Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count		9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V01) (402) Togus, ME	41,800	40,994	98.07%	806	1.93%	1	57	39,749	24	1,245	3	482	22	223	5	61	1	40	2	2.46	3.24	2.61
(V01) (402) Togus	24,999	24,453	97.82%	546	2.18%	0	42	23,652	21	801	1	295	16	166	2	51	1	34	1	3.14	3.25	2.94
(V01) (402GA) Aroostook County (Caribou)	946	906	95.77%	40	4.23%	0	0	858	0	48	0	39	0	1	0	0	0	0	0	5.79	0.00	0.89
(V01) (402GB) Calais	992	984	99.19%	8	0.81%	0	0	983	0	1	0	7	0	1	0	0	0	0	0	0.23		3.20
(V01) (402GC) Rumford	502	500	99.6%	2	0.4%	0	2	498	0	2	0	2	2	2 0	0	0	0	0	0	2.42		1.22
(V01) (402GD) Saco	2,228	2,200	98.74%	28	1.26%	0	3	2,129	1	71	0	24	1	3	1	1	0	0	0	3.19	4.33	2.94
(V01) (402GE) Lewiston Auburn	1,708	1,706	99.88%	2	0.12%	0	2	1,661	1	45	0	2	0	0	1	0	0	0	0	3.01	1.12	1.13
(V01) (402HB) Bangor	8,089	7,936			1.89%	0	8	, ,	1	202	2			48	1	8	0	5	1	1.59	3.50	
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,237	2,211	98.84%	26	1.16%	0	0	2,142	0	69	0	20	0	4	0	1	0	1	0	3.01	2.79	2.52
(V01) (402HL) R&C Healthcare MOC	99	98	98.99%	1	1.01%	0		V-		6	0		0	•		0		-	0	3.29		
(V01) (405) White River Junction, VT	23,009	22,497				13					1			158		24	1	37	1	4.65		
(V01) (405) White River Jct	16,949		98.19%		1.81%	0	3	-,	1	819	0		1	60	0	10	1	23	0		4.00	
(V01) (405GA) Bennington	567	565			0.35%	0	0		0	5	0		0	0	0	0	0	1	0	2.14	0.00	3.60
(V01) (405GC) Brattleboro	425	420		5	1.18%	0	5		3	5	0		2	0	0	0	0	1	0	1.26	2.58	
(V01) (405HA) Burlington Lakeside	2,334	2,283			2.19%	0		_,	2	87	1	39		8	0	2	0	2	0	2.95	3.17	0.84
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,185				6.59%	0		1,985	1	56	0			87		12	0	10	0	6.64	0.00	
(V01) (405HE) KEENE (ORC)	155				0%	0	10			6	0	,		0	0	0	0	,	0	2.00	4.00	0.73
(V01) (405HF) Rutland	394	391			0.76%	0	0	***	0	15	0	-	-	3	0	0	0	0	0	1.38	4.80	1.11
(V01) (405HK) WHITE RIVER	0.040	0	0,70		0%	0	2		0	700	0			0	1	0	0	0	1	0.04	0.05	0.04
(V01) (518) Bedford, MA	8,013				3.88%	31					4						8	8	78		9.85	
(V01) (518) Bedford	6,928	6,627		301	4.34%	0	115		9	743	0	202		48	11	14	7	0	78		9.89	
(V01) (518GA) Lynns/North Shore (V01) (518GB) Haverhill	392	390		2	0.51% 2.04%	0	0	366 374	0	10	0	_	0	0	0	0	1	1	0	0.42 1.32	0.83 6.40	
(V01) (518GD) Lowell	392	384	100%	0	0%	0	0		0	0	0		0	1	0	0	0	0	0	1.32	0.40	5.30
(V01) (518GE) Gloucester	296	296		0	0%	0	0	293	0	3	0	0	0	0	0	0	0	0	0	0.26		4.65
(V01) (518MA) IDES Hanscom AFB	4	Δ	100%	Ü	0%	0	0		0	3	0	0	0	0	0	0	0	0	0	0.20	25.00	
(V01) (523) VA Boston HCS, MA	87,902	86,111		1,791	2.04%	18	•		94	-	64	1,220	72	316	58	-	26		78	2.71	3.99	
(V01) (523) VA Boston HCS- Boston Div.	37,798		97.94%		2.06%	0			66	2,135	49					51			58		4.28	
(V01) (523A4) VA Boston HCS-West Roxbury Div.	16,117	15,699			2.59%	0	9		2	617	3					28	1	31	0	3.52	2.68	
(V01) (523A5) Brockton VAMC	21,302	20,895	98.09%	407	1.91%	0	75	20,098	20	797	7	243	18	86	4	31	7	47	19	2.44	5.00	5.23
(V01) (523BY) Lowell	3,748		96.96%	114	3.04%	0	4		0	132	0	98	1	11	0	4	2	1	1	4.88	3.49	4.90
(V01) (523BZ) Causeway Clinic (Boston)	7,879	7,850	99.63%	29	0.37%	0	15	7,775	6	75	4	27	2	. 2	3	0	0	0	0	0.61	0.35	3.04
(V01) (523GA) Framingham VA Primary Care Unit	522	517	99.04%	5	0.96%	0	2	503	0	14	1	5	1	0	0	0	0	0	0	1.98		1.36
(V01) (523GC) Quincy	153	152	99.35%	1	0.65%	0	0	150	0	2	0	0	0	0	0	0	0	1	0	2.23		
(V01) (523GD) Plymouth	382	342	89.53%	40	10.47%	0	1	297	0	45	0	30	1	4	0	5	0	1	0	10.99	2.85	
(V01) (523MA) IDES Hanscom AFB	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V01) (608) Manchester, NH	19,143	18,587	97.1%	556	2.9%	1	47	17,723	18	864	16	476	7	65	4	9	2	6	0	2.15	4.69	4.18
(V01) (608) Manchester	17,158	16,668	97.14%	490	2.86%	0	44	15,907	18	761	15	428	6	49	3	9	2	4	0	2.00	4.61	2.99
(V01) (608GA) Portsmouth	478	466	97.49%	12	2.51%	0	0	452	0	14	0	11	0	0	0	0	0	1	0	1.70	3.20	6.04
(V01) (608GC) Somersworth	773	741	95.86%	32	4.14%	0	1	683	0	58	0	25	0	6	1	0	0	1	0	3.96	10.53	6.94
(V01) (608GD) Conway	265				1.51%	0	2		0	6	1	4	1	0	0	0	0	0	0	2.94	10.75	
(V01) (608HA) Tilton	469					0	0	.=0	0	25	0		0	10	-	0	0		0	2.11	6.37	
(V01) (631) VA Central Western Massachusetts HCS	21,968	20,423	92.97%	1,545	7.03%	1	171	18,892	44	1,531	6	951	47	387	31	167	23	40	20	6.79	11.56	4.12
(V01) (631) VA Central Western Massachusetts HCS	10,232	9,306	90.95%	926	9.05%	1	140	8,390	31	916	3	582	40	221	23	109	23	14	20	7.83	13.47	3.78
(V01) (631BY) Springfield	3,696	3,548	96%	148	4%	0	0	3,298	0	250	0	89	0	34	0	18	0	7	0	5.70	4.44	5.96
(V01) (631GC) Pittsfield	888	872	98.2%	16	1.8%	0	1	853	1	19	0	13	0	0	0	1	0	2	0	3.52	5.35	1.62
(V01) (631GD) Greenfield (Franklin County)	599	582	97.16%	17	2.84%	0	0	561	0	21	0	15	0	1	0	0	0	1	0	1.88	0.00	2.68
(V01) (631GE) Worcester	5,884	5,466	92.9%	418	7.1%	0	29	5,189	12	277	3	236	7	128	7	39	0	15	0	7.66	10.03	2.23
(V01) (631GF) Fitchburg	669	649	97.01%	20	2.99%	0	1	601	0	48	0	16	0	3	1	0	0	1	0	3.84	6.63	7.52
(V01) (650) Providence, RI	40,139	38,093	94.9%	2,046	5.1%	17	52	36,045	27	2,048	6	1,253	9	577	7	139	0	77	3	7.37	5.16	10.71
(V01) (650) Providence	34,683	33,177	95.66%	1,506	4.34%	0	48	31,520	27	1,657	4	990	8	401	6	58	0	57	3	7.41	5.24	8.81

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	Avg Wait	22.MH Avg Wait Time
WOAL VOTOGAL New Perford Primary Constitution	0.405	0.404	00.040/	074	44.000/			4.040		400		440		00		05				40.50	0.05	44.07
(V01) (650GA) New Bedford Primary Care Ctr.	2,405 1,890			274	11.39% 11.75%	0	2	, ,	0		1	143 96		92	0	25 56	0	14	0	.2.00	4.34	14.07 24.40
(V01) (650GB) Hyannis Primary Care Center (V01) (650GD) Middletown	1,090			44	3.79%	0	0		0		0				0	0	0	1	0		0.72	
(V01) (689) VA Connecticut HCS, CT	48,618			739		8					8				4	36	-	85		2.06		
(V01) (689) West Haven	27,613			442	1.6%	0	21		8		6				4	21		14	0			
(V01) (689A4) Newington Campus	18,095	17,857		238	1.32%	0	5		3		2			41	0	15	0	69	0	1.85	3.30	1.26
(V01) (689GA) Waterbury VA Primary Care Center	418	417	99.76%	1	0.24%	0	0	410	0	7	0	1	0	0	0	0	0	0	0	0.73		1.34
(V01) (689GB) Stamford VA Primary Care Center	278	278	100%	0	0%	0	0	272	0	6	0	0	0	0	0	0	0	0	0	0.34		1.72
(V01) (689GC) Willimantic CBOC	416	411	98.8%	5	1.2%	0	0	399	0	12	0	4	0	1	0	0	0	0	0	2.50	20.75	1.52
(V01) (689GD) Winsted VA Primary Care	349	340	97.42%	9	2.58%	0	0	318	0	22	0	4	0	4	0	0	0	1	0	1.31	10.50	9.21
(V01) (689GE) Danbury	347	344	99.14%	3	0.86%	0	0		0	15	0	2	0	0	0	0	0	1	0	1.69		4.56
(V01) (689HC) New London VA Primary Care Center	1,102	1,061	96.28%	41	3.72%	0	0	1,001	0	60	0	26	0	15	0	0	0	0	0	3.18	0.00	4.64
(V02) (528) Albany, NY	30,460	29,609	97.21%	851	2.79%	34	328	28,616	257	993	5	458	14	296	11	68	9	29	32	2.45	3.64	4.46
(V02) (528A8) Albany	26,816		96.94%	821	3.06%	0	327	25,104	256	891	5				11	65		29	32	2.52	3.66	4.95
(V02) (528G1) Malone	129	129	100%	0	0%	0	0	129	0	0	0	0	0	0	0	0	0	0	0	0.20		
(V02) (528G2) Westport	110	110	100%	0	0%	0	1	109	1	1	0	0	0	0	0	0	0	0	0	1.67	0.55	1.48
(V02) (528G3) Bainbridge	495	491	99.19%	4	0.81%	0	0	484	0	7	0	3	0	1	0	0	0	0	0	0.53	7.50	1.67
(V02) (528G6) Fonda	257	256	99.61%	1	0.39%	0	0	244	0	12	0	1	0	0	0	0	0	0	0	1.63	6.05	1.10
(V02) (528G7) Catskill	463			4	0.86%	0	0	436	0	23	0	2	0	2	0	0	0	0	0		0.00	5.43
(V02) (528GT) Glens Falls	488			3	0.61%	0	0	***	0		0		0		0	0	0	0	0			0.26
(V02) (528GV) Plattsburgh	655		-	15	2.29%	0	0		0	-	0			-	0	3		0	0	0.0.	0.23	
(V02) (528GW) Schenectady	237	237		0	0%	0	0		0		0	-	0	-	0	0	0	0	0	01.10		0.61
(V02) (528GX) Troy	312			1	0.32%	0	0		0		0		0	-	0	0	0	0	0		0.00	2.56
(V02) (528GY) Clifton Park	312 186			1	0.32%	0	0	291	0	20	0		0	-	0	0	0	0	0			0.00
(V02) (528GZ) Kingston (V02) (528) Bath, NY	14,728			656		1	26	184 13,510		562		'			1	29		_	Ů	4.03		0.00 7.85
(V02) (326) Battl, N1 (V02) (528A6) Bath	13,181		95.43%	602	4.45%	0					9				1	23						
(V02) (528G4) Elmira	1,096			31	2.83%	0	0		0		0				0	6	0	1	0		7.73	
(V02) (528G8) Wellsville	451	428		23	5.1%	0	0		0		0		0	-	0	0	0	0	0			0.00
(V02) (528) Western New York, NY	44,995		97.76%	1,007	2.24%	8	59				16	544	14	278	1	113	1	72	1	3.61		
(V02) (528) Upstate New York HCS, Buffalo NY	37,253			953	2.56%	0	41		17		10				1	110		67	0	5.74	3.49	
(V02) (528A4) Upstate New York HCS-Batavia	3,059	3,041	99.41%	18	0.59%	0	3	2,878	0	163	2	! 15	0	1	0	0	0	2	1	3.09	1.71	4.00
(V02) (528GB) Jamestown	1,340	1,329	99.18%	11	0.82%	0	1	1,312	1	17	0	8	0	2	0	0	0	1	0	0.72	0.79	3.21
(V02) (528GC) Dunkirk	405	405	100%	0	0%	0	0	392	0	13	0	0	0	0	0	0	0	0	0	1.40	10.50	3.36
(V02) (528GD) Niagara Falls	491	485	98.78%	6	1.22%	0	0	466	0	19	0	6	0	0	0	0	0	0	0	1.97	10.33	3.71
(V02) (528GK) Lockport	1,033	1,028	99.52%	5	0.48%	0	0	1,023	0	5	0	2	0	2	0	0	0	1	0	2.25	14.00	6.44
(V02) (528GQ) Lackawanna	712	706	99.16%	6	0.84%	0	14	664	8		4	6	2	0	0	0	0	0	0	4.60	13.33	1.24
(V02) (528GR) Olean	702			8	1.14%	0	0				0		0		0	3	-	1	0			
(V02) (528) Canandaigua, NY	13,240			175		21					8					13						
(V02) (528A5) Canandaigua	5,023			52	1.04%	0	13				5				0	1	0		0		4.68	
(V02) (528GE) Rochester (V02) (528) Syracuse, NY	8,217 45,938	8,094	98.5% 93.23%	123 3,112	1.5% 6.77%	11	14				3				0	12 326		10 566		5.04 2.49	3.36 12.53	
(V02) (528A7) Syracuse	28,436			2,658	9.35%	0					2			622	0	312			2			
(V02) (528G5) Auburn	1,708			13		0			0		0				0	0			0			
(V02) (528G9) Cortland	2,181	2,169		12	0.55%	0	1	2,159			0		0		0	0	0	3	0			4.35
(V02) (528GL) Massena	2,040			49	2.4%	0	0		0		0		-	-	0	0	0	2	0			
(V02) (528GM) Rome	4,316			38	0.88%	0	1	4,175			1			7	0	2	0	0	0		2.35	
(V02) (528GN) Binghamton	2,085			123	5.9%	0	0				0			16	0	1	0	0	0		11.04	1.53
(V02) (528GO) Carthage	2,820	2,626	93.12%	194	6.88%	0	0	2,375	0	251	0	166	0	18	0	9	0	1	0	13.76	7.38	4.58
(V02) (528GP) Oswego	2,344	2,319	98.93%	25	1.07%	0	0	2,280	0	39	0	17	0	3	0	2	0	3	0	1.77	2.67	6.43
(V02) (528MA) Watertown DES	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0		0.38	
(V03) (526) Bronx, NY	19,453	18,629	95.76%	824	4.24%	0	11	17,598	7	1,031	3	397	1	406	0	20	0	1	0	3.85	6.72	1.88

		2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days		12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days		16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120	Wait	Avg Wait	22.MH Avg Wait
Date For the period ending: 1/15/2015			30 Days or Under		Over 30 Days														Days	Time	Time	Time
(V03) (526) Bronx	18,523	17,702	95.57%	821	4.43%	0	11	16,706	7	996	3	394	1	406	C	20	0	1	0	4.60	6.73	1.70
(V03) (526GA) White Plains	362	360	99.45%	2	0.55%	0	0	337	0	23	0	2	0	0	C	0	0	0	0	5.13	0.00	3.69
(V03) (526GB) Yonkers	491	490	99.8%	1	0.2%	0	0	481	0	9	0	1	0	0	C	0	0	0	0	0.24	0.36	2.82
(V03) (526GD) Queens	77	77	100%	0	0%	0	0	74	0	3	0	0	0	0	C	0	0			1.39	0.46	0.00
(V03) (561) New Jersey HCS, NJ	24,651			889				22,715		· ·		555		180		47					6.87	1.94
(V03) (561) New Jersey HCS-East Orange Campus	10,258	9,852		406	3.96%		5	1,=11			0			58		35					5.26	4.05
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	4,298	4,036	93.9%	262	6.1%	0	2	3,753	1	283	1	154	0	95	C	4	0	9	0	1.15	9.85	2.54
(V03) (561BU) Lyons DCHV	96	96	100%	0	0%	0	0	96	0	0	0	0	0	0	C	0	0	0	0			
(V03) (561BZ) Brick	5,742	5,586	97.28%	156	2.72%	0	0	5,450	0	136	0	120	0	22	C	6	0	8	0	2.65	12.52	0.96
(V03) (561GA) Hamilton	172	170	98.84%	2	1.16%	0	0	170	0	0	0	2	0	0	C	0	0	0	0	1.60	2.40	1.07
(V03) (561GB) Elizabeth	225	222	98.67%	3	1.33%	0	0	218	0	4	0	2	0	1	C	0	0	0	0	2.22	4.33	2.44
(V03) (561GD) Hackensack/Bergen County	1,870	1,864	99.68%	6	0.32%	0	0	.,		2	0	3	0	1	C	2	0	0	0	0.02	0.34	0.18
(V03) (561GE) Jersey City	280	280	100%	0	0%	0	0	280	0	0	0	0	0	0	С	0	0	0	0	0.23	0.00	0.65
(V03) (561GF) Piscataway	332	332	100%	0	0%		0			5	0	0	0	0	С	0	0	0	0	0.27	0.00	1.66
(V03) (561GH) Morristown	558	542		16			0	536		6	0			0	C	0	0	0	0		0.00	1.47
(V03) (561GI) Tinton Falls	581	547		34	5.85%		0	542	0	5	0	33	0	0	C	0	0	1	0	3.28	2.94	3.53
(V03) (561GJ) Paterson	239	235		4	1.67%		0	231	0	-	0		0	3		0	0	0	0	3.49	0.00	1.61
(V03) (620) VA Hudson Valley HCS, NY	19,481	19,059		422			41												2		4.05	
(V03) (620) VA Hudson Valley HCS-Montrose Campus	4,552	4,430	97.32%	122	2.68%	0	34	4,235	15	195	4	112	9	5	2	1	3	4	1	6.49	5.42	1.53
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	9,581	9,375	97.85%	206	2.15%	0	4	8,838	0	537	0	167	2	37	C	1	1	1	1	4.75	3.89	1.88
(V03) (620BU) VADOM Montrose	23	23		0	0%		1	22		1	0	0	0	0	C	0	0	0	0			
(V03) (620GA) New City (Rockland County)	1,506	1,498		8	0.53%		1	1,444	1	54	0	7	0	1	C	0	0	0	0			1.77
(V03) (620GB) Carmel (Putnam County)	467	463		4	0.86%	0	0	452		11	0	-	0	1	C	0	0	0	0			1.79
(V03) (620GD) Goshen	1,241		96.94%	38		0	0	,			0		0	0		-			0		6.03	
(V03) (620GE) Port Jervis	1,018	1,007		11			1	975		32		-	0	2			0					0.44
(V03) (620GF) Harris (Monticello)	412			21	5.1%		0	357			0			1	С	_	0	0	0		5.89	12.87
(V03) (620GG) Poughkeepsie	486		97.74%	11			0			-	0		0	2		_			-		3.78	0.44
(V03) (620GH) Eastern Dutchess	183	182		1	0.55%		0	179		-	0	-	0	1	0		0				1.38	0.30
(V03) (620MA) IDES West Point	12			0			0	12			0		-	0		0	0				0.00	0.00
(V03) (630) New York Harbor HCS, NY	49,397			513										-							2.11	0.86
(V03) (630) New York Harbor HCS-New York Campus	18,109		98.49%	273				17,235			0							_			2.75	
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	29,159	28,946	99.27%	213	0.73%	0	8	28,463	6	483	0	181	2	17	C	7	0	8	0	1.89	1.54	0.26
(V03) (630A5) New York Harbor HCS-St. Albans Campus	1,202	1,188	98.84%	14	1.16%	0	3	1,161	3	27	0	11	0	2	C	0	0	1	0	0.40	1.95	4.19
(V03) (630GA) Harlem CBOC	155	150	96.77%	5	3.23%	0	0	149	0	1	0	5	0	0	C	0	0	0	0	1.01		0.00
(V03) (630GB) Staten Island CBOC	601	593		8	1.33%	0	0			5	0	8	0	0	C	0	0	0	0	0.19	0.72	1.25
(V03) (630GC) Chapel St CBOC	171	171	100%	0	0%	0	0	170			0	0	0	0	C	0	0	0	0	2.49		1.27
(V03) (632) Northport, NY	33,702			687	2.04%	1	375				19	546	41	89	49	38	33	14	199	4.74	5.56	1.92
(V03) (632) Northport	28,766	28,139	97.82%	627	2.18%	0	371	26,643		1,496	18		41			37	33	14	199	4.97	5.57	1.95
(V03) (632BU) Northport VADOM	728	728		0			0	728	0		0	0	0	0	C	0	0	0	0			
(V03) (632GA) East Meadow	1,115			6			1	1,072		-	0		_	0		-	0	-	0			0.98
(V03) (632HA) Valley Stream	545			11			0				0			0	_	-		-		1144	0.00	4.78
(V03) (632HB) Riverhead	775			24	3.1%		1	674			1	23	0		C	-	0	-			5.98	3.08
(V03) (632HC) Bay Shore	642			9			2					-	0	0			0	-		1 11		1.43
(V03) (632HD) Patchoque	1,131		99.12%	10			0	7			0			0				-			4.50	
(V04) (460) Wilmington, DE	26,160							22,480				987								11.05	8.77	4.09
(V04) (460) Wilmington	18,877	17,965	95.17%	912				16,274		1,100	0					-					9.08	2.88
(V04) (460GA) Sussex County	1,807	1,515		292			0	1,1.00						71		**			0	28.31	4.13	4.93
(V04) (460GC) Kent County	2,156	2,022	93.78%	134	6.22%		0	71			0		0	11	-				0		1.90	8.51
(V04) (460GD) Cape May USCG	561	556	99.11%	5	0.89%	0	0	545	0	11	0	4	0	0	C	0	0	1	0	0.66	3.40	2.92

