

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V01) (402) Togus, ME | 43,609 | 41,785 | 95.82% | 1,824 | 4.18% | 5 | 37 | 39,311 | 18 | 2,474 | 4 | 1,355 | 7 | 253 | 4 | 118 | 1 | 98 | 3 | 7.82 | 5.67 | 3.62 |
| (V01) (402) Togus VAMC | 27,551 | 26,216 | 95.15% | 1,335 | 4.85% | 0 | 35 | 24,684 | 18 | 1,532 | 2 | 1,005 | 7 | 223 | 4 | 65 | 1 | 42 | 3 | 9.00 | 5.23 | 6.90 |
| (V01) (402GA) Aroostook County (Caribou) | 1,081 | 965 | 89.27% | 116 | 10.73% | 0 | 0 | 792 | 0 | 173 | 0 | 109 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 16.27 | 11.00 | 3.71 |
| (V01) (402GB) Calais | 282 | 277 | 98.23% | 5 | 1.77% | 0 | 0 | 263 | 0 | 14 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 5.45 | 0.00 | 1.64 |
| (V01) (402GC) Rumford | 562 | 562 | 100% | 0 | 0% | 0 | 0 | 560 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.52 | | 1.14 |
| (V01) (402GD) Saco | 1,856 | 1,804 | 97.2% | 52 | 2.8% | 0 | 0 | 1,633 | 0 | 171 | 0 | 46 | 0 | 2 | 0 | 3 | 0 | 1 | 0 | 9.49 | 0.00 | 2.55 |
| (V01) (402GE) Lewiston | 2,626 | 2,576 | 98.1% | 50 | 1.9% | 0 | 0 | 2,446 | 0 | 130 | 0 | 39 | 0 | 7 | 0 | 4 | 0 | 0 | 0 | 5.97 | 4.22 | 3.05 |
| (V01) (402GF) Lincoln | 215 | 214 | 99.53% | 1 | 0.47% | 0 | 0 | 206 | 0 | 8 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.19 | 0.00 | 1.93 |
| (V01) (402HB) Bangor | 6,658 | 6,462 | 97.06% | 196 | 2.94% | 0 | 2 | 6,168 | 0 | 294 | 2 | 95 | 0 | 5 | 0 | 43 | 0 | 53 | 0 | 3.87 | 9.39 | 1.14 |
| (V01) (402HC) Portland Outreach Clinic-CDRP Satellite South | 2,621 | 2,582 | 98.51% | 39 | 1.49% | 0 | 0 | 2,480 | 0 | 102 | 0 | 32 | 0 | 4 | 0 | 1 | 0 | 2 | 0 | 5.36 | 3.83 | 0.42 |
| (V01) (402HL) Bingham VA Mobile Clinic | 67 | 63 | 94.03% | 4 | 5.97% | 0 | 0 | 33 | 0 | 30 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13.96 | | |
| (V01) (402QA) Fort Kent | 61 | 39 | 63.93% | 22 | 36.07% | 0 | 0 | 25 | 0 | 14 | 0 | 16 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 28.36 | | |
| (V01) (402QB) Houlton | 29 | 25 | 86.21% | 4 | 13.79% | 0 | 0 | 21 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13.45 | | |
| (V01) (405) White River Junction, VT | 21,091 | 20,284 | 96.17% | 807 | 3.83% | 13 | 125 | 18,437 | 21 | 1,847 | 20 | 619 | 23 | 129 | 18 | 47 | 30 | 12 | 13 | 6.09 | 7.09 | 1.86 |
| (V01) (405) White River Jct VAMC | 15,296 | 14,707 | 96.15% | 589 | 3.85% | 0 | 111 | 13,345 | 13 | 1,362 | 19 | 470 | 21 | 83 | 17 | 26 | 30 | 10 | 11 | 6.05 | 7.14 | 2.26 |
| (V01) (405GA) Bennington | 680 | 678 | 99.71% | 2 | 0.29% | 0 | 0 | 657 | 0 | 21 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.66 | 1.45 | 1.59 |
| (V01) (405GC) Brattleboro | 372 | 371 | 99.73% | 1 | 0.27% | 0 | 0 | 351 | 0 | 20 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5.57 | 0.15 | 0.31 |
| (V01) (405HA) Burlington Lakeside | 2,782 | 2,587 | 92.99% | 195 | 7.01% | 0 | 6 | 2,276 | 3 | 311 | 1 | 130 | 1 | 45 | 1 | 19 | 0 | 1 | 0 | 7.88 | 9.21 | 0.55 |
| (V01) (405HC) VICC - St. Johnsbury - Littleton | 928 | 925 | 99.68% | 3 | 0.32% | 0 | 1 | 892 | 0 | 33 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 0 | 3.07 | 0.80 | 2.91 |
| (V01) (405HE) KEENE (ORC) | 304 | 292 | 96.05% | 12 | 3.95% | 0 | 4 | 241 | 2 | 51 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 11.31 | 0.00 | 2.13 |
| (V01) (405HF) Rutland | 729 | 724 | 99.31% | 5 | 0.69% | 0 | 3 | 675 | 3 | 49 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4.95 | 3.74 | 2.27 |
| (V01) (518) Bedford, MA | 14,456 | 13,366 | 92.46% | 1,090 | 7.54% | 27 | 82 | 12,331 | 8 | 1,035 | 5 | 631 | 9 | 269 | 11 | 102 | 9 | 88 | 40 | 0.60 | 11.21 | 3.07 |
| (V01) (518) Edith Nourse Rogers VAMC | 13,213 | 12,146 | 91.92% | 1,067 | 8.08% | 0 | 81 | 11,139 | 8 | 1,007 | 5 | 613 | 9 | 267 | 11 | 101 | 8 | 86 | 40 | 0.74 | 11.21 | 2.94 |
| (V01) (518GA) Lynn | 611 | 602 | 98.53% | 9 | 1.47% | 0 | 0 | 589 | 0 | 13 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 0.36 | 7.29 | 3.56 |
| (V01) (518GB) Haverhill | 490 | 477 | 97.35% | 13 | 2.65% | 0 | 1 | 464 | 0 | 13 | 0 | 11 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0.33 | 12.00 | 3.81 |
| (V01) (518GE) Gloucester | 142 | 141 | 99.3% | 1 | 0.7% | 0 | 0 | 139 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.48 | 12.88 | 3.50 |
| (V01) (523) VA Boston HCS, MA | 84,373 | 80,635 | 95.57% | 3,738 | 4.43% | 6 | 95 | 74,116 | 15 | 6,519 | 21 | 2,418 | 23 | 656 | 9 | 282 | 8 | 382 | 19 | 14.46 | 6.76 | 3.08 |
| (V01) (523) Jamaica Plain VAMC | 52 | 51 | 98.08% | 1 | 1.92% | 0 | 50 | 0 | 4 | 0 | 12 | 1 | 17 | 0 | 5 | 0 | 4 | 0 | 8 | 9.24 | 6.75 | 2.41 |
| (V01) (523A4) West Roxbury VAMC | 36,911 | 35,390 | 95.88% | 1,521 | 4.12% | 0 | 50 | 32,403 | 4 | 2,987 | 12 | 1,053 | 17 | 211 | 5 | 96 | 4 | 160 | 8 | 9.24 | 6.75 | 2.41 |
| (V01) (523A5) Brockton VAMC | 14,194 | 13,561 | 95.54% | 633 | 4.46% | 0 | 16 | 12,224 | 0 | 1,337 | 4 | 442 | 2 | 94 | 2 | 30 | 3 | 67 | 5 | 16.10 | 6.33 | 2.77 |
| (V01) (523BY) Lowell | 22,999 | 21,814 | 94.85% | 1,185 | 5.15% | 0 | 19 | 20,111 | 6 | 1,703 | 2 | 638 | 3 | 278 | 2 | 137 | 0 | 132 | 6 | 21.55 | 7.69 | 2.64 |
| (V01) (523GD) Framingham | 3,957 | 3,744 | 94.62% | 213 | 5.38% | 0 | 4 | 3,495 | 2 | 249 | 0 | 141 | 1 | 47 | 0 | 13 | 1 | 12 | 0 | 14.52 | 5.83 | 6.53 |
| (V01) (523BZ) Causeway | 5,341 | 5,201 | 97.38% | 140 | 2.62% | 0 | 6 | 5,057 | 3 | 144 | 3 | 111 | 0 | 16 | 0 | 5 | 0 | 8 | 0 | 12.18 | 2.99 | 2.95 |
| (V01) (523GA) Framingham | 427 | 400 | 93.68% | 27 | 6.32% | 0 | 0 | 363 | 0 | 37 | 0 | 22 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 7.06 | 0.00 | 5.51 |
| (V01) (523GC) Quincy | 182 | 172 | 94.51% | 10 | 5.49% | 0 | 0 | 136 | 0 | 36 | 0 | 7 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 9.32 | | |
| (V01) (523GD) Plymouth | 353 | 343 | 97.17% | 10 | 2.83% | 0 | 0 | 317 | 0 | 26 | 0 | 4 | 0 | 2 | 0 | 1 | 0 | 3 | 0 | 8.26 | 4.85 | |
| (V01) (523MA) IDES Hanscom AFB | 10 | 10 | 100% | 0 | 0% | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V01) (608) Manchester, NH | 25,424 | 24,384 | 95.91% | 1,040 | 4.09% | 10 | 128 | 22,824 | 18 | 1,560 | 10 | 899 | 21 | 86 | 30 | 26 | 10 | 29 | 39 | 5.75 | 4.58 | 5.21 |
| (V01) (608) Manchester VAMC | 22,863 | 21,961 | 96.05% | 902 | 3.95% | 0 | 128 | 20,721 | 18 | 1,240 | 10 | 775 | 21 | 78 | 30 | 20 | 10 | 29 | 39 | 4.92 | 4.44 | 5.43 |
| (V01) (608GA) Portsmouth | 563 | 549 | 97.51% | 14 | 2.49% | 0 | 0 | 476 | 0 | 73 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5.42 | 13.74 | 5.86 |
| (V01) (608GC) Somersworth | 1,198 | 1,086 | 90.65% | 112 | 9.35% | 0 | 0 | 904 | 0 | 182 | 0 | 101 | 0 | 7 | 0 | 4 | 0 | 0 | 0 | 12.30 | 15.78 | 5.28 |
| (V01) (608GD) Conway | 286 | 283 | 98.95% | 3 | 1.05% | 0 | 0 | 247 | 0 | 36 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6.30 | 10.75 | 3.29 |
| (V01) (608HA) Tilton | 510 | 501 | 98.24% | 9 | 1.76% | 0 | 0 | 472 | 0 | 29 | 0 | 6 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 4.68 | 12.78 | 1.97 |
| (V01) (608MA) IDES Manchester VAMC | 4 | 4 | 100% | 0 | 0% | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V01) (631) VA Central Western Massachusetts HCS | 28,207 | 26,256 | 93.08% | 1,951 | 6.92% | 56 | 67 | 23,862 | 8 | 2,394 | 17 | 1,312 | 16 | 421 | 13 | 149 | 12 | 69 | 1 | 7.88 | 8.92 | 5.17 |
| (V01) (631) Edward P Boland VAMC | 12,550 | 11,363 | 90.54% | 1,187 | 9.46% | 0 | 66 | 9,953 | 7 | 1,410 | 17 | 803 | 16 | 283 | 13 | 53 | 12 | 48 | 1 | 12.67 | 10.09 | 6.61 |
| (V01) (631BY) Springfield | 4,499 | 4,296 | 95.49% | 203 | 4.51% | 0 | 0 | 3,973 | 0 | 323 | 0 | 168 | 0 | 31 | 0 | 3 | 0 | 1 | 0 | 8.46 | 3.55 | 4.02 |
| (V01) (631GC) Pittsfield | 860 | 808 | 93.95% | 52 | 6.05% | 0 | 0 | 762 | 0 | 46 | 0 | 43 | 0 | 6 | 0 | 1 | 0 | 2 | 0 | 10.92 | 7.50 | 2.78 |
| (V01) (631GD) Greenfield (Franklin County) | 875 | 861 | 98.4% | 14 | 1.6% | 0 | 0 | 792 | 0 | 69 | 0 | 12 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3.62 | 4.00 | 5.13 |
| (V01) (631GE) Worcester | 6,469 | 6,124 | 94.67% | 345 | 5.33% | 0 | 1 | 5,734 | 1 | 390 | 0 | 168 | 0 | 78 | 0 | 84 | 0 | 15 | 0 | 4.45 | 14.72 | 5.35 |
| (V01) (631GF) Fitchburg | 581 | 563 | 96.9% | 18 | 3.1% | 0 | 0 | 513 | 0 | 50 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5.27 | 3.72 | 3.48 |

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|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V01) (631MA) IDES Keller Army Community Hospital | 6 | 6 | 100% | 0 | 0% | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 | |
| (V01) (631PA) 631PA | 2 | 2 | 100% | 0 | 0% | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| (V01) (631QA) Plantation Street | 2,365 | 2,233 | 94.42% | 132 | 5.58% | 0 | 0 | 2,127 | 0 | 106 | 0 | 100 | 0 | 22 | 0 | 8 | 0 | 2 | | 5.31 | | |
| (V01) (650) Providence, RI | 55,615 | 53,872 | 96.87% | 1,743 | 3.13% | 12 | 23 | 50,799 | 13 | 3,073 | 6 | 1,156 | 2 | 333 | 1 | 132 | 1 | 122 | 0 | 7.00 | 5.15 | 4.35 |
| (V01) (650) Providence VAMC | 45,778 | 44,370 | 96.92% | 1,408 | 3.08% | 0 | 21 | 41,809 | 13 | 2,561 | 5 | 964 | 1 | 261 | 1 | 101 | 1 | 82 | 0 | 8.88 | 5.20 | 3.01 |
| (V01) (650GA) New Bedford Primary Care Ctr. | 4,579 | 4,368 | 95.39% | 211 | 4.61% | 0 | 2 | 4,110 | 0 | 258 | 1 | 116 | 1 | 59 | 0 | 14 | 0 | 22 | 0 | 4.39 | 1.47 | 12.08 |
| (V01) (650GB) Hyannis | 4,249 | 4,150 | 97.67% | 99 | 2.33% | 0 | 0 | 3,909 | 0 | 241 | 0 | 57 | 0 | 10 | 0 | 16 | 0 | 16 | 0 | 7.00 | 8.85 | 1.83 |
| (V01) (650GD) Middletown | 1,009 | 984 | 97.52% | 25 | 2.48% | 0 | 0 | 971 | 0 | 13 | 0 | 19 | 0 | 3 | 0 | 1 | 0 | 2 | 0 | 4.88 | 2.66 | 2.47 |
| (V01) (689) VA Connecticut HCS, CT | 55,207 | 53,335 | 96.61% | 1,872 | 3.39% | 3 | 8 | 50,101 | 2 | 3,234 | 3 | 1,289 | 2 | 437 | 0 | 94 | 0 | 52 | 0 | 1.96 | 6.03 | 2.27 |
| (V01) (689) West Haven VAMC | 29,271 | 28,249 | 96.51% | 1,022 | 3.49% | 0 | 8 | 26,114 | 2 | 2,135 | 3 | 807 | 2 | 149 | 0 | 48 | 0 | 18 | 0 | 2.04 | 6.26 | 2.71 |
| (V01) (689A4) Newington VAMC | 22,348 | 21,530 | 96.34% | 818 | 3.66% | 0 | 0 | 20,532 | 0 | 998 | 0 | 457 | 0 | 283 | 0 | 45 | 0 | 33 | 0 | 2.30 | 5.75 | 1.22 |
| (V01) (689GA) Waterbury | 529 | 526 | 99.43% | 3 | 0.57% | 0 | 0 | 519 | 0 | 7 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0.62 | | 2.17 |
| (V01) (689GB) Stamford | 438 | 436 | 99.54% | 2 | 0.46% | 0 | 0 | 428 | 0 | 8 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.20 | | 2.07 |
| (V01) (689GC) Willimantic | 419 | 417 | 99.52% | 2 | 0.48% | 0 | 0 | 413 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0.94 | 0.00 | 1.11 |
| (V01) (689GD) Winsted | 403 | 398 | 98.76% | 5 | 1.24% | 0 | 0 | 388 | 0 | 10 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.78 | 4.29 | 4.16 |
| (V01) (689GE) Danbury | 377 | 373 | 98.94% | 4 | 1.06% | 0 | 0 | 358 | 0 | 15 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.46 | | 3.96 |
| (V01) (689HC) New London VA Primary Care Center | 1,422 | 1,406 | 98.87% | 16 | 1.13% | 0 | 0 | 1,349 | 0 | 57 | 0 | 12 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 2.01 | 0.00 | 3.51 |
| (V02) (528) Albany, NY | 41,366 | 38,275 | 92.53% | 3,091 | 7.47% | 4 | 37 | 36,001 | 8 | 2,274 | 5 | 1,582 | 4 | 903 | 4 | 359 | 0 | 247 | 16 | 5.72 | 9.63 | 7.45 |
| (V02) (528A8) Samuel S Stratton VAMC | 32,857 | 30,040 | 91.43% | 2,817 | 8.57% | 0 | 36 | 28,031 | 7 | 2,009 | 5 | 1,400 | 4 | 841 | 4 | 345 | 0 | 231 | 16 | 8.22 | 9.68 | 8.39 |
| (V02) (528G2) Westport | 402 | 390 | 97.01% | 12 | 2.99% | 0 | 0 | 350 | 0 | 40 | 0 | 10 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 7.11 | 6.42 | 1.32 |
| (V02) (528G3) Bainbridge | 998 | 972 | 97.39% | 26 | 2.61% | 0 | 0 | 942 | 0 | 30 | 0 | 20 | 0 | 1 | 0 | 1 | 0 | 4 | 0 | 3.57 | 0.00 | 4.59 |
| (V02) (528G6) Fonda | 388 | 378 | 97.42% | 10 | 2.58% | 0 | 0 | 374 | 0 | 4 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.59 | 9.20 | 0.66 |
| (V02) (528G7) Catskill | 972 | 955 | 98.25% | 17 | 1.75% | 0 | 0 | 918 | 0 | 37 | 0 | 11 | 0 | 3 | 0 | 2 | 0 | 1 | 0 | 3.98 | 3.60 | 4.63 |
| (V02) (528GT) Glens Falls | 920 | 918 | 99.78% | 2 | 0.22% | 0 | 0 | 915 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.90 | 1.24 | 0.30 |
| (V02) (528GV) Plattsburgh | 1,509 | 1,502 | 99.54% | 7 | 0.46% | 0 | 0 | 1,459 | 0 | 43 | 0 | 3 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 2.95 | 1.00 | 0.67 |
| (V02) (528GW) Schenectady | 625 | 616 | 98.56% | 9 | 1.44% | 0 | 0 | 612 | 0 | 4 | 0 | 6 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1.14 | 8.40 | 0.00 |
| (V02) (528GX) Troy | 848 | 839 | 98.94% | 9 | 1.06% | 0 | 0 | 829 | 0 | 10 | 0 | 4 | 0 | 2 | 0 | 2 | 0 | 1 | 0 | 2.84 | 63.00 | 0.00 |
| (V02) (528GY) Clifton Park | 937 | 761 | 81.22% | 176 | 18.78% | 0 | 0 | 695 | 0 | 66 | 0 | 112 | 0 | 52 | 0 | 4 | 0 | 8 | 0 | 15.15 | 0.44 | 1.26 |
| (V02) (528GZ) Kingston | 910 | 904 | 99.34% | 6 | 0.66% | 0 | 1 | 876 | 1 | 28 | 0 | 4 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.56 | 0.00 | 7.61 |
| (V02) (528) Bath, NY | 15,486 | 14,854 | 95.92% | 632 | 4.08% | 1 | 42 | 14,035 | 20 | 819 | 4 | 312 | 8 | 224 | 2 | 68 | 8 | 28 | 0 | 7.02 | 8.97 | 4.16 |
| (V02) (528A6) Bath VA Medical Center | 13,413 | 12,910 | 96.25% | 503 | 3.75% | 0 | 42 | 12,319 | 20 | 591 | 4 | 211 | 8 | 200 | 2 | 65 | 8 | 27 | 0 | 3.65 | 9.09 | 4.49 |
| (V02) (528G4) Elmira | 1,555 | 1,431 | 92.03% | 124 | 7.97% | 0 | 0 | 1,238 | 0 | 193 | 0 | 96 | 0 | 24 | 0 | 3 | 0 | 1 | 0 | 10.88 | 7.57 | 2.61 |
| (V02) (528G8) Wellsville | 518 | 513 | 99.03% | 5 | 0.97% | 0 | 0 | 478 | 0 | 35 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.08 | 6.63 | 0.88 |
| (V02) (528) Western New York, NY | 55,589 | 50,761 | 91.31% | 4,828 | 8.69% | 22 | 39 | 47,670 | 9 | 3,091 | 11 | 2,754 | 5 | 1,278 | 5 | 473 | 8 | 323 | 1 | 6.40 | 10.70 | 3.34 |
| (V02) (528) Buffalo VA Medical Center | 74 | 69 | 93.24% | 5 | 6.76% | 0 | 33 | 2 | 7 | 0 | 9 | 0 | 4 | 0 | 4 | 0 | 8 | 0 | 1 | 6.38 | 11.30 | 2.72 |
| | 43,028 | 38,718 | 89.98% | 4,310 | 10.02% | 0 | 33 | 36,308 | 7 | 2,410 | 9 | 2,417 | 4 | 1,226 | 4 | 402 | 8 | 263 | 1 | 6.38 | 11.30 | 2.72 |
| (V02) (528A4) Upstate New York HCS-Batavia | 7,481 | 7,049 | 94.23% | 432 | 5.77% | 0 | 4 | 6,575 | 2 | 474 | 1 | 265 | 1 | 42 | 0 | 66 | 0 | 59 | 0 | 11.44 | 4.09 | 4.17 |
| (V02) (528GB) Jamestown | 1,148 | 1,097 | 95.56% | 51 | 4.44% | 0 | 0 | 1,030 | 0 | 67 | 0 | 39 | 0 | 7 | 0 | 4 | 0 | 1 | 0 | 3.69 | 17.85 | 6.85 |
| (V02) (528GC) Dunkirk | 1,084 | 1,079 | 99.54% | 5 | 0.46% | 0 | 0 | 1,042 | 0 | 37 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.45 | 0.00 | 5.55 |
| (V02) (528GD) Niagara Falls | 795 | 779 | 97.99% | 16 | 2.01% | 0 | 0 | 732 | 0 | 47 | 0 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.15 | 16.74 | 7.24 |
| (V02) (528GK) Lockport | 449 | 447 | 99.55% | 2 | 0.45% | 0 | 0 | 432 | 0 | 15 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.95 | 13.83 | 5.14 |
| (V02) (528GQ) Lackawanna | 883 | 881 | 99.77% | 2 | 0.23% | 0 | 2 | 855 | 0 | 26 | 1 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2.43 | 0.00 | 1.97 |
| (V02) (528GR) Olean | 723 | 711 | 98.34% | 12 | 1.66% | 0 | 0 | 696 | 0 | 15 | 0 | 8 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 1.83 | 5.66 | 2.62 |
| (V02) (528) Canandaigua, NY | 19,211 | 17,48 | | | | | | | | | | | | | | | | | | | | |

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|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V03) (632QB) Northport 2 VA Mobile Clinic | 81 | 44 | 54.32% | 37 | 45.68% | 0 | 0 | 25 | 0 | 19 | 0 | 35 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | | 26.99 | |
| (V04) (460) Wilmington, DE | 32,710 | 30,414 | 92.98% | 2,296 | 7.02% | 10 | 206 | 27,951 | 12 | 2,463 | 8 | 1,512 | 38 | 469 | 16 | 200 | 19 | 115 | 113 | 4.06 | 9.63 | 10.91 |
| (V04) (460) Wilmington VAMC | 21,899 | 20,285 | 92.63% | 1,614 | 7.37% | 0 | 199 | 18,528 | 12 | 1,757 | 7 | 1,016 | 37 | 363 | 16 | 149 | 19 | 86 | 108 | 4.13 | 9.57 | 10.75 |
| (V04) (460GA) Sussex County | 3,228 | 3,117 | 96.56% | 111 | 3.44% | 0 | 3 | 2,970 | 0 | 147 | 0 | 100 | 0 | 3 | 0 | 5 | 0 | 3 | 3 | 2.37 | 6.68 | 8.98 |
| (V04) (460GC) Kent County | 3,151 | 2,769 | 87.88% | 382 | 12.12% | 0 | 4 | 2,577 | 0 | 192 | 1 | 232 | 1 | 83 | 0 | 44 | 0 | 23 | 2 | 7.37 | 5.46 | 15.49 |
| (V04) (460GD) Cape May USCG | 835 | 799 | 95.69% | 36 | 4.31% | 0 | 0 | 726 | 0 | 73 | 0 | 33 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 3.99 | 11.80 | 5.44 |
| (V04) (460HE) Atlantic County | 1,277 | 1,209 | 94.68% | 68 | 5.32% | 0 | 0 | 1,089 | 0 | 120 | 0 | 57 | 0 | 10 | 0 | 1 | 0 | 0 | 0 | 2.94 | 14.68 | 7.43 |
| (V04) (460HG) Cumberland County | 2,271 | 2,186 | 96.26% | 85 | 3.74% | 0 | 0 | 2,012 | 0 | 174 | 0 | 74 | 0 | 7 | 0 | 1 | 0 | 3 | 0 | 4.38 | 15.91 | 3.30 |
| (V04) (460HK) Wilmington VA Mobile Clinic | 49 | 49 | 100% | 0 | 0% | 0 | 0 | 49 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.65 | | |
| (V04) (503) Altoona, PA | 23,642 | 23,516 | 99.47% | 126 | 0.53% | 7 | 2 | 22,114 | 2 | 1,402 | 0 | 77 | 0 | 10 | 0 | 9 | 0 | 30 | 0 | 4.45 | 4.27 | 1.29 |
| (V04) (503) James E. Van Zandt VAMC | 14,742 | 14,691 | 99.65% | 51 | 0.35% | 0 | 2 | 13,876 | 2 | 815 | 0 | 37 | 0 | 2 | 0 | 6 | 0 | 6 | 0 | 3.86 | 3.57 | 1.51 |
| (V04) (503GA) Johnstown | 1,949 | 1,940 | 99.54% | 9 | 0.46% | 0 | 0 | 1,761 | 0 | 179 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 4.70 | 12.88 | 0.91 |
| (V04) (503GB) DuBois (Clearfield) | 3,633 | 3,600 | 99.09% | 33 | 0.91% | 0 | 0 | 3,374 | 0 | 226 | 0 | 23 | 0 | 7 | 0 | 1 | 0 | 2 | 0 | 4.42 | 9.68 | 0.92 |
| (V04) (503GC) State College (Centre County) | 1,531 | 1,522 | 99.41% | 9 | 0.59% | 0 | 0 | 1,377 | 0 | 145 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.75 | 10.51 | 1.13 |
| (V04) (503GD) Huntingdon County | 773 | 761 | 98.45% | 12 | 1.55% | 0 | 0 | 755 | 0 | 6 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 10 | 0 | 6.24 | 6.50 | 1.08 |
| (V04) (503GE) Indiana County | 1,014 | 1,002 | 98.82% | 12 | 1.18% | 0 | 0 | 971 | 0 | 31 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 11 | 0 | 5.91 | 0.00 | 0.20 |
| (V04) (529) Butler, PA | 25,791 | 25,682 | 99.58% | 109 | 0.42% | 11 | 0 | 25,308 | 0 | 374 | 0 | 26 | 0 | 5 | 0 | 11 | 0 | 67 | 0 | 1.48 | 2.00 | 1.23 |
| (V04) (529) Butler VAMC | 15,405 | 15,351 | 99.65% | 54 | 0.35% | 0 | 0 | 15,077 | 0 | 274 | 0 | 17 | 0 | 5 | 0 | 6 | 0 | 26 | 0 | 1.09 | 2.10 | 1.32 |
| (V04) (529GA) Michael A. Marzano VA OPC | 3,087 | 3,083 | 99.87% | 4 | 0.13% | 0 | 0 | 3,067 | 0 | 16 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 0 | 0.41 | 0.78 | 0.70 |
| (V04) (529GB) Lawrence County | 1,992 | 1,990 | 99.9% | 2 | 0.1% | 0 | 0 | 1,989 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0.94 | 0.10 | 0.00 |
| (V04) (529GC) Armstrong County | 1,717 | 1,699 | 98.95% | 18 | 1.05% | 0 | 0 | 1,639 | 0 | 60 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 16 | 0 | 4.40 | 1.21 | 1.80 |
| (V04) (529GD) Clarion County | 1,259 | 1,242 | 98.65% | 17 | 1.35% | 0 | 0 | 1,238 | 0 | 4 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 2.42 | 6.26 | 0.90 |
| (V04) (529GF) Cranberry Township | 2,331 | 2,317 | 99.4% | 14 | 0.6% | 0 | 0 | 2,298 | 0 | 19 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 11 | 0 | 2.06 | 1.57 | 0.29 |
| (V04) (540) Clarksburg, WV | 25,791 | 23,825 | 92.38% | 1,966 | 7.62% | 2 | 7 | 21,701 | 4 | 2,124 | 3 | 1,235 | 0 | 314 | 0 | 199 | 0 | 218 | 0 | 5.59 | 12.34 | 3.00 |
| (V04) (540) Louis A Johnson VAMC | 21,149 | 19,331 | 91.4% | 1,818 | 8.6% | 0 | 7 | 17,506 | 4 | 1,825 | 3 | 1,106 | 0 | 301 | 0 | 196 | 0 | 215 | 0 | 5.33 | 12.42 | 2.97 |
| (V04) (540GA) Tucker County | 291 | 281 | 96.56% | 10 | 3.44% | 0 | 0 | 242 | 0 | 39 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8.99 | 15.50 | 5.38 |
| (V04) (540GB) Wood County Veterans Center | 2,204 | 2,130 | 96.64% | 74 | 3.36% | 0 | 0 | 2,010 | 0 | 120 | 0 | 67 | 0 | 5 | 0 | 1 | 0 | 1 | 0 | 4.74 | 7.68 | 2.23 |
| (V04) (540GC) Braxton County | 625 | 600 | 96% | 25 | 4% | 0 | 0 | 534 | 0 | 66 | 0 | 20 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 7.83 | 7.89 | 3.23 |
| (V04) (540GD) Monongalia County | 1,445 | 1,422 | 98.41% | 23 | 1.59% | 0 | 0 | 1,369 | 0 | 53 | 0 | 20 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 2.75 | 4.08 | 3.60 |
| (V04) (540HK) Clarksburg VA Mobile Clinic | 77 | 61 | 79.22% | 16 | 20.78% | 0 | 0 | 40 | 0 | 21 | 0 | 12 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 20.30 | 14.00 | |
| (V04) (542) Coatesville, PA | 14,753 | 14,324 | 97.09% | 429 | 2.91% | 13 | 62 | 13,685 | 24 | 639 | 18 | 281 | 10 | 62 | 1 | 48 | 3 | 38 | 6 | 1.65 | 4.71 | 6.57 |
| (V04) (542) Coatesville VAMC | 11,913 | 11,512 | 96.63% | 401 | 3.37% | 0 | 62 | 10,944 | 24 | 568 | 18 | 262 | 10 | 58 | 1 | 45 | 3 | 36 | 6 | 1.78 | 4.74 | 7.92 |
| (V04) (542BU) VADOM Coatesville | 96 | 96 | 100% | 0 | 0% | 0 | 0 | 96 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.67 |
| (V04) (542GA) Springfield | 1,477 | 1,458 | 98.71% | 19 | 1.29% | 0 | 0 | 1,416 | 0 | 42 | 0 | 13 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 1.71 | 0.00 | 2.84 |
| (V04) (542GE) Spring City | 1,267 | 1,258 | 99.29% | 9 | 0.71% | 0 | 0 | 1,229 | 0 | 29 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 1.00 | 0.00 | 3.15 |
| (V04) (562) Erie, PA | 23,486 | 22,245 | 94.72% | 1,241 | 5.28% | 36 | 4 | 21,045 | 2 | 1,200 | 0 | 658 | 0 | 230 | 0 | 278 | 0 | 75 | 2 | 7.01 | 9.56 | 1.06 |
| (V04) (562) Erie VAMC | 16,657 | 15,666 | 94.05% | 991 | 5.95% | 0 | 4 | 14,800 | 2 | 866 | 0 | 466 | 0 | 177 | 0 | 275 | 0 | 73 | 2 | 8.02 | 9.72 | 1.05 |
| (V04) (562GA) Crawford County | 1,617 | 1,442 | 89.18% | 175 | 10.82% | 0 | 0 | 1,284 | 0 | 158 | 0 | 122 | 0 | 51 | 0 | 1 | 0 | 1 | 0 | 15.27 | 6.67 | 0.91 |
| (V04) (562GB) Ashtabula County | 1,874 | 1,817 | 96.96% | 57 | 3.04% | 0 | 0 | 1,714 | 0 | 103 | 0 | 53 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 4.26 | 7.75 | 1.38 |
| (V04) (562GC) McKean County | 817 | 816 | 99.88% | 1 | 0.12% | 0 | 0 | 805 | 0 | 11 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.00 | 2.86 | 1.04 |
| (V04) (562GD) Venango County | 1,095 | 1,085 | 99.09% | 10 | 0.91% | 0 | 0 | 1,054 | 0 | 31 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.18 | 7.28 | 1.32 |
| (V04) (562GE) Warren | 1,426 | 1,419 | 99.51% | 7 | 0.49% | 0 | 0 | 1,388 | 0 | 31 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 4.13 | 4.45 | 0.41 |
| (V04) (595) Lebanon, PA | 69,663 | 67,773 | 97.29% | 1,890 | 2.71% | 4 | 1 | 65,293 | 1 | 2,480 | 0 | 940 | 0 | 523 | 0 | 177 | 0 | 250 | 0 | 3.03 | 6.61 | 2.66 |
| (V04) (595) Lebanon VAMC | 44,081 | 42,572 | 96.58% | 1,509 | 3.42% | 0 | 0 | 41,062 | 0 | 1,510 | 0 | 695 | 0 | 457 | 0 | 155 | 0 | 202 | 0 | 2.70 | 6.63 | 2.16 |
| (V04) (595GA) Camp Hill | 8,624 | 8,437 | 97.83% | 187 | 2.17% | 0 | 0 | 8,025 | 0 | 412 | 0 | 136 | 0 | 30 | 0 | 10 | 0 | 11 | 0 | 3.73 | 6.64 | 3.64 |
| (V04) (595GC) Lancaster | 4,994 | 4,962 | 99.36% | 32 | 0.64% | 0 | 0 | 4,898 | 0 | 64 | 0 | 12 | 0 | 5 | 0 | 2 | 0 | 13 | 0 | 1.97 | 4.52 | 1.26 |
| (V04) (595GD) Berks County | 4,079 | 4,034 | 98.9% | 45 | 1.1% | 0 | 1 | 3,878 | 1 | 156 | 0 | 25 | 0 | 7 | 0 | 8 | 0 | 5 | 0 | 2.92 | 24.60 | 3.78 |
| (V04) (595GE) York | 5,735 | 5,641 | 98.36% | 94 | 1.64% | 0 | 0 | 5,494 | 0 | 147 | 0 | 56 | 0 | 22 | 0 | 2 | 0 | 14 | 0 | 2.31 | 6.34 | 1.87 |
| (V04) (595GF) Pottsville | 2,150 | 2,127 | 98.93% | 23 | 1.07% | 0 | 0 | 1,936 | 0 | 191 | 0 | 16 | 0 | 2 | 0 | 0 | 0 | 5 | 0 | 6.19 | | 4.49 |
| (V04) (642) Philadelphia, PA | 69,426 | 65,672 | 94.59% | 3,754 | 5.41% | 4 | 676 | 60,756 | 277 | 4,916 | 123 | 2,000 | 157 | 851 | 93 | 494 | 25 | 409 | 1 | 5.28 | 8.59 | 3.38 |
| (V04) (642) Corporal M. J. Crescenz VAMC | 54,565 | 51,484 | 94.35% | 3,081 | 5.65% | 0 | 665 | 47,204 | 268 | 4,280 | 123 | 1,661 | 157 | 686 | 92 | 379 | 25 | 355 | 0 | 5.80 | 8.19 | 3.62 |
