	24,050	92.71%	1,891	7.29%	19,639	1,959	2,452	1,359	327	124	81	4.48	9.6	2.33
(4V19) (660GA) Pocatello, ID	1,770	1,743	98.47%	27	1.53%	1,551	107	85	13	4	6	4	1.85	4.55	11.79
(4V19) (660GB) Ogden, UT	1,912	1,852	96.86%	60	3.14%	1,652	120	80	40	11	3	6	6.74	5.66	4.5
(4V19) (660GD) Roosevelt, UT	159	153	96.23%	6	3.77%	146	4	3	4	0	1	1	3	5.75	6.38
(4V19) (660GE) Orem, UT	1,444	1,419	98.27%	25	1.73%	1,352	40		23	1	1	0	1.63	14.78	
(4V19) (660GG) St. George, UT	1,996	1,953	97.85%	43	2.15%	1,801	90	62	40	2	0	1	1.35	5.2	5.77
(4V19) (660GJ) Western Salt Lake, UT	1,638	1,605	97.99%	33	2.01%	1,390	126	89	30	3	0	0		6.9	
(4V19) (660GK) Elko, NV	130	86	66.15%	44	33.85%	47	15	24	44	0	0	0	26.91	15.08	0
(4V19) (660MA) IDES Hill AFB	22	22	100.00%	0	0.00%	20	2	0	0	0	0	0		1.11	0
(4V19) (660QA) Idaho Falls, ID	1,128	1,106	98.05%	22	1.95%	1,026	38	42	12	2	3	5	5.04	3.53	7.88
(4V19) (660QB) Price, UT	193	177	91.71%	16	8.29%	152	15	10	13	1	2	C	8.84	11.17	0.04
(4V19) (660QC) Weber County, UT	364	340	93.41%	24	6.59%	263	43	34	18	2	3	1			8.11
4V19) (666) Sheridan, WY HCS	7,557	7,349	97.25%	208	2.75%	6,657	327	365	159	27	7	15	6.2	3.53	4.01
(4V19) (666) Sheridan, WY	3,649	3,571	97.86%	78	2.14%	3,261	146	164	66	4	1	7	5.77	3.5	3.59
		1,247			3.26%										6.03

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Period Ending: October 2019			Days or Less 3		d in Over 30 Days 5										
(4V19) (666GC) Riverton, WY	690	677	98.12%	13	1.88%	644	17	16	9	2	0	2	3.47	4.26	2.07
(4V19) (666GD) Cody, WY	501	477	95.21%	24	4.79%	437	20	20	15	7	1	1	9.64	0	2.26
(4V19) (666GE) Gillette, WY	426	414	97.18%	12	2.82%	354	28	32	9	3	0	0	4.43	16.83	4.37
(4V19) (666GF) Rock Springs, WY	561	528	94.12%	33	5.88%	431	37	60	31	1	1	0	8.01	0.78	3.94
(4V19) (666QA) Afton, WY	197	196	99.49%	1	0.51%	183	7	6	1	0	0	0	1.32		4.31
(4V19) (666QB) Evanston, WY	121	117	96.69%	4	3.31%	107	5	5	3	0	0	1	5.38	0	4.53
(4V19) (666QC) Worland, WY	123	122	99.19%	1	0.81%	115	2	5	1	0	0	0	1.31	0	7.22
(5V20) (463) Anchorage, AK HCS	11,440	11,206	97.95%	234	2.05%	10,114	538	554	194	24	2	14	3.85	3.16	3.26
(5V20) (463) Anchorage, AK	6,796	6,661	98.01%	135	1.99%	6,015	321	325	120	9	0	6	3.53	2.99	2.72
(5V20) (463BU) Anchorage, AK - VADOM	768	768	100.00%	0	0.00%	766	2	0	0	0	0	0			0.54
(5V20) (463GA) Fairbanks, AK	1,239	1,187	95.80%	52	4.20%	978	87	122	40	9	1	2	7.08	5.15	4.69
(5V20) (463GB) Kenai, AK	878	861	98.06%	17	1.94%	796	34	31	10	3	1	3	3.04	3.85	2.78
(5V20) (463GC) Mat-Su, AK	1,257	1,235	98.25%	22		1,118	64	53	17	2	0	3	2.89	7.34	6.67
(5V20) (463GD) Homer, AK	148			5		120	10			1	0	0	3.74		
(5V20) (463GE) Juneau, AK	354			3		321	20	10	1	0		0	1.75		2.19
(5V20) (531) Boise, ID HCS	24,051	22,937	95.37%	1,114		20,151	1,179	1,607	847	174	52	41	5.02	8.34	1.74
(5V20) (531) Boise, ID	20,360			1,015		16,873	1,038	1,434	768	163		35			
(5V20) (531GE) Twin Falls, ID	1,168			16		1,044	60	48		2		2	3.75		
(5V20) (531GG) Caldwell, ID	1,840			76		1,586	68	110	65	7	1	3	7.15		1.46
(5V20) (531GH) Burns, OR	152			2		145	1	4	0	1	0	1	0.65		0
(5V20) (531GI) Mountain Home, ID	355		99.44%	2		336	10		2	0	0	0	1.69		0
(5V20) (531GJ) Salmon, ID	176			3		167	2		2	1	0	0	3.25		0
(5V20) (648) Portland, OR HCS	58,200			4,404		45,505	3,623			908					
(5V20) (648) Portland, OR	27,879			2,504		21,141	1,790	2,444		505	155		9.02		0.92
(5V20) (648A4) Portland Vancouver, WA	10,343			766		7,864	748	965		109		17	6.2	13.1	2.99
(5V20) (648BU) Vancouver, WA - VADOM	193		100.00%	0		193	0	0	0	0		0			
(5V20) (648GA) Bend, OR	3,299		92.57%	245		2,616	176			70			6.66		
(5V20) (648GB) Salem, OR	4,387		87.39%		12.61%	3,223	274	337		185		41	11.17		
(5V20) (648GD) North Coast, OR	629			5		573	43		5	0		0	2.41	2	0
(5V20) (648GE) Fairview, OR	3,264			64		2,959	124	117		9		1	3.17		
(5V20) (648GF) Hillsboro, OR	4,545			156		3,773	250	366		13		0	6.02		
(5V20) (648GG) West Linn, OR	2,215		97.20%	62		1,972	104	77		12		2	4.37		
(5V20) (648GH) Newport, OR	364			23		287	30			3		2	13.13		0.1
(5V20) (648GI) Portland 1st Avenue, OR	268		93.66%	17		200	26			2		0	0.00		
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)				9		704	58			0		0	2.28		
(5V20) (653) Roseburg, OR HCS	21,255			773		17,585	1,349			117		16			
(5V20) (653) Roseburg, OR (5V20) (653BV) Roseburg, OR - VADOM	9,461		96.31%	349		7,660	640	812		38		4	5.42	7.41	3.09
(5V20) (653BV) Roseburg, OR - VADOM (5V20) (653BY) Eugene, OR	54		100.00%	365		7 222	576			72		0	2.92	8.4	2.67
(5V20) (653BY) Eugene, OR (5V20) (653GA) North Bend, OR	8,781 1,030		95.84% 96.70%	365		7,232 886	576			0		9	5.98		3.49
(5V20) (653GB) Brookings, OR	1,030		98.19%			725	49			4	0	1	3.64		1.71
(5V20) (653QA) Downtown Eugene, OR	1,102			10		1,028	37			3	-	1	3.04	300.70	2.25
(5V20) (663) Puget Sound, WA HCS	65,680					51,765	4,034					198	7.39	10.93	
(5V20) (663) Seattle, WA	30,500			2,478		23,725	1,825	2,472		492	151	88			4.49
(5V20) (663A4) American Lake, WA	25,164					20,139	1,455			353					
(5V20) (663GA) Bellevue, WA	1,800			1,033		1,255	1,433	262		9		6	10.39		
(5V20) (663GB) Bremerton, WA	1,652			124		1,233	93			22	13	3	11.32		0.57
(5V20) (663GC) Mount Vernon, WA	3,395		97.26%	93		2,696	309			13			6.38		1.29
(5V20) (663GD) South Sound, WA	1,725			76		1,482	112			6		2	5.04		
(5V20) (663GE) North Olympic Peninsula, WA	1,255			55		971	103			6	1	3	8.08		0.32
(5V20) (663HK) Puget Sound, WA - Mobile	189			2	_	180	3		2	0	0	n	1.29		0.02
(5V20) (668) Spokane, WA HCS	24,012					19,627	1,453			213	1	15			1.98
(5V20) (668) Spokane, WA (Mann-Grandstaff)	18,895		94.12%			15,284	1,455	1,353		182					