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(VOA) (ACOLIE) Atlantia County	4 224	4 226	00.40/	8	0.00/			4 077	0	40			0	2	0	4			0	2.42	2.02	2.00
(V04) (460HE) Atlantic County	1,334	1,326		Ŭ	0.6%	0		,,	0	-	0		0	_	-	1	0	1	0	2.43		
(V04) (460HK) MOC Wilmington	1,393			191		0	(	, ,,,,,	0		0			) 35	0	0	0	1	0		14.90	3.97
(V04) (460HK) MOC Wilmington (V04) (460MA) IDES Dover AFB	15			3	20% 5.88%	0			0	10	0	_	0	0	0	0	0	0	0	28.73	19.00	16.00
(V04) (503) Altoona, PA	29,600	29,217		383		3	· ·	28,412			0		0	147	0	13	0	17		3.21	5.40	
(V04) (503) Altottia, FA (V04) (503) James E. Van Zandt VA(Altoona)	17,951	· ·	99.79%	38		0			0		0				0	13	0			2.86	2.71	2.21
(V04) (503GA) Johnstown	4,650	4,539		111	2.39%	0			0		0				0	1	0	3	0	4.33	11.94	1.27
(V04) (503GB) DuBois (Clearfield)	4,479	4,347		132		0			0		0			79	0	11	0	3	0	2.93	19.82	
(V04) (503GC) State College (Centre County)	1,264	1,169		95	7.52%	0			0		0			56	-	0	0	0	0	3.38	19.20	1.70
(V04) (503GD) Huntingdon	507	506		1	0.2%	0			0		0			0	0	0	0	1	0	3.95	0.00	0.90
(V04) (503GE) Indiana	749			6	0.8%	0		733	0		0	0	0	1	0	0	0	5	0	3.09	0.00	
(V04) (529) Butler, PA	23,461	23,215		246		1		23,080			0	131	0	74	0	28	0	13	0	0.34	5.12	
(V04) (529) Butler	13,671	13,447		224	1.64%	0			0		0					23		10			5.18	
(V04) (529GA) Mercer County	3,112	3,100		12		0			0		0			4	0	1	0	2	0		3.28	
(V04) (529GB) Lawrence County	1,959			8	0.41%	0	_		0		0		0	3	0	3	0		0	0.17	6.59	
(V04) (529GC) Armstrong County (Kittanning)	1,540	1,538		2	0.13%	0			0		0		0	0	0	1	0		0	-	2.50	0.97
(V04) (529GD) Clarion County	1,069		100%	0	0.13%	0			0		0	'	0	0	0	0	0	_	0	0.21		0.00
(V04) (529GF) Cranberry Township	2,110	2,110		0	0%	0		2,110	0	-	0	_	0	0	0	0	n	0	0	-		0.00
(V04) (540) Clarksburg, WV	25,127	22,473		2,654		5		21,077			0	1,192	0	971	0	•	0		0		11.73	
(V04) (540) Clarksburg	20,765	18,331		2,434		0			0		0					419			0		11.74	
(V04) (540GA) Tucker County	324	277		47		0			0		0			16		1	0	1	0		11.74	22.16
(V04) (540GB) Wood County Veterans Center	1,942	1,864		78	4.02%	0			0		0	20			0	0	0	0	0	4.19	1.64	3.82
(V04) (540GC) Braxton	524	496		28	5.34%	0			0		0			7	0	0	0	0	0	4.66	14.89	
(V04) (540GD) Monongalia	1,231	1,185		46	3.74%	0			0		0			22	0	3	0	1	0	1.47	0.00	
(V04) (540HK) RMU	341		93.84%	21	6.16%	0			0	71	0			2		0	0	0	0		0.00	0.04
(V04) (542) Coatesville, PA	8,941		97.54%			1		8,326	1	395	0			47	0	8	0	4	0	1.76	6.85	1.61
(V04) (542) Coatesville	6,968	6,759		209	3%	0		6,374	1		0							4	0		6.85	
(V04) (542GA) Springfield	1,157	1,154		3	0.26%	0	(		0		0			0	0	0	0	0	0	1.22	0.00	
(V04) (542GE) Spring City	816			8	0.98%	0	(	805	0		0	-	0	1	0	0	0	0	0	1.59	0.00	
(V04) (562) Erie, PA	13,074			734		11	3		3	575	0	567	0	162	0	2	0	3	0			
(V04) (562) Erie	9,457	8,850		607	6.42%	0			0		0						0	2	0	10.37	8.43	
(V04) (562GA) Crawford County Primary Care Clinic		912		75		0	C		0		0			5	0	1	0	1	0	9.44	1.74	
(V04) (562GB) Ashtabula County Primary Care Clinic	1,133	1,093	96.47%	40	3.53%	0	(	1,076	0	17	0	30	0	10	0	0	0	0	0	4.53	1.10	0.25
(V04) (562GC) McKean County Primary Care Clinic	207	207	100%	0	0%	0	C	205	0	2	0	0	0	0	0	0	0	0	0	1.35	3.00	0.03
(V04) (562GD) Venango	743	737	99.19%	6	0.81%	0	1	721	1	16	0	5	0	1	0	0	0	0	0	2.17	4.64	0.62
(V04) (562GE) Warren	547	541	98.9%	6	1.1%	0	2	522	2	19	0	6	0	0	0	0	0	0	0	4.05	9.00	0.04
(V04) (595) Lebanon, PA	47,606	46,104	96.84%	1,502	3.16%	1	19	43,846	4	2,258	0	995	0	380	9	90	4	. 37	2	2.02	5.31	4.79
(V04) (595) Lebanon	30,045	28,894	96.17%	1,151	3.83%	0	17	27,257	2	1,637	0	738	0	308	9	78	4	27	2	2.34	5.42	4.19
(V04) (595GA) Camp Hill Outpatient Clinic	6,821	6,656	97.58%	165	2.42%	0	C	6,364	0	292	0	130	0	32	0	2	0	1	0	1.62	3.52	5.56
(V04) (595GC) Lancaster	3,236	3,202	98.95%	34	1.05%	0	C	3,128	0	74	0	27	0	3	0	1	0	3	0	1.84	7.84	4.15
(V04) (595GD) Reading	1,624	1,579	97.23%	45	2.77%	0	C	1,511	0	68	0	29	0	12	0	3	0	1	0	1.84	19.71	4.65
(V04) (595GE) York County	3,772	3,676	97.45%	96	2.55%	0	1	3,514	1	162	0	62	0	25	0	5	0	4	0	1.80	5.47	5.87
(V04) (595GF) Pottsville/Fracksville	2,108	2,097	99.48%	11	0.52%	0	1	2,072	1	25	0	9	0	0	0	1	0	1	0	2.30		3.68
(V04) (642) Philadelphia, PA	64,004	58,176	90.89%	5,828	9.11%	5	133	53,878	15	4,298	32	2,698	35	1,186	14	451	8	1,493	29	5.21	14.93	5.00
(V04) (642) Philadelphia	54,222	48,862	90.11%	5,360	9.89%	0	131	45,090	13	3,772	32	2,448	35	1,050	14	410	8	1,452	29	5.93	15.45	5.20
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,786	2,745	98.53%	41	1.47%	0	1	2,705	1	40	0	33	0	6	0	0	0	2	0	1.83	2.46	1.44
(V04) (642GC) Willow Grove PA	3,344	3,052	91.27%	292	8.73%	0	1	2,733	1	319	0	137	0	104	0	31	0	20	0	4.87	16.18	8.68
(V04) (642GD) Gloucester	3,652	3,517	96.3%	135	3.7%	0	C	3,350	0	167	0	80	0	26	0	10	0	19	0	1.82	6.60	5.03
(V04) (646) Pittsburgh, PA	67,867	65,994	97.24%	1,873	2.76%	3	39	62,108	24	3,886	10	1,371	5	328	0	89	0	85	0	4.25	4.39	2.05
(V04) (646) Pittsburgh HCS-Univ Dr	28,672	27,635	96.38%	1,037	3.62%	0	22	25,187	15	2,448	6	836	1	121	0	49	0	31	0	9.35	4.90	1.60
(V04) (646A4) Heinz Division HCS	14,518	14,116	97.23%	402	2.77%	0	7	12,997	4	1,119	2	292	1	55	0	23	0	32	0	5.89	4.15	3.89
(V04) (646GA) Belmont	1,896	1,683	88.77%	213	11.23%	0	3	1,609	1	74	2	118	0	89	0	6	0	0	0	16.01	2.34	0.29
							-					-							-			

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	Appts	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
Suite 161 the period chamig. 1/15/2015			onaci		Suys																	
(V04) (646GB) Westmoreland	7,932	7,859	99.08%	73	0.92%	0	5	7,792	2	67	0	29	3	26	0	4	0	14	0	0.97	1.66	0.08
(V04) (646GC) Beaver CBOC	5,113	5,098	99.71%	15	0.29%	0	0	5,043	0	55	0	9	0	1	0	1	0	4	0	0.60	2.90	2.70
(V04) (646GD) Washington County	5,763	5,680	98.56%	83	1.44%	0	1	5,605	1	75	0	58	0	17	0	4	0	4	0	1.30	3.41	2.60
(V04) (646GE) Fayette County	3,973	3,923	98.74%	50	1.26%	0	1	3,875	1	48	0	29	0	19	0	2	0	0	0	0.97	5.89	0.41
(V04) (693) Wilkes-Barre, PA	24,372	23,791	97.62%	581	2.38%	3	218	23,070	90	721	70	428	51	122	2	23	2	8	3	4.05	1.51	2.23
(V04) (693) Wilkes Barre	15,638	15,476	98.96%	162	1.04%	0	20		13	366	0	138	3	22	2	0	2	2	0	1.39	1.44	0.57
(V04) (693B4) Allentown	5,441	5,088	93.51%	353	6.49%	0	147		64	226	45	240	35	84	0	23	0	6	3	9.29	1.89	4.47
(V04) (693GA) Sayre	1,342	1,312		30	2.24%	0	0	7	0	23	0		0	-	0	0	0	0	0	0.80	1.39	
(V04) (693GB) Williamsport	1,271	1,241			2.36%	0	51		13	44	25				0	0	0	0	0	1	3.46	
(V04) (693GC) Tobyhanna	57	57	100%		0%	0	0		0	0	0	-	0	0	0	0	0	0	0	0.42		0.00
(V04) (693GF) Berwick (Columbia Co.)	178		100%		0%	0	0		0	4	0	0	0	0	0	0	0	0	0			0.43
(V04) (693GG) Northampton County	445		98.65%	4 020	1.35%	0	110		0	58	0	-	0		0	0	0	0	15	0.10		
(V05) (512) Baltimore HCS, MD (V05) (512) Baltimore	51,539 33,316	46,600 30,581		4,939 2,735	9.58% 8.21%	7	119 100		24 17	4,121 2,612	17 15		54 51		7	649 303		141 105	15	14.90	8.57 7.58	1.61
(V05) (512A5) Perry Point	6,048	5,640			6.75%	0	3		17	397	0				0	41	0	105	0			
(V05) (512A3) Cambridge	3,334	2,567	76.99%		23.01%	0	2		2	342	0				0	222		24	0	24.37		
(V05) (512GC) Glen Burnie	2,496	2,088	83.65%	408	16.35%	0	5			212	0					0	0	1	4	14.84	15.49	
(V05) (512GD) Loch Raven	3,732	3,356		376	10.08%	0	6		1	236	2					77	0	1	3		6.22	
(V05) (512GE) Pocomoke City	694	654	94.24%	40	5.76%	0	0		0	73	0			0	0	2	0	0	0	5.74		
(V05) (512GF) Fort Howard	914	822			10.07%	0	1	736	0	86	0			8	0	0	0	4	0	12.33	5.86	11.04
(V05) (512GG) Fort Meade	1,005	892	88.76%	113	11.24%	0	2	729	2	163	0	84	0	23	0	4	0	2	0	14.28	3.62	17.10
(V05) (613) Martinsburg, WV	32,629	31,589	96.81%	1,040	3.19%	1	54	30,140	7	1,449	42	628	1	226	4	107	0	79	0	3.03	6.00	3.39
(V05) (613) Martinsburg	22,750	21,917	96.34%	833	3.66%	0	46	20,983	4	934	40	476	1	189	1	102	0	66	0	2.26	5.93	2.72
(V05) (613BU) VADOM Martinsburg	460	455	98.91%	5	1.09%	0	0	417	0	38	0	4	0	0	0	0	0	1	0		0.10	5.79
(V05) (613GA) Cumberland	2,020	1,938	95.94%	82	4.06%	0	0	1,834	0	104	0	63	0	12	0	3	0	4	0	5.32	13.41	3.22
(V05) (613GB) Hagerstown	1,514	1,498	98.94%	16	1.06%	0	0	1,406	0	92	0	12	0	2	0	0	0	2	0	2.14	5.21	5.87
(V05) (613GC) Stephens City	1,610	1,565	97.2%	45	2.8%	0	2	1,473	0	92	0	33	0	6	2	0	0	6	0	3.79	2.80	11.83
(V05) (613GD) Franklin	171	169		2	1.17%	0	0		0	4	0	1	0	1	0	0	0	0	0	3.54		
(V05) (613GE) Petersburg	447	444		3	0.67%	0	0		0	21	0	2	0		0	0	0	0	0	4.36	0.00	
(V05) (613GF) Harrisonburg	1,719	1,712			0.41%	0	1	1,687	0	25	1	5	0	_	0	0	0	0	0	2.64	0.96	
(V05) (613GG) Fort Detrick	1,938		97.57%		2.43%	0		.,=		139	1	32		13		2	_	0	0	1.00	6.57	
(V05) (688) Washington, DC	41,774	39,647				11			22			.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		341				19	4	6.77		
(V05) (688) Washington	35,596		94.79%		5.21% 5.78%	0			17	3,173	1	,	0	314		16 5		18	4	7.31		10.94
(V05) (688GA) Fort Belvoir	2,423 260	2,283	94.22% 99.23%		0.77%	0	0	1,000	0	331	0		0	2	0	0	0	0	0	0.51	12.08 4.94	0.06
(V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince	330		96.97%			0	0	-	0	15	0	-	0	2	0	0	0	0	0		15.97	
Georges County)					3.67%				1					10	0	0	0	0	0			
(V05) (688GD) Charlotte Hall	1,281		96.33%			0	0	1,085		149	0				0	0	_	0	0	0.20		
(V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV	1,884 14,866	1,809 14,071		75 795		0	-	1,1. =1	39	82		-			31	-		-	130	5.85 6.51		3.37 4.91
(V06) (317) BECKIEY, WV (V06) (517) Beckley	13,985	13,191			5.68%	0	222		27	820	10				19				126	_	5.72	
(V06) (517) Beckley (V06) (517GB) Greenbrier County	825				0.12%	0	52		12	14	0		7	101	12	0			120	2.08		
(V06) (517HK) Beckley MOC	56		100%		0.1270	0			0	5	0	-	0	0	0	0	0	0	0	4.75		1.00
(V06) (558) Durham, NC	68,885	62,750				31					18	-	7	1,190	9		5	112	26			2.96
(V06) (558) Durham	49,812	45,944		3,868	7.77%	0	152		92	4,508	15					225		102	25		8.39	
(V06) (558GA) Greenville	10,816		87.58%			0	2			790	1					272		7	0	_		
(V06) (558GB) Raleigh	5,630		84.96%	847	15.04%	0	3		1	597	1	718				3	0	3	1	21.09		2.24
(V06) (558GC) Morehead City	2,627		97.07%	77	2.93%	0	2		0	125	1	75		2	0	0	0	0	0	2.81	6.28	
(V06) (565) Fayetteville, NC	42,805	33,741	78.82%	9,064	21.18%	25	630	29,011	170	4,730	112	4,390	108	4,479	61	125	84	70	95	28.73	18.12	7.82
(V06) (565) Fayetteville NC	28,151	22,348	79.39%	5,803	20.61%	0	489	19,482	161	2,866	106	2,842	85	2,882	40	37	62	42	35	27.72	19.71	3.73
(V06) (565GA) Jacksonville	3,147	1,877	59.64%	1,270	40.36%	0	13	1,647	0	230	1	419	2	757	7	80	1	14	2	42.18	1.08	21.60
(V06) (565GC) New Hanover County ( Wilmington)	7,682	6,652	86.59%	1,030	13.41%	0	108	5,522	0	1,130	4	714	20	301	14	4	20	11	50	20.05	11.42	9.86
(V06) (565GD) Hamlet	1,232	1,066	86.53%	166	13.47%	0	3	960	3	106	0	77	0	87	0	1	0	1	0	17.06	16.00	4.48
											-											

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V06) (565GE) Robeson County	1,190	895	75.21%	295	24.79%	0	15	732	4	163	1	90	1	203	0	0	1	2	8	27.91	4.00	12.19
(V06) (565GF) Goldsboro	1,150	767		490		0	2		2		0					3		0	0		9.21	
(V06) (565MB) IDES Fort Bragg	94	85	90.43%	9	9.57%	0	0		0		0			0	0	0	0	0	0		11.79	
(V06) (565MD) IDES Camp Lejeune	52			1	1.92%	0	0			39	0		0	0	0	0	0	0	0		11.70	17.87
(V06) (590) Hampton, VA	35,037	29,888	85.3%	5,149		18	•				5	•	4	1,322	1	172	3	•	1	27.47	9 93	13.24
(V06) (590) Hampton	31,673	27,089		4,584	14.47%	0	43	· ·	32	3,654	3					167	3		1	28.42	9.81	
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,538		79.2%	528	20.8%	0	2		1	- 1	0	· ·		61	0	5	0	0	0	23.23	15.53	
(V06) (590GC) Albemarle CBOC	782			37	4.73%	0	2		0		2			2	0	0	0	0	0			6.13
(V06) (590MA) IDES Portsmouth	6	6	100%	0	0%	0	0		0	-	0	-	0	0	0	0	0	0	0	1	0.00	
(V06) (590MB) IDES Langley	24	24	100%	0	0%	0	0	23	0	1	0	0	0	0	0	0	0	0	0	)	3.92	
(V06) (590MC) IDES Fort Eustis	14	14	100%	0	0%	0	0		0	0	0	0	0	0	0	0	0	0	0	)	0.00	1.29
(V06) (637) Asheville, NC	35,049	34,225	97.65%	824	2.35%	1	36	32,639	4	1,586	8	566	11	176	12	46	1	36	0	5.30	4.20	3.93
(V06) (637) Asheville-Oteen	31,970		97.51%	797	2.49%	0	13		1	1,508	2					45	1	36	0	5.86	4.22	
(V06) (637GA) Franklin NC CBOC	1,303			8	0.61%	0	4		1	40	1	8		0	1	0	0	0	0	2.58	2.49	
(V06) (637GB) Rutherfordton CBOC	1,776		98.93%	19		0	19				5	18	2	0	10	1	0	0	0		0.57	
(V06) (652) Richmond, VA	66,270	63,378		2,892	4.36%	14	316				22	1,861	59	616	47	314	61	101	95	8.91	5.12	6.78
(V06) (652) Richmond	60,500	58,062	95.97%	2,438	4.03%	0	102		7		11		27				22		24	9.80	5.13	3.70
(V06) (652GA) Stafford/Fredericksburg	3,433	3,063	89.22%	370	10.78%	0	212		25	168	11	142	32	190	36	34	39	4	69	6.25	3.00	15.62
(V06) (652GE) Charlottesville CBOC, VA	1,602	1,552		50	3.12%	0	1	1,447	0	105	0	44	0	5	0	1	0	0	1	5.34	3.86	5.71
(V06) (652GF) Emporia, VA	735	701		34	4.63%	0	1	641	0		0	25	0	8	0	1	0	0	1	4.29	0.00	10.93
(V06) (658) Salem, VA	39,602	37,419		2,183	5.51%	8	174	35,577	16	1,842	8	1,079	27	502	23	529	24	73	76	3.45	9.40	0.98
(V06) (658) Salem	31,409	29,368	93.5%	2,041	6.5%	0	173		15		8				23	527	24		76		9.43	
(V06) (658GA) Tazewell	554	552		2	0.36%	0	0		0	0	0	0	0	0	0	0	0	2	0	1.57		0.48
(V06) (658GB) Danville	3,147	3,145		2	0.06%	0	1	3,129	1	16	0	2	0	0	0	0	0	0	0	0.43	0.63	1.08
(V06) (658GC) Lynchburg	1,898	1,891	99.63%	7	0.37%	0	0		0	34	0	7	0	0	0	0	0	0	0	0.47	0.00	0.10
(V06) (658GD) Staunton	1,542	1,416	91.83%	126	8.17%	0	0	1,353	0	63	0	97	0	25	0	2	0	2	0	8.76	0.00	4.95
(V06) (658GE) Wytheville	1,052	1,047	99.52%	5	0.48%	0	0	1,034	0	13	0	3	0	0	0	0	0	2	0	3.04	0.00	0.15
(V06) (659) Salisbury, NC	76,528	68,040	88.91%	8,488	11.09%	4	832	61,671	111	6,369	140	4,547	297	2,078	156	806	54	1,057	74	6.73	14.50	13.70
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	41,625	36,515	87.72%	5,110	12.28%	0	739	32,798	89	3,717	127	2,796	266	948	141	361	49	1,005	67	9.81	14.40	20.27
(V06) (659BY) Winston-Salem	15,041	13,609	90.48%	1,432	9.52%	0	45	12,611	7	998	9	736	18	643	7	45	2	8	2	5.27	13.10	8.39
(V06) (659GA) Charlotte	16,546	14,916	90.15%	1,630	9.85%	0	42	13,721	15	1,195	3	837	11	384	6	366	3	43	4	5.92	17.45	11.57
(V06) (659GB) Hickory	3,316	3,000	90.47%	316	9.53%	0	6	2,541	0	459	1	178	2	103	2	34	0	1	1	7.09	10.92	15.12
(V07) (508) Atlanta, GA	109,021	99,818	91.56%	9,203	8.44%	12	3	91,335	2	8,483	0	6,337	0	2,318	0	369	1	179	0	18.25	7.43	3.66
(V07) (508) Atlanta	85,786	79,032	92.13%	6,754	7.87%	0	3	72,571	2	6,461	0	4,713	0	1,590	0	306	1	145	0	18.70	7.42	3.98
(V07) (508GA) Fort McPherson	6,383	6,056	94.88%	327	5.12%	0	0	5,618	0	438	0	245	0	78	0	4	0	0	0	14.95	9.84	2.72
(V07) (508GE) NE Georgia/Oakwood	2,990	2,704	90.43%	286	9.57%	0	0	2,315	0	389	0	264	0	21	0	1	0	0	0	14.24	7.19	1.45
(V07) (508GF) Austell	2,550	2,158	84.63%	392	15.37%	0	0	1,876	0	282	0	267	0	118	0	6	0	1	0	20.05	0.00	4.80
(V07) (508GG) Stockbridge	2,668	2,131	79.87%	537	20.13%	0	0	1,923	0	208	0	194	0	279	0	36	0	28	0	27.09	0.61	4.01
(V07) (508GH) Lawrenceville (Gwinnett County)	3,025	2,879	95.17%	146	4.83%	0	0	2,656	0	223	0	131	0	14	0	0	0	1	0	9.62	4.36	1.10
(V07) (508GI) Newnan	1,966	1,564	79.55%	402	20.45%	0	0	1,320	0	244	0	287	0	109	0	6	0	0	0	23.68	12.77	10.37
(V07) (508GJ) Blairsville	1,142	1,052	92.12%	90	7.88%	0	0	986	0	66	0	63	0	22	0	5	0	0	0	10.82	23.33	2.82
(V07) (508GK) Trinka Davis Veterans Village CBOC	2,511	2,242	89.29%	269	10.71%	0	0	2,070	0	172	0	173	0	87	0	5	0	4	0	15.94	9.20	2.65
(V07) (509) Augusta, GA	33,589	32,174	95.79%	1,415	4.21%	5	208	30,089	125	2,085	51	1,017	14	210	9	65	8	123	1	5.36	5.90	1.23
(V07) (509) Augusta	19,519	18,556	95.07%	963	4.93%	0	158	16,947	101	1,609	49	698	5	145	1	49	1	71	1	0.06	6.02	0.74
(V07) (509A0) Lenwood (Uptown)	11,124	10,700	96.19%	424	3.81%	0	46	10,304	23	396	2	298	6	60	8	15	7	51	0	6.07	5.31	1.04
(V07) (509GA) Athens, GA CBOC	1,973	1,948	98.73%	25	1.27%	0	4	1,891	1	57	0	18	3	5	0	1	0	1	0	3.99	15.55	1.75
(V07) (509GB) Aiken CBOC	941	938	99.68%	3	0.32%	0	0	915	0	23	0	3	0	0	0	0	0	0	0	1.62	2.50	1.39
(V07) (509QA) Statesboro	32	32	100%	0	0%	0	0	32	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V07) (521) Birmingham, AL	50,994	48,865	95.82%	2,129	4.18%	17	106	46,404	59	2,461	21	1,420	11	652	15	38	0	19	0	2.52	9.01	2.12
(V07) (521) Birmingham	35,442	33,545	94.65%	1,897	5.35%	0	103	31,350	58	2,195	21	1,238	11	604	13	37	0	18	0	2.93	9.49	1.99
(V07) (521GA) Huntsville AL	3,477	3,388	97.44%	89	2.56%	0	1	3,316	0	72	0	70	0	19	1	0	0	0	0	3.00	5.03	2.12
(V07) (521GB) Decatur AL/Madison	1,986	1,912	96.27%	74	3.73%	0	0	1,857	0	55	0	59	0	14	0	1	0	0	0	4.35	2.56	4.26
(V07) (521GC) Florence AL (Shoals Area)	1,695	1,674	98.76%	21	1.24%	0	0	1,648	0	26	0	13	0	7	0	0	0	1	0	1.60	6.96	1.51

