Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2020		Completed within 30 Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (402) Togus, ME HCS	20,101	18,884 93.95	6 1,217	6.05%	16,282	1,213	1,389	880	208	74	55	6.96	7.82	6.08
(1V01) (402) Togus, ME	12,125	11,357 93.67	6 768	6.33%	9,876	651	830	568	129	41	30	7.43	7.63	5.12
(1V01) (402GA) Caribou, ME	659	651 98.79	8	1.21%	538	66	47	7	1	C	0	5.41	0	3.53
(1V01) (402GB) Calais, ME	245			1.63%	222	10	ę	_	2	C	0	3.02	0	-
(1V01) (402GC) Rumford, ME	205				161	19			1	C	0	6.97	0	
(1V01) (402GD) Saco, ME	883			-	752	43			6	1	3	6.05	7.45	
(1V01) (402GE) Lewiston, ME	1,498				1,136	112			12	9		8.62		
(1V01) (402GF) Lincoln, ME	241		_		195	16			2	(		4.82	7.40	
(1V01) (402HB) Bangor, ME (1V01) (402HC) Portland, ME	2,958 1,219				2,375 967	213 81			31	15		7.89 6.11	7.42 12.03	
(1V01) (402HC) Foliand, ME (1V01) (402HL) Bingham, ME - Mobile	37			2.70%	34	0			0			7.1	12.03	0.19
(1V01) (402QA) Fort Kent, ME	25		_		23	2			0			2.81		
(1V01) (402QB) Houlton, ME	6		_		3				0		-	11.67		
(1V01) (405) White River Junction, VT HCS	13,363					527		1	122	93			12.68	0.81
(1V01) (405) White River Junction, VT	8,731				7,308	363			84	77		4.6		
(1V01) (405GA) Bennington, VT	564			0.71%	531	12			0	1	0	2.45		
(1V01) (405GC) Brattleboro, VT	275	273 99.27	6 2	0.73%	264	2	7	7 1	0	C	1	2.53	0.63	
(1V01) (405HA) Burlington Lakeside, VT	1,963	1,878 95.67	6 85	4.33%	1,716	78	84	45	18	8	14	4.41	15.09	0.74
(1V01) (405HC) Littleton, NH	726	668 92.019	6 58	7.99%	602	29	37	7 33	13	3	9	6.68	8.81	1.38
(1V01) (405HD) VICC - Newport	20	20 100.00	6 0	0.00%	20	0	(	0	0	C	0			0
(1V01) (405HE) Keene, NH	272	267 98.169	6 5	1.84%	256	6	5	2	3	C	0	1.8	14.55	1.12
(1V01) (405HF) Rutland, VT	540	532 98.529	6 8	1.48%	476	29	27	6	0	2	0	1.31	8.46	4.22
(1V01) (405QB) Newport, VT	272	257 94.49	6 15	5.51%	240	8	9	8	4	2	1	8.37	0	0.5
(1V01) (518) Bedford, MA HCS	8,715	8,275 94.95°	6 440	5.05%	7,360	435	480	264	101	29	46	6.81	10.45	2.6
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	7,651				6,445	375		1 233	94	29	44	7.72		
(1V01) (518GA) Lynn, MA	434				365	30			4	C		5.98	0.55	
(1V01) (518GB) Haverhill, MA	401				359	14			1	C		4.18	4.78	
(1V01) (518GE) Gloucester, MA	228				191	15			2	C		5.83	7.33	
(1V01) (518MA) IDES Hanscom AFB	24.072	1 100.000			0	1 050	4.700		0	000	-	4.47	12	
(1V01) (523) Boston, MA HCS (1V01) (523) Jamaica Plain, MA	31,872 13,899					1,650 710	<u> </u>	<b>-</b>	195 93	82 42		4.17 3.26	8.03 7.66	
(1V01) (523) Janiaica Flain, MA (1V01) (523A4) West Roxbury, MA	5,040				4,225	297			26	15		5.61	7.72	
(1V01) (523A5) Brockton, MA	8,280				7,130	456			35	13		4.02		
(1V01) (523BU) Brockton	6				2	0		1 0	0				18.17	
(1V01) (523BY) Lowell, MA	1,791				1,453	118		5 77	35	5		3.6	10.04	
(1V01) (523BZ) Causeway, MA	2,146				2,028	38			3	. 5	5 11	3.94	5.68	
(1V01) (523GA) Framingham, MA	290			2.76%	247	19			1	1	2	6.04	6.38	
(1V01) (523GC) Quincy, MA	144	140 97.22	6 4	2.78%	130	5	Ę	5 3	1	C	0	3.27		
(1V01) (523GD) Plymouth, MA	274	266 97.089	6 8	2.92%	241	7	18	6	1	1	0	4.59	17.12	
(1V01) (523MA) IDES Hanscom AFB	2	2 100.00	6 0	0.00%	2	0	(	0	0	C	0		0	5
(1V01) (608) Manchester, NH HCS	13,465	12,551 93.21	6 914	6.79%	10,731	845	975	663	145	56	50	6.06	9.02	4.77
(1V01) (608) Manchester, NH	11,894				9,541	734	812	572	138	52	45	4.75		
(1V01) (608GA) Portsmouth, NH	399				287	38			2	2		7.09		
(1V01) (608GC) Somersworth, NH	637				466	34			5	2		14.31	7.61	
(1V01) (608GD) Conway, NH	197			0.51%	171	21		1	0	C		3.55	4.33	
(1V01) (608HA) Tilton, NH	336				264	18			0	0		7.39		
(1V01) (608MA) IDES Manchester VAMC	14.606				12.246	792			155	67		6.25	7 22	
(1V01) (631) Central Western Massachusetts HCS (1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	14,606 6,316		_		12,346 5,374	782 316			155 78	32		6.35 3.69		
(1V01) (631BY) Springfield, MA	2,629	2,510 95.47	6 119	4.53%	2,235	131	144	1 83	15	11	10	5.68	5.21	6.21
(1V01) (631GA) Northampton	4	4 100.00			4	0			0	0				
(1V01) (631GB) Springfield	2				1	0	1	1 0	0	C	0			
			'					1		1	1			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2020		Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (631GC) Pittsfield, MA	476	445	93.49%	31	6.51%	396	26	23	3 22	4	3	2	10.61	16.47	1.98
(1V01) (631GD) Greenfield, MA	624	601	96.31%	23	3.69%	514	38	49	14	4	1	4	9.07	3.45	3.11
(1V01) (631GE) Worcester, MA	1,681	1,606	95.54%	75	4.46%	1,415	108	83	31	25	11	8	5.53	9.66	0.59
(1V01) (631GF) Fitchburg, MA	834	773	92.69%	61	7.31%	661	59	53	37	9	3	12	16.85	0	14.6
(1V01) (631MA) IDES Keller Army Community Hospital	12	12	100.00%	0	0.00%	11	0	1	0	0	0	0		0.56	6
(1V01) (631PA) 631PA	2		100.00%	0		1	0	1	0	0	0	0			
(1V01) (631QA) Plantation Street, MA	1,144		98.34%	19		1,055	46			2	1	8		3.59	
(1V01) (631QB) Lake Avenue, MA	882			83		679	58			18	5	19		18.82	
(1V01) (650) Providence, RI HCS	19,454			591		16,811	1,010				41				
(1V01) (650) Providence, RI	14,250			458		12,299	722			95	31			6.3	
(1V01) (650GA) New Bedford, MA	1,033		94.68%	55		893	47			5	6	7	4.69		
(1V01) (650GB) Hyannis, MA	907			16		817	41	33		3	1	2		4.84	1.7
(1V01) (650GD) Middletown, RI	459			12		384	25			1	2		3.94	15.91	4.18
(1V01) (650QA) Eagle Square, RI	2,161			30		1,929	119			1	1	0		2.87	0.98
(1V01) (650QB) Eagle Street, RI	644			20		489	56			0	0	•		6.09	
(1V01) (689) Connecticut HCS	37,091			1,086		32,329									
(1V01) (689) West Haven, CT	19,340			622		16,514	1,038			81	26				2.9
(1V01) (689A4) Newington, CT	12,263			416		10,578	585			61	20				4.37
(1V01) (689GA) Waterbury, CT	624			3	0.48%	605	9		-	0	0	0	0.72		2.71
(1V01) (689GB) Stamford, CT	312		100.00%	0	0.00%	306	3			0	0	0	0.69		0.94
(1V01) (689GC) Willimantic, CT	420		98.33%	7	1.67%	380	23			1	0	0	1.3	16	
(1V01) (689GD) Winsted, CT	381 499		99.21%	3	0.79%	371	2			0	0	0	0.57		4.58 6.97
(1V01) (689GE) Danbury, CT (1V01) (689HC) New London, CT (John J. McGuirk)			98.80% 97.79%	29	1.20% 2.21%	460 1,199	12 36			2	1	2	1.44 2.94	0	
(1V01) (689QA) Errera, CT	1,942		100.00%	0		1,916	21			0	1				4.41
(1V02) (528A8) Albany, NY HCS	15,525			768			702			_					
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	12,354		94.58%	669		10,479	531			112	65				5.98
(1V02) (528G2) Westport, NY	109			1	0.92%	103	2			0	0	0	0.86		
(1V02) (528G3) Bainbridge, NY	248		92.74%	18		203	18			1	2	1	9.79		
(1V02) (528G6) Fonda, NY	212		97.17%	6	2.83%	188	8			1	1	2			
(1V02) (528G7) Catskill, NY	260		96.54%	9	3.46%	226	10			3	0	0			
(1V02) (528GT) Glens Falls, NY	457			15		395	24			4	3	1	4.41	2	
(1V02) (528GV) Plattsburgh, NY	477			8	1.68%	404	37			3	0	1	3.36	0	
(1V02) (528GW) Schenectady, NY	379	369	97.36%	10	2.64%	328	18			2	0	2			6.03
(1V02) (528GX) Troy, NY	204	198	97.06%	6	2.94%	178	6	14	4	1	0	1	6.95	0	4.54
(1V02) (528GY) Clifton Park, NY	348	335	96.26%	13	3.74%	286	30	19	10	1	1	1	5.39	4.75	0
(1V02) (528GZ) Kingston, NY	325	318	97.85%	7	2.15%	296	11	11	5	2	0	0	0.93	0	6.61
(1V02) (528QK) Saranac Lake, NY	152	146	96.05%	6	3.95%	135	7	4	4	0	1	1	5.29	0	8.12
(1V02) (528A6) Bath, NY HCS	20,639	20,067	97.23%	572	2.77%	18,048	973	1,046	480	61	17	14	4.12	6.37	2.93
(1V02) (528A5) Canandaigua, NY	4,118	3,970	96.41%	148	3.59%	3,500	236	234	117	20	5	6	2.28	6.82	3.03
(1V02) (528A6) Bath, NY	10,044	9,938	98.94%	106	1.06%	9,371	282	285	95	7	2	2	2.12	5.97	2.09
(1V02) (528G4) Elmira, NY	534	528	98.88%	6	1.12%	466	40	22	6	0	0	0	3.54	5.19	0.36
(1V02) (528G8) Wellsville, NY	248	244	98.39%	4	1.61%	233	8	3	4	0	0	0	2.16	2.79	0.81
(1V02) (528GE) Rochester, NY	1,277	1,220	95.54%	57	4.46%	999	100	121	47	9	1	0		4.69	5.17
(1V02) (528QC) Rochester Calkins, NY	4,230	3,990	94.33%	240		3,345	292	353	201	24	9	6	6.15		3.01
(1V02) (528QE) Coudersport, PA	58	58	100.00%	0		45	6	7	0	0	0	0	5.02		
(1V02) (528QF) Wellsboro, PA	130		91.54%	11		89	9			1	0		8.75		
(1V02) (528) Western New York HCS	26,178			609											
(1V02) (528) Buffalo, NY	19,071		97.26%	523		16,717	1,008			106	47			4.53	
(1V02) (528A4) Batavia, NY	2,669		98.69%	35			74			4	0	3	-		3.86
(1V02) (528GB) Jamestown, NY	522		98.85%	6	1.15%	491	19			1	2		2.85		
(1V02) (528GC) Dunkirk, NY	469	467	99.57%	2	0.43%	449	12	6	2	0	0	0	0.35	0	3.49

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Period Ending: March 2020			Days or Less 3		30 Days 5										
(1V02) (528GD) Niagara Falls, NY	399	386	96.74%	13	3.26%	346	23	17	9	2	1	1	7.07	10.55	4.88
(1V02) (528GK) Lockport, NY	340	335	98.53%	5	1.47%	321	6	8	3	1	0	1	0.82	0	7.73
(1V02) (528GQ) Lackawanna, NY	591	582	98.48%	9	1.52%	552	15	15	5	1	0	3	5.24	3.86	2.04
(1V02) (528GR) Olean, NY	614	599	97.56%	15	2.44%	532	44	23	14	0	0	1	3.4	1.45	6.83
(1V02) (528QA) Buffalo Main Street, NY	945	944	99.89%	1	0.11%	943	0	1	1	0	0	0			
(1V02) (528QB) Packard, NY	558	558	100.00%	0	0.00%	555	1	2	0	0	0	0	1.56		
(1V02) (528A7) Syracuse, NY HCS	27,899	26,614	95.39%	1,285	4.61%	23,621	1,410	1,583	851	247	92	95	2.57	8.95	4.02
(1V02) (528A7) Syracuse, NY	13,747	12,915	93.95%	832	6.05%	11,143	802	970	563	136	63	70	2.68	8.86	3.74
(1V02) (528G5) Auburn, NY	436	419	96.10%	17	3.90%	333	53	33	16	0	0	1	5.11	17.19	5.73
(1V02) (528G9) Tompkins County, NY	598	584	97.66%	14	2.34%	539	20	25	12	1	1	0	1.65	4.13	8.36
(1V02) (528GL) Massena, NY	806	794	98.51%	12	1.49%	751	28	15	11	1	0	0	2.57	3.15	0.93
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	3,655	3,528	96.53%	127	3.47%	3,178	171	179	76	46	4	1	3.2	8.99	4.42
(1V02) (528GN) Binghamton, NY	1,967	1,934	98.32%	33	1.68%	1,741	94	99	26	4	2	1	1.96	4.06	3.61
(1V02) (528GO) Watertown, NY	1,470	1,421	96.67%	49	3.33%	1,314	59	48	37	9	2	1	2	10.48	8.08
(1V02) (528GP) Oswego, NY	461	455	98.70%	6	1.30%	425	15	15	5	0	1	0	0.94	1.41	7.83
(1V02) (528MA) Watertown DES	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		0	
(1V02) (528QG) Erie West, NY	2,871	2,805	97.70%	66	2.30%	2,644	70	91	50	9	6	1		2.96	2.85
(1V02) (528QH) South Salina, NY	444	444	100.00%	0	0.00%	433	8	3	0	0	0	0			
(1V02) (528QI) Erie East, NY	616	503	81.66%	113	18.34%	382	56	65	41	39	13	20		19.47	
(1V02) (528QN) Watertown 2, NY	820	804	98.05%	16	1.95%	730	34	40	14	2	0	0		3.37	3.71
(1V02) (526) Bronx, NY HCS	15,845	15,483	97.72%	362	2.28%	14,231	568	684	256	42	24	40	5.03	5.44	0.93
(1V02) (526) Bronx, NY (James J. Peters)	15,442	15,085	97.69%	357	2.31%	13,858	557	670	252	42	23	40	5.54	5.44	0.78
(1V02) (526GA) White Plains, NY	217	214	98.62%	3	1.38%	203	2	9	3	0	0	0	1.03	5.25	3.17
(1V02) (526GB) Yonkers, NY	132	130	98.48%	2	1.52%	125	3	2	1	0	1	0	1.45	0	3.95
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonar Jr.)		-	100.00%	0	0.00%	45	6	3	0		0	0			
(1V02) (561) New Jersey HCS	29,627						1,237					70			
(1V02) (561) East Orange, NJ	14,597		94.67%			12,260	678		596	115	29	38			3.74
(1V02) (561A4) Lyons, NJ	5,823		94.47%	322		4,852	239			53	17	15			4.59
(1V02) (561BZ) Brick, NJ (James J. Howard)	3,982	3,735	93.80%	247		3,346	182	207	199	31	7	10	5.48	10.18	2.93
(1V02) (561GA) Hamilton, NJ	479		97.29%	13		432	18	16	6	2	3	2	_		
(1V02) (561GB) Elizabeth, NJ	199		98.49%	3	1.51%	183	11	2	1	1	0	1	3.54		32.14
(1V02) (561GD) Hackensack, NJ	1,620	1,602	98.89%	18	1.11%	1,524	49	29	15	2	0	1	2.23		1.65
(1V02) (561GE) Jersey City, NJ	293	291	99.32%	2	0.68%	271	7	13	2	0	0	0	1.2	8.62	6.64
(1V02) (561GF) Piscataway, NJ	578			3	0.52%	558	8	9	3		0	0			1.75
(1V02) (561GH) Morristown, NJ	311	307	98.71%	4	1.2070	295	6		1	0	1	2	4.47		-
(1V02) (561GI) Tinton Falls, NJ	1,041		97.31%	28	2.69%	963	18			8	4	0	2.7	2.01	5.63
(1V02) (561GJ) Paterson, NJ	323		98.76%	4		273	16	30	4	0	0	0			
(1V02) (561GK) Sussex, NJ	381	378	99.21%	3		369	5		2		0	1	0.26		3.73
(1V02) (620) Hudson Valley, NY HCS	14,318						672								
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	3,470		98.24%	61		3,162	125				4	2			1.29
(1V02) (620A4) Castle Point, NY	7,375		96.73%			6,248	379		191	34	7	9		5.22	2.31
(1V02) (620BU) Montrose, NY - VADOM	11		100.00%	0		11	0	0			0	0			
(1V02) (620GA) New City, NY	829		97.95%	17		755	38				1	0			3.21
(1V02) (620GB) Carmel, NY	379			10		343	15				0	0			1.14
(1V02) (620GD) Goshen, NY	771		97.67%			683	38				2	1	2.5		5.99
(1V02) (620GE) Port Jervis, NY	525		98.10%			441	43		5			1	6.14		2.51
(1V02) (620GF) Monticello, NY	363		95.87%	15		318	10				0	2			3.18
(1V02) (620GG) Poughkeepsie, NY	444		95.95%	18		396	7				0	1	2.5		0.85
(1V02) (620GH) Eastern Dutchess, NY	146		98.63%	2		123	17		2		0	0			
(1V02) (620MA) IDES West Point	5		100.00%	0		5	0	-			0	0		0	
(1V02) (630) New York Harbor HCS	29,584						1,207					4	3.83		
(1V02) (630) Manhattan, NY	13,219	12,931	97.82%	288	2.18%	11,816	503	612	244	35	7	2	4.82	3.42	0.78

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(1V02) (630A4) Brooklyn, NY	13,700	13,428	98.01%	272	1.99%	12,251	562	615	248	13	9	2	3.13	4.5	0.99
(1V02) (630A5) St. Albans, NY	1,914	1,872	97.81%	42	2.19%	1,721	93	58	40	1	1	0	3.65	3.59	0.59
(1V02) (630BV) Brooklyn, NY - VADOM	32	32	100.00%	0	0.00%	32	0	(	0	0	0	0			
(1V02) (630GA) Harlem, NY	67	67	100.00%	0	0.00%	67	0	(	0	0	0	0	0		0
(1V02) (630GB) Staten Island, NY	652	638	97.85%	14	2.15%	554	49	35	13	1	0	0	2.82	7.08	3.15
(1V02) (632) Northport, NY HCS	18,300	17,716	96.81%	584	3.19%	15,719	922	1,075	412	100	30	42	4.99	5.83	3.13
(1V02) (632) Northport, NY	15,199	14,691	96.66%	508	3.34%	12,966	785	940	351	95	28	34	5.92	5.92	2.35
(1V02) (632BU) Northport, NY - VADOM	35	33	94.29%	2	5.71%	33	0	(	0	0	0	2			
(1V02) (632GA) East Meadow, NY	953	924	96.96%	29	3.04%	821	50	53	3 24	2	2	2 1	5.13	7.6	8.61
(1V02) (632HA) Valley Stream, NY	186	177	95.16%	9	4.84%	164	9	2	8	0	0	1	3.41		9.22
(1V02) (632HB) Riverhead, NY	766	754	98.43%	12	1.57%	718	20	16	10	2	0	0	0.88	3.26	2.04
(1V02) (632HC) Bay Shore, NY	450	437	97.11%	13	2.89%	394	20	23	10	0	0	3	5.98		4.22
(1V02) (632HD) Patchogue, NY	637	628	98.59%	9	1.41%	563	31	34	7	1	0	1	3.2	15.71	1.94
(1V02) (632QA) Northport 1, NY - Mobile	54	54	100.00%	0	0.00%	49	3	2	0	0	0	0		1.74	
(1V02) (632QB) Northport 2, NY - Mobile	20	18	90.00%	2	10.00%	11	4		2	0	0	0	9.82	9.89	
(1V04) (460) Wilmington, DE HCS	14,922	14,343	96.12%	579	3.88%	12,740	803	800	411	86	42	2 40	4.87	7.53	3.32
(1V04) (460) Wilmington, DE	9,639	9,200	95.45%	439	4.55%	8,111	508	581	305	61	37	36	6.62	7.94	2.1
(1V04) (460GA) Sussex County, DE	1,470	1,415	96.26%	55	3.74%	1,244	108	63	38	14	2	2 1	5.6	7.9	3.51
(1V04) (460GC) Kent County, DE	1,212	1,158	95.54%	54	4.46%	1,037	66	55	39	9	3	3	4.08	7.39	7.54
(1V04) (460GD) Cape May County, NJ	328	325	99.09%	3	0.91%	313	7		3	0	0	0	0.87	2.22	2.9
(1V04) (460HE) Atlantic County, NJ	1,100	1,078	98.00%	22	2.00%	957	60	61	21	1	0	0	2.02	5.74	5.76
(1V04) (460HG) Cumberland County, NJ	1,173	1,167	99.49%	6	0.51%	1,078	54	. 35	5 5	1	0	0	1.85	3.03	1.97
(1V04) (503) Altoona, PA HCS	16,181	15,941	98.52%	240	1.48%	14,498	802	641	184	30	9	17	1.42	4.35	3.1
(1V04) (503) Altoona, PA (James E. Van Zandt)	9,124	8,957	98.17%	167	1.83%	8,123	437	397	125	21	8	13	1.35	4.49	2.81
(1V04) (503GA) Johnstown, PA	2,197	2,170	98.77%	27	1.23%	2,040	74	. 56	3 22	3	0	2	1.69	4.15	2.22
(1V04) (503GB) DuBois, PA	2,113	2,099	99.34%	14	0.66%	1,819	166	114	13	0	0	1	1.75	5.63	3.96
(1V04) (503GC) State College, PA	1,980	1,964	99.19%	16	0.81%	1,833	75	56	3 10	5	0	1	1.1	2.24	4.97
(1V04) (503GD) Huntingdon County, PA	428	419	97.90%	9	2.10%	390	23	6	8	0	1	0	1.35	3.21	2.28
(1V04) (503GE) Indiana County, PA	339	332	97.94%	7	2.06%	293	27	12	2 6	1	0	0	1.31	6.38	2.91
(1V04) (529) Butler, PA HCS	7,127	7,021	98.51%	106	1.49%	6,542	219	260	96	8	0	2	0.35	2.72	3.88
(1V04) (529) Duffy Road, PA (Abie Abraham)	5,023	4,924	98.03%	99	1.97%	4,487	199	238	90	7	0	2	0.51	2.88	4.12
(1V04) (529A4) New Castle Road, PA (Butler)	74	74	100.00%	0	0.00%	73	0	1	0	0	0	0			2.5
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	732	730	99.73%	2	0.27%	715	8	7	7 1	1	0	0	0.23	0.57	3.54
(1V04) (529GB) Lawrence County, PA	360	359	99.72%	1	0.28%	351	5	3	1	0	0	0	0.08	0	2.81
(1V04) (529GC) Armstrong County, PA	281	281	100.00%	0	0.00%	276	3	2	0	0	0	0	0.06	1.94	0.9
(1V04) (529GD) Clarion County, PA	216	216	100.00%	0	0.00%	213	2	1	0	0	0	0	0.36	0.08	2.62
(1V04) (529GF) Cranberry Township, PA	441	437	99.09%	4	0.91%	427	2		4	0	0	<u> </u>	0.31	2	
(1V04) (542) Coatesville, PA HCS	10,500	10,310	98.19%	190	1.81%	9,733	289	288	126	30	25	9	1.45	3.38	4.3
(1V04) (542) Coatesville, PA	8,647	8,474	98.00%	173	2.00%	7,996	233	245	115	24	25	9	1.3	3.39	4.53
(1V04) (542BU) Coatesville, PA - VADOM	614	614	100.00%	0	0.00%	594	14	. 6	0	0	0	0			0.02
(1V04) (542GA) Delaware County, PA	779	763	97.95%	16	2.05%	718	22	23	11	5	0	0	2.47	1.4	3.93
(1V04) (542GE) Spring City, PA	460	459	99.78%	1	0.22%	425	20	14	0	1	0	0	0.8	0.33	3.86
(1V04) (562) Erie, PA HCS	10,467	10,059	96.10%	408	3.90%	9,043	483	533	307	83	10	8	2.83	8.36	2.15
(1V04) (562) Erie, PA	7,559	7,214	95.44%	345	4.56%	6,430	355	429	260	73	7	5	3.06	8.23	1.97
(1V04) (562GA) Crawford County, PA	727	704	96.84%	23	3.16%	645	37	22	19	3	0	1	2.11	15.02	1.13
(1V04) (562GB) Ashtabula County, OH	705	683	96.88%	22	3.12%	626	24	33	14	4	3	1	4.84	2.11	3.83
(1V04) (562GC) McKean County, PA	247	247	100.00%	0	0.00%	237	5	Ę	0	0	0	0	1	7.83	2.23
(1V04) (562GD) Venango County, PA	561	553	98.57%	8	1.43%	511	26	16	6	2	0	0	1.64	4.11	2.33
(1V04) (562GE) Warren County, PA	668	658	98.50%	10	1.50%	594	36	28	8	1	0	1	2.66	6.24	2.75
(1V04) (595) Lebanon, PA HCS	24,577	23,988	97.60%	589	2.40%	21,929	1,045	1,014	427	96	23	43	2.29	4.28	3.44
(1V04) (595) Lebanon, PA	15,823	15,418	97.44%	405	2.56%	13,998	688	732	300	62	17	26	2.44	4.16	2.84
(1V04) (595GA) Cumberland County, PA	3,430	3,335	97.23%	95	2.77%	3,080	134	. 121	63	19	1	12	2.64	5.73	5.07

