Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4		Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (402) Togus, ME HCS	19,090	17,421	91.26%	1,669	8.74%	15,668	909	844	715	535	281	138	8.98	11.94	4.32
(1V01) (402) Togus, ME	11,958	10,903	91.18%	1,055	8.82%	9,881	525	497	401	362	203	89	10.81	11.25	1.64
(1V01) (402GA) Caribou, ME	667	664	99.55%	3	0.45%	647	10	7	0	2	0	1	1.72		2.24
(1V01) (402GB) Calais, ME	143		90.21%	14	9.79%	111	9	9	8	6	0	0	6.86		0.00
(1V01) (402GC) Rumford, ME	259	257	99.23%	2		249	5	3	2	0	0	0	1.36	0.00	
(1V01) (402GD) Saco, ME	719	669	93.05%	50	6.95%	591	40	38	25	19	1	5	8.98		5.22
(1V01) (402GE) Lewiston, ME	1,367	1,187	86.83%	180	13.17%	1,038	77	72	94	53	20	13	15.07	28.94	4.59
(1V01) (402GF) Lincoln, ME	144	130	90.28%	14	9.72%	112	6	12	10	2	1	1	13.13		
(1V01) (402HB) Bangor, ME	2,445	2,208	90.31%	237	9.69%	1,941	150	117	101	68	43	25	6.82	12.48	9.47
(1V01) (402HC) Portland, ME	1,338	1,234	92.23%	104	7.77%	1,061	87	86	72	22	6	4	5.83	11.95	3.60
(1V01) (402HL) Bingham, ME - Mobile	33	23	69.70%	10	30.30%	20	0	3	2	1	7	0			
(1V01) (402QA) Fort Kent, ME	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0			
1V01) (405) White River Junction, VT HCS	11,251	10,755	95.59%	496	4.41%	10,049	382	324	174	128	87	107	3.07	11.09	0.32
(1V01) (405) White River Junction, VT	7,404	7,044	95.14%	360	4.86%	6,588	252	204	108	102	72	78	2.22	11.43	0.36
(1V01) (405HC) Littleton, NH	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0	2.22	11.43	0.36
(1V01) (405GA) Bennington, VT	664	663	99.85%	1	0.15%	637	21	5	1	0	0	0	0.83	0.00	0.00
(1V01) (405GC) Brattleboro, VT	157	157	100.00%	0	0.00%	155	1	1	0	0	0	0	0.22	0.00	0.00
(1V01) (405HA) Burlington Lakeside, VT	1,542	1,455	94.36%	87	5.64%	1,299	70	86	48	19	10	10	4.50	2.97	0.41
(1V01) (405HC) Littleton, NH	491	450	91.65%	41	8.35%	421	14	15	13	6	4	18	7.44	2.00	0.09
(1V01) (405HE) Keene, NH	239	239	100.00%	0	0.00%	233	5	1	0	0	0	0	0.51		0.14
(1V01) (405HF) Rutland, VT	512	506	98.83%	6	1.17%	491	9	6	4	0	1	1	5.28	0.00	0.14
(1V01) (405QB) Newport, VT	239	238	99.58%	1	0.42%	222	10	6	0	1	0	0	2.34		0.56
V01) (518) Bedford, MA HCS	6,721		95.70%		4.30%	6,064	211	157	121	91	54	23	10.34	10.21	1.47
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	6,029		96.30%			5,490	182	134	86	64	51				
(1V01) (518GA) Lynn, MA	263		88.97%	29		211	10		23	5	1	0			15.53
(1V01) (518GB) Haverhill, MA	256		94.92%	13		225	13	5	5	6	1	1	4.08		
(1V01) (518GE) Gloucester, MA	173		86.13%	24		138	6	5	7	16		0	32.42		
V01) (523) Boston, MA HCS	31,169		94.35%						620						
(1V01) (523) Jamaica Plain, MA	14,377		93.14%			12,426	526	439	329						
(1V01) (523A4) West Roxbury, MA	13		92.31%		7.69%	11	1	0	1	0	0				
(1V01) (523A5) Brockton, MA	3		100.00%	0		1	2	0	0		0				
(1V01) (523A4) West Roxbury, MA	4,989		92.98%	350		4,274	198	167	112		82				0.00
(1V01) (523A5) Brockton, MA	8,053		96.63%	271		7,274	299	209	115					9.77	
(1V01) (523BY) Lowell, MA	1,591		93.59%	102		1,394	42	53	40	31	22		0.20		
(1V01) (523BZ) Causeway, MA	1,315		97.57%	32		1,241	23	19	15				2.27	1.00	
(1V01) (523GA) Framingham, MA	362		96.96%	11		285	53	13	3	2	5		9.34	0.00	0.58
(1V01) (523GC) Quincy, MA	178		98.31%	3		165	7	3	2	1	0		3.21		
(1V01) (523GD) Plymouth, MA	288		97.92%	6		263	18		3	2	0	·	4.21		
V01) (608) Manchester, NH HCS	12,457		94.19%				545		276						
(1V01) (608) Manchester, NH	11,264		93.96%			9,774	463	347	252	238	116	74		9.32	
(1V01) (608GA) Portsmouth, NH	371		95.69%	16		322	17	16	9	4	1	2	3.89		8.17
(1V01) (608GC) Somersworth, NH	381		95.28%	18		312	38	13	8	3	6		5.89		4.72
(1V01) (608GD) Conway, NH	164	159	96.95%	5	3.05%	138	14	7	4	1	0	0	4.22		0.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (608HA) Tilton, NH	277	272	98.19%	5	1.81%	254	13	5	3	1	0	1	1.18		2.55
(1V01) (631) Central Western Massachusetts HCS	13,168	12,523	95.10%	645	4.90%	11,695	436	392	210	212	134	89	3.62	9.01	3.08
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	5,782	5,541	95.83%	241	4.17%	5,239	160	142	73	72	57	39	2.26	7.20	2.77
(1V01) (631BY) Springfield, MA	2,855	2,711	94.96%	144	5.04%	2,515	105	91	52	54	25	13	6.55	8.67	0.82
(1V01) (631GC) Pittsfield, MA	455	412	90.55%	43	9.45%	373	18	21	15	12	8	8	2.87		6.39
(1V01) (631GD) Greenfield, MA	505	495	98.02%	10	1.98%	468	16	11	4	4	2	0	5.94	6.00	1.04
(1V01) (631GE) Worcester, MA	1,523	1,461	95.93%	62	4.07%	1,345	63	53	20	18	14	10	4.95	5.51	0.55
(1V01) (631GF) Fitchburg, MA	562	550	97.86%	12	2.14%	529	16	5	3	3	2	4	1.31		4.04
(1V01) (631QA) Plantation Street, MA	599	539	89.98%	60	10.02%	519	8	12	16	32	8	4		15.87	
(1V01) (631QB) Lake Avenue, MA	887	814	91.77%	73	8.23%	707	50	57	27	17	18	11		16.30	7.11
(1V01) (650) Providence, RI HCS	22,288	21,168	94.97%	1,120	5.03%	19,188	1,044	936	498	359	206	57	8.94	7.20	1.62
(1V01) (650) Providence, RI	15,955	15,170	95.08%	785	4.92%	13,650	764	756	354	207	171	53	6.58	10.09	1.65
(1V01) (650QB) Eagle Street, RI	13	13	100.00%	0	0.00%	12	1	0	0	0	0	0	6.58	10.09	1.65
(1V01) (650GA) New Bedford, MA	1,354	1,263	93.28%	91	6.72%	1,197	38	28	38	49	4	0	11.23	2.37	0.12
(1V01) (650GB) Hyannis, MA	1,159	1,105	95.34%	54	4.66%	1,031	34	40	24	19	8	3	5.56	14.24	0.83
(1V01) (650GD) Middletown, RI	718	605	84.26%	113	15.74%	504	58	43	50	48	14	1	20.16	2.17	2.12
(1V01) (650QA) Eagle Square, RI	2,388	2,311	96.78%	77	3.22%	2,160	88	63	32	36	9	0		4.61	
(1V01) (650QB) Eagle Street, RI	701	701	100.00%	0	0.00%	634	61	6	0	0	0	0		2.01	
(1V01) (689) Connecticut HCS	35,251	34,345	97.43%	906	2.57%	32,179	1,200	966	401	260	171	74	1.53	7.17	1.54
(1V01) (689) West Haven, CT	19,257	18,688	97.05%	569	2.95%	17,298	750			152		62		6.74	
(1V01) (689A4) Newington, CT	9,825									102				8.02	1.60
(1V01) (689) West Haven, CT	21		100.00%				0		0	0	0				
(1V01) (689GA) Waterbury, CT	800				0.13%			2		0	0		_		1.38
(1V01) (689GB) Stamford, CT	324							2		2					2.17
(1V01) (689GC) Willimantic, CT	796		100.00%							0	0				0.00
(1V01) (689GD) Winsted, CT	647		100.00%							0	0				0.55
(1V01) (689GE) Danbury, CT	522		98.85%							1	0				0.00
(1V01) (689HC) New London, CT (John J. McGuirk)	1,647	1,639	99.51%	8	0.49%	1,586	36	17	5	3	0	0	0.28		3.05
(1V01) (689QA) Errera, CT	1,412	1,411	99.93%	1	0.07%	1,402	4	5	1	0	0	0	0.75		1.22
(1V02) (528A8) Albany, NY HCS	14,643	13,802	94.26%	841	5.74%	12,972	460	370	299	308	150	84	6.71	8.10	4.55
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	11 226		100.00%			14		319	254	0	143	72		9.12	0.06
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	11,336	10,608	93.58%	728	6.42%	9,918			254	259	143	12	8.82	8.12	4.88
(1V02) (528G2) Westport, NY	131	126	96.18%	5	3.82%	109			1	2	1	1	2.75	0.00	
(1V02) (528G3) Bainbridge, NY	204	199	97.55%	5	2.45%	187			3	2	0	0		0.00	0.14
(1V02) (528G6) Fonda, NY	252	252	100.00%	0	0.00%	247	3	2	0	0	0	0	0.78		4.14
(1V02) (528G7) Catskill, NY	288	267	92.71%	21	7.29%	249	11	7	4	15	1	1	5.35		1.33
(1V02) (528GT) Glens Falls, NY	602	557	92.52%	45	7.48%	526	16	15	22	19	1	3	10.53		0.87
(1V02) (528GV) Plattsburgh, NY	393	389	98.98%	4	1.02%	385	2	2	2	0	0	2	0.24		0.13
(1V02) (528GW) Schenectady, NY	382	368	96.34%	14	3.66%	366	1	1	6	7	1	0	7.25		0.11
(1V02) (528GX) Troy, NY	252	251	99.60%	1	0.40%	250	1	0	1	0	0	0	0.48		0.00
(1V02) (528GY) Clifton Park, NY	251	248	98.80%	3	1.20%	219	21	8	3	0	0	0	0.50		
(1V02) (528GZ) Kingston, NY	365	363	99.45%	2	0.55%	351	4	8	0	0	2	0	1.05		3.03

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		
(1V02) (528QK) Saranac Lake, NY	173	160	92.49%	13	7.51%	151	5	4	3	4	1	5	10.30	2.33	0.08
(1V02) (528A6) Finger Lakes, NY HCS	13,914	13,603	97.76%	311	2.24%	12,862	463	278	129	123	42	17	3.05	5.41	1.46
(1V02) (528A5) Canandaigua, NY	3,745	3,605	96.26%	140	3.74%	3,396	133	76	47	70	19	4	5.07	8.13	2.27
(1V02) (528A6) Bath, NY	4,556	4,496	98.68%	60	1.32%	4,323	107	66	20	21	12	7	2.08	6.44	0.37
(1V02) (528G4) Elmira, NY	567	567	100.00%	0	0.00%	548	15	4	0	0	0	(0.99	1.17	0.24
(1V02) (528G8) Wellsville, NY	143	142	99.30%	1	0.70%	140	1	1	0	0	1	(0.78	8.57	0.00
(1V02) (528GE) Rochester, NY	1,217	1,194	98.11%	23	1.89%	1,083	77	34	18	2	2	1		2.51	2.11
(1V02) (528QC) Rochester Calkins, NY	3,501	3,426	97.86%	75	2.14%	3,205	126	95	40	23	7	Ę	1.80	3.13	1.05
(1V02) (528QE) Coudersport, PA	50	48	96.00%	2	4.00%	46	2	0	1	1	0	(7.25		
(1V02) (528QF) Wellsboro, PA	135	125	92.59%	10	7.41%	121	2	2	3	6	1	(10.43		1.00
V02) (528) Western New York HCS	23,403	22,375	95.61%	1,028	4.39%	21,085	712	578	339	404	189	96	1.62	8.25	4.35
(1V02) (528A4) Batavia, NY	5	5	100.00%	0	0.00%	5	0	0	0	0	0	(3.17	8.39	5.38
(1V02) (528) Buffalo, NY	17,599	16,705	94.92%	894	5.08%	15,519	648	538	278	346	178	92	3.17	8.39	5.38
(1V02) (5289AB) Batavia, NY - CLC	5	5	100.00%	0	0.00%	5	0	0	0	0	0	(0.06
(1V02) (528A4) Batavia, NY	1,192	1,162	97.48%	30	2.52%	1,132	17	13	17	6	4	3	0.64	6.28	2.16
(1V02) (5289AB) Batavia, NY - CLC	10	10	100.00%	0	0.00%	9	1	0	0	0	0	(8.82	8.12	4.88
(1V02) (528GB) Jamestown, NY	589	589	100.00%	0	0.00%	581	3	5	0	0	0	(0.80	1.64	0.80
(1V02) (528GC) Dunkirk, NY	476	470	98.74%	6	1.26%	468	1	1	6	0	0	(0.55	0.00	0.00
(1V02) (528GD) Niagara Falls, NY	264	259	98.11%	5	1.89%	247	9	3	3	2	0	(1.89		
(1V02) (528GK) Lockport, NY	375	318	84.80%	57	15.20%	301	16	1	11	41	4	1	2.22	0.00	0.00
(1V02) (528GQ) Lackawanna, NY	640	612	95.63%	28	4.38%	599	10	3	20	5	3	(1.40	0.00	0.10
(1V02) (528GR) Olean, NY	447	440	98.43%	7	1.57%	424	4	12	4	3	0	(0.03		
(1V02) (528QA) Buffalo Main Street,	747	747	100.00%	0	0.00%	744	2	1	0	0	0	()		
(1V02) (528QB) Packard, NY	1,054	1,053	99.91%	1	0.09%	1,051	1	1	0	1	0	(0.00		
V02) (528A7) Syracuse, NY HCS	27,083	25,755	95.10%	1,328	4.90%	23,793	1,086	876	540	430	215	143	3.40	8.96	1.46
(1V02) (528A7) Syracuse, NY	12,567	11,584	92.18%	983	7.82%	10,494	596	494	388	311	169	115	3.99	9.68	0.70
(1V02) (528G5) Auburn, NY	457	446	97.59%	11	2.41%	372	43	31	8	2	0	1	2.63		2.50
(1V02) (528G9) Tompkins County, NY	670	661	98.66%	9	1.34%	636	13	12	2	3	3	1	2.40		2.24
(1V02) (528GL) Massena, NY	1,068	1,035	96.91%	33	3.09%	985	31	19	16	13	3	1	2.90	2.00	0.53
(1V02) (528GM) Rome, NY (Donald	3,571	3,485	97.59%	86	2.41%	3,238	116	131	45	27	8	(4.66	5.80	1.78
J. Mitchell) (1V02) (528GN) Binghamton, NY	1,349	1.306	96.81%	43	3.19%	1,238	46	22	13	24	6	(2.68	6.06	1.47
(1V02) (528GO) Watertown, NY	1,684		99.23%	13		1,565	65		7				-		1.68
(1V02) (528GP) Oswego, NY	545					472	50		·	, and the same of	0				2.57
(1V02) (528QG) Erie West, NY	3,493		98.77%			3,297	83				1	10		1.87	1.16
(1V02) (528QH) South Salina, NY	500		99.80%		0.20%	488	7			0	0		-	1.07	0
(1V02) (528QI) Erie East, NY	363		74.10%		25.90%	219	26							26.56	
(1V02) (528QN) Watertown 2, NY	816		99.51%		0.49%	789	10			2		· ·		0.90	2.67
V02) (526) Bronx, NY HCS	11,239		97.98%				203								
(1V02) (526) Bronx, NY (James J.	10,938		97.92%		2.02%	10,366	202								
Peters)															
(1V02) (526GA) White Plains, NY	132		100.00%			131	1					(
(1V02) (526GB) Yonkers, NY	96		100.00%		0.0070	96	0					(0.00		0.00
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	73	73	100.00%	0	0.00%	73	0	0	0	0	0	(0.81		
V02) (561) New Jersey HCS	26,034	25,344	97.35%	690	2.65%	24,449	507	388	249	198	147	96	2.19	6.96	1.18

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V02) (561) East Orange, NJ	12,327	11,865	96.25%	462	3.75%	11,412	221	232	184	125	90	63	0.90	7.07	0.85
(1V02) (561A4) Lyons, NJ	5,385	5,332	99.02%	53	0.98%	5,152	107	73	18	12	12	11	0.10	5.64	1.35
(1V02) (561BZ) Brick, NJ (James J. Howard)	3,106	2,975	95.78%	131	4.22%	2,827	99	49	32	47	34	18	6.84	6.96	2.15
(1V02) (561GA) Hamilton, NJ	392	387	98.72%	5	1.28%	381	4	2	1	3	0	1	4.14		1.88
(1V02) (561GB) Elizabeth, NJ	307	307	100.00%	0	0.00%	307	0	0	0	0	0	0	0.01		
(1V02) (561GD) Hackensack, NJ	1,568	1,545	98.53%	23	1.47%	1,496	36	13	8	7	7	1	1.05		2.68
(1V02) (561GE) Jersey City, NJ	371	369	99.46%	2	0.54%	363	5	1	0	1	1	0	0.07		
(1V02) (561GF) Piscataway, NJ	349	349	100.00%	0	0.00%	349	0	0	0	0	0	0	0.00		0.38
(1V02) (561GH) Morristown, NJ	385	381	98.96%	4	1.04%	375	4	2	1	0	1	2	0.00		
(1V02) (561GI) Tinton Falls, NJ	1,091	1,082	99.18%	9	0.82%	1,046	20	16	5	2	2	. 0	0.15		2.39
(1V02) (561GJ) Paterson, NJ	405	405	100.00%	0	0.00%	395	10	0	0	0	0	0	0.10		
(1V02) (561GK) Sussex, NJ	348	347	99.71%	1	0.29%	346	1	0	0	1	0	0	0.00		
(1V02) (620) Hudson Valley, NY HCS	10,436	10,031	96.12%	405	3.88%	9,497	302	232	149	135	85	36	1.71	8.36	0.40
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	2,448		96.94%										0.00		
(1V02) (620A4) Castle Point, NY	5,591	5,332	95.37%	259	4.63%	5,018	171	143	94	77	60	28	1.70	7.44	0.30
(1V02) (620BU) Montrose, NY - VADOM	70	70	100.00%	0	0.00%	70	0	0	0	0	0	0			
(1V02) (620GA) New City, NY	572	552	96.50%	20	3.50%	504	28	20	8	10	1	1	2.76	12.47	0.00
(1V02) (620GB) Carmel, NY	380	370	97.37%	10	2.63%	345	17	8	5	4	1	0	1.76	7.68	
(1V02) (620GD) Goshen, NY	467	453	97.00%	14	3.00%	417	25	11	7	5	1	1	2.46	8.81	
(1V02) (620GE) Port Jervis, NY	352	342	97.16%	10	2.84%	333	6	3	4	3	3	0	2.44	8.22	
(1V02) (620GF) Monticello, NY	224	222	99.11%	2	0.89%	210	6	6	0	1	0	1	0.46	5.48	
(1V02) (620GG) Poughkeepsie, NY	242	231	95.45%	11	4.55%	205	14	12	6	2	2	. 1	4.29	15.22	
(1V02) (620GH) Eastern Dutchess, NY	90	86	95.56%	4	4.44%	79	1	6	3	1	0	0	0.29	8.25	
(1V02) (630) New York Harbor HCS	23,174	22,956	99.06%	218	0.94%	22,492	280	184	92	80	35	11	0.77	2.20	0.10
(1V02) (630) Manhattan, NY	10,261	10,167	99.08%	94	0.92%	9,960	119	88	35	29	24	6	0.69	3.08	0.13
(1V02) (630A4) Brooklyn, NY	10,909	10,853	99.49%	56	0.51%	10,635	139	79	32	12	7	5	0.91	1.14	0.09
(1V02) (630GB) Staten Island, NY	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0	0.91	1.14	0.09
(1V02) (630A5) St. Albans, NY	1,262	1,240	98.26%	22	1.74%	1,216	13	11	15	6	1	0	1.49	0.23	0.00
(1V02) (630GA) Harlem, NY	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0	0.09		
(1V02) (630GB) Staten Island, NY	704	658	93.47%	46	6.53%	643	9	6	10	33	3	0	0.03	1.82	0.01
(1V02) (632) Northport, NY HCS	14,868	14,512	97.61%	356	2.39%	13,878	403	231	142	93	74	47	1.70	6.08	1.05
(1V02) (632) Northport, NY	12,283	11,935	97.17%	348	2.83%	11,344	369	222	136	92	74	46	2.92	6.18	1.01
(1V02) (632HD) Patchogue, NY	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	2.92	6.18	1.01
(1V02) (632GA) East Meadow, NY	1,015	1,009	99.41%	6	0.59%	980	23	6	5	0	0	1	1.09	5.53	2.63
(1V02) (632HA) Valley Stream, NY	155	154	99.35%	1	0.65%	154	0	0	0	1	0	0	0.00		
(1V02) (632HB) Riverhead, NY	503	503	100.00%	0	0.00%	502	1	0	0	0	0	0	0.00	0.00	
(1V02) (632HC) Bay Shore, NY	329	328	99.70%	1	0.30%	324	3	1	1	0	0	0	0.11		0.50
(1V02) (632HD) Patchogue, NY	582	582	100.00%	0	0.00%	573	7	2	0	0	0	0	0.37		
(1V04) (460) Wilmington, DE HCS	13,155	12,531	95.26%	624	4.74%	11,838	400	293	205	193	146	80	2.95	12.38	2.02
(1V04) (460) Wilmington, DE	8,771	8,274	94.33%	497	5.67%	7,790	276	208	150	147	130	70	2.87	12.39	1.61
(1V04) (460GA) Sussex County, DE	1,208	1,159	95.94%	49	4.06%	1,064	55	40	25	18	1	5	3.50	2.42	3.95
(1V04) (460GC) Kent County, DE	852	817	95.89%	35	4.11%	797	10	10	15	10	5	5	6.77	20.32	2.82
(1V04) (460GD) Cape May County, NJ	372	372	100.00%	0	0.00%	364	7	1	0	0	0	0	0.00	0.00	0.73

