Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Tim	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10		Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting	g		Complete d in 30	,	Complete d in Over	,					,		in Days 13		in Days 15
Period Ending: June 2016			Days or Less 3		30 Days 5										
(V01) (402) Togus, ME	27,634	27,285				24,453	1,538	1,294	310	24	8	7	4.65	2.98	1.72
(V01) (402) Togus VAMC	17,101					15,170	918	757	220	22	8	6	5.57	2.99	2.54
(V01) (402GA) Aroostook County (Caribou)	769					567	69	111	22	0	0	0		0	2.55
(V01) (402GB) Calais	337		100.00%		0.0070	308	21	8	0	0	0	0			0.02
(V01) (402GC) Rumford	444		100.00%		0.0070	437	7	0	0	0	0	0			1.68
(V01) (402GD) Saco	1,439		98.75%		-	1,261	77	83	18	0	0	0			1.78
(V01) (402GE) Lewiston	1,901					1,649	143	93	15	1	0	0	3.68	4.37	2.23
(V01) (402GF) Lincoln	290		100.00%	0	0.0070	270	15	5	0	0	0	0	-		0
(V01) (402HB) Bangor	3,609					3,230	205	149	23	1	0	1	3.78	2.7	0.39
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,614	1,609	99.69%	5	0.31%	1,495	64	50	5	0	0	0	3.34	1.84	0.3
(V01) (402HL) Bingham VA Mobile Clinic	77	76	98.70%	1	1.30%	36	12	28	1	0	0	0	11.64		
(V01) (402QA) Fort Kent	9	4	44.44%	5	55.56%	3	1	0	5	0	0	0	22.11		
(V01) (402QB) Houlton	44	43	97.73%		2.27%	27	6	10	1	0	0	0	9.41		
(V01) (405) White River Junction, VT	21,566	21,334	98.92%	232	1.08%	18,820	1,410	1,104	210	20	2	0	4.12	3.43	1.34
(V01) (405) White River Jct VAMC	15,699	15,504	98.76%	195		13,716	999	789	176	17	2	0		3.46	1.4
(V01) (405GA) Bennington	830	830	100.00%	0	0.00%	771	42	17	0	0	0	0	1.58	0	1.96
(V01) (405GC) Brattleboro	401	399	99.50%	2		368	21	10	2	0	0	0	2.93		1.09
(V01) (405HA) Burlington Lakeside	2,538		98.98%	26		2,059	239	214	23	3	0	0	6.04	4.86	0.6
(V01) (405HC) VICC - St. Johnsbury - Littleton	1,054		99.91%	1	0.09%	974	48	31	1	0	0	0	2.3	0.96	1.09
(V01) (405HE) KEENE (ORC)	294	286	97.28%	8	2.72%	241	18	27	8	0	0	0	7.88	0	1.59
(V01) (405HF) Rutland	750		100.00%		0.0070	691	43	16	0	0	0	0	2.1		1.9
(V01) (518) Bedford, MA	13,353					12,051	601	574	99	18	4	6	0.42		0.81
(V01) (518) Edith Nourse Rogers VAMC	11,920		98.96%			10,656	585	555	96	18	4	6	0.54	6.55	0.63
(V01) (518GA) Lynn	572		100.00%		0.0070	559	9	4	0	0	0	0	0.2		1.63
(V01) (518GB) Haverhill	626		99.52%	3		601	7	15	3	0	0	0	0.3		5.39
(V01) (518GE) Gloucester	235		100.00%			235	0	-	0	0	0				0
(V01) (523) VA Boston HCS, MA	46,158		97.68%			39,946	2,666		911	120	23				1.8
(V01) (523) Jamaica Plain VAMC	20,320		97.65%			17,187	1,353	1,302	401	53	9	15		5.2	1.57
(V01) (523A4) West Roxbury VAMC	7,534		97.48%			6,327	511	506	168	20	1	1	10.16		1.95
(V01) (523A5) Brockton VAMC	11,668					10,422	547 130	410	251 27	31 14	5	0	3.85 4.53		1.42 6.07
(V01) (523BY) Lowell (V01) (523BZ) Causeway	1,821 3,888		97.36% 99.69%			1,544 3,737	71	99	12	0	0	0			1.66
	427		98.36%		1.64%	3,737	21	27	7	0	0	0	3.2	0	1.44
(V01) (523GA) Framingham (V01) (523GC) Quincy	200				4.50%	158	17	16	9	0	0	0	4.82	-	1.44
(V01) (523GD) Plymouth	286		86.36%		13.64%	185	16		36	2	1	0		0	
(V01) (523MA) IDES Hanscom AFB				39		103	10	40	30	2	'	U	11.54	-	0
(VOI) (SESIVIN) IDEO HARISOOTII AI D	1/1	. 1/1	100 00%	n	0 00%	14	n	n	Λ	n	n	n		l 0	
(V01) (608) Manchester, NH	19 650		100.00%			14 17.062	0 1 275	-	344	0	0	0		3 31	3 27
	19,650	19,289	98.16%	361	1.84%	17,062	1,275	952	344	7 7	0 10 10		4.84	3.31	3.27 2.46
(V01) (608) Manchester, NH (V01) (608) Manchester VAMC (V01) (608GA) Portsmouth		19,289 17,462		361 272	1.84% 1.53%		-	-		7	10	0	4.84	3.31 3.28	3.27 2.46 4.65
	19,650 17,734	19,289 17,462 438	98.16% 98.47%	361 272 13	1.84% 1.53% 2.88%	17,062 15,657	1,275 1,024	952 781	344 255	7	10 10	0	4.84 4.3 6.16	3.31 3.28	2.46
(V01) (608) Manchester VAMC (V01) (608GA) Portsmouth	19,650 17,734 451	19,289 17,462 438 661	98.16% 98.47% 97.12%	361 272 13 59	1.84% 1.53% 2.88% 8.19%	17,062 15,657 333	1,275 1,024 63	952 781 42	344 255 13	7 7 0	10 10 0	0 0	4.84 4.3 6.16 9.67	3.31 3.28 2.45	2.46 4.65
(V01) (608) Manchester VAMC (V01) (608GA) Portsmouth (V01) (608GC) Somersworth	19,650 17,734 451 720	19,289 17,462 438 661 236	98.16% 98.47% 97.12% 91.81%	361 272 13 59 2	1.84% 1.53% 2.88% 8.19% 0.84%	17,062 15,657 333 452	1,275 1,024 63 113	952 781 42 96	344 255 13 59	7 7 0 0	10 10 0 0	0 0 0	4.84 4.3 6.16 9.67 2.64	3.31 3.28 2.45 9.71	2.46 4.65 7.32
(V01) (608) Manchester VAMC (V01) (608GA) Portsmouth (V01) (608GC) Somersworth (V01) (608GD) Conway	19,650 17,734 451 720 238	19,289 17,462 438 661 236 484	98.16% 98.47% 97.12% 91.81% 99.16%	361 272 13 59 2	1.84% 1.53% 2.88% 8.19% 0.84% 3.01%	17,062 15,657 333 452 202	1,275 1,024 63 113 26	952 781 42 96 8	344 255 13 59 2	7 7 0 0 0	10 10 0 0	0 0 0 0	4.84 4.3 6.16 9.67 2.64	3.31 3.28 2.45 9.71	2.46 4.65 7.32 6.59
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts	19,650 17,734 451 720 238 499	19,289 17,462 438 661 236 484	98.16% 98.47% 97.12% 91.81% 99.16% 96.99%	361 272 13 59 2 15	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00%	17,062 15,657 333 452 202 410	1,275 1,024 63 113 26 49	952 781 42 96 8 25	344 255 13 59 2 15	7 7 0 0 0 0	10 10 0 0 0	0 0 0 0 0	4.84 4.3 6.16 9.67 2.64	3.31 3.28 2.45 9.71 0 9.21	2.46 4.65 7.32 6.59
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts HCS	19,650 17,734 451 720 238 499 8 19,814	19,289 17,462 438 661 236 484 8 19,239	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00%	361 272 13 59 2 15 0	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90%	17,062 15,657 333 452 202 410 8 16,641	1,275 1,024 63 113 26 49 0	952 781 42 96 8 25 0	344 255 13 59 2 15 0	7 7 0 0 0 0 0 0	10 10 0 0 0 0 0	0 0 0 0 0 0 0	4.84 4.3 6.16 9.67 2.64 3.17	3.31 3.28 2.45 9.71 0 9.21 0	2.46 4.65 7.32 6.59 7.04 0
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts  HCS  (V01) (631) Edward P Boland VAMC	19,650 17,734 451 720 238 499 8 19,814	19,289 17,462 438 661 236 484 8 19,239	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10%	361 272 13 59 2 15 0 575	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43%	17,062 15,657 333 452 202 410 8 16,641	1,275 1,024 63 113 26 49 0 1,349	952 781 42 96 8 25 0 1,249	344 255 13 59 2 15 0 490	7 7 0 0 0 0 0 0 74	10 10 0 0 0 0 0	0 0 0 0 0 0 0 2	4.84 4.3 6.16 9.67 2.64 3.17 5.64	3.31 3.28 2.45 9.71 0 9.21 0 5.17	2.46 4.65 7.32 6.59 7.04 0 3.49
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts HCS  (V01) (631) Edward P Boland VAMC  (V01) (631BY) Springfield	19,650 17,734 451 720 238 499 8 19,814 8,796 4,618	19,289 17,462 438 661 236 484 8 19,239 8,494 4,473	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10% 96.57% 96.86%	361 272 13 59 2 15 0 575 302	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43% 3.14%	17,062 15,657 333 452 202 410 8 16,641 7,264 3,974	1,275 1,024 63 113 26 49 0 1,349 576 229	952 781 42 96 8 25 0 1,249 654 270	344 255 13 59 2 15 0 490 241	7 7 0 0 0 0 0 74 53	10 10 0 0 0 0 0 0 0 9	0 0 0 0 0 0 0 2 2	4.84 4.3 6.16 9.67 2.64 3.17 5.64 7.47 8.48	3.31 3.28 2.45 9.71 0 9.21 0 5.17 6.02 2.37	2.46 4.65 7.32 6.59 7.04 0 3.49 3.58 2.94
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts  HCS  (V01) (631) Edward P Boland VAMC  (V01) (631BY) Springfield  (V01) (631GC) Pittsfield	19,650 17,734 451 720 238 499 8 19,814 8,796 4,618	19,289 17,462 438 661 236 484 8 19,239 8,494 4,473 710	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10% 96.57% 96.86% 99.72%	361 272 13 59 2 15 0 575 302 145 2	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43% 3.14% 0.28%	17,062 15,657 333 452 202 410 8 16,641 7,264 3,974	1,275 1,024 63 113 26 49 0 1,349 576 229	952 781 42 96 8 25 0 1,249 654 270	344 255 13 59 2 15 0 490 241 141	7 7 0 0 0 0 0 74 53 4	10 10 0 0 0 0 0 0 0 9	0 0 0 0 0 0 0 2 2	4.84 4.3 6.16 9.67 2.64 3.17 5.64 7.47 8.48 1.57	3.31 3.28 2.45 9.71 0 9.21 0 5.17 6.02 2.37 3.24	2.46 4.65 7.32 6.59 7.04 0 3.49 3.58 2.94 1.51
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts  HCS  (V01) (631) Edward P Boland VAMC  (V01) (631BY) Springfield  (V01) (631GC) Pittsfield  (V01) (631GD) Greenfield (Franklin County)	19,650 17,734 451 720 238 499 8 19,814 8,796 4,618 712 695	19,289 17,462 438 661 236 484 8 19,239 8,494 4,473 710 684	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10% 96.57% 96.86% 99.72% 98.42%	361 272 13 59 2 15 0 575 302 145 2	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43% 0.28% 1.58%	17,062 15,657 333 452 202 410 8 16,641 7,264 3,974 670 556	1,275 1,024 63 113 26 49 0 1,349 576 229 23	952 781 42 96 8 25 0 1,249 654 270 17	344 255 13 59 2 15 0 490 241 141 2	7 7 0 0 0 0 0 74 53 4 0	10 10 0 0 0 0 0 0 0 9	0 0 0 0 0 0 0 2 2 2 0 0	4.84 4.3 6.16 9.67 2.64 3.17 5.64 7.47 8.48 1.57 4.49	3.31 3.28 2.45 9.71 0 9.21 0 5.17 6.02 2.37 3.24 13.47	2.46 4.65 7.32 6.59 7.04 0 3.49 3.58 2.94 1.51 4.23
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts  HCS  (V01) (631) Edward P Boland VAMC  (V01) (631BY) Springfield  (V01) (631GC) Pittsfield  (V01) (631GD) Greenfield (Franklin County)  (V01) (631GE) Worcester	19,650 17,734 451 720 238 499 8 19,814 8,796 4,618 712 695 3,611	19,289 17,462 438 661 236 484 8 19,239 8,494 4,473 710 684 3,501	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10% 96.57% 96.86% 99.72% 98.42% 96.95%	361 272 13 59 2 15 0 575 302 145 2 11	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43% 3.14% 0.28% 1.58% 3.05%	17,062 15,657 333 452 202 410 8 16,641 7,264 3,974 670 556 2,945	1,275 1,024 63 113 26 49 0 1,349 576 229 23 85 338	952 781 42 96 8 25 0 1,249 654 270 17 43 218	344 255 13 59 2 15 0 490 241 141 2 10	7 7 0 0 0 0 0 74 53 4 0 1	10 10 0 0 0 0 0 0 9 6 0 0	0 0 0 0 0 0 0 2 2 2 0 0	4.84 4.3 6.16 9.67 2.64 3.17 5.64 7.47 8.48 1.57 4.49 2.97	3.31 3.28 2.45 9.71 0 9.21 0 5.17 6.02 2.37 3.24 13.47 7.12	2.46 4.65 7.32 6.59 7.04 0 3.49 3.58 2.94 1.51 4.23 4.86
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts  HCS  (V01) (631) Edward P Boland VAMC  (V01) (631BY) Springfield  (V01) (631GC) Pittsfield  (V01) (631GD) Greenfield (Franklin County)  (V01) (631GE) Worcester  (V01) (631GF) Fitchburg	19,650 17,734 451 720 238 499 8 19,814 8,796 4,618 712 695 3,611 735	19,289 17,462 438 661 236 484 8 19,239 8,494 4,473 710 684 3,501 730	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10% 96.57% 96.86% 99.72% 96.95% 99.32%	361 272 13 59 2 15 0 575 302 145 2 11	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43% 0.28% 1.58% 3.05% 0.68%	17,062 15,657 333 452 202 410 8 16,641 7,264 3,974 670 556 2,945	1,275 1,024 63 113 26 49 0 1,349 576 229 23 85 338 60	952 781 42 96 8 25 0 1,249 654 270 17 43 218 28	344 255 13 59 2 15 0 490 241 141 2 10 91	7 7 7 0 0 0 0 0 74 53 4 0 1 16	10 10 0 0 0 0 0 0 9 6 0 0 0	0 0 0 0 0 0 0 2 2 2 0 0 0	4.84 4.3 6.16 9.67 2.64 3.17 5.64 7.47 8.48 1.57 4.49 2.97 3.31	3.31 3.28 2.45 9.71 0 9.21 0 5.17 6.02 2.37 3.24 13.47	2.46 4.65 7.32 6.59 7.04 0 3.49 3.58 2.94 1.51 4.23
(V01) (608) Manchester VAMC  (V01) (608GA) Portsmouth  (V01) (608GC) Somersworth  (V01) (608GD) Conway  (V01) (608HA) Tilton  (V01) (608MA) IDES Manchester VAMC  (V01) (631) VA Central Western Massachusetts HCS  (V01) (631) Edward P Boland VAMC  (V01) (631BY) Springfield  (V01) (631GC) Pittsfield  (V01) (631GD) Greenfield (Franklin County)  (V01) (631GE) Worcester	19,650 17,734 451 720 238 499 8 19,814 8,796 4,618 712 695 3,611	19,289 17,462 438 661 236 484 8 19,239 8,494 4,473 710 684 3,501 730	98.16% 98.47% 97.12% 91.81% 99.16% 96.99% 100.00% 97.10% 96.57% 96.86% 99.72% 98.42% 96.95%	361 272 13 59 2 15 0 575 302 145 2 11 110 5	1.84% 1.53% 2.88% 8.19% 0.84% 3.01% 0.00% 2.90% 3.43% 3.14% 0.28% 1.58% 0.68% 0.00%	17,062 15,657 333 452 202 410 8 16,641 7,264 3,974 670 556 2,945	1,275 1,024 63 113 26 49 0 1,349 576 229 23 85 338	952 781 42 96 8 25 0 1,249 654 270 17 43 218 28	344 255 13 59 2 15 0 490 241 141 2 10	7 7 0 0 0 0 0 74 53 4 0 1	10 10 0 0 0 0 0 0 9 6 0 0	0 0 0 0 0 0 0 2 2 2 0 0	4.84 4.3 6.16 9.67 2.64 3.17 5.64 7.47 8.48 1.57 4.49 2.97 3.31	3.31 3.28 2.45 9.71 0 9.21 0 5.17 6.02 2.37 3.24 13.47 7.12	2.46 4.65 7.32 6.59 7.04 0 3.49 3.58 2.94 1.51 4.23 4.86

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (650) Providence, RI	30,312	29,812	98.35%	500	1.65%	26,701	1,621	1,490	428	57	13	2	3.31	4.32	2.84
(V01) (650) Providence VAMC	26,598	26,172	98.40%	426	1.60%	23,398	1,399	1,375	363	52	9	2	3.81	4.53	2.14
(V01) (650GA) New Bedford Primary Care Ctr.	1,652	1,630	98.67%	22	1.33%	1,453	112	65	21	1	0	0	2.11	0.36	7.37
(V01) (650GB) Hyannis	1,296	1,252	96.60%	44	3.40%	1,139	74	39	37	4	3	0	3.21	3.23	6.02
(V01) (650GD) Middletown	766	758	98.96%	8	1.04%	711	36	11	7	0	1	0	1.55	0.93	3.05
(V01) (689) VA Connecticut HCS, CT	50,966	50,421	98.93%	545	1.07%	46,465	2,119	1,837	478	54	11	2	1.03	3.62	1.4
(V01) (689) West Haven VAMC	29,638	29,309	98.89%	329	1.11%	26,853	1,345	1,111	295	24	9	1	0.93	3.6	1.63
(V01) (689A4) Newington VAMC	17,641	17,427	98.79%	214	1.21%	16,103	646	678	181	30	2	1	1.24	3.67	0.92
(V01) (689GA) Waterbury	558	556	99.64%	2	0.36%	548	4	4	. 2	0	0	0	0.44	0	2.24
(V01) (689GB) Stamford	407	407	100.00%	0	0.00%	406	1	0	0	0	0	0	0.13		0.03
(V01) (689GC) Willimantic	516	516	100.00%	0	0.00%	507	6	3	0	0	0	0	0.4	0	0.83
(V01) (689GD) Winsted	529	529	100.00%	0	0.00%	517	5	7	0	0	0	0	0.43	15	1.81
(V01) (689GE) Danbury	490	490	100.00%	0	0.00%	468	19	3	0	0	0	0	0.99	0	2.23
(V01) (689HC) New London VA Primary Care Center	1,187		100.00%	0	0.00%	1,063	93			0	0	0	1.91	0	1.9
(V02) (528) Albany, NY	23,249					20,309	1,260			99	16	4		3.77	3.46
(V02) (528A8) Samuel S Stratton VAMC	19,270		96.75%	627	3.25%	16,842	962			99	15			3.79	3.53
(V02) (528G2) Westport	221		100.00%	0	0.00%	165	22			0	0	0	6.13	0	0.14
(V02) (528G3) Bainbridge	387			2	0.52%	356	16			0	0	1	1.76	0	2.54
(V02) (528G6) Fonda	324			4	1.23%	312	3			0	0	0	0.46	6.64	0.52
(V02) (528G7) Catskill	272			7	2.57%	204	50			0	1	0	5.25	0	9.69
(V02) (528GT) Glens Falls	706			2	0.28%	685	14			0	0	0	1.02	0.26	0.75
(V02) (528GV) Plattsburgh	565			1	0.18%	429	100			0	0	0	5.01	0.75	0.65
(V02) (528GW) Schenectady	461			1	0.22%	430	8			0	0	0	0.07	0	12.88
(V02) (528GX) Troy	248			1	0.40%	189	36			0	0	0	3.38	0	11.65
(V02) (528GY) Clifton Park	354			10	2.82%	276	34			0	0	0	5.24	0	4.62
(V02) (528GZ) Kingston	441		100.00%	0	0.00%	421	15			0	0	0	0.66	0	1.77
(V02) (528) Bath, NY	14,570					13,271	547			38	3		3.98	5.14	2.26
(V02) (528A6) Bath VA Medical Center (V02) (528G4) Elmira	13,025 1,012		98.46% 98.42%	201	1.54% 1.58%	11,987 817	451 62			37	1	0	3.42 5.94	4.92 8.34	0.27
(V02) (528G8) Wellsville	533		98.50%	8	1.50%	467	34			0	'	0	3.29	6.66	0.19
(V02) (528) Western New York, NY	38,431					32,298	1,965			358	155			6.93	2.45
(V02) (528) Buffalo VA Medical Center	30,309		94.60%	1,637	5.40%	25,085	1,538			328	146			7.53	2.04
(V02) (528A4) Upstate New York HCS-Batavia	4,072			163	4.00%	3,571	167			27	140	23		1.78	2.13
(V02) (528GB) Jamestown	783			15		696	34			2	0	0	2.04	1.87	6.79
(V02) (528GC) Dunkirk	626		99.20%	5		531	61			0	0	0	3.15	0	4.76
(V02) (528GD) Niagara Falls	566			3	0.53%	503	40			0	0	0	2.02	1.85	5.36
(V02) (528GK) Lockport	382		100.00%	0	0.00%	367	14			0	0	0	1.27	5.5	3.56
(V02) (528GQ) Lackawanna	911			2	0.22%	803	83		1	0	1	0	2.87	0.64	2.36
(V02) (528GR) Olean	782		99.87%	1	0.13%	742	28			1	0	0		2.07	1.7
(V02) (528) Canandaigua, NY	13,742			468		11,067	983	1,224	426	37	3	2		5.05	2.84
(V02) (528A5) Canandaigua VA Medical Center	6,316	6,139	97.20%	177	2.80%	5,421	302	416	168	8	0	1	8.11	5.06	1.67
(V02) (528GE) Rochester	7,426	7,135	96.08%	291	3.92%	5,646	681	808	258	29	3	1	9.26	5.04	3.9
(V02) (528) Syracuse, NY	32,660	31,676	96.99%	984	3.01%	27,122	2,191	2,363	849	109	19	7	4.16	6.22	3.75
(V02) (528A7) Syracuse VA Medical Center	21,893	21,254	97.08%	639	2.92%	18,374	1,329	1,551	542	78	12	7	3.33	6.19	2.18
(V02) (528G5) Auburn	549	543	98.91%	6	1.09%	528	11	4	. 6	0	0	0	1.32	0.35	4.57
(V02) (528G9) Tompkins County	905	895	98.90%	10	1.10%	841	30	24	. 4	4	2	0	1.82	10.19	1.03
(V02) (528GL) Massena	892	850	95.29%	42	4.71%	658	92	100	40	1	1	0	7.66	15.37	4.14
(V02) (528GM) Donald J Mitchell VA OPC	3,618	3,523	97.37%	95	2.63%	2,897	312	314	90	4	1	0	4.75	5.93	7.18
(V02) (528GN) Binghamton	2,041	1,985	97.26%	56	2.74%	1,681	141	163	55	0	1	0	4.03	7.33	0.74
(V02) (528GO) Watertown	2,096	1,965	93.75%	131	6.25%	1,580	226	159	110	20	1	0	6.78	5.7	7.84
(V02) (528GP) Oswego	532	527	99.06%	5	0.94%	429	50	48	2	2	1	0	5.73	10.06	1.98
(V02) (528MA) Watertown DES	62	62	100.00%	0	0.00%	62	0	0	0	0	0	0		0	

