Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	26,835	26,627	99.22%	208	0.78%	24,203	1,457	967	172	33	2	1	3.95	2.30	1.96
(V01) (402) Togus VAMC	16,222	16,082	99.14%	140		14,741	825	516	110	27	2	1	4.24	2.31	2.63
(V01) (402GA) Aroostook County (Caribou)	626	623	99.52%	3	0.48%	485	67	71	3	0	0	0	5.83	0.00	3.22
(V01) (402GB) Calais	280	279	99.64%	1	0.36%	240	24	15	1	0	0	0	2.63	0.00	3.71
(V01) (402GC) Rumford	334	334	100.00%	0	0.00%	314	14	6	0	0	0	0	1.55	0.25	1.71
(V01) (402GD) Saco	1,274	1,267	99.45%	7	0.55%	1,118	94	55	6	1	0	0	4.27	0.00	1.93
(V01) (402GE) Lewiston	1,893	1,885	99.58%	8	0.42%	1,695	130	60	6	2	0	0	3.32	2.18	3.07
(V01) (402GF) Lincoln	288	286	99.31%	2	0.69%	266	9	11	2	0	0	0	2.43	0.00	0.91
(V01) (402HB) Bangor	4,283	4,244	99.09%	39	0.91%	3,864	205	175	36	3	0	0	3.93	2.50	1.27
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South (V01) (402HL) Bingham VA Mobile	1,527 51		99.67%	5	0.0070	1,421	66	35 8	5		0		2.00	1.44	0.20
Clinic							13								
(V01) (402QA) Fort Kent	22		90.91%	2		9	4	7	2	0	0	-	10.10		
(V01) (402QB) Houlton	35				2.86%		6	8	1	0	0		0.0.		
(V01) (405) White River Junction, VT	19,639		97.43%	505			1,214	1,145			17			6.31	0.90
(V01) (405) White River Jct VAMC	14,103		97.09%	411		11,858	940	894	345		4	11		6.33	1.09
(V01) (405GA) Bennington	763		100.00%	0	0.0070	710	41	12		, and the second	0			0.00	1.34
(V01) (405GC) Brattleboro	341		100.00%	0	0.0070	312	21	8	0		0			0.00	0.51
(V01) (405HA) Burlington Lakeside	2,298	2,218	96.52%	80		1,913	125	180	51	13	13	3	4	9.47	0.18
(V01) (405HC) VICC - St. Johnsbury - Littleton	140	139	99.29%	1	0.71%	121	7	11	1	0	0	0	4.60	2.39	
(V01) (405HE) KEENE (ORC)	270	270	100.00%	0	0.00%	224	21	25	0	0	0	0	4.93	0.00	2.91
(V01) (405HF) Rutland	728	715	98.21%	13	1.79%	680	24	11	13	0	0	0	1.54	0.00	1.20
(V01) (405QA) St Johnsbury	775	775	100.00%	0	0.00%	739	32	4	0	0	0	0	1.32	1.24	0.00
(V01) (405QB) Newport	221	221	100.00%	0	0.00%	218	3	0	0	0	0	0	0.57	0.00	0.79
(V01) (518) Bedford, MA	11,993	11,715	97.68%	278	2.32%	10,541	686	488	205	60	7	6	1.45	7.74	0.85
(V01) (518) Edith Nourse Rogers VAMC	10,732		97.47%				653	470			6			7.78	
(V01) (518GA) Lynn	382		100.00%	0	0.0070	376	6	0	0	-	0	_	0.00		0.14
(V01) (518GB) Haverhill	571	568		3	0.0070		15	11	3	-	0	_			1.65
(V01) (518GE) Gloucester	303			4	1.32%	284	9	6	2		1	0	20		1.41
(V01) (518MA) IDES Hanscom AFB	5		100.00%	0	0.00%	1	3	1	0		0	·		10.25	14.00
(V01) (523) VA Boston HCS, MA	43,170		98.02%	854			2,809	2,761	752		17				
(V01) (523) Jamaica Plain VAMC	19,069		98.39%	307			1,392	1,365			6		6.61	4.61	1.80
(V01) (523A4) West Roxbury VAMC	7,174			142		6,094	446	492			6			4.84	1.93
(V01) (523A5) Brockton VAMC	10,898	10,555		343			628	640			5			6.92	1.96
(V01) (523BY) Lowell	1,645	1,611	97.93%	34		1,334	176	101	32		0		0.0.	4.61	5.67
(V01) (523BZ) Causeway	3,492	3,486		6	011170	· ·	71	46		-	0		0.00	3.17	1.13
(V01) (523GA) Framingham	378		97.35%	10			43	50			0		0.20	19.00	5.68
(V01) (523GC) Quincy	222		97.75%	5	2.25%		28	25		-	0		0.00	0.00	
(V01) (523GD) Plymouth	279		97.49%	7	2.51%		25	40			0		6.48	2.80	
(V01) (523MA) IDES Hanscom AFB	13		100.00%	0	0.00%		0	2	0		0			3.55	0.00
(V01) (608) Manchester, NH	16,741		98.35%	277			1,029	1,109			9				
(V01) (608) Manchester VAMC	15,214						826	968			9			4.32	
(V01) (608GA) Portsmouth	327	321	98.17%	6	1.83%	263	41	17	6	0	0	0	3.87	6.33	4.27

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(V01) (608GC) Somersworth	604	589	97.52%	15	2.48%	410	93	86	15	0	0	0	8.09	4.81	4.64
(V01) (608GD) Conway	155	154	99.35%	1	0.65%	132	14	8	1	0	0	0	2.76	8.50	7.88
(V01) (608HA) Tilton	439	437	99.54%	2	0.46%	352	55	30	2	0	0	0	4.36	5.61	3.61
(V01) (608MA) IDES Manchester VAMC	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0.00	0.00
(V01) (631) VA Central Western Massachusetts HCS	18,908	18,329	96.94%	579	3.06%	16,220	1,126	983	436	111	22	10	5.75	4.86	2.85
(V01) (631) Edward P Boland VAMC	8,197	7,844	95.69%	353	4.31%	6,896	483	465	250	80	13	10	8.36	6.10	2.57
(V01) (631BY) Springfield	4,020	3,905	97.14%	115	2.86%	3,505	219	181	100	12	3	0	7.33	3.78	2.65
(V01) (631GC) Pittsfield	585	581	99.32%	4	0.68%	504	42	35	3	1	0	0	3.27	10.80	3.41
(V01) (631GD) Greenfield (Franklin County)	586	578	98.63%	8	1.37%	485	38	55	8	0	0	0	7.29	5.93	
(V01) (631GE) Worcester	2,218	2,165	97.61%	53	2.39%	1,962	103	100	49	2	2	0		2.26	
(V01) (631GF) Fitchburg	860			3		793	41	23	3	0	0			2.33	0.92
(V01) (631PA) 631PA	2		100.00%	0		1	1	0	0	0	0				
(V01) (631QA) Plantation Street	1,568		98.34%	26		1,341	130	71	11	13		_		3.35	
(V01) (631QB) Lake Avenue VA Clinic	872	855	98.05%	17	1.95%	733	69	53	12	3	2	0		3.71	5.02
(V01) (650) Providence, RI	29,601	29,262	98.85%	339	1.15%	26,567	1,419	1,276	294	35	7	3	3.92	3.04	2.37
(V01) (650) Providence VAMC	25,709	25,400	98.80%	309	1.20%	23,048	1,197	1,155	268	31	7	3	4.98	3.20	1.89
(V01) (650GA) New Bedford Primary Care Ctr.	1,796		98.83%			1,585	104	86	19	2	0			0.33	
(V01) (650GB) Hyannis	1,384		99.42%	8		1,266	88	22	6	2				2.34	
(V01) (650GD) Middletown	708			1	0.14%		28	11	1	0	0	0		4.66	
(V01) (650QA) Eagle Square	4		100.00%			0	2		0	0	0	_		17.00	
(V01) (689) VA Connecticut HCS, CT	49,217					42,799	2,534	2,720	976	127					
(V01) (689) West Haven VAMC	29,891		97.18%		2.82%	25,725	1,527	1,795	709	92				7.05	
(V01) (689A4) Newington VAMC	16,013	·	98.13%			14,107	811	795	251	31		10		4.37	
(V01) (689GA) Waterbury	492			2			26	13	0	2	0				2.02
(V01) (689GB) Stamford	363				0.28%	355	3	4	1	0	0			0.00	0.67
(V01) (689GC) Willimantic	388			3		357	18	11	3	0	0			0.00	
(V01) (689GD) Winsted (V01) (689GE) Danbury	486	443			0.62%	435	19	14	3		0			0.89	
(V01) (689HC) New London VA	1,137		99.30%			959	101	69	6	2	0			0.00	
Primary Care Center									550		07	-			
(V02) (528) Albany, NY	21,001		96.39%				1,036								
(V02) (528A8) Samuel S Stratton VAMC	17,509		96.02%			15,056	796	961	499	101	36			4.38	
(V02) (528G2) Westport	285			2		244	28	11	2	0	0	0		0.00	
(V02) (528G3) Bainbridge	289			4	1.38%	245	27	13	3	0	0		4.99	0.00	
(V02) (528G6) Fonda	273			2		267	2	2	0	0	0			0.00	
(V02) (528G7) Catskill	290		96.90%	9			26	20	9	0	0	_			2.38
(V02) (528GT) Glens Falls	613		100.00%	0		601	9	3	0	0	0	_		0.10	
(V02) (528GV) Plattsburgh	487		100.00%	0		418	61	8	0	0	0			0.00	
(V02) (528GW) Schenectady	348		100.00%	0		348	0	0	0	0	0	_		0.00	
(V02) (528GX) Troy	208		100.00%	0		183	22	3	0	0	0	_		0.00	
(V02) (528GY) Clifton Park	286			45	15.73%	167	34	40	44	0	1	0		0.00	
(V02) (528GZ) Kingston	412			1	0.24%		31	3	1	0	0	_		0.00	
(V02) (528QK) Saranac Lake	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			0.00

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(V02) (528) Bath, NY	14,176	14,017	98.88%	159	1.12%	12,935	499	583	124	30	3	2	4.99	4.81	2.02
(V02) (528A6) Bath VA Medical Center	12,794	12,658	98.94%	136	1.06%	11,806	404	448	101	30	3	2	4.16	4.74	2.60
(V02) (528G4) Elmira	918	895	97.49%	23	2.51%	720	73	102	23	0	0	C	7.97	5.85	0.12
(V02) (528G8) Wellsville	464	464	100.00%	0	0.00%	409	22	33	0	0	0	C	3.66	5.12	0.00
(V02) (528) Western New York, NY	34,171	33,232	97.25%	939	2.75%	29,911	1,691	1,630	720	157	39	23	3.20	5.23	2.58
(V02) (528) Buffalo VA Medical Center	27,365	26,500	96.84%	865	3.16%	23,769	1,329	1,402	653	152	38	22	3.69	5.44	2.26
(V02) (528A4) Upstate New York HCS-Batavia	3,434	3,378	98.37%	56	1.63%	3,093	145	140	51	3	1	1	4.41	3.02	
(V02) (528GB) Jamestown	688	681	98.98%	7		613	36	32	6	1	0	C			6.19
(V02) (528GC) Dunkirk	510	505		5		448	41	16	4	1	0	С			4.22
(V02) (528GD) Niagara Falls	461	460		1	0.22%	417	37	6	1	0	0	С			3.63
(V02) (528GK) Lockport	348		100.00%	0		332	10		0	0	0	C			3.94
(V02) (528GQ) Lackawanna	788		100.00%	0		698	73		-	0	0	С		0.00	1.95
(V02) (528GR) Olean	577		99.13%	5		541	20			0	0	С		1.11	2.64
(V02) (528) Canandaigua, NY	12,512			374		10,291	958			55	8	4			
(V02) (528A5) Canandaigua VA Medical Center (V02) (528GE) Rochester	5,848		98.02% 96.13%	116 258		5,026 5,265	375 583			7	7	0	4.62		
(V02) (528) Syracuse, NY	29,425	28,599		826		24,868	1,896			127	25	15			
(V02) (528A7) Syracuse VA Medical	20,417		96.74%	665		17,254	1,209			103		7			
Center															
(V02) (528G5) Auburn	450	447		3	0.0.7	424	13			2	0	0			1.16
(V02) (528G9) Tompkins County	793		99.24%	6		720	46			2		0			2.55
(V02) (528GL) Massena	849		97.29%	23		693	76			2	0	0			3.17
(V02) (528GM) Donald J Mitchell VA OPC	3,056		98.63%	42		2,498	247	269		3	0	1	5.12		4.08
(V02) (528GN) Binghamton	1,371		97.67%	32		1,199	68			4	1	1	1.00		
(V02) (528GO) Watertown	1,819	,	97.03%	54		1,484	190				8	6			
(V02) (528GP) Oswego	574	573		1	0.17%	502	45			0	-	С			3.39
(V02) (528MA) Watertown DES	21		100.00%	0		19	2		0	0	0	С		0.90	
(V02) (528QN) Watertown 2	75		100.00%	0		75	0	0	0	0	0	С		0.00	0.00
(V03) (526) Bronx, NY	23,672			95		21,390	1,231				0	2	4.46		
(V03) (526) James J. Peters VAMC	22,943		99.59%	95		20,734	1,179				0	2			
(V03) (526GA) White Plains	337		100.00%	0		279	38			0	0	0		0.00	5.21
(V03) (526GB) Yonkers (V03) (526GD) Thomas P. Noonan	118		100.00%	0		264 113	10	1	0	0	0	0	4111	0.00	0.00
Jr. VA OPC (V03) (561) New Jersey HCS, NJ	38,386	37,749	98.34%	637	1.66%	34,818	1,416	1,515	586	42	9	C	0.64	4.58	1.12
(V03) (561) East Orange VAMC	20,497		97.66%	480		18,180	866		444	30		C		5.16	
(V03) (561A4) New Jersey HCS, NJ -	7,063	6,979	98.81%	84	1.19%	6,439	244	296	74	9	1	C	0.14	3.65	0.93
Lyons Campus (V03) (561BY) Newark	461	461	100.00%	0	0.00%	460	1	0	0	0	0	C)		
(V03) (561BZ) Brick	5,216	5,157	98.87%	59	1.13%	4,764	218	175	55	3	1	C	1.04	3.92	0.40
(V03) (561GA) Hamilton	448		99.55%	2		411	26		2	0	0	C	1.80		0.87
(V03) (561GB) Elizabeth	220		100.00%	0		219	1	0	0	0	0	C			0.13
(V03) (561GD) Hackensack	1,987		99.75%	5		1,971	2	9	5	0	0	C			
(V03) (561GE) Jersey City	216		100.00%	0		215	0	1	0	0	0	C			0.05
(V03) (561GF) Piscataway	395		100.00%	0		386	6	3	0	0	0	C			2.32

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(V03) (561GH) Morristown	398	394	98.99%	4	1.01%	367	22	5	4	0	0	0	1.21	2.07	3.47
(V03) (561GI) Tinton Falls	976	973	99.69%	3	0.31%	903	27	43	2	0	1	0	1.87	1.13	2.01
(V03) (561GJ) Paterson	313	313	100.00%	0	0.00%	312	0	1	0	0	0	0	0.08	0.09	0.30
(V03) (561GK) Sussex VA Clinic	196	196	100.00%	0	0.00%	191	3	2	0	0	0	0	0.04	0.00	3.72
(V03) (620) VA Hudson Valley HCS, NY	22,796	22,730	99.71%	66	0.29%	20,809	1,123	798	63	3	0	0	1.87	3.05	1.95
(V03) (620) Franklin Delano Roosevelt Hospital	6,012	6,002	99.83%	10	0.17%	5,707	188	107	10	0	0	0	1.28	1.74	2.16
(V03) (620A4) Castle Point VAMC	9,863	9,815	99.51%	48	0.49%	8,732	574	509	45	3	0	0	2.14	3.37	0.57
(V03) (620BU) VADOM Montrose	1,728	1,727	99.94%	1	0.06%	1,718	6	3	1	0	0	0			0.00
(V03) (620GA) New City	1,344	1,343	99.93%	1	0.07%	1,267	55	21	1	0	0	0	1.09	1.96	3.24
(V03) (620GB) Carmel	719	719	100.00%	0	0.00%	666	40	13	0	0	0	0	1.14	4.13	1.83
(V03) (620GD) Goshen	1,173	1,171	99.83%	2	0.17%	1,002	119	50	2	0	0	0	3.09	3.64	4.51
(V03) (620GE) Port Jervis	839	838	99.88%	1	0.12%	732	65	41	1	0	0	0	2.54	4.15	3.23
(V03) (620GF) Monticello	434	432	99.54%	2	0.46%	399	14	19	2	0	0	0	0.33	4.19	11.71
(V03) (620GG) Poughkeepsie	475	474	99.79%	1	0.21%	411	40	23	1	0	0	0	1.96	6.64	6.39
(V03) (620GH) Eastern Dutchess	182	182	100.00%	0	0.00%	148	22	12	0	0	0	0	4.00	7.06	3.21
(V03) (620MA) IDES West Point	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		0.00	0.00
(V03) (620QA) Montrose 1 VA Mobile Clinic	19	19	100.00%	0	0.00%	19	0	0	0	0	0	0			
(V03) (630) New York Harbor HCS, NY	41,647	41,393	99.39%	254	0.61%	39,314	1,191	888	231	23	0	0	1.96	1.58	0.85
(V03) (630) Manhattan VAMC	18,830	18,675	99.18%	155	0.82%	17,600	591	484	141	14	0	0	2.91	1.79	0.61
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	18,905	18,820	99.55%	85	0.45%	17,915	540	365	76	9	0	0	1.84	1.40	1.02
(V03) (630A5) St. Albans VAMC	2,827	2,815	99.58%	12	0.42%	2,759	35	21	12	0	0	0	0.28	1.20	0.55
(V03) (630BU) St. Albans DCHV	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			
(V03) (630GA) Harlem CBOC	124	123	99.19%	1	0.81%	120	2	1	1	0	0	0	0.50		1.83
(V03) (630GB) Staten Island CBOC	951	950	99.89%	1	0.11%	910	23	17	1	0	0	0	0.48	1.63	1.73
(V03) (632) Northport, NY	26,256	25,843	98.43%	413	1.57%	23,073	1,521	1,249	379	27	6	1	4.14	4.37	1.18
(V03) (632) Northport VAMC	22,315	21,924	98.25%	391	1.75%	19,595	1,231	1,098	359	26	5	1	5.07	4.34	1.14
(V03) (632BU) Northport VADOM	121	121	100.00%	0	0.00%	121	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,435	1,431	99.72%	4	0.28%	1,283	112	36	3	1	0	0	2.95	7.50	1.16
(V03) (632HA) Valley Stream	285	284	99.65%	1	0.35%	257	24	3	0	0	1	0	3.69	0.00	0.03
(V03) (632HB) Riverhead	591	583	98.65%	8	1.35%	472	55	56	8	0	0	0	4.35	9.37	1.88
(V03) (632HC) Bay Shore	400	400	100.00%	0	0.00%	375	20	5	0	0	0	0	2.34		0.49
(V03) (632HD) Patchoque	966	958	99.17%	8	0.83%	851	68	39	8	0	0	0	3.12	3.33	2.14
(V03) (632QA) Northport 1 VA Mobile Clinic	143	142	99.30%	1	0.70%	119	11	12	1	0	0	0		3.60	
(V04) (460) Wilmington, DE	16,582	16,258	98.05%	324	1.95%	13,757	1,158	1,343	276	23	11	14	3.36	6.74	3.68
(V04) (460) Wilmington VAMC	11,465		98.09%	219				978		12				6.74	
(V04) (460GA) Sussex County	1,180		98.22%	21	1.78%			78		0	0		3.44	5.14	
(V04) (460GC) Kent County	1,481			28				94		7	0	0	3.00	3.41	7.21
(V04) (460GD) Cape May USCG	349		97.71%	8			22	32		0	0	0	6.15		
(V04) (460HE) Atlantic County	1,097		99.45%	6				68		4	0	0	2.73		2.95
(V04) (460HG) Cumberland County	974			42				93		0	0	1	4.10		5.08
(V04) (460HK) Wilmington VA Mobile	36		100.00%	0			0	0		0	0	0	0.00		
Clinic	14,485	1/1 380	99.34%	96	0.66%	13,108	745	536	88	8	0	0	3.16	3.87	0.71
(V04) (503) Altoona, PA				301	0.0070	10,100		330	- 00			U	0.10	0.07	0.7 1

