

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V01) (631QA) Plantation Street, MA	4,377	4,197	95.89%	180	4.11%	0	0	4,046	0	151	0	56	0	24	0	11	0	89	0		8.89	
(1V01) (631QB) Lake Avenue, MA	2,932	2,573	87.76%	359	12.24%	0	60	2,400	4	173	13	197	11	61	7	29	5	72	20		12.16	16.49
(1V01) (650) Providence, RI HCS	73,405	69,953	95.3%	3,452	4.7%	15	144	65,991	32	3,962	34	1,858	42	853	19	322	14	419	3	4.88	6.13	4.55
(1V01) (650) Providence, RI	50,316	47,499	94.4%	2,817	5.6%	0	144	44,477	32	3,022	34	1,404	42	767	19	280	14	366	3	5.66	7.19	4.63
(1V01) (650GA) New Bedford, MA	4,301	4,082	94.91%	219	5.09%	0	0	3,918	0	164	0	153	0	25	0	21	0	20	0	3.16	9.22	7.15
(1V01) (650GB) Hyannis, MA	4,857	4,719	97.16%	138	2.84%	0	0	4,496	0	223	0	97	0	16	0	0	0	18	0	3.77	8.19	1.46
(1V01) (650GD) Middletown, RI	2,369	2,328	98.27%	41	1.73%	0	0	2,273	0	55	0	20	0	17	0	3	0	0	0	3.21	13.98	2.56
(1V01) (650QA) Eagle Square, RI	10,551	10,367	98.26%	184	1.74%	0	0	10,062	0	305	0	135	0	0	0	0	0	14	0		3.22	0.66
(1V01) (650QB) Eagle Street, RI	1,011	958	94.76%	53	5.24%	0	0	765	0	193	0	49	0	2	0	0	0	0	0		7.91	
(1V01) (689) Connecticut HCS	87,546	83,577	95.47%	3,969	4.53%	2	3	79,081	2	4,496	0	2,691	0	771	0	223	0	284	1	3.95	5.49	4.87
(1V01) (689) West Haven, CT	44,415	41,876	94.28%	2,539	5.72%	0	2	39,072	1	2,804	0	1,780	0	499	0	127	0	133	1	6.39	6.06	3.56
(1V01) (689A4) Newington, CT	36,779	35,493	96.5%	1,286	3.5%	0	0	33,989	0	1,504	0	820	0	249	0	87	0	130	0	2.76	4.70	5.74
(1V01) (689GA) Waterbury, CT	1,345	1,335	99.26%	10	0.74%	0	0	1,319	0	16	0	8	0	0	0	0	0	0	0	0.81	11.50	3.97
(1V01) (689GB) Stamford, CT	1,233	1,217	98.7%	16	1.3%	0	1	1,202	1	15	0	9	0	0	0	0	0	0	0	1.15		4.71
(1V01) (689GC) Willimantic, CT	420	401	95.48%	19	4.52%	0	0	357	0	44	0	12	0	7	0	0	0	0	0	5.58	0.67	9.08
(1V01) (689GD) Winsted, CT	345	338	97.97%	7	2.03%	0	0	326	0	12	0	0	0	0	0	0	0	0	0	5.99	20.86	2.42
(1V01) (689GE) Danbury, CT	495	487	98.38%	8	1.62%	0	0	476	0	11	0	6	0	0	0	0	0	0	0	3.75	0.00	1.59
(1V01) (689HC) New London, CT (John J. McGuirk)	1,612	1,529	94.85%	83	5.15%	0	0	1,449	0	80	0	56	0	0	0	0	0	0	0	4.73	0.00	7.42
(1V01) (689QA) Errera, CT	902	901	99.89%	1	0.11%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.44	0.00	8.35
(1V02) (528A8) Albany, NY HCS	54,157	51,153	94.45%	3,004	5.55%	0	53	48,932	6	2,221	8	1,634	8	583	5	288	2	499	24	4.29	7.38	9.01
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	37,601	34,961	92.98%	2,640	7.02%	0	52	33,189	6	1,772	7	1,404	8	533	5	266	2	437	24	6.22	7.43	9.83
(1V02) (528G2) Westport, NY	540	530	98.15%	10	1.85%	0	0	523	0	0	0	7	0	0	0	0	0	0	0	3.32	0.56	6.21
(1V02) (528G3) Bainbridge, NY	865	818	94.57%	47	5.43%	0	0	780	0	0	0	35	0	0	0	0	0	0	0	7.04	10.64	5.70
(1V02) (528G6) Fonda, NY	1,231	1,197	97.24%	34	2.76%	0	0	1,177	0	0	0	24	0	0	0	0	0	0	0	2.79	2.76	4.55
(1V02) (528G7) Catskill, NY	1,157	1,132	97.84%	25	2.16%	0	0	1,094	0	38	0	0	0	4	0	0	0	6	0	3.47	4.95	6.37
(1V02) (528GT) Glens Falls, NY	3,379	3,300	97.66%	79	2.34%	0	0	3,179	0	121	0	54	0	0	0	0	0	11	0	3.49	2.42	10.60
(1V02) (528GV) Plattsburgh, NY	2,236	2,213	98.97%	23	1.03%	0	1	2,148	0	0	1	12	0	0	0	0	0	0	0	2.53	3.65	8.13
(1V02) (528GW) Schenectady, NY	1,779	1,729	97.19%	50	2.81%	0	0	1,694	0	35	0	23	0	0	0	0	0	20	0	4.93	0.31	3.00
(1V02) (528GX) Troy, NY	1,001	980	97.9%	21	2.1%	0	0	936	0	44	0	13	0	0	0	0	0	0	0	5.33	0.00	1.97
(1V02) (528GY) Clifton Park, NY	1,632	1,595	97.73%	37	2.27%	0	0	1,556	0	39	0	20	0	9	0	6	0	0	0	3.55	5.50	4.83
(1V02) (528GZ) Kingston, NY	2,103	2,073	98.57%	30	1.43%	0	0	2,045	0	28	0	0	0	0	0	0	0	0	0	0.84	2.63	6.22
(1V02) (528QK) Saranac Lake, NY	633	625	98.74%	8	1.26%	0	0	611	0	14	0	0	0	0	0	0	0	0	0	2.80	1.56	2.38
(1V02) (528A6) Bath, NY HCS	49,173	47,059	95.7%	2,114	4.3%	0	101	45,202	24	1,857	9	1,443	31	374	3	141	2	156	32	3.59	6.75	4.57
(1V02) (528A5) Canandaigua, NY	8,918	8,383	94%	535	6%	0	69	7,917	13	466	0	365	28	111	0	35	2	24	26	2.69	7.34	6.50
(1V02) (528A6) Bath, NY	17,802	17,315	97.26%	487	2.74%	0	22	16,895	3	420	7	305	3	80	3	38	0	64	6	2.97	7.07	2.12
(1V02) (528G4) Elmira, NY	2,131	2,117	99.34%	14	0.66%	0	0	2,081	0	36	0	11	0	0	0	0	0	0	0	2.14	2.89	1.22
(1V02) (528G8) Wellsville, NY	582	573	98.45%	9	1.55%	0	0	558	0	15	0	0	0	0	0	0	0	0	0	3.86	2.35	2.75
(1V02) (528GE) Rochester, NY	1,171	1,095	93.51%	76	6.49%	0	10	975	8	120	2	67	0	7	0	0	0	0	0	0.40	3.79	5.68
(1V02) (528QC) Rochester Calkins, NY	18,014	17,110	94.98%	904	5.02%	0	0	16,359	0	751	0	623	0	156	0	65	0	60	0	3.70	6.65	4.79
(1V02) (528QE) Coudersport, PA	151	127	84.11%	24	15.89%	0	0	0	0	0	0	19	0	0	0	0	0	0	0	17.22		
(1V02) (528QF) Wellsboro, PA	404	339	83.91%	65	16.09%	0	0	306	0	33	0	48	0	15	0	0	0	0	0	11.37	1.57	0.60
(1V02) (528) Western New York HCS	72,697	68,992	94.9%	3,705	5.1%	59	76	66,124	18	2,868	9	1,973	13	824	10	330	2	578	24	2.92	7.50	11.37
(1V02) (528) Buffalo, NY	54,662	51,260	93.78%	3,402	6.22%	0	74	48,780	17	2,480	9	1,792	13	792	10	312	2	506	23	3.59	7.93	12.36
(1V02) (528A4) Batavia, NY	7,909	7,754	98.04%	155	1.96%	0	0	7,553	0	201	0	92	0	17	0	0	0	38	0	1.47	3.40	17.37
(1V02) (528GB) Jamestown, NY	1,787	1,766	98.82%	21	1.18%	0	0	1,737	0	29	0	13	0	0	0	0	0	0	0	1.41	2.54	3.76
(1V02) (528GC) Dunkirk, NY	1,745	1,720	98.57%	25	1.43%	0	1	1,698	0	22	0	15	0	0	0	0	0	0	1	1.88	4.30	7.35
(1V02) (528GD) Niagara Falls, NY	1,696	1,663	98.05%	33	1.95%	0	0	1,631	0	32	0	16	0	8	0	0	0	0	0	3.51	10.94	5.12
(1V02) (528GK) Lockport, NY	1,089	1,078	98.99%	11	1.01%	0	0	1,055	0	0	0	9	0	0	0	0	0	0	0	2.54	0.00	5.95
(1V02) (528GQ) Lackawanna, NY	1,612	1,585	98.33%	27	1.67%	0	0	1,556	0	29	0	0	0	0	0	0	0	0	0	3.87	3.67	2.88
(1V02) (528GR) Olean, NY	1,979	1,950	98.53%	29	1.47%	0	1	1,901	1	49	0	23	0	0	0	0	0	0	0	2.20	3.37	2.86
(1V02) (528QA) Buffalo Main Street, NY	149	148	99.33%	1	0.67%	0	0	148	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	69	68	98.55%	1	1.45%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.02		
(1V02) (528A7) Syracuse, NY HCS	88,894	82,291	92.57%	6,603	7.43%	0	171	78,166	12	4,125	25	3,033	51	1,694	35	759	17	1,117	31	2.18	12.54	5.12

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(1V02) (528A7) Syracuse, NY	47,958	43,801	91.33%	4,157	8.67%	0	164	41,302	10	2,499	22	1,894	50	940	34	509	17	814	31	2.00	12.39	4.94
(1V02) (528G5) Auburn, NY	1,447	1,404	97.03%	43	2.97%	0	0	1,343	0	61	0	31	0	6	0	0	0	0	0	3.83	6.77	5.77
(1V02) (528G9) Tompkins County, NY	2,063	2,022	98.01%	41	1.99%	0	7	1,969	2	53	3	27	1	7	1	2	0	5	0	1.06	10.24	9.07
(1V02) (528GL) Massena, NY	3,104	3,075	99.07%	29	0.93%	0	0	3,023	0	52	0	19	0	0	0	0	0	0	0	1.90	2.58	0.83
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	8,664	8,052	92.94%	612	7.06%	0	0	7,665	0	387	0	244	0	307	0	36	0	25	0	4.07	12.24	4.50
(1V02) (528GN) Binghamton, NY	8,040	7,873	97.92%	167	2.08%	0	0	7,610	0	263	0	89	0	47	0	10	0	21	0	1.32	4.87	4.80
(1V02) (528GO) Watertown, NY	5,260	5,124	97.41%	136	2.59%	0	0	4,976	0	148	0	77	0	41	0	11	0	7	0	1.53	10.91	8.41
(1V02) (528GP) Oswego, NY	2,439	2,400	98.4%	39	1.6%	0	0	2,329	0	71	0	29	0	0	0	3	0	0	0	2.54	2.67	4.54
(1V02) (528MA) Watertown DES	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V02) (528QG) Erie West, NY	3,922	3,612	92.1%	310	7.9%	0	0	3,427	0	185	0	212	0	46	0	23	0	29	0		0.82	5.41
(1V02) (528QH) South Salina, NY	130	129	99.23%	1	0.77%	0	0	126	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QI) Erie East, NY	4,225	3,260	77.16%	965	22.84%	0	0	2,920	0	340	0	327	0	274	0	159	0	205	0		23.31	
(1V02) (528QN) Watertown 2, NY	1,641	1,538	93.72%	103	6.28%	0	0	1,475	0	63	0	83	0	12	0	3	0	5	0		5.44	3.30
(1V02) (526) Bronx, NY HCS	38,764	37,300	96.22%	1,464	3.78%	1	4	35,824	3	1,476	1	934	0	225	0	127	0	178	0	3.48	6.25	1.37
(1V02) (526) Bronx, NY (James J. Peters)	36,367	34,935	96.06%	1,432	3.94%	0	4	33,491	3	1,444	1	910	0	219	0	125	0	178	0	4.04	6.25	1.27
(1V02) (526GA) White Plains, NY	1,247	1,232	98.8%	15	1.2%	0	0	1,218	0	14	0	11	0	0	0	0	0	0	0	1.00	3.08	2.73
(1V02) (526GB) Yonkers, NY	803	796	99.13%	7	0.87%	0	0	789	0	7	0	6	0	0	0	0	0	0	0	1.33	16.50	0.58
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	347	337	97.12%	10	2.88%	0	0	326	0	11	0	7	0	0	0	0	0	0	0	2.73	94.00	
(1V02) (561) New Jersey HCS	97,970	90,814	92.7%	7,156	7.3%	8	217	86,739	45	4,075	60	4,088	58	1,648	24	613	10	807	20	2.91	10.97	4.22
(1V02) (561) East Orange, NJ	37,970	33,609	88.51%	4,361	11.49%	0	2	31,519	1	2,090	0	2,486	0	888	1	411	0	576	0	3.76	13.41	8.12
(1V02) (561A4) Lyons, NJ	17,995	16,683	92.71%	1,312	7.29%	0	215	15,918	44	765	60	703	58	432	23	75	10	102	20	1.52	9.30	3.68
(1V02) (561BZ) Brick, NJ (James J. Howard)	20,305	19,241	94.76%	1,064	5.24%	0	0	18,443	0	798	0	614	0	268	0	99	0	83	0	4.26	8.76	2.01
(1V02) (561GA) Hamilton, NJ	2,025	1,965	97.04%	60	2.96%	0	0	1,893	0	72	0	44	0	5	0	0	0	0	0	4.14	9.00	6.37
(1V02) (561GB) Elizabeth, NJ	916	903	98.58%	13	1.42%	0	0	891	0	12	0	9	0	0	0	0	0	0	0	1.39		3.10
(1V02) (561GD) Hackensack, NJ	7,154	7,067	98.78%	87	1.22%	0	0	6,975	0	92	0	66	0	0	0	0	0	11	0	2.24	1.86	1.55
(1V02) (561GE) Jersey City, NJ	1,192	1,182	99.16%	10	0.84%	0	0	1,170	0	12	0	8	0	0	0	0	0	0	0	0.50	0.75	2.27
(1V02) (561GF) Piscataway, NJ	1,658	1,653	99.7%	5	0.3%	0	0	1,636	0	17	0	0	0	0	0	0	0	0	0	0.51	80.00	1.43
(1V02) (561GH) Morristown, NJ	1,366	1,322	96.78%	44	3.22%	0	0	1,277	0	45	0	27	0	0	0	0	0	10	0	3.56	7.03	5.80
(1V02) (561GI) Tinton Falls, NJ	5,205	5,049	97%	156	3%	0	0	4,915	0	134	0	92	0	33	0	19	0	12	0	2.99	2.79	5.38
(1V02) (561GJ) Paterson, NJ	1,389	1,353	97.41%	36	2.59%	0	0	1,328	0	25	0	28	0	5	0	0	0	0	0	1.38	12.32	5.12
(1V02) (561GK) Sussex, NJ	795	787	98.99%	8	1.01%	0	0	774	0	13	0	7	0	0	0	0	0	0	0	0.68	5.81	5.61
(1V02) (620) Hudson Valley, NY HCS	32,199	30,760	95.53%	1,439	4.47%	5	0	29,115	0	1,645	0	958	0	321	0	88	0	72	0	4.45	5.10	3.94
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	5,930	5,680	95.78%	250	4.22%	0	0	5,422	0	258	0	169	0	50	0	20	0	0	0	5.72	5.43	4.06
(1V02) (620A4) Castle Point, NY	14,431	13,530	93.76%	901	6.24%	0	0	12,645	0	885	0	595	0	207	0	57	0	42	0	4.63	5.62	3.35
(1V02) (620GA) New City, NY	2,757	2,689	97.53%	68	2.47%	0	0	2,580	0	109	0	49	0	14	0	0	0	0	0	3.99	3.07	3.41
(1V02) (620GB) Carmel, NY	1,388	1,340	96.54%	48	3.46%	0	0	1,298	0	0	0	29	0	0	0	4	0	0	0	4.27	2.89	8.34
(1V02) (620GD) Goshen, NY	2,524	2,490	98.65%	34	1.35%	0	0	2,385	0	105	0	22	0	6	0	0	0	0	0	2.95	4.36	3.49
(1V02) (620GE) Port Jervis, NY	2,369	2,344	98.94%	25	1.06%	0	0	2,206	0	138	0	13	0	0	0	0	0	0	0	6.36	2.93	3.10
(1V02) (620GF) Monticello, NY	705	675	95.74%	30	4.26%	0	0	630	0	45	0	25	0	0	0	0	0	0	0	3.70	7.20	10.86
(1V02) (620GG) Poughkeepsie, NY	1,764	1,707	96.77%	57	3.23%	0	0	1,661	0	46	0	35	0	19	0	3	0	0	0	2.31	4.86	1.40
(1V02) (620GH) Eastern Dutchess, NY	319	293	91.85%	26	8.15%	0	0	281	0	12	0	21	0	0	0	0	0	0	0	5.92	8.22	0.09
(1V02) (620MA) IDES West Point	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V02) (620QA) Montrose 1, NY - Mobile	6	6	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (630) New York Harbor HCS	53,564	50,489	94.26%	3,075	5.74%	6	10	47,254	5	3,235	0	2,296	1	480	1	160	0	139	3	7.29	6.79	3.35
(1V02) (630) Manhattan, NY	20,668	19,311	93.43%	1,357	6.57%	0	9	17,679	5	1,632	0	972	1	233	1	104	0	48	2	9.44	6.27	5.60
(1V02) (630A4) Brooklyn, NY	29,668	28,165	94.93%	1,503	5.07%	0	0	26,746	0	1,419	0	1,150	0	213	0	54	0	86	0	6.12	7.21	1.54
(1V02) (630A5) St. Albans, NY	2,056	1,923	93.53%	133	6.47%	0	1	1,779	0	144	0	106	0	21	0	0	0	0	1	13.57	5.72	0.02
(1V02) (630BV) Brooklyn, NY - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	312	312	100%	0	0%	0	0	312	0	0	0	0	0	0	0	0	0	0	0	0.01	0.00	0.00
(1V02) (630GB) Staten Island, NY	859	777	90.45%	82	9.55%	0	0	737	0	0	0	68	0	13	0	0	0	0	0	4.29	15.34	2.86
(1V02) (632) Northport, NY HCS	53,171	50,654	95.27%	2,517	4.73%	11	251	47,169	20	3,485	9	1,510	24	498	26	238	17	271	155	4.93	7.43	4.32
(1V02) (632) Northport, NY	41,855	39,596	94.6%	2,259	5.4%	0	251	36,477	20	3,119	9	1,322	24	468	26	226	17	243	155	7.70	7.45	3.48

Pending Appointment and Electronic Wait List Summary - National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (632BU) Northport, NY - VADOM	173	173	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (632GA) East Meadow, NY	3,589	3,458	96.35%	131	3.65%	0	0	3,321	0	137	0	91	0	0	0	6	0	0	0	4.00	7.82	10.00
(1V02) (632HA) Valley Stream, NY	1,096	1,083	98.81%	13	1.19%	0	0	1,052	0	31	0	9	0	0	0	0	0	0	0	1.89	16.82	2.70
(1V02) (632HB) Riverhead, NY	2,304	2,271	98.57%	33	1.43%	0	0	2,235	0	36	0	29	0	2	0	0	0	0	0	1.24	3.78	1.83
(1V02) (632HC) Bay Shore, NY	1,406	1,373	97.65%	33	2.35%	0	0	1,315	0	58	0	27	0	5	0	0	0	0	0	3.06		4.86
(1V02) (632HD) Patchogue, NY	2,639	2,597	98.41%	42	1.59%	0	0	2,504	0	93	0	29	0	0	0	4	0	0	0	1.98	6.63	6.33
(1V02) (632QA) Northport 1, NY - Mobile	76	72	94.74%	4	5.26%	0	0	66	0	0	0	0	0	0	0	0	0	0	0		13.12	
(1V02) (632QB) Northport 2, NY - Mobile	33	31	93.94%	2	6.06%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19.78	15.40	
(1V04) (460) Wilmington, DE HCS	49,510	47,441	95.82%	2,069	4.18%	46	12	45,578	0	1,863	0	1,267	1	462	0	169	0	171	11	2.39	7.33	3.54
(1V04) (460) Wilmington, DE	30,991	29,206	94.24%	1,785	5.76%	0	12	27,906	0	1,300	0	1,079	1	409	0	145	0	152	11	3.38	7.93	3.02
(1V04) (460GA) Sussex County, DE	4,760	4,676	98.24%	84	1.76%	0	0	4,510	0	166	0	50	0	21	0	10	0	0	0	2.62	5.32	2.83
(1V04) (460GC) Kent County, DE	4,942	4,834	97.81%	108	2.19%	0	0	4,702	0	132	0	66	0	23	0	11	0	0	0	1.51	7.11	4.94
(1V04) (460GD) Cape May County, NJ	1,306	1,305	99.92%	1	0.08%	0	0	1,283	0	22	0	0	0	0	0	0	0	0	0	0.80	1.52	1.84
(1V04) (460HE) Atlantic County, NJ	3,870	3,801	98.22%	69	1.78%	0	0	3,666	0	135	0	53	0	8	0	2	0	6	0	1.36	2.52	6.09
(1V04) (460HG) Cumberland County, NJ	3,641	3,619	99.4%	22	0.6%	0	0	3,511	0	108	0	19	0	0	0	0	0	0	0	1.57	2.81	1.58
(1V04) (503) Altoona, PA HCS	43,019	42,041	97.73%	978	2.27%	1	0	40,602	0	1,439	0	638	0	206	0	79	0	55	0	1.43	5.56	3.53
(1V04) (503) Altoona, PA (James E. Van Zandt)	23,167	22,457	96.94%	710	3.06%	0	0	21,633	0	824	0	461	0	148	0	58	0	43	0	1.49	5.50	3.44
(1V04) (503GA) Johnstown, PA	6,239	6,163	98.78%	76	1.22%	0	0	6,025	0	138	0	48	0	17	0	6	0	5	0	1.01	5.05	3.01
(1V04) (503GB) DuBois, PA	5,634	5,551	98.53%	83	1.47%	0	0	5,250	0	301	0	60	0	13	0	9	0	0	0	2.40	7.08	3.52
(1V04) (503GC) State College, PA	5,271	5,195	98.56%	76	1.44%	0	0	5,065	0	130	0	52	0	18	0	3	0	0	0	0.99	4.46	4.74
(1V04) (503GD) Huntingdon County, PA	1,280	1,260	98.44%	20	1.56%	0	0	1,239	0	21	0	9	0	8	0	0	0	0	0	1.27	7.10	6.05
(1V04) (503GE) Indiana County, PA	1,428	1,415	99.09%	13	0.91%	0	0	1,390	0	25	0	8	0	0	0	0	0	0	0	0.84	5.39	2.42
(1V04) (529) Butler, PA HCS	24,738	24,460	98.88%	278	1.12%	1	1	23,857	0	603	0	232	0	44	1	0	0	0	0	0.46	2.40	3.91
(1V04) (529) Duffy Road, PA (Abie Abraham)	14,242	13,986	98.2%	256	1.8%	0	1	13,442	0	544	0	214	0	41	1	0	0	0	0	0.82	2.39	4.19
(1V04) (529A4) New Castle Road, PA (Butler)	44	44	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	2,982	2,965	99.43%	17	0.57%	0	0	2,939	0	26	0	13	0	3	0	0	0	0	0	0.36	0.65	4.28
(1V04) (529GB) Lawrence County, PA	1,756	1,756	100%	0	0%	0	0	1,751	0	0	0	0	0	0	0	0	0	0	0	0.01	0.79	1.66
(1V04) (529GC) Armstrong County, PA	1,816	1,815	99.94%	1	0.06%	0	0	1,809	0	6	0	0	0	0	0	0	0	0	0	0.09	6.83	0.84
(1V04) (529GD) Clarion County, PA	1,278	1,277	99.92%	1	0.08%	0	0	1,268	0	9	0	0	0	0	0	0	0	0	0	0.87	3.92	3.02
(1V04) (529GF) Cranberry Township, PA	2,620	2,617	99.89%	3	0.11%	0	0	2,604	0	13	0	0	0	0	0	0	0	0	0	0.07	3.14	2.11
(1V04) (542) Coatesville, PA HCS	23,052	22,412	97.22%	640	2.78%	8	0	21,790	0	622	0	409	0	184	0	24	0	23	0	1.49	3.28	6.39
(1V04) (542) Coatesville, PA	16,979	16,380	96.47%	599	3.53%	0	0	15,852	0	528	0	380	0	177	0	23	0	19	0	1.71	3.29	7.45
(1V04) (542BU) Coatesville, PA - VADOM	49	48	97.96%	1	2.04%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(1V04) (542GA) Delaware County, PA	3,305	3,278	99.18%	27	0.82%	0	0	3,208	0	70	0	17	0	6	0	0	0	0	0	1.45	0.00	3.89
(1V04) (542GE) Spring City, PA	2,719	2,706	99.52%	13	0.48%	0	0	2,684	0	22	0	11	0	0	0	0	0	0	0	0.98	1.38	2.15
(1V04) (562) Erie, PA HCS	34,993	33,641	96.14%	1,352	3.86%	1	0	32,553	0	1,088	0	841	0	288	0	78	0	145	0	2.71	7.65	2.46
(1V04) (562) Erie, PA	23,483	22,363	95.23%	1,120	4.77%	0	0	21,520	0	843	0	687	0	243	0	67	0	123	0	2.78	7.79	2.63
(1V04) (562GA) Crawford County, PA	3,457	3,387	97.98%	70	2.02%	0	0	3,276	0	111	0	52	0	15	0	0	0	0	0	2.60	6.96	1.44
(1V04) (562GB) Ashtabula County, OH	2,581	2,490	96.47%	91	3.53%	0	0	2,441	0	49	0	55	0	0	0	7	0	0	0	3.74	1.79	1.82
(1V04) (562GC) McKean County, PA	594	589	99.16%	5	0.84%	0	0	579	0	0	0	0	0	0	0	0	0	2	0	2.09	2.48	0.97
(1V04) (562GD) Venango County, PA	1,976	1,955	98.94%	21	1.06%	0	0	1,923	0	32	0	0	0	0	0	0	0	0	0	2.38	4.85	1.93
(1V04) (562GE) Warren County, PA	2,902	2,857	98.45%	45	1.55%	0	0	2,814	0	43	0	24	0	12	0	0	0	6	0	2.07	2.91	3.66
(1V04) (595) Lebanon, PA HCS	84,693	81,155	95.82%	3,538	4.18%	6	0	77,873	0	3,282	0	1,873	0	675	0	335	0	655	0	2.81	6.87	5.59
(1V04) (595) Lebanon, PA	51,062	48,527	95.04%	2,535	4.96%	0	0	46,301	0	2,226	0	1,343	0	542	0	234	0	416	0	4.51	5.84	5.46
(1V04) (595GA) Cumberland County, PA	14,328	13,705	95.65%	623	4.35%	0	0	13,194	0	511	0	281	0	80	0	46	0	216	0	2.27	17.12	7.13
(1V04) (595GC) Lancaster County, PA	4,339	4,269	98.39%	70	1.61%	0	0	4,157	0	112	0	55	0	14	0	0	0	0	0	1.38	2.88	3.83
(1V04) (595GD) Berks County, PA	4,394	4,339	98.75%	55	1.25%	0	0	4,233	0	106	0	42	0	0	0	0	0	0	0	1.94	7.09	3.52
(1V04) (595GE) York, PA	8,407	8,170	97.18%	237	2.82%	0	0	7,877	0	293	0	135	0	25	0	54	0	23	0	1.94	7.58	5.73
(1V04) (595GF) Schuylkill County, PA	1,955	1,937	99.08%	18	0.92%	0	0	1,903	0	34	0	17	0	0	0	0	0	0	0	2.01		2.35
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	208	208	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.62		
(1V04) (642) Philadelphia, PA HCS	95,780	88,257	92.15%	7,523	7.85%	12	2	83,319	1	4,938	0	3,940	0	1,553	0	1,012	0	1,018	1	3.86	11.04	3.60
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenzo)	67,039	60,628	90.44%	6,411	9.56%	0	0	56,547	0	4,081	0	3,332	0	1,391	0	817	0	871	0	5.06	11.10	3.81