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(1V04) (595GC) Lancaster County, PA	1,459	1,440	98.70%	19	1.30%	1,345	45	50	13	5	0	1	1.42	2.52	3.34
(1V04) (595GD) Berks County, PA	1,341			13		1,247	60			2	0	0	2.81	3.75	
(1V04) (595GE) York, PA	1,964			47		1,748	94			8	5	3	2.13	6.06	
(1V04) (595GF) Schuylkill County, PA	531		98.12%	10		482	24			0	0	1	1.48		4.35
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	29		100.00%	0	0.00%	29	0	0	0	0	0	0	0.45		
(1V04) (642) Philadelphia, PA HCS	28,986	27,728	95.66%	1,258	4.34%	25,034	1,342	1,352	809	188	132	129	3.85	7.35	2.27
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	22,281	21,220	95.24%	1,061	4.76%	18,967	1,086	1,167	675	165	110	111	3.71	7.14	2.22
(1V04) (642GA) Burlington County, NJ	1,675	1,650	98.51%	25	1.49%	1,552	57	41	16	4	1	4	4.99	5.22	1.44
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,094	2,027	96.80%	67	3.20%	1,866	100	61	36	11	14	6	4.49	10.46	1.5
(1V04) (642GD) Gloucester County, NJ	1,593	1,541	96.74%	52	3.26%	1,433	64	44	37	3	5	7	1.94	12.23	
(1V04) (642GF) Camden, NJ	460			15		406	19			3	0	1	4.97	0	5.21
(1V04) (642GH) West Philadelphia, PA	354			21	5.93%	298	16			2	2	0	4.44		5.45
(1V04) (642QA) Chestnut Street, PA	529		96.79%	17		512				0	0	Ů			
(1V04) (646) Pittsburgh, PA HCS	29,174			1,513		23,428					144			9.24	
(1V04) (646) Pittsburgh, PA	17,641		94.72%	931	5.28%	13,989	1,296			165	89			8.96	
(1V04) (646A4) Heinz, PA (H. John Heinz III)	5,020 1,496		94.06% 98.53%	298	5.94% 1.47%	4,061 1,320	280 93			48	22	13	5.23 1.54	8.13 4.92	
(1V04) (646GA) Belmont County, OH (1V04) (646GB) Westmoreland County, PA	1,490			52		979	157			13	7	2	4.13	11.31	4.55
(1V04) (646GC) Beaver County, PA	1,173			18		995	100			2	1	2	3.03	4.98	
(1V04) (646GD) Washington County, PA	1,302			138		1,022	59			36	19	_		28.15	
(1V04) (646GE) Fayette County, PA	1,293			54		1,062	93			9	6	3	5.82	5.84	
(1V04) (693) Wilkes-Barre, PA HCS	19,063			621	3.26%	16,731				99	31	34		5.85	
(1V04) (693) Wilkes-Barre, PA	13,243			528		11,338	704			81	30			6.11	
(1V04) (693B4) Allentown, PA	3,553	3,480	97.95%	73	2.05%	3,241	132	107	55	14	0	4	2.84	5.09	2.73
(1V04) (693GA) Sayre, PA	779	769	98.72%	10	1.28%	728	16	25	7	2	0	1	2.46	2.75	4.95
(1V04) (693GB) Williamsport, PA	830	823	99.16%	7	0.84%	798	13	12	5	2	0	0	0.5	2.08	2.16
(1V04) (693GC) Tobyhanna, PA	55	54	98.18%	1	1.82%	53	0	1	0	0	1	0	0.8	0	10.5
(1V04) (693GF) Columbia County, PA	248	247	99.60%	1	0.40%	242	4	1	1	0	0	0	0.15		3.62
(1V04) (693GG) Northampton County, PA	233	232	99.57%	1	0.43%	212	15	5	1	0	0	0	2.15	0	3.62
(1V04) (693QA) Wayne County, PA	122	122	100.00%	0	0.00%	119		_		0	0	0	0.72		0
(1V05) (540) Clarksburg, WV HCS	14,228			343					_					5.94	
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	11,312		97.25%	311		10,065	475			48	27			5.98	4.56
(1V05) (540BU) Clarksburg, WV - VADOM	5		100.00%	0		4	0		0		0	0			
(1V05) (540GA) Tucker County, WV	267		99.25%	2	0.75%	251	8			0	0	0	2.08	4.57	2.91
(1V05) (540GB) Wood County, WV	1,150		98.87%	13		1,039	53			3	0	1	3.15	4.57	
(1V05) (540GC) Braxton County, WV (1V05) (540GD) Monongalia County, WV	488 950			10	-	471 850	48			0	0	0	5.08	1.94	1.67 3.18
(1V05) (540GD) Monorigalia County, WV (1V05) (540HK) Clarksburg, WV - Mobile	56		96.43%	2		46	2			1	0	0	7.36	0	
(1V05) (512) Baltimore, MD HCS	31,067			2,152		25,934				425	204			12.95	
(1V05) (512) Baltimore, MD	17,651		89.92%	1,779		13,813	966			367	175			14.21	12.2
(1V05) (512A5) Perry Point, MD	4,837			167	3.45%	4,332	152			26	13			12.13	
(1V05) (512GA) Cambridge, MD	1,449	1,423	98.21%	26	1.79%	1,325	53	45	18	3	1	4	1.47	5.35	
(1V05) (512GC) Glen Burnie, MD	1,538	1,511	98.24%	27	1.76%	1,413	51	47	15	6	2	4	3.65	8.55	1.4
(1V05) (512GD) Loch Raven, MD	2,187	2,101	96.07%	86	3.93%	1,868	100	133	72	10	2	2	2.07	7.24	3.21
(1V05) (512GE) Pocomoke City, MD	513	506	98.64%	7	1.36%	460	23	23	6	0	1	0	2.23	17.9	7.39
(1V05) (512GF) Eastern Baltimore County, MD	950	939	98.84%	11	1.16%	907	18	14	. 11	0	0	0	1.26	8.2	4.7
(1V05) (512GG) Fort Meade, MD	1,152	1,109	96.27%	43	3.73%	1,040	45	24	. 14	13	10	6	1.57	14.53	7.3
(1V05) (512PA) 512PA	1		100.00%	0	0.00%	1	0	0	0	0	0	0		0	
(1V05) (512QA) Baltimore West Fayette Street, MD			99.24%	6		775	6			0	0	5		2.12	
(1V05) (613) Martinsburg, WV HCS	26,238			1,045							102			7.1	
(1V05) (613) Martinsburg, WV	18,104		95.17%	874		15,608	784			170	88		2.89	7.29	
(1V05) (613BU) Martinsburg, WV - VADOM	554	549	99.10%	5	0.90%	529	9	11	1	3	0	1			0.9

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(1V05) (613GA) Cumberland, MD	1,224	1,217	99.43%	7	0.57%	1,080	64	73	6	1	0	0	2.69	6.51	2.39
(1V05) (613GB) Hagerstown, MD	1,184	1,161	98.06%	23	1.94%	1,093	31	37	15	3	3	2	1.94	2.08	11.63
(1V05) (613GC) Stephens City, VA	1,775	1,760	99.15%	15	0.85%	1,674	43	43	13	1	0	1	2	5.88	1.65
(1V05) (613GD) Franklin, WV	83	83	100.00%	0	0.00%	80	0	3	0	0	0	0			0
(1V05) (613GE) Petersburg, WV	453	447	98.68%	6	1.32%	429	13			1	0	1	1.23		8.7
(1V05) (613GF) Harrisonburg, VA	1,047	1,006	96.08%	41	3.92%	958	30	18	26	1	8	6	2.1	19.33	17.45
(1V05) (613GG) Fort Detrick, MD	1,814	1,740	95.92%	74	4.08%	1,530	85			11	3	7	3.43		7.27
(1V05) (688) Washington, DC HCS	36,012	35,203	97.75%	809	2.25%	33,436	802	965	515		62	70	1.35	4.57	2.95
(1V05) (688) Washington, DC	30,278			743	2.45%	27,976	687			150	56	67			2.97
(1V05) (688GA) Fort Belvoir, VA	2,033		99.02%	20	0.98%	1,945	30	38	11	8	0	1	0.86		
(1V05) (688GB) Southeast Washington, DC	165		100.00%	0	0.00%	152	8	-	0	0	0	0			1.94
(1V05) (688GD) Charlotte Hall, MD	883	882		1	0.11%	859	19		· ·	0	0	0			0
(1V05) (688GE) Southern Prince Georges County, MD	1,554	1,540		14	0.90%	1,497	27			1	5	0		3.79	1.29
(1V05) (688GF) Montgomery County, MD	643		96.42%	23		579	19			3	1	2			
(1V05) (688GG) Lexington Park, MD	386		100.00%	0	0.00%	379	4	3		0	0	0	-	1	0.12
(1V05) (688QA) Franklin Street, DC	70		88.57%		11.43%	49	8			0	0	0			9.2
(1V05) (517) Beckley, WV HCS	9,588	<u> </u>		370		8,591	299				9				
(1V05) (517) Beckley, WV	8,880		95.99%	356	4.01%	7,972	261			35	9	14			0.91
(1V05) (517GB) Greenbrier County, WV	398		100.00%	0	0.00%	365	20			0	0	0			5.49
(1V05) (517QA) Princeton, WV	310			14	4.52%	254	18			3	0	0	-		1.35
(1V05) (581) Huntington, WV HCS (1V05) (581) Huntington, WV (Hershel "Woody" Williams)	18,870 14,667	18,362 14,207		508 460	2.69% 3.14%	16,686 12,770	941 796			111	56 55				2.08 1.39
(1V05) (581GA) Prestonsburg, KY	1,378	1,347	97.75%	31	2.25%	1,275	36	36	21	8	1	1	3.09	1.37	6.32
(1V05) (581GB) Charleston, WV	2,301	2,285		16	0.70%	2,150	87			1	0	3			2.45
(1V05) (581GG) Gallipolis, OH	322			1	0.70%	312	7	2		1	0	0			0
(1V05) (581GH) Lenore, WV	195		100.00%	0	0.00%	172	15		0	0	0	0			
(1V05) (581QA) Huntington Ninth Street, WV	7		100.00%	0	0.00%	7	0				0	0			
(1V06) (558) Durham, NC HCS	36,209		91.06%	3,236		29,193	1,684	2,096			402	241	4.27	11.23	6.56
(1V06) (558) Durham, NC	19,952			2,145		15,705	900			519	316				4.57
(1V06) (558GA) Greenville, NC	7,437			741	9.96%	5,882	396			167	60				7.12
(1V06) (558GB) Raleigh, NC	1,689			48	2.84%	1,485	77			3	4	2			2.88
(1V06) (558GC) Morehead City, NC	1,216	1,132	93.09%	84	6.91%	933	77	122	60	16	4	4	5.09		9.98
(1V06) (558GD) Durham County, NC	1,301	1,217	93.54%	84	6.46%	1,135	22	60	49	23	8	4			8.12
(1V06) (558GE) Hillandale Road, NC	1,258	1,246	99.05%	12	0.95%	1,147	46	53	12	0	0	0	2.96	11.17	0
(1V06) (558GF) Wake County, NC	1,587	1,486	93.64%	101	6.36%	1,350	71	65	65	19	10	7			6.99
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,461	1,445	98.90%	16	1.10%	1,296	75	74	16	0	0	0	3.88	1.71	0.34
(1V06) (558GH) Clayton-East Raleigh, NC	174	170	97.70%	4	2.30%	145	9	16	1	3	0	0		3	4.59
(1V06) (558QA) Brier Creek, NC	134			1	0.75%	115	11		'	0	0	0		5.31	
(1V06) (565) Fayetteville, NC HCS	40,953		94.38%	2,302		34,537	1,872			445	190	92			
(1V06) (565) Fayetteville, NC	7,949		97.31%	214		7,214	244			35	14			4.8	
(1V06) (565GA) Jacksonville, NC	1,965			62	3.16%	1,800	50			24	4	0		6.75	
(1V06) (565GC) Wilmington, NC	6,681	6,520		161	2.41%	5,863	314			21	17				
(1V06) (565GD) Hamlet, NC	752			18		675	24			6	0				3.08
(1V06) (565GE) Robeson County, NC	1,057	992		65	6.15%	885	36			19	25				2.29
(1V06) (565GF) Goldsboro, NC	906			23		833	29			11	0				1.46
(1V06) (565GG) Lee County, NC	1,172			49	4.18%	1,039	43			5	4	2			6.29
(1V06) (565GH) Brunswick County, NC	434			1	0.23%	405	16			0	0	0			3.18
(1V06) (565GJ) Jacksonville 2, NC	513		99.61%	2	0.39%	493	12		_	0	0	0	-10		
(1V06) (565GL) Cumberland County, NC	17,149			1,613		13,221	1,013			296	125			12.25	9.5
(1V06) (565GM) Jacksonville 3, NC	560		98.21%	10		539	7	4		0	0	0			1.91
(1V06) (565MB) IDES Fort Bragg	64		100.00%	0	0.00%	57	2			0	0	0		6.78	1.74
(1V06) (565MD) IDES Camp Lejeune	150	150	100.00%	0	0.00%	150	0	0	0	0	0	0		0	0

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(1V06) (565QA) Robeson Street, NC	636	636	100.00%	0	0.00%	636	0	0	0	0	0	0			
(1V06) (565QD) Raeford Road, NC	882			14		725	78	65	5 14	0	0	0		5.27	
(1V06) (565QE) Womack, NC	83			70		2	4	7		28	1	0			
(1V06) (590) Hampton, VA HCS	29,523			2,636		23,699	1,429	1,759		599	270	384	14.56	15.09	7.14
(1V06) (590) Hampton, VA	24,522			2,282		19,598	1,154			538	245		19.42		6.2
(1V06) (590BU) Hampton, VA - VADOM	28		100.00%	0	0.00%	28	0			0	0				
(1V06) (590GB) Virginia Beach, VA	2,003			148	7.39%	1,633	126			46	23	18	4.44	17.41	10.75
(1V06) (590GC) Albemarle, NC	680			6	0.88%	628	31			0	0	0	3.31	0	0.97
(1V06) (590GD) Chesapeake, VA	2,048			70		1,779	96			15	2	6	3.98		8.92
(1V06) (590MA) IDES Portsmouth	67			53		5	2			0	0	0		41	
(1V06) (590MB) IDES Langley	70			56		11	2	1	56	0	0	0		38.8	
(1V06) (590MC) IDES Fort Eustis	105	84	80.00%	21		17	18	49	21	0	0	0		19.41	22.91
(1V06) (637) Asheville, NC HCS	24,599			1,554		19,927	1,299			258	93	156	5.43		5.97
(1V06) (637) Asheville, NC (Charles George)	20,039			1,246		16,259	1,023			197	83		3.45		4.88
(1V06) (637BU) Asheville, NC - VADOM	7		100.00%	0	0.00%	7	0			0	0		00	0.00	
(1V06) (637GA) Franklin, NC	975			91	9.33%	787	48			23	0	5	7.45	7.48	20.13
(1V06) (637GB) Rutherford County, NC	966			78		750	72			16	2	7	10.35		6.41
(1V06) (637GC) Hickory, NC	2,612			139	5.32%	2,124	156			22	8	3	6.21	7.29	5.43
(1V06) (652) Richmond, VA HCS	38,052	· · ·		1,765		31,917	2,225				133				4.03
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	32,413			1,653		26,854	1,956			347	126			7.18	4.66
(1V06) (652GA) Fredericksburg, VA	1,904	1,877	98.58%	27	1.42%	1,693	112	72	21	4	1	1	3.48	5.86	2.81
(1V06) (652GB) Fredericksburg 2, VA	1,721	1,693	98.37%	28	1.63%	1,555	76	62	25	2	1	0	2.68	5.58	2.16
(1V06) (652GE) Charlottesville, VA	1,421	1,382	97.26%	39	2.74%	1,298	42	42	27	7	3	2	3.22	6.79	1.54
(1V06) (652GF) Emporia, VA	593	575	96.96%	18	3.04%	517	39	19	14	2	2	0	2.11	1.3	8.09
(1V06) (658) Salem, VA HCS	22,728	22,033	96.94%	695	3.06%	19,964	1,082	987	461	127	68	39	3.1	7.25	2.14
(1V06) (658) Salem, VA	17,369	16,739	96.37%	630	3.63%	14,998	896	845	409	120	66	35	4.31	7.45	1.39
(1V06) (658BU) Salem, VA - VADOM	14	14	100.00%	0	0.00%	12	2	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	460	459	99.78%	1	0.22%	435	18	6	1	0	0	0	1.35	17	1.46
(1V06) (658GB) Danville, VA	1,555	1,510	97.11%	45	2.89%	1,384	58	68	36	6	2	1	3.36	3.58	5.93
(1V06) (658GC) Lynchburg, VA	1,307	1,297	99.23%	10	0.77%	1,204	57	36	9	1	0	0	1.98	2.75	2.48
(1V06) (658GD) Staunton, VA	900	897	99.67%	3	0.33%	861	21	15	2	0	0	1	1.32	1.11	0.89
(1V06) (658GE) Wytheville, VA	1,123	1,117	99.47%	6	0.53%	1,070	30	17	4	0	0	2	1.19	0.12	2.37
(1V06) (659) Salisbury, NC HCS	48,384	44,366	91.70%	4,018	8.30%	37,990	2,890	3,486	2,326	920	399	373	5.08	10.77	7.82
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	16,452	15,607	94.86%	845	5.14%	13,579	1,000	1,028	533	170	71	71	3.48	7.16	5.77
(1V06) (659BY) Kernersville, NC	15,346	13,530	88.17%	1,816	11.83%	11,496	910	1,124	954	429	215	218	7.43	14.55	13.39
(1V06) (659BZ) South Charlotte, NC	14,445	13,273	91.89%	1,172	8.11%	11,414	806	1,053	701	282	108	81	3.83	11.67	4.56
(1V06) (659GA) North Charlotte, NC	2,141	1,956	91.36%	185		1,501	174			39	5	·	4.39	8.65	5.54
(2V07) (508) Atlanta, GA HCS	55,914	53,115	94.99%	2,799	5.01%	47,776	2,473	2,866	1,979	527	162	131	2.28	9.58	3.03
(2V07) (508) Atlanta, GA	24,018	22,546	93.87%	1,472	6.13%	19,623	1,308	1,615	1,093	254	65	60	2.74	8.43	2.6
(2V07) (508GA) Fort McPherson, GA	4,552	4,329	95.10%	223	4.90%	3,950	192	187	155	40	20	8	2.15	18.41	5.1
(2V07) (508GE) Oakwood, GA	2,737	2,673	97.66%	64	2.34%	2,530	77	66	44	20	0	0	1.48		1.73
(2V07) (508GF) Austell, GA	1,135	1,132	99.74%	3	0.26%	1,116	10	6	3	0	0	0	0.32	4.38	0
(2V07) (508GG) Stockbridge, GA	1,709	1,690	98.89%	19	1.11%	1,551	79	60	16	1	0	2	2.79	3.41	2.42
(2V07) (508GH) Lawrenceville, GA	2,442	2,420	99.10%	22		2,296	62	62	20	2	0	0	1.43		2.03
(2V07) (508GI) Newnan, GA	1,315			12		1,207	45			1	0	1	1.7		3.45
(2V07) (508GJ) Blairsville, GA	905	895	98.90%	10	1.10%	820	40	35	7	3	0	0	0.95	6.39	1.72
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	1,765		92.80%	127		1,421	105			28	11	9	3.7		1.01
(2V07) (508GL) Rome, GA	868		98.85%	10		804	22			1	0	0	1.34		1.77
(2V07) (508GN) Covington, GA	396	396	100.00%	0	0.00%	376	15	5	0	0	0	0	1.23		1
(2V07) (508GO) Northeast Cobb County, GA	1,139			22		1,080	16		16	3	2	1	2.75	8.33	0.65
(2V07) (508GP) South Cobb County, GA	485	458	94.43%	27	5.57%	402	25	31	26	0	1	0			4.69

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(2V07) (508QB) East Point, GA	401	387	96.51%	14	3.49%	371	9	7	9	4	1	0		45.86	1.85
(2V07) (508QC) Henderson Mill, GA	1,843	1,838	99.73%	5	0.27%	1,796	31	11	4	0	0	1			0.68
(2V07) (508QD) Fulton County, GA	362	361	99.72%	1	0.28%	348	10	3	0	1	0	0		1	4.68
(2V07) (508QE) Gwinnett County, GA	1,150	1,143	99.39%	7	0.61%	1,074	34	35		1	0	0	1.49		2.86
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	8,692				8.76%	7,011	393			168	62				
(2V07) (509) Augusta, GA HCS	25,265	23,846	94.38%	1,419	5.62%	20,981	1,402	1,463	874	274	113	158	5.35	8.87	6.25
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	10,448	9,686	92.71%	762	7.29%	8,533	554	599	386	190	83	103	0	10.71	1.58
(2V07) (509A0) Augusta Uptown, GA	11,953	11,413	95.48%	540	4.52%	9,979	668	766	388	79	26	47	6.25	4.8	7.21
(2V07) (509GA) Athens, GA	1,465	1,368	93.38%	97	6.62%	1,238	75	55	87	4	4	2	6.65	6.87	2.79
(2V07) (509GB) Aiken, SC	924	913	98.81%	11	1.19%	799	93	21	8	0	0	3		0.41	1.76
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	475			9		432	12			1	0	1		0.7	0.14
(2V07) (521) Birmingham, AL HCS	38,824		96.52%		3.48%		1,510				66	ļ			
(2V07) (521) Birmingham, AL	17,974		96.01%		3.99%	15,749	627	881		148	48	50			1.56
(2V07) (521GA) Huntsville, AL	6,310				4.25%	5,515	299	228		68	4	4	1.64	8.6	
(2V07) (521GC) Florence, AL	1,457			6	011170	1,317	85			1	0			0.3	
(2V07) (521GD) Rainbow City, AL	825			5	0.0.70	738	54	28		1	0		3.61	1.12	
(2V07) (521GE) Oxford, AL	1,324			3	0.23%	1,249	53			0	0	_		2.48	1.57
(2V07) (521GF) Jasper, AL	775			5	0.65%	749	14		'	0	0		0.76	2.18	
(2V07) (521GG) Bessemer, AL	716			8	1.12%	664	25			0	0		3.76	2.11	1.68
(2V07) (521GH) Childersburg, AL	1,095			2	0.18%	1,073	12			0	0			1.38	
(2V07) (521GI) Guntersville, AL	1,306			070	0.61%	1,235	47			0	0		1.43	5.77	1.65
(2V07) (521GJ) Birmingham 7th Avenue South, AL	,			278	4.86%	4,923	221	296		61	11			7.55	1.64
(2V07) (521QA) Callahan, AL (2V07) (534) Charleston, SC HCS	1,324 47,902		96.15% 98.97%	51 494	3.85% 1.03%	1,156 44,500	1,683			11 47	7			4.54	1.06
(2V07) (534) Charleston, SC (Ralph H. Johnson)	21,730			356		19,864	791	719		30					
(2V07) (534BY) Savannah, GA	7,616					7,166	269	139		8	0		1.31	4.01	1.61
(2V07) (534GB) Myrtle Beach, SC	1,979		99.65%	7	0.35%	1,863	57			0	0			9.2	
(2V07) (534GC) Beaufort, SC	1,906			7	0.37%	1,806	59			0	0			4.69	1.24
(2V07) (534GD) Goose Creek, SC	4,006			27	0.67%	3,595	234	150		7		0		5.33	
(2V07) (534GE) Hinesville, GA	4,158					4,058	63			1	0	0		1.04	0.72
(2V07) (534GF) Trident 1, SC	1,450			2		1,426	18		. 2	0	0	0		8.64	
(2V07) (534QA) Market Commons, SC	4,035			40		3,732	167	96		1	1	1	1.72	3.93	
(2V07) (534QB) Trident 2, SC	679	678	99.85%	1	0.15%	651	22	5	1	0	0	0		0.7	1.03
(2V07) (534QC) Charleston City Hall Lane, SC	343	343	100.00%	0	0.00%	339	3	1	0	0	0	0			3.06
(2V07) (544) Columbia, SC HCS	47,585	45,541	95.70%	2,044	4.30%	40,735	2,259	2,547	1,335	294	146	269	2.61	11.66	3.55
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	30,403	28,831	94.83%	1,572	5.17%	25,329	1,542	1,960	1,038	220	114	200	3.44	11.74	2.96
(2V07) (544BZ) Greenville, SC	5,415	5,229	96.57%	186	3.43%	4,746	253	230	114	17	10	45	1.99	11.02	4.03
(2V07) (544GB) Florence, SC	2,607	2,575	98.77%	32	1.23%	2,446	70	59	27	3	1	1	1.27	8.7	2.74
(2V07) (544GC) Rock Hill, SC	2,516	2,486	98.81%	30	1.19%	2,318	101	67	25	2	1	2	3.16	6.93	3.09
(2V07) (544GD) Anderson, SC	2,395			146	6.10%	1,987	136	126	82	39	14	11	2.08	14.25	8.5
(2V07) (544GE) Orangeburg, SC	1,156		99.13%			1,104	31	11		3	0				2.61
(2V07) (544GF) Sumter, SC	1,584			28	1.77%	1,435	74			4	3	0			5.25
(2V07) (544GG) Spartanburg, SC	1,316			10		1,246	28			1	1	1	2.15		
(2V07) (544HK) Columbia, SC - Mobile	193		84.46%	30		124	24			5	2	1		9.22	
(2V07) (557) Dublin, GA HCS	21,830		95.04%				1,030								
(2V07) (557) Dublin, GA (Carl Vinson)	12,369		94.86%	636			603			142	89				
(2V07) (557GA) Macon, GA	3,496		92.45%	264	7.55%	2,842	186			43	27				12.21
(2V07) (557GB) Albany, GA	1,675		95.10%	82		1,407	74			22	6	2		6.52	
(2V07) (557GC) Milledgeville, GA	554			7	1.26%	521	11			3	1	1	3.55	0	
(2V07) (557GE) Brunswick, GA	1,246		97.75%			1,113	52		-	2	0		-	6.71	2.56
(2V07) (557GF) Tifton, GA	1,339		99.18%	11		1,236	48			3	0		1.31	2.94	2.5
(2V07) (557HA) Perry, GA	1,151	1,096	95.22%	55	4.78%	977	56	63	32	13	5	5	4.47	7.4	9.32