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(V02) (528QN) Watertown 2	72	72	100.00%	0	0.00%	72	0	0	0	0	0	0	1	0	0
(V03) (526) Bronx, NY	26,062	25,963	99.62%	99	0.38%	23,650	1,241	1,072	92	5	1	1	5.44	2.47	1.45
(V03) (526) James J. Peters VAMC	25,239	25,148	99.64%	91	0.36%	23,000	1,149	999	85	4	1	1	5.71	2.47	1.13
(V03) (526GA) White Plains	424	423	99.76%	1	0.24%	302	71	50	. 1	0	0	0	5.46	0	7.72
(V03) (526GB) Yonkers	278	274	98.56%	4	1.44%	257	10	7	3	1	0	0	0.64	9.4	4.18
(V03) (526GD) Thomas P. Noonan Jr. VA OPC	121	118	97.52%	3	2.48%		11			1	0	, ,	6.25		
(V03) (561) New Jersey HCS, NJ	43,135	42,208	97.85%	927	2.15%	39,343	1,399			78	38	9	0.65	4.61	0.66
(V03) (561) East Orange VAMC	22,450	21,777	97.00%	673	3.00%	1	856	910	582	60	25	6	0.18	5	1.1
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	8,025	7,834		191	2.38%		218			16	12	3	0.03	5.41	0.24
(V03) (561BY) Newark	579	579	100.00%	0	0.00%		6		-	0	0				
(V03) (561BZ) Brick	6,117	6,060		57	0.93%		248			2	1	0	-100		
(V03) (561GA) Hamilton	576	575		1	0.17%		43		·	0	0				1.57
(V03) (561GB) Elizabeth	306		100.00%	0	0.00%		0	2			0		-		
(V03) (561GD) Hackensack	2,218		100.00%	0	0.00%		7	4	0		0				
(V03) (561GE) Jersey City	380		100.00%	0	0.00%		1	1	0	0	0				4.44
(V03) (561GF) Piscataway	605	604		1	0.17%		5	_		0	0				
(V03) (561GH) Morristown	492	491		1	0.20%		0	_		0	0		41.14		1.39
(V03) (561GI) Tinton Falls	996	993		3	0.30%		14	13	3	0	0	0	0.52	0.8	
(V03) (561GJ) Paterson	391	391	100.00%	0	0.00%		1	1	0	0	0	0	0.1		0.14
(V03) (620) VA Hudson Valley HCS, NY	26,263	26,230	99.87%	33	0.13%	24,171	1,245	ļ.	32	1	0	0	1.91	2.74	1.75
(V03) (620) Franklin Delano Roosevelt Hospital	8,003	8,002	99.99%	1	0.01%	7,684	235		1	0	0	0			
(V03) (620A4) Castle Point VAMC	11,216	11,197	99.83%	19	0.17%	10,166	617	414	18	1	0	0	1.58	2.68	0.55
(V03) (620BU) VADOM Montrose	1,122	1,122	100.00%	0	0.00%	1,099	15	8	0	0	0	0			
(V03) (620GA) New City	1,631	1,630	99.94%	1	0.06%	1,495	83	52	. 1	0	0	0	2.26	3.34	
(V03) (620GB) Carmel	762	762	100.00%	0	0.00%	687	46		0	0	0	0			3.47
(V03) (620GD) Goshen	1,156		100.00%	0			136			0	0	0			
(V03) (620GE) Port Jervis	1,064	1,056	99.25%	8	0.75%	905	71	80	8	0	0	0			
(V03) (620GF) Monticello	496	494	99.60%	2	0.40%	462	13	19	2	0	0	0	0.74	4.54	5.84
(V03) (620GG) Poughkeepsie	516	516	100.00%	0	0.00%	479	17	20	0	0	0	0	0.64	4.32	1.16
(V03) (620GH) Eastern Dutchess	226	226	100.00%	0	0.00%	213	8	5	0	0	0	0	1.49	5.76	1.94
(V03) (620MA) IDES West Point	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0	4	0.33	0
(V03) (620QA) Montrose 1 VA Mobile Clinic	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0	4		
(V03) (620QB) Montrose 2 VA Mobile Clinic	42	40	95.24%	2	4.76%	28	4	8	2	0	0	0	1	7.5	
(V03) (630) New York Harbor HCS, NY	46,163	45,849	99.32%	314	0.68%	43,348	1,304	1,197	292	21	0	1	2.18	1.74	1.13
(V03) (630) Manhattan VAMC	20,499	20,279		220	1.07%		579		209	11	0	0			
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	21,177	21,096		81	0.38%		637				0		2.35		
(V03) (630A5) St. Albans VAMC	3,308	3,299		9	0.27%		67			0	0				1.03
(V03) (630GA) Harlem CBOC	121	121	100.00%	0	0.00%	121	0	0	0	0	0	0			0
(V03) (630GB) Staten Island CBOC	1,058		99.62%	4	0.38%		21			0	0				
(V03) (632) Northport, NY	29,898	29,523					1,620				0	2			
(V03) (632) Northport VAMC	25,982		98.75%	325			1,272				0			3.43	1.29
(V03) (632BU) Northport VADOM	220		100.00%	0	0.00%		0		_		0				
(V03) (632GA) East Meadow	1,267		98.82%	15			123			0	0				
(V03) (632HA) Valley Stream	269	266		3	1.12%		52				0				5.26
(V03) (632HB) Riverhead	793	788		5	0.63%		66				0				2.82
(V03) (632HC) Bay Shore	344	338		6	1.74%		21			0	0				0.57
(V03) (632HD) Patchoque	860	852		8	0.93%		76			0	0		-		
(V03) (632QA) Northport 1 VA Mobile Clinic	123		99.19%	1	0.81%		8	-		0	0			2.43	
(V03) (632QB) Northport 2 VA Mobile Clinic	40		70.00%		30.00%		2				0			21.95	
(V04) (460) Wilmington, DE	16,356	15,507	94.81%	849			1,336			110	77	6			
(V04) (460) Wilmington VAMC	11,472	10,800					881	1,403	524	82	63	3			
(V04) (460GA) Sussex County	1,089	1.044	95.87%	45	4.13%	863	96	85	40	5	0	0	5.95	2.28	8.64

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(V04) (460GC) Kent County	1,375	1,293	94.04%	82	5.96%	1,001	132	160	50	17	12	3	7.02	3.42	11.62
(V04) (460GD) Cape May USCG	375	368	98.13%	7	1.87%	297	45	26	5	2	0	0	5.26	6.12	3.62
(V04) (460HE) Atlantic County	1,031	1,005	97.48%	26	2.52%	906	55	44	22	3	1	0	2.23	10.84	3.23
(V04) (460HG) Cumberland County	930	914	98.28%	16	1.72%	654	117	143	14	1	1	0	6.42	10.23	3.14
(V04) (460HK) Wilmington VA Mobile Clinic	51				1.96%	49	1	0	1	0	0	0	0.88		
(V04) (460MA) IDES Dover AFB	33		100.00%		0.0070	1	9	23		0	0	0		17.9	
(V04) (503) Altoona, PA	13,477					12,126	815					0	3.85		
(V04) (503) James E. Van Zandt VAMC	8,657					7,862	467	316		0		0	4.1.1	2.74	1.27
(V04) (503GA) Johnstown	1,547		100.00%			1,378	104			0		0	3.98	5.61	1.02
(V04) (503GB) DuBois (Clearfield)	1,514		100.00%		0.00%	1,346	83			0		0	4.04	3.8	0.77
(V04) (503GC) State College (Centre County)	1,227		100.00%			1,053	134			0	-	0	4.2		1.29
(V04) (503GD) Huntingdon County	268		100.00%		0.00%	237	18			0	0	0	4.04	0	0.28
(V04) (503GE) Indiana County	264		100.00%		0.000	250	9	5		0	0	0	1.9		0.16
(V04) (529) Butler, PA	9,284				0.01%	8,741	298			0					
(V04) (529) Butler VAMC	6,845				0.01%	6,347	272	225	0	0		0	0.99	1.84	1.38
(V04) (529GA) Michael A. Marzano VA OPC			100.00%		0.0070	853	7	4	-	0	0	0			0.5
(V04) (529GB) Lawrence County	515 356		100.00%		0.00%	511	3	1	0	0	0	0	0.01	0.61	0.1
(V04) (529GC) Armstrong County (V04) (529GD) Clarion County	294		100.00%		0.00%	345 282	5	7	0	0		0	1.01 0.67	3.11	0.44
` '` '	410						5	1	0	0		0	0.67	0.15	0.44
(V04) (529GF) Cranberry Township (V04) (540) Clarksburg, WV	16,103		100.00% 96.75%			403 13,828	873	878	-		4	0			2.87
(V04) (540) Clarksburg, WV (V04) (540) Louis A Johnson VAMC	13,488					11,463	737	782		51	4	0		5.14	3.22
(V04) (540GA) Tucker County	234				1.71%	203	18			0	0	0	3.49		7.19
(V04) (540GB) Wood County Veterans Center	996				0.50%	930	32		·	0	0	0	2.41	2.43	0.67
(V04) (540GC) Braxton County	473				0.85%	406	36			0	0	0	3.29	9	0.07
(V04) (540GD) Monongalia County	891					805	50			0	0	0		-	3.2
(V04) (540HK) Clarksburg VA Mobile Clinic	21		100.00%			21	0	0.	0	0			0	2.0	0.2
(V04) (542) Coatesville, PA	15,582		99.20%			14,468	494	495					1.58	3.85	3.09
(V04) (542) Coatesville VAMC	13,557		99.23%			12,572	417			13		1	1.5		
(V04) (542BU) VADOM Coatesville	454		100.00%			453	1	0		0		0			0.09
(V04) (542GA) Springfield	1,014					929	45	23	17	0	0	0	1.46	0	3.82
(V04) (542GE) Spring City	557		99.46%	3	0.54%	514	31	9	3	0	0	0	2.22	0	1.55
(V04) (562) Erie, PA	15,091	14,828	98.26%	263	1.74%	13,445	673	710	260	2	1	0	5.06	3.95	0.9
(V04) (562) Erie VAMC	11,409	11,173	97.93%	236	2.07%	10,146	466	561	233	2	1	0	7.4	3.94	0.69
(V04) (562GA) Crawford County	922	917	99.46%	5	0.54%	800	69	48	5	0	0	0	3.21	6.74	2.35
(V04) (562GB) Ashtabula County	892	877	98.32%	15	1.68%	779	44	54	15	0	0	0	4.06	0.88	1.81
(V04) (562GC) McKean County	286	285	99.65%	1	0.35%	247	29	9	1	0	0	0	3.58	0.33	0.11
(V04) (562GD) Venango County	904	903	99.89%	1	0.11%	866	23	14	1	0	0	0	1.23	3.35	1.24
(V04) (562GE) Warren	678	673	99.26%	5	0.74%	607	42	24	5	0	0	0	3.43	0	0.09
(V04) (595) Lebanon, PA	26,254	25,589	97.47%	665	2.53%	22,017	1,784	1,788	574	64	13	14	3.49	5.5	3.15
(V04) (595) Lebanon VAMC	18,418	17,908	97.23%	510	2.77%	15,625	1,130	1,153	438	46	13	13	2.99	5.42	1.75
(V04) (595GA) Camp Hill	2,619	2,546	97.21%	73	2.79%	2,017	270	259	62	11	0	0	4.21	7.86	6.14
(V04) (595GC) Lancaster	1,324	1,317	99.47%	7	0.53%	1,179	73	65	7	0	0	0	2.2	8.69	1.76
(V04) (595GD) Berks County	1,053	1,034	98.20%	19	1.80%	836	108	90	18	1	0	0	4.14	7.14	5.98
(V04) (595GE) York	2,450	2,396	97.80%	54	2.20%	2,086	133	177	47	6	0	1	3.47	5.18	2.63
(V04) (595GF) Pottsville	390	388	99.49%	2	0.51%	274	70	44	2	0	0	0	6.27		5.59
(V04) (642) Philadelphia, PA	38,183	37,247	97.55%	936	2.45%	33,501	1,943	1,803	624	222	70	20	4.33	4.1	2.7
(V04) (642) Corporal M. J. Crescenz VAMC	32,204	31,461	97.69%	743		28,548	1,447	1,466	516	169	41	17	4.38	3.64	2.54
(V04) (642GA) Burlington County VA Clinic	1,532		98.11%	29	1.89%	1,297	118	88		9	0	0	4.22		2.69
(V04) (642GC) Victor J. Saracini VA OPC	2,133	2,068	96.95%	65	3.05%	1,766	204			19		1	3.41	13.53	3.83
(V04) (642GD) Gloucester County	2,314		95.72%			1,890	174			25				12.15	3.05
(V04) (646) Pittsburgh, PA	39,155	38,072	97.23%	1,083			3,177	3,081		94	19	7	5.36	6.12	
(V04) (646) Pittsburgh VAMC University Dr	25,258	24,336	96.35%	922	3.65%	19,917	2,058	2,361	826	75	16	5	8.34	7.04	0.82

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(V04) (646A4) H. John Heinz III VAMC	7,657	7,566	98.81%	91	1.19%	6,533	601	432	78	8	3	2	5.62	3.14	1.71
(V04) (646GA) Belmont County	1,190	1,158	97.31%	32	2.69%	966	107	85	31	1	0	0	5.28	4.42	2.58
(V04) (646GB) Westmoreland County	1,587	1,584	99.81%	3	0.19%	1,376	167	41	2	1	0	0	2.95	2.53	1.39
(V04) (646GC) Beaver County	1,101	1,095	99.46%	6	0.54%	901	122	72	6	0	0	0	4.75	3.89	2.72
(V04) (646GD) Washington County	1,236	1,225	99.11%	11	0.89%	1,079	81	65	10	1	0	0	2.7	4.45	0.91
(V04) (646GE) Fayette County	1,126	1,108	98.40%	18	1.60%	1,042	41	25	10	8	0	0	1.48	8.74	0.63
(V04) (693) Wilkes-Barre, PA	24,034	23,396	97.35%	638	2.65%	21,088	1,056	1,252	523	93	15	7	2.62	4.24	5.54
(V04) (693) Wilkes-Barre VAMC	17,128	16,707	97.54%	421	2.46%	15,121	680	906	373	44	3	1	2.3	4.11	4.28
(V04) (693B4) Allentown	4,075	3,902	95.75%	173	4.25%	3,447	225	230	119	37	12	5	3.44	6.81	8.64
(V04) (693GA) Sayre	1,148	1,129	98.34%	19	1.66%	1,019	60	50	17	2	0	0	3.11	1.85	2.41
(V04) (693GB) Williamsport	964	945	98.03%	19	1.97%	855	51	39	8	10	0	1	2.12	0.93	7.36
(V04) (693GC) Tobyhanna	101	101	100.00%	0	0.00%	100	1	0	0	0	0	0	0.58		0
(V04) (693GF) Columbia County	300	296	98.67%	4	1.33%	291	2	3	4	0	0	0	0		5.1
(V04) (693GG) Northampton County	318	316	99.37%	2	0.63%	255	37	24	2	0	0	0	4.28	0.02	8.22
(V05) (512) Baltimore HCS, MD	45,967	44,481	96.77%	1,486	3.23%	39,254	2,595	2,632	1,231	198	45	12	4.63	6.38	2.28
(V05) (512) Baltimore VA Medical Center	28,008	26,821	95.76%	1,187	4.24%	23,346	1,661	1,814	1,015	141	19	12	7.05	7.07	1.54
(V05) (512A5) Perry Point	7,104	7,089	99.79%	15	0.21%	6,682	253	154	14	0	1	0	1.76	2.23	1.25
(V05) (512GA) Cambridge	2,499	2,389	95.60%	110	4.40%	2,128	147	114	45	40	25	0	2.05	18.88	6.47
(V05) (512GC) Glen Burnie	1,861	1,780	95.65%	81	4.35%	1,426	166	188	77	4	0	0	4.98	12.14	6.03
(V05) (512GD) Loch Raven	3,874	3,797	98.01%	77	1.99%	3,441	152	204	65	12	0	0	3.96	3.52	1.86
(V05) (512GE) Pocomoke City	497	490	98.59%	7	1.41%	445	30	15	6	1	0	0	2.23		7.57
(V05) (512GF) Fort Howard	602	600	99.67%	2	0.33%	539	47	14	2	0	0	0	2.11	11.03	2.24
(V05) (512GG) Fort Meade	1,522	1,515	99.54%	7	0.46%	1,247	139	129	7	0	0	0	4.68	1.98	4.78
(V05) (613) Martinsburg, WV	33,165	31,932	96.28%	1,233	3.72%	27,907	1,985	2,040	975	146	47	65	4.21	7.42	5.13
(V05) (613) Martinsburg VA Medical Center	24,423	23,373	95.70%	1,050	4.30%	20,459	1,381	1,533	818	124	44	64	4.12	7.7	5.3
(V05) (613BU) VADOM Martinsburg	721	721	100.00%	0	0.00%	680	33	8	0	0	0	0		0	2.67
(V05) (613GA) Cumberland	1,288	1,251	97.13%	37		1,076	88		26	10	1	0	4.72		7.81
(V05) (613GB) Hagerstown	1,457			37		1,157	139	124	36	0	0	1	5.99		5.22
(V05) (613GC) Stephens City	1,872	1,848		24		1,617	134	97	21	3	0	0	3.54	4.28	4.61
(V05) (613GD) Franklin	65			7	10.77%	54	1	3	3	3	1	0	17.31	10	0
(V05) (613GE) Petersburg	390			2		328	21	39	2	0	0	0	5.67	3.48	0.3
(V05) (613GF) Harrisonburg	1,149		98.87%	13		1,022	73			5	0	0	2.63		6.41
(V05) (613GG) Fort Detrick	1,800			63		1,514	115			1	1	0	2.44		3.59
(V05) (688) Washington, DC	46,379					41,808	2,089			26		2	3.08		
(V05) (688) Washington VA Medical Center	40,130			315		36,331	1,773	1,711		24	5	1	3.06		2.34
(V05) (688GA) Fort Belvoir	2,576			81		2,151	183	161		2		0	4.34		3.82
(V05) (688GB) Southeast Washington	304		100.00%	0	0.0070	293	8	3	0	0		0	1	0.07	0.02
(V05) (688GD) Charlotte Hall	1,352		98.74%	17		1,121	100	114		0	0	0	2.73		10.37
(V05) (688GE) Southern Prince Georges County	2,017		98.41%	32		1,912	25		-	0	1	1	2.31		0.3
(V06) (517) Beckley, WV	12,418					10,249	788			27			1.00		
(V06) (517) Beckley VAMC	11,792		97.58%	285		9,753	704	1,050		27	0	0			2.97
(V06) (517GB) Greenbrier County	427		100.00%	0		370	34	23		0	0	0	3.64		2.04
(V06) (517QA) Princeton	199		99.50%	0.450	0.50%	126	50			0	0	0	5.42		4.00
(V06) (558) Durham, NC	49,772					38,711	3,647			911					
(V06) (558) Durham VAMC	33,093					26,134	2,574	2,588		454	60				2.9
(V06) (558GA) Greenville	9,507		85.06%	1,420		6,665	570	852		426	83	3	10.49 5.66		5.84
(V06) (558GB) Raleigh	5,399			117		4,483	408			12	0	0			4.59
(V06) (558GC) Morehead City	1,773			125		1,429	95		105	1 206	1		7.45		5.51
(V06) (565) Fayetteville, NC	40,373					30,642	2,879			1,206					
(V06) (565) Fayetteville VAMC	11,114			647		9,337	504	626		210	42	76			3.72
(V06) (565GA) Jacksonville VA Clinic	2,596			159		1,880	256	301		9	0	0	10.4		4.93
(V06) (565GC) Wilmington	6,840			696		4,881	621	642		187	77	93			5.13
(V06) (565GD) Hamlet	549	531	96.72%	18	3.28%	457	43	31	13	1	3	1	6.5		4.09

