

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V01) (402) Togus, ME HCS	62,076	57,937	93.33%	4,139	6.67%	11	21	54,824	5	3,113	3	2,405	1	993	5	265	4	476	3	6.42	8.56	4.96
(1V01) (402) Togus, ME	38,404	35,371	92.1%	3,033	7.9%	0	19	33,425	3	1,946	3	1,757	1	759	5	185	4	332	3	6.01	9.26	4.40
(1V01) (402GA) Caribou, ME	1,054	1,019	96.68%	35	3.32%	0	1	939	1	80	0	0	0	0	0	0	0	0	0	4.68	0.00	3.96
(1V01) (402GB) Calais, ME	375	367	97.87%	8	2.13%	0	0	352	0	0	0	5	0	0	0	0	0	0	0	5.16	0.00	0.00
(1V01) (402GC) Rumford, ME	688	664	96.51%	24	3.49%	0	0	628	0	0	0	0	0	0	0	0	0	0	0	9.11	0.00	1.15
(1V01) (402GD) Saco, ME	1,954	1,787	91.45%	167	8.55%	0	0	1,654	0	133	0	110	0	45	0	7	0	0	0	12.30	14.39	4.25
(1V01) (402GE) Lewiston, ME	3,610	3,486	96.57%	124	3.43%	0	0	3,302	0	184	0	76	0	25	0	0	0	0	0	5.40	6.80	3.10
(1V01) (402GF) Lincoln, ME	323	300	92.88%	23	7.12%	0	0	279	0	21	0	11	0	0	0	0	0	0	0	6.45	0.00	20.21
(1V01) (402HB) Bangor, ME	12,291	11,727	95.41%	564	4.59%	0	1	11,161	1	566	0	281	0	131	0	48	0	104	0	6.86	5.63	7.52
(1V01) (402HC) Portland, ME	3,073	2,923	95.12%	150	4.88%	0	0	2,796	0	127	0	109	0	21	0	0	0	10	0	3.97	5.97	4.80
(1V01) (402HL) Bingham, ME - Mobile	257	246	95.72%	11	4.28%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4.46		
(1V01) (402QA) Fort Kent, ME	35	35	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5.29		
(1V01) (402QB) Houlton, ME	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.75		
(1V01) (405) White River Junction, VT HCS	40,285	35,877	89.06%	4,408	10.94%	3	99	33,847	1	2,030	11	1,711	16	1,004	20	594	21	1,099	30	7.02	18.79	0.73
(1V01) (405) White River Junction, VT	27,975	24,414	87.27%	3,561	12.73%	0	63	22,925	0	1,489	5	1,310	11	795	13	512	18	944	16	8.49	19.70	0.65
(1V01) (405GA) Bennington, VT	1,221	1,196	97.95%	25	2.05%	0	0	1,151	0	45	0	15	0	0	0	0	0	0	0	4.97	3.78	0.78
(1V01) (405GC) Brattleboro, VT	713	682	95.65%	31	4.35%	0	5	654	0	28	3	25	2	3	0	0	0	0	0	5.89	4.58	0.46
(1V01) (405HA) Burlington Lakeside, VT	6,524	5,964	91.42%	560	8.58%	0	9	5,715	1	249	2	208	3	155	3	66	0	131	0	5.75	16.49	0.94
(1V01) (405HC) Littleton, NH	2,047	1,865	91.11%	182	8.89%	0	17	1,733	0	132	1	125	0	34	4	11	3	0	9	6.45	15.39	1.09
(1V01) (405HE) Keene, NH	724	698	96.41%	26	3.59%	0	2	672	0	0	0	0	0	0	0	0	0	0	2	5.58	23.39	0.31
(1V01) (405HF) Rutland, VT	775	761	98.19%	14	1.81%	0	3	723	0	38	0	10	0	0	0	0	0	0	3	3.63	4.23	0.90
(1V01) (405QB) Newport, VT	306	297	97.06%	9	2.94%	0	0	274	0	23	0	0	0	0	0	0	0	0	0	4.86	1.92	1.23
(1V01) (518) Bedford, MA HCS	21,068	18,998	90.17%	2,070	9.83%	7	35	17,699	7	1,299	7	1,223	7	417	4	196	4	234	6	4.68	13.42	5.54
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	18,328	16,367	89.3%	1,961	10.7%	0	35	15,207	7	1,160	7	1,140	7	404	4	189	4	228	6	5.09	13.55	5.43
(1V01) (518GA) Lynn, MA	1,391	1,345	96.69%	46	3.31%	0	0	1,279	0	66	0	34	0	0	0	0	0	0	0	2.42	5.85	7.78
(1V01) (518GB) Haverhill, MA	901	861	95.56%	40	4.44%	0	0	829	0	32	0	32	0	3	0	0	0	0	0	5.41	4.35	3.16
(1V01) (518GE) Gloucester, MA	447	424	94.85%	23	5.15%	0	0	0	0	41	0	17	0	4	0	0	0	0	0	5.77	8.70	2.68
(1V01) (518MA) IDES Hanscom AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		8.00	
(1V01) (523) Boston, MA HCS	97,200	91,686	94.33%	5,514	5.67%	3	54	86,656	11	5,030	5	3,078	11	1,034	13	453	2	949	12	5.00	8.45	4.16
(1V01) (523) Jamaica Plain, MA	39,197	36,697	93.62%	2,500	6.38%	0	25	34,686	7	2,011	4	1,287	5	481	9	178	0	554	0	3.27	9.08	4.93
(1V01) (523A4) West Roxbury, MA	16,453	15,160	92.14%	1,293	7.86%	0	1	14,054	0	1,106	0	678	1	263	0	150	0	202	0	8.20	8.79	2.97
(1V01) (523A5) Brockton, MA	29,263	27,944	95.49%	1,319	4.51%	0	25	26,512	3	1,432	0	882	5	220	3	94	2	123	12	4.84	7.39	4.00
(1V01) (523BY) Lowell, MA	6,020	5,747	95.47%	273	4.53%	0	2	5,443	0	304	1	130	0	52	1	25	0	66	0	6.20	7.25	5.61
(1V01) (523BZ) Causeway, MA	4,870	4,822	99.01%	48	0.99%	0	1	4,738	1	84	0	37	0	8	0	0	0	0	0	3.03	3.12	2.38
(1V01) (523GA) Framingham, MA	630	611	96.98%	19	3.02%	0	0	570	0	41	0	14	0	0	0	0	0	0	0	5.25	6.00	2.81
(1V01) (523GC) Quincy, MA	288	284	98.61%	4	1.39%	0	0	271	0	13	0	3	0	0	0	0	0	0	0	2.00	14.00	
(1V01) (523GD) Plymouth, MA	477	419	87.84%	58	12.16%	0	0	380	0	39	0	47	0	6	0	0	0	0	0	10.97	12.38	
(1V01) (523MA) IDES Hanscom AFB	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		2.00	2.00
(1V01) (608) Manchester, NH HCS	41,340	37,453	90.6%	3,887	9.4%	45	15	35,278	3	2,175	0	1,910	2	1,098	0	489	0	390	10	3.15	13.99	5.95
(1V01) (608) Manchester, NH	35,704	32,133	90%	3,571	10%	0	15	30,232	3	1,901	0	1,668	2	1,060	0	477	0	366	10	2.40	14.01	5.25
(1V01) (608GA) Portsmouth, NH	1,589	1,532	96.41%	57	3.59%	0	0	1,452	0	80	0	42	0	5	0	4	0	0	0	4.78	7.29	5.13
(1V01) (608GC) Somersworth, NH	1,372	1,247	90.89%	125	9.11%	0	0	1,156	0	91	0	93	0	17	0	4	0	0	0	11.00	9.56	6.82
(1V01) (608GD) Conway, NH	926	915	98.81%	11	1.19%	0	0	876	0	39	0	6	0	0	0	2	0	2	0	3.24	35.86	5.36
(1V01) (608HA) Tilton, NH	1,745	1,622	92.95%	123	7.05%	0	0	1,558	0	64	0	101	0	15	0	2	0	5	0	3.99	41.27	11.43
(1V01) (608MA) IDES Manchester VAMC	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V01) (631) Central Western Massachusetts HCS	45,463	42,499	93.48%	2,964	6.52%	31	252	39,728	65	2,771	27	1,465	36	667	41	334	20	498	63	5.36	10.92	7.36
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	19,488	18,081	92.78%	1,407	7.22%	0	91	16,629	15	1,452	7	743	13	262	14	185	11	217	31	5.49	11.23	3.99
(1V01) (631BY) Springfield, MA	8,427	7,876	93.46%	551	6.54%	0	116	7,520	45	356	10	262	16	178	21	57	7	54	17	5.14	8.31	9.49
(1V01) (631GC) Pittsfield, MA	1,561	1,473	94.36%	88	5.64%	0	0	1,429	0	44	0	31	0	32	0	10	0	0	0	6.19	14.38	3.36
(1V01) (631GD) Greenfield, MA	1,595	1,502	94.17%	93	5.83%	0	0	1,456	0	46	0	59	0	20	0	4	0	10	0	3.96	4.27	7.28
(1V01) (631GE) Worcester, MA	5,672	5,487	96.74%	185	3.26%	0	0	5,077	0	410	0	87	0	54	0	22	0	22	0	5.34	2.76	1.94
(1V01) (631GF) Fitchburg, MA	1,251	1,151	92.01%	100	7.99%	0	0	1,069	0	82	0	67	0	20	0	5	0	8	0	7.71	0.22	7.32

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V01) (631PA) 631PA	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V01) (631QA) Plantation Street, MA	4,276	3,980	93.08%	296	6.92%	0	0	3,760	0	220	0	99	0	62	0	23	0	112	0		11.86	
(1V01) (631QB) Lake Avenue, MA	3,192	2,948	92.36%	244	7.64%	0	45	2,787	5	161	10	117	7	39	6	28	2	60	15		10.00	11.05
(1V01) (650) Providence, RI HCS	74,916	71,876	95.94%	3,040	4.06%	88	43	67,828	22	4,048	5	1,784	15	758	0	259	0	239	1	4.94	5.40	4.65
(1V01) (650) Providence, RI	52,211	49,844	95.47%	2,367	4.53%	0	43	46,809	22	3,035	5	1,323	15	656	0	202	0	186	1	5.29	6.15	4.89
(1V01) (650GA) New Bedford, MA	4,170	3,937	94.41%	233	5.59%	0	0	3,711	0	226	0	173	0	32	0	0	0	9	0	3.39	11.09	6.07
(1V01) (650GB) Hyannis, MA	4,766	4,549	95.45%	217	4.55%	0	0	4,290	0	259	0	133	0	31	0	24	0	29	0	5.43	8.08	1.86
(1V01) (650GD) Middletown, RI	2,220	2,197	98.96%	23	1.04%	0	0	2,148	0	49	0	17	0	0	0	0	0	0	0	2.94	3.30	2.70
(1V01) (650QA) Eagle Square, RI	11,345	11,157	98.34%	188	1.66%	0	0	10,692	0	465	0	126	0	36	0	0	0	12	0		3.35	3.63
(1V01) (650QB) Eagle Street, RI	204	192	94.12%	12	5.88%	0	0	178	0	14	0	12	0	0	0	0	0	0	0		6.07	
(1V01) (689) Connecticut HCS	88,945	85,829	96.5%	3,116	3.5%	8	2	80,953	1	4,876	0	2,217	1	510	0	185	0	204	0	3.12	5.03	4.18
(1V01) (689) West Haven, CT	44,529	42,650	95.78%	1,879	4.22%	0	1	39,722	0	2,928	0	1,401	1	282	0	97	0	99	0	5.46	5.30	3.36
(1V01) (689A4) Newington, CT	37,039	35,920	96.98%	1,119	3.02%	0	0	34,151	0	1,769	0	734	0	212	0	82	0	91	0	2.24	4.64	5.21
(1V01) (689GA) Waterbury, CT	1,398	1,377	98.5%	21	1.5%	0	0	1,363	0	14	0	17	0	2	0	0	0	0	0	1.21	0.00	3.74
(1V01) (689GB) Stamford, CT	1,396	1,383	99.07%	13	0.93%	0	0	1,361	0	22	0	7	0	0	0	0	0	0	0	1.54		2.82
(1V01) (689GC) Willimantic, CT	579	564	97.41%	15	2.59%	0	0	541	0	23	0	11	0	2	0	0	0	0	0	1.72	17.50	6.30
(1V01) (689GD) Winsted, CT	541	533	98.52%	8	1.48%	0	0	519	0	14	0	4	0	0	0	0	0	0	0	2.16	16.60	2.06
(1V01) (689GE) Danbury, CT	563	550	97.69%	13	2.31%	0	0	512	0	38	0	11	0	0	0	0	0	0	0	4.39		3.23
(1V01) (689HC) New London, CT (John J. McGuirk)	1,688	1,642	97.27%	46	2.73%	0	0	1,576	0	66	0	31	0	0	0	0	0	0	0	3.06	0.00	4.18
(1V01) (689QA) Errera, CT	1,212	1,210	99.83%	2	0.17%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.66	0.00	4.90
(1V02) (528A8) Albany, NY HCS	55,435	52,598	94.88%	2,837	5.12%	0	58	50,332	5	2,266	2	1,394	11	589	7	372	4	482	29	4.71	7.33	6.77
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	38,535	36,018	93.47%	2,517	6.53%	0	57	34,165	4	1,853	2	1,223	11	541	7	345	4	408	29	7.12	7.36	7.61
(1V02) (528G2) Westport, NY	569	562	98.77%	7	1.23%	0	0	557	0	0	0	0	0	0	0	0	0	0	0	3.58	0.43	2.44
(1V02) (528G3) Bainbridge, NY	963	912	94.7%	51	5.3%	0	0	865	0	0	0	31	0	0	0	0	0	0	0	6.39	3.29	2.58
(1V02) (528G6) Fonda, NY	1,247	1,226	98.32%	21	1.68%	0	0	1,198	0	28	0	11	0	0	0	0	0	0	0	3.11	3.10	1.04
(1V02) (528G7) Catskill, NY	1,256	1,229	97.85%	27	2.15%	0	0	1,182	0	47	0	18	0	3	0	0	0	0	0	3.94	5.11	4.20
(1V02) (528GT) Glens Falls, NY	3,379	3,324	98.37%	55	1.63%	0	0	3,235	0	89	0	0	0	0	0	0	0	16	0	3.52	4.62	5.44
(1V02) (528GV) Plattsburgh, NY	2,333	2,309	98.97%	24	1.03%	0	1	2,249	1	60	0	14	0	0	0	0	0	0	0	2.47	14.19	6.03
(1V02) (528GW) Schenectady, NY	1,840	1,789	97.23%	51	2.77%	0	0	1,752	0	37	0	21	0	0	0	0	0	0	0	4.97	0.31	2.32
(1V02) (528GX) Troy, NY	1,023	1,008	98.53%	15	1.47%	0	0	972	0	36	0	8	0	0	0	0	0	0	0	4.81	10.75	3.26
(1V02) (528GY) Clifton Park, NY	1,491	1,449	97.18%	42	2.82%	0	0	1,419	0	30	0	17	0	7	0	7	0	0	0	5.52	11.45	7.32
(1V02) (528GZ) Kingston, NY	2,140	2,123	99.21%	17	0.79%	0	0	2,095	0	28	0	11	0	0	0	0	0	0	0	0.89	2.33	2.82
(1V02) (528QK) Saranac Lake, NY	659	649	98.48%	10	1.52%	0	0	643	0	0	0	3	0	0	0	0	0	0	0	3.23	0.72	1.70
(1V02) (528A6) Bath, NY HCS	22,003	21,393	97.23%	610	2.77%	0	24	20,611	4	782	6	468	4	83	6	18	2	41	2	2.98	6.81	1.90
(1V02) (528A6) Bath, NY	18,584	18,093	97.36%	491	2.64%	0	24	17,513	4	580	6	375	4	65	6	14	2	37	2	2.01	7.10	2.09
(1V02) (528G4) Elmira, NY	2,131	2,111	99.06%	20	0.94%	0	0	2,031	0	80	0	16	0	0	0	0	0	0	0	2.65	2.86	0.55
(1V02) (528G8) Wellsville, NY	658	614	93.31%	44	6.69%	0	0	558	0	56	0	31	0	10	0	0	0	0	0	6.16	9.52	0.76
(1V02) (528QE) Coudersport, PA	178	169	94.94%	9	5.06%	0	0	0	0	28	0	0	0	0	0	0	0	0	0	8.02		
(1V02) (528QF) Wellsboro, PA	452	406	89.82%	46	10.18%	0	0	368	0	0	0	38	0	7	0	0	0	0	0	8.17	1.81	0.00
(1V02) (528) Western New York HCS	73,289	70,053	95.58%	3,236	4.42%	44	66	67,077	18	2,976	6	1,980	10	608	8	232	7	416	17	2.73	6.52	6.88
(1V02) (528) Buffalo, NY	55,546	52,637	94.76%	2,909	5.24%	0	66	50,061	18	2,576	6	1,762	10	562	8	217	7	368	17	3.29	6.92	7.71
(1V02) (528A4) Batavia, NY	7,688	7,558	98.31%	130	1.69%	0	0	7,356	0	202	0	82	0	29	0	0	0	0	0	1.43	2.43	5.10
(1V02) (528GB) Jamestown, NY	1,824	1,802	98.79%	22	1.21%	0	0	1,773	0	29	0	14	0	0	0	0	0	0	0	1.38	2.80	4.23
(1V02) (528GC) Dunkirk, NY	1,716	1,696	98.83%	20	1.17%	0	0	1,673	0	23	0	12	0	0	0	0	0	0	0	1.12	6.00	6.67
(1V02) (528GD) Niagara Falls, NY	1,587	1,552	97.79%	35	2.21%	0	0	1,521	0	31	0	15	0	0	0	0	0	0	0	4.43	4.18	3.93
(1V02) (528GK) Lockport, NY	1,058	1,046	98.87%	12	1.13%	0	0	1,030	0	16	0	9	0	0	0	0	0	0	0	1.91	0.00	5.06
(1V02) (528GQ) Lackawanna, NY	1,652	1,610	97.46%	42	2.54%	0	0	1,559	0	51	0	32	0	4	0	0	0	0	0	3.07	0.00	7.36
(1V02) (528GR) Olean, NY	1,983	1,918	96.72%	65	3.28%	0	0	1,870	0	48	0	54	0	0	0	0	0	0	0	3.12	5.72	3.03
(1V02) (528QA) Buffalo Main Street, NY	162	162	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	73	72	98.63%	1	1.37%	0	0	72	0	0	0	0	0	0	0	0	0	0	0	1.81		
(1V02) (528A5) Canandaigua, NY HCS	29,146	27,692	95.01%	1,454	4.99%	0	62	26,321	2	1,371	1	1,056	13	258	21	67	23	73	2	2.54	6.30	6.90
(1V02) (528A5) Canandaigua, NY	9,318	8,825	94.71%	493	5.29%	0	62	8,398	2	427	1	363	13	91	21	16	23	23	2	2.06	6.17	4.55
(1V02) (528GE) Rochester, NY	1,986	1,862	93.76%	124	6.24%	0	0	1,688	0	174	0	104	0	15	0	0	0	4	0	2.77	7.02	7.56

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (528QC) Clinton Crossings, NY	17,841	17,004	95.31%	837	4.69%	0	0	16,234	0	770	0	589	0	152	0	50	0	46	0	2.66	6.35	8.99
(1V02) (528QD) Mount Hope, NY	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528A7) Syracuse, NY HCS	87,064	81,033	93.07%	6,031	6.93%	0	139	76,955	16	4,078	5	2,672	43	1,573	40	782	17	1,004	18	1.99	11.85	4.82
(1V02) (528A7) Syracuse, NY	46,256	42,623	92.15%	3,633	7.85%	0	139	40,234	16	2,389	5	1,640	43	885	40	454	17	654	18	2.02	10.88	5.10
(1V02) (528G5) Auburn, NY	1,783	1,743	97.76%	40	2.24%	0	0	1,664	0	79	0	31	0	7	0	0	0	2	0	2.84	4.61	6.17
(1V02) (528G9) Tompkins County, NY	1,972	1,938	98.28%	34	1.72%	0	0	1,895	0	43	0	17	0	6	0	4	0	7	0	1.32	15.62	4.39
(1V02) (528GL) Massena, NY	3,000	2,956	98.53%	44	1.47%	0	0	2,861	0	95	0	0	0	0	0	4	0	0	0	2.14	2.91	3.59
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	8,639	8,066	93.37%	573	6.63%	0	0	7,741	0	325	0	211	0	290	0	46	0	26	0	2.74	11.22	6.83
(1V02) (528GN) Binghamton, NY	7,522	7,301	97.06%	221	2.94%	0	0	7,049	0	252	0	124	0	44	0	20	0	33	0	1.53	5.36	4.82
(1V02) (528GO) Watertown, NY	5,314	5,245	98.7%	69	1.3%	0	0	5,097	0	148	0	43	0	11	0	6	0	9	0	1.50	8.35	3.76
(1V02) (528GP) Oswego, NY	2,429	2,415	99.42%	14	0.58%	0	0	2,352	0	63	0	9	0	0	0	2	0	0	0	1.98	4.59	3.25
(1V02) (528MA) Watertown DES	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V02) (528QG) Erie West, NY	4,396	4,130	93.95%	266	6.05%	0	0	3,921	0	209	0	158	0	47	0	45	0	16	0		2.14	4.82
(1V02) (528QH) South Salina, NY	203	200	98.52%	3	1.48%	0	0	196	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QI) Erie East, NY	4,226	3,162	74.82%	1,064	25.18%	0	0	2,803	0	359	0	338	0	272	0	201	0	253	0		25.99	
(1V02) (528QN) Watertown 2, NY	1,323	1,253	94.71%	70	5.29%	0	0	1,141	0	112	0	65	0	4	0	0	0	0	0		5.78	3.76
(1V02) (526) Bronx, NY HCS	40,940	39,482	96.44%	1,458	3.56%	2	3	37,882	2	1,600	0	865	0	249	0	126	0	218	1	3.05	6.24	1.39
(1V02) (526) Bronx, NY (James J. Peters)	38,380	36,960	96.3%	1,420	3.7%	0	3	35,415	2	1,545	0	838	0	244	0	121	0	217	1	3.45	6.23	1.19
(1V02) (526GA) White Plains, NY	1,348	1,330	98.66%	18	1.34%	0	0	1,303	0	27	0	16	0	0	0	2	0	0	0	1.39	2.16	3.32
(1V02) (526GB) Yonkers, NY	813	800	98.4%	13	1.6%	0	0	785	0	15	0	8	0	0	0	0	0	0	0	1.27	31.00	1.41
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	399	392	98.25%	7	1.75%	0	0	379	0	0	0	0	0	0	0	0	0	0	0	2.74		
(1V02) (561) New Jersey HCS	98,162	91,621	93.34%	6,541	6.66%	8	205	87,294	35	4,327	43	4,079	56	1,228	31	595	14	639	26	3.01	9.85	4.89
(1V02) (561) East Orange, NJ	38,774	34,709	89.52%	4,065	10.48%	0	1	32,471	0	2,238	1	2,462	0	733	0	416	0	454	0	3.60	12.46	7.22
(1V02) (561A4) Lyons, NJ	18,473	17,430	94.35%	1,043	5.65%	0	203	16,598	35	832	42	701	56	229	31	52	14	61	25	2.07	7.20	4.27
(1V02) (561BZ) Brick, NJ (James J. Howard)	19,258	18,199	94.5%	1,059	5.5%	0	0	17,366	0	833	0	655	0	212	0	104	0	88	0	5.33	7.96	3.32
(1V02) (561GA) Hamilton, NJ	2,043	1,997	97.75%	46	2.25%	0	0	1,920	0	77	0	29	0	5	0	0	0	0	0	3.89	22.27	6.77
(1V02) (561GB) Elizabeth, NJ	903	902	99.89%	1	0.11%	0	0	896	0	0	0	0	0	0	0	0	0	0	0	0.29		1.14
(1V02) (561GD) Hackensack, NJ	7,199	7,110	98.76%	89	1.24%	0	0	7,018	0	92	0	68	0	11	0	0	0	0	0	2.25	1.38	1.61
(1V02) (561GE) Jersey City, NJ	1,228	1,223	99.59%	5	0.41%	0	0	1,211	0	12	0	3	0	0	0	0	0	0	0	0.13	7.94	1.88
(1V02) (561GF) Piscataway, NJ	1,730	1,725	99.71%	5	0.29%	0	0	1,701	0	24	0	4	0	0	0	0	0	0	0	0.53	24.67	3.09
(1V02) (561GH) Morristown, NJ	1,321	1,280	96.9%	41	3.1%	0	0	1,241	0	39	0	0	0	0	0	0	0	0	0	3.80	4.30	1.59
(1V02) (561GI) Tinton Falls, NJ	5,024	4,878	97.09%	146	2.91%	0	0	4,743	0	135	0	101	0	18	0	0	0	0	0	2.44	2.73	9.44
(1V02) (561GJ) Paterson, NJ	1,411	1,386	98.23%	25	1.77%	0	1	1,359	0	27	0	18	0	0	0	0	0	0	1	0.85	9.33	5.97
(1V02) (561GK) Sussex, NJ	798	782	97.99%	16	2.01%	0	0	770	0	12	0	9	0	7	0	0	0	0	0	0.52	7.21	12.02
(1V02) (620) Hudson Valley, NY HCS	33,405	31,941	95.62%	1,464	4.38%	2	1	30,264	0	1,677	0	1,012	0	279	0	85	0	88	1	4.10	5.64	3.77
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	6,029	5,769	95.69%	260	4.31%	0	1	5,526	0	243	0	173	0	55	0	15	0	17	1	4.28	6.40	3.73
(1V02) (620A4) Castle Point, NY	15,302	14,350	93.78%	952	6.22%	0	0	13,429	0	921	0	660	0	180	0	59	0	53	0	4.21	6.50	2.90
(1V02) (620GA) New City, NY	2,935	2,845	96.93%	90	3.07%	0	0	2,720	0	125	0	60	0	22	0	0	0	0	0	3.05	5.36	6.31
(1V02) (620GB) Carmel, NY	1,477	1,458	98.71%	19	1.29%	0	0	1,421	0	37	0	0	0	3	0	0	0	0	0	1.89	2.95	2.61
(1V02) (620GD) Goshen, NY	2,696	2,638	97.85%	58	2.15%	0	0	2,559	0	79	0	39	0	0	0	0	0	7	0	2.94	3.09	7.25
(1V02) (620GE) Port Jervis, NY	2,230	2,205	98.88%	25	1.12%	0	0	2,091	0	114	0	0	0	0	0	0	0	4	0	6.87	2.65	2.08
(1V02) (620GF) Monticello, NY	799	782	97.87%	17	2.13%	0	0	727	0	55	0	15	0	0	0	0	0	0	0	2.64	5.12	7.15
(1V02) (620GG) Poughkeepsie, NY	1,671	1,632	97.67%	39	2.33%	0	0	1,547	0	85	0	34	0	0	0	0	0	0	0	4.77	2.85	1.94
(1V02) (620GH) Eastern Dutchess, NY	260	256	98.46%	4	1.54%	0	0	238	0	18	0	0	0	0	0	0	0	0	0	4.15	5.07	0.17
(1V02) (620MA) IDES West Point	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V02) (620QA) Montrose 1, NY - Mobile	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (630) New York Harbor HCS	53,700	50,948	94.88%	2,752	5.12%	25	12	47,662	5	3,286	4	2,028	1	423	0	174	0	127	2	9.44	6.13	2.08
(1V02) (630) Manhattan, NY	21,538	20,462	95%	1,076	5%	0	6	18,851	0	1,611	4	800	0	195	0	56	0	25	2	9.02	5.32	3.27
(1V02) (6309AB) St. Albans, NY - CLC	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(1V02) (630A4) Brooklyn, NY	28,634	27,176	94.91%	1,458	5.09%	0	1	25,784	1	1,392	0	1,051	0	203	0	110	0	94	0	10.30	6.59	0.89
(1V02) (630A5) St. Albans, NY	2,264	2,076	91.7%	188	8.3%	0	5	1,873	4	203	0	149	1	24	0	7	0	8	0	10.50	8.25	0.31
(1V02) (630GA) Harlem, NY	328	328	100%	0	0%	0	0	328	0	0	0	0	0	0	0	0	0	0	0	0.02		0.00

Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (630GB) Staten Island, NY	933	903	96.78%	30	3.22%	0	0	823	0	80	0	28	0	0	0	0	0	0	0	3.03	8.01	3.24
(1V02) (632) Northport, NY HCS	54,799	52,302	95.44%	2,497	4.56%	15	312	48,771	31	3,531	22	1,490	39	588	34	199	24	220	162	5.07	6.61	3.65
(1V02) (632) Northport, NY	43,108	40,865	94.8%	2,243	5.2%	0	312	37,718	31	3,147	22	1,307	39	554	34	184	24	198	162	8.24	6.52	2.86
(1V02) (632BU) Northport, NY - VADOM	200	200	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (632GA) East Meadow, NY	3,763	3,642	96.78%	121	3.22%	0	0	3,447	0	195	0	89	0	12	0	0	0	12	0	3.87	6.83	6.31
(1V02) (632HA) Valley Stream, NY	1,172	1,165	99.4%	7	0.6%	0	0	1,154	0	11	0	0	0	0	0	0	0	0	0	1.23	0.00	2.85
(1V02) (632HB) Riverhead, NY	2,383	2,352	98.7%	31	1.3%	0	0	2,308	0	44	0	16	0	9	0	0	0	5	0	1.09	5.85	1.18
(1V02) (632HC) Bay Shore, NY	1,413	1,357	96.04%	56	3.96%	0	0	1,325	0	32	0	47	0	0	0	0	0	0	0	3.34		5.25
(1V02) (632HD) Patchogue, NY	2,635	2,605	98.86%	30	1.14%	0	0	2,523	0	82	0	19	0	5	0	0	0	0	0	1.87	7.08	5.98
(1V02) (632QA) Northport 1, NY - Mobile	100	94	94%	6	6%	0	0	78	0	16	0	0	0	0	0	0	0	0	0		33.11	
(1V02) (632QB) Northport 2, NY - Mobile	25	22	88%	3	12%	0	0	0	0	4	0	0	0	0	0	0	0	0	0	9.40	19.20	
(1V04) (460) Wilmington, DE HCS	50,806	48,639	95.73%	2,167	4.27%	46	14	46,708	2	1,931	1	1,337	0	512	0	124	0	194	11	2.39	7.71	2.81
(1V04) (460) Wilmington, DE	31,736	29,875	94.14%	1,861	5.86%	0	13	28,487	2	1,388	0	1,162	0	428	0	108	0	163	11	3.01	8.27	2.45
(1V04) (460GA) Sussex County, DE	4,787	4,694	98.06%	93	1.94%	0	0	4,544	0	150	0	46	0	29	0	0	0	0	0	3.00	7.13	1.75
(1V04) (460GC) Kent County, DE	5,063	4,945	97.67%	118	2.33%	0	1	4,803	0	142	1	71	0	28	0	5	0	14	0	1.66	7.92	4.35
(1V04) (460GD) Cape May County, NJ	1,276	1,267	99.29%	9	0.71%	0	0	1,247	0	20	0	6	0	0	0	0	0	0	0	1.06	1.73	2.53
(1V04) (460HE) Atlantic County, NJ	4,083	4,017	98.38%	66	1.62%	0	0	3,876	0	141	0	39	0	22	0	2	0	0	0	1.70	3.30	3.79
(1V04) (460HG) Cumberland County, NJ	3,861	3,841	99.48%	20	0.52%	0	0	3,751	0	90	0	13	0	4	0	0	0	0	0	1.52	3.17	1.58
(1V04) (503) Altoona, PA HCS	42,985	42,075	97.88%	910	2.12%	1	0	40,419	0	1,656	0	617	0	179	0	77	0	37	0	3.53	4.96	3.81
(1V04) (503) Altoona, PA (James E. Van Zandt)	23,518	22,886	97.31%	632	2.69%	0	0	21,932	0	954	0	444	0	106	0	55	0	27	0	1.75	4.48	3.89
(1V04) (503GA) Johnstown, PA	6,252	6,150	98.37%	102	1.63%	0	0	5,969	0	181	0	70	0	23	0	0	0	2	0	1.37	6.28	3.55
(1V04) (503GB) DuBois, PA	5,515	5,433	98.51%	82	1.49%	0	0	5,096	0	337	0	33	0	32	0	13	0	0	0	13.70	7.58	4.37
(1V04) (503GC) State College, PA	5,063	4,989	98.54%	74	1.46%	0	0	4,865	0	124	0	59	0	13	0	0	0	0	0	1.27	4.86	3.69
(1V04) (503GD) Huntingdon County, PA	1,234	1,224	99.19%	10	0.81%	0	0	1,200	0	24	0	6	0	0	0	0	0	0	0	1.54	3.78	1.99
(1V04) (503GE) Indiana County, PA	1,403	1,393	99.29%	10	0.71%	0	0	1,357	0	36	0	5	0	3	0	0	0	0	0	1.10	5.72	3.32
(1V04) (529) Butler, PA HCS	25,437	25,141	98.84%	296	1.16%	5	4	24,456	3	685	1	269	0	23	0	2	0	0	0	0.46	2.99	4.28
(1V04) (529) Duffy Road, PA (Abie Abraham)	14,862	14,602	98.25%	260	1.75%	0	4	14,007	3	595	1	239	0	19	0	0	0	0	0	0.74	3.00	4.18
(1V04) (529A4) New Castle Road, PA (Butler)	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	3,018	2,992	99.14%	26	0.86%	0	0	2,944	0	48	0	22	0	0	0	0	0	0	0	0.52	1.18	7.30
(1V04) (529GB) Lawrence County, PA	1,770	1,769	99.94%	1	0.06%	0	0	1,762	0	0	0	0	0	0	0	0	0	0	0	0.02	1.40	1.99
(1V04) (529GC) Armstrong County, PA	1,816	1,813	99.83%	3	0.17%	0	0	1,805	0	8	0	0	0	0	0	0	0	0	0	0.11	6.90	2.49
(1V04) (529GD) Clarion County, PA	1,304	1,302	99.85%	2	0.15%	0	0	1,293	0	0	0	0	0	0	0	0	0	0	0	0.81	4.27	4.08
(1V04) (529GF) Cranberry Township, PA	2,663	2,659	99.85%	4	0.15%	0	0	2,641	0	18	0	3	0	0	0	0	0	0	0	0.07	2.57	3.53
(1V04) (542) Coatesville, PA HCS	23,665	23,236	98.19%	429	1.81%	1	0	22,640	0	596	0	335	0	64	0	3	0	27	0	1.64	2.97	4.01
(1V04) (542) Coatesville, PA	17,478	17,088	97.77%	390	2.23%	0	0	16,581	0	507	0	306	0	57	0	3	0	24	0	2.04	2.97	4.20
(1V04) (542BU) Coatesville, PA - VADOM	57	57	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(1V04) (542GA) Delaware County, PA	3,330	3,297	99.01%	33	0.99%	0	0	3,228	0	69	0	25	0	0	0	0	0	0	0	1.31	0.00	4.67
(1V04) (542GE) Spring City, PA	2,800	2,794	99.79%	6	0.21%	0	0	2,775	0	0	0	0	0	0	0	0	0	0	0	0.93	1.19	1.19
(1V04) (562) Erie, PA HCS	35,000	33,735	96.39%	1,265	3.61%	1	0	32,587	0	1,148	0	717	0	276	0	81	0	191	0	2.60	8.54	2.40
(1V04) (562) Erie, PA	23,891	22,825	95.54%	1,066	4.46%	0	0	21,984	0	841	0	597	0	238	0	65	0	166	0	2.38	8.67	2.42
(1V04) (562GA) Crawford County, PA	3,481	3,406	97.85%	75	2.15%	0	0	3,268	0	138	0	48	0	15	0	7	0	0	0	3.02	7.42	0.89
(1V04) (562GB) Ashtabula County, OH	2,770	2,681	96.79%	89	3.21%	0	0	2,590	0	91	0	55	0	0	0	7	0	0	0	3.84	0.36	3.46
(1V04) (562GC) McKean County, PA	640	633	98.91%	7	1.09%	0	0	623	0	10	0	4	0	0	0	0	0	0	0	1.13	0.68	7.33
(1V04) (562GD) Venango County, PA	1,744	1,739	99.71%	5	0.29%	0	0	1,715	0	24	0	2	0	2	0	0	0	0	0	2.50	5.12	1.38
(1V04) (562GE) Warren County, PA	2,474	2,451	99.07%	23	0.93%	0	0	2,407	0	44	0	11	0	4	0	0	0	0	0	2.16	5.04	2.70
(1V04) (595) Lebanon, PA HCS	85,028	81,802	96.21%	3,226	3.79%	5	0	78,269	0	3,533	0	1,834	0	639	0	321	0	432	0	3.08	5.56	4.41
(1V04) (595) Lebanon, PA	51,779	49,368	95.34%	2,411	4.66%	0	0	46,934	0	2,434	0	1,319	0	545	0	256	0	291	0	4.87	5.13	4.34
(1V04) (595GA) Cumberland County, PA	13,932	13,514	97%	418	3%	0	0	13,023	0	491	0	223	0	42	0	24	0	129	0	2.16	9.59	4.96
(1V04) (595GC) Lancaster County, PA	4,612	4,556	98.79%	56	1.21%	0	0	4,450	0	106	0	51	0	4	0	0	0	0	0	1.19	2.48	3.00
(1V04) (595GD) Berks County, PA	4,430	4,397	99.26%	33	0.74%	0	0	4,310	0	87	0	25	0	0	0	0	0	0	0	1.77	5.38	1.80
(1V04) (595GE) York, PA	8,127	7,855	96.65%	272	3.35%	0	0	7,524	0	331	0	185	0	36	0	40	0	11	0	2.66	6.37	5.57
(1V04) (595GF) Schuylkill County, PA	1,958	1,927	98.42%	31	1.58%	0	0	1,851	0	76	0	0	0	0	0	0	0	0	0	3.21		3.63

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	190	185	97.37%	5	2.63%	0	0	177	0	0	0	0	0	0	0	0	0	0	0	3.04		
(1V04) (642) Philadelphia, PA HCS	98,606	91,617	92.91%	6,989	7.09%	9	0	86,318	0	5,299	0	3,707	0	1,510	0	805	0	967	0	3.40	11.02	3.52
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenzo)	68,554	62,499	91.17%	6,055	8.83%	0	0	57,955	0	4,544	0	3,208	0	1,349	0	646	0	852	0	4.65	11.27	3.50
(1V04) (642GA) Burlington County, NJ	7,201	7,034	97.68%	167	2.32%	0	0	6,870	0	164	0	106	0	21	0	18	0	22	0	2.94	7.52	3.28
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	11,326	10,938	96.57%	388	3.43%	0	0	10,637	0	301	0	193	0	83	0	84	0	28	0	1.84	10.07	2.79
(1V04) (642GD) Gloucester County, NJ	7,364	7,061	95.89%	303	4.11%	0	0	6,852	0	209	0	135	0	51	0	56	0	61	0	2.64	8.20	3.28
(1V04) (642GF) Camden, NJ	1,655	1,591	96.13%	64	3.87%	0	0	1,530	0	61	0	57	0	0	0	0	0	0	0	3.84	0.00	6.72
(1V04) (642GH) West Philadelphia, PA	717	709	98.88%	8	1.12%	0	0	691	0	18	0	0	0	0	0	0	0	0	0	1.93		4.28
(1V04) (642QA) Chestnut Street, PA	1,789	1,785	99.78%	4	0.22%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	106,169	100,256	94.43%	5,913	5.57%	6	0	93,283	0	6,973	0	3,479	0	1,000	0	796	0	638	0	3.96	8.99	5.54
(1V04) (646) Pittsburgh, PA	60,511	56,307	93.05%	4,204	6.95%	0	0	51,963	0	4,344	0	2,299	0	735	0	681	0	489	0	5.73	9.07	5.43
(1V04) (646A4) Heinz, PA (H. John Heinz III)	16,691	15,722	94.19%	969	5.81%	0	0	14,801	0	921	0	601	0	161	0	93	0	114	0	3.40	10.25	5.57
(1V04) (646GA) Belmont County, OH	4,773	4,545	95.22%	228	4.78%	0	0	4,236	0	309	0	193	0	30	0	0	0	0	0	2.30	10.24	6.25
(1V04) (646GB) Westmoreland County, PA	8,415	8,201	97.46%	214	2.54%	0	0	7,328	0	873	0	164	0	28	0	10	0	12	0	6.75	8.20	5.20
(1V04) (646GC) Beaver County, PA	5,587	5,544	99.23%	43	0.77%	0	0	5,365	0	179	0	28	0	9	0	0	0	0	0	2.69	2.72	3.95
(1V04) (646GD) Washington County, PA	5,817	5,669	97.46%	148	2.54%	0	0	5,475	0	194	0	106	0	26	0	0	0	0	0	1.88	5.45	10.41
(1V04) (646GE) Fayette County, PA	4,375	4,268	97.55%	107	2.45%	0	0	4,115	0	153	0	88	0	11	0	0	0	6	0	1.53	6.75	4.15
(1V04) (693) Wilkes-Barre, PA HCS	70,105	66,786	95.27%	3,319	4.73%	5	11	63,868	1	2,918	10	2,063	0	679	0	307	0	270	0	1.61	6.07	9.79
(1V04) (693) Wilkes-Barre, PA	47,184	44,429	94.16%	2,755	5.84%	0	0	42,285	0	2,144	0	1,695	0	574	0	243	0	243	0	1.60	6.44	12.10
(1V04) (693B4) Allentown, PA	12,419	12,100	97.43%	319	2.57%	0	0	11,645	0	455	0	245	0	46	0	0	0	16	0	1.39	3.33	6.63
(1V04) (693GA) Sayre, PA	3,141	3,065	97.58%	76	2.42%	0	0	2,961	0	104	0	50	0	0	0	0	0	0	0	2.29	4.41	1.94
(1V04) (693GB) Williamsport, PA	4,644	4,519	97.31%	125	2.69%	0	11	4,379	1	140	10	40	0	38	0	40	0	7	0	1.04	11.59	10.11
(1V04) (693GC) Tobyhanna, PA	557	544	97.67%	13	2.33%	0	0	519	0	25	0	12	0	0	0	0	0	0	0	2.64	2.00	5.16
(1V04) (693GF) Columbia County, PA	112	112	100%	0	0%	0	0	110	0	0	0	0	0	0	0	0	0	0	0	0.24		1.39
(1V04) (693GG) Northampton County, PA	1,120	1,094	97.68%	26	2.32%	0	0	1,058	0	36	0	17	0	6	0	0	0	0	0	3.14	11.00	1.57
(1V04) (693QA) Wayne County, PA	928	923	99.46%	5	0.54%	0	0	911	0	0	0	0	0	0	0	0	0	0	0	1.58		0.00
(1V05) (540) Clarksburg, WV HCS	49,239	46,910	95.27%	2,329	4.73%	3	239	44,314	9	2,596	16	1,350	89	472	81	274	24	233	20	4.83	6.93	6.09
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	41,891	39,780	94.96%	2,111	5.04%	0	239	37,518	9	2,262	16	1,180	89	451	81	262	24	218	20	5.48	6.91	6.45
(1V05) (540BU) Clarksburg, WV - VADOM	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	548	543	99.09%	5	0.91%	0	0	526	0	0	0	0	0	0	0	0	0	0	0	3.11	178.50	3.37
(1V05) (540GB) Wood County, WV	3,512	3,365	95.81%	147	4.19%	0	0	3,214	0	151	0	115	0	16	0	9	0	7	0	3.62	9.58	7.69
(1V05) (540GC) Braxton County, WV	1,404	1,396	99.43%	8	0.57%	0	0	1,385	0	0	0	0	0	3	0	0	0	0	0	1.66	2.10	5.75
(1V05) (540GD) Monongalia County, WV	1,687	1,650	97.81%	37	2.19%	0	0	1,542	0	108	0	32	0	0	0	0	0	0	0	5.96	9.67	3.13
(1V05) (540HK) Clarksburg, WV - Mobile	195	174	89.23%	21	10.77%	0	0	127	0	0	0	0	0	0	0	0	0	0	0	12.63	0.00	
(1V05) (512) Baltimore, MD HCS	66,635	58,896	88.39%	7,739	11.61%	22	41	55,084	8	3,812	0	3,263	5	1,924	0	944	7	1,608	21	3.54	14.31	21.63
(1V05) (512) Baltimore, MD	40,424	34,355	84.99%	6,069	15.01%	0	25	31,666	7	2,689	0	2,534	5	1,536	0	779	6	1,220	7	6.87	15.06	30.14
(1V05) (512A5) Perry Point, MD	7,797	7,123	91.36%	674	8.64%	0	1	6,734	1	389	0	287	0	162	0	58	0	167	0	2.12	20.24	5.14
(1V05) (512GA) Cambridge, MD	4,609	4,441	96.35%	168	3.65%	0	0	4,242	0	199	0	78	0	35	0	10	0	45	0	2.17	10.12	4.43
(1V05) (512GC) Glen Burnie, MD	2,943	2,804	95.28%	139	4.72%	0	0	2,664	0	140	0	59	0	21	0	20	0	39	0	2.99	9.75	10.88
(1V05) (512GD) Loch Raven, MD	5,556	5,242	94.35%	314	5.65%	0	15	5,044	0	198	0	231	0	67	0	7	1	9	14	1.07	5.90	7.30
(1V05) (512GE) Pocomoke City, MD	793	770	97.1%	23	2.9%	0	0	676	0	94	0	20	0	0	0	0	0	0	0	2.56	1.71	10.24
(1V05) (512GF) Eastern Baltimore County, MD	1,450	1,395	96.21%	55	3.79%	0	0	1,383	0	12	0	11	0	20	0	24	0	0	0	0.97		19.20
(1V05) (512GG) Fort Meade, MD	2,459	2,167	88.13%	292	11.87%	0	0	2,079	0	88	0	39	0	80	0	46	0	127	0	2.59	10.29	41.28
(1V05) (512PA) 512PA	19	19	100%	0	0%	0	0	19	0	0	0	0	0	0	0	0	0	0	0			
(1V05) (512QA) Baltimore West Fayette Street, MD	585	580	99.15%	5	0.85%	0	0	577	0	3	0	0	0	0	0	0	0	0	0		3.36	0.53
(1V05) (613) Martinsburg, WV HCS	58,090	53,229	91.63%	4,861	8.37%	37	49	49,918	20	3,311	13	2,302	16	1,183	0	704	0	672	0	3.35	12.24	8.93
(1V05) (613) Martinsburg, WV	40,019	35,888	89.68%	4,131	10.32%	0	49	33,438	20	2,450	13	1,769	16	1,077	0	652	0	633	0	2.81	13.43	9.72
(1V05) (613BU) Martinsburg, WV - VADOM	311	310	99.68%	1	0.32%	0	0	304	0	0	0	0	0	0	0	0	0	0	0			1.00
(1V05) (613GA) Cumberland, MD	1,888	1,801	95.39%	87	4.61%	0	0	1,683	0	118	0	79	0	0	0	0	0	0	0	6.68	2.89	3.84
(1V05) (613GB) Hagerstown, MD	3,479	3,291	94.6%	188	5.4%	0	0	3,153	0	138	0	131	0	32	0	20	0	0	0	3.40	2.50	12.61
(1V05) (613GC) Stephens City, VA	4,014	3,855	96.04%	159	3.96%	0	0	3,706	0	149	0	105	0	35	0	12	0	7	0	4.66	9.42	5.97
(1V05) (613GD) Franklin, WV	51	51	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.73	0.00	1.29

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V06) (590GB) Virginia Beach, VA	10,836	9,606	88.65%	1,230	11.35%	0	0	9,044	0	562	0	499	0	264	0	219	0	248	0	10.02	14.94	15.57
(1V06) (590GC) Albemarle, NC	2,568	2,539	98.87%	29	1.13%	0	0	2,480	0	59	0	22	0	5	0	0	0	0	0	1.84	0.00	2.04
(1V06) (590GD) Chesapeake, VA	6,526	6,223	95.36%	303	4.64%	0	0	5,884	0	339	0	153	0	38	0	44	0	68	0	6.78	4.37	6.78
(1V06) (590MA) IDES Portsmouth	107	10	9.35%	97	90.65%	0	0	3	0	7	0	97	0	0	0	0	0	0	0		42.41	
(1V06) (590MB) IDES Langley	40	3	7.5%	37	92.5%	0	0	0	0	0	0	37	0	0	0	0	0	0	0		41.88	
(1V06) (590MC) IDES Fort Eustis	90	28	31.11%	62	68.89%	0	0	0	0	28	0	62	0	0	0	0	0	0	0		43.36	20.27
(1V06) (637) Asheville, NC HCS	87,961	79,544	90.43%	8,417	9.57%	13	32	74,069	9	5,475	7	4,345	7	1,663	8	886	0	1,523	1	3.36	16.82	7.69
(1V06) (637) Asheville, NC (Charles George)	67,155	59,493	88.59%	7,662	11.41%	0	15	54,696	4	4,797	3	3,903	3	1,492	4	817	0	1,450	1	2.98	18.29	8.37
(1V06) (637GA) Franklin, NC	5,006	4,701	93.91%	305	6.09%	0	4	4,572	1	129	0	143	1	87	2	48	0	27	0	6.51	7.54	5.91
(1V06) (637GB) Rutherford County, NC	3,602	3,432	95.28%	170	4.72%	0	13	3,333	4	99	4	106	3	47	2	0	0	13	0	3.91	6.05	2.65
(1V06) (637GC) Hickory, NC	12,198	11,918	97.7%	280	2.3%	0	0	11,468	0	450	0	193	0	37	0	17	0	33	0	2.77	4.53	9.34
(1V06) (652) Richmond, VA HCS	136,954	128,935	94.14%	8,019	5.86%	8	7	121,652	1	7,283	1	4,181	3	1,759	1	891	1	1,188	0	4.06	9.23	6.45
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	120,815	113,191	93.69%	7,624	6.31%	0	6	106,574	0	6,617	1	3,939	3	1,668	1	848	1	1,169	0	4.50	9.28	8.13
(1V06) (652GA) Fredericksburg, VA	4,701	4,596	97.77%	105	2.23%	0	1	4,358	1	238	0	80	0	17	0	7	0	0	0	3.34	6.93	3.38
(1V06) (652GB) Fredericksburg 2, VA	3,748	3,638	97.07%	110	2.93%	0	0	3,401	0	237	0	72	0	28	0	8	0	0	0	2.82	8.55	4.27
(1V06) (652GE) Charlottesville, VA	5,648	5,494	97.27%	154	2.73%	0	0	5,353	0	141	0	76	0	43	0	24	0	11	0	1.85	8.73	1.95
(1V06) (652GF) Emporia, VA	2,042	2,016	98.73%	26	1.27%	0	0	1,966	0	50	0	0	0	0	0	0	0	0	0	1.91	4.67	3.79
(1V06) (658) Salem, VA HCS	81,477	77,238	94.8%	4,239	5.2%	16	287	73,287	11	3,951	31	2,171	38	941	36	380	32	747	139	3.29	11.21	2.87
(1V06) (658) Salem, VA	62,750	58,724	93.58%	4,026	6.42%	0	252	55,217	5	3,507	26	2,023	30	913	32	374	29	716	130	4.00	11.26	2.90
(1V06) (658BU) Salem, VA - VADOM	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	797	791	99.25%	6	0.75%	0	0	771	0	20	0	5	0	0	0	0	0	0	0	2.57	19.00	1.36
(1V06) (658GB) Danville, VA	6,067	5,968	98.37%	99	1.63%	0	1	5,787	0	181	0	59	0	20	0	2	0	0	1	3.01	1.70	2.64
(1V06) (658GC) Lynchburg, VA	5,286	5,226	98.86%	60	1.14%	0	25	5,096	1	130	2	47	7	0	4	0	3	0	8	3.13	4.10	3.68
(1V06) (658GD) Staunton, VA	2,636	2,625	99.58%	11	0.42%	0	8	2,579	5	46	3	8	0	0	0	0	0	2	0	1.67	3.08	0.46
(1V06) (658GE) Wytheville, VA	3,933	3,896	99.06%	37	0.94%	0	1	3,829	0	67	0	0	1	3	0	0	0	4	0	1.67	1.67	4.11
(1V06) (659) Salisbury, NC HCS	196,207	178,322	90.88%	17,885	9.12%	13	3	167,779	3	10,543	0	8,132	0	4,214	0	2,754	0	2,785	0	5.35	12.10	9.88
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	60,141	55,870	92.9%	4,271	7.1%	0	1	52,495	1	3,375	0	2,281	0	1,002	0	467	0	521	0	3.57	8.72	11.26
(1V06) (659BY) Kernersville, NC	65,256	57,716	88.45%	7,540	11.55%	0	1	54,456	1	3,260	0	2,804	0	1,692	0	1,472	0	1,572	0	8.64	16.30	11.18
(1V06) (659BZ) South Charlotte, NC	61,837	56,080	90.69%	5,757	9.31%	0	1	52,650	1	3,430	0	2,802	0	1,476	0	797	0	682	0	3.83	12.23	7.67
(1V06) (659GA) North Charlotte, NC	8,973	8,656	96.47%	317	3.53%	0	0	8,178	0	478	0	245	0	44	0	18	0	10	0	2.06	3.47	4.66
(2V07) (508) Atlanta, GA HCS	211,402	198,558	93.92%	12,844	6.08%	41	3	187,897	2	10,661	1	7,562	0	3,129	0	1,000	0	1,153	0	2.11	11.62	3.39
(2V07) (508) Atlanta, GA	84,828	78,547	92.6%	6,281	7.4%	0	3	72,617	2	5,930	1	4,151	0	1,511	0	365	0	254	0	3.10	9.06	3.10
(2V07) (508GA) Fort McPherson, GA	19,540	18,348	93.9%	1,192	6.1%	0	0	17,481	0	867	0	747	0	281	0	110	0	54	0	2.08	16.12	8.00
(2V07) (508GE) Oakwood, GA	10,761	10,521	97.77%	240	2.23%	0	0	10,315	0	206	0	117	0	95	0	16	0	12	0	1.47	7.91	3.09
(2V07) (508GF) Austell, GA	4,922	4,886	99.27%	36	0.73%	0	0	4,774	0	112	0	0	0	0	0	6	0	0	0	1.71	7.23	2.12
(2V07) (508GG) Stockbridge, GA	9,648	9,585	99.35%	63	0.65%	0	0	9,362	0	223	0	51	0	0	0	0	0	0	0	1.86	2.56	3.22
(2V07) (508GH) Lawrenceville, GA	10,168	10,053	98.87%	115	1.13%	0	0	9,829	0	224	0	89	0	0	0	8	0	0	0	1.31	4.21	2.75
(2V07) (508GI) Newnan, GA	7,463	7,440	99.69%	23	0.31%	0	0	7,321	0	119	0	16	0	0	0	0	0	4	0	0.89	3.99	3.61
(2V07) (508GJ) Blairsville, GA	4,076	4,046	99.26%	30	0.74%	0	0	3,987	0	59	0	11	0	7	0	8	0	0	0	0.97	2.79	1.51
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	8,218	7,902	96.15%	316	3.85%	0	0	7,398	0	504	0	188	0	64	0	27	0	37	0	1.66	11.87	1.84
(2V07) (508GL) Rome, GA	3,017	2,975	98.61%	42	1.39%	0	0	2,928	0	47	0	27	0	8	0	6	0	0	0	1.62	1.84	0.49
(2V07) (508GO) Northeast Cobb County, GA	3,089	2,991	96.83%	98	3.17%	0	0	2,880	0	111	0	54	0	30	0	9	0	5	0	4.02	10.11	1.48
(2V07) (508QB) East Point, GA	540	526	97.41%	14	2.59%	0	0	498	0	28	0	10	0	4	0	0	0	0	0		23.68	1.78
(2V07) (508QC) Henderson Mill, GA	1,941	1,938	99.85%	3	0.15%	0	0	1,907	0	0	0	0	0	0	0	0	0	0	0			1.28
(2V07) (508QD) Fulton County, GA	115	108	93.91%	7	6.09%	0	0	85	0	23	0	0	0	5	0	0	0	0	0		13.28	10.36
(2V07) (508QE) Gwinnett County, GA	4,190	4,173	99.59%	17	0.41%	0	0	4,115	0	58	0	0	0	0	0	0	0	0	0	1.17		1.62
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	38,886	34,519	88.77%	4,367	11.23%	0	0	32,400	0	2,119	0	2,060	0	1,098	0	442	0	767	0	3.19	21.36	3.33
(2V07) (509) Augusta, GA HCS	78,684	74,035	94.09%	4,649	5.91%	4	27	70,863	0	3,172	0	2,221	27	980	0	605	0	843	0	2.68	10.63	5.83
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	28,918	25,660	88.73%	3,258	11.27%	0	0	24,117	0	1,543	0	1,285	0	767	0	515	0	691	0		12.81	2.36
(2V07) (509A0) Augusta Uptown, GA	39,286	38,069	96.9%	1,217	3.1%	0	27	36,715	0	1,354	0	827	27	194	0	77	0	119	0	2.62	4.46	6.26