(5125) (555) Sponding, WA (Maint-Orandstall)	10,090	11,133	J-7.17 /0	1,102	0.0070	10,204	1,130	1,000	000	102		11	7.13	0.13	2.27

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: October 2019			Days or Less 3		30 Days 5										
(5V20) (668GA) Wenatchee, WA	1,534	1,472	95.96%	62	4.04%	1,278	91	103	40	19	1	2	4.63	7.15	1.15
(5V20) (668GB) Coeur d Alene, ID	2,753	2,680	97.35%	73	2.65%	2,317	183	180	67	6	0	0	4.61	5.62	0.95
(5V20) (668HK) Spokane, WA - Mobile	47	43	91.49%	4	8.51%	30	6	7	4	0	0	0	9.89		
(5V20) (668QB) Libby, MT	229	210	91.70%	19	8.30%	195	6	9	11	4	2	2	8.76		4.57
(5V20) (668QD) Sandpoint, ID	524	515	98.28%	9	1.72%	494	11	10	7	2	0	0	1.65		
(5V20) (668QE) Spokane 2nd Avenue, WA	30	30	100.00%	0	0.00%	29	0	1	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	10,397	9,850	94.74%	547	5.26%	8,607	595	648	362	73	37	75	4.89	13.23	2.69
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	5,240	4,816	91.91%	424	8.09%	4,137	295		269	53	35	67	6.83		
(5V20) (687GA) Richland, WA	1,771	1,757	99.21%	14	0.79%	1,523	136	98	12	2	0	0	3.59	7.35	2.74
(5V20) (687GB) Lewiston, ID	1,062	1,024	96.42%	38	3.58%	879	71	74	35	2	0	1	4.85		5.53
(5V20) (687GC) La Grande, OR	486	458	94.24%	28		397	34	27	22	5	0	1	5.84	6.67	2.81
(5V20) (687HA) Yakima, WA	1,634			42		1,485	49	58	23	11	2	6	4.03		2.7
(5V20) (687QB) Morrow County, OR	109		100.00%	0		103	4	2	0	0	0		-		
(5V20) (687QC) Wallowa County, OR	95			1	1.05%	83	6	5	1	0	0	_			4
(5V20) (692) White City, OR HCS	10,080					8,209	656			88	10				
(5V20) (692) White City, OR	8,573			481		7,033	535			81	10				
(5V20) (692GA) Klamath Falls, OR	725			33		573	49			3	0	0	5.34	1.98	
(5V20) (692GB) Grants Pass, OR	782		96.68%	26		603	72		21	4	0	1	6.1	7.29	
(5V21) (358) Manila, PI HCS	1,850					1,135	172			49	23				
(5V21) (358) Manila, PH	1,850		83.62%	303		1,135	172			49	23		17.74	26.36	
(5V21) (459) Honolulu, HI HCS	20,857						1,139			403	145				
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	13,102		90.51%	1,243		10,300	683			291	98		11.28		
(5V21) (459GA) Maui, HI	1,067			93		869	50			25	11		4.29	32.09	
(5V21) (459GB) Hilo, HI	1,335		92.96%	94	114 111	1,059	82			31	11	10		15.81	4.3
(5V21) (459GC) Kailua-Kona, HI	914			55		754	46		33	11	7	4	5.49		
(5V21) (459GD) Lihue, HI	857		94.98%	43		712	52			9	5	4	5.48		
(5V21) (459GE) Guam, GU	1,126		95.83%	47		963	53			14	6		2.73		
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	1,001		96.10%	39		844	67		19	14	3	_	2.2		
(5V21) (459GG) Leeward Oahu, HI	1,307		96.86%	41	*****	1,064	100			5	3	2			
(5V21) (459GH) Saipan, MP	79		89.87%		10.13%	58	5	8	3	3	1	1	0.55		
(5V21) (459QB) Molokai, HI	69		100.00%	0	0.0070	67	1	1	0	0	0				
(5V21) (570) Fresno, CA HCS	26,169						1,784			225	65				
(5V21) (570) Fresno, CA	22,495		95.17%			17,990	1,623			198	60				4.43
(5V21) (570GA) Merced, CA	1,301		98.00%			1,173	55			11	2		2.2		
(5V21) (570GB) Tulare, CA	1,767		97.74%			1,594	64			7	1	5	1.64		11.72
(5V21) (570GC) Oakhurst, CA	606		94.88%	31		504	42			9	2		6.18		
(5V21) (612A4) N. California HCS	81,934						3,340			650	176				
(5V21) (612A4) Sacramento, CA	30,095			1,708		25,493	1,137	1,757	1,268	335	64		2.56		
(5V21) (612B4) Redding, CA	5,792			295		5,051	211	235		79	7	8	1.28		
(5V21) (612BY) Oakland, CA (5V21) (612GD) Fairfield, CA	4,058 2,935			200		3,440 2,564	165 115			27 12	9		2.6 1.83		
(5V21) (612GD) Fairfield, CA (5V21) (612GE) Mare Island, CA	2,935	2,854		120		2,564	52		97	12	3	10			
(5V21) (612GE) Mare Island, CA	15,422	· ·		875		12,779	751	1,017	677	120	45				
(5V21) (612GF) Martinez, CA (5V21) (612GG) Chico, CA	4,054					3,676	146			120	9		1.82		
(5V21) (612GH) McClellan Park, CA	10,269			310		9,154	422			24	7			4.19	
(5V21) (612GI) Yuba City, CA	1,362		98.24%	24		1,269	35			7	0		1.37		2.32
(5V21) (612GJ) Yreka, CA	454			14		399	20		7	4	0		3.64	2.95	
(5V21) (612GK) Sierra Foothills, CA	1,051		98.86%	12		920	73			3	1	0			1.68
(5V21) (612MA) IDES McClellan OPC	1,031		100.00%	0		10	0	0	0	0	0		5.00	0	1.00
(5V21) (612QB) Twenty First Street, CA	1,846		99.78%			1,827	9	6	3	1	0			-	0.58
(5V21) (612QC) Cypress Avenue, CA	1,764		91.50%			1,166	204	•	93	18	19			11	0.00
(5V21) (612QD) Howe Road, CA	355		100.00%				0		0	0	0			- ''	
(5.11) (5.1245) Hono Hoad, OA	333	333	. 55.5570		3.0070	000					Ū				

(6)271 (6400) Palo Ano, CA (6)271 (6400) Mento Palo, CA (5)271 (6400) Mento Palo, CA (5)28	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
Control Cont				Less 3												
Part	(5V21) (640) Palo Alto, CA HCS	46,848	42,462	90.64%	4,386	9.36%	35,325	3,124	4,013	2,603	852	305	626	12.97	14.09	8.59
Part	(5V21) (640) Palo Alto, CA	18,830	17,357	92.18%	1,473	7.82%	14,597	1,228	1,532	951	284	81	157	10.05	11.32	3.48
Control Cont	(5V21) (640A0) Menlo Park, CA	2,300	2,207	95.96%	93	4.04%	1,990	96	121	64	9	6	14		7.29	6.21
Control Cont	(5V21) (640A4) Livermore, CA	6,953	6,141	88.32%	812	11.68%	5,061	439	641	431	150	59	172	6.4	20.81	7.55
BAYIN SECOND SCHOOL 180	(5V21) (640BY) San Jose, CA	4,652	4,181	89.88%	471	10.12%	3,399	343	439	226	117	25	103	15.33	21.63	6.8
CAST	(5V21) (640GA) Capitola, CA	163	117	71.78%	46	28.22%	75	6	36	32	9	0	5	23.72		41.5
Control (Section Section Control (Section Section Control (Section Section S		1,195	1,057	88.45%	138	11.55%	879	67	111	69	40	13	16	15.57	4.75	15.04
Control (Section Section Control (Section Section Control (Section Section S	(5V21) (640GC) Fremont, CA	993	943	94.96%	50	5.04%	798	70	75	35	6	3	6	5	3.62	12.52