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(V06) (565GE) Robeson County	937	913	97.44%	24	2.56%	834	38	41	1 16	7	0	1	2.37	25.33	5.8
(V06) (565GF) Goldsboro	1,087	1,037	95.40%	50	4.60%	935	58	44	1 29	18	3	0	7.97	0.78	0.99
(V06) (565GG) Lee County	451	424	94.01%	27	5.99%	322	48	54	1 25	2	0	0	8.1	1.91	
(V06) (565GL) Cumberland County	16,402	14,240	86.82%	2,162	13.18%	11,854	1,245	1,141	1,040	769	305	48	9.63	18.72	3.48
(V06) (565MB) IDES Fort Bragg	92	92	100.00%	0	0.00%	66	26	C	0	0	0	0		4.14	
(V06) (565MD) IDES Camp Lejeune	305	285	93.44%	20	6.56%	76	40	169	17	3	0	0		12.45	24.93
(V06) (590) Hampton, VA	31,609	30,013	94.95%	1,596	5.05%	25,731	1,903	2,379	1,194	276	54	72	8.86	7.33	5.19
(V06) (590) Hampton VAMC	26,511	25,248	95.24%	1,263	4.76%	21,771	1,535	1,942	938	206	47	72	8.85	7.35	4.77
(V06) (590GB) Virginia Beach	2,382	2,228	93.53%	154	6.47%	1,810	226	192	111	36	7	0	10.5	5.08	7.93
(V06) (590GC) Albemarle	853	813	95.31%	40	4.69%	740	33	40	40	0	0	0	4.63	0	5.3
(V06) (590GD) Chesapeake	1,635	1,496	91.50%	139	8.50%	1,325	70	101	1 105	34	0	0	8.86	2.27	1.44
(V06) (590MA) IDES Portsmouth	70	70	100.00%	0	0.00%	25	3	42	0	0	0	0		13.91	21.46
(V06) (590MB) IDES Langley	55	55	100.00%	0	0.00%	22	13	20	0	0	0	0		10.49	
(V06) (590MC) IDES Fort Eustis	103	103	100.00%	0	0.00%	38	23			0	0	0		14.22	9.86
(V06) (637) Asheville, NC	32,855	31,302	95.27%	1,553	4.73%	26,599	2,399	2,304	1,159	372	20	2	5.99	7.38	3.36
(V06) (637) Charles George VAMC	26,942	25,609	95.05%	1,333	4.95%	21,865	1,847	1,897	994	318	19	2	4.9	7.68	2.74
(V06) (637GA) Franklin	1,350	1,334	98.81%	16	1.19%	1,163	116	55	15	1	0	0	4.29	1.98	3.67
(V06) (637GB) Rutherford County	1,230	1,209	98.29%	21	1.71%	1,040	122	47	7 14	6	1	0	3.59	20.89	6.1
(V06) (637GC) Hickory	3,333		94.51%	183	5.49%	2,531	314	305	136	47	0	0	11.25	4.04	4.2
(V06) (652) Richmond, VA	48,529	47,355	97.58%	1,174	2.42%	41,165	3,500	2,690	952	141	34	47	3.17	6	2.75
(V06) (652) Hunter Holmes McGuire Hospital	43,008	41,859	97.33%	1,149	2.67%	36,087	3,224	2,548	929	139	34	47	3.55	6.06	3.15
(V06) (652GA) Fredericksburg	1,858	1,850	99.57%	8	0.43%	1,689	122	39	7	1	0	0	2.21	5.32	2.06
(V06) (652GB) Fredericksburg 2 VA Clinic	1,124	1,118	99.47%	6	0.53%	988	72	58	5	1	0	0	3.56	2.7	2.85
(V06) (652GE) Charlottesville	1,764	1,756	99.55%	8	0.45%	1,698	37	21	1 8	0	0	0	0.75	2.99	0.78
(V06) (652GF) Emporia	715	712	99.58%	3	01.1270	649	40	23	3	0	0	0	2.52	3.47	1.08
(V06) (652GH) Hunter Holmes McGuire 2 VA Mobile Clinic	60	60	100.00%	0	0.00%	54	5	1	0	0	0	0	1.77		
(V06) (658) Salem, VA	32,457	30,829	94.98%	1,628	5.02%	26,957	1,944	1,928	1,003	391	194	40	3.47	10.47	1.77
(V06) (658) Salem VAMC	26,351	24,766	93.99%	1,585	6.01%	21,312	1,692	1,762	962	390	193	40	4.27	10.87	1.72
(V06) (658GA) Tazewell	243	240	98.77%	3	1.23%	225	9	6	3	0	0	0	2.68		0.48
(V06) (658GB) Danville	1,831	1,831	100.00%	0	0.00%	1,765	49	17	0	0	0	0	0.93	0	1.22
(V06) (658GC) Lynchburg	1,623	1,585	97.66%	38	2.34%	1,369	107	109	37	0	1	0	4.76	0.15	4.81
(V06) (658GD) Staunton	1,092	1,091	99.91%	1	0.09%	1,025	50	16	0	1	0	0	3.31	0.43	0
(V06) (658GE) Wytheville	1,317		99.92%	1	0.08%	1,261	37			0	0	, and the same of	1.59	0.5	0.27
(V06) (659) Salisbury, NC	52,894										121				3.97
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	29,000			1,596		23,390	1,939				117	37		8.43	3.02
(V06) (659BY) Kernersville	10,838			339		8,310	1,237				4	0	3.79	7.96	5.41
(V06) (659BZ) South Charlotte	11,030			365		8,761	908				0	0	4.87	7.67	3.83
(V06) (659GA) North Charlotte	2,026			13		1,674	185				0	0	3.51	5.56	5
(V07) (508) Atlanta, GA	76,305					60,230								11.78	2.2
(V07) (508) Atlanta VA Medical Center	43,155			3,337		33,664	3,125				175		7.63	12.13	2.07
(V07) (508GA) Fort McPherson	5,681			94		4,967	334				1	0		7.8	2.05
(V07) (508GE) Oakwood	3,156			151		2,547	192				10		7.17	9.94	2.13
(V07) (508GF) Austell	2,575			13		2,256	127				0		4.08	6.26	1.45
(V07) (508GG) Stockbridge	2,253		98.58%	32		1,852	168				1	0	5.02	6.36	2.2
(V07) (508GH) Lawrenceville	2,673			11		2,301	208				0	0	3.94	4.55	1.13
(V07) (508GI) Newnan	1,768		96.78%	57		1,348	192				0	0	7.6	2.44	4.62
(V07) (508GJ) Blairsville	847			11		773	37			3	1	2		3.43	0.92
(V07) (508GK) Trinka Davis Veterans Village	2,535		87.85%	308		1,663	267				11		14.24	15.05	2.86
(V07) (508QF) Atlanta VA Clinic	11,662		91.02%	1,047		8,859	758				56			11.34	2.86
(V07) (509) Augusta, GA	29,081					22,785					123				3.31
(V07) (509) Charlie Norwood VA Medical Center (V07) (509A0) Lenwood (Uptown)	13,179 12,135		90.86%	1,205 700		10,117 9,483	868 786				100			6.23	3.08
(407) (509A0) Lettwood (Optowit)	12,133	11,435	J <del>4</del> .2370	700	3.1170	9,403	700	1,100	500	92		25	10.14	0.23	3.34

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	SC Avg Wait Time in Days 14	in Days 15
(V07) (509GA) Athens	2,147						181	180		2	0		8.33		
(V07) (509GB) Aiken	1,620						66			4	0				
(V07) (521) Birmingham, AL	51,829			<u> </u>			3,075			540	97				
(V07) (521) Birmingham VA Medical Center	35,338						2,124	2,973		473	80				
(V07) (521GA) Huntsville AL	6,185			364			534	548		52	8				
(V07) (521GC) Florence AL (Shoals Area)	1,595		100.00%	0	0.00%		106	28		0	0				
(V07) (521GD) Rainbow City	1,875			2	*****		44	18		0	0		-	1.24	
(V07) (521GE) Anniston/Oxford AL	1,696				0.0070		131	86		0	0		-		
(V07) (521GF) Jasper AL	1,198						13			0	2				
(V07) (521GG) Bessemer	1,079						56			2	0		-		
(V07) (521GH) Childersburg	1,318				0.08%		27			0	0			0.12	
(V07) (521GI) Guntersville	1,385			26			31	12		13	7				1.48
(V07) (521GJ) Birmingham VA Clinic	160		100.00%	4.700	0.00%		9	15		0	0				4.00
(V07) (534) Charleston, SC	54,581		96.88%				2,694			255	22				
(V07) (534) Ralph H Johnsons VA Medical Center	29,861						1,291	1,674		173	16				
(V07) (534BY) Savannah	6,092						377	358		16	4	0			
(V07) (534GB) Myrtle Beach	7,033			247			489 74	489 71		50	0				
(V07) (534GC) Beaufort	2,228									9	-				
(V07) (534GD) Goose Creek	5,601						327	226			2		2.48		
(V07) (534GE) Hinesville	3,570						136	85		5	0		1.06	3.41	1.69
(V07) (534QC) Charleston	196		100.00%		0.0070		Ů	4.550		0	0			44.07	4.70
(V07) (544) Columbia, SC	54,199						4,580			637	382				
(V07) (544) Wm. Jennings Bryan Dorn VA Medical Center	37,123	34,505	92.95%	2,618	7.05%	28,068	3,288	3,149	1,558	457	329	274	5.63	14.01	3.89
(V07) (544BZ) Greenville SC	6,543	5,881	89.88%	662	10.12%	4,851	463	567	422	118	38	84	7.64	17.12	7.99
(V07) (544GB) Florence	1,869	1,798	96.20%	71	3.80%	1,408	162	228	65	2	2	2	7.26	14.53	1.09
(V07) (544GC) Rock Hill	2,531	2,494	98.54%				178			7	0	0			3.22
(V07) (544GD) Anderson	1,727	1,429	82.74%	298	17.26%	1,145	123	161	243	42	12	2 1	16.37		11.89
(V07) (544GE) Orangeburg	938		97.65%				56			4	0	0			1.6
(V07) (544GF) Sumter	1,450		91.86%				132			2	0	0			6.95
(V07) (544GG) Spartanburg	1,835						164	153		4	0	0	6.14		
(V07) (544HK) Columbia VA Mobile Clinic	183		83.61%		16.39%		14			1	1	0		12.31	
(V07) (557) Dublin, GA	25,715						1,503				95				
(V07) (557) Carl Vinson VA Medical Center	18,580		91.24%				1,013			414	82				
(V07) (557GA) Macon	1,712						114	43		35	5		4.2		10.7
(V07) (557GB) Albany	2,234						113			30	3				
(V07) (557GC) Milledgeville	586						46			0	0				
(V07) (557GE) Brunswick	1,641				-		146			10	5				
(V07) (557HA) Perry	962		82.74%		17.26%		71			22	0				
(V07) (619) Central Alabama Veterans HCS, AL	31,164		91.23%				1,952				164				
(V07) (619) Central Alabama VAMC - Montgomery			89.57%				521	697		169	61			11.23	
(V07) (619A4) Central Alabama VAMC - Tuskegee							571	600		123	29			11.92	
(V07) (619GA) Columbus (V07) (619GB) Dothan 1	1,532						65	173 254		17	3				5.23 16.71
	1,640 1,799						224 135			112	12	2 15			
(V07) (619GD) Wiregrass (V07) (619GE) Monroe County	624						21	158		3	3				9.2
(V07) (619GF) Central Alabama Montgomery VA	4,287				10.96%		277	433	-	47	14				
Clinic (V07) (619PA) Montgomery PRRTP	18						2	6		0	0	0 0			
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(V07) (619QB) Fort Benning	2,328		85.48% 96.71%		14.52% 3.29%		136 365			152	41				
(V07) (679) Tuscaloosa, AL (V07) (679) Tuscaloosa VA Medical Center	11,657									145	29				
	11,523		96.69%				361	478		145	29			5.67	2.11
(V07) (679HK) Tuscaloosa VA Mobile Clinic	133		98.50%				4	4	2	0	0		-		
(V07) (679MA) IDES Columbus	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			U