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V07) (521GD) Rainbow City	1,745	1,743	99.89%	2	0.11%	0	0	1,709	0	34	0	2	0	0	0	0	0	0	0	0.49	0.54	1.81
(V07) (521GE) Anniston/Oxford AL	1,564	1,561	99.81%	3	0.19%	0	1	1,521	1	40	0	3	0	0	0	0	0	0	0	2.32	0.33	3.59
(V07) (521GF) Jasper AL	910	894	98.24%	16	1.76%	0	0	881	0	13	0	16	0	0	0	0	0	0	0	1.84	0.75	1.30
(V07) (521GG) Bessemer CBOC	1,478	1,454	98.38%	24	1.62%	0	1	1,439	0	15	0	18	0	6	1	0	0	0	0	0.35	0.58	2.22
(V07) (521GH) Childersburg CBOC	1,213	1,211	99.84%	2	0.16%	0	0	1,206	0	5	0	0	0	2	0	0	0	0	0	0.54	2.19	0.36
(V07) (521GI) Guntersville	1,484	1,483	99.93%	1	0.07%	0	0	1,477	0	6	0	1	0	0	0	0	0	0	0	1.22	0.00	2.26
(V07) (534) Charleston, SC	39,531	38,246	96.75%	1,285	3.25%	44	1	36,805	1	1,441	0	801	0	387	0	88	0	9	0	3.73	5.91	1.89
(V07) (534) Charleston	24,052	23,009	95.66%	1,043	4.34%	0	0	22,231	0	778	0	595	0	356	0	85	0	7	0	4.43	6.09	1.30
(V07) (534BY) Savannah	4,507	4,407	97.78%	100	2.22%	0	0	4,129	0	278	0	81	0	15	0	2	0	2	0	5.75	4.58	1.80
(V07) (534GB) Myrtle Beach	4,213	4,118	97.75%	95	2.25%	0	1	3,858	1	260	0	83	0	11	0	1	0	0	0	5.05	8.67	3.34
(V07) (534GC) Beaufort	1,169	1,155	98.8%	14	1.2%	0	0	1,137	0	18	0	14	0	0	0	0	0	0	0	1.32	1.38	1.55
(V07) (534GD) Goose Creek, SC	2,986	2,981	99.83%	5	0.17%	0	0	_,*	0		0		_	0	0	0	0	0	0	1.00	2.40	
(V07) (534GE) Hinesville	2,604	2,576		28	1.08%	0		_,	0		0			5	0	0	0	0	0			1.09
(V07) (544) Columbia, SC	58,643	53,769		4,874		12			111		142					282			72			
(V07) (544) Columbia SC	37,040	33,410	90.2%	3,630	9.8%	0	481		74	-	70				109	94			34			11.06
(V07) (544BZ) Greenville SC	8,414	7,699	91.5%	715	8.5%	0	308		9		55					124			1	1.31	14.69	
(V07) (544GB) Florence SC	2,750	2,443		307	11.16%	0	144	· · ·		141	17	-	-		15	60	9	12	37		0.00	6.11
(V07) (544GC) Rock Hill	4,452	4,433		19	0.43%	0	0	,,===	0		0				0	2		1	0		15.00	
(V07) (544GD) Anderson County	1,703	1,659		44	2.58%	0	0	.,	0		0		_		0	0	0		0	0.77		5.80
(V07) (544GE) Orangeburg County	1,052	1,037	98.57%	15	1.43%	0	0	***	0		0				0	0	0	0	0	2.01		3.20
(V07) (544GF) Sumter County	1,271	1,255		16	1.26%	0	0	.,	0	141	0				0	1	0	0	0	5.96	7.50	
(V07) (544GG) Spartanburg,SC CBOC	1,868	1,746		122	6.53%	0	1	1,605	1		0		_	12	0	1	0	0	0			7.46
(V07) (544HK) Columbia VA Mobile Clinic	91	85	93.41%	6	6.59%	0	0	*	0	28	0	-	0	1	0	0	0	0	0		10.87	
(V07) (544MB) IDES Ft Jackson	2	2	100%	0	0%	0	0		0	2	0		0	0	0	0	505	0	0		26.00	
(V07) (557) Dublin, GA	24,441	20,670		3,771 2,492	15.43%	98	2,412		717 516	· ·	563					566				24.33		5.72 0.98
(V07) (557) Dublin (V07) (557GA) Macon GA	13,752		81.88% 88.33%	-	18.12% 11.67%	0	1,363		3	1,356 172	505				141	93	25		18	32.14 9.04	10.59	
(V07) (557GA) Macon GA (V07) (557GB) Albany GA	2,327		73.87%		26.13%	0	392			89	54	-				465			15			3.67
(V07) (557GC) Baldwin County	445	421		24	5.39%	0	0		193		0		_		49	405	20	1	10	7.18		10.40
(V07) (557GE) Brunswick	4,551		91.47%	388	8.53%	0	8		3		0			92	1	3	0	1	0	7.10	8.37	
(V07) (557HA) Perry	1,927	1,836		91	4.72%	0	636				1					3			1	7.48	3.22	
(V07) (619) Central Alabama Veterans HCS, AL	33,914			6,032		57					10	٠.				-			17			
(V07) (619) Montgomery	12,711		84.32%	1,993		0					3					135		8	6			5.78
(V07) (619A4) Tuskegee	9,340	7,090		2,250	24.09%	0	29			961	5			789		393			10			
(V07) (619GA) Columbus	7,066	5,755		1,311	18.55%	0	0		0		0					518			n	12.62		
(V07) (619GB) Dothan	1,897	1,800		97	5.11%	0					1					10			0		0.0.	6.70
(V07) (619GD) Wiregrass	2,603	2,224		379		0		2,004	0		0					1		-	1	12.87	9.20	
(V07) (619GE) Monroe County	289	287		2	0.69%	0	0		0		0		0	1	0	0	0	0	0	0.92		0.91
(V07) (619PA) Montgomery PRRTP	8	8	100%	0	0%	0	1	8	0	0	1	0	0	0	0	0	0	0	0			
(V07) (679) Tuscaloosa, AL	6,008	5,528		480		6	1	5,161	1	367	0	317	0	94	0	36	0	33	0	16.06	0.39	1.84
(V07) (679) Tuscaloosa	5,867		91.85%	478		0		5,022	1		0					36			0		0.39	
(V07) (679HK) Mobile Clinic Tuscaloosa	141		98.58%	2	1.42%	0	0		0		0		_	0	0	0			0	0.84		
(V08) (516) Bay Pines, FL	97,092	93,439	96.24%	3,653	3.76%	3	410	88,208	91	5,231	60	2,660	88	770	53	117	41	106	77	6.45	5.33	3.19
(V08) (516) C.W. Bill Young VAMC	58,113	56,131	96.59%	1,982	3.41%	0		53,136	10	2,995	1	1,475	1	354	0	70	0	83	0	8.52	4.85	3.53
(V08) (516BZ) Lee County	19,313	18,090	93.67%	1,223	6.33%	0	104	16,725	36	1,365	37	803	31	370	0	36	0	14	0	8.05	8.26	2.75
(V08) (516GA) Sarasota	3,628	3,573	98.48%	55	1.52%	0	17	3,366	0	207	0	48	6	6	11	0	0	1	0	3.71	5.92	2.45
(V08) (516GB) St. Petersburg	659	649	98.48%	10	1.52%	0	1	631	1	18	0	9	0	0	0	1	0	0	0	1.75		2.78
(V08) (516GC) Palm Harbor	2,270	2,229	98.19%	41	1.81%	0	1	2,113	0	116	0	40	0	1	0	0	1	0	0	3.99	1.16	0.60
(V08) (516GD) Bradenton	5,423	5,375	99.11%	48	0.89%	0	274	5,220	43	155	22	38	50	5	42	1	40	4	77	3.53	1.74	3.40
(V08) (516GE) Port Charlotte/Charlotte County	3,930	3,683	93.72%	247	6.28%	0	1	3,391	1	292	0	215	0	26	0	4	0	2	0	5.76	7.12	5.47
(V08) (516GF) Naples	2,334	2,298	98.46%	36	1.54%	0	0	2,230	0	68	0	25	0	6	0	4	0	1	0	2.31	3.47	3.80
(V08) (516GH) Sebring	1,422	1,411	99.23%	11	0.77%	0	0		0	15	0			2	0	1	0	1	0	1.49	1.43	1.09
(V08) (546) Miami, FL	54,262	52,426	96.62%	1,836	3.38%	8	28	49,890	16	2,536	9	1,461	3	316	0	33	0	26	0	5.23	5.47	1.01

	1.Total Appts Scheduled	Scheduled 30	3.Percent Appts	4.Appts Scheduled Over	5.Percent 6. New Appts Enroll App	7.EWL Count	8.Appts Between 0-14	9.EWL 0-14 Days	Between 15-30	11.EWL 15 -30 days	Between 31-60	13.EWL 31 -60 Days	Between 61-90	15.EWL 61 -90 Days	16.Appts Between 91 -	17.EWL 91 -120 Days	18.Appts Beyond 120	19.EWL Greater	20.PC Avg Wait	21.SC Avg	22.MH Avg
Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015		, i	Scheduled 30 Days or Under		Scheduled Req Over 30 Days		Days		Days		Days		Days		120 Days		Days	than 120 Days	Time	Wait Time	Wait Time
Date for the period champ, 1, 10, 2010			onae.		54,5																
(V08) (546) Miami	35,113	34,029	96.91%	1,084	3.09%	20	32,512	8	1,517	Q	888	3	145	0	28		23		8.08	4.3	4 0.49
(V08) (546BZ) Broward County	13,087	12,412		675				5	859	0	499	0		0	28		23		) 4.47		
(V08) (546GA) Miami	129	12,412		2			,	2	3	0	2	0		0	0		0		1	3.00	3.03
(V08) (546GB) Key West	890	828		62				0	90	0	60	0	_	0	0		0		8.89	6.4	
(V08) (546GC) Homestead	2,138	2,132		6				0	31	0	6	0	_	0	0		) 0		1.37	_	
(V08) (546GD) Pembroke Pines	874	873		1	0.11%		865	0	8	0	1	0		0	0		0		0.69		
(V08) (546GE) Key Largo	400	398	99.5%	2		,		0	4	0	1	0	0	0	1				1.03		
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,180	1,177	99.75%	3			1,161	1	16	0	3	0	0	0	0		0		0.56	_	
(V08) (546GH) Deerfield Beach	451	450		1	0.22%	0 0		0	8	0	1	0	0	0	0		0	_	1.25	_	
(V08) (548) West Palm Beach, FL	66,982	65,003		1,979		3 16		1	3,684	1	1,489	10	337	1	128	2	-		1.98		
(V08) (548) W Palm Beach	57,264	· ·	96.84%	1,812				1	3,415	0		9		0			22		2.29		
(V08) (548GA) Ft Pierce	1,398	,	97.14%	40				0	89	0	25	1	15	0		1	0	-	2.20	-	
(V08) (548GB) Delray Beach	2,815	2,773		42				0	71	0	38	0		0	0	C	0	0	0.40		
(V08) (548GC) Stuart	1,876	1,812		64				0		1	41	0	19	1	2	C	-	_	0.57	_	
(V08) (548GD) Boca Raton	1,445	1,443		2				0	18	0	2	0		0	0	C	0	(	0.24		
(V08) (548GE) Vero Beach	1,290	1,277		13				0	15	0	13	0	0	0	0	C	0	(	0.74	-	
(V08) (548GF) Okeechobee	894	888		6			881	0	7	0	5	0	0	0	0	C	) 1		0.43	_	
(V08) (573) Gainesville, FL	151,581	131,693		19,888		7 580		90	13,479	126	10,490	251	6,725	85	1,725	23	948	5	8.96		
(V08) (573) North Florida/South Georgia HCS- Gainesville	56,692	50,868			10.27%			55	4,683	100		205		84					_	11.9	
(V08) (573A4) North Florida/South Georgia HCS- Lake City	18,472	16,139	87.37%	2,333	12.63%	60	14,368	13	1,771	16	1,515	29	395	0	329	1	94	1	17.80	12.20	0 0.41
(V08) (573BY) Jacksonville	31,874	24,037	75.41%	7,837	24.59%	) 47	21,097	22	2,940	10	3,541	15	3,541	0	494	C	261	C	11.20	30.6	2 4.36
(V08) (573GA) Valdosta	1,202	1,183	98.42%	19	1.58%	0	1,163	0	20	0	11	0	4	0	3	С	1	C	0.53	9.1	3 0.02
(V08) (573GD) Ocala	5,561	5,415	97.37%	146	2.63%	0	4,953	0	462	0	93	0	23	0	1	C	29	C	3.33	10.3	8 2.21
(V08) (573GE) St. Augustine	3,095	2,968	95.9%	127	4.1%	0	2,690	0	278	0	99	0	27	0	0	C	1	C	7.17	10.5	7 1.57
(V08) (573GF) Tallahassee	10,206	8,049	78.87%	2,157	21.13%	0	6,416	0	1,633	0	1,644	0	442	0	42	C	29	C	15.39	23.1	1 7.93
(V08) (573GG) Lecanto	2,091	1,922	91.92%	169	8.08%	0	1,614	0	308	0	76	0	74	0	17	C	2	C	17.32	0.8	5 1.05
(V08) (573GI) The Villages	18,342	17,227	93.92%	1,115	6.08%	3	16,205	0	1,022	0	622	2	339	1	118	C	36	C	4.96	8.5	8 5.74
(V08) (573GJ) Saint Marys	922	881	95.55%	41	4.45%	0	800	0	81	0	25	0	9	0	7	C	0	C	11.50	17.20	6 1.09
(V08) (573GK) Jackson County	899	886	98.55%	13	1.45%	0	807	0	79	0	9	0	2	0	0	C	2	C	3.77	16.4	5.74
(V08) (573GL) Palatka	1,236	1,189	96.2%	47	3.8%	0	1,161	0	28	0	43	0	4	0	0	C	0	C	1.66	1.6	1 4.56
(V08) (573GM) Waycross	985	925	93.91%	60	6.09%	0	751	0	174	0	37	0	19	0	4	C	0	C	10.12	3.70	6 6.43
(V08) (573MA) IDES Naval Hospital Jacksonville	4	4	100%	0	0%	0	4	0	0	0	0	0	0	0	0	C	0	C		3.5	0
(V08) (672) San Juan, PR	124,277	123,473	99.35%	804	0.65%	145	119,955	20	3,518	17	473	30	150	29	103	34	78	15	2.11	2.4	6 2.23
(V08) (672) San Juan	78,866	78,447	99.47%	419	0.53%	72	75,644	11	2,803	10	266	18	66	9	38	19	49	5	2.94	2.5	4 2.46
(V08) (672B0) Ponce	17,779	17,713	99.63%	66	0.37%	32	17,591	3	122	3	34	7	17	10	8	9	7	C	1.22	0.60	0.93
(V08) (672BZ) Mayaguez	15,865	15,644	98.61%	221	1.39%	41	15,146	6	498	4	109	5	48	10	45	6	19	10	1.58	3.8	4 3.50
(V08) (672GA) St Croix	404	377	93.32%	27	6.68%	0	352	0	25	0	23	0	0	0	3	C	1	C	2.16	16.2	5 17.92
(V08) (672GB) St Thomas	611	593	97.05%	18	2.95%	0	576	0	17	0	11	0	6	0	1	C	0	C	3.31	12.4	3 4.11
(V08) (672GC) Arecibo	4,960	4,941	99.62%	19	0.38%	0		0	33	0	10	0	4	0	3	C	2	C	0.29	0.30	6 1.11
(V08) (672GD) Ceiba	3,672	3,643		29		0		0	17	0	16	0	8	0	5	С	0	C	1.02	6.19	9 0.17
(V08) (672GE) Guayama	2,120		99.76%	5			· ·	0		0		0		0		C			1.11		
(V08) (673) Tampa, FL	115,336	106,198		9,138		_		202		126			-							_	
(V08) (673) Tampa	83,348		91.61%	6,994		7 011	73,281	202	3,073	126		125		135				216	-	11.8	
(V08) (673BZ) New Port Richey	19,167		91.89%	1,555			16,864	0	748	0	1,083	0		0	-	С	41	(	2.94		
(V08) (673GB) Lakeland	4,553		90.12%	450		,		0		0		0		0	89	C	6	0	3.60		
(V08) (673GC) Brooksville	5,451	5,428		23			5,392	0		0		0	-	0	1	C	4	0	1.38		
(V08) (673GF) Zephyrhills	2,817		95.88%	116		0	2,584	0		0	113				0		1	(	3.64		
(V08) (675) Orlando, FL	103,772	97,272		6,500		1,424	92,277	228	4,995	132	3,597	312	1,863	263	687	216	353	273	3.42		
(V08) (675) Orlando	8	8	100%	0			8	1	0	0		0		0	-		-	0	)	1.2	5
(V08) (675BU) Orlando Domiciliary	86	85		1	1.16%	, ,		0	2	0		0		0				0			
(V08) (675GA) Viera Outpatient Clinic	19,686	19,091		595		1,230		206	530	102		265		258			2	205		_	
(V08) (675GB) Daytona Beach Outpatient Clinic	15,258	15,006	98.35%	252	1.65%	6	14,694	2	312	0	182	3	57	1	13	(	0	0	1.03	2.99	9 1.22