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V04) (642GA) Burlington County, NJ	7,315	7,098	97.03%	217	2.97%	0	1	6,871	1	227	0	153	0	25	0	14	0	25	0	3.31	10.05	2.03
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	11,271	10,824	96.03%	447	3.97%	0	0	10,550	0	274	0	191	0	90	0	100	0	66	0	2.78	10.37	2.78
(1V04) (642GD) Gloucester County, NJ	7,381	7,012	95%	369	5%	0	1	6,745	0	267	0	200	0	35	0	81	0	53	1	2.90	11.04	2.78
(1V04) (642GF) Camden, NJ	1,684	1,623	96.38%	61	3.62%	0	0	1,567	0	56	0	52	0	0	0	0	0	0	0	2.94	0.00	8.70
(1V04) (642GH) West Philadelphia, PA	764	746	97.64%	18	2.36%	0	0	714	0	32	0	12	0	0	0	0	0	0	0	2.63		5.31
(1V04) (642QA) Chestnut Street, PA	326	326	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	104,172	97,647	93.74%	6,525	6.26%	11	0	91,352	0	6,295	0	3,891	0	1,117	0	895	0	622	0	4.22	9.49	5.19
(1V04) (646) Pittsburgh, PA	60,007	55,445	92.4%	4,562	7.6%	0	0	51,726	0	3,719	0	2,638	0	782	0	687	0	455	0	7.03	9.02	5.02
(1V04) (646A4) Heinz, PA (H. John Heinz III)	15,334	14,368	93.7%	966	6.3%	0	0	13,522	0	846	0	585	0	186	0	105	0	90	0	3.15	10.21	5.42
(1V04) (646GA) Belmont County, OH	4,589	4,421	96.34%	168	3.66%	0	0	4,086	0	335	0	152	0	7	0	4	0	0	0	2.40	9.91	4.24
(1V04) (646GB) Westmoreland County, PA	8,405	8,151	96.98%	254	3.02%	0	0	7,270	0	881	0	158	0	37	0	45	0	14	0	6.62	12.86	4.97
(1V04) (646GC) Beaver County, PA	5,679	5,584	98.33%	95	1.67%	0	0	5,416	0	168	0	71	0	8	0	0	0	12	0	2.52	4.93	5.02
(1V04) (646GD) Washington County, PA	5,668	5,293	93.38%	375	6.62%	0	0	5,068	0	225	0	215	0	78	0	44	0	38	0	2.50	24.05	9.89
(1V04) (646GE) Fayette County, PA	4,490	4,385	97.66%	105	2.34%	0	0	4,264	0	121	0	72	0	19	0	0	0	0	0	1.42	5.17	3.81
(1V04) (693) Wilkes-Barre, PA HCS	68,985	65,519	94.98%	3,466	5.02%	8	22	62,892	4	2,627	5	2,197	3	672	2	304	8	293	0	1.36	6.47	7.93
(1V04) (693) Wilkes-Barre, PA	46,325	43,350	93.58%	2,975	6.42%	0	0	41,164	0	2,186	0	1,850	0	567	0	281	0	277	0	1.69	6.94	10.80
(1V04) (693B4) Allentown, PA	12,734	12,404	97.41%	330	2.59%	0	8	12,112	3	292	2	229	2	80	1	0	0	8	0	1.23	3.30	5.11
(1V04) (693GA) Sayre, PA	2,909	2,835	97.46%	74	2.54%	0	0	2,804	0	31	0	67	0	3	0	0	0	4	0	0.79	5.51	1.90
(1V04) (693GB) Williamsport, PA	4,285	4,238	98.9%	47	1.1%	0	13	4,170	0	68	3	24	1	0	1	0	8	0	0	0.71	0.78	3.67
(1V04) (693GC) Tobyhanna, PA	566	560	98.94%	6	1.06%	0	0	555	0	5	0	0	0	4	0	0	0	0	0	0.44	61.00	6.84
(1V04) (693GF) Columbia County, PA	156	140	89.74%	16	10.26%	0	0	127	0	0	0	0	0	0	0	0	0	0	0	0.78		13.73
(1V04) (693GG) Northampton County, PA	1,166	1,153	98.89%	13	1.11%	0	1	1,130	1	23	0	7	0	0	0	0	0	0	0	2.02		4.92
(1V04) (693QA) Wayne County, PA	844	839	99.41%	5	0.59%	0	0	830	0	9	0	0	0	0	0	0	0	0	0	1.49		0.43
(1V05) (540) Clarksburg, WV HCS	47,925	45,521	94.98%	2,404	5.02%	1	218	43,380	6	2,141	7	1,433	17	545	16	218	66	208	106	4.15	6.51	6.98
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	40,760	38,605	94.71%	2,155	5.29%	0	217	36,764	5	1,841	7	1,244	17	510	16	202	66	199	106	4.35	6.49	8.01
(1V05) (540BU) Clarksburg, WV - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	586	570	97.27%	16	2.73%	0	1	0	1	0	0	0	0	0	0	0	0	0	0	4.39	0.00	2.85
(1V05) (540GB) Wood County, WV	3,390	3,234	95.4%	156	4.6%	0	0	3,113	0	121	0	123	0	21	0	7	0	5	0	3.59	10.53	6.52
(1V05) (540GC) Braxton County, WV	1,374	1,357	98.76%	17	1.24%	0	0	1,308	0	49	0	0	0	0	0	0	0	0	0	2.53	3.29	1.99
(1V05) (540GD) Monongalia County, WV	1,614	1,565	96.96%	49	3.04%	0	0	1,489	0	76	0	0	0	0	0	0	0	0	0	5.13	15.13	4.07
(1V05) (540HK) Clarksburg, WV - Mobile	196	185	94.39%	11	5.61%	0	0	154	0	0	0	0	0	0	0	0	0	0	0	9.28	0.00	
(1V05) (512) Baltimore, MD HCS	63,922	56,404	88.24%	7,518	11.76%	20	32	53,004	9	3,400	4	3,120	0	1,679	0	1,047	0	1,672	19	3.42	14.21	23.38
(1V05) (512) Baltimore, MD	40,027	34,052	85.07%	5,975	14.93%	0	16	31,742	7	2,310	2	2,501	0	1,329	0	871	0	1,274	7	5.61	14.18	33.28
(1V05) (512A5) Perry Point, MD	7,066	6,368	90.12%	698	9.88%	0	2	5,994	1	374	1	240	0	183	0	67	0	208	0	2.70	21.75	7.38
(1V05) (512GA) Cambridge, MD	4,297	4,187	97.44%	110	2.56%	0	0	4,021	0	166	0	45	0	27	0	5	0	33	0	1.73	7.90	3.25
(1V05) (512GC) Glen Burnie, MD	3,095	2,962	95.7%	133	4.3%	0	1	2,835	0	127	1	61	0	26	0	19	0	27	0	3.77	9.78	3.45
(1V05) (512GD) Loch Raven, MD	4,390	4,119	93.83%	271	6.17%	0	13	3,930	1	189	0	181	0	60	0	20	0	10	12	1.95	7.19	8.13
(1V05) (512GE) Pocomoke City, MD	844	826	97.87%	18	2.13%	0	0	720	0	106	0	14	0	0	0	3	0	0	0	2.61	11.83	9.91
(1V05) (512GF) Eastern Baltimore County, MD	1,348	1,323	98.15%	25	1.85%	0	0	1,291	0	32	0	22	0	0	0	0	0	0	0	1.13	5.83	6.93
(1V05) (512GG) Fort Meade, MD	2,221	1,948	87.71%	273	12.29%	0	0	1,860	0	88	0	55	0	41	0	61	0	116	0	2.41	13.78	45.94
(1V05) (512PA) 512PA	31	24	77.42%	7	22.58%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			21.81
(1V05) (512QA) Baltimore West Fayette Street, MD	603	595	98.67%	8	1.33%	0	0	587	0	0	0	0	0	4	0	0	0	0	0		27.34	1.38
(1V05) (613) Martinsburg, WV HCS	56,694	51,860	91.47%	4,834	8.53%	29	26	49,278	16	2,582	10	2,160	0	1,162	0	805	0	707	0	3.09	12.06	8.40
(1V05) (613) Martinsburg, WV	39,461	35,259	89.35%	4,202	10.65%	0	26	33,321	16	1,938	10	1,717	0	1,066	0	761	0	658	0	3.25	13.22	8.23
(1V05) (613BU) Martinsburg, WV - VADOM	350	347	99.14%	3	0.86%	0	0	336	0	0	0	0	0	0	0	0	0	0	0			1.47
(1V05) (613GA) Cumberland, MD	1,901	1,818	95.63%	83	4.37%	0	0	1,705	0	113	0	63	0	11	0	0	0	7	0	5.69	5.44	4.69
(1V05) (613GB) Hagerstown, MD	3,361	3,258	96.94%	103	3.06%	0	0	3,201	0	57	0	77	0	13	0	0	0	0	0	2.24	4.10	7.13
(1V05) (613GC) Stephens City, VA	3,785	3,692	97.54%	93	2.46%	0	0	3,605	0	87	0	70	0	13	0	4	0	6	0	3.69	6.23	5.33
(1V05) (613GD) Franklin, WV	41	41	100%	0	0%	0	0	40	0	0	0	0	0	0	0	0	0	0	0	0.88	0.00	2.11
(1V05) (613GE) Petersburg, WV	458	442	96.51%	16	3.49%	0	0	433	0	9	0	0	0	0	0	0	0	0	0	3.11	0.00	6.84
(1V05) (613GF) Harrisonburg, VA	2,065	1,971	95.45%	94	4.55%	0	0	1,901	0	70	0	62	0	14	0	9	0	9	0	1.64	6.47	16.19
(1V05) (613GG) Fort Detrick, MD	5,272	5,032	95.45%	240	4.55%	0	0	4,736	0	296	0	156	0	45	0	20	0	19	0	2.72	5.07	15.68
(1V05) (688) Washington, DC HCS	63,121	59,610	94.44%	3,511	5.56%	189	15	57,102	8	2,508	0	1,791	1	811	0	492	0	417	6	1.96	6.83	3.72

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V05) (688) Washington, DC	50,490	47,210	93.5%	3,280	6.5%	0	11	44,920	8	2,290	0	1,652	0	771	0	464	0	393	3	2.64	6.94	6.20
(1V05) (688GA) Fort Belvoir, VA	5,056	4,983	98.56%	73	1.44%	0	1	4,922	0	61	0	53	0	12	0	0	0	6	1	1.12	3.35	1.02
(1V05) (688GB) Southeast Washington, DC	540	538	99.63%	2	0.37%	0	0	519	0	0	0	0	0	0	0	0	0	0	0	2.21	0.02	4.51
(1V05) (688GD) Charlotte Hall, MD	1,850	1,841	99.51%	9	0.49%	0	1	1,822	0	19	0	6	0	0	0	0	0	0	1	0.81	3.08	0.00
(1V05) (688GE) Southern Prince Georges County, MD	3,499	3,444	98.43%	55	1.57%	0	1	3,388	0	56	0	32	1	0	0	0	0	5	0	1.71	5.22	0.82
(1V05) (688GF) Montgomery County, MD	1,390	1,300	93.53%	90	6.47%	0	0	1,244	0	56	0	46	0	20	0	12	0	12	0	3.54	9.71	2.20
(1V05) (688GG) Lexington Park, MD	209	208	99.52%	1	0.48%	0	0	205	0	3	0	0	0	0	0	0	0	0	0	0.75		2.00
(1V05) (688HK) Washington MOC	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16.00		
(1V05) (688QA) Franklin Street, DC	86	85	98.84%	1	1.16%	0	1	82	0	0	0	0	0	0	0	0	0	0	1			4.37
(1V05) (517) Beckley, WV HCS	25,032	23,899	95.47%	1,133	4.53%	1	5	23,134	5	765	0	751	0	215	0	85	0	82	0	3.35	5.44	2.15
(1V05) (517) Beckley, WV	21,815	20,734	95.04%	1,081	4.96%	0	5	20,033	5	701	0	709	0	211	0	81	0	80	0	3.46	5.44	1.69
(1V05) (517GB) Greenbrier County, WV	1,821	1,803	99.01%	18	0.99%	0	0	1,761	0	42	0	0	0	0	0	0	0	0	0	3.33		5.38
(1V05) (517QA) Princeton, WV	1,396	1,362	97.56%	34	2.44%	0	0	1,340	0	22	0	27	0	4	0	0	0	2	0	2.89	0.00	2.75
(1V05) (581) Huntington, WV HCS	55,769	52,270	93.73%	3,499	6.27%	2	17	49,128	4	3,142	3	1,562	2	766	2	604	0	567	6	2.59	11.56	3.28
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	43,379	40,050	92.33%	3,329	7.67%	0	17	37,311	4	2,739	3	1,448	2	737	2	589	0	555	6	2.78	11.90	2.97
(1V05) (581GA) Prestonsburg, KY	3,234	3,172	98.08%	62	1.92%	0	0	3,107	0	65	0	41	0	14	0	0	0	0	0	0.94	21.99	5.05
(1V05) (581GB) Charleston, WV	7,416	7,322	98.73%	94	1.27%	0	0	7,033	0	289	0	63	0	13	0	13	0	5	0	3.32	4.13	3.52
(1V05) (581GG) Gallipolis, OH	1,098	1,091	99.36%	7	0.64%	0	0	1,073	0	18	0	0	0	2	0	0	0	0	0	1.38	4.00	1.71
(1V05) (581GH) Lenore, WV	626	619	98.88%	7	1.12%	0	0	588	0	31	0	6	0	0	0	0	0	0	0	2.35	7.20	0.00
(1V05) (581QA) Huntington Ninth Street, WV	16	16	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(1V06) (558) Durham, NC HCS	134,895	120,158	89.08%	14,737	10.92%	7	875	114,242	139	5,916	112	5,936	188	3,954	151	2,719	108	2,128	177	2.89	13.02	10.05
(1V06) (558) Durham, NC	73,157	63,670	87.03%	9,487	12.97%	0	167	60,129	40	3,541	29	3,706	45	2,541	22	1,996	10	1,244	21	3.07	11.84	8.58
(1V06) (558GA) Greenville, NC	33,519	29,356	87.58%	4,163	12.42%	0	477	27,959	55	1,397	56	1,549	96	1,163	95	641	66	810	109	4.61	16.09	11.50
(1V06) (558GB) Raleigh, NC	6,461	6,290	97.35%	171	2.65%	0	0	6,082	0	208	0	125	0	26	0	13	0	0	0	2.12	24.60	4.19
(1V06) (558GC) Morehead City, NC	4,707	4,490	95.39%	217	4.61%	0	6	4,338	0	152	0	130	2	61	3	11	0	15	1	2.11	20.88	12.32
(1V06) (558GD) Durham County, NC	2,503	2,251	89.93%	252	10.07%	0	31	2,073	15	178	8	166	6	50	0	24	1	0	1			10.60
(1V06) (558GE) Hillandale Road, NC	6,382	6,320	99.03%	62	0.97%	0	0	6,215	0	105	0	44	0	14	0	0	0	2	0	1.71	2.26	
(1V06) (558GF) Wake County, NC	3,412	3,099	90.83%	313	9.17%	0	194	2,903	29	196	19	160	39	89	31	29	31	35	45			8.48
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	4,648	4,586	98.67%	62	1.33%	0	0	4,456	0	130	0	46	0	10	0	3	0	3	0	2.03	12.59	1.10
(1V06) (558QA) Brier Creek, NC	106	96	90.57%	10	9.43%	0	0	87	0	9	0	10	0	0	0	0	0	0	0		7.75	
(1V06) (565) Fayetteville, NC HCS	133,216	125,118	93.92%	8,098	6.08%	24	29	117,690	1	7,428	4	4,503	9	1,999	7	787	2	809	6	5.64	9.44	4.37
(1V06) (565) Fayetteville, NC	18,517	17,752	95.87%	765	4.13%	0	13	17,080	0	672	2	449	5	181	5	47	1	88	0	2.95	4.53	3.64
(1V06) (565GA) Jacksonville, NC	5,209	4,964	95.3%	245	4.7%	0	0	4,744	0	220	0	116	0	68	0	29	0	32	0	4.69	27.54	5.27
(1V06) (565GC) Wilmington, NC	22,681	21,812	96.17%	869	3.83%	0	16	20,662	1	1,150	2	510	4	195	2	83	1	81	6	4.24	5.50	3.66
(1V06) (565GD) Hamlet, NC	2,444	2,394	97.95%	50	2.05%	0	0	2,301	0	93	0	26	0	0	0	0	0	10	0	4.65	37.00	3.40
(1V06) (565GE) Robeson County, NC	2,997	2,915	97.26%	82	2.74%	0	0	2,853	0	62	0	14	0	0	0	0	0	0	0	4.22	9.80	1.96
(1V06) (565GF) Goldsboro, NC	2,489	2,333	93.73%	156	6.27%	0	0	2,245	0	88	0	116	0	34	0	3	0	0	0	5.39	5.00	4.18
(1V06) (565GG) Lee County, NC	3,739	3,602	96.34%	137	3.66%	0	0	3,421	0	181	0	104	0	25	0	8	0	0	0	3.42	6.71	4.89
(1V06) (565GH) Brunswick County, NC	1,961	1,932	98.52%	29	1.48%	0	0	1,892	0	40	0	27	0	0	0	0	0	0	0	1.79	13.42	3.03
(1V06) (565GJ) Jacksonville 2, NC	1,341	1,318	98.28%	23	1.72%	0	0	1,271	0	47	0	0	0	0	0	0	0	0	0	3.39		
(1V06) (565GL) Cumberland County, NC	69,572	64,054	92.07%	5,518	7.93%	0	0	59,306	0	4,748	0	2,998	0	1,373	0	557	0	590	0	6.93	13.03	6.70
(1V06) (565GM) Jacksonville 3, NC	1,208	1,158	95.86%	50	4.14%	0	0	1,108	0	50	0	0	0	0	0	0	0	0	0			3.70
(1V06) (565MB) IDES Fort Bragg	27	27	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V06) (565MD) IDES Camp Lejeune	55	53	96.36%	2	3.64%	0	0	53	0	0	0	0	0	0	0	0	0	0	0		3.03	0.00
(1V06) (565QA) Robeson Street, NC	239	239	100%	0	0%	0	0	239	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V06) (565QD) Raeford Road, NC	597	552	92.46%	45	7.54%	0	0	484	0	68	0	34	0	9	0	0	0	0	0		9.19	
(1V06) (565QE) Womack, NC	140	13	9.29%	127	90.71%	0	0	0	0	0	0	46	0	60	0	19	0	2	0			
(1V06) (590) Hampton, VA HCS	91,066	78,383	86.07%	12,683	13.93%	817	1	72,365	1	6,018	0	4,701	0	3,150	0	1,527	0	3,305	0	12.21	23.92	10.76
(1V06) (590) Hampton, VA	71,328	60,326	84.58%	11,002	15.42%	0	1	55,240	1	5,086	0	3,944	0	2,608	0	1,338	0	3,112	0	15.71	24.52	8.58
(1V06) (590BU) Hampton, VA - VADOM	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	10,464	9,464	90.44%	1,000	9.56%	0	0	8,954	0	510	0	376	0	325	0	173	0	126	0	4.72	14.43	16.02
(1V06) (590GC) Albemarle, NC	2,439	2,421	99.26%	18	0.74%	0	0	2,371	0	50	0	13	0	0	0	0	0	0	0	1.44	0.00	1.74

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V06) (590GD) Chesapeake, VA	6,492	6,135	94.5%	357	5.5%	0	0	5,786	0	349	0	197	0	78	0	16	0	66	0	5.19	7.27	11.34
(1V06) (590MA) IDES Portsmouth	101	1	0.99%	100	99.01%	0	0	0	0	0	0	0	0	70	0	0	0	0	0		63.58	
(1V06) (590MB) IDES Langley	113	11	9.73%	102	90.27%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		57.10	
(1V06) (590MC) IDES Fort Eustis	126	22	17.46%	104	82.54%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		38.17	41.32
(1V06) (637) Asheville, NC HCS	90,765	81,562	89.86%	9,203	10.14%	2	40	75,843	7	5,719	3	4,832	17	1,637	9	913	4	1,821	0	3.31	13.22	7.42
(1V06) (637) Asheville, NC (Charles George)	70,060	61,728	88.11%	8,332	11.89%	0	13	56,780	2	4,948	2	4,312	2	1,438	5	845	2	1,737	0	2.72	14.16	8.76
(1V06) (637GA) Franklin, NC	5,052	4,744	93.9%	308	6.1%	0	6	4,615	3	129	1	193	2	79	0	20	0	16	0	4.34	7.52	9.75
(1V06) (637GB) Rutherford County, NC	3,753	3,549	94.56%	204	5.44%	0	21	3,371	2	178	0	110	13	57	4	11	2	26	0	5.19	9.64	2.46
(1V06) (637GC) Hickory, NC	11,900	11,541	96.98%	359	3.02%	0	0	11,077	0	464	0	217	0	63	0	37	0	42	0	3.80	5.02	4.79
(1V06) (652) Richmond, VA HCS	134,122	125,032	93.22%	9,090	6.78%	11	1	118,026	1	7,006	0	4,719	0	2,161	0	975	0	1,235	0	3.99	10.01	7.43
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	118,433	109,823	92.73%	8,610	7.27%	0	1	103,517	1	6,306	0	4,391	0	2,069	0	940	0	1,210	0	4.37	10.05	9.15
(1V06) (652GA) Fredericksburg, VA	4,482	4,382	97.77%	100	2.23%	0	0	4,133	0	249	0	73	0	18	0	0	0	0	0	3.75	8.44	3.00
(1V06) (652GB) Fredericksburg 2, VA	3,883	3,735	96.19%	148	3.81%	0	0	3,511	0	224	0	112	0	22	0	8	0	0	0	2.82	8.91	5.19
(1V06) (652GE) Charlottesville, VA	5,269	5,089	96.58%	180	3.42%	0	0	4,916	0	173	0	110	0	41	0	18	0	0	0	2.03	10.19	2.99
(1V06) (652GF) Emporia, VA	2,055	2,003	97.47%	52	2.53%	0	0	1,949	0	54	0	33	0	0	0	0	0	0	0	1.96	3.65	9.55
(1V06) (658) Salem, VA HCS	75,330	71,264	94.6%	4,066	5.4%	20	225	67,860	14	3,404	8	2,026	28	937	16	615	26	488	133	3.13	9.18	2.84
(1V06) (658) Salem, VA	57,056	53,189	93.22%	3,867	6.78%	0	199	50,093	12	3,096	5	1,922	25	892	13	584	20	469	124	4.44	9.23	2.86
(1V06) (658BU) Salem, VA - VADOM	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	784	780	99.49%	4	0.51%	0	0	768	0	0	0	0	0	0	0	0	0	0	0	2.15		1.23
(1V06) (658GB) Danville, VA	6,073	5,990	98.63%	83	1.37%	0	1	5,830	0	160	0	47	0	19	0	4	0	0	1	2.13	2.67	4.80
(1V06) (658GC) Lynchburg, VA	5,119	5,071	99.06%	48	0.94%	0	15	4,992	1	79	1	26	0	12	2	10	3	0	8	1.95	7.43	2.11
(1V06) (658GD) Staunton, VA	2,548	2,525	99.1%	23	0.9%	0	9	2,502	1	23	2	16	3	0	1	0	2	0	0	1.90	0.83	1.25
(1V06) (658GE) Wytheville, VA	3,742	3,701	98.9%	41	1.1%	0	1	3,667	0	34	0	12	0	10	0	14	1	5	0	1.32	1.31	2.10
(1V06) (659) Salisbury, NC HCS	196,027	176,653	90.12%	19,374	9.88%	28	2	166,522	1	10,131	0	8,076	1	4,668	0	3,282	0	3,348	0	4.95	12.64	11.97
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	59,231	54,427	91.89%	4,804	8.11%	0	0	50,999	0	3,428	0	2,344	0	1,210	0	647	0	603	0	2.97	9.10	13.39
(1V06) (659BY) Kernersville, NC	64,581	56,884	88.08%	7,697	11.92%	0	2	53,899	1	2,985	0	2,603	1	1,747	0	1,568	0	1,779	0	7.20	16.34	15.43
(1V06) (659BZ) South Charlotte, NC	63,003	56,592	89.82%	6,411	10.18%	0	0	53,419	0	3,173	0	2,867	0	1,552	0	1,037	0	955	0	4.57	13.54	7.29
(1V06) (659GA) North Charlotte, NC	9,212	8,750	94.98%	462	5.02%	0	0	8,205	0	545	0	262	0	159	0	30	0	11	0	2.31	4.24	5.29
(2V07) (508) Atlanta, GA HCS	211,067	196,192	92.95%	14,875	7.05%	79	0	185,099	0	11,093	0	8,641	0	3,779	0	1,048	0	1,407	0	2.21	12.71	4.14
(2V07) (508) Atlanta, GA	85,072	77,566	91.18%	7,506	8.82%	0	0	71,422	0	6,144	0	4,610	0	2,013	0	439	0	444	0	4.05	9.83	4.36
(2V07) (508GA) Fort McPherson, GA	19,416	18,105	93.25%	1,311	6.75%	0	0	17,347	0	758	0	722	0	329	0	148	0	112	0	1.62	19.28	7.04
(2V07) (508GE) Oakwood, GA	10,938	10,624	97.13%	314	2.87%	0	0	10,375	0	249	0	185	0	101	0	18	0	0	0	1.18	8.31	4.21
(2V07) (508GF) Austell, GA	4,899	4,865	99.31%	34	0.69%	0	0	4,768	0	0	0	26	0	0	0	0	0	0	0	1.94	3.01	2.28
(2V07) (508GG) Stockbridge, GA	9,479	9,397	99.13%	82	0.87%	0	0	9,188	0	209	0	67	0	10	0	0	0	0	0	1.94	6.33	1.52
(2V07) (508GH) Lawrenceville, GA	10,509	10,333	98.33%	176	1.67%	0	0	10,087	0	246	0	134	0	37	0	0	0	0	0	1.30	4.58	3.64
(2V07) (508GI) Newnan, GA	7,455	7,412	99.42%	43	0.58%	0	0	7,293	0	119	0	36	0	0	0	2	0	3	0	1.03	5.68	3.64
(2V07) (508GJ) Blairsville, GA	3,821	3,763	98.48%	58	1.52%	0	0	3,649	0	114	0	18	0	11	0	8	0	21	0	1.57	6.72	3.97
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	8,578	7,893	92.01%	685	7.99%	0	0	7,493	0	400	0	313	0	177	0	100	0	95	0	2.30	18.57	1.53
(2V07) (508GL) Rome, GA	3,219	3,179	98.76%	40	1.24%	0	0	3,121	0	58	0	31	0	6	0	0	0	0	0	1.19	5.02	0.98
(2V07) (508GO) Northeast Cobb County, GA	3,496	3,398	97.2%	98	2.8%	0	0	3,287	0	111	0	47	0	41	0	6	0	0	0	3.82	6.32	1.53
(2V07) (508QB) East Point, GA	326	304	93.25%	22	6.75%	0	0	285	0	19	0	14	0	8	0	0	0	0	0		43.21	1.95
(2V07) (508QC) Henderson Mill, GA	1,614	1,607	99.57%	7	0.43%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.04
(2V07) (508QD) Fulton County, GA	91	90	98.9%	1	1.1%	0	0	76	0	14	0	0	0	0	0	0	0	0	0		7.29	11.23
(2V07) (508QE) Gwinnett County, GA	4,290	4,246	98.97%	44	1.03%	0	0	4,170	0	76	0	0	0	0	0	0	0	0	0	1.32		2.67
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	37,864	33,410	88.24%	4,454	11.76%	0	0	30,967	0	2,443	0	2,392	0	1,040	0	317	0	705	0	3.04	22.27	5.85
(2V07) (509) Augusta, GA HCS	75,821	70,128	92.49%	5,693	7.51%	5	22	67,060	0	3,068	0	2,689	7	1,187	11	723	0	1,094	4	3.46	12.28	8.51
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	28,190	24,687	87.57%	3,503	12.43%	0	0	23,271	0	1,416	0	1,232	0	832	0	592	0	847	0		13.93	3.97
(2V07) (509A0) Augusta Uptown, GA	37,510	35,660	95.07%	1,850	4.93%	0	22	34,252	0	1,408	0	1,200	7	319	11	114	0	217	4	3.36	7.32	9.62
(2V07) (509GA) Athens, GA	4,873	4,657	95.57%	216	4.43%	0	0	4,515	0	142	0	159	0	20	0	14	0	0	0	3.38	5.94	6.04
(2V07) (509GB) Aiken, SC	3,816	3,744	98.11%	72	1.89%	0	0	3,674	0	70	0	51	0	0	0	0	0	0	0	3.81	1.97	3.16

