				Percent		Percent																
			Appts	Appts	Appts	Appts	New		Ammto	FM/I O	Appts		Appts	EVA/I 24	Appts		Appts	FW// 01	Appts	EWL	DC Ave	SC Ave MIL Av
Facility		Total Appts	scheduled 30 Days or	scheduled 30 Days or	scheduled over 30	scheduled over 30	Enrollee Appt	EWL	Appts Between	EWL 0 -	Between 15 - 30	EWL 15-30	Between 31 - 60	EWL 31-	Between 61 - 90	EWL 61-90	91 - 120	EWL 91- 120	Beyond 120	greater than 120	PC Avg Wait	SC Avg MH Avg
(Data On 2/1/15)		Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8		Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21 Time22
(V01) (402) Togus, ME		41,787	41,019	98.16%	768	1.84%	3	54	39,849	18	1,170	10	463	11	205	12	60	1	40	2	2.42	3.21 2.3
(V01) (402	, ,	24,897	24,394	97.98%	503	2.02%	0	34	23,679	11			284		143	7	42	0	34	1	2.99	3.18 2.4
, ,,	02GA) Aroostook County (Caribou)	993 975	955 964		38		0	0	900	1	55	0	37	0	1	0	0	0	0	0	5.96	0.00 0.8 5.60 4.7
, , ,	D2GB) Calais D2GC) Rumford	491	490		11	1.13% 0.20%	0	3	960 483		7	0	10	2	0	0	0	0	0	0	0.34 2.68	5.60 4.7 0.00 1.0
. , ,	02GD) Saco	2,223	2,191	98.56%	32		0	6	2,109		82	2	25	0	6	1	1	0	0	0	3.42	3.00 2.8
, , ,	22GE) Lewiston Auburn	1,866	1,864	99.89%	2	0.11%	0	2	1,831	. 0	33	1	. 2	0	0	1	0	0	0	0	2.79	1.41 1.2
(V01) (402	2HB) Bangor	8,096	7,942	98.10%	154	1.90%	0	9	7,725	3	217	1	. 81	0	52	3	16	1	5	1	1.43	3.86 3.6
, , ,	2HC) Portland Outreach Clinic-CDRP Sa	2,141	2,115		26		0	0	2,070		45		22	0	2	0	1	0	1	. 0	3.14	2.01 1.4
. , , ,	02HL) R&C Healthcare MOC	105	104		1	0.95%	0	0	92	-	12		1	0	0	0	0	0	0	0	4.04	0.00 0.0
(V01) (405) White River Ju	·	23,353 17,292	22,883 17,034	97.99% 98.51%	470 258		16	22	21,862 16,192		1,021	13	255 168		145		24 12	_	46 26	0	4.58 4.18	3.88 1.4 3.89 1.1
	95) White River Jct 195GA) Bennington	616			258	0.32%	0	0	602	1	12		108	0	0	1	12	0	20	0	2.18	1.93 2.5
	05GC) Brattleboro	404	398		6	1.49%	0	2	392		6	2	5	0	0	0	0	0	1	. 0	1.18	3.29 0.6
, , ,) DSHA) Burlington Lakeside	2,271	2,209		62		0	5	2,116		93	2	47	1	. 11	0	2	0	2	. 0	3.08	4.33 0.8
	95HC) VICC - St. Johnsbury - Littleton	2,188	2,048	93.60%	140		0	1	1,996		. 52	0	32	0	81	0	10	0	17	0	6.83	0.00 2.0
	SHE) KEENE (ORC)	154			0	0.00%	0	10	149		. 5	9	0	0	0	0	0	0	0	0	1.74	0.00 2.3
, , ,	95HF) Rutland	428			2	0.47%	0	1	415		. 11		1	0	1	0	0	0	0	0	1.12	2.48 2.8
(V01) (518) Bedford, MA		8,121	7,799		322		22	125	7,078		,		250		50	_	_	8	9	85	1.11	9.20 4.6 9.24 4.3
. , ,	.8) Bedford .8GA) Lynns/North Shore	7,041 382	6,732 378		309 4	4.39% 1.05%	0	123	6,058 352		674		239	6	49	10	13	8	8	84	0.72	9.24 4.3 0.94 7.6
	.8GB) Haverhill	424			9	2.12%	0	1	401		14		7	0	1	0	0	n	1	1	1.33	9.67 5.6
. , ,	.8GD) Lowell	1	1	100.00%	0	0.00%	0	0	1	. 0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.0
(V01) (518	.8GE) Gloucester	270	270	100.00%	0	0.00%	0	0	265	0	5	0	0	0	0	0	0	0	0	0	0.65	0.00 5.5
(V01) (518	8MA) IDES Hanscom AFB	3	3	100.00%	0	0.00%	0	0	1	. 0	2	0	0	0	0	0	0	0	0	0	0.00	10.50 28.0
(V01) (523) VA Boston HC	·	88,575	86,438		2,137	2.41%	42	391	82,400		.,	71	-			_	_	55	153		3.79	4.28 4.7
	23) VA Boston HCS- Boston Div.	37,769	36,863	97.60%	906	2.40%	0	271	34,686	53		42					64	45	59		1.75	4.55 5.3
, , ,	23A4) VA Boston HCS-West Roxbury Div. 23A5) Brockton VAMC	16,061 21,947	15,610 21,403	97.19% 97.52%	451 544	2.81%	0	85	14,889 20,578	24	721 825	19	297		83		35 26	2	36 51	, v	4.19 4.51	3.18 5.7 5.03 4.8
, , ,	23BY) Lowell	4,111	3,983	96.89%	128		0	6	3,839	24	144	19	101		17		5	0	51	3	5.40	3.97 5.4
, , ,	23BZ) Causeway Clinic (Boston)	7,609	7,558	99.33%	51		0	18	7,454	. 2	104	8	40		. 9	4	2	0	0	0	2.15	1.15 3.3
	23GA) Framingham VA Primary Care Uni	541	533	98.52%	8	1.48%	0	2	516		17	0	8	2	. 0	0	0	0	0	0	1.51	0.00 3.2
(V01) (523	3GC) Quincy	132	131	99.24%	1	0.76%	0	0	127	0	4	0	0	0	0	0	0	0	1	0	3.27	0.00 0.0
	23GD) Plymouth	387	339		48		0	1	293		46	0	37	1	. 5	0	5	0	1	. 0	12.06	6.34 0.0
. , , ,	23MA) IDES Hanscom AFB	18			0	0.00%	0	0	18	-	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.0
(V01) (608) Manchester, I	NH 08) Manchester	19,714 17,736	19,144 17,224		570		3	67	18,187 16,374								8	2	5	1	2.92 2.98	4.73 3.8 4.66 2.6
	08GA) Portsmouth	495			512 7	1.41%	0	63	471	-	17		439	12	0	3 0	8	0	1	0	1.65	2.95 5.1
. , , ,	08GC) Somersworth	780			28		0	2	688		64		22	0	5	0	0	1	1	. 0	4.29	9.39 6.9
, , ,	08GD) Conway	244			4	1.64%	0	2	235	-	5	0	3	2	1	0	0	0	0	0	2.59	5.80 4.4
(V01) (608	98HA) Tilton	458	439	95.85%	19	4.15%	0	0	418	0	21	0	10	0	9	0	0	0	0	0	2.27	8.53 11.1
, , ,	08MA) IDES Manchester VAMC	1	1	100.00%	0	0.00%	0	0	1	. 0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.0
. , , , ,	Vestern Massachusetts HCS	22,928	21,220	92.55%	1,708		4	183	19,446		· ·	19									7.08	11.69 4.5
, , ,	31) VA Central Western Massachusetts H	10,501	9,538	90.83%	963	9.17%	4	132	8,516	5	1,022	17						23	13	28	7.98	13.31 3.9
	31BY) Springfield 31GC) Pittsfield	4,120 921	3,890 897	94.42% 97.39%	230 24		0	0	3,581 887	. 0	309		167		42	0	15	0) 6 2	0	6.34 3.90	6.68 6.6 5.11 2.4
. , ,	(Franklin County)	660			20		0	0	618		22		17		2	0	0	n	1	0	2.57	5.51 2.6
, , ,	31GE) Worcester	6,029	5,592		437		0	50	5,253		1		252		128	12	40	2	17	0	7.88	10.25 2.2
	31GF) Fitchburg	697	663		34		0	1	591		72		27	0	6	0	0	1	1	0	5.13	5.25 9.2
(V01) (650) Providence, R	RI	41,856	39,388	94.10%	2,468	5.90%	11	91	37,082	56	,				643	5	170	0	93	0	7.59	5.89 11.2
, , ,	0) Providence	36,034	34,143	94.75%	1,891	5.25%	0	89	32,287	56	-/				468		79		67		8.08	5.98 9.2
	60GA) New Bedford Primary Care Ctr.	2,584	2,312	89.47%	272		0	2	2,092	0	220	0	150		81		28		13	-	11.23	1.27 13.2
	50GB) Hyannis Primary Care Center	1,976	1,733		243		0	0	1,532	1	201	0	105		75 19		52	<u> </u>	11	0	4.48	3.86 26.4
(V01) (689) VA Connectic	GOGD) Middletown	1,262 48.756	1,200 48,036		720		0	29	1,171 46,153	-		2	520		19		11 21		70	1	4.71 2.23	0.00 4.2 3.05 3.7
· · · · · · · · · · · · · · · · · · ·	39) West Haven	27,880	27,477	98.55%	403		0	25	•	12		1	. 331		44		10		18	1	2.23	3.11 4.8
	89A4) Newington Campus	18,097	17,839	98.57%	258		0	3	17,354		485		150		48		11		49	0	2.28	2.96 1.3
(V01) (689	39GA) Waterbury VA Primary Care Cente	358	355	99.16%	3	0.84%	0	0	343		12	0	3	0	0	0	0	0	0	0	1.39	0.00 2.8
	9GB) Stamford VA Primary Care Center	279			0	0.00%	0	0	275	-	4	0	0	0	0	0	0	0	0	0	0.57	0.00 1.4
	39GC) Willimantic CBOC	419			4	0.95%	0	0	406		9	0	4	0	0	0	0	0	0	0	2.67	5.71 1.2
, , ,	89GD) Winsted VA Primary Care	305			12		0	1	275		18		7	0	4	0	0	0	1	. 0	0.82	7.25 10.3
	39GE) Danbury 39HC) New London VA Primary Care Cen	328 1,090	324 1,054		36	1.22% 3.30%	0	0	308 989		16		3	0	13	0	0	0	1	0	1.64 1.64	0.00 4.5 0.00 5.6
(V01) (689 (V02) (528) Albany, NY	sancy New London va Primary Care Cen	31,962	31,245		717		48	386							230		69	16	30	31	2.19	2.96 4.4
. , , , , , , , , , , , , , , , , , , ,	(8A8) Albany	28,286	27,593	97.55%	693		0	385	-						227						2.27	2.98 4.9
(102) (320	,,	20,200	27,555	37.3370	055	2.73/0	3	303	20,043	210	, 40	107	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		22/	10		10	30	51	2.27	2.50

Facility (Data On 2/1/1	15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg MH Avg Wait Wait Time21 Time22
	(V02) (528G1) Malone	113	113	100.00%	0	0.00%	0	0	113	0	0	0	0	C	0	0	0	0	C	0	0.21	0.00 0.00
	(V02) (528G2) Westport	136	136		0	0.00%	0	0	131	0	5	0	0	0	0	0	0	0	C	0	3.02	0.46 2.54
	(V02) (528G3) Bainbridge	496	492		4	0.81%	0	0	489	0	3	0	3	0	1	0	0	0	0	0	0.37	5.08 1.05
	(V02) (528G6) Fonda	240	239		1	0.42%	0	0	234	0	5	0	1	. 0	0	0	0	0	0	0	0.31	5.10 1.08
	(V02) (528G7) Catskill	466	464		2	0.43%	0	1	441	1	. 23	0) 2		0	0	0	0	C	0	2.23	1.30 6.02
	(V02) (528GT) Glens Falls	419	416		3	0.72%	0	0	414	0	2	0) 2	. 0	1	0	0	0	0	0	1.77	0.00 0.18
	(V02) (528GV) Plattsburgh	665	653		12	1.80%	0	0	627	0	26	0	9		1	0	2	0	0	0	5.22	0.33 0.12
	(V02) (528GW) Schenectady	238	238		0	0.00%	0	0	238	0	0	0	0		0	0	0	0) 0	0.31	0.00 0.05
	(V02) (528GX) Troy (V02) (528GY) Clifton Park	314 345	312 345		2	0.64%	0	0	308 331	0	14	0	2		0	0	0	0		0	1.56 2.86	0.00 3.82 0.39 0.14
	(V02) (528GT) Clirton Park (V02) (528GZ) Kingston	244	244		0	0.00%	0	0	242	0	14	0) 0		0	0	0	0		0	0.58	0.00 0.00
(V02) (528) Bat	, , , ,	17,133	16,433	95.91%	700		1	12	15,857		576	5	393	2	246	0	47	0	14	1 0	3.73	7.77 7.31
(VUZ) (JZ8) Bat	(V02) (528A6) Bath	15,550	14,913	95.90%	637	4.10%	0	12	14,466	5	447	5	368		213		47		13		3.17	7.53 8.14
	(V02) (528G4) Elmira	1,095	1,069	97.63%	26		0	0	965	0	104	0) 12		9	0	43	0	1	1 0	5.70	6.67 4.08
	(V02) (528G8) Wellsville	488	451	92.42%	37	7.58%	0	0	426	0	25	0	13		24	0	0	0	1) 0	1.69	26.62 0.45
	estern New York, NY	46.583	45,536		1,047	2.25%	19	71	44.056	38	.		540				146	0	68	3 2	3.24	3.41 3.66
() (020) ***	(V02) (528) Upstate New York HCS, Buffalo NY	38,295	37,309		986	2.57%	0	61	36,088	36	,		492				142		64	1 1	4.86	3.50 3.90
	(V02) (528A4) Upstate New York HCS-Batavia	3,205	3,185		20		0	4	3,054	1	131) 14		1	0	2	0	3	3 1	3.43	1.57 3.39
	(V02) (528GB) Jamestown	1,381	1,366		15	1.09%	0	1	1,349	0	17		12		3	0	0	0	0	0 0	0.54	4.76 2.70
	(V02) (528GC) Dunkirk	411	407		4	0.97%	0	0	396	0	11		4	0	0	0	0	0	0	0	1.75	11.67 3.82
	(V02) (528GD) Niagara Falls	544	534	98.16%	10	1.84%	0	0	511	0	23	0	10	0	0	0	0	0	0	0	2.72	11.95 3.75
	(V02) (528GK) Lockport	1,048	1,044		4	0.38%	0	0	1,038	0	6	0) 2	. 0	1	0	0	0	1	1 0	2.09	9.33 5.46
	(V02) (528GQ) Lackawanna	924	921	99.68%	3	0.32%	0	5	875	1	46	1	. 3	3	0	0	0	0	C	0	3.70	0.00 1.03
	(V02) (528GR) Olean	775	770	99.35%	5	0.65%	0	0	745	0	25	0) 3	C	0	0	2	0	C	0	2.49	1.95 2.62
(V02) (528) Car	nandaigua, NY	13,806	13,642	98.81%	164	1.19%	25	7	12,835	4	807	1	130	1	. 13	1	7	0	14	1 0	4.50	3.85 1.48
	(V02) (528A5) Canandaigua	5,286	5,216	98.68%	70	1.32%	0	5	4,820	2	396	1	. 65	1	. 3	1	0	0	2	2 0	3.96	5.03 1.64
	(V02) (528GE) Rochester	8,520	8,426	98.90%	94	1.10%	0	2	8,015	2	411	0	65	0	10	0	7	0	12	2 0	4.67	2.94 1.36
(V02) (528) Syr	acuse, NY	47,100	44,381	94.23%	2,719	5.77%	15	38	42,427	32	1,954	5	1,359	1	. 554	0	310	0	496	5 0	2.20	10.91 3.33
	(V02) (528A7) Syracuse	29,952	27,586		2,366	7.90%	0	32	26,094	27	1,492	4	1,066	1	. 512	0	303	0	485	0	2.36	12.02 3.20
	(V02) (528G5) Auburn	1,640	1,626	99.15%	14	0.85%	0	0	1,621	0	5	0	12		0	0	0	0	2	2 0	0.63	8.93 2.40
	(V02) (528G9) Cortland	2,150	2,137	99.40%	13	0.60%	0	1	2,126	0	11		. 4		6	0	0	0	3	0	0.39	2.07 4.60
	(V02) (528GL) Massena	1,877	1,832		45	2.40%	0	0	1,762	0	70		39		4	0	0	0	2	2 0	2.47	13.99 1.52
	(V02) (528GM) Rome	4,474	4,446		28		0	0	4,337	0	109		21		5	0	2	0	C	0	1.50	2.29 3.94
	(V02) (528GN) Binghamton	2,156	2,080	96.47%	76		0	0	1,998	0	82		68		8	0	0	0	0	0	2.08	8.25 0.90
	(V02) (528GO) Carthage	2,526	2,366		160	6.33%	0	5	2,210	5	156		140	0	16	0	3	0	1	1 0	13.48	4.79 4.39
	(V02) (528GP) Oswego	2,288	2,271		17	0.74%	0	0	2,242	0	29		9		3	0	2	0	3	3 0	1.80	2.14 4.68
	(V02) (528MA) Watertown DES	37	37		0	0.00%	0	0	37	0	0	U	0		· ·	ı	0	0	0	0	0.00	0.22 0.00
(V03) (526) Bro	•	21,601	20,877	96.65%	724	3.35%	2	19	,	9	1,198	6	453	_	255		13	ı	3	3 0	4.28	6.00 1.85
	(V03) (526) Bronx	20,641	19,922		719		0	19	18,769		1,153	6	449	4	254	0	13	0	3	3 0	5.16	6.01 1.50
	(V03) (526GA) White Plains (V03) (526GB) Yonkers	365 519	362 518		3	0.82% 0.19%	0	0	330 507		32		3		0	0	0	0		0	5.20 0.21	3.50 5.60 0.33 3.36
	(V03) (526GD) Queens	76	75		1	1.32%	0	0	73		11	0	1 1		1 0	0	0	0) 0	1.83	0.33 3.36 0.00 0.00
	w Jersey HCS, NJ	31,101	30,234		867	2.79%	5	0	28,631	7	1,603	0	651	1	. 151	0	45	0	20		1.57	5.23 2.71
` '\ '	(VO3) (561) New Jersey HCS-East Orange Campus	13,829	13,437	97.21%	392	2.83%	0	3	12,454	2	983	0	309) 44		32		7	7 0	2.32	5.01 3.78
	(V03) (561A4) New Jersey HCS, NJ - Lyons Campu	5,785	5,509		276		0	5	5,128	Δ	381	0	185	+	. 83		2	0	6	5 0	1.20	7.32 4.19
	(V03) (561BU) Lyons DCHV	34	34		0	0.00%	0	0	34		0	0) 103		0	0	0	0	0	0	0.00	0.00 0.00
	(V03) (561BZ) Brick	6,240	6,105		135		0	0	5,944		161	0	109		16	0	5	0	5	5 0	1.93	5.54 0.77
	(V03) (561GA) Hamilton	256	254		2	0.78%	0	0	249	-	5	0) 2		0	0	0	0	0) 0	1.72	1.40 1.98
	(V03) (561GB) Elizabeth	303	292		11	3.63%	0	0	284		8	0) 2		5	0	3	0	1	1 0	2.56	8.88 11.17
	(V03) (561GD) Hackensack/Bergen County	2,283	2,274		9	0.39%	0	0	2,262	0	12	0) 6		1	0	2	0	0	0	0.63	0.42 0.52
	(V03) (561GE) Jersey City	416	416		0	0.00%	0	0	409	0	7	0	0	0	0	0	0	0	C	0	0.69	6.33 1.17
	(V03) (561GF) Piscataway	450	450		0	0.00%	0	0	440	0	10	0	0	0	0	0	0	0	C	0	0.94	0.00 0.95
	(V03) (561GH) Morristown	559	558		1	0.18%	0	0	554	0	4	0) 1	. 0	0	0	0	0	C	0	0.49	0.03 0.92
	(V03) (561GI) Tinton Falls	750	713		37	4.93%	0	0	684	0	29	0	36	0	0	0	0	0	1	1 0	1.50	2.52 4.13
	(V03) (561GJ) Paterson	196	192	97.96%	4	2.04%	0	0	189	0	3	0) 1	. 0	2	0	1	0	C	0	2.22	0.00 3.54
	Hudson Valley HCS, NY	20,640	20,195		445		3	30	19,174	4	1,021	14	383	5	47	2	6	2	9	3	4.22	4.10 2.37
	(V03) (620) VA Hudson Valley HCS-Montrose Car	4,865	4,758	97.80%	107	2.20%	0	30	4,598	4	160	14	94	5	8	2	1	2	4	1 3	5.23	4.68 1.81
	(V03) (620A4) VA Hudson Valley HCS-Castle Poin	10,292	10,067	97.81%	225	2.19%	0	0	9,486	0	581	0	190	0	31	0	2	0	2	2 0	4.79	4.13 2.41
	(V03) (620BU) VADOM Montrose	31	30		1	3.23%	0	0	28		2	0	0	0	0	0	0	0	1	. 0	0.00	0.00 0.00
	(V03) (620GA) New City (Rockland County)	1,470	1,454		16		0	0	1,396		58	0	15	0	1	0	0	0	0	0	4.63	2.50 1.97
	(V03) (620GB) Carmel (Putnam County)	534	530		4	0.75%	0	0	517		13		3	0	1	0	0	0	0	0	1.22	2.13 2.44
	(V03) (620GD) Goshen	1,233	1,206		27	2.19%	0	0	1,116		90		27		0	0	0	0	C	0	5.05	4.73 3.44
	(V03) (620GE) Port Jervis	1,020	1,001		19		0	0	952	-	49		16	+	2	0	0	0	1	L 0	2.78	3.00 1.27
<u> </u>	(V03) (620GF) Harris (Monticello)	439	404		35	7.97%	0	0	376	-	28		33	_	2	0	0	0	0	0	3.11	7.57 10.74
	(V03) (620GG) Poughkeepsie	512	504	98.44%	8	1.56%	0	0	470	0	34	0	3	0] 1	0	3	0	1	L 0	2.12	3.78 1.99