Control Cont	(5V21) (640HA) Stockton, CA	2,804	2,451	87.41%	353	12.59%	2,002	207	242	193	55	62	43	16.64	13.86	18.68
PAYS		3,288	2,905	88.35%	383	11.65%	2,385	247	273	190	95	40	58	16.87	10.38	8.58
CACA Habeler 19	(5V21) (640HC) Monterey, CA (Major General	5,532	4,965		567	10.25%		421	543	412	87	16	52	14.39	12.14	4.05
	(5V21) (640QA) Palo Alto 1, CA - Mobile	128	128	100.00%	0	0.00%	128	0	0	0	0	0	0		0	
Second Content Seco	(5V21) (640QB) Palo Alto 2, CA - Mobile	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0	
Second Conference 19.00	(5V21) (654) Reno, NV HCS	26,053	24,456	93.87%	1,597	6.13%	21,200	1,405	1,851	1,11 <u>8</u>	297	98	84	8.41	8.37	5.91
Exercise																
(9971) (9860D) Discreamed View, CA	(5V21) (654GB) Carson Valley, NV	734	698	95.10%	36	4.90%	604	48	46	21	9	3	3	6.54	10.92	6
(8V21) (6SC42) (6SC42) (February NV) 2.02	(5V21) (654GC) Lahontan Valley, NV	752	713	94.81%	39	5.19%	589	62	62	32	4	1	2	6.52	9.86	7.05
Control Cont	(5V21) (654GD) Diamond View, CA	314	301	95.86%	13	4.14%	279	9	13	10	2	0	1	5.73	1.6	1.27
(SV21) (SSCQ) Capital IM, IMV	(5V21) (654GE) Reno East, NV	2,432	2,322	95.48%	110	4.52%	2,108	86	128	74	17	6	13	7.87	7.56	4.91
(9V21) (9SCQC) (Windows Sincerd, INV 9655 9.1) 67.0% 41 4.30% 8.10 6.3 3.0 17 14 2 8 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 7 6 7 7 6 7 8 7 7 7 7	(5V21) (654QA) Kietzke, NV	1,203	952	79.14%	251	20.86%	778	52	122	168	62	19	2		14.56	
(5V21) (6SQA) Virginis Street, NV	(5V21) (654QB) Capitol Hill, NV	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0			
(5921) (5921) Sear Francisco, CA 4106	(5V21) (654QC) Winnemucca, NV	100	78	78.00%	22	22.00%	48	13	17	11	6	1	4	22.1	369	5.38
(SV21) (682) San Francisco, CA 28,088 23,424 93,40% 1,858 8,80% 20,840 1,076 1,324 1,107 282 114 158 7.43 11,55 2.86 (SV21) (602GA) Santa Rosa, CA 3,662 3,370 87,89% 447 12,61% 2,806 243 326 251 129 27 50 11,7 14,76 17,3 11,61 1,61 1,61 1,61 1,61 1,61 1,61 1	(5V21) (654QD) Virginia Street, NV	953	912	95.70%	41	4.30%	816	63	33	17	14	2	8		6.26	
(SV21) (662Cah.) Banka Rosa, C.A. 3,862 3,375 87,996 487 12,61% 2,896 248 326 281 129 27 5 5 11,7 14,76 17,3 (SV21) (662Cah.) Cardina, C.A. 1,107 10,998 97,33% 487 127 2,27% 803 35 85 13 9 4 1 13 11 11 164 95 6,00 6,00 (SV21) (662Cah.) Darkan, C.A. 1,101 10,998 97,33% 48 15 6,868 15 6,82% 965 94 104 39 12 1 1 3 5 66 17,12 8,46 (SV21) (662Cah.) Darkan, C.A. 1,216 1,125 14	(5V21) (662) San Francisco, CA HCS	34,786	32,363	93.03%	2,423	6.97%	28,214	1,819	2,330	1,555	488	162	218	7.57	11.06	5
(SV21) (662CC) Euroka, CA 1,887 1,739 82,19% 1,739 82,19% 1,748 7,84% 1,748 1,749 1,	(5V21) (662) San Francisco, CA	25,098	23,442	93.40%	1,656	6.60%	20,840	1,078	1,524	1,107	282	114	153	7.43	10.56	2.08
(SV21) (682GD) Uklah, CA	(5V21) (662GA) Santa Rosa, CA	3,862	3,375	87.39%	487	12.61%	2,806	243	326	281	129	27	50	11.7	14.76	17.3
(SV21) (682GE) San Bruno, CA 1,218 1,169 95.48% 55 4.52% 965 94 104 39 12 1 1 3 5.66 17.12 8.45 (5V21) (682GE) San Francisco Downtown, CA 883 88 99.44% 5 0.56% 776 78 83 4 4 1 1 0 0 0 1.67 10.15 5.46 (5V21) (693GC) (Gearline, CA 818 775 94.60% 45 5.50% 579 101 93 31 11 3 0 4.76 81 13.8 (5V21) (693GC) (Gearline, CA 818 775 94.60% 45 5.50% 579 101 93 31 11 3 0 4.76 81 13.8 (5V21) (693GC) (Gearline, CA 818 875 94.60% 45 5.50% 579 101 93 31 11 3 0 4.76 81 13.8 (5V21) (693GC) (Gearline, CA 818 875 94.60% 45 8.50% 45.90%	(5V21) (662GC) Eureka, CA	1,887	1,739	92.16%	148	7.84%	1,445	130	164	80	44	13	11	11.64	9.58	6.08
(6V21) (692GP) San Francisco Downtown, CA 883 888 89.44% 5 6.05% 776 776 78 34 4 1 1 0 0 0 1.67 10.15 5.48 (6V21) (692GC) Clearlake, CA 883 773 94.50% 45 5.50% 579 101 93 31 11 3 0 4.75 8.1 13.48 (6V21) (693GC) Pahrump, NV 37.082 33.09 81.0% 40.02 10.85% 5.00% 57.00 2.302 30.08 3.190 83.09 83.130 883 83.2 83.2 444 13.1 3.72 (6V21) (693GC) Pahrump, NV 1.125 1.123 98.72% 16 12.95% 1.180 41 14 14 11 5 0 0 0 0.09 7.24 1.11 (6V21) (693GC) Pahrump, NV 1.125 1.123 98.72% 16 12.95% 1.180 41 14 14 11 5 0 0 0 0.09 7.24 1.11 (6V21) (693GC) Pahrump, NV 4.518 4.969 96.98% 155 3.02% 4.058 2.070 2.54 116 32 4 6 0 0 0.09 7.24 1.11 (6V21) (693GC) Pahrump, NV 4.518 4.969 96.98% 155 3.02% 4.058 2.070 2.54 116 32 4 6 0 0 0.09 7.24 1.11 (6V21) (693GC) Pahrump, NV 4.518 4.969 96.99% 155 3.02% 4.058 2.070 2.54 116 32 4 6 0 0 0 0.09 7.24 1.11 (6V21) (693GC) Pahrump, NV 4.518 4.969 96.99% 155 3.02% 4.058 2.070 2.59% 3.965 1.174 2.23 9.11 2.2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(5V21) (662GD) Ukiah, CA	1,010	983	97.33%	27	2.67%	803	95	85	13	9	4	1	3.91	7.63	6.66
(6V21) (682GG) Clourlanko, CA 818 773 94.50% 45 5.50% 579 110 93 31 111 3 0 4.78 8.1 13.48 (6V21) (6939) Los Vegos, NV HOS 57,742 530.05 91.95% 4.647 80.0% 45.906 3.190 3.999 3.130 863 322 300 4.44 13.11 3.72 (6V21) (6939) North Las Vegos, NV 37.062 33.057 89.15% 4.025 10.85% 27.600 2.392 3.055 2.679 7.46 3.26 272 7.45 13.3 3.057 (6V21) (6930GC) Patrum, NV 1.251 1.23 99.72% 116 1.28% 1.180 41 14 11 15 6 0.0 0.0 0.0 0.99 7.24 1.11 (6V21) (6930GC) Patrum, NV 5.124 4.969 99.95% 1155 3.00% 4.506 207 2.54 116 3.2 4 3.3 4.14 9.18 3.96 (6V21) (6930GC) Southwest Las Vegos, NV 5.124 4.969 99.95% 1155 3.00% 4.506 207 2.54 116 3.2 91 122 0 6 7 3.37 6.87 4.06 (6V21) (6930GC) Southwest Las Vegos, NV 5.046 4.848 90.08% 118 3.92% 4.304 216 220 91 2.2 6 7 3.37 6.87 4.06 (6V21) (6930GC) Southwest Las Vegos, NV 3.926 3.831 97.59% 2.2 2.70% 3.966 112 143 80 113 11 1 3.5 4.81 2.08 (6V21) (6930GC) Northwest Las Vegos, NV 3.926 3.831 97.59% 2.2 5.21% 3.566 112 143 80 113 1 1 3.5 4.81 2.08 (6V21) (6930GC) Northwest Las Vegos, NV 3.926 3.831 97.59% 2.2 5.21% 4.75 2.2 6 2.0 5 1 3 1 3 1 1 1 3.5 4.81 2.08 (6V21) (6930GC) Northwest Las Vegos, NV 3.926 3.831 97.59% 2.2 5.21% 4.75 2.2 6 2.0 5 1 3 1 3 1 1 1 3.5 4.81 2.08 (6V21) (6930GC) Northwest Las Vegos, NV 3.926 3.831 97.59% 3.2 5.2 5.2 5.2 5.2 5.2 5.2 5.2 5.2 5.2 5	(5V21) (662GE) San Bruno, CA	1,218	1,163	95.48%	55	4.52%	965	94	104	39	12	1	3	5.65	17.12	8.45
