Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: March 2017			Days or Less 3		30 Days 5										
(V01) (402) Togus, ME	29,691					26,652	1,639		198	23	2	1	4.02	2.23	2.09
(V01) (402) Togus VAMC	18,184			150		16,429	925	680	135	15	0	0	4.28	2.21	2.87
(V01) (402GA) Aroostook County (Caribou)	717			10		544	73		9	0	1	0	6.84	0	3.22
(V01) (402GB) Calais	311		100.00%	0	0.0070	296	12	3	0	0	0	-	1.19	0	0.6
(V01) (402GC) Rumford	397		100.00%	0	0.0070	394	3		0	0	0		0.41	0	0.84
(V01) (402GD) Saco	1,334			7	0.52%	1,190	83	54	7	0	0	0	3.83	0	1.89
(V01) (402GE) Lewiston	2,064			14		1,749	210	91	11	3	0	0	3.92	2.86	4.55
(V01) (402GF) Lincoln	328		100.00%	0	0.0070	296	26	6	0	0	0	0	2.04	0	0.65
(V01) (402HB) Bangor	4,195			31	0.74%	3,784	230	150	29	2	0	0	3.79	2.35	1.09
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,037	2,034	99.85%	3	0.15%	1,882	63	89	3	0	0	0	3.84	1.17	0.2
(V01) (402HL) Bingham VA Mobile Clinic	56	56	100.00%	0	0.00%	43	8	5	0	0	0	0	5.54		
(V01) (402QA) Fort Kent	29	23	79.31%	6	20.69%	15	3	5	1	3	1	1	23.45		
(V01) (402QB) Houlton	39	36	92.31%	3	7.69%	30	3	3	3	0	0	0	6.79		
(V01) (405) White River Junction, VT	20,681	20,185	97.60%	496	2.40%	17,475	1,411	1,299	400	58	17	21	4.38	6.18	0.9
(V01) (405) White River Jct VAMC	15,051	14,654	97.36%	397	2.64%	12,618	1,027	1,009	329	51	11	6	3.95	6.37	1
(V01) (405GA) Bennington	734	734	100.00%	0	0.00%	687	36	11	0	0	0	0	1.65	0	1.72
(V01) (405GC) Brattleboro	449	448	99.78%	1	0.22%	400	25	23	1	0	0	0	3.14	0.47	1.18
(V01) (405HA) Burlington Lakeside	2,470	2,414	97.73%	56	2.27%	2,018	214	182	33	4	6	13	6.49	7.38	0.26
(V01) (405HC) VICC - St. Johnsbury - Littleton	968	935	96.59%	33	3.41%	834	52	49	28	3	0	2	8.3	1.54	0.06
(V01) (405HE) KEENE (ORC)	268	267	99.63%	1	0.37%	247	16	4	1	0	0	0	2.32	0	2.12
(V01) (405HF) Rutland	741	733	98.92%	8	1.08%	671	41	21	8	0	0	0	2.77	0	1.33
(V01) (518) Bedford, MA	13,505	13,214	97.85%	291	2.15%	11,814	763	637	229	44	6	12	1.15	7.99	1.04
(V01) (518) Edith Nourse Rogers VAMC	11,916	11,630	97.60%	286	2.40%	10,273	742	615	224	44	6	12	1.53	8.09	0.96
(V01) (518GA) Lynn	542	541	99.82%	1	0.18%	528	6	7	1	0	0	0	0.46	2.28	1.42
(V01) (518GB) Haverhill	667	663	99.40%	4	0.60%	645	11	7	4	0	0	0	0.7	3.41	1.97
(V01) (518GE) Gloucester	378	378	100.00%	0	0.00%	368	4	6	0	0	0	0	0.66	3.27	1.82
(V01) (518MA) IDES Hanscom AFB	2		100.00%	0	0.0070	0	0	0	0	0	0	-		16	16
(V01) (523) VA Boston HCS, MA	47,562		97.72%			40,280	3,076		947	97	26	16		5.38	2.24
(V01) (523) Jamaica Plain VAMC	20,682		98.01%	412		17,339	1,503	1,428	369	35	2	6		5.01	2
(V01) (523A4) West Roxbury VAMC	7,769			231	2.97%	6,424	508	606	203	15	11	2	10.69	5.03	0.61
(V01) (523A5) Brockton VAMC	12,561			404		10,650	671	836	342	42	13		9.94	7.32	1.82
(V01) (523BY) Lowell	1,639			26		1,319	182	112	22	3	0	1	3.81	4.41	7.73
(V01) (523BZ) Causeway	3,964		99.90%	4	0.10%	3,781	113	66	4	0	0	0	3.87	2.34	1.57
(V01) (523GA) Framingham	423		98.35%	7	1.65%	347	40	29	5	2	0	0	3.57	23	6.44
(V01) (523GC) Quincy	255		99.22%	2		192	33		2	0	0		4.76		
(V01) (523GD) Plymouth	254		100.00%	0	0.0070	213	26	15	0	0	0	-	4.14	0.91	
(V01) (523MA) IDES Hanscom AFB	15		100.00%	0	414411	15	0		0	0	0	-		0	0
(V01) (608) Manchester, NH	18,289					15,386	1,175		396				3.88		4.04
(V01) (608) Manchester VAMC	16,442		97.69%	379		13,963	978	1,122	342	31	5		3.68	4.83	3.21
(V01) (608GA) Portsmouth	440			6		368	42	24	4	2	0	-	3.26	6.27	5.96
(V01) (608GC) Somersworth	699			55		446	94	104	49	5	1	0	7.17	23.83	10.2
(V01) (608GD) Conway	193		99.48%	1	0.52%	163	18		0	0	0	0	2.52	9.72	7.34
(V01) (608HA) Tilton (V01) (631) VA Central Western Massachusetts	515 21,128		99.81%	719	0.19% 3.40%	446 18,123	1,163	25 1,123	538	141		•	2.6 6.66		3.06
HCS	21,128	20,409	30.00%	7 19	3.40%	16,123	1,103	1,123	538	141	24	16	0.00	4.78	3.00
(V01) (631) Edward P Boland VAMC	8,917	8,529	95.65%	388	4.35%	7,599	433	497	282	76	21	9	7.62	5.9	2.98
(V01) (631BY) Springfield	4,708	4,525	96.11%	183	3.89%	4,013	260	252	136	45	2	0	10.04	2.82	3.21
(V01) (631GC) Pittsfield	612	607	99.18%	5	0.82%	547	34	26	2	2	1	0	3.51	5.43	2.51
(V01) (631GD) Greenfield (Franklin County)	627	618	98.56%	9	1.44%	501	51	66	9	0	0	0	7.43	7.15	1.73
(V01) (631GE) Worcester	2,618	2,552	97.48%	66	2.52%	2,287	118	147	54	5	0	7	4.04	4.27	0.11
(V01) (631GF) Fitchburg	969	965	99.59%	4	0.41%	889	51	25	4	0	0	0	2.97	4	0.77
(V01) (631PA) 631PA	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(V01) (631QA) Plantation Street	1,802	1,755	97.39%	47	2.61%	1,569	145	41	37	10	0	0		3.36	

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2017			Days or Less 3		30 Days 5										
(V01) (631QB) Lake Avenue VA Clinic	872	855	98.05%	17	1.95%	715	71	69	14	3	C	0		2.1	4.8
(V01) (650) Providence, RI	31,659	31,306	98.88%	353	1.12%	28,303	1,505	1,498	303	44	5	5 1	3.51	3.27	2.49
(V01) (650) Providence VAMC	27,434	27,114	98.83%	320	1.17%	24,495	1,270	1,349	280	35	4	1	4.14	3.47	2.08
(V01) (650GA) New Bedford Primary Care Ctr.	1,942	1,920	98.87%	22	1.13%	1,718	110	92	14	7	1	0	3.08	0.3	6.81
(V01) (650GB) Hyannis	1,514	1,505	99.41%	9	0.59%	1,361	91	53	8	1	C	0	2.45	2.9	2.6
(V01) (650GD) Middletown	769	767	99.74%	2	0.26%	729	34	. 4	1	1	C	0	1.37	1.15	1.89
(V01) (689) VA Connecticut HCS, CT	52,716	51,668	98.01%	1,048	1.99%	46,517	2,491	2,660	899	110	23	16	1.58	5.6	2.05
(V01) (689) West Haven VAMC	31,833	31,073	97.61%	760	2.39%	27,671	1,554	1,848	657	85	12	2 6	1.62	6.58	2.28
(V01) (689A4) Newington VAMC	17,247	16,977	98.43%	270	1.57%	15,478	773	726	229	20	11	10	1.61	4.03	1.43
(V01) (689GA) Waterbury	502	498	99.20%	4	0.80%	475	13	10	2	2	C	0	0.87	0	2.96
(V01) (689GB) Stamford	388	388	100.00%	0	0.00%	379	6	3	0	0	C	0	0.72	0	0.25
(V01) (689GC) Willimantic	531	531	100.00%	0	0.00%	494	32	5	0	0	C	0	1.46	0	1.61
(V01) (689GD) Winsted	500	493	98.60%	7	1.40%	479	9	5	7	0	C	0	1.15	6.29	1.75
(V01) (689GE) Danbury	458	458	100.00%	0	0.00%	428	20	10	0	0	C	0	1.51	2	2.74
(V01) (689HC) New London VA Primary Care Center	1,257		99.44%		0.5070	1,113	84			3	C	0	2.06		3.75
(V02) (528) Albany, NY	22,051					18,895									
(V02) (528A8) Samuel S Stratton VAMC	18,464		96.43%			15,754	974			114	25				
(V02) (528G2) Westport	247		100.00%	0	0.00%	212	14			0	(0	0.10		
(V02) (528G3) Bainbridge	336		97.02%			278	21			1	(0			
(V02) (528G6) Fonda	312				0.96%	297	10			0	(3			
(V02) (528G7) Catskill	313				1.28%	260	32			0	(0	3.33		
(V02) (528GT) Glens Falls	610		100.00%		0.0070	592	17		•	0	(0	1.23		
(V02) (528GV) Plattsburgh	555		100.00%	0	0.0070	472	62			0	C	0	3.66		
(V02) (528GW) Schenectady	296		100.00%	0	0.00%	292	4	0	-	0	C	0	0.06		0
(V02) (528GX) Troy	218		100.00%			186	28		,	0	(0	-100		5.0
(V02) (528GY) Clifton Park	304		82.57%			182	30			0		3			
(V02) (528GZ) Kingston (V02) (528) Bath, NY	396 11,651		100.00%		0.0070	370 10,273	18 584		-		3				
(V02) (528A6) Bath VA Medical Center	10,069		98.58%			9,049	467			33	7	7 0		4.67	
(V02) (528G4) Elmira	1,014					745	80			0		0			
(V02) (528G8) Wellsville	568					479	37			0		0			
(V02) (528) Western New York, NY	37,783						2,072				74				
(V02) (528) Buffalo VA Medical Center	30,491	29,387				25,934	1,661			176	74			6.35	
(V02) (528A4) Upstate New York HCS-Batavia	3,570					3,226	113			1) 4	3.25		
(V02) (528GB) Jamestown	793		97.86%			673	50			0		0			
(V02) (528GC) Dunkirk	523		99.81%		0.19%	465	35			0	(0			
(V02) (528GD) Niagara Falls	493		99.80%		0.20%	430	37	25	5 1	0	(0	1.46		
(V02) (528GK) Lockport	342		100.00%	0	0.00%	302	39		0	0	(0	2.97	0	4.31
(V02) (528GQ) Lackawanna	833	832	99.88%	1	0.12%	695	109	28	3 1	0	(0	3.28	3.63	2.23
(V02) (528GR) Olean	738	732	99.19%	6	0.81%	696	28	8	6	0	(0	1.97	1.94	1.74
(V02) (528) Canandaigua, NY	13,510	13,107	97.02%	403	2.98%	10,936	1,099	1,072	2 353	37	8	3 5	6.15	5.61	3.39
(V02) (528A5) Canandaigua VA Medical Center	5,906	5,805	98.29%	101	1.71%	4,972	441	392	95	5	1	0	5.56	4.63	2.95
(V02) (528GE) Rochester	7,604	7,302	96.03%	302	3.97%	5,964	658	680	258	32	7	7 5	6.45	6.21	3.73
(V02) (528) Syracuse, NY	32,374	31,561	97.49%	813	2.51%	27,142	2,267	2,152	657	114	30	12	3.71	6.23	2.81
(V02) (528A7) Syracuse VA Medical Center	22,132	21,520	97.23%	612	2.77%	18,502	1,475	1,543	491	96	15	10	2.8	6.26	2.53
(V02) (528G5) Auburn	527	520	98.67%	7	1.33%	484	22	14	5	2	C	0	1.56	10.89	2.86
(V02) (528G9) Tompkins County	824	811	98.42%	13	1.58%	725	54	32	2 11	1	C	1	2.58	16.83	1.22
(V02) (528GL) Massena	980	956	97.55%	24	2.45%	765	117	74	20	3	1	0	5.32	17.77	3.16
(V02) (528GM) Donald J Mitchell VA OPC	3,243	3,186	98.24%	57	1.76%	2,655	266	265	5 55	2	C	0	5.56	6.27	3.75
(V02) (528GN) Binghamton	2,027	1,988	98.08%	39	1.92%	1,779	119	90	32	6	C	1	1.71	7.15	1.36
(V02) (528GO) Watertown	2,057	1,999	97.18%	58	2.82%	1,703	189	107	40	4	14	1 0	7.78	2.81	3.48
(V02) (528GP) Oswego	494	491	99.39%	3	0.61%	439	25	27	3	0	C	0	1.24	4.82	3.9

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2017			Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	Wait Time in Days 14	
(V02) (528MA) Watertown DES	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0		0.11	
(V02) (528QN) Watertown 2	81		100.00%	0	0.00%	81	0	0		0	0			0	
(V03) (526) Bronx, NY	26,265	26,171	99.64%	94	0.36%	23,773	1,342	1,056	82	9	2	1	4.38	2.59	1.42
(V03) (526) James J. Peters VAMC	25,512			92			1,287	1,002	80	9	2	1	4.68	2.59	
(V03) (526GA) White Plains	395		100.00%	0	0.00%	306	48	41	0	0	0	0		1.8	
(V03) (526GB) Yonkers	249		100.00%	0	0.00%	242	2	5		0	0			0	
(V03) (526GD) Thomas P. Noonan Jr. VA OPC	109			2	1100	94	5	8	_	0	0	0		0	
(V03) (561) New Jersey HCS, NJ	42,470						1,480				8	7	0.58		
(V03) (561) East Orange VAMC (V03) (561A4) New Jersey HCS, NJ - Lyons Campus	22,175 7,839		97.41% 98.48%	574 119		19,587 7,185	976 218	1,038		3	1	5		5.3 3.94	0.37
(V03) (561BY) Newark	509	509	100.00%	0	0.00%	509	0	0	0	0	0	0			
(V03) (561BZ) Brick	6,082			68			205	207	-	11	1	0		3.63	0.52
(V03) (561GA) Hamilton	572		100.00%	0		541	19			0	0			5.38	
(V03) (561GB) Elizabeth	266			1	0.38%	264	1	0		0	0				0.96
(V03) (561GD) Hackensack	2,050			7	0.34%		3	11	7	0	0			1.58	
(V03) (561GE) Jersey City	327		100.00%	0	0.00%	326	0	1	0	0	0	0		1	0.32
(V03) (561GF) Piscataway	618		100.00%	0	0.00%	615	3	0		0	0			0	0.44
(V03) (561GH) Morristown	448			2	0.45%	404	24	18	1	1	0	0		0	2.94
(V03) (561GI) Tinton Falls	1,087	1,080		7	0.64%	1,005	30	45		0	0	0	1.35	3.77	2.08
(V03) (561GJ) Paterson	336			2		331	1	2		0	0	0		0	
(V03) (561GK) Sussex VA Clinic	161		100.00%	0	0.00%	160	0	1	0	0	0	0		0	
(V03) (620) VA Hudson Valley HCS, NY	24,802			71	0.29%	22,884	1,101	746	68	1	0	2		2.9	1.52
(V03) (620) Franklin Delano Roosevelt Hospital	6,807	6,794	99.81%	13	0.19%	6,502	193	99		0	0	2	1.05	1.64	1.73
(V03) (620A4) Castle Point VAMC	10,737	10,685		52	0.48%	9,615	584	486	51	1	0	0	1.63	3.28	0.33
(V03) (620BU) VADOM Montrose	1,828	1,828	100.00%	0	0.00%	1,814	13	1	0	0	0	0			0
(V03) (620GA) New City	1,395	1,395	100.00%	0	0.00%	1,341	44	10	0	0	0	0	1.13	1.75	2.46
(V03) (620GB) Carmel	768	767	99.87%	1	0.13%	725	31	11	1	0	0	0	0.79	2.84	3.18
(V03) (620GD) Goshen	1,183	1,181	99.83%	2	0.17%	1,004	116	61	2	0	0	0	2.98	4.21	3.39
(V03) (620GE) Port Jervis	948	946	99.79%	2	0.21%	845	51	50	2	0	0	0	2.36	3.84	3.13
(V03) (620GF) Monticello	408	407	99.75%	1	0.25%	386	13	8	1	0	0	0	0.71	3.2	3.79
(V03) (620GG) Poughkeepsie	500	500	100.00%	0	0.00%	439	45	16	0	0	0	0	1.77	4.93	5.14
(V03) (620GH) Eastern Dutchess	211	211	100.00%	0	0.00%	196	11	4	0	0	0	0	1.43	4.12	0
(V03) (620MA) IDES West Point	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0		0	0
(V03) (630) New York Harbor HCS, NY	46,189	45,801	99.16%	388	0.84%	43,405	1,306	1,090	355	30	2	1	2.05	1.76	1.05
(V03) (630) Manhattan VAMC	20,765	20,546	98.95%	219	1.05%	19,440	593	513	193	24	1	1	2.42	1.93	0.8
(V03) (6309AB) VANURS St. Albans	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0	0		
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	21,027			147			648	529		2	1	0		1.69	
(V03) (630A5) St. Albans VAMC	3,179		99.47%	17			36	35		2	0			1.15	0.83
(V03) (630BU) St. Albans DCHV	12		100.00%	0	0.0070			0	-	0	0				
(V03) (630GA) Harlem CBOC (V03) (630GB) Staten Island CBOC	131 1,073	1,068	100.00% 99.53%	5		1,029	3 26			2	0	0	0.64	1.22	
(V03) (632) Northport, NY	28,823			479	1.66%		1,715			19	14	5	3.79		
(V03) (632) Northport VAMC	24,618		98.18%	448			1,428	1,190		17	14			4.6	1.36
(V03) (632BU) Northport VADOM	199		100.00%	0	0.00%		0	0	-	0	0				
(V03) (632GA) East Meadow	1,321		99.62%	5			72			0	0			8.37	
(V03) (632HA) Valley Stream	345		100.00%	0	0.00%		25		-	0	0			0	
(V03) (632HB) Riverhead	653		98.47%	10			64	49		0	0			5.92	
(V03) (632HC) Bay Shore	444		100.00%	0	0.0070		30	8	-	0	0				0.22
(V03) (632HD) Patchoque	1,082		99.26%	8	011 170		85	36		1	0			6.29	
(V03) (632QA) Northport 1 VA Mobile Clinic	161		95.03%	8	114111		11	18		1	0			5.75	
(V04) (460) Wilmington, DE	17,986						1,382			23					
(V04) (460) Wilmington VAMC	12,228	12,018	98.28%	210	1.72%	10,166	833	1,019	177	15	9	9	3.52	6.2	3.09