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				Percent	1	Percent															. '	
			Appts	Appts	Appts	Appts	New				Appts		Appts		Appts		Appts		Appts	EWL	. '	
			scheduled	scheduled	scheduled	scheduled	Enrollee		Appts	EWL 0 -	Between		Between	EWL 31-	Between		Between	EWL 91-	Beyond	greater	PC Avg	SC Avg MH Avg
Facility		Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14		EWL 15-30		60	61 - 90	EWL 61-90		120	120	than 120	Wait	Wait Wait
(Data On 2/1/1	15)	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8		Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21 Time22
(2000 011 2/ 2/	(V03) (620GH) Eastern Dutchess	228	225		3	1.32%	0	0	219	+ -	6	0	2	0	1	. 0	0	0	(0	1.54	
	(V03) (620MA) IDES West Point	16	16		0	0.00%	0	0	16		0	0	0	0	0	0	0	0	C	0	0.00	0.50 0.00
(V03) (630) Nev	w York Harbor HCS, NY	49,655	49,206	99.10%	449	0.90%	5	10	48,027	5	1,179	4	396	1	1 33	0	6	0	14	1 0	1.19	
, , ,	(V03) (630) New York Harbor HCS-New York Cam	18,499	18,262	98.72%	237	1.28%	0	5	17,670	2	592	3	213	0	16	0	3	0	5	0	0.56	2.70 1.71
	(V03) (630A4) New York Harbor HCS-Brooklyn Ca	28,970	28,780	99.34%	190	0.66%	0	5	28,236	3	544	1	163	1	1 16	0	3	0	8	3 0	2.07	1.73 0.38
	(V03) (630A5) New York Harbor HCS-St. Albans C	1,228	1,223	99.59%	. 5	0.41%	0	0	1,187	0	36	0	4	0	0	О	0	0	1	. 0	0.36	
	(V03) (630GA) Harlem CBOC	174	172	98.85%	. 2	1.15%	0	0	172	. 0	0	0	2	0	0	0	0	0	C	0	0.86	0.00 0.00
	(V03) (630GB) Staten Island CBOC	608	593	97.53%	15	2.47%	0	0	587	0	6	0	14	0	1	0	0	0	C	0	0.30	2.28 1.84
	(V03) (630GC) Chapel St CBOC	176	176	100.00%	0	0.00%	0	0	175	0	1	0	0	0	0	0	0	0	C	0	2.23	0.00 1.25
(V03) (632) No	rthport, NY	32,835	32,087	97.72%	748	2.28%	0	395	30,301	50	1,786	31	. 628	27	7 80	45	28	53	12	189	5.28	
	(V03) (632) Northport	27,881	27,236	97.69%	645	2.31%	0	390	25,697	49	1,539	29	530	26	76	44	27	53	12	189	5.40	5.44 2.35
	(V03) (632BU) Northport VADOM	571	571		0	0.00%	0	0	571		0	0	0	0	0	0	0	0	C	0	0.00	
	(V03) (632GA) East Meadow	1,242	1,237		5	0.40%	0	1	1,171	. 0) 66	1	. 5	0	0	0	0	0	C	0	4.73	5.36 1.23
	(V03) (632HA) Valley Stream	551	525		26		0	0	517		8	0	26		0	0	0	0	C	0	1.50	
	(V03) (632HB) Riverhead	787	750		37	4.70%	0	2	681		69	1	. 36		. 1	0	0	0	C	0	7.32	
	(V03) (632HC) Bay Shore	645	631		14	2.17%	0	1	630		1	0	10		3	1	1	0	C	0	1.12	
	(V03) (632HD) Patchoque	1,158	1,137		21	1.81%	0	1	1,034		103	0	21		0	0	0	0	C	0	6.65	3.83 1.80
(V04) (460) Wil	<u> </u>	28,392	27,004		1,388	4.89%	8	4	24,805		2,199	1	. 916		245	-	169		58	,	9.06	
	(V04) (460) Wilmington	20,871	20,051		820	3.93%	0	4	18,327		1,724	1	. 539		158		101		22		7.16	
<u> </u>	(V04) (460GA) Sussex County	1,757	1,533		224	12.75%	0	0	1,426		107	0	117		52	0	22		33	0	20.30	3.90 4.95
	(V04) (460GC) Kent County	2,225	2,083		142	6.38%	0	0	1,999		84	0	94	0	9	0	39	0	C	0	3.59	2.16 8.67
	(V04) (460GD) Cape May USCG	621	616			0.81%	0	0	608		8	0	4	0	0	0	0	0	1	0	0.74	
	(V04) (460HE) Atlantic County	1,391	1,381		10	0.72%	0	0	1,320		61	0	7	0	1	0	1	0	1	0	2.12	
	(V04) (460HG) Cumberland County	1,499	1,312		187	12.47%	0	0	1,103		209	0	155	0	25	0	6	0	1	0	15.12	
	(V04) (460HK) MOC Wilmington	21	21		0	0.00%	0	0	21	0	0	0	0	0	0	0	0	0	(0	0.00	0.00 0.00
	(V04) (460MA) IDES Dover AFB	7	7	100.00%	0	0.00%	0	0	1	0	6	0	0	0	0	0	0	0	(0	0.00	
(V04) (503) Alto	·	30,277	29,946		331	1.09%	2	0	29,118		828	0	159		138	0	16	0	18	0	3.17	
	(V04) (503) James E. Van Zandt VA(Altoona)	18,447	18,421		26		0	0	17,966		455	0	15		2	0	1	0	8	0	2.94	
	(V04) (503GA) Johnstown	4,628	4,548		80	1.73%	0	0	4,350		198	0	76		3	0	15	0	1	0	4.24	
	(V04) (503GB) DuBois (Clearfield)	4,602	4,473		129	2.80%	0	0	4,374		55	Ľ	29		82		15	0	3	0	2.79 3.05	
	(V04) (503GC) State College (Centre County)	1,287 530	1,198		89	6.92%	0	0	1,143		13		39	0	50	0	- 0	0	1	0	3.05	
	(V04) (503GD) Huntingdon	783	529 777		1	0.19% 0.77%	0	0	516 769		13	0	0	0	1	0	0	0		. 0	2.79	
(V04) (529) But	(V04) (503GE) Indiana	23.876	23,737		139	0.77%	0	0	23,634		103	0	91	0) 22	0	11	0	15		0.34	
(VO4) (329) But	(V04) (529) Butler	14,046	13,922		124	0.38%	0	0	13,838		84	0	86) 19	1	2	0	11	, 0	0.46	2.57 0.75
	(V04) (529GA) Mercer County	3.109	3,099		10		0	0	3.093			0		0	_		1	0	11	2 0	0.38	
	(V04) (529GB) Lawrence County	2,003	2,000		3	0.15%	0	0	1,997		1 3	0	0 0	0	1	0	1	0	1	0	0.17	
	(V04) (529GC) Armstrong County (Kittanning)	1,577	1,575		. 2	0.13%	0	0	1,570	+	5	0	1	0) 0	0	1	0	-) 0	0.19	
	(V04) (529GD) Clarion County	1,066	1,066		0	0.00%	0	0	1,062		4	0	0	0) 0	0	0	0) 0	0.09	
	(V04) (529GF) Cranberry Township	2,075	2,075		. 0	0.00%	0	0	2,074		1	0	0	0) 0	0	0	0) 0	0.24	
(V04) (540) Cla	, , , , , , , , , , , , , , , , , , , ,	26,609	24,000		2,609	9.80%	5	2	22,451	_	1,549	0	1,267	0	927	0	351	0	64	1 0	7.43	
. , , ,	(V04) (540) Clarksburg	21,847	19,467		2,380	10.89%	0	2	18,218		1,249		1,088		883		347	0	62	2 0	7.60	
	(V04) (540GA) Tucker County	407	345		62	15.23%	0	0	297	_	48		37		23	0	1	0	1	. 0	14.68	
	(V04) (540GB) Wood County Veterans Center	2,072	1,981		91	4.39%	0	0	1,885		96	0	88		3	0	0	0	C	0	5.07	
	(V04) (540GC) Braxton	581	565				0	0	520		45	0	16	0	0	0	0	0	C	0	4.37	
	(V04) (540GD) Monongalia	1,345	1,303		42	3.12%	0	0	1,285	0	18	0	22	0	16	0	3	0	1	. 0	1.21	
	(V04) (540HK) RMU	357	339	94.96%	18	5.04%	0	0	246	0	93	0	16	0	2	0	0	0		0	13.15	0.00 0.00
(V04) (542) Coa	atesville, PA	9,548	9,286		262	2.74%	2	0	8,909	0	377	0	178	0	73	0	9	0	2	2 0	2.15	
	(V04) (542) Coatesville	7,555	7,305		250	3.31%	0	0	6,941		364	0	167	0	72	0	9	0	2	0	2.44	
	(V04) (542GA) Springfield	1,128	1,126		2	0.18%	0	0	1,122		4	0	2	0	0	0	0	0	C	0	1.49	
	(V04) (542GE) Spring City	865	855	98.84%	10	1.16%	0	0	846		9	0	9	0	1	0	0	0	C	0	1.81	
(V04) (562) Erie		13,833	13,146		687	4.97%	14	3	12,593		553	0	541	0	139	0	4	0	3	0	6.93	
	(V04) (562) Erie	10,046	9,456		590	5.87%	0	3	9,040	3	416	0	456	0	131	0	1	0	2	0	9.17	
	(V04) (562GA) Crawford County Primary Care Cli	1,052	1006			4.37%	0	0	920		86		41		1	0	3	0	1	0	7.57	
	(V04) (562GB) Ashtabula County Primary Care Cl		1,201			3.61%	0	0	1,180		21	0	38	0	7	0	0	0	C	0	4.78	
	(V04) (562GC) McKean County Primary Care Clini	223	222			0.45%	0	0	221	-	1	0	1	0	0	0	0	0	C	0	1.49	
	(V04) (562GD) Venango	745	743			0.27%	0	0	732) 11		2	0	0	0	0	0	C	0	1.51	
	(V04) (562GE) Warren	521	518			0.58%	0	0	500	_	18	0	3	0	0	0	0	0	C	0	3.61	
(V04) (595) Leb		49,060	47,356		1,704	3.47%	3	24	45,033		2,323	3	1,135		401		114		54	· ·	2.34	
	(V04) (595) Lebanon	31,132	29,813			4.24%	0	19	28,103		1,710		. 850		320		107	8	42	4	3.06	
	(V04) (595GA) Camp Hill Outpatient Clinic	7,011	6,840			2.44%	0	0	6,547		293		140		29	0	1	0	1	0	1.57	
	(V04) (595GC) Lancaster	3,292	3,252				0	1	3,188		64		32		4	0	0	0	4	0	1.88	
	(V04) (595GD) Reading	1,700	1,649		51	3.00% 2.81%	0	2	1,566 3,625		1 83 149		33		13		3	0	2	2 0	2.18	
	() (0.4) (FOECE) V! C					2 21%	_ 0	1	3 675			. 1		. ^			າ .					
	(V04) (595GE) York County (V04) (595GF) Pottsville/Fracksville	3,883 2,042	3,774 2,028		109		-	-	2,004) 24		. 68		35	+ +		-	4	1 0	1.90 2.47	

Facility		Total Appts	Appts scheduled 30 Days or	Percent Appts scheduled 30 Days or	Appts scheduled over 30	Percent Appts scheduled over 30	New Enrollee Appt	EWL Count?	Appts Between	EWL 0 -		EWL 15-30	Appts Between 31 - 60	EWL 31- 60	Appts Between 61 - 90	EWL 61-90	Appts Between 91 - 120	EWL 91- 120	Appts Beyond 120	EWL greater than 120	PC Avg Wait	SC Avg MH Avg Wait Wait
(Data On 2/1/2 (V04) (642) Ph	,	Scheduled1 65,718	under2 60,002	under3 91.30%	Days4 5,716	Days5 8.70%	Request6	Count7	0 - 14 Days8 55,375	Days9	Days10 4,627	Days11	days12 2,794	Days13 12	Days14 1,022	Days15	Days16 406	Days17	Days18 1,494	Days19 21	Time20 4.96	Time21 Time22 14.65 4.89
(VO4) (O42) FII	(VO4) (642) Philadelphia	55,876	50,602	90.56%	5,274	9.44%	0	67	46.471	21	,	0	2,794	12	,	9	372	Δ	1,457	21	5.66	15.14 5.03
	(V04) (642BU) VADOM Philadelphia	0	0	0.00%	0,274	0.00%	0	1	0	1	0	0	2,323	0	0	0	0	0	0	0	0.00	0.00 0.00
	(V04) (642GA) Outpatient Clinic at Marshall Hall	2,880	2,849		31	1.08%	0	1	2,812	1	37	0	22	0	5	0	2	0	2	0	1.44	2.33 1.10
	(V04) (642GC) Willow Grove PA	3,413	3,134		279	8.17%	0	4	2,842	4	292	0	153	0	82	0	25	0	19	0	4.36	14.60 8.90
	(V04) (642GD) Gloucester	3,549	3,417	96.28%	132	3.72%	0	1	3,250	1	167	0	90	0	19	0	7	0	16	0	2.38	6.23 4.84
(V04) (646) Pit	9 .	69,771	67,758	97.11%	2,013	2.89%	2	29	63,798	12	3,960	4	1,434	12	406	1	90	0	83	0	4.49	4.56 1.66
	(V04) (646) Pittsburgh HCS-Univ Dr	30,075	28,951	96.26%	1,124	3.74%	0	8	26,366	3	2,585	0	911	5	141	0	46	0	26	0	9.40	5.31 1.43
	(V04) (646A4) Heinz Division HCS	14,846	14,475	97.50%	371	2.50%	0	9	13,432	5	1,043	2	252	2	61		27	0	31	0	5.99	3.67 3.21
	(V04) (646GA) Belmont	2,002	1,684	84.12%	318	15.88%	0	3	1,608	1	76	0	155	2	158	0	5	0	0	0	21.45	2.40 0.46
	(V04) (646GB) Westmoreland	7,845	7,806	99.50%	39		0	5	7,730	2	76		21	2	3	1	0	0	15	0	0.65	1.75 0.10
	(V04) (646GC) Beaver CBOC	5,173	5,162	99.79%	11	0.21%	0	0	5,114	0	48	Ľ	5	0	24	0	1	0	3	0	0.75	2.18 0.82
	(V04) (646GD) Washington County (V04) (646GE) Fayette County	5,801 4,029	5,705 3,975	98.35% 98.66%	96 54	1.65% 1.34%	0	1	5,633 3,915	1	72 60		56 34	1	24 17		9	0	1	0	1.69 1.07	3.43 1.46 5.81 0.63
(V04) (693) Wi		25,942	25,443	98.08%	499		1	236	24,718	47				100		·	22	3	6	3	4.25	1.59 1.43
(VO4) (033) WI	(V04) (693) Wilkes Barre	16,887	16,722	99.02%	165	0.98%	0	12	16,362	5	360	2	147	100	18		0	3	0	0	1.89	1.44 0.57
	(V04) (693B4) Allentown	5,680	5,401	95.02%	279	4.91%	0	162	5,175	30		57		62			22	0	6	3	9.02	2.05 2.11
	(V04) (693GA) Sayre	1,406	1,388	98.72%	18	1.28%	0	1	1,351	1	37	0	17	0	1	0	0	0	0	0	0.92	2.42 2.11
	(V04) (693GB) Williamsport	1,256	1,227		29	2.31%	0	59	1,174	9	53	13		37	6	0	0	0	0	0	2.77	4.19 2.72
	(V04) (693GC) Tobyhanna	59	59		0	0.00%	0	0	58	0	1	0	0	0	0	0	0	0	0	0	0.40	0.00 1.40
	(V04) (693GF) Berwick (Columbia Co.)	230	227	98.70%	3	1.30%	0	0	223	0	4	0	3	0	0	0	0	0	0	0	2.43	0.00 0.05
	(V04) (693GG) Northampton County	424	419	98.82%	5	1.18%	0	2	375	2	44	0	5	0	0	0	0	0	0	0	5.15	0.52 0.95
(V05) (512) Ba	ltimore HCS, MD	53,006	48,051	90.65%	4,955	9.35%	7	96	43,795	41	4,256	10	2,890	14	1,228	13	702	3	135	15	14.25	9.03 3.60
	(V05) (512) Baltimore	34,149	31,329	91.74%	2,820	8.26%	0	65	28,615	24	,	7	1,581	11			377	3	99	8	14.45	8.08 1.39
	(V05) (512A5) Perry Point	6,393	5,936	92.85%	457	7.15%	0	9	5,545	8	391	0	295	1	104		54	0	4	0	11.05	7.64 2.04
	(V05) (512GA) Cambridge	3,400	2,702		698	20.53%	0	2	2,348	2	354	0	284	0	187		201	0	26	0	20.48	34.47 8.95
	(V05) (512GC) Glen Burnie	2,510	2,097	83.55%	413	16.45%	0	8	1,893	4	204	0	341	0	71		0	0	1	4	14.34	13.97 5.49
	(V05) (512GD) Loch Raven (V05) (512GE) Pocomoke City	3,827 714	3,451 689	90.18% 96.50%	376		0	9	3,178	3	273 43	1	219	2	89	0	67	0	1	3	13.93	6.41 4.45 10.62 7.82
	(V05) (512GE) POCOMORE City (V05) (512GF) Fort Howard	921	850		25 71	3.50% 7.71%	0	1	646 743		107	0	22 61		7	1	0	0	2	0	6.28 11.24	6.07 8.21
	(V05) (512GG) Fort Meade	1,092	997	91.30%	95	8.70%	0	2	827	0	170	2	87	0	6	0	1	0	1	0	12.75	3.60 9.11
(V05) (613) Ma	artinsburg, WV	32.907	31,824	96.71%	1,083	3.29%	7	41	30,387	4	1,437	0	661	34	226	1	116	2	80	0	2.87	6.24 3.07
(100) (000)	(V05) (613) Martinsburg	23,041	22,133	96.06%	908	3.94%	0	38	21,159	3	974	0	519	34			113	1	71	0	2.55	6.20 2.83
	(V05) (613BU) VADOM Martinsburg	485	483	99.59%	2	0.41%	0	0	468	0	15	0	1	0	0	0	0	0	1	0	0.00	0.04 3.95
	(V05) (613GA) Cumberland	1,959	1,870	95.46%	89	4.54%	0	0	1,759	0	111	0	73	0	10	0	1	0	5	0	3.50	17.32 4.40
	(V05) (613GB) Hagerstown	1,500	1,487	99.13%	13	0.87%	0	0	1,407	0	80	0	9	0	2	0	0	0	2	0	2.67	3.53 4.93
	(V05) (613GC) Stephens City	1,670	1,641		29		0	2	1,568	0	73	0	25	0	3	1	1	1	0	0	3.20	1.88 5.63
	(V05) (613GD) Franklin	178	177		1	0.56%	0	0	173	0	4	0	0	0	1	0	0	0	0	0	3.39	0.00 0.00
	(V05) (613GE) Petersburg	458	456		2	0.44%	0	0	443	0	13	0	1	0	1	0	0	0	0	0	3.98	0.00 0.11
	(V05) (613GF) Harrisonburg	1,659	1,655		4	0.24%	0	0	1,635	0	20	0	4	0	0	0	0	0	0	0	2.57	1.16 2.00
()(05) (600))(4	(V05) (613GG) Fort Detrick	1,957 42,165	1,922		35	1.79%	0	1	1,775	1	147	0	29 1,472	0	267	0	1	0	1	0	2.29 5.10	6.18 2.13 5.48 7.18
(V05) (688) Wa	(V05) (688) Washington	35,771	40,399 34,160		1,766 1,611	4.19% 4.50%	Ь	1	37,128 31,331	1	3,271 2,829	0	1,472	0	257	0	10	0	11	0	6.00	5.48 7.18 5.45 9.53
	(V05) (688GA) Fort Belvoir	2,439	2,386		53	2.17%	0	0	2,133	1	2,829	0	45	0	6	0	2	0	11	0	3.96	7.19 5.56
	(V05) (688GB) Southeast Washington	292	289		3	1.03%	0	0	282	0	7	0	1	0	2	0	0	0	0	0	1.27	6.78 0.07
	(V05) (688GC) Landover/Greenbelt (Prince Georg	355	348		7	1.97%	0	0	336	0	12	0	7	0	0	0	0	0	0	0	1.39	13.74 0.55
	(V05) (688GD) Charlotte Hall	1,349	1,308		41	3.04%	0	0	1,189	0	119	0	34	0	7	0	0	0	0	0	4.90	12.02 2.52
	(V05) (688GE) Southern Prince Georges County	1,959	1,908	97.40%	51	2.60%	0	0	1,857	0	51	0	50	0	1	0	0	0	0	0	3.47	2.33 1.09
(V06) (517) Be	ckley, WV	15,268	14,605	95.66%	663	4.34%	2	287	13,778	25	827	33	421	21	136	27	95	51	11	130	6.05	5.82 3.65
	(V06) (517) Beckley	14,290	13,631	95.39%	659	4.61%	0	235	12,830	25	801	21	418	17	135	18	95	28	11	126	6.32	5.82 3.93
	(V06) (517GB) Greenbrier County	887	883		4	0.45%	0	52	867	0	16		3	4	1	9	0	23	0	4	2.63	0.00 1.65
() (0.5)	(V06) (517HK) Beckley MOC	91	91		0	0.00%	0	0	81	0	10		0	0	0	0	0	0	0	0	6.03	0.00 0.00
(V06) (558) Du		72,439	66,013	91.13%	6,426	8.87%	92	170	59,896		-,	53					565		113		13.77	8.47 2.69
	(V06) (558) Durham	51,939	47,980	92.38%	3,959	7.62%	0	159	43,395	52	.,	51		17			207		102	28	9.60	8.08 1.44
	(V06) (558GA) Greenville	11,627	10,082	86.71%	1,545	13.29%	0	7	9,278	5	804	1	780	1	403		354	0	8	0	20.94	11.45 4.34
	(V06) (558GB) Raleigh (V06) (558GC) Morehead City	6,059 2,814	5,204 2,747		855 67	14.11% 2.38%	0	1	4,564 2,659	1	640 88	1	734 66	0	114	0	4	0	3	0	20.35	8.88 2.25 5.41 2.30
(V06) (565) Fa		2,814 44,528	34,958	78.51%	9,570	2.38%	19	681	30,313	165		124		151	4,432	Ŭ	114	63	61	127	28.24	5.41 2.30 18.44 7.28
(VUU) (303) Fa	(V06) (565) Fayetteville NC	29,539	23,326	78.97%	6,213	21.49%	19	539	20,404	156		114	-	131		28	37			-	26.67	20.00 3.64
	(V06) (565GA) Jacksonville	3,305	2,020	61.12%	1,285	38.88%	0	15	1,753	2	2,922	2	491	2	712		70		12		40.58	5.71 18.51
	(V06) (565GC) New Hanover County (Wilmington	7,943	6,943		1,000	12.59%	0	105	5,977	2	966	4	742	17			4	10		54	17.34	11.69 8.33
	(V06) (565GD) Hamlet	1,165	961		204	17.51%	0	8	822	4	139	0	104	0	99		0	0	1	0	22.80	3.50 5.05
	(V06) (565GE) Robeson County	1,161	866		295	25.41%	0	14	721	1	145	4	89	1	205	1	0	0	1	7	28.07	0.00 14.01
Г	(V06) (565GF) Goldsboro	1,286	714	55.52%	572	44.48%	0	0	574	0	140	0	255	0	314	0	3	0	Λ	0	46.91	6.41 12.68
	(100) (5000.) 00.0000.0	1,200	, , ,	33.3270	0,2				374		140		233		314				U		. 0.5	15.97 0.00