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred	1.Total Appts Scheduled	Scheduled 30 Days or Under	Appts	4.Appts Scheduled Over 30 Days	Appts	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days		12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
Date For the period ending: 1/15/2015			Under		Days																	
(V08) (675GC) Kissimee CBOC	3,304	3,099	93.8%	205	6.2%	0	0	2,962	0	137	C	148	0	55	0	1	0	1	0	6.04	6.32	2.36
(V08) (675GD) Orange City	2,090	2,032	97.22%	58	2.78%	0	0	1,977	0	55	C	41	0	8	0	6	0	3	0	3.21	6.96	2.44
(V08) (675GE) Leesburg CBOC	2,342	2,324	99.23%	18	0.77%	0	1	2,308	0	16	С	12	1	4	0	1	0	1	0	0.41	4.99	1.02
(V08) (675GF) Clermont CBOC	1,534	1,515	98.76%	19	1.24%	0	0	1,447	0	68	С	19	0	0	0	0	0	0	0	3.18	2.51	2.22
(V08) (675GG) Lake Baldwin CBOC	59,464	54,112	91%	5,352	9%	0	186	50,237	19	3,875	30	2,761	43	1,606	4	640	22	345	68	5.57	10.80	3.16
(V09) (581) Huntington, WV	28,242	26,215	92.82%	2,027	7.18%	0	33	23,452	13	2,763	g	1,550	9	420	1	51	1	6	0	8.38	9.43	2.50
(V09) (581) Huntington	22,771	20,980	92.13%	1,791	7.87%	0	29	18,527	10	2,453	8	1,370	9	373	1	43	1	5	0	9.84	9.34	2.83
(V09) (581GA) Prestonsburg	2,420	2,240	92.56%	180	7.44%	0	1	2,065	1	175	C	128	0	45	0	7	0	0	0	8.62	20.29	2.02
(V09) (581GB) Charleston	3,051	2,995	98.16%	56	1.84%	0	3	2,860	2	135	1	52	0	2	0	1	0	1	0	4.83	3.70	1.71
(V09) (596) Lexington, KY	32,969	30,180	91.54%	2,789	8.46%	1	523	26,603	164	3,577	133	2,018	152	636	32	101	23	34	19	6.10	9.41	7.90
(V09) (596) Lexington-Leestown	13,205		93.88%	808		0	86	11,134	33	1,263	16	576	4	204	5		13	6	15	4.34	7.05	8.21
(V09) (596A4) Lexington-Cooper Dr	16,320	14,665	89.86%	1,655		0	411	12,690	114	1,975	109	1,140	147	412	27	76	10	27	4		10.11	0.25
(V09) (596BU) Lexington Domiciliary	1	1	100%	0	0%	0	0	1	0	0	С	-	0	, ,	0	-	0	0	0			
(V09) (596GA) Somerset	1,825		86.3%	250		0	6	1,379		196	1	231	0	**	0	_		0	0			
(V09) (596GB) Morehead	353		96.88%	11		0	15		7	31	7	10		0	0	-	0		0		10.50	
(V09) (596GC) Hazard	381			3	0070	0	2	360		18	C	_	0		0	-	0	0	0	0.20		
(V09) (596GD) Berea	884			62		0	3	728	3	94	C	-			0		-	0	0		10.91	7.91
(V09) (603) Louisville, KY	43,653	· · ·	97.65%	1,024		10	5	40,326				689						39		3.16		
(V09) (603) Louisville	26,205			840		0	1	23,740	1	.,020	C				0		0	35				
(V09) (603GA) Fort Knox	1,638		99.57%	7	0.43%	0	0	1,526	0		C	_	0		0	-	0	0	0			1.94
(V09) (603GB) New Albany IN (Southern Indiana)	3,287	3,235	98.42%	52		0	0	3,091	0	144	C				0		0	2	0	0.00		5.03
(V09) (603GC) Shively (Louisville-Jefferson County)	3,363		99.29%	24	0.71%	0	0	3,164	0	175	C			_	0	-	0	0	0		2.82	2.76
(V09) (603GD) Dupont	2,102		96%	84	4%	0	0	1,904	0	114	С				0	-	0	1	0	0.0.		6.28
(V09) (603GE) Newburg CBOC KY	3,294		99.82%	6	0.18%	0	4	3,232	4	56	C	_	0		0	-	0	0	0	2.24		
(V09) (603GF) Grayson County	1,891	1,885	99.68%	6		0	0	1,859		26		,	0	Ŭ	0	-	0	1	0	111.0		1.88
(V09) (603GG) Scott County	1,352		99.7%	4	0.3%	0	0	1,297	0	51	C		0	0	0	-	0	0	0			
(V09) (603GH) Carroll County	492		99.8%	1	0.2%		0	484	0	7	C		0	-	0	-	0	0	0	1.19		
(V09) (603MA) IDES Fort Knox (V09) (603PB) Louisville (SARRTP)	22	22	100%	0	0%	0	0	22	0	0			0	-	0	-	0	0	0		0.00	0.00
(V09) (614) Memphis, TN	59,501	57.750	97.06%	1,751		15	-	55,358				,				-	_	-			4.50	
(V09) (014) Memphis (V09) (614) Memphis	43,448		96.52%	1,510		0	92		11	2,137	12		25		17				11			
(V09) (614GA) Tupelo	2,186			21		0	2				12	11							0			
(V09) (614GB) Jonesboro	3,475		99.8%	7	0.2%	0	2	3,421	1	47	1	5			0		0	1	0			
(V09) (614GC) Marshall County	605		99.83%	1	0.17%	0	0	603	0	1	C	-	0		-		0	1	0			
(V09) (614GD) Savannah (Hardin County)	353		96.88%	11		0	2		1	8	C	) 4	1	2	0	) 1	0	4	0	8.17		
(V09) (614GE) Covington	2,115		93.1%	146		0	97	1,935	34	34	9	21	48		6	5 5	0	6	0			
(V09) (614GF) Memphis-South Clinic	2,926		99.49%	15		0	0	2,836	0	75	C				0	0	0		0			
(V09) (614GG) Jackson TN	1,717		98.6%	24		0	1	1,671	0	22	C	) 14	1	6	0	1	0	3	0			
(V09) (614GI) Dyersburg	1,743			1	0.06%	0	1	1,731	1	11	С	) 1	0	0	0	0	0	0	0			1.37
(V09) (614GN) Helena, AR	930			15		0	0	872	0	43	С	8	0	4	0	1	0	2	0		_	
(V09) (614PA) Memphis Tn	3		100%	0	0%	0	0	2	0	1	C	0	0	0	0	0	0	0	0			
(V09) (621) Mountain Home, TN	76,630	73,360	95.73%	3,270	4.27%	23	29	70,935	13	2,425	3	1,699	5	1,002	1	343	2	226	5	5.79	5.36	1.87
(V09) (621) James H Quillen VAMC	50,612	48,552	95.93%	2,060	4.07%	0	21	47,009	13	1,543	C	1,137	4	731	0	126	1	66	3	3.40	5.18	1.39
(V09) (621BU) VADOM Mountain Home	114	110	96.49%	4	3.51%	0	0	110	0	0	C	3	0	1	0	0	0	0	0	1.76		
(V09) (621BY) Knoxville CBOC	14,446	13,527	93.64%	919	6.36%	0	5	13,098	0	429	С	368	1	216	1	186	1	149	2	9.76	8.52	1.94
(V09) (621GA) Rogersville	1,112	1,076	96.76%	36	3.24%	0	0	1,063	0	13	C	18	0	9	0	4	0	5	0	3.12	9.43	6.05
(V09) (621GC) Norton	3,931	3,870	98.45%	61	1.55%	0	0	3,722	0	148	C	56	0	4	0	1	0	0	0	2.80	1.83	3.99
(V09) (621GG) Morristown CBOC TN	1,275	1,265	99.22%	10	0.78%	0	3	1,177	0	88	3	7	0	2	0	0	0	1	0	3.31	9.25	5.85
(V09) (621GI) Sevierville	1,697	1,583	93.28%	114	6.72%	0	0	1,538	0	45	C	56	0	31	0	23	0	4	0	8.24	7.64	0.95
(V09) (621GJ) Bristol	2,594	2,551	98.34%	43	1.66%	0	0	2,415	0	136	C	38	0	4	0	0	0	1	0	4.28	2.44	2.36
(V09) (621GK) Campbell County	849	826	97.29%	23	2.71%	0	0	803	0	23	C	16	0	4	0	3	0	0	0	3.36	32.00	3.90
(V09) (626) Middle Tennessee HCS, TN	137,484	126,601	92.08%	10,883	7.92%	4	531	120,427	123	6,174	90	5,377	131	3,229	120	1,262	34	1,015	33	10.46	6.93	9.11
(V09) (626) Middle Tennessee HCS	63,717	57,826	90.75%	5,891	9.25%	0	209	54,461	42	3,365	32	2,977	42	1,782	80	711	4	421	9	15.91	7.96	11.36

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	40,925	39,231	95.86%	1,694	4.14%	0	49	38,138	15	1,093	0	793	26	449	2	237	1	215	5	1.70	5.75	2.42
(V09) (626GA) Dover	536	468	87.31%	68	12.69%	0	0	455	0	13	0	44	0	15	0	6	0	3	0	10.76	0.00	7.27
(V09) (626GC) Bowling Green	2,304	2,143	93.01%	161	6.99%	0	29	1,850	5	293	5	128	5	25	6	5	5	3	3	7.72	21.21	12.47
(V09) (626GE) Clarksville	7,541	6,712	89.01%	829	10.99%	0	129	6,331	27	381	34	433	33	283	19	64	15	49	1	5.21	3.33	20.03
(V09) (626GF) Chattanooga	12,486	11,944	95.66%	542	4.34%	0	29	11,360	23	584	2	380	3	122	0	18	0	22	1	6.34	3.89	4.32
(V09) (626GG) Tullahoma	1,105	790	71.49%	315	28.51%	0	6	766	1	24	1	36	4	75	0	81	0	123	0	41.68	18.58	1.78
(V09) (626GH) Cookeville	2,201	1,831	83.19%	370	16.81%	0	70	1,787	5	44	14			80	11	92	9	161	14	35.96	0.00	1.88
(V09) (626GJ) Hopkinsville	3,147	2,517		630	20.02%	0	7	_,-,	3		2		0	274	2	47	0	13	0	10.23	7.11	
(V09) (626GK) McMinnville	908			4	0.44%	0	0		0		0	-	_	_	0	0	0	1	0	3.18	0.38	
(V09) (626GL) Harriman (Roane County)	330	306		24	7.27%	0	2	-	2	22	0				0	0	0	1	0	0.02		8.62
(V09) (626GM) Maury County CBOC	1,667	1,318		349	20.94%	0		1,183			0		1	120	0	1	0	2	0	14.96		
(V09) (626GN) McMinn County Outreach Clinic	572			0	1.05%	0	0			44	0		0	0	0	0	0	1	0	5.66		
(V09) (626MA) IDES Fort Campbell (V10) (538) Chillicothe, OH	45 15,999	45 14,602		1,397	0% 8.73%	0	200		-		19	,	Ů	•	25	-		-	90	3.65	0.38	
(V10) (538) Chillicothe, OH (V10) (538) Chillicothe	9,148		90.87%	835	9.13%	0	154				19				19		16		58			
(V10) (538GA) Athens	1,539	1,496			2.79%	0	0		0		0		_		0	18	n	0	0	1.13		
(V10) (538GB) Portsmouth	1,595	·			15.8%	0	35				0			55	5	46	1	85	26		41.33	
(V10) (538GC) Marietta	688	647		41	5.96%	0	0		0		0			16	0	4	0	0	0	0.76		
(V10) (538GD) Lancaster	1,817	1,660		157	8.64%	0	11		0		2			24	1	3	1	1	6	4.95		
(V10) (538GE) Cambridge	1,212	1,143	94.31%	69	5.69%	0	0	1,108	0	35	0	54	0	11	0	3	0	1	0	1.75	13.49	1.60
(V10) (539) Cincinnati, OH	40,614	39,166	96.43%	1,448	3.57%	18	115	37,932	78	1,234	24	847	6	522	4	60	1	19	2	1.54	6.07	2.41
(V10) (539) Cincinnati	29,214	27,881	95.44%	1,333	4.56%	0	109	26,782	77	1,099	22	744	5	514	4	59	1	16	0	1.67	6.83	2.37
(V10) (539A4) CINCINNATI,FT.THOMAS	548	533	97.26%	15	2.74%	0	0	523	0	10	0	15	0	0	0	0	0	0	0		4.20	0.81
(V10) (539GA) Bellevue	1,476	1,468	99.46%	8	0.54%	0	1	1,464	0	4	1	6	0	1	0	0	0	1	0	1.60	0.60	2.64
(V10) (539GB) Cincinnati (Clermont County)	3,513	3,472	98.83%	41	1.17%	0	0	3,425	0	47	0	34	0	5	0	0	0	2	0	1.90	1.47	2.48
(V10) (539GC) Lawrenceburg (Dearborn County)	1,531	1,502	98.11%	29	1.89%	0	2	1,458	1	44	0	27	1	1	0	1	0	0	0	2.14	2.99	4.82
(V10) (539GD) Florence	1,940	1,931	99.54%	9	0.46%	0	3	1,926	0	5	1	9	0	0	0	0	0	0	2	0.90	1.87	1.50
(V10) (539GE) Fairfield Hamilton	1,765				0.11%	0	0				0	_		0	0	0	0	0	0	0		
(V10) (539GF) Georgetown	627		98.25%		1.75%	0			0		0			1	0	0	0	0	0		1.91	
(V10) (541) Cleveland, OH	71,312					6					13						1	12		2.68		
(V10) (541) Cleveland-Wade Park	30,209	29,675			1.77%	0	15		7	-	7		_		0	9	1	10	0	0.00		
(V10) (541BY) Canton	4,284	4,181				0	0	,			0				0	6	0		0	0.0.	5.34	
(V10) (541BZ) Youngstown (V10) (541GB) Lorain	4,532 2,083	4,456 2,053		76 30	1.68%	0	2	, ,			0		_	_	0	3	0	-	0	2.54 1.29		
(V10) (541GC) Sandusky	1,861	1,828		33	1.77%	0					0				0	0	0	0	0			
(V10) (541GD) Mansfield	5,207	4,964			4.67%	0	0				0		_	_	0	13	0	1	0			
(V10) (541GE) McCafferty	545	-	_		1.1%	0	1	510			1	4	0	2	0	0	0	0	0	3.22		
(V10) (541GF) Painesville	2,104	2,097			0.33%	0	1	2,085	_		1	7	0	0	0	0	0	0	0	0.81	0.69	
(V10) (541GG) Akron	5,878	5,772			1.8%	0	0				0	93	0	12	0	1	0	0	0			
(V10) (541GH) East Liverpool	1,456	1,452			0.27%	0	0		0	39	0		0	0	0	1	0	0	0	0.91	1.74	1.48
(V10) (541GI) Warren	1,517	1,509	99.47%	8	0.53%	0	0	1,464	0	45	0	8	0	0	0	0	0	0	0	1.88	2.26	0.67
(V10) (541GJ) New Philadelphia	1,469	1,452	98.84%	17	1.16%	0	0	1,440	0	12	0	10	0	7	0	0	0	0	0	0.96	1.46	1.00
(V10) (541GK) Ravenna	1,814	1,807	99.61%	7	0.39%	0	0	1,792	0	15	0	6	0	1	0	0	0	0	0	0.66	0.96	0.15
(V10) (541GL) Parma	8,339	8,266	99.12%	73	0.88%	0	4	8,131	1	135	3	61	0	12	0	0	0	0	0	1.42	1.30	0.21
(V10) (541GM) Cleveland Ambulatory Care Center	14	14			0%	0	0				0				0	0	0	0	0			
(V10) (552) Dayton, OH	22,581	22,097				2																
(V10) (552) Dayton	16,812		97.64%		2.36%	0			10		0			39	0	5		-	0		4.36	
(V10) (552GA) Middletown	1,335		98.65%		1.35%	0		,			0				0	0	0		0			
(V10) (552GB) Lima	1,989	1,935			2.71%	0	33		14		7	40	_		0	5	0	0	2		4.60	
(V10) (552GC) Richmond	1,271	1,258				0	1	1,248			1	10		_	0	0	0	0	0	0.11	1.66	
(V10) (552GD) Springfield	1,174		99.74%		0.26%	0	2	<u> </u>			0				0	0	0	0	0	0.80		
(V10) (757) Columbus, OH	35,067	32,406	92.41%	2,661	7.59%	11	30	29,766	3	2,640	3	1,810	12	677	7	156	0	18	5	9.09	8.12	3.80

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(V10) (757) Columbus	30,444	27,966	91.86%	2,478	8.14%	0	19	25,781	2	2,185	3	1,644	10	665	3	152	0	17	1	11.01	8.13	3.26
(V10) (757GA) Zanesville	1,335	1,318	98.73%	17	1.27%	0	2	1,213	0	105	0	16	0	0	0	0	0	1	2	4.64	6.74	1.87
(V10) (757GB) Grove City (Franklin County)	965	948	98.24%	17	1.76%	0	0	882	0	66	0	14	0	3	0	0	0	0	0	4.17	2.91	3.47
(V10) (757GC) Marion	936	855	91.35%	81	8.65%	0	0	759	0	96	0	71	0	8	0	2	0	0	0	2.76	9.84	12.15
(V10) (757GD) Newark	1,387	1,319	95.1%	68	4.9%	0	9	1,131	1	188	0	65	2	. 1	4	2	0	0	2	9.34	9.42	2.41
(V11) (506) Ann Arbor, MI	50,537	47,799	94.58%	2,738	5.42%	19	59	45,614	23	2,185	18	1,825	17	672	0	157	0	84	1	4.11	7.52	3.11
(V11) (506) Ann Arbor HCS	38,072	36,066	94.73%	2,006	5.27%	0	56	34,588	20	1,478	18	1,367	17	449	0	112	0	78	1	4.03	7.39	2.08
(V11) (506GA) Toledo	10,283	9,626	93.61%	657	6.39%	0	2	9,046	2	580	0	408	0	203	0	40	0	6	0	4.34	8.40	3.97
(V11) (506GB) Flint (Genessee Co.)	1,117	1,075	96.24%	42	3.76%	0	0	1,005	0	70	0	27	0	14	0	1	0	0	0	4.66	1.70	5.05
(V11) (506GC) Jackson	1,065	1,032	96.9%	33	3.1%	0	1	975	1	57	0	23	0	6	0	4	0	0	0	2.63	1.32	6.28
(V11) (515) Battle Creek, MI	20,149	19,268	95.63%	881	4.37%	13	0	18,100	0	1,168	0	816	0	55	0	6	0	4	0	2.05	6.08	1.55
(V11) (515) Battle Creek	10,308	9,816	95.23%	492	4.77%	0	0	9,265	0	551	0	450	0	33	0	5	0	4	0	1.97	5.50	1.10
(V11) (515BY) Grand Rapids	7,354	6,988	95.02%	366	4.98%	0	0	6,441	0	547	0	344	0	21	0	1	0	0	0	2.62	7.04	1.75
(V11) (515GA) Muskegon	829	825	99.52%	4	0.48%	0	0	820	0	5	0	3	0	1	0	0	0	0	0	0.57	0.96	0.99
(V11) (515GB) Lansing	965	948	98.24%	17	1.76%	0	0	892	0	56	0	17	0	0	0	0	0	0	0	1.77	0.76	4.14
(V11) (515GC) Benton Harbor	693	691	99.71%	2	0.29%	0	0	682	0	9	0	2	0	0	0	0	0	0	0	0.86	0.38	1.72
(V11) (550) Danville, IL	17,206	16,255	94.47%	951	5.53%	1	3	15,523	2	732	1	724	0	207	0	13	0	7	0	7.66	4.18	3.44
(V11) (550) Illiana HCS (Danville)	7,584	7,323	96.56%	261	3.44%	0	1	7,059	1	264	0	162	0	89	0	4	0	6	0	2.24	4.88	1.94
(V11) (550BY) Peoria	5,097	4,790	93.98%	307	6.02%	0	2	4,565	1	225	1	240	0	61	0	5	0	1	0	13.00	0.77	2.51
(V11) (550GA) Decatur	1,439	1,328	92.29%	111	7.71%	0	0	1,277	0	51	0	105	0	5	0	1	0	0	0	0.95	14.90	3.70
(V11) (550GC) Lafayette	695	626	90.07%	69	9.93%	0	0	611	0	15	0	29	0	40	0	0	0	0	0	4.41	2.07	12.19
(V11) (550GD) Springfield	1,699	1,507	88.7%	192	11.3%	0	0	1,355	0	152	0	179	0	11	0	2	0	0	0	11.41	2.77	5.26
(V11) (550GF) Mattoon, IL	692	681	98.41%	11	1.59%	0	0	656	0	25	0	9	0	1	0	1	0	0	0	4.22	3.35	0.55
(V11) (553) Detroit, MI	37,475	36,800	98.2%	675	1.8%	13	134	36,123	35	677	16	420	69	169	12	75	0	11	2	1.15	2.10	1.91
(V11) (553) Detroit (John D. Dingell)	35,921	35,247	98.12%	674	1.88%	0	129	34,578	34	669	16	419	66	169	11	75	0	11	2	1.23	2.11	1.95
(V11) (553GA) Yale	801	801	100%	0	0%	0	5	798	1	3	0	0	3	0	1	0	0	0	0	0.53		0.00
(V11) (553GB) Pontiac	753	752	99.87%	1	0.13%	0	0	747	0	5	0	1	0	0	0	0	0	0	0	0.94	1.19	1.98
(V11) (583) Indianapolis, IN	50,910	47,803	93.9%	3,107	6.1%	23	67	44,260	9	3,543	38	2,560	18	344	1	80	0	123	1	4.93	5.78	3.38
(V11) (583) Indianapolis	47,122	44,058	93.5%	3,064	6.5%	0	67	40,574	9	3,484	38	2,530	18	337	1	79	0	118	1	5.61	5.80	3.90
(V11) (583GA) Terre Haute	1,375	1,353	98.4%	22	1.6%	0	0	1,321	0	32	0	13	0	6	0	0	0	3	0	2.46	1.44	2.68
(V11) (583GB) Bloomington	1,990	1,970	98.99%	20	1.01%	0	0	1,947	0	23	0	16	0	1	0	1	0	2	0	1.16	7.18	0.97
(V11) (583GC) Martinsville	423	422	99.76%	1	0.24%	0	0	418	0	4	0	1	0	0	0	0	0	0	0	0.93	0.03	0.30
(V11) (610) Northern Indiana HCS, IN	28,662	27,567	96.18%	1,095	3.82%	32	0	25,604	0	1,963	0	737	0	279	0	56	0	23	0	7.96	5.66	1.75
(V11) (610) N. Indiana HCS-Marion	6,609	6,216	94.05%	393	5.95%	0	0	5,801	0	415	0	265	0	93	0	25	0	10	0	8.62	7.98	0.91
(V11) (610A4) N. Indiana HCS-Ft. Wayne	15,392	15,095	98.07%	297	1.93%	0	0	13,993	0	1,102	0	200	0	76	0	9	0	12	0	5.35	5.17	2.18
(V11) (610BU) Marion VADOM	16	16	100%	0	0%	0	0	16	0	0	0	0	0	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,721	2,347	86.26%	374	13.74%	0	0	2,090	0	257	0	241	0	110	0	22	0	1	0	19.59	0.97	1.27
(V11) (610GB) Muncie	1,761	1,750	99.38%	11	0.62%	0	0	1,658	0	92	0	11	0	0	0	0	0	0	0	1.69	2.86	3.57
(V11) (610GC) Goshen, IN CBOC	962	960	99.79%	2	0.21%	0	0	953	0	7	0	2	0	0	0	0	0	0	0	1.05	0.40	1.03
(V11) (610GD) Peru	1,201	1,183	98.5%	18	1.5%	0	0	1,093	0	90	0	18	0	0	0	0	0	0	0	4.23	6.21	0.52
(V11) (655) Saginaw, MI	24,344	24,006	98.61%	338	1.39%	40	1	23,159	1	847	0	289	0	38	0	7	0	4	0	0.73	3.43	1.18
(V11) (655) Saginaw	16,730	16,460	98.39%	270	1.61%	0	1	15,815	1	645	0	242	0	19	0	6	0	3	0	0.99	3.45	1.32
(V11) (655GA) Gaylord	986	983	99.7%	3	0.3%	0	0	962	0	21	0	3	0	0	0	0	0	0	0	0.17	0.56	0.44
(V11) (655GB) Traverse City	1,897	1,890	99.63%	7	0.37%	0	0	1,873	0	17	0	5	0	2	0	0	0	0	0	0.36	0.30	0.59
(V11) (655GC) Oscoda	587	561	95.57%	26	4.43%	0	0	506	0	55	0	16	0	10	0	0	0	0	0	0.41	11.01	1.40
(V11) (655GD) Alpena	556	552	99.28%	4	0.72%	0	0	544	0	8	0	4	0	0	0	0	0	0	0	0.19	0.56	1.92
(V11) (655GE) Clare County	1,248	1,239	99.28%	9	0.72%	0	0	1,192	0	47	0	8	0	0	0	0	0	1	0	0.93	2.13	1.67
(V11) (655GF) Bad Axe	435	434	99.77%	1	0.23%	0	0	428	0	6	0	1	0	0	0	0	0	0	0	0.83	1.05	1.08
(V11) (655GG) Cadillac	839	837	99.76%	2	0.24%	0	0	821	0	16	0	0	0	1	0	1	0	0	0	0.03	2.61	0.65
(V11) (655GH) Cheboygan	641	639	99.69%	2	0.31%	0	0	623	0	16	0	2	0	0	0	0	0	0	0	0.82	5.68	1.15
(V11) (655GI) Grayling	425	411	96.71%	14	3.29%	0	0	395	0	16	0	8	0	6	0	0	0	0	0	0.48	6.89	2.81
(V12) (537) Jesse Brown VAMC (Chicago), IL	44,038	41,538	94.32%	2,500	5.68%	4	290	39,094	88	2,444	53	1,650	106	630	25	208	10	12	8	5.60	7.05	3.13
(V12) (537) Jesse Brown VAMC - Chicago HCS	33,873	31,969	94.38%	1,904	5.62%	0	176	30,331	53	1,638	29	1,189	59	522	19	183	10	10	6	5.76	6.31	0.99