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(V04) (503) James E. Van Zandt VAMC	9,437	9,401	99.62%	36	0.38%	8,608	443	350	35	1	0	0	3.06	3.16	0.87
(V04) (503GA) Johnstown	1,679	1,642	97.80%	37	2.20%	1,556	58	28	34	3	0	0	2.64	7.97	0.39
(V04) (503GB) DuBois (Clearfield)	1,542	1,530	99.22%	12	0.78%	1,307	116	107	8	4	0	0	4.23	8.69	0.53
(V04) (503GC) State College (Centre County)	1,261	1,250	99.13%	11	0.87%	1,106	97	47	11	0	0	0	3.06	6.00	0.60
(V04) (503GD) Huntingdon County	285	285	100.00%	0	0.00%	265	19	1	0	0	0	0	3.17	0.00	0.00
(V04) (503GE) Indiana County	281	281	100.00%	0	0.00%	266	12	3	0	0	0	0	1.88	0.00	0.19
(V04) (529) Butler, PA	9,008	9,004	99.96%	4	0.04%	8,609	235	160	4	0	0	0	0.49	1.40	0.78
(V04) (529) Butler VAMC	6,450	6,447	99.95%	3	0.05%	6,122	189	136	3	0	0	0	0.54	1.39	0.84
(V04) (529GA) Michael A. Marzano VA OPC	847	847	100.00%	0	0.00%	831	11	5	0	0	0	0	0.26	0.94	
(V04) (529GB) Lawrence County	436		100.00%	0		429	7	0	0	0	0	0		1.28	
(V04) (529GC) Armstrong County	395		100.00%	0		374	12	9	0	0	0	0	****	2.56	
(V04) (529GD) Clarion County	298		100.00%	0		292	6	0	0	0	0	0	0.01	0.37	
(V04) (529GF) Cranberry Township	582			1	0.17%	561	10	10		0	0	0		3.31	0.58
(V04) (540) Clarksburg, WV	16,991	16,469	96.93%	522	3.07%	14,633	884			78	20	28	2.75	6.47	2.55
(V04) (540) Louis A Johnson VAMC	13,819			485	3.51%	11,818	696	820		73				6.39	2.68
(V04) (540BU) Clarksburg VADOM	3		100.00%	0		3	0	0	0	0	0				
(V04) (540GA) Tucker County	209		100.00%	0		189	13	7	0	0	0	0		24.00	
(V04) (540GB) Wood County Veterans Center	1,277	1,260	98.67%	17	1.33%	1,135	75	50	13	4	0	0	2.65	15.58	2.29
(V04) (540GC) Braxton County	536	526	98.13%	10	1.87%	460	43	23	10	0	0	0	3.45	13.09	3.88
(V04) (540GD) Monongalia County	1,084	1,078	99.45%	6	0.55%	979	55	44	5	1	0	0	2.65	6.33	2.35
(V04) (540HK) Clarksburg VA Mobile Clinic	63	59	93.65%	4	6.35%	49	2	8	3	0	1	0	7.02	0.00	
(V04) (542) Coatesville, PA	14,785	14,732	99.64%	53	0.36%	14,047	370	315	50	3	0	0	1.07	1.91	2.59
(V04) (542) Coatesville VAMC	12,674	12,628	99.64%	46	0.36%	12,017	321	290	43	3	0	0	1.04	1.92	2.74
(V04) (542BU) VADOM Coatesville	721	721	100.00%	0	0.00%	720	0	1	0	0	0	0			0.35
(V04) (542GA) Springfield	869	862	99.19%	7	0.81%	813	32	17	7	0	0	0	1.17	0.00	2.93
(V04) (542GE) Spring City	521	521	100.00%	0	0.00%	497	17	7	0	0	0	0	1.13	0.00	0.98
(V04) (562) Erie, PA	14,418	14,197	98.47%	221	1.53%	12,901	629	667	193	20	3	5	3.31	4.89	1.14
(V04) (562) Erie VAMC	11,230	11,052	98.41%	178	1.59%	10,074	444	534	153	19	2	4	3.09	4.89	1.18
(V04) (562GA) Crawford County	775	740	95.48%	35	4.52%	630	53	57	33	1	1	0	6.89	5.46	2.05
(V04) (562GB) Ashtabula County	711	710	99.86%	1	0.14%	642	39	29	1	0	0	0	2.83	1.07	0.54
(V04) (562GC) McKean County	376	375	99.73%	1	0.27%	348	18	9	1	0	0	0	2.28	0.67	0.50
(V04) (562GD) Venango County	652	649	99.54%	3	0.46%	577	48	24	3	0	0	0	2.31	7.10	1.12
(V04) (562GE) Warren	674		99.55%	3	0.45%		27	14		0	0	1	2.73	0.00	
(V04) (595) Lebanon, PA	26,713	26,182	98.01%	531	1.99%	23,606	1,305	1,271	436	74	19	2	2.32	4.34	2.17
(V04) (595) Lebanon VAMC	18,346	17,969	97.95%	377	2.05%	16,145	901	923		54	14	2		4.30	
(V04) (595GA) Camp Hill	3,025			90	2.98%	2,618	145	172		14	5	0		6.28	
(V04) (595GC) Lancaster	1,426	1,421		5	0.35%	1,363	32	26		0	0	0		2.18	
(V04) (595GD) Berks County	1,117	1,101				1,003	64	34		0	0	0		0.50	
(V04) (595GE) York	2,417	2,375		42	1.74%		103	81	37	5	0	0		3.97	
(V04) (595GF) Pottsville	382				0.26%		60	35		1	0	-			4.56
(V04) (642) Philadelphia, PA	38,631	37,806					1,730	1,782		133				4.04	
(V04) (642) Corporal M. J. Crescenz VAMC	32,454	31,766	97.88%	688	2.12%	28,718	1,420	1,628	551	100	30	7	2.83	3.75	2.06

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(V04) (642BU) Philadelphia VA Domiciliary	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V04) (642GA) Burlington County VA Clinic	1,488	1,478	99.33%	10	0.67%	1,359	62	57	10	0	0	0	2.49	3.33	1.54
(V04) (642GC) Victor J. Saracini VA OPC	2,412	2,329	96.56%	83	3.44%	2,052	199	78	68	1	13	1	2.91	10.33	2.21
(V04) (642GD) Gloucester County	2,276	2,232	98.07%	44	1.93%	2,164	49	19	10	32	1	1	1.24	5.68	0.35
(V04) (646) Pittsburgh, PA	36,143	34,801	96.29%	1,342	3.71%	29,046	2,809	2,946	1,146	144	40	12	4.37	7.31	1.75
(V04) (646) Pittsburgh VAMC University Dr	23,236	22,150	95.33%	1,086	4.67%	17,923	1,969	2,258	938	109	30	9	7.35	8.03	1.27
(V04) (646A4) H. John Heinz III VAMC	6,900	6,710	97.25%	190	2.75%	5,692	523	495	148	31	9	2	4.41	6.52	1.82
(V04) (646GA) Belmont County	1,283	1,271	99.06%	12	0.94%	1,176	56	39	12	0	0	0	2.51	1.57	2.29
(V04) (646GB) Westmoreland County	1,531	1,515	98.95%	16	1.05%	1,341	115	59	16	0	0	0	2.46	2.43	2.58
(V04) (646GC) Beaver County	1,000	995	99.50%	5	0.50%	916	58	21	3	1	0	1	2.88	2.89	3.15
(V04) (646GD) Washington County	1,164	1,137	97.68%	27	2.32%	1,046	42	49	25	2	0	0	2.62	2.17	8.12
(V04) (646GE) Fayette County	1,029	1,023	99.42%		0.58%	952	46	25			1	0	1.70		0.92
(V04) (693) Wilkes-Barre, PA	24,525	24,109	98.30%	416	1.70%	21,908	1,196	1,005	342	52	9	13	1.89	3.30	5.50
(V04) (693) Wilkes-Barre VAMC	17,477	17,199	98.41%	278	1.59%	15,582	843	774	242	29	4	3	2.00	3.41	5.34
(V04) (693B4) Allentown	4,407	4,309	97.78%			3,890	253	166				10			
(V04) (693GA) Sayre	1,094	1,081	98.81%			1,006	43	32		_	0	0			1.79
(V04) (693GB) Williamsport	854	829	97.07%			783	21	25			0	0			
(V04) (693GC) Tobyhanna	117				0.85%	109	5	2	0			0		4.00	
(V04) (693GF) Columbia County	322				0.31%	318	1	2	1	, and the second		0	0.00		1.63
(V04) (693GG) Northampton County	254		100.00%			220	30	4	0			_			4.05
(V05) (512) Baltimore HCS, MD	41,725					36,689	2,129	2,149							
(V05) (512) Baltimore VA Medical Center	24,987	24,461	97.89%	526		21,800	1,281	1,380		101	9	12		5.09	
(V05) (512A5) Perry Point	6,840	6,826	99.80%	14	0.20%	6,375	219	232	10	4	0	0	2.97	2.34	1.45
(V05) (512BV) Baltimore PRRTP	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(V05) (512GA) Cambridge	2,330	2,292			1.63%	2,081	128	83				0	_		3.15
(V05) (512GC) Glen Burnie	1,864	1,765				1,418	177	170			0	0			
(V05) (512GD) Loch Raven	3,105	3,031				2,729	158	144	67		0	0		4.70	
(V05) (512GE) Pocomoke City	564	562				519	24	19			0			0.13	
(V05) (512GF) Fort Howard	540		100.00%			479	38	23				0			1.51
(V05) (512GG) Fort Meade	1,494	1,489			0.33%	1,287	104	98			1	0			
(V05) (613) Martinsburg, WV (V05) (613) Martinsburg VA Medical	30,426 22,233		97.07% 96.22%			26,209 18,917	1,672 1,150	1,652 1,326							
Center (V05) (613BU) VADOM Martinsburg	485	485	100.00%	0	0.00%	454	27	4	0	0	0	0		0.00	7.45
(V05) (613GA) Cumberland	1,189		99.75%		0.25%	1,054	88	44	3			0			
(V05) (613GB) Hagerstown	1,318		99.54%		0.46%	1,129	114	69				0			
(V05) (613GC) Stephens City	1,886		99.26%			1,636	128	108		3	0	0			
(V05) (613GD) Franklin	78		100.00%		0.00%	72	3	3	0	0	0	0			
(V05) (613GE) Petersburg	388	388	100.00%	0	0.00%	378	8	2	0	0	0	0	1.33	0.79	0.08
(V05) (613GF) Harrisonburg	917	897	97.82%	20	2.18%	841	37	19	15	4	1	0	3.51	1.22	4.92
(V05) (613GG) Fort Detrick	1,932	1,922	99.48%	10	0.52%	1,728	117	77	8	1	1	0	3.01	2.58	1.85
(V05) (688) Washington, DC	41,554	40,725	98.01%	829	1.99%	36,599	2,097	2,029	710	102	10	7	3.77	4.35	2.26
(V05) (688) Washington VA Medical	35,928	35,260	98.14%	668	1.86%	31,643	1,837	1,780	549	102	10	7	4.07	4.26	2.35
Center															

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(V05) (688GA) Fort Belvoir	2,183	2,136	97.85%	47	2.15%	1,886	127	123	47	0	0	0	2.56	7.40	1.90
(V05) (688GB) Southeast Washington	257	256	99.61%	1	0.39%	243	2	11	1	0	0	0	1.39	6.82	0.42
(V05) (688GD) Charlotte Hall	1,344	1,268	94.35%	76	5.65%	1,119	97	52	76	0	0	0	6.34	6.10	1.59
(V05) (688GE) Southern Prince Georges County	1,811	1,775	98.01%	36	1.99%	1,684	30	61	36	0	0	0	1.90	4.47	2.29
(V05) (688QA) Franklin Street	31	30	96.77%	1	3.23%	24	4	2	1	0	0	0			7.59
(V06) (517) Beckley, WV	12,207	11,860	97.16%	347	2.84%	10,677	598	585	156	134	57	0	2.96	7.75	1.11
(V06) (517) Beckley VAMC	11,497	11,168	97.14%	329	2.86%	10,094	547	527	139	133	57	0	2.37	7.93	0.91
(V06) (517GB) Greenbrier County	455	438	96.26%	17	3.74%	377	18	43	16	1	0	0	6.58	0.58	4.92
(V06) (517QA) Princeton	255	254	99.61%	1	0.39%	206	33	15	1	0	0	0	4.12	0.65	
(V06) (558) Durham, NC	46,873	44,730	95.43%	2,143	4.57%	39,421	2,507	2,802	1,570	437	72	64	6.64	6.50	1.97
(V06) (558) Durham VAMC	31,288	29,922	95.63%	1,366	4.37%	26,464	1,666	1,792	955	294	65	52	6.20	6.00	1.80
(V06) (558GA) Greenville	8,740	8,125	92.96%	615	7.04%	6,991	466	668	483	113	7	12	9.34	8.53	1.85
(V06) (558GB) Raleigh	4,091	3,995	97.65%	96	2.35%	3,620	202	173	80	16	0	0	6.76	6.05	1.88
(V06) (558GC) Morehead City	1,653	1,604	97.04%	49	2.96%	1,411	99	94	35	14	0	0	4.44	3.48	4.74
(V06) (558GE) Hillandale Road	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0.00		
(V06) (558GF) Wake County	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			
(V06) (558GG) Raleigh III	1,096	1,079	98.45%	17	1.55%	930	74	75	17	0	0	0	4.71	0.61	0.00
(V06) (565) Fayetteville, NC	40,590	38,773	95.52%	1,817	4.48%	33,692	2,479	2,602	1,260	314	109	134	3.52	9.79	3.26
(V06) (565) Fayetteville VAMC	11,184	10,887	97.34%	297	2.66%	9,939	428	520	180	35	20	62	5.52	3.90	3.03
(V06) (565GA) Jacksonville VA Clinic	2,673	2,637	98.65%	36	1.35%	2,333	178	126	24	11	1	0	3.72	0.74	3.29
(V06) (565GC) Wilmington	6,662	6,414	96.28%	248	3.72%	5,365	498	551	149	48	21	30	3.78	10.01	3.75
(V06) (565GD) Hamlet	823	794	96.48%	29	3.52%	691	43	60	23	4	2	0	3.66	5.75	4.97
(V06) (565GE) Robeson County	869	858	98.73%	11	1.27%	826	24	8	8	3	0	0	0.81	12.75	3.95
(V06) (565GF) Goldsboro	1,216	1,193	98.11%	23	1.89%	1,088	51	54	21	2	0	0	3.49	6.18	1.58
(V06) (565GG) Lee County	834	825	98.92%	9	1.08%	742	58	25	7	1	1	0	1.60	23.33	4.56
(V06) (565GL) Cumberland County	15,974	14,810	92.71%	1,164	7.29%	12,409	1,161	1,240	848	210	64	42	3.82	12.52	3.77
(V06) (565MB) IDES Fort Bragg	153	153	100.00%	0	0.00%	146	7	0	0	0	0	0		2.16	0.41
(V06) (565MD) IDES Camp Lejeune	198	198	100.00%	0	0.00%	149	31	18	0	0	0	0		6.66	2.20
(V06) (565QD) Raeford Road VA Clinic	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		3.25	
(V06) (590) Hampton, VA	29,254	27,487	93.96%	1,767	6.04%	23,709	1,724	2,054	1,285	358	89	35	8.76	9.08	5.33
(V06) (590) Hampton VAMC	24,610	23,187	94.22%	1,423	5.78%	20,100	1,349	1,738	1,032	281	81	29	8.94	9.11	4.51
(V06) (590GB) Virginia Beach	1,969	1,847	93.80%	122	6.20%	1,516	149	182	83	32	4	3	7.32	10.30	7.72
(V06) (590GC) Albemarle	810	742	91.60%	68	8.40%	654	39	49	63	4	1	0	10.83	0.00	1.12
(V06) (590GD) Chesapeake	1,626	1,472	90.53%	154	9.47%	1,331	80	61	107	41	3	3	8.24	1.17	9.63
(V06) (590MA) IDES Portsmouth	84	84	100.00%	0	0.00%	22	43	19	0	0	0	0		8.93	13.18
(V06) (590MB) IDES Langley	65	65	100.00%	0	0.00%	33	31	1	0	0	0	0		6.43	
(V06) (590MC) IDES Fort Eustis	90	90	100.00%	0	0.00%	53	33	4	0	0	0	0		4.95	11.37
(V06) (637) Asheville, NC	29,077	26,813	92.21%	2,264	7.79%	23,478	1,602	1,733	1,666	461	90	47	4.11	10.81	3.26
(V06) (637) Charles George VAMC	23,761	21,694	91.30%	2,067	8.70%	18,892	1,303	1,499	1,485	448	90	44	4.41	11.07	2.94
(V06) (637GA) Franklin	1,181	1,175	99.49%	6	0.51%	1,110	55	10	6	0	0	0	1.40	2.20	2.44
(V06) (637GB) Rutherford County	1,071	1,055	98.51%	16	1.49%	925	90	40	14	2	0	0	4.05	2.00	3.95
(V06) (637GC) Hickory	3,064	2,889	94.29%	175	5.71%	2,551	154	184	161	11	0	3	4.24	9.43	4.20
(V06) (652) Richmond, VA	45,651	44,423	97.31%	1,228	2.69%	38,718	2,851	2,854	887	186	76	79	4.04	6.20	2.93