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(2V07) (619) Central Alabama HCS	23,856	22,525	94.42%	1,331	5.58%	20,051	1,071	1,403	909	214	114	94	4.99	9.44	6.9
(2V07) (619) Montgomery, AL (Central Alabama)	5,744	5,332	92.83%	412	7.17%	4,530	349	453	280	79	40	13		8.14	7.54
(2V07) (619A4) Tuskegee, AL (Central Alabama)	6,434	6,091	94.67%	343		5,435	249	407	240	56	25	22	5.36	10.06	4.02
(2V07) (619GA) Columbus, GA	1,667		94.72%	88	5.28%	1,437	69			8	5	13	6.02	7.99	
(2V07) (619GD) Wiregrass, AL	2,091		91.34%	181	8.66%	1,732	68			30	15		8.15	16.34	
(2V07) (619GE) Monroe County, AL	216			10	4.63%	176	14			2	0		4.26	0	
(2V07) (619GF) Central Alabama Montgomery, AL	4,134		96.42%	148		3,613	212			18	16		3.95	7.06	1.58
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP (2V07) (619QA) Dothan 2, AL	1,365		95.38%	63	0.00% 4.62%	1,204	31		7 47	0	0	0	2.82		9.88
(2V07) (619QA) Bothan 2, AL	2,184			86		1,904	79			10	9	15	5.38	22.05	
(2V07) (619QB) Fort Berlining, GA (2V07) (679) Tuscaloosa, AL HCS	7,595			438						39	-				
(2V07) (679) Tuscaloosa, AL	7,395			437	5.91%	6,045	353			39	19	_	5.64	7.02	
(2V07) (679BU) Tuscaloosa, AL - VADOM	35		100.00%	0	0.00%	35	000			0	0		3.04	7.02	7.51
(2V07) (679GA) Selma, AL	136		99.26%	1	0.74%	135	0		) 0	0	1	0	1.43		0
(2V07) (679HK) Tuscaloosa, AL - Mobile	28		100.00%	0	0.00%	25	3		0	0	0	0	1.57		
(2V08) (516) Bay Pines, FL HCS	65,517			2,824			3,494	3,464	2,083	416	169	156		7.53	5.75
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	35,032	33,539	95.74%	1,493	4.26%	29,564	2,012	1,963	1,093	216	103		3.1	7.53	4.3
(2V08) (516BZ) Lee County, FL	15,178	14,463	95.29%	715	4.71%	12,904	794	765	5 571	89	22	33	2.74	7.25	5.7
(2V08) (516GA) Sarasota, FL	3,084	2,994	97.08%	90	2.92%	2,685	149	160	72	13	2	3	6.55	0.34	6.25
(2V08) (516GB) St. Petersburg, FL	756	729	96.43%	27	3.57%	691	17	21	26	1	0	0	4.49	2.5	5.18
(2V08) (516GC) Palm Harbor, FL	2,448	2,412	98.53%	36	1.47%	2,193	84	135	31	3	2	0	4.08	1.9	5.75
(2V08) (516GD) Bradenton, FL	2,994	2,699	90.15%	295	9.85%	2,343	180	176	171	66	33	25	9.25	11.42	11.28
(2V08) (516GE) Port Charlotte, FL	2,204	2,107	95.60%	97	4.40%	1,855	134	. 118	61	16	6	14	3.76	24.04	9.8
(2V08) (516GF) Naples, FL	2,316	2,256	97.41%	60	2.59%	2,072	88	96	49	10	1	0	2.99	1.1	9.99
(2V08) (516GH) Sebring, FL	1,505	1,494	99.27%	11	0.73%	1,428	36	30	9	2	0	0	1.6	4.89	3.26
(2V08) (546) Miami, FL HCS	32,624									370					
(2V08) (546) Miami, FL (Bruce W. Carter)	19,568		93.91%			16,595	821			196	135		4.79	8.66	
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	8,901		93.25%	601			353	396		166	36		4.55	9.37	2.95
(2V08) (546GA) Miami Flagler, FL	18		100.00%	0	0.00%	17	1		0	0	0		0.83	4.50	0.11
(2V08) (546GB) Key West, FL	669		99.55%	3	01.070	641	11			0	0		0.42	1.56	
(2V08) (546GC) Homestead, FL (2V08) (546GD) Pembroke Pines, FL	1,253 565		96.57% 98.94%	43		1,069 505	52			6	6		7.85 1.99	4.13 7.29	
(2V08) (546GE) Key Largo, FL	176			2			3			1	0		2.9	4.12	
(2V08) (546GF) Hollywood, FL	981			18		863	55			1	1	0	3.21	1.2	
(2V08) (546GH) Deerfield Beach, FL	493			2			10		3 2	0	0		1.03		
(2V08) (548) West Palm Beach, FL HCS	41,357			1,178					953	144	42	39		5.35	
(2V08) (548) West Palm Beach, FL	32,751		96.60%	1,113		28,548	1,446	1,644	901	140	37		2.71	5.8	5.1
(2V08) (548BU) West Palm Beach, FL - VADOM	222	222	100.00%	0	0.00%	221	1	(	0	0	0	0			
(2V08) (548GA) Fort Pierce, FL	1,700	1,693	99.59%	7	0.41%	1,661	15	17	7 6	0	0	1	1	2.22	0.33
(2V08) (548GB) Delray Beach, FL	1,823	1,788	98.08%	35	1.92%	1,651	75	62	2 27	2	4	2	5.14	2.18	1.75
(2V08) (548GC) Stuart, FL	1,631	1,631	100.00%	0	0.00%	1,628	2	. 1	0	0	0	0	0.13	0	0
(2V08) (548GD) Boca Raton, FL	961	955	99.38%	6	0.62%	937	9	9	6	0	0	0	0.9	0.83	1.79
(2V08) (548GE) Vero Beach, FL	999	996	99.70%	3	0.30%	899	59	38	3	0	0	0	2.9	1.58	2.8
(2V08) (548GF) Okeechobee, FL	610	610	100.00%	0	0.00%	571	14	25	0	0	0	0	0.82	8.07	5.35
(2V08) (548QA) Port Saint Lucie, FL	660		97.88%	14		577	45			2	1	1		5.5	
(2V08) (573) Gainesville, FL HCS	67,318									657					
(2V08) (573) Gainesville, FL (Malcom Randall)	18,256					15,410	901			156	68		2.87	7.19	
(2V08) (573A4) Lake City, FL	5,715		97.03%			5,029	281			32	15		4.43	7.76	
(2V08) (573BY) Jacksonville 1, FL	8,450			754	8.92%	6,542	497			173	79		6.38	14.12	
(2V08) (573GA) Valdosta, GA (2V08) (573GD) Ocala, FL	1,348			42 71		1,174 2,477	63 123			3	0		3.97 4.47	7.22	
(2V08) (573GE) Ocala, FL (2V08) (573GE) Saint Augustine, FL	2,761 2,423		96.04%				164			23 25				6.15 7.85	
(2000) (0100E) Saint Augustine, 1 E	2,423	2,327	30.04 //	30	0.30 /0	2,024	104	138	, 55		<u> </u>	10	2.0	7.00	10.07

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(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	6,653	6,466	97.19%	187	2.81%	5,831	387	248	135	23	16	13	3.86	3.75	1.09
(2V08) (573GI) The Villages, FL	6,670	6,308	94.57%	362	5.43%	5,217	585	506	240	95	17	10	5.48	8.62	4.23
(2V08) (573GJ) St. Marys, GA	945	908		37	3.92%	810	60			8	15		5.79	5.38	
(2V08) (573GK) Marianna, FL	1,009	1,000	99.11%	9	0.89%	921	54	25	7	1	1	0	2.11	10.82	4.18
(2V08) (573GL) Palatka, FL	1,062	1,051	98.96%	11	1.04%	1,009	19	23	9	2	0	0	1.92	2.85	6.05
(2V08) (573GM) Waycross, GA	652	647	99.23%	5	0.77%	615	26	6	2	2	0	1	1.8	4	2.77
(2V08) (573GN) Perry, FL	283	282	99.65%	1	0.35%	278	3	1	1	0	0	0	0.7	46	1.36
(2V08) (573QA) Gainesville 1-16th Street, FL	173	173	100.00%	0	0.00%	172	1	0	0	0	0	0			0.18
(2V08) (573QB) Gainesville 2-98th Street, FL	310	303	97.74%	7	2.26%	268	20	15	6	1	0	0		3.44	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	817	759	92.90%	58	7.10%	610	31	118	31	1	2	24		12.66	4.58
(2V08) (573QD) Gainesville 4-64th Street (O), FL	629	613	97.46%	16		557	36			2	1	0		3.09	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	839	751		88	10.49%	607	59			13	4	1		8.91	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	14		71.43%	4	28.57%	2	6	_		1	0				
(2V08) (573QG) Jacksonville Southpoint, FL	4,370		94.85%	225	5.15%	3,712	231	202		71	27			9.03	
(2V08) (573QH) Ocala West, FL	765	708		57	7.45%	667	13			6	2	-		5.29	
(2V08) (573QJ) Jacksonville 2, FL (2V08) (573QK) Lake City Commerce Drive, FL	2,391 783	781	94.77%	125	5.23% 0.26%	2,065	96		79	19	0	21	4.31	9.78	
(2V08) (673 QK) Lake City Commerce Drive, PL	65,835	63,806		2,029		59,389			1,275	377	214			7.07	
(2V08) (672) San Juan, PR	44,420		96.33%	1,628	3.67%	39,539	1,731	1,522		320	188			7.53	
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	8,791		99.11%	78		8,355	214			12	3		1.38	4.01	2.05
(2V08) (672BZ) Mayaguez, PR	6,995	6,719		276	3.95%	6,186	257	276		41	17	9	3.88	6.69	
(2V08) (672GA) Saint Croix, VI	254	252		2		249	2	1	1	0	1	0	0.66	22.67	2.15
(2V08) (672GB) Saint Thomas, VI	228	221	96.93%	7	3.07%	211	6		1	2	4	0	1.52	36.53	4
(2V08) (672GC) Arecibo, PR	2,370	2,349	99.11%	21	0.89%	2,269	49	31	20	1	0	0	1.82	13.22	2.82
(2V08) (672GD) Ceiba, PR	1,621	1,610	99.32%	11	0.68%	1,497	70	43	8	0	1	2	3.91	0	0.93
(2V08) (672GE) Guayama, PR	831	826	99.40%	5	0.60%	784	24	18	4	1	0	0	1.07	6.89	4.69
(2V08) (672QA) Comerio, PR	147	146	99.32%	1	0.68%	135	10	1	0	0	0	1	3.48	81.67	
(2V08) (672QB) Utuado, PR	108	108	100.00%	0	0.00%	97	7	4	0	0	0	0	4.09	9.33	
(2V08) (672QC) Vieques, PR	70	70	100.00%	0		67	3			0	0	0	1.45		
(2V08) (673) Tampa, FL HCS	61,833	59,676		2,157	3.49%	52,173				265	116			6.53	
(2V08) (673) Tampa, FL (James A. Haley)	23,295		95.56%	1,035		19,157	1,237			107	20			6.96	1.12
(2V08) (673BV) Tampa, FL - VADOM	6		100.00%	0	0.00%	6	0			0	0	0			
(2V08) (673BZ) New Port Richey, FL	4,923		97.60%	118		4,215	330			27	4	2		5.38	
(2V08) (673GB) Lakeland, FL	2,082	2,052		30	1.44%	1,844	118			12	1	0	3.01	2.78	
(2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL	2,243	581	98.13% 95.40%	28	1.87% 4.60%	1,888	161 38	152 50		5	2		3.17 6.27	3.6 1.14	
(2V08) (673GG) South Hillsborough, FL	3,634	3,434		200		2,827	326			24	7	2	6.53	6.57	
(2V08) (673GH) Lecanto, FL	2,069		99.23%	16		1,982	50			2	0	1	0.81	4.3	
(2V08) (673QA) Forty Sixth Street North, FL	1,339	1,338		1	0.07%	989	211			0	0	0		4.2	
(2V08) (673QB) Forty Sixth Street South, FL	8,709		97.28%	237	2.72%	7,625	470			36	27	25		7.5	
(2V08) (673QC) West Lakeland, FL	1,908	1,757	92.09%	151	7.91%	1,512	114	131	121	12	16	2		4.17	6.66
(2V08) (673QD) Deer Park, FL	434	400	92.17%	34	7.83%	344	33	23	24	7	3	0		6.69	
(2V08) (673QE) Highway Nineteen, FL	352	343	97.44%	9	2.56%	275	26	42	5	4	0	0		5.65	
(2V08) (673QF) Winners Circle, FL	610	610	100.00%	0	0.00%	610	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	499	484	96.99%	15	3.01%	435	30	19	13	0	0	2			4.13
(2V08) (673QH) Bruce B. Downs Boulevard, FL	2,547	2,516	98.78%	31	1.22%	2,340	84	92	25	2	4	0		3.32	
(2V08) (673QI) Medical View Lane, FL	361	358	99.17%	3	0.83%	334	11	13	3	0	0	0		7.33	1.88
(2V08) (673QJ) Hidden River, FL	6,213		96.67%	207	3.33%	5,297	370			23	31			9.67	
(2V08) (675) Orlando, FL HCS	76,396			3,377		66,369				479	210			7.36	
(2V08) (675) Orlando, FL	33,075		94.25%	1,901	5.75%	27,812	1,596			338	166			7.96	5.01
(2V08) (675BV) Lake Baldwin, FL - VADOM	50		100.00%	0		50	0			0	0				
(2V08) (675GA) Viera, FL	14,540	14,122	97.13%	418	2.87%	12,884	590	648	344	55	15	4	0.89	6.15	3.2

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(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	9,420	9,177	97.42%	243	2.58%	8,467	410	300	207	19	7	10	2.25	5.6	1.29
(2V08) (675GC) Kissimmee, FL	1,391	1,360	97.77%	31	2.23%	1,266	51	43	24	6	0	1	2.15	0	8.93
(2V08) (675GD) Deltona, FL	1,331	1,323	99.40%	8	0.60%	1,243	35	45	7	1	0	0	1.39	4.51	3.03
(2V08) (675GE) Tavares, FL	1,606	1,601	99.69%	5	0.31%	1,448	96	57	5	0	0	0	2.53	2.17	2.69
(2V08) (675GF) Clermont, FL	1,073	1,048	97.67%	25	2.33%	965	54	29	19	4	1	1	2.84	0.26	7.5
(2V08) (675GG) Lake Baldwin, FL	9,848	9,216	93.58%	632	6.42%	8,545	330	341	576	38	11	7	1.46	8.42	5.78
(2V08) (675QB) Port Orange, FL	6	6	100.00%	0	0.00%	5	1	0	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,546	2,482	97.49%	64	2.51%	2,386	48	48	42	13	7	2			2.93
(2V08) (675QD) Crossroads, FL	1,510	1,460	96.69%	50	3.31%	1,298	76	86	41	5	3	1		4.15	4.29
(2V09) (596) Lexington, KY HCS	21,780	21,093	96.85%	687	3.15%	18,592	1,226	1,275	581	87	18	1	2.45	6.65	2.06
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	8,573	8,379	97.74%	194	2.26%	7,473	513	393	173	19	2	0	2.97	5.27	1.66
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	9,134	8,703	95.28%	431	4.72%	7,431	523	749	368	48	15	0		7.66	0.15
(2V09) (596BU) Lexington-Leestown, KY - VADOM	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	1,890	1,854	98.10%	36	1.90%	1,654	115	85	16	19	1	0	2.3	4.57	5.39
(2V09) (596GB) Morehead, KY	484	481	99.38%	3	0.62%	469	9	3	2	0	0	1	0.41	12.5	7
(2V09) (596GC) Hazard, KY	618	617	99.84%	1	0.16%	592	13	12	1	0	0	0	1.11	2.51	0.05
(2V09) (596GD) Berea, KY	1,060	1,038	97.92%	22	2.08%	952	53	33	21	1	0	0	2.69	3.15	3.36
(2V09) (603) Louisville, KY HCS	29,319	28,889	98.53%	430	1.47%	26,420	1,245	1,224	327	65	13	25	1.59	4.38	2.09
(2V09) (603) Louisville, KY (Robley Rex)	14,093	13,771	97.72%	322	2.28%	12,003	829	939	249	46	11	16	0.3	4.49	4.34
(2V09) (603BU) Louisville, KY - VADOM	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(2V09) (603GA) Fort Knox, KY	1,952	1,923	98.51%	29	1.49%	1,824	62	37	18	8	2	1	1.26	0.65	3.92
(2V09) (603GB) New Albany, IN	2,164	2,147	99.21%	17	0.79%	2,060	49	38	14	2	0	1	1.12	0.85	3.2
(2V09) (603GC) Shively, KY	2,667	2,663	99.85%	4	0.15%	2,536	68	59	4	0	0	0	1.18	1.7	1.79
(2V09) (603GD) Stonybrook, KY	2,352	2,335	99.28%	17	0.72%	2,250	48	37	15	1	0	1	1.01	1.92	0.94
(2V09) (603GE) Newburg, KY	2,651	2,627	99.09%	24	0.91%	2,469	104	54	12	6	0	6	2.83	9.82	1.62
(2V09) (603GF) Grayson County, KY	1,729	1,719	99.42%	10	0.58%	1,665	34	20	8	2	0	0	1.09	2.64	1.38
(2V09) (603GG) Scott County, IN	966	959	99.28%	7	0.72%	914	24	21	7	0	0	0	2.04	1.93	1.36
(2V09) (603GH) Carrollton, KY	686	686	100.00%	0	0.00%	640	27	19	0	0	0	0	1.42	2.45	0.48
(2V09) (603MA) IDES Fort Knox	36	36	100.00%	0	0.00%	36	0	0	0	0	0	0		0	0.36
(2V09) (603PB) Louisville (SARRTP)	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			0
(2V09) (614) Memphis, TN HCS	31,812	29,938	94.11%	1,874	5.89%	26,414	1,518	2,006	1,063	372	263	176	4.41	9.94	6.1
(2V09) (614) Memphis, TN	19,704	18,295	92.85%	1,409	7.15%	15,816	1,045	1,434	721	299	230	159	3.62	10.35	4.93
(2V09) (614GA) Tupelo, MS	1,018	964	94.70%	54	5.30%	898	34	32	34	18	1	1	3.28	1.29	13.91
(2V09) (614GB) Jonesboro, AR	673	665	98.81%	8	1.19%	631	20	14	7	0	1	0	2.15	2.03	3.57
(2V09) (614GC) Holly Springs, MS	407	396	97.30%	11	2.70%	352	21	23	7	2	0	2	5.03	7.13	4.38
(2V09) (614GD) Savannah, TN	531	491	92.47%	40	7.53%	437	19	35	30	3	6	1	5.93	8.17	16.05
(2V09) (614GE) Covington, TN	1,753	1,689	96.35%	64	3.65%	1,573	60	56	46	10	5	3	3.71	1.73	6.14
(2V09) (614GF) Nonconnah Boulevard, TN	5,008	4,837		171	3.41%	4,304	235	298	130	21	13	7	4.55	7.57	
(2V09) (614GG) Jackson, TN	1,659			59	3.56%	1,478	54		41	13	3	2			
(2V09) (614GI) Dyersburg, TN	600		95.17%	29	4.83%	526	17			5	0	0	6.75		
(2V09) (614GN) Helena, AR	294		90.14%	29		234	13	18	23	1	4	1	6.57	36.67	15.56
(2V09) (614QA) Union Avenue, TN	165		100.00%	0		165	0	-		0	0				
(2V09) (621) Mountain Home, TN HCS	32,971		97.79%	729		29,291				118	29	11			2.09
(2V09) (621) Mountain Home, TN (James H. Quillen)	21,074		97.62%	501		18,629	1,048			84	21				0.51
(2V09) (621BU) Mountain Home, TN - VADOM	103		100.00%	0		83	6				0	0			
(2V09) (621BY) Knoxville, TN (William C. Tallent)	5,291		97.56%	129	2.44%	4,639	268			18	4	1	3.49		
(2V09) (621GA) Rogersville, TN	465		100.00%	0		440	23			0	0	0			
(2V09) (621GC) Norton, VA	739			5	0.68%	721	5			0	0	0	0.75		
(2V09) (621GG) Morristown, TN	1,007			1	0.10%	964	29			0	0	0			
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,674	1,645	98.27%	29	1.73%	1,488	98	59	12	13	4	0	3.53	14.18	3.53

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(2V09) (621GJ) Bristol, VA	1,097	1,079	98.36%	18	1.64%	1,027	30	22	16	2	0	0	2.2	0	3.17
(2V09) (621GK) Campbell County, TN	526	524	99.62%	2	0.38%	454	45	25	2	0	0	0	3.13	2.91	4.23
(2V09) (621QA) Jonesville, VA	113	113	100.00%	0	0.00%	111	0	2	0	0	0	0	0.77		
(2V09) (621QB) Marion, VA	113	112	99.12%	1	0.88%	111	1	0	1	0	0	0	1.08		
(2V09) (621QC) Vansant, VA	69	69	100.00%	0	0.00%	43	12	14	0	0	0	0	7		
(2V09) (621QD) Knox County, TN	602	560	93.02%	42	6.98%	492	32	36	41	1	0	0		5.1	5.29
(2V09) (621QE) Downtown West, TN	98	97	98.98%	1	1.02%	89	6	2	1	0	0	0		3.07	
(2V09) (626) Middle Tennessee HCS	57,174	54,208	94.81%	2,966	5.19%	48,777	2,632	2,799	1,882	626	224	234	6.51	8.24	4.69
(2V09) (626) Nashville, TN	18,256	17,064	93.47%	1,192		15,089	962	1,013	824	196	87	85	8.11	8.58	3.72
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	15,400	14,801	96.11%	599	3.89%	13,550	605	646	415	107	40	37	4.25	8.43	2.58
(2V09) (626GA) Dover, TN	524	476	90.84%	48	9.16%	446	19	11	21	11	6	10	11.62		19.47
(2V09) (626GC) Bowling Green, KY	1,128	1,064	94.33%	64	5.67%	912	73	79	51	8	4	1	4.54	6.03	10.27
(2V09) (626GE) Clarksville, TN	4,699			354		3,851	222			116	30	31	8.83	9.73	
(2V09) (626GF) Chattanooga, TN	4,513			141		4,077	151	144		26	5		3.43	5.12	
(2V09) (626GG) Tullahoma, TN	219			2		204	7	6		0	0	•	0.66	10.5	
(2V09) (626GH) Cookeville, TN	1,629			68		1,344	95			15	6		7.07	4.47	8.47
(2V09) (626GJ) Hopkinsville, KY	1,673		87.57%	208		1,247	92			109	32		21.42	5.67	7.06
(2V09) (626GK) McMinnville, TN	873			6		760	75			0	0	0	3.83	5.74	3.36
(2V09) (626GL) Roane County, TN	441			18		355	24			4	1	1	4.57		7.76
(2V09) (626GM) Maury County, TN	1,016			21		888	61	46		2	0	5	9.44	6.38	
(2V09) (626GN) Athens, TN	540		97.41%	14		503	11			2	2	-	4.37	13.17	6.14
(2V09) (626GO) International Plaza, TN	1,171			41	1 1 1 1	1,000	58	72		5	1	10	6.69	10.17	2.13
(2V09) (626GP) Gallatin, TN	566			6	110070	503	31	26	6	0	0	0	0.85	7.74	0
(2V09) (626MA) IDES Fort Campbell	397		100.00%	0	0.0070	397	0	0		0	0	-		0	0.01
(2V09) (626QA) Albion Street, TN	924		94.81%	48		833	18			4	2	1	8.4		0.81
(2V09) (626QB) Charlotte Avenue, TN	1,536			41		1,376	54	65		4	1	1	5.07	9.07	1.39
(2V09) (626QC) Pointe Centre, TN	1,302		93.01%	91		1,083	72			16	7			7.56	
(2V09) (626QD) Glenis Drive, TN	195		97.95%	4	2.05%	187	2	2		1	0				1.17
(2V09) (626QE) Glenis Drive 2, TN	169		100.00%	0		169	0	0		0	0				0
(2V09) (626QF) Dalton Drive, TN	3		100.00%	0		3		0	-	0	0			0	
(3V10) (538) Chillicothe, OH HCS	13,034			379						50					
(3V10) (538) Chillicothe, OH	8,298		96.65%	278		6,909	547			26	27	17	3.93		
(3V10) (538GA) Athens, OH	987	982		5	414 111	948	23			1	1	1	0.71	2.87	1.19
(3V10) (538GB) Portsmouth, OH	963			30		894	23			9	1	3	0.78	7.53	
(3V10) (538GC) Marietta, OH	638	620		18		586	21	13		1	8		0.93	10.28	
(0) (10) (500 05)   (0)	4.040		00 -00/								0	1	0.91	4.26	
(3V10) (538GD) Lancaster, OH	1,046		98.76%	13		992	16			6				0.50	
(3V10) (538GE) Cambridge, OH	731	705	96.44%	26	3.56%	637	42	26	17	6	2		1.37	6.53	
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH	731 371	705 362	96.44% 97.57%	26 9	3.56% 2.43%	637 330	42 8	26 24	17 . 8	6	0	0	1.37 1.78	3.5	11.24
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS	731 371 28,071	705 362 26,715	96.44% 97.57% 95.17%	26 9 1,356	3.56% 2.43% 4.83%	637 330 23,862	42 8 1,339	26 24 1,514	8 17 8 948	6 1 211	91	0	1.37 1.78 2.39	3.5 9.19	11.24
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH	731 371 28,071 16,931	705 362 26,715 15,852	96.44% 97.57% 95.17% 93.63%	26 9 1,356 1,079	3.56% 2.43% 4.83% 6.37%	637 330 23,862 13,945	42 8 1,339 869	26 24 1,514 1,038	17 8 948 755	6 1 211 175	91 68	0 106 81	1.37 1.78	3.5 9.19	11.24 2.33 1.43
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC	731 371 28,071 16,931	705 362 <b>26,715</b> 15,852	96.44% 97.57% 95.17% 93.63% 100.00%	26 9 1,356 1,079	3.56% 2.43% 4.83% 6.37% 0.00%	637 330 23,862 13,945	42 8 1,339 869 0	26 24 1,514 1,038	948 755 0	6 1 211 175 0	91	0 106 81 0	1.37 1.78 2.39	3.5 9.19 11.29	11.24 2.33 1.43
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY	731 371 28,071 16,931 11 1,059	705 362 26,715 15,852 11 1,007	96.44% 97.57% 95.17% 93.63% 100.00% 95.09%	26 9 1,356 1,079 0 52	3.56% 2.43% 4.83% 6.37% 0.00% 4.91%	637 330 23,862 13,945 11 901	42 8 1,339 869 0 53	26 24 1,514 1,038 0 53	948 755 0 37	6 1 211 175 0 11	91 68	0 106 81	1.37 1.78 2.39 2.45	3.5 9.19 11.29 5.52	11.24 2.33 1.43 0 4.22
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY	731 371 28,071 16,931 11 1,059	705 362 26,715 15,852 11 1,007 984	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70%	26 9 1,356 1,079 0 52	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30%	637 330 23,862 13,945 11 901	42 8 1,339 869 0 53	26 24 1,514 1,038 0 53	17 8 948 755 0 37 9	6 1 211 175 0 11 2	0 91 68 0 4	0 106 81 0 0	1.37 1.78 2.39 2.45	3.5 9.19 11.29 5.52 4.64	11.24 2.33 1.43 0 4.22 2.84
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH	731 371 28,071 16,931 11 1,059 997 2,252	705 362 26,715 15,852 11 1,007 984 2,218	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49%	26 9 1,356 1,079 0 52 13	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51%	637 330 23,862 13,945 11 901 939 2,054	42 8 1,339 869 0 53 26	26 24 1,514 1,038 0 53 19	17 8 948 755 0 37 9	6 1 211 175 0 11 2	0 91 68 0 4 1	0 106 81 0 0 1 1	1.37 1.78 2.39 2.45 2.75 1.81	3.5 9.19 11.29 5.52 4.64 5.43	11.24 2.33 1.43 0 4.22 2.84 2.81
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH (3V10) (539GC) Dearborn, IN	731 371 28,071 16,931 11 1,059 997 2,252 1,345	705 362 26,715 15,852 11 1,007 984 2,218 1,328	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49% 98.74%	26 9 1,356 1,079 0 52 13 34	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51% 1.26%	637 330 23,862 13,945 11 901 939 2,054 1,243	42 8 1,339 869 0 53 26 97	26 24 1,514 1,038 0 53 19 67 43	17 8 948 755 0 37 9 24 11	6 1 211 175 0 11 2 4	0 91 68 0 4 1 2	0 106 81 0 0 1 4	1.37 1.78 2.39 2.45 2.75 1.81	3.5 9.19 11.29 5.52 4.64 5.43 4.26	11.24 2.33 1.43 0 4.22 2.84 2.81 2.66
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH (3V10) (539GC) Dearborn, IN (3V10) (539GD) Florence, KY	731 371 28,071 16,931 11 1,059 997 2,252 1,345	705 362 26,715 15,852 11 1,007 984 2,218 1,328	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49% 98.74% 98.56%	26 9 1,356 1,079 0 52 13 34 17	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51% 1.26% 1.44%	637 330 23,862 13,945 11 901 939 2,054 1,243 1,564	42 8 1,339 869 0 53 26 97 42	26 24 1,514 1,038 0 53 19 67 43	17 8 948 755 0 37 9 24 11 21	6 1 211 175 0 11 2 4 3	0 91 68 0 4 1 2 2	0 106 81 0 0 1 4 4 1	1.37 1.78 2.39 2.45 2.75 1.81 1.87 2.1	3.5 9.19 11.29 5.52 4.64 5.43 4.26 5.39	11.24 2.33 1.43 0 4.22 2.84 2.81 2.66 0.91
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH (3V10) (539GC) Dearborn, IN (3V10) (539GD) Florence, KY (3V10) (539GE) Hamilton, OH	731 371 28,071 16,931 11 1,059 997 2,252 1,345 1,742	705 362 26,715 15,852 11 1,007 984 2,218 1,328 1,717	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49% 98.74% 98.56% 97.71%	26 9 1,356 1,079 0 52 13 34 17 25	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51% 1.26% 1.44% 2.29%	637 330 23,862 13,945 11 901 939 2,054 1,243 1,564 1,348	42 8 1,339 869 0 53 26 97 42 78	26 24 1,514 1,038 0 53 19 67 43 75	17 8 948 755 0 37 9 24 11 5 21 24	6 1 211 175 0 11 2 4 3 2 5	0 91 68 0 4 1 2	0 106 81 0 0 1 4 1 0 4	1.37 1.78 2.39 2.45 2.75 1.81 1.87 2.1 3.24	3.5 9.19 11.29 5.52 4.64 5.43 4.26 5.39 5.37	11.24 2.33 1.43 0 4.22 2.84 2.66 0.91 3.71
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH  (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH (3V10) (539GC) Dearborn, IN (3V10) (539GD) Florence, KY (3V10) (539GE) Hamilton, OH (3V10) (539GF) Georgetown, OH	731 371 28,071 16,931 11 1,059 997 2,252 1,345 1,742 1,526 649	705 362 26,715 15,852 11 1,007 984 2,218 1,328 1,717 1,491 626	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49% 98.74% 98.56% 97.71%	26 9 1,356 1,079 0 52 13 34 17 25 35	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51% 1.26% 1.44% 2.29% 3.54%	637 330 23,862 13,945 11 901 939 2,054 1,243 1,564 1,348 571	42 8 1,339 869 0 53 26 97 42 78 51	26 24 1,514 1,038 0 53 19 67 43 75	17 8 948 755 0 37 9 24 11 21 24 24 8	6 1 211 175 0 11 2 4 3 2 5 2	0 91 68 0 4 1 2 2	0 106 81 0 0 1 4 1 0 4 4 9	1.37 1.78 2.39 2.45 2.75 1.81 1.87 2.1	3.5 9.19 11.29 5.52 4.64 5.43 4.26 5.39 5.37 3.71	11.24 2.33 1.43 0 4.22 2.84 2.81 2.66 0.91
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH  (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH (3V10) (539GC) Dearborn, IN (3V10) (539GD) Florence, KY (3V10) (539GE) Hamilton, OH (3V10) (539GF) Georgetown, OH (3V10) (539QB) Highland Avenue, OH	731 371 28,071 16,931 11 1,059 997 2,252 1,345 1,742 1,526 649 1,023	705 362 26,715 15,852 11 1,007 984 2,218 1,328 1,717 1,491 626 965	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49% 98.74% 98.56% 97.71% 96.46% 94.33%	26 9 1,356 1,079 0 52 13 34 17 25 35 23	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51% 1.26% 1.44% 2.29% 3.54% 5.67%	637 330 23,862 13,945 11 901 939 2,054 1,243 1,564 1,348 571 849	42 8 1,339 869 0 53 26 97 42 78 51 33	26 24 1,514 1,038 0 53 19 67 43 75 92 22 58	17 8 948 755 0 37 9 24 11 21 24 2 8 40	6 1 211 175 0 11 2 4 3 2 5 2 7	91 68 0 4 1 1 2 2 2 2 4 6	0 106 81 0 0 1 4 1 0 4 9	1.37 1.78 2.39 2.45 2.75 1.81 1.87 2.1 3.24 3.24	3.5 9.19 11.29 5.52 4.64 5.43 4.26 5.39 5.37 3.71 6.01	11.24 2.33 1.43 0 4.22 2.84 2.66 0.91 3.71
(3V10) (538GE) Cambridge, OH (3V10) (538GF) Wilmington, OH  (3V10) (539) Cincinnati, OH HCS (3V10) (539) Cincinnati, OH (3V10) (5399AB) Fort Thomas CLC (3V10) (539A4) Fort Thomas, KY (3V10) (539GA) Bellevue, KY (3V10) (539GB) Clermont County, OH (3V10) (539GC) Dearborn, IN (3V10) (539GD) Florence, KY (3V10) (539GE) Hamilton, OH (3V10) (539GF) Georgetown, OH	731 371 28,071 16,931 11 1,059 997 2,252 1,345 1,742 1,526 649	705 362 26,715 15,852 11 1,007 984 2,218 1,328 1,717 1,491 626 965	96.44% 97.57% 95.17% 93.63% 100.00% 95.09% 98.70% 98.49% 98.56% 97.71% 96.46% 94.33% 100.00%	26 9 1,356 1,079 0 52 13 34 17 25 35	3.56% 2.43% 4.83% 6.37% 0.00% 4.91% 1.30% 1.51% 1.26% 1.44% 2.29% 3.54% 5.67% 0.00%	637 330 23,862 13,945 11 901 939 2,054 1,243 1,564 1,348 571	42 8 1,339 869 0 53 26 97 42 78 51	26 24 1,514 1,038 0 53 19 67 43 75 92 22 58	17 8 948 755 0 37 9 24 11 21 24 28 8 40	6 1 211 175 0 11 2 4 3 2 5 2	0 91 68 0 4 1 2 2	0 106 81 0 0 1 4 1 0 4 9 5	1.37 1.78 2.39 2.45 2.75 1.81 1.87 2.1 3.24	3.5 9.19 11.29 5.52 4.64 5.43 4.26 5.39 5.37 3.71 6.01	11.24 2.33 1.43 0 4.22 2.84 2.66 0.91 3.71