Facility (Data On 2/1/1		Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg MH Avg Wait Wait Time21 Time22
(V06) (590) Har	(V06) (565MD) IDES Camp Lejeune	53 37,189	52 32,317		4,872	1.89%	50	86	27,780	56	4,537	19	3,388	0	1,183	0	153	0	148	0	0.00 25.96	0.00 15.08 8.76 12.53
, ,, ,	(V06) (590) Hampton	33,426	29,107	87.08%	4,872	12.92%	0	72	25,236	46	3,871	19		1	1,122	3	153	3	148	1	26.87	8.60 13.63
	(V06) (590GB) Norfolk/Virginia Beach CBOC	2,842	2,321		521	18.33%	0	12	1,722	10			462	1	59	0	0	0	0	0	22.57	15.42 10.40
	(V06) (590GC) Albemarle CBOC	853	821	96.25%	32	3.75%	0	2	756	0	65	0	30	2	2	0	0	0	0	0	9.65	0.00 4.33
	(V06) (590MA) IDES Portsmouth	27	27		0	0.00%	0	0	27		0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.17
	(V06) (590MB) IDES Langley	16	16		0	0.00%	0	0	14		2	0	0	0	0	0	0	0	0	0	0.00	8.31 0.00
(V06) (637) Ash	(V06) (590MC) IDES Fort Eustis	25 36,771	25 36,002	100.00% 97.91%	769	0.00% 2.09%	0	42	25 34,419	16	1,583	0	543	10	157	7	36	0	33	0	0.00 4.47	2.38 5.82 4.11 3.81
	(V06) (637) Asheville-Oteen	33,485	32,736		749	2.24%	0	16	31,205	8	1,533	2	524	5	157	1	35	0	33		4.47	4.13 4.39
	(V06) (637GA) Franklin NC CBOC	1,403	1,395		8	0.57%	0	2	1,372	1	23	0	8	0	0	1	0	0	0	0	2.59	2.25 2.22
	(V06) (637GB) Rutherfordton CBOC	1,883	1,871	99.36%	12	0.64%	0	24	1,842	7	29	3	11	5	0	5	1	4	0	0	1.82	0.42 2.30
(V06) (652) Rich		68,450	65,728		2,722	3.98%	6	244	61,867	16	-,	11		25	-		331	28			8.30	4.96 6.30
	(V06) (652) Richmond	62,352	60,110	96.40%	2,242	3.60%	0	102	56,564	13	3,546	7	1,542	18	349		259	11		35	9.03	4.97 3.32
	(V06) (652GA) Stafford/Fredericksburg (V06) (652GE) Charlottesville CBOC, VA	3,678 1,638	3,273 1,612		405 26	11.01% 1.59%	0	140	3,112 1,506	3	161 106	4	175 26	7	160	21	66 0	17 0	4	88	6.57 5.26	1.47 15.46 2.96 2.60
	(V06) (652GE) Charlottesville CBOC, VA	782	733	93.73%	49	6.27%	0	1	685	n	48		31	n	12	0	6	0	0	1	4.41	0.00 12.78
(V06) (658) Sale		41,800	39,620	94.78%	2,180	5.22%	8	160	37,928	11	1,692	21		16	461		569	23	109	69	3.58	9.07 0.99
	(V06) (658) Salem	32,792	30,793	93.90%	1,999	6.10%	0	160	29,203	11	1,590	21	942	16	417	20	544	23	96	69	4.18	9.11 0.95
	(V06) (658GA) Tazewell	550	547	99.45%	3	0.55%	0	0	547	0	0	0	0	0	1	0	0	0	2	0	1.55	0.00 1.28
	(V06) (658GB) Danville	3,487	3,486		1	0.03%	0	0	3,476	0	10	Ľ	1	0	0	0	0	0	0	0	0.29	0.53 0.99
	(V06) (658GC) Lynchburg	2,228	2,222		6	0.27%	0	0	2,200	0	22		6	0	0	0	0	0	0	0	0.20	0.00 0.12
	(V06) (658GD) Staunton (V06) (658GE) Wytheville	1,567 1,176	1,400 1,172	89.34% 99.66%	167	10.66% 0.34%	0	0	1,341 1,161	0	59 11		90	0	43	0	25	0	9	0	14.41 2.24	0.00 3.25 0.00 0.79
(V06) (659) Sali		78,055	69,689	89.28%	8,366	10.72%	4	964	63,428	158		225	4,416	264	2,057	158	777	81	1,116	78	6.13	14.57 13.08
	(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	42,108	37,243	88.45%	4,865	11.55%	0	854	33,459	125	3,784	197		242	/	144	362	74	, -	72	8.25	14.63 18.85
	(V06) (659BY) Winston-Salem	15,466	14,000	90.52%	1,466	9.48%	0	39	13,057	10	943	9	737	10	678	6	44	2	7	2	5.51	13.11 8.01
	(V06) (659GA) Charlotte	17,242	15,478	89.77%	1,764	10.23%	0	61	14,323	21	1,155	17	952	9	429	7	347	4	36	3	5.00	16.66 12.12
	(V06) (659GB) Hickory	3,239	2,968	91.63%	271	8.37%	0	10	2,589	2	379		166	3	79	_	24	1	2	1	6.63	9.46 12.96
(V07) (508) Atla	·	113,259	104,393	92.17%	8,866	7.83%	11	12	95,713	10	0,000	0	6,213	1	1,978	0	505	0	170	1	16.57	7.72 3.01
	(V07) (508) Atlanta (V07) (508GA) Fort McPherson	87,985 6,695	81,407 6,430	92.52% 96.04%	6,578 265	7.48% 3.96%	0	11	74,883 5,885	9	6,524 545	0	4,737 202	1	1,325 59	0	371	0	145	1	16.89 12.61	7.68 3.10 12.19 2.96
	(V07) (508GE) NE Georgia/Oakwood	3,179	2,938	92.42%	241	7.58%	0	0	2,580	0	358		202	0	13		1	0	0	0	13.31	6.63 0.92
	(V07) (508GF) Austell	2,865	2,473	86.32%	392	13.68%	0	1	2,165	1	308		238	0	121		32	0	1	0	19.99	4.12 3.37
	(V07) (508GG) Stockbridge	2,890	2,377	82.25%	513	17.75%	0	0	2,152	0	225	0	218	0	225	0	56	0	14	0	24.55	2.26 3.56
	(V07) (508GH) Lawrenceville (Gwinnett County)	3,039	2,923				0	0	2,762	0	161	0	109	0	6	0	0	0	1	0	7.34	
	(V07) (508GI) Newnan	2,293	1,892	82.51%	401	17.49%	0	0	1,589	0	303	0	286	0	101	0	14	0	0	0	23.02	13.93 8.63
	(V07) (508GJ) Blairsville (V07) (508GK) Trinka Davis Veterans Village CBO	1,229 3,084	1,177 2,776		52 308	4.23% 9.99%	0	0	1,118 2,579	0	59 197	0	38 158	0	9 119	0	5 22	0	0	0	7.15 14.67	0.00 1.64 10.16 2.74
(V07) (509) Aug	, , ,	34,728	33,297		1,431	4.12%	5	333	31,331	128		129		54			62	9	119	2	5.31	5.63 1.18
` '` '	(V07) (509) Augusta	20,465	19,448		1,017	4.97%	0	287	17,959	111	,			48			49	0	69	2	0.08	5.82 1.26
	(V07) (509BU) Augusta VADOM	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.00
	(V07) (509A0) Lenwood (Uptown)	11,240	10,849	96.52%	391	3.48%	0	43	10,472	17	377	6	289	4	41	7	12	9	49	0	6.01	4.78 0.81
	(V07) (509GA) Athens, GA CBOC	2,040	2,021	-	19	0.93%	0	3	1,947	0	74		. 14	2	3	0	1	0	1	0	4.07	9.10 1.68
	(V07) (509GB) Aiken CBOC	962	958		4	0.42%	0	0	932	0	26	0	4	0	0	0	0	0	0	0	1.01	0.18 2.05
(V07) (521) Birr	(V07) (509QA) Statesboro	12 52,696	50,785		1,911	0.00% 3.63%	20	135	48,314	31	2,471	69	1,405	22	474	0	17	0	15	0	0.00 2.68	0.00 0.00 7.84 1.94
· / · /	(V07) (521) Birmingham	36,530	34,840		1,690	4.63%	0	133	32,672	30	-			22			16	4	14	0	3.09	8.24 1.91
	(V07) (521GA) Huntsville AL	3,606	3,508		98	2.72%	0	1	3,425	0	83		81	0	17	-	0	0	0	0	3.51	3.85 1.85
	(V07) (521GB) Decatur AL/Madison	2,289	2,220	-	69	3.01%	0	0	2,141	0	79	0	56	0	12	0	1	0	0	0	4.06	3.89 3.58
	(V07) (521GC) Florence AL (Shoals Area)	1,579	1,562		17	1.08%	0	0	1,516		46		9	0	7	0	0	0	1	0	3.43	8.37 1.93
	(V07) (521GD) Rainbow City	1,787	1,784		3	0.17%	0	0	1,748	0	36		2	0	1	0	0	0	0	0	0.55	0.13 2.00
	(V07) (521GE) Anniston/Oxford AL	1,626	1,620	-	6	0.37%	0	0	1,587	0	33	0	6	0	0	0	0	0	0	0	2.26	0.45 2.86
	(V07) (521GF) Jasper AL (V07) (521GG) Bessemer CBOC	1,061 1,536	1,057 1,514	99.62% 98.57%	22	0.38% 1.43%	0	1	1,050 1,505		7	0	16	0	0	0	0	0	0	0	0.89	0.56 0.23 0.82 1.75
	(V07) (521GG) Besserier CBOC (V07) (521GH) Childersburg CBOC	1,294	1,314		n 22	0.00%	0	n	1,303	n	7	0	10	n	n	n	0	n	n	0	0.52	2.13 0.28
	(V07) (521GI) Guntersville	1,388	1,386		2	0.14%	0	0	1,383	0	3	0	2	0	0	0	0	0	0	0	1.13	0.00 2.34
(V07) (534) Cha	, , , ,	42,226	41,061	97.24%	1,165	2.76%	44	1	39,635		1,426	0	790	0	282	0	82	0	11	0	3.87	5.05 1.68
	(V07) (534) Charleston	25,277	24,410	96.57%	867	3.43%	0	1	23,698	1	712	0	519	0	258	-	80	0	10	0	3.94	5.10 1.03
	(V07) (534BY) Savannah	4,841	4,696	97.00%	145	3.00%	0	0	4,443	0	253	0	129	0	13	0	2	0	1	0	6.09	3.97 2.41
	(V07) (534GB) Myrtle Beach	4,629	4,521		108	2.33%	0	0	4,224	0	297		101	0	7	0	0	0	0	0	5.90	10.48 2.74
	(V07) (534GC) Beaufort (V07) (534GD) Goose Creek, SC	1,235 3,408	1,228 3,392		7 16	0.57% 0.47%	0	0	1,207 3,278	0	21 114		16	0	1	0	0	0	0	0	1.32 2.24	2.19 1.22 4.07 2.63
	(V07) (534GD) Goose Creek, SC (V07) (534GE) Hinesville	2,836	2,814		22	0.47%	0	0	2,785	0	29		19	0	3	n	0	n	0	0	1.30	0.00 0.90
	lumbia, SC	61,312	56,362		4,950	8.07%	13	753	51,031	136		77		269	1,302	92	318	101	145	78	10.65	9.34 6.96

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				Percent		Percent																	
			Appts	Appts	Appts	Appts	New				Appts		Appts		Appts		Appts		Appts	EWL			
			scheduled	scheduled	scheduled	scheduled	Enrollee		Appts	EWL 0 -	Between		Between	EWL 31-	Between		Between	EWL 91-	Beyond	greater	PC Avg	SC Avg	MH Avg
Facility		Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14	15 - 30	EWL 15-30		60	61 - 90	EWL 61-90	91 - 120	120	120	than 120	Wait	Wait	Wait
(Data On 2/1/1	L5)	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8	Days9	Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21	Time22
	(V07) (544) Columbia SC	38,479	35,034	91.05%	3,445	8.95%	0	507	30,717	131	4,317	46	2,422	129	832	69	93	94	98	38	18.36	8.27	10.70
	(V07) (544BZ) Greenville SC	9,018	8,046	89.22%	972	10.78%	0	122	7,640	0	406	5	544	106	257	6	137	3	34	. 2	1.08	15.89	8.16
	(V07) (544GB) Florence SC	2,924	2,573	88.00%	351	12.00%	0	124	2,410	5	163	26	65	34	191	17	83	4	12	38	18.40	0.00	6.83
	(V07) (544GC) Rock Hill	4,613	4,595	99.61%	18		0	0	4,479	0	116		13		3	0	2	0	0	0	1.67	16.00	3.10
	(V07) (544GD) Anderson County	1,736	1,706		30		0	0	1,649	0	57		22	0	7	0	0	0	1	. 0	0.71	0.00	4.53
	(V07) (544GE) Orangeburg County	1,083	1,073	99.08%	10		0	0	1,024	0	49		9	0	1	0	0	0	0	0	2.11	0.00	2.69
	(V07) (544GF) Sumter County	1,427	1,406		21	1.47%	0	0	1,316	0	90		20		0	0	1	0	0	0	5.47	0.00	2.53
	(V07) (544GG) Spartanburg,SC CBOC	1,908	1,813	95.02% 93.28%	95	4.98%	0	0	1,705	0	108 21		84	0	9	0	2	0	0	0	3.94 0.00	0.00	6.25 0.00
	(V07) (544HK) Columbia VA Mobile Clinic (V07) (544MB) IDES Ft Jackson	119	111	100.00%	8	6.72% 0.00%	0	0	90	0	21	0	0	0	2	0	0	0	0	0	0.00	9.76 23.80	0.00
(V07) (557) Du	, , ,	24,166	20,274	83.89%	3,892	16.11%	49	2,863	18,008	883	2.266	440	1,710	608	1,461	311	688	479	33	142	27.25	9.14	5.31
(VO7) (337) Du	(V07) (557) Dublin	13,360	10,853	81.24%	2,507	18.76%	0	1,572	9,401	454	1,452	325	, -		, -	160	170	71			36.02	9.14	0.69
	(V07) (557GA) Macon GA	1,662	1,499		163	9.81%	0	6	1,313	0	186		58		105	-	0	0	0	1	7.77	2.73	
	(V07) (557GB) Albany GA	2,373	1,749		624	26.30%	0	520	1,685	240		113				39	503	30	1	27	58.06	14.14	2.30
	(V07) (557GC) Baldwin County	396	363		33	8.33%	0	0	323		40		31		1	0	1	0	0	0	6.14	3.68	9.78
	(V07) (557GE) Brunswick	4,346	3,878	89.23%	468	10.77%	0	2	3,465	2	413	0	312		142	0	13	0	1	. 0	10.87	7.81	15.88
	(V07) (557HA) Perry	2,029	1,932		97	4.78%	0	763	1,821	187	111	1	74		22		1	378	0	85	6.23	3.62	4.71
(V07) (619) Cer	ntral Alabama Veterans HCS, AL	35,243	29,555	83.86%	5,688	16.14%	61	74	25,851	17	3,704	6	3,238	15	1,390	8	868	8	192	20	11.15	19.72	14.07
	(V07) (619) Montgomery	13,025	10,906	83.73%	2,119	16.27%	0	29	9,133	4	1,773	3	1,661	8	354	3	96	3	8	8	12.65	18.34	4.97
	(V07) (619A4) Tuskegee	9,956	7,977	80.12%	1,979	19.88%	0	35	6,881	7	1,096	1	870	6	668	5	339	5	102	11	8.40	24.28	16.40
	(V07) (619GA) Columbus	7,201	6,147	85.36%	1,054	14.64%	0	0	5,716	0	431	0	275	0	298	0	418	0	63	0	11.63	6.02	20.53
	(V07) (619GB) Dothan	2,068	1,888	91.30%	180	8.70%	0	7	1,709	5	179	2	106	0	44	0	14	0	16	0	8.97	0.00	16.34
	(V07) (619GD) Wiregrass	2,646	2,294	86.70%	352	13.30%	0	2	2,070	1	224	0	323	0	25	0	1	0	3	1	11.75	8.95	8.27
	(V07) (619GE) Monroe County	341	337	98.83%	4	1.17%	0	0	336	0	1	0	3	0	1	0	0	0	0	0	1.04	0.00	1.16
	(V07) (619PA) Montgomery PRRTP	6	6	100.00%	0	0.00%	0	1	6	0	0	0	0	1	0	0	0	0	0	0	0.00	0.00	0.00
(V07) (679) Tus		6,289	5,802	92.26%	487	7.74%	6	0	5,516	0	286		259		118	-	61	0	49	0	17.24	0.34	1.89
	(V07) (679) Tuscaloosa	6,166	5,680		486	7.88%	0	0	5,394	0	286	0	258	0	118	0	61	0	49	0	18.15	0.34	1.89
	(V07) (679HK) Mobile Clinic Tuscaloosa	120	119		1	0.83%	0	0	119	0	0	0	1	0	0	0	0	0	0	0	0.60	0.00	0.00
	(V07) (679MA) IDES Columbus	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V08) (516) Bay		99,083	95,257	96.14%	3,826	3.86%	2	460	89,863	74	-,	78	, -				134	44	_		6.49	5.63	2.89
	(V08) (516) C.W. Bill Young VAMC	58,981	57,100	96.81%	1,881	3.19%	0	18	54,289	12	2,011	3	1,463		271		58	0	89	_	7.69	4.75	2.78
	(V08) (516BZ) Lee County	20,222	18,708		1,514	7.49%	0	130	17,076	36	-,	29			479	2	70	0	19	0	9.37	9.77	2.78
	(V08) (516GA) Sarasota	3,776	3,719		57	1.51%	0	17	3,508	1	211	1	51	0	4	9	0	6	2	. 0	4.12	7.23	1.96
	(V08) (516GB) St. Petersburg (V08) (516GC) Palm Harbor	709 2,294	700 2,257	98.73% 98.39%	9	1.27% 1.61%	0	1	679 2,128		21 129		36	0	1	0	2	0	0	0	1.87 4.07	11.00	2.94 0.83
	(V08) (516GD) Bradenton	5,248			37 48		0	293	5,013						1	43	0	37	0	06	3.87	1.21 1.60	
	(V08) (516GE) Port Charlotte/Charlotte County	4,034	3,790		244	6.05%	0	293	3,480		310		215		25		2	0	2	90	5.55	7.32	5.21
	(V08) (516GF) Naples	2,419	2,390		29		0	0	2,313		77	i	19		2.3	0	1	0	1	0	2.12	4.81	4.53
	(V08) (516GH) Sebring	1,400	1,393		7	0.50%	0	0	1,377	0	16		3	0	2	0	1	0	1	0	0.94	4.55	0.88
	(V08) (573GM) Waycross	977			49	5.02%	0	0	807	0	121		31	0	15	0	3	0	0	0	7.91	5.00	
(V08) (546) Mia	, , ,	56,869	55,175	97.02%	1,694	2.98%	10	107	52,571	31		51					34	1	17	0	5.13	5.00	0.79
(100) (010)	(V08) (546) Miami	36,599	35,640		959	2.62%	0	101	34,243	27	1,397	50					28	0	14	. 0	7.56	3.71	0.37
	(V08) (546BZ) Broward County	13,880	13,208		672	4.84%	0	4	12,202	4	1,006	0	521	0	144	0	4	0	3	0	4.80	9.01	0.87
	(V08) (546GA) Miami	129			1	0.78%	0	1	127	0	1	1	1	0	0	0	0	0	0	0	0.00	0.00	1.71
	(V08) (546GB) Key West	915	879	96.07%	36	3.93%	0	0	742	0	137	0	34	0	2	0	0	0	0	0	8.62	6.82	5.86
	(V08) (546GC) Homestead	2,335	2,324	99.53%	11	0.47%	0	0	2,288	0	36	0	10	0	0	0	1	0	0	0	1.89	0.03	1.23
	(V08) (546GD) Pembroke Pines	941	939	99.79%	2	0.21%	0	0	936	0	3	0	2	0	0	0	0	0	0	0	0.46	0.48	0.19
	(V08) (546GE) Key Largo	383	380	99.22%	3	0.78%	0	1	377	0	3	0	2	0	0	0	1	1	0	0	0.75	8.73	0.70
	(V08) (546GF) Hollywood (Southeast Broward Co	1,224	1,217		7	0.57%	0	0	1,203	0	14	0	7	0	0	0	0	0	0	0	0.57	3.15	1.15
	(V08) (546GH) Deerfield Beach	463	460		3	0.65%	0	0	453	0	7	0	3	0	0	0	0	0	0	0	1.21	1.98	1.70
(V08) (548) We	st Palm Beach, FL	70,917	68,632	96.78%	2,285	3.22%	27	14	64,960		3,672	0	1,748	10			126	2	29	2	2.01	5.63	
	(V08) (548) W Palm Beach	60,785	58,684	96.54%	2,101	3.46%	0	10	55,278		3,406		1,610	8	340		124	0	27	2	2.34	5.77	
	(V08) (548GA) Ft Pierce	1,590	1,534		56		0	2	1,416		118		33		23	0	0	1	0	0	2.18	10.09	1.58
	(V08) (548GB) Delray Beach	2,815	2,788		27	0.96%	0	0	2,738		50		24		3	0	0	0	0	0	0.41	2.02	0.93
	(V08) (548GC) Stuart	2,080	2,009		71		0	2	1,949		60		52	1	15	0	2	1	2	. 0	0.43	9.48	
	(V08) (548GD) Boca Raton	1,402	1,400		2	0.14%	0	0	1,385		15		1	0	1	0	0	0	0	0	0.21	0.68	0.10
	(V08) (548GE) Vero Beach	1,339	1,318		21		0	0	1,302		16	0	21	0	0	0	0	0	0	0	0.70	1.46	
	(V08) (548GF) Okeechobee	906	899		7	0.77%	0	0	892		7	0	7	0	0	0	0	0	0	0	0.74	1.63	0.81
(V08) (573) Ga	·	156,057	137,026	87.81%	19,031	12.19%	343	440	,	157	· ·	141			,			12		5	8.31	15.78	
	(V08) (573) North Florida/South Georgia HCS-Ga		52,482		5,622	9.68%	0	251	47,784	37	,	118		61	, -	18	679	12		5	6.16	11.41	3.27
	(V08) (573A4) North Florida/South Georgia HCS-	18,660	16,589		2,071	11.10%	0	74	14,666	13	-,	17				5	337	0	95	0	15.11	12.67	0.45
	(V08) (573BY) Jacksonville	32,944	25,270	76.71%	7,674	23.29%	0	111	21,870	104	· · ·		3,572		3,258	2	537	0	307	0	9.89	30.39	5.17 0.07
-	(V08) (573GA) Valdosta (V08) (573GD) Ocala	1,110 5,818	1,089 5,759	98.11% 98.99%	21 59	1.89% 1.01%	0	0	1,075 5,326	1	14 433		14 42		15	0	2	0	0	0	0.63 2.53	6.93 6.21	2.14
-	(V08) (573GD) Ocala (V08) (573GE) St. Augustine	3,840					0	1	3,287	1	380		147		24		0	0	2	. 0	7.89	11.43	
	(VOO) (3/30L) 31. Augustiile	3,840	3,667	33.43%	173	4.51%	U	U	3,28/		L 300	L 0	14/	L 0	L 24	U	U	U		U	7.89	11.43	1.02

Facility (Data On 2/1/1	L 5)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg MH Avg Wait Wait Time21 Time22
	(V08) (573GF) Tallahassee	10,931	8,788	80.40%	2,143	19.60%	0	0	7,132	0	1,656	0	1,669	0	405	0	38	0	31	0	15.03	21.87 4.72
	(V08) (573GG) Lecanto	2,323	2,133	91.82%	190		0	3	1,711	2	422	1	. 93		69		28	0	0	0	18.42	1.25 1.00
	(V08) (573GI) The Villages (V08) (573GJ) Saint Marys	18,181 853	17,220 845	94.71% 99.06%	961	5.29% 0.94%	0	0	16,322 756	0	898 89	0	489	0	318	0	118	0	36	0	4.68 7.98	7.87 4.82 8.43 0.51
	(V08) (573GK) Jackson County	1,125	1,113		12		0	0	1,031	0	82		9	0	3	0	0	0	1	0	4.00	3.26 5.23
	(V08) (573GL) Palatka	1,123	1,139		48		0	0	1,114	0	25		44	0	4	0	0	0	0	0	2.16	1.26 4.15
	(V08) (573MA) IDES Naval Hospital Jacksonville	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	5.25 0.00
(V08) (672) Sar	n Juan, PR	127,263	126,805	99.64%	458	0.36%	4	139	123,653	27	3,152	11	. 218	30	108	26	56	23	76	22	1.90	1.97 1.86
	(V08) (672) San Juan	81,092	80,862	99.72%	230		0	74	78,352	14	2,510	6	114	21	43	12	22	10	51	11	2.73	2.05 2.16
	(V08) (672B0) Ponce	18,041	17,986	99.70%	55		0	34	17,870	7	116		24		13		11	8	7	0	1.23	0.51 0.84
	(V08) (672BZ) Mayaguez	16,088	15,989		99		0	30	15,577	5	412		41	3	33	4	10	5	15	11	1.13	2.80 2.51
	(V08) (672GA) St Croix	414 596	396		18		0	0	372		24		9	0	0	0	8	0	1	0	2.62 3.84	20.41 10.29
	(V08) (672GB) St Thomas (V08) (672GC) Arecibo	5,060	578 5,039	96.98% 99.58%	18 21		0	1	558 5,005	1	20 34		10	0	9	0	0	0	2	0	0.28	10.19 5.00 0.36 1.00
	(V08) (672GD) Ceiba	3,732	3,720		12		0	0	3,700	0	20		7 7	0	Δ	0	1	0	0	0	0.28	4.68 0.11
	(V08) (672GE) Guayama	2,240	2,235	99.78%	5	0.22%	0	0	2.219	0	16		4	0	1	0	0	0	0	0	1.09	1.10 0.71
(V08) (673) Tar	, , , ,	118,166	109,212	92.42%	8,954	7.58%	79	952	104,675	227		117	4,782	137	2,492	140	1,163	110	517	221	1.67	11.57 4.63
	(V08) (673) Tampa	86,065	79,455	92.32%	6,610	7.68%	0	952	76,189	227	3,266	117		137	1,833	140	1,026	110		221	0.90	10.87 4.36
	(V08) (673BZ) New Port Richey	18,957	17,198	90.72%	1,759	9.28%	0	0	16,421	0	777	0	1,160	0	499	0	56	0	44	0	2.84	17.69 4.69
	(V08) (673GB) Lakeland	4,863	4,428	91.05%	435	8.95%	0	0	4,082	0	346	0	191	0	157	0	80	0	7	0	3.59	17.27 8.06
	(V08) (673GC) Brooksville	5,491	5,469	99.60%	22		0	0	5,429	0	40	0	17		0	0	1	0	4	0	1.48	1.91 3.10
(1,10,0) (0,00)	(V08) (673GF) Zephyrhills	2,790	2,662		128		0	0	2,554	0	108	0	124		3	0	0	0	1	0	3.93	3.71 2.33
(V08) (675) Orl		106,945	100,246		6,699	6.26%	74	1,514	95,267	238	4,979	194	-,	238	1,857	279	750	204	402	361	3.27	8.91 2.29 0.00 0.78
	(V08) (675) Orlando (V08) (675BU) Orlando Domiciliary	917 95	887 94	96.73% 98.95%	30	3.27% 1.05%	0	0	881 91	0	2	0	29	0	1	0	0	0	1	0	2.32 0.00	0.00 0.78 0.00 0.00
	(V08) (675GA) Viera Outpatient Clinic	20,240	19,630	96.99%	610		0	1,333	19,063	202	567	184	429	193	146	249	29	192	6	313	0.00	4.15 2.24
	(V08) (675GB) Daytona Beach Outpatient Clinic	15,755	15,528		227		0	1,333	15,243	202	285		170		41		13	132	3	0	0.84	2.85 1.16
	(V08) (675GC) Kissimee CBOC	3,261	3,045	-	216		0	0	2,892	0	153		168		46		1	0	1	0	6.85	6.09 2.09
	(V08) (675GD) Orange City	2,139	2,075	97.01%	64		0	0	2,027	0	48	0	41	0	18	0	2	0	3	0	3.78	3.07 2.36
	(V08) (675GE) Leesburg CBOC	2,499	2,484	99.40%	15	0.60%	0	0	2,467	0	17	0	11	0	2	0	1	0	1	0	0.34	3.90 0.95
	(V08) (675GF) Clermont CBOC	1,565	1,549		16		0	0	1,478	0	71	v	16		0	0	0	0	0	0	3.26	2.85 1.99
	(V08) (675GG) Lake Baldwin CBOC	60,474	54,954		5,520		0	177	51,125	34	-,	9	2,826		-,		704	11	387	48	5.24	11.10 2.95
(V09) (581) Hu	9 1	30,898	28,762	93.09%	2,136		0	25	26,123	4	2,639	9	1,650	12			59	0	5	0	8.15	9.28 2.30
	(V09) (581) Huntington	25,349 2,480	23,433 2,333	92.44% 94.07%	1,916 147	7.56% 5.93%	0	22	21,104 2,170	4	2,329 163	7	1,476	11	383 37		52	0	5	0	9.57 7.02	9.22 2.58 20.60 1.67
	(V09) (581GA) Prestonsburg (V09) (581GB) Charleston	3,069	2,333				0	3	2,170	0	147	2	71		2	0	0	0	0	0	7.02 5.75	2.07 1.79
(V09) (596) Lex		33,539	31,091	92.70%	2,448		0	508	27,857	135		136			508	41	97	22	30	19	5.99	8.19 6.98
(100) (000) 100	(V09) (596) Lexington-Leestown	13,530	12,870	95.12%	660		0	68	11,745	14							23	13		17	4.05	5.61 7.41
	(V09) (596A4) Lexington-Cooper Dr	16,472	15,010	91.12%	1,462	8.88%	0	405	13,213	98		120		139	325	37	70	9	24	2	0.00	8.96 0.33
	(V09) (596BU) Lexington Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.00
	(V09) (596GA) Somerset	1,903	1,652		251		0	10	1,451	9	201		. 229		19	0	3	0	0	0	13.66	8.12 6.07
	(V09) (596GB) Morehead	314			18		0	18	283	8	13		17	6	0	0	0	0	1	0	5.41	14.17 0.35
	(V09) (596GC) Hazard	442			2	0.45%	0	1	410		30		1 52	0	0	0	1	0	0	0	4.50	0.95 2.49
(V09) (603) Lou	(V09) (596GD) Berea	876 45,568	821 44,301	93.72% 97.22%	55 1,267	6.28% 2.78%	0	2	753 42,042	5	68 2,259	1	. 53 741		282	0	178	0	66	0	4.51 3.06	8.42 5.01 5.59 3.27
(009) (003) LOC	(V09) (603) Louisville	26,946	25,863	95.98%	1083	4.02%	9	0	24,278	0	1,585	0	632		229		160	0	62	0	3.71	5.71 4.34
	(V09) (603GA) Fort Knox	1,744	1,741		3	0.17%	0	0	1,643	0	98		2	0	0	0	100	0	0	0	3.45	12.13 1.86
	(V09) (603GB) New Albany IN (Southern Indiana)	3,519	3,455		64		0	1	3,315	1	140		25	0	25	0	12	0	2	0	3.40	0.33 5.60
	(V09) (603GC) Shively (Louisville-Jefferson Count	3,603	3,582		21		0	0	3,402	0	180	0	18	0	3	0	0	0	0	0	3.80	1.77 2.68
	(V09) (603GD) Dupont	2,294	2,208		86	3.75%	0	0	2,101	0	107	0	57	0	23	0	5	0	1	0	3.39	0.00 5.99
	(V09) (603GE) Newburg CBOC KY	3,437	3,432		5	0.15%	0	1	3,348		84		3	0	2	0	0	0	0	0	2.63	0.90 0.87
	(V09) (603GF) Grayson County	2,041	2,037		4	0.20%	0	0	2,019		18		3	0	0	0	0	0	1	0	1.09	1.46 1.48
	(V09) (603GG) Scott County	1,308		-	1	0.08%	0	0	1,269		38	0	1	0	0	0	0	0	0	0	2.86	2.96 0.73
	(V09) (603GH) Carroll County	609			0	0.00%	0	0	600		9	0	0	0	0	0	0	0	0	0	1.68	0.07 2.98
	(V09) (603MA) IDES Fort Knox (V09) (603PB) Louisville (SARRTP)	56 11			0	0.00%	0	0	56 11	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.00 0.00 0.00
(V09) (614) Me		61,939	60,020		1,919		18	229		57	2,277	41	1,035	32	497	62	248	18	139	19	2.68	4.55 5.09
` , ` ,	(V09) (614) Memphis	45,369	43,684	96.29%	1,685		0	99	41,657	12	_	12	-				229	18			4.44	4.64 4.96
	(V09) (614GA) Tupelo	2,326	2,299		27		0	2	2,274	0	25		. 15		10		2	0	0	0	0.28	1.67 2.40
	(V09) (614GB) Jonesboro	3,487	3,482		5	0.14%	0	2	3,443	0	39		. 3	1	0	0	1	0	1	0	1.04	0.00 2.49
	(V09) (614GC) Marshall County	624	624		0	0.00%	0	0	623	0	1	0	0	0	0	0	0	0	0	0	1.59	0.25 0.00
	(V09) (614GD) Savannah (Hardin County)	344			9	2.62%	0	2	332	0	3	1	. 4	0	2	1	1	0	2	0	4.88	0.00 1.11
<u> </u>	(V09) (614GE) Covington	2,099	1,961		138		0	122	1,895	44			15	1	97	52	10	0	16	0	5.90	2.57 18.04
	(V09) (614GF) Memphis-South Clinic	3,034	3,024		10		0	0	2,966		58		9	0	0	0	0	0	1	0	1.50	2.18 0.21
1	(V09) (614GG) Jackson TN	1,788	1,759	98.38%	29	1.62%	0	0	1,749	0	10	<u> </u>	ןן 8	<u> </u>	6	0	4	0	11	0	0.46	0.35 8.27