Part	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
March   100   10	Measured from Preferred Date For the Reporting			Days or										in Days 13	in Days 14	in Days 15
PMISSIPPO FOR Progress Common   14,000   14,000   14,000   15,000   14,000   16,00				Less 3												
March   Marc	(V08) (516) Bay Pines, FL	78,727	77,691	98.68%	1,036	1.32%	70,883	3,641	3,167	814	149	51	22	1.98	4.3	2.02
Control   Cont	(V08) (516) C.W. Bill Young VAMC	44,366	43,923	99.00%	443	1.00%	40,195	1,963	1,765	400	33	9	1	1.76	4.13	1.68
Profit   P	(V08) (516BZ) Lee County	16,948	16,434	96.97%	514	3.03%	14,487	1,070	877	361	107	32	14	2.05	6.02	1.85
Color   Colo	(V08) (516GA) Sarasota	3,629	3,617	99.67%	12	0.33%	3,378	151	88	8	4	0	0	2.54	0.89	1.56
Color   Program   Color   Co	(V08) (516GB) St. Petersburg	612	609	99.51%	3	0.49%	567	27	15	3	0	0	0	2.03	0	3.18
March   Marc	(V08) (516GC) Palm Harbor	2,209	2,194	99.32%	15	0.68%	2,076	57	61	13	2	0	0	2.08	0.86	0.93
PATE   1.00	(V08) (516GD) Bradenton	4,195	4,194	99.98%	1	0.02%	3,919	136	139	1	0	0	0	1.67	0.72	4.32
Description   1,000	(V08) (516GE) Port Charlotte	3,222	3,188	98.94%	34	1.06%	2,858	146	184	27	2	5	0	2.74	3.74	4.23
Model   Mode	(V08) (516GF) Naples	2,183	2,182	99.95%	1	0.05%	2,103	56	23	0	0	0	1	0.83	1.59	2.38
Month   Mont	(V08) (516GH) Sebring	1,363	1,350	99.05%	13	0.95%	1,300	35	15	1	1	5	6	3.01	6.46	1.28
Constitution of the Part	(V08) (546) Miami, FL	53,582	52,797	98.53%	785	1.47%	49,696	1,673	1,428	624	109	37	15	3.27	2.92	1.21
0.003/SEGAN Maries   1.166   1.167   0.0036   0.0036   1.166   2   0   0   0   0   0   0.005   0.006	(V08) (546) Bruce W Carter VAMC	32,480	32,109	98.86%	371	1.14%	30,479	904	726	323	41	4	3	3.99	2.18	0.24
Color   March   Marc	(V08) (546BZ) William Bill Kling VAOC	13,296	12,933	97.27%	363	2.73%	11,803	569	561	259	60	32	12	3.76	5.43	1.61
(VOIS) SARDOC   Invented   1,716   1,716   50,076   1,000   1,	(V08) (546GA) Miami	1,168	1,168	100.00%	0	0.00%	1,166	2	0	0	0	0	0	0.13		0.43
Constitution   Cons	(V08) (546GB) Key West	1,439	1,432	99.51%	7	0.49%	1,321	70	41	7	0	0	0	2.06	1.36	5.66
(VMS) (Self-CF) (Holyword)  1.408  1.	(V08) (546GC) Homestead	1,716	1,704	99.30%	12	0.70%	1,586	66	52	10	1	1	0	2.04	1.07	4.11
(VOB) (SEASCH) Fleshywood (1,488	(V08) (546GD) Pembroke Pines	1,048	1,029	98.19%	19	1.81%	963	28	38	19	0	0	0	2.46	2.12	3.66
(VOI) (1460) Flower Plants Beach   605   6x5   66,55%   11   1,69%   643   11   0   4   7   0   0   0,7   140   7.88   (VOI) (148) West Plants Beach VMAC   42,449   40,07   85,59%   1,871   4,41%   98,504   2,174   2,300   1,427   327   74   4.5   2,30   7,3   3,40   (VOI) (146) Plants Beach VMAC   42,449   40,07   85,59%   1,871   4,41%   98,504   2,174   2,300   1,427   327   74   4.5   2,30   7,3   3,50   (VOI) (146) Plants Beach VMAC   3,311   3,40%   85,59%   1,871   4,41%   98,504   1,11   0.0   0.5   0.0   0   0   0   0   0   1,10   7,3   (VOI) (146) Plants Beach VMAC   3,311   3,40%   85,59%   1,871   4,41%   1,00   0.5   0.5   0   0   0   0   0   0   0   0   0	(V08) (546GE) Key Largo	284	283	99.65%	1	0.35%	268	13	2	1	0	0	0	1.79	2.48	1.78
Visit   Visi	(V08) (546GF) Hollywood	1,486	1,485	99.93%	1	0.07%	1,467	10	8	1	0	0	0	0.54	0.66	0.22
(VIS) (SAMS) VISINE Plane Deservi VAMOR	(V08) (546GH) Deerfield Beach	665	654	98.35%	11	1.65%	643	11	0	4	7	0	0	0.7	1.39	7.88
(YOS) (SEGAL) Part Proteo 2.09	(V08) (548) West Palm Beach, FL	54,600	52,662	96.45%	1,938	3.55%	47,827	2,332	2,503	1,489	332	74	43	1.61	6.44	3.44
CVM9  (MAGN) Deliny Readm   3,913   3,524   09.14%   31   0.05%   3.51   44   30   27   4   0   0   0.05	(V08) (548) West Palm Beach VAMC	42,449	40,578	95.59%	1,871	4.41%	36,024	2,174	2,380	1,427	327	74	43	2.31	7	3.59
(V08) (949GC) Shart	(V08) (548GA) Fort Pierce	2,056	2,036	99.03%	20	0.97%	1,911	62	63	20	0	0	0	1.81	2.44	5.4
(VBB) (SABGD) Boca Ration   1,818   1,606   89.28%   12   0.74%   1,861   27   118   11   0   0   0   0   0   0   0   0	(V08) (548GB) Delray Beach	3,613	3,582	99.14%	31	0.86%	3,511	41	30	27	4	0	0	0.56	1.73	3.92
(V69) (F486E)   V690	(V08) (548GC) Stuart	2,464	2,462	99.92%	2	0.08%	2,444	12	6	2	0	0	0	0.23	0.22	0.45
(V8) (S48GF) Okenchobee   1,074   1,072   9,815   2, 9,196   1,084   1,084   1,085   2, 30   3	(V08) (548GD) Boca Raton	1,618	1,606	99.26%	12	0.74%	1,561	27	18	11	1	0	0	0.81	1.09	7.06
No.	(V08) (548GE) Vero Beach	1,326	1,326	100.00%	0	0.00%	1,322	4	0	0	0	0	0	0.06	0.2	0.02
(V08) (573) Malcolm Randall VAMC	(V08) (548GF) Okeechobee	1,074	1,072	99.81%	2	0.19%	1,054	12	6	2	0	0	0	0.54	3.4	2.33
(V08) (573A4) Lake City VAMC   10,950   10,557   62,3%   418   3.7%   9,654   490   393   241   105   40   27   7.19   4.99   1.6   (V08) (573B4) Jacksonville 1 VA Clinic   17,345   15,78   91,0%   1,557   8,9%   13,012   1,266   1,450   1,055   408   83   41   5.59   12.06   4.57   (V08) (573GD) Coala   3.778   3.723   98,54%   55   1,46%   3.435   175   113   46   5   10   10   10   10   10   168   5.55   (V08) (573GE) Sanh Augustine   2,352   2,336   98,8%   26   1,11%   2,076   140   108   25   0   1   0   1   0   1.68   5.55   2.69   (V08) (573GE) Lecanto   1,917   1,007   94,8%   157   2,16%   6,033   575   515   114   118   22   3   7.44   2.55   5.14   (V08) (573GG) Lecanto   1,917   1,007   94,8%   10   0.52%   1,741   98   68   9   1   0   0   0   0   3.13   1.62   0.34   (V08) (573GG) Lecanto   1,917   1,207   94,8%   157   2,26%   6,488   467   3.25   119   20   4   8   4.18   3.17   2.44   (V08) (573GG) Marianna   896   88   98,6%   12   1,34%   1,568   1,569   1	(V08) (573) Gainesville, FL	90,653	86,832	95.79%	3,821	4.21%	76,293	5,306	5,233	2,557	861	236	167	4.77	6.34	3.2
(V08) (573KP) Jacksonville 1 VA Clinic (V08) (573KP) Jacksonville 1 VA Clinic (V09) (573KP) Jacksonville 2 Jacksonville 1 Jacksonville 2 Jack	(V08) (573) Malcolm Randall VAMC	33,227	31,906	96.02%	1,321	3.98%	28,146	1,741	2,019	877	281	79	84	5.14	5.87	3.3
(V08) (573GA) Valdosta 1,501 1,490 99.27% 111 0.73% 1,452 17 21 9 2 0 0 0 0 0.63 5.8 0 0 0 0 0.63 5.8 0 0 0 0 0 0.63 5.8 0 0 0 0 0 0.63 5.8 0 0 0 0 0 0 0.63 5.8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V08) (573A4) Lake City VAMC	10,950	10,537	96.23%	413	3.77%	9,654	490	393	241	105	40	27	7.19	4.99	1.6
(V08) (573GD) Ocala 3,778 3,728 98.54 55 1.66 3,435 175 113 46 5 11 3 1.98 2.21 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(V08) (573BY) Jacksonville 1 VA Clinic	17,345	15,788	91.02%	1,557	8.98%	13,012	1,326	1,450	1,025	408	83	41	5.59	12.06	4.57
(V08) (573GF) Saint Augustine 2,352 2,32 98.89% 28 1.11% 2,078 140 108 25 0 0 1 1 0 1.68 5.95 2.69 (V08) (573GF) Tallahassee 7,280 7,231 97.84% 157 2.16% 6,033 575 515 114 18 22 3 7.44 2.85 5.14 (V08) (573GG) Lecanto 1,1917 1,007 99.48% 10 0.52% 1,741 98 68 9 1 0 0 0 0 0 3.13 1.02 0.94 (V08) (573GG) The Villages 7,431 7,280 99.48% 10 0.52% 1,741 98 68 9 1 0 0 0 0 0 0 3.13 1.02 0.94 (V08) (573GG) The Villages 7,431 7,280 99.48% 115 12.03% 6,848 467 3.25 119 20 0 4 8 8.418 3.17 2.44 (V08) (573GJ) Saint Marys 1.265 1,249 98.74% 115 12.03% 6.848 467 3.25 119 20 0 4 8 8.418 3.17 2.44 (V08) (573GJ) Saint Marys 1.265 1,249 98.74% 116 12.6% 1.002 1108 79 144 1 1 1 1 0 0 3.3 8.21 3.39 (V08) (573GJ) Saint Marys 9.000 10 10 10 10 10 10 10 10 10 10 10 10	(V08) (573GA) Valdosta	1,501	1,490	99.27%	11	0.73%	1,452	17	21	9	2	0	0	0.63	5.8	0
(V08) (573GF) Tallahassee 7,280 7,280 7,282 97.844 157 2.164 6,033 575 515 114 18 22 3 7.44 2.85 5.14 (V08) (573GF) Lecento 1,917 1.907 99.484 10 0.52% 1.741 98 88 9 1 0 0 0 0 3.15 1.02 0.94 (V08) (573GF) The Villages 7,431 7,280 97.97% 151 2.30% 6,488 467 325 119 2.0 4 8 8 11 1 1 0 0 3.9 8.21 3.9 (V08) (573GN) Saint Marys 1,265 1,124 98.74% 16 1.26% 1.062 108 79 14 1 1 1 1 0 3.9 8.21 3.9 (V08) (573GN) Saint Marys 1,265 1,124 98.74% 16 1.26% 1.062 108 79 14 1 1 1 1 0 3.9 8.21 3.9 (V08) (573GN) Saint Marys 1,265 1,124 98.74% 16 1.26% 1.062 108 79 14 1 1 1 1 0 3.9 8.21 3.9 (V08) (573GN) Saint Marys 1,265 1,124 98.74% 16 1.26% 1.062 108 79 14 1 1 1 1 0 3.9 8.21 3.9 (V08) (573GN) Marianna 896 8.84 98.66% 12 1.34% 7.65 5.8 60 9 2 2 0 0 1 3.36 14.15 4 (V08) (573GN) Waycross 644 6.68 99.07% 66 0.93% 614 15 9 6 0 0 0 0 0 0 1.17 2.9 0.75 (V08) (573GN) Perry 2.18 2.18 10.000% 0 0,00% 2.04 8 6 6 0 0 0 0 0 0 0 0 1.17 2.9 0.75 (V08) (573MA) IDES Naval Hospital Jacksonville 2 901 832 92.34 6.9 7.66% 7.28 54 50 53 13 3 3 0 8.81 00 8.81 00.00 8.81 00.00 8.00 (V08) (573GN) Jacksonville 2 901 832 92.34 6.9 7.66% 7.28 54 50 53 13 3 0 8.81 00 8.81 00.00 8.81 00.00 8.81 00.00 8.00 (V08) (573GN) Jacksonville 2 901 832 92.34 6.9 7.66% 7.28 54 50 53 13 3 0 8.21 144 1.00 8.20 1.00	(V08) (573GD) Ocala	3,778	3,723	98.54%	55	1.46%	3,435	175	113	46	5	1	3	1.98	2.21	5
(V08) (573G) Lecanto 1.917   190   99.48   10   0.52%   1.741   98   68   9   1   0   0   0   3.13   1.62   0.94   (V08) (573G) The Villages   7.431   7.280   97.97%   151   2.03%   6.488   467   3.25   119   20   4   8   4.18   3.17   2.44   (V09) (573G) Saint Marys   1.265   1.249   98.74%   16   1.26%   1.062   108   79   14   1   1   1   0   3.39   8.21   3.9   (V08) (573G) Palatka   938   938   98.66%   12   1.34%   765   59   60   9   2   0   0   1   3.36   1.45   (V08) (573GN) Palatka   938   931   91.9%   17   1.81%   874   33   14   10   5   2   2   0   3.35   2.41   1.4   (V08) (573GN) Waycross   644   638   99.0%   66   0.93%   614   15   9   6   0   0   0   0   0   1.17   2.9   0.73   (V08) (573GN) Perry   218   218   100.0%   0   0.00%   204   8   66   0   0   0   0   0   0   1.95   14   0.96   (V08) (573GN) Perry   218   218   100.0%   0   0.00%   204   8   66   0   0   0   0   0   0   0   1.95   14   0.96   (V08) (573GN) Jacksonville   10   10   100.00%   0   0.00%   7   0   3   0   0   0   0   0   0   0   8.81   0.59   (V08) (573GN) Jacksonville   5   99.0%   1.348   1.77%   68.995   2.946   2.505   753   307   174   10   16   10   0   0   1.47   5.2   2.61   (V08) (572San Juan PR   75.700   7.444   99.2%   1.348   1.77%   68.995   2.946   2.505   753   307   174   10   1   0   0   0   0   0   0   0	(V08) (573GE) Saint Augustine	2,352	2,326	98.89%	26	1.11%	2,078	140	108	25	0	1	0	1.68	5.95	2.69
(V08) (573GJ) The Villages 7,431 7,280 97.9% 151 2.03% 6.488 467 325 119 20 4 8 4.18 3.17 2.44 (V08) (573GJ) Saint Marys 11,265 1,249 98.74% 16 1.26% 11,062 108 79 14 1 1 1 1 0 3.39 8.21 3.39 (V08) (573GK) Marianna 896 884 98.66% 112 1.34% 765 59 60 9 2 0 0 1 3.36 14.15 4 (V08) (573GL) Palatka 938 921 98.19% 17 1.81% 874 33 14 10 5 5 2 0 3.35 2.41 1.4 (V08) (573GM) Waycross 644 638 99.07% 6 0.39% 614 15 9 6 0 0 0 0 0 1 1.77 2.9 0.73 (V08) (573GN) Perry 218 218 100% 0 0 0.00% 204 8 6 0 0 0 0 0 0 0 1.95 14 0.96 (V08) (573M) IDES Navel Hospital Jacksonville 1 0 10 10 10 10 10 10 10 10 10 10 10 10	(V08) (573GF) Tallahassee	7,280	7,123	97.84%	157	2.16%	6,033	575	515	114	18	22	3	7.44	2.85	5.14
(V08) (573GJ) Saint Marys	(V08) (573GG) Lecanto	1,917	1,907	99.48%	10	0.52%	1,741	98	68	9	1	0	0	3.13	1.62	0.94
(V08) (573GK) Marianna 896 884 98.66% 12 1.34% 765 59 60 9 2 0 1 3.36 14.15 4 (V08) (573GK) Palatka 938 921 98.19% 17 1.81% 874 33 14 10 5 5 2 0 3.35 2.41 1.4 (V08) (573GM) Waycross 644 638 99.07% 6 0.93% 614 15 9 6 0 0 0 0 0 0 1.17 2.9 0.73 (V08) (573GM) Perry 218 218 100.00% 0 0.00% 204 8 6 0 0 0 0 0 0 0 0 1.95 14 0.96 (V08) (573GM) DES Naval Hospital Jacksonville 1 0 10 10 10.00% 0 0.00% 7 0 3 0 0 0 0 0 0 0 0 0 5.9 (V08) (573GM) Jacksonville 2 901 83 92.34% 69 7.66% 728 54 50 53 13 3 0 8.81 0.72 1.84 (V08) (672S San Juan VAMC 53.008 51.703 97.54% 1.343 1.77% 68.996 2.948 2.505 753 307 174 109 1.47 5.2 2.61 (V08) (672S De Prone 8.483 8.471 99.86% 12 0.14% 8.402 42 27 5 2 4 1 0.36 0.15 0.61 (V08) (672GA) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 0 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0	(V08) (573GI) The Villages	7,431	7,280	97.97%	151	2.03%	6,488	467	325	119	20	4	8	4.18	3.17	2.44
(V08) (573GL) Palatka 938 921 98.19% 17 1.81% 874 33 14 10 5 2 0 3.35 2.41 1.4 (V08) (573GM) Waycross 644 638 99.07% 6 0.93% 614 15 9 6 0 0 0 0 0 1.17 2.9 0.73 (V08) (573GM) Perry 218 218 100.00% 0 0.00% 204 8 6 0 0 0 0 0 0 0 0 1.95 14 0.96 (V08) (573M) IDES Naval Hospital Jacksonville 10 10 10 100.00% 0 0.00% 7 0 0 3 0 0 0 0 0 0 0 0 0 5.9 (V08) (573M) Jacksonville 2 901 832 92.34% 69 7.66% 728 5 4 50 53 13 3 0 8.81 0.72 1.84 (V08) (673M) Jacksonville 2 901 832 92.34% 19.82% 1.343 1.77% 68.996 2.946	(V08) (573GJ) Saint Marys	1,265	1,249	98.74%	16	1.26%	1,062	108	79	14	1	1	0	3.9	8.21	3.9
(V08) (573GM) Waycross 644 638 99.07% 6 0.93% 614 15 9 6 0 0 0 0 1.17 2.9 0.73 (V08) (573GN) Perry 218 218 10.00% 0 0.00% 204 8 6 6 0 0 0 0 0 0 0 1.95 14 0.96 (V08) (573GN) DES Naval Hospital Jacksonville 1 0 10 10 10.00% 0 0 0.00% 7 0 0 3 0 0 0 0 0 0 0 0 8.81 0.72 1.84 (V08) (573GN) Jacksonville 2 901 833 92.34% 69 7.66% 728 54 50 53 13 3 0 0 8.81 0.72 1.84 (V08) (573GN) Jacksonville 2 901 833 92.34% 69 7.66% 728 54 50 53 13 3 0 0 8.81 0.72 1.84 (V08) (672) San Juan, PR 75,790 74,447 98.23% 1,343 1.77% 68.996 2.946 2.505 753 307 174 109 1.47 52 2.61 (V08) (672) San Juan VAMC 53,008 51,703 97.54% 1,305 2.46% 46,741 2,627 2,335 729 301 168 107 2.36 6.27 3.61 (V08) (672BZ) Mayaguez 8,241 8,224 99.79% 17 0.21% 8,002 142 80 11 3 2 2 4 1 0.34 1.05 1.55 (V08) (672GA) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 0 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0	(V08) (573GK) Marianna	896	884	98.66%	12	1.34%	765	59	60	9	2	0	1	3.36	14.15	4
(V08) (573GN) Perry 218 218 100.00% 0 0.00% 204 8 6 6 0 0 0 0 0 0 1.95 14 0.96 (V08) (573MA) IDES Naval Hospital Jacksonville 1 0 10 10 100.00% 0 0.00% 7 0 3 0 0 0 0 0 0 0 0 8.81 0.72 1.84 (V08) (573QJ) Jacksonville 2 901 832 92.34% 69 7.66% 728 54 50 53 13 30 174 109 1.47 5.2 2.61 (V08) (672) San Juan PR 75,790 74,447 98.23% 1.343 1.77% 68.996 2.946 2.505 753 307 174 109 1.47 5.2 2.61 (V08) (672) San Juan VAMC 53,008 51,703 97.54% 1.305 2.46% 46,741 2.627 2.335 729 301 168 107 2.36 6.27 3.61 (V08) (672BQ) Ponce 8,483 8,471 99.86% 12 0.14% 8,402 42 27 5 2 2 4 1 0.34 1.036 0.15 0.61 (V08) (672BQ) Mayaguez 8,241 8,224 99.79% 17 0.21% 8,002 142 80 11 3 2 2 1 0.34 1.08 1.55 (V08) (672BQ) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 2 1 1 0 0 0 0 0 0 0 0 9.9 6.07 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V08) (573GL) Palatka	938	921	98.19%	17	1.81%	874	33	14	10	5	2	0	3.35	2.41	1.4
(V08) (573MA) IDES Naval Hospital Jacksonville 1 0 10 100.00% 0 0.00% 7 0 0 3 0 0 0 0 0 0 0 5.9 (V08) (573MA) IDES Naval Hospital Jacksonville 2 901 832 92.34% 69 7.66% 728 54 50 53 13 3 0 8.81 0.72 1.84 (V08) (672) San Juan, PR 75,790 74,447 98.23% 1.343 1.77% 68.996 2.946 2.505 753 307 174 109 1.47 5.2 2.61 (V08) (672) San Juan VAMC 53,008 51,703 97.54% 1.305 2.46% 46,741 2,627 2,335 729 301 168 107 2.36 6.27 3.61 (V08) (672B0) Ponce 8,483 8,471 99.86% 12 0.14% 8,402 42 27 5 2 4 1 0.36 0.15 0.61 (V08) (672B2) Mayaguez 8,241 8,224 99.79% 17 0.21% 8,002 142 80 11 3 2 1 0.04 1.08 1.55 (V08) (672GA) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 2 1 1 0 0 0 0 0.11 8.29 1.77 (V08) (672GC) Arecibo 2,640 2,639 99.96% 1 0.04% 2,616 17 6 1 0 0 0 0 0 0 0.22 2.46 0.17	(V08) (573GM) Waycross	644	638	99.07%	6	0.93%	614	15	9	6	0	0	0	1.17	2.9	0.73
(V08) (573QJ) Jacksonville 2 901 832 92.34% 69 7.66% 728 54 50 53 13 3 0 8.81 0.72 1.84 V08) (672) San Juan, PR 75.790 74.447 98.23% 1.343 1.77% 68.996 2.946 2.505 753 307 174 109 1.47 5.2 2.61 (V08) (672) San Juan VAMC 53,008 51,703 97.54% 1.305 2.46% 46.741 2.627 2.335 729 301 168 107 2.36 6.27 3.61 (V08) (672BQ) Ponce 8,483 8,471 99.86% 12 0.14% 8,402 42 27 5 2 4 1 0.36 0.15 0.61 (V08) (672BZ) Mayaguez 8,241 8,224 99.79% 17 0.21% 8,002 142 80 11 3 2 2 1 0.34 1.08 1.55 (V08) (672GA) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 2 1 0 0 0 0 0.11 8.29 1.77 (V08) (672GB) St Thomas 296 294 99.32% 2 0.66% 259 31 4 2 2 0 0 0 0 0 0.22 2.46 0.17 (V08) (672GC) Arecibo 2,640 2,639 99.96% 1 0.04% 2,616 17 6 1 0 0 0 0 0 0.22 2.46 0.17	(V08) (573GN) Perry	218	218	100.00%	0	0.00%	204	8	6	0	0	0	0	1.95	14	0.96
V08) (672) San Juan, PR 75,790 74,447 98.23% 1,343 1.77% 68.996 2,946 2,505 753 307 174 109 1.47 5.2 2.61 (V08) (672) San Juan VAMC 53,008 51,703 97.54% 1,305 2.46% 46,741 2,627 2,335 729 301 168 107 2.36 6.27 3.61 (V08) (672B0) Ponce 8,483 8,471 99.86% 12 0.14% 8,402 42 27 5 2 4 11 0.36 0.15 0.61 (V08) (672BZ) Mayaguez 8,241 8,224 99.79% 17 0.21% 8,002 142 80 11 3 2 1 0.34 1.08 1.55 (V08) (672GA) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 2 11 0 0 0 0 0.11 8.29 1.77 (V08) (672GB) St Thomas 296 294 99.32% 2 0.68% 259 31 4 2 0 0 0 0 0 0 0.22 2.46 0.17	(V08) (573MA) IDES Naval Hospital Jacksonville	10	10	100.00%	0	0.00%	7	0	3	0	0	0	0		5.9	
(V08) (672) San Juan VAMC 53,008 51,703 97.54% 1,305 2.46% 46,741 2,627 2,335 729 301 168 107 2.36 6.27 3.61 (V08) (672BQ) Ponce 8,483 8,471 99.86% 12 0.14% 8,402 42 27 5 2 4 1 0.36 0.15 0.61 (V08) (672BZ) Mayaguez 8,241 8,224 99.79% 17 0.21% 8,002 142 80 11 3 2 1 0.34 1.08 1.55 (V08) (672GA) St Croix 273 270 98.90% 3 1.10% 270 0 0 0 2 1 0 0 0 0 0 0 1 8.29 1.77 (V08) (672GB) St Thomas 296 294 99.32% 2 0.68% 259 31 4 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V08) (573QJ) Jacksonville 2	901	832	92.34%	69	7.66%	728	54	50	53	13	3	0	8.81	0.72	1.84
(V08) (672B0) Ponce         8,483         8,471         99.86%         12         0.14%         8,402         42         27         5         2         4         1         0.36         0.15         0.61           (V08) (672BZ) Mayaguez         8,241         8,224         99.79%         17         0.21%         8,002         142         80         11         3         2         1         0.34         1.08         1.55           (V08) (672GA) St Croix         273         270         98.90%         3         1.10%         270         0         0         2         1         0         0         0.11         8.29         1.77           (V08) (672GB) St Thomas         296         294         99.32%         2         0.68%         259         31         4         2         0         0         0         0.99         6.07         0           (V08) (672GC) Arecibo         2,640         2,639         99.96%         1         0.04%         2,616         17         6         1         0         0         0         0.22         2.46         0.17	(V08) (672) San Juan, PR	75,790	74,447	98.23%	1,343	1.77%	68,996	2,946	2,505	753	307	174	109	1.47	5.2	2.61
(V08) (672BZ) Mayaguez       8,241       8,224       99.79%       17       0.21%       8,002       142       80       11       3       2       1       0.34       1.08       1.55         (V08) (672GA) St Croix       273       270       98.90%       3       1.10%       270       0       0       2       1       0       0       0.11       8.29       1.77         (V08) (672GB) St Thomas       296       294       99.32%       2       0.68%       259       31       4       2       0       0       0       0.99       6.07       0         (V08) (672GC) Arecibo       2,640       2,639       99.96%       1       0.04%       2,616       17       6       1       0       0       0       0.22       2.46       0.17	(V08) (672) San Juan VAMC	53,008	51,703	97.54%	1,305	2.46%	46,741	2,627	2,335	729	301	168	107	2.36	6.27	3.61
(V08) (672GA) St Croix     273     270     98.90%     3     1.10%     270     0     0     2     1     0     0     0.11     8.29     1.77       (V08) (672GB) St Thomas     296     294     99.32%     2     0.68%     259     31     4     2     0     0     0     0.99     6.07     0       (V08) (672GC) Arecibo     2,640     2,639     99.96%     1     0.04%     2,616     17     6     1     0     0     0     0.22     2.46     0.17	(V08) (672B0) Ponce	8,483	8,471	99.86%	12	0.14%	8,402	42	27	5	2	4	1	0.36	0.15	0.61
(V08) (672GB) St Thomas     296     294     99.32%     2     0.68%     259     31     4     2     0     0     0     0.99     6.07     0       (V08) (672GC) Arecibo     2,640     2,639     99.96%     1     0.04%     2,616     17     6     1     0     0     0     0.22     2.46     0.17	(V08) (672BZ) Mayaguez	8,241	8,224	99.79%	17	0.21%	8,002	142	80	11	3	2	1	0.34	1.08	1.55
(V08) (672GC) Arecibo 2,640 2,639 99.96% 1 0.04% 2,616 17 6 1 0 0 0 0.22 2.46 0.17	(V08) (672GA) St Croix	273	270	98.90%	3	1.10%	270	0	0	2	1	0	0	0.11	8.29	1.77
	(V08) (672GB) St Thomas	296	294	99.32%	2	0.68%	259	31	4	2	0	0	0	0.99	6.07	0
(V08) (672GD) Ceiba 1,894 1,891 99.84% 3 0.16% 1,761 80 50 3 0 0 0 1.85 4.5 1.27	(V08) (672GC) Arecibo	2,640	2,639	99.96%	1	0.04%	2,616	17	6	1	0	0	0	0.22	2.46	0.17
	(V08) (672GD) Ceiba	1,894	1,891	99.84%	3	0.16%	1,761	80	50	3	0	0	0	1.85	4.5	1.27

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016			Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	in Days 14	
(V08) (672GE) Guayama	955	955	100.00%	0	0.00%	945	7	3	0			0	0.49	0	0.65
(V08) (673) Tampa, FL	69,716	68,590	98.38%	1,126	1.62%	62,279	3,559	2,752	854	152	70	50	2.05	3.87	2.32
(V08) (673) James A Haley Veterans Hospital	54,570	53,612	98.24%	958	1.76%	49,148	2,416	2,048	744	125	62	27	1.8	3.66	1.6
(V08) (673BZ) New Port Richey	7,876	7,711	97.91%	165	2.09%	6,711	530	470	107	27	8	23	2.39	6.19	4.42
(V08) (673GB) Lakeland	3,784	3,782	99.95%	2	0.05%	3,249	378	155	2	0	0	0	2.23	4.62	3.31
(V08) (673GC) Brooksville	2,668	2,668	100.00%	0	0.00%	2,412	194	62	. 0	0	0	0	2.16	2.3	2.65
(V08) (673GF) Zephyrhills	768	767	99.87%	1	0.13%	709	41	17	1	0	0	0	2.51	0.5	1.56
(V08) (673QK) Tampa 1 VA Mobile Clinic	50	50	100.00%	0	0.00%	50	0	0	0	0	0	0		0	
(V08) (675) Orlando, FL	82,847	79,881	96.42%	2,966	3.58%	70,669	4,459	4,753	2,124	568	175	99	3.78	6.09	2.77
(V08) (675) Orlando VA Medical Center	33,039	31,620	95.71%	1,419	4.29%	26,718	2,210	2,692	1,076	274	50	19	5.01	6.12	3.27
(V08) (6759AA) Orlando Nursing Home	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0	
(V08) (675BU) Orlando Domiciliary	41	41	100.00%	0	0.00%	41	0	0	0	0	0	0			
(V08) (675GA) Viera	16,589	15,573	93.88%	1,016	6.12%	13,524	1,123	926	669	185	100	62	4.8	9.19	3.11
(V08) (675GB) William V Chappell Jr VA OPC	12,157	12,030	98.96%	127	1.04%	11,522	291	217	84	32	3	8	1.55	1.94	2.27
(V08) (675GC) Kissimee	1,601	1,595	99.63%	6	0.37%	1,440	69	86	6	0	0	0	2.26	0	2.99
(V08) (675GD) Orange City	1,371	1,360	99.20%	11	0.80%	1,253	37	70	10	1	0	0	3.24	0	1.61
(V08) (675GE) Tavares VA Clinic	1,795	1,785	99.44%	10	0.56%	1,693	50	42	9	1	0	0	2.56	2.22	0.4
(V08) (675GF) Clermont	1,113	1,095	98.38%	18	1.62%	973	70	52	3	0	10	5	6.2	4.32	3.33
(V08) (675GG) Lake Baldwin	15,136	14,777	97.63%	359	2.37%	13,500	609	668	267	75	12	5	3.93	4.74	2.78
(V09) (581) Huntington, WV	25,544	24,704	96.71%	840	3.29%	21,321	1,614	1,769	599	213	26	2	3.74	6.81	3.29
(V09) (581) Huntington VAMC	22,196	21,400	96.41%	796	3.59%	18,389	1,389	1,622	573	201	20	2	4.2	7.06	2.81
(V09) (581GA) Prestonsburg	1,580	1,561	98.80%	19	1.20%	1,398	97	66	18	1	0	0	2.21	2.78	3.79
(V09) (581GB) Charleston	1,768	1,743	98.59%	25	1.41%	1,534	128	81	8	11	6	0	3.55	1.26	5.99
(V09) (596) Lexington, KY	27,580	26,906	97.56%	674	2.44%	23,235	1,678	1,993	546	114	11	3	2.52	6.83	2.26
(V09) (596) Lexington VAMC-Leestown	11,060	11,013	99.58%	47	0.42%	9,630	693	690	43	4	0	0	2.43	5.24	1.92
(V09) (596A4) Lexington-Cooper Dr	12,607	12,071	95.75%	536	4.25%	10,098	841	1,132	430	95	8	3	3	7.56	0
(V09) (596BU) Lexington Domiciliary	36	36	100.00%	0	0.00%	36	0	0	0	0	0	0			
(V09) (596GA) Somerset	1,667	1,588	95.26%	79	4.74%	1,425	76	87	61	15	3	0	3.23	7.9	7.47
(V09) (596GB) Morehead	506	500	98.81%	6	1.19%	469	14	17	6	0	0	0	1.95	6.75	0.57
(V09) (596GC) Hazard	635	631	99.37%	4	0.63%	581	28	22	4	0	0	0	3.09	8.06	0
(V09) (596GD) Berea	1,069	1,067	99.81%	2	0.19%	996	26	45	2	0	0	0	1.88	1.34	0.38
(V09) (603) Louisville, KY	35,575	35,228	99.02%	347	0.98%	31,595	1,988	1,645	265	76	5	1	2.31	4.54	1.66
(V09) (603) Robley Rex VAMC	18,710	18,375	98.21%	335	1.79%	15,964	1,174	1,237	255	75	4	1	2.46	4.82	3.19
(V09) (603BU) Louisville Domiciliary	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0			0
(V09) (603GA) Fort Knox	2,021	2,020	99.95%	1	0.05%	1,770	144	106	1	0	0	0	3.19	5.95	1.57
(V09) (603GB) New Albany	2,794	2,790	99.86%	4	0.14%	2,662	93	35	4	0	0	0	1.5	0.05	1.8
(V09) (603GC) Shively	2,711		99.82%		0.18%	2,440	168	98	3	1	1	0	2.56		3.36
(V09) (603GD) Dupont	2,285		100.00%				79		0	0	0	0	3.3		0.67
(V09) (603GE) Newburg	2,898		100.00%				163			0	0	0	2.38		1.11
(V09) (603GF) Grayson County	2,042		99.90%		0.10%	1,885	110	45	2	0	0	0	2.32		1.11
(V09) (603GG) Scott County	1,259		100.00%				37	13	0	0	0	0	1.39		1.13
(V09) (603GH) Carrollton	753		100.00%				19	5	0	0	0	0	1.3	0.55	1.39
(V09) (603MA) IDES Fort Knox	86		100.00%				1	0		0				0	2.12
(V09) (614) Memphis, TN	43,936						1,672								
(V09) (614) Memphis VAMC	32,259	31,656	98.13%	603	1.87%	29,396	1,285	975	522	53	20	8	1.65	3.74	1.32
(V09) (614GA) Tupelo	1,449		99.93%		0.07%		74			0			2.12		
(V09) (614GB) Jonesboro	817		100.00%				6	2	0	0	0	0			0.31
(V09) (614GC) Marshall County	602		100.00%				13	3	0	0		0	2.16		
(V09) (614GD) Savannah	547		100.00%				0	0			_	0	0	-	-
(V09) (614GE) Covington	2,669		97.30%		2.70%	2,401	99		57	15	0	0	7.49		0.5
(V09) (614GF) Memphis South	2,441		99.39%				108	86	13	1	1	0	3.52		
(V09) (614GG) Jackson	2,218	2,213	99.77%	5	0.23%	2,139	44	30	2	3	0	0			0.34
(V09) (614GI) Dyersburg	689	689	100.00%	0	0.00%	663	23	3	0	0	0	0	1.97	0	1.94