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Measured from Preferred Date For the Reporting Period Ending: March 2017			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
, and the second			Less 3												
(V04) (460GA) Sussex County	1,331	1,317	98.95%	14	1.05%	1,104	90	123	11	2	0	1	5.12	2.9	3.88
(V04) (460GC) Kent County	1,642	2 1,606	97.81%	36	2.19%	1,343	161	102	36	0	0	0	3.1	4.1	6.1
(V04) (460GD) Cape May USCG	394	381	96.70%	13	3.30%	293	44	44	. 13	0	0	0	6.96	4.72	5.64
(V04) (460HE) Atlantic County	1,270	1,251	98.50%	19	1.50%	1,018	153	80	15	4	0	0	3.23	9.27	4.43
(V04) (460HG) Cumberland County	1,051	1,003	95.43%	48	4.57%	837	101	65	46	2	0	0	3.17	9.84	4.73
(V04) (460HK) Wilmington VA Mobile Clinic	69		100.00%	0	0.0070	69	0	0	0	0	0	0	0		
(V04) (460MA) IDES Dover AFB	1		100.00%	0	0.0070	1	0	0	0	0		0		7	
(V04) (503) Altoona, PA	15,794					14,291	794			9			0.10		
(V04) (503) James E. Van Zandt VAMC	10,297			35		9,442	447	373		2		0	0		1.21
(V04) (503GA) Johnstown	1,799			31		1,683	51	34		5		0	2.07	7.63	0.99
(V04) (503GB) DuBois (Clearfield)	1,756			14		1,483	138	121		2		0	4.03		1.26
(V04) (503GC) State College (Centre County)	1,350		99.63%	5		1,134	126	85		0		0	3.62		
(V04) (503GD) Huntingdon County	304		100.00%	0	0.0070	274	23	/	0	0		0	3.4		0.19
(V04) (503GE) Indiana County	288		100.00%	0	1 1 1	9,673	9	407	0	0		0	1.94		0 03
(V04) (529) Butler, PA	10,124			3	0.03%		251	197 178		0		0	0.40		
(V04) (529) Butler VAMC (V04) (529GA) Michael A. Marzano VA OPC	7,246 991		99.96%	3		6,861 974	204		3	0		0	0.41	0.64	0.39
(V04) (529GA) Michael A. Marzano VA OPC (V04) (529GB) Lawrence County	533		100.00%	0		527	5	3	0	0		0	0.32		
(V04) (529GC) Armstrong County	426		100.00%	0		402	16	ν ο	0	0		0	1.12		
(V04) (529GD) Clarion County	331		100.00%	0		330	10	0	0	0		0	0.19		
(V04) (529GF) Cranberry Township	597		100.00%	0		579	13	5	0	0		0	0.19		
(V04) (540) Clarksburg, WV	18,785			598		15,898	1,159		-	75		49			
(V04) (540) Louis A Johnson VAMC	15,142		96.26%	566		12,674	944	958		72					
(V04) (540BU) Clarksburg VADOM	13,142		100.00%	0		2	0	930	0	0		0		0.03	3.11
(V04) (540GA) Tucker County	310		99.68%	1	0.32%	290	14	5	1	0		0	1.83		5.95
(V04) (540GB) Wood County Veterans Center	1,330		98.87%	15		1,150	84	81	12	1	2	0	3.52		3.35
(V04) (540GC) Braxton County	584			4		508	38			0	0	0	3.43		
(V04) (540GD) Monongalia County	1,366			8		1,240	71			1	0	0	3.42		
(V04) (540HK) Clarksburg VA Mobile Clinic	51			4	7.84%	34	8	5	3	1	0	0	8.88		
(V04) (542) Coatesville, PA	15,888	15,842	99.71%	46	0.29%	15,119	392	331	41	2	2	1	1.03	2.15	2.36
(V04) (542) Coatesville VAMC	13,541	13,502	99.71%	39	0.29%	12,852	346	304		2		1	1.01	2.15	2.51
(V04) (542BU) VADOM Coatesville	915	915	100.00%	0	0.00%	914	1	0	0	0	0	0			0.01
(V04) (542GA) Springfield	872	2 866	99.31%	6	0.69%	816	28	22	. 6	0	0	0	1.12	0	3.15
(V04) (542GE) Spring City	560	559	99.82%	1	0.18%	537	17	5	0	0	1	0	0.98	0	0.7
(V04) (562) Erie, PA	16,314	16,052	98.39%	262	1.61%	14,467	846	739	220	37	2	3	3.34	4.98	1.41
(V04) (562) Erie VAMC	12,892	12,677	98.33%	215	1.67%	11,512	591	574	174	37	2	2	2.9	4.95	1.27
(V04) (562GA) Crawford County	861	822	95.47%	39	4.53%	648	79	95	39	0	0	0	9.55	5.34	2.28
(V04) (562GB) Ashtabula County	808	804	99.50%	4	0.50%	715	52	37	4	0	0	0	2.55	3.55	1.91
(V04) (562GC) McKean County	412	410	99.51%	2	0.49%	383	20	7	2	0	0	0	1.99	2	1.34
(V04) (562GD) Venango County	670	670	100.00%	0	0.00%	601	51	18	0	0	0	0	1.58	7.92	1.5
(V04) (562GE) Warren	671		99.70%	2		608	53		1	0		1	2.52		
(V04) (595) Lebanon, PA	28,716	28,211	98.24%	505		25,256	1,581	1,374	411	89	3	2	2.25		
(V04) (595) Lebanon VAMC	19,911	19,533	98.10%	378	1.90%	17,526	1,066	941	300	73	3	2	2.17		
(V04) (595GA) Camp Hill	3,173			77		2,638	235			11		0	2.8		
(V04) (595GC) Lancaster	1,499			2		1,437	36			1	0	0	0.0		1.46
(V04) (595GD) Berks County	1,201			5	01.1270	1,053	86			0		0	2.4		2.96
(V04) (595GE) York	2,555		98.40%	41		2,311	118			4	0	0	1.87		1.47
(V04) (595GF) Pottsville	377		99.47%	2		291	40			0		0	5.83		5.4
(V04) (642) Philadelphia, PA	41,476					36,550	1,986								_
(V04) (642) Corporal M. J. Crescenz VAMC	35,115		97.80%			30,820	1,692			105		15		3.87	2.37
(V04) (642GA) Burlington County VA Clinic	1,496			11		1,336	95	54		1	0	0	2.46		
(V04) (642GC) Victor J. Saracini VA OPC	2,512			88		2,170	158			2		1	2.47		3.36
(V04) (642GD) Gloucester County	2,352	2 2,304	97.96%	48	2.04%	2,223	41	40	25	21	2	0	1.72	4.85	0.69

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(V04) (642GF) Camden County	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0		
(V04) (646) Pittsburgh, PA	41,015	39,563	96.46%	1,452	3.54%	32,989	3,256	3,318	1,246	144	41	21	4.05	7.3	1.8
(V04) (646) Pittsburgh VAMC University Dr	26,218	24,988	95.31%	1,230	4.69%	20,140	2,300	2,548	1,072	112	30	16	7.26	8.13	1.23
(V04) (646A4) H. John Heinz III VAMC	7,872	7,729	98.18%	143	1.82%	6,656	544	529	109	22	10	2	3.8	5.55	1.41
(V04) (646GA) Belmont County	1,435	1,417	98.75%	18	1.25%	1,300	87	30	12	6	0	0	2.13	3.72	1.91
(V04) (646GB) Westmoreland County	1,777	1,767	99.44%	10	0.56%	1,608	97	62	10	0	0	0	1.69	2.55	2.74
(V04) (646GC) Beaver County	1,226	1,216	99.18%	10	0.82%	1,084	104	28	8	0	0	2	3.13	3.6	3.97
(V04) (646GD) Washington County	1,322	1,295	97.96%	27	2.04%	1,164	64	67	23	2	1	1	2.29	3.39	12.13
(V04) (646GE) Fayette County	1,165	1,151	98.80%	14	1.20%	1,037	60	54	12	2	0	0	1.84	8.24	1.14
(V04) (693) Wilkes-Barre, PA	25,052	24,574	98.09%	478	1.91%	22,133	1,272	1,169	385	63	20	10	2	3.59	6.54
(V04) (693) Wilkes-Barre VAMC	17,571	17,271	98.29%	300	1.71%	15,539	839	893	260	31	8	1	1.53	3.62	6.51
(V04) (693B4) Allentown	4,823	4,686	97.16%	137	2.84%	4,176	286	224	103	20	5	9	3.31	4.47	6.9
(V04) (693GA) Sayre	1,028	1,019	99.12%	9	0.88%	946	62	11	9	0	0	0	1.73	0.96	1.92
(V04) (693GB) Williamsport	935	908	97.11%	27	2.89%	849	31	28	8	12	7	0	0.81	0.27	8.42
(V04) (693GC) Tobyhanna	119	118	99.16%	1	0.84%	104	11	3	1	0	0	0	2.36	18	4.53
(V04) (693GF) Columbia County	331	328	99.09%	3	0.91%	326	1	1	3	0	0	0	0		2.57
(V04) (693GG) Northampton County	245	244	99.59%	1	0.41%	193	42	9	1	0	0	0	3.8	0.18	9.4
(V05) (512) Baltimore HCS, MD	46,018	45,246	98.32%	772	1.68%	40,489	2,380	2,377	592	133	27	20	2.94	4.94	2.2
(V05) (512) Baltimore VA Medical Center	27,363	26,858	98.15%	505	1.85%	23,855	1,439	1,564	393	77	16	19	2.91	5.15	1.37
(V05) (512A5) Perry Point	7,527	7,508	99.75%	19	0.25%	7,072	239	197	17	2	0	0	2.61	2.36	1.11
(V05) (512GA) Cambridge	2,611	2,550	97.66%	61	2.34%	2,316	158	76	38	11	11	1	1.94	7.85	4.64
(V05) (512GC) Glen Burnie	2,020	1,902	94.16%	118	5.84%	1,482	217	203	78	40	0	0	4.76	14.27	7.96
(V05) (512GD) Loch Raven	3,495	3,444	98.54%	51	1.46%	3,134	141	169	49	2	0	0	3.15	3.26	1.2
(V05) (512GE) Pocomoke City	655	650	99.24%	5	0.76%	593	35	22	4	1	0	0	1.83		7.49
(V05) (512GF) Fort Howard	534	532	99.63%	2	0.37%	482	31	19	2	0	0	0	3.1		1.39
(V05) (512GG) Fort Meade	1,813	1,802	99.39%	11	0.61%	1,555	120	127	11	0	0	0	3.26	3.17	3
(V05) (613) Martinsburg, WV	33,306	32,503	97.59%	803	2.41%	28,916	1,879	1,708	686	92	12	13	3.04	6.53	2.27
(V05) (613) Martinsburg VA Medical Center	24,110	23,393	97.03%	717	2.97%	20,730	1,316	1,347	614	80	12	11	2.92	6.94	1.82
(V05) (613BU) VADOM Martinsburg	584	584	100.00%	0	0.00%	560	19	5	0	0	0	0		0	4.37
(V05) (613GA) Cumberland	1,379	1,376	99.78%	3	0.22%	1,256	86	34	3	0	0	0	2.34	3.32	1.48
(V05) (613GB) Hagerstown	1,545	1,542	99.81%	3	0.19%	1,380	107	55	2	1	0	0	2.94	5.61	2.49
(V05) (613GC) Stephens City	2,081	2,046	98.32%	35	1.68%	1,786	136	124	32	3	0	0	3.78	4.85	5.01
(V05) (613GD) Franklin	67	66	98.51%	1	1.49%	62	4	0	1	0	0	0	1.36	3	0
(V05) (613GE) Petersburg	418	418	100.00%	0	0.00%	398	13	7	0	0	0	0	2.13	0.31	0.3
(V05) (613GF) Harrisonburg	1,099	1,082	98.45%	17	1.55%	988	50	44	12	5	0	0	3.6	0.63	5.51
(V05) (613GG) Fort Detrick	2,023	1,996	98.67%	27	1.33%	1,756	148	92	22	3	0	2	3.45	4.22	1.42
(V05) (688) Washington, DC	47,770	46,970	98.33%	800	1.67%	42,203	2,242	2,525	655	115	20	10	3.6	4.1	2.04
(V05) (688) Washington VA Medical Center	40,874	40,274	98.53%	600	1.47%	36,078	1,957	2,239	467	103	20	10	3.58	3.99	2.11
(V05) (688GA) Fort Belvoir	2,642	2,566	97.12%	76	2.88%	2,288	133	145	64	12	0	0	2.4	8.75	2.63
(V05) (688GB) Southeast Washington	300	298	99.33%	2	0.67%	279	9	10	2	0	0	0	1.67	3.08	1.25
(V05) (688GD) Charlotte Hall	1,690	1,586	93.85%	104	6.15%	1,412	101	73	104	0	0	0	7.9	4.83	1.86
(V05) (688GE) Southern Prince Georges County	2,244	2,226	99.20%	18	0.80%	2,131	40	55	18	0	0	0	1.66	2.94	0.71
(V05) (688QA) Franklin Street	20	20	100.00%	0	0.00%	15	2	3	0	0	0	0			11.67
(V06) (517) Beckley, WV	13,619	13,136	96.45%	483	3.55%	11,724	721	691	239	202	41	1	3.17	9.07	1.3
(V06) (517) Beckley VAMC	12,802	12,336	96.36%	466	3.64%	11,080	616	640	222	202	41	1	2.69	9.23	1.04
(V06) (517GB) Greenbrier County	523	507	96.94%	16	3.06%	422	49	36	16	0	0	0	5.9	0.03	5
(V06) (517QA) Princeton	294	293	99.66%	1	0.34%	222	56	15	1	0	0	0	4.61	0.54	
(V06) (558) Durham, NC	54,777	51,977	94.89%	2,800	5.11%	45,128	3,256	3,593	2,083	525	103	89	7.27	7.35	2.29
(V06) (558) Durham VAMC	36,356	34,607	95.19%	1,749	4.81%	30,018	2,309	2,280	1,277	349	71	52	8.06	6.43	2.08
(V06) (558GA) Greenville	10,225	9,389	91.82%	836	8.18%	8,019	557	813	612	159	29	36	7.97	11.2	2.17
(V06) (558GB) Raleigh	5,042	4,899	97.16%	143	2.84%	4,446	203	250	129	10	3	1	7.08	5.63	2.16
(V06) (558GC) Morehead City	1,857	1,804	97.15%	53	2.85%	1,622	80	102	48	5	0	0	3.48	3.32	5.01
(V06) (558GG) Raleigh III	1,297	1,278	98.54%	19	1.46%	1,023	107	148	17	2	0	0	6.03	0.83	0

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(V06) (565) Fayetteville, NC	47,052	44,945	95.52%	2,107	4.48%	38,463	3,069	3,413	1,379	405	137	186	3.66	10.23	3.57
(V06) (565) Fayetteville VAMC	12,299	11,937	97.06%	362	2.94%	10,806	548	583	188	71	30	73	5.4	3.94	3.32
(V06) (565GA) Jacksonville VA Clinic	3,066	3,003	97.95%	63	2.05%	2,611	211	181	50	12	1	0	4.26	7.24	3.81
(V06) (565GC) Wilmington	7,756	7,501	96.71%	255	3.29%	6,276	612	613	129	57	24	45	3.99	9.81	4.21
(V06) (565GD) Hamlet	816	783	95.96%	33	4.04%	665	32	86	28	5	0	0	4.56	15	6.61
(V06) (565GE) Robeson County	957	945	98.75%	12	1.25%	909	25	11	7	2	0	3	2.21	5	3.3
(V06) (565GF) Goldsboro	1,344	1,326	98.66%	18	1.34%	1,189	70	67	18	0	0	0	3.66	5.14	1.22
(V06) (565GG) Lee County	1,023	1,009	98.63%	14	1.37%	874	95	40	12	2	0	0	2.19	20.87	5.37
(V06) (565GL) Cumberland County	19,332	17,982	93.02%	1,350	6.98%	14,873	1,416	1,693	947	256	82	65	3.59	12.74	3.21
(V06) (565MB) IDES Fort Bragg	187	187	100.00%	0	0.00%	170	13	4	0	0	0	0		2.61	0.31
(V06) (565MD) IDES Camp Lejeune	272	272	100.00%	0	0.00%	90	47	135	0	0	0	0		18.1	8
(V06) (590) Hampton, VA	34,325	32,011	93.26%	2,314	6.74%	26,968	2,205	2,838	1,686	436	144	48	9.6	9.16	6.19
(V06) (590) Hampton VAMC	28,379	26,616	93.79%	1,763	6.21%	22,617	1,694	2,305	1,356	255	107	45	8.66	9.24	4.88
(V06) (590GB) Virginia Beach	2,673	2,388	89.34%	285	10.66%	1,887	224	277	140	118	26	1	12.81	8.6	11.81
(V06) (590GC) Albemarle	946	897	94.82%	49	5.18%	776	34	87	49	0	0	0	9.93		1.75
(V06) (590GD) Chesapeake	2,027	1,810	89.29%	217	10.71%	1,520	148	142	141	63	11	2	10.54	0.9	10.23
(V06) (590MA) IDES Portsmouth	102	102	100.00%	0	0.00%	31	49	22	0	0	0	0		8.91	12.09
(V06) (590MB) IDES Langley	92	92	100.00%	0	0.00%	60	27	5	0	0	0	0		6.24	
(V06) (590MC) IDES Fort Eustis	106	106	100.00%	0	0.00%	77	29	0	0	0	0	0		5.27	6.82
(V06) (637) Asheville, NC	33,655	30,972	92.03%	2,683	7.97%	26,613	2,065	2,294	1,911	549	160	63	4.33	11.86	3.94
(V06) (637) Charles George VAMC	27,632	25,106	90.86%	2,526	9.14%	21,462	1,677	1,967	1,763	540	160	63	4.88	12.3	3.85
(V06) (637GA) Franklin	1,329	1,329	100.00%	0	0.00%	1,206	86	37	0	0	0	0	1.75	2.81	2.96
(V06) (637GB) Rutherford County	1,276	1,256	98.43%	20	1.57%	1,127	86	43	20	0	0	0	3.11	1.79	5.19
(V06) (637GC) Hickory	3,418	3,281	95.99%	137	4.01%	2,818	216	247	128	9	0	0	4.3	7.41	4.02
(V06) (652) Richmond, VA	53,467	52,118	97.48%	1,349	2.52%	45,060	3,621	3,437	799	276	146	128	3.49	6.7	3.13
(V06) (652) Hunter Holmes McGuire Hospital	47,128	45,827	97.24%	1,301	2.76%	39,414	3,263	3,150	754	273	146	128	3.9	6.74	3.42
(V06) (652GA) Fredericksburg	2,324	2,317	99.70%	7	0.30%	2,055	157	105	5	2	0	0	2.44	4.48	2.91
(V06) (652GB) Fredericksburg 2 VA Clinic	1,268	1,258	99.21%	10	0.79%	1,119	74	65	10	0	0	0	2.82	2.25	3.87
(V06) (652GE) Charlottesville	2,020	1,999	98.96%	21	1.04%	1,821	92	86	21	0	0	0	2.02	5.51	0.77
(V06) (652GF) Emporia	727	717	98.62%	10	1.38%	651	35	31	9	1	0	0	2.43	8.39	1.7
(V06) (658) Salem, VA	33,450	31,731	94.86%	1,719	5.14%	27,368	2,280	2,083	1,051	420	176	72	3.88	9.57	2.02
(V06) (658) Salem VAMC	27,708	26,048	94.01%	1,660	5.99%	22,311	1,911	1,826	999	413	176	72	4.37	9.84	1.53
(V06) (658GA) Tazewell	257	255	99.22%	2	0.78%	179	47	29	2	0	0	0	6.78		
(V06) (658GB) Danville	1,933	1,930	99.84%	3	0.16%	1,783	104	43	3	0	0	0	1.72	0	2.59
(V06) (658GC) Lynchburg	1,395	1,361	97.56%	34	2.44%	1,167	82	112	33	1	0	0	4.58	0	6.61
(V06) (658GD) Staunton	975	974	99.90%	1	0.10%	900	50	24	1	0	0	0	3.01	1.39	0.59
(V06) (658GE) Wytheville	1,182	1,163	98.39%	19	1.61%	1,028	86	49	13	6	0	0	4.23	0.37	2.26
(V06) (659) Salisbury, NC	62,486	59,729	95.59%	2,757	4.41%	48,756	4,972	6,001	1,977	491	159	130	4.39	8.32	5.48
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	28,850	27,789	96.32%	1,061	3.68%	23,397	2,126	2,266	704	167	82	108	3.86	7.23	4.27
(V06) (659BY) Kernersville	15,959	15,054	94.33%	905	5.67%	12,110	1,265	1,679	690	185	18	12	4.74	9.08	7.48
(V06) (659BZ) South Charlotte	15,263	14,488	94.92%	775	5.08%	11,452	1,303	1,733	568	139	58	10	4.57	10.07	5.13
(V06) (659GA) North Charlotte	2,414	2,398	99.34%	16	0.66%	1,797	278	323	15	0	1	0	4.2	7.36	4.53
(V07) (508) Atlanta, GA	82,041	79,138	96.46%	2,903	3.54%	67,202	5,535	6,401	2,098	461	174	170	3.81	8.69	1.7
(V07) (508) Atlanta VA Medical Center	37,881	36,019	95.08%	1,862	4.92%	30,016	2,683	3,320	1,336	277	136	113	3.89	9.17	1.75
(V07) (508GA) Fort McPherson	6,545	6,421	98.11%	124	1.89%	5,559	372			8	1	0			1.81
(V07) (508GE) Oakwood	3,804			46	1.21%	3,402				6	1	6			
(V07) (508GF) Austell	2,377		99.33%	16	0.67%	2,085	139	137		1	0	0			
(V07) (508GG) Stockbridge	2,697			32	1.19%	2,404					0	0			
(V07) (508GH) Lawrenceville	3,045			8		2,656		154			0	0			
(V07) (508GI) Newnan	2,199			1	0.05%	1,953				0	0	0			
(V07) (508GJ) Blairsville	1,027			2		875					0	0			
(V07) (508GK) Trinka Davis Veterans Village	2,782			98	3.52%	2,080	287			13	0	0			
(V07) (508GL) Rome	1,077			11		914					0	0			
(151) (666-52) 1.61116	1,077	1,000	1 2.3370			1		10					1.01	0.7	