| (V04) (642GA) Burlington County VA Clinic | 2,116 | 2,022 | 95.56% | 94 | 4.44% | 0 | 0 | 1,914 | 0 | 108 | 0 | 55 | 0 | 14 | 0 | 23 | 0 | 2 | 0 | 7.84 | 4.39 | 1.56 |
| (V04) (642GC) Victor J. Saracini VA OPC | 8,621 | 8,202 | 95.14% | 419 | 4.86% | 0 | 5 | 7,753 | 4 | 449 | 0 | 227 | 0 | 76 | 0 | 70 | 0 | 46 | 1 | 4.84 | 16.05 | 5.97 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V04) (642GD) Gloucester County | 4,124 | 3,964 | 96.12% | 160 | 3.88% | 0 | 6 | 3,885 | 5 | 79 | 0 | 57 | 0 | 75 | 1 | 22 | 0 | 6 | 0 | 1.95 | 9.03 | 1.22 |
| (V04) (646) Pittsburgh, PA | 79,920 | 76,170 | 95.31% | 3,750 | 4.69% | 22 | 0 | 70,492 | 0 | 5,678 | 0 | 2,635 | 0 | 547 | 0 | 252 | 0 | 316 | 0 | 4.92 | 9.38 | 3.21 |
| (V04) (646) Pittsburgh VAMC University Dr | 42,978 | 40,296 | 93.76% | 2,682 | 6.24% | 0 | 0 | 36,117 | 0 | 4,179 | 0 | 2,004 | 0 | 390 | 0 | 108 | 0 | 180 | 0 | 8.68 | 10.03 | 2.86 |
| (V04) (646A4) H. John Heinz III VAMC | 13,085 | 12,439 | 95.06% | 646 | 4.94% | 0 | 0 | 11,688 | 0 | 751 | 0 | 331 | 0 | 87 | 0 | 125 | 0 | 103 | 0 | 5.50 | 10.74 | 4.10 |
| (V04) (646GA) Belmont County | 4,438 | 4,306 | 97.03% | 132 | 2.97% | 0 | 0 | 4,098 | 0 | 208 | 0 | 91 | 0 | 32 | 0 | 3 | 0 | 6 | 0 | 4.82 | 4.61 | 2.75 |
| (V04) (646GB) Westmoreland County | 7,394 | 7,367 | 99.63% | 27 | 0.37% | 0 | 0 | 7,190 | 0 | 177 | 0 | 23 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 1.38 | 2.62 | 1.82 |
| (V04) (646GC) Beaver County | 4,139 | 4,098 | 99.01% | 41 | 0.99% | 0 | 0 | 4,007 | 0 | 91 | 0 | 23 | 0 | 3 | 0 | 2 | 0 | 13 | 0 | 2.72 | 8.92 | 4.63 |
| (V04) (646GD) Washington County | 4,564 | 4,356 | 95.44% | 208 | 4.56% | 0 | 0 | 4,124 | 0 | 232 | 0 | 152 | 0 | 31 | 0 | 14 | 0 | 11 | 0 | 6.16 | 2.83 | 6.08 |
| (V04) (646GE) Fayette County | 3,322 | 3,308 | 99.58% | 14 | 0.42% | 0 | 0 | 3,268 | 0 | 40 | 0 | 11 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 1.60 | 2.19 | 0.65 |
| (V04) (693) Wilkes-Barre, PA | 49,051 | 47,310 | 96.45% | 1,741 | 3.55% | 1 | 1 | 45,054 | 1 | 2,256 | 0 | 1,099 | 0 | 320 | 0 | 123 | 0 | 199 | 0 | 2.02 | 4.32 | 12.12 |
| (V04) (693) Wilkes-Barre VAMC | 31,792 | 30,833 | 96.98% | 959 | 3.02% | 0 | 1 | 29,316 | 1 | 1,517 | 0 | 714 | 0 | 165 | 0 | 43 | 0 | 37 | 0 | 1.76 | 4.32 | 6.96 |
| (V04) (693B4) Allentown | 11,060 | 10,495 | 94.89% | 565 | 5.11% | 0 | 0 | 9,984 | 0 | 511 | 0 | 266 | 0 | 92 | 0 | 57 | 0 | 150 | 0 | 2.23 | 4.92 | 23.85 |
| (V04) (693GA) Sayre | 1,809 | 1,743 | 96.35% | 66 | 3.65% | 0 | 0 | 1,684 | 0 | 59 | 0 | 55 | 0 | 9 | 0 | 0 | 0 | 2 | 0 | 1.51 | 2.90 | 7.47 |
| (V04) (693GB) Williamsport | 3,040 | 2,901 | 95.43% | 139 | 4.57% | 0 | 0 | 2,770 | 0 | 131 | 0 | 55 | 0 | 54 | 0 | 22 | 0 | 8 | 0 | 2.47 | 0.99 | 10.93 |
| (V04) (693GC) Tobyhanna | 299 | 297 | 99.33% | 2 | 0.67% | 0 | 0 | 288 | 0 | 9 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.61 | | 3.93 |
| (V04) (693GF) Columbia County | 226 | 221 | 97.79% | 5 | 2.21% | 0 | 0 | 215 | 0 | 6 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.05 | | 3.60 |
| (V04) (693GG) Northampton County | 825 | 820 | 99.39% | 5 | 0.61% | 0 | 0 | 797 | 0 | 23 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 2.40 | 0.16 | 7.36 |
| (V05) (512) Baltimore HCS, MD | 53,145 | 49,070 | 92.33% | 4,075 | 7.67% | 10 | 333 | 44,283 | 31 | 4,787 | 31 | 2,520 | 58 | 911 | 68 | 273 | 50 | 371 | 92 | 4.81 | 9.19 | 3.55 |
| (V05) (512) Baltimore VA Medical Center | 34,562 | 31,242 | 90.39% | 3,320 | 9.61% | 0 | 86 | 27,913 | 10 | 3,329 | 18 | 1,982 | 10 | 778 | 14 | 201 | 8 | 359 | 26 | 5.30 | 10.00 | 1.03 |
| (V05) (512A5) Perry Point | 6,793 | 6,704 | 98.69% | 89 | 1.31% | 0 | 245 | 6,327 | 20 | 377 | 12 | 66 | 48 | 10 | 54 | 9 | 42 | 4 | 66 | 2.54 | 3.42 | 3.00 |
| (V05) (512GA) Cambridge | 2,584 | 2,465 | 95.39% | 119 | 4.61% | 0 | 2 | 2,290 | 1 | 175 | 1 | 52 | 0 | 27 | 0 | 37 | 0 | 3 | 0 | 3.07 | 11.59 | 6.28 |
| (V05) (512GC) Glen Burnie | 2,494 | 2,186 | 87.65% | 308 | 12.35% | 0 | 0 | 1,797 | 0 | 389 | 0 | 239 | 0 | 43 | 0 | 23 | 0 | 3 | 0 | 7.78 | 21.60 | 11.73 |
| (V05) (512GD) Loch Raven | 4,327 | 4,137 | 95.61% | 190 | 4.39% | 0 | 0 | 3,882 | 0 | 255 | 0 | 142 | 0 | 47 | 0 | 1 | 0 | 0 | 0 | 4.21 | 6.34 | 2.38 |
| (V05) (512GE) Pocomoke City | 598 | 579 | 96.82% | 19 | 3.18% | 0 | 0 | 540 | 0 | 39 | 0 | 13 | 0 | 4 | 0 | 2 | 0 | 0 | 0 | 2.48 | | 7.39 |
| (V05) (512GF) Fort Howard | 512 | 504 | 98.44% | 8 | 1.56% | 0 | 0 | 481 | 0 | 23 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.39 | 11.20 | 3.48 |
| (V05) (512GG) Fort Meade | 1,275 | 1,253 | 98.27% | 22 | 1.73% | 0 | 0 | 1,053 | 0 | 200 | 0 | 18 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 7.74 | 4.45 | 6.85 |
| (V05) (613) Martinsburg, WV | 39,979 | 37,409 | 93.57% | 2,570 | 6.43% | 42 | 94 | 34,906 | 25 | 2,503 | 13 | 1,592 | 29 | 553 | 9 | 197 | 7 | 228 | 11 | 3.39 | 9.88 | 6.76 |
| (V05) (613) Martinsburg VA Medical Center | 28,109 | 26,002 | 92.5% | 2,107 | 7.5% | 0 | 94 | 24,250 | 25 | 1,752 | 13 | 1,328 | 29 | 436 | 9 | 151 | 7 | 192 | 11 | 2.45 | 10.00 | 5.69 |
| (V05) (613BU) VADOM Martinsburg | 398 | 390 | 97.99% | 8 | 2.01% | 0 | 0 | 351 | 0 | 39 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 8.45 |
| (V05) (613GA) Cumberland | 1,732 | 1,698 | 98.04% | 34 | 1.96% | 0 | 0 | 1,552 | 0 | 146 | 0 | 22 | 0 | 5 | 0 | 2 | 0 | 5 | 0 | 6.42 | 8.37 | 2.74 |
| (V05) (613GB) Hagerstown | 1,963 | 1,950 | 99.34% | 13 | 0.66% | 0 | 0 | 1,871 | 0 | 79 | 0 | 9 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 2.42 | 7.25 | 4.13 |
| (V05) (613GC) Stephens City | 2,860 | 2,748 | 96.08% | 112 | 3.92% | 0 | 0 | 2,522 | 0 | 226 | 0 | 61 | 0 | 30 | 0 | 6 | 0 | 15 | 0 | 5.07 | 9.42 | 16.87 |
| (V05) (613GD) Franklin | 136 | 136 | 100% | 0 | 0% | 0 | 0 | 132 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6.76 | | 0.00 |
| (V05) (613GE) Petersburg | 515 | 511 | 99.22% | 4 | 0.78% | 0 | 0 | 500 | 0 | 11 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2.55 | 1.14 | 1.23 |
| (V05) (613GF) Harrisonburg | 1,725 | 1,651 | 95.71% | 74 | 4.29% | 0 | 0 | 1,548 | 0 | 103 | 0 | 52 | 0 | 17 | 0 | 2 | 0 | 3 | 0 | 6.23 | 3.62 | 5.87 |
| (V05) (613GG) Fort Detrick | 2,541 | 2,323 | 91.42% | 218 | 8.58% | 0 | 0 | 2,180 | 0 | 143 | 0 | 110 | 0 | 64 | 0 | 32 | 0 | 12 | 0 | 2.47 | 9.80 | 14.46 |
| (V05) (688) Washington, DC | 50,602 | 48,317 | 95.48% | 2,285 | 4.52% | 39 | 20 | 44,579 | 9 | 3,738 | 2 | 1,514 | 6 | 521 | 3 | 186 | 0 | 64 | 0 | 4.81 | 6.67 | 4.55 |
| (V05) (688) Washington VA Medical Center | 42,906 | 40,961 | 95.47% | 1,945 | 4.53% | 0 | 18 | 37,822 | 7 | 3,139 | 2 | 1,213 | 6 | 487 | 3 | 183 | 0 | 62 | 0 | 5.01 | 6.64 | 4.63 |
| (V05) (688DV) Charlotte Hall State Veterans Home | 4 | 4 | 100% | 0 | 0% | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.00 |
| (V05) (688GA) Fort Belvoir | 2,870 | 2,715 | 94.6% | 155 | 5.4% | 0 | 1 | 2,429 | 1 | 286 | 0 | 131 | 0 | 21 | 0 | 2 | 0 | 1 | 0 | 5.10 | 8.97 | 4.67 |
| (V05) (688GB) Southeast Washington | 456 | 454 | 99.56% | 2 | 0.44% | 0 | 0 | 449 | 0 | 5 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.77 | 1.82 | 0.53 |
| (V05) (688GD) Charlotte Hall | 1,940 | 1,809 | 93.25% | 131 | 6.75% | 0 | 1 | 1,580 | 1 | 229 | 0 | 128 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 6.93 | 8.85 | 8.80 |
| (V05) (688GE) Southern Prince Georges County | 2,426 | 2,374 | 97.86% | 52 | 2.14% | 0 | 0 | 2,295 | 0 | 79 | 0 | 40 | 0 | 11 | 0 | 0 | 0 | 1 | 0 | 2.48 | 3.99 | 1.17 |
| (V06) (517) Beckley, WV | 14,034 | 13,009 | 92.7% | 1,025 | 7.3% | 0 | 185 | 11,913 | 3 | 1,096 | 8 | 660 | 5 | 245 | 14 | 105 | 13 | 15 | 141 | 5.07 | 11.99 | 2.47 |
| (V06) (517) Beckley VAMC | 12,997 | 11,979 | 92.17% | 1,018 | 7.83% | 0 | 185 | 10,987 | 3 | 992 | 8 | 655 | 5 | 244 | 14 | 105 | 13 | 14 | 141 | 4.95 | 12.12 | 2.54 |
| (V06) (517GB) Greenbrier County | 617 | 613 | 99.35% | 4 | 0.65% | 0 | 0 | 567 | 0 | 46 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6.02 | 0.43 | 1.93 |
| (V06) (517QA) Princeton | 420 | 417 | 99.29% | 3 | 0.71% | 0 | 0 | 359 | 0 | 58 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 5.46 | 17.00 | |
| (V06) (558) Durham, NC | 75,922 | 67,219 | 88.54% | 8,703 | 11.46% | 15 | 705 | 60,937 | 153 | 6,282 | 116 | 4,753 | 113 | 2,466 | 119 | 845 | 22 | 639 | 179 | 6.41 | 14.11 | 6.20 |
| (V06) (558) Durham VAMC | 50,088 | 44,510 | 88.86% | 5,578 | 11.14% | 0 | 548 | 40,453 | 135 | 4,057 | 97 | 2,979 | 85 | 1,656 | 72 | 551 | 14 | 392 | 143 | 5.57 | 12.96 | 3.99 |
| (V06) (558GA) Greenville | 16,480 | 13,812 | 83.81% | 2,668 | 16.19% | 0 | 143 | 12,267 | 13 | 1,545 | 18 | 1,460 | 28 | 698 | 47 | 271 | 4 | 239 | 32 | 8.51 | 18.35 | 7.57 |
| (V06) (558GB) Raleigh | 6,136 | 5,861 | 95.52% | 275 | 4.48% | 0 | 8 | 5,347 | 4 | 514 | 1 | 179 | 0 | 71 | 0 | 18 | 0 | 7 | 3 | 6.93 | 11.40 | 6.41 |
| (V06) (558GC) Morehead City | 3,218 | 3,036 | 94.34% | 182 | 5.66% | 0 | 6 | 2,870 | 1 | 166 | 0 | 135 | 0 | 41 | 0 | 5 | 4 | 1 | 1 | 4.82 | 3.42 | 9.05 |
| (V06) (565) Fayetteville, NC | 73,949 | 63,304 | 85.6% | 10,645 | 14.4% | 21 | 1,092 | 57,506 | 163 | 5,798 | 165 | 4,807 | 345 | 2,638 | 211 | 1,701 | 117 | 1,499 | 90 | 5.50 | 27.01 | 5.82 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V06) (565) Fayetteville VAMC | 13,829 | 11,390 | 82.36% | 2,439 | 17.64% | 0 | 865 | 10,349 | 134 | 1,041 | 164 | 918 | 294 | 668 | 164 | 466 | 76 | 387 | 33 | 0.00 | 26.94 | 5.27 |
| (V06) (565GA) Jacksonville VA Clinic | 3,221 | 3,050 | 94.69% | 171 | 5.31% | 0 | 2 | 2,702 | 2 | 348 | 0 | 125 | 0 | 32 | 0 | 9 | 0 | 5 | 0 | 7.57 | 10.92 | 6.71 |
| (V06) (565GC) Wilmington | 16,222 | 12,996 | 80.11% | 3,226 | 19.89% | 0 | 59 | 11,529 | 19 | 1,467 | 0 | 1,130 | 39 | 614 | 0 | 577 | 1 | 905 | 0 | 8.45 | 39.10 | 7.36 |
| (V06) (565GD) Hamlet | 1,738 | 1,532 | 88.15% | 206 | 11.85% | 0 | 0 | 1,432 | 0 | 100 | 0 | 97 | 0 | 85 | 0 | 24 | 0 | 0 | 0 | 12.76 | 32.30 | 6.80 |
| (V06) (565GE) Robeson County | 2,143 | 2,094 | 97.71% | 49 | 2.29% | 0 | 1 | 2,044 | 1 | 50 | 0 | 29 | 0 | 11 | 0 | 5 | 0 | 4 | 0 | 1.48 | 30.75 | 8.68 |
| (V06) (565GF) Goldsboro | 1,017 | 958 | 94.2% | 59 | 5.8% | 0 | 19 | 871 | 1 | 87 | 0 | 33 | 3 | 8 | 3 | 6 | 3 | 12 | 9 | 15.09 | 21.71 | 1.12 |
| (V06) (565GG) Lee County | 1,636 | 1,613 | 98.59% | 23 | 1.41% | 0 | 0 | 1,553 | 0 | 60 | 0 | 21 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2.88 | 17.94 | 1.67 |
| (V06) (565GL) Cumberland County | 34,003 | 29,537 | 86.87% | 4,466 | 13.13% | 0 | 146 | 26,950 | 6 | 2,587 | 1 | 2,449 | 9 | 1,218 | 44 | 614 | 37 | 185 | 48 | 4.20 | 21.18 | 3.64 |
| (V06) (565MB) IDES Fort Bragg | 42 | 41 | 97.62% | 1 | 2.38% | 0 | 0 | 31 | 0 | 10 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 6.44 | |
| (V06) (565MD) IDES Camp Lejeune | 98 | 93 | 94.9% | 5 | 5.1% | 0 | 0 | 45 | 0 | 48 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | | 19.41 | 10.88 |
| (V06) (590) Hampton, VA | 62,269 | 56,174 | 90.21% | 6,095 | 9.79% | 61 | 20 | 50,551 | 20 | 5,623 | 0 | 3,223 | 0 | 1,525 | 0 | 1,125 | 0 | 222 | 0 | 7.86 | 13.44 | 8.99 |
| (V06) (590) Hampton VAMC | 48,083 | 43,147 | 89.73% | 4,936 | 10.27% | 0 | 19 | 38,739 | 19 | 4,408 | 0 | 2,546 | 0 | 1,182 | 0 | 1,017 | 0 | 191 | 0 | 7.62 | 13.78 | 8.21 |
| (V06) (590GB) Virginia Beach | 6,873 | 6,290 | 91.52% | 583 | 8.48% | 0 | 1 | 5,636 | 1 | 654 | 0 | 320 | 0 | 206 | 0 | 35 | 0 | 22 | 0 | 8.51 | 8.41 | 12.93 |
| (V06) (590GC) Albemarle | 2,077 | 1,996 | 96.1% | 81 | 3.9% | 0 | 0 | 1,859 | 0 | 137 | 0 | 72 | 0 | 4 | 0 | 2 | 0 | 3 | 0 | 4.58 | 0.00 | 5.99 |
| (V06) (590GD) Chesapeake | 5,134 | 4,647 | 90.51% | 487 | 9.49% | 0 | 0 | 4,267 | 0 | 380 | 0 | 277 | 0 | 133 | 0 | 71 | 0 | 6 | 0 | 9.39 | 3.12 | 7.48 |
| (V06) (590MA) IDES Portsmouth | 60 | 52 | 86.67% | 8 | 13.33% | 0 | 0 | 13 | 0 | 39 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 15.44 | 23.77 |
| (V06) (590MB) IDES Langley | 17 | 17 | 100% | 0 | 0% | 0 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 5.41 | |
| (V06) (590MC) IDES Fort Eustis | 25 | 25 | 100% | 0 | 0% | 0 | 0 | 20 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 9.47 | 7.50 |
| (V06) (637) Asheville, NC | 48,628 | 42,816 | 88.05% | 5,812 | 11.95% | 7 | 140 | 38,780 | 16 | 4,036 | 16 | 3,380 | 27 | 1,466 | 11 | 618 | 14 | 348 | 55 | 6.54 | 17.55 | 4.05 |
| (V06) (637) Charles George VAMC | 41,490 | 36,023 | 86.82% | 5,467 | 13.18% | 0 | 116 | 32,482 | 14 | 3,541 | 10 | 3,069 | 23 | 1,439 | 7 | 614 | 11 | 345 | 50 | 5.38 | 17.96 | 4.22 |
| (V06) (637GA) Franklin | 1,809 | 1,777 | 98.23% | 32 | 1.77% | 0 | 8 | 1,683 | 0 | 94 | 2 | 25 | 1 | 2 | 3 | 2 | 1 | 3 | 1 | 5.26 | 3.88 | 3.41 |
| (V06) (637GB) Rutherford County | 1,752 | 1,698 | 96.92% | 54 | 3.08% | 0 | 16 | 1,599 | 2 | 99 | 4 | 45 | 3 | 8 | 1 | 1 | 2 | 0 | 4 | 6.54 | 5.67 | 4.66 |
| (V06) (637GC) Hickory | 3,577 | 3,318 | 92.76% | 259 | 7.24% | 0 | 0 | 3,016 | 0 | 302 | 0 | 241 | 0 | 17 | 0 | 1 | 0 | 0 | 0 | 11.56 | 4.65 | 3.49 |
| (V06) (652) Richmond, VA | 77,942 | 70,240 | 90.12% | 7,702 | 9.88% | 2 | 52 | 63,994 | 21 | 6,246 | 3 | 3,144 | 2 | 1,842 | 2 | 1,116 | 5 | 1,600 | 19 | 5.21 | 16.18 | 3.64 |
| (V06) (652) Hunter Holmes McGuire Hospital | 71,000 | 63,376 | 89.26% | 7,624 | 10.74% | 0 | 43 | 57,392 | 21 | 5,984 | 3 | 3,091 | 2 | 1,826 | 1 | 1,113 | 5 | 1,594 | 11 | 6.03 | 16.27 | 4.50 |
| (V06) (652GA) Fredericksburg | 2,139 | 2,115 | 98.88% | 24 | 1.12% | 0 | 0 | 2,031 | 0 | 84 | 0 | 17 | 0 | 2 | 0 | 1 | 0 | 4 | 0 | 2.78 | 8.60 | 2.29 |
| (V06) (652GB) Fredericksburg 2 VA Clinic | 1,635 | 1,628 | 99.57% | 7 | 0.43% | 0 | 7 | 1,560 | 0 | 68 | 0 | 7 | 0 | 0 | 1 | 0 | 0 | 0 | 6 | 4.97 | 5.47 | 1.89 |
| (V06) (652GE) Charlottesville | 2,295 | 2,267 | 98.78% | 28 | 1.22% | 0 | 2 | 2,186 | 0 | 81 | 0 | 16 | 0 | 11 | 0 | 1 | 0 | 0 | 2 | 2.20 | 7.38 | 1.63 |
| (V06) (652GF) Emporia | 873 | 854 | 97.82% | 19 | 2.18% | 0 | 0 | 825 | 0 | 29 | 0 | 13 | 0 | 3 | 0 | 1 | 0 | 2 | 0 | 2.26 | 10.29 | 1.44 |
| (V06) (658) Salem, VA | 58,989 | 52,689 | 89.32% | 6,300 | 10.68% | 15 | 139 | 48,630 | 38 | 4,059 | 16 | 2,964 | 60 | 1,517 | 18 | 1,279 | 0 | 540 | 7 | 5.64 | 15.70 | 3.17 |
| (V06) (658) Salem VAMC | 48,578 | 42,514 | 87.52% | 6,064 | 12.48% | 0 | 136 | 38,788 | 38 | 3,726 | 14 | 2,791 | 60 | 1,485 | 18 | 1,264 | 0 | 524 | 6 | 6.50 | 15.85 | 3.35 |
| (V06) (658GA) Tazewell | 442 | 439 | 99.32% | 3 | 0.68% | 0 | 0 | 434 | 0 | 5 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3.41 | | 0.08 |
| (V06) (658GB) Danville | 2,636 | 2,610 | 99.01% | 26 | 0.99% | 0 | 0 | 2,534 | 0 | 76 | 0 | 18 | 0 | 1 | 0 | 0 | 0 | 7 | 0 | 2.51 | 0.16 | 3.93 |
| (V06) (658GC) Lynchburg | 2,708 | 2,532 | 93.5% | 176 | 6.5% | 0 | 1 | 2,354 | 0 | 178 | 1 | 145 | 0 | 28 | 0 | 1 | 0 | 2 | 0 | 13.09 | 0.00 | 3.08 |
| (V06) (658GD) Staunton | 2,166 | 2,156 | 99.54% | 10 | 0.46% | 0 | 1 | 2,111 | 0 | 45 | 1 | 5 | 0 | 1 | 0 | 0 | 0 | 4 | 0 | 3.81 | 0.66 | 0.47 |
| (V06) (658GE) Wytheville | 2,459 | 2,438 | 99.15% | 21 | 0.85% | 0 | 1 | 2,409 | 0 | 29 | 0 | 4 | 0 | 1 | 0 | 14 | 0 | 2 | 1 | 1.33 | 0.63 | 3.09 |
| (V06) (659) Salisbury, NC | 90,192 | 80,622 | 89.39% | 9,570 | 10.61% | 50 | 271 | 73,494 | 49 | 7,128 | 23 | 4,744 | 26 | 2,741 | 23 | 983 | 13 | 1,102 | 137 | 4.25 | 14.38 | 8.54 |
| (V06) (659) W.G. (Bill) Hefner Salisbury VAMC | 46,762 | 40,539 | 86.69% | 6,223 | 13.31% | 0 | 232 | 37,362 | 28 | 3,177 | 21 | 3,018 | 23 | 1,563 | 21 | 723 | 12 | 919 | 127 | 3.75 | 16.35 | 5.43 |
| (V06) (659BY) Kernersville | 23,465 | 21,973 | 93.64% | 1,492 | 6.36% | 0 | 17 | 20,209 | 3 | 1,764 | 2 | 789 | 3 | 428 | 2 | 146 | 1 | 129 | 6 | 3.67 | 10.38 | 11.71 |
| (V06) (659BZ) South Charlotte | 18,020 | 16,267 | 90.27% | 1,753 | 9.73% | 0 | 2 | 14,322 | 2 | 1,945 | 0 | 852 | 0 | 738 | 0 | 113 | 0 | 50 | 0 | 6.38 | 12.90 | 9.15 |
| (V06) (659GA) North Charlotte | 1,945 | 1,843 | 94.76% | 102 | 5.24% | 0 | 20 | 1,601 | 16 | 242 | 0 | 85 | 0 | 12 | 0 | 1 | 0 | 4 | 4 | 4.66 | 10.44 | 5.93 |
| (V07) (508) Atlanta, GA | 121,853 | 112,734 | 92.52% | 9,119 | 7.48% | 21 | 750 | 102,594 | 89 | 10,140 | 25 | 5,757 | 87 | 2,383 | 98 | 445 | 68 | 534 | 382 | 7.07 | 11.81 | 1.98 |
| (V07) (508) Atlanta VA Medical Center | 73,401 | 67,269 | 91.65% | 6,132 | 8.35% | 0 | 741 | 61,015 | 85 | 6,254 | 23 | 3,664 | 87 | 1,616 | 97 | 358 | 68 | 494 | 380 | 8.00 | 12.09 | 2.04 |
| (V07) (508GA) Fort McPherson | 7,599 | 7,317 | 96.29% | 282 | 3.71% | 0 | 0 | 6,753 | 0 | 564 | 0 | 240 | 0 | 36 | 0 | 4 | 0 | 2 | 0 | 6.38 | 12.16 | 2.55 |
| (V07) (508GE) Oakwood | 3,962 | 3,820 | 96.42% | 142 | 3.58% | 0 | 0 | 3,557 | 0 | 263 | 0 | 117 | 0 | 22 | 0 | 0 | 0 | 3 | 0 | 7.30 | 4.41 | 1.67 |
| (V07) (508GF) Austell | 2,717 | 2,701 | 99.41% | 16 | 0.59% | 0 | 0 | 2,593 | 0 | 108 | 0 | 15 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2.96 | 18.30 | 1.83 |
| (V07) (508GG) Stockbridge | 2,797 | 2,728 | 97.53% | 69 | 2.47% | 0 | 1 | 2,596 | 1 | 132 | 0 | 60 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 1.72 | 21.14 | 1.41 |
| (V07) (508GH) Lawrenceville | 2,522 | 2,507 | 99.41% | 15 | 0.59% | 0 | 1 | 2,380 | 1 | 127 | 0 | 13 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2.99 | 7.74 | 0.94 |
| (V07) (508GI) Newnan | 2,815 | 2,767 | 98.29% | 48 | 1.71% | 0 | 0 | 2,579 | 0 | 188 | 0 | 43 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 4.76 | 9.14 | 2.89 |
| (V07) (508GJ) Blairsville | 1,690 | 1,637 | 96.86% | 53 | 3.14% | 0 | 0 | 1,554 | 0 | 83 | 0 | 35 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 5.35 | 5.12 | 1.15 |
| (V07) (508GK) Trink Davis Veterans Village | 4,195 | 3,906 | 93.11% | 289 | 6.89% | 0 | 0 | 3,369 | 0 | 537 | 0 | 253 | 0 | 30 | 0 | 4 | 0 | 2 | 0 | 10.27 | 9.23 | 2.04 |
| (V07) (508QF) Atlanta VA Clinic | 20,155 | 18,082 | 89.71% | 2,073 | 10.29% | 0 | 7 | 16,198 | 2 | 1,884 | 2 | 1,317 | 0 | 645 | 1 | 78 | 0 | 33 | 2 | 10.49 | 11.80 | 2.27 |
| (V07) (509) Augusta, GA | 47,675 | 44,265 | 92.85% | 3,410 | 7.15% | 0 | 60 | 40,719 | 5 | 3,546 | 0 | 2,343 | 5 | 670 | 1 | 240 | 10 | 157 | 39 | 9.58 | 7.90 | 2.34 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V07) (509) Charlie Norwood VA Medical Center | 23,112 | 21,107 | 91.32% | 2,005 | 8.68% | 0 | 1 | 19,173 | 0 | 1,934 | 0 | 1,333 | 0 | 385 | 0 | 180 | 0 | 107 | 1 | | 9.34 | 3.81 |
| (V07) (509A0) Lenwood (Uptown) | 20,699 | 19,399 | 93.72% | 1,300 | 6.28% | 0 | 59 | 18,028 | 5 | 1,371 | 0 | 917 | 5 | 280 | 1 | 56 | 10 | 47 | 38 | 10.45 | 4.27 | 2.49 |
| (V07) (509GA) Athens | 2,383 | 2,290 | 96.1% | 93 | 3.9% | 0 | 0 | 2,106 | 0 | 184 | 0 | 83 | 0 | 4 | 0 | 3 | 0 | 3 | 0 | 9.89 | 8.55 | 1.65 |
| (V07) (509GB) Aiken | 1,481 | 1,469 | 99.19% | 12 | 0.81% | 0 | 0 | 1,412 | 0 | 57 | 0 | 10 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3.68 | 5.54 | 1.81 |
| (V07) (521) Birmingham, AL | 71,558 | 66,458 | 92.87% | 5,100 | 7.13% | 36 | 97 | 61,421 | 14 | 5,037 | 9 | 3,361 | 20 | 1,314 | 17 | 277 | 4 | 148 | 31 | 6.83 | 10.58 | 2.63 |
| (V07) (521) Birmingham VA Medical Center | 45,001 | 41,027 | 91.17% | 3,974 | 8.83% | 0 | 30 | 37,425 | 0 | 3,602 | 7 | 2,594 | 4 | 1,029 | 9 | 219 | 2 | 132 | 8 | 11.89 | 11.07 | 2.42 |
| (V07) (521GA) Huntsville AL | 9,344 | 8,554 | 91.55% | 790 | 8.45% | 0 | 16 | 7,698 | 2 | 856 | 0 | 493 | 4 | 236 | 0 | 47 | 0 | 14 | 10 | 13.20 | 9.91 | 3.44 |
| (V07) (521GB) Decatur AL/Madison | 0 | 0 | 0% | 0 | 0% | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | | | |
| (V07) (521GC) Florence AL (Shoals Area) | 1,782 | 1,768 | 99.21% | 14 | 0.79% | 0 | 0 | 1,732 | 0 | 36 | 0 | 7 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 5.99 | 2.11 | 3.74 |
| (V07) (521GD) Rainbow City | 1,709 | 1,701 | 99.53% | 8 | 0.47% | 0 | 0 | 1,650 | 0 | 51 | 0 | 6 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1.03 | 7.00 | 2.88 |
| (V07) (521GE) Anniston/Oxford AL | 1,653 | 1,646 | 99.58% | 7 | 0.42% | 0 | 35 | 1,548 | 8 | 98 | 2 | 6 | 9 | 1 | 6 | 0 | 2 | 0 | 6 | 2.96 | 2.74 | 3.93 |
| (V07) (521GF) Jasper AL | 1,402 | 1,382 | 98.57% | 20 | 1.43% | 0 | 8 | 1,364 | 3 | 18 | 0 | 11 | 3 | 3 | 2 | 5 | 0 | 1 | 0 | 0.92 | 6.44 | 1.29 |
| (V07) (521GG) Bessemer | 1,852 | 1,817 | 98.11% | 35 | 1.89% | 0 | 2 | 1,785 | 1 | 32 | 0 | 27 | 0 | 7 | 0 | 0 | 0 | 1 | 1 | 4.23 | 1.47 | 1.19 |
| (V07) (521GH) Childersburg | 1,820 | 1,817 | 99.84% | 3 | 0.16% | 0 | 0 | 1,777 | 0 | 40 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2.77 | 0.98 | 1.15 |
| (V07) (521GI) Guntersville | 1,886 | 1,885 | 99.95% | 1 | 0.05% | 0 | 1 | 1,871 | 0 | 14 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1.07 | 4.47 | 2.11 |
| (V07) (521GJ) Birmingham VA Clinic | 5,109 | 4,861 | 95.15% | 248 | 4.85% | 0 | 0 | 4,571 | 0 | 290 | 0 | 214 | 0 | 31 | 0 | 3 | 0 | 0 | 0 | 1.16 | 8.69 | 4.60 |
| (V07) (534) Charleston, SC | 64,443 | 60,847 | 94.42% | 3,596 | 5.58% | 143 | 72 | 56,868 | 15 | 3,979 | 12 | 2,346 | 16 | 800 | 8 | 286 | 6 | 164 | 15 | 3.77 | 9.06 | 2.92 |
| (V07) (534) Ralph H Johnsons VA Medical Center | 34,312 | 31,837 | 92.79% | 2,475 | 7.21% | 0 | 43 | 29,693 | 11 | 2,144 | 7 | 1,679 | 7 | 573 | 7 | 114 | 3 | 109 | 8 | 4.64 | 8.16 | 2.31 |
| (V07) (534BY) Savannah | 8,079 | 7,942 | 98.3% | 137 | 1.7% | 0 | 7 | 7,377 | 1 | 565 | 1 | 110 | 3 | 17 | 0 | 4 | 0 | 6 | 2 | 4.16 | 4.90 | 3.92 |
| (V07) (534GB) Myrtle Beach | 7,919 | 7,325 | 92.5% | 594 | 7.5% | 0 | 22 | 6,705 | 3 | 620 | 4 | 276 | 6 | 129 | 1 | 157 | 3 | 32 | 5 | 5.18 | 19.19 | 3.65 |
| (V07) (534GC) Beaufort | 1,946 | 1,916 | 98.46% | 30 | 1.54% | 0 | 0 | 1,799 | 0 | 117 | 0 | 27 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 4.65 | 2.35 | 2.10 |
| (V07) (534GD) Goose Creek | 7,837 | 7,557 | 96.43% | 280 | 3.57% | 0 | 0 | 7,193 | 0 | 364 | 0 | 183 | 0 | 74 | 0 | 9 | 0 | 14 | 0 | 2.67 | 13.76 | 3.50 |
| (V07) (534GE) Hinesville | 4,320 | 4,240 | 98.15% | 80 | 1.85% | 0 | 0 | 4,071 | 0 | 169 | 0 | 71 | 0 | 5 | 0 | 1 | 0 | 3 | 0 | 2.43 | 2.48 | 3.08 |
| (V07) (534QC) Charleston | 30 | 30 | 100% | 0 | 0% | 0 | 0 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V07) (544) Columbia, SC | 86,056 | 76,584 | 88.99% | 9,472 | 11.01% | 84 | 29 | 70,013 | 13 | 6,571 | 1 | 3,999 | 0 | 2,493 | 2 | 1,153 | 2 | 1,827 | 10 | 8.89 | 17.04 | 5.07 |
| (V07) (544) Wm. Jennings Bryan Dorn VA Medical Center | 57,013 | 49,828 | 87.4% | 7,185 | 12.6% | 0 | 25 | 45,269 | 9 | 4,559 | 1 | 2,739 | 0 | 1,866 | 2 | 901 | 2 | 1,679 | 10 | 9.49 | 17.29 | 4.79 |
| (V07) (544BZ) Greenville SC | 8,620 | 7,578 | 87.91% | 1,042 | 12.09% | 0 | 2 | 6,581 | 2 | 997 | 0 | 586 | 0 | 272 | 0 | 112 | 0 | 72 | 0 | 10.12 | 14.59 | 12.25 |
| (V07) (544GB) Florence | 3,336 | 3,119 | 93.5% | 217 | 6.5% | 0 | 2 | 2,929 | 2 | 190 | 0 | 178 | 0 | 19 | 0 | 12 | 0 | 8 | 0 | 7.28 | 9.63 | 0.53 |
| (V07) (544GC) Rock Hill | 6,716 | 6,651 | 99.03% | 65 | 0.97% | 0 | 0 | 6,558 | 0 | 93 | 0 | 32 | 0 | 22 | 0 | 6 | 0 | 5 | 0 | 2.69 | | 2.40 |
| (V07) (544GD) Anderson | 2,533 | 1,875 | 74.02% | 658 | 25.98% | 0 | 0 | 1,692 | 0 | 183 | 0 | 213 | 0 | 289 | 0 | 106 | 0 | 50 | 0 | 36.11 | 45.33 | 8.41 |
| (V07) (544GE) Orangeburg | 1,361 | 1,280 | 94.05% | 81 | 5.95% | 0 | 0 | 1,171 | 0 | 109 | 0 | 75 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 9.99 | | 2.04 |
| (V07) (544GF) Sumter | 2,643 | 2,481 | 93.87% | 162 | 6.13% | 0 | 0 | 2,256 | 0 | 225 | 0 | 130 | 0 | 13 | 0 | 11 | 0 | 8 | 0 | 10.09 | | 2.49 |
| (V07) (544GG) Spartanburg | 3,349 | 3,293 | 98.33% | 56 | 1.67% | 0 | 0 | 3,110 | 0 | 183 | 0 | 40 | 0 | 7 | 0 | 4 | 0 | 5 | 0 | 3.92 | 6.06 | 3.56 |
| (V07) (544HK) Columbia VA Mobile Clinic | 485 | 479 | 98.76% | 6 | 1.24% | 0 | 0 | 447 | 0 | 32 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 2.70 | |
| (V07) (557) Dublin, GA | 28,284 | 22,968 | 81.2% | 5,316 | 18.8% | 138 | 329 | 20,601 | 36 | 2,367 | 34 | 2,323 | 104 | 1,335 | 56 | 1,274 | 59 | 384 | 40 | 12.53 | 26.86 | 4.62 |
| (V07) (557) Carl Vinson VA Medical Center | 19,378 | 15,117 | 78.01% | 4,261 | 21.99% | 0 | 293 | 13,583 | 28 | 1,534 | 34 | 1,546 | 99 | 1,133 | 48 | 1,205 | 57 | 377 | 27 | 10.72 | 28.78 | 2.84 |