Summary -National, Facility, and Division Level	1.Total Appts Scheduled	Scheduled 30	3.Percent Appts Scheduled	4.Appts Scheduled Over 30 Days	Appts	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days		12.Appts Between 31-60 Days	13.EWL 31 -60 Days		15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120	20.PC Avg Wait	21.SC Avg Wait	22.MH Avg Wait
Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015			30 Days or Under		Over 30 Days														Days	Time	Time	Time
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,764	7,231	93.13%	533	6.87%	0	95	6,603	22	628	24	405	41	102	6	24	C	2	2	2 5.12	14.88	5.71
(V12) (537GA) Chicago Heights	771	743	96.37%	28	3.63%	0	3	685	2	58	(	25	1	3	0	0	C	0	C	7.64	0.26	1.14
(V12) (537GD) Lakeside	1,187	1,155	97.3%	32	2.7%	0	8	1,049	6	106	(	29	2	2	0	1	C	0	C	5.64		0.00
(V12) (537HA) Auburn Gresham	443	440	99.32%	3	0.68%	0	8	426	5	14	(	2	3	1	0	0	C	0	C	2.89	0.00	2.19
(V12) (556) Captain James A Lovell FHCC	14,029	13,724	97.83%	305		15	16	12,784	0	940	(	284		9	10	1	2	. 11	1	2.36	4.46	4.98
(V12) (556) Captain James A Lovell FHCC	12,354			288		15	16			882	(		3	_	10		2	! 11		3.01		
(V12) (556GA) Evanston	359			4	1.11%	0	0			17	(		0	0	0	_	С	0				
(V12) (556GC) McHenry	749			7	0.93%	0	0			24	(		0	1	0	_	C	0	-		14.35	
(V12) (556GD) Kenosha County	567	561	98.94%	6		0	0	544		17	(	, <u> </u>	0	0	0			0		0.0.		
(V12) (578) Hines, IL	46,796			5,971		0		37,906				4,095	0	.,00.	0			16		9.16		
(V12) (578) Hines (V12) (578GA) Joliet	38,952 2,655		92.17%	5,352		0	0		3	2,461		-,	-	1,221	0			15				
(V12) (578GC) Kankakee County	851	782		69		0	0		0	21					0	-		0	-	2.27		
(V12) (578GD) Aurora IL	1,312		96.57%	45		0	0	-		57					0	-	1	0				
(V12) (578GE) Elgin	822			97	11.8%	0	0			46					0		C					6 11.83
(V12) (578GF) Lasalle	1,007		86.1%	140		0	0			122	(	-			0	0	0	0	-			
(V12) (578GG) Oak Lawn	1,197			60		0	0	1,095		42	(				0	0	C	1	C	1.37		
(V12) (585) Iron Mountain, MI	11,230		92.24%	872	7.76%	0	1	9,668			(	448	0	360	0	59	C	5	C	3.90		
(V12) (585) Iron Mountain MI	7,134	6,522	91.42%	612	8.58%	0	1	5,965	1	557	(	367	0	233	0	9	C	3	C	6.84	11.46	4.99
(V12) (585GA) Hancock	465	456	98.06%	9	1.94%	0	0	443	0	13	(	) 4	0	5	0	0	C	0	C	1.46	4.82	2.96
(V12) (585GB) Rhinelander	706	687	97.31%	19	2.69%	0	0	662	0	25	(	10	0	8	0	1	C	0	C	2.51	2.04	4.89
(V12) (585GC) Menominee MI	599	576	96.16%	23	3.84%	0	0	571	0	5	(	10	0	10	0	3	C	0	C	0.08	2.76	4.26
(V12) (585GD) Ironwood	343	338	98.54%	5	1.46%	0	0	326	0	12	(	1	0	2	0	2	C	0	C	0.54	0.00	4.73
(V12) (585HA) Marquette MI	1,635	1,439	88.01%	196	11.99%	0	0	1,365	0	74	(	51	0	100	0	43	C	2	C	3.05	2.83	13.97
(V12) (585HB) Sault Ste. Marie	348	340	97.7%	8	2.3%	0	0	336	0	4	C	5	0	2	0	1	C	0	C	0.16	3.85	3.53
(V12) (607) Madison, WI	30,321		94.47%	1,677				, , , , , , , , , , , , , , , , , , ,				1,151		410						7.20		2.05
(V12) (607) Madison WI	24,720		93.93%	1,501	6.07%	0	5	,	5		(	.,			0	-				10.40		
(V12) (607GC) Janesville	971		94.64%	52		0	0	-		77	(				0	-	C	-	-	5.87		
(V12) (607GD) Baraboo	326		97.55%	8	2.45%	0	0			9	(		0		0	-		0	-	0.00		
(V12) (607GE) Beaver Dam (V12) (607GF) Freeport	586 526		96.25%	22		0	0	***		60	(			_	0	-						
(V12) (607GF) Freeport (V12) (607HA) Rockford	3,192		95.82% 97.74%	72 72		0	1	498 3,063		57		-			0			0 0		0.70	17.91 7.35	
(V12) (607HA) ROCKIOID (V12) (676) Tomah, WI	13,256			248		6	0					221								1.35		
(V12) (676) Tomah	7,724		98.11%	146		0	0				_	129						+		1.04		
(V12) (676GA) Wausau	1,428			12		0	0								0				-			
(V12) (676GC) La Crosse	1,946			24		0	0					-	-		0	-	-	0			_	
(V12) (676GD) Wisconsin Rapids	2,031	1,966	96.8%	65		0	0	,			(				0	-	-					
(V12) (676GE) Clark County	127			1	0.79%	0	0			0	C		0	0	0	0	C	0	C	0.14		
(V12) (695) Milwaukee, WI	57,898			5,096		10	23			3,082	7	3,430	6	1,302	1	268	C	96	4	1.44	10.83	
(V12) (695) Milwaukee WI	42,937			4,224	9.84%	0	22				7				1	203					11.65	
(V12) (695BU) VADOM Milwaukee	31	31	100%	0	0%	0	0	31	0	0	(	0	0	0	0	0	C	0	C			0.00
(V12) (695BY) Appleton	5,564	5,434	97.66%	130	2.34%	0	0	5,315	0	119	(	74	0	42	0	11	C	3	C	1.33	0.24	5.27
(V12) (695GA) Union Grove WI	1,099	1,083	98.54%	16	1.46%	0	0	1,073	0	10	C	15	0	0	0	0	C	1	C	1.53	0.00	1.03
(V12) (695GC) Cleveland	1,074	1,061	98.79%	13	1.21%	0	0	1,041	0	20	C	11	0	2	0	0	C	0	C	0.99	1.59	2.54
(V12) (695GD) Milo C Huempfner	7,193			713		0	1	6,332			C	100		221	0	* .		•		0.75		
(V15) (589) Columbia, MO	40,187		98.64%	546		18					_									_	3.40	
(V15) (589A4) Columbia MO	32,369			499		0	52			921	16				0					2.34		
(V15) (589G8) Jefferson City, MO	1,286			2		0	0	, .			(		0	-	0		C	-	-	0.62		
(V15) (589GE) Kirksville	1,040			4	0.38%	0	0	,		7		_		_	0	-		2		1.70		
(V15) (589GF) Ft Leonard Wood MO	1,551			24		0	0	,			(		0			-	C	'	_	1.01		
(V15) (589GH) Lake of the Ozarks/Camdenton	1,430			2	*****	0	0	,			(		0	0	0		0	0		1.89	_	
(V15) (589GX) Mexico	680			4	0.59%	0	0			21	(		0	_		-	-	0	-	2.98		0.11
(V15) (589GY) St. James	756	753	99.6%	3	0.4%	0	0	749	0	4	C	0	0	1	0	2		0	1 0	0.98		0.83

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120	20.PC Avg Wait	Avg	22.MH Avg Wait
Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015			30 Days or Under		Over 30 Days														Days	Time		Time
(V15) (589JA) Sedalia	686	686	100%	0	0%	0	0	686	0	0	0	0	0	0	0	0	0	0	0	0.20	0.00	0.22
(V15) (589JD) Marshfield	389	381	97.94%	8	2.06%	0	0	353	0	28	0	8	0	0	0	0	0	0	0	3.58		
(V15) (589) Kansas City, MO	33,076	31,561	95.42%	1,515	4.58%	23	114	29,927	17	1,634	14	843	18	436	16	178	25	58	24	5.68	5.53	5.64
(V15) (589) Kansas City	30,632	29,132	95.1%	1,500	4.9%	0	114	27,593	17	1,539	14	831	18	435	16	178	25	56	24	6.87	5.54	6.02
(V15) (589G1) Warrensburg	625	620	99.2%	5	0.8%	0	0	593	0	27	0	5	0	0	0	0	0	0	0	3.09	5.63	2.03
(V15) (589GB) Belton	404	404			0%	0	0		0		0	0	0	0	0	0	0	0	0	0.0.		0.47
(V15) (589GC) Louisburg-Paola	305				0.98%	0	0				0	2	0	1	0	0	0	0	0			1.42
(V15) (589GD) Nevada	540				0.56%	0	0				0	1	0	0	0	0	0	2	0	2.68		3.37
(V15) (589GZ) Cameron	120				0%	0	0				0	0	0	0	0	0	-	0	0	0.70		0.52
(V15) (589HK) MOC Kansas City Mobile Medical Unit	91				1.1%	0	0	0,	0		0	1	0	U	0	0	0	0	0	1.01		0.00
(V15) (589JB) Excelsior Springs	355	352			0.85%	0	0	0.0			0	3	0	, ,	0	0	0	0	-	0.00	0.00	1.34
(V15) (589MC) IDES Whiteman AFB	4	4	100%		0%	0	0		0		0	0	0	U	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS	36,078			<u> </u>		9					23		16					96		9.36	_	1.28
(V15) (589A5) Eastern KS HCS Topeka Div	19,676	17,895			9.05%	0	37		20	590	8	1,034	6			73		92	3	14114		1.03
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,789				3.3%	0	56		28	186	14	260	9	66	0	27	1	3	0	1.38	4.73	1.22
(V15) (589BU) Leavenworth DCHV	2,943				0.31%	0	0	2,919	0		0	0	0	0	0	0	0	0	0		0.02	0.56
(V15) (589G9) Ft. Riley, KS (V15) (589GI) St. Joseph	560	560			0%	0	2		1	13	0	Ü	1	0	0	0	0	0	0		2.00	0.65
(V15) (589GJ) Wyandotte Co	407				1.23%	0	0				0	2	0	3	0	0	0	0	0		0.00	3.05
(V15) (589GM) Chanute	95				0%	0	0		0		0		0		0	0	0	0	0	2.35	0.00	6.48
(V15) (589GN) Emporia	107					0	0			-	0	10	0	1	0	1	0	0	0		0.00	8.30
(V15) (589GP) Garnett	66				4.55%	0	0		0	2	0	3	0	0	0	0	0	0	0			4.06
(V15) (589GR) Junction City	763					0	0	745	0		0	9	0	1	0	0	0	0	0	0.71	0.00	1.65
(V15) (589GT) Seneca	23	22	95.65%	1	4.35%	0	0	21	0	1	0	1	0	0	0	0	0	0	0	2.70		
(V15) (589GU) Lawrence	266	262	98.5%	4	1.5%	0	0	257	0	5	0	4	0	0	0	0	0	0	0	0.18	0.00	1.74
(V15) (589GV) Ft. Scott (Bourbon Co.)	280	267	95.36%	13	4.64%	0	0	246	0	21	0	10	0	1	0	1	0	1	0	5.99	0.00	3.64
(V15) (589MA) Ft. Riley DES Clinic	75	75	100%	0	0%	0	0	75	0	0	0	0	0	0	0	0	0	0	0		0.00	0.70
(V15) (589MD) IDES Fort Leavenworth	4	4	100%		0%	0	0		0	0	0	-	0	0	0	0	0	0	0	)		0.75
(V15) (589) Wichita, KS	17,146					1	134	15,307	11		10		22	200	10	10	27	18	54	3.22	8.35	3.88
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	14,826					0	84				8	690	18		9	10		18	33			
(V15) (589G2) Dodge City	209				0%	0	1	205	0		0	0	0	0	0	0	0	0	1	2.21	0.07	0.00
(V15) (589G3) Liberal	52				0%	0	0	-	0	1	0	0	0	0	0	0	0	0	0		0.20	0.00
(V15) (589G4) Hays	444	443			0.23%	0		426	0		1	1	2	0	1	0	0	0	0	3.50	0.47	0.08
(V15) (589G5) Parsons	364	363			0.27%	0	9		0		0	0	1	0	0	0	0	0	7	1.79	0.13	
(V15) (589G7) Hutchinson (V15) (589GW) Salina	344 886				0.29% 1.35%	0	28		0		1	10	1	1	0	0	22	0	5	5.53 4.68	0.05	3.60
(V15) (589MB) IDES McConnel AFB	21		_		0%	0	20	21			0	0	0	0	0	0		0	0	4.00	0.12	0.33
(V15) (657) Marion, IL	21,565			1,360		14	8				0	986	2	298	1	34		42	1	4.63		
(V15) (657A5) Marion IL	8,832		95.34%			0					0		0			3		2				2.95
(V15) (657GJ) Evansville	7,293				9.47%	0			1		0		0			20		37	1	3.97	12.52	2.88
(V15) (657GK) Mt. Vernon	720		_			0	1	629	0		0		1	1	0	0		1	0	9.53	3.64	3.07
(V15) (657GL) Paducah	1,123	1,023	91.1%	100	8.9%	0	0	914	0	109	0	39	0	51	0	8	0	2	0	6.54	2.58	14.00
(V15) (657GM) Effingham	803	803	100%	0	0%	0	0	801	0	2	0	0	0	0	0	0	0	0	0	0.56	1.06	1.45
(V15) (657GO) Hanson (Hopkins County), KY	165	161	97.58%	4	2.42%	0	0	155	0	6	0	4	0	0	0	0	0	0	0	2.62	0.00	
(V15) (657GP) Owensboro	971	963	99.18%	8	0.82%	0	0	949	0	14	0	6	0	2	0	0	0	0	0	1.88	1.75	1.06
(V15) (657GQ) Vincennes	323	317	98.14%	6	1.86%	0	0	310	0	7	0	3	0	3	0	0	0	0	0	2.14	0.32	2.06
(V15) (657GR) Mayfield, KY CBOC	727	680	93.54%	47	6.46%	0	1	626	0		0	30	1	16	0	1	0	0	0	7.53	3.02	3.94
(V15) (657GT) Carbondale	325		98.46%		1.54%	0	0		0		0		0		0	0	-	0	0	0.02	1.00	2.71
(V15) (657GU) Harrisburg	283		79.86%		20.14%	0	0				0	-	0			2		0	0			
(V15) (657) Poplar Bluff, MO	11,580					4		9,810			0		0					3		3.44	9.24	
(V15) (657A4) Poplar Bluff	7,180		92.19%		7.81%	0		5,917	1		0		0			2		3	0		9.52	
(V15) (657GF) West Plains	707	682	96.46%	25	3.54%	0	0	631	0	51	0	25	0	0	0	0	0	0	0	4.61	7.17	4.16

Summary -National, Facility, and Division Level			3.Percent Appts Scheduled	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days			13.EWL 31 -60 Days	14.Appts Between 61-90 Days		16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120	Avg	Avg	22.MH Avg Wait
Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015			30 Days or Under	,	Over 30 Days	`				<u> </u>		, i		'				'	Days			Time
(V15) (657GG) Paragould	781	739	94.62%	42	5.38%	0	0	697	0	42	0	26	0	16	(	0	C	0	0	3.04	0.00	6.15
(V15) (657GH) Cape Girardeau	1,301	1,188	91.31%	113	8.69%	0	0	1,136	0	52	0	98	0	14	(	1	C	0	0	0.70	1.90	7.58
(V15) (657GI) Farmington	988	913	92.41%	75	7.59%	0	0	849	0	64	0	73	0	2	(	0	C	0	0	1.78	0.29	8.27
(V15) (657GN) Salem, MO CBOC	7	7	100%	0	0%	0	0	7	0	0	0	0	0	0	(	0	C	0	0	0.00		
(V15) (657GV) Sikeston	616	608	98.7%	8	1.3%	0	0	573	0	35	0	7	0	1	(	0	C	0	0	0.39	5.27	4.83
(V15) (657) St. Louis, MO	52,779	51,898	98.33%	881	1.67%	11	14	47,610	14	4,288	0	672	0	115	(	42	C	52	0	5.16	5.16	4.42
(V15) (657) St Louis-John Cochran	34,770	34,061	97.96%	709	2.04%	0	0	31,770	0	2,291	0	528	0	97	(	38	C	46	0	4.55	4.48	2.61
(V15) (657A0) St Louis-Jeff Bks.	15,576	15,441	99.13%	135	0.87%	0	0	13,624	0	1,817	0	110	0	15	(	4	C	6	0	6.42	9.46	5.13
(V15) (657GA) Belleville	676	648	95.86%	28	4.14%	0	14	576		72	0	25	0	3	(	0	C	0	0	5.99	2.92	3.86
(V15) (657GB) St. Louis CBOC	783	779		4	0.51%		0	738	0		0	4	0	0	(	0	C	0	0	5.88	1.40	3.71
(V15) (657GD) St. Charles County	610	608		2	0.33%		0	591	0		0	2	0	0	(	0	C	_	0	2.08	1.19	2.52
(V15) (657GS) Washington	364	361		3			0	311	0		0	3	0	0		,		<u> </u>	0		0.00	1.17
(V16) (502) Alexandria, LA	27,162			2,061	7.59%		236	23,707			7	<i>'</i>		641							12.95	2.87
(V16) (502) Alexandria	18,609	17,046		1,563	8.4%		151	16,050			4	953		488		104					13.17	0.69
(V16) (502GA) Jennings	2,923	2,917		6	0.21%		84	2,820			3	5	_		`	,	5		65	4.84	2.75	1.32
(V16) (502GB) Lafayette Parish	3,678	3,266		412			0	3,037		-	0	248	-	147				_	0	114.1	6.68	8.34
(V16) (502GF) Fort Polk	1,428	1,372		56	3.92%		0	1,314			0	55	-	1	(	0	0		-	11.00	0.00	3.44
(V16) (502GG) Natchitoches	513	489		24	4.68%		1	476		13	0	18	0	5	(	1	0	0	0		0.00	3.00
(V16) (502MA) IDES Fort Polk	50 555			0	0%		0	10		·	0	0	0	0	`	,	0	•	0		2.73	44.40
(V16) (520) Gulf Coast HCS, MS	50,575			8,320										2,017					1	12.61	18.36	
(V16) (520) Biloxi	17,845	·		2,664	14.93% 22.06%		-	13,575			0	,		830					0	16.31	16.33	5.47
(V16) (520BZ) Pensacola	21,407	16,684		4,723			20				0	2,459	0	1,365					1			
(V16) (520GA) Mobile (V16) (520GB) Panama City	6,034	5,613		374	6.98% 12.1%		0	5,278 2,515			0	214 345	0	61			0		0	5.07 17.51	13.31 2.35	5.65 2.85
(V16) (520GC) Eglin AFB	3,090 2,199	2,716	93.72%	138	6.28%		0	1,881	0		0	92		41			_			12.70	1.16	
(V16) (564) Fayetteville, AR	34,992		94.04%				•	30,890	_			1,190		747		72		_		2.37		
(V16) (564) Fayetteville AR	17,512		90.12%	1,730	9.88%		2		1		1	942										
(V16) (564BY) Gene Taylor	8,910		97.96%	182			1	8,507			0	93		84			0				3.95	2.53
(V16) (564GA) Harrison	653	649		4	0.61%		0	631	0		0	4	0	0		0	C		0		0.00	2.26
(V16) (564GB) Ft. Smith	3,800	3,671	96.61%	129	3.39%	0	0	3,562	0	109	0	120	0	6	(	1	C	2	0	1.56	4.76	4.13
(V16) (564GC) Branson	2,995	2,969	99.13%	26	0.87%	0	0	2,873	0	96	0	20	0	4	(	1	C	1	0	2.04	0.78	1.98
(V16) (564GD) Ozark	452	444	98.23%	8	1.77%	0	0	407	0	37	0	8	0	0	(	0	C	0	0	1.86	8.06	3.67
(V16) (564GE) Jay	670	664	99.1%	6	0.9%	0	0	639	0	25	0	3	0	2	(	0	C	1	0	3.90	2.33	3.15
(V16) (580) Houston, TX	99,241	91,186	91.88%	8,055	8.12%	5	152	86,513	61	4,673	18	4,523	73	2,582	(	564	C	386	0	11.65	5.23	5.58
(V16) (580) Houston	69,442	62,302	89.72%	7,140	10.28%	0	150	58,671	59	3,631	18	3,915	73	2,349	(	505	C	371	0	20.65	4.99	8.25
(V16) (580BY) Beaumont	6,317	6,134	97.1%	183	2.9%	0	0	5,894	0	240	0	81	0	60	(	38	C	4	0	1.91	9.10	1.73
(V16) (580BZ) Charles Wilson VA OPC	4,249	4,193	98.68%	56	1.32%	0	1	4,054	1	139	0	37	0	9	(	9	C	1	0	1.41	0.24	5.12
(V16) (580GC) Galveston County	4,363	4,169	95.55%	194	4.45%	0	0	4,047	0	122	0	166	0	25	(	1	C	2	0	6.50	2.45	1.42
(V16) (580GD) Conroe CBOC TX	3,272	3,210	98.11%	62	1.89%	0	0	3,100	0	110	0	60	0	0	(	1	C	1	0	4.77	2.44	1.49
(V16) (580GE) Katy	3,995	3,852	96.42%	143	3.58%	0	0	3,684	0	168	0	73	0	61	(	3	C	6	0	5.88	2.38	3.46
(V16) (580GF) Lake Jackson	1,079		98.52%	16			0	975	0	88	0	16	0	0	(	0	C	0	0	6.45	0.00	5.50
(V16) (580GG) Richmond	3,342			12	0.36%	0	0	3,272			0	11		1	(	0	C	0	0	0.88	0.85	0.93
(V16) (580GH) Tomball	3,182		92.17%	249			1	2,816		117	0			77		1			0		13.59	4.29
(V16) (586) Jackson, MS	37,226			1,588	4.27%											83					4.78	1.54
(V16) (586) G. V. (Sonny) Montgomery VAMC	32,149		95.27%	1,521	4.73%		96	29,075			18		12			83					4.78	1.69
(V16) (586GA) Durant (Kosciusko)	390	384		6	1.54%		1	352			1	6	0				С	-				3.37
(V16) (586GB) Meridian	599	573		26	4.34%		0	529			0	26	0	0		-		-	0			0.00
(V16) (586GC) Greenville	397	394		3			0					3	0	0			C	-	0			0.00
(V16) (586GD) Hattiesburg	1,929		99.07%	18			0	1,895				15	0	1	(	-	0	_	0			1.48
(V16) (586GE) Natchez (Adams County)	430			1	0.23%		1	418				1	0	0	`	0	0	-	0		0.55	0.58
(V16) (586GF) Columbus	589	584		5	0.85%		0	572			0	4	0	0	`	0	0		0		0.00	0.61
(V16) (586GG) McComb	743		98.92%	4.500	1.08%		70	686			0	8	0	0		,	0				0.00	0.00
(V16) (598) Little Rock, AR	43,176	41,613	96.38%	1,563	3.62%	8	78	39,483	43	2,130	13	965	12	384		149	С	65	3	7.39	3.68	6.33