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2020			Days or Less 3		30 Days 5										
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	25,537	24,334	95.29%	1,203	4.71%	20,767	1,503	2,064	935	160	50	58	8.2	6.62	2.85
(3V10) (541BY) Canton, OH	4,605	4,511	97.96%	94	2.04%	4,005	268	238	70	8	6	10	2.73	7.35	1.95
(3V10) (541BZ) Youngstown, OH	4,440	4,340	97.75%	100	2.25%	3,886	238	216	86	9	3	2	2.73	4.97	2.12
(3V10) (541GB) Lorain, OH	2,627	2,596	98.82%	31	1.18%	2,431	83	82	20	4	0	7	3.97	4.46	1.2
(3V10) (541GC) Sandusky, OH	1,508	1,435	95.16%	73	4.84%	1,282	51	102	39	14	5	15	8.15	13.25	9.72
(3V10) (541GD) Mansfield, OH (David F. Winder)	3,741	3,708	99.12%	33	0.88%	3,567	64	77	25	6	1	1	0.99	2.89	0.97
(3V10) (541GE) McCafferty, OH	586	574	97.95%	12	2.05%	530	23	21	8	1	0	3	6.07	4.85	2.48
(3V10) (541GF) Lake County, OH	2,531	2,482	98.06%	49	1.94%	2,233	146	103	33	4	3	9	4.16	4.25	5.14
(3V10) (541GG) Akron, OH	6,532	6,175	94.53%	357	5.47%	5,326	389	460	303	26	10	18	5.52	8.28	2.78
(3V10) (541GH) East Liverpool, OH	1,127	1,109	98.40%	18	1.60%	1,017	43	49	8	5	1	4	3.34	6.91	3.71
(3V10) (541GI) Warren, OH	1,436	1,379	96.03%	57	3.97%	1,251	58	70	39	11	2	5	3.61	8.95	3.82
(3V10) (541GJ) New Philadelphia, OH	1,404	1,380	98.29%	24	1.71%	1,276	43	61	15	5	4	0	2.57	3.17	2.36
(3V10) (541GK) Ravenna, OH	1,286	1,252	97.36%	34	2.64%	1,117	66	69	27	3	0	4	6.2	5.24	3.33
(3V10) (541GL) Parma, OH	8,487	7,919	93.31%	568	6.69%	6,583	637	699	399	83	38	48	7.05	8.06	9.58
(3V10) (541GM) Cleveland Superior Avenue, OH	8	8	100.00%	0	0.00%	4	2	2	0	0	0	0			
(3V10) (541QA) Summit County, OH	13	13	100.00%	0	0.00%	12	1	0	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	862	860	99.77%	2	0.23%	856	1	3	0	1	0	1	8.29	0	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	128	108	84.38%	20	15.62%	90	12	6	17	2	0	1		10.6	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	145	130	89.66%	15	10.34%	120	2	8	11	0	3	1		7.76	
(3V10) (552) Dayton, OH HCS	22,144	21,302	96.20%	842	3.80%	18,970	1,165	1,167	660	146	23	13	1.65	5.57	4.22
(3V10) (552) Dayton, OH	17,764	17,076	96.13%	688	3.87%	15,192	940	944	546	121	14	7	1.49	5.22	3.43
(3V10) (552GA) Middletown, OH	1,060	1,008	95.09%	52	4.91%	887	56	65	34	14	2	2	2.67	9.01	6.96
(3V10) (552GB) Lima, OH	1,036	1,024	98.84%	12	1.16%	964	33	27	6	4	2	0	0.49	4.19	2.84
(3V10) (552GC) Richmond, IN	1,065	1,034	97.09%	31	2.91%	922	53	59	22	4	4	1	1.47	8.95	7.7
(3V10) (552GD) Springfield, OH	1,151	1,092	94.87%	59	5.13%	973	75	44	52	3	1	3	2.83	7.78	9.34
(3V10) (552MA) IDES Wright Patterson AFB	68	68	100.00%	0	0.00%	32	8	28	0	0	0	0		10.75	10.06
(3V10) (757) Columbus, OH HCS	25,558	23,963	93.76%	1,595	6.24%	19,368	2,201	2,394	1,115	228	112	140	6.54	9.74	6.47
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	20,161	18,866	93.58%	1,295	6.42%	15,099	1,767	2,000	926	185	83	101	5.31	9.84	7.13
(3V10) (757GA) Zanesville, OH	1,081	1,017	94.08%	64	5.92%	835	85	97	46	8	8	2	8.28	5.04	9.07
(3V10) (757GB) Grove City, OH	1,026	977	95.22%	49	4.78%	809	78	90	35	5	2	7	9.66	11.69	3.72
(3V10) (757GC) Marion, OH	918	866	94.34%	52	5.66%	745	66	55	21	8	10	13	10.82	6.04	2.66
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	1,340	1,265	94.40%	75	5.60%	1,034	128	103	56	9	4	6	8.07	9.17	3.45
(3V10) (757QC) Columbus Airport Drive, OH	1,032	972	94.19%	60	5.81%	846	77	49	31	13	5	11			6.75
(3V10) (506) Ann Arbor, MI HCS	29,726	28,825	96.97%	901	3.03%	26,437	1,241	1,147	645	131	61	64	2.84	5.7	4.32
(3V10) (506) Ann Arbor, MI	20,422	19,784	96.88%	638	3.12%	18,109	863	812	461	92	41	44	3.23	5.05	5.27
(3V10) (506GA) Toledo, OH	4,943	4,755	96.20%	188	3.80%	4,347	206	202	144	24	9	11	2.57	11.6	2.36
(3V10) (506GB) Flint, MI	1,448	1,436	99.17%	12	0.83%	1,357	56	23	10	2	0	0	2.07	1.26	1.66
(3V10) (506GC) Jackson, MI	1,303	1,299	99.69%	4	0.31%	1,210	62	27	4	0	0	0	2.49	1.49	2.14
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	965	955	98.96%	10	1.04%	850	37	68	4	3	1	2		2.8	0.04
(3V10) (506QB) Green Road, MI	645	596	92.40%	49	7.60%	564	17	15	22	10	10	7		4.98	
(3V10) (515) Battle Creek, MI HCS	18,320	17,153	93.63%	1,167	6.37%	14,315	1,356	1,482	774	221	110	62	4.89	11.31	5.1
(3V10) (515) Battle Creek, MI	7,976	7,584	95.09%	392	4.91%	6,251	661	672	259	83	32	18	5.73	10.36	3.75
(3V10) (515BU) Battle Creek, MI - VADOM	56	40	71.43%	16	28.57%	38	0	2	15	1	0	0			
(3V10) (515BY) Wyoming, MI	7,544	6,885	91.26%	659	8.74%	5,726	505	654	419	125	73	42	4.36	12.55	6.94
(3V10) (515GA) Muskegon, MI	1,103	1,078	97.73%	25	2.27%	983	49	46	16	3	5	1	4.74	6.89	1.41
(3V10) (515GB) Lansing South, MI	1,042	980	94.05%	62	5.95%	828	92	60	53	8	0	1	4.75	2.31	8.95
(3V10) (515GC) Benton Harbor, MI	598	585	97.83%	13	2.17%	488	49	48	12	1	0	0	4.8	3.55	5.17
(3V10) (515PA) Battle Creek, MI - PRRTP	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V10) (553) Detroit, MI HCS	21,078	20,084	95.28%	994		17,211	1,318	1,555	806	112	44	32	3.64	7.35	4.52
(3V10) (553) Detroit, MI (John D. Dingell)	19,407		94.96%	978		15,675	1,247	1,507		108		30			4.61
(3V10) (553GA) Yale, MI	916		99.45%	5		859	30			3		0			0
, ,, ,	1	1					1	-		1		1			

Prof.   Prof	Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	Wait Time	MH Avg Wait Time in Days 15
Committee   Comm	Measured from Preferred Date For the Reporting			d in 30 Days or		d in Över								III Days 13	III Days 14	III Days 13
Control (1988)   Cont				Less 3												
Secretary   Secr	(3V10) (553GB) Pontiac, MI	715	705	98.60%	10	1.40%	640	41	24	8	1	0	1	1.57	3.53	5.42
Company   Comp	(3V10) (553QA) Piquette Street, MI	40	39	97.50%	1	2.50%	37	0	2	0	0	0	1	2.57		
Second Color   Seco	(3V10) (583) Indianapolis, IN HCS	32,282	31,658	98.07%	624	1.93%	29,196	1,290	1,172	510	95	14	5	1.23	3.7	4.4
Control   Cont		24,463	23,935	97.84%	528	2.16%	21,823	1,112	1,000	430	82	11	5	1.56	3.66	4.76
PATENTIAL DEPARTMENT N												0	0			
Company   Comp					2						•		J			
CAPTION (CAPACIDA CLASSMER) N					1				16		-	0	0			
CAPING SECTION Week and Property Name   Fig.   CAPING SECTION   CAPING S									4	·		1	0			
Company   Comp											-	1	0			
(3770)(5800)(5840)(680) N												1	0			
Part											-	0	0			
1997   1997													0	0.14	1.01	
CATION (SSSOC) Vyap Course, N   386   386   9727%   10   2.77%   321   21   16   9   1   0   0   0   2.85   2.25	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,								0		-		0			
(AVY 0) (ASSAC) Polishment WASA, N					10			21	14		1	0	0			4.77
Company   Comp									9	13	0	0	0		2.59	
Second Design					0				1		0	0	0			
(AVI) (SECAL) Front Wegler N. 19.00 (19.00) (1	(3V10) (610) Northern Indiana HCS	20,971	20,039	95.56%	932	4.44%	17,747	1,095	1,197	590	173	60	109	4.55	7.96	3.49
CMTO  (STORD) Marker M. YADOMO   21   21   100,000   0   0   0   0   0   0   0   0	(3V10) (610) Marion, IN	5,009	4,758	94.99%	251	5.01%	4,283	232	243	130	58	16	47	3.76	9.04	2.05
(SY10) (S	(3V10) (610A4) Fort Wayne, IN	8,092	7,729	95.51%	363	4.49%	6,668	490	571	241	50	26	46	6	7.68	2.48
(2V10) (1910S) Munde IN	(3V10) (610BU) Marion, IN - VADOM	21	21	100.00%	0	0.00%	16	2	3	0	0	0	0			
(2V10) (810GC) Paru, IN 68 540 280% 42 720% 406 18 28 31 8 2 11 7.0 20.6 7.8 18	(3V10) (610BY) St. Joseph County, IN	4,214	4,050	96.11%	164	3.89%	3,691	195	164	120	31	5	8	2.02	7.4	1.84
(3V10) (61 DGD) Peru. IN	(3V10) (610GB) Muncie, IN	625	607	97.12%	18	2.88%	545	34	28	12	5	1	0	3.76	0.1	7.41
(3V10) (6100A) For Wayne ass State Bouleword, In State	, , , , , , , , , , , , , , , , , , , ,	782	755	96.55%	27	3.45%	662	48	45	15	3	3	6	7.34	0.44	3.35
No.		583	541	92.80%	42			18			8	2	1	7.09	20.67	
	(3V10) (610QA) Fort Wayne East State Boulevard, IN	1,619	1,552	95.86%	67	4.14%	1,361	76	115	41	18	7	1		9.37	5.52
(3V10) (655) Saginaw, MI (Alada E Lutz)	(3V10) (610QB) Columbia Place, IN	26	26	100.00%	0	0.00%	26	0	0	0			0			
(3V10)(6S5GA) Gayord, MI 516 50 97.8% 12 2.3% 4.51 2.6 27 10 2 0 0 0 1.76 3.36 1.98 (3V10)(6S5GB) Traverse City, MI (Colonel Demas 1.121 1.05 98.5% 16 1.4% 946 68 88 14 1 0 0 0 1 2.71 6.01 2.42 (3V10)(6S5GC) Dacoda, MI 483 473 97.9% 10 2.0% 4.77 2.6 2.0 10 0 0 0 0 1.9 6.26 4.45 (3V10)(6S5GC) Dacoda, MI 510 98.20% 11 1.80% 560 2.5 16 10 10 0 0 0 0 1.88 2.62 4.45 (3V10)(6S5GC) Dacoda, MI 510 98.20% 11 1.80% 560 2.5 16 10 10 0 0 0 0 1.82 2.8 (3V10)(6S5GC) Dacoda, MI 510 98.20% 11 1.80% 560 2.5 16 10 10 0 0 0 0 1.82 2.8 (3V10)(6S5GC) Clare, MI 510 1.06 99.07% 10 0.03% 95.8 58 45 9 1 1 0 0 0 0 0 0 0 1.52 3.8 (3V10)(6S5GC) Clare, MI 510 1.06 99.07% 10 0.05% 512 14 2.2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V10) (655) Saginaw, MI HCS	16,182	15,852	97.96%	330	2.04%	14,182	818	852	286	34	5	5	1.99	4.44	2.79
(3V10) (655GB) Traverses City, MI (Colonel Demas 1,121 1,105 98.57% 16 1.43% 949 68 88 14 1 1 0 0 1 2.77 6.01 2.42 (3V10) (655GC) Oscoda, MI 483 473 97.93% 10 2.07% 427 26 20 10 0 0 0 0 1.9 6.26 4.45 (3V10) (655GC) Oscoda, MI (Lieutenant Colonel Clement C. Van Wagner) 612 601 98.20% 11 1.80% 580 25 11 10 10 1 0 0 0 0 1.52 3.8 3.54 (3V10) (655GE) Blad Ave, MI 548 548 100.00% 0 0.00% 512 14 22 0 0 0 0 0 0 0.88 1.74 1.2 (3V10) (655GG) Blad Ave, MI 548 99.50% 1 0 0.40% 705 13 16 1 0 0 0 0 0 0 0.88 1.74 1.2 (3V10) (655GG) Gavillier, MI 735 734 98.6% 1 0.14% 705 13 16 1 0 0 0 0 0 0 0.84 3.05 0.86 (3V10) (655GG) Gavillier, MI 336 325 96.73% 11 3.27% 249 33 49 9 2 0 0 0 0 0 0.64 3.05 0.86 (3V10) (655GG) Gavillier, MI 338 325 96.73% 11 3.27% 249 33 49 9 2 0 0 0 0 0.64 3.05 0.86 (3V10) (655GG) Gavillier, MI 1,418 1,404 99.0% 14 0.99% 1.272 69 63 8 6 0 0 0 0 0.64 3.05 (3V12) (550D Damiller, LH GS 14,607 7.75% 33) 2.24% 13.214 670 592 193 592 144 3 59 144 6.15 0.75 (3V12) (550D Damiller, LH GS 14,607 7.75% 13 16 22 70 20 24 0 1.72 2.64 11 1.83 (3V12) (550D Damiller, LH GS 14,607 7.75% 13 10 10 10 10 10 10 10 10 10 10 10 10 10	· / / · · · · · · · · · · · · · · · · ·											5	4			
T. Crew)  (3V10) (655GC) Oacoda, MI 488 47, 97.93% 10 2.07% 427 28 20 10 0 0 0 0 1.9 6.28 4.45 (3V10) (655GC) Oacoda, MI 488 47, 97.93% 10 2.07% 427 28 20 10 0 0 0 0 1.9 6.28 4.45 (3V10) (655GC) Oacoda, MI Leutenant Colonel 612 60 98.20% 11 1.80% 560 25 16 10 1 0 1 0 0 0 1.52 3.8 3.54 (3V10) (655GC) Papera, MI (Leutenant Colonel 612 60 90.7% 10 0.93% 958 58 46 9 1 0 0 0 1.52 3.8 3.54 (3V10) (655GC) Papera, MI (1.071 1.061 99.07% 10 0.93% 958 58 46 9 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0											2		0			
(3V10) (65SGC) Alpena, MI (Lieutenant Colonel Clement C. Van Wagsbrer)  (3V10) (65SGC) Edm. M. 1.071 1.061 99.07% 10 0.93% 958 58 45 9 1 0 0 0 0 1.52 3.8 3.54 (3V10) (65SGC) Edm. M. 1.071 1.061 99.07% 10 0.93% 958 58 45 9 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	T. Craw)				16				88	14	1	0	1	2.71		
Clement C. Van Wagoner)											0					
(3V10) (655GF) Bad Axe, MI 548 548 100.00% 0 0.00% 512 14 22 0 0 0 0 0 0 0 0 0 0.88 1.74 1.2 (3V10) (655GG) Cadillac, MI 735 734 99.86% 1 0.14% 705 13 16 1 0 0 0 0 0 0 0 1.09 1 1.65 (3V10) (655GH) Cheboygan County, MI 450 448 99.56% 2 0.44% 422 11 1 15 2 0 0 0 0 0 0 0.64 3.05 0.86 (3V10) (655GG) Grayling, MI 336 325 96.73% 11 3.27% 249 33 43 9 2 0 0 0 0 5.2 4.19 5.9 (3V10) (655GA) Saginaw Barnard Road, MI 1.418 1.404 99.01% 14 0.99% 1.272 69 63 8 6 0 0 0 0 5.2 4.19 5.9 (3V10) (655GD) Darwille, IL HCS 14.807 14.476 97.76% 331 2.24% 13.214 670 592 194 52 45 40 2 0.11 1.63 (3V12) (550) Darwille, IL T, 7,117 6.943 97.56% 174 2.44% 6.355 3.45 243 91 27 17 39 1.41 6.15 0.75 (3V12) (550GA) Decatur, IL 1.224 1.200 98.04% 24 1.96% 3.728 186 222 70 20 24 0 1.72 6.93 1.44 (3V12) (550GA) Decatur, IL 1.224 1.200 98.04% 24 1.96% 1.999 1.115 53 38 11 0 1 0 1 0 2.17 4.46 1.07 (3V12) (550GA) Springfield, IL 1.218 1.206 99.01% 12 0.99% 1.115 53 38 11 0 1 0 1 0 2.17 4.46 1.07 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 1 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 1 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 0 1.57 4.88 11.76 2.77 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.673 428 43 43 449 1.09 394 151 77 4.88 11.76 2.77 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.673% 22.864 1.289 1.795 1.249 394 151 77 4.88 11.76 2.67 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.673% 22.864 1.289 1.795 1.249 394 151 77 4.88 11.76 2.77 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.673% 22.864 1.289 1.795 1.249 394 151 77 4.88 11.76 2.77 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.673% 22.864 1.289 1.795 1.249 394 151 77 4.88 11.76 2.77 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.867 7.46% 17.418 994 1.497 1.086 312 138 69 5.28 11.63 2.18 (3V12) (550GG) Bloomington, IL 463 459 99.14% 1.867 7.46% 17.418 9	(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	612	601	98.20%	11	1.80%	560	25	16	10	1	0	0	1.88	2.62	4.78
(3V10) (655GG) Cadillac, MI 735 734 99.86% 1 0.14% 705 13 16 1 0 0 0 0 0 1.09 1 1.65 (3V10) (655GH) Cheboygan County, MI 450 448 99.56% 2 0.44% 422 11 15 5 2 0 0 0 0 0 0.64 3.05 0.86 (3V10) (655GG) Grayling, MI 336 325 96.73% 11 3.27% 249 33 43 9 2 0 0 0 5 5.2 4.19 5.9 (3V10) (655GG) Grayling, MI 340 99.01% 14 0.99% 1.272 69 63 8 6 0 0 0 5.2 4.19 5.9 (3V12) (550) Danville, IL HCS 14.807 14.76 97.76% 331 2.24% 13.214 670 592 194 52 45 40 2 6.11 163 (3V12) (550) Danville, IL TCS 14.807 14.76 97.76% 331 2.24% 13.214 670 592 194 52 45 40 2 6.11 163 (3V12) (550) Danville, IL TCS 14.807 14.76 97.76% 331 2.24% 13.214 670 592 194 52 45 40 2 6.11 163 (3V12) (550) Danville, IL TCS 14.807 14.76 97.76% 14.807 14.76 97.76% 14.807 14.76 97.76% 14.807 14.76 97.76% 14.807 14.76 97.76% 14.807 14.76 97.76% 15.24 97.76	· / / /				10					-	1		0			
(3V10) (655GH) Cheboygan County, MI 450 448 99.56% 2 0.44% 422 111 15 2 0 0 0 0 0.64 3.05 0.86 (3V10) (655GI) Grayling, MI 336 325 96.73% 11 3.27% 249 33 43 9 2 0 0 0 5.2 4.19 5.9 (3V10) (655GA) Saginaw Barnard Road, MI 1,418 1,404 99.01% 14 0.99% 1,272 69 63 8 6 0 0 0 1.06 3.02 (3V12) (550) Danville, IL HCS 14.807 14.476 97.66% 331 2.24% 13.214 670 592 194 52 45 40 2 6.11 1.63 (3V12) (550) Danville, IL HCS 14.807 14.476 97.66% 331 2.24% 13.214 670 592 194 52 45 40 2 6.11 1.63 (3V12) (550) Danville, IL Gob Michel) 4.250 4.136 97.32% 114 2.68% 3.728 186 222 70 20 24 0 1.72 6.93 1.14 (3V12) (550GA) Decatur, IL 1.224 1,200 98.04% 24 1.96% 1.090 51 59 17 4 3 3 0 2.71 3.83 7.09 (3V12) (550GF) Mattoon, IL 535 532 99.44% 3 0.56% 493 22 17 1 1 1 0 1 0 2.17 4.46 1.07 (3V12) (550GGF) Mattoon, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL HCS 2.819 2.5948 93.27% 1.871 6.73% 22.864 1.289 1.795 1.249 394 151 77 4.68 11.76 2.67 (3V12) (550GG) Closepo, IL HCS 2.819 2.5948 93.27% 1.871 6.73% 22.864 1.289 1.795 1.249 394 151 77 4.68 11.76 2.67 (3V12) (550GF) Chicago, IL HCS 2.819 2.5948 93.27% 1.871 6.73% 22.864 1.289 1.795 1.249 394 151 77 4.68 11.76 2.67 (3V12) (550GF) Chicago, IL HCS 2.7819 2.5948 93.27% 1.871 6.73% 22.864 1.289 1.795 1.249 394 151 77 4.68 11.76 2.67 (3V12) (550GF) Chicago, IL HCS 2.7819 2.5948 93.27% 1.871 6.73% 22.864 1.289 1.795 1.249 394 151 77 4.68 11.76 2.67 (3V12) (550GF) Chicago, IL HCS 2.514 1.990 92.54% 1.605 7.46% 17.418 994 1.497 1.086 312 138 69 5.28 11.63 2.18 (3V12) (550F) Crown Point, IN (Adam Benjamin 4.329 4.10 94.73% 22.8 5.27% 3.722 1.98 1.81 1.90 8.181 1.90 8.13 5.8 13.13 1.90 8.11 1.90 1.90 1.10 1.90	(3V10) (655GF) Bad Axe, MI				0						0	0	0			
(3V10) (655GI) Grayling, MI 336 325 96.73% 11 3.27% 249 33 43 9 2 0 0 0 5.2 4.19 5.9 (3V10) (655GA) Saginaw Barnard Road, MI 1,418 1,404 99.01% 14 0.99% 1,272 69 63 8 6 0 0 0 1.06 3.02 (3V12) (550) Danville, IL HCS 14,807 14,475 97.76% 331 2.24% 13,214 670 592 194 52 45 40 2 6.11 1.63 (3V12) (550) Danville, IL C 7,117 6,943 97.56% 174 2.44% 6,355 345 243 91 27 17 39 1.41 6.15 0.75 (3V12) (550GA) Decatur, IL (Bob Michel) 4,250 4,136 97.32% 114 2.68% 3,728 186 222 70 20 24 0 1.72 6.93 1.14 (3V12) (550GD) Springfield, IL 1,224 1,200 98.04% 24 1,96% 1,090 51 59 17 4 3 3 0 2.71 3.83 7.09 (3V12) (550GD) Springfield, IL 1,218 1,206 99.14% 1 20.99% 1,115 53 38 11 0 1 0 1 0 2.17 4.46 1.07 (3V12) (550GF) Mattoon, IL 535 532 99.44% 3 0.56% 493 22 17 1 1 1 0 1 0 1 5.25 0.33 2.66 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 0 1.57 2.36 4.08 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 13 4 0 0 0 0 0 1.57 2.50 4.08 (3V12) (550GG) Bloomington, IL 464 450 450 450 450 450 450 450 450 450 45					1						-		0			
(3V10) (655QA) Saginaw Barnard Road, MI 1,418 1,404 99.01% 14 0.99% 1,272 69 63 8 6 0 0 0 1.06 3.02 (3V12) (550) Danville, IL HCS 14,807 14,476 97.6% 331 2.24% 13,214 670 592 194 52 45 40 2 6.11 1.63 (3V12) (550) Danville, IL HCS 14,807 14,476 97.6% 331 2.24% 6,355 345 243 91 27 17 39 1.41 6.15 0.75 (3V12) (550) Danville, IL HCS 4,136 97.32% 114 2.68% 3,728 186 222 70 20 24 0 1.72 6.93 1.14 (3V12) (550GA) Decatur, IL 1,224 1,200 98.04% 24 1.96% 1,090 51 59 17 4 3 3 0 2.71 3.83 7.09 (3V12) (550GD) Springfield, IL 1,218 1,266 99.01% 12 0.99% 1,115 53 38 11 0 1 0 1 0 2.17 4.46 1.07 (3V12) (550GF) Mattoon, IL 535 532 99.44% 3 0.56% 493 22 17 1 1 1 0 0 1 5.25 0.33 2.66 (3V12) (550GG) Bloomington, IL 463 459 99.14% 4 0.86% 433 13 13 14 0 0 0 0 0 1.57 2.36 4.08 (3V12) (537) Chicago, IL HCS 27.819 25.948 93.27% 1,871 6,73% 22,864 1,289 1,795 1,249 394 151 77 4.68 11.76 (3V12) (537) Chicago, IL HCS 27.819 4,30 94.73% 228 5.27% 3,722 198 181 130 80 13 5 3.3 13.06 4.11					_						-		0			
(3V12) (550) Danville, IL HCS	, ,, , , ,												0	5.2		
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Jr.)											312					
· · · · · · · · · · · · · · · · · · ·	(3V12) (537BY) Crown Point, IN (Adam Benjamin															
	, , , , , , , , , , , , , , , , , , ,	663	660	99.55%	3	0.45%	629	20	11	2	0	0	1	1.43	0	1.26