| (V07) (557GA) Macon | 2,355 | 2,056 | 87.3% | 299 | 12.7% | 0 | 2 | 1,895 | 0 | 161 | 0 | 212 | 0 | 78 | 1 | 9 | 0 | 0 | 1 | 10.27 | 1.76 | 9.99 |
| (V07) (557GB) Albany | 2,066 | 1,726 | 83.54% | 340 | 16.46% | 0 | 31 | 1,513 | 8 | 213 | 0 | 271 | 4 | 59 | 6 | 8 | 2 | 2 | 11 | 26.01 | 5.93 | 1.77 |
| (V07) (557GC) Milledgeville | 540 | 535 | 99.07% | 5 | 0.93% | 0 | 0 | 499 | 0 | 36 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.77 | 3.67 | 3.33 |
| (V07) (557GE) Brunswick | 1,432 | 1,399 | 97.7% | 33 | 2.3% | 0 | 1 | 1,323 | 0 | 76 | 0 | 28 | 0 | 1 | 1 | 0 | 0 | 4 | 0 | 2.56 | 5.22 | 4.41 |
| (V07) (557GF) Tift County | 617 | 558 | 90.44% | 59 | 9.56% | 0 | 0 | 471 | 0 | 87 | 0 | 47 | 0 | 9 | 0 | 3 | 0 | 0 | 0 | 11.59 | 0.14 | 0.66 |
| (V07) (557HA) Perry | 1,896 | 1,577 | 83.18% | 319 | 16.82% | 0 | 2 | 1,317 | 0 | 260 | 0 | 214 | 1 | 55 | 0 | 49 | 0 | 1 | 1 | 21.44 | 17.31 | 8.08 |
| (V07) (619) Central Alabama Veterans HCS, AL | 50,845 | 43,888 | 86.32% | 6,957 | 13.68% | 2 | 101 | 39,908 | 28 | 3,980 | 16 | 3,353 | 10 | 2,397 | 5 | 737 | 1 | 470 | 41 | 7.57 | 19.16 | 8.15 |
| (V07) (619) Central Alabama VAMC - Montgomery | 9,171 | 7,640 | 83.31% | 1,531 | 16.69% | 0 | 55 | 6,663 | 8 | 977 | 3 | 668 | 1 | 510 | 1 | 233 | 1 | 120 | 41 | | 17.20 | 4.27 |
| (V07) (619A4) Central Alabama VAMC - Tuskegee | 13,445 | 11,105 | 82.6% | 2,340 | 17.4% | 0 | 42 | 10,079 | 17 | 1,026 | 13 | 1,056 | 8 | 909 | 4 | 251 | 0 | 124 | 0 | 7.10 | 22.56 | 2.41 |
| (V07) (619GA) Columbus | 2,765 | 2,268 | 82.03% | 497 | 17.97% | 0 | 1 | 2,043 | 1 | 225 | 0 | 203 | 0 | 277 | 0 | 10 | 0 | 7 | 0 | 25.02 | 8.61 | 11.09 |
| (V07) (619GB) Dothan 1 | 4,686 | 4,425 | 94.43% | 261 | 5.57% | 0 | 1 | 4,117 | 1 | 308 | 0 | 96 | 0 | 38 | 0 | 8 | 0 | 119 | 0 | 3.33 | | 16.29 |
| (V07) (619GD) Wiregrass | 3,367 | 3,269 | 97.09% | 98 | 2.91% | 0 | 1 | 3,144 | 1 | 125 | 0 | 67 | 0 | 15 | 0 | 10 | 0 | 6 | 0 | 3.48 | 4.72 | 3.42 |
| (V07) (619GE) Monroe County | 1,065 | 1,063 | 99.81% | 2 | 0.19% | 0 | 0 | 1,056 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0.85 | | 1.67 |
| (V07) (619GF) Central Alabama Montgomery VA Clinic | 10,117 | 8,707 | 86.06% | 1,410 | 13.94% | 0 | 1 | 7,636 | 0 | 1,071 | 0 | 995 | 1 | 277 | 0 | 108 | 0 | 30 | 0 | 7.01 | 21.79 | 5.68 |
| (V07) (619QB) Fort Benning | 6,229 | 5,411 | 86.87% | 818 | 13.13% | 0 | 0 | 5,170 | 0 | 241 | 0 | 268 | 0 | 371 | 0 | 116 | 0 | 63 | 0 | 10.17 | 4.18 | 51.05 |
| (V07) (679) Tuscaloosa, AL | 7,010 | 6,224 | 88.79% | 786 | 11.21% | 6 | 31 | 5,387 | 8 | 837 | 0 | 609 | 0 | 140 | 0 | 26 | 4 | 11 | 19 | 10.00 | 13.32 | 3.47 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V07) (679) Tuscaloosa VA Medical Center | 6,865 | 6,094 | 88.77% | 771 | 11.23% | 0 | 31 | 5,275 | 8 | 819 | 0 | 596 | 0 | 138 | 0 | 26 | 4 | 11 | 19 | 10.03 | 13.32 | 3.47 |
| (V07) (679BU) Tuscaloosa DCHV | 1 | 1 | 100% | 0 | 0% | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V07) (679HK) Tuscaloosa VA Mobile Clinic | 144 | 129 | 89.58% | 15 | 10.42% | 0 | 0 | 111 | 0 | 18 | 0 | 13 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 9.56 | | |
| (V08) (516) Bay Pines, FL | 183,958 | 178,785 | 97.19% | 5,173 | 2.81% | 8 | 56 | 172,028 | 21 | 6,757 | 3 | 3,086 | 7 | 1,011 | 5 | 449 | 1 | 627 | 19 | 3.19 | 5.45 | 2.70 |
| (V08) (516) C.W. Bill Young VAMC | 86,397 | 83,976 | 97.2% | 2,421 | 2.8% | 0 | 49 | 80,051 | 16 | 3,925 | 2 | 1,606 | 6 | 427 | 5 | 166 | 1 | 222 | 19 | 3.47 | 5.13 | 2.85 |
| (V08) (516BZ) Lee County | 43,577 | 41,684 | 95.66% | 1,893 | 4.34% | 0 | 1 | 39,919 | 1 | 1,765 | 0 | 1,103 | 0 | 434 | 0 | 182 | 0 | 174 | 0 | 3.22 | 7.15 | 2.20 |
| (V08) (516GA) Sarasota | 11,228 | 11,090 | 98.77% | 138 | 1.23% | 0 | 2 | 10,905 | 1 | 185 | 1 | 81 | 0 | 27 | 0 | 13 | 0 | 17 | 0 | 2.57 | 4.67 | 2.62 |
| (V08) (516GB) St. Petersburg | 2,395 | 2,375 | 99.16% | 20 | 0.84% | 0 | 0 | 2,355 | 0 | 20 | 0 | 10 | 0 | 2 | 0 | 3 | 0 | 5 | 0 | 1.39 | 2.00 | 2.20 |
| (V08) (516GC) Palm Harbor | 6,571 | 6,391 | 97.26% | 180 | 2.74% | 0 | 3 | 6,255 | 2 | 136 | 0 | 50 | 1 | 74 | 0 | 52 | 0 | 4 | 0 | 3.39 | 2.18 | 3.75 |
| (V08) (516GD) Bradenton | 13,761 | 13,591 | 98.76% | 170 | 1.24% | 0 | 0 | 13,254 | 0 | 337 | 0 | 127 | 0 | 6 | 0 | 6 | 0 | 31 | 0 | 1.73 | 2.86 | 4.23 |
| (V08) (516GE) Port Charlotte | 9,255 | 9,051 | 97.8% | 204 | 2.2% | 0 | 1 | 8,770 | 1 | 281 | 0 | 96 | 0 | 37 | 0 | 22 | 0 | 49 | 0 | 4.16 | 5.10 | 2.08 |
| (V08) (516GF) Naples | 7,236 | 7,219 | 99.77% | 17 | 0.23% | 0 | 0 | 7,132 | 0 | 87 | 0 | 4 | 0 | 2 | 0 | 3 | 0 | 8 | 0 | 1.55 | 4.35 | 1.63 |
| (V08) (516GH) Sebring | 3,538 | 3,408 | 96.33% | 130 | 3.67% | 0 | 0 | 3,387 | 0 | 21 | 0 | 9 | 0 | 2 | 0 | 2 | 0 | 117 | 0 | 9.09 | 4.08 | 1.94 |
| (V08) (546) Miami, FL | 91,599 | 86,634 | 94.58% | 4,965 | 5.42% | 86 | 7 | 81,731 | 5 | 4,903 | 0 | 2,734 | 0 | 813 | 0 | 346 | 0 | 1,072 | 2 | 5.88 | 7.81 | 2.34 |
| (V08) (546) Bruce W Carter VAMC | 47,036 | 44,569 | 94.76% | 2,467 | 5.24% | 0 | 3 | 42,172 | 1 | 2,397 | 0 | 1,403 | 0 | 449 | 0 | 162 | 0 | 453 | 2 | 11.14 | 5.32 | 1.14 |
| (V08) (546BZ) William Bill Kling VAOC | 30,068 | 27,778 | 92.38% | 2,290 | 7.62% | 0 | 3 | 25,603 | 3 | 2,175 | 0 | 1,187 | 0 | 341 | 0 | 173 | 0 | 589 | 0 | 4.90 | 12.62 | 3.43 |
| (V08) (546GA) Miami | 145 | 143 | 98.62% | 2 | 1.38% | 0 | 1 | 143 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.83 | | 2.26 |
| (V08) (546GB) Key West | 1,958 | 1,906 | 97.34% | 52 | 2.66% | 0 | 0 | 1,854 | 0 | 52 | 0 | 28 | 0 | 8 | 0 | 5 | 0 | 11 | 0 | 4.92 | 8.02 | 3.08 |
| (V08) (546GC) Homestead | 4,079 | 3,999 | 98.04% | 80 | 1.96% | 0 | 0 | 3,847 | 0 | 152 | 0 | 71 | 0 | 8 | 0 | 0 | 0 | 1 | 0 | 3.55 | 5.87 | 3.82 |
| (V08) (546GD) Pembroke Pines | 2,630 | 2,612 | 99.32% | 18 | 0.68% | 0 | 0 | 2,565 | 0 | 47 | 0 | 12 | 0 | 3 | 0 | 1 | 0 | 2 | 0 | 1.59 | 0.36 | 2.17 |
| (V08) (546GE) Key Largo | 795 | 774 | 97.36% | 21 | 2.64% | 0 | 0 | 750 | 0 | 24 | 0 | 16 | 0 | 1 | 0 | 2 | 0 | 2 | 0 | 2.39 | 28.32 | 7.79 |
| (V08) (546GF) Hollywood | 3,096 | 3,072 | 99.22% | 24 | 0.78% | 0 | 0 | 3,041 | 0 | 31 | 0 | 10 | 0 | 2 | 0 | 3 | 0 | 9 | 0 | 1.82 | 3.10 | 1.24 |
| (V08) (546GH) Deerfield Beach | 1,792 | 1,781 | 99.39% | 11 | 0.61% | 0 | 0 | 1,756 | 0 | 25 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 5 | 0 | 1.26 | 4.42 | 4.97 |
| (V08) (548) West Palm Beach, FL | 114,513 | 109,719 | 95.81% | 4,794 | 4.19% | 78 | 3 | 103,930 | 0 | 5,789 | 3 | 2,706 | 0 | 1,087 | 0 | 439 | 0 | 562 | 0 | 2.58 | 9.63 | 5.17 |
| (V08) (548) West Palm Beach VAMC | 82,492 | 77,911 | 94.45% | 4,581 | 5.55% | 0 | 3 | 72,435 | 0 | 5,476 | 3 | 2,614 | 0 | 1,061 | 0 | 428 | 0 | 478 | 0 | 4.04 | 9.86 | 5.56 |
| (V08) (548GA) Fort Pierce | 5,628 | 5,568 | 98.93% | 60 | 1.07% | 0 | 0 | 5,498 | 0 | 70 | 0 | 40 | 0 | 10 | 0 | 3 | 0 | 7 | 0 | 1.16 | 4.36 | 5.84 |
| (V08) (548GB) Delray Beach | 8,175 | 8,135 | 99.51% | 40 | 0.49% | 0 | 0 | 8,056 | 0 | 79 | 0 | 23 | 0 | 4 | 0 | 2 | 0 | 11 | 0 | 0.72 | 3.32 | 3.33 |
| (V08) (548GC) Stuart | 7,213 | 7,172 | 99.43% | 41 | 0.57% | 0 | 0 | 7,081 | 0 | 91 | 0 | 6 | 0 | 2 | 0 | 2 | 0 | 31 | 0 | 2.25 | 3.85 | 3.32 |
| (V08) (548GD) Boca Raton | 4,032 | 4,008 | 99.4% | 24 | 0.6% | 0 | 0 | 3,963 | 0 | 45 | 0 | 9 | 0 | 1 | 0 | 2 | 0 | 12 | 0 | 1.76 | 3.17 | 5.38 |
| (V08) (548GE) Vero Beach | 4,634 | 4,610 | 99.48% | 24 | 0.52% | 0 | 0 | 4,596 | 0 | 14 | 0 | 6 | 0 | 5 | 0 | 1 | 0 | 12 | 0 | 1.14 | 0.44 | 1.15 |
| (V08) (548GF) Okeechobee | 2,339 | 2,315 | 98.97% | 24 | 1.03% | 0 | 0 | 2,301 | 0 | 14 | 0 | 8 | 0 | 4 | 0 | 1 | 0 | 11 | 0 | 1.94 | 3.20 | 5.25 |
| (V08) (573) Gainesville, FL | 257,426 | 243,224 | 94.48% | 14,202 | 5.52% | 326 | 1,160 | 228,225 | 238 | 14,999 | 81 | 7,204 | 117 | 3,083 | 88 | 1,310 | 82 | 2,605 | 549 | 5.43 | 10.28 | 4.48 |
| (V08) (573) Malcolm Randall VAMC | 73,279 | 68,705 | 93.76% | 4,574 | 6.24% | 0 | 77 | 64,327 | 39 | 4,378 | 4 | 2,210 | 1 | 1,027 | 1 | 442 | 3 | 895 | 29 | 4.92 | 9.65 | 4.59 |
| (V08) (573A4) Lake City VAMC | 26,480 | 24,772 | 93.55% | 1,708 | 6.45% | 0 | 0 | 22,110 | 0 | 2,662 | 0 | 875 | 0 | 263 | 0 | 223 | 0 | 347 | 0 | 10.86 | 8.79 | 1.10 |
| (V08) (573BY) Jacksonville 1 VA Clinic | 57,498 | 52,005 | 90.45% | 5,493 | 9.55% | 0 | 3 | 48,891 | 1 | 3,114 | 2 | 2,682 | 0 | 1,429 | 0 | 463 | 0 | 919 | 0 | 5.29 | 17.43 | 4.19 |
| (V08) (573GA) Valdosta | 4,375 | 4,341 | 99.22% | 34 | 0.78% | 0 | 0 | 4,305 | 0 | 36 | 0 | 16 | 0 | 3 | 0 | 1 | 0 | 14 | 0 | 1.72 | 3.01 | 0.21 |
| (V08) (573GD) Ocala | 14,571 | 14,362 | 98.57% | 209 | 1.43% | 0 | 1 | 14,003 | 1 | 359 | 0 | 126 | 0 | 33 | 0 | 15 | 0 | 35 | 0 | 3.04 | 2.59 | 5.53 |
| (V08) (573GE) Saint Augustine | 8,416 | 8,327 | 98.94% | 89 | 1.06% | 0 | 0 | 7,922 | 0 | 405 | 0 | 64 | 0 | 9 | 0 | 3 | 0 | 13 | 0 | 3.76 | 3.85 | 3.31 |
| (V08) (573GF) Tallahassee | 22,217 | 21,189 | 95.37% | 1,028 | 4.63% | 0 | 0 | 19,260 | 0 | 1,929 | 0 | 620 | 0 | 184 | 0 | 85 | 0 | 139 | 0 | 8.89 | 5.36 | 10.83 |
| (V08) (573GG) Lecanto | 7,985 | 7,794 | 97.61% | 191 | 2.39% | 0 | 0 | 7,420 | 0 | 374 | 0 | 58 | 0 | 17 | 0 | 20 | 0 | 96 | 0 | 6.59 | 13.91 | 1.46 |
| (V08) (573GI) The Villages | 24,509 | 24,076 | 98.23% | 433 | 1.77% | 0 | 1,013 | 23,249 | 149 | 827 | 72 | 278 | 110 | 67 | 80 | 31 | 79 | 57 | 518 | 2.93 | 3.61 | 3.92 |
| (V08) (573GJ) Saint Marys | 3,621 | 3,510 | 96.93% | 111 | 3.07% | 0 | 66 | 3,305 | 48 | 205 | 3 | 20 | 6 | 18 | 7 | 13 | 0 | 60 | 2 | 7.75 | 11.86 | 7.57 |
| (V08) (573GK) Marianna | 3,151 | 3,121 | 99.05% | 30 | 0.95% | 0 | 0 | 2,964 | 0 | 157 | 0 | 23 | 0 | 1 | 0 | 1 | 0 | 5 | 0 | 3.66 | 8.88 | 5.09 |
| (V08) (573GL) Palatka | 3,160 | 3,075 | 97.31% | 85 | 2.69% | 0 | 0 | 2,758 | 0 | 317 | 0 | 72 | 0 | 4 | 0 | 2 | 0 | 7 | 0 | 6.96 | 4.50 | 2.29 |
| (V08) (573GM) Waycross | 2,420 | 2,412 | 99.67% | 8 | 0.33% | 0 | 0 | 2,380 | 0 | 32 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 1.11 | 1.67 | 0.66 |
| (V08) (573GN) Perry | 459 | 455 | 99.13% | 4 | 0.87% | 0 | 0 | 444 | 0 | 11 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 3.12 | 10.50 | 0.68 |
| (V08) (573MA) IDES Naval Hospital Jacksonville | 10 | 9 | 90% | 1 | 10% | 0 | 0 | 8 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 6.00 | |
| (V08) (573QJ) Jacksonville 2 | 5,275 | 5,071 | 96.13% | 204 | 3.87% | 0 | 0 | 4,879 | 0 | 192 | 0 | 153 | 0 | 26 | 0 | 11 | 0 | 14 | 0 | 5.63 | 2.59 | 2.45 |
| (V08) (672) San Juan, PR | 147,554 | 141,521 | 95.91% | 6,033 | 4.09% | 7 | 231 | 129,390 | 34 | 12,131 | 27 | 3,419 | 30 | 1,025 | 37 | 493 | 6 | 1,096 | 97 | 5.55 | 7.00 | 3.93 |
| (V08) (672) San Juan VAMC | 95,908 | 90,404 | 94.26% | 5,504 | 5.74% | 0 | 199 | 79,519 | 23 | 10,885 | 19 | 3,215 | 21 | 914 | 34 | 400 | 5 | 975 | 97 | 8.56 | 8.51 | 5.84 |
| (V08) (672B0) Ponce | 19,736 | 19,607 | 99.35% | 129 | 0.65% | 0 | 20 | 19,535 | 7 | 72 | 6 | 42 | 7 | 34 | 0 | 30 | 0 | 23 | 0 | 1.11 | 0.75 | 1.02 |
| (V08) (672BZ) Mayaguez | 18,026 | 17,862 | 99.09% | 164 | 0.91% | 0 | 11 | 17,526 | 3 | 336 | 2 | 71 | 2 | 27 | 3 | 25 | 1 | 41 | 0 | 1.73 | 1.67 | 3.26 |
| (V08) (672GA) St Croix | 948 | 903 | 95.25% | 45 | 4.75% | 0 | 0 | 879 | 0 | 24 | 0 | 6 | 0 | 10 | 0 | 7 | 0 | 22 | 0 | 6.99 | 19.27 | 14.10 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V08) (672GB) St Thomas | 804 | 775 | 96.39% | 29 | 3.61% | 0 | 1 | 757 | 1 | 18 | 0 | 8 | 0 | 9 | 0 | 8 | 0 | 4 | 0 | 4.06 | 26.93 | 0.00 |
| (V08) (672GC) Arecibo | 5,626 | 5,558 | 98.79% | 68 | 1.21% | 0 | 0 | 5,440 | 0 | 118 | 0 | 43 | 0 | 7 | 0 | 7 | 0 | 11 | 0 | 2.44 | 1.59 | 0.63 |
| (V08) (672GD) Ceiba | 4,020 | 3,948 | 98.21% | 72 | 1.79% | 0 | 0 | 3,272 | 0 | 676 | 0 | 34 | 0 | 21 | 0 | 14 | 0 | 3 | 0 | 7.93 | 23.94 | 1.69 |
| (V08) (672GE) Guayama | 2,486 | 2,464 | 99.12% | 22 | 0.88% | 0 | 0 | 2,462 | 0 | 2 | 0 | 0 | 0 | 3 | 0 | 2 | 0 | 17 | 0 | 1.83 | 0.08 | 1.54 |
| (V08) (673) Tampa, FL | 180,908 | 176,270 | 97.44% | 4,638 | 2.56% | 4 | 55 | 169,613 | 30 | 6,657 | 3 | 2,363 | 7 | 1,206 | 0 | 379 | 0 | 690 | 15 | 2.26 | 6.07 | 3.56 |
| (V08) (673) James A Haley Veterans Hospital | 129,785 | 126,308 | 97.32% | 3,477 | 2.68% | 0 | 55 | 121,162 | 30 | 5,146 | 3 | 1,874 | 7 | 757 | 0 | 319 | 0 | 527 | 15 | 2.43 | 5.68 | 2.82 |
| (V08) (673BZ) New Port Richey | 25,051 | 24,108 | 96.24% | 943 | 3.76% | 0 | 0 | 23,389 | 0 | 719 | 0 | 371 | 0 | 422 | 0 | 44 | 0 | 106 | 0 | 1.99 | 10.94 | 3.76 |
| (V08) (673GB) Lakeland | 14,301 | 14,180 | 99.15% | 121 | 0.85% | 0 | 0 | 13,610 | 0 | 570 | 0 | 73 | 0 | 11 | 0 | 12 | 0 | 25 | 0 | 2.06 | 6.85 | 5.66 |
| (V08) (673GC) Brooksville | 8,078 | 8,035 | 99.47% | 43 | 0.53% | 0 | 0 | 7,868 | 0 | 167 | 0 | 15 | 0 | 5 | 0 | 2 | 0 | 21 | 0 | 2.17 | 2.89 | 4.47 |
| (V08) (673GF) Zephyrhills | 3,693 | 3,639 | 98.54% | 54 | 1.46% | 0 | 0 | 3,584 | 0 | 55 | 0 | 30 | 0 | 11 | 0 | 2 | 0 | 11 | 0 | 2.42 | 11.14 | 3.43 |
| (V08) (675) Orlando, FL | 212,838 | 199,976 | 93.96% | 12,862 | 6.04% | 107 | 95 | 188,282 | 20 | 11,694 | 24 | 6,862 | 33 | 2,875 | 10 | 1,557 | 2 | 1,568 | 6 | 5.55 | 9.10 | 4.33 |
| (V08) (675) Orlando VA Medical Center | 80,432 | 73,411 | 91.27% | 7,021 | 8.73% | 0 | 28 | 66,248 | 5 | 7,163 | 7 | 3,967 | 9 | 1,532 | 4 | 872 | 0 | 650 | 3 | 12.16 | 9.74 | 5.71 |
| (V08) (6759AA) Orlando Nursing Home | 1 | 1 | 100% | 0 | 0% | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | | 6.00 | |
| (V08) (675BU) Orlando Domiciliary | 33 | 33 | 100% | 0 | 0% | 0 | 0 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V08) (675GA) Viera | 45,669 | 43,163 | 94.51% | 2,506 | 5.49% | 0 | 40 | 41,277 | 7 | 1,886 | 4 | 1,228 | 21 | 522 | 6 | 357 | 2 | 399 | 0 | 5.49 | 7.74 | 5.22 |
| (V08) (675GB) William V Chappell Jr VA OPC | 33,327 | 32,118 | 96.37% | 1,209 | 3.63% | 0 | 1 | 31,374 | 0 | 744 | 1 | 424 | 0 | 264 | 0 | 185 | 0 | 336 | 0 | 4.07 | 7.81 | 2.37 |
| (V08) (675GC) Kissimmee | 5,209 | 5,146 | 98.79% | 63 | 1.21% | 0 | 1 | 4,910 | 1 | 236 | 0 | 32 | 0 | 16 | 0 | 6 | 0 | 9 | 0 | 3.52 | 0.00 | 4.25 |
| (V08) (675GD) Orange City | 4,695 | 4,572 | 97.38% | 123 | 2.62% | 0 | 0 | 4,505 | 0 | 67 | 0 | 61 | 0 | 21 | 0 | 8 | 0 | 33 | 0 | 3.72 | 3.73 | 1.90 |
| (V08) (675GE) Tavares VA Clinic | 6,116 | 5,983 | 97.83% | 133 | 2.17% | 0 | 0 | 5,817 | 0 | 166 | 0 | 73 | 0 | 15 | 0 | 19 | 0 | 26 | 0 | 2.89 | 6.91 | 6.03 |
| (V08) (675GF) Clermont | 3,523 | 3,420 | 97.08% | 103 | 2.92% | 0 | 1 | 3,305 | 1 | 115 | 0 | 71 | 0 | 14 | 0 | 5 | 0 | 13 | 0 | 5.95 | 4.09 | 3.68 |
| (V08) (675GG) Lake Baldwin | 33,833 | 32,129 | 94.96% | 1,704 | 5.04% | 0 | 22 | 30,812 | 6 | 1,317 | 12 | 1,006 | 3 | 491 | 0 | 105 | 0 | 102 | 1 | 3.80 | 9.57 | 3.82 |
| (V09) (581) Huntington, WV | 40,147 | 37,766 | 94.07% | 2,381 | 5.93% | 3 | 11 | 35,105 | 1 | 2,661 | 1 | 1,484 | 2 | 559 | 7 | 184 | 0 | 154 | 0 | 4.24 | 9.97 | 3.03 |
| (V09) (581) Huntington VAMC | 32,835 | 30,641 | 93.32% | 2,194 | 6.68% | 0 | 10 | 28,411 | 1 | 2,230 | 1 | 1,334 | 2 | 540 | 6 | 177 | 0 | 143 | 0 | 4.21 | 9.94 | 2.74 |
| (V09) (581GA) Prestonsburg | 3,158 | 3,052 | 96.64% | 106 | 3.36% | 0 | 0 | 2,868 | 0 | 184 | 0 | 89 | 0 | 14 | 0 | 3 | 0 | 0 | 0 | 4.58 | 16.79 | 3.80 |
| (V09) (581GB) Charleston | 4,154 | 4,073 | 98.05% | 81 | 1.95% | 0 | 1 | 3,826 | 0 | 247 | 0 | 61 | 0 | 5 | 1 | 4 | 0 | 11 | 0 | 4.06 | 8.58 | 3.73 |
| (V09) (596) Lexington, KY | 28,272 | 26,573 | 93.99% | 1,699 | 6.01% | 3 | 47 | 23,831 | 46 | 2,742 | 0 | 1,254 | 1 | 343 | 0 | 89 | 0 | 13 | 0 | 2.99 | 8.82 | 6.25 |
| (V09) (596) Lexington VAMC-Leestown | 11,357 | 10,933 | 96.27% | 424 | 3.73% | 0 | 16 | 10,019 | 16 | 914 | 0 | 306 | 0 | 111 | 0 | 6 | 0 | 1 | 0 | 3.67 | 5.76 | 6.68 |
| (V09) (596A4) Lexington-Cooper Dr | 13,406 | 12,301 | 91.76% | 1,105 | 8.24% | 0 | 6 | 10,677 | 5 | 1,624 | 0 | 799 | 1 | 223 | 0 | 72 | 0 | 11 | 0 | | 9.92 | 4.52 |
| (V09) (596BU) Lexington Domiciliary | 6 | 6 | 100% | 0 | 0% | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V09) (596GA) Somerset | 1,791 | 1,656 | 92.46% | 135 | 7.54% | 0 | 16 | 1,498 | 16 | 158 | 0 | 116 | 0 | 7 | 0 | 11 | 0 | 1 | 0 | 2.29 | 18.74 | 7.76 |
| (V09) (596GB) Morehead | 362 | 350 | 96.69% | 12 | 3.31% | 0 | 2 | 339 | 2 | 11 | 0 | 11 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.74 | 17.88 | 0.32 |
| (V09) (596GC) Hazard | 535 | 530 | 99.07% | 5 | 0.93% | 0 | 1 | 517 | 1 | 13 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.43 | 13.89 | 0.43 |
| (V09) (596GD) Berea | 815 | 797 | 97.79% | 18 | 2.21% | 0 | 6 | 775 | 6 | 22 | 0 | 17 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1.53 | 3.21 | 1.42 |
| (V09) (603) Louisville, KY | 54,529 | 53,420 | 97.97% | 1,109 | 2.03% | 26 | 120 | 50,236 | 4 | 3,184 | 6 | 564 | 7 | 279 | 5 | 145 | 7 | 121 | 91 | 3.78 | 5.93 | 1.78 |
| (V09) (603) Robley Rex VAMC | 30,549 | 29,533 | 96.67% | 1,016 | 3.33% | 0 | 120 | 27,598 | 4 | 1,935 | 6 | 516 | 7 | 256 | 5 | 134 | 7 | 110 | 91 | 2.66 | 6.08 | 1.23 |
| (V09) (603BU) Louisville Domiciliary | 6 | 6 | 100% | 0 | 0% | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.00 |
| (V09) (603GA) Fort Knox | 2,580 | 2,564 | 99.38% | 16 | 0.62% | 0 | 0 | 2,270 | 0 | 294 | 0 | 11 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 6.28 | 2.59 | 1.27 |
| (V09) (603GB) New Albany | 3,582 | 3,561 | 99.41% | 21 | 0.59% | 0 | 0 | 3,479 | 0 | 82 | 0 | 11 | 0 | 4 | 0 | 4 | 0 | 2 | 0 | 1.78 | 1.41 | 1.71 |
| (V09) (603GC) Shively | 5,289 | 5,275 | 99.74% | 14 | 0.26% | 0 | 0 | 4,857 | 0 | 418 | 0 | 10 | 0 | 1 | 0 | 1 | 0 | 2 | 0 | 4.10 | 1.21 | 3.47 |
| (V09) (603GD) Dupont | 2,689 | 2,681 | 99.7% | 8 | 0.3% | 0 | 0 | 2,610 | 0 | 71 | 0 | 6 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 4.40 | 0.00 | 1.18 |
| (V09) (603GE) Newburg | 5,267 | 5,242 | 99.53% | 25 | 0.47% | 0 | 0 | 5,054 | 0 | 188 | 0 | 5 | 0 | 11 | 0 | 4 | 0 | 5 | 0 | 3.55 | 2.89 | 1.47 |
| (V09) (603GF) Grayson County | 2,549 | 2,546 | 99.88% | 3 | 0.12% | 0 | 0 | 2,406 | 0 | 140 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4.15 | 0.53 | 1.49 |
| (V09) (603GG) Scott County | 1,401 | 1,397 | 99.71% | 4 | 0.29% | 0 | 0 | 1,352 | 0 | 45 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.80 | 1.28 | 1.80 |
| (V09) (603GH) Carrollton | 583 | 581 | 99.66% | 2 | 0.34% | 0 | 0 | 570 | 0 | 11 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2.73 | 1.98 | 1.60 |
| (V09) (603MA) IDES Fort Knox | 34 | 34 | 100% | 0 | 0% | 0 | 0 | 34 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 3.00 |
| (V09) (614) Memphis, TN | 56,531 | 54,491 | 96.39% | 2,040 | 3.61% | 38 | 163 | 51,688 | 18 | 2,803 | 11 | 1,186 | 21 | 340 | 21 | 294 | 8 | 220 | 83 | 3.85 | 6.56 | 3.71 |
| (V09) (614) Memphis VAMC | 40,302 | 38,486 | 95.49% | 1,816 | 4.51% | 0 | 90 | 36,309 | 10 | 2,177 | 9 | 1,020 | 8 | 303 | 1 | 287 | 4 | 206 | 58 | 3.78 | 6.80 | 5.01 |
| (V09) (614GA) Tupelo | 3,585 | 3,531 | 98.49% | 54 | 1.51% | 0 | 20 | 3,458 | 2 | 73 | 1 | 39 | 4 | 9 | 3 | 2 | 1 | 4 | 9 | 3.75 | 0.00 | 0.90 |
| (V09) (614GB) Jonesboro | 340 | 340 | 100% | 0 | 0% | 0 | 3 | 339 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0.81 | 0.35 | 1.07 |
| (V09) (614GC) Holly Springs VA Clinic | 330 | 324 | 98.18% | 6 | 1.82% | 0 | 1 | 320 | 0 | 4 | 0 | 5 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 3.36 | 0.00 | 6.50 |
| (V09) (614GD) Savannah | 725 | 718 | 99.03% | 7 | 0.97% | 0 | 0 | 712 | 0 | 6 | 0 | 5 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1.09 | 0.00 | 0.00 |
| (V09) (614GE) Covington | 2,178 | 2,125 | 97.57% | 53 | 2.43% | 0 | 14 | 1,904 | 0 | 221 | 0 | 45 | 0 | 6 | 12 | 2 | 0 | 0 | 2 | 7.24 | 0.02 | 1.11 |
| (V09) (614GF) Nonconnah Boulevard VA Clinic | 6,227 | 6,143 | 98.65% | 84 | 1.35% | 0 | 12 | 5,864 | 2 | 279 | 1 | 62 | 0 | 15 | 2 | 2 | 2 | 5 | 5 | 3.53 | 1.91 | 0.13 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V09) (614GG) Jackson | 1,623 | 1,609 | 99.14% | 14 | 0.86% | 0 | 23 | 1,582 | 3 | 27 | 0 | 7 | 9 | 5 | 1 | 0 | 1 | 2 | 8 | 2.64 | 3.05 | 1.07 |
| (V09) (614GI) Dyersburg | 994 | 988 | 99.4% | 6 | 0.6% | 0 | 0 | 981 | 0 | 7 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 4.80 | 0.00 | 0.61 |
| (V09) (614GN) Helena | 227 | 227 | 100% | 0 | 0% | 0 | 0 | 219 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.63 | | 1.69 |
| (V09) (621) Mountain Home, TN | 94,360 | 90,601 | 96.02% | 3,759 | 3.98% | 34 | 21 | 86,212 | 12 | 4,389 | 3 | 2,111 | 4 | 902 | 1 | 293 | 0 | 453 | 1 | 5.52 | 6.83 | 3.13 |
| (V09) (621) James H Quillen VAMC | 58,118 | 55,323 | 95.19% | 2,795 | 4.81% | 0 | 20 | 52,552 | 12 | 2,771 | 3 | 1,559 | 4 | 716 | 0 | 225 | 0 | 295 | 1 | 6.92 | 6.81 | 3.12 |
| (V09) (621BU) VADOM Mountain Home | 110 | 110 | 100% | 0 | 0% | 0 | 0 | 110 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.34 | | |
| (V09) (621BY) William C Tallent VA OPC | 19,286 | 18,855 | 97.77% | 431 | 2.23% | 0 | 0 | 18,180 | 0 | 675 | 0 | 224 | 0 | 96 | 0 | 28 | 0 | 83 | 0 | 3.52 | 7.20 | 2.86 |
| (V09) (621GA) Rogersville | 1,250 | 1,244 | 99.52% | 6 | 0.48% | 0 | 0 | 1,217 | 0 | 27 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 2.15 | 7.00 | 1.94 |
| (V09) (621GC) Norton | 5,432 | 5,319 | 97.92% | 113 | 2.08% | 0 | 0 | 4,703 | 0 | 616 | 0 | 34 | 0 | 10 | 0 | 17 | 0 | 52 | 0 | 7.49 | 28.50 | 2.05 |
| (V09) (621GG) Morristown | 1,848 | 1,826 | 98.81% | 22 | 1.19% | 0 | 1 | 1,799 | 0 | 27 | 0 | 15 | 0 | 2 | 1 | 1 | 0 | 4 | 0 | 1.69 | 9.54 | 3.26 |
| (V09) (621GI) Sevierville | 3,149 | 3,100 | 98.44% | 49 | 1.56% | 0 | 0 | 3,030 | 0 | 70 | 0 | 26 | 0 | 14 | 0 | 4 | 0 | 5 | 0 | 2.61 | 2.17 | 2.40 |
| (V09) (621GJ) Bristol | 3,698 | 3,495 | 94.51% | 203 | 5.49% | 0 | 0 | 3,351 | 0 | 144 | 0 | 169 | 0 | 21 | 0 | 7 | 0 | 6 | 0 | 5.66 | 0.17 | 4.62 |
| (V09) (621GK) Campbell County | 1,469 | 1,329 | 90.47% | 140 | 9.53% | 0 | 0 | 1,270 | 0 | 59 | 0 | 81 | 0 | 42 | 0 | 10 | 0 | 7 | 0 | 9.69 | 1.11 | 8.98 |
| (V09) (626) Middle Tennessee HCS, TN | 146,338 | 137,022 | 93.63% | 9,316 | 6.37% | 8 | 634 | 129,561 | 257 | 7,461 | 55 | 4,080 | 79 | 2,508 | 56 | 1,597 | 51 | 1,131 | 136 | 7.22 | 9.05 | 3.69 |
| (V09) (626) Nashville VAMC | 63,096 | 58,636 | 92.93% | 4,460 | 7.07% | 0 | 226 | 54,520 | 110 | 4,116 | 26 | 1,902 | 18 | 1,176 | 7 | 825 | 19 | 557 | 46 | 11.84 | 9.27 | 3.74 |
| (V09) (626A4) Alvin C York VAMC | 41,508 | 39,097 | 94.19% | 2,411 | 5.81% | 0 | 274 | 37,636 | 58 | 1,461 | 13 | 876 | 39 | 687 | 48 | 491 | 28 | 357 | 88 | 4.65 | 7.78 | 1.29 |
| (V09) (626GA) Dover | 757 | 668 | 88.24% | 89 | 11.76% | 0 | 4 | 613 | 3 | 55 | 0 | 51 | 0 | 30 | 0 | 5 | 1 | 3 | 0 | 10.84 | 0.00 | 12.23 |
| (V09) (626GC) Bowling Green | 2,806 | 2,522 | 89.88% | 284 | 10.12% | 0 | 2 | 2,286 | 1 | 236 | 1 | 252 | 0 | 29 | 0 | 0 | 0 | 3 | 0 | 9.41 | 1.53 | 9.96 |
| (V09) (626GE) Clarksville | 7,383 | 6,811 | 92.25% | 572 | 7.75% | 0 | 48 | 6,538 | 23 | 273 | 4 | 289 | 20 | 100 | 1 | 70 | 0 | 113 | 0 | 4.51 | 21.01 | 4.02 |
| (V09) (626GF) Chattanooga | 16,228 | 15,194 | 93.63% | 1,034 | 6.37% | 0 | 64 | 14,387 | 49 | 807 | 9 | 384 | 1 | 424 | 0 | 159 | 3 | 67 | 2 | 8.40 | 11.19 | 3.60 |
| (V09) (626GG) Tullahoma | 914 | 898 | 98.25% | 16 | 1.75% | 0 | 1 | 875 | 1 | 23 | 0 | 14 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1.53 | 7.23 | 3.87 |
| (V09) (626GH) Cookeville | 2,662 | 2,656 | 99.77% | 6 | 0.23% | 0 | 8 | 2,646 | 6 | 10 | 1 | 2 | 1 | 1 | 0 | 0 | 0 | 3 | 0 | 1.08 | 0.27 | 0.34 |
| (V09) (626GJ) Hopkinsville | 3,830 | 3,608 | 94.2% | 222 | 5.8% | 0 | 2 | 3,429 | 2 | 179 | 0 | 151 | 0 | 45 | 0 | 22 | 0 | 4 | 0 | 5.10 | 1.54 | 8.16 |
| (V09) (626GK) McMinnville | 1,342 | 1,319 | 98.29% | 23 | 1.71% | 0 | 2 | 1,311 | 1 | 8 | 1 | 18 | 0 | 0 | 0 | 1 | 0 | 4 | 0 | 1.41 | 0.40 | 1.34 |
| (V09) (626GL) Roane County | 719 | 698 | 97.08% | 21 | 2.92% | 0 | 0 | 647 | 0 | 51 | 0 | 19 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 9.27 | 2.11 | 5.40 |