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(V06) (652) Hunter Holmes McGuire Hospital	40,097	38,925	97.08%	1,172	2.92%	33,782	2,539	2,604	835	183	75	79	4.54	6.28	2.91
(V06) (652GA) Fredericksburg	2,021	2,004	99.16%	17	0.84%	1,798	121	85	14	2	1	0	2.86	2.52	3.65
(V06) (652GB) Fredericksburg 2 VA Clinic	1,180	1,167	98.90%	13	1.10%	1,036	70	61	13	0	0	0	3.47	2.67	3.71
(V06) (652GE) Charlottesville	1,748	1,728	98.86%	20	1.14%	1,558	89	81	19	1	0	0	2.61	4.52	1.35
(V06) (652GF) Emporia	605	599	99.01%	6	0.99%	544	32	23	6	0	0	0	2.09	9.38	2.90
(V06) (658) Salem, VA	29,116	27,785	95.43%	1,331	4.57%	23,963	1,942	1,880	773	437	71	50	4.13	8.87	2.28
(V06) (658) Salem VAMC	24,036	22,772	94.74%	1,264	5.26%	19,442	1,679	1,651	716	429	70	49	4.83	9.08	1.61
(V06) (658GA) Tazewell	212	207	97.64%	5	2.36%	146	30	31	1	4	0	0	9.65		
(V06) (658GB) Danville	1,709	1,703	99.65%	6	0.35%	1,606	75	22	6	0	0	0	1.47	0.01	1.86
(V06) (658GC) Lynchburg	1,331	1,290	96.92%	41	3.08%	1,105	69	116	40	1	0	0	4.47	0.00	7.10
(V06) (658GD) Staunton	870	866	99.54%	4	0.46%	808	36	22	3	0	0	1	3.96	2.24	0.10
(V06) (658GE) Wytheville	958	947	98.85%	11	1.15%	856	53	38	7	3	1	0	3.37	0.54	2.95
(V06) (659) Salisbury, NC	53,141	50,637	95.29%	2,504	4.71%	41,657	4,096	4,884	1,837	450	105	112	4.18	8.25	5.69
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	24,698		96.47%	872		20,104	1,824	1,898		143			3.59		4.15
(V06) (659BY) Kernersville	13,682		93.40%	903		10,326	1,049			186	30	23			8.00
(V06) (659BZ) South Charlotte	12,666		94.39%	710		9,626	997	1,333		118			4.88		5.44
(V06) (659GA) North Charlotte	2,095		99.09%	19		1,601	226								4.93
(V07) (508) Atlanta, GA	69,249		96.42%			57,508	4,220			335					
(V07) (508) Atlanta VA Medical Center	31,875	·	95.33%	1,489		25,826	2,019		1,173	223					1.37
(V07) (508GA) Fort McPherson (V07) (508GE) Oakwood	5,368		97.37%	36		4,548 2,974	282	397 170	136	3	0	0	4.57		1.77
(V07) (508GF) Oakwood (V07) (508GF) Austell	2,004			24		1,765	89			1	0				1.23
(V07) (508GG) Stockbridge	2,306			4		2,104	106			0	0				1.23
(V07) (508GH) Lawrenceville	2,490			13		2,104	134			0	0				0.37
(V07) (508GI) Newnan	1,726			18		1,468	135			0	0				2.00
(V07) (508GJ) Blairsville	896			4	0.45%	759	88			1	0				2.46
(V07) (508GK) Trinka Davis Veterans Village	2,426		96.78%	78		1,841	251	256		11	2				1.61
(V07) (508GL) Rome	839	823	98.09%	16	1.91%	732	47	44	14	2	0	0	5.07	1.45	0.71
(V07) (508QB) East Point	374	374	100.00%	0	0.00%	364	8	2	0	0	0	0	0.00		0.48
(V07) (508QC) Henderson Mill	2,246	2,246	100.00%	0	0.00%	2,210	33	3	0	0	0	0			0.63
(V07) (508QD) Fulton County	742	736	99.19%	6	0.81%	443	147	146	1	5	0	0		6.95	7.34
(V07) (508QE) Gwinnett County	1,149	1,147	99.83%	2	0.17%	1,005	70	72	2	0	0	0	5.03	2.89	1.22
(V07) (508QF) Atlanta VA Clinic	11,527	10,882	94.40%	645	5.60%	9,322	710	850	484	84	38	39	4.14	7.64	2.89
(V07) (509) Augusta, GA	27,990	26,798	95.74%	1,192	4.26%	23,146	1,802	1,850	899	237	44	12	4.56	7.00	3.12
(V07) (509) Charlie Norwood VA Medical Center	12,202	11,480	94.08%	722	5.92%	9,714	905	861	517	157	38	10		7.91	1.72
(V07) (509A0) Lenwood (Uptown)	12,386		96.63%	417		10,480	670					1	5.08		2.64
(V07) (509GA) Athens	1,790		97.04%	53		1,453	151	133		14		1	5.13		
(V07) (509GB) Aiken	1,252		100.00%	0		1,146	71				0				1.55
(V07) (509QA) Statesboro	360		100.00%	0		353	5	2			0				0.00
(V07) (521) Birmingham, AL	48,371		96.38%												
(V07) (521) Birmingham VA Medical Center (V07) (521GA) Huntsville AL	24,396 5,854		95.17% 95.64%			20,198	1,399			283		27			4.01
(VOT) (321GA) HUITSVIIIE AL	5,054	5,599	93.04%	255	4.30%	4,141	3/8	4/4	234	20	1		4.38	0.07	4.01

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(V07) (521GC) Florence AL (Shoals Area)	1,509	1,507	99.87%	2	0.13%	1,299	170	38	2	0	0	0	3.62	0.00	2.85
(V07) (521GD) Rainbow City	1,504	1,504	100.00%	0	0.00%	1,451	39	14	0	0	0	0	0.45	0.50	2.13
(V07) (521GE) Anniston/Oxford AL	1,776	1,773	99.83%	3	0.17%	1,523	144	106	3	0	0	0	3.40	0.53	3.42
(V07) (521GF) Jasper AL	1,017	1,014	99.71%	3	0.29%	978	32	4	3	0	0	0	0.88	2.20	1.22
(V07) (521GG) Bessemer	1,127	1,113	98.76%	14	1.24%	1,026	54	33	11	2	0	1	3.72	2.17	1.23
(V07) (521GH) Childersburg	1,198	1,197	99.92%	1	0.08%	1,141	39	17	1	0	0	0	1.49	1.02	1.23
(V07) (521GI) Guntersville	1,363	1,352	99.19%	11	0.81%	1,260	63	29	11	0	0	0	1.99	7.04	2.12
(V07) (521GJ) Birmingham VA Clinic	6,471	6,199	95.80%	272	4.20%	5,255	443	501	219	32	14	7	4.39	5.32	5.14
(V07) (521QA) Callahan	2,156	2,143	99.40%	13	0.60%	1,906	130	107	11	2	0	0		2.69	
(V07) (534) Charleston, SC	52,120	50,743	97.36%	1,377	2.64%	45,465	2,528	2,750	1,021	228	68	60	2.62	7.45	1.95
(V07) (534) Ralph H Johnsons VA Medical Center	24,578	23,645	96.20%	933	3.80%	21,208	1,099	1,338	717	161	34	21	1.99	6.95	1.20
(V07) (534BY) Savannah	7,432	7,253	97.59%	179	2.41%	6,379	378	496	98	26	20	35	3.33	10.60	2.19
(V07) (534GB) Myrtle Beach	3,202	3,195	99.78%	7	0.22%	2,747	240	208	7	0	0	0	3.53	8.98	1.83
(V07) (534GC) Beaufort	2,327	2,286	98.24%	41	1.76%	2,096	74	116	40	1	0	0	4.76	1.89	2.47
(V07) (534GD) Goose Creek	4,938	4,907	99.37%	31	0.63%	4,309	343	255	28	3	0	0	2.14	5.71	2.99
(V07) (534GE) Hinesville	3,648	3,586	98.30%	62	1.70%	3,341	138	107	41	21	0	0	1.35	12.39	1.75
(V07) (534GF) Trident 1	2,324	2,324	100.00%	0	0.00%	2,256	52	16	0	0	0	0	1.10	1.54	1.57
(V07) (534QA) Market Commons	3,007	2,885	95.94%	122	4.06%	2,496	178	211	88	16	14	4		9.40	3.41
(V07) (534QB) Trident 2	496	494	99.60%	2	0.40%	466	25	3	2	0	0	0			1.65
(V07) (534QC) Charleston	168	168	100.00%	0	0.00%	167	1	0	0	0	0	0			
(V07) (544) Columbia, SC	51,310		94.93%		5.07%		3,770	3,945							
(V07) (544) Wm. Jennings Bryan Dorn VA Medical Center	34,919	32,882	94.17%	2,037	5.83%	27,518	2,649	2,715	1,314	286	182	255	7.65	10.80	2.83
(V07) (544BZ) Greenville SC	6,012	5,770	95.97%	242	4.03%	4,817	448	505	195	11	12	24	5.60	7.30	4.61
(V07) (544GB) Florence	1,891	1,845	97.57%	46	2.43%	1,605	108	132	31	14	1	0	6.01	5.13	0.21
(V07) (544GC) Rock Hill	2,539	2,523	99.37%	16	0.63%	2,287	162	74	13	2	1	0	3.44		1.97
(V07) (544GD) Anderson	2,037	1,923	94.40%	114	5.60%	1,607	128	188	83	6	8	17	7.80	9.53	2.18
(V07) (544GE) Orangeburg	803	773	96.26%	30	3.74%	649	66	58	30	0	0	0	4.57		2.01
(V07) (544GF) Sumter	1,591	1,539	96.73%	52	3.27%	1,274	107	158	49	1	1	1	7.94		3.29
(V07) (544GG) Spartanburg	1,307	1,274	97.48%	33	2.52%	1,101	94	79		0	0	0	5.35	4.76	1.54
(V07) (544HK) Columbia VA Mobile Clinic	211	178	84.36%	33	15.64%	134	8	36	33	0	0	0		13.69	
(V07) (557) Dublin, GA	23,101	21,918	94.88%	1,183	5.12%	19,181	1,170	1,567	628	299	88	168	5.15	13.61	3.23
(V07) (557) Carl Vinson VA Medical Center	15,828	14,816	93.61%	1,012	6.39%	12,843	770	1,203	478	280	87	167	6.95	14.56	2.92
(V07) (557GA) Macon	1,863	1,847	99.14%	16	0.86%	1,596	158	93	15	1	0	0	2.47	0.77	5.22
(V07) (557GB) Albany	1,779	1,723	96.85%	56	3.15%	1,608	50	65	55	0	0	1	4.64	4.04	1.25
(V07) (557GC) Milledgeville	587	585	99.66%	2	0.34%	553	16	16	1	1	0	0	1.50	0.20	3.15
(V07) (557GE) Brunswick	1,178	1,153	97.88%	25	2.12%	963	82	108	23	2	0	0	5.07	5.32	4.76
(V07) (557GF) Tift County	903	897	99.34%	6	0.66%	854	21	22	6	0	0	0	1.86	0.00	0.99
(V07) (557HA) Perry			93.15%	66	6.85%	764	70	60	50	15	1	0	6.32	10.36	6.55
(101) (0011111) 1 0119	963	897	93.13%	00	0.0070	704	73	00							
(V07) (619) Central Alabama Veterans HCS, AL	963 29,595			2,164					1,338	549	118	159		10.76	4.30
(V07) (619) Central Alabama Veterans HCS, AL (V07) (619) Central Alabama VAMC - Montgomery	29,595 7,073	27,431 6,546	92.69%	2,164 527	7.31% 7.45%	24,179 5,590	1,535 425	1,717 531	321	135	27	44	7.82	10.44	4.23
(V07) (619) Central Alabama Veterans HCS, AL (V07) (619) Central Alabama VAMC -	29,595	27,431 6,546	92.69%	2,164	7.31% 7.45%	24,179	1,535	1,717	321	135	27		7.82		4.23

			d in 30 Days or Less 3		d in Över 30 Days 5							Days 12	in Days 13	in Days 14	Wait Time in Days 15
(V07) (619GB) Dothan 1	869	809	93.10%	60	6.90%	726	38	45	48	9	3	0	5.40		
(V07) (619GD) Wiregrass	1,821	1,722	94.56%	99	5.44%	1,597	59	66	31	12	5	51	17.22	4.24	0.43
(V07) (619GE) Monroe County	737	719	97.56%	18	2.44%	684	14	21	18	0	0	0	0.53		7.26
(V07) (619GF) Central Alabama Montgomery VA Clinic	5,498	4,959	90.20%	539	9.80%	4,119	380	460	357	152	16	14	8.46	10.54	7.91
(V07) (619QA) Dothan 2	861	845	98.14%	16	1.86%	766	39	40	12	3	1	0			4.34
(V07) (619QB) Fort Benning	2,084	1,985	95.25%	99	4.75%	1,697	137	151	59	31	9	0	5.98	3.59	20.00
V07) (679) Tuscaloosa, AL	11,291	10,853	96.12%	438	3.88%	9,963	300	590	350	55	28	5	7.12	4.21	7.31
(V07) (679) Tuscaloosa VA Medical Center	10,867	10,429	95.97%	438	4.03%	9,550	291	588	350	55	28	5	8.13	4.21	7.37
(V07) (679BU) Tuscaloosa DCHV	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			
(V07) (679GA) Selma	308	308	100.00%	0	0.00%	301	6	1	0	0	0	0	1.54		0.58
(V07) (679HK) Tuscaloosa VA Mobile Clinic	105		100.00%			101	3	1	0	0	0	0	1.81		
V08) (516) Bay Pines, FL	80,937		97.45%			71,543			1,606						
(V08) (516) C.W. Bill Young VAMC	45,530		97.36%			39,946		2,164	1,008						
(V08) (516BZ) Lee County	17,185		96.10%	670		14,882			464		59		3.72		
(V08) (516GA) Sarasota	3,650	3,641		9		3,376			7	1	1	0		1.48	
(V08) (516GB) St. Petersburg	733		100.00%	0		714		5	0		0	0	0.00		0.70
(V08) (516GC) Palm Harbor	2,627	·	97.15%			2,351	87	114	32				6.04	0.86	
(V08) (516GD) Bradenton	4,410			78		3,959	198	175	69		0	0	2.20		3.86
(V08) (516GE) Port Charlotte	3,284	3,259		25		2,969	160	130	20		0	2			1.80
(V08) (516GF) Naples	2,104	2,099		5		1,985	79		5	0	0	0	0.02		
(V08) (516GH) Sebring	1,414	1,413		046	0.07%	1,361	32		594	0	0	0			1.87
V08) (546) Miami, FL (V08) (546) Bruce W Carter VAMC	47,403 29,489	29,050				43,313 27,353		828	356					2.69	
(V08) (546BZ) William Bill Kling	11,949		96.40%	439		10,425		553	200						
VAOC															
(V08) (546GA) Miami	76		100.00%	0		73			0		0	0			1.71
(V08) (546GB) Key West	1,174		98.98%	12		1,045		40	9		1	0			
(V08) (546GC) Homestead	1,744		99.31%	12		1,597	84	51	12		0	0		1.25	
(V08) (546GD) Pembroke Pines	719		98.89%	8		690	13		3		1	0			
(V08) (546GE) Key Largo	289	280		5		227	30		9	0	0	0			
(V08) (546GF) Hollywood (V08) (546GH) Deerfield Beach	1,281	681	99.61% 99.85%	5	0.39%	1,243	19		4	0	0	0		0.69 1.08	
V08) (548) West Palm Beach, FL	52,038		98.08%	999		46,488			756		-	-			
(V08) (548) West Palm Beach VAMC	40,036		97.54%			34,752			742						
(V08) (548GA) Fort Pierce	1,931	1,929		2		1,865		36	2		0	0			
(V08) (548GB) Delray Beach	2,809		99.75%	7	0.25%	2,731	30		5	1	0	1	0.23		
(V08) (548GC) Stuart	2,877		99.97%	1	0.03%	2,870			1	0	0	0			
(V08) (548GD) Boca Raton	1,355		99.78%	3		1,302		29	3		0	0			
(V08) (548GE) Vero Beach	1,464		99.86%	2		1,457	1	4	2		0	0			
(V08) (548GF) Okeechobee	741		100.00%	0		733	6	2	0	0	0	0			1.30
(V08) (548QA) Port Saint Lucie	825	824		1	0.12%	778			1	0	0	0		4.09	
/08) (573) Gainesville, FL	87,292		96.11%	3,398		73,528			2,345		-	-			
		25,262		814		22,591	1,314	1,357	609						
(V08) (573) Malcolm Randall VAMC	26,076	23.202	30.0070												

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(V08) (573BY) Jacksonville Clinic	e 1 VA	10,938	9,672	88.43%	1,266	11.57%	7,792	889	991	757	341	74	94	7.71	13.48	5.21
(V08) (573GA) Valdosta		1,071	1,068	99.72%	3	0.28%	985	47	36	2	0	1	0	1.33	1.96	2.64
(V08) (573GD) Ocala		2,613	2,579	98.70%	34	1.30%	2,342	147	90	21	13	0	0	2.03	4.78	4.53
(V08) (573GE) Saint Augus	stine	2,133	2,106	98.73%	27	1.27%	1,899	114	93	25	2	0	0	2.02	5.15	2.94
(V08) (573GF) Tallahassee	e	7,547	7,313	96.90%	234	3.10%	6,214	581	518	202	26	2	4	6.82	4.19	3.77
(V08) (573GG) Lecanto		2,227	2,142	96.18%	85	3.82%	1,957	113	72	21	8	7	49	13.85	3.83	1.54
(V08) (573GI) The Villages		7,610	7,157	94.05%	453	5.95%	6,037	501	619	328	59	17	49	8.61	6.71	3.30
(V08) (573GJ) Saint Marys		1,079	1,066	98.80%	13	1.20%	891	100	75	6	2	2	3	6.11	0.31	4.22
(V08) (573GK) Marianna		958	953	99.48%	5	0.52%	868	65	20	3	1	1	0	2.62	9.38	1.04
(V08) (573GL) Palatka		865	859	99.31%	6	0.69%	735	63	61	6	0	0	0	3.12	3.64	4.01
(V08) (573GM) Waycross		602	602	100.00%	0	0.00%	545	24	33	0	0	0	0	1.57	1.20	3.18
(V08) (573GN) Perry		158	157	99.37%	1	0.63%	148	5	4	1	0	0	0	1.88	0.00	5.88
(V08) (573MA) IDES Naval Jacksonville	l Hospital	11	11	100.00%	0	0.00%	7	3	1	0	0	0	0		5.45	
(V08) (573QA) Gainesville Street VA Clinic	Sixteenth	1,074	1,074	100.00%	0	0.00%	1,074	0	0	0	0	0	0		0.00	0.00
(V08) (573QB) Gainesville Eighth Street VA Clinic	Ninety-	551	472	85.66%	79	14.34%	381	48	43	54	25	0	0		11.02	
(V08) (573QC) Gainesville Fourth Street 1 VA Clinic	Sixty	1,386	1,384	99.86%	2	0.14%	1,055	114	215	2	0	0	0		3.47	7.32
(V08) (573QD) Alachua Co	ounty	1,060	1,022	96.42%	38	3.58%	649	231	142	36	2	0	0		7.85	
(V08) (573QE) Gainesville	Southwest	1,378	1,378	100.00%	0	0.00%	1,257	69	52	0	0	0	0		1.94	
(V08) (573QF) Twenty Thir	d Avenue	178	171	96.07%	7	3.93%	155	4	12	6	1	0	0			1.43
(V08) (573QG) Jacksonville Southpoint	е	4,925	4,889	99.27%	36	0.73%	4,527	227	135	27	4	4	1	3.19	3.33	1.20
(V08) (573QH) Ocala West	t	1,152	1,150	99.83%	2	0.17%	1,056	68	26	2	0	0	0		1.89	
(V08) (573QJ) Jacksonville	2	1,546	1,491	96.44%	55	3.56%	1,293	111	87	39	4	10	2	5.96	1.35	4.75
(V08) (672) San Juan, PR		73,341	71,277	97.19%	2,064	2.81%	65,328	2,930	3,019	1,269	420	167	208	2.17	6.58	2.78
(V08) (672) San Juan VAM	IC	51,945	50,016	96.29%	1,929	3.71%	44,720	2,535	2,761	1,159	400	165	205	3.35	7.65	4.07
(V08) (672B0) Ponce		8,114	8,024	98.89%	90	1.11%	7,843	100	81	75	10	2	3	0.48	2.95	0.24
(V08) (672BZ) Mayaguez		7,822	7,802	99.74%	20	0.26%	7,671	65	66	16	4	0	0	0.57	0.69	0.70
(V08) (672GA) St Croix		235	227	96.60%	8	3.40%	207	10	10	6	2	0	0	0.10	25.92	14.33
(V08) (672GB) St Thomas		245	243	99.18%	2	0.82%	215	20	8	2	0	0	0	2.27	11.08	3.00
(V08) (672GC) Arecibo		2,413	2,409	99.83%	4	0.17%	2,348	33	28	4	0	0	0	0.91	3.09	0.15
(V08) (672GD) Ceiba		1,533	1,527	99.61%	6	0.39%	1,361	117	49	2	4	0	0	2.99	16.89	0.93
(V08) (672GE) Guayama		750	748	99.73%	2	0.27%	707	32	9	2	0	0	0	1.02	0.00	2.01
(V08) (672QA) Comerio		129	129	100.00%	0	0.00%	119	9	1	0	0	0	0	2.39	0.00	
(V08) (672QB) Utuado		95	94	98.95%	1	1.05%	86	7	1	1	0	0	0	1.74	6.50	
(V08) (672QC) Vieques		60	58	96.67%	2	3.33%	51	2	5	2	0	0	0	4.00	0.00	0.00
(V08) (673) Tampa, FL		69,101	67,785	98.10%	1,316	1.90%	59,064	4,267	4,454	1,135	144	20	17	2.21	5.08	2.82
(V08) (673) James A Haley Hospital	/ Veterans	53,254	52,126	97.88%	1,128	2.12%	45,416	3,059	3,651	990	104	19	15	2.10	5.06	1.91
(V08) (673BZ) New Port Ri	ichey	6,003	5,942	98.98%	61	1.02%	5,279	382	281	49	11	1	0	1.65	4.13	5.45
(V08) (673GB) Lakeland		2,039	2,003	98.23%	36	1.77%	1,698	191	114	34	1	0	1	3.56	9.25	
(V08) (673GC) Brooksville		2,662	2,660	99.92%	2	0.08%	2,349	222	89	2	0	0	0	1.73	3.32	3.73
(V08) (673GF) Zephyrhills		625	618	98.88%	7	1.12%	565	25	28	6	0	0	1	3.34	3.11	
(V08) (673QA) Forty Sixth S North	Street	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0.00	
(V08) (673QB) Forty Sixth South	Street	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		2.50	