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(V07) (508QB) East Point	533	533	100.00%	0	0.00%	519	8	6	0	0	0	0			0.79
(V07) (508QC) Henderson Mill	2,442	2,442	100.00%	0	0.00%	2,415	23	4	0	0	0	0			0.49
(V07) (508QD) Fulton County	767	756	98.57%	11	1.43%	384	134	238	8	3	0	0		9.5	8.7
(V07) (508QE) Gwinnett County	1,431	1,431	100.00%	0	0.00%	1,276	96	59	0	0	0	0	3.39	6.06	1.31
(V07) (508QF) Atlanta VA Clinic	13,434	12,742	94.85%	692	5.15%	10,664	969	·		148	36	51	3.67	7.82	3.33
(V07) (509) Augusta, GA	34,250	32,659		1,591	4.65%	28,020	2,142	2,497	1,218	305	50	18	5.06	7.17	3.45
(V07) (509) Charlie Norwood VA Medical Center	15,041	14,085	93.64%	956	6.36%	11,893	1,049	1,143	711	189	43	13		7.92	3.33
(V07) (509A0) Lenwood (Uptown)	15,082	14,534	96.37%	548	3.63%	12,512	873	1,149	442	98	5	3	5.8	5.31	3.03
(V07) (509GA) Athens	2,048	1,972	96.29%	76	3.71%	1,660	156	156	54	18	2	2	5.19	10.32	7.32
(V07) (509GB) Aiken	1,644	1,634	99.39%	10	0.61%	1,537	53	44	10	0	0	0	2.11	7.34	1.31
(V07) (509QA) Statesboro	435	434	99.77%	1	0.23%	418	11		ļ	0	0	0	1.39		
(V07) (521) Birmingham, AL	53,972	52,041	96.42%	1,931	3.58%	45,252	3,217	3,572	1,470	287	147	27	3.73	8.02	2.47
(V07) (521) Birmingham VA Medical Center	27,423			1,274	4.65%	22,489	1,674			228	101			10.46	
(V07) (521GA) Huntsville AL	6,510			279		5,180	413			36	3	-	4		
(V07) (521GC) Florence AL (Shoals Area)	1,645		100.00%	0	0.00%	1,398	202			0	0	0	1.01	0.43	
(V07) (521GD) Rainbow City	1,827			1	0.05%	1,747	50			0	0	0	0.10		
(V07) (521GE) Anniston/Oxford AL	1,960	1,958	99.90%	2	0.10%	1,689	161	108	2	0	0	0	3.65	0.35	2.4
(V07) (521GF) Jasper AL	1,175	1,169	99.49%	6	0.51%	1,093	42	34	4	0	1	1	1.69		
(V07) (521GG) Bessemer	1,143	1,120	97.99%	23	2.01%	1,053	34	33	12	3	6	2	6.7	1.27	1.78
(V07) (521GH) Childersburg	1,369	1,369	100.00%	0	0.00%	1,318	37	14	0	0	0	0	1.32	0.49	0.98
(V07) (521GI) Guntersville	1,576	1,569	99.56%	7	0.44%	1,459	67	43	7	0	0	0	2	4.53	2.14
(V07) (521GJ) Birmingham VA Clinic	6,951	6,635	95.45%	316	4.55%	5,782	383	470	257	20	36	3	3.59	5.88	6.18
(V07) (521QA) Callahan	2,393	2,370	99.04%	23	0.96%	2,044	154	172	23	0	0	0		3.39	
(V07) (534) Charleston, SC	60,611	59,011	97.36%	1,600	2.64%	52,636	3,125	3,250	1,155	276	77	92	2.36	7.55	2.13
(V07) (534) Ralph H Johnsons VA Medical Center	28,740	27,504	95.70%	1,236	4.30%	24,415	1,373	1,716	865	229	65	77	2.65	7.95	1.53
(V07) (534BY) Savannah	8,402	8,246	98.14%	156	1.86%	7,309	431	506	126	14	7	9	3.06	6.86	1.79
(V07) (534GB) Myrtle Beach	3,902			15	0.38%	3,478	258	151	15	0	0	0	2.55	8.03	1.5
(V07) (534GC) Beaufort	2,655		99.17%	22		2,401	109			1	0	0	4.04	1.48	
(V07) (534GD) Goose Creek	5,993			29	0.48%	5,296	386			5	0	0	1.73	5.21	3.3
(V07) (534GE) Hinesville	3,875	3,851	99.38%	24	0.62%	3,584	137	130	22	2	0	0	1.24	5.11	1.88
(V07) (534GF) Trident 1	2,655	2,654	99.96%	1	0.04%	2,524	90			0	0	0	1.58	3.62	3.28
(V07) (534QA) Market Commons	3,580		96.73%	117	3.27%	2,863	312	288	81	25	5	6		9.53	3.84
(V07) (534QB) Trident 2	637	637	100.00%	0	0.00%	594	29	14	0	0	0	0			1.57
(V07) (534QC) Charleston	172		100.00%	0		172	0			0	0	, and the same of			
(V07) (544) Columbia, SC (V07) (544) Wm. Jennings Bryan Dorn VA Medical Center	61,078 41,224		95.31% 94.83%			48,387 32,327	4,976 3,395			337 268	154 131				
(V07) (544BZ) Greenville SC	7,626	7 222	96.14%	294	3.86%	6,036	638	658	199	31	12	52	5.68	9.12	4.8
(V07) (544GB) Florence	2,196		97.50%	55		1,835	192			11	2				
(V07) (544GC) Rock Hill	2,190			19		2,710	186			2		0	_		2.07
(V07) (544GD) Anderson	2,356		93.25%	159		1,742	241			10	9	_	9.92		
(V07) (544GE) Orangeburg	990			28		814	87			10	0	n	5.26		1.68
(V07) (544GF) Sumter	1,903		94.17%	111		1,460	117			9	0	0	_		3.05
(V07) (544GG) Spartanburg	1,578			51	3.23%	1,294	109			2	n	3	6.64	1.84	
(V07) (544HK) Columbia VA Mobile Clinic	232		93.53%	15		169	11				0	0		8.87	
(V07) (557) Dublin, GA	29,017						1,787				120	209	5.6		
(V07) (557) Carl Vinson VA Medical Center	19,882		91.80%		8.20%	15,850	1,228			476	111				
(V07) (557GA) Macon	2,220		99.14%	19		1,919	181				0	0		1.34	
(V07) (557GB) Albany	2,460			33		2,184	124			1	0	_	4.64		
(V07) (557GC) Milledgeville	740		99.73%	2		715	14				n	0			
(V07) (557GE) Brunswick	1,633			53		1,293	140			2	0	0	_		
(V07) (557GF) Tift County	1,061		99.43%	6		979	28			0	1	0	0.00		
(V07) (557HA) Perry	1,021			67		797	72			15	8	_		15.13	
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(V07) (619) Central Alabama Veterans HCS, AL	33,256			2,185			1,749	· · · · · · · · · · · · · · · · · · ·		632	120	93	6.31	10.72	
(V07) (619) Central Alabama VAMC - Montgomery	7,934			580	7.31%	· · ·	572			160	41			10.52	
(V07) (619A4) Central Alabama VAMC - Tuskegee	10,157			615		8,771	427			242	42		5.83	12.15	
(V07) (619GA) Columbus	2,272			154	6.78%	1,890	98			27	5		9.28	12.73	4.53
(V07) (619GB) Dothan 1	643			27	4.20%	582	17			1	0	-	3.46		
(V07) (619GD) Wiregrass	1,976			52		1,741	76			14	2		7.22		
(V07) (619GE) Monroe County	778			5	0.64%	729	21			0	1	0	1.1	0	
(V07) (619GF) Central Alabama Montgomery VA Clinic	5,954	·		575		4,583	349			150	24		7.43	10.6	
(V07) (619QA) Dothan 2	1,041			39		923	30			1	0			0.10	4.81
(V07) (619QB) Fort Benning	2,501			138		2,015	159			37	5		5.6		
(V07) (679) Tuscaloosa, AL	11,836						411			46	9				
(V07) (679) Tuscaloosa VA Medical Center	11,401		96.62%	385		9,844	401			46	9		8.59	4.04	6.65
(V07) (679BU) Tuscaloosa DCHV	20		100.00%	0	0.00%	20	0			0	0	,	4.04		11.00
(V07) (679GA) Selma	261			3	1.15%	251	7			0	0	-	1.64		11.33
(V07) (679HK) Tuscaloosa VA Mobile Clinic	151		100.00%	0	0.00%	145	3		,	0	0		1.68		
(V07) (679MA) IDES Columbus	3		100.00%	0 101	0.00%	3	4.500	·	0	0	0	•	2.05	0	
(V08) (516) Bay Pines, FL	91,032						4,563			372	126				
(V08) (516) C.W. Bill Young VAMC	50,097			1,211 755	2.42% 3.67%	43,920	2,589			189 127	58 51		4.25 3.66	5.49 5.24	
(V08) (516BZ) Lee County (V08) (516GA) Sarasota	20,574 4,069			19		17,655 3,691	1,085 223			0	51	0	2.72	1.71	
(V08) (516GB) St. Petersburg	842			19	0.47%	816	16			0	<u>'</u>	0	0.82	0	
(V08) (516GC) Palm Harbor				75			126		1	30	15			1.69	
(V08) (516GD) Bradenton	2,804 4,831		97.33%	106	2.07%	2,483	233			24	0		5.53 1.99		
	3,639			21	0.58%	4,278 3,271	163			24	0		2.26	4.45 3.76	
(V08) (516GE) Port Charlotte (V08) (516GF) Naples	2,509			21	0.08%	2,358	103			0	0	,	1.05	3.70	
	1,667		99.94%		0.06%	1,627	26			0	0		0.55	1.72	
(V08) (516GH) Sebring (V08) (546) Miami, FL	55,347						1,998				87				
(V08) (546) Bruce W Carter VAMC	34,367		98.53%				1,079			67	26		4.93	2.51	
(V08) (546BZ) William Bill Kling VAOC	13,920			519		12,054	643			142	52		6.7	6.37	
(V08) (546GA) Miami	90		100.00%	0		87	3			0	0		0.74	0.01	0.64
(V08) (546GB) Key West	1,395			8	0.57%	1,237	80			0	0		2.58	2.08	
(V08) (546GC) Homestead	2,144			16		1,981	102			0	0	0	2.75		
(V08) (546GD) Pembroke Pines	902		96.56%	31		821	25			8	9	0	5.68	1.45	
(V08) (546GE) Key Largo	301			7	2.33%	247	27			1	0	0	2.78	8.93	
(V08) (546GF) Hollywood	1,487			13		1,446	19			0	0	0	1.58	0.29	
(V08) (546GH) Deerfield Beach	741			7	0.94%	694	20	20	7	0	0	0	2.15		
(V08) (548) West Palm Beach, FL	59,320	58,046	97.85%	1,274	2.15%	52,515	2,935	2,596	954	231	58	31	1.69	5.13	2.35
(V08) (548) West Palm Beach VAMC	45,359	44,115	97.26%	1,244	2.74%	38,935	2,726	2,454	931	225	58	30	2.53	5.63	2.54
(V08) (548GA) Fort Pierce	2,304	2,301	99.87%	3	0.13%	2,227	47	27	7 3	0	0	0	0.78	1.75	1.66
(V08) (548GB) Delray Beach	3,085	3,080	99.84%	5	0.16%	3,002	37	41	1 5	0	0	0	0.18	1	1.44
(V08) (548GC) Stuart	3,256	3,256	100.00%	0	0.00%	3,239	13	4	1 0	0	0	0	0.23	0.18	0.09
(V08) (548GD) Boca Raton	1,693	1,683	99.41%	10	0.59%	1,603	52	28	8	2	0	0	1.21	1.32	5.61
(V08) (548GE) Vero Beach	1,743	1,741	99.89%	2	0.11%	1,737	1	3	1	0	0	1	0.03	0.02	0
(V08) (548GF) Okeechobee	931	927	99.57%	4	0.43%	914	8	5	1	3	0	0	0.5	0.16	3.76
(V08) (548QA) Port Saint Lucie	949	943	99.37%	6	0.63%	858	51	34	5	1	0	0		5.1	4.08
(V08) (573) Gainesville, FL	99,205	94,755	95.51%	4,450	4.49%	82,465	6,064	6,226	2,764	1,012	395	279	6.45	7.17	3.41
(V08) (573) Malcolm Randall VAMC	32,750	31,532	96.28%	1,218	3.72%	27,751	1,796	1,985	967	172	49	30	3.83	6.38	3.34
(V08) (573A4) Lake City VAMC	11,378	11,110	97.64%	268	2.36%	10,048	506	556	205	32	10	21	6	5.4	0.64
(V08) (573BY) Jacksonville 1 VA Clinic	18,161	16,510	90.91%	1,651	9.09%	13,758	1,383	1,369	838	481	207	125	7.52	13.43	4.72
(V08) (573GA) Valdosta	1,298	1,297	99.92%	1	0.08%	1,249	22	26	1	0	0	0	1.22	0.74	0.02
(V08) (573GD) Ocala	2,704	2,662	98.45%	42	1.55%	2,415	140	107	34	7	0	1	2.19	4.62	5.65
(V08) (573GE) Saint Augustine	2,508	2,460	98.09%	48	1.91%	2,139	179	142	32	12	3	1	2.15	6.33	4.52

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(V08) (573GF) Tallahassee	8,256	8,048	97.48%	208	2.52%	6,751	691	606	160	22	10	16	7.38	3.99	4.54
(V08) (573GG) Lecanto	2,345	2,269	96.76%	76		2,024	113	132	28	1	2	45	11.92	2.43	1.5
(V08) (573GI) The Villages	8,885		91.51%	754	8.49%	6,911	519			230	98				
(V08) (573GJ) Saint Marys	1,149			15		1,000	78			5	0			0.52	
(V08) (573GK) Marianna	1,050			3		947	58			0	0		2.34		
(V08) (573GL) Palatka	930			6	0.65%	823	54			2	0	0	2.51	2.75	
(V08) (573GM) Waycross	666			2	0.30%	620	23			0	0	0	1.22		
(V08) (573GN) Perry	266		100.00%	0	0.00%	252	11			0	0	0	1.36		
(V08) (573MA) IDES Naval Hospital Jacksonville	12		100.00%	0	0.00%	6	2			0	0	0	1.00	9.25	
(V08) (573QA) Gainesville Sixteenth Street VA Clinic	983		100.00%	0	0.00%	980	1	2	-	0	0	0		0	
(V08) (573QB) Gainesville Ninety-Eighth Street VA Clinic	488	442	90.57%	46	9.43%	365	42	35	5 23	23	0	0		8.45	
(V08) (573QC) Gainesville Sixty Fourth Street 1 VA Clinic	1,435	1,434	99.93%	1	0.07%	1,088	203	143	1	0	0	0		3.25	6.44
(V08) (573QF) Twenty Third Avenue	200	189	94.50%	11	5.50%	178	1	10	11	0	0	0			0
(V08) (573QG) Jacksonville Southpoint	990	974	98.38%	16	1.62%	801	63	110	16	0	0	0	4.58	5.16	1.19
(V08) (573QH) Ocala West	1,384	1,377	99.49%	7	0.51%	1,281	67	29	6	1	0	0		1.66	
(V08) (573QJ) Jacksonville 2	1,367	1,290	94.37%	77	5.63%	1,078	112	100	37	24	16	0	8.6	1.37	6.85
(V08) (672) San Juan, PR	87,430	85,109	97.35%	2,321	2.65%	77,495	3,554	4,060	1,440	441	198	242	2.45	6.06	2.81
(V08) (672) San Juan VAMC	61,504	59,355	96.51%	2,149	3.49%	52,478	3,094	3,783	1,327	397	189	236	3.98	7.01	4.04
(V08) (672B0) Ponce	9,776	9,673	98.95%	103	1.05%	9,487	111	75	58	39	3	3	0.48	2.85	0.23
(V08) (672BZ) Mayaguez	9,591	9,560	99.68%	31	0.32%	9,323	155	82	26	2	2	1	0.52	0.83	1.33
(V08) (672GA) St Croix	307	304	99.02%	3	0.98%	282	9	13	3	0	0	0	0.28	7.21	12.25
(V08) (672GB) St Thomas	245	243	99.18%	2	0.82%	221	17	5	1	1	0	0	2.31	1.61	44.33
(V08) (672GC) Arecibo	2,803	2,801	99.93%	2	0.07%	2,766	26	9	2	0	0	0	0.48	0.78	0.19
(V08) (672GD) Ceiba	1,924	1,901	98.80%	23	1.20%	1,702	120	79	17	1	3	2	3.59	15.3	0.72
(V08) (672GE) Guayama	951	948	99.68%	3	0.32%	933	9	6	3	0	0	0	0.58	0.12	1.19
(V08) (672QA) Comerio	148	148	100.00%	0	0.00%	142	3	3	0	0	0	0	1.14	0	
(V08) (672QB) Utuado	98	97	98.98%	1	1.02%	93	2	2	0	0	1	0	1.6	5.67	
(V08) (672QC) Vieques	83	79	95.18%	4	4.82%	68	8	3	3	1	0	0	5.84	0	0
(V08) (673) Tampa, FL	77,930	76,658	98.37%	1,272	1.63%	66,243	5,298	5,117	1,124	104	29	15	2.33	4.92	2.64
(V08) (673) James A Haley Veterans Hospital	59,766	58,631	98.10%	1,135	1.90%	50,486	3,946	4,199	992	99	29	15	2.35	5	1.75
(V08) (673BZ) New Port Richey	7,099	7,038	99.14%	61	0.86%	6,200	471	367	56	5	0	0	1.75	4.08	6.17
(V08) (673GB) Lakeland	2,240			28	1.25%	1,850	206			0	0	0	3.72		
(V08) (673GC) Brooksville	3,107		99.87%	4	0.13%	2,707	272			0	0	0	-		3.24
(V08) (673GF) Zephyrhills	715	710	99.30%	5	0.70%	651	32	27	5	0	0	0	2.47	0.64	
(V08) (673QB) Forty Sixth Street South	5		100.00%	0	0.00%	5	0	-		0	0	0		2.25	
(V08) (673QC) West Lakeland	2,048		99.41%	12		1,603	265			0	0	0		4.43	
(V08) (673QD) Deer Park	479			22		382	29			0	0	0		5.06	
(V08) (673QE) Highway Nineteen	393		99.75%	1	0.25%	367	23			0	0	0		2.08	
(V08) (673QF) Winners Circle	1,070		100.00%	0	0.00%	1,070	0	-		0	0	0		0	
(V08) (673QG) Little Road	672		99.40%	4	0.60%	617	34			0	0	0			3.26
(V08) (673QH) Bruce B Downs Boulevard	1		100.00%	0	0.00%	1	0			0	0	0			
(V08) (673QI) Medical View Lane	327		100.00%	0	0.00%	296	20			0	0	0			1.97
(V08) (673QJ) Hidden River	8		100.00%	0	0.00%	8	0		1	0	0	0	-	0	
(V08) (675) Orlando, FL	94,483			3,474		80,575				757	147				
(V08) (675) Orlando VA Medical Center	38,036		94.65%	2,036		30,401	2,421	3,178		458	76			7.48	2.76
(V08) (675BU) Orlando Domiciliary	59		100.00%	0	0.00%	59	0			0	0				0.05
(V08) (675GA) Viera	20,189		97.57%	491	2.43%	17,750	919			94	32		0.94		
(V08) (675GB) William V Chappell Jr VA OPC	10,572			310		9,645	347			61	30				1.02
(V08) (675GC) Kissimee	1,784		99.27%	13		1,605	95			1	0	0	2.74		3.06
(V08) (675GD) Orange City	1,473			34	2.31%	1,305	72			3	3		4.3		
(V08) (675GE) Tavares VA Clinic	1,999	1,969	98.50%	30	1.50%	1,745	134	90	24	5	0	1	3.66	3.84	3.09

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2017	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V08) (675GF) Clermont	1,212	1,183	97.61%	29	2.39%	1,053	85	45	26	2	1	0	4.21	4.47	3.91
(V08) (675GG) Lake Baldwin	14,711	14,278	97.06%	433	2.94%	12,966	558	754	309	116	5	3	1.63	7.51	3.27
(V08) (675QB) Port Orange	748	748	100.00%	0	0.00%	748	0	0	0	0	0	0			
(V08) (675QC) Westside Pavilion	1,975	1,964	99.44%	11	0.56%	1,897	34	33	10	1	0	0		0	1.31
(V08) (675QD) Crossroads	1,725	1,638	94.96%	87	5.04%	1,401	125	112	71	16	0	0		7.03	5.33
(V09) (581) Huntington, WV	28,027	27,421	97.84%	606	2.16%	24,164	1,655	1,602	420	98	50	38	3.03	5.65	2.32
(V09) (581) Huntington VAMC	23,449	22,868	97.52%	581	2.48%	20,030	1,392	1,446	403	97	47	34	3.34	5.87	2.18
(V09) (581GA) Prestonsburg	1,763	1,752	99.38%	11	0.62%	1,610	83	59	11	0	0	0	2.2	1.71	2.46
(V09) (581GB) Charleston	2,815	2,801	99.50%	14	0.50%	2,524	180	97	6	1	3	4	2.73	3.11	2.73
(V09) (596) Lexington, KY	29,432	28,574	97.08%	858	2.92%	24,473	1,985	2,116	665	167	26	0	2.04	7.51	3.42
(V09) (596) Lexington VAMC-Leestown	11,566	11,451	99.01%	115	0.99%	10,081	732	638	95	19	1	0	2.18	4.97	3.4
(V09) (596A4) Lexington-Cooper Dr	13,386	12,734	95.13%	652	4.87%	10,285	1,098	1,351	511	121	20	0		8.68	1.45
(V09) (596BU) Lexington Domiciliary	33	33	100.00%	0	0.00%	33	0	0	0	0	0	0			
(V09) (596GA) Somerset	1,893	1,809	95.56%	84	4.44%	1,680	73	56	52	27	5	0	2.25	8.99	7.13
(V09) (596GB) Morehead	658	656	99.70%	2	0.30%	643	6	7	2	0	0	0	0.8	0.17	0.6
(V09) (596GC) Hazard	657	654	99.54%	3	0.46%	599	33	22	3	0	0	0	2.84	1.72	0.19
(V09) (596GD) Berea	1,211	1,209	99.83%	2	0.17%	1,125	43	41	2	0	0	0	1.56	1.32	0.32
(V09) (596QA) Cumberland River	28	28	100.00%	0	0.00%	27	0	1	0	0	0	0		0	1.8
(V09) (603) Louisville, KY	36,148	35,997	99.58%	151	0.42%	33,117	1,781	1,099	111	24	13	3	1.73	2.93	1.18
(V09) (603) Robley Rex VAMC	18,223	18,084	99.24%	139	0.76%	16,194	1,081	809	100	23	13	3	1.98	3.14	2.11
(V09) (603BU) Louisville Domiciliary	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			0
(V09) (603GA) Fort Knox	2,141	2,141	100.00%	0	0.00%	1,934	138	69	0	0	0	0	2.21	3.91	1.54
(V09) (603GB) New Albany	1,889	1,889	100.00%	0	0.00%	1,780	80	29	0	0	0	0	1.68	0.2	0
(V09) (603GC) Shively	3,122	3,118	99.87%	4	0.13%	2,865	186	67	4	0	0	0	2.12	0.9	
(V09) (603GD) Dupont	2,235		99.96%		0.04%	2,151	61	22	1	0	0	0	1.69	0	0.72
(V09) (603GE) Newburg	3,354		99.94%		0.06%	3,160	135			0	0	0	1.83	2.48	0.9
(V09) (603GF) Grayson County	2,290		100.00%			2,214	54		0	0	0	0	1.07	0.66	0.68
(V09) (603GG) Scott County	1,150		100.00%			1,135	11		0	0	-	-	0.93		0.56
(V09) (603GH) Carrollton	776		100.00%			756	15		-	0	-	-	1.11		
(V09) (603MA) IDES Fort Knox	59		100.00%			54	3	2		0				0	
(V09) (603QA) Mount Tabor	898		99.44%			863	17			1	0				1.39
(V09) (614) Memphis, TN	44,461		98.30%		1.70%	40,400	1,764			71					
(V09) (614) Memphis VAMC	28,200					25,303	1,131	1,162		62					
(V09) (614GA) Tupelo	1,550		99.03%			1,454	67	14		0					
(V09) (614GB) Jonesboro	824		100.00%		0.00%	789	31	4	0	0		-	1.34		2.01
(V09) (614GC) Holly Springs VA Clinic	564		99.47%			520	40		1	2					
(V09) (614GE) Savannah	623		100.00%		0.00%	623	57			0			0		
(V09) (614GE) Covington	2,215					2,083	57			5					
(V09) (614GF) Nonconnah Boulevard VA Clinic (V09) (614GG) Jackson	6,323 2,351		98.36% 99.28%		1.64% 0.72%	5,690 2,164	293 114			2	5	0	3.03		0.34
(V09) (614GG) Jackson (V09) (614GI) Dyersburg	705		100.00%			698	7	50	10	0	-	0			
(V09) (614GN) Helena	260		100.00%			230	24	0	0	0			3.61	U	1.09
(V09) (614QA) Union Avenue	846		100.00%			846	0			0		-			1.09
(V09) (621) Mountain Home, TN	38,066		97.28%		2.72%		2,044		•					5.7	1.93
(V09) (621) James H Quillen VAMC	25,118		96.43%		3.57%	21,526	1,316			151					
(V09) (621BU) VADOM Mountain Home	111		100.00%			107	1,010	0		0					1.00
(V09) (621BY) William C Tallent VA OPC	5,957		99.80%			5,574	242	, and the same of	, and the second	4	2	-		2.28	1.06
(V09) (621GA) Rogersville	551					519	22			2					14.13
(V09) (621GC) Norton	933		98.07%			737	67			1	0		4.56	13.53	3.71
(V09) (621GG) Morristown	781		100.00%			745	28			0	-	-	1.07	2.41	2.1
(V09) (621GI) Sevierville	1,371		98.47%		1.53%	1,217	80			4	0	-	3.98	0	
(V09) (621GJ) Bristol	1,186		97.81%			1,053	60			0	-		3.4		
(V09) (621GK) Campbell County	525		91.05%		8.95%	438	32			30					
(100) (021011) Campbon County	020	470	01.0070	47	3.0070	450	32				3		0.0	0.0	5.20