| (V09) (626GM) Maury County | 2,200 | 2,111 | 95.95% | 89 | 4.05% | 0 | 2 | 1,953 | 2 | 158 | 0 | 80 | 0 | 7 | 0 | 1 | 0 | 1 | 0 | 5.65 | 3.79 | 11.14 |
| (V09) (626GN) Athens | 1,102 | 1,075 | 97.55% | 27 | 2.45% | 0 | 1 | 1,045 | 1 | 30 | 0 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.19 | 1.23 | 7.39 |
| (V09) (626GO) International Plaza VA Clinic | 1,753 | 1,691 | 96.46% | 62 | 3.54% | 0 | 0 | 1,637 | 0 | 54 | 0 | 15 | 0 | 8 | 0 | 22 | 0 | 17 | 0 | 5.94 | 0.00 | 0.00 |
| (V09) (626MA) IDES Fort Campbell | 38 | 38 | 100% | 0 | 0% | 0 | 0 | 38 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V10) (538) Chillicothe, OH | 18,566 | 16,790 | 90.43% | 1,776 | 9.57% | 2 | 203 | 15,581 | 22 | 1,209 | 9 | 1,180 | 29 | 309 | 38 | 151 | 20 | 136 | 84 | 5.95 | 7.55 | 7.32 |
| (V10) (538) Chillicothe VAMC | 12,802 | 11,171 | 87.26% | 1,631 | 12.74% | 0 | 203 | 10,261 | 22 | 910 | 9 | 1,062 | 29 | 290 | 38 | 144 | 20 | 135 | 84 | 7.66 | 8.96 | 10.15 |
| (V10) (538GA) Athens | 1,382 | 1,355 | 98.05% | 27 | 1.95% | 0 | 0 | 1,259 | 0 | 96 | 0 | 23 | 0 | 2 | 0 | 1 | 0 | 1 | 0 | 2.76 | 3.92 | 5.12 |
| (V10) (538GB) Portsmouth | 910 | 902 | 99.12% | 8 | 0.88% | 0 | 0 | 878 | 0 | 24 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.58 | 3.46 | 1.08 |
| (V10) (538GC) Marietta | 909 | 888 | 97.69% | 21 | 2.31% | 0 | 0 | 824 | 0 | 64 | 0 | 18 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 3.37 | 3.80 | 3.04 |
| (V10) (538GD) Lancaster | 1,446 | 1,364 | 94.33% | 82 | 5.67% | 0 | 0 | 1,304 | 0 | 60 | 0 | 65 | 0 | 15 | 0 | 2 | 0 | 0 | 0 | 4.39 | 3.56 | 7.56 |
| (V10) (538GE) Cambridge | 1,117 | 1,110 | 99.37% | 7 | 0.63% | 0 | 0 | 1,055 | 0 | 55 | 0 | 4 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 1.32 | 1.10 | 4.62 |
| (V10) (539) Cincinnati, OH | 50,102 | 48,071 | 95.95% | 2,031 | 4.05% | 28 | 163 | 45,716 | 23 | 2,355 | 16 | 1,190 | 32 | 526 | 66 | 270 | 4 | 45 | 21 | 2.48 | 6.45 | 1.31 |
| (V10) (539) Cincinnati VAMC | 32,535 | 30,660 | 94.24% | 1,875 | 5.76% | 0 | 129 | 28,566 | 7 | 2,094 | 7 | 1,099 | 23 | 496 | 66 | 256 | 4 | 24 | 21 | 4.97 | 7.36 | 1.11 |
| (V10) (539A4) Cincinnati VAMC-Fort Thomas | 776 | 771 | 99.36% | 5 | 0.64% | 0 | 0 | 765 | 0 | 6 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.85 | 0.62 |
| (V10) (539BV) Fort Thomas PR RTP | 1 | 1 | 100% | 0 | 0% | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V10) (539GA) Bellevue | 2,012 | 1,995 | 99.16% | 17 | 0.84% | 0 | 1 | 1,961 | 1 | 34 | 0 | 15 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2.11 | 1.58 | 3.18 |
| (V10) (539GB) Clermont County | 4,979 | 4,901 | 98.43% | 78 | 1.57% | 0 | 22 | 4,822 | 8 | 79 | 9 | 44 | 5 | 14 | 0 | 10 | 0 | 10 | 0 | 1.62 | 4.55 | 1.32 |
| (V10) (539GC) Dearborn | 2,876 | 2,863 | 99.55% | 13 | 0.45% | 0 | 2 | 2,847 | 1 | 16 | 0 | 2 | 1 | 5 | 0 | 1 | 0 | 5 | 0 | 1.79 | 1.31 | 1.44 |
| (V10) (539GD) Florence | 3,258 | 3,238 | 99.39% | 20 | 0.61% | 0 | 6 | 3,179 | 5 | 59 | 0 | 14 | 1 | 4 | 0 | 0 | 0 | 2 | 0 | 1.56 | 3.99 | 2.01 |
| (V10) (539GE) Hamilton | 3,007 | 2,991 | 99.47% | 16 | 0.53% | 0 | 2 | 2,960 | 0 | 31 | 0 | 8 | 2 | 6 | 0 | 0 | 0 | 2 | 0 | 0.83 | 1.62 | 0.72 |
| (V10) (539GF) Georgetown | 656 | 649 | 98.93% | 7 | 1.07% | 0 | 1 | 613 | 1 | 36 | 0 | 3 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 3.43 | 0.40 | 4.01 |
| (V10) (539QA) Cincinnati VA Mobile Clinic | 2 | 2 | 100% | 0 | 0% | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V10) (541) Cleveland, OH | 93,682 | 86,528 | 92.36% | 7,154 | 7.64% | 64 | 46 | 80,678 | 7 | 5,850 | 4 | 5,163 | 8 | 1,369 | 0 | 388 | 26 | 234 | 1 | 3.87 | 10.15 | 2.86 |
| (V10) (541) Louis Stokes Cleveland VAMC | 38,804 | 34,640 | 89.27% | 4,164 | 10.73% | 0 | 40 | 31,185 | 4 | 3,455 | 2 | 3,499 | 7 | 548 | 0 | 91 | 26 | 26 | 1 | 5.23 | 11.35 | 5.61 |
| (V10) (541BY) Canton | 7,995 | 6,849 | 85.67% | 1,146 | 14.33% | 0 | 1 | 6,137 | 0 | 712 | 1 | 503 | 0 | 471 | 0 | 121 | 0 | 51 | 0 | 8.14 | 20.72 | 1.03 |
| (V10) (541BZ) Youngstown | 5,857 | 5,759 | 98.33% | 98 | 1.67% | 0 | 2 | 5,542 | 2 | 217 | 0 | 83 | 0 | 13 | 0 | 2 | 0 | 0 | 0 | 2.65 | 4.08 | 1.34 |
| (V10) (541GB) Lorain | 2,860 | 2,840 | 99.3% | 20 | 0.7% | 0 | 0 | 2,767 | 0 | 73 | 0 | 17 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 2.03 | 1.68 | 0.83 |
| (V10) (541GC) Sandusky | 2,529 | 2,408 | 95.22% | 121 | 4.78% | 0 | 1 | 2,341 | 0 | 67 | 0 | 68 | 1 | 53 | 0 | 0 | 0 | 0 | 0 | 5.74 | 2.00 | 0.56 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V10) (541GD) David F Winder VA CBOC | 5,137 | 5,113 | 99.53% | 24 | 0.47% | 0 | 0 | 5,102 | 0 | 11 | 0 | 16 | 0 | 5 | 0 | 2 | 0 | 1 | 0 | 0.15 | 0.63 | 0.80 |
| (V10) (541GE) McCafferty | 857 | 796 | 92.88% | 61 | 7.12% | 0 | 0 | 735 | 0 | 61 | 0 | 60 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1.06 | 3.77 | 9.86 |
| (V10) (541GF) Painesville | 3,174 | 3,160 | 99.56% | 14 | 0.44% | 0 | 0 | 3,122 | 0 | 38 | 0 | 6 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 1.34 | 1.24 | 0.93 |
| (V10) (541GG) Akron | 7,988 | 7,554 | 94.57% | 434 | 5.43% | 0 | 0 | 7,150 | 0 | 404 | 0 | 358 | 0 | 58 | 0 | 11 | 0 | 7 | 0 | 3.36 | 7.07 | 2.72 |
| (V10) (541GH) East Liverpool | 1,562 | 1,538 | 98.46% | 24 | 1.54% | 0 | 0 | 1,511 | 0 | 27 | 0 | 18 | 0 | 4 | 0 | 2 | 0 | 0 | 0 | 2.23 | 1.05 | 0.46 |
| (V10) (541GI) Warren | 2,171 | 2,153 | 99.17% | 18 | 0.83% | 0 | 0 | 2,066 | 0 | 87 | 0 | 10 | 0 | 5 | 0 | 2 | 0 | 1 | 0 | 4.43 | 2.69 | 2.83 |
| (V10) (541GJ) New Philadelphia | 1,673 | 1,649 | 98.57% | 24 | 1.43% | 0 | 0 | 1,627 | 0 | 22 | 0 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.69 | 1.48 | 0.76 |
| (V10) (541GK) Ravenna | 2,243 | 2,208 | 98.44% | 35 | 1.56% | 0 | 0 | 2,188 | 0 | 20 | 0 | 21 | 0 | 7 | 0 | 7 | 0 | 0 | 0 | 2.32 | 1.23 | 0.44 |
| (V10) (541GL) Parma | 10,101 | 9,530 | 94.35% | 571 | 5.65% | 0 | 1 | 8,893 | 1 | 637 | 0 | 453 | 0 | 113 | 0 | 5 | 0 | 0 | 0 | 4.68 | 6.16 | 4.09 |
| (V10) (541GM) Cleveland VA Clinic-Superior | 70 | 70 | 100% | 0 | 0% | 0 | 0 | 70 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V10) (541PA) Cleveland PR RTP OH | 15 | 15 | 100% | 0 | 0% | 0 | 0 | 14 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V10) (541QF) Cuyahoga County 4 VA Mobile Clinic | 646 | 246 | 38.08% | 400 | 61.92% | 0 | 1 | 228 | 0 | 18 | 1 | 27 | 0 | 83 | 0 | 143 | 0 | 147 | 0 | | 70.49 | |
| (V10) (552) Dayton, OH | 28,155 | 26,497 | 94.11% | 1,658 | 5.89% | 34 | 133 | 24,399 | 113 | 2,098 | 4 | 1,386 | 6 | 203 | 5 | 51 | 0 | 18 | 5 | 2.27 | 9.11 | 3.48 |
| (V10) (552) Dayton VAMC | 21,662 | 20,255 | 93.5% | 1,407 | 6.5% | 0 | 9 | 18,613 | 1 | 1,642 | 0 | 1,166 | 4 | 189 | 0 | 40 | 0 | 12 | 4 | 1.27 | 9.36 | 2.84 |
| (V10) (552GA) Middletown | 1,639 | 1,627 | 99.27% | 12 | 0.73% | 0 | 3 | 1,542 | 1 | 85 | 2 | 10 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1.90 | 4.57 | 2.86 |
| (V10) (552GB) Lima | 1,845 | 1,769 | 95.88% | 76 | 4.12% | 0 | 32 | 1,661 | 31 | 108 | 1 | 52 | 0 | 11 | 0 | 8 | 0 | 5 | 0 | 1.52 | 10.56 | 2.88 |
| (V10) (552GC) Richmond | 1,857 | 1,708 | 91.98% | 149 | 8.02% | 0 | 17 | 1,504 | 16 | 204 | 0 | 146 | 0 | 2 | 0 | 1 | 0 | 0 | 1 | 7.26 | 11.50 | 5.95 |
| (V10) (552GD) Springfield | 1,152 | 1,138 | 98.78% | 14 | 1.22% | 0 | 72 | 1,079 | 64 | 59 | 1 | 12 | 2 | 0 | 5 | 1 | 0 | 1 | 0 | 0.91 | 2.89 | 9.00 |
| (V10) (757) Columbus, OH | 49,569 | 43,506 | 87.77% | 6,063 | 12.23% | 19 | 32 | 38,997 | 13 | 4,509 | 10 | 4,107 | 8 | 1,376 | 1 | 394 | 0 | 186 | 0 | 7.70 | 12.82 | 5.29 |
| (V10) (757) Chalmers P Wylie Veterans OC | 39,625 | 34,119 | 86.1% | 5,506 | 13.9% | 0 | 32 | 30,310 | 13 | 3,809 | 10 | 3,672 | 8 | 1,291 | 1 | 376 | 0 | 167 | 0 | 8.16 | 13.20 | 4.37 |
| (V10) (757GA) Zanesville | 1,828 | 1,599 | 87.47% | 229 | 12.53% | 0 | 0 | 1,383 | 0 | 216 | 0 | 159 | 0 | 58 | 0 | 8 | 0 | 4 | 0 | 14.89 | 3.44 | 7.52 |
| (V10) (757GB) Grove City | 1,560 | 1,551 | 99.42% | 9 | 0.58% | 0 | 0 | 1,494 | 0 | 57 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.82 | 7.31 | 3.39 |
| (V10) (757GC) Marion | 2,465 | 2,437 | 98.86% | 28 | 1.14% | 0 | 0 | 2,326 | 0 | 111 | 0 | 24 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 3.64 | 3.54 | 4.85 |
| (V10) (757GD) Newark | 1,729 | 1,615 | 93.41% | 114 | 6.59% | 0 | 0 | 1,418 | 0 | 197 | 0 | 75 | 0 | 19 | 0 | 7 | 0 | 13 | 0 | 7.55 | 13.29 | 8.69 |
| (V10) (757QA) Columbus 1 VA Mobile Clinic | 5 | 5 | 100% | 0 | 0% | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | | |
| (V10) (757QC) Columbus VA Clinic | 2,357 | 2,180 | 92.49% | 177 | 7.51% | 0 | 0 | 2,061 | 0 | 119 | 0 | 168 | 0 | 6 | 0 | 3 | 0 | 0 | 0 | | | 5.80 |
| (V11) (506) Ann Arbor, MI | 62,512 | 56,994 | 91.17% | 5,518 | 8.83% | 14 | 1,431 | 53,022 | 109 | 3,972 | 214 | 2,889 | 319 | 1,752 | 268 | 516 | 221 | 361 | 290 | 5.76 | 11.80 | 3.66 |
| (V11) (506) Ann Arbor VAMC | 45,265 | 41,254 | 91.14% | 4,011 | 8.86% | 0 | 1,430 | 38,520 | 108 | 2,734 | 214 | 2,086 | 319 | 1,126 | 268 | 460 | 221 | 339 | 290 | 4.22 | 11.36 | 4.52 |
| (V11) (506GA) Toledo | 13,851 | 12,457 | 89.94% | 1,394 | 10.06% | 0 | 1 | 11,484 | 1 | 973 | 0 | 720 | 0 | 608 | 0 | 49 | 0 | 17 | 0 | 8.32 | 13.85 | 1.87 |
| (V11) (506GB) Flint | 2,124 | 2,036 | 95.86% | 88 | 4.14% | 0 | 0 | 1,837 | 0 | 199 | 0 | 67 | 0 | 13 | 0 | 3 | 0 | 5 | 0 | 6.96 | 6.41 | 3.49 |
| (V11) (506GC) Jackson | 1,272 | 1,247 | 98.03% | 25 | 1.97% | 0 | 0 | 1,181 | 0 | 66 | 0 | 16 | 0 | 5 | 0 | 4 | 0 | 0 | 0 | 5.41 | 1.64 | 4.29 |
| (V11) (515) Battle Creek, MI | 27,859 | 26,523 | 95.2% | 1,336 | 4.8% | 17 | 2 | 24,051 | 2 | 2,472 | 0 | 1,144 | 0 | 143 | 0 | 39 | 0 | 10 | 0 | 3.54 | 7.12 | 4.71 |
| (V11) (515) Battle Creek VAMC | 11,860 | 11,373 | 95.89% | 487 | 4.11% | 0 | 1 | 10,229 | 1 | 1,144 | 0 | 447 | 0 | 31 | 0 | 4 | 0 | 5 | 0 | 4.54 | 5.78 | 3.36 |
| (V11) (515BU) Battle Creek Domiciliary | 31 | 31 | 100% | 0 | 0% | 0 | 0 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V11) (515BY) Wyoming | 11,797 | 11,026 | 93.46% | 771 | 6.54% | 0 | 1 | 9,938 | 1 | 1,088 | 0 | 624 | 0 | 110 | 0 | 34 | 0 | 3 | 0 | 2.99 | 9.09 | 6.96 |
| (V11) (515GA) Muskegon | 1,479 | 1,459 | 98.65% | 20 | 1.35% | 0 | 0 | 1,409 | 0 | 50 | 0 | 17 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 2.16 | 2.48 | 4.15 |
| (V11) (515GB) Lansing South | 1,982 | 1,931 | 97.43% | 51 | 2.57% | 0 | 0 | 1,775 | 0 | 156 | 0 | 50 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4.92 | 0.87 | 4.20 |
| (V11) (515GC) Benton Harbor | 710 | 703 | 99.01% | 7 | 0.99% | 0 | 0 | 669 | 0 | 34 | 0 | 6 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1.87 | 4.21 | 1.06 |
| (V11) (550) Danville, IL | 30,362 | 28,755 | 94.71% | 1,607 | 5.29% | 5 | 1 | 27,257 | 1 | 1,498 | 0 | 1,252 | 0 | 166 | 0 | 150 | 0 | 39 | 0 | 3.32 | 6.36 | 5.94 |
| (V11) (550) Danville VAMC | 14,690 | 14,143 | 96.28% | 547 | 3.72% | 0 | 1 | 13,469 | 1 | 674 | 0 | 491 | 0 | 28 | 0 | 9 | 0 | 19 | 0 | 1.70 | 5.00 | 1.39 |
| (V11) (550BY) Bob Michel VA OPC | 8,594 | 7,656 | 89.09% | 938 | 10.91% | 0 | 0 | 7,120 | 0 | 536 | 0 | 656 | 0 | 131 | 0 | 139 | 0 | 12 | 0 | 4.52 | 11.61 | 15.66 |
| (V11) (550GA) Decatur | 2,564 | 2,505 | 97.7% | 59 | 2.3% | 0 | 0 | 2,407 | 0 | 98 | 0 | 56 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 4.31 | 2.13 | 1.54 |
| (V11) (550GC) Lafayette | 1,091 | 1,077 | 98.72% | 14 | 1.28% | 0 | 0 | 1,039 | 0 | 38 | 0 | 11 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 1.65 | 0.19 | 2.90 |
| (V11) (550GD) Springfield | 2,697 | 2,662 | 98.7% | 35 | 1.3% | 0 | 0 | 2,558 | 0 | 104 | 0 | 28 | 0 | 1 | 0 | 1 | 0 | 5 | 0 | 3.05 | 1.58 | 2.01 |
| (V11) (550GF) Charleston | 726 | 712 | 98.07% | 14 | 1.93% | 0 | 0 | 664 | 0 | 48 | 0 | 10 | 0 | 0 | 0 | 1 | 0 | 3 | 0 | 5.58 | 5.98 | 3.35 |
| (V11) (553) Detroit, MI | 64,268 | 58,646 | 91.25% | 5,622 | 8.75% | 18 | 285 | 54,768 | 51 | 3,878 | 46 | 2,924 | 90 | 1,179 | 53 | 488 | 32 | 1,031 | 12 | 5.30 | 13.61 | 2.67 |
| (V11) (553) John D Dingell VAMC | 59,736 | 54,132 | 90.62% | 5,604 | 9.38% | 0 | 285 | 50,511 | 51 | 3,621 | 46 | 2,910 | 90 | 1,178 | 53 | 488 | 32 | 1,028 | 12 | 5.86 | 13.65 | 2.72 |
| (V11) (553GA) Yale | 2,116 | 2,109 | 99.67% | 7 | 0.33% | 0 | 0 | 1,969 | 0 | 140 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.10 | | 0.00 |
| (V11) (553GB) Pontiac | 2,416 | 2,405 | 99.54% | 11 | 0.46% | 0 | 0 | 2,288 | 0 | 117 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 3 | 0 | 2.73 | 7.04 | 2.59 |
| (V11) (583) Indianapolis, IN | 61,289 | 56,305 | 91.87% | 4,984 | 8.13% | 13 | 3 | 52,174 | 3 | 4,131 | 0 | 3,475 | 0 | 1,174 | 0 | 202 | 0 | 133 | 0 | 3.84 | 7.43 | 8.14 |
| (V11) (583) Richard L Roudebush VAMC | 56,550 | 51,822 | 91.64% | 4,728 | 8.36% | 0 | 3 | 47,817 | 3 | 4,005 | 0 | 3,335 | 0 | 1,077 | 0 | 189 | 0 | 127 | 0 | 4.31 | 7.50 | 8.42 |
| (V11) (583GA) Terre Haute | 1,824 | 1,798 | 98.57% | 26 | 1.43% | 0 | 0 | 1,758 | 0 | 40 | 0 | 15 | 0 | 3 | 0 | 7 | 0 | 1 | 0 | 0.88 | 2.52 | 4.03 |
| (V11) (583GB) Bloomington | 1,790 | 1,685 | 94.13% | 105 | 5.87% | 0 | 0 | 1,623 | 0 | 62 | 0 | 54 | 0 | 43 | 0 | 4 | 0 | 4 | 0 | 0.63 | 2.61 | 4.70 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V11) (583GC) Martinsville | 494 | 450 | 91.09% | 44 | 8.91% | 0 | 0 | 446 | 0 | 4 | 0 | 41 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0.45 | 0.12 | 16.77 |
| (V11) (583GF) Wakeman | 631 | 550 | 87.16% | 81 | 12.84% | 0 | 0 | 530 | 0 | 20 | 0 | 30 | 0 | 48 | 0 | 2 | 0 | 1 | 0 | 9.58 | 5.60 | 17.19 |
| (V11) (610) Northern Indiana HCS, IN | 37,081 | 32,657 | 88.07% | 4,424 | 11.93% | 43 | 0 | 29,783 | 0 | 2,874 | 0 | 2,511 | 0 | 1,706 | 0 | 107 | 0 | 100 | 0 | 7.12 | 16.89 | 2.48 |
| (V11) (610) Marion VAMC | 8,970 | 8,065 | 89.91% | 905 | 10.09% | 0 | 0 | 7,150 | 0 | 915 | 0 | 788 | 0 | 88 | 0 | 14 | 0 | 15 | 0 | 6.37 | 14.42 | 3.34 |
| (V11) (610A4) Fort Wayne VAMC | 17,014 | 13,803 | 81.13% | 3,211 | 18.87% | 0 | 0 | 12,238 | 0 | 1,565 | 0 | 1,495 | 0 | 1,549 | 0 | 87 | 0 | 80 | 0 | 9.76 | 17.96 | 10.28 |
| (V11) (610BU) Marion VADOM | 7 | 7 | 100% | 0 | 0% | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V11) (610GA) South Bend | 3,375 | 3,355 | 99.41% | 20 | 0.59% | 0 | 0 | 3,284 | 0 | 71 | 0 | 17 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 2.56 | 2.24 | 0.93 |
| (V11) (610GB) Muncie | 1,836 | 1,815 | 98.86% | 21 | 1.14% | 0 | 0 | 1,677 | 0 | 138 | 0 | 18 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 4.81 | 3.25 | 2.65 |
| (V11) (610GC) Goshen | 1,716 | 1,698 | 98.95% | 18 | 1.05% | 0 | 0 | 1,671 | 0 | 27 | 0 | 12 | 0 | 4 | 0 | 2 | 0 | 0 | 0 | 1.57 | 4.71 | 3.04 |
| (V11) (610GD) Peru | 1,433 | 1,194 | 83.32% | 239 | 16.68% | 0 | 0 | 1,059 | 0 | 135 | 0 | 177 | 0 | 57 | 0 | 2 | 0 | 3 | 0 | 16.14 | 0.29 | 4.20 |
| (V11) (610QA) Fort Wayne VA Clinic | 2,730 | 2,720 | 99.63% | 10 | 0.37% | 0 | 0 | 2,697 | 0 | 23 | 0 | 4 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | | | 1.25 |
| (V11) (655) Saginaw, MI | 29,081 | 26,735 | 91.93% | 2,346 | 8.07% | 15 | 2 | 24,776 | 2 | 1,959 | 0 | 1,343 | 0 | 414 | 0 | 231 | 0 | 358 | 0 | 3.18 | 14.82 | 2.06 |
| (V11) (655) Aleda E Lutz VAMC | 19,738 | 17,658 | 89.46% | 2,080 | 10.54% | 0 | 2 | 16,285 | 2 | 1,373 | 0 | 1,128 | 0 | 387 | 0 | 220 | 0 | 345 | 0 | 3.13 | 15.95 | 1.85 |
| (V11) (655GA) Gaylord | 1,044 | 997 | 95.5% | 47 | 4.5% | 0 | 0 | 951 | 0 | 46 | 0 | 34 | 0 | 7 | 0 | 5 | 0 | 1 | 0 | 1.91 | 15.23 | 0.67 |
| (V11) (655GB) Traverse City | 871 | 846 | 97.13% | 25 | 2.87% | 0 | 0 | 749 | 0 | 97 | 0 | 24 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4.19 | 6.33 | 0.90 |
| (V11) (655GC) Oscoda | 769 | 738 | 95.97% | 31 | 4.03% | 0 | 0 | 636 | 0 | 102 | 0 | 28 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 4.42 | 10.72 | 1.61 |
| (V11) (655GD) Lt Col Clement Van Wagoner VA Clinic | 816 | 777 | 95.22% | 39 | 4.78% | 0 | 0 | 738 | 0 | 39 | 0 | 30 | 0 | 0 | 0 | 3 | 0 | 6 | 0 | 1.86 | 8.13 | 4.56 |
| (V11) (655GE) Clare | 1,195 | 1,173 | 98.16% | 22 | 1.84% | 0 | 0 | 1,090 | 0 | 83 | 0 | 21 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3.14 | 2.16 | 3.19 |
| (V11) (655GF) Bad Axe | 586 | 574 | 97.95% | 12 | 2.05% | 0 | 0 | 567 | 0 | 7 | 0 | 9 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 2.04 | 2.38 | 0.79 |
| (V11) (655GG) Cadillac | 1,246 | 1,210 | 97.11% | 36 | 2.89% | 0 | 0 | 1,116 | 0 | 94 | 0 | 31 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 3.49 | 7.58 | 2.13 |
| (V11) (655GH) Cheboygan | 634 | 632 | 99.68% | 2 | 0.32% | 0 | 0 | 624 | 0 | 8 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.88 | 3.62 | 0.41 |
| (V11) (655GI) Grayling | 684 | 647 | 94.59% | 37 | 5.41% | 0 | 0 | 583 | 0 | 64 | 0 | 34 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 4.77 | 4.82 | 6.24 |
| (V11) (655QB) Grand Traverse | 1,498 | 1,483 | 99% | 15 | 1% | 0 | 0 | 1,437 | 0 | 46 | 0 | 2 | 0 | 4 | 0 | 3 | 0 | 6 | 0 | | 2.54 | 1.62 |
| (V12) (537) Jesse Brown VAMC (Chicago), IL | 49,366 | 46,182 | 93.55% | 3,184 | 6.45% | 45 | 517 | 42,827 | 56 | 3,355 | 61 | 1,754 | 272 | 960 | 88 | 286 | 15 | 184 | 24 | 4.79 | 9.87 | 4.25 |
| (V12) (537) Jesse Brown VAMC | 37,714 | 35,339 | 93.7% | 2,375 | 6.3% | 0 | 511 | 32,950 | 54 | 2,389 | 61 | 1,157 | 271 | 785 | 88 | 254 | 15 | 179 | 21 | 4.80 | 8.86 | 3.79 |
| (V12) (537BY) Adam Benjamin Jr VA OPC | 8,836 | 8,056 | 91.17% | 780 | 8.83% | 0 | 2 | 7,335 | 1 | 721 | 0 | 579 | 0 | 167 | 0 | 30 | 0 | 4 | 1 | 3.48 | 19.21 | 5.09 |
| (V12) (537GA) Chicago Heights | 729 | 723 | 99.18% | 6 | 0.82% | 0 | 1 | 673 | 0 | 50 | 0 | 4 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 2.84 | 0.00 | 3.99 |
| (V12) (537GD) Lakeside | 1,359 | 1,346 | 99.04% | 13 | 0.96% | 0 | 1 | 1,231 | 0 | 115 | 0 | 7 | 0 | 4 | 0 | 1 | 0 | 1 | 1 | 5.02 | | 3.02 |
| (V12) (537HA) Auburn Gresham | 728 | 718 | 98.63% | 10 | 1.37% | 0 | 2 | 638 | 1 | 80 | 0 | 7 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 8.38 | 0.00 | 2.09 |
| (V12) (556) Captain James A Lovell FHCC | 19,261 | 18,999 | 98.64% | 262 | 1.36% | 7 | 12 | 18,056 | 5 | 943 | 5 | 196 | 2 | 44 | 0 | 9 | 0 | 13 | 0 | 2.46 | 3.94 | 2.74 |
| (V12) (556) Captain James A Lovell FHCC | 16,488 | 16,251 | 98.56% | 237 | 1.44% | 7 | 11 | 15,448 | 4 | 803 | 5 | 173 | 2 | 43 | 0 | 8 | 0 | 13 | 0 | 2.36 | 3.87 | 2.52 |
| (V12) (556GA) Evanston | 342 | 335 | 97.95% | 7 | 2.05% | 0 | 0 | 328 | 0 | 7 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.11 | 6.97 | 0.88 |
| (V12) (556GC) McHenry | 1,647 | 1,640 | 99.57% | 7 | 0.43% | 0 | 0 | 1,536 | 0 | 104 | 0 | 5 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3.38 | 8.44 | 3.53 |
| (V12) (556GD) Kenosha | 784 | 773 | 98.6% | 11 | 1.4% | 0 | 1 | 744 | 1 | 29 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.01 | 1.83 | 3.48 |
| (V12) (578) Hines, IL | 63,048 | 57,418 | 91.07% | 5,630 | 8.93% | 50 | 22 | 52,495 | 15 | 4,923 | 5 | 3,295 | 1 | 1,677 | 1 | 511 | 0 | 147 | 0 | 6.91 | 12.40 | 4.20 |
| (V12) (578) Edward Hines Junior Hospital | 50,367 | 45,490 | 90.32% | 4,877 | 9.68% | 0 | 12 | 41,470 | 10 | 4,020 | 1 | 2,659 | 0 | 1,597 | 1 | 479 | 0 | 142 | 0 | 8.41 | 12.98 | 3.75 |
| (V12) (578GA) Joliet | 5,289 | 4,907 | 92.78% | 382 | 7.22% | 0 | 2 | 4,478 | 0 | 429 | 1 | 344 | 1 | 30 | 0 | 6 | 0 | 2 | 0 | 4.83 | 9.01 | 4.19 |
| (V12) (578GC) Kankakee County | 1,522 | 1,439 | 94.55% | 83 | 5.45% | 0 | 2 | 1,350 | 1 | 89 | 1 | 76 | 0 | 6 | 0 | 0 | 0 | 1 | 0 | 3.31 | 6.51 | 5.38 |
| (V12) (578GD) Aurora | 1,675 | 1,606 | 95.88% | 69 | 4.12% | 0 | 2 | 1,471 | 2 | 135 | 0 | 50 | 0 | 5 | 0 | 12 | 0 | 2 | 0 | 6.85 | 6.75 | 5.76 |
| (V12) (578GE) Hoffman Estates | 1,364 | 1,263 | 92.6% | 101 | 7.4% | 0 | 3 | 1,198 | 1 | 65 | 2 | 71 | 0 | 17 | 0 | 13 | 0 | 0 | 0 | 6.60 | 23.75 | 5.92 |
| (V12) (578GF) LaSalle | 1,260 | 1,227 | 97.38% | 33 | 2.62% | 0 | 0 | 1,148 | 0 | 79 | 0 | 28 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 3.80 | 6.54 | 2.81 |
| (V12) (578GG) Oak Lawn | 1,571 | 1,486 | 94.59% | 85 | 5.41% | 0 | 1 | 1,380 | 1 | 106 | 0 | 67 | 0 | 17 | 0 | 1 | 0 | 0 | 0 | 4.62 | 6.52 | 7.41 |
| (V12) (585) Iron Mountain, MI | 12,391 | 12,009 | 96.92% | 382 | 3.08% | 6 | 27 | 11,109 | 9 | 900 | 5 | 275 | 9 | 93 | 4 | 10 | 0 | 4 | 0 | 4.25 | 6.07 | 3.22 |
| (V12) (585) Oscar G Johnson VAMC | 8,351 | 8,066 | 96.59% | 285 | 3.41% | 0 | 27 | 7,335 | 9 | 731 | 5 | 210 | 9 | 63 | 4 | 8 | 0 | 4 | 0 | 7.48 | 5.69 | 3.42 |
| (V12) (585GA) Hancock | 565 | 543 | 96.11% | 22 | 3.89% | 0 | 0 | 511 | 0 | 32 | 0 | 13 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 2.82 | 17.05 | 3.54 |
| (V12) (585GB) Rhinelander | 838 | 815 | 97.26% | 23 | 2.74% | 0 | 0 | 791 | 0 | 24 | 0 | 15 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 1.70 | 8.01 | 2.21 |
| (V12) (585GC) Menominee | 579 | 566 | 97.75% | 13 | 2.25% | 0 | 0 | 546 | 0 | 20 | 0 | 11 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1.55 | 11.32 | 1.43 |
| (V12) (585GD) Ironwood | 318 | 313 | 98.43% | 5 | 1.57% | 0 | 0 | 299 | 0 | 14 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2.45 | 8.42 | 2.46 |
| (V12) (585HA) Marquette MI | 1,181 | 1,153 | 97.63% | 28 | 2.37% | 0 | 0 | 1,095 | 0 | 58 | 0 | 20 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 1.11 | 5.55 | 4.33 |
| (V12) (585HB) Sault Saint Marie | 559 | 553 | 98.93% | 6 | 1.07% | 0 | 0 | 532 | 0 | 21 | 0 | 3 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 1.31 | 7.17 | 1.58 |
| (V12) (607) Madison, WI | 33,882 | 31,563 | 93.16% | 2,319 | 6.84% | 0 | 3 | 29,167 | 1 | 2,396 | 0 | 1,480 | 2 | 577 | 0 | 169 | 0 | 93 | 0 | 5.67 | 9.29 | 2.06 |
| (V12) (607) William S. Middleton Memorial Veterans Hospital | 26,638 | 24,493 | 91.95% | 2,145 | 8.05% | 0 | 3 | 22,399 | 1 | 2,094 | 0 | 1,360 | 2 | 561 | 0 | 153 | 0 | 71 | 0 | 7.44 | 9.32 | 2.37 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V12) (607GC) Janesville | 1,011 | 987 | 97.63% | 24 | 2.37% | 0 | 0 | 950 | 0 | 37 | 0 | 22 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 4.73 | 9.08 | 1.74 |
| (V12) (607GD) Baraboo | 494 | 487 | 98.58% | 7 | 1.42% | 0 | 0 | 462 | 0 | 25 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5.23 | 3.27 | 1.06 |
| (V12) (607GE) Beaver Dam | 742 | 734 | 98.92% | 8 | 1.08% | 0 | 0 | 699 | 0 | 35 | 0 | 7 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3.19 | 1.68 | 0.85 |
| (V12) (607GF) Freeport | 514 | 504 | 98.05% | 10 | 1.95% | 0 | 0 | 487 | 0 | 17 | 0 | 7 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 4.53 | 2.00 | 0.49 |
| (V12) (607HA) Rockford | 4,483 | 4,358 | 97.21% | 125 | 2.79% | 0 | 0 | 4,170 | 0 | 188 | 0 | 77 | 0 | 14 | 0 | 14 | 0 | 20 | 0 | 3.83 | 9.64 | 1.58 |
| (V12) (676) Tomah, WI | 16,480 | 15,761 | 95.64% | 719 | 4.36% | 3 | 6 | 14,955 | 1 | 806 | 0 | 487 | 4 | 158 | 1 | 56 | 0 | 18 | 0 | 2.97 | 8.33 | 3.74 |
| (V12) (676) Tomah VAMC | 9,778 | 9,285 | 94.96% | 493 | 5.04% | 0 | 6 | 8,829 | 1 | 456 | 0 | 326 | 4 | 100 | 1 | 51 | 0 | 16 | 0 | 2.22 | 8.58 | 1.63 |
| (V12) (676GA) Wausau | 1,725 | 1,625 | 94.2% | 100 | 5.8% | 0 | 0 | 1,548 | 0 | 77 | 0 | 52 | 0 | 47 | 0 | 0 | 0 | 1 | 0 | 3.88 | 0.00 | 7.53 |
| (V12) (676GC) River Valley | 2,737 | 2,706 | 98.87% | 31 | 1.13% | 0 | 0 | 2,616 | 0 | 90 | 0 | 27 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 3.07 | 1.70 | 2.17 |
| (V12) (676GD) Wisconsin Rapids | 2,024 | 1,932 | 95.45% | 92 | 4.55% | 0 | 0 | 1,752 | 0 | 180 | 0 | 79 | 0 | 10 | 0 | 2 | 0 | 1 | 0 | 3.38 | 8.37 | 10.48 |
| (V12) (676GE) Clark County | 216 | 213 | 98.61% | 3 | 1.39% | 0 | 0 | 210 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.74 | 0.00 | 2.29 |
| (V12) (695) Milwaukee, WI | 68,285 | 63,441 | 92.91% | 4,844 | 7.09% | 58 | 30 | 57,956 | 1 | 5,485 | 1 | 3,548 | 1 | 879 | 2 | 250 | 1 | 167 | 24 | 9.73 | 7.83 | 6.33 |
| (V12) (695) Clement J Zablocki VAMC | 49,183 | 46,485 | 94.51% | 2,698 | 5.49% | 0 | 30 | 42,827 | 1 | 3,658 | 1 | 1,921 | 1 | 505 | 2 | 139 | 1 | 133 | 24 | 4.79 | 7.74 | 3.09 |