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2020	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V12) (537GD) Lakeside, IL	877	862	98.29%	15	1.71%	782	37	43	3 14	0		1	4	0	4.18
(3V12) (537HA) Auburn Gresham, IL	436	416	95.41%	20	4.59%	313	40	63	3 17	2	C	1	10.01	0	7.49
(3V12) (556) North Chicago, IL HCS	21,257	20,805	97.87%	452	2.13%	18,721	1,048	1,036	390	39	10	13	2.74	5.73	1.48
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	18,876	18,462	97.81%	414	2.19%	16,504	954	1,004	360	33	10	11	2.78	5.81	0.98
(3V12) (556GA) Evanston, IL	399	388	97.24%	11	2.76%	358	19	11	10	0	C	1	3.92	2.52	6.95
(3V12) (556GC) McHenry, IL	1,143		99.04%	11		1,071	49			3	C	1	2.95	1.95	
(3V12) (556GD) Kenosha, WI	839		98.09%	16	-	788	26			3	C		1.52		
(3V12) (578) Hines, IL HCS	34,772	<u>,                                      </u>	96.97%	1,052			1,612			137	81				
(3V12) (578) Hines, IL (Edward Hines Junior)	26,967		96.78%	869		23,656	1,188			115	71		3.8	5.62	
(3V12) (578GA) Joliet, IL	2,829		96.39%	102		2,317	216			12	7	3	2.68	8.89	
(3V12) (578GC) Kankakee County, IL	823		97.45%	21		734	27			3	1	3	1.94	10.41	
(3V12) (578GD) Aurora, IL	1,366		98.98%	14	114-11	1,265	53			0	l C	2	2.38	3.53	
(3V12) (578GE) Hoffman Estates, IL (3V12) (578GF) LaSalle, IL	935 756		98.93% 97.62%	10	-	820 680	67 34			0		0	2.97	8.47 3.24	
(3V12) (578GG) Oak Lawn, IL	1,096			18		1,019	27			3			1.97	13.75	
(3V12) (3V8G) Cak Lawii, iE	8,526		97.82%	186		7,378				13	12		3.14		
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	5,280	ļ	97.54%	130		4,524	332			8	9		4.86	4.43	
(3V12) (585GA) Hancock, MI	461		98.26%	8	1.74%	429	15		-	1		0	1.52	10.61	
(3V12) (585GB) Rhinelander, WI	838		98.21%	15		739	51		1	1		0	3.26	4.46	
(3V12) (585GC) Menominee, MI	393		97.71%	9	2.29%	324	38			1	1	0	4.31	17.5	
(3V12) (585GD) Ironwood, MI	330		98.79%	4	1.21%	278	17			1		) 1	1.96	17.29	
(3V12) (585GF) Manistique, MI	226		99.12%	2		212	2			0		0	1.58	15	
(3V12) (585HA) Marquette, MI	609		98.03%	12		532	37			1	1	0	2.34	4.42	
(3V12) (585HB) Sault Saint Marie, MI	389		98.46%	6		340	27			0	1	0	0.7	4.38	
(3V12) (607) Madison, WI HCS	19,885	19,248	96.80%	637	3.20%	17,124	1,130	994	479	110	35	13	3.34	7.01	2.75
(3V12) (607) Madison, WI (William S. Middleton)	11,880	11,335	95.41%	545	4.59%	9,926	683	726	401	99	33	12	7.59	7.39	2.73
(3V12) (607GC) Janesville, WI	921	914	99.24%	7	0.76%	826	60	28	5	2	C	0	4.02	1.74	1.27
(3V12) (607GD) Baraboo, WI	716	714	99.72%	2	0.28%	670	34	. 10	2	0	C	0	2.12	1.8	1.29
(3V12) (607GE) Beaver Dam, WI	671	669	99.70%	2	0.30%	613	35	21	1	0	1	0	2.16	4.49	0.73
(3V12) (607GF) Freeport, IL	473	468	98.94%	5	1.06%	397	56	15	5	0	C	0	4.88	4.91	0
(3V12) (607GG) Madison West, WI	2,285	2,256	98.73%	29	1.27%	2,044	134	. 78	26	3	C	0	3.45	4	4.14
(3V12) (607HA) Rockford, IL	2,939	2,892	98.40%	47	1.60%	2,648	128	116	39	6	1	1	1.89	5.71	3.01
(3V12) (676) Tomah, WI HCS	13,584	13,303	97.93%	281	2.07%	12,297	548	458	202	56	11	12	2.75	6.09	2
(3V12) (676) Tomah, WI	8,546		97.81%	187	2.19%	7,765	320	274	134	43	5	5	3.38	5.82	
(3V12) (676GA) Wausau, WI	1,523		98.69%	20		1,384	74	45		5	C	0	2.51	4.95	
(3V12) (676GC) River Valley, WI	1,659		98.13%	31		1,498	67			3	1	0	2	7.16	
(3V12) (676GD) Wisconsin Rapids, WI	1,582		97.66%	37		1,407	74			5	5		3.16		
(3V12) (676GE) Clark County, WI	274		97.81%	6		243	13			0	(		0.57	0.82	
(3V12) (695) Milwaukee, WI HCS	34,379		95.91%	1,407			1,692			241	143				
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	23,897		96.56%	823		20,909	1,115		-	150	61		3.71	5.5	1.89
(3V12) (695BU) Milwaukee, WI - VADOM	73		100.00%	0		72			0	0	0		0.04	40.04	<b>—</b>
(3V12) (695BY) Appleton, WI (John H. Bradley)	3,277		96.98%	99		2,865	190			16	27		2.61	10.31	
(3V12) (695GA) Union Grove, WI	714		99.44%	4	0.56%	672	21			0		0	1.72		2.05
(3V12) (695GC) Cleveland, WI	740 5.631		98.11%	14		657	42			3	5/		2.23		6.93
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	5,631		91.72%	466		4,403	324			72	54		6.64	10.31	
(3V12) (695PA) Milwaukee, WI - PRRTP (3V12) (695QA) Milwaukee MLK Drive, WI	43		75.00% 100.00%	0	25.00%	43	0			0				28	
(3V15) (589A4) Columbia, MO HCS	17,753			1,018					1	191	73		6.34	6.47	10.1
(3V15) (589A4) Columbia, MO (Harry S. Truman)	12,809		94.09%	757		10,501	735			154	50		10.3		
(3V15) (589BX) Columbia, MO - VADOM	19		100.00%	0		19	0			0			. 3.3	0.7	1.0.
(3V15) (589G8) Jefferson City, MO	1,081			55		928	36			6	2		4.28	3.6	8.31
(3V15) (589GE) Kirksville, MO	412		99.27%	3		372	22			1		0	2.29		
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(3V15) (589GF) Fort Leonard Wood, MO	878	777	88.50%	101	11.50%	625	81	71	78	15	7	1	6.02	8	20.95
(3V15) (589GH) Lake of the Ozarks, MO	627	597	95.22%	30	4.78%	512	33	52	19	7	2	2	2.53	1.12	
(3V15) (589GX) Mexico, MO	416	409	98.32%	7	1.68%	378	18	13	6	1	0	0	1.8	0.9	7.78
(3V15) (589GY) St. James, MO	403	368	91.32%	35	8.68%	316	28	24	12	3	11	9	15.18	0	8.52
(3V15) (589JA) Sedalia, MO	544	536	98.53%	8	1.47%	489	24	23	7	1	0	0	1.8	1.88	7.97
(3V15) (589JD) Marshfield, MO	564	542	96.10%	22	3.90%	502	22	18	17	3	1	1	1.42	6.69	6.99
(3V15) (589) Kansas City, MO HCS	25,531	24,957	97.75%	574	2.25%	22,788	1,007	1,162	443	72	26	33	3.1	4.07	2.15
(3V15) (589) Kansas City, MO	17,223	16,727	97.12%	496	2.88%	14,999	738	990	386	59	23	28	3.09	4.45	2.1
(3V15) (589G1) Warrensburg, MO	1,181	1,178	99.75%	3	0.25%	1,108	46	24	2	0	1	0	2.21	1.25	2.61
(3V15) (589GB) Belton, MO	801	790	98.63%	11	1.37%	739	31	20	11	0	0	0	3.66	0	1.01
(3V15) (589GC) Paola, KS	283	282	99.65%	1	0.35%	269	10	3	1	0	0	0	1.5		1.11
(3V15) (589GD) Nevada, MO	455	455	100.00%	0	0.00%	450	2	3	0	0	0	0	0.36	0	1.32
(3V15) (589GZ) Cameron, MO	232	227	97.84%	5	2.16%	215	3	9	5	0	0	0	4.54		11.46
(3V15) (589HK) Kansas City, MO - Mobile	44	43	97.73%	1	2.27%	43	0	0	1	0	0	0	1.21		
(3V15) (589JB) Excelsior Springs, MO	671	661	98.51%	10	1.49%	601	39	21	9	1	0	0	5.7	0.88	2.98
(3V15) (589JC) Shawnee, KS	887	882	99.44%	5	0.56%	838	34	10	4	1	0	0	2.11	6.73	0
(3V15) (589JF) Honor, MO	3,092	3,050	98.64%	42	1.36%	2,876	99	75	24	11	2	5	3.76	5.6	2.32
(3V15) (589MC) IDES Whiteman AFB	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0	
(3V15) (589QA) Overland Park, KS	661	661	100.00%	0	0.00%	649	5	7	0	0	0	0		0.44	
(3V15) (589A5) Eastern Kansas HCS	18,361	17,809	96.99%	552	3.01%	15,901	955	953	423	94	19	16	4.3	6.74	2.97
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	7,868	7,596	96.54%	272	3.46%	6,667	432	497	202	56	5	9	3.34	9	
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	7,014	6,856	97.75%	158	2.25%	6,236	326	294	120	26	9	3	3.7	4.79	2.82
(3V15) (589BU) Leavenworth, KS - VADOM	592	591	99.83%	1	0.17%	579	9	3	0	0	0	1		0	0.42
(3V15) (589G9) Ft. Riley	5	4	80.00%	1	20.00%	1	2	1	1	0	0	0		15.4	
(3V15) (589GI) St. Joseph, MO	731	681	93.16%	50	6.84%	609	26	46	44	2	2	2	8.93	2.57	8.18
(3V15) (589GJ) Wyandotte County, KS	332	326	98.19%	6	1.81%	306	10	10	5	1	0	0	3.74		2.06
(3V15) (589GM) Chanute, KS	64	61	95.31%	3	4.69%	47	3	11	2	0	0	1	25.31		3.82
(3V15) (589GP) Garnett, KS	26	26	100.00%	0	0.00%	23	3	0	0	0	0	0	3.41		3
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,117	1,064	95.26%	53	4.74%	928	64	72	42	8	3	0	4.66	5	6.96
(3V15) (589GU) Lawrence, KS	163	159	97.55%	4	2.45%	144	10	5	4	0	0	0	4.09	0	0.76
(3V15) (589GV) Fort Scott, KS	172	172	100.00%	0	0.00%	169	3	0	0	0	0	0	0.15		1.09
(3V15) (589JE) Platte City, MO	202	198	98.02%	4	1.98%	177	15	6	3	1	0	0	1.62	8.29	4.38
(3V15) (589MA) Ft. Riley DES Clinic	66	66	100.00%	0	0.00%	11	50	5	0	0	0	0		10.57	11.36
(3V15) (589MD) IDES Fort Leavenworth	9		100.00%	0	0.00%		2			0	0	Ų		11.33	
(3V15) (589A7) Wichita, KS HCS	15,449									49					
(3V15) (589A7) Wichita, KS (Robert J. Dole)	12,327	12,003		324	2.63%	10,733	658			40	11			5.43	
(3V15) (589G2) Dodge City, KS	308			1	0.32%	299	4		·	0	0	0			
(3V15) (589G3) Liberal, KS	37				21.62%	26	0	_		2	1	4	44.93		
(3V15) (589G4) Hays, KS	395			12			18			2	1	3		1.31	0.9
(3V15) (589G5) Parsons, KS	271	270		1	0.37%	249	15			0	0	0	-	1.67	2.29
(3V15) (589G7) Hutchinson, KS	482			12		445	13			0	0	0	3.53	0.18	
(3V15) (589GW) Salina, KS	813			0	0.74%		18			0	0			0.46	
(3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS	26 13		96.15%	1	3.85% 0.00%	15	0			0	0			8.57	20
(3V15) (589QC) South Parklane, KS	777		97.55%	19			36	-		4	2			3.68	
(3V15) (657A5) Marion, IL HCS	16,809			421						1					
(3V15) (657A5) Marion, IL	6,208		97.99%	125		5,238	402			16	15			5.71	0.98
(3V15) (657BW) Marion MH-RRTP	132		100.00%	0	0.00%	129	2		0	0	0			5.71	0.96
(3V15) (657GJ) Evansville, IN	5,087	4,830		257	5.05%	4,213	340			55	4	3		7.44	
(3V15) (657GK) Mount Vernon, IL	638		100.00%	0	0.00%	618	13			0	0				1.03
(3V15) (657GL) Paducah, KY	961	958		3	0.31%		66		•	0	0			1.64	3.2
(3V15) (657GM) Effingham, IL	464		99.35%	_			14			0	0			1.0-1	3.25
									1						

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time		Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: March 2020			d in 30 Days or Less 3		d in Over 30 Days 5								III 34/3 13	m Buys 14	
(3V15) (657GO) Hanson, KY	87	87	100.00%	0	0.00%	86	0	1	0	0	0	0	0.64		0
(3V15) (657GP) Owensboro, KY	775	767	98.97%	8	1.03%	719	25	23	8	0	0	0	2.32	0	2.83
(3V15) (657GQ) Vincennes, IN	430	429	99.77%	1	0.23%	398	21	10	1	0	0	0	2.19		1.4
(3V15) (657GR) Mayfield, KY	498	487	97.79%	11	2.21%	440	20	27	10	1	0	0	0.76	0	5.69
(3V15) (657GT) Carbondale, IL	555	555	100.00%	0	0.00%	534	18	3	0	0	0	0	0.81	1.8	0.67
(3V15) (657GU) Harrisburg, IL	316	303	95.89%	13	4.11%	284	13	6	13	0	0	0	4.86	0	1.73
(3V15) (657QD) Heartland Street, IL	658	658	100.00%	0	0.00%	594	47	17	0	0	0	0	2.16	4.86	1.1
(3V15) (657A4) Poplar Bluff, MO HCS	10,110	9,989	98.80%	121	1.20%	9,200	413	376	87	14	18	2	1.45	4.99	3.82
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	5,518	5,440	98.59%	78	1.41%	4,911	260	269	58	11	8	1	1.63	4.82	2.97
(3V15) (657GF) West Plains, MO	991	978	98.69%	13	1.31%	919	23	36	6	0	7	0	0.8	7.44	11.57
(3V15) (657GG) Paragould, AR	526	526	100.00%	0	0.00%	508	15	3	0	0	0	0	0.65	5	0.89
(3V15) (657GH) Cape Girardeau, MO	1,199	1,187	99.00%	12	1.00%	1,121	44	22	6	3	2	1	1.74	7.14	4.33
(3V15) (657GI) Farmington, MO	1,191	1,181	99.16%	10	0.84%	1,103	46	32	9	0	1	0	2.04	2.33	3.29
(3V15) (657GN) Salem, MO	42	42	100.00%	0	0.00%	39	2	1	0	0	0	0	1.62		
(3V15) (657GV) Sikeston, MO	439	431	98.18%	8	1.82%	403	17	11	8	0	0	0	1.25	9.55	4.08
(3V15) (657GW) Pocahontas, AR	204	204	100.00%	0	0.00%	196	6	2	0	0	0	0	1.19		1.25
(3V15) (657) St. Louis, MO HCS	29,957	28,795	96.12%	1,162	3.88%	25,572	1,536	1,687	869	178	58	57	3.87	7.33	3.28
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	14,316		94.82%	741	5.18%	,	864	·		121	39			7.67	
(3V15) (657A0) St. Louis Jefferson Barracks, MO (3V15) (657BU) St. Louis-Jefferson Barracks, MO -	7,909		97.12% 100.00%	228	2.88% 0.00%	6,920	377			31	12	17		7.7	2.96
VADOM (3V15) (657GA) St. Clair County, IL	1,259		96.19%	48			64	70	36	9	3	0	4.11	9.08	18.47
(3V15) (657GB) St. Louis County, MO	1,027			11	1.07%		10			0	0	1	1.03	8.15	
(3V15) (657GD) St. Louis County, MO	1,173		97.19%	33			46			1	1	1	4.32	5.82	
(3V15) (657GS) Franklin County, MO	672			5	0.74%		29			1	,	0	1.53	6.03	
(3V15) (657GX) Washington Avenue, MO	1,016			28			17			3	1	0		5.78	
(3V15) (657GY) Manchester Avenue, MO	977		95.70%	42			41			10	2			17.31	
(3V15) (657MA) IDES Scott AFB	42		100.00%	0			0				0	0		0	
(3V15) (657QA) Olive Street, MO	1,107		97.74%	25		957	66			2	0	1	5.24	3.37	-
(3V15) (657QB) Washington Boulevard, MO	362			1	0.28%		3			0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	68		100.00%	0			19	2	2 0	0	0	0		5.79	0.14
(4V16) (502) Alexandria, LA HCS	17,207			586					413	118	34	21	4.08	6.9	
(4V16) (502) Alexandria, LA	9,773		96.64%	328			493			84	26			7.58	
(4V16) (502GA) Jennings, LA	432			4	0.93%		16			1	0	1	5.35		1.29
(4V16) (502GB) Lafayette, LA	2,864	2,765	96.54%	99	3.46%	2,511	109	145	5 87	5	4	3	4.93	4.61	0.52
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	1,526	1,471	96.40%	55	3.60%	1,361	60	50	40	14	1	0	4.4	1.67	3.88
(4V16) (502GF) Fort Polk, LA	1,109	1,064	95.94%	45	4.06%	960	63	41	37	7	1	0	2.07	2.28	9.1
(4V16) (502GG) Natchitoches, LA	487	485	99.59%	2	0.41%	460	14	11	2	0	0	0	1.26	0	2.02
(4V16) (502QB) Lafayette Campus B, LA	1,016	963	94.78%	53	5.22%	839	49	75	43	7	2	1			6.64
(4V16) (520) Gulf Coast, MS HCS	37,563	35,842	95.42%	1,721	4.58%	31,882	2,089	1,871	1,123	367	143	88	5.13	7.11	4.64
(4V16) (520) Biloxi, MS	14,693	14,049	95.62%	644	4.38%	12,621	779	649	425	135	48	36	7.3	7.02	3.04
(4V16) (520BZ) Pensacola, FL	12,706	11,900	93.66%	806	6.34%	10,285	801	814	522	169	78	37	6.28	7.3	7.26
(4V16) (520GA) Mobile, AL	4,764	4,601	96.58%	163	3.42%	4,220	197	184	99	44	12	8	3.58	7.29	3.46
(4V16) (520GB) Panama City Beach, FL	2,229	2,202	98.79%	27	1.21%	2,075	89	38	14	9	3	1	1.71	7.78	1.65
(4V16) (520GC) Eglin Air Force Base, FL	2,569		97.24%	71					57	7	2	5	4.05	3.62	
(4V16) (520QA) Panama City Beach West, FL	602		98.34%	10			20			3	0			0.69	
(4V16) (564) Fayetteville, AR HCS	29,273		97.85%								33	21		3.99	
(4V16) (564) Fayetteville, AR	12,681		97.39%	331	2.61%		518			48	11	9	0.0.	4.93	
(4V16) (564BY) Springfield, MO (Gene Taylor)	6,173			117			268	241	96	12	4	5	1.88	3.2	
(4V16) (564GA) Harrison, AR	367			1	0.27%	354	8			0	0	0	1.56	6.5	
(4V16) (564GB) Fort Smith, AR	3,154			88			67			23	11		5.3	4.49	
(4V16) (564GC) Branson, MO	2,452	2,438	99.43%	14	0.57%	2,368	37	33	8	3	2	1	1.41	2.07	1.82