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1		Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
Period Ending: March 2017			Days or Less 3		30 Days 5										
(V09) (621QA) Jonesville	81	81	100.00%	0	0.00%	56	14	11	0	0	0	C	4.52		
(V09) (621QB) Marion	145	145	100.00%	0	0.00%	119	17	9	0	0	0	0	2.81		
(V09) (621QC) Vansant	91	91	100.00%	0	0.00%	81	8	2	0	0	0	0	3.56		
(V09) (621QD) Knox County	832	827	99.40%	5	0.60%	579	141	107	5	0	0	0		5.64	10.52
(V09) (621QE) Downtown West VA Clinic	384	379	98.70%	5	1.30%	358	13	8	3	2	0	0		2.11	
(V09) (626) Middle Tennessee HCS, TN	67,461	64,894	96.19%	2,567	3.81%	58,550	3,237	3,107	1,741	495	233	98	5.56	5.55	2.21
(V09) (626) Nashville VAMC	27,745	26,610	95.91%	1,135	4.09%	23,790	1,468	1,352	705	259	116	55	7.8	6.09	2.61
(V09) (626A4) Alvin C York VAMC	17,934	17,290	96.41%	644	3.59%	16,051	609	630	466	104	52	22	3.9	4.7	0.94
(V09) (626GA) Dover	373	330	88.47%	43	11.53%	281	28	21	31	12	0	C	11.54	0	4.61
(V09) (626GC) Bowling Green	1,128	1,097	97.25%	31	2.75%	982	59	56	27	3	0	1	3.75	0.72	5.52
(V09) (626GE) Clarksville	3,735	3,581	95.88%	154	4.12%	3,262	119	200	92	19	32	11	6.14	7.22	0.38
(V09) (626GF) Chattanooga	6,245	5,969	95.58%	276	4.42%	5,315	360	294	174	80	13	9	7.29	4.65	3.34
(V09) (626GG) Tullahoma	375	364	97.07%	11	2.93%	347	6	11	11	0	0	0	2.1	4.65	3.15
(V09) (626GH) Cookeville	1,056	1,056	100.00%	0	0.00%	1,047	7	2	0	0	0	0	0.38	0.01	0.13
(V09) (626GJ) Hopkinsville	1,604	1,531	95.45%	73	4.55%	1,359	99	73	70	3	0	0	6.07	0	4.37
(V09) (626GK) McMinnville	819	799	97.56%	20	2.44%	739	32	28	19	1	0	0	3.77	1.31	2.24
(V09) (626GL) Roane County	356	354	99.44%	2	0.56%	318	25	11	2	0	0	0	3.01	1.33	2.29
(V09) (626GM) Maury County	809	764	94.44%	45	5.56%	578	105	81	45	0	0	О	6.48	2.49	14.38
(V09) (626GN) Athens	605	600	99.17%	5	0.83%	550	25	25	5	0	0	O	2.09	0.3	4.72
(V09) (626GO) International Plaza VA Clinic	984	968	98.37%	16	1.63%	868	53	47	10	1	5	C	4.9	0.34	0.89
(V09) (626MA) IDES Fort Campbell	358	358	100.00%	0	0.00%	358	0	0	0	0	0	0		0.01	0
(V09) (626QA) Albion Street	746	702	94.10%	44	5.90%	635	23	44	28	1	15	C	6.67		0
(V09) (626QB) Charlotte Avenue	1,441	1,380	95.77%	61	4.23%	1,156	124	100	49	12	0	0	5.67	5.57	4.85
(V09) (626QC) Pointe Center VA Clinic	1,056	1,049	99.34%	7	0.66%	823	94	132	7	0	0	0		11.62	1.51
(V09) (626QD) Glenis Drive VA Clinic	92	92	100.00%	0	0.00%	91	1	0	0	0	0	0			0.27
(V10) (538) Chillicothe, OH	18,340	17,632	96.14%	708	3.86%	15,187	1,248	1,197	532	86	26	64	3.47	8.76	3.67
(V10) (538) Chillicothe VAMC	12,144	11,520	94.86%	624	5.14%	9,794	880	846	454	80	26	64	4.74	9.73	3.33
(V10) (538GA) Athens	1,374	1,366	99.42%	8	0.58%	1,212	59	95	8	0	0	0	1.92	7.24	4.92
(V10) (538GB) Portsmouth	1,319	1,313	99.55%	6	0.45%	1,098	120	95	5	1	0	О	4.38	4.89	3.26
(V10) (538GC) Marietta	1,039	1,034	99.52%	5	0.48%	953	60	21	4	1	0	0	1.47	2.11	3.62
(V10) (538GD) Lancaster	1,414	1,349	95.40%	65	4.60%	1,172	81	96	61	4	0	0	2.69	10.04	3.77
(V10) (538GE) Cambridge	1,049	1,049	100.00%	0	0.00%	957	48	44	0	0	0	0	0.91	1.13	4.33
(V10) (538GF) Wilmington	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V10) (539) Cincinnati, OH	38,707	37,971	98.10%	736	1.90%	34,534	2,055	1,382	559	126	36	15	2.75	4.84	0.96
(V10) (539) Cincinnati VAMC	24,561	23,870	97.19%	691	2.81%	21,293	1,428	1,149	519	125	35	12	3.87	6.23	0.83
(V10) (539A4) Cincinnati VAMC-Fort Thomas	1,020	1,009	98.92%	11	1.08%	995	5	9	9	1	0	1		0.93	0.42
(V10) (539GA) Bellevue	1,600	1,597	99.81%	3	0.19%	1,508	70	19	3	0	0	0	2.62	0.27	1.65
(V10) (539GB) Clermont County	3,234	3,229	99.85%	5	0.15%	3,050	133	46	3	0	1	1	1.63	1.72	0.62
(V10) (539GC) Dearborn	2,023	2,022	99.95%	1	0.05%	1,912	82	28	1	0	0	0	1.82	1.74	1.34
(V10) (539GD) Florence	1,877	1,869	99.57%	8	0.43%	1,710	104	55	8	0	0	0	2.24	2.7	2.19
(V10) (539GE) Hamilton	2,268	2,261	99.69%	7	0.31%	2,169	65	27	6	0	0	1	1.27	1.22	0.75
(V10) (539GF) Georgetown	473	472	99.79%	1	0.21%	412	32	28	1	0	0	0	3.25	0.41	4.44
(V10) (539QA) Cincinnati VA Mobile Clinic	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V10) (539QB) Highland Avenue	1,650		99.45%		0.0070	1,484	136			0				2.64	
(V10) (541) Cleveland, OH	90,708		94.94%			72,381	6,334				<u> </u>				2.82
(V10) (541) Louis Stokes Cleveland VAMC	38,475		93.69%				2,756								3.26
(V10) (541BY) Canton	6,616		92.85%			5,318	388			99		0			0.34
(V10) (541BZ) Youngstown	5,748		97.76%			4,939	397	283		14	2	0	4.22		3.09
(V10) (541GB) Lorain	3,624	3,570	98.51%	54	1.49%	3,273	194	103	44	6	1	3	2.88		2.05
(V10) (541GC) Sandusky	1,684		97.39%			1,488	60			2	0	0	3.93		0.96
(V10) (541GD) David F Winder VA CBOC	4,972	4,829	97.12%	143		4,437	193	199	131	9	1	2	2.61	4.94	2.18
(V10) (541GE) McCafferty	787	784	99.62%	3	0.38%	697	48	39	3	0	0	0	2.65	3.91	1.83
(V10) (541GF) Painesville	2,785	2,663	95.62%	122	4.38%	2,358	146	159	97	17	5	3	3.03	9.77	3.43

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2017			d in 30 Days or		d in Over 30 Days 5								III Days 13	in Days 14	IIII Days 15
			Less 3												
(V10) (541GG) Akron	7,303	7,033	96.30%	270	3.70%	5,829	664	540	222	32	16	0	3.08	7.38	4.12
(V10) (541GH) East Liverpool	1,291	1,239	95.97%	52	4.03%	1,026	91	122	44	8	0	0	4.58	8.83	4.7
(V10) (541GI) Warren	2,304	2,223	96.48%	81	3.52%	1,776	244	203	72	8	1	0	7.2	4.62	1.68
(V10) (541GJ) New Philadelphia	1,888	1,769	93.70%	119	6.30%	1,467	119	183	96	18	5	0	7.93	9.27	1.06
(V10) (541GK) Ravenna	1,706			39		1,489	74	104	28	8	3	0	2.37	4.03	
(V10) (541GL) Parma	11,181	10,633	95.10%	548	4.90%	8,806	940	887	501	39	8	0	3.57	7.53	3.39
(V10) (541GM) Cleveland VA Clinic-Superior	91			1	1.10%	33	11	46	1	0	0	0			
(V10) (541PA) Cleveland PRRTP OH	34		100.00%	0	0.0070	28	4	2	0	0	0	0			
(V10) (541QF) Cuyahoga County 4 VA Mobile Clinic			60.27%	87		119	5	8	11	22	25			41.31	
(V10) (552) Dayton, OH	31,281			464		26,850	1,921			23		4	1.43		
(V10) (552) Dayton VAMC	24,106	-		398		20,443	1,513	1,752		21	9	1	1.35	5.64	1.42
(V10) (552GA) Middletown	1,598			/	0.44%	1,444	87	60		0	0	0	0.91	4.32	
(V10) (552GB) Lima	2,424			9	0.0.70	2,273	88	54		2	0	3	0.39	5.05	
(V10) (552GC) Richmond	1,693			39		1,381	148			0	0	0	3.9		
(V10) (552GD) Springfield	1,458			0		1,307	85	55		0	0	0	1.12	4.54	3.45
(V10) (552MA) IDES Wright Patterson AFB (V10) (757) Columbus, OH	35,375	_	100.00% 94.45%			28,064	2,345		-	250		<u> </u>			2.66
(V10) (737) Coldinibus, OTT (V10) (757) Chalmers P Wylie Veterans OC	28,463			1,737		22,249	1,870	2,607		219	74				
(V10) (757) Chainles F Wylle Veterans OC (V10) (757GA) Zanesville	1,428			72		1,200	67	89		6	1	0	7.76		
(V10) (757GA) Zaliesville (V10) (757GB) Grove City	1,420			19		1,071	83			9	1	0	2.05	2.77	7.64
(V10) (757GC) Marion	1,180			20		979	100	81		5	0	0	4.6	6.51	3.94
(V10) (757GD) Newark	1,649			81		1,279	176	113		11	12	9	6.21	8.75	
(V10) (757QA) Columbus 1 VA Mobile Clinic	11		100.00%	0		11	0	0		0	0	0	0.64	0.70	10.00
(V10) (757QC) Columbus VA Clinic	1,437		97.56%	35		1,275	49	78		0	0	0	0.04		3.15
(V11) (506) Ann Arbor, MI	41,590			1,707		35,824	1,998			271	-	108	3.66	6.57	2.81
(V11) (506) Ann Arbor VAMC	30,701		95.90%	1,258		26,630	1,376	1,437		223	70		3.14	6.28	
(V11) (506GA) Toledo	7,943		95.10%	389	4.90%	6,635	437	482		45	15	2	3.93	8.26	1.05
(V11) (506GB) Flint	1,486	1,431	96.30%	55	3.70%	1,294	76	61	51	2	1	1	6.22	1.42	2.72
(V11) (506GC) Jackson	1,460	1,455	99.66%	5	0.34%	1,265	109	81	4	1	0	0	3.44	0.65	3.56
(V11) (515) Battle Creek, MI	28,757	28,272	98.31%	485	1.69%	24,326	2,174	1,772	411	67	7	0	1.56	5.12	3.41
(V11) (515) Battle Creek VAMC	12,863	12,694	98.69%	169	1.31%	10,864	979	851	154	13	2	0	1.32	4.69	2.49
(V11) (515BU) Battle Creek Domiciliary	149	149	100.00%	0	0.00%	137	12	0	0	0	0	0			
(V11) (515BY) Wyoming	11,221	10,919	97.31%	302	2.69%	9,144	986	789	243	54	5	0	1.66	5.8	5.1
(V11) (515GA) Muskegon	1,615	1,609	99.63%	6	0.37%	1,484	82	43	6	0	0	0	1.79	1.19	2.52
(V11) (515GB) Lansing South	1,655	1,648	99.58%	7	0.42%	1,490	83	75	7	0	0	0	2.34	0.74	3.36
(V11) (515GC) Benton Harbor	1,159	1,158	99.91%	1	0.09%	1,112	32	14	1	0	0	0	0.61	1.5	1.07
(V11) (515QA) Lansing North	56	56	100.00%	0	0.0070	56	0	0	0	0	0	0	0.04		
(V11) (515QB) Century Avenue	39		100.00%	0		39	0	0	0	0		0	0.23		
(V11) (550) Danville, IL	21,805					19,465	916								
(V11) (550) Danville VAMC	11,767			116		10,868	417			7					
(V11) (550BY) Bob Michel VA OPC	5,161		93.24%	349		4,092	338			75	48	14			
(V11) (550GA) Decatur	1,624			35		1,483	50	56		19	1	0	2.15		2.13
(V11) (550GC) Lafayette	957		99.37%	6		834	30			0	0	0	5.61	0.24	2.15
(V11) (550GD) Springfield	1,670		100.00%	0		1,589	59			0	0	0	1.43		0.58
(V11) (550GF) Charleston	626		100.00%			599	22		0	0	0	0	1.21	1.18	
(V11) (553) Detroit, MI	32,066					26,877	2,089			158			_		
(V11) (553) John D Dingell VAMC	29,630		96.36%	1,078		24,721	1,925	1,906		158	40				
(V11) (553GA) Yale	1,069		100.00%	0		976	71	22		0		0			0
(V11) (553GB) Pontiac	1,264		98.58%	18		1,077	93	76		0	0	0	4.43	3.54	3.21
(V11) (553QA) Piquette Street	103		100.00%	1 167		103	0	0	1,020	109	0	0	0		2.4
(V11) (583) Indianapolis, IN	47,228					40,486	2,384			108			2.6		
(V11) (583) Richard L Roudebush VAMC (V11) (583GA) Terre Haute	42,975 1,106		97.34% 99.64%	1,145		36,468 1,049	2,263 25	3,099		101	15	4	3.29 0.24		3.3
(VII) (303GA) Telle Haule	1,100	1,102	33.0470	4	0.30%	1,049			3	0		0	0.24	5.76	

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(V11) (583GB) Bloomington	833	833	100.00%	0	0.00%	793	24	16	0	0	0	0	0.44	2.94	
(V11) (583GC) Martinsville	713	713	100.00%	0	0.00%	704	5	4	. 0	0	0	0	0.49	0.28	0.6
(V11) (583GD) Indianapolis West VA Clinic	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0	0		0
(V11) (583GF) Wakeman	690	682	98.84%	8	1.16%	647	22	13	3	5	0	0	0.94	1.51	4.72
(V11) (583QA) Monroe County	466	457	98.07%	9	1.93%	419	16	22	. 7	2	0	0			2.93
(V11) (583QB) Indianapolis VA Clinic	40	40	100.00%	0	0.00%	40	0	0	0	0	0	0			
(V11) (583QC) Vigo County	395	394	99.75%	1	0.25%	356	29	9	1	0	0	0			1.89
(V11) (610) Northern Indiana HCS, IN	31,334	30,168	96.28%	1,166	3.72%	26,221	1,695	2,252	883	134	138	11	6.44	8.36	1.63
(V11) (610) Marion VAMC	8,435	8,134	96.43%	301	3.57%	7,012	417	705	254	41	4	. 2	6.85	8.26	2.56
(V11) (610A4) Fort Wayne VAMC	12,983	12,257	94.41%	726	5.59%	10,110	940	1,207	522	65	131	8	9.42	8.56	0.54
(V11) (610BU) Marion VADOM	48	48	100.00%	0	0.00%	48	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,283	2,270	99.43%	13	0.57%	2,112	100	58	10	3	0	0	2.15	2.51	0.32
(V11) (610GB) Muncie	1,727	1,700	98.44%	27	1.56%	1,511	92	97	23	2	2	0	4.47	8.23	2.46
(V11) (610GC) Goshen	1,174	1,172	99.83%	2	0.17%	1,124	24	24	. 1	0	1	0	0.99	7.26	1.95
(V11) (610GD) Peru	1,072	982	91.60%	90	8.40%	803	62	117	69	21	0	0	10.86	2.2	0.38
(V11) (610QA) Fort Wayne VA Clinic	3,115	3,108	99.78%	7	0.22%	3,004	60	44	4	2	0	1			1.52
(V11) (610QB) Columbia Place	497	497	100.00%	0	0.00%	497	0	0	0	0	0	0			0
(V11) (655) Saginaw, MI	23,673	23,256	98.24%	417	1.76%	21,173	1,106	977	317	49	39	12	1.67	4.66	1.48
(V11) (655) Aleda E Lutz VAMC	13,070	12,668	96.92%	402	3.08%	11,376	639	653	305	47	39	11	1.71	5.36	0.09
(V11) (655GA) Gaylord	1,083	1,083	100.00%	0	0.00%	1,048	26	9	0	0	0	0	0.69	0.51	0.64
(V11) (655GB) Traverse City	788	785	99.62%	3	0.38%	699	61	25	3	0	0	0	1.7	2.78	0.34
(V11) (655GC) Oscoda	665	663	99.70%	2	0.30%	620	19	24	. 2	0	0	0	0.79	1.42	1.41
(V11) (655GD) Lt Col Clement Van Wagoner VA Clinic	843			2	0.24%	780	38	23	1	0	0	1	0.79	2.16	
(V11) (655GE) Clare	1,274	1,273	99.92%	1	0.08%	1,113	97	63	1	0	0	0	2.18	2.2	2.93
(V11) (655GF) Bad Axe	633	633	100.00%	0	0.00%	593	22	18	0	0	0	0	1.79	0.9	0.97
(V11) (655GG) Cadillac	1,059	1,056	99.72%	3	0.28%	952	38	66	1	2	0	0	3.2	2.23	1.03
(V11) (655GH) Cheboygan	509		100.00%	0	0.00%	497	6			0	0	0	0.34		
(V11) (655GI) Grayling	508		99.41%	3	0.59%	428	43	34	3	0	0	0	3.77	1.96	2.94
(V11) (655QA) Saginaw VA Clinic	2,809	2,808	99.96%	1	0.04%	2,672	97		1	0	0	0		0	1.34
(V11) (655QB) Grand Traverse	432		100.00%			395	20				0	0		2.01	2.25
(V12) (537) Jesse Brown VAMC (Chicago), IL	41,940					36,259	2,206			159	87	16			
(V12) (537) Jesse Brown VAMC	32,256		97.38%			27,924	1,612			110	85	16			
(V12) (537BY) Adam Benjamin Jr VA OPC	6,869		97.02%			5,877	372			49	2	0			
(V12) (537GA) Chicago Heights	801		100.00%	0		702				0	0	0	2.58		3.33
(V12) (537GD) Lakeside	1,288		100.00%			1,137	93			0	0	0	2.91		
(V12) (537HA) Auburn Gresham	726		100.00%			619					0	0	4.13		
(V12) (556) Captain James A Lovell FHCC	31,550		99.76%								1	1	1.67		
(V12) (556) Captain James A Lovell FHCC	27,018		99.73%			25,382	956			7	1	1	1.9		
(V12) (556GA) Evanston	816				0.12%	777	19			0	0	0	0.0		
(V12) (556GC) McHenry	2,353				0.04%	2,191	118			0	0	0	1.02		
(V12) (556GD) Kenosha	1,363				0.15%	1,279				0	0	0	2.16		
(V12) (578) Hines, IL	50,782					44,609									
(V12) (578) Edward Hines Junior Hospital	39,822		97.60%			34,664	1,816			148	57				
(V12) (578GA) Joliet	3,805		99.29%			3,393	190			2	0	0	-		
(V12) (578GC) Kankakee County	1,246			5		1,182	36			1	0	0	0.0.		
(V12) (578GD) Aurora	1,630					1,419				1	1	0			
(V12) (578GE) Hoffman Estates	1,209			2	411111	1,113	60			0	0	0	1.66		
(V12) (578GF) LaSalle	1,430		99.72%		0.28%	1,328	59			1	0	0	1.00		
(V12) (578GG) Oak Lawn	1,640				0.43%	1,510				2	0	0	1.34		
(V12) (585) Iron Mountain, MI	11,635					10,191						1	2.47		
(V12) (585) Oscar G Johnson VAMC	7,466		98.49%			6,339	564			17	5		3.86		
(V12) (585GA) Hancock	591	586	99.15%	5	0.85%	532	36	18	2	3	0	0	2.56	1.46	1.99

