

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V01) (402) Togus, ME	40,939	39,482	96.44%	1,457	3.56%	2	58	37,789	25	1,693	24	963	8	283	1	102	0	109	0	4.27	4.29	4.54
(V01) (402) Togus	24,318	23,415	96.29%	903	3.71%	0	43	22,451	15	964	19	627	8	156	1	48	0	72	0	4.35	4.42	3.64
(V01) (402GA) Aroostook County (Caribou)	915	869	94.97%	46	5.03%	0	3	806	1	63	2	40	0	5	0	1	0	0	0	6.64	0.00	3.11
(V01) (402GB) Calais	645	623	96.59%	22	3.41%	0	0	618	0	5	0	11	0	7	0	2	0	2	0	3.12	0.00	2.44
(V01) (402GC) Rumford	575	562	97.74%	13	2.26%	0	0	548	0	14	0	11	0	2	0	0	0	0	0	4.62	0.00	1.46
(V01) (402GD) Saco	2,441	2,295	94.02%	146	5.98%	0	7	2,184	6	111	1	72	0	55	0	8	0	11	0	9.16	5.43	6.87
(V01) (402GE) Lewiston Auburn	2,138	2,113	98.83%	25	1.17%	0	1	2,053	1	60	0	23	0	1	0	0	0	1	0	3.92	1.39	2.42
(V01) (402HB) Bangor	7,582	7,333	96.72%	249	3.28%	0	2	6,917	0	416	2	134	0	54	0	41	0	20	0	2.82	3.92	8.11
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,252	2,200	97.69%	52	2.31%	0	2	2,150	2	50	0	44	0	3	0	2	0	3	0	4.66	3.31	0.77
(V01) (402HL) R&C Healthcare MOC	73	72	98.63%	1	1.37%	0	0	62	0	10	0	1	0	0	0	0	0	0	0	5.23		
(V01) (405) White River Junction, VT	23,301	22,545	96.76%	756	3.24%	2	56	21,490	13	1,055	4	436	22	162	3	69	11	89	2	6.67	4.61	1.48
(V01) (405) White River Jct	16,945	16,462	97.15%	483	2.85%	0	13	15,551	7	911	2	347	2	66	0	32	0	38	2	6.52	4.86	1.78
(V01) (405GA) Bennington	584	583	99.83%	1	0.17%	0	0	581	0	2	0	0	0	1	0	0	0	0	0	2.56	0.23	1.59
(V01) (405GC) Brattleboro	367	361	98.37%	6	1.63%	0	0	359	0	2	0	4	0	1	0	1	0	0	0	0.92	1.64	3.15
(V01) (405HA) Burlington Lakeside	2,543	2,486	97.76%	57	2.24%	0	11	2,409	3	77	0	41	8	9	0	6	0	1	0	2.03	3.60	0.53
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,260	2,075	91.81%	185	8.19%	0	6	2,027	0	48	1	33	3	80	1	22	1	50	0	10.26	0.00	1.10
(V01) (405HE) KEENE (ORC)	185	183	98.92%	2	1.08%	0	20	174	1	9	0	1	8	1	2	0	9	0	0	4.30	0.00	1.93
(V01) (405HF) Rutland	417	395	94.72%	22	5.28%	0	5	389	2	6	1	10	1	4	0	8	1	0	0	0.70	0.21	0.70
(V01) (405QB) Newport	0	0	0%	0	0%	0	1	0	0	0	0	0	0	0	0	0	0	0	0			
(V01) (518) Bedford, MA	8,903	8,369	94%	534	6%	47	94	7,597	3	772	6	322	6	110	4	85	9	17	65	1.57	11.80	5.82
(V01) (518) Bedford	7,735	7,217	93.3%	518	6.7%	0	94	6,474	3	743	6	309	6	109	4	85	9	15	65	1.87	11.86	5.90
(V01) (518GA) Lynns/North Shore	429	425	99.07%	4	0.93%	0	0	410	0	15	0	2	0	1	0	0	0	1	0	1.69	0.72	4.23
(V01) (518GB) Haverhill	457	446	97.59%	11	2.41%	0	0	434	0	12	0	10	0	0	0	0	0	1	0	0.51	9.64	6.83
(V01) (518GE) Gloucester	282	281	99.65%	1	0.35%	0	0	279	0	2	0	1	0	0	0	0	0	0	0	0.66		4.29
(V01) (523) VA Boston HCS, MA	88,358	85,886	97.2%	2,472	2.8%	6	262	81,469	97	4,417	30	1,503	35	431	15	232	10	306	75	5.16	6.50	4.84
(V01) (523) VA Boston HCS- Boston Div.	36,066	35,029	97.12%	1,037	2.88%	0	210	32,507	89	2,522	17	730	28	96	11	110	6	101	59	3.05	7.56	7.63
(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,266	14,855	97.31%	411	2.69%	0	12	13,985	3	870	0	239	3	55	2	39	0	78	4	4.57	4.50	3.42
(V01) (523A5) Brockton VAMC	23,868	23,270	97.49%	598	2.51%	0	20	22,549	2	721	9	280	1	175	1	51	1	92	6	5.73	6.47	3.52
(V01) (523BY) Lowell	4,420	4,226	95.61%	194	4.39%	0	3	4,074	0	152	0	106	0	46	0	13	0	29	3	8.08	5.29	5.91
(V01) (523BZ) Causeway Clinic (Boston)	7,472	7,371	98.65%	101	1.35%	0	16	7,298	2	73	4	53	3	32	1	13	3	3	3	2.74	1.51	3.34
(V01) (523GA) Framingham VA Primary Care Unit	545	521	95.6%	24	4.4%	0	1	490	1	31	0	21	0	3	0	0	0	0	0	5.54	0.00	2.71
(V01) (523GC) Quincy	254	249	98.03%	5	1.97%	0	0	239	0	10	0	2	0	1	0	0	0	2	0	3.65		
(V01) (523GD) Plymouth	460	358	77.83%	102	22.17%	0	0	320	0	38	0	72	0	23	0	6	0	1	0	16.97	3.75	
(V01) (523MA) IDES Hanscom AFB	7	7	100%	0	0%	0	0	7	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V01) (608) Manchester, NH	22,272	21,472	96.41%	800	3.59%	14	33	20,447	6	1,025	2	575	8	135	6	58	2	32	9	4.24	4.82	4.52
(V01) (608) Manchester	19,927	19,273	96.72%	654	3.28%	0	25	18,445	6	828	1	467	5	121	5	36	2	30	6	3.72	4.52	3.32
(V01) (608GA) Portsmouth	571	540	94.57%	31	5.43%	0	0	503	0	37	0	27	0	4	0	0	0	0	0	3.51	10.39	9.40
(V01) (608GC) Somersworth	997	901	90.37%	96	9.63%	0	4	786	0	115	1	65	1	7	1	22	0	2	1	9.68	22.43	7.56
(V01) (608GD) Conway	290	285	98.28%	5	1.72%	0	3	264	0	21	0	4	1	1	0	0	0	0	2	4.98	7.33	4.39
(V01) (608HA) Tilton	479	465	97.08%	14	2.92%	0	1	441	0	24	0	12	1	2	0	0	0	0	0	2.96	9.42	7.98
(V01) (608MA) IDES Manchester VAMC	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V01) (631) VA Central Western Massachusetts HCS	25,102	22,728	90.54%	2,374	9.46%	5	159	20,695	15	2,033	66	1,631	52	589	21	113	5	41	0	8.61	11.36	6.39
(V01) (631) VA Central Western Massachusetts HCS	10,967	9,655	88.04%	1,312	11.96%	5	84	8,596	8	1,059	29	919	30	324	15	50	2	19	0	9.18	12.79	8.61
(V01) (631BY) Springfield	4,085	3,837	93.93%	248	6.07%	0	14	3,486	1	351	3	187	8	55	2	5	0	1	0	8.00	4.25	6.96
(V01) (631GC) Pittsfield	1,048	967	92.27%	81	7.73%	0	0	899	0	68	0	73	0	4	0	4	0	0	0	9.89	4.18	4.01
(V01) (631GD) Greenfield (Franklin County)	743	714	96.1%	29	3.9%	0	0	672	0	42	0	16	0	10	0	2	0	1	0	5.56	2.37	2.67
(V01) (631GE) Worcester	7,493	6,831	91.17%	662	8.83%	0	61	6,423	6	408	34	400	14	191	4	51	3	20	0	8.68	11.09	3.49
(V01) (631GF) Fitchburg	760	718	94.47%	42	5.53%	0	0	615	0	103	0	36	0	5	0	1	0	0	0	8.06	0.93	9.71
(V01) (631MA) IDES Keller Army Community Hospital	6	6	100%	0	0%	0	0	4	0	2	0	0	0	0	0	0	0	0	0		11.33	
(V01) (650) Providence, RI	43,424	40,814	93.99%	2,610	6.01%	21	29	38,435	8	2,379	13	1,514	3	708	2	289	2	99	1	6.56	6.62	11.44



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(V03) (526) Bronx, NY	21,428	20,950	97.77%	478	2.23%	4	5	19,630	2	1,320	1	400	2	64	0	11	0	3	0	4.93	4.49	2.09
(V03) (526) Bronx	20,410	19,940	97.7%	470	2.3%	0	5	18,675	2	1,265	1	392	2	64	0	11	0	3	0	6.09	4.49	1.83
(V03) (526GA) White Plains	423	417	98.58%	6	1.42%	0	0	375	0	42	0	6	0	0	0	0	0	0	0	7.05	6.00	4.22
(V03) (526GB) Yonkers	540	538	99.63%	2	0.37%	0	0	525	0	13	0	2	0	0	0	0	0	0	0	0.07		3.80
(V03) (526GD) Queens	55	55	100%	0	0%	0	0	55	0	0	0	0	0	0	0	0	0	0	0	0.02	0.00	0.00
(V03) (561) New Jersey HCS, NJ	41,197	40,527	98.37%	670	1.63%	4	10	38,816	8	1,711	2	554	0	72	0	30	0	14	0	1.94	3.43	2.43
(V03) (561) New Jersey HCS-East Orange Campus	18,988	18,688	98.42%	300	1.58%	0	7	17,837	5	851	2	254	0	34	0	8	0	4	0	1.88	3.08	4.49
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,953	7,793	97.99%	160	2.01%	0	2	7,235	2	558	0	148	0	8	0	2	0	2	0	1.71	4.71	2.91
(V03) (561BY) Newark	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
(V03) (561BZ) Brick	7,748	7,617	98.31%	131	1.69%	0	0	7,438	0	179	0	100	0	19	0	10	0	2	0	1.86	3.77	0.70
(V03) (561GA) Hamilton	363	360	99.17%	3	0.83%	0	0	346	0	14	0	3	0	0	0	0	0	0	0	3.62	7.00	3.24
(V03) (561GB) Elizabeth	366	333	90.98%	33	9.02%	0	0	309	0	24	0	20	0	7	0	4	0	2	0	8.27	1.00	12.05
(V03) (561GD) Hackensack/Bergen County	2,776	2,761	99.46%	15	0.54%	0	0	2,749	0	12	0	12	0	0	0	1	0	2	0	0.16	0.67	1.03
(V03) (561GE) Jersey City	533	525	98.5%	8	1.5%	0	0	517	0	8	0	7	0	1	0	0	0	0	0	1.20	11.21	1.13
(V03) (561GF) Piscataway	576	572	99.31%	4	0.69%	0	1	547	1	25	0	2	0	1	0	1	0	0	0	3.67	0.00	2.59
(V03) (561GH) Morristown	706	699	99.01%	7	0.99%	0	0	694	0	5	0	1	0	1	0	3	0	2	0	0.71	2.22	3.65
(V03) (561GI) Tinton Falls	804	801	99.63%	3	0.37%	0	0	777	0	24	0	3	0	0	0	0	0	0	0	0.96	0.88	1.75
(V03) (561GJ) Paterson	382	376	98.43%	6	1.57%	0	0	365	0	11	0	4	0	1	0	1	0	0	0	1.43	0.00	3.25
(V03) (620) VA Hudson Valley HCS, NY	21,821	21,157	96.96%	664	3.04%	6	80	19,859	35	1,298	30	571	3	58	1	15	10	20	1	6.40	4.94	4.50
(V03) (620) VA Hudson Valley HCS-Montrose Campus	5,405	5,248	97.1%	157	2.9%	0	19	5,043	5	205	2	145	0	7	1	0	10	5	1	5.34	4.86	5.15
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	9,952	9,730	97.77%	222	2.23%	0	44	9,048	23	682	19	176	2	28	0	7	0	11	0	6.93	4.29	4.75
(V03) (620BU) VADOM Montrose	34	33	97.06%	1	2.94%	0	0	27	0	6	0	0	0	0	0	0	0	1	0			
(V03) (620GA) New City (Rockland County)	2,045	1,999	97.75%	46	2.25%	0	0	1,929	0	70	0	34	0	8	0	3	0	1	0	5.36	4.39	2.75
(V03) (620GB) Carmel (Putnam County)	585	567	96.92%	18	3.08%	0	0	539	0	28	0	18	0	0	0	0	0	0	0	2.07	3.41	6.82
(V03) (620GD) Goshen	1,453	1,389	95.6%	64	4.4%	0	12	1,272	5	117	6	61	1	3	0	0	0	0	0	6.92	10.31	3.40
(V03) (620GE) Port Jervis	1,164	1,066	91.58%	98	8.42%	0	1	956	0	110	1	88	0	6	0	3	0	1	0	9.15	7.72	5.22
(V03) (620GF) Harris (Monticello)	446	414	92.83%	32	7.17%	0	4	389	2	25	2	31	0	0	0	1	0	0	0	2.12	6.82	10.78
(V03) (620GG) Poughkeepsie	492	479	97.36%	13	2.64%	0	0	441	0	38	0	7	0	4	0	1	0	1	0	5.57	5.04	3.36
(V03) (620GH) Eastern Dutchess	240	227	94.58%	13	5.42%	0	0	210	0	17	0	11	0	2	0	0	0	0	0	6.59	4.38	6.29
(V03) (620MA) IDES West Point	5	5	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V03) (630) New York Harbor HCS, NY	48,554	47,580	97.99%	974	2.01%	4	4	46,200	4	1,380	0	825	0	95	0	36	0	18	0	2.29	2.48	2.79
(V03) (630) New York Harbor HCS-New York Campus	20,565	19,906	96.8%	659	3.2%	0	0	19,159	0	747	0	576	0	46	0	25	0	12	0	3.18	2.94	5.00
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	25,683	25,407	98.93%	276	1.07%	0	4	24,835	4	572	0	223	0	44	0	7	0	2	0	1.40	1.94	1.38
(V03) (630A5) New York Harbor HCS-St. Albans Campus	1,198	1,185	98.91%	13	1.09%	0	0	1,142	0	43	0	11	0	1	0	0	0	1	0	0.16	3.36	0.55
(V03) (630GA) Harlem CBOC	174	170	97.7%	4	2.3%	0	0	169	0	1	0	2	0	0	0	2	0	0	0	1.96		0.00
(V03) (630GB) Staten Island CBOC	736	714	97.01%	22	2.99%	0	0	701	0	13	0	13	0	4	0	2	0	3	0	0.85	2.16	3.31
(V03) (630GC) Chapel St CBOC	198	198	100%	0	0%	0	0	194	0	4	0	0	0	0	0	0	0	0	0	1.56		1.41
(V03) (632) Northport, NY	33,655	32,950	97.91%	705	2.09%	0	259	31,394	30	1,556	10	585	27	62	23	24	21	34	148	4.24	5.05	3.39
(V03) (632) Northport	28,626	27,980	97.74%	646	2.26%	0	256	26,627	27	1,353	10	540	27	60	23	20	21	26	148	4.05	5.06	4.09
(V03) (632BU) Northport VADOM	546	546	100%	0	0%	0	0	546	0	0	0	0	0	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,394	1,379	98.92%	15	1.08%	0	1	1,340	1	39	0	14	0	0	0	1	0	0	0	3.89	3.64	1.76
(V03) (632HA) Valley Stream	374	372	99.47%	2	0.53%	0	1	369	1	3	0	1	0	0	0	1	0	0	0	2.03	0.00	2.23
(V03) (632HB) Riverhead	837	830	99.16%	7	0.84%	0	1	761	1	69	0	7	0	0	0	0	0	0	0	6.01	2.52	3.01
(V03) (632HC) Bay Shore	666	662	99.4%	4	0.6%	0	0	651	0	11	0	3	0	1	0	0	0	0	0	1.87		1.09
(V03) (632HD) Patchoque	1,212	1,181	97.44%	31	2.56%	0	0	1,100	0	81	0	20	0	1	0	2	0	8	0	5.75	7.84	4.71
(V04) (460) Wilmington, DE	27,239	25,669	94.24%	1,570	5.76%	1	6	23,808	2	1,861	3	1,083	1	264	0	158	0	65	0	6.71	8.50	4.92
(V04) (460) Wilmington	19,177	18,217	94.99%	960	5.01%	0	2	16,897	2	1,320	0	647	0	148	0	121	0	44	0	4.91	8.73	2.64
(V04) (460GA) Sussex County	2,038	1,880	92.25%	158	7.75%	0	0	1,733	0	147	0	59	0	74	0	9	0	16	0	6.10	7.00	11.76
(V04) (460GC) Kent County	2,357	2,209	93.72%	148	6.28%	0	4	2,076	0	133	3	100	1	23	0	25	0	0	0	5.54	0.68	7.56



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(V04) (460GD) Cape May USCG	743	719	96.77%	24	3.23%	0	0	694	0	25	0	21	0	3	0	0	0	0	0	2.42	7.02	2.70
(V04) (460HE) Atlantic County	1,378	1,332	96.66%	46	3.34%	0	0	1,239	0	93	0	40	0	1	0	0	0	5	0	6.15	6.81	3.86
(V04) (460HG) Cumberland County	1,516	1,282	84.56%	234	15.44%	0	0	1,140	0	142	0	216	0	15	0	3	0	0	0	17.48	14.76	3.00
(V04) (460HK) MOC Wilmington	26	26	100%	0	0%	0	0	26	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V04) (460MA) IDES Dover AFB	4	4	100%	0	0%	0	0	3	0	1	0	0	0	0	0	0	0	0	0		13.67	8.00
(V04) (503) Altoona, PA	30,558	30,182	98.77%	376	1.23%	2	1	29,022	0	1,160	0	108	0	107	1	71	0	90	0	4.23	6.13	1.92
(V04) (503) James E. Van Zandt VA(Altoona)	18,510	18,377	99.28%	133	0.72%	0	1	17,707	0	670	0	46	0	11	1	9	0	67	0	4.26	4.36	2.27
(V04) (503GA) Johnstown	4,390	4,356	99.23%	34	0.77%	0	0	4,104	0	252	0	24	0	2	0	0	0	8	0	5.31	5.97	1.30
(V04) (503GB) DuBois (Clearfield)	4,779	4,670	97.72%	109	2.28%	0	0	4,524	0	146	0	15	0	30	0	56	0	8	0	3.57	17.61	0.97
(V04) (503GC) State College (Centre County)	1,369	1,287	94.01%	82	5.99%	0	0	1,216	0	71	0	16	0	61	0	4	0	1	0	4.23	17.75	1.55
(V04) (503GD) Huntingdon	644	634	98.45%	10	1.55%	0	0	618	0	16	0	5	0	3	0	1	0	1	0	4.54	0.00	10.20
(V04) (503GE) Indiana	866	858	99.08%	8	0.92%	0	0	853	0	5	0	2	0	0	0	1	0	5	0	2.60	0.00	2.56
(V04) (529) Butler, PA	24,714	24,477	99.04%	237	0.96%	3	0	24,289	0	188	0	91	0	52	0	45	0	49	0	0.66	2.76	1.14
(V04) (529) Butler	14,560	14,395	98.87%	165	1.13%	0	0	14,237	0	158	0	83	0	29	0	21	0	32	0	0.83	2.96	1.19
(V04) (529GA) Mercer County	3,179	3,165	99.56%	14	0.44%	0	0	3,147	0	18	0	5	0	0	0	8	0	1	0	0.31	0.39	0.99
(V04) (529GB) Lawrence County	2,057	2,054	99.85%	3	0.15%	0	0	2,047	0	7	0	0	0	0	0	0	0	3	0	0.65	1.55	0.15
(V04) (529GC) Armstrong County (Kittanning)	1,634	1,630	99.76%	4	0.24%	0	0	1,629	0	1	0	1	0	0	0	0	0	3	0	0.62	0.00	1.14
(V04) (529GD) Clarion County	1,073	1,070	99.72%	3	0.28%	0	0	1,068	0	2	0	1	0	0	0	0	0	2	0	0.61	0.00	1.17
(V04) (529GF) Cranberry Township	2,211	2,163	97.83%	48	2.17%	0	0	2,161	0	2	0	1	0	23	0	16	0	8	0	0.48	1.00	0.00
(V04) (540) Clarksburg, WV	24,481	22,195	90.66%	2,286	9.34%	4	13	20,433	8	1,762	3	1,316	2	661	0	202	0	107	0	7.02	10.41	8.01
(V04) (540) Clarksburg	19,834	17,735	89.42%	2,099	10.58%	0	13	16,336	8	1,399	3	1,154	2	643	0	198	0	104	0	6.94	10.39	11.08
(V04) (540GA) Tucker County	393	338	86.01%	55	13.99%	0	0	304	0	34	0	47	0	6	0	2	0	0	0	12.85		12.58
(V04) (540GB) Wood County Veterans Center	1,973	1,925	97.57%	48	2.43%	0	0	1,805	0	120	0	44	0	4	0	0	0	0	0	4.71	12.53	2.57
(V04) (540GC) Braxton	547	523	95.61%	24	4.39%	0	0	456	0	67	0	23	0	0	0	0	0	1	0	6.00	14.82	9.15
(V04) (540GD) Monongalia	1,365	1,324	97%	41	3%	0	0	1,280	0	44	0	32	0	7	0	1	0	1	0	1.64	11.64	4.23
(V04) (540HK) RMU	369	350	94.85%	19	5.15%	0	0	252	0	98	0	16	0	1	0	1	0	1	0	12.92		
(V04) (542) Coatesville, PA	9,272	8,879	95.76%	393	4.24%	5	3	8,392	0	487	1	251	2	75	0	55	0	12	0	3.33	8.86	3.58
(V04) (542) Coatesville	7,486	7,142	95.4%	344	4.6%	0	3	6,711	0	431	1	215	2	72	0	47	0	10	0	3.46	8.86	3.49
(V04) (542BU) VADOM Coatesville	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			
(V04) (542GA) Springfield	1,076	1,055	98.05%	21	1.95%	0	0	1,029	0	26	0	18	0	1	0	0	0	2	0	3.11	0.00	2.74
(V04) (542GE) Spring City	704	676	96.02%	28	3.98%	0	0	646	0	30	0	18	0	2	0	8	0	0	0	3.00		5.44
(V04) (562) Erie, PA	14,654	13,594	92.77%	1,060	7.23%	18	2	12,943	2	651	0	818	0	209	0	15	0	18	0	8.05	9.98	0.92
(V04) (562) Erie	10,711	9,841	91.88%	870	8.12%	0	0	9,319	0	522	0	688	0	167	0	6	0	9	0	9.45	10.22	0.76
(V04) (562GA) Crawford County Primary Care Clinic	1,142	1,027	89.93%	115	10.07%	0	2	953	2	74	0	94	0	16	0	2	0	3	0	11.55	4.81	1.38
(V04) (562GB) Ashtabula County Primary Care Clinic	1,132	1,082	95.58%	50	4.42%	0	0	1,058	0	24	0	22	0	25	0	3	0	0	0	6.12	3.83	2.33
(V04) (562GC) McKean County Primary Care Clinic	232	232	100%	0	0%	0	0	230	0	2	0	0	0	0	0	0	0	0	0	1.56	2.60	0.72
(V04) (562GD) Venango	926	906	97.84%	20	2.16%	0	0	883	0	23	0	11	0	0	0	4	0	5	0	3.14	8.48	0.42
(V04) (562GE) Warren	511	506	99.02%	5	0.98%	0	0	500	0	6	0	3	0	1	0	0	0	1	0	3.79	3.93	0.48
(V04) (595) Lebanon, PA	52,655	50,227	95.39%	2,428	4.61%	1	30	47,056	4	3,171	2	1,591	15	561	4	141	0	135	5	3.40	7.59	5.30
(V04) (595) Lebanon	33,531	31,566	94.14%	1,965	5.86%	0	29	29,367	3	2,199	2	1,296	15	441	4	114	0	114	5	4.02	7.79	4.56
(V04) (595GA) Camp Hill Outpatient Clinic	7,545	7,372	97.71%	173	2.29%	0	1	6,959	1	413	0	116	0	40	0	10	0	7	0	2.86	4.27	5.16
(V04) (595GC) Lancaster	3,313	3,273	98.79%	40	1.21%	0	0	3,151	0	122	0	33	0	3	0	0	0	4	0	2.70	6.57	3.87
(V04) (595GD) Reading	2,087	2,021	96.84%	66	3.16%	0	0	1,926	0	95	0	40	0	23	0	2	0	1	0	2.63	17.87	9.69
(V04) (595GE) York County	4,091	3,928	96.02%	163	3.98%	0	0	3,666	0	262	0	94	0	50	0	12	0	7	0	3.06	8.46	7.00
(V04) (595GF) Pottsville/Fracksville	2,088	2,067	98.99%	21	1.01%	0	0	1,987	0	80	0	12	0	4	0	3	0	2	0	4.18		4.00
(V04) (642) Philadelphia, PA	63,954	57,220	89.47%	6,734	10.53%	0	229	53,007	121	4,213	47	3,360	43	1,281	14	425	2	1,668	2	6.19	16.45	4.60
(V04) (642) Philadelphia	55,044	48,869	88.78%	6,175	11.22%	0	225	45,170	120	3,699	46	3,003	42	1,162	13	375	2	1,635	2	6.99	16.62	4.67
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,610	2,581	98.89%	29	1.11%	0	0	2,536	0	45	0	14	0	5	0	5	0	5	0	1.70	3.35	1.15
(V04) (642GC) Willow Grove PA	3,232	2,940	90.97%	292	9.03%	0	4	2,661	1	279	1	208	1	47	1	14	0	23	0	6.14	15.53	7.80
(V04) (642GD) Gloucester	3,068	2,830	92.24%	238	7.76%	0	0	2,640	0	190	0	135	0	67	0	31	0	5	0	3.07	16.06	5.57
(V04) (646) Pittsburgh, PA	63,223	60,746	96.08%	2,477	3.92%	2	48	56,367	9	4,379	0	1,610	22	460	5	168	4	239	6	5.83	6.51	2.25
(V04) (646) Pittsburgh HCS-Univ Dr	30,551	28,888	94.56%	1,663	5.44%	0	10	25,944	2	2,944	0	1,169	3	306	0	102	1	86	2	10.06	7.37	2.36

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V04) (646A4) Heinz Division HCS	13,469	12,993	96.47%	476	3.53%	0	21	11,983	5	1,010	0	200	10	105	4	60	1	111	1	8.43	5.58	3.30
(V04) (646GA) Belmont	2,126	1,955	91.96%	171	8.04%	0	4	1,775	2	180	0	160	1	8	0	0	0	3	1	11.73	3.15	1.27
(V04) (646GB) Westmoreland	5,634	5,611	99.59%	23	0.41%	0	11	5,509	0	102	0	17	8	2	0	1	1	3	2	1.10	0.93	0.59
(V04) (646GC) Beaver CBOC	3,616	3,580	99%	36	1%	0	0	3,533	0	47	0	15	0	4	0	2	0	15	0	2.53	2.75	1.72
(V04) (646GD) Washington County	4,549	4,510	99.14%	39	0.86%	0	1	4,460	0	50	0	24	0	5	0	1	1	9	0	1.28	4.62	0.64
(V04) (646GE) Fayette County	3,278	3,209	97.9%	69	2.1%	0	1	3,163	0	46	0	25	0	30	1	2	0	12	0	2.42	7.02	1.04
(V04) (693) Wilkes-Barre, PA	28,422	27,144	95.5%	1,278	4.5%	1	284	25,841	28	1,303	19	835	40	376	35	39	74	28	85	4.25	5.51	3.87
(V04) (693) Wilkes Barre	18,862	18,213	96.56%	649	3.44%	0	29	17,429	21	784	1	411	4	199	3	17	0	22	0	4.26	4.75	1.36
(V04) (693B4) Allentown	6,092	5,594	91.83%	498	8.17%	0	154	5,258	3	336	2	362	9	116	26	14	58	6	54	5.50	8.68	7.50
(V04) (693GA) Sayre	1,461	1,382	94.59%	79	5.41%	0	0	1,274	0	108	0	40	0	33	0	6	0	0	0	2.65	11.89	2.33
(V04) (693GB) Williamsport	1,356	1,318	97.2%	38	2.8%	0	101	1,269	4	49	16	17	27	20	6	1	16	0	31	1.64	2.76	3.60
(V04) (693GC) Tobyhanna	75	75	100%	0	0%	0	0	73	0	2	0	0	0	0	0	0	0	0	0	2.00	7.00	3.00
(V04) (693GF) Berwick (Columbia Co.)	219	218	99.54%	1	0.46%	0	0	213	0	5	0	1	0	0	0	0	0	0	0	1.64		0.93
(V04) (693GG) Northampton County	357	344	96.36%	13	3.64%	0	0	325	0	19	0	4	0	8	0	1	0	0	0	4.21	0.02	17.27
(V05) (512) Baltimore HCS, MD	51,924	46,279	89.13%	5,645	10.87%	15	77	42,057	56	4,222	4	3,393	9	1,338	0	602	1	312	7	14.87	10.73	3.85
(V05) (512) Baltimore	32,884	29,418	89.46%	3,466	10.54%	0	34	26,737	15	2,681	4	2,189	7	743	0	245	1	289	7	14.21	10.56	2.22
(V05) (512A5) Perry Point	6,571	6,026	91.71%	545	8.29%	0	40	5,584	40	442	0	256	0	205	0	79	0	5	0	14.51	7.96	1.87
(V05) (512GA) Cambridge	3,196	2,610	81.66%	586	18.34%	0	0	2,286	0	324	0	231	0	157	0	183	0	15	0	19.24	30.50	7.21
(V05) (512GC) Glen Burnie	2,348	2,085	88.8%	263	11.2%	0	3	1,867	1	218	0	206	2	54	0	2	0	1	0	10.30	15.00	2.94
(V05) (512GD) Loch Raven	4,144	3,617	87.28%	527	12.72%	0	0	3,365	0	252	0	283	0	153	0	89	0	2	0	22.69	6.48	2.86
(V05) (512GE) Pocomoke City	631	602	95.4%	29	4.6%	0	0	551	0	51	0	25	0	2	0	2	0	0	0	3.63	17.00	10.30
(V05) (512GF) Fort Howard	886	825	93.12%	61	6.88%	0	0	728	0	97	0	58	0	2	0	1	0	0	0	6.47	12.14	6.47
(V05) (512GG) Fort Meade	1,264	1,096	86.71%	168	13.29%	0	0	939	0	157	0	145	0	22	0	1	0	0	0	12.74	5.46	15.21
(V05) (613) Martinsburg, WV	35,992	34,007	94.48%	1,985	5.52%	0	16	31,657	12	2,350	2	1,267	2	375	0	204	0	139	0	3.93	8.57	4.77
(V05) (613) Martinsburg	25,705	24,114	93.81%	1,591	6.19%	0	16	22,406	12	1,708	2	970	2	316	0	182	0	123	0	3.84	8.32	5.18
(V05) (613BU) VADOM Martinsburg	454	451	99.34%	3	0.66%	0	0	442	0	9	0	3	0	0	0	0	0	0	0		1.36	2.85
(V05) (613GA) Cumberland	2,294	2,209	96.29%	85	3.71%	0	0	1,968	0	241	0	54	0	13	0	8	0	10	0	5.34	14.68	3.46
(V05) (613GB) Hagerstown	1,593	1,530	96.05%	63	3.95%	0	0	1,472	0	58	0	55	0	3	0	4	0	1	0	1.95	5.84	6.38
(V05) (613GC) Stephens City	1,599	1,565	97.87%	34	2.13%	0	0	1,472	0	93	0	29	0	3	0	0	0	2	0	4.98	3.52	3.09
(V05) (613GD) Franklin	166	165	99.4%	1	0.6%	0	0	159	0	6	0	1	0	0	0	0	0	0	0	3.62		
(V05) (613GE) Petersburg	507	499	98.42%	8	1.58%	0	0	466	0	33	0	6	0	0	0	2	0	0	0	5.06	0.00	1.35
(V05) (613GF) Harrisonburg	1,749	1,729	98.86%	20	1.14%	0	0	1,678	0	51	0	18	0	2	0	0	0	0	0	3.42	1.52	3.23
(V05) (613GG) Fort Detrick	1,925	1,745	90.65%	180	9.35%	0	0	1,594	0	151	0	131	0	38	0	8	0	3	0	2.67	12.17	5.52
(V05) (688) Washington, DC	43,162	40,765	94.45%	2,397	5.55%	2	22	36,918	19	3,847	3	1,793	0	549	0	36	0	19	0	5.51	6.77	8.64
(V05) (688) Washington	37,455	35,187	93.94%	2,268	6.06%	0	21	31,706	18	3,481	3	1,677	0	536	0	36	0	19	0	6.64	6.93	11.04
(V05) (688GA) Fort Belvoir	2,339	2,274	97.22%	65	2.78%	0	0	2,055	0	219	0	59	0	6	0	0	0	0	0	4.89	6.29	4.94
(V05) (688GB) Southeast Washington	281	280	99.64%	1	0.36%	0	0	270	0	10	0	1	0	0	0	0	0	0	0	1.04	4.04	0.54
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	327	323	98.78%	4	1.22%	0	0	307	0	16	0	4	0	0	0	0	0	0	0	1.75	8.21	0.24
(V05) (688GD) Charlotte Hall	1,039	1,001	96.34%	38	3.66%	0	0	930	0	71	0	32	0	6	0	0	0	0	0	3.42	4.89	8.08
(V05) (688GE) Southern Prince Georges County	1,721	1,700	98.78%	21	1.22%	0	1	1,650	1	50	0	20	0	1	0	0	0	0	0	2.71	1.50	1.11
(V06) (517) Beckley, WV	15,561	14,637	94.06%	924	5.94%	0	176	13,785	11	852	14	487	8	199	1	218	15	20	125	6.16	9.20	3.21
(V06) (517) Beckley	14,509	13,628	93.93%	881	6.07%	0	173	12,844	11	784	13	469	8	178	1	215	15	19	123	5.83	9.19	3.13
(V06) (517GB) Greenbrier County	954	912	95.6%	42	4.4%	0	3	855	0	57	1	17	0	21	0	3	0	1	2	9.21	11.09	3.84
(V06) (517HK) Beckley MOC	98	97	98.98%	1	1.02%	0	0	86	0	11	0	1	0	0	0	0	0	0	0	7.34	31.50	
(V06) (558) Durham, NC	69,782	62,287	89.26%	7,495	10.74%	190	266	56,205	117	6,082	26	4,337	55	2,007	26	923	12	228	30	10.31	12.21	3.88
(V06) (558) Durham	49,599	44,832	90.39%	4,767	9.61%	0	240	40,178	91	4,654	26	2,947	55	1,283	26	377	12	160	30	7.98	10.70	1.57
(V06) (558GA) Greenville	11,999	9,865	82.22%	2,134	17.78%	0	25	9,087	25	778	0	889	0	645	0	535	0	65	0	16.81	20.44	7.55
(V06) (558GB) Raleigh	5,617	5,200	92.58%	417	7.42%	0	0	4,716	0	484	0	352	0	55	0	7	0	3	0	13.06	9.53	1.91
(V06) (558GC) Morehead City	2,567	2,390	93.1%	177	6.9%	0	1	2,224	1	166	0	149	0	24	0	4	0	0	0	4.93	10.30	3.19
(V06) (565) Fayetteville, NC	42,506	32,233	75.83%	10,273	24.17%	131	717	27,782	441	4,451	89	5,480	97	3,987	31	700	9	106	50	30.82	20.14	8.69
(V06) (565) Fayetteville NC	29,019	21,950	75.64%	7,069	24.36%	0	380	19,201	332	2,749	11	3,586	11	2,779	3	637	2	67	21	32.88	20.74	5.22
(V06) (565GA) Jacksonville	2,826	1,829	64.72%	997	35.28%	0	157	1,594	55	235	39	527	49	423	12	31	1	16	1	34.39	17.65	16.28

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V06) (565GC) New Hanover County ( Wilmington)	7,850	6,284	80.05%	1,566	19.95%	0	83	5,220	33	1,064	31	1,028	7	510	1	15	0	13	11	22.89	17.78	11.26
(V06) (565GD) Hamlet	801	646	80.65%	155	19.35%	0	41	491	10	155	5	86	18	63	5	6	0	0	3	33.71	0.00	7.14
(V06) (565GE) Robeson County	884	685	77.49%	199	22.51%	0	54	619	9	66	3	59	12	127	10	7	6	6	14	22.88	14.67	18.43
(V06) (565GF) Goldsboro	1,057	770	72.85%	287	27.15%	0	2	633	2	137	0	194	0	85	0	4	0	4	0	29.03	5.71	12.05
(V06) (565MB) IDES Fort Bragg	52	52	100%	0	0%	0	0	9	0	43	0	0	0	0	0	0	0	0	0		17.50	
(V06) (565MD) IDES Camp Lejeune	17	17	100%	0	0%	0	0	15	0	2	0	0	0	0	0	0	0	0	0			8.41
(V06) (590) Hampton, VA	36,530	31,097	85.13%	5,433	14.87%	10	47	27,665	8	3,432	9	4,246	6	1,022	3	99	21	66	0	23.72	8.89	11.43
(V06) (590) Hampton	31,980	27,547	86.14%	4,433	13.86%	0	34	24,579	8	2,968	5	3,407	5	873	3	89	13	64	0	23.72	8.66	11.51
(V06) (590GB) Norfolk/Virginia Beach CBOC	3,586	2,652	73.95%	934	26.05%	0	12	2,238	0	414	3	778	1	145	0	9	8	2	0	25.21	15.14	13.16
(V06) (590GC) Albemarle CBOC	903	837	92.69%	66	7.31%	0	1	799	0	38	1	61	0	4	0	1	0	0	0	5.42		5.74
(V06) (590MA) IDES Portsmouth	22	22	100%	0	0%	0	0	14	0	8	0	0	0	0	0	0	0	0	0		14.75	8.90
(V06) (590MB) IDES Langley	12	12	100%	0	0%	0	0	11	0	1	0	0	0	0	0	0	0	0	0		9.08	
(V06) (590MC) IDES Fort Eustis	27	27	100%	0	0%	0	0	24	0	3	0	0	0	0	0	0	0	0	0		9.33	11.08
(V06) (637) Asheville, NC	38,595	36,780	95.3%	1,815	4.7%	7	63	34,784	30	1,996	15	1,305	6	354	10	93	2	63	0	6.54	6.13	3.74
(V06) (637) Asheville-Oteen	35,360	33,658	95.19%	1,702	4.81%	0	34	31,755	19	1,903	8	1,251	3	335	4	65	0	51	0	6.17	6.14	3.90
(V06) (637GA) Franklin NC CBOC	1,545	1,480	95.79%	65	4.21%	0	8	1,437	4	43	3	22	0	8	1	24	0	11	0	11.11	5.73	3.00
(V06) (637GB) Rutherfordton CBOC	1,690	1,642	97.16%	48	2.84%	0	21	1,592	7	50	4	32	3	11	5	4	2	1	0	5.50	2.27	3.47
(V06) (652) Richmond, VA	70,410	66,167	93.97%	4,243	6.03%	5	353	61,955	97	4,212	67	2,551	87	748	58	492	3	452	41	9.91	6.88	7.76
(V06) (652) Richmond	63,975	60,345	94.33%	3,630	5.67%	0	351	56,493	95	3,852	67	2,256	87	638	58	376	3	360	41	10.43	6.90	3.85
(V06) (652GA) Stafford/Fredericksburg	3,964	3,422	86.33%	542	13.67%	0	2	3,183	2	239	0	253	0	93	0	104	0	92	0	10.82	0.98	19.21
(V06) (652GE) Charlottesville CBOC, VA	1,602	1,574	98.25%	28	1.75%	0	0	1,488	0	86	0	24	0	3	0	1	0	0	0	5.18	6.73	2.22
(V06) (652GF) Emporia, VA	869	826	95.05%	43	4.95%	0	0	791	0	35	0	18	0	14	0	11	0	0	0	3.76	7.31	15.30
(V06) (658) Salem, VA	42,889	40,242	93.83%	2,647	6.17%	15	145	38,067	43	2,175	25	1,333	17	428	14	354	14	532	32	9.60	11.19	1.31
(V06) (658) Salem	32,809	30,673	93.49%	2,136	6.51%	0	134	28,707	41	1,966	23	1,099	12	330	14	338	12	369	32	5.36	11.30	1.14
(V06) (658GA) Tazewell	514	511	99.42%	3	0.58%	0	0	510	0	1	0	0	0	1	0	1	0	1	0	1.12		0.70
(V06) (658GB) Danville	3,968	3,796	95.67%	172	4.33%	0	1	3,776	1	20	0	4	0	4	0	3	0	161	0	17.64	0.06	1.85
(V06) (658GC) Lynchburg	2,590	2,361	91.16%	229	8.84%	0	1	2,300	1	61	0	134	0	84	0	10	0	1	0	10.82	0.00	1.72
(V06) (658GD) Staunton	1,643	1,572	95.68%	71	4.32%	0	9	1,495	0	77	2	60	5	9	0	2	2	0	0	6.72	1.32	2.26
(V06) (658GE) Wytheville	1,365	1,329	97.36%	36	2.64%	0	0	1,279	0	50	0	36	0	0	0	0	0	0	0	6.32	0.00	0.57
(V06) (659) Salisbury, NC	77,497	67,613	87.25%	9,884	12.75%	32	1,109	61,052	156	6,561	127	5,067	342	2,416	210	990	151	1,411	123	8.42	16.52	14.94
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	42,573	36,320	85.31%	6,253	14.69%	0	920	33,052	131	3,268	92	3,147	283	1,239	183	522	130	1,345	101	6.58	18.15	15.00
(V06) (659BY) Winston-Salem	14,932	13,499	90.4%	1,433	9.6%	0	9	12,084	5	1,415	1	747	1	581	0	85	0	20	2	6.55	11.33	13.31
(V06) (659GA) Charlotte	17,504	15,446	88.24%	2,058	11.76%	0	164	13,960	16	1,486	34	1,075	54	565	26	375	20	43	14	11.31	13.30	17.68
(V06) (659GB) Hickory	2,488	2,348	94.37%	140	5.63%	0	16	1,956	4	392	0	98	4	31	1	8	1	3	6	8.75	13.65	8.96
(V07) (508) Atlanta, GA	101,424	90,854	89.58%	10,570	10.42%	7	118	82,570	49	8,284	30	6,189	37	2,882	2	1,057	0	442	0	16.75	11.46	2.82
(V07) (508) Atlanta	77,609	69,401	89.42%	8,208	10.58%	0	116	63,180	47	6,221	30	4,644	37	2,249	2	886	0	429	0	18.33	11.55	2.83
(V07) (508GA) Fort McPherson	5,078	4,776	94.05%	302	5.95%	0	1	4,487	1	289	0	200	0	84	0	12	0	6	0	13.79	6.94	3.32
(V07) (508GE) NE Georgia/Oakwood	3,243	2,993	92.29%	250	7.71%	0	1	2,692	1	301	0	181	0	52	0	14	0	3	0	10.55	11.36	1.65
(V07) (508GF) Austell	2,968	2,505	84.4%	463	15.6%	0	0	2,187	0	318	0	232	0	133	0	97	0	1	0	20.56	67.77	2.73
(V07) (508GG) Stockbridge	3,124	2,650	84.83%	474	15.17%	0	0	2,389	0	261	0	253	0	186	0	33	0	2	0	16.20	40.36	3.09
(V07) (508GH) Lawrenceville (Gwinnett County)	2,453	2,374	96.78%	79	3.22%	0	0	2,127	0	247	0	66	0	9	0	3	0	1	0	10.73	3.68	1.95
(V07) (508GI) Newnan	2,331	1,846	79.19%	485	20.81%	0	0	1,634	0	212	0	384	0	96	0	5	0	0	0	23.38	13.24	6.09
(V07) (508GJ) Blairsville	1,372	1,301	94.83%	71	5.17%	0	0	1,225	0	76	0	40	0	25	0	6	0	0	0	8.83	0.83	1.52
(V07) (508GK) Trinka Davis Veterans Village CBOC	3,246	3,008	92.67%	238	7.33%	0	0	2,649	0	359	0	189	0	48	0	1	0	0	0	11.92	8.70	2.28
(V07) (509) Augusta, GA	35,217	32,624	92.64%	2,593	7.36%	2	123	29,889	36	2,735	40	1,818	26	561	13	113	4	101	4	11.65	8.08	2.17
(V07) (509) Augusta	18,518	16,887	91.19%	1,631	8.81%	0	5	15,185	3	1,702	1	1,196	0	325	1	42	0	68	0		8.92	3.37
(V07) (509A0) Lenwood (Uptown)	11,700	10,908	93.23%	792	6.77%	0	117	10,124	32	784	39	464	26	227	12	70	4	31	4	13.27	4.87	2.32
(V07) (509GA) Athens, GA CBOC	3,830	3,741	97.68%	89	2.32%	0	0	3,578	0	163	0	78	0	8	0	1	0	2	0	7.49	5.41	1.71
(V07) (509GB) Aiken CBOC	1,169	1,088	93.07%	81	6.93%	0	1	1,002	1	86	0	80	0	1	0	0	0	0	0	9.28	0.00	1.77
(V07) (521) Birmingham, AL	51,578	49,257	95.5%	2,321	4.5%	4	51	45,942	9	3,315	8	1,645	16	582	9	66	2	28	6	2.61	10.58	2.18
(V07) (521) Birmingham	35,455	33,322	93.98%	2,133	6.02%	0	43	30,314	8	3,008	8	1,545	16	508	3	59	2	21	5	2.85	11.25	2.50
(V07) (521GA) Huntsville AL	3,874	3,782	97.63%	92	2.37%	0	2	3,696	1	86	0	39	0	41	0	6	0	6	1	3.99	2.08	2.26
(V07) (521GB) Decatur AL/Madison	2,320	2,283	98.41%	37	1.59%	0	6	2,194	0	89	0	17	0	19	6	1	0	0	0	2.59	5.26	2.91



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V07) (521GC) Florence AL (Shoals Area)	1,476	1,473	99.8%	3	0.2%	0	0	1,452	0	21	0	3	0	0	0	0	0	0	0	2.01	0.90	1.83
(V07) (521GD) Rainbow City	1,579	1,577	99.87%	2	0.13%	0	0	1,553	0	24	0	1	0	1	0	0	0	0	0	0.83	0.87	1.61
(V07) (521GE) Anniston/Oxford AL	1,509	1,493	98.94%	16	1.06%	0	0	1,456	0	37	0	14	0	2	0	0	0	0	0	2.56	0.00	2.68
(V07) (521GF) Jasper AL	1,194	1,179	98.74%	15	1.26%	0	0	1,174	0	5	0	6	0	9	0	0	0	0	0	0.84	1.39	1.60
(V07) (521GG) Bessemer CBOC	1,555	1,543	99.23%	12	0.77%	0	0	1,537	0	6	0	11	0	0	0	0	0	1	0	0.02	3.18	0.49
(V07) (521GH) Childersburg CBOC	1,529	1,518	99.28%	11	0.72%	0	0	1,481	0	37	0	9	0	2	0	0	0	0	0	2.22	0.69	0.64
(V07) (521GI) Guntersville	1,087	1,087	100%	0	0%	0	0	1,085	0	2	0	0	0	0	0	0	0	0	0	0.75	2.89	2.07
(V07) (534) Charleston, SC	46,633	45,657	97.91%	976	2.09%	38	108	43,374	14	2,283	9	772	69	141	16	42	0	21	0	4.70	3.93	1.47
(V07) (534) Charleston	27,472	26,845	97.72%	627	2.28%	0	81	25,726	12	1,119	5	467	64	110	0	33	0	17	0	5.12	3.63	1.60
(V07) (534BY) Savannah	5,786	5,632	97.34%	154	2.66%	0	1	5,306	1	326	0	138	0	13	0	2	0	1	0	5.26	4.29	0.94
(V07) (534GB) Myrtle Beach	5,109	4,972	97.32%	137	2.68%	0	26	4,545	1	427	4	120	5	13	16	1	0	3	0	6.78	9.08	2.24
(V07) (534GC) Beaufort	1,605	1,579	98.38%	26	1.62%	0	0	1,493	0	86	0	19	0	3	0	4	0	0	0	3.52	0.96	1.52
(V07) (534GD) Goose Creek, SC	3,840	3,819	99.45%	21	0.55%	0	0	3,518	0	301	0	19	0	1	0	1	0	0	0	4.01	4.69	1.98
(V07) (534GE) Hinesville	2,821	2,810	99.61%	11	0.39%	0	0	2,786	0	24	0	9	0	1	0	1	0	0	0	0.99		0.20
(V07) (544) Columbia, SC	60,174	54,535	90.63%	5,639	9.37%	44	1,178	49,179	161	5,356	138	2,877	377	1,922	177	651	94	189	231	8.62	12.88	9.68
(V07) (544) Columbia SC	38,156	34,261	89.79%	3,895	10.21%	0	608	30,351	99	3,910	34	2,062	108	1,391	118	372	94	70	155	12.20	10.52	19.31
(V07) (544BZ) Greenville SC	8,478	7,160	84.45%	1,318	15.55%	0	570	6,602	62	558	104	583	269	415	59	207	0	113	76	3.95	28.10	7.34
(V07) (544GB) Florence SC	2,495	2,341	93.83%	154	6.17%	0	0	2,155	0	186	0	34	0	80	0	38	0	2	0	11.37	7.36	4.39
(V07) (544GC) Rock Hill	4,672	4,642	99.36%	30	0.64%	0	0	4,536	0	106	0	14	0	7	0	5	0	4	0	1.71		3.57
(V07) (544GD) Anderson County	1,728	1,687	97.63%	41	2.37%	0	0	1,542	0	145	0	27	0	5	0	9	0	0	0	5.80		3.68
(V07) (544GE) Orangeburg County	1,067	1,048	98.22%	19	1.78%	0	0	987	0	61	0	18	0	1	0	0	0	0	0	4.23		2.49
(V07) (544GF) Sumter County	1,341	1,258	93.81%	83	6.19%	0	0	1,142	0	116	0	80	0	3	0	0	0	0	0	9.52		3.95
(V07) (544GG) Spartanburg,SC CBOC	2,087	1,996	95.64%	91	4.36%	0	0	1,769	0	227	0	53	0	18	0	20	0	0	0	10.87		4.22
(V07) (544HK) Columbia VA Mobile Clinic	150	142	94.67%	8	5.33%	0	0	95	0	47	0	6	0	2	0	0	0	0	0		10.26	
(V07) (557) Dublin, GA	22,781	16,826	73.86%	5,955	26.14%	30	800	14,789	167	2,037	66	2,044	181	2,071	69	1,258	94	582	220	44.53	19.45	6.01
(V07) (557) Dublin	13,128	9,499	72.36%	3,629	27.64%	0	544	8,183	162	1,316	64	1,165	172	1,166	49	922	61	376	33	57.65	17.00	3.18
(V07) (557GA) Macon GA	1,733	1,639	94.58%	94	5.42%	0	1	1,552	0	87	1	49	0	37	0	5	0	3	0	6.33	4.27	6.33
(V07) (557GB) Albany GA	2,761	1,501	54.36%	1,260	45.64%	0	48	1,342	2	159	1	309	7	620	8	278	17	53	13	64.87	19.12	9.54
(V07) (557GC) Baldwin County	298	293	98.32%	5	1.68%	0	0	278	0	15	0	4	0	0	0	1	0	0	0	4.81	2.72	4.02
(V07) (557GE) Brunswick	2,953	2,476	83.85%	477	16.15%	0	9	2,143	0	333	0	289	0	179	9	7	0	2	0	12.98	16.13	7.87
(V07) (557HA) Perry	1,908	1,418	74.32%	490	25.68%	0	198	1,291	3	127	0	228	2	69	3	45	16	148	174	23.88	48.52	10.68
(V07) (619) Central Alabama Veterans HCS, AL	32,583	28,045	86.07%	4,538	13.93%	13	216	24,968	71	3,077	9	2,811	13	1,081	58	492	10	154	55	9.22	17.15	9.22
(V07) (619) Montgomery	12,419	10,512	84.64%	1,907	15.36%	0	79	8,802	6	1,710	3	1,349	3	431	53	102	3	25	11	9.31	17.40	7.37
(V07) (619A4) Tuskegee	8,988	7,735	86.06%	1,253	13.94%	0	88	7,198	31	537	4	595	7	407	4	158	7	93	35	7.54	19.08	4.48
(V07) (619GA) Columbus	6,276	5,715	91.06%	561	8.94%	0	32	5,482	32	233	0	231	0	116	0	187	0	27	0	11.25	2.86	5.67
(V07) (619GB) Dothan	2,223	1,611	72.47%	612	27.53%	0	1	1,228	1	383	0	455	0	105	0	43	0	9	0	10.82		26.23
(V07) (619GD) Wiregrass	2,252	2,053	91.16%	199	8.84%	0	14	1,850	1	203	2	175	3	22	1	2	0	0	7	5.23	11.28	6.51
(V07) (619GE) Monroe County	424	418	98.58%	6	1.42%	0	0	407	0	11	0	6	0	0	0	0	0	0	0	0.65		2.55
(V07) (619PA) Montgomery PR RTP	1	1	100%	0	0%	0	2	1	0	0	0	0	0	0	0	0	0	0	2			
(V07) (679) Tuscaloosa, AL	6,567	6,322	96.27%	245	3.73%	9	0	6,089	0	233	0	152	0	69	0	19	0	5	0	6.68	0.68	4.04
(V07) (679) Tuscaloosa	6,480	6,237	96.25%	243	3.75%	0	0	6,004	0	233	0	150	0	69	0	19	0	5	0	6.87	0.68	4.04
(V07) (679HK) Mobile Clinic Tuscaloosa	87	85	97.7%	2	2.3%	0	0	85	0	0	0	2	0	0	0	0	0	0	0	1.74		
(V08) (516) Bay Pines, FL	87,541	82,605	94.36%	4,936	5.64%	7	195	76,926	25	5,679	13	3,277	25	955	61	439	28	265	43	6.86	8.84	2.76
(V08) (516) C.W. Bill Young VAMC	49,181	47,109	95.79%	2,072	4.21%	0	20	43,820	14	3,289	0	1,695	1	183	4	83	1	111	0	7.06	7.00	2.08
(V08) (516BZ) Lee County	20,275	18,058	89.07%	2,217	10.93%	0	3	16,413	2	1,645	0	1,178	1	616	0	308	0	115	0	10.00	15.51	3.90
(V08) (516GA) Sarasota	3,871	3,708	95.79%	163	4.21%	0	7	3,545	0	163	2	134	4	27	0	2	1	0	0	5.20	6.64	1.54
(V08) (516GB) St. Petersburg	709	691	97.46%	18	2.54%	0	1	670	0	21	0	3	0	2	0	8	1	5	0	2.34		7.64
(V08) (516GC) Palm Harbor	2,109	2,064	97.87%	45	2.13%	0	1	1,959	0	105	0	43	1	2	0	0	0	0	0	3.87	1.49	0.77
(V08) (516GD) Bradenton	4,827	4,681	96.98%	146	3.02%	0	162	4,493	8	188	11	60	18	30	57	24	25	32	43	9.55	2.50	1.97
(V08) (516GE) Port Charlotte/Charlotte County	3,474	3,258	93.78%	216	6.22%	0	1	3,079	1	179	0	116	0	85	0	14	0	1	0	3.00	9.52	4.93
(V08) (516GF) Naples	1,914	1,869	97.65%	45	2.35%	0	0	1,800	0	69	0	37	0	7	0	0	0	1	0	1.58	6.29	2.75
(V08) (516GH) Sebring	1,181	1,167	98.81%	14	1.19%	0	0	1,147	0	20	0	11	0	3	0	0	0	0	0	1.70	4.03	2.11
(V08) (546) Miami, FL	58,281	56,625	97.16%	1,656	2.84%	21	8	54,608	7	2,017	0	1,259	0	310	1	52	0	35	0	4.90	4.08	1.10

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V08) (546) Miami	36,448	35,387	97.09%	1,061	2.91%	0	4	34,103	3	1,284	0	832	0	166	1	39	0	24	0	7.55	3.57	0.69
(V08) (546BZ) Broward County	15,220	14,752	96.93%	468	3.07%	0	4	14,127	4	625	0	329	0	118	0	11	0	10	0	4.92	5.84	1.04
(V08) (546GA) Miami	136	136	100%	0	0%	0	0	133	0	3	0	0	0	0	0	0	0	0	0			1.77
(V08) (546GB) Key West	974	952	97.74%	22	2.26%	0	0	898	0	54	0	19	0	2	0	1	0	0	0	2.99	5.36	1.48
(V08) (546GC) Homestead	2,423	2,374	97.98%	49	2.02%	0	0	2,357	0	17	0	27	0	20	0	1	0	1	0	1.58	0.38	2.44
(V08) (546GD) Pembroke Pines	1,008	995	98.71%	13	1.29%	0	0	979	0	16	0	12	0	1	0	0	0	0	0	1.89	1.43	0.80
(V08) (546GE) Key Largo	402	401	99.75%	1	0.25%	0	0	399	0	2	0	1	0	0	0	0	0	0	0	1.06	1.58	1.12
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,213	1,198	98.76%	15	1.24%	0	0	1,186	0	12	0	12	0	3	0	0	0	0	0	1.03	2.02	1.42
(V08) (546GH) Deerfield Beach	457	430	94.09%	27	5.91%	0	0	426	0	4	0	27	0	0	0	0	0	0	0	0.26	2.20	6.01
(V08) (548) West Palm Beach, FL	67,040	64,046	95.53%	2,994	4.47%	13	18	60,332	7	3,714	0	2,240	5	520	0	152	0	82	6	2.90	7.00	3.75
(V08) (548) W Palm Beach	57,257	54,447	95.09%	2,810	4.91%	0	10	50,896	7	3,551	0	2,089	1	490	0	151	0	80	2	3.48	7.18	4.55
(V08) (548GA) Ft Pierce	1,587	1,491	93.95%	96	6.05%	0	3	1,427	0	64	0	71	1	25	0	0	0	0	2	1.69	14.63	2.50
(V08) (548GB) Delray Beach	2,752	2,740	99.56%	12	0.44%	0	0	2,712	0	28	0	12	0	0	0	0	0	0	0	0.34	1.15	0.61
(V08) (548GC) Stuart	2,089	2,055	98.37%	34	1.63%	0	5	2,015	0	40	0	30	3	1	0	1	0	2	2	0.31	7.75	1.02
(V08) (548GD) Boca Raton	1,326	1,307	98.57%	19	1.43%	0	0	1,298	0	9	0	17	0	2	0	0	0	0	0	0.07	1.41	1.79
(V08) (548GE) Vero Beach	1,310	1,294	98.78%	16	1.22%	0	0	1,279	0	15	0	14	0	2	0	0	0	0	0	0.81	1.90	0.65
(V08) (548GF) Okeechobee	719	712	99.03%	7	0.97%	0	0	705	0	7	0	7	0	0	0	0	0	0	0	1.07	2.81	1.99
(V08) (573) Gainesville, FL	150,696	131,963	87.57%	18,733	12.43%	238	211	120,042	80	11,921	34	9,332	51	6,491	15	1,697	8	1,213	23	6.58	16.43	3.39
(V08) (573) North Florida/South Georgia HCS- Gainesville	55,254	49,945	90.39%	5,309	9.61%	0	176	45,722	46	4,223	33	2,660	51	1,355	15	565	8	729	23	5.39	10.28	3.65
(V08) (573A4) North Florida/South Georgia HCS- Lake City	15,810	14,317	90.56%	1,493	9.44%	0	0	13,176	0	1,141	0	811	0	257	0	298	0	127	0	10.93	13.00	0.81
(V08) (573BY) Jacksonville	33,522	25,562	76.25%	7,960	23.75%	0	35	22,432	34	3,130	1	3,147	0	3,929	0	588	0	296	0	6.26	33.41	6.40
(V08) (573GA) Valdosta	1,563	1,529	97.82%	34	2.18%	0	0	1,502	0	27	0	15	0	14	0	5	0	0	0	0.51	17.88	0.25
(V08) (573GD) Ocala	6,173	5,838	94.57%	335	5.43%	0	0	5,409	0	429	0	264	0	61	0	7	0	3	0	2.54	15.09	3.35
(V08) (573GE) St. Augustine	3,221	3,060	95%	161	5%	0	0	2,947	0	113	0	98	0	32	0	30	0	1	0	3.32	13.64	1.66
(V08) (573GF) Tallahassee	10,796	8,374	77.57%	2,422	22.43%	0	0	7,017	0	1,357	0	1,732	0	529	0	138	0	23	0	17.36	23.89	1.63
(V08) (573GG) Lecanto	3,240	3,223	99.48%	17	0.52%	0	0	3,018	0	205	0	12	0	3	0	2	0	0	0	4.61	4.28	0.87
(V08) (573GI) The Villages	16,116	15,317	95.04%	799	4.96%	0	0	14,299	0	1,018	0	437	0	271	0	58	0	33	0	5.42	7.17	3.55
(V08) (573GJ) Saint Marys	1,138	1,030	90.51%	108	9.49%	0	0	867	0	163	0	91	0	16	0	1	0	0	0	17.45	8.10	2.19
(V08) (573GK) Jackson County	1,178	1,164	98.81%	14	1.19%	0	0	1,114	0	50	0	13	0	0	0	1	0	0	0	4.09	3.00	4.22
(V08) (573GL) Palatka	1,737	1,662	95.68%	75	4.32%	0	0	1,620	0	42	0	48	0	23	0	4	0	0	0	3.95	1.03	2.00
(V08) (573GM) Waycross	928	923	99.46%	5	0.54%	0	0	911	0	12	0	3	0	1	0	0	0	1	0	1.18	11.07	1.47
(V08) (573MA) IDES Naval Hospital Jacksonville	20	19	95%	1	5%	0	0	8	0	11	0	1	0	0	0	0	0	0	0		13.55	
(V08) (672) San Juan, PR	128,911	127,613	98.99%	1,298	1.01%	2	109	123,543	15	4,070	13	493	27	241	27	248	18	316	9	3.12	2.36	2.52
(V08) (672) San Juan	82,405	81,672	99.11%	733	0.89%	0	54	78,254	11	3,418	8	294	12	127	10	128	12	184	1	3.90	2.53	3.37
(V08) (672B0) Ponce	18,177	18,047	99.28%	130	0.72%	0	39	17,903	0	144	2	51	12	39	11	17	6	23	8	1.55	0.89	1.22
(V08) (672BZ) Mayaguez	16,091	15,862	98.58%	229	1.42%	0	16	15,563	4	299	3	61	3	28	6	60	0	80	0	3.07	2.29	2.03
(V08) (672GA) St Croix	431	401	93.04%	30	6.96%	0	0	370	0	31	0	11	0	4	0	11	0	4	0	3.87	30.94	21.29
(V08) (672GB) St Thomas	689	668	96.95%	21	3.05%	0	0	649	0	19	0	6	0	7	0	7	0	1	0	4.21	13.71	2.57
(V08) (672GC) Arecibo	4,991	4,961	99.4%	30	0.6%	0	0	4,929	0	32	0	15	0	2	0	9	0	4	0	0.86	0.36	0.67
(V08) (672GD) Ceiba	3,799	3,706	97.55%	93	2.45%	0	0	3,604	0	102	0	52	0	29	0	11	0	1	0	2.99	3.27	1.11
(V08) (672GE) Guayama	2,328	2,296	98.63%	32	1.37%	0	0	2,271	0	25	0	3	0	5	0	5	0	19	0	2.84	10.20	0.93
(V08) (673) Tampa, FL	101,441	92,227	90.92%	9,214	9.08%	59	472	87,220	128	5,007	79	5,188	168	2,543	69	816	21	667	7	2.11	12.03	5.34
(V08) (673) Tampa	77,026	69,734	90.53%	7,292	9.47%	0	471	65,878	127	3,856	79	4,284	168	1,886	69	517	21	605	7	1.75	11.32	5.41
(V08) (673BZ) New Port Richey	13,474	12,138	90.08%	1,336	9.92%	0	0	11,432	0	706	0	672	0	475	0	159	0	30	0	2.44	18.96	4.94
(V08) (673GB) Lakeland	4,920	4,382	89.07%	538	10.93%	0	1	4,051	1	331	0	196	0	182	0	139	0	21	0	5.28	19.20	8.52
(V08) (673GC) Brooksville	4,101	4,077	99.41%	24	0.59%	0	0	4,029	0	48	0	14	0	0	0	1	0	9	0	2.03	2.43	3.29
(V08) (673GF) Zephyrhills	1,920	1,896	98.75%	24	1.25%	0	0	1,830	0	66	0	22	0	0	0	0	0	2	0	2.77	5.13	1.08
(V08) (675) Orlando, FL	107,882	100,726	93.37%	7,156	6.63%	94	1,084	95,448	396	5,278	172	4,085	139	1,790	117	667	122	614	137	6.07	8.69	2.71
(V08) (675) Orlando	7,142	6,104	85.47%	1,038	14.53%	0	301	5,552	221	552	70	469	9	258	1	153	0	158	0	3.68	18.22	0.14
(V08) (6759AA) Orlando Nursing Home	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		5.00	
(V08) (675BU) Orlando Domiciliary	21	19	90.48%	2	9.52%	0	0	19	0	0	0	0	0	2	0	0	0	0	0			
(V08) (675GA) Viera Outpatient Clinic	20,820	19,168	92.07%	1,652	7.93%	0	729	17,892	144	1,276	86	707	125	604	115	100	122	241	136	14.35	8.73	4.10



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V08) (675GB) Daytona Beach Outpatient Clinic	19,514	19,099	97.87%	415	2.13%	0	3	18,760	1	339	0	263	2	95	0	22	0	35	0	1.77	2.37	1.62
(V08) (675GC) Kissimee CBOC	2,898	2,748	94.82%	150	5.18%	0	0	2,598	0	150	0	110	0	29	0	9	0	2	0	6.05	3.65	3.38
(V08) (675GD) Orange City	2,190	2,111	96.39%	79	3.61%	0	0	2,033	0	78	0	59	0	12	0	5	0	3	0	3.42	6.37	3.28
(V08) (675GE) Leesburg CBOC	2,342	2,311	98.68%	31	1.32%	0	1	2,288	1	23	0	19	0	9	0	1	0	2	0	1.52	2.83	0.97
(V08) (675GF) Clermont CBOC	1,551	1,532	98.77%	19	1.23%	0	1	1,476	1	56	0	13	0	3	0	1	0	2	0	2.62	11.36	1.90
(V08) (675GG) Lake Baldwin CBOC	51,403	47,633	92.67%	3,770	7.33%	0	49	44,829	28	2,804	16	2,445	3	778	1	376	0	171	1	6.27	8.51	2.66
(V09) (581) Huntington, WV	28,809	26,571	92.23%	2,238	7.77%	0	7	23,411	4	3,160	1	1,543	1	563	0	115	1	17	0	9.79	10.37	3.42
(V09) (581) Huntington	24,015	21,929	91.31%	2,086	8.69%	0	7	19,141	4	2,788	1	1,419	1	549	0	103	1	15	0	11.72	10.63	3.68
(V09) (581GA) Prestonsburg	2,127	2,029	95.39%	98	4.61%	0	0	1,790	0	239	0	83	0	9	0	6	0	0	0	10.28	7.97	3.21
(V09) (581GB) Charleston	2,667	2,613	97.98%	54	2.02%	0	0	2,480	0	133	0	41	0	5	0	6	0	2	0	5.11	2.08	2.74
(V09) (596) Lexington, KY	33,423	31,111	93.08%	2,312	6.92%	1	560	27,591	162	3,520	153	1,528	199	547	39	179	5	58	2	6.42	8.37	5.91
(V09) (596) Lexington-Leestown	13,026	12,509	96.03%	517	3.97%	0	93	11,285	32	1,224	21	334	34	141	1	35	3	7	2	5.35	7.14	5.99
(V09) (596A4) Lexington-Cooper Dr	16,752	15,198	90.72%	1,554	9.28%	0	401	13,232	88	1,966	118	1,020	155	348	38	139	2	47	0		8.82	0.73
(V09) (596GA) Somerset	2,038	1,870	91.76%	168	8.24%	0	28	1,662	27	208	1	117	0	45	0	3	0	3	0	9.93	10.97	6.68
(V09) (596GB) Morehead	294	277	94.22%	17	5.78%	0	23	259	4	18	10	17	9	0	0	0	0	0	0	5.54	20.40	0.92
(V09) (596GC) Hazard	448	432	96.43%	16	3.57%	0	13	420	9	12	3	4	1	11	0	1	0	0	0	3.96	2.17	2.51
(V09) (596GD) Berea	865	825	95.38%	40	4.62%	0	2	733	2	92	0	36	0	2	0	1	0	1	0	6.57	4.30	5.94
(V09) (603) Louisville, KY	41,641	40,315	96.82%	1,326	3.18%	0	2	37,778	2	2,537	0	863	0	322	0	103	0	38	0	3.98	7.01	3.89
(V09) (603) Louisville	23,757	22,646	95.32%	1,111	4.68%	0	1	20,822	1	1,824	0	747	0	257	0	76	0	31	0	5.97	7.18	11.31
(V09) (603GA) Fort Knox	1,403	1,385	98.72%	18	1.28%	0	0	1,282	0	103	0	14	0	4	0	0	0	0	0	4.26	10.49	3.16
(V09) (603GB) New Albany IN (Southern Indiana)	3,613	3,510	97.15%	103	2.85%	0	0	3,456	0	54	0	27	0	53	0	18	0	5	0	2.31	0.11	7.44
(V09) (603GC) Shively (Louisville-Jefferson County)	3,731	3,719	99.68%	12	0.32%	0	0	3,442	0	277	0	11	0	1	0	0	0	0	0	6.09	3.09	2.45
(V09) (603GD) Dupont	2,217	2,173	98.02%	44	1.98%	0	0	2,087	0	86	0	39	0	1	0	4	0	0	0	5.16		3.26
(V09) (603GE) Newburg CBOC KY	3,404	3,383	99.38%	21	0.62%	0	0	3,273	0	110	0	11	0	4	0	5	0	1	0	3.57	1.20	1.69
(V09) (603GF) Grayson County	1,727	1,720	99.59%	7	0.41%	0	1	1,668	1	52	0	6	0	0	0	0	0	1	0	1.77	5.72	1.33
(V09) (603GG) Scott County	1,138	1,134	99.65%	4	0.35%	0	0	1,122	0	12	0	2	0	2	0	0	0	0	0	2.02	0.74	1.10
(V09) (603GH) Carroll County	605	599	99.01%	6	0.99%	0	0	580	0	19	0	6	0	0	0	0	0	0	0	3.51	3.23	4.87
(V09) (603MA) IDES Fort Knox	41	41	100%	0	0%	0	0	41	0	0	0	0	0	0	0	0	0	0	0		0.20	0.00
(V09) (603PB) Louisville (SARRTP)	5	5	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0			0.00
(V09) (614) Memphis, TN	64,289	61,074	95%	3,215	5%	9	256	58,695	129	2,379	13	1,600	27	907	8	445	16	263	60	4.35	5.89	6.58
(V09) (614) Memphis	48,146	45,391	94.28%	2,755	5.72%	0	186	43,323	70	2,068	11	1,380	23	793	8	387	13	195	58	6.52	6.00	6.07
(V09) (614GA) Tupelo	2,334	2,239	95.93%	95	4.07%	0	4	2,227	2	12	0	64	1	18	0	10	1	3	0	1.00	5.42	4.59
(V09) (614GB) Jonesboro	3,384	3,370	99.59%	14	0.41%	0	3	3,352	1	18	0	6	1	1	0	0	1	7	0	1.24	0.01	3.70
(V09) (614GC) Marshall County	648	642	99.07%	6	0.93%	0	0	641	0	1	0	1	0	2	0	0	0	3	0	2.70	0.00	2.40
(V09) (614GD) Savannah (Hardin County)	328	326	99.39%	2	0.61%	0	3	322	0	4	1	0	1	0	0	0	1	2	0	2.61	0.00	0.89
(V09) (614GE) Covington	1,981	1,811	91.42%	170	8.58%	0	57	1,750	55	61	0	53	0	59	0	31	0	27	2	10.11	6.89	12.74
(V09) (614GF) Memphis-South Clinic	2,626	2,575	98.06%	51	1.94%	0	2	2,423	1	152	1	41	0	7	0	1	0	2	0	4.11	2.59	0.04
(V09) (614GG) Jackson TN	2,011	1,915	95.23%	96	4.77%	0	0	1,896	0	19	0	47	0	22	0	12	0	15	0	0.62	1.13	19.19
(V09) (614GI) Dyersburg	1,848	1,833	99.19%	15	0.81%	0	0	1,827	0	6	0	7	0	3	0	2	0	3	0	3.86	0.00	2.42
(V09) (614GN) Helena, AR	983	972	98.88%	11	1.12%	0	1	934	0	38	0	1	1	2	0	2	0	6	0	5.05	0.00	4.76
(V09) (621) Mountain Home, TN	79,918	72,697	90.96%	7,221	9.04%	16	169	69,127	23	3,570	41	2,908	34	2,107	45	963	14	1,243	12	11.67	11.05	3.54
(V09) (621) James H Quillen VAMC	52,969	48,367	91.31%	4,602	8.69%	0	161	45,864	22	2,503	41	2,072	32	1,637	44	523	14	370	8	11.18	8.46	3.87
(V09) (621BU) VADOM Mountain Home	157	156	99.36%	1	0.64%	0	0	156	0	0	0	1	0	0	0	0	0	0	0	0.48		
(V09) (621BY) Knoxville CBOC	15,555	13,556	87.15%	1,999	12.85%	0	4	12,976	0	580	0	470	0	350	0	400	0	779	4	18.01	49.78	2.83
(V09) (621GA) Rogersville	1,264	1,111	87.9%	153	12.1%	0	0	1,031	0	80	0	106	0	11	0	9	0	27	0	12.26	1.08	0.54
(V09) (621GC) Norton	3,947	3,859	97.77%	88	2.23%	0	2	3,737	0	122	0	50	2	11	0	7	0	20	0	3.64	2.29	4.99
(V09) (621GG) Morristown CBOC TN	1,053	1,029	97.72%	24	2.28%	0	0	997	0	32	0	12	0	3	0	2	0	7	0	2.74	0.75	2.97
(V09) (621GI) Sevierville	1,544	1,461	94.62%	83	5.38%	0	1	1,404	0	57	0	52	0	14	1	4	0	13	0	8.14	4.02	1.53
(V09) (621GJ) Bristol	2,266	2,048	90.38%	218	9.62%	0	1	1,876	1	172	0	132	0	70	0	10	0	6	0	10.99	0.00	5.73
(V09) (621GK) Campbell County	1,163	1,110	95.44%	53	4.56%	0	0	1,086	0	24	0	13	0	11	0	8	0	21	0	4.02	6.33	4.07
(V09) (626) Middle Tennessee HCS, TN	139,948	128,653	91.93%	11,295	8.07%	7	820	122,297	294	6,356	93	5,116	140	3,238	100	1,346	64	1,595	129	15.14	7.13	6.75
(V09) (626) Middle Tennessee HCS	64,325	58,511	90.96%	5,814	9.04%	0	124	54,946	88	3,565	14	2,469	5	1,914	3	813	0	618	14	21.75	8.17	8.05

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	39,250	37,534	95.63%	1,716	4.37%	0	39	36,563	32	971	6	843	1	449	0	173	0	251	0	3.22	5.66	2.61
(V09) (626GA) Dover	625	585	93.6%	40	6.4%	0	7	522	7	63	0	28	0	3	0	1	0	8	0	8.80	0.17	5.44
(V09) (626GC) Bowling Green	2,015	1,679	83.33%	336	16.67%	0	71	1,486	9	193	9	255	13	61	11	6	8	14	21	13.41	23.23	10.59
(V09) (626GE) Clarksville	7,921	7,456	94.13%	465	5.87%	0	187	6,985	35	471	19	337	63	97	51	22	18	9	1	3.34	5.75	10.82
(V09) (626GF) Chattanooga	14,876	13,682	91.97%	1,194	8.03%	0	68	12,969	52	713	4	658	12	367	0	91	0	78	0	11.77	5.68	5.28
(V09) (626GG) Tullahoma	973	621	63.82%	352	36.18%	0	53	602	10	19	6	19	14	21	10	47	11	265	2	65.75	16.18	2.52
(V09) (626GH) Cookeville	2,203	1,788	81.16%	415	18.84%	0	199	1,733	10	55	16	59	32	39	24	39	27	278	90	50.51	2.73	2.12
(V09) (626GJ) Hopkinsville	3,787	3,212	84.82%	575	15.18%	0	42	3,118	33	94	8	366	0	160	0	32	0	17	1	10.09	0.88	15.87
(V09) (626GK) McMinnville	862	840	97.45%	22	2.55%	0	0	780	0	60	0	15	0	1	0	3	0	3	0	7.44	0.00	4.70
(V09) (626GL) Harriman (Roane County)	926	863	93.2%	63	6.8%	0	1	818	1	45	0	26	0	0	0	1	0	36	0	19.96	19.22	5.21
(V09) (626GM) Maury County CBOC	1,390	1,131	81.37%	259	18.63%	0	25	1,079	13	52	11	33	0	101	1	110	0	15	0	21.55	2.37	4.44
(V09) (626GN) McMinn County Outreach Clinic	627	583	92.98%	44	7.02%	0	4	529	4	54	0	8	0	25	0	8	0	3	0	12.25	1.08	2.00
(V09) (626MA) IDES Fort Campbell	168	168	100%	0	0%	0	0	167	0	1	0	0	0	0	0	0	0	0	0		0.65	0.00
(V10) (538) Chillicothe, OH	17,448	14,905	85.43%	2,543	14.57%	5	171	13,713	25	1,192	21	1,216	25	1,012	13	265	15	50	72	8.76	18.54	5.75
(V10) (538) Chillicothe	10,540	8,920	84.63%	1,620	15.37%	0	133	8,354	20	566	20	784	23	768	11	59	13	9	46	10.31	16.14	1.85
(V10) (538GA) Athens	1,372	1,294	94.31%	78	5.69%	0	1	1,112	1	182	0	75	0	3	0	0	0	0	0	3.64	8.82	8.02
(V10) (538GB) Portsmouth	1,386	1,014	73.16%	372	26.84%	0	36	883	4	131	1	115	2	36	2	184	2	37	25	6.93	55.66	11.76
(V10) (538GC) Marietta	769	714	92.85%	55	7.15%	0	0	691	0	23	0	25	0	28	0	2	0	0	0	1.86	5.90	9.11
(V10) (538GD) Lancaster	2,006	1,760	87.74%	246	12.26%	0	1	1,537	0	223	0	151	0	87	0	6	0	2	1	9.98	17.42	6.64
(V10) (538GE) Cambridge	1,375	1,203	87.49%	172	12.51%	0	0	1,136	0	67	0	66	0	90	0	14	0	2	0	4.43	20.92	6.41
(V10) (539) Cincinnati, OH	41,249	39,563	95.91%	1,686	4.09%	18	559	37,699	150	1,864	116	966	193	403	48	264	37	53	15	3.58	6.45	2.44
(V10) (539) Cincinnati	29,547	28,060	94.97%	1,487	5.03%	0	552	26,459	150	1,601	114	825	191	370	47	244	37	48	13	4.26	7.35	2.31
(V10) (539A4) CINCINNATI,FT.THOMAS	431	427	99.07%	4	0.93%	0	1	427	0	0	0	2	1	1	0	0	0	1	0		0.08	1.33
(V10) (539BV) Fort Thomas PR RTP	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
(V10) (539GA) Bellevue	1,626	1,612	99.14%	14	0.86%	0	0	1,586	0	26	0	9	0	1	0	3	0	1	0	3.58	0.97	1.64
(V10) (539GB) Cincinnati (Clermont County)	3,396	3,322	97.82%	74	2.18%	0	3	3,257	0	65	2	64	1	7	0	3	0	0	0	3.10	1.54	2.53
(V10) (539GC) Lawrenceburg (Dearborn County)	1,796	1,750	97.44%	46	2.56%	0	1	1,699	0	51	0	26	0	14	0	5	0	1	1	5.41	2.70	3.73
(V10) (539GD) Florence	2,173	2,140	98.48%	33	1.52%	0	2	2,111	0	29	0	20	0	6	1	6	0	1	1	2.09	2.64	2.76
(V10) (539GE) Fairfield Hamilton	1,698	1,685	99.23%	13	0.77%	0	0	1,650	0	35	0	6	0	3	0	3	0	1	0	1.06	1.03	2.76
(V10) (539GF) Georgetown	580	565	97.41%	15	2.59%	0	0	508	0	57	0	14	0	1	0	0	0	0	0	5.47	1.13	3.57
(V10) (541) Cleveland, OH	81,923	79,947	97.59%	1,976	2.41%	14	498	77,168	132	2,779	24	1,468	127	345	67	96	148	67	0	2.06	4.10	1.87
(V10) (541) Cleveland-Wade Park	31,935	30,951	96.92%	984	3.08%	0	198	29,632	107	1,319	16	833	43	95	32	33	0	23	0	3.16	4.24	1.76
(V10) (541BY) Canton	6,071	5,978	98.47%	93	1.53%	0	2	5,614	0	364	1	77	0	12	0	2	1	2	0	3.90	4.52	0.52
(V10) (541BZ) Youngstown	5,910	5,829	98.63%	81	1.37%	0	1	5,704	0	125	0	67	0	12	1	1	0	1	0	1.72	3.14	3.13
(V10) (541GB) Lorain	2,627	2,537	96.57%	90	3.43%	0	4	2,476	1	61	0	68	0	15	0	5	3	2	0	1.14	1.45	5.77
(V10) (541GC) Sandusky	2,389	2,306	96.53%	83	3.47%	0	0	2,261	0	45	0	67	0	15	0	1	0	0	0	1.15	5.81	0.19
(V10) (541GD) Mansfield	5,636	5,573	98.88%	63	1.12%	0	91	5,535	0	38	1	22	4	19	0	14	86	8	0	0.46	2.15	0.47
(V10) (541GE) McCafferty	720	705	97.92%	15	2.08%	0	0	659	0	46	0	14	0	0	0	1	0	0	0	2.87	6.36	3.27
(V10) (541GF) Painesville	3,155	2,848	90.27%	307	9.73%	0	184	2,780	20	68	4	89	72	151	31	37	57	30	0	1.07	19.69	0.93
(V10) (541GG) Akron	6,759	6,675	98.76%	84	1.24%	0	6	6,333	0	342	0	76	4	8	2	0	0	0	0	3.07	3.52	0.63
(V10) (541GH) East Liverpool	1,706	1,697	99.47%	9	0.53%	0	0	1,676	0	21	0	8	0	1	0	0	0	0	0	0.53	2.21	1.35
(V10) (541GI) Warren	1,765	1,756	99.49%	9	0.51%	0	0	1,726	0	30	0	6	0	2	0	1	0	0	0	1.18	1.39	0.99
(V10) (541GJ) New Philadelphia	1,588	1,562	98.36%	26	1.64%	0	1	1,530	0	32	0	25	0	0	1	1	0	0	0	2.35	1.59	1.37
(V10) (541GK) Ravenna	2,197	2,175	99%	22	1%	0	1	2,154	0	21	1	20	0	2	0	0	0	0	0	1.10	0.62	0.53
(V10) (541GL) Parma	9,441	9,331	98.83%	110	1.17%	0	10	9,064	4	267	1	96	4	13	0	0	1	1	0	1.66	1.95	2.86
(V10) (541GM) Cleveland Ambulatory Care Center	24	24	100%	0	0%	0	0	24	0	0	0	0	0	0	0	0	0	0	0			
(V10) (552) Dayton, OH	24,439	23,180	94.85%	1,259	5.15%	16	207	21,536	97	1,644	40	1,019	49	197	18	24	2	19	1	4.20	6.92	3.29
(V10) (552) Dayton	18,177	17,307	95.21%	870	4.79%	0	87	15,998	72	1,309	5	772	8	82	2	10	0	6	0	2.43	6.77	3.20
(V10) (552GA) Middletown	1,369	1,341	97.95%	28	2.05%	0	0	1,262	0	79	0	22	0	6	0	0	0	0	0	1.16	5.10	2.76
(V10) (552GB) Lima	2,284	1,975	86.47%	309	13.53%	0	61	1,788	15	187	16	174	26	108	1	14	2	13	1	12.01	15.03	3.52
(V10) (552GC) Richmond	1,348	1,306	96.88%	42	3.12%	0	58	1,268	10	38	18	41	15	1	15	0	0	0	0	1.36	3.66	5.04
(V10) (552GD) Springfield	1,261	1,251	99.21%	10	0.79%	0	1	1,220	0	31	1	10	0	0	0	0	0	0	0	0.82	1.93	2.33

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(V10) (757) Columbus, OH	37,022	34,392	92.9%	2,630	7.1%	2	14	31,842	6	2,550	0	1,868	3	501	0	172	0	89	5	9.81	7.21	4.58
(V10) (757) Columbus	31,945	29,431	92.13%	2,514	7.87%	0	6	27,256	6	2,175	0	1,769	0	491	0	167	0	87	0	12.54	7.28	4.80
(V10) (757GA) Zanesville	1,250	1,222	97.76%	28	2.24%	0	1	1,145	0	77	0	26	0	0	0	1	0	1	1	4.83	3.37	1.99
(V10) (757GB) Grove City (Franklin County)	1,111	1,083	97.48%	28	2.52%	0	0	1,021	0	62	0	23	0	3	0	2	0	0	0	5.43	1.13	1.38
(V10) (757GC) Marion	1,114	1,073	96.32%	41	3.68%	0	0	982	0	91	0	35	0	4	0	1	0	1	0	3.81	5.88	6.88
(V10) (757GD) Newark	1,602	1,583	98.81%	19	1.19%	0	7	1,438	0	145	0	15	3	3	0	1	0	0	4	5.35	6.51	4.35
(V11) (506) Ann Arbor, MI	52,648	49,211	93.47%	3,437	6.53%	3	42	47,041	13	2,170	12	2,396	2	630	3	263	3	148	9	6.24	8.72	3.42
(V11) (506) Ann Arbor HCS	38,317	36,189	94.45%	2,128	5.55%	0	37	34,809	8	1,380	12	1,415	2	381	3	198	3	134	9	4.48	8.05	1.91
(V11) (506GA) Toledo	11,753	10,505	89.38%	1,248	10.62%	0	5	9,819	5	686	0	946	0	227	0	61	0	14	0	9.38	12.00	6.83
(V11) (506GB) Flint (Genessee Co.)	1,385	1,350	97.47%	35	2.53%	0	0	1,290	0	60	0	19	0	13	0	3	0	0	0	4.22	6.03	3.24
(V11) (506GC) Jackson	1,193	1,167	97.82%	26	2.18%	0	0	1,123	0	44	0	16	0	9	0	1	0	0	0	3.10	2.23	2.88
(V11) (515) Battle Creek, MI	22,970	21,592	94%	1,378	6%	26	0	19,885	0	1,707	0	1,214	0	147	0	11	0	6	0	3.93	7.26	2.25
(V11) (515) Battle Creek	11,483	10,669	92.91%	814	7.09%	0	0	9,922	0	747	0	715	0	90	0	6	0	3	0	1.76	7.07	2.49
(V11) (515BY) Grand Rapids	8,432	7,925	93.99%	507	6.01%	0	0	7,090	0	835	0	448	0	53	0	3	0	3	0	5.97	7.86	1.47
(V11) (515GA) Muskegon	1,162	1,149	98.88%	13	1.12%	0	0	1,097	0	52	0	12	0	1	0	0	0	0	0	3.72	1.70	0.99
(V11) (515GB) Lansing	1,166	1,129	96.83%	37	3.17%	0	0	1,076	0	53	0	33	0	3	0	1	0	0	0	2.45	4.98	4.95
(V11) (515GC) Benton Harbor	727	720	99.04%	7	0.96%	0	0	700	0	20	0	6	0	0	0	1	0	0	0	2.09	0.86	1.77
(V11) (550) Danville, IL	19,251	18,383	95.49%	868	4.51%	32	1	17,388	0	995	0	642	0	93	0	107	0	26	1	6.60	3.34	5.63
(V11) (550) Illiana HCS (Danville)	9,092	8,926	98.17%	166	1.83%	0	0	8,537	0	389	0	135	0	11	0	13	0	7	0	0.96	3.12	1.47
(V11) (550BY) Peoria	5,729	5,259	91.8%	470	8.2%	0	0	4,919	0	340	0	295	0	66	0	91	0	18	0	14.06	3.05	8.85
(V11) (550GA) Decatur	1,543	1,506	97.6%	37	2.4%	0	0	1,347	0	159	0	37	0	0	0	0	0	0	0	3.96	8.62	3.11
(V11) (550GC) Lafayette	724	632	87.29%	92	12.71%	0	0	613	0	19	0	83	0	7	0	2	0	0	0	0.92	2.78	13.33
(V11) (550GD) Springfield	1,508	1,460	96.82%	48	3.18%	0	1	1,400	0	60	0	39	0	7	0	1	0	1	1	4.48	2.21	1.84
(V11) (550GF) Mattoon, IL	655	600	91.6%	55	8.4%	0	0	572	0	28	0	53	0	2	0	0	0	0	0	6.10	2.18	5.68
(V11) (553) Detroit, MI	40,268	38,524	95.67%	1,744	4.33%	30	432	36,916	315	1,608	63	1,075	35	487	10	135	3	47	6	5.30	3.76	3.41
(V11) (553) Detroit (John D. Dingell)	38,370	36,651	95.52%	1,719	4.48%	0	432	35,145	315	1,506	63	1,051	35	486	10	135	3	47	6	5.80	3.78	3.51
(V11) (553GA) Yale	803	799	99.5%	4	0.5%	0	0	780	0	19	0	4	0	0	0	0	0	0	0	1.32		0.03
(V11) (553GB) Pontiac	1,095	1,074	98.08%	21	1.92%	0	0	991	0	83	0	20	0	1	0	0	0	0	0	4.99	1.73	2.14
(V11) (583) Indianapolis, IN	57,526	51,785	90.02%	5,741	9.98%	3	20	47,884	19	3,901	1	3,774	0	1,710	0	136	0	121	0	5.49	6.67	5.49
(V11) (583) Indianapolis	53,863	48,166	89.42%	5,697	10.58%	0	20	44,318	19	3,848	1	3,744	0	1,704	0	133	0	116	0	6.24	6.70	6.60
(V11) (583GA) Terre Haute	1,335	1,325	99.25%	10	0.75%	0	0	1,307	0	18	0	3	0	4	0	3	0	0	0	0.54	7.66	0.63
(V11) (583GB) Bloomington	1,878	1,848	98.4%	30	1.6%	0	0	1,817	0	31	0	26	0	1	0	0	0	3	0	1.92	6.26	1.30
(V11) (583GC) Martinsville	450	446	99.11%	4	0.89%	0	0	442	0	4	0	1	0	1	0	0	0	2	0	0.64	0.01	4.90
(V11) (610) Northern Indiana HCS, IN	31,164	30,211	96.94%	953	3.06%	36	0	28,133	0	2,078	0	683	0	170	0	59	0	41	0	6.39	5.89	1.28
(V11) (610) N. Indiana HCS-Marion	7,743	7,302	94.3%	441	5.7%	0	0	6,530	0	772	0	344	0	69	0	13	0	15	0	8.37	9.59	1.19
(V11) (610A4) N. Indiana HCS-Ft. Wayne	15,835	15,555	98.23%	280	1.77%	0	0	14,587	0	968	0	154	0	64	0	39	0	23	0	5.62	4.90	1.35
(V11) (610BU) Marion VADOM	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			
(V11) (610GA) South Bend	3,352	3,190	95.17%	162	4.83%	0	0	3,062	0	128	0	126	0	33	0	3	0	0	0	8.93	1.10	0.39
(V11) (610GB) Muncie	1,793	1,772	98.83%	21	1.17%	0	0	1,705	0	67	0	15	0	3	0	2	0	1	0	2.18	4.41	3.33
(V11) (610GC) Goshen, IN CBOC	1,030	1,029	99.9%	1	0.1%	0	0	1,015	0	14	0	0	0	0	0	0	0	1	0	1.87		0.55
(V11) (610GD) Peru	1,405	1,357	96.58%	48	3.42%	0	0	1,228	0	129	0	44	0	1	0	2	0	1	0	5.75	1.52	0.70
(V11) (655) Saginaw, MI	27,502	26,626	96.81%	876	3.19%	3	31	25,478	23	1,148	8	554	0	239	0	54	0	29	0	1.36	5.92	1.44
(V11) (655) Saginaw	18,143	17,377	95.78%	766	4.22%	0	31	16,541	23	836	8	472	0	227	0	45	0	22	0	0.93	6.75	2.02
(V11) (655GA) Gaylord	1,340	1,320	98.51%	20	1.49%	0	0	1,283	0	37	0	17	0	3	0	0	0	0	0	0.93	0.51	0.91
(V11) (655GB) Traverse City	2,270	2,225	98.02%	45	1.98%	0	0	2,122	0	103	0	32	0	2	0	6	0	5	0	1.97	3.58	0.79
(V11) (655GC) Oscoda	685	683	99.71%	2	0.29%	0	0	674	0	9	0	0	0	2	0	0	0	0	0	0.25	0.61	0.30
(V11) (655GD) Alpena	829	812	97.95%	17	2.05%	0	0	778	0	34	0	14	0	3	0	0	0	0	0	4.89	1.79	0.47
(V11) (655GE) Clare County	1,493	1,485	99.46%	8	0.54%	0	0	1,415	0	70	0	8	0	0	0	0	0	0	0	0.65	2.41	2.24
(V11) (655GF) Bad Axe	518	516	99.61%	2	0.39%	0	0	496	0	20	0	2	0	0	0	0	0	0	0	3.43	0.35	0.71
(V11) (655GG) Cadillac	985	981	99.59%	4	0.41%	0	0	962	0	19	0	4	0	0	0	0	0	0	0	0.15	2.23	0.66
(V11) (655GH) Cheboygan	660	653	98.94%	7	1.06%	0	0	641	0	12	0	0	0	2	0	3	0	2	0	1.20	1.72	0.80
(V11) (655GI) Grayling	579	574	99.14%	5	0.86%	0	0	566	0	8	0	5	0	0	0	0	0	0	0	0.97	0.93	2.86
(V12) (537) Jesse Brown VAMC (Chicago), IL	45,861	43,224	94.25%	2,637	5.75%	3	45	40,287	4	2,937	0	1,750	13	697	11	172	9	18	8	7.28	7.28	1.88



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V12) (537) Jesse Brown VAMC - Chicago HCS	35,104	32,975	93.94%	2,129	6.06%	0	45	30,766	4	2,209	0	1,385	13	576	11	154	9	14	8	8.25	6.90	0.55
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	8,065	7,696	95.42%	369	4.58%	0	0	7,173	0	523	0	256	0	95	0	15	0	3	0	4.53	11.38	3.32
(V12) (537GA) Chicago Heights	822	732	89.05%	90	10.95%	0	0	673	0	59	0	69	0	18	0	2	0	1	0	14.22		0.63
(V12) (537GD) Lakeside	1,289	1,256	97.44%	33	2.56%	0	0	1,156	0	100	0	28	0	4	0	1	0	0	0	5.56		0.54
(V12) (537HA) Auburn Gresham	581	565	97.25%	16	2.75%	0	0	519	0	46	0	12	0	4	0	0	0	0	0	7.99	2.33	3.10
(V12) (556) Captain James A Lovell FHCC	15,409	15,280	99.16%	129	0.84%	14	2	14,422	2	858	0	120	0	7	0	0	0	2	0	2.52	3.35	3.16
(V12) (556) Captain James A Lovell FHCC	13,317	13,203	99.14%	114	0.86%	14	2	12,420	2	783	0	105	0	7	0	0	0	2	0	2.69	3.33	3.52
(V12) (556GA) Evanston	388	383	98.71%	5	1.29%	0	0	364	0	19	0	5	0	0	0	0	0	0	0	1.68	5.32	3.36
(V12) (556GC) McHenry	1,011	1,009	99.8%	2	0.2%	0	0	976	0	33	0	2	0	0	0	0	0	0	0	3.18	4.79	1.13
(V12) (556GD) Kenosha County	693	685	98.85%	8	1.15%	0	0	662	0	23	0	8	0	0	0	0	0	0	0	0.68	4.00	3.31
(V12) (578) Hines, IL	54,292	47,706	87.87%	6,586	12.13%	2	9	43,906	9	3,800	0	4,653	0	1,769	0	142	0	22	0	9.34	13.04	6.02
(V12) (578) Hines	44,316	38,632	87.17%	5,684	12.83%	0	7	35,638	7	2,994	0	3,987	0	1,534	0	141	0	22	0	11.99	13.12	5.45
(V12) (578GA) Joliet	3,288	2,869	87.26%	419	12.74%	0	0	2,580	0	289	0	278	0	141	0	0	0	0	0	8.45	15.05	8.26
(V12) (578GC) Kankakee County	1,134	1,058	93.3%	76	6.7%	0	0	1,010	0	48	0	66	0	10	0	0	0	0	0	1.72	4.57	7.24
(V12) (578GD) Aurora IL	1,585	1,513	95.46%	72	4.54%	0	0	1,397	0	116	0	52	0	20	0	0	0	0	0	4.69	7.73	4.54
(V12) (578GE) Elgin	1,352	1,206	89.2%	146	10.8%	0	2	1,102	2	104	0	124	0	21	0	1	0	0	0	10.01	31.44	6.34
(V12) (578GF) Lasalle	1,138	1,019	89.54%	119	10.46%	0	0	864	0	155	0	94	0	25	0	0	0	0	0	10.79	11.46	7.51
(V12) (578GG) Oak Lawn	1,479	1,409	95.27%	70	4.73%	0	0	1,315	0	94	0	52	0	18	0	0	0	0	0	2.85	12.95	8.67
(V12) (585) Iron Mountain, MI	12,255	11,249	91.79%	1,006	8.21%	0	1	10,576	1	673	0	344	0	347	0	205	0	110	0	2.52	7.04	17.52
(V12) (585) Iron Mountain MI	7,524	7,111	94.51%	413	5.49%	0	0	6,636	0	475	0	155	0	167	0	71	0	20	0	2.78	7.24	11.08
(V12) (585GA) Hancock	601	556	92.51%	45	7.49%	0	0	522	0	34	0	31	0	8	0	2	0	4	0	4.12	3.54	8.67
(V12) (585GB) Rhinelander	773	724	93.66%	49	6.34%	0	0	703	0	21	0	19	0	8	0	12	0	10	0	2.91	6.02	14.52
(V12) (585GC) Menominee MI	773	701	90.69%	72	9.31%	0	0	681	0	20	0	26	0	21	0	17	0	8	0	0.54	5.13	14.67
(V12) (585GD) Ironwood	332	306	92.17%	26	7.83%	0	0	299	0	7	0	2	0	7	0	10	0	7	0	0.94	2.07	25.68
(V12) (585HA) Marquette MI	1,851	1,477	79.79%	374	20.21%	0	1	1,365	1	112	0	104	0	128	0	86	0	56	0	2.89	3.34	27.15
(V12) (585HB) Sault Ste. Marie	401	374	93.27%	27	6.73%	0	0	370	0	4	0	7	0	8	0	7	0	5	0	0.13	1.80	11.26
(V12) (607) Madison, WI	31,972	30,634	95.82%	1,338	4.18%	0	1	29,148	1	1,486	0	841	0	323	0	125	0	49	0	4.93	4.84	2.08
(V12) (607) Madison WI	25,894	24,699	95.39%	1,195	4.61%	0	1	23,362	1	1,337	0	744	0	292	0	118	0	41	0	7.59	4.69	2.68
(V12) (607GC) Janesville	969	943	97.32%	26	2.68%	0	0	899	0	44	0	21	0	2	0	0	0	3	0	4.61	18.16	2.16
(V12) (607GD) Baraboo	404	403	99.75%	1	0.25%	0	0	379	0	24	0	1	0	0	0	0	0	0	0	5.56	1.37	1.00
(V12) (607GE) Beaver Dam	532	516	96.99%	16	3.01%	0	0	501	0	15	0	12	0	3	0	0	0	1	0	2.79	8.16	0.21
(V12) (607GF) Freeport	491	479	97.56%	12	2.44%	0	0	465	0	14	0	10	0	1	0	1	0	0	0	1.11	12.89	0.32
(V12) (607HA) Rockford	3,682	3,594	97.61%	88	2.39%	0	0	3,542	0	52	0	53	0	25	0	6	0	4	0	1.72	5.74	1.13
(V12) (676) Tomah, WI	14,860	14,360	96.64%	500	3.36%	9	43	13,807	37	553	5	389	1	77	0	14	0	20	0	2.51	6.79	2.13
(V12) (676) Tomah	9,192	8,884	96.65%	308	3.35%	0	35	8,499	33	385	2	223	0	60	0	8	0	17	0	2.29	6.38	2.10
(V12) (676GA) Wausau	1,535	1,488	96.94%	47	3.06%	0	1	1,454	1	34	0	33	0	9	0	4	0	1	0	2.77	0.00	2.77
(V12) (676GC) La Crosse	2,063	2,044	99.08%	19	0.92%	0	3	2,022	2	22	1	16	0	1	0	2	0	0	0	2.67	1.89	1.38
(V12) (676GD) Wisconsin Rapids	1,897	1,775	93.57%	122	6.43%	0	3	1,668	1	107	1	113	1	7	0	0	0	2	0	2.62	9.20	3.23
(V12) (676GE) Clark County	173	169	97.69%	4	2.31%	0	1	164	0	5	1	4	0	0	0	0	0	0	0	3.41	0.00	0.00
(V12) (695) Milwaukee, WI	56,675	50,390	88.91%	6,285	11.09%	16	15	45,509	7	4,881	1	4,141	6	1,457	0	390	0	297	1	3.86	14.19	6.41
(V12) (695) Milwaukee WI	40,371	35,472	87.87%	4,899	12.13%	0	9	31,950	2	3,522	1	3,142	5	1,140	0	343	0	274	1	1.87	14.68	6.39
(V12) (695BU) VADOM Milwaukee	1,364	1,364	100%	0	0%	0	0	1,362	0	2	0	0	0	0	0	0	0	0	0			0.00
(V12) (695BY) Appleton	5,357	5,128	95.73%	229	4.27%	0	0	4,540	0	588	0	196	0	27	0	4	0	2	0	5.67	7.61	5.67
(V12) (695GA) Union Grove WI	1,056	1,044	98.86%	12	1.14%	0	0	1,026	0	18	0	5	0	5	0	1	0	1	0	1.04		2.68
(V12) (695GC) Cleveland	1,099	1,053	95.81%	46	4.19%	0	5	957	5	96	0	35	0	4	0	2	0	5	0	11.43	0.73	4.61
(V12) (695GD) Milo C Huempfner	7,428	6,329	85.2%	1,099	14.8%	0	1	5,674	0	655	0	763	1	281	0	40	0	15	0	4.61	14.35	11.55
(V15) (589) Columbia, MO	35,332	34,626	98%	706	2%	6	33	33,598	25	1,028	3	372	4	197	0	70	0	67	1	2.61	4.32	1.46
(V15) (589A4) Columbia MO	28,569	27,905	97.68%	664	2.32%	0	33	26,996	25	909	3	340	4	189	0	69	0	66	1	3.48	4.33	1.27
(V15) (589G8) Jefferson City, MO	1,115	1,102	98.83%	13	1.17%	0	0	1,075	0	27	0	9	0	4	0	0	0	0	0	0.69	4.54	2.92
(V15) (589GE) Kirksville	808	806	99.75%	2	0.25%	0	0	786	0	20	0	1	0	0	0	0	0	1	0	2.36		2.34
(V15) (589GF) Ft Leonard Wood MO	1,520	1,509	99.28%	11	0.72%	0	0	1,484	0	25	0	10	0	1	0	0	0	0	0	1.62	3.39	2.09
(V15) (589GH) Lake of the Ozarks/Camdenton	1,206	1,202	99.67%	4	0.33%	0	0	1,196	0	6	0	3	0	0	0	1	0	0	0	1.70	0.54	2.49
(V15) (589GX) Mexico	423	420	99.29%	3	0.71%	0	0	407	0	13	0	3	0	0	0	0	0	0	0	2.92		1.29

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(V15) (589GY) St. James	736	735	99.86%	1	0.14%	0	0	721	0	14	0	1	0	0	0	0	0	0	0	1.52		0.75
(V15) (589JA) Sedalia	575	567	98.61%	8	1.39%	0	0	563	0	4	0	5	0	3	0	0	0	0	0	0.75	0.00	0.47
(V15) (589JD) Marshfield	375	375	100%	0	0%	0	0	365	0	10	0	0	0	0	0	0	0	0	0	1.92	0.00	0.00
(V15) (589ME) IDES Fort Leonard Wood	5	5	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Kansas City, MO	32,985	31,228	94.67%	1,757	5.33%	38	99	29,477	11	1,751	19	856	12	478	7	259	9	164	41	3.35	6.46	9.10
(V15) (589) Kansas City	30,271	28,522	94.22%	1,749	5.78%	0	99	26,840	11	1,682	19	854	12	476	7	256	9	163	41	3.82	6.53	10.29
(V15) (589G1) Warrensburg	696	695	99.86%	1	0.14%	0	0	679	0	16	0	0	0	0	0	1	0	0	0	2.29	1.69	2.06
(V15) (589GB) Belton	505	505	100%	0	0%	0	0	502	0	3	0	0	0	0	0	0	0	0	0	0.61	0.00	0.17
(V15) (589GC) Louisburg-Paola	425	424	99.76%	1	0.24%	0	0	412	0	12	0	0	0	0	0	0	0	1	0	3.32	0.00	2.02
(V15) (589GD) Nevada	534	529	99.06%	5	0.94%	0	0	524	0	5	0	1	0	2	0	2	0	0	0	2.12	0.17	0.82
(V15) (589GZ) Cameron	152	152	100%	0	0%	0	0	150	0	2	0	0	0	0	0	0	0	0	0	1.09	0.00	1.44
(V15) (589HK) MOC Kansas City Mobile Medical Unit	65	64	98.46%	1	1.54%	0	0	63	0	1	0	1	0	0	0	0	0	0	0	1.47		0.00
(V15) (589JB) Excelsior Springs	322	322	100%	0	0%	0	0	292	0	30	0	0	0	0	0	0	0	0	0	5.37	1.15	0.90
(V15) (589MC) IDES Whiteman AFB	15	15	100%	0	0%	0	0	15	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS	36,357	33,541	92.25%	2,816	7.75%	42	366	32,338	81	1,203	88	1,037	128	761	41	901	20	117	8	8.09	15.89	4.36
(V15) (589A5) Eastern KS HCS Topeka Div	18,981	16,797	88.49%	2,184	11.51%	0	122	15,988	30	809	22	648	56	599	2	851	6	86	6	11.76	24.32	6.20
(V15) (589A6) Eastern KS HCS Leavenworth Div	11,506	11,101	96.48%	405	3.52%	0	238	10,864	51	237	62	263	71	105	38	19	14	18	2	1.32	4.90	2.03
(V15) (589BU) Leavenworth DCHV	2,894	2,883	99.62%	11	0.38%	0	1	2,860	0	23	1	10	0	0	0	1	0	0	0		0.84	2.56
(V15) (589G9) Ft. Riley, KS	64	64	100%	0	0%	0	0	64	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589GI) St. Joseph	466	462	99.14%	4	0.86%	0	1	449	0	13	0	4	1	0	0	0	0	0	0	1.84	2.00	1.02
(V15) (589GJ) Wyandotte Co	461	458	99.35%	3	0.65%	0	2	429	0	29	2	1	0	2	0	0	0	0	0	3.41	0.00	2.42
(V15) (589GM) Chanute	177	117	66.1%	60	33.9%	0	0	104	0	13	0	31	0	24	0	2	0	3	0	27.44		13.72
(V15) (589GN) Emporia	137	78	56.93%	59	43.07%	0	0	66	0	12	0	18	0	10	0	24	0	7	0	51.07	0.00	3.06
(V15) (589GP) Garnett	93	61	65.59%	32	34.41%	0	0	52	0	9	0	15	0	13	0	3	0	1	0	27.71		18.50
(V15) (589GR) Junction City	941	932	99.04%	9	0.96%	0	0	924	0	8	0	8	0	1	0	0	0	0	0	1.09		1.28
(V15) (589GT) Seneca	4	4	100%	0	0%	0	1	4	0	0	0	0	0	0	1	0	0	0	0	0.00		
(V15) (589GU) Lawrence	281	277	98.58%	4	1.42%	0	0	267	0	10	0	4	0	0	0	0	0	0	0	0.71	0.00	2.30
(V15) (589GV) Ft. Scott (Bourbon Co.)	275	230	83.64%	45	16.36%	0	1	192	0	38	1	35	0	7	0	1	0	2	0	17.89	0.00	9.29
(V15) (589MA) Ft. Riley DES Clinic	66	66	100%	0	0%	0	0	64	0	2	0	0	0	0	0	0	0	0	0		0.85	0.08
(V15) (589MD) IDES Fort Leavenworth	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0	0		0.00	1.75
(V15) (589) Wichita, KS	17,284	16,004	92.59%	1,280	7.41%	3	116	15,210	26	794	19	892	22	333	6	33	1	22	42	3.81	11.10	4.25
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	14,908	13,669	91.69%	1,239	8.31%	0	93	12,921	26	748	19	852	22	332	6	33	1	22	19	3.82	11.45	5.01
(V15) (589G2) Dodge City	273	273	100%	0	0%	0	0	270	0	3	0	0	0	0	0	0	0	0	0	1.68	0.09	0.00
(V15) (589G3) Liberal	66	62	93.94%	4	6.06%	0	0	59	0	3	0	4	0	0	0	0	0	0	0	4.65	0.00	3.95
(V15) (589G4) Hays	384	382	99.48%	2	0.52%	0	0	379	0	3	0	2	0	0	0	0	0	0	0	3.18	0.38	0.70
(V15) (589G5) Parsons	331	326	98.49%	5	1.51%	0	2	324	0	2	0	5	0	0	0	0	0	0	2	1.01	0.06	0.98
(V15) (589G7) Hutchinson	460	460	100%	0	0%	0	0	446	0	14	0	0	0	0	0	0	0	0	0	5.48	0.41	0.72
(V15) (589GW) Salina	856	826	96.5%	30	3.5%	0	21	806	0	20	0	29	0	1	0	0	0	0	21	5.08	0.68	1.64
(V15) (589MB) IDES McConnel AFB	6	6	100%	0	0%	0	0	5	0	1	0	0	0	0	0	0	0	0	0		5.80	0.00
(V15) (657) Marion, IL	26,061	23,928	91.82%	2,133	8.18%	29	1	22,068	0	1,860	0	1,411	1	677	0	36	0	9	0	7.90	9.02	3.81
(V15) (657A5) Marion IL	9,806	9,453	96.4%	353	3.6%	0	1	8,714	0	739	0	263	1	87	0	3	0	0	0	2.33	5.77	2.93
(V15) (657GJ) Evansville	8,597	7,524	87.52%	1,073	12.48%	0	0	6,910	0	614	0	740	0	311	0	16	0	6	0	5.88	13.72	1.84
(V15) (657GK) Mt. Vernon	1,113	1,019	91.55%	94	8.45%	0	0	845	0	174	0	41	0	46	0	6	0	1	0	16.81	4.78	3.38
(V15) (657GL) Paducah	1,605	1,486	92.59%	119	7.41%	0	0	1,391	0	95	0	69	0	40	0	10	0	0	0	4.38	1.78	12.58
(V15) (657GM) Effingham	1,066	1,060	99.44%	6	0.56%	0	0	1,044	0	16	0	5	0	1	0	0	0	0	0	1.26	3.13	2.63
(V15) (657GO) Hanson (Hopkins County), KY	234	227	97.01%	7	2.99%	0	0	222	0	5	0	6	0	1	0	0	0	0	0	1.87	0.00	0.00
(V15) (657GP) Owensboro	1,366	1,348	98.68%	18	1.32%	0	0	1,306	0	42	0	14	0	4	0	0	0	0	0	2.75	2.71	2.26
(V15) (657GQ) Vincennes	537	510	94.97%	27	5.03%	0	0	488	0	22	0	27	0	0	0	0	0	0	0	6.20	8.45	2.88
(V15) (657GR) Mayfield, KY CBOC	1,018	786	77.21%	232	22.79%	0	0	686	0	100	0	171	0	59	0	1	0	1	0	22.08	1.66	6.76
(V15) (657GT) Carbondale	376	372	98.94%	4	1.06%	0	0	350	0	22	0	2	0	2	0	0	0	0	0	3.94	0.58	1.57
(V15) (657GU) Harrisburg	343	143	41.69%	200	58.31%	0	0	112	0	31	0	73	0	126	0	0	0	1	0	42.61	3.08	0.00
(V15) (657) Poplar Bluff, MO	12,062	10,994	91.15%	1,068	8.85%	13	5	10,080	4	914	1	842	0	199	0	22	0	5	0	5.41	10.72	7.80

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 5/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V15) (657A4) Poplar Bluff	7,436	6,709	90.22%	727	9.78%	0	5	6,030	4	679	1	554	0	148	0	20	0	5	0	6.94	10.82	8.17
(V15) (657GF) West Plains	903	867	96.01%	36	3.99%	0	0	827	0	40	0	33	0	2	0	1	0	0	0	4.16	9.00	5.34
(V15) (657GG) Paragould	655	620	94.66%	35	5.34%	0	0	599	0	21	0	31	0	3	0	1	0	0	0	1.58	19.07	4.92
(V15) (657GH) Cape Girardeau	1,408	1,237	87.86%	171	12.14%	0	0	1,145	0	92	0	135	0	36	0	0	0	0	0	1.56	0.75	11.06
(V15) (657GI) Farmington	1,049	957	91.23%	92	8.77%	0	0	908	0	49	0	83	0	9	0	0	0	0	0	7.07	7.00	4.93
(V15) (657GN) Salem, MO CBOC	21	21	100%	0	0%	0	0	21	0	0	0	0	0	0	0	0	0	0	0	0.29		
(V15) (657GV) Sikeston	590	583	98.81%	7	1.19%	0	0	550	0	33	0	6	0	1	0	0	0	0	0	1.85	5.88	4.35
(V15) (657) St. Louis, MO	47,210	46,103	97.66%	1,107	2.34%	199	33	42,013	9	4,090	7	809	6	162	2	38	9	98	0	8.89	5.81	3.97
(V15) (657) St Louis-John Cochran	30,501	29,537	96.84%	964	3.16%	0	1	26,715	1	2,822	0	691	0	153	0	36	0	84	0	11.73	5.59	4.65
(V15) (657A0) St Louis-Jeff Bks.	13,877	13,769	99.22%	108	0.78%	0	0	12,743	0	1,026	0	86	0	7	0	2	0	13	0	7.47	7.37	3.75
(V15) (657GA) Belleville	701	692	98.72%	9	1.28%	0	32	619	8	73	7	9	6	0	2	0	9	0	0	6.16	1.41	5.69
(V15) (657GB) St. Louis CBOC	955	949	99.37%	6	0.63%	0	0	888	0	61	0	4	0	1	0	0	0	1	0	6.53	6.74	2.88
(V15) (657GD) St. Charles County	701	692	98.72%	9	1.28%	0	0	632	0	60	0	8	0	1	0	0	0	0	0	5.34	2.41	3.90
(V15) (657GS) Washington	473	462	97.67%	11	2.33%	0	0	414	0	48	0	11	0	0	0	0	0	0	0	6.12	0.00	1.92
(V15) (657MA) IDES Scott AFB	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V16) (502) Alexandria, LA	24,967	23,248	93.11%	1,719	6.89%	8	117	21,959	9	1,289	6	1,198	19	328	4	150	8	43	70	4.19	11.74	2.78
(V16) (502) Alexandria	16,902	15,528	91.87%	1,374	8.13%	0	76	14,625	5	903	2	898	6	291	3	146	3	39	56	5.31	12.10	1.10
(V16) (502GA) Jennings	2,531	2,476	97.83%	55	2.17%	0	41	2,351	4	125	4	49	13	3	1	0	5	3	14	6.06	3.31	3.68
(V16) (502GB) Lafayette Parish	3,927	3,699	94.19%	228	5.81%	0	0	3,519	0	180	0	207	0	19	0	2	0	0	0	0.68	5.13	5.02
(V16) (502GF) Fort Polk	1,203	1,150	95.59%	53	4.41%	0	0	1,080	0	70	0	38	0	15	0	0	0	0	0	5.55	3.82	3.68
(V16) (502GG) Natchitoches	371	362	97.57%	9	2.43%	0	0	353	0	9	0	6	0	0	0	2	0	1	0	19.13	0.00	2.39
(V16) (502MA) IDES Fort Polk	33	33	100%	0	0%	0	0	31	0	2	0	0	0	0	0	0	0	0	0		2.39	
(V16) (520) Gulf Coast HCS, MS	54,647	45,803	83.82%	8,844	16.18%	1	247	40,694	205	5,109	3	5,047	19	1,827	10	1,557	10	413	0	18.05	18.95	9.41
(V16) (520) Biloxi	19,495	15,720	80.64%	3,775	19.36%	0	112	14,251	111	1,469	0	2,436	0	865	1	428	0	46	0	31.69	14.84	6.53
(V16) (520BZ) Pensacola	23,596	19,384	82.15%	4,212	17.85%	0	94	16,506	57	2,878	3	2,013	15	812	9	1,023	10	364	0	11.29	24.22	18.56
(V16) (520GA) Mobile	5,947	5,527	92.94%	420	7.06%	0	39	5,186	35	341	0	195	4	123	0	102	0	0	0	5.83	14.36	3.95
(V16) (520GB) Panama City	3,316	2,912	87.82%	404	12.18%	0	2	2,654	2	258	0	374	0	25	0	3	0	2	0	18.16	1.61	2.59
(V16) (520GC) Eglin AFB	2,293	2,260	98.56%	33	1.44%	0	0	2,097	0	163	0	29	0	2	0	1	0	1	0	5.34	2.10	3.84
(V16) (564) Fayetteville, AR	35,502	33,328	93.88%	2,174	6.12%	28	327	31,265	75	2,063	80	1,443	136	555	34	111	2	65	0	2.41	8.15	4.41
(V16) (564) Fayetteville AR	17,789	16,075	90.36%	1,714	9.64%	0	325	14,496	73	1,579	80	1,090	136	461	34	103	2	60	0	2.01	11.10	8.89
(V16) (564BY) Gene Taylor	9,318	9,044	97.06%	274	2.94%	0	0	8,774	0	270	0	201	0	69	0	1	0	3	0	3.20	4.36	1.15
(V16) (564GA) Harrison	678	675	99.56%	3	0.44%	0	0	662	0	13	0	3	0	0	0	0	0	0	0	0.31	0.00	2.72
(V16) (564GB) Ft. Smith	3,576	3,473	97.12%	103	2.88%	0	1	3,354	1	119	0	84	0	12	0	5	0	2	0	2.26	5.24	3.38
(V16) (564GC) Branson	3,343	3,270	97.82%	73	2.18%	0	1	3,201	1	69	0	61	0	10	0	2	0	0	0	3.08	1.48	1.18
(V16) (564GD) Ozark	259	258	99.61%	1	0.39%	0	0	251	0	7	0	1	0	0	0	0	0	0	0	1.29	4.92	2.81
(V16) (564GE) Jay	539	533	98.89%	6	1.11%	0	0	527	0	6	0	3	0	3	0	0	0	0	0	2.96	0.00	2.56
(V16) (580) Houston, TX	102,247	94,685	92.6%	7,562	7.4%	5	288	88,724	265	5,961	9	4,788	11	2,000	3	409	0	365	0	11.45	4.74	5.45
(V16) (580) Houston	70,418	63,879	90.71%	6,539	9.29%	0	286	59,136	264	4,743	9	4,035	11	1,832	2	339	0	333	0	19.49	4.86	8.36
(V16) (580BY) Beaumont	7,103	6,907	97.24%	196	2.76%	0	1	6,624	1	283	0	112	0	38	0	28	0	18	0	3.70	5.04	1.35
(V16) (580BZ) Charles Wilson VA OPC	4,390	4,256	96.95%	134	3.05%	0	1	4,132	0	124	0	65	0	34	1	32	0	3	0	2.64	0.32	6.88
(V16) (580GC) Galveston County	4,211	3,985	94.63%	226	5.37%	0	0	3,807	0	178	0	198	0	22	0	3	0	3	0	7.08	3.89	2.38
(V16) (580GD) Conroe CBOC TX	3,590	3,495	97.35%	95	2.65%	0	0	3,366	0	129	0	88	0	6	0	0	0	1	0	3.43	3.24	2.62
(V16) (580GE) Katy	5,498	5,323	96.82%	175	3.18%	0	0	5,100	0	223	0	130	0	34	0	5	0	6	0	6.34	2.38	1.85
(V16) (580GF) Lake Jackson	1,224	1,206	98.53%	18	1.47%	0	0	1,131	0	75	0	17	0	0	0	0	0	1	0	4.80	0.00	4.65
(V16) (580GG) Richmond	3,024	2,949	97.52%	75	2.48%	0	0	2,892	0	57	0	44	0	30	0	1	0	0	0	2.88	1.23	0.89
(V16) (580GH) Tomball	2,789	2,685	96.27%	104	3.73%	0	0	2,536	0	149	0	99	0	4	0	1	0	0	0	5.63	5.90	1.49
(V16) (586) Jackson, MS	38,877	36,582	94.1%	2,295	5.9%	4	176	34,343	93	2,239	65	1,692	7	452	6	100	3	51	2	7.21	6.98	2.24
(V16) (586) G. V. (Sonny) Montgomery VAMC	33,562	31,352	93.42%	2,210	6.58%	0	173	29,346	91	2,006	64	1,617	7	447	6	97	3	49	2	8.76	6.99	2.51
(V16) (586GA) Durant (Kosciusko)	381	378	99.21%	3	0.79%	0	0	341	0	37	0	3	0	0	0	0	0	0	0	5.66	0.00	5.00
(V16) (586GB) Meridian	463	462	99.78%	1	0.22%	0	0	425	0	37	0	1	0	0	0	0	0	0	0	3.35	0.00	0.01
(V16) (586GC) Greenville	514	509	99.03%	5	0.97%	0	1	474	0	35	1	3	0	2	0	0	0	0	0	6.15	0.00	0.26
(V16) (586GD) Hattiesburg	2,206	2,138	96.92%	68	3.08%	0	1	2,072	1	66	0	64	0	1	0	1	0	2	0	4.15	0.18	1.72
(V16) (586GE) Natchez (Adams County)	437	436	99.77%	1	0.23%	0	1	416	1	20	0	1	0	0	0	0	0	0	0	5.47	0.00	0.15



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(V16) (586GF) Columbus	786	781	99.36%	5	0.64%	0	0	764	0	17	0	2	0	2	0	1	0	0	0	2.34	22.75	0.60
(V16) (586GG) McComb	528	526	99.62%	2	0.38%	0	0	505	0	21	0	1	0	0	0	1	0	0	0	5.21	0.00	0.65
(V16) (598) Little Rock, AR	54,881	52,274	95.25%	2,607	4.75%	12	33	48,448	13	3,826	6	1,738	5	526	2	234	2	109	5	7.58	6.48	5.83
(V16) (598) Central AR. Veterans HCS LR	25,342	24,204	95.51%	1,138	4.49%	0	26	22,241	12	1,963	5	693	4	221	2	146	2	78	1	10.29	6.90	10.14
(V16) (598A0) Central AR. Veterans HCS NLR	18,554	17,629	95.01%	925	4.99%	0	6	16,398	1	1,231	0	745	1	147	0	23	0	10	4	7.15	5.72	5.28
(V16) (598GA) Mountain Home	1,149	1,148	99.91%	1	0.09%	0	0	1,119	0	29	0	0	0	0	0	1	0	0	0	2.70	3.00	4.81
(V16) (598GB) Eldorado	1,358	1,140	83.95%	218	16.05%	0	1	1,036	0	104	1	101	0	75	0	33	0	9	0	16.17	0.00	14.32
(V16) (598GC) Hot Springs	1,570	1,545	98.41%	25	1.59%	0	0	1,489	0	56	0	18	0	5	0	1	0	1	0	4.87	2.22	1.64
(V16) (598GD) Mena	797	782	98.12%	15	1.88%	0	0	758	0	24	0	8	0	1	0	3	0	3	0	3.84	0.00	3.87
(V16) (598GE) Pine Bluff CBOC	1,145	1,062	92.75%	83	7.25%	0	0	958	0	104	0	75	0	4	0	3	0	1	0	9.11	0.00	9.02
(V16) (598GF) Searcy	2,331	2,220	95.24%	111	4.76%	0	0	2,121	0	99	0	45	0	56	0	7	0	3	0	7.30	6.04	3.46
(V16) (598GG) Conway	2,093	2,030	96.99%	63	3.01%	0	0	1,844	0	186	0	39	0	10	0	12	0	2	0	7.67	3.81	10.11
(V16) (598GH) Russellville	542	514	94.83%	28	5.17%	0	0	484	0	30	0	14	0	7	0	5	0	2	0	1.09	0.00	12.45
(V16) (623) Muskogee, OK	22,953	21,024	91.6%	1,929	8.4%	10	41	18,843	12	2,181	11	1,346	11	465	2	59	3	59	2	10.29	7.49	5.19
(V16) (623) Muskogee	11,087	10,385	93.67%	702	6.33%	0	20	9,594	5	791	5	367	5	260	1	35	3	40	1	4.52	6.40	2.62
(V16) (623BY) Tulsa	9,998	8,799	88.01%	1,199	11.99%	0	19	7,475	6	1,324	5	964	6	193	1	23	0	19	1	17.31	9.03	7.72
(V16) (623GA) Hartshorne	732	723	98.77%	9	1.23%	0	0	684	0	39	0	8	0	1	0	0	0	0	0	5.00	0.38	1.11
(V16) (623GB) Vinita	1,136	1,117	98.33%	19	1.67%	0	2	1,090	1	27	1	7	0	11	0	1	0	0	0	2.27	1.68	4.01
(V16) (629) New Orleans, LA	43,309	38,505	88.91%	4,804	11.09%	15	9	34,494	7	4,011	2	2,744	0	2,006	0	37	0	17	0	7.25	13.70	5.78
(V16) (629) New Orleans	30,198	26,322	87.16%	3,876	12.84%	0	9	23,148	7	3,174	2	2,330	0	1,504	0	32	0	10	0	11.40	13.96	6.49
(V16) (629BY) Baton Rouge	7,096	6,502	91.63%	594	8.37%	0	0	6,016	0	486	0	258	0	326	0	5	0	5	0	5.41	12.73	3.42
(V16) (629GA) Houma	1,057	1,022	96.69%	35	3.31%	0	0	975	0	47	0	34	0	1	0	0	0	0	0	3.95	5.50	4.39
(V16) (629GB) Hammond CBOC LA	2,148	2,111	98.28%	37	1.72%	0	0	1,977	0	134	0	32	0	5	0	0	0	0	0	4.09	7.77	0.40
(V16) (629GC) Slidell CBOC LA	1,469	1,237	84.21%	232	15.79%	0	0	1,199	0	38	0	62	0	168	0	0	0	2	0	2.36	6.13	24.55
(V16) (629GD) St. John CBOC LA	850	833	98%	17	2%	0	0	737	0	96	0	15	0	2	0	0	0	0	0	5.48	20.06	2.33
(V16) (629GE) Franklin	152	145	95.39%	7	4.61%	0	0	137	0	8	0	7	0	0	0	0	0	0	0	2.82		7.66
(V16) (629GF) Bogalusa	339	333	98.23%	6	1.77%	0	0	305	0	28	0	6	0	0	0	0	0	0	0	5.99		1.42
(V16) (635) Oklahoma City, OK	37,792	35,030	92.69%	2,762	7.31%	7	39	32,306	24	2,724	1	1,904	5	654	5	139	4	65	0	7.37	9.86	6.35
(V16) (635) Oklahoma City	32,339	30,071	92.99%	2,268	7.01%	0	38	27,680	23	2,391	1	1,513	5	563	5	127	4	65	0	5.78	9.85	7.17
(V16) (635GA) Lawton	3,057	2,705	88.49%	352	11.51%	0	0	2,537	0	168	0	260	0	81	0	11	0	0	0	15.36	10.97	1.00
(V16) (635GB) Wichita Falls	877	793	90.42%	84	9.58%	0	1	696	1	97	0	83	0	0	0	1	0	0	0	8.98	0.00	8.37
(V16) (635GC) Blackwell	103	102	99.03%	1	0.97%	0	0	101	0	1	0	1	0	0	0	0	0	0	0	0.29	0.00	1.96
(V16) (635GD) Ada	245	227	92.65%	18	7.35%	0	0	205	0	22	0	17	0	1	0	0	0	0	0	3.71	0.00	9.66
(V16) (635GE) Stillwater	406	398	98.03%	8	1.97%	0	0	386	0	12	0	5	0	3	0	0	0	0	0	3.91	1.65	5.88
(V16) (635GF) Altus	112	101	90.18%	11	9.82%	0	0	95	0	6	0	5	0	6	0	0	0	0	0	1.44	0.00	16.64
(V16) (635GG) Enid	342	340	99.42%	2	0.58%	0	0	339	0	1	0	2	0	0	0	0	0	0	0	0.41	0.00	0.25
(V16) (635HB) Ardmore	311	293	94.21%	18	5.79%	0	0	267	0	26	0	18	0	0	0	0	0	0	0	1.35	5.67	11.25
(V16) (667) Shreveport, LA	38,881	36,535	93.97%	2,346	6.03%	15	2	34,568	2	1,967	0	1,459	0	609	0	205	0	73	0	10.43	4.89	4.85
(V16) (667) Overton Brooks VAMC	31,883	30,039	94.22%	1,844	5.78%	0	2	28,350	2	1,689	0	1,144	0	450	0	183	0	67	0	13.16	5.04	2.52
(V16) (667GA) Texarkana	2,390	2,181	91.26%	209	8.74%	0	0	2,092	0	89	0	91	0	104	0	12	0	2	0	12.12	2.19	2.89
(V16) (667GB) Monroe	2,020	1,998	98.91%	22	1.09%	0	0	1,980	0	18	0	18	0	2	0	0	0	2	0	1.50	0.36	1.06
(V16) (667GC) Longview	2,587	2,316	89.52%	271	10.48%	0	0	2,145	0	171	0	206	0	53	0	10	0	2	0	4.16	3.19	15.43
(V16) (667MA) IDES Barksdale AFB	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V17) (549) Dallas, TX	94,566	90,284	95.47%	4,282	4.53%	59	14	86,143	11	4,141	2	2,909	1	1,004	0	306	0	63	0	6.21	4.43	5.81
(V17) (549) Dallas VAMC	67,672	65,079	96.17%	2,593	3.83%	0	12	62,517	9	2,562	2	1,808	1	622	0	118	0	45	0	5.80	4.55	1.86
(V17) (549A4) Bonham VAMC	6,015	5,809	96.58%	206	3.42%	0	1	5,512	1	297	0	182	0	23	0	1	0	0	0	1.67	5.29	7.97
(V17) (549BY) Fort Worth Satellite	15,720	14,976	95.27%	744	4.73%	0	0	14,150	0	826	0	430	0	154	0	143	0	17	0	4.03	3.23	11.24
(V17) (549GA) Camp-Fannin	1,210	719	59.42%	491	40.58%	0	0	565	0	154	0	279	0	169	0	42	0	1	0	43.63	5.77	9.48
(V17) (549GD) Denton Area Primary Care Network	1,846	1,704	92.31%	142	7.69%	0	1	1,501	1	203	0	138	0	4	0	0	0	0	0	6.23	0.00	8.79
(V17) (549GE) Decatur Area Primary Care Network	304	302	99.34%	2	0.66%	0	0	289	0	13	0	2	0	0	0	0	0	0	0	2.39	0.00	6.03
(V17) (549GF) Eastland Area Primary Care Network	381	369	96.85%	12	3.15%	0	0	366	0	3	0	2	0	10	0	0	0	0	0	2.49		
(V17) (549GH) Greenville Area PCN	555	530	95.5%	25	4.5%	0	0	514	0	16	0	16	0	7	0	2	0	0	0	6.65	0.00	7.47
(V17) (549GJ) Sherman	863	796	92.24%	67	7.76%	0	0	729	0	67	0	52	0	15	0	0	0	0	0	3.83	0.00	9.92

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(V17) (671) San Antonio, TX	58,994	56,873	96.4%	2,121	3.6%	5	16	53,295	5	3,578	10	1,567	1	544	0	4	0	6	0	5.31	4.28	3.18
(V17) (671) San Antonio VAMC	38,065	36,360	95.52%	1,705	4.48%	0	10	34,360	3	2,000	7	1,261	0	438	0	2	0	4	0	6.12	4.33	2.47
(V17) (671A4) Kerrville VAMC	4,252	4,162	97.88%	90	2.12%	0	6	3,935	2	227	3	57	1	33	0	0	0	0	0	5.20	3.60	2.05
(V17) (671BU) San Antonio Domiciliary	135	135	100%	0	0%	0	0	134	0	1	0	0	0	0	0	0	0	0	0			0.00
(V17) (671BY) Frank M. Tejada Satellite	9,878	9,655	97.74%	223	2.26%	0	0	8,960	0	695	0	171	0	49	0	1	0	2	0	5.20	3.45	2.96
(V17) (671GB) Victoria	1,260	1,251	99.29%	9	0.71%	0	0	1,093	0	158	0	5	0	3	0	1	0	0	0	7.66	4.61	3.29
(V17) (671GF) South Bexar Cnty	1,248	1,233	98.8%	15	1.2%	0	0	1,173	0	60	0	15	0	0	0	0	0	0	0	4.55		0.44
(V17) (671GH) Beeville	54	54	100%	0	0%	0	0	54	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V17) (671GK) San Antonio Area PCN	1,041	1,038	99.71%	3	0.29%	0	0	1,011	0	27	0	2	0	1	0	0	0	0	0	2.67		
(V17) (671GL) New Braunfels (Comal County)	344	343	99.71%	1	0.29%	0	0	283	0	60	0	1	0	0	0	0	0	0	0	5.73		
(V17) (671GN) Seguin (Guadalupe County)	51	51	100%	0	0%	0	0	48	0	3	0	0	0	0	0	0	0	0	0	3.31		
(V17) (671GO) San Antonio, TX	2,666	2,591	97.19%	75	2.81%	0	0	2,244	0	347	0	55	0	20	0	0	0	0	0	4.73	0.55	7.67
(V17) (674) Temple, TX	79,865	73,008	91.41%	6,857	8.59%	20	235	66,642	34	6,366	28	4,795	58	1,129	51	486	41	447	23	11.49	10.64	10.55
(V17) (674) Temple VAMC	47,087	43,385	92.14%	3,702	7.86%	0	134	40,050	20	3,335	17	2,696	13	530	32	253	34	223	18	12.75	8.90	9.14
(V17) (674A4) Waco VAMC	5,606	5,179	92.38%	427	7.62%	0	5	4,663	2	516	2	234	1	81	0	105	0	7	0	9.27	6.87	15.43
(V17) (674BY) Austin Satellite	20,258	18,048	89.09%	2,210	10.91%	0	78	16,160	8	1,888	7	1,474	40	407	17	119	3	210	3	8.26	15.28	9.49
(V17) (674GA) Palestine	712	670	94.1%	42	5.9%	0	0	646	0	24	0	26	0	14	0	0	0	2	0	4.54	3.77	14.86
(V17) (674GB) Brownwood	1,002	950	94.81%	52	5.19%	0	11	867	3	83	0	47	3	3	1	1	2	1	2	9.64	15.40	2.43
(V17) (674GC) College Station (Bryan)	3,281	2,954	90.03%	327	9.97%	0	3	2,739	0	215	0	242	0	79	1	4	2	2	0	20.66	10.12	19.57
(V17) (674GD) Cedar Park	1,816	1,722	94.82%	94	5.18%	0	4	1,423	1	299	2	73	1	15	0	4	0	2	0	11.20	12.94	3.33
(V17) (674HB) La Grange	103	100	97.09%	3	2.91%	0	0	94	0	6	0	3	0	0	0	0	0	0	0	5.34		10.39
(V17) (740) VA Texas Valley Coastal Bend HCS	16,316	15,017	92.04%	1,299	7.96%	0	69	13,864	16	1,153	13	832	16	315	17	66	4	86	3	9.23	5.24	11.96
(V17) (740) VA Texas Valley Coastal Bend HCC	3,973	3,740	94.14%	233	5.86%	0	69	3,490	16	250	13	160	16	69	17	3	4	1	3	18.43	4.44	3.08
(V17) (740GA) Harlingen	2,529	2,316	91.58%	213	8.42%	0	0	1,935	0	381	0	128	0	46	0	13	0	26	0	9.78	8.79	16.39
(V17) (740GB) McAllen	3,401	2,977	87.53%	424	12.47%	0	0	2,741	0	236	0	284	0	94	0	13	0	33	0	15.70	3.05	6.66
(V17) (740GC) Corpus Christi	5,401	4,976	92.13%	425	7.87%	0	0	4,698	0	278	0	256	0	106	0	37	0	26	0	3.63	6.33	17.83
(V17) (740GD) Laredo	1,012	1,008	99.6%	4	0.4%	0	0	1,000	0	8	0	4	0	0	0	0	0	0	0	2.48	2.52	3.38
(V18) (501) New Mexico HCS	45,540	42,099	92.44%	3,441	7.56%	2	43	38,677	17	3,422	13	2,069	3	1,008	3	310	0	54	7	10.49	7.72	8.45
(V18) (501) Albuquerque	36,676	33,653	91.76%	3,023	8.24%	0	39	30,699	15	2,954	11	1,776	3	908	3	287	0	52	7	16.05	7.46	9.68
(V18) (501BV) Gallup Domiciliary	3	3	100%	0	0%	0	0	2	0	1	0	0	0	0	0	0	0	0	0			
(V18) (501G2) Las Vegas	895	891	99.55%	4	0.45%	0	1	868	0	23	1	2	0	2	0	0	0	0	0	1.70	0.00	4.82
(V18) (501GA) Artesia	563	537	95.38%	26	4.62%	0	1	518	0	19	1	17	0	7	0	2	0	0	0	0.68	0.00	9.71
(V18) (501GB) Farmington	1,122	1,071	95.45%	51	4.55%	0	0	998	0	73	0	46	0	5	0	0	0	0	0	4.74	0.00	7.39
(V18) (501GC) Silver City	589	568	96.43%	21	3.57%	0	1	549	1	19	0	12	0	4	0	3	0	2	0	4.70	0.15	8.57
(V18) (501GD) Gallup NM	711	675	94.94%	36	5.06%	0	0	650	0	25	0	33	0	2	0	1	0	0	0	1.54	0.13	6.36
(V18) (501GE) Espanola	320	299	93.44%	21	6.56%	0	1	289	1	10	0	20	0	1	0	0	0	0	0	5.39	0.00	13.71
(V18) (501GH) Truth or Consequences	216	216	100%	0	0%	0	0	216	0	0	0	0	0	0	0	0	0	0	0	0.25		0.87
(V18) (501GI) Alamogordo	535	528	98.69%	7	1.31%	0	0	511	0	17	0	4	0	2	0	1	0	0	0	4.69	0.00	4.81
(V18) (501GJ) Durango	773	759	98.19%	14	1.81%	0	0	758	0	1	0	11	0	3	0	0	0	0	0	0.67	0.00	1.73
(V18) (501GK) Santa Fe	647	641	99.07%	6	0.93%	0	0	630	0	11	0	5	0	1	0	0	0	0	0	2.43	0.22	3.40
(V18) (501GM) Rio Rancho	2,162	1,951	90.24%	211	9.76%	0	0	1,690	0	261	0	126	0	70	0	15	0	0	0	8.33	15.33	7.41
(V18) (501HB) Raton	326	305	93.56%	21	6.44%	0	0	297	0	8	0	17	0	3	0	1	0	0	0	3.23	0.00	9.57
(V18) (501MA) IDES Kirtland AFB	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (504) Amarillo, TX	20,438	18,238	89.24%	2,200	10.76%	6	4	17,518	1	720	0	1,098	0	646	1	267	2	189	0	23.46	8.58	0.68
(V18) (504) Amarillo HCS	13,523	11,605	85.82%	1,918	14.18%	0	3	11,096	0	509	0	888	0	588	1	256	2	186	0	31.13	10.06	0.47
(V18) (504BY) Lubbock TX	6,099	5,845	95.84%	254	4.16%	0	1	5,669	1	176	0	189	0	55	0	9	0	1	0	8.03	4.04	0.74
(V18) (504BZ) Clovis	730	713	97.67%	17	2.33%	0	0	691	0	22	0	11	0	2	0	2	0	2	0	6.77	1.86	1.36
(V18) (504GA) Childress	42	42	100%	0	0%	0	0	41	0	1	0	0	0	0	0	0	0	0	0	1.19	30.00	0.00
(V18) (504HB) Dalhart	44	33	75%	11	25%	0	0	21	0	12	0	10	0	1	0	0	0	0	0	23.77		16.00
(V18) (519) Big Spring, TX	7,572	7,218	95.32%	354	4.68%	14	95	6,667	21	551	42	264	19	71	12	17	0	2	1	5.70	7.59	6.08
(V18) (519) West Texas HCS	3,706	3,515	94.85%	191	5.15%	0	95	3,282	21	233	42	136	19	45	12	9	0	1	1	3.73	7.55	5.16
(V18) (519GA) Permian Basin CBOC	831	746	89.77%	85	10.23%	0	0	580	0	166	0	81	0	4	0	0	0	0	0	11.19	27.98	13.25
(V18) (519GB) Hobbs	330	286	86.67%	44	13.33%	0	0	254	0	32	0	19	0	17	0	7	0	1	0	6.98	15.40	23.21

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(V18) (519GD) Ft Stockton	7	7	100%	0	0%	0	0	5	0	2	0	0	0	0	0	0	0	0	0	6.86		
(V18) (519HC) Abilene TX	1,521	1,515	99.61%	6	0.39%	0	0	1,463	0	52	0	1	0	4	0	1	0	0	0	3.29	3.99	2.15
(V18) (519HD) Stamford	8	8	100%	0	0%	0	0	7	0	1	0	0	0	0	0	0	0	0	0	3.88		
(V18) (519HF) San Angelo	1,169	1,141	97.6%	28	2.4%	0	0	1,076	0	65	0	27	0	1	0	0	0	0	0	4.30		4.66
(V18) (644) Phoenix, AZ	66,210	60,412	91.24%	5,798	8.76%	1	321	55,116	29	5,296	48	3,757	85	1,221	84	413	39	407	36	10.89	12.16	6.73
(V18) (644) Phoenix	48,984	44,387	90.62%	4,597	9.38%	0	320	40,344	28	4,043	48	2,884	85	996	84	369	39	348	36	12.45	12.06	6.94
(V18) (644BY) Southeast	8,267	7,800	94.35%	467	5.65%	0	1	7,167	1	633	0	346	0	63	0	19	0	39	0	11.66	7.22	4.93
(V18) (644GA) Sun City	5,836	5,188	88.9%	648	11.1%	0	0	4,729	0	459	0	475	0	141	0	19	0	13	0	9.09	21.27	9.83
(V18) (644GB) Show Low	1,024	1,011	98.73%	13	1.27%	0	0	952	0	59	0	5	0	4	0	1	0	3	0	3.67	22.39	2.78
(V18) (644GD) Payson (Gila County)	60	34	56.67%	26	43.33%	0	0	19	0	15	0	9	0	14	0	3	0	0	0	15.09		59.12
(V18) (644GE) Thunderbird	1,904	1,871	98.27%	33	1.73%	0	0	1,802	0	69	0	26	0	3	0	1	0	3	0	4.62	4.69	2.25
(V18) (644GF) Globe	135	121	89.63%	14	10.37%	0	0	103	0	18	0	12	0	0	0	1	0	1	0	18.43	5.50	6.76
(V18) (649) Northern Arizona HCS	14,492	13,443	92.76%	1,049	7.24%	15	1,581	12,346	185	1,097	194	607	384	259	268	115	243	68	307	7.81	11.20	2.54
(V18) (649) Prescott	10,779	9,996	92.74%	783	7.26%	0	1,577	9,131	181	865	194	409	384	200	268	109	243	65	307	5.37	11.40	2.94
(V18) (649GA) Kingman	1,208	1,122	92.88%	86	7.12%	0	0	1,032	0	90	0	73	0	10	0	2	0	1	0	10.97	0.25	0.75
(V18) (649GB) Flagstaff	446	438	98.21%	8	1.79%	0	0	414	0	24	0	5	0	1	0	2	0	0	0	4.30	3.48	1.05
(V18) (649GC) Lake Havasu	1,102	1,049	95.19%	53	4.81%	0	0	1,009	0	40	0	50	0	3	0	0	0	0	0	3.97	3.05	1.36
(V18) (649GD) Anthem	325	319	98.15%	6	1.85%	0	0	314	0	5	0	2	0	1	0	1	0	2	0	3.52	0.00	3.33
(V18) (649GE) Cottonwood (Yavapai County)	632	519	82.12%	113	17.88%	0	4	446	4	73	0	68	0	44	0	1	0	0	0	20.42	0.00	1.11
(V18) (678) Southern Arizona HCS	41,655	38,170	91.63%	3,485	8.37%	1	77	35,566	35	2,604	11	1,797	11	980	7	91	3	617	10	25.44	7.30	5.48
(V18) (678) Tucson	30,284	27,794	91.78%	2,490	8.22%	0	52	25,758	29	2,036	5	1,429	3	762	3	69	2	230	10	26.37	7.94	4.15
(V18) (678GA) Sierra Vista	2,538	2,335	92%	203	8%	0	13	2,194	3	141	2	102	3	92	4	5	1	4	0	7.96	4.99	15.55
(V18) (678GB) Yuma	1,949	1,470	75.42%	479	24.58%	0	6	1,398	1	72	3	74	2	23	0	4	0	378	0	100.51	1.43	2.55
(V18) (678GC) Casa Grande	1,765	1,718	97.34%	47	2.66%	0	6	1,646	2	72	1	26	3	6	0	12	0	3	0	2.57	2.18	7.11
(V18) (678GD) Safford	294	292	99.32%	2	0.68%	0	0	277	0	15	0	2	0	0	0	0	0	0	0	3.44	1.00	0.94
(V18) (678GE) Green Valley	374	339	90.64%	35	9.36%	0	0	299	0	40	0	17	0	17	0	0	0	1	0	6.45	9.33	18.36
(V18) (678GF) Northwest CBOC	2,317	2,211	95.43%	106	4.57%	0	0	2,122	0	89	0	76	0	29	0	0	0	1	0	5.66	2.28	0.26
(V18) (678GG) Southeast CBOC	2,114	1,991	94.18%	123	5.82%	0	0	1,854	0	137	0	71	0	51	0	1	0	0	0	6.69	5.35	9.63
(V18) (678MA) IDES Davis-Monthan AFB	13	13	100%	0	0%	0	0	11	0	2	0	0	0	0	0	0	0	0	0		4.64	
(V18) (678MB) IDES Fort Huachuca	7	7	100%	0	0%	0	0	7	0	0	0	0	0	0	0	0	0	0	0		1.33	
(V18) (756) El Paso, TX	30,365	26,975	88.84%	3,390	11.16%	3	25	24,400	21	2,575	1	2,126	2	909	1	296	0	59	0	10.72	6.96	16.28
(V18) (756) El Paso HCS	25,275	22,378	88.54%	2,897	11.46%	0	23	20,313	19	2,065	1	1,866	2	735	1	245	0	51	0	12.44	6.71	18.87
(V18) (756GA) Las Cruces	2,507	2,283	91.07%	224	8.93%	0	2	2,086	2	197	0	148	0	56	0	18	0	2	0	7.51	16.70	8.77
(V18) (756GB) El Paso Eastside CBOC	2,361	2,105	89.16%	256	10.84%	0	0	1,962	0	143	0	99	0	118	0	33	0	6	0	6.21		13.97
(V18) (756MA) IDES Fort Bliss	222	209	94.14%	13	5.86%	0	0	39	0	170	0	13	0	0	0	0	0	0	0		19.91	21.18
(V19) (436) Montana HCS	19,634	17,583	89.55%	2,051	10.45%	4	93	16,176	38	1,407	7	1,062	32	610	9	248	3	131	3	15.43	8.62	4.05
(V19) (436) Fort Harrison, MT	7,804	6,501	83.3%	1,303	16.7%	0	65	5,846	26	655	5	616	25	423	5	168	2	96	1	30.35	9.65	10.78
(V19) (436GA) Anaconda	169	166	98.22%	3	1.78%	0	0	160	0	6	0	2	0	1	0	0	0	0	0	5.99	1.71	0.00
(V19) (436GB) Great Falls	1,446	1,224	84.65%	222	15.35%	0	1	1,023	1	201	0	150	0	44	0	12	0	16	0	22.76	3.54	7.17
(V19) (436GC) Missoula	3,028	2,799	92.44%	229	7.56%	0	0	2,665	0	134	0	110	0	77	0	30	0	12	0	10.21	7.44	2.74
(V19) (436GD) Bozeman	880	856	97.27%	24	2.73%	0	3	799	2	57	0	23	0	0	1	1	0	0	0	6.29	8.82	1.62
(V19) (436GF) Kalispell	1,597	1,526	95.55%	71	4.45%	0	2	1,479	0	47	0	48	1	18	0	5	1	0	0	3.47	24.57	0.36
(V19) (436GH) Billings	3,778	3,628	96.03%	150	3.97%	0	1	3,404	1	224	0	82	0	37	0	29	0	2	0	4.64	5.09	0.74
(V19) (436GI) Glasgow	97	94	96.91%	3	3.09%	0	0	90	0	4	0	1	0	0	0	1	0	1	0	6.40	0.00	0.00
(V19) (436GJ) Miles City, MT CBOC	289	275	95.16%	14	4.84%	0	2	222	1	53	0	10	0	3	0	0	0	1	1	11.35	0.92	0.00
(V19) (436GK) Glendive, MT CBOC	201	196	97.51%	5	2.49%	0	7	183	3	13	0	4	1	0	2	1	0	0	1	7.99	0.00	0.67
(V19) (436GL) Cut Bank	35	34	97.14%	1	2.86%	0	0	34	0	0	0	0	0	1	0	0	0	0	0	0.00	17.60	0.00
(V19) (436GM) Lewistown CBOC	144	122	84.72%	22	15.28%	0	12	112	4	10	2	14	5	4	1	1	0	3	0	16.60	2.56	5.25
(V19) (436HC) 436HC HAVRE,MT (ORC)	166	162	97.59%	4	2.41%	0	0	159	0	3	0	2	0	2	0	0	0	0	0	1.77	17.50	1.94
(V19) (442) Cheyenne, WY	14,104	12,583	89.22%	1,521	10.78%	2	180	11,680	91	903	37	671	35	619	12	128	1	103	4	5.73	11.01	7.88
(V19) (442) Cheyenne	8,724	7,776	89.13%	948	10.87%	0	174	7,197	88	579	35	412	34	355	12	100	1	81	4	6.99	7.82	9.16
(V19) (442GB) Sidney	115	113	98.26%	2	1.74%	0	0	101	0	12	0	2	0	0	0	0	0	0	0	3.48		4.07
(V19) (442GC) Fort Collins	2,805	2,364	84.28%	441	15.72%	0	0	2,171	0	193	0	170	0	229	0	23	0	19	0	3.85	27.96	9.10



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(V19) (442GD) Greeley	2,073	1,980	95.51%	93	4.49%	0	6	1,896	3	84	2	63	1	25	0	2	0	3	0	3.48	7.25	4.03
(V19) (442HK) R&C Healthcare MOC WY	387	350	90.44%	37	9.56%	0	0	315	0	35	0	24	0	10	0	3	0	0	0	9.70		1.18
(V19) (554) Denver, CO	70,259	58,828	83.73%	11,431	16.27%	74	1,177	53,733	611	5,095	157	5,472	164	3,493	47	2,130	17	336	181	14.17	15.33	11.06
(V19) (554) Eastern Colorado HCS	38,577	34,077	88.34%	4,500	11.66%	0	911	31,306	487	2,771	100	2,346	134	1,217	29	719	8	218	153	6.39	10.96	13.46
(V19) (5549AB) VANURS Pueblo	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(V19) (554GB) Aurora	2,963	2,897	97.77%	66	2.23%	0	4	2,749	1	148	1	56	0	7	0	0	0	3	2	2.44	11.12	0.32
(V19) (554GC) Golden Clinic	5,123	4,571	89.23%	552	10.77%	0	91	4,209	62	362	18	353	8	179	1	18	0	2	2	3.37	17.22	6.17
(V19) (554GD) Pueblo	6,156	4,949	80.39%	1,207	19.61%	0	53	4,457	11	492	7	798	13	274	10	114	3	21	9	19.97	17.82	8.73
(V19) (554GE) Colorado Springs	16,296	11,260	69.1%	5,036	30.9%	0	115	10,032	48	1,228	31	1,854	9	1,811	7	1,279	6	92	14	29.80	35.23	12.91
(V19) (554GF) Alamosa	592	535	90.37%	57	9.63%	0	3	498	2	37	0	52	0	5	0	0	0	0	1	6.47	1.08	9.46
(V19) (554GG) La Junta	205	204	99.51%	1	0.49%	0	0	201	0	3	0	1	0	0	0	0	0	0	0	0.50	2.86	2.22
(V19) (554GH) Lamar	70	70	100%	0	0%	0	0	69	0	1	0	0	0	0	0	0	0	0	0	1.82	0.00	1.74
(V19) (554GI) Burlington CBOC	127	126	99.21%	1	0.79%	0	0	124	0	2	0	1	0	0	0	0	0	0	0	2.95	4.67	2.79
(V19) (554MA) IDES Fort Carson	146	135	92.47%	11	7.53%	0	0	84	0	51	0	11	0	0	0	0	0	0	0		12.09	14.85
(V19) (575) Grand Junction, CO	8,448	7,823	92.6%	625	7.4%	12	3	7,227	0	596	1	487	1	98	0	25	0	15	1	5.77	9.95	3.98
(V19) (575) Grand Junction	7,756	7,154	92.24%	602	7.76%	0	3	6,603	0	551	1	469	1	94	0	24	0	15	1	5.80	10.46	4.04
(V19) (575GA) Montrose	548	529	96.53%	19	3.47%	0	0	496	0	33	0	14	0	4	0	1	0	0	0	5.96	4.70	2.54
(V19) (575GB) Craig Telehealth Outreach Clinic	144	140	97.22%	4	2.78%	0	0	128	0	12	0	4	0	0	0	0	0	0	0	4.39	5.68	3.04
(V19) (660) Salt Lake City, UT	29,883	25,597	85.66%	4,286	14.34%	20	982	22,979	89	2,618	145	2,451	286	1,265	207	355	124	215	129	11.31	13.78	4.34
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	23,349	19,503	83.53%	3,846	16.47%	0	783	17,221	46	2,282	106	2,154	241	1,157	163	334	97	201	128	14.43	13.81	4.04
(V19) (660GA) Pocatello	1,310	1,264	96.49%	46	3.51%	0	195	1,232	39	32	39	21	45	11	44	11	27	3	1	6.14	10.29	1.70
(V19) (660GB) Ogden	2,186	2,015	92.18%	171	7.82%	0	3	1,904	3	111	0	107	0	59	0	4	0	1	0	11.81	9.81	4.69
(V19) (660GD) Roosevelt	149	149	100%	0	0%	0	0	148	0	1	0	0	0	0	0	0	0	0	0	0.17	0.00	0.33
(V19) (660GE) Orem	815	766	93.99%	49	6.01%	0	0	701	0	65	0	20	0	18	0	4	0	7	0	10.60	7.64	11.27
(V19) (660GG) St. George	955	847	88.69%	108	11.31%	0	0	828	0	19	0	91	0	16	0	0	0	1	0	0.35	24.92	1.08
(V19) (660GJ) West Valley City	1,020	956	93.73%	64	6.27%	0	1	861	1	95	0	56	0	4	0	2	0	2	0	10.66	1.93	5.69
(V19) (660GK) Elko, NV	79	77	97.47%	2	2.53%	0	0	65	0	12	0	2	0	0	0	0	0	0	0	8.02	2.00	2.80
(V19) (660MA) IDES Hill AFB	20	20	100%	0	0%	0	0	19	0	1	0	0	0	0	0	0	0	0	0	21.00	0.00	0.00
(V19) (666) Sheridan, WY	4,137	4,053	97.97%	84	2.03%	3	0	3,829	0	224	0	69	0	11	0	3	0	1	0	4.11	4.53	2.66
(V19) (666) Sheridan	1,913	1,882	98.38%	31	1.62%	0	0	1,785	0	97	0	27	0	3	0	0	0	1	0	3.32	3.84	2.37
(V19) (666GB) Casper	686	666	97.08%	20	2.92%	0	0	611	0	55	0	17	0	2	0	1	0	0	0	5.30	10.00	4.73
(V19) (666GC) Riverton	626	609	97.28%	17	2.72%	0	0	573	0	36	0	12	0	5	0	0	0	0	0	5.13	0.00	2.17
(V19) (666GD) Powell	206	201	97.57%	5	2.43%	0	0	198	0	3	0	3	0	0	0	2	0	0	0	2.55	0.00	0.00
(V19) (666GE) Gillette	236	227	96.19%	9	3.81%	0	0	206	0	21	0	9	0	0	0	0	0	0	0	6.99	7.21	1.61
(V19) (666GF) Rock Springs	470	468	99.57%	2	0.43%	0	0	456	0	12	0	1	0	1	0	0	0	0	0	1.95	0.00	1.10
(V20) (463) Anchorage, AK	6,047	5,856	96.84%	191	3.16%	109	7	5,566	7	290	0	134	0	42	0	10	0	5	0	6.59	1.87	2.16
(V20) (463) Alaska VA Healthcare System	4,691	4,596	97.97%	95	2.03%	0	6	4,455	6	141	0	58	0	22	0	10	0	5	0	4.51	1.76	0.77
(V20) (463BU) Anchorage DCHV	32	31	96.88%	1	3.13%	0	0	28	0	3	0	1	0	0	0	0	0	0	0			15.00
(V20) (463GA) Fairbanks	458	374	81.66%	84	18.34%	0	1	273	1	101	0	65	0	19	0	0	0	0	0	21.28	3.49	10.88
(V20) (463GB) Kenai	645	636	98.6%	9	1.4%	0	0	594	0	42	0	8	0	1	0	0	0	0	0	3.35	3.46	2.94
(V20) (463GC) Mat-Su	221	219	99.1%	2	0.9%	0	0	216	0	3	0	2	0	0	0	0	0	0	0	1.28		1.09
(V20) (531) Boise, ID	15,161	13,438	88.64%	1,723	11.36%	6	108	12,346	36	1,092	28	1,038	24	429	13	143	6	113	1	2.44	11.90	1.54
(V20) (531) Boise	13,227	11,545	87.28%	1,682	12.72%	0	108	10,543	36	1,002	28	999	24	428	13	143	6	112	1	2.23	12.20	1.58
(V20) (531GE) Twin Falls	738	735	99.59%	3	0.41%	0	0	726	0	9	0	3	0	0	0	0	0	0	0	1.57	2.00	1.37
(V20) (531GG) Canyon County	1,189	1,151	96.8%	38	3.2%	0	0	1,070	0	81	0	36	0	1	0	0	0	1	0	3.81	4.89	1.43
(V20) (531MA) IDES Mt Home AFB	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V20) (531MB) IDES Idaho ANG	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V20) (648) Portland, OR	76,152	68,293	89.68%	7,859	10.32%	0	2,943	62,501	1,105	5,792	222	5,043	525	1,942	357	459	123	415	611	13.83	12.65	2.27
(V20) (648) Portland	49,611	45,006	90.72%	4,605	9.28%	0	2,685	41,817	1,064	3,189	195	2,593	487	1,238	337	393	105	381	497	9.38	12.76	2.04
(V20) (648A4) Vancouver	11,572	10,110	87.37%	1,462	12.63%	0	201	9,165	35	945	25	1,057	34	354	19	35	12	16	76	20.32	10.20	1.48
(V20) (648BU) VADOM Vancouver	230	230	100%	0	0%	0	0	230	0	0	0	0	0	0	0	0	0	0	0			
(V20) (648GA) Bend	3,272	3,116	95.23%	156	4.77%	0	39	2,878	0	238	2	103	1	28	0	14	1	11	35	7.33	6.40	3.49



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(V21) (612A4) N. California HCS-Sacramento	21,112	18,068	85.58%	3,044	14.42%	0	245	15,690	59	2,378	100	1,800	57	840	21	352	7	52	1	12.32	16.74	2.42
(V21) (612B4) Redding	7,442	6,855	92.11%	587	7.89%	0	0	6,236	0	619	0	438	0	94	0	54	0	1	0	6.78	10.16	0.70
(V21) (612BY) Oakland	6,943	6,626	95.43%	317	4.57%	0	32	6,309	22	317	10	230	0	78	0	9	0	0	0	5.90	6.50	1.09
(V21) (612GD) Fairfield	2,594	2,562	98.77%	32	1.23%	0	1	2,483	1	79	0	29	0	3	0	0	0	0	0	3.71	5.87	0.91
(V21) (612GE) Vallejo/Mare Island	2,445	1,805	73.82%	640	26.18%	0	2	1,470	0	335	2	381	0	150	0	98	0	11	0	4.84	22.42	0.14
(V21) (612GF) Martinez	11,452	9,901	86.46%	1,551	13.54%	0	8	8,678	2	1,223	0	1,058	1	434	0	55	1	4	4	12.74	13.99	0.56
(V21) (612GG) Chico	2,728	2,448	89.74%	280	10.26%	0	2	2,215	2	233	0	209	0	51	0	19	0	1	0	8.97	9.98	6.26
(V21) (612GH) McClellan	9,557	8,162	85.4%	1,395	14.6%	0	3	7,062	2	1,100	1	568	0	445	0	239	0	143	0	3.59	21.65	1.58
(V21) (612GI) Yuba City	672	663	98.66%	9	1.34%	0	1	602	1	61	0	9	0	0	0	0	0	0	0	7.47	0.00	2.30
(V21) (640) Palo Alto, CA	48,882	45,404	92.88%	3,478	7.12%	11	584	40,738	66	4,666	66	2,202	73	694	80	398	63	184	232	8.62	9.43	7.23
(V21) (640) Palo Alto-Palo Alto	24,033	22,471	93.5%	1,562	6.5%	0	73	20,458	7	2,013	10	942	15	361	6	164	10	95	25	7.15	8.10	5.23
(V21) (640A0) Palo Alto-Menlo Pk	1,818	1,783	98.07%	35	1.93%	0	2	1,655	2	128	0	21	0	14	0	0	0	0	0	4.05	9.05	4.03
(V21) (640A4) Livermore	8,635	7,855	90.97%	780	9.03%	0	493	7,107	42	748	55	362	58	177	74	170	53	71	207	4.83	12.59	3.91
(V21) (640BY) San Jose	3,469	3,298	95.07%	171	4.93%	0	11	2,675	10	623	1	137	0	25	0	8	0	1	0	5.97	10.97	7.01
(V21) (640GA) Palo Alto HCS- Capitola	99	97	97.98%	2	2.02%	0	0	94	0	3	0	0	0	0	0	0	0	2	0	2.47		6.63
(V21) (640GB) Sonora (Tuolumne County)	1,011	821	81.21%	190	18.79%	0	0	710	0	111	0	178	0	12	0	0	0	0	0	21.21		1.36
(V21) (640GC) Fremont	404	388	96.04%	16	3.96%	0	0	367	0	21	0	14	0	1	0	1	0	0	0	2.15	7.86	6.61
(V21) (640HA) Stockton	2,416	2,249	93.09%	167	6.91%	0	3	1,885	3	364	0	117	0	27	0	14	0	9	0	8.80	3.72	15.69
(V21) (640HB) Modesto	2,358	2,130	90.33%	228	9.67%	0	0	1,962	0	168	0	200	0	26	0	1	0	1	0	3.91	10.78	12.99
(V21) (640HC) Monterey	4,639	4,312	92.95%	327	7.05%	0	2	3,825	2	487	0	231	0	51	0	40	0	5	0	12.66	9.30	1.94
(V21) (654) Reno, NV	28,039	25,403	90.6%	2,636	9.4%	68	49	23,397	19	2,006	5	1,477	15	860	7	181	1	118	2	8.38	12.29	1.98
(V21) (654) Sierra Nevada HCS	24,692	22,216	89.97%	2,476	10.03%	0	35	20,391	17	1,825	4	1,345	10	843	3	172	1	116	0	9.59	12.30	0.96
(V21) (654GA) Sierra Foothills	1,068	1,022	95.69%	46	4.31%	0	0	977	0	45	0	33	0	6	0	6	0	1	0	2.78	11.12	7.85
(V21) (654GB) Carson Valley	974	922	94.66%	52	5.34%	0	1	862	0	60	0	48	0	2	0	2	0	0	1	7.43	0.00	2.24
(V21) (654GC) Lahontan Valley	1,081	1,021	94.45%	60	5.55%	0	12	946	2	75	1	49	4	9	4	1	0	1	1	7.87	2.43	3.17
(V21) (654GD) Diamond View	224	222	99.11%	2	0.89%	0	1	221	0	1	0	2	1	0	0	0	0	0	0	0.51	0.00	0.01
(V21) (662) San Francisco, CA	39,332	35,502	90.26%	3,830	9.74%	110	237	33,133	80	2,369	42	2,467	32	1,043	36	245	21	75	25	15.25	10.72	9.05
(V21) (662) San Francisco	30,506	28,127	92.2%	2,379	7.8%	0	151	26,593	68	1,534	33	1,578	17	583	14	172	11	46	7	13.07	10.23	1.77
(V21) (662GA) Santa Rosa	4,237	3,492	82.42%	745	17.58%	0	31	3,168	4	324	1	479	2	231	3	26	3	9	18	10.53	14.02	22.20
(V21) (662GC) Eureka	1,519	1,351	88.94%	168	11.06%	0	14	1,131	1	220	2	156	2	7	5	4	4	1	0	15.01	11.33	6.15
(V21) (662GD) Ukiah	1,096	721	65.78%	375	34.22%	0	41	628	7	93	6	106	11	214	14	37	3	18	0	43.66	1.93	25.57
(V21) (662GE) Northern San Bruno CBOC	558	547	98.03%	11	1.97%	0	0	507	0	40	0	9	0	1	0	1	0	0	0	5.28	3.74	2.42
(V21) (662GF) San Francisco CBOC	539	467	86.64%	72	13.36%	0	0	400	0	67	0	69	0	3	0	0	0	0	0	18.47	6.04	3.62
(V21) (662GG) Clearlake CBOC	877	797	90.88%	80	9.12%	0	0	706	0	91	0	70	0	4	0	5	0	1	0	12.15	1.94	7.75
(V22) (593) Las Vegas, NV	60,627	53,639	88.47%	6,988	11.53%	48	1,290	50,800	279	2,839	269	3,083	357	2,304	275	1,153	26	448	84	4.82	15.64	4.15
(V22) (593) Southern Nevada HCS	36,248	30,427	83.94%	5,821	16.06%	0	1,147	28,674	254	1,753	248	2,184	310	2,076	225	1,116	26	445	84	2.40	16.15	3.03
(V22) (593GC) Pahrump	1,478	1,455	98.44%	23	1.56%	0	0	1,451	0	4	0	22	0	0	0	1	0	0	0	0.59	6.69	0.53
(V22) (593GD) Northwest PCC	6,708	6,127	91.34%	581	8.66%	0	1	5,661	1	466	0	472	0	92	0	16	0	1	0	7.59	3.86	7.42
(V22) (593GE) Southeast PCC	5,643	5,388	95.48%	255	4.52%	0	5	5,119	4	269	1	214	0	37	0	4	0	0	0	4.02	1.84	5.44
(V22) (593GF) Southwest PCC	6,388	6,210	97.21%	178	2.79%	0	0	5,998	0	212	0	114	0	54	0	9	0	1	0	4.17	1.55	4.21
(V22) (593GG) Northeast PCC	3,848	3,719	96.65%	129	3.35%	0	0	3,584	0	135	0	77	0	44	0	7	0	1	0	4.38	3.10	2.33
(V22) (593GH) Laughlin	314	313	99.68%	1	0.32%	0	137	313	20	0	20	0	47	1	50	0	0	0	0	0.90		
(V22) (600) Long Beach, CA	45,080	43,006	95.4%	2,074	4.6%	19	947	40,206	308	2,800	387	1,349	201	314	13	283	16	128	22	8.94	5.54	6.41
(V22) (600) Long Beach HCS	39,541	37,826	95.66%	1,715	4.34%	0	940	35,473	305	2,353	386	1,156	199	205	13	232	15	122	22	10.22	5.11	6.51
(V22) (600GA) Anaheim	920	910	98.91%	10	1.09%	0	2	838	1	72	1	8	0	1	0	0	0	1	0	7.16	0.72	3.44
(V22) (600GB) Santa Ana	1,697	1,508	88.86%	189	11.14%	0	1	1,272	0	236	0	80	1	60	0	46	0	3	0	11.49	26.55	6.21
(V22) (600GC) Cabrillo (Long Beach)	153	146	95.42%	7	4.58%	0	1	135	0	11	0	0	1	3	0	4	0	0	0	2.31		33.36
(V22) (600GD) Santa Fe Springs/Whittier	1,485	1,335	89.9%	150	10.1%	0	2	1,252	2	83	0	103	0	44	0	1	0	2	0	8.44	0.30	10.43
(V22) (600GE) Laguna Hills	1,284	1,281	99.77%	3	0.23%	0	1	1,236	0	45	0	2	0	1	0	0	1	0	0	3.74		3.22
(V22) (605) Loma Linda, CA	61,932	59,396	95.91%	2,536	4.09%	31	95	56,331	42	3,065	33	1,823	10	551	0	102	3	60	7	8.95	4.56	3.41
(V22) (605) Loma Linda VAMC	49,890	47,877	95.97%	2,013	4.03%	0	88	45,527	39	2,350	32	1,425	7	449	0	82	3	57	7	10.83	4.48	3.78
(V22) (605GA) Victorville	2,751	2,618	95.17%	133	4.83%	0	0	2,576	0	42	0	68	0	61	0	3	0	1	0	4.71		4.97
(V22) (605GB) Murrieta	2,490	2,304	92.53%	186	7.47%	0	1	2,007	0	297	0	174	1	11	0	1	0	0	0	12.51	7.41	1.54



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(V22) (605GC) Palm Desert	2,679	2,635	98.36%	44	1.64%	0	2	2,491	1	144	1	39	0	2	0	3	0	0	0	3.11	9.69	0.46
(V22) (605GD) Corona (Riverside County) CA	1,221	1,183	96.89%	38	3.11%	0	3	1,080	2	103	0	31	1	7	0	0	0	0	0	8.58		5.89
(V22) (605GE) Rancho Cucamonga	2,901	2,779	95.79%	122	4.21%	0	1	2,650	0	129	0	86	1	21	0	13	0	2	0	8.72	5.71	0.24
(V22) (664) San Diego, CA	68,591	61,041	88.99%	7,550	11.01%	5	354	55,580	113	5,461	64	4,766	77	1,211	49	875	12	698	37	5.93	11.64	10.85
(V22) (664) San Diego HCS	44,368	39,953	90.05%	4,415	9.95%	0	204	36,803	63	3,150	35	2,700	35	684	31	452	9	579	29	7.40	9.95	10.44
(V22) (664BU) San Diego Domiciliary	7	7	100%	0	0%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			
(V22) (664BY) Mission Valley	11,387	9,733	85.47%	1,654	14.53%	0	50	8,405	12	1,328	10	902	11	321	7	361	2	70	8	6.82	23.82	14.79
(V22) (664GA) Imperial Valley	586	561	95.73%	25	4.27%	0	0	545	0	16	0	18	0	4	0	1	0	2	0	2.21	0.00	6.35
(V22) (664GB) Oceanside	8,341	7,116	85.31%	1,225	14.69%	0	78	6,370	30	746	17	978	22	153	9	48	0	46	0	3.01	15.87	5.55
(V22) (664GC) Chula Vista	1,554	1,422	91.51%	132	8.49%	0	0	1,280	0	142	0	126	0	6	0	0	0	0	0	3.17	12.66	3.33
(V22) (664GD) Escondido	2,348	2,249	95.78%	99	4.22%	0	22	2,170	8	79	2	42	9	43	2	13	1	1	0	5.85	0.00	7.08
(V22) (691) Greater Los Angeles HCS	82,705	74,193	89.71%	8,512	10.29%	21	521	68,099	51	6,094	30	5,346	78	2,551	55	483	47	132	257	9.81	11.97	4.42
(V22) (691) West Los Angeles, CA	35,501	31,887	89.82%	3,614	10.18%	0	452	28,755	14	3,132	29	2,335	70	950	47	243	45	86	244	5.38	11.31	3.82
(V22) (691A4) Sepulveda	20,593	18,114	87.96%	2,479	12.04%	0	38	16,646	6	1,468	1	1,447	8	953	8	62	2	17	13	8.36	13.63	5.15
(V22) (691GB) Santa Barbara	1,590	1,554	97.74%	36	2.26%	0	30	1,485	30	69	0	26	0	5	0	4	0	1	0	4.67	4.34	5.22
(V22) (691GC) Gardena	896	834	93.08%	62	6.92%	0	0	783	0	51	0	59	0	3	0	0	0	0	0	2.17	20.10	7.17
(V22) (691GD) Bakersfield	6,201	6,080	98.05%	121	1.95%	0	1	5,946	1	134	0	91	0	19	0	11	0	0	0	2.07	7.19	2.79
(V22) (691GE) Los Angeles	10,705	9,058	84.61%	1,647	15.39%	0	0	8,404	0	654	0	947	0	548	0	127	0	25	0	22.66	12.64	2.71
(V22) (691GF) EAST LOS ANGELES CLINIC	728	726	99.73%	2	0.27%	0	0	719	0	7	0	0	0	2	0	0	0	0	0	3.13	13.00	0.34
(V22) (691GG) Antelope Valley	696	567	81.47%	129	18.53%	0	0	546	0	21	0	107	0	18	0	3	0	1	0	13.80	0.00	3.77
(V22) (691GK) San Luis Obispo	903	868	96.12%	35	3.88%	0	0	795	0	73	0	30	0	4	0	1	0	0	0	5.59	7.56	6.62
(V22) (691GL) Santa Maria	3,068	2,840	92.57%	228	7.43%	0	0	2,603	0	237	0	147	0	48	0	31	0	2	0	7.27	10.48	6.62
(V22) (691GM) Port Hueneme (Oxnard)	1,824	1,665	91.28%	159	8.72%	0	0	1,417	0	248	0	157	0	1	0	1	0	0	0	13.35	0.00	5.34
(V23) (437) Fargo, ND	19,241	18,782	97.61%	459	2.39%	4	7	18,164	3	618	0	338	2	101	2	15	0	5	0	3.66	2.93	1.05
(V23) (437) Fargo VA Health Care System	15,687	15,330	97.72%	357	2.28%	0	5	14,829	2	501	0	268	1	72	2	12	0	5	0	4.23	2.64	1.16
(V23) (437GA) Grafton	156	156	100%	0	0%	0	0	156	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.11
(V23) (437GB) Bismarck ND	912	896	98.25%	16	1.75%	0	0	873	0	23	0	14	0	2	0	0	0	0	0	1.07	3.05	0.55
(V23) (437GC) Fergus Falls	390	384	98.46%	6	1.54%	0	0	370	0	14	0	6	0	0	0	0	0	0	0	4.06	1.30	1.49
(V23) (437GD) Minot	573	513	89.53%	60	10.47%	0	2	456	1	57	0	33	1	25	0	2	0	0	0	6.29	26.47	0.95
(V23) (437GE) Bemidji CBOC	863	845	97.91%	18	2.09%	0	0	836	0	9	0	15	0	2	0	1	0	0	0	2.25	1.10	0.87
(V23) (437GF) Williston CBOC ND	118	117	99.15%	1	0.85%	0	0	114	0	3	0	1	0	0	0	0	0	0	0	7.55	0.00	0.12
(V23) (437GI) Grand Forks	542	541	99.82%	1	0.18%	0	0	530	0	11	0	1	0	0	0	0	0	0	0	0.38	0.38	0.73
(V23) (438) Sioux Falls, SD	21,290	20,638	96.94%	652	3.06%	2	48	19,590	30	1,048	13	456	3	150	1	28	0	18	1	1.96	6.00	3.85
(V23) (438) Sioux Falls	16,909	16,360	96.75%	549	3.25%	0	47	15,471	30	889	13	378	3	135	0	21	0	15	1	2.62	5.79	3.86
(V23) (438GA) Spirit Lake CBOC	763	760	99.61%	3	0.39%	0	0	756	0	4	0	2	0	1	0	0	0	0	0	0.27	2.51	1.25
(V23) (438GC) Sioux City	1,089	1,072	98.44%	17	1.56%	0	1	1,027	0	45	0	16	0	0	1	1	0	0	0	0.63	4.75	4.94
(V23) (438GD) Aberdeen (Brown County)	1,201	1,153	96%	48	4%	0	0	1,093	0	60	0	35	0	9	0	4	0	0	0	0.86	12.37	3.86
(V23) (438GE) Wagner	144	133	92.36%	11	7.64%	0	0	127	0	6	0	8	0	2	0	1	0	0	0	1.31	0.00	22.91
(V23) (438GF) Watertown	1,184	1,160	97.97%	24	2.03%	0	0	1,116	0	44	0	17	0	3	0	1	0	3	0	2.08	8.88	0.26
(V23) (568) Black Hills HCS, SD	14,193	13,378	94.26%	815	5.74%	0	7	12,617	4	761	2	578	0	218	1	17	0	2	0	5.25	7.93	2.63
(V23) (568) Fort Meade	6,568	6,015	91.58%	553	8.42%	0	2	5,607	0	408	1	372	0	171	1	10	0	0	0	7.03	8.01	3.16
(V23) (568A4) Hot Springs	4,417	4,239	95.97%	178	4.03%	0	5	4,093	4	146	1	130	0	39	0	7	0	2	0	5.30	7.57	1.80
(V23) (568GA) Rapid City SD	1,878	1,807	96.22%	71	3.78%	0	0	1,651	0	156	0	68	0	3	0	0	0	0	0	8.11	8.37	2.39
(V23) (568GB) Pierre	550	547	99.45%	3	0.55%	0	0	535	0	12	0	3	0	0	0	0	0	0	0	0.83	0.00	6.95
(V23) (568HA) Newcastle	29	28	96.55%	1	3.45%	0	0	27	0	1	0	1	0	0	0	0	0	0	0	5.91		2.86
(V23) (568HB) Gordon CBOC	17	17	100%	0	0%	0	0	17	0	0	0	0	0	0	0	0	0	0	0			0.35
(V23) (568HF) Pine Ridge	52	49	94.23%	3	5.77%	0	0	45	0	4	0	2	0	1	0	0	0	0	0	5.38		14.44
(V23) (568HH) Gering SD	444	442	99.55%	2	0.45%	0	0	424	0	18	0	1	0	1	0	0	0	0	0	3.13	0.00	0.47
(V23) (568HJ) Rosebud	127	127	100%	0	0%	0	0	127	0	0	0	0	0	0	0	0	0	0	0	0.22		
(V23) (568HK) McLaughlin	5	5	100%	0	0%	0	0	4	0	1	0	0	0	0	0	0	0	0	0			4.40
(V23) (568HM) Eagle Butte SD	19	19	100%	0	0%	0	0	18	0	1	0	0	0	0	0	0	0	0	0	0.06		21.00
(V23) (568HP) Winner	63	59	93.65%	4	6.35%	0	0	57	0	2	0	1	0	3	0	0	0	0	0	8.73		0.00
(V23) (568MA) IDES Ellsworth AFB	24	24	100%	0	0%	0	0	12	0	12	0	0	0	0	0	0	0	0	0		14.16	12.00

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(V23) (618) Minneapolis, MN	74,968	71,471	95.34%	3,497	4.66%	14	6	68,691	6	2,780	0	2,250	0	901	0	135	0	211	0	3.72	6.64	2.21
(V23) (618) Minneapolis	57,204	54,350	95.01%	2,854	4.99%	0	5	52,398	5	1,952	0	1,796	0	770	0	103	0	185	0	2.70	6.57	1.41
(V23) (618BY) Superior	3,897	3,797	97.43%	100	2.57%	0	0	3,660	0	137	0	92	0	5	0	2	0	1	0	2.46	5.00	3.14
(V23) (618GA) Mankato MN	1,391	1,345	96.69%	46	3.31%	0	0	1,259	0	86	0	40	0	4	0	2	0	0	0	6.93		1.92
(V23) (618GB) Hibbing	1,388	1,303	93.88%	85	6.12%	0	0	1,153	0	150	0	73	0	7	0	0	0	5	0	10.67	3.77	5.75
(V23) (618GD) Maplewood (St. Paul)	1,642	1,568	95.49%	74	4.51%	0	0	1,435	0	133	0	70	0	4	0	0	0	0	0	2.51	11.98	1.45
(V23) (618GE) Chippewa Valley	1,969	1,918	97.41%	51	2.59%	0	0	1,888	0	30	0	9	0	8	0	19	0	15	0	4.54	0.60	4.50
(V23) (618GG) Rochester	1,343	1,332	99.18%	11	0.82%	0	0	1,305	0	27	0	8	0	2	0	1	0	0	0	1.53	0.35	2.53
(V23) (618GH) Hayward/Rice Lake VA OPC	1,145	1,122	97.99%	23	2.01%	0	1	1,082	1	40	0	17	0	1	0	2	0	3	0	4.85	0.00	1.22
(V23) (618GI) Northwest Metro VA OPC	3,861	3,623	93.84%	238	6.16%	0	0	3,446	0	177	0	134	0	96	0	6	0	2	0	2.57	8.24	3.50
(V23) (618GJ) Shakopee	533	533	100%	0	0%	0	0	515	0	18	0	0	0	0	0	0	0	0	0	2.20	1.13	1.30
(V23) (618GK) Albert Lea	595	580	97.48%	15	2.52%	0	0	550	0	30	0	11	0	4	0	0	0	0	0	3.96	0.33	4.30
(V23) (636) Central Iowa, IA	19,667	19,087	97.05%	580	2.95%	17	55	18,233	32	854	14	471	1	70	0	23	1	16	6	3.57	3.78	1.71
(V23) (636A6) Des Moines	14,806	14,408	97.31%	398	2.69%	0	37	13,744	23	664	13	322	1	54	0	17	0	5	0	4.52	2.95	1.41
(V23) (636BU) VADOM Des Moines IA	41	41	100%	0	0%	0	0	39	0	2	0	0	0	0	0	0	0	0	0	0.00		
(V23) (636GC) Mason City	1,150	1,104	96%	46	4%	0	18	1,035	9	69	1	45	0	1	0	0	1	0	6	3.94	7.98	3.01
(V23) (636GD) Marshalltown	466	440	94.42%	26	5.58%	0	0	424	0	16	0	23	0	3	0	0	0	0	0	2.55	10.65	0.07
(V23) (636GK) Fort Dodge	2,067	2,024	97.92%	43	2.08%	0	0	1,955	0	69	0	20	0	7	0	5	0	11	0	2.28	17.54	1.53
(V23) (636GM) Carroll	362	356	98.34%	6	1.66%	0	0	346	0	10	0	6	0	0	0	0	0	0	0	2.73	2.03	4.24
(V23) (636GR) Knoxville	775	714	92.13%	61	7.87%	0	0	690	0	24	0	55	0	5	0	1	0	0	0	1.47	12.82	1.45
(V23) (636) Iowa City, IA	32,353	30,126	93.12%	2,227	6.88%	0	47	28,311	15	1,815	17	1,428	10	556	3	109	2	134	0	7.77	9.73	2.83
(V23) (636A8) Iowa City	21,331	19,644	92.09%	1,687	7.91%	0	32	18,374	12	1,270	15	1,087	3	386	1	96	1	118	0	4.86	10.19	1.08
(V23) (636GF) Bettendorf	2,267	2,118	93.43%	149	6.57%	0	14	1,969	2	149	2	127	7	18	2	3	1	1	0	12.01	1.74	3.60
(V23) (636GG) Quincy	853	840	98.48%	13	1.52%	0	0	795	0	45	0	12	0	1	0	0	0	0	0	5.06	3.29	3.66
(V23) (636GH) Waterloo	1,433	1,407	98.19%	26	1.81%	0	0	1,368	0	39	0	7	0	4	0	3	0	12	0	5.01	1.22	1.35
(V23) (636GI) Lane A Evans VA Clinic	1,506	1,418	94.16%	88	5.84%	0	0	1,323	0	95	0	68	0	17	0	3	0	0	0	3.78	1.67	7.41
(V23) (636GJ) Dubuque	1,764	1,746	98.98%	18	1.02%	0	0	1,737	0	9	0	15	0	1	0	0	0	2	0	0.90	0.00	1.54
(V23) (636GN) Cedar Rapids	1,553	1,320	85%	233	15%	0	1	1,157	1	163	0	102	0	126	0	4	0	1	0	19.64	4.80	7.40
(V23) (636GS) Ottumwa	670	666	99.4%	4	0.6%	0	0	658	0	8	0	3	0	1	0	0	0	0	0	1.99	1.92	1.63
(V23) (636GT) Sterling	567	565	99.65%	2	0.35%	0	0	552	0	13	0	2	0	0	0	0	0	0	0	2.38	2.97	2.59
(V23) (636GU) Decorah	409	402	98.29%	7	1.71%	0	0	378	0	24	0	5	0	2	0	0	0	0	0	4.91	0.00	1.89
(V23) (636) Nebraska-W Iowa, NE	38,261	37,037	96.8%	1,224	3.2%	19	168	35,796	81	1,241	18	558	26	471	7	121	11	74	25	2.81	5.61	1.80
(V23) (636) Omaha	20,429	19,860	97.21%	569	2.79%	0	84	19,240	20	620	14	277	14	180	2	84	11	28	23	2.58	4.46	2.86
(V23) (636A4) Grand Island	9,369	8,877	94.75%	492	5.25%	0	19	8,661	3	216	0	160	10	272	5	23	0	37	1	2.39	8.88	1.13
(V23) (636A5) Lincoln	5,969	5,860	98.17%	109	1.83%	0	62	5,538	57	322	3	91	2	8	0	6	0	4	0	3.82	4.96	0.75
(V23) (636BX) Omaha Domiciliary	213	213	100%	0	0%	0	0	213	0	0	0	0	0	0	0	0	0	0	0			
(V23) (636GA) Norfolk NE	994	947	95.27%	47	4.73%	0	0	886	0	61	0	25	0	10	0	8	0	4	0	4.47	12.84	0.79
(V23) (636GB) North Platte	480	477	99.38%	3	0.63%	0	3	470	1	7	1	1	0	1	0	0	0	1	1	1.90	3.49	0.00
(V23) (636GL) Bellevue	265	262	98.87%	3	1.13%	0	0	249	0	13	0	3	0	0	0	0	0	0	0	2.53	0.36	0.00
(V23) (636GP) Shenandoah,IA CBOC	234	234	100%	0	0%	0	0	233	0	1	0	0	0	0	0	0	0	0	0	1.31	0.39	0.00
(V23) (636GQ) Holdrege	308	307	99.68%	1	0.32%	0	0	306	0	1	0	1	0	0	0	0	0	0	0	1.11	0.15	0.00
(V23) (656) St. Cloud, MN	36,878	35,583	96.49%	1,295	3.51%	7	22	34,571	9	1,012	4	848	1	385	1	42	3	20	4	1.10	7.18	4.68
(V23) (656) St Cloud VA Health Care System	32,562	31,437	96.55%	1,125	3.45%	0	19	30,552	6	885	4	749	1	324	1	37	3	15	4	1.17	6.76	5.21
(V23) (656GA) Brainerd	2,228	2,108	94.61%	120	5.39%	0	0	2,029	0	79	0	56	0	55	0	4	0	5	0	1.24	13.07	5.65
(V23) (656GB) Western Central Minnesota	865	850	98.27%	15	1.73%	0	0	832	0	18	0	14	0	1	0	0	0	0	0	0.70	9.84	0.54
(V23) (656GC) Max J. Beilke	1,223	1,188	97.14%	35	2.86%	0	3	1,158	3	30	0	29	0	5	0	1	0	0	0	0.44	11.54	1.59

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13. EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11



FOOTNOTES

\*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**