Facility (Data On 2/1/1	15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg MH Av Wait Wait Time21 Time22
	(V09) (614GI) Dyersburg	1,932	1,931	99.95%	1	0.05%	0	2	1,923	1	8	1	1	0	0	0	0	0	0	0	2.60	1.55 1.1
	(V09) (614GN) Helena, AR	933	918		15		0	0	879	0	39	0	7	0	5	0	1	0	2	0	4.12	0.00 2.1
	(V09) (614PA) Memphis Tn	3	3	100.00%	0	0.00%	0	0	2	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00 0.0
(V09) (621) Mo	untain Home, TN	77,895	74,684	95.88%	3,211		14	50	72,165	29	_,	5	1,652	5	956	4	329	1	274	6	5.73	5.48 1.8
	(V09) (621) James H Quillen VAMC	51,594	49,673	96.28%	1,921		0	41	48,007	28	1,666	5	1,050	2	670	2	121	0	80	4	3.18	5.03 1.5
	(V09) (621BU) VADOM Mountain Home	113			1 024	2.65%	0	0	109	0	1	0	411	0	241	0	100	0	100	0	1.62	0.00 0.0
	(V09) (621BY) Knoxville CBOC	14,689 1,140	13,665		1,024		0	5	13,220 1,083	0	445 15		411 35	0	241	2	186	1	186	2	10.26 2.89	12.91 1.8 0.00 4.5
	(V09) (621GA) Rogersville (V09) (621GC) Norton	4,053	1,098 3,989		42 64		0	0	3,855	0	134		58	0	1	0	1	0	1	0	2.89	0.00 4.5
	(V09) (621GG) Norristown CBOC TN	1,159	1,151		9	0.69%	0	4	1,090	1	61		6	3	2	0	0	0	0	0	3.11	2.00 4.2
	(V09) (621GI) Sevierville	1,681	1,591		90		0	0	1,551	0	40		44	0	28	0	15	0	3	0	7.13	4.18 0.6
	(V09) (621GJ) Bristol	2,537	2,499		38		0	0	2,370	0	129	0	32		5	0	0	0	1	0	4.25	2.75 1.3
	(V09) (621GK) Campbell County	929			21		0	0	880	0	28	0	14	0	3	0	3	0	1	0	3.28	36.60 4.4
(V09) (626) Mid	ddle Tennessee HCS, TN	140,064	129,436	92.41%	10,628	7.59%	12	556	123,392	130	6,044	88	5,291	139	2,973	93	1,229	63	1,135	43	10.75	6.74 7.8
	(V09) (626) Middle Tennessee HCS	64,202	58,531	91.17%	5,671		0	217	55,209	52	3,322	17	2,891	55	1,653	53	690	33	437	7	15.38	7.90 8.5
	(V09) (626A4) Middle Tennessee HCS-Alvin C. Yo			96.11%	1,585		0	47	38,156	19	-,	6	744	5	405	3	213	6	223	8	1.72	5.40 2.4
	(V09) (626GA) Dover	578		92.91%	41		0	2	514	2	23		28	0	9	0	2	0	2	0	6.64	3.00 8.2
	(V09) (626GC) Bowling Green	2,501	2,362		139		0	25	2,048		314		112	6	17		5	2	5	4	6.46	19.67 10.2
	(V09) (626GE) Clarksville	8,067	7,330	90.86%	737		0	141	•	23				46			58	14			4.57	2.96 18.5
	(V09) (626GF) Chattanooga	13,212	12,610	95.44%	602		0	39	12,004	19				5	117		21	0	33	1	6.93	3.68 4.0
	(V09) (626GG) Tullahoma	1,142	764		378		0	8	742	4	22		37	2	90		98	0	153	0	48.17	18.86 1.6
	(V09) (626GH) Cookeville	2,397	1,959		438		0	74	1,919 2,593	6	40		29 380	20	75 175		94 41	8	240	18	44.68	0.54 1.2 0.48 23.2
	(V09) (626GJ) Hopkinsville (V09) (626GK) McMinnville	3,320 967	2,718 958		602	18.13% 0.93%	0	0	931	0	125 27		380	0	1/5	0	41	0	1	0	8.75 3.60	0.48 23.2 0.20 2.2
	(V09) (626GL) Harriman (Roane County)	449			16		0	1	403	1	30		11	0	1	0	0	0	1	0	5.64	0.20 2.2
	(V09) (626GM) Maury County CBOC	1,761			403		0	2	1,265	1	93		202	0	192	1	7	0	2	0	17.16	2.00 12.9
	(V09) (626GN) McMinn County Outreach Clinic	625	-		7	1.12%	0	0	561	0	57		6	0	0	0	0	0	1	0	5.98	0.00 2.6
	(V09) (626MA) IDES Fort Campbell	97			0	0.00%	0	0	97	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.0
(V10) (538) Chi		17,570	16,152		1,418		4	183	15,119	22	1,033	19	860	19	366	18	98	23	94	82	3.95	12.54 3.7
, , , ,	(V10) (538) Chillicothe	10,311	9,475	91.89%	836	8.11%	0	139	8,909	20	566	18	548	17	263	14	8	20	17	50	4.67	10.32 0.9
	(V10) (538GA) Athens	1,589	1,542	97.04%	47	2.96%	0	0	1,427	0	115	0	36	0	1	0	10	0	0	0	2.18	6.70 4.4
	(V10) (538GB) Portsmouth	1,769	1,478	83.55%	291	16.45%	0	33	1,295	1	183	1	86	0	54	3	74	3	77	25	4.55	40.65 8.4
	(V10) (538GC) Marietta	777			43		0	0	705	0	29		33	0	7	0	3	0	0	0	0.75	6.49 6.3
	(V10) (538GD) Lancaster	1,846			139		0	11	1,613	1	94		119	2	19		1	0	0	7	4.12	7.37 6.6
	(V10) (538GE) Cambridge	1,278	1,216		62		0	0	1,170	0	46		38		22		2	0	0	0	2.79	11.66 1.6
(V10) (539) Cin		42,796	,		1,421		8	177	/		,		_				77	4	19		1.58	5.75 2.3
	(V10) (539) Cincinnati (V10) (539A4) CINCINNATI,FT.THOMAS	30,488		95.70%	1,311		0	174			1,247 12			24	523	2	74	4	16	2	1.67 0.00	6.48 2.4 3.76 0.8
	(V10) (539A4) CINCINNATI,F1.THOMAS (V10) (539GA) Bellevue	557 1,684			17 6		0	0	528 1,676		12	0	17 5	0	0	0	0	0	1	0	1.63	3.76 0.8 0.74 2.4
	(V10) (539GA) Believue (V10) (539GB) Cincinnati (Clermont County)	3,612			45		0	0	3,521	0	46	0	37	0	1	0	2	0	2	0	2.01	1.42 2.4
	(V10) (539GC) Lawrenceburg (Dearborn County)				23		0	1	1,674	0	38		21	1	1	0	1	0	0	0	2.28	3.03 3.5
	(V10) (539GD) Florence	2,084	2,071		13		0	2	2,062	0	9	0	13	0	0	0	0	0	0	2	0.92	1.64 2.1
	(V10) (539GE) Fairfield Hamilton	1,986			0		0	0	1,972	0	14	0	0	0	0	0	0	0	0	0	0.26	0.41 0.6
	(V10) (539GF) Georgetown	650	644		6	0.92%	0	0	623	0	21	0	6	0	0	0	0	0	0	0	2.60	1.02 2.8
(V10) (541) Cle	veland, OH	76,027	75,036		991		13	184		184	,	0	795	0	153	0	29	0	14	0	2.05	2.74 1.1
	(V10) (541) Cleveland-Wade Park	31,795	31,294		501		0	1	29,991	1	1,303	0	437	0	41	0	10	0	13	0	3.66	3.14 1.5
	(V10) (541BY) Canton	4,798	,		102		0	1	4,500	1	196		94	0	8	0	0	0	0	0	2.28	5.34 0.1
	(V10) (541BZ) Youngstown	5,057	5,016		41		0	0	4,813	0	203		41	0	0	0	0	0	0	0	1.78	2.91 2.7
	(V10) (541GB) Lorain	2,320	2,285		35		0	0	2,247	0	38		12		15	0	8	0	0	0	0.98	0.65 3.5
	(V10) (541GC) Sandusky	2,036	2,004	-	32		0	0	1,917	0	87		32		0	0	0	0	0	0	2.79	2.49 0.1
	(V10) (541GD) Mansfield	5,360	5,219		141		0	91	5,172	91			57	0	75	0	8	0	1	0	1.52	3.50 0.2
<u> </u>	(V10) (541GE) McCafferty	504			3	0.60%	0	90	483	90	18 20		3	0	0	0	0	0	0	0	2.10	0.63 2.3
—	(V10) (541GF) Painesville (V10) (541GG) Akron	2,469 6,078	2,459 6,014		10 64		0	90	2,439 5,688		326		57	0	1	U	1	0	0	0	0.62 3.13	0.87 1.0 3.07 1.3
	(V10) (541GG) AKron (V10) (541GH) East Liverpool	1,422			b4 2	0.21%	0	1	1,405	1	326 14		2/	0	0	0	1	0	0	0	0.47	3.07 1.3 1.77 0.7
	(V10) (541GH) East Liverpool (V10) (541GI) Warren	1,422			a	0.55%	0	0	1,403	0	33		a	n	0	0	U	0	0	0	1.53	1.77 0.7
	(V10) (541GJ) New Philadelphia	1,537	1,532		5	0.33%	0	0	1,521	1 0	11		5	n	n	0	0	0	n	0	0.76	0.70 0.5
	(V10) (541GK) Ravenna	2,029			4	0.20%	0	0	2,012	0	13		3	0	1	0	0	0	0	0	0.42	0.65 0.1
	(V10) (541GL) Parma	8,970	8,929		41		0	0	8,820	0	109		35	0	6	0	0	0	0	0	1.21	0.85 0.3
	(V10) (541GM) Cleveland Ambulatory Care Center	25			0		0	0	25		0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.0
(V10) (552) Day		24,513		97.72%	558		8	53	22,869	33	1,086	13	489	6	53	0	14	0	2	1	1.40	4.10 1.8
` , ` ,	(V10) (552) Dayton	18,243					0	16		12			402	1	36	0	9	0	2	0	1.59	4.29 1.6
	(V10) (552GA) Middletown	1,472			16		0	0	1,411	0	45	0	15	0	1	0	0	0	0	0	1.16	3.06 2.0
	(V10) (552GB) Lima	2,039	,				0	36							13	0	5	0	0	1	1.47	4.95 2.3
	(V10) (552GC) Richmond	1,441	1,416	98.27%	25	1.73%	0	1	1,379	1	37	0	22	0	3	0	0	0	0	0	1.15	2.66 3.4

				Percent		Percent																	
			Appts	Appts	Appts	Appts	New				Appts		Appts		Appts		Appts		Appts	EWL			
			scheduled	scheduled	scheduled	scheduled	Enrollee		Appts	EWL 0 -	Between	 	Between	EWL 31-	Between		Between	EWL 91-	Beyond	greater	PC Avg	SC Avg	MH Avg
Facility (Data On 2/1/2	15)	Total Appts Scheduled1	30 Days or under2	30 Days or under3	over 30 Days4	over 30 Days5	Appt Request6	EWL Count7	Between 0 - 14 Days8	14 Days9	15 - 30 Days10	EWL 15-30 Days11	31 - 60 days12	60 Days13	61 - 90 Days14	EWL 61-90 Days15	91 - 120 Days16	120 Days17	120 Days18	than 120 Days19	Wait Time20	Wait Time21	Wait Time22
(Data On 2/1/	(V10) (552GD) Springfield	1,318	1,312	99.54%	6	0.46%	0	0	1,281	0	31	0	6	0	0	0	0	0	0	0	0.84	1.68	2.07
(V10) (757) Co	<u> </u>	37,606	35,016	93.11%	2,590	6.89%	9	11	32,327	1	2,689	0	1,731	0	683	4	158	2	18	4	8.57	7.51	4.17
	(V10) (757) Columbus	32,629	30,167	92.45%	2,462	7.55%	0	1	27,964	0	2,203	0	1,619	0	671	0	155	0	17	1	10.59	7.52	4.07
-	(V10) (757GA) Zanesville (V10) (757GB) Grove City (Franklin County)	1,411 1,062	1,389 1,045	98.44% 98.40%	22 17	1.56% 1.60%	0	1	1,275 957	0	114 88	0	21	0	2	0	0	0	1	0	4.55 3.84	5.46 4.68	2.11 4.51
	(V10) (757GC) Marion	938	883		55	5.86%	0	0	798	0	85) 46	0	7	0	2	0	0	0	1.05	8.49	8.34
	(V10) (757GD) Newark	1,566	1,532	97.83%	34	2.17%	0	9	1,333	1	199	0	30	0	3	4	1	2	0	2	7.78	8.59	2.23
(V11) (506) An	· · · · · · · · · · · · · · · · · · ·	52,653	50,317	95.56%	2,336	4.44%	14	51	48,028	10	=)=03	14	-	27			155	0	103	0	3.33	7.18	2.75
	(V11) (506) Ann Arbor HCS	39,168	37,525		1,643	4.19%	0	50	35,898	9	1,627	14	, , ,	27			115	0	98	0	2.86	7.06	2.35
-	(V11) (506GA) Toledo (V11) (506GB) Flint (Genessee Co.)	11,039 1,332	10,393 1,303	94.15% 97.82%	646 29	5.85% 2.18%	0	0	9,821 1,244	0	572 59		427	0	179	0	35	0	5	0	4.14 3.50	8.01 1.18	3.11 4.37
	(V11) (506GC) Jackson	1,114	1,096		18	1.62%	0	1	1,065	1	31		8	0	8	0	2	0	0	0	2.58	1.05	2.53
(V11) (515) Ba	ttle Creek, MI	21,070	20,448		622	2.95%	40	0	19,401	0	1,047	0	588	0	27	0	5	0	2	0	1.65	4.79	1.50
	(V11) (515) Battle Creek	10,621	10,201	96.05%	420	3.95%	0	0	9,713	0	488	0	399	0	15		4	0	2	0	1.54	4.83	1.28
	(V11) (515BY) Grand Rapids	7,598	7,414	97.58%	184	2.42%	0	0	6,912	0	502	0	171	0	12	0	1	0	0	0	2.25	4.96	1.53
	(V11) (515GA) Muskegon (V11) (515GB) Lansing	967 1,112	966 1,096		16	0.10% 1.44%	0	0	962 1,056	0	40	0	16	0	0	0	0	0	0	0	0.34 1.12	0.89 0.42	0.71 3.36
	(V11) (515GB) Lansing (V11) (515GC) Benton Harbor	772	771		10	0.13%	0	0	758	n	13		1	0	0	0	0	n	0	0	1.12	0.42	1.65
(V11) (550) Da	, , ,	18,808	17,859	94.95%	949	5.05%	15	2	17,235		624		707	0	199	0	25	0	18	1	7.83	3.47	2.69
	(V11) (550) Illiana HCS (Danville)	8,471	8,245		226	2.67%	0	1	8,019	1	226	0	130	0	88		4	0	4	0	1.71	3.77	1.43
	(V11) (550BY) Peoria	5,514	5,161	93.60%	353	6.40%	0	1	5,012	0	149		244	0	78	0	17	0	14	1	16.02	0.58	1.80
	(V11) (550GA) Decatur	1,583	1,473		110	6.95%	0	0	1,395	0	78		105	0	4	0	1	0	0	0	0.87	14.10	3.31
	(V11) (550GC) Lafayette (V11) (550GD) Springfield	785 1,747	708 1,578		77 169	9.81% 9.67%	0	0	694 1,441	0	14 137		56	0	21	0	2	0	0	0	5.24 9.46	1.06 3.19	8.95 4.67
	(V11) (550GF) Mattoon, IL	708	694		14	1.98%	0	0	674	0	20		11	0	2	0	1	0	0	0	3.05	3.61	1.57
(V11) (553) De		38,921	38,398		523	1.34%	26	137	37,764	36	634	20		45	139	26	71	8	9	2	1.14	1.68	2.38
	(V11) (553) Detroit (John D. Dingell)	37,362	36,842	98.61%	520	1.39%	0	132	36,224	36	618	19	302	42	138	25	71	8	9	2	1.18	1.69	2.45
	(V11) (553GA) Yale	708	708		0	0.00%	0	5	704	0	4	1	. 0	3	0	1	0	0	0	0	0.47	0.00	0.00
() (111) (EQ2) In ((V11) (553GB) Pontiac	851 55,248	848		3 (72	0.35%	0	0	836	0	12		2 2 100	50	293	0	75	0	124	0	1.40 4.42	0.84	1.82 3.45
(V11) (583) Inc	(V11) (583) Indianapolis	55,248	52,576 48,561	95.16% 94.83%	2,672 2,646	4.84% 5.17%	0	78 78	49,241 45,276	12 12	-,	7	2,180	50		_	75 75	Ŭ	124 123	1	5.22	5.33 5.35	4.01
	(V11) (583GA) Terre Haute	1,458	1,443	98.97%	15	1.03%	0	0	1,425	0	18	0	2,133	0	4	0	0	0	0	0	0.56	1.03	2.23
	(V11) (583GB) Bloomington	2,093	2,084		9	0.43%	0	0	2,058	0	26	0	8	0	0	0	0	0	1	0	0.75	7.44	0.87
	(V11) (583GC) Martinsville	490	488	99.59%	2	0.41%	0	0	482	0	6	0	2	0	0	0	0	0	0	0	1.02	1.38	0.63
() () -	orthern Indiana HCS, IN	29,056	28,171	96.95%	885	3.05%	32	0	26,410		1,761	0	554		244		65	0	22	0	6.94	5.29	1.57
	(V11) (610) N. Indiana HCS-Marion	7,081	6,739		342	4.83%	0	0	6,296	0	443	0	214	0	77		42		12	0	7.82	7.09	0.95
	(V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM	15,349 10	15,142 10		207	1.35% 0.00%	0	0	14,184 10	0	958 0	0	102	0	81	0	12	0	12	0	4.32 0.00	4.91 0.00	1.77 0.00
	(V11) (610GA) South Bend	2,769	2,450		319	11.52%	0	0	2,194		256	0	222	0	85	0	11	0	1	0	16.54	0.40	
	(V11) (610GB) Muncie	1,736	1,732		4	0.23%	0	0	1,674		58		3	0	1	0	0	0	0	0	1.35	2.27	
	(V11) (610GC) Goshen, IN CBOC	915	914		1	0.11%	0	0	910		4	0	1	0	0	0	0	0	0	0	1.14	0.00	
	(V11) (610GD) Peru	1,196	1,184		12	1.00%	0	0	1,142		42	0	12		0	0	0	0	0	0	3.37	2.07	0.81
(V11) (655) Sag	ginaw, MI (V11) (655) Saginaw	26,684 18,606	26,268 18,250	98.44% 98.09%	416 356	1.56% 1.91%	13	0	25,255 17,448	0	1,013 802	0	372	0	35 22		6	0	3	0	0.74 0.96	3.87 4.20	1.10 1.43
	(V11) (655GA) Gaylord	1,111	1,111		330	0.00%	0	0	1,076	0	35		0 323	0	0	0	0	0	0	0	0.96	0.31	0.37
	(V11) (655GB) Traverse City	2,037	2,024		13	0.64%	0	0	1,995	0	29		10	0	3	0	0	0	0	0	0.37	0.45	0.38
	(V11) (655GC) Oscoda	622	614	98.71%	8	1.29%	0	0	574	0	40	0	5	0	3	0	0	0	0	0	0.19	4.31	0.49
	(V11) (655GD) Alpena	522	515		7	1.34%	0	0	507	0	8	0	4	0	3	0	0	0	0	0	0.34	0.87	1.11
	(V11) (655GE) Clare County	1,283	1,272		11	0.86%	0	0	1,214		58	0	10	0	1	0	0	0	0	0	0.62	2.65	1.58
	(V11) (655GF) Bad Axe (V11) (655GG) Cadillac	468 925	467 921		1	0.21% 0.43%	0	0	464 904		17	0) 1	0	1	0	0	0	0	0	1.84 0.41	0.94 2.18	0.81 0.69
	(V11) (655GH) Cheboygan	650	649		1	0.45%	0	0	640		9	0) 3	0	0	0	0	0	0	0	0.50	2.16	
	(V11) (655GI) Grayling	460	445	-	15	3.26%	0	0	433		12	0	13	0	2	0	0	0	0	0	0.35	4.92	2.88
(V12) (537) Jes	sse Brown VAMC (Chicago), IL	45,710	43,493		2,217	4.85%	23	312	41,221	81	,		1,496	112	543	54	171	12	7	9	5.29	6.27	2.11
	(V12) (537) Jesse Brown VAMC - Chicago HCS	35,089	33,428		1,661	4.73%	0	190	31,862	52	_,			60					6	7	5.25	5.56	0.50
-	(V12) (537BY) Adam Benjamin Jr. (Crown Point IN	8,032	7,537		495	6.16%	0	104	7,010				372		104	17	18	3	1	2	4.70	13.56	
-	(V12) (537GA) Chicago Heights (V12) (537GD) Lakeside	813 1,272	780 1,248		33 24	4.06% 1.89%	0	3	716 1,152		64 96		33		1	0	1	0	0	0	9.50 5.26	0.37 0.00	0.17
	(V12) (537GD) Lakeside (V12) (537HA) Auburn Gresham	504	500	-	<u>24</u> Δ	0.79%	0	6	481	n	19		3 3	1	0	2	1	n	n	0	5.16	1.00	2.17
(V12) (556) Ca	ptain James A Lovell FHCC	15,448	15,176		272	1.76%	11	16	14,196	0	980		256	1	6	5	2	8	8	2	2.42	4.10	
	(V12) (556) Captain James A Lovell FHCC	13,571	13,324	98.18%	247	1.82%	11	16	12,403	0	921	0	232	1	5	5	2	8	8	2	3.14	4.04	5.62
	(V12) (556GA) Evanston	375	370		5	1.33%	0	0	359		11		5	0	0	0	0	0	0	0	0.65	5.67	
<u> </u>	(V12) (556GC) McHenry	829	822		7	0.84%	0	0	796		26		6	0	1	0	0	0	0	0	1.21	15.65	
(V12) (578) Hir	(V12) (556GD) Kenosha County	673 50,797	660 45,287		5,510	1.93% 10.85%	0	0	638 42,031	0	22 3,256		3,909	0	1,501	0	71	0	29	0	0.60 8.25	4.24 11.68	
(ATS) (219) HIL	ica, il	30,797	43,287	03.13%	3,310	10.85%	3	U	42,031	U	3,230	U	3,909	0	1,501	U	/1	U	29	U	8.25	11.08	7.39