	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	Appts	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V16) (598) Central AR. Veterans HCS LR	20,272	19,808	97.71%	464	2.29%	0	58	18,977	38	831	10	261	6	110	4	57	0	36	0	4.91	3.87	0.00
(V16) (598A0) Central AR. Veterans HCS NLR	13,862	13,158	94.92%	704	5.08%	0	15	12,486	3	672	3	463	5	210	2	19	0	12	2	8.05	3.25	6.65
(V16) (598GA) Mountain Home	1,262	1,261	99.92%	1	0.08%	0	1	1,220	0	41	0	1	1	0	0	0	0	0	0	1.93	2.20	5.19
(V16) (598GB) Eldorado	1,244	1,140	91.64%	104	8.36%	0	0	982	0	158	0	23	0	25	0	51	0	5	0	14.02	0.00	9.55
(V16) (598GC) Hot Springs	942	937	99.47%	5	0.53%	0	2	930	1	7	0	5	0	0	1	0	0	0	0	2.30	0.00	0.79
(V16) (598GD) Mena	745	731	98.12%	14	1.88%	0	2	706	1	25	0	12	0	0	0	0	0	2	1	2.66	0.00	6.23
(V16) (598GE) Pine Bluff CBOC	923	864	93.61%	59	6.39%	0	0	761	0	103	0	51	0	7	0	0	0	1	0	6.18	0.00	10.85
(V16) (598GF) Searcy	2,016	1,956	97.02%	60	2.98%	0	0	1,823	0	133	0	33	0	11	0	14	0	2	0	6.46	0.00	2.95
(V16) (598GG) Conway	1,639	1,506	91.89%	133	8.11%	0	0	1,370	0	136	0	98	0	21	0	8	0	6	0	11.35	2.53	7.54
(V16) (598GH) Russellville	269	250	92.94%	19	7.06%	0	0	226	0	24	0	18	0	0	0	0	0	1	0	0.37	0.00	14.38
(V16) (598PA) Little Rock PRRTP	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	)	0.00	,
(V16) (623) Muskogee, OK	22,051	20,947	94.99%	1,104	5.01%	2	56	19,338	4	1,609	5	834	12	246	16	18	5	6	14	5.51	8.20	2.91
(V16) (623) Muskogee	10,356	10,171	98.21%	185	1.79%	0	40	9,613	2	558	1	152		31	13	1	4	1	14	2.68	4.09	2.23
(V16) (623BY) Tulsa	9,891	8,990	90.89%	901	9.11%			7		1,026	1	670						5		8.69		
(V16) (623GA) Hartshorne	772	760		12			0		0	_	0	,		_	0	0	0	0	0	0.50		
(V16) (623GB) Vinita	980	974	99.39%	6	0.61%			951	1	23	3	5			0				0	3.38	0.96	
(V16) (623QA) Jack C. Montgomery East VA Clinic	40	-	100%	0	0%		_			0	0	0			0		0	0	0			0.05
(V16) (623QB) Tulsa Eleventh Street VA Clinic	12			0	0%		0			0	0	0					_					0.42
(V16) (629) New Orleans, LA	41,833	37,588		4,245			74	· · · · · ·	46	· ·	6	,				41	3	15		9.16		
(V16) (629) New Orleans	29,225	25,595		3,630	12.42%				45	2,767	5	1,626		,	5	39			_	13.88	_	
(V16) (629BY) Baton Rouge	6,921	6,465		456	6.59%		_	· ·		443	0	231	0		1	0			1	9.59	_	
(V16) (629GA) Houma	766	764	99.74%	2	0.26%		_				0	2	-						0	2.10		
(V16) (629GB) Hammond CBOC LA	2,256	2,169		87	3.86%		_	,		93	0	69			-		0		0	1.17		
(V16) (629GC) Slidell CBOC LA	1,544	1,511		33	2.14%		_			85	0	19					-		0	3.32		
(V16) (629GD) St. John CBOC LA	707		99.01%	7	0.99%					20	0	6					0		0	3.11		
(V16) (629GE) Franklin	111	105		6	5.41%		-			9	0	6			0		-	0	0	3.10		9.94
(V16) (629GF) Bogalusa	303		92.08%	24						14	1	24		-		_	_	-		3.39		
(V16) (635) Oklahoma City, OK	32,948		93.84%								3	· · · · · · · · · · · · · · · · · · ·								5.79		
(V16) (635) Oklahoma City (V16) (635GA) Lawton	28,218	26,604		1,614	5.72% 10.5%		-			2,112 327	0	1,023						70		4.30	_	
(V16) (635GB) Wichita Falls	820	2,149 725		95			-			146	0	75					0	-		7.89	_	
(V16) (635GC) Blackwell	114	114	100%	0	0%		-				0	0					-	-		0.64	_	0.61
(V16) (635GD) Ada	376		90.43%	36	9.57%						0	23		_	-		0	-		5.61	_	
(V16) (635GE) Stillwater	377	365		12					0	14	0	12				-	_			6.31	0.00	
(V16) (635GF) Altus	121	113		8	6.61%				-	10	0			_	-	-		-		17.13	_	1.22
(V16) (635GG) Enid	255		98.82%	3						0	0	0	-		0		-					0.22
(V16) (635HB) Ardmore	266			10						-	0	9	-		0		-			1.51		
(V16) (667) Shreveport, LA	35,453										1	857	0	171	1	74	0			6.10		
(V16) (667) Overton Brooks VAMC	28,309		96.76%	916						1,264	1	682				58			0	8.48		
(V16) (667GA) Texarkana	2,065	2,039		26	1.26%				0	112	0	18			0				0	3.42	_	
(V16) (667GB) Monroe	1,697	1,691		6			0		0		0	2		1	0	2	0	1	0	1.55		
(V16) (667GC) Longview	3,382	3,190	94.32%	192	5.68%		0		0	247	0	155	0	21	0	11	0	5	0	4.47	_	
(V17) (549) Dallas, TX	79,369	75,869	95.59%	3,500	4.41%	114	11	71,730	11	4,139	0	2,682	0	538	0	213	0	67	0	5.73		
(V17) (549) Dallas VAMC	57,534	55,335	96.18%	2,199	3.82%	0	6	52,624	6	2,711	0	1,649	0	297	0	195	0	58	0	5.76	4.79	1.51
(V17) (549A4) Bonham VAMC	5,101	4,711	92.35%	390	7.65%	0	3	4,437	3	274	0	352	0						0	3.20	11.88	6.24
(V17) (549BY) Fort Worth Satellite	12,031	11,702	97.27%	329	2.73%	0	1	11,022	1	680	0	250	0	61	0	16	0	2	0	2.41	3.96	5.26
(V17) (549GA) Camp-Fannin	1,341	1,017	75.84%	324	24.16%	0	1	817	1	200	0	198	0	120	0	0	0	6	0	24.08	0.00	9.11
(V17) (549GD) Denton Area Primary Care Network	1,593	1,414	88.76%	179	11.24%	0	0	1,230	0	184	0	177	0	1	0	1	0	0	0	8.65	0.00	8.64
(V17) (549GE) Decatur Area Primary Care Network	228	225	98.68%	3	1.32%	0	0	219	0	6	0	2	0	1	0	0	0	0	0	1.62		5.54
(V17) (549GF) Eastland Area Primary Care Network	282	272	96.45%	10	3.55%	0	0	268	0	4	0	6	0	4	0	0	0	0	0	2.56		
(V17) (549GH) Greenville Area PCN	438	420	95.89%	18	4.11%	0	0	388	0	32	0	9	0	7	0	1	0	1	0	6.56	0.00	10.20
(V17) (549GJ) Sherman	821	773	94.15%	48	5.85%	0	0	725	0	48	0	39	0	9	0	0	0	0	0	2.96	0.00	8.29
(V17) (671) San Antonio, TX	53,810	48,066	89.33%	5,744	10.67%	4	29	43,453	2	4,613	4	3,571	14	1,873	6	158	3	142	0	15.31	8.06	6.02

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V17) (671) San Antonio VAMC	34,025	-		3,886	11.42%	0		·	2		4	,		1,=: -		86			0	10.20		
(V17) (671A4) Kerrville VAMC	3,915			184	4.7%	0	C	3,100	0		0					2		_	0	0.00	2.82	
(V17) (671BU) San Antonio Domiciliary	125			0	0%	0	С	-			0	-	0		0	0	-	_	0			2.74
(V17) (671BY) Frank M. Tejeda Satellite	9,381	8,543		838	8.93%	0	C	1,000	0		0		0	200		44	-	35	0	10.70		
(V17) (671GB) Victoria	1,287	1,010		277	21.52%	0	C		0	-	0			101		0	_		0		10.32	
(V17) (671GC) Del Rio	8	8	100%	0	0%	0	C	-	0		0		0		0	0	-	0	0			0.00
(V17) (671GF) South Bexar Cnty	1,552			224	14.43%	0	C	.,		163	0		0	67	0	10	_	4	0	.0.02		6.49
(V17) (671GH) Beeville	44	44	100%	0	0%	0	C		0		0		0	0	0	0	-	0	0	0.00		
(V17) (671GK) San Antonio Area PCN	1,021	1,013		8	0.78%	0	C		0		0	-	0	3	0	0		0	0	3.64		
(V17) (671GL) New Braunfels (Comal County)	237	234		3	1.27%	0	C				0	_	0	1	0	0		0	0	0.00		
(V17) (671GN) Seguin (Guadalupe County)	57	57	100%	204	0%	0					-	-	0	76	0	-	-	_	0	3.49	2.00	0.50
(V17) (671GO) San Antonio, TX	2,158			324	15.01%	0		.,,,,,	0		0					16		19		10.11	2.00	
(V17) (674) Temple, TX	83,229	76,893		6,336	7.61%	60			55		29									11.74		
(V17) (674) Temple VAMC	47,881	44,994		2,887	6.03%	0	139		23	2,620	23					168		88	0		6.60	
(V17) (674A4) Waco VAMC	6,660	5,569		1,091	16.38%	0	28		26	860	1	850				,			1	17.57	16.02	
(V17) (674BY) Austin Satellite	20,450	18,450		2,000	9.78%	0	7	.,			2					60			0	11.01	9.61	9.51
(V17) (674GA) Palestine	933			37	3.97%	0	0		0	-	0		0		0	2	0	0	0	5.23	3.65	
(V17) (674GB) Brownwood	1,122	1,114		8	0.71%	0	12		4	24	3		4	0	0	1	1	1	0	3.23	0.50	1.77
(V17) (674GC) College Station (Bryan)	4,155			196	4.72%	0	1	3,808	0	-	0			39		0	_	1	0	16.25		5.49
(V17) (674GD) Cedar Park	1,886	1,769		117	6.2%	0	1	1,535			0		1	10	0	3	-	1	0	9.20	14.94	5.93
(V17) (674HB) La Grange	142			0	0%	0					0		0	0	0	0		0	0	0.00		1.21
(V17) (740) VA Texas Valley Coastal Bend HCS	16,481	14,630		1,851	11.23%	2		_			0			1		340		150	2	19.65		
(V17) (740) VA Texas Valley Coastal Bend HCC	2,897	2,852		45	1.55%	0	21				0	-				1	3	0	2		4.54	1.44
(V17) (740GA) Harlingen	2,860	2,400		460	16.08%	0	_	_,	0		0			11		165		5	0		13.50	2.27
(V17) (740GB) McAllen	4,172		79.51%		20.49%	0	1	2,894	1	423	0	000	0	322		136	_		0		1.56	
(V17) (740GC) Corpus Christi	5,274	4,790		484	9.18%	0	1	4,414	1	376	0	247	0	142		38		57	0			20.37
(V17) (740GD) Laredo	1,278		99.45%	7	0.55%	0		.,	0		0		0	•		0			0		1.37	
(V18) (501) New Mexico HCS	41,987			3,743		12					12			<u> </u>						14.32		
(V18) (501) Albuquerque	32,946		90.57%	3,106	9.43%	0	392		51	3,099	11		122			270				22.53	7.87	6.03
(V18) (501BV) Gallup Domiciliary	4	3	75%		25%	0	C	_			0		0	0	0	0			0			
(V18) (501G2) Las Vegas	885			17	1.92%	0	-	811	0		0		1	4	0	1	0		0	7.70		
(V18) (501GA) Artesia	575			31	5.39%	0	_	-			0			1	0	0		-	0		0.00	
(V18) (501GB) Farmington	1,264	1,153		111	8.78%	0		1,103			0			26		0		-	0	6.44	0.00	
(V18) (501GC) Silver City	561	552		9	1.6%	0	C				0	-		_	-	0		_	0	0.02	0.69	
(V18) (501GD) Gallup NM	625			31	4.96%	0		565	0		1	23			0	3		-	0	4.36	0.00	
(V18) (501GE) Espanola	412			29	7.04%	0					0					0			0	0.00	5.57	
(V18) (501GH) Truth or Consequences	221	219		2	0.9%	0					0		0		0	0			0		- 44	6.60
(V18) (501GI) Alamogordo	467	461		6	1.28%	0		437	1		0		0	_	-	0		-	0	1.22		
(V18) (501GJ) Durango	840			21	2.5%	0	-		0		0	-	0	12		0	0	1	0		0.56	
(V18) (501GK) Santa Fe	753			41	5.44%	0	C		0		0		0	5	0	4	0	1	0	0.20	1.04	2.99
(V18) (501GM) Rio Rancho	2,173			325		0		,			0		0	01	0	34		_	0	13.12		10.16
(V18) (501HB) Raton	261		95.02%	13		0			0		0			1	0	0			0			
(V18) (504) Amarillo, TX	19,083			1,545		11					1								1	21.35		
(V18) (504) Amarillo HCS	12,088	10,682		1,406	11.63%	0	_		24		1	621	4			113		10	1	29.51	3.98	
(V18) (504BY) Lubbock TX	6,273			134	2.14%	0		5,902			0					9			0	7.70	3.42	
(V18) (504BZ) Clovis	649			5	0.77%	0			0		0		0		0	1		-	0	3.02		
(V18) (504GA) Childress	39				0%	0					0		0			0		-	0	0.02	0.00	
(V18) (504HB) Dalhart	34			0	0%	0					0		0		-	0		_	0		2.50	
(V18) (519) Big Spring, TX	7,443					18					12							7	0	7.93		
(V18) (519) West Texas HCS	3,712			178	4.8%	0	55			286	12			-		3		1	0	1.00	6.82	
(V18) (519GA) Permian Basin CBOC	814	693		121	14.86%	0	1	467	1		0		0	-		0	_	0	0		17.13	12.94
(V18) (519GB) Hobbs	346			61	17.63%	0	1	213	0	72	0	18	0	17	1	21		5	0	0.00		36.87
(V18) (519GD) Ft Stockton	25	22	88%	3	12%	0	С	21	0	1	0	0	0	0	0	3	0	0	0	17.75		