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	in Days 15
(1V04) (460HE) Atlantic County, NJ	981	971	98.98%	10	1.02%	925	27	19	4	3	3	0	0.09	1.30	2.95
(1V04) (460HG) Cumberland County, NJ	971	938	96.60%	33	3.40%	898	25	15	11	15	7	0	2.05	14.92	1.94
(1V04) (503) Altoona, PA HCS	15,121	14,735	97.45%	386	2.55%	13,465	753	517	141	142	76	27	1.47	5.38	2.55
(1V04) (503) Altoona, PA (James E. Van Zandt)	8,304	8,011	96.47%	293	3.53%	7,327	394	290	98	116	63	16	1.41	6.29	2.53
(1V04) (503GE) Indiana County, PA	30	29	96.67%	1	3.33%	22	5	2	1	0	0	0	1.41	6.29	2.53
(1V04) (503GA) Johnstown, PA	2,052	2,015	98.20%	37	1.80%	1,883	87	45	16	9	6	6	1.27	3.33	1.22
(1V04) (503GB) DuBois, PA	2,248	2,232	99.29%	16	0.71%	1,967	162	103		·	3	0	1.64		
(1V04) (503GC) State College, PA	1,789						76	60		9	2				
(1V04) (503GD) Huntingdon County, PA	360	349	96.94%	11	3.06%	327	12	10	4	4	1	2	1.51	7.52	1.32
(1V04) (503GE) Indiana County, PA	338	336	99.41%	2	0.59%	312	17	7	1	0	1	0	1.06	2.71	0.92
(1V04) (529) Butler, PA HCS	6,662	6,292	94.45%	370	5.55%	5,904	161	227	171	119	63	17	1.02	11.59	4.85
(1V04) (529) Duffy Road, PA (Abie Abraham)	4,705		92.73%				149	202			62			12.11	
(1V04) (529A4) New Castle Road, PA (Butler)	57	57	100.00%	0	0.00%	57	0	0	0	0	0	0			0.00
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	562	553	98.40%	9	1.60%	529	8	16	5	3	1	0	1.36	6.55	1.97
(1V04) (529GB) Lawrence County, PA	338	337	99.70%	1	0.30%	335	1	1	1	0	0	0	0.47	0.00	1.50
(1V04) (529GC) Armstrong County, PA	339	339	100.00%	0	0.00%	336	1	2	0	0	0	0	0.01	0.13	0.29
(1V04) (529GD) Clarion County, PA	231	231	100.00%	0	0.00%	229	1	1	0	0	0	0	0.22	0.00	6.20
(1V04) (529GF) Cranberry Township, PA	430	412	95.81%	18	4.19%	406	1	5	13	5	0	0	0.27	3.82	11.70
(1V04) (542) Coatesville, PA HCS	7,101	6,961	98.03%	140	1.97%	6,628	187	146	73	43	17	7	0.71	3.06	3.54
(1V04) (542) Coatesville, PA	5,968	5,834	97.75%	134	2.25%	5,546	160	128	69	42	16	7	0.45	3.06	3.91
(1V04) (542BU) Coatesville, PA - VADOM	116	116	100.00%	0	0.00%	115	1	0	0	0	0	0			0.00
(1V04) (542GA) Delaware County, PA	633	627	99.05%	6	0.95%	588	21	18	4	1	1	0	1.81		3.07
(1V04) (542GE) Spring City, PA	384	384	100.00%	0	0.00%	379	5	0	0	0	0	0	0.47		1.06
(1V04) (562) Erie, PA HCS	10,354	9,698	93.66%	656	6.34%	8,925	399	374	264	262	86	44	6.74	17.45	1.28
(1V04) (562) Erie, PA	7,217	6,747	93.49%	470	6.51%	6,208	280	259	175	192	65	38	5.53	18.90	1.21
(1V04) (562GA) Crawford County, PA	736	685	93.07%	51	6.93%	625	24	36	30	15	5	1	9.92		
(1V04) (562GB) Ashtabula County, OH	809	737	91.10%	72	8.90%	698	18	21	31	33	6	2	9.42	27.25	1.85
(1V04) (562GC) McKean County, PA	277	268	96.75%	9	3.25%	256	6	6	7	2	0	0	5.07	0.25	
(1V04) (562GD) Venango County, PA	603	579	96.02%	24	3.98%	545	23	11	9	11	4	0	4.71	9.28	7.55
(1V04) (562GE) Warren County, PA	712	682				593	48	41	12		6	3	7.40	2.48	0.13
(1V04) (595) Lebanon, PA HCS	18,188	17,552	96.50%	636	3.50%	16,241	746	565	348	189	73	26	3.59	6.81	2.61
(1V04) (595) Lebanon, PA	11,527		96.40%				442	325			52				
(1V04) (595GA) Cumberland County, PA	2,239	2,136	95.40%	103			159	137	65	26	11	1	2.80		
(1V04) (595GC) Lancaster County, PA	890	866	97.30%	24	2.70%	818	28	20	11	11	2	0	9.31	0.60	0.77
(1V04) (595GD) Berks County, PA	1,276	1,266	99.22%	10	0.78%	1,241	16	9	2	6	2	0	0.37	0.00	1.14
(1V04) (595GE) York, PA	1,771	1,709	96.50%	62	3.50%	1,567	86	56	45	9	5	3	4.99	0.00	3.70
(1V04) (595GF) Schuylkill County, PA	480	458	95.42%	22	4.58%	425	15	18	9	9	1	3	1.64		3.18
(1V04) (595PA) Lebanon, PA - PRRTP	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(1V04) (642) Philadelphia, PA HCS	22,916	22,173	96.76%	743	3.24%	20,989	719	465	236	167	199	141	4.94	4.44	0.25
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	16,721	16,107	96.33%	614	3.67%	15,218	520	369	176	121	186	131	2.86	4.45	0.21

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V04) (642GA) Burlington County, NJ	1,793	1,726	96.26%	67	3.74%	1,630	64	32	37	17	7	6	7.24	0.00	0.00
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	1,800	1,771	98.39%	29	1.61%	1,671	68	32	12	11	3	3	6.36	3.44	0.72
(1V04) (642GD) Gloucester County, N.J	1,329	1,301	97.89%	28	2.11%	1,236	39	26	7	17	3	1	6.63	2.95	0.05
(1V04) (642GF) Camden, NJ	425	423	99.53%	2	0.47%	414	8	1	1	1	0	0	0.49		0.59
(1V04) (642GH) West Philadelphia, PA	355	353	99.44%	2	0.56%	329	19	5	2	0	0	0	0.17		0.80
(1V04) (642QA) Chestnut Street, PA	493	492	99.80%	1	0.20%	491	1	0	1	0	0	0)		
(1V04) (646) Pittsburgh, PA HCS	25,194	23,907	94.89%	1,287	5.11%	21,853	1,137	917	589	376	214	108	4.02	11.10	2.38
(1V04) (646) Pittsburgh, PA	15,614	14,884	95.32%	730	4.68%	13,582	719	583	316	219	137	58	4.60	9.08	1.43
(1V04) (646A4) Heinz, PA (H. John Heinz III)	10	8	80.00%	2	20.00%	7	0	1	2	0	0	0	4.60	9.08	1.43
(1V04) (646A4) Heinz, PA (H. John	3,228	3,092	95.79%	136	4.21%	2,858	120	114	46	31	36	23	5.74	8.99	6.20
Heinz III) (1V04) (646GA) Belmont County, OH	1,337	1,285	96.11%	52	3.89%	1,223	35	27	32	16	4	0	2.30	9.89	2.19
(1V04) (646GB) Westmoreland	1,447	1,406	97.17%	41	2.83%	1,268	98	40	25	9	3	4	3.66	9.61	2.79
County, PA (1V04) (646GC) Beaver County, PA	1,242	1.119	90.10%	123	9.90%	1,024	44	51	74	39	8	2	3.28	26.82	3.72
(1V04) (646GD) Washington County,	1,217		91.87%	99	8.13%	990	76			35		19		27.06	
PA (1V04) (646GE) Fayette County, PA	1,099			104	9.46%	901	45			27		ი	4.47	22.45	
(1V04) (693) Wilkes-Barre, PA HCS	14,399			533			326					49			
(1V04) (693) Wilkes-Barre, PA	10,044			481	4.79%	9,038	276							5.87	3.36
(1V04) (693B4) Allentown, PA	2,497	2,459		38		2,382	36	41	19	155			0.78	3.04	
(1V04) (693GA) Sayre, PA	287	,		10		268	2		6	4	0	0	1.13		0.00
(1V04) (693GB) Williamsport, PA	1,051		99.71%	3		1,036	9		2	1	0	0			
(1V04) (693GC) Tobyhanna, PA	62	62	100.00%	0	0.00%	61	0	1	0	0	0	0			
(1V04) (693GF) Columbia County, PA	224	224	100.00%	0	0.00%	221	2	1	0	0	0	0	0.02		
(1V04) (693GG) Northampton County, PA	65	65	100.00%	0	0.00%	65	0	0	0	0	0	0	0.50		
(1V04) (693QA) Wayne County, PA	169	168	99.41%	1	0.59%	165	1	2	0	1	0	0	0.35		
1V05) (540) Clarksburg, WV HCS	10,207	9,959	97.57%	248	2.43%	9,430	279	250	98	81	58	11	1.49	6.32	2.14
(1V05) (540) Clarksburg, WV (Louis	8,227	7,994	97.17%	233	2.83%	7,517	251	226	89	76	57	11	1.62	6.46	2.44
A. Johnson) (1V05) (540GA) Tucker County, WV	179	179	100.00%	0	0.00%	178	0	1	0	0	0	0	0.03		0.00
(1V05) (540GB) Wood County, WV	663	660	99.55%	3	0.45%	638	15	7	2	0	1	0	2.36	0.00	1.59
(1V05) (540GC) Braxton County, WV	312	310	99.36%	2	0.64%	306	2	2	2	0	0	0	0.09		2.43
(1V05) (540GD) Monongalia County,	804	794	98.76%	10	1.24%	769	11	14	5	5	0	0	2.84	0.00	0.96
(1V05) (540HK) Clarksburg, WV -	22	22	100.00%	0	0.00%	22	0	0	0	0	0	0			
Mobile (1V05) (512) Baltimore, MD HCS	20,354	19,205	94.35%	1,149	5.65%	17,890	730	585	362	293	259	235	1.50	9.01	5.02
(1V05) (512) Baltimore, MD	13,079			1,072		10,867	624	516		279		213			
(1V05) (512A5) Perry Point, MD	2,496			47	1.88%	2,371	46	32		9		17			
(1V05) (512GA) Cambridge, MD	986	985	99.90%	1	0.10%	977	8	0	1	0	0	0	0.16	11.20	0.00
(1V05) (512GC) Glen Burnie, MD	520	517	99.42%	3	0.58%	508	7	2	0	0	1	2	:	0.33	2.03
(1V05) (512GD) Loch Raven, MD	1,155	1,139	98.61%	16	1.39%	1,106	18	15	4	3	8	1	0.00	4.45	1.51
(1V05) (512GE) Pocomoke City, MD	305	304	99.67%	1	0.33%	295	8	1	0	1	0	0			1.95
(1V05) (512GF) Eastern Baltimore	665	662	99.55%	3	0.45%	631	14	17	2	0	0	1	0.44		1.46
County, MD (1V05) (512GG) Fort Meade, MD	776	770	99.23%	6	0.77%	767	1	2	3	1	1	1			2.61

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V05) (512QA) Baltimore West Fayette Street, MD	365	365	100.00%	0	0.00%	362	3	0	0	0	0	0		0.00	0.29
1V05) (613) Martinsburg, WV HCS	20,532	19,483	94.89%	1,049	5.11%	18,405	631	447	406	398	131	114	3.75	7.06	6.20
(1V05) (613) Martinsburg, WV	13,203	12,417	94.05%	786	5.95%	11,680	415	322	303	287	109	87	3.84	7.25	6.51
(1V05) (613BU) Martinsburg, WV - VADOM	196	195	99.49%	1	0.51%	194	1	0	1	0	0	0			0.00
(1V05) (613GA) Cumberland, MD	1,099	1,079	98.18%	20	1.82%	1,050	21	8	12	7	1	0	2.91	7.00	3.91
(1V05) (613GB) Hagerstown, MD	913	861	94.30%	52	5.70%	805	34	22	29	20	1	2	6.54	2.82	7.53
(1V05) (613GC) Stephens City, VA	1,397	1,381	98.85%	16	1.15%	1,322	48	11	10	6	0	0	1.03	3.35	3.63
(1V05) (613GD) Franklin, WV	181	173	95.58%	8	4.42%	159	7	7	2	6	0	0	1.20	17.00	
(1V05) (613GE) Petersburg, WV	438	437	99.77%	1	0.23%	429	4	4	0	1	0	0	0.17	0.00	2.33
(1V05) (613GF) Harrisonburg, VA	1,329	1,291	97.14%	38	2.86%	1,255	26	10	10	20	4	4	2.60	15.75	2.00
(1V05) (613GG) Fort Detrick, MD	1,776	1,649	92.85%	127	7.15%	1,511	75	63	39	51	16	21	7.55	6.84	6.51
1V05) (688) Washington, DC HCS	29,701	29,262	98.52%	439	1.48%	28,423	451	388	110	104	113	112	0.73	5.53	1.05
(1V05) (688) Washington, DC	25,233	24,821	98.37%	412	1.63%	24,031	420	370	97	92	112	2 111	1.22	5.54	1.19
(1V05) (688QA) Franklin Street, DC	58	56	96.55%	2	3.45%	47	8	1	2	. 0	0	0	1.22	5.54	1.19
(1V05) (688GC) Greenbelt, MD	73	72	98.63%	1	1.37%	72	0	0	1	0	0	0	1.22	5.54	1.19
(1V05) (688GA) Fort Belvoir, VA	1,261	1,260	99.92%	1	0.08%	1,251	7	2	1	0	0	0	0.19		0.15
(1V05) (688GB) Southeast Washington, DC	51	51	100.00%	0	0.00%	49	1	1	0	0	0	0	0.00		0.00
(1V05) (688GD) Charlotte Hall, MD	560	558	99.64%	2	0.36%	556	0	2	0	2	0	0	0.06		0.60
(1V05) (688GE) Southern Prince Georges County, MD	1,486	1,478	99.46%	8	0.54%	1,465	9	4	6	1	1	0	0.02	0.00	0.00
(1V05) (688GF) Montgomery County, MD	613	601	98.04%	12	1.96%	592	4	5	2	9	0	1	0.00	4.36	1.98
(1V05) (688GG) Lexington Park, MD	366	365	99.73%	1	0.27%	360	2	3	1	0	0	0	0.64	0.00	0.85
1V05) (517) Beckley, WV HCS	6,792	6,279	92.45%	513	7.55%	6,061	109	109	225	186	82	20	5.16	24.55	2.35
(1V05) (517) Beckley, WV	5,679	5,183	91.27%	496	8.73%	5,034	59	90	218	179	79	20	5.03	24.55	1.92
(1V05) (517GB) Greenbrier County, WV	813	813	100.00%	0	0.00%	798	14	1	0	0	0	0	2.80		0.00
(1V05) (517QA) Princeton, WV	300	283	94.33%	17	5.67%	229	36	18	7	7	3	0	7.59		14.50
1V05) (581) Huntington, WV HCS	15,862	15,137	95.43%	725	4.57%	14,269	478	390	287	266	111	61	3.99	7.48	0.98
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	12,050	11,353	94.22%	697	5.78%	10,596	406	351	269	258	110	60	5.27	8.26	0.80
(1V05) (581GA) Prestonsburg, KY	1,027	1,016	98.93%	11	1.07%	1,002	12	2	6	3	1	1	5.84	0.45	1.66
(1V05) (581GB) Charleston, WV	2,301	2,285	99.30%	16	0.70%	2,196	57	32	11	5	0	0	0.61	0.97	1.86
(1V05) (581GG) Gallipolis, OH	318	318	100.00%	0	0.00%	315	0	3	0	0	0	0	0.46	0.00	0.00
(1V05) (581GH) Lenore, WV	166	165	99.40%	1	0.60%	160	3	2	1	0	0	0	1.26		
1V06) (558) Durham, NC HCS	30,153	27,803	92.21%	2,350	7.79%	25,956	936	911	751	752	552	295	7.08	13.05	6.86
(1V06) (558) Durham, NC	14,138	12,637	89.38%	1,501	10.62%	11,633	478	526	444	462	385	210	9.46	14.44	7.51
(1V06) (558GA) Greenville, NC	7,053	6,651	94.30%	402	5.70%	6,238	226	187	135	137	88	42	8.04	7.46	6.84
(1V06) (558GB) Raleigh, NC	1,999	1,817	90.90%	182	9.10%	1,689	71	57	62	. 81	28	11	11.02	38.68	0.38
(1V06) (558GC) Morehead City, NC	1,226	1,175	95.84%	51	4.16%	1,100	35	40	20	10	12	9	3.63	12.10	0.85
(1V06) (558GD) Durham County, NC	1,215	1,189	97.86%	26	2.14%	1,138	34	17	10	6	6	4			4.03
(1V06) (558GF) Wake County, NC	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0			4.03
(1V06) (558GE) Hillandale Road, NC	1,451	1,420	97.86%	31	2.14%	1,384	15	21	15	10	1	5	3.33	8.91	
(1V06) (558GF) Wake County, NC	1,261	1,179	93.50%	82	6.50%	1,162	6	11	31	19	20	12			12.02
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,348	1,311	97.26%	37	2.74%	1,228	50	33	14	. 14	9	0	5.38	2.27	0.45
(1V06) (558GH) Clayton-East Raleigh, NC	273	251	91.94%	22	8.06%	233	9	9	11	7	2	2		5.91	3.73

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V06) (558QA) Brier Creek, NC	180	164	91.11%	16	8.89%	142	12	10	9	6	1	0		5.63	
(1V06) (565) Fayetteville, NC HCS	35,050	33,854	96.59%	1,196	3.41%	32,116	989	749	656	305	158	77	0.76	5.01	0.66
(1V06) (565) Fayetteville, NC	7,493	7,305	97.49%	188	2.51%	7,021	150	134	120	49	13	6	0.82	3.09	0.42
(1V06) (565GA) Jacksonville, NC	1,737	1,733	99.77%	4	0.23%	1,651	50	32	4	0	0	0	0.50	0.00	0.00
(1V06) (565GC) Wilmington, NC	5,512	5,377	97.55%	135	2.45%	5,212	100	65	51	42	39	3	1.08	3.00	0.36
(1V06) (565GD) Hamlet, NC	561	552	98.40%	9	1.60%	539	8	5	5	4	0	0	1.94		0.00
(1V06) (565GE) Robeson County, NC	982	893	90.94%	89	9.06%	848	25	20	64	24	1	0	2.22		0.37
(1V06) (565GF) Goldsboro, NC	721	716	99.31%	5	0.69%	702	7	7	4	0	1	0	0.00		0.17
(1V06) (565GG) Lee County, NC	1,127	1,107	98.23%	20	1.77%	1,032	41	34	9	7	4	0	0.00		1.83
(1V06) (565GH) Brunswick County, NC	510	509	99.80%	1	0.20%	473	24	12	0	1	0	0	1.81	0.00	
(1V06) (565GJ) Jacksonville 2, NC	426	420	98.59%	6	1.41%	403	7	10	3	3	0	0	0.00		
(1V06) (565GL) Cumberland County,	13,966	13,265	94.98%	701	5.02%	12,354	504	407	382	163	91	65	0.63	6.01	2.57
NC (1V06) (565GM) Jacksonville 3, NC	758	758	100.00%	0	0.00%	746	8	4	0	0	0	0			0.00
(1V06) (565MB) IDES Fort Bragg	92	92	100.00%	0	0.00%	69	23	0	0	0	0	0		3.43	
(1V06) (565MD) IDES Camp Lejeune	101	101	100.00%	0	0.00%	101	0	0	0	0	0	0		0.00	
(1V06) (565QA) Robeson Street, NC	628	627	99.84%	1	0.16%	621	6	0	0	0	0	1			
(1V06) (565QD) Raeford Road, NC	436	399	91.51%	37	8.49%	344	36	19	14	12	9	2		9.01	
(1V06) (590) Hampton, VA HCS	24,611	23,471	95.37%	1,140	4.63%	22,387	599	485	341	367	294	138	3.31	16.76	1.57
(1V06) (590) Hampton, VA	20,115	18,992	94.42%	1,123	5.58%	18,065	506	421	332	363	292	136	3.13	17.16	1.61
(1V06) (590BU) Hampton, VA - VADOM	35	35	100.00%	0	0.00%	35	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	1,938	1,929	99.54%	9	0.46%	1,849	50	30	4	3	2	0	1.52	0.03	2.13
(1V06) (590GC) Albemarle, NC	651	650	99.85%	1	0.15%	639	5	6	1	0	0	0	0.10		0.97
(1V06) (590GD) Chesapeake, VA	1,868	1,861	99.63%	7	0.37%	1,795	38	28	4	1	0	2	6.23		0.46
(1V06) (590MA) IDES Portsmouth	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		1.00	
(1V06) (590MB) IDES Langley	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0.33	
(1V06) (637) Asheville, NC HCS	19,580	18,355	93.74%	1,225	6.26%	16,884	772	699	471	395	214	145	2.25	9.51	2.31
(1V06) (637) Asheville, NC (Charles George)	15,184	14,181	93.39%	1,003		13,059	590	532	380	331	177	115	1.54	9.88	
(1V06) (637GA) Franklin, NC	1,054		96.30%			948	42	25			10	4	3.04	0.00	
(1V06) (637GB) Rutherford County, NC	1,087	1,059	97.42%	28		996	44	19		5	3	5	4.60		3.31
(1V06) (637GC) Hickory, NC	2,255		93.13%				96	123						4.07	3.58
(1V06) (652) Richmond, VA HCS (1V06) (652) Richmond, VA (Hunter	37,735 31,994		94.05% 93.25%				853 748	715 653		943 918					
Holmes McGuire) (1V06) (652GA) Fredericksburg, VA	1,976	1,971	99.75%	5	0.25%	1,931	34	6	4	1	0	0	0.77	2.51	0.38
(1V06) (652GB) Fredericksburg 2, VA	1,624		99.45%	9	0.55%	1,567	26	22	5	3	1	0	0.73	3.24	
(1V06) (652GE) Charlottesville, VA	1,541	1,496	97.08%	45	2.92%	1,448	26	22	33	9	1	2	3.47	11.13	0.49
(1V06) (652GF) Emporia, VA	600	573	95.50%	27	4.50%	542	19	12	12	12	2	1	1.84	1.44	5.80
(1V06) (658) Salem, VA HCS	20,935	20,422	97.55%	513	2.45%	19,458	524	440	166	163	116	68	2.33	8.20	1.89
(1V06) (658) Salem, VA	15,972	15,497	97.03%	475	2.97%	14,700	419	378	148	151	114	62	3.86	8.49	0.98
(1V06) (658BU) Salem, VA - VADOM	6	6	100.00%	0	0.00%	2	1	3	0	0	0	0			
(1V06) (658GA) Tazewell, VA	425	424	99.76%	1	0.24%	397	19	8	1	0	0	0	1.32		3.35
(1V06) (658GB) Danville, VA	1,404	1,388	98.86%	16	1.14%	1,340	27	21	9	4	1	2	0.87	3.32	6.84
(1V06) (658GC) Lynchburg, VA	1,402	1,393	99.36%	9	0.64%	1,335	39	19	3	2	1	3	1.29	0.00	0.74

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(1V06) (658GD) Staunton, VA	756	754	99.74%	2	0.26%	746	5	3	1	0	0	1	1.06	0.00	0.92
(1V06) (658GE) Wytheville, VA	970	960	98.97%	10	1.03%	938	14	8	4	6	0	0	0.72	0.03	0.69
(1V06) (659) Salisbury, NC HCS	41,501	38,597	93.00%	2,904	7.00%	35,403	1,727	1,467	1,046	916	565	377	1.45	8.88	4.22
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	13,765	13,022	94.60%	743	5.40%	12,151	513	358	254	272	137	80	3.47	6.80	3.45
(1V06) (659BY) Kernersville, NC	12,699	11,558	91.02%		8.98%	10,442					219				8.84
(1V06) (659BZ) South Charlotte, NC	13,161				7.24%	11,121	608	479			200				2.53
(1V06) (659GA) North Charlotte, NC	1,876				3.57%	1,689	66	54	20		9			8.17	1.70
(2V07) (508) Atlanta, GA HCS	51,494				2.74%	47,248			644						
(2V07) (508) Atlanta, GA	19,886				3.15%	17,815					111				0.60
(2V07) (508GA) Fort McPherson, GA	5,442		94.71%		5.29%	4,894	113								3.22
(2V07) (508GE) Oakwood, GA	2,181				0.14%	2,155			1	2	0	_	00		0.37
(2V07) (508GF) Austell, GA	1,170				0.09%	1,161	2	6	1	0	0	_	0.00		0.57
(2V07) (508GG) Stockbridge, GA	1,258				0.72%	1,191	38	20			0	_			0.27
(2V07) (508GH) Lawrenceville, GA (2V07) (508GI) Newnan, GA	1,967	· ·			0.20%	992	25	7	2		0		0.19		0.68
(2V07) (508GJ) Blairsville, GA	517				5.42%	470			15			0			0.12
(2V07) (508GK) Carrollton, GA	1,367					1,312				3	6	5	0.60		0.73
(Trinka Davis Village) (2V07) (508GL) Rome, GA	497	496	99.80%	1	0.20%	487	7	2	1	0	0	0	0.66		0.00
(2V07) (508GN) Covington, GA	498	496	99.60%	2		463	24	9	2	0	0	0	0.08		0.61
(2V07) (508GO) Northeast Cobb	1,178		98.90%			1,060	60	45	10	2	0	1	3.61	0.05	0.00
County, GA (2V07) (508GP) South Cobb County,	706		99.58%			666	21	16	1	2	0	0			1.24
GA															
(2V07) (508QC) Henderson Mill, GA	2,529		99.84%		0.16%	2,490		14			0	_		0.00	0.56
(2V07) (508QD) Fulton County, GA	227		100.00% 99.78%		0.00%	227	20	9	0		0	0		0.00	0.07
(2V07) (508QE) Gwinnett County, GA (2V07) (508QF) Atlanta North Arcadia	1,335 8,725	· ·			0.22% 4.55%	1,303 7,673	358		153		50	_			0.58
Avenue, GA (2V07) (508QH) South Fulton County,	844	843	99.88%	1	0.12%	823	10	10	0	0	1	0			0.53
GA (2V07) (508QI) North DeKalb County,	136	136	100.00%	0	0.00%	129	3	4	0	0	0	0		1.03	
GA			95.22%				434	201	225	224	201	122	1.60		2.52
(2V07) (509) Augusta, GA HCS (2V07) (509) Augusta Downtown, GA	16,376 6,744		95.22%			14,879 5,786								14.27 12.64	2.53 0.11
(Charlie Norwood) (2V07) (509A0) Augusta Uptown, GA	7,727	7.512	97.22%	215	2.78%	7,234	191	87	62	50	56	47	1.81	22.10	2.88
(2V07) (509GB) Aiken, SC	126		100.00%			125		0	0	0	0	0			2.88
(2V07) (509GA) Athens, GA	3				100.00%	0	0	0	0	1	1	1	1.81		2.88
(2V07) (509GA) Athens, GA	1,097	1,095	99.82%	2	0.18%	1,091	4	0	1	0	1	0	0.35	0.00	1.02
(2V07) (509GB) Aiken, SC	373	368	98.66%	5	1.34%	358	7	3	2	3	0	0	2.30	0.69	0.18
(2V07) (509QA) Statesboro, GA (Ray	306	304	99.35%	2	0.65%	285	13	6	1	0	1	0	0.41	0.00	7.13
Hendrix) (2V07) (521) Birmingham, AL HCS	34,037	32,546	95.62%	1,491	4.38%	30,965	908	673	375	476	429	211	0.60	10.42	0.81
(2V07) (521) Birmingham, AL	17,487		93.22%			15,498	402				361	175			0.69
(2V07) (521GA) Huntsville, AL	4,906		98.51%			4,499					24	5	0.42		1.59
(2V07) (521GC) Florence, AL	1,046	1,045	99.90%	1	0.10%	1,044	1	0	0	1	0	0	0.00	1.50	1.92
(2V07) (521GD) Rainbow City, AL	660	659	99.85%	1	0.15%	633	22	4	0	0	0	1	0.00	1.75	0.00
(2V07) (521GE) Oxford, AL	1,177	1,160	98.56%	17	1.44%	1,113	30	17	10	5	1	1	0.04	0.00	4.88
(2V07) (521GF) Jasper, AL	675	653	96.74%	22	3.26%	650	1	2	0	14	7	1	0.04	33.30	0.03