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,649	1,061	64.34%	588	35.66%	0	0	867	0	194	0	66	0	18	0	45	0	459	0		68.86	7.27
(2V08) (573QD) Gainesville 4-64th Street (O), FL	6,750	6,593	97.67%	157	2.33%	0	0	6,335	0	258	0	119	0	0	0	7	0	0	0		3.08	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	5,169	4,913	95.05%	256	4.95%	0	0	4,628	0	285	0	173	0	51	0	15	0	17	0		5.90	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	32	24	75%	8	25%	0	0	17	0	7	0	8	0	0	0	0	0	0	0			
(2V08) (573QG) Jacksonville Southpoint, FL	14,305	13,435	93.92%	870	6.08%	0	0	13,014	0	421	0	383	0	240	0	149	0	98	0	1.83	10.63	17.58
(2V08) (573QH) Ocala West, FL	5,146	4,659	90.54%	487	9.46%	0	0	4,599	0	60	0	347	0	97	0	24	0	19	0		6.83	
(2V08) (573QJ) Jacksonville 2, FL	11,395	10,866	95.36%	529	4.64%	0	0	10,655	0	211	0	167	0	103	0	96	0	0	0	1.29	6.91	12.30
(2V08) (573QK) Lake City Commerce Drive, FL	3,829	3,819	99.74%	10	0.26%	0	0	3,675	0	144	0	0	0	0	0	0	0	0	0	4.15	1.14	
(2V08) (672) San Juan, PR HCS	155,123	143,396	92.44%	11,727	7.56%	17	220	131,124	25	12,272	53	6,192	57	2,601	27	1,317	18	1,617	40	6.22	11.84	6.52
(2V08) (672) San Juan, PR	104,285	95,810	91.87%	8,475	8.13%	0	152	87,076	17	8,734	42	4,148	48	1,855	18	1,033	16	1,439	11	7.61	11.56	6.96
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	18,999	18,076	95.14%	923	4.86%	0	60	17,202	2	874	9	686	9	173	9	46	2	18	29	3.24	9.00	2.39
(2V08) (672BZ) Mayaguez, PR	18,686	16,771	89.75%	1,915	10.25%	0	8	15,114	6	1,657	2	1,118	0	513	0	171	0	113	0	6.34	14.92	10.70
(2V08) (672GA) Saint Croix, VI	703	685	97.44%	18	2.56%	0	0	675	0	0	0	5	0	0	0	9	0	2	0	1.27	32.65	4.14
(2V08) (672GB) Saint Thomas, VI	857	812	94.75%	45	5.25%	0	0	779	0	33	0	12	0	4	0	11	0	18	0	2.88	58.70	53.38
(2V08) (672GC) Arecibo, PR	5,114	4,908	95.97%	206	4.03%	0	0	4,412	0	496	0	168	0	25	0	0	0	0	0	6.30	18.47	4.83
(2V08) (672GD) Ceiba, PR	3,480	3,362	96.61%	118	3.39%	0	0	3,096	0	266	0	35	0	26	0	34	0	23	0	6.10	23.83	1.88
(2V08) (672GE) Guayama, PR	2,142	2,117	98.83%	25	1.17%	0	0	1,982	0	135	0	18	0	3	0	4	0	0	0	2.31	7.76	4.98
(2V08) (672QA) Comerio, PR	438	438	100%	0	0%	0	0	429	0	9	0	0	0	0	0	0	0	0	0	3.80	3.13	
(2V08) (672QB) Utuado, PR	265	263	99.25%	2	0.75%	0	0	206	0	57	0	2	0	0	0	0	0	0	0	7.85	3.54	
(2V08) (672QC) Vieques, PR	154	154	100%	0	0%	0	0	153	0	0	0	0	0	0	0	0	0	0	0	1.83	0.00	0.00
(2V08) (673) Tampa, FL HCS	202,332	193,860	95.81%	8,472	4.19%	5	21	184,830	4	9,030	2	4,734	11	1,586	4	944	0	1,208	0	2.48	8.49	3.39
(2V08) (673) Tampa, FL (James A. Haley)	58,257	55,358	95.02%	2,899	4.98%	0	21	51,880	4	3,478	2	2,029	11	504	4	180	0	186	0	1.68	6.54	0.74
(2V08) (673BZ) New Port Richey, FL	18,125	17,708	97.7%	417	2.3%	0	0	17,176	0	532	0	353	0	37	0	15	0	12	0	2.08	6.96	3.82
(2V08) (673GB) Lakeland, FL	13,241	13,144	99.27%	97	0.73%	0	0	12,812	0	332	0	79	0	16	0	0	0	0	0	2.00	2.88	12.00
(2V08) (673GC) Brooksville, FL	8,652	8,607	99.48%	45	0.52%	0	0	8,385	0	222	0	39	0	0	0	0	0	0	0	1.52	4.21	2.39
(2V08) (673GF) Zephyrhills, FL	3,349	3,309	98.81%	40	1.19%	0	0	3,260	0	49	0	13	0	0	0	0	0	0	0	2.44	0.00	
(2V08) (673GG) South Hillsborough, FL	7,767	7,160	92.18%	607	7.82%	0	0	6,679	0	481	0	295	0	124	0	83	0	105	0	9.96	6.83	10.25
(2V08) (673GH) Lecanto, FL	4,824	4,811	99.73%	13	0.27%	0	0	4,770	0	41	0	10	0	0	0	0	0	0	0	0.68	0.39	1.31
(2V08) (673QA) Forty Sixth Street North, FL	398	396	99.5%	2	0.5%	0	0	340	0	56	0	0	0	0	0	0	0	0	0		5.48	5.70
(2V08) (673QB) Forty Sixth Street South, FL	32,336	31,274	96.72%	1,062	3.28%	0	0	29,798	0	1,476	0	441	0	144	0	218	0	259	0		7.05	2.69
(2V08) (673QC) West Lakeland, FL	4,657	4,312	92.59%	345	7.41%	0	0	3,985	0	327	0	263	0	59	0	16	0	7	0		3.66	5.49
(2V08) (673QD) Deer Park, FL	1,893	1,190	62.86%	703	37.14%	0	0	1,005	0	185	0	127	0	145	0	137	0	0	0		46.04	
(2V08) (673QE) Highway Nineteen, FL	3,229	2,840	87.95%	389	12.05%	0	0	2,787	0	53	0	44	0	69	0	114	0	162	0		20.84	
(2V08) (673QF) Winners Circle, FL	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	1,095	1,076	98.26%	19	1.74%	0	0	1,024	0	0	0	0	0	0	0	0	0	0	0			3.54
(2V08) (673QH) Bruce B. Downs Boulevard, FL	8,866	8,758	98.78%	108	1.22%	0	0	8,356	0	402	0	73	0	0	0	6	0	0	0		3.49	
(2V08) (673QI) Medical View Lane, FL	661	661	100%	0	0%	0	0	651	0	10	0	0	0	0	0	0	0	0	0		1.83	1.10
(2V08) (673QJ) Hidden River, FL	34,972	33,246	95.06%	1,726	4.94%	0	0	31,912	0	1,334	0	951	0	441	0	167	0	167	0	2.14	18.45	1.82
(2V08) (675) Orlando, FL HCS	234,924	220,355	93.8%	14,569	6.2%	18	114	206,800	62	13,555	13	8,697	35	3,520	4	1,247	0	1,105	0	3.00	9.72	5.18
(2V08) (675) Orlando, FL	99,249	88,940	89.61%	10,309	10.39%	0	110	81,852	60	7,088	13	6,129	34	2,586	3	825	0	769	0	5.24	10.51	8.31
(2V08) (675BU) Orlando-Lake Nona, FL - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (675GA) Viera, FL	46,997	45,463	96.74%	1,534	3.26%	0	2	43,169	1	2,294	0	1,008	0	345	1	84	0	97	0	2.01	7.32	4.63
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	29,210	28,265	96.76%	945	3.24%	0	1	26,993	1	1,272	0	429	0	156	0	220	0	140	0	3.32	7.87	4.84
(2V08) (675GC) Kissimmee, FL	5,676	5,574	98.2%	102	1.8%	0	1	5,282	0	292	0	52	1	43	0	6	0	0	0	2.65	1.67	6.70
(2V08) (675GD) Deltona, FL	4,808	4,761	99.02%	47	0.98%	0	0	4,673	0	88	0	40	0	0	0	0	0	0	0	1.49	1.77	2.55
(2V08) (675GE) Tavares, FL	5,532	5,482	99.1%	50	0.9%	0	0	5,197	0	285	0	26	0	17	0	4	0	3	0	3.38	7.40	3.90
(2V08) (675GF) Clermont, FL	4,249	4,177	98.31%	72	1.69%	0	0	3,960	0	217	0	64	0	0	0	0	0	3	0	3.87	19.13	3.56
(2V08) (675GG) Lake Baldwin, FL	30,722	29,514	96.07%	1,208	3.93%	0	0	27,904	0	1,610	0	685	0	339	0	97	0	87	0	1.97	10.86	5.38
(2V08) (675QB) Port Orange, FL	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	4,562	4,402	96.49%	160	3.51%	0	0	4,198	0	204	0	140	0	15	0	0	0	0	0			3.57
(2V08) (675QD) Crossroads, FL	3,916	3,774	96.37%	142	3.63%	0	0	3,570	0	204	0	124	0	12	0	0	0	0	0		12.82	4.17
(2V09) (596) Lexington, KY HCS	39,555	37,046	93.66%	2,509	6.34%	2	75	34,474	66	2,572	8	1,746	1	589	0	149	0	25	0	3.56	7.85	2.97

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (596) Lexington-Leestown, KY (Franklin R. Souseley Campus)	15,636	15,178	97.07%	458	2.93%	0	48	14,390	44	788	3	366	1	75	0	12	0	5	0	3.96	3.95	2.93
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	18,691	16,848	90.14%	1,843	9.86%	0	0	15,353	0	1,495	0	1,289	0	413	0	124	0	17	0		9.21	2.12
(2V09) (596BU) Lexington-Leestown, KY - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,803	2,642	94.26%	161	5.74%	0	19	2,424	15	218	4	58	0	93	0	8	0	0	0	3.51	10.82	5.48
(2V09) (596GB) Morehead, KY	479	478	99.79%	1	0.21%	0	2	471	2	7	0	0	0	0	0	0	0	0	0	1.98	1.33	0.16
(2V09) (596GC) Hazard, KY	642	642	100%	0	0%	0	2	634	2	8	0	0	0	0	0	0	0	0	0	1.50	3.90	0.01
(2V09) (596GD) Berea, KY	1,303	1,257	96.47%	46	3.53%	0	4	1,201	3	56	1	33	0	0	0	0	0	0	0	3.57	10.35	2.29
(2V09) (603) Louisville, KY HCS	86,806	85,092	98.03%	1,714	1.97%	36	1	81,344	1	3,748	0	1,190	0	257	0	93	0	174	0	2.08	4.44	4.07
(2V09) (603) Louisville, KY (Robley Rex)	46,253	45,159	97.63%	1,094	2.37%	0	0	42,533	0	2,626	0	724	0	183	0	63	0	124	0	0.35	4.42	2.34
(2V09) (603GA) Fort Knox, KY	6,381	6,326	99.14%	55	0.86%	0	0	6,224	0	102	0	48	0	5	0	0	0	0	0	1.30	5.14	2.72
(2V09) (603GB) New Albany, IN	3,925	3,857	98.27%	68	1.73%	0	1	3,730	1	127	0	49	0	0	0	0	0	0	0	1.64	1.05	3.56
(2V09) (603GC) Shively, KY	7,241	7,155	98.81%	86	1.19%	0	0	6,942	0	213	0	61	0	0	0	0	0	0	0	2.08	2.17	3.56
(2V09) (603GD) Stonybrook, KY	5,132	5,060	98.6%	72	1.4%	0	0	4,950	0	110	0	53	0	10	0	0	0	7	0	2.21	2.47	1.84
(2V09) (603GE) Newburg, KY	8,915	8,758	98.24%	157	1.76%	0	0	8,444	0	314	0	121	0	14	0	0	0	0	0	2.81	10.91	7.48
(2V09) (603GF) Grayson County, KY	5,402	5,238	96.96%	164	3.04%	0	0	5,095	0	143	0	118	0	20	0	0	0	20	0	1.75	2.47	7.28
(2V09) (603GG) Scott County, IN	2,974	2,962	99.6%	12	0.4%	0	0	2,872	0	0	0	11	0	0	0	0	0	0	0	1.84	1.90	2.19
(2V09) (603GH) Carrollton, KY	520	514	98.85%	6	1.15%	0	0	494	0	0	0	0	0	0	0	0	0	0	0	4.76	7.71	0.86
(2V09) (603MA) IDES Fort Knox	63	63	100%	0	0%	0	0	60	0	0	0	0	0	0	0	0	0	0	0		1.84	0.00
(2V09) (614) Memphis, TN HCS	86,516	81,242	93.9%	5,274	6.1%	5	1	76,863	0	4,379	0	2,938	0	980	0	570	0	786	1	2.17	9.17	10.49
(2V09) (614) Memphis, TN	54,411	49,914	91.74%	4,497	8.26%	0	1	46,883	0	3,031	0	2,367	0	863	0	539	0	728	1	2.05	9.19	13.99
(2V09) (614GA) Tupelo, MS	4,521	4,492	99.36%	29	0.64%	0	0	4,438	0	54	0	0	0	0	0	0	0	0	0	1.38	1.72	4.36
(2V09) (614GB) Jonesboro, AR	3,498	3,453	98.71%	45	1.29%	0	0	3,299	0	154	0	34	0	0	0	0	0	0	0	2.35	1.61	4.80
(2V09) (614GC) Holly Springs, MS	1,471	1,470	99.93%	1	0.07%	0	0	1,461	0	0	0	0	0	0	0	0	0	0	0	0.59	0.00	4.74
(2V09) (614GD) Savannah, TN	1,119	1,104	98.66%	15	1.34%	0	0	1,090	0	14	0	10	0	0	0	0	0	0	0	1.72	0.78	3.61
(2V09) (614GE) Covington, TN	4,779	4,723	98.83%	56	1.17%	0	0	4,650	0	73	0	33	0	7	0	0	0	7	0	1.85	1.66	4.00
(2V09) (614GF) Nonconnah Boulevard, TN	13,038	12,600	96.64%	438	3.36%	0	0	11,783	0	817	0	331	0	67	0	13	0	27	0	2.47	9.45	12.78
(2V09) (614GG) Jackson, TN	2,132	2,033	95.36%	99	4.64%	0	0	1,895	0	138	0	59	0	27	0	6	0	7	0	2.35	8.95	6.06
(2V09) (614GI) Dyersburg, TN	875	821	93.83%	54	6.17%	0	0	763	0	58	0	0	0	3	0	0	0	0	0	6.56	0.00	2.68
(2V09) (614GN) Helena, AR	672	632	94.05%	40	5.95%	0	0	601	0	31	0	35	0	0	0	0	0	0	0	5.17	0.00	4.14
(2V09) (621) Mountain Home, TN HCS	101,822	99,011	97.24%	2,811	2.76%	6	0	94,217	0	4,794	0	1,866	0	542	0	207	0	196	0	3.30	5.64	3.33
(2V09) (621) Mountain Home, TN (James H. Quillen)	62,934	60,671	96.4%	2,263	3.6%	0	0	57,619	0	3,052	0	1,458	0	425	0	189	0	191	0	3.18	5.95	2.69
(2V09) (621BU) Mountain Home, TN - VADOM	116	115	99.14%	1	0.86%	0	0	115	0	0	0	0	0	0	0	0	0	0	0	0.19		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	18,216	17,926	98.41%	290	1.59%	0	0	17,437	0	489	0	215	0	64	0	0	0	5	0	2.75	1.79	3.52
(2V09) (621GA) Rogersville, TN	1,899	1,895	99.79%	4	0.21%	0	0	1,868	0	27	0	4	0	0	0	0	0	0	0	1.99	1.18	0.12
(2V09) (621GC) Norton, VA	2,173	2,157	99.26%	16	0.74%	0	0	2,058	0	0	0	0	0	0	0	0	0	0	0	3.72	0.00	3.32
(2V09) (621GG) Morristown, TN	2,568	2,558	99.61%	10	0.39%	0	0	2,514	0	44	0	10	0	0	0	0	0	0	0	1.39	3.33	0.53
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	4,869	4,775	98.07%	94	1.93%	0	0	4,232	0	0	0	51	0	35	0	0	0	0	0	6.64	2.20	5.86
(2V09) (621GJ) Bristol, VA	3,889	3,815	98.1%	74	1.9%	0	0	3,701	0	114	0	62	0	12	0	0	0	0	0	2.84	0.00	3.81
(2V09) (621GK) Campbell County, TN	1,907	1,888	99%	19	1%	0	0	1,825	0	63	0	0	0	0	0	0	0	0	0	2.30	1.06	3.93
(2V09) (621QA) Jonesville, VA	498	498	100%	0	0%	0	0	448	0	50	0	0	0	0	0	0	0	0	0	4.94		
(2V09) (621QB) Marion, VA	386	385	99.74%	1	0.26%	0	0	372	0	13	0	0	0	0	0	0	0	0	0	3.15		
(2V09) (621QC) Vansant, VA	247	243	98.38%	4	1.62%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16.77		
(2V09) (621QD) Knox County, TN	1,104	1,071	97.01%	33	2.99%	0	0	950	0	121	0	30	0	0	0	0	0	0	0		4.75	8.60
(2V09) (621QE) Downtown West, TN	1,016	1,014	99.8%	2	0.2%	0	0	978	0	36	0	0	0	0	0	0	0	0	0		2.85	
(2V09) (626) Middle Tennessee HCS	196,847	183,165	93.05%	13,682	6.95%	27	474	174,044	49	9,121	28	6,642	43	3,223	48	1,693	52	2,124	254	4.16	10.34	7.02
(2V09) (626) Nashville, TN	61,345	56,030	91.34%	5,315	8.66%	0	57	52,560	5	3,470	0	2,460	4	1,322	0	710	0	823	48	7.77	9.96	5.97
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	49,016	46,244	94.34%	2,772	5.66%	0	4	44,182	2	2,062	0	1,482	0	672	1	326	0	292	1	2.96	7.14	4.74
(2V09) (626GA) Dover, TN	1,544	1,539	99.68%	5	0.32%	0	2	1,528	1	0	0	0	1	0	0	0	0	0	0	1.32	1.75	2.42
(2V09) (626GC) Bowling Green, KY	4,821	4,642	96.29%	179	3.71%	0	0	4,466	0	176	0	132	0	30	0	0	0	13	0	2.32	3.19	25.75
(2V09) (626GE) Clarksville, TN	14,787	12,649	85.54%	2,138	14.46%	0	408	11,672	39	977	28	874	38	549	47	299	51	416	205	3.03	36.94	7.86
(2V09) (626GF) Chattanooga, TN	18,965	17,744	93.56%	1,221	6.44%	0	1	17,088	0	656	0	627	0	297	0	147	1	150	0	6.61	6.29	9.01