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	1,432	1,380	96.37%	52	3.63%	0	0	1,348	0	32	0	47	0	0	0	0	0	0	0	4.62	0.00	2.41
(2V07) (521) Birmingham, AL HCS	119,453	113,170	94.74%	6,283	5.26%	10	8	108,271	5	4,899	2	3,239	1	1,744	0	688	0	612	0	2.61	9.16	2.10
(2V07) (521) Birmingham, AL	49,995	46,025	92.06%	3,970	7.94%	0	8	43,558	5	2,467	2	1,945	1	1,133	0	463	0	429	0	5.83	9.30	2.00
(2V07) (521GA) Huntsville, AL	18,988	18,085	95.24%	903	4.76%	0	0	17,145	0	940	0	514	0	257	0	110	0	22	0	2.93	12.74	3.35
(2V07) (521GC) Florence, AL	4,758	4,748	99.79%	10	0.21%	0	0	4,556	0	0	0	0	0	0	0	0	0	0	0	5.39	0.67	0.60
(2V07) (521GD) Rainbow City, AL	3,957	3,950	99.82%	7	0.18%	0	0	3,880	0	70	0	0	0	0	0	0	0	0	0	2.32	1.27	2.13
(2V07) (521GE) Oxford, AL	5,596	5,559	99.34%	37	0.66%	0	0	5,506	0	53	0	28	0	6	0	0	0	0	0	0.91	3.11	1.54
(2V07) (521GF) Jasper, AL	2,008	1,991	99.15%	17	0.85%	0	0	1,971	0	0	0	12	0	0	0	0	0	0	0	0.97	0.93	0.70
(2V07) (521GG) Bessemer, AL	3,618	3,508	96.96%	110	3.04%	0	0	3,446	0	62	0	55	0	37	0	0	0	7	0	3.90	3.51	2.55
(2V07) (521GH) Childersburg, AL	2,787	2,780	99.75%	7	0.25%	0	0	2,725	0	55	0	7	0	0	0	0	0	0	0	2.75	0.82	0.72
(2V07) (521GI) Guntersville, AL	4,211	4,194	99.6%	17	0.4%	0	0	4,098	0	96	0	14	0	0	0	0	0	0	0	1.48	6.01	2.45
(2V07) (521GJ) Birmingham 7th Avenue South, AL	14,668	13,794	94.04%	874	5.96%	0	0	13,272	0	522	0	520	0	186	0	58	0	110	0	2.08	16.07	1.98
(2V07) (521QA) Callahan, AL	8,867	8,536	96.27%	331	3.73%	0	0	8,114	0	422	0	131	0	120	0	40	0	40	0		6.04	
(2V07) (534) Charleston, SC HCS	119,210	116,938	98.09%	2,272	1.91%	46	18	112,923	2	4,015	8	1,639	2	460	0	89	1	84	5	1.17	4.58	1.31
(2V07) (534) Charleston, SC (Ralph H. Johnson)	57,531	55,830	97.04%	1,701	2.96%	0	15	53,496	2	2,334	7	1,203	2	370	0	66	1	62	3	1.20	4.62	0.74
(2V07) (534BY) Savannah, GA	19,605	19,433	99.12%	172	0.88%	0	2	19,147	0	286	0	125	0	29	0	12	0	6	2	1.46	2.07	2.36
(2V07) (534GB) Myrtle Beach, SC	4,452	4,436	99.64%	16	0.36%	0	0	4,382	0	54	0	13	0	3	0	0	0	0	0	0.86	5.63	0.77
(2V07) (534GC) Beaufort, SC	5,284	5,268	99.7%	16	0.3%	0	0	5,196	0	72	0	14	0	0	0	0	0	0	0	0.98	8.13	1.23
(2V07) (534GD) Goose Creek, SC	12,516	12,408	99.14%	108	0.86%	0	1	12,066	0	342	1	74	0	29	0	0	0	0	0	1.11	4.92	1.83
(2V07) (534GE) Hinesville, GA	8,590	8,558	99.63%	32	0.37%	0	0	8,506	0	52	0	21	0	0	0	0	0	0	0	1.11	1.41	1.07
(2V07) (534GF) Trident 1, SC	1,940	1,935	99.74%	5	0.26%	0	0	1,926	0	9	0	0	0	0	0	0	0	0	0	0.85	6.23	
(2V07) (534QA) Market Commons, SC	7,940	7,722	97.25%	218	2.75%	0	0	6,869	0	853	0	182	0	20	0	4	0	12	0	1.49	8.34	1.70
(2V07) (534QB) Trident 2, SC	1,281	1,277	99.69%	4	0.31%	0	0	1,264	0	13	0	4	0	0	0	0	0	0	0		0.26	1.23
(2V07) (534QC) Charleston City Hall Lane, SC	71	71	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.00
(2V07) (544) Columbia, SC HCS	152,819	141,685	92.71%	11,134	7.29%	66	1	134,889	0	6,796	0	5,353	0	1,721	0	914	0	3,146	1	1.91	18.29	4.93
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	91,378	83,144	90.99%	8,234	9.01%	0	1	78,160	0	4,984	0	4,254	0	1,349	0	688	0	1,943	1	2.07	16.44	5.66
(2V07) (544BZ) Greenville, SC	21,321	19,477	91.35%	1,844	8.65%	0	0	18,904	0	573	0	460	0	146	0	154	0	1,084	0	1.33	35.90	5.51
(2V07) (544GB) Florence, SC	7,914	7,830	98.94%	84	1.06%	0	0	7,731	0	99	0	56	0	12	0	0	0	13	0	1.02	12.67	2.97
(2V07) (544GC) Rock Hill, SC	9,364	9,268	98.97%	96	1.03%	0	0	8,932	0	336	0	59	0	24	0	5	0	0	0	3.41	9.07	2.28
(2V07) (544GD) Anderson, SC	7,943	7,446	93.74%	497	6.26%	0	0	7,078	0	368	0	324	0	109	0	30	0	34	0	1.28	10.38	6.92
(2V07) (544GE) Orangeburg, SC	3,568	3,530	98.93%	38	1.07%	0	0	3,467	0	63	0	19	0	0	0	0	0	0	0	1.71		3.02
(2V07) (544GF) Sumter, SC	4,354	4,204	96.55%	150	3.45%	0	0	4,040	0	164	0	105	0	34	0	7	0	4	0	2.37		7.07
(2V07) (544GG) Spartanburg, SC	6,056	6,001	99.09%	55	0.91%	0	0	5,815	0	186	0	35	0	0	0	0	0	0	0	1.63	1.94	3.93
(2V07) (544HK) Columbia, SC - Mobile	921	785	85.23%	136	14.77%	0	0	762	0	23	0	41	0	18	0	24	0	53	0		9.26	
(2V07) (557) Dublin, GA HCS	67,678	62,104	91.76%	5,574	8.24%	6	0	59,599	0	2,505	0	2,431	0	1,536	0	766	0	841	0	2.60	16.84	8.29
(2V07) (557) Dublin, GA (Carl Vinson)	34,822	30,945	88.87%	3,877	11.13%	0	0	29,265	0	1,680	0	1,597	0	1,199	0	467	0	614	0	2.52	18.93	6.46
(2V07) (557GA) Macon, GA	12,578	11,638	92.53%	940	7.47%	0	0	11,237	0	401	0	417	0	202	0	201	0	120	0	1.94	13.02	13.96
(2V07) (557GB) Albany, GA	5,567	5,242	94.16%	325	5.84%	0	0	5,068	0	174	0	215	0	56	0	24	0	30	0	1.58	5.85	11.91
(2V07) (557GC) Milledgeville, GA	1,314	1,305	99.32%	9	0.68%	0	0	1,298	0	7	0	5	0	0	0	0	0	0	0	1.29	22.67	0.86
(2V07) (557GE) Brunswick, GA	4,660	4,521	97.02%	139	2.98%	0	0	4,400	0	121	0	87	0	26	0	0	0	15	0	3.83	4.92	2.68
(2V07) (557GF) Tifton, GA	4,028	3,986	98.96%	42	1.04%	0	0	3,949	0	37	0	29	0	9	0	4	0	0	0	1.19	3.61	1.43
(2V07) (557HA) Perry, GA	4,709	4,467	94.86%	242	5.14%	0	0	4,382	0	85	0	81	0	43	0	59	0	0	0	5.21	38.44	15.68
(2V07) (619) Central Alabama HCS	72,779	67,675	92.99%	5,104	7.01%	5	1	64,465	1	3,210	0	2,695	0	1,186	0	526	0	697	0	4.42	9.78	9.50
(2V07) (619) Montgomery, AL (Central Alabama)	10,170	8,908	87.59%	1,262	12.41%	0	0	8,207	0	701	0	719	0	303	0	125	0	115	0		8.68	16.12
(2V07) (619A4) Tuskegee, AL (Central Alabama)	15,743	14,506	92.14%	1,237	7.86%	0	0	13,803	0	703	0	611	0	319	0	119	0	188	0	3.06	11.86	4.71
(2V07) (619GA) Columbus, GA	9,297	8,711	93.7%	586	6.3%	0	0	8,471	0	240	0	320	0	144	0	35	0	87	0	3.79	8.64	8.58
(2V07) (619GD) Wiregrass, AL	7,178	6,376	88.83%	802	11.17%	0	0	6,035	0	341	0	410	0	182	0	112	0	98	0	12.84	8.55	5.73
(2V07) (619GE) Monroe County, AL	963	938	97.4%	25	2.6%	0	0	920	0	0	0	14	0	0	0	0	0	0	0	1.64		6.30
(2V07) (619GF) Central Alabama Montgomery, AL	15,239	14,658	96.19%	581	3.81%	0	1	13,875	1	783	0	325	0	120	0	88	0	48	0	4.26	5.88	2.80
(2V07) (619QA) Dothan 2, AL	4,336	4,080	94.1%	256	5.9%	0	0	3,846	0	234	0	161	0	67	0	0	0	0	0	1.94		10.22
(2V07) (619QB) Fort Benning, GA	9,853	9,498	96.4%	355	3.6%	0	0	9,308	0	190	0	135	0	43	0	34	0	143	0	2.65	17.95	7.81
(2V07) (679) Tuscaloosa, AL HCS	19,453	17,437	89.64%	2,016	10.36%	11	21	15,699	3	1,738	2	1,455	3	291	3	111	8	159	2	5.62	13.77	8.84

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (679) Tuscaloosa, AL	19,091	17,079	89.46%	2,012	10.54%	0	21	15,358	3	1,721	2	1,453	3	290	3	111	8	158	2	5.70	13.77	8.87
(2V07) (679GA) Selma, AL	94	92	97.87%	2	2.13%	0	0	89	0	0	0	0	0	0	0	0	0	0	0	6.82	0.00	5.97
(2V07) (679HK) Tuscaloosa, AL - Mobile	268	266	99.25%	2	0.75%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.18		
(2V08) (516) Bay Pines, FL HCS	198,815	187,270	94.19%	11,545	5.81%	6	0	178,903	0	8,367	0	6,772	0	2,144	0	1,239	0	1,390	0	2.54	9.61	10.72
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	89,942	84,164	93.58%	5,778	6.42%	0	0	79,937	0	4,227	0	3,408	0	1,169	0	588	0	613	0	2.95	8.03	8.62
(2V08) (516BZ) Lee County, FL	48,147	45,214	93.91%	2,933	6.09%	0	0	43,105	0	2,109	0	1,720	0	456	0	282	0	475	0	2.13	11.71	11.07
(2V08) (516GA) Sarasota, FL	11,430	11,154	97.59%	276	2.41%	0	0	10,804	0	350	0	233	0	37	0	4	0	0	0	2.33	2.85	8.43
(2V08) (516GB) St. Petersburg, FL	2,535	2,469	97.4%	66	2.6%	0	0	2,405	0	64	0	62	0	0	0	0	0	0	0	1.96	6.59	5.86
(2V08) (516GC) Palm Harbor, FL	7,589	7,347	96.81%	242	3.19%	0	0	7,069	0	278	0	156	0	69	0	0	0	0	0	2.69	1.52	12.77
(2V08) (516GD) Bradenton, FL	15,594	14,296	91.68%	1,298	8.32%	0	0	13,674	0	622	0	643	0	245	0	283	0	127	0	3.85	12.03	20.16
(2V08) (516GE) Port Charlotte, FL	10,646	9,901	93%	745	7%	0	0	9,462	0	439	0	381	0	138	0	58	0	168	0	2.71	22.12	14.66
(2V08) (516GF) Naples, FL	8,177	8,016	98.03%	161	1.97%	0	0	7,805	0	211	0	129	0	23	0	7	0	0	0	1.58	2.90	7.27
(2V08) (516GH) Sebring, FL	4,755	4,709	99.03%	46	0.97%	0	0	4,642	0	67	0	40	0	3	0	2	0	0	0	1.12	5.33	2.72
(2V08) (546) Miami, FL HCS	105,841	95,415	90.15%	10,426	9.85%	9	46	90,155	0	5,260	25	4,594	0	2,338	10	1,685	10	1,809	1	4.56	14.64	3.76
(2V08) (546) Miami, FL (Bruce W. Carter)	54,877	47,810	87.12%	7,067	12.88%	0	46	44,809	0	3,001	25	2,873	0	1,430	10	1,334	10	1,430	1	5.34	16.58	2.36
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	34,795	31,933	91.77%	2,862	8.23%	0	0	30,274	0	1,659	0	1,416	0	826	0	297	0	323	0	4.51	11.67	4.41
(2V08) (546GA) Miami Flagler, FL	59	56	94.92%	3	5.08%	0	0	55	0	0	0	0	0	0	0	0	0	0	0	18.58		
(2V08) (546GB) Key West, FL	1,929	1,889	97.93%	40	2.07%	0	0	1,850	0	39	0	28	0	6	0	2	0	0	0	1.42	7.87	2.67
(2V08) (546GC) Homestead, FL	5,099	4,845	95.02%	254	4.98%	0	0	4,545	0	300	0	146	0	38	0	30	0	40	0	7.05	7.92	6.76
(2V08) (546GD) Pembroke Pines, FL	2,701	2,652	98.19%	49	1.81%	0	0	2,587	0	65	0	29	0	0	0	0	0	6	0	3.00	9.63	3.09
(2V08) (546GE) Key Largo, FL	899	869	96.66%	30	3.34%	0	0	826	0	43	0	22	0	4	0	3	0	0	0	3.16	10.67	5.87
(2V08) (546GF) Hollywood, FL	3,481	3,372	96.87%	109	3.13%	0	0	3,242	0	130	0	72	0	25	0	10	0	2	0	3.28	2.73	6.32
(2V08) (546GH) Deerfield Beach, FL	2,001	1,989	99.4%	12	0.6%	0	0	1,967	0	0	0	0	0	0	0	0	0	0	0	1.37	2.49	1.35
(2V08) (548) West Palm Beach, FL HCS	116,246	111,165	95.63%	5,081	4.37%	1	23	106,349	8	4,816	9	3,341	0	1,006	2	385	3	349	1	2.33	6.89	7.45
(2V08) (548) West Palm Beach, FL	86,535	81,722	94.44%	4,813	5.56%	0	23	77,308	8	4,414	9	3,188	0	946	2	371	3	308	1	2.42	6.96	8.71
(2V08) (548GA) Fort Pierce, FL	5,724	5,670	99.06%	54	0.94%	0	0	5,617	0	53	0	41	0	8	0	0	0	0	0	2.91	7.21	0.96
(2V08) (548GB) Delray Beach, FL	6,505	6,390	98.23%	115	1.77%	0	0	6,204	0	186	0	66	0	0	0	6	0	0	0	4.73	6.76	5.45
(2V08) (548GC) Stuart, FL	6,704	6,686	99.73%	18	0.27%	0	0	6,675	0	0	0	0	0	0	0	0	0	0	0	1.18	0.58	1.08
(2V08) (548GD) Boca Raton, FL	3,791	3,782	99.76%	9	0.24%	0	0	3,733	0	49	0	5	0	3	0	0	0	0	0	0.79	4.45	2.93
(2V08) (548GE) Vero Beach, FL	3,996	3,981	99.62%	15	0.38%	0	0	3,963	0	18	0	7	0	0	0	0	0	0	0	1.13	1.08	2.20
(2V08) (548GF) Okeechobee, FL	2,008	1,995	99.35%	13	0.65%	0	0	1,965	0	30	0	0	0	4	0	0	0	0	0	1.17	11.12	6.42
(2V08) (548QA) Port Saint Lucie, FL	983	939	95.52%	44	4.48%	0	0	884	0	55	0	25	0	12	0	4	0	3	0		5.11	4.31
(2V08) (573) Gainesville, FL HCS	259,537	241,355	92.99%	18,182	7.01%	45	52	229,190	3	12,165	1	8,197	4	3,872	12	2,122	6	3,991	26	3.17	12.43	9.37
(2V08) (573) Gainesville, FL (Malcom Randall)	56,992	52,653	92.39%	4,339	7.61%	0	51	49,847	3	2,806	1	2,295	4	1,013	12	533	6	498	25	3.16	9.23	2.69
(2V08) (573A4) Lake City, FL	17,497	16,262	92.94%	1,235	7.06%	0	0	14,820	0	1,442	0	711	0	189	0	154	0	181	0	6.44	12.76	3.11
(2V08) (573BY) Jacksonville 1, FL	42,107	36,832	87.47%	5,275	12.53%	0	1	34,591	0	2,241	0	1,742	0	1,165	0	529	0	1,839	1	3.54	20.65	9.58
(2V08) (573GA) Valdosta, GA	4,785	4,682	97.85%	103	2.15%	0	0	4,522	0	160	0	70	0	26	0	0	0	5	0	1.69	17.67	7.89
(2V08) (573GD) Ocala, FL	9,773	9,470	96.9%	303	3.1%	0	0	9,219	0	251	0	153	0	90	0	30	0	0	0	2.00	14.14	11.57
(2V08) (573GE) Saint Augustine, FL	9,132	8,636	94.57%	496	5.43%	0	0	8,097	0	539	0	175	0	108	0	111	0	102	0	3.84	8.14	22.52
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	26,261	25,059	95.42%	1,202	4.58%	0	0	23,699	0	1,360	0	669	0	170	0	93	0	270	0	4.36	5.10	0.93
(2V08) (573GG) Lecanto, FL	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		9.00	
(2V08) (573GI) The Villages, FL	30,396	28,830	94.85%	1,566	5.15%	0	0	27,608	0	1,222	0	698	0	424	0	279	0	165	0	3.55	9.83	5.46
(2V08) (573GJ) St. Marys, GA	3,954	3,820	96.61%	134	3.39%	0	0	3,711	0	109	0	46	0	37	0	44	0	0	0	1.91	7.00	16.50
(2V08) (573GK) Marianna, FL	3,018	3,000	99.4%	18	0.6%	0	0	2,954	0	46	0	16	0	2	0	0	0	0	0	1.46	14.25	1.94
(2V08) (573GL) Palatka, FL	3,358	3,314	98.69%	44	1.31%	0	0	3,164	0	150	0	37	0	6	0	0	0	0	0	2.62	4.58	7.40
(2V08) (573GM) Waycross, GA	3,214	3,153	98.1%	61	1.9%	0	0	3,064	0	89	0	27	0	5	0	0	0	26	0	2.82	80.08	3.46
(2V08) (573GN) Perry, FL	625	624	99.84%	1	0.16%	0	0	615	0	9	0	0	0	0	0	0	0	0	0	1.43	0.00	2.06
(2V08) (573QA) Gainesville 1-16th Street, FL	53	53	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.77
(2V08) (573QB) Gainesville 2-98th Street, FL	1,105	1,028	93.03%	77	6.97%	0	0	942	0	86	0	53	0	12	0	0	0	0	0		7.80	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,727	916	53.04%	811	46.96%	0	0	809	0	107	0	205	0	20	0	30	0	556	0		84.98	14.30
(2V08) (573QD) Gainesville 4-64th Street (O), FL	6,851	6,677	97.46%	174	2.54%	0	0	6,388	0	289	0	128	0	18	0	0	0	0	0		3.55	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	4,792	4,428	92.4%	364	7.6%	0	0	4,198	0	230	0	224	0	73	0	42	0	25	0		7.28	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (596GA) Somerset, KY	3,179	3,001	94.4%	178	5.6%	0	10	2,768	5	233	3	93	1	71	0	14	0	0	1	2.78	9.94	5.89
(2V09) (596GB) Morehead, KY	347	346	99.71%	1	0.29%	0	1	342	1	4	0	0	0	0	0	0	0	0	0	0.74	2.39	0.16
(2V09) (596GC) Hazard, KY	612	610	99.67%	2	0.33%	0	1	588	1	0	0	0	0	0	0	0	0	0	0	3.12	3.19	0.00
(2V09) (596GD) Berea, KY	1,216	1,181	97.12%	35	2.88%	0	1	1,130	1	51	0	33	0	2	0	0	0	0	0	2.91	8.31	2.20
(2V09) (603) Louisville, KY HCS	85,297	83,285	97.64%	2,012	2.36%	38	2	79,690	2	3,595	0	1,313	0	350	0	128	0	221	0	1.94	4.98	4.48
(2V09) (603) Louisville, KY (Robley Rex)	45,462	44,123	97.05%	1,339	2.95%	0	1	41,585	1	2,538	0	901	0	178	0	83	0	177	0	0.24	4.90	6.03
(2V09) (603GA) Fort Knox, KY	6,263	6,149	98.18%	114	1.82%	0	0	6,004	0	145	0	83	0	26	0	0	0	0	0	1.33	3.06	7.11
(2V09) (603GB) New Albany, IN	3,668	3,606	98.31%	62	1.69%	0	1	3,481	1	125	0	46	0	0	0	0	0	0	0	1.76	1.69	3.55
(2V09) (603GC) Shively, KY	7,313	7,228	98.84%	85	1.16%	0	0	7,051	0	177	0	52	0	0	0	0	0	0	0	1.68	2.38	3.32
(2V09) (603GD) Stonybrook, KY	5,157	5,059	98.1%	98	1.9%	0	0	4,970	0	89	0	53	0	39	0	5	0	0	0	1.49	11.46	1.88
(2V09) (603GE) Newburg, KY	8,769	8,574	97.78%	195	2.22%	0	0	8,274	0	300	0	108	0	50	0	18	0	0	0	2.77	15.70	8.72
(2V09) (603GF) Grayson County, KY	5,186	5,094	98.23%	92	1.77%	0	0	4,977	0	117	0	49	0	21	0	0	0	14	0	1.68	4.34	4.77
(2V09) (603GG) Scott County, IN	2,985	2,970	99.5%	15	0.5%	0	0	2,883	0	87	0	9	0	0	0	0	0	0	0	2.39	1.97	1.58
(2V09) (603GH) Carrollton, KY	477	465	97.48%	12	2.52%	0	0	448	0	17	0	12	0	0	0	0	0	0	0	2.76	12.31	1.20
(2V09) (603MA) IDES Fort Knox	17	17	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (614) Memphis, TN HCS	85,182	79,934	93.84%	5,248	6.16%	15	0	75,977	0	3,957	0	2,715	0	1,102	0	672	0	759	0	2.16	8.96	12.55
(2V09) (614) Memphis, TN	52,710	48,189	91.42%	4,521	8.58%	0	0	45,370	0	2,819	0	2,220	0	991	0	628	0	682	0	1.55	9.42	16.52
(2V09) (614GA) Tupelo, MS	4,608	4,510	97.87%	98	2.13%	0	0	4,464	0	46	0	0	0	0	0	0	0	0	0	1.05	0.00	13.82
(2V09) (614GB) Jonesboro, AR	3,428	3,340	97.43%	88	2.57%	0	0	3,120	0	220	0	74	0	0	0	4	0	0	0	3.03	0.52	6.72
(2V09) (614GC) Holly Springs, MS	1,390	1,373	98.78%	17	1.22%	0	0	1,359	0	14	0	11	0	0	0	0	0	0	0	1.92	0.00	5.17
(2V09) (614GD) Savannah, TN	1,110	1,081	97.39%	29	2.61%	0	0	1,059	0	22	0	0	0	0	0	0	0	0	0	2.52	2.86	3.04
(2V09) (614GE) Covington, TN	4,849	4,802	99.03%	47	0.97%	0	0	4,767	0	35	0	31	0	0	0	7	0	4	0	1.38	0.97	5.29
(2V09) (614GF) Nonconnah Boulevard, TN	13,309	12,997	97.66%	312	2.34%	0	0	12,410	0	587	0	185	0	66	0	16	0	45	0	2.82	5.39	14.04
(2V09) (614GG) Jackson, TN	2,312	2,231	96.5%	81	3.5%	0	0	2,070	0	161	0	55	0	20	0	0	0	2	0	2.10	8.61	1.04
(2V09) (614GI) Dyersburg, TN	744	719	96.64%	25	3.36%	0	0	700	0	19	0	0	0	0	0	0	0	0	0	3.45	0.00	2.09
(2V09) (614GN) Helena, AR	722	692	95.84%	30	4.16%	0	0	658	0	34	0	24	0	0	0	0	0	0	0	4.72	3.67	2.91
(2V09) (621) Mountain Home, TN HCS	101,880	98,672	96.85%	3,208	3.15%	8	4	94,323	2	4,349	1	2,090	0	735	0	211	0	172	1	3.20	5.60	3.76
(2V09) (621) Mountain Home, TN (James H. Quillen)	62,080	59,617	96.03%	2,463	3.97%	0	4	56,895	2	2,722	1	1,581	0	538	0	186	0	158	1	3.18	5.86	2.22
(2V09) (621BU) Mountain Home, TN - VADOM	98	97	98.98%	1	1.02%	0	0	97	0	0	0	0	0	0	0	0	0	0	0	0.34		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	18,817	18,399	97.78%	418	2.22%	0	0	17,698	0	701	0	337	0	60	0	15	0	0	0	2.93	2.10	5.06
(2V09) (621GA) Rogersville, TN	1,931	1,925	99.69%	6	0.31%	0	0	1,885	0	40	0	0	0	0	0	0	0	0	0	2.58	0.00	0.05
(2V09) (621GC) Norton, VA	2,226	2,224	99.91%	2	0.09%	0	0	2,169	0	0	0	0	0	0	0	0	0	0	0	2.46	0.00	1.56
(2V09) (621GG) Morristown, TN	2,682	2,675	99.74%	7	0.26%	0	0	2,646	0	29	0	6	0	0	0	0	0	0	0	1.24	5.46	0.33
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	5,025	4,852	96.56%	173	3.44%	0	0	4,409	0	443	0	58	0	107	0	6	0	0	0	6.63	8.90	7.64
(2V09) (621GJ) Bristol, VA	4,146	4,063	98%	83	2%	0	0	3,968	0	95	0	56	0	23	0	0	0	0	0	2.74	0.00	4.30
(2V09) (621GK) Campbell County, TN	1,891	1,879	99.37%	12	0.63%	0	0	1,828	0	51	0	6	0	3	0	0	0	0	0	1.75	1.51	4.66
(2V09) (621QA) Jonesville, VA	507	507	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.57		
(2V09) (621QB) Marion, VA	468	465	99.36%	3	0.64%	0	0	462	0	0	0	0	0	0	0	0	0	0	0	1.88		
(2V09) (621QC) Vansant, VA	244	242	99.18%	2	0.82%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11.64		
(2V09) (621QD) Knox County, TN	940	905	96.28%	35	3.72%	0	0	814	0	91	0	33	0	2	0	0	0	0	0		4.88	6.44
(2V09) (621QE) Downtown West, TN	825	822	99.64%	3	0.36%	0	0	801	0	0	0	0	0	0	0	0	0	0	0		2.68	
(2V09) (626) Middle Tennessee HCS	193,119	179,427	92.91%	13,692	7.09%	32	548	170,570	59	8,857	18	7,003	42	3,451	50	1,473	30	1,765	349	4.66	9.92	6.14
(2V09) (626) Nashville, TN	60,029	54,500	90.79%	5,529	9.21%	0	66	51,181	6	3,319	1	2,752	1	1,460	3	612	0	705	55	8.67	9.64	6.32
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	48,558	45,738	94.19%	2,820	5.81%	0	2	43,788	0	1,950	0	1,479	0	773	0	323	0	245	2	3.11	7.06	5.62
(2V09) (626GA) Dover, TN	986	976	98.99%	10	1.01%	0	2	943	0	33	0	0	1	0	0	0	1	0	0	1.99	0.00	5.47
(2V09) (626GC) Bowling Green, KY	4,820	4,679	97.07%	141	2.93%	0	3	4,534	1	145	1	104	1	19	0	13	0	0	0	1.79	5.23	12.98
(2V09) (626GE) Clarksville, TN	14,345	12,420	86.58%	1,925	13.42%	0	468	11,351	49	1,069	15	905	36	492	47	188	29	340	292	6.48	34.17	6.28
(2V09) (626GF) Chattanooga, TN	18,909	17,837	94.33%	1,072	5.67%	0	3	17,199	1	638	0	580	2	242	0	126	0	124	0	4.32	7.72	9.76
(2V09) (626GG) Tullahoma, TN	1,241	1,233	99.36%	8	0.64%	0	0	1,213	0	20	0	6	0	0	0	0	0	0	0	0.96	4.72	2.93
(2V09) (626GH) Cookeville, TN	4,325	4,172	96.46%	153	3.54%	0	1	4,007	1	165	0	100	0	0	0	0	0	25	0	4.96	1.30	3.66
(2V09) (626GJ) Hopkinsville, KY	5,145	4,734	92.01%	411	7.99%	0	1	4,517	1	217	0	143	0	167	0	64	0	37	0	11.51	3.13	5.60
(2V09) (626GK) McMinnville, TN	2,370	2,352	99.24%	18	0.76%	0	0	2,206	0	146	0	10	0	4	0	0	0	0	0	6.43	5.31	2.52