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (521GG) Bessemer, AL	848	829	97.76%	19	2.24%	802	20	7	4	10	5	0	0.62	17.67	0.00
(2V07) (521GH) Childersburg, AL	959	959	100.00%	0	0.00%	957	2	0	0	0	0	0	0.00		0.00
(2V07) (521GI) Guntersville, AL	971	965	99.38%	6	0.62%	955	7	3	1	0	2	3	0.00	0.00	0.00
(2V07) (521GJ) Birmingham 7th Avenue South, AL	4,197	4,098	97.64%	99	2.36%	3,862	147	89	49	19	9	22	1.01	2.83	0.00
(2V07) (521QA) Callahan, AL	1,111	1,043	93.88%	68	6.12%	952	58	33	18	27	20	3		6.69	
(2V07) (534) Charleston, SC HCS	41,408	41,005	99.03%	403	0.97%	39,679	813	513	178	133	65	27	0.38	3.35	0.41
(2V07) (534) Charleston, SC (Ralph H. Johnson)	19,203	18,880	98.32%	323	1.68%	18,102	453	325	132	112	56	23	0.09	3.86	0.23
(2V07) (534GE) Hinesville, GA	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0	0.09	3.86	0.23
(2V07) (534GF) Trident 1, SC	126	126	100.00%	0	0.00%	123	3	0	0	0	0	0	0.09	3.86	0.23
(2V07) (534BY) Savannah, GA	6,407	6,358	99.24%	49	0.76%	6,153	125	80	23	16	7	3	0.77	3.79	1.44
(2V07) (534GB) Myrtle Beach, SC	1,903	1,900	99.84%	3	0.16%	1,880	16	4	3	0	0	0	0.34	0.44	0.00
(2V07) (534GC) Beaufort, SC	1,646	1,637	99.45%	9	0.55%	1,582	43	12	9	0	0	0	0.37	3.89	0.85
(2V07) (534GD) Goose Creek, SC	2,883	2,877	99.79%	6	0.21%	2,820	45	12	4	2	0	0	0.37	1.14	0.29
(2V07) (534GE) Hinesville, GA	3,791	3,788	99.92%	3	0.08%	3,713	48	27	2	1	0	0	0.52	0.47	0.59
(2V07) (534GF) Trident 1, SC	1,473	1,473	100.00%	0	0.00%	1,469	3	1	0	0	0	0	0.13	0.00	0.00
(2V07) (534QA) Market Commons, SC	2,745	2,735	99.64%	10	0.36%	2,621	68	46	5	2	2	1	0.00	2.11	0.72
(2V07) (534GB) Myrtle Beach, SC	41	41	100.00%	0	0.00%	41	0	0	0	0	0	0	0.00	2.11	0.72
(2V07) (534GF) Trident 1, SC	119	119	100.00%	0	0.00%	118	1	0	0	0	0	0	0.50		0.36
(2V07) (534QB) Trident 2, SC	733	733	100.00%	0	0.00%	719	8	6	0	0	0	0	0.50		0.36
(2V07) (534QC) Charleston City Hall Lane, SC	335	335	100.00%	0	0.00%	335	0	0	0	0	0	0			0.00
(2V07) (544) Columbia, SC HCS	46,046	44,691	97.06%	1,355	2.94%	42,731	1,144	816	474	511	261	109	1.01	6.89	2.67
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	27,002	25,910	95.96%	1,092			811	630	379	419	218	76		7.22	
(2V07) (544BZ) Greenville, SC	7,210	7,089	98.32%	121	1.68%	6,934	99	56	37	60	18	6	0.63	4.52	3.94
(2V07) (544GB) Florence, SC	2,427	2,389	98.43%	38	1.57%	2,315	49	25	14	11	6	7	1.80	1.44	2.36
(2V07) (544GC) Rock Hill, SC	2,225	2,218	99.69%	7	0.31%	2,144	42	32	2	1	1	3	1.40	0.00	1.01
(2V07) (544GD) Anderson, SC	2,563	2,515	98.13%	48	1.87%	2,409	64	42	22	8	5	13	0.31	6.20	7.08
(2V07) (544GE) Orangeburg, SC	1,186	1,178	99.33%	8	0.67%	1,169	6	3	3	3	1	1	0.10		2.80
(2V07) (544GF) Sumter, SC	1,577	1,568	99.43%	9	0.57%	1,533	24	11	6	0	2	1	0.59		2.63
(2V07) (544GG) Spartanburg, SC	1,793	1,783	99.44%	10	0.56%	1,725	44	14	6	2	1	1	0.84	0.00	2.40
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(0) (07) (544) 110 (0.1)														0.00	
(2V07) (544HK) Columbia, SC - Mobile	62	40	64.52%	22	35.48%	32	5	3	5	7	9	1		0.00	
	62 17,591		64.52% 94.75%				5 572			7 265	ŭ	·	1.39		7.18
Mobile		16,668		923	5.25%	15,601	5 572 278			7 265 211	ŭ	69		16.75	
Mobile (2V07) (557) Dublin, GA HCS	17,591	16,668 8,409	94.75%	923	5.25% 7.64%	15,601 7,827		495	372		217	69 55	1.59	16.75	9.11
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson)	17,591 9,105	16,668 8,409 3,034	94.75%	923 696 119	5.25% 7.64% 3.77%	15,601 7,827	278	495 304	372 251	211	217 179	69 55 10	1.59	16.75 19.11	9.11
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA	17,591 9,105 3,153	16,668 8,409 3,034 1,462	94.75% 92.36% 96.23%	923 696 1119 52	5.25% 7.64% 3.77%	15,601 7,827 2,840	278 107	495 304 87	372 251 69	211 23	217 179 17	69 55 10	1.59 0.63	16.75 19.11 11.90	9.11 7.28 7.08
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA	17,591 9,105 3,153 1,514	16,668 8,409 3,034 1,462 722	94.75% 92.36% 96.23% 96.57%	923 696 119 52	5.25% 7.64% 3.77% 3.43% 0.55%	15,601 7,827 2,840 1,324 708	278 107 79	495 304 87	372 251 69 25	211 23 12	217 179 17	69 55 10 1	1.59 0.63 0.10 0.00	16.75 19.11 11.90 16.03	9.11 7.28 7.08 2.87
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA	17,591 9,105 3,153 1,514 726	16,668 8,409 3,034 1,462 722 1,176	94.75% 92.36% 96.23% 96.57% 99.45%	923 696 1119 52 4 16	5.25% 7.64% 3.77% 3.43% 0.55% 1.34%	15,601 7,827 2,840 1,324 708	278 107 79 10	495 304 87 59	372 251 69 25	211 23 12 2	217 179 17 14 2	69 55 10 1 0	1.59 0.63 0.10 0.00	16.75 19.11 11.90 16.03 2.29 3.10	9.11 7.28 7.08 2.87 1.25
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA	17,591 9,105 3,153 1,514 726 1,192	16,668 8,409 3,034 1,462 722 1,176 914	94.75% 92.36% 96.23% 96.57% 99.45% 98.66% 97.34%	923 696 1119 52 4 16 25	5.25% 7.64% 3.77% 3.43% 0.55% 1.34% 2.66%	15,601 7,827 2,840 1,324 708 1,124 872	278 107 79 10 41	495 304 87 59 4	372 251 69 25 0	211 23 12 2	217 179 17 14 2	69 55 10 1 0 2	1.59 0.63 0.10 0.00 2.70	16.75 19.11 11.90 16.03 2.29 3.10	9.11 7.28 7.08 2.87 1.25
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA	17,591 9,105 3,153 1,514 726 1,192 939	16,668 8,409 3,034 1,462 722 1,176 914 951	94.75% 92.36% 96.23% 96.57% 99.45% 98.66% 97.34%	923 696 1119 52 4 16 25	5.25% 7.64% 3.77% 3.43% 0.55% 1.34% 2.66% 1.14%	15,601 7,827 2,840 1,324 708 1,124 872	278 107 79 10 41 26	495 304 87 59 4 11	372 251 69 25 0 7	211 23 12 2 7 8	217 179 17 14 2 0	69 55 10 1 0 2 1	1.59 0.63 0.10 0.00 2.70 4.15 1.81	16.75 19.11 11.90 16.03 2.29 3.10 28.78	9.11 7.28 7.08 2.87 1.25 2.32 5.63
Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA	17,591 9,105 3,153 1,514 726 1,192 939 962	16,668 8,409 3,034 1,462 722 1,176 914 951	94.75% 92.36% 96.23% 96.57% 99.45% 98.66% 97.34% 98.86%	923 696 1119 52 4 16 25 111	5.25% 7.64% 3.77% 3.43% 0.55% 1.34% 2.66% 1.14% 3.46%	15,601 7,827 2,840 1,324 708 1,124 872 906 17,316	278 107 79 10 41 26	495 304 87 59 4 11 16	372 251 69 25 0 7 14	211 23 12 2 7 8	217 179 17 14 2 0 2	69 55 10 1 0 2 1 0 81	1.59 0.63 0.10 0.00 2.70 4.15 1.81 2.05	16.75 19.11 11.90 16.03 2.29 3.10 28.78	9.11 7.28 7.08 2.87 1.25 2.32 5.63 3.43

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (619GA) Columbus, GA	1,536	1,443	93.95%	93	6.05%	1,366	42	35	22	43	18	10	1.06	0.00	9.40
(2V07) (619GD) Wiregrass, AL	1,526	1,402	91.87%	124	8.13%	1,352	27	23	37	44	29	14	18.88	14.57	7.50
(2V07) (619GE) Monroe County, AL	105	105	100.00%	0	0.00%	102	3	0	0	0	0	0	0.00		0.00
(2V07) (619GF) Central Alabama Montgomery, AL	3,383	3,347	98.94%	36	1.06%	3,270	54	23	6	20	7	3	1.09	0.74	0.99
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	19	19	100.00%	0	0.00%	12	2	5	0	0	0	0			
(2V07) (619QA) Dothan 2, AL	1,223	1,196	97.79%	27	2.21%	1,105	57	34	17	3	1	6	2.38	0.00	6.59
(2V07) (619QB) Fort Benning, GA	1,937	1,926	99.43%	11	0.57%	1,874	25	27	3	2	2	4	0.48	0.00	10.68
(2V07) (679) Tuscaloosa, AL HCS	6,342	6,003	94.65%	339	5.35%	5,516	262	225	142	101	76	20	4.13	8.53	3.58
(2V07) (679) Tuscaloosa, AL	6,205	5,867	94.55%	338	5.45%	5,380	262	225	142	101	75	20	4.62	8.53	3.61
(2V07) (679BU) Tuscaloosa, AL - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(2V07) (679GA) Selma, AL	136	135	99.26%	1	0.74%	135	0	0	0	0	1	0	1.45		0.00
(2V08) (516) Bay Pines, FL HCS	55,368	52,748	95.27%	2,620	4.73%	49,151	2,034	1,563	1,152	841	460	167	2.82	8.72	3.12
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	30,286	28,726	94.85%	1,560	5.15%	26,690	1,155	881	634	537	288	101	2.29	9.96	2.01
(2V08) (516BZ) Lee County, FL	11,574	11,063	95.58%	511	4.42%	10,366	372	325	209	147	120	35	3.08	5.90	3.86
(2V08) (516GA) Sarasota, FL	2,455	2,410	98.17%	45	1.83%	2,200	134	76	33	9	2	1	3.81	4.33	1.22
(2V08) (516GB) St. Petersburg, FL	696	695	99.86%	1	0.14%	650	32	13	1	0	0	0	0.49	0.00	0.00
(2V08) (516GC) Palm Harbor, FL	2,158	2,151	99.68%	7	0.32%	2,067	58	26	2	3	1	1	1.11	4.55	1.28
(2V08) (516GD) Bradenton, FL	2,664	2,314	86.86%	350	13.14%	2,040	145	129	180	115	37	18	10.16	6.06	25.00
(2V08) (516GE) Port Charlotte, FL	2,048	1,944	94.92%	104	5.08%	1,811	72	61	68	25	3	8	4.90	11.63	1.42
(2V08) (516GF) Naples, FL	2,072	2,036	98.26%	36	1.74%	1,944	48	44	24	4	5	3	1.95	2.20	0.51
(2V08) (516GH) Sebring, FL	1,415	1,409			0.42%	1,383	18	8	1	1	4	0			0.70
(2V08) (546) Miami, FL HCS	34,338	33,015	96.15%	1,323	3.85%	31,063	1,122	830	369	354	398	202	1.41	9.36	0.81
(2V08) (546) Miami, FL (Bruce W. Carter)	20,453		94.73%			18,049	713	613				167			0.23
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	/	/	100.00%	0	0.0070		0	0	0	U	0	0	0.58		0.23
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	9,154	8,948	97.75%	206	2.25%	8,553	259	136	60	43	73	30	1.61	5.69	1.12
(2V08) (546GA) Miami Flagler, FL	43	43	100.00%	0	0.00%	41	2	0	0	0	0	0	3.13		
(2V08) (546GB) Key West, FL	575	575	100.00%	0	0.00%	573	1	1	0	0	0	0	0.00	0.27	0.42
(2V08) (546GC) Homestead, FL	1,545	1,519	98.32%	26	1.68%	1,431	46	42	8	5	12	1	4.35	4.09	1.52
(2V08) (546GD) Pembroke Pines, FL	751		99.33%		0.01 /0	672	57	17			0	2			0.69
(2V08) (546GE) Key Largo, FL	221		100.00%		0.0070	209	10	2	0		, and the same of	0			
(2V08) (546GF) Hollywood, FL	941		99.47%		0.0070	901	18	17			2	2			2.03
(2V08) (546GH) Deerfield Beach, FL	648				01.070	627	16	2	2		·	0			4.42
(2V08) (548) West Palm Beach, FL HCS	37,632					35,675	858								
(2V08) (548) West Palm Beach, FL	30,066	29,560				28,509	641	410				47		3.45	1.87
(2V08) (548BU) West Palm Beach, FL - VADOM	97		100.00%		0.0070	97	0	0	0	0	0	0			
(2V08) (548GA) Fort Pierce, FL	1,486				0.0170	1,452	10	19			0	0	-		0.12
(2V08) (548GB) Delray Beach, FL	1,601		98.81%			1,451	67	64			0	1	3.36		1.00
(2V08) (548GC) Stuart, FL	1,464	·	100.00%		0.0070	1,410	44	10				0			0.32
(2V08) (548GD) Boca Raton, FL	878		100.00%		0.0070	852	19	7	0		·	0	V		
(2V08) (548GE) Vero Beach, FL	902				0.11%		13	8	0		0	0			0.00
(2V08) (548GF) Okeechobee, FL	465		100.00%		0.00%	459	4	2	0		0	0	4		1.50
(2V08) (548QA) Port Saint Lucie, FL	673	652	96.88%	21	3.12%	565	60	27	9	8	4	0		8.59	0.17

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		Wait Time
(2V08) (573) Gainesville, FL HCS	62,930	57,827	91.89%	5,103	8.11%	53,290	2,582	1,955	1,419	2,052	1,100	532	3.91	14.60	3.24
(2V08) (573QK) Lake City Commerce Drive, FL	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0	3.67	10.65	1.03
(2V08) (573) Gainesville, FL (Malcom Randall)	18,140	16,804	92.64%	1,336	7.36%	15,528	665	611	403	525	289	119	3.67	10.65	1.03
(2V08) (573A4) Lake City, FL	5,780	5,350	92.56%	430	7.44%	5,018	174	158	120	171	111	28	3.60	12.79	0.66
(2V08) (573BU) Gainesville, FL - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(2V08) (573BY) Jacksonville 1, FL	7,321	6,281	85.79%	1,040	14.21%	5,709	312	260	236	398	260	146	2.89	18.51	1.17
(2V08) (573GA) Valdosta, GA	1,306	1,298	99.39%	8	0.61%	1,264	24	10	5	1	2	0	0.82	6.02	1.01
(2V08) (573GD) Ocala, FL	2,694	2,646	98.22%	48	1.78%	2,548	59	39	11	12	15	10	1.40	5.46	5.57
(2V08) (573GE) Saint Augustine, FL	2,440	2,368	97.05%	72	2.95%	2,136	138	94				0	4.38	8.68	2.51
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	6,012	5,624	93.55%	388	6.45%	5,204	264	156	109	154	90	35	3.49	11.73	0.59
(2V08) (573GI) The Villages, FL	5,950	5,137	86.34%	813	13.66%	4,439	386	312	237	341	167	68	8.40	26.51	2.31
(2V08) (573GJ) St. Marys, GA	845	818	96.80%	27	3.20%	744	41	33	11	9	3	4	5.05	3.64	12.74
(2V08) (573GK) Marianna, FL	668	666	99.70%	2	0.30%	606	42	18	1	1	0	0	1.93	1.93	3.13
(2V08) (573GL) Palatka, FL	861	860	99.88%	1	0.12%	840	15	5	1	0	0	0	0.67	1.33	0.98
(2V08) (573GM) Waycross, GA	549		98.91%	6	1.09%	508	29	6	_		1	0		0.00	
(2V08) (573GN) Perry, FL	203		100.00%	0	0.00%	199	4	0			0		***	1.00	
(2V08) (573QA) Gainesville 1-16th Street, FL	298		100.00%	0	0.00%	294	2	2			7	0		0.00	0.15
(2V08) (573QB) Gainesville 2-98th Street, FL	357	330	92.44%	27	7.56%	295	20	15	16	4	7	0		6.90	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	244	188	77.05%	56	22.95%	150	22	16	8	3	6	39		6.42	4.00
(2V08) (573QD) Gainesville 4-64th Street (O), FL	526	483	91.83%	43	8.17%	462	13	8	13	22	4	4		7.17	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	670	604	90.15%	66	9.85%	546	38	20	23	11	22	10		10.22	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	10	3	30.00%	7	70.00%	2	0	1	3	3	1	0			
(2V08) (573QG) Jacksonville Southpoint, FL	4,137	3,947	95.41%	190	4.59%	3,721	143	83	76	65	26	23	1.16	6.56	6.50
(2V08) (573QH) Ocala West, FL	661	348	52.65%	313	47.35%	325	6	17	52	191	46	24		40.88	
(2V08) (573QJ) Jacksonville 2, FL	2,439	2,243	91.96%	196	8.04%	2,098	81	64	50	91	33	22	6.10	35.37	8.30
(2V08) (573QK) Lake City Commerce Drive, FL	816	782	95.83%	34	4.17%	651	104	27	8	22	4	0	6.06	0.00	0.44
2V08) (672) San Juan, PR HCS	70,131	68,904	98.25%	1,227	1.75%	66,719	1,129	1,056	483	354	203	187	0.36	3.39	0.54
(2V08) (672) San Juan, PR	44,634	43,466	97.38%	1,168	2.62%	41,473	988	1,005	464	331	191	182	0.49	3.60	0.66
(2V08) (672GE) Guayama, PR	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0.49	3.60	0.66
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	9,261	9,232	99.69%	29	0.31%	9,193	33	6	4	14	8	3	0.14	3.51	0.02
(2V08) (672BZ) Mayaguez, PR	7,339	7,316	99.69%	23	0.31%	7,242	45	29	10	8	3	2	0.33	0.62	1.06
(2V08) (672GA) Saint Croix, VI	232	232	100.00%	0	0.00%	232	0	0	0	0	0	0	0.10		
(2V08) (672GB) Saint Thomas, VI	176	175	99.43%	1	0.57%	174	1	0	0	1	0	0	1.19		
(2V08) (672GC) Arecibo, PR	3,843	3,843	100.00%	0	0.00%	3,833	9	1	0	0	0	0	0.00	0.00	0.08
(2V08) (672GD) Ceiba, PR	2,574	2,569	99.81%	5	0.19%	2,524	34	11	4	0	1	0	0.02	0.10	0.00
(2V08) (672GE) Guayama, PR	1,674	1,673	99.94%	1	0.06%	1,655	15	3	1	0	0	0	0.10		0.22
(2V08) (672QA) Comerio, PR	136	136	100.00%	0	0.00%	135	0	1	0	0	0	0	0.27		
(2V08) (672QB) Utuado, PR	140	140	100.00%	0	0.00%	140	0	0	0	0	0	0	0.00	0.00	
(2V08) (672QC) Vieques, PR	121		100.00%	0	0.00%	117		0	_			0	2.89		
2V08) (673) Tampa, FL HCS	45,075	44,264	98.20%	811	1.80%	42,006	1,397	861	314	240	174	83	2.27	5.21	1.77
(2V08) (673) Tampa, FL (James A. Haley)	18,247	17,758	97.32%	489	2.68%	16,981	409	368	177	125	136	51	2.96	4.73	3.65