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (610) Northern Indiana HCS	68,333	64,460	94.33%	3,873	5.67%	51	0	61,445	0	3,015	0	1,891	0	924	0	405	0	653	0	2.70	11.04	3.37
(3V10) (610) Marion, IN	16,027	14,949	93.27%	1,078	6.73%	0	0	14,266	0	683	0	498	0	364	0	107	0	109	0	1.73	12.16	3.74
(3V10) (610A4) Fort Wayne, IN	29,373	27,414	93.33%	1,959	6.67%	0	0	25,941	0	1,473	0	840	0	360	0	256	0	503	0	3.16	11.63	1.09
(3V10) (610BU) Marion, IN - VADOM	19	18	94.74%	1	5.26%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	11,117	10,695	96.2%	422	3.8%	0	0	10,299	0	396	0	251	0	129	0	21	0	21	0	2.15	6.85	0.96
(3V10) (610GB) Muncie, IN	3,384	3,289	97.19%	95	2.81%	0	0	3,159	0	130	0	74	0	16	0	3	0	0	0	3.05	4.51	3.85
(3V10) (610GC) Goshen, IN	2,184	2,129	97.48%	55	2.52%	0	0	2,054	0	75	0	37	0	9	0	0	0	0	0	3.25	5.24	3.02
(3V10) (610GD) Peru, IN	2,830	2,723	96.22%	107	3.78%	0	0	2,664	0	59	0	80	0	0	0	0	0	0	0	3.57	10.68	1.20
(3V10) (610QA) Fort Wayne East State Boulevard, IN	3,399	3,243	95.41%	156	4.59%	0	0	3,044	0	199	0	111	0	31	0	8	0	0	0		23.37	4.64
(3V10) (655) Saginaw, MI HCS	47,316	45,540	96.25%	1,776	3.75%	29	0	43,655	0	1,885	0	1,270	0	379	0	108	0	19	0	1.76	6.50	2.12
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	24,914	23,464	94.18%	1,450	5.82%	0	0	22,321	0	1,143	0	1,010	0	330	0	91	0	19	0	1.84	6.97	1.00
(3V10) (655GA) Gaylord, MI	1,355	1,341	98.97%	14	1.03%	0	0	1,313	0	28	0	12	0	0	0	0	0	0	0	1.38	0.94	1.28
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Crow)	1,335	1,310	98.13%	25	1.87%	0	0	1,257	0	53	0	15	0	5	0	5	0	0	0	1.82	4.21	0.00
(3V10) (655GC) Oscoda, MI	2,167	2,145	98.98%	22	1.02%	0	0	2,085	0	60	0	18	0	4	0	0	0	0	0	1.46	2.77	2.50
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,775	1,734	97.69%	41	2.31%	0	0	1,687	0	47	0	32	0	3	0	6	0	0	0	1.17	4.96	2.71
(3V10) (655GE) Clare, MI	3,258	3,201	98.25%	57	1.75%	0	0	3,061	0	140	0	46	0	10	0	0	0	0	0	2.28	2.57	3.47
(3V10) (655GF) Bad Axe, MI	1,851	1,847	99.78%	4	0.22%	0	0	1,812	0	35	0	0	0	0	0	0	0	0	0	0.90	2.43	1.03
(3V10) (655GG) Cadillac, MI	1,806	1,793	99.28%	13	0.72%	0	0	1,718	0	75	0	12	0	0	0	0	0	0	0	2.50	3.85	0.42
(3V10) (655GH) Cheboygan County, MI	1,335	1,320	98.88%	15	1.12%	0	0	1,285	0	35	0	11	0	4	0	0	0	0	0	2.03	5.03	0.84
(3V10) (655GI) Grayling, MI	1,211	1,184	97.77%	27	2.23%	0	0	1,152	0	32	0	23	0	3	0	0	0	0	0	1.72	7.75	2.81
(3V10) (655QA) Saginaw Barnard Road, MI	4,276	4,185	97.87%	91	2.13%	0	0	3,992	0	193	0	73	0	0	0	0	0	0	0		1.00	2.88
(3V10) (655QB) Grand Traverse, MI	2,033	2,016	99.16%	17	0.84%	0	0	1,972	0	44	0	14	0	0	0	2	0	0	0		4.29	1.07
(3V12) (550) Danville, IL HCS	35,579	34,398	96.68%	1,181	3.32%	4	2	33,289	0	1,109	0	591	2	189	0	286	0	115	0	1.24	6.68	1.53
(3V12) (550) Danville, IL	16,234	15,563	95.87%	671	4.13%	0	2	15,067	0	496	0	305	2	106	0	152	0	108	0	0.93	6.81	1.22
(3V12) (550BY) Peoria, IL (Bob Michel)	10,616	10,185	95.94%	431	4.06%	0	0	9,728	0	457	0	216	0	77	0	132	0	6	0	1.16	9.56	2.09
(3V12) (550GA) Decatur, IL	4,759	4,699	98.74%	60	1.26%	0	0	4,599	0	100	0	52	0	5	0	2	0	0	0	1.90	2.21	0.93
(3V12) (550GD) Springfield, IL	3,094	3,078	99.48%	16	0.52%	0	0	3,035	0	43	0	15	0	0	0	0	0	0	0	1.11	1.42	1.41
(3V12) (550GF) Mattoon, IL	876	873	99.66%	3	0.34%	0	0	860	0	13	0	0	0	0	0	0	0	0	0	1.73	0.10	1.60
(3V12) (537) Chicago, IL HCS	65,749	58,267	88.62%	7,482	11.38%	3	2	52,924	1	5,343	0	4,292	0	2,011	0	733	0	446	1	5.15	13.20	6.34
(3V12) (537) Chicago, IL (Jesse Brown)	51,690	45,516	88.06%	6,174	11.94%	0	2	41,488	1	4,028	0	3,526	0	1,596	0	638	0	414	1	4.51	12.84	5.01
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	10,671	9,516	89.18%	1,155	10.82%	0	0	8,499	0	1,017	0	645	0	393	0	87	0	30	0	5.17	15.74	9.36
(3V12) (537GA) Chicago Heights, IL	958	944	98.54%	14	1.46%	0	0	904	0	0	0	0	0	0	0	0	0	0	0	2.97	0.00	3.25
(3V12) (537GD) Lakeside, IL	1,368	1,286	94.01%	82	5.99%	0	0	1,159	0	0	0	0	0	0	0	0	0	0	0	8.42		5.58
(3V12) (537HA) Auburn Gresham, IL	1,062	1,005	94.63%	57	5.37%	0	0	874	0	131	0	47	0	5	0	0	0	0	0	7.85		7.74
(3V12) (556) North Chicago, IL HCS	31,567	30,291	95.96%	1,276	4.04%	19	18	28,474	2	1,817	2	827	2	218	1	108	3	123	8	3.42	5.81	4.91
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	27,487	26,310	95.72%	1,177	4.28%	0	18	24,659	2	1,651	2	738	2	212	1	105	3	122	8	3.85	5.90	5.32
(3V12) (556GA) Evanston, IL	656	634	96.65%	22	3.35%	0	0	606	0	28	0	0	0	0	0	0	0	0	0	1.99	1.04	7.44
(3V12) (556GC) McHenry, IL	2,035	1,990	97.79%	45	2.21%	0	0	1,882	0	108	0	41	0	0	0	0	0	0	0	3.03	4.34	3.72
(3V12) (556GD) Kenosha, WI	1,389	1,357	97.7%	32	2.3%	0	0	1,327	0	30	0	29	0	2	0	0	0	0	0	1.19	1.35	3.59
(3V12) (578) Hines, IL HCS	111,218	106,446	95.71%	4,772	4.29%	5	1	100,979	1	5,467	0	2,931	0	985	0	482	0	374	0	3.11	6.53	4.24
(3V12) (578) Hines, IL (Edward Hines Junior)	88,487	84,316	95.29%	4,171	4.71%	0	1	79,867	1	4,449	0	2,518	0	857	0	445	0	351	0	3.85	6.50	4.46
(3V12) (578GA) Joliet, IL	10,480	10,111	96.48%	369	3.52%	0	0	9,562	0	549	0	250	0	82	0	23	0	0	0	2.22	7.08	4.36
(3V12) (578GC) Kankakee County, IL	1,762	1,730	98.18%	32	1.82%	0	0	1,581	0	149	0	24	0	0	0	0	0	0	0	2.78	9.47	1.59
(3V12) (578GD) Aurora, IL	2,827	2,771	98.02%	56	1.98%	0	0	2,693	0	78	0	35	0	0	0	0	0	0	0	1.21	3.59	5.67
(3V12) (578GE) Hoffman Estates, IL	2,659	2,627	98.8%	32	1.2%	0	0	2,537	0	90	0	21	0	0	0	0	0	0	0	2.72	6.95	1.78
(3V12) (578GF) LaSalle, IL	1,727	1,682	97.39%	45	2.61%	0	0	1,615	0	67	0	35	0	0	0	2	0	0	0	2.65	3.68	2.88
(3V12) (578GG) Oak Lawn, IL	3,276	3,209	97.95%	67	2.05%	0	0	3,124	0	85	0	48	0	0	0	0	0	0	0	1.76	12.19	5.09
(3V12) (585) Iron Mountain, MI HCS	14,494	13,593	93.78%	901	6.22%	8	0	12,644	0	949	0	685	0	152	0	43	0	21	0	4.80	8.33	4.40
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	9,504	8,819	92.79%	685	7.21%	0	0	8,075	0	744	0	527	0	110	0	28	0	20	0	6.81	7.84	5.55
(3V12) (585GA) Hancock, MI	503	479	95.23%	24	4.77%	0	0	459	0	20	0	12	0	0	0	5	0	0	0	1.77	19.61	3.15

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (589A5) Eastern Kansas HCS	55,226	53,241	96.41%	1,985	3.59%	0	26	51,056	14	2,185	0	1,138	12	495	0	94	0	258	0	2.67	7.74	3.68
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	25,214	24,067	95.45%	1,147	4.55%	0	17	22,998	5	1,069	0	488	12	350	0	69	0	240	0	2.38	11.76	2.70
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	20,180	19,695	97.6%	485	2.4%	0	8	19,042	8	653	0	385	0	73	0	14	0	13	0	2.65	2.77	3.26
(3V15) (589BU) Leavenworth, KS - VADOM	412	410	99.51%	2	0.49%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V15) (589GI) St. Joseph, MO	2,390	2,311	96.69%	79	3.31%	0	1	2,229	1	82	0	59	0	0	0	0	0	0	0	4.03	7.64	1.99
(3V15) (589GJ) Wyandotte County, KS	1,094	1,069	97.71%	25	2.29%	0	0	1,048	0	21	0	17	0	7	0	0	0	0	0	0.88	5.00	3.63
(3V15) (589GM) Chanute, KS	332	321	96.69%	11	3.31%	0	0	289	0	0	0	0	0	2	0	0	0	0	0	7.14		1.00
(3V15) (589GP) Garnett, KS	176	171	97.16%	5	2.84%	0	0	164	0	0	0	4	0	0	0	0	0	0	0	3.07		5.71
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	3,134	2,938	93.75%	196	6.25%	0	0	2,740	0	198	0	155	0	40	0	0	0	0	0	2.16	9.91	13.59
(3V15) (589GU) Lawrence, KS	329	320	97.26%	9	2.74%	0	0	314	0	0	0	0	0	0	0	0	0	0	0	2.26		4.44
(3V15) (589GV) Fort Scott, KS	912	899	98.57%	13	1.43%	0	0	886	0	13	0	9	0	0	0	0	0	0	0	1.40	6.75	6.18
(3V15) (589JE) Platte City, MO	995	984	98.89%	11	1.11%	0	0	936	0	48	0	9	0	0	0	0	0	0	0	2.99	4.81	3.69
(3V15) (589MA) Ft. Riley DES Clinic	56	54	96.43%	2	3.57%	0	0	3	0	51	0	0	0	0	0	0	0	0	0		25.04	18.60
(3V15) (589MD) IDES Fort Leavenworth	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		25.00	
(3V15) (589A7) Wichita, KS HCS	47,841	45,715	95.56%	2,126	4.44%	0	3	43,844	0	1,871	0	1,294	0	489	0	180	3	163	0	3.60	5.85	5.43
(3V15) (589A7) Wichita, KS (Robert J. Dole)	34,248	32,465	94.79%	1,783	5.21%	0	2	30,941	0	1,524	0	1,086	0	424	0	152	2	121	0	4.46	6.60	5.55
(3V15) (589G2) Dodge City, KS	968	948	97.93%	20	2.07%	0	0	920	0	28	0	0	0	0	0	0	0	0	0	2.66	0.83	5.49
(3V15) (589G3) Liberal, KS	276	240	86.96%	36	13.04%	0	0	237	0	3	0	0	0	5	0	8	0	16	0	18.92	0.00	4.94
(3V15) (589G4) Hays, KS	892	875	98.09%	17	1.91%	0	0	821	0	54	0	0	0	0	0	0	0	0	0	3.98	0.16	2.20
(3V15) (589G5) Parsons, KS	1,377	1,358	98.62%	19	1.38%	0	1	1,326	0	32	0	13	0	0	0	0	1	0	0	1.36	2.75	2.74
(3V15) (589G7) Hutchinson, KS	2,109	2,060	97.68%	49	2.32%	0	0	2,028	0	32	0	34	0	0	0	5	0	0	0	2.31	0.59	3.95
(3V15) (589GW) Salina, KS	3,327	3,300	99.19%	27	0.81%	0	0	3,230	0	70	0	20	0	0	0	0	0	0	0	1.37	0.60	8.07
(3V15) (589MB) IDES McConnel AFB	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.25	
(3V15) (589QB) Sedgwick County, KS	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589QC) South Parklane, KS	4,638	4,463	96.23%	175	3.77%	0	0	4,335	0	128	0	103	0	43	0	13	0	16	0		4.34	
(3V15) (657A5) Marion, IL HCS	56,744	55,289	97.44%	1,455	2.56%	0	49	53,311	2	1,978	2	842	10	349	5	106	6	158	24	2.04	5.75	3.15
(3V15) (657A5) Marion, IL	15,902	15,395	96.81%	507	3.19%	0	25	14,786	0	609	0	287	0	87	3	64	1	69	21	2.95	5.10	1.39
(3V15) (657BW) Marion MH-RRTP	142	142	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V15) (657GJ) Evansville, IN	21,670	20,915	96.52%	755	3.48%	0	1	19,990	0	925	0	404	0	226	0	41	0	84	1	2.11	6.60	5.87
(3V15) (657GK) Mount Vernon, IL	2,739	2,731	99.71%	8	0.29%	0	0	2,710	0	21	0	7	0	0	0	0	0	0	0	1.39		0.76
(3V15) (657GL) Paducah, KY	3,736	3,720	99.57%	16	0.43%	0	0	3,645	0	75	0	14	0	0	0	0	0	0	0	1.68	0.00	1.93
(3V15) (657GM) Effingham, IL	1,745	1,717	98.4%	28	1.6%	0	0	1,659	0	58	0	0	0	0	0	0	0	3	0	1.74		5.92
(3V15) (657GO) Hanson, KY	982	978	99.59%	4	0.41%	0	0	957	0	21	0	4	0	0	0	0	0	0	0	1.19		3.95
(3V15) (657GP) Owensboro, KY	2,620	2,522	96.26%	98	3.74%	0	0	2,390	0	132	0	71	0	26	0	0	0	0	0	4.60		3.84
(3V15) (657GQ) Vincennes, IN	939	938	99.89%	1	0.11%	0	0	928	0	0	0	0	0	0	0	0	0	0	0	1.54		0.60
(3V15) (657GR) Mayfield, KY	2,219	2,215	99.82%	4	0.18%	0	18	2,192	2	0	1	0	6	0	2	0	5	0	2	0.94		2.11
(3V15) (657GT) Carbondale, IL	2,561	2,544	99.34%	17	0.66%	0	0	2,498	0	46	0	16	0	0	0	0	0	0	0	1.56		0.71
(3V15) (657GU) Harrisburg, IL	573	559	97.56%	14	2.44%	0	0	543	0	0	0	0	0	0	0	0	0	0	0	3.31		1.97
(3V15) (657QD) Heartland Street, IL	916	913	99.67%	3	0.33%	0	0	872	0	41	0	2	0	0	0	0	0	0	0	2.68	1.67	2.15
(3V15) (657A4) Poplar Bluff, MO HCS	28,564	27,417	95.98%	1,147	4.02%	0	0	26,260	0	1,157	0	900	0	172	0	46	0	29	0	2.44	11.83	3.70
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	13,772	12,746	92.55%	1,026	7.45%	0	0	11,912	0	834	0	806	0	150	0	44	0	26	0	4.52	12.07	3.50
(3V15) (657GF) West Plains, MO	2,993	2,954	98.7%	39	1.3%	0	0	2,891	0	63	0	28	0	0	0	0	0	0	0	0.91	4.48	7.62
(3V15) (657GG) Paragould, AR	2,133	2,130	99.86%	3	0.14%	0	0	2,116	0	14	0	3	0	0	0	0	0	0	0	0.61	3.25	1.18
(3V15) (657GH) Cape Girardeau, MO	3,768	3,724	98.83%	44	1.17%	0	0	3,620	0	104	0	31	0	0	0	0	0	0	0	1.56	1.60	3.58
(3V15) (657GI) Farmington, MO	3,418	3,397	99.39%	21	0.61%	0	0	3,317	0	80	0	19	0	0	0	0	0	0	0	1.79	3.50	3.67
(3V15) (657GN) Salem, MO	211	208	98.58%	3	1.42%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.10		
(3V15) (657GV) Sikeston, MO	1,608	1,598	99.38%	10	0.62%	0	0	1,545	0	53	0	9	0	0	0	0	0	0	0	1.84	4.04	3.37
(3V15) (657GW) Pochontas, AR	661	660	99.85%	1	0.15%	0	0	656	0	0	0	0	0	0	0	0	0	0	0	0.53		2.78
(3V15) (657) St. Louis, MO HCS	106,728	101,904	95.48%	4,824	4.52%	23	103	95,840	31	6,064	9	3,057	9	860	11	469	10	438	33	4.78	6.65	6.31
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	50,673	47,668	94.07%	3,005	5.93%	0	2	43,987	0	3,681	0	1,997	1	527	0	246	0	235	1	15.22	6.50	8.83
(3V15) (657A0) St. Louis Jefferson Barracks, MO	27,067	25,847	95.49%	1,220	4.51%	0	71	24,473	1	1,374	9	671	8	223	11	170	10	156	32	4.46	10.72	5.50

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	29	29	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (657GA) St. Clair County, IL	4,223	4,090	96.85%	133	3.15%	0	30	3,908	30	182	0	101	0	19	0	5	0	0	0	2.53	11.70	15.29
(3V15) (657GB) St. Louis County, MO	4,590	4,568	99.52%	22	0.48%	0	0	4,397	0	171	0	17	0	0	0	2	0	0	0	2.55	3.42	1.88
(3V15) (657GD) St. Charles County, MO	4,494	4,404	98%	90	2%	0	0	4,294	0	110	0	71	0	13	0	0	0	0	0	2.59	6.57	6.54
(3V15) (657GS) Franklin County, MO	1,816	1,807	99.5%	9	0.5%	0	0	1,770	0	37	0	5	0	0	0	0	0	0	0	1.69	5.75	1.42
(3V15) (657GX) Washington Avenue, MO	3,945	3,797	96.25%	148	3.75%	0	0	3,595	0	202	0	83	0	28	0	20	0	0	0	5.35	4.43	7.94
(3V15) (657GY) Manchester Avenue, MO	3,412	3,258	95.49%	154	4.51%	0	0	3,073	0	185	0	88	0	35	0	0	0	15	0	5.95	4.08	0.00
(3V15) (657MA) IDES Scott AFB	48	48	100%	0	0%	0	0	48	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (657PC) Unknown PR RTP	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V15) (657QA) Olive Street, MO	5,134	5,094	99.22%	40	0.78%	0	0	4,980	0	114	0	22	0	11	0	0	0	0	0	3.79	1.42	2.24
(3V15) (657QB) Washington Boulevard, MO	1,253	1,250	99.76%	3	0.24%	0	0	1,243	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	40	40	100%	0	0%	0	0	39	0	0	0	0	0	0	0	0	0	0	0		1.40	2.73
(4V16) (502) Alexandria, LA HCS	52,363	50,437	96.32%	1,926	3.68%	16	3	48,119	1	2,318	2	1,211	0	281	0	228	0	206	0	2.73	8.00	5.03
(4V16) (502) Alexandria, LA	29,219	28,014	95.88%	1,205	4.12%	0	0	26,581	0	1,433	0	743	0	198	0	123	0	141	0	2.89	7.56	5.36
(4V16) (502GA) Jennings, LA	1,620	1,610	99.38%	10	0.62%	0	3	1,587	1	0	2	0	0	0	0	0	0	0	0	1.60		1.80
(4V16) (502GB) Lafayette, LA	10,181	9,823	96.48%	358	3.52%	0	0	9,484	0	339	0	196	0	32	0	82	0	48	0	3.28	10.57	0.34
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	4,621	4,483	97.01%	138	2.99%	0	0	4,313	0	170	0	97	0	19	0	0	0	0	0	3.20	8.52	3.49
(4V16) (502GF) Fort Polk, LA	3,321	3,267	98.37%	54	1.63%	0	0	3,161	0	106	0	36	0	0	0	6	0	0	0	1.10	2.07	6.84
(4V16) (502GG) Natchitoches, LA	918	917	99.89%	1	0.11%	0	0	900	0	17	0	0	0	0	0	0	0	0	0	0.46		2.10
(4V16) (502QB) Lafayette Campus B, LA	2,483	2,323	93.56%	160	6.44%	0	0	2,093	0	230	0	131	0	0	0	0	0	3	0			6.26
(4V16) (520) Gulf Coast, MS HCS	115,915	108,915	93.96%	7,000	6.04%	25	16	102,074	7	6,841	6	4,089	3	1,632	0	668	0	611	0	5.95	8.03	6.25
(4V16) (520) Biloxi, MS	39,757	37,425	94.13%	2,332	5.87%	0	0	35,064	0	2,361	0	1,478	0	468	0	180	0	206	0	6.98	6.44	6.90
(4V16) (520BZ) Pensacola, FL	45,422	42,002	92.47%	3,420	7.53%	0	16	39,083	7	2,919	6	1,886	3	823	0	359	0	352	0	7.97	8.84	7.14
(4V16) (520GA) Mobile, AL	13,785	12,980	94.16%	805	5.84%	0	0	12,215	0	765	0	453	0	241	0	80	0	0	0	4.12	11.91	6.18
(4V16) (520GB) Panama City Beach, FL	7,242	7,093	97.94%	149	2.06%	0	0	6,866	0	227	0	66	0	41	0	27	0	0	0	2.21	9.69	0.67
(4V16) (520GC) Eglin Air Force Base, FL	8,526	8,256	96.83%	270	3.17%	0	0	7,737	0	519	0	189	0	53	0	22	0	6	0	4.09	8.88	5.85
(4V16) (520QA) Panama City Beach West, FL	1,183	1,159	97.97%	24	2.03%	0	0	1,109	0	50	0	17	0	6	0	0	0	0	0		3.42	2.92
(4V16) (564) Fayetteville, AR HCS	69,232	67,355	97.29%	1,877	2.71%	9	5	64,847	2	2,508	1	1,215	0	414	0	128	1	120	1	2.83	2.77	5.48
(4V16) (564) Fayetteville, AR	26,923	26,075	96.85%	848	3.15%	0	2	25,078	0	997	1	526	0	186	0	69	0	67	1	1.48	3.37	4.77
(4V16) (564BY) Springfield, MO (Gene Taylor)	21,824	21,372	97.93%	452	2.07%	0	0	20,554	0	818	0	328	0	100	0	17	0	0	0	2.80	2.31	7.67
(4V16) (564GA) Harrison, AR	1,323	1,319	99.7%	4	0.3%	0	0	1,296	0	0	0	0	0	0	0	0	0	0	0	1.36		4.62
(4V16) (564GB) Fort Smith, AR	5,601	5,343	95.39%	258	4.61%	0	0	5,079	0	264	0	163	0	74	0	0	0	0	0	3.56	0.96	6.72
(4V16) (564GC) Branson, MO	7,350	7,247	98.6%	103	1.4%	0	0	7,118	0	129	0	72	0	10	0	0	0	0	0	4.12	0.98	1.46
(4V16) (564GD) Ozark, AR	1,014	983	96.94%	31	3.06%	0	0	955	0	0	0	20	0	0	0	0	0	0	0	2.69	12.33	3.65
(4V16) (564GE) Jay, OK	1,150	1,148	99.83%	2	0.17%	0	0	1,139	0	0	0	0	0	0	0	0	0	0	0	0.64	0.17	0.51
(4V16) (564GF) Joplin, MO	3,442	3,297	95.79%	145	4.21%	0	0	3,152	0	145	0	71	0	35	0	0	0	26	0	5.95	4.06	6.27
(4V16) (564QA) Township, AR	6	6	100%	0	0%	0	3	0	2	0	0	0	0	0	0	0	1	0	0			
(4V16) (564QB) Sunbridge, AR	599	565	94.32%	34	5.68%	0	0	470	0	95	0	30	0	3	0	0	0	0	0		8.19	
(4V16) (580) Houston, TX HCS	197,218	192,174	97.44%	5,044	2.56%	12	0	185,480	0	6,694	0	3,463	0	1,004	0	314	0	263	0	2.26	4.12	1.77
(4V16) (580) Houston, TX (Michael E. DeBakey)	112,359	108,458	96.53%	3,901	3.47%	0	0	103,762	0	4,696	0	2,676	0	761	0	244	0	220	0	2.91	4.36	2.08
(4V16) (580BY) Beaumont, TX	10,946	10,783	98.51%	163	1.49%	0	0	10,178	0	605	0	122	0	31	0	5	0	0	0	4.02	4.23	1.82
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	11,716	11,559	98.66%	157	1.34%	0	0	11,302	0	257	0	66	0	61	0	14	0	16	0	2.64	4.96	2.14
(4V16) (580GC) Galveston County, TX	2,238	2,202	98.39%	36	1.61%	0	0	2,184	0	18	0	31	0	0	0	0	0	0	0	1.01	0.00	1.45
(4V16) (580GD) Conroe, TX	15,235	15,005	98.49%	230	1.51%	0	0	14,756	0	249	0	175	0	41	0	9	0	5	0	1.63	2.05	0.81
(4V16) (580GE) Katy, TX	11,855	11,665	98.4%	190	1.6%	0	0	11,358	0	307	0	141	0	39	0	9	0	0	0	2.16	3.51	0.46
(4V16) (580GF) Lake Jackson, TX	3,242	3,242	100%	0	0%	0	0	3,231	0	11	0	0	0	0	0	0	0	0	0	0.56	0.00	0.80
(4V16) (580GG) Richmond, TX	7,359	7,198	97.81%	161	2.19%	0	0	6,913	0	285	0	133	0	24	0	0	0	0	0	2.21	3.76	5.05
(4V16) (580GH) Tomball, TX	12,322	12,166	98.73%	156	1.27%	0	0	11,985	0	181	0	90	0	32	0	24	0	10	0	0.74	2.71	1.48
(4V16) (580GJ) Texas City, TX	9,946	9,896	99.5%	50	0.5%	0	0	9,811	0	85	0	29	0	10	0	7	0	0	0	1.05	1.17	1.85
(4V16) (586) Jackson, MS HCS	69,482	66,328	95.46%	3,154	4.54%	6	142	63,867	22	2,461	20	1,596	41	849	24	325	17	384	18	3.82	6.54	2.15
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	47,593	44,885	94.31%	2,708	5.69%	0	142	43,085	22	1,800	20	1,354	41	762	24	284	17	308	18	6.00	6.31	1.72