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(2V09) (626GL) Roane County, TN	2,142	2,063	96.31%	79	3.69%	0	0	1,933	0	130	0	40	0	10	0	13	0	16	0	3.59	38.59	8.31
(2V09) (626GM) Maury County, TN	4,220	4,146	98.25%	74	1.75%	0	0	3,988	0	158	0	51	0	6	0	0	0	0	0	3.16	3.70	2.54
(2V09) (626GN) Athens, TN	2,222	2,082	93.7%	140	6.3%	0	0	2,016	0	66	0	81	0	45	0	0	0	9	0	5.71	7.72	10.61
(2V09) (626GO) International Plaza, TN	4,674	4,462	95.46%	212	4.54%	0	0	4,342	0	120	0	124	0	50	0	15	0	23	0	4.02	5.52	3.11
(2V09) (626GP) Gallatin, TN	2,073	2,020	97.44%	53	2.56%	0	1	1,990	0	30	1	32	0	3	0	0	0	18	0	2.11	10.55	0.00
(2V09) (626MA) IDES Fort Campbell	307	307	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (626QA) Albion Street, TN	3,675	3,417	92.98%	258	7.02%	0	0	3,240	0	177	0	194	0	33	0	12	0	0	0	6.53		0.00
(2V09) (626QB) Charlotte Avenue, TN	6,224	6,078	97.65%	146	2.35%	0	1	5,923	0	155	0	100	1	30	0	8	0	8	0	2.09	5.96	3.18
(2V09) (626QC) Pointe Centre, TN	6,636	6,007	90.52%	629	9.48%	0	0	5,693	0	314	0	283	0	95	0	77	0	174	0		14.20	6.03
(2V09) (626QD) Glenis Drive, TN	218	204	93.58%	14	6.42%	0	0	199	0	0	0	10	0	0	0	0	0	0	0			4.56
(3V10) (538) Chillicothe, OH HCS	34,732	33,368	96.07%	1,364	3.93%	8	96	32,346	17	1,022	23	749	14	273	8	164	6	178	28	1.33	5.58	3.94
(3V10) (538) Chillicothe, OH	19,834	18,803	94.8%	1,031	5.2%	0	78	18,023	12	780	20	587	9	193	7	107	4	144	26	1.66	6.35	3.67
(3V10) (538GA) Athens, OH	3,045	3,038	99.77%	7	0.23%	0	13	2,992	4	46	2	0	2	0	1	0	2	0	2	0.51	2.10	0.94
(3V10) (538GB) Portsmouth, OH	3,655	3,604	98.6%	51	1.4%	0	5	3,562	1	42	1	28	3	8	0	0	0	0	0	1.17	2.21	4.68
(3V10) (538GC) Marietta, OH	1,982	1,856	93.64%	126	6.36%	0	0	1,815	0	41	0	52	0	42	0	27	0	5	0	1.05	11.43	4.39
(3V10) (538GD) Lancaster, OH	3,377	3,291	97.45%	86	2.55%	0	0	3,238	0	53	0	38	0	0	0	0	0	9	0	1.32	1.82	6.49
(3V10) (538GE) Cambridge, OH	2,318	2,273	98.06%	45	1.94%	0	0	2,226	0	47	0	27	0	0	0	9	0	4	0	1.22	3.81	3.58
(3V10) (538GF) Wilmington, OH	521	503	96.55%	18	3.45%	0	0	490	0	0	0	0	0	0	0	0	0	0	0	3.08	4.20	6.38
(3V10) (539) Cincinnati, OH HCS	78,521	73,350	93.41%	5,171	6.59%	3	5	70,519	1	2,831	2	2,564	1	1,217	0	698	0	692	1	1.67	9.27	4.11
(3V10) (539) Cincinnati, OH	42,439	38,325	90.31%	4,114	9.69%	0	3	36,270	0	2,055	2	1,856	1	1,048	0	651	0	559	0	1.20	12.51	3.70
(3V10) (5399AB) Fort Thomas CLC	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V10) (539A4) Fort Thomas, KY	878	821	93.51%	57	6.49%	0	0	783	0	38	0	44	0	9	0	0	0	0	0		10.61	2.27
(3V10) (539BV) Fort Thomas, KY - PR RTP	17	7	41.18%	10	58.82%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			42.06
(3V10) (539GA) Bellevue, KY	2,759	2,698	97.79%	61	2.21%	0	0	2,639	0	59	0	37	0	0	0	0	0	0	0	2.52	1.99	4.00
(3V10) (539GB) Clermont County, OH	7,051	6,875	97.5%	176	2.5%	0	0	6,714	0	161	0	118	0	31	0	7	0	20	0	2.06	4.09	5.71
(3V10) (539GC) Dearborn, IN	5,205	5,162	99.17%	43	0.83%	0	1	5,079	1	83	0	34	0	5	0	0	0	0	0	1.24	2.59	1.51
(3V10) (539GD) Florence, KY	6,091	5,948	97.65%	143	2.35%	0	0	5,848	0	100	0	101	0	24	0	7	0	11	0	1.91	3.66	3.93
(3V10) (539GE) Hamilton, OH	5,460	5,284	96.78%	176	3.22%	0	0	5,158	0	126	0	113	0	29	0	4	0	30	0	2.24	4.89	5.25
(3V10) (539GF) Georgetown, OH	1,752	1,693	96.63%	59	3.37%	0	0	1,654	0	39	0	34	0	0	0	2	0	0	0	2.14	2.87	3.46
(3V10) (539QB) Highland Avenue, OH	6,456	6,198	96%	258	4%	0	1	6,052	0	146	0	164	0	39	0	0	0	37	1		4.44	
(3V10) (539QC) Vine Street, OH	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(3V10) (539QD) Norwood, OH	409	335	81.91%	74	18.09%	0	0	311	0	24	0	58	0	14	0	0	0	0	0		13.29	4.82
(3V10) (541) Cleveland, OH HCS	191,105	182,396	95.44%	8,709	4.56%	28	10	173,058	2	9,338	4	5,697	3	1,638	0	597	0	777	1	4.41	6.06	4.30
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	58,135	54,609	93.93%	3,526	6.07%	0	10	50,944	2	3,665	4	2,462	3	639	0	216	0	209	1	5.76	6.34	4.40
(3V10) (541BY) Canton, OH	16,015	15,478	96.65%	537	3.35%	0	0	14,862	0	616	0	339	0	82	0	65	0	51	0	3.51	5.19	3.00
(3V10) (541BZ) Youngstown, OH	11,475	11,100	96.73%	375	3.27%	0	0	10,402	0	698	0	263	0	66	0	23	0	23	0	4.42	6.77	3.16
(3V10) (541GB) Lorain, OH	10,601	10,462	98.69%	139	1.31%	0	0	10,255	0	207	0	99	0	13	0	6	0	0	0	3.43	2.09	1.56
(3V10) (541GC) Sandusky, OH	7,306	7,070	96.77%	236	3.23%	0	0	6,855	0	215	0	113	0	68	0	19	0	36	0	3.79	6.04	3.61
(3V10) (541GD) Mansfield, OH (David F. Winder)	13,030	12,789	98.15%	241	1.85%	0	0	12,483	0	306	0	141	0	56	0	18	0	26	0	2.05	3.80	1.09
(3V10) (541GE) McCafferty, OH	1,290	1,258	97.52%	32	2.48%	0	0	1,206	0	52	0	24	0	0	0	0	0	0	0	2.92	2.97	4.40
(3V10) (541GF) Lake County, OH	10,714	10,431	97.36%	283	2.64%	0	0	10,077	0	354	0	169	0	47	0	14	0	53	0	3.45	6.15	6.76
(3V10) (541GG) Akron, OH	18,502	17,581	95.02%	921	4.98%	0	0	16,441	0	1,140	0	645	0	157	0	42	0	77	0	4.79	7.02	2.68
(3V10) (541GH) East Liverpool, OH	4,477	4,420	98.73%	57	1.27%	0	0	4,337	0	83	0	31	0	10	0	0	0	13	0	1.99	2.38	3.34
(3V10) (541GI) Warren, OH	3,826	3,727	97.41%	99	2.59%	0	0	3,608	0	119	0	51	0	21	0	8	0	0	0	3.32	4.62	4.56
(3V10) (541GJ) New Philadelphia, OH	4,502	4,421	98.2%	81	1.8%	0	0	4,307	0	114	0	49	0	19	0	0	0	0	0	2.15	1.48	4.38
(3V10) (541GK) Ravenna, OH	5,349	5,053	94.47%	296	5.53%	0	0	4,858	0	195	0	142	0	62	0	27	0	65	0	9.54	5.13	4.61
(3V10) (541GL) Parma, OH	24,445	22,682	92.79%	1,763	7.21%	0	0	21,151	0	1,531	0	1,106	0	354	0	138	0	165	0	6.70	7.81	9.48
(3V10) (541GM) Cleveland Superior Avenue, OH	43	31	72.09%	12	27.91%	0	0	16	0	15	0	11	0	0	0	0	0	0	0			
(3V10) (541QA) Summit County, OH	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	719	714	99.3%	5	0.7%	0	0	712	0	0	0	0	0	0	0	0	0	0	0	8.00	4.00	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	338	277	81.95%	61	18.05%	0	0	266	0	11	0	34	0	25	0	0	0	0	0		12.21	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	334	289	86.53%	45	13.47%	0	0	274	0	15	0	16	0	12	0	12	0	0	0		12.36	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (610BY) St. Joseph County, IN	11,288	10,882	96.4%	406	3.6%	0	0	10,550	0	332	0	263	0	70	0	54	0	19	0	2.17	6.68	0.90
(3V10) (610GB) Muncie, IN	3,425	3,248	94.83%	177	5.17%	0	0	3,111	0	137	0	139	0	0	0	6	0	0	0	4.87	2.08	4.13
(3V10) (610GC) Goshen, IN	2,051	2,005	97.76%	46	2.24%	0	0	1,941	0	64	0	36	0	0	0	0	0	0	0	3.58	5.19	1.32
(3V10) (610GD) Peru, IN	2,592	2,508	96.76%	84	3.24%	0	0	2,429	0	79	0	64	0	12	0	5	0	0	0	3.09	9.46	0.38
(3V10) (610QA) Fort Wayne East State Boulevard, IN	3,337	3,052	91.46%	285	8.54%	0	0	2,790	0	262	0	183	0	60	0	28	0	14	0		24.75	7.32
(3V10) (610QB) Columbia Place, IN	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	44,585	42,987	96.42%	1,598	3.58%	51	9	41,040	4	1,947	1	1,151	4	351	0	69	0	27	0	1.54	6.44	3.06
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	24,150	22,986	95.18%	1,164	4.82%	0	9	21,809	4	1,177	1	813	4	278	0	54	0	19	0	1.61	6.68	0.06
(3V10) (655GA) Gaylord, MI	910	890	97.8%	20	2.2%	0	0	865	0	25	0	18	0	0	0	0	0	0	0	1.32	2.27	1.56
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Crow)	1,230	1,221	99.27%	9	0.73%	0	0	1,166	0	55	0	8	0	0	0	0	0	0	0	1.88	3.80	0.81
(3V10) (655GC) Oscoda, MI	2,156	2,135	99.03%	21	0.97%	0	0	2,083	0	52	0	15	0	4	0	0	0	0	0	1.52	5.51	3.40
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,721	1,648	95.76%	73	4.24%	0	0	1,607	0	41	0	41	0	27	0	5	0	0	0	1.00	7.04	2.69
(3V10) (655GE) Clare, MI	3,089	3,031	98.12%	58	1.88%	0	0	2,913	0	118	0	45	0	0	0	0	0	0	0	1.39	3.63	4.78
(3V10) (655GF) Bad Axe, MI	1,741	1,719	98.74%	22	1.26%	0	0	1,671	0	48	0	19	0	3	0	0	0	0	0	0.98	4.49	2.53
(3V10) (655GG) Cadillac, MI	1,436	1,423	99.09%	13	0.91%	0	0	1,385	0	38	0	13	0	0	0	0	0	0	0	1.74	3.14	1.51
(3V10) (655GH) Cheboygan County, MI	1,178	1,160	98.47%	18	1.53%	0	0	1,130	0	30	0	16	0	0	0	0	0	0	0	1.45	6.51	1.15
(3V10) (655GI) Grayling, MI	1,134	1,099	96.91%	35	3.09%	0	0	1,031	0	68	0	32	0	0	0	0	0	0	0	2.58	4.19	5.75
(3V10) (655QA) Saginaw Barnard Road, MI	3,899	3,770	96.69%	129	3.31%	0	0	3,549	0	221	0	100	0	0	0	0	0	0	0		2.09	4.05
(3V10) (655QB) Grand Traverse, MI	1,941	1,905	98.15%	36	1.85%	0	0	1,831	0	74	0	31	0	5	0	0	0	0	0		6.21	1.85
(3V12) (550) Danville, IL HCS	34,281	32,560	94.98%	1,721	5.02%	2	1	31,362	1	1,198	0	894	0	306	0	257	0	264	0	1.51	9.33	1.52
(3V12) (550) Danville, IL	15,395	14,401	93.54%	994	6.46%	0	0	13,903	0	498	0	445	0	168	0	124	0	257	0	0.80	10.45	1.05
(3V12) (550BY) Peoria, IL (Bob Michel)	10,026	9,431	94.07%	595	5.93%	0	1	8,968	1	463	0	357	0	107	0	126	0	5	0	1.66	11.52	1.63
(3V12) (550GA) Decatur, IL	4,666	4,559	97.71%	107	2.29%	0	0	4,403	0	156	0	71	0	29	0	5	0	0	0	2.10	3.40	3.61
(3V12) (550GD) Springfield, IL	2,820	2,809	99.61%	11	0.39%	0	0	2,773	0	36	0	11	0	0	0	0	0	0	0	1.34	1.76	1.14
(3V12) (550GF) Mattoon, IL	797	789	99%	8	1%	0	0	767	0	22	0	0	0	0	0	0	0	0	0	3.23	0.64	2.27
(3V12) (550GG) Bloomington, IL	577	571	98.96%	6	1.04%	0	0	548	0	23	0	4	0	0	0	0	0	0	0	2.06	6.83	2.27
(3V12) (537) Chicago, IL HCS	64,151	54,976	85.7%	9,175	14.3%	3	3	49,806	2	5,170	0	4,810	0	2,439	0	1,269	0	657	1	5.58	16.09	6.42
(3V12) (537) Chicago, IL (Jesse Brown)	50,584	42,844	84.7%	7,740	15.3%	0	3	38,857	2	3,987	0	4,105	0	1,889	0	1,147	0	599	1	5.14	15.80	5.76
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	10,391	9,140	87.96%	1,251	12.04%	0	0	8,251	0	889	0	563	0	520	0	116	0	52	0	4.50	18.15	7.76
(3V12) (537GA) Chicago Heights, IL	948	920	97.05%	28	2.95%	0	0	878	0	42	0	14	0	0	0	0	0	0	0	3.73		4.00
(3V12) (537GD) Lakeside, IL	1,318	1,222	92.72%	96	7.28%	0	0	1,080	0	142	0	0	0	0	0	0	0	0	0	9.33		6.36
(3V12) (537HA) Auburn Gresham, IL	910	850	93.41%	60	6.59%	0	0	740	0	110	0	52	0	0	0	3	0	2	0	9.40		8.69
(3V12) (556) North Chicago, IL HCS	32,845	31,211	95.03%	1,634	4.97%	23	14	29,510	2	1,701	4	1,090	3	251	1	101	1	192	3	3.40	7.01	4.21
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	28,538	27,023	94.69%	1,515	5.31%	0	14	25,476	2	1,547	4	1,003	3	227	1	97	1	188	3	3.71	7.16	4.23
(3V12) (556GA) Evanston, IL	781	739	94.62%	42	5.38%	0	0	710	0	29	0	26	0	13	0	0	0	0	0	3.47	2.52	9.04
(3V12) (556GC) McHenry, IL	1,929	1,884	97.67%	45	2.33%	0	0	1,801	0	83	0	37	0	0	0	2	0	0	0	3.32	3.02	2.71
(3V12) (556GD) Kenosha, WI	1,597	1,565	98%	32	2%	0	0	1,523	0	42	0	24	0	7	0	0	0	0	0	1.08	1.29	3.33
(3V12) (578) Hines, IL HCS	110,461	104,396	94.51%	6,065	5.49%	3	0	99,168	0	5,228	0	3,625	0	1,231	0	699	0	510	0	3.18	7.58	4.92
(3V12) (578) Hines, IL (Edward Hines Junior)	88,753	83,600	94.19%	5,153	5.81%	0	0	79,258	0	4,342	0	3,005	0	1,055	0	629	0	464	0	3.96	7.40	5.26
(3V12) (578GA) Joliet, IL	9,933	9,349	94.12%	584	5.88%	0	0	8,809	0	540	0	370	0	120	0	59	0	0	0	2.47	9.55	5.15
(3V12) (578GC) Kankakee County, IL	1,660	1,611	97.05%	49	2.95%	0	0	1,553	0	58	0	41	0	0	0	0	0	0	0	1.83	10.71	2.64
(3V12) (578GD) Aurora, IL	2,779	2,715	97.7%	64	2.3%	0	0	2,658	0	57	0	45	0	16	0	0	0	0	0	0.55	4.72	5.37
(3V12) (578GE) Hoffman Estates, IL	2,517	2,444	97.1%	73	2.9%	0	0	2,343	0	101	0	67	0	4	0	0	0	0	0	3.12	11.05	1.56
(3V12) (578GF) LaSalle, IL	1,515	1,462	96.5%	53	3.5%	0	0	1,407	0	55	0	35	0	9	0	0	0	0	0	2.32	4.48	5.15
(3V12) (578GG) Oak Lawn, IL	3,304	3,215	97.31%	89	2.69%	0	0	3,140	0	75	0	62	0	21	0	0	0	5	0	2.03	24.32	4.29
(3V12) (585) Iron Mountain, MI HCS	13,102	12,337	94.16%	765	5.84%	9	0	11,508	0	829	0	494	0	163	0	57	0	51	0	4.47	8.85	4.33
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	8,759	8,169	93.26%	590	6.74%	0	0	7,541	0	628	0	389	0	124	0	38	0	39	0	5.73	8.23	4.43
(3V12) (585GA) Hancock, MI	423	409	96.69%	14	3.31%	0	0	392	0	17	0	6	0	0	0	0	0	0	0	1.97	15.57	3.31
(3V12) (585GB) Rhinelander, WI	825	780	94.55%	45	5.45%	0	0	732	0	48	0	30	0	9	0	2	0	0	0	6.96	7.47	8.49
(3V12) (585GC) Menominee, MI	518	493	95.17%	25	4.83%	0	0	475	0	18	0	15	0	4	0	5	0	0	0	3.37	18.94	2.43

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(3V12) (585GD) Ironwood, MI	324	310	95.68%	14	4.32%	0	0	302	0	8	0	6	0	3	0	3	0	0	0	3.81	19.30	4.94
(3V12) (585GF) Manistique, MI	627	613	97.77%	14	2.23%	0	0	604	0	0	0	0	0	3	0	3	0	0	0	2.56	28.39	1.34
(3V12) (585HA) Marquette, MI	1,070	1,025	95.79%	45	4.21%	0	0	953	0	72	0	26	0	11	0	0	0	0	0	5.14	26.19	3.84
(3V12) (585HB) Sault Saint Marie, MI	556	538	96.76%	18	3.24%	0	0	509	0	29	0	14	0	0	0	0	0	0	0	1.61	7.29	5.10
(3V12) (607) Madison, WI HCS	40,954	37,412	91.35%	3,542	8.65%	1	12	34,798	5	2,614	2	1,974	3	929	2	425	0	214	0	6.93	10.76	3.83
(3V12) (607) Madison, WI (William S. Middleton)	31,260	27,972	89.48%	3,288	10.52%	0	12	25,898	5	2,074	2	1,803	3	875	2	409	0	201	0	10.03	11.31	4.15
(3V12) (607GC) Janesville, WI	877	856	97.61%	21	2.39%	0	0	808	0	48	0	8	0	10	0	0	0	0	0	7.67	1.22	0.70
(3V12) (607GD) Baraboo, WI	1,121	1,097	97.86%	24	2.14%	0	0	1,041	0	56	0	11	0	0	0	0	0	0	0	8.35	4.54	0.00
(3V12) (607GE) Beaver Dam, WI	640	621	97.03%	19	2.97%	0	0	578	0	43	0	12	0	3	0	0	0	2	0	5.78	12.53	1.13
(3V12) (607GF) Freeport, IL	596	594	99.66%	2	0.34%	0	0	561	0	33	0	0	0	0	0	0	0	0	0	2.83	3.95	0.06
(3V12) (607GG) Madison West, WI	2,144	2,088	97.39%	56	2.61%	0	0	1,971	0	117	0	0	0	0	0	0	0	0	0	6.14	2.19	3.56
(3V12) (607HA) Rockford, IL	4,316	4,184	96.94%	132	3.06%	0	0	3,941	0	243	0	99	0	20	0	8	0	5	0	4.54	4.41	4.03
(3V12) (676) Tomah, WI HCS	28,230	26,446	93.68%	1,784	6.32%	0	0	25,227	0	1,219	0	930	0	418	0	257	0	179	0	3.41	13.49	2.96
(3V12) (676) Tomah, WI	16,422	15,494	94.35%	928	5.65%	0	0	14,723	0	771	0	581	0	257	0	47	0	43	0	3.01	9.56	1.55
(3V12) (676GA) Wausau, WI	3,843	3,700	96.28%	143	3.72%	0	0	3,583	0	117	0	106	0	30	0	4	0	0	0	2.73	4.15	6.34
(3V12) (676GC) River Valley, WI	3,464	3,340	96.42%	124	3.58%	0	0	3,149	0	191	0	91	0	20	0	0	0	9	0	4.76	7.27	3.17
(3V12) (676GD) Wisconsin Rapids, WI	4,179	3,596	86.05%	583	13.95%	0	0	3,463	0	133	0	146	0	111	0	202	0	124	0	3.78	26.86	1.95
(3V12) (676GE) Clark County, WI	322	316	98.14%	6	1.86%	0	0	309	0	7	0	6	0	0	0	0	0	0	0	2.08	6.38	0.91
(3V12) (695) Milwaukee, WI HCS	100,948	93,990	93.11%	6,958	6.89%	22	33	89,121	5	4,869	3	3,713	5	1,602	9	959	5	684	6	6.64	8.35	5.38
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	71,699	68,042	94.9%	3,657	5.1%	0	33	64,947	5	3,095	3	2,137	5	822	9	404	5	294	6	5.35	6.11	3.71
(3V12) (695BU) Milwaukee, WI - VADOM	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	8,934	8,010	89.66%	924	10.34%	0	0	7,517	0	493	0	337	0	185	0	264	0	138	0	5.48	21.69	4.93
(3V12) (695GA) Union Grove, WI	1,267	1,261	99.53%	6	0.47%	0	0	1,221	0	40	0	4	0	0	0	0	0	0	0	3.30		1.19
(3V12) (695GC) Cleveland, WI	1,499	1,426	95.13%	73	4.87%	0	0	1,355	0	71	0	49	0	0	0	0	0	0	0	5.81	9.58	7.45
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	17,527	15,243	86.97%	2,284	13.03%	0	0	14,074	0	1,169	0	1,185	0	570	0	287	0	242	0	10.91	13.15	14.05
(3V12) (695PA) Milwaukee, WI - PR RTP	16	2	12.5%	14	87.5%	0	0	0	0	0	0	0	0	12	0	0	0	0	0		65.81	
(3V12) (695QA) Milwaukee MLK Drive, WI	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	80,087	74,422	92.93%	5,665	7.07%	0	0	70,413	0	4,009	0	2,924	0	1,390	0	780	0	571	0	6.00	5.78	22.53
(3V15) (589A4) Columbia, MO (Harry S. Truman)	55,157	51,077	92.6%	4,080	7.4%	0	0	47,957	0	3,120	0	2,083	0	1,056	0	568	0	373	0	7.99	5.91	22.51
(3V15) (589BX) Columbia, MO - VADOM	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	5,499	5,352	97.33%	147	2.67%	0	0	5,255	0	97	0	109	0	18	0	9	0	11	0	1.07	2.66	17.33
(3V15) (589GE) Kirksville, MO	2,212	2,188	98.92%	24	1.08%	0	0	2,122	0	66	0	0	0	0	0	0	0	0	0	2.00	7.39	10.78
(3V15) (589GF) Fort Leonard Wood, MO	4,661	4,106	88.09%	555	11.91%	0	0	3,830	0	276	0	355	0	123	0	57	0	20	0	4.34	13.97	32.26
(3V15) (589GH) Lake of the Ozarks, MO	2,711	2,512	92.66%	199	7.34%	0	0	2,402	0	110	0	109	0	60	0	23	0	7	0	1.96		26.89
(3V15) (589GX) Mexico, MO	2,258	2,211	97.92%	47	2.08%	0	0	2,158	0	53	0	28	0	9	0	6	0	4	0	1.75	1.35	11.31
(3V15) (589GY) St. James, MO	2,162	1,773	82.01%	389	17.99%	0	0	1,713	0	0	0	84	0	57	0	97	0	0	0	26.07	9.56	11.75
(3V15) (589JA) Sedalia, MO	2,104	2,055	97.67%	49	2.33%	0	0	1,981	0	74	0	33	0	12	0	0	0	0	0	3.21	4.82	15.23
(3V15) (589JD) Marshfield, MO	3,311	3,136	94.71%	175	5.29%	0	0	2,983	0	153	0	102	0	54	0	18	0	0	0	2.24	4.89	22.07
(3V15) (589) Kansas City, MO HCS	73,566	71,377	97.02%	2,189	2.98%	33	1	68,720	1	2,657	0	1,299	0	515	0	211	0	164	0	2.49	3.81	4.21
(3V15) (589) Kansas City, MO	51,298	49,388	96.28%	1,910	3.72%	0	1	47,200	1	2,188	0	1,115	0	465	0	197	0	133	0	3.41	3.98	4.51
(3V15) (589G1) Warrensburg, MO	4,099	4,057	98.98%	42	1.02%	0	0	3,982	0	75	0	27	0	0	0	0	0	0	0	1.67	1.43	1.81
(3V15) (589GB) Belton, MO	2,037	2,018	99.07%	19	0.93%	0	0	1,980	0	38	0	10	0	3	0	0	0	5	0	1.74	13.57	0.60
(3V15) (589GC) Paola, KS	774	763	98.58%	11	1.42%	0	0	742	0	0	0	10	0	0	0	0	0	0	0	2.77	3.50	2.15
(3V15) (589GD) Nevada, MO	1,736	1,731	99.71%	5	0.29%	0	0	1,717	0	14	0	0	0	0	0	0	0	0	0	0.79	0.00	1.09
(3V15) (589GZ) Cameron, MO	339	332	97.94%	7	2.06%	0	0	326	0	6	0	0	0	0	0	0	0	0	0	2.83	0.00	4.38
(3V15) (589HK) Kansas City, MO - Mobile	400	397	99.25%	3	0.75%	0	0	391	0	0	0	0	0	0	0	0	0	0	0	1.22	0.00	
(3V15) (589JB) Excelsior Springs, MO	834	810	97.12%	24	2.88%	0	0	732	0	78	0	16	0	7	0	0	0	0	0	6.20	0.80	4.35
(3V15) (589JC) Shawnee, KS	2,643	2,621	99.17%	22	0.83%	0	0	2,564	0	57	0	0	0	0	0	0	0	0	0	1.97	3.38	0.00
(3V15) (589JF) Honor, MO	8,577	8,432	98.31%	145	1.69%	0	0	8,265	0	167	0	99	0	21	0	0	0	0	0	2.71	15.22	4.54
(3V15) (589MC) IDES Whiteman AFB	17	17	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (589QA) Overland Park, KS	812	811	99.88%	1	0.12%	0	0	804	0	0	0	0	0	0	0	0	0	0	0		0.51	
(3V15) (589A5) Eastern Kansas HCS	55,456	52,948	95.48%	2,508	4.52%	0	31	51,021	0	1,927	1	1,402	10	579	15	150	5	377	0	3.03	9.12	4.34
(3V15) (589A5) Topeka, KS (Colmery-O'Neil)	24,950	23,605	94.61%	1,345	5.39%	0	26	22,748	0	857	1	628	6	319	14	97	5	301	0	2.27	13.82	3.31

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (657GA) St. Clair County, IL	4,582	4,263	93.04%	319	6.96%	0	0	4,090	0	173	0	200	0	99	0	0	0	10	0	4.08	20.72	21.45
(3V15) (657GB) St. Louis County, MO	4,214	4,164	98.81%	50	1.19%	0	0	4,064	0	100	0	41	0	4	0	0	0	0	0	2.36	6.20	2.76
(3V15) (657GD) St. Charles County, MO	4,517	4,368	96.7%	149	3.3%	0	0	4,260	0	108	0	104	0	31	0	0	0	9	0	3.58	6.88	3.05
(3V15) (657GS) Franklin County, MO	1,812	1,796	99.12%	16	0.88%	0	0	1,763	0	33	0	10	0	3	0	0	0	0	0	1.66	9.69	1.90
(3V15) (657GX) Washington Avenue, MO	3,793	3,681	97.05%	112	2.95%	0	0	3,528	0	153	0	62	0	21	0	0	0	0	0	4.58	3.60	0.67
(3V15) (657GY) Manchester Avenue, MO	3,224	3,068	95.16%	156	4.84%	0	0	2,959	0	109	0	72	0	45	0	0	0	0	0	6.22	2.29	4.39
(3V15) (657MA) IDES Scott AFB	27	27	100%	0	0%	0	0	27	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (657QA) Olive Street, MO	5,056	5,004	98.97%	52	1.03%	0	0	4,878	0	126	0	45	0	2	0	0	0	0	0	3.08	1.67	0.77
(3V15) (657QB) Washington Boulevard, MO	399	392	98.25%	7	1.75%	0	0	391	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	38	38	100%	0	0%	0	0	35	0	3	0	0	0	0	0	0	0	0	0		1.10	3.82
(4V16) (502) Alexandria, LA HCS	50,958	48,308	94.8%	2,650	5.2%	4	0	46,092	0	2,216	0	1,516	0	676	0	221	0	237	0	3.14	9.94	6.71
(4V16) (502) Alexandria, LA	28,778	27,090	94.13%	1,688	5.87%	0	0	25,689	0	1,401	0	801	0	509	0	193	0	185	0	3.15	10.56	4.59
(4V16) (502GA) Jennings, LA	1,501	1,496	99.67%	5	0.33%	0	0	1,483	0	13	0	0	0	0	0	0	0	0	0	1.68		1.35
(4V16) (502GB) Lafayette, LA	9,564	9,229	96.5%	335	3.5%	0	0	8,866	0	363	0	268	0	41	0	0	0	0	0	3.89	5.04	0.22
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	4,454	4,226	94.88%	228	5.12%	0	0	4,097	0	129	0	122	0	75	0	10	0	0	0	4.13	13.14	8.43
(4V16) (502GF) Fort Polk, LA	3,282	3,201	97.53%	81	2.47%	0	0	3,148	0	53	0	55	0	12	0	0	0	0	0	1.13	1.30	9.22
(4V16) (502GG) Natchitoches, LA	895	894	99.89%	1	0.11%	0	0	888	0	6	0	0	0	0	0	0	0	0	0	0.42		1.73
(4V16) (502QB) Lafayette Campus B, LA	2,484	2,172	87.44%	312	12.56%	0	0	1,921	0	251	0	266	0	39	0	3	0	0	0			9.48
(4V16) (520) Gulf Coast, MS HCS	115,796	108,177	93.42%	7,619	6.58%	23	18	101,179	2	6,998	1	4,347	5	1,830	6	768	4	674	0	5.71	8.43	8.02
(4V16) (520) Biloxi, MS	38,782	36,139	93.18%	2,643	6.82%	0	2	33,797	1	2,342	0	1,582	1	575	0	260	0	226	0	5.85	8.05	7.31
(4V16) (520BZ) Pensacola, FL	45,966	42,461	92.37%	3,505	7.63%	0	16	39,390	1	3,071	1	1,938	4	876	6	337	4	354	0	8.00	8.49	8.42
(4V16) (520GA) Mobile, AL	14,133	13,396	94.79%	737	5.21%	0	0	12,656	0	740	0	391	0	201	0	100	0	45	0	4.03	10.36	6.08
(4V16) (520GB) Panama City Beach, FL	7,209	7,060	97.93%	149	2.07%	0	0	6,810	0	250	0	83	0	24	0	23	0	19	0	1.95	8.56	2.23
(4V16) (520GC) Eglin Air Force Base, FL	8,488	7,988	94.11%	500	5.89%	0	0	7,461	0	527	0	282	0	141	0	48	0	29	0	4.37	8.81	15.93
(4V16) (520QA) Panama City Beach West, FL	1,218	1,133	93.02%	85	6.98%	0	0	1,065	0	68	0	71	0	13	0	0	0	0	0		2.24	5.66
(4V16) (564) Fayetteville, AR HCS	69,167	67,147	97.08%	2,020	2.92%	6	11	64,935	0	2,212	4	1,274	5	486	1	131	0	129	1	2.81	2.89	5.76
(4V16) (564) Fayetteville, AR	26,905	25,785	95.84%	1,120	4.16%	0	1	24,864	0	921	0	712	0	256	0	70	0	82	1	2.13	3.72	6.35
(4V16) (564BY) Springfield, MO (Gene Taylor)	21,991	21,624	98.33%	367	1.67%	0	4	20,908	0	716	2	277	2	64	0	18	0	8	0	2.62	2.40	5.28
(4V16) (564GA) Harrison, AR	1,378	1,362	98.84%	16	1.16%	0	0	1,339	0	0	0	0	0	0	0	0	0	0	0	1.56		16.23
(4V16) (564GB) Fort Smith, AR	5,399	5,115	94.74%	284	5.26%	0	0	4,951	0	164	0	153	0	102	0	0	0	0	0	2.86	0.79	7.77
(4V16) (564GC) Branson, MO	7,308	7,260	99.34%	48	0.66%	0	0	7,123	0	137	0	38	0	5	0	0	0	0	0	2.64	1.05	2.39
(4V16) (564GD) Ozark, AR	788	771	97.84%	17	2.16%	0	0	739	0	32	0	0	0	0	0	0	0	0	0	3.49	0.00	2.97
(4V16) (564GE) Jay, OK	1,070	1,039	97.1%	31	2.9%	0	0	1,029	0	0	0	0	0	0	0	0	0	0	0	3.58	3.00	1.10
(4V16) (564GF) Joplin, MO	3,890	3,765	96.79%	125	3.21%	0	0	3,602	0	163	0	59	0	29	0	0	0	23	0	5.68	7.40	4.68
(4V16) (564QB) Sunbridge, AR	438	426	97.26%	12	2.74%	0	0	380	0	46	0	12	0	0	0	0	0	0	0		5.07	
(4V16) (580) Houston, TX HCS	195,219	189,369	97%	5,850	3%	5	2	182,789	1	6,580	0	3,925	0	1,212	0	476	0	237	1	2.49	4.15	2.36
(4V16) (580) Houston, TX (Michael E. DeBakey)	111,804	107,446	96.1%	4,358	3.9%	0	2	102,712	1	4,734	0	3,058	0	884	0	275	0	141	1	3.24	4.31	2.85
(4V16) (580BY) Beaumont, TX	9,637	9,449	98.05%	188	1.95%	0	0	9,172	0	277	0	0	0	0	0	0	0	0	0	4.34	1.39	1.18
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	11,782	11,539	97.94%	243	2.06%	0	0	11,275	0	264	0	109	0	73	0	35	0	26	0	2.67	6.96	3.25
(4V16) (580GC) Galveston County, TX	2,070	2,020	97.58%	50	2.42%	0	0	1,983	0	37	0	42	0	6	0	0	0	0	0	1.06	1.62	4.80
(4V16) (580GD) Conroe, TX	15,226	14,935	98.09%	291	1.91%	0	0	14,667	0	268	0	173	0	65	0	35	0	18	0	1.36	2.27	1.60
(4V16) (580GE) Katy, TX	11,991	11,671	97.33%	320	2.67%	0	0	11,421	0	250	0	228	0	60	0	23	0	9	0	2.13	4.52	1.16
(4V16) (580GF) Lake Jackson, TX	3,422	3,415	99.8%	7	0.2%	0	0	3,387	0	28	0	0	0	0	0	0	0	0	0	0.94	0.00	1.94
(4V16) (580GG) Richmond, TX	7,502	7,405	98.71%	97	1.29%	0	0	7,137	0	268	0	78	0	0	0	0	0	0	0	2.62	3.11	2.25
(4V16) (580GH) Tomball, TX	11,650	11,446	98.25%	204	1.75%	0	0	11,257	0	189	0	96	0	46	0	52	0	10	0	1.17	2.86	1.90
(4V16) (580GJ) Texas City, TX	10,135	10,043	99.09%	92	0.91%	0	0	9,778	0	265	0	59	0	15	0	12	0	6	0	1.69	1.41	3.06
(4V16) (586) Jackson, MS HCS	68,064	64,676	95.02%	3,388	4.98%	10	153	62,733	24	1,943	4	1,643	15	793	11	547	32	405	67	3.26	8.00	1.97
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	46,598	43,888	94.18%	2,710	5.82%	0	153	42,473	24	1,415	4	1,259	15	661	11	458	32	332	67	4.99	7.48	1.66
(4V16) (586GA) Kosciusko, MS	2,093	2,058	98.33%	35	1.67%	0	0	2,042	0	16	0	9	0	6	0	5	0	15	0	0.84	45.33	0.73
(4V16) (586GB) Meridian, MS	2,927	2,917	99.66%	10	0.34%	0	0	2,888	0	29	0	4	0	0	0	0	0	0	0	0.64	45.00	0.65
(4V16) (586GC) Greenville, MS	2,114	2,097	99.2%	17	0.8%	0	0	2,058	0	39	0	11	0	0	0	0	0	0	0	1.35	28.67	1.47
(4V16) (586GD) Hattiesburg, MS	5,954	5,796	97.35%	158	2.65%	0	0	5,672	0	124	0	73	0	29	0	0	0	0	0	3.54	72.38	4.48