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
			Less 3												
(V09) (614GN) Helena	245	245	100.00%	0	0.00%	221	20	4	0	0	0	C	3.24		1.73
(V09) (621) Mountain Home, TN	37,081	35,647	96.13%	1,434	3.87%	31,634	2,176	1,837	1,003	245	108	78	5.81	6.16	1.19
(V09) (621) James H Quillen VAMC	24,795	23,673	95.47%	1,122	4.53%	20,945	1,423	1,305	835	146	81	60	6.66	6.32	1.21
(V09) (621BU) VADOM Mountain Home	112	112	100.00%	0	0.00%	104	8	0	0	0	0	C	1.94		
(V09) (621BY) William C Tallent VA OPC	6,498	6,290	96.80%	208	3.20%	5,517	440	333	121	64	12	11	7.03	4.78	0.83
(V09) (621GA) Rogersville	562	558	99.29%	4	0.71%	522	23	13	4	0	0	0	2.82	0	1.45
(V09) (621GC) Norton	1,420	1,406	99.01%	14	0.99%	1,250	77	79	4	2	3	5	4.05	3.33	1.23
(V09) (621GG) Morristown	792	787	99.37%	5	0.63%	750	31	6	3	2	0	0	2.1	3.23	2.02
(V09) (621GI) Sevierville	1,196	1,177	98.41%	19	1.59%	1,077	59	41	17	2	0	0	3.13	1.69	1.42
(V09) (621GJ) Bristol	1,247	1,234	98.96%	13	1.04%	1,104	82	48	10	1	0	2	3.74	1	1.35
(V09) (621GK) Campbell County	459	410	89.32%	49	10.68%	365	33	12	9	28	12	0	12.96	13.17	3.52
(V09) (626) Middle Tennessee HCS, TN	62,224	59,026	94.86%	3,198	5.14%	52,607	2,751	3,668	1,936	839	301	122	7.12	6.77	4.47
(V09) (626) Nashville VAMC	30,520	29,048	95.18%	1,472	4.82%	25,401	1,552	2,095	926	334	143	69	9.51	6.56	3.94
(V09) (626A4) Alvin C York VAMC	16,347	15,608	95.48%	739	4.52%	14,595	445	568	369	249	79	42	3.7	7.01	2.04
(V09) (626GA) Dover	441	336	76.19%	105	23.81%	208	25	103	40	57	8	0	29.84	0	5.15
(V09) (626GC) Bowling Green	929	850	91.50%	79	8.50%	635	100	115	77	2	0	0	9.54	3.45	7.7
(V09) (626GE) Clarksville	3,235	3,122	96.51%	113	3.49%	2,833	111	178	73	21	18	1	1.65	9.79	3.15
(V09) (626GF) Chattanooga	5,898	5,545	94.01%	353	5.99%	5,041	230	274	245	64	39	5	4.95	9.03	5.48
(V09) (626GG) Tullahoma	288	288	100.00%	0	0.00%	269	12	7	0	0	0	О	0.42	8.14	4.38
(V09) (626GH) Cookeville	1,140	1,132	99.30%	8	0.70%	1,057	36	39	8	0	0	C	1.91	0.27	1.9
(V09) (626GJ) Hopkinsville	1,211	932	76.96%	279	23.04%	657	108	167	155	110	13	1	20.69	0	19.97
(V09) (626GK) McMinnville	561	555	98.93%	6	1.07%	545	3	7	5	0	0	1	1.03	0.04	0.48
(V09) (626GL) Roane County	327	323	98.78%	4	1.22%	278	20	25	1	0	1	2	5.82	8.62	4.04
(V09) (626GM) Maury County	551	523	94.92%	28	5.08%	370	69	84	25	2	0	1	9.38	1.17	6.94
(V09) (626GN) Athens	412	400	97.09%	12	2.91%	367	29	4	12	0	0	0	3.41	3.76	2.35
(V09) (626MA) IDES Fort Campbell	364	364	100.00%	0	0.00%	351	11	2	0	0	0	0		0.91	0
(V10) (538) Chillicothe, OH	16,639	15,860	95.32%	779	4.68%	13,433	973	1,454	721	18	28	12	5.35	7.91	4.26
(V10) (538) Chillicothe VAMC	11,453	10,797	94.27%	656	5.73%	9,149	591	1,057	599	17	28	12	7.85	7.87	4.24
(V10) (538GA) Athens	1,216	1,212	99.67%	4	0.33%	1,096	59	57	4	0	0	О	1.55	5.6	3.83
(V10) (538GB) Portsmouth	1,196	1,164	97.32%	32	2.68%	1,015	73	76	32	0	0	0	1.55	10.74	2.45
(V10) (538GC) Marietta	742	703	94.74%	39	5.26%	615	38	50	39	0	0	0	4.25	6.46	5.55
(V10) (538GD) Lancaster	1,277	1,253	98.12%	24	1.88%	946	172	135	23	1	0	0	5.93	7.29	4.68
(V10) (538GE) Cambridge	755	731	96.82%	24	3.18%	612	40	79	24	0	0	0	1.88	10.33	5.92
(V10) (539) Cincinnati, OH	36,807	36,074	98.01%	733	1.99%	32,831	1,893	1,350	550	151	29	3	2.42	4.61	1.01
(V10) (539) Cincinnati VAMC	24,842	24,142	97.18%	700	2.82%	21,485	1,489	1,168	520	149	28	3	3.79	5.4	0.56
(V10) (539A4) Cincinnati VAMC-Fort Thomas	785	785	100.00%	0	0.00%	777	5	3	0	0	0	0		0.6	0.03
(V10) (539BV) Fort Thomas PRRTP	9		100.00%			9	0	0		0	0				0
(V10) (539GA) Bellevue	1,522	1,518	99.74%	4	0.26%	1,447	54	17	3	0	1	0	2.21	0.86	2.73
(V10) (539GB) Clermont County	3,307	3,291			0.48%	3,058	164	69	14	2	0	0	1.43	2.44	1.79
(V10) (539GC) Dearborn	1,878				0.21%	1,820	35			0	0	0	0.93	1.41	2.53
(V10) (539GD) Florence	1,899		99.74%			1,771	88	35	5	0	0	0			1.53
(V10) (539GE) Hamilton	2,034				0.05%	2,021	6	6	1	0	0	0	0.04	0.36	0.31
(V10) (539GF) Georgetown	497	494	99.40%	3	0.60%	409	52	33	3	0	0	0	3.75	0.71	4.95
(V10) (539QA) Cincinnati VA Mobile Clinic	34		100.00%			34	0	0	0	0	0	_			
(V10) (541) Cleveland, OH	83,659						3,627								
(V10) (541) Louis Stokes Cleveland VAMC	36,079		96.90%				1,697	2,039		72				5.56	3.02
(V10) (541BY) Canton	5,611		95.90%			4,821	328			63	15	0	****		0.7
(V10) (541BZ) Youngstown	4,887					4,393	298			3	1	0	2.21	3	
(V10) (541GB) Lorain	3,090				0.13%	2,959	88			0	0	_	1.69		
(V10) (541GC) Sandusky	1,718		99.71%			1,697	13		-	0	0		0.64	0.43	0.09
(V10) (541GD) David F Winder VA CBOC	4,569		99.82%	8	*****	4,502	39	20		0	0	0	0.26	0.53	0.17
(V10) (541GE) McCafferty	616		100.00%			600	8	8		0	0	0			2.65
(V10) (541GF) Painesville	2,895	2,892	99.90%	3	0.10%	2,760	78	54	3	0	0	0	1.31	0.88	0.33

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Period Ending: June 2016			Days or Less 3		30 Days 5										
(V10) (541GG) Akron	7,609	7,452	97.94%	157	2.06%	6,904	328	220	118	35	4	0	1.7	4.07	3.25
(V10) (541GH) East Liverpool	1,334	1,325	99.33%	9	0.67%	1,301	22	2	9	0	0	0	0.58	1.3	0.29
(V10) (541GI) Warren	1,892	1,883	99.52%	9	0.48%	1,602	202	79	9	0	0	0	3.29	3.21	2.52
(V10) (541GJ) New Philadelphia	1,759	1,750	99.49%	9	0.51%	1,730	16	4	9	0	0	0	0.32	0.66	0.93
(V10) (541GK) Ravenna	1,735	1,733	99.88%	2	0.12%	1,727	3	3		0	0	0	0.06	0.3	0.2
(V10) (541GL) Parma	9,634	9,432	97.90%	202	2.10%	8,500	505	427	195	7	0	0	5.33	2.8	2.64
(V10) (541GM) Cleveland VA Clinic-Superior	40	40	100.00%	0	0.00%	40	0	0	0	0	0	0			
(V10) (541PA) Cleveland PRRTP OH	11		100.00%	0	0.00%	11	0	0	0	0	0	0			
(V10) (541QF) Cuyahoga County 4 VA Mobile Clinic			71.11%	52		126	2	0	10	24	12	6		24.09	
(V10) (552) Dayton, OH	28,321					24,969	1,542			141		0			
(V10) (552) Dayton VAMC	21,558			587	2.72%	19,007	1,108	856		130	0	0	0.0.	5.29	
(V10) (552GA) Middletown	1,433			35		1,256	94	48		0	0	0	1.23	6.12	
(V10) (552GB) Lima	2,393			59	2.47%	2,156	119	59		1	3	0	1.67	10.49	
(V10) (552GC) Richmond	1,783		97.59%	43		1,461	181	98		10	1	0	4.23	7.91	6.69
(V10) (552GD) Springfield	1,154			3	0.26%	1,089	40	22		0	0	0	1.07	1.81	3.76
(V10) (757) Columbus, OH	33,219			2,142		26,127	2,328			377					
(V10) (757) Chalmers P Wylie Veterans OC	27,952			1,885		22,000	1,903		-	332	84	40	-	10.01	1.97
(V10) (757GA) Zanesville	1,264			118		953	76	117		32	5	2	10.13		
(V10) (757GB) Grove City	1,177			17		1,034	59	67		1	0	0	1.21	7.2	
(V10) (757GC) Marion	1,146			56		914	85			5	0	0	3.48		
(V10) (757GD) Newark	1,673			66		1,219	205	183		,	0	0	5.36	10.99	5.14
(V10) (757QA) Columbus 1 VA Mobile Clinic	/		100.00%	0		7	0	0	0	0	0	0	0	0.00	0.05
(V11) (506) Ann Arbor, MI	40,272			2,555		33,153	2,073			717					
(V11) (506) Ann Arbor VAMC	30,226			1,971	6.52%	25,002	1,442	1,811		629	129	101	4.74	8.9	
(V11) (506GA) Toledo	7,480			497	6.64%	5,967	485	531		87	30	2	7.61	9.32	
(V11) (506GB) Flint	1,238			84	6.79%	1,014	66	74		1	0	0	8.22	0.92	
(V11) (506GC) Jackson	1,328 27,255			-	0.23%	1,170 23,204	2,005			21	_		0.01	1.13 5.32	
(V11) (515) Battle Creek, MI (V11) (515) Battle Creek VAMC	12,581		99.12%	111		10,818	900	752		3					
(V11) (515) Battle Creek VAING  (V11) (515BU) Battle Creek Domiciliary	145		100.00%	0		142	0			0	0	0	2.00	4.50	1.04
(V11) (515BV) Wyoming	10,327			270		8,387	912			18	2	0	2.61	6.43	3.9
(V11) (515B1) Wyoning (V11) (515GA) Muskegon	1,507			270		1,411	58			0	0	0	1.53		
(V11) (515GB) Lansing South	1,675			5		1,484	100	86		0	0	0	1.32		
(V11) (515GC) Benton Harbor	1,020		99.90%	1	0.10%	962	35			0		0	0.59	3.11	0.74
(V11) (550) Danville, IL	20,319			764		17,316	1,031	1,208		60		30			
(V11) (550) Danville VAMC	11,183		98.10%			10,076	452			10				4.79	
(V11) (550BY) Bob Michel VA OPC	4,765				10.83%	3,394	288	567		50	29	29			11.51
(V11) (550GA) Decatur	1,374			11		1,210	99	54		0		0	2.74	3.41	1.47
(V11) (550GC) Lafayette	998			8	0.80%	842	63			0	0	0	4.98	0.49	
(V11) (550GD) Springfield	1,550			11		1,423	73			0	2	1	2.59	1.23	
(V11) (550GF) Charleston	449			5		371	56			0	0	0	5.51	2.6	
(V11) (553) Detroit, MI	30,376	28,733	94.59%	1,643	5.41%	25,341	1,417	1,975	1,090	408	90	55	4.98		
(V11) (553) John D Dingell VAMC	28,125	26,491	94.19%	1,634	5.81%	23,393	1,250	1,848	1,082	408	89	55	5.81	7.91	1.79
(V11) (553GA) Yale	910		99.45%	5	0.55%	828	49	28		0	0	0	2.19		0.08
(V11) (553GB) Pontiac	1,341	1,337		4	0.30%	1,120	118	99	3	0	1	0	3.28	4.58	
(V11) (583) Indianapolis, IN	42,399	40,466	95.44%	1,933	4.56%	35,939	1,805	2,722	1,610	304	14	5	2.07	5.99	3.84
(V11) (583) Richard L Roudebush VAMC	38,531	36,615	95.03%	1,916	4.97%	32,224	1,722	2,669	1,593	304	14	5	2.64	6.09	4.35
(V11) (583GA) Terre Haute	1,449	1,446	99.79%	3	0.21%	1,403	26	17	3	0	0	0	0.15	0.96	2.29
(V11) (583GB) Bloomington	1,312	2 1,307	99.62%	5	0.38%	1,257	26	24	5	0	0	0	0.49	2.35	1.3
(V11) (583GC) Martinsville	712	? 710	99.72%	2	0.28%	704	5	1	2	0	0	0	0.31	0.11	0.2
(V11) (583GF) Wakeman	395	388	98.23%	7	1.77%	351	26	11	7	0	0	0	0.87	3.76	8.78
(V11) (610) Northern Indiana HCS, IN	30,546	29,597		949		25,993	1,664	1,940	806	118	17	8	4.11		
(V11) (610) Marion VAMC	9,101	8,720	95.81%	381	4.19%	7,493	545			76	3	3	5.89	8.91	2.06
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(V11) (610A4) Fort Wayne VAMC	12,280	11,733	95.55%	547	4.45%	9,943	831	959	487	41	14	5	5	8.11	0.99
(V11) (610BU) Marion VADOM	41	41	100.00%	0	0.00%	41	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,752	2,750	99.93%	2	0.07%	2,637	80	33	2	0	0	0	1.69	0.56	0.48
(V11) (610GB) Muncie	1,840	1,833	99.62%	7	0.38%	1,643	83	107	6	1	0	0	3.86	1.76	2.22
(V11) (610GC) Goshen	972	969	99.69%	3	0.31%	938	14	17	3	0	0	0	1.45	0	1.11
(V11) (610GD) Peru	989	981	99.19%	8	0.81%	817	52	112	8	0	0	0	4.31	0.28	0
(V11) (610QA) Fort Wayne VA Clinic	2,571	2,570	99.96%	1	0.04%	2,481	59	30	1	0	0	0			1.63
(V11) (655) Saginaw, MI	24,255	23,780	98.04%	475	1.96%	21,235	1,189	1,356	339	68	58	10	2.32	5.22	2.15
(V11) (655) Aleda E Lutz VAMC	15,996					13,865	742	947		65	58	8		5.83	
(V11) (655GA) Gaylord	1,204	1,199		5	0270	1,110	54	35		1	0				
(V11) (655GB) Traverse City	817			6	0.73%	712	52	47		0	0				
(V11) (655GC) Oscoda	559		_	2		482	44	31		0	0		-	1.97	
(V11) (655GD) Lt Col Clement Van Wagoner VA Clinic	882			8	0.91%		55	25		0	0				
(V11) (655GE) Clare	1,407		100.00%		0.00%	1,201	113			0	0	-			
(V11) (655GF) Bad Axe	620				0.16%		8	10		0	0			0.15	
(V11) (655GG) Cadillac	1,075		99.72%	3	0.2070	990	33			0	0	1		1.96	
(V11) (655GH) Cheboygan	580		100.00%	0	0.00%	567	8	5		0	0	-			0.29
(V11) (655GI) Grayling	569		98.77%	/	1.23%	431	52	79		1	0				
(V11) (655QB) Grand Traverse (V12) (537) Jesse Brown VAMC (Chicago), IL	546 40,917		99.82% 97.16%	1,164	0.18% 2.84%		2,127			263	0			3.14 6.49	
(V12) (537) Jesse Brown VAIVC (Chicago), IL	31,250					26,943	1,416	1,930		203	48	_			
(V12) (537BY) Adam Benjamin Jr VA OPC	7,051					5,784	527	544		36	5				
(V12) (537GA) Chicago Heights	7,001			2	0.28%	627	51	26		0	0			0.55	
(V12) (537GD) Lakeside	1,266			5	0.39%	1,131	86	44		1	0				
(V12) (537HA) Auburn Gresham	644		100.00%		_	559	47	38	0	0	0	0			
(V12) (556) Captain James A Lovell FHCC	31,210						1,062			0	0	0	2.48	2.16	
(V12) (556) Captain James A Lovell FHCC	27,514	27,460	99.80%	54	0.20%	25,963	873	624	54	0	0	0	2.59	2.01	0.74
(V12) (556GA) Evanston	641	640	99.84%	1	0.16%	583	26	31	1	0	0	0	0.44	10.39	2.02
(V12) (556GC) McHenry	1,957	1,955	99.90%	2	0.10%	1,726	125	104	2	0	0	0	3.31	7.26	2.29
(V12) (556GD) Kenosha	1,098	1,098	100.00%	0	0.00%	1,041	38	19	0	0	0	0	1.56	2.84	1.62
(V12) (578) Hines, IL	48,741	46,516	95.44%	2,225	4.56%	40,946	2,563	3,007	1,752	371	88	14	4.13	7.55	3.6
(V12) (578) Edward Hines Junior Hospital	38,530	36,627	95.06%	1,903	4.94%	32,292	1,884	2,451	1,459	344	86	14	5.53	7.66	3.26
(V12) (578GA) Joliet	3,394	3,213	94.67%	181	5.33%	2,764	228	221	173	8	0	0	3.66	7.54	3.4
(V12) (578GC) Kankakee County	1,196						65	87		9	0				
(V12) (578GD) Aurora	1,626						110	88		1	2		_		
(V12) (578GE) Hoffman Estates	1,180				0.68%		100	68		0	0				
(V12) (578GF) LaSalle	1,235						78			1	0				
(V12) (578GG) Oak Lawn	1,580		98.48%				98			8	0				
(V12) (585) Iron Mountain, MI	11,835						715		ļ			, and the second			
(V12) (585) Oscar G Johnson VAMC	7,730		99.38% 99.37%		0.62%		544	431		13	0		_	3.22 5.91	
(V12) (585GA) Hancock (V12) (585GB) Rhinelander	1,204		_				26 75	-	-	3	0	0	-	3.01	
(V12) (565GB) Krimelander (V12) (585GC) Menominee	1,204		100.00%	5	0.42%		2	3		0	0				
(V12) (585GD) Ironwood	387			3			17	•		1	0				
(V12) (585HA) Marquette MI	831	827			0.48%		41	49		2	0				
(V12) (585HB) Sault Saint Marie	573						10			1	0				
(V12) (607) Madison, WI	28,530						1,778		809	151		-			
(V12) (607) William S. Middleton Memorial Veterans Hospital			95.56%				1,292	1,553		146					
(V12) (607GC) Janesville	1,107	1,093	98.74%	14	1.26%	909	116	68	13	1	0	0	6.28	1.5	0.61
(V12) (607GD) Baraboo	666				0.60%		31	10	4	0	0	0			
(V12) (607GE) Beaver Dam	820		99.51%		0.49%		38	7	2	2	0	0			
(V12) (607GF) Freeport	540	539	99.81%	1	0.19%	489	37	13	1	0	0	0	2.6	0.26	0.08