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V16) (586GA) Kosciusko, MS	2,039	1,994	97.79%	45	2.21%	0	0	1,980	0	14	0	0	0	11	0	0	0	19	0	1.81	40.67	1.97
(4V16) (586GB) Meridian, MS	2,986	2,966	99.33%	20	0.67%	0	0	2,957	0	0	0	0	0	0	0	0	0	0	0	0.67	42.66	0.74
(4V16) (586GC) Greenville, MS	2,033	2,013	99.02%	20	0.98%	0	0	1,952	0	61	0	0	0	0	0	0	0	0	0	2.13	44.75	2.08
(4V16) (586GD) Hattiesburg, MS	6,179	6,035	97.67%	144	2.33%	0	0	5,862	0	173	0	62	0	23	0	22	0	0	0	3.90	69.65	5.22
(4V16) (586GE) Natchez, MS	1,396	1,390	99.57%	6	0.43%	0	0	1,378	0	12	0	0	0	0	0	0	0	0	0	0.51	6.25	1.62
(4V16) (586GF) Columbus, MS	1,748	1,732	99.08%	16	0.92%	0	0	1,719	0	0	0	0	0	5	0	0	0	3	0	0.60	38.92	3.15
(4V16) (586GG) McComb, MS	2,294	2,274	99.13%	20	0.87%	0	0	2,199	0	75	0	0	0	0	0	0	0	3	0	3.01	8.00	3.91
(4V16) (586QB) Dogwood View Parkway, MS	3,206	3,031	94.54%	175	5.46%	0	0	2,728	0	303	0	122	0	38	0	0	0	7	0		6.74	
(4V16) (586QC) Lakeland Drive, MS	8	8	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V16) (598) Little Rock, AR HCS	120,226	114,969	95.63%	5,257	4.37%	6	0	110,237	0	4,732	0	2,852	0	1,191	0	463	0	751	0	2.77	7.29	3.04
(4V16) (598) Little Rock, AR (John L. McClellan)	41,822	39,328	94.04%	2,494	5.96%	0	0	37,342	0	1,986	0	1,377	0	687	0	227	0	203	0	1.76	5.68	18.91
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	45,980	43,880	95.43%	2,100	4.57%	0	0	41,884	0	1,996	0	1,129	0	379	0	169	0	423	0	2.98	10.01	3.17
(4V16) (598GA) Mountain Home, AR	4,555	4,503	98.86%	52	1.14%	0	0	4,389	0	114	0	37	0	0	0	0	0	0	0	1.96	6.41	2.68
(4V16) (598GB) El Dorado, AR	2,521	2,500	99.17%	21	0.83%	0	0	2,448	0	52	0	11	0	0	0	0	0	0	0	2.28	7.78	2.77
(4V16) (598GC) Hot Springs, AR	7,353	7,137	97.06%	216	2.94%	0	0	6,998	0	139	0	128	0	55	0	15	0	0	0	3.38	3.89	2.36
(4V16) (598GD) Mena, AR	1,647	1,647	100%	0	0%	0	0	1,635	0	0	0	0	0	0	0	0	0	0	0	1.73	0.00	0.76
(4V16) (598GE) Pine Bluff, AR	3,386	3,371	99.56%	15	0.44%	0	0	3,311	0	60	0	0	0	4	0	0	0	0	0	3.01	0.33	3.13
(4V16) (598GF) Searcy, AR	3,648	3,598	98.63%	50	1.37%	0	0	3,536	0	62	0	42	0	0	0	0	0	0	0	1.36	0.00	1.45
(4V16) (598GG) Conway, AR	6,759	6,482	95.9%	277	4.1%	0	0	6,281	0	201	0	116	0	49	0	41	0	71	0	1.96	10.40	2.27
(4V16) (598GH) Russellville, AR	2,530	2,498	98.74%	32	1.26%	0	0	2,392	0	106	0	4	0	0	0	0	0	22	0	5.90	3.83	1.06
(4V16) (598QA) Little Rock Main Street, AR	25	25	100%	0	0%	0	0	21	0	4	0	0	0	0	0	0	0	0	0		7.72	
(4V16) (629) New Orleans, LA HCS	103,569	97,126	93.78%	6,443	6.22%	5	0	90,534	0	6,592	0	3,556	0	1,375	0	634	0	878	0	5.23	8.02	8.49
(4V16) (629) New Orleans, LA	67,489	62,071	91.97%	5,418	8.03%	0	0	57,445	0	4,626	0	2,886	0	1,192	0	552	0	788	0	6.31	8.86	14.00
(4V16) (629BY) Baton Rouge, LA	15,030	14,749	98.13%	281	1.87%	0	0	14,165	0	584	0	174	0	61	0	20	0	26	0	4.02	3.45	2.96
(4V16) (629GA) Houma, LA	3,740	3,710	99.2%	30	0.8%	0	0	3,654	0	56	0	0	0	0	0	0	0	0	0	1.32	0.85	2.80
(4V16) (629GB) Hammond, LA	5,343	5,174	96.84%	169	3.16%	0	0	4,934	0	240	0	128	0	23	0	0	0	0	0	2.32	4.90	7.72
(4V16) (629GC) Slidell, LA	4,569	4,331	94.79%	238	5.21%	0	0	3,602	0	729	0	163	0	0	0	17	0	34	0	12.64	3.78	0.95
(4V16) (629GD) St. John, LA	1,726	1,708	98.96%	18	1.04%	0	0	1,644	0	0	0	0	0	0	0	0	0	0	0	3.72	4.08	6.44
(4V16) (629GE) Franklin, LA	951	930	97.79%	21	2.21%	0	0	919	0	11	0	0	0	0	0	0	0	0	0	1.22	0.00	9.51
(4V16) (629GF) Bogalusa, LA	1,435	1,435	100%	0	0%	0	0	1,429	0	6	0	0	0	0	0	0	0	0	0	0.68	0.00	0.78
(4V16) (629QA) Baton Rouge South, LA	3,286	3,018	91.84%	268	8.16%	0	0	2,742	0	276	0	151	0	65	0	27	0	25	0		15.08	7.47
(4V16) (667) Shreveport, LA HCS	66,779	62,567	93.69%	4,212	6.31%	2	2	59,585	1	2,982	0	1,844	0	855	0	531	0	982	1	3.42	9.86	4.46
(4V16) (667) Shreveport, LA (Overton Brooks)	48,193	44,633	92.61%	3,560	7.39%	0	2	42,268	1	2,365	0	1,466	0	780	0	472	0	842	1	2.90	10.41	2.87
(4V16) (667GA) Texarkana, AR	5,059	4,895	96.76%	164	3.24%	0	0	4,601	0	294	0	126	0	8	0	0	0	0	0	5.10	0.45	7.14
(4V16) (667GB) Monroe, LA	5,835	5,715	97.94%	120	2.06%	0	0	5,575	0	140	0	39	0	0	0	0	0	0	0	2.94	0.24	1.11
(4V16) (667GC) Longview, TX	7,604	7,236	95.16%	368	4.84%	0	0	7,053	0	183	0	213	0	60	0	48	0	0	0	3.81	0.51	9.63
(4V16) (667QA) Knight Street, LA	88	88	100%	0	0%	0	0	88	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V17) (549) Dallas, TX HCS	203,480	190,757	93.75%	12,723	6.25%	76	39	179,950	11	10,807	5	6,060	6	3,059	0	1,938	4	1,666	13	4.84	10.40	4.45
(4V17) (549) Dallas, TX	104,860	96,460	91.99%	8,400	8.01%	0	30	90,737	8	5,723	5	3,555	4	2,081	0	1,431	2	1,333	11	5.27	11.77	3.18
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	17,082	16,650	97.47%	432	2.53%	0	1	16,018	0	632	0	362	0	41	0	13	1	16	0	2.20	5.91	0.77
(4V17) (549BY) Fort Worth, TX	45,834	42,926	93.66%	2,908	6.34%	0	2	39,997	2	2,929	0	1,589	0	717	0	438	0	164	0	6.35	6.69	6.88
(4V17) (549GD) Denton, TX	7,675	7,459	97.19%	216	2.81%	0	2	7,242	0	217	0	104	1	58	0	13	1	41	0	4.06	38.44	5.91
(4V17) (549GE) Decatur, TX	1,587	1,566	98.68%	21	1.32%	0	0	1,545	0	21	0	12	0	0	0	0	0	0	0	1.93	0.00	6.84
(4V17) (549GF) Granbury, TX	1,080	1,046	96.85%	34	3.15%	0	0	1,026	0	20	0	15	0	6	0	0	0	0	0	4.32	2.33	29.61
(4V17) (549GH) Greenville, TX	2,393	2,312	96.62%	81	3.38%	0	0	2,257	0	55	0	38	0	14	0	5	0	0	0	4.54	18.97	13.09
(4V17) (549GJ) Sherman, TX	3,141	3,103	98.79%	38	1.21%	0	4	3,040	1	63	0	0	1	0	0	0	0	0	2	2.22	7.25	1.13
(4V17) (549GK) Polk Street, TX	3,327	3,277	98.5%	50	1.5%	0	0	3,162	0	115	0	0	0	0	0	0	0	0	0	3.27	23.50	0.00
(4V17) (549GL) Plano, TX	6,161	6,005	97.47%	156	2.53%	0	0	5,734	0	271	0	96	0	0	0	0	0	0	0	4.43	17.25	3.85
(4V17) (549GM) Grand Prairie, TX	2,274	2,238	98.42%	36	1.58%	0	0	2,182	0	56	0	30	0	0	0	0	0	0	0	2.47		3.84
(4V17) (549QC) Tyler Broadway, TX	8,066	7,715	95.65%	351	4.35%	0	0	7,010	0	705	0	186	0	101	0	25	0	39	0	5.54	12.95	7.75
(4V17) (671) San Antonio, TX HCS	177,952	166,287	93.44%	11,665	6.56%	176	25	157,687	9	8,600	2	7,404	0	2,585	1	805	5	871	8	1.84	11.30	5.57
(4V17) (671) San Antonio, TX (Audie L. Murphy)	67,497	62,294	92.29%	5,203	7.71%	0	5	57,805	2	4,489	0	3,503	0	1,126	0	316	1	258	2	3.40	8.07	4.19

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (623) Muskogee, OK HCS	62,603	59,409	94.9%	3,194	5.1%	5	18	56,829	10	2,580	7	2,160	0	755	0	185	0	94	1	2.33	7.02	6.76
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	26,312	25,051	95.21%	1,261	4.79%	0	0	23,943	0	1,108	0	941	0	212	0	58	0	50	0	1.61	5.73	6.97
(4V19) (623BY) Tulsa, OK (Ernest Childers)	21,598	20,304	94.01%	1,294	5.99%	0	0	19,483	0	821	0	796	0	386	0	87	0	25	0	3.07	9.94	4.56
(4V19) (623GA) McAlester, OK	2,097	2,050	97.76%	47	2.24%	0	0	2,003	0	47	0	35	0	6	0	0	0	0	0	2.58	0.00	2.76
(4V19) (623GB) Vinita, OK	2,716	2,695	99.23%	21	0.77%	0	0	2,644	0	51	0	15	0	5	0	0	0	0	0	0.94	7.28	3.06
(4V19) (623GC) McCurtain County, OK	954	948	99.37%	6	0.63%	0	0	913	0	35	0	3	0	0	0	0	0	0	0	1.63	20.33	1.85
(4V19) (623QA) Muskogee East, OK	2,090	2,024	96.84%	66	3.16%	0	0	1,921	0	103	0	43	0	17	0	5	0	0	0			4.29
(4V19) (623QB) Tulsa Eleventh Street, OK	5,461	4,969	90.99%	492	9.01%	0	18	4,595	10	374	7	321	0	128	0	32	0	11	1		12.00	8.60
(4V19) (623QC) Yale Avenue, OK	1,375	1,368	99.49%	7	0.51%	0	0	1,327	0	41	0	0	0	0	0	0	0	0	0		1.59	
(4V19) (635) Oklahoma City, OK HCS	110,739	105,700	95.45%	5,039	4.55%	130	2	101,001	0	4,699	2	2,987	0	1,212	0	395	0	445	0	1.45	7.57	5.85
(4V19) (635) Oklahoma City, OK	69,441	64,854	93.39%	4,587	6.61%	0	2	60,960	0	3,894	2	2,619	0	1,157	0	386	0	425	0	2.47	7.88	6.83
(4V19) (635GA) Lawton, OK	15,909	15,601	98.06%	308	1.94%	0	0	15,067	0	534	0	262	0	34	0	0	0	7	0	1.32	5.08	2.01
(4V19) (635GB) Wichita Falls, TX	3,783	3,771	99.68%	12	0.32%	0	0	3,728	0	43	0	0	0	0	0	0	0	0	0	1.03	3.29	2.97
(4V19) (635GC) Blackwell, OK	347	342	98.56%	5	1.44%	0	0	340	0	0	0	4	0	0	0	0	0	0	0	0.04	65.33	11.20
(4V19) (635GD) Ada, OK	302	302	100%	0	0%	0	0	299	0	3	0	0	0	0	0	0	0	0	0	0.22	1.44	0.93
(4V19) (635GE) Stillwater, OK	1,648	1,638	99.39%	10	0.61%	0	0	1,629	0	9	0	9	0	0	0	0	0	0	0	0.16	8.43	3.19
(4V19) (635GF) Altus, OK	1,158	1,155	99.74%	3	0.26%	0	0	1,147	0	8	0	0	0	0	0	0	0	0	0	0.47	5.30	2.34
(4V19) (635GG) Enid, OK	1,038	1,030	99.23%	8	0.77%	0	0	1,005	0	25	0	8	0	0	0	0	0	0	0	1.26	2.22	9.39
(4V19) (635HB) Ardmore, OK	1,543	1,537	99.61%	6	0.39%	0	0	1,521	0	16	0	4	0	0	0	0	0	0	0	1.03	20.70	2.17
(4V19) (635QA) North May, OK	4,016	3,998	99.55%	18	0.45%	0	0	3,938	0	60	0	0	0	3	0	0	0	0	0	1.08	0.44	0.67
(4V19) (635QB) South Oklahoma City, OK	9,820	9,739	99.18%	81	0.82%	0	0	9,639	0	100	0	54	0	0	0	3	0	0	0	0.81	11.13	7.81
(4V19) (635QC) Fourteenth Street, OK	1,734	1,733	99.94%	1	0.06%	0	0	1,728	0	0	0	0	0	0	0	0	0	0	0	1.51		
(4V19) (436) Montana HCS	46,903	42,168	89.9%	4,735	10.1%	8	25	39,714	1	2,454	1	2,116	4	1,273	4	625	6	721	9	7.26	18.20	4.96
(4V19) (436) Fort Harrison, MT	15,052	13,019	86.49%	2,033	13.51%	0	7	11,889	1	1,130	0	863	2	536	1	309	3	325	0	4.48	21.41	7.16
(4V19) (436A4) Miles City, MT	333	268	80.48%	65	19.52%	0	0	256	0	12	0	46	0	6	0	4	0	9	0	8.54	76.36	1.88
(4V19) (436GA) Anaconda, MT	1,791	1,762	98.38%	29	1.62%	0	0	1,740	0	22	0	13	0	6	0	4	0	6	0	1.65	24.00	1.85
(4V19) (436GB) Great Falls, MT	2,750	2,486	90.4%	264	9.6%	0	7	2,357	0	129	1	156	2	76	3	0	0	0	1	8.60	13.12	3.14
(4V19) (436GC) Missoula, MT (David J. Thatcher)	6,827	6,503	95.25%	324	4.75%	0	0	6,258	0	245	0	153	0	93	0	43	0	35	0	3.92	9.53	3.54
(4V19) (436GD) Bozeman, MT	1,578	1,518	96.2%	60	3.8%	0	0	1,448	0	70	0	41	0	0	0	0	0	9	0	4.92	8.76	2.89
(4V19) (436GF) Kalispell, MT	5,130	4,877	95.07%	253	4.93%	0	0	4,735	0	142	0	125	0	76	0	33	0	19	0	4.39	15.68	6.04
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	6,130	5,474	89.3%	656	10.7%	0	11	5,097	0	377	0	304	0	127	0	64	3	161	8	10.05	13.65	3.44
(4V19) (436GI) Glasgow, MT	130	125	96.15%	5	3.85%	0	0	118	0	0	0	0	0	0	0	0	0	0	0	4.79	3.50	0.00
(4V19) (436GK) Glendive, MT	168	155	92.26%	13	7.74%	0	0	145	0	10	0	7	0	5	0	0	0	0	0	3.20	21.80	7.52
(4V19) (436GL) Cut Bank, MT	101	92	91.09%	9	8.91%	0	0	73	0	19	0	8	0	0	0	0	0	0	0	11.80	2.00	1.30
(4V19) (436GM) Lewistown, MT	463	395	85.31%	68	14.69%	0	0	376	0	19	0	15	0	0	0	21	0	0	0	32.89	6.85	1.22
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	3,771	3,124	82.84%	647	17.16%	0	0	2,964	0	160	0	259	0	249	0	72	0	67	0	15.97	4.43	
(4V19) (436HC) Havre, MT (Merril Lundman)	275	201	73.09%	74	26.91%	0	0	192	0	9	0	18	0	0	0	23	0	0	0	33.85	4.33	4.65
(4V19) (436MA) IDES Malmstrom AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V19) (436QA) Hamilton, MT	1,222	1,176	96.24%	46	3.76%	0	0	1,149	0	27	0	26	0	0	0	0	0	9	0	4.89	5.00	7.92
(4V19) (436QB) Plentywood, MT	25	23	92%	2	8%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.44	3.00	0.00
(4V19) (436QC) Helena, MT	1,156	969	83.82%	187	16.18%	0	0	893	0	76	0	75	0	54	0	25	0	33	0			
(4V19) (442) Cheyenne, WY HCS	20,390	18,876	92.57%	1,514	7.43%	17	0	17,584	0	1,292	0	975	0	349	0	112	0	78	0	3.36	8.36	6.55
(4V19) (442) Cheyenne, WY	11,491	10,721	93.3%	770	6.7%	0	0	9,983	0	738	0	503	0	140	0	76	0	51	0	2.69	6.73	6.62
(4V19) (442GB) Sidney, NE	169	150	88.76%	19	11.24%	0	0	141	0	9	0	15	0	0	0	0	0	0	0	5.23	9.91	1.04
(4V19) (442GC) Fort Collins, CO	2,387	2,276	95.35%	111	4.65%	0	0	2,122	0	154	0	94	0	8	0	4	0	0	0	2.86	5.23	6.55
(4V19) (442GD) Loveland, CO	5,726	5,155	90.03%	571	9.97%	0	0	4,786	0	369	0	324	0	195	0	32	0	20	0	4.32	11.88	7.15
(4V19) (442HK) Wheatland, WY - Mobile	84	83	98.81%	1	1.19%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.05		0.00
(4V19) (442QA) Rawlins, WY	144	141	97.92%	3	2.08%	0	0	138	0	0	0	0	0	0	0	0	0	0	0	1.98	0.55	2.81
(4V19) (442QB) Torrington, WY - Mobile	107	107	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.22		0.73
(4V19) (442QD) Laramie, WY - Mobile	162	137	84.57%	25	15.43%	0	0	122	0	0	0	0	0	0	0	0	0	0	0	9.56		5.42
(4V19) (442QE) Sterling, CO	120	106	88.33%	14	11.67%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6.17		6.56
(4V19) (554) Aurora, CO HCS	103,498	91,249	88.16%	12,249	11.84%	33	178	84,637	83	6,612	40	6,294	16	3,083	7	1,525	12	1,347	20	5.68	12.65	11.71

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (554) Aurora, CO (Rocky Mountain	48,900	41,761	85.4%	7,139	14.6%	0	72	38,434	65	3,327	0	3,446	1	1,956	1	976	0	761	5	9.58	10.36	17.72
(4V19) (554A5) Denver, CO	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (554GB) Aurora, CO	4,512	4,342	96.23%	170	3.77%	0	0	4,160	0	182	0	136	0	18	0	0	0	14	0	3.81	34.18	8.52
(4V19) (554GC) Golden, CO	8,330	7,624	91.52%	706	8.48%	0	48	7,080	9	544	36	565	3	101	0	36	0	4	0	4.80	14.91	7.92
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	9,261	8,271	89.31%	990	10.69%	0	0	7,732	0	539	0	500	0	242	0	104	0	144	0	4.43	21.02	8.71
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	26,951	24,034	89.18%	2,917	10.82%	0	56	22,379	8	1,655	4	1,373	11	729	6	397	12	418	15	5.50	18.75	11.34
(4V19) (554GF) Alamosa, CO	510	501	98.24%	9	1.76%	0	2	491	1	10	0	0	1	0	0	0	0	0	0	3.43	3.53	3.23
(4V19) (554GG) La Junta, CO	872	856	98.17%	16	1.83%	0	0	829	0	27	0	0	0	0	0	0	0	0	0	2.14	4.11	3.39
(4V19) (554GH) Lamar, CO	339	328	96.76%	11	3.24%	0	0	309	0	19	0	0	0	8	0	0	0	0	0	5.49	0.75	2.10
(4V19) (554GI) Burlington, CO	477	470	98.53%	7	1.47%	0	0	464	0	0	0	5	0	0	0	0	0	0	0	2.01	22.60	0.93
(4V19) (554GJ) Denver East 9th Avenue, CO	2,009	1,919	95.52%	90	4.48%	0	0	1,756	0	163	0	85	0	0	0	0	0	0	0	5.20	0.00	0.39
(4V19) (554MA) IDES Fort Carson	39	37	94.87%	2	5.13%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		9.74	4.50
(4V19) (554QA) York Street, CO	24	24	100%	0	0%	0	0	24	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,130	947	83.81%	183	16.19%	0	0	818	0	129	0	158	0	18	0	0	0	0	0		27.26	
(4V19) (554QC) Salida, CO	134	125	93.28%	9	6.72%	0	0	116	0	0	0	4	0	4	0	0	0	0	0	0.91	29.24	1.42
(4V19) (575) Grand Junction, CO HCS	14,931	14,094	94.39%	837	5.61%	71	4	13,175	1	919	1	582	0	165	0	52	1	38	1	2.75	7.76	2.51
(4V19) (575) Grand Junction, CO	13,152	12,382	94.15%	770	5.85%	0	1	11,560	0	822	1	542	0	147	0	47	0	34	0	2.50	8.07	2.46
(4V19) (575GA) Montrose, CO	1,055	1,028	97.44%	27	2.56%	0	3	973	1	55	0	16	0	10	0	0	1	0	1	3.19	3.98	2.54
(4V19) (575GB) Craig, CO (Major William Edward Adams)	194	185	95.36%	9	4.64%	0	0	171	0	14	0	4	0	4	0	0	0	0	0	4.72	7.26	2.03
(4V19) (575QA) Glenwood Springs, CO	291	266	91.41%	25	8.59%	0	0	249	0	17	0	16	0	4	0	0	0	0	0	3.47	13.10	3.70
(4V19) (575QB) Moab, UT	239	233	97.49%	6	2.51%	0	0	222	0	11	0	0	0	0	0	0	0	0	0	4.46	2.13	3.38
(4V19) (660) Salt Lake City, UT HCS	69,656	63,920	91.77%	5,736	8.23%	41	309	59,823	40	4,097	37	3,294	74	1,341	35	597	28	504	95	4.82	9.59	4.81
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	51,798	46,794	90.34%	5,004	9.66%	0	151	43,251	20	3,543	10	2,800	30	1,227	22	549	15	428	54	5.13	9.74	3.60
(4V19) (660GA) Pocatello, ID	2,956	2,887	97.67%	69	2.33%	0	0	2,766	0	121	0	33	0	13	0	0	0	14	0	2.31	6.00	16.42
(4V19) (660GB) Ogden, UT	4,685	4,555	97.23%	130	2.77%	0	66	4,467	0	88	1	96	3	0	13	0	13	11	36	4.59	2.46	5.12
(4V19) (660GD) Roosevelt, UT	398	381	95.73%	17	4.27%	0	0	377	0	0	0	5	0	0	0	0	0	0	0	10.14	0.75	1.71
(4V19) (660GE) Orem, UT	1,948	1,878	96.41%	70	3.59%	0	4	1,842	4	36	0	45	0	17	0	5	0	3	0	2.98	8.63	3.23
(4V19) (660GG) St. George, UT	1,964	1,884	95.93%	80	4.07%	0	83	1,807	16	77	26	63	41	8	0	0	0	7	0	2.32	8.20	6.99
(4V19) (660GJ) Western Salt Lake, UT	2,464	2,343	95.09%	121	4.91%	0	0	2,250	0	93	0	91	0	14	0	0	0	0	0	4.22	6.33	6.76
(4V19) (660GK) Elko, NV	141	72	51.06%	69	48.94%	0	1	60	0	12	0	65	0	0	0	0	0	0	1	34.55	12.71	0.00
(4V19) (660MA) IDES Hill AFB	9	9	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		3.00	0.00
(4V19) (660QA) Idaho Falls, ID	2,311	2,247	97.23%	64	2.77%	0	0	2,186	0	61	0	35	0	11	0	0	0	0	0	5.55	10.23	12.78
(4V19) (660QB) Price, UT	181	157	86.74%	24	13.26%	0	4	146	0	0	0	13	0	5	0	5	0	0	4	11.64	2.14	4.86
(4V19) (660QC) Weber County, UT	801	713	89.01%	88	10.99%	0	0	662	0	51	0	48	0	23	0	12	0	5	0			9.72
(4V19) (666) Sheridan, WY HCS	9,344	8,991	96.22%	353	3.78%	4	0	8,513	0	478	0	265	0	52	0	0	0	0	0	4.48	5.34	4.61
(4V19) (666) Sheridan, WY	3,570	3,402	95.29%	168	4.71%	0	0	3,169	0	233	0	137	0	22	0	0	0	0	0	7.09	5.58	3.45
(4V19) (666GB) Casper, WY	2,504	2,435	97.24%	69	2.76%	0	0	2,349	0	86	0	41	0	0	0	0	0	0	0	2.39	3.05	6.89
(4V19) (666GC) Riverton, WY	576	560	97.22%	16	2.78%	0	0	539	0	21	0	0	0	0	0	0	0	0	0	4.77	5.29	3.38
(4V19) (666GD) Cody, WY	607	580	95.55%	27	4.45%	0	0	558	0	0	0	15	0	0	0	0	0	0	0	6.12	0.00	2.71
(4V19) (666GE) Gillette, WY	899	885	98.44%	14	1.56%	0	0	855	0	30	0	12	0	0	0	0	0	0	0	3.43	7.00	6.57
(4V19) (666GF) Rock Springs, WY	738	690	93.5%	48	6.5%	0	0	621	0	69	0	41	0	4	0	0	0	0	0	7.80	2.83	4.36
(4V19) (666QA) Afton, WY	330	326	98.79%	4	1.21%	0	0	316	0	10	0	0	0	0	0	0	0	0	0	2.19		6.00
(4V19) (666QB) Evanston, WY	71	67	94.37%	4	5.63%	0	0	62	0	0	0	4	0	0	0	0	0	0	0	6.03	0.00	3.36
(4V19) (666QC) Worland, WY	49	46	93.88%	3	6.12%	0	0	44	0	0	0	0	0	0	0	0	0	0	0	3.33	3.50	10.92
(5V20) (463) Anchorage, AK HCS	7,864	7,468	94.96%	396	5.04%	8	17	6,924	7	544	0	304	8	60	1	14	0	18	1	5.60	5.05	4.72
(5V20) (463) Anchorage, AK	4,548	4,348	95.6%	200	4.4%	0	17	4,049	7	299	0	162	8	25	1	6	0	7	1	4.71	4.42	3.72
(5V20) (463BU) Anchorage, AK - VADOM	46	46	100%	0	0%	0	0	46	0	0	0	0	0	0	0	0	0	0	0			0.60
(5V20) (463GA) Fairbanks, AK	1,176	1,090	92.69%	86	7.31%	0	0	953	0	137	0	67	0	14	0	0	0	0	0	9.31	12.15	4.14
(5V20) (463GB) Kenai, AK	922	900	97.61%	22	2.39%	0	0	858	0	0	0	0	0	0	0	0	0	0	0	4.38	3.38	2.71
(5V20) (463GC) Mat-Su, AK	859	782	91.04%	77	8.96%	0	0	735	0	47	0	56	0	16	0	0	0	0	0	4.78	12.96	12.58
(5V20) (463GD) Homer, AK	109	103	94.5%	6	5.5%	0	0	93	0	10	0	0	0	0	0	0	0	0	0	5.72	79.00	4.67
(5V20) (463GE) Juneau, AK	204	199	97.55%	5	2.45%	0	0	190	0	9	0	0	0	0	0	0	0	0	0	3.56	0.25	2.08