(6V21) (693) Las Vegas, NV HCS	(5V21) (662GF) San Francisco Downtown, CA	893	888	99.44%	5	0.56%	776	78	34	4	1	0	0	1.67	10.15	5.46
(5V21) (593C) Parhump, NV	(5V21) (662GG) Clearlake, CA	818	773	94.50%	45	5.50%	579	101	93	31	11	3	0	4.78	8.1	13.48
(6V21) (693GC) Pahrump, NV 1,251 1,255 98,72% 166 1,28% 1,188 4,1 1,180 4,1 1,140 1,1 1,1 1,1 1,1 1,1 1,1 1,1 1,1 1,1 1,	(5V21) (593) Las Vegas, NV HCS	57,742	53,095	91.95%	4,647	8.05%	45,906	3,190	3,999	3,130	863	352	302	4.44	13.11	3.72
(6V21) (693GD) Northwest Las Vegas, NV 5,124 4,969 96,98 155 3,024 4,508 207 254 116 32 4 3 4.14 9.18 3,96 (6V21) (693GE) Southneast Las Vegas, NV 4,518 4,392 97,21% 126 2,79% 3,995 174 223 9.1 22 6.6 7 3,97 6.87 4,06 (5V21) (693GG) Northneast Las Vegas, NV 3,926 3,381 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 3,5 4.81 2.08 (6V21) (693GG) Northneast Las Vegas, NV 3,926 3,381 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 3,5 4.81 2.08 (6V21) (693GG) Worthneast Las Vegas, NV 3,926 3,881 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 3,5 4.81 2.08 (6V21) (693GG) Worthneast Las Vegas, NV 3,926 3,881 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 3,5 4.81 2.08 (6V21) (693GG) Worthneast Las Vegas, NV 3,926 3,881 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 3,5 4.81 2.08 (6V21) (693GG) Worthneast Las Vegas, NV 3,926 3,881 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 1 3,5 4.81 2.08 (6V21) (693GG) Worthneast Las Vegas, NV 3,926 3,881 97,58% 95 24,24% 3,566 122 143 80 13 1 1 1 1 3,5 4.81 2.08 (6V21) (693GC) Worthneast Las Vegas, NV 3,926 3,881 97,98% 95,24% 97,30% 9	(5V21) (593) North Las Vegas, NV	37,082	33,057	89.15%	4,025	10.85%	27,600	2,392	3,065	2,679	746	328	272	7.45	13.3	3.43
(5V21) (593GE) Southeast Las Vegas, NV	(5V21) (593GC) Pahrump, NV	1,251	1,235	98.72%	16	1.28%	1,180	41	14	11	5	0	0	0.99	7.24	1.11
(6V21) (593GF) Southwest Las Vegas, NV 3,926 3,831 97.586 96.08 198 3.926 4,366 122 143 80 13 40 12 16 5.23 5.49 5.81 (6V21) (593GG) Northeast Las Vegas, NV 3,928 3,831 97.586 95 2.428 3,566 122 143 80 13 1 1 1 3.5 4.81 2.08 (6V21) (593GF) Laughlin, NV (Master Chief Petty Officer Jesses Dean) 557 528 94.796 2 5.218 475 27 26 20 5 1 3 4.19 9.06 4.59 (6V21) (593GC) West Cheyenne, NV 238 225 98.748 3 1.266 218 11 6 3 0 0 0 0 0 0 0 2 2.26 (6V22) (501) New Mexico HCS 40,412 37.463 92.708 2.949 7.308 32.638 2.295 2.530 1.522 660 331 446 6.29 12.07 8.82 (6V22) (501) Albuqueque, NM (Raymond G. Murphy) 29.14 91.808 2.599 8.208 2.5516 1.633 1.965 1.297 591 307 404 8 12.04 5.57 (6V22) (501G2) Las Vegas, NM 369 364 98.64% 5 1.366 344 6 14 4 1 0 0 0 12.8 4.2 7.92 (6V22) (501GA) Artesia, NM 634 601 94.796 33 5.218 5.108 825 76 86 32 11 5 5 5 4.29 1.89 (6V22) (501GC) Silver City, NM 584 572 97.956 12 2.056 51 3.05 4.89 (6V22) (501GC) Silver City, NM 584 572 97.956 12 2.056 51 3.494 180 48 22 8 1 1 5 5 1 3.54 5.96 (6V22) (501GC) Gille, NM 544 518 95.228 2.608 31 4.948 180 48 22 8 1 1 2 2 2 9.96 (8.96 6.922) (501GC) Handward Consequences, NM 579 572 98.796 7 1.218 537 24 11 6 0 0 0 0 1 1.91 1.49 (6V22) (501GG) Alamogordo, NM 476 441 92.658 35 7.358 374 27 40 24 4 3 3 4 15.09 0 14.29	(5V21) (593GD) Northwest Las Vegas, NV	5,124	4,969	96.98%	155		4,508	207				4	3	4.14	9.18	3.96
(5V21) (593GG) Northeast Las Vegas, NV 3,926 3,833 97.58% 95 2.42% 3,566 122 143 80 13 1 1 1 3.5 4.8 2.08 (5V21) (593GH) Laughlin, NV (Master Chief Petty 557 528 94.79% 29 5.21% 475 27 26 20 5 1 3 4.19 9.06 4.59 (5V21) (593GC) West Cheyenne, NV 238 235 98.74% 3 1.26% 218 11 6 3 0 0 0 0 0 0 2 2.28 (5V22) (501) Nbw Mexico HCS 40.412 37.453 92.70% 2.949 7.30% 32.638 2.295 2.530 1.522 650 331 446 6.29 12.07 8.82 (5V22) (501) Nbw Legran, NM (Raymond G. Murphy) 9.80 98.64% 2.599 8.20% 2.596 1.633 1.965 1.297 5.91 307 404 8 12.04 5.57 (5V22) (501)	(5V21) (593GE) Southeast Las Vegas, NV	4,518	4,392	97.21%	126	2.79%	3,995	174	223	91	22	6	7	3.97	6.87	4.06
(6V21) (693GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean) (6V21) (693GC) West Cheyenne, NV (582) (593CC) West Cheyenne, NV (582) (591) New Mexico HCS (5V22) (501) New Mexico HCS (5V22) (501) Albuquerque, NM (Raymond G. Murphy) (5V22) (501) Albuquerque, NM (Raymond G. Murp	(5V21) (593GF) Southwest Las Vegas, NV			96.08%	198						40	12	16	5.23	5.49	5.81
Officer Jesse Dean) Company (5V21) (593QC) West Cheyenne, NV 238 235 98.74% 3 1.26% 218 11 6 3 0 0 0 0 2.26 (5V22) (591) New Mexico HCS 40,412 37.463 92.70% 2.949 7.30% 32.638 2.295 2.530 1.522 650 331 446 6.29 12.07 8.82 (5V22) (501) Albuquerque, NM (Raymond G. Murphy) 31,713 29,114 91.80% 2,599 8.20% 25,516 1,633 1,965 1,297 591 307 404 8 12.04 5.57 (5V22) (501G2) Las Vegas, NM 369 364 98.64% 5 1,36% 344 6 14 4 1 0 0 1,28 4.2 7.92 (5V22) (501GA) Artesia, NM 634 601 94.79% 33 5.21% 504 58 39 21 7 2 3 5.77 0 13.32 (5V22) (501GB) Farmington, NM 1				97.58%	95		3,566	122	143	80	13	1	1	3.5		