			Appts	Percent Appts	Appts	Percent Appts	New				Appts		Appts		Appts		Appts		Appts	EWL			
			scheduled	scheduled	scheduled	scheduled	Enrollee		Appts	EWL 0 -	Between		Between	EWL 31-	Between		Between	EWL 91-	Beyond	greater	PC Avg	SC Avg	MH Avg
Facility		Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14	15 - 30	EWL 15-30	31 - 60	60	61 - 90	EWL 61-90	91 - 120	120	120	than 120	Wait	Wait	Wait
(Data On 2/1/1	•	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8	Days9	Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21	Time22
	(V12) (578) Hines (V12) (578GA) Joliet	42,142 2,942	37,189	88.25% 93.41%	4,953 194	11.75% 6.59%	0	0	34,499 2,543	0	2,690 205		3,506		1,349		70	0	28	3 0	11.48 2.32	11.86 11.13	7.45 8.11
	(V12) (578GC) Kankakee County	1008	2,748 945		63		0	0	907	0	38) 149		0 16		0	0		0	1.88	2.71	7.97
-	(V12) (578GD) Aurora IL	1,366	1,329		37		0	0	1,274	0	55		29) 8	0	0	0	0	0	2.45	3.82	3.54
	(V12) (578GE) Elgin	1,020	943		77		0	0	869	0	74	0	52		25	0	0	0	C	0	4.63	31.53	8.12
	(V12) (578GF) Lasalle	1065	931	87.42%	134	12.58%	0	0	782	0	149	0	91		43	0	0	0	C	0	10.91	9.56	10.43
	(V12) (578GG) Oak Lawn	1,254	1,202		52		0	0	1,157	0	45		35		16		0	0	1	1 0	1.92	19.51	5.73
(V12) (585) Iron	·	12,243	11,352		891		0	1	10,646	1	706	0	433		393		59	0	6	5 0	3.01	10.04	8.24
	(V12) (585) Iron Mountain MI (V12) (585GA) Hancock	7,736 505	7,142		594		0	1	6,558	1	584	0	340) (243	0	7	0	4	1 0	5.37 1.54	10.54 2.58	5.25
	(V12) (585GB) Rhinelander	714			13 20		0	0	478 675		19) 10		7	0	1	0		0	2.24	2.63	4.64 4.93
	(V12) (585GC) Menominee MI	646			28		0	0	615		3	0) 11) 13	0	4	0	0	0 0	0.41	1.51	5.04
	(V12) (585GD) Ironwood	353			6	1.70%	0	0	340		7	0	2	2 0	2	0	2	0	0	0	0.65	0.00	4.85
	(V12) (585HA) Marquette MI	1,907	1,687	88.46%	220	11.54%	0	0	1,612	0	75	0	60) (115	0	43	0	2	2 0	2.06	2.82	14.54
	(V12) (585HB) Sault Ste. Marie	382	372		10		0	0	368	0	4	0) 5	5 0) 4	. 0	1	0	C	0	0.10	3.33	3.27
(V12) (607) Mad	•	31,891	30,380		1,511		1	1	28,795	1	1,585	0	977		410		81		43	4	5.32	5.69	2.15
	(V12) (607) Madison WI	25,828	24,487	94.81% 94.81%	1,341		0	1	23,059	1	1,428	0	916		336		52	0	37	0	7.97 4.15	5.35	2.33
	(V12) (607GC) Janesville (V12) (607GD) Baraboo	1021 377	968 373		53 4	5.19% 1.06%	0	0	910 366		58	0	22	1 0	28	0	0	0	3		1.84	33.47 9.00	3.11 0.20
	(V12) (607GE) Beaver Dam	613			10		0	0	565		38	n) 9) (0 0	0	0	n	1	L n	5.06	2.22	1.76
	(V12) (607GF) Freeport	549	521		28		0	0	516		5	0) 17	, 0	0 10	0	1	0	0	0	0.61	21.69	0.31
	(V12) (607HA) Rockford	3,503	3,428		75		0	0	3,379	0	49	0	10	0	35	0	28	0	2	2 0	1.26	7.28	1.84
(V12) (676) Ton	nah, WI	14,578	14,318	98.22%	260		20	1	13,930	1	388	0	238		19	0	1	0	2	2 0	1.11	4.64	1.37
	(V12) (676) Tomah	8,721	8,536		185		0	1	8,267	1	269	0	170) (14	0	0	0	1	1 0	1.33	5.17	0.75
	(V12) (676BU) Tomah VADOM	1	1	100.00%	0	0.00%	0	0	1 507	0	0	0	0) (0	0	0	0	0	0	0.00	0.00	0.00
	(V12) (676GA) Wausau (V12) (676GC) La Crosse	1,523 2,093	1,511 2,070	99.21% 98.90%	12 23		0	0	1,507 2,010	0	60	0	23) 2	0	1	0		0	0.63	0.00 1.49	0.77 2.59
	(V12) (676GD) Wisconsin Rapids	2,093	2,070		39		0	0	2,010	0	52		35) 3	0	0	0	1	1 0	1.00	3.09	2.06
	(V12) (676GE) Clark County	133	-		1	0.75%	0	0	129	0	3	0) 1		0 0	0	0	0	0	0 0	2.43	0.00	0.90
(V12) (695) Milv		58,900	53,497	90.83%	5,403	9.17%	8	19	50,110	6	3,387	3	3,643	3	3 1,344	4	285	0	131	1 3	1.90	11.20	5.04
	(V12) (695) Milwaukee WI	43,296	39,007	90.09%	4,289	9.91%	0	16	36,196	4	2,811	3	2,921	1 3	3 1,012	3	233	0	123	3	1.61	11.50	5.28
	(V12) (695BU) VADOM Milwaukee	43	43	100.00%	0	0.00%	0	0	43	0	0	0	0) (0	0	0	0	C	0	0.00	0.00	0.23
	(V12) (695BY) Appleton	5,450	5,321		129		0	1	5,154	1	167	0	73	3 0	0 44	0	8	0	4	1 0	2.73	2.26	4.59
	(V12) (695GA) Union Grove WI (V12) (695GC) Cleveland	1,138 1,090	1,128 1,086		10	0.88% 0.37%	0	0	1,119 1,059	0	27	0	9) (0	0	0	0	1	0	1.82 1.43	0.00 1.47	1.13 1.67
	(V12) (695GD) Milo C Huempfner	7.883	6,912		971		0	2	6.539	1	373		637	7 (287	1	44	0	3	3 0	1.43	12.49	8.28
(V15) (589) Colu		40,201	39,748		453		16	11	-,	5	965		211		2 139		67	0	36	5 0	1.94	3.13	0.92
	(V15) (589A4) Columbia MO	32,109	31,684		425		0	10	30,813	4	871		194		2 137		63		31	1 0	2.49	3.13	0.98
	(V15) (589G8) Jefferson City, MO	1,336	1,334	99.85%	2	0.15%	0	1	1,326	1	8	0) 1		0	0	1	0	C	0	0.52	2.83	0.32
	(V15) (589GE) Kirksville	1,038	1,034		4	0.39%	0	0	1,031	0	3	0) 2	2 0	0	0	0	0	2	2 0	1.74	0.00	0.49
	(V15) (589GF) Ft Leonard Wood MO	1,661	1,652		9	0.54%	0	0	1,616		36	0	5	5 0) 1	. 0	0	0	3	3 0	1.19	3.48	1.06
	(V15) (589GH) Lake of the Ozarks/Camdenton (V15) (589GX) Mexico	1,446 629	1,444 625		2	0.14% 0.64%	0	0	1,435 618		9	0) 2	2 () 0	0	0	0		0	1.66 2.65	15.00 0.00	0.96 0.64
	(V15) (589GY) St. James	792			6	0.64%	0	0	783	0	3	0) 4	3 (1	0	2	0		0	1.09	0.00	0.64
	(V15) (589JA) Sedalia	792			1	0.70%	0	0	783	0	3	0	0		0 0	0	1	0	0	0	0.81	0.00	0.40
	(V15) (589JD) Marshfield	404	404		0	0.00%	0	0	379	0	25	0	0) (0	0	0	0	0	0	2.22	0.00	2.33
(V15) (589) Kan	sas City, MO	33,953	32,730	96.40%	1,223	3.60%	20	117	31,057	22	1,673	11	709	18	325	17	141	13	48	36	4.57	4.57	5.60
	(V15) (589) Kansas City	31,371	30,164		1,207		0	116		21	,		695	18	324	17	141	13	47	7 36	5.53	4.56	6.05
	(V15) (589G1) Warrensburg	612			6	0.98%	0	1	583		23	0	6	5 0	0	0	0	0	0	0	1.66	6.56	2.59
	(V15) (589GB) Belton	406			0	0.00%	0	0	399 336		7	0	0) () <u>0</u>	0	0	0	1 0	0	0.35	0.00	1.94
	(V15) (589GC) Louisburg-Paola (V15) (589GD) Nevada	343 564			2	0.58% 0.35%	0	0	548		14	0	1 1) 1) 0	. 0	0	0	1) 0	0.95 2.67	0.00	1.23 0.63
	(V15) (589GZ) Cameron	143			n	0.00%	0	0	143		n	n) 1) 0	0	n	n	1) 0	1.04	0.00	0.03
	(V15) (589HK) MOC Kansas City Mobile Medical I	104			1	0.96%	0	0	100		3	0) 1		0 0	0	0	0	0	0	1.75	0.00	0.00
	(V15) (589JB) Excelsior Springs	404			5	1.24%	0	0	367		32	0	5	5 0	0 0	0	0	0	0	0	5.42	0.04	0.53
	(V15) (589MC) IDES Whiteman AFB	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0) (0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589) East	•	37,062	34,602	93.36%	2,460		21	98	33,770	24			· ·				193	2	111		9.80	12.05	1.12
	(V15) (589A5) Eastern KS HCS Topeka Div	19,431	17,413		2,018		0	29		9	557		995		760		159	0	104	1	17.58	18.19	0.76
	(V15) (589A6) Eastern KS HCS Leavenworth Div (V15) (589BU) Leavenworth DCHV	11,733 3,036	11,349 3,030		384	3.27% 0.20%	0	65	11,156 3,021	13	193	30	266	13	82	7	34	2	2	0	1.29 0.00	4.99 0.00	1.27 1.23
	(V15) (589BO) Leavenworth DCHV (V15) (589G9) Ft. Riley, KS	20			n	0.20%	0	0	3,021	0	n	0) 0) 1	0	0	0) 0	0.00	0.00	0.00
	(V15) (589GI) St. Joseph	573			0		0	4	563		10	1	1 0) 1	1 0	0	0	0	0	0	1.70	0.00	0.58
	(V15) (589GJ) Wyandotte Co	446			4	0.90%	0	0	441	0	1	0	2	2 0	2	0	0	0	0	0	1.59	0.00	1.49
	(V15) (589GM) Chanute	114	110	96.49%	4	3.51%	0	0	100	0	10	0	1		0	0	0	0	3	3 0	8.80	0.00	7.93
	(V15) (589GN) Emporia	104	88	84.62%	16	15.38%	0	0	81		1 7		13	J	J 2	0	0		1	.I 0	13.95	0.00	2.10

			Ammto	Percent	Ammto	Percent	Nous				Ammto		Ammto		Ammto		Ammta		Ammta	E)A/I		
			Appts scheduled	Appts scheduled	Appts scheduled	Appts scheduled	New Enrollee		Appts	EWL 0 -	Appts Between		Appts Between	EWL 31-	Appts Between		Appts Between	EWL 91-	Appts Beyond	EWL greater	PC Avg	SC Avg MH Avg
Facility		Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14		EWL 15-30	31 - 60	60	61 - 90	EWL 61-90	91 - 120	120	120	than 120	Wait	Wait Wait
(Data On 2/1/1	5)	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8	Days9	Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21 Time22
	(V15) (589GP) Garnett	85	80		5	5.88%	0	0	72	0	8	0	5	0	0	0	0	0	0	0	8.17	0.00 2.06
	(V15) (589GR) Junction City	829			8	0.97%	0	0	808		13	0	8	0	0	0	0	0	0	0	0.72	0.00 1.84
	(V15) (589GT) Seneca (V15) (589GU) Lawrence	21 299			1	4.76% 2.01%	0	0	20 285		0	0	1 5	0	1 1	0	0	0	0	0	2.05 0.01	0.00 0.00 0.00 2.31
	(V15) (589GV) Ft. Scott (Bourbon Co.)	290			8	2.76%	0	0	267		15	0	5	0	2	0	0	0	1	0	3.66	0.50 4.18
	(V15) (589MA) Ft. Riley DES Clinic	74			0	0.00%	0	0	74		0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.20
	(V15) (589MD) IDES Fort Leavenworth	7	7	100.00%	0	0.00%	0	0	6	0	1	0	0	0	0	0	0	0	0	0	0.00	3.75 0.00
(V15) (589) Wid		18,299	17,418	95.19%	881	4.81%	4	116	16,613	24		3	645	14				23	15	12	3.04	7.62 3.68
	(V15) (589A7) Robert J. Dole VAM&ROC (Wichita	15,887	15,016		871	5.48%	0	74	14,292	24	724	2	636	11	209	10	11	2	15	25	2.61	7.87 4.44
	(V15) (589G2) Dodge City (V15) (589G3) Liberal	223 62			1	0.00% 1.61%	0	0	216 56		7	0	1	0	0	0	0	0	0	0	2.33 3.94	0.04 0.00 0.00 2.04
	(V15) (589G4) Hays	482	482		0	0.00%	0	3	463		19	0	0	2	0	0	0	1	0	0	3.92	0.16 0.06
	(V15) (589G5) Parsons	400			1	0.25%	0	8	392		7	1	1	0	0	0	0	0	0	7	1.99	0.12 0.09
	(V15) (589G7) Hutchinson	332	331	99.70%	1	0.30%	0	3	320	0	11	0	0	0	1	0	0	0	0	3	5.08	0.10 0.00
	(V15) (589GW) Salina	894			7	0.78%	0	28	856	0	31	0	7	1	. 0	0	0	20	0	7	3.98	0.35 1.31
() (4.5) (6.53)	(V15) (589MB) IDES McConnel AFB	19	19	200.0070	0	0.00%	0	0	18	0	1	0	0	0	0	0	0	0	0	0	0.00	1.62 0.00
(V15) (657) Ma	rion, IL (V15) (657A5) Marion IL	22,927 9,840	21,535 9,486		1,392 354	6.07% 3.60%	48	8	19,925 8,784	0	1,610 702	1	1,048 324	2	261		33	0	50	2	4.53 1.05	8.73 3.28 6.01 2.52
	(V15) (657GJ) Evansville	7,300	6,518		782	10.71%	0	Δ	5,990	0	528	1	588	1	124		22	n	48	1	3.21	13.26 2.48
	(V15) (657GK) Mt. Vernon	7,300	756		23	2.95%	0	1	660	0	96	0	20	1	2	0	0	0	1	0	9.77	3.70 3.07
	(V15) (657GL) Paducah	1,009	937	92.86%	72	7.14%	0	0	876	0	61	0	16	0	49	0	6	0	1	0	4.45	2.31 12.73
	(V15) (657GM) Effingham	848	848	100.00%	0	0.00%	0	0	844	0	4	0	0	0	0	0	0	0	0	0	0.55	1.41 1.81
	(V15) (657GO) Hanson (Hopkins County), KY	200			4	2.00%	0	0	190	0	6	0	4	0	0	0	0	0	0	0	3.11	0.00 0.00
	(V15) (657GP) Owensboro	1,125	1,117		8	0.71%	0	0	1,106	0	11	0	6	0	2	0	0	0	0	0	1.64	2.34 0.96
	(V15) (657GQ) Vincennes (V15) (657GR) Mayfield, KY CBOC	363 701			- 4 гэ	1.10% 7.42%	0	1	350 608		41	0	36	0	15	0	0	0	0	0	2.49 8.33	0.05 2.30 3.42 3.05
	(V15) (657GT) Carbondale	456			52 4	0.88%	0	0	381	0	71		2	0	15	0	0	0	0	0	6.28	0.86 3.58
	(V15) (657GU) Harrisburg	306			89	29.08%	0	0	136	0	81	,	48	0	37	0	4	0	0	0	26.04	0.09 0.00
(V15) (657) Pop	, , , ,	12,254	11,545		709	5.79%	10	0	10,524	0	1,021	0	612	0	90	0	3	0	4	0	3.34	8.41 5.79
	(V15) (657A4) Poplar Bluff	7,479	7,024		455	6.08%	0	0	6,285	0	739	0	389	0	60	0	2	0	4	0	4.96	8.52 5.16
	(V15) (657GF) West Plains	787	746		41	5.21%	0	0	687	0	59		40	0	1	0	0	0	0	0	6.03	3.72 5.37
	(V15) (657GG) Paragould	791			37	4.68%	0	0	725		29 63	0	23	0	14		0	0	0	0	2.08	0.00 5.08
	(V15) (657GH) Cape Girardeau (V15) (657GI) Farmington	1,392 1,107	1,283 1,049		109 58	7.83% 5.24%	0	0	1,220 984		65	0	94 57	0	14	0	1	0	0	0	0.67 1.85	1.88 7.15 4.15 6.04
	(V15) (657GN) Salem, MO CBOC	26			0	0.00%	0	0	26		03	0	0	0	0	0	0	0	0	0	0.31	0.00 0.00
	(V15) (657GV) Sikeston	672			9	1.34%	0	0	597		66	0	9	0	0	0	0	0	0	0	0.54	8.87 6.58
	(V15) (657MA) IDES Scott AFB	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.00
(V15) (657) St. I		53,285	52,300		985	1.85%	11	19	48,013	17	.,	2	773	0	126		34	0	52	0	6.25	5.15 4.17
	(V15) (657) St Louis-John Cochran	34,872	34,074	97.71%	798	2.29%	0	0	31,626	0	2,448		611	0	112		31	0	44	0	6.69	4.56 2.87
	(V15) (657A0) St Louis-Jeff Bks. (V15) (657GA) Belleville	15,677 682	15,533 652		144 30	0.92% 4.40%	0	10	13,873 608	17	1,660 44		122 27	0	11	0	3 0	0	8	0	6.73 5.31	8.95 4.73 3.25 3.54
	(V15) (657GB) St. Louis CBOC	901			6	0.67%	0	0	836		59		6	0	0	0	0	0	0	0	6.41	3.91 3.61
	(V15) (657GD) St. Charles County	713			2	0.28%	0	0	686		25		2	0	0	0	0	0	0	0	2.40	0.37 1.71
	(V15) (657GS) Washington	432	427	98.84%	5	1.16%	0	0	376	0	51	0	5	0	0	0	0	0	0	0	6.06	0.00 1.78
(V16) (502) Alex	•	27,584	25,619		1,965	7.12%	6	235	-	13	,			11			121	15		-	4.75	12.31 2.59
	(V16) (502) Alexandria	18,937	17,500		1,437	7.59%	0	152		3	1,028		863	7	449	6	108	9	17	116	5.34	12.51 0.61
	(V16) (502GA) Jennings (V16) (502GB) Lafayette Parish	2,963 3,653	2,956 3,235		7 418	0.24% 11.44%	0	82	2,856 3,015	9	100 220		286	4	118	2	12	6	1	57	5.24 2.20	2.76 1.47 8.03 7.43
	(V16) (502GB) Larayette Parisii (V16) (502GF) Fort Polk	1,478	1,425		53	3.59%	0	1	1,390	1	35		48	0	5	0	0	0	0	0	2.20	0.00 2.76
	(V16) (502GG) Natchitoches	540			50	9.26%	0	0	477		13		17	0	32	0	1	0	0	0	11.19	0.00 3.35
	(V16) (502MA) IDES Fort Polk	13			0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.00
	f Coast HCS, MS	55,460	46,039		9,421	16.99%	5	23	40,986	17	3,033		5,453	1	2,477		1,184	0	307	0	13.34	18.44 11.96
	(V16) (520) Biloxi	20,129	16,832	83.62%	3,297	16.38%	0	4	15,030	3	1,802		2,027	0	973		278	0	19	0	19.65	15.98 5.55
	(V16) (520BZ) Pensacola	23,153	17,971	77.62%	5,182	22.38%	0	18	15,446		_,		2,732	1	1,409		761		280	0	11.36	22.29 25.65
	(V16) (520GA) Mobile (V16) (520GB) Panama City	6,422 3,354	5,916 3,002		506 352	7.88% 10.49%	0	1	5,560 2,802		356 200		301 322	0	62		136	0	7	0	5.68 15.23	13.44 5.57 2.01 2.26
	(V16) (520GB) Panama City (V16) (520GC) Eglin AFB	2,402	2,318		84	3.50%	0	0	2,802		170		71	0	9		5 Δ	n	n	0	8.18	1.44 5.30
(V16) (564) Fay		35,666	33,696		1,970	5.52%	38	31	31,663	24		7	1,176	0	674	0	66	0	54	0	2.13	8.68 4.12
	(V16) (564) Fayetteville AR	17,808	16,108	90.45%	1,700	9.55%	0	31		24		7	970	0	619		64	0	47	0	2.44	12.65 8.16
	(V16) (564BY) Gene Taylor	9,207	9,092	98.75%	115	1.25%	0	0	8,916	0	176	0	65	0	46	0	1	0	3	0	2.28	3.27 1.08
	(V16) (564GA) Harrison	652	650		2	0.31%	0	0	644	0	6	0	2	0	0	0	0	0	0	0	0.44	0.00 2.07
	(V16) (564GB) Ft. Smith	3,756	3,653	97.26%	103	2.74%	0	0	3,554	0	99		97	0	4	0	0	0	2	0	1.43	5.22 3.32
	(V16) (564GC) Branson (V16) (564GD) Ozark	3,163 443	3,125 438		38 5	1.20% 1.13%	0	0	3,038 412	0	87 26		33	0	3	0	1	0	1	0	2.07 1.95	0.78 1.94 9.94 2.64
	(V16) (564GE) Jay	637			7	1.13%	0	n	614		16		Δ	0	2	n	n	n	1	0	4.13	1.57 2.11
	(-20, (00 102, 30)	037	030	50.50/0	,	1.10/0	U	U	014		10		. 4							J	4.13	1.57 2.11