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(2V08) (673QJ) Hidden River, FL	27	27	100.00%	0	0.00%	26	1	0	0	0	0	0	2.96	4.73	3.65
(2V08) (673BV) Tampa, FL - VADOM	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	3,094	3,059	98.87%	35	1.13%	2,829	167	63	20	9	1	5	2.06	0.88	3.17
(2V08) (673GB) Lakeland, FL	1,637	1,616	98.72%	21	1.28%	1,553	46	17	8	9	3	1	3.02	5.76	
(2V08) (673GC) Brooksville, FL	1,227	1,216	99.10%	11	0.90%	1,154	40	22	3	7	0	1	2.96	1.06	1.77
(2V08) (673GF) Zephyrhills, FL	431	423	98.14%	8	1.86%	391	23	9	5	3	0	0	2.99	4.00	
(2V08) (673GG) South Hillsborough,	2,709	2,638	97.38%	71	2.62%	2,452	126	60	35	22	7	7	2.13	9.27	3.43
(2V08) (673GH) Lecanto, FL	1,967	1,950	99.14%	17	0.86%	1,906	31	13	5	11	1	0	2.15	0.00	0.99
(2V08) (673QA) Forty Sixth Street North, FL	386	386	100.00%	0	0.00%	278	52	56	0	0	0	0		5.49	3.06
(2V08) (673QB) Forty Sixth Street South, FL	6,732	6,658	98.90%	74	1.10%	6,265	249	144	30	18	11	15		6.33	1.15
(2V08) (673QC) West Lakeland, FL	1,235	1,215	98.38%	20	1.62%	1,108	64	43	10	8	2	0		2.19	2.65
(2V08) (673QE) Highway Nineteen, FL	71	49	69.01%	22	30.99%	44	5	0	1	16	4	1		29.20	
(2V08) (673QF) Winners Circle, FL	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	571	563	98.60%	8	1.40%	531	21	11	5	1	1	1			2.50
(2V08) (673QH) Bruce B. Downs Boulevard, FL	1,431	1,422	99.37%	9	0.63%	1,386	24	12	3	1	4	1		4.17	
(2V08) (673QI) Medical View Lane, FL	328	327	99.70%	1	0.30%	307	17	3	0	1	0	0			1.65
(2V08) (673QJ) Hidden River, FL	4,975	4,950	99.50%	25	0.50%	4,788	122	40	12	9	4	0	1.16	4.32	0.61
(2V08) (675) Orlando, FL HCS	64,898	63,136	97.28%	1,762	2.72%	59,998	1,762	1,376	662	628	299	173	0.63	5.58	1.42
(2V08) (675) Orlando, FL	28,498	27,289	95.76%	1,209	4.24%	25,668	920	701	428	453	204	124	0.76	6.36	1.26
(2V08) (675GA) Viera, FL	12,615	12,327	97.72%	288	2.28%	11,735	333	259	115	102	49	22	0.48	6.19	0.40
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	7,449	7,361	98.82%	88	1.18%	7,173	124	64	19	32	23	14	1.06	2.29	0.01
(2V08) (675GC) Kissimmee, FL	1,255	1,248	99.44%	7	0.56%	1,227	14	7	6	1	0	0	0.76		0.12
(2V08) (675GD) Deltona, FL	1,115	1,114	99.91%	1	0.09%	1,090	13	11	0	1	0	0	0.21	1.00	1.45
(2V08) (675GE) Tavares, FL	1,445	1,440	99.65%	5	0.35%	1,354	48	38	3	2	0	0	1.37	1.64	1.30
(2V08) (675GF) Clermont, FL	894	888	99.33%	6	0.67%	856	26	6	3	0	1	2	0.75	0.00	6.47
(2V08) (675GG) Lake Baldwin, FL	8,376	8,251	98.51%	125	1.49%	7,838	207	206	64	30	20	11	0.35	2.59	2.66
(2V08) (675QB) Port Orange, FL	6	6	100.00%	0	0.00%	4	1	1	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,136	2,118	99.16%	18	0.84%	2,054	31	33	11	5	2	0			0.64
(2V08) (675QD) Crossroads, FL	1,109	1,094	98.65%	15	1.35%	999	45	50	13	2	0	0			1.45
(2V09) (596) Lexington, KY HCS	20,830	20,473	98.29%	357	1.71%	19,009	895	569	154	103	92	8	1.50	4.39	0.31
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	7,263	7,178	98.83%	85	1.17%	6,772	278	128	46	32	5	2	1.89	1.88	0.32
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	9,756	9,498	97.36%	258	2.64%	8,519	562	417	101	67	84	6		5.65	0.29
(2V09) (596BU) Lexington-Leestown, KY - VADOM	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	1,742	1,734	99.54%	8	0.46%	1,701	28	5	1	4	3	0	1.06	1.76	0.63
(2V09) (596GB) Morehead, KY	500	499	99.80%	1	0.20%	492	7	0	1	0	0	0	0.46	0.00	0.00
(2V09) (596GC) Hazard, KY	469	468	99.79%	1	0.21%	457	4	7	1	0	0	0	1.93	0.38	0.00
(2V09) (596GD) Berea, KY	1,090	1,086			0.37%	1,058	16			0		0	1.27	1.77	0.09
(2V09) (603) Louisville, KY HCS	24,395	23,507	96.36%	888	3.64%	22,241	725	541	375	330	136	47	1.48	7.69	0.83
(2V09) (603) Louisville, KY (Robley Rex)	11,719	10,943	93.38%	776	6.62%	10,157	413	373	310	305	125	36	0.40	7.62	0.48
(2V09) (603GA) Fort Knox, KY	1,690	1,669	98.76%	21	1.24%	1,582	61	26	15	3	2	1	0.71	3.58	2.30
(2V09) (603GB) New Albany, IN	1,791	1,778	99.27%	13	0.73%	1,675	54	49	12	0	0	1	1.33	0.00	2.59

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V09) (603GC) Shively, KY	2,189	2,179	99.54%	10	0.46%	2,104	48	27	4	4	2	0	1.19	0.11	0.54
(2V09) (603GD) Stonybrook, KY	2,463	2,456	99.72%	7	0.28%	2,399	47	10	3	2	1	1	1.37	0.21	0.27
(2V09) (603GE) Newburg, KY	2,058	2,022	98.25%	36	1.75%	1,920	66	36	15	9	4	8	1.92	25.58	0.77
(2V09) (603GF) Grayson County, KY	1,467	1,444	98.43%	23	1.57%	1,410	21	13	15	7	1	0	2.31	8.74	0.41
(2V09) (603GG) Scott County, IN	673	672	99.85%	1	0.15%	655	13	4	1	0	0	0	0.67	0.00	0.75
(2V09) (603GH) Carrollton, KY	345	344	99.71%	1	0.29%	339	2	3	0	0	1	0	0.59	1.50	1.74
(2V09) (614) Memphis, TN HCS	28,787	27,782	96.51%	1,005	3.49%	26,807	526	449	338	300	175	192	0.89	6.96	2.09
(2V09) (614) Memphis, TN	18,878	18,001	95.35%	877	4.65%	17,245	395	361	290	268	152	167	0.97	7.06	2.10
(2V09) (614GA) Tupelo, MS	1,289	1,230	95.42%	59	4.58%	1,183	20	27	13	13	14	19	0.53	0.00	11.40
(2V09) (614GB) Jonesboro, AR	595	593	99.66%	2	0.34%	581	8	4	2	0	0	0	0.36	0.09	0.78
(2V09) (614GC) Holly Springs, MS	480	449	93.54%	31	6.46%	402	26	21	13	4	8	6	3.68	13.33	0.00
(2V09) (614GD) Savannah, TN	560	552	98.57%	8	1.43%	531	9	12	7	0	1	0	1.51	0.00	2.83
(2V09) (614GE) Covington, TN	1,264	1,264	100.00%	0	0.00%	1,251	11	2	0	0	0	0	0.00	0.00	0.00
(2V09) (614GF) Nonconnah Boulevard, TN	3,117	3,113	99.87%	4	0.13%	3,050	46	17	4	0	0	0	0.60	0.00	0.00
(2V09) (614GG) Jackson, TN	1,692	1,671	98.76%	21	1.24%	1,662	6	3	7	14	0	0	0.65	6.54	0.32
(2V09) (614GI) Dyersburg, TN	548	546	99.64%	2	0.36%	540	4	2	2	0	0	0	1.91		0.37
(2V09) (614GN) Helena, AR	218	217	99.54%	1	0.46%	216	1	0	0	1	0	0	1.22		0.04
(2V09) (614QA) Union Avenue, TN	146	146	100.00%	0	0.00%	146	0	0	0	0	0	0			
(2V09) (621) Mountain Home, TN HCS	32,640	32,016	98.09%	624	1.91%	29,652	1,355	1,009	372	146	70	36	2.32	5.60	0.63
(2V09) (621) Mountain Home, TN (James H. Quillen)	20,913	20,428	97.68%	485	2.32%	18,833	870	725	301	108	53	23	2.56	5.89	0.28
(2V09) (621BU) Mountain Home, TN - VADOM	80	80	100.00%	0	0.00%	67	13	0	0	0	0	0	0.04		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	5,537	5,418	97.85%	119	2.15%	5,026	220	172	55	35	17	12	2.78	5.88	1.98
(2V09) (621GA) Rogersville, TN	584	581	99.49%	3	0.51%	557	16	8	2	1	0	0	2.13	0.00	0.00
(2V09) (621GC) Norton, VA	647	647	100.00%	0	0.00%	624	16	7	0	0	0	0	1.15	0.00	0.56
(2V09) (621GG) Morristown, TN	917	917	100.00%	0	0.00%	863	40	14	0	0	0	0	0.93	0.71	0.30
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,701	1,691	99.41%	10	0.59%	1,524	113	54	10	0	0	0	2.91	0.00	0.10
(2V09) (621GJ) Bristol, VA	1,129	1,125	99.65%	4	0.35%	1,085	28	12	4	0	0	0	1.57	0.17	0.91
(2V09) (621GK) Campbell County, TN	437	437	100.00%	0	0.00%	409	21	7	0	0	0	0	1.81	0.00	0.98
(2V09) (621QA) Jonesville, VA	78	78	100.00%	0	0.00%	71	2	5	0	0	0	0	1.78		
(2V09) (621QB) Marion, VA	101	101	100.00%	0	0.00%	100	1	0	0	0	0	0	0.73		
(2V09) (621QC) Vansant, VA	37	37	100.00%	0	0.00%	36	1	0	0	0	0	0	1.00		
(2V09) (621QD) Knox County, TN	218	218	100.00%	0	0.00%	216	1	1	0	0	0	0		0.10	1.13
(2V09) (621QE) Downtown West, TN	261	258	98.85%	3	1.15%	241	13	4	0	2	0	1		2.86	
(2V09) (626) Middle Tennessee HCS	57,763	54,907	95.06%	2,856	4.94%	50,966	2,181	1,760	1,203	923	443	287	5.86	10.89	2.48
(2V09) (626) Nashville, TN	19,310	17,983	93.13%	1,327	6.87%	16,416	832	735	539	414	262	112	6.76	10.44	1.91
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	15,325	14,621	95.41%	704	4.59%	13,690	533	398	266	272	94	72			1.41
(2V09) (626GA) Dover, TN	632						13	15			2	14			3.00
(2V09) (626GC) Bowling Green, KY	1,285		92.61%				63	83					8.58	15.66	5.99
(2V09) (626GD) Ft. Campbell	13		100.00%		0.00%		0	0	0		0				
(2V09) (626GE) Clarksville, TN	4,517						179	149		67	37	11			
(2V09) (626GF) Chattanooga, TN	3,225	3,154	97.80%	71	2.20%	3,025	74	55	19	41	5	6	1.48	5.85	0.94
(2V09) (626GG) Tullahoma, TN	199	192	96.48%	7	3.52%	186	4	2	2	3	2	0	5.88	33.57	3.62

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4			Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V09) (626GH) Cookeville, TN	1,621	1,577	97.29%	44	2.71%	1,507	31	39	27	5	4	8	1.87	3.52	5.38
(2V09) (626GJ) Hopkinsville, KY	1,701	1,600	94.06%	101	5.94%	1,441	105	54	39	20	13	29	16.26	26.70	5.13
(2V09) (626GK) McMinnville, TN	763	751	98.43%	12	1.57%	672	51	28	6	4	0	2	6.48	5.11	3.63
(2V09) (626GL) Roane County, TN	594	581	97.81%	13	2.19%	550	20	11	6	2	3	2	3.01	18.43	4.48
(2V09) (626GM) Maury County, TN	1,077	1,059	98.33%	18	1.67%	971	61	27	6	9	0	3	8.07	4.23	2.47
(2V09) (626GN) Athens, TN	342	333	97.37%	9	2.63%	328	2	3	6	2	0	1	7.68		27.00
(2V09) (626GO) International Plaza, TN	1,481	1,432	96.69%	49	3.31%	1,360	44	28	30	9	6	4	12.53	4.57	1.28
(2V09) (626GP) Gallatin, TN	625	612	97.92%	13	2.08%	553	39	20	12	1	0	0	1.64		0.00
(2V09) (626MA) IDES Fort Campbell	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0		0.00	
(2V09) (626QA) Albion Street, TN	896	867	96.76%	29	3.24%	830	19	18	18	6	1	4	3.90		0.00
(2V09) (626QB) Charlotte Avenue, TN	2,039	1,975	96.86%	64	3.14%	1,893	51	31	32	18	8	6	4.45	13.21	0.40
(2V09) (626QC) Pointe Centre, TN	1,653	1,602	96.91%	51	3.09%	1,498	47	57	29	13	3	6		18.36	2.23
(2V09) (626QD) Glenis Drive, TN	406	406	100.00%	0	0.00%	387	12	7	0	0	0	0			1.52
(2V09) (626QE) Glenis Drive 2, TN	15	15	100.00%	0	0.00%	14	1	0	0	0	0	0			
(2V09) (626QF) Dalton Drive, TN	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0		0.13	
(3V10) (538) Chillicothe, OH HCS	11,033	10,416	94.41%	617	5.59%	9,623	468	325	195	267	124	31	4.49	14.84	1.73
(3V10) (538) Chillicothe, OH	7,200	6,714	93.25%	486	6.75%	6,088	379	247	137	224	104	21	4.29	15.80	1.88
(3V10) (538GA) Athens, OH	741	732	98.79%	9	1.21%	714	10	8	6	1	1	1	2.19	4.13	0.02
(3V10) (538GB) Portsmouth, OH	921	890	96.63%	31	3.37%	853	26	11	15	11	5	0	6.52	9.25	0.63
(3V10) (538GC) Marietta, OH	588	554	94.22%	34	5.78%	500	25	29	14	8	7	5	2.86	11.15	3.09
(3V10) (538GD) Lancaster, OH	807	784	97.15%	23	2.85%	763	8	13	8	9	4	2	2.20	10.42	1.76
(3V10) (538GE) Cambridge, OH	437	405	92.68%	32	7.32%	385	8	12	14	13	3	2	10.68	13.85	2.28
(3V10) (538GF) Wilmington, OH	339	337	99.41%	2	0.59%	320	12	5	1	1	0	0	2.19		1.70
(3V10) (539) Cincinnati, OH HCS	25,932	24,475	94.38%	1,457	5.62%	22,596	989	890	534	441	331	151	4.29	13.83	1.13
(3V10) (539) Cincinnati, OH	17,333	16,180	93.35%	1,153	6.65%	14,715	765	700	421	326	276	130	3.29	14.45	0.58
(3V10) (5399AB) Fort Thomas CLC	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			0.00
(3V10) (539A4) Fort Thomas, KY	1,139		98.68%	15			24	14	6	5	3	1		3.45	1.34
(3V10) (539GA) Bellevue, KY	872		97.48%				15	10		3	3	4	8.99		1.04
(3V10) (539GB) Clermont County, OH	1,708		96.90%				70	84	32	6	8	7	8.10		
(3V10) (539GC) Dearborn, IN	804		99.50%		0.0070		12			0	0	0		2.92	
(3V10) (539GD) Florence, KY	1,100		98.18%				11			6	4	2	3.56		
(3V10) (539GE) Hamilton, OH	1,084		98.62%				23			8	1	0		1.93	
(3V10) (539GF) Georgetown, OH	478		97.70%				21		0	8	2		6.04		
(3V10) (539QB) Highland Avenue, OH	839	689	82.12%	150	17.88%		25	25	38	74	32	6		15.16	
(3V10) (539QC) Vine Street, OH	18		94.44%	1	5.56%		0		1	0	0	0	0.00		
(3V10) (539QD) Norwood, OH	556		97.66%				23			5	2			4.04	
(3V10) (541) Cleveland, OH HCS	64,208		94.65%												
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	25,616	24,144	94.25%	1,472	5.75%	21,288	1,447	1,409	712	429	231	100	5.35	8.78	0.90
(3V10) (541BY) Canton, OH	4,193	4,119	98.24%	74	1.76%	3,868	174	77	17	30	22	5	2.45	6.16	3.10
(3V10) (541BZ) Youngstown, OH	4,133	4,081	98.74%	52	1.26%	3,814	174	93	33	16	1	2	2.02	2.66	1.50
(3V10) (541GB) Lorain, OH	2,740	2,667	97.34%	73	2.66%	2,541	81	45	21	25	19	8	9.96	2.75	1.37
(3V10) (541GC) Sandusky, OH	1,380	1,285	93.12%	95	6.88%	1,180	65	40	26	36	20	13	9.33	16.49	3.63
(3V10) (541GD) Mansfield, OH (David F. Winder)	3,252	3,248	99.88%	4	0.12%	3,182	46	20	4	0	0	0	0.34	0.55	0.58

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(3V10) (541GF) Lake County, OH	2,976	2,924	98.25%	52	1.75%	2,662	172	90	13	12	16	11	2.99	7.61	1.53
(3V10) (541GG) Akron, OH	6,083	5,524	90.81%	559	9.19%	5,009	289	226	215	213	88	43	6.67	16.05	0.94
(3V10) (541GH) East Liverpool, OH	1,043	961	92.14%	82	7.86%	916	26	19	39	35	6	2	3.55	20.65	1.32
(3V10) (541GI) Warren, OH	1,402	1,321	94.22%	81	5.78%	1,189	84	48	23	30	23	5	3.93	17.20	3.46
(3V10) (541GJ) New Philadelphia, OH	1,228	1,198	97.56%	30	2.44%	1,112	61	25	7	10	11	2	1.12	4.00	0.94
(3V10) (541GK) Ravenna, OH	1,359	1,338	98.45%	21	1.55%	1,265	51	22	13	6	0	2	1.13	6.45	1.39
(3V10) (541GL) Parma, OH	7,880	7,109	90.22%	771	9.78%	6,121	554	434	291	318	128	34	3.46	17.32	3.20
(3V10) (541QB) Cleveland Euclid Avenue, OH	716	716	100.00%	0	0.00%	714	1	1	0	0	0	0	0.00		
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	86	60	69.77%	26	30.23%	57	1	2	15	7	4	0		20.13	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	121	76	62.81%	45	37.19%	70	2	4	18	21	4	2		27.74	
(3V10) (552) Dayton, OH HCS	18,901	18,097	95.75%	804	4.25%	16,813	748	536	370	240	149	45	1.33	7.91	2.07
(3V10) (552) Dayton, OH	15,237	14,548	95.48%	689	4.52%	13,432	633	483	315	203	134	37	0.79	7.62	1.92
(3V10) (552GA) Middletown, OH	875	807	92.23%	68	7.77%	755	35	17	30	25	12	1	4.01	15.69	5.08
(3V10) (552GB) Lima, OH	886	875	98.76%	11	1.24%	845	16	14	7	4	0	0	1.31	0.50	3.84
(3V10) (552GC) Richmond, IN	908	898	98.90%	10	1.10%	859	28	11	7	3	0	0	1.45	1.82	8.50
(3V10) (552GD) Springfield, OH	921	895	97.18%	26	2.82%	848	36	11	11	5	3	7	2.81	16.42	3.00
(3V10) (552GF) Wright-Patterson, OH	74	74	100.00%	0	0.00%	74	0	0	0	0	0	0	0.10	1.25	0.00
(3V10) (757) Columbus, OH HCS	24,619	21,955	89.18%	2,664	10.82%	18,999	1,564	1,392	977	890	638	159	8.18	15.83	3.74
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	19,143	16,871	88.13%	2,272	11.87%	14,691	1,127	1,053	818	750	575	129	6.46	16.17	4.66
(3V10) (757GA) Zanesville, OH	1,014	968	95.46%	46	4.54%	743	109	116	28	11	3	4	7.72	6.56	6.30
(3V10) (757GB) Grove City, OH	988	899	90.99%	89	9.01%	795	77	27	16	35	26	12	10.14	18.50	2.69
(3V10) (757GC) Marion, OH	898	830	92.43%	68	7.57%	702	78	50	22	28	10	8	8.43	6.18	2.26
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	1,333	1,177	88.30%	156	11.70%	977	112	88	70	61	19	6	16.40	13.25	3.27
(3V10) (757QC) Columbus Airport Drive, OH	1,243	1,210	97.35%	33	2.65%	1,091	61	58	23	5	5	0			2.28
(3V10) (506) Ann Arbor, MI HCS	29,087	28,332	97.40%	755	2.60%	26,403	1,119	810	285	233	153	84	1.04	5.30	2.27
(3V10) (506) Ann Arbor, MI	20,357	19,805	97.29%	552	2.71%	18,271	834	700	198	171	127	56	1.38	4.23	2.70
(3V10) (506GA) Toledo, OH	5,118	4,932	96.37%	186	3.63%	4,600	242	90	74	58	26	28	0.99	13.01	0.78
(3V10) (506GB) Flint, MI	1,302	1,291	99.16%	11	0.84%	1,260	19	12	9	2	0	0	0.54	0.96	0.60
(3V10) (506GC) Jackson, MI	1,139	1,135	99.65%	4	0.35%	1,111	18	6	3	1	0	0	0.90	1.49	0.30
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	667	666			0.15%	663	3	0	1	0	0	0		0.00	
(3V10) (506QB) Green Road, MI	504				0.20%		3	2		1	0			0.63	
(3V10) (515) Battle Creek, MI HCS	17,915		91.04%			14,451	1,008	850							
(3V10) (515) Battle Creek, MI	8,262		90.61%			6,533	507	446		258				20.60	4.05
(3V10) (515BU) Battle Creek, MI - VADOM	32		71.88%		28.13%		3	1	0	1	6	2			
(3V10) (515BY) Wyoming, MI	7,306				10.25%	5,819	413	325		224	171	87		13.61	4.37
(3V10) (515GA) Muskegon, MI	1,041			33			44	51	22	6	2	3		8.53	
(3V10) (515GB) Lansing South, MI	829		97.95%	17			25	16		4	4	2		7.75	
(3V10) (515GC) Benton Harbor, MI	445			22			16			6	1	0		0.71	
(3V10) (553) Detroit, MI HCS	18,906						616			250					
(3V10) (553) Detroit, MI (John D. Dingell)	17,388		95.15%			15,471	600	474		249				9.15	
(3V10) (553GA) Yale, MI	900	900	100.00%	0	0.00%	899	1	0	0	0	0	0	0.27		0.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V10) (553GB) Pontiac, MI	587	582	99.15%	5	0.85%	562	15	5	1	1	0	3	14.74		
(3V10) (553QA) Piquette Street, MI	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0			
(3V10) (583) Indianapolis, IN HCS	33,863	33,318	98.39%	545	1.61%	31,695	1,026	597	319	128	70	28	1.06	2.62	2.76
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	24,877	24,397	98.07%	480	1.93%	23,157	766	474	281	113	58	28	1.22	2.59	3.30
(3V10) (583BU) Indianapolis, IN - VADOM	529	518	97.92%	11	2.08%	500	13	5	6	1	4	0		14.67	
(3V10) (583GA) Terre Haute, IN	1,046	1,038	99.24%	8	0.76%	1,012	18	8	2	1	5	0	0.07	6.38	0.10
(3V10) (583GB) Bloomington, IN	1,128	1,126	99.82%	2	0.18%	1,085	24	17	1	0	1	0	1.66	1.38	0.00
(3V10) (583GC) Martinsville, IN	456	455	99.78%	1	0.22%	449	4	2	1	0	0	0	0.42	0.44	0.40
(3V10) (583GD) Indianapolis West, IN	1,790	1,771	98.94%	19	1.06%	1,669	73	29	11	8	0	0	1.35	1.53	2.65
(3V10) (583GE) West Lafayette, IN	734	733	99.86%	1	0.14%	673	40	20	1	0	0	0	0.96	0.00	2.80
(3V10) (583GF) Wakeman, IN	742	731	98.52%	11	1.48%	721	5	5	10	1	0	0	0.36	2.65	1.05
(3V10) (583GG) Shelbyville, IN	455	454	99.78%	1	0.22%	426	17	11	1	0	0	0	0.85	1.23	7.23
(3V10) (583QA) Monroe County, IN	350	350	100.00%	0	0.00%	346	3	1	0	0	0	0			0.50
(3V10) (583QC) Vigo County, IN	361	359	99.45%	2	0.55%	324	22	13	1	1	0	0			4.22
(3V10) (583QD) Indianapolis YMCA, IN	630	621	98.57%	9	1.43%	568	41	12	4	3	2	0		2.87	0.00
(3V10) (583QE) Cold Spring Road, IN	765	765	100.00%	0	0.00%	765	0	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	20,320	18,266	89.89%	2,054	10.11%	16,674	835	757	713	801	421	119	10.56	17.66	3.30
(3V10) (610) Marion, IN	4,260	3,932	92.30%	328	7.70%	3,660	147	125	120	107	73	28	14.60	12.00	1.17
(3V10) (610A4) Fort Wayne, IN	7,564	6,556	86.67%	1,008	13.33%	5,878	344	334	289	420	234	65	13.24	19.29	2.06
(3V10) (610BU) Marion, IN - VADOM	28	28	100.00%	0	0.00%	20	5	3	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	3,782	3,341	88.34%	441	11.66%	3,109	122	110	159	201	65	16	9.00	18.43	1.56
(3V10) (610GB) Muncie, IN	1,284	1,219	94.94%	65	5.06%	1,134	42	43	19	25	19	2	7.23	26.04	4.18
(3V10) (610GC) Goshen, IN	1,078	958	88.87%	120	11.13%	823	69	66	81	25	12	2	12.17	0.56	8.19
(3V10) (610GD) Peru, IN	799	762	95.37%	37	4.63%	711	30	21	18	13	6	0	4.60	12.33	0.77
(3V10) (610QA) Fort Wayne East State Boulevard, IN	1,522						76	55	27	10	12	6		8.11	5.95
(3V10) (610QB) Columbia Place, IN	3		100.00%		0.0070		0	0							
(3V10) (655) Saginaw, MI HCS	13,210	12,421	94.03%	789	5.97%	11,721	421	279	247	327	176	39	4.32	16.16	2.28
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	7,938	7,300	91.96%	638	8.04%	6,896	243	161	183	268	157	30	2.86	16.60	4.04
(3V10) (655QA) Saginaw Barnard Road, MI	10	10	100.00%	0	0.00%	9	1	0	0	0	0	0	2.86	16.60	4.04
(3V10) (655GA) Gaylord, MI	483	473	97.93%	10	2.07%	442	21	10	4	2	3	1	2.33	0.00	1.13
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	940	904	96.17%	36	3.83%	833	41	30	14	14	5	3	6.79	4.58	6.28
(3V10) (655GC) Oscoda, MI	346	327	94.51%	19	5.49%	292	20	15	6	11	2	0	20.89	0.00	1.78
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van	347	346	99.71%	1	0.29%	326	11	9	0	1	0	0	0.20	4.24	2.17
Wagoner) (3V10) (655GE) Clare, MI	831	777	93.50%	54	6.50%	726	25	26	21	22	6	5	7.36	20.61	8.56
(3V10) (655GF) Bad Axe, MI	390	379	97.18%	11	2.82%	363	12	4	9	2	0	0	2.61	13.88	0.00
(3V10) (655GG) Cadillac, MI	413	409	99.03%	4	0.97%	400	6	3	2	2	0	0	1.23	39.71	0.44
(3V10) (655GH) Cheboygan County,	399	396	99.25%	3	0.75%	383	7	6	2	1	0	0	0.13		1.02
MI (3V10) (655GI) Grayling, MI	229	219	95.63%	10	4.37%	198	12	9	6	4	0	0	2.21	0.00	11.67
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	8	8	100.00%	0	0.00%	7	1	0	0	0	0	0		22.40	1.46
(3V10) (655QA) Saginaw Barnard Road, MI	876	873	99.66%	3	0.34%	846	21	6	0	0	3	0		22.40	1.46