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(V12) (585GB) Rhinelander	1,211	1,206	99.59%	5	0.41%	1,106	61	39	5	0		0 0	2.71	2.27	1.25
(V12) (585GC) Menominee	564	561	99.47%	3	0.53%	542	9	10	2	1		0 0	0.14	5.77	1.3
(V12) (585GD) Ironwood	383	380	99.22%	3	0.78%	352	18	10	2	1		0	1.56	4.91	2.39
(V12) (585HA) Marquette MI	877	866	98.75%	11	1.25%	802	39	25	5 8	1		2 0	1.52	10.11	2.23
(V12) (585HB) Sault Saint Marie	543	541	99.63%	2	0.37%	518	17	(1	1		0	0.68	0.53	2.1
(V12) (607) Madison, WI	28,265	27,047	95.69%	1,218	4.31%	23,157	1,742	2,148	908	193	4	5 72	4.93	8.6	1.4
(V12) (607) William S. Middleton Memorial Veterans Hospital	20,844		94.51%			16,455	1,353	1,89	1 851	187	4	4 63		9.19	
(V12) (607GC) Janesville	1,162				1 1	1,086	47			1		0 0	-	0.66	
(V12) (607GD) Baraboo	743					662	36			2		0 0	0.00	1.25	
(V12) (607GE) Beaver Dam	803		98.88%			749				0		1 1	2.62	2.55	
(V12) (607GF) Freeport	533				0.19%	494	25			0		0 0		0.22	
(V12) (607HA) Rockford	4,180					3,711	250					0 8	01.10	5.29	
(V12) (676) Tomah, WI	17,808											9 7			
(V12) (676) Tomah VAMC	11,556					10,781	334					5 7	2.01	4.42	
(V12) (676BU) Tomah VADOM	1		100.00%			1	С		0			0 0		0	
(V12) (676GA) Wausau	1,632		99.51%		0.49%	1,469	114			2		0 0	2.01	0.56	
(V12) (676GC) River Valley	2,130	2,119				1,989	92					0 0		1.93	
(V12) (676GD) Wisconsin Rapids	2,191		96.12%	85		1,849	135		2 73	8		4 0		9.1	5.99
(V12) (676GE) Clark County	298		100.00%			284	12		-	1		0 0		0.25	
(V12) (695) Milwaukee, WI	60,810		98.38%			52,957	3,399				2	1 13			
(V12) (695) Clement J Zablocki VAMC	41,299		98.34%			36,308	2,084	2,220	565	94	1	8 10	2.87	4.55	1.79
(V12) (695BU) VADOM Milwaukee	154		100.00%		0.0070	151	С		0			0 0			
(V12) (695BY) Appleton	6,866					5,762		526	70	10		1 0	4.57	3.6	
(V12) (695GA) Union Grove WI	1,253				41.11.1	1,193				0		0 1	2.1	0.23	
(V12) (695GC) Cleveland	1,251				41.4.1	1,084	99			0		0 1	4.23	0	1.70
(V12) (695GD) Milo C Huempfner VA OPC	9,840		97.92%			8,312	678	645	5 167	35		2 1	5.2	4.6	4.18
(V12) (695QA) Milwaukee VA Clinic	147		100.00%			147	С		0	0		0			
(V15) (589) Columbia, MO	26,083											7 24			
(V15) (589A4) Harry S. Truman VAMC	19,701		95.10%			16,153								7.89	3.23
(V15) (589BX) Harry S. Truman Domiciliary	/		100.00%		1 1 1	7			0	0		0 0			
(V15) (589G8) Jefferson City, MO	1,282				1 1	1,184	74			0		1	1.07	3.27	
(V15) (589GE) Kirksville	541		99.82%		0.18%	476				0		0 0		0	
(V15) (589GF) Fort Leonard Wood VA Clinic	1,412		99.72%		0.28%	1,231	131			0		0 0			
(V15) (589GH) Lake of the Ozarks	667		100.00%		0.0070	625 467	19		9 0	0		0 0		0	
(V15) (589GX) Mexico (V15) (589GY) St. James	515 572		100.00%			516	39			0		0 0	2.73 2.56	-	1.56 1.43
	658		99.70%			606	29			0		0 0	1.67	0	
(V15) (589JA) Sedalia (V15) (589JD) Marshfield	724				0.30%	686	19			0		0 0	1.32	-	
(V15) (589ME) IDES Fort Leonard Wood	124		100.00%			4	0			0		0 0		1.04	
(V15) (S59) Kansas City, MO	33,882					30,154	1		1	1		2 2			
(V15) (589) Kansas City VAMC	30,252					26,700						2 2		3.1	
(V15) (589G1) Warrensburg	1,144	-	99.83%			1,076				0		0 0		1.18	
(V15) (589GB) Belton	416		100.00%			416			0 0	0		0 0		0	
(V15) (589GC) Paola	306		100.00%			296			3 0	0		0 0			0.38
(V15) (589GD) Nevada	592		100.00%			572			4 0	0		0 0	1.21	0	
(V15) (589GZ) Cameron	170		100.00%			169			1 0	0		0 0			0.00
(V15) (589HK) Kansas City VA Mobile Clinic	111		100.00%			111			0	0		0 0			0
(V15) (589JB) Excelsior Springs	742		100.00%			669	46			0		0 0		0.05	0.19
(V15) (589JF) Honor	131		100.00%			127	2		2 0	0		0 0		1.65	
(V15) (589MC) IDES Whiteman AFB	18		100.00%			18			0 0	0		0 0		0	
(V15) (565MG) IBES William AFB	29,722					26,414			-	-		5 13			
													_		
(V15) (589A5) Colmery-O'Neil VAMC	13,941					12,314	541					0 2			

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: March 2017			d in 30 Days or Less 3		d in Over 30 Days 5										
(V15) (589A6) Dwight D. Eisenhower VAMC	11,229	10,718	95.45%	511	4.55%	9,794	344	580	461	34	5	11	4.9	8.82	1.36
(V15) (589BU) Leavenworth DCHV	1,538	1,538	100.00%	0	0.00%	1,490	24	24	. 0	0	0	0		0	1.18
(V15) (589G9) Ft. Riley	32	32	100.00%	0	0.00%	32	0	0	0	0	0	0		0	0
(V15) (589GI) St. Joseph	1,113	1,106	99.37%	7	0.63%	1,072	19	15	7	0	0	0	0.97	0.73	2.03
(V15) (589GJ) Wyandotte County	432	431	99.77%	1	0.23%	413	12	6	1	0	0	0	0.94		1.63
(V15) (589GM) Chanute	78	75	96.15%	3	3.85%	51	10	14	. 2	1	0	0	8.55		8.93
(V15) (589GN) Emporia	42	42	100.00%	0	0.00%	41	0	1	0	0	0	0	1.06		1
(V15) (589GP) Garnett	33	33	100.00%	0	0.00%	23	4	6	0	0	0	0	5.33		12.44
(V15) (589GR) Junction City	455	449	98.68%	6	1.32%	418	22	9	5	1	0	0	1.01	3.16	7.74
(V15) (589GU) Lawrence	255	255	100.00%	0	0.00%	242	6	7	0	0	0	0	1.67		0.07
(V15) (589GV) Ft. Scott	260	258	99.23%	2	0.77%	226	23	9	2	0	0	0	3.85	0	5.26
(V15) (589JE) Platte City	112	111	99.11%	1	0.89%	101	5	5	1	0	0	0	2.53		0
(V15) (589MA) Ft. Riley DES Clinic	179	179	100.00%	0	0.00%	174	0	5	0	0	0	0		0.83	0
(V15) (589MD) IDES Fort Leavenworth	23	23	100.00%			23	0	0		0				0	
(V15) (589) Wichita, KS	19,570				2.56%	17,335	868	866		94	45	12	2	6.12	1.4
(V15) (589A7) Robert J. Dole VAMC	16,929		97.07%		2.93%	14,796	810	827	345	94	45	12	2.39	6.37	1.61
(V15) (589G2) Dodge City	291	291	100.00%	0	0.00%	284	6	1	0	0	0	0	0.62	0	0.59
(V15) (589G3) Liberal	74	73	98.65%	1	1.35%	70	1	2	1	0	0	0	2.36	0	0.43
(V15) (589G4) Hays	442	440	99.55%	2	0.45%	416	14	10	2	0	0	0	2.08	1.05	0.34
(V15) (589G5) Parsons	387	387	100.00%	0	0.00%	385	0	2	0	0	0	0	0.42	0.81	0.14
(V15) (589G7) Hutchinson	548	548	100.00%	0	0.00%	516	19	13	0	0	0	0	2.22	0.87	0.44
(V15) (589GW) Salina	857	856	99.88%	1	0.12%	829	17	10	1	0	0	0	0.96	0.26	1.5
(V15) (589MB) IDES McConnel AFB	38	38	100.00%	0	0.00%	36	1	1	0	0	0	0		1.13	0
(V15) (589QC) South Parklane	4	3	75.00%	1	25.00%	3	0	0	1	0	0	0		12	
(V15) (657) Marion, IL	25,882						1,773	1,849			7	9			4.14
(V15) (657A5) Marion VAMC	10,598		98.97%			9,201	653	635		14		4	0.43		2.03
(V15) (657GJ) Evansville	7,321		94.14%			5,419	663	810		61	6	5	6.39	7.94	7.45
(V15) (657GK) Mt. Vernon	723		97.79%			608	45	54				0	6.46		0.66
(V15) (657GL) Paducah	1,399				414.11	1,254	67	69		0		-	1.44	3.89	4.81
(V15) (657GM) Effingham	835		99.64%			686	94	52					0.02		3.51
(V15) (657GO) Hanson	232		99.14%			217	13	0	_	0			1.16		1.18
(V15) (657GP) Owensboro	1,181		98.90%			1,068	56	44					-14	3.36	2.56
(V15) (657GQ) Vincennes	508		97.44%			411	47	37		3	0	-	4.03		6.64
(V15) (657GR) Mayfield	737		98.10%			635	33	55		0					4.72
(V15) (657GT) Carbondale	761		100.00%			749	10			0		-	0.5		0.69
(V15) (657GU) Harrisburg	388		95.88%			279	36	57		0				2.44	2.17
(V15) (657QC) Enterprise Way	54		100.00%			54	0			0				4.70	0.00
(V15) (657QD) Heartland Street	1,145		99.91%		0.09%	1,054	56	34 711					2.00		0.93
(V15) (657) Poplar Bluff, MO	14,555						730								5.65 6.55
(V15) (657A4) John J. Pershing VAMC	8,628		98.68%			7,645	422	447		36				4.45	3.65
(V15) (657GF) West Plains	1,392 944		99.50% 99.89%		0.50%	1,237 870	70 42	78 31		0			2.59 1.49		2.46
(V15) (657GG) Paragould	1,375		99.20%			1,277	42	44		2					4.35
(V15) (657GH) Cape Girardeau (V15) (657GI) Farmington	1,575		97.54%		2.46%		115	81		6	2		3.07	5.25	9.25
			100.00%			1,272	7	5					3.07	5.25	9.25
(V15) (657GN) Salem	68									0				2.41	2.12
(V15) (657GV) Sikeston (V15) (657) St. Louis, MO	643 44,595		100.00% 96.61%			587 36,659	31 3,248	25 3,176		213			2.01	2.41 6.96	3.22
(V15) (657) John J. Cochran VAMC (V15) (657A0) St Louis-Jeff Bks.	22,630 13,268		95.67% 97.29%			18,174	1,647	1,830 790			60			7.26 7.65	3.41
(V15) (657AU) St Louis-Jeff Bks. (V15) (657GA) Belleville	904				11.50%	11,218	71	790		17	18		10.68	3.53	6.42
			99.05%				71	57		0					0.62
(V15) (657GB) St. Louis County	1,152					1,008						-	3.72		
(V15) (657GD) St. Charles	1,099		98.54%			974	61	48				12			1.88
(V15) (657GS) Washington	455	449	98.68%	6	1.32%	411	27	11	5	1	0	0	3.11	2.22	0.14

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(V15) (657GX) St. Louis VA Clinic	228	228	100.00%	0	0.00%	217	7	4	0	0	0	0			
(V15) (657GY) Manchester	1,322		99.92%	1	0.08%	1,081	162	78	3 0	0	1	0	4.49	2.29	2.45
(V15) (657MA) IDES Scott AFB	49	49	100.00%	0	0.00%	49	0	C	0	0	0	0		0	0
(V15) (657QA) Olive Street	1,609	1,603	99.63%	6	0.37%	1,402	129	72	2 6	0	0	0	2.69	2.8	1.64
(V15) (657QB) Washington Boulevard	1,639	1,610	98.23%	29	1.77%	1,235	165	210	29	0	0	0	5.48	3.34	1.13
(V15) (657QE) Scott AFB	240	240	100.00%	0	0.00%	232	3			0	0	0		0.78	0.41
(V16) (502) Alexandria, LA	21,578	20,532	95.15%	1,046	4.85%	17,967	1,202	1,363	721	152	78	95	6.82	9.14	6.04
(V16) (502) Alexandria VAMC	14,704			547		12,833	576			122	69			8.97	4.74
(V16) (502GA) Jennings	847			15		718	58			0	0	0		0.31	6.37
(V16) (502GB) Lafayette	3,662			403		2,442	387			20	5	9	10.91	11.3	7.86
(V16) (502GE) Lake Charles	534			41		413	54			3	3	0	8.43	0	0.50
(V16) (502GF) Fort Polk (V16) (502GG) Natchitoches	1,239 503		97.34% 99.40%	33		1,037 475	95			0	1	0	2.95 1.73	0	6.58 1.78
(V16) (502QB) Lafayette Campus B	89			4	4.49%	473	15		-	0	0	_		-	9.97
(V16) (520) Gulf Coast HCS, MS	54,508			1,569		46,549	Ų				91	· ·		5.02	4.51
(V16) (520) Biloxi VAMC	25,776		97.98%	521		22,779	1,164			89	21		7.54	2.93	5.67
(V16) (520BZ) Pensacola	16,999			793		13,619	1,279			135	42			8.38	1.57
(V16) (520GA) Mobile	5,945			39		5,472	234			3	1	0	2.75	1.69	1.75
(V16) (520GB) Panama City Beach	2,871	2,809	97.84%	62	2.16%	2,295	207	307	7 48	9	4	1	7.91	1.02	3.92
(V16) (520GC) Eglin AFB	2,917	2,763	94.72%	154	5.28%	2,384	157	222	2 87	22	23	3 22	5.41	2.28	19.19
(V16) (564) Fayetteville, AR	34,096	33,746	98.97%	350	1.03%	30,891	1,527	1,328	262	72	12	2 4	1.15	4.2	0.93
(V16) (564) Fayetteville VAMC	18,657	18,350	98.35%	307	1.65%	16,268	1,109	973	225	70	11	1	1.64	5	1.02
(V16) (564BY) Gene Taylor	7,673	7,636	99.52%	37	0.48%	7,023	321	292	2 33	2	1	1	1.35	3.7	1.28
(V16) (564GA) Harrison	311	310	99.68%	1	0.32%	299	9	2	0	0	0	1	0.62	0	1.48
(V16) (564GB) Fort Smith	3,506		99.89%	4	0.11%	3,400	60	42	3	0	0	1	0.72	3.17	0.42
(V16) (564GC) Branson	2,921		100.00%	0		2,892	18			0	0	0		0.18	0.34
(V16) (564GD) Ozark	365		100.00%	0	0.0070	361	3		0	0	0		0.41	5.83	0.04
(V16) (564GE) Jay	663		99.85%	1	0.15%	648	7	7		0	0	0	0.76	0	1.45
(V16) (580) Houston, TX (V16) (580) Michael E DeBakey VAMC	86,935					76,417	4,613							3.6 3.52	1.97
(V16) (580BY) Beaumont	57,912 4,510		98.57% 99.47%	830		50,847 4,129	3,111 178			107	12	10	3.62 2.23	2.78	0.59
(V16) (580BZ) Charles Wilson VA OPC	3,099			62		2,426	331			30	1	1	4.35	11.34	2.49
(V16) (580GC) Galveston County	4,354			95		3,896	159			19	. 6	9		2.84	5.08
(V16) (580GD) Conroe	4,690			50		4,213	222			7	2	2 1	2.7	2.72	2.2
(V16) (580GE) Katy	3,890			30		3,407	222			0	0	0	3.29	3.92	1.62
(V16) (580GF) Lake Jackson	1,482	1,479	99.80%	3	0.20%	1,369	65	45	3	0	0	0	1.79		2.55
(V16) (580GG) Richmond	2,646	2,627	99.28%	19	0.72%	2,329	132	166	18	1	0	0	3.64	2.9	2.38
(V16) (580GH) Tomball	4,352	4,254	97.75%	98	2.25%	3,801	193	260	93	5	0	0	3.67	3.83	2.99
(V16) (586) Jackson, MS	28,772	28,125	97.75%	647	2.25%	25,024	1,641	1,460	452	131	57	7	5.36	4.96	0.74
(V16) (586) G. V. (Sonny) Montgomery VAMC	23,704	23,088	97.40%	616		20,826	1,118	1,144	421	131	57	7	7.03	4.98	0.63
(V16) (586GA) Durant (Kosciusko)	484		100.00%	0	0.0070	468	12		-	0	0	0	0.81		1.62
(V16) (586GB) Meridian	717			20		417	144			0	0	0	8.92	0	0.01
(V16) (586GC) Greenville	460			2	1 1	299	115			0	0	0	6.59	0	0
(V16) (586GD) Hattiesburg	1,937		99.59%	8	41111	1,864	35			0	0	0	1.06	0	0.04
(V16) (586GE) Natchez (Adams County)	371		100.00%	0		294	65			0	0	0	3.99	0	0 06
(V16) (586GF) Columbus (V16) (586GG) McComb	563 536		100.00% 99.81%	0	0.00%	490 366	50 102			0		0	5.27	0	9.76
(V16) (598) Little Rock, AR	49,939			791		43,914	2,593				38			4.7	1.67
(V16) (598) John L McClellan Memorial Veterans Hospital	19,036		98.10%	362		16,532	977			75	17			4.59	0
(V16) (598A0) Central AR. Veterans HCS NLR	20,981	20,744	98.87%	237	1.13%	18,646	1,065	1,033	3 214	12	3	8	4.42	4.39	1.57
(V16) (598GA) Mountain Home	1,105	1,103	99.82%	2	0.18%	1,002	71	30	2	0	0	0	2.2	0	1.99
(V16) (598GB) El Dorado	1,044	1,038	99.43%	6	0.57%	950	51	37	6	0	0	0	3.16	0	4.14

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2017			d in 30 Days or Less 3		d in Over 30 Days 5										
(V16) (598GC) Hot Springs	1,952	1,913	98.00%	39	2.00%	1,682	124	107	15	16	1	7	6.38	5.49	0.37
(V16) (598GD) Mena	602	598	99.34%	4	0.66%	590	3	5	5 4	0	(0	0.22	0	2.5
(V16) (598GE) Pine Bluff	1,196	1,169	97.74%	27	2.26%	1,076	57	36	3 16	6	Ę	5 0	4.48	0	4.86
(V16) (598GF) Searcy	1,130	1,108	98.05%	22	1.95%	915	85	108	3 22	0	(0	7.1	0	0.93
(V16) (598GG) Conway	2,134	2,043	95.74%	91	4.26%	1,791	144	108	3 45	32	12	2 2	3.95	11.49	1.83
(V16) (598GH) Russellville	759	758	99.87%	1	0.13%	730	16	12	2 1	0	(0	1.51	0.06	0
(V16) (623) Muskogee, OK	27,251	26,256	96.35%	995	3.65%	22,586	1,550	2,120	898	76	Ī	7 14	4.97	5.54	4.56
(V16) (623) Jack C Montgomery VAMC	14,306	14,060	98.28%	246	1.72%	12,204	688	1,168	3 224	20	2	2 0	4.45	3.98	2.21
(V16) (623BY) Tulsa	11,398	10,649	93.43%	749	6.57%	8,861	842	946	674	56	Ę	5 14	6.09	8.23	7.97
(V16) (623GA) Hartshorne	772	772	100.00%	0	0.00%	765	4	3	0	0	(0	0.33	0.1	0.18
(V16) (623GB) Vinita	758	758	100.00%	0	0.00%	740	15	3	0	0	(0	0.88	1.3	0.15
(V16) (623QA) Jack C. Montgomery East VA Clinic	1	1	100.00%	0	0.00%	1	0	C	0	0	(0			
(V16) (623QB) Tulsa Eleventh Street VA Clinic	16	16	100.00%	0	0.00%	15	1	C	0	0	(0			1.5
(V16) (629) New Orleans, LA	42,782	42,134	98.49%	648	1.51%	35,331	3,660	3,143	591	53	2	1 0	4.66	5.55	2.77
(V16) (629) New Orleans VAMC	27,978	27,514	98.34%	464		23,012	2,317			29	3	0	5.47	5.84	1.13
(V16) (629BY) Baton Rouge	7,271	7,157	98.43%	114	1.57%	5,726	838	593	98	15	1	0	3.58	5.55	6.26
(V16) (629GA) Houma	1,716	1,684	98.14%	32	1.86%	1,405	135	144	32	0	(0	6.4	3.27	6.86
(V16) (629GB) Hammond	2,043	2,026	99.17%	17	0.83%	1,848	89	89	13	4	(0	4.99		
(V16) (629GC) Slidell	2,051	2,033	99.12%	18	0.88%	1,871	104	58	13	5	(0	3.77	2.38	1
(V16) (629GD) St. John	914	914	100.00%	0	0.0070	762	121	31	0	0	(0	3.66	1.76	5.08
(V16) (629GE) Franklin	351	350	99.72%	1	0.28%	311	19	20	1	0	(0	4.59	0	
(V16) (629GF) Bogalusa	458	456	99.56%	2	0.44%	396	37	Ų		0	(0	2.74	0	5.25
(V16) (635) Oklahoma City, OK	44,489	43,696	98.22%	793	1.78%	39,728	1,894	2,074	619	143	24	1 7	2.57	5.52	1.99
(V16) (635) Oklahoma City VAMC	36,111			719		32,155	1,482			140	22	2 6			2.29
(V16) (635GA) Lawton	2,784		99.32%	19		2,371	191	203	18	1	(0	4.38		0.88
(V16) (635GB) Wichita Falls	888		94.82%	46		745	51	46	3 46	0	(0		5.17	
(V16) (635GC) Blackwell	169		100.00%	0	0.0070	162	4	3		0	(0		0	
(V16) (635GD) Ada	432		98.84%	5	111070	421	3			2	1	1 1	0.08		
(V16) (635GE) Stillwater	560		100.00%	0	0.0070	511	38			0	(0			
(V16) (635GF) Altus	91		100.00%	0	0.00%	89	2	С		0	(0	_	0	
(V16) (635GG) Enid	233		100.00%	0	0.0070	230	1	2		0	(0	-		
(V16) (635HB) Ardmore	507		100.00%	0	0.00%	493	11			0	(0	0.73		
(V16) (635QB) South Oklahoma City	2,714		99.85%	4	0.15%	2,551	111				1	0			
(V16) (667) Shreveport, LA	23,995														
(V16) (667) Overton Brooks VAMC	18,307		97.85%			15,891	1,194			111	34				1.66
(V16) (667GA) Texarkana	1,997		97.10%	58 30		1,754	101 70			2		0			
(V16) (667GB) Monroe	1,696 1,992			30		1,514	188			3		0			
(V16) (667GC) Longview	1,992		98.49%	0		1,608	0			0		0	4	0.04	
(V16) (667MA) IDES Barksdale AFB (V17) (549) Dallas, TX	85,060						4,949		-		8				
(V17) (549) Dallas VAMC	52,832			489		47,986	2,119			34		3		2.87	
(V17) (549A4) Sam Rayburn Memorial Veterans Center	7,500		98.97%	77		6,625	372			2	() 1	4.08		
(V17) (549BY) Fort Worth VA Clinic	16,732	16,432	98.21%	300	1.79%	13,611	1,683	1,138	3 265	33	2	2 0	5.57	4.07	2.79
(V17) (549GA) Tyler	514	511	99.42%	3	0.58%	437	37	37	2	1	(0		4.05	2.24
(V17) (549GD) Denton	1,712	1,706	99.65%	6	0.35%	1,240	335	131	6	0	(0	5.94	2.29	1.02
(V17) (549GE) Bridgeport	373	369	98.93%	4	1.07%	340	26	3	3 2	2	(0	1.97	0	7.35
(V17) (549GF) Granbury	199	198	99.50%	1	0.50%	181	15	2	2 1	0	(0	1.82	0	
(V17) (549GH) Greenville	469	466	99.36%	3	0.64%	382	66	18	3	0	(0	3.54	0	5.41
(V17) (549GJ) Sherman	883	871	98.64%	12	1.36%	712	99	60	11	1	(0	5.17	0.8	0.75
(V17) (549GL) Plano	1,560	1,558	99.87%	2	0.13%	1,423	89	46	3 2	0	(0	2.58	0.58	1.18
(V17) (549QC) Broadway	2,286	2,238	97.90%	48	2.10%	2,061	108	69	27	21	(0	5.8	0.23	1.65
(V17) (671) San Antonio, TX	64,125	61,608	96.07%	2,517	3.93%	53,930	3,305	4,373	1,741	520	144	112	4.63	6.59	2.75