			Appts	Percent	Annte	Percent	New				Annte		Appts		Annte		Annte		Annte	EWL			
			scheduled	Appts scheduled	Appts scheduled	Appts scheduled	Enrollee		Appts	EWL 0 -	Appts Between		Between	EWL 31-	Appts Between		Appts Between	EWL 91-	Appts Beyond	greater	PC Avg	SC Avg MH A	Avg
Facility		Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14		EWL 15-30		60	61 - 90	EWL 61-90	91 - 120	120	120	than 120	Wait	Wait Wai	
(Data On 2/1/	•	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8	Days9	Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21 Time	
(V16) (580) Ho		101,068	93,295	92.31%	7,773	7.69%	6	205	88,412	100	,	20	,	44	-/	41	499	0	382	0	11.17		5.41
	(V16) (580) Houston (V16) (580BY) Beaumont	70,792 6,156	63,752 6,018	90.06%	7,040 138	9.94% 2.24%	0	202	59,842 5,810	97	3,910 208		4,032 80	44	2,197		447 28	0	364 8	0	19.92 1.75		.64
	(V16) (580BZ) Charles Wilson VA OPC	4,462	4,399	98.59%	63	1.41%	0	0	4,292	0	107		43		7	0	13		0	0	1.04		5.00
	(V16) (580GC) Galveston County	4,404	4,248		156	3.54%	0	0	4,129	0	119		135		17	0	1	0	3	0	5.89		.35
	(V16) (580GD) Conroe CBOC TX	3,357	3,328	99.14%	29	0.86%	0	1	3,222	1	106	0	28	0	0	0	0	0	1	0	3.63		.08
	(V16) (580GE) Katy	4,168	4,027	96.62%	141	3.38%	0	1	3,862	1	165		87		45	0	4	0	5	0	5.49		2.89
	(V16) (580GF) Lake Jackson	1,307	1,292		15		0	0	1,217	0	75		15		0	0	0	0	0	0	6.07		.40
	(V16) (580GG) Richmond (V16) (580GH) Tomball	3,303 3,119	3,274 2,957	99.12% 94.81%	29 162	0.88% 5.19%	0	0	3,218 2,820	0	56 137	0	25 125		30	0	0	0	0	0	1.31 3.91).65 3.47
(V16) (586) Jac	, , ,	39,063	37,457	95.89%	1,606	4.11%	9	147	35,388	57		63	-				66	0	37	2	6.63		.51
(110) (300) 300	(V16) (586) G. V. (Sonny) Montgomery VAMC	33,712	32,158	95.39%	1,554	4.61%	0	147	30,274	57	,	63					66	0	35		8.52		.70
	(V16) (586GA) Durant (Kosciusko)	405	405	_	0	0.00%	0	0	371	0	34	0	0	0	0	0	0	0	0	0	6.17	0.00 4	1.07
	(V16) (586GB) Meridian	622	604		18	2.89%	0	0	578	0	26	0	18	0	0	0	0	0	0	0	2.80		0.00
	(V16) (586GC) Greenville	434			3	0.69%	0	0	410	0	21		2	0	1	0	0	0	0	0	4.29		0.00
<u> </u>	(V16) (586GD) Hattiesburg	2,100	2,080		20		0	0	2,058	0	22		16	0	2	0	0	0	2	0	1.85		.35
	(V16) (586GE) Natchez (Adams County) (V16) (586GF) Columbus	481 565	481 559		0	0.00% 1.06%	0	0	463 550	0	18	0	0	0	0	0	0	0	0	0	3.61 2.10).17).39
	(V16) (586GG) McComb	744			5	0.67%	0	0	684	n	55	0	5	n	n 0	0	0	n	0	0	6.79		0.00
(V16) (598) Lit		50,884	49,483	97.25%	1,401	2.75%	23	91	46,977	46		12	921	17	310	11	104	2	66	3	6.81		5.14
	(V16) (598) Central AR. Veterans HCS LR	22,634	22,252	98.31%	382	1.69%	0	59	21,312	30	940	11	221	11	. 71	6	52	1	38	0	5.66	3.47 1	.82
	(V16) (598A0) Central AR. Veterans HCS NLR	18,210	17,570	96.49%	640	3.51%	0	25	16,552	12	1,018	1	455	6	157	3	13	1	15	2	7.56		5.31
	(V16) (598GA) Mountain Home	1,354	1,351		3	0.22%	0	1	1,318	0	33		3	0	0	1	0	0	0	0	1.92		1.35
	(V16) (598GB) Eldorado	1,190	1,073	90.17%	117	9.83%	0	0	937	0	136		42	0	41	0	30	0	4	0	13.94		0.46
	(V16) (598GC) Hot Springs (V16) (598GD) Mena	1,321 776	1,319 767		2 0	0.15% 1.16%	0	1	1,298 745		21		7	0	0	0	0	0	2	1	3.11 2.75).61 I.66
	(V16) (598GE) Pine Bluff CBOC	1,029	965		64	6.22%	0	0	909		56		60	0	4	0	0	0	0	0	6.47		.67
	(V16) (598GF) Searcy	2,052	1,999		53	2.58%	0	0	1,890	0	109	0	31		14	0	6	0	2	0	6.14		.32
	(V16) (598GG) Conway	1,905	1,790	93.96%	115	6.04%	0	4	1,641	4	149	0	85	0	23	0	3	0	4	0	9.50	3.40 6	5.94
	(V16) (598GH) Russellville	411	395		16		0	0	373	0	22	0	15	0	0	0	0	0	1	0	0.52	0.00 10	
(1.1.5) (22.5) 1.1	(V16) (598PA) Little Rock PRRTP	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V16) (623) Mi	uskogee, OK (V16) (623) Muskogee	23,212 10,984	21,997 10,858	94.77% 98.85%	1,215 126	5.23% 1.15%	0	63 42	20,217 10,247	12	1,780 611	6	940		250		18	12 10		14	6.44 3.38		2.04
	(V16) (623BY) Tulsa	10,569	9,505		1064	10.07%	0	15	8,365	5	1,140	2	827		214		17		6	0	9.75		1.72
	(V16) (623GA) Hartshorne	739	720		19	2.57%	0	0	709	0	11		10		9	0	0	0	0	0	0.78		1.69
	(V16) (623GB) Vinita	920	914	99.35%	6	0.65%	0	6	896	2	18	2	5	0	1	2	0	0	0	0	3.24		55
(V16) (629) Ne		43,487	39,866		3,621	8.33%	22	71		41	3, .00	10	, -		1,816		34	5	10	3	7.83		2.60
	(V16) (629) New Orleans	30,036	26,957	89.75%	3,079	10.25%	0	63	24,290	38	, , , ,	9	1,469	-	1,570		32	4	8	2	11.83		.95
	(V16) (629BY) Baton Rouge (V16) (629GA) Houma	7,466 910	7,055 905		411	5.50% 0.55%	0	3	6,580 874	1 1	475 31		181	0	229	0	0	1	1	1	8.14 2.90		74
	(V16) (629GB) Hammond CBOC LA	2,289	2,228		61	2.66%	0	0	2,156		72		49	0	10	0	1	0	1	0	1.72		2.46
	(V16) (629GC) Slidell CBOC LA	1,603	1,571		32	2.00%	0	1	1,495		76		25		7	0	0	0	0	0	2.68).85
	(V16) (629GD) St. John CBOC LA	769		_	6	0.78%	0	0	715		48	0	5	0	0	0	1	0	0	0	2.92	18.39 2	2.17
	(V16) (629GE) Franklin	107	105		2	1.87%	0	0	87		18	0	2	0	0	0	0	0	0	0	7.09		3.02
	(V16) (629GF) Bogalusa	307	282		25	8.14%	0	3	266		16		25		. 0	0	0	0	0	0	3.57		5.05
(V16) (635) Ok	Ilahoma City, OK	36,174	34,151	94.41%	2,023	5.59%	96	68	31,461	20	,	9	1,494		353		116				5.44		5.00
	(V16) (635) Oklahoma City (V16) (635GA) Lawton	30,931 2,718	29,359 2,427		1,572 291	5.08% 10.71%	0	66	27,242 2,070	18	2,117 357	9	1,078 284		320	7	114	11	60	14	4.57 10.07		.78 16
	(V16) (635GB) Wichita Falls	888			110		0	1	676		102		92		17	0	1	0	0	0	6.73	0.00 13	_
	(V16) (635GC) Blackwell	156			0	0.00%	0	0	153		3	0	0	0	0	0	0	0	0	0	0.61		0.00
	(V16) (635GD) Ada	379	355	93.67%	24	6.33%	0	0	310		45	0	18	0	5	0	1	0	0	0	4.16	0.00 14	
	(V16) (635GE) Stillwater	438			13		0	0	394		31	0	13	0	0	0	0	0	0	0	6.38		2.64
	(V16) (635GF) Altus	99			3	3.03%	0	0	91		5	0	1	0	2	0	0	0	0	0	6.46		2.03
	(V16) (635GG) Enid	287			1	0.35%	0	0	286		0	0	0	0	1	0	0	0	0	0	0.51).11
(V16) (667) Sh	(V16) (635HB) Ardmore	278 37,455	269 36,267		9 1,188	3.24% 3.17%	53	0	239 34,632		30 1,635	0	866	0	207	0	71	0	0	0	1.42 6.30	0.00 10 3.62 3	_
(10) (007) 311	(V16) (667) Overton Brooks VAMC	30,092	29,092		1,188		0	3	27,798		1,035	2	733		174		55	_	38	0	8.88		2.56
	(V16) (667GA) Texarkana	2,208	2,183		25	1.13%	0	0	2,091	0	92		18		4	0	3	0	0	0	3.38		3.54
	(V16) (667GB) Monroe	1,865	1,858	_	7	0.38%	0	0	1,836	0	22		2	0	2	0	2	0	1	0	1.25		0.66
	(V16) (667GC) Longview	3,290	3,134		156	4.74%	0	0	2,907	0	227	0	113		27		11	0	5	0	4.36		.65
(V17) (549) Da	•	88,887	85,171	95.82%	3,716	4.18%	49	4	80,569	3	4,602	1	2,901		538		221	0	56	U	5.58		3.66
	(V17) (549) Dallas VAMC	64,085	61,621	96.16%	2,464	3.84%	0	2	58,689	1	2,932	1	1,901		324		186	0	53	0	6.02		.40
	(V17) (549A4) Bonham VAMC (V17) (549BY) Fort Worth Satellite	5,771 13,946	5,389 13,621	93.38% 97.67%	382 325	6.62% 2.33%	0	1	5,085 12,777	1	304 844		352 228		30		33	0	0	0	2.61 2.27		5.03
<u> </u>	(V17) (549GA) Camp-Fannin	1,326			306	23.08%	0	0	834	1	186		203		101			n	2	0	24.53		7.37
L	(1.2.) (5.15-6) Camp Fairini	1,320	1,020	10.52/0	300	23.00/0	J	U	034		100				101					J	24.33	7.00	,

				Percent		Percent																
			Appts	Appts	Appts	Appts	New				Appts		Appts		Appts		Appts		Appts	EWL	20.0	
Facility		Total Appts	scheduled 30 Days or	scheduled 30 Days or	scheduled over 30	scheduled over 30	Enrollee	EWL	Appts Between	EWL 0 -	Between 15 - 30	EWL 15-30	Between 31 - 60	60 EWL 31-	Between 61 - 90	EWL 61-90	91 - 120	EWL 91- 120	Beyond 120	greater than 120	PC Avg Wait	SC Avg MH Avg Wait Wait
(Data On 2/1/1	.5)	Scheduled1	under2	under3	Days4	Days5	Appt Request6	Count7	0 - 14 Days8		Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21 Time22
(,,,,	(V17) (549GD) Denton Area Primary Care Netwo	1,784	1,627	91.20%	157	8.80%	0	0	1,395	0	232	0	156	0	0	0	1	0	0	0	8.38	0.00 7.40
	(V17) (549GE) Decatur Area Primary Care Netwo	281	278	98.93%	3	1.07%	0	1	273	1	5	0	3	0	0	0	0	0	0	0	1.76	0.00 4.74
	(V17) (549GF) Eastland Area Primary Care Netwo	319	308		11	3.45%	0	0	303	0	5	0	8	0	3	0	0	0	0	0	2.32	0.00 0.00
	(V17) (549GH) Greenville Area PCN	539	519		20	3.71%	0	0	490		29		12		6	0	1	0	1	. 0	5.67	0.00 6.81
(V17) (671) Sar	(V17) (549GJ) Sherman	836 58.768	788 54,610		48 4,158	5.74% 7.08%	0	26	723 49,938		65 4,672	1	38 2,518		10		110	0	86	0	4.11	0.00 8.72 6.64 4.04
` ' ` '	(V17) (671) San Antonio VAMC	36,572	33,646		2,926	8.00%	0	26	30,604	4	3,042	1	1,771		1,444		62		49	0	13.53	6.94 2.47
	(V17) (671A4) Kerrville VAMC	4,337	4,235	97.65%	102	2.35%	0	0	3,991	0	244	0	73		29		0	0	0	0	4.28	2.45 6.06
	(V17) (671BU) San Antonio Domiciliary	184	184	100.00%	0	0.00%	0	0	184	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00 0.02
	(V17) (671BY) Frank M. Tejeda Satellite	10,738	10,186	94.86%	552	5.14%	0	0	9,474	0	712		312		186		29	0	25	0	11.91	4.22 3.41
	(V17) (671GB) Victoria	1,380	1,147		233	16.88%	0	0	945	0	202	0	139	0	93	0	0	0	1	. 0	23.90	7.13 3.69
	(V17) (671GC) Del Rio	1,669	1,561	100.00%	100	0.00% 6.47%	0	0	1,433	0	128	0	73	0	26	0	0	0	0	0	0.00 9.71	0.00 0.00 0.00 4.74
	(V17) (671GF) South Bexar Cnty (V17) (671GH) Beeville	21	21		108	0.00%	0	0	21	0	128	0	/3	0	0 20	0	0	0	1	0	0.00	0.00 0.00
	(V17) (671GK) San Antonio Area PCN	1,197	1187		10		0	0	1,123	0	64	0	7	0	3	0	0	0	0	0	3.37	0.00 0.00
	(V17) (671GL) New Braunfels (Comal County)	286	285		1	0.35%	0	0	255	0	30	0	1	0	0	0	0	0	0	0	4.78	0.00 0.00
	(V17) (671GN) Seguin (Guadalupe County)	80	80	100.00%	0	0.00%	0	0	80	0	0	0	0	0	0	0	0	0	0	0	2.55	0.00 0.00
	(V17) (671GO) San Antonio, TX	2,297	2,071	90.16%	226	9.84%	0	0	1,821	0	250		142		63		11		10	0	12.37	0.75 8.58
(V17) (674) Ter		84,825	78,763		6,062	7.15%	78	209	73,198	75	-,	22			, -		234	2	211	. 0	11.46	7.88 6.41
	(V17) (674) Temple VAMC (V17) (674A4) Waco VAMC	48,609 7,057	45,769	94.16%	2,840	5.84% 13.28%	0	186	43,252 5,339	69	2,517 781	20	1,789 795	55	794 135		173	1	84	0	12.42	6.30 5.03 13.48 7.63
	(V17) (674BY) Austin Satellite	20,838	6,120 18,902	90.71%	937 1,936	9.29%	0	6	17,115	1	1,787	1	1,551	4	210		51	0	124	0	15.53 10.15	9.92 8.62
	(V17) (674GA) Palestine	830	782		48	5.78%	0	0	758	0	24	0	1,551	0	34	-	2	0	0	0	5.27	4.58 11.94
	(V17) (674GB) Brownwood	1,266	1,261	99.61%	5	0.39%	0	12	1,217	4	44	0	5	4	0	3	0	1	0	0	3.25	0.29 1.41
	(V17) (674GC) College Station (Bryan)	4,139	3,955	95.55%	184	4.45%	0	3	3,777	1	178	1	144	1	. 40	0	0	0	0	0	15.50	5.57 5.56
	(V17) (674GD) Cedar Park	1,934	1,822		112	5.79%	0	1	1,591	0	231	0	96	1	. 12	0	3	0	1	. 0	9.25	11.90 5.22
	(V17) (674HB) La Grange	152	152		0	0.00%	0	0	149		3	0	0	0	0	0	0	0	0	0	5.05	0.00 1.17
(V17) (740) VA	Texas Valley Coastal Bend HCS	17,533	15,742		1,791	10.22%	6	40	14,405	27	,	8	893		. 482	0	275	0	141	4	17.36	4.57 8.84
	(V17) (740) VA Texas Valley Coastal Bend HCC (V17) (740GA) Harlingen	3,184 3,128	3,142 2,656	98.68% 84.91%	42 472	1.32% 15.09%	0	38	2,850 2,333	26	292 323		33 290		71	0	109	0	2	0	0.00 22.21	4.90 1.18 9.65 2.74
	(V17) (740GA) Harringeri (V17) (740GB) McAllen	4,312	3,514		798	18.51%	0	2	3,105	1	409	0	289		274		135		100	1	28.61	2.00 5.41
	(V17) (740GC) Corpus Christi	5,635	5,165		470	8.34%	0	0	4,862	0	303	0	272		129	0	30		39	0	5.48	2.70 18.98
	(V17) (740GD) Laredo	1,274	1,265	99.29%	9	0.71%	0	0	1,255	0	10	0	9	0	0	0	0	0	0	0	2.43	1.88 3.30
(V18) (501) Nev		44,594	41,368	92.77%	3,226	7.23%	0	372	37,729	39	0,000	19		19			275				12.99	6.55 5.71
	(V18) (501) Albuquerque	35,193	32,515	92.39%	2,678	7.61%	0	367	29,499	39	3,016	17	1,645	17	763	198	247	86	23	10	20.01	6.31 4.48
	(V18) (501BV) Gallup Domiciliary (V18) (501G2) Las Vegas	984	971	50.00% 98.68%	13	50.00% 1.32%	0	1	910	0	61	0	2	1	0 0	0	1	0	1	0	0.00 4.47	0.00 0.00 0.00 5.61
	(V18) (501G2) Las Vegas (V18) (501GA) Artesia	651	603		48	7.37%	0	0	578		25		41	1	7	0	0	0	1	0	2.40	1.17 12.07
	(V18) (501GB) Farmington	1,217	1,159		58	4.77%	0	1	1,093	0	66		38		20	1	0	0	0	0	5.54	0.00 6.73
	(V18) (501GC) Silver City	594	580		14	2.36%	0	0	549	0	31	0	11	0	1	0	0	0	2	. 0	4.12	0.00 6.83
	(V18) (501GD) Gallup NM	623	600		23	3.69%	0	2	582	0	18		. 16	1	. 4	0	3	0	0	0	4.40	0.37 3.83
	(V18) (501GE) Espanola	423	398		25	5.91%	0	0	348		50	0	19	0	6	0	0	0	0	0	6.73	2.55 14.98
	(V18) (501GH) Truth or Consequences	234 555	233		1	0.43%	0	0	228		5	0	0	0	0	0	0	0	1	. 0	2.57 3.56	0.00 1.15
	(V18) (501GI) Alamogordo (V18) (501GJ) Durango	794	551 777		17	0.72% 2.14%	0	0	530 767	0	21 10		. 3	0	10	0	0	0	0	0	1.49	3.47 8.31 2.13 4.26
	(V18) (501GK) Santa Fe	681	671		10	1.47%	0	0	647	0	24		6	0	1 1	0	2	0	1	. 0	3.99	2.68 3.00
	(V18) (501GM) Rio Rancho	2,371	2,051	86.50%	320	13.50%	0	0	1,757	0	294	0	220	0	77	0	22	0	1	. 0	12.27	13.87 11.62
	(V18) (501HB) Raton	270	257	95.19%	13	4.81%	0	0	240	0	17	0	12	0	1	0	0	0	0	0	1.32	5.00 9.31
(V18) (504) Am	•	19,833	18,193		1,640	8.27%	5	72	-	11			738				144		32		21.59	4.09 1.39
	(V18) (504) Amarillo HCS	12,805	11,303	88.27%	1,502	11.73%	0	72	10,765	11			637				136	6	28	0	29.82	4.23 1.44
	(V18) (504BY) Lubbock TX (V18) (504BZ) Clovis	6,269 673	6,138 673		131	2.09% 0.00%	0	0	5,915 655	0	223 18		94	0	25	0	8	0	4	. 0	3.88 2.77	3.74 1.31 1.68 1.47
	(V18) (504BZ) CIOVIS (V18) (504GA) Childress	44	44		0	0.00%	0	0	44		18	0	0	0	0 0	0	0	0	0	0	0.62	0.00 1.15
	(V18) (504GA) Childress (V18) (504HB) Dalhart	42	35		7	16.67%	0	0	25		10	0	7	0	0	0	0	0	0	0	23.07	2.50 0.00
(V18) (519) Big		7,960	7,484		476	5.98%	28	82	6,819		665	12	378	17	60	0	31	8	7	1	6.95	7.73 7.84
	(V18) (519) West Texas HCS	3,972	3,737	94.08%	235	5.92%	0	81	3,459	44	278		195	17	37	0	2	7	1	1	4.41	7.89 5.80
	(V18) (519GA) Permian Basin CBOC	964	858		106	11.00%	0	0	621		237		106		0	Ŭ	0	0	0	0	15.11	14.78 11.09
	(V18) (519GB) Hobbs	369	302		67	18.16%	0	1	256		46	0	20	0	16	0	26	1	5	0	5.57	6.00 37.18
	(V18) (519GD) Ft Stockton (V18) (519HC) Abilene TX	20 1,505	17 1,469		3	15.00% 2.39%	0	0	16 1,423		46	0	32	0	0	0	3	0	0	0	17.65	0.00 0.00 3.06 4.44
	(V18) (519HC) Abilene TX (V18) (519HD) Stamford	1,505	1,469		36 0	0.00%	0	0	1,423		2	0	32	0) 3	0	0	0	1	0	3.41 6.83	0.00 0.00
	(V18) (519HF) San Angelo	1,118	1,089		29	2.59%	0	0	1,034	0	55	0	25	0	4	0	0	0	0	0	2.82	3.00 4.45
(V18) (644) Pho		72,379	64,292	88.83%	8,087	11.17%	4	210	57,896	38					1,902	62	551	25	432	15	11.61	16.21 6.23
	(V18) (644) Phoenix	54,561	47,781	87.57%	6,780	12.43%	0	206		37	4,790		· ·		1,712		475	25			13.72	16.36 6.22
	(V18) (644BY) Southeast	9,069	8,269	91.18%	800	8.82%	0	3	7,404	0	865	0	598	3	109	0	65	0	28	0	11.46	11.76 7.30