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(V08) (673QC) West Lakeland	1,873	1,830	97.70%	43	2.30%	1,404	223	203	33	10	0	0		6.50	5.46
(V08) (673QD) Deer Park	481	443	92.10%	38	7.90%	339	62	42	20	18	0	0		7.90	
(V08) (673QE) Highway Nineteen	346	346	100.00%	0	0.00%	273	59	14	0	0	0	0		3.51	
(V08) (673QF) Winners Circle	985	985	100.00%	0	0.00%	985	0	0	0	0	0	0			
(V08) (673QG) Little Road	530	530	100.00%	0	0.00%	475	33	22	0	0	0	0			3.71
(V08) (673QI) Medical View Lane	292	291	99.66%	1	0.34%	270	11	10	1	0	0	0	0.00		2.14
(V08) (673QJ) Hidden River	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0	0.00		
(V08) (675) Orlando, FL	77,993	75,319	96.57%	2,674	3.43%	66,926	3,931	4,462	1,878	609	93	94	2.57	6.46	3.07
(V08) (675) Orlando VA Medical Center	32,427	30,985	95.55%	1,442	4.45%	26,390	2,101	2,494	1,033	314	48	47	5.77	6.76	1.46
(V08) (675BU) Orlando Domiciliary	54	54	100.00%	0	0.00%	54	0	0	0	0	0	0			
(V08) (675GA) Viera	15,740	15,346	97.50%	394	2.50%	13,970	665	711	296	70	14	14	0.91	5.65	2.54
(V08) (675GB) William V Chappell Jr	9,099	8,864	97.42%	235	2.58%	8,371	260	233	127	57	23	28	1.72	5.45	1.62
VA OPC (V08) (675GC) Kissimee	1,497	1,488	99.40%	9	0.60%	1,375	68	45	8	1	0	0	2.17		2.75
(V08) (675GD) Orange City	1,110				1.80%		50	45	13	7	0	0	3.59	0.00	2.26
(V08) (675GE) Tavares VA Clinic	1,662	1,626	97.83%				124	76	23	13	0	0			4.91
(V08) (675GF) Clermont	941		96.92%		3.08%		68	38			3	0			3.14
(V08) (675GG) Lake Baldwin	12,163	11,779	96.84%	384			437	655		115	4	5			3.45
(V08) (675QB) Port Orange	177		100.00%		0.00%		0	0		0	0	0			
(V08) (675QC) Westside Pavilion	1,596	1,589	99.56%	7	0.44%		36	26	7	0	0	0		0.00	1.34
(V08) (675QD) Crossroads	1,527		92.27%				122		101	16	1	0		7.00	7.65
(V09) (581) Huntington, WV	24,768	24,233	97.84%	535	2.16%	21,451	1,340	1,442	405	83	31	16	2.64	5.66	2.01
(V09) (581) Huntington VAMC	20,782		97.51%				1,066								1.76
(V09) (581GA) Prestonsburg	1,589	1,580	99.43%	9	0.57%	1,431	95	54	9	0	0	0	2.59	1.66	3.08
(V09) (581GB) Charleston	2,387	2,379	99.66%	8	0.34%	2,143	176	60	6	0	2	0	2.90	1.24	2.59
(V09) (581GH) Lenore	10	10	100.00%	0	0.00%	7	3	0	0	0	0	0	2.80		
(V09) (596) Lexington, KY	24,782	24,093	97.22%	689	2.78%	20,919	1,497	1,677	539	133	16	1	1.95	7.19	2.57
(V09) (596) Lexington VAMC-	9,603	9,524	99.18%	79	0.82%	8,481	535	508	72	5	2	0	2.04	4.82	2.53
Leestown (V09) (596A4) Lexington-Cooper Dr	11,540	10 988	95.22%	552	4.78%	9,054	845	1,089	436	102	13	1		8.36	1.21
(V09) (596BU) Lexington Domiciliary	25		100.00%					0						0.00	1.21
(V09) (596GA) Somerset	1,461		96.17%				60					0		6.04	5.68
(V09) (596GB) Morehead	621		100.00%					5							0.00
(V09) (596GC) Hazard	531		100.00%												0.14
(V09) (596GD) Berea	980		99.80%												1.04
(V09) (596QA) Cumberland River	21		100.00%				0	0						0.00	0.00
(V09) (603) Louisville, KY	31,132						_								1.14
(V09) (603) Robley Rex VAMC	16,294		99.35%				826								1.52
(V09) (603BU) Louisville Domiciliary	13		100.00%					0							0.00
(V09) (603GA) Fort Knox	1,823		99.89%											4.28	0.94
(V09) (603GB) New Albany	1,631		100.00%												0.00
(V09) (603GC) Shively	2,605		99.92%							0					1.64
(V09) (603GD) Dupont	1,811									1	0				0.91
(V09) (603GE) Newburg	2,765		99.96%		0.04%		141			0					0.94
(V09) (603GF) Grayson County	1,587		99.94%		0.06%						0				0.86
(voo) (ooooi) Grayson County	1,507	1,000	00.0470	'	0.00/0	1,017	+5	24	0	'			1.07	0.74	0.00

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(V09) (603GG) Scott County	1,056	1,056	100.00%	0	0.00%	1,014	33	9	0	0	0	0	1.49	0.59	1.05
(V09) (603GH) Carrollton	706	706	100.00%	0	0.00%	689	13	4	0	0	0	0	1.03	0.48	1.02
(V09) (603MA) IDES Fort Knox	64	64	100.00%	0	0.00%	56	7	1	0	0	0	0		0.00	4.05
(V09) (603QA) Mount Tabor	777	770	99.10%	7	0.90%	747	16	7	5	2	0	0		0.00	1.37
V09) (614) Memphis, TN	40,873	40,108	98.13%	765	1.87%	37,440	1,303	1,365	552	115	71	27	2.09	4.27	1.73
(V09) (614) Memphis VAMC	25,720	25,097	97.58%	623	2.42%	23,142	873	1,082	441	88	67	27	1.75	4.31	1.92
(V09) (614GA) Tupelo	1,425	1,422	99.79%	3	0.21%	1,365	52	5	2	1	0	0	1.74	0.00	0.65
(V09) (614GB) Jonesboro	834	834	100.00%	0	0.00%	790	31	13	0	0	0	0	1.39	0.26	2.98
(V09) (614GC) Holly Springs VA Clinic	492	490	99.59%	2	0.41%	458	31	1	2	0	0	0	3.28	0.00	2.63
(V09) (614GD) Savannah	597	597	100.00%	0	0.00%	597	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (614GE) Covington	2,198	2,182	99.27%	16	0.73%	2,091	38	53	13	3	0	0	2.73	0.00	2.30
(V09) (614GF) Nonconnah Boulevard	6,004	5,930	98.77%	74	1.23%	5,557	206	167	70	3	1	0	2.56	2.89	1.53
VA Clinic (V09) (614GG) Jackson	1,953	1,906	97.59%	47	2.41%	1,814	54	38	24	20	3	0	2.37	12.81	0.39
(V09) (614GI) Dyersburg	602		100.00%		0.00%		8	0				0			
(V09) (614GN) Helena	234		100.00%		0.00%		10	6	0	0	0	0			
(V09) (614QA) Union Avenue	814		100.00%	0	0.00%			0	0	0	0	0)		
/09) (621) Mountain Home, TN	34,565	33,594	97.19%	971			1,851	1,578	700	212	33	26	3.39	5.42	1.50
(V09) (621) James H Quillen VAMC	23,009	22,179	96.39%	830	3.61%	19,932	1,099	1,148	624	163	20	23	3.65	5.58	1.25
(V09) (621BU) VADOM Mountain Home	74	74	100.00%	0	0.00%	72	2	0	0	0	0	0	0.64		
(V09) (621BY) William C Tallent VA OPC	5,360	5,354	99.89%	6	0.11%	4,895	340	119	4	. 2	0	0	2.28	1.80	0.60
(V09) (621GA) Rogersville	425	422	99.29%	3	0.71%	377	32	13	3	0	0	0	1.75	3.30	7.12
(V09) (621GC) Norton	859	844	98.25%	15	1.75%	684	78	82	6	4	. 3	2	5.96	0.67	1.37
(V09) (621GG) Morristown	682	676	99.12%	6	0.88%	621	41	14	2	0	4	0	1.70	0.33	6.53
(V09) (621GI) Sevierville	1,029	1,023	99.42%	6	0.58%	931	72	20	6	0	0	0	2.56	0.04	1.16
(V09) (621GJ) Bristol	1,085	1,075	99.08%	10	0.92%	1,010	48	17	10	0	0	0	1.88	0.92	2.43
(V09) (621GK) Campbell County	507	457	90.14%	50	9.86%	422	20	15	10	35	4	. 1	9.96	0.00	11.48
(V09) (621QA) Jonesville	172	171	99.42%	1	0.58%	138	13	20	0	0	1	0	4.72		
(V09) (621QB) Marion	130	120	92.31%	10	7.69%	106	8	6	4	6	0	0	6.88		
(V09) (621QC) Vansant	107	107	100.00%	0	0.00%	86	17	4	0	0	0	0	3.13		
(V09) (621QD) Knox County	724	696	96.13%	28	3.87%	514	70	112	28	0	0	0		6.88	6.12
(V09) (621QE) Downtown West VA Clinic	402				1.49%			8				0		2.18	
/09) (626) Middle Tennessee HCS, TN	61,868		96.13%												
(V09) (626) Nashville VAMC	25,763		95.61%		4.39%		1,397								
(V09) (626A4) Alvin C York VAMC	16,599		97.01%		2.99%		555								
(V09) (626GA) Dover	385		90.39%				33				0				
(V09) (626GC) Bowling Green	898		95.77%												
(V09) (626GE) Clarksville	3,455		97.22%		2.78%		98								
(V09) (626GF) Chattanooga	5,287		95.12%				259								
(V09) (626GG) Tullahoma	296		97.64%		2.36%		9								
(V09) (626GH) Cookeville	1,046		100.00%				8	5							0.14
(V09) (626GJ) Hopkinsville	1,488		95.77%												
(V09) (626GK) McMinnville	697	675	96.84%				20	16	16	4	2	0			1.20
(V09) (626GL) Roane County	368	364	98.91%	4	1.09%	321	29	14	3	1	0	0	4.38	0.46	1.97

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(V09) (626GM) Maury County	792	750	94.70%	42	5.30%	603	84	63	39	3	0	0	5.84	1.97	12.69
(V09) (626GN) Athens	494	489	98.99%	5	1.01%	449	21	19	5	0	0	0	2.26	0.31	2.71
(V09) (626GO) International Plaza VA Clinic	891	856	96.07%	35	3.93%	775	50	31	24	5	6	0	6.43	0.32	0.82
(V09) (626MA) IDES Fort Campbell	290	290	100.00%	0	0.00%	289	1	0	0	0	0	0		0.05	0.00
(V09) (626QA) Albion Street	772	692	89.64%	80	10.36%	582	38	72	64	13	3	0	8.99		0.12
(V09) (626QB) Charlotte Avenue	1,314	1,250	95.13%	64	4.87%	1,116	83	51	44	17	2	1	5.20	3.30	5.28
(V09) (626QC) Pointe Center VA Clinic	890	876	98.43%	14	1.57%	761	26	89	13	1	0	0		14.81	1.21
(V09) (626QD) Glenis Drive VA Clinic	143	143	100.00%	0	0.00%	143	0	0	0	0	0	0			0.04
(V10) (538) Chillicothe, OH	16,410	15,513	94.53%	897	5.47%	13,368	1,022	1,123	597	126	27	147	3.21	13.22	3.20
(V10) (538) Chillicothe VAMC	10,798	9,968	92.31%	830	7.69%	8,455	689	824	532	124	27	147	5.03	14.96	2.39
(V10) (538GA) Athens	1,175	1,169	99.49%	6	0.51%	1,048	68	53	6	0	0	0	2.61	4.29	3.42
(V10) (538GB) Portsmouth	1,124	1,118	99.47%	6	0.53%	900	90	128	6	0	0	0	3.04	7.53	6.88
(V10) (538GC) Marietta	813	813	100.00%	0	0.00%	749	29	35	0	0	0	0	0.83	4.49	2.54
(V10) (538GD) Lancaster	1,239	1,186	95.72%	53	4.28%	1,028	99	59	51	2	0	0	2.65	10.66	3.13
(V10) (538GE) Cambridge	899	897	99.78%	2	0.22%	840	36	21	2	0	0	0	0.91	1.71	3.33
(V10) (538GF) Wilmington	362	362	100.00%	0	0.00%	348	11	3	0	0	0	0	0.83	0.00	2.96
(V10) (539) Cincinnati, OH	34,586	33,929	98.10%	657	1.90%	30,822	1,758	1,349	486	114	26	31	2.81	4.89	0.93
(V10) (539) Cincinnati VAMC	22,204	21,615	97.35%	589	2.65%	19,286	1,192	1,137	430	113	23	23	4.04	6.05	0.80
(V10) (539A4) Cincinnati VAMC-Fort Thomas	886	877	98.98%	9	1.02%	854	10	13	8	0	1	0		2.66	0.13
(V10) (539GA) Bellevue	1,338	1,338	100.00%	0	0.00%	1,267	56	15	0	0	0	0	2.32	0.47	1.43
(V10) (539GB) Clermont County	2,826	2,812	99.50%	14	0.50%	2,664	104	44	5	0	1	8	1.41	2.79	0.59
(V10) (539GC) Dearborn	1,711	1,705	99.65%	6	0.35%	1,577	74	54	6	0	0	0	2.50	2.61	2.33
(V10) (539GD) Florence	1,579	1,576	99.81%	3	0.19%	1,465	72	39	3	0	0	0	1.88	2.90	1.92
(V10) (539GE) Hamilton	1,968	1,962	99.70%	6	0.30%	1,906	38	18	6	0	0	0	1.13	0.59	0.49
(V10) (539GF) Georgetown	427	423	99.06%	4	0.94%	357	42	24	3	0	1	0	4.70	1.02	4.57
(V10) (539QA) Cincinnati VA Mobile Clinic	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			
(V10) (539QB) Highland Avenue	1,637	1,611	98.41%	26	1.59%	1,436	170	5	25	1	0	0		3.00	
(V10) (541) Cleveland, OH	81,421	77,576	95.28%	3,845	4.72%	65,759	5,263	6,554	3,292	421	80	52	3.76	7.59	2.88
(V10) (541) Louis Stokes Cleveland VAMC	34,344	32,160	93.64%	2,184	6.36%	25,793	2,480	3,887	1,938	194	34	18	6.12	8.35	4.10
(V10) (541BY) Canton	5,718	5,327	93.16%	391	6.84%	4,700	338	289		82	11	0	3.09	11.54	0.98
(V10) (541BZ) Youngstown	5,046		97.74%				306	223		19	1	0		4.01	2.36
(V10) (541GB) Lorain	3,228		98.76%				166	132		6	1	1	2.69	3.50	
(V10) (541GC) Sandusky	1,488						51	75		2		0		6.13	
(V10) (541GD) David F Winder VA CBOC	4,368		98.42%				181	131	64	3				3.16	
(V10) (541GE) McCafferty	645						42	18		0		0		3.08	
(V10) (541GF) Painesville	1,606						58	80		9		1	4.17	8.98	
(V10) (541GG) Akron	6,351		96.49%	223			457	471	202	21				5.73	
(V10) (541GH) East Liverpool	1,189						60	90		16		0		9.76	
(V10) (541GI) Warren	1,961		97.45%				136	114		2		1	5.10	3.78	
(V10) (541GJ) New Philadelphia	1,666					1,338	108	112		10				10.56	
(V10) (541GK) Ravenna	1,613						62	72		9	3			4.86	
(V10) (541GL) Parma	9,990	9,628	96.38%	362	3.62%	8,110	726	792	315	40	7	0	3.47	6.56	3.07