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V16) (586GE) Natchez, MS	1,318	1,315	99.77%	3	0.23%	0	0	1,307	0	0	0	0	0	0	0	0	0	0	0	0.39	19.44	0.36
(4V16) (586GF) Columbus, MS	1,727	1,708	98.9%	19	1.1%	0	0	1,680	0	28	0	13	0	4	0	0	0	0	0	0.84	37.92	2.58
(4V16) (586GG) McComb, MS	2,054	2,013	98%	41	2%	0	0	1,944	0	69	0	35	0	0	0	0	0	0	0	3.28	0.00	5.41
(4V16) (586QB) Dogwood View Parkway, MS	3,279	2,884	87.95%	395	12.05%	0	0	2,669	0	215	0	237	0	80	0	60	0	0	0		10.48	
(4V16) (598) Little Rock, AR HCS	119,725	113,557	94.85%	6,168	5.15%	11	0	109,019	0	4,538	0	3,098	0	1,391	0	657	0	1,022	0	2.87	8.25	4.74
(4V16) (598) Little Rock, AR (John L. McClellan)	41,306	38,382	92.92%	2,924	7.08%	0	0	36,544	0	1,838	0	1,335	0	906	0	359	0	324	0	2.98	6.67	35.46
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	46,303	43,830	94.66%	2,473	5.34%	0	0	41,991	0	1,839	0	1,322	0	387	0	242	0	522	0	2.98	11.04	4.58
(4V16) (598GA) Mountain Home, AR	4,599	4,501	97.87%	98	2.13%	0	0	4,371	0	130	0	74	0	14	0	0	0	0	0	1.82	12.76	4.60
(4V16) (598GB) El Dorado, AR	2,507	2,470	98.52%	37	1.48%	0	0	2,433	0	37	0	20	0	0	0	0	0	0	0	2.84	1.22	4.85
(4V16) (598GC) Hot Springs, AR	7,162	7,002	97.77%	160	2.23%	0	0	6,821	0	181	0	96	0	27	0	13	0	24	0	3.34	1.77	2.62
(4V16) (598GD) Mena, AR	1,586	1,580	99.62%	6	0.38%	0	0	1,553	0	27	0	0	0	0	0	0	0	0	0	1.96	3.13	2.34
(4V16) (598GE) Pine Bluff, AR	3,378	3,349	99.14%	29	0.86%	0	0	3,278	0	71	0	20	0	0	0	0	0	0	0	3.08	0.13	3.75
(4V16) (598GF) Searcy, AR	3,500	3,464	98.97%	36	1.03%	0	0	3,405	0	59	0	25	0	4	0	5	0	0	0	1.08	9.38	1.83
(4V16) (598GG) Conway, AR	6,838	6,492	94.94%	346	5.06%	0	0	6,242	0	250	0	176	0	39	0	23	0	108	0	2.34	11.91	1.81
(4V16) (598GH) Russellville, AR	2,503	2,451	97.92%	52	2.08%	0	0	2,360	0	91	0	17	0	0	0	0	0	27	0	6.00	1.63	2.25
(4V16) (598QA) Little Rock Main Street, AR	43	36	83.72%	7	16.28%	0	0	21	0	15	0	0	0	0	0	0	0	0	0		18.02	
(4V16) (629) New Orleans, LA HCS	103,659	95,855	92.47%	7,804	7.53%	10	0	89,596	0	6,259	0	4,211	0	1,805	0	752	0	1,036	0	6.16	11.67	11.29
(4V16) (629) New Orleans, LA	67,824	61,100	90.09%	6,724	9.91%	0	0	56,758	0	4,342	0	3,567	0	1,573	0	643	0	941	0	8.97	13.18	18.49
(4V16) (629BY) Baton Rouge, LA	14,761	14,428	97.74%	333	2.26%	0	0	13,802	0	626	0	173	0	98	0	41	0	21	0	4.39	3.90	2.95
(4V16) (629GA) Houma, LA	4,057	3,996	98.5%	61	1.5%	0	0	3,890	0	106	0	47	0	0	0	0	0	0	0	1.48	1.00	4.68
(4V16) (629GB) Hammond, LA	5,366	5,149	95.96%	217	4.04%	0	0	4,870	0	279	0	145	0	38	0	29	0	0	0	2.88	8.14	8.78
(4V16) (629GC) Slidell, LA	4,560	4,423	97%	137	3%	0	0	3,832	0	591	0	94	0	0	0	5	0	0	0	9.58	1.79	0.41
(4V16) (629GD) St. John, LA	1,701	1,692	99.47%	9	0.53%	0	0	1,637	0	0	0	7	0	0	0	0	0	0	0	3.79	6.83	3.77
(4V16) (629GE) Franklin, LA	849	824	97.06%	25	2.94%	0	0	810	0	14	0	16	0	0	0	0	0	0	0	1.46	0.00	13.71
(4V16) (629GF) Bogalusa, LA	1,421	1,420	99.93%	1	0.07%	0	0	1,416	0	0	0	0	0	0	0	0	0	0	0	0.61	0.00	1.52
(4V16) (629QA) Baton Rouge South, LA	3,120	2,823	90.48%	297	9.52%	0	0	2,581	0	242	0	162	0	65	0	31	0	39	0		15.59	9.46
(4V16) (667) Shreveport, LA HCS	65,242	60,946	93.42%	4,296	6.58%	10	0	57,927	0	3,019	0	1,954	0	999	0	520	0	823	0	3.46	9.70	4.59
(4V16) (667) Shreveport, LA (Overton Brooks)	47,198	43,541	92.25%	3,657	7.75%	0	0	41,144	0	2,397	0	1,546	0	914	0	496	0	701	0	2.87	10.22	4.52
(4V16) (667GA) Texarkana, AR	4,706	4,566	97.03%	140	2.97%	0	0	4,229	0	337	0	101	0	0	0	0	0	0	0	4.73	0.64	11.60
(4V16) (667GB) Monroe, LA	5,688	5,504	96.77%	184	3.23%	0	0	5,391	0	113	0	102	0	15	0	0	0	0	0	3.21	1.09	1.65
(4V16) (667GC) Longview, TX	7,590	7,275	95.85%	315	4.15%	0	0	7,103	0	172	0	205	0	62	0	16	0	0	0	4.04	0.96	4.61
(4V16) (667QA) Knight Street, LA	60	60	100%	0	0%	0	0	60	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V17) (549) Dallas, TX HCS	196,124	182,582	93.1%	13,542	6.9%	30	42	172,747	15	9,835	4	6,260	7	3,197	7	2,120	1	1,965	8	4.73	11.22	6.23
(4V17) (549) Dallas, TX	99,015	90,383	91.28%	8,632	8.72%	0	31	85,058	12	5,325	2	3,771	6	1,988	5	1,447	0	1,426	6	4.77	12.46	3.87
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	16,512	15,912	96.37%	600	3.63%	0	1	15,383	0	529	0	422	1	117	0	34	0	27	0	2.11	6.82	1.02
(4V17) (549BY) Fort Worth, TX	44,658	41,325	92.54%	3,333	7.46%	0	5	38,489	2	2,836	1	1,595	0	881	2	499	0	358	0	7.05	8.11	11.12
(4V17) (549GD) Denton, TX	7,939	7,728	97.34%	211	2.66%	0	1	7,555	0	173	0	79	0	28	0	55	1	49	0	4.32	20.30	8.56
(4V17) (549GE) Decatur, TX	1,649	1,619	98.18%	30	1.82%	0	0	1,563	0	56	0	22	0	0	0	0	0	0	0	2.85	0.50	5.25
(4V17) (549GF) Granbury, TX	892	854	95.74%	38	4.26%	0	0	833	0	21	0	22	0	0	0	0	0	12	0	5.61	2.00	17.77
(4V17) (549GH) Greenville, TX	2,263	2,153	95.14%	110	4.86%	0	0	2,060	0	93	0	30	0	13	0	34	0	33	0	5.86	13.04	31.19
(4V17) (549GJ) Sherman, TX	3,515	3,493	99.37%	22	0.63%	0	4	3,415	1	78	1	19	0	0	0	0	0	0	2	1.86	4.50	1.14
(4V17) (549GK) Polk Street, TX	3,345	3,304	98.77%	41	1.23%	0	0	3,245	0	59	0	27	0	0	0	0	0	0	0	2.39		0.00
(4V17) (549GL) Plano, TX	5,952	5,830	97.95%	122	2.05%	0	0	5,643	0	187	0	81	0	0	0	0	0	0	0	3.17	15.00	5.18
(4V17) (549GM) Grand Prairie, TX	2,491	2,483	99.68%	8	0.32%	0	0	2,430	0	53	0	8	0	0	0	0	0	0	0	2.27		0.97
(4V17) (549QC) Tyler Broadway, TX	7,893	7,498	95%	395	5%	0	0	7,073	0	425	0	184	0	136	0	41	0	34	0	3.81	13.96	9.60
(4V17) (671) San Antonio, TX HCS	179,768	165,747	92.2%	14,021	7.8%	19	11	157,504	2	8,243	0	7,816	2	3,933	1	1,212	0	1,060	6	1.99	13.09	7.14
(4V17) (671) San Antonio, TX (Audie L. Murphy)	67,089	60,494	90.17%	6,595	9.83%	0	7	56,177	2	4,317	0	4,018	2	1,631	0	596	0	350	3	4.06	9.85	6.15
(4V17) (671A4) Kerrville, TX	14,472	13,842	95.65%	630	4.35%	0	0	13,315	0	527	0	327	0	208	0	29	0	66	0	2.64	5.11	2.31
(4V17) (671BU) San Antonio, TX - VADOM	132	132	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	18,973	18,300	96.45%	673	3.55%	0	2	17,571	0	729	0	486	0	112	0	45	0	30	2	1.52	4.68	8.88
(4V17) (671DT) Unknown	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V17) (671GB) Victoria, TX	2,939	2,905	98.84%	34	1.16%	0	0	2,764	0	141	0	19	0	10	0	4	0	0	0	3.61	11.74	1.84

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V17) (671GF) South Bexar County, TX	4,982	4,904	98.43%	78	1.57%	0	1	4,798	0	106	0	71	0	7	0	0	0	0	1	1.84	0.00	5.58
(4V17) (671GH) Beeville, TX	268	263	98.13%	5	1.87%	0	0	258	0	5	0	0	0	0	0	0	0	0	0	3.17		
(4V17) (671GK) San Antonio Woodcock Drive, TX	14,364	14,249	99.2%	115	0.8%	0	0	14,134	0	115	0	59	0	0	0	0	0	0	0	1.99		0.00
(4V17) (671GL) New Braunfels, TX	4,403	4,381	99.5%	22	0.5%	0	0	4,329	0	52	0	19	0	0	0	0	0	0	0	0.99		
(4V17) (671GN) Seguin, TX	1,060	1,056	99.62%	4	0.38%	0	0	1,052	0	4	0	4	0	0	0	0	0	0	0	0.38		
(4V17) (671GO) North Central Federal, TX	12,928	12,670	98%	258	2%	0	0	12,147	0	523	0	174	0	54	0	23	0	0	0	1.31	7.10	8.28
(4V17) (671GP) Balcones Heights, TX	8,506	8,459	99.45%	47	0.55%	0	0	8,317	0	142	0	32	0	0	0	0	0	0	0	1.45	4.22	4.55
(4V17) (671GQ) Shavano Park, TX	5,356	5,341	99.72%	15	0.28%	0	0	5,209	0	132	0	0	0	0	0	0	0	0	0	2.43		1.71
(4V17) (671PA) San Antonio SARRTP	75	68	90.67%	7	9.33%	0	0	44	0	24	0	6	0	0	0	0	0	0	0			0.00
(4V17) (671QB) Data Point, TX	24,220	18,682	77.13%	5,538	22.87%	0	1	17,258	0	1,424	0	2,589	0	1,885	1	505	0	559	0		20.22	
(4V17) (674) Temple, TX HCS	194,736	178,329	91.57%	16,407	8.43%	14	1	169,089	1	9,240	0	8,338	0	4,082	0	1,757	0	2,230	0	4.07	12.48	12.29
(4V17) (674) Temple, TX (Olin E. Teague Center)	102,832	92,564	90.01%	10,268	9.99%	0	1	87,270	1	5,294	0	4,846	0	2,506	0	1,201	0	1,715	0	5.19	14.25	13.01
(4V17) (674A4) Waco, TX (Doris Miller)	17,855	16,617	93.07%	1,238	6.93%	0	0	15,956	0	661	0	640	0	346	0	137	0	115	0	6.47	10.74	3.43
(4V17) (674BY) Austin, TX	47,841	43,751	91.45%	4,090	8.55%	0	0	41,093	0	2,658	0	2,359	0	1,068	0	342	0	321	0	3.47	9.15	15.92
(4V17) (674GA) Palestine, TX	2,682	2,670	99.55%	12	0.45%	0	0	2,643	0	27	0	6	0	4	0	0	0	0	0	1.23	5.00	0.76
(4V17) (674GB) Brownwood, TX	3,032	2,863	94.43%	169	5.57%	0	0	2,787	0	76	0	92	0	22	0	28	0	27	0	5.45	31.91	6.43
(4V17) (674GC) Bryan, TX	4,898	4,657	95.08%	241	4.92%	0	0	4,482	0	175	0	140	0	53	0	24	0	24	0	2.42	39.24	10.85
(4V17) (674GD) Cedar Park, TX	8,900	8,663	97.34%	237	2.66%	0	0	8,421	0	242	0	149	0	54	0	14	0	20	0	2.25	7.85	10.89
(4V17) (674GF) Temple South General Bruce Drive, TX	5,561	5,425	97.55%	136	2.45%	0	0	5,327	0	98	0	98	0	29	0	0	0	0	0	2.40	3.13	6.70
(4V17) (674HB) LaGrange, TX	1,135	1,119	98.59%	16	1.41%	0	0	1,110	0	9	0	0	0	0	0	0	0	0	0	0.83		8.78
(4V17) (504) Amarillo, TX HCS	47,569	45,912	96.52%	1,657	3.48%	1	26	44,687	4	1,225	5	965	6	372	4	156	3	164	4	2.20	5.89	2.46
(4V17) (504) Amarillo, TX (Thomas E. Creek)	31,487	30,095	95.58%	1,392	4.42%	0	18	29,149	3	946	5	766	4	337	4	144	0	145	2	2.74	6.68	2.74
(4V17) (504BY) Lubbock, TX	14,590	14,365	98.46%	225	1.54%	0	8	14,118	1	247	0	169	2	30	0	0	3	18	2	1.49	2.66	2.35
(4V17) (504BZ) Clovis, NM	1,356	1,338	98.67%	18	1.33%	0	0	1,320	0	18	0	14	0	0	0	0	0	0	0	2.23		1.09
(4V17) (504GA) Childress, TX	62	59	95.16%	3	4.84%	0	0	53	0	0	0	3	0	0	0	0	0	0	0	8.62		0.04
(4V17) (504HB) Dalhart, TX	74	55	74.32%	19	25.68%	0	0	47	0	8	0	0	0	0	0	0	0	0	0	27.20	0.00	2.33
(4V17) (519) Big Spring, TX HCS	20,501	19,975	97.43%	526	2.57%	9	42	19,380	5	595	2	390	13	79	17	24	5	33	0	2.81	3.74	4.13
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	8,357	8,108	97.02%	249	2.98%	0	28	7,867	4	241	1	182	12	0	6	16	5	14	0	3.22	4.05	3.32
(4V17) (519GA) Permian Basin, TX	2,972	2,888	97.17%	84	2.83%	0	13	2,799	1	89	1	63	1	0	10	3	0	5	0	2.27	4.94	6.19
(4V17) (519GB) Hobbs, NM	652	648	99.39%	4	0.61%	0	0	609	0	39	0	0	0	0	0	0	0	0	0	4.45	0.00	3.71
(4V17) (519GD) Fort Stockton, TX	103	98	95.15%	5	4.85%	0	0	97	0	0	0	0	0	0	0	0	0	0	0	3.07		0.00
(4V17) (519HC) Abilene, TX	5,500	5,382	97.85%	118	2.15%	0	0	5,248	0	134	0	81	0	20	0	4	0	0	0	2.99	1.60	4.87
(4V17) (519HF) San Angelo, TX	2,917	2,851	97.74%	66	2.26%	0	1	2,760	0	91	0	57	0	7	1	0	0	0	0	2.15	11.11	3.21
(4V17) (756) El Paso, TX HCS	59,504	57,202	96.13%	2,302	3.87%	18	0	55,077	0	2,125	0	1,464	0	495	0	175	0	168	0	4.95	3.09	5.36
(4V17) (756) El Paso, TX	48,777	46,904	96.16%	1,873	3.84%	0	0	45,390	0	1,514	0	1,175	0	416	0	140	0	142	0	5.66	2.98	4.01
(4V17) (756GA) Las Cruces, NM	4,528	4,409	97.37%	119	2.63%	0	0	4,213	0	196	0	112	0	5	0	0	0	0	0	2.51	0.93	4.90
(4V17) (756GB) El Paso Eastside, TX	5,364	5,100	95.08%	264	4.92%	0	0	4,811	0	289	0	136	0	70	0	35	0	23	0	4.44	9.52	13.31
(4V17) (756MA) IDES Fort Bliss	169	153	90.53%	16	9.47%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		16.83	26.06
(4V17) (756QA) El Paso South Central, TX	177	174	98.31%	3	1.69%	0	0	0	0	8	0	3	0	0	0	0	0	0	0			2.21
(4V17) (756QB) El Paso Central, TX	489	462	94.48%	27	5.52%	0	0	446	0	16	0	22	0	4	0	0	0	0	0		6.69	
(4V17) (740) Texas Valley Coastal Bend HCS	55,827	53,746	96.27%	2,081	3.73%	2	6	52,029	0	1,717	0	1,098	0	505	0	296	0	182	6	3.25	7.91	2.02
(4V17) (740) Harlingen, TX	13,426	12,794	95.29%	632	4.71%	0	4	12,266	0	528	0	378	0	136	0	65	0	53	4	5.44	6.40	2.06
(4V17) (740GA) Harlingen Treasure Hills, TX	7,942	7,675	96.64%	267	3.36%	0	0	7,356	0	319	0	98	0	122	0	38	0	9	0	3.68	15.21	0.36
(4V17) (740GB) McAllen, TX	13,685	13,490	98.58%	195	1.42%	0	0	13,262	0	228	0	123	0	51	0	11	0	10	0	2.59	3.85	2.20
(4V17) (740GC) Corpus Christi, TX	7,795	7,595	97.43%	200	2.57%	0	2	7,427	0	168	0	156	0	21	0	5	0	18	2	3.02		0.28
(4V17) (740GD) Laredo, TX	3,837	3,754	97.84%	83	2.16%	0	0	3,612	0	142	0	56	0	9	0	3	0	15	0	4.09	15.24	0.38
(4V17) (740GH) South Enterprize, TX	9,132	8,428	92.29%	704	7.71%	0	0	8,096	0	332	0	287	0	166	0	174	0	77	0	5.45	11.44	2.91
(4V17) (740GI) Old Brownsville, TX	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.17
(4V19) (623) Muskogee, OK HCS	63,946	60,064	93.93%	3,882	6.07%	1	0	58,001	0	2,063	0	2,148	0	1,189	0	362	0	183	0	2.11	8.57	9.16
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	26,393	24,832	94.09%	1,561	5.91%	0	0	23,907	0	925	0	952	0	405	0	126	0	78	0	1.89	6.76	9.03
(4V19) (623BY) Tulsa, OK (Ernest Childers)	22,593	21,139	93.56%	1,454	6.44%	0	0	20,536	0	603	0	652	0	604	0	161	0	37	0	2.50	12.76	9.94
(4V19) (623GA) McAlester, OK	2,388	2,325	97.36%	63	2.64%	0	0	2,273	0	52	0	54	0	0	0	0	0	0	0	1.82	8.83	3.77

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (623GB) Vinita, OK	2,605	2,591	99.46%	14	0.54%	0	0	2,557	0	34	0	8	0	3	0	0	0	0	0	0.74	1.67	3.49
(4V19) (623GC) McCurtain County, OK	965	959	99.38%	6	0.62%	0	0	955	0	4	0	0	0	0	0	0	0	0	0	1.79		1.00
(4V19) (623QA) Muskogee East, OK	1,712	1,573	91.88%	139	8.12%	0	0	1,502	0	71	0	91	0	19	0	21	0	0	0			7.41
(4V19) (623QB) Tulsa Eleventh Street, OK	5,746	5,111	88.95%	635	11.05%	0	0	4,773	0	338	0	382	0	151	0	53	0	49	0		18.76	11.16
(4V19) (623QC) Yale Avenue, OK	1,544	1,534	99.35%	10	0.65%	0	0	1,498	0	36	0	0	0	0	0	0	0	0	0		1.84	
(4V19) (635) Oklahoma City, OK HCS	109,778	103,863	94.61%	5,915	5.39%	10	0	99,661	0	4,202	0	3,262	0	1,586	0	609	0	458	0	1.24	9.19	6.42
(4V19) (635) Oklahoma City, OK	66,232	60,764	91.74%	5,468	8.26%	0	0	57,400	0	3,364	0	2,955	0	1,492	0	585	0	436	0	2.04	9.91	7.70
(4V19) (635GA) Lawton, OK	17,237	16,948	98.32%	289	1.68%	0	0	16,431	0	517	0	183	0	72	0	17	0	17	0	1.18	4.95	2.80
(4V19) (635GB) Wichita Falls, TX	3,951	3,928	99.42%	23	0.58%	0	0	3,885	0	43	0	18	0	0	0	0	0	0	0	0.89	3.97	3.28
(4V19) (635GC) Blackwell, OK	363	356	98.07%	7	1.93%	0	0	345	0	0	0	0	0	0	0	0	0	0	0	1.05	0.00	16.92
(4V19) (635GD) Ada, OK	236	234	99.15%	2	0.85%	0	0	231	0	0	0	0	0	0	0	0	0	0	0	0.00	9.22	0.83
(4V19) (635GE) Stillwater, OK	1,660	1,657	99.82%	3	0.18%	0	0	1,643	0	14	0	0	0	0	0	0	0	0	0	0.39	1.56	1.64
(4V19) (635GF) Altus, OK	1,168	1,162	99.49%	6	0.51%	0	0	1,146	0	16	0	4	0	0	0	0	0	0	0	0.75	2.64	3.54
(4V19) (635GG) Enid, OK	973	971	99.79%	2	0.21%	0	0	964	0	0	0	0	0	0	0	0	0	0	0	0.98	1.00	2.91
(4V19) (635HB) Ardmore, OK	1,593	1,583	99.37%	10	0.63%	0	0	1,565	0	18	0	3	0	0	0	0	0	0	0	1.10	23.60	3.09
(4V19) (635QA) North May, OK	4,934	4,917	99.66%	17	0.34%	0	0	4,860	0	57	0	15	0	0	0	0	0	0	0	0.94	0.04	4.65
(4V19) (635QB) South Oklahoma City, OK	10,145	10,062	99.18%	83	0.82%	0	0	9,918	0	144	0	68	0	11	0	4	0	0	0	0.64	12.73	5.49
(4V19) (635QC) Fourteenth Street, OK	1,286	1,281	99.61%	5	0.39%	0	0	1,273	0	0	0	5	0	0	0	0	0	0	0	1.65		
(4V19) (436) Montana HCS	47,525	43,783	92.13%	3,742	7.87%	6	18	41,466	4	2,317	3	1,707	5	1,042	2	468	0	525	4	4.48	15.24	8.78
(4V19) (436) Fort Harrison, MT	14,685	12,904	87.87%	1,781	12.13%	0	10	11,751	4	1,153	2	770	1	474	2	230	0	307	1	3.58	18.37	12.41
(4V19) (436A4) Miles City CLC, MT	370	355	95.95%	15	4.05%	0	0	324	0	31	0	10	0	0	0	0	0	3	0	4.88	2.64	0.25
(4V19) (436GA) Anaconda, MT	1,664	1,606	96.51%	58	3.49%	0	0	1,551	0	55	0	38	0	12	0	4	0	0	0	2.55	15.95	13.05
(4V19) (436GB) Great Falls, MT	2,605	2,438	93.59%	167	6.41%	0	5	2,350	0	88	1	81	4	48	0	18	0	0	0	5.86	15.10	10.83
(4V19) (436GC) Missoula, MT (David J. Thatcher)	6,853	6,626	96.69%	227	3.31%	0	0	6,382	0	244	0	122	0	49	0	32	0	24	0	2.09	17.97	4.64
(4V19) (436GD) Bozeman, MT	1,536	1,482	96.48%	54	3.52%	0	0	1,429	0	53	0	34	0	12	0	0	0	0	0	3.04	11.26	8.03
(4V19) (436GF) Kalispell, MT	5,191	5,030	96.9%	161	3.1%	0	0	4,927	0	103	0	61	0	56	0	27	0	17	0	3.24	13.46	5.17
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	6,672	6,032	90.41%	640	9.59%	0	3	5,753	0	279	0	285	0	212	0	70	0	73	3		10.15	5.35
(4V19) (436GI) Glasgow, MT	164	161	98.17%	3	1.83%	0	0	150	0	11	0	0	0	0	0	0	0	0	0	3.52	12.67	3.92
(4V19) (436GK) Glendive, MT	246	222	90.24%	24	9.76%	0	0	200	0	22	0	16	0	7	0	0	0	0	0	2.40	15.33	11.16
(4V19) (436GL) Cut Bank, MT	166	149	89.76%	17	10.24%	0	0	139	0	10	0	0	0	0	0	0	0	0	0	7.32	11.25	19.81
(4V19) (436GM) Lewistown, MT	448	395	88.17%	53	11.83%	0	0	358	0	37	0	27	0	17	0	0	0	0	0	13.48	6.25	22.05
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	4,030	3,675	91.19%	355	8.81%	0	0	3,546	0	129	0	173	0	87	0	54	0	0	0	8.83	2.75	
(4V19) (436HC) Havre, MT (Merril Lundman)	268	235	87.69%	33	12.31%	0	0	228	0	0	0	0	0	20	0	0	0	0	0	11.72	21.43	7.23
(4V19) (436QA) Hamilton, MT	1,276	1,241	97.26%	35	2.74%	0	0	1,204	0	37	0	20	0	10	0	0	0	0	0	3.57	12.28	13.98
(4V19) (436QB) Plentywood, MT	18	17	94.44%	1	5.56%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	2.46		1.67
(4V19) (436QC) Helena, MT	1,333	1,215	91.15%	118	8.85%	0	0	1,158	0	57	0	47	0	34	0	20	0	17	0			
(4V19) (442) Cheyenne, WY HCS	20,635	18,794	91.08%	1,841	8.92%	5	0	17,532	0	1,262	0	1,122	0	439	0	196	0	84	0	4.09	10.47	6.22
(4V19) (442) Cheyenne, WY	11,254	10,328	91.77%	926	8.23%	0	0	9,562	0	766	0	578	0	223	0	76	0	49	0	3.19	8.90	6.43
(4V19) (442GB) Sidney, NE	181	165	91.16%	16	8.84%	0	0	158	0	7	0	13	0	0	0	0	0	0	0	5.07	6.16	3.32
(4V19) (442GC) Fort Collins, CO	2,679	2,570	95.93%	109	4.07%	0	0	2,447	0	123	0	89	0	15	0	0	0	5	0	2.27	4.73	5.39
(4V19) (442GD) Loveland, CO	6,021	5,256	87.29%	765	12.71%	0	0	4,906	0	350	0	421	0	195	0	119	0	30	0	6.70	14.48	6.77
(4V19) (442HK) Wheatland, WY - Mobile	52	48	92.31%	4	7.69%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.26		21.20
(4V19) (442QA) Rawlins, WY	112	110	98.21%	2	1.79%	0	0	109	0	0	0	0	0	0	0	0	0	0	0	1.97	3.80	1.79
(4V19) (442QB) Torrington, WY - Mobile	66	65	98.48%	1	1.52%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.67		2.33
(4V19) (442QD) Laramie, WY - Mobile	169	159	94.08%	10	5.92%	0	0	149	0	0	0	8	0	0	0	0	0	0	0	2.09		10.47
(4V19) (442QE) Sterling, CO	101	93	92.08%	8	7.92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6.04		0.00
(4V19) (554) Aurora, CO HCS	101,041	87,699	86.8%	13,342	13.2%	21	157	81,606	44	6,093	14	6,795	37	3,481	14	1,732	27	1,334	21	6.12	13.82	15.03
(4V19) (554) Aurora, CO (Rocky Mountain	47,826	39,969	83.57%	7,857	16.43%	0	110	37,043	44	2,926	12	3,716	36	2,252	10	1,173	0	716	8	10.86	12.15	23.36
(4V19) (554A5) Denver, CO - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (554GB) Aurora, CO	4,461	4,306	96.53%	155	3.47%	0	0	4,143	0	163	0	128	0	16	0	4	0	7	0	3.41	6.00	3.98
(4V19) (554GC) Golden, CO	8,049	7,238	89.92%	811	10.08%	0	23	6,630	0	608	0	623	0	159	0	20	23	9	0	6.99	14.96	6.53
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	9,265	8,244	88.98%	1,021	11.02%	0	0	7,684	0	560	0	601	0	246	0	63	0	111	0	4.59	20.41	8.12