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		Wait Time in Days 15
(3V12) (550) Danville, IL HCS	13,067	12,580	96.27%	487	3.73%	11,896	404	280	249	138	69	31	1.38	7.77	0.64
(3V12) (550) Danville, IL	6,081	5,777	95.00%	304	5.00%	5,405	212	160	127	100	53	24	0.72	9.63	0.43
(3V12) (550BY) Peoria, IL (Bob Michel)	3,452	3,355	97.19%	97	2.81%	3,150	129	76	58	28	9	2	1.68	4.47	0.66
(3V12) (550GA) Decatur, IL	964	929	96.37%	35	3.63%	885	28	16	19	7	4	5	2.00	9.63	0.36
(3V12) (550GD) Springfield, IL	1,318	1,301	98.71%	17	1.29%	1,266	22	13	13	2	2	0	1.49	2.86	0.26
(3V12) (550GF) Mattoon, IL	581	564	97.07%	17	2.93%	552	6	6	17	0	0	0	1.74	10.72	0.52
(3V12) (550GG) Bloomington, IL	671	654	97.47%	17	2.53%	638	7	9	15	1	1	0	0.59	11.14	3.04
(3V12) (537) Chicago, IL HCS	23,556	22,417	95.16%	1,139	4.84%	20,999	762	656	362	270	347	160	2.53	11.55	0.89
(3V12) (537) Chicago, IL (Jesse Brown)	18,214	17,241		973		16,129	594	518 115	286	217		153		10.92	
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	3,541	3,393	95.82%	148	4.18%	3,156	122	115	66	40	29	,	3.39	18.86	0.64
(3V12) (537GA) Chicago Heights, IL	532	527		5	0.0.70	514	10	3	2	2	1	0	2.38		0.50
(3V12) (537GD) Lakeside, IL	848	837		11		802	24	11	6	5	0	0	4.00	1.67	
(3V12) (537HA) Auburn Gresham, IL	421		99.52%	2		398	12	9	2	0	0	0			4.39
(3V12) (556) North Chicago, IL HCS	17,384	16,890		494		16,050	526							9.00	
(3V12) (556) North Chicago, IL (Captain James A. Lovell) (3V12) (556GA) Evanston, IL	15,316	14,847		469		14,029	513	305	172	160	102	35	0.80	8.99	24.16
(3V12) (556GC) McHenry, IL	1,023	1,010				998	5	7	10	1	2	0	0.97	12.41	2.03
(3V12) (556GD) Kenosha, WI	652	651	99.85%	10	0.15%	648	3	0	10		0	0	0.00	2.12	
(3V12) (578) Hines, IL HCS	25,888	24,861		1,027	3.97%	23,878	528	455	336	314	ů	146		7.51	
(3V12) (578) Hines, IL (Edward Hines	20,232		95.97%			18,582	438	396	285	234		99		6.75	
Junior) (3V12) (578GA) Joliet, IL	1,736		92.74%			1,508	62	40	38	59		6	7.42	17.55	
(3V12) (578GC) Kankakee County, IL	440	434	98.64%	6	1.36%	427	6	1	1	1	3	1	1.91	12.84	0.42
(3V12) (578GD) Aurora, IL	1,113	1,059	95.15%	54	4.85%	1,044	6	9	2	6	6	40	24.65	3.19	0.86
(3V12) (578GE) Hoffman Estates, IL	629	627	99.68%	2	0.32%	620	5	2	2	0	0	0	0.61	0.33	0.75
(3V12) (578GF) LaSalle, IL	707	685	96.89%	22	3.11%	673	7	5	7	14	1	0	3.75	4.76	1.42
(3V12) (578GG) Oak Lawn, IL	1,031	1,030	99.90%	1	0.10%	1,024	4	2	1	0	0	0	0.22		0.56
(3V12) (585) Iron Mountain, MI HCS	7,771	7,431	95.62%	340	4.38%	6,740	348	343	249	70	14	7	6.52	8.31	2.96
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	4,581		94.50%				215	227	177	57			9.34	8.49	
(3V12) (585GA) Hancock, MI	364	358				341	8	9	5	1	0			8.00	
(3V12) (585GB) Rhinelander, WI	757	720			4.89%	630	41	49	31	6	0	0	10.36	4.05	
(3V12) (585GC) Menominee, MI	463	457		6		443	10	4	5	1	0	0	2.21	10.00	
(3V12) (585GD) Ironwood, MI	275			4	1.45%	249	8	14	1	0	0		5.15	0.00	
(3V12) (585GF) Manistique, MI	286	283		3			3			3	0	1	2.14	2.67	8.42
(3V12) (585HA) Marquette, MI	439	586					29	24	15	3	0	0	5.96	2.67	5.21
(3V12) (585HB) Sault Saint Marie, MI (3V12) (607) Madison, WI HCS	18,757		97.61%						241	106			3.92 2.77	12.60 6.63	
(3V12) (607) Madison, WH (William S. Middleton)	11,733		96.68%	390		10,362	566	415	199	95		29		6.93	
(3V12) (607GC) Janesville, WI	761	758	99.61%	3	0.39%	721	28	9	3	0	0	0	1.73	3.54	0.00
(3V12) (607GD) Baraboo, WI	655	654	99.85%	1	0.15%	617	32	5	1	0	0	0	1.44	2.26	0.00
(3V12) (607GE) Beaver Dam, WI	539	538	99.81%	1	0.19%	504	24	10	1	0	0	0	2.17	1.03	0.00
(3V12) (607GF) Freeport, IL	418	418	100.00%	0	0.00%	379	34	5	0	0	0	0	2.74	0.22	2.17
(3V12) (607GG) Madison West, WI	2,350	2,321	98.77%	29	1.23%	2,176	93	52	21	4	2	2	5.83	0.00	0.32

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V12) (607HA) Rockford, IL	2,301	2,276	98.91%	25	1.09%	2,143	98	35	16	7	2	0	2.29	3.38	1.53
(3V12) (676) Tomah, WI HCS	13,820	12,824	92.79%	996	7.21%	11,966	471	387	436	404	122	34	11.73	17.07	1.23
(3V12) (676) Tomah, WI	8,429	7,899	93.71%	530	6.29%	7,481	234	184	211	228	77	14	11.84	16.31	0.73
(3V12) (676GA) Wausau, WI	1,760	1,625	92.33%	135	7.67%	1,499	71	55	79	50	5	1	11.35	7.52	2.88
(3V12) (676GC) River Valley, WI	1,681	1,557	92.62%	124	7.38%	1,435	76	46	66	46	11	1	11.11	3.38	0.57
(3V12) (676GD) Wisconsin Rapids, WI	1,635	1,441	88.13%	194	11.87%	1,267	80	94	73	75	29	17	13.12	21.88	2.69
(3V12) (676GE) Clark County, WI	290	277	95.52%	13	4.48%	259	10	8	7	5	0	1	5.64	16.10	2.52
(3V12) (676QA) Tomah, WI - Mobile	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0			
(3V12) (695) Milwaukee, WI HCS	32,660	29,818	91.30%	2,842	8.70%	27,854	1,053	911	870	1,272	539	161	12.36	11.44	2.43
(3V12) (695BY) Appleton, WI (John H. Bradley)	4	4	100.00%	0	0.00%	3	0	1	0	0	0	0	9.01	10.77	1.70
(3V12) (695) Milwaukee, WI (Clement J. Zablocki) (3V12) (695BU) Milwaukee, WI -	22,782		92.75%	1,652		·	679	582			348		9.01	10.77	1.70
VADOM	20		100.00%		0.00%							, and the second			
(3V12) (695BY) Appleton, WI (John H. Bradley)	3,513	3,131	89.13%	382	10.87%	2,882	117	132	141	186	43	12	15.77	9.90	1.60
(3V12) (695GA) Union Grove, WI	855	827	96.73%	28	3.27%	784	17	26	16	10	1	1	3.74	0.00	8.61
(3V12) (695GC) Cleveland, WI	619	540	87.24%	79	12.76%	479	28	33	23	45	8	3	16.93		6.81
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	4,818	4,117	85.45%	701	14.55%	3,768	212	137	157	361	139	44	16.26	15.36	5.05
(3V12) (695QA) Milwaukee MLK Drive, WI	49	49	100.00%	0	0.00%	49	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	22,045	19,051	86.42%	2,994	13.58%	16,497	1,315	1,239	919	1,144	675	256	12.49	18.38	8.17
(3V15) (589GE) Kirksville, MO	11	10	90.91%	1	9.09%	10	0	0	1	0	0	0	17.28	19.41	6.70
(3V15) (589A4) Columbia, MO (Harry S. Truman)	15,552	13,185	84.78%	2,367	15.22%	11,274	962	949	700	890	567	210	17.28	19.41	6.70
(3V15) (589G8) Jefferson City, MO	43	43	100.00%	0	0.00%	36	4	3	0	0	0	0	17.28	19.41	6.70
(3V15) (589G8) Jefferson City, MO	1,430	1,319	92.24%	111	7.76%	1,218	53	48	32	45	25	9	4.58	13.36	3.04
(3V15) (589GE) Kirksville, MO	543	493	90.79%	50	9.21%	438	31	24	23	18	6	3	8.86	15.83	15.22
(3V15) (589GF) Fort Leonard Wood, MO	1,025		83.12%		16.88%		65	66			32		16.81	16.72	
(3V15) (589GH) Lake of the Ozarks, MO	718	671	93.45%	47	6.55%	566	53	52	21	15	8	3	4.84	14.16	18.95
(3V15) (589GX) Mexico, MO	519	495	95.38%	24	4.62%	466	16	13	9	12	2	1	4.16	7.23	3.59
(3V15) (589GY) St. James, MO	552	486	88.04%	66	11.96%	444	24	18	36	7	8	15	25.62	2.59	6.54
(3V15) (589JA) Sedalia, MO	780	767	98.33%	13	1.67%	686	50	31	4	7	2	0	2.90	1.66	7.77
(3V15) (589JD) Marshfield, MO	872						57	35			25		12.17	19.59	
(3V15) (589) Kansas City, MO HCS	25,923		94.36%			22,662	863	937					1.98		
(3V15) (589) Kansas City, MO	17,901		92.88%				675	803			287	59			
(3V15) (589G1) Warrensburg, MO	1,296	·	98.84%				38	24			1	1	2.27	2.09	
(3V15) (589GB) Belton, MO	812						42	30			0	_	1.73		0.00
(3V15) (589GC) Paola, KS	319		99.69%		0.31%		2	2		0	0	_	0.83	0.00	
(3V15) (589GD) Nevada, MO	436		100.00%				5	2		0	0	_	0.54	3.50	
(3V15) (589GZ) Cameron, MO	220		97.73%				1	2	4	1	0	_	5.50		5.00
(3V15) (589JB) Excelsior Springs, MO	671				0.75%		1	4	4	1	0	· ·	3.17		0.00
(3V15) (589JC) Shawnee, KS	1,050		99.05%				17	12			0		1.89		
(3V15) (589JF) Honor, MO	2,868		95.12%				82	57			12		2.56	15.63	
(3V15) (589MC) IDES Whiteman AFB	3		100.00%		0.00%		0	0	_		0			0.33	
(3V15) (589QA) Overland Park, KS	347	345	99.42%	2	0.58%	344	0	1	2	0	0	0		0.34	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V15) (589A5) Eastern Kansas HCS	16,532	15,294	92.51%	1,238	7.49%	14,212	601	481	364	542	277	55	6.31	17.89	2.16
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	7,981	7,414	92.90%	567	7.10%	6,931	275	208	155	280	112	20	8.36	16.22	0.86
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	6,006	5,468	91.04%	538	8.96%	5,078	227	163	167	208	135	28	5.16	20.87	2.95
(3V15) (589BU) Leavenworth, KS - VADOM	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(3V15) (589GI) St. Joseph, MO	487	466	95.69%	21	4.31%	442	9	15	7	7	6	1	5.46	64.14	8.35
(3V15) (589GJ) Wyandotte County, KS	233	227	97.42%	6	2.58%	219	3	5	4	2	0	0	15.43		1.76
(3V15) (589GM) Chanute, KS	48	48	100.00%	0	0.00%	47	1	0	0	0	0	0	0.59		2.20
(3V15) (589GP) Garnett, KS	19	19	100.00%	0	0.00%	19	0	0	0	0	0	0	0.00		0.00
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz- Based)	1,183	1,092	92.31%	91	7.69%	972	59	61	25	39	23	4	7.21	12.43	25.63
(3V15) (589GU) Lawrence, KS	169	164	97.04%	5	2.96%	158	5	1	3	1	1	0	3.21		
(3V15) (589GV) Fort Scott, KS	180	179	99.44%	1	0.56%	176	2	1	1	0	0	0	0.04		0.00
(3V15) (589JE) Platte City, MO	187		95.72%	8			8	7	1	5	0	2	4.76		1.23
(3V15) (589MA) Ft. Riley DES Clinic	35		97.14%		2.86%		12			0	0			18.79	
(3V15) (589MD) IDES Fort Leavenworth	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		2.00	
(3V15) (589A7) Wichita, KS HCS	16,995	15,566	91.59%	1,429	8.41%	14,259	701	606	572	588	217	52	4.06	15.04	2.88
(3V15) (589A7) Wichita, KS (Robert J. Dole)	13,744	12,644	92.00%	1,100	8.00%	11,526	603	515	460	418	179	43	3.75	13.74	3.10
(3V15) (589G2) Dodge City, KS	323	320	99.07%	3	0.93%	316	2	2	1	2	0	0	0.77	0.08	0.17
(3V15) (589G3) Liberal, KS	35	34	97.14%	1	2.86%	34	0	0	0	0	0	1	0.00	73.50	0.00
(3V15) (589G4) Hays, KS	316	308	97.47%	8	2.53%	301	7	0	4	4	0	0	2.93	7.81	0.50
(3V15) (589G5) Parsons, KS	291	285	97.94%	6	2.06%		4	2	3	2	1	0	4.08	1.00	
(3V15) (589G7) Hutchinson, KS	543		95.40%	25			8	11			1	4	7.51	2.09	
(3V15) (589GW) Salina, KS	814			20			42	36			3		3.91	0.81	4.90
(3V15) (589MB) IDES McConnel AFB	13		100.00%	0	0.00%		3	0	0	0	0			6.00	2.00
(3V15) (589QB) Sedgwick County, KS	8		100.00%	0	0.00%		0		0	440				00.00	
(3V15) (589QC) South Parklane, KS	908		70.70% 94.22%		29.30%		32	38					0.00	22.33	
(3V15) (657A5) Marion, IL HCS	15,514				5.78%		567				165				
(3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP	5,803		90.06%	577			174		230		109		3.50	15.68	0.49
(3V15) (657GJ) Evansville, IN	5,115		94.33%	290			253	155			54		1.31	12.00	
(3V15) (657GK) Mount Vernon, IL	569		100.00%	0			13				0		0.67	0.00	
(3V15) (657GL) Paducah, KY	823		99.15%	7	0.85%		23	14			0		2.16		2.72
(3V15) (657GM) Effingham, IL	369		100.00%	0			14			0	0	0	1.68		1.29
(3V15) (657GP) Owensboro, KY	628		99.52%	3			13	5	0	2	1	0	5.75		
(3V15) (657GQ) Vincennes, IN	374	363	97.06%	11	2.94%	347	11	5	9	2	0	0	6.16		0.78
(3V15) (657GR) Mayfield, KY	279	278	99.64%	1	0.36%	270	6	2	0	1	0	0	0.00		2.62
(3V15) (657GT) Carbondale, IL	423	420	99.29%	3	0.71%	420	0	0	1	1	1	0	1.46	0.00	2.58
(3V15) (657GU) Harrisburg, IL	261	261	100.00%	0	0.00%	241	11	9	0	0	0	0	1.53		1.27
(3V15) (657QD) Heartland Street, IL	831	826	99.40%	5	0.60%	753	47	26	3	2	0	0	3.06	2.17	1.11
(3V15) (657A4) Poplar Bluff, MO HCS	9,894	9,305	94.05%	589	5.95%	8,831	267	207	167	243	158	21	7.48	13.72	2.41
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	4,858	4,531	93.27%	327	6.73%		137	109			120	20	10.55	14.61	1.50
(3V15) (657GF) West Plains, MO	961	869	90.43%	92	9.57%	826	23	20	37	45	10	0	4.03	4.81	2.45

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V15) (657GG) Paragould, AR	621	609	98.07%	12	1.93%	597	11	1	3	9	0	0	3.91	0.00	0.85
(3V15) (657GH) Cape Girardeau, MO	1,421	1,385	97.47%	36	2.53%	1,292	49	44	11	12	12	1	4.55	1.14	2.92
(3V15) (657GI) Farmington, MO	1,324	1,221	92.22%	103	7.78%	1,166	34	21	32	61	10	0	10.02	0.12	3.04
(3V15) (657GN) Salem, MO	33	31	93.94%	2	6.06%	26	4	1	0	2	0	0	0.00		
(3V15) (657GV) Sikeston, MO	439	422	96.13%	17	3.87%	406	7	9	5	6	6	0	2.05	15.38	7.80
(3V15) (657GW) Pocahontas, AR	237	237	100.00%	0	0.00%	233	2	2	0	0	0	0	0.15	0.00	2.40
(3V15) (657) St. Louis, MO HCS	27,945	26,865	96.14%	1,080		25,213	924						10.01	8.90	1.01
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	12,248	11,712	95.62%	536	4.38%	10,967	390	355	181	152	164	39	3.73	7.54	0.22
(3V15) (657GA) St. Clair County, IL	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0	3.73	7.54	0.22
(3V15) (657QB) Washington Boulevard, MO	6	6	100.00%	0	0.00%	5	1	0		0	0	0	3.73	7.54	0.22
(3V15) (657A0) St. Louis Jefferson Barracks, MO	8,805		95.75%			7,847	351								1.27
(3V15) (657GA) St. Clair County, IL	1,129		93.27%			947	65				14				
(3V15) (657GB) St. Louis County, MO			99.41%	6	0.59%	985	11			0	4	2	76.28		0.47
(3V15) (657GD) St. Charles County, MO	919		97.93%	19	2.07%	873	9			8	4	1	0.14		
(3V15) (657GS) Franklin County, MO	511		99.41%	3		487	9			0	0	2			
(3V15) (657GX) Washington Avenue, MO (3V15) (657GY) Manchester Avenue,	1,224		99.58%	31	2.53%	916	15			5	0	0	0.38		0.00
MO		·				·					·	<u>'</u>			
(3V15) (657QA) Olive Street, MO	907		96.69%	30	3.31%		27			8	14	4	2.68	10.15	2.04
(3V15) (657QB) Washington Boulevard, MO	200	199	99.50%	1	0.50%	193	6	0	1	0	0	0			
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	39		100.00%		0.00%		0				0	0			
(4V16) (502) Alexandria, LA HCS	13,290		95.74%				349								
(4V16) (502) Alexandria, LA	6,871		93.60%			6,160	155			171	129				2.55
(4V16) (502GA) Jennings, LA	428		99.53%			412	9			1	0				
(4V16) (502GB) Lafayette, LA	2,378		98.11%			2,282	31								
(4V16) (502GE) Lake Charles, LA (Douglas Fournet) (4V16) (502GF) Fort Polk, LA	1,269		98.27%	38	1.73% 4.13%	1,171	51				3	0	0.82		
	460		95.87%		0.22%	452	5			0	0	0			
(4V16) (502GG) Natchitoches, LA (4V16) (502QB) Lafayette Campus B,	965		98.13%			807	69				0	0	0.00	0.00	3.03
LA (4V16) (520) Gulf Coast, MS HCS	25,667	24,664	96.09%	1,003	3.91%	23,316	723	625	389	327	183	104	3.10	10.20	2.96
(4V16) (520) Biloxi, MS	10,003		95.53%			8,944	322								0.82
(4V16) (520BZ) Pensacola, FL	7,212		94.52%	395	5.48%	6,496	168				65				
(4V16) (520GA) Mobile, AL	3,840		97.19%		2.81%	3,603	63								2.92
(4V16) (520GB) Panama City Beach,	1,460		99.73%		0.27%	1,407	32			3	0	0			
(4V16) (520GC) Eglin Air Force Base, FL	2,383	2,343	98.32%	40	1.68%	2,133	128	82	21	8	5	6	1.55	0.07	2.87
(4V16) (520QA) Panama City Beach West, FL	769	760	98.83%	9	1.17%	733	10	17	3	4	2	0		0.00	2.46
(4V16) (564) Fayetteville, AR HCS	27,005	26,121	96.73%	884	3.27%	25,020	606	495	384	308	166	26	4.18	8.45	1.96
(4V16) (564) Fayetteville, AR	11,614	11,150	96.00%	464	4.00%	10,538	308	304	204	157	91	12	4.36	10.50	1.37
(4V16) (564BY) Springfield, MO (Gene Taylor)	5,740	5,465	95.21%	275		5,155	186	124	118	101	48	8	6.27	8.70	2.68
(4V16) (564GA) Harrison, AR	434	429	98.85%	5	1.15%	405	14	10	3	2	0	0	2.20		
(4V16) (564GB) Fort Smith, AR	2,787	2,768	99.32%	19	0.68%	2,736	17	15	9	3	5	2	1.75	3.38	
(4V16) (564GC) Branson, MO	2,161	2,100	97.18%	61	2.82%	2,047	29	24	29	24	7	1	2.40	4.79	0.26