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2017		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V17) (671) Audie L Murphy Memorial Veterans Hospital	44,683	42,599	95.34%	2,084	4.66%	37,537	2,079	2,983	1,367	473	139	105	5.93	6.51	2.28
(V17) (671A4) Kerrville VAMC	4,259	4,154	97.53%	105	2.47%	3,708	189	257	7 89	14	1	1	2.95	4.78	1.58
(V17) (671BU) San Antonio Domiciliary	494		100.00%	0	0.00%	395	90			0	0	0		-	0.83
(V17) (671BY) Frank M Tejeda VA OPC	7,652		98.44%	119	1.56%	6,318	479	736	108	10	1	0	3.52	11.84	2.95
(V17) (671GB) Victoria	826	797	96.49%	29	3.51%	681	45	71	27	1	1	0	6.26	1.88	4.56
(V17) (671GF) South Bexar County	1,136	1,042	91.73%	94	8.27%	873	86	83	83	11	0	0	8.31		4.76
(V17) (671GH) Beeville	202	202	100.00%	0	0.00%	202	0	0	0	0	0	0	0		
(V17) (671GK) San Antonio	1,713	1,713	100.00%	0	0.00%	1,540	130	43	0	0	0	0	2.24		
(V17) (671GL) New Braunfels VA Clinic	433	433	100.00%	0	0.00%	408	23	2	0	0	0	0	1.87		
(V17) (671GN) Seguin	172	172	100.00%	0	0.00%	143	23	6	0	0	0	0	2.96		
(V17) (671GO) North Central Federal VA Clinic	2,555		96.63%	86	3.37%	2,125	161	183		11	2		6.32	1.36	3.94
(V17) (674) Temple, TX	78,059			2,501		64,729					66				3.03
(V17) (674) Olin E Teague Veterans Center	43,271	41,840	96.69%	1,431	3.31%	36,234	2,608	,		365	48	25		5.2	3.3
(V17) (674A4) Doris Miller VAMC	8,026	7,934		92	1.15%	6,783	567			18	1	1	6.96	3.28	1.81
(V17) (674BY) Austin	19,737		96.14%	761	3.86%	15,936	1,294			198	17	16		7.65	1.91
(V17) (674GA) Palestine	1,273	1,260		13	1.02%	1,044	146			0	0	1	4.89	1.82	3.36
(V17) (674GB) Brownwood	1,464	1,460		4	0.27%	1,341	81			0	0	0	1.81	2.34	3.82
(V17) (674GC) Bryan	2,030	1,968		62 123	3.05% 6.03%	1,679	146 155			13	0	0	4.09 8.13	1.56	3.99
(V17) (674GD) Cedar Park (V17) (674HB) LaGrange	2,041		93.97%	123		1,567	34			0	0		7.44	4.5	10.78
(V17) (740) VA Texas Valley Coastal Bend HCS	24,185			1,284		20,407	1,244			· ·	38			8.73	2.16
(V17) (740) Harlingen VA Clinic	3,885			259	6.67%	3,131	257			37	14			9.15	3.15
(V17) (740GA) Harlingen	5,636	5,469		167	2.96%	5,042	174			15	0	7	3.01	6.37	1.76
(V17) (740GB) McAllen	6,372			112	1.76%	5,580	376			17	1	0	2.89	6.97	2.1
(V17) (740GC) Corpus Christi	6,444	5,738	89.04%	706	10.96%	4,949	376	413	521	130	23	32	14.27	10.86	2.66
(V17) (740GD) Laredo	1,848	1,808	97.84%	40	2.16%	1,705	61	42	. 16	24	0	0	3.55	5.82	1.16
(V18) (501) New Mexico HCS	37,493	36,011	96.05%	1,482	3.95%	31,244	2,503	2,264	988	353	116	25	4.37	7.37	6.15
(V18) (501) Raymond G Murphy VAMC	28,879	27,638	95.70%	1,241	4.30%	23,854	1,894	1,890	821	294	106	20	6	7.21	4.43
(V18) (501G2) Las Vegas	757	731	96.57%	26	3.43%	590	81	60	15	6	1	4	4.24	0	22.68
(V18) (501GA) Artesia	751	737		14	1.86%	695	23			2	1	0	0.76	0	14.18
(V18) (501GB) Farmington	881	852		29	3.29%	682	100			6	0	0	5.56	0	9.03
(V18) (501GC) Silver City	330		98.79%	4	1.21%	303	13			2	0	0	1.56	0	12.92
(V18) (501GD) Gallup NM	675			21	3.11%	634	12			2	0	0	0.34	0	20.81
(V18) (501GE) Espanola	340		97.35%	9	2.65%	286	20			5	1	0	3.57	0	13.16
(V18) (501GH) Truth or Consequences (V18) (501GI) Alamogordo	438		100.00% 98.96%	5	0.00%	437 386	68	23		0	1	0	0.07 4.08	0	11.57
(V18) (501GJ) Durango	632		99.84%	1	0.16%	627	3			0	'	0	0.11	0	0.65
(V18) (501GK) Santa Fe	851	844		7	0.82%	744	67		·	0	0	0	2.8	0.84	4.77
(V18) (501GM) Northwest Metro VA Clinic	2,167		94.23%	125	5.77%	1,731	198			36	6	0		12.81	10.58
(V18) (501HB) Raton	281		100.00%	0	0.00%	246	23			0	0	0	2.75	0	6.05
(V18) (501MA) IDES Kirtland AFB	29		100.00%	0	0.00%	29	0			0	0	0		0	0
(V18) (504) Amarillo, TX	18,352	17,341	94.49%	1,011	5.51%	15,033	909	1,399	715	181	64	51	7.49	9.52	5.4
(V18) (504) Thomas E Creek VAMC	13,703	12,859	93.84%	844	6.16%	11,118	661	1,080	619	147	46	32	11.69	10.07	3.96
(V18) (504BY) Lubbock TX	4,193	4,026	96.02%	167	3.98%	3,517	211	298	96	34	18	19	3.74	7.39	9.3
(V18) (504BZ) Clovis	335	335	100.00%	0	0.00%	292	29	14	0	0	0	0	2.78		2.35
(V18) (504GA) Childress	74	74	100.00%	0	0.00%	71	1	2	0	0	0	0	0.79		
(V18) (504HB) Dalhart	47		100.00%	0	0.00%	35	7	5		0	0	0	6.89		0
(V18) (519) Big Spring, TX	8,711			190		7,220					0	0			3.67
(V18) (519) George H OBrien Jr VAMC	3,309		97.91%	69	2.09%	2,646	297			2	0	0	5.51	5.17	1.21
(V18) (519GA) Permian Basin	1,738		99.71%	5	0.29%	1,451	187			0	0	0	3.09	4.79	4.98
(V18) (519GB) Hobbs	299			4	1.34%	277	7	11		0	0	0	1.56	2	4.64
(V18) (519GD) Fort Stockton	33	33	100.00%	0	0.00%	26	6	1	0	0	0	0	4.27		

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Measured from Preferred Date For the Reporting Period Ending: March 2017			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V18) (519HC) Abilene	2,268		96.69%		3.31%	1,899	151	143	75	0	0	0	5.24	3.54	4.14
(V18) (519HD) Stamford	27	27	100.00%	0	0.00%	16	5	6	0	0	0	0	8.48		
(V18) (519HF) San Angelo	1,037	1,000	96.43%	37	3.57%	905	50	45		10			4.43	8.32	5.06
(V18) (644) Phoenix, AZ	65,174	62,181	95.41%	2,993	4.59%	52,603	4,197	5,381	2,443	345	133	72	6.36	7.67	3.2
(V18) (644) Carl T Hayden VAMC	39,066	37,213	95.26%	1,853	4.74%	31,355	2,549	3,309	1,466	257	92	38		7.75	3.04
(V18) (644BY) Southeast	10,231	9,628	94.11%	603		8,122	624	882		49	36	34	7.8		4.37
(V18) (644GA) Sun City	5,570	5,452	97.88%	118	2.12%	4,934	271	247	97	19	2	0	3.19	3.62	5.01
(V18) (644GB) Show Low	1,564	1,543	98.66%	21	1.34%	1,396	108	39	18	3	0	0	2.05	12.2	1.04
(V18) (644GC) Southwest	935	911	97.43%	24	2.57%	682	94	135	24	0	0	0	7.5	7	4.29
(V18) (644GD) Payson	349	349	100.00%	0	0.00%	346	1	2	0	0	0	0	1.44		1.04
(V18) (644GE) Thunderbird	2,254	2,173	96.41%	81	3.59%	1,810	159	204	78	2	1	0	4.64	11.24	0.87
(V18) (644GF) Globe	340	340	100.00%	0	0.00%	320	13	7	0	0	0	0	1.39	0.6	0.34
(V18) (644GG) Northeast Phoenix VA Clinic	830	819	98.67%	11		712	67	40		3	1	0	4.65	0.85	2.66
(V18) (644GH) Phoenix Midtown	4,035	3,753	93.01%	282	6.99%	2,926	311	516		12		0			1.36
(V18) (649) Northern Arizona HCS	17,517	16,839	96.13%	678	3.87%	14,996	842	1,001	509	60	109	0	4.94	9.78	2.57
(V18) (649) Bob Stump VAMC	12,883	12,342	95.80%	541	4.20%	11,084	552	706	390	44	107	0	3.78	10.04	3.47
(V18) (649GA) Kingman	1,509	1,468	97.28%	41	2.72%	1,213	130	125	41	0	0	0	7.86	2.67	1.84
(V18) (649GB) Flagstaff	673	669	99.41%	4	0.59%	586	45	38	4	0	0	0	3.09	7	0.43
(V18) (649GC) Lake Havasu	1,159	1,135	97.93%	24	2.07%	1,054	62	19	16	6	2	0	3.86	0.43	0
(V18) (649GD) Anthem	473	465	98.31%	8	1.69%	400	24	41	8	0	0	0	6.26	0.38	0.09
(V18) (649GE) Cottonwood	820	760	92.68%	60	7.32%	659	29	72	50	10	0	0	8.77	2	2.04
(V18) (678) Southern Arizona HCS	42,304	40,738	96.30%	1,566	3.70%	34,807	2,862	3,069	1,158	241	119	48	4.04	6.93	2.27
(V18) (678) Tucson VAMC	31,510	30,059	95.40%	1,451	4.60%	25,259	2,200	2,600	1,067	222	116	46	4.71	7.82	2.55
(V18) (678GA) Sierra Vista	2,662	2,601	97.71%	61	2.29%	2,289	133	179	54	4	2	1	3.08	5.3	2.4
(V18) (678GB) Yuma	1,758	1,756	99.89%	2	0.11%	1,629	75	52	1	1	0	0	1.99	2.1	0.95
(V18) (678GC) Casa Grande	1,950	1,945	99.74%	5	0.26%	1,832	84	29	5	0	0	0	1.73	1.07	2.51
(V18) (678GD) Safford	331	317	95.77%	14	4.23%	276	25	16	6	8	0	0	6.75	4.17	1.93
(V18) (678GE) Green Valley	401	398	99.25%	3	0.75%	372	10	16	3	0	0	0	1.75	1.9	2.54
(V18) (678GF) Northwest Tucson VA Clinic	1,965	1,962	99.85%	3	0.15%	1,722	156	84	3	0	0	0	3.43	3.26	1.36
(V18) (678GG) Southeast Tucson VA Clinic	1,695	1,668	98.41%	27	1.59%	1,396	179	93	19	6	1	1	7.21	3.37	1.48
(V18) (678MA) IDES Davis-Monthan AFB	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0		0	0
(V18) (678MB) IDES Fort Huachuca	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0		0	0
(V18) (756) El Paso, TX	26,036	25,483	97.88%	553	2.12%	22,004	1,777	1,702	439	62	14	38	5.61	4.47	3.97
(V18) (756) El Paso VA Clinic	21,619	21,149	97.83%	470	2.17%	18,281	1,442	1,426	370	48	14	38	6.57	4.39	3.89
(V18) (756GA) Las Cruces	1,684	1,678	99.64%	6	0.36%	1,516	92	70	6	0	0	0	2.42	1.85	2.76
(V18) (756GB) El Paso Eastside	2,444	2,368	96.89%	76	3.11%	2,035	174	159	62	14	0	0	4.58	3.21	5.37
(V18) (756MA) IDES Fort Bliss	289	288	99.65%	1	0.35%	172	69	47	1	0	0	0		8.11	6.44
(V19) (436) Montana HCS	19,919	18,832	94.54%	1,087	5.46%	16,604	1,024	1,204	705	236	90	56	4.47	9.75	3.75
(V19) (436) Fort Harrison VA Medical Center	7,698	7,175	93.21%	523	6.79%	6,229	399	547	372	92	35	24	7.05	9.85	4.17
(V19) (436GA) Anaconda	309	304	98.38%	5	1.62%	277	11	16	5	0	0	0	1.82	1.18	10.54
(V19) (436GB) Great Falls	1,698	1,683	99.12%	15	0.88%	1,513	106	64	9	1	2	3	3.65	1.41	2.62
(V19) (436GC) Missoula	2,453	2,338	95.31%	115	4.69%	2,118	94	126	86	20	3	6	5.18	5.18	5.56
(V19) (436GD) Bozeman	1,042	1,004	96.35%	38	3.65%	846	77	81	24	11	2	1	5.2	11.72	0.91
(V19) (436GF) Kalispell	1,520	1,477	97.17%	43	2.83%	1,298	105	74	39	3	1	0	3.31	11.64	4.02
(V19) (436GH) Billings	4,057	3,726	91.84%	331	8.16%	3,287	186	253	160	108	44	19	4.33	11.97	2.35
(V19) (436GI) Glasgow	105	101	96.19%	4	3.81%	78	8	15	3	1	0	0	5.93	7.8	8.75
(V19) (436GJ) Miles City VA Clinic	427	419	98.13%	8	1.87%	410	4	5	4	0	2	2	0.1	0.42	2.17
(V19) (436GK) Glendive	69	69	100.00%	0	0.00%	58	5	6	0	0	0	0	2.4	8	5.45
(V19) (436GL) Cut Bank	171	170	99.42%	1	0.58%	158	9	3	1	0	0	0	1.62	0	3.85
(V19) (436GM) Lewistown	203	199	98.03%	4	1.97%	171	17	11	2	0	1	1	2.24	8.93	13.57
(V19) (436HC) Merril Lundman VA OPC	162	162	100.00%	0	0.00%	156	3	3	0	0	0	0	1.4	3.8	0
(V19) (436MA) IDES Malmstrom AFB	5		100.00%		0.00%	5	0	0	0	0	0	0		0	
(V19) (442) Cheyenne, WY	15,422					12,431	950	1,178	706	110	35	12	3.54	7.85	4.09

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			2033												
(V19) (442) Cheyenne VA Medical Center	9,085	8,629	94.98%	456	5.02%	7,350	564	715	393	46	14	. 3	2.76	6.82	2.56
(V19) (442BU) Cheyenne VA Domiciliary	2	2	100.00%	0	0.00%	2	0	C	0	0	0	0	0		
(V19) (442GB) Sidney	158	158	100.00%	0	0.00%	141	9	8	0	0	0	0	2.3	2.85	1.35
(V19) (442GC) Fort Collins	2,761	2,517	91.16%	244	8.84%	2,161	156	200	193	29	15	7	5.74	11.9	5.96
(V19) (442GD) Greeley	2,883	2,731	94.73%	152	5.27%	2,305	200	226	109	35	6	2	3.39	8.81	5.08
(V19) (442HK) Wheatland VA Mobile Clinic	312	305	97.76%	7	2.24%	278	9	18	7	0	0	0	2.15		9.78
(V19) (442QA) Rawlins	149	145	97.32%	4	2.68%	129	10	6	3 4	0	0	0	2.3	2.55	6.29
(V19) (442QB) Torrington VA Mobile Clinic	72	72	100.00%	0	0.00%	65	2	5	0	0	0	0	1.15		8
(V19) (554) Denver, CO	61,019	55,990	91.76%	5,029	8.24%	46,266	4,062	5,662	3,269	1,068	437	255	10.57	10.1	4.59
(V19) (554) Denver VA Medical Center	32,073	29,403	91.68%	2,670	8.32%	23,695	2,199	3,509	1,939	434	178	119	9.66	9.56	4.77
(V19) (5549AB) VANURS Pueblo	1	0	0.00%	1	100.00%	0	0	C	0	0	0	1			
(V19) (554GB) Aurora	2,002	1,882	94.01%	120	5.99%	1,603	142	137	72	26	19	3	7.58	3.39	5.87
(V19) (554GC) Golden	6,631	6,539	98.61%	92	1.39%	5,635	425	479	87	5	0	0	4.85	4.34	0.72
(V19) (554GD) Pueblo	5,621	5,249	93.38%	372	6.62%	4,628	286	335	182	111	48	31	13.16	8.07	5.44
(V19) (554GE) PFC Floyd K Lindstrom VA Clinic	13,390	11,671	87.16%	1,719	12.84%	9,816	804	1,051	954	476	188	101	15.24	16.11	5.75
(V19) (554GF) Alamosa	361	319	88.37%	42	11.63%	235	51	33	3 26	12	4	. 0	20.58	6.63	3.49
(V19) (554GG) La Junta	414	405	97.83%	9	2.17%	370	21	14	5	4	0	0	1.53	5.09	4.65
(V19) (554GH) Lamar	119	118	99.16%	1	0.84%	93	6	19	1	0	0	0	6.43	0	1.41
(V19) (554GI) Burlington	123	122	99.19%	1	0.81%	87	21	14	1	0	0	0	5.87	0	4.19
(V19) (554MA) IDES Fort Carson	284	282	99.30%	2	0.70%	104	107	71	2	0	0	0		12.55	7.52
(V19) (575) Grand Junction, CO	11,181	10,902	97.50%	279	2.50%	9,554	694	654	206	63	2	. 8	5.81	4.68	1.85
(V19) (575) Grand Junction VAMC	10,282	10,052	97.76%	230	2.24%	8,826	642	584	169	51	2	. 8	5.6	4.59	1.8
(V19) (575GA) Montrose	788	742	94.16%	46	5.84%	628	50	64	34	12	0	0	7.5	5.66	2.95
(V19) (575GB) Major William Edward Adams VA Clinic	111	108	97.30%	3	2.70%	100	2	6	3	0	0	0	2.2	8.11	3.09
(V19) (660) Salt Lake City, UT	33,815	31,608	93.47%	2,207	6.53%	26,425	2,276	2,907	1,627	364	151	65	5.32	8.94	4.42
(V19) (660) George E. Wahlen VAMC	24,734	22,763	92.03%	1,971	7.97%	18,513	1,779	2,471	1,455	320	136	60	7.23	9.22	3.91
(V19) (660GA) Pocatello	2,047	1,980	96.73%	67	3.27%	1,820	93	67	57	10	0	0	3.4	4.23	5.74
(V19) (660GB) Ogden	2,226	2,145	96.36%	81	3.64%	1,913	122	110	45	26	8	2	6.49	8.01	7.22
(V19) (660GC) Ely	37	37	100.00%	0	0.00%	37	0	С	0	0	0	0	0		
(V19) (660GD) Roosevelt	140	136	97.14%	4	2.86%	132	3	1	4	0	0	0	0	8.29	1.62
(V19) (660GE) Orem	1,479	1,439	97.30%	40	2.70%	1,263	86	90	34	5	1	0	6.89	5.26	4.18
(V19) (660GG) St. George	1,530	1,523	99.54%	7	0.46%	1,387	64	72	6	0	0	1	1.71	3.62	5.18
(V19) (660GJ) Western Salt Lake	1,489	1,456	97.78%	33	2.22%	1,236	128	92	23	3	5	2	3.37	6.79	1.63
(V19) (660GK) Elko, NV	64	62	96.88%	2	3.12%	57	1	4	2	0	0	0	2.11	5.33	11.62
(V19) (660MA) IDES Hill AFB	54	54	100.00%	0	0.00%	54	0	C	0	0	0	0		0	0
(V19) (660QA) Idaho Falls	15	13	86.67%	2	13.33%	13	0	С	1	0	1	0		16.67	
(V19) (666) Sheridan, WY	6,569	6,405	97.50%	164	2.50%	5,776	332	297	111	40	9	4	4.59	4.47	2.6
(V19) (666) Sheridan VA Medical Center	3,391	3,329	98.17%	62	1.83%	2,982	198	149	46	13	3	0	4.8	4.7	1.45
(V19) (666GB) Casper	895	857	95.75%	38	4.25%	756	56	45	20	13	2	3	6.36	3.74	4.17
(V19) (666GC) Riverton	819	806	98.41%	13	1.59%	760	15	31	10	3	0	0	1.21	2.98	5.49
(V19) (666GD) Powell	470	442	94.04%	28	5.96%	389	25	28	19	6	3	0	7.59	10	2.79
(V19) (666GE) Gillette	434	430	99.08%	4	0.92%	393	17	20	2	1	1	0	3.55	0	0.79
(V19) (666GF) Rock Springs	560	541	96.61%	19	3.39%	496	21	24	14	4	0	1	3.71	3.69	3.16
(V20) (463) Anchorage, AK	9,144	9,027	98.72%	117	1.28%	8,221	429	377	111	5	1	0	1.96	4.48	2.29
(V20) (463) Alaska VA Medical Center	6,064	5,962	98.32%	102	1.68%	5,271	377	314	96	5	1	0	2.38	4.26	3.16
(V20) (463BU) Anchorage DCHV	901	901	100.00%	0	0.00%	900	0	1	0	0	0	0			0.01
(V20) (463GA) Fairbanks	890	880	98.88%	10	1.12%	809	33	38	10	0	0	0	2.26	7.01	0.5
(V20) (463GB) Kenai	835	830	99.40%	5	0.60%	792	15	23	5	0	0	0	1.13	7.31	0.15
(V20) (463GC) Mat-Su	454	454	100.00%	0	0.00%	449	4	1	0	0	0	0	0.6		0.56
(V20) (531) Boise, ID	23,886	22,185	92.88%	1,701	7.12%	18,962	1,304	1,919	1,146	334	150	71	7.72	10.71	1.95
(V20) (531) Boise VA Medical Center	20,311	18,788	92.50%	1,523	7.50%	15,889	1,140	1,759	1,029	305	137	52	8.53	10.62	2.03
(V20) (531GE) Twin Falls	1,233	1,184	96.03%	49	3.97%	1,101	56	27	40	8	0	1	4.72	2.81	2.23