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(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	25,881	22,780	88.02%	3,101	11.98%	0	23	21,368	0	1,412	2	1,413	1	752	4	453	3	483	13	5.32	17.72	17.64
(4V19) (554GF) Alamosa, CO	518	510	98.46%	8	1.54%	0	1	464	0	46	0	6	0	0	0	0	1	0	0	2.48	16.76	3.28
(4V19) (554GG) La Junta, CO	706	702	99.43%	4	0.57%	0	0	675	0	0	0	3	0	0	0	0	0	0	0	0.64	0.38	6.30
(4V19) (554GH) Lamar, CO	355	336	94.65%	19	5.35%	0	0	331	0	0	0	0	0	6	0	0	0	0	0	3.50	14.69	11.61
(4V19) (554GI) Burlington, CO	440	434	98.64%	6	1.36%	0	0	431	0	0	0	2	0	0	0	3	0	0	0	1.63	59.80	1.33
(4V19) (554GJ) Denver East 9th Avenue, CO	2,280	2,157	94.61%	123	5.39%	0	0	1,977	0	180	0	110	0	8	0	0	0	0	0	5.43		0.00
(4V19) (554MA) IDES Fort Carson	71	70	98.59%	1	1.41%	0	0	0	0	16	0	0	0	0	0	0	0	0	0		8.12	0.00
(4V19) (554QA) York Street, CO	14	14	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,039	812	78.15%	227	21.85%	0	0	668	0	144	0	174	0	41	0	0	0	3	0		26.00	
(4V19) (554QC) Salida, CO	131	122	93.13%	9	6.87%	0	0	119	0	3	0	8	0	0	0	0	0	0	0	1.55	15.75	0.36
(4V19) (575) Grand Junction, CO HCS	14,302	13,176	92.13%	1,126	7.87%	79	0	12,208	0	968	0	733	0	223	0	84	0	86	0	3.70	10.75	4.18
(4V19) (575) Grand Junction, CO	12,578	11,537	91.72%	1,041	8.28%	0	0	10,669	0	868	0	663	0	213	0	83	0	82	0	3.46	11.62	4.13
(4V19) (575GA) Montrose, CO	1,043	993	95.21%	50	4.79%	0	0	928	0	65	0	41	0	0	0	0	0	0	0	5.85	4.54	5.58
(4V19) (575GB) Craig, CO (Major William Edward Adams)	171	164	95.91%	7	4.09%	0	0	159	0	0	0	0	0	0	0	0	0	0	0	1.51	3.91	4.39
(4V19) (575QA) Glenwood Springs, CO	292	269	92.12%	23	7.88%	0	0	253	0	16	0	19	0	0	0	0	0	0	0	3.47	9.12	4.47
(4V19) (575QB) Moab, UT	218	213	97.71%	5	2.29%	0	0	199	0	14	0	4	0	0	0	0	0	0	0	2.58	5.21	3.80
(4V19) (660) Salt Lake City, UT HCS	68,675	63,040	91.79%	5,635	8.21%	37	243	59,387	12	3,653	25	2,969	40	1,375	54	702	16	589	96	5.16	9.34	6.42
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	50,329	45,594	90.59%	4,735	9.41%	0	192	42,593	4	3,001	16	2,494	32	1,191	48	610	11	440	81	4.56	9.41	3.13
(4V19) (660GA) Pocatello, ID	2,795	2,621	93.77%	174	6.23%	0	3	2,493	2	128	1	88	0	35	0	0	0	29	0	2.62	9.27	32.91
(4V19) (660GB) Ogden, UT	5,148	5,072	98.52%	76	1.48%	0	13	4,975	1	97	0	45	3	0	0	0	0	0	9	2.87	4.13	4.06
(4V19) (660GD) Roosevelt, UT	253	234	92.49%	19	7.51%	0	0	231	0	0	0	0	0	0	0	4	0	0	0	18.10	5.57	1.92
(4V19) (660GE) Orem, UT	1,906	1,850	97.06%	56	2.94%	0	10	1,822	0	28	2	33	5	11	3	6	0	6	0	2.74	6.12	2.62
(4V19) (660GG) St. George, UT	1,889	1,745	92.38%	144	7.62%	0	8	1,665	0	80	1	66	0	19	2	21	5	38	0	12.27	9.75	11.04
(4V19) (660GJ) Western Salt Lake, UT	2,508	2,371	94.54%	137	5.46%	0	1	2,236	0	135	0	69	0	30	1	11	0	27	0	9.69	7.64	15.73
(4V19) (660GK) Elko, NV	153	131	85.62%	22	14.38%	0	1	94	0	37	0	19	0	2	0	0	0	0	1	19.11	6.75	7.27
(4V19) (660MA) IDES Hill AFB	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V19) (660QA) Idaho Falls, ID	2,742	2,641	96.32%	101	3.68%	0	11	2,574	5	67	5	53	0	19	0	0	0	0	1	2.90	16.48	28.50
(4V19) (660QB) Price, UT	151	143	94.7%	8	5.3%	0	4	127	0	0	0	0	0	0	0	0	0	0	4	7.95	3.00	0.00
(4V19) (660QC) Weber County, UT	797	634	79.55%	163	20.45%	0	0	573	0	61	0	93	0	49	0	0	0	10	0			15.10
(4V19) (666) Sheridan, WY HCS	8,948	8,461	94.56%	487	5.44%	6	0	8,097	0	364	0	326	0	98	0	30	0	33	0	4.83	7.29	8.30
(4V19) (666) Sheridan, WY	3,097	2,859	92.32%	238	7.68%	0	0	2,683	0	176	0	184	0	35	0	6	0	13	0	10.75	7.61	5.53
(4V19) (666GB) Casper, WY	2,589	2,449	94.59%	140	5.41%	0	0	2,351	0	98	0	66	0	49	0	18	0	0	0	2.88	4.53	15.66
(4V19) (666GC) Riverton, WY	568	556	97.89%	12	2.11%	0	0	537	0	19	0	0	0	0	0	0	0	0	0	2.90	5.66	2.03
(4V19) (666GD) Cody, WY	598	574	95.99%	24	4.01%	0	0	555	0	19	0	0	0	0	0	0	0	0	0	6.54	3.25	2.65
(4V19) (666GE) Gillette, WY	849	823	96.94%	26	3.06%	0	0	803	0	20	0	23	0	0	0	0	0	0	0	4.18	12.22	3.18
(4V19) (666GF) Rock Springs, WY	811	779	96.05%	32	3.95%	0	0	757	0	22	0	23	0	5	0	0	0	0	0	5.64	14.00	3.39
(4V19) (666QA) Afton, WY	358	349	97.49%	9	2.51%	0	0	343	0	0	0	0	0	0	0	0	0	0	0	2.06	0.00	55.27
(4V19) (666QB) Evanston, WY	48	43	89.58%	5	10.42%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.40		10.96
(4V19) (666QC) Worland, WY	30	29	96.67%	1	3.33%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	6.21
(5V20) (463) Anchorage, AK HCS	7,383	6,731	91.17%	652	8.83%	18	23	6,210	4	521	2	444	3	162	9	25	2	21	3	9.41	10.99	5.41
(5V20) (463) Anchorage, AK	4,336	3,896	89.85%	440	10.15%	0	23	3,603	4	293	2	307	3	113	9	10	2	0	3	12.27	9.50	5.23
(5V20) (463BU) Anchorage, AK - VADOM	65	65	100%	0	0%	0	0	65	0	0	0	0	0	0	0	0	0	0	0			1.00
(5V20) (463GA) Fairbanks, AK	966	858	88.82%	108	11.18%	0	0	756	0	102	0	62	0	33	0	10	0	3	0	7.97	24.59	8.63
(5V20) (463GB) Kenai, AK	893	845	94.62%	48	5.38%	0	0	809	0	36	0	40	0	0	0	0	0	0	0	5.64	11.07	2.43
(5V20) (463GC) Mat-Su, AK	902	852	94.46%	50	5.54%	0	0	768	0	84	0	32	0	0	0	0	0	0	0	6.91	12.49	6.85
(5V20) (463GD) Homer, AK	108	106	98.15%	2	1.85%	0	0	104	0	0	0	0	0	0	0	0	0	0	0	2.17		2.13
(5V20) (463GE) Juneau, AK	113	109	96.46%	4	3.54%	0	0	105	0	4	0	0	0	0	0	0	0	0	0	5.88	10.50	3.25
(5V20) (531) Boise, ID HCS	32,681	30,129	92.19%	2,552	7.81%	6	16	28,647	2	1,482	2	1,363	6	587	5	302	1	300	0	4.48	10.26	3.86
(5V20) (531) Boise, ID	27,820	25,562	91.88%	2,258	8.12%	0	16	24,234	2	1,328	2	1,245	6	480	5	268	1	265	0	4.70	10.02	3.96
(5V20) (531GE) Twin Falls, ID	1,248	1,239	99.28%	9	0.72%	0	0	1,223	0	16	0	6	0	2	0	0	0	0	0	1.39	1.90	0.80
(5V20) (531GG) Caldwell, ID	3,000	2,732	91.07%	268	8.93%	0	0	2,618	0	114	0	103	0	101	0	31	0	33	0	5.27	14.90	5.11
(5V20) (531GH) Burns, OR	155	153	98.71%	2	1.29%	0	0	151	0	0	0	0	0	0	0	0	0	0	0	1.10		0.00

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (531GI) Mountain Home, ID	256	248	96.88%	8	3.13%	0	0	236	0	12	0	6	0	0	0	0	0	0	0	3.95	1.31	3.28
(5V20) (531GJ) Salmon, ID	202	195	96.53%	7	3.47%	0	0	185	0	0	0	0	0	0	0	0	0	0	0	8.31	0.00	0.30
(5V20) (648) Portland, OR HCS	89,693	79,082	88.17%	10,611	11.83%	14	351	73,680	40	5,402	26	5,421	49	2,754	22	1,325	24	1,111	190	4.86	16.17	3.94
(5V20) (648) Portland, OR	47,857	40,806	85.27%	7,051	14.73%	0	15	37,458	12	3,348	0	3,373	1	1,974	2	874	0	830	0	14.11	16.10	2.45
(5V20) (648A4) Portland Vancouver, WA	16,424	14,987	91.25%	1,437	8.75%	0	315	14,039	24	948	21	979	39	288	20	100	24	70	187	2.33	13.03	5.50
(5V20) (648BU) Vancouver, WA - VADOM	15	15	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	5,579	4,834	86.65%	745	13.35%	0	1	4,581	1	253	0	363	0	195	0	94	0	93	0	3.24	25.59	5.96
(5V20) (648GB) Salem, OR	8,182	7,265	88.79%	917	11.21%	0	19	6,883	3	382	5	373	9	235	0	225	0	84	2	4.65	17.08	7.60
(5V20) (648GD) North Coast, OR	361	350	96.95%	11	3.05%	0	0	328	0	0	0	11	0	0	0	0	0	0	0	4.95	0.00	1.17
(5V20) (648GE) Fairview, OR	2,999	2,914	97.17%	85	2.83%	0	0	2,839	0	75	0	53	0	10	0	0	0	14	0	3.28	21.33	2.31
(5V20) (648GF) Hillsboro, OR	4,043	3,808	94.19%	235	5.81%	0	0	3,618	0	190	0	178	0	36	0	11	0	10	0	4.53	14.17	0.48
(5V20) (648GG) West Linn, OR	2,418	2,364	97.77%	54	2.23%	0	0	2,284	0	80	0	32	0	9	0	8	0	5	0	2.68	10.65	0.47
(5V20) (648GH) Newport, OR	237	216	91.14%	21	8.86%	0	1	179	0	37	0	17	0	0	0	0	0	0	1	14.66		1.84
(5V20) (648GI) Portland 1st Avenue, OR	244	219	89.75%	25	10.25%	0	0	183	0	36	0	22	0	0	0	0	0	0	0	10.53	28.57	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	1,334	1,304	97.75%	30	2.25%	0	0	1,273	0	31	0	20	0	0	0	3	0	0	0	1.84	32.63	2.40
(5V20) (653) Roseburg, OR HCS	36,291	34,009	93.71%	2,282	6.29%	99	41	32,498	6	1,511	2	1,319	6	559	4	177	6	227	17	4.16	9.98	3.07
(5V20) (653) Roseburg, OR	15,264	14,451	94.67%	813	5.33%	0	12	13,829	1	622	0	433	3	215	0	88	2	77	6	5.99	7.51	2.82
(5V20) (653BV) Roseburg, OR - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	17,281	15,927	92.16%	1,354	7.84%	0	3	15,183	2	744	1	818	0	313	0	76	0	147	0	3.29	12.48	7.20
(5V20) (653GA) North Bend, OR	1,415	1,343	94.91%	72	5.09%	0	0	1,281	0	62	0	47	0	19	0	0	0	0	0	5.99	16.50	3.69
(5V20) (653GB) Brookings, OR	1,041	1,028	98.75%	13	1.25%	0	26	988	3	40	1	7	3	4	4	0	4	0	11	1.75	0.00	1.80
(5V20) (653QA) Downtown Eugene, OR	1,285	1,255	97.67%	30	2.33%	0	0	1,212	0	43	0	14	0	0	0	0	0	0	0			2.38
(5V20) (663) Puget Sound, WA HCS	72,731	62,163	85.47%	10,568	14.53%	701	1,070	56,736	57	5,427	28	5,503	66	2,847	82	1,314	67	904	770	16.31	16.99	6.97
(5V20) (663) Seattle, WA	33,572	28,926	86.16%	4,646	13.84%	0	787	26,269	22	2,657	14	2,522	21	1,186	35	472	33	466	662	14.59	15.20	8.48
(5V20) (663A4) American Lake, WA	28,661	24,614	85.88%	4,047	14.12%	0	132	22,590	13	2,024	8	1,942	20	1,145	25	688	24	272	42	12.29	19.63	6.35
(5V20) (663GA) Bellevue, WA	2,595	1,829	70.48%	766	29.52%	0	1	1,632	0	197	0	377	0	271	0	57	0	61	1	28.01	16.59	4.68
(5V20) (663GB) Silverdale, WA	1,852	1,498	80.89%	354	19.11%	0	142	1,383	17	115	3	206	25	82	22	34	10	32	65	17.94	14.67	8.54
(5V20) (663GC) Mount Vernon, WA	2,845	2,500	87.87%	345	12.13%	0	0	2,213	0	287	0	200	0	55	0	40	0	50	0	14.30	16.23	0.99
(5V20) (663GD) South Sound, WA	2,147	1,959	91.24%	188	8.76%	0	4	1,894	1	65	3	121	0	45	0	13	0	9	0	9.11	7.00	4.09
(5V20) (663GE) North Olympic Peninsula, WA	862	662	76.8%	200	23.2%	0	4	582	4	80	0	126	0	52	0	9	0	13	0	20.63	25.01	3.13
(5V20) (663HK) Puget Sound, WA - Mobile	197	175	88.83%	22	11.17%	0	0	173	0	0	0	0	0	11	0	0	0	0	0	9.92		
(5V20) (668) Spokane, WA HCS	23,922	21,210	88.66%	2,712	11.34%	174	36	19,102	3	2,108	1	1,790	14	498	5	171	0	253	13	7.75	15.65	4.03
(5V20) (668) Spokane, WA (Mann-Grandstaff)	20,774	18,249	87.85%	2,525	12.15%	0	36	16,343	3	1,906	1	1,688	14	460	5	156	0	221	13	7.40	15.54	4.28
(5V20) (668GA) Wenatchee, WA	901	808	89.68%	93	10.32%	0	0	763	0	45	0	35	0	27	0	11	0	20	0	7.07	27.71	1.14
(5V20) (668GB) Coeur d Alene, ID	1,843	1,776	96.36%	67	3.64%	0	0	1,649	0	127	0	54	0	0	0	0	0	0	0	8.84	6.38	2.92
(5V20) (668HK) Spokane, WA - Mobile	147	136	92.52%	11	7.48%	0	0	119	0	0	0	0	0	0	0	0	0	0	0	11.75		
(5V20) (668QB) Libby, MT	143	136	95.1%	7	4.9%	0	0	127	0	0	0	0	0	0	0	0	0	0	0	6.23		10.90
(5V20) (668QD) Sandpoint, ID	114	105	92.11%	9	7.89%	0	0	101	0	0	0	4	0	3	0	0	0	0	0	5.86		31.17
(5V20) (687) Walla Walla, WA HCS	16,952	16,089	94.91%	863	5.09%	5	11	15,470	10	619	1	488	0	166	0	75	0	134	0	4.92	7.94	3.39
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	10,449	9,771	93.51%	678	6.49%	0	11	9,350	10	421	1	382	0	129	0	54	0	113	0	6.23	7.94	3.31
(5V20) (687GA) Richland, WA	2,013	1,950	96.87%	63	3.13%	0	0	1,870	0	80	0	51	0	6	0	3	0	0	0	4.31	14.67	3.54
(5V20) (687GB) Lewiston, ID	611	587	96.07%	24	3.93%	0	0	517	0	70	0	17	0	0	0	0	0	0	0	9.18		1.30
(5V20) (687GC) La Grande, OR	179	179	100%	0	0%	0	0	169	0	10	0	0	0	0	0	0	0	0	0	2.15	19.00	0.35
(5V20) (687HA) Yakima, WA	3,613	3,519	97.4%	94	2.6%	0	0	3,484	0	35	0	34	0	26	0	16	0	18	0	3.88	4.31	7.53
(5V20) (687QB) Morrow County, OR	71	71	100%	0	0%	0	0	68	0	0	0	0	0	0	0	0	0	0	0	3.75		
(5V20) (687QC) Wallowa County, OR	16	12	75%	4	25%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	20.89		0.00
(5V20) (692) White City, OR HCS	9,085	8,077	88.9%	1,008	11.1%	2	79	7,362	15	715	8	718	19	180	10	52	8	58	19	12.23	12.19	3.10
(5V20) (692) White City, OR	7,275	6,462	88.82%	813	11.18%	0	79	5,845	15	617	8	586	19	140	10	39	8	48	19	13.98	12.41	2.36
(5V20) (692GA) Klamath Falls, OR	1,193	1,135	95.14%	58	4.86%	0	0	1,094	0	41	0	29	0	15	0	4	0	10	0	5.21	1.00	7.11
(5V20) (692GB) Grants Pass, OR	617	480	77.8%	137	22.2%	0	0	423	0	57	0	103	0	25	0	0	0	0	0	24.18	6.91	4.40
(5V21) (358) Manila, PI HCS	12,019	10,200	84.87%	1,819	15.13%	0	1	8,624	0	1,576	0	813	0	250	1	133	0	623	0	14.95	29.62	24.61
(5V21) (358) Manila, PH	12,019	10,200	84.87%	1,819	15.13%	0	1	8,624	0	1,576	0	813	0	250	1	133	0	623	0	14.95	29.62	24.61