	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (564GD) Ozark, AR	539	517	95.92%	22	4.08%	490	19	8	7	7	5	3	4.69	0.00	6.28
(4V16) (564GE) Jay, OK	648	643	99.23%	5	0.77%	641	2	0	3	1	1	0	0.37	4.05	0.73
(4V16) (564GF) Joplin, MO	2,110	2,080	98.58%	30	1.42%	2,041	29	10	11	12	7	0	4.35	0.09	1.04
(4V16) (564QA) Township, AR	316	316	100.00%	0	0.00%	316	0	0	0	0	0	0			
(4V16) (564QB) Sunbridge, AR	656	653	99.54%	3	0.46%	651	2	0	0	1	2	0		1.08	
(4V16) (580) Houston, TX HCS	56,916	55,607	97.70%	1,309	2.30%	53,697	1,060	850	435	536	257	81	0.81	4.75	0.83
(4V16) (580) Houston, TX (Michael E. DeBakey)	34,761	33,745	97.08%	1,016	2.92%	32,282	772	691	340	395	217	64	1.02	4.42	0.98
(4V16) (580BY) Beaumont, TX	2,184	2,177	99.68%	7	0.32%	2,122	40	15	4	1	0	2	0.16	0.00	0.01
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	1,176	1,174	99.83%	2	0.17%	1,150	15	9	1	1	0	0	0.33	3.78	0.09
(4V16) (580GC) Galveston County, TX	609	609	100.00%	0	0.00%	609	0	0	0	0	0	0	0.00	0.00	0.07
(4V16) (580GD) Conroe, TX	4,284	4,120	96.17%	164	3.83%	4,012	57	51	55	91	14	4	1.00	9.11	0.80
(4V16) (580GE) Katy, TX	3,758	3,718	98.94%	40	1.06%	3,686	22	10	15	10	12	3	0.15	9.23	0.27
(4V16) (580GF) Lake Jackson, TX	1,375	1,373	99.85%	2	0.15%	1,360	10	3	2	0	0	0	0.60		1.26
(4V16) (580GG) Richmond, TX	3,001	2,990	99.63%	11	0.37%	2,867	90	33	4	6	0	1	0.60	3.27	0.69
(4V16) (580GH) Tomball, TX	3,400	3,350	98.53%	50	1.47%	3,288	38	24	11	22	11	6	0.14	7.11	1.20
(4V16) (580GJ) Texas City, TX	2,368	2,351	99.28%	17	0.72%	2,321	16	14	3	10	3	1	2.38	1.31	1.32
(4V16) (586) Jackson, MS HCS	16,533	16,091	97.33%	442	2.67%	15,488	344	259	122	90	171	59	3.05	10.16	0.51
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	12,326	11,951	96.96%	375	3.04%	11,499	232	220	101	73	153	48	3.43	10.10	0.37
(4V16) (586GA) Kosciusko, MS	393	393	100.00%	0	0.00%	392	1	0	0	0	0	0	0.04		0.14
(4V16) (586GB) Meridian, MS	615	611	99.35%	4	0.65%	607	4	0	0	2	1	1	0.17		2.33
(4V16) (586GC) Greenville, MS	532	527	99.06%	5	0.94%	494	25	8	0	4	0	1	0.11		6.67
(4V16) (586GD) Hattiesburg, MS	1,411	1,381	97.87%	30	2.13%	1,316	47	18	10	7	4	9	8.00		4.32
(4V16) (586GE) Natchez, MS	322	315	97.83%	7	2.17%	311	0	4	7	0	0	0	3.08		0.00
(4V16) (586GF) Columbus, MS	347	345	99.42%	2	0.58%	333	10	2	1	0	1	0	0.33		0.00
(4V16) (586GG) McComb, MS	433	433	100.00%	0	0.00%	403	23	7	0	0	0	0	0.20		0.00
(4V16) (586QB) Dogwood View Parkway, MS	154	135	87.66%	19	12.34%	133	2	0	3	4	12	0		11.26	
(4V16) (598) Little Rock, AR HCS	28,848	26,693	92.53%	2,155	7.47%	25,096	897	700	661	877	465	152	4.27	13.64	2.77
(4V16) (598) Little Rock, AR (John L. McClellan)	13,248	11,946	90.17%	1,302	9.83%	11,260	367	319	369	531	289	113	5.16	13.40	0.84
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	7,861	7,306	92.94%	555	7.06%	6,809	280	217	172	234	121	28	5.57	14.38	2.45
(4V16) (598GA) Mountain Home, AR	1,273	1,203	94.50%	70	5.50%	1,115	46	42	37	26	7	0	4.56	11.29	6.86
(4V16) (598GB) El Dorado, AR	713	710	99.58%	3	0.42%	704	4	2	1	1	1	0	1.90	0.00	0.17
(4V16) (598GC) Hot Springs, AR	1,903	1,792	94.17%	111	5.83%	1,700	47	45	46	42	20	3	2.76	11.89	7.49
(4V16) (598GD) Mena, AR	529	523	98.87%	6	1.13%	468	39	16	2	3	1	0	4.04	0.33	1.69
(4V16) (598GE) Pine Bluff, AR	586	581	99.15%	5	0.85%	552	23	6	2	1	2	0	1.86	0.00	7.70
(4V16) (598GF) Searcy, AR	751	720	95.87%	31	4.13%	707	9	4	9	14	6	2	3.77	39.02	1.22
(4V16) (598GG) Conway, AR	1,378	1,321	95.86%	57	4.14%	1,220	61	40	16	20	18	3	2.20	14.69	4.99
(4V16) (598GH) Russellville, AR	513	501	97.66%	12	2.34%	475	18	8	5	4	0	3	3.48	6.96	0.26
(4V16) (598QA) Little Rock Main Street, AR	93						3	1	2	·	0	0			
(4V16) (629) New Orleans, LA HCS	21,977	20,975	95.44%	1,002	4.56%	19,527	775	673	386	284	247	85	0.92	9.51	4.21
(4V16) (629) New Orleans, LA	13,440	12,597	93.73%	843	6.27%	11,443	592	562	300	241	223	79	1.32	10.85	5.34
(4V16) (629BY) Baton Rouge, LA															

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (629GA) Houma, LA	771	771	100.00%	0	0.00%	760	4	7	0	0	0	0	1.49	0.50	0.75
(4V16) (629GB) Hammond, LA	1,169	1,160	99.23%	9	0.77%	1,138	18	4	1	6	2	0	0.50	3.48	2.49
(4V16) (629GC) Slidell, LA	1,034	1,013	97.97%	21	2.03%	971	28	14	11	5	5	0	0.04	2.44	0.00
(4V16) (629GD) St. John, LA	550	550	100.00%	0	0.00%	542	6	2	0	0	0	0	0.00	3.00	0.00
(4V16) (629GE) Franklin, LA	319	317	99.37%	2	0.63%	312	3	2	2	0	0	0	1.57		0.07
(4V16) (629GF) Bogalusa, LA	396	396	100.00%	0	0.00%	396	0	0	0	0	0	0	0.00		0.57
(4V16) (629QA) Baton Rouge South, LA	1,385	1,304	94.15%	81	5.85%	1,186	58	60	63	9	5	4		4.96	1.87
(4V16) (667) Shreveport, LA HCS	14,820	14,166	95.59%	654	4.41%	13,348	508	310	194	234	135	91	3.97	6.22	11.24
(4V16) (667) Shreveport, LA (Overton Brooks)	10,925		95.35%		4.65%		356	244		164	114			6.47	11.30
(4V16) (667GB) Monroe, LA	1		100.00%				0	0		0	0	0	1.33	6.47	11.30
(4V16) (667GA) Texarkana, AR	1,281		97.58%			· ·	48	16		15		0	6.05	8.90	5.85
(4V16) (667GB) Monroe, LA	1,139		99.30%		0.70%	· ·	24	14		2		0	3.63	0.00	0.00
(4V16) (667GC) Longview, TX	1,454					,	80	36		53		2	7.52	0.17	11.91
(4V16) (667QA) Knight Street, LA	20		100.00%		0.00%		0	0		0	0			0.05	
(4V17) (549) Dallas, TX HCS	53,479							1,493		596		275		9.27	1.79
(4V17) (549) Dallas, TX	29,785		95.12%		4.88%		1,116	863		436	317	115		11.26	1.37
(4V17) (549A4) Bonham, TX (Sam Rayburn Center) (4V17) (549A5) Garland, TX	3,841		98.65%		2.83%		110	47		11	10	9	0.07	4.20	0.94
(4V17) (549BY) Fort Worth, TX	9,586	9,035	94.25%	551	5.75%	8,036	600	399	198	99	147	107	2.04	2.68	2.55
(4V17) (549GD) Denton, TX	1,826		97.65%		2.35%		48	21		16		11			0.07
(4V17) (549GE) Decatur, TX	312	282	90.38%	30	9.62%	264	7	11	17	6	5	2	21.13		4.75
(4V17) (549GF) Granbury, TX	298	291	97.65%				9	5	3	2	0	2	5.22		
(4V17) (549GH) Greenville, TX	477	464	97.27%	13	2.73%	457	5	2	3	5	2	3	4.97	1.40	0.07
(4V17) (549GJ) Sherman, TX	1,000	993	99.30%	7	0.70%	937	39	17	6	1	0	0	2.66		0.44
(4V17) (549GK) Polk Street, TX	1,150	1,141	99.22%	9	0.78%	1,120	16	5	5	2	0	2	1.12	0.00	0.32
(4V17) (549GL) Plano, TX	2,375	2,339	98.48%	36	1.52%	2,211	74	54	12	8	2	14	2.32	6.50	3.73
(4V17) (549GM) Grand Prairie, TX	980	966	98.57%	14	1.43%	897	45	24	5	3	3	3	0.80		5.27
(4V17) (549QC) Tyler Broadway, TX	1,637	1,599	97.68%	38	2.32%	1,477	81	41	18	6	8	6	1.36	1.53	0.62
(4V17) (671) San Antonio, TX HCS	48,147	45,570	94.65%	2,577	5.35%	41,856	1,969	1,745	1,063	820	512	182	5.40	11.45	3.51
(4V17) (671GO) North Central Federal, TX	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0	7.09	12.29	3.41
(4V17) (671GB) Victoria, TX	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	7.09	12.29	3.41
(4V17) (671) San Antonio, TX (Audie L. Murphy)	24,901		93.04%		6.96%		990	1,014		550 75	420	119		9.85	3.41
(4V17) (671A4) Kerrville, TX	3,109		93.95%						00	75	0	10	0.13	9.00	1.53
(4V17) (671BU) San Antonio, TX - VADOM	163		99.39%		0.61%						_	1	0.50	0.00	0.00
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	5,690	5,571	97.91%	119	2.09%	5,127	270	174	61	31	18	9	2.59	6.83	3.22
(4V17) (671GB) Victoria, TX	854	851	99.65%	3			6	1	1	1	0	1	0.67	17.31	0.46
(4V17) (671GF) South Bexar County, TX	1,333	1,308	98.12%	25	1.88%	1,164	89	55	16	6	2	1	4.95		3.56
(4V17) (671GH) Beeville, TX	136	132	97.06%	4	2.94%	131	0	1	2	1	1	0	2.10		
(4V17) (671GK) San Antonio Woodcock Drive, TX	1,975	1,960	99.24%	15	0.76%	1,909	26	25	8	3	2	2	3.62		1.67
(4V17) (671GL) New Braunfels, TX	661	658	99.55%	3	0.45%	562	72	24	2	0	1	0	2.52		
(4V17) (671GN) Seguin, TX	117	115	98.29%	2	1.71%	108	6	1	0	2	0	0	6.28		
		,		,		,	,			,					

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (671GO) North Central Federal, TX	3,123	2,972	95.16%	151	4.84%	2,655	156	161	104	33	9	5	8.04	5.12	5.49
(4V17) (671GP) Balcones Heights,	2,200	2,128	96.73%	72	3.27%	2,005	69	54	46	18	2	6	8.19	1.38	1.97
(4V17) (671GQ) Shavano Park, TX	1,383	1,359	98.26%	24	1.74%	1,282	54	23	14	5	4	1	3.20		3.07
(4V17) (671GR) North Bexar, TX	409	400	97.80%	9	2.20%	387	8	5	1	5	2	1	3.47		0.04
(4V17) (671PA) San Antonio SARRTP	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0.00
(4V17) (671QB) Data Point, TX	2,074	1,847	89.05%	227	10.95%	1,672	86	89	75	90	36	26		9.87	
(4V17) (674) Temple, TX HCS	29,763	28,687	96.38%	1,076	3.62%	27,239	825	623	393	351	177	155	1.57	6.34	3.67
(4V17) (674) Temple, TX (Olin E. Teague Center)	13,828	13,246	95.79%	582	4.21%	12,573	371	302	192	190	101	99	4.92	5.63	7.04
(4V17) (674A4) Waco, TX (Doris Miller)	2,720	2,638	96.99%	82	3.01%	2,528	79	31	28	34	12	8	1.87	15.99	0.89
(4V17) (674BY) Austin, TX	8,479	8,207	96.79%	272	3.21%	7,718	277	212	104	91	39	38	0.47	4.76	2.78
(4V17) (674GA) Palestine, TX	565	551	97.52%	14	2.48%	541	6	4	4	5	3	2	0.70	49.00	0.64
(4V17) (674GB) Brownwood, TX	585	572	97.78%	13	2.22%	535	20	17	8	1	1	3	0.74	66.50	2.17
(4V17) (674GC) Bryan, TX	274	258	94.16%	16	5.84%	246	4	8	1	4	8	3	0.43	0.00	1.73
(4V17) (674GD) Cedar Park, TX	2,150	2,062	95.91%	88	4.09%	1,962	58	42	52	22	13	1	3.60	0.00	8.22
(4V17) (674GF) Temple South General Bruce Drive, TX	1,110	1,102	99.28%	8	0.72%	1,086	10	6	3	4	0	1	1.14	1.17	3.17
(4V17) (674HB) LaGrange, TX	52	51	98.08%	1	1.92%	50	0	1	1	0	0	0	6.13		0.00
(4V17) (504) Amarillo, TX HCS	7,725	7,405	95.86%	320	4.14%	7,102	182	121	109	149	45	17	1.09	7.77	0.82
(4V17) (504) Amarillo, TX (Thomas E.	4,645	4,420	95.16%	225	4.84%	4,197	140	83	74	109	29	13	0.89	5.80	1.43
Creek) (4V17) (504BY) Lubbock, TX	2,793	2,703	96.78%	90	3.22%	2,629	37	37	33	37	16	4	0.27	14.85	0.10
(4V17) (504BZ) Clovis, NM	261		99.62%	1	0.38%	254	5	1	0	1	0	0			0.58
(4V17) (504GA) Childress, TX	18	14	77.78%	4	22.22%	14	0	0	2	2	0	0	18.13		
(4V17) (504HB) Dalhart, TX	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0	0.71		
(4V17) (519) Big Spring, TX HCS	6,375	6,101	95.70%	274	4.30%	5,649	232	220	85	89	60	40	3.47	11.81	4.22
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	2,259	2,148	95.09%	111	4.91%	1,997	87	64	26	29	38	18	4.32	9.29	2.69
(4V17) (519GA) Permian Basin, TX (Wilson and Young Medal of Honor)	1,124	1,052	93.59%	72	6.41%	975	47	30	22	26	10	14	4.05	32.70	4.66
(4V17) (519GB) Hobbs, NM	207	206	99.52%	1	0.48%	175	14	17	0	0	0	1	5.81		0.92
(4V17) (519GD) Fort Stockton, TX	63	63	100.00%	0	0.00%	61	1	1	0	0	0	0	1.07		
(4V17) (519HC) Abilene, TX	1,589	1,520	95.66%	69	4.34%	1,396	50	74	28	30	7	4	3.31	8.91	4.57
(4V17) (519HF) San Angelo, TX	1,133	1,112	98.15%	21	1.85%	1,045	33	34	9	4	5	3	2.21	13.66	6.64
(4V17) (756) El Paso, TX HCS	14,142	13,810	97.65%	332	2.35%	13,029	426	355	216	85	19	12	3.34	2.59	1.97
(4V17) (756) El Paso, TX	10,014	9,808	97.94%	206	2.06%	9,326	260	222	130	51	16	9	4.40	1.88	2.23
(4V17) (756GA) Las Cruces, NM	1,404	1,373	97.79%	31	2.21%	1,301	43	29	27	3	0	1	2.41	6.51	0.66
(4V17) (756GB) El Paso Eastside, TX	1,572	1,527	97.14%	45	2.86%	1,403	72	52	23	21	0	1	2.26	4.92	5.17
(4V17) (756QA) El Paso South Central, TX	921	891	96.74%	30	3.26%	817	41	33	19	8	2	1			0.98
(4V17) (756QB) El Paso Central, TX	231	211	91.34%	20	8.66%	182	10	19	17	2	1	0		17.47	
(4V17) (740) Texas Valley Coastal Bend HCS	19,752	18,722	94.79%	1,030	5.21%	17,741	539	442	491	321	157	61	3.98	19.65	0.99
(4V17) (740) Harlingen, TX	3,668	3,373	91.96%	295	8.04%	3,036	173	164	147	100	42	6		15.56	0.87
(4V17) (740GA) Harlingen Treasure Hills, TX	2,739	2,562	93.54%	177		2,421	78	63	92	58	13	14	2.81	23.38	0.35
(4V17) (740GB) McAllen, TX	5,241	5,154	98.34%	87	1.66%	4,969	122	63	48	21	14	4	0.95	12.81	1.06
(4V17) (740GC) Corpus Christi, TX	3,579	3,542	98.97%	37	1.03%	3,490	34	18	16	11	5	5	0.68		0.00
(4V17) (740GD) Laredo, TX	1,533	1,303	85.00%	230	15.00%	1,227	28	48	139	68	19	4	15.83	5.43	2.10

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (740GH) South Enterprize, TX	2,560	2,356	92.03%	204	7.97%	2,166	104	86	49	63	64	28		28.35	1.29
(4V17) (740GI) Old Brownsville, TX	432	432	100.00%	0	0.00%	432	0	0	0	0	0	0			0.00
(4V19) (623) Muskogee, OK HCS	20,631	20,028	97.08%	603	2.92%	19,079	551	398	195	216	146	46	1.89	8.96	4.83
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	9,056	8,658	95.61%	398	4.39%	8,201	258	199	119	148	105	26	2.38	11.31	4.12
(4V19) (623BY) Tulsa, OK (Ernest Childers)	6,847	6,744	98.50%	103	1.50%	6,544	117	83	26	43	25	9	1.70	5.67	2.25
(4V19) (623GA) McAlester, OK	705	699	99.15%	6	0.85%	689	5	5	0	1	5	0	2.70	0.00	0.27
(4V19) (623GB) Vinita, OK	859	854	99.42%	5	0.58%	832	19	3	2	3	0	0	1.24		3.28
(4V19) (623GC) McCurtain County, OK	373	371	99.46%	2	0.54%	369	1	1	0	2	0	0	1.38	0.00	0.95
(4V19) (623QA) Muskogee East, OK	429	419	97.67%	10	2.33%	402	9	8	4	3	1	2			3.68
(4V19) (623QB) Tulsa Eleventh Street, OK	2,233	2,154	96.46%	79	3.54%	1,913	142	99	44	16	10	9		3.17	6.10
(4V19) (623QC) Yale Avenue, OK	129	129	100.00%	0	0.00%	129	0	0	0	0	0	0		0.00	
(4V19) (635) Oklahoma City, OK HCS	32,750	31,505	96.20%	1,245	3.80%	30,068	741	696	481	446	235	83	2.90	8.62	2.70
(4V19) (635) Oklahoma City, OK	20,919	19,921	95.23%	998	4.77%	18,756	586	579	372	339	207	80	4.31	9.06	2.80
(4V19) (635GA) Lawton, OK	2,986	2,853	95.55%	133	4.45%	2,777	36	40	46	72	13	2	2.36	7.77	3.99
(4V19) (635GB) Wichita Falls, TX	1,319	1,313	99.55%	6	0.45%	1,257	35	21	4	1	1	0	0.79	7.17	1.98
(4V19) (635GC) Blackwell, OK	139	110	79.14%	29	20.86%	104	1	5	15	11	3	0	17.78		
(4V19) (635GD) Ada, OK	308	304	98.70%	4	1.30%	304	0	0	3	0	1	0	1.06		0.00
(4V19) (635GE) Stillwater, OK	510	510	100.00%	0	0.00%	507	3	0	0	0	0	0	0.31		0.43
(4V19) (635GF) Altus, OK	306	305	99.67%	1	0.33%	301	3	1	0	0	1	0	2.40		4.57
(4V19) (635GG) Enid, OK	181	161	88.95%	20	11.05%	153	7	1	16	4	0	0	6.24	0.00	8.00
(4V19) (635GH) Clinton, OK	98		100.00%	0	0.00%		0	0	0	0	0	0	0.18		
(4V19) (635HB) Ardmore, OK	437		100.00%	0	0.00%		6	1	0		0	0	1.16	0.00	
(4V19) (635QA) North May, OK	1,232		99.92%	1	0.08%		14	3	0		0	0	0.73		0.00
(4V19) (635QB) South Oklahoma City, OK	3,706	· ·					48	44			9	1	1.85	2.99	2.19
(4V19) (635QC) Fourteenth Street, OK	609		100.00%		0.0070		2	1	0		0	0	0.57		
(4V19) (436) Montana HCS	19,334	17,868	92.42%	1,466	7.58%	16,237	838	793	584	585	202	95	5.47	15.73	2.66
(4V19) (436) Fort Harrison, MT	6,485	5,978	92.18%	507	7.82%	5,321	320	337	215	180	76	36	8.23	12.04	3.55
(4V19) (436A4) Miles City CLC, MT	288	276	95.83%	12	4.17%	241	23	12	6	5	1	0	6.06	4.64	0.00
(4V19) (436GA) Anaconda, MT	463	441	95.25%	22			22	12			5	0	5.03	0.00	2.88
(4V19) (436GB) Great Falls, MT	1,337	·					46	32			2	1	3.28	18.15	2.19
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,066	1,987	96.18%	79	3.82%	1,866	68	53	31	32	13	3	3.02	15.27	2.24
(4V19) (436GD) Bozeman, MT	1,091	1,013	92.85%	78	7.15%	928	48	37	43	27	8	0	10.27	26.03	0.74
(4V19) (436GF) Kalispell, MT	2,027	1,955	96.45%	72	3.55%	1,813	62	80	42	23	5	2	2.26	22.09	3.30
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	2,711	2,246	82.85%	465	17.15%	2,011	117	118	130	232	59	44	0.00	21.00	2.93
(4V19) (436GI) Glasgow, MT	142	139	97.89%	3	2.11%	122	7	10	2	1	0	0	3.79	2.00	0.00
(4V19) (436GK) Glendive, MT	57	49	85.96%	8	14.04%	44	2	3	2	4	2	0	17.23		9.87
(4V19) (436GL) Cut Bank, MT	154	153	99.35%	1	0.65%	151	1	1	1	0	0	0	1.17	0.00	0.00
(4V19) (436GM) Lewistown, MT	186	182	97.85%	4	2.15%	150	16	16	3	1	0	0	4.71	3.18	2.00
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	1,598	1,494	93.49%	104	6.51%	1,380	67	47	47	34	16	7	8.01	3.50	
(4V19) (436HC) Havre, MT (Merril Lundman)	141	133	94.33%	8	5.67%	125	6	2	4	2	2	0	5.25	34.67	3.00
(4V19) (436QA) Hamilton, MT	307	294	95.77%	13	4.23%	268	15	11	2	3	8	0	3.29	45.33	3.13