(V12) (607HA) Rockford  (V12) (676) Tomah, WI  (V12) (676) Tomah VAMC  (V12) (676BU) Tomah VADOM  (V12) (676GA) Wausau  (V12) (676GC) River Valley  (V12) (676GD) Wisconsin Rapids	4,139 17,448 11,561 1 1,554	17,231	99.44%												
(V12) (676) Tomah, WI (V12) (676) Tomah VAMC (V12) (676BU) Tomah VADOM (V12) (676GA) Wausau (V12) (676GC) River Valley	17,448 11,561 1	17,231													
(V12) (676) Tomah VAMC (V12) (676BU) Tomah VADOM (V12) (676GA) Wausau (V12) (676GC) River Valley	11,561 1			23		3,687	264	165		2	0			3.84	1.92
(V12) (676BU) Tomah VADOM (V12) (676GA) Wausau (V12) (676GC) River Valley	1	11.415		217		15,862	652	717							
(V12) (676GA) Wausau (V12) (676GC) River Valley	1,554		98.74%	146		10,506	410	499	129	15	2	0	2.36	5.17	1.46
(V12) (676GC) River Valley	1,554		100.00%	0	0.00%	1	0	0	0	0	0	0		0	
, , , , , , ,		1,553		1	0.06%	1,436	66	51	1	0	0	0			1.96
(V12) (676GD) Wisconsin Rapids	2,071	2,069		2	0.10%	1,938	82	49		0	0	0		2.26	0.72
	1,945		96.50%	68	3.50%	1,675	87	115		0	0	0	2.01	8.94	1.82
(V12) (676GE) Clark County	316		100.00%	0		306	7	3	0	0	0	0			0.88
(V12) (695) Milwaukee, WI	57,895			2,376		48,067	3,574	3,878	· · · · · ·	356	73				
(V12) (695) Clement J Zablocki VAMC	39,451		97.07%	1,154	2.93%	33,241	2,443	2,613		153	40			6.13	2.21
(V12) (695BU) VADOM Milwaukee	99		100.00%	0	0.00%	99	0	0	0	0	0	0			
(V12) (695BY) Appleton	6,511		91.26%	569	8.74%	5,076	377	489		75	15	2	-		8.55
(V12) (695GA) Union Grove WI	1,159	1,151		8	0.69%	1,070	54	27	7	0	1	0	2.5		1.21
(V12) (695GC) Cleveland	1,239			32	2.58%	999	119	89		3	3	4	8.07		6.33
(V12) (695GD) Milo C Huempfner VA OPC	9,436			613		7,582	581	660		125	14			8.89	5.02
(V15) (589) Columbia, MO	24,732			484		21,780	1,384	1,084			23		1.35		
(V15) (589A4) Harry S. Truman VAMC	18,666		97.42%	481	2.58%	16,107	1,056	1,022		50	22			5.92	1.91
(V15) (589G8) Jefferson City, MO	1,437	1,435		2	-	1,328	97	10		0	1	0	0.0.	3.12	
(V15) (589GE) Kirksville	496	496	100.00%	0		480	14	2	0	0	0	0			0.47
(V15) (589GF) Fort Leonard Wood VA Clinic	1,438	1,437	99.93%	1	0.07%	1,276	132	29	0	1	0	0	0.78	3.65	1.09
(V15) (589GH) Lake of the Ozarks	680	680	100.00%	0	0.00%	650	27	3	0	0	0	0	1.72	0	0.93
(V15) (589GX) Mexico	476	476	100.00%	0	0.00%	443	26	7	0	0	0	0			1.49
(V15) (589GY) St. James	371	371	100.00%	0	0.00%	360	8	3	0	0	0	0	0.67		0.42
(V15) (589JA) Sedalia	591	591	100.00%	0	0.00%	583	6	2	0	0	0	0	0.41	0	0.23
(V15) (589JD) Marshfield	573	573	100.00%	0	0.00%	549	18	6	0	0	0	0	0.92	0.59	0.9
(V15) (589ME) IDES Fort Leonard Wood	4		100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(V15) (589) Kansas City, MO	30,740		97.74%			26,738	1,486			116	30	7	2.96		
(V15) (589) Kansas City VAMC	27,430		97.47%	695		23,571	1,386	1,778	542	116	30	7	3.76	4.51	3.07
(V15) (589G1) Warrensburg	1,060		100.00%	0		1,005	37	18	0	0	0	0			
(V15) (589GB) Belton	371		100.00%	0		362	6	3	0	0	0	0	0.42	0	0.58
(V15) (589GC) Paola	364	364	100.00%	0	0.00%	361	2	1	0	0	0	0	0	0	0.67
(V15) (589GD) Nevada	644		100.00%	0		595	32	17	0	0	0	0			0.84
(V15) (589GZ) Cameron	155		100.00%	0	0.00%	153	2	0	0	0	0	0	4		0.45
(V15) (589HK) Kansas City VA Mobile Clinic	103		100.00%	0		100	2	1	0	0	0	0			
(V15) (589JB) Excelsior Springs	597	597	100.00%	0	0.00%	575	19	3	0	0	0	0	1.71	0	1.09
(V15) (589MC) IDES Whiteman AFB	16		100.00%	0		16	0	_	0	0	0	, , ,		0	
(V15) (589) Eastern KS HCS, KS	30,758	29,907				27,432	1,186	1,289		110	31				
(V15) (589A5) Colmery-O'Neil VAMC	15,009	14,476		533		12,969	723	784	395	88	25	25			
(V15) (589A6) Dwight D. Eisenhower VAMC	11,187	10,887		300	2.68%	10,128	340	419		21	6	2	1.22	4.66	2.89
(V15) (589BU) Leavenworth DCHV	1,840			1	0.05%	1,792	35	12	1	0	0	0		0	0.9
(V15) (589G9) Ft. Riley	129		100.00%	0		129	0	0	0	0	0	0		0	0.1
(V15) (589GI) St. Joseph	957		99.48%	5	0.52%	921	24	7	5	0	0	0			1.74
(V15) (589GJ) Wyandotte County	292			1	0.34%	254	23	14	1	0	0	0			1.08
(V15) (589GM) Chanute	66			3	4.55%	47	6	10		1	0	0			8.1
(V15) (589GN) Emporia	40		100.00%	0		33	5	2	0	0	0	0			4.9
(V15) (589GP) Garnett	31		96.77%	1	3.23%	29	0	1	1	0	0	0			0.29
(V15) (589GR) Junction City	565		100.00%	0		562	1	2	0	0	0	0			
(V15) (589GU) Lawrence	279		100.00%	0	0.00%	276	2		0	0	0	0			
(V15) (589GV) Ft. Scott	152		96.71%	5	3.29%	107	20	20	5	0	0	0			10.79
(V15) (589JE) Platte City	98	96	97.96%	2		72	7	17	2	0	0	0	7.55	0	0.58
(V15) (589MA) Ft. Riley DES Clinic	99	99	100.00%	0	0.00%	99	0	0	0	0	0	0		0.09	0
(V15) (589MD) IDES Fort Leavenworth	14	14	100.00%	0	0.00%	14	0	0	0	0	0	0		0	0
(V15) (589) Wichita, KS	19,248	18,838	97.87%	410	2.13%	17,346	773	719	346	48	11	5	1.62	4.67	2.12

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: June 2016			d in 30 Days or Less 3		d in Over 30 Days 5								in Days 13	III Days 14	Bays 13
(V15) (589A7) Robert J. Dole VAMC	16,926	16,533	97.68%	393	2.32%	15,132	709	692	332	46	10	5	1.99	4.85	1.87
(V15) (589G2) Dodge City	252	251	99.60%	1	0.40%	245	6	0	1	0	0	0	0.46	0	1.73
(V15) (589G3) Liberal	59	59	100.00%	0	0.00%	57	1	1	0	0	0	0	1.37	0	0
(V15) (589G4) Hays	358	356	99.44%	2	0.56%	331	19	6	2	0	0	0	1.54	0.54	2.35
(V15) (589G5) Parsons	347	343	98.85%	4	1.15%	330	10	3	4	0	0	0	0.94	0	2.23
(V15) (589G7) Hutchinson	549	549	100.00%	0	0.00%	539	7	3	0	0	0	0	0.76	0.03	0.94
(V15) (589GW) Salina	742	732	98.65%	10	1.35%	698	21	13	7	2	1	0	0.95	0.16	6.24
(V15) (589MB) IDES McConnel AFB	15	15	100.00%	0	0.00%	14	0	1	0	0	0	0		1.91	0
(V15) (657) Marion, IL	22,674	21,412	94.43%	1,262	5.57%	17,777	1,691	1,944	870	299	77	16	9.98	7.5	3.76
(V15) (657A5) Marion VAMC	10,484	10,009	95.47%	475	4.53%	8,309	839	861	306	145	21	3	14.79	7.02	2.58
(V15) (657GJ) Evansville	6,451	5,883	91.20%	568	8.80%	4,622	516	745	416	96	47	9	16.76	8.72	4.96
(V15) (657GK) Mt. Vernon	547	465	85.01%	82	14.99%	429	15	21	41	38	2	1	21.49	0.06	0.9
(V15) (657GL) Paducah	1,295	1,269	97.99%	26	2.01%	1,059	123	87	18	8	0	0	3.96	3.42	6.85
(V15) (657GM) Effingham	802	785	97.88%	17	2.12%	689	44	52	15	2	0	0	2.7	1.23	7.05
(V15) (657GO) Hanson	178	177	99.44%	1	0.56%	142	18	17	1	0	0	0	4.6	2.8	4.89
(V15) (657GP) Owensboro	971	957	98.56%	14	1.44%	863	42	52	14	0	0	0	4.16	2.17	0.7
(V15) (657GQ) Vincennes	356	321	90.17%	35	9.83%	256	12	53	23	2	7	3	16.59	5.56	4.59
(V15) (657GR) Mayfield	596	553	92.79%	43	7.21%	484	33	36	35	8	0	0	8.92	1.22	4.13
(V15) (657GT) Carbondale	617	616	99.84%	1	0.16%	558	42	16	1	0	0	0	2.49	0.13	0.63
(V15) (657GU) Harrisburg	377	377	100.00%	0	0.00%	366	7	4	0	0	0	0	1.17	0.71	0.42
(V15) (657) Poplar Bluff, MO	14,144			298	2.11%	11,946	900	1,000	198	91	9	0	3.9		
(V15) (657A4) John J. Pershing VAMC	8,823	8,615	97.64%	208		7,305	565	745		66	4	0	5.43	6.88	5.34
(V15) (657GF) West Plains	1,211		98.93%	13	1.07%	1,111	48	39		6	1	0	1.74		
(V15) (657GG) Paragould	726			5		642	44	35	3	1	1	0	2.87		3.29
(V15) (657GH) Cape Girardeau	1,300		97.00%	39		1,113	81	67		7	1	0	2.65	3.32	
(V15) (657GI) Farmington	1,423		98.10%	27		1,190	118	88	14	11	2	0	4.1	4.57	5.6
(V15) (657GN) Salem	16		100.00%	0		15	0	1	0	0	0	0	2.19		
(V15) (657GV) Sikeston	645		99.07%	6		570	44	25		0		0	3.1	4.79	3.16
(V15) (657) St. Louis, MO	40,972			536		33,849	3,766			63	7	2	5.96		
(V15) (657) John J. Cochran VAMC	26,069			382		21,254	2,469	1,964		43		1	6.04		
(V15) (657A0) St Louis-Jeff Bks.	11,983			118		10,345	892			19		0	7.04		
(V15) (657GA) Belleville	776		97.04%	23		447	171	135		0		0	7.7		10.52
(V15) (657GB) St. Louis County	950			9		736	156	49		0	0	0	4.69		1.63
(V15) (657GD) St. Charles	917		99.56%	4		816	60	37	2	1	0	1	3.34		
(V15) (657GS) Washington	275		100.00%	0		249	18		0	0	0	0	2.61	1.45	
(V15) (657MA) IDES Scott AFB	2		100.00%	0		2	0	0		0		0		0	0
(V16) (502) Alexandria, LA	20,403					17,079	1,030	1,026		288			9.38	7.14	
(V16) (502) Alexandria VAMC	14,861		93.64%	945		12,854	517	545		244	76				2.18
(V16) (502GA) Jennings	836		97.49%	21		740	43			7		2	6.49		2.89
(V16) (502GB) Lafayette	2,877			248		1,897	370	362		31	3	5	10.99		
(V16) (502GE) Lake Charles	351		98.29%	6		292	40			0		0	3.38		
(V16) (502GF) Fort Polk	1,015		95.86%	42		847	54	72		6	0	0	2.54		12.14
(V16) (502GG) Natchitoches	463		98.70%	6		449	6	2	6	0	-	0	0.93		2.32
(V16) (520) Gulf Coast HCS, MS	51,595					44,123	3,262	2,990		187		21			
(V16) (520) Biloxi VAMC	24,960			328			1,294	1,188		51					
(V16) (520BZ) Pensacola	15,731			725		12,495	1,172			121	12		5.88		
(V16) (520GA) Mobile	5,613			81		5,086	283			9		<u> </u>	4.81	2.45	
(V16) (520GA) Mobile  (V16) (520GB) Panama City Beach	2,602			39		2,219	203			1	0	0	3.93		
(V16) (520GC) Eglin AFB	2,602			47		2,219	310			5		0	4.24		
(V16) (520GC) Egilin AFB (V16) (564) Fayetteville, AR	35,484					31,414				84		•			
(V16) (564) Fayetteville, AR  (V16) (564) Fayetteville VAMC															
	19,714			473		16,768	1,218			80		13			
(V16) (564BY) Gene Taylor	7,432			65		6,727	432			3		0			0.56
(V16) (564GA) Harrison	308	306	99.35%	2	0.65%	288	15	3	2	0	0	0	1.98	0	0.46

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(V16) (564GB) Fort Smith	3,994	3,988	99.85%	6	0.15%	3,730	173	85	5 6	0		0 0	1.93	4.41	1.1
(V16) (564GC) Branson	2,972		99.83%	5		2,905	37	25	5 4	1		0 0			0.71
(V16) (564GD) Ozark	314	313	99.68%	1	0.32%	284	26	3	3 1	0	(	0 0	2.62	1.11	0.35
(V16) (564GE) Jay	750	750	100.00%	0	0.00%	712	28	10	0	0	(	0	1.72	. 0	1.19
(V16) (580) Houston, TX	80,254	79,750	99.37%	504	0.63%	73,501	3,421	2,828	452	44		7 1	2.76	2.05	1.68
(V16) (580) Michael E DeBakey VAMC	54,606	54,300	99.44%	306	0.56%	50,314	2,165	1,821	260	38	-	7 1	3.49	1.77	1.41
(V16) (580BY) Beaumont	4,128	4,119	99.78%	9	0.22%	3,814	137	168	9	0	(	0	1.09	5.85	0.37
(V16) (580BZ) Charles Wilson VA OPC	2,856	2,770	96.99%	86	3.01%	2,326	235	209	84	2	(	0	5.13	9.33	3.02
(V16) (580GC) Galveston County	3,732	3,714	99.52%	18	0.48%	3,509	113	92	18	0	(	0	1.52	1.82	1.53
(V16) (580GD) Conroe	3,952	3,935	99.57%	17	0.43%	3,692	150	93	17	0	(	0	1.32	1.75	2.16
(V16) (580GE) Katy	3,663	3,651	99.67%	12	0.33%	3,318	204	129	11	1		0	2.46	2.75	1.73
(V16) (580GF) Lake Jackson	1,067	1,067	100.00%	0	0.00%	986	38	43	0	0		0	1.93		2.58
(V16) (580GG) Richmond	2,229	2,219	99.55%	10	0.45%	2,020	135	64	9	1	(	0	2.5	2.11	2.08
(V16) (580GH) Tomball	4,021		98.86%	46		3,522	244			2		0	0.0		
(V16) (586) Jackson, MS	29,518		97.58%	715		26,349				152	26				
(V16) (586) G. V. (Sonny) Montgomery VAMC	25,297		97.22%	704		22,766	1,126			151	26	3			0.5
(V16) (586GA) Durant (Kosciusko)	443		100.00%	0	0.00%	353	69			0		0	0.07		-
(V16) (586GB) Meridian	785		99.11%	7	0.89%	557	136			0	(	0	V		
(V16) (586GC) Greenville	449		99.33%	3	0.67%	340	73			0	(	0	0.22		-
(V16) (586GD) Hattiesburg	1,264		99.92%	1	0.08%	1,215	29			1		0			0.23
(V16) (586GE) Natchez (Adams County)	340		100.00%	0	0.00%	284	47			0		0	0.01		0
(V16) (586GF) Columbus	487		100.00%	0	0.00%	474	11			0		0	0.0 .		0.13
(V16) (586GG) McComb	453		100.00%	0	0.00%	360	55			0		0			0.02
(V16) (598) Little Rock, AR	48,609		97.24%	1,341 787			2,799 991			247 184	20		1111		
(V16) (598) John L McClellan Memorial Veterans Hospital	19,574	18,787	95.98%	101	4.02%	16,481	991	1,315	563	104	''	7 3	3.11	6.44	0.76
(V16) (598A0) Central AR. Veterans HCS NLR	20,350	20,019	98.37%	331	1.63%	17,701	1,124	1,194	295	34		1 1	5.6	4.37	2.05
(V16) (598GA) Mountain Home	941	941	100.00%	0	0.00%	847	71	23	0	0	(	0	2.18	0	2.45
(V16) (598GB) El Dorado	778	762	97.94%	16	2.06%	638	74	50	13	3	(	0	7.45	0	3.2
(V16) (598GC) Hot Springs	1,942		99.54%	9	0.46%	1,637	209	87	8	1	(	0	2.82	7.32	2.56
(V16) (598GD) Mena	478		100.00%	0		470	7		0	0		0			
(V16) (598GE) Pine Bluff	840		94.64%	45		651	110			0		0	0.02		
(V16) (598GF) Searcy	1,063		99.25%	8	0.75%	943	74			1		0	· · · ·		
(V16) (598GG) Conway	1,841		92.12%	145		1,416	137			24		2 0	0.07		
(V16) (598GH) Russellville	802		100.00%	0		800	2		-	0		0	0.20		
(V16) (623) Muskogee, OK	24,491		95.05%	1,213						185		2 33			
(V16) (623) Jack C Montgomery VAMC (V16) (623BY) Tulsa	12,747 10,223		94.56% 94.92%	693 519		10,199 7,821	918 769			134		7 20 5 13			
(V16) (623GA) Hartshorne	713		100.00%	0	0.00%	7,821	709		1 0	0		) 13		_	
(V16) (623GB) Vinita	808		99.88%	1	0.12%	782	17		1	0		0 0			
(V16) (629) New Orleans, LA	38,719		97.32%	1,038		32,092			824	211		2 1	5.57		
(V16) (629) New Orleans VAMC	24,677		97.19%	694	2.81%	20,295	1,911			171		2 1	7.03		
(V16) (629BY) Baton Rouge	7,168		96.68%	238		5,791	638			23		0 0			
(V16) (629GA) Houma	1,354		94.53%	74		1,082	95			0		0 0			
(V16) (629GB) Hammond	1,890		99.42%	11		1,650	134			1		0 0			
(V16) (629GC) Slidell	1,904	1,885	99.00%	19	1.00%	1,721	110	54	3	16		0 0	4.81	5.4	1.63
(V16) (629GD) St. John	884		100.00%	0		803	55	26	3 0	0	(	0			
(V16) (629GE) Franklin	408	406	99.51%	2	0.49%	372	17	17	7 2	0	(	0	5.06	0	2.77
(V16) (629GF) Bogalusa	434	434	100.00%	0	0.00%	378	28	28	3 0	0	(	0	5.79	1.71	2.08
(V16) (635) Oklahoma City, OK	42,917	41,365	96.38%	1,552	3.62%	37,207	2,006	2,152	1,195	281	64	12	4.49	7.65	2.12
(V16) (635) Oklahoma City VAMC	34,937	33,575	96.10%	1,362	3.90%	30,369	1,551	1,655	1,060	236	55	5 11	4.56	7.56	2.23
(V16) (635GA) Lawton	2,631	2,506	95.25%	125	4.75%	1,990	186	330	86	33	(	6 0	8.15	12.78	3.7
(V16) (635GB) Wichita Falls	979	974	99.49%	5	0.51%	901	56	17	5	0	(	0	2.27	4.5	1.11
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(V16) (635GC) Blackwell	140	136	97.14%	4	2.86%	131	5	0	1	1	1	1	1.53	0	0
(V16) (635GD) Ada	472	472	100.00%	0	0.00%	464	7	1	0	0	0	0	0.42	1.2	0.58
(V16) (635GE) Stillwater	455	454	99.78%	1	0.22%	414	33	7	1	0	0	0	2.37	12.33	0
(V16) (635GF) Altus	173	173	100.00%	0	0.00%	168	2	3	0	0	0	0	0.07	1.67	0.68
(V16) (635GG) Enid	274	274	100.00%	0	0.00%	266	4	4	0	0	0	0		8.17	0.86
(V16) (635HB) Ardmore	481		99.38%	3	0.62%	469	6			0	2	0	7.7.	17.73	0.61
(V16) (635QB) South Oklahoma City	2,375		97.81%	52		2,035	156			11	0	0	5.25	0.35	1.5
(V16) (667) Shreveport, LA	24,079	23,731	98.55%	348	1.45%	21,350	1,362	1,019	271	69	8	0	4.11	3.3	2.74
(V16) (667) Overton Brooks VAMC	18,319		98.48%	278		16,180	1,064	797		46	6	0		3.61	2.16
(V16) (667GA) Texarkana	1,812	1,754	96.80%	58		1,565	114			23	2	0		1.64	3.31
(V16) (667GB) Monroe	1,935	1,925	99.48%	10	0.52%	1,856	35	34	10	0	0	0	1.59	0.1	0.02
(V16) (667GC) Longview	2,013			2			149			0	0		2.22	0.3	
(V17) (549) Dallas, TX	80,586					71,969	4,179			91	23	5			
(V17) (549) Dallas VAMC	53,209			650		48,415	1,969			71				3.07	0.31
(V17) (549A4) Sam Rayburn Memorial Veterans Center	7,017			48		6,156	441	372		5	0			4.05	2.1
(V17) (549BY) Fort Worth VA Clinic	14,938			164		13,185	1,067			14		0	-	2.8	2.03
(V17) (549GA) Tyler	822			1	0.12%	746	42			0	0			0.73	3.5
(V17) (549GD) Denton	1,511			56		1,149	226			0	0		4.4	4	1.02
(V17) (549GE) Bridgeport	316		100.00%	0	0.00%	276	31				0	0	-14-	0	4.51
(V17) (549GF) Granbury	276		98.19%	5	110170	193	47			0	0	0			
(V17) (549GH) Greenville	520		100.00%	0	0.00%	422	85			0	0	0		2.33	1.12
(V17) (549GJ) Sherman	955		99.27%	7	0.73%		171	140	7	0	0	0		0.33	4.97
(V17) (549QC) Broadway	1,022			46	4.50%	790	100			1	2			0	
(V17) (671) San Antonio, TX	60,215						3,013			662					
(V17) (671) Audie L Murphy Memorial Veterans Hospital	41,223		93.58%	2,647		33,736	1,905			546					2.06
(V17) (671A4) Kerrville VAMC	3,816		94.16%				231			69			7.10	6.45	
(V17) (671BU) San Antonio Domiciliary	548		100.00%	0	0.0070	498	32			0	0				0.02
(V17) (671BY) Frank M Tejeda VA OPC	8,041		94.86%	413			369			13			6.1	8.74	3.36
(V17) (671GB) Victoria	1,189			15		1,079	44			3			-	2.65	1.81
(V17) (671GF) South Bexar County	1,098			51	_	890	77			18					3.57
(V17) (671GH) Beeville	129		100.00%	0	0.00%	129	0	-	-		0		-		
(V17) (671GK) San Antonio	1,341			8	0.60%	957	173			0	0				
(V17) (671GL) New Braunfels VA Clinic	256			3	1.17%		23				0		-		
(V17) (671GN) Seguin	116				0.86%	97	9			0					
(V17) (671GO) North Central Federal VA Clinic	2,458			124			150			13			8.13		
(V17) (674) Temple, TX	71,746														
(V17) (674) Olin E Teague Veterans Center	39,715			2,075		31,056	2,827			301	25			6.77	6.69
(V17) (674A4) Doris Miller VAMC	7,780			78		6,635	486			7			****	3.16	
(V17) (674BY) Austin	18,591			773		-	1,264			107	32			7.02	
(V17) (674GA) Palestine	1,047			5	41.4.1	895	105				0	_		1.22	7.19
(V17) (674GB) Brownwood	1,189			10		1,067	67			4	1	0			6.52
(V17) (674GC) Bryan	1,514			27	1.78%	1,231	130			0	0			5.24	7.05
(V17) (674UD) LeCrange	1,644		_	37		1,209	164		-	2				5.67	3.23
(V17) (674HB) LaGrange	266			1	0.38%		61			0	0				7.07
(V17) (740) VA Texas Valley Coastal Bend HCS	21,208														
(V17) (740) Harlingen VA Clinic	4,042			497		2,943	287			91	96			19.17	2.45
(V17) (740GA) Harlingen	4,336		_	299		3,575	191			103					3.66
(V17) (740GB) McAllen	5,692				0.86%		289			3		0		5.62	2.31
(V17) (740GC) Corpus Christi	5,348			299		4,287	323								2.22
(V17) (740GD) Laredo	1,790		99.61%	7	0.39%		49			2				1.59	1.57
(V18) (501) New Mexico HCS	36,654			998							_				
(V18) (501) Raymond G Murphy VAMC	28,210	27,390	97.09%	820	2.91%	24,229	1,609	1,552	549	245	11	15	5.11	4.89	5.1