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(V10) (541GM) Cleveland VA Clinic- Superior	58	56	96.55%	2	3.45%	7	9	40	2	0	0	0			
(V10) (541GN) State Street	897	897	100.00%	0	0.00%	820	67	10	0	0	0	0	0.00	1.64	2.14
(V10) (541QA) Summit County	48	48	100.00%	0	0.00%	43	5	0	0	0	0	0			
(V10) (541QB) Cleveland VA Clinic- Euclid	1,002	1,002	100.00%	0	0.00%	990	10	2	0	0	0	0			
(V10) (541QF) Cuyahoga County 4 VA Mobile Clinic	203	121	59.61%	82	40.39%	104	1	16	25	8	20	29		40.70	
(V10) (552) Dayton, OH	27,670	26,897	97.21%	773	2.79%	23,430	1,696	1,771	735	27	9	2	1.95	6.33	2.16
(V10) (552) Dayton VAMC	21,403	20,730	96.86%	673	3.14%	17,880	1,335	1,515	639	25	7	2	2.09	6.46	1.35
(V10) (552GA) Middletown	1,349	1,338	99.18%	11	0.82%	1,211	84	43	11	0	0	0	1.02	4.72	2.50
(V10) (552GB) Lima	2,134	2,129	99.77%	5	0.23%	2,017	71	41	3	0	2	0	0.23	4.42	2.74
(V10) (552GC) Richmond	1,539	1,469	95.45%	70	4.55%	1,220	137	112	69	1	0	0	4.60	8.53	7.99
(V10) (552GD) Springfield	1,241	1,227	98.87%	14	1.13%	1,098	69	60	13	1	0	0	1.78	4.77	3.35
(V10) (552MA) IDES Wright Patterson AFB	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0.00	
(V10) (757) Columbus, OH	32,983	31,109	94.32%	1,874	5.68%	26,454	2,200	2,455	1,524	237	67	46	4.55	7.65	2.60
(V10) (757) Chalmers P Wylie Veterans OC	26,570	24,832	93.46%	1,738	6.54%	20,891	1,836	2,105	1,418	215	63	42	5.17	7.78	1.53
(V10) (757GA) Zanesville	1,318	1,289	97.80%	29	2.20%	1,150	76	63	23	2	2	2	4.43	4.79	0.69
(V10) (757GB) Grove City	1,034	1,005	97.20%	29	2.80%	912	55	38	16	11	2	0	1.82	2.60	15.14
(V10) (757GC) Marion	1,070	1,066	99.63%	4	0.37%	912	84	70	4	0	0	0	3.54	6.00	2.55
(V10) (757GD) Newark	1,514	1,460	96.43%	54	3.57%	1,219	120	121	44	8	0	2	3.60	7.90	11.83
(V10) (757QA) Columbus 1 VA Mobile Clinic	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0	0.00		
(V10) (757QC) Columbus VA Clinic	1,473	1,453	98.64%	20	1.36%	1,366	29	58	19	1	0	0			2.20
(V11) (506) Ann Arbor, MI	36,573	35,239	96.35%	1,334	3.65%	31,744	1,683	1,812	957	263	53	61	3.69	5.82	2.24
(V11) (506) Ann Arbor VAMC	26,554	25,561	96.26%	993	3.74%	23,131	1,159	1,271	714	176	43	60	3.40	5.53	2.28
(V11) (506GA) Toledo	7,154	6,833	95.51%	321	4.49%	6,012	364	457	227	83	10	1	4.30	7.44	1.72
(V11) (506GB) Flint	1,265	1,249	98.74%	16	1.26%	1,132	58	59	13	3	0	0	4.34	0.91	2.08
(V11) (506GC) Jackson	1,291	1,287	99.69%	4	0.31%	1,160	102	25	3	1	0	0	2.52	0.89	3.86
(V11) (506QA) Ann Arbor VA Clinic	309	309	100.00%	0	0.00%	309	0	0	0	0	0	0			
(V11) (515) Battle Creek, MI	24,782	24,293	98.03%	489	1.97%	20,817	1,900	1,576	414	64	11	0	1.75	5.31	3.07
(V11) (515) Battle Creek VAMC	10,851	10,697	98.58%	154	1.42%	9,105	826	766	136	17	1	0	1.91	4.47	2.30
(V11) (515BU) Battle Creek Domiciliary	123	123	100.00%	0	0.00%	123	0	0	0	0	0	0			
(V11) (515BY) Wyoming	9,628	9,301	96.60%	327	3.40%	7,744	866	691	270	47	10	0	1.68	6.43	4.49
(V11) (515GA) Muskegon	1,535	1,533	99.87%	2	0.13%	1,383	90	60	2	0	0	0	2.21	2.15	2.48
(V11) (515GB) Lansing South	1,521	1,515	99.61%	6	0.39%	1,387	76	52	6	0	0	0	1.61	1.51	3.29
(V11) (515GC) Benton Harbor	1,043	1,043	100.00%	0	0.00%	995	41	7	0	0	0	0	1.02	1.18	0.69
(V11) (515QA) Lansing North	55	55	100.00%	0	0.00%	55	0	0	0	0	0	0	0.02		
(V11) (515QB) Century Avenue	26	26	100.00%	0	0.00%	25	1	0	0	0	0	0	0.65		
(V11) (550) Danville, IL	19,339	18,823	97.33%	516	2.67%	17,130	754	939	367	90	53	6	2.79	6.37	1.47
(V11) (550) Danville VAMC	10,387	10,262	98.80%	125	1.20%	9,408	374	480	116	8	1	0	2.10	3.96	0.08
(V11) (550BY) Bob Michel VA OPC	4,709	4,385	93.12%	324	6.88%	3,823	259	303	200	66	52	6	3.57	12.85	3.98
(V11) (550GA) Decatur	1,477	1,435	97.16%	42	2.84%	1,369	37	29	26	16	0	0	1.58	5.84	0.64
(V11) (550GC) Lafayette	866	842	97.23%	24	2.77%	718	38	86	24	0	0	0	8.49	0.41	2.09
(V11) (550GD) Springfield	1,434	1,433	99.93%	1	0.07%	1,363	37	33	1	0	0	0	1.31	1.46	1.02
(V11) (550GF) Charleston	466	466	100.00%	0	0.00%	449	9	8	0	0	0	0	1.36	0.48	0.62

Performance	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
Part	V11) (553) Detroit, MI	28,974	28,098	96.98%	876	3.02%	24,268	1,846	1,984	654	133	36	53	5.73	5.68	2.03
Company Comp	(V11) (553) John D Dingell VAMC	26,896	26,037	96.81%	859	3.19%	22,439	1,734	1,864	637	133	36	53	6.59	5.74	2.01
Control Cont	(V11) (553GA) Yale	843	843	100.00%	0	0.00%	799	28	16	0	0	0	C	1.59		0.00
1971 1972	(V11) (553GB) Pontiac	1,128	1,111	98.49%	17	1.51%	923	84	104	17	0	0	C	5.76	3.65	4.82
Print Prin	(V11) (553QA) Piquette Street	107	107	100.00%	0	0.00%	107	0	0	0	0	0	C	0.00		
Marco Marc	V11) (583) Indianapolis, IN	41,742	40,745	97.61%	997	2.39%	36,127	1,979	2,639	873	110	6	8	2.21	4.40	3.15
Print (BASCA) Mariente (BASCA)		36,346	35,390	97.37%	956	2.63%	31,137	1,778	2,475	836	108	5	7	2.87	4.50	3.39
(Y11) 8809CI Merissules 777 707 700 CVS 0 0.005 667 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V11) (583GA) Terre Haute	991	983	99.19%	8	0.81%	946	11	26	8	0	0	C	0.07	4.57	
Commonweal Com	(V11) (583GB) Bloomington	905	903	99.78%	2	0.22%	858	14	31	2	0	0	C	0.50	2.62	
Control Cont	(V11) (583GC) Martinsville	707	707	100.00%	0	0.00%	687	12	8	0	0	0	C	0.94	0.54	0.91
Post		1,361	1,337	98.24%	24	1.76%	1,240	45	52	23	1	0	C	2.19	1.40	0.00
(V11) (\$5528) Indianazoiis VA Cirilo (\$5528) Indianazoiis VA Indianazoii		613	608	99.18%	5	0.82%	545	42	21	3	0	1	1	1.84	2.84	2.41
VY11 SESSAC Vigo County 3-46 3-66 50 0.00 1.00 0.00	(V11) (583QA) Monroe County	449	448	99.78%	1	0.22%	406	28	14	0	1	0	C			2.24
11) (10) Notine manufarian (NS. N)	(V11) (583QB) Indianapolis VA Clinic	24	24	100.00%	0	0.00%	24	0	0	0	0	0	C			
(V11) (910) Maren VAMC 7,799 7,491 98,179 28 8,289 6,489 400 640 220 22 4 4 4 7 76 36 77 10.1 4 7.0 6 0.4 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1.1 1	(V11) (583QC) Vigo County	346	345	99.71%	1	0.29%	284	49	12	1	0	0	C)		3.30
(V11) [810A4] Fort Wayne VAMC (V13) [810B4] Marken VAMCM (V13) [810B4] Marken VAMCM (V14) [810B4] Marken VAMCM (V14) [810B4] Marken VAMCM (V15) [810B4] Marken VAMCM (V17) [810B4] Marken VAMCM (V18) [810B4] Marken VAMCM (V18) [810B4] Marken VAMCM (V19) [810B4] Mark	11) (610) Northern Indiana HCS, IN	27,907	26,805	96.05%	1,102	3.95%	23,398	1,521	1,886	869	133	48	52	7.68	7.39	1.80
(V11) (810BU) Marton VADOM 35	(V11) (610) Marion VAMC	7,789	7,491	96.17%	298	3.83%	6,439	406	646	229	23	4	42	12.46	8.22	1.85
(V11) (610GA) South Bend 2,032 2,000 98,87% 23 1,13% 1,875 83 51 16 3 2 2 1,137 6,80 0.5 (V11) (610GA) Murcie 1,772 1,700 98,67% 23 1,33% 1,533 71 99 186 4 1 1 0 0 4,32 0.00 2,7 (V11) (610GA) Gostelen 1,071 1,069 93,67% 70,65% 1,005 13 25 5 2 0 0 0 1,23 3,75 1,7 (V11) (610GA) Pent Wayne VA Clinic 2,527 2,512 99,41% 15 0,59% 2,412 58 44 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V11) (610A4) Fort Wayne VAMC	11,331	10,670	94.17%	661	5.83%	8,891	838	941	541	78	35	7	7 10.14	7.05	0.49
(V11) (810GC) Muncie 1,722 1,700 98,67% 23 1,33% 1,533 71 96 18 4 1 0 4.22 0.0 1,23 3.76 1,7 (V11) (810GC) Goahen 1,071 1,064 99,38% 7 0,88% 1,026 13 25 8 2 0 0 0 1,23 3.76 1,7 (V11) (810GC) Peru 9393 864 92,07% 75 7,99% 738 48 81 47 21 6 0 1 10,67 7,50 1,2 (V11) (810GC) Peru 1,064	(V11) (610BU) Marion VADOM	31	31	100.00%	0	0.00%	23	4	4	0	0	0	C			
(V11) (810GC) Gouhen 1.071 1.084 99.3% 7 0.66% 1.026 13 25 5 2 0 0 1.22 3.75 1.7 (V11) (810GC) Peru 939 884 92.01% 75 7.99% 735 48 81 47 21 0 1 10.67 7.50 1.1 (V11) (810GC) Four Wayner VA Clinic 2.527 2.512 98.41% 15 0.59% 2.412 58 40 81 47 21 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V11) (610GA) South Bend	2,032	2,009	98.87%	23	1.13%	1,875	83	51	16	3	2	2	2 1.97	6.89	0.57
(V11) (61OGD) Peru 939	(V11) (610GB) Muncie	1,723	1,700	98.67%	23	1.33%	1,533	71	96	18	4	1	C	4.32	6.00	2.71
(V11) (610QA) Fort Wayne VA Clinic 2,527 2,512 98.41% 15 0.95% 2,412 58 42 13 2 0 0 0 0 0 2 22 2 (V11) (610QB) Columbia Place 464 464 400.00% 0 0.00% 464 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V11) (610GC) Goshen	1,071	1,064	99.35%	7	0.65%	1,026	13	25	5	2	0	C	1.23	3.75	1.79
(V11) (610GB) Columbia Place	(V11) (610GD) Peru	939	864	92.01%	75	7.99%	735	48	81	47	21	6	1	1 10.67	7.50	1.13
1) (655) Sagnaw, M	(V11) (610QA) Fort Wayne VA Clinic	2,527	2,512	99.41%	15	0.59%	2,412	58	42	13	2	0	C			2.26
(V11) (655) Aleda E Lutz VAMC 12,105 11,864 98.01% 241 1.99% 10,11% 888 24 25 11 00 00 00 00,50 1.13 0.77 (V11) (655GA) Gaylord 936 93.89% 11 0.11% 888 24 25 11 00 00 00 00 01 1.19 0.57 0.77 (V11) (655GB) Traverse City 831 831 100.00% 00 00,00% 758 36 37 00 00 00 00 01 1.19 0.57 0.77 (V11) (655GD) LTCGI Cliement Van Wagnert VAICHI (V11) (655GF) Bad Axe 569 564 99.12% 50.88% 514 22 28 50 00 00 00 01 01 01 01 01 01 01 01 01 01	(V11) (610QB) Columbia Place	464	464	100.00%	0	0.00%	464	0	0	0	0	0	C			0.00
(V11) (655GA) Gaylord 936 935 99.89% 1 0.11% 886 24 25 1 0 0 0 0.00 0.50 1.13 0.7 (V11) (655GB) Traverse City 831 831 100.00% 0 0.00% 758 36 37 0 0 0 0 0 0 1.19 0.57 0.7 (V11) (655GC) Oscoda 54 54 541 99.45% 3 0.55% 517 7 17 3 0 0 0 0 0 0 1.20 1.13 1.0 (V11) (655GC) Color Col	11) (655) Saginaw, MI	21,810	21,540	98.76%	270	1.24%	19,519	983	1,038	221	23	17	Ş	1.85	4.05	1.80
(V11) (655GB) Traverse City 831 831 100.00% 0 0.00% 758 36 37 0 0 0 0 0 1.19 0.57 0.7 (V11) (655GC) Oscoda 544 541 99.46% 3 0.55% 517 7 117 3 0 0 0 0 0 1.20 1.13 1.0 (V11) (655GD) LT Col Clement Van Wagoner VA Clinic (V11) (655GE) Clare 1.142 1.142 100.00% 0 0.00% 1.001 77 64 0 0 0 0 0 0 0 2.01 2.18 3.8 (V11) (655GE) Clare 1.142 1.142 100.00% 0 0.00% 1.001 77 64 0 0 0 0 0 0 0 0 2.01 2.18 3.8 (V11) (655GE) Clare 1.107 999 99.21% 8 0.79% 902 46 51 4 22 28 5 0 0 0 0 0 3.86 1.29 1.0 (V11) (655GE) Clare 1.007 999 99.21% 8 0.79% 902 46 51 4 0 0 3 1 1 1.86 4.16 0.9 (V11) (655GE) Clare 1.007 999 99.21% 8 0.79% 902 46 51 4 0 0 3 1 1 1.86 4.16 0.9 (V11) (655GE) Clare 1.007 999 99.21% 8 0.79% 902 46 51 4 0 0 3 1 1 1.86 4.16 0.9 (V11) (655GE) Clare 1.007 999 99.21% 8 0.79% 902 46 51 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V11) (655) Aleda E Lutz VAMC	12,105	11,864	98.01%	241	1.99%	10,586	607	671	198	22	14	7	7 2.12	4.42	0.10
(V11) (655GC) Oscoda	(V11) (655GA) Gaylord	936	935	99.89%	1	0.11%	886	24	25	1	0	0	C	0.50	1.13	0.73
(V11) (655GP) Lt Col Clement Van Wagoner VA Clinic (V11) (655GP) Clare (V11) Clare (V1	(V11) (655GB) Traverse City	831	831	100.00%	0	0.00%	758	36	37	0	0	0	C	1.19	0.57	0.71
Wagoner VA Clinic CV11) (655GE) Clare 1,142 1,000 0 0.00% 1,001 77 64 0 0 0 0 2.01 2.18 3.8 (V11) (655GF) Bad Axe 569 564 99.12% 5 0.88% 514 22 28 5 0 0 0 3.86 1.29 1.0 (V11) (655GG) Cadillac 1,007 999 99.21% 8 0.79% 902 46 51 4 0 3 1 1.86 4.16 0.9 (V11) (655GG) Cadillac 1,007 999 99.21% 8 0.79% 902 46 51 4 0 3 1 1.86 4.16 0.9 (V11) (655GG) Cadillac 1,007 999 99.27% 8 0.79% 902 46 51 4 0 0 0 0.75 1.50 0.8 (V11) (655GB) Grayling 480 479 99.79% 1 0.21% 421	(V11) (655GC) Oscoda	544	541	99.45%	3	0.55%	517	7	17	3	0	0	C	1.20	1.13	1.08
(V11) (655GE) Clare	(V11) (655GD) Lt Col Clement Van	709	699	98.59%	10	1.41%	652	23	24	8	1	0	1	0.55	4.08	1.56
(V11) (655GG) Cadillac 1,007 999 99.21% 8 0.79% 902 46 51 4 0 3 1 1.86 4.16 0.9 (V11) (655GH) Cheboygan 419 418 99.76% 1 0.24% 405 8 5 1 0 0 0 0 0.75 1.50 0.8 (V11) (655GH) Grayling 480 479 99.79% 1 0.21% 421 36 22 1 0 0 0 0 3.32 2.97 2.5 (V11) (655QA) Saginaw VA Clinic 2.591 2.591 100.00% 0 0.00% 2.417 87 87 0 0 0 0 0 0 0 0.34 2.0 (V11) (655QB) Grand Traverse 477 477 100.00% 0 0.00% 460 10 7 0 0 0 0 0 0 0 0.34 1.3 (12) (537) Jesse Brown VAMC (Chicago), IL 37,610 36,679 97.52% 931 2.48% 32,393 1.979 2.307 716 171 32 12 3.61 5.76 1.7 (V12) (537) Jesse Brown VAMC 29,057 28,338 97.53% 719 2.47% 25,145 1.406 1.787 536 141 30 12 4.15 5.35 1.3 (V12) (537BY) Adam Benjamin Jr VA 6,106 5.896 96.56% 210 3.44% 5.097 397 402 178 30 2 0 3.23 9.00 2.3 (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 0 0 0 1.52 4.3		1,142	1,142	100.00%	0	0.00%	1,001	77	64	0	0	0	C	2.01	2.18	3.87
(V11) (655GH) Cheboygan 419 418 99.76% 1 0.24% 405 8 5 1 0 0 0 0.75 1.50 0.8 (V11) (655GI) Grayling 480 479 99.79% 1 0.21% 421 36 22 1 0 0 0 0 3.32 2.97 2.5 (V11) (655QA) Saginaw VA Clinic 2,591 2,591 100.00% 0 0.00% 2,417 87 87 0 0 0 0 0 0 0 0.34 2.0 (V11) (655QB) Grand Traverse 477 477 100.00% 0 0.00% 460 10 7 0 0 0 0 0 0 0 0 0.34 1.3 (V12) (537) Jesse Brown VAMC (Chicago), IL 37,610 36,679 97.52% 931 2.48% 32.393 1.979 2.307 716 171 32 12 3.61 5.76 1.7 (V12) (537) Jesse Brown VAMC 29,057 28,338 97.53% 719 2.47% 25,145 1.406 1.787 536 141 30 12 4.15 5.35 1.3 (V12) (537BY) Adam Benjamin Jr VA 6,106 5.896 96.56% 210 3.44% 5.097 397 402 178 30 2 0 3.23 9.00 2.3 (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 0 0 1.52 4.3	(V11) (655GF) Bad Axe	569	564	99.12%	5	0.88%	514	22	28	5	0	0	C	3.86	1.29	1.02
(V11) (655GI) Grayling 480 479 99.79% 1 0.21% 421 36 22 1 0 0 0 0 3.32 2.97 2.5 (V11) (655QA) Saginaw VA Clinic 2,591 2,591 100.00% 0 0.00% 2,417 87 87 0 0 0 0 0 0 0 0 0 0.34 2.0 (V11) (655QB) Grand Traverse 477 477 100.00% 0 0.00% 460 10 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V11) (655GG) Cadillac	1,007	999	99.21%	8	0.79%	902	46	51	4	0	3	1	1.86	4.16	0.94
(V11) (655QA) Saginaw VA Clinic 2,591 2,591 100.00% 0 0.00% 2,417 87 87 0 0 0 0 0 0 0.34 2.0 (V11) (655QB) Grand Traverse 477 477 100.00% 0 0.00% 460 10 7 0 0 0 0 0 0 0.34 1.3 (12) (537) Jesse Brown VAMC (Chicago), IL 37,610 36,679 97.52% 931 2.48% 32,393 1,979 2.307 716 171 32 12 3.61 5.76 1.7 (V12) (537) Jesse Brown VAMC 29,057 28,338 97.53% 719 2.47% 25,145 1,406 1,787 536 141 30 12 4.15 5.35 1.3 (V12) (537BY) Adam Benjamin Jr VA 6,106 5,896 96.56% 210 3.44% 5,097 397 402 178 30 2 0 3.23 9.00 2.3 (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 0 1.52 4.3	(V11) (655GH) Cheboygan	419	418	99.76%	1	0.24%	405	8	5	1	0	0	C	0.75	1.50	0.85
(V11) (655QB) Grand Traverse 477 477 100.00% 0 0.00% 460 10 7 0 0 0 0 0 0 0 0 0 0.34 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3	(V11) (655GI) Grayling	480	479	99.79%	1	0.21%	421	36	22	1	0	0	C	3.32	2.97	2.58
12) (537) Jesse Brown VAMC (Chicago), IL 37,610 36,679 97.52% 931 2.48% 32,393 1,979 2,307 716 171 32 12 3.61 5.76 1.7 (V12) (537) Jesse Brown VAMC 29,057 28,338 97.53% 719 2.47% 25,145 1,406 1,787 536 141 30 12 4.15 5.35 1.3 (V12) (537BY) Adam Benjamin Jr VA 6,106 5,896 96.56% 210 3.44% 5,097 397 402 178 30 2 0 3.23 9.00 2.3 (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 0 1.52 4.3	(V11) (655QA) Saginaw VA Clinic	2,591	2,591	100.00%	0	0.00%	2,417	87	87	0	0	0	C		0.34	2.08
(V12) (537) Jesse Brown VAMC 29,057 28,338 97.53% 719 2.47% 25,145 1,406 1,787 536 141 30 12 4.15 5.35 1.3 (V12) (537BY) Adam Benjamin Jr VA OPC 6,106 5,896 96.56% 210 3.44% 5,097 397 402 178 30 2 0 3.23 9.00 2.3 (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 1.52 4.3	(V11) (655QB) Grand Traverse	477	477	100.00%	0	0.00%	460	10	7	0	0	0	C		0.34	1.39
(V12) (537BY) Adam Benjamin Jr VA OPC 6,106 5,896 96.56% 210 3.44% 5,097 397 402 178 30 2 0 3.23 9.00 2.3 (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 1.52 4.3	12) (537) Jesse Brown VAMC (Chicago), IL	37,610	36,679	97.52%	931	2.48%	32,393	1,979	2,307	716	171	32	12	3.61	5.76	1.79
OPC (V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 1.52 4.3	(V12) (537) Jesse Brown VAMC	29,057	28,338	97.53%	719	2.47%	25,145	1,406	1,787	536	141	30	12	2 4.15	5.35	1.37
(V12) (537GA) Chicago Heights 641 640 99.84% 1 0.16% 565 42 33 1 0 0 0 1.52 4.3	(V12) (537BY) Adam Benjamin Jr VA	6,106	5,896	96.56%	210	3.44%	5,097	397	402	178	30	2	C	3.23	9.00	2.31
		641	640	99.84%	1	0.16%	565	42	33	1	0	0	(1.52	!	4.32
(V12) (537GD) Lakeside 1,135 1,134 99.91% 1 0.09% 993 83 58 1 0 0 0 3.24 1.0	· · · · · · · · ·															1.08