Company Comp	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2017	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Company Comp	(V20) (531GG) Caldwell	1,543	1,419	91.96%	124	8.04%	1,212	85	122	72	21	13	18	9.79	18.06	1.96
Company Comp	(V20) (531GH) Burns	249	248	99.60%	1	0.40%	247	0	1	1	0	0	0	0		0.38
Company Comp	(V20) (531GI) Mountain Home	366	365	99.73%	1	0.27%	345	15	5	1	0	0	0	1.27	0	0.96
Progress	(V20) (531GJ) Salmon	179	176	98.32%	3	1.68%	163	8	5	3	0	0	0	3.24	5.83	0.02
Color Colo	(V20) (531MA) IDES Mt Home AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	0
Second Control Mechanic Aleres Second Control Secon	(V20) (531MB) IDES Idaho ANG	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0	0
CONSISTENCY	(V20) (648) Portland, OR	56,380	52,885	93.80%	3,495	6.20%	44,047	3,696	5,142	2,636	532	209	118	5.44	11.61	2.53
Part	(V20) (648) Portland VA Medical Center	28,102	25,828	91.91%	2,274	8.09%	21,735	1,681	2,412	1,633	366	178	97	9.15	11.9	0.98
Mode	(V20) (648A4) Vancouver	9,023	8,433	93.46%	590	6.54%	6,739	656	1,038	509	58	16	7	5.17	13.06	3.38
PACE	(V20) (648BU) VADOM Vancouver	113	113	100.00%	0	0.00%	112	1	0	0	0	0	0			
CPA10 MEMBERS Persone 1.500 1.541 1.542	(V20) (648GA) Bend	3,101	2,972	95.84%	129	4.16%	2,525	178	269	86	37	2	4	3.29	7.42	9.28
Marcial Marc	(V20) (648GB) Salem	5,324	5,051	94.87%	273	5.13%	3,924	476	651	230	29	7	7	5.89	12.57	3.05
COOP (MEMCR) PHIRMS	. , , , , ,	572	563	98.43%	9	1.57%	552	4	7	4	4	1	0	3.24	5.09	0.45
CATTO CATT												1	0			
CVD1 (PARTICLE) CVD2 (PART	(V20) (648GF) Hillsboro	4,452	4,320	97.04%	132	2.96%	3,387	401			13	4	2	7.56	7.61	
Company Comp	(V20) (648GG) West Linn	2,224	2,186	98.29%	38	1.71%	1,969	112	105	29	8	0	1	3.3	15.32	4.75
Second Decision Cell Second Decision Secon	(V20) (648GH) Newport	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0
Control Cont	(V20) (648GJ) Loren R. Kaufman VA Clinic	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			0
CAMP March	(V20) (653) Roseburg, OR	22,274	20,940	94.01%	1,334	5.99%	18,485	1,091	1,364	815	305	104	110	3.91	12.33	2.22
(VZI) (ISSSAM) Morb Benefor	(V20) (653) Roseburg VA Medical Center	10,720	10,044	93.69%	676	6.31%	8,787	562	695	450	134	55	37	4.28	11.43	3.89
CAST MACRO	(V20) (653BY) Eugene	9,606	8,976	93.44%	630	6.56%	7,958	434	584	347	166	48	69	3.36	13.92	0.41
Variable State Wilson Variable State	(V20) (653GA) North Bend	1,353	1,330	98.30%	23	1.70%	1,169	89	72	18	3	0	2	5.57	1.87	2.4
(V20) (683) Searth VA Michael Center (V20) (693) Searth VA Michael Center (V20) (69304) American Lake (V20) (69304) Delicence	(V20) (653GB) Brookings	595	590	99.16%	5	0.84%	571	6	13	0	2	1	2	3.51	0	0.07
(V2D) (985A4) American Lake 28,582 27,092 94,79% 1,480 5,21% 23,177 1,734 2,187 1,219 243 24 4 7,98 9.4 1,9 1,0 1,0 1,0 1,0 1,0 1,0 1,0 1,0 1,0 1,0	(V20) (663) VA Puget Sound, WA	71,747	68,360	95.28%	3,387	4.72%	59,267	4,088	5,005	2,737	560	64	26	6.54	8.36	0.92
(V20) (683GA) Belleve	(V20) (663) Seattle VA Medical Center	34,595	32,992	95.37%	1,603	4.63%	29,027	1,755	2,210	1,297	255	37	14	5.36	7.85	0.77
(V20) (R63GS) Remerlen	(V20) (663A4) American Lake	28,582	27,092	94.79%	1,490	5.21%	23,171	1,734	2,187	1,219	243	24	4	7.96	9.4	0.5
(V20) (683GC) Mount Vermon 3.508 3.422 97.56% 86 2.46% 3.024 172 2.26 73 13 0 0 0 3.9 6.7 0.01 (V20) (680GC) South Sound 1.336 1.197 88.69% 139 10.40% 809 158 2.32 106 27 2 2 4 16.62 2.14 8.78 (V20) (680GC) South Sound 1.336 1.197 88.69% 139 10.40% 809 158 2.32 106 27 2 2 4 16.62 2.14 8.78 (V20) (680GC) South Sound 1.133 1.197 88.69% 14 2 6 1 1 0 0 0 0 1.33 5.12 7.5 1.15 (V20) (680GC) Spokane. WA 23.389 22.388 5.51% 1.057 4.40% 11.702 1.003 1.341 758 1.55 42 3.3 5.87 7.5 1.15 (V20) (680GC) Menn-Grandstaff VAMC 20.102 1.1314 96.09% 98. 4.91% 16.770 1.103 1.341 758 1.55 42 3.3 5.87 7.5 1.15 (V20) (680GC) Menn-Markee 1.069 1.069 1.069 1.079 1.	(V20) (663GA) Bellevue	2,358	2,302	97.63%	56	2.37%	1,971	215	116	34	19	1	2	5.38	1.19	1.66
(V20) (683HS) Puget Sound NA Mobile Clinic 153 152 99 39% 1 0 0.69% 144 2 6 1 1 0 0 0 0 139	(V20) (663GB) Bremerton	1,215	1,203	99.01%	12	0.99%	1,121	54	28	7	3	0	2	3.87	0.18	0.37
(V20) (663 Hx) Puger Sound VA Mobile Clinic 153 153 99.5% 1 0.65% 144 2 6 1 0 0 0 0 1.39	(V20) (663GC) Mount Vernon	3,508	3,422	97.55%	86	2.45%	3,024	172	226	73	13	0	0	3.9	6.7	0.01
(VZD) (688) Spokaran, VVA 23.389 23.389 23.38 95.51% 1.051 4.48% 19.792 1.084 1.069 98.41% 1.070 1.003 1.341 758 155 42 33 5.88 7.89 1.86 (VZD) (688) Mann-Grandstaff VAMC 20.102 1.9,144 98.01% 98.041% 1.87% 99.31 30 2.66 1.87 1.931 51 92 37 51 10 0.001 0.001 0.002 0.003 (VZD) (688) KIS) Spokara Mobile OPC 61 61 61 610 60.00% 0.0056 9.380 4.17% 8.033 743 602 (VZD) (688) Mann-Grandstaff VAMC 60.003 (VZD) (688) KIS) Spokara Mobile OPC 61 61 61 60.0056 9.385 9.78% 4.17% 8.023 743 602 (VZD) (687) Jonathan M Waniwright VAMC 5.526 5.255 94.70% 238 5.30% 4.41% 8.033 7.34 602 7.34 602 7.35 1.001 1.001 1.003 1.001 1.0	(V20) (663GD) South Sound	1,336	1,197	89.60%	139	10.40%	809	156	232	106	27	2	4	16.62	2.14	8.78
(V20) (688) Mann-Grandstaff VAMC	(V20) (663HK) Puget Sound VA Mobile Clinic	153	152	99.35%	1	0.65%	144	2	6	1	0	0	0	1.39		
(V20) (668GA) Wenatchee 1,069 1,049 98,13% 20 1,87% 993 30 26 18 2 0 0 0 2,43 3,59 1,79 (V20) (668GA) Wenatchee 2,157 2,114 96,01% 43 1,99% 1,971 51 92 37 5 1 0 0 2,12 4,67 0,33 (V20) (688HK) Spokane Mobile OPC 61 61 100,00% 0 0,00% 58 0 3 0 0 0 0 0 0 0 2,12 4,67 0,33 (V20) (688HK) Spokane Mobile OPC 61 61 100,00% 0 0,00% 58 0 3 0 0 0 0 0 0 0 0 0 2,12 4,67 0,33 (V20) (687H) Valla Walla, WA 9,765 9,38 9,83% 407 4,17% 8,023 743 562 259 82 27 93 82,37 7,34 179 (V20) (687) Walla Walla, WA 1,124 1,126 9,126 1,	(V20) (668) Spokane, WA	23,389	22,338	95.51%	1,051	4.49%	19,792	1,084	1,462	813	162	43	33	5.12	7.5	1.64
(V20) (686HX) Spokane Mobile OPC 61 61 100 00% 0 0 0.00% 58 0 3 0 0 0 0 0 0 0 2.12 4.67 0.33 (V20) (687K) Walla Walla, WA 9.765 9.358 9.538 407 4.17% 8.023 743 592 259 82 27 39 8.23 7.34 1.79 (V20) (687GA) Richland 1.299 1.26 9.70% 38 2.93% 1.072 1.08 81 2.9 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	(V20) (668) Mann-Grandstaff VAMC	20,102	19,114	95.09%	988	4.91%	16,770	1,003	1,341	758	155	42	33	5.88	7.89	1.86
(V20) (687) Walla Walla, WA 9,765 9,388 9,865 9,523 9,479 (V20) (687) Jonathan M Wainwight VAMC (V20) (687) Malla Walla, WA (V20) (687) Malla Walla,	(V20) (668GA) Wenatchee	1,069	1,049	98.13%	20	1.87%	993	30	26	18	2	0	0	2.43	3.59	1.79
(V20) (687) Walla Walla, WA (V20) (687) Jonathan M Walnwright VAMC (V20) (687) Agricultural M Walnwright VAMC (V20) (6876A) Richland (V20) (6876A) Richland (V20) (6876A) Richland (V20) (6876B) Lewiston (V20) (6876C) La Grande (V20) (6876C) La Grande (V20) (6876C) La Grande (V20) (6876A) Naima (V20) (6876C) La Grande (V20)	(V20) (668GB) Coeur d'Alene	2,157	2,114	98.01%	43	1.99%	1,971	51	92	37	5	1	0	2.12	4.67	0.33
(V20) (687 Jonathan M Wainwright VAMC 5,528 5,235 94.70% 293 5.30% 4,490 384 361 170 69 21 33 11.72 7.62 0.8 (V20) (687 GA) Richland 1,299 1,261 97.07% 38 2,93% 1,072 108 81 29 3 3 3 3 3 8.19 2.75 1,35 (V20) (687 GB) Lewiston 1,134 1,116 98.41% 18 1,59% 949 117 50 14 1 2 1 2 1 551 0 2.91 (V20) (687 GC) La Grande 380 380 100.00% 0 0.00% 367 12 1 0 0 0 0 0 0 0 1.04 0 0 (V20) (687 GB) Halving Makiman 1,424 1,366 95.93% 58 4.07% 1,145 122 99 46 9 1 2 8.64 0.98 7.27 (V20) (693 White City, OR 11.401 11.238 98.55% 163 1.45% 10.330 485 421 113 28 5 1 19 6.66 2.74 2.29 (V20) (692 White City VA Medical Center 9.506 9.370 98.57% 136 1.43% 8.563 440 367 101 24 4 7 6.39 2.79 2.1 (V20) (692 GB) Grants Pass 738 718 97.29% 20 2.71% 674 23 21 10 2 11 2 5 0 2.02 4.99 0.18 2.57 (V21) (358) Manila, Pl 2.609 2.575 98.70% 34 1.30% 2.233 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (358) Manila, Pl 2.609 2.575 98.70% 34 1.30% 2.233 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 3 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 1 151 39 3 3 7.06 7.57 1.4 (V21) (459 GA) Maui 1.295 1.249 94.80% 584 5.20% 9.167 735 741 391 151 39 1 1 1 0 8.34 12.21 2.48				100.00%							_			2.02		
(VZO) (687GA) Richland 1,299 1,264 97.07% 38 2.93% 1,072 108 81 2.99 3 3 3 3 8.19 2.75 1.35		9,765	9,358	95.83%	407	4.17%	8,023	743	592	259	82	27	39	8.23	7.34	1.79
(V20) (687GB) Lewiston 1,134 1,116 98.41% 18 1.59% 949 1117 50 144 1 1 2 1 5.51 0 2.91 (V20) (687GC) La Grande 380 380 100.00% 0 0.00% 367 12 1 0 0 0 0 0 0 0 1.04 0 0 0 (V20) (687HA) Yakima 1,424 1,366 95.93% 58 4.07% 1,145 122 99 46 9 1 1 2 8.64 0.98 7.27 (V20) (692) White City, OR 11,401 11,235 98.55% 165 1.45% 10,330 485 421 118 28 5 19 6.6 2.74 2.29 (V20) (692) White City VA Medical Center 9,506 9,370 98.57% 136 1.43% 8,563 440 367 101 24 4 7 6.39 2.79 2.1 (V20) (692GA) Kiamath Falls 1,157 1,148 99.22% 9 0.78% 1,093 22 33 2 2 0 0 5 5.07 0.09 3.65 (V21) (692GB) Grants Pass 7.8 7.8 7.8 97.29% 20 2.71% 674 2.3 21 10 2 1 0 2 1 7 9.29 0.18 2.57 (V21) (358) Manila, PI 2,609 2.575 98.70% 34 1.30% 2.323 162 90 177 12 5 0 2.02 4.99 4.78 (V21) (358) Manila 2,609 2.575 98.70% 34 1.30% 2.323 162 90 177 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,58 94.91% 899 5.09% 14,170 1.312 1.276 607 223 51 18 6.77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 887 885 52 19 11 0 0 8.34 12.21 2.48	(V20) (687) Jonathan M Wainwright VAMC	5,528	5,235	94.70%	293	5.30%	4,490	384	361	170	69	21	33	11.72	7.62	0.6
(V20) (687GC) La Grande 380 380 100.00% 0 0.00% 367 12 1 0 0 0 0 0 0 1.04 0 0 0 (V20) (687HA) Yakima 1,424 1,366 95.93% 58 4.07% 1,145 122 99 46 9 1 2 8.64 0.98 7.27 (V20) (692) White City, OR 11,401 11,236 98.55% 165 1.45% 10,330 485 421 113 28 5 19 6.6 2.74 2.29 (V20) (692) White City VA Medical Center 9,506 9,370 98.57% 136 1.43% 8,563 440 367 101 24 4 7 6.39 2.79 2.1 (V20) (692GA) Klamath Falls 1,157 1,148 99.22% 9 0.78% 1,093 22 33 2 2 0 0 5 5.07 0.09 3.65 (V21) (692GB) Grants Pass 738 718 97.29% 20 2.71% 674 23 21 10 2 1 7 9.29 0.18 2.57 (V21) (358) Manila, PI 2,609 2.575 98.70% 34 1.30% 2.323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (358) Manila 2,609 2.575 98.70% 34 1.30% 2.323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 15,788 94.91% 899 5.09% 14,170 1,312 1.276 607 223 51 18 6.77 7.86 3.99 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 0 0.0 2.02 10.8 6.67 (V21) (459GB) Hillo 11,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 1 0 0 8.34 12.21 2.48	(V20) (687GA) Richland	1,299	1,261	97.07%	38	2.93%	1,072	108	81	29	3	3	3	8.19	2.75	1.35
(V20) (687HA) Yakima	(V20) (687GB) Lewiston			98.41%	18	1.59%	949	117	50	14	1	2	1	5.51	0	2.91
(V20) (692) White City, OR 11,401 11,236 98,55% 165 145% 10,330 185 421 113 28 5 19 6.6 2.74 2.29 (V20) (692) White City VA Medical Center 9,506 9,370 98,57% 136 1,43% 8,563 440 367 101 24 4 7 6.39 2.79 2.11 (V20) (692) White City VA Medical Center 9,506 9,370 98,57% 136 1,43% 8,563 440 367 101 24 4 7 6.39 2.79 2.11 (V20) (692) White City VA Medical Center 9,506 9,370 9,08 1,157 1,148 99,22% 90,78% 1,093 22 33 22 20 67 10 21 17 9.29 18 2.57 (V21) (358) Manila, PI (V21) (358) Manila (V21) (358) Manila 2,609 2,575 98,70% 34 1,30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,788 94,91% 899 5,09% 14,170 1,312 1,276 607 223 51 18 6,77 7,86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94,80% 584 5.20% 9,167 7,35 7,41 391 151 39 3 7,06 7,57 1,48 1,5	(V20) (687GC) La Grande	380	380	100.00%	0	0.00%	367	12	1	0	0	0	0	1.04	0	0
(V20) (692) White City VA Medical Center 9,506 9,370 98.57% 136 1.43% 8,563 440 367 101 24 4 7 6.39 2.79 2.1 (V20) (692GA) Klamath Falls 1,157 1,148 99.22% 9 0.78% 1,093 22 33 2 2 0 0 5 5.07 0.09 3.65 (V20) (692GB) Grants Pass 738 718 97.29% 20 2.71% 674 23 21 10 2 1 7 92.29 0.18 2.57 (V21) (358) Manila, PI 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (358) Manila 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,758 94.91% 899 5.09% 14,170 1.312 1.276 607 223 51 18 6.77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 1 0 8.34 12.21 2.48	(V20) (687HA) Yakima	1,424	1,366	95.93%	58	4.07%	1,145	122			9	1	2	8.64	0.98	7.27
(V20) (692GA) Klamath Falls 1,157 1,148 99.22% 9 0.78% 1,093 22 33 2 2 0 5 5 5.07 0.09 3.65 (V20) (692GB) Grants Pass 738 718 97.29% 20 2.71% 674 23 21 10 2 11 7 9.29 0.18 2.57 (V21) (358) Manila, Pl 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (358) Manila 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,758 94.91% 999 14,170 1,312 1,276 607 223 51 18 6,77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3,55% 1,077 73 99 40 6 0 0 0 0 2,02 10,8 6,67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6,11% 93.65												5	19			
(V20) (692GB) Grants Pass 738 718 97.29% 20 2.71% 674 23 21 10 2 1 7 9.29 0.18 2.57 (V21) (358) Manila, Pl 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (358) Manila 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,758 94.91% 899 5.09% 14,170 1,312 1,276 607 223 51 18 6.77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45%	(V20) (692) White City VA Medical Center			98.57%	136	1.43%	8,563	440	367	101	24	4	7			
(V21) (358) Manila, Pl 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (358) Manila 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,758 94.91% 899 5.09% 14,170 1,212 607 223 51 18 6.77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 935 87	` ' ' '	1,157	1,148	99.22%	9	0.78%	1,093	22	33	2	2	0	5			
(V21) (358) Manila 2,609 2,575 98.70% 34 1.30% 2,323 162 90 17 12 5 0 2.02 4.99 4.78 (V21) (459) Honolulu, HI 17,657 16,758 94.91% 899 5.09% 14,170 1,312 1,276 607 223 51 18 6.77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 0 8.34 12.21 2.48	(V20) (692GB) Grants Pass												7			
(V21) (459) Honolulu, HI 17,657 16,758 94.91% 899 5.09% 14,170 1,312 1,276 607 223 51 18 6.77 7.86 3.99 (V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 0 8.34 12.21 2.48	(V21) (358) Manila, PI	2,609								17	12	5	0			4.78
(V21) (459) Spark M Matsunaga VAMC 11,227 10,643 94.80% 584 5.20% 9,167 735 741 391 151 39 3 7.06 7.57 1.4 (V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 0 8.34 12.21 2.48	1 1 1												_			
(V21) (459GA) Maui 1,295 1,249 96.45% 46 3.55% 1,077 73 99 40 6 0 0 2.02 10.8 6.67 (V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 0 8.34 12.21 2.48		17,657	16,758	94.91%	899		14,170	1,312	1,276	607	223	51	18	6.77	7.86	3.99
(V21) (459GB) Hilo 1,179 1,107 93.89% 72 6.11% 935 87 85 52 19 1 0 8.34 12.21 2.48	(V21) (459) Spark M Matsunaga VAMC	11,227	10,643	94.80%	584	5.20%	9,167	735	741	391	151	39	3	7.06	7.57	1.4
	(V21) (459GA) Maui	1,295	1,249	96.45%	46	3.55%	1,077	73	99	40	6	0	0	2.02	10.8	6.67
(V21) (459GC) Kona 756 737 97.49% 19 2.51% 606 83 48 8 10 0 1 4.12 12.97 2.3	(V21) (459GB) Hilo	1,179	1,107	93.89%	72	6.11%	935	87	85	52	19	1	0	8.34	12.21	2.48
	(V21) (459GC) Kona	756	737	97.49%	19	2.51%	606	83	48	8	10	0	1	4.12	12.97	2.3