				Percent		Percent																	
			Appts	Appts	Appts	Appts	New				Appts		Appts		Appts		Appts		Appts	EWL			
			scheduled	scheduled	scheduled	scheduled	Enrollee		Appts	EWL 0 -	Between		Between	EWL 31-	Between		Between	EWL 91-	Beyond	greater	PC Avg		H Avg
Facility	_,	Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14		EWL 15-30		60	61 - 90	EWL 61-90	91 - 120	120	120	than 120	Wait		Vait
(Data On 2/1/1	(V18) (644GA) Sun City	Scheduled1 5,698	under2 5,305	under3 93.10%	Days4 393	Days5 6.90%	Request6	Count7	0 - 14 Days8 4,728	Days9	Days10 577	Days11	days12 322	Days13	Days14 62	Days15	Days16	Days17	Days18	Days19	Time20 6.69		me22 6.68
	(V18) (644GB) Show Low	999	973	97.40%	26		0	0	892	1 0	81	0	26		02	0	0	0		0	6.17	2.44	0.08
	(V18) (644GD) Payson (Gila County)	30			13		0	0	10	0	7	0	6	0	4	0	3	0		0	17.55		44.37
	(V18) (644GE) Thunderbird	1,895	1,829	96.52%	66		0	0	1,763	0	66	0	49	0	15	0	2	0	C	0	9.64		2.75
	(V18) (644GF) Globe	127	118	92.91%	9	7.09%	0	0	108	0	10	0	8	0	0	0	0	0	1	. 0	14.30		1.07
(V18) (649) No	rthern Arizona HCS	15,084	13,550	89.83%	1,534	10.17%	9	753	12,700	141	850	198	765	131	402	137	358	25	g	121	7.93	15.93	0.69
	(V18) (649) Prescott	10,740	9,529	88.72%	1,211	11.28%	0	752	8,969	140	560	198	552	131	301	137	352	25	6	121	3.23		0.79
	(V18) (649GA) Kingman	1,556	1,479	95.05%	77		0	0	1,344	0	135		74		2	0	1	0	C	0	9.07		0.42
	(V18) (649GB) Flagstaff	394	371		23		0	0	353	0	18		17		4	0	1	0	1	0	11.73		0.00
	(V18) (649GC) Lake Havasu	1,298	1,249		49		0	1	1,203	1	46	0	46	0	3	0	0	0		0	4.53		0.10
	(V18) (649GD) Anthem (V18) (649GE) Cottonwood (Yavapai County)	380 716			166	2.11%	0	0	366 465		85	0	70	0	92	0	0	0	2	2 0	2.53 26.54		1.45 0.00
	ithern Arizona HCS	44.706	41,919	93.77%	2,787		0	97	39,686	38		11					106	3	662	2 23	22.23		5.40
· , · ,	(V18) (678) Tucson	31,656	29,857	94.32%	1,799		0	69	28,101	29	_,		992		532		55		220		21.66		5.43
	(V18) (678GA) Sierra Vista	3,113	3,003	96.47%	110		0	13	2,909	6	94	0	64		42		4	0	C	0	4.90		6.16
	(V18) (678GB) Yuma	2,517	1,960	77.87%	557		0	9	1,894	2	66	0	49	0	33	2	38	1	437	7 4	84.54		3.76
	(V18) (678GC) Casa Grande	1,944	1,880	96.71%	64		0	5	1,781	0	99	2	32	1	25	1	6	0	1	1	3.50	3.56	7.61
	(V18) (678GD) Safford	450			39		0	0	382	0	29		38		1	0	0	0	C	0	5.82		14.67
	(V18) (678GE) Green Valley	365	349	95.62%	16		0	0	324	0	25		12		3	0	1	0	C	0	5.57		9.54
	(V18) (678GF) Northwest CBOC	2,442	2,295		147		0	1	2,219	1	76		109		34		0	0	4	0	7.19		0.02
	(V18) (678GG) Southeast CBOC	2,206	2,151	97.51%	55		0	0	2,063	0	88	0	22	0	31		2	0	C	0	5.31		1.04
	(V18) (678MA) IDES Davis-Monthan AFB	4	4	100.00%	0	0.0070	0	0	4	0	0	0	0	0	0	0	0	0		0	0.00		0.00
(V18) (756) El P	(V18) (678MB) IDES Fort Huachuca	29,177	25,984	100.00% 89.06%	3,193	0.00% 10.94%	7	20	23,669	0	2,315	0	1,724	1	1,003	0	437	1	20	0	0.00 8.39	2.86 6.94	0.00 19.53
. , , ,	(V18) (756) El Paso HCS	24,542	21,894	89.21%	2,648		0	18	19,903	9	1,991	9	1,724	1	773	0	413	1	20	0	9.56		23.33
	(V18) (756GA) Las Cruces	2,269	2,132	93.96%	137		0	2	2,002	1	130	1	70	0	60	0	7	0		0	3.64		6.92
	(V18) (756GB) El Paso Eastside CBOC	2,190	1,783	81.42%	407		0	0	1,642	0	141	0	220		170		17	0	C	0	6.08		20.51
	(V18) (756MA) IDES Fort Bliss	176		99.43%	1	0.57%	0	0	122	0	53	0	1	0	0	0	0	0	C	0	0.00		13.70
(V19) (436) Mo	ntana HCS	19,105	17,631	92.28%	1,474	7.72%	4	77	16,509	23	1,122	9	866	22	397	9	121	10	90) 4	13.66	4.09	3.95
	(V19) (436) Fort Harrison, MT	7,060	6,035	85.48%	1,025	14.52%	0	57	5,467	16	568	6	569	16	268	8	107	8	81	. 3	33.97	4.12	11.01
	(V19) (436GA) Anaconda	128	128	100.00%	0	0.00%	0	1	125	0	3	1	. 0	0	0	0	0	0	C	0	1.70		0.00
	(V19) (436GB) Great Falls	1,513	1,413	93.39%	100		0	4	1,233	2	180		88		3	0	2	1	7	7 0	11.62		4.54
	(V19) (436GC) Missoula	3,004	2,782	92.61%	222		0	5	2,649	4	133	1	111		103	0	7	0	1	0	10.03		2.71
	(V19) (436GD) Bozeman (V19) (436GF) Kalispell	970 1,701	936	96.49% 98.35%	34		0	2	872 1,640	0	64 33	0	28		6	0	0	1) 1	4.59 2.35		4.14 0.70
	(V19) (436GH) Billings	3.976	1,673 3,920	98.59%	28 56		0	0	3.802	1			39		12	0	1	0	1	0	2.33	8.91 2.85	0.70
	(V19) (436GI) Glasgow	3,570			2	2.50%	0	0	77	Ů	1	0	2	0	0	0	0	0	-) 0	4.71		0.00
	(V19) (436GJ) Miles City, MT CBOC	163			2	1.23%	0	2	156		5	0	1	2	1	0	0	0) 0	3.12		0.00
	(V19) (436GK) Glendive, MT CBOC	202			1	0.50%	0	0	196		5	0	1	0	0	0	0	0	C	0	2.55		1.09
	(V19) (436GL) Cut Bank	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	C	0	0.00	0.00	0.00
	(V19) (436GM) Lewistown CBOC	116			2	1.72%	0	0	105	0	9	0	2	0	0	0	0	0	C	0	4.25		0.00
	(V19) (436HC) 436HC HAVRE,MT (ORC)	177	175		2	1.13%	0	0	172	0	3	0	2	0	0	0	0	0	C	0	1.61		0.61
	(V19) (436MA) IDES Malmstrom AFB	1	1	100.00%	0	0.00%	0	0	1	0	0	0	· ·	0	0	0	0	0	C	0	0.00		0.00
(V19) (442) Che		13,880	12,744	91.82%	1,136		1	151	11,756										25		6.36		7.34
	(V19) (442) Cheyenne (V19) (442GB) Sidney	8,982 110	8,263	92.00% 100.00%	719	8.00% 0.00%	0	109	7,535 108	53	728	15	460	3	216	23	19	3	24	12	7.73 1.38		1.80
	(V19) (442GB) Sidney (V19) (442GC) Fort Collins	2,347	110 2,116		231		0	31	1,974	0	142	5	134	18	90	7	6	0	1	1	3.63		5.66
	(V19) (442GC) FOR COMMS (V19) (442GD) Greeley	2,053	1,900	92.55%	153		n	11	1,807	6	93		62		90		n	0	1) 1	8.34		2.56
	(V19) (442HK) R&C Healthcare MOC WY	388	355	91.49%	33		0	0	332	0	23		31		2	0	0	0		0	6.34		1.33
(V19) (554) Der	, , ,	67,192	58,014	86.34%	9,178		204	774		347		91			2,835	43	797	54	159	134	10.45		11.65
	(V19) (554) Eastern Colorado HCS	37,854	33,803	89.30%	4,051		0	394	30,904	196		56				22	341	22	117	48	7.38		17.82
	(V19) (5549AB) VANURS Pueblo	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	C	0	0.00	0.00	0.00
	(V19) (554GB) Aurora	2,827	2,787	98.59%	40		0	7	2,653	3	134		32		8	0	0	1	- 0	1	1.46		1.01
	(V19) (554GC) Golden Clinic	4,510	4,084	90.55%	426		0	96	3,638			9	299		109		12		6	0	5.25		5.43
	(V19) (554GD) Pueblo	6,062	4,751	78.37%	1,311		0	59	4,149		602	4	875		316		113			27	18.61		14.40
	(V19) (554GE) Colorado Springs	14,634	11,413	77.99%	3,221		0	212		68	, -					16	315		28	54	18.32		8.52
	(V19) (554GF) Alamosa	671	586		85		0	3	489		97		49	1	19	0	16	1	1	1	13.31		11.02 2.01
	(V19) (554GG) La Junta (V19) (554GH) Lamar	241 59			0	0.00%	0	0	228 56	-	13	0	0	0	0	0	0	0		0	3.13 3.32		8.29
	(V19) (554GH) Lamar (V19) (554GI) Burlington CBOC	108			1	0.00%	0	3 0	99	-	0	0	1	0	0	0	0	0) 0	2.75		5.56
,	ILV 10, 100 TOH DUHINGLUH COUC	100	107		1		0	0	93		88	0	43	n	n	n	n	n) 0	0.00		12.28
		224	181	80.80%	4 ⊀	1.7.711/0																	
	(V19) (554MA) IDES Fort Carson and Junction, CO	224 8,374	181 8,023	80.80% 95.81%	43 351		7	14	7,603		420		298	3	43	1	9	1	1	. 0	2.94	7.28	3.56
(V19) (575) Gra	(V19) (554MA) IDES Fort Carson					4.19%	7	14 12		3			298 283		43 34		9	1 0	1	0			3.56 3.47
(V19) (575) Gra	(V19) (554MA) IDES Fort Carson and Junction, CO	8,374	8,023 7,297	95.81% 95.71%	351	4.19% 4.29%	7 0 0	14 12 2	7,603	3	420	6					9 9 0	1 0 1	1	0 0	2.94	7.20 5.12	

				Downsomt		Devent																	
			Appts	Percent Appts	Appts	Percent Appts	New				Appts		Appts		Appts		Appts		Appts	EWL			
			scheduled	scheduled	scheduled	scheduled	Enrollee	51.11	Appts	EWL 0 -	Between		Between	EWL 31-	Between	c. c.	Between	EWL 91-	Beyond	greater	PC Avg		MH Avg
Facility (Data On 2/1/1	5)	Total Appts Scheduled1	30 Days or under2	30 Days or under3	over 30 Days4	over 30 Days5	Appt Request6	EWL Count7	Between 0 - 14 Days8	14 Days9	15 - 30 Days10	EWL 15-30 Days11	31 - 60 days12	60 Days13	61 - 90 Days14	EWL 61-90 Days15	91 - 120 Days16	120 Days17	120 Days18	than 120 Days19	Wait Time20	Wait Time21	Wait Time22
(V19) (660) Sal	•	29,391	26,180	89.07%	3,211	10.93%	35	565	23,270	66	2,910	91		163		112	148	56	112	77	12.48	10.75	3.35
	(V19) (660) Salt Lake City HCS - George E. Wahler	22,494	19,860	88.29%	2,634	11.71%	0	467	17,446	27	,	69	1,551	134		105	138	55	107	77	15.57	10.48	3.25
	(V19) (660GA) Pocatello	1,510	1,448		62	4.11%	0	94	1,393	36						7	0	1	0	0	4.64	3.15	3.57
-	(V19) (660GB) Ogden (V19) (660GD) Roosevelt	2,186 133	2,003 130	91.63% 97.74%	183	8.37% 2.26%	0	3	1,875 125	3	128	0	103	0	74	0	0	0	4	0	12.89 2.32	12.32 4.25	3.41 0.19
	(V19) (660GE) Orem	889	865		24	2.70%	0	0	811	0	54	0	24	0	0	0	0	0	0	0	5.81	6.92	4.18
	(V19) (660GG) St. George	973			137	14.08%	0	0	742	0	94	0	62		68	0	6	0	1	0	6.57	33.89	0.69
	(V19) (660GJ) West Valley City	1,102	949		153	13.88%	0	0	793	0	156	0	121		30	0	2	0	0	0	15.19	3.16	5.25
	(V19) (660GK) Elko, NV	101	86		15	14.85%	0	1	82	0	4	0	15	1	0	0	0	0	0	0	15.88	1.35	0.22
(V19) (666) She	(V19) (660MA) IDES Hill AFB	4,498	4,445	100.00% 98.82%	53	0.00%	2	1	4,180	0	265	1	47	0	6	0	0	0	0	0	0.00 4.11	0.00 3.53	0.00 2.23
(*13) (888) 3116	(V19) (666) Sheridan	2,164	2,140		24	1.11%	0	1	2,044	0	96		22		2	0	0	0	0	0	3.61	2.97	1.71
	(V19) (666GB) Casper	848		98.47%	13	1.53%	0	0	734	0	101	0	12	0	1	0	0	0	0	0	6.18	8.79	5.15
	(V19) (666GC) Riverton	588			7	1.19%	0	0	543		38	0	5	0	2	0	0	0	0	0	4.48	15.33	1.17
	(V19) (666GD) Powell (V19) (666GE) Gillette	219 269			1	0.46% 1.86%	0	0	215 239		25	0	0	0	1	0	0	0	0	0	1.16 6.97	0.00 7.12	0.00
	(V19) (666GF) Rock Springs	410	407	98.14%	3	0.73%	0	0	405	0	25	0	3	0	0	0	0	0	0	0	0.67	0.00	0.03
(V20) (463) And	, , , , , , ,	6,911	6,813		98		81	1	6,563	0	250	0	70	0	26	1	2	0	0	0	3.29	1.75	0.76
	(V20) (463) Alaska VA Healthcare System	5,244	5,160		84	1.60%	0	1	4,969	0	191	0	56	0	26	1	2	0	0	0	3.78	1.75	0.37
	(V20) (463BU) Anchorage DCHV	206			0	0.00%	0	0	205		1	0	0	0	0	0	0	0	0	0	0.00	0.00	7.44
	(V20) (463GA) Fairbanks (V20) (463GB) Kenai	504 571	493 569		11	2.18% 0.35%	0	0	460 554	0	33 15		11	0	0	0	0	0	0	0	4.18 1.34	1.86 1.63	1.77 2.57
	(V20) (463GC) Mat-Su	386	385		1	0.35%	0	0	375	0	10		1	0	0	0	0	0	0	0	1.54	0.00	0.26
(V20) (531) Boi	, , , ,	15,012	13,368		1,644	10.95%	7	60	12,369	28	999	25	916	4	435	3	142	0	151	0	2.49	13.48	1.48
	(V20) (531) Boise	13,141	11,543	87.84%	1,598	12.16%	0	60	10,625	28	918	25	884	4	425	3	141	0	148	0	2.56	13.70	1.56
	(V20) (531GE) Twin Falls	666	665		1	0.15%	0	0	655	0	10	·	1	0	0	0	0	0	0	0	1.39	0.65	0.79
	(V20) (531GG) Canyon County (V20) (531MA) IDES Mt Home AFB	1,195	1,150	96.23% 100.00%	45	3.77%	0	0	1,079	0	71	0	31	0	10	0	1	0	3	0	2.86 0.00	11.77 0.00	1.40 0.00
	(V20) (531MA) IDES MIT HOME AFB	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V20) (648) Por		77,527	72,069	92.96%	5,458	7.04%	5	1,274	66,834	176	5,235	84	3,383	240	1,161	201	656	154	258	419	12.00	9.55	1.65
	(V20) (648) Portland	51,811	48,251	93.13%	3,560	6.87%	0	1,032	45,443	150	2,808	70	1,886	214	805	153	622	132	247	313	6.93	10.14	1.14
	(V20) (648A4) Vancouver	12,200	11,354	93.07%	846	6.93%	0	173	10,433	21		12			<u> </u>		14	8	4	87	14.67	6.10	0.77
	(V20) (648GA) Bend (V20) (648GB) Salem	2,821 4,718	2,704 4,090	95.85% 86.69%	117	4.15% 13.31%	0	54	2,566 3,634	2	138 456	0	83 420		15 203	_	15	13	4	15	6.68 16.73	4.36 10.68	4.85 3.88
	(V20) (648GD) North Coast	354			628 96	27.12%	0	1	246	0	12	0	57		39		0	0	0	1	42.71	0.00	1.63
	(V20) (648GE) East Portland	1,575	1,511		64	4.06%	0	0	1,243				53		10		1	0	0	0	9.85	1.75	1.21
	(V20) (648GF) Hillsboro	2,707	2,637	97.41%	70		0	5	2,166	1	471		66		2	0	0	1	2	1	9.11	8.02	3.29
	(V20) (648GG) West Linn	1,341	1,264		77	5.74%	0	6	1,103	1	161		71		6	1	0	0	0	2	8.79	0.00	2.45
(V20) (653) Ros	eburg, OR (V20) (653) Roseburg HCS	21,602 15,071	20,297		1,305	6.04% 4.69%	26	842 423	19,101 13,584	226 120							44 18		23 21	_	11.09 10.75	5.11 4.14	1.91 1.54
	(V20) (653BY) Eugene	4,783	14,364 4,433		707 350	7.32%	0	333	4,073	92							24		21	4	9.83	17.18	1.70
	(V20) (653GA) North Bend	1,284	1,039	80.92%	245	19.08%	0	75	986								2	0	0	1	16.01	6.14	4.83
	(V20) (653GB) Brookings	464			3	0.65%	0	11	458		3	4	1	1	2	4	0	0	0	0	1.33	1.75	1.20
	Puget Sound, WA	69,702	66,069	94.79%	3,633	5.21%	6	393	62,011	51	,	79		139			279	25		- '	7.29	8.33	1.20
	(V20) (663) Seattle (V20) (663A4) American Lake	33,022 30,014	31,559 28,264	95.57% 94.17%	1,463 1,750	4.43% 5.83%	0	354 35	29,656 26,648	40	1,903 1,616	72	1,160 957		237 552	73	51 227	25	15	24	5.99 9.15	6.82 10.26	1.24 1.08
	(V20) (663GA) King County	1,621	1,578		43	2.65%	0	1	1,462	1	1,616		43		0	0	0	0	0	0	5.03	3.46	2.89
	(V20) (663GB) Bremerton (Kipsap County)	863	828		35	4.06%	0	2	779	2	49		35		0	0	0	0	0	0	4.82	0.98	0.45
	(V20) (663GC) Bellingham Area (Whatcom Count	3,101	2,893		208	6.71%	0	1	2,624	0	269	0	189		18	1	0	0	1	0	5.50	10.07	0.83
	(V20) (663GD) South Sound	1,032	902		130	12.60%	0	0	814		88		113	0	16	0	1	0	0	0	11.28	0.00	1.95
	(V20) (663HK) PUGET SOUND MMU, WA (V20) (663MA) IDES Fort Lewis	36 13		100.00% 69.23%	0	0.00% 30.77%	0	0	23	0	13	0	0	0	0	0	0	0	0	0	10.50 0.00	0.00 20.82	0.00
(V20) (668) Spo	, , , ,	22,466	21,387	95.20%	1,079	4.80%	20	163	20,496	35	891	87	673	14	240	12	141	3	25	12	2.53	8.17	3.25
(120) (000) 3pt	(V20) (668) Spokane	19,908	18,876	94.82%	1,032	5.18%	0	162	-	35		87			230		141	3	25	12	2.76	8.18	3.77
	(V20) (668GA) Wenatchee CBOC	486	485		1	0.21%	0	0	483	0	2	0	1	0	0	0	0	0	0	0	0.22	0.00	0.07
	(V20) (668GB) North Idaho	1,932	1,889		43	2.23%	0	1	1,832	0	57	0	35	1	8	0	0	0	0	0	2.31	5.90	1.19
	(V20) (668HK) Spokane Mobile OPC	140			3	2.14%	0	0	136		1	0	1 530	0	2	0	0	0	0	0	2.49	0.00	0.00
(V20) (687) Wa	(V20) (687) Walla Walla	7,808 5,199	6,923 4,376		885 823	11.33% 15.83%	23	43 35	6,350 3,876		573 500		526 470		333 328		23	2	3	16 14	7.62 11.16	16.10 16.14	1.51 1.31
	(V20) (687) Walia Walia (V20) (687GA) Richland WA	5,199 860			27	3.14%	0	1	812		21		23		328	0	1	n 2	n	14 0	1.16		1.87
	(V20) (687GB) Lewiston	472			5	1.06%	0	5	445		22		5	2	0	0	0	0	0	1	3.61	6.16	1.99
	(V20) (687GC) La Grande	390	389	99.74%	1	0.26%	0	1	385	0	4	1	0	0	1	0	0	0	0	0	2.84	1.50	0.63
	(V20) (687HA) Yakima	887	858		29	3.27%	0	1	832		26		28		1	0	0	0	0	1	4.79	10.35	1.36
(V20) (692) Wh	**	14,266	13,542		724	5.08%	14	543	13,135								58	_			3.82		1.86
	(V20) (692) Southern Oregon Rehabilitation Ctr 8	12,772	12,057	94.40%	715	5.60%	0	541	11,673	63	384	108	308	113	101	66	58	19	248	172	5.12	18.51	1.91

Fa illia.		Tatal Acuta	Appts scheduled	Percent Appts scheduled	Appts scheduled	Percent Appts scheduled	New Enrollee	5347	Appts	EWL 0 -	Appts Between	EWI 45 20	Appts Between	EWL 31-	Appts Between	5144 C1 00	Appts Between	EWL 91-	Appts Beyond	EWL greater	PC Avg	SC Avg	
Facility (Data On 2/1/1	.5)	Total Appts Scheduled1	30 Days or under2	30 Days or under3	over 30 Days4	over 30 Days5	Appt Request6	EWL Count7	Between 0 - 14 Days8	14 Days9	15 - 30 Days10	EWL 15-30 Days11	31 - 60 days12	60 Days13	61 - 90 Days14	EWL 61-90 Days15	91 - 120 Days16	120 Days17	120 Days18	than 120 Days19	Wait Time20	Wait Time21	Wait Time22
(2000 011 2) 2)	(V20) (692GA) Klamath Falls	1,062	1,055	99.34%	7	0.66%	0	2	1,044	0	11	-	4	1	2	0	0	0	1	1 0	1.11	0.00	
	(V20) (692GB) Grants Pass	432	430	99.54%	2	0.46%	0	0	418	0	12		2	0	0	0	0	0	0	0	0.67	0.00	
(V21) (358) Ma	,	1,657	1,627	98.19%	30		7	16	1,528	13		_	28		2	0	0	0	0	0	3.56	2.22	
	(V21) (358) Manila	1,657	1,627	98.19%	30		0	16	1,528	13			28		2	0	0	0	0	0	3.56	2.22	
(V21) (459) Hor	(V21) (459) Pacific Islands HCS (Honolulu)	14,686 8,041	14,165 7,894	96.45% 98.17%	521 147		14	119	13,446 7,668	33	719 226	-	337 98		146 39	-	32	3	5	5 0	7.97 3.76	1.11 1.19	
	(V21) (459GA) Maui Clinic	1,719	1,556		163		0	1	1,476	0	80		49		89		25	0	0	0 0	16.23	0.31	_
	(V21) (459GB) Hilo Clinic	1,478	1,299		179		0	2	1,132	0	167	0	162	0	15	2	2	0	0	0	15.77	0.53	
	(V21) (459GC) Kona Clinic	539	539	100.00%	0	0.00%	0	5	520	0	19	1	0	0	0	0	0	0	0) 4	4.29	0.00	3.92
	(V21) (459GD) Kauai Clinic	643	639		4	0.62%	0	1	621	1	18		3	0	1	0	0	0	0	0	1.94	0.96	
	(V21) (459GE) Guam Clinic	776			7	0.90%	0	0	691	0	78		6	0	1	0	0	0	0	0	8.02	0.00	
	(V21) (459GF) American Samoa Clinic (V21) (459GG) Leeward Oahu	509 981	506 963		18	0.59% 1.83%	0	105	495 843	32	11 120		17	33	1	19	0	3	1	1 0	3.06 5.02	2.34 0.00	
(V21) (570) Fre		19,720	17,599	89.24%	2,121	10.76%	1	25		13		2	1,207		623	1	237	2	54	1 7	0.83	14.06	
• • • •	(V21) (570) Fresno	17,992	15,987	88.86%	2,005	11.14%	0	25	,	13	 	2	1,157		598		201	2	49	7	0.51	13.78	
	(V21) (570GA) Merced	724	651	89.92%	73		0	0	591	0	60	0	32	0	8	0	31	0	2	2 0	3.61	34.62	0.98
	(V21) (570GB) Tulare	688	682		6	0.87%	0	0	664	0	18		5	0	1	0	0	0	0	0	0.56	4.36	
	(V21) (570GC) Oakhurst	316			37		0	0	263		16		13		16		5	0	3	3 0	0.69	26.61	
(V21) (612) N. (California, CA (V21) (612) N. California HCS-Martinez	66,143 42	58,362 41	88.24% 97.62%	7,781	11.76% 2.38%	101	396	53,187 33	89	5,175	93	4,797	136	2,246	40	605	21	133	17	4.54 0.00	14.91 7.02	
	(V21) (612A4) N. California HCS-Sacramento	22,037	19,046		2,991	13.57%	0	354	17,126	82	1,920	88	1,954	132	775	34	224	0	38	2 0	3.69	15.15	
	(V21) (612B4) Redding	7,963	7,610	95.57%	353	4.43%	0	1	7,200	1	410		288		49		15	0	1	1 0	3.20	6.66	
	(V21) (612BY) Oakland	7,528	7,355	97.70%	173	2.30%	0	17	7,144	1	211		115		52		6	8	0) 4	4.19	3.12	
	(V21) (612GD) Fairfield	1,099	1,069	97.27%	30	2.73%	0	0	1,047	0	22	0	26	0	0	0	1	0	3	3 0	3.62	3.31	1.63
	(V21) (612GE) Vallejo/Mare Island	2,675	1,913	71.51%	762	28.49%	0	2	1,558	1	355	0	410	0	269	0	81	0	2	2 1	5.09	23.74	0.18
	(V21) (612GF) Martinez	11,316	9,750		1,566		0	20	8,608	2	1,142	5	969		491	2	94	4	12	2 3	9.41	15.41	
	(V21) (612GG) Chico	2,971	2,763	93.00%	208	7.00%	0	1	2,609	1	154	0	138		64		6	0	0	0	2.51	9.60	
	(V21) (612GH) McClellan (V21) (612GI) Yuba City	9,782 730	8,087 728	82.67% 99.73%	1,695	17.33% 0.27%	0	1	7,162 700	1	925		894	0	546	0	178	0	77) 0	3.54 3.97	21.02 0.00	
(V21) (640) Pale		41,834	39,277	93.89%	2,557	6.11%	26	453	35,988	29			1,663	70	553	59	251	69	90	181	5.44	7.97	
(122) (0.10) 1 a.s	(V21) (640) Palo Alto-Palo Alto	20,423	19,314	94.57%	1,109	5.43%	0	66	17,769	8	1,545	12	-				98	7	48		5.65	6.68	
	(V21) (640A0) Palo Alto-Menlo Pk	1,662	1,633	98.26%	29	1.74%	0	0	1,547	0	86	0	18	0	10	0	0	0	1	1 0	3.45	5.52	3.40
	(V21) (640A4) Livermore	6,893	6,222		671		0	387	5,609	21		33					138	62	33	163	6.07	12.10	
	(V21) (640BY) San Jose	3,268	3,085		183		0	0	2,686	0	399	0	156	0	25	0	1	0	1	L 0	6.79	6.98	7.05
	(V21) (640GA) Palo Alto HCS- Capitola	83 448			1	1.20% 2.01%	0	0	82 415	0	24	0	1	0	0	0	0	0	0	0	2.52 3.98	0.00	
	(V21) (640GB) Sonora (Tuolumne County) (V21) (640GC) Fremont	448			9	0.63%	0	0	415	Ŭ	37	Ľ	8	0	0	0	0	0	0	0	2.19	0.00	
	(V21) (640HA) Stockton	2,067	1,879		188		0	0	1,639		240		154	0	25	0	8	0	1	1 0	8.84	0.00	
	(V21) (640HB) Modesto	2,383	2,258		125		0	0	2,161	0	97		74		46		2	0	3	3 0	2.78	7.28	
	(V21) (640HC) Monterey	4,132	3,893	94.22%	239	5.78%	0	0	3,645	0	248	0	198	0	34	0	4	0	3	3 0	4.71	7.90	1.39
(V21) (654) Rer	•	28,340	25,202	88.93%	3,138		47	91		30	_,	3	1,808				375	0	184		9.22		
	(V21) (654) Sierra Nevada HCS	24,966	21,991	88.08%	2,975	11.92%	0	73	20,170	13	,-	3	1,670	14			368	0	182	2 43	10.90	14.66	
	(V21) (654GA) Sierra Foothills (V21) (654GB) Carson Valley	1,135 1,131	1,087 1,065	-	48 66		0	0	1,028 983	0	59 82		28 64		13	0	7	0	0	0	3.86 6.26	1.95 0.00	
	(V21) (654GC) Lahontan Valley	865			47		0	18	756	17	1		45		1	0	0	0	1	1 0	7.49	1.93	
	(V21) (654GD) Diamond View	243			2	0.82%	0	0	237	0	4	0	1	0	0	0	0	0	1	1 0	2.37	0.25	
(V21) (662) San	Francisco, CA	31,862	29,106		2,756		89	235	26,708	48	2,398	38	1,860	53	691	41	166	19	39	36	11.70	8.46	
	(V21) (662) San Francisco	22,992	21,031	91.47%	1,961	8.53%	0	164		41	=,				574	28	158	17	26	5 13	11.28	8.76	
	(V21) (662GA) Santa Rosa	3,586	3,341	-	245		0	40	3,012	0	329		224		18		1	2	2	2 23	8.23	7.34	
	(V21) (662GC) Eureka	1,896	1,721	-	175		0	17	, -	2	289		162 164		13 60		0	0	0	0	14.77	8.23	
	(V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC	1,265 623	1,026 594		239 29		0	7	914 535		112 59		28		60	0	1	0	11	1 0	7.00	1.36 7.29	
	(V21) (662GF) San Francisco CBOC	557			35		0	7	450		72		35		0	0	0	0	0	0 0	10.50	13.91	
	(V21) (662GG) Clearlake CBOC	943			72		0	0	783		88		44		26	0	2	0	0	0	6.46	1.63	
(V22) (593) Las	Vegas, NV	60,708	56,281	92.71%	4,427		37	716	53,005	161	3,276	169	2,787	190	1,288	83	310	21	42	92	4.58	8.69	4.66
	(V22) (593) Southern Nevada HCS	35,099	31,780		3,319		0	716		161	2,072	169	1,976	190	1,024	83	281	21	38	92	4.22	8.90	
	(V22) (593GC) Pahrump	1,324	1,324	-	0	0.00%	0	0	1,321	0	3	0	0	0	0	0	0	0	0	0	0.20	0.03	
	(V22) (593GD) Northwest PCC	6,394	5,822	-	572		0	0	5,286	0	536		406		147		16	0	3	3 0	7.77	5.88	
	(V22) (593GE) Southeast PCC (V22) (593GF) Southwest PCC	5,616 7,106	5,394 6,914		222		0	0	5,131 6,687	0	263 227		170 157		46 34		6	0	0	0 0	3.96 2.89	2.15 3.24	
	(V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC	7,106 5,009	6,914 4,887	97.30%	192 122		0	0	4,714	0	173		78		34		6	0	1	1 0	3.93	4.39	
	(V22) (593GH) Laughlin	160			0		0	0	158	0	2	0	0	0	0	0	0	0	0	0	0.33	0.00	
(V22) (600) Lon	, , ,	45,795	44,949		846		7	482	42,517	175	2,432	114	593	120	190	41	24	17	39	15	6.15	3.00	4.23
	(V22) (600) Long Beach HCS	39,625	38,858		767		0	474	•	173					182	38	23	16	37	7 15	7.22	2.98	
	(V22) (600GA) Anaheim	990	970	97.98%	20	2.02%	0	1	921	0	49	0	17	1	2	0	1	0	0	0	6.23	0.33	2.70