(5V22) (501) New Mexico HCS 40,412 37,463 92.70% 2,949 7.30% 32,638 2,295 2,530 1,522 650 331 446 6.29 12.07 8.82 (5V22) (501) Albuquerque, NM (Raymond G. Murphy) 31,713 29,114 91.80% 2,599 8.20% 25,516 1,633 1,965 1,297 591 307 404 8 12.04 5.57 Murphy) 40,000 1,28 4.2 7.92 (5V22) (501G2) Las Vegas, NM 369 364 86.64% 5 1.36% 344 6 14 4 4 1 0 0 0 128 4.2 7.92 (5V22) (501GA) Artesia, NM 634 601 94.79% 33 5.21% 504 58 39 21 7 2 2 3 5.77 0 13.32 (5V22) (501GB) Farmington, NM 1,040 987 94.90% 53 5.10% 825 76 86 32 11 5 5 5 4.29 1.89 29.52 (5V22) (501GC) Silver City, NM 584 572 97.95% 12 2.05% 503 41 28 8 2 11 3.71 0 4.83 (5V22) (501GD) Gallup, NM 544 518 95.22% 26 4.78% 395 51 72 17 5 11 3 5.9 0 167.79 (5V22) (501GE) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 11 2 2 2 9.96 8.96 (5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 0 1 1 1.91 1 1.49 (5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29					29			27	26	20	5	1	3	4.19	9.06	
(5V22) (501) Albuquerque, NM (Raymond G. Murphy) 31,713 29,114 91.80% 2,599 8.20% 25,516 1,633 1,965 1,297 591 307 404 8 12.04 5.57 404 8 12.04 5.57 405/22) (501G2) Las Vegas, NM 369 364 8.64% 5 1,36% 344 6 14 4 1 0 0 0 1,28 4.2 7.92 (5V22) (501GA) Artesia, NM 634 601 94.79% 33 5.21% 504 505 504 505 605/22) (501GB) Farmington, NM 1,040 987 94.90% 53 5.10% 825 76 86 39 21 7 22 3 5.77 0 13.32 (5V22) (501GC) Silver City, NM 504 505 507 507 508 508 508 508 508												0	-			
Murphy) (5V22) (501G2) Las Vegas, NM 369 364 98.64% 5 1.36% 344 6 14 4 1 0 0 1.28 4.2 7.92 (5V22) (501GA) Artesia, NM 634 601 94.79% 33 5.21% 504 58 39 21 7 2 3 5.77 0 13.32 (5V22) (501GB) Farmington, NM 1,040 987 94.90% 53 5.10% 825 76 86 32 11 5 5 5 4.29 1.89 29.52 (5V22) (501GC) Silver City, NM 584 572 97.95% 12 2.05% 503 41 28 88 2 11 1 3.71 0 4.83 (5V22) (501GD) Gallup, NM 544 518 95.22% 26 4.78% 395 51 72 17 5 11 3 5.9 0 167.79 (5V22) (501GF) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 11 6 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1																
(5V22) (501GA) Artesia, NM 634 601 94.79% 33 5.21% 504 58 39 21 7 2 3 5.77 0 13.32 (5V22) (501GB) Farmington, NM 1,040 987 94.90% 53 5.10% 825 76 86 32 11 5 5 4.29 1.89 29.52 (5V22) (501GC) Silver City, NM 584 572 97.95% 12 2.05% 503 41 28 8 2 1 1 1 3.71 0 4.83 (5V22) (501GD) Gallup, NM 544 518 95.22% 26 4.78% 395 51 72 17 5 1 3 5.9 0 167.79 (5V22) (501GE) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 1 1 2 2 2 9.96 8.96 (5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 0 1 1.91 1 1.49 (5V22) (501GH) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29	Murphy)				2,599						591					
(5V22) (501GB) Farmington, NM 1,040 987 94.90% 53 5.10% 825 76 86 32 11 5 5 4.29 1.89 29.52 (5V22) (501GC) Silver City, NM 584 572 97.95% 12 2.05% 503 41 28 8 2 1 1 1 3.71 0 4.83 (5V22) (501GD) Gallup, NM 544 518 95.22% 26 4.78% 395 51 72 17 5 1 3 5.9 0 167.79 (5V22) (501GE) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 11 2 2 2 9.96 8.96 (5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 0 1 1 1.91 1 1.49 (5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 142.9	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				5			-			1					
(5V22) (501GC) Silver City, NM 584 572 97.95% 12 2.05% 503 41 28 8 2 1 1 1 3.71 0 4.83 (5V22) (501GD) Gallup, NM 544 518 95.22% 26 4.78% 395 51 72 17 5 1 3 5.9 0 167.79 (5V22) (501GE) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 1 2 2 9.96 8.96 (5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 0 1 1.91 1 1.49 (5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29																
(5V22) (501GD) Gallup, NM 544 518 95.22% 26 4.78% 395 51 72 17 5 1 3 5.9 0 167.79 (5V22) (501GE) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 1 2 2 9.96 8.96 (5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 1 1.91 1 1.49 (5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29	, ,, , , ,											5	5			
(5V22) (501GE) Espanola, NM 263 250 95.06% 13 4.94% 180 48 22 8 1 2 2 9.96 8.96 (5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 0 1 1.91 1 1.49 (5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29												1	1			
(5V22) (501GH) Truth or Consequences, NM 579 572 98.79% 7 1.21% 537 24 11 6 0 0 1 1.91 1 1.49 (5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29											5	1			0	
(5V22) (501GI) Alamogordo, NM 476 441 92.65% 35 7.35% 374 27 40 24 4 3 4 15.09 0 14.29					13						1	2	2			
					7						0	0	1			
(5V22) (501GJ) Durango, CO 532 527 99.06% 5 0.94% 507 12 8 4 0 1 0 1.11 0 6.32	. , , , , , ,										4	3	4		_	
	(5V22) (501GJ) Durango, CO	532	527	99.06%	5	0.94%	507	12	8	4	0	1	0	1.11	0	6.32

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Period Lituring. October 2013			Less 3		30 Days 3										
(7) (2) (7) (2) (2)	4.000		07.400/		0.040/	1075							1.00		10.50
(5V22) (501GK) Santa Fe, NM	1,208		97.19%	34	-	1,075 1,347	57 250			6	6	6			10.52 16.01
(5V22) (501GM) Northwest Metro, NM (5V22) (501GN) Taos, NM	1,893 269			112		233	7	184		3	2	16	3.63	15.21 16.86	
	308		100.00%	0		298	5	14	0	0	0	0	0.54	0.00	4.65
(5V22) (501HB) Raton, NM (5V22) (644) Phoenix, AZ HCS	66,127					53,121	4,100	5.139	-	754		134		, i	
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	39,903	· ·		2,895		31,170	2,352			591	150			8.62	3.59
(5V22) (644BY) Southeast Gilbert, AZ	9,725			423		7,793	814	695		99	22			10.34	7.11
(5V22) (644GA) Northwest Surprise, AZ	5,626		97.30%	152		5,052	235	187		30	5	0	2.1	4.47	5.21