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V19) (436QB) Plentywood, MT	29	27	93.10%	2	6.90%	24	2	1	0	2	0	0	9.20	0.00	
(4V19) (436QC) Helena, MT	252	213	84.52%	39	15.48%	176	16	21	19	13	5	2			
(4V19) (442) Cheyenne, WY HCS	7,269	6,778	93.25%	491	6.75%	5,942	478	358	185	154	121	31	3.99	11.11	4.58
(4V19) (442) Cheyenne, WY	4,118	3,810	92.52%	308	7.48%	3,425	193	192	105	97	82	24	3.26	9.93	3.74
(4V19) (442GB) Sidney, NE	146	140	95.89%	6	4.11%	132	5	3	2	3	1	0	2.82	4.28	1.25
(4V19) (442GC) Fort Collins, CO	1,174	1,115	94.97%	59	5.03%	932	124	59	27	19	13	0	4.94	9.84	5.39
(4V19) (442GD) Loveland, CO	1,572	1,466	93.26%	106	6.74%	1,246	135	85	45	30	24	7	4.88	17.90	7.19
(4V19) (442HK) Wheatland, WY - Mobile	18	16	88.89%	2	11.11%	11	4	1	2	0	0	0	3.50		6.50
(4V19) (442QA) Rawlins, WY	158	156	98.73%	2	1.27%	142	6	8	1	1	0	0	2.32	0.00	6.00
(4V19) (442QB) Torrington, WY -	24	23	95.83%	1	4.17%	15	4	4	1	0	0	0	4.00		6.50
Mobile (4V19) (442QD) Laramie, WY - Mobile	37	31	83.78%	6	16.22%	24	2	5	2	4	0	0	18.80		5.13
(4V19) (442QE) Sterling, CO	22	21	95.45%	1	4.55%	15	5	1	0	0	1	0	0.00		3.50
(4V19) (554) Aurora, CO HCS	43,744	41,437	94.73%	2,307	5.27%	38,274	1,770	1,393	783	622	602	300	4.32	11.44	4.57
(4V19) (554) Aurora, CO (Rocky Mountain Regional)	21,805		92.80%		7.20%		957	849				211			
(4V19) (554GB) Aurora, CO	1,366						50	17			0	2	1.96		2.19
(4V19) (554GC) Golden, CO	4,340	·		116			174	107	33				2.91	20.25	
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	3,907	3,792	97.06%	115	2.94%	3,574	130	88	42	42	19	12	7.45	10.36	1.57
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	9,484					ŕ	358	269	101	126	127	39		13.81	8.50
(4V19) (554GF) Alamosa, CO	337		93.77%		6.23%		18	8	4	6	4	7	2.09		
(4V19) (554GG) La Junta, CO	249		97.99%		2.01%		19	9	1	3	1	0			1.00
(4V19) (554GH) Lamar, CO	64				1.56%		4	1	0	1	0	0	3.11		0.00
(4V19) (554GI) Burlington, CO	62		100.00%		0.00%		5	0	0	0	0	0	1.04		
(4V19) (554GJ) Denver East 9th Avenue, CO	1,038	1,036	99.81%	2	0.19%	1,008	25	3	1	1	0	0	1.10		0.30
(4V19) (554MA) IDES Fort Carson	142	142	100.00%	0	0.00%	141	1	0	0	0	0	0		0.04	0.43
(4V19) (554QA) York Street, CO	7	7	100.00%	0	0.00%	6	0	1	0	0	0	0			
(4V19) (554QB) Jewell, CO	927	854	92.13%	73	7.87%	784	29	41	9	13	28	23		48.76	
(4V19) (554QC) Salida, CO	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0			
(4V19) (575) Grand Junction, CO HCS	6,486	5,990	92.35%	496	7.65%	5,446	286	258	274	152	57	13	7.61	11.60	3.79
(4V19) (575) Grand Junction, CO	5,679	5,267	92.75%	412	7.25%	4,806	252	209	235	112	54	11	6.04	11.33	2.67
(4V19) (575GA) Montrose, CO	423	371	87.71%	52	12.29%	360	7	4	18	30	2	2	12.90	14.48	0.00
(4V19) (575GB) Craig, CO (Major William Edward Adams)	70	68	97.14%	2	2.86%	52	5	11	2	0	0	0	6.83	2.33	3.50
(4V19) (575QA) Glenwood Springs,	176	170	96.59%	6	3.41%	139	14	17	3	2	1	0	3.20		8.65
(4V19) (575QB) Moab, UT	138	114	82.61%	24	17.39%	89	8	17	16	8	0	0	10.78	14.85	0.00
(4V19) (660) Salt Lake City, UT HCS	23,253	21,945	94.37%	1,308	5.63%	20,222	889	834	478	492	257	81	4.94	13.12	0.93
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	16,818		93.16%				626	644				71		13.41	0.52
(4V19) (660GA) Pocatello, ID	957	939		18			59	66	13	3	0	2		1.88	
(4V19) (660GB) Ogden, UT	982			4	0.41%		23	8	1	1	2	0	1.66		1.83
(4V19) (660GD) Roosevelt, UT	152						2	0	3		0	0	1.73		
(4V19) (660GE) Orem, UT	1,104			10			50	34			2	0	2.18		
(4V19) (660GG) St. George, UT	683	635	92.97%	48	7.03%		24	16	11	30	7	0	5.49		
(4V19) (660GJ) Western Salt Lake, UT	1,425	1,406	98.67%	19	1.33%	1,334	47	25	5	5	7	2	4.12	4.19	5.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V19) (660GK) Elko, NV	120	118	98.33%	2	1.67%	95	22	1	2	0	0	0	6.92		
(4V19) (660QA) Idaho Falls, ID	665	647	97.29%	18	2.71%	615	13	19	8	8	0	2	6.39		13.58
(4V19) (660QB) Price, UT	82	58	70.73%	24	29.27%	56	1	1	5	8	7	4	36.18		0.00
(4V19) (660QC) Weber County, UT	265	253	95.47%	12	4.53%	211	22	20	7	4	1	0			4.29
(4V19) (666) Sheridan, WY HCS	4,280	4,009	93.67%	271	6.33%	3,698	186	125	105	106	28	32	8.50	15.07	2.25
(4V19) (666) Sheridan, WY	2,610	2,443	93.60%	167	6.40%	2,248	118	77	75	69	19	4	11.78	15.48	2.17
(4V19) (666GB) Casper, WY	722	644	89.20%	78	10.80%	593	25	26	20	22	8	28	28.61	0.00	2.31
(4V19) (666GC) Riverton, WY	234	221	94.44%	13	5.56%	217	2	2	5	8	0	0	7.53	0.00	0.08
(4V19) (666GD) Cody, WY	247	242	97.98%	5	2.02%	229	9	4	1	4	0	0	4.84		
(4V19) (666GE) Gillette, WY	170	167	98.24%	3	1.76%	150	10	7	2	0	1	0	0.36	3.83	0.71
(4V19) (666GF) Rock Springs, WY	174	170	97.70%	4	2.30%	144	19	7	1	3	0	0	4.60		18.50
(4V19) (666QA) Afton, WY	112	112	100.00%	0	0.00%	107	3	2	0	0	0	0	0.10	0.00	
(4V19) (666QB) Evanston, WY	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0.00		
(4V19) (666QC) Worland, WY	10	9	90.00%	1	10.00%	9	0	0	1	0	0	0	5.60		
(5V20) (463) Anchorage, AK HCS	7,090	6,930	97.74%	160	2.26%	6,394	309	227	83	47	21	9	2.05	6.39	3.90
(5V20) (463) Anchorage, AK	4,328	4,202	97.09%	126	2.91%	3,795	231	176	58	40	19	9	2.22	6.23	4.18
(5V20) (463BU) Anchorage, AK - VADOM	319	319	100.00%	0	0.00%	318	1	0	0	0	0	0			0.00
(5V20) (463GA) Fairbanks, AK	650	643	98.92%	7	1.08%	608	26	9	3	4	0	0	2.18		3.00
(5V20) (463GB) Kenai, AK	675	667	98.81%	8	1.19%	615	29	23	7	1	0	0	2.82		1.64
(5V20) (463GC) Mat-Su, AK	847	829	97.87%	18	2.13%	802	16	11	14	2	2	0	1.75	11.57	0.90
(5V20) (463GD) Homer, AK	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0			
(5V20) (463GE) Juneau, AK	262	261	99.62%	1	0.38%	247	6	8	1	0	0	0	1.38	6.33	0.00
(5V20) (531) Boise, ID HCS	19,133	18,038	94.28%	1,095	5.72%	16,839	632	567	404	385	221	85	3.88	13.81	1.19
(5V20) (531) Boise, ID	16,369	15,341	93.72%	1,028	6.28%	14,202	601	538	382	356	214	76	4.50	13.98	1.52
(5V20) (531GE) Twin Falls, ID	878	867	98.75%	11	1.25%	860	5	2	4	6	0	1	2.36	0.00	0.12
(5V20) (531GG) Caldwell, ID	1,457	1,408	96.64%	49	3.36%	1,368	17	23	15	20	6	8	3.04	10.74	0.80
(5V20) (531GH) Eastern Oregon, OR	113	112	99.12%	1	0.88%	108	1	3	1	0	0	0	1.64		0.00
(5V20) (531GI) Mountain Home, ID	189	186	98.41%	3	1.59%	185	1	0	0	2	1	0	3.33		0.00
(5V20) (531GJ) Salmon, ID	127	124	97.64%	3	2.36%	116	7	1	2	1	0	0	0.74	0.00	0.00
(5V20) (648) Portland, OR HCS	38,511	36,649	95.17%	1,862	4.83%	34,079	1,456	1,114	765	507	405	185	4.91	13.42	0.38
(5V20) (648A4) Portland Vancouver, WA	19	17	89.47%	2	10.53%	17	0	0	1	1	0	0	1.42	11.56	0.35
(5V20) (648) Portland, OR	19,396	18,255	94.12%	1,141	5.88%	16,981	674	600	465	303	257	116	1.42	11.56	0.35
(5V20) (648A4) Portland Vancouver, WA	6,269	6,094	97.21%	175	2.79%	5,806	163	125	74	47	33	21	2.99	14.36	0.33
(5V20) (648BU) Vancouver, WA - VADOM	90	89	98.89%	1	1.11%	86	2	1	1	0	0	0			
(5V20) (648GA) Bend, OR	2,125	1,933	90.96%	192	9.04%	1,714	141	78	53	66	49	24	8.09	33.87	0.50
(5V20) (648GB) Salem, OR	2,755	2,642	95.90%	113	4.10%	2,449	120	73	63	22	17	11	2.94	12.58	0.59
(5V20) (648GD) North Coast, OR	399	383	95.99%	16	4.01%	351	24	8	8	4	4	0	5.56		0.00
(5V20) (648GE) Fairview, OR	2,184	2,143	98.12%	41	1.88%	2,013	79	51	17	14	8	2	8.58	1.00	0.63
(5V20) (648GF) Hillsboro, OR	2,628	2,549	96.99%	79	3.01%	2,287	159	103	17	21	33	8	5.95	16.01	0.57
(5V20) (648GG) West Linn, OR	1,680	1,612	95.95%	68	4.05%	1,510	53	49	53	12	2	1	5.45	45.08	
					0.440/				0	4	0	0	F 07		
(5V20) (648GH) Newport, OR	246	245	99.59%	1	0.41%	225	16	4	0	I	0	0	5.27		
(5V20) (648GH) Newport, OR (5V20) (648GI) Portland 1st Avenue, OR	144		99.59%		0.41%		9	7	-	0	_				0.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	576	544	94.44%	32	5.56%	513	16	15	12	16	2	2	6.29	0.50	0.00
(5V20) (653) Roseburg, OR HCS	13,331	12,659	94.96%	672	5.04%	11,640	549	470	314	197	117	44	3.75	13.80	1.08
(5V20) (653) Roseburg, OR	5,507	5,103	92.66%	404	7.34%	4,618	245	240	201	120	66	17	9.03	13.40	1.68
(5V20) (653BV) Roseburg, OR - VADOM	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	5,699	5,448	95.60%	251	4.40%	5,006	241	201	99	76	51	25	2.32	14.51	0.37
(5V20) (653GA) North Bend, OR	660	655	99.24%	5	0.76%	622	21	12	4	0	0	1	1.94	6.71	0.11
(5V20) (653GB) Brookings, OR	483	476	98.55%	7	1.45%	445	24	7	5	1	0	1	2.04	0.80	3.00
(5V20) (653QA) Downtown Eugene, OR	979	974	99.49%	5	0.51%	946	18	10	5	0	0	0			0.76
(5V20) (663) Puget Sound, WA HCS	47,835	45,463	95.04%	2,372	4.96%	41,366	2,151	1,946	1,017	593	490	272	3.26	12.87	1.87
(5V20) (663A4) American Lake, WA	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	1.64	12.82	1.93
(5V20) (663) Seattle, WA	24,005	22,668	94.43%	1,337	5.57%	20,535	1,062	1,071	578	322	296	141	1.64	12.82	1.93
(5V20) (663A4) American Lake, WA	15,790	15,129	95.81%	661	4.19%	14,027	600	502	256	181	129	95	2.15	13.65	1.69
(5V20) (663GA) Bellevue, WA	1,947	1,769	90.86%	178	9.14%	1,504	125	140	74	55	30	19	13.94	3.89	0.71
(5V20) (663GB) Silverdale, WA	1,509	1,463	96.95%	46	3.05%	1,235	135	93	26	5	8	7	3.29	9.56	0.00
(5V20) (663GC) Mount Vernon, WA	2,727	2,667	97.80%	60	2.20%	2,524	81	62	35	11	11	3	2.47	8.68	0.83
(5V20) (663GD) South Sound, WA	1,129	1,056	93.53%	73	6.47%		108	63		14	15	5	9.94	19.30	8.45
(5V20) (663GE) North Olympic Peninsula, WA	624	607	97.28%	17	2.72%	554	38	15	9	5	1	2	0.96	18.32	0.00
(5V20) (663HK) Puget Sound, WA - Mobile	97	97	100.00%	0	0.00%	95	2	0	0	0	0	0			
(5V20) (668) Spokane, WA HCS	13,851	13,208	95.36%	643	4.64%	12,182	585	441	265	179	147	52	5.81	10.37	1.25
(5V20) (668) Spokane, WA (Mann- Grandstaff)	11,298	10,763	95.26%	535	4.74%	9,925	486	352	210	149	130	46	4.11	10.93	1.25
(5V20) (668GA) Wenatchee, WA	458	453	98.91%	5	1.09%	421	11	21	2	2	1	0	2.03	3.11	0.05
(5V20) (668GB) Coeur d Alene, ID	1,565	1,495	95.53%	70	4.47%	1,374	74	47	29	22	14	5	9.43	7.25	2.56
(5V20) (668HK) Spokane, WA - Mobile	30	30	100.00%	0	0.00%	30	0	0	0	0	0	0	0.00		
(5V20) (668QB) Libby, MT	156	140	89.74%	16	10.26%	128	3	9	12	2	1	1	6.05		0.00
(5V20) (668QD) Sandpoint, ID	304	287	94.41%	17	5.59%	264	11	12	12	4	1	0	2.46		
(5V20) (668QE) Spokane 2nd Avenue, WA	40	40	100.00%	0	0.00%	40	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	7,666	7,294	95.15%	372	4.85%	6,888	223	183	206	82	30	54	2.77	8.89	0.74
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	3,079	2,875	93.37%	204	6.63%	2,656	112	107	108	59	19	18	4.01	8.04	0.70
(5V20) (687GA) Richland, WA	1,554	1,545	99.42%	9	0.58%	1,501	28	16	5	3	0	1	1.09	4.80	0.19
(5V20) (687GB) Lewiston, ID	1,001	918	91.71%	83	8.29%	816	62	40	74	9	0	0	2.98	0.00	1.64
(5V20) (687GC) La Grande, OR	423	423	100.00%	0	0.00%	413	4	6	0	0	0	0	1.57	0.00	0.00
(5V20) (687HA) Yakima, WA	1,525	1,449	95.02%	76	4.98%	1,418	17	14	19	11	11	35	0.64	48.91	
(5V20) (687QB) Morrow County, OR	69		100.00%	0						0	0		0.00		
(5V20) (687QC) Wallowa County, OR	15		100.00%	0						0	0		0.00		
(5V20) (692) White City, OR HCS	6,403		95.92%												
(5V20) (692) White City, OR	5,451		95.51%							80	26	9	3.95	4.60	2.03
(5V20) (692GA) Klamath Falls, OR (5V20) (692GB) Grants Pass, OR	463		98.27%	8	1.73%		15	10		3	1	1	1.41	7.37	0.00
(5V21) (358) Manila, PI HCS	489 791		98.36%								14	26		7.37	
(5V21) (358) Manila, PH HGS	791		92.29%		7.71%		56	21		8	14				
(5V21) (459) Honolulu, HI HCS	19,897		95.20%											23.17	2.56
(5-12-1) (130) Handididi, Hi 1100	10,007	10,042		300		17,013	100			210			2.02		2.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	12,017	11,201	93.21%	816	6.79%	10,313	496	392	265	210	203	138	3.05	23.40	0.87
(5V21) (459GA) Maui, HI	1,393	1,383	99.28%	10	0.72%	1,346	21	16	7	1	0	2	0.65		3.20
(5V21) (459GB) Hilo, HI	870	855	98.28%	15	1.72%	812	22	21	8	5	1	1	1.70	0.00	1.79
(5V21) (459GC) Kailua-Kona, HI	1,338	1,304	97.46%	34	2.54%	1,248	20	36	21	8	1	4	4.95	24.20	2.67
(5V21) (459GD) Lihue, HI	884	863	97.62%	21	2.38%	811	39	13	9	7	5	0	4.42		3.77
(5V21) (459GE) Guam, GU	1,507	1,485	98.54%	22	1.46%	1,397	50	38	13	2	3	4	0.54		1.95
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	556			2	0.36%		9		1	1	0	0	0.13	8.33	0.02
(5V21) (459GG) Leeward Oahu, HI	1,229		97.15%										4.35		7.54
(5V21) (459GH) Saipan, MP	90		100.00%						0	0	0	0	0.30	20.00	0.22
(5V21) (459QB) Molokai, HI	13		100.00%						0	0	0	-	0.00	40.00	7.00
(5V21) (570) Fresno, CA HCS	22,130						694 646		368 353				1.26		7.00 6.98
(5V21) (570) Fresno, CA	18,609									328	219		0.78		
(5V21) (570GA) Merced, CA	1,039		99.13%				18		5	8	5	2	2.06	6.41 10.95	0.00 8.57
(5V21) (570GB) Tulare, CA	1,954		98.87% 98.11%			·			2	5	5	2	4.37	12.62	0.88
(5V21) (570GC) Oakhurst, CA (5V21) (612A4) N. California HCS	528 48,764		95.63%				_				554				
(5V21) (612A4) N. Galliothia 11G3	17,619		95.12%										0.95	6.67	1.38
(5V21) (612B4) Redding, CA	3,764		93.38%			·	116						0.82		6.61
(5V21) (612BY) Oakland, CA	2,404		96.67%				51		26					10.12	0.86
(5V21) (612GD) Fairfield, CA	1,664		98.26%			·	42		14			5	1.43		1.51
(5V21) (612GE) Mare Island, CA	1,490		96.38%		3.62%							2			1.93
(5V21) (612GF) Martinez, CA	9,924	9,481												7.97	1.15
(5V21) (612GG) Chico, CA	2,965		97.91%									15		5.24	1.18
(5V21) (612GH) McClellan Park, CA	4,918		95.93%						75						0.62
(5V21) (612GI) Yuba City, CA	969		99.17%							2		1	2.05		2.13
(5V21) (612GJ) Yreka, CA	262		94.66%				8		12			0	5.13		
(5V21) (612GK) Sierra Foothills, CA	888		98.09%						6	7		3	1.92		4.82
(5V21) (612QB) Twenty First Street,	885		99.55%		0.45%			5	1	2	1	0			0.63
CA (5V21) (612QC) Cypress Avenue, CA	876	765	87.33%	111	12.67%	648	59	58	37	22	44	8		14.86	
(5V21) (612QD) Howe Road, CA	136		100.00%	0	0.00%				0	0	0			14.00	
(5V21) (640) Palo Alto, CA HCS	31,878		94.65%							-	-	-	3.41	5.91	1.29
(5V21) (640) Palo Alto, CA	12,804		93.80%											5.30	0.29
(5V21) (640A0) Menlo Park, CA	1,675		96.24%											2.38	0.62
(5V21) (640A4) Livermore, CA	4,307	4,036		271	6.29%	·	295		121				1.50	9.54	2.56
(5V21) (640BY) San Jose, CA	3,289			200									1.99	8.65	0.86
(5V21) (640GA) Capitola, CA	129								1	0		0	0.50	0.00	0.00
(5V21) (640GB) Sonora, CA	919		97.17%					26	17		6	2	1.73		40.89
(5V21) (640GC) Fremont, CA	601		97.84%							4	2	1	2.20	0.25	0.78
(5V21) (640HA) Stockton, CA	2,113		93.66%	134			146		85	26	18	5	3.07	2.91	2.00
(5V21) (640HB) Modesto, CA	2,507		97.29%	68			179	106	34	13	11	10			1.82
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	3,507	3,373	96.18%	134	3.82%	3,045	187	141	65	27	29	13	5.42	5.11	0.54
(5V21) (640QA) Palo Alto 1, CA - Mobile	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0		0.22	
(5V21) (654) Reno, NV HCS	16,702	15,978	95.67%	724	4.33%	14,957	533	488	348	189	122	65	2.67	11.77	3.75

Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Appts Complete d in Over	6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
12,342	11,711	94.89%	631	5.11%	10,870	420	421	313	163	96	59	2.59	12.10	3.82
782	778	99.49%	4	0.51%	766	11	1	1	1	2	0	2.27	0.63	0.36
555	551	99.28%	4	0.72%	531	14	6	1	2	1	0	1.34	0.71	
186	180	96.77%	6	3.23%	170	7	3	3	0	0	3	5.25	53.50	0.56
1,653	1,633	98.79%	20	1.21%	1,550	48	35	13	4	3	0	2.73	8	
741	723	97.57%	18	2.43%	691	20	12	10	3	4	1	3.67	0.15	
245	236	96.33%	9	3.67%	215	13	8	5	3	1	0		3.90	
20	20	100.00%	0	0.00%	20	0	0	0	0	0	0			
54	54	100.00%	0	0.00%	54	0	0	0	0	0	0	0.00	0.00	
124	92	74.19%	32	25.81%	90	0	2	2	13	15	2		24.68	
25,688	23,631	91.99%	2,057	8.01%	21,383	1,153	1,095	753	605	389	310	4.07	19.27	2.00
17,391	16,103	92.59%	1,288	7.41%	14,550	762	791	459	366	248	215	4.06	17.13	1.10
11	11	100.00%	0	0.00%	11	0	0	0	0	0	0	4.06	17.13	1.10
3,105	2,673	86.09%	432	13.91%	2,411	150	112	140	129	84	79	8.89	28.19	6.34
1,787	1,730	96.81%	57	3.19%	1,617	67	46	36	9	10	2	1.96	7.36	1.67
850	750	88.24%	100	11.76%	691	23	36	41	38	17	4	5.95	37.22	0.58
1,061	966	91.05%	95	8.95%	839	69	58	36	45	11	3	4.28	35.26	3.79
668	643	96.26%	25	3.74%	605	22	16	13	4	4	4	1.12	23.45	4.24
815	755	92.64%	60	7.36%	659	60	36	28	14	15	3	1.91	31.07	3.59
38,588	34,446	89.27%	4,142	10.73%	30,965	1,748	1,733	1,510	1,205	857	570	4.58	25.20	2.80
23,453	19,763	84.27%	3,690	15.73%	17,354	1,142	1,267	1,287	1,066	797	540	6.61	25.09	1.78
575	571	99.30%	4	0.70%	520	35	16	0	3	1	0	1.62	28.50	1.67
						131					_			
3,509	3,314	94.44%	195	5.56%	3,051	160	103	91	74	15	15	6.64	36.77	5.42
3,701	·					188								
2,765	2,717	98.26%	48	1.74%	2,560	70	87	21	14	9	4	2.19	63.75	2.20
395	353	89.37%	42	10.63%	319	21	13	16	17	8	1	10.20	22.97	11.36
272						1	1				_			0.66
21,728	19,764	90.96%	1,964	9.04%	18,154	858	752	676	637	353	298	6.32	21.57	4.73
17,306	15,528	89.73%	1,778	10.27%	14,374	601	553	582	605	323	268	7.17	21.64	4.80
33	32	96.97%	1	3.03%	32	0	0	1	0	0	0	7.17	21.64	4.80
111	109	98.20%	2	1.80%	102	5	2	2	0	0	0	0.00		0.00
329	312	94.83%	17	5.17%	279	20	13	12	2	3	0	8.44		0.00
588	558	94.90%	30	5.10%	497	36	25	17	6	3	4	5.79		7.00
	237	97.93%	5	2.07%	205	21	11	2	2	1	0	4.92	0.00	0.00
242					454	1	13	8	6	11	10	13.03	0.00	
242	165	82.50%	35	17.50%	151	1								
	165 188					43	51	2	0	1	0			
200	188		3		94	43	51 7	2		1 0		5.62	!	0.00
200 191	188 353	98.43%	3	1.57% 2.22%	94			6	2		0	5.62 2.95		0.00
200 191 361	188 353 280	98.43% 97.78%	3 8 18	1.57% 2.22% 6.04%	94 341 208	5	7	6	2		0	5.62 2.95 2.17		
	Appointments 1 12,342 782 555 186 1,653 741 245 20 54 124 25,688 17,391 11 3,105 1,787 850 1,061 668 815 38,588 23,453 575 3,918 3,509 3,701 2,765 395 272 21,728 17,306 33 111 329 588	Appointments 1 30 Days 2 12,342 11,711 782 778 555 551 186 180 1,653 1,633 741 723 245 236 20 20 54 54 124 92 25,688 23,631 17,391 16,103 11 11 3,105 2,673 1,787 1,730 850 750 1,061 966 668 643 815 755 38,588 34,446 23,453 19,763 575 571 3,918 3,839 3,509 3,314 3,701 3,617 2,765 2,717 395 353 272 272 21,728 19,764 17,306 15,528 33 32 111 109 329 312	Appointments 1 30 Days 2 Complete din 30 Days or Less 3 12,342 11,711 94.89% 782 778 99.49% 555 551 99.28% 186 180 96.77% 1,653 1,633 98.79% 741 723 97.57% 245 236 96.33% 20 20 100.00% 54 54 100.00% 124 92 74.19% 25,688 23,631 91.99% 17,391 16,103 92.59% 11 11 100.00% 3,105 2,673 86.09% 1,787 1,730 96.81% 850 750 88.24% 1,061 966 91.05% 668 643 96.26% 815 755 92.64% 38,588 34,446 89.27% 23,453 19,763 84.27% 575 571 99.30% 3,918 3,839 97.98% 3,509 3,314 94.44% 3,701 3,617 97.73% 2,765 2,717 98.26% 395 353 89.37% 272 272 100.00% 21,728 19,764 90.96% 17,306 15,528 89.73% 329 312 94.83% 588 558 94.90%	Appointments 1 30 Days 2 Complete of in 30 Days 4 of in 30 Days or Less 3 Days 4 of in 30 Days or Less 3 Days Or Da	Appointments 1 30 Days 2 Capits Capits of Less 3	12,342	Appointments 1 30 Days 2	Appointmental 1 20 Days 2 Capes of the state	Approximated So Days 2 Agette Coef 30 Days 3 Coef	Appendix			Page Page	Page