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(V12) (537HA) Auburn Gresham	671	671	100.00%	0	0.00%	593	51	27	0	0	0	0	3.47	0.00	1.52
V12) (556) Captain James A Lovell FHCC	27,526	27,422	99.62%	104	0.38%	25,889	965	568	98	6	0	0	1.84	2.19	1.06
(V12) (556) Captain James A Lovell FHCC	24,088	23,984	99.57%	104	0.43%	22,618	843	523	98	6	0	0	2.05	2.16	0.88
(V12) (556GA) Evanston	627	627	100.00%	0	0.00%	602	16	9	0	0	0	0	0.55	5.62	1.20
(V12) (556GC) McHenry	1,727	1,727	100.00%	0	0.00%	1,625	78	24	0	0	0	0	1.60	3.96	1.97
(V12) (556GD) Kenosha	1,084	1,084	100.00%	0	0.00%	1,044	28	12	0	0	0	0	1.59	0.88	1.53
V12) (578) Hines, IL	45,803	44,960	98.16%	843	1.84%	40,138	2,179	2,643	705	93	40	5	3.09	4.62	1.75
(V12) (578) Edward Hines Junior Hospital	35,831	35,084	97.92%	747	2.08%	31,276	1,636	2,172	615	87	40	5	4.49	4.60	1.80
(V12) (578GA) Joliet	3,642	3,561	97.78%	81	2.22%	3,092	237	232	76	5	0	0	2.19	5.80	2.31
(V12) (578GC) Kankakee County	1,142	1,141	99.91%	1	0.09%	1,079	40	22	1	0	0	0	1.18	1.55	1.24
(V12) (578GD) Aurora	1,456	1,453	99.79%	3	0.21%	1,235	102	116	3	0	0	0	2.77	5.27	2.02
(V12) (578GE) Hoffman Estates	1,138	1,133	99.56%	5	0.44%	996	84	53	4	1	0	0	2.59	8.39	1.24
(V12) (578GF) LaSalle	1,223	1,221	99.84%	2	0.16%	1,151	48	22	2	0	0	0	1.25	1.70	1.63
(V12) (578GG) Oak Lawn	1,371	1,367	99.71%	4	0.29%	1,309	32	26	4	0	0	0	0.93	1.83	1.04
V12) (585) Iron Mountain, MI	10,510	10,376	98.73%	134	1.27%	9,271	580	525	120	14	0	0	2.04	4.53	1.67
(V12) (585) Oscar G Johnson VAMC	6,596	6,489	98.38%	107	1.62%	5,604	440	445	96	11	0	0	3.13	4.71	1.88
(V12) (585GA) Hancock	641	632	98.60%	9	1.40%	590	24	18	7	2	0	0	1.68	5.06	2.12
(V12) (585GB) Rhinelander	1,006	997	99.11%	9	0.89%	910	59	28	9	0	0	0	2.73	3.06	1.89
(V12) (585GC) Menominee	450	447	99.33%	3	0.67%	433	8	6	3	0	0	0	0.28	2.24	1.96
(V12) (585GD) Ironwood	331	330	99.70%	1	0.30%	319	5	6	1	0	0	0	1.16	1.14	1.27
(V12) (585GF) Manistique	266	266	100.00%	0	0.00%	259	4	3	0	0	0	0	0.83	0.70	0.49
(V12) (585HA) Marquette MI	744	739	99.33%	5	0.67%	694	34	11	4	1	0	0	1.30	9.02	1.44
(V12) (585HB) Sault Saint Marie	476	476	100.00%	0	0.00%	462	6	8	0	0	0	0	0.89	0.49	0.80
/12) (607) Madison, WI	25,542	24,442	95.69%	1,100	4.31%	21,191	1,508	1,743	834	169	45	52	3.57	8.94	1.40
(V12) (607) William S. Middleton Memorial Veterans Hospital	16,088	15,057	93.59%	1,031	6.41%	12,669	969	1,419	781	161	39	50	7.08	9.59	1.46
(V12) (607GC) Janesville	1,121	1,111	99.11%	10	0.89%	994	81	36	9	0	1	0	4.17	1.88	0.69
(V12) (607GD) Baraboo	722	719	99.58%	3	0.42%	652	31	36	3	0	0	0	3.84	1.03	0.91
(V12) (607GE) Beaver Dam	719	711	98.89%	8	1.11%	664	26	21	6	1	1	0	2.03	1.39	1.42
(V12) (607GF) Freeport	521	520	99.81%	1	0.19%	497	13	10	1	0	0	0	1.47	0.94	0.50
(V12) (607GG) Madison West VA Clinic	2,590	2,589	99.96%	1	0.04%	2,327	197	65	1	0	0	0	2.84	2.54	0.60
(V12) (607HA) Rockford	3,781	3,735	98.78%	46	1.22%	3,388	191	156	33	7	4	2	3.43	4.84	1.64
V12) (676) Tomah, WI	15,566	15,345	98.58%	221	1.42%	14,325	566	454	157	47	15	2	2.29	5.17	1.41
(V12) (676) Tomah VAMC	10,187	10,063	98.78%	124	1.22%	9,515	299	249			11	1	2.02		0.77
(V12) (676GA) Wausau	1,391	1,378	99.07%	13	0.93%	1,257	85	36	10	2	0	1	2.45	0.00	2.50
(V12) (676GC) River Valley	1,846	1,843	99.84%	3	0.16%	1,723	75	45	3	0	0	0	2.09	2.23	0.90
(V12) (676GD) Wisconsin Rapids	1,852	1,771	95.63%	81	4.37%	1,547	102	122	67	10	4	0	3.25	9.15	3.27
(V12) (676GE) Clark County	290	290	100.00%	0	0.00%	283	5	2	0	0	0	0	1.20	0.00	1.22
√12) (695) Milwaukee, WI	54,142	53,131	98.13%	1,011	1.87%	47,093	2,942	3,096	871	107	17	16	3.86	4.58	2.72
(V12) (695) Clement J Zablocki	36,698	36,017	98.14%	681	1.86%	32,233	1,823	1,961	580	75	10	16	2.94	4.62	1.84
VAMC (V12) (695BU) VADOM Milwaukee	113	113	100.00%	0	0.00%	111	2	0	0	0	0	0)		
(V12) (695BY) Appleton	6,015		98.85%				407		62	6	1	0	4.17	3.34	5.17
(V12) (695GA) Union Grove WI	1,137		99.38%				36		5	2	0	0			
(V12) (695GC) Cleveland	999		97.70%				73		22	1	0	0		8.20	

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(V12) (695GD) Milo C Huempfner VA OPC	9,057	8,826	97.45%	231	2.55%	7,572	601	653	202	23	6	0	5.54	4.86	5.28
(V12) (695QA) Milwaukee VA Clinic	123	123	100.00%	0	0.00%	123	0	0	0	0	0	0			
(V15) (589) Columbia, MO	24,070	23,157	96.21%	913	3.79%	20,282	1,476	1,399	726	133	35	19	2.61	7.65	2.54
(V15) (589A4) Harry S. Truman VAMC	18,163	17,303	95.27%	860	4.73%	14,955	1,152	1,196	683	124	34	19	2.83	8.18	3.34
(V15) (589BX) Harry S. Truman Domiciliary	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			
(V15) (589G8) Jefferson City, MO	1,206	1,178	97.68%	28	2.32%	1,093	58	27	19	8	1	0	1.72	5.10	0.83
(V15) (589GE) Kirksville	515	509	98.83%	6	1.17%	437	35	37	6	0	0	0	3.95	0.00	0.54
(V15) (589GF) Fort Leonard Wood VA Clinic	1,313	1,302	99.16%	11	0.84%	1,119	134	49	10	1	0	0	2.62	3.98	2.38
(V15) (589GH) Lake of the Ozarks	569	568	99.82%	1	0.18%	543	11	14	1	0	0	0	1.88	1.46	0.93
(V15) (589GX) Mexico	447	446	99.78%	1	0.22%	400	35	11	1	0	0	0	2.88	0.00	2.01
(V15) (589GY) St. James	542	542	100.00%	0	0.00%	488	26	28	0	0	0	0	2.89		1.43
(V15) (589JA) Sedalia	595	593	99.66%	2	0.34%	564	15	14	2	0	0	0	1.55	0.00	0.29
(V15) (589JD) Marshfield	688	684	99.42%	4	0.58%	651	10	23	4	0	0	0	2.09	0.80	1.43
(V15) (589ME) IDES Fort Leonard Wood	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0		0.00	0.00
(V15) (589) Kansas City, MO	30,166	29,871	99.02%	295	0.98%	27,061	1,399	1,411	267	24	3	1	1.76	3.10	2.10
(V15) (589) Kansas City VAMC	22,568	22,273	98.69%	295	1.31%	19,912	1,092	1,269	267	24	3	1	2.50	3.36	1.86
(V15) (589G1) Warrensburg	1,030	1,030	100.00%	0	0.00%	978	29	23	0	0	0	0	1.35	1.08	1.17
(V15) (589GB) Belton	466	466	100.00%	0	0.00%	460	2	4	0	0	0	0	0.38	0.00	0.00
(V15) (589GC) Paola	305	305	100.00%	0	0.00%	271	22	12	0	0	0	0	2.57	0.00	1.00
(V15) (589GD) Nevada	532	532	100.00%	0	0.00%	519	10	3	0	0	0	0	0.99		
(V15) (589GZ) Cameron	163	163	100.00%	0	0.00%	163	0	0	0	0	0	0	0.11	0.00	0.00
(V15) (589HK) Kansas City VA Mobile Clinic	117	117	100.00%	0	0.00%	117	0	0	0	0	0	0			
(V15) (589JB) Excelsior Springs	571	571	100.00%	0	0.00%	534	25	12	0	0	0	0			0.19
(V15) (589JF) Honor	3,691	3,691	100.00%	0	0.00%	3,396	213	82	0	0	0	0	1.36	1.40	3.14
(V15) (589MC) IDES Whiteman AFB	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0		0.00	0.00
(V15) (589QA) Overland Park	714		100.00%		0.0070	702	6	6	0			_			
(V15) (589) Eastern KS HCS, KS	26,554	25,520	96.11%	1,034	3.89%	23,312	1,047	1,161	835	142	23	34	5.22	7.21	2.23
(V15) (589A5) Colmery-O'Neil VAMC	12,790	12,275	95.97%	515	4.03%	11,087	576	612	376	98	20	21	6.65	6.78	2.40
(V15) (589A6) Dwight D. Eisenhower VAMC	9,874	9,394	95.14%	480	4.86%	8,562	360	472	432	38	2	8	5.13	8.36	1.46
(V15) (589BU) Leavenworth DCHV	1,112	1,111	99.91%	1	0.09%	1,094	15	2	1	0	0	0		0.00	0.23
(V15) (589G9) Ft. Riley	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0		0.00	0.00
(V15) (589GI) St. Joseph	958	954	99.58%	4	0.42%	925	19	10	3	0	0	1	1.02	1.47	3.79
(V15) (589GJ) Wyandotte County	396	394	99.49%	2	0.51%	380	8	6	1	0	0	1	2.75	10.50	1.62
(V15) (589GM) Chanute	52	49	94.23%	3	5.77%	32	9	8	2	0	1	0	13.34		5.00
(V15) (589GN) Emporia	62	59				49	3	7	2	1	0	0	7.76		0.36
(V15) (589GP) Garnett	38	37	97.37%	1	2.63%	27	6	4	1	0	0	0	6.93		3.38
(V15) (589GR) Junction City	574	559				514	27	18	9	3	0	3	3.09	2.96	14.56
(V15) (589GU) Lawrence	191		97.38%	5	2.62%	175	4	7	4	1	0	0	5.31	0.00	
(V15) (589GV) Ft. Scott	206	202	98.06%	4	1.94%	171	17	14	3	1	0	0	4.46	0.00	6.36
(V15) (589JE) Platte City	96				1.04%	91	3	1	1	, and the second	0	0	1.79		
(V15) (589MA) Ft. Riley DES Clinic	128	128	100.00%	0	0.0070	128	0	0	0	0	0	0		0.06	
(V15) (589MD) IDES Fort Leavenworth	52	52	100.00%	0	0.00%	52	0	0	0	0	0	0		0.00	0.00

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(V15) (589) Wichita, KS	17,889	17,407	97.31%	482	2.69%	15,695	889	823	315	125	31	11	2.43	5.96	1.76
(V15) (589A7) Robert J. Dole VAMC	14,649	14,174	96.76%	475	3.24%	12,830	716	628	308	125	31	11	3.08	6.31	1.96
(V15) (589G2) Dodge City	253	253	100.00%	0	0.00%	249	2	2	0	0	0	0	0.50	0.00	1.14
(V15) (589G3) Liberal	67	67	100.00%	0	0.00%	63	4	0	0	0	0	0	1.60	0.00	0.00
(V15) (589G4) Hays	406	406	100.00%	0	0.00%	372	22	12	0	0	0	0	2.20	0.77	0.16
(V15) (589G5) Parsons	362	361	99.72%	1	0.28%	350	4	7	1	0	0	0	0.96	3.08	0.32
(V15) (589G7) Hutchinson	459	459	100.00%	0	0.00%	428	14	17	0	0	0	0	1.77	0.50	1.38
(V15) (589GW) Salina	728	727	99.86%	1	0.14%	706	15	6	1	0	0	0	0.87	0.28	1.71
(V15) (589MB) IDES McConnel AFB	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0		0.30	0.00
(V15) (589QB) Sedgwick County	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			
(V15) (589QC) South Parklane	916	911	99.45%	5	0.55%	648	112	151	5	0	0	0		5.73	
(V15) (657) Marion, IL	23,199	22,577	97.32%	622	2.68%	19,122	1,451	2,004	490	73	9	50	3.93	7.29	4.10
(V15) (657A5) Marion VAMC	9,282	9,090	97.93%	192	2.07%	7,908	535	647	139	11	0	42	0.76	6.58	2.34
(V15) (657GJ) Evansville	6,963	6,627	95.17%	336	4.83%	5,128	551	948	272	51	5	8	5.56	8.76	6.83
(V15) (657GK) Mt. Vernon	553	513	92.77%	40	7.23%	468	19	26	37	2	1	0	8.35	0.32	0.62
(V15) (657GL) Paducah	1,207	1,195	99.01%	12	0.99%	1,098	58	39	9	3	0	0	1.25	2.60	4.81
(V15) (657GM) Effingham	780	779	99.87%	1	0.13%	659	73	47	0	0	1	0	4.24	0.80	1.52
(V15) (657GO) Hanson	232	225	96.98%	7	3.02%	196	16	13	4	1	2	0	2.02	15.31	25.69
(V15) (657GP) Owensboro	1,026	1,020	99.42%	6	0.58%	947	39	34	6	0	0	0	1.77	5.20	2.17
(V15) (657GQ) Vincennes	413	398	96.37%	15	3.63%	361	16	21	11	4	0	0	1.78	7.30	7.39
(V15) (657GR) Mayfield	541	540	99.82%	1	0.18%	459	21	60	1	0	0	0	4.39	1.22	2.93
(V15) (657GT) Carbondale	750	747	99.60%	3	0.40%	710	14	23	2	1	0	0	1.46	0.67	1.44
(V15) (657GU) Harrisburg	389	384	98.71%	5	1.29%	282	32	70	5	0	0	0	7.51	0.00	1.54
(V15) (657QC) Enterprise Way	68	68	100.00%	0	0.00%	68	0	0	0	0	0	0			
(V15) (657QD) Heartland Street	995	991	99.60%	4	0.40%	838	77	76	4	0	0	0	3.84	2.28	1.46
(V15) (657) Poplar Bluff, MO	12,748	12,614	98.95%	134	1.05%	11,360	587	667	93	27	8	6	2.42	4.31	5.65
(V15) (657A4) John J. Pershing VAMC	7,252		98.77%	89	1.23%	6,397	352	414	59	20	6	4	2.93	4.32	
(V15) (657GF) West Plains	1,252	1,249	99.76%	3	0.24%	1,141	45	63	3	0	0	0	2.49		
(V15) (657GG) Paragould	799	795	99.50%	4	0.50%	736	22	37	4	0	0	0	2.04	2.36	2.49
(V15) (657GH) Cape Girardeau	1,295	1,272	98.22%	23	1.78%	1,198	42	32	19	2	0	2	1.60	4.85	6.46
(V15) (657GI) Farmington	1,315	1,302	99.01%	13	0.99%	1,165	65	72	7	4	2	0	2.04	13.15	6.66
(V15) (657GN) Salem	76	76	100.00%	0	0.00%	70	4	2	0	0	0	0	1.81		
(V15) (657GV) Sikeston	634	632	99.68%	2	0.32%	538	49	45	1	1	0	0	3.63	3.00	4.57
(V15) (657GW) Pocahontas	125	125	100.00%	0	0.00%	115	8	2	0	0	0	0	2.71		1.12
(V15) (657) St. Louis, MO	39,197	37,948	96.81%	1,249	3.19%	32,538	2,627	2,783	888	181	56	124	6.10	6.89	2.75
(V15) (657) John J. Cochran VAMC	19,998	19,222	96.12%	776	3.88%	16,296	1,329	1,597	539	107	43	87	8.17	7.08	4.05
(V15) (657A0) St Louis-Jeff Bks.	11,250	11,004	97.81%	246	2.19%	9,685	685	634	163	57	6	20	5.05		
(V15) (657GA) Belleville	870	823	94.60%	47	5.40%	673	77	73	24	13	6	4	7.17	0.00	4.01
(V15) (657GB) St. Louis County	1,004	1,000	99.60%	4	0.40%	949	38	13	3	1	0	0	1.64	2.56	0.97
(V15) (657GD) St. Charles	904	872	96.46%	32	3.54%	777	49	46	18	0	1	13	9.34	9.60	2.83
(V15) (657GS) Washington	471	465	98.73%	6	1.27%	409	40	16	5	1	0	0	3.54	3.67	0.04
(V15) (657GX) St. Louis VA Clinic	229	229	100.00%	0	0.00%	219	7	3	0	0	0	0			
(V15) (657GY) Manchester	1,142	1,126	98.60%	16	1.40%	908	102	116	16	0	0	0	5.76	1.37	2.37

