Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (402) Togus, ME HCS	27,461	25,716	93.65%	1,745	6.35%	22,025	1,773	1,918	1,120	340	163	122	5.74	9.6	5.2
(1V01) (402) Togus, ME	17,378	16,094	92.61%	1,284	7.39%	13,680	1,110	1,304	817	260	136	71	4.75	9.86	4.16
(1V01) (402GA) Caribou, ME	694	686	98.85%	8	1.15%	612	46	28	7	1	0	0	3.33	2.47	1.94
(1V01) (402GB) Calais, ME	336	336	100.00%	0	0.00%	321	6	5	0	0	0	0	1.79	0	0
(1V01) (402GC) Rumford, ME	329	323	98.18%	6	1.82%	288	19	16	5	0	0	1	5.92	0	0.68
(1V01) (402GD) Saco, ME	1,229			68	5.53%	970	75			7	2		7.8		
(1V01) (402GE) Lewiston, ME	1,844	1,769	95.93%	75		1,548	117	104	57	13	2	3	4.71	6.24	5.37
(1V01) (402GF) Lincoln, ME	325			23	7.08%	274	15			7	1	2	10.73		-
(1V01) (402HB) Bangor, ME	3,685			210			268			33	14		8.23		
(1V01) (402HC) Portland, ME	1,545			71	4.60%	1,221	115	138		19	8		5.57	11.96	7.78
(1V01) (402HL) Bingham, ME - Mobile	42		100.00%	0	0.00%	40	1	1	0	0	0		1.69		
(1V01) (402QA) Fort Kent, ME	28		100.00%	0	0.00%	24	1	3	0	0	0		3		
(1V01) (402QB) Houlton, ME	26		100.00%	0	0.00%	26			-	0	0		1.42		
(1V01) (405) White River Junction, VT HCS	19,187									306					
(1V01) (405) White River Junction, VT	13,921			1,173	8.43%	11,103	732			250	96		7.27		
(1V01) (405GA) Bennington, VT	771			22	2.85%	688	33			7	5	-	5.47	13.45	
(1V01) (405GC) Brattleboro, VT	398			24	6.03%	325	19			3	1	0	5.72		
(1V01) (405HA) Burlington Lakeside, VT	2,121			166		1,758	104			37	9		6.2		
(1V01) (405HC) Littleton, NH	835			38	4.55%	686	44			8	3	_	4.44	9.92	
(1V01) (405HD) VICC - Newport	6		100.00%	0	0.00%	5		(0	0	0		5	
(1V01) (405HE) Keene, NH	276		100.00%	0	0.00%	222	21			0	0	0	5.68		
(1V01) (405HF) Rutland, VT	584		96.23%	22		470	45			1	1	5	5.86		
(1V01) (405QB) Newport, VT	275		99.27%	2		258	8		1	0	0	·	3.13		
(1V01) (518) Bedford, MA HCS	11,917			637			700			137	55				
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	10,639	-	94.39%	597			606			133	55		3.92		
(1V01) (518GA) Lynn, MA	512			10			38			0	0		4.69		
(1V01) (518GB) Haverhill, MA	424		94.58%	23			19			3	0		7.06		
(1V01) (518GE) Gloucester, MA	331			0	2.11%		32		1 0	0	0		5.97	4.72	
(1V01) (518MA) IDES Hanscom AFB (1V01) (523) Boston, MA HCS	44,724		100.00% 94.35%			36,625				407	184		6.33	11.3	
(1V01) (523) Jamaica Plain, MA	19,355		94.33%		5.67%		1,203			163	85		6.76		
(1V01) (523A4) West Roxbury, MA	7,071				8.49%		498			86	48		9.89		
(1V01) (523A5) Brockton, MA	12,473			668	5.36%	10,572				141	51		5.36		
(1V01) (523BY) Lowell, MA	1,882					1,536	124			10	0		2.93		
(1V01) (523BZ) Causeway, MA	2,988			26		2,826	82			4	0		5.72		
(1V01) (523GA) Framingham, MA	406			8	1.97%	311	33			1	0		5.92		
(1V01) (523GC) Quincy, MA	230		91.74%	19		183	13			2	0	0	5.61	25.09	
(1V01) (523GD) Plymouth, MA	311		94.21%	18			50			0	0	1	8.87	9.33	
(1V01) (523MA) IDES Hanscom AFB	8		100.00%	0	0.00%	8	0			0	0	0		4.29	
(1V01) (608) Manchester, NH HCS	18,094			1,622		13,506	1,368	1,598	1,049	336	124	113	8.78		
(1V01) (608) Manchester, NH	16,034				9.21%		1,157			314	112		8.13		
(1V01) (608GA) Portsmouth, NH	493			44	8.92%	337	47			5	2		7.97	20.65	
(1V01) (608GC) Somersworth, NH	720	653	90.69%	67	9.31%	472	90	91	36	14	9	8	13.19	30.07	12.5
(1V01) (608GD) Conway, NH	328	313	95.43%	15	4.57%	274	19	20	12	0	0	3	8.7	30.71	2.4
(1V01) (608HA) Tilton, NH	512		96.29%	19	3.71%	370	55	68	3 14	3	1	1	9.4	9.08	3.53
(1V01) (608MA) IDES Manchester VAMC	7		100.00%	0	0.00%	7			0	0	0	0		0	
(1V01) (631) Central Western Massachusetts HCS	21,436	20,047	93.52%	1,389	6.48%	17,635	1,098	1,314	802	251	105	231	9.46	10.41	7.31
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	9,222	8,695	94.29%	527	5.71%	7,641	464	590	296	93	43	95	9.96	10.54	4.11
(1V01) (631BY) Springfield, MA	4,335	4,113	94.88%	222	5.12%	3,640	212	261	151	33	19	19	9.08	7.74	5.22
(1V01) (631GC) Pittsfield, MA	591	568	96.11%	23	3.89%	517	34	17	14	4	3	2	5.68	12.29	4.9
(1V01) (631GD) Greenfield, MA	795	723	90.94%	72	9.06%	611	50	62	51	10	2	9	9.04	3.06	11.85
(1V01) (631GE) Worcester, MA	2,013	1,897	94.24%	116	5.76%	1,641	129	127	74	18	9	15	8.63	3.21	2.98

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Measured from Preferred Date For the Reporting Period Ending: March 2019			Complete d in 30		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
renou Litulia. March 2013			Days or Less 3		Ju Days J										
(1V01) (631GF) Fitchburg, MA	921	889	96.53%	32	3.47%	776	53	60	18	6	3	5	15	12.22	7.49
(1V01) (631MA) IDES Keller Army Community Hospital	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0	0
(1V01) (631PA) 631PA	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(1V01) (631QA) Northampton, MA (Plantation	2,151				11.34%		63	63	129	57	10			11.66	
Street)															1= 1
(1V01) (631QB) Northampton, MA (Lake Avenue)	1,395				10.97%	1,015	93			30	16			17.44	17.81
(1V01) (650) Providence, RI HCS (1V01) (650) Providence, RI	29,809 21,653					24,427 17,710	2,246	2,252 1,656		176 128	55			6.43 7.97	3.26 2.83
(1V01) (650GA) New Bedford, MA	1,512					1,200	1,631	103		14	5				9.69
(1V01) (650GB) Hyannis, MA	1,250				4.88%	1,052	59	78		25	8	9		6.32	2.43
(1V01) (650GD) Middletown, RI	650			5		591	23	31		0	0				1.57
(1V01) (650QA) Eagle Square, RI	4,727			88	1.86%	3,857	398	384	79	9	0	0		4.34	3.77
(1V01) (650QB) Eagle Street, RI	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0		0.53	
(1V01) (689) Connecticut HCS	49,676	48,282	97.19%	1,394	2.81%	42,383	2,760	3,139	1,106	176	44	68	2.78	6.19	4.83
(1V01) (689) West Haven, CT	26,343	25,569	97.06%	774	2.94%	22,062	1,613	1,894	634	95	14	31	2.71	6.41	2.94
(1V01) (689A4) Newington, CT	15,213	14,642	96.25%	571	3.75%	12,634	937	1,071	435	76	29	31	2.96	5.79	7.64
(1V01) (689GA) Waterbury, CT	637	633	99.37%	4	0.63%	586	21	26	3	1	0	0	1.18	0	5.36
(1V01) (689GB) Stamford, CT	418	416	99.52%	2	0.48%	404	7	5	2	0	0	0	1.07	0	1.64
(1V01) (689GC) Willimantic, CT	572	564	98.60%	8	1.40%	482	41	41	5	2	0	1	3.49	1.75	7.59
(1V01) (689GD) Winsted, CT	459	455	99.13%	4	0.87%	386	41	28	1	1	0	2			2.39
(1V01) (689GE) Danbury, CT	565		_		1.24%	517	25	16		1	0				3.75
(1V01) (689HC) New London, CT (John J. McGuirk)						1,266	67	50		0	1	3			5.82
(1V01) (689QA) Errera, CT	4,067			5	****		8	8		0	0				3.53
(1V02) (528A8) Albany, NY HCS	22,517						1,013			171	74				5.6
(1V02) (528A8) Albany, NY (Samuel S. Stratton) (1V02) (528G2) Westport, NY	18,664 126		94.92%			15,847 125	829	1,039		163	69				0.46
(1V02) (528G3) Westport, NY	339		93.51%				18			3	2				17.73
(1V02) (528G6) Fonda, NY	299		99.67%		0.33%		9	11		0	0				1.46
(1V02) (528G7) Catskill, NY	351		97.44%				12			0	0				4.56
(1V02) (528GT) Glens Falls, NY	485		97.53%				23			1	0				2.69
(1V02) (528GV) Plattsburgh, NY	599	584	97.50%	15	2.50%	524	36		11	1	1	2			4.42
(1V02) (528GW) Schenectady, NY	357	357	100.00%	0	0.00%	333	15	9	0	0	0	0	1.8	0.4	0.13
(1V02) (528GX) Troy, NY	285	284	99.65%	1	0.35%	242	23	19	0	1	0	0	3.3	1	8.3
(1V02) (528GY) Clifton Park, NY	354	338	95.48%	16	4.52%	279	23	36	11	1	1	3	10.39	0.83	2.09
(1V02) (528GZ) Kingston, NY	445	433	97.30%	12	2.70%	388	22	23	8	1	1	2	4.28	9.7	4.19
(1V02) (528QK) Saranac Lake, NY	213	213	100.00%	0	0.00%	211	2		0	0	0	0	0.39	0	0.42
(1V02) (528A6) Bath, NY HCS	15,914		98.29%				561				3	8			1.19
(1V02) (528A6) Bath, NY	14,468		98.47%				463			18	3				1.43
(1V02) (528G4) Elmira, NY	864						70			4	0		3.67	5.27	0.4
(1V02) (528G8) Wellsville, NY	387		96.90%				16	23		2	0				0.27
(1V02) (528QE) Coudersport, PA	63				0.0270		8	5	5	1	0				0
(1V02) (528QF) Wellsboro, PA	132		85.61%		14.39%		1,744	13 1,834			0		9.67	41.5	
(1V02) (528) Western New York HCS (1V02) (528) Buffalo, NY	34,688 25,621						1,744			1 72 157	73 56			6.95 7.23	5.06 4.39
(1V02) (528) Bullalo, NY (1V02) (528A4) Batavia, NY	3,478						1,462	1,529		6	13			4.02	9.92
(1V02) (528GB) Jamestown, NY	703		_				23			0	0				2.78
(1V02) (528GC) Dunkirk, NY	542		99.26%		0.74%		15			0	1	0			4.89
(1V02) (528GD) Niagara Falls, NY	550		96.36%				35			3	1	5			3.13
(1V02) (528GK) Lockport, NY	424		99.53%				4	9		0	0				4.48
(1V02) (528GQ) Lackawanna, NY	705		95.74%			581	50	44		4	1	8	8.76		6.24
(1V02) (528GR) Olean, NY	746	725	97.18%	21	2.82%	644	43	38	17	2	0	2	4.01	3.95	4.31
(1V02) (528QA) Buffalo-Main Street, NY	1,392	1,392	100.00%	0	0.00%	1,390	2	0	0	0	0	0			
(1V02) (528QB) Packard, NY	527	526	99.81%	1	0.19%	526	0	0	0	0	1	0	2.16		
			3												

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(1V02) (528A5) Canandaigua, NY HCS	14,085			457		11,546	1,030			63	23				
(1V02) (528A5) Canandaigua, NY	6,459	6,296		163	2.52%	5,382	477	437	141	13	5		4.04	5.21	3.66
(1V02) (528GE) Rochester, NY	5,739		96.06%	226	3.94%	4,619	433	461	159	40	15		5.37	5.65	4.31
(1V02) (528QC) Clinton Crossings, NY	1,882	1,814	96.39%	68	3.61%	1,540	120	154	50	10	3	5		5.62	
(1V02) (528QD) Mount Hope, NY	5		100.00%	4.050	0.00%	5	0		0	0		0	2.04	0.00	4.40
(1V02) (528A7) Syracuse, NY HCS	35,059			1,653		29,302	1,982			376	127				
(1V02) (528A7) Syracuse, NY	18,345	17,274		1,071	5.84%	14,894	1,114	1,266	692	267	71	41	2.49	8.13	3.47
(1V02) (528G5) Auburn, NY	455 685	437	96.04%	18	3.96% 1.90%	366 609	39	32 29		0	3	5	4.85	14.44	5.89
(1V02) (528G9) Tompkins County, NY (1V02) (528GL) Massena, NY	1,112	1,100	98.10% 98.92%	12	1.08%	899	103	98		4	2	1	1.25 4.56	29.08 7.28	3.23 4.3
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	4,135			99	2.39%	3,617	220	199		8	1	3	3.21	3.5	5.07
` ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	2,455		97.01%	63	2.57%	2,117	154	121	39	8	8	8		5.77	2.85
(1V02) (528GN) Binghamton, NY	· ·		96.66%	48	3.34%	1,267	54	66		8	8	5	3.1	19.71	5.65
(1V02) (528GD) Watertown, NY	1,435 563	1,387		10		473	49	31	27 8	8	٥	0	1.46 3.74	7.85	3.27
(1V02) (528GP) Oswego, NY (1V02) (528MA) Watertown DES	703		100.00%	10	0.00%	6	49	0	0	0	1	0	3.74	7.85	3.21
, , , ,	2 222			110			94	115		, and the second	7				4.66
(1V02) (528QG) Erie West, NY	3,223	3,113		110	3.41% 0.19%	2,904 505	15	-	1	24	0	5		1.16	4.66
(1V02) (528QH) South Salina, NY	532 943		99.81% 81.76%	172		600	70		81	51	Ŭ	21		16.91	U
(1V02) (528QI) Erie East, NY	1,169	771	96.92%	36		1,045	35		34	2	19	0		3.35	3.74
(1V02) (528QN) Watertown 2, NY (1V02) (526) Bronx, NY HCS	23,600			777	3.08%	20,840	887			98	32			6.56	
				752		20,840	853	1,096	560	95	31		6.28	6.54	0.73
(1V02) (526) Bronx, NY (James J. Peters) (1V02) (526GA) White Plains, NY	23,006	22,254		6	2.09%	250	18	1,007		2	0	66	2.82	15.88	5.55
(1V02) (526GB) Yonkers, NY	223	219		4	1.79%	202	8	9	3	0	0	1	5.28	16.5	1.96
(1V02) (526GD) Sunnyside-Queens, NY (Thomas P. Noonan Jr.)	84	69		15	17.86%	54	8	7	13	1	1	0	11.65		45
(1V02) (561) New Jersey HCS	43,398	40,524	93.38%	2,874	6.62%	35,967	2,006	2,551	1,956	536	202	180	4.69	11.2	4.99
(1V02) (561) East Orange, NJ	23,137	21,329	92.19%	1,808	7.81%	18,778	1,131	1,420	1,193	369	127	119	7.66	11.47	6.28
(1V02) (561A4) Lyons, NJ	8,538	7,984	93.51%	554	6.49%	7,001	392	591	394	88	41	31	5.67	11.4	4.28
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,529	5,133	92.84%	396	7.16%	4,539	249	345	287	59	27	23	5.22	10.94	6.7
(1V02) (561GA) Hamilton, NJ	625	606	96.96%	19	3.04%	502	52	52	11	6	1	1	6.47	36	3.41
(1V02) (561GB) Elizabeth, NJ	241	236	97.93%	5	2.07%	228	4	4	3	1	1	0	2.53		1.81
(1V02) (561GD) Hackensack, NJ	2,013	1,971	97.91%	42	2.09%	1,866	66	39	31	5	1	5	1.96	4.42	3.26
(1V02) (561GE) Jersey City, NJ	334	333	99.70%	1	0.30%										1.09
(1V02) (561GF) Piscataway, NJ	597	597	100.00%			321	4	8	1	0	0	0	0.16	14.7	1.00
(1V02) (561GH) Morristown, NJ			100.0070	0	0.00%	321 590	4 5		0	0	0	0	0.16 0.29		0.67
	474	468		6	0.00% 1.27%		4 5 38	2	0 4		-	0			
(1V02) (561GI) Tinton Falls, NJ	474 1,163	468	98.73%	0 6 12	1.27%	590		2	4	0	0	0	0.29	8.7	0.67
(1V02) (561GI) Tinton Falls, NJ (1V02) (561GJ) Paterson, NJ		468 1,151	98.73%	6	1.27% 1.03%	590 399	38	2 31 38	7	0	0	0	0.29 3.5	8.7 2.62	0.67 6.4
	1,163	468 1,151 352	98.73% 98.97% 93.37%	6	1.27% 1.03% 6.63%	590 399 1,071	38 42	2 31 38	4 7 21	0	0 0 2	0 0 1 0	0.29 3.5 2.79	8.7 2.62	0.67 6.4 2.2
(1V02) (561GJ) Paterson, NJ	1,163 377	468 1,151 352 364	98.73% 98.97% 93.37% 98.38%	6 12 25 6	1.27% 1.03% 6.63% 1.62%	590 399 1,071 317 355	38 42 16	2 31 38 19 2	4 7 21 4	0 2 2 4	0 0 2 0	0 0 1 0 0 0	0.29 3.5 2.79 4.09 1.77	8.7 2.62 4.47	0.67 6.4 2.2 9.01 1.86
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ	1,163 377 370	468 1,151 352 364 20,235	98.73% 98.97% 93.37% 98.38% 96.69% 97.25%	6 12 25 6	1.27% 1.03% 6.63% 1.62% 3.31% 2.75%	590 399 1,071 317 355 18,028 4,805	38 42 16 7 1,044 217	2 31 38 19 2	4 7 21 4 466	0 2 2 4 0	0 0 2 0 2	0 0 1 0 0 50	0.29 3.5 2.79 4.09 1.77 2.75	8.7 2.62 4.47 0 5.32 3.49	0.67 6.4 2.2 9.01 1.86 4.48 6.4
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano	1,163 377 370 20,928	468 1,151 352 364 20,235 5,228	98.73% 98.97% 93.37% 98.38% 96.69% 97.25%	6 12 25 6 693	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05%	590 399 1,071 317 355 18,028	38 42 16 7 1,044	2 31 38 19 2 1,163	4 7 21 4 466	0 2 2 4 0	0 0 2 0 2 63	0 0 1 0 0 50	0.29 3.5 2.79 4.09 1.77 2.75	8.7 2.62 4.47 0 5.32 3.49	0.67 6.4 2.2 9.01 1.86 4.48 6.4
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	1,163 377 370 20,928 5,376	468 1,151 352 364 20,235 5,228	98.73% 98.97% 93.37% 98.38% 96.69% 97.25%	6 12 25 6 6 693 148	1.27% 1.03% 6.63% 1.62% 3.31% 2.75%	590 399 1,071 317 355 18,028 4,805	38 42 16 7 1,044 217	2 31 38 19 2 1,163 206	4 7 21 4 466 85	0 2 2 4 0 114	0 0 2 0 2 63 17	0 0 1 0 0 0 50 29	0.29 3.5 2.79 4.09 1.77 2.75 2	8.7 2.62 4.47 0 5.32 3.49	0.67 6.4 2.2 9.01 1.86 4.48 6.4
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY	1,163 377 370 20,928 5,376	468 1,151 352 364 20,235 5,228	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 95.95% 100.00%	6 12 25 6 693 148	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05%	590 399 1,071 317 355 18,028 4,805	38 42 16 7 1,044 217	2 31 38 19 2 1,163 206	4 7 21 4 466 85	0 2 2 4 0 114 17	0 0 2 0 2 63 17	0 0 1 0 0 0 50 29	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48	8.7 2.62 4.47 0 5.32 3.49 5.75	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM	1,163 377 370 20,928 5,376 10,632 30	468 1,151 352 364 20,235 5,228 10,201	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37%	6 12 25 6 693 148 431	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34%	590 399 1,071 317 355 18,028 4,805 8,999 30	38 42 16 7 1,044 217 522	2 31 38 19 2 1,163 206 680 0	4 7 21 4 466 85 311 0	0 2 2 4 0 114 17	0 0 2 0 2 63 17	0 0 1 0 0 50 29 16 0	0.29 3.5 2.79 4.09 1.77 2.75 2	8.7 2.62 4.47 0 5.32 3.49 5.75	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY	1,163 377 370 20,928 5,376 10,632 30 1,331	468 1,151 352 364 20,235 5,228 10,201 30 1,296	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37%	6 12 25 6 693 148 431 0	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898	38 42 16 7 1,044 217 522 0 63	2 31 38 19 2 1,163 206 680 0 50 17	4 7 21 4 466 85 311 0 19 3	0 2 2 4 0 114 17 71 0 8	0 0 2 0 2 63 17 33 0	0 0 1 0 0 50 29 16 0	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096 709	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 95.35%	6 12 25 6 693 148 431 0 35	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65% 0.85%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585	38 42 16 7 1,044 217 522 0 63 30 74 56	2 31 38 19 2 1,163 206 680 0 50 17 73 62	4 7 21 4 466 85 311 0 19 3 30 4	0 2 2 4 0 114 17 71 0 8	0 0 2 0 2 63 17 33 0 5	0 0 1 0 0 50 29 16 0 3	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56 4.99	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GB) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 95.35% 99.15%	6 12 25 6 693 148 431 0 35 8	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65% 0.85%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585 403	38 42 16 7 1,044 217 522 0 63 30 74 56 25	2 31 38 19 2 1,163 206 680 0 50 17 73 62 35	4 7 21 4 466 85 311 0 19 3 30 4	0 2 2 4 0 114 17 71 0 8 3 13	0 0 2 0 2 63 17 33 0 5	0 0 1 0 0 50 29 16 0 3 0 2	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15 0.72	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36 6.03
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096 709	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045 703	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 95.35% 99.15%	6 12 25 6 693 148 431 0 35 8	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65% 0.85%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585	38 42 16 7 1,044 217 522 0 63 30 74 56	2 31 38 19 2 1,163 206 680 0 50 17 73 62	4 7 21 4 466 85 311 0 19 3 30 4	0 2 2 4 0 114 17 71 0 8 3 13	0 0 2 0 2 63 17 33 0 5 2 6	0 0 1 0 0 50 29 16 0 3 0 2	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56 4.99	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GB) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096 709 467	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045 703 463 507	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 95.35% 99.15%	6 12 25 6 693 148 431 0 35 8	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65% 0.85%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585 403	38 42 16 7 1,044 217 522 0 63 30 74 56 25	2 31 38 19 2 1,163 206 680 0 50 17 73 62 35	4 7 21 4 466 85 311 0 19 3 3 30 4 4	0 2 2 4 0 114 17 71 0 8 3 13 2	0 0 2 0 2 63 17 33 0 5 2 6 0	0 0 1 0 0 50 29 16 0 3 0 2	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15 0.72	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56 4.99 6.36	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36 6.03
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY (1V02) (620GH) Eastern Dutchess, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096 709 467 514	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045 703 463 507 156	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 99.15% 99.14% 98.64% 98.11% 100.00%	6 12 25 6 693 148 431 0 35 8	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 4.65% 0.85% 0.86% 1.36%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585 403 434 132 16	38 42 16 7 1,044 217 522 0 63 30 74 56 25 46 11	2 31 38 19 2 1,163 206 680 0 50 17 73 62 35 27 13	4 7 21 4 466 85 311 0 19 3 30 4 7 3	0 2 2 4 0 114 17 71 0 8 3 13 2 0 0 0	0 0 2 0 2 63 17 33 0 5 2 6 0 0 0	0 0 0 1 0 0 50 29 16 0 3 0 0 0 0	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15 0.72 3.51 4.96	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56 4.99 6.36 5.11 6.34	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36 6.03 1.04 0
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GB) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096 709 467 514 159	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045 703 463 507 156	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 99.15% 99.14% 98.64% 98.11%	6 12 25 6 693 148 431 0 35 8	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65% 0.86% 1.36% 1.36% 1.36%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585 403 434 132	38 42 16 7 1,044 217 522 0 63 30 74 56 25 46 11	2 31 38 19 2 1,163 206 680 0 50 17 73 62 35 27 13	4 7 21 4 466 85 311 0 19 3 30 4 7 3	0 2 2 4 0 114 17 71 0 8 3 13 2 0 0	0 0 0 2 0 2 63 17 33 0 5 2 6 0 0	0 0 0 1 0 0 50 29 16 0 3 0 0 0 0	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15 0.72 3.51 4.96	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56 4.99 6.36 5.11 6.34	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36 6.03 1.04 0
(1V02) (561GJ) Paterson, NJ (1V02) (561GK) Sussex, NJ (1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano Roosevelt) (1V02) (620A4) Castle Point, NY (1V02) (620BU) Montrose, NY - VADOM (1V02) (620GA) New City, NY (1V02) (620GB) Carmel, NY (1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY (1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY (1V02) (620GH) Eastern Dutchess, NY (1V02) (620GH) Eastern Dutchess, NY	1,163 377 370 20,928 5,376 10,632 30 1,331 598 1,096 709 467 514 159 16	468 1,151 352 364 20,235 5,228 10,201 30 1,296 590 1,045 703 463 507 156 16 46,374	98.73% 98.97% 93.37% 98.38% 96.69% 97.25% 100.00% 97.37% 98.66% 99.15% 99.14% 98.64% 98.11% 100.00%	6 12 25 6 693 148 431 0 35 8 51 6 4 7	1.27% 1.03% 6.63% 1.62% 3.31% 2.75% 4.05% 0.00% 2.63% 1.34% 4.65% 0.85% 0.86% 1.36% 1.36% 2.65%	590 399 1,071 317 355 18,028 4,805 8,999 30 1,183 543 898 585 403 434 132 16	38 42 16 7 1,044 217 522 0 63 30 74 56 25 46 11	2 31 38 19 2 1,163 206 680 0 50 17 73 62 35 27 13	4 7 21 4 466 85 311 0 19 3 3 30 4 4 7 3 0	0 2 2 4 0 114 17 71 0 8 3 13 2 0 0 0	0 0 2 0 2 63 17 33 0 5 2 6 0 0 0	0 0 0 1 0 0 50 29 16 0 3 0 0 0 0	0.29 3.5 2.79 4.09 1.77 2.75 2 2.48 2.9 1.98 4.07 5.15 0.72 3.51 4.96	8.7 2.62 4.47 0 5.32 3.49 5.75 4.68 4.5 10.56 4.99 6.36 5.11 6.34 0	0.67 6.4 2.2 9.01 1.86 4.48 6.4 2.68 4.56 1.75 8.87 1.36 6.03 1.04 0

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(0.00) (0.00)			07.400/		0.540/	40.000	100		440						0.50
(1V02) (630A4) Brooklyn, NY	21,449		97.49%	539		18,922	1,007	981	413	71	13				
(1V02) (630A5) St. Albans, NY	3,033		97.36%	80		2,651	156	146	66	10	0	3	-	4.63	0.21
(1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program															
(1V02) (630BV) Brooklyn, NY - VADOM	59		100.00%	0		59	0	-	0	0	0				
(1V02) (630GA) Harlem, NY	141		100.00%	0	0.0070	141	0	0	0	0	0	0	-		0
(1V02) (630GB) Staten Island, NY (1V02) (632) Northport, NY HCS	952 27,382		97.69% 94.50%	1,505		22,106	28 1,676	2,095	1,032	314	78	81	2.49 6.72		
(1V02) (632) Northport, NY (1V02) (632) Northport, NY	23,178		94.41%	1,295		18,742	1,392	1,749	865	290	67				
(1V02) (632BU) Northport, NY - VADOM	99		100.00%	0		99	0	0	0	0	0	0		7.00	0.00
(1V02) (632GA) East Meadow, NY	1,562			125		1,140	125	172	99	15	6	5	-	10.11	8.3
(1V02) (632HA) Valley Stream, NY	326			6		259	31	30	3	2	1	0			
(1V02) (632HB) Riverhead, NY	856	816	95.33%	40	4.67%	741	30	45	34	4	1	1	1.74	7.19	4.4
(1V02) (632HC) Bay Shore, NY	439	427	97.27%	12	2.73%	374	23	30	11	0	0	1	5.31		4.32
(1V02) (632HD) Patchogue, NY	757	734	96.96%	23	3.04%	620	63	51	16	3	3	1	2.78	9.11	11.52
(1V02) (632QA) Northport 1, NY - Mobile	131	129	98.47%	2	1.53%	105	9	15	2	0	0	0		4.82	
(1V02) (632QB) Northport 2, NY - Mobile	34			2	5.88%	26	3	3	2	0	0	0			
(1V04) (460) Wilmington, DE HCS	19,115			· · · · · ·		15,702	1,083		640		104				
(1V04) (460) Wilmington, DE	12,622		93.41%	832		10,102	724	964	524	166	100				
(1V04) (460GA) Georgetown, DE (Sussex County)				60		1,356	94	112	30	23	1	6			
(1V04) (460GC) Dover, DE (Kent County)	1,578		96.01%	63		1,332	84	99	47	7	1	8			
(1V04) (460GD) Cape May, NJ	412			4	0.97%	367	24	17	2	7	1	1	3.06		3.31
(1V04) (460HE) Northfield, NJ (Atlantic County)	1,375			38		1,218	67	52	30 7	0	0	0	1.8		
(1V04) (460HG) Vineland, NJ (Cumberland County) (1V04) (460MA) IDES Dover AFB) 1,504		99.47%	0	0.53%	1,325	90	81	0	0	0	•		4.08	
(1V04) (400MA) IBES BOVELAL B	17,883		97.72%		2.28%	15,215				_	_	•			
(1V04) (503) Altoona, PA (James E. Van Zandt)	10,671		97.73%			9,095	641	693	180	38	10				
(1V04) (503GA) Johnstown, PA	2,195		96.13%	85		1,836	134	140	76	8	1	0			7.97
(1V04) (503GB) DuBois, PA	2,445			40		2,025	180	200	32	6	0	2			
(1V04) (503GC) State College, PA	1,892	1,866	98.63%	26	1.37%	1,668	96	102	22	3	1	0	2.18	5.89	4.7
(1V04) (503GD) Mapleton Depot, PA (Huntingdon County)	303	297	98.02%	6	1.98%	248	18	31	4	0	0	2	24.05	5.76	11.95
(1V04) (503GE) Indiana, PA	377	369	97.88%	8	2.12%	343	14	12	7	1	0	0	1.38	3.47	5.35
(1V04) (529) Butler, PA HCS	10,079	9,977	98.99%	102	1.01%	9,331	315	331	90	11	0	1	0.4	3.12	2.55
(1V04) (529) Duffy Road, PA (Abie Abraham)	7,202	7,106	98.67%	96	1.33%	6,510	293	303	84	11	0	1	0.53	3.38	2.76
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	948	944	99.58%	4	0.42%	930	5	9	4	0	0	0	0.42	0.77	2.2
(1V04) (529GB) New Castle, PA (Lawrence County) 481	481	100.00%	0	0.00%	475	4	2	0	0	0	0	0.2	0.35	0.47
(1V04) (529GC) Kittanning, PA (Armstrong County)	443	443	100.00%	0	0.00%	430	4	9	0	0	0	0	0.23	4.32	0.66
(1V04) (529GD) Monroe Township, PA (Clarion County)	361	360	99.72%	1	0.28%	351	4	5	1	0	0	0	0.55	1.33	3.23
(1V04) (529GF) Cranberry Township, PA	644	643	99.84%	1	0.16%	635	5	3	1	0	0	0	0.07	0.81	2.1
(1V04) (542) Coatesville, PA HCS	14,611					13,726	442		105	20	9	8			
(1V04) (542) Coatesville, PA	12,758		99.00%	127		11,979	379	273	94	17	8	8	2.34	3.16	2.23
(1V04) (542BU) Coatesville, PA - VADOM	505		100.00%	0	****	476	25	4	0	0	0	0			0
(1V04) (542GA) Newtown Square, PA (Delaware County)	772	760	98.45%	12		724	19	17	9	2	1	0			
(1V04) (542GE) Spring City, PA	576		99.48%	3		547	19		2	1	0				
(1V04) (562) Erie, PA HCS	13,684					11,786	727		350						
(1V04) (562) Erie, PA	10,426			430		8,883	540	573	313	72	31				
(1V04) (562GA) Meadville, PA (Crawford County)	1,004		97.71%	23		880	63	38	20	1	0				
(1V04) (562GB) Ashtabula, OH (1V04) (562GC) Bradford, PA (McKean County)	796 309			12		693	55	36 6	10	2	0	0	-		
(1V04) (562GC) Bradford, PA (McKean County) (1V04) (562GD) Franklin, PA (Venango County)	309 593			5	0.17%	286 538	12	25	3	0	0		1.97 2.25		
(1V04) (562GD) Franklin, PA (Venango County)	556		99.03%	5		506	29	17	4	1	0				
(1707) (3020L) Wallell, FA	330	331	55.1070] 3	0.30 /0	300	20	17	4		U	1	1.72	4.02	2.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V04) (595) Lebanon, PA HCS	29,910	28,949	96.79%	961	3.21%	25,926	1,497	1,526	741	167	37	16	2.67	4.31	2.88
(1V04) (595) Lebanon, PA	20,494	19,747	96.36%	747	3.64%	17,539	1,064	1,144	547	149	35	16	3.34	4.43	2.26
(1V04) (595GA) Mechanicsburg, PA (Cumberland County)	3,452	3,333	96.55%	119	3.45%	2,983	175	175	106	13	0	0	2.57	4.76	4.35
(1V04) (595GC) Lancaster County, PA	1,437	1,415	98.47%	22	1.53%	1,305	59	51	18	2	2	0	2.55	2.22	3.06
(1V04) (595GD) Wyomissing, PA (Berks County)	1,372	1,358	98.98%	14	1.02%	1,261	59	38	14	0	0	0	1.69	2.38	2.51
(1V04) (595GE) York, PA	2,530	2,480	98.02%	50	1.98%	2,262	114	104	47	3	0	0	2.27	3.24	3.43
(1V04) (595GF) Pottsville, PA (Schuylkill County)	555	547	98.56%	8	1.44%	515	21	11	8	0	0	0	2.35		2.34
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	70	69	98.57%	1	1.43%	61	5	3	1	0	0	0	2.41		
(1V04) (642) Philadelphia, PA HCS	39,085	36,987	94.63%	2,098	5.37%	32,724	1,864	2,399	1,356	449	142	151	4.78	8.22	2.08
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	31,353	29,530	94.19%	1,823	5.81%	25,990	1,481	2,059	1,196	375	124	128	5.1	8.25	1.94
(1V04) (642GA) Burlington County, NJ	2,034		98.23%	36		1,781	124			4	2		4.5		
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,477					2,103	157			30	13		4.42	10.26	
(1V04) (642GD) Gloucester County, NJ	2,203					1,946	69			15	1	2	4.06	6.7	
(1V04) (642GF) Camden, NJ	468					387	26	46		1	0		4.77	4.53	5.23
(1V04) (642GH) West Philadelphia, PA	38		100.00%		0.0070	31	7	C	0	0	0	0	2.38		0
(1V04) (642QA) Chestnut Street, PA	512					486	0	· ·	,	24	2	-			
(1V04) (646) Pittsburgh, PA HCS	39,209					30,230	3,280			447	121				
(1V04) (646) Pittsburgh-University Drive, PA	24,369					18,308	2,052			347	92		7.17	9.49	
(1V04) (646A4) Heinz, PA (H. John Heinz III)	7,701					6,062	579			51	15		4.59	8.82	
(1V04) (646GA) St. Clairsville, OH (Belmont County)						1,147	67			2	0		2.18	3.65	
(1V04) (646GB) Greensburg, PA (Westmoreland County)	1,827					1,377	288			23	8	6	4.71	11.39	
(1V04) (646GC) Rochester, PA (Beaver County)	1,506					1,288	129			9	1	3	3.31	5.08	
(1V04) (646GD) Washington, PA	1,156	1,126	97.40%			1,007	68			4	0	5	2.66	4.11	
(1V04) (646GE) Uniontown, PA (Fayette County)	1,367	1,253				1,041	97			11	5		4.9	17.49	
(1V04) (693) Wilkes-Barre, PA HCS	24,714										96				
(1V04) (693) Wilkes-Barre, PA	17,562		95.29%			14,562	1,022			141	37		3.56	6.67	
(1V04) (693B4) Allentown, PA	4,407					3,912	159			16	19		4.78	2.45	
(1V04) (693GA) Sayre, PA	998					903	28			2	0		2.17	4.77	
(1V04) (693GB) Williamsport, PA	968					872	13			7	38		0.5	2.2	
(1V04) (693GC) Tobyhanna, PA	123		99.19%		0.81%	113		`		0	0		0.97	0	
(1V04) (693GF) Berwick, PA (Columbia County)	241		98.76%		112170	229	3		2	0	0		1.62		5.5
(1V04) (693GG) Bangor, PA (Northampton County) (1V04) (693QA) Honesdale, PA (Wayne County)	255 160		96.08% 98.75%			241 151	2		5 2	0	0		2.27	0.6	
(1V05) (540) Clarksburg, WV HCS	19,238					16,198					113				
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	15,906		94.30%			13,234	855			188	108		3.89		
(1V05) (540BU) Clarksburg, WV - VADOM	14		100.00%			14	0		0	0	0				
(1V05) (540GA) Parsons, WV (Tucker County)	260				0.38%	247	11	1	0	0	0	1	1.35		4.22
(1V05) (540GB) Parkersburg, WV (Wood County)	1,294					1,154	59	51	16	11	2	1	2.34	10.85	
(1V05) (540GC) Gassaway, WV (Braxton County)	564		_			532	16			3	1	0	1.28	18.33	
(1V05) (540GD) Westover, WV (Monongalia County)	1,138	1,113	97.80%	25	2.20%	971	60	82	2 19	4	2	0	4.95	4	5.4
(1V05) (540HK) Clarksburg, WV - Mobile	62	62	100.00%	0	0.00%	46	10	6	6 0	0	0	0	4.6	0	
(1V05) (512) Baltimore, MD HCS	43,455	40,908	94.14%	2,547	5.86%	36,038	2,251	2,619	1,480	599	228	240	3.46	10.49	5.65
(1V05) (512) Baltimore, MD	24,345	22,370	91.89%	1,975	8.11%	19,208	1,427	1,735	1,134	485	178	178	5.17	11.51	6.78
(1V05) (512A5) Perry Point, MD	7,070		95.33%	330	4.67%	6,040	330	370		61	31	42	2.81	12.42	7.21
(1V05) (512GA) Cambridge, MD	2,154	2,077	96.43%	77	3.57%	1,900	91	86	35	26	9	7	3.19	8.28	5.65
(1V05) (512GC) Glen Burnie, MD	1,885	1,847	97.98%	38	2.02%	1,665	86	96	19	8	6	5	2.83	8.46	3.78
(1V05) (512GD) Loch Raven, MD	3,495	3,411	97.60%	84	2.40%	3,075	160	176	69	9	4	2	2.13	3.73	4.04
(1V05) (512GE) Pocomoke City, MD	528	521	98.67%	7	1.33%	432	28	61	7	0	0	0	1.74	0.3	10.27
(1V05) (512GF) Eastern Baltimore County, MD	817	815	99.76%	2	0.24%	737	47	31	2	0	0	0	2.64		1.89
(1V05) (512GG) Fort Meade, MD	1,702	1,671	98.18%	31	1.82%	1,534	75	62	2 16	9	0	6	2.29	5.12	3.35

(1V05) (512QA) Baltimore-West Fayette, MD 1,459 1,456 99.79% 3 0.21% 1,447 7 2 2 1 0 0 (1V05) (613) Martinsburg, WV HCS 31,915 30,179 94.56% 1,736 5.44% 25,955 1,855 2,369 1,156 313 140 127 (1V05) (613) Martinsburg, WV 22,979 21,575 93.89% 1,404 6.11% 18,687 1,233 1,655 940 260 116 88 (1V05) (613BU) Martinsburg, WV - VADOM 615 612 99.51% 3 0.49% 584 22 6 3 0 0 0 (1V05) (613GA) Cumberland, MD 1,295 1,264 97.61% 31 2,39% 992 135 137 29 1 0 1	6.55		
(1V05) (613) Martinsburg, WV 22,979 21,575 93.89% 1,404 6.11% 18,687 1,233 1,655 940 260 116 88 (1V05) (613BU) Martinsburg, WV - VADOM 615 612 99.51% 3 0.49% 584 22 6 3 0 0 0	6.55	2.4	7 0.44
(1V05) (613BU) Martinsburg, WV - VADOM 615 612 99.51% 3 0.49% 584 22 6 3 0 0 0		9.5	1 5.96
(1V05) (613BU) Martinsburg, WV - VADOM 615 612 99.51% 3 0.49% 584 22 6 3 0 0 0	5.8	10.3	2 3.83
			0
(1V05) (613GA) Cumberland, MD 1,295 1,264 97.61% 31 2.39% 992 135 137 29 1 0 1	7.32	4.7	8 3
(1V05) (613GB) Hagerstown, MD 1,274 1,251 98.19% 23 1.81% 1,074 68 109 17 4 2 0	3.7	8.:	2 7.18
(1V05) (613GC) Stephens City, VA 1,944 1,914 98.46% 30 1.54% 1,681 116 117 27 3 0 0	4.44	3.9	5 3.15
(1V05) (613GD) Franklin, WV 134 119 88.81% 15 11.19% 104 2 13 10 3 0 2	15.56		0 0
(1V05) (613GE) Petersburg, WV 452 377 83.41% 75 16.59% 323 20 34 32 15 9 19	28.07		1 4.83
(1V05) (613GF) Harrisonburg, VA 1,129 1,077 95.39% 52 4.61% 883 79 115 31 8 6 7	6.18	3.9	8 19.74
(1V05) (613GG) Fort Detrick, MD 2,093 1,990 95.08% 103 4.92% 1,627 180 183 67 19 7 10	5.59	4.5	3 15.75
(1V05) (688) Washington, DC HCS 47,643 46,839 98.31% 804 1.69% 43,835 1,396 1,608 646 111 27 20	2.02		
(1V05) (688) Washington-DC, DC 40,119 39,396 98.20% 723 1.80% 36,647 1,279 1,470 580 98 25 20	2.59		
(1V05) (688DV) Charlotte Hall State Veterans Home 5 5 100.00% 0 0.00% 5 0 0 0 0 0 0 0	50	3.3	0
(1V05) (688GA) Fort Belvoir, VA 3,011 2,984 99.10% 27 0.90% 2,890 44 50 19 7 1 0	1.05	2.	6 1.26
(1V05) (688GB) Southeast Washington, DC 233 233 100.00% 0 0.00% 227 3 3 0 0 0 0 0	0.47		0 0.63
(1V05) (688GD) Charlotte Hall, MD 1,357 1,337 98.53% 20 1.47% 1,290 23 24 15 5 0 0	2.71	2.6	
(1V05) (688GE) Southern Prince Georges County- Andrews Air Force Base, MD 2,186 2,162 98.90% 24 1.10% 2,100 27 35 24 0 0 0 0	0.67	5.2	
(1V05) (688GF) Montgomery County, MD 680 671 98.68% 9 1.32% 637 15 19 8 1 0 0	0.76	4.3	3 3.97
(1V05) (688QA) Franklin Street, DC 52 51 98.08% 1 1.92% 39 5 7 0 0 1 1 0			6.75
(1V05) (517) Beckley, WV HCS 12,405 12,112 97.64% 293 2.36% 10,908 580 624 201 54 13 25	7.52	4.5	1 1.62
(1V05) (517) Beckley, WV 11,052 10,763 97.39% 289 2.61% 9,742 461 560 197 54 13 25	8.79	4.5	9 1.43
(1V05) (517GB) Ronceverte, WV (Greenbrier 960 960 100.00% 0 0.00% 877 61 22 0 0 0 0 0 0 County)	2.97	0.0	9 4.07
(1V05) (517QA) Princeton, WV 393 389 98.98% 4 1.02% 289 58 42 4 0 0 0 0	5.72	0.9	2 0
(1V05) (581) Huntington, WV HCS 24,021 23,206 96.61% 815 3.39% 20,760 1,279 1,167 461 151 86 117	2.74	7.0	1 2.3
(1V05) (581) Huntington, WV (Hershel "Woody" 18,786 18,002 95.83% 784 4.17% 16,035 958 1,009 443 146 81 114 Williams)	3.14		
(1V05) (581GA) Prestonsburg, KY 1,809 1,806 99.83% 3 0.17% 1,739 43 24 0 2 1 0	0.83	1.8	
(1V05) (581GB) Charleston, WV 2,750 2,728 99.20% 22 0.80% 2,359 249 120 16 1 3 2	3.58		
(1V05) (581GG) Gallipolis, OH 431 430 99.77% 1 0.23% 413 10 7 0 1 0 0	0.77	23.1	2 1.58
(1V05) (581GH) Lenore, WV 236 233 98.73% 3 1.27% 208 19 6 2 1 0 0	3.63	16.	5
(1V05) (581QA) Huntington, WV 9 7 77.78% 2 22.22% 6 0 1 0 0 1 1 1	28.11		
(1V06) (558) Durham, NC HCS 48,370 43,474 89.88% 4,896 10.12% 37,188 2,696 3,590 2,865 1,021 494 516	8.24		
(1V06) (558) Durham, NC 27,682 24,721 89.30% 2,961 10.70% 20,992 1,543 2,186 1,781 607 292 281	6.14		
(1V06) (558GA) Greenville, NC 10,245 8,958 87.44% 1,287 12.56% 7,664 552 742 681 268 152 186	10.29		
(1V06) (558GB) Raleigh-Sungate Boulevard, NC 2,323 2,151 92.60% 172 7.40% 1,813 152 186 124 28 11 9	7.45		
(1V06) (558GC) Morehead City, NC 1,427 1,217 85.28% 210 14.72% 997 77 143 120 48 20 22	16.19	18.4	
(1V06) (558GD) Durham County, NC 1,446 1,408 97.37% 38 2.63% 1,293 58 57 26 11 1 0			4.42
(1V06) (558GE) Hillandale Road, NC 1,436 1,334 92.90% 102 7.10% 1,162 90 82 45 38 10 9	8.95	13.3	
(1V06) (558GF) Wake County, NC 2,139 2,054 96.03% 85 3.97% 1,843 105 106 58 14 5 8			5.43
(1V06) (558GG) Raleigh-Atlantic Avenue, NC 1,526 1,488 97.51% 38 2.49% 1,313 102 73 28 6 3 1	4.27	3.2	
(1V06) (558QA) Brier Creek, NC 146 143 97.95% 3 2.05% 111 17 15 2 1 0 0		3.6	
(1V06) (565) Fayetteville, NC HCS 51,317 49,197 95.87% 2,120 4.13% 43,347 2,875 2,975 1,526 386 127 81	4.2		
(1V06) (565) Fayetteville, NC 11,338 10,925 96.36% 413 3.64% 10,011 435 479 240 116 40 17	0.03		
(1V06) (565GA) Jacksonville-Henderson Drive, NC 2,519 2,439 96.82% 80 3.18% 2,293 72 74 71 8 1 0	2.48		
(1V06) (565GC) Wilmington, NC 8,824 8,667 98.22% 157 1.78% 7,668 529 470 122 25 8 2	2.88	4.9	
(1V06) (565GD) Hamlet, NC 1,092 1,087 99.54% 5 0.46% 1,005 39 43 3 2 0 0	2.11	3.6	
(1V06) (565GE) Robeson County, NC 1,277 1,256 98.36% 21 1.64% 1,184 46 26 19 2 0 0	1.85		0 2.39
(1V06) (565GF) Goldsboro, NC 1,355 1,339 98.82% 16 1.18% 1,248 48 43 13 2 0 1	2.12		
(1V06) (565GG) Sanford, NC (Lee County) 1,314 1,297 98.71% 17 1.29% 1,155 88 54 14 2 0 1	2.45		
(1V06) (565GH) Brunswick County, NC 694 692 99.71% 2 0.29% 635 37 20 2 0 0 0	2.1		0 0.02
(1V06) (565GJ) Jacksonville 2, NC 608 605 99.51% 3 0.49% 564 30 11 2 0 1 0	1.58		0

(1V00) (56004) Lourbariand County, NC	6.53 2.72 1.18 0 5.96 5.36 10.49 2.69 4.52 12.26 6.92 4.72 4.45
Cyron Decomposition N.C. Gen East See Se	2.72 1.18 0 5.96 5.36 10.49 2.69 4.52 12.26 6.92 4.72
Chross Section DeS Camp Lejoune 6	1.18 0 5.96 5.36 10.49 2.69 4.52 12.26 6.92 4.72
CYMON (SEGNAR) Robers Street, NC Se5 Se6 R000% D D D D D D D D D	5.96 5.36 10.49 2.69 4.52 12.26 6.92 4.72
Company Comp	5.36 10.49 2.69 4.52 12.26 6.92 4.72
Company Comp	5.36 10.49 2.69 4.52 12.26 6.92 4.72
(VV6) (900) Hampton VA-HOS 95,451 22,323 90,078 23,361 23,081	5.36 10.49 2.69 4.52 12.26 6.92 4.72
(IVVB) (980MA) Hampton, V.A. VADOM	5.36 10.49 2.69 4.52 12.26 6.92 4.72
(IVVB) (SSGB) Vignia Beach, VA	10.49 2.69 4.52 12.26 6.92 4.72
(1V06) (690GG) Virginia Beach, VA 2.504 2.29 91.57% 2.11 8.43% 1.885 2.00 2.08 106 40 2.0 4.3 9.05 22.03 (1V06) (690GG) Abematic, NC 933 924 99.04% 9 0.96% 807 46 71 8 1 0 0 0 4.54 1 0 0 0 4.55 17.00 1 1.0	2.69 4.52 12.26 6.92 4.72
(1/V06) (690CQ) Chasapanke, NC	2.69 4.52 12.26 6.92 4.72
(1/V06) (590GD) Chesapeaka, VA 1,875 1,784 95.15% 01 4,85% 1,005 71 108 52 31 11 77 7.86 17.38 (1/V06) (590MA) IDES Portsmouth 74 1/4 100,00% 0 0,00% 15 20 2 0 0 0 0 0 0 0 1 1.59 (1/V06) (590MA) IDES Langley 37 2/4 100,00% 0 0,00% 15 20 2 0 0 0 0 0 0 0 0 8 8 (1/V06) (590MC) IDES Fort Euslis 101 101 101 101 101 101 100 100 00% 10 0 0 0	4.52 12.26 6.92 4.72
(1V06) (590MA) IDES Portsmouth 74 74 10.00% 0 0.00% 16 52 16 0 0 0 0 0 0 0 8 (1.59) (1V06) (590MC) IDES Langley 37 37 100.00% 0 0.00% 15 20 2 0 0 0 0 0 0 0 8 (1.50) (1V06) (590MC) IDES Fort Euslis 101 101 100.00% 0 0.00% 15 20 2 0 0 0 0 0 0 0 7.7.46 (1V06) (590MC) IDES Fort Euslis 101 1 101 100.00% 0 0.00% 15 9 40 2 0 0 0 0 0 0 0 7.7.46 (1V06) (590MC) IDES Fort Euslis 101 1 101 100.00% 0 0.00% 15 9 40 2 0 0 0 0 0 0 0 0 7.7.46 (1V06) (690MC) IDES Fort Euslis 101 1 101 100.00% 0 0.00% 15 9 40 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	12.26 6.92 4.72
(IV06) (690MB) IDES Langley 37 37 100.00% 0 0.00% 15 20 2 0 0 0 0 0 0 7.46 (IV06) (690MC) IDES Fort Eurisis 101 101 100.00% 0 0.00% 59 40 2 0 0 0 0 0 7.46 (IV06) (637) Ahreville, NC (Charles George) 27,033 24,39 90 22% 2,843 9.78% 20,78% 20,78% 20,78% 20,780 1,479 2,121 1,578 5011 263 301 6.19 13.48 (IV06) (637) Ahreville, NC (Charles George) 27,033 24,39 90 22% 2,843 9.78% 20,	6.92 4.72
(11V06) (690MC) IDES Fort Euslis 101 101 101 100.00% 0 0.00% 569 40 2 0 0 0 0 0 0 0 0 7.46 (11V06) (697) Asheville, NC ICS 32.915 29.938 90.93% 2.997 91.11% 25.620 1.797 2.501 1.383 558 285 340 5.77 13.37 (11V06) (697) Asheville, NC (Charles George) 27.033 24.390 90.25% 2.643 97.8% 2.907 91.479 2.121 1.578 501 263 301 6.19 13.48 (11V06) (697) Asheville, NC -VADOM 5 5 5 100.00% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	4.72
(1V06) (637) Asheville, NC (Charles Goorge) 27,033 24,390 90.22% 24,34 9.78% 20,790 1,479 2,121 1,578 501 283 301 6.19 13.48 (1V06) (637B) Asheville, NC (Charles Goorge) 27,033 24,390 90.22% 2,643 9.78% 20,790 1,479 2,121 1,578 501 283 301 6.19 13.48 (1V06) (637GA) Franklin, NC 1.284 1,256 97.82% 28 2,18% 1,122 73 6.1 20 3 1 1 4 3.33 5.18 (1V06) (637GA) Franklin, NC 1.284 1,256 97.82% 28 2,18% 1,122 73 6.1 20 3 1 1 4 3.36 5.18 (1V06) (637GA) Franklin, NC 1.284 1,256 97.82% 28 2,18% 1,122 73 6.1 20 3 1 1 6 12 6.9 10.17 (1V06) (637GC) Hickory, NC 3.364 3,106 92.33% 258 7.67% 2.673 173 260 201 19 15 22 4.07 13.6 (1V06) (637GC) Hickory, NC 3.364 3,106 92.33% 258 7.67% 2.673 173 260 201 19 15 22 4.07 13.6 (1V06) (652R) Richmord, VA Houter Holmes 46,423 43,894 94.55% 25.29 5.45% 37,768 2.921 3,205 1,598 479 226 226 5.74 9.02 (1V06) (652GA) Fredericksburg, VA 2,459 9.13% 99.19% 20 0.81% 2.209 146 84 14 3 0 2.20 0.3 2.20 14 1.20	4.72
(IV06) (6377) Asheville, NC (Charles George) 27,033 24,390 90.2% 2.643 9.78% 20.790 1,479 2.121 1,578 501 263 301 6.19 13.48 (IV06) (637GB) Asheville, NC - VADOM 5 5 100.00% 0 0.00% 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
(1V06) (637BL) Asheville, NC - VADOM	4.45
(1V06) (637GA) Franklin, NC	
(1V06) (637GB) Rutherford County, NC	4.17
(1V06) (657GC) Hickory, NC 3,364 3,106 92.33% 258 7.67% 2,673 173 260 201 19 15 23 4.07 13.6 (1V06) (652) Richmond, VA (HCS 53,758 51,142 95.13% 2,616 4.87% 44,349 3.279 3,514 1,670 487 228 231 4.71 8.81 (1V06) (652) Richmond, VA (Hunter Holmes McGuire) 46,423 43,894 94.55% 2,529 5,45% 37,768 2,921 3,205 1,598 479 266 26 5.74 9.02 (1V06) (652GA) Fredericksburg, VA 2,459 2,439 99.19% 20 0.81% 2,209 146 84 14 3 0 0 3 2.44 5 (1V06) (652GB) Fredericksburg-Southpoint, VA 2,073 2,035 98.17% 38 1.83% 1,775 111 149 36 2 0 0 0 3.67 6.99 (1V06) (652GE) Charlottesville, VA 2,115 2,094 99.01% 21 0,99% 1,989 60 45 15 3 2 1 1.36 2.92 (1V06) (652GF) Emporia, VA 688 680 98.84% 8 1.16% 608 41 31 7 0 0 0 1 1.77 0.74 (1V06) (658) Salem, VA HCS 32,006 29.977 93.35% 2,129 6.65% 25,172 2,139 2,566 1,333 308 194 294 5.56 12.27 (1V06) (658) Salem, VA 466 46 99.14% 4 0.86% 401 39 22 4 0 0 0 0 3.8 168 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5 5.66 9.05 (1V06) (658GB) Danville, VA 1,686 1,656 98.22% 30 1.78% 1,711 89 176 72 17 3 5 5 5.66 9.05 (1V06) (658GB) Danville, VA 1,686 1,656 98.22% 30 1.78% 1,749 106 141 27 2 0 0 1 4.24 3.19 (1V06) (658GB) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 111 1 0 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,20 95.86% 52 4.14% 1,042 91 70 42 5 3 3 2 5.32 4.29	
(1V06) (652) Richmond, VA HCS	3.52 6.66
(1V06) (652G) Richmond, VA (Hunter Holmes McGuire) (1V06) (652GA) Fredericksburg, VA 2,459 2,439 99.19% 20 0.81% 2,209 146 84 14 3 0 3,205 1,598 479 226 226 5,74 9,02 (1V06) (652GA) Fredericksburg, VA 2,459 2,439 99.19% 20 0.81% 38 1,83% 1,775 111 149 36 2 0 0 3,677 30 3,699 (1V06) (652GE) Endericksburg-Southpoint, VA 2,073 2,035 98.17% 38 1,83% 1,775 111 149 36 2 0 0 0 3,677 0 0 3,677 6,999 (1V06) (652GF) Emporia, VA 688 680 88.84% 8 1,16% 608 41 31 7 0 0 0 1,177 1	0.00
(1V06) (652GA) Fredericksburg, VA 2,459 2,439 99.19% 20 0.81% 2,209 146 84 14 3 0 3 2.44 5 (1V06) (652GB) Fredericksburg-Southpoint, VA 2,073 2,035 98.17% 38 1.83% 1,775 111 149 36 2 0 0 0 3.67 6.99 (1V06) (652GE) Charlottesville, VA 2,115 2,094 99.01% 21 0.99% 1,989 60 45 15 3 2 1 1.36 2.92 (1V06) (652GF) Emporia, VA 688 680 98.84% 8 1.16% 608 41 31 7 0 0 0 1 1.77 0.74 (1V06) (653GS) Salem, VA HCS 32,006 29.877 93.35% 2,129 6.65% 25.172 2,139 2,566 1.333 308 194 294 5.56 12.27 (1V06) (658) Salem, VA 25,448 23,516 92.41% 1,932 7.59% 19.634 1,761 2,121 1,177 283 188 284 6.15 12.57 (1V06) (658GB) Danville, VA 466 462 99.14% 4 0.86% 401 39 22 4 0 0 0 0 3.8 16 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1,78% 1,409 106 141 27 2 0 0 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1,30% 975 53 36 11 1 1 0 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 3 2 5.32 4.29	3.3
(1V06) (652GE) Charlottesville, VA 2,115 2,094 99.01% 21 0.99% 1,989 60 45 15 3 2 1 1.36 2.92 (1V06) (652GF) Emporia, VA 688 680 98.84% 8 1.16% 608 41 31 7 0 0 0 1 1.77 0.74 (1V06) (658) Salem, VA HCS 32,006 29,877 93.35% 2,129 6.65% 25,172 2,139 2,566 1.333 308 194 294 5.56 12.27 (1V06) (658) Salem, VA CS 32,006 29,877 93.35% 2,129 6.65% 25,172 2,139 2,566 1.333 308 194 294 5.56 12.27 (1V06) (658) Salem, VA CS 32,006 99.14% 1,932 7.59% 19,634 1,761 2,121 1,177 283 188 284 6.15 12.57 (1V06) (658GA) Tazewell, VA 466 462 99.14% 4 0.86% 401 39 22 4 0 0 0 0 3.8 16 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 2 0 1 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 11 1 1 0 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 442 5 33 2 5.32 4.29	2.11
(1V06) (652GE) Charlottesville, VA 2,115 2,094 99.01% 21 0.99% 1,989 60 45 15 3 2 1 1.36 2.92 (1V06) (652GF) Emporia, VA 688 680 98.84% 8 1.16% 608 41 31 7 0 0 0 1 1.77 0.74 (1V06) (658) Salem, VA HCS 32,006 29,877 93.35% 2,129 6.65% 25,172 2,139 2,566 1,333 308 194 294 5.56 12.27 (1V06) (658) Salem, VA HCS 25,448 23,516 92.41% 1,932 7.59% 19,634 1,761 2,121 1,177 283 188 284 6.15 12.57 (1V06) (658GA) Tazewell, VA 466 462 99.14% 4 0.86% 401 39 22 4 0 0 0 0 3.8 16 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 2 0 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 11 1 1 0 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 3 2 5.32 4.29	2.33
(1V06) (658) Salem, VA HCS 32,006 29,877 93,35% 2,129 6.65% 25,172 2,139 2,566 1,333 308 194 294 5.56 12.27 (1V06) (658) Salem, VA 25,448 23,516 92.41% 1,932 7.59% 19,634 1,761 2,121 1,177 283 188 284 6.15 12.57 (1V06) (658GA) Tazewell, VA 466 462 99.14% 4 0.86% 401 39 22 4 0 0 0 3.8 16 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 0 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 97 53	2.49
(1V06) (658) Salem, VA 25,448 23,516 92.41% 1,932 7.59% 19,634 1,761 2,121 1,177 283 188 284 6.15 12.57 (1V06) (658GA) Tazewell, VA 466 462 99.14% 4 0.86% 401 39 22 4 0 0 0 0 0 3.8 16 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 2 0 0 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,078 98.70% 14 1.30% 975 53 36 11 1 1 0 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 3 2 5.32 4.29	4.17
(1V06) (658GA) Tazewell, VA 466 462 99.14% 4 0.86% 401 39 22 4 0 0 0 0 3.8 16 (1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 2 0 1 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 11 1 1 0 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 3 2 5.32 4.29	4.88
(1V06) (658GB) Danville, VA 2,073 1,976 95.32% 97 4.68% 1,711 89 176 72 17 3 5 5.65 9.05 (1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 0 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 11 1 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 2 5.32 4.29	4.5
(1V06) (658GC) Lynchburg, VA 1,686 1,656 98.22% 30 1.78% 1,409 106 141 27 2 0 1 4.24 3.19 (1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 11 1 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 2 5.32 4.29	2.22
(1V06) (658GD) Staunton, VA 1,078 1,064 98.70% 14 1.30% 975 53 36 11 1 0 2 4.77 0.82 (1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 2 5.32 4.29	8.16
(1V06) (658GE) Wytheville, VA 1,255 1,203 95.86% 52 4.14% 1,042 91 70 42 5 3 2 5.32 4.29	5.19
	1.36
(1V06) (659) Salisbury, NC HCS 64,469 58,848 91.28% 5,621 8.72% 49,006 4,550 5,292 3,751 994 433 443 4.67 11.75	6.59
	11.8
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner 25,263 23,657 93.64% 1,606 6.36% 19,972 1,675 2,010 1,131 305 95 75 4.28 9.81 Salisbury)	6.9
(1V06) (659BY) Kernersville, NC 17,851 16,088 90.12% 1,763 9.88% 13,541 1,227 1,320 1,160 310 163 130 5.31 10.53	16.81
(1V06) (659BZ) South Charlotte, NC 18,620 16,456 88.38% 2,164 11.62% 13,323 1,370 1,763 1,406 358 164 236 4.82 16.56	12.45
(1V06) (659GA) North Charlotte, NC 2,735 2,647 96.78% 88 3.22% 2,170 278 199 54 21 11 2 3.14 5.35	6.99
(2V07) (508) Atlanta, GA HCS 81,169 75,940 93.56% 5,229 6.44% 66,662 4,163 5,115 3,314 1,312 334 269 3.05 12.12 (2V07) (508) Atlanta, GA 36,447 33,501 91.92% 2,946 8.08% 28,763 2,039 2,699 1,977 730 138 101 2.94 11.35	2.53
(2V07) (5089AA) Atlanta, GA - CLC 2 2 100.00% 0 0.00% 2 0 0 0 0 0 0 0 0	_
(2V07) (508GA) Fort McPherson, GA 7,390 7,053 95.44% 337 4.56% 6,306 347 400 196 75 46 20 2.73 17.46	4.54
(2V07) (508GE) Oakwood, GA 3,875 3,719 95.97% 156 4.03% 3,429 133 157 94 39 14 9 3.03 12.94	1.62
(2V07) (508GF) Austell, GA 2,168 2,148 99.08% 20 0.92% 2,066 38 44 14 3 1 2 1.18 6.4	2.12
(2V07) (508GG) Stockbridge, GA 2,898 2,830 97.65% 68 2.35% 2,480 179 171 61 3 2 2 4.25 1.94	3.3
(2V07) (508GH) Lawrenceville, GA 2,998 2,946 98.27% 52 1.73% 2,653 154 139 42 5 1 4 2.19 9.17	1.98
(2V07) (508GI) Newnan, GA 1,966 1,951 99.24% 15 0.76% 1,662 178 111 14 1 0 0 2.61 3.22	4.67
(2V07) (508GJ) Blairsville, GA 1,362 1,356 99.56% 6 0.44% 1,256 62 38 4 1 1 1 0 1.71 2.29	
(2V07) (508GK) Carrollton, GA (Trinka Davis Village) 2,664 2,530 94.97% 134 5.03% 2,207 148 175 66 36 17 15 3.3 12.51	1.61
(2V07) (508GL) Rome, GA 922 908 98.48% 14 1.52% 848 24 36 9 2 1 2 2.78 0.76	1.61

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(2V07) (508QB) East Point, GA	604	595	98.51%	9	1.49%	573	7	15	5	2	1	1		18.13	2.15
(2V07) (508QC) Henderson Mill, GA	2,848			1	0.04%		32			0	0	1		10.13	0.71
(2V07) (508QD) Fulton County, GA	538			2			114	129	-	0	-	0		6.47	
(2V07) (508QE) Gwinnett County, GA	1,592			10		1,464	65			0	0			0.47	1.85
(2V07) (508QF) Atlanta-Arcadia Avenue, GA	12,895			1,459			643			415	111			16.33	
(2V07) (509) Augusta, GA HCS	31,562						1,796			423					
(2V07) (509) Augusta Downtown, GA (Charlie	13,223		91.83%	1,080		ļ	805	939		288	98			11.1	
Norwood)	ŕ	·		·											
(2V07) (509A0) Augusta Uptown, GA	14,381			711	4.94%		774	884		127	33			5.53	
(2V07) (509GA) Athens, GA	2,249			71	3.16%	1,920	139	119		6	0		5.03	6.24	
(2V07) (509GB) Aiken, SC	1,172			12	1.02%	1,073	51	36		1	1	2		0	
(2V07) (509QA) Statesboro, GA	537			5		495	27			1	0			4.11	
(2V07) (521) Birmingham, AL HCS	48,569						2,341			320				8.52	
(2V07) (521) Birmingham, AL	24,027						1,170			203	107			10.73	
(2V07) (521GA) Huntsville, AL	6,196			252	4.07%		402			51	4	2		7.58	
(2V07) (521GC) Sheffield, AL (Florence)	1,699			1	0.06%	1,606	61	31		0	0		1.86	0.2	
(2V07) (521GD) Rainbow City, AL (2V07) (521GE) Oxford, AL	1,407 1,761			33	0.14%	1,339 1,585	63			2	0		_	1.25 0.7	
(2V07) (521GE) Oxiold, AL	850			2	0.24%	834	6	8		0	0	-		0.7	
(2V07) (521GF) Jasper, AL	872			32	3.67%	756	35	-		2	0	0		6.36	
(2V07) (521GG) besselfiel, AL	1,055			32	0.38%	1,031	11	9		1	0	•		1.13	
(2V07) (521GI) Guntersville, AL	1,499			10	0.67%	1,400	64	25		0	1	1	1.41	6.34	
(2V07) (521GJ) Birmingham-7th Avenue, AL	7,097		95.56%	315		5,957	361	464		32	13	18		6.55	
(2V07) (521QA) Callahan, AL	2,106			98	4.65%	1,808	125			28	23			5.6	
(2V07) (534) Charleston, SC HCS	56,596		97.63%		2.37%		2,515			216					
(2V07) (534) Charleston, SC (Ralph H. Johnson)	26,806			869		23,426	1,231	1,280	<u> </u>	132	27			6.12	
(2V07) (534BY) Savannah, GA	8,841			152			442			30	6			6.29	
(2V07) (534GB) Myrtle Beach, SC	2,825						75			2	0	0		12.58	
(2V07) (534GC) Beaufort, SC	2,338			8			63			0	0	0		2.12	
(2V07) (534GD) Goose Creek, SC	4,578	4,450	97.20%	128	2.80%	3,999	211	240	102	26	0	0		7.36	2.88
(2V07) (534GE) Hinesville, GA	4,138	4,082	98.65%	56	1.35%	3,894	90	98	54	2	0	0	2.11	3.04	1.77
(2V07) (534GF) Trident 1, SC	1,697	1,695	99.88%	2	0.12%	1,647	31	17	2	0	0	0	0.78	7.26	
(2V07) (534QA) Market Commons, SC	4,332	4,235	97.76%	97	2.24%	3,675	321	239	62	24	3	8	3.89	8.62	2.52
(2V07) (534QB) Trident 2, SC	742	736	99.19%	6	0.81%	652	51	33	6	0	0	0			2.81
(2V07) (534QC) Charleston-City Hall Lane, SC	299	299	100.00%	0	0.00%	299	0	0	0	0	0	0			1.73
(2V07) (544) Columbia, SC HCS	59,535	56,223	94.44%	3,312	5.56%	48,420	3,354	4,449	2,058	610	311	333	3.58	11.62	4.24
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	39,866	37,190	93.29%	2,676	6.71%	31,295	2,448	3,447	1,639	508	272	257	4.87	11.83	4.76
(2V07) (544BZ) Greenville, SC	6,910	6,519	94.34%	391	5.66%	5,610	359	550	268	66	17	40	3.92	11.11	3.51
(2V07) (544GB) Florence, SC	2,309	2,278	98.66%	31	1.34%	2,166	58	54	. 24	3	0	4	1.78	6.85	8.36
(2V07) (544GC) Rock Hill, SC	2,739	2,714	99.09%	25	0.91%	2,599	65	50	18	2	3	2	2.11	6.02	1.5
(2V07) (544GD) Anderson, SC	3,075		95.41%	141	4.59%	2,497	224	213	75	23	15	28	4.22	11.02	6.21
(2V07) (544GE) Orangeburg, SC	1,236			13		1,148	48		8	2	2	1	111		3.08
(2V07) (544GF) Sumter, SC	1,555			12			82			0	1	0			2.29
(2V07) (544GG) Spartanburg, SC	1,746		99.26%	13			62			1	1	1	1.75		
(2V07) (544HK) Columbia, SC - Mobile	99				10.10%		8	12		5	0	-		9.42	
(2V07) (557) Dublin, GA HCS	28,473		94.91%				1,209								
(2V07) (557) Dublin, GA (Carl Vinson)	18,772		94.02%	1,123			799			301	102			14.02	
(2V07) (557GA) Macon, GA	3,376		96.42%	121			123			38	6			15.58	
(2V07) (557GB) Albany, GA	2,062			108			109			22	1	0		8.88	
(2V07) (557GC) Milledgeville, GA	556			4	0.72%	509	25			1	0		1.84	20.93	
(2V07) (557GE) Brunswick, GA	1,263		99.05%	12			45			0	1	2		5.03	
(2V07) (557GF) Tifton, GA	1,372		97.08%	40		1,223	53			2	2			3.44	
(2V07) (557HA) Perry, GA	1,072	1,032	96.27%	40	3.73%	916	55	61	27	4	3	6	3.46	20.2	7.64

Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	Wait Time	MH Avg Wait Time
		d in 30		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
		Less 3		30 5473 3										
28,762	26,041	90.54%	2,721	9.46%	22,715	1,412	1,914	1,568	569	270	314	11.26	12.53	8.29
6,688	6,105	91.28%	583	8.72%	5,084	453	568	376	122	45	40		11.25	8.36
8,110	7,293	89.93%	817	10.07%	6,366	358	569	490	125	56	146	15.75	15.42	4.49
2,401	2,165	90.17%	236	9.83%	1,952	87	126	133	55	20	28	12.24	3.43	12.28
2,449	2,221	90.69%	228	9.31%	1,984	94	143	142	53	18	15	9.33	11.68	4.37
645	643	99.69%	2	0.31%	603	20	20	1	0	0	1	2.98		1.7
5,103	4,657	91.26%	446	8.74%	4,114	274	269	210	96	95	45	10	9.1	2.03
4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			
1,238	1,082	87.40%	156	12.60%	942	49	91	119	19	8	10	8.94		16.07
2,124	1,871	88.09%	253	11.91%	1,666	77	128	97	99	28	29	13.34	20.34	14.26
10,596	9,889	93.33%	707		8,859	419	611	495	103	57	52	10.55	6.73	6.78
10,440	9,738	93.28%	702	6.72%	8,714	414	610	492	103	55	52	10.88	6.73	6.76
51					51			0	0	0	0			
				3.37%	81	5	0	2	0	1	0			10
							1	1		1	0			
·						·	'							5.24
										93	84			11.54
•									-	1	3			4.1
														6.28
·									-					14.53
·														11.86
•														9.19
									6	1	2			9.23
47,814	44,733	93.56%	3,081	6.44%	40,527	1,879	2,327	1,776	732	277	296	4.44	9.53	3.87
29,012	26,984	93.01%	2,028	6.99%	24,309	1,153	1,522	1,157	474	181	216	3.55	9.88	4.16
12,549	11,663	92.94%	886	7.06%	10,622	493	548	506	231	88	61	5.63	10.45	2.41
47	41	87.23%	6	12.77%	41	0	0	0	0	0	6	46.91		
998	987	98.90%	11	1.10%	931	34	22	7	3	1	0	0.99	2.41	3.04
2,086	1,988	95.30%	98	4.70%	1,737	109	142	63	16	7	12	6.93	5.71	9.95
692	670	96.82%	22	3.18%	640	11	19	20	2	0	0	0.91	20.29	6.4
388	384	98.97%	4	1.03%	348	20	16	1	2	0	1	4.47	1.58	2.97
1,381	1,357	98.26%	24		1,265	45	47	21	3	0	0			3.32
661	659				634			1	1		-			1.04
											-			3.82
										44	48			4
								·	0	1	1			0.58
									1	•				4.42
									'					0.52
•									-	-	-			4.23 3.27
														1.76
						50			-					9.66
											Ų			5.34
				6.17%	21,213	1,514			321					3
•				4.25%	7,330	430			63			8.24		2.02
					8,245	671	1,000	666	293	205				6.11
1,669	1,596	95.63%	73	4.37%	1,398	86	112	62	6	5	0	5.82	6.04	4.86
2,849	2,780	97.58%	69	2.42%	2,516	137	127	52	5	6	6	2.3	9.78	5.76
2,369	2,327	98.23%	42	1.77%	1,956	207	164	41	1	0	0	3.72	5.66	2.65
8,809	8,534	96.88%	275	3.12%	7,520	556	458	169	42	28	36	3.79	9.05	5.12
	Appointments 1 28,762 6,688 8,110 2,401 2,449 645 5,103 4 1,238 2,124 10,596 10,440 51 89 16 80,074 43,298 18,429 3,614 883 2,599 4,115 2,988 2,460 1,688 47,814 29,012 12,549 47 998 2,086 692 3,881 1,381 661 52,901 41,230 2,000 2,879 2,690 1,418 1,256 722 706 91,679 26,108 8,637 11,218 1,669 2,849 2,369	Appointments 1 Days 2 28,762 26,041 6,688 6,105 8,110 7,293 2,401 2,165 2,449 2,221 645 643 5,103 4,657 4 4 1,238 1,082 2,124 1,871 10,596 9,889 10,440 9,738 51 51 89 86 16 14 80,074 76,003 43,298 41,411 18,429 16,960 3,614 3,530 883 878 2,599 2,520 4,115 3,804 2,988 2,814 2,599 2,520 4,115 3,804 2,988 2,814 2,489 2,814 2,490 2,628 47,814 44,733 29,012 26,984 1,254	Appointments 1 Days 2 Apptication of the complete displays or less 3 28,762 26,041 90.54% Complete displays or less 3 6,688 6,105 91.28% Complete displays or less 3 8,110 7,293 89.93% 2,241 2,440 2,221 90.69% 2,221 645 643 99.69% 2,221 5,103 4,657 91.26% 2,221 4 4 100.00% 2,221 5,103 4,657 91.26% 2,224 4 4 100.00% 2,338 10,596 9,889 93.33% 2,33%	Appointments 1 Days 2 Applished on 30 bays 4 with 30 bays 4 of 180 bays 3 Applished of 180 bays 4 bays 4 bays 3 Applished of 180 bays 4 bay				Appendication Appendicatio			Second S			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V08) (573GG) Lecanto, FL	2,259	2,248	99.51%	11	0.49%	2,153	61	34	11	0	C	0	1.47	4.33	0.65
(2V08) (573GI) The Villages, FL	8,907	8,286	93.03%	621	6.97%	7,005	702	579	393	83	110	35	8.21	8.17	7.19
(2V08) (573GJ) St. Marys, GA	1,097	1,062	96.81%	35	3.19%	916	69	77	14	7	6	8	4.12	3	10.43
(2V08) (573GK) Marianna, FL	973	966	99.28%	7	0.72%	903	45	18	5	2	C	0	1.42	10.97	2.15
(2V08) (573GL) Palatka, FL	1,028	1,016	98.83%	12	1.17%	933	56	27	11	0	1	0	1.46	5.54	4.51
(2V08) (573GM) Waycross, GA	684	656	95.91%	28	4.09%	571	37	48	17	6	5	0	6.01	6.06	2.97
(2V08) (573GN) Perry, FL	299	299	100.00%	0	0.00%	271	24	4	0	0	C	0	2.07	7	1.31
(2V08) (573QA) Gainesville 1-16th Street, FL	796	796	100.00%	0	0.00%	795	1	(0	0	C	0		0	0.14
(2V08) (573QB) Gainesville 2-98th Street, FL	555	543	97.84%	12	2.16%	460	43	40	12	0	C	0		4.03	,
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,455	1,400	96.22%	55	3.78%	1,178	109	113	46	6	3	0		4.44	6.16
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,159	1,070	92.32%	89	7.68%	857	109	104	72	12	2	3		8.13	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,225	1,018	83.10%	207	16.90%	839	71	108	95	62	27	23		15.69	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	34	29	85.29%	5	14.71%	29	0	(0	1	2	2 2			0
(2V08) (573QG) Jacksonville Southpoint, FL	4,969	4,677	94.12%	292	5.88%	3,987	348	342	2 173	69	26	24	4.72	6.85	9.65
(2V08) (573QH) Ocala West, FL	1,325	1,080	81.51%	245	18.49%	879	61	140	172	65	1	7		13.99	
(2V08) (573QJ) Jacksonville 2 University Boulevard, FL	2,542	2,304	90.64%	238	9.36%	1,961	152	191	119	58	24	37	8.53	16.01	12.51
(2V08) (573QK) Lake City-South West Commerce Drive, FL	713		97.48%	18		579	55			0	1	0	5.4		
(2V08) (672) San Juan, PR HCS	73,814			2,950						633	327				
(2V08) (672) San Juan, PR	52,140	-		2,340		44,431	2,774			519	282		3.17		
(2V08) (672B0) Ponce, PR (Euripides Rubio)	8,714			269	3.09%	7,524	464			64	22		2.62		
(2V08) (672BZ) Mayaguez, PR	7,721			276		6,801	284	360	200	35	17	24			
(2V08) (672GA) Saint Croix, VI	236			6	2.54%	217	4	(4	0	С	2	0.54		
(2V08) (672GB) Saint Thomas, VI	267	257	96.25%	10		227	14	16	1	5	4	0	1.49		24.5
(2V08) (672GC) Arecibo, PR	1,987			29	1.46%	1,758	129	71	20	8	1	0	2.58		
(2V08) (672GD) Ceiba, PR	1,511		99.40%	9	0.60%	1,368	92			1	1	1	2.57		
(2V08) (672GE) Guayama, PR	923		99.24%	7	0.76%	842	48			0	С		1.32		
(2V08) (672QA) Comerio, PR	137		100.00%	0		89	44	4	0	0	С	0	5.61		
(2V08) (672QB) Utuado, PR	103	103	100.00%	0	0.00%	93	8	2	0	0	С	0	2.08	0	
(2V08) (672QC) Vieques, PR	75		94.67%	4	5.33%	62	2		3			0	8.1		
(2V08) (673) Tampa, FL HCS	73,358			2,280						299					
(2V08) (673) Tampa, FL (James A. Haley)	31,616	30,436	96.27%	1,180		25,938	1,692	2,806	1,020	111	35	14	3.78	5.98	1.86
(2V08) (673BV) Tampa, FL - VADOM	10	10	100.00%	0		10	0			0	С				
(2V08) (673BZ) New Port Richey, FL	6,633			186		5,473	455			17	3		2.69		
(2V08) (673GB) Lakeland, FL	2,084		97.65%	49		1,797	121			1	С	3	4.24		
(2V08) (673GC) Brooksville, FL	2,617			42		2,180	194	201	31	9	1	1	3.18		2.64
(2V08) (673GF) Zephyrhills, FL	677			17		594	42			0	С	0	3.74		
(2V08) (673QA) Forty Sixth Street North, FL	2,237	2,235		2	0.09%	1,797	247			0	С			3.36	
(2V08) (673QB) Forty Sixth Street South, FL	10,578	10,420	98.51%	158	1.49%	9,430	621			34	8	6		4.46	1.64
(2V08) (673QC) West Lakeland, FL	2,473	2,259		214	8.65%	1,873	194			28	2			4.88	7.26
(2V08) (673QD) Deer Park, FL	442		87.10%	57	12.90%	310	30	45	26	8	11	12		14.67	
(2V08) (673QE) Highway Nineteen, FL	398			47	-	298	32			22	4	8		12.98	
(2V08) (673QF) Winners Circle, FL	1,204	1,204	100.00%	0		1,204	0	(0	0	С	0			
(2V08) (673QG) Little Road, FL	750			24	3.20%	596	58			3	C	1			6.98
(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,396		99.56%	15		3,064	182			1	C			3.31	
(2V08) (673QI) Medical View Lane, FL	376	374		2	0.53%	337	20	17	2	0	C	0	0.4	3.76	2.42
(2V08) (673QJ) Hidden River, FL	7,867			287	3.65%	6,493	490			65	25				
(2V08) (675) Orlando, FL HCS	92,242	89,058	96.55%	3,184	3.45%	77,966	5,303	5,789	2,426	498	135	125	2.37	6.45	3.84
(2V08) (675) Orlando-Lake Nona, FL	39,038	36,994	94.76%	2,044	5.24%	31,341	2,471	3,182	1,539	330	91	84	4.49	7.26	5.56
(2V08) (675BU) Orlando-Lake Nona, FL - VADOM	68	68	100.00%	0	0.00%	66	2	(0	0	C	0			
(2V08) (675BV) Lake Baldwin, FL - VADOM	52	52	100.00%	0	0.00%	52	0	(0	0	C	0			
(2V08) (675GA) Viera, FL	18,773	18,371	97.86%	402	2.14%	16,159	1,159	1,053	309	60	20	13	1.6	5.03	4.26
				_			-							5.03	4.26

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(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	11,081	10,844	97.86%	237	2.14%	9,843	564	437	166	60	9	2	2.26	4.8	1.83
(2V08) (675GC) Kissimmee, FL	1,591	1,587	99.75%	4	0.25%	1,460	88	39	3	0	1	0	1.44	0.27	3.5
(2V08) (675GD) Deltona, FL	1,284	1,281	99.77%	3	0.23%	1,197	46	38	2	0	0	1	1.68	2.18	2.09
(2V08) (675GE) Tavares, FL	2,019	2,006	99.36%	13	0.64%	1,720	159	127	11	1	0	1	3.72	2.33	5.28
(2V08) (675GF) Clermont, FL	1,190	1,175	98.74%	15	1.26%	1,029	78	68	13	2	0	0	3.54	2.33	4.65
(2V08) (675GG) Lake Baldwin, FL	12,894	12,515	97.06%	379	2.94%	11,265	571	679	305	39	12	23	1.3	7.16	3.03
(2V08) (675QB) Port Orange, FL	9	9	100.00%	0	0.00%	4	4	1	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,464	2,414	97.97%	50	2.03%	2,272	60	82	47	3	0	0			2.57
(2V08) (675QD) Crossroads, FL	1,779	1,742	97.92%	37	2.08%	1,558	101	83	31	3	2	1		1.53	3.16
(2V09) (596) Lexington, KY HCS	28,964	27,526	95.04%	1,438	4.96%	23,322	2,042	2,162	1,120	239	48	31	2.9	9.65	2.27
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	11,712	11,457	97.82%	255	2.18%	9,940	887	630	225	22	3	5	3.37	5.89	2.31
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	12,132	11,066	91.21%	1,066	8.79%	8,800	923	1,343	781	215	44	26		11.62	2.48
(2V09) (596BU) Lexington-Leestown, KY - VADOM	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,544			107	4.21%	2,162	145	130	106	1	0	0	0.01		
(2V09) (596GB) Morehead, KY	723		99.72%	2	0.28%	709	9	-		0	0	0	0.01		
(2V09) (596GC) Hazard, KY	611	611	100.00%	0	0.00%	588	16	7	0	0	0	0	1.23	8.05	0.02
(2V09) (596GD) Berea, KY	1,211		99.34%	8		1,092	62			1	1	0	2.10		
(2V09) (603) Louisville, KY HCS	34,760			439		30,254				62	20	12			
(2V09) (603) Louisville, KY (Robley Rex)	17,783		98.06%	345		14,564	1,192	1,682		49	16	8	0.06	5.05	2.83
(2V09) (603BU) Louisville, KY - VADOM	16		100.00%	0		16			-	0	0				0
(2V09) (603GA) Fort Knox, KY	1,867			9	01.1070	1,777	39			5	0	0	1.00		
(2V09) (603GB) New Albany, IN	2,582			15		2,375	104			3	1	0	2.00		
(2V09) (603GC) Shively, KY	2,850			4	0.14%	2,615			4	0	0	0	2.34		2.02
(2V09) (603GD) Dupont, KY	1,875			25		1,741	69			5	2	0	1.94		
(2V09) (603GE) Newburg, KY	3,733		99.71%	11	0.29%	3,385	188			0	0	4	4.57		
(2V09) (603GF) Grayson County, KY	2,044		99.02%	20		1,896	61			0	1	0			
(2V09) (603GG) Scott County, IN	975			9	0.92%	896	38			0	0	0	1.49		
(2V09) (603GH) Carrollton, KY	834		99.88%	1	0.12%	789				0	0	0			
(2V09) (603MA) IDES Fort Knox	49		100.00%	0	0.00%	48	0			0	0	0		0.71	0
(2V09) (603PB) Louisville (SARRTP)	152		100.00%	0		152	0				0				
(2V09) (614) Memphis, TN HCS	40,272					35,304				229					
(2V09) (614) Memphis, TN	26,207		95.87%	1,083	4.13%	22,535	1,148			174	66	89			
(2V09) (614GA) Tupelo, MS	1,371		98.10%	26	1.90%	1,262	62			12	5	1	1.49		
(2V09) (614GB) Jonesboro, AR	751		97.47%	19		696	26			0	0	0	3.37		
(2V09) (614GC) Holly Springs, MS	298		99.33%	2		279				0	0	1	3.63		
(2V09) (614GD) Savannah, TN	318			/	2.20%	301	8			9	1	0	2.47		0.25 2 2.37
(2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah, TN	2,079			23	1.11% 3.46%	1,975	48 229			30	0	0		_	
(2V09) (614GF) Nonconnan, TN	6,067 1,720			34	1.98%	5,323 1,602				30	5	4	5.21 0.99		
(2V09) (614GI) Dyersburg, TN	500			12		413				1	5	2	5.58		
(2V09) (614GN) Helena, AR	400		99.50%	2		357	27			0	0	1	35.38		
(2V09) (614QA) Union Avenue, TN	561		100.00%	0		561	0			0	0	0			2.00
(2V09) (621) Mountain Home, TN HCS	40,162						1	-				·		5.1	2.21
(2V09) (621) Mountain Home, TN (James H. Quillen)	26,463		97.14%	758		23,141	1,308			88	29				
(2V09) (621BU) Mountain Home, TN - VADOM	108	108	100.00%	0	0.00%	100	8	0	0	0	0	0	0.22		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	5,945	5,879	98.89%	66	1.11%	5,389	286	204	48	13	5	0	2.58	5.01	2.23
(2V09) (621GA) Rogersville, TN	596		100.00%	0	0.00%	574	20			0	0	0			
(2V09) (621GC) Norton, VA	738		99.73%	2	0.27%	683	33			0	0	0	1.91	_	
(2V09) (621GG) Morristown, TN	1,099		100.00%	0		1,020	55			0	0	0			
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,494		97.52%	37		1,293				3	3	0			

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(2V09) (621GJ) Bristol, VA	1,392	1,378	98.99%	14	1.01%	1,251	73	54	11	3	0	0	2.38	0	3.78
(2V09) (621GK) Campbell County, TN	552	551	99.82%	1	0.18%	523	18	10	0	1	0	0	1.55	0.12	2.74
(2V09) (621QA) Jonesville, VA	120	117	97.50%	3	2.50%	105	3	9	3	0	0	0	3.8		
(2V09) (621QB) Marion, VA	120	120	100.00%	0	0.00%	119	0	1	0	0	0	0	1.4		
(2V09) (621QC) Vansant, VA	63	63	100.00%	0	0.00%	49	12	2	0	0	0	0	3.06		
(2V09) (621QD) Knox County, TN	848	846	99.76%	2	0.24%	708	82	56	2	0	0	0		3.22	5.32
(2V09) (621QE) Downtown West, TN	624		99.68%	2		598	16		3 2	0	0			1.48	
(2V09) (626) Middle Tennessee HCS	69,953	_		4,301		56,768	4,011			885	340				
(2V09) (626) Nashville, TN	26,606			1,712		21,223	1,469	-		352	160				
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	17,799			1,148		14,397	1,111			212	75		3.75		
(2V09) (626GA) Dover, TN	476			3	0.0070	434	22			0	0	0 4	1.77		
(2V09) (626GC) Bowling Green, KY (2V09) (626GE) Clarksville, TN	1,197 4,893			459		928 3,712	73 355			15	24		6.37 5.81	8.49 15.93	
(2V09) (626GF) Chattanooga, TN	5,676			234		4,963	257			62	32			3.55	
(2V09) (626GG) Tullahoma, TN	269			234	0.74%	242	9			1	0		0.75		
(2V09) (626GH) Cookeville, TN	1,542		91.96%	124		1,322	39			29	5		9.11	6.43	
(2V09) (626GJ) Hopkinsville, KY	1,879			160		1,468	107			33	8	18			12.59
(2V09) (626GK) McMinnville, TN	751			10		656	57	28		2	0	2	3.92		
(2V09) (626GL) Roane County, TN	451	441	97.78%	10	2.22%	391	33	17	7 8	1	1	0	3.22	13.64	2.91
(2V09) (626GM) Maury County, TN	921	856	92.94%	65	7.06%	654	104	98	3 55	7	1	2	9.93	8.06	6.19
(2V09) (626GN) Athens, TN	508	487	95.87%	21	4.13%	423	30	34	1 20	1	0	0	3.52	6.25	9.07
(2V09) (626GO) International Plaza, TN	1,242	1,219	98.15%	23	1.85%	1,081	70	68	18	4	0	1	3.4	4.59	1.95
(2V09) (626GP) Gallatin, TN	513	493	96.10%	20	3.90%	403	52	38	15	5	0	0	6.45	0.89	0
(2V09) (626MA) IDES Fort Campbell	287	287	100.00%	0	0.00%	287	0	(0	0	0	0		0	0.02
(2V09) (626QA) Albion Street, TN	885	870	98.31%	15	1.69%	770	49	51	14	1	0	0	3.96		1.23
(2V09) (626QB) Charlotte Avenue, TN	1,981	1,915	96.67%	66		1,695	85	135	5 46	11	3		6.76	6.65	
(2V09) (626QC) Pointe Centre, TN	1,613		91.32%	140		1,277	81	115	70	34	29	7		14.33	
(2V09) (626QD) Glenis Drive, TN	464			1	0.22%	442	8	13		0	1	0			2.19
(3V10) (538) Chillicothe, OH HCS	17,375			884											
(3V10) (538) Chillicothe, OH	11,563			670		9,270	713			146	32				
(3V10) (538GA) Athens, OH	1,199		97.50%	30		1,056	50			6	2		1.47		
(3V10) (538GB) Portsmouth, OH	1,266			57 50		1,135 617	33			4	3				
(3V10) (538GC) Marietta, OH (3V10) (538GD) Lancaster, OH	723 1,316		93.08% 96.12%	50		1,203	32			11	5		3.31 1.67		
(3V10) (338GE) Cambridge, OH	820		97.44%	21		711	50			3	2	-	2.84	7.37	
(3V10) (538GF) Wilmington, OH	488		98.98%	5		418	31			0	0		3.32		
(3V10) (539) Cincinnati, OH HCS	37,330			1,802						333	121				
(3V10) (539) Cincinnati, OH	23,453		93.82%	1,450		19,262	1,210			282	107				
(3V10) (5399AB) Fort Thomas CLC	38		100.00%	0	0.00%	38	0			0	0				0
(3V10) (539A4) Fort Thomas, KY	987		97.47%	25		880	33	49	16	6	2	2 1		10.66	1.61
(3V10) (539GA) Bellevue, KY	1,426	1,384	97.05%	42	2.95%	1,329	28	27	7 13	7	7	15	5.53	2.43	9.84
(3V10) (539GB) Clermont County, OH	2,680	2,622	97.84%	58	2.16%	2,274	225	123	38	15	1	4	3.88	4.97	3.94
(3V10) (539GC) Dearborn, IN	1,812	1,769	97.63%	43	2.37%	1,656	75	38	39	2	0	2	2.52	4.56	3.63
(3V10) (539GD) Florence, KY	2,180	2,127	97.57%	53	2.43%	1,922	95	110	44	5	1	3	2.74	6.12	1.32
(3V10) (539GE) Hamilton, OH	2,033	1,978	97.29%	55	2.71%	1,813	79	86	47	7	0	1	1.5	5.3	4.37
(3V10) (539GF) Georgetown, OH	941	933	99.15%	8	0.85%	826	50	57	6	1	0	1	2.91	4.65	2.71
(3V10) (539QB) Highland Avenue, OH	1,686	1,618	95.97%	68	4.03%	1,348	95	175	48	8	3	9		6.37	
(3V10) (539QD) Norwood, OH	94		100.00%	0	4.14.4.1	94	0		1	0	0	-		0	
(3V10) (541) Cleveland, OH HCS	91,591			4,805						693	269				
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	37,488		94.67%	1,998		29,000	2,857			312	114				
(3V10) (541BY) Canton, OH	5,893			329		4,693	444			29	11			8.41	
(3V10) (541BZ) Youngstown, OH	5,919	5,786	97.75%	133	2.25%	5,223	328	235	116	14	2	2 1	2.62	4.28	2.52

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- Coron Enamer March 2023			Less 3												
(3V10) (541GB) Lorain, OH	3,449	3,383	98.09%	66	1.91%	3,078	180	125	47	9	1	9	3.39	4.5	2.73
(3V10) (541GC) Sandusky, OH	2,024	1,911	94.42%	113	5.58%	1,658	110	143	71	11	9	22	5.49	7.12	10.53
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,729	4,636	98.03%	93	1.97%	4,145	244	247	82	7	3	1	1.76	5.09	2.13
(3V10) (541GE) McCafferty, OH	629	617	98.09%	12	1.91%	543	48	26	8	1	2	1	3.1	4.18	3.77
(3V10) (541GF) Lake County, OH	3,724	3,574	95.97%	150	4.03%	3,078	271	225		22	9	7	3.19	7.5	
(3V10) (541GG) Akron, OH	8,426	7,930	94.11%	496	5.89%	6,583	689	658	393	50	19	34	6.63	8.71	6.88
(3V10) (541GH) East Liverpool, OH	1,230	1,206		24	1.95%	1,112	52	42	13	6	3	2	2.4	5.13	2.78
(3V10) (541GI) Warren, OH	1,747			198		1,304	127		136	34	17	11			9.08
(3V10) (541GJ) New Philadelphia, OH	1,759			29		1,526	109				1	0			
(3V10) (541GK) Ravenna, OH	1,914		94.20%	111	5.80%	1,615	106				10				
(3V10) (541GL) Parma, OH	11,369	10,356	91.09%	1,013		8,161	1,032			169	60	50	9.44	9.79	9.44
(3V10) (541GM) Cleveland-Superior, OH	81		95.06%	4	4.94%	18	18	41	3	1	0	0			
(3V10) (541QA) Summit County, OH	12		100.00%	0	0.00%	10	0	_			0	-			
(3V10) (541QB) Cleveland-Euclid, OH	1,048		100.00%	0	0.0070	1,040	6				-	-		3.25	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	150		76.00%	36			0		-		8	11		23.47	
(3V10) (552) Dayton, OH HCS	30,815		95.53%	1,378		· · · · · · · · · · · · · · · · · · ·	1,939								
(3V10) (552) Dayton, OH	24,535			1,162		· ·	1,507			155	81				
(3V10) (552GA) Middletown, OH	1,561			56	3.59%	1,252	135				1	2		7.86	
(3V10) (552GB) Lima, OH	1,638			64	3.91%	· ·	74				2	3		10.91	2.77
(3V10) (552GC) Richmond, IN	1,530			56	3.66%	1,224	109				0	1	3.84	9.79	
(3V10) (552GD) Springfield, OH	1,551		97.42%	40		1,321	114				0	8		5.77	
(3V10) (757) Columbus, OH HCS	34,957			4,538			2,552								
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	28,494			3,835		19,710	2,099			796		619		17.98	
(3V10) (757GA) Zanesville, OH	1,303			224	17.19%	877	71	131			21	32		35.97	5.4
(3V10) (757GB) Grove City, OH	1,097	,		58		901	82					8	5.02		15.6
(3V10) (757GC) Marion, OH	1,109			51	4.60%	879	97	82		5		2	6.53		4.85
(3V10) (757GD) Newark, OH	1,618						132							21.66	
(3V10) (757QC) Columbus-Airport Drive, OH	1,336		92.51%	100			71	122			10				8.03
(3V10) (506) Ann Arbor, MI HCS	38,489			1,517			2,023								
(3V10) (506) Ann Arbor, MI	25,672		95.90%	1,053			1,257			202					4.33
(3V10) (506GA) Toledo, OH	7,322			314		6,178	423			37	35			6.81	5.41
(3V10) (506GB) Flint, MI	1,543			14			71				0	0			
(3V10) (506GC) Jackson Center, MI	1,631			22		1,358	152				0	-	3.29		
(3V10) (506QA) Ann Arbor-Packard Road, MI (Packard Road)	1,375			17			64				3			1.21	
(3V10) (506QB) Green Road, MI	946	Ų.	89.75%	97			56							5.58	
(3V10) (515) Battle Creek, MI HCS	25,568			1,910			2,327								
(3V10) (515) Battle Creek, MI	10,962			775			1,102		550					22.21	4.97
(3V10) (515BU) Battle Creek, MI - VADOM	72		94.44%	4	5.56%	56	9			0	0	-		0.04	44.5
(3V10) (515BY) Wyoming, MI	10,669		91.60%	896		7,850	985			204	82				
(3V10) (515GA) Muskegon, MI	1,546			112			106								
(3V10) (515GB) Lansing South, MI	1,522			113		1,192	90								
(3V10) (515GC) Benton Harbor, MI	797			10			35					0			
(3V10) (553) Detroit, MI HCS	31,803			1,238 1,206			2,078							6.03 6.05	
(3V10) (553) Detroit, MI (John D. Dingell)	29,531			1,200			1,989				43				
(3V10) (553GA) Yale, MI (3V10) (553GB) Pontiac, MI	1,151 1,034		99.65% 97.29%	28	0.35% 2.71%		29 58			0	1	3	-		1.41
(3V10) (553QA) Piquette Street, MI	1,034		100.00%	20	0.00%))	2			1	0			12.14
(3V10) (333QA) Figure Street, Mil	45,502			1,415			2,401		1		41				6.15
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	35,926		96.51%	1,254		30,482	2,146			214	41	19		3.9	
(3V10) (583GA) Terre Haute, IN	1,352	1 351	99.93%	1	0.07%	1,280	55	16	1	0	0	0	0.84	2.18	1.03
(3V10) (583GB) Bloomington, IN	847			1	0.12%	818	19			0	0	-			
(3V10) (583GC) Martinsville, IN	758		99.87%	1	0.12%		10							1.53	
(57 TO) (55500) Ivial till Byllie, TIV	130	/5/	33.0170	<u>'</u>	0.1370	143	10	4	<u> </u>	0	1	0	0.27	1.00	0.07

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: March 2019			Days or Less 3		30 Days 5										
(3V10) (583GD) Indianapolis West, IN	1,706	1,654	96.95%	52	3.05%	1,522	79	53	48	3	0	1	0.8	5.12	6.76
(3V10) (583GE) West Lafayette, IN	789	781	98.99%	8	1.01%	747	15	19	8	0	0	0	0.64	0.59	2.86
(3V10) (583GF) Camp Atterbury, IN (Wakeman)	1,083	1,043	96.31%	40	3.69%	983	22	38	35	5	0	0	0.76	5.36	4.55
(3V10) (583GG) Shelbyville, IN	351	351	100.00%	0	0.00%	320	15	16	0	0	0	0	0.6	2.68	2.51
(3V10) (583QA) Monroe County, IN	377	368	97.61%	9	2.39%	353	8	7	9	0	0	0			2.2
(3V10) (583QB) Indianapolis-Meridian Street, IN	37	37	100.00%	0	0.00%	37	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	331	294	88.82%	37	11.18%	242	29	23	32	5	0	0			9.11
(3V10) (583QD) Indianapolis YMCA, IN	815	803	98.53%	12	1.47%	762	3	38	10	2	0	0		2.23	0
(3V10) (583QE) Indianapolis, IN (Cold Spring Road) 1,130	1,130	100.00%	0	0.00%	1,129	0	1	0	0	0	0			
(3V10) (610) Northern Indiana HCS	28,665	27,028	94.29%	1,637	5.71%	23,390	1,709	1,929	1,011	362	151	113	4.03	11.16	4.55
(3V10) (610) Marion, IN	6,967	6,693	96.07%	274	3.93%	5,882	358	453	202	43	20	9	2.52	8.08	3.43
(3V10) (610A4) Fort Wayne, IN	11,233	10,239	91.15%	994	8.85%	8,485	775	979	570	246	96	82	5.5	13.46	1.7
(3V10) (610BU) Marion, IN - VADOM	35	35	100.00%	0	0.00%	28	5	2	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	4,999	4,805	96.12%	194	3.88%	4,367	245	193	117	46	24	7	2.6	7.79	0.76
(3V10) (610GB) Muncie, IN	1,445	1,401	96.96%	44	3.04%	1,244	92	65	32	7	3	2	3.06	4.96	9.36
(3V10) (610GC) Goshen, IN	918	884	96.30%	34	3.70%	735	78	71	23	3	1	7	7.6	0.23	5.13
(3V10) (610GD) Peru, IN	804	790	98.26%	14	1.74%	719	45	26	8	3	2	1	2.14	11.27	3.82
(3V10) (610QA) Fort Wayne-East State Boulevard, IN	2,261	2,178	96.33%	83	3.67%	1,927	111	140	59	14	5	5		19.72	6.87
(3V10) (610QB) Columbia Place, IN	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	23,205	22,397	96.52%	808	3.48%	19,247	1,588	1,562	615	117	46	30	3.03	5.26	3.75
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	13,360	12,722	95.22%	638	4.78%	10,909	910	903	471	105	41	21	3.35	5.76	0.96
(3V10) (655GA) Gaylord, MI	876	850	97.03%	26	2.97%	714	81	55	21	1	1	3	3.4	2.7	4.64
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	786	755	96.06%	31	3.94%	643	57	55	24	3	1	3	2.97	3.69	1.29
(3V10) (655GC) Oscoda, MI	546	538	98.53%	8	1.47%	407	65	66	7	0	0	1	4.62	3.58	4.63
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	807	778	96.41%	29	3.59%	661	51	66	26	1	2	0	2.27		
(3V10) (655GE) Clare, MI	1,423			25		1,184	118	96	22	2	0	1	2.92	3.52	
(3V10) (655GF) Bad Axe, MI	629	624	99.21%	5	0.79%	570	25	29	5	0	0	0	0.84	1.48	2.76
(3V10) (655GG) Cadillac, MI	1,083	1,082		1	0.09%	982	56		1	0	0	0			
(3V10) (655GH) Cheboygan County, MI	504	498	98.81%	6	1.19%	427	29	42	6	0	0	0	1.53	2.42	3.99
(3V10) (655GI) Grayling, MI	510	493	96.67%	17	3.33%	392	46			2	1	1	2.92	4.21	9.71
(3V10) (655QA) Saginaw-Barnard Road, MI	2,121	2,107	99.34%	14	0.66%	1,898	107	102	13	1	0	0		1.5	2.97
(3V10) (655QB) Grand Traverse, MI	560	552		8		460	43			2				5.81	3.56
(3V12) (550) Danville, IL HCS	18,967						871			101			2.2		
(3V12) (550) Danville, IL	9,851		97.87%			8,873	373			53		3			
(3V12) (550BY) Peoria, IL (Bob Michel)	5,168			188		4,352	362			47	20	1	2.13		
(3V12) (550GA) Decatur, IL	1,582			28		1,356	86			1	, and the same of	0			
(3V12) (550GD) Springfield, IL	1,673			5		1,602	31			0		0			
(3V12) (550GF) Mattoon, IL	693		100.00%	0		664	19			0		0			
(3V12) (537) Chicago, IL HCS	39,997						2,411		1,849						
(3V12) (537) Chicago, IL (Jesse Brown)	30,821		92.39%			23,810	1,886			419		127			
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	6,679		94.15%	391		5,470	378			121	60	19			4.39
(3V12) (537GA) Chicago Heights, IL	764			15		670	35		11	3			4.15		4.1
(3V12) (537GD) Lakeside, IL	1,139		97.72%	26		963	69		22	4	0	0			6.29
(3V12) (537HA) Auburn Gresham, IL	594		96.97%	18		455	43			1	-	-			2.6
(3V12) (556) North Chicago, IL HCS (3V12) (556) North Chicago, IL (Captain James A.	26,291 23,357		98.41% 98.45%	417 363		23,476 20,833	1,262 1,119			65 60					
Lovell)	540		00.000/		4 740/	451	00	00				_	4.07	F 40	6.24
(3V12) (556GA) Evanston, IL	518			9		451	32			1	Ů		_		
(3V12) (556GC) McHenry, IL	1,554		97.43%	40	_	1,375	90			4	0	-			
(3V12) (556GD) Kenosha, WI	862			5		817	21			0		0			1.65
(3V12) (578) Hines, IL HCS	50,996	49,054	96.19%	1,942	3.81%	43,424	2,606	3,024	1,288	372	131	151	4.4	6.71	2.28

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Measured from Preferred Date For the Reporting Period Ending: March 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(3V12) (578) Hines, IL (Edward Hines Junior)	39,540	37,883	95.81%	1,657	4.19%	33,454	1,968	2,461	1,081	316	119	141	7.03	6.61	2.37
(3V12) (578GA) Joliet, IL	4,342	4,185	96.38%	157	3.62%	3,528	322	335	109	41	4	3	2.19	8.56	2.32
(3V12) (578GC) Kankakee County, IL	1,317	1,302	98.86%	15	1.14%	1,162	88	52	13	1	1	0	1.49	5.99	2.24
(3V12) (578GD) Aurora, IL	1,708	1,694	99.18%	14	0.82%	1,576	73	45	11	0	0	3	0.95	2.75	2.53
(3V12) (578GE) Hoffman Estates, IL	1,202	1,187	98.75%	15	1.25%	1,116	43	28	12	1	2	0	2.08	4.37	1.2
(3V12) (578GF) LaSalle, IL	1,274	1,218	95.60%	56	4.40%	1,080	79	59	39	11	4	2	5.76	6.23	2.79
(3V12) (578GG) Oak Lawn, IL	1,613	1,585	98.26%	28	1.74%	1,508	33	44	23	2	1	2	2.12	7.26	1.67
(3V12) (585) Iron Mountain, MI HCS	11,347	11,135	98.13%	212	1.87%	9,938	578	619	169	28	13	2	2.46	4.82	2.38
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	6,919	6,777	97.95%	142	2.05%	6,033	369	375	124	13	4	1	2.26	4.07	2.44
(3V12) (585GA) Hancock, MI	580	571	98.45%	9	1.55%	521	18	32	4	1	4	0	2.04	23.95	1.41
(3V12) (585GB) Rhinelander, WI	1,012	996	98.42%	16	1.58%	862	65	69	10	4	1	1	4.09	5.73	2.88
(3V12) (585GC) Menominee, MI	639	629	98.44%	10	1.56%	562	31	36	7	2	1	0	2.88	11.46	0.91
(3V12) (585GD) Ironwood, MI	421	415	98.57%	6	1.43%	371	16	28	3	3	0	0	2.18	17.71	2.27
(3V12) (585GF) Manistique, MI	286	280	97.90%	6	2.10%	259	14	7	4	2	0	0	0.91	23.8	3.1
(3V12) (585HA) Marquette, MI	917	901	98.26%	16	1.74%	811	43	47	13	1	2	0	2.77	11.87	2.79
(3V12) (585HB) Sault Saint Marie, MI	573	566	98.78%	7	1.22%	519	22	25	4	2	1	0	1.24	12.84	3.53
(3V12) (607) Madison, WI HCS	27,294	25,849	94.71%	1,445	5.29%	21,534	1,990	2,325	1,003	231	117	94	5.35	10.59	3.32
(3V12) (607) Madison, WI (William S. Middleton)	16,915	15,658	92.57%	1,257	7.43%	12,786	1,226	1,646	862	205	106	84	8.45	11.56	3.41
(3V12) (607GC) Janesville, WI	1,148	1,136	98.95%	12	1.05%	933	106	97	10	2	0	0	7.14	0.76	0.52
(3V12) (607GD) Baraboo, WI	894	872	97.54%	22	2.46%	767	60	45	16	4	0	2	5.4	1.47	0.47
(3V12) (607GE) Beaver Dam, WI	890	878	98.65%	12	1.35%	784	46	48	7	1	3	1	2.98	5.34	1.3
(3V12) (607GF) Freeport, IL	563	557	98.93%	6	1.07%	514	31	12	4	0	0	2	2.6	1.69	11.31
(3V12) (607GG) Madison West, WI	2,539	2,476	97.52%	63	2.48%	2,024	235	217	43	12	5	3	6.51	6.13	4.45
(3V12) (607HA) Rockford, IL	4,345	4,272	98.32%	73	1.68%	3,726	286	260	61	7	3	2	3.4	6.64	3.23
(3V12) (676) Tomah, WI HCS	17,487	17,102	97.80%	385	2.20%	15,327	884	891	287	62	12	24	5.16	5.39	2.37
(3V12) (676) Tomah, WI	10,995	10,806	98.28%	189	1.72%	9,810	532	464	126	39	9	15	4.28	5.29	1.12
(3V12) (676GA) Wausau, WI	1,616	1,558	96.41%	58	3.59%	1,343	114	101	51	5	0	2	4.41	8.89	5.02
(3V12) (676GC) River Valley, WI	2,277	2,234	98.11%	43	1.89%	1,982	107	145	36	6	1	0	4.83	3.88	1.77
(3V12) (676GD) Wisconsin Rapids, WI	2,215	2,129	96.12%	86	3.88%	1,841	123	165	68	11	0	7	8.75	6.14	2.27
(3V12) (676GE) Clark County, WI	384	375	97.66%	9	2.34%	351	8	16	6	1	2	0	1.55	1.35	13.43
(3V12) (695) Milwaukee, WI HCS	54,293	52,351	96.42%	1,942	3.58%	46,514	2,854	2,983	1,449	331	91	71	3.35	6.16	3.23
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	37,998	36,996	97.36%	1,002	2.64%	33,469	1,803	1,724	722	187	47	46	1.65	5.38	1.66
(3V12) (695BU) Milwaukee, WI - VADOM	108	108	100.00%	0	0.00%	104	4	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	5,631	5,404	95.97%	227	4.03%	4,706	377	321	168	42	9	8	4.08	7.74	5
(3V12) (695GA) Union Grove, WI	1,014	1,008	99.41%	6	0.59%	972	21	15	6	0	0	0	1.45	2.58	1.14
(3V12) (695GC) Cleveland, WI	894		96.64%	30		758	49	57	24	5	0	1	4.51		8.82
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner			92.05%			6,377	600			97	35	16			8.14
(3V12) (695PA) Milwaukee, WI - PRRTP	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0			
(3V12) (695QA) Milwaukee-MLK Drive, WI	112	112	100.00%	0	0.00%	112	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	25,889						1,753	1,835	1,039	258	147	95	4.6	7.8	6.84
(3V15) (589A4) Columbia, MO (Harry S. Truman)	19,392		93.33%			15,435	1,322		871	221	125				6.39
(3V15) (589BX) Columbia, MO - VADOM	4		100.00%			4	0	0		0					
(3V15) (589G8) Jefferson City, MO	1,306		94.49%			1,029	87	118	40	5	11	16	5.22	14.08	3.2
(3V15) (589GE) Kirksville, MO	495					430	36			4	0				4.27
(3V15) (589GF) Fort Leonard Wood, MO	1,428					1,132	102			7			3.75		9.33
(3V15) (589GH) Lake of the Ozarks, MO	719		94.30%			548	69		37	3	_		4.64		10.18
(3V15) (589GX) Mexico, MO	573		98.78%			515	33					0	_		9.51
(3V15) (589GY) St. James, MO	689					556	30			12	·	0			9.19
(3V15) (589JA) Sedalia, MO	531		98.49%			466	26		5						5.34
(3V15) (589JD) Marshfield, MO	750		97.60%			645	48			2		0			5.46
(3V15) (389ME) IDES Fort Leonard Wood	2		100.00%			2	0		0					0.54	5.40
(3V15) (589) Kansas City, MO HCS	31,221		97.15%				1,374								1.49
(3V15) (509) Karisas City, MO HCS (3V15) (589) Kansas City, MO	22,203		96.44%			18,820	1,015			126					1.49
(UV 10) (UUU) Nalisas City, MU	22,203	21,413	30.4470	190	0.0070	10,020	1,010	1,070	300	120	44	34	1.07	0.14	1.33

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting	3		Complete d in 30	, i	Complete d in Over	, i	, '	,			ĺ		in Days 13		
Period Ending: March 2019			Days or Less 3		30 Days 5										
(3V15) (589G1) Warrensburg, MO	1,205	1,194	99.09%	11	1	1,050	77	67	10	1	0	0	3.38	3.71	2.02
(3V15) (589GB) Belton, MO	945		100.00%	0	0.00%	937	4	4	0	0	0	0	0.11	0	0
(3V15) (589GC) Paola, KS	322		98.45%	5		269	34		1	1	0	3	114.1		U
(3V15) (589GD) Nevada, MO	528	526	99.62%	2	0.38%	497	20	9	2	0	0	0	1.52		3.77
(3V15) (589GZ) Cameron, MO	238		100.00%	0		236	1	1	0	0	0	0			1.08
(3V15) (589HK) Kansas City, MO - Mobile	89		100.00%	0	0.0070	89	0	0	0	0	0	0			
(3V15) (589JB) Excelsior Springs, MO	607		96.38%	22		502	45			0	0	0			0.79
(3V15) (589JC) Johnson County, KS	966		98.45%	15		837	60		10	3	0	2	-		0
(3V15) (589JF) Honor, MO	3,463			46		3,178	117			5	0	2	-		
(3V15) (589MC) IDES Whiteman AFB	14		100.00%	0		14	0	0	-		0	0		0	
(3V15) (589QA) Overland Park, KS	641		100.00%	0	0.0070	640	1	0	0	0	0	0		0.02	
(3V15) (589A5) Eastern Kansas HCS	24,937			1,348		20,290	1,404			185	50	109			
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	11,825			653		9,589	673			96	23	75			
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	9,193		94.77%	481		7,571	483			68	21	27		7.93	3.53
(3V15) (589BU) Leavenworth, KS - VADOM	26		100.00%	0		25	1	0		0	0	0		5	
(3V15) (589G9) Ft. Riley	23			9		0	0	14		0	0	0		27.96	
(3V15) (589GI) St. Joseph, MO	995			28		853	62			4	1	1	5.37		
(3V15) (589GJ) Wyandotte County, KS	381		98.43%	6	-	342	23		5		1	0			0.00
(3V15) (589GM) Chanute, KS	76		97.37%	2		55	8	11	1	0	0	1	7.14		9.88
(3V15) (589GN) Emporia, KS	59		98.31%	1	1.69%	51	3	4	1	0	0	0	7.7		4.13
(3V15) (589GP) Garnett, KS	30		100.00%	0	0.0070	25	1	4	0	0	0	0			1.56
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,394	1,293	92.75%	101	7.25%	1,108	82	103	86	9	2	4	4.57	7.85	10.06
(3V15) (589GU) Lawrence, KS	269		97.03%	8	_	247	5	9	4	4	0	0			4.62
(3V15) (589GV) Fort Scott, KS	224	216	96.43%	8		193	11	12	5	2	1	0	2.58	0	7.34
(3V15) (589JE) Platte City, MO	261			9		198	39	15		2	1	1	6.43		
(3V15) (589MA) Ft. Riley DES Clinic	157		73.25%	42	26.75%	12	13	90	42	0	0	0		25.98	
(3V15) (589MD) IDES Fort Leavenworth	24		100.00%	0		21	0	`	0		0	0		3.22	
(3V15) (589A7) Wichita, KS HCS	19,226		95.91%				957								
(3V15) (589A7) Wichita, KS (Robert J. Dole)	15,672		95.76%	665		13,318	812			140	58	37			
(3V15) (589G2) Dodge City, KS	254		99.21%	2		235	10		_	0	0	0			
(3V15) (589G3) Liberal, KS	46		89.13%	5		39	2		4	0	0	1	16.64		
(3V15) (589G4) Hays, KS	293		97.27%	8		262	12			1	0	0			
(3V15) (589G5) Parsons, KS	486		97.53%	12		431	18			2	1	0			
(3V15) (589G7) Hutchinson, KS	559		98.57%			500	27				1	1	3.18		
(3V15) (589GW) Salina, KS	880		98.41%	14		809	30	27	10		2		1.78		
(3V15) (589MB) IDES McConnel AFB	8		100.00%	0		3	1	4	0		0	0		13.5	5.5
(3V15) (589QB) Sedgwick County, KS	13		100.00%	0	0.0070	13	0	0	0		0	7		7.04	
(3V15) (589QC) South Parklane, KS	1,015		92.91%	72		831	45		31	23	11	,		7.81	
(3V15) (657A5) Marion, IL HCS	22,519		97.84%				1,573								
(3V15) (657A5) Marion, IL (3V15) (657GJ) Evansville, IN	8,894 6,696		97.81% 96.27%	195 250		7,573 5,319	583 610			43 55	5	12	3.08		
(3V15) (657GK) Mount Vernon, IL	589			1	0.17%	524	30			0	0	0			1.67
(3V15) (657GL) Paducah, KY	1,253		99.68%	1	0.17 %	1,162	64			0	0	0	_		
(3V15) (657GM) Effingham, IL	665			12		594	37			0	1	0			_
(3V15) (657GO) Hanson, KY	219		100.00%			205	9	5	0		0	0			0
(3V15) (657GP) Owensboro, KY	945		98.62%	13		818	65				0	0			
(3V15) (657GQ) Vincennes, IN	491		99.80%	1	0.20%	456	23				0	0			1.39
(3V15) (657GR) Mayfield, KY	726		98.90%	8		635	38			0	0	0			
(3V15) (657GT) Carbondale, IL	651		99.85%	1	0.15%	610	32		1	0	0	0			1.27
(3V15) (657GU) Harrisburg, IL	347		99.71%	1	0.29%	322	22		1	0	0	0			1.46
(3V15) (657QC) Enterprise Way, IL	16		100.00%	0		16	0		0	0	0	0			
(3V15) (657QD) Heartland Street, IL	1,027		99.90%		0.10%		60			0	0	0		2.04	1.35
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V15) (657A4) Poplar Bluff, MO HCS	13,080	12,717	97.22%	363	2.78%	11,374	704	639	315	27	5	16	2.79	7.5	4.4
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	7,368	7,055	95.75%	313	4.25%	6,127	430	498	279	18	4	12	4.92	7.78	4.77
(3V15) (657GF) West Plains, MO	1,358	1,354	99.71%	4	0.29%	1,290	36	28	3	1	0	0	0.66	2.61	3.45
(3V15) (657GG) Paragould, AR	612	599	97.88%	13	2.12%	548	32	19	10	1	0	2	3.92	3	2.95
(3V15) (657GH) Cape Girardeau, MO	1,310			7	0.53%	1,189	78	36	5	1	0	1	1.92	5.42	4.26
(3V15) (657GI) Farmington, MO	1,519	1,505	99.08%	14	0.92%	1,380	84	41	10	3	1	0	1.9		4.23
(3V15) (657GN) Salem, MO	81	81	100.00%	0	0.00%	78	3	-	0	0	0	0	1.34		
(3V15) (657GV) Sikeston, MO	619			12	1.94%	558	36			3	0	1	2.17	1.48	7.55
(3V15) (657GW) Pocahontas, AR	213		100.00%	0	0.00%	204	5			0	0	0	0.81	0.00	3.42
(3V15) (657) St. Louis, MO HCS (3V15) (657) St. Louis-John Cochran, MO (John Cochran)	42,256 20,931		94.16%	2,469 1,703	5.84% 8.14%	34,309 15,990	2,415 1,291	3,063 1,947		418 275	149			8.83 9.28	9.48
(3V15) (657A0) St. Louis-Jefferson Barracks, MO	12,040	11,568	96.08%	472	3.92%	10,318	674	576	321	102	26	23	4	9.16	3.69
(3V15) (657GA) Shiloh, IL (St. Clair County)	1,084	1,022	94.28%	62	5.72%	883	64	75	51	9	2	0	5.06	8.79	9.81
(3V15) (657GB) St. Louis County, MO	1,182	1,164	98.48%	18	1.52%	1,090	33	41	17	0	0	1	2.66	3.21	2.85
(3V15) (657GD) St. Charles County-OFallon, MO	1,173	1,124	95.82%	49	4.18%	1,055	32	37	34	9	5	1	4.71	1.67	1.15
(3V15) (657GS) Washington, MO (Franklin County)	666	660	99.10%	6	0.90%	628	19	13	3 4	1	1	0	2.24	1.6	1.83
(3V15) (657GX) Washington Avenue, MO	1,513	1,488	98.35%	25	1.65%	1,329	62	97	21	2	0	2	3.04	2.68	0.97
(3V15) (657GY) Manchester, MO	1,218	1,159	95.16%	59	4.84%	1,011	60	88	42	12	2	3	9.17	5.33	
(3V15) (657MA) IDES Scott AFB	29	29	100.00%	0	0.00%	28	0	1	0	0	0	0		0	0
(3V15) (657QA) Olive Street, MO	1,737	1,670	96.14%	67	3.86%	1,385	120	165	44	8	9	6	10.82	5.18	3.92
(3V15) (657QB) Washington Boulevard, MO	562	554	98.58%	8	1.42%	523	15	16	8	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	121	121	100.00%	0	0.00%	69	45	7	0	0	0	0		6.08	5.97
(4V16) (502) Alexandria, LA HCS	21,462	20,500	95.52%	962	4.48%	18,030	1,089	· · · · · ·		193	33	33	5.36	7.87	5.27
(4V16) (502) Alexandria, LA	13,550			588	4.34%	11,378	647			95	20				5.43
(4V16) (502GA) Jennings, LA	522			13	2.49%	449	36			1	0	0	2.32		5.8
(4V16) (502GB) Lafayette, LA	2,923		94.15%	171	5.85%	2,314	232			42	2	6	7.34	9.35	0.25
(4V16) (502GE) Lake Charles, LA	1,638			56	3.42%	1,465	58			30	4	1	5.12		3.38
(4V16) (502GF) Fort Polk, LA	1,206		93.62%	77		1,052	34			17	6	7	7.1	0.06	9.64
(4V16) (502GG) Natchitoches, LA	524			13	2.48%	498	3	10		0	0	0	3.39	0	0.9
(4V16) (502QB) Lafayette Campus B, LA	1,099		96.00%	44	4.00%	874	79			8	1	1		5.04	6.09
(4V16) (520) Gulf Coast, MS HCS	44,096			2,134		36,921	2,313								4.62
(4V16) (520) Biloxi, MS	19,830		96.45%	704	3.55%	17,110	909			71	51			5.21	4.15
(4V16) (520BZ) Pensacola, FL	14,554		92.65%	1,070		11,374	973			248	85				6.15
(4V16) (520GA) Mobile, AL	4,042 2,022		97.43% 92.73%	104 147	2.57% 7.27%	3,592 1,669	181			17	11		4.38 5.64	2.91 17.08	3.89 0.53
(4V16) (520GB) Panama City Beach, FL (4V16) (520GC) Eglin Air Force Base, FL	2,022		96.56%	92	3.44%	2,291	83 133			11	20	17	4.15		4.59
(4V16) (520QA) Panama City Beach West, FL	977		98.26%	17		885	34			2	1	1	4.13	4.03	3.11
(4V16) (525GA) Fariatina dity Beach West, FE	34,694			1,029		29,908	1,693			118	38	29	4.42		3.61
(4V16) (564) Fayetteville, AR	17,626		96.15%	678		14,782	935			84	25				2.71
(4V16) (564BY) Springfield, MO (Gene Taylor)	6,755			202	2.99%	5,840	320			16	5	4	2.55		6.42
(4V16) (564GA) Harrison, AR	275		98.18%	5	1.82%	217	31			1	4	0	5.37		
(4V16) (564GB) Fort Smith, AR	4,333			73		3,900	179			12	1	3	3.52		4.48
(4V16) (564GC) Branson, MO	3,023	2,995	99.07%	28	0.93%	2,806	97	92	20	3	3	2	3.21	2.34	1.43
(4V16) (564GD) Ozark, AR	423	416	98.35%	7	1.65%	366	24	26	6	0	0	1	3.79	5.17	2.22
(4V16) (564GE) Jay, OK	771	770	99.87%	1	0.13%	739	14	17	0	0	0	1	0.45	3.5	1.96
(4V16) (564GF) Joplin, MO	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(4V16) (564QA) Township, AR	487	487	100.00%	0	0.00%	487	0	0	0	0	0	0			
(4V16) (564QB) Sunbridge, AR	1,000	965	96.50%	35	3.50%	770	93	102	2 33	2	0	0		6.3	
(4V16) (580) Houston, TX HCS	83,031	81,085	97.66%	1,946	2.34%	73,743	3,540	3,802	1,479	328	68	71	2.55	4.48	1.68
(4V16) (580) Houston, TX (Michael E. DeBakey)	54,500	52,985	97.22%	1,515	2.78%	47,742	2,430	2,813	1,143	272	62	38	2.52	4.81	1.65
(4V16) (580BY) Beaumont, TX	3,955	3,884	98.20%	71	1.80%	3,543	222	119	45	10	3				1.3
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,999	2,876	95.90%	123	4.10%	2,428	244	204	89	14	2	18	4.99	12.09	2.58

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2019			Days or Less 3		30 Days 5										
(4V16) (580GC) Galveston, TX	809	804	99.38%	5	0.62%	775	12	17	5	0	0	0	0.76	0	1.61
(4V16) (580GD) Conroe, TX	5,316	5,236	98.50%	80	1.50%	4,871	163	202	69	10	0	1	2.81	2.21	1.56
(4V16) (580GE) Katy, TX	3,635	3,593	98.84%	42	1.16%	3,391	89	113	33	8	1	0	2.21	1.91	1.4
(4V16) (580GF) Lake Jackson, TX	1,085	1,081	99.63%	4	0.37%	1,040	23	18	4	0	0	0	1.09	0	1.39
(4V16) (580GG) Richmond, TX	2,942	2,887	98.13%	55	1.87%	2,617	125	145	50	5	0	0	2.1	4.04	3.47
(4V16) (580GH) Tomball, TX	4,026	3,989	99.08%	37	0.92%	3,765	123	101	31	5	0	1	1.17	1.72	1.6
(4V16) (580GJ) Texas City, TX	3,764	3,750	99.63%	14	0.37%	3,571	109	70	10	4	0	0	1.57	1.11	0.7
(4V16) (586) Jackson, MS HCS	27,253	25,765	94.54%	1,488	5.46%	22,914	1,159	1,692	1,053	262	102	71	4.91	9.23	2.66
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	21,842		94.36%	1,231	5.64%	18,393	872			221	80	46		8.66	
(4V16) (586GA) Kosciusko, MS	487			32	6.57%	422	17			4	1	6	7.07	0	0.83
(4V16) (586GB) Meridian, MS	715		-	5	0.70%	685	15			1	2		0.82	26.67	3.67
(4V16) (586GC) Greenville, MS	466			20	4.29%	361	46			2	0		6.35	22.55	1.77
(4V16) (586GD) Hattiesburg, MS	1,611			48	2.98%	1,410	60			2	3		4.49		1.7
(4V16) (586GE) Natchez, MS	413			7	1.69%	378	16			2	0		2.16	9.17	1.02
(4V16) (586GF) Columbus, MS	499			16		434	18			2	2		5.14	18.4	3.44
(4V16) (586GG) McComb, MS	487		1	22	4.52%	394	34		-	2				7	1.46
(4V16) (586QB) Dogwood View Parkway, MS	717			107	14.92%	421	81			26	14			15.46	
(4V16) (586QC) Lakeland Drive, MS	16		100.00%	0	0.00%	16				0	0			7.00	0.40
(4V16) (598) Little Rock, AR HCS	48,575			1,911		41,422			· · · · ·	338	148				
(4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	17,964 19,735			900	5.01% 3.26%	14,717 17,186	1,128 956			180	58			6.92 8.96	
(4V16) (598GA) Mountain Home, AR	1,214	1,201	98.93%	13	1.07%	1,109	53	39	10	2	1	0	2.73	2.89	1.3
(4V16) (598GB) El Dorado, AR	1,217			8	0.66%	1,161	30			1	3	0	1.79	1.53	
(4V16) (598GC) Hot Springs, AR	2,623	'		87	3.32%	2,270	117			6	1	2	2.31	5.51	6.75
(4V16) (598GD) Mena, AR	581			3		541	29			0	0	0			1.44
(4V16) (598GE) Pine Bluff, AR	1,147		98.61%	16		1,022	64	45	14	1	0	1	4.9		
(4V16) (598GF) Searcy, AR	1,045			40	3.83%	955	17	33	37	2	1	0	4.46	0	1.6
(4V16) (598GG) Conway, AR	1,903	1,712	89.96%	191	10.04%	1,417	133	162	149	13	18	11	13.4	7.98	4.07
(4V16) (598GH) Russellville, AR	867	860	99.19%	7	0.81%	774	54	32	5	0	0	2	3.24	4.35	1.11
(4V16) (598QA) Little Rock-Main Street, AR	279	277	99.28%	2	0.72%	270	6	1	1	0	0	1			
(4V16) (629) New Orleans, LA HCS	42,458	39,901	93.98%	2,557	6.02%	34,122	2,829	2,950	1,550	565	225	217	5.87	9.57	5.57
(4V16) (629) New Orleans, LA	29,231	27,020	92.44%	2,211	7.56%	23,075	1,766	2,179	1,295	522	201	193	8.22	10.81	5.87
(4V16) (629BY) Baton Rouge, LA	5,097	4,908	96.29%	189	3.71%	4,302	333	273	137	21	18	13	5	5.78	2.92
(4V16) (629GA) Houma, LA	1,075	1,050	97.67%	25	2.33%	876	95	79	19	3	2	1	4.12	4.22	7.12
(4V16) (629GB) Hammond, LA	2,156	2,122	98.42%	34	1.58%	1,787	218	117	31	1	0	2	3.01	3.86	5.5
(4V16) (629GC) Slidell, LA	1,478	1,439	97.36%	39	2.64%	1,200	123	116	29	3	1	6	9.59	4.4	2.64
(4V16) (629GD) St. John, LA	601	601	100.00%	0	0.00%	562	27	12	0	0	0	0	1.4	1.73	2.94
(4V16) (629GE) Franklin, LA	300	299	99.67%	1	0.33%	291	7	1	1	0	0	0	0.71	0	1.74
(4V16) (629GF) Bogalusa, LA	365		100.00%	0	0.00%	351	10		0	0	0	0	1.04	0	1.86
(4V16) (629QA) Baton Rouge South, LA	2,155				2.69%	1,678	250			15	3			4.33	
(4V16) (667) Shreveport, LA HCS	23,467			1,180		19,474		<u> </u>			96				
(4V16) (667) Shreveport, LA (Overton Brooks)	17,597			1,064	6.05%	14,224	1,049			221	90			8.83	
(4V16) (667GA) Texarkana, AR	1,804			39	2.16%	1,583	90			5	6			0.62	
(4V16) (667GB) Monroe, LA	1,821			28	1.54%	1,651	74			6	0			0.33	
(4V16) (667GC) Longview, TX (4V16) (667QA) Knight Street, LA	2,011		97.56%	49	2.44% 0.00%	1,783	102	77		10	0			1.04	9.13
(4V17) (549) Dallas, TX HCS	82,949				6.15%		4,394		_	904	368				
(4V17) (549) Dallas, TX HC5 (4V17) (549) Dallas, TX	49,456			3,365		40,965	2,174	<u> </u>		581	268			10.92	3.17
(4V17) (549) Dallas, TA (4V17) (549A4) Bonham, TX (Sam Rayburn Center)				290	4.11%	5,861	421			21	9			8.57	1.31
(4V17) (549BY) Fort Worth, TX	16,840		_	1,044	6.20%	13,144	1,188			236	64			7.16	
(4V17) (549GD) Denton, TX	1,918			52	2.71%		205			6	2		6.39		
(4V17) (549GE) Bridgeport, TX	313					277	203			1	0				2.41
(TTT) (GTOCE) Bridgoport, TX	010	309	30.1270	4	1.20/0	211		0	<u> </u>			0	J.Z		2.0

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (549GF) Granbury, TX	283	267	94.35%	16	5.65%	238	19	10	13	3	0	0	4.96		2.33
(4V17) (549GH) Greenville, TX	577	564	97.75%	13	2.25%	505	35	24	10	1	1	1	2.99	21.88	3.44
(4V17) (549GJ) Sherman, TX	882	2 856	97.05%	26	2.95%	751	54	51	1 26	0	0	0	4.7	0	2.32
(4V17) (549GK) Polk Street, TX	1,169	1,164	99.57%	5	0.43%	1,074	62	28	3 2	2	1	0	2.2	3.67	
(4V17) (549GL) Plano, TX	2,030	1,939		91	4.48%	1,786	94	59	57	18	13	3	5.62	8.82	
(4V17) (549GM) Grand Prairie, TX	635			2	0.31%	589	35			1	0	-	2.05		0.01
(4V17) (549QC) Broadway, TX	1,788		89.32%	191		1,394	83			34	10	Ų			
(4V17) (671) San Antonio, TX HCS	65,753			2,878		55,000				430	132			7.21	
(4V17) (671) San Antonio, TX (Audie L. Murphy)	34,866		94.75%		5.25%	28,690	1,760			291	71			7.44	
(4V17) (671A4) Kerrville, TX	3,929			169	4.30%	3,321	182			14	3		3.76	5.21	
(4V17) (671BU) San Antonio, TX - VADOM	242			1	0.41%	234	7			1	0		0.07		0.76
(4V17) (671BY) San Antonio-Eckert Road, TX (Frank M. Tejeda)	7,476	7,344	98.23%	132	1.77%	6,541	353	450	93	25	8	6	3.87	6.4	3.35
(4V17) (671GB) Victoria, TX	787	767	97.46%	20	2.54%	695	29	43	3 13	3	1	3	4.59	3.53	4.48
(4V17) (671GF) South Bexar County, TX	1,305	5 1,280	98.08%	25	1.92%	1,179	65	36	3 21	2	2	2 0	2.4		4.3
(4V17) (671GH) Beeville, TX	164	164	100.00%	0	0.00%	164	0	C	0	0	0	0	0.42		
(4V17) (671GK) San Antonio-NW 410, TX	2,104	2,077	98.72%	27	1.28%	1,931	96	50	18	1	2	2 6	2.78		
(4V17) (671GL) New Braunfels, TX	452	2 440	97.35%	12	2.65%	385	36	19	7	1	0	4	5.3		
(4V17) (671GN) Seguin, TX	155	5 155	100.00%	0	0.00%	142	9	4	1 0	0	0	0	1.92		
(4V17) (671GO) North Central Federal, TX	3,606	3,458	95.90%	148	4.10%	3,124	173	161	1 107	32	3	6	2.9	4.01	7.94
(4V17) (671GP) Balcones Heights, TX	2,508	2,456	97.93%	52	2.07%	2,249	99	108	39	2	3	8	3.6	4.97	3.2
(4V17) (671GQ) Shavano Park, TX	1,217	1,206	99.10%	11	0.90%	1,070	69	67	7 10	0	0	1	3.54		2.32
(4V17) (671PA) San Antonio SARRTP	107	103	96.26%	4	3.74%	69	6	28	3 4	0	0	0			0.62
(4V17) (671QB) Data Point, TX	6,835	6,389	93.47%	446	6.53%	5,206	415	768	330	58	39	19		7.28	
(4V17) (674) Temple, TX HCS	75,134	70,511	93.85%	4,623	6.15%	61,592	4,036	4,883	3,101	798	347	377	5.82	10.04	4.86
(4V17) (674) Temple, TX (Olin E. Teague Center)	40,316	37,402	92.77%	2,914	7.23%	32,183	2,329	2,890	1,907	497	253	257	8.75	10.8	6.03
(4V17) (674A4) Waco, TX (Doris Miller)	7,315	6,990	95.56%	325	4.44%	6,389	262	339	216	54	24	31	4.5	9.51	1.85
(4V17) (674BY) Austin, TX	19,804	18,621	94.03%	1,183	5.97%	16,269	1,076	1,276	821	227	61	74	5.52	8.41	4.55
(4V17) (674GA) Palestine, TX	748	739	98.80%	9	1.20%	686	27	26	8	1	0	0	1.36	11.36	3.68
(4V17) (674GB) Brownwood, TX	1,408			39		1,235	68	66		5	3	2	2.71	14.62	
(4V17) (674GC) Bryan, TX	1,807		98.12%	34		1,597	93			3	1	2	3.22		
(4V17) (674GD) Cedar Park, TX	1,952			74		1,613	119			5	4	3	3.08	12.2	
(4V17) (674GF) Temple-General Bruce Drive, TX	1,454		97.18%	41		1,319			3 26	6	1	8	4.64	6.75	
(4V17) (674HB) LaGrange, TX	330		98.79%	4	1.21%	301	14			0	0		2.48		1.65
(4V17) (504) Amarillo, TX HCS	17,185									129					
(4V17) (504) Amarillo, TX (Thomas E. Creek)	11,925		94.76%	625		10,115	583			112	51	48		9.34	
(4V17) (504BY) Lubbock, TX	4,341			135		3,816	170			16	4	6	3.52	6.57	
(4V17) (504BZ) Clovis, NM	802		99.25%	6		768	17			1	0	1	2.14	0	
(4V17) (504GA) Childress, TX	72			9	12.0070	45	5	13		0	0	1	11.91	22	0.2
(4V17) (504HB) Dalhart, TX	7,000		93.33%	3	6.67%	25		466		0	0		11.09		
(4V17) (519) Big Spring, TX HCS	7,992					6,782				44	22				
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.) (4V17) (519GA) Permian Basin, TX	3,779 1,577		96.14% 97.08%	146		3,133 1,337	252			26	13		5.78 5.27	6.51 4.71	
(4V17) (519GA) Fermian Basin, 1X	1,577		100.00%	0		1,337	92		5 0	0	0		1.55		2.25
(4V17) (519GD) Flobbs, NWI (4V17) (519GD) Fort Stockton, TX	27		92.59%	2		24	0		1 0	1	1	0	7.56		2.23
(4V17) (519GD) For Stockton, TX	1,339		97.91%	28		1,195	58			1	') 2	2.67	1.4	5.99
(4V17) (519HF) San Angelo, TX	1,079		95.92%	44		915	68			9	6	_	4.94	1.95	
(4V17) (756) El Paso, TX HCS	22,385					19,028				66					
(4V17) (756) El Paso, TX	17,866		97.04%	ļ		15,476	963			52	22			3.54	
(4V17) (756GA) Las Cruces, NM	1,963			50		1,660	116			2	0		4.53		
(4V17) (756GB) El Paso Eastside, TX	2,008		95.97%	81		1,663	137			11	2		3.18		
(4V17) (756MA) IDES Fort Bliss	362		100.00%	0	0.00%	71	67			0	0		3.10	15.85	
(4V17) (756QB) El Paso Central, TX	186		95.70%	-		158	7			1		0		5.71	
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Measured from Preferred Date For the Reporting Period Ending: March 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		,										
(4V17) (740) Texas Valley Coastal Bend HCS	22,674	21,928	96.71%	746	3.29%	20,035	873	1,020	487	143	54	62	3.1	8.7	1.78
(4V17) (740) Harlingen, TX	4,126			203		3,403	200			39	4	17		9.41	3.28
(4V17) (740GA) Harlingen-Treasure Hills, TX	4,644			108		4,190	189			30	1	3		8.02	
(4V17) (740GB) McAllen, TX	6,090			100		5,731	152			12	11	7	1.81	8.95	
(4V17) (740GC) Corpus Christi, TX	2,593			86		2,352	52			26	7	9	5.35	0.08	
(4V17) (740GD) Laredo, TX	1,614			82	5.08%	1,448	36			21	20	16	7.97	6.71	1.66
(4V17) (740GH) South Enterprize, TX	3,576	3,409	95.33%	167	4.67%	2,880	244	285	131	15	11	10	1.87	8.83	2.06
(4V17) (740GI) Old Brownsville, TX	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0			
(4V17) (740QA) Texas Valley Coastal Bend, TX - Mobile	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0	0		
(4V19) (623) Muskogee, OK HCS	28,294	26,947	95.24%	1,347	4.76%	24,018	1,382	1,547	1,068	180	60	39	2.68	7.36	7.57
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	13,147	12,532	95.32%	615	4.68%	11,244	611	677	475	98	29	13	1.57	6.97	3.99
(4V19) (623BY) Tulsa, OK (Ernest Childers)	8,869	8,402	94.73%	467	5.27%	7,319	525	558	402	38	13	14	3.76	8.87	7.9
(4V19) (623GA) McAlester, OK	810	794	98.02%	16	1.98%	737	23	34	15	1	0	0	2.2	3.44	4.94
(4V19) (623GB) Vinita, OK	1,194	1,192	99.83%	2	0.17%	1,173	9	10	2	0	0	0	0.56	1.02	0.44
(4V19) (623GC) Idabel, OK (McCurtain County)	428	425	99.30%	3	0.70%	411	11	3	0	2	1	0	1.04	0	4.77
(4V19) (623QA) Muskogee-Shawnee Road, OK (Jack C. Montgomery)	874	823	94.16%	51	5.84%	754	28	41	47	4	0	0			5.84
(4V19) (623QB) Tulsa Eleventh Street, OK	2,132	1,957	91.79%	175	8.21%	1,723	98	136	112	36	16	11			11.22
(4V19) (623QC) Yale Avenue, OK	840	822	97.86%	18	2.14%	657	77		15	1	1	1		4.64	
(4V19) (635) Oklahoma City, OK HCS	44,332	42,696	96.31%	1,636	3.69%	38,836	1,829	2,031	1,149	294	97	96	2.54	7.06	4.46
(4V19) (635) Oklahoma City, OK	33,885			1,516		29,227	1,480			286	93		3.77	7.44	
(4V19) (635GA) Lawton, OK	3,582			27	0.75%	3,404	83			2	0	5	1.31	2.66	2.13
(4V19) (635GB) Wichita Falls, TX	999		99.10%	9	0.90%	905	42			1	0	0	2.32	4.81	2.1
(4V19) (635GC) Blackwell, OK	164		98.17%	3		147	5			0	0	2	8.56	0	
(4V19) (635GD) Ada, OK	400			3	011 0 70	377	7	10		1	0	0	0.2	2.65	
(4V19) (635GE) Stillwater, OK	487	484		3		444	21			1	0	0	_	0	
(4V19) (635GF) Altus, OK	288		97.57%	/	2.43%	246	17			0	2	0	2.46	2.92	
(4V19) (635GG) Enid, OK	173		98.84%	2	-	156	6	-		0	0	0	0.55	7.78	
(4V19) (635HB) Ardmore, OK	384 1,257			37	9.64%	266 1,160	21 54			0	0	1	9.18	3.8	
(4V19) (635QA) North May, OK (4V19) (635QB) South Oklahoma City, OK	2,713			24		2,504	93			1	2	1	1.2	2.99	
(4V19) (436) Montana HCS	20,086			1,561	7.77%	16,134				332				13	
(4V19) (436) Fort Harrison, MT	6,997		89.50%	735		5,307	421			170	57		6.03	16.81	7.93
(4V19) (436A4) Miles City, MT	291	269		22		220	15			9	0	1	4.27	4.76	
(4V19) (436GA) Anaconda, MT	524		95.99%	21		473	13			0	1	0	3.07	0	
(4V19) (436GB) Great Falls, MT	1,463		96.58%	50		1,284	62			9	2		4.04	4.21	1.6
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,191	2,087		104		1,862	97			24	3	7	3.76	9.98	
(4V19) (436GD) Bozeman, MT	1,112			51	4.59%	935	54			4	1	1	7.55	3.11	
(4V19) (436GF) Kalispell, MT	1,604			42		1,410	82			8	2	2	4	8.8	
(4V19) (436GH) Billings Majestic, MT (Benjamin Charles Steele)	4,596	4,219	91.80%	377	8.20%	3,590	214	415	269	62	29	17	42.45	9.39	4.3
(4V19) (436GI) Glasgow, MT	108	106	98.15%	2	1.85%	88	7	11	2	0	0	0	4.19	0	3.15
(4V19) (436GK) Glendive, MT	45	43	95.56%	2	4.44%	34	5	4	2	0	0	0	6.3	8	0.58
(4V19) (436GL) Cut Bank, MT	105	90	85.71%	15	14.29%	84	3	3	11	3	1	0	10.78		4.67
(4V19) (436GM) Lewistown, MT	206	195	94.66%	11	5.34%	181	8	6	8	1	1	1	1.24	22.53	0.32
(4V19) (436HC) Havre, MT (Merril Lundman)	257	229	89.11%	28	10.89%	222	2	5	10	14	4	0	16.17	6.5	2.46
(4V19) (436MA) IDES Malmstrom AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	202	185	91.58%	17		175	4	6		7	2	2	9.73	8.4	
(4V19) (436QB) Plentywood, MT	42	38	90.48%	4	9.52%	35	1	2	4	0	0	0	2.47	33.5	2.62
(4V19) (436QC) Helena, MT	340			80		231	10			21	14				
(4V19) (442) Cheyenne, WY HCS	13,119		94.85%	675		10,525								6.02	
(4V19) (442) Cheyenne, WY	7,593		94.65%	406		6,047	505			47	19	10	4.45	5.98	
(4V19) (442GB) Sidney, NE	169	167	98.82%	2	1.18%	138	13	16	2	0	0	0	3.13	4.44	3.48

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V19) (442GC) Fort Collins, CO	1,727	1,647		80		1,417	114			6	1	2	6.01	4.53	
(4V19) (442GD) Loveland, CO	3,101	2,935	94.65%	166	5.35%	2,454	199	282	140	14	6	6	4.73	6.62	10.72
(4V19) (442HK) Wheatland 1, WY - Mobile	143	142	99.30%	1	0.70%	130	8	4	1	0	0	0	1.9		4.12
(4V19) (442QA) Rawlins, WY	190			4	2.11%	173				0	0		2.21	5.2	
(4V19) (442QB) Torrington-Cheyenne 2, WY - Mobile	98	82	83.67%	16		75	1	6	15	1	0	0	8.39		13.5
(4V19) (442QD) Laramie, WY - Mobile	45		100.00%	0		40				0	0		2.02		4.8
(4V19) (442QE) Sterling, CO	53		100.00%	0	0.00	51	2		0	0	0	·	0.54		0
(4V19) (554) Denver, CO HCS	50,554			5,184		38,069			<u> </u>	1,081	450		7.49		
(4V19) (554) Aurora, CO (Rocky Mountain	24,924		89.27%		10.73%	18,752	1,414			602	246		9.79	11	8.92
(4V19) (554A5) Denver, CO	1,162			10		888	125			1	0		5.32		0
(4V19) (554GB) Aurora, CO	1,523			58	3.81%	1,138	174			4	1	0	5.62	5.68	9.78
(4V19) (554GC) Golden, CO	4,730			360	7.61%	3,586	336			27	12		6.91	7.9	8.75
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,246			455		3,173				74	30		10.59	11.73	
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	11,587			1,506		8,633	654			356	160		7.6	18.33	12.4
(4V19) (554GF) Alamosa, CO	440			20		361	33			3	0	3	3.56	14.96	7.06
(4V19) (554GG) La Junta, CO	402			8	1.99%	362	23		-	3	0	0	2.93	1.5	
(4V19) (554GH) Lamar, CO	139			6	4.32%	109	9	15	5 4	2	0	0	5.19	0	6.62
(4V19) (554GI) Burlington, CO	140		100.00%	0	0.00%	123	10		·	0	0	0	2.27	0	2.68
(4V19) (554MA) IDES Fort Carson	132	132	100.00%	0	0.00%	98	13	21	0	0	0	0		5.78	4.57
(4V19) (554QB) Jewell, CO	1,029	945	91.84%	84	8.16%	770	62	113	75	8	1	0		15.99	
(4V19) (554QC) Salida, CO	100			3	3.00%	76			_	1	0		3.27	16.54	5.82
(4V19) (575) Grand Junction, CO HCS	10,916	10,504		412		9,098				57	21			7.21	2.4
(4V19) (575) Grand Junction, CO	9,767	9,389		378		8,152				53	20	20	3.26	7.12	
(4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major William Edward	679 103		97.94% 96.12%	14	2.06% 3.88%	570 81	39			0	0	2	3.11 19.73	7.6 13.78	
Adams)															
(4V19) (575QA) Glenwood Springs, CO	245		99.18%	2		221	10			0	0		0.68	5.26	2.19
(4V19) (575QB) Moab, UT	122		88.52%		11.48%	74				3	0	·	11.39		8.17
(4V19) (660) Salt Lake City, UT HCS	33,534			2,551		25,882	<u> </u>			443	216				4.82
(4V19) (660) Salt Lake City, UT (George E. Wahlen)			90.72%	2,259		17,935				382	185		8.83	11.82	3.91
(4V19) (660GA) Pocatello, ID	1,550			27	1.74%	1,282				5	2	1	2.33	6.43	
(4V19) (660GB) Ogden, UT	1,800			46		1,584	103			17	1	0	6.17	4.43	
(4V19) (660GD) Roosevelt, UT (4V19) (660GE) Orem, UT	146 1,340			27	0.68% 2.01%	1,180	66			0	1	4	0.43 6.78	8.67 10.95	4.37
(4V19) (660GG) St. George, UT	1,549	1,471	94.96%	78	5.04%	1,362	63	46	36	21	17	4	7.98	9.25	5.13
(4V19) (660GJ) Western Salt Lake, UT	1,434	1,403	97.84%	31	2.16%	1,273	75	55	5 19	5	1	6	3.58	3.36	2.19
(4V19) (660GK) Elko, NV	105	87	82.86%	18	17.14%	50	8	29	16	1	1	0	22.25	6	2.81
(4V19) (660MA) IDES Hill AFB	30	29	96.67%	1	3.33%	27	1	1	1	0	0	0		3.24	0
(4V19) (660QA) Idaho Falls, ID	759	742	97.76%	17	2.24%	690	26	26	8	0	2	7	5.93	4.79	16.71
(4V19) (660QB) Price, UT	150	144	96.00%	6	4.00%	136	5	3	3 4	1	0	1	3.51	25.12	4.92
(4V19) (660QC) Weber County, UT	327	287	87.77%	40	12.23%	225	37	25	5 22	7	6	5			12.16
(4V19) (666) Sheridan, WY HCS	6,242	6,022	96.48%	220	3.52%	5,467	279	276	140	28	10	42	8.91	6.16	3.26
(4V19) (666) Sheridan, WY	3,593	3,514	97.80%	79	2.20%	3,217	161	136	58	17	1	3	4.4	6.29	2.61
(4V19) (666GB) Casper, WY	802	771	96.13%	31	3.87%	681	37	53	3 26	3	0	2	4.54	7.2	5.06
(4V19) (666GC) Riverton, WY	519	470	90.56%	49	9.44%	430	19	21	9	3	4	33	32.43	6.18	2.6
(4V19) (666GD) Cody, WY	354	336	94.92%	18	5.08%	300	12	24	9	2	4	3	8.64	6.67	1.93
(4V19) (666GE) Gillette, WY	309	278	89.97%	31	10.03%	227	21	30	28	2	0	1	12.07	1.17	5.6
(4V19) (666GF) Rock Springs, WY	433	425	98.15%	8	1.85%	400	17	8	6	1	1	0	2.18	1.48	2.98
(4V19) (666QA) Afton, WY	109	108	99.08%	1	0.92%	103	4	1	1	0	0	0	1.56		1.39
(4V19) (666QB) Evanston, WY	71	71	100.00%	0	0.00%	67	3	1	0	0	0	0	1.17	0	1.62
(4V19) (666QC) Worland, WY	52	49	94.23%	3	5.77%	42	5	2	2 3	0	0	0	5.33	0	7.73
(5V20) (463) Anchorage, AK HCS	10,385	10,133	97.57%	252	2.43%	9,100	508	525	195	27	18	12	2.95	3.06	6.49

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	otal Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(5V20) (463) Anchorage, AK	6,261	6,082	97.14%	179	2.86%	5,473	313	296	137	20	13	9	2.14	2.66	7.62
(5V20) (463BU) Anchorage, AK - VADOM	751	751	100.00%	0	0.00%	748	2	1	0	0	0	0			1.74
(5V20) (463GA) Fairbanks, AK	1,055	1,028	97.44%	27	2.56%	871	80	77	21	3	3	0	3.93	7.95	4.97
(5V20) (463GB) Kenai, AK	668	651	97.46%	17	2.54%	545	36	70	11	2	1	3	6.42	5.35	6.66
(5V20) (463GC) Mat-Su, AK	1,164	1,150	98.80%	14	1.20%	1,043	53	54	13	1	0	0	2.95	7.03	2.98
(5V20) (463GD) Homer, AK	105	103	98.10%	2	1.90%	95	7	1	2	0	0	0	2.31		3.31
(5V20) (463GE) Juneau, AK	381	368	96.59%	13	3.41%	325	17	_		1	1	0	2.54	10.81	5.22
(5V20) (531) Boise, ID HCS	23,080	22,102	95.76%	978	4.24%	19,538	1,193	1,371	720	156	64	38	3.83	7.4	2.64
(5V20) (531) Boise, ID	19,504			886		16,354	1,023	1,241		137	60	22		7.37	2.52
(5V20) (531GE) Twin Falls, ID	1,172		99.15%	10		1,088	38			0	1	1	3.02		
(5V20) (531GG) Caldwell, ID	1,681			59	3.51%	1,449	99	74		14	3	14			
(5V20) (531GH) Burns, OR	171			9	5.26%	152	8	2		3	0	0	5.2		0.41
(5V20) (531GI) Mountain Home, ID	386		97.41%	10		350	12			2	0	1	3.57		1.38
(5V20) (531GJ) Salmon, ID	157		97.45%	4	2.55%	136	13	4	4	0		0	4.66		0.52
(5V20) (531MA) IDES Mt Home AFB	5		100.00%	0	0.00%	5	0	0	0	0	0	0		0	0
(5V20) (531MB) IDES Idaho ANG	4		100.00%	0	414411	4	0	0	Ů	0	0	0		0	0
(5V20) (648) Portland, OR HCS	52,942					41,471	3,239			836					
(5V20) (648) Portland, OR	26,076			2,421	9.28%	20,001	1,522	2,132		502	194				1.43
(5V20) (648A4) Vancouver, WA	9,591		93.11%	661	6.89%	7,538	683	709		135	26			12.02	3.97
(5V20) (648BU) Vancouver, WA - VADOM	212		100.00%	0	0.00%	211	0	1	0	0	0	0			
(5V20) (648GA) Bend, OR	3,143			253		2,336	233		189	26	15				6.4
(5V20) (648GB) Salem, OR	3,854			498		2,798	275			109	12	31			
(5V20) (648GD) North Coast, OR	446			4	0.90%	421	13		1	2	1	0	2.91	59.5	
(5V20) (648GE) Fairview, OR	2,602			60	2.31%	2,403	75			11	3	4	3.75		
(5V20) (648GF) Hillsboro, OR	3,741		95.19%	180		3,047	218			37	5	4	8.58		0.9
(5V20) (648GG) West Linn, OR	2,183		97.11%	63		1,836	138	146		9	4	1	4.2		1.31
(5V20) (648GH) Newport, OR	341			14		273	29			1	0	3	12.16		2.34
(5V20) (648GI) Portland-1st Avenue, OR (5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	188 565			79	10.11%	140 467	11 42			0	0	2	8.13 3.94		0.50
(5V20) (648G3) The Dalles, OR (Lorent R. Radiman) (5V20) (653) Roseburg, OR HCS	20,909				1.2170	16,994	1,353		-	186		30			2.52 4.14
(5V20) (653) Roseburg, OR	8,979		94.98%	451	5.02%	7,279	555	694		105	27				
(5V20) (653BV) Roseburg, OR - VADOM	321		100.00%	0		321	0		0	0	0	10	3.74	9.00	3.10
(5V20) (653BY) Eugene, OR	8,905			408		7,134	638	725		54	12	11	2.53	8.41	4.47
(5V20) (653GA) North Bend, OR	1,097		92.53%	82		856	69			24	8	1	14.95		
(5V20) (653GB) Brookings, OR	780		97.56%	19		638	69			0	0		3.54		5.21
(5V20) (653QA) Downtown Eugene, OR	827					766	22			3	0	2			3.45
(5V20) (663) Puget Sound, WA HCS	65,218					52,045	3,745			919	354	263	7.1	11.46	
(5V20) (663) Seattle, WA	29,936			2,549		23,141	1,791	2,455		536	221	173			
(5V20) (663A4) American Lake, WA	26,327			1,577		21,690	1,350	1,710		337	113				2.15
(5V20) (663GA) Bellevue, WA	2,076			213		1,426	203			16	8	16			1.39
(5V20) (663GB) Bremerton, WA	1,422			56		1,207	69			9	4	12			1.62
(5V20) (663GC) Mount Vernon, WA	3,106		97.52%	77	2.48%	2,656	198	175	64	6	3	4	4.36	5.85	1.79
(5V20) (663GD) South Sound, WA	1,337	1,231	92.07%	106	7.93%	1,058	55	118	87	13	3	3	8.02	10.5	6.54
(5V20) (663GE) North Olympic Peninsula, WA	815		96.93%	25	3.07%	675	77	38	20	2	2	1	4.71	10.4	0.02
(5V20) (663HK) Puget Sound, WA - Mobile	199			1	0.50%	192	2		1	0	0	0	1.17		
(5V20) (668) Spokane, WA HCS	22,575	21,865		710		19,201	1,256	1,408	589	88	23	10	3.58	5.78	1.79
(5V20) (668) Spokane, WA (Mann-Grandstaff)	18,318	17,680	96.52%	638	3.48%	15,445	1,044	1,191	529	80	20	9	4	5.97	1.78
(5V20) (668GA) Wenatchee, WA	1,373	1,363	99.27%	10	0.73%	1,254	63	46	10	0	0	0	1.71	2.71	1.7
(5V20) (668GB) Coeur d Alene, ID	2,375	2,323	97.81%	52	2.19%	2,042	138	143	41	8	2	1	4.12	5.94	1.46
(5V20) (668HK) Spokane, WA - Mobile	26	34	94.44%	2	5.56%	21	0	13	2	0	0	0	13.6		
	36	7	0 1. 1 170	_											
(5V20) (668QB) Libby, MT	159		95.60%	7	4.40%	138	5	9	6	0	1	0	3.09		27
(5V20) (668QB) Libby, MT (5V20) (668QD) Sandpoint, ID		152			4.40% 0.32%	138 299	5	9	6	0	1 0	0	3.09		27
	159	152 311	95.60%		0.32%		-	9 6 0	1		0 0	0 0	0.8		27

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2019			Days or Less 3		30 Days 5										
(5V20) (687) Walla Walla, WA HCS	7,745	7,359	95.02%	386	4.98%	6,488	464	407	250	69	20	47	6.18	9.57	3.48
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,217	3,980	94.38%	237	5.62%	3,500	244	236	146	47	12	32	3.66	9.78	1.54
(5V20) (687GA) Richland, WA	1,318	1,295	98.25%	23	1.75%	1,170	83	42	17	6	0	0	3.62	3.44	3.69
(5V20) (687GB) Lewiston, ID	756	704	93.12%	52	6.88%	557	75	72	38	7	2	5	10.63	0	9.37
(5V20) (687GC) La Grande, OR	166	166	100.00%	0	0.00%	160	3	3	0	0	0	0	0.99	0	1.14
(5V20) (687HA) Yakima, WA	1,185	1,111	93.76%	74	6.24%	1,008	53	50	49	9	6	10	9.93	6.11	5.17
(5V20) (687QA) Grangeville, ID	52	52	100.00%	0	0.00%	47	4	1	0	0	0	0	2.42		
(5V20) (687QB) Morrow County, OR	37	37	100.00%	0	0.00%	33	2	2	0	0	0	0	2.00		
(5V20) (687QC) Wallowa County, OR	14	14	100.00%	0	0.00%	13	0		0	0	·	0	4.71		0
(5V20) (692) White City, OR HCS	9,909			341	3.44%	· · · · · ·	669			50	15	17			
(5V20) (692) White City, OR	8,737	8,424		313		7,184	606			45	14	15			
(5V20) (692GA) Klamath Falls, OR	646			12		564	32			3	1	1	2.42		
(5V20) (692GB) Grants Pass, OR	526			16			31	38		2	0	'	4.0		
(5V21) (358) Manila, PI HCS	1,864			283			191			49					
(5V21) (358) Manila, PI	1,864			283		1,156	191	234	161	49					
(5V21) (459) Honolulu, HI HCS	18,675			1,465			1,121								
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	11,595			1,014		9,180	671	730	655	181	69				
(5V21) (459GA) Maui, HI	987			78		791	54			14			7.20		
(5V21) (459GB) Hilo, HI	1,278	1,220		58	-	1,010	118			11	5	_			
(5V21) (459GC) Kailua-Kona, HI	841	745		96			41	51	53	25	10	8			
(5V21) (459GD) Lihue, HI	758		93.54%	49	6.46%	623	34			15		2			
(5V21) (459GE) Guam, GU	1,078	1,009		69		908	54		45	15	3	6			
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	866	813	93.88%	53	6.12%	725	45	43	29	14	4	6	2.38	15.42	2.13
(5V21) (459GG) Leeward Oahu, HI	1,100	1,054	95.82%	46		879	93	82	38	3	1	4	5.17	34.45	7.05
(5V21) (459GH) Saipan, MP	121		99.17%	1	0.83%		7	14		0	0	0		-	
(5V21) (459QB) Molokai, HI	51	50	98.04%	1	1.96%		4	2		·	0	0			
(5V21) (570) Fresno, CA HCS	24,072	22,952	95.35%	1,120	4.65%	19,275	1,673	2,004	730	206			2.92	9.25	
(5V21) (570) Fresno, CA	20,622	19,550	94.80%	1,072			1,563	1,878	694	199	123	56			
(5V21) (570GA) Merced, CA	1,307			21	1.61%		38			7	1	0			2.87
(5V21) (570GB) Tulare, CA	1,599		99.19%	13			60			0	0	2			
(5V21) (570GC) Oakhurst, CA	544	530	97.43%	14	2.57%	500	12			0	0	_			
(5V21) (612A4) N. California HCS	70,333			3,941	5.60%		2,913								
(5V21) (612A4) Sacramento, CA	25,972			1,847	7.11%		900		1,239	315					
(5V21) (612B4) Redding, CA	5,093	4,793	94.11%	300			205			66		13			
(5V21) (612BY) Oakland, CA	3,550	3,318	93.46%	232			181	200		30	13	7	3.35		
(5V21) (612GD) Fairfield-Travis Air Force Base, CA				77			116			11	10	2			
(5V21) (612GE) Mare Island-Vallejo, CA	2,165	2,128	98.29%	37	1.71%		63			3	0	·	2.77		
(5V21) (612GF) Martinez, CA	13,400			784		10,935	646			76	28	28			
(5V21) (612GG) Chico, CA	1,850			67	3.62%	1,661	72			11		5			
(5V21) (612GH) McClellan Park, CA	9,125			354	3.88%	7,904	380		304	30	8	12			
(5V21) (612GI) Yuba City, CA	1,222			17			58			4	0	·	0.00		
(5V21) (612GJ) Yreka, CA	345			13		269	26		10	2	0		6.73		
(5V21) (612MA) IDES McClellan OPC	7		100.00%	0	0.00%		0	-	0	0				0	
(5V21) (612QA) Cohasset, CA	1,150			48	4.17%		40			8	9			7.23	
(5V21) (612QB) Twenty First Street, CA	1,826			5	0.27%		10								0.4
(5V21) (612QC) Cypress Avenue, CA	1,648		90.29%	160			216			24	-	14		9.41	
(5V21) (612QD) Howe Road, CA	537		100.00%	0			0		0			•			
(5V21) (640) Palo Alto, CA HCS	42,002						2,926								
(5V21) (640) Palo Alto, CA	17,506			1,155		13,638	1,193			188					
(5V21) (640A0) Menlo Park, CA	1,961		97.30%	53			114			6	3				
(5V21) (640A4) Livermore, CA	6,162	5,422	87.99%	740	12.01%	4,399	361	662	491	123	49	77	8.4	14.59	9.62
(5V21) (640BY) San Jose, CA	4,445		90.33%	430	9.67%	3,290	333	392	321	62	22	25	13.1	10.56	5.15

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	in Days 13	SC Avg Wait Time in Days 14	
(5V21) (640GA) Capitola, CA	115		83.48%		16.52%	58					2		17.69		0
(5V21) (640GB) Sonora, CA	934			50		698				5	2	1	8.57	5.07	6.17
(5V21) (640GC) Fremont, CA	774			23		610					1	5	6.04	14	5.76
(5V21) (640HA) Stockton, CA	2,754	2,437			11.51%	1,974		302		43	9			6.39	
(5V21) (640HB) Modesto, CA	2,543		91.03%	228		1,759			11	41	16			7.73	7.32
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,751	4,257		494		3,515				44	27		13.28	13.21	4.56
(5V21) (640QA) Palo Alto 1, CA - Mobile	51		100.00%	0		51		0	-	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	6		100.00%	0	0.00%	6	0				0	0		0	
(5V21) (654) Reno, NV HCS	26,463					21,911				272	78			8.68	
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	18,725		94.66%	999		15,578				208	54			8.83	
(5V21) (654GA) Sierra Foothills, CA	1,163		95.70%	50		998				2	5	1	4.81	16.84	4.17
(5V21) (654GB) Carson Valley, NV	920			54	5.87%	735				10	2	7	7.23	15.35	
(5V21) (654GC) Lahontan Valley, NV	801		94.63%	43		611				10	2		8.64	6.12	11.21
(5V21) (654GD) Diamond View, CA	291	283	97.25%	8	2.75%	261	10			0	0	0	2	13.33	5
(5V21) (654GE) Reno East, NV	2,335		95.29%	110	4.71%	2,000	102	123		17	11	4	9.34	11.43	3.71
(5V21) (654QA) Kietzke, NV	1,259	1,079	85.70%	180	14.30%	952	48	79	159	20	1	0		8.95	
(5V21) (654QB) Capitol Hill, NV	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	119	107	89.92%	12	10.08%	93	8	6	9	2	0	1	6.89	35	12.8
(5V21) (654QD) Virginia Street, NV	824	786	95.39%	38	4.61%	657	64	65	27	3	3	5		6.07	
(5V21) (662) San Francisco, CA HCS	35,300	32,553	92.22%	2,747	7.78%	28,296	1,930	2,327	1,773	476	236	262	8.68	13.26	4
(5V21) (662) San Francisco, CA	24,136	22,364	92.66%	1,772	7.34%	19,843	1,136	1,385	1,115	316	172	169	6.96	13.36	1.49
(5V21) (662GA) Santa Rosa, CA	4,547	4,099	90.15%	448	9.85%	3,372	317	410	295	70	31	52	10.8	13.94	8.6
(5V21) (662GC) Eureka, CA	2,217	1,895	85.48%	322	14.52%	1,575	143	177	216	63	19	24	17.13	15.23	5.7
(5V21) (662GD) Ukiah, CA	1,353	1,312	96.97%	41	3.03%	1,135	102	75	28	10	2	1	2.86	7.64	5.15
(5V21) (662GE) San Bruno, CA	1,085	984	90.69%	101	9.31%	809	88	87	67	10	9	15	10.82	21.62	20.25
(5V21) (662GF) San Francisco Downtown, CA	794	788	99.24%	6	0.76%	702	60	26	6	0	0	0	1.46	5.98	3.9
(5V21) (662GG) Clearlake, CA	1,168	1,111	95.12%	57	4.88%	860	84	167	46	7	3	1	8.99	4.15	7.42
(5V21) (593) Las Vegas, NV HCS	52,986	48,670	91.85%	4,316	8.15%	41,746	3,120	3,804	2,902	803	323	288	3.78	13.52	3.91
(5V21) (593) Las Vegas, NV (North Las Vegas)	34,626	30,781	88.90%	3,845	11.10%	25,659	2,145	2,977	2,566	707	307	265	8.2	13.72	3.2
(5V21) (593GC) Pahrump, NV	1,106	1,097	99.19%	9	0.81%	1,039	29	29	4	4	0	1	1.63	12.95	1.11
(5V21) (593GD) Northwest Las Vegas, NV	4,799	4,723	98.42%	76	1.58%	4,210	297	216	64	7	2	3	2.93	3.17	3.97
(5V21) (593GE) Southeast Las Vegas, NV	4,073	3,975	97.59%	98	2.41%	3,572	211	192	62	20	7	9	3.88	4.33	4.11
(5V21) (593GF) Southwest Las Vegas, NV	4,360	4,164	95.50%	196	4.50%	3,735	230	199	132	51	5	8	3.74	3.71	7.2
(5V21) (593GG) Northeast Las Vegas, NV	3,423	3,368	98.39%	55	1.61%	3,037	176	155	43	8	2	2	2.61	3.58	2.69
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	441	406	92.06%	35	7.94%	350	24	32	30	5	0	0	5.54	5.05	6.11
(5V21) (593QC) West Cheyenne, NV	158	156	98.73%	2	1.27%	144	8	4	1	1	0	0			2.55
(5V22) (501) New Mexico HCS	35,423	32,299	91.18%	3,124	8.82%	27,193	2,355	2,751	1,792	638	331	363	9.2	13.04	8.83
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	28,665	25,921	90.43%	2,744	9.57%	21,794	1,880	2,247	1,557	585	316	286	9.94	12.99	8.64
(5V22) (501G2) Las Vegas, NM	287	276	96.17%	11	3.83%	254	12	10	8	2	0	1	3.95	0	7.19
(5V22) (501GA) Artesia, NM	520	508	97.69%	12	2.31%	417	52	39	10	1	0	1	4.16	31.5	6.71
(5V22) (501GB) Farmington, NM	634	584	92.11%	50	7.89%	509	43	32	32	6	3	9	9.01	13.56	14
(5V22) (501GC) Silver City, NM	443	409	92.33%	34	7.67%	322	42	45	23	5	2	4	9.45	3.18	8.04
(5V22) (501GD) Gallup, NM	404	367	90.84%	37	9.16%	287	33	47	18	6	2	11	14.98	5.5	14.92
(5V22) (501GE) Espanola, NM	333	320	96.10%	13	3.90%	284	15	21	11	0	1	1	4.18	0.2	13.04
(5V22) (501GH) Truth or Consequences, NM	512	504	98.44%	8	1.56%	479	12	13	4	3	0	1	2.67	0	0.47
(5V22) (501GI) Alamogordo, NM	412	376	91.26%	36	8.74%	340	18	18	18	3	1	14	23.15	14.62	14.23
(5V22) (501GJ) Durango, CO	473	462	97.67%	11	2.33%	420	20	22	8	2	0	1	3.86	8.29	2.08
(5V22) (501GK) Santa Fe, NM	665	631	94.89%	34	5.11%	581	30	20	16	3	0	15	12.41	14.2	5.35
(5V22) (501GM) Northwest Metro, NM	1,634	1,521	93.08%	113	6.92%	1,130	176	215	72	18	6	17	8.98	15.68	15.67
(5V22) (501GN) Taos, NM	221	210		11		183				1	0	1	2.97	35	
(5V22) (501HB) Raton, NM	200		95.00%	10		173				3	0	1	2.24	14	
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
renou Enumy. March 2015			Less 3		30 50,73										
(5V22) (501MA) IDES Kirtland AFB	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0		0	0
(5V22) (644) Phoenix, AZ HCS	63,251	58,659	92.74%	4,592	7.26%	49,770	3,887	5,002	3,426	713	226	227	5.68	10.62	5.41
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	37,249	34,022	91.34%	3,227	8.66%	28,410	2,284	3,328	2,397	510	156	164	7.13	11	3.66
(5V22) (644BY) Southeast, AZ	9,801	9,115	93.00%	686	7.00%	7,867	579	669	515	81	42	48	5.59	10.91	10.13
(5V22) (644GA) Northwest, AZ	5,749	5,545	96.45%	204	3.55%	4,904	372	269	164	39	1	0	3.4	6.44	6.03
(5V22) (644GB) Show Low, AZ	1,007	977	97.02%	30	2.98%	887	53	37	13	16	1	0	2.91	13.19	2.11
(5V22) (644GC) Southwest, AZ	1,960	1,851	94.44%	109	5.56%	1,580	119	152	. 81	18	9	1	5.67	3.9	10.2
(5V22) (644GD) Payson, AZ	319	316	99.06%	3	0.94%	296	8	12	2 3	0	0	0	1.68		2.17
(5V22) (644GE) Thunderbird, AZ	1,918	1,860	96.98%	58	3.02%	1,620	136	104	54	4	0	0	3.83	7.66	5.68
(5V22) (644GF) Globe, AZ	267	267	100.00%	0	0.00%	242	15	10	0	0	0	0	3.04	3.38	0
(5V22) (644GG) Northeast Phoenix-Via Linda Road, AZ	990	960	96.97%	30	3.03%	839	61	60	24	1	2	3	6.2	1.9	3.16
(5V22) (644GH) Phoenix Midtown, AZ	3,936	3,691	93.78%	245	6.22%	3,070	260	361	175	44	15	11	8.79	7.61	1.72
(5V22) (644QA) Phoenix-East Thomas Road, AZ	55	55	100.00%	0	0.00%	55	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	14,848	14,045	94.59%	803	5.41%	12,437	771	837	451	173	86	93	6.16	12.2	6.66
(5V22) (649) Prescott, AZ (Bob Stump)	10,414	9,796	94.07%	618	5.93%	8,651	515	630	366	128	62	62	5.35	12.77	5.83
(5V22) (649GA) Kingman, AZ	1,169	1,130	96.66%	39	3.34%	1,036	48	46	21	8	2	8	5.02	2.4	6.23
(5V22) (649GB) Flagstaff, AZ	634	620	97.79%	14	2.21%	539	47	34	8	3	1	2	4.54	1.4	8.65
(5V22) (649GC) Lake Havasu City, AZ	1,194	1,133	94.89%	61	5.11%	988	89	56	31	19	3	8	6.62	10.42	13.1
(5V22) (649GD) Anthem, AZ	604	591	97.85%	13	2.15%	516	43	32	9	2	2	0	4.43	6.8	7.93
(5V22) (649GE) Cottonwood, AZ	640	584	91.25%	56		532	23	29	14	13	16	13	13.41	0	7.15
(5V22) (649QA) Chinle, AZ	45	44	97.78%	1	2.22%	39	2	3	1	0	0	0	1.94		8.33
(5V22) (649QB) Holbrook, AZ	54	54	100.00%	0	0.00%	50	1	3	0	0	0	0	0.94		5.62
(5V22) (649QD) Page, AZ	39	38	97.44%	1	2.56%	34	3	1	1	0	0	0	2.65		9.86
(5V22) (649QF) Tuba City, AZ	29		100.00%	0	0.00%	29	0	0	0	0	0	0	0		0
(5V22) (649QG) Polacca, AZ	4	4	100.00%	0		4	0	0	0	0	0	0	0		
(5V22) (649QH) Kayenta, AZ	22		100.00%	0	0.0070	19	0	_			0	•	0.78		17
(5V22) (678) Southern Arizona HCS	41,731					34,921	2,236								2.46
(5V22) (678) Tucson, AZ	31,064		93.15%			25,301	1,719			483	102	112		9.93	2.28
(5V22) (678GA) Sierra Vista, AZ	2,016			26		1,807	99			7	0	1	2.59	4.3	2.82
(5V22) (678GB) Yuma, AZ	2,051		99.17%	17		1,953	65			0	0	0	1.16	2.17	1.42
(5V22) (678GC) Casa Grande, AZ	2,024			11		1,834	111			0	0	0	1.19	3.57 9.27	2.74
(5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ	293 221		100.00%	0	1.37% 0.00%	246 205	29			0	0	0	3.4	9.27	0.04
(5V22) (678GF) Northwest Tucson, AZ	2,300		97.04%	68		2,019	113			7	2		2.41	5.51	5.39
(5V22) (678GG) Southeast Tucson, AZ	1,721		99.30%	12		1,515	94			0	2	1	4.33	3.85	1.53
(5V22) (678MA) IDES Davis-Monthan AFB	11		100.00%	0		11	0	0		0	0	1	4.00	0.00	1.00
(5V22) (678MB) IDES Fort Huachuca	30		100.00%	0		30	0	0		0	0	0		0	0
(5V22) (600) Long Beach, CA HCS	58,390					48,330	2,916	•		647	251	319	6.84		4.4
(5V22) (600) Long Beach, CA	50,074		93.81%			41,279	2,430			604	247		7.26	9.71	4.08
(5V22) (600GA) Anaheim, CA	1,199			104		940	67			17	2	3	5.56	5.68	12.11
(5V22) (600GB) Santa Ana, CA	3,105		94.98%	156		2,585	153			14	2	15		10.36	4.87
(5V22) (600GC) Cabrillo, CA	1,275			4	0.31%	1,254	13			3	0	0	5.35		1.76
(5V22) (600GD) Santa Fe Springs, CA	1,218			19		1,052	96		18	1	0	0	4.12	12.92	2.61
(5V22) (600GE) Laguna Hills, CA	1,519		96.38%	55		1,220	157			8	0	0	5.76	10.62	4.28
(5V22) (605) Loma Linda, CA HCS	53,000						2,813		2,353	532	207	114			4.74
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	23,425		92.30%	1,804		18,397	1,369			347	146		2.33	8.77	2.26
(5V22) (605BZ) Loma Linda, CA	20,457			1,247		16,493	1,088			170			4.17	9.87	4.31
(5V22) (605GA) Victorville, CA	1,582		98.48%	24		1,415	56			2	0	1	0.51	4	6.16
(5V22) (605GB) Murrieta, CA	2,251	2,220		31		2,054	83	83		5	0	4	2.13	5.58	5.77
(5V22) (605GC) Palm Desert, CA	2,464	2,453	99.55%	11		2,337	53	63		0	0	2	1.25	2.18	2.16
(5V22) (605GD) Corona, CA	842			20	2.38%	737	38	47	20	0	0	0	0.43	2	9.09
(5V22) (605GE) Rancho Cucamonga, CA	1,931	1,862	96.43%	69	3.57%	1,627	124	111	54	8	1	6	5.49	6.71	7.21
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Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 P Days 2 A	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: March 2019		D	I in 30 Days or ess 3		d in Över 30 Days 5										
(5V22) (605QA) Blythe, CA	48	48 1	100.00%	0	0.00%	44	2	2	0	0	0	0	1.96	4.5	1.11
(5V22) (664) San Diego, CA HCS	59,606	58,373	97.93%	1,233	2.07%	54,522	1,643	2,208	931	220	68	14	0.84	4.04	2.68
(5V22) (664) San Diego, CA	35,352	34,542	97.71%	810	2.29%	32,679	815	1,048	557	184	58	11	0.63	3.84	1.84
(5V22) (664BU) San Diego, CA - VADOM	66	66 1	100.00%	0	0.00%	66	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	11,083	10,868	98.06%	215	1.94%	9,675	447	746	185	22	7	1	0.94	5.78	5.18
(5V22) (664GA) Imperial Valley, CA	562	553	98.40%	9	1.60%	495	32	26	5	1	3	0	1.79	11.05	1.51
(5V22) (664GB) Oceanside, CA	8,325	8,170	98.14%	155	1.86%	7,649	233	288	142	11	0	2	0.73	3.51	0.73
(5V22) (664GC) Chula Vista, CA	2,116	2,081	98.35%	35	1.65%	1,944	73	64	33	2	0	0	0.76	2.78	5.27
(5V22) (664GD) Escondido, CA	1,515	1,506	99.41%	9	0.59%	1,430	41	35	9	0	0	0	1.15	10.6	1.27
(5V22) (664QA) Rio, CA	587	587 1	100.00%	0	0.00%	584	2	1	0	0	0	0			0
(5V22) (691) Greater Los Angeles, CA HCS	66,418	62,380	93.92%	4,038	6.08%	54,042	3,717	4,621	3,141	605	181	111	4.48	8.72	4.69
(5V22) (691) West Los Angeles, CA	29,437	27,487	93.38%	1,950	6.62%	23,783	1,612	2,092	1,590	244	67	49	4.12	8.81	2.25
(5V22) (691A4) Sepulveda, CA	15,273	14,067	92.10%	1,206	7.90%	11,852	890	1,325	815	267	82	42	3.76	10.77	10.09
(5V22) (691GB) Santa Barbara, CA	869	865	99.54%	4	0.46%	794	44	27	3	0	1	0	1.97	4.74	1.33
(5V22) (691GC) Gardena, CA	716	716 1	100.00%	0	0.00%	709	2	5	0	0	0	0	0.31	0.06	0.03
(5V22) (691GD) Bakersfield, CA	3,799	3,748	98.66%	51	1.34%	3,292	290	166	33	9	6	3	3.58	3.27	4.2
(5V22) (691GE) Los Angeles-East Temple, CA	8,106	7,751	95.62%	355	4.38%	6,947	340	464	305	40	7	3	5.21	5.04	7.45
(5V22) (691GF) East Los Angeles, CA	955	944	98.85%	11	1.15%	929	3	12	9	2	0	0	0.64	15	1.81
(5V22) (691GG) Antelope Valley, CA	1,047	946	90.35%	101	9.65%	786	63	97	91	3	3	4	10.11	11.31	0.04
(5V22) (691GK) San Luis Obispo, CA	1,276	1,244	97.49%	32	2.51%	1,076	99	69	15	3	9	5	2.59	7.74	9.7
(5V22) (691GL) Santa Maria, CA	2,781	2,688	96.66%	93	3.34%	2,223	274	191	59	23	6	5	2.62	9.62	7.6
(5V22) (691GM) Oxnard, CA	2,159	1,924	89.12%	235	10.88%	1,651	100	173	221	14	0	0	13.62	8.21	1.63
(3V23) (437) Fargo, ND HCS	18,871	18,416	97.59%	455	2.41%	16,904	743	769	339	72	25	19	2.88	4.79	2.62
(3V23) (437) Fargo, ND	12,260	11,882	96.92%	378	3.08%	10,798	528	556	277	66	22	13	3.27	4.85	2.85
(3V23) (437GA) Grafton, ND	287	286	99.65%	1	0.35%	277	7	2	1	0	0	0	2.06	1.56	1.61
(3V23) (437GB) Bismarck, ND	1,720	1,705	99.13%	15	0.87%	1,609	54	42	12	2	0	1	1.67	3.07	2.54
(3V23) (437GC) Fergus Falls, MN	486		99.38%		0.62%	455	12		3	0	0	0	1.75	5.8	1.08
(3V23) (437GD) Minot, ND	847		99.06%		0.94%	780	26	33	8	0	0	0	1.73	4.12	
(3V23) (437GE) Bemidji, MN	1,221	1,193			2.29%	1,096	45	52	23	2	1	2			2.48
(3V23) (437GF) Williston, ND	469		99.36%			443	14		3	0	0	0	1.25		
(3V23) (437GI) Grand Forks, ND	740		98.11%		1.89%	649	36	41	10	2	2	0	3.01	7.87	2.32
(3V23) (437GJ) Dickinson, ND	325		99.38%			309	9	5	0	0	0	2			1.73
(3V23) (437GK) Jamestown, ND	319		99.37%		0.63%	298	8	11		0	0		3.73		
(3V23) (437GL) Devils Lake, ND	197		99.49%		0.51%	190	4	2		0	0		0.47	1.22	
(3V23) (438) Sioux Falls, SD HCS	18,428		97.02%			15,869	977								
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	14,362					12,219	760			75				5.84	2.18
(3V23) (438GA) Spirit Lake, IA	821		98.54%			735	43			1	0		2.75		
(3V23) (438GC) Sioux City, SD	1,470		98.98%			1,347	69			0	0	0	1.35		
(3V23) (438GD) Aberdeen, SD	700		95.86%		4.14%	593	43			6	1	0	5.32		
(3V23) (438GE) Wagner, SD	160		99.38%		0.62%	138	10			0	0	-	3.07	8	1.25
(3V23) (438GF) Watertown, SD	915		98.80%			837	52			0			3.93	1.74	
(3V23) (568) Black Hills, SD HCS	11,669		95.69%												
(3V23) (568) Fort Meade, SD	6,234		95.41%		4.59%	5,046	401	501		46	8	32			2.87
(3V23) (568A4) Hot Springs, SD	2,914		97.08%		2.92%	2,442	180			10		4	6.22		
(3V23) (568GA) Rapid City, SD	1,858		93.65%			1,507	121	112		14					
(3V23) (568GB) Pierre, SD	155		100.00%			135	14			0			1101		6.62
(3V23) (568HA) Newcastle, WY	14		85.71%		14.29%	6	1	5		0	0				
(3V23) (568HB) Gordon, NE	15		100.00%			12	1	2		0	0		4.2		
(3V23) (568HF) Pine Ridge, SD	7	1 1	100.00%			5	1	1	0	0	0	0	5.6		/
(3V23) (568HH) Scottsbluff, NE	377		96.82%			308	36			3	1	1	7.39		3.04
(3V23) (568HJ) Mission, SD	17		100.00%			17	0	0	•	0	0	-	0		
(3V23) (568HP) Winner, SD	75		100.00%			71	2	2		0	0				
(3V23) (568MA) IDES Ellsworth AFB	3	3 1	100.00%	0	0.00%	0	3	0	0	0	0	0		8	11

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Teriou Ename. Materi 2013			Less 3		30 Days 3										
(3V23) (618) Minneapolis, MN HCS	62,768	60,620	96.58%	2,148	3.42%	52,924	3,825	3,871	1,616	359	115	58	4.29	6.49	2.4
(3V23) (618) Minneapolis, MN	44,283	42,790	96.63%	1,493	3.37%	36,985	2,871	2,934	1,190	218	47	38	3.74	6.48	1.53
(3V23) (618BY) Twin Ports, WI	3,337	3,123	93.59%	214	6.41%	2,723	179	221	122	34	49	9	5.41	11.31	5.34
(3V23) (618GA) St. James, MN	232	232	100.00%	0	0.00%	222	5	5	0	0	0	0	1.06	0	0
(3V23) (618GB) Hibbing, MN	976	967	99.08%	9	0.92%	875	60	32	6	3	0	0	2.11	2.72	3.52
(3V23) (618GD) Maplewood, MN	2,459	2,415	98.21%	44	1.79%	2,158	119	138	38	4	2	0	3.12	5.57	0.99
(3V23) (618GE) Chippewa Valley, WI	1,576	1,501	95.24%	75	4.76%	1,334	74	93	60	12	2	1	6.09	12.04	1.48
(3V23) (618GG) Rochester, MN	1,338	1,245	93.05%	93	6.95%	1,099	62	84	52	30	8	3	9.19	4.2	3.85
(3V23) (618GH) Hayward, WI	252	245	97.22%	7	2.78%	213	11	21	6	1	0	0	3.48	0	6.39
(3V23) (618GI) Northwest Metro, MN	3,581	3,499	97.71%	82	2.29%	3,038	256	205	69	10	1	2	3.87	3.98	5.61
(3V23) (618GJ) Shakopee, MN	820	801	97.68%	19	2.32%	741	34	26	10	5	1	3	1.94	17.05	2.6
(3V23) (618GK) Albert Lea, MN	722	700	96.95%	22	3.05%	609	55	36	9	13	0	0	2.42	14.71	4.24
(3V23) (618GL) Minneapolis-Harmon Place, MN	834	832	99.76%	2	0.24%	827	4	1	2	0	0	0	0.73		
(3V23) (618GM) Rice Lake, WI	621	606	97.58%	15		521	51		15	0	0	0	0.02		6.49
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,144	1,072	93.71%	72	6.29%	996	41	35	36	29	5	2	8.79	4.21	2.18
(3V23) (618QA) Fort Snelling, MN	480	480	100.00%	0	0.00%	477	0	3	0	0	0	0		0.2	
(3V23) (618QB) Ely, MN	113	112	99.12%	1	0.88%	106	3		1	0	1	0	1.73	5	1.14
(3V23) (636A6) Central Iowa HCS	23,982	22,702	94.66%	1,280	5.34%	19,717	1,374	1,611	853	258	87	82	8.19	7.9	5.81
(3V23) (636A6) Des Moines, IA	17,514	16,488	94.14%	1,026	5.86%	14,115	1,078	1,295	694	214	69	49	8.38	7.92	6.36
(3V23) (636BU) Des Moines, IA - VADOM	1,271	1,271	100.00%	0	0.00%	1,270	1	0	0	0	0	0		0.05	
(3V23) (636GC) Mason City, IA	1,401	1,279	91.29%	122	8.71%	1,096	99	84	69	28	12	13	8.92	11.87	8.35
(3V23) (636GD) Marshalltown, IA	654	600	91.74%	54	8.26%	446	53	101	43	7	1	3	15.28	9.16	8.79
(3V23) (636GK) Fort Dodge, IA	920	897	97.50%	23	2.50%	816	50	31	8	1	0	14	6.36	6.02	
(3V23) (636GM) Carroll, IA	542	538	99.26%	4	0.74%	495	23	20	3	1	0	0	3.24	2.21	0.77
(3V23) (636GR) Knoxville, IA	1,170	1,130	96.58%	40	3.42%	1,017	52	61	28	5	5	2	7.97	6.61	3.22
(3V23) (636GX) Fort Dodge North, IA	239	229	95.82%	10	4.18%	203	10	16	7	2	0	1			5
(3V23) (636QB) Des Moines-Center Street, IA	271				0.37%	259	8		1	0	0				
(3V23) (636A8) Iowa City, IA HCS	27,444		94.24%	1,580		22,134	1,808	1,922	1,104			113	6.68	9.08	3.97
(3V23) (636A8) Iowa City, IA	12,237		91.28%		8.72%	9,230	836		786	177		51			
(3V23) (636GF) Quad Cities, IA	1,998	1,937		61	3.05%	1,757	104	76	31	17	4	9	5.97		3.09
(3V23) (636GG) Quincy, IL	1,042			33	3.17%	871	89			0	2	4	4.42		9.14
(3V23) (636GH) Waterloo, IA	1,344		93.60%			1,061	93		51	12	2	21			5.53
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,419			28	1.97%	1,242	77			7	1	2			3.03
(3V23) (636GJ) Dubuque, IA	932			11		754	85			2		1	4.71		4.04
(3V23) (636GN) Cedar Rapids, IA	1,681			100	5.95%	1,373	104		70	22		5			7.51
(3V23) (636GS) Ottumwa, IA	788		97.84%			682	52		15	0	0	2			3.2
(3V23) (636GT) Sterling, IL	820		98.90%	9		746	41		4	2	3	0	1100		5.07
(3V23) (636GU) Decorah, IA	546			5		480	38			0	0	0			
(3V23) (636GW) Coralville, IA	2,355		98.73%	30	1.27%	2,163	88			2	3	1	3.91	0.25	1.95
(3V23) (636QC) Linn County, IA	68		100.00%	0		60	3	5	0	0	0	0			2.69
(3V23) (636QG) Iowa City, IA - Mobile	73		80.82%		19.18%	37	9			6	1	1		20.51	
(3V23) (636QI) Davenport, IA	379		99.21%	3		347	22		2	1	0	0			3.7
(3V23) (636QJ) Iowa City-South Clinton Street, IA			93.42%	116		1,331	167			22		16		10.98	5.9
(3V23) (636) Nebraska-W Iowa HCS	41,683					36,082	2,115		921						
(3V23) (636) Omaha, NE	20,794		95.50%			17,579	1,127			222		48			4.48
(3V23) (636A4) Grand Island, NE	6,640				0.87%	6,034	292			10		1	4.11	2.66	1.21
(3V23) (636A5) Lincoln, NE	8,500			259	3.05%	7,348	438			53	22	10		5.12	4.64
(3V23) (636BW) Grand Island, NE - VADOM	554		100.00%	0		554	0		0	0	0	0			0
(3V23) (636BX) Omaha, NE - VADOM	471		100.00%	0		470	0		0	0	0	0			
(3V23) (636GA) Norfolk, NE	848		98.94%	9		717	65			1	2	2			3.49
(3V23) (636GB) North Platte, NE	893		97.54%	22		739	71		19	2	1	0			3.41
(3V23) (636GL) Bellevue, NE	1,159					927	73		53	9	7	3			1.45
(3V23) (636GP) Shenandoah, IA	539	522	96.85%	17	3.15%	463	34	25	14	1	2	0	4.05	8.02	3.18

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2019	Appointments 1			Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6		Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		
(3V23) (636GQ) Holdrege, NE	449	446	99.33%	3	0.67%	416	14	16	3	0	0	0	1.05	3.1	3.25
(3V23) (636GV) ONeill, NE (ONeill)	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0	0		
(3V23) (636QA) Omaha-Dorcas Street, NE	808	808	100.00%	0	0.00%	807	1	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	36,552	35,207	96.32%	1,345	3.68%	31,315	1,825	2,067	1,118	184	33	10	4.64	7.74	4.62
(3V23) (656) St. Cloud, MN	31,617	30,436	96.26%	1,181	3.74%	27,179	1,499	1,758	979	168	27	7	5	7.75	4.83
(3V23) (6569AA) St. Cloud, MN - CLC	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V23) (656GA) Brainerd, MN	2,888	2,780	96.26%	108	3.74%	2,343	222	215	89	12	6	1	4.62	6.95	4.45
(3V23) (656GB) Montevideo, MN	930	888	95.48%	42	4.52%	772	56	60	36	4	0	2	4.7	16.44	4.62
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,116	1,102	98.75%	14	1.25%	1,020	48	34	14	0	0	0	1.68	8.59	1.75

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments		Complete d in 30		Complete d in Over							120 Duy3 12		in Days 14	
			Days or Less 3		30 Days 5										
National: 1/2020	5,165,479	4,856,880	94.03%	308,599	5.97%	4,237,669	288,498	330,713	207,937	59,175	21,562	19,925	4.96	9.21	4.87
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559			262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69		
National: 4/2019	5,368,047	5,092,381		275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	· ·	4.68		
National: 3/2019	5,059,805			256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	_	
National: 2/2019	4,600,823			234,470	5.10%	3,827,731	249,612	289,010	· ·	49,415	17,543	16,821	4.83		
National: 1/2019	5,108,202	1 1		306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	
National: 12/2018	4,335,282	1 1		232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	· ·	4.63		
National: 11/2018	4,690,193			240,990	5.14%		266,562	300,171	166,691	45,547	15,273	13,479	4.65		
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18		
National: 9/2018	4,566,797	1 1		227,988	4.99%	3,800,835	251,499	286,475		41,605	15,126	· ·	4.61		
National: 8/2018	5,279,524			267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669 14,696	· ·	4.79		
National: 7/2018	4,747,954	4,505,574		242,380	5.10% 4.82%	3,934,727	264,214	306,633		45,710		11,394	4.64		
National: 6/2018 National: 5/2018	4,853,183 5,180,072			233,868 223,795	4.02%	4,050,519 4,343,790	266,086 284,753	302,710 327,734	168,788 159,692	40,553	13,984 12,163	10,543	4.45		
National: 4/2018	4,965,149	1 1		211,853	4.32%	4,343,790	266,804	306,500	155,252	36,944	10,099	9,558	4.45		
National: 3/2018	5,073,154	1 1		200,895	3.96%	4,179,992	279,377	315,450	147,886	32,665	11,197	9,338	4.44		
National: 2/2018	4,506,205			171,845	3.81%		244,045	264,132	· ·	33,593	10,656	7,650	4.42	-	
National: 1/2018	4,837,845			219,245	4.53%		265,931	293,099	157,460	40,293	12,832	-			
National: 12/2017	4,301,041	4,128,041		173,000	4.02%	3,651,327	226,912	· ·		32,193	9,900	· ·			
National: 11/2017	4,711,170			183,650	3.90%	3,980,125		283,347		32,245	9,473				
National: 10/2017	5,043,703			185,872	3.69%			304,917		33,162	8,735				
National: 9/2017	4,552,842			169,702	3.73%			271,068		27,032	7,916				
National: 8/2017	5,236,501	1 1		191,044	3.65%	4,431,492		318,416		34,464	9,422				
National: 7/2017	4,504,077			162,985	3.62%	3,818,506		269,255		28,818	7,848		4.35		
National: 6/2017	5,050,626			175,970	3.48%	4,297,459		297,853		29,019	8,821	4,886			
National: 5/2017	5,186,397			164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075				
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	1 1		175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704			2.64
National: 2/2016	4,744,626			168,192	3.54%		248,628	269,349		38,428	9,410				
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085			
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102			3.03
National: 11/2015	4,388,187			159,970	3.65%	3,767,085		237,241	117,739	31,389	7,526	· ·			
National: 10/2015	4,966,790	1 1		162,562	3.27%		-	261,067	119,186	32,079	7,643		4.01		
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12		Wait Time	MH Avg Wait Time in Days 15
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.