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V22) (501GM) Northwest Metro, NM	934	879	94.11%	55	5.89%	772	60	47	25	10	9	11	2.69		14.46
(5V22) (501GN) Taos, NM	139	138	99.28%	1	0.72%	134	3	1	1	0	0	0	4.11		0.00
(5V22) (501HB) Raton, NM	25	25	100.00%	0	0.00%	24	1	0	0	0	0	0	0.60	0.00	7.28
(5V22) (501GK) Santa Fe, NM	81	78	96.30%	3	3.70%	72	2	4	0	1	0	2	0.60	0.00	7.28
(5V22) (644) Phoenix, AZ HCS	50,361	47,142	93.61%	3,219	6.39%	43,427	1,856	1,859	1,147	1,225	627	220	2.57	13.87	1.76
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	29,868	27,066	90.62%	2,802	9.38%	24,385	1,266	1,415	943	1,092	561	206	2.29	14.69	2.17
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	50		100.00%			44	4	2	_		Ů	0			
(5V22) (644BY) Southeast Gilbert, AZ (5V22) (644GA) Northwest Surprise,	7,219	· ·	97.53% 98.82%			6,681 3,768	210	150				7	2.79 1.69		
ĀZ						·	44				2				
(5V22) (644GB) Show Low, AZ	661	646				547		55		0	_	0	-	11.32	
(5V22) (644GC) Southwest Phoenix, AZ	1,580	1,515	95.89%	65	4.11%	1,353	81	81	34	18	9	4	3.74	20.42	3.30
(5V22) (644GD) Payson, AZ	275		98.91%			272	0			1	1	0	0.00		
(5V22) (644GE) Thunderbird, AZ	1,548		97.74%			1,465	29		26	6	2	1	2.72		
(5V22) (644GF) Globe, AZ	102		99.02%	1	0.98%	89	7	5	0	0	1	0	1.65		
(5V22) (644GG) Northeast Phoenix, AZ	1,183	1,147	96.96%	36	3.04%	1,133	10	4	10	18	8	0	5.12	24.56	0.98
(5V22) (644GH) Phoenix Midtown, AZ	3,884	3,847	99.05%	37	0.95%	3,679	104	64	28	7	2	0	2.34	7.14	0.67
(5V22) (644QA) Phoenix East Thomas Road, AZ	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			
(5V22) (644QB) Phoenix, AZ - Mobile	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(5V22) (649) Northern Arizona HCS	11,159	10,531	94.37%	628	5.63%	9,680	461	390	243	229	92	64	6.08	18.39	3.79
(5V22) (649) Prescott, AZ (Bob Stump)	7,318	6,921	94.58%	397	5.42%	6,440	298	183	115	152	77	53	4.18	18.78	3.40
(5V22) (649GA) Kingman, AZ	850	837	98.47%	13	1.53%	812	16	9	3	4	2	4	4.83	29.60	0.27
(5V22) (649GB) Flagstaff, AZ	736	714	97.01%	22	2.99%	667	29	18	8	8	5	1	4.11	10.35	1.05
(5V22) (649GC) Lake Havasu City, AZ	1,046		88.43%		11.57%		45					3			
(5V22) (649GD) Anthem, AZ	670		95.37%				33							28.67	
(5V22) (649GE) Cottonwood, AZ	447		90.38%			311	35				_	_			18.95
(5V22) (649QA) Chinle, AZ	33		96.97%		3.03%	32	0			0		0			0.00
(5V22) (649QB) Holbrook, AZ	18		100.00%			13	3					0	00		
(5V22) (649QD) Page, AZ	36		100.00%		0.0070	34	2		_						
(5V22) (649QF) Tuba City, AZ	3		100.00%		0.0070	3	0								
(5V22) (649QH) Kayenta, AZ (5V22) (678) Southern Arizona HCS	31,661		100.00% 95.19%		0.0070		1,332			_				9.20	1.71
(5V22) (678) Tucson, AZ	23,319		93.77%				1,131	910							
(5V22) (678GA) Sierra Vista, AZ	23,313		100.00%				0					0			
(5V22) (678GA) Sierra Vista, AZ	1,535		98.89%				40	39	6	3	6	2			
(5V22) (678GB) Yuma, AZ	1,518		100.00%			1,506	8		0	0	0				
(5V22) (678GC) Casa Grande, AZ	1,233		98.95%			1,153	46	21	4	6	2	1	2.15		
(5V22) (678GD) Safford, AZ	327		99.39%				3		1	0	0	1	0.06		
(5V22) (678GE) Green Valley, AZ	385	379	98.44%	6	1.56%	368	10	1	2	4	0	0	5.75	2.60	3.86
(5V22) (678GF) Northwest Tucson,	1,838	1,824	99.24%	14	0.76%	1,749	46	29	9	3	1	1	1.50	3.29	0.93
AZ (5V22) (678GG) Southeast Tucson, AZ	1,504	1,487	98.87%	17	1.13%	1,426	48	13	6	7	4	0	1.62	4.84	1.19
(5V22) (600) Long Beach, CA HCS	39,343	37,893	96.31%	1,450	3.69%	35,925	1,091	877	524	530	246	150	1.73	10.58	2.47

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(5V22) (600) Long Beach, CA (Tibor Rubin)	32,682	31,339	95.89%	1,343	4.11%	29,512	1,001	826	495	498	227	123	1.53	10.54	2.06
(5V22) (600GA) Anaheim, CA	854	847	99.18%	7	0.82%	806	17	24	6	0	1	0	1.18	5.00	5.59
(5V22) (600GB) Santa Ana, CA	1,937	1,901	98.14%	36	1.86%	1,843	40	18	10	11	6	9	3.31	37.50	4.85
(5V22) (600GC) Cabrillo, CA	504	504	100.00%	0	0.00%	504	0	0	0	0	0	0	3.00		0.12
(5V22) (600GD) Santa Fe Springs, CA	1,155	1,134	98.18%	21	1.82%	1,123	10	1	1	9	9	2	1.31	0.00	5.31
(5V22) (600GE) Laguna Hills, CA	1,572	1,531	97.39%	41	2.61%	1,504	19	8	11	12	2	16	1.88	1.20	2.47
(5V22) (600GF) Gardena, CA	639	637	99.69%	2	0.31%	633	4	0	1	0	1	0	0.03	26.00	1.80
(5V22) (605) Loma Linda, CA HCS	37,273	35,663	95.68%	1,610	4.32%	32,692	1,694	1,277	643	393	449	125	1.90	8.11	4.67
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	15,551		92.55% 97.91%			13,018 13,056	681 798	693 401	401 160	289	377 50	92 27		9.04	1.98 4.13
(5V22) (605BZ) Loma Linda Redlands, CA	14,560	·												4.14	
(5V22) (605GA) Victorville, CA	1,233		95.13%			1,053	66	54	35		10		5.27		9.07
(5V22) (605GB) Murrieta, CA	1,694	·		37	2.18%	1,547	58	52	21	10	4	2		0.57	4.48
(5V22) (605GC) Palm Desert, CA	1,651		99.15%			1,604	17	16	10	4	0	0	****	1.85	5.17
(5V22) (605GD) Corona, CA	787					701	36	30	8	4	7	1	0.22		3.64
(5V22) (605GE) Rancho Cucamonga, CA	1,779	1,764	99.16%	15	0.84%	1,695	38	31	8	4	1	2	0.36	4.00	4.96
(5V22) (605QA) Blythe, CA	18		100.00%		0.00%	18	0	0	0	0	0	0	0.00		
(5V22) (664) San Diego, CA HCS	26,941	25,816	95.82%	1,125	4.18%	24,519	757	540	331	364	268	162	2.23	7.73	1.93
(5V22) (664) San Diego, CA	18,571	17,660	95.09%	911	4.91%	16,794	488	378	231	298	235	147	2.37	8.70	1.20
(5V22) (664BY) Mission Valley, CA	3,422	3,316	96.90%	106	3.10%	3,046	165	105	58	35	10	3	2.54	3.65	4.54
(5V22) (664) San Diego, CA	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		3.65	4.54
(5V22) (664GA) Imperial Valley, CA	38	38	100.00%	0	0.00%	36	2	0	0	0	0	0	0.23	1.50	
(5V22) (664GB) Oceanside, CA	3,088		97.22%			2,909	59	34	30	27	19	10		6.77	0.82
(5V22) (664GC) Chula Vista, CA	750		97.60%	18		695	23	14	8	4	4	2		1.31	5.68
(5V22) (664GD) Escondido, CA	956			3		924	20	9	3	0	0	0			0.64
(5V22) (664QA) Rio, CA	108		99.07%		0.93%	107	0	0	1	0	0	0			
(5V22) (691) Greater Los Angeles, CA HCS	35,681		94.52%			30,863					354				4.45
(5V22) (691) West Los Angeles, CA	16,551		95.28%			14,386	686	698	354	230	121	76		8.20	3.77
(5V22) (691A4) Sepulveda, CA	13		84.62%	2		11	0	0	0	0	0	0	1	8.20 8.20	3.77
(5V22) (691GE) Los Angeles, CA (5V22) (691A4) Sepulveda, CA	7,416		50.00% 91.56%	626	50.00%	6,118	, and the same of	347	255		140	62			5.73
(5V22) (691GB) Santa Barbara, CA	7,410		99.87%		0.13%	740	22	13	1	0	0	02		14.62	1.78
(5V22) (691GD) Bakersfield, CA	1,030		98.54%			964	28	23	9	6	0	0		4.99	1.07
(5V22) (691GE) Los Angeles, CA	4,756		96.55%			4,345	107	140	76		22				4.08
(5V22) (691GF) East Los Angeles, CA	694		99.42%		0.58%	677	7	6	4	0	0	0			1.70
(5V22) (691GG) Antelope Valley, CA	806	703	87.22%	103	12.78%	580	58	65	51	31	19	2	7.74	23.06	2.71
(5V22) (691GK) San Luis Obispo, CA	817	688	84.21%	129	15.79%	599	52	37	54	60	13	2	16.43	17.66	14.38
(5V22) (691GL) Santa Maria, CA	1,116	1,029	92.20%	87	7.80%	915	70	44	31	28	22	6	3.34	20.60	1.92
(5V22) (691GM) Oxnard, CA	1,632	1,590	97.43%	42	2.57%	1,462	56	72	13	11	16	2	6.88	9.50	0.56
(5V22) (691GP) San Gabriel Valley, CA	72		98.61%		1.39%	65	5	1	0	0	0	1	11.55		
(3V23) (437) Fargo, ND HCS	15,810					14,337									
(3V23) (437) Fargo, ND	10,046		95.24%			8,864	352	352			51	42		8.68	3.71
(3V23) (437GA) Grafton, ND	169	168	99.41%	1	0.59%	165	3	0	1	0	0	0	0.12	3.50	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
(3V23) (437GB) Bismarck, ND	1,183	1,160	98.06%	23	1.94%	1,134	21	5	7	11	4	1	1.52	12.65	0.21
(3V23) (437GC) Fergus Falls, MN	426	407	95.54%	19	4.46%	400	3	4	12	4	3	0	4.73	20.67	0.15
(3V23) (437GD) Minot, ND	813	788	96.92%	25	3.08%	735	38	15	6	14	4	1	7.09	0.53	0.21
(3V23) (437GE) Bemidji, MN	1,171	1,163	99.32%	8	0.68%	1,093	57	13	5	3	0	0	1.85	0.00	0.92
(3V23) (437GF) Williston, ND	454	453	99.78%	1	0.22%	439	12	2	1	0	0	0	0.46	2.50	
(3V23) (437GI) Grand Forks, ND	686	680	99.13%	6	0.87%	661	16	3	4	0	2	0	2.01	7.44	0.59
(3V23) (437GJ) Dickinson, ND	454	452	99.56%	2	0.44%	444	4	4	2	0	0	0	1.18	0.50	
(3V23) (437GK) Jamestown, ND	321	319	99.38%	2	0.62%	315	3	1	1	0	1	0	0.87	18.00	0.00
(3V23) (437GL) Devils Lake, ND	87	87	100.00%	0	0.00%	87	0	0	0	0	0	0	0.07	0.00	0.00
(3V23) (438) Sioux Falls, SD HCS	10,892	10,582	97.15%	310	2.85%	9,944	358	280	173	85	34	18	0.97	6.00	2.18
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	8,344	8,055	96.54%	289	3.46%	7,543	286	226	164	76	31	18	1.02	6.44	2.87
(3V23) (438GA) Spirit Lake, IA	493	491	99.59%	2	0.41%	472	6	13	2	0	0	0	0.68	0.63	1.11
(3V23) (438GC) Sioux City, SD	967	955	98.76%	12	1.24%	909	30	16	5	7	0	0	1.16	2.58	0.00
(3V23) (438GD) Aberdeen, SD	377	372	98.67%	5	1.33%	358	9	5	1	1	3	0	0.38	13.23	0.40
(3V23) (438GE) Wagner, SD	62	62	100.00%	0	0.00%	62	0	0	0	0	0	0	0.00		
(3V23) (438) Sioux Falls, SD (Royal	21	21	100.00%	0	0.00%	19	2	0	0	0	0	0	1.40	1.68	0.43
C. Johnson) (3V23) (438GF) Watertown, SD	628	626	99.68%	2	0.32%	581	25	20	1	1	0	0	1.40	1.68	0.43
(3V23) (568) Black Hills, SD HCS	8,519									270		-			
(3V23) (568) Fort Meade, SD	4,186		90.04%				120								
(3V23) (568A4) Hot Springs, SD	2,428		91.93%	196	8.07%		34				31	8	6.60	23.81	1.73
(3V23) (568GA) Rapid City, SD	1,255		94.10%			1,099	46	36	37	19	14	4	19.16		1.75
(3V23) (568GB) Pierre, SD	258		100.00%				0		0						
(3V23) (568HA) Newcastle, WY	2		100.00%				0	0	0	0	0	0			
(3V23) (568HB) Gordon, NE	7		100.00%				0	0	0	0					
(3V23) (568HF) Pine Ridge, SD	3		100.00%				0	0	0	0	0	0)		
(3V23) (568HH) Scottsbluff, NE	259	255	98.46%	4	1.54%		10	8	3	0	0	1	0.72		0.64
(3V23) (568HJ) Mission, SD	22		100.00%				0	0	0	0	0	0			
(3V23) (568HP) Winner, SD	99		100.00%					0	0	0	0	0			
(3V23) (618) Minneapolis, MN HCS	34,280	32,120	93.70%	2,160			1,129	951	767	799	446	148	8.95	9.55	0.62
(3V23) (618) Minneapolis, MN	23,119		93.88%				761								0.44
(3V23) (618GD) Maplewood, MN	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0	1.34	9.34	0.44
(3V23) (618BY) Twin Ports, WI	1,554	1,519	97.75%	35	2.25%	1,449	38	32	21	9	5	0	3.46	5.21	3.00
(3V23) (618GA) St. James, MN	211	190	90.05%	21	9.95%	176	3	11	9	8	3	1	9.29	0.50	0.00
(3V23) (618GB) Hibbing, MN	1,022	957	93.64%	65	6.36%	824	75	58	24	22	13	6	17.74	15.25	1.66
(3V23) (618) Minneapolis, MN	3	3	100.00%	0	0.00%	1	1	1	0	0	0	0	17.74	15.25	1.66
(3V23) (618GD) Maplewood, MN	1,485	1,430	96.30%	55	3.70%	1,386	31	13	16	21	8	10	11.73	3.88	1.71
(3V23) (618GE) Chippewa Valley, WI	1,068	831	77.81%	237	22.19%	742	35	54	102	79	35	21	27.68	21.96	1.30
(3V23) (618GG) Rochester, MN	1,023	1,004	98.14%	19	1.86%	967	31	6	7	10	2	0	3.12	2.00	1.04
(3V23) (618GH) Hayward, WI	201	191	95.02%	10	4.98%	186	2	3	10	0	0	0	3.61		
(3V23) (618GI) Northwest Metro, MN	1,723	1,630	94.60%	93	5.40%	1,545	50	35	28	29	27	9	9.33	27.08	0.76
(3V23) (618GJ) Shakopee, MN	779		96.02%	31								4	9.35	0.00	0.33
(3V23) (618GK) Albert Lea, MN	416						29				2	1	13.18		0.00
(3V23) (618GL) Minneapolis Harmon Place, MN	45	44			2.22%		0		1	0	0	0			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V23) (618GD) Maplewood, MN	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	2.07		
(3V23) (618GM) Rice Lake, WI	589	502	85.23%	87	14.77%	456	24	22	31	48	5	3	17.61	1.00	0.78
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	890	846	95.06%	44	4.94%	781	34	31	23	17	2	2	6.94	1.43	0.00
(3V23) (618QA) Fort Snelling, MN	67	67	100.00%	0	0.00%	67	0	0	0	0	0	0		0.00	
(3V23) (618QB) Ely, MN	78	74	94.87%	4	5.13%	73	1	0	3	1	0	0	3.86		0.00
(3V23) (636A6) Central Iowa HCS	16,431	15,029	91.47%	1,402	8.53%	13,679	658	692	561	495	226	120	9.87	12.61	2.51
(3V23) (636A6) Des Moines, IA	12,587	11,439	90.88%	1,148	9.12%	10,304	555	580	450	398	199	101	8.81	13.11	2.46
(3V23) (636BU) Des Moines, IA - VADOM	185	185	100.00%	0	0.00%	185	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	1,121	1,024	91.35%	97	8.65%	909	58	57	50	31	12	4	13.31	12.42	3.69
(3V23) (636GD) Marshalltown, IA	429	386	89.98%	43	10.02%	368	9	9	21	20	2	0	6.61	17.81	0.21
(3V23) (636GK) Fort Dodge, IA	703	678	96.44%	25	3.56%	662	7	9	3	4	6	12	10.70	0.11	
(3V23) (636GM) Carroll, IA	502	456	90.84%	46	9.16%	436	8	12	12	25	6	3	10.34	13.37	4.27
(3V23) (636GR) Knoxville, IA	688	664	96.51%	24	3.49%	628	13	23	18	5	1	0	3.93	3.78	0.85
(3V23) (636GX) Fort Dodge North, IA	109	109	100.00%	0	0.00%	109	0	0	0	0	0	0			1.10
(3V23) (636QB) Des Moines Center Street, IA	27	27	100.00%	0	0.00%	24	3	0	0	0	0	0			
(3V23) (636QH) Des Moines, IA - Mobile	80	61	76.25%	19	23.75%	54	5	2	7	12	0	0	16.24		
(3V23) (636A8) Iowa City, IA HCS	20,844	19,374	92.95%	1,470	7.05%	17,983	792	599	572	547	245	106	8.41	10.85	2.00
(3V23) (636A8) Iowa City, IA	8,148	7,300	89.59%	848	10.41%	6,649	330	321	290	297	188	73	7.57	11.53	3.13
(3V23) (636GF) Quad Cities, IA	2,217	2,116	95.44%	101	4.56%	1,930	119	67	31	42	19	9	8.19	10.39	0.73
(3V23) (636GG) Quincy, IL	946	849	89.75%	97	10.25%	789	34	26	68	19	6	4	14.98	6.00	5.95
(3V23) (636GH) Waterloo, IA	1,183	1,057	89.35%	126	10.65%	985	42	30	58	60	7	1	14.11	1.10	6.12
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,165	1,135	97.42%	30	2.58%	1,082	40	13	17	8	5	0	2.58	6.00	4.77
(3V23) (636GJ) Dubuque, IA	1,167	1,120	95.97%	47	4.03%	992	75	53	27	17	0	3	9.02	1.15	1.90
(3V23) (636GN) Cedar Rapids, IA	1,490	1,380	92.62%	110	7.38%	1,306	44	30	24	70	11	5	7.90	3.00	1.87
(3V23) (636GS) Ottumwa, IA	539	521	96.66%	18	3.34%	493	26	2	4	14	0	0	3.32	3.66	1.98
(3V23) (636GT) Sterling, IL	574	527	91.81%	47	8.19%	491	24	12	30	11	5	1	11.49	17.06	0.09
(3V23) (636GU) Decorah, IA	380	375	98.68%	5	1.32%	357	15	3	4		1	0			1.38
(3V23) (636GW) Coralville, IA	2,256	2,227	98.71%	29	1.29%	2,173	21	33			2	6	2.72	0.00	1.27
(3V23) (636QC) Linn County, IA	36		100.00%		0.0070	34	1	1	0		-				0.96
(3V23) (636QI) Davenport, IA	332		100.00%		0.0070	323	8	1	0		, and the second	0			0.34
(3V23) (636QJ) Iowa City South Clinton Street, IA	411		97.08%			379	13	7	4			4		8.03	1.42
(3V23) (636) Nebraska-W Iowa HCS	30,454	29,041	95.36%	1,413	4.64%	27,031	1,177	833	528	474	275	136	4.97	8.64	3.36
(3V23) (636) Omaha, NE	15,943	15,116	94.81%	827	5.19%	13,882	737	497	281	269	176	101	1.81	10.16	3.63
(3V23) (636A4) Grand Island, NE	5,504	5,407	98.24%	97	1.76%	5,147	151	109	51	28	14	4	2.36	3.99	2.19
(3V23) (636A5) Lincoln, NE	4,927	4,748	96.37%	179		4,503	143	102			34	15	5.99	5.16	2.85
(3V23) (636BW) Grand Island, NE - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V23) (636BX) Omaha, NE - VADOM	14	14	100.00%	0	0.00%	13	1	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	730	667	91.37%	63	8.63%	626	21	20	17	29	15	2	13.77	7.13	6.76
(3V23) (636GB) North Platte, NE	842	744	88.36%	98	11.64%	661	43	40	48	35	12	3	14.98	21.52	2.76
(3V23) (636GL) Bellevue, NE	1,238	1,127	91.03%	111	8.97%	1,013	61	53	45	39	20	7	5.08	17.21	7.33
(3V23) (636GP) Shenandoah, IA	422	397	94.08%	25	5.92%	382	8	7	11	8	3	3	7.97	13.32	10.58
(3V23) (636GQ) Holdrege, NE	362	349	96.41%	13	3.59%	335	10	4	5	6	1	1	2.88	14.55	3.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2020	Total Completed Appointments 1	Completed within 30 Days 2					Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V23) (636) Omaha, NE	11	11	100.00%	0	0.00%	10	0	1	0	0	0	0			
(3V23) (636QA) Omaha Dorcas Street, NE	460	460	100.00%	0	0.00%	458	2	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	19,827	18,953	95.59%	874	4.41%	17,512	842	599	378	305	152	39	3.55	14.77	2.40
(3V23) (656) St. Cloud, MN	16,154	15,435	95.55%	719	4.45%	14,190	713	532	333	251	111	24	4.62	12.34	2.42
(3V23) (656GA) Brainerd, MN	1,975	1,839	93.11%	136	6.89%	1,702	89	48	40	50	35	11	3.91	30.72	3.48
(3V23) (656GB) Montevideo, MN	613	600	97.88%	13	2.12%	559	27	14	3	2	4	4	2.57	73.55	1.28
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,085	1,079	99.45%	6	0.55%	1,061	13	5	2	2	2	0	0.51	53.80	1.71
	Tatal Consulator	Completed with	Donner	Completed	Domont	0	Completed 9.44	C	Consider d 24 e22	Completed 64 69	C	Consideration	DC Av	00 Au	NALL ASSE
Retrospective/Completed Appointment Wait	Total Completed	Completed within	Percent	Completed in	Percent	Completed 0-7 Days	Completed 8-14	Completed 15-30	Completed 31-60	Completed 61-90	Completed 91-120	Completed in	PC Avg	SC AVg	IVIH AVG

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 6/2020	3,406,593	3,246,254	95.29%	160,339	4.71%	3,036,717	115,884	93,653	60,463	52,777	31,895	15,204	3.79	10.08	2.32
National: 5/2020	2,654,633	2,573,594	96.95%	81,039	3.05%	2,449,346	70,007	54,241	43,106	23,922	7,820	6,191	2.23	5.56	2.26
National: 4/2020	2,527,560	2,451,905	97.01%	75,655	2.99%	2,327,369	60,847	63,689	50,389	14,774	5,049	5,443	1.99	5.12	2.80
National: 3/2020	3,892,943	3,718,899	95.53%	174,044	4.47%	3,322,479	188,743	207,677	119,825	30,044	12,627	11,548	4.12	7.82	4.22
National: 2/2020	4,754,971	4,511,552	94.88%	243,419	5.12%	3,953,209	260,861	297,482	158,192	49,560	18,947	16,720	4.52	8.46	4.47
National: 1/2020	5,223,622	4,910,928	94.01%	312,694	5.99%	4,283,847	291,978	335,103	210,553	60,056	21,881	20,204	4.97	9.23	4.89
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.10
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.80	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.70	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.50
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.40	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
			Less 3		,										
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.20	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.50
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.60
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7.00	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.60	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.20	6.90	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.50	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705			2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19		2.85
National: 5/2015	4,546,635						209,459	207,338	90,638	22,481	4,744	2,087			2.68
National: 4/2015	5,063,122						229,968	236,512	107,548	24,886	4,823	2,701			2.82
National: 3/2015	5,046,853				2.80%		239,184	245,061	106,768	24,758	6,450	3,418			3.18
National: 2/2015	4,265,529						197,251	196,645	83,656	25,964	6,573	2,889			3.15
National: 1/2015	4,549,212						204,071	199,781	108,801	33,289	7,433	4,099		5.47	3.44
National: 12/2014	4,578,871							191,232	98,978	26,128	4,645	1,518			2.75
National: 11/2014	4,059,004							165,191	87,469	20,281	3,873	1,189			2.58
National: 10/2014	5,216,606							202,876	94,692	24,903	4,511	1,366			2.49
National: 9/2014	4,871,976							183,439	100,729	24,871	5,264	1,459			2.51
National: 8/2014	4,625,958							167,327	84,618	22,209	4,495	976			2.36
National: 7/2014	4,867,639			·				169,508	81,602	18,973	4,423	825			2.12
National: 6/2014 National: 5/2014	4,723,099				1.80%			136,897	63,313	·	4,199	763		3.39	1.84
ivatiUtidi. 5/2014	4,676,707	4,001,307	30.39%	75,340	1.01%			126,582	57,338	13,995	3,459	548	2.20	3.20	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed medically appropriate by the Veteran's physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Completed: Every completed appointment at that facility except surgery and procedures.
- 1. Total Appointments completed. Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average. Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.