| (V12) (695BU) VADOM Milwaukee | 21 | 21 | 100% | 0 | 0% | 0 | 0 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V12) (695BY) Appleton | 7,342 | 5,904 | 80.41% | 1,438 | 19.59% | 0 | 0 | 5,057 | 0 | 847 | 0 | 1,130 | 0 | 238 | 0 | 52 | 0 | 18 | 0 | 16.22 | 11.88 | 16.81 |
| (V12) (695GA) Union Grove WI | 1,132 | 1,124 | 99.29% | 8 | 0.71% | 0 | 0 | 1,098 | 0 | 26 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.72 | | 1.29 |
| (V12) (695GC) Cleveland | 1,410 | 1,325 | 93.97% | 85 | 6.03% | 0 | 0 | 1,159 | 0 | 166 | 0 | 67 | 0 | 12 | 0 | 4 | 0 | 2 | 0 | 11.31 | 24.84 | 5.64 |
| (V12) (695GD) Milo C Huempfer VA OPC | 9,197 | 8,582 | 93.31% | 615 | 6.69% | 0 | 0 | 7,794 | 0 | 788 | 0 | 423 | 0 | 123 | 0 | 55 | 0 | 14 | 0 | 9.35 | 6.45 | 8.73 |
| (V15) (589) Columbia, MO | 44,752 | 42,416 | 94.78% | 2,336 | 5.22% | 48 | 34 | 40,059 | 6 | 2,357 | 3 | 1,555 | 21 | 518 | 2 | 106 | 0 | 157 | 2 | 2.53 | 9.56 | 5.03 |
| (V15) (589A4) Harry S. Truman VAMC | 32,146 | 29,908 | 93.04% | 2,238 | 6.96% | 0 | 30 | 27,754 | 6 | 2,154 | 3 | 1,488 | 18 | 503 | 1 | 101 | 0 | 146 | 2 | 3.31 | 10.06 | 6.71 |
| (V15) (589G8) Jefferson City, MO | 2,787 | 2,746 | 98.53% | 41 | 1.47% | 0 | 1 | 2,700 | 0 | 46 | 0 | 35 | 1 | 3 | 0 | 1 | 0 | 2 | 0 | 1.15 | 3.76 | 2.95 |
| (V15) (589GE) Kirksville | 997 | 993 | 99.6% | 4 | 0.4% | 0 | 0 | 975 | 0 | 18 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 1.85 | 69.50 | 0.98 |
| (V15) (589GF) Fort Leonard Wood VA Clinic | 1,604 | 1,584 | 98.75% | 20 | 1.25% | 0 | 0 | 1,531 | 0 | 53 | 0 | 8 | 0 | 6 | 0 | 2 | 0 | 4 | 0 | 1.94 | 4.68 | 2.08 |
| (V15) (589GH) Lake of the Ozarks | 1,680 | 1,668 | 99.29% | 12 | 0.71% | 0 | 0 | 1,643 | 0 | 25 | 0 | 7 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 2.35 | 10.43 | 1.58 |
| (V15) (589GX) Mexico | 1,465 | 1,462 | 99.8% | 3 | 0.2% | 0 | 2 | 1,444 | 0 | 18 | 0 | 2 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 3.11 | | 0.88 |
| (V15) (589GY) St. James | 1,684 | 1,670 | 99.17% | 14 | 0.83% | 0 | 0 | 1,649 | 0 | 21 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 1.72 | | 0.33 |
| (V15) (589JA) Sedalia | 1,612 | 1,611 | 99.94% | 1 | 0.06% | 0 | 0 | 1,608 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.22 | 8.75 | 0.31 |
| (V15) (589JD) Marshfield | 777 | 774 | 99.61% | 3 | 0.39% | 0 | 1 | 755 | 0 | 19 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1.58 | 4.48 | 2.88 |
| (V15) (589) Kansas City, MO | 41,042 | 39,625 | 96.55% | 1,417 | 3.45% | 52 | 220 | 36,534 | 91 | 3,091 | 21 | 759 | 37 | 430 | 38 | 119 | 8 | 109 | 25 | 3.66 | 5.71 | 4.93 |
| (V15) (589) Kansas City VAMC | 37,916 | 36,512 | 96.3% | 1,404 | 3.7% | 0 | 219 | 33,523 | 91 | 2,989 | 21 | 756 | 37 | 422 | 38 | 119 | 8 | 107 | 24 | 4.15 | 5.76 | 5.23 |
| (V15) (589G1) Warrensburg | 1,193 | 1,185 | 99.33% | 8 | 0.67% | 0 | 0 | 1,140 | 0 | 45 | 0 | 2 | 0 | 5 | 0 | 0 | 0 | 1 | 0 | 2.53 | 3.78 | 3.62 |
| (V15) (589GB) Belton | 345 | 342 | 99.13% | 3 | 0.87% | 0 | 0 | 337 | 0 | 5 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0.58 | 7.48 | 0.00 |
| (V15) (589GC) Paola | 351 | 351 | 100% | 0 | 0% | 0 | 1 | 349 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0.37 | 0.00 | 0.44 |
| (V15) (589GD) Nevada | 569 | 568 | 99.82% | 1 | 0.18% | 0 | 0 | 555 | 0 | 13 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.62 | 1.04 | 0.49 |
| (V15) (589GZ) Cameron | 119 | 119 | 100% | 0 | 0% | 0 | 0 | 119 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.57 | 1.75 | 0.00 |
| (V15) (589HK) Kansas City VA Mobile Clinic | 113 | 113 | 100% | 0 | 0% | 0 | 0 | 113 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.05 | | 0.00 |
| (V15) (589JB) Excelsior Springs | 422 | 421 | 99.76% | 1 | 0.24% | 0 | 0 | 384 | 0 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 7.68 | 2.01 | 1.38 |
| (V15) (589MC) IDES Whiteman AFB | 14 | 14 | 100% | 0 | 0% | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V15) (589) Eastern KS HCS, KS | 35,463 | 33,718 | 95.08% | 1,745 | 4.92% | 23 | 170 | 32,068 | 42 | 1,650 | 32 | 1,309 | 29 | 297 | 5 | 84 | 5 | 55 | 57 | 6.39 | 6.86 | 3.49 |
| (V15) (589A5) Colmery-O'Neil VAMC | 17,480 | 16,603 | 94.98% | 877 | 5.02% | 0 | 90 | 15,708 | 32 | 895 | 15 | 678 | 11 | 134 | 1 | 26 | 1 | 39 | 30 | 9.31 | 6.23 | 4.41 |
| (V15) (589A6) Dwight D. Eisenhower VAMC | 13,440 | 12,697 | 94.47% | 743 | 5.53% | 0 | 79 | 12,138 | 10 | 559 | 16 | 531 | 18 | 141 | 4 | 57 | 4 | 14 | 27 | 3.92 | 7.81 | 1.21 |
| (V15) (589BU) Leavenworth DCHV | 1,459 | 1,452 | 99.52% | 7 | 0.48% | 0 | 1 | 1,428 | 0 | 24 | 1 | 5 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | | | 1.40 |
| (V15) (589G9) Ft. Riley | 63 | 63 | 100% | 0 | 0% | 0 | 0 | 63 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V15) (589GI) St. Joseph | 771 | 762 | 98.83% | 9 | 1.17% | 0 | 0 | 739 | 0 | 23 | 0 | 6 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 1.27 | 0.92 | 4.98 |
| (V15) (589GJ) Wyandotte County | 694 | 678 | 97.69% | 16 | 2.31% | 0 | 0 | 653 | 0 | 25 | 0 | 15 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 5.12 | 0.00 | 2.07 |
| (V15) (589GM) Chanute | 167 | 140 | 83.83% | 27 | 16.17% | 0 | 0 | 121 | 0 | 19 | 0 | 16 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 14.55 | | 6.77 |
| (V15) (589GN) Emporia | 68 | 65 | 95.59% | 3 | 4.41% | 0 | 0 | 60 | 0 | 5 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 6.00 | | 10.47 |
| (V15) (589GP) Garnett | 52 | 43 | 82.69% | 9 | 17.31% | 0 | 0 | 36 | 0 | 7 | 0 | 6 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 18.37 | | 6.11 |
| (V15) (589GR) Junction City | 606 | 588 | 97.03% | 18 | 2.97% | 0 | 0 | 545 | 0 | 43 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.02 | 0.00 | 6.18 |
| (V15) (589GU) Lawrence | 163 | 163 | 100% | 0 | 0% | 0 | 0 | 161 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.74 | 0.00 | 0.05 |
| (V15) (589GV) Ft. Scott | 258 | 223 | 86.43% | 35 | 13.57% | 0 | 0 | 176 | 0 | 47 | 0 | 31 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 16.31 | 0.00 | 8.13 |
| (V15) (589JE) Platte City | 67 | 67 | 100% | 0 | 0% | 0 | 0 | 67 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.65 | | 0.47 |
| (V15) (589MA) Ft. Riley DES Clinic | 143 | 142 | 99.3% | 1 | 0.7% | 0 | 0 | 141 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.74 | 0.00 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V15) (589MD) IDES Fort Leavenworth | 32 | 32 | 100% | 0 | 0% | 0 | 0 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 | |
| (V15) (589) Wichita, KS | 20,583 | 19,651 | 95.47% | 932 | 4.53% | 5 | 87 | 18,921 | 16 | 730 | 10 | 545 | 13 | 195 | 6 | 130 | 9 | 62 | 33 | 2.89 | 8.89 | 1.13 |
| (V15) (589A7) Robert J. Dole VAMC | 17,231 | 16,322 | 94.72% | 909 | 5.28% | 0 | 24 | 15,647 | 12 | 675 | 7 | 534 | 4 | 185 | 1 | 129 | 0 | 61 | 0 | 3.84 | 9.08 | 1.17 |
| (V15) (589G2) Dodge City | 207 | 206 | 99.52% | 1 | 0.48% | 0 | 8 | 203 | 1 | 3 | 2 | 1 | 2 | 0 | 0 | 0 | 2 | 0 | 1 | 1.04 | 1.64 | 1.02 |
| (V15) (589G3) Liberal | 99 | 99 | 100% | 0 | 0% | 0 | 0 | 97 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.29 | 1.86 | 0.84 |
| (V15) (589G4) Hays | 412 | 411 | 99.76% | 1 | 0.24% | 0 | 25 | 397 | 1 | 14 | 1 | 1 | 5 | 0 | 5 | 0 | 2 | 0 | 11 | 3.20 | 0.59 | 0.55 |
| (V15) (589G5) Parsons | 427 | 414 | 96.96% | 13 | 3.04% | 0 | 12 | 398 | 1 | 16 | 0 | 4 | 2 | 9 | 0 | 0 | 0 | 0 | 9 | 5.23 | 12.37 | 0.82 |
| (V15) (589G7) Hutchinson | 358 | 357 | 99.72% | 1 | 0.28% | 0 | 10 | 352 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 0 | 6 | 1.23 | 0.02 | 1.30 |
| (V15) (589GW) Salina | 1,840 | 1,833 | 99.62% | 7 | 0.38% | 0 | 8 | 1,818 | 1 | 15 | 0 | 4 | 0 | 1 | 0 | 1 | 1 | 1 | 6 | 1.73 | 0.13 | 0.98 |
| (V15) (589MB) IDES McConnel AFB | 9 | 9 | 100% | 0 | 0% | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 2.80 | 1.75 |
| (V15) (657) Marion, IL | 28,290 | 25,830 | 91.3% | 2,460 | 8.7% | 8 | 7 | 22,819 | 7 | 3,011 | 0 | 1,513 | 0 | 714 | 0 | 124 | 0 | 109 | 0 | 15.61 | 9.38 | 3.92 |
| (V15) (657A5) Marion VAMC | 11,579 | 10,979 | 94.82% | 600 | 5.18% | 0 | 7 | 9,700 | 7 | 1,279 | 0 | 393 | 0 | 129 | 0 | 14 | 0 | 64 | 0 | 6.93 | 9.65 | 2.83 |
| (V15) (657GJ) Evansville | 9,196 | 7,791 | 84.72% | 1,405 | 15.28% | 0 | 0 | 6,547 | 0 | 1,244 | 0 | 893 | 0 | 399 | 0 | 73 | 0 | 40 | 0 | 27.75 | 9.46 | 6.14 |
| (V15) (657GK) Mt. Vernon | 899 | 618 | 68.74% | 281 | 31.26% | 0 | 0 | 591 | 0 | 27 | 0 | 113 | 0 | 144 | 0 | 19 | 0 | 5 | 0 | 48.02 | 0.65 | 1.09 |
| (V15) (657GL) Paducah | 1,413 | 1,377 | 97.45% | 36 | 2.55% | 0 | 0 | 1,253 | 0 | 124 | 0 | 32 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 5.26 | 3.33 | 5.44 |
| (V15) (657GM) Effingham | 584 | 581 | 99.49% | 3 | 0.51% | 0 | 0 | 551 | 0 | 30 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.94 | 0.00 | 3.50 |
| (V15) (657GO) Hanson | 198 | 193 | 97.47% | 5 | 2.53% | 0 | 0 | 182 | 0 | 11 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3.73 | 9.73 | 3.08 |
| (V15) (657GP) Owensboro | 1,333 | 1,321 | 99.1% | 12 | 0.9% | 0 | 0 | 1,229 | 0 | 92 | 0 | 10 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 4.19 | 2.86 | 2.12 |
| (V15) (657GQ) Vincennes | 613 | 526 | 85.81% | 87 | 14.19% | 0 | 0 | 429 | 0 | 97 | 0 | 38 | 0 | 33 | 0 | 16 | 0 | 0 | 0 | 23.21 | 1.18 | 4.83 |
| (V15) (657GR) Mayfield | 1,189 | 1,162 | 97.73% | 27 | 2.27% | 0 | 0 | 1,092 | 0 | 70 | 0 | 23 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 3.75 | 4.33 | 3.23 |
| (V15) (657GT) Carbondale | 868 | 866 | 99.77% | 2 | 0.23% | 0 | 0 | 837 | 0 | 29 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.15 | 0.13 | 1.84 |
| (V15) (657GU) Harrisburg | 418 | 416 | 99.52% | 2 | 0.48% | 0 | 0 | 408 | 0 | 8 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.13 | 2.54 | 0.00 |
| (V15) (657) Poplar Bluff, MO | 11,472 | 11,105 | 96.8% | 367 | 3.2% | 8 | 0 | 10,072 | 0 | 1,033 | 0 | 170 | 0 | 149 | 0 | 33 | 0 | 15 | 0 | 7.19 | 8.14 | 3.58 |
| (V15) (657A4) John J. Pershing VAMC | 6,682 | 6,391 | 95.65% | 291 | 4.35% | 0 | 0 | 5,527 | 0 | 864 | 0 | 125 | 0 | 128 | 0 | 29 | 0 | 9 | 0 | 10.85 | 8.40 | 3.29 |
| (V15) (657GF) West Plains | 819 | 812 | 99.15% | 7 | 0.85% | 0 | 0 | 786 | 0 | 26 | 0 | 2 | 0 | 3 | 0 | 0 | 0 | 2 | 0 | 2.27 | 3.96 | 3.58 |
| (V15) (657GG) Paragould | 780 | 769 | 98.59% | 11 | 1.41% | 0 | 0 | 741 | 0 | 28 | 0 | 3 | 0 | 3 | 0 | 3 | 0 | 2 | 0 | 4.52 | 0.00 | 1.96 |
| (V15) (657GH) Cape Girardeau | 1,588 | 1,549 | 97.54% | 39 | 2.46% | 0 | 0 | 1,496 | 0 | 53 | 0 | 29 | 0 | 9 | 0 | 0 | 0 | 1 | 0 | 1.70 | 2.04 | 4.77 |
| (V15) (657GI) Farmington | 1,171 | 1,157 | 98.8% | 14 | 1.2% | 0 | 0 | 1,105 | 0 | 52 | 0 | 7 | 0 | 6 | 0 | 0 | 0 | 1 | 0 | 3.37 | 4.86 | 3.52 |
| (V15) (657GN) Salem | 12 | 11 | 91.67% | 1 | 8.33% | 0 | 0 | 10 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.42 | | |
| (V15) (657GV) Sikeston | 420 | 416 | 99.05% | 4 | 0.95% | 0 | 0 | 407 | 0 | 9 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3.18 | 1.60 | 2.12 |
| (V15) (657) St. Louis, MO | 57,175 | 52,922 | 92.56% | 4,253 | 7.44% | 79 | 437 | 47,477 | 149 | 5,445 | 43 | 2,558 | 48 | 1,045 | 21 | 309 | 44 | 341 | 132 | 11.69 | 11.48 | 4.18 |
| (V15) (657) John J. Cochran VAMC | 34,525 | 32,096 | 92.96% | 2,429 | 7.04% | 0 | 0 | 28,431 | 0 | 3,665 | 0 | 1,713 | 0 | 488 | 0 | 130 | 0 | 98 | 0 | 13.81 | 9.05 | 4.63 |
| (V15) (657A0) St Louis-Jeff Bks. | 19,652 | 18,042 | 91.81% | 1,610 | 8.19% | 0 | 150 | 16,759 | 23 | 1,283 | 13 | 701 | 7 | 519 | 12 | 171 | 28 | 219 | 67 | 8.27 | 22.24 | 4.11 |
| (V15) (657GA) Belleville | 954 | 831 | 87.11% | 123 | 12.89% | 0 | 33 | 470 | 0 | 361 | 0 | 104 | 0 | 19 | 0 | 0 | 0 | 0 | 33 | 18.15 | 5.57 | 6.95 |
| (V15) (657GB) St. Louis County | 815 | 806 | 98.9% | 9 | 1.1% | 0 | 1 | 765 | 0 | 41 | 1 | 5 | 0 | 2 | 0 | 1 | 0 | 1 | 0 | 6.02 | 4.51 | 1.85 |
| (V15) (657GD) St. Charles | 827 | 798 | 96.49% | 29 | 3.51% | 0 | 252 | 729 | 126 | 69 | 29 | 23 | 41 | 3 | 9 | 2 | 16 | 1 | 31 | 7.78 | 5.41 | 3.09 |
| (V15) (657GS) Washington | 402 | 349 | 86.82% | 53 | 13.18% | 0 | 1 | 323 | 0 | 26 | 0 | 12 | 0 | 14 | 0 | 5 | 0 | 22 | 1 | 24.31 | 2.41 | 1.62 |
| (V16) (502) Alexandria, LA | 32,722 | 30,250 | 92.45% | 2,472 | 7.55% | 13 | 151 | 28,377 | 15 | 1,873 | 13 | 1,192 | 29 | 537 | 28 | 158 | 9 | 585 | 57 | 8.05 | 13.81 | 6.44 |
| (V16) (502) Alexandria VAMC | 23,914 | 22,051 | 92.21% | 1,863 | 7.79% | 0 | 88 | 21,015 | 8 | 1,036 | 11 | 766 | 26 | 394 | 26 | 139 | 4 | 564 | 13 | 7.96 | 14.05 | 4.48 |
| (V16) (502GA) Jennings | 1,387 | 1,324 | 95.46% | 63 | 4.54% | 0 | 63 | 1,241 | 7 | 83 | 2 | 40 | 3 | 18 | 2 | 3 | 5 | 2 | 44 | 4.01 | 0.40 | 8.41 |
| (V16) (502GB) Lafayette | 4,713 | 4,260 | 90.39% | 453 | 9.61% | 0 | 0 | 3,698 | 0 | 562 | 0 | 325 | 0 | 111 | 0 | 8 | 0 | 9 | 0 | 10.66 | 8.49 | 9.07 |
| (V16) (502GE) Lake Charles | 230 | 224 | 97.39% | 6 | 2.61% | 0 | 0</ | | | | | | | | | | | | | | | |

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|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V16) (564GA) Harrison | 417 | 413 | 99.04% | 4 | 0.96% | 0 | 17 | 407 | 0 | 6 | 1 | 4 | 0 | 0 | 3 | 0 | 1 | 0 | 12 | 1.21 | | 3.25 |
| (V16) (564GB) Fort Smith | 5,428 | 5,368 | 98.89% | 60 | 1.11% | 0 | 0 | 5,049 | 0 | 319 | 0 | 48 | 0 | 7 | 0 | 5 | 0 | 0 | 0 | 2.18 | 9.77 | 1.46 |
| (V16) (564GC) Branson | 4,583 | 4,513 | 98.47% | 70 | 1.53% | 0 | 0 | 4,491 | 0 | 22 | 0 | 60 | 0 | 2 | 0 | 2 | 0 | 6 | 0 | 2.43 | 1.15 | 0.96 |
| (V16) (564GD) Ozark | 350 | 350 | 100% | 0 | 0% | 0 | 0 | 345 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.00 | 5.92 | 0.06 |
| (V16) (564GE) Jay | 1,075 | 1,066 | 99.16% | 9 | 0.84% | 0 | 0 | 1,058 | 0 | 8 | 0 | 5 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 1.28 | 0.50 | 1.90 |
| (V16) (580) Houston, TX | 100,308 | 96,749 | 96.45% | 3,559 | 3.55% | 7 | 308 | 90,683 | 10 | 6,066 | 1 | 2,773 | 11 | 581 | 32 | 145 | 21 | 60 | 233 | 4.73 | 5.36 | 2.80 |
| (V16) (580) Michael E DeBakey VAMC | 62,710 | 60,214 | 96.02% | 2,496 | 3.98% | 0 | 263 | 56,045 | 6 | 4,169 | 1 | 1,942 | 11 | 438 | 19 | 94 | 3 | 22 | 223 | 7.43 | 5.13 | 2.34 |
| (V16) (580BY) Beaumont | 10,258 | 10,094 | 98.4% | 164 | 1.6% | 0 | 0 | 9,886 | 0 | 208 | 0 | 87 | 0 | 36 | 0 | 23 | 0 | 18 | 0 | 1.86 | 4.08 | 1.73 |
| (V16) (580BZ) Charles Wilson VA OPC | 4,391 | 4,209 | 95.86% | 182 | 4.14% | 0 | 45 | 3,981 | 4 | 228 | 0 | 144 | 0 | 25 | 13 | 0 | 18 | 13 | 10 | 5.30 | 13.51 | 2.44 |
| (V16) (580GC) Galveston County | 4,690 | 4,342 | 92.58% | 348 | 7.42% | 0 | 0 | 3,930 | 0 | 412 | 0 | 271 | 0 | 50 | 0 | 23 | 0 | 4 | 0 | 5.94 | 8.31 | 9.33 |
| (V16) (580GD) Conroe | 4,159 | 4,061 | 97.64% | 98 | 2.36% | 0 | 0 | 3,820 | 0 | 241 | 0 | 84 | 0 | 7 | 0 | 5 | 0 | 2 | 0 | 2.37 | 4.46 | 4.01 |
| (V16) (580GE) Katy | 6,077 | 6,036 | 99.33% | 41 | 0.67% | 0 | 0 | 5,706 | 0 | 330 | 0 | 36 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 2.03 | 5.98 | 1.47 |
| (V16) (580GF) Lake Jackson | 1,237 | 1,233 | 99.68% | 4 | 0.32% | 0 | 0 | 1,170 | 0 | 63 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.15 | 3.00 | 2.23 |
| (V16) (580GG) Richmond | 2,809 | 2,767 | 98.5% | 42 | 1.5% | 0 | 0 | 2,615 | 0 | 152 | 0 | 39 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 3.79 | 3.84 | 1.93 |
| (V16) (580GH) Tomball | 3,977 | 3,793 | 95.37% | 184 | 4.63% | 0 | 0 | 3,530 | 0 | 263 | 0 | 166 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 4.66 | 6.24 | 2.96 |
| (V16) (586) Jackson, MS | 40,552 | 37,341 | 92.08% | 3,211 | 7.92% | 27 | 103 | 35,028 | 24 | 2,313 | 4 | 1,289 | 56 | 856 | 7 | 894 | 4 | 172 | 8 | 12.71 | 10.28 | 0.70 |
| (V16) (586) G. V. (Sonny) Montgomery VAMC | 34,222 | 31,148 | 91.02% | 3,074 | 8.98% | 0 | 102 | 29,116 | 23 | 2,032 | 4 | 1,226 | 56 | 830 | 7 | 868 | 4 | 150 | 8 | 17.07 | 10.33 | 0.75 |
| (V16) (586GA) Durant (Kosciusko) | 402 | 396 | 98.51% | 6 | 1.49% | 0 | 0 | 377 | 0 | 19 | 0 | 5 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 4.45 | | 1.80 |
| (V16) (586GB) Meridian | 738 | 719 | 97.43% | 19 | 2.57% | 0 | 0 | 659 | 0 | 60 | 0 | 11 | 0 | 2 | 0 | 5 | 0 | 1 | 0 | 8.01 | 0.00 | 0.08 |
| (V16) (586GC) Greenville | 473 | 471 | 99.58% | 2 | 0.42% | 0 | 0 | 433 | 0 | 38 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6.75 | 0.00 | 0.00 |
| (V16) (586GD) Hattiesburg | 2,182 | 2,132 | 97.71% | 50 | 2.29% | 0 | 1 | 2,051 | 1 | 81 | 0 | 29 | 0 | 8 | 0 | 5 | 0 | 8 | 0 | 6.55 | 0.04 | 0.86 |
| (V16) (586GE) Natchez (Adams County) | 323 | 323 | 100% | 0 | 0% | 0 | 0 | 313 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.79 | 0.00 | 0.01 |
| (V16) (586GF) Columbus | 1,463 | 1,418 | 96.92% | 45 | 3.08% | 0 | 0 | 1,391 | 0 | 27 | 0 | 13 | 0 | 7 | 0 | 13 | 0 | 12 | 0 | 5.83 | 0.00 | 0.12 |
| (V16) (586GG) McComb | 749 | 734 | 98% | 15 | 2% | 0 | 0 | 688 | 0 | 46 | 0 | 3 | 0 | 9 | 0 | 2 | 0 | 1 | 0 | 4.97 | 0.00 | 0.00 |
| (V16) (598) Little Rock, AR | 86,468 | 83,169 | 96.18% | 3,299 | 3.82% | 10 | 1 | 78,743 | 1 | 4,426 | 0 | 1,749 | 0 | 713 | 0 | 364 | 0 | 473 | 0 | 5.14 | 7.71 | 3.28 |
| (V16) (598) John L McClellan Memorial Veterans Hospital | 32,922 | 31,116 | 94.51% | 1,806 | 5.49% | 0 | 1 | 29,164 | 1 | 1,952 | 0 | 866 | 0 | 436 | 0 | 239 | 0 | 265 | 0 | 1.57 | 8.60 | 0.00 |
| (V16) (598A0) Central AR. Veterans HCS NLR | 30,720 | 30,033 | 97.76% | 687 | 2.24% | 0 | 0 | 28,483 | 0 | 1,550 | 0 | 391 | 0 | 148 | 0 | 75 | 0 | 73 | 0 | 4.74 | 5.33 | 3.30 |
| (V16) (598GA) Mountain Home | 3,398 | 3,365 | 99.03% | 33 | 0.97% | 0 | 0 | 3,281 | 0 | 84 | 0 | 7 | 0 | 5 | 0 | 6 | 0 | 15 | 0 | 4.13 | 0.00 | 1.78 |
| (V16) (598GB) El Dorado | 2,220 | 2,119 | 95.45% | 101 | 4.55% | 0 | 0 | 1,966 | 0 | 153 | 0 | 90 | 0 | 6 | 0 | 0 | 0 | 5 | 0 | 6.03 | 0.02 | 5.60 |
| (V16) (598GC) Hot Springs | 3,703 | 3,624 | 97.87% | 79 | 2.13% | 0 | 0 | 3,480 | 0 | 144 | 0 | 44 | 0 | 19 | 0 | 4 | 0 | 12 | 0 | 4.16 | 9.06 | 3.95 |
| (V16) (598GD) Mena | 2,075 | 1,949 | 93.93% | 126 | 6.07% | 0 | 0 | 1,933 | 0 | 16 | 0 | 14 | 0 | 17 | 0 | 11 | 0 | 84 | 0 | 11.96 | 0.00 | 1.65 |
| (V16) (598GE) Pine Bluff | 2,434 | 2,361 | 97% | 73 | 3% | 0 | 0 | 2,222 | 0 | 139 | 0 | 50 | 0 | 9 | 0 | 5 | 0 | 9 | 0 | 6.17 | 0.00 | 6.04 |
| (V16) (598GF) Searcy | 2,286 | 2,225 | 97.33% | 61 | 2.67% | 0 | 0 | 2,121 | 0 | 104 | 0 | 45 | 0 | 5 | 0 | 8 | 0 | 3 | 0 | 5.57 | 0.00 | 2.69 |
| (V16) (598GG) Conway | 5,060 | 4,732 | 93.52% | 328 | 6.48% | 0 | 0 | 4,457 | 0 | 275 | 0 | 237 | 0 | 68 | 0 | 16 | 0 | 7 | 0 | 6.33 | 9.12 | 2.82 |
| (V16) (598GH) Russellville | 1,650 | 1,645 | 99.7% | 5 | 0.3% | 0 | 0 | 1,636 | 0 | 9 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.92 | 0.61 | 0.71 |
| (V16) (623) Muskogee, OK | 31,346 | 29,036 | 92.63% | 2,310 | 7.37% | 2 | 26 | 26,548 | 4 | 2,488 | 0 | 1,767 | 0 | 315 | 2 | 90 | 0 | 138 | 20 | 6.19 | 11.74 | 2.92 |
| (V16) (623) Jack C Montgomery VAMC | 14,198 | 13,459 | 94.8% | 739 | 5.2% | 0 | 4 | 12,183 | 1 | 1,276 | 0 | 607 | 0 | 109 | 1 | 17 | 0 | 6 | 2 | 8.22 | 6.61 | 1.84 |
| (V16) (623BY) Tulsa | 14,545 | 13,004 | 89.41% | 1,541 | 10.59% | 0 | 20 | 11,848 | 2 | 1,156 | 0 | 1,139 | 0 | 205 | 1 | 73 | 0 | 124 | 17 | 5.87 | 18.65 | 4.61 |
| (V16) (623GA) Hartshorne | 786 | 769 | 97.84% | 17 | 2.16% | 0 | 0 | 735 | 0 | 34 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.98 | 0.47 | 0.87 |
| (V16) (623GB) Vinita | 1,817 | 1,804 | 99.28% | 13 | 0.72% | 0 | 2 | 1,782 | 1 | 22 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 8 | 1 | 3.30 | 2.25 | 0.25 |
| (V16) (629) New Orleans, LA | 43,797 | 41,248 | 94.18% | 2,549 | 5.82% | 16 | 7 | 36,230 | 5 | 5,018 | 0 | 1,776 | 1 | 712 | 0 | 43 | 1 | 18 | 0 | 6.51 | 10.34 | 5.40 |
| (V16) (629) New Orleans VAMC | 30,058 | 28,159 | 93.68% | 1,899 | 6.32% | 0 | 7 | 24,661 | 5 | 3,498 | 0 | 1,345 | 1 | 517 | 0 | 22 | 1 | 15 | 0 | 5.81 | 10.33 | 4.90 |
| (V16) (629BY) Baton Rouge | 6,810 | 6,422 | 94.3% | 388 | 5.7% | 0 | 0 | 5,494 | 0 | 928 | 0 | 260 | 0 | 112 | 0 | 15 | 0 | 1 | 0 | 6.79 | 10.91 | 8.98 |
| (V16) (629GA) Houma | 1,084 | 1,028 | 94.83% | 56 | 5.17% | 0 | 0 | 911 | 0 | 117 | 0 | 49 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 11.89 | 6.31 | 4.82 |
| (V16) (629GB) Hammond | 2,835 | 2,734 | 96.44% | 101 | 3.56% | 0 | 0 | 2,509 | 0 | 225 | 0 | 64 | 0 | 32 | 0 | 4 | 0 | 1 | 0 | 6.83 | 7.03 | 3.55 |
| (V16) (629GC) Slidell | 1,715 | 1,644 | 95.86% | 71 | 4.14% | 0 | 0 | 1,493 | 0 | 151 | 0 | 26 | 0 | 44 | 0 | 1 | 0 | 0 | 0 | 8.03 | 11.33 | 1.03 |
| (V16) (629GD) St. John | 827 | 812 | 98.19% | 15 | 1.81% | 0 | 0 | 757 | 0 | 55 | 0 | 13 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 5.63 | 2.00 | 5.32 |
| (V16) (629GE) Franklin | 183 | 168 | 91.8% | 15 | 8.2% | 0 | 0 | 142 | 0 | 26 | 0 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12.54 | | 4.08 |
| (V16) (629GF) Bogalusa | 285 | 281 | 98.6% | 4 | 1.4% | 0 | 0 | 263 | 0 | 18 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.07 | 0.00 | 3.72 |
| (V16) (635) Oklahoma City, OK | 54,169 | 51,272 | 94.65% | 2,897 | 5.35% | 6 | 24 | 48,707 | 4 | 2,565 | 7 | 1,761 | 11 | 740 | 1 | 256 | 0 | 140 | 1 | 2.43 | 9.62 | 2.61 |
| (V16) (635) Oklahoma City VAMC | 43,954 | 41,185 | 93.7% | 2,769 | 6.3% | 0 | 24 | 39,010 | 4 | 2,175 | 7 | 1,661 | 11 | 718 | 1 | 254 | 0 | 136 | 1 | 2.68 | 9.69 | 2.65 |
| (V16) (635GA) Lawton | 3,563 | 3,503 | 98.32% | 60 | 1.68% | 0 | 0 | 3,304 | 0 | 199 | 0 | 50 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 3.92 | 6.97 | 2.32 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V16) (635GB) Wichita Falls | 1,173 | 1,158 | 98.72% | 15 | 1.28% | 0 | 0 | 1,151 | 0 | 7 | 0 | 5 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0.80 | 4.83 | 2.16 |
| (V16) (635GC) Blackwell | 179 | 179 | 100% | 0 | 0% | 0 | 0 | 178 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.23 | 1.88 | 0.00 |
| (V16) (635GD) Ada | 648 | 646 | 99.69% | 2 | 0.31% | 0 | 0 | 640 | 0 | 6 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.08 | 10.82 | 0.49 |
| (V16) (635GE) Stillwater | 367 | 356 | 97% | 11 | 3% | 0 | 0 | 327 | 0 | 29 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5.14 | 16.33 | 2.20 |
| (V16) (635GF) Altus | 106 | 101 | 95.28% | 5 | 4.72% | 0 | 0 | 94 | 0 | 7 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8.35 | 4.00 | 3.73 |
| (V16) (635GG) Enid | 716 | 710 | 99.16% | 6 | 0.84% | 0 | 0 | 707 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 1.54 | 11.57 | 1.69 |
| (V16) (635HB) Ardmore | 261 | 260 | 99.62% | 1 | 0.38% | 0 | 0 | 249 | 0 | 11 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.38 | 1.35 | 3.66 |
| (V16) (635QB) South Oklahoma City | 3,202 | 3,174 | 99.13% | 28 | 0.87% | 0 | 0 | 3,047 | 0 | 127 | 0 | 24 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 2.16 | 2.00 | 5.46 |
| (V16) (667) Shreveport, LA | 46,476 | 43,906 | 94.47% | 2,570 | 5.53% | 21 | 11 | 41,164 | 2 | 2,742 | 0 | 1,726 | 0 | 482 | 0 | 205 | 1 | 157 | 8 | 6.90 | 7.72 | 2.47 |
| (V16) (667) Overton Brooks VAMC | 38,074 | 35,892 | 94.27% | 2,182 | 5.73% | 0 | 10 | 33,594 | 2 | 2,298 | 0 | 1,402 | 0 | 431 | 0 | 202 | 0 | 147 | 8 | 7.00 | 8.07 | 2.07 |
| (V16) (667GA) Texarkana | 2,997 | 2,743 | 91.52% | 254 | 8.48% | 0 | 0 | 2,521 | 0 | 222 | 0 | 216 | 0 | 32 | 0 | 3 | 0 | 3 | 0 | 10.57 | 3.23 | 2.99 |
| (V16) (667GB) Monroe | 2,861 | 2,815 | 98.39% | 46 | 1.61% | 0 | 0 | 2,722 | 0 | 93 | 0 | 32 | 0 | 10 | 0 | 0 | 0 | 4 | 0 | 3.09 | 0.28 | 1.73 |
| (V16) (667GC) Longview | 2,540 | 2,452 | 96.54% | 88 | 3.46% | 0 | 1 | 2,323 | 0 | 129 | 0 | 76 | 0 | 9 | 0 | 0 | 1 | 3 | 0 | 6.44 | 1.30 | 3.90 |
| (V16) (667MA) IDES Barksdale AFB | 4 | 4 | 100% | 0 | 0% | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V17) (549) Dallas, TX | 108,704 | 105,755 | 97.29% | 2,949 | 2.71% | 71 | 77 | 98,997 | 10 | 6,758 | 3 | 2,330 | 14 | 368 | 19 | 133 | 13 | 118 | 18 | 7.00 | 3.81 | 2.46 |
| (V17) (549) Dallas VAMC | 74,565 | 72,635 | 97.41% | 1,930 | 2.59% | 0 | 40 | 68,708 | 8 | 3,927 | 2 | 1,516 | 2 | 221 | 6 | 87 | 7 | 106 | 15 | 7.66 | 3.62 | 0.67 |