(5V22) (644GB) Show Low, AZ	1,306	1,266	96.94%	40	3.06%	1,045	101	120	28	7	2	3	4.49	3.52	10.2
(5V22) (644GC) Southwest Phoenix, AZ	1,854	1,784	96.22%	70	3.78%	1,591	107	86	48	18	3	1	2.82	7.93	8.56
(5V22) (644GD) Payson, AZ	415	396	95.42%	19	4.58%	334	26	36	18	1	0	0	4.04		13.55
(5V22) (644GE) Thunderbird, AZ	1,822	1,766	96.93%	56	3.07%	1,530	121	115	51	4	1	0	5.57	3.67	2.77
(5V22) (644GF) Globe, AZ	297	293	98.65%	4	1.35%	257	24	12	4	0	0	0	3.56	4.42	0.62
(5V22) (644GG) Northeast Phoenix, AZ	1,093	1,069	97.80%	24	2.20%	948	62	59	22	1	0	1	3.46	3.88	3.88
(5V22) (644GH) Phoenix Midtown, AZ	4,031	3,947	97.92%	84	2.08%	3,346	258	343	79	3	1	1	5.8	4.27	1.43
(5V22) (644QA) Phoenix East Thomas Road, AZ	55	55	100.00%	0	0.00%	55	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	16,531	15,799	95.57%	732	4.43%	13,842	898	1,059	488	123	51	70	4.85	8.76	5.36
(5V22) (649) Prescott, AZ (Bob Stump)	11,557	11,013	95.29%	544	4.71%	9,682	595	736	366	93	37	48	4.39	9.08	4.11
(5V22) (649GA) Kingman, AZ	1,285	1,229	95.64%	56	4.36%	1,044	93	92	35	8	3	10	7.15	3.46	6.18
(5V22) (649GB) Flagstaff, AZ	736	694	94.29%	42	5.71%	586	65	43	35	6	1	0	5.7	3.41	9.27
(5V22) (649GC) Lake Havasu City, AZ	1,221	1,181	96.72%	40	3.28%	1,038	65	78	25	4	4	7	4.42	8.04	8.16
(5V22) (649GD) Anthem, AZ	753	739	98.14%	14	1.86%	643	35	61	12	1	0	1	3.83	8.67	6.66
(5V22) (649GE) Cottonwood, AZ	751	719	95.74%	32	4.26%	656	34	29	13	11	6	2	5	0	8.46
(5V22) (649QA) Chinle, AZ	70	68	97.14%	2	2.86%	67	0	1	1	0	0	1	11.51		5.19
(5V22) (649QB) Holbrook, AZ	72	71	98.61%	1	1.39%	48	5	18	0	0	0	1	8.89		31.56
(5V22) (649QD) Page, AZ	40	40	100.00%	0	0.00%	37	3	0	0	0	0	0	2		5.33
(5V22) (649QF) Tuba City, AZ	20	19	95.00%	1	5.00%	18	1	0	1	0	0	0	0		9
(5V22) (649QG) Polacca, AZ	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0	0		0
(5V22) (649QH) Kayenta, AZ	18		100.00%	0	0.00%	15	2		0	0	0	0	1.0		3.83
(5V22) (678) Southern Arizona HCS	44,287					36,452	2,512			419					
(5V22) (678) Tucson, AZ	33,150		93.19%			26,390	1,964	2,539		396	143	161	4.03	9.8	
(5V22) (678GA) Sierra Vista, AZ	2,050		99.12%			1,875	100	57		5	2	2	1.4	3.74	
(5V22) (678GB) Yuma, AZ	2,232			3	*****	2,126	68			1	0	0	1.04	1.55	
(5V22) (678GC) Casa Grande, AZ	2,122			35		1,853	157			4	0	0	1.96	4.1	6.39
(5V22) (678GD) Safford, AZ	349			6		311	15			3	0	1	2.55	11.3	
(5V22) (678GE) Green Valley, AZ	343			10		295	15			0		1	7.62	2.71	2.31
(5V22) (678GF) Northwest Tucson, AZ	2,435			40	-	2,131	120	144		8	3	2	3.03	5.69	
(5V22) (678GG) Southeast Tucson, AZ	1,554		98.97%	16		1,421	73	44		2		0	1.61	4.22	
(5V22) (678MA) IDES Davis-Monthan AFB	13		100.00%	0		12	0	1	0	0		0		0	13
(5V22) (678MB) IDES Fort Huachuca	38		100.00%	0		37	0	1	0	0	0	0		U	5.2
(5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS	59,997		100.00% 95.05%			50,390	3,112	3,523	2,101	500		227	4.71	7.0	4.69
										447				7.9 7.83	
(5V22) (600) Long Beach, CA (Tibor Rubin)	51,195			2,705		42,729	2,642			8	134	214			
(5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA	1,235 3,548		94.74%	65 130		3,038	96	100		36	5	0	3.01	16.94 8.85	11.37 4.49
(5V22) (600GC) Cabrillo, CA	1,457		100.00%	0		1,442	109		0	0		9	5.19		0.62
(5V22) (600GC) Cabrillo, CA (5V22) (600GD) Santa Fe Springs, CA	1,384		97.98%	28		1,249	82			1	0	0	2.95	9.58	
(5V22) (600GD) Santa Fe Spiritgs, CA (5V22) (600GE) Laguna Hills, CA	1,178		96.26%	44		958	93			8	1	1	6.08	6.53	
(5V22) (600GE) Laguria Hills, CA (5V22) (605) Loma Linda, CA HCS	58,964					48,392	3,423			532	189	173			
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	25,493					20,156	1,699			344	126			8.52	
(5V22) (605BZ) Loma Linda Redlands, CA	22,800			1,232		18,633	1,269	1,666		168	58			8.13	
(5V22) (605GA) Victorville, CA	1,811		96.91%			1,591	74	90		6	2		1.34	7.41	11.48
(5V22) (605GB) Murrieta, CA	2,699		97.30%	73		2,389	140			6	2	2		8.9	
(0 122) (0000D) Midifieta, OA	2,099	2,020	01.0070	13	2.1070	2,009	140]		0			1.41	0.3	3.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1		Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								In Days 13	in Days 14	in Days 15
			Less 3												
(5V22) (605GC) Palm Desert, CA	2,563	2,533	98.83%	30	1.17%	2,343	99	91	26	2	0	2	1.34	3.63	4.7
(5V22) (605GD) Corona, CA	1,185	1,178	99.41%	7	0.59%	1,087	53	38	6	0	0	1	0.14	0	5.6
(5V22) (605GE) Rancho Cucamonga, CA	2,354	2,296	97.54%	58	2.46%	2,145	89	62	46	6	1	5	2.12	4.34	6.06
(5V22) (605QA) Blythe, CA	59	57	96.61%	2	3.39%	48	0	9	2	0	0	0	7.08	0	1.94
(5V22) (664) San Diego, CA HCS	61,723	58,233	94.35%	3,490	5.65%	51,075	3,063	4,095	2,257	855	225	153	4.92	8.94	3.61
(5V22) (664) San Diego, CA	36,963	34,533	93.43%	2,430	6.57%	30,748	1,647	2,138	1,500	634	182	114	4.46	9.01	2.22
(5V22) (664BU) San Diego, CA - VADOM	185	185	100.00%	0	0.00%	185	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	11,733	11,284	96.17%	449	3.83%	9,520	632	1,132	292	116	27	14	5.72	9.04	6.58
(5V22) (664GA) Imperial Valley, CA	759	747	98.42%	12	1.58%	621	76	50	9	2	0	1	2.78	14.5	2.27
(5V22) (664GB) Oceanside, CA	8,268	7,789	94.21%	479	5.79%	6,587	551	651	367	81	13	18	4.89	8.92	2.48
(5V22) (664GC) Chula Vista, CA	2,029			97	4.78%	1,760	98	74	71	17	3	6	6.29	4.89	5.05
(5V22) (664GD) Escondido, CA	1,414		98.44%			1,283	59	50	18	4	0	0	1.59	8.44	3.59
(5V22) (664QA) Rio, CA	372		99.73%		0.27%	371	0	0	0	1	0				0
(5V22) (691) Greater Los Angeles, CA HCS	66,070						3,365	4,538	· · · · · · · · · · · · · · · · · · ·						6.29
(5V22) (691) West Los Angeles, CA	28,983		92.22%			23,158	1,564	2,006		405	109				6.61