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(5V21) (459) Honolulu, HI HCS	45,105	40,749	90.34%	4,356	9.66%	24	7	38,577	0	2,172	0	1,726	1	1,221	6	556	0	853	0	6.46	18.09	7.12
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	26,778	23,696	88.49%	3,082	11.51%	0	0	22,546	0	1,150	0	1,222	0	949	0	411	0	500	0	7.58	16.38	1.66
(5V21) (459GA) Maui, HI	2,999	2,731	91.06%	268	8.94%	0	0	2,581	0	150	0	114	0	57	0	36	0	61	0	4.14	25.81	21.45
(5V21) (459GB) Hilo, HI	3,837	3,552	92.57%	285	7.43%	0	0	3,416	0	136	0	108	0	42	0	31	0	104	0	4.40	27.27	6.01
(5V21) (459GC) Kailua-Kona, HI	1,734	1,550	89.39%	184	10.61%	0	0	1,506	0	44	0	45	0	40	0	23	0	76	0	4.27	44.82	4.15
(5V21) (459GD) Lihue, HI	2,179	2,069	94.95%	110	5.05%	0	3	1,978	0	91	0	28	0	26	3	20	0	36	0	6.46	14.76	7.92
(5V21) (459GE) Guam, GU	3,500	3,311	94.6%	189	5.4%	0	4	3,063	0	248	0	90	1	64	3	13	0	22	0	5.86	20.86	4.93
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	964	863	89.52%	101	10.48%	0	0	828	0	35	0	26	0	19	0	17	0	39	0	9.14	21.41	3.60
(5V21) (459GG) Leeward Oahu, HI	2,987	2,869	96.05%	118	3.95%	0	0	2,555	0	314	0	82	0	24	0	0	0	7	0	6.45	72.73	6.42
(5V21) (459GH) Saipan, MP	61	48	78.69%	13	21.31%	0	0	45	0	0	0	8	0	0	0	0	0	0	0	0.00	258.00	5.25
(5V21) (459MA) IDES Honolulu C&P	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V21) (459QB) Molokai, HI	59	53	89.83%	6	10.17%	0	0	52	0	0	0	0	0	0	0	0	0	0	0	0.15	14.00	69.50
(5V21) (570) Fresno, CA HCS	40,599	37,245	91.74%	3,354	8.26%	9	0	34,455	0	2,790	0	1,827	0	599	0	668	0	260	0	5.87	7.90	11.22
(5V21) (570) Fresno, CA	36,549	33,396	91.37%	3,153	8.63%	0	0	30,809	0	2,587	0	1,726	0	551	0	631	0	245	0	7.83	7.92	11.46
(5V21) (570GA) Merced, CA	1,756	1,650	93.96%	106	6.04%	0	0	1,536	0	114	0	45	0	19	0	34	0	8	0	3.88	9.23	9.50
(5V21) (570GB) Tulare, CA	1,736	1,685	97.06%	51	2.94%	0	0	1,635	0	50	0	29	0	16	0	0	0	0	0	2.42	2.29	10.32
(5V21) (570GC) Oakhurst, CA	558	514	92.11%	44	7.89%	0	0	475	0	39	0	27	0	13	0	2	0	0	0	8.68	6.21	10.78
(5V21) (612A4) N. California HCS	122,377	112,373	91.83%	10,004	8.17%	52	79	107,707	19	4,666	9	5,483	10	2,316	16	1,145	1	1,060	24	2.89	8.76	11.02
(5V21) (612) Martinez VA CLC	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (612A4) Sacramento, CA	42,444	38,776	91.36%	3,668	8.64%	0	23	36,979	14	1,797	5	2,128	3	868	0	427	0	245	1	3.36	8.24	6.51
(5V21) (612B4) Redding, CA	8,824	7,620	86.36%	1,204	13.64%	0	30	7,310	3	310	3	436	6	359	7	197	1	212	10	1.83	16.66	32.38
(5V21) (612BY) Oakland, CA	5,947	5,491	92.33%	456	7.67%	0	0	5,239	0	252	0	334	0	84	0	30	0	8	0	3.12	8.98	0.70
(5V21) (612GD) Fairfield, CA	4,424	4,137	93.51%	287	6.49%	0	0	3,976	0	161	0	177	0	22	0	29	0	59	0	1.19	22.66	1.12
(5V21) (612GE) Mare Island, CA	6,429	6,282	97.71%	147	2.29%	0	0	6,179	0	103	0	89	0	32	0	14	0	12	0	1.54	3.32	0.47
(5V21) (612GF) Martinez, CA	18,966	16,713	88.12%	2,253	11.88%	0	9	15,805	1	908	1	1,191	0	581	1	254	0	227	6	4.00	11.81	17.43
(5V21) (612GG) Chico, CA	8,079	7,767	96.14%	312	3.86%	0	6	7,498	1	269	0	199	1	59	1	38	0	16	3	4.06	4.69	2.62
(5V21) (612GH) McClellan Park, CA	17,847	16,848	94.4%	999	5.6%	0	9	16,398	0	450	0	612	0	206	7	65	0	116	2	1.86	6.44	4.75
(5V21) (612GI) Yuba City, CA	2,646	2,600	98.26%	46	1.74%	0	0	2,566	0	34	0	26	0	0	0	0	0	0	0	2.44		1.34
(5V21) (612GJ) Yreka, CA	390	343	87.95%	47	12.05%	0	0	312	0	31	0	15	0	0	0	8	0	11	0	13.07	17.00	
(5V21) (612GK) Sierra Foothills, CA	1,731	1,707	98.61%	24	1.39%	0	0	1,621	0	86	0	22	0	2	0	0	0	0	0	2.62	6.05	2.44
(5V21) (612MA) IDES McClellan OPC	22	22	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.05	
(5V21) (612QB) Twenty First Street, CA	1,260	1,103	87.54%	157	12.46%	0	0	1,080	0	23	0	0	0	0	0	0	0	71	0			15.15
(5V21) (612QC) Cypress Avenue, CA	3,364	2,961	88.02%	403	11.98%	0	0	2,720	0	241	0	222	0	64	0	47	0	70	0		11.48	
(5V21) (612QD) Howe Road, CA	2	1	50%	1	50%	0	2	0	0	0	0	0	0	0	0	0	0	0	2			
(5V21) (640) Palo Alto, CA HCS	51,395	42,000	81.72%	9,395	18.28%	32	171	37,868	18	4,132	19	4,783	42	2,170	31	1,355	13	1,087	48	31.51	15.49	10.57
(5V21) (640) Palo Alto, CA	21,603	18,792	86.99%	2,811	13.01%	0	87	17,240	14	1,552	11	1,688	24	603	16	240	3	280	19	14.91	12.40	8.02
(5V21) (640A0) Menlo Park, CA	1,846	1,593	86.29%	253	13.71%	0	0	1,467	0	126	0	114	0	0	0	21	0	96	0		39.71	9.94
(5V21) (640A4) Livermore, CA	7,916	6,273	79.24%	1,643	20.76%	0	1	5,563	1	710	0	831	0	331	0	253	0	228	0	42.67	21.08	10.68
(5V21) (640BY) San Jose, CA	4,518	3,383	74.88%	1,135	25.12%	0	2	2,996	0	387	2	455	0	259	0	316	0	105	0	35.29	23.46	9.67
(5V21) (640GA) Capitola, CA	296	194	65.54%	102	34.46%	0	0	179	0	15	0	61	0	29	0	0	0	0	0	33.95	6.20	53.00
(5V21) (640GB) Sonora, CA	1,378	942	68.36%	436	31.64%	0	0	853	0	89	0	167	0	141	0	89	0	39	0	33.55	17.68	13.07
(5V21) (640GC) Fremont, CA	749	666	88.92%	83	11.08%	0	0	633	0	33	0	65	0	0	0	0	0	0	0	9.64	5.27	8.38
(5V21) (640HA) Stockton, CA	3,364	2,325	69.11%	1,039	30.89%	0	20	2,118	0	207	3	387	7	304	5	229	3	119	2	44.67	12.49	19.74
(5V21) (640HB) Modesto, CA	3,599	2,749	76.38%	850	23.62%	0	60	2,382	2	367	3	361	11	235	10	115	7	139	27	42.98	10.96	8.56
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	6,126	5,083	82.97%	1,043	17.03%	0	1	4,437	1	646	0	654	0	234	0	78	0	77	0	25.36	15.88	4.24
(5V21) (654) Reno, NV HCS	40,349	36,454	90.35%	3,895	9.65%	37	420	34,050	119	2,404	29	2,279	62	852	51	320	43	444	116	7.11	9.55	9.13
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	25,240	22,490	89.1%	2,750	10.9%	0	349	20,918	114	1,572	27	1,630	49	583	30	239	36	298	93	11.94	8.31	9.66
(5V21) (654GB) Carson Valley, NV	2,190	2,055	93.84%	135	6.16%	0	10	1,974	0	81	1	69	1	40	5	9	2	17	1	5.75	25.97	0.00
(5V21) (654GC) Lahontan Valley, NV	1,092	1,021	93.5%	71	6.5%	0	19	957	5	64	1	49	8	14	1	3	0	5	4	5.62	9.81	6.99
(5V21) (654GD) Diamond View, CA	312	285	91.35%	27	8.65%	0	5	263	0	22	0	18	2	0	3	0	0	4	0	12.56	23.91	4.03
(5V21) (654GE) Reno East, NV	4,879	4,714	96.62%	165	3.38%	0	0	4,579	0	135	0	105	0	0	0	0	0	0	0	4.13	3.86	4.24
(5V21) (654QA) Kietzke, NV	2,193	1,849	84.31%	344	15.69%	0	0	1,544	0	305	0	229	0	98	0	12	0	5	0		13.29	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (654QB) Capitol Hill, NV	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	151	117	77.48%	34	22.52%	0	0	88	0	29	0	25	0	6	0	0	0	0	0	22.95	39.63	6.26
(5V21) (654QD) Virginia Street, NV	4,287	3,918	91.39%	369	8.61%	0	0	3,722	0	196	0	154	0	74	0	0	0	0	0		11.15	
(5V21) (662) San Francisco, CA HCS	52,189	45,003	86.23%	7,186	13.77%	191	287	42,006	21	2,997	14	3,215	38	1,878	38	947	25	1,146	151	11.08	16.79	10.99
(5V21) (662) San Francisco, CA	34,622	30,016	86.7%	4,606	13.3%	0	263	28,131	20	1,885	14	2,048	34	1,182	33	614	24	762	138	10.37	15.58	7.30
(5V21) (662GA) Santa Rosa, CA	10,037	8,421	83.9%	1,616	16.1%	0	13	7,896	1	525	0	662	3	423	2	239	0	292	7	11.01	23.44	16.37
(5V21) (662GC) Eureka, CA	2,706	2,169	80.16%	537	19.84%	0	5	1,948	0	221	0	240	0	177	2	63	1	57	2	27.66	17.64	18.48
(5V21) (662GD) Ukiah, CA	967	846	87.49%	121	12.51%	0	0	743	0	103	0	67	0	33	0	8	0	13	0	11.86	8.32	14.82
(5V21) (662GE) San Bruno, CA	1,233	1,105	89.62%	128	10.38%	0	4	1,008	0	97	0	88	0	21	0	11	0	0	4	10.05	8.08	8.29
(5V21) (662GF) San Francisco Downtown, CA	633	612	96.68%	21	3.32%	0	2	565	0	47	0	18	1	0	1	0	0	0	0	5.67	9.09	6.91
(5V21) (662GG) Clearlake, CA	1,991	1,834	92.11%	157	7.89%	0	0	1,715	0	119	0	92	0	40	0	12	0	13	0	4.36	8.23	12.72
(5V21) (593) Las Vegas, NV HCS	122,943	108,857	88.54%	14,086	11.46%	3	7	102,850	4	6,007	1	6,897	1	3,113	1	1,160	0	2,916	0	3.40	21.35	4.47
(5V21) (593) North Las Vegas, NV	71,657	59,107	82.49%	12,550	17.51%	0	7	54,423	4	4,684	1	5,973	1	2,774	1	1,047	0	2,756	0	9.84	21.66	2.95
(5V21) (593GC) Pahrump, NV	2,894	2,873	99.27%	21	0.73%	0	0	2,836	0	37	0	12	0	6	0	0	0	2	0	0.54	6.34	2.84
(5V21) (593GD) Northwest Las Vegas, NV	13,068	12,718	97.32%	350	2.68%	0	0	12,365	0	353	0	246	0	54	0	0	0	29	0	2.79	10.87	4.62
(5V21) (593GE) Southeast Las Vegas, NV	12,907	12,459	96.53%	448	3.47%	0	0	12,123	0	336	0	259	0	107	0	39	0	43	0	2.59	7.04	6.62
(5V21) (593GF) Southwest Las Vegas, NV	12,441	11,995	96.42%	446	3.58%	0	0	11,655	0	340	0	220	0	110	0	39	0	77	0	4.48	6.23	5.31
(5V21) (593GG) Northeast Las Vegas, NV	8,159	7,976	97.76%	183	2.24%	0	0	7,770	0	206	0	146	0	26	0	6	0	5	0	1.75	6.92	3.49
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	1,589	1,503	94.59%	86	5.41%	0	0	1,457	0	46	0	39	0	36	0	7	0	4	0	2.85	22.04	11.09
(5V21) (593QC) West Cheyenne, NV	228	226	99.12%	2	0.88%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.63
(5V22) (501) New Mexico HCS	85,479	75,009	87.75%	10,470	12.25%	18	7	68,988	2	6,021	0	4,327	1	2,122	1	1,374	1	2,647	2	8.65	19.90	17.49
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	63,696	54,679	85.84%	9,017	14.16%	0	4	50,202	1	4,477	0	3,706	1	1,890	1	1,216	0	2,205	1	8.39	19.71	16.36
(5V22) (501G2) Las Vegas, NM	951	929	97.69%	22	2.31%	0	0	918	0	0	0	0	0	0	0	6	0	5	0	0.47	0.00	19.19
(5V22) (501GA) Artesia, NM	1,806	1,750	96.9%	56	3.1%	0	0	1,671	0	79	0	38	0	0	0	0	0	9	0	4.81	0.00	12.26
(5V22) (501GB) Farmington, NM	2,579	2,296	89.03%	283	10.97%	0	0	2,169	0	127	0	160	0	55	0	28	0	40	0	7.41	18.50	32.21
(5V22) (501GC) Silver City, NM	751	732	97.47%	19	2.53%	0	0	703	0	29	0	0	0	4	0	0	0	0	0	4.64	0.00	5.56
(5V22) (501GD) Gallup, NM	1,274	934	73.31%	340	26.69%	0	0	899	0	35	0	144	0	0	0	0	0	70	0	24.67	36.70	35.21
(5V22) (501GE) Espanola, NM	712	639	89.75%	73	10.25%	0	0	605	0	34	0	0	0	0	0	0	0	30	0	14.91	2.00	20.21
(5V22) (501GH) Truth or Consequences, NM	910	895	98.35%	15	1.65%	0	0	878	0	0	0	0	0	0	0	0	0	0	0	2.79	0.00	27.64
(5V22) (501GI) Alamogordo, NM	1,605	1,495	93.15%	110	6.85%	0	1	1,323	0	0	0	59	0	9	0	6	0	36	1	12.41	0.00	9.94
(5V22) (501GJ) Durango, CO	1,533	1,511	98.56%	22	1.44%	0	1	1,483	1	28	0	0	0	5	0	0	0	9	0	2.92	0.00	9.89
(5V22) (501GK) Santa Fe, NM	2,946	2,876	97.62%	70	2.38%	0	1	2,812	0	64	0	32	0	0	0	0	1	0	0	3.76	0.00	7.84
(5V22) (501GM) Northwest Metro, NM	5,216	4,818	92.37%	398	7.63%	0	0	3,887	0	931	0	130	0	38	0	18	0	212	0	16.47	28.03	28.48
(5V22) (501GN) Taos, NM	917	880	95.97%	37	4.03%	0	0	865	0	0	0	0	0	14	0	6	0	0	0	2.81	1.22	17.35
(5V22) (501HB) Raton, NM	583	575	98.63%	8	1.37%	0	0	573	0	0	0	0	0	0	0	0	0	3	0	0.67	0.00	21.08
(5V22) (644) Phoenix, AZ HCS	144,683	135,197	93.44%	9,486	6.56%	6	333	128,960	41	6,237	1	5,621	47	2,322	31	833	30	710	183	1.83	9.93	6.45
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	74,459	67,311	90.4%	7,148	9.6%	0	266	62,970	24	4,341	1	4,240	23	1,784	21	618	21	506	176	2.82	9.23	6.29
(5V22) (644BY) Southeast Gilbert, AZ	26,309	25,006	95.05%	1,303	4.95%	0	50	23,942	12	1,064	0	672	14	297	9	163	8	171	7	1.82	16.72	9.23
(5V22) (644GA) Northwest Surprise, AZ	14,868	14,328	96.37%	540	3.63%	0	0	14,118	0	210	0	366	0	145	0	19	0	0	0	1.48	10.32	3.50
(5V22) (644GB) Show Low, AZ	1,979	1,927	97.37%	52	2.63%	0	17	1,887	5	40	0	35	10	10	1	0	1	2	0	1.36	5.00	5.85
(5V22) (644GC) Southwest Phoenix, AZ	4,605	4,521	98.18%	84	1.82%	0	0	4,438	0	83	0	56	0	14	0	11	0	0	0	0.86	16.15	6.29
(5V22) (644GD) Payson, AZ	638	584	91.54%	54	8.46%	0	0	553	0	0	0	0	0	15	0	0	0	0	0	10.04		3.18
(5V22) (644GE) Thunderbird, AZ	5,995	5,919	98.73%	76	1.27%	0	0	5,790	0	129	0	54	0	19	0	0	0	3	0	1.73	8.20	1.81
(5V22) (644GF) Globe, AZ	655	640	97.71%	15	2.29%	0	0	634	0	0	0	12	0	0	0	0	0	0	0	1.83	20.25	16.59
(5V22) (644GG) Northeast Phoenix, AZ	3,418	3,355	98.16%	63	1.84%	0	0	3,231	0	124	0	35	0	23	0	4	0	0	0	1.74	11.00	6.41
(5V22) (644GH) Phoenix Midtown, AZ	11,757	11,606	98.72%	151	1.28%	0	0	11,397	0	209	0	125	0	14	0	6	0	6	0	1.51	14.50	2.21
(5V22) (649) Northern Arizona HCS	26,025	24,058	92.44%	1,967	7.56%	13	82	22,475	43	1,583	5	1,097	4	358	8	195	2	317	20	7.79	10.80	4.98
(5V22) (649) Prescott, AZ (Bob Stump)	17,063	15,543	91.09%	1,520	8.91%	0	82	14,491	43	1,052	5	860	4	282	8	169	2	209	20	8.62	10.77	4.79
(5V22) (649GA) Kingman, AZ	2,637	2,537	96.21%	100	3.79%	0	0	2,410	0	127	0	50	0	13	0	3	0	34	0	7.42	8.43	5.92
(5V22) (649GB) Flagstaff, AZ	937	818	87.3%	119	12.7%	0	0	730	0	88	0	82	0	16	0	10	0	0	0	13.76	12.12	5.91
(5V22) (649GC) Lake Havasu City, AZ	3,204	3,117	97.28%	87	2.72%	0	0	2,942	0	175	0	37	0	23	0	5	0	22	0	4.01	25.75	2.99
(5V22) (649GD) Anthem, AZ	355	341	96.06%	14	3.94%	0	0	315	0	26	0	10	0	0	0	0	0	0	0	5.66	10.50	3.97

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(5V22) (649GE) Cottonwood, AZ	1,601	1,486	92.82%	115	7.18%	0	0	1,384	0	102	0	46	0	21	0	0	0	41	0	10.29	0.00	9.48
(5V22) (649QA) Chinle, AZ	175	165	94.29%	10	5.71%	0	0	160	0	0	0	0	0	0	0	0	0	0	0	3.98		3.00
(5V22) (649QB) Holbrook, AZ	25	25	100%	0	0%	0	0	17	0	0	0	0	0	0	0	0	0	0	0	11.07		0.67
(5V22) (649QD) Page, AZ	12	12	100%	0	0%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	6.50		0.50
(5V22) (649QF) Tuba City, AZ	2	1	50%	1	50%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			17.00
(5V22) (649QG) Polacca, AZ	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(5V22) (649QH) Kayenta, AZ	12	11	91.67%	1	8.33%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		9.00
(5V22) (678) Southern Arizona HCS	93,597	86,121	92.01%	7,476	7.99%	18	52	82,186	0	3,935	4	3,697	12	1,531	8	843	2	1,405	26	2.36	9.71	3.87
(5V22) (678) Tucson, AZ	68,330	61,327	89.75%	7,003	10.25%	0	33	58,020	0	3,307	3	3,380	8	1,470	8	803	2	1,350	12	2.99	10.38	3.96
(5V22) (678GA) Sierra Vista, AZ	6,967	6,792	97.49%	175	2.51%	0	6	6,665	0	127	1	122	0	24	0	8	0	21	5	1.14	6.83	3.13
(5V22) (678GB) Yuma, AZ	5,568	5,539	99.48%	29	0.52%	0	8	5,458	0	81	0	14	2	3	0	0	0	11	6	0.93	3.08	2.74
(5V22) (678GC) Casa Grande, AZ	3,120	2,994	95.96%	126	4.04%	0	5	2,838	0	156	0	86	2	19	0	13	0	8	3	2.32	6.13	6.78
(5V22) (678GD) Safford, AZ	512	486	94.92%	26	5.08%	0	0	464	0	22	0	10	0	6	0	10	0	0	0	2.67	9.16	14.16
(5V22) (678GE) Green Valley, AZ	679	661	97.35%	18	2.65%	0	0	644	0	17	0	13	0	0	0	0	0	0	0	4.49	1.00	0.64
(5V22) (678GF) Northwest Tucson, AZ	4,764	4,700	98.66%	64	1.34%	0	0	4,557	0	143	0	51	0	0	0	0	0	0	0	1.33	5.64	2.01
(5V22) (678GG) Southeast Tucson, AZ	3,644	3,609	99.04%	35	0.96%	0	0	3,527	0	82	0	21	0	0	0	0	0	0	0	3.36	3.78	1.41
(5V22) (678MA) IDES Davis-Monthan AFB	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(5V22) (678MB) IDES Fort Huachuca	11	11	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(5V22) (600) Long Beach, CA HCS	98,537	89,398	90.73%	9,139	9.27%	9	47	82,936	16	6,462	11	5,056	10	2,081	9	890	0	1,112	1	5.48	12.12	8.41
(5V22) (600) Long Beach, CA (Tibor Rubin)	80,284	72,435	90.22%	7,849	9.78%	0	44	66,787	15	5,648	11	4,364	8	1,734	9	726	0	1,025	1	5.47	12.32	7.69
(5V22) (600GA) Anaheim, CA	3,771	3,454	91.59%	317	8.41%	0	1	3,206	1	248	0	185	0	85	0	30	0	0	0	5.47	13.68	15.09
(5V22) (600GB) Santa Ana, CA	7,932	7,448	93.9%	484	6.1%	0	0	7,125	0	323	0	273	0	99	0	70	0	42	0	2.95	9.21	8.59
(5V22) (600GC) Cabrillo, CA	252	249	98.81%	3	1.19%	0	0	240	0	9	0	0	0	0	0	0	0	0	0	3.38		4.68
(5V22) (600GD) Santa Fe Springs, CA	2,074	1,981	95.52%	93	4.48%	0	2	1,917	0	64	0	65	2	20	0	0	0	0	0	2.37	24.58	8.80
(5V22) (600GE) Laguna Hills, CA	4,224	3,831	90.7%	393	9.3%	0	0	3,661	0	170	0	168	0	141	0	58	0	26	0	9.60	5.52	9.13
(5V22) (605) Loma Linda, CA HCS	145,064	133,053	91.72%	12,011	8.28%	97	0	125,299	0	7,754	0	6,509	0	2,553	0	1,613	0	1,336	0	2.55	13.71	10.55
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	48,353	41,363	85.54%	6,990	14.46%	0	0	37,745	0	3,618	0	3,363	0	1,545	0	1,237	0	845	0	11.77	14.94	8.84
(5V22) (605BZ) Loma Linda Redlands, CA	57,841	53,860	93.12%	3,981	6.88%	0	0	50,881	0	2,979	0	2,564	0	704	0	306	0	407	0	3.28	11.53	9.82
(5V22) (605GA) Victorville, CA	6,714	6,356	94.67%	358	5.33%	0	0	6,113	0	243	0	159	0	144	0	34	0	0	0	2.33	23.67	18.98
(5V22) (605GB) Murrieta, CA	10,098	9,743	96.48%	355	3.52%	0	0	9,435	0	308	0	191	0	103	0	25	0	36	0	3.20	17.42	14.62
(5V22) (605GC) Palm Desert, CA	10,115	10,036	99.22%	79	0.78%	0	0	9,825	0	211	0	55	0	10	0	0	0	10	0	0.81	6.76	3.70
(5V22) (605GD) Corona, CA	3,980	3,917	98.42%	63	1.58%	0	0	3,794	0	123	0	54	0	3	0	0	0	0	0	1.35	18.63	8.53
(5V22) (605GE) Rancho Cucamonga, CA	7,774	7,592	97.66%	182	2.34%	0	0	7,323	0	269	0	122	0	0	0	7	0	0	0	1.92	2.41	10.48
(5V22) (605QA) Blythe, CA	189	186	98.41%	3	1.59%	0	0	183	0	0	0	0	0	0	0	0	0	0	0	1.98	0.00	17.43
(5V22) (664) San Diego, CA HCS	92,023	81,260	88.3%	10,763	11.7%	27	98	76,209	11	5,051	1	5,012	11	2,877	8	1,553	6	1,321	61	5.27	13.40	6.50
(5V22) (664) San Diego, CA	58,707	50,824	86.57%	7,883	13.43%	0	97	47,810	10	3,014	1	3,289	11	2,092	8	1,280	6	1,222	61	6.46	14.54	5.84
(5V22) (664BY) Mission Valley, CA	10,039	9,001	89.66%	1,038	10.34%	0	0	8,084	0	917	0	662	0	217	0	123	0	36	0	6.35	16.75	8.42
(5V22) (664GA) Imperial Valley, CA	1,205	1,136	94.27%	69	5.73%	0	0	1,091	0	45	0	38	0	21	0	7	0	0	0	2.09	24.49	3.63
(5V22) (664GB) Oceanside, CA	16,586	15,143	91.3%	1,443	8.7%	0	1	14,310	1	833	0	840	0	458	0	95	0	50	0	4.75	8.84	4.34
(5V22) (664GC) Chula Vista, CA	3,712	3,487	93.94%	225	6.06%	0	0	3,309	0	178	0	112	0	60	0	44	0	9	0	4.28	8.01	7.94
(5V22) (664GD) Escondido, CA	1,588	1,483	93.39%	105	6.61%	0	0	1,420	0	63	0	71	0	29	0	4	0	0	0	1.15	4.33	5.11
(5V22) (664QA) Rio, CA	186	186	100%	0	0%	0	0	185	0	0	0	0	0	0	0	0	0	0	0			0.05
(5V22) (691) Greater Los Angeles, CA HCS	112,383	97,192	86.48%	15,191	13.52%	29	201	90,626	11	6,566	14	7,818	21	4,271	24	1,485	8	1,617	123	8.64	12.66	8.68
(5V22) (691) West Los Angeles, CA	47,437	40,163	84.67%	7,274	15.33%	0	200	37,035	11	3,128	14	3,873	20	1,964	24	606	8	831	123	6.80	13.11	10.11
(5V22) (691A4) Sepulveda, CA	29,176	24,906	85.36%	4,270	14.64%	0	1	23,237	0	1,669	0	1,879	1	1,208	0	553	0	630	0	9.85	13.50	11.30
(5V22) (691GB) Santa Barbara, CA	1,093	1,018	93.14%	75	6.86%	0	0	986	0	32	0	37	0	26	0	0	0	0	0	6.99	8.42	2.02
(5V22) (691GC) Gardena, CA	1,016	1,011	99.51%	5	0.49%	0	0	1,009	0	2	0	0	0	0	0	0	0	0	0	0.70	3.23	0.01
(5V22) (691GD) Bakersfield, CA	5,895	5,539	93.96%	356	6.04%	0	0	5,344	0	195	0	195	0	135	0	23	0	3	0	4.95	10.68	5.33
(5V22) (691GE) Los Angeles, CA	12,096	10,708	88.53%	1,388	11.47%	0	0	10,152	0	556	0	883	0	321	0	93	0	91	0	8.80	8.42	5.95
(5V22) (691GF) East Los Angeles, CA	1,601	1,528	95.44%	73	4.56%	0	0	1,489	0	39	0	44	0	27	0	0	0	0	0	0.94	0.00	6.83
(5V22) (691GG) Antelope Valley, CA	1,097	841	76.66%	256	23.34%	0	0	763	0	78	0	146	0	26	0	80	0	0	0	32.99	6.33	2.29
(5V22) (691GK) San Luis Obispo, CA	2,226	2,074	93.17%	152	6.83%	0	0	1,941	0	133	0	86	0	45	0	12	0	9	0	3.89	11.83	11.84
(5V22) (691GL) Santa Maria, CA	4,384	3,809	86.88%	575	13.12%	0	0	3,504	0	305	0	337	0	165	0	43	0	30	0	9.44	16.33	11.16

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/15/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (691GM) Oxnard, CA	5,915	5,187	87.69%	728	12.31%	0	0	4,780	0	407	0	303	0	352	0	60	0	13	0	13.06	10.26	8.88
(5V22) (691GP) San Gabriel Valley, CA	447	408	91.28%	39	8.72%	0	0	386	0	22	0	34	0	0	0	4	0	0	0	5.64		9.14
(3V23) (437) Fargo, ND HCS	33,474	32,162	96.08%	1,312	3.92%	5	8	30,831	2	1,331	2	830	3	263	1	93	0	126	0	2.76	5.79	3.65
(3V23) (437) Fargo, ND	26,216	25,035	95.5%	1,181	4.5%	0	8	23,863	2	1,172	2	739	3	239	1	88	0	115	0	3.67	5.78	4.41
(3V23) (437GA) Grafton, ND	247	245	99.19%	2	0.81%	0	0	242	0	0	0	0	0	0	0	0	0	0	0	0.54	6.45	2.53
(3V23) (437GB) Bismarck, ND	1,819	1,760	96.76%	59	3.24%	0	0	1,712	0	48	0	44	0	9	0	0	0	4	0	1.67	8.76	2.83
(3V23) (437GC) Fergus Falls, MN	585	583	99.66%	2	0.34%	0	0	574	0	0	0	2	0	0	0	0	0	0	0	1.09	2.97	0.94
(3V23) (437GD) Minot, ND	1,084	1,062	97.97%	22	2.03%	0	0	1,020	0	42	0	15	0	4	0	2	0	0	0	2.65	5.58	3.09
(3V23) (437GE) Bemidji, MN	1,496	1,477	98.73%	19	1.27%	0	0	1,458	0	19	0	14	0	4	0	0	0	0	0	1.37	3.03	2.17
(3V23) (437GF) Williston, ND	237	233	98.31%	4	1.69%	0	0	228	0	5	0	0	0	0	0	0	0	0	0	7.26	7.42	2.19
(3V23) (437GI) Grand Forks, ND	908	898	98.9%	10	1.1%	0	0	881	0	17	0	0	0	0	0	0	0	2	0	1.29	3.63	2.29
(3V23) (437GJ) Dickinson, ND	335	333	99.4%	2	0.6%	0	0	329	0	0	0	0	0	0	0	0	0	0	0	0.93	4.29	0.73
(3V23) (437GK) Jamestown, ND	374	365	97.59%	9	2.41%	0	0	354	0	11	0	0	0	0	0	0	0	0	0	2.41	1.57	5.83
(3V23) (437GL) Devils Lake, ND	173	171	98.84%	2	1.16%	0	0	170	0	0	0	0	0	0	0	0	0	0	0	1.46	0.00	1.11
(3V23) (438) Sioux Falls, SD HCS	36,083	34,656	96.05%	1,427	3.95%	5	2	32,999	1	1,657	0	925	0	310	1	119	0	73	0	2.68	6.09	3.18
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	28,000	26,778	95.64%	1,222	4.36%	0	0	25,383	0	1,395	0	777	0	272	0	104	0	69	0	2.70	6.06	2.93
(3V23) (438GA) Spirit Lake, IA	1,291	1,246	96.51%	45	3.49%	0	1	1,177	1	69	0	32	0	8	0	4	0	0	0	4.04	6.01	4.15
(3V23) (438GC) Sioux City, SD	4,645	4,581	98.62%	64	1.38%	0	0	4,476	0	105	0	46	0	10	0	5	0	3	0	2.23	4.25	4.27
(3V23) (438GD) Aberdeen, SD	1,160	1,108	95.52%	52	4.48%	0	0	1,058	0	50	0	39	0	8	0	5	0	0	0	3.51	14.57	2.83
(3V23) (438GE) Wagner, SD	132	122	92.42%	10	7.58%	0	0	115	0	0	0	0	0	2	0	0	0	0	0	6.47	15.70	3.39
(3V23) (438GF) Watertown, SD	855	821	96.02%	34	3.98%	0	1	790	0	31	0	24	0	10	1	0	0	0	0	1.60	6.10	2.90
(3V23) (568) Black Hills, SD HCS	18,416	17,213	93.47%	1,203	6.53%	1	0	16,255	0	958	0	718	0	299	0	76	0	110	0	4.61	9.49	2.69
(3V23) (568) Fort Meade, SD	8,742	7,997	91.48%	745	8.52%	0	0	7,532	0	465	0	425	0	195	0	50	0	75	0	4.99	10.17	1.98
(3V23) (568A4) Hot Springs, SD	4,602	4,404	95.7%	198	4.3%	0	0	4,219	0	185	0	106	0	55	0	15	0	22	0	4.66	6.94	2.01
(3V23) (568GA) Rapid City, SD	3,442	3,203	93.06%	239	6.94%	0	0	2,965	0	238	0	170	0	46	0	11	0	12	0	6.69	10.52	3.75
(3V23) (568GB) Pierre, SD	899	898	99.89%	1	0.11%	0	0	889	0	0	0	0	0	0	0	0	0	0	0	1.01	4.00	0.15
(3V23) (568HA) Newcastle, WY	17	16	94.12%	1	5.88%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	4.38		0.00
(3V23) (568HB) Gordon, NE	71	71	100%	0	0%	0	0	70	0	0	0	0	0	0	0	0	0	0	0	2.32		0.00
(3V23) (568HF) Pine Ridge, SD	10	10	100%	0	0%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	1.25		0.33
(3V23) (568HH) Scottsbluff, NE	543	524	96.5%	19	3.5%	0	0	464	0	60	0	0	0	0	0	0	0	0	0	6.32	7.75	1.72
(3V23) (568HJ) Mission, SD	79	79	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	2.00	
(3V23) (568HP) Winner, SD	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(3V23) (618) Minneapolis, MN HCS	107,398	97,292	90.59%	10,106	9.41%	194	11	90,221	3	7,071	2	5,146	2	2,078	4	1,185	0	1,697	0	8.22	13.47	4.78
(3V23) (618) Minneapolis, MN	72,537	65,382	90.14%	7,155	9.86%	0	11	59,935	3	5,447	2	4,078	2	1,446	4	690	0	941	0	7.06	12.85	4.70
(3V23) (618BY) Twin Ports, WI	8,902	8,007	89.95%	895	10.05%	0	0	7,612	0	395	0	316	0	214	0	98	0	267	0	3.09	27.30	12.81
(3V23) (618GA) St. James, MN	243	232	95.47%	11	4.53%	0	0	219	0	0	0	9	0	0	0	0	0	0	0	5.65	1.11	1.63
(3V23) (618GB) Hibbing, MN	1,186	1,147	96.71%	39	3.29%	0	0	1,070	0	77	0	21	0	0	0	0	0	0	0	6.50	7.21	2.02
(3V23) (618GD) Maplewood, MN	3,131	2,915	93.1%	216	6.9%	0	0	2,649	0	266	0	142	0	43	0	24	0	0	0	6.21	16.37	1.36
(3V23) (618GE) Chippewa Valley, WI	4,270	3,304	77.38%	966	22.62%	0	0	3,131	0	173	0	220	0	156	0	246	0	344	0	38.59	12.73	2.13
(3V23) (618GG) Rochester, MN	2,384	2,343	98.28%	41	1.72%	0	0	2,290	0	53	0	23	0	14	0	0	0	0	0	0.92	6.18	4.25
(3V23) (618GH) Hayward, WI	272	254	93.38%	18	6.62%	0	0	237	0	17	0	14	0	0	0	0	0	0	0	8.09	15.58	0.13
(3V23) (618GI) Northwest Metro, MN	8,742	8,219	94.02%	523	5.98%	0	0	7,824	0	395	0	196	0	120	0	94	0	113	0	2.64	12.92	5.66
(3V23) (618GJ) Shakopee, MN	1,627	1,566	96.25%	61	3.75%	0	0	1,509	0	57	0	33	0	13	0	0	0	0	0	4.75	13.00	5.01
(3V23) (618GK) Albert Lea, MN	571	547	95.8%	24	4.2%	0	0	507	0	40	0	0	0	0	0	0	0	0	0	8.05	2.02	2.86
(3V23) (618GL) Minneapolis Harmon Place, MN	272	271	99.63%	1	0.37%	0	0	269	0	2	0	0	0	0	0	0	0	0	0	2.52		
(3V23) (618GM) Rice Lake, WI	993	879	88.52%	114	11.48%	0	0	812	0	67	0	50	0	42	0	15	0	0	0	16.10	8.08	3.27
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,985	1,951	98.29%	34	1.71%	0	0	1,892	0	59	0	0	0	6	0	3	0	0	0	3.65	4.17	0.91
(3V23) (618QA) Fort Snelling, MN	154	154	100%	0	0%	0	0	153	0	0	0	0	0	0	0	0	0	0	0		0.39	
(3V23) (618QB) Ely, MN	129	121	93.8%	8	6.2%	0	0	112	0	0	0	0	0	0	0	0	0	0	0	9.64	9.33	3.90
(3V23) (636A6) Central Iowa HCS	29,723	26,262	88.36%	3,461	11.64%	0	2	24,110	1	2,152	0	1,720	0	844	0	467	1	430	0	6.28	13.73	17.46
(3V23) (636A6) Des Moines, IA	21,827	18,983	86.97%	2,844	13.03%	0	1	17,137	0	1,846	0	1,452	0	673	0	350	1	369	0	8.62	12.60	23.95
(3V23) (636BU) Des Moines, IA - VADOM	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	2,813	2,325	82.65%	488	17.35%	0	1	2,214	1	111	0	181	0	140	0	113	0	54	0	9.03	50.85	10.85