Facility		Total Appts	Appts scheduled 30 Days or	Percent Appts scheduled 30 Days or	Appts scheduled over 30	Percent Appts scheduled over 30	New Enrollee Appt	EWL	Appts Between	EWL 0 -	Appts Between 15 - 30	EWL 15-30	Appts Between 31 - 60	EWL 31-	Appts Between 61 - 90	EWL 61-90	Appts Between 91 - 120	EWL 91- 120	Appts Beyond 120	EWL greater than 120	PC Avg Wait	SC Avg Wait	MH Avg Wait
(Data On 2/1/15	5)	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8		Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21	Time22
1	(V22) (600GB) Santa Ana	1,823	1,773	97.26%	50	2.74%	0	6	1,587	2	186	0	43	0	5	3	0	1	2	2 0	8.65	5.00	4.63
1	(V22) (600GC) Cabrillo (Long Beach)	153	153	100.00%	0	0.00%	0	0	151	0	2	0	0	0	0	0	0	0	0	0	1.36	0.00	3.93
	(V22) (600GD) Santa Fe Springs/Whittier	1,887	1,878	99.52%	9	0.48%	0	0	1,818	0	60	0	8	0	1	0	0	0	0	0	3.85	15.00	3.83
/	(V22) (600GE) Laguna Hills	1,317	1,317	100.00%	0	0.00%	0	1	1,265	0	52	1	0	0	0	0	0	0	0	0	4.59	0.00	3.24
(V22) (605) Lom	,	65,209	62,390	95.68%	2,819	4.32%	12	67	59,367	16	0,000	9	1,979			10	168	6	220	-	6.75	6.36	2.40
	(V22) (605) Loma Linda VAMC	53,529	50,897	95.08%	2,632	4.92%	0	60	48,337	14	_,-,	8	1,837	1	434	8	142	5	219	15	9.64	6.37	2.49
	(V22) (605GA) Victorville	2,988	2,926	97.93%	62	2.07%	0	0	2,894	0	32	0	34	1	4	0	24	0	0	0	3.40	0.00	2.71
	(V22) (605GB) Murrieta	2,233	2,151	96.33%	82	3.67%	0	3	1,943	2	208	0	79	0	2	0	1	1	0	0	9.04	2.15	1.16
- '	(V22) (605GC) Palm Desert (V22) (605GD) Corona (Riverside County) CA	2,425 1,520	2,418 1,515	99.71% 99.67%	, 	0.29%	0	3	2,374 1,383	0	132	1	7	1	0	2	0	0	0	0	0.81 6.49	6.04	2.40 5.49
	(V22) (605GE) Rancho Cucamonga	2,514	2,483	98.77%	31	1.23%	0	1	2,436	0	47	1	19	0	10	0	1	0	1	0	4.00	0.00	0.05
(V22) (664) San	, , ,	67,992	62,839	92.42%	5,153	7.58%	1	439	58,875	133		65				43	426	38	667	92	5.48	9.65	5.70
	(V22) (664) San Diego HCS	44,671	40,965	91.70%	3,706	8.30%	0	275	38,186	62		54			,	23	331	23			5.09	9.64	8.48
	(V22) (664BU) San Diego Domiciliary	1	10,303	100.00%	0	0.00%	0	2	1	2	2,773	0	0	0	0	0	0	0	0) 0	0.00	0.00	0.00
	(V22) (664BY) Mission Valley	10,475	9,834	93.88%	641	6.12%	0	87	9,393	40	441	3	249	12	303	14	59	7	30) 11	4.80	8.56	6.41
	(V22) (664GA) Imperial Valley	639	639	100.00%	0	0.00%	0	0	623	0	16	0	0	0	0	0	0	0	0	0	3.23	0.03	0.46
	(V22) (664GB) Oceanside	8,198	7,597	92.67%	601	7.33%	0	61	7,069	22	528	7	454	11	92	5	11	8	44	8	3.83	10.97	1.49
	(V22) (664GC) Chula Vista	1,902	1,780	93.59%	122	6.41%	0	7	1,670	2	110		83	0	19	0	10	0	10	5	4.96	8.82	9.62
	(V22) (664GD) Escondido	2,106	2,023	96.06%	83	3.94%	0	7	1,933	5	90	1	45	0	21	1	15	0	2	2 0	13.36	0.00	2.25
(V22) (691) Great	ater Los Angeles HCS	86,345	80,200	92.88%	6,145	7.12%	54	365	74,588	26	- , -	32	· ·		, -	86	353	64	87	112	6.38	9.93	2.99
	(V22) (691) West Los Angeles, CA	35,476	32,545	91.74%	2,931	8.26%	0	319	29,966	26	,	28	,		1,001	85	158	63	53	75	5.01	10.02	1.85
	(V22) (691A4) Sepulveda	20,755	19,260	92.80%	1,495	7.20%	0	20	18,092	0	1,168	3	1,001		417	0	70	1	7	13	7.45	8.79	1.73
	(V22) (691GB) Santa Barbara	1,653	1,636	98.97%	17	1.03%	0	1	1,544	0	92	1	15		2	0	0	0	0	0	4.82	3.33	4.85
	(V22) (691GC) Gardena	856	824	96.26%	32	3.74%	0	0	762	0	62	0	26		6	0	0	0	0	0	1.51	20.19	5.58
	(V22) (691GD) Bakersfield	7,565	7,478	98.85%	87	1.15%	0	0	7,399	0	79	0	23		64	0	0	0	22	0	1.56	5.91	1.66
	(V22) (691GE) Los Angeles (V22) (691GF) EAST LOS ANGELES CLINIC	11,030 995	9,967 994	90.36% 99.90%	1,063	9.64% 0.10%	0	0	9,093 983	0	874 11	0	802	0	148	0	91	0	22	2 0	11.53 2.84	11.42 0.00	3.40 0.16
	(V22) (691GG) Antelope Valley	1,439	1,394	99.90%	45	3.13%	0	0	1,330	0	64	0	43	0	2	0	0	0	0	0	2.84	0.00	1.85
	(V22) (691GK) San Luis Obispo	1,133	1,092	96.38%	41	3.62%	0	0	1,000	0	92	0	34		7	0	0	0	0) 0	5.83	6.85	5.13
	(V22) (691GL) Santa Maria	3,664	3,302	90.12%	362	9.88%	0	25	3,011	0	291	0	197		126	1	34	0	5	24	5.83	14.92	5.48
- '	(V22) (691GM) Port Hueneme (Oxnard)	1,779	1,708	96.01%	71	3.99%	0	0	1,408	0	300	0	47	1	24	0	0	0	0	0	8.28	0.00	7.63
(V23) (437) Farg	, , , , , , , , , , , , , , , , , , , ,	18,601	18,206	97.88%	395	2.12%	4	6	17,611	1	595	2	296	3	85	0	11	0	3	0	3.40	2.79	1.04
	(V23) (437) Fargo VA Health Care System	15,423	15,132	98.11%	291	1.89%	0	4	14,631	1	501	0	217	3	61	0	10	0	3	0	3.38	2.54	1.26
1	(V23) (437GA) Grafton	176	176	100.00%	0	0.00%	0	0	169	0	7	0	0	0	0	0	0	0	0	0	1.40	0.00	0.00
	(V23) (437GB) Bismarck ND	658	648	98.48%	10	1.52%	0	1	640	0	8	1	10	0	0	0	0	0	0	0	0.21	4.60	0.08
	(V23) (437GC) Fergus Falls	461	411		50	10.85%	0	0	363		48	0	42			0	1	0	0	0	14.59	0.00	1.79
	(V23) (437GD) Minot	527	487	92.41%	40	7.59%	0	0	479		8	0	23	0	17	0	0	0	0	0	1.49	16.94	0.41
	(V23) (437GE) Bemidji CBOC	756	752		4	0.53%	0	0	737		15	0	4	. 0	0	0	0	0	0	0	0.89	3.74	0.48
	(V23) (437GF) Williston CBOC ND	135	135		0	0.00%	0	0	135	0	0	0	0	·	0	0	0	0	0	0	0.60	0.00	
	(V23) (437GG) Jamestown	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0		0	0	0	0	0	0	0.00	0.00	0.00
(V23) (438) Siou	(V23) (437GI) Grand Forks	464 20,589	464 20,044	100.00% 97.35%	0 545	0.00% 2.65%	0	60	456 19,067	41	977	1	0 446	Ů	79	7	12	0	0	14	1.59 2.19	1.29 5.33	0.43 4.56
` '` '	(V23) (438) Sioux Falls	16,106	15,664	97.35%	442	2.74%	0	39	14,868	35	3	0	385		40	2	10	1	7	14	3.07	4.95	
	(V23) (438GA) Spirit Lake CBOC	781	777	99.49%	44Z	0.51%	0	29	766		11	0	303	1	1	1	10	0	,	0	0.28	2.76	2.16
	(V23) (438GC) Sioux City	1,317	1,306	99.49%	11	0.84%	0	0	1,218		88	n	11	0	n	0	0	n	0) 0	1.46	4.51	5.61
	(V23) (438GD) Aberdeen (Brown County)	920	870	94.57%	50	5.43%	0	0	836		34		23		25	0	1	0	1	. 0	0.29	15.35	7.51
	(V23) (438GE) Wagner	146	138		8	5.48%	0	3	131		7	0	5	_	2	1	1	2	0	0	2.06	0.00	18.70
1	(V23) (438GF) Watertown	1,319	1,289	97.73%	30	2.27%	0	19	1,248	0	41	0	19	3	11	2	0	0	0	14	1.07	10.69	2.15
(V23) (568) Blac		15,334	14,755	96.22%	579	3.78%	0	9	14,012	7	743	0	427	1	133	1	16	0	3	0	2.94	7.05	1.78
1	(V23) (568) Fort Meade	6,677	6,204	92.92%	473	7.08%	0	5	5,811	4	393	0	337	0	121	1	14	0	1	. 0	2.33	7.59	2.25
1	(V23) (568A4) Hot Springs	4,998	4,926	98.56%	72	1.44%	0	2	4,769	1	157	0	59	1	11	0	1	0	1	. 0	3.77	4.69	1.08
	(V23) (568GA) Rapid City SD	2,041	2,022	99.07%	19	0.93%	0	1	1,863	1	159	0	17	0	1	0	0	0	1	. 0	6.18	10.61	1.56
((V23) (568GB) Pierre	785	783	99.75%	2	0.25%	0	1	776		7	0	1	. 0	0	0	1	0	0	0	0.41	0.00	0.18
	(V23) (568HA) Newcastle	22	22		0	0.00%	0	0	22	-	0	0	0	0	0	0	0	0	0	0	2.00	0.00	3.29
	(V23) (568HB) Gordon CBOC	13	13		0	0.00%	0	0	12		1	0	0	0	0	0	0	0	0	0	0.00	0.00	3.62
	(V23) (568HF) Pine Ridge	92	91		1	1.09%	0	0	85		6	0	1	0	0	0	0	0	0	0	3.64	0.00	7.00
	(V23) (568HH) Gering SD	483	480	99.38%	3	0.62%	0	0	472		8	0	3	0	0	0	0	0	0	0	2.38	0.00	0.48
	(V23) (568HJ) Rosebud	120	120		0	0.00%	0	0	120	-	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
	(V23) (568HK) McLaughlin	10	8	80.00%	2	20.00%	0	0	6	- 0	2	0	2	0	0	0	0	0	0	0	0.00	0.00	12.70
	(V23) (568HM) Eagle Butte SD (V23) (568HP) Winner	16 75	15 69	93.75% 92.00%	1	6.25% 8.00%	0	0	15 59		10	0	1	0	0	0	0	0	0	0	8.18	0.00	21.00 2.44
	(V23) (568MA) IDES Ellsworth AFB	/5	29	92.00% 100.00%	0	0.00%	0	0	59	-	10	0	0	0	0	0	0	0	0) 0	0.00	6.00	
(V23) (618) Min	, , ,	74,143	72,435	97.70%	1,708	2.30%	14	0	70,440		1,995	2	1,401	U	160	0	40	0	107	2 0	3.41	3.78	1.13
	(V23) (618) Minneapolis	57,278	55,979	97.73%	1,299	2.27%	14	7	54,656		1,323	3	1,401		123	0	36	0	107		2.48	3.54	
	, - = - , (0±0)capono	31,210	3,832	97.90%	82	2.10%	0	,	3,743		89		71		10	0	30	0	100	1 0	3.15	4.21	

Facility		Total Appts	Appts scheduled 30 Days or	Percent Appts scheduled 30 Days or	Appts scheduled over 30	Percent Appts scheduled over 30	New Enrollee Appt	EWL	Appts Between	EWL 0 -		EWL 15-30		EWL 31- 60	Appts Between 61 - 90	EWL 61-90	Appts Between 91 - 120	EWL 91- 120	Appts Beyond 120	EWL greater than 120	PC Avg Wait	Wait V	H Avg Vait
(Data On 2/1/1	(V23) (618GA) Mankato MN	Scheduled1	under2 1,347	under3 96.42%	Days4	Days5 3.58%	Request6	Count7	0 - 14 Days8 1,241	Days9	Days10 106	Days11	days12 39	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	0.00 Time21	me22
	(V23) (618GB) Hibbing	1,397 1,149	1,347		30	0.26%	0	1	1,069	1	77	0	39	0	9	0	0	0	0	0	8.35 4.41		1.18 2.42
	(V23) (618GB) Hibbling (V23) (618GD) Maplewood (St. Paul)	1,149	1,146		78		0	1	1,069	1	77		78	0	0	0	0	0	0	0	3.01		1.85
	(V23) (618GE) Chippewa Valley	1,972	1,430		70	0.05%	0	1	1,364	1	37		10	0	0	0	0	0	0	0	3.84		0.07
	(V23) (618GG) Rochester	1,140	1,371		1	0.03%	0	1	1,934	1	12		2	0	0	0	0	0	0	0	1.30		1.74
	, , , ,	1,140	1,137		26		0	0	1,125	0	62		26	0	0	0	0	0	0	0	5.19	1.16 0.02	0.94
	(V23) (618GH) Hayward/Rice Lake VA OPC (V23) (618GI) Northwest Metro VA OPC	3,802	3,637	95.66%	165		0	0	3,432	0	205	0	146	0	17	0	1	0	1	0	3.19		2.56
	(V23) (618GJ) Shakopee	448	448		103	0.00%	0	0	443	0	203	0	140	0	17	0	0	0	1	0	1.75		0.73
	(V23) (618GK) Albert Lea	362	361		1	0.00%	0	0	354	0	7	0	0	0	1	0	0	0	0	0	2.07		0.90
(V23) (636) Cer		22.232	21,639	97.33%	593		26	213	20,658	25	981	34	- v	41	61	26	72	7	88	80	6.45		1.97
(V23) (030) Cel	(V23) (636A6) Des Moines	15,043	14,764		279		0	160	14,080	16	501			27			0	1	2	70	3.94		1.47
	(V23) (636BU) VADOM Des Moines IA	1290	1289	99.92%	1	0.08%	0	100	1,285	10	004	19	1	0	40	13	0	0	0	79	0.75		0.00
	(V23) (636GC) Mason City	1,378	1,320		58		0	49	1,285	0	106	13	55	14) 1	11	1	2	0	1	4.64		4.36
	(V23) (636GD) Marshalltown	503	484		19		0	1	466	0	106		18	14 0		11	1	1	0	U T	1.14	13.56	1.14
	(V23) (636GK) Fort Dodge	2,916	2,725		191		0	2	2,633	1	92		32	0	13	0	60	0	86	0	10.50		1.14
	(V23) (636GM) Carroll	324	317		191	2.16%	0	0	2,033	0	26	_	7	0	13	0	00	0	00	0	2.18		6.42
	(V23) (636GR) Knoxville	778	740		38		0	0	689	0	51		37	0	0	0	1	0	0	0	0.99		1.17
(V23) (636) lov		32.029	30,724	95.12%	1,305	4.07%	2	46	29,187	6	1.537	0	885	14	299	0	67	1	54	6	4.94	5.63	2.91
(423) (030) 104	(V23) (636A8) Iowa City	21,051	20,046	95.23%	1,005	4.07%		40	18,975	6	1,071	7	669	11	229	_	58	2	49	5	3.39		1.64
	(V23) (636GF) Bettendorf	2,240	2,202		38		0	40	2,069	0	133	,	34	0	223	0	0	0	43	0	5.72	0.06	2.89
	(V23) (636GG) Quincy	817	796		21		0	1	757	0	39	0	19	1	2	0	0	0	0	0	4.57		4.74
	(V23) (636GH) Waterloo	1,499	1,472		27		0	2	1,411	0	61	1	17	1	0	0	1	1	0	0	5.06		3.65
	(V23) (636GI) Lane A Evans VA Clinic	1,499	1,472		78		0	0	1,411	0	75	1	52	0	25	0	1	0	0	0	2.39		7.47
	(V23) (636GJ) Dubuque	1,787	1,779		78 8	0.45%	0	0	1,775	0	/3	0	52	0	2.5	0	0	0	1	0	0.66		0.81
	(V23) (636GN) Cedar Rapids	1,449	1,368		81		0	1	1,279	0	89	0	47	0	24	0	7	0	3	1	10.99		3.33
	(V23) (636GS) Ottumwa	681	672		01	1.32%	0	0	646	0	26		ν ν	0	1	0	0	0	0	0	2.92		0.85
	(V23) (636GT) Sterling	569			38		0	0	499	0	32		34	0	3	0	0	0	1	0	3.99		10.91
	(V23) (636GU) Decorah	432			0	0.00%	0	1	425	0	7	0	0	1	0	0	0	0	0	0	2.49		0.77
(V23) (636) Ne	braska-W Iowa, NE	39.959	39,195		764		12	78	38.262	25	933	12	421	8	193	10	101	2	49	21	2.02		1.14
(123) (333) 113	(V23) (636) Omaha	21,381	21,094	98.66%	287		0	60	20.586	17			153	3	88	_	35		11	21	2.19	2.64	1.99
	(V23) (636A4) Grand Island	9,598	9,178		420		0	8	8,971	6	207		227	1	97		61	0	35		1.98		0.38
	(V23) (636A5) Lincoln	6,521	6,496		25		0	9	6,312	2	184	4	19	3	4	0	1	0	1	0	1.87		0.32
	(V23) (636BW) Grand Island Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
	(V23) (636BX) Omaha Domiciliary	243	243		0		0	0	243	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
	(V23) (636GA) Norfolk NE	832	805		27		0	0	779		26	0	20	0	3	0	3	0	1	0	1.97	6.89	0.73
	(V23) (636GB) North Platte	531	528	99.44%		0.56%	0	1	526		2	0	1	1	1	0	0	0	1	0	1.06	3.61	0.64
	(V23) (636GL) Bellevue	255	254	99.61%	1	0.39%	0	0	251	0	3	0	1	0	0	0	0	0	0	0	2.49	0.00	0.00
	(V23) (636GP) Shenandoah,IA CBOC	232			1	0.43%	0	0	230		1	0	0	0	0	0	1	0	0	0	1.12		1.59
	(V23) (636GQ) Holdrege	364	364		0	0.00%	0	0	362		2	0	0	0	0	0	0	0	0	0	1.30		0.16
(V23) (656) St.	Cloud, MN	38,022	37,391	98.34%	631	1.66%	7	30	36,516	5	875	5	449	7	156	1	12	4	14	8	1.14	3.92	3.93
, , , ,	(V23) (656) St Cloud VA Health Care System	33,459	32,880	98.27%	579		0	24	32,129	4	751	3	411	5	144	0	12	4	12	8	0.76		4.45
	(V23) (656GA) Brainerd	2,654	2,620		34	1.28%	0	0	2,519	0	101	0	24	0	8	0	0	0	2	0	2.85	2.34	4.06
	(V23) (656GB) Western Central Minnesota	777	769	98.97%	8	1.03%	0	1	761	0	8	0	6	1	2	0	0	0	0	0	0.82	5.18	0.82
	(V23) (656GC) Max J. Beilke	1,132	1,122	99.12%	10	0.88%	0	5	1,107	1	15	2	8	1	2	1	0	0	0	0	0.68		1.12
National: 2/1/2	2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4.635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15		5,684,461			360,341	6.34%	2,698	25,812	4,992,744	-	-			5,712		3,350	27,871	2,541	16,297	3,586	6.97		4.54
National: 1/1/2		5,806,214				6.70%	2,381	24,048	5,098,776			4,800		5,405		3,501	29,141	2,095	16,866	3,388	7.14		4.70
National: 12/1		5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	-	-	3,486		5,226		3,450	29,025	1,384	15,326	3,140	7.19		4.70
National: 12/1	•	5,737,248		93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887		5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95		4.61
National: 11/1!		5,908,192		93.56%	380,321	6.44%	2,256	21,641	5,204,700	-		4,073		5,140		2,264	28,337	1,515	13,224	2,655	6.88		4.45
National: 11/1	•	5,980,644		93.70%		6.30%	653	21,242	5,298,117	6,149		4,239		4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71		4.27
National: 10/1		5,885,354				6.28%	1,830	22,083	5,195,338		320,642			3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73		4.28
National: 10/1,		5,913,070					2,013	21,252	5,261,245		1			3,777		2,955	25,529	1,860		2,780	6.43		4.11
-	Date: The date for the appointment the											•											

^{*}Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
- 3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
- 5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 91-120 Days/Total
- 6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].

			Percent		Percent																	
		Appts	Appts	Appts	Appts	New				Appts		Appts		Appts		Appts		Appts	EWL			
		scheduled	scheduled	scheduled	scheduled	Enrollee		Appts	EWL 0 -	Between		Between	EWL 31-	Between		Between	EWL 91-	Beyond	greater	PC Avg	SC Avg	MH Avg
Facility	Total Appts	30 Days or	30 Days or	over 30	over 30	Appt	EWL	Between	14	15 - 30	EWL 15-30	31 - 60	60	61 - 90	EWL 61-90	91 - 120	120	120	than 120	Wait	Wait	Wait
(Data On 2/1/15)	Scheduled1	under2	under3	Days4	Days5	Request6	Count7	0 - 14 Days8	Days9	Days10	Days11	days12	Days13	Days14	Days15	Days16	Days17	Days18	Days19	Time20	Time21	Time22

- 8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.