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (564GD) Ozark, AR	490	472	96.33%	18	3.67%	437	12	23	10	5	2	1	9.35	0	6.6
	652		100.00%	10	0.00%	634	10		0	0	2	0		0	0.79
(4V16) (564GE) Jay, OK	2,094			57	2.72%	1,910		_		8	3	0		2.4	
(4V16) (564GF) Joplin, MO (4V16) (564QA) Township, AR	2,094			1	0.45%	223	59		40	0	0	0		2.4	2.99
(4V16) (564QB) Sunbridge, AR	986			3	0.43%	913	39		3		0	0		2.54	
(4V16) (580) Houston, TX HCS	61,769			1,116			2,002								
(4V16) (580) Houston, TX (Michael E. DeBakey)	38,955			880	2.26%	35,211	1,414		687	148					
(4V16) (580BY) Beaumont, TX	2,388			27	1.13%	2,216	81	64	7	1	4	15		0.03	
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	1,865		98.18%	34	1.82%	1,737	58		13	15	5	1	1.99		
(4V16) (580GC) Galveston County, TX	429			2	0.47%	419	6	2	1	1	0	0		0	
(4V16) (580GD) Conroe, TX	4,790	4,724	98.62%	66	1.38%	4,420	132	172	47	7	8	4	2.03	2.37	
(4V16) (580GE) Katy, TX	4,010	3,960	98.75%	50	1.25%	3,786	87	87	40	8	2	0			0.99
(4V16) (580GF) Lake Jackson, TX	1,244	1,244	100.00%	0	0.00%	1,208	22	14	0	0	0	0	0.35		1.54
(4V16) (580GG) Richmond, TX	2,765			12		2,561	106		11	1	0	0			
(4V16) (580GH) Tomball, TX	3,115			26	0.83%	2,955	59			5	6	1	1.95		
(4V16) (580GJ) Texas City, TX	2,208			19		2,110	37		13	2	3	1	1.71	0.62	
(4V16) (586) Jackson, MS HCS	19,765			757	3.83%		811		537	99	59	62			
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	15,017	14,396	95.86%	621	4.14%	13,230	546		446	82					
(4V16) (586GA) Kosciusko, MS	436	432	99.08%	4	0.92%	415	9	8	3	1	0	0	1.15	15.8	1.85
(4V16) (586GB) Meridian, MS	692	690	99.71%	2	0.29%	644	28	18	1	0	0	1	1.26	18.2	4.14
(4V16) (586GC) Greenville, MS	508	499	98.23%	9	1.77%	438	26	35	5	2	0	2	4.86	12.91	4.23
(4V16) (586GD) Hattiesburg, MS	1,483	1,414	95.35%	69	4.65%	1,236	98	80	48	6	6	9	8.15	60	4.49
(4V16) (586GE) Natchez, MS	398	398	100.00%	0	0.00%	377	14	7	0	0	0	0	1.33	8.67	0.13
(4V16) (586GF) Columbus, MS	431	428	99.30%	3	0.70%	388	26	14	2	0	1	0	1.42	19.45	2.63
(4V16) (586GF) Columbus, MS (4V16) (586GG) McComb, MS	431 401			7	0.70% 1.75%	388 350	26 29		_	2	0	0			
, , , , ,		394	98.25%	3 7 42	1.75% 10.53%	350 280	29 35	15 42	5 27	2	7	-	2.35		9.74
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS	401 399 37,124	394 357 35,799	98.25% 89.47% 96.43%	1,325	1.75% 10.53% 3.57%	350 280 32,512	29 35 1,698	15 42 1,589	5 27 894	2 6 197	7	0 2 119	2.35	13 10.86 7.16	9.74
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan)	401 399 37,124 13,450	394 357 35,799 12,767	98.25% 89.47% 96.43% 94.92%	1,325 683	1.75% 10.53% 3.57% 5.08%	350 280 32,512 11,511	29 35 1,698 587	15 42 1,589 669	5 27 894 455	2 6 197 117	7 115 69	0 2 119 42	2.35 3.8 2.49	13 10.86 <b>7.16</b> 6.76	9.74 2.93 4.5
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS	401 399 37,124	394 357 35,799 12,767	98.25% 89.47% 96.43%	1,325	1.75% 10.53% 3.57% 5.08%	350 280 32,512	29 35 1,698	15 42 1,589 669	5 27 894 455	2 6 197	7	0 2 119 42	2.35 3.8 2.49	13 10.86 7.16	9.74 2.93 4.5
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J.	401 399 37,124 13,450	394 357 35,799 12,767 13,758	98.25% 89.47% 96.43% 94.92%	1,325 683	1.75% 10.53% 3.57% 5.08% 3.18%	350 280 32,512 11,511	29 35 1,698 587	15 42 1,589 669 523	5 27 894 455 315	2 6 197 117	7 115 69	0 2 119 42 50	2.35 3.8 2.49 4.91	13 10.86 7.16 6.76 7.85	9.74 2.93 4.5 2.47
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	401 399 37,124 13,450 14,210	394 357 35,799 12,767 13,758 1,191	98.25% 89.47% 96.43% 94.92% 96.82%	1,325 683 452	1.75% 10.53% 3.57% 5.08% 3.18%	350 280 32,512 11,511 12,591	29 35 1,698 587 644	15 42 1,589 669 523	5 27 894 455 315	2 6 197 117 57	7 115 69 30	0 2 119 42 50	2.35 3.8 2.49 4.91	13 10.86 7.16 6.76 7.85	9.74 2.93 4.5 2.47 8.45
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR	401 399 37,124 13,450 14,210	394 357 35,799 12,767 13,758 1,191 869	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20%	1,325 683 452	1.75% 10.53% 3.57% 5.08% 3.18% 3.72%	350 280 32,512 11,511 12,591 1,053	29 35 1,698 587 644	15 42 1,589 669 523 69	5 27 894 455 315 36 5	2 6 197 117 57	7 115 69 30 3	0 2 119 42 50	2.35 3.8 2.49 4.91 3.76 2.27	13 10.86 7.16 6.76 7.85 6.23	9.74 2.93 4.5 2.47 8.45 3.92
(4V16) (586GG) McComb, MS  (4V16) (586QB) Dogwood View Parkway, MS  (4V16) (598) Little Rock, AR HCS  (4V16) (598) Little Rock, AR (John L. McClellan)  (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)  (4V16) (598GA) Mountain Home, AR  (4V16) (598GB) El Dorado, AR	401 399 37,124 13,450 14,210 1,237 876	394 357 35,799 12,767 13,758 1,191 869 2,208	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20%	1,325 683 452 46 7	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80%	350 280 32,512 11,511 12,591 1,053 843	29 35 1,698 587 644 69	15 42 1,589 669 523 69 8	5 27 894 455 315 36 5	2 6 197 117 57 2 1	7 115 69 30 3	0 2 119 42 50 5	2.35  3.8 2.49 4.91 3.76 2.27 3.7	13 10.86 7.16 6.76 7.85 6.23 1.22	9.74 2.93 4.5 2.47 8.45 3.92 5.3
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR	401 399 37,124 13,450 14,210 1,237 876 2,256	394 357 35,799 12,767 13,758 1,191 869 2,208 541	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63%	1,325 683 452 46 7	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37%	350 280 32,512 11,511 12,591 1,053 843 2,043	29 35 1,698 587 644 69 18	15 42 1,589 669 523 69 8 73	5 27 894 455 315 36 5 30	2 6 197 117 57 2 1 12	7 115 69 30 3 0	0 2 119 42 50 5 1 2	2.35  3.8  2.49  4.91  3.76  2.27  3.7  3.1	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89	9.74 2.93 4.5 2.47 8.45 3.92 5.3 1.22
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR	401 399 37,124 13,450 14,210 1,237 876 2,256 543	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02%	1,325 683 452 46 7 48 2	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37%	350 280 32,512 11,511 12,591 1,053 843 2,043 474	29 35 1,698 587 644 69 18 92 45	15 42 1,589 669 523 69 8 73 22	5 27 894 455 315 36 5 30 2	2 6 197 117 57 2 1 12 0	7 115 69 30 3 0 4 0	0 2 119 42 50 5 1 2 0	2.35  3.8  2.49  4.91  3.76  2.27  3.7  3.1  2.54	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0	9.74 2.93 4.5 2.47 8.45 3.92 5.3 1.22 1.05
(4V16) (586GG) McComb, MS  (4V16) (586QB) Dogwood View Parkway, MS  (4V16) (598) Little Rock, AR HCS  (4V16) (598) Little Rock, AR (John L. McClellan)  (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)  (4V16) (598GA) Mountain Home, AR  (4V16) (598GB) El Dorado, AR  (4V16) (598GC) Hot Springs, AR  (4V16) (598GD) Mena, AR  (4V16) (598GE) Pine Bluff, AR	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02%	1,325 683 452 46 7 48 2	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37% 0.98%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864	29 35 1,698 587 644 69 18 92 45	15 42 1,589 669 523 69 8 73 22 24 25	5 27 894 455 315 36 5 30 2	2 6 197 117 57 2 1 12 0	7 115 69 30 3 0 4 0 0	0 2 119 42 50 5 1 2 0	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02%	1,325 683 452 46 7 48 2 9	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37% 0.98% 0.66%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980	29 35 1,698 587 644 69 18 92 45 18	15 42 1,589 669 523 69 8 73 22 24 25 146	5 27 894 455 315 36 5 30 2 8 7	2 6 197 117 57 2 1 12 0 1 0	7 115 69 30 3 0 4 0 0	0 2 119 42 50 5 1 2 0 0	2.35  3.8  2.49  4.91  3.76  2.27  3.7  3.1  2.54  1.06  4.3	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 99.34% 96.63%	1,325 683 452 46 7 48 2 9 7	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37% 0.98% 0.66% 3.37%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399	29 35 1,698 587 644 69 18 92 45 18 49	15 42 1,589 669 523 69 8 73 22 24 25 146 28	5 27 894 455 315 36 5 30 2 8 7 26	2 6 197 117 57 2 1 12 0 1 0 7	7 115 69 30 3 0 4 0 0 0	0 2 119 42 50 5 1 2 0 0 0	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS  4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 99.34% 96.63% 98.47% 98.61%	1,325 683 452 46 7 48 2 9 7	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37% 0.98% 0.66% 3.37% 1.53% 1.39%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67	29 35 1,698 587 644 69 18 92 45 18 49	15 42 1,589 669 523 69 8 73 22 24 25 146 28	5 27 894 455 315 36 5 30 2 8 7 26 9	2 6 197 117 57 2 1 12 0 1 0 7 0	7 115 69 30 4 0 0 0 6 33	0 2 119 42 50 5 1 2 0 0 0 19	2.35  3.8  2.49  4.91  3.76  2.27  3.7  3.1  2.54  1.06  4.3  4.03  0	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS  4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629) New Orleans, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 96.63% 98.47% 98.61%	1,325 683 452 46 7 48 2 9 7 58 12	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37% 0.98% 0.66% 3.37% 1.53% 1.39%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2 2,109	5 27 894 455 315 36 5 30 2 8 7 26 9	2 6 197 117 57 2 1 12 0 1 0 7 0	7 115 69 30 4 0 0 0 6 33	0 2 119 42 50 5 1 2 0 0 0 19	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GF) Searcy, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 98.47% 98.61%	1,325 683 452 46 7 48 2 9 7 58 12 1	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.39%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2 2,109	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305	2 6 197 117 57 2 1 12 0 1 0 7 0 0 337	7 115 69 30 3 0 4 0 0 0 6 3 0 116 102	0 2 119 42 50 5 1 2 0 0 0 19 0 0 82 62	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 98.47% 98.61% 94.07% 92.78%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.37% 0.98% 0.66% 3.37% 1.53% 1.53% 5.93% 7.22%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061	2 6 197 117 57 2 1 12 0 1 0 7 0 337 281	7 115 69 30 3 0 4 0 0 0 6 3 0 116 102	0 2 119 42 50 5 1 2 0 0 0 19 0 0 82 62	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GF) Searcy, AR (4V16) (598GH) Russellville, AR (4V16) (598QA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 96.63% 98.47% 98.61% 92.78% 97.20%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 5.93% 7.22% 2.80% 1.13% 2.91%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78	2 6 197 117 57 2 1 12 0 1 0 7 0 0 337 281	7 115 69 30 3 0 4 0 0 0 6 3 0 116 102	0 2 119 42 50 5 1 2 0 0 0 19 0 0 82 62	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA (4V16) (629BY) Baton Rouge, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 98.47% 98.61% 92.78% 97.20% 98.87% 97.09%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506 108	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 7.22% 2.80% 1.13% 2.91% 5.01%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45 82	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19	7 115 69 30 3 0 4 0 0 0 6 3 0 116 102	0 2 119 42 50 5 1 2 0 0 0 0 19 0 0 82 62 6	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA (4V16) (629) New Orleans, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GD) St. John, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 99.34% 96.63% 98.47% 92.78% 97.20% 97.20% 97.20% 94.99% 99.79%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506 108 10	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 1.53% 1.45% 5.93% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45 82	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0	7 115 69 30 3 0 4 0 0 0 0 116 102 5 0 4	0 2 119 42 50 5 1 2 0 0 0 0 19 0 0 82 62 6 0	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72  1.71
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA (4V16) (629BY) Baton Rouge, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481 212	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480 206	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 98.47% 98.61% 94.07% 92.78% 97.20% 98.87% 97.20% 99.79% 97.17%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506 108 10	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21% 2.83%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420 191	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56 38 7	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45 82 83 22 8	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0	7 115 69 30 3 0 4 0 0 0 0 116 102 5 0 4	0 2 119 42 50 5 1 2 0 0 0 0 19 0 0 82 62 6 6 0 3	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28 4.49	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72  1.71  4.19
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA (4V16) (629) New Orleans, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GC) St. John, LA (4V16) (629GF) Bogalusa, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481 212 362	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480 206 360	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 96.63% 98.47% 92.78% 97.20% 98.87% 97.20% 97.99% 99.79% 99.79%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506 108 10 41 56	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 1.53% 1.39% 5.93% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21% 2.83% 0.55%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420 191 342	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56 38 7	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45 82 83 22 8 6	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46 1	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0 9 8	7 115 69 30 3 3 0 4 0 0 0 0 116 102 5 0 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2 119 42 50 5 1 2 0 0 0 0 19 0 0 82 62 6 6 0 3 3 2	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28 4.49 1.56	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72  1.71  4.19  2.33
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GF) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629) New Orleans, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GC) Slidell, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481 212 362 1,820	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480 206 360 1,710	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 99.34% 96.63% 98.47% 92.78% 97.20% 97.20% 97.20% 97.20% 97.20% 97.20% 97.20% 97.20%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506 108 10 41 56 1 1 6	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 5.93% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21% 0.21% 0.25% 6.04%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420 191 342 1,387	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56 38 7 12 174	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2 2,109 1,551 163 45 82 83 22 8 6 149	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46 1	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0 9 8 0	7 115 69 30 3 3 0 4 0 0 0 0 116 102 5 0 4 0 0 0 5	0 2 119 42 50 5 1 2 0 0 0 19 0 0 82 62 6 6 0 3 3 2 0	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28 4.49 1.56	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72  1.71  4.19  2.33  6.53
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481 212 362 1,820 18,074	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480 206 360 1,710 17,314	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 98.47% 98.61% 94.07% 92.78% 97.20% 97.20% 97.17% 99.45% 93.96%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,506 108 10 41 56 1 1 6	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21% 2.83% 0.55% 6.04% 4.20%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420 191 342 1,387 15,633	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56 38 7 12 174	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2,109 1,551 163 45 82 83 22 8 6 149	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46 1 4 2 7 8	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0 9 8 0 9	7 115 69 30 3 0 4 0 0 0 0 116 102 5 0 0 0 0 0 0 5 68	0 2 119 42 50 5 1 2 0 0 0 0 19 0 0 82 62 62 6 0 3 3 2	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28 4.49 1.56	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56 0 9.4 6.45	9.74  2.93 4.5 2.47  8.45 3.92 5.3 1.22 1.05 1.19 2.88 2.82  7.01 8.76 6.73 4.28 8.07 2.72 1.71 4.19 2.33 6.53 4.71
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GA) Houma, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GC) Slidell, LA (4V16) (629GF) Bogalusa, LA (4V16) (629GA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA (4V16) (629QA) Baton Rouge South, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481 212 362 1,820 18,074 13,473	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480 206 360 1,710 17,314 12,853	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 99.34% 96.63% 98.47% 92.78% 97.20% 97.20% 97.20% 97.17% 99.45% 93.96% 95.80%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,840 1,506 108 10 41 56 1 1 6 2 110 760 620	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 1.53% 5.93% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21% 2.83% 0.55% 6.04% 4.20% 4.60%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420 191 342 1,387 15,633 11,628	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56 38 7 12 174 840 633	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2 2,109 1,551 163 45 82 83 22 8 6 149 841 592	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46 1 4 2 7 8	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0 9 8 0	7 115 69 30 3 0 4 0 0 0 0 116 102 5 0 0 0 0 0 0 5 68	0 2 119 42 50 5 1 2 0 0 0 19 0 0 82 62 6 6 0 3 3 2 0	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28 4.49 1.56  3.39 2.32	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56 0 9.4 6.45 7.13	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72  1.71  4.19  2.33  6.53  4.71  3.98
(4V16) (586GG) McComb, MS (4V16) (586QB) Dogwood View Parkway, MS (4V16) (598) Little Rock, AR HCS (4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center) (4V16) (598GA) Mountain Home, AR (4V16) (598GB) El Dorado, AR (4V16) (598GC) Hot Springs, AR (4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR (4V16) (598GF) Searcy, AR (4V16) (598GG) Conway, AR (4V16) (598GH) Russellville, AR (4V16) (598GA) Little Rock Main Street, AR (4V16) (629) New Orleans, LA HCS (4V16) (629BY) Baton Rouge, LA (4V16) (629GB) Hammond, LA (4V16) (629GB) Hammond, LA (4V16) (629GC) Slidell, LA (4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA (4V16) (629QA) Baton Rouge South, LA	401 399 37,124 13,450 14,210 1,237 876 2,256 543 915 1,061 1,721 783 72 31,014 20,871 3,856 885 1,410 1,117 481 212 362 1,820 18,074	394 357 35,799 12,767 13,758 1,191 869 2,208 541 906 1,054 1,663 771 71 29,174 19,365 3,748 875 1,369 1,061 480 206 360 1,710 17,314 12,853 1,417	98.25% 89.47% 96.43% 94.92% 96.82% 96.28% 99.20% 97.87% 99.63% 99.02% 99.34% 96.63% 98.47% 98.61% 97.20% 97.20% 97.17% 99.45% 93.96% 95.80%	1,325 683 452 46 7 48 2 9 7 58 12 1 1,506 108 10 41 56 1 1 6	1.75% 10.53% 3.57% 5.08% 3.18% 3.72% 0.80% 2.13% 0.98% 0.66% 3.37% 1.53% 1.53% 7.22% 2.80% 1.13% 2.91% 5.01% 0.21% 2.83% 0.55% 6.04% 4.20%	350 280 32,512 11,511 12,591 1,053 843 2,043 474 864 980 1,399 687 67 25,227 16,692 3,347 771 1,155 922 420 191 342 1,387 15,633	29 35 1,698 587 644 69 18 92 45 18 49 118 56 2 1,838 1,122 238 59 132 56 38 7 12 174	15 42 1,589 669 523 69 8 73 22 24 25 146 28 2 2,109 1,551 163 45 82 83 22 8 6 149 841 592 68	5 27 894 455 315 36 5 30 2 8 7 26 9 1 1,305 1,061 78 10 25 46 1 4 2 7 8	2 6 197 117 57 2 1 12 0 1 1 0 7 0 0 337 281 19 0 9 8 0 9	7 115 69 30 3 0 4 0 0 0 0 116 102 5 0 0 0 0 0 0 5 68	0 2 119 42 50 5 1 2 0 0 0 0 19 0 0 82 62 62 6 0 3 3 2	2.35  3.8 2.49 4.91 3.76 2.27 3.7 3.1 2.54 1.06 4.3 4.03 0 4.23 4.29 3.75 2.3 4.62 9.74 4.28 4.49 1.56	13 10.86 7.16 6.76 7.85 6.23 1.22 4.89 0 0.33 5.62 13.14 2.78 3.76 8.36 9.25 4.56 3.08 3.35 5.48 2.56 0 9.4 6.45 7.13 0.4	9.74  2.93  4.5  2.47  8.45  3.92  5.3  1.22  1.05  1.19  2.88  2.82  7.01  8.76  6.73  4.28  8.07  2.72  1.71  4.19  2.33  6.53  4.71  3.98  12.82

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2020		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time in Days 15
(4V16) (667GC) Longview, TX	1,470	1,399	95.17%	71	4.83%	1,210	93	96	62	6	3	0	4.62	1.19	7.52
(4V16) (667QA) Knight Street, LA	158	158	100.00%	0	0.00%	158	0	0	0	0	0	0		0	
(4V17) (549) Dallas, TX HCS	63,860	60,304		3,556	5.57%	52,890	3,298	4,116	2,174	647	419	316	5.54	9.94	4.44
(4V17) (549) Dallas, TX	36,267	34,052	93.89%	2,215		30,182	1,660	2,210	1,303	440	279	193	4.89	11.18	
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	5,588			253		4,794	301	240		14	9	8	0.00	7.22	
(4V17) (549BY) Fort Worth, TX	12,746			689		10,089	768	· ·		133	83	39		6.76	
(4V17) (549GD) Denton, TX	1,633			110		1,288	152			20	18	31		33.58	
(4V17) (549GE) Decatur, TX	313			15		269	10			1	2	7	8.38	2	14.79
(4V17) (549GF) Granbury, TX	216			10		171	19			1	1	4	11.51		
(4V17) (549GH) Greenville, TX	523			22		380	47			1	1	1	7.32	17.29	
(4V17) (549GJ) Sherman, TX	891	885		6	0.67%	805	44	36		0	0	0	2.49	14	
(4V17) (549GK) Polk Street, TX	987	977		10		914	35			0	0	2	5.19	0	6.56
(4V17) (549GL) Plano, TX	1,847	1,763		84	4.55%	1,644	64	55		13	10	20		19.35	
(4V17) (549GM) Grand Prairie, TX	1,043			16		897	79			1	0	0		10.50	5.11
(4V17) (549QC) Tyler Broadway, TX	1,806			126		1,457	119			23	16			16.52	
(4V17) (671) San Antonio, TX HCS	51,964			2,845		42,817				499	134			8.55	
(4V17) (671) San Antonio, TX (Audie L. Murphy)	27,573		93.59%	1,768		22,423	1,447	1,935		323	75			8.6	
(4V17) (671RH) Sen Artenia, TX, VADOM	3,023 180		96.36%	110	3.64% 0.00%	2,600 172	166	147		38	2	13		3.71	0.3
(4V17) (671BU) San Antonio, TX - VADOM (4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	5,334		97.00%	160		4,584	318	_		17	13	7	2.73	7.33	
(4V17) (671DT) Unknown	50	50	100.00%	0	0.00%	45	3	2	0	0	0	0			2.33
(4V17) (671GB) Victoria, TX	736	732	99.46%	4	0.54%	667	56	9	1	1	1	1	2.14	4.81	1.7
(4V17) (671GF) South Bexar County, TX	1,307	1,258	96.25%	49	3.75%	1,121	51	86	39	7	0	3	4.64		6.79
(4V17) (671GH) Beeville, TX	180	176	97.78%	4	2.22%	166	7	3	1	1	0	2	5.71		
(4V17) (671GK) San Antonio Woodcock Drive, TX	2,008	1,970	98.11%	38	1.89%	1,690	174	106	26	5	1	6	4.72		2.1
(4V17) (671GL) New Braunfels, TX	646	570	88.24%	76	11.76%	467	41	62	73	2	0	1	9.35		
(4V17) (671GN) Seguin, TX	137	135	98.54%	2	1.46%	120	2	13	1	0	0	1	5.61		
(4V17) (671GO) North Central Federal, TX	3,150	3,032	96.25%	118	3.75%	2,615	197	220	71	27	7	13	4.67	3.06	8.82
(4V17) (671GP) Balcones Heights, TX	2,239	2,205	98.48%	34	1.52%	1,987	110	108	25	2	2	5	4.04	3.14	3.74
(4V17) (671GQ) Shavano Park, TX	1,236	1,217	98.46%	19	1.54%	1,048	105	64	18	1	0	0	3.44		5.48
(4V17) (671PA) San Antonio SARRTP	71	69	97.18%	2	2.82%	53	3	13	2	0	0	0			0.14
(4V17) (671QB) Data Point, TX	4,094	3,633	88.74%	461	11.26%	3,059	285			75	33	32		10.19	
(4V17) (674) Temple, TX HCS	55,105	51,552	93.55%	3,553	6.45%	45,104	2,806	3,642	2,433	582	232	306	5.54	10.23	8.07
(4V17) (674) Temple, TX (Olin E. Teague Center)	29,479	27,366		2,113		23,822	1,455			328	142			10.95	
(4V17) (674A4) Waco, TX (Doris Miller)	5,261	4,940		321	6.10%	4,469	225			77	31	35		8.06	
(4V17) (674BY) Austin, TX	13,824	12,919		905		11,062	863			151	46	52		9.25	
(4V17) (674GA) Palestine, TX	697		99.28%	5	-	647	20			0	0	1	0.95	7.44	
(4V17) (674GB) Brownwood, TX	779		95.51%	35		684	38			7	4	5	0	12.67	
(4V17) (674GC) Bryan, TX	1,391	1,325		66		1,156	60	109		10	8	7	4.50	10.43	
(4V17) (674GD) Cedar Park, TX  (4V17) (674GF) Temple South General Bruce Drive, TX	, 2,116 , 1,323			58 46		1,865 1,181	102 39			5	0	0	3.77	3.49 10.26	
(4V17) (674HB) LaGrange, TX	235	231	98.30%	4	1.70%	218	4	9	3	0	0	1	5.12		1.04
(4V17) (504) Amarillo, TX HCS	11,745			303		10,518	475	449	211	46	18	28		5.31	
(4V17) (504) Amarillo, TX (Thomas E. Creek)	7,939			248		7,028	354			43	17	25		5.61	3.09
(4V17) (504BY) Lubbock, TX	3,450			46		3,164	112			2	1	3		4.18	
(4V17) (504BZ) Clovis, NM	290			5		274	6	5		0	0	0			1.37
(4V17) (504GA) Childress, TX	45		93.33%	3		33	3	6	3	0	0	0			
(4V17) (504HB) Dalhart, TX	21		95.24%	1	4.76%	19	0	1	0	1	0	0		28	1.75
(4V17) (519) Big Spring, TX HCS	6,312			226	3.58%	5,388	391	307	173	39	9	5		6.68	
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)				91		1,928	156			16	3	1	3.58	5.36	
(4V17) (519GA) Permian Basin, TX (Wilson and Young Medal of Honor)	1,323			46	3.48%	1,148	74	55	29	12	2	3	2.69	9.29	7.1

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(4V17) (519GB) Hobbs, NM	210	208	99.05%	2	0.95%	176	29	3	2	0	0	0	3.61	13	0.96
(4V17) (519GD) Fort Stockton, TX	60	58	96.67%	2	3.33%	55	0	3	2	0	0	0	3.28	29	0
(4V17) (519HC) Abilene, TX	1,564	1,500	95.91%	64	4.09%	1,330	88	82	51	8	4	1	4.59	8.4	5.9
(4V17) (519HF) San Angelo, TX	871			21	2.41%	751	44			3	0	0	0.21	10.92	
(4V17) (756) El Paso, TX HCS	19,310					16,885								3.26	
(4V17) (756) El Paso, TX	14,064			333		12,605	628			82				2.68	
(4V17) (756GA) Las Cruces, NM	1,682 1,968	· ·		63		1,407	73 120			7	-	0	0.00	0.54 4.62	4.32
(4V17) (756GB) El Paso Eastside, TX (4V17) (756MA) IDES Fort Bliss	399					1,727	56			0		0	3.94	15.36	
(4V17) (756QA) El Paso South Central, TX	741					605	40			14	2	_		10.00	7.25
(4V17) (756QB) El Paso Central, TX	456					395	23				0			3.48	
(4V17) (740) Texas Valley Coastal Bend HCS	20,841					18,710					41	28	2.03		
(4V17) (740) Harlingen, TX	4,026			178		3,423	200			26				9.45	
(4V17) (740GA) Harlingen Treasure Hills, TX	3,694			79		3,403	137			18		. 1	1.96	4.89	
(4V17) (740GB) McAllen, TX	5,567	5,516		51	0.92%	5,218	176	122	2 45	3	1	2	0.79	6.25	1.64
(4V17) (740GC) Corpus Christi, TX	2,790	2,701	96.81%	89	3.19%	2,554	53	94	70	16	1	2	3.97	0.02	0.52
(4V17) (740GD) Laredo, TX	1,820	1,793	98.52%	27	1.48%	1,682	69	42	. 15	7	2	3	2.11	18.7	1.28
(4V17) (740GH) South Enterprize, TX	2,918	2,768	94.86%	150	5.14%	2,404	179	185	102	28	14	. 6	3.69	8.73	2.45
(4V17) (740GI) Old Brownsville, TX	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			0
(4V19) (623) Muskogee, OK HCS	23,191	22,174	95.61%	1,017	4.39%	19,955	996	1,223	760	185	48	24	2.72	7.69	7.47
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	10,317					8,982	433			48		8		6.13	
(4V19) (623BY) Tulsa, OK (Ernest Childers)	7,415			402		6,240	346			92	7	7	3.35	11.68	
(4V19) (623GA) McAlester, OK	795			25		725	22			6	1	0	1.01	0	1.96
(4V19) (623GB) Vinita, OK	875			4	0.46%	853	8	10		0	0	1	0.45	1.12	
(4V19) (623GC) McCurtain County, OK	390			3	0.77%	375	4	8		1	0	0	1.39	30.5	
(4V19) (623QA) Muskogee East, OK	456 2,447		89.91% 92.60%			1,933	12 163			33	17			4.31	7.83 9.31
(4V19) (623QB) Tulsa Eleventh Street, OK (4V19) (623QC) Yale Avenue, OK	496				_	463	8			33	17	0		2.51	
(4V19) (635) Oklahoma City, OK HCS	37,588									325	98	,		7	
(4V19) (635) Oklahoma City, OK	25,066					21,581	1,040			298				7.63	
(4V19) (635GA) Lawton, OK	3,839		97.03%			3,459	136			25		2		3.32	
(4V19) (635GB) Wichita Falls, TX	1,578				0.32%	1,528	27			0	1	0	0.69	1.61	
(4V19) (635GC) Blackwell, OK	139	138	99.28%	1	0.72%	134	2	2	1	0	0	0	1.07	0	3.5
(4V19) (635GD) Ada, OK	340	336	98.82%	4	1.18%	326	4	6	3 4	0	0	0	0.18	11.4	3.13
(4V19) (635GE) Stillwater, OK	668	664	99.40%	4	0.60%	651	6	7	3	0	0	1	0.49	14.33	1.62
(4V19) (635GF) Altus, OK	192	191	99.48%	1	0.52%	171	11	9	1	0	0	0	1.09	12	3.77
(4V19) (635GG) Enid, OK	153	151	98.69%	2	1.31%	137	5	9	2	0	0	0	0.35	0	7.26
(4V19) (635HB) Ardmore, OK	343	343	100.00%	0	0.00%	325	15	3	0	0	0	0	1.86	3.83	1.15
(4V19) (635QA) North May, OK	1,290			1	0.08%	1,240	30			0	0	1	3.18	0.54	
(4V19) (635QB) South Oklahoma City, OK	3,437					3,249	69			2	0	2	_	2.89	2.94
(4V19) (635QC) Fourteenth Street, OK	543		99.82%		0.18%	526	10			0	0	, ,			1.40
(4V19) (436) Montana HCS	18,500		95.81%										_		
(4V19) (436) Fort Harrison, MT (4V19) (436A4) Miles City CLC, MT	6,280 279		95.30% 97.85%			5,055 233	504			57	24	24		9.35	
(4V19) (436GA) Anaconda, MT	448				0.67%	409	27			1	1	0		0.33	
(4V19) (436GB) Great Falls, MT	1,365					1,240	51			3	4	. 1	1.04	3.3	
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,136		97.99%			1,916				4	2	3	1.96	6.19	
(4V19) (436GD) Bozeman, MT	930					846	35			2	1	1	3.26	5.2	
(4V19) (436GF) Kalispell, MT	1,913		97.75%			1,762	51			7	6	2		12.62	
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	2,650		94.30%			2,248	120			33	11	6		6.24	
(4V19) (436GI) Glasgow, MT	103	101	98.06%	2	1.94%	99	0	2	2	0	0	0	0.11	17	0.11
(4V19) (436GJ) Miles City, MT	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			0