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(V15) (657MA) IDES Scott AFB	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0		0.00	0.00
(V15) (657QA) Olive Street	1,550	1,534	98.97%	16	1.03%	1,231	187	116	16	0	0	0	4.20	4.44	2.28
(V15) (657QB) Washington Boulevard	1,584	1,479	93.37%	105	6.63%	1,207	106	166	103	2	0	0	7.61	5.67	1.57
(V15) (657QE) Scott AFB	167	166	99.40%	1	0.60%	156	7	3	1	0	0	0		1.35	0.88
(V16) (502) Alexandria, LA	17,758	16,803	94.62%	955	5.38%	14,762	972	1,069	675	185	33	62	7.81	8.92	5.72
(V16) (502) Alexandria VAMC	11,751	11,224	95.52%	527	4.48%	9,981	600	643	307	148	26	46	7.51	9.27	4.61
(V16) (502GA) Jennings	696	689	98.99%	7	1.01%	636	26	27	5	1	1	0	1.17	0.62	3.53
(V16) (502GB) Lafayette	2,940	2,570	87.41%	370	12.59%	2,076	236	258	322	33	5	10	12.29	8.21	11.86
(V16) (502GE) Lake Charles	408	385	94.36%	23	5.64%	316	28	41	15	1	1	6	9.18	0.00	
(V16) (502GF) Fort Polk	1,054	1,029	97.63%	25	2.37%	897	59	73	23	2	0	0	2.35	0.00	6.66
(V16) (502GG) Natchitoches	500	499	99.80%	1	0.20%	491	5	3	1	0	0	0	0.85	0.00	0.82
(V16) (502QB) Lafayette Campus B	409			2	0.49%	365	18	24	2	0	0	0			3.13
(V16) (520) Gulf Coast HCS, MS	46,523	45,160	97.07%	1,363	2.93%	40,176	2,457	2,527			70	67	4.87	4.77	4.91
(V16) (520) Biloxi VAMC	21,676	21,296	98.25%	380			901	926			20	21	6.16	2.54	6.15
(V16) (520BZ) Pensacola	14,786	14,055	95.06%	731	4.94%	11,946	1,034	1,075	557	124	25	25	4.19	7.80	1.68
(V16) (520GA) Mobile	5,032	4,987	99.11%	45	0.89%	4,625	198	164	32	6	5	2	3.36	1.71	1.60
(V16) (520GB) Panama City Beach	2,576	2,527	98.10%	49	1.90%	2,103	197	227	41	7	1	0	6.16	2.26	4.05
(V16) (520GC) Eglin AFB	2,453	·	93.56%	158		· ·	127	135				19	4.66	2.78	19.86
(V16) (564) Fayetteville, AR	29,663	29,304	98.79%	359	1.21%	27,017	1,173	1,114	306	49	4	0	1.06	4.15	0.83
(V16) (564) Fayetteville VAMC	16,146	15,843	98.12%	303	1.88%	14,152	825	866	252	47	4	0	1.53	5.06	1.06
(V16) (564BY) Gene Taylor	6,712	6,665	99.30%	47	0.70%	6,226	255	184	45	2	0	0	1.27	3.15	0.92
(V16) (564GA) Harrison	276	274	99.28%	2	0.72%	272	1	1	2	0	0	0	0.06	0.00	2.20
(V16) (564GB) Fort Smith	3,081	3,074	99.77%	7	0.23%	2,972	58	44	7	0	0	0	0.69	4.45	0.47
(V16) (564GC) Branson	2,511	2,511	100.00%	0	0.00%	2,484	15	12	0	0	0	0	0.35	0.22	0.23
(V16) (564GD) Ozark	331	331	100.00%	0	0.00%	322	9	0	0	0	0	0	0.51	2.94	0.00
(V16) (564GE) Jay	606	606	100.00%	0	0.00%	589	10	7	0	0	0	0	0.50	0.00	1.15
V16) (580) Houston, TX	78,477	77,201	98.37%	1,276	1.63%	69,540	3,798	3,863	1,038	196	22	20	3.49	3.59	2.04
(V16) (580) Michael E DeBakey VAMC	51,262	50,481	98.48%	781	1.52%	45,474	2,530	2,477	644	118	10	9	3.66	3.44	1.48
(V16) (580BY) Beaumont	4,217	4,198	99.55%	19	0.45%	3,967	104	127	18	1	0	0	1.61	2.08	0.73
(V16) (580BZ) Charles Wilson VA OPC	2,876	2,799	97.32%	77	2.68%	2,258	244	297	61	16	0	0	4.34	12.52	1.87
(V16) (580GC) Galveston County	3,940	3,805	96.57%	135	3.43%	3,575	126	104	74	43	10	8	6.27	1.97	4.59
(V16) (580GD) Conroe	4,443	4,376	98.49%	67	1.51%	3,957	206	213	58	6	1	2	1.80	4.45	2.42
(V16) (580GE) Katy	3,877	3,826	98.68%	51	1.32%	3,382	219	225	49	2	0	0	3.62	2.80	3.21
(V16) (580GF) Lake Jackson	1,208	1,204	99.67%	4	0.33%	1,138	41	25	4	0	0	0	1.16		2.74
(V16) (580GG) Richmond	2,514	2,498	99.36%	16	0.64%	2,274	124	100	14	1	1	0	2.93	2.57	2.01
(V16) (580GH) Tomball	4,140	4,014	96.96%	126	3.04%	3,515	204	295	116	9	0	1	5.06	4.49	2.75
(V16) (586) Jackson, MS	25,478	24,653	96.76%	825	3.24%	22,130	1,439	1,084	616	188	18	3	5.91	5.39	0.64
(V16) (586) G. V. (Sonny) Montgomery VAMC	21,347	20,542	96.23%	805	3.77%	18,721	961	860	596	188	18	3	8.17	5.42	0.42
(V16) (586GA) Durant (Kosciusko)	365	364	99.73%	1	0.27%	292	64	8	1	0	0	0	3.50		1.58
(V16) (586GB) Meridian	600	595	99.17%	5	0.83%	374	128	93	5	0	0	0	8.22	0.00	0.00
(V16) (586GC) Greenville	365	365	100.00%	0	0.00%	247	91	27	0	0	0	0	6.01	0.00	0.00
(V16) (586GD) Hattiesburg	1,567	1,565	99.87%	2	0.13%	1,526	20	19	2	0	0	0	0.88	0.05	0.02
(V16) (586GE) Natchez (Adams County)	322	322	100.00%	0	0.00%	252	54	16	0	0	0	0	4.44		0.00

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(V16) (586GF) Columbus	427	427	100.00%	0	0.00%	374	43	10	0	0	0	0	3.00	0.00	0.05
(V16) (586GG) McComb	485	473	97.53%	12	2.47%	344	78	51	12	0	0	0	4.82		10.73
(V16) (598) Little Rock, AR	45,069	44,358	98.42%	711	1.58%	39,837	2,317	2,204	544	103	46	18	3.75	4.24	1.62
(V16) (598) John L McClellan Memorial Veterans Hospital	17,288	16,938	97.98%	350	2.02%	15,059	875	1,004	263	58	22	7	2.41	4.16	0.00
(V16) (598A0) Central AR. Veterans HCS NLR	18,969	18,795	99.08%	174	0.92%	16,858	1,015	922	154	10	4	6	4.28	3.99	1.51
(V16) (598GA) Mountain Home	846	843	99.65%	3	0.35%	771	54	18	3	0	0	0	2.02	0.00	2.46
(V16) (598GB) El Dorado	1,043	1,020	97.79%	23	2.21%	946	36	38	21	1	0	1	3.95	0.00	4.16
(V16) (598GC) Hot Springs	1,650	1,601	97.03%	49	2.97%	1,476	56	69	32	15	1	1	4.84	3.32	0.41
(V16) (598GD) Mena	506	505	99.80%	1	0.20%	498	5	2	0	0	0	1	1.41	0.00	1.46
(V16) (598GE) Pine Bluff	1,065	1,039	97.56%	26	2.44%	953	46	40	19	4	3	0	4.13	0.00	5.70
(V16) (598GF) Searcy	1,089	1,075	98.71%	14	1.29%	964	71	40	11	2	0	1	5.17	0.00	0.67
(V16) (598GG) Conway	1,864	1,793	96.19%	71	3.81%	1,602	129	62	41	13	16	1	2.65	10.66	2.11
(V16) (598GH) Russellville	749	749	100.00%	0	0.00%	710	30	9	0	0	0	0	1.84	0.28	0.00
(V16) (623) Muskogee, OK	24,554	23,779	96.84%	775	3.16%	20,859	1,242	1,678	691	64	9	11	4.24	5.07	4.13
(V16) (623) Jack C Montgomery VAMC	12,885	12,668	98.32%	217	1.68%	11,217	548	903	200	17	0	0	3.65	3.67	3.11
(V16) (623BY) Tulsa	10,195	9,638	94.54%	557	5.46%	8,200	680	758	490	47	9	11	5.22	7.43	6.60
(V16) (623GA) Hartshorne	705	705	100.00%	0	0.00%	704	1	0	0	0	0	0	0.26	0.00	0.01
(V16) (623GB) Vinita	738	737	99.86%	1	0.14%	707	13	17	1	0	0	0	1.64	1.28	0.25
(V16) (623QB) Tulsa Eleventh Street VA Clinic	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0			0.00
V16) (629) New Orleans, LA	38,575	38,019	98.56%	556	1.44%	32,478	2,964	2,577	480	69	4	3	4.58	5.08	2.72
(V16) (629) New Orleans VAMC	25,355	24,979	98.52%	376	1.48%	21,442	1,769	1,768	330	40	4	2	5.46	5.29	0.86
(V16) (629BY) Baton Rouge	6,534	6,415	98.18%	119	1.82%	5,199	722	494	96	23	0	0	3.13	5.42	6.69
(V16) (629GA) Houma	1,472	1,455	98.85%	17	1.15%	1,198	122	135	17	0	0	0	6.53	2.19	6.75
(V16) (629GB) Hammond	1,882	1,865	99.10%	17	0.90%	1,724	71	70	17	0	0	0	4.68	1.62	0.12
(V16) (629GC) Slidell	1,721	1,701	98.84%	20	1.16%	1,530	120	51	14	6	0	0	4.03	2.70	1.18
(V16) (629GD) St. John	801	799	99.75%	2	0.25%	664	110	25	1	0	0	1	3.97	1.37	4.98
(V16) (629GE) Franklin	373		99.46%	2	0.54%	325	23	23	2	0	0	0	7.71	8.50	8.11
(V16) (629GF) Bogalusa	437		99.31%			396	27		3	0	0	0	2.20		
V16) (635) Oklahoma City, OK	40,249						1,571					3	2.44		
(V16) (635) Oklahoma City VAMC	32,835		98.00%	657	2.00%	29,583	1,207				29	3			
(V16) (635GA) Lawton	2,704		99.19%	22		2,288	181	213			1	0			1.56
(V16) (635GB) Wichita Falls	699	680	97.28%	19	2.72%	633	30				0	0			
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(V16) (635GC) Blackwell	145		100.00%	0		138	5				0				
(V16) (635GD) Ada	392	389	99.23%	3	0.77%	386	2	1	3	0	0	0			
(V16) (635GD) Ada (V16) (635GE) Stillwater	392 510	389	99.23%	3	0.77%	386 476	30	1 4	3	0	0	0	1.42	4.84	1.92
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid	392 510 255	389 510 254	99.23% 100.00% 99.61%	3 0	0.77% 0.00% 0.39%	386 476 241	2 30 7	1 4 6	3 0	0 0	0 0	0	1.42 0.13	4.84 5.44	1.92 5.17
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid (V16) (635HB) Ardmore	392 510 255 455	389 510 254 455	99.23% 100.00% 99.61% 100.00%	3 0 1	0.77% 0.00% 0.39% 0.00%	386 476 241 448	2 30 7 5	1 4 6 2	3 0 1 0	0 0 0	0 0 0	0	1.42 0.13 0.18	4.84 5.44 3.63	1.92 5.17 2.20
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid (V16) (635HB) Ardmore (V16) (635QB) South Oklahoma City	392 510 255 455 2,254	2 389 510 5 254 6 455 2,249	99.23% 100.00% 99.61% 100.00% 99.78%	3 0 1 0 5	0.77% 0.00% 0.39% 0.00% 0.22%	386 476 241 448 2,109	2 30 7 5 104	1 4 6 2 36	3 0 1 0 5	0 0 0 0	0 0 0 0	0 0	1.42 0.13 0.18 1.86	4.84 5.44 3.63 1.02	1.92 5.17 2.20 1.27
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid (V16) (635HB) Ardmore (V16) (635QB) South Oklahoma City (V16) (667) Shreveport, LA	392 510 255 455 2,254 20,695	2 389 510 254 455 2,249 20,269	99.23% 100.00% 99.61% 100.00% 99.78% 97.94%	3 0 1 0 5 426	0.77% 0.00% 0.39% 0.00% 0.22% 2.06%	386 476 241 448 2,109	2 30 7 5 104 1,327	1 4 6 2 36 916	3 0 1 0 5 264	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0 0 20	1.42 0.13 0.18 1.86	4.84 5.44 3.63 1.02 4.15	1.92 5.17 2.20 1.27
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid (V16) (635HB) Ardmore (V16) (635QB) South Oklahoma City V16) (667) Shreveport, LA (V16) (667) Overton Brooks VAMC	392 510 255 455 2,254 20,695 15,619	389 510 5 254 6 455 2,249 20,269 15,304	99.23% 100.00% 99.61% 100.00% 99.78% 97.94% 97.98%	3 0 1 0 5 426 315	0.77% 0.00% 0.39% 0.00% 0.22% 2.06% 2.02%	386 476 241 448 2,109 18,026 13,522	2 30 7 5 104 1,327 1,087	1 4 6 2 36 916 695	3 0 1 0 5 264 164	0 0 0 0 0 105	0 0 0 0	0 0 0 0 20 20	1.42 0.13 0.18 1.86 5.22 5.93	4.84 5.44 3.63 1.02 4.15 4.59	1.92 5.17 2.20 1.27 1.97 1.87
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid (V16) (635HB) Ardmore (V16) (635QB) South Oklahoma City (V16) (667) Shreveport, LA (V16) (667) Overton Brooks VAMC (V16) (667GA) Texarkana	392 510 255 455 2,254 20,695 15,619 1,675	389 510 254 455 2,249 20,269 15,304 1,630	99.23% 100.00% 99.61% 100.00% 99.78% 97.94% 97.98% 97.31%	3 0 1 0 5 426 315 45	0.77% 0.00% 0.39% 0.00% 0.22% 2.06% 2.02% 2.69%	386 476 241 448 2,109 18,026 13,522 1,463	2 30 7 5 104 1,327 1,087	1 4 6 2 36 916 695	3 0 1 0 5 264 164 40	0 0 0 0 0 105 95	0 0 0 0 0 37 36	0 0 0 0 20 20	1.42 0.13 0.18 1.86 5.22 5.93 5.24	4.84 5.44 3.63 1.02 4.15 4.59	1.92 5.17 2.20 1.27 1.97 1.87
(V16) (635GD) Ada (V16) (635GE) Stillwater (V16) (635GG) Enid (V16) (635HB) Ardmore (V16) (635QB) South Oklahoma City V16) (667) Shreveport, LA (V16) (667) Overton Brooks VAMC	392 510 255 455 2,254 20,695 15,619	2 389 510 254 455 2,249 20,269 15,304 1,630 1,530	99.23% 100.00% 99.61% 100.00% 99.78% 97.94% 97.98%	3 0 1 0 5 426 315	0.77% 0.00% 0.39% 0.00% 0.22% 2.06% 2.02% 2.69% 3.53%	386 476 241 448 2,109 18,026 13,522	2 30 7 5 104 1,327 1,087	1 4 6 2 36 916 695 75	3 0 1 0 5 264 164 40	0 0 0 0 0 105 95 4	0 0 0 0 0	0 0 0 0 20 20	1.42 0.13 0.18 1.86 5.22 5.93 5.24 4.24	4.84 5.44 3.63 1.02 4.15 4.59 1.18 0.17	1.92 5.17 2.20 1.27 1.97 1.87