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: June 2016			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V18) (501BV) Gallup VA Domiciliary	1	1	100.00%	0	0.00%	0	0	0	0	0	0	0			
(V18) (501G2) Las Vegas	663	663	100.00%	0	0.00%	631	26	6	0	0	0	0	0.56		3.42
(V18) (501GA) Artesia	682	674	98.83%	8	1.17%	643	18	13	6	2	0	0	0.5	0	9.28
(V18) (501GB) Farmington	842	820	97.39%	22	2.61%	690	86	44	20	2	0	0	5.61	0	4.75
(V18) (501GC) Silver City	509	502	98.62%	7	1.38%	469	25	8	7	0	0	0	1.62	0	7.05
(V18) (501GD) Gallup NM	514	507	98.64%	7	1.36%	484	17	6	4	1	2	0	1.33	0	7.1
(V18) (501GE) Espanola	336	334	99.40%	2	0.60%	316	11	7	2	0	0	0	1.41	0	2.58
(V18) (501GH) Truth or Consequences	397	397	100.00%	0	0.00%	397	0	0	0	0	0	0	0.03		0
(V18) (501GI) Alamogordo	525		99.24%	4	0.76%	424	72	25	2	2	0	0	3.71	0	6.91
(V18) (501GJ) Durango	715		100.00%	0		707	8	0		0		0	0.15		0.56
(V18) (501GK) Santa Fe	785			5	414.11	681	64	35		0		0	3.21	1.35	
(V18) (501GM) Northwest Metro VA Clinic	1,989			122		1,627	115		100	21		0	2.93		
(V18) (501GN) Taos	156			1	0.64%	139	10	6	1	0		0	1.5		5
(V18) (501HB) Raton	318		100.00%	0	0.0070	303	9	6	0	0		0	1.38		4.17
(V18) (501MA) IDES Kirtland AFB	12		100.00%	0		12	0	0	0	0		0		0	0
(V18) (504) Amarillo, TX	16,645			1,002		14,257	586			236					
(V18) (504) Thomas E Creek VAMC	11,775			850		9,883	383			186					
(V18) (504BY) Lubbock TX	4,137			147		3,707	167	116		50		1	1.41	5.81	6.92
(V18) (504BZ) Clovis	622		100.00%	0		580	31	11		0		0	1.55		1.52
(V18) (504GA) Childress	74		97.30%	2		57	4	11		0		0	6.42		4.67
(V18) (504HB) Dalhart	37		91.89%	3		30	1	3	3	0		0	7.11		0
(V18) (519) Big Spring, TX	8,399			208		6,894	717			42			0		
(V18) (519) George H OBrien Jr VAMC	3,080			88		2,536	236	220		22		0		6.23	
(V18) (519GA) Permian Basin	1,760			36		1,353	206	165		0		0	4.05		5.15
(V18) (519GB) Hobbs	300			3		279	12	6	3	0	_	0	0.98	0	5.82
(V18) (519GD) Fort Stockton	31			1	3.23%	26	1	3	1	0		0	4.84	0.54	7.00
(V18) (519HC) Abilene	2,060		96.31%			1,659	184	141		20		0	3.29		7.98
(V18) (519HD) Stamford	20		100.00%	0		20	0		0 0	0		0	2.17		4.50
(V18) (519HF) San Angelo (V18) (644) Phoenix, AZ	1,148 58,564		99.65% 94.82%	3,032	0.35% 5.18%	1,021 46,851	78 4,115			387		86	3.38 6.99		
(V18) (644) Carl T Hayden VAMC	40,823					31,829	3,004	3,608		289					
(V18) (644BY) Southeast	8,711		95.44%			7,124	572			79					3.4
(V18) (644GA) Sun City	4,811			123		4,284	249			6		4	3.36		4.22
(V18) (644GB) Show Low	989			32		808	102			6		0			
(V18) (644GD) Payson	87			1	1.15%	83	3			0		0			3.06
(V18) (644GE) Thunderbird	2,193		96.72%	72		1,913	107			7		10			
(V18) (644GF) Globe	256		98.83%	3		223	25		3	0	0	0	2.78		0
(V18) (644GG) Northeast Phoenix VA Clinic	694		96.83%	22		587	53			0	0	0		1.5	2.36
(V18) (649) Northern Arizona HCS	16,540					14,531	664	777		83	60	8	3.97	9.38	2.04
(V18) (649) Bob Stump VAMC	12,335		96.11%			10,822	443			72					
(V18) (649GA) Kingman	1,284	1,234	96.11%	50	3.89%	1,068	83	83	48	2	0	0	7.79	2.72	0.43
(V18) (649GB) Flagstaff	715	709	99.16%	6	0.84%	637	27	45		0	0	0	3.6	5.82	0.2
(V18) (649GC) Lake Havasu	1,131	1,115	98.59%	16	1.41%	1,021	69	25	13	3	0	0	3.44	1.44	0.33
(V18) (649GD) Anthem	364	360	98.90%	4	1.10%	335	19	6	4	0	0	0	2.78	0.27	0.39
(V18) (649GE) Cottonwood	706	694	98.30%	12	1.70%	643	23	28	6	6	0	0	4.27	3	0.02
(V18) (649QC) Chinle VA Mobile Clinic	5	5 5	100.00%	0	0.00%	5	0	0	0	0	0	0	0		
(V18) (678) Southern Arizona HCS	37,595	36,081	95.97%	1,514	4.03%	31,702	2,243	2,136	1,004	321	105	84	5.16	6.12	2.38
(V18) (678) Tucson VAMC	28,279	26,981	95.41%	1,298	4.59%	23,518	1,724	1,739	856	262	100	80	5.81	6.72	2.26
(V18) (678GA) Sierra Vista	2,020	1,944	96.24%	76	3.76%	1,703	109	132	. 52	23	0	1	4.98	6.6	2.73
(V18) (678GB) Yuma	1,484	1,436	96.77%	48	3.23%	1,306	81	49	32	16	0	0	4.73	5.04	1.1
(V18) (678GC) Casa Grande	1,788	1,759	98.38%	29	1.62%	1,653	63	43	21	7	1	0	2.98	0.97	5.75
(V18) (678GD) Safford	279	277	99.28%	2	0.72%	227	33	17	2	0	0	0	3.68	6.5	6.52
(V18) (678GE) Green Valley	385	380	98.70%	5	1.30%	360	10	10	4	1	0	0	1.8	1.6	0.8

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V18) (678GF) Northwest Tucson VA Clinic	1,858	1,842	99.14%	16	0.86%	1,661	108	73	3 14	1		1	4.57	2.19	0.25
(V18) (678GG) Southeast Tucson VA Clinic	1,433		97.21%	40		1,205	115			11		4 2	7.96	2.6	
(V18) (678MA) IDES Davis-Monthan AFB	44		100.00%	0	0.00%	44	0			0		0 0		0	0
(V18) (678MB) IDES Fort Huachuca	25		100.00%	0	0.00%	25	0	0	0	0	(	0 0		0	0
(V18) (756) El Paso, TX	21,235	20,355	95.86%	880	4.14%	17,165	1,525	1,665	663	176	20	21	7.56	5.53	7.12
(V18) (756) El Paso VA Clinic	17,766	16,987	95.62%	779	4.38%	14,336	1,257	1,394	586	153	19	9 21	8.81	5.59	7.38
(V18) (756GA) Las Cruces	1,391	1,341	96.41%	50	3.59%	1,113	122	106	32	18	(	0 0	3.69	9.57	9.25
(V18) (756GB) El Paso Eastside	1,781	1,730	97.14%	51	2.86%	1,478	89	163	3 45	5		1 0	6.4	2.58	4.62
(V18) (756MA) IDES Fort Bliss	297	297	100.00%	0	0.00%	238	57	2	0	0	(	0		5.1	2.85
(V19) (436) Montana HCS	20,094	18,875	93.93%	1,219	6.07%	16,438	1,051	1,386	864	255	54	46	6.66	9.62	2.45
(V19) (436) Fort Harrison VA Medical Center	7,743	7,186	92.81%	557	7.19%	6,201	415	570	374	139	24	4 20	10.47	9.74	2.35
(V19) (436GA) Anaconda	307	284	92.51%	23	7.49%	258	12	14	15	7	•	1 0	7.66	0	1.61
(V19) (436GB) Great Falls	1,490		97.79%	33	2.21%	1,260	81	116	25	7		1 0	4.74	4.79	3.44
(V19) (436GC) Missoula	2,404		93.84%	148		1,987	108			28	·	3 1	7.54	7.34	2.58
(V19) (436GD) Bozeman	1,102	-	99.00%	11	1.00%	952	75			0	2	2 0	4.72	3.1	0.99
(V19) (436GF) Kalispell	1,526			120	7.86%	1,237	63			14	3		7.3	17.44	3.71
(V19) (436GH) Billings	4,146	-	92.33%	318	7.67%	3,271	231			59	20		6.17	11.35	
(V19) (436GI) Glasgow	117		98.29%	2		94	12		_	0	(	0	4	14.33	
(V19) (436GJ) Miles City VA Clinic	409		99.02%	4	0.98%	369	27		3	1	(	0	2.84	1.22	
(V19) (436GK) Glendive	134		100.00%	0	0.00%	127	3		0	0		0	1.32	0	
(V19) (436GL) Cut Bank	204			1	0.49%	200	1	2		0		0	0.97	43	
(V19) (436GM) Lewistown	243		100.00%	0	0.00%	221	17			0		0	1.44	2.75	
(V19) (436HC) Merril Lundman VA OPC	259		99.23%	2	-	251	6		_	0		0	0.84	0	0.46
(V19) (436MA) IDES Malmstrom AFB (V19) (442) Cheyenne, WY	10 14,495		100.00% 93.92%	0 881	0.00% 6.08%	10 11,867	750	· ·	-	157	28	0 B 5	4.78	7.22	
(V19) (442) Cheyenne VA Medical Center	8,658			478	5.52%	7,099	449			92	18				
(V19) (442GB) Sidney	175			10		148	9		3 7	3		0 0		35	
(V19) (442GC) Fort Collins	2,682		92.06%	213		2,178	130		1	42	6	6 2		9.33	
(V19) (442GD) Greeley	2,460		94.27%	141		2,021	141			14		4 0	3.74	9.61	2.74
(V19) (442HK) Wheatland VA Mobile Clinic	468		92.09%	37	7.91%	381	16			6		0	5.59		9.56
(V19) (442QA) Rawlins	52			2		40	5		5 2	0		0	4.92		0
(V19) (554) Denver, CO	55,787		91.69%	4,636			3,500	4,603	3,136	1,054	320	126			4.9
(V19) (554) Denver VA Medical Center	29,342		91.92%	2,371		22,518	1,855			519	94	_	7.91	9.76	5.13
(V19) (554GB) Aurora	1,988	1,790	90.04%	198	9.96%	1,501	126	163	124	69		3 2	10.92	12.88	3.03
(V19) (554GC) Golden	5,835	5,718	97.99%	117	2.01%	4,866	400	452	2 109	8	(	0 0	4.8	4.76	1.53
(V19) (554GD) Pueblo	4,916	4,499	91.52%	417	8.48%	3,831	344	324	296	90	27	7 4	11.16	10.74	5.54
(V19) (554GE) PFC Floyd K Lindstrom VA Clinic	12,260	10,803	88.12%	1,457	11.88%	9,236	623	944	807	359	194	4 97	14.46	14.6	6.35
(V19) (554GF) Alamosa	399	366	91.73%	33	8.27%	316	24	26	3 29	2	2	2 0	10.51	18.18	0.37
(V19) (554GG) La Junta	437	435	99.54%	2	0.46%	410	14	11	2	0	(	0	2.28	2.68	1.12
(V19) (554GH) Lamar	112	110	98.21%	2	1.79%	87	15	3	2	0	(	0	4.67	3.44	1.77
(V19) (554GI) Burlington	123	101	82.11%	22	17.89%	71	16	14	15	7	(	0	17.78	0	7.67
(V19) (554MA) IDES Fort Carson	375		95.47%	17		212	83			0		0		9.43	
(V19) (575) Grand Junction, CO	10,179		93.76%	635			591			206	30	11	3.02		
(V19) (575) Grand Junction VAMC	9,503			617		7,733	540			205	30		3.16	8.35	
(V19) (575GA) Montrose	610		97.38%	16		496	50	48	16	0		0	2.36	7.83	
(V19) (575GB) Major William Edward Adams VA Clinic	66	64	96.97%	2	3.03%	54	1	9	1	1	(	0	0	13.54	0.88
(V19) (660) Salt Lake City, UT	29,417	26,904	91.46%	2,513	8.54%	22,664	1,863	2,377	2,015	381	90	27	4.86	11.12	3.26
(V19) (660) George E. Wahlen VAMC	21,478			2,346	10.92%	15,648	1,461	2,023	1,868	364	87	7 27	7.4	11.37	2.86
(V19) (660GA) Pocatello	1,887		98.20%	34	1.80%	1,692	86			3	(	0	3.32	12.39	
(V19) (660GB) Ogden	2,138		96.59%	73		1,825	125	115	70	3	(	0	5.19	13.83	6.04
(V19) (660GC) Ely	75		100.00%	0	0.00%	75	0			0		0	0		
(V19) (660GD) Roosevelt	167	162	97.01%	5	2.99%	158	2	2	2 2	1	2	2 0	2.89	2	2

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Period Ending: June 2016			Days or Less 3		30 Days 5										
(V19) (660GE) Orem	1,149	1,121	97.56%	28	2.44%	1,005	50	66	19	8	1	0	6.09	4.89	3.77
(V19) (660GG) St. George	1,307	1,285	98.32%	22	1.68%	1,185	48	52	20	2	0	0	0.7	5.32	5.27
(V19) (660GJ) Western Salt Lake	1,083	1,080	99.72%	3	0.28%	970	80	30	3	0	0	0	2.5	4.49	1.32
(V19) (660GK) Elko, NV	103	101	98.06%	2	1.94%	76	11	14	2	0	0	0	5.77	5.61	4.05
(V19) (660MA) IDES Hill AFB	30		100.00%	0	0.0070	30	0	0	0	0		0		0	0
(V19) (666) Sheridan, WY	5,580	5,370	96.24%	210	3.76%	4,660	292	418	183	23	4	0	5.34	7.44	2.72
(V19) (666) Sheridan VA Medical Center	3,028	2,913	96.20%	115	3.80%	2,516	157	240	106	9	0	0	6.58	7.62	1.3
(V19) (666GB) Casper	673	632	93.91%	41	6.09%	528	40	64	38	3	0	0	5.03	17.95	9.88
(V19) (666GC) Riverton	679			7	1.0070	645	16			2		0	1.37	4.1	0.78
(V19) (666GD) Powell	359			13		272	29			2		0	8.32		
(V19) (666GE) Gillette	408			28		329	26			7	2	0	8.31	3.56	2.06
(V19) (666GF) Rock Springs	433			6		370	24	33		0		0	4.04		3.06
(V20) (463) Anchorage, AK	9,096			162		8,326	306			29		1	1.94		
(V20) (463) Alaska VA Medical Center	6,305			141		5,648	262			28		1	2.66	3.12	
(V20) (463BU) Anchorage DCHV	787		100.00%	0	0.0070	784	2		0	0	0	0		_	0
(V20) (463GA) Fairbanks	616			19		552	18	27		1	1	0	2.12		
(V20) (463GB) Kenai	662			2	4.44.1	642	9	9	2	0		0	0.15		
(V20) (463GC) Mat-Su	726		100.00%	0	0.0070	700	15		-	0	,	0	0.9		
(V20) (531) Boise, ID	21,472					17,255	977			334					
(V20) (531) Boise VA Medical Center	18,708			1,474		14,850	871	1,513		304		55			1.58
(V20) (531GE) Twin Falls	1,132			48		989	45			17		5	7.37	1.28	
(V20) (531GG) Caldwell	1,619			58		1,403	61	97		13		4	7.64		
(V20) (531MA) IDES Mt Home AFB	6		100.00%	0	1 1 1	6	0	0	0	0		0		0	0
(V20) (531MB) IDES Idaho ANG	, 54,000		100.00%	0	0.0070	7	0 0.70	0	0	704	-	0	40.04	0	0.00
(V20) (648) Portland, OR (V20) (648) Portland VA Medical Center	51,223 26,743	-	92.01% 92.60%	4,091 1,980		39,266 21,076	3,373 1,572	4,493 2,115		781 387	278 202				2.28 1.07
(V20) (648A4) Vancouver	7,956				11.55%	5,763	476			164					
(V20) (648BU) VADOM Vancouver	91		100.00%	0		91	0	790	0	0		20	10.12	12.55	2.33
(V20) (648GA) Bend	2,912		86.95%	380		1,907	232	393		84		8	17.16	9.99	5.14
(V20) (648GB) Salem	4,606		91.06%	412		3,375	368	451		92					
(V20) (648GD) North Coast	674					626	31	11		0		0	3.59		0.99
(V20) (648GE) Fairview	2,463		93.46%	161		1,941	164	197		24		16	_		
(V20) (648GF) Hillsboro	3,806			188		2,901	353			21		4	7.96		
(V20) (648GG) West Linn	1,972		97.72%			1,586	177			9			5.71		6.71
(V20) (653) Roseburg, OR	19,504					15,169	1,246			363		40			
(V20) (653) Roseburg VA Medical Center	10,284		92.47%			8,232	524	754		178					
(V20) (653BY) Eugene	7,394			708		5,411	623			152			_		1.67
(V20) (653GA) North Bend	1,290			131		1,010	83			33		11			0.16
(V20) (653GB) Brookings	536		100.00%	0		516	16		0	0		0			
(V20) (663) VA Puget Sound, WA	66,647	63,676	95.54%	2,971	4.46%	55,523	3,616	4,537	2,178	688	48	57	6.57	7.84	1.01
(V20) (663) Seattle VA Medical Center	31,910			1,284		27,555	1,396			255					
(V20) (663A4) American Lake	26,615		94.56%	1,448	5.44%	21,604	1,444	2,119	1,007	406			7.8	9.69	0.63
(V20) (663GA) Bellevue	1,919	1,917	99.90%	2	0.10%	1,514	281	122	2	0	0	0	4.42	0.46	2.28
(V20) (663GB) Bremerton	1,215	1,207	99.34%	8	0.66%	1,096	58	53	4	0	0	4	4.21	1.59	0.61
(V20) (663GC) Mount Vernon	3,638	3,523	96.84%	115	3.16%	2,865	309	349	94	16	0	5	5.39	10.74	0.38
(V20) (663GD) South Sound	1,164	1,057	90.81%	107	9.19%	722	127	208	97	10	0	0	13.32	0	7.84
(V20) (663HK) Puget Sound VA Mobile Clinic	182	175	96.15%	7	3.85%	163	1	11	6	1	0	0	3.46		
(V20) (663MA) IDES Fort Lewis	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	0
(V20) (668) Spokane, WA	22,348	21,488	96.15%	860	3.85%	19,327	919	1,242	535	184	78	63	4.2	9.29	1.21
(V20) (668) Mann-Grandstaff VAMC	18,688	17,900	95.78%	788	4.22%	16,058	819	1,023	466	182	77	63	4.07	10.16	1.26
(V20) (668GA) Wenatchee	1,215	1,191	98.02%	24	1.98%	1,077	40	74	22	1	1	0	4.73	3.81	1.62
(V20) (668GB) Coeur d'Alene	2,405	2,358	98.05%	47	1.95%	2,153	60	145	46	1	0	0	4.72	2.41	0.8
(V20) (668HK) Spokane Mobile OPC	40	39	97.50%	1	2.50%	39	0	0	1	0	0	0	1.38		