| (V17) (549A4) Sam Rayburn Memorial Veterans Center | 8,110 | 7,968 | 98.25% | 142 | 1.75% | 0 | 17 | 7,364 | 0 | 604 | 0 | 95 | 4 | 31 | 11 | 10 | 2 | 6 | 0 | 3.92 | 5.50 | 2.24 |
| (V17) (549BY) Fort Worth VA Clinic | 19,120 | 18,527 | 96.9% | 593 | 3.1% | 0 | 12 | 16,951 | 0 | 1,576 | 1 | 479 | 4 | 79 | 0 | 30 | 4 | 5 | 3 | 5.82 | 4.33 | 5.27 |
| (V17) (549GA) Tyler | 937 | 933 | 99.57% | 4 | 0.43% | 0 | 0 | 897 | 0 | 36 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | | 4.37 | 3.36 |
| (V17) (549GD) Denton | 1,984 | 1,971 | 99.34% | 13 | 0.66% | 0 | 6 | 1,715 | 2 | 256 | 0 | 10 | 3 | 0 | 1 | 2 | 0 | 1 | 0 | 8.77 | 4.94 | 0.74 |
| (V17) (549GE) Bridgeport | 444 | 438 | 98.65% | 6 | 1.35% | 0 | 2 | 427 | 0 | 11 | 0 | 3 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 3.28 | 0.00 | 7.12 |
| (V17) (549GF) Granbury | 236 | 232 | 98.31% | 4 | 1.69% | 0 | 0 | 188 | 0 | 44 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 8.44 | 0.00 | |
| (V17) (549GH) Greenville | 340 | 333 | 97.94% | 7 | 2.06% | 0 | 0 | 317 | 0 | 16 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3.63 | 0.00 | 6.17 |
| (V17) (549GJ) Sherman | 1,210 | 1,143 | 94.46% | 67 | 5.54% | 0 | 0 | 971 | 0 | 172 | 0 | 64 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 11.67 | 11.44 | 2.33 |
| (V17) (549GL) Plano | 771 | 770 | 99.87% | 1 | 0.13% | 0 | 0 | 762 | 0 | 8 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.00 | 0.00 | 0.77 |
| (V17) (549QC) Broadway | 987 | 805 | 81.56% | 182 | 18.44% | 0 | 0 | 697 | 0 | 108 | 0 | 152 | 0 | 29 | 0 | 1 | 0 | 0 | 0 | 13.05 | 1.18 | |
| (V17) (671) San Antonio, TX | 96,743 | 88,972 | 91.97% | 7,771 | 8.03% | 10 | 6 | 82,459 | 4 | 6,513 | 1 | 4,736 | 1 | 1,916 | 0 | 686 | 0 | 433 | 0 | 5.98 | 10.94 | 2.63 |
| (V17) (671) Audie L Murphy Memorial Veterans Hospital | 61,671 | 55,657 | 90.25% | 6,014 | 9.75% | 0 | 5 | 50,955 | 4 | 4,702 | 1 | 3,393 | 0 | 1,649 | 0 | 612 | 0 | 360 | 0 | 7.36 | 10.89 | 2.01 |
| (V17) (671A4) Kerrville VAMC | 7,324 | 6,907 | 94.31% | 417 | 5.69% | 0 | 1 | 6,489 | 0 | 418 | 0 | 290 | 1 | 96 | 0 | 24 | 0 | 7 | 0 | 3.91 | 10.05 | 1.80 |
| (V17) (671BU) San Antonio Domiciliary | 135 | 135 | 100% | 0 | 0% | 0 | 0 | 122 | 0 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.00 |
| (V17) (671BY) Frank M Tejada VA OPC | 13,746 | 13,075 | 95.12% | 671 | 4.88% | 0 | 0 | 12,439 | 0 | 636 | 0 | 611 | 0 | 30 | 0 | 8 | 0 | 22 | 0 | 3.59 | 16.30 | 3.05 |
| (V17) (671GB) Victoria | 2,751 | 2,718 | 98.8% | 33 | 1.2% | 0 | 0 | 2,624 | 0 | 94 | 0 | 22 | 0 | 3 | 0 | 2 | 0 | 6 | 0 | 4.10 | 4.25 | 2.66 |
| (V17) (671GF) South Bexar County | 1,976 | 1,693 | 85.68% | 283 | 14.32% | 0 | 0 | 1,550 | 0 | 143 | 0 | 199 | 0 | 45 | 0 | 21 | 0 | 18 | 0 | 20.45 | | 2.53 |
| (V17) (671GH) Beeville | 113 | 113 | 100% | 0 | 0% | 0 | 0 | 113 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | | |
| (V17) (671GK) San Antonio | 2,825 | 2,825 | 100% | 0 | 0% | 0 | 0 | 2,760 | 0 | 65 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.03 | | |
| (V17) (671GL) New Braunfels VA Clinic | 415 | 399 | 96.14% | 16 | 3.86% | 0 | 0 | 259 | 0 | 140 | 0 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11.39 | | |
| (V17) (671GN) Seguin | 346 | 346 | 100% | 0 | 0% | 0 | 0 | 342 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.09 | | |
| (V17) (671GO) North Central Federal VA Clinic | 5,441 | 5,104 | 93.81% | 337 | 6.19% | 0 | 0 | 4,806 | 0 | 298 | 0 | 205 | 0 | 93 | 0 | 19 | 0 | 20 | 0 | 7.33 | 2.84 | 3.22 |
| (V17) (674) Temple, TX | 103,943 | 95,790 | 92.16% | 8,153 | 7.84% | 25 | 76 | 88,260 | 7 | 7,530 | 15 | 5,713 | 13 | 1,304 | 8 | 321 | 4 | 815 | 29 | 10.04 | 7.86 | 4.56 |
| (V17) (674) Olin E Teague Veterans Center | 62,068 | 57,048 | 91.91% | 5,020 | 8.09% | 0 | 59 | 52,939 | 6 | 4,109 | 11 | 3,900 | 11 | 859 | 7 | 151 | 3 | 110 | 21 | 10.68 | 7.94 | 5.15 |
| (V17) (6749AA) VANURS Temple | 0 | 0 | 0% | 0 | 0% | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | | | |
| (V17) (674A4) Doris Miller VAMC | 6,491 | 6,285 | 96.83% | 206 | 3.17% | 0 | 5 | 5,893 | 0 | 392 | 2 | 169 | 1 | 32 | 1 | 2 | 1 | 3 | 0 | 6.41 | 3.96 | 3.42 |
| (V17) (674BY) Austin | 24,754 | 22,915 | 92.57% | 1,839 | 7.43% | 0 | 9 | 20,664 | 1 | 2,251 | 2 | 1,315 | 1 | 362 | 0 | 83 | 0 | 79 | 5 | 12.14 | 8.30 | 2.83 |
| (V17) (674GA) Palestine | 664 | 655 | 98.64% | 9 | 1.36% | 0 | 0 | 604 | 0 | 51 | 0 | 8 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4.17 | 7.13 | 5.32 |
| (V17) (674GB) Brownwood | 1,246 | 1,226 | 98.39% | 20 | 1.61% | 0 | 1 | 1,170 | 0 | 56 | 0 | 16 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 3.78 | 5.11 | 5.88 |
| (V17) (674GC) Bryan | 5,596 | 4,746 | 84.81% | 850 | 15.19% | 0 | 0 | 4,443 | 0 | 303 | 0 | 105 | 0 | 44 | 0 | 82 | 0 | 619 | 0 | 5.79 | 33.42 | 7.75 |
| (V17) (674GD) Cedar Park | 2,886 | 2,682 | 92.93% | 204 | 7.07% | 0 | 0 | 2,352 | 0 | 330 | 0 | 196 | 0 | 4 | 0 | 2 | 0 | 2 | 0 | 8.60 | 9.22 | 3.38 |
| (V17) (674HB) LaGrange | 238 | 233 | 97.9% | 5 | 2.1% | 0 | 1 | 195 | 0 | 38 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 6.72 | 11.67 | 6.47 |
| (V17) (740) VA Texas Valley Coastal Bend HCS | 20,791 | 18,510 | 89.03% | 2,281 | 10.97% | 119 | 494 | 16,801 | 91 | 1,709 | 20 | 1,196 | 10 | 806 | 9 | 106 | 6 | 173 | 358 | 17.65 | 14.38 | 3.07 |
| (V17) (740) Harlingen VA Clinic | 5,245 | 4,592 | 87.55% | 653 | 12.45% | 0 | 276 | 4,192 | 12 | 400 | 5 | 348 | 5 | 136 | 1 | 57 | 0 | 112 | 253 | 14.86 | 15.13 | 2.82 |
| (V17) (740GA) Harlingen | 3,698 | 3,091 | 83.59% | 607 | 16.41% | 0 | 99 | 2,679 | 1 | 412 | 0 | 461 | 0 | 79 | 0 | 24 | 3 | 43 | 95 | 21.26 | 18.88 | 3.90 |
| (V17) (740GB) McAllen | 4,514 | 4,445 | 98.47% | 69 | 1.53% | 0 | 36 | 3,986 | 27 | 459 | 8 | 59 | 1 | 8 | 0 | 1 | 0 | 1 | 0 | 6.41 | 8.17 | 2.83 |

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|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V17) (740GC) Corpus Christi | 5,771 | 4,827 | 83.64% | 944 | 16.36% | 0 | 61 | 4,440 | 51 | 387 | 7 | 324 | 0 | 582 | 3 | 23 | 0 | 15 | 0 | 32.37 | 13.65 | 3.44 |
| (V17) (740GD) Laredo | 1,563 | 1,555 | 99.49% | 8 | 0.51% | 0 | 22 | 1,504 | 0 | 51 | 0 | 4 | 4 | 1 | 5 | 1 | 3 | 2 | 10 | 3.56 | 2.74 | 1.33 |
| (V18) (501) New Mexico HCS | 56,152 | 51,880 | 92.39% | 4,272 | 7.61% | 4 | 153 | 47,551 | 25 | 4,329 | 11 | 2,494 | 27 | 1,012 | 18 | 464 | 16 | 302 | 56 | 7.67 | 9.32 | 10.96 |
| (V18) (501) Raymond G Murphy VAMC | 46,718 | 42,889 | 91.8% | 3,829 | 8.2% | 0 | 151 | 39,112 | 24 | 3,777 | 11 | 2,200 | 27 | 875 | 18 | 457 | 16 | 297 | 55 | 10.06 | 9.17 | 13.45 |
| (V18) (501G2) Las Vegas | 634 | 575 | 90.69% | 59 | 9.31% | 0 | 0 | 537 | 0 | 38 | 0 | 37 | 0 | 21 | 0 | 1 | 0 | 0 | 0 | 10.63 | 0.00 | 5.62 |
| (V18) (501GA) Artesia | 472 | 446 | 94.49% | 26 | 5.51% | 0 | 0 | 426 | 0 | 20 | 0 | 19 | 0 | 5 | 0 | 1 | 0 | 1 | 0 | 4.76 | 0.00 | 12.79 |
| (V18) (501GB) Farmington | 1,359 | 1,284 | 94.48% | 75 | 5.52% | 0 | 0 | 1,193 | 0 | 91 | 0 | 62 | 0 | 12 | 0 | 1 | 0 | 0 | 0 | 7.31 | 0.00 | 5.05 |
| (V18) (501GC) Silver City | 336 | 331 | 98.51% | 5 | 1.49% | 0 | 1 | 318 | 0 | 13 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 2.64 | 0.50 | 8.59 |
| (V18) (501GD) Gallup NM | 452 | 445 | 98.45% | 7 | 1.55% | 0 | 0 | 439 | 0 | 6 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.70 | 0.00 | 8.27 |
| (V18) (501GE) Espanola | 454 | 450 | 99.12% | 4 | 0.88% | 0 | 0 | 434 | 0 | 16 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.93 | 0.00 | 7.27 |
| (V18) (501GH) Truth or Consequences | 275 | 275 | 100% | 0 | 0% | 0 | 0 | 274 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.06 | | 0.90 |
| (V18) (501GI) Alamogordo | 609 | 602 | 98.85% | 7 | 1.15% | 0 | 0 | 563 | 0 | 39 | 0 | 2 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 5.16 | 0.00 | 17.76 |
| (V18) (501GJ) Durango | 804 | 795 | 98.88% | 9 | 1.12% | 0 | 0 | 793 | 0 | 2 | 0 | 7 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.20 | 0.00 | 1.43 |
| (V18) (501GK) Santa Fe | 857 | 832 | 97.08% | 25 | 2.92% | 0 | 0 | 797 | 0 | 35 | 0 | 11 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 3.01 | 4.63 | 7.04 |
| (V18) (501GM) Northwest Metro VA Clinic | 2,939 | 2,714 | 92.34% | 225 | 7.66% | 0 | 1 | 2,428 | 1 | 286 | 0 | 141 | 0 | 78 | 0 | 3 | 0 | 3 | 0 | 4.52 | 14.84 | 8.58 |
| (V18) (501HB) Raton | 242 | 241 | 99.59% | 1 | 0.41% | 0 | 0 | 236 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.33 | 0.00 | 4.89 |
| (V18) (501MA) IDES Kirtland AFB | 1 | 1 | 100% | 0 | 0% | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.00 |
| (V18) (504) Amarillo, TX | 21,802 | 17,937 | 82.27% | 3,865 | 17.73% | 8 | 156 | 16,317 | 45 | 1,620 | 30 | 2,224 | 32 | 937 | 22 | 372 | 19 | 332 | 6 | 22.50 | 21.13 | 6.58 |
| (V18) (504) Thomas E Creek VAMC | 15,059 | 12,241 | 81.29% | 2,818 | 18.71% | 0 | 104 | 11,052 | 24 | 1,189 | 28 | 1,652 | 19 | 680 | 13 | 229 | 15 | 257 | 3 | 26.96 | 21.50 | 2.49 |
| (V18) (504BY) Lubbock TX | 6,182 | 5,151 | 83.32% | 1,031 | 16.68% | 0 | 50 | 4,732 | 21 | 419 | 1 | 558 | 12 | 255 | 9 | 143 | 4 | 75 | 3 | 15.64 | 19.80 | 15.99 |
| (V18) (504BZ) Clovis | 473 | 470 | 99.37% | 3 | 0.63% | 0 | 2 | 466 | 0 | 4 | 1 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1.78 | 6.00 | 1.21 |
| (V18) (504GA) Childress | 51 | 40 | 78.43% | 11 | 21.57% | 0 | 0 | 35 | 0 | 5 | 0 | 9 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 17.79 | | 0.00 |
| (V18) (504HB) Dalhart | 37 | 35 | 94.59% | 2 | 5.41% | 0 | 0 | 32 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7.48 | 8.00 | 0.33 |
| (V18) (519) Big Spring, TX | 10,575 | 9,978 | 94.35% | 597 | 5.65% | 5 | 8 | 8,993 | 2 | 985 | 2 | 463 | 4 | 116 | 0 | 12 | 0 | 6 | 0 | 5.44 | 11.17 | 6.00 |
| (V18) (519) George H OBrien Jr VAMC | 4,690 | 4,413 | 94.09% | 277 | 5.91% | 0 | 1 | 4,011 | 0 | 402 | 0 | 249 | 1 | 22 | 0 | 5 | 0 | 1 | 0 | 5.63 | 10.43 | 3.06 |
| (V18) (519GA) Permian Basin | 1,096 | 1,076 | 98.18% | 20 | 1.82% | 0 | 0 | 968 | 0 | 108 | 0 | 13 | 0 | 3 | 0 | 3 | 0 | 1 | 0 | 4.37 | 8.73 | 3.55 |
| (V18) (519GB) Hobbs | 257 | 247 | 96.11% | 10 | 3.89% | 0 | 0 | 239 | 0 | 8 | 0 | 9 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.33 | 29.00 | 4.90 |
| (V18) (519GD) Fort Stockton | 39 | 33 | 84.62% | 6 | 15.38% | 0 | 0 | 19 | 0 | 14 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15.97 | | |
| (V18) (519HC) Abilene | 2,457 | 2,256 | 91.82% | 201 | 8.18% | 0 | 2 | 1,909 | 1 | 347 | 1 | 121 | 0 | 74 | 0 | 3 | 0 | 3 | 0 | 7.72 | 15.95 | 11.29 |
| (V18) (519HD) Stamford | 8 | 8 | 100% | 0 | 0% | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.00 | | |
| (V18) (519HF) San Angelo | 2,028 | 1,945 | 95.91% | 83 | 4.09% | 0 | 5 | 1,839 | 1 | 106 | 1 | 65 | 3 | 16 | 0 | 1 | 0 | 1 | 0 | 3.54 | 10.15 | 7.86 |
| (V18) (644) Phoenix, AZ | 89,835 | 81,669 | 90.91% | 8,166 | 9.09% | 2 | 393 | 76,244 | 49 | 5,425 | 66 | 5,099 | 57 | 1,840 | 42 | 739 | 17 | 488 | 158 | 9.14 | 11.47 | 3.56 |
| (V18) (644) Carl T Hayden VAMC | 63,383 | 57,166 | 90.19% | 6,217 | 9.81% | 0 | 313 | 53,051 | 47 | 4,115 | 66 | 3,947 | 57 | 1,327 | 35 | 576 | 17 | 367 | 87 | 11.02 | 10.23 | 3.58 |
| (V18) (644BY) Southeast | 13,687 | 12,363 | 90.33% | 1,324 | 9.67% | 0 | 8 | 11,601 | 1 | 762 | 0 | 656 | 0 | 411 | 6 | 145 | 0 | 112 | 1 | 7.45 | 26.05 | 3.80 |
| (V18) (644GA) Sun City | 7,514 | 7,170 | 95.42% | 344 | 4.58% | 0 | 1 | 6,928 | 0 | 242 | 0 | 255 | 0 | 75 | 1 | 10 | 0 | 4 | 0 | 5.71 | 6.43 | 4.38 |
| (V18) (644GB) Show Low | 1,296 | 1,250 | 96.45% | 46 | 3.55% | 0 | 70 | 1,191 | 0 | 59 | 0 | 26 | 0 | 9 | 0 | 8 | 0 | 3 | 70 | 5.75 | 21.63 | 2.53 |
| (V18) (644GD) Payson | 111 | 111 | 100% | 0 | 0% | 0 | 0 | 111 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5.71 | | 0.57 |
| (V18) (644GE) Thunderbird | 2,561 | 2,391 | 93.36% | 170 | 6.64% | 0 | 1 | 2,211 | 1 | 180 | 0 | 157 | 0 | 12 | 0 | 0 | 0 | 1 | 0 | 9.81 | 4.62 | 0.95 |
| (V18) (644GF) Globe | 85 | 83 | 97.65% | 2 | 2.35% | 0 | 0 | 77 | 0 | 6 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3.89 | 63.00 | 0.97 |
| (V18) (644GG) Northeast Phoenix VA Clinic | 1,198 | 1,135 | 94.74% | 63 | 5.26% | 0 | 0 | 1,074 | 0 | 61 | 0 | 57 | 0 | 5 | 0 | 0 | 0 | 1 | 0 | 7.77 | 5.27 | 3.51 |
| (V18) (649) Northern Arizona HCS | 16,404 | 14,417 | 87.89% | 1,987 | 12.11% | 13 | 538 | 13,230 | 111 | 1,187 | 75 | 1,040 | 112 | 635 | 39 | 228 | 73 | 84 | 128 | 9.03 | 17.61 | 4.64 |
| (V18) (649) Bob Stump VAMC | 11,802 | 10,100 | 85.58% | 1,702 | 14.42% | 0 | 537 | 9,276 | 110 | 824 | 75 | 824 | 112 | 578 | 39 | 219 | 73 | 81 | 128 | 8.07 | 17.92 | 6.32 |
| (V18) (649GA) Kingman | 1,165 | 1,138 | 97.68% | 27 | 2.32% | 0 | 1 | 1,054 | 1 | 84 | 0 | 23 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 6.81 | 4.94 | 0.97 |
| (V18) (649GB) Flagstaff | 625 | 583 | 93.28% | 42 | 6.72% | 0 | 0 | 509 | 0 | 74 | 0 | 40 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 11.73 | 3.91 | 0.34 |
| (V18) (649GC) Lake Havasu | 1,670 | 1,517 | 90.84% | 153 | 9.16% | 0 | 0 | 1,416 | 0 | 101 | 0 | 106 | 0 | 40 | 0 | 5 | 0 | 2 | 0 | 10.77 | 1.28 | 2.27 |
| (V18) (649GD) Anthem | 321 | 308 | 95.95% | 13 | 4.05% | 0 | 0 | 263 | 0 | 45 | 0 | 10 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 10.88 | 23.50 | 0.27 |
| (V18) (649GE) Cottonwood | 821 | 771 | 93.91% | 50 | 6.09% | 0 | 0 | 712 | 0 | 59 | 0 | 37 | 0 | 13 | 0 | 0 | 0 | 0 | 0 | 9.41 | 4.20 | 1.03 |
| (V18) (678) Southern Arizona HCS | 54,592 | 50,625 | 92.73% | 3,967 | 7.27% | 1 | 166 | 47,036 | 21 | 3,589 | 31 | 2,106 | 44 | 1,000 | 33 | 482 | 13 | 379 | 24 | 6.21 | 8.43 | 3.08 |
| (V18) (678) Tucson VAMC | 39,197 | 35,648 | 90.95% | 3,549 | 9.05% | 0 | 131 | 32,961 | 16 | 2,687 | 29 | 1,836 | 35 | 909 | 28 | 442 | 10 | 362 | 13 | 6.68 | 9.20 | 3.02 |
| (V18) (678GA) Sierra Vista | 4,021 | 3,855 | 95.87% | 166 | 4.13% | 0 | 21 | 3,573 | 2 | 282 | 1 | 113 | 4 | 28 | 4 | 20 | 2 | 5 | 8 | 6.60 | 6.05 | 5.78 |
| (V18) (678GB) Yuma | 2,369 | 2,280 | 96.24% | 89 | 3.76% | 0 | 6 | 2,196 | 2 | 84 | 0 | 66 | 1 | 20 | 0 | 3 | 0 | 0 | 3 | 5.91 | 2.28 | 1.49 |
| (V18) (678GC) Casa Grande | 2,536 | 2,498 | 98.5% | 38 | 1.5% | 0 | 8 | 2,448 | 1 | 50 | 1 | 14 | 4 | 17 | 1 | 5 | 1 | 2 | 0 | 3.48 | 2.02 | 4.22 |
| (V18) (678GD) Safford | 291 | 283 | 97.25% | 8 | 2.75% | 0 | 0 | 260 | 0 | 23 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7.10 | 1.17 | 1.87 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V18) (678GE) Green Valley | 587 | 566 | 96.42% | 21 | 3.58% | 0 | 0 | 549 | 0 | 17 | 0 | 11 | 0 | 3 | 0 | 2 | 0 | 5 | 0 | 5.81 | 4.25 | 1.32 |
| (V18) (678GF) Northwest Tucson VA Clinic | 3,224 | 3,186 | 98.82% | 38 | 1.18% | 0 | 0 | 2,929 | 0 | 257 | 0 | 17 | 0 | 17 | 0 | 3 | 0 | 1 | 0 | 5.15 | 4.64 | 3.10 |
| (V18) (678GG) Southeast Tucson VA Clinic | 2,346 | 2,288 | 97.53% | 58 | 2.47% | 0 | 0 | 2,099 | 0 | 189 | 0 | 41 | 0 | 6 | 0 | 7 | 0 | 4 | 0 | 7.95 | 3.78 | 2.74 |
| (V18) (678MA) IDES Davis-Monthan AFB | 6 | 6 | 100% | 0 | 0% | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V18) (678MB) IDES Fort Huachuca | 15 | 15 | 100% | 0 | 0% | 0 | 0 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V18) (756) El Paso, TX | 44,429 | 41,927 | 94.37% | 2,502 | 5.63% | 4 | 0 | 38,827 | 0 | 3,100 | 0 | 1,272 | 0 | 664 | 0 | 332 | 0 | 234 | 0 | 12.50 | 6.09 | 5.00 |
| (V18) (756) El Paso VA Clinic | 37,488 | 35,144 | 93.75% | 2,344 | 6.25% | 0 | 0 | 32,619 | 0 | 2,525 | 0 | 1,171 | 0 | 616 | 0 | 325 | 0 | 232 | 0 | 14.98 | 6.13 | 5.24 |
| (V18) (756GA) Las Cruces | 2,824 | 2,793 | 98.9% | 31 | 1.1% | 0 | 0 | 2,682 | 0 | 111 | 0 | 19 | 0 | 9 | 0 | 2 | 0 | 1 | 0 | 1.94 | 3.42 | 3.94 |
| (V18) (756GB) El Paso Eastside | 4,052 | 3,925 | 96.87% | 127 | 3.13% | 0 | 0 | 3,461 | 0 | 464 | 0 | 82 | 0 | 39 | 0 | 5 | 0 | 1 | 0 | 8.55 | 2.64 | 4.79 |
| (V18) (756MA) IDES Fort Bliss | 65 | 65 | 100% | 0 | 0% | 0 | 0 | 65 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 6.81 | 7.67 |
| (V19) (436) Montana HCS | 25,439 | 21,004 | 82.57% | 4,435 | 17.43% | 22 | 1,101 | 18,728 | 204 | 2,276 | 149 | 2,310 | 357 | 1,281 | 303 | 548 | 82 | 296 | 5 | 15.41 | 20.03 | 4.32 |
| (V19) (436) Fort Harrison VA Medical Center | 10,198 | 8,226 | 80.66% | 1,972 | 19.34% | 0 | 659 | 7,195 | 104 | 1,031 | 105 | 1,002 | 238 | 600 | 175 | 227 | 33 | 143 | 4 | 18.16 | 18.99 | 5.12 |
| (V19) (436GA) Anaconda | 336 | 329 | 97.92% | 7 | 2.08% | 0 | 0 | 319 | 0 | 10 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.52 | 1.33 | 1.97 |
| (V19) (436GB) Great Falls | 1,381 | 1,267 | 91.75% | 114 | 8.25% | 0 | 0 | 1,061 | 0 | 206 | 0 | 88 | 0 | 22 | 0 | 4 | 0 | 0 | 0 | 13.63 | 18.16 | 2.53 |
| (V19) (436GC) Missoula | 3,500 | 2,958 | 84.51% | 542 | 15.49% | 0 | 29 | 2,713 | 26 | 245 | 3 | 242 | 0 | 219 | 0 | 50 | 0 | 31 | 0 | 17.26 | 15.94 | 6.78 |
| (V19) (436GD) Bozeman | 1,312 | 1,053 | 80.26% | 259 | 19.74% | 0 | 61 | 939 | 3 | 114 | 5 | 141 | 25 | 73 | 22 | 42 | 6 | 3 | 0 | 8.32 | 34.09 | 2.45 |
| (V19) (436GF) Kalispell | 2,158 | 1,625 | 75.3% | 533 | 24.7% | 0 | 0 | 1,447 | 0 | 178 | 0 | 280 | 0 | 68 | 0 | 127 | 0 | 58 | 0 | 27.08 | 38.18 | 4.21 |
| (V19) (436GH) Billings | 4,855 | 3,879 | 79.9% | 976 | 20.1% | 0 | 352 | 3,480 | 71 | 399 | 36 | 522 | 94 | 296 | 106 | 98 | 43 | 60 | 1 | 8.83 | 23.48 | 2.33 |
| (V19) (436GI) Glasgow | 191 | 182 | 95.29% | 9 | 4.71% | 0 | 0 | 149 | 0 | 33 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 8.23 | 16.60 | 0.00 |
| (V19) (436GJ) Miles City VA Clinic | 597 | 592 | 99.16% | 5 | 0.84% | 0 | 0 | 581 | 0 | 11 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.94 | 0.17 | 6.94 |
| (V19) (436GK) Glendive | 152 | 151 | 99.34% | 1 | 0.66% | 0 | 0 | 145 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3.32 | 8.70 | 2.00 |
| (V19) (436GL) Cut Bank | 203 | 196 | 96.55% | 7 | 3.45% | 0 | 0 | 181 | 0 | 15 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4.52 | 59.00 | 6.88 |
| (V19) (436GM) Lewistown | 345 | 336 | 97.39% | 9 | 2.61% | 0 | 0 | 316 | 0 | 20 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.64 | 2.47 | 5.93 |
| (V19) (436HC) Merrill Lundman VA OPC | 211 | 210 | 99.53% | 1 | 0.47% | 0 | 0 | 202 | 0 | 8 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.61 | 0.00 | 1.88 |
| (V19) (442) Cheyenne, WY | 18,174 | 16,409 | 90.29% | 1,765 | 9.71% | 16 | 1 | 15,090 | 1 | 1,319 | 0 | 1,108 | 0 | 508 | 0 | 89 | 0 | 60 | 0 | 4.56 | 11.71 | 7.04 |
| (V19) (442) Cheyenne VA Medical Center | 10,168 | 9,162 | 90.11% | 1,006 | 9.89% | 0 | 1 | 8,358 | 1 | 804 | 0 | 599 | 0 | 318 | 0 | 54 | 0 | 35 | 0 | 5.24 | 10.49 | 8.40 |
| (V19) (442GB) Sidney | 144 | 141 | 97.92% | 3 | 2.08% | 0 | 0 | 138 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.66 | 2.88 | 5.71 |
| (V19) (442GC) Fort Collins | 3,617 | 3,227 | 89.22% | 390 | 10.78% | 0 | 0 | 2,991 | 0 | 236 | 0 | 312 | 0 | 60 | 0 | 13 | 0 | 5 | 0 | 5.07 | 13.01 | 6.81 |
| (V19) (442GD) Greeley | 3,710 | 3,357 | 90.49% | 353 | 9.51% | 0 | 0 | 3,099 | 0 | 258 | 0 | 183 | 0 | 128 | 0 | 22 | 0 | 20 | 0 | 4.20 | 15.79 | 5.14 |
| (V19) (442HK) Wheatland VA Mobile Clinic | 472 | 465 | 98.52% | 7 | 1.48% | 0 | 0 | 459 | 0 | 6 | 0 | 5 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1.64 | | 4.22 |
| (V19) (442QA) Rawlins | 63 | 57 | 90.48% | 6 | 9.52% | 0 | 0 | 45 | 0 | 12 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9.26 | | 0.00 |
| (V19) (554) Denver, CO | 76,858 | 63,147 | 82.16% | 13,711 | 17.84% | 23 | 590 | 56,854 | 224 | 6,293 | 116 | 6,727 | 102 | 4,082 | 77 | 1,782 | 43 | 1,120 | 28 | 15.38 | 18.97 | 9.39 |
| (V19) (554) Denver VA Medical Center | 36,119 | 29,690 | 82.2% | 6,429 | 17.8% | 0 | 82 | 26,310 | 28 | 3,380 | 19 | 3,585 | 18 | 1,670 | 8 | 620 | 4 | 554 | 5 | 13.69 | 17.32 | 9.51 |
| (V19) (5549AB) VANURS Pueblo | 1 | 1 | 100% | 0 | 0% | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V19) (554GB) Aurora | 3,722 | 3,057 | 82.13% | 665 | 17.87% | 0 | 2 | 2,777 | 1 | 280 | 0 | 225 | 0 | 218 | 0 | 215 | 0 | 7 | 1 | 18.46 | 7.30 | 10.43 |
| (V19) (554GC) Golden | 6,013 | 5,624 | 93.53% | 389 | 6.47% | 0 | 1 | 5,154 | 0 | 470 | 0 | 356 | 0 | 29 | 0 | 2 | 0 | 2 | 1 | 7.56 | 9.87 | 1.23 |
| (V19) (554GD) Pueblo | 6,837 | 5,884 | 86.06% | 953 | 13.94% | 0 | 195 | 5,356 | 46 | 528 | 39 | 453 | 25 | 280 | 49 | 153 | 32 | 67 | 4 | 18.09 | 12.54 | 7.58 |
| (V19) (554GE) PFC Floyd K Lindstrom VA Clinic | 22,384 | 17,186 | 76.78% | 5,198 | 23.22% | 0 | 310 | 15,722 | 149 | 1,464 | 58 | 2,042 | 59 | 1,878 | 20 | 792 | 7 | 486 | 17 | 18.50 | 27.85 | 12.67 |
| (V19) (554GF) Alamosa | 430 | 373 | 86.74% | 57 | 13.26% | 0 | 0 | 317 | 0 | 56 | 0 | 50 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 13.94 | 12.31 | 2.60 |
| (V19) (554GG) La Junta | 653 | 644 | 98.62% | 9 | 1.38% | 0 | 0 | 619 | 0 | 25 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1.85 | 6.19 | 4.11 |
| (V19) (554GH) Lamar | 290 | 284 | 97.93% | 6 | 2.07% | 0 | 0 | 240 | 0 | 44 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 9.32 | 0.70 | 2.19 |
| (V19) (554GI) Burlington | 320 | 315 | 98.44% | 5 | 1.56% | 0 | 0 | 275 | 0 | 40 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 10.24 | 0.00 | 2.62 |
| (V19) (554MA) IDES Fort Carson | 89 | 89 | 100% | 0 | 0% | 0 | 0 | 83 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 4.21 | 2.54 |
| (V19) (575) Grand Junction, CO | 10,929 | 9,952 | 91.06% | 977 | 8.94% | 13 | 163 | 9,215 | 29 | 737 | 19 | 577 | 36 | 248 | 35 | 58 | 9 | 94 | 35 | 16.72 | 8.12 | 1.83 |
| (V19) (575) Grand Junction VAMC | 9,994 | 9,093 | 90.98% | 901 | 9.02% | 0 | 163 | 8,418 | 29 | 675 | 19 | 543 | 36 | 232 | 35 | 49 | 9 | 77 | 35 | 16.65 | 8.24 | 1.79 |
| (V19) (575GA) Montrose | 762 | 719 | 94.36% | 43 | 5.64% | 0 | 0 | 664 | 0 | 55 | 0 | 28 | 0 | 7 | 0 | 7 | 0 | 1 | 0 | 4.66 | 7.70 | 2.44 |
| (V19) (575GB) Major William Edward Adams VA Clinic | 173 | 140 | 80.92% | 33 | 19.08% | 0 | 0 | 133 | 0 | 7 | 0 | 6 | 0 | 9 | 0 | 2 | 0 | 16 | 0 | 43.63 | 2.67 | 3.94 |
| (V19) (660) Salt Lake City, UT | 44,812 | 37,915 | 84.61% | 6,897 | 15.39% | 22 | 635 | 33,971 | 61 | 3,944 | 122 | 3,681 | 149 | 1,716 | 162 | 874 | 68 | 626 | 72 | 9.23 | 14.92 | 7.44 |
| (V19) (660) George E. Wahlen VAMC | 34,051 | 27,866 | 81.84% | 6,185 | 18.16% | 0 | 635 | 24,402 | 61 | 3,464 | 122 | 3,259 | 149 | 1,504 | 162 | 827 | 68 | 595 | 72 | 12.57 | 15.21 | 6.33 |
| (V19) (660GA) Pocatello | 2,037 | 1,986 | 97.5% | 51 | 2.5% | 0 | 0 | 1,908 | 0 | 78 | 0 | 40 | 0 | 7 | 0 | 0 | 0 | 4 | 0 | 3.67 | 7.23 | 3.46 |
| (V19) (660GB) Ogden | 3,726 | 3,321 | 89.13% | 405 | 10.87% | 0 | 0 | 3,188 | 0 | 133 | 0 | 210 | 0 | 155 | 0 | 26 | 0 | 14 | 0 | 9.36 | 12.90 | 16.97 |
| (V19) (660GD) Roosevelt | 217 | 213 | 98.16% | 4 | 1.84% | 0 | 0 | 208 | 0 | 5 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2.44 | 11.64 | 0.32 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V19) (660GE) Orem | 2,073 | 1,907 | 91.99% | 166 | 8.01% | 0 | 0 | 1,800 | 0 | 107 | 0 | 103 | 0 | 43 | 0 | 10 | 0 | 10 | 0 | 9.37 | 13.94 | 4.93 |
| (V19) (660GG) St. George | 1,267 | 1,237 | 97.63% | 30 | 2.37% | 0 | 0 | 1,193 | 0 | 44 | 0 | 19 | 0 | 3 | 0 | 7 | 0 | 1 | 0 | 1.75 | 4.06 | 4.12 |
| (V19) (660GJ) Western Salt Lake | 1,368 | 1,316 | 96.2% | 52 | 3.8% | 0 | 0 | 1,204 | 0 | 112 | 0 | 45 | 0 | 4 | 0 | 3 | 0 | 0 | 0 | 4.26 | 10.38 | 1.84 |
| (V19) (660GK) Elko, NV | 52 | 48 | 92.31% | 4 | 7.69% | 0 | 0 | 47 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2.08 | 5.36 | 48.00 |
| (V19) (660MA) IDES Hill AFB | 21 | 21 | 100% | 0 | 0% | 0 | 0 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V19) (666) Sheridan, WY | 6,332 | 5,839 | 92.21% | 493 | 7.79% | 14 | 5 | 5,331 | 1 | 508 | 1 | 350 | 1 | 104 | 2 | 29 | 0 | 10 | 0 | 7.95 | 12.89 | 2.76 |
| (V19) (666) Sheridan VA Medical Center | 2,543 | 2,215 | 87.1% | 328 | 12.9% | 0 | 5 | 1,916 | 1 | 299 | 1 | 247 | 1 | 61 | 2 | 18 | 0 | 2 | 0 | 15.31 | 14.58 | 2.35 |