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (531) Boise, ID HCS	32,893	30,591	93%	2,302	7%	2	17	28,929	4	1,662	2	1,434	4	442	7	241	0	185	0	4.78	8.18	4.09
(5V20) (531) Boise, ID	27,595	25,532	92.52%	2,063	7.48%	0	17	24,053	4	1,479	2	1,279	4	414	7	212	0	158	0	5.18	8.27	4.53
(5V20) (531GE) Twin Falls, ID	1,313	1,284	97.79%	29	2.21%	0	0	1,254	0	0	0	19	0	3	0	0	0	4	0	2.17	3.52	2.99
(5V20) (531GG) Caldwell, ID	3,298	3,097	93.91%	201	6.09%	0	0	2,955	0	142	0	130	0	24	0	25	0	22	0	5.21	8.14	2.57
(5V20) (531GH) Burns, OR	209	207	99.04%	2	0.96%	0	0	205	0	0	0	0	0	0	0	0	0	0	0	0.34		0.00
(5V20) (531GI) Mountain Home, ID	289	283	97.92%	6	2.08%	0	0	278	0	5	0	0	0	0	0	0	0	0	0	3.13	0.50	0.06
(5V20) (531GJ) Salmon, ID	189	188	99.47%	1	0.53%	0	0	184	0	0	0	0	0	0	0	0	0	0	0	4.66	0.33	0.00
(5V20) (648) Portland, OR HCS	93,513	83,836	89.65%	9,677	10.35%	16	342	77,944	70	5,892	27	5,533	12	2,439	23	899	39	806	171	4.86	14.37	2.83
(5V20) (648) Portland, OR	50,785	44,345	87.32%	6,440	12.68%	0	43	40,863	43	3,482	0	3,545	0	1,604	0	687	0	604	0	11.78	14.07	1.24
(5V20) (648A4) Portland Vancouver, WA	16,894	15,610	92.4%	1,284	7.6%	0	285	14,470	26	1,140	26	951	10	216	19	72	37	45	167	3.09	12.06	3.74
(5V20) (648BU) Vancouver, WA - VADOM	44	44	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	5,269	4,756	90.26%	513	9.74%	0	0	4,464	0	292	0	269	0	176	0	28	0	40	0	2.42	24.19	3.53
(5V20) (648GB) Salem, OR	8,615	7,646	88.75%	969	11.25%	0	7	7,263	0	383	1	415	1	384	3	82	2	88	0	6.37	15.97	8.11
(5V20) (648GD) North Coast, OR	295	282	95.59%	13	4.41%	0	2	273	1	9	0	11	1	0	0	0	0	0	0	6.17	5.33	0.37
(5V20) (648GE) Fairview, OR	3,307	3,203	96.86%	104	3.14%	0	0	3,091	0	112	0	69	0	15	0	7	0	13	0	3.04	24.17	0.67
(5V20) (648GF) Hillsboro, OR	4,035	3,820	94.67%	215	5.33%	0	0	3,500	0	320	0	181	0	19	0	9	0	6	0	4.69	14.39	1.39
(5V20) (648GG) West Linn, OR	2,429	2,358	97.08%	71	2.92%	0	0	2,290	0	68	0	45	0	12	0	11	0	3	0	2.63	17.22	2.37
(5V20) (648GH) Newport, OR	222	197	88.74%	25	11.26%	0	5	174	0	23	0	16	0	6	1	0	0	3	4	21.58		0.00
(5V20) (648GI) Portland 1st Avenue, OR	233	214	91.85%	19	8.15%	0	0	179	0	35	0	15	0	0	0	0	0	0	0	11.30	8.20	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	1,385	1,361	98.27%	24	1.73%	0	0	1,333	0	28	0	16	0	0	0	0	0	0	0	1.90	21.64	1.21
(5V20) (653) Roseburg, OR HCS	37,490	35,618	95.01%	1,872	4.99%	91	73	34,064	18	1,554	9	1,217	9	374	18	154	10	127	9	2.69	8.68	3.18
(5V20) (653) Roseburg, OR	15,861	15,170	95.64%	691	4.36%	0	20	14,439	2	731	3	485	3	110	6	52	6	44	0	2.63	7.39	3.59
(5V20) (653BV) Roseburg, OR - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	17,431	16,346	93.78%	1,085	6.22%	0	24	15,687	12	659	3	683	3	245	6	87	0	70	0	2.38	9.98	2.20
(5V20) (653GA) North Bend, OR	1,520	1,482	97.5%	38	2.5%	0	9	1,420	0	62	0	30	0	4	1	0	0	0	8	5.42	17.00	1.97
(5V20) (653GB) Brookings, OR	1,196	1,173	98.08%	23	1.92%	0	20	1,111	4	62	3	13	3	8	5	0	4	0	1	4.68		1.01
(5V20) (653QA) Downtown Eugene, OR	1,481	1,446	97.64%	35	2.36%	0	0	1,406	0	0	0	0	0	0	0	12	0	0	0			3.79
(5V20) (663) Puget Sound, WA HCS	79,895	70,763	88.57%	9,132	11.43%	418	993	64,848	52	5,915	40	5,487	79	2,135	65	871	64	639	693	9.63	14.33	6.26
(5V20) (663) Seattle, WA	38,112	33,814	88.72%	4,298	11.28%	0	767	31,021	25	2,793	21	2,537	36	944	35	472	31	345	619	9.44	13.18	7.48
(5V20) (663A4) American Lake, WA	31,125	27,217	87.44%	3,908	12.56%	0	136	25,087	14	2,130	15	2,346	25	1,039	25	325	24	198	33	8.97	16.14	5.44
(5V20) (663GA) Bellevue, WA	1,964	1,706	86.86%	258	13.14%	0	0	1,433	0	273	0	190	0	29	0	0	0	28	0	14.24	12.34	3.47
(5V20) (663GB) Bremerton, WA	1,644	1,409	85.71%	235	14.29%	0	90	1,261	13	148	4	118	18	60	5	36	9	0	41	16.81	14.15	0.95
(5V20) (663GC) Mount Vernon, WA	3,094	2,910	94.05%	184	5.95%	0	0	2,543	0	367	0	99	0	25	0	22	0	38	0	8.79	12.66	4.01
(5V20) (663GD) South Sound, WA	2,832	2,692	95.06%	140	4.94%	0	0	2,616	0	76	0	120	0	15	0	0	0	0	0	4.08	16.33	6.06
(5V20) (663GE) North Olympic Peninsula, WA	888	787	88.63%	101	11.37%	0	0	663	0	124	0	72	0	20	0	0	0	6	0	11.33	19.06	0.56
(5V20) (663HK) Puget Sound, WA - Mobile	236	228	96.61%	8	3.39%	0	0	224	0	0	0	0	0	0	0	0	0	0	0	2.64		
(5V20) (668) Spokane, WA HCS	26,045	23,697	90.98%	2,348	9.02%	157	321	21,689	28	2,008	30	1,560	104	506	104	134	41	148	14	6.81	10.79	3.41
(5V20) (668) Spokane, WA (Mann-Grandstaff)	22,358	20,258	90.61%	2,100	9.39%	0	321	18,539	28	1,719	30	1,425	104	431	104	109	41	135	14	5.98	10.67	3.61
(5V20) (668GA) Wenatchee, WA	1,095	960	87.67%	135	12.33%	0	0	863	0	97	0	55	0	58	0	19	0	3	0	11.35	17.20	0.83
(5V20) (668GB) Coeur d Alene, ID	2,198	2,111	96.04%	87	3.96%	0	0	1,962	0	149	0	67	0	10	0	5	0	0	0	6.61	6.45	2.43
(5V20) (668HK) Spokane, WA - Mobile	140	130	92.86%	10	7.14%	0	0	104	0	0	0	0	0	0	0	0	0	0	0	13.95		
(5V20) (668QB) Libby, MT	103	96	93.2%	7	6.8%	0	0	89	0	0	0	0	0	0	0	0	0	0	0	8.32		17.39
(5V20) (668QD) Sandpoint, ID	149	140	93.96%	9	6.04%	0	0	130	0	0	0	6	0	0	0	0	0	0	0	4.66		18.00
(5V20) (668QE) Spokane 2nd Avenue, WA	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	17,542	16,623	94.76%	919	5.24%	19	17	15,931	0	692	0	499	0	148	2	88	0	184	15	4.34	9.56	2.89
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	10,675	9,931	93.03%	744	6.97%	0	16	9,484	0	447	0	379	0	124	1	78	0	163	15	4.40	9.57	2.89
(5V20) (687GA) Richland, WA	2,056	2,038	99.12%	18	0.88%	0	0	1,969	0	69	0	12	0	0	0	0	0	0	0	3.16	8.22	2.45
(5V20) (687GB) Lewiston, ID	653	629	96.32%	24	3.68%	0	0	576	0	53	0	20	0	0	0	0	0	0	0	6.92		3.45
(5V20) (687GC) La Grande, OR	314	281	89.49%	33	10.51%	0	0	256	0	25	0	24	0	0	0	0	0	0	0	9.94	38.00	2.88
(5V20) (687HA) Yakima, WA	3,734	3,635	97.35%	99	2.65%	0	1	3,543	0	92	0	63	0	0	1	7	0	16	0	4.03	4.74	3.35
(5V20) (687QB) Morrow County, OR	95	95	100%	0	0%	0	0	92	0	0	0	0	0	0	0	0	0	0	0	2.28		
(5V20) (687QC) Wallowa County, OR	15	14	93.33%	1	6.67%	0	0	11	0	3	0	0	0	0	0	0	0	0	0	12.14		7.25

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (692) White City, OR HCS	9,866	8,868	89.88%	998	10.12%	2	80	8,111	15	757	9	755	17	190	9	26	10	27	20	9.91	9.67	3.13
(5V20) (692) White City, OR	7,769	6,894	88.74%	875	11.26%	0	80	6,306	15	588	9	658	17	169	9	23	10	25	20	14.22	9.81	2.55
(5V20) (692GA) Klamath Falls, OR	1,404	1,327	94.52%	77	5.48%	0	0	1,243	0	84	0	62	0	10	0	0	0	0	0	4.29	5.12	5.02
(5V20) (692GB) Grants Pass, OR	693	647	93.36%	46	6.64%	0	0	562	0	85	0	35	0	11	0	0	0	0	0	9.12	5.22	6.44
(5V21) (358) Manila, PI HCS	11,986	10,146	84.65%	1,840	15.35%	1	0	8,512	0	1,634	0	829	0	271	0	112	0	628	0	14.21	30.66	23.70
(5V21) (358) Manila, PH	11,986	10,146	84.65%	1,840	15.35%	0	0	8,512	0	1,634	0	829	0	271	0	112	0	628	0	14.21	30.66	23.70
(5V21) (459) Honolulu, HI HCS	45,169	40,730	90.17%	4,439	9.83%	7	5	38,319	0	2,411	0	2,038	0	1,145	4	580	1	676	0	7.60	17.10	5.15
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	27,081	23,826	87.98%	3,255	12.02%	0	0	22,501	0	1,325	0	1,559	0	879	0	379	0	438	0	9.95	15.22	1.77
(5V21) (459GA) Maui, HI	2,933	2,672	91.1%	261	8.9%	0	0	2,528	0	144	0	119	0	62	0	35	0	45	0	3.59	30.87	17.12
(5V21) (459GB) Hilo, HI	3,822	3,567	93.33%	255	6.67%	0	0	3,404	0	163	0	94	0	76	0	29	0	56	0	5.46	22.96	4.01
(5V21) (459GC) Kailua-Kona, HI	1,629	1,474	90.48%	155	9.52%	0	0	1,395	0	79	0	43	0	26	0	43	0	43	0	5.30	41.63	3.90
(5V21) (459GD) Lihue, HI	2,215	2,101	94.85%	114	5.15%	0	0	1,997	0	104	0	49	0	22	0	19	0	24	0	6.26	14.18	3.59
(5V21) (459GE) Guam, GU	3,315	3,177	95.84%	138	4.16%	0	5	2,970	0	207	0	64	0	31	4	21	1	22	0	4.51	21.27	2.70
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	1,017	869	85.45%	148	14.55%	0	0	803	0	66	0	49	0	29	0	41	0	29	0	8.06	27.69	1.70
(5V21) (459GG) Leeward Oahu, HI	3,005	2,908	96.77%	97	3.23%	0	0	2,592	0	316	0	56	0	0	0	0	0	14	0	6.82	110.25	5.20
(5V21) (459GH) Saipan, MP	73	59	80.82%	14	19.18%	0	0	54	0	0	0	0	0	0	0	0	0	5	0	0.00	42.70	4.81
(5V21) (459QB) Molokai, HI	79	77	97.47%	2	2.53%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.89	15.00	0.40
(5V21) (570) Fresno, CA HCS	41,571	39,035	93.9%	2,536	6.1%	3	0	36,328	0	2,707	0	1,427	0	589	0	400	0	120	0	4.90	6.71	8.29
(5V21) (570) Fresno, CA	36,963	34,621	93.66%	2,342	6.34%	0	0	32,095	0	2,526	0	1,349	0	526	0	371	0	96	0	6.44	6.75	7.62
(5V21) (570GA) Merced, CA	1,970	1,899	96.4%	71	3.6%	0	0	1,830	0	69	0	20	0	31	0	14	0	0	0	2.76	6.45	7.24
(5V21) (570GB) Tulare, CA	2,027	1,975	97.43%	52	2.57%	0	0	1,896	0	79	0	24	0	11	0	7	0	0	0	1.52	2.19	13.88
(5V21) (570GC) Oakhurst, CA	611	540	88.38%	71	11.62%	0	0	507	0	33	0	34	0	21	0	0	0	0	0	15.63	7.11	18.17
(5V21) (612A4) N. California HCS	122,885	113,988	92.76%	8,897	7.24%	18	55	108,480	13	5,508	8	5,201	19	1,991	1	869	0	836	14	3.06	8.83	4.82
(5V21) (612A4) Sacramento, CA	42,682	39,076	91.55%	3,606	8.45%	0	0	37,071	0	2,005	0	2,096	0	935	0	319	0	256	0	3.68	8.66	4.67
(5V21) (612B4) Redding, CA	9,492	8,572	90.31%	920	9.69%	0	27	8,257	9	315	5	411	0	320	1	122	0	67	12	3.47	13.75	17.05
(5V21) (612BY) Oakland, CA	5,853	5,468	93.42%	385	6.58%	0	0	5,156	0	312	0	288	0	60	0	21	0	16	0	2.67	9.30	0.15
(5V21) (612GD) Fairfield, CA	4,720	4,375	92.69%	345	7.31%	0	0	4,003	0	372	0	220	0	25	0	49	0	51	0	1.23	28.74	0.63
(5V21) (612GE) Mare Island, CA	6,462	6,252	96.75%	210	3.25%	0	0	6,086	0	166	0	144	0	31	0	9	0	26	0	1.23	4.65	0.24
(5V21) (612GF) Martinez, CA	18,628	16,821	90.3%	1,807	9.7%	0	11	15,717	1	1,104	0	1,131	10	355	0	166	0	155	0	4.25	10.29	3.40
(5V21) (612GG) Chico, CA	7,185	6,999	97.41%	186	2.59%	0	10	6,737	3	262	3	122	4	30	0	21	0	13	0	3.68	3.43	1.78
(5V21) (612GH) McClellan Park, CA	18,322	17,487	95.44%	835	4.56%	0	5	16,969	0	518	0	553	5	113	0	72	0	97	0	2.27	5.53	2.03
(5V21) (612GI) Yuba City, CA	2,562	2,521	98.4%	41	1.6%	0	0	2,467	0	54	0	22	0	12	0	0	0	7	0	1.87	26.14	1.95
(5V21) (612GJ) Yreka, CA	443	417	94.13%	26	5.87%	0	0	384	0	0	0	0	0	12	0	3	0	3	0	4.56	5.71	1.56
(5V21) (612GK) Sierra Foothills, CA	1,649	1,612	97.76%	37	2.24%	0	0	1,565	0	47	0	22	0	8	0	4	0	3	0	3.31	0.73	2.90
(5V21) (612MA) IDES McClellan OPC	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V21) (612QB) Twenty First Street, CA	1,329	1,288	96.91%	41	3.09%	0	0	1,268	0	20	0	0	0	14	0	0	0	0	0			3.57
(5V21) (612QC) Cypress Avenue, CA	3,525	3,067	87.01%	458	12.99%	0	0	2,767	0	300	0	171	0	76	0	75	0	136	0		15.33	
(5V21) (612QD) Howe Road, CA	29	29	100%	0	0%	0	2	0	0	0	0	0	0	0	0	0	0	0	2			
(5V21) (640) Palo Alto, CA HCS	54,703	45,721	83.58%	8,982	16.42%	27	335	41,197	67	4,524	41	4,196	80	2,047	35	1,131	34	1,608	78	29.02	19.31	10.60
(5V21) (640) Palo Alto, CA	23,183	20,314	87.62%	2,869	12.38%	0	88	18,645	22	1,669	13	1,596	15	631	8	219	6	423	24	16.33	13.78	4.06
(5V21) (640A0) Menlo Park, CA	2,053	1,783	86.85%	270	13.15%	0	0	1,641	0	142	0	106	0	35	0	12	0	117	0		40.80	8.78
(5V21) (640A4) Livermore, CA	8,459	6,779	80.14%	1,680	19.86%	0	0	5,930	0	849	0	695	0	347	0	253	0	385	0	20.47	34.04	9.32
(5V21) (640BY) San Jose, CA	4,675	3,632	77.69%	1,043	22.31%	0	1	3,186	0	446	0	364	1	269	0	195	0	215	0	37.47	30.02	12.76
(5V21) (640GA) Capitola, CA	285	232	81.4%	53	18.6%	0	0	191	0	41	0	0	0	0	0	0	0	0	0	22.57	7.86	46.50
(5V21) (640GB) Sonora, CA	1,293	923	71.38%	370	28.62%	0	0	812	0	111	0	98	0	152	0	77	0	43	0	39.53	19.63	11.61
(5V21) (640GC) Fremont, CA	820	742	90.49%	78	9.51%	0	1	661	0	81	0	50	0	12	0	6	0	10	1	10.04	4.50	15.57
(5V21) (640HA) Stockton, CA	3,330	2,533	76.07%	797	23.93%	0	29	2,287	9	246	12	310	7	161	0	155	0	171	1	42.56	16.17	19.08
(5V21) (640HB) Modesto, CA	3,933	3,097	78.74%	836	21.26%	0	215	2,761	36	336	16	306	57	247	27	138	28	145	51	40.04	13.46	8.35
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	6,672	5,686	85.22%	986	14.78%	0	1	5,083	0	603	0	633	0	185	0	75	0	93	1	20.87	14.83	4.78
(5V21) (654) Reno, NV HCS	39,557	36,156	91.4%	3,401	8.6%	26	368	33,676	107	2,480	32	1,969	60	802	56	325	34	305	79	7.73	8.83	8.40
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	23,571	21,535	91.36%	2,036	8.64%	0	310	19,989	86	1,546	28	1,202	49	438	40	191	29	205	78	13.01	6.76	9.52
(5V21) (654GA) Sierra Foothills, CA	6	6	100%	0	0%	0	39	5	16	0	2	0	6	0	10	0	4	0	1	7.20	28.00	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (654GB) Carson Valley, NV	2,244	2,153	95.94%	91	4.06%	0	11	2,060	3	93	2	54	1	19	4	7	1	0	0	4.69	40.53	5.71
(5V21) (654GC) Lahontan Valley, NV	1,125	1,061	94.31%	64	5.69%	0	8	998	2	63	0	42	4	11	2	0	0	6	0	5.93	12.95	4.61
(5V21) (654GD) Diamond View, CA	324	300	92.59%	24	7.41%	0	0	287	0	0	0	12	0	2	0	6	0	0	0	8.83	41.53	3.85
(5V21) (654GE) Reno East, NV	5,611	5,366	95.63%	245	4.37%	0	0	5,154	0	212	0	142	0	53	0	22	0	0	0	5.37	7.25	4.26
(5V21) (654QA) Kietzke, NV	2,430	1,709	70.33%	721	29.67%	0	0	1,378	0	331	0	423	0	224	0	67	0	7	0		21.41	
(5V21) (654QC) Winnemucca, NV	137	111	81.02%	26	18.98%	0	0	85	0	26	0	0	0	0	0	0	0	4	0	26.56	100.00	6.77
(5V21) (654QD) Virginia Street, NV	4,109	3,915	95.28%	194	4.72%	0	0	3,720	0	195	0	82	0	0	0	0	0	0	0		6.88	
(5V21) (662) San Francisco, CA HCS	54,571	48,170	88.27%	6,401	11.73%	156	328	44,509	31	3,661	17	3,314	32	1,521	48	692	41	874	159	9.60	14.27	10.63
(5V21) (662) San Francisco, CA	36,926	32,703	88.56%	4,223	11.44%	0	293	30,311	27	2,392	17	2,314	30	859	29	459	38	591	152	11.41	13.49	4.62
(5V21) (662GA) Santa Rosa, CA	10,187	8,714	85.54%	1,473	14.46%	0	19	8,138	2	576	0	635	2	432	12	185	2	221	1	9.10	18.71	22.30
(5V21) (662GC) Eureka, CA	2,764	2,376	85.96%	388	14.04%	0	9	2,110	0	266	0	184	0	148	2	23	1	33	6	20.54	14.18	13.76
(5V21) (662GD) Ukiah, CA	990	900	90.91%	90	9.09%	0	0	763	0	137	0	47	0	22	0	9	0	12	0	6.51	11.04	15.97
(5V21) (662GE) San Bruno, CA	1,155	1,088	94.2%	67	5.8%	0	5	995	0	93	0	41	0	16	5	0	0	0	0	7.35	11.91	8.20
(5V21) (662GF) San Francisco Downtown, CA	665	650	97.74%	15	2.26%	0	2	585	2	65	0	14	0	0	0	0	0	0	0	5.48	11.18	6.95
(5V21) (662GG) Clearlake, CA	1,884	1,739	92.3%	145	7.7%	0	0	1,607	0	132	0	79	0	43	0	14	0	9	0	2.45	7.47	14.10
(5V21) (593) Las Vegas, NV HCS	122,408	108,982	89.03%	13,426	10.97%	6	13	102,823	5	6,159	3	6,359	4	2,771	1	1,519	0	2,777	0	4.12	19.98	4.19
(5V21) (593) Las Vegas, NV (North Las Vegas)	70,561	58,769	83.29%	11,792	16.71%	0	13	54,135	5	4,634	3	5,394	4	2,429	1	1,393	0	2,576	0	9.72	20.27	2.76
(5V21) (593GC) Pahump, NV	2,855	2,820	98.77%	35	1.23%	0	0	2,784	0	0	0	22	0	9	0	0	0	0	0	0.89	12.41	2.31
(5V21) (593GD) Northwest Las Vegas, NV	13,347	12,886	96.55%	461	3.45%	0	0	12,456	0	430	0	276	0	114	0	0	0	32	0	3.57	11.01	5.74
(5V21) (593GE) Southeast Las Vegas, NV	12,477	12,164	97.49%	313	2.51%	0	0	11,786	0	378	0	185	0	55	0	29	0	0	0	3.48	6.20	5.38
(5V21) (593GF) Southwest Las Vegas, NV	12,999	12,482	96.02%	517	3.98%	0	0	12,046	0	436	0	268	0	99	0	46	0	104	0	5.17	3.57	6.41
(5V21) (593GG) Northeast Las Vegas, NV	8,438	8,222	97.44%	216	2.56%	0	0	8,016	0	206	0	170	0	36	0	5	0	5	0	2.32	7.78	2.03
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	1,531	1,443	94.25%	88	5.75%	0	0	1,410	0	33	0	40	0	29	0	6	0	0	0	4.56	17.59	4.96
(5V21) (593QC) West Cheyenne, NV	200	196	98%	4	2%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.80
(5V22) (501) New Mexico HCS	86,246	77,101	89.4%	9,145	10.6%	31	19	71,123	16	5,978	1	3,626	0	2,073	0	1,165	1	2,281	1	8.09	17.21	16.49
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	64,061	56,154	87.66%	7,907	12.34%	0	18	51,850	16	4,304	0	3,076	0	1,865	0	1,069	1	1,897	1	8.11	17.27	13.17
(5V22) (501G2) Las Vegas, NM	918	902	98.26%	16	1.74%	0	0	891	0	0	0	0	0	0	0	0	0	4	0	1.04	0.88	13.68
(5V22) (501GA) Artesia, NM	1,863	1,800	96.62%	63	3.38%	0	0	1,727	0	73	0	33	0	11	0	4	0	15	0	5.84	10.23	17.54
(5V22) (501GB) Farmington, NM	2,567	2,349	91.51%	218	8.49%	0	0	2,185	0	164	0	100	0	61	0	27	0	30	0	5.61	0.18	33.79
(5V22) (501GC) Silver City, NM	834	809	97%	25	3%	0	0	766	0	43	0	13	0	0	0	0	0	0	0	5.13	0.00	7.97
(5V22) (501GD) Gallup, NM	1,271	1,212	95.36%	59	4.64%	0	0	1,150	0	62	0	0	0	11	0	8	0	24	0	4.56	28.86	129.02
(5V22) (501GE) Espanola, NM	586	537	91.64%	49	8.36%	0	0	473	0	0	0	17	0	0	0	8	0	17	0	15.18	0.00	12.14
(5V22) (501GH) Truth or Consequences, NM	988	977	98.89%	11	1.11%	0	0	957	0	0	0	0	0	0	0	0	0	0	0	2.66	0.00	2.19
(5V22) (501GI) Alamogordo, NM	1,519	1,327	87.36%	192	12.64%	0	0	1,143	0	184	0	140	0	14	0	10	0	28	0	15.45	1.00	24.23
(5V22) (501GJ) Durango, CO	1,713	1,690	98.66%	23	1.34%	0	0	1,669	0	21	0	0	0	0	0	0	0	11	0	2.66	0.00	16.80
(5V22) (501GK) Santa Fe, NM	3,038	2,928	96.38%	110	3.62%	0	1	2,857	0	71	1	40	0	24	0	0	0	33	0	3.82	0.00	14.45
(5V22) (501GM) Northwest Metro, NM	5,464	5,058	92.57%	406	7.43%	0	0	4,152	0	906	0	144	0	59	0	0	0	0	0	17.13	17.16	18.94
(5V22) (501GN) Taos, NM	888	827	93.13%	61	6.87%	0	0	779	0	48	0	26	0	11	0	0	0	0	0	9.33	4.18	11.32
(5V22) (501HB) Raton, NM	536	531	99.07%	5	0.93%	0	0	524	0	7	0	0	0	0	0	0	0	5	0	1.32	0.00	30.68
(5V22) (644) Phoenix, AZ HCS	145,500	136,054	93.51%	9,446	6.49%	3	310	129,189	12	6,865	22	5,486	50	2,423	34	792	32	745	160	2.22	10.15	5.95
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	74,647	67,619	90.59%	7,028	9.41%	0	263	62,849	6	4,770	11	4,012	36	1,900	29	578	24	538	157	3.50	9.63	5.09
(5V22) (644BY) Southeast Gilbert, AZ	25,562	24,220	94.75%	1,342	5.25%	0	38	23,272	5	948	7	703	14	298	4	177	8	164	0	2.48	17.27	8.38
(5V22) (644GA) Northwest Surprise, AZ	15,700	15,267	97.24%	433	2.76%	0	0	15,002	0	265	0	278	0	135	0	14	0	0	0	1.21	7.49	5.57
(5V22) (644GB) Show Low, AZ	2,039	1,972	96.71%	67	3.29%	0	9	1,871	1	101	4	47	0	0	1	4	0	8	3	2.86	8.00	6.79
(5V22) (644GC) Southwest Phoenix, AZ	5,883	5,712	97.09%	171	2.91%	0	0	5,600	0	112	0	109	0	43	0	0	0	0	0	1.36	17.37	8.74
(5V22) (644GD) Payson, AZ	123	117	95.12%	6	4.88%	0	0	106	0	11	0	0	0	0	0	0	0	0	0	4.00		9.15
(5V22) (644GE) Thunderbird, AZ	5,325	5,209	97.82%	116	2.18%	0	0	5,045	0	164	0	98	0	16	0	0	0	0	0	2.13	6.23	2.66
(5V22) (644GF) Globe, AZ	485	479	98.76%	6	1.24%	0	0	466	0	13	0	5	0	0	0	0	0	0	0	2.88	7.60	1.92
(5V22) (644GG) Northeast Phoenix, AZ	3,408	3,357	98.5%	51	1.5%	0	0	3,271	0	86	0	37	0	8	0	0	0	0	0	1.47	11.06	6.02
(5V22) (644GH) Phoenix Midtown, AZ	12,328	12,102	98.17%	226	1.83%	0	0	11,707	0	395	0	192	0	15	0	0	0	14	0	2.39	14.50	1.88
(5V22) (649) Northern Arizona HCS	26,761	24,899	93.04%	1,862	6.96%	19	127	23,040	15	1,859	20	946	73	311	14	237	5	368	0	7.96	9.11	6.02
(5V22) (649) Prescott, AZ (Bob Stump)	17,870	16,526	92.48%	1,344	7.52%	0	127	15,229	15	1,297	20	705	73	230	14	187	5	222	0	7.52	9.15	5.38