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2020	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
			Less 3												
(4V19) (436GK) Glendive, MT	39	37	94.87%	2	5.13%	33	2	2	2 0	1	1	0	1.73	1.5	0
(4V19) (436GL) Cut Bank, MT	63	62	98.41%	1	1.59%	59	3	0	1	0	0	0	1.37	5	0
(4V19) (436GM) Lewistown, MT	212	191	90.09%	21	9.91%	160	12	19	19	2	0	0		7.89	10.71
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	1,323		92.06%	105		1,111	47			20	9	8	7.79		
(4V19) (436HC) Havre, MT (Merril Lundman)	217	210	96.77%	7	3.23%	194	9	7	4	2	1	0	5.91	22.25	3.9
(4V19) (436MA) IDES Malmstrom AFB	3		100.00%	0	0.0070	3	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	282			15		225	22	20	11	3	0	1	4.95		14.93
(4V19) (436QB) Plentywood, MT	15		100.00%	0	0.00%	12	2		_	0	0	0	1.83		5.67
(4V19) (436QC) Helena, MT	241	211	87.55%	30		170	18			6	8	1			
(4V19) (442) Cheyenne, WY HCS	10,495	9,970	95.00%	525	5.00%	8,561	646			83	32	17	3.63	7.66	4.52
(4V19) (442) Cheyenne, WY	5,952	5,627	94.54%	325	5.46%	4,785	392	450	244	56	19	6	3.06	7.33	4.12
(4V19) (442GB) Sidney, NE	132	127	96.21%	5	3.79%	112	6	9	5	0	0	0	3.31	4.7	0
(4V19) (442GC) Fort Collins, CO	1,350	1,327	98.30%	23	1.70%	1,169	84	74	21	1	0	1	2.24	1.87	4.8
(4V19) (442GD) Loveland, CO	2,718	2,555	94.00%	163	6.00%	2,182	157	216	114	26	13	10	5.89	10.14	5.14
(4V19) (442HK) Wheatland, WY - Mobile	39	39	100.00%	0	0.00%	35	0	4	0	0	0	0	1.2		5.8
(4V19) (442QA) Rawlins, WY	152	150	98.68%	2	1.32%	142	5	3	2	0	0	0	1.29	0	2.43
(4V19) (442QB) Torrington, WY - Mobile	48	48	100.00%	0	0.00%	47	0	1	0	0	0	0	0.85		0
(4V19) (442QD) Laramie, WY - Mobile	42	39	92.86%	3	7.14%	37	1	1	3	0	0	0	0.96		1.88
(4V19) (442QE) Sterling, CO	62	58	93.55%	4	6.45%	52	1	5	5 4	0	0	0	3.1		15.12
(4V19) (554) Aurora, CO HCS	45,387	41,573	91.60%	3,814	8.40%	35,819	2,587	3,167	2,714	698	226	176	6.26	11.04	6.9
(4V19) (554) Aurora, CO (Rocky Mountain	22,149	19,853	89.63%	2,296	10.37%	17,122	1,170	1,561	1,566	485	155	90	8.16	11.26	7.12
(4V19) (554GB) Aurora, CO	1,593	1,544	96.92%	49	3.08%	1,338	117	89	43	4	1	1	4.61		7.91
(4V19) (554GC) Golden, CO	4,510	4,263	94.52%	247	5.48%	3,651	310	302	203	37	4	3	5.51	9.08	5.37
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	3,635	3,375	92.85%	260	7.15%	2,926	198	251	199	35	13	13	6.68	8.91	7.64
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	9,911	9,156	92.38%	755		8,009	565	582	516	124	49	66	5.49		8.26
(4V19) (554GF) Alamosa, CO	340	332	97.65%	8	2.35%	252	48	32	5	1	0	2	6.04	18.38	3.58
(4V19) (554GG) La Junta, CO	271	269	99.26%	2	0.74%	257	6	6	2	0	0	0	1.2	0	2.14
(4V19) (554GH) Lamar, CO	143	139	97.20%	4	2.80%	122	12	5	3	0	1	0	3.47	22.75	2.25
(4V19) (554GI) Burlington, CO	120	117	97.50%	3	2.50%	108	6	3	2	0	1	0	3.45	93	2.33
(4V19) (554GJ) Denver East 9th Avenue, CO	1,402	1,339	95.51%	63	4.49%	1,094	62	183	59	2	1	1	8.38	0.26	0.15
(4V19) (554MA) IDES Fort Carson	185	181	97.84%	4	2.16%	132	27	22	2 4	0	0	0		6.39	4.09
(4V19) (554QA) York Street, CO	14	14	100.00%	0	0.00%	14	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,032	910	88.18%	122	11.82%	723	64	123	111	10	1	0		14.42	
(4V19) (554QC) Salida, CO	82	81	98.78%	1	1.22%	71	2			0	0	0	2.98		2.68
(4V19) (575) Grand Junction, CO HCS	8,026	7,688	95.79%	338	4.21%	6,617	561	510	256	50	20	12	4.72	7.84	4.9
(4V19) (575) Grand Junction, CO	7,142	6,825	95.56%	317	4.44%	5,872	487	466	238	48	20	11	5.29	8.08	4.95
(4V19) (575GA) Montrose, CO	466	449	96.35%	17	3.65%	386	47	16	14	2	0	1	4.14	6.77	7
(4V19) (575GB) Craig, CO (Major William Edward Adams)	126		98.41%	2		104	11	9	2	0	0	0			4.27
(4V19) (575QA) Glenwood Springs, CO	179		99.44%	1	0.56%	157	9			0	0				3.12
(4V19) (575QB) Moab, UT	113		99.12%	1	0.88%	98	7			0	0	•			6.9
(4V19) (660) Salt Lake City, UT HCS	24,161			1,236		19,958	1,459			230	87				4.06
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	17,355	16,364	94.29%	991	5.71%	14,070	1,094	1,200	704	181	67	39	3.94	8.61	1.99
(4V19) (660GA) Pocatello, ID	1,021	970	95.00%	51		885	55	30	30	17	2	2	1.57	2.27	13.49
(4V19) (660GB) Ogden, UT	1,193	1,145	95.98%	48	4.02%	965	90	90	38	5	3	2	5.9	9.18	3.05
(4V19) (660GD) Roosevelt, UT	56			4	7.14%	50	0			0	0	3	22.5		0
(4V19) (660GE) Orem, UT	1,077	1,060	98.42%	17		1,025	21			2	2	2 0	0.84		2.33
(4V19) (660GG) St. George, UT	1,220	1,201	98.44%	19	1.56%	1,085	71	45	10	6	2	1	3.07	2.81	9.24
(4V19) (660GJ) Western Salt Lake, UT	934	914	97.86%	20	2.14%	813	43	58	14	2	3	1	3.03	7.57	5.72
(4V19) (660GK) Elko, NV	72	66	91.67%	6	8.33%	30	25	11	5	1	0	0	11.86	8.8	8.83
(4V19) (660MA) IDES Hill AFB	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0		0	0
(4V19) (660QA) Idaho Falls, ID	825	789	95.64%	36	4.36%	753	11	25	21	6	3	6	2.32	7.89	35.12

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: March 2020			d in 30 Days or Less 3		d in Over 30 Days 5								III Days 13	III Days 14	III Days 13
			Less 3												
(4V19) (660QB) Price, UT	97	94	96.91%	3	3.09%	85	2	7	3	0	0	0	4.65	0	0
(4V19) (660QC) Weber County, UT	285	244	85.61%	41	14.39%	171	47	26	22	10	5	4			14.22
(4V19) (666) Sheridan, WY HCS	5,622	5,505	97.92%	117	2.08%	5,007	268	230	88	15	9	5	4.09	3.73	3.61
(4V19) (666) Sheridan, WY	3,167	3,128	98.77%	39	1.23%	2,867	149	112	35	2	1	1	4.47	3.92	2.33
(4V19) (666GB) Casper, WY	841	792	94.17%	49	5.83%	701	39	52	35	8	4	2	3.78	1.58	8.57
(4V19) (666GC) Riverton, WY	368	361	98.10%	7	1.90%	329	16	16	5	0	2	0	3.98	2.5	3.45
(4V19) (666GD) Cody, WY	294	289	98.30%	5	1.70%	266	16	7	2	2	1	0	2.84	0	0.9
(4V19) (666GE) Gillette, WY	297	290	97.64%	7	2.36%	250	24	16	5	1	0	1	6.32	8.56	4.29
(4V19) (666GF) Rock Springs, WY	395	392	99.24%	3	0.76%	356	14	22	1	1	0	1	4.47	2.36	1.87
(4V19) (666QA) Afton, WY	114	113	99.12%	1	0.88%	106	4	3	1	0	0	0	0.93	18	0.77
(4V19) (666QB) Evanston, WY	74	69	93.24%	5	6.76%	65	3	1	3	1	1	0	6.95		3.36
(4V19) (666QC) Worland, WY	72	71	98.61%	1	1.39%	67	3	1	1	0	0	0	1.86	0	1.56
(5V20) (463) Anchorage, AK HCS	8,144	7,930	97.37%	214	2.63%	7,212	368	350	157	41	11	5	3.23	4.37	5.9
(5V20) (463) Anchorage, AK	4,772		96.96%	145	3.04%	4,192	237	198	106	32	4	3	3.37	3.7	
(5V20) (463BU) Anchorage, AK - VADOM	700	700	100.00%	0	0.00%	696	0	4	0	0	0	0			1.36
(5V20) (463GA) Fairbanks, AK	839	812	96.78%	27	3.22%	697	59	56	19	5	3	0	4.66	14.62	8.36
(5V20) (463GB) Kenai, AK	706	682	96.60%	24	3.40%	627	23	32	20	1	2	1	2.5	11.76	8.82
(5V20) (463GC) Mat-Su, AK	818	803	98.17%	15	1.83%	715	37	51	11	2	1	1	3.23	9.22	7.67
(5V20) (463GD) Homer, AK	70	70	100.00%	0	0.00%	61	3	6	0	0	0	0	2.62		7.14
(5V20) (463GE) Juneau, AK	239	236	98.74%	3	1.26%	224	9	3	1	1	1	0	1.34	12.17	1.88
(5V20) (531) Boise, ID HCS	18,528	17,906	96.64%	622	3.36%	16,148	815	943	435	89	53	45	4.04	7.18	2.23
(5V20) (531) Boise, ID	15,707	15,167	96.56%	540	3.44%	13,607	712	848	388	70	44	38	3.79	7.09	2.48
(5V20) (531GE) Twin Falls, ID	918	913	99.46%	5	0.54%	874	14	25	5	0	0	0	2.63	1.1	0.07
(5V20) (531GG) Caldwell, ID	1,377	1,305	94.77%	72	5.23%	1,163	78	64	39	18	8	7	7	12.22	3.28
(5V20) (531GH) Burns, OR	110	109	99.09%	1	0.91%	107	2	0	0	1	0	0	1.39	0	0
(5V20) (531GI) Mountain Home, ID	280	277	98.93%	3	1.07%	268	4	5	3	0	0	0	1.19	1.67	0.19
(5V20) (531GJ) Salmon, ID	136	135	99.26%	1	0.74%	129	5	1	0	0	1	0	4.63	0	0
(5V20) (648) Portland, OR HCS	38,458	36,021	93.66%	2,437	6.34%	31,464	2,034	2,523	1,671	430	175	161	5.58	12.71	2
(5V20) (648) Portland, OR	18,910	17,307	91.52%	1,603	8.48%	15,192	896	1,219	1,078	304	118	103	11.26	12.49	0.86
(5V20) (648A4) Portland Vancouver, WA	6,676	6,334	94.88%	342	5.12%	5,431	379	524	264	35	19	24	4.48	13.19	3.31
(5V20) (648BU) Vancouver, WA - VADOM	161	158	98.14%	3	1.86%	150	5	3	2	0	1	0			
(5V20) (648GA) Bend, OR	2,070	1,952	94.30%	118	5.70%	1,664	149	139	66	30	9	13	4.17	16.84	4.03
(5V20) (648GB) Salem, OR	2,963	2,775	93.66%	188	6.34%	2,407	153	215	109	38	25	16	5.8	15.18	5.47
(5V20) (648GD) North Coast, OR	305	303	99.34%	2	0.66%	270	17	16	2	0	0	0	2.89	0	1.03
(5V20) (648GE) Fairview, OR	2,044	2,012	98.43%	32	1.57%	1,847	74	91	25	6	1	0	4.17	13.95	0.76
(5V20) (648GF) Hillsboro, OR	2,841	2,752	96.87%	89	3.13%	2,345	205	202	81	5	0	3	6.3	6.48	0.8
(5V20) (648GG) West Linn, OR	1,609	1,589	98.76%	20	1.24%	1,434	86	69	15	4	0	1	3.76	9.33	0.78
(5V20) (648GH) Newport, OR	241	233	96.68%	8	3.32%	196	24	13	7	1	0	0	8.2		0
(5V20) (648GI) Portland 1st Avenue, OR	227	209	92.07%	18	7.93%	174	17	18	12	5	1	0	7.45	3.67	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	411	397	96.59%	14	3.41%	354	29	14	10	2	1	1	3.49	10.65	2.09
(5V20) (653) Roseburg, OR HCS	14,762	14,234	96.42%	528	3.58%	12,650	747	837	377	99	24	28	4.77	7.51	3.36
(5V20) (653) Roseburg, OR	6,162	5,908	95.88%	254	4.12%	5,212	328	368	168	57	15	14	10.4	6.58	3.89
(5V20) (653BV) Roseburg, OR - VADOM	32	32	100.00%	0	0.00%	32	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	6,218	5,971	96.03%	247	3.97%	5,262	322	387	186	39	9	13	2.73	8.8	4.94
(5V20) (653GA) North Bend, OR	766	756	98.69%	10	1.31%	671	42	43	7	2	0	1	4.8	7.25	3.69
(5V20) (653GB) Brookings, OR	651	645	99.08%	6	0.92%	613	15	17	6	0	0	0	2.38	0.5	7.56
(5V20) (653QA) Downtown Eugene, OR	933	922	98.82%	11	1.18%	860	40	22	10	1	0	0			2
(5V20) (663) Puget Sound, WA HCS	46,446	43,095	92.79%	3,351	7.21%	37,269	2,606	3,220	2,236	668	270	177	9.43	12.88	3.45
(5V20) (663) Seattle, WA	21,655	20,049		1,606		17,347	1,229	1,473		293	118			12.6	
(5V20) (663A4) American Lake, WA	17,622		93.49%	1,148		14,479	838	1,157		243	125	67			
(5V20) (663GA) Bellevue, WA	1,588			192		1,127	142		124	53	8		14.96		1.89
(5V20) (663GB) Silverdale, WA	1,429		89.78%	146		1,072	105			37	8		13.98		
(5V20) (663GC) Mount Vernon, WA	2,320					1,811	187	186		17	6		6.58		
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Measured from Preferred Date For the Reporting Period Ending: March 2020			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
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(5V20) (663GD) South Sound, WA	974	883	90.66%	91	9.34%	753	43	87	73	14	4	0	12.62	1.73	4.27
(5V20) (663GE) North Olympic Peninsula, WA	741	717	96.76%	24	3.24%	588	52	77	14	8	1	1	5.31	20.47	1.64
(5V20) (663HK) Puget Sound, WA - Mobile	117	109	93.16%	8	6.84%	92	10	7	5	3	0	0	7.14		
(5V20) (668) Spokane, WA HCS	17,298	16,489	95.32%	809	4.68%	14,257	1,051	1,181	663	100	30	16	3.73	7.41	2.5
(5V20) (668) Spokane, WA (Mann-Grandstaff)	13,912	13,182	94.75%	730	5.25%	11,248	914	1,020	607	87	23	13	3.8	7.54	2.71
(5V20) (668GA) Wenatchee, WA	929	895	96.34%	34	3.66%	794	42	59	25	4	3	2	4.74	8.15	2.34
(5V20) (668GB) Coeur d Alene, ID	2,016	1,985	98.46%	31	1.54%	1,817	87	81	26	4	1	0	2.55	5.34	1.37
(5V20) (668HK) Spokane, WA - Mobile	15	14	93.33%	1	6.67%	12	0	2	0	1	0	0	10.45		
(5V20) (668QB) Libby, MT	157	153	97.45%	4	2.55%	141	5	7	0	1	3	0	4.26		2.25
(5V20) (668QD) Sandpoint, ID	242	233	96.28%	9	3.72%	218	3	12	5	3	0	1	4.23		0
(5V20) (668QE) Spokane 2nd Avenue, WA	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	7,126	6,828	95.82%	298	4.18%	6,134	360	334	199	53	25	21	6.27	8.17	2.98
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	3,701	3,503	94.65%	198	5.35%	3,114	178	211	138	32	12	16	6.41	8.24	2.59
(5V20) (687GA) Richland, WA	1,352	1,338	98.96%	14	1.04%	1,249	56	33	12	2	0	0	2.69	4.79	2.29
(5V20) (687GB) Lewiston, ID	689	652	94.63%	37	5.37%	523	81	48	27	7	3	0	8.96		6.21
(5V20) (687GC) La Grande, OR	250	240	96.00%	10	4.00%	228	4	8	7	2	0	1	5.98	0	0.29
(5V20) (687HA) Yakima, WA	1,084	1,045	96.40%	39	3.60%	979	36	30	15	10	10	4	8.21	6.45	4.74
(5V20) (687QB) Morrow County, OR	30	30	100.00%	0	0.00%	25	2	3	0	0	0	0	5.48	0	
(5V20) (687QC) Wallowa County, OR	20	20	100.00%	0	0.00%	16	3	1	0	0	0	0	5.56		0
(5V20) (692) White City, OR HCS	8,372	8,034	95.96%	338	4.04%	6,957	508	569	247	53	18	20	8.08	5.57	2.05
(5V20) (692) White City, OR	7,282	7,016	96.35%	266	3.65%	6,131	416	469	195	41	12	18	6.65	5.57	1.96
(5V20) (692GA) Klamath Falls, OR	530	520	98.11%	10	1.89%	445	35	40	6	2	2	0	3.99	0.19	2.93
(5V20) (692GB) Grants Pass, OR	560	498	88.93%	62	11.07%	381	57	60	46	10	4	2	16.64	8.25	2.55
(5V21) (358) Manila, PI HCS	903	784	86.82%	119	13.18%	585	64	135	49	20	12	38	15.77	20.63	24.54
(5V21) (358) Manila, PH	903	784	86.82%	119	13.18%	585	64	135	49	20	12	38	15.77	20.63	24.54
(5V21) (459) Honolulu, HI HCS	17,801	16,706	93.85%	1,095	6.15%	14,956	775	975	632	240	112	111	5.76	15.41	2.44
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	10,772	10,015	92.97%	757	7.03%	8,940	449	626	420	176	84	77	7.48	13.71	0.98
(5V21) (459GA) Maui, HI	911	873	95.83%	38	4.17%	801	36	36	22	8	4	4	3.24	26.78	2.32
(5V21) (459GB) Hilo, HI	1,193	1,134	95.05%	59	4.95%	1,033	45	56	35	11	3	10	6.12	28.3	2.91
(5V21) (459GC) Kailua-Kona, HI	862	805	93.39%	57	6.61%	729	34	42	32	5	11	9	3.58	35.1	4.26
(5V21) (459GD) Lihue, HI	851	816	95.89%	35	4.11%	718	49	49	21	8	3	3	6.61	11.04	4.33
(5V21) (459GE) Guam, GU	1,090	1,011	92.75%	79	7.25%	898	53	60	52	22	2	3	3.84	36.97	5.79
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	753	720	95.62%	33	4.38%	648	38	34	25	3	1	4	3.98	12.3	3
(5V21) (459GG) Leeward Oahu, HI	1,256	1,221	97.21%	35	2.79%	1,088	65	68	23	7	4	1	4.11	35.14	5.27
(5V21) (459GH) Saipan, MP	66	65	98.48%	1	1.52%	58	4	3	1	0	0	0	0.02	0	6.2
(5V21) (459QB) Molokai, HI	47	46	97.87%	1	2.13%	43	2	1	1	0	0	0	2.12	24	0.75
(5V21) (570) Fresno, CA HCS	19,796	18,880	95.37%	916	4.63%	16,571	1,019	1,290	630	134	89	63	2.61	7.22	8.47
(5V21) (570) Fresno, CA	16,966	16,137	95.11%	829		14,097	905	1,135	577	113	82	57	2.74	7.24	
(5V21) (570GA) Merced, CA	1,003	979	97.61%	24	2.39%	907	37	35	9	9	6	0	1.71	6.76	10.23
(5V21) (570GB) Tulare, CA	1,388	1,350	97.26%	38	2.74%	1,200	56	94	22	9	1	6	2.61	3.31	15.73
(5V21) (570GC) Oakhurst, CA	439	414	94.31%	25	5.69%	367	21	26	22	3		0	2.87	14.38	5.25
(5V21) (612A4) N. California HCS	53,157	50,500	95.00%	2,657	5.00%	45,585	2,212	2,703	2,003	393	144	117	2.79	7.97	2.97
(5V21) (612A4) Sacramento, CA	18,927	17,815	94.12%	1,112		16,036	742	1,037	866	170	47	29	4.1	7.5	3.85
(5V21) (612B4) Redding, CA	4,307	4,042	93.85%	265		3,703	150		171	62	19	13			
(5V21) (612BY) Oakland, CA	2,632					2,219	147			15		2			
(5V21) (612GD) Fairfield, CA	1,625	1,553	95.57%	72		1,409	53		56	2	3	11			
(5V21) (612GE) Mare Island, CA	1,360	1,323	97.28%	37		1,235	42			3	1	2			
(5V21) (612GF) Martinez, CA	10,338		94.33%	586	5.67%	8,563	546	643	416	96	40	34	2.21	9.72	0.36
(5V21) (612GG) Chico, CA	3,025	2,946	97.39%	79		2,782	91	73		5	8	2	2.22	4.61	2.39
(5V21) (612GH) McClellan Park, CA	6,343	6,111	96.34%	232	3.66%	5,576	289	246	192	18	16	6	2.71	5.55	1.23
(5V21) (612GI) Yuba City, CA	864	856	99.07%	8	0.93%	837	10	9	2	2	3	1	0.65	4.86	
(5V21) (612GJ) Yreka, CA	271	240	88.56%	31	11.44%	216	11	13	18	2	2	9	13.58	12.62	37.9

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(5V21) (612GK) Sierra Foothills, CA	956	951	99.48%	5	0.52%	913	19	19	5	0	0	0	1.13	3.06	2.42
(5V21) (612MA) IDES McClellan OPC	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0		0	
(5V21) (612QA) Cohasset, CA	10	9	90.00%	1	10.00%	9	0	0	1	0	0	0		0	
(5V21) (612QB) Twenty First Street, CA	1,228	1,227	99.92%	1	0.08%	1,215	9	3	0	1	0	0			0.46
(5V21) (612QC) Cypress Avenue, CA	1,128	1,006	89.18%	122		730	103	173	98	16	0	8		11.23	
(5V21) (612QD) Howe Road, CA	134		99.25%	1	0.75%	133	0			1	0	0			
(5V21) (640) Palo Alto, CA HCS	35,283			2,805		27,044	2,254			451	179				8.11
(5V21) (640) Palo Alto, CA	12,899		92.87%	920		10,081	800			127	46				4.37
(5V21) (640A0) Menlo Park, CA	1,694			70		1,445	81			6	5	13		13.52	4.63
(5V21) (640A4) Livermore, CA	5,260		90.70%	489		3,945	372			78	44				9.83
(5V21) (640BY) San Jose, CA	3,634			372		2,692	255			65	29				4.27
(5V21) (640GA) Capitola, CA	141			14		82	12			3	0	_			0
(5V21) (640GB) Sonora, CA	1,094			56	5.12%	937	53			16	5	3	10.19		7.51
(5V21) (640GC) Fremont, CA	849			41	4.83%	639	73			6	1	2			13.02
(5V21) (640HA) Stockton, CA	2,305			241	10.46%	1,726	114			46	18				22.19
(5V21) (640HB) Modesto, CA	2,815			269	9.56%	2,079	198			60	14				13.32
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,562	4,229	92.70%	333	7.30%	3,388	296	545	266	44	17	6	12.73	10.14	2.35
(5V21) (640QA) Palo Alto 1, CA - Mobile	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0	
(5V21) (654) Reno, NV HCS	19,133	18,041	94.29%	1,092	5.71%	15,828	997	1,216	796	145	68	83	7.5	8.87	7.08
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	14,146	13,319	94.15%	827	5.85%	11,649	747	923	617	109	55	46	5.55	9.24	7.25
(5V21) (654GB) Carson Valley, NV	727	697	95.87%	30	4.13%	630	40	27	18	6	3	3	5.19	18.45	3
(5V21) (654GC) Lahontan Valley, NV	599	569	94.99%	30	5.01%	453	34	82	22	7	0	1	10.72	5.17	9.33
(5V21) (654GD) Diamond View, CA	258	246	95.35%	12	4.65%	222	11	13	6	2	1	3	9.18	8	2.91
(5V21) (654GE) Reno East, NV	1,914	1,836	95.92%	78	4.08%	1,695	76	65	50	7	6	15	9.25	6.03	0.72
(5V21) (654QA) Kietzke, NV	749	700	93.46%	49	6.54%	592	53	55	45	4	0	0		5.94	
(5V21) (654QB) Capitol Hill, NV	29	28	96.55%	1	3.45%	28	0	0	1	0	0	0			
(5V21) (654QC) Winnemucca, NV	105	87	82.86%	18	17.14%	72	3	12	. 11	1	2	4	25.78	0	15.8
(5V21) (654QD) Virginia Street, NV	606	559	92.24%	47	7.76%	487	33	39	26	9	1	11		9.48	
(5V21) (662) San Francisco, CA HCS	24,682	22,970	93.06%	1,712	6.94%	20,376	1,203	1,391			146	200	7.15	12.4	4.17
(5V21) (662) San Francisco, CA	16,101		93.98%	970		13,597	687	847	569	182	97	122			2.12
(5V21) (662GA) Santa Rosa, CA	3,234	2,800		434	13.42%	2,344	223			76	37	54			7.74
(5V21) (662GC) Eureka, CA	1,763			162		1,362	124	115	105	38	7	12			5.92
(5V21) (662GD) Ukiah, CA	871			38	4.36%	731	43			3	0	1	5.39		4.86
(5V21) (662GE) San Bruno, CA	1,015			38		864	47			1	3	3			6.82
(5V21) (662GF) San Francisco Downtown, CA	710			6	0.85%	657	30			0	0	4	4.59		7.71
(5V21) (662GG) Clearlake, CA	988		93.52%	64	6.48%	821	49			4	2		3.86		9.31
(5V21) (593) Las Vegas, NV HCS	42,834			3,093		34,129									3.92
(5V21) (593) North Las Vegas, NV	26,453		89.70%	2,724		19,504	1,763			460	134				3.52
(5V21) (593GC) Pahrump, NV	786			82	0.76%	715	43 176			-		0	0.52		3.03
(5V21) (593GD) Northwest Las Vegas, NV	3,973 3,850		97.94% 97.06%	113		3,557 3,357	170	158 209		10	4	3			4.56 4.95
(5V21) (593GE) Southeast Las Vegas, NV (5V21) (593GF) Southwest Las Vegas, NV	3,989			117	2.94%	3,536	153			16	5	9	2.46		5.27
(5V21) (593GG) Northeast Las Vegas, NV	3,141		98.82%	37		2,876	106			6	0	0			2.34
(5V21) (593GG) Northeast Las Vegas, NV	3,141			14		344	22			10	0	0	3.53		5.35
Officer Jesse Dean)  (5V21) (593QC) West Cheyenne, NV	248		100.00%	0		240	6				0	0		10.57	0.57
(5V21) (593QC) West Cheyenne, NV (5V22) (501) New Mexico HCS	27,347			2,160		22,229	1,372				217			11.78	8.95
(5V22) (501) New Mexico HCS (5V22) (501) Albuquerque, NM (Raymond G.	22,028		91.74%	1,819		17,954	1,372			362	182				7.69
Murphy)				1,019						302					
(5V22) (501G2) Las Vegas, NM	187		95.72%		4.28%	167	8			7	0	1	2.54		16.88
(5V22) (501GA) Artesia, NM	391			24	6.14%	306	37				6	1	6.76		7.98
(5V22) (501GB) Farmington, NM	792	696	87.88%	96	12.12%	554	49	93	62	17		11	7.72	0	28.89