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V16) (667MA) IDES Barksdale AFB	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0.00	
(V16) (667QA) Knight Street	140	140	100.00%	0	0.00%	136	1	3	0	0	0	0		0.46	
(V17) (549) Dallas, TX	76,985	76,092	98.84%	893	1.16%	68,243	4,351	3,498	781	93	16	3	4.47	3.02	1.17
(V17) (549) Dallas VAMC	48,018	47,560	99.05%	458	0.95%	43,927	1,926	1,707	417	28	10	3	3.30	2.85	0.38
(V17) (549A4) Sam Rayburn Memorial Veterans Center	6,668	6,587	98.79%	81	1.21%	5,952	285	350	69	12	0	0	3.82	3.32	1.09
(V17) (549BY) Fort Worth VA Clinic	15,016	14,771	98.37%	245	1.63%	12,453	1,426	892	209	34	2	0	5.41	3.60	2.23
(V17) (549GA) Tyler	514	512	99.61%	2	0.39%	456	28	28	2	0	0	0		2.71	2.73
(V17) (549GD) Denton	1,670	1,662	99.52%	8	0.48%	1,152	314	196	8	0	0	0	6.66	1.38	1.71
(V17) (549GE) Bridgeport	266	265	99.62%	1	0.38%	248	17	0	1	0	0	0	2.02	0.00	2.98
(V17) (549GF) Granbury	248	244	98.39%	4	1.61%	212	21	11	4	0	0	0	3.35		
(V17) (549GH) Greenville	449	449	100.00%	0	0.00%	391	44	14	0	0	0	0	3.19	0.00	3.53
(V17) (549GJ) Sherman	686	672	97.96%	14	2.04%	507	74	91	14	0	0	0	6.49	0.62	3.18
(V17) (549GL) Plano	1,420	1,406	99.01%	14	0.99%	1,202	98	106	14	0	0	0	4.47	1.78	1.34
(V17) (549QC) Broadway	2,030	1,964	96.75%	66	3.25%	1,743	118	103	43	19	4	0	8.04	0.72	1.78
(V17) (671) San Antonio, TX	56,622	54,236	95.79%	2,386	4.21%	48,151	2,657	3,428	1,799	408	104	75	4.42	6.37	2.47
(V17) (671) Audie L Murphy Memorial Veterans Hospital	40,004	38,024	95.05%	1,980	4.95%	34,053	1,687	2,284	1,448	361	98	73	5.55	6.18	2.12
(V17) (671A4) Kerrville VAMC	3,600	3,473	96.47%	127	3.53%	3,124	181	168	100	24	2	1	3.19	5.15	2.19
(V17) (671BU) San Antonio Domiciliary	431	430	99.77%	1	0.23%	379	49	2	1	0	0	0			1.35
(V17) (671BY) Frank M Tejeda VA OPC	6,556					5,500	374	573		4	0	1	2.82	13.10	
(V17) (671GB) Victoria	747					651	47	43		1	0	0		3.66	
(V17) (671GF) South Bexar County	858					618	69	93		10					4.85
(V17) (671GH) Beeville	160		100.00%	0		160	0	0	0	0	0				
(V17) (671GK) San Antonio	1,486		100.00%			1,315	124	47		0	0				
(V17) (671GL) New Braunfels VA Clinic	304		100.00%			296	7	1	0	0	0	0			
(V17) (671GN) Seguin	159		100.00%			137	14	007	0	0	3				2.00
(V17) (671GO) North Central Federal VA Clinic	2,280	2,198	96.40%	82	3.60%	1,887	104	207	71	8	3	0	7.10	1.78	
(V17) (671QB) Data Point	37			3			1	2	2	0		0		7.70	
(V17) (674) Temple, TX	69,892	67,233	96.20%	2,659	3.80%	58,263	4,126	4,844	1,853	556	137	113	7.82	6.15	3.05
(V17) (674) Olin E Teague Veterans Center	38,851	37,290	95.98%	1,561	4.02%	32,427	2,207	2,656	1,055	388	61	57	10.69	5.63	3.98
(V17) (674A4) Doris Miller VAMC	6,876	6,757	98.27%	119	1.73%	5,971	401	385	86	29	2	2	6.86	3.12	1.52
(V17) (674BY) Austin	17,918	17,094	95.40%	824	4.60%	14,565	1,111	1,418	579	117	74	54	7.19	8.28	1.82
(V17) (674GA) Palestine	1,039	1,031	99.23%	8	0.77%	925	65	41	7	1	0	0	3.16	4.55	3.64
(V17) (674GB) Brownwood	1,333	1,325	99.40%	8	0.60%	1,228	48	49	7	1	0	0	1.83	3.91	2.85
(V17) (674GC) Bryan	1,784	1,759	98.60%	25	1.40%	1,525	131	103	23	2	0	0	3.57	1.50	5.82
(V17) (674GD) Cedar Park	1,888	1,788	94.70%	100	5.30%	1,466	143	179	82	18	0	0	8.06	5.85	2.92
(V17) (674HB) LaGrange	203	189	93.10%	14	6.90%	156	20	13	14	0	0	0	6.58	7.00	3.62
(V17) (740) VA Texas Valley Coastal Bend HCS	20,797	19,930	95.83%	867	4.17%	17,930	935	1,065	647	135	52	33	5.57	6.79	2.01
(V17) (740) Harlingen VA Clinic	3,440	3,302	95.99%	138	4.01%	2,922	190	190	103	15	12	8	5.59	5.84	3.25
(V17) (740GA) Harlingen	4,514	4,403	97.54%	111	2.46%	4,035	168	200	89	18	0	4	2.60	5.98	2.04
(V17) (740GB) McAllen	5,615	5,485	97.68%	130	2.32%	5,006	256	223	122	5	3	0	3.66	5.05	1.52
(V17) (740GC) Corpus Christi	5,581	5,141	92.12%	440	7.88%	4,475	260	406	308	79	33	20	11.78	9.48	2.51
(V17) (740GD) Laredo	1,647	1,599	97.09%	48	2.91%	1,492	61	46	25	18	4	1	4.33	6.06	1.06

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(V18) (501) New Mexico HCS	33,537	32,094	95.70%	1,443	4.30%	28,045	1,996	2,053	982	308	125	28	4.69	7.61	6.18
(V18) (501) Raymond G Murphy VAMC	25,853	24,589	95.11%	1,264	4.89%	21,372	1,542	1,675	870	259	116	19	6.37	7.63	4.64
(V18) (501G2) Las Vegas	626	610	97.44%	16	2.56%	506	58	46	13	1	0	2	3.46	0.29	15.29
(V18) (501GA) Artesia	579	565	97.58%	14	2.42%	532	16	17	10	1	0	3	0.50	28.00	17.73
(V18) (501GB) Farmington	837	809	96.65%	28	3.35%	659	79	71	26	2	0	0	6.17	0.00	5.52
(V18) (501GC) Silver City	363	358	98.62%	5	1.38%	317	27	14	0	1	2	2	1.46	0.00	23.74
(V18) (501GD) Gallup NM	637	633	99.37%	4	0.63%	592	13	28	2	2	0	0	0.19	0.00	12.90
(V18) (501GE) Espanola	270	258	95.56%	12	4.44%	224	19	15	4	7	1	0	5.10	0.00	12.08
(V18) (501GH) Truth or Consequences	402	402	100.00%	0	0.00%	402	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (501GI) Alamogordo	532	523	98.31%	9	1.69%	423	58	42	6	1	1	1	4.28	0.00	16.02
(V18) (501GJ) Durango	582	580	99.66%	2	0.34%	574	2	4	2	0	0	0	0.28	0.00	0.56
(V18) (501GK) Santa Fe	746	740	99.20%	6	0.80%	664	36	40	6	0	0	0	3.58	2.43	2.36
(V18) (501GM) Northwest Metro VA Clinic	1,824	1,741	95.45%	83	4.55%	1,545	123	73	43	34	5	1	3.31	8.31	11.29
(V18) (501HB) Raton	261	261	100.00%	0	0.00%	210	23	28	0	0	0	0	3.88	0.00	6.30
(V18) (501MA) IDES Kirtland AFB	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0)	0.00	0.00
V18) (504) Amarillo, TX	16,399	15,533	94.72%	866	5.28%	13,537	915	1,081	627	153	47	39	7.53	9.54	2.89
(V18) (504) Thomas E Creek VAMC	12,216	11,471	93.90%	745	6.10%	9,995	627	849	552	130	28	35	10.72	10.53	2.28
(V18) (504BY) Lubbock TX	3,733	3,612	96.76%	121	3.24%	3,125	261	226	75	23	19	4	4.81	5.79	4.36
(V18) (504BZ) Clovis	344	344	100.00%	0	0.00%	315	23	6	0	0	0	0	2.06		2.17
(V18) (504GA) Childress	83	83	100.00%	0	0.00%	82	1	0	0	0	0	0	0.21		0.00
(V18) (504HB) Dalhart	23	23	100.00%	0	0.00%	20	3	0	0	0	0	0	0.00		
/18) (519) Big Spring, TX	7,482	7,368	98.48%	114	1.52%	6,302	587	479	105	9	0	0	4.20	3.96	2.92
(V18) (519) George H OBrien Jr VAMC	2,867	2,828	98.64%	39	1.36%	2,393	228	207	37	2	0	0	5.69	3.92	0.79
(V18) (519GA) Permian Basin	1,450	1,443	99.52%	7	0.48%	1,250	147	46	7	0	0	0	2.72	4.13	3.91
(V18) (519GB) Hobbs	249	244	97.99%	5	2.01%	220	10	14	5	0	0	0	2.79		5.45
(V18) (519GD) Fort Stockton	37	36	97.30%	1	2.70%	32	3	1	1	0	0	0	4.06		
(V18) (519HC) Abilene	1,977	1,934	97.82%	43	2.18%	1,622	157	155	42	1	0	0	5.51	3.52	2.61
(V18) (519HD) Stamford	19	19	100.00%	0	0.00%	18	1	0	0	0	0	0	1.84		
(V18) (519HF) San Angelo	883	864	97.85%	19	2.15%	767	41	56	13	6	0	0	3.07	12.16	5.30
/18) (644) Phoenix, AZ	58,319	55,647	95.42%	2,672	4.58%	47,581	3,515	4,551	2,205	311	107	49	6.55	7.31	2.99
(V18) (644) Carl T Hayden VAMC	34,983	33,402	95.48%	1,581	4.52%	28,543	2,152	2,707	1,283	206	52	40	5.45	7.40	2.44
(V18) (644BY) Southeast	8,769	8,237	93.93%	532			494		425	53	47	7	1.00		
(V18) (644GA) Sun City	5,077		97.97%	103			262	208	83	19	1	0	3.07		
(V18) (644GB) Show Low	1,367		98.24%	24			72		21	1	1	1	1.64		
(V18) (644GC) Southwest	898			60			74	-	59	1	0				
(V18) (644GD) Payson	297			1	0.34%		0			0					
(V18) (644GE) Thunderbird	2,012			85			99		83	1	0		6.64		
(V18) (644GF) Globe	271			3			11			0					
(V18) (644GG) Northeast Phoenix VA Clinic	951	932	98.00%	19	2.00%	797	62	73	15	0	4	0	5.86	1.03	3.20
(V18) (644GH) Phoenix Midtown	3,694		92.85%		7.15%	2,735	289	406	232	30	2	0	10.38		1.46
/18) (649) Northern Arizona HCS	15,100	14,508	96.08%	592	3.92%	12,999	767	742	429	93	64	6	5.71	8.20	2.34
(V18) (649) Bob Stump VAMC	10,955		95.89%	450			494		333	57	54	6			
(V18) (649GA) Kingman	1,245	1,230	98.80%	15	1.20%	996	124	110	15	0	0	0	7.24	2.78	0.77

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(V18) (649GB) Flagstaff	604	592	98.01%	12	1.99%	520	50	22	12	0	0	0	2.05	9.66	0.29
(V18) (649GC) Lake Havasu	1,085	1,034	95.30%	51	4.70%	948	44	42	23	18	10	0	7.72	2.27	0.00
(V18) (649GD) Anthem	437	425	97.25%	12	2.75%	398	13	14	12	0	0	0	4.56	0.00	1.05
(V18) (649GE) Cottonwood	774	722		52	6.72%	634	42	46	34	18	0	0	8.26	0.00	1.95
(V18) (678) Southern Arizona HCS	36,682	35,307	96.25%	1,375	3.75%	30,543	2,324	2,440	987	254	86	48	3.60	7.00	2.35
(V18) (678) Tucson VAMC	27,765	26,451	95.27%	1,314	4.73%	22,477	1,856	2,118	939	247	81	47	4.20	8.05	2.64
(V18) (678GA) Sierra Vista	2,003	1,978	98.75%	25	1.25%	1,741	121	116	20	5	0	0	3.07	3.65	3.32
(V18) (678GB) Yuma	1,371	1,367	99.71%	4	0.29%	1,277	51	39	4	0	0	0	2.15	1.49	0.98
(V18) (678GC) Casa Grande	1,750		99.54%	8		1,677	37	28		0	3	1	2.21	0.83	1.72
(V18) (678GD) Safford	252		100.00%	0	0.00%	198	19	35	0	0	0	0		4.62	4.30
(V18) (678GE) Green Valley	386	381	98.70%	5		351	19	11	3	0	2	0		0.58	2.23
(V18) (678GF) Northwest Tucson VA Clinic	1,725	1,720	99.71%	5	0.29%	1,557	114	49	5	0	0	0	3.23	2.63	1.36
(V18) (678GG) Southeast Tucson VA Clinic	1,391	1,377	98.99%	14	1.01%	1,226	107	44	12	2	0	0	4.13	2.85	1.06
(V18) (678MA) IDES Davis-Monthan AFB	32	32	100.00%	0	0.00%	32	0	0	0	0	0	0		0.00	0.00
(V18) (678MB) IDES Fort Huachuca	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0		0.00	0.00
(V18) (756) El Paso, TX	22,395	21,876	97.68%	519	2.32%	19,114	1,367	1,395	435	61	8	15	4.83	4.43	3.87
(V18) (756) El Paso VA Clinic	18,540	18,082	97.53%	458	2.47%	15,843	1,039	1,200	386	49	8	15	5.69	4.36	3.78
(V18) (756GA) Las Cruces	1,668	1,652	99.04%	16	0.96%	1,501	90	61	15	1	0	0	2.76	0.26	2.84
(V18) (756GB) El Paso Eastside	1,901	1,856	97.63%	45	2.37%	1,654	126	76	34	11	0	0	3.58	3.19	4.24
(V18) (756MA) IDES Fort Bliss	286	286	100.00%	0	0.00%	116	112	58	0	0	0	0		8.38	13.42
(V19) (436) Montana HCS	17,726	16,758	94.54%	968	5.46%	14,890	858	1,010	614	221	69	64	4.75	9.78	3.20
(V19) (436) Fort Harrison VA Medical Center	7,037	6,553	93.12%	484	6.88%	5,688	366	499	311	104	37	32	6.50	10.57	3.04
(\(\lambda(\))\) (400\(\) 4\(\) \(\) \(\) \(\) \(\) \(\) \(\)															
(V19) (436A4) Miles City VA Medical Center	1		100.00%	0		1	0	0	0	0	0	0			
	248	244	98.39%	0		234	3	7	4	0	0		1.39	0.00	
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls	1 248 1,336	244				1 234 1,240		7	4	0		0	1.39	0.69	2.15
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula	1,336 2,187	244 1,329 2,076	98.39% 99.48% 94.92%	7	1.61% 0.52% 5.08%	1,240 1,863	3 47 86	7 42 127	4 6 84	0 1 20	0 0 3	0 0 4	1.39 1.69 5.58	0.69 5.77	2.15
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman	1,336 2,187 911	244 1,329 2,076 871	98.39% 99.48% 94.92% 95.61%	4 7 111 40	1.61% 0.52% 5.08% 4.39%	1,240 1,863 785	3 47 86 44	7 42 127 42	4 6 84 22	0 1 20 7	0	0	1.39 1.69 5.58 14.80	0.69 5.77 10.60	2.15 4.21 1.18
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell	1,336 2,187 911 1,338	244 1,329 2,076 871 1,311	98.39% 99.48% 94.92% 95.61% 97.98%	4 7 111 40 27	1.61% 0.52% 5.08% 4.39% 2.02%	1,240 1,863 785 1,164	3 47 86 44 79	7 42 127 42 68	4 6 84 22 21	0 1 20 7 4	0 0 3 0 1	0 0 4 11	1.39 1.69 5.58 14.80 2.96	0.69 5.77 10.60 7.33	2.15 4.21 1.18 4.56
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings	1,336 2,187 911 1,338 3,563	244 1,329 2,076 871 1,311 3,284	98.39% 99.48% 94.92% 95.61% 97.98% 92.17%	4 7 1111 40 27 279	1.61% 0.52% 5.08% 4.39% 2.02% 7.83%	1,240 1,863 785 1,164 2,900	3 47 86 44 79 188	7 42 127 42 68 196	4 6 84 22 21 158	0 1 20 7 4 82	0 0 3 0 1 25	0 0 4 11 1 1	1.39 1.69 5.58 14.80 2.96 4.23	0.69 5.77 10.60 7.33 10.76	2.15 4.21 1.18 4.56 3.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GI) Glasgow	1,336 2,187 911 1,338 3,563	244 1,329 2,076 871 1,311 3,284	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00%	4 7 1111 40 27 279	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00%	1,240 1,863 785 1,164 2,900	3 47 86 44 79 188 9	7 42 127 42 68 196	4 6 84 22 21 158	0 1 20 7 4 82	0 0 3 0 1 25	0 0 4 11 1 14	1.39 1.69 5.58 14.80 2.96 4.23 2.60	0.69 5.77 10.60 7.33 10.76 1.38	2.15 4.21 1.18 4.56 3.20 6.50
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GI) Glasgow (V19) (436GJ) Miles City VA Clinic	1,336 2,187 911 1,338 3,563 100 393	244 1,329 2,076 871 1,311 3,284 100 384	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00%	4 7 1111 40 27 279	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29%	1,240 1,863 785 1,164 2,900 86 371	3 47 86 44 79 188 9	7 42 127 42 68 196	4 6 84 22 21 158	0 1 20 7 4 82 0	0 0 3 0 1 25 0	0 0 4 11 1 14 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34	0.69 5.77 10.60 7.33 10.76 1.38 0.21	2.15 4.21 1.18 4.56 3.20 6.50 4.63
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GI) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive	1,336 2,187 911 1,338 3,563 100 393	244 1,329 2,076 871 1,311 3,284 100 384	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71%	4 7 1111 40 27 279	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27%	1,240 1,863 785 1,164 2,900 86 371	3 47 86 44 79 188 9 6	7 42 127 42 68 196	4 6 84 22 21 158 0 3	0 1 20 7 4 82	0 0 3 0 1 25 0 2	0 0 4 11 1 14 0 2	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33	0.69 5.77 10.60 7.33 10.76 1.38 0.21	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GI) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GL) Cut Bank	1,336 2,187 911 1,338 3,563 100 393 44 154	244 1,329 2,076 871 1,311 3,284 100 384 43	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 97.73%	4 7 1111 40 27 279 0 9 1	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65%	1,240 1,863 785 1,164 2,900 86 371 40	3 47 86 44 79 188 9 6 2	7 42 127 42 68 196 5 7	4 6 84 22 21 158 0 3 1	0 1 20 7 4 82 0 2	0 0 3 0 1 25 0 2 0	0 0 4 11 1 14 0 2 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70	0.69 5.77 10.60 7.33 10.76 1.38 0.21	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GI) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GL) Cut Bank (V19) (436GM) Lewistown	1,336 2,187 911 1,338 3,563 100 393 44 154 234	244 1,329 2,076 871 1,311 3,284 100 384 43 153	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 97.73% 99.35%	4 7 1111 40 27 279	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71%	1,240 1,863 785 1,164 2,900 86 371 40 142	3 47 86 44 79 188 9 6 2 10	7 42 127 42 68 196 5 7 1 1 15	4 6 84 22 21 158 0 3 1	0 1 20 7 4 82 0 2 0	0 0 3 0 1 25 0 2 0	0 0 4 11 1 14 0 2 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89	0.69 5.77 10.60 7.33 10.76 1.38 0.21	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GL) Cut Bank (V19) (436GM) Lewistown (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 97.73% 99.35% 98.29%	4 7 1111 40 27 279 0 9 1	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71% 0.58%	1,240 1,863 785 1,164 2,900 86 371 40	3 47 86 44 79 188 9 6 2 10 10	7 42 127 42 68 196 5 7	4 6 84 22 21 158 0 3 1	0 1 20 7 4 82 0 2	0 0 3 0 1 25 0 2 0 0	0 0 4 11 1 14 0 2 0 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89	0.69 5.77 10.60 7.33 10.76 1.38 0.21 13.75	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GK) Cut Bank (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC (V19) (436MA) IDES Malmstrom AFB	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 97.73% 99.35% 98.29% 99.42%	4 7 1111 40 27 279 0 9 1	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71% 0.58% 0.00%	1,240 1,863 785 1,164 2,900 86 371 40 142	3 47 86 44 79 188 9 6 2 10 10 0	7 42 127 42 68 196 5 7 1 1 15	4 6 84 22 21 158 0 3 1	0 1 20 7 4 82 0 2 0	0 0 3 0 1 25 0 2 0	0 0 4 11 1 14 0 2 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89	0.69 5.77 10.60 7.33 10.76 1.38 0.21	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GL) Cut Bank (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC (V19) (436MA) IDES