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (649GA) Kingman, AZ	2,907	2,771	95.32%	136	4.68%	0	0	2,605	0	166	0	63	0	15	0	13	0	45	0	8.02	8.33	8.68
(5V22) (649GB) Flagstaff, AZ	567	495	87.3%	72	12.7%	0	0	447	0	48	0	41	0	18	0	0	0	0	0	16.78	5.97	7.29
(5V22) (649GC) Lake Havasu City, AZ	3,173	3,058	96.38%	115	3.62%	0	0	2,875	0	183	0	67	0	21	0	5	0	22	0	4.71	11.43	7.99
(5V22) (649GD) Anthem, AZ	476	456	95.8%	20	4.2%	0	0	391	0	65	0	17	0	0	0	0	0	0	0	6.59		6.82
(5V22) (649GE) Cottonwood, AZ	1,478	1,304	88.23%	174	11.77%	0	0	1,221	0	83	0	52	0	25	0	27	0	70	0	16.43	0.00	5.72
(5V22) (649QA) Chinle, AZ	217	216	99.54%	1	0.46%	0	0	213	0	0	0	0	0	0	0	0	0	0	0	0.70		10.17
(5V22) (649QB) Holbrook, AZ	30	30	100%	0	0%	0	0	20	0	10	0	0	0	0	0	0	0	0	0	16.59		0.08
(5V22) (649QD) Page, AZ	11	11	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11.50		4.00
(5V22) (649QF) Tuba City, AZ	16	16	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		5.25
(5V22) (649QG) Polacca, AZ	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(5V22) (649QH) Kayenta, AZ	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		7.25
(5V22) (678) Southern Arizona HCS	92,206	86,296	93.59%	5,910	6.41%	3	51	81,915	13	4,381	0	3,178	2	1,184	12	575	7	973	17	2.03	9.35	4.36
(5V22) (678) Tucson, AZ	67,534	62,046	91.87%	5,488	8.13%	0	27	58,430	11	3,616	0	2,870	0	1,123	5	551	4	944	7	2.28	9.95	4.32
(5V22) (678GA) Sierra Vista, AZ	6,709	6,543	97.53%	166	2.47%	0	11	6,344	2	199	0	133	0	14	4	4	1	15	4	1.24	7.19	3.31
(5V22) (678GB) Yuma, AZ	5,031	5,013	99.64%	18	0.36%	0	9	4,922	0	91	0	11	1	2	3	3	1	0	4	1.16	2.70	3.23
(5V22) (678GC) Casa Grande, AZ	2,884	2,778	96.32%	106	3.68%	0	4	2,637	0	141	0	82	1	0	0	4	1	0	2	3.35	4.31	7.60
(5V22) (678GD) Safford, AZ	462	445	96.32%	17	3.68%	0	0	433	0	12	0	4	0	7	0	6	0	0	0	0.96	7.70	13.13
(5V22) (678GE) Green Valley, AZ	663	644	97.13%	19	2.87%	0	0	609	0	35	0	0	0	0	0	0	0	0	0	5.45	2.09	1.61
(5V22) (678GF) Northwest Tucson, AZ	4,980	4,913	98.65%	67	1.35%	0	0	4,704	0	209	0	42	0	17	0	0	0	0	0	1.80	6.49	3.79
(5V22) (678GG) Southeast Tucson, AZ	3,918	3,889	99.26%	29	0.74%	0	0	3,811	0	78	0	22	0	0	0	0	0	0	0	2.07	3.53	1.94
(5V22) (678MA) IDES Davis-Monthan AFB	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(5V22) (678MB) IDES Fort Huachuca	14	14	100%	0	0%	0	0	14	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(5V22) (600) Long Beach, CA HCS	98,354	90,765	92.28%	7,589	7.72%	4	54	84,127	14	6,638	0	4,306	8	1,562	2	681	3	1,040	27	4.52	10.84	8.36
(5V22) (600) Long Beach, CA (Tibor Rubin)	79,874	73,270	91.73%	6,604	8.27%	0	54	67,392	14	5,878	0	3,811	8	1,275	2	558	3	960	27	4.63	11.02	8.02
(5V22) (600GA) Anaheim, CA	3,717	3,488	93.84%	229	6.16%	0	0	3,246	0	242	0	131	0	57	0	0	0	23	0	4.15	17.00	13.22
(5V22) (600GB) Santa Ana, CA	7,635	7,286	95.43%	349	4.57%	0	0	7,048	0	238	0	144	0	116	0	50	0	39	0	2.24	7.94	7.90
(5V22) (600GC) Cabrillo, CA	283	283	100%	0	0%	0	0	273	0	0	0	0	0	0	0	0	0	0	0	4.08		2.02
(5V22) (600GD) Santa Fe Springs, CA	2,853	2,784	97.58%	69	2.42%	0	0	2,731	0	53	0	61	0	0	0	4	0	0	0	2.00	9.38	6.28
(5V22) (600GE) Laguna Hills, CA	3,992	3,654	91.53%	338	8.47%	0	0	3,437	0	217	0	159	0	113	0	51	0	15	0	8.52	6.58	9.08
(5V22) (605) Loma Linda, CA HCS	142,540	133,021	93.32%	9,519	6.68%	20	0	125,365	0	7,656	0	5,048	0	2,057	0	1,090	0	1,324	0	2.40	12.02	7.88
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	48,147	42,460	88.19%	5,687	11.81%	0	0	38,853	0	3,607	0	2,524	0	1,367	0	858	0	938	0	2.82	13.19	6.89
(5V22) (605BZ) Loma Linda Redlands, CA	56,070	52,858	94.27%	3,212	5.73%	0	0	49,858	0	3,000	0	2,088	0	602	0	207	0	315	0	3.12	9.97	8.07
(5V22) (605GA) Victorville, CA	6,468	6,288	97.22%	180	2.78%	0	0	6,045	0	243	0	121	0	0	0	5	0	0	0	1.93	7.66	11.88
(5V22) (605GB) Murrieta, CA	9,865	9,640	97.72%	225	2.28%	0	0	9,316	0	324	0	164	0	31	0	9	0	0	0	2.79	9.61	9.35
(5V22) (605GC) Palm Desert, CA	9,999	9,940	99.41%	59	0.59%	0	0	9,737	0	203	0	44	0	7	0	0	0	0	0	0.75	4.86	4.41
(5V22) (605GD) Corona, CA	3,997	3,973	99.4%	24	0.6%	0	0	3,919	0	0	0	12	0	0	0	0	0	0	0	1.35	10.60	4.79
(5V22) (605GE) Rancho Cucamonga, CA	7,801	7,677	98.41%	124	1.59%	0	0	7,465	0	212	0	90	0	20	0	0	0	0	0	2.06	7.39	7.17
(5V22) (605QA) Blythe, CA	193	185	95.85%	8	4.15%	0	0	172	0	0	0	0	0	0	0	0	0	0	0	5.02	0.00	1.17
(5V22) (664) San Diego, CA HCS	94,180	84,804	90.04%	9,376	9.96%	11	71	79,423	5	5,381	5	4,713	15	2,742	20	1,038	14	883	12	5.78	11.45	6.17
(5V22) (664) San Diego, CA	60,241	53,277	88.44%	6,964	11.56%	0	71	50,118	5	3,159	5	3,238	15	2,102	20	848	14	776	12	5.69	12.42	5.94
(5V22) (664BU) San Diego, CA - VADOM	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	10,576	9,635	91.1%	941	8.9%	0	0	8,567	0	1,068	0	514	0	288	0	98	0	41	0	7.20	14.85	8.27
(5V22) (664GA) Imperial Valley, CA	1,005	956	95.12%	49	4.88%	0	0	876	0	80	0	36	0	7	0	2	0	0	0	2.53	14.56	1.21
(5V22) (664GB) Oceanside, CA	16,511	15,436	93.49%	1,075	6.51%	0	0	14,581	0	855	0	710	0	249	0	64	0	52	0	5.00	7.41	3.30
(5V22) (664GC) Chula Vista, CA	3,847	3,553	92.36%	294	7.64%	0	0	3,393	0	160	0	179	0	79	0	26	0	10	0	6.82	6.19	9.49
(5V22) (664GD) Escondido, CA	1,818	1,765	97.08%	53	2.92%	0	0	1,706	0	59	0	36	0	0	0	0	0	0	0	1.99	16.36	3.29
(5V22) (664QA) Rio, CA	178	178	100%	0	0%	0	0	178	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V22) (691) Greater Los Angeles, CA HCS	113,975	99,908	87.66%	14,067	12.34%	79	239	92,843	25	7,065	5	7,951	17	3,393	44	1,284	13	1,439	135	7.47	11.33	9.20
(5V22) (691) West Los Angeles, CA	48,726	42,036	86.27%	6,690	13.73%	0	235	38,801	24	3,235	5	4,025	15	1,465	44	574	13	626	134	6.24	11.22	10.29
(5V22) (691A4) Sepulveda, CA	29,830	25,538	85.61%	4,292	14.39%	0	4	23,635	1	1,903	0	2,048	2	1,090	0	463	0	691	1	7.46	13.51	12.84
(5V22) (691GB) Santa Barbara, CA	1,325	1,310	98.87%	15	1.13%	0	0	1,292	0	18	0	12	0	0	0	0	0	0	0	1.20	1.05	2.38
(5V22) (691GC) Gardena, CA	1,303	1,298	99.62%	5	0.38%	0	0	1,294	0	4	0	0	0	0	0	0	0	0	0	0.76	2.29	0.08
(5V22) (691GD) Bakersfield, CA	6,233	6,020	96.58%	213	3.42%	0	0	5,770	0	250	0	142	0	54	0	15	0	2	0	3.91	4.99	4.87

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (691GE) Los Angeles, CA	11,837	10,693	90.34%	1,144	9.66%	0	0	9,999	0	694	0	775	0	235	0	56	0	78	0	7.47	6.94	9.15
(5V22) (691GF) East Los Angeles, CA	1,773	1,709	96.39%	64	3.61%	0	0	1,674	0	35	0	39	0	24	0	0	0	0	0	1.20	1.00	5.15
(5V22) (691GG) Antelope Valley, CA	896	692	77.23%	204	22.77%	0	0	649	0	43	0	51	0	80	0	67	0	6	0	39.45	0.10	0.41
(5V22) (691GK) San Luis Obispo, CA	2,115	2,034	96.17%	81	3.83%	0	0	1,984	0	50	0	25	0	24	0	21	0	11	0	1.92	8.30	10.54
(5V22) (691GL) Santa Maria, CA	4,023	3,450	85.76%	573	14.24%	0	0	3,094	0	356	0	435	0	96	0	25	0	17	0	8.55	15.47	13.35
(5V22) (691GM) Oxnard, CA	5,597	4,855	86.74%	742	13.26%	0	0	4,403	0	452	0	375	0	312	0	52	0	0	0	13.59	9.05	7.88
(5V22) (691GO) San Gabriel, CA (Pasadena)	317	273	86.12%	44	13.88%	0	0	248	0	25	0	21	0	12	0	9	0	2	0	4.63		50.10
(3V23) (437) Fargo, ND HCS	34,444	32,834	95.33%	1,610	4.67%	13	6	31,319	6	1,515	0	1,067	0	334	0	105	0	104	0	3.00	6.66	3.25
(3V23) (437) Fargo, ND	26,565	25,053	94.31%	1,512	5.69%	0	6	23,710	6	1,343	0	988	0	319	0	102	0	103	0	4.38	6.78	4.36
(3V23) (437GA) Grafton, ND	246	245	99.59%	1	0.41%	0	0	235	0	10	0	0	0	0	0	0	0	0	0	1.84	2.36	1.83
(3V23) (437GB) Bismarck, ND	1,951	1,905	97.64%	46	2.36%	0	0	1,851	0	54	0	41	0	0	0	0	0	0	0	1.58	6.39	2.56
(3V23) (437GC) Fergus Falls, MN	602	595	98.84%	7	1.16%	0	0	586	0	9	0	0	0	0	0	0	0	0	0	1.56	3.19	1.20
(3V23) (437GD) Minot, ND	1,241	1,224	98.63%	17	1.37%	0	0	1,200	0	0	0	13	0	4	0	0	0	0	0	2.00	2.86	1.02
(3V23) (437GE) Bemidji, MN	1,512	1,506	99.6%	6	0.4%	0	0	1,465	0	41	0	0	0	0	0	0	0	0	0	1.57	2.08	1.79
(3V23) (437GF) Williston, ND	268	263	98.13%	5	1.87%	0	0	254	0	0	0	0	0	0	0	0	0	0	0	2.84	8.23	1.46
(3V23) (437GI) Grand Forks, ND	964	955	99.07%	9	0.93%	0	0	941	0	14	0	0	0	0	0	0	0	0	0	1.39	2.07	1.22
(3V23) (437GJ) Dickinson, ND	362	361	99.72%	1	0.28%	0	0	357	0	4	0	0	0	0	0	0	0	0	0	0.40	1.22	1.98
(3V23) (437GK) Jamestown, ND	527	523	99.24%	4	0.76%	0	0	517	0	0	0	0	0	3	0	0	0	0	0	1.29	0.95	0.59
(3V23) (437GL) Devils Lake, ND	206	204	99.03%	2	0.97%	0	0	203	0	0	0	0	0	0	0	0	0	0	0	1.45	1.08	0.63
(3V23) (438) Sioux Falls, SD HCS	37,993	36,216	95.32%	1,777	4.68%	2	3	34,403	1	1,813	0	1,158	1	386	0	168	0	65	1	3.58	6.65	3.01
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	29,662	28,114	94.78%	1,548	5.22%	0	0	26,563	0	1,551	0	1,013	0	325	0	150	0	60	0	4.13	6.57	2.88
(3V23) (438GA) Spirit Lake, IA	1,452	1,376	94.77%	76	5.23%	0	1	1,297	1	79	0	43	0	26	0	7	0	0	0	4.83	7.42	6.31
(3V23) (438GC) Sioux City, SD	4,553	4,505	98.95%	48	1.05%	0	0	4,407	0	98	0	26	0	16	0	0	0	2	0	2.08	7.15	3.48
(3V23) (438GD) Aberdeen, SD	1,244	1,176	94.53%	68	5.47%	0	0	1,121	0	55	0	51	0	13	0	2	0	2	0	4.20	16.55	1.75
(3V23) (438GE) Wagner, SD	119	113	94.96%	6	5.04%	0	0	110	0	3	0	4	0	0	0	0	0	0	0	2.31	14.76	2.86
(3V23) (438GF) Watertown, SD	963	932	96.78%	31	3.22%	0	2	905	0	27	0	21	1	5	0	4	0	0	1	3.29	2.99	1.42
(3V23) (568) Black Hills, SD HCS	18,223	16,962	93.08%	1,261	6.92%	0	0	15,888	0	1,074	0	811	0	228	0	96	0	126	0	5.05	9.91	2.14
(3V23) (568) Fort Meade, SD	8,677	7,877	90.78%	800	9.22%	0	0	7,346	0	531	0	472	0	155	0	73	0	100	0	4.95	11.06	2.42
(3V23) (568A4) Hot Springs, SD	4,181	3,987	95.36%	194	4.64%	0	0	3,759	0	228	0	128	0	39	0	13	0	14	0	4.51	7.26	1.35
(3V23) (568GA) Rapid City, SD	3,616	3,355	92.78%	261	7.22%	0	0	3,077	0	278	0	205	0	34	0	10	0	12	0	10.79	8.75	2.03
(3V23) (568GB) Pierre, SD	927	926	99.89%	1	0.11%	0	0	919	0	0	0	0	0	0	0	0	0	0	0	0.52	0.00	1.20
(3V23) (568HA) Newcastle, WY	20	20	100%	0	0%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	3.23		4.00
(3V23) (568HB) Gordon, NE	59	59	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.80		5.56
(3V23) (568HF) Pine Ridge, SD	14	14	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0	5.83		2.43
(3V23) (568HH) Scottsbluff, NE	591	586	99.15%	5	0.85%	0	0	573	0	13	0	0	0	0	0	0	0	0	0	2.45	4.50	1.56
(3V23) (568HJ) Mission, SD	90	90	100%	0	0%	0	0	90	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	
(3V23) (568HP) Winner, SD	40	40	100%	0	0%	0	0	37	0	0	0	0	0	0	0	0	0	0	0	1.67	0.00	21.00
(3V23) (568MA) IDES Ellsworth AFB	8	8	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		18.60	25.67
(3V23) (618) Minneapolis, MN HCS	107,400	98,911	92.1%	8,489	7.9%	120	33	91,862	9	7,049	3	4,690	6	1,757	2	850	4	1,192	9	8.09	10.78	4.27
(3V23) (618) Minneapolis, MN	72,325	66,638	92.14%	5,687	7.86%	0	33	61,075	9	5,563	3	3,607	6	1,078	2	409	4	593	9	6.39	10.41	3.81
(3V23) (618BY) Twin Ports, WI	8,816	8,031	91.1%	785	8.9%	0	0	7,632	0	399	0	265	0	151	0	82	0	287	0	2.99	26.68	11.41
(3V23) (618GA) St. James, MN	229	222	96.94%	7	3.06%	0	0	214	0	8	0	0	0	0	0	0	0	0	0	4.65	1.20	0.37
(3V23) (618GB) Hibbing, MN	1,274	1,173	92.07%	101	7.93%	0	0	1,077	0	96	0	92	0	0	0	0	0	0	0	9.00	6.92	3.52
(3V23) (618GD) Maplewood, MN	2,979	2,785	93.49%	194	6.51%	0	0	2,668	0	117	0	165	0	25	0	0	0	0	0	1.52	18.47	0.90
(3V23) (618GE) Chippewa Valley, WI	3,869	3,020	78.06%	849	21.94%	0	0	2,845	0	175	0	170	0	203	0	235	0	241	0	36.00	8.47	2.54
(3V23) (618GG) Rochester, MN	2,826	2,590	91.65%	236	8.35%	0	0	2,474	0	116	0	100	0	90	0	24	0	22	0	9.81	5.35	4.09
(3V23) (618GH) Hayward, WI	323	320	99.07%	3	0.93%	0	0	308	0	12	0	0	0	0	0	0	0	0	0	3.84	0.27	0.32
(3V23) (618GI) Northwest Metro, MN	8,787	8,523	97%	264	3%	0	0	8,175	0	348	0	146	0	36	0	49	0	33	0	2.15	5.63	7.42
(3V23) (618GJ) Shakopee, MN	1,766	1,700	96.26%	66	3.74%	0	0	1,643	0	57	0	32	0	22	0	7	0	0	0	4.17	12.18	4.05
(3V23) (618GK) Albert Lea, MN	627	609	97.13%	18	2.87%	0	0	583	0	26	0	17	0	0	0	0	0	0	0	3.35	4.05	3.09
(3V23) (618GL) Minneapolis Harmon Place, MN	255	253	99.22%	2	0.78%	0	0	248	0	0	0	0	0	0	0	0	0	0	0	4.50		
(3V23) (618GM) Rice Lake, WI	1,052	812	77.19%	240	22.81%	0	0	750	0	62	0	56	0	141	0	37	0	0	0	29.47	7.38	1.71
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,957	1,922	98.21%	35	1.79%	0	0	1,867	0	55	0	30	0	0	0	0	0	0	0	3.59	6.24	1.01

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 10/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V23) (618QA) Fort Snelling, MN	185	185	100%	0	0%	0	0	185	0	0	0	0	0	0	0	0	0	0	0		0.14	
(3V23) (618QB) Ely, MN	130	128	98.46%	2	1.54%	0	0	118	0	10	0	0	0	0	0	0	0	0	0	2.10	22.14	4.26
(3V23) (636A6) Central Iowa HCS	29,334	26,330	89.76%	3,004	10.24%	0	0	24,003	0	2,327	0	1,754	0	625	0	286	0	339	0	8.13	10.93	12.13
(3V23) (636A6) Des Moines, IA	22,294	19,850	89.04%	2,444	10.96%	0	0	17,864	0	1,986	0	1,449	0	474	0	230	0	291	0	8.62	10.65	16.97
(3V23) (636BU) Des Moines, IA - VADOM	25	25	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	2,418	1,968	81.39%	450	18.61%	0	0	1,836	0	132	0	217	0	141	0	51	0	41	0	15.78	27.45	6.69
(3V23) (636GD) Marshalltown, IA	570	554	97.19%	16	2.81%	0	0	509	0	45	0	13	0	0	0	0	0	0	0	6.12	6.01	1.73
(3V23) (636GK) Fort Dodge, IA	2,098	2,062	98.28%	36	1.72%	0	0	1,976	0	86	0	27	0	5	0	0	0	0	0	3.03	6.29	
(3V23) (636GM) Carroll, IA	571	557	97.55%	14	2.45%	0	0	527	0	30	0	11	0	0	0	0	0	0	0	4.05	9.81	1.55
(3V23) (636GR) Knoxville, IA	828	797	96.26%	31	3.74%	0	0	757	0	40	0	26	0	0	0	0	0	0	0	2.92	4.94	1.74
(3V23) (636GX) Fort Dodge North, IA	400	389	97.25%	11	2.75%	0	0	381	0	0	0	0	0	0	0	0	0	0	0			2.35
(3V23) (636QB) Des Moines Center Street, IA	130	128	98.46%	2	1.54%	0	0	0	0	0	0	2	0	0	0	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	50,505	46,290	91.65%	4,215	8.35%	0	0	42,751	0	3,539	0	2,716	0	874	0	306	0	319	0	7.05	11.96	4.11
(3V23) (636A8) Iowa City, IA	19,648	17,325	88.18%	2,323	11.82%	0	0	15,541	0	1,784	0	1,541	0	449	0	159	0	174	0	9.60	11.22	17.51
(3V23) (636GF) Quad Cities, IA	6,306	5,921	93.89%	385	6.11%	0	0	5,580	0	341	0	209	0	80	0	51	0	0	0	8.89	15.00	2.88
(3V23) (636GG) Quincy, IL	2,222	2,067	93.02%	155	6.98%	0	0	1,926	0	141	0	119	0	0	0	0	0	0	0	6.08	2.54	9.97
(3V23) (636GH) Waterloo, IA	2,485	2,230	89.74%	255	10.26%	0	0	2,058	0	172	0	203	0	47	0	0	0	0	0	11.10	3.71	4.95
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	2,251	2,176	96.67%	75	3.33%	0	0	2,041	0	135	0	62	0	8	0	0	0	0	0	4.59	2.91	4.41
(3V23) (636GJ) Dubuque, IA	2,040	1,973	96.72%	67	3.28%	0	0	1,790	0	183	0	45	0	11	0	0	0	0	0	9.33	0.26	6.11
(3V23) (636GN) Cedar Rapids, IA	3,757	3,629	96.59%	128	3.41%	0	0	3,471	0	158	0	89	0	33	0	0	0	0	0	4.52	4.76	2.90
(3V23) (636GS) Ottumwa, IA	2,518	2,513	99.8%	5	0.2%	0	0	2,496	0	17	0	0	0	0	0	0	0	0	0	5.84	1.21	0.82
(3V23) (636GT) Sterling, IL	930	892	95.91%	38	4.09%	0	0	870	0	22	0	18	0	0	0	0	0	0	0	2.85	10.40	1.82
(3V23) (636GU) Decorah, IA	857	846	98.72%	11	1.28%	0	0	812	0	34	0	5	0	6	0	0	0	0	0	2.84	6.14	1.34
(3V23) (636GW) Coralville, IA	3,405	3,302	96.98%	103	3.02%	0	0	3,226	0	76	0	77	0	17	0	0	0	0	0	4.76	0.46	2.59
(3V23) (636QC) Linn County, IA	74	65	87.84%	9	12.16%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			11.00
(3V23) (636QG) Iowa City, IA - Mobile	426	178	41.78%	248	58.22%	0	0	163	0	15	0	90	0	114	0	20	0	24	0		46.01	
(3V23) (636QI) Davenport, IA	212	208	98.11%	4	1.89%	0	0	204	0	0	0	0	0	0	0	0	0	0	0			3.44
(3V23) (636QJ) Iowa City South Clinton Street, IA	3,374	2,965	87.88%	409	12.12%	0	0	2,513	0	452	0	250	0	80	0	34	0	0	0		14.20	16.18
(3V23) (636) Nebraska-W Iowa HCS	65,481	60,796	92.85%	4,685	7.15%	53	22	57,027	8	3,769	2	2,638	6	1,150	4	545	1	352	1	6.19	8.33	10.88
(3V23) (636) Omaha, NE	38,703	35,252	91.08%	3,451	8.92%	0	12	32,782	7	2,470	1	1,801	2	913	1	451	1	286	0	3.84	8.74	12.53
(3V23) (636A4) Grand Island, NE	11,069	10,888	98.36%	181	1.64%	0	2	10,516	1	372	1	130	0	22	0	0	0	17	0	2.70	3.22	4.26
(3V23) (636A5) Lincoln, NE	8,344	7,512	90.03%	832	9.97%	0	0	7,017	0	495	0	554	0	180	0	68	0	30	0	4.71	13.69	13.36
(3V23) (636BW) Grand Island, NE - VADOM	17	17	100%	0	0%	0	0	17	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V23) (636BX) Omaha, NE - VADOM	11	10	90.91%	1	9.09%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	1,229	1,195	97.23%	34	2.77%	0	0	1,114	0	81	0	23	0	0	0	0	0	0	0	58.39	8.93	6.55
(3V23) (636GB) North Platte, NE	1,220	1,140	93.44%	80	6.56%	0	7	998	0	142	0	63	3	13	3	0	0	0	1	3.54	14.94	7.20
(3V23) (636GL) Bellevue, NE	3,224	3,190	98.95%	34	1.05%	0	0	3,071	0	119	0	25	0	5	0	2	0	0	0	3.44	2.54	1.43
(3V23) (636GP) Shenandoah, IA	726	666	91.74%	60	8.26%	0	1	607	0	59	0	32	1	15	0	8	0	5	0	7.55	23.01	2.85
(3V23) (636GQ) Holdrege, NE	850	838	98.59%	12	1.41%	0	0	809	0	29	0	10	0	0	0	0	0	0	0	1.50	11.79	1.44
(3V23) (636GV) O'Neill, NE (O'Neill)	13	13	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(3V23) (636QA) Omaha Dorcas Street, NE	75	75	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	48,184	44,037	91.39%	4,147	8.61%	6	16	41,060	4	2,977	4	2,860	3	860	1	292	1	135	3	6.41	12.64	7.41
(3V23) (656) St. Cloud, MN	40,169	37,100	92.36%	3,069	7.64%	0	15	34,684	4	2,416	3	2,240	3	558	1	178	1	93	3	5.44	11.48	6.30
(3V23) (656GA) Brainerd, MN	5,225	4,340	83.06%	885	16.94%	0	0	3,913	0	427	0	525	0	247	0	81	0	32	0	10.45	21.72	13.25
(3V23) (656GB) Montevideo, MN	962	862	89.6%	100	10.4%	0	0	786	0	76	0	57	0	32	0	11	0	0	0	8.60	31.82	2.63
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,828	1,735	94.91%	93	5.09%	0	1	1,677	0	58	1	38	0	23	0	22	0	0	0	1.32	12.40	17.93