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2020			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
r cristic Entaing, March 2020			Less 3		30 50,33										
(5V22) (501GC) Silver City, NM	331	321	96.98%	10	3.02%	280	19	22	7	0	3	0	3.88		1.1
(5V22) (501GD) Gallup, NM	237	180	75.95%	57	24.05%	146	17	17	22	7	13	15	29.49	0.08	20.69
(5V22) (501GE) Espanola, NM	291	262	90.03%	29	9.97%	226	19	17	13	6	6	4	9.77	0	34.3
(5V22) (501GH) Truth or Consequences, NM	404	397	98.27%	7	1.73%	377	11	9	6	1	0	0	1.92	0	4
(5V22) (501GI) Alamogordo, NM	366	352	96.17%	14	3.83%	293	38	21	10	1	1	2	7.16	6.17	4.29
(5V22) (501GJ) Durango, CO	394	389	98.73%	5	1.27%	367	12	10	3	1	0	1	4.05	0	1.79
(5V22) (501GK) Santa Fe, NM	603	586	97.18%	17	2.82%	529	35	22	14	0	1	2	4.46	0	4.42
(5V22) (501GM) Northwest Metro, NM	1,098	1,030	93.81%	68	6.19%	818	100	112	40	10	4	14	10.46	5.69	21.96
(5V22) (501GN) Taos, NM	187	184	98.40%	3	1.60%	178	3	3	2	0	1	0	0.9	3.5	7.83
(5V22) (501HB) Raton, NM	38	35	92.11%	3	7.89%	34	1	0	0	1	0	2	4.2		24.88
(5V22) (644) Phoenix, AZ HCS	50,455	47,946	95.03%	2,509	4.97%	42,255	2,399	3,292	1,989	335	114	71	3.73	7.53	4.16
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	29,361	27,421	93.39%	1,940	6.61%	23,539	1,590	2,292	1,514	268	99	59	6.22	7.7	4.52
(5V22) (644BY) Southeast Gilbert, AZ	7,605	7,377	97.00%	228	3.00%	6,723	284	370	182	30	8	8	2.76		5.11
(5V22) (644GA) Northwest Surprise, AZ	4,169	4,080	97.87%	89	2.13%	3,818	151	111	71	16	2	0	1.46	5.92	3.3
(5V22) (644GB) Show Low, AZ	728	714	98.08%	14	1.92%	627	50	37	11	0	2	1	3.71	2.24	5.33
(5V22) (644GC) Southwest Phoenix, AZ	1,712	1,657	96.79%	55	3.21%	1,462	98	97	45	8	2	0	4.7	7	3.58
(5V22) (644GD) Payson, AZ	306	295	96.41%	11	3.59%	273	6	16	6	2	1	2	3.9		9.26
(5V22) (644GE) Thunderbird, AZ	1,734	1,690	97.46%	44	2.54%	1,520	76	94	43	1	0	0	4.52	4.9	4.08
(5V22) (644GF) Globe, AZ	177	170	96.05%	7	3.95%	157	8	5	7	0	0	0	2.32	18.91	7.58
(5V22) (644GG) Northeast Phoenix, AZ	806	773	95.91%	33	4.09%	709	26	38	27	5	0	1	4.67	4.49	6.37
(5V22) (644GH) Phoenix Midtown, AZ	3,826	3,738	97.70%	88	2.30%	3,396	110	232	83	5	0	0	4.34	2.85	1.13
(5V22) (644QA) Phoenix East Thomas Road, AZ	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	11,396	10,803	94.80%	593	5.20%	9,619	547	637	422	84	43	44	6.83	9.17	4.68
(5V22) (649) Prescott, AZ (Bob Stump)	7,553	7,113	94.17%	440	5.83%	6,319	368	426	305	64	35	36	7.91	9.3	3.53
(5V22) (649GA) Kingman, AZ	922	888	96.31%	34	3.69%	781	58	49	21	4	4	5	8.78	7.91	5.54
(5V22) (649GB) Flagstaff, AZ	748	705	94.25%	43	5.75%	626	27	52	38	4	0	1	7.23	4.45	5.34
(5V22) (649GC) Lake Havasu City, AZ	976	931	95.39%	45	4.61%	821	53	57	38	5	2	0	5.25	20.17	9.15
(5V22) (649GD) Anthem, AZ	504	495	98.21%	9	1.79%	463	10	22	8	1	0	0	1.74	2.75	6.92
(5V22) (649GE) Cottonwood, AZ	562	541	96.26%	21	3.74%	494	23	24	11	6	2	2	4.26	6.1	9.56
(5V22) (649QA) Chinle, AZ	25	24	96.00%	1	4.00%	22	0	2	1	0	0	0	4.14		0
(5V22) (649QB) Holbrook, AZ	42	42	100.00%	0	0.00%	32	7	3	0	0	0	0	5.24		5.5
(5V22) (649QD) Page, AZ	27	27	100.00%	0	0.00%	26	1	0	0	0	0	0	2.95		2.75
(5V22) (649QF) Tuba City, AZ	13	13	100.00%	0	0.00%	11	0	2	0	0	0	0	0		23.5
(5V22) (649QG) Polacca, AZ	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0	0		0
(5V22) (649QH) Kayenta, AZ	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0	0		0
(5V22) (678) Southern Arizona HCS	36,616	34,718	94.82%	1,898	5.18%	31,179	1,640	1,899	1,283	314	149	152	3.15	8.89	2.92
(5V22) (678) Tucson, AZ	26,743	24,951	93.30%	1,792	6.70%	22,024	1,287	1,640	1,199	304	144	145	4.79	10.01	3.05
(5V22) (678GA) Sierra Vista, AZ	1,862	1,837	98.66%	25	1.34%	1,719	73	45	18	3	1	3	1.61	4.51	3.09
(5V22) (678GB) Yuma, AZ	1,861	1,849	99.36%	12	0.64%	1,795	39	15	9	1	1	1	1.16	1.81	1.33
(5V22) (678GC) Casa Grande, AZ	1,708	1,670	97.78%	38	2.22%	1,541	70	59	34	2	1	1	1.87	4.49	3.8
(5V22) (678GD) Safford, AZ	402	398	99.00%	4	1.00%	378	6	14	1	2	1	0	1.86	6.36	5.73
(5V22) (678GE) Green Valley, AZ	354	351	99.15%	3	0.85%	329	18		2	0	0	1	2.79		0
	2,070	2,060	99.52%	10		1,901	84	75	8	1	0	1	2.35		2.53
(5V22) (678GF) Northwest Tucson, AZ			00 440/	14	0.89%	1,458	59	46	12	1	1	0	2.9	3.47	1.21
(5V22) (678GG) Southeast Tucson, AZ	1,577	1,563	99.11%	1.7				0	0	0	0	0		1.38	
			99.11%	0	0.00%	7	1	0	0	0	U				
(5V22) (678GG) Southeast Tucson, AZ	1,577	8				7 27	3	-	0	0	0	0		1.07	17
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB	1,577 8	8 31	100.00% 100.00%	0	0.00% 4.26%		3	1				0		1.07	17 5.47
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca	1,577 8 31	8 31 41,315	100.00% 100.00% 95.74%	0	0.00% 4.26%	27	3	2,557	0	0	0	0	6.15	1.07 7.51	
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (600) Long Beach, CA HCS	1,577 8 31 43,154	8 31 41,315 34,832	100.00% 100.00% 95.74%	0 0 1,839	0.00% 4.26% 4.37%	27 36,655	2,103	2,557 2,190	0 1,280	288	0 120	0	6.15 6.25	1.07 7.51 7.38	5.47
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin)	1,577 8 31 43,154 36,425	8 31 41,315 34,832 1,046	100.00% 100.00% 95.74% 95.63%	0 0 1,839 1,593	0.00% 4.26% 4.37% 5.68%	27 36,655 30,785	2,103 1,857	2,557 2,190 75	0 1,280 1,106	0 288 248	0 120 107	0 151 132	6.15 6.25 4.11	7.51 7.38 10.26	5.47 5.35
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA	1,577 8 31 43,154 36,425 1,109	8 31 41,315 34,832 1,046 2,340	100.00% 100.00% 95.74% 95.63% 94.32%	0 0 1,839 1,593 63	0.00% 4.26% 4.37% 5.68%	27 36,655 30,785 926	3 2,103 1,857 45	2,557 2,190 75	0 1,280 1,106 40	0 288 248 15	0 120 107 5	0 151 132 3 10	6.15 6.25 4.11 6.35	1.07 7.51 7.38 10.26 9.97	5.47 5.35 16.81
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA	1,577 8 31 43,154 36,425 1,109 2,451	8 31 41,315 34,832 1,046 2,340 1,126	100.00% 100.00% 95.74% 95.63% 94.32% 95.47%	0 0 1,839 1,593 63	0.00% 4.26% 4.37% 5.68% 4.53% 0.09%	27 36,655 30,785 926 2,046	3 2,103 1,857 45 105	1 2,557 2,190 75 189	0 1,280 1,106 40 81	0 288 248 15 14	0 120 107 5 6	0 151 132 3 10	6.15 6.25 4.11 6.35	1.07 <b>7.51</b> 7.38 10.26 9.97	5.47 5.35 16.81 5.02
(5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA (5V22) (600GC) Cabrillo, CA	1,577 8 31 43,154 36,425 1,109 2,451 1,127	8 31 41,315 34,832 1,046 2,340 1,126	100.00% 100.00% 95.74% 95.63% 94.32% 95.47% 99.91%	0 0 1,839 1,593 63 111	0.00% 4.26% 4.37% 5.68% 4.53% 0.09% 1.32%	27 36,655 30,785 926 2,046 1,115 1,047	3 2,103 1,857 45 105	1 2,557 2,190 75 189 5	0 1,280 1,106 40 81	0 288 248 15 14	0 120 107 5 6	0 151 132 3 10 0	6.15 6.25 4.11 6.35 3.65	1.07 7.51 7.38 10.26 9.97	5.47 5.35 16.81 5.02 2.22

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: March 2020			d in 30 Days or Less 3		d in Över 30 Days 5										
(5V22) (605) Loma Linda, CA HCS	42,666	40,271	94.39%	2,395	5.61%	35,078	2,306	2,887	1,795	330	163	107	2.63	9.24	6.18
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	17,835	16,593	93.04%	1,242	6.96%	13,809	1,293	1,491	862	198	119	63	8.6	9.7	5.8
(5V22) (605BZ) Loma Linda Redlands, CA	17,316	16,395	94.68%	921	5.32%	14,589	721	1,085	772	88	33	28	3.36	8.45	4.85
(5V22) (605GA) Victorville, CA	1,590	1,499	94.28%	91	5.72%	1,341	83	75	54	24	5	8	3.02	15.87	11.67
(5V22) (605GB) Murrieta, CA	1,807	1,754	97.07%	53	2.93%	1,653	61	40	33	13	3	4	1.56	6.87	10.06
(5V22) (605GC) Palm Desert, CA	1,779	1,762	99.04%	17	0.96%	1,629	56	77	15	1	0	1	1.31	5.82	2.47
(5V22) (605GD) Corona, CA	768	758	98.70%	10	1.30%	679	33	46	10	0	0	0	2.32	43	6.29
(5V22) (605GE) Rancho Cucamonga, CA	1,532	1,471	96.02%	61	3.98%	1,340	59	72	49	6	3	3	1.34	28.75	9.47
(5V22) (605QA) Blythe, CA	39	39	100.00%	0	0.00%	38	0	1	0	0	0	0	0.41	0	1.58
(5V22) (664) San Diego, CA HCS	39,238	36,957	94.19%	2,281	5.81%	33,069	1,715	2,173	1,511	422	229	119	3.74	9	3.56
(5V22) (664) San Diego, CA	24,183	22,586	93.40%	1,597	6.60%	20,406	982	1,198	1,012	296	189	100	4.63	9.42	2.37
(5V22) (664BU) San Diego, CA - VADOM	78	78	100.00%	0	0.00%	78	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	6,470	., .,	95.92%	-	4.08%	5,255	379			38	13		3.28		5.47
(5V22) (664GA) Imperial Valley, CA	396				3.54%	332	28			2		2			6.57
(5V22) (664GB) Oceanside, CA	5,442				5.95%	4,607	236			66	13		3.93		3.27
(5V22) (664GC) Chula Vista, CA	1,455	-			3.71%	1,276	55			6	12	0	0.10		4.35
(5V22) (664GD) Escondido, CA	981	953	97.15%	28	2.85%	882	35	36	11	14	1	2	2.56	0	0
(5V22) (664QA) Rio, CA	233	233	100.00%		0.00%	233	0	0	0	0	0				0.32
(5V22) (691) Greater Los Angeles, CA HCS	45,251	41,698	92.15%	3,553	7.85%	36,454	2,235	3,009	2,572	603	233	145	6.23	10.09	5.51
(5V22) (691) West Los Angeles, CA	20,147	18,639	92.52%	1,508	7.48%	16,248	1,005	1,386	1,107	259	78	64	3.66	9.44	5.54
(5V22) (691A4) Sepulveda, CA	10,041	8,963	89.26%	1,078		7,648	529	786	723	188	104	63	7.62	12.52	9.79
(5V22) (691GB) Santa Barbara, CA	675	649	96.15%	26	3.85%	563	28	58	24	1	1	0	6.05	8.77	1.18
(5V22) (691GC) Gardena, CA	509	490	96.27%	19	3.73%	487	3	0	5	11	3	0	0.78	0.77	11.94
(5V22) (691GD) Bakersfield, CA	2,291	2,188	95.50%	103	4.50%	1,931	117	140	85	16	2	0	5.14		3.39
(5V22) (691GE) Los Angeles, CA	6,030		93.50%		6.50%	5,233	180	225	309	56	15	12	7.28	8	3.84
(5V22) (691GF) East Los Angeles, CA	712		98.31%		1.69%	670	18	12		1	0	0	1.2		2.65
(5V22) (691GG) Antelope Valley, CA	775		86.84%		13.16%	559	44	70		9	14	1	14.59		3.77
(5V22) (691GK) San Luis Obispo, CA	688					542	62			14	3	3	9.1		9.09
(5V22) (691GL) Santa Maria, CA	1,814				9.37%	1,312	150			15	7	2			7.26
(5V22) (691GM) Oxnard, CA	1,410		93.12%		6.88%	1,151	84			33	6	0			2.19
(5V22) (691GP) San Gabriel Valley, CA	159		99.37%		0.63%	110	15			0			6.54		5.45
(3V23) (437) Fargo, ND HCS	17,674														
(3V23) (437) Fargo, ND	10,974		97.69%				302			46					
(3V23) (437GA) Grafton, ND	219		99.54%		0.46%	197	12		0	1	0		2.94		1.29
(3V23) (437GB) Bismarck, ND	1,631		99.26%		0.74%	1,582	26		11	1	0	-	0.61		1.51
(3V23) (437GC) Fergus Falls, MN	452		99.34%			435	6	8	_	1	0				0.77
(3V23) (437GD) Minot, ND	783		98.47%			734	22			1	0	-			2.05
(3V23) (437GE) Bemidji, MN	1,106		99.73%		-	1,080	15		-	0	0		0.68		1.42
(3V23) (437GF) Williston, ND	503		100.00%			481	12			0	0	-	1.69		1.19
(3V23) (437GI) Grand Forks, ND	953		99.48%		0.52%	915	16	17		2	0	-	0.74		3.13
(3V23) (437GJ) Dickinson, ND	545		99.45%			533	3	6	2	1	0				2.87
(3V23) (437GK) Jamestown, ND	331		100.00%			322	6	3	0	0	0	-	0.53		1.22
(3V23) (437GL) Devils Lake, ND	177		100.00%			171	5	1	0	0			0.22		
(3V23) (438) Sioux Falls, SD HCS	13,846				2.03%					50					
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	10,493		97.66%				506			45					3.07
(3V23) (438GA) Spirit Lake, IA	670				0.45%	634	17			0			1.67		0.51
(3V23) (438GC) Sioux City, SD	1,340		98.81%			1,254	46			3	2	0	1.51		2.03
(3V23) (438GD) Aberdeen, SD	594		98.15%			534	27	22		2	1	0	2.53		3.38
(3V23) (438GE) Wagner, SD	135		98.52%			124	4	5	_	0	0	-	2.87		0.75
(3V23) (438GF) Watertown, SD	614		99.51%			573	20			0			0.9		1.21
(3V23) (568) Black Hills, SD HCS	9,288					8,062									
(3V23) (568) Fort Meade, SD	4,245		96.18%			3,699	195			31	7	17	-		1.96
(3V23) (568A4) Hot Springs, SD	2,631	2,570	97.68%	61	2.32%	2,337	121	112	47	7	2	5	3.06	6.9	2.01

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Davs 15
Measured from Preferred Date For the Reporting Period Ending: March 2020			d in 30 Days or Less 3		d in Over 30 Days 5									7,2	
(3V23) (568GA) Rapid City, SD	1,939	1,857	95.77%	82	4.23%	1,603	137	117	55	19	4	4	6.77	7.46	4.53
(3V23) (568GB) Pierre, SD	150	150	100.00%	0	0.00%	141	5	4	0	0	0	0	1.07	0	1.44
(3V23) (568HA) Newcastle, WY	9	8	88.89%	1	11.11%	8	0	0	0	1	0	0	10.5		0
(3V23) (568HB) Gordon, NE	15	15	100.00%	0	0.00%	14	0	1	0	0	0	0	1.55		0
(3V23) (568HF) Pine Ridge, SD	7	6	85.71%	1	14.29%	6	0	0	1	0	0	0	0		50
(3V23) (568HH) Scottsbluff, NE	213	204	95.77%	9	4.23%	176	16	12	6	3	0	0	9.82	0	1.92
(3V23) (568HJ) Mission, SD	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0	0		
(3V23) (568HP) Winner, SD	64	64	100.00%	0	0.00%	64	0	0	0	0	0	0	0.13		2
(3V23) (568MA) IDES Ellsworth AFB	2	2	100.00%	0	0.00%	1	1	0	0	0	0	0		7	
(3V23) (618) Minneapolis, MN HCS	43,986	42,238	96.03%	1,748	3.97%	37,480	2,385	2,373	1,246	280	106	116	4.62	7.57	2.92
(3V23) (618) Minneapolis, MN	30,805	29,541	95.90%	1,264	4.10%	26,062	1,630	1,849	946	211	56	51	4.33	7.13	2.15
(3V23) (618BY) Twin Ports, WI	2,417	2,278	94.25%	139	5.75%	1,963	181	134	74	20	11	34	3.76	13.78	10
(3V23) (618GA) St. James, MN	160	156	97.50%	4	2.50%	144	8	4	2	1	0	1	4.34	1.67	1.88
(3V23) (618GB) Hibbing, MN	835			9		781	28			0		0	1.83		
(3V23) (618GD) Maplewood, MN	1,799		97.89%	38		1,557	131	73		1	0	0	3.81	5.94	2.13
(3V23) (618GE) Chippewa Valley, WI	1,237	1,105	89.33%	132		953	81	71	65	23	26	18			
(3V23) (618GG) Rochester, MN	1,104			10		1,039	34	21		0		1	1.05		3.72
(3V23) (618GH) Hayward, WI	231			5		207	15		5	0		0	3.17		
(3V23) (618GI) Northwest Metro, MN	2,201			105		1,856	125	115		16		11	4.69		
(3V23) (618GJ) Shakopee, MN	646			13		574	38			2		0	3.94	0.86	
(3V23) (618GK) Albert Lea, MN	398		97.24%	11	-	337	33			3		0	3.58		3.91
(3V23) (618GL) Minneapolis Harmon Place, MN	415		100.00%	0		413	0	2	-	0	0	0	1.11		
(3V23) (618GM) Rice Lake, WI	644		97.52%	16		557	43			3		0	3.38		
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	805			2		755	34	14		0	0	0	2.43		0.6
(3V23) (618QA) Fort Snelling, MN	200		100.00%	0	1 1 1	199	0	1	0	0		0		0.13	
(3V23) (618QB) Ely, MN	89		100.00%	0		83	4	2	0	0		0			1.12
(3V23) (636A6) Central Iowa HCS	18,412					15,573	904			167					
(3V23) (636A6) Des Moines, IA	13,209		94.62%	711		10,837	709	952		129		49	4.93	9.01	9.68
(3V23) (636BU) Des Moines, IA - VADOM	917		100.00%	0		915	0	74	0	0		0	F 44	47.45	0.40
(3V23) (636GC) Mason City, IA	1,311		92.07%	104		1,075	61	71		35		4	5.11		
(3V23) (636GD) Marshalltown, IA	593			5		536	31	21		0		0	1.89		
(3V23) (636GK) Fort Dodge, IA (3V23) (636GM) Carroll, IA	698 443		99.71% 99.10%	2	0.29%	650 397	27			0	1	0	1.18 2.64	2.33	
(3V23) (636GR) Knoxville, IA	895		97.88%	19		826	33			3	1	0	4.14		
(3V23) (636GX) Fort Dodge North, IA	188		100.00%	0		181	5	2	0	0	0	0	4.14	2.03	0.78
(3V23) (636QB) Des Moines Center Street, IA	158		100.00%			156	2	0		0		0			0.76
(3V23) (636A8) Iowa City, IA HCS	20,801					17,216	1,293			143				8.4	4.29
(3V23) (636A8) Iowa City, IA	8,530		93.53%	552		6,743	527	708		86					
(3V23) (636GF) Quad Cities, IA	2,246		94.92%	114		1,825	168			15					
(3V23) (636GG) Quincy, IL	811			28		714	35			3		2	3.05		12.45
(3V23) (636GH) Waterloo, IA	1,091		97.25%	30		943	79			5		1	3.25		5.77
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,130			24		982	77			3	3	1	3.37	4.8	
(3V23) (636GJ) Dubuque, IA	1,038			14		905	87	32	7	6	0	1	3.91	3.87	4.73
(3V23) (636GN) Cedar Rapids, IA	1,268			36		1,128	58	46		4	1	2	3.26		
(3V23) (636GS) Ottumwa, IA	506					458	30	15		0	0	0	2.34	3.04	
(3V23) (636GT) Sterling, IL	462			6		423	15		4	0	1	1	2.52		
(3V23) (636GU) Decorah, IA	382		99.21%	3		350	18		3	0	0	0	2.42		2.55
(3V23) (636GW) Coralville, IA	1,722		98.37%	28	1.63%	1,637	32	25	14	6	5	3	2.44	0.86	2.58
(3V23) (636QC) Linn County, IA	27			2		21	4	0		0	0	0			6.43
(3V23) (636QG) Iowa City, IA - Mobile	67		61.19%	26	38.81%	16	8	17	24	2	0	0		23.67	
(3V23) (636QI) Davenport, IA	229	229	100.00%	0	0.00%	217	10	2	0	0	0	0			2.47
(3V23) (636QJ) Iowa City South Clinton Street, IA	1,292		92.88%	92		854	145	201	61	13	8	10		12.14	7.63
(3V23) (636) Nebraska-W Iowa HCS	33,259	32,108	96.54%	1,151	3.46%	29,087	1,551	1,470	764	216	103	68	5.4	5.79	4.5

		Completed within 30 Days 2		Completed in Over 30 Days 4		Completed 06 -7 Days 6		Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
(3V23) (636) Omaha, NE	17,050	16,296	95.58%	754	4.42%	14,519	905	872	483	148	87	36	4.14	6.83	5.19
(3V23) (636A4) Grand Island, NE	5,357	5,298	98.90%	59	1.10%	4,948	197	153	48	9	1	1	2.83	2.58	2.01
(3V23) (636A5) Lincoln, NE	6,346	6,109	96.27%	237	3.73%	5,530	273	306	170	40	8	19	7.54	5.9	4.93
(3V23) (636BW) Grand Island, NE - VADOM	395	395	100.00%	0	0.00%	395	0	0	0	0	0	0			0.09
(3V23) (636BX) Omaha, NE - VADOM	306	305	99.67%	1	0.33%	300	5	0	1	0	0	0			
(3V23) (636GA) Norfolk, NE	706	682	96.60%	24	3.40%	628	31	23	9	4	4	7	12.51	2.61	5.05
(3V23) (636GB) North Platte, NE	672	649	96.58%	23	3.42%	579	39	31	16	4	1	2	5.2	3.52	7.1
(3V23) (636GL) Bellevue, NE	1,090	1,055	96.79%	35	3.21%	935	60	60	25	6	1	3	8.21	3.97	3.47
(3V23) (636GP) Shenandoah, IA	416	404	97.12%	12	2.88%	370	17	17	6	5	1	0	4.35	2.15	4.88
(3V23) (636GQ) Holdrege, NE	408	402	98.53%	6	1.47%	372	23	7	6	0	0	0	1.95	4.27	2.95
(3V23) (636QA) Omaha Dorcas Street, NE	513	513	100.00%	0	0.00%	511	1	1	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	29,685	28,793	97.00%	892	3.00%	26,285	1,174	1,334	724	115	40	13	3.51	8.07	4.98
(3V23) (656) St. Cloud, MN	25,633	24,896	97.12%	737	2.88%	22,773	967	1,156	609	90	31	7	3.73	7.97	4.46
(3V23) (656GA) Brainerd, MN	2,317	2,189	94.48%	128	5.52%	1,906	142	141	92	21	9	6	4.52	8.4	13.5
(3V23) (656GB) Montevideo, MN	790	772	97.72%	18	2.28%	730	28	14	15	3	0	0	1.52	17.23	0.5
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	945	936	99.05%	9	0.95%	876	37	23	8	1	0	0	1.34	7.97	3.72

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time		MH Avg Wait Time
National Summary.	Appointments	Days 2	Complete d in 30	Over 30 Days 4	Complete d in Over		Days 7	Days o		Day3 10	111	11011 120 Days 12		in Days 14	
			Days or Less 3		30 Days 5										
National: 3/2020	3,859,798	3,687,147	95.53%	172,651	4.47%	3,293,228	187,664	206,255	118,863	29,835	12,518	11,435	4.12	7.82	4.21
National: 2/2020	4,754,971	4,511,552		243,419	5.12%					49,560	18,947	16,720	4.52	8.46	4.47
National: 1/2020	5,223,622	4,910,928	94.01%	312,694	5.99%	4,283,847	291,978	335,103	210,553	60,056	21,881	20,204	4.97	9.23	4.89
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805			256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823			234,470	5.10%		249,612			49,415	17,543		4.83	8.73	4.24
National: 1/2019	5,108,202			306,403	6.00%				204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282			232,843	5.37%		228,768			44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193			240,990	5.14%			· ·	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900	· ·	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809		227,988	4.99%					41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524			267,700	5.07%				182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954			242,380	5.10%		264,214			45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183			233,868	4.82%			· ·		40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072			223,795	4.32%			· ·	-	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018  National: 3/2018	4,965,149 5,073,154			211,853	4.27% 3.96%		266,804 279,377			36,944 32,665	10,099	9,558 9,147	4.44	7.4	3.33
National: 2/2018	4,506,205			171,845			· ·		119,946	33,593	10,656	7,650	4.42	6.91	3.13
National: 1/2018	4,837,845			219,245						40,293	12,832			7.75	
National: 12/2017	4,301,041			173,000	4.02%		226,912			32,193				7.03	
National: 11/2017	4,711,170	1 1		183,650	3.90%					32,245	9,473			6.98	3.02
National: 10/2017	5,043,703			185,872						33,162	8,735		3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863		6.52	2.67
National: 8/2016	5,219,984			192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995			161,669	3.64%			· ·		32,674	7,973		4.72	6.6	2.77
National: 6/2016	4,989,814			179,357	3.59%		274,867			33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166			160,625	3.29%					31,182	8,061	4,443		6.16	2.51
National: 4/2016	4,931,526			166,585	3.38%					31,352	6,895		4.68	6.19	2.43
National: 3/2016	5,353,597			175,863	3.28%					32,444	8,996		4.66	6.13	2.64
National: 2/2016	4,744,626			168,192			248,628			38,428	9,410			6.44	3.03
National: 1/2016	4,497,268			187,373				· ·		41,268	10,030			6.9	3.29
National: 12/2015	4,672,667			179,431	3.84%					37,495	9,077	4,102		6.44	3.03
National: 11/2015	4,388,187	4,228,217	90.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03

Retrospective/Completed Appointment Wait Times National Summary.		Completed within 30 Days 2			Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11		Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

## **FOOTNOTES**

\*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- \* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- \*Completed Appointment: The date an appointment has been completed.

## NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

## Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.