| (V19) (666GB) Casper | 1,497 | 1,394 | 93.12% | 103 | 6.88% | 0 | 0 | 1,301 | 0 | 93 | 0 | 60 | 0 | 26 | 0 | 11 | 0 | 6 | 0 | 8.77 | 5.34 | 4.15 |
| (V19) (666GC) Riverton | 906 | 894 | 98.68% | 12 | 1.32% | 0 | 0 | 860 | 0 | 34 | 0 | 10 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2.45 | 1.43 | 1.54 |
| (V19) (666GD) Powell | 454 | 416 | 91.63% | 38 | 8.37% | 0 | 0 | 370 | 0 | 46 | 0 | 23 | 0 | 13 | 0 | 0 | 0 | 2 | 0 | 9.55 | 6.40 | 5.76 |
| (V19) (666GE) Gillette | 350 | 343 | 98% | 7 | 2% | 0 | 0 | 322 | 0 | 21 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4.60 | 2.10 | 1.31 |
| (V19) (666GF) Rock Springs | 582 | 577 | 99.14% | 5 | 0.86% | 0 | 0 | 562 | 0 | 15 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1.89 | 2.73 | 1.49 |
| (V20) (463) Anchorage, AK | 6,568 | 6,282 | 95.65% | 286 | 4.35% | 65 | 1 | 5,885 | 1 | 397 | 0 | 179 | 0 | 100 | 0 | 3 | 0 | 4 | 0 | 2.98 | 7.84 | 2.88 |
| (V20) (463) Alaska VA Medical Center | 4,389 | 4,127 | 94.03% | 262 | 5.97% | 0 | 1 | 3,795 | 1 | 332 | 0 | 157 | 0 | 98 | 0 | 3 | 0 | 4 | 0 | 4.09 | 7.92 | 3.79 |
| (V20) (463BU) Anchorage DCHV | 443 | 443 | 100% | 0 | 0% | 0 | 0 | 441 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.35 |
| (V20) (463GA) Fairbanks | 631 | 611 | 96.83% | 20 | 3.17% | 0 | 0 | 569 | 0 | 42 | 0 | 19 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.69 | 9.74 | 0.88 |
| (V20) (463GB) Kenai | 672 | 669 | 99.55% | 3 | 0.45% | 0 | 0 | 652 | 0 | 17 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.20 | 4.69 | 0.65 |
| (V20) (463GC) Mat-Su | 433 | 432 | 99.77% | 1 | 0.23% | 0 | 0 | 428 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.38 | | 2.08 |
| (V20) (531) Boise, ID | 18,531 | 14,971 | 80.79% | 3,560 | 19.21% | 2 | 228 | 13,129 | 87 | 1,842 | 44 | 2,079 | 46 | 972 | 30 | 311 | 6 | 198 | 15 | 13.53 | 20.93 | 3.47 |
| (V20) (531) Boise VA Medical Center | 16,163 | 13,044 | 80.7% | 3,119 | 19.3% | 0 | 228 | 11,398 | 87 | 1,646 | 44 | 1,876 | 46 | 816 | 30 | 269 | 6 | 158 | 15 | 14.16 | 19.76 | 3.52 |
| (V20) (531GE) Twin Falls | 722 | 694 | 96.12% | 28 | 3.88% | 0 | 0 | 658 | 0 | 36 | 0 | 17 | 0 | 4 | 0 | 3 | 0 | 4 | 0 | 5.59 | 1.35 | 5.33 |
| (V20) (531GG) Caldwell | 1,643 | 1,230 | 74.86% | 413 | 25.14% | 0 | 0 | 1,070 | 0 | 160 | 0 | 186 | 0 | 152 | 0 | 39 | 0 | 36 | 0 | 15.08 | 41.19 | 2.25 |
| (V20) (531MA) IDES Mt Home AFB | 1 | 1 | 100% | 0 | 0% | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | |
| (V20) (531MB) IDES Idaho ANG | 2 | 2 | 100% | 0 | 0% | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | 0.00 |
| (V20) (648) Portland, OR | 78,504 | 68,820 | 87.66% | 9,684 | 12.34% | 4 | 1,140 | 62,057 | 112 | 6,763 | 97 | 5,845 | 156 | 1,920 | 60 | 1,123 | 103 | 796 | 605 | 9.88 | 14.94 | 3.29 |
| (V20) (648) Portland VA Medical Center | 50,791 | 44,544 | 87.7% | 6,247 | 12.3% | 0 | 310 | 40,774 | 34 | 3,770 | 43 | 3,396 | 54 | 1,399 | 12 | 914 | 11 | 538 | 155 | 15.35 | 14.02 | 1.01 |
| (V20) (648A4) Vancouver | 11,056 | 9,339 | 84.47% | 1,717 | 15.53% | 0 | 156 | 8,057 | 14 | 1,282 | 11 | 1,172 | 33 | 238 | 1 | 119 | 13 | 188 | 84 | 11.41 | 18.35 | 5.49 |
| (V20) (648BU) VADOM Vancouver | 149 | 144 | 96.64% | 5 | 3.36% | 0 | 0 | 142 | 0 | 2 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | | | |
| (V20) (648GA) Bend | 3,096 | 2,821 | 91.12% | 275 | 8.88% | 0 | 33 | 2,494 | 22 | 327 | 11 | 227 | 0 | 39 | 0 | 5 | 0 | 4 | 0 | 8.35 | 9.52 | 7.50 |
| (V20) (648GB) Salem | 6,663 | 5,692 | 85.43% | 971 | 14.57% | 0 | 640 | 4,967 | 41 | 725 | 32 | 683 | 69 | 194 | 47 | 64 | 79 | 30 | 366 | 7.77 | 20.20 | 5.77 |
| (V20) (648GD) North Coast | 459 | 448 | 97.6% | 11 | 2.4% | 0 | 0 | 429 | 0 | 19 | 0 | 7 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 5.30 | 0.00 | 1.75 |
| (V20) (648GE) Fairview | 2,084 | 1,995 | 95.73% | 89 | 4.27% | 0 | 0 | 1,831 | 0 | 164 | 0 | 60 | 0 | 18 | 0 | 3 | 0 | 8 | 0 | 6.78 | 35.39 | 1.31 |
| (V20) (648GF) Hillsboro | 2,859 | 2,549 | 89.16% | 310 | 10.84% | 0 | 0 | 2,189 | 0 | 360 | 0 | 250 | 0 | 16 | 0 | 18 | 0 | 26 | 0 | 8.86 | 17.25 | 3.30 |
| (V20) (648GG) West Linn | 1,347 | 1,288 | 95.62% | 59 | 4.38% | 0 | 1 | 1,174 | 1 | 114 | 0 | 47 | 0 | 11 | 0 | 0 | 0 | 1 | 0 | 6.75 | 13.12 | 4.55 |
| (V20) (653) Roseburg, OR | 26,147 | 22,739 | 86.97% | 3,408 | 13.03% | 71 | 239 | 21,047 | 132 | 1,692 | 37 | 1,472 | 36 | 1,045 | 26 | 518 | 2 | 373 | 6 | 7.90 | 16.03 | 3.20 |
| (V20) (653) Roseburg VA Medical Center | 14,257 | 12,481 | 87.54% | 1,776 | 12.46% | 0 | 53 | 11,630 | 17 | 851 | 9 | 846 | 17 | 544 | 4 | 268 | 0 | 118 | 6 | 7.65 | 13.13 | 4.09 |
| (V20) (653BY) Eugene | 9,936 | 8,410 | 84.64% | 1,526 | 15.36% | 0 | 108 | 7,677 | 88 | 733 | 6 | 586 | 12 | 462 | 2 | 237 | 0 | 241 | 0 | 7.30 | 21.27 | 2.29 |
| (V20) (653GA) North Bend | 1,388 | 1,302 | 93.8% | 86 | 6.2% | 0 | 64 | 1,243 | 18 | 59 | 22 | 28 | 5 | 33 | 19 | 12 | 0 | 13 | 0 | 10.41 | 7.20 | 1.21 |
| (V20) (653GB) Brookings | 566 | 546 | 96.47% | 20 | 3.53% | 0 | 14 | 497 | 9 | 49 | 0 | 12 | 2 | 6 | 1 | 1 | 2 | 1 | 0 | 8.75 | 0.00 | 5.28 |
| (V20) (663) VA Puget Sound, WA | 72,506 | 65,921 | 90.92% | 6,585 | 9.08% | 264 | 2,190 | 60,243 | 394 | 5,678 | 258 | 4,344 | 293 | 1,886 | 138 | 241 | 131 | 114 | 971 | 8.87 | 13.24 | 1.81 |
| (V20) (663) Seattle VA Medical Center | 36,843 | 33,956 | 92.16% | 2,887 | 7.84% | 0 | 1,084 | 31,452 | 166 | 2,504 | 64 | 1,941 | 138 | 727 | 68 | 137 | 68 | 82 | 580 | 8.35 | 10.62 | 1.85 |
| (V20) (663A4) American Lake | 28,743 | 25,392 | 88.34% | 3,351 | 11.66% | 0 | 446 | 22,900 | 135 | 2,492 | 94 | 2,133 | 76 | 1,092 | 35 | 99 | 39 | 27 | 64 | 11.43 | 17.61 | 0.97 |
| (V20) (663GA) Bellevue | 1,776 | 1,740 | 97.97% | 36 | 2.03% | 0 | 0 | 1,660 | 0 | 80 | 0 | 11 | 0 | 23 | 0 | 2 | 0 | 0 | 0 | 6.10 | 0.35 | 3.00 |
| (V20) (663GB) Bremerton | 836 | 813 | 97.25% | 23 | 2.75% | 0 | 189 | 731 | 29 | 82 | 31 | 15 | 19 | 6 | 4 | 0 | 8 | 2 | 98 | 6.71 | 3.70 | 1.09 |
| (V20) (663GC) Mount Vernon | 2,863 | 2,709 | 94.62% | 154 | 5.38% | 0 | 442 | 2,469 | 50 | 240 | 55 | 136 | 59 | 12 | 31 | 3 | 16 | 3 | 229 | 5.45 | 9.94 | 0.40 |
| (V20) (663GD) South Sound | 1,354 | 1,239 | 91.51% | 115 | 8.49% | 0 | 29 | 975 | 14 | 264 | 14 | 89 | 1 | 26 | 0 | 0 | 0 | 0 | 0 | 9.90 | 32.80 | 13.81 |
| (V20) (663HK) Puget Sound VA Mobile Clinic | 91 | 72 | 79.12% | 19 | 20.88% | 0 | 0 | 56 | 0 | 16 | 0 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13.62 | | |
| (V20) (668) Spokane, WA | 20,209 | 17,809 | 88.12% | 2,400 | 11.88% | 32 | 204 | 16,129 | 58 | 1,680 | 17 | 1,486 | 59 | 745 | 5 | 117 | 3 | 52 | 61 | 9.72 | 14.34 | 3.01 |
| (V20) (668) Mann-Grandstaff VAMC | 17,479 | 15,278 | 87.41% | 2,201 | 12.59% | 0 | 199 | 13,761 | 56 | 1,517 | 14 | 1,314 | 59 | 720 | 5 | 117 | 3 | 50 | 61 | 10.37 | 14.99 | 3.27 |
| (V20) (668GA) Wenatchee | 830 | 718 | 86.51% | 112 | 13.49% | 0 | 1 | 658 | 0 | 60 | 1 | 96 | 0 | 15 | 0 | 0 | 0 | 1 | 0 | 11.09 | 8.19 | 5.29 |
| (V20) (668GB) Coeur d'Alene | 1,741 | 1,657 | 95.18% | 84 | 4.82% | 0 | 4 | 1,558 | 2 | 99 | 2 | 75 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 7.73 | 2.10 | 0.77 |
| (V20) (668HK) Spokane Mobile OPC | 159 | 156 | 98.11% | 3 | 1.89% | 0 | 0 | 152 | 0 | 4 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2.92 | | |
| (V20) (687) Walla Walla, WA | 8,919 | 7,887 | 88.43% | 1,032 | 11.57% | 49 | 55 | 7,063 | 3 | 824 | 8 | 568 | 18 | 219 | 18 | 187 | 8 | 58 | 0 | 11.12 | 16.70 | 2.31 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V20) (687) Jonathan M Wainwright VAMC | 5,226 | 4,442 | 85% | 784 | 15% | 0 | 3 | 3,975 | 0 | 467 | 0 | 395 | 3 | 174 | 0 | 169 | 0 | 46 | 0 | 11.88 | 16.77 | 1.11 |
| (V20) (687GA) Richland | 1,031 | 980 | 95.05% | 51 | 4.95% | 0 | 0 | 870 | 0 | 110 | 0 | 45 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 9.91 | 0.00 | 2.54 |
| (V20) (687GB) Lewiston | 564 | 548 | 97.16% | 16 | 2.84% | 0 | 2 | 491 | 1 | 57 | 1 | 10 | 0 | 2 | 0 | 3 | 0 | 1 | 0 | 8.43 | 0.00 | 3.81 |
| (V20) (687GC) La Grande | 312 | 298 | 95.51% | 14 | 4.49% | 0 | 17 | 233 | 0 | 65 | 1 | 10 | 1 | 3 | 9 | 1 | 6 | 0 | 0 | 12.93 | 0.00 | 2.91 |
| (V20) (687HA) Yakima | 1,786 | 1,619 | 90.65% | 167 | 9.35% | 0 | 33 | 1,494 | 2 | 125 | 6 | 108 | 14 | 35 | 9 | 13 | 2 | 11 | 0 | 11.45 | 2.50 | 3.06 |
| (V20) (692) White City, OR | 10,272 | 9,427 | 91.77% | 845 | 8.23% | 39 | 2,151 | 8,674 | 384 | 753 | 179 | 696 | 317 | 109 | 461 | 19 | 296 | 21 | 505 | 13.89 | 14.49 | 1.76 |
| (V20) (692) White City VA Medical Center | 9,464 | 8,638 | 91.27% | 826 | 8.73% | 0 | 1,528 | 7,895 | 331 | 743 | 129 | 688 | 214 | 108 | 165 | 19 | 179 | 11 | 502 | 13.79 | 14.69 | 1.97 |
| (V20) (692GA) Klamath Falls | 486 | 484 | 99.59% | 2 | 0.41% | 0 | 356 | 480 | 45 | 4 | 45 | 1 | 71 | 0 | 75 | 0 | 117 | 1 | 2 | 3.76 | 2.10 | 0.20 |
| (V20) (692GB) Grants Pass | 322 | 305 | 94.72% | 17 | 5.28% | 0 | 267 | 299 | 8 | 6 | 5 | 7 | 32 | 1 | 221 | 0 | 0 | 9 | 1 | 18.81 | 1.38 | 1.26 |
| (V21) (358) Manila, PI | 5,522 | 5,399 | 97.77% | 123 | 2.23% | 24 | 0 | 5,114 | 0 | 285 | 0 | 65 | 0 | 22 | 0 | 17 | 0 | 19 | 0 | 3.60 | 5.32 | 5.92 |
| (V21) (358) Manila | 5,522 | 5,399 | 97.77% | 123 | 2.23% | 0 | 0 | 5,114 | 0 | 285 | 0 | 65 | 0 | 22 | 0 | 17 | 0 | 19 | 0 | 3.60 | 5.32 | 5.92 |
| (V21) (459) Honolulu, HI | 20,397 | 19,378 | 95% | 1,019 | 5% | 44 | 0 | 17,733 | 0 | 1,645 | 0 | 808 | 0 | 143 | 0 | 45 | 0 | 23 | 0 | 7.48 | 4.61 | 5.10 |
| (V21) (459) Spark M Matsunaga VAMC | 11,559 | 10,996 | 95.13% | 563 | 4.87% | 0 | 0 | 10,155 | 0 | 841 | 0 | 456 | 0 | 62 | 0 | 31 | 0 | 14 | 0 | 8.39 | 4.16 | 2.51 |
| (V21) (459GA) Maui | 1,826 | 1,784 | 97.7% | 42 | 2.3% | 0 | 0 | 1,703 | 0 | 81 | 0 | 31 | 0 | 7 | 0 | 4 | 0 | 0 | 0 | 3.35 | 0.06 | 4.36 |
| (V21) (459GB) Hilo | 1,484 | 1,421 | 95.75% | 63 | 4.25% | 0 | 0 | 1,319 | 0 | 102 | 0 | 59 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 8.65 | 0.13 | 2.43 |
| (V21) (459GC) Kona | 817 | 799 | 97.8% | 18 | 2.2% | 0 | 0 | 765 | 0 | 34 | 0 | 17 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3.41 | 0.57 | 3.95 |
| (V21) (459GD) Kauai | 786 | 764 | 97.2% | 22 | 2.8% | 0 | 0 | 713 | 0 | 51 | 0 | 19 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 4.64 | 1.96 | 5.11 |
| (V21) (459GE) Guam | 1,686 | 1,502 | 89.09% | 184 | 10.91% | 0 | 0 | 1,287 | 0 | 215 | 0 | 115 | 0 | 58 | 0 | 6 | 0 | 5 | 0 | 11.69 | 13.11 | 8.95 |
| (V21) (459GF) American Samoa | 784 | 728 | 92.86% | 56 | 7.14% | 0 | 0 | 628 | 0 | 100 | 0 | 50 | 0 | 2 | 0 | 3 | 0 | 1 | 0 | 5.90 | 17.85 | 3.91 |
| (V21) (459GG) Leeward Oahu | 1,455 | 1,384 | 95.12% | 71 | 4.88% | 0 | 0 | 1,163 | 0 | 221 | 0 | 61 | 0 | 7 | 0 | 1 | 0 | 2 | 0 | 6.81 | 1.89 | 9.16 |
| (V21) (570) Fresno, CA | 21,131 | 18,709 | 88.54% | 2,422 | 11.46% | 7 | 37 | 16,645 | 7 | 2,064 | 2 | 1,496 | 2 | 896 | 1 | 12 | 1 | 18 | 24 | 1.05 | 15.60 | 0.50 |
| (V21) (570) Fresno VAMC | 18,913 | 16,584 | 87.69% | 2,329 | 12.31% | 0 | 37 | 14,571 | 7 | 2,013 | 2 | 1,440 | 2 | 864 | 1 | 8 | 1 | 17 | 24 | 1.29 | 15.69 | 0.50 |
| (V21) (570GA) Merced | 764 | 695 | 90.97% | 69 | 9.03% | 0 | 0 | 669 | 0 | 26 | 0 | 42 | 0 | 26 | 0 | 0 | 0 | 1 | 0 | 0.85 | 26.96 | 0.15 |
| (V21) (570GB) Tulare | 1,128 | 1,117 | 99.02% | 11 | 0.98% | 0 | 0 | 1,100 | 0 | 17 | 0 | 9 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.35 | 3.05 | 0.92 |
| (V21) (570GC) Oakhurst | 326 | 313 | 96.01% | 13 | 3.99% | 0 | 0 | 305 | 0 | 8 | 0 | 5 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0.43 | 12.96 | 0.12 |
| (V21) (612) N. California, CA | 71,638 | 63,963 | 89.29% | 7,675 | 10.71% | 49 | 287 | 58,957 | 146 | 5,006 | 33 | 4,356 | 90 | 2,487 | 10 | 679 | 3 | 153 | 4 | 11.78 | 10.76 | 1.58 |
| (V21) (612) Martinez VA CLC | 4 | 3 | 75% | 1 | 25% | 0 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 10.25 | |
| (V21) (612A4) Sacramento VAMC | 25,012 | 22,218 | 88.83% | 2,794 | 11.17% | 0 | 199 | 20,749 | 93 | 1,469 | 14 | 1,371 | 75 | 1,091 | 9 | 257 | 3 | 75 | 4 | 10.73 | 11.39 | 2.35 |
| (V21) (612B4) Redding | 8,741 | 7,969 | 91.17% | 772 | 8.83% | 0 | 60 | 7,322 | 34 | 647 | 17 | 532 | 8 | 169 | 1 | 53 | 0 | 18 | 0 | 6.24 | 10.17 | 2.77 |
| (V21) (612BY) Oakland | 5,412 | 4,814 | 88.95% | 598 | 11.05% | 0 | 14 | 4,474 | 14 | 340 | 0 | 356 | 0 | 219 | 0 | 16 | 0 | 7 | 0 | 4.79 | 15.07 | 0.66 |
| (V21) (612GD) Fairfield | 1,412 | 1,338 | 94.76% | 74 | 5.24% | 0 | 4 | 1,228 | 2 | 110 | 0 | 71 | 2 | 3 | 0 | 0 | 0 | 0 | 0 | 8.50 | 7.19 | 0.36 |
| (V21) (612GE) Mare Island | 3,643 | 3,529 | 96.87% | 114 | 3.13% | 0 | 0 | 3,459 | 0 | 70 | 0 | 78 | 0 | 25 | 0 | 8 | 0 | 3 | 0 | 4.25 | 2.67 | 0.07 |
| (V21) (612GF) Martinez | 11,648 | 10,041 | 86.2% | 1,607 | 13.8% | 0 | 6 | 8,816 | 1 | 1,225 | 0 | 1,022 | 5 | 532 | 0 | 44 | 0 | 9 | 0 | 6.08 | 14.81 | 1.01 |
| (V21) (612GG) Chico | 4,456 | 3,619 | 81.22% | 837 | 18.78% | 0 | 0 | 3,413 | 0 | 206 | 0 | 203 | 0 | 334 | 0 | 286 | 0 | 14 | 0 | 33.26 | 4.65 | 2.44 |
| (V21) (612GH) McClellan | 10,206 | 9,399 | 92.09% | 807 | 7.91% | 0 | 4 | 8,604 | 2 | 795 | 2 | 658 | 0 | 108 | 0 | 15 | 0 | 26 | 0 | 4.48 | 9.42 | 1.10 |
| (V21) (612GI) Yuba City | 1,104 | 1,033 | 93.57% | 71 | 6.43% | 0 | 0 | 889 | 0 | 144 | 0 | 64 | 0 | 6 | 0 | 0 | 0 | 1 | 0 | 12.28 | 3.50 | 0.63 |
| (V21) (640) Palo Alto, CA | 46,017 | 41,518 | 90.22% | 4,499 | 9.78% | 26 | 351 | 36,527 | 58 | 4,991 | 43 | 3,234 | 68 | 834 | 70 | 235 | 16 | 196 | 94 | 14.19 | 9.26 | 10.78 |
| (V21) (640) Palo Alto VAMC | 19,798 | 18,446 | 93.17% | 1,352 | 6.83% | 0 | 152 | 16,760 | 34 | 1,686 | 22 | 907 | 17 | 203 | 9 | 99 | 14 | 143 | 54 | 8.70 | 8.47 | 4.90 |
| (V21) (640A0) Palo Alto-Menlo Pk | 2,920 | 2,590 | 88.7% | 330 | 11.3% | 0 | 11 | 2,365 | 3 | 225 | 0 | 167 | 0 | 139 | 0 | 19 | 0 | 5 | 8 | 6.03 | 14.64 | 10.84 |
| (V21) (640A4) Palo Alto VAMC-Livermore | 6,971 | 6,324 | 90.72% | 647 | 9.28% | 0 | 61 | 5,380 | 2 | 944 | 2 | 474 | 14 | 144 | 9 | 20 | 2 | 9 | 32 | 8.75 | 10.27 | 7.68 |
| (V21) (640BY) San Jose | 3,694 | 3,511 | 95.05% | 183 | 4.95% | 0 | 2 | 2,917 | 1 | 594 | 1 | 170 | 0 | 6 | 0 | 5 | 0 | 2 | 0 | 8.10 | 8.14 | 7.37 |
| (V21) (640GA) Capitola | 196 | 177 | 90.31% | 19 | 9.69% | 0 | 1 | 135 | 0 | 42 | 1 | 2 | 0 | 1 | 0 | 1 | 0 | 15 | 0 | 10.98 | | 28.00 |
| (V21) (640GB) Sonora | 594 | 399 | 67.17% | 195 | 32.83% | 0 | 112 | 287 | 8 | 112 | 15 | 176 | 37 | 17 | 52 | 2 | 0 | 0 | 0 | 26.14 | | 3.45 |
| (V21) (640GC) Fremont | 776 | 742 | 95.62% | 34 | 4.38% | 0 | 1 | 670 | 1 | 72 | 0 | 10 | 0 | 9 | 0 | 13 | 0 | 2 | 0 | 5.16 | 8.00 | 13.22 |
| (V21) (640HA) Stockton | 3,962 | 3,441 | 86.85% | 521 | 13.15% | 0 | 9 | 2,951 | 8 | 490 | 1 | 402 | 0 | 89 | 0 | 22 | 0 | 8 | 0 | 12.53 | 5.22 | 18.23 |
| (V21) (640HB) Modesto | 2,398 | 1,953 | 81.44% | 445 | 18.56% | 0 | 0 | 1,700 | 0 | 253 | 0 | 251 | 0 | 138 | 0 | 48 | 0 | 8 | 0 | 25.49 | 6.60 | 15.46 |
| (V21) (640HC) Monterey | 4,708 | 3,935 | 83.58% | 773 | 16.42% | 0 | 2 | 3,362 | 1 | 573 | 1 | 675 | 0 | 88 | 0 | 6 | 0 | 4 | 0 | 15.33 | 13.61 | 7.56 |
| (V21) (654) Reno, NV | 28,100 | 26,538 | 94.44% | 1,562 | 5.56% | 26 | 42 | 24,747 | 4 | 1,791 | 3 | 966 | 4 | 272 | 1 | 213 | 5 | 111 | 25 | 7.34 | 6.29 | 1.41 |
| (V21) (654) Ioannis A Lougaris VAMC | 24,301 | 22,939 | 94.4% | 1,362 | 5.6% | 0 | 39 | 21,432 | 4 | 1,507 | 3 | 801 | 3 | 257 | 1 | 205 | 5 | 99 | 23 | 6.95 | 6.32 | 1.31 |
| (V21) (654GA) Sierra Foothills | 1,205 | 1,183 | 98.17% | 22 | 1.83% | 0 | 2 | 1,144 | 0 | 39 | 0 | 19 | 0 | 2 | 0 | 0 | 0 | 1 | 2 | 3.62 | 6.86 | 1.38 |
| (V21) (654GB) Carson Valley | 1,141 | 1,035 | 90.71% | 106 | 9.29% | 0 | 1 | 872 | 0 | 163 | 0 | 100 | 1 | 4 | 0 | 1 | 0 | 1 | 0 | 13.50 | 0.00 | 3.02 |
| (V21) (654GC) Lahontan Valley | 1,190 | 1,122 | 94.29% | 68 | 5.71% | 0 | 0 | 1,052 | 0 | 70 | 0 | 44 | 0 | 7 | 0 | 7 | 0 | 10 | 0 | 7.21 | 0.00 | 1.18 |
| (V21) (654GD) Diamond View | 263 | 259 | 98.48% | 4 | 1.52% | 0 | 0 | 247 | 0 | 12 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 5.08 | 0.00 | 0.55 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V21) (662) San Francisco, CA | 37,552 | 35,218 | 93.78% | 2,334 | 6.22% | 9 | 819 | 32,192 | 116 | 3,026 | 71 | 1,653 | 108 | 332 | 104 | 207 | 85 | 142 | 333 | 11.36 | 7.67 | 5.17 |
| (V21) (662) San Francisco VAMC | 26,101 | 24,794 | 94.99% | 1,307 | 5.01% | 0 | 403 | 23,139 | 45 | 1,655 | 28 | 920 | 45 | 182 | 39 | 121 | 36 | 84 | 208 | 10.05 | 6.56 | 0.91 |
| (V21) (662GA) Santa Rosa | 4,812 | 4,133 | 85.89% | 679 | 14.11% | 0 | 16 | 3,373 | 3 | 760 | 2 | 497 | 5 | 95 | 2 | 70 | 2 | 17 | 2 | 15.09 | 14.49 | 12.82 |
| (V21) (662GC) Eureka | 2,354 | 2,268 | 96.35% | 86 | 3.65% | 0 | 133 | 2,066 | 23 | 202 | 16 | 60 | 45 | 13 | 31 | 10 | 8 | 3 | 10 | 6.25 | 5.61 | 7.84 |
| (V21) (662GD) Ukiah | 1,227 | 1,112 | 90.63% | 115 | 9.37% | 0 | 180 | 923 | 20 | 189 | 10 | 83 | 9 | 30 | 21 | 2 | 19 | 0 | 101 | 13.24 | 2.80 | 13.84 |
| (V21) (662GE) San Bruno | 936 | 889 | 94.98% | 47 | 5.02% | 0 | 0 | 807 | 0 | 82 | 0 | 44 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 7.60 | 7.62 | 2.85 |
| (V21) (662GF) San Francisco VA Clinic | 695 | 677 | 97.41% | 18 | 2.59% | 0 | 0 | 627 | 0 | 50 | 0 | 15 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 5.35 | 7.25 | 3.83 |
| (V21) (662GG) Clearlake | 1,427 | 1,345 | 94.25% | 82 | 5.75% | 0 | 87 | 1,257 | 25 | 88 | 15 | 34 | 4 | 8 | 11 | 3 | 20 | 37 | 12 | 17.29 | 2.52 | 5.73 |
| (V22) (593) Las Vegas, NV | 71,115 | 60,572 | 85.17% | 10,543 | 14.83% | 114 | 397 | 55,930 | 28 | 4,642 | 187 | 4,955 | 43 | 3,364 | 31 | 1,830 | 36 | 394 | 72 | 10.65 | 16.83 | 6.51 |
| (V22) (593) Las Vegas VA Medical Center | 41,313 | 33,937 | 82.15% | 7,376 | 17.85% | 0 | 281 | 30,944 | 21 | 2,993 | 176 | 3,266 | 26 | 2,356 | 6 | 1,396 | 2 | 358 | 50 | 8.55 | 17.07 | 2.91 |
| (V22) (593GC) Pahrump | 1,596 | 1,525 | 95.55% | 71 | 4.45% | 0 | 0 | 1,491 | 0 | 34 | 0 | 47 | 0 | 18 | 0 | 5 | 0 | 1 | 0 | 3.12 | 3.69 | 3.49 |
| (V22) (593GD) Northwest Las Vegas VA Clinic | 8,177 | 7,481 | 91.49% | 696 | 8.51% | 0 | 53 | 6,984 | 3 | 497 | 1 | 485 | 11 | 148 | 12 | 48 | 25 | 15 | 1 | 8.16 | 6.42 | 8.12 |
| (V22) (593GE) Southeast Las Vegas VA Clinic | 6,206 | 5,691 | 91.7% | 515 | 8.3% | 0 | 1 | 5,418 | 1 | 273 | 0 | 234 | 0 | 132 | 0 | 141 | 0 | 8 | 0 | 8.78 | 6.46 | 6.20 |
| (V22) (593GF) Southwest Las Vegas VA Clinic | 7,610 | 6,884 | 90.46% | 726 | 9.54% | 0 | 0 | 6,416 | 0 | 468 | 0 | 439 | 0 | 247 | 0 | 37 | 0 | 3 | 0 | 11.29 | 13.38 | 5.46 |
| (V22) (593GG) Northeast Las Vegas VA Clinic | 5,640 | 4,505 | 79.88% | 1,135 | 20.12% | 0 | 1 | 4,196 | 1 | 309 | 0 | 463 | 0 | 461 | 0 | 202 | 0 | 9 | 0 | 20.61 | 8.25 | 14.06 |
| (V22) (593GH) Laughlin | 573 | 549 | 95.81% | 24 | 4.19% | 0 | 61 | 481 | 2 | 68 | 10 | 21 | 6 | 2 | 13 | 1 | 9 | 0 | 21 | 5.39 | | |
| (V22) (600) Long Beach, CA | 54,129 | 49,631 | 91.69% | 4,498 | 8.31% | 73 | 83 | 46,018 | 14 | 3,613 | 16 | 2,837 | 29 | 833 | 11 | 552 | 4 | 276 | 9 | 9.55 | 8.71 | 6.18 |
| (V22) (600) Long Beach VA Medical Center | 48,593 | 44,432 | 91.44% | 4,161 | 8.56% | 0 | 80 | 41,302 | 13 | 3,130 | 16 | 2,594 | 29 | 758 | 10 | 537 | 4 | 272 | 8 | 10.71 | 8.61 | 5.62 |
| (V22) (600GA) Anaheim | 1,212 | 1,173 | 96.78% | 39 | 3.22% | 0 | 1 | 1,060 | 0 | 113 | 0 | 28 | 0 | 7 | 1 | 2 | 0 | 2 | 0 | 7.35 | 0.10 | 5.26 |
| (V22) (600GB) Santa Ana | 2,054 | 1,815 | 88.36% | 239 | 11.64% | 0 | 1 | 1,586 | 1 | 229 | 0 | 160 | 0 | 67 | 0 | 11 | 0 | 1 | 0 | 9.29 | 15.18 | 10.76 |
| (V22) (600GC) Cabrillo | 192 | 186 | 96.88% | 6 | 3.13% | 0 | 0 | 176 | 0 | 10 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.57 | 0.00 | 10.45 |
| (V22) (600GD) Whittier | 956 | 924 | 96.65% | 32 | 3.35% | 0 | 0 | 902 | 0 | 22 | 0 | 28 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 5.35 | 0.00 | 4.71 |
| (V22) (600GE) Laguna Hills | 1,122 | 1,101 | 98.13% | 21 | 1.87% | 0 | 1 | 992 | 0 | 109 | 0 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 7.07 | 2.25 | 5.64 |
| (V22) (605) Loma Linda, CA | 89,684 | 81,282 | 90.63% | 8,402 | 9.37% | 100 | 103 | 75,962 | 12 | 5,320 | 18 | 4,278 | 18 | 2,239 | 16 | 1,159 | 10 | 726 | 29 | 11.89 | 9.04 | 8.86 |
| (V22) (605) Jerry L Pettis Memorial Veterans Hospital | 45,846 | 41,539 | 90.61% | 4,307 | 9.39% | 0 | 66 | 38,120 | 8 | 3,419 | 12 | 2,439 | 16 | 974 | 12 | 391 | 9 | 503 | 9 | 6.22 | 9.54 | 3.96 |
| (V22) (605BZ) Loma Linda VA Clinic | 20,676 | 19,934 | 96.41% | 742 | 3.59% | 0 | 3 | 19,132 | 1 | 802 | 2 | 516 | 0 | 145 | 0 | 68 | 0 | 13 | 0 | 3.24 | 6.82 | 3.54 |
| (V22) (605GA) Victorville | 3,471 | 2,673 | 77.01% | 798 | 22.99% | 0 | 3 | 2,443 | 0 | 230 | 0 | 424 | 0 | 256 | 0 | 41 | 1 | 77 | 2 | 22.05 | 16.23 | 21.49 |
| (V22) (605GB) Murrieta | 5,037 | 3,248 | 64.48% | 1,789 | 35.52% | 0 | 10 | 2,931 | 1 | 317 | 3 | 524 | 2 | 648 | 1 | 577 | 0 | 40 | 3 | 44.79 | 19.66 | 11.43 |
| (V22) (605GC) Palm Desert | 9,412 | 9,337 | 99.2% | 75 | 0.8% | 0 | 3 | 9,181 | 1 | 156 | 1 | 39 | 0 | 17 | 0 | 2 | 0 | 17 | 1 | 2.48 | 1.63 | 0.38 |
| (V22) (605GD) Corona | 1,621 | 1,340 | 82.67% | 281 | 17.33% | 0 | 4 | 1,119 | 1 | 221 | 0 | 176 | 0 | 98 | 2 | 7 | 0 | 0 | 1 | 26.22 | 0.00 | 6.65 |
| (V22) (605GE) Rancho Cucamonga | 3,621 | 3,211 | 88.68% | 410 | 11.32% | 0 | 14 | 3,036 | 0 | 175 | 0 | 160 | 0 | 101 | 1 | 73 | 0 | 76 | 13 | 5.34 | 3.56 | 21.57 |
| (V22) (664) San Diego, CA | 69,001 | 62,142 | 90.06% | 6,859 | 9.94% | 28 | 115 | 56,426 | 30 | 5,716 | 23 | 4,445 | 38 | 1,647 | 8 | 484 | 6 | 283 | 10 | 5.48 | 11.18 | 8.26 |
| (V22) (664) San Diego VA Medical Center | 43,402 | 38,626 | 89% | 4,776 | 11% | 0 | 68 | 35,234 | 12 | 3,392 | 13 | 3,001 | 22 | 1,130 | 7 | 403 | 6 | 242 | 8 | 6.72 | 10.91 | 7.69 |
| (V22) (664BU) San Diego Domiciliary | 6 | 6 | 100% | 0 | 0% | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V22) (664BY) Mission Valley | 11,156 | 9,946 | 89.15% | 1,210 | 10.85% | 0 | 37 | 8,577 | 16 | 1,369 | 10 | 851 | 9 | 280 | 0 | 49 | 0 | 30 | 2 | 6.42 | 17.55 | 10.98 |
| (V22) (664GA) Imperial Valley | 637 | 634 | 99.53% | 3 | 0.47% | 0 | 0 | 626 | 0 | 8 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.94 | 1.07 | 1.35 |
| (V22) (664GB) Oceanside | 9,725 | 9,093 | 93.5% | 632 | 6.5% | 0 | 9 | 8,413 | 2 | 680 | 0 | 396 | 7 | 204 | 0 | 26 | 0 | 6 | 0 | 4.28 | 9.83 | 4.26 |
| (V22) (664GC) Chula Vista | 2,022 | 1,838 | 90.9% | 184 | 9.1% | 0 | 1 | 1,680 | 0 | 158 | 0 | 154 | 0 | 27 | 1 | 2 | 0 | 1 | 0 | 5.73 | 10.71 | 2.75 |
| (V22) (664GD) Escondido | 2,053 | 1,999 | 97.37% | 54 | 2.63% | 0 | 0 | 1,890 | 0 | 109 | 0 | 40 | 0 | 6 | 0 | 4 | 0 | 4 | 0 | 1.88 | 3.93 | 7.71 |
| (V22) (691) Greater Los Angeles HCS | 89,208 | 76,143 | 85.35% | 13,065 | 14.65% | 35 | 812 | 69,021 | 33 | 7,122 | 37 | 7,555 | 59 | 3,745 | 29 | 1,191 | 33 | 574 | 620 | 10.48 | 15.20 | 6.46 |
| (V22) (691) West Los Angeles VA Medical Center | 38,792 | 31,817 | 82.02% | 6,975 | 17.98% | 0 | 624 | 28,395 | 13 | 3,422 | 32 | 4,323 | 38 | 1,730 | 21 | 611 | 16 | 311 | 503 | 9.77 | 14.01 | 8.35 |
| (V22) (691A4) Sepulveda VA Medical Center | 21,006 | 17,321 | 82.46% | 3,685 | 17.54% | 0 | 187 | 15,536 | 19 | 1,785 | 5 | 1,928 | 21 | 1,314 | 8 | 338 | 17 | 105 | 117 | 11.15 | 18.98 | 3.27 |
| (V22) (691GB) Santa Barbara | 2,127 | 2,069 | 97.27% | 58 | 2.73% | 0 | 0 | 2,000 | 0 | 69 | 0 | 28 | 0 | 25 | 0 | 4 | 0 | 1 | 0 | 5.15 | 13.75 | 2.77 |
| (V22) (691GC) Gardena | 1,166 | 1,118 | 95.88% | 48 | 4.12% | 0 | 1 | 1,057 | 1 | 61 | 0 | 25 | 0 | 19 | 0 | 2 | 0 | 2 | 0 | 2.33 | 4.54 | 6.22 |
| (V22) (691GD) Bakersfield | 7,810 | 7,300 | 93.47% | 510 | 6.53% | 0 | 0 | 7,128 | 0 | 172 | 0 | 174 | 0 | 212 | 0 | 109 | 0 | 15 | 0 | 1.61 | 24.73 | 2.57 |
| (V22) (691GE) Los Angeles | 9,828 | 9,331 | 94.94% | 497 | 5.06% | 0 | 0 | 8,755 | 0 | 576 | 0 | 322 | 0 | 147 | 0 | 22 | 0 | 6 | 0 | 2.42 | 10.12 | 4.54 |
| (V22) (691GF) East Los Angeles | 830 | 820 | 98.8% | 10 | 1.2% | 0 | 0 | 775 | 0 | 45 | 0 | 9 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 7.07 | | 2.76 |