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2017			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
. C. 100 = 1.00 B. 110 01 = 0-7			Less 3		30 20,33										
(V21) (459GD) Kauai	653	634	97.09%	19	2.91%	562	48	24	18	1	0	0	1.98	6.19	4.75
(V21) (459GE) Guam	772	692	89.64%	80	10.36%	562	47	83	35	24	9	12	19.66	6.42	8.56
(V21) (459GF) American Samoa	703	673	95.73%	30	4.27%	499	104	70	24	3	1	2	6.15	11.01	5.28
(V21) (459GG) Leeward Oahu	1,072	1,023	95.43%	49	4.57%	762	135	126	39	9	1	0	6.43	7.36	10.9
(V21) (570) Fresno, CA	23,990	22,968	95.74%	1,022	4.26%	20,409	1,133	1,426	781	217	7	17	0.74	9.23	0.31
(V21) (570) Fresno VAMC	20,759	19,776	95.26%	983	4.74%	17,286	1,094	1,396	748	211	7	17	0.98	9.41	0.35
(V21) (570GA) Merced	913	887	97.15%	26	2.85%	846	21	20	23	3	0	0	0.35	10.13	0.01
(V21) (570GB) Tulare	1,751	1,751	100.00%	0	0.00%	1,740	10	1	0	0	0	0	0.18	0.21	0.2
(V21) (570GC) Oakhurst	567	554	97.71%	13	2.29%	537	8	9	10	3	0	0	0.41	13.83	0.07
(V21) (612) N. California, CA	75,390	72,713	96.45%	2,677	3.55%	65,481	3,280	3,952	1,840	723	103	11	5.07	6.14	0.94
(V21) (612A4) Sacramento VAMC	26,531	25,705	96.89%	826	3.11%	23,564	997	1,144	570	216	37	3		5.29	1.74
(V21) (612B4) Redding	8,548	8,059	94.28%	489	5.72%	7,102	451	506	374	109	6	0	4.59	8.56	1.85
(V21) (612BY) Oakland	6,141					5,567	193			11			3.01	6.44	0.36
(V21) (612GD) Fairfield	2,005					1,829	86			0		-	0	3.74	0.14
(V21) (612GE) Mare Island	2,441					2,301	60			0		-	1.78		0.22
(V21) (612GF) Martinez	14,615					12,295	714			228	13		4.76	8.29	0.06
(V21) (612GG) Chico	3,313					2,806	96			103			15.38		0.44
(V21) (612GH) McClellan	9,706					8,141	558			55	2		4.8		1.25
(V21) (612GI) Yuba City	1,464		98.16%			1,250	125	62	26	1	0	0	6.7	3.5	0.83
(V21) (612MA) IDES McClellan OPC	27		100.00%	0	1 1 1	27	0	0	0	0	0	0		0	
(V21) (612QD) Howe Road VA Clinic	599		100.00%			599	0	0	0	0	-				
(V21) (640) Palo Alto, CA	46,910	45,327	96.63%	1,583		37,257	3,529			202	37	29	6.82	6.24	4.61
(V21) (640) Palo Alto VAMC	19,599	19,075	97.33%	524	2.67%	16,564	1,121	1,390	419	79	17	9	5.51	4.97	2.63
(V21) (640A0) Palo Alto-Menlo Pk	2,207	2,172	98.41%	35	1.59%	2,042	61	69	29	5	1	0	5.11	6.54	1.72
(V21) (640A4) Palo Alto VAMC-Livermore	6,991		95.14%		4.86%	5,110	669	872	285	41	12	2	1.21	8.15	6.34
(V21) (640BY) San Jose	5,554		98.56%		1.44%	4,360	500	614	72	7	1	0	5.33	6.93	
(V21) (640GA) Capitola	158		98.73%			62	21	73		0	0	0	13.24		2.67
(V21) (640GB) Sonora	873					567	90			1	0	12			
(V21) (640GC) Fremont	1,038					816	105			0		1	3.94	7.25	7.15
(V21) (640HA) Stockton	3,040		94.57%			2,221	288			23	1	3	7.81	6.25	11.96
(V21) (640HB) Modesto	2,803		97.57%			2,178	241	316		2	2	1	7.46	2.36	3.48
(V21) (640HC) Monterey	4,603		93.81%			3,293	433	592	237	44	3	1	7.05	9.57	4.15
(V21) (640QA) Palo Alto 1 VA Mobile Clinic	43		100.00%			43	0	0	0	0	-)	0	
(V21) (640QB) Palo Alto 2 VA Mobile Clinic	1		100.00%			1	0	0		0				0	
(V21) (654) Reno, NV	27,934					24,581	1,387			112					
(V21) (654) Ioannis A Lougaris VAMC	24,702		97.74%			21,781	1,225			97	39			4.36	1.08
(V21) (654GA) Sierra Foothills	1,134		99.29%		411 111	1,062	39			4	0				1.48
(V21) (654GB) Carson Valley	843					590	72			7	0	-	12.42		4.08
(V21) (654GC) Lahontan Valley	959		98.96%			869	38			4	0	-	2.8		3.88
(V21) (654GD) Diamond View	296		100.00%			279	13		0	0			1.34		
(V21) (662) San Francisco, CA	40,361					35,411	1,978			154			_		
(V21) (662) San Francisco VAMC	27,123		97.93%			24,328	1,076			101				4.86	0.85
(V21) (662GA) Santa Rosa	4,760		94.08%			3,628	374			36	11	4	6.49		4.21
(V21) (662GC) Eureka	3,592					3,121	251	168		7	8	7	6.65		4.28
(V21) (662GD) Ukiah	1,526		98.89%			1,351	81	77		3				2.22	4.82
(V21) (662GE) San Bruno	1,003		97.41%			836	87			4	2		4.84	6.14	3.33
(V21) (662GF) San Francisco VA Clinic	1,146		99.83%		-	1,078	45			0				2.63	1.7
(V21) (662GG) Clearlake	1,211		96.70%			1,069	64			3	0		7.02		2.94
(V22) (593) Las Vegas, NV	52,152									726					
(V22) (593) Las Vegas VA Medical Center	34,229		91.73%			26,780	1,790			615				9.54	0.71
(V22) (593GC) Pahrump	1,013		96.45%			923	20			18		-	1.51	1.09	9.25
(V22) (593GD) Northwest Las Vegas VA Clinic	4,804		96.65%		3.35%	4,084	317			17		2			4.76
(V22) (593GE) Southeast Las Vegas VA Clinic	3,918	3,790	96.73%	128	3.27%	3,250	269	271	99	21	8	0	4.54	7.6	5.3

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time		Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: March 2017			d in 30 Days or Less 3		d in Over 30 Days 5								in Buys 13	III Buys 14	
(V22) (593GF) Southwest Las Vegas VA Clinic	4,549	4,371	96.09%	178	3.91%	3,531	408	432	153	21	4	. 0	6.01	14.61	5.47
(V22) (593GG) Northeast Las Vegas VA Clinic	3,217	3,059		158	4.91%	2,662	203	194	104	34	15	5		10.61	6.42
(V22) (593GH) Jesse Dean VA Clinic	299	265	88.63%	34	11.37%	199	34	32	32	0	0	2	10.8	0	1.17
(V22) (593QC) West Cheyenne VA Clinic	123	123	100.00%	0	0.00%	117	5	1	0	0	0	0			0.98
(V22) (600) Long Beach, CA	61,799	59,854	96.85%	1,945	3.15%	54,162	2,588	3,104	1,583	211	68	83	2.99	5.56	4.05
(V22) (600) Long Beach VA Medical Center	55,431	53,693	96.86%	1,738	3.14%	48,746	2,152	2,795	1,386	203	66	83	2.86	5.46	3.68
(V22) (600GA) Anaheim	1,271	1,234	97.09%	37	2.91%	1,054	87	93	36	1	0	0	3.21	0	8.97
(V22) (600GB) Santa Ana	2,459	2,307	93.82%	152	6.18%	1,950	195	162	143	7	2	0	3.92	8.69	4.45
(V22) (600GC) Cabrillo	1,309	1,308	99.92%	1	0.08%	1,291	9	8	1	0	0	0	0.98		2.71
(V22) (600GD) Whittier	578			2	0.35%	483	65			0	0	0	3.64		3.98
(V22) (600GE) Laguna Hills	751		98.00%	15		638	80			0	0		3.48		****
(V22) (605) Loma Linda, CA	58,314			·		47,801	2,998			743	360				
(V22) (605) Jerry L Pettis Memorial Veterans Hospital	29,835		93.66%	1,893	6.34%	24,107	1,559			435	145				2.93
(V22) (605BZ) Loma Linda VA Clinic	18,821			684	3.63%	16,276	809			147	34		2.25		
(V22) (605GA) Victorville	1,775			173	9.75%	1,193	157			23	14				12.37
(V22) (605GB) Murrieta	2,276			441	19.38%	1,527	158			122	162				
(V22) (605GC) Palm Desert	2,670			26	0.97%	2,485	93			2	1	0	2.72		
(V22) (605GD) Corona	1,130			128	11.33%	749	91			1	0	0	14.99		5.03
(V22) (605GE) Rancho Cucamonga	1,807			111	6.14%	1,464	131			13	4	. 9	6.32		
(V22) (664) San Diego, CA (V22) (664) San Diego VA Medical Center	61,125 37,164			2,037 1,595	3.33% 4.29%	52,503 31,752	2,969 1,560			301 224	73 65			6.72 6.85	
(V22) (664BU) San Diego Domiciliary	213		100.00%	1,595	0.00%	213	1,500			0	00			0.65	1.37
(V22) (664BY) Mission Valley	11,707			230	1.96%	9,996	703		-	42	3		1.82	7.7	5.15
(V22) (664GA) Imperial Valley	557			3	0.54%	528	24			0	0	1	3.14		
(V22) (664GB) Oceanside	8,113		97.99%	163	2.01%	7,046	464		_	31	5	1	1.5		1.71
(V22) (664GC) Chula Vista	1,921		97.81%	42	2.19%	1,685	98			1	0	0			
(V22) (664GD) Escondido	1,450		99.72%	4	0.28%	1,283	120			3	0	0	3.64		
(V22) (691) Greater Los Angeles HCS	72,825	68,732	94.38%	4,093	5.62%	59,639	3,780	5,313	3,079	719	213	82	3.49	9.25	3.54
(V22) (691) West Los Angeles VA Medical Center	32,824	30,726	93.61%	2,098	6.39%	26,492	1,624	2,610	1,637	300	104	57	3.89	8.34	4.41
(V22) (691A4) Sepulveda VA Medical Center	17,227	15,788	91.65%	1,439	8.35%	13,355	953	1,480	968	362	90	19	3.06	13.46	1.87
(V22) (691GB) Santa Barbara	1,066	1,050	98.50%	16	1.50%	1,016	17	17	16	0	0	0	1.83	0.83	0.7
(V22) (691GC) Gardena	682	681	99.85%	1	0.15%	676	2	3	1	0	0	0	0.23	0.39	0.92
(V22) (691GD) Bakersfield	4,274	4,164	97.43%	110	2.57%	3,889	160	115	109	1	0	0	1.38	6.48	2.03
(V22) (691GE) Los Angeles	9,255			176		8,232	440	407	148	20	8	0	2.7	6.14	2.66
(V22) (691GF) East Los Angeles	922			2	-	886	16			0	0	1	2.18		1.67
(V22) (691GG) Antelope Valley	932		98.50%	14	1.50%	861	43			2	4	0	1.85		
(V22) (691GK) San Luis Obispo	1,216		93.50%	79		860	124			13	1	0	8.75		
(V22) (691GL) Santa Maria	2,396			97	4.05%	1,816	198			13	2	2			
(V22) (691GM) Oxnard	2,031		97.00%	61	3.00%	1,556	203			8	4	3			6.94
(V23) (437) Fargo, ND	20,675					18,974	647			73					
(V23) (437) Fargo VAMC (V23) (437GA) Grafton	14,678 288		97.91% 99.65%	307	2.09% 0.35%	13,418 271	453		212	66	20	9			
(V23) (437GA) Glallott (V23) (437GB) Bismarck	1,870		99.36%	12		1,731	12			1	1	0	1.53		
(V23) (437GC) Fergus Falls	533			12	0.04 %	506	20			1	1	0	1.84	5.92	
(V23) (437GD) Minot	764			15		684	45			1	0	1	5.35		
(V23) (437GE) Bemidji	1,274		98.74%	16		1,172	43			0	0	1	3.19		
(V23) (437GE) Belindji	392			6	1.53%	365	12			0	0	0	2.83		0
(V23) (437GI) Grand Forks	874		99.89%	1	0.11%	825	17			0	0	0			0.32
(V23) (437GJ) Dickinson	2		100.00%	0	0.00%	2	0			0	0	0			
(V23) (438) Sioux Falls, SD	22,815			717		19,769	1,181	1,148	500	174	25	18	2.77	6.22	2.9
(V23) (438) Royal C. Johnson VAMC	17,050			658	3.86%	14,528	954			163	22				
(V23) (438GA) Spirit Lake	1,144		99.48%	6		1,047	57				1	0		1.99	
			1						'			'			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2017			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V23) (438GC) Sioux City	1,799	1,769	98.33%	30	1.67%	1,624	74	71	21	7	2	0	4.61	2.18	3.09
(V23) (438GD) Aberdeen	1,541	1,526	99.03%	15	0.97%	1,358	68	100	14	1	0	0	3.17	5.53	3.29
(V23) (438GE) Wagner	284	279	98.24%	5	1.76%	259	11	9	5	0	0	0	2.32	0	11.42
(V23) (438GF) Watertown	997	994	99.70%	3	0.30%	953	17	24	3	0	0	0	1.5	2.15	0.58
(V23) (568) Black Hills HCS, SD	13,673	13,232	96.77%	441	3.23%	11,788	737	707	344	80	4	13	3.53	6.31	2.15
(V23) (568) Fort Meade VAMC	7,242	6,893	95.18%	349	4.82%	6,033	418	442	276	68	3	2	5.9	6.34	1.26
(V23) (568A4) Hot Springs	3,432	3,376	98.37%	56	1.63%	3,102	146	128	36	8	1	11	1.9	5.76	1.99
(V23) (568GA) Rapid City	2,149	2,116	98.46%	33	1.54%	1,884	132	100	30	3	0	0	2.7	8.96	3.18
(V23) (568GB) Pierre	189	189	100.00%	0	0.00%	153	19	17	0	0	0	0	3.03	0	7.2
(V23) (568HA) Newcastle	11	8	72.73%	3	27.27%	3	4	1	2	1	0	0	39.6		6
(V23) (568HB) Gordon CBOC	20	20	100.00%	0	0.00%	15	0	5	0	0	0	0	9.27		0.4
(V23) (568HF) Pine Ridge	15		100.00%	0	0.00%	12	2	1	0	0	0	0	7		0.8
(V23) (568HH) Scottsbluff	438	438	100.00%	0	0.00%	424	11	3	0	0	0	0	1.74	0	1.06
(V23) (568HJ) Mission	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0	0		
(V23) (568HK) McLaughlin	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0
(V23) (568HM) Eagle Butte	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V23) (568HP) Winner	138	138	100.00%	0	0.00%	132	2	4	0	0	0	0	0.66		10.44
(V23) (568MA) IDES Ellsworth AFB	14	14	100.00%	0	0.00%	5	3	6	0	0	0	0		10.11	14.8
(V23) (618) Minneapolis, MN	67,125	65,735	97.93%	1,390	2.07%	59,325	3,558	2,852	1,143	210	27	10	3.4	4.61	1.13
(V23) (618) Minneapolis VAMC	48,626	47,531	97.75%	1,095	2.25%	43,009	2,420	2,102	917	142	26	10	3.47	4.69	0.44
(V23) (618BY) Twin Ports	3,674	3,535	96.22%	139	3.78%	3,154	190	191	83	56	0	0	3.44	6.01	3.64
(V23) (618GA) St. James	1,138	1,137	99.91%	1	0.09%	1,065	37	35	1	0	0	0	2.44	0	0.06
(V23) (618GB) Hibbing	1,247	1,247	100.00%	0	0.00%	1,146	73	28	0	0	0	0	2.19	1.33	3.47
(V23) (618GD) Maplewood	2,082	2,053	98.61%	29	1.39%	1,870	109	74	29	0	0	0	3.79	1.98	1.14
(V23) (618GE) Chippewa Valley	1,750	1,750	100.00%	0	0.00%	1,629	90	31	0	0	0	0	2.19	1.14	0.8
(V23) (618GG) Rochester	1,558	1,545	99.17%	13	0.83%	1,422	77	46	10	2	1	0	1.97	0	3.65
(V23) (618GH) Hayward	1,295					1,083	131	76		0	0	0			1.33
(V23) (618GI) Northwest Metro	3,560		97.64%	84		3,060	226	190			0	0	4111		1.36
(V23) (618GJ) Shakopee	747	724	96.92%	23		641	44	39	23	0	0	0	411.1	7.44	0.98
(V23) (618GK) Albert Lea	700	700	100.00%	0	0.00%	650	42	8	0	0	0	0	1.32		3.2
(V23) (618QA) Fort Snelling	748				0.13%	596	119	32		0	0		7.66		2.55
(V23) (636) Central Iowa, IA	23,526		97.11%	680	2.89%		1,268			118	32	13			2.49
(V23) (636A6) Des Moines VAMC	17,945		96.48%			14,845	1,059	1,409	488	115	19	10	4.59	6.38	3.27
(V23) (636BU) VADOM Des Moines IA	573		100.00%	0	0.00%	573	0	0	0	0	0	0		0	
(V23) (636GC) Mason City	1,447				0.28%	1,275	89	79		0	0	0	3.47		0.38
(V23) (636GD) Marshalltown	639				1.10%	561	51	20		0	0	3			0
(V23) (636GK) Fort Dodge	1,325		99.47%		0.53%	1,266	23	29		0			0.55		1.67
(V23) (636GM) Carroll	526				0.19%	489	27	9		1	0				1.77
(V23) (636GR) Knoxville	1,071		97.29%			991	19								0.81
(V23) (636) Iowa City, IA	27,190						1,757								2.95
(V23) (636A8) Iowa City VAMC	16,803		95.77%			13,803	1,002	1,287		81	21				2
(V23) (636GF) Quad Cities	2,414					2,206	133	60					2.78		2.29
(V23) (636GG) Quincy	764				0.52%	663	65	32							3.16
(V23) (636GH) Waterloo	1,286					1,083	142	51	10		0	-	3.43		4.21
(V23) (636GI) Lane A Evans CBOC	1,442					1,267	102	54							4.41
(V23) (636GJ) Dubuque	870					746	68	46					3.61	1.24	3.61
(V23) (636GN) Cedar Rapids	1,505					1,334	99	56			0				4.57
(V23) (636GS) Ottumwa	736		100.00%			636	79						2.93		3.21
(V23) (636GT) Sterling	882		99.55%		0.45%	820	36	22		0	0				4.93
(V23) (636GU) Decorah	399		100.00%			357	31	11				-			2.98
(V23) (636QG) Iowa City VA Mobile Clinic	89		92.13%		7.87%	82	0			2	0			4.55	
(V23) (636) Nebraska-W Iowa, NE	47,034						1,759								1.26
(V23) (636) Omaha VAMC	24,697	24,375	98.70%	322	1.30%	22,177	1,055	1,143	252	58	7	5	2.17	4.64	2.26

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2017	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6		Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(V23) (636A4) Grand Island VAMC	8,219	8,212	99.91%	7	0.09%	7,914	199	99	7	0	0	0	1.46	1.19	0.45
(V23) (636A5) Lincoln	9,516	9,379	98.56%	137	1.44%	8,747	323	309	125	11	1	0	2.64	4.07	0.48
(V23) (636BW) Grand Island Domiciliary	331	331	100.00%	0	0.00%	331	0	0	0	0	0	0			0
(V23) (636BX) Omaha Domiciliary	626	626	100.00%	0	0.00%	626	0	0	0	0	0	0			
(V23) (636GA) Norfolk	713	630	88.36%	83	11.64%	523	32	75	80	3	0	0	13.84	0.51	0.73
(V23) (636GB) North Platte	948	946	99.79%	2	0.21%	898	40	8	2	0	0	0	2.21	0.24	0.35
(V23) (636GL) Bellevue	1,058	1,054	99.62%	4	0.38%	929	67	58	3	1	0	0	2.38	4.12	0
(V23) (636GP) Shenandoah	495	495	100.00%	0	0.00%	443	32	20	0	0	0	0	2.89	1.56	0.03
(V23) (636GQ) Holdrege	431	429	99.54%	2	0.46%	412	11	6	0	2	0	0	0.72	4.19	0.58
(V23) (656) St. Cloud, MN	38,147	37,273	97.71%	874	2.29%	33,746	1,681	1,846	740	99	21	14	3.42	6.08	3.03
(V23) (656) St Cloud VAMC	33,652	32,903	97.77%	749	2.23%	29,757	1,484	1,662	631	84	21	13	3.53	5.91	3.22
(V23) (656GA) Brainerd	2,327	2,269	97.51%	58	2.49%	2,045	108	116	54	4	0	0	4.12	4.22	4.57
(V23) (656GB) Montevideo	762	760	99.74%	2	0.26%	727	23	10	2	0	0	0	1.94	0.39	0.35
(V23) (656GC) Max J. Beilke VA OPC	1,148	1,147	99.91%	1	0.09%	1,089	41	17	0	0	0	1	2.29	0.33	0.96
(V23) (656QA) St. Cloud VA Mobile Clinic	258	194	75.19%	64	24.81%	128	25	41	53	11	0	0		17.22	

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11		Wait Time		MH Avg Wait Time in Days 15
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.