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(3V23) (636GD) Marshalltown, IA	439	405	92.26%	34	7.74%	0	0	351	0	54	0	24	0	5	0	0	0	0	0	7.61	13.43	0.48
(3V23) (636GK) Fort Dodge, IA	2,537	2,510	98.94%	27	1.06%	0	0	2,449	0	61	0	16	0	9	0	0	0	0	0	1.97	7.41	
(3V23) (636GM) Carroll, IA	894	856	95.75%	38	4.25%	0	0	820	0	36	0	27	0	10	0	0	0	0	0	2.82	4.49	6.02
(3V23) (636GR) Knoxville, IA	716	691	96.51%	25	3.49%	0	0	651	0	40	0	16	0	0	0	0	0	2	0	6.69	3.69	3.14
(3V23) (636GX) Fort Dodge North, IA	385	382	99.22%	3	0.78%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.14
(3V23) (636QB) Des Moines Center Street, IA	102	100	98.04%	2	1.96%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	50,556	46,543	92.06%	4,013	7.94%	0	0	43,409	0	3,134	0	2,425	0	858	0	361	0	369	0	5.80	11.97	5.10
(3V23) (636A8) Iowa City, IA	19,117	16,723	87.48%	2,394	12.52%	0	0	15,142	0	1,581	0	1,533	0	534	0	158	0	169	0	11.17	11.28	21.84
(3V23) (636GF) Quad Cities, IA	7,520	7,131	94.83%	389	5.17%	0	0	6,764	0	367	0	148	0	80	0	89	0	72	0	7.93	14.90	4.27
(3V23) (636GG) Quincy, IL	2,365	2,287	96.7%	78	3.3%	0	0	2,237	0	50	0	47	0	13	0	0	0	9	0	2.41	3.21	6.87
(3V23) (636GH) Waterloo, IA	2,697	2,554	94.7%	143	5.3%	0	0	2,441	0	113	0	95	0	24	0	0	0	0	0	6.44	3.82	8.20
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	2,125	2,053	96.61%	72	3.39%	0	0	1,954	0	99	0	52	0	11	0	8	0	0	0	3.06	4.83	5.51
(3V23) (636GJ) Dubuque, IA	1,977	1,872	94.69%	105	5.31%	0	0	1,715	0	157	0	64	0	31	0	0	0	0	0	8.90	1.00	8.57
(3V23) (636GN) Cedar Rapids, IA	3,545	3,454	97.43%	91	2.57%	0	0	3,347	0	107	0	58	0	17	0	6	0	0	0	3.35	3.19	3.49
(3V23) (636GS) Ottumwa, IA	2,508	2,497	99.56%	11	0.44%	0	0	2,480	0	17	0	6	0	0	0	0	0	0	0	5.27	2.06	0.57
(3V23) (636GT) Sterling, IL	854	807	94.5%	47	5.5%	0	0	777	0	30	0	23	0	0	0	5	0	0	0	3.53	12.67	1.79
(3V23) (636GU) Decorah, IA	792	770	97.22%	22	2.78%	0	0	733	0	37	0	18	0	3	0	0	0	0	0	3.82	5.59	2.75
(3V23) (636GW) Coralville, IA	3,352	3,255	97.11%	97	2.89%	0	0	3,198	0	57	0	53	0	27	0	10	0	0	0	3.80	0.23	2.85
(3V23) (636QC) Linn County, IA	67	67	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.34
(3V23) (636QG) Iowa City, IA - Mobile	258	143	55.43%	115	44.57%	0	0	94	0	49	0	80	0	31	0	2	0	0	0		28.73	
(3V23) (636QI) Davenport, IA	228	222	97.37%	6	2.63%	0	0	213	0	0	0	0	0	0	0	0	0	0	0			5.92
(3V23) (636QJ) Iowa City South Clinton Street, IA	3,151	2,708	85.94%	443	14.06%	0	0	2,247	0	461	0	246	0	73	0	57	0	67	0		17.34	18.27
(3V23) (636) Nebraska-W Iowa HCS	65,469	60,326	92.14%	5,143	7.86%	65	20	56,871	1	3,455	6	2,754	5	1,256	1	602	0	531	7	9.38	8.51	8.80
(3V23) (636) Omaha, NE	39,544	35,799	90.53%	3,745	9.47%	0	5	33,517	0	2,282	0	1,777	0	1,053	1	531	0	384	4	7.26	9.27	9.88
(3V23) (636A4) Grand Island, NE	10,781	10,553	97.89%	228	2.11%	0	0	10,179	0	374	0	162	0	33	0	0	0	23	0	3.48	3.35	2.92
(3V23) (636A5) Lincoln, NE	7,914	6,975	88.13%	939	11.87%	0	1	6,471	1	504	0	702	0	129	0	48	0	60	0	7.71	13.02	10.60
(3V23) (636BW) Grand Island, NE - VADOM	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V23) (636BX) Omaha, NE - VADOM	8	7	87.5%	1	12.5%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	1,172	1,104	94.2%	68	5.8%	0	0	1,060	0	44	0	16	0	5	0	0	0	43	0	80.94	8.44	6.51
(3V23) (636GB) North Platte, NE	1,197	1,129	94.32%	68	5.68%	0	14	1,055	0	74	6	40	5	20	0	4	0	0	3	5.52	10.29	9.61
(3V23) (636GL) Bellevue, NE	3,256	3,215	98.74%	41	1.26%	0	0	3,085	0	130	0	26	0	8	0	0	0	0	0	3.99	2.71	0.16
(3V23) (636GP) Shenandoah, IA	652	622	95.4%	30	4.6%	0	0	601	0	21	0	20	0	0	0	0	0	0	0	4.64	5.89	7.09
(3V23) (636GQ) Holdrege, NE	877	854	97.38%	23	2.62%	0	0	829	0	25	0	11	0	0	0	0	0	8	0	4.43	11.27	4.47
(3V23) (636GV) O'Neill, NE (O'Neill)	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(3V23) (636QA) Omaha Dorcas Street, NE	64	64	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	44,148	40,478	91.69%	3,670	8.31%	7	2	37,402	0	3,076	0	2,566	2	717	0	222	0	165	0	4.79	12.08	8.53
(3V23) (656) St. Cloud, MN	36,965	33,890	91.68%	3,075	8.32%	0	0	31,294	0	2,596	0	2,216	0	556	0	177	0	126	0	4.86	11.90	7.51
(3V23) (656GA) Brainerd, MN	4,667	4,170	89.35%	497	10.65%	0	1	3,770	0	400	0	300	1	130	0	0	0	34	0	6.37	13.76	19.45
(3V23) (656GB) Montevideo, MN	723	675	93.36%	48	6.64%	0	1	633	0	42	0	27	1	18	0	3	0	0	0	5.34	19.55	3.91
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,793	1,743	97.21%	50	2.79%	0	0	1,705	0	38	0	23	0	0	0	9	0	0	0	1.06	5.85	9.46

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 12/15/2019	10,997,321	10,222,962	92.96%	774,359	7.04%	4,479	8,966	9,682,561	1,271	540,401	779	409,990	1,410	177,868	1,125	86,554	820	99,947	3,561	3.93	10.30	6.62
National: 12/1/2019	11,336,062	10,560,438	93.16%	775,624	6.84%	4,523	9,148	9,983,501	1,197	576,937	852	411,971	1,483	178,810	1,163	85,701	910	99,142	3,543	3.90	10.12	6.35
National: 11/15/2019	11,093,728	10,347,312	93.27%	746,416	6.73%	4,289	9,736	9,779,903	1,453	567,409	1,094	398,441	1,579	169,505	1,142	82,311	1,046	96,159	3,422	3.90	10.02	6.21
National: 11/1/2019	11,151,358	10,420,370	93.44%	730,988	6.56%	4,249	9,523	9,861,357	1,582	559,013	965	394,108	1,540	161,984	1,243	79,868	979	95,028	3,214	3.87	9.85	5.93
National: 10/15/2019	11,125,371	10,400,893	93.49%	724,478	6.51%	4,109	9,399	9,819,371	1,511	581,522	1,027	392,288	1,574	160,241	1,323	77,331	999	94,618	2,965	3.94	9.86	5.91
National: 10/1/2019	11,132,447	10,421,823	93.62%	710,624	6.38%	3,977	9,393	9,855,351	1,705	566,472	908	382,723	1,721	158,228	1,264	75,194	889	94,479	2,906	3.89	9.75	5.76
National: 9/15/2019	11,363,005	10,635,394	93.6%	727,611	6.4%	3,870	9,086	10,049,154	1,598	586,240	1,136	395,028	1,664	159,909	1,186	76,651	638	96,023	2,864	3.99	9.73	5.67
National: 9/1/2019	11,350,354	10,619,229	93.56%	731,125	6.44%	3,495	8,918	10,032,374	1,845	586,855	1,054	397,379	1,586	159,453	1,086	77,693	632	96,600	2,715	4.04	9.77	5.58
National: 8/15/2019	11,056,943	10,343,648	93.55%	713,295	6.45%	2,980	8,604	9,772,297	1,591	571,351	1,257	380,916	1,487	159,427	895	77,823	719	95,129	2,655	4.02	9.80	5.55
National: 8/1/2019	11,034,946	10,324,205	93.56%	710,741	6.44%	3,008	8,512	9,757,254	1,612	566,951	1,117	373,522	1,446	162,548	930	79,348	708	95,323	2,699	3.99	9.84	5.44
National: 7/15/2019	10,992,848	10,258,942	93.32%	733,906	6.68%	3,232	10,258	9,681,790	1,656	577,152	1,207	388,401	1,698	168,391	1,194	81,761	813	95,353	3,690	4.03	10.06	5.56
National: 7/1/2019	10,978,049	10,237,460	93.25%	740,589	6.75%	3,649	10,930	9,660,653	2,106	576,807	1,195	391,601	1,677	170,665	1,192	83,013	944	95,310	3,816	4.01	10.12	5.55
National: 6/16/2019	10,929,102	10,182,674	93.17%	746,428	6.83%	4,245	11,024	9,603,760	2,048	578,914	1,153	395,757	1,790	171,064	1,076	83,987	915	95,620	4,042	4.10	10.20	5.51
National: 6/1/2019	11,203,827	10,434,248	93.13%	769,579	6.87%	7,863	11,834	9,837,564	1,951	596,684	1,451	410,870	1,806	174,437	1,377	85,708	923	98,564	4,326	4.13	10.24	5.43
National: 5/15/2019	10,886,574	10,141,879	93.16%	744,695	6.84%	3,388	12,028	9,562,402	2,174	579,477	1,458	394,695	1,747	168,367	1,371	83,963	981	97,670	4,297	4.14	10.27	5.37
National: 5/1/2019	10,961,193	10,220,027	93.24%	741,166	6.76%	3,769	12,003	9,642,927	2,012	577,100	1,361	391,796	1,890	168,287	1,325	83,232	907	97,851	4,508	4.14	10.20	5.29
National: 4/15/2019	10,972,866	10,230,227	93.23%	742,639	6.77%	3,308	11,836	9,651,313	1,959	578,914	1,243	395,557	1,860	167,976	1,300	81,059	826	98,047	4,648	4.14	10.19	5.28
National: 4/1/2019	10,921,147	10,177,852	93.19%	743,295	6.81%	3,300	11,874	9,611,411	2,061	566,441	1,199	398,132	1,860	168,020	1,204	79,019	832	98,124	4,718	4.15	10.19	5.26
National: 3/15/2019	10,837,159	10,091,609	93.12%	745,550	6.88%	3,938	12,035	9,513,374	1,973	578,235	1,332	400,085	1,917	168,236	1,148	78,631	881	98,598	4,784	4.21	10.33	5.43
National: 3/1/2019	10,769,089	10,025,043	93.09%	744,046	6.91%	4,168	12,206	9,460,866	1,920	564,177	1,529	399,782	1,850	165,838	1,226	79,054	929	99,372	4,752	4.21	10.37	5.51
National: 2/15/2019	10,727,516	9,982,663	93.06%	744,853	6.94%	4,238	12,400	9,411,439	2,102	571,224	1,405	395,755	1,793	169,268	1,163	79,874	1,041	99,956	4,896	4.23	10.45	5.61
National: 2/1/2019	10,676,810	9,940,095	93.1%	736,715	6.9%	4,293	12,817	9,390,068	1,969	550,027	1,574	382,505	1,813	173,368	1,289	80,634	1,089	100,208	5,083	4.21	10.48	5.67
National: 1/15/2019	10,550,715	9,796,498	92.85%	754,217	7.15%	3,829	14,147	9,252,587	2,176	543,911	1,265	392,997	2,200	177,628	1,756	82,748	1,263	100,844	5,487	4.26	10.74	6.08
National: 1/1/2019	10,704,776	9,902,087	92.5%	802,689	7.5%	4,093	14,581	9,328,846	2,064	573,241	1,598	425,598	2,318	188,456	1,751	86,087	1,283	102,548	5,567	4.36	11.06	6.31
National: 12/15/2018	10,596,756	9,817,998	92.65%	778,758	7.35%	3,612	14,611	9,259,684	2,439	558,314	1,680	410,013	2,298	184,576	1,572	84,930	1,155	99,239	5,467	4.30	10.88	6.13
National: 12/1/2018	10,648,534	9,881,302	92.79%	767,232	7.21%	4,380	15,047	9,315,168	2,348	566,134	1,711	404,814	2,348	182,529	1,703	83,951	1,220	95,938	5,717	4.26	10.72	5.98
National: 11/15/2018	10,389,469	9,642,091	92.81%	747,378	7.19%	3,409	15,283	9,068,623	2,630	573,468	1,653	399,599	2,239	174,513	1,595	81,400	1,316	91,866	5,850	4.31	10.67	6.01
National: 11/1/2018	10,430,700	9,704,256	93.04%	726,444	6.96%	3,487	15,359	9,145,544	2,561	558,712	1,631	391,872	2,232	166,858	1,619	78,460	1,340	89,254	5,976	4.24	10.39	5.79
National: 10/15/2018	10,433,737	9,714,884	93.11%	718,853	6.89%	3,629	16,625	9,135,472	2,540	579,412	1,549	390,883	2,592	166,088	2,067	75,380	1,382	86,502	6,495	4.25	10.31	5.74
National: 10/1/2018	10,420,885	9,713,057	93.21%	707,828	6.79%	3,629	15,552	9,144,488	2,451	568,569	1,426	386,103	2,643	163,526	1,860	73,225	1,385	84,974	5,787	4.18	10.17	5.68
National: 9/15/2018	10,614,542	9,898,920	93.26%	715,622	6.74%	3,629	16,027	9,316,482	2,470	582,438	1,765	395,813	2,653	161,931	1,743	73,361	1,272	84,517	6,124	4.19	10.11	5.58
National: 9/1/2018	10,618,324	9,908,063	93.31%	710,261	6.69%	3,629	17,327	9,326,770	3,054	581,293	1,911	393,545	2,691	160,104	1,889	72,822	1,158	83,790	6,624	4.18	10.07	5.51
National: 8/15/2018	10,535,058	9,834,583	93.35%	700,475	6.65%	3,650	19,044	9,250,826	3,782	583,757	2,230	386,256	2,628	159,710	2,000	72,086	1,386	82,423	7,018	4.22	10.09	5.41
National: 8/1/2018	10,489,290	9,794,085	93.37%	695,205	6.63%	3,973	19,187	9,220,590	3,944	573,495	2,274	382,998	2,804	159,382	1,766	72,046	1,459	80,779	6,940	4.18	10.10	5.32
National: 7/15/2018	10,433,332	9,731,231	93.27%	702,101	6.73%	5,273	18,466	9,153,411	3,730	577,820	1,945	391,282	2,553	160,867	1,804	71,793	1,358	78,159	7,076	4.20	10.18	5.32
National: 7/1/2018	10,389,124	9,694,697	93.32%	694,427	6.68%	4,580	16,976	9,123,324	3,050	571,373	1,678	387,898	2,184	159,125	1,821	70,887	1,349	76,517	6,894	4.19	10.14	5.27
National: 6/15/2018	10,317,842	9,641,275	93.44%	676,567	6.56%	4,776	16,240	9,078,056	2,670	563,219	1,533	380,741	2,364	154,033	1,616	68,772	1,341	73,021	6,716	4.17	10.00	5.08
National: 6/1/2018	10,086,361	9,438,791	93.58%	647,570	6.42%	5,060	15,976	8,896,281	2,117	542,510	1,624	366,907	2,536	146,134	1,658	65,506	1,303	69,023	6,738	4.10	9.83	4.98
National: 5/15/2018	9,902,438	9,291,922	93.83%	610,516	6.17%	5,045	15,733	8,751,332	2,319	540,590	1,598	347,460	2,196	136,718	1,570	61,107	1,472	65,231	6,578	4.08	9.63	4.83
National: 5/1/2018	9,959,866	9,366,287	94.04%	593,579	5.96%	4,469	15,899	8,827,509	2,359	538,778	1,513	338,269	2,286	133,962	1,710	58,708	1,361	62,640	6,670	4.10	9.39	4.70
National: 4/15/2018	9,191,237	8,741,702	95.11%	449,535	4.89%	4,598	15,830	8,273,900	2,303	467,802	1,584	259,226	2,193	97,554	1,889	42,740	1,023	50,015	6,838	4.00	7.96	4.52
National: 4/1/2018	10,072,702	9,487,014	94.19%	585,688	5.81%	4,468	16,075	8,939,526	2,451	547,488	1,452	343,923	2,332	130,459	1,695	52,669	1,164	58,637	6,981	4.13	9.08	4.41
National: 3/15/2018	9,685,050	9,132,281	94.29%	552,769	5.71%	4,435	16,331	8,589,608	2,638	542,673	1,561	324,467	2,418	122,733	1,412	49,858	1,414	55,711	6,888	4.17	8.97	4.36
National: 3/1/2018	9,590,907	9,053,783	94.4%	537,124	5.6%	4,635	16,291	8,533,804	2,451	519,979	1,832	315,519	2,199	117,541	1,581	48,962	1,378	55,102	6,850	4.19	8.86	4.30
National: 2/15/2018	9,525,326	8,996,942	94.45%	528,384	5.55%	5,091	17,150	8,476,365	2,796	520,577	1,907	307,218	1,873	117,154	1,789	48,864	1,535	55,148	7,250	4.22	8.82	4.29
National: 2/1/2018	9,456,691	8,931,091	94.44%	525,600	5.56%	5,095	18,090	8,436,197	3,042	494,894	1,560	299,175	2,157	119,773	1,953	50,476	1,764	56,176	7,614	4.26	8.83	4.33

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 10/1/2017	9,348,715	8,801,626	94.15%	547,089	5.85%	4,636	23,147	8,252,016	4,137	549,610	2,047	324,222	3,900	123,558	3,779	49,846	2,454	49,463	6,830	4.81	9.00	4.56
National: 9/15/2017	9,051,453	8,516,453	94.09%	535,000	5.91%	4,519	23,669	7,974,409	3,687	542,044	2,878	320,877	4,897	118,015	3,310	48,532	1,918	47,576	6,979	4.83	9.06	4.61
National: 9/1/2017	9,089,856	8,560,222	94.17%	529,634	5.83%	4,046	23,819	8,026,624	4,574	533,598	2,904	319,626	4,873	115,895	3,125	47,684	1,524	46,429	6,819	4.77	8.97	4.45
National: 8/15/2017	8,958,717	8,436,837	94.17%	521,880	5.83%	4,105	23,384	7,892,680	4,634	544,157	3,429	314,030	4,527	114,830	2,293	46,322	1,690	46,698	6,811	4.86	8.98	4.44
National: 8/1/2017	8,900,173	8,387,264	94.24%	512,909	5.76%	3,838	23,344	7,859,351	5,334	527,913	2,748	306,044	4,382	114,888	2,150	46,141	1,802	45,836	6,928	4.81	8.91	4.34
National: 7/15/2017	9,024,312	8,493,349	94.12%	530,963	5.88%	3,550	22,424	7,942,174	4,770	551,175	3,683	318,862	3,118	119,335	2,241	46,890	1,945	45,876	6,667	4.90	8.99	4.36
National: 7/1/2017	8,936,368	8,412,893	94.14%	523,475	5.86%	3,665	20,755	7,875,844	4,924	537,049	2,370	312,589	2,749	118,175	2,304	46,857	1,892	45,854	6,516	4.91	8.93	4.32
National: 6/15/2017	8,591,321	8,088,703	94.15%	502,618	5.85%	3,985	20,260	7,570,141	3,800	518,562	2,121	297,199	3,318	114,596	2,594	46,104	1,861	44,719	6,566	4.96	8.90	4.27
National: 6/1/2017	8,542,067	8,041,987	94.15%	500,080	5.85%	3,813	21,043	7,534,005	3,873	507,982	2,382	295,514	3,625	113,309	2,799	46,617	1,978	44,640	6,305	4.99	8.87	4.18
National: 5/15/2017	8,481,214	7,993,925	94.25%	487,289	5.75%	4,149	21,439	7,476,821	4,034	517,104	2,531	286,344	4,021	110,792	2,805	46,293	1,719	43,860	6,320	4.96	8.80	4.04
National: 5/1/2017	8,428,815	7,949,787	94.32%	479,028	5.68%	4,283	21,891	7,448,568	4,401	501,219	2,457	280,265	4,341	109,615	2,793	46,035	1,545	43,113	6,349	4.93	8.71	3.93
National: 4/15/2017	8,592,740	8,102,024	94.29%	490,716	5.71%	4,244	22,383	7,574,365	4,664	527,659	3,292	290,487	3,999	111,567	2,541	45,541	1,554	43,121	6,271	4.96	8.74	3.96
National: 4/1/2017	8,526,221	8,032,851	94.21%	493,370	5.79%	4,701	23,131	7,527,950	5,227	504,901	3,222	293,352	4,327	111,665	2,350	44,848	1,748	43,505	6,196	4.97	8.73	3.92
National: 3/15/2017	8,120,079	7,633,349	94.01%	486,730	5.99%	4,353	22,840	7,116,603	4,623	516,746	3,459	289,205	3,773	110,216	2,520	43,953	1,959	43,356	6,434	5.09	9.00	4.06
National: 3/1/2017	8,014,137	7,529,677	93.95%	484,460	6.05%	4,629	22,651	7,040,550	4,899	489,127	3,198	287,091	3,217	109,349	2,824	44,372	1,837	43,648	6,607	5.10	9.02	4.06
National: 2/15/2017	7,892,670	7,413,763	93.93%	478,907	6.07%	4,767	23,600	6,923,443	4,873	490,320	2,785	279,397	3,006	110,121	3,498	45,268	2,203	44,121	7,150	5.13	9.12	4.08
National: 2/1/2017	7,801,469	7,321,910	93.85%	479,559	6.15%	5,250	23,684	6,860,408	4,533	461,502	2,450	273,225	3,587	113,850	3,295	47,111	2,457	45,373	7,294	5.19	9.25	4.04
National: 1/15/2017	7,851,338	7,329,914	93.36%	521,424	6.64%	6,388	24,607	6,834,653	4,174	495,261	2,396	298,712	4,910	123,886	3,409	50,829	2,361	47,997	7,281	5.53	9.77	4.34
National: 1/1/2017	7,745,629	7,198,625	92.94%	547,004	7.06%	4,543	26,990	6,712,340	3,973	486,285	3,470	314,413	4,527	129,605	3,780	53,535	2,645	49,451	8,506	5.73	10.12	4.46
National: 12/15/2016	7,349,955	6,830,422	92.93%	519,533	7.07%	3,882	27,130	6,368,051	5,074	462,371	3,032	292,045	4,379	126,169	3,609	53,067	2,483	48,252	8,481	5.77	10.17	4.50
National: 12/1/2016	7,328,991	6,810,179	92.92%	518,812	7.08%	4,385	27,634	6,349,203	4,663	460,976	3,170	288,790	4,923	128,663	3,774	53,218	2,594	48,141	8,415	5.83	10.21	4.46
National: 11/15/2016	7,256,452	6,737,465	92.85%	518,987	7.15%	4,570	28,914	6,257,160	4,917	480,305	3,637	294,025	5,353	125,582	3,825	52,978	2,870	46,402	8,302	6.00	10.25	4.51
National: 11/1/2016	7,268,886	6,751,345	92.88%	517,541	7.12%	4,403	29,108	6,289,262	5,452	462,083	3,275	297,081	5,514	122,996	3,894	52,684	2,702	44,780	8,267	5.99	10.10	4.47
National: 10/15/2016	7,415,824	6,884,899	92.84%	530,925	7.16%	4,429	29,238	6,372,612	5,155	512,287	4,294	308,324	5,179	126,865	3,964	52,388	2,191	43,348	8,371	6.20	10.18	4.49
National: 10/1/2016	7,359,282	6,837,227	92.91%	522,055	7.09%	4,274	29,938	6,349,398	6,043	487,829	3,732	304,104	5,454	125,792	3,785	50,425	2,332	41,734	8,519	6.15	10.03	4.37
National: 9/15/2016	6,984,247	6,476,585	92.73%	507,662	7.27%	3,775	30,488	5,995,861	5,652	480,724	4,015	296,275	5,802	122,375	3,722	49,868	2,433	39,144	8,795	6.31	10.21	4.42
National: 9/1/2016	6,908,055	6,401,680	92.67%	506,375	7.33%	4,022	32,073	5,939,364	6,325	462,316	4,102	295,426	5,929	122,874	3,865	49,645	2,371	38,430	9,394	6.36	10.21	4.43
National: 8/15/2016	6,803,336	6,292,976	92.5%	510,360	7.5%	0	33,373	5,814,689	6,918	478,287	4,158	296,700	5,903	126,697	3,976	49,810	2,840	37,153	9,567	6.57	10.36	4.47
National: 8/1/2016	6,710,914	6,197,722	92.35%	513,192	7.65%	4,330	34,656	5,738,357	7,781	459,365	3,712	296,322	6,360	129,843	4,263	50,665	2,817	36,362	9,715	6.63	10.46	4.43
National: 7/15/2016	6,637,517	6,111,240	92.07%	526,277	7.93%	4,254	35,894	5,641,123	7,196	470,117	5,115	305,194	5,918	135,446	4,348	50,308	3,301	35,329	9,929	6.84	10.71	4.58
National: 7/1/2016	6,574,400	6,048,688	92%	525,712	8%	3,843	36,281	5,594,340	8,081	454,348	4,654	303,984	6,227	136,962	3,889	50,076	3,408	34,690	9,908	6.91	10.69	4.63
National: 6/15/2016	6,455,383	5,940,432	92.02%	514,951	7.98%	3,617	36,616	5,485,676	8,174	454,756	4,293	298,442	6,001	134,627	4,797	48,720	3,416	33,162	9,905	6.99	10.60	4.64
National: 6/1/2016	6,421,794	5,914,378	92.1%	507,416	7.9%	3,689	36,865	5,470,931	7,535	443,447	5,139	296,114	6,123	132,145	5,083	47,527	3,349	31,630	9,462	6.95	10.48	4.62
National: 5/15/2016	6,689,547	6,183,667	92.44%	505,880	7.56%	3,965	36,630	5,713,141	8,715	470,526	4,218	297,013	6,891	131,214	4,690	46,672	2,880	30,981	9,104	6.89	10.15	4.43
National: 5/1/2016	6,703,520	6,208,830	92.62%	494,690	7.38%	3,938	36,010	5,751,861	7,769	456,969	4,555	292,486	7,157	127,501	4,719	44,608	2,761	30,095	9,015	6.80	9.90	4.23
National: 4/15/2016	6,460,487	5,978,104	92.53%	482,383	7.47%	4,233	36,251	5,523,546	7,999	454,558	5,146	289,675	6,891	121,927	4,247	41,265	2,806	29,516	9,076	6.92	9.94	4.19
National: 4/1/2016	6,457,830	5,973,074	92.49%	484,756	7.51%	3,837	37,560	5,541,689	8,576	431,385	5,400	293,627	7,126	121,932	4,392	39,006	3,038	30,191	8,883	6.96	9.89	4.03
National: 3/15/2016	6,353,299	5,870,724	92.4%	482,575	7.6%	3,197	38,264	5,416,038	8,546	454,686	4,645	291,867	7,000	120,651	4,687	38,717	3,633	31,340	9,741	7.16	10.04	4.25
National: 3/1/2016	6,312,188	5,831,434	92.38%	480,754	7.62%	3,227	38,834	5,403,345	8,508	428,089	4,600	288,862	6,788	119,999	5,359	39,445	3,647	32,448	9,910	7.19	9.99	4.26
National: 2/15/2016	6,468,615	5,965,113	92.22%	503,502	7.78%	3,378	43,493	5,501,989	9,352	463,124	4,731	299,239	7,540	128,507	6,560	42,248	5,008	33,508	10,280	7.41	10.19	4.56
National: 2/1/2016	6,196,280	5,695,137	91.91%	501,143	8.09%	3,111	44,756	5,278,182	9,423	416,955	5,487	287,852	8,588	134,374	6,646	44,556	4,527	34,361	10,071	7.50	10.49	4.89
National: 1/15/2016	6,139,100	5,612,888	91.43%	526,212	8.57%	3,170	47,298	5,179,700	9,841	433,188	5,271	298,643	10,300	144,074	7,340	47,949	4,340	35,546	9,997	7.83	11.02	5.36
National: 1/1/2016	6,289,103	5,719,216	90.94%	569,887	9.06%	2,792	49,631	5,296,021	8,833	423,195	8,104	323,953	10,721	156,932	6,793	51,639	4,926	37,363	10,098	8.06	11.36	5.53
National: 12/15/2015	5,954,375	5,409,820	90.85%	544,555	9.15%	10,863	48,888	5,007,168	11,405	402,652	6,247	305,781	11,000	152,587	6,867	50,208	4,340	35,979	9,007	8.20	11.47	5.55
National: 12/1/2015	6,019,856	5,477,103	90.98%	542,753	9.02%	10,834	47,765	5,067,603	10,303	409,500	7,729	303,423	10,118	153,424	6,969	50,471	4,439	35,435	8,190	8.09	11.37	5.47
National: 11/15/2015	6,309,735	5,797,727	91.89%	512,008	8.11%	11,094	47,496	5,366,472	12,144	431,255	7,215	297,290	10,226	142,494	6,517	45,251	3,795	26,973	7,465	7.37	10.56	4.76
National:																						

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 7/15/2015	5,921,350	5,452,402	92.08%	468,948	7.92%	3,093	40,730	5,042,679	11,405	409,723	8,549	278,047	8,519	121,120	4,992	42,735	2,660	27,046	4,506	7.70	9.98	5.30
National: 7/1/2015	5,979,472	5,515,532	92.24%	463,940	7.76%	2,943	39,098	5,118,404	12,623	397,128	7,480	274,691	7,033	120,842	4,641	41,992	2,656	26,415	4,581	7.77	9.74	5.20
National: 6/15/2015	5,829,959	5,391,010	92.47%	438,949	7.53%	3,546	34,867	5,002,619	11,083	388,391	4,732	259,209	7,821	115,068	4,185	39,622	2,585	25,050	4,451	7.87	9.50	5.06
National: 6/1/2015	5,810,529	5,380,664	92.6%	429,865	7.4%	3,338	33,008	5,009,630	9,315	371,034	5,003	255,330	7,631	111,673	4,253	38,530	2,547	24,332	4,258	7.79	9.23	5.01
National: 5/15/2015	5,849,122	5,422,044	92.7%	427,078	7.3%	2,804	30,520	5,041,721	8,849	380,323	5,584	256,092	6,228	109,604	3,584	37,576	2,298	23,806	3,914	7.80	9.10	4.94
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 1/21/2020 10:27:41 AM																						

FOOTNOTES

*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.