| (V22) (691GG) Antelope Valley | 971 | 872 | 89.8% | 99 | 10.2% | 0 | 0 | 726 | 0 | 146 | 0 | 73 | 0 | 6 | 0 | 11 | 0 | 9 | 0 | 20.43 | 4.13 | 1.21 |
| (V22) (691GK) San Luis Obispo | 1,156 | 1,004 | 86.85% | 152 | 13.15% | 0 | 0 | 872 | 0 | 132 | 0 | 94 | 0 | 43 | 0 | 9 | 0 | 6 | 0 | 15.08 | 16.62 | 8.37 |
| (V22) (691GL) Santa Maria | 3,106 | 2,598 | 83.64% | 508 | 16.36% | 0 | 0 | 2,249 | 0 | 349 | 0 | 320 | 0 | 127 | 0 | 22 | 0 | 39 | 0 | 15.91 | 10.25 | 19.76 |
| (V22) (691GM) Oxnard | 2,416 | 1,893 | 78.35% | 523 | 21.65% | 0 | 0 | 1,528 | 0 | 365 | 0 | 259 | 0 | 121 | 0 | 63 | 0 | 80 | 0 | 37.15 | 18.21 | 7.40 |
| (V23) (437) Fargo, ND | 24,115 | 22,176 | 91.96% | 1,939 | 8.04% | 20 | 11 | 20,740 | 1 | 1,436 | 1 | 1,187 | 5 | 528 | 4 | 164 | 0 | 60 | 0 | 4.81 | 10.10 | 1.93 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V23) (437) Fargo VAMC | 19,635 | 17,903 | 91.18% | 1,732 | 8.82% | 0 | 11 | 16,685 | 1 | 1,218 | 1 | 1,037 | 5 | 486 | 4 | 153 | 0 | 56 | 0 | 5.22 | 10.05 | 1.98 |
| (V23) (437GA) Grafton | 175 | 162 | 92.57% | 13 | 7.43% | 0 | 0 | 162 | 0 | 0 | 0 | 8 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 3.90 | 0.00 | 0.03 |
| (V23) (437GB) Bismarck | 1,314 | 1,209 | 92.01% | 105 | 7.99% | 0 | 0 | 1,120 | 0 | 89 | 0 | 74 | 0 | 23 | 0 | 4 | 0 | 4 | 0 | 3.15 | 18.05 | 2.29 |
| (V23) (437GC) Fergus Falls | 385 | 377 | 97.92% | 8 | 2.08% | 0 | 0 | 368 | 0 | 9 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.58 | 3.00 | 2.20 |
| (V23) (437GD) Minot | 546 | 538 | 98.53% | 8 | 1.47% | 0 | 0 | 524 | 0 | 14 | 0 | 5 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 1.71 | 7.10 | 1.58 |
| (V23) (437GE) Bemidji | 1,097 | 1,046 | 95.35% | 51 | 4.65% | 0 | 0 | 973 | 0 | 73 | 0 | 43 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 7.28 | 1.75 | 2.29 |
| (V23) (437GF) Williston | 165 | 163 | 98.79% | 2 | 1.21% | 0 | 0 | 162 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.15 | 3.25 | 0.11 |
| (V23) (437GI) Grand Forks | 798 | 778 | 97.49% | 20 | 2.51% | 0 | 0 | 746 | 0 | 32 | 0 | 12 | 0 | 2 | 0 | 6 | 0 | 0 | 0 | 3.35 | 0.44 | 1.08 |
| (V23) (438) Sioux Falls, SD | 26,511 | 23,773 | 89.67% | 2,738 | 10.33% | 0 | 17 | 22,135 | 11 | 1,638 | 2 | 1,626 | 1 | 894 | 1 | 144 | 2 | 74 | 0 | 3.57 | 12.35 | 3.15 |
| (V23) (438) Royal C. Johnson VAMC | 21,236 | 18,630 | 87.73% | 2,606 | 12.27% | 0 | 15 | 17,284 | 10 | 1,346 | 2 | 1,509 | 1 | 886 | 0 | 141 | 2 | 70 | 0 | 3.33 | 12.71 | 3.60 |
| (V23) (438GA) Spirit Lake | 1,001 | 962 | 96.1% | 39 | 3.9% | 0 | 0 | 899 | 0 | 63 | 0 | 38 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 5.36 | 7.79 | 2.66 |
| (V23) (438GC) Sioux City | 2,134 | 2,097 | 98.27% | 37 | 1.73% | 0 | 0 | 1,994 | 0 | 103 | 0 | 31 | 0 | 4 | 0 | 0 | 0 | 2 | 0 | 3.92 | 6.51 | 2.18 |
| (V23) (438GD) Aberdeen | 1,061 | 1,021 | 96.23% | 40 | 3.77% | 0 | 2 | 957 | 1 | 64 | 0 | 36 | 0 | 2 | 1 | 0 | 0 | 2 | 0 | 2.25 | 10.66 | 1.86 |
| (V23) (438GE) Wagner | 147 | 140 | 95.24% | 7 | 4.76% | 0 | 0 | 110 | 0 | 30 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10.68 | 0.00 | 12.82 |
| (V23) (438GF) Watertown | 932 | 923 | 99.03% | 9 | 0.97% | 0 | 0 | 891 | 0 | 32 | 0 | 5 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 2.09 | 5.43 | 0.57 |
| (V23) (568) Black Hills HCS, SD | 12,849 | 11,365 | 88.45% | 1,484 | 11.55% | 0 | 18 | 10,399 | 6 | 966 | 7 | 1,111 | 0 | 246 | 1 | 25 | 3 | 102 | 1 | 4.86 | 15.46 | 5.07 |
| (V23) (568) Fort Meade VAMC | 6,803 | 5,791 | 85.12% | 1,012 | 14.88% | 0 | 4 | 5,162 | 1 | 629 | 3 | 757 | 0 | 184 | 0 | 4 | 0 | 67 | 0 | 6.99 | 14.83 | 4.08 |
| (V23) (568A4) Hot Springs | 3,369 | 3,124 | 92.73% | 245 | 7.27% | 0 | 13 | 2,897 | 5 | 227 | 3 | 160 | 0 | 37 | 1 | 13 | 3 | 35 | 1 | 6.24 | 15.86 | 2.05 |
| (V23) (568GA) Rapid City | 1,799 | 1,625 | 90.33% | 174 | 9.67% | 0 | 0 | 1,542 | 0 | 83 | 0 | 165 | 0 | 4 | 0 | 5 | 0 | 0 | 0 | 2.79 | 25.68 | 5.32 |
| (V23) (568GB) Pierre | 350 | 346 | 98.86% | 4 | 1.14% | 0 | 0 | 338 | 0 | 8 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1.20 | 0.00 | 5.65 |
| (V23) (568HA) Newcastle | 26 | 23 | 88.46% | 3 | 11.54% | 0 | 0 | 20 | 0 | 3 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 14.53 | | 4.00 |
| (V23) (568HB) Gordon CBOC | 25 | 21 | 84% | 4 | 16% | 0 | 0 | 14 | 0 | 7 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15.31 | | 8.75 |
| (V23) (568HF) Pine Ridge | 86 | 78 | 90.7% | 8 | 9.3% | 0 | 0 | 77 | 0 | 1 | 0 | 5 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 32.58 | | 7.43 |
| (V23) (568HH) Scottsbluff | 218 | 189 | 86.7% | 29 | 13.3% | 0 | 1 | 185 | 0 | 4 | 1 | 14 | 0 | 14 | 0 | 1 | 0 | 0 | 0 | 2.65 | | 23.29 |
| (V23) (568HJ) Mission | 79 | 79 | 100% | 0 | 0% | 0 | 0 | 79 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | | |
| (V23) (568HK) McLaughlin | 9 | 7 | 77.78% | 2 | 22.22% | 0 | 0 | 4 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 19.22 |
| (V23) (568HM) Eagle Butte | 18 | 17 | 94.44% | 1 | 5.56% | 0 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 6.71 | | 0.00 |
| (V23) (568HP) Winner | 65 | 63 | 96.92% | 2 | 3.08% | 0 | 0 | 63 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4.60 | 0.00 | 2.78 |
| (V23) (568MA) IDES Ellsworth AFB | 2 | 2 | 100% | 0 | 0% | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 11.00 | |
| (V23) (618) Minneapolis, MN | 76,039 | 71,687 | 94.28% | 4,352 | 5.72% | 84 | 140 | 66,897 | 25 | 4,790 | 1 | 2,374 | 24 | 1,174 | 39 | 505 | 24 | 299 | 25 | 5.55 | 9.55 | 2.34 |
| (V23) (618) Minneapolis VAMC | 55,463 | 52,098 | 93.93% | 3,365 | 6.07% | 0 | 139 | 48,575 | 24 | 3,523 | 1 | 1,839 | 24 | 879 | 39 | 385 | 24 | 262 | 25 | 6.10 | 9.34 | 1.43 |
| (V23) (618BY) Twin Ports | 4,630 | 4,170 | 90.06% | 460 | 9.94% | 0 | 0 | 3,870 | 0 | 300 | 0 | 162 | 0 | 196 | 0 | 93 | 0 | 9 | 0 | 6.90 | 20.45 | 4.04 |
| (V23) (618GA) St. James | 1,407 | 1,398 | 99.36% | 9 | 0.64% | 0 | 0 | 1,391 | 0 | 7 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1.24 | 0.00 | 0.31 |
| (V23) (618GB) Hibbing | 1,124 | 1,116 | 99.29% | 8 | 0.71% | 0 | 0 | 1,080 | 0 | 36 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.13 | 1.49 | 4.19 |
| (V23) (618GD) Maplewood | 1,938 | 1,852 | 95.56% | 86 | 4.44% | 0 | 1 | 1,655 | 1 | 197 | 0 | 78 | 0 | 7 | 0 | 1 | 0 | 0 | 0 | 8.06 | 8.44 | 1.96 |
| (V23) (618GE) Chippewa Valley | 2,340 | 2,279 | 97.39% | 61 | 2.61% | 0 | 0 | 2,155 | 0 | 124 | 0 | 37 | 0 | 8 | 0 | 5 | 0 | 11 | 0 | 5.43 | 5.43 | 3.74 |
| (V23) (618GG) Rochester | 1,675 | 1,623 | 96.9% | 52 | 3.1% | 0 | 0 | 1,517 | 0 | 106 | 0 | 38 | 0 | 13 | 0 | 0 | 0 | 1 | 0 | 4.84 | 0.00 | 4.23 |
| (V23) (618GH) Hayward | 1,289 | 1,244 | 96.51% | 45 | 3.49% | 0 | 0 | 1,160 | 0 | 84 | 0 | 17 | 0 | 17 | 0 | 7 | 0 | 4 | 0 | 6.89 | 0.00 | 3.78 |
| (V23) (618GI) Northwest Metro | 4,091 | 3,874 | 94.7% | 217 | 5.3% | 0 | 0 | 3,660 | 0 | 214 | 0 | 147 | 0 | 45 | 0 | 13 | 0 | 12 | 0 | 3.23 | 7.25 | 2.52 |
| (V23) (618GJ) Shakopee | 983 | 956 | 97.25% | 27 | 2.75% | 0 | 0 | 918 | 0 | 38 | 0 | 24 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 5.11 | 10.92 | 1.38 |
| (V23) (618GK) Albert Lea | 553 | 548 | 99.1% | 5 | 0.9% | 0 | 0 | 530 | 0 | 18 | 0 | 1 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 1.92 | 5.62 | 4.12 |
| (V23) (618QA) Fort Snelling | 546 | 529 | 96.89% | 17 | 3.11% | 0 | 0 | 386 | 0 | 143 | 0 | 14 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 9.35 | 11.45 | 3.99 |
| (V23) (636) Central Iowa, IA | 21,146 | 18,900 | 89.38% | 2,246 | 10.62% | 10 | 135 | 17,390 | 22 | 1,510 | 8 | 1,322 | 35 | 533 | 14 | 236 | 3 | 155 | 53 | 5.55 | 11.69 | 3.20 |
| (V23) (636A6) Des Moines VAMC | 16,877 | 14,932 | 88.48% | 1,945 | 11.52% | 0 | 97 | 13,811 | 17 | 1,121 | 6 | 1,185 | 26 | 479 | 13 | 148 | 1 | 133 | 34 | 4.51 | 10.73 | 4.09 |
| (V23) (636BU) VADOM Des Moines IA | 58 | 58 | 100% | 0 | 0% | 0 | 0 | 57 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.00 | |
| (V23) (636GC) Mason City | 1,270 | 1,219 | 95.98% | 51 | 4.02% | 0 | 2 | 1,070 | 1 | 149 | 0 | 45 | 0 | 2 | 0 | 2 | 0 | 2 | 1 | 6.89 | 9.21 | 2.04 |
| (V23) (636GD) Marshalltown | 544 | 501 | 92.1% | 43 | 7.9% | 0 | 14 | 454 | 3 | 47 | 2 | 13 | 8 | 4 | 1 | 12 | 0 | 14 | 0 | 4.42 | 27.35 | 0.06 |
| (V23) (636GK) Fort Dodge | 988 | 936 | 94.74% | 52 | 5.26% | 0 | 1 | 827 | 0 | 109 | 0 | 40 | 1 | 7 | 0 | 4 | 0 | 1 | 0 | 10.92 | 2.00 | 0.85 |
| (V23) (636GM) Carroll | 551 | 516 | 93.65% | 35 | 6.35% | 0 | 14 | 458 | 0 | 58 | 0 | 19 | 0 | 8 | 0 | 3 | 1 | 5 | 13 | 2.67 | 20.04 | 4.41 |
| (V23) (636GR) Knoxville | 858 | 738 | 86.01% | 120 | 13.99% | 0 | 7 | 713 | 1 | 25 | 0 | 20 | 0 | 33 | 0 | 67 | 1 | 0 | 5 | 1.90 | 27.55 | 0.17 |
| (V23) (636) Iowa City, IA | 34,244 | 30,734 | 89.75% | 3,510 | 10.25% | 7 | 3 | 27,953 | 3 | 2,781 | 0 | 2,449 | 0 | 620 | 0 | 221 | 0 | 220 | 0 | 6.58 | 11.57 | 4.61 |
| (V23) (636A8) Iowa City VAMC | 22,212 | 19,211 | 86.49% | 3,001 | 13.51% | 0 | 1 | 17,223 | 1 | 1,988 | 0 | 2,023 | 0 | 565 | 0 | 208 | 0 | 205 | 0 | 8.06 | 12.46 | 2.85 |
| (V23) (636GF) Quad Cities | 2,025 | 1,938 | 95.7% | 87 | 4.3% | 0 | 0 | 1,787 | 0 | 151 | 0 | 80 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 8.57 | 3.58 | 4.50 |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2016 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V23) (636GG) Quincy | 1,008 | 983 | 97.52% | 25 | 2.48% | 0 | 2 | 893 | 2 | 90 | 0 | 20 | 0 | 3 | 0 | 0 | 0 | 2 | 0 | 6.66 | 20.77 | 4.10 |
| (V23) (636GH) Waterloo | 1,798 | 1,758 | 97.78% | 40 | 2.22% | 0 | 0 | 1,665 | 0 | 93 | 0 | 29 | 0 | 3 | 0 | 3 | 0 | 5 | 0 | 5.58 | 1.00 | 4.40 |
| (V23) (636GI) Lane A Evans CBOC | 1,659 | 1,571 | 94.7% | 88 | 5.3% | 0 | 0 | 1,428 | 0 | 143 | 0 | 80 | 0 | 5 | 0 | 0 | 0 | 3 | 0 | 7.20 | 2.02 | 6.05 |
| (V23) (636GJ) Dubuque | 1,173 | 1,091 | 93.01% | 82 | 6.99% | 0 | 0 | 1,010 | 0 | 81 | 0 | 61 | 0 | 20 | 0 | 0 | 0 | 1 | 0 | 7.13 | 7.04 | 6.96 |
| (V23) (636GN) Cedar Rapids | 2,136 | 1,989 | 93.12% | 147 | 6.88% | 0 | 0 | 1,849 | 0 | 140 | 0 | 123 | 0 | 14 | 0 | 8 | 0 | 2 | 0 | 5.50 | 4.44 | 10.82 |
| (V23) (636GS) Ottumwa | 790 | 789 | 99.87% | 1 | 0.13% | 0 | 0 | 767 | 0 | 22 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4.24 | 5.44 | 2.30 |
| (V23) (636GT) Sterling | 877 | 845 | 96.35% | 32 | 3.65% | 0 | 0 | 802 | 0 | 43 | 0 | 28 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 1.59 | 3.32 | 6.89 |
| (V23) (636GU) Decorah | 423 | 416 | 98.35% | 7 | 1.65% | 0 | 0 | 386 | 0 | 30 | 0 | 4 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 6.23 | 2.42 | 5.00 |
| (V23) (636QG) Iowa City VA Mobile Clinic | 143 | 143 | 100% | 0 | 0% | 0 | 0 | 143 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0.02 | |
| (V23) (636) Nebraska-W Iowa, NE | 43,118 | 41,328 | 95.85% | 1,790 | 4.15% | 15 | 144 | 38,932 | 35 | 2,396 | 5 | 1,158 | 12 | 414 | 13 | 132 | 6 | 86 | 73 | 3.31 | 7.27 | 2.36 |
| (V23) (636) Omaha VAMC | 24,732 | 23,351 | 94.42% | 1,381 | 5.58% | 0 | 119 | 21,594 | 30 | 1,757 | 4 | 819 | 6 | 374 | 12 | 115 | 4 | 73 | 63 | 2.42 | 8.99 | 3.83 |
| (V23) (636A4) Grand Island VAMC | 8,296 | 8,244 | 99.37% | 52 | 0.63% | 0 | 16 | 8,099 | 2 | 145 | 1 | 35 | 5 | 6 | 1 | 3 | 2 | 8 | 5 | 2.16 | 1.95 | 0.58 |
| (V23) (636A5) Lincoln | 7,006 | 6,786 | 96.86% | 220 | 3.14% | 0 | 0 | 6,424 | 0 | 362 | 0 | 183 | 0 | 24 | 0 | 8 | 0 | 5 | 0 | 3.51 | 7.58 | 0.57 |
| (V23) (636BW) Grand Island Domiciliary | 8 | 8 | 100% | 0 | 0% | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0.00 |
| (V23) (636BX) Omaha Domiciliary | 227 | 227 | 100% | 0 | 0% | 0 | 1 | 227 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | | | |
| (V23) (636GA) Norfolk | 811 | 710 | 87.55% | 101 | 12.45% | 0 | 0 | 657 | 0 | 53 | 0 | 91 | 0 | 8 | 0 | 2 | 0 | 0 | 0 | 15.10 | 1.28 | 1.67 |
| (V23) (636GB) North Platte | 568 | 567 | 99.82% | 1 | 0.18% | 0 | 7 | 550 | 2 | 17 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 3.30 | 0.75 | 0.19 |
| (V23) (636GL) Bellevue | 677 | 652 | 96.31% | 25 | 3.69% | 0 | 0 | 619 | 0 | 33 | 0 | 24 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.15 | 4.67 | 0.00 |
| (V23) (636GP) Shenandoah | 418 | 409 | 97.85% | 9 | 2.15% | 0 | 0 | 395 | 0 | 14 | 0 | 6 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3.09 | 8.98 | 0.90 |
| (V23) (636GQ) Holdrege | 375 | 374 | 99.73% | 1 | 0.27% | 0 | 1 | 359 | 1 | 15 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2.27 | 3.22 | 0.27 |
| (V23) (656) St. Cloud, MN | 37,504 | 35,135 | 93.68% | 2,369 | 6.32% | 3 | 12 | 32,937 | 3 | 2,198 | 2 | 1,670 | 2 | 523 | 0 | 112 | 2 | 64 | 3 | 6.46 | 11.55 | 5.35 |
| (V23) (656) St Cloud VAMC | 32,952 | 30,890 | 93.74% | 2,062 | 6.26% | 0 | 9 | 29,024 | 2 | 1,866 | 1 | 1,435 | 1 | 457 | 0 | 108 | 2 | 62 | 3 | 5.88 | 11.21 | 6.24 |
| (V23) (6569AA) VANURS St Cloud | 2 | 1 | 50% | 1 | 50% | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| (V23) (656GA) Brainerd | 2,467 | 2,349 | 95.22% | 118 | 4.78% | 0 | 0 | 2,151 | 0 | 198 | 0 | 102 | 0 | 14 | 0 | 2 | 0 | 0 | 0 | 7.68 | 7.96 | 2.63 |
| (V23) (656GB) Montevideo | 659 | 628 | 95.3% | 31 | 4.7% | 0 | 0 | 586 | 0 | 42 | 0 | 30 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 8.64 | 2.82 | 0.53 |
| (V23) (656GC) Max J. Beilke VA OPC | 1,147 | 1,110 | 96.77% | 37 | 3.23% | 0 | 3 | 1,072 | 1 | 38 | 1 | 35 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 6.87 | 3.00 | 1.65 |
| (V23) (656QA) St. Cloud VA Mobile Clinic | 277 | 157 | 56.68% | 120 | 43.32% | 0 | 0 | 104 | 0 | 53 | 0 | 67 | 0 | 51 | 0 | 2 | 0 | 0 | 0 | | 29.98 | |

| Grand Total | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| National: 10/1/2016 | 7,359,282 | 6,837,227 | 92.91% | 522,055 | 7.09% | 4,274 | 29,938 | 6,349,398 | 6,043 | 487,829 | 3,732 | 304,104 | 5,454 | 125,792 | 3,785 | 50,425 | 2,332 | 41,734 | 8,519 | 6.15 | 10.03 | 4.37 |
| National: 9/15/2016 | 6,984,247 | 6,476,585 | 92.73% | 507,662 | 7.27% | 3,775 | 30,488 | 5,995,861 | 5,652 | 480,724 | 4,015 | 296,275 | 5,802 | 122,375 | 3,722 | 49,868 | 2,433 | 39,144 | 8,795 | 6.31 | 10.21 | 4.42 |
| National: 9/1/2016 | 6,908,055 | 6,401,680 | 92.67% | 506,375 | 7.33% | 4,022 | 32,073 | 5,939,364 | 6,325 | 462,316 | 4,102 | 295,426 | 5,929 | 122,874 | 3,865 | 49,645 | 2,371 | 38,430 | 9,394 | 6.36 | 10.21 | 4.43 |
| National: 8/15/2016 | 6,803,336 | 6,292,976 | 92.5% | 510,360 | 7.5% | 0 | 33,373 | 5,814,689 | 6,918 | 478,287 | 4,158 | 296,700 | 5,903 | 126,697 | 3,976 | 49,810 | 2,840 | 37,153 | 9,567 | 6.57 | 10.36 | 4.47 |
| National: 8/1/2016 | 6,710,914 | 6,197,722 | 92.35% | 513,192 | 7.65% | 4,330 | 34,656 | 5,738,357 | 7,781 | 459,365 | 3,712 | 296,322 | 6,360 | 129,843 | 4,263 | 50,665 | 2,817 | 36,362 | 9,715 | 6.63 | 10.46 | 4.43 |
| National: 7/15/2016 | 6,637,517 | 6,111,240 | 92.07% | 526,277 | 7.93% | 4,254 | 35,894 | 5,641,123 | 7,196 | 470,117 | 5,115 | 305,194 | 5,918 | 135,446 | 4,348 | 50,308 | 3,301 | 35,329 | 9,929 | 6.84 | 10.71 | 4.58 |
| National: 7/1/2016 | 6,574,400 | 6,048,688 | 92% | 525,712 | 8% | 3,843 | 36,281 | 5,594,340 | 8,081 | 454,348 | 4,654 | 303,984 | 6,227 | 136,962 | 3,889 | 50,076 | 3,408 | 34,690 | 9,908 | 6.91 | 10.69 | 4.63 |
| National: 6/15/2016 | 6,455,383 | 5,940,432 | 92.02% | 514,951 | 7.98% | 3,617 | 36,616 | 5,485,676 | 8,174 | 454,756 | 4,293 | 298,442 | 6,001 | 134,627 | 4,797 | 48,720 | 3,416 | 33,162 | 9,905 | 6.99 | 10.60 | 4.64 |
| National: 6/1/2016 | 6,421,794 | 5,914,378 | 92.1% | 507,416 | 7.9% | 3,689 | 36,865 | 5,470,931 | 7,535 | 443,447 | 5,139 | 296,114 | 6,123 | 132,145 | 5,083 | 47,527 | 3,349 | 31,630 | 9,462 | 6.95 | 10.48 | 4.62 |
| National: 5/15/2016 | 6,689,547 | 6,183,667 | 92.44% | 505,880 | 7.56% | 3,965 | 36,630 | 5,713,141 | 8,715 | 470,526 | 4,218 | 297,013 | 6,891 | 131,214 | 4,690 | 46,672 | 2,880 | 30,981 | 9,104 | 6.89 | 10.15 | 4.43 |
| National: 5/1/2016 | 6,703,520 | 6,208,830 | 92.62% | 494,690 | 7.38% | 3,938 | 36,010 | 5,751,861 | 7,769 | 456,969 | 4,555 | 292,486 | 7,157 | 127,501 | 4,719 | 44,608 | 2,761 | 30,095 | 9,015 | 6.80 | 9.90 | 4.23 |
| National: 4/15/2016 | 6,460,487 | 5,978,104 | 92.53% | 482,383 | 7.47% | 4,233 | 36,251 | 5,523,546 | 7,999 | 454,558 | 5,146 | 289,675 | 6,891 | 121,927 | 4,247 | 41,265 | 2,806 | 29,516 | 9,076 | 6.92 | 9.94 | 4.19 |
| National: 4/1/2016 | 6,457,830 | 5,973,074 | 92.49% | 484,756 | 7.51% | 3,837 | 37,560 | 5,541,689 | 8,576 | 431,385 | 5,400 | 293,627 | 7,126 | 121,932 | 4,392 | 39,006 | 3,038 | 30,191 | 8,883 | 6.96 | 9.89 | 4.03 |
| National: 3/15/2016 | 6,353,299 | 5,870,724 | 92.4% | 482,575 | 7.6% | 3,197 | 38,264 | 5,416,038 | 8,546 | 454,686 | 4,645 | 291,867 | 7,000 | 120,651 | 4,687 | 38,717 | 3,633 | 31,340 | 9,741 | 7.16 | 10.04 | 4.25 |
| National: 3/1/2016 | 6,312,188 | 5,831,434 | 92.38% | 480,754 | 7.62% | 3,227 | 38,834 | 5,403,345 | 8,508 | 428,089 | 4,600 | 288,862 | 6,788 | 119,999 | 5,359 | 39,445 | 3,647 | 32,448 | 9,910 | 7.19 | 9.99 | 4.26 |
| National: 2/15/2016 | 6,468,615 | 5,965,113 | 92.22% | 503,502 | 7.78% | 3,378 | 43,493 | 5,501,989 | 9,352 | 463,124 | 4,731 | 299,239 | 7,540 | 128,507 | 6,560 | 42,248 | 5,008 | 33,508 | 10,280 | 7.41 | 10.19 | 4.56 |
| National: 2/1/2016 | 6,196,280 | 5,695,137 | 91.91% | 501,143 | 8.09% | 3,111 | 44,756 | 5,278,182 | 9,423 | 416,955 | 5,487 | 287,852 | 8,588 | 134,374 | 6,646 | 44,556 | 4,527 | 34,361 | 10,071 | 7.50 | 10.49 | 4.89 |
| National: 1/15/2016 | 6,139,100 | 5,612,888 | 91.43% | 526,212 | 8.57% | 3,170 | 47,298 | 5,179,700 | 9,841 | 433,188 | 5,271 | 298,643 | 10,300 | 144,074 | 7,340 | 47,949 | 4,340 | 35,546 | 9,997 | 7.83 | 11.02 | 5.36 |
| National: 1/1/2016 | 6,289,103 | 5,719,216 | 90.94% | 569,887 | 9.06% | 2,792 | 49,631 | 5,296,021 | 8,833 | 423,195 | 8,104 | 323,953 | 10,721 | 156,932 | 6,793 | 51,639 | 4,926 | 37,363 | 10,098 | 8.06 | 11.36 | 5.53 |
| National: 12/15/2015 | 5,954,375 | 5,409,820 | 90.85% | 544,555 | 9.15% | 10,863 | 48,888 | 5,007,168 | 11,405 | 402,652 | 6,247 | 305,781 | 11,000 | 152,587 | 6,867 | 50,208 | 4,340 | 35,979 | 9,007 | 8.20 | 11.47 | 5.55 |
| National: 12/1/2015 | 6,019,856 | 5,477,103 | 90.98% | 542,753 | 9.02% | 10,834 | 47,765 | 5,067,603 | 10,303 | 409,500 | 7,729 | 303,423 | 10,118 | 153,424 | 6,969 | 50,471 | 4,439 | 35,435 | 8,190 | 8.09 | 11.37 | 5.47 |
| National: 11/15/2015 | 6,309,735 | 5,797,727 | 91.89% | 512,008 | 8.11% | 11,094 | 47,496 | 5,366,472 | 12,144 | 431,255 | 7,215 | 297,290 | 10,226 | 142,494 | 6,517 | 45,251 | 3,795 | 26,973 | 7,465 | 7.37 | 10.56 | 4.76 |
| National: 11/1/2015 | 6,089,177 | 5,593,520 | 91.86% | 495,657 | 8.14% | 3,467 | 46,146 | 5,195,594 | 11,866 | 397,926 | 6,340 | 290,867 | 10,562 | 135,141 | 6,755 | 44,007 | 3,940 | 25,642 | 6,603 | 7.21 | 10.49 | 4.86 |
| National: 10/15/2015 | 6,098,397 | 5,612,186 | 92.03% | 486,211 | 7.97% | 3,345 | 42,281 | 5,187,606 | 10,490 | 424,580 | 7,795 | 288,580 | 8,842 | 130,769 | 5,371 | 42,419 | 4,043 | 24,443 | 5,620 | 7.11 | 10.39 | 4.90 |
| National: 10/1/2015 | 6,089,828 | 5,621,662 | 92.31% | 468,166 | 7.69% | 3,093 | 40,956 | 5,225,957 | 11,183 | 395,705 | 7,277 | 277,586 | 8,680 | 126,745 | 5,026 | 40,343 | 3,817 | 23,492 | 4,871 | 6.84 | 10.05 | 4.70 |
| National: 9/15/2015 | 6,059,608 | 5,604,332 | 92.49% | 455,276 | 7.51% | 2,927 | 40,548 | 5,196,875 | 10,802 | 407,457 | 7,173 | 270,881 | 9,091 | 121,696 | 5,837 | 40,296 | 3,115 | 22,403 | 4,518 | 6.79 | 9.89 | 4.68 |
| National: 9/1/2015 | 6,052,480 | 5,604,401 | 92.6% | 448,079 | 7.4% | 3,158 | 40,489 | 5,213,827 | 11,485 | 390,574 | 7,360 | 267,265 | 8,638 | 119,347 | 5,892 | 39,689 | 2,505 | 21,778 | 4,603 | 6.75 | 9.73 | 4.61 |
| National: 8/15/2015 | 6,252,087 | 5,797,944 | 92.74% | 454,143 | 7.26% | 2,835 | 40,067 | 5,382,599 | 11,730 | 415,345 | 7,112 | 273,057 | 9,382 | 119,990 | 4,737 | 39,345 | 2,535 | 21,751 | 4,501 | 6.81 | 9.54 | 4.58 |
| National: 8/1/2015 | 6,228,657 | 5,786,543 | 92.9% | 442,114 | 7.1% | 2,852 | 40,622 | 5,390,680 | 11,846 | 395,863 | 7,062 | 266,162 | 10,249 | 116,485 | 4,241 | 38,365 | 2,761 | 21,102 | 4,368 | 6.77 | 9.29 | 4.54 |
| National: 7/15/2015 | 5,921,350 | 5,452,402 | 92.08% | 468,948 | 7.92% | 3,093 | 40,730 | 5,042,679 | 11,405 | 409,723 | 8,549 | 278,047 | 8,519 | 121,120 | 4,992 | 42,735 | 2,660 | 27,046 | 4,506 | 7.70 | 9.98 | 5.30 |
| National: 7/1/2015 | 5,979,472 | 5,515,532 | 92.24% | 463,940 | 7.76% | 2,943 | 39,098 | 5,118,404 | 12,623 | 397,128 | 7,480 | 274,691 | 7,033 | 120,842 | 4,641 | 41,992 | 2,656 | 26,415 | 4,581 | 7.77 | 9.74 | 5.20 |
| National: 6/15/2015 | 5,829,959 | 5,391,010 | 92.47% | 438,949 | 7.53% | 3,546 | 34,867 | 5,002,619 | 11,083 | 388,391 | 4,732 | 259,209 | 7,821 | 115,068 | 4,185 | 39,622 | 2,585 | 25,050 | 4,451 | 7.87 | 9.50 | 5.06 |
| National: 6/1/2015 | 5,810,529 | 5,380,664 | 92.6% | 429,865 | 7.4% | 3,338 | 33,008 | 5,009,630 | 9,315 | 371,034 | 5,003 | 255,330 | 7,631 | 111,673 | 4,253 | 38,530 | 2,547 | 24,332 | 4,258 | 7.79 | 9.23 | 5.01 |
| National: 5/15/2015 | 5,849,122 | 5,422,044 | 92.7% | 427,078 | 7.3% | 2,804 | 30,520 | 5,041,721 | 8,849 | 380,323 | 5,584 | 256,092 | 6,228 | 109,604 | 3,584 | 37,576 | 2,298 | 23,806 | 3,914 | 7.80 | 9.10 | 4.94 |
| National: 5/1/2015 | 5,929,069 | 5,505,238 | 92.85% | 423,831 | 7.15% | 3,004 | 30,503 | 5,142,201 | 9,183 | 363,037 | 4,550 | 253,090 | 6,382 | 108,602 | 3,676 | 37,705 | 2,293 | 24,434 | 4,379 | 7.79 | 8.88 | 4.89 |
| National: 4/15/2015 | 6,071,867 | 5,637,883 | 92.85% | 433,984 | 7.15% | 2,976 | 32,232 | 5,249,965 | 7,530 | 387,918 | 5,403 | 261,135 | 6,503 | 106,985 | 4,730 | 37,568 | 2,311 | 28,296 | 5,655 | 7.99 | 8.92 | 5.01 |
| National: 4/1/2015 | 6,019,386 | 5,587,546 | 92.83% | 431,840 | 7.17% | 3,111 | 30,810 | 5,219,325 | 7,715 | 368,221 | 5,049 | 260,710 | 6,531 | 105,945 | 4,095 | 36,026 | 2,234 | 29,159 | 5,096 | 7.94 | 8.77 | 4.95 |
| National: 3/15/2015 | 6,070,418 | 5,693,118 | 93.78% | 377,300 | 6.22% | 3,097 | 31,116 | 5,312,480 | 7,637 | 380,638 | 5,038 | 240,243 | 7,245 | 92,247 | 3,483 | 27,716 | 2,365 | 17,094 | 5,348 | 6.92 | 7.93 | 4.26 |
| National: 3/1/2015 | 6,016,497 | 5,653,700 | 93.97% | 362,797 | 6.03% | 3,335 | 31,957 | 5,299,721 | 7,380 | 353,979 | 6,424 | 231,147 | 6,786 | 88,279 | 3,933 | 26,632 | 2,274 | 16,739 | 5,160 | 6.76 | 7.68 | 4.17 |
| National: 2/15/2015 | 5,961,339 | 5,605,068 | 94.02% | 356,271 | 5.98% | 3,271 | 30,601 | 5,241,043 | 8,237 | 364,025 | 5,321 | 224,943 | 5,844 | 88,190 | 3,885 | 26,878 | 2,414 | 16,260 | 4,900 | 6.76 | 7.66 | 4.22 |
| National: 2/1/2015 | 5,959,465 | 5,606,612 | 94.08% | 352,853 | 5.92% | 3,005 | 27,431 | 5,270,319 | 6,886 | 336,293 | 4,635 | 217,808 | 5,555 | 91,656 | 3,631 | 27,355 | 2,461 | 16,034 | 4,263 | 6.70 | 7.58 | 4.22 |
| National: 1/15/2015 | 5,684,461 | 5,324,120 | 93.66% | 360,341 | 6.34% | 2,698 | 25,812 | 4,992,744 | 6,446 | 331,376 | 4,177 | 218,959 | 5,712 | 97,214 | 3,350 | 27,871 | 2,541 | 16,297 | 3,586 | 6.97 | 7.89 | 4.54 |
| National: 1/1/2015 | 5,806,214 | 5,417,200 | 93.3% | 389,014 | 6.7% | 2,381 | 24,929 | 5,098,776 | 5,740 | 318,424 | 4,800 | 237,424 | 5,405 | 105,583 | 3,501 | 29,141 | 2,095 | 16,866 | 3,388 | 7.14 | 8.07 | 4.70 |
| National: 12/15/2014 | 5,632,971 | 5,251,303 | 93.22% | 381,668 | 6.78% | 2,349 | 24,048 | 4,946,249 | 7,362 | 305,054 | 3,486 | 231,808 | 5,226 | 105,509 | 3,450 | 29,025 | 1,384 | 15,326 | 3,140 | 7.19 | 8.04 | 4.70 |
| National: 12/1/2014 | 5,737,248 | 5,358,850 | 93.4% | 378,398 | 6.6% | 2,509 | 23,088 | 5,046,896 | 6,704 | 311,954 | 3,887 | 230,177 | 5,383 | 105,697 | 2,817 | 28,651 | 1,315 | 13,873 | 2,982 | 6.95 | 7.83 | 4.61 |
| National: 11/15/2014 | 5,908,192 | 5,527,871 | 93.56% | 380,321 | 6.44% | 2,256 | 21,641 | 5,204,700 | 5,994 | 323,171 | 4,073 | 236,207 | 5,140 | 102,553 | 2,264 | 28,337 | 1,515 | 13,224 | 2,655 | 6.88 | 7.62 | 4.45 |
| National: 11/1/2014 | | | | | | | | | | | | | | | | | | | | | | |

FOOTNOTES

*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.