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 10/1/2019	11,132,447	10,421,823	93.62%	710,624	6.38%	3,977	9,393	9,855,351	1,705	566,472	908	382,723	1,721	158,228	1,264	75,194	889	94,479	2,906	3.89	9.75	5.76
National: 9/15/2019	11,363,005	10,635,394	93.6%	727,611	6.4%	3,870	9,086	10,049,154	1,598	586,240	1,136	395,028	1,664	159,909	1,186	76,651	638	96,023	2,864	3.99	9.73	5.67
National: 9/1/2019	11,350,354	10,619,229	93.56%	731,125	6.44%	3,495	8,918	10,032,374	1,845	586,855	1,054	397,379	1,586	159,453	1,086	77,693	632	96,600	2,715	4.04	9.77	5.58
National: 8/15/2019	11,056,943	10,343,648	93.55%	713,295	6.45%	2,980	8,604	9,772,297	1,591	571,351	1,257	380,916	1,487	159,427	895	77,823	719	95,129	2,655	4.02	9.80	5.55
National: 8/1/2019	11,034,946	10,324,205	93.56%	710,741	6.44%	3,008	8,512	9,757,254	1,612	566,951	1,117	373,522	1,446	162,548	930	79,348	708	95,323	2,699	3.99	9.84	5.44
National: 7/15/2019	10,992,848	10,258,942	93.32%	733,906	6.68%	3,232	10,258	9,681,790	1,656	577,152	1,207	388,401	1,698	168,391	1,194	81,761	813	95,353	3,690	4.03	10.06	5.56
National: 7/1/2019	10,978,049	10,237,460	93.25%	740,589	6.75%	3,649	10,930	9,660,653	2,106	576,807	1,195	391,601	1,677	170,665	1,192	83,013	944	95,310	3,816	4.01	10.12	5.55
National: 6/16/2019	10,929,102	10,182,674	93.17%	746,428	6.83%	4,245	11,024	9,603,760	2,048	578,914	1,153	395,757	1,790	171,064	1,076	83,987	915	95,620	4,042	4.10	10.20	5.51
National: 6/1/2019	11,203,827	10,434,248	93.13%	769,579	6.87%	7,863	11,834	9,837,564	1,951	596,684	1,451	410,870	1,806	174,437	1,377	85,708	923	98,564	4,326	4.13	10.24	5.43
National: 5/15/2019	10,886,574	10,141,879	93.16%	744,695	6.84%	3,388	12,028	9,562,402	2,174	579,477	1,458	394,695	1,747	168,367	1,371	83,963	981	97,670	4,297	4.14	10.27	5.37
National: 5/1/2019	10,961,193	10,220,027	93.24%	741,166	6.76%	3,769	12,003	9,642,927	2,012	577,100	1,361	391,796	1,890	168,287	1,325	83,232	907	97,851	4,508	4.14	10.20	5.29
National: 4/15/2019	10,972,866	10,230,227	93.23%	742,639	6.77%	3,308	11,836	9,651,313	1,959	578,914	1,243	395,557	1,860	167,976	1,300	81,059	826	98,047	4,648	4.14	10.19	5.28
National: 4/1/2019	10,921,147	10,177,852	93.19%	743,295	6.81%	3,300	11,874	9,611,411	2,061	566,441	1,199	398,132	1,860	168,020	1,204	79,019	832	98,124	4,718	4.15	10.19	5.26
National: 3/15/2019	10,837,159	10,091,609	93.12%	745,550	6.88%	3,938	12,035	9,513,374	1,973	578,235	1,332	400,085	1,917	168,236	1,148	78,631	881	98,598	4,784	4.21	10.33	5.43
National: 3/1/2019	10,769,089	10,025,043	93.09%	744,046	6.91%	4,168	12,206	9,460,866	1,920	564,177	1,529	399,782	1,850	165,838	1,226	79,054	929	99,372	4,752	4.21	10.37	5.51
National: 2/15/2019	10,727,516	9,982,663	93.06%	744,853	6.94%	4,238	12,400	9,411,439	2,102	571,224	1,405	395,755	1,793	169,268	1,163	79,874	1,041	99,956	4,896	4.23	10.45	5.61
National: 2/1/2019	10,676,810	9,940,095	93.1%	736,715	6.9%	4,293	12,817	9,390,068	1,969	550,027	1,574	382,505	1,813	173,368	1,289	80,634	1,089	100,208	5,083	4.21	10.48	5.67
National: 1/15/2019	10,550,715	9,796,498	92.85%	754,217	7.15%	3,829	14,147	9,252,587	2,176	543,911	1,265	392,997	2,200	177,628	1,756	82,748	1,263	100,844	5,487	4.26	10.74	6.08
National: 1/1/2019	10,704,776	9,902,087	92.5%	802,689	7.5%	4,093	14,581	9,328,846	2,064	573,241	1,598	425,598	2,318	188,456	1,751	86,087	1,283	102,548	5,567	4.36	11.06	6.31
National: 12/15/2018	10,596,756	9,817,998	92.65%	778,758	7.35%	3,612	14,611	9,259,684	2,439	558,314	1,680	410,013	2,298	184,576	1,572	84,930	1,155	99,239	5,467	4.30	10.88	6.13
National: 12/1/2018	10,648,534	9,881,302	92.79%	767,232	7.21%	4,380	15,047	9,315,168	2,348	566,134	1,711	404,814	2,348	182,529	1,703	83,951	1,220	95,938	5,717	4.26	10.72	5.98
National: 11/15/2018	10,389,469	9,642,091	92.81%	747,378	7.19%	3,409	15,283	9,068,623	2,630	573,468	1,653	399,599	2,239	174,513	1,595	81,400	1,316	91,866	5,850	4.31	10.67	6.01
National: 11/1/2018	10,430,700	9,704,256	93.04%	726,444	6.96%	3,487	15,359	9,145,544	2,561	558,712	1,631	391,872	2,232	166,858	1,619	78,460	1,340	89,254	5,976	4.24	10.39	5.79
National: 10/15/2018	10,433,737	9,714,884	93.11%	718,853	6.89%	3,629	16,625	9,135,472	2,540	579,412	1,549	390,883	2,592	166,088	2,067	75,380	1,382	86,502	6,495	4.25	10.31	5.74
National: 10/1/2018	10,420,885	9,713,057	93.21%	707,828	6.79%	3,629	15,552	9,144,488	2,451	568,569	1,426	386,103	2,643	163,526	1,860	73,225	1,385	84,974	5,787	4.18	10.17	5.68
National: 9/15/2018	10,614,542	9,898,920	93.26%	715,622	6.74%	3,629	16,027	9,316,482	2,470	582,438	1,765	395,813	2,653	161,931	1,743	73,361	1,272	84,517	6,124	4.19	10.11	5.58
National: 9/1/2018	10,618,324	9,908,063	93.31%	710,261	6.69%	3,629	17,327	9,326,770	3,054	581,293	1,911	393,545	2,691	160,104	1,889	72,822	1,158	83,790	6,624	4.18	10.07	5.51
National: 8/15/2018	10,535,058	9,834,583	93.35%	700,475	6.65%	3,650	19,044	9,250,826	3,782	583,757	2,230	386,256	2,628	159,710	2,000	72,086	1,386	82,423	7,018	4.22	10.09	5.41
National: 8/1/2018	10,489,290	9,794,085	93.37%	695,205	6.63%	3,973	19,187	9,220,590	3,944	573,495	2,274	382,998	2,804	159,382	1,766	72,046	1,459	80,779	6,940	4.18	10.10	5.32
National: 7/15/2018	10,433,332	9,731,231	93.27%	702,101	6.73%	5,273	18,466	9,153,411	3,730	577,820	1,945	391,282	2,553	160,867	1,804	71,793	1,358	78,159	7,076	4.20	10.18	5.32
National: 7/1/2018	10,389,124	9,694,697	93.32%	694,427	6.68%	4,580	16,976	9,123,324	3,050	571,373	1,678	387,898	2,184	159,125	1,821	70,887	1,349	76,517	6,894	4.19	10.14	5.27
National: 6/15/2018	10,317,842	9,641,275	93.44%	676,567	6.56%	4,776	16,240	9,078,056	2,670	563,219	1,533	380,741	2,364	154,033	1,616	68,772	1,341	73,021	6,716	4.17	10.00	5.08
National: 6/1/2018	10,086,361	9,438,791	93.58%	647,570	6.42%	5,060	15,976	8,896,281	2,117	542,510	1,624	366,907	2,536	146,134	1,658	65,506	1,303	69,023	6,738	4.10	9.83	4.98
National: 5/15/2018	9,902,438	9,291,922	93.83%	610,516	6.17%	5,045	15,733	8,751,332	2,319	540,590	1,598	347,460	2,196	136,718	1,570	61,107	1,472	65,231	6,578	4.08	9.63	4.83
National: 5/1/2018	9,959,866	9,366,287	94.04%	593,579	5.96%	4,469	15,899	8,827,509	2,359	538,778	1,513	338,269	2,286	133,962	1,710	58,708	1,361	62,640	6,670	4.10	9.39	4.70
National: 4/15/2018	9,191,237	8,741,702	95.11%	449,535	4.89%	4,598	15,830	8,273,900	2,303	467,802	1,584	259,226	2,193	97,554	1,889	42,740	1,023	50,015	6,838	4.00	7.96	4.52
National: 4/1/2018	10,072,702	9,487,014	94.19%	585,688	5.81%	4,468	16,075	8,939,526	2,451	547,488	1,452	343,923	2,332	130,459	1,695	52,669	1,164	58,637	6,981	4.13	9.08	4.41
National: 3/15/2018	9,685,050	9,132,281	94.29%	552,769	5.71%	4,435	16,331	8,589,608	2,638	542,673	1,561	324,467	2,418	122,733	1,412	49,858	1,414	55,711	6,888	4.17	8.97	4.36
National: 3/1/2018	9,590,907	9,053,783	94.4%	537,124	5.6%	4,635	16,291	8,533,804	2,451	519,979	1,832	315,519	2,199	117,541	1,581	48,962	1,378	55,102	6,850	4.19	8.86	4.30
National: 2/15/2018	9,525,326	8,996,942	94.45%	528,384	5.55%	5,091	17,150	8,476,365	2,796	520,577	1,907	307,218	1,873	117,154	1,789	48,864	1,535	55,148	7,250	4.22	8.82	4.29
National: 2/1/2018	9,456,691	8,931,091	94.44%	525,600	5.56%	5,095	18,090	8,436,197	3,042	494,894	1,560	299,175	2,157	119,773	1,953	50,476	1,764	56,176	7,614	4.26	8.83	4.33
National: 1/15/2018	9,586,328	9,008,273	93.97%	578,055	6.03%	5,707	19,155	8,479,022	2,485	529,251	1,277	333,155	2,972	130,181	2,356	55,220	1,784	59,499	8,281	4.60	9.27	4.75
National: 1/1/2018	9,533,544	8,925,588	93.62%	607,956	6.38%	5,506	19,765	8,387,210	2,541	538,378	1,676	351,858	3,169	136,808	2,300	58,193	1,853	61,097	8,226	4.79	9.59	4.95
National: 12/15/2017	9,160,395	8,591,282	93.79%	569,113	6.21%	4,295	20,835	8,082,539	3,165	508,743	2,313	322,026	3,063	132,281	2,216	56,619	1,899	58,187	8,179	4.78	9.43	4.91
National: 12/1/2017	9,160,450	8,600,192	93.88%	560,258	6.12%	4,686	21,895	8,101,997	3,981	498,195	2,283	315,069	3,019	131,646	2,297	56,533	2,178	57,010	8,137	4.76	9.35	4.81
National: 11/15/2017	9,154,233	8,596,360	93.91%	557,873	6.09%	5,482	22,403	8,064,859	3,886	531,501	2,545	320,503	3,240	128,444	2,525	55,449	2,920	53,477	7,287	4.85	9.31	4.77

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 7/15/2017	9,024,312	8,493,349	94.12%	530,963	5.88%	3,550	22,424	7,942,174	4,770	551,175	3,683	318,862	3,118	119,335	2,241	46,890	1,945	45,876	6,667	4.90	8.99	4.36
National: 7/1/2017	8,936,368	8,412,893	94.14%	523,475	5.86%	3,665	20,755	7,875,844	4,924	537,049	2,370	312,589	2,749	118,175	2,304	46,857	1,892	45,854	6,516	4.91	8.93	4.32
National: 6/15/2017	8,591,321	8,088,703	94.15%	502,618	5.85%	3,985	20,260	7,570,141	3,800	518,562	2,121	297,199	3,318	114,596	2,594	46,104	1,861	44,719	6,566	4.96	8.90	4.27
National: 6/1/2017	8,542,067	8,041,987	94.15%	500,080	5.85%	3,813	21,043	7,534,005	3,873	507,982	2,382	295,514	3,625	113,309	2,799	46,617	1,978	44,640	6,305	4.99	8.87	4.18
National: 5/15/2017	8,481,214	7,993,925	94.25%	487,289	5.75%	4,149	21,439	7,476,821	4,034	517,104	2,531	286,344	4,021	110,792	2,805	46,293	1,719	43,860	6,320	4.96	8.80	4.04
National: 5/1/2017	8,428,815	7,949,787	94.32%	479,028	5.68%	4,283	21,891	7,448,568	4,401	501,219	2,457	280,265	4,341	109,615	2,793	46,035	1,545	43,113	6,349	4.93	8.71	3.93
National: 4/15/2017	8,592,740	8,102,024	94.29%	490,716	5.71%	4,244	22,383	7,574,365	4,664	527,659	3,292	290,487	3,999	111,567	2,541	45,541	1,554	43,121	6,271	4.96	8.74	3.96
National: 4/1/2017	8,526,221	8,032,851	94.21%	493,370	5.79%	4,701	23,131	7,527,950	5,227	504,901	3,222	293,352	4,327	111,665	2,350	44,848	1,748	43,505	6,196	4.97	8.73	3.92
National: 3/15/2017	8,120,079	7,633,349	94.01%	486,730	5.99%	4,353	22,840	7,116,603	4,623	516,746	3,459	289,205	3,773	110,216	2,520	43,953	1,959	43,356	6,434	5.09	9.00	4.06
National: 3/1/2017	8,014,137	7,529,677	93.95%	484,460	6.05%	4,629	22,651	7,040,550	4,899	489,127	3,198	287,091	3,217	109,349	2,824	44,372	1,837	43,648	6,607	5.10	9.02	4.06
National: 2/15/2017	7,892,670	7,413,763	93.93%	478,907	6.07%	4,767	23,600	6,923,443	4,873	490,320	2,785	279,397	3,006	110,121	3,498	45,268	2,203	44,121	7,150	5.13	9.12	4.08
National: 2/1/2017	7,801,469	7,321,910	93.85%	479,559	6.15%	5,250	23,684	6,860,408	4,533	461,502	2,450	273,225	3,587	113,850	3,295	47,111	2,457	45,373	7,294	5.19	9.25	4.04
National: 1/15/2017	7,851,338	7,329,914	93.36%	521,424	6.64%	6,388	24,607	6,834,653	4,174	495,261	2,396	298,712	4,910	123,886	3,409	50,829	2,361	47,997	7,281	5.53	9.77	4.34
National: 1/1/2017	7,745,629	7,198,625	92.94%	547,004	7.06%	4,543	26,990	6,712,340	3,973	486,285	3,470	314,413	4,527	129,605	3,780	53,535	2,645	49,451	8,506	5.73	10.12	4.46
National: 12/15/2016	7,349,955	6,830,422	92.93%	519,533	7.07%	3,882	27,130	6,368,051	5,074	462,371	3,032	292,045	4,379	126,169	3,609	53,067	2,483	48,252	8,481	5.77	10.17	4.50
National: 12/1/2016	7,328,991	6,810,179	92.92%	518,812	7.08%	4,385	27,634	6,349,203	4,663	460,976	3,170	288,790	4,923	128,663	3,774	53,218	2,594	48,141	8,415	5.83	10.21	4.46
National: 11/15/2016	7,256,452	6,737,465	92.85%	518,987	7.15%	4,570	28,914	6,257,160	4,917	480,305	3,637	294,025	5,353	125,582	3,825	52,978	2,870	46,402	8,302	6.00	10.25	4.51
National: 11/1/2016	7,268,886	6,751,345	92.88%	517,541	7.12%	4,403	29,108	6,289,262	5,452	462,083	3,275	297,081	5,514	122,996	3,894	52,684	2,702	44,780	8,267	5.99	10.10	4.47
National: 10/15/2016	7,415,824	6,884,899	92.84%	530,925	7.16%	4,429	29,238	6,372,612	5,155	512,287	4,294	308,324	5,179	126,865	3,964	52,388	2,191	43,348	8,371	6.20	10.18	4.49
National: 10/1/2016	7,359,282	6,837,227	92.91%	522,055	7.09%	4,274	29,938	6,349,398	6,043	487,829	3,732	304,104	5,454	125,792	3,785	50,425	2,332	41,734	8,519	6.15	10.03	4.37
National: 9/15/2016	6,984,247	6,476,585	92.73%	507,662	7.27%	3,775	30,488	5,995,861	5,652	480,724	4,015	296,275	5,802	122,375	3,722	49,868	2,433	39,144	8,795	6.31	10.21	4.42
National: 9/1/2016	6,908,055	6,401,680	92.67%	506,375	7.33%	4,022	32,073	5,939,364	6,325	462,316	4,102	295,426	5,929	122,874	3,865	49,645	2,371	38,430	9,394	6.36	10.21	4.43
National: 8/15/2016	6,803,336	6,292,976	92.5%	510,360	7.5%	0	33,373	5,814,689	6,918	478,287	4,158	296,700	5,903	126,697	3,976	49,810	2,840	37,153	9,567	6.57	10.36	4.47
National: 8/1/2016	6,710,914	6,197,722	92.35%	513,192	7.65%	4,330	34,656	5,738,357	7,781	459,365	3,712	296,322	6,360	129,843	4,263	50,665	2,817	36,362	9,715	6.63	10.46	4.43
National: 7/15/2016	6,637,517	6,111,240	92.07%	526,277	7.93%	4,254	35,894	5,641,123	7,196	470,117	5,115	305,194	5,918	135,446	4,348	50,308	3,301	35,329	9,929	6.84	10.71	4.58
National: 7/1/2016	6,574,400	6,048,688	92%	525,712	8%	3,843	36,281	5,594,340	8,081	454,348	4,654	303,984	6,227	136,962	3,889	50,076	3,408	34,690	9,908	6.91	10.69	4.63
National: 6/15/2016	6,455,383	5,940,432	92.02%	514,951	7.98%	3,617	36,616	5,485,676	8,174	454,756	4,293	298,442	6,001	134,627	4,797	48,720	3,416	33,162	9,905	6.99	10.60	4.64
National: 6/1/2016	6,421,794	5,914,378	92.1%	507,416	7.9%	3,689	36,865	5,470,931	7,535	443,447	5,139	296,114	6,123	132,145	5,083	47,527	3,349	31,630	9,462	6.95	10.48	4.62
National: 5/15/2016	6,689,547	6,183,667	92.44%	505,880	7.56%	3,965	36,630	5,713,141	8,715	470,526	4,218	297,013	6,891	131,214	4,690	46,672	2,880	30,981	9,104	6.89	10.15	4.43
National: 5/1/2016	6,703,520	6,208,830	92.62%	494,690	7.38%	3,938	36,010	5,751,861	7,769	456,969	4,555	292,486	7,157	127,501	4,719	44,608	2,761	30,095	9,015	6.80	9.90	4.23
National: 4/15/2016	6,460,487	5,978,104	92.53%	482,383	7.47%	4,233	36,251	5,523,546	7,999	454,558	5,146	289,675	6,891	121,927	4,247	41,265	2,806	29,516	9,076	6.92	9.94	4.19
National: 4/1/2016	6,457,830	5,973,074	92.49%	484,756	7.51%	3,837	37,560	5,541,689	8,576	431,385	5,400	293,627	7,126	121,932	4,392	39,006	3,038	30,191	8,883	6.96	9.89	4.03
National: 3/15/2016	6,353,299	5,870,724	92.4%	482,575	7.6%	3,197	38,264	5,416,038	8,546	454,686	4,645	291,867	7,000	120,651	4,687	38,717	3,633	31,340	9,741	7.16	10.04	4.25
National: 3/1/2016	6,312,188	5,831,434	92.38%	480,754	7.62%	3,227	38,834	5,403,345	8,508	428,089	4,600	288,862	6,788	119,999	5,359	39,445	3,647	32,448	9,910	7.19	9.99	4.26
National: 2/15/2016	6,468,615	5,965,113	92.22%	503,502	7.78%	3,378	43,493	5,501,989	9,352	463,124	4,731	299,239	7,540	128,507	6,560	42,248	5,008	33,508	10,280	7.41	10.19	4.56
National: 2/1/2016	6,196,280	5,695,137	91.91%	501,143	8.09%	3,111	44,756	5,278,182	9,423	416,955	5,487	287,852	8,588	134,374	6,646	44,556	4,527	34,361	10,071	7.50	10.49	4.89
National: 1/15/2016	6,139,100	5,612,888	91.43%	526,212	8.57%	3,170	47,298	5,179,700	9,841	433,188	5,271	298,643	10,300	144,074	7,340	47,949	4,340	35,546	9,997	7.83	11.02	5.36
National: 1/1/2016	6,289,103	5,719,216	90.94%	569,887	9.06%	2,792	49,631	5,296,021	8,833	423,195	8,104	323,953	10,721	156,932	6,793	51,639	4,926	37,363	10,098	8.06	11.36	5.53
National: 12/15/2015	5,954,375	5,409,820	90.85%	544,555	9.15%	10,863	48,888	5,007,168	11,405	402,652	6,247	305,781	11,000	152,587	6,867	50,208	4,340	35,979	9,007	8.20	11.47	5.55
National: 12/1/2015	6,019,856	5,477,103	90.98%	542,753	9.02%	10,834	47,765	5,067,603	10,303	409,500	7,729	303,423	10,118	153,424	6,969	50,471	4,439	35,435	8,190	8.09	11.37	5.47
National: 11/15/2015	6,309,735	5,797,727	91.89%	512,008	8.11%	11,094	47,496	5,366,472	12,144	431,255	7,215	297,290	10,226	142,494	6,517	45,251	3,795	26,973	7,465	7.37	10.56	4.76
National: 11/1/2015	6,089,177	5,593,520	91.86%	495,657	8.14%	3,467	46,146	5,195,594	11,866	397,926	6,340	290,867	10,562	135,141	6,755	44,007	3,940	25,642	6,603	7.21	10.49	4.86
National: 10/15/2015	6,098,397	5,612,186	92.03%	486,211	7.97%	3,345	42,281	5,187,606	10,490	424,580	7,795	288,580	8,842	130,769	5,371	42,419	4,043	24,443	5,620	7.11	10.39	4.90
National: 10/1/2015	6,089,828	5,621,662	92.31%	468,166	7.69%	3,093	40,956	5,225,957	11,183	395,705	7,277	277,586	8,680	126,745	5,026	40,343	3,817	23,492	4,871	6.84	10.05	4.70
National: 9/15/2015	6,059,608	5,604,332	92.49%	455,276	7.51%	2,927	40,548	5,196,875	10,802	407,457	7,173	270,881	9,091	121,696	5,837	40,296	3,115	22,403	4,518	6.79	9.89	4.68
National: 9/1/2015	6,052,480	5,604,401	92.6%	448,079	7.4%	3,158	40,489	5,213,827	11,485	390,574	7,360	267,265	8,638	119,347	5,892	39,689	2,505	21,778	4,603	6.75	9.73	4.61

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13. EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 10/16/2019 12:35:51 PM																						

FOOTNOTES

*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.