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	Appts	4.Appts Scheduled Over 30 Days	Appts	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120	20.PC Avg Wait	21.SC Avg Wait	22.MH Avg Wait
Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015			30 Days or Under		Over 30 Days														Days	Time	Time	Time
(V18) (519HC) Abilene TX	1,487	1,451	97.58%	36	2.42%	0	0	1,405	0	46	0	32	0	3	0	0	0	1	0	3.65	2.37	3.71
(V18) (519HD) Stamford	2	2	100%	0	0%	0	0	1	0	1	0	0	0	0	0	0	0	0	0	10.50		
(V18) (519HF) San Angelo	1,057	1,013	95.84%	44	4.16%	0	1	965	0	48	0	40	0	4	1	0	0	0	0	2.43	0.00	6.59
(V18) (644) Phoenix, AZ	69,726	61,321	87.95%	8,405	12.05%	4	197	55,425	33	5,896	24	5,421	50	1,933	57	596	15	455	18	11.95	17.37	6.15
(V18) (644) Phoenix	52,064	44,922	86.28%	7,142	13.72%	0	192	40,584	32	4,338	22	4,443	49	1,757	56	513	15	429	18	14.26	17.64	6.21
(V18) (644BY) Southeast	8,998	8,209			8.77%	0	4	7,417	0	792	2		1	132		72	0	22	0	11.69	11.97	7.22
(V18) (644GA) Sun City	5,532	5,192		340	6.15%	0		4,636	1	556	0	*	0			6	0	3	0	0.01	19.62	
(V18) (644GB) Show Low	1,030	971		59	5.73%	0			0	106	0		0	_	_	0	0	0	0	9.00	13.53	
(V18) (644GD) Payson (Gila County)	24				25%	0	0		0	13	0		0		-	2	0	0	0			35.63
(V18) (644GE) Thunderbird	1,945				3.24%	0	0	1,1.00	0	83	0	42	0	10	-	3	0	0	0	8.89	8.64	2.68
(V18) (644GF) Globe	133			6	4.51%	0				8	-							1	110	1-14-	8.32	
(V18) (649) Northern Arizona HCS	14,283			1,675		10					98		138						118			
(V18) (649) Prescott (V18) (649GA) Kingman	10,435 1,431	9,080				0	577		146	569 136	98	570 71	138		60	432	17	6	118		17.80 4.67	0.84
(V18) (649GB) Kingman (V18) (649GB) Flagstaff	325	1,358			8.62%	0	0		0	26	0		0		0	1	0	1	0	13.44	1.75	
(V18) (649GC) Lake Havasu	1,071	1,026	-			0	_		0	31	0		0	2	0	0	0	0	0	4.79	0.00	0.00
(V18) (649GD) Anthem	350	344		6	1.71%	0	0		0	4	0	4	0	0	0	0	0	2	0	2.71	0.00	
(V18) (649GE) Cottonwood (Yavapai County)	671	503		168		0	0		0	82	0	62	0	101		5	0	0	0		3.17	0.00
(V18) (678) Southern Arizona HCS	43,984	40,976			6.84%	3	110		44		17		18			122	9	564	18	20.66	5.33	
(V18) (678) Tucson	31,424	29,395			6.46%	0			42	1,854	14		9			62	4	193	16		5.78	
(V18) (678GA) Sierra Vista	2,837	2,732			3.7%	0			0	101	2		5			3	1	0	0	4.92	2.02	5.41
(V18) (678GB) Yuma	2,540	2,066	81.34%	474	18.66%	0	10	1,980	0	86	1	25	2	44	2	40	4	365	1	73.66	3.08	3.46
(V18) (678GC) Casa Grande	1,916	1,837	95.88%	79	4.12%	0	5	1,737	2	100	0	36	2	30	0	12	0	1	1	5.28	3.55	8.89
(V18) (678GD) Safford	435	407	93.56%	28	6.44%	0	0	373	0	34	0	25	0	3	0	0	0	0	0	5.05	12.33	14.65
(V18) (678GE) Green Valley	451	421	93.35%	30	6.65%	0	0	365	0	56	0	25	0	4	0	1	0	0	0	7.55	1.14	10.95
(V18) (678GF) Northwest CBOC	2,287	2,116	92.52%	171	7.48%	0	0	2,031	0	85	0	120	0	44	0	2	0	5	0	8.25	2.48	0.12
(V18) (678GG) Southeast CBOC	2,078	1,986	95.57%	92	4.43%	0	0	1,918	0	68	0	28	0	62	0	2	0	0	0	7.84	2.88	1.15
(V18) (678MA) IDES Davis-Monthan AFB	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (678MB) IDES Fort Huachuca	12	12	100%	0	0%	0	0	12	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (756) El Paso, TX	28,516	25,093	88%	3,423	12%	25	16	22,921	14	2,172	1	1,798	0	1,057	0	535	1	33	0	8.51	8.65	19.54
(V18) (756) El Paso HCS	24,257		87.92%			0			12	1,884	1	1,565	0			510	1	32	0	0.00	8.58	
(V18) (756GA) Las Cruces	2,119				7.46%	0					0		0	01		7	-	1	0		16.29	
(V18) (756GB) El Paso Eastside CBOC	2,095		84.06%		15.94%	0	0	, , ,		139	0		0			18	0	0	0			19.15
(V18) (756MA) IDES Fort Bliss	45				2.22%	0			0	0	0		0			0	0	0	0		5.36	
(V19) (436) Montana HCS	18,420					4							17	<del> </del>			8			14.19		
(V19) (436) Fort Harrison, MT	6,809		85.05%		14.95%	0	49			615	5		15			107	/	87	0	00.00		11.35
(V19) (436GA) Anaconda	110	110			5.98%	0	1	103	1	182	0		0			3	0	0	0	1.77	0.00	
(V19) (436GB) Great Falls (V19) (436GC) Missoula	1,471 2,927		94.02% 91.42%	88 251	8.58%	0			2	139	0	83 118	0	_		11	0	2	0	0.20	5.21 6.33	4.03 2.97
(V19) (436GD) Bozeman	868	849				0			0	68	0		0	1.14	1	0	1	0	0		6.19	
(V19) (436GF) Kalispell	1,706					0			1	39	2		2	·	0	0	0	0	n	2.42	1.72	
(V19) (436GH) Billings	3,827		98.64%			0			0	108	0		0			4	0	0	0		2.81	0.48
(V19) (436GI) Glasgow	79				2.53%	0	0		0	0	0		0	0	0	0	0	0	0	2.47	0.00	
(V19) (436GJ) Miles City, MT CBOC	134				0.75%	0	2		0	4	2	1	0	0	0	0	0	0	0	2.42	0.00	
(V19) (436GK) Glendive, MT CBOC	207					0			0	10	0	11	0	0	0	0	0	0	0			0.80
(V19) (436GL) Cut Bank	20			0	0%	0	0		0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (436GM) Lewistown CBOC	97	94		3	3.09%	0	0	90	0	4	0	2	0	1	0	0	0	0	0	2.84	0.83	0.00
(V19) (436HC) 436HC HAVRE,MT (ORC)	165	161	97.58%	4	2.42%	0	0	158	0	3	0	3	0	1	0	0	0	0	0	2.15	9.45	0.12
(V19) (442) Cheyenne, WY	13,382	12,227	91.37%	1,155	8.63%	2	128	11,227	31	1,000	18	690	60	423	3	24	9	18	7	6.76	7.36	7.86
(V19) (442) Cheyenne	8,777	7,973	90.84%	804	9.16%	0		7,234	22	739	15	500	32	262	1	24	9	18	6	7.63	6.57	11.56
(V19) (442GB) Sidney	90	90	100%	0	0%	0	0	87	0	3	0	0	0	0	0	0	0	0	0	2.08		2.70
(V19) (442GC) Fort Collins	2,280	2,112	92.63%	168	7.37%	0	38	1,969	5	143	2	116	28	52	2	0	0	0	1	2.61	11.00	4.22
(V19) (442GD) Greeley	1,924	1,765	91.74%	159	8.26%	0	5	1,668	4	97	1	52	0	107	0	0	0	0	0	11.14	8.10	2.65

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	Appts	4.Appts Scheduled Over 30 Days	Appts	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days		16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	Avg Wait	22.MH Avg Wait Time
(V19) (442HK) R&C Healthcare MOC WY	310	286	92.26%	24	7.74%	0	0	268	0	18	0	22	0	2	0	0	0	0	0	6.06		0.35
(V19) (442QA) Rawlins	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V19) (554) Denver, CO	63,031	54,513	86.49%	8,518	13.51%	166	983	48,843	487	5,670	120	5,045	116	2,552	74	749	59	172	127	10.39	12.91	12.53
(V19) (554) Eastern Colorado HCS	36,109	32,210	89.2%	3,899	10.8%	0	612	29,166	333	3,044	88	2,356	83	1,060	39	347	14	136	55	7.87	9.80	20.24
(V19) (5549AB) VANURS Pueblo	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V19) (554GB) Aurora	2,777	2,721	97.98%	56	2.02%	0	13	2,616	1	105	0	48	0	8	2	0	1	0	9	1.45	14.20	1.02
(V19) (554GC) Golden Clinic	4,205	3,785	90.01%	420	9.99%	0	92	3,383	75	402	6	296	2	111	6	8	2	5	1	5.17	19.03	4.42
(V19) (554GD) Pueblo	5,472	4,331	79.15%	1,141	20.85%	0	60	3,712	8	619	3	748	4	258	10	132	19	3	16	18.98	16.10	15.01
(V19) (554GE) Colorado Springs	13,308	10,430	78.37%	2,878	21.63%	0	199	9,122	70	1,308	21	1,515	27	1,094	17	242	21	27	43	19.29	28.22	8.96
(V19) (554GF) Alamosa	594	526	88.55%	68	11.45%	0	3	459	0	67	1	26	0	21	0	20	1	1	1	11.61	0.00	16.07
(V19) (554GG) La Junta	210	208	99.05%	2	0.95%	0	1	197	0	11	1	2	0	0	0	0	0	0	0	2.32	6.38	3.94
(V19) (554GH) Lamar	31	31	100%	0	0%	0	3	30	0	1	0	0	0	0	0	0	1	0	2	1.19		
(V19) (554GI) Burlington CBOC	95	93	97.89%	2	2.11%	0	0	84	0	9	0	2	0	0	0	0	0	0	0	4.51	0.00	5.57
(V19) (554MA) IDES Fort Carson	229	177	77.29%	52	22.71%	0	0	73	0	104	0	02	0	0	0	0	0	0	0		21.65	14.99
(V19) (575) Grand Junction, CO	8,379	8,027	95.8%	352	4.2%	9	17	7,577	10	450	2	315	4	32	1	5	0	0	0	2.58	6.44	4.12
(V19) (575) Grand Junction	7,629	7,303	95.73%	326	4.27%	0	13	6,893	8	410	2	297	3	24	0	5	0	0	0	2.70	6.41	3.99
(V19) (575GA) Montrose	637	626	98.27%	11	1.73%	0	4	605	2	21	0	8	1	3	1	0	0	0	0	1.29	3.70	6.95
(V19) (575GB) Craig Telehealth Outreach Clinic	113	98	86.73%	15	13.27%	0	0	79	0	19	0	10	0	5	0	0	0	0	0	4.00	23.58	4.58
(V19) (660) Salt Lake City, UT	28,598	25,346	88.63%	3,252	11.37%	11	617	22,239	91	3,107	92	1,977	201	1,028	118	162	67	85	48	13.36	11.14	3.84
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	21,915		87.94%	2,642		0		,	59	2,549	73	1,551	161	853	109	156	67	82	48		10.98	
(V19) (660GA) Pocatello	1,417	1,348	95.13%	69	4.87%	0	89		28	64	17		36		8	0	0	0	0	5.67	3.09	3.05
(V19) (660GB) Ogden	2,085	1,882	90.26%	203	9.74%	0	6	1,755	4	127	1	112	1	87	0	1	0	3	0	14.51	12.99	4.01
(V19) (660GD) Roosevelt	75		90.67%	7	9.33%	0	0	65	0	3	0		0	2	0	0	0	0	0	5.95	11.80	0.00
(V19) (660GE) Orem	894	873	97.65%	21	2.35%	0	0	806	0	67	0	19	0	2	0	0	0	0	0	5.95	7.89	
(V19) (660GG) St. George	958	847			11.59%	0	3	734	0	113	0	61	3	48	0	2	0	0	0		27.40	
(V19) (660GJ) West Valley City	1,163			186		0	1	798	0	179	0		0	28	1	3	0	0	0		5.12	
(V19) (660GK) Elko, NV	88			13		0	1	70	0	5	1	13	0	0	0	0	0	0	0	16.68	0.26	0.00
(V19) (660MA) IDES Hill AFB	3		100%	0	0%	0	0	3	0	0	0		0	Ů	0	0	0	0	0		0.00	
(V19) (666) Sheridan, WY	4,092			77		1		3,719											0	5.11	5.15	
(V19) (666) Sheridan	1,954		98.11%	37		0		,	1		0			-	0	0	0		0	0.11	3.96	
(V19) (666GB) Casper	856			22	2.57%	0			0	114	0		0	_	0	4	0		0	6.84	15.35	
(V19) (666GC) Riverton	522			9	1.72%	0	0		0	28	0		0	3	0	0	0		0	5.59	22.00	1.96
(V19) (666GD) Powell	166			1	0.6%	0			0	2	0		0	1	0	0	0		0	1.37	0.00	0.00
(V19) (666GE) Gillette	220			5	2.27%	0	0		0	41	0		0	0	0	0	0	-	0	9.03	8.88	0.00
(V19) (666GF) Rock Springs	374			3	0.8%	0		369	0	2	0		0	0	0	0	0	0	0	0.07	0.00	
(V20) (463) Anchorage, AK	6,246			133		61					0		1	27	1	3			1	4.04	2.35	
(V20) (463) Alaska VA Healthcare System	4,819	4,697		122		0	3		0	226	0		1	27	1	3	0		1	5.30	2.41	
(V20) (463BU) Anchorage DCHV	51		100%	0	0%	0	0	48	0	3	0		0	0	0	0	0	Ů	0	0=:	4.0-	11.86
(V20) (463GA) Fairbanks	522			7	1.34%	0	0	491	0	24	0		0	0	0	0	0	0	0		1.85	
(V20) (463GB) Kenai	527		99.24%	4	0.76%	0			0	21	0		0	0	0	0	0	0	0	1	1.39	3.61
(V20) (463GC) Mat-Su	327	327	100%	0	0%	0	0	324	0	3	0	-	0	0	0	0	0	0	0	0.00	40.00	0.53
(V20) (531) Boise, ID	13,911	12,218		1,693		4								470		175			1	2.03		
(V20) (531) Boise	12,194	10,535		1,659		0			24	599	3		7		2	174	0		1		14.20	
(V20) (531GE) Twin Falls	604	600		4	0.66%	0	0	593	0	7	0				0	0			0	2.01	0.71	1.42
(V20) (531GG) Canyon County	1,097	1,067	97.27%	30	2.73%	0		1,017	0	50	0		0		0	1	0		0	2.48	9.43	
(V20) (531MA) IDES Mt Home AFB	7	7	100%	0	0%	0		7	0	0	0		0	0	0	0	0	-	0		0.00	
(V20) (531MB) IDES Idaho ANG	9	-	100%	5 240	7.01%	0	-	9	104	4 039	142		0	Ů	201	0		-	0			14.00
(V20) (648) Portland, OR	74,827			5,249		3					142		251			603			243		9.03	
(V20) (648) Portland	50,977	47,550		3,427	6.72%	0	972		87	2,702	128		207	840	163	570	248		139		9.63	
(V20) (648A4) Vancouver	11,054	10,281		773	6.99%	0	160			848	10		25		16	13	14		87		5.65	
(V20) (648GA) Bend	2,749	2,635		114	4.15%	0	57		0	156	2		15		19	14	11		10		4.24	4.14
(V20) (648GB) Salem	4,466	3,850	86.21%	616	13.79%	0	10	3,448	5	402	0	409	3	198	0	6	0	3	2	17.61	9.36	4.41

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred	1.Total Appts Scheduled	Scheduled 30 Days or Under	Appts			Enroll Appt		8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days		13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
Date For the period ending: 1/15/2015			Under		Days														Duys	Hille	Hille	- Time
(V20) (648GD) North Coast	290	220	75.86%	70	24.14%	0	1	205	0	15	0	57	0	13	0	0	0	0	1	34.58		1.88
(V20) (648GE) East Portland	1,550	1,476	95.23%	74	4.77%	0	0	1,175	0	301	0	63	0	11	0	0	0	0	0	11.36	0.00	0.62
(V20) (648GF) Hillsboro	2,433	2,355	96.79%	78	3.21%	0	4	1,996	2	359	0	72	0	3	1	0	0	3	1	8.51	7.77	3.79
(V20) (648GG) West Linn	1,308	1,211	92.58%	97	7.42%	0	11	1,056	2	155	2	94	1	3	2	0	1	0	3	9.38		2.40
(V20) (653) Roseburg, OR	20,837	19,493	93.55%	1,344	6.45%	22	856	18,236	224	1,257	196	950	338	327	60	46	17	21	21	12.62	5.10	1.74
(V20) (653) Roseburg HCS	14,992	14,220	94.85%	772	5.15%	0	475	13,349	102	871	97		199		43	25	16	18	18	11.51	4.47	1.60
(V20) (653BY) Eugene	4,378	4,012		366		0	302	3,696	98	316	72		115		14	17	1	2	2	11.83		1.93
(V20) (653GA) North Bend	995	792	79.6%	203	20.4%	0	68	727	18	65	26	154	20		3		0	1	1	20.50		1.93
(V20) (653GB) Brookings	472	469	99.36%	3	414.111	0	11	464	6	5	1	1	4	2		-		0				1.30
(V20) (663) VA Puget Sound, WA	64,407	60,701		3,706	5.75% 5.03%	/	408		88		98		131					26			9.12	
(V20) (663) Seattle (V20) (663A4) American Lake	29,619	28,130		1,489 1,806	6.33%	0	359 34	25,966 25,042	79	2,164 1,673	85	1,149	105 17		62		0	12	-	-	7.50 11.18	0.99
(V20) (663GA) King County	1,408	1,377	93.67%	31	2.2%	0	34	1,245		1,073	1	31	0		0		0	0		_		4.19
(V20) (663GB) Bremerton (Kipsap County)	841	817	97.15%	24		0	0	759		58	0		0	-	0	-	n	0	-			0.62
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	2,862	2,641		221	7.72%	0	14	2,440		201	5		9		0	0	0	3				1.72
(V20) (663GD) South Sound	1,136	1,001	88.12%	135	11.88%	0	0	890	0	111	0	124	0	10	0	1	0	0	0	11.22	0.00	2.27
(V20) (663HK) PUGET SOUND MMU, WA	18	18	100%	0	0%	0	0	12	0	6	0	0	0	0	0	0	0	0	0	8.50		
(V20) (663MA) IDES Fort Lewis	2	2	100%	0	0%	0	0	0	0	2	0	0	0	0	0	0	0	0	0		28.00	
(V20) (668) Spokane, WA	21,680	20,596	95%	1,084	5%	5	86	19,587	29	1,009	12	611	14	303	15	148	15	22	1	2.90	8.41	3.71
(V20) (668) Spokane	19,505	18,484	94.77%	1,021	5.23%	0	85		29	957	12	560	13	295	15	144	15	22	1	3.12	8.43	4.25
(V20) (668GA) Wenatchee CBOC	432	428		4	0.93%	0	0	427	0	1	0		0	1	0	0	0	0	0			
(V20) (668GB) North Idaho	1,604	1,548		56		0	1	1,498	0	50	0	- 11	1	5	0		0	0	-	2.00	_	1.34
(V20) (668HK) Spokane Mobile OPC	139	136		3	2.16%	0	0	135		1	0		0	2	0	0	0	0				
(V20) (687) Walla Walla, WA	7,361		90.76%	680		70	56				6							4			14.70	
(V20) (687) Walla Walla	4,764		86.75%		13.25%	0	48	3,591	16	542	4	366	6	200	8		0			10.57		
(V20) (687GA) Richland WA	879 517	852		27 5		0	0	804 499	0	48 13	1	21	0	0	0		0	0	-	3.44 2.90		3.09
(V20) (687GB) Lewiston (V20) (687GC) La Grande	366	365		1	0.97%	0	3	358	1	7	1	0	1	1	0		0	0		_	_	0.16
(V20) (687HA) Yakima	835	819		16		0	1	767	0	52	0	14	. 0	2	0	_		0		6.12		0.73
(V20) (692) White City, OR	12,730	12,093		637		13	533				103						_				16.84	
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	11,165	10,541		624		0	530	10,133		408	103				57						16.95	
(V20) (692GA) Klamath Falls	1,098	1,089	99.18%	9	0.82%	0	3	1,079	2	10	0	4	1	3	0	0	0	2	0	0.68	0.00	0.11
(V20) (692GB) Grants Pass	467	463		4	0.86%	0	0	460		3	0	4	0	0	0	0	0	0	0	1.00	0.00	
(V21) (358) Manila, PI	1,424		98.24%	25		5					0			1	0	0	0	0	0			
(V21) (358) Manila	1,424		98.24%	25		0	12			116	0				0							3.53
(V21) (459) Honolulu, HI	11,408		96.53%	396		14	65				6											
(V21) (459) Pacific Islands HCS (Honolulu)	6,548		97.13%	188		0	6	6,145			0	-	2		4	6		3				
(V21) (459GA) Maui Clinic	1,057	953		104		0	1	889		64	0		0		0		1	0	-	17.69		3.85
(V21) (459GB) Hilo Clinic	1,092	1,014		78	7.14% 0.24%	0	5	881 403	0	133	0	-	2	5	0		0	0	0			4.50
(V21) (459GC) Kona Clinic (V21) (459GD) Kauai Clinic	538	535		2	0.24%	0	0	527	0	13	0		0		0	-	0		0	4.24 0.89		4.28 0.95
(V21) (459GD) Kadai Clinic (V21) (459GE) Guam Clinic	685	672		13		0	0	627	0	45	0			·	0		n	0	-			0.95
(V21) (459GE) Guarri Clinic (V21) (459GF) American Samoa Clinic	401	397	99%	4	1.9 %	0	51	384	0	13	6		31		12	-	2	1				0.87
(V21) (459GG) Leeward Oahu	670	665		5		0	0	575		90	0	-	0		0		0	0				5.67
(V21) (570) Fresno, CA	18,544		89.07%	2,027		1	14				0			-				60			14.00	
(V21) (570) Fresno	16,947		88.61%	1,931		0	14	13,730			0		1	671	2			55		0.35		0.23
(V21) (570GA) Merced	625	568		57		0	0	540	0	28	0		0		0			2		0.49	_	0.38
(V21) (570GB) Tulare	657	649		8	1.22%	0	0	626	0	23	0		0	1	0	0	0	0	0	0.48		1.43
(V21) (570GC) Oakhurst	315	284	90.16%	31	9.84%	0	0	270	0	14	0	13	0	9	0	6	0	3	0	0.62	24.88	0.27
(V21) (612) N. California, CA	60,987	53,201	87.23%	7,786	12.77%	61	454	48,402	123	4,799	139	4,653	141	2,325	25	665	23	143	3	4.59	15.93	2.01
(V21) (612) N. California HCS-Martinez	14	14	100%	0	0%	0	0	12	0	2	0	0	0	0	0	0	0	0	0		5.57	
(V21) (612A4) N. California HCS-Sacramento	20,611	17,434	84.59%	3,177	15.41%	0	410	15,652	114	1,782	137	1,991	136	862	11	273	11	51	1	3.55	16.74	4.29