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Measured from Preferred Date For the Reporting Period Ending: June 2016			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Torrow Enames same Eszo			Less 3		30 20,5 5										
(V20) (687) Walla Walla, WA	8,732	8,254	94.53%	478	5.47%	6,843	602	809	372	80	14	12	9.21	8.96	1.83
(V20) (687) Jonathan M Wainwright VAMC	4,833	4,550	94.14%	283	5.86%	3,697	341	512	195	63	13	12	10.59	9.03	1.06
(V20) (687GA) Richland	1,116	1,077	96.51%	39	3.49%	890	91	96	35	4	0	0	7.98	17.75	3.35
(V20) (687GB) Lewiston	1,160	1,142	98.45%	18	1.55%	930	99	113	16	1	1	0	5.63	0	3.81
(V20) (687GC) La Grande	470	452	96.17%	18	3.83%	403	18	31	18	0	0	0	7.61	2.4	2.49
(V20) (687HA) Yakima	1,153	1,033	89.59%	120	10.41%	923	53	57	108	12	0	0	13.48	9.78	0.85
(V20) (692) White City, OR	12,468	12,104	97.08%	364	2.92%	11,125	410	569	263	39	15	47	11.6	4.93	1.56
(V20) (692) White City VA Medical Center	10,619	10,326	97.24%	293	2.76%	9,412	383	531	238	34	12	9	7.38	5.03	1.63
(V20) (692GA) Klamath Falls	1,182	1,170	98.98%	12	1.02%	1,136	10	24	12	0	0	0	2.71	1.98	0.23
(V20) (692GB) Grants Pass	667	608	91.15%	59	8.85%	577	17	14	13	5	3	38	34.43	0.51	3.02
(V21) (358) Manila, PI	2,711	2,653	97.86%	58			209	123	36	20	2	0	3.92	2.66	5.16
(V21) (358) Manila	2,711		97.86%				209	123		20		0		2.66	5.16
(V21) (459) Honolulu, HI	16,875						1,174	1,012		30					
(V21) (459) Spark M Matsunaga VAMC	10,570					9,177	707	564		1	3		-		
(V21) (459GA) Maui	1,121				011070	1,024	56	36		0	0		0.93		3.49
(V21) (459GB) Hilo	1,121	1,087	96.97%			881	94	112		0	0	0	0.1	0.06	2.39
(V21) (459GC) Kona	656				0.46%	582	50	21		0	3	0	3.21	0	1.88
(V21) (459GD) Kauai	651	607	93.24%		6.76%	565	19	23		25	0	0	9.01	0.08	4.26
(V21) (459GE) Guam	1,079					876	83	86		4	0	-	0.00	1.68	3.34
(V21) (459GF) American Samoa	723			27	3.73%	601	52	43		0	0		3.6		1.6
(V21) (459GG) Leeward Oahu	953		97.38%			688	113	127	25	0	0	0	6.51	0	8.07
(V21) (459MA) IDES Honolulu C&P	1		100.00%	0	0.0070	1	0	0	0	0	0	0		0	
(V21) (570) Fresno, CA	23,147	· · · · · ·		792		20,071	1,111	1,173		292			0.32		
(V21) (570) Fresno VAMC	20,138					17,187	1,090	1,129		279	52			8.65	0.45
(V21) (570GA) Merced	846		96.34%			777	7	31		2	0	0	0.34	19.5	0
(V21) (570GB) Tulare	1,612		98.88%			1,582	3	9	13	5	0	0	0.08	0.41	0.38
(V21) (570GC) Oakhurst	551					525	11	4	1	6	4	0	0.20	26.1	0.25
(V21) (612) N. California, CA	66,811														
(V21) (612) Martinez VA CLC	383		100.00%			328	24	31						1.75	14
(V21) (612A4) Sacramento VAMC	23,799		96.34%			19,917	1,261	1,751	569	207	88		41.14		1.83
(V21) (612B4) Redding	7,516				5.73%	6,159	437	489		60	15		3.2		1.38
(V21) (612BY) Oakland (V21) (612GD) Fairfield	5,760		98.14%		1.86% 0.41%	5,150	240	263		8	0			7.45 2.17	
	1,720 2,131		99.59% 98.59%			1,587 1,950	58 72	68 79		4	0	-	3.99 1.66		0.03 1.48
(V21) (612GE) Mare Island (V21) (612GF) Martinez	13,120					11,062	724	916		138	5		1.00	7.63	0.05
(V21) (612GF) Maruriez (V21) (612GG) Chico	2,967		92.48%			2,436	157	151		66	22				2.59
(V21) (612GG) Chico (V21) (612GH) McClellan	8,262		96.55%			6,742	689	546		20			2.66		1.34
(V21) (612GI) Yuba City	1,153		97.92%			978	73			0		-			
(V21) (640) Palo Alto, CA	41,760														
(V21) (640) Palo Alto VAMC	18,250		96.19%			15,039	1,161	1,354		111	25		_	5.87	0.94
(V21) (640A0) Palo Alto-Menio Pk	1,987		97.68%			1,702	116			2					4.07
(V21) (640A4) Palo Alto VAMC-Livermore	5,976					4,410	546	630		26	5				5.05
(V21) (640BY) San Jose	4,970		93.86%			3,717	398	550		2					
(V21) (640GA) Capitola	147		100.00%			95	36	16		0	0		6.37		0
(V21) (640GB) Sonora	696		99.43%		0.57%	523	59	110		0	0	0	5.93		1.5
(V21) (640GC) Fremont	817		98.29%				79			2		0	2.46	7.67	8.79
(V21) (640HA) Stockton	2,668		90.97%			1,941	186	300		25		5	10.34		14.19
(V21) (640HB) Modesto	2,209		93.71%			1,693	140	237	84	40	14	1	9.86	3.96	8.14
(V21) (640HC) Monterey	4,000		89.50%			2,585	393	602		42	1	1	7.05		6.55
(V21) (640QA) Palo Alto 1 VA Mobile Clinic	40		100.00%			40	0	0	0	0	0	0		0	
(V21) (654) Reno, NV	25,230					22,369	1,355	1,087	326	55	17	21	3.35	4.57	0.68
(V21) (654) Ioannis A Lougaris VAMC	21,917		98.22%			19,352	1,181	994		54	17				0.67
(V21) (654GA) Sierra Foothills	1,130		99.82%	2	0.18%		30		1	1	0				0.38

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(V21) (654GB) Carson Valley	896	884	98.66%	12	1.34%	766	81	37	7 12	0	0	0	4.52	0	1.54
(V21) (654GC) Lahontan Valley	935	922	98.61%	13	1.39%	836	49	37	7 12	0	0	1	3.89	0.19	0.84
(V21) (654GD) Diamond View	352	2 350	99.43%	2	0.57%	324	14	12	2 2	0	0	0	2.76	0	0.64
(V21) (662) San Francisco, CA	36,384	35,477	97.51%	907	2.49%	31,996	1,852	1,629	770	116	19	2	5.03	4.74	2.48
(V21) (662) San Francisco VAMC	25,096	24,580	97.94%	516	2.06%	22,574	1,027	979	442	66	7	1	7.09	4.02	0.47
(V21) (662GA) Santa Rosa	4,112	3,801	92.44%	311	7.56%	3,086	354	361	265	38	8	0	7.44	9.76	5.03
(V21) (662GC) Eureka	2,904	2,874	98.97%	30	1.03%	2,491	260	123	3 23	4	3	0	2.84	3.35	3.73
(V21) (662GD) Ukiah	1,228	1,209	98.45%	19	1.55%	1,107	45	57	7 16	3	0	0	2.52	0.76	6.93
(V21) (662GE) San Bruno	949	932	98.21%	17	1.79%	797	82	53	13	3	1	0	4.4	7.44	4.3
(V21) (662GF) San Francisco VA Clinic	987	983	99.59%	4	0.41%	900	46	37	4	0	0	0	1.14	6.12	2.8
(V21) (662GG) Clearlake	1,108	1,098	99.10%	10	0.90%	1,041	38	19	7	2	0	1	1.37	0.54	2.75
(V22) (593) Las Vegas, NV	45,603	42,740	93.72%	2,863	6.28%	37,790	2,381	2,569	1,890	554	403	16	5.18	8.74	3.11
(V22) (593) Las Vegas VA Medical Center	30,960	28,666	92.59%	2,294	7.41%	25,154	1,656	1,856	1,469	424	385	16	3.5	8.8	3.12
(V22) (593GC) Pahrump	783	780	99.62%	3	0.38%	754	18	8	3	0	0	0	0.83	0.76	1.38
(V22) (593GD) Northwest Las Vegas VA Clinic	3,809	3,638	95.51%	171	4.49%	3,188	182	268	112	56	3	0	6.18	7.98	3.81
(V22) (593GE) Southeast Las Vegas VA Clinic	3,265	3,158	96.72%	107	3.28%	2,892	165	101	90	12	5	0	4.34	2.15	2.6
(V22) (593GF) Southwest Las Vegas VA Clinic	3,691	3,558	96.40%	133	3.60%	3,148	180	230	95	35	3	0	6.34	11.29	2.17
(V22) (593GG) Northeast Las Vegas VA Clinic	2,830	2,700	95.41%	130	4.59%	2,439	165	96	102	23	5	0	5.17	3.75	4.29
(V22) (593GH) Laughlin	265	240	90.57%	25	9.43%	215	15	10	19	4	2	2 0	7.24	14.67	0
(V22) (600) Long Beach, CA	55,803	54,732	98.08%	1,071	1.92%	50,165	2,346	2,221	912	130	19	10	3.99	3.63	3.32
(V22) (600) Long Beach VA Medical Center	49,525	48,558			1.95%	44,744	1,923	1,891	811	127	19	10	4.21	3.54	
(V22) (600GA) Anaheim	1,039	1,024	98.56%	15	1.44%	906	65	53	13	2	0	0	2.74	0	5.88
(V22) (600GB) Santa Ana	2,154	2,075	96.33%	79	3.67%	1,698	185	192	78	1	0	0	5.15	6.71	5.96
(V22) (600GC) Cabrillo	1,530	1,529	99.93%	1	0.07%	1,511	11	7	1	0	0	0	2.02	0	
(V22) (600GD) Whittier	697	692	99.28%	5	0.72%	610	68	14	5	0	0	0	2.89	2.33	3.66
(V22) (600GE) Laguna Hills	858				0.47%	696	94			0				0	
(V22) (605) Loma Linda, CA	56,523												6.91	6.96	3
(V22) (605) Jerry L Pettis Memorial Veterans Hospital	48,223	45,707	94.78%	2,516		40,506	2,222	2,979	1,851	502	108	55		7.1	
(V22) (605GA) Victorville	1,464		91.73%			1,141	86			24	1	0	10.00	3.94	
(V22) (605GB) Murrieta	2,086				13.18%	1,533	124			96	9	1	18.14	4.09	
(V22) (605GC) Palm Desert	2,088					1,944	80			0	0	0	2.1	1.51	
(V22) (605GD) Corona	1,040					753	112	103	68	4	0	0		0	
(V22) (605GE) Rancho Cucamonga	1,622		97.04%			1,504	46			11	0	0	0.10	0.52	
(V22) (664) San Diego, CA	57,668													8.66	
(V22) (664) San Diego VA Medical Center	34,832		93.76%			28,859	1,838			433	146			8.44	3.97
(V22) (664BU) San Diego Domiciliary	80		100.00%			80	0				0				
(V22) (664BY) Mission Valley	11,687		96.19%			9,222	800	-		54	13			10.25	
(V22) (664GA) Imperial Valley	503				0.60%	467	18			0	0			0	
(V22) (664GB) Oceanside	7,314		94.97%			5,996	408			74	25			7.67	
(V22) (664GC) Chula Vista	2,002				7.04%	1,671	114			13	5	_	3.21	11.81	
(V22) (664GD) Escondido	1,250		97.84%			1,030				12	3	•	4.69	0	1111
(V22) (691) Greater Los Angeles HCS	68,204					55,173					229			8.92	
(V22) (691) West Los Angeles VA Medical Center	31,499					25,387	1,625			338	89			8.53	
(V22) (691A4) Sepulveda VA Medical Center	15,510		91.50%			12,103	839			241	48			10.98	
(V22) (691GB) Santa Barbara	963					849				0	3		0.20	14.89	
(V22) (691GC) Gardena	783		98.60%			717	31			0		,	2.00	0.78	
(V22) (691GD) Bakersfield	3,603				2.80%	3,199	180			18	40	1	2.43	11.82	
(V22) (691GE) Los Angeles	8,967		97.32%			7,916				35	4	4	3.64	6.53	
(V22) (691GF) East Los Angeles	867				0.12%	757	66			0	0	0	5.89	0.00	2.54
(V22) (691GG) Antelope Valley	848		83.61%			517	34			9	3		10.01	0.08	
(V22) (691GK) San Luis Obispo	996					673	79			4	0	-	11.5	12.16	
(V22) (691GL) Santa Maria	2,515	2,317	92.13%	198	7.87%	1,945	240	132	2 170	19	8	5 1	11.1	6.39	5.17

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(V22) (691GM) Oxnard	1,653	1,474	89.17%	179	10.83%	1,110	168	196	96	47	34	2	18.46	0	5.21
(V23) (437) Fargo, ND	18,766	18,178	96.87%	588	3.13%	16,671	732	775	424	132	23	9	2.59	5.84	1
(V23) (437) Fargo VAMC	13,521	13,012	96.24%	509	3.76%	11,859	550	603	364	117	20	8	2.94	5.73	1.02
(V23) (437GA) Grafton	245	245	100.00%	0	0.00%	233	10	2	0	0	0	0	1.56	0	0.86
(V23) (437GB) Bismarck	1,521	1,473	96.84%	48	3.16%	1,365	46	62	32	13	2	1	1.67	10.41	1.28
(V23) (437GC) Fergus Falls	543	540	99.45%	3	0.55%	475	43	22	3	0	0	0	3.2	3.34	0.45
(V23) (437GD) Minot	586	585	99.83%	1	0.17%	558	15	12	1	0	0	0	1.77	2.4	0.52
(V23) (437GE) Bemidji	1,330	1,306	98.20%	24	1.80%	1,211	46	49	22	1	1	0	3.4	4	1.14
(V23) (437GF) Williston	270	270	100.00%	0	0.00%	264	5	1	0	0	0	0	0.7	0.28	0
(V23) (437GI) Grand Forks	750	747	99.60%	3	0.40%	706	17	24	2	1	0	0	1.85	1.17	1.04
(V23) (438) Sioux Falls, SD	20,868	20,187	96.74%	681	3.26%	18,015	1,116	1,056	410	229	29	13	2.29	7	3.1
(V23) (438) Royal C. Johnson VAMC	15,393	14,786	96.06%	607	3.94%	12,998	893	895	374	197	25	11	2.43	6.93	3.28
(V23) (438GA) Spirit Lake	1,125	1,123	99.82%	2	0.18%	1,050	51	22	2 2	0	0	0	1.84	3.56	0.73
(V23) (438GC) Sioux City	1,687	1,678	99.47%	9	0.53%	1,516	89	73	7	2	0	0	3.15	2.78	3.96
(V23) (438GD) Aberdeen	1,309	1,267	96.79%	42	3.21%	1,204	42	21	10	27	3	2	1.17	23.06	1.2
(V23) (438GE) Wagner	176	171	97.16%	5	2.84%	131	16	24	4	0	1	0	6.57	0	21.15
(V23) (438GF) Watertown	1,178	1,162	98.64%	16	1.36%	1,116	25	21	13	3	0	0	0.48	5.07	1.5
(V23) (568) Black Hills HCS, SD	13,483	12,789	94.85%	694	5.15%	11,100	691	998	623	54	6	11	7.06	8.11	1.77
(V23) (568) Fort Meade VAMC	7,100	6,566	92.48%	534	7.52%	5,551	362	653	482	43	4	5	12.07	8.47	1.23
(V23) (568A4) Hot Springs	3,471	3,365	96.95%	106	3.05%	3,085	163	117	88	10	2	6	3.52	6.71	2.71
(V23) (568GA) Rapid City	1,997	1,947	97.50%	50	2.50%	1,637	120	190	50	0	0	0	5.89	10.33	2.18
(V23) (568GB) Pierre	197	197	100.00%	0	0.00%	175	6	16	0	0	0	0	2.59	0	4.11
(V23) (568HA) Newcastle	14	13	92.86%	1	7.14%	9	3	1	1	0	0	0	10		3
(V23) (568HB) Gordon CBOC	24	23	95.83%	1	4.17%	17	2	4	1	0	0	0	12.83		0.11
(V23) (568HF) Pine Ridge	38	38	100.00%	0	0.00%	31	0	7	0	0	0	0	17.56	0	1
(V23) (568HH) Scottsbluff	457	457	100.00%	0	0.00%	417	34	6	0	0	0	0	3.1		0.4
(V23) (568HJ) Mission	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0	0		
(V23) (568HK) McLaughlin	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0			0
(V23) (568HM) Eagle Butte	43	43	100.00%	0	0.00%	42	0	1	0	0	0	0	0		6.67
(V23) (568HP) Winner	102	101	99.02%	1	0.98%	100	1	0	0	1	0	0	1.46	0	1.4
(V23) (568MA) IDES Ellsworth AFB	7	6	85.71%	1	14.29%	3	0	3	1	0	0	0		16.2	19
(V23) (618) Minneapolis, MN	67,712	66,349	97.99%	1,363	2.01%	60,764	2,892	2,693	921	336	92	14	2.6	4.93	0.99
(V23) (618) Minneapolis VAMC	49,863	48,703	97.67%	1,160	2.33%	44,778	1,946	1,979	793	262			3.02	5.07	0.44
(V23) (618BY) Twin Ports	3,742	3,671	98.10%	71	1.90%	3,281	180	210	35	35	1	0	2.92	4.4	1.99
(V23) (618GA) St. James	1,113	1,113	100.00%	0	0.00%	1,102	7	4	0	0	0	0	0.55	0	0.52
(V23) (618GB) Hibbing	1,190	1,186	99.66%	4	0.34%	1,098	62	26	3 4	0	0	0	2.15	0.77	2.89
(V23) (618GD) Maplewood	1,786	1,772	99.22%	14	0.78%	1,605	94	73	3 14	0	0	0	2.8	3.29	0.94
(V23) (618GE) Chippewa Valley	1,615	1,612	99.81%	3	0.19%	1,428	125	59	3	0	0	0	3.22	3.99	1.19
(V23) (618GG) Rochester	1,417	1,414	99.79%	3	0.21%	1,362	35	17	3	0	0	0	1.11	0	1.63
(V23) (618GH) Hayward	1,286	1,282	99.69%	4	0.31%	1,184	65	33	3 4	0	0	0	2.39	0	1.83
(V23) (618GI) Northwest Metro	3,179	3,103	97.61%	76	2.39%	2,783	177	143	37	39	0	0	2.31	5.06	2.37
(V23) (618GJ) Shakopee	801	788	98.38%	13	1.62%	685	63	40	13	0	0	0	3.88	8.34	0.73
(V23) (618GK) Albert Lea	735	733	99.73%	2	0.27%	688	30	15	5 2	0	0	0	1.3	5.31	2.47
(V23) (618QA) Fort Snelling	985		98.68%				108	94		0	0	0		4.43	1.64
(V23) (636) Central Iowa, IA	24,431						1,283	1,451	710	166	38	20	3.83	6.2	
(V23) (636A6) Des Moines VAMC	18,681		96.01%				975								5.42
(V23) (636BU) VADOM Des Moines IA	474		100.00%				0								
(V23) (636GC) Mason City	1,445		95.50%				52	58	52	13	0	0	4.98	6.13	1.96
(V23) (636GD) Marshalltown	741						46		-	7	0		2.12		0
(V23) (636GK) Fort Dodge	1,475		94.98%				152			6	2	1	10.32		1.3
(V23) (636GM) Carroll	456		99.56%				25			1	0	0	2.55		2.2
(V23) (636GR) Knoxville	1,159		97.93%				33			8	8	0	1.46		0.32
(V23) (636) Iowa City, IA	26,464										_	7	4.42		
				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,											

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2016	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V23) (636A8) Iowa City VAMC	17,204	16,081	93.47%	1,123	6.53%	13,688	1,112	1,281	873	212	31	7	4.05	8.54	1.35
(V23) (636GF) Quad Cities	1,850	1,835	99.19%	15	0.81%	1,551	165	119	15	0	0	0	4.09	2.56	3.92
(V23) (636GG) Quincy	797	747	93.73%	50	6.27%	595	100	52	44	6	0	0	8.98	3.55	2.64
(V23) (636GH) Waterloo	1,067	1,065	99.81%	2	0.19%	939	83	43	2	0	0	0	3.16	2.34	2.44
(V23) (636GI) Lane A Evans CBOC	1,294	1,278	98.76%	16	1.24%	1,152	53	73	16	0	0	0	3.4	1.8	3.16
(V23) (636GJ) Dubuque	772	759	98.32%	13	1.68%	673	42	44	13	0	0	0	3.49	0.13	4.23
(V23) (636GN) Cedar Rapids	1,576	1,529	97.02%	47	2.98%	1,220	157	152	28	19	0	0	7.24	3.93	7.76
(V23) (636GS) Ottumwa	614	611	99.51%	3	0.49%	563	35	13	3	0	0	0	2.22	1.01	4.18
(V23) (636GT) Sterling	858	851	99.18%	7	0.82%	777	46	28	1	6	0	0	1.46	2.62	6.71
(V23) (636GU) Decorah	393	393	100.00%	0	0.00%	367	19	7	0	0	0	0	2.29	0	3.94
(V23) (636QG) Iowa City VA Mobile Clinic	39	35	89.74%	4	10.26%	34	1	0	0	4	0	0		6.62	
(V23) (636) Nebraska-W Iowa, NE	43,471	42,720	98.27%	751	1.73%	39,906	1,452	1,362	559	130	32	30	1.96	4.45	1.23
(V23) (636) Omaha VAMC	22,333	21,810	97.66%	523	2.34%	20,171	811	828	372	111	28	12	1.62	5.05	2.26
(V23) (636A4) Grand Island VAMC	7,876	7,788	98.88%	88	1.12%	7,438	202	148	58	9	3	18	1.37	3.37	0.38
(V23) (636A5) Lincoln	8,985	8,847	98.46%	138	1.54%	8,125	366	356	127	10	1	0	3.55	4.43	0.35
(V23) (636BW) Grand Island Domiciliary	455	455	100.00%	0	0.00%	455	0	0	0	0	0	0			0.04
(V23) (636BX) Omaha Domiciliary	604	604	100.00%	0	0.00%	604	0	0	0	0	0	0			
(V23) (636GA) Norfolk	748	747	99.87%	1	0.13%	727	17	3	1	0	0	0	1.49	0	0.48
(V23) (636GB) North Platte	822	822	100.00%	0	0.00%	802	14	6	0	0	0	0	1.48	0.31	0.08
(V23) (636GL) Bellevue	763	763	100.00%	0	0.00%	723	22	18	0	0	0	0	1.01	1.96	0
(V23) (636GP) Shenandoah	451	451	100.00%	0	0.00%	438	12	1	0	0	0	0	0.82	0	0.22
(V23) (636GQ) Holdrege	434	433	99.77%	1	0.23%	423	8	2	1	0	0	0	1.53	0.14	0.03
(V23) (656) St. Cloud, MN	35,542	34,317	96.55%	1,225	3.45%	30,497	1,775	2,045	883	305	26	11	4.54	8.95	2.21
(V23) (656) St Cloud VAMC	31,018	29,937	96.51%	1,081	3.49%	26,630	1,479	1,828	788	258	24	11	4.53	8.81	2.1
(V23) (6569AA) VANURS St Cloud	1	1	100.00%	0	0.00%	0	0	0	0	0	0	0			
(V23) (656GA) Brainerd	2,443	2,368	96.93%	75	3.07%	2,033	208	127	48	25	2	0	6.34	6.48	4.47
(V23) (656GB) Montevideo	674	670	99.41%	4	0.59%	634	15	21	3	1	0	0	2.54	0.23	0
(V23) (656GC) Max J. Beilke VA OPC	1,148	1,147	99.91%	1	0.09%	1,082	36	29	1	0	0	0	2.66	0	1.21
(V23) (656QA) St. Cloud VA Mobile Clinic	258	194	75.19%	64	24.81%	118	37	39	43	21	0	0		18.74	

		Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
1	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		, i										
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5			Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

## **FOOTNOTES**

\*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- \* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- \*Completed Appointment: The date an appointment has been completed.

## NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

## Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.