(5V22) (691A4) Sepulveda, CA	14,870		91.63%			11,658	854	1,113		289	87	53			9.26
(5V22) (691GB) Santa Barbara, CA	876				0.91%	813	31	24		1	0	-	11.10		2.21
(5V22) (691GC) Gardena, CA	847				0.2.77	843	0	2	_	0	0	0	0.16		0
(5V22) (691GD) Bakersfield, CA	3,472		97.44%	89		2,958	174	251	70	12	7	0	1.02	3.44	3.82
(5V22) (691GE) Los Angeles, CA	8,958	8,506	94.95%	452		7,756	285	465	375	54	10	13		6.51	5.63
(5V22) (691GF) East Los Angeles, CA	1,130		98.23%			1,079	16	15		7	1	0		4.67	3.48
(5V22) (691GG) Antelope Valley, CA	728	649	89.15%	79	10.85%	603	15	31	37	41	1	0	13.71	1.26	0.19
(5V22) (691GK) San Luis Obispo, CA	1,214	1,182	97.36%	32	2.64%	1,033	76	73	15	10	5	2	3.36	3.77	7.06
(5V22) (691GL) Santa Maria, CA	2,575	2,288	88.85%	287	11.15%	1,739	202	347	230	43	7	7	9.15	15.18	10.35
(5V22) (691GM) Oxnard, CA	2,225		90.29%		9.71%	1,715	123	171	136	70	10	0	11.53	8.33	5.35
(5V22) (691GO) San Gabriel, CA (Pasadena)	192		90.62%			109	25	40		4	0	0	311		15.41
(3V23) (437) Fargo, ND HCS	26,511						829				21	20			
(3V23) (437) Fargo, ND	15,939		97.06%			14,209	625	636	339	96	19	15			2.93
(3V23) (437GA) Grafton, ND	385					364	11	8	1	1	0	-	1.21	1.59	5.2
(3V23) (437GB) Bismarck, ND	2,431		98.97%			2,314	51	41	23	2		-	0.54	4.49	3.56
(3V23) (437GC) Fergus Falls, MN	892				414111	870	8	8	4	0	0	2		2.62	1.68
(3V23) (437GD) Minot, ND	1,444		99.31%			1,381	30	23		1	1	0	1.12		1.73
(3V23) (437GE) Bemidji, MN	1,755		99.72%			1,663	51	36		0	0	1	1.44	2.79	2.75
(3V23) (437GF) Williston, ND	700					671	15	11		0	0	1	1.02		1.68
(3V23) (437GI) Grand Forks, ND	1,476		99.59%		******	1,440	23	7	5	0	1	0	0.42		2.04
(3V23) (437GJ) Dickinson, ND	651		100.00%			639	6	6	0	0			0.31	3.24	2.95
(3V23) (437GK) Jamestown, ND	516		100.00%			509	3	4	0	0	0	-	0.37	0.5	1.85
(3V23) (437GL) Devils Lake, ND	322		99.69%		0.31%	314	6	1	0	0	0		3.1	0.73	1.53
(3V23) (438) Sioux Falls, SD HCS	22,111														
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	16,191		96.24%			13,843	873	867	433	111	47				1.63
(3V23) (438GA) Spirit Lake, IA	1,215		97.04%			1,077	58	44	25	9	2	0	2.43		5.95
(3V23) (438GC) Sioux City, SD	2,098					1,990	51	38		2	1	1	0.8		3.96
(3V23) (438GD) Aberdeen, SD	1,159		97.24%			1,048	37	42		4	0	0	1.79		2.95
(3V23) (438GE) Wagner, SD	257	254				232	15	7	3	0	0	0	1.53		2.8
(3V23) (438GF) Watertown, SD	1,191 12,674		98.74% 95.71%			1,129 10,547	731	23 852		2	0		0.82 4.87		0.68 2.83
(3V23) (568) Black Hills, SD HCS															
(3V23) (568) Fort Meade, SD	5,965		95.04%			4,876	365	428		38	21	35		8.65	2.66
(3V23) (568A4) Hot Springs, SD	3,342		96.92%			2,870	163	206		21	4	5	3.75		2.19
(3V23) (568GA) Rapid City, SD	2,626					2,132	169	186		17	0	10			3.07
(3V23) (568GB) Pierre, SD	180		100.00%			168	8	4	0	0					-
(3V23) (568HA) Newcastle, WY	9		100.00%			9	0	0	0	0	0	-	3		0
(3V23) (568HB) Gordon, NE	26		100.00%			22	0	4	0	0	0				8.33
(3V23) (568HF) Pine Ridge, SD	12	12	100.00%	0	0.00%	7	4	1	0	0	0	0	10.2		10.75

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: October 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(3V23) (568HH) Scottsbluff, NE	353	347	98.30%	6	1.70%	310	21	16	5	0	0	1	3.59	7.5	3.14
(3V23) (568HJ) Mission, SD	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0	0	0	
(3V23) (568HP) Winner, SD	118	118	100.00%	0	0.00%	116	1	1	0	0	0	0	0.42		0
(3V23) (568MA) IDES Ellsworth AFB	16	16	100.00%	0	0.00%	10	0	6	0	0	0	0		3.82	20.6
(3V23) (618) Minneapolis, MN HCS	71,517	68,183	95.34%	3,334	4.66%	58,745	4,289	5,149	2,370	588	192	184	5.16	7.94	2.62
(3V23) (618) Minneapolis, MN	49,889	47,576	95.36%	2,313	4.64%	40,272	3,165	4,139	1,820	326	75	92	4.37	7.92	1.95
(3V23) (618BY) Twin Ports, WI	4,046	3,806	94.07%	240	5.93%	3,312	270	224	109	62	13	56	3.68	13.26	6.13
(3V23) (618GA) St. James, MN	297	295	99.33%	2	0.67%	277	7	11	2	0	0	0	1.98	1.57	1.56
(3V23) (618GB) Hibbing, MN	1,229	1,163	94.63%	66	5.37%	1,014	68	81	59	2	3	2	7.42	7.78	2.91
(3V23) (618GD) Maplewood, MN	2,622	2,518	96.03%	104	3.97%	2,309	117	92	94	9	1	0	2.07	7.54	0.83
(3V23) (618GE) Chippewa Valley, WI	1,960	1,763	89.95%	197	10.05%	1,568	97	98	76	67	45	9	12.83	8.08	2.36
(3V23) (618GG) Rochester, MN	1,754	1,607	91.62%	147	8.38%	1,451	72	84	43	62	21	21	12.94	6.28	3.35
(3V23) (618GH) Hayward, WI	375	374	99.73%	1	0.27%	357	9	8	1	0	0	0	1.37	2	0.51
(3V23) (618GI) Northwest Metro, MN	4,003	3,882	96.98%	121	3.02%	3,374	274	234	97	12	12	0	3.31	5.59	4.68
(3V23) (618GJ) Shakopee, MN	1,011	993	98.22%	18	1.78%	906	47	40	12	2	2	2	3.43	4.5	3.36
(3V23) (618GK) Albert Lea, MN	665	656	98.65%	9	1.35%	608	29	19	8	1	0	0	1.62	7.35	4.09
(3V23) (618GL) Minneapolis Harmon Place, MN	702	702	100.00%	0	0.00%	695	4	3	0	0	0	0	1.13		
(3V23) (618GM) Rice Lake, WI	1,064	973	91.45%	91	8.55%	853	56	64	28	43	18	2	11.07	7.68	4.28
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,391	1,367	98.27%	24	1.73%	1,255	67	45	21	1	2	0	3.09	5.49	1.87
(3V23) (618QA) Fort Snelling, MN	306	306	100.00%	0	0.00%	305	1	0	0	0	0	0		0.18	
(3V23) (618QB) Ely, MN	203		99.51%	1	0.49%	189	6	7	0	1	0	0	0.84	31	4.06
(3V23) (636A6) Central Iowa HCS	26,742			1,332		22,007	1,467	1,936	914	261	82	75	6.79	7.27	
(3V23) (636A6) Des Moines, IA	18,829	17,781	94.43%	1,048	5.57%	14,969	1,132	1,680	738	199			8.05	7.44	5.96
(3V23) (636BU) Des Moines, IA - VADOM	1,489		100.00%	0	0.00%	1,486	3	0	0	0		0			
(3V23) (636GC) Mason City, IA	1,972		88.34%	230	11.66%	1,538	104	100	136	55	24	15	12.4	11.3	7.31
(3V23) (636GD) Marshalltown, IA	971	957		14	1.44%	830	81	46	11	1	1	1	3.51	5.06	
(3V23) (636GK) Fort Dodge, IA	1,177	1,162	98.73%	15		1,043	81	38	10	3	1	1	2.49		
(3V23) (636GM) Carroll, IA	645			7		580	30	28		1	1	1	2.53		
(3V23) (636GR) Knoxville, IA	1,095			13		1,027	25	30	10	2	0	1	1.22		1.52
(3V23) (636GX) Fort Dodge North, IA	241	238	98.76%	3	1.24%	229	4	5	3	0	0	0			1.35
(3V23) (636QB) Des Moines Center Street, IA	323	321	99.38%	2	0.62%	305	7	9	2	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	31,587	29,591	93.68%	1,996	6.32%	24,866	2,122	2,603	1,436	342	99	119	6.08	9.89	4.11
(3V23) (636A8) Iowa City, IA	13,188		91.44%			9,867	944	1,248		195					11
(3V23) (636GF) Quad Cities, IA	3,025	2,811	92.93%	214	7.07%	2,348	214	249	140	38	13	23	8.71	11.37	2.99
(3V23) (636GG) Quincy, IL	1,041	959	92.12%	82	7.88%	769	66	124	69	10	1	2	10.5	2.97	10.38
(3V23) (636GH) Waterloo, IA	1,404	1,283	91.38%	121	8.62%	1,065	80	138	104	15	1	1	10.82	4.79	5.36
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,584	1,536	96.97%	48	3.03%	1,276	121	139	45	1	0	2	4.92	3.59	6.04
(3V23) (636GJ) Dubuque, IA	1,306	1,283	98.24%	23	1.76%	1,028	146	109	20	3	0	0	7.65	1.23	3.88
(3V23) (636GN) Cedar Rapids, IA	2,226		97.30%	60	2.70%	1,930	110	126	48	11	0	1	3.72		
(3V23) (636GS) Ottumwa, IA	822			2		739	58	23		0		1	3.45		
(3V23) (636GT) Sterling, IL	943		98.94%	10		856	60	17		0		0	1.94		
(3V23) (636GU) Decorah, IA	661			5		591	40			0	0	0	2.04	3.62	
(3V23) (636GW) Coralville, IA	2,555	2,497	97.73%	58		2,371	61	65	52	6	0	0	4.44		
(3V23) (636QC) Linn County, IA	46				17.39%	31	3	4	3	2		2			21.17
(3V23) (636QG) lowa City, IA - Mobile	137				50.36%	58	5	5	22	31	6	10		44.36	
(3V23) (636QI) Davenport, IA	326			1	0.31%	297	24	4	0	1	0	0			3.03
(3V23) (636QJ) Iowa City South Clinton Street, IA	2,323			166		1,640	190	327		29	-	6		10.28	
(3V23) (636) Nebraska-W Iowa HCS	47,612					40,889	2,569			363		60	4.53		
(3V23) (636) Omaha, NE	22,981			1,147		19,006	1,435			255					
(3V23) (636A4) Grand Island, NE	7,666		98.77%	94		6,925	375			9		3	2.21	3.1	3.81
(3V23) (636A5) Lincoln, NE	9,364			357	3.81%	8,180	437	390		82	20	3	3.24		
(3V23) (636BW) Grand Island, NE - VADOM	589		100.00%	0		589	0	000	0	0		0		3.02	0
(3V23) (636BX) Omaha, NE - VADOM	734		99.32%	5		723	4	2		0		5			
(5) (55557.) S.Halla, HE WIDOW	104	723	55.5270		2.0070	720			3	U					

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: October 2019	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6		Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V23) (636GA) Norfolk, NE	1,165	1,151	98.80%	14	1.20%	1,009	76	66	11	1	2	0	1.75	5.47	3.66
(3V23) (636GB) North Platte, NE	1,134	1,081	95.33%	53	4.67%	917	56	108	44	9	0	0	3.57	9.53	8.01
(3V23) (636GL) Bellevue, NE	1,685	1,662	98.64%	23	1.36%	1,435	118	109	19	2	0	2	20.6	3.87	1.59
(3V23) (636GP) Shenandoah, IA	583	553	94.85%	30	5.15%	471	29	53	19	5	2	4	5.61	18.45	3.38
(3V23) (636GQ) Holdrege, NE	649	634	97.69%	15	2.31%	572	39	23	14	0	0	1	2.14	6.75	3.25
(3V23) (636GV) ONeill, NE (ONeill)	80	80	100.00%	0	0.00%	80	0	0	0	0	0	0	0		
(3V23) (636QA) Omaha Dorcas Street, NE	982	982	100.00%	0	0.00%	982	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	41,755	39,959	95.70%	1,796	4.30%	36,054	1,897	2,008	1,433	283	60	20	3.64	8.37	5.52
(3V23) (656) St. Cloud, MN	35,963	34,597	96.20%	1,366	3.80%	31,352	1,562	1,683	1,139	175	35	17	2.89	7.84	5.09
(3V23) (6569AA) St. Cloud, MN - CLC	1	0	0.00%	1	100.00%	0	0	0	1	0	0	0			
(3V23) (656GA) Brainerd, MN	3,344	2,986	89.29%	358	10.71%	2,540	226	220	246	91	20	1	7.92	13.34	8.34
(3V23) (656GB) Montevideo, MN	1,011	977	96.64%	34	3.36%	854	66	57	24	8	1	1	4.44	16.85	1.62
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,436	1,399	97.42%	37	2.58%	1,308	43	48	23	9	4	1	1.3	11.74	10.13

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments 1		Complete d in 30 Days or Less 3		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	1 1		175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	
National: 5/2017	5,186,397			164,260	3.17%					29,569	8,075	4,679		_	
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005			2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060			144,443	3.19%		251,092			28,558	8,742	,	4.16		
National: 1/2017	4,709,148				3.86%	3,990,589				34,283	10,431				
National: 12/2016	4,430,678			156,959	3.54%			246,439		30,776	8,531				
National: 11/2016	4,600,860				3.49%	3,928,442		260,702		29,777	8,512		4.41		
National: 10/2016	4,695,677			158,924	3.38%					29,936	8,305		4.17		
National: 9/2016	4,880,317				3.51%					31,908	9,301	4,863	4.44		
National: 8/2016	5,219,984			192,084	3.68%	4,431,252				39,015	10,731				
National: 7/2016	4,438,995			161,669	3.64%	3,775,216				32,674	7,973		4.72		
National: 6/2016	4,989,814				3.59%	4,249,171		286,419		33,940	8,667				
National: 5/2016	4,877,166			160,625	3.29%	4,176,545		274,575		31,182	8,061	4,443	4.57		
National: 4/2016	4,931,526	1 1		166,585	3.38%	4,235,062	· ·			-	6,895				
National: 3/2016	5,353,597				3.28%					32,444	8,996				
National: 2/2016	4,744,626		_	168,192						38,428	9,410				
National: 1/2016	4,497,268				4.17%					41,268	10,030				
National: 12/2015	4,672,667	1 1			3.84%			,		37,495	9,077				
National: 11/2015	4,388,187			159,970	3.65%	3,767,085		237,241		31,389	7,526				
National: 10/2015	4,966,790		_		3.27%	4,300,175				32,079	7,643	,	4.01		
National: 9/2015	4,883,045			161,338	3.30%					30,631	7,996				
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12			MH Avg Wait Time in Days 15
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.