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	Avg Wait	22.MH Avg Wait Time
(V21) (612B4) Redding	7,044	6,756	95.91%	288	4.09%	0	1	6,400	1	356	0	228	0	40	0	18	0	2	0	3.11	6.44	0.57
(V21) (612BY) Oakland	6,884	6,730	97.76%	154	2.24%	0	20	6,531	0	199	0	102	0	45	12	7	8	0	0	3.32	3.80	0.77
(V21) (612GD) Fairfield	1,021	986	96.57%	35	3.43%	0	0	966	0	20	0	21	0	7	0	2	0	5	0	3.01	6.00	1.75
(V21) (612GE) Vallejo/Mare Island	2,631	1,874	71.23%	757	28.77%	0	1	1,537	0	337	0	418	0	246	0	92	0	1	1	8.66	23.18	0.83
(V21) (612GF) Martinez	10,414	8,908	85.54%	1,506	14.46%	0	21	7,828	7	1,080	2	907	5	521	2	67	4	11	1	10.40	15.73	0.23
(V21) (612GG) Chico	2,695	2,501	92.8%	194	7.2%	0	1	2,350	1	151	0	147	0	43	0	4	0	0	0	2.38	9.57	6.41
(V21) (612GH) McClellan	8,991	7,317	81.38%	1,674	18.62%	0	0	6,466	0	851	0	838	0	561	0	202	0	73	0	3.28	22.32	0.82
(V21) (612GI) Yuba City	682	681	99.85%	1	0.15%	0	0	660	0	21	0	1	0	0	0	0	0	0	0	3.57		0.92
(V21) (640) Palo Alto, CA	31,785	29,279	92.12%	2,506	7.88%	30	473	26,907	42	2,372	29	1,686	70	526	87	200	59	94	186	7.57	8.38	6.98
(V21) (640) Palo Alto-Palo Alto	16,393	15,305		1,088	6.64%	0	65	14,146	10	1,159	4	761	18		12	77	6	50	15	6.11	6.98	2.08
(V21) (640A0) Palo Alto-Menio Pk	902	893	99%	9	1%	0	0		0		0		0	_	0	0	0	·	0	4.53	8.13	3.40
(V21) (640A4) Livermore	5,280	4,662	88.3%	618	11.7%	0	405		30	481	24		52			108	53		171		12.85	
(V21) (640BY) San Jose	2,185	2,017	92.31%	168	7.69%	0	1	1,791	1	-	0		0	20		0	0		0	10.04	7.50	5.89
(V21) (640GA) Palo Alto HCS- Capitola	36		100%	0	0%	0	0		0		0	-	0		0	0	0	0	0			
(V21) (640GB) Sonora (Tuolumne County)	178		89.89%	18		0	0			-	0				0	0	0		0			1.57
(V21) (640GC) Fremont	254	223		31	12.2%	0	0		0		0				0	0	0		0			15.77
(V21) (640HA) Stockton	1,721	1,529		192	-	0	1	1,350	1		0				-	8	0	0	0		0 ==	16.12
(V21) (640HB) Modesto	1,689	1,561		128	7.58%	0	1	1,476	0		1	68	0	56	-	2	0	2	0	4.21	8.53	
(V21) (640HC) Monterey	3,147	2,893		254	8.07%	0	0	_,	0		0		0	31		5	0	1	0	0.01	8.17	0.62
(V21) (654) Reno, NV	26,321	23,293		3,028	11.5%	25					15			700					48			
(V21) (654) Sierra Nevada HCS (V21) (654GA) Sierra Foothills	23,209		87.61% 96.08%	2,876	12.39% 3.92%	0	74		0		15		0	739		390	0	11.1	48	3.49	15.39	
. , , , ,	·	1,079		75		0	0		0		0				0	0	0	0	0			
(V21) (654GB) Carson Valley (V21) (654GC) Lahontan Valley	1,034 725	959	92.75% 96.14%	28	7.25% 3.86%	0	0		0		0		0		0	0	0	1	0	6.83 6.62	1.63	7.16 3.89
(V21) (654GD) Diamond View	230		97.83%	5	2.17%	0	_		0	52	0		0	0	0	0	0	1	0			
(V21) (662) San Francisco, CA	27,981	25,379							72	·	42	·	50	, in the second	40	-	9	46	37			5.67
(V21) (662) San Francisco	20,222	18,401		1,821	9.01%	0	178		61	1,197	32				32		8		14			
(V21) (662GA) Santa Rosa	3,088	2,884		204	6.61%	0	44		3		3		10	14		1	1	2	23	8.25	7.30	4.28
(V21) (662GC) Eureka	1,640	1,416	86.34%	224	13.66%	0	18			273	5	192	5	31	4	1	0	0	0	18.15	12.58	5.68
(V21) (662GD) Ukiah	1,131	913	80.73%	218	19.27%	0	3	831	2	82	1	143	0	55	0	7	0	13	0	22.01	12.38	13.98
(V21) (662GE) Northern San Bruno CBOC	540	516	95.56%	24	4.44%	0	0	459	0	57	0	23	0	0	0	1	0	0	0	6.67	7.66	1.68
(V21) (662GF) San Francisco CBOC	504	467	92.66%	37	7.34%	0	7	390	2	77	1	32	4	5	0	0	0	0	0	12.43	11.15	3.88
(V21) (662GG) Clearlake CBOC	856	782	91.36%	74	8.64%	0	0	668	0	114	0	46	0	26	0	2	0	0	0	8.02	1.93	15.11
(V22) (593) Las Vegas, NV	57,381	53,026	92.41%	4,355	7.59%	26	683	49,745	255	3,281	210	2,719	105	1,297	34	300	8	39	71	5.17	8.69	4.70
(V22) (593) Southern Nevada HCS	33,209	30,006	90.36%	3,203	9.64%	0	683	27,986	255	2,020	210	1,910	105	1,004	34	255	8	34	71	5.11	8.89	2.83
(V22) (593GC) Pahrump	1,265	1,263	99.84%	2	0.16%	0	0	1,259	0	4	0	2	0	0	0	0	0	0	0	0.20	0.00	0.29
(V22) (593GD) Northwest PCC	6,137	5,542	90.3%	595	9.7%	0	0	5,012	0	530	0	403	0	159	0	30	0	3	0	8.49	6.26	10.73
(V22) (593GE) Southeast PCC	5,444	5,224	95.96%	220	4.04%	0	0	4,956	0		0			51	0	4	0	0	0	4.36	1.87	4.71
(V22) (593GF) Southwest PCC	6,941	6,748	97.22%	193	2.78%	0	0	6,494	0		0	159	0	32	0	1	0	1	0	3.17	3.75	4.39
(V22) (593GG) Northeast PCC	4,385	4,243		142	3.24%	0	0	,,,,,,	0		0			91		10			0	1.01	4.69	
(V22) (600) Long Beach, CA	44,744			997		23		ļ			66									التناكية		
(V22) (600) Long Beach HCS	38,834	37,927		907	2.34%	0	241			·	66				31		11		8			5.15
(V22) (600GA) Anaheim	949	931	98.1%	18	1.9%	0	1	873	0		0		1	2	-	1		-	0	0.00	1.11	3.29
(V22) (600GB) Santa Ana	1,713	1,648		65	3.79%	0	6	, .	2	241	0		4	6	0	0	0		0		7.58	
(V22) (600GC) Cabrillo (Long Beach)	169		100%	0	0%	0					0	-	0			0	0	-	0	2.10	45.00	3.63
(V22) (600GD) Santa Fe Springs/Whittier	1,841	1,835		6	0.33%	0		1,1.00	0		0		0		0	0	0		0		15.00	
(V22) (600GE) Laguna Hills	1,238			1	0.08%	0		1,193			0	·	2	-		0			0		-0-04	3.56
(V22) (605) Loma Linda, CA	62,452			2,703		11					6								18			
(V22) (605) Loma Linda VAMC	51,220		95.03%	2,544	4.97%	0	57		9		6						3		18		6.81	3.19
(V22) (605GA) Victorville	3,040			38	1.25%	0	0	_,-,	0		0	-		_	-	13	0		0	0.01	0.40	2.34
(V22) (605GB) Murrieta	2,095	2,022		73	3.48%	0	1	1,861	0		0				0	1	1	0	0	0.70		
(V22) (605GC) Palm Desert	2,404	2,397	99.71%	7	0.29%	0	3	· ·			0		2		1	0	0	0	0	1.12	6.96	
(V22) (605GD) Corona (Riverside County) CA	1,524	1,517	99.54%	/	0.46%	0	1	1,399	1	118	0	3	0	3	0	1	0	0	0	5.91		6.25

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(V22) (605GE) Rancho Cucamonga	2,169	2,135	98.43%	34	1.57%	0	0	2,112	0	23	0	21	0	12	0	0	0	1	0	4.04	0.00	0.11
(V22) (664) San Diego, CA	64,440	58,215	90.34%	6,225	9.66%	5	379	54,233	75	3,982	54	3,142	68	1,252	65	454	40	1,377	77	8.37	11.16	6.92
(V22) (664) San Diego HCS	43,128	38,540	89.36%	4,588	10.64%	0	259	35,627	62	2,913	30	2,353	44	820	39	355	22	1,060	62	8.61	10.90	11.43
(V22) (664BY) Mission Valley	9,614	8,970	93.3%	644	6.7%	0	51	8,663	6	307	7	228	14	277	11	60	5	79	8	8.31	13.22	6.96
(V22) (664GA) Imperial Valley	604	603	99.83%	1	0.17%	0	0	583	0	20	0	1	0	0	0	0	0	0	0	4.18	0.03	0.31
(V22) (664GB) Oceanside	7,336	6,548	89.26%	788	10.74%	0	57	5,998	6	550	16	435	7	123	14	14	13	216	1	5.70	12.11	2.38
(V22) (664GC) Chula Vista	1,751	1,611	92%	140	8%	0	5	1,494	0	117	0	93	0	17	0	10	0	20	5	9.52	13.11	9.93
(V22) (664GD) Escondido	2,007	1,943	96.81%	64	3.19%	0	7	1,868	1	75	1	32	3	15	1	15	0	2	1	11.63	0.00	2.06
(V22) (691) Greater Los Angeles HCS	82,777	76,408	92.31%	6,369	7.69%	38	366	70,599	42	5,809	26	3,760	80	1,988	71	528	106	93	41	6.14	11.05	3.17
(V22) (691) West Los Angeles, CA	34,541	31,412	90.94%	3,129	9.06%	0	309	28,802	33	2,610	24	1,798	77	1,048	69	224	106	59	0	5.52	10.81	2.08
(V22) (691A4) Sepulveda	20,125	18,470	91.78%	1,655	8.22%	0	29	17,160	6	1,310	2	945	2	539	2	165	0	6	17	8.10	10.68	1.65
(V22) (691GB) Santa Barbara	1,373	1,351	98.4%	22	1.6%	0	3	1,260	3	91	0	16	0	6	0	0	0	0	0	4.41	2.25	6.06
(V22) (691GC) Gardena	776	740	95.36%	36	4.64%	0	0	680	0	60	0	28	0	8	0	0	0	0	0	1.76	19.21	5.90
(V22) (691GD) Bakersfield	6,619	6,547	98.91%	72	1.09%	0	0	6,468	0	79	0	12	0	59	0	0	0	1	0	1.55	6.26	2.52
(V22) (691GE) Los Angeles	10,795	9,843	91.18%	952	8.82%	0	0	8,959	0	884	0	652	0	176	0	103	0	21	0	9.32	12.75	3.14
(V22) (691GF) EAST LOS ANGELES CLINIC	930	929	99.89%	1	0.11%	0	0	924	0	5	0	1	0	0	0	0	0	0	0	1.27	0.00	0.12
(V22) (691GG) Antelope Valley	1,571	1,534	97.64%	37	2.36%	0	0	1,447	0	87	0	37	0	0	0	0	0	0	0	2.67	0.50	0.64
(V22) (691GK) San Luis Obispo	1,051	1,001	95.24%	50	4.76%	0	0	908	0	93	0	41	0	9	0	0	0	0	0	6.59	10.79	4.03
(V22) (691GL) Santa Maria	3,331	2,990	89.76%	341	10.24%	0	25	2,717	0	273	0	186	1	113	0	36	0	6	24	4.48	15.48	5.40
(V22) (691GM) Port Hueneme (Oxnard)	1,665	1,591	95.56%	74	4.44%	0	0	1,274	0	317	0	44	0	30	0	0	0	0	0	8.55		9.08
(V23) (437) Fargo, ND	17,176	16,714	97.31%	462	2.69%	3	7	16,057	2	657	1	364	4	83	0	10	0	5	0	3.77	3.40	1.20
(V23) (437) Fargo VA Health Care System	14,308	13,919	97.28%	389	2.72%	0	5	13,371	0	548	1	313	4	61	0	10	0	5	0	4.51	3.11	1.49
(V23) (437GA) Grafton	166	166	100%	0	0%	0	0	163	0	3	0	0	0	0	0	0	0	0	0	0.30	0.00	0.49
(V23) (437GB) Bismarck ND	583	569	97.6%	14	2.4%	0	1	553	1	16	0	13	0	1	0	0	0	0	0	0.14	8.40	0.27
(V23) (437GC) Fergus Falls	449	438	97.55%	11	2.45%	0	0	387	0	51	0	9	0	2	0	0	0	0	0	7.99	0.00	1.49
(V23) (437GD) Minot	483	441	91.3%	42	8.7%	0	0	425	0	16	0	23	0	19	0	0	0	0	0	2.52	18.18	0.41
(V23) (437GE) Bemidji CBOC	645	639	99.07%	6	0.93%	0	0	625	0	14	0	6	0	0	0	0	0	0	0	1.27	3.23	0.51
(V23) (437GF) Williston CBOC ND	123	123	100%	0	0%	0	0	123	0	0	0	0	0	0	0	0	0	0	0	0.58	0.00	0.00
(V23) (437GG) Jamestown	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V23) (437GI) Grand Forks	418	418	100%	0	0%	0	1	409	1	9	0	0	0	0	0	0	0	0	0	1.85	0.69	0.40
(V23) (438) Sioux Falls, SD	19,371	18,838	97.25%	533	2.75%	0	37	17,800	3	1,038	3	436	10	66	5	19	0	12	16	2.48	5.60	4.85
(V23) (438) Sioux Falls	15,295	14,869	97.21%	426	2.79%	0	11	13,983	3	886	0	365	4	35	3	15	0	11	1	3.15	5.34	4.76
(V23) (438GA) Spirit Lake CBOC	705	699	99.15%	6	0.85%	0	2	690	0	9	0	5	2	1	0	0	0	0	0	0.29	2.58	1.96
(V23) (438GC) Sioux City	1,257	1,229	97.77%	28	2.23%	0	0	1,159	0	70	0	27	0	1	0	0	0	0	0	2.48	4.69	5.76
(V23) (438GD) Aberdeen (Brown County)	754	717	95.09%	37	4.91%	0	0	686	0	31	0	17	0	18	0	1	0	1	0	0.66	15.64	6.23
(V23) (438GE) Wagner	122	116	95.08%	6	4.92%	0	3	109	0	7	0	0	1	3	2	3	0	0	0	3.22	0.00	18.53
(V23) (438GF) Watertown	1,238	1,208	97.58%	30	2.42%	0	21				3			8	0	0	0	0	15	1.28	9.25	3.12
(V23) (568) Black Hills HCS, SD	12,954	12,355	95.38%	599	4.62%	1	2	11,714	1		0			169	0	14	0	3	0	2.87	7.82	1.98
(V23) (568) Fort Meade	6,030		92.35%	461	7.65%	0	0	- 7	0	298	0	292	0	155	0	13	0	1	0	2.42	7.93	1.81
(V23) (568A4) Hot Springs	3,645			90	2.47%	0	2		1		0			11	0	1	0	1	0	4.43	6.13	1.86
(V23) (568GA) Rapid City SD	1,725	1,692	98.09%	33	1.91%	0	0	.,	0	145	0	-	0	3	0	0	0	1	0		15.46	
(V23) (568GB) Pierre	804	803		1	0.12%	0	0	802	0	1	0	1	0	0	0	0	0	0	0	0.02		1.15
(V23) (568HA) Newcastle	15	15	100%	0	0%	0	0	15	0	0	0	0	0	0	0	0	0	0	0	0.00		3.29
(V23) (568HB) Gordon CBOC	12	12	100%	0	0%	0	0		0	1	0	0	0	0	0	0	0	0	0			3.17
(V23) (568HF) Pine Ridge	82	81	98.78%	1	1.22%	0	0				0	1	0		0	0	-	0	0	0.0.		6.75
(V23) (568HH) Gering SD	441	439	99.55%	2	0.45%	0					0		0		0	0	0	0	0	2.68	0.00	0.49
(V23) (568HJ) Rosebud	112	112	100%	0	0%	0	_				0	0	0		0	0	-	0	0	0.00		
(V23) (568HK) McLaughlin	9	8	88.89%	1	11.11%	0	0	-	-		0	1	0	0	0	0	0	0	0			12.11
(V23) (568HM) Eagle Butte SD	20		90%	2	10%	0	0			0	0	2	0	0	0	0	0	0	0	0.00		14.50
(V23) (568HP) Winner	58	50		8	13.79%	0	0	33	0	17	0	8	0	0	0	0	0	0	0	13.46		10.75
(V23) (568MA) IDES Ellsworth AFB	1	1	100%	0	0%	0	0		0		0	0	0	0	0	0		0	0			27.00
(V23) (618) Minneapolis, MN	68,219	66,595	97.62%	1,624		4	14		13	1,942	0		0	192	0	35	0	106	1	3.74	3.74	1.17
(V23) (618) Minneapolis	53,157	51,981	97.79%	1,176	2.21%	0	14	50,660	13	1,321	0	897	0	145	0	30	0	104	1	2.68	3.41	0.83

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/15/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days			13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	Avg	22.MH Avg Wait Time
(V23) (618BY) Superior	3,269	3,193	97.68%	76	2.32%	0	C	3,088	0	105	0	64	0	10	0	1		) 1	0	3.93	4.34	2.25
(V23) (618GA) Mankato MN	1,308			78	5.96%	0	C		0		0	-			0	2			0			1.18
(V23) (618GB) Hibbing	1,040			8	0.77%	0	0		0	50	0		0		0			-	-	4.05	1.11	2.10
(V23) (618GD) Maplewood (St. Paul)	1,363			92	6.75%	0		-	0		0	-	0	3	0				-	2.28		2.06
(V23) (618GE) Chippewa Valley	1,830			2	0.11%	0	C				0			-	0				-		0.19	
(V23) (618GG) Rochester	939			2	0.21%	0	_		0		0	_	0		0				-		0.61	1.96
(V23) (618GH) Hayward/Rice Lake VA OPC	984			19		0	C		0		0	_			0						0.64	0.72
(V23) (618GI) Northwest Metro VA OPC	3,621			169	4.67%	0	C			-	0			·	0				0		6.29	2.61
(V23) (618GJ) Shakopee	392			103	0.26%	0	C		0		0	-	0		0						3.84	0.97
(V23) (618GK) Albert Lea	316			1	0.32%	0	C		0		0		0	-	0		`			2.68	4.48	0.92
(V23) (636) Central Iowa, IA	20,083			640	3.19%	19					24	-	-		0	73	1	<u> </u>				
						0									4							
(V23) (636A6) Des Moines	14,154			331	2.34%	-	140				11				4	15			-	4.33	3.38	2.01
(V23) (636BU) VADOM Des Moines IA	28				0%	0	10		0		0	-	0		0		,		-	0.47	0.00	2.07
(V23) (636GC) Mason City	1,249			53	4.24%	0	40				11				1		2			3.47	6.92	
(V23) (636GD) Marshalltown	472			14	2.97%	0	5	-	0		1	13		-	4		(		-			0.84
(V23) (636GK) Fort Dodge	3,087			210	6.8%	0	12		6		1	55			0	54			-		1.07	0.34
(V23) (636GM) Carroll	324			/	2.16%	0	C		0		0	,	0	-	0	(	,					7.28
(V23) (636GR) Knoxville	769			25	3.25%	0	С		0	50	0				0	2					8.55	
(V23) (636) Iowa City, IA	30,823		95.34%	1,437	4.66%	2		_			7				4							
(V23) (636A8) Iowa City	20,214			1,041	5.15%	0	33		6		5				3	89		-	-	3.79	5.71	1.48
(V23) (636GF) Bettendorf	2,100		97.71%	48	2.29%	0	С	.,,,,,	0	-	0		-	_	0	(	`		-	0.20	0.82	
(V23) (636GG) Quincy	786			41	5.22%	0	1	709	0		1	29			0	(	`		0	0.20	4.67	8.23
(V23) (636GH) Waterloo	1,559			28	1.8%	0	3		1	69	1	21	0	7	1	(	) (	0	0	5.87	1.49	2.42
(V23) (636GI) Galesburg	1,382			80	5.79%	0	С	, ,	0	73	0	-			0	1	(	0	0	3.29	0.52	6.92
(V23) (636GJ) Dubuque	1,729			5	0.29%	0	С	.,.=0	0	4	0	3	0	1	0	(	) (	1	0	11.14		0.64
(V23) (636GN) Cedar Rapids	1,418				10.86%	0	1	1,183	0	81	0	78	0	61	0	13	3 (	2	1	16.35	2.31	3.97
(V23) (636GS) Ottumwa	596		98.15%		1.85%	0	С		0	27	0	5	0	4	0	2	2 (	0	0	5.18	4.70	2.02
(V23) (636GT) Sterling	513	486	94.74%	27	5.26%	0	C	449	0	37	0	21	0	4	0	1	C	1	0	4.98	5.46	10.36
(V23) (636GU) Decorah	526	524	99.62%	2	0.38%	0	1	512	0	12	0	1	1	1	0	(	) (	0	0	3.42	0.00	0.74
(V23) (636) Nebraska-W Iowa, NE	37,699	36,996	98.14%	703	1.86%	7	73	35,882	17	1,114	17	395	12	172	4	99	9 3	37	20	2.26	3.70	1.37
(V23) (636) Omaha	20,109	19,814	98.53%	295	1.47%	0	53	19,232	15	582	5	161	7	88	3	35	5 3	11	20	2.46	2.72	2.40
(V23) (636A4) Grand Island	9,518	9,183	96.48%	335	3.52%	0	8	8,969	1	214	3	174	3	78	1	59	) (	24	0	1.90	5.66	0.48
(V23) (636A5) Lincoln	5,847	5,808	99.33%	39	0.67%	0	10	5,530	0	278	8	36	2	2	0	1	(	0	0	2.38	4.33	0.20
(V23) (636BX) Omaha Domiciliary	59	59	100%	0	0%	0	C	59	0	0	0	0	0	0	0	(	) (	0	0			
(V23) (636GA) Norfolk NE	816	789	96.69%	27	3.31%	0	C	757	0	32	0	20	0	3	0	3	3 (	1	0	2.82	5.27	1.34
(V23) (636GB) North Platte	505	501	99.21%	4	0.79%	0	2	500	1	1	1	2	0	1	0	(	) (	1	0	0.59	4.05	0.63
(V23) (636GL) Bellevue	260	259	99.62%	1	0.38%	0	C	257	0	2	0	1	0	0	0	(	) (	0	0	2.46	0.00	0.00
(V23) (636GP) Shenandoah,IA CBOC	237	236	99.58%	1	0.42%	0	С	235	0	1	0	0	0	0	0	1	(	0	0	1.65	0.00	1.92
(V23) (636GQ) Holdrege	348	347	99.71%	1	0.29%	0	С	343	0	4	0	1	0	0	0	(	) (	0	0	1.58	1.36	0.00
(V23) (656) St. Cloud, MN	32,833	32,038	97.58%	795	2.42%	3	43	31,163	11	875	8	566	8	196	6	17	1	16	9	1.88	4.45	5.07
(V23) (656) St Cloud VA Health Care System	28,535	27,857	97.62%	678	2.38%	0	35	27,125	10	732	5	470	7	179	4	15	5 1	14	8	1.18	4.52	5.50
(V23) (656GA) Brainerd	2,542	2,445	96.18%	97	3.82%	0	С	2,330	0	115	0	79	0	14	0	2	2 (	) 2	0	4.70	3.08	6.87
(V23) (656GB) Western Central Minnesota	739	730	98.78%	9	1.22%	0	1	720	0	10	1	8	0	1	0	(	) (	0	0	0.97	5.32	0.70
(V23) (656GC) Max J. Beilke	1,017	1,006	98.92%	11	1.08%	0	7	988	1	18	2	9	1	2	2	(	) (	0	1	1.43	5.28	1.35
								1										1				

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	Scheduled Over 30 Days		6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days		10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days		14.Appts Between 61-90 Days		16.Appts Between 91 - 120 Days		18.Appts Beyond 120 Days	Greater	Avg	Avg Wait	22.MH Avg Wait Time
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 10/15/2019 10:02:55 AM																						

## **FOOTNOTES**

- \*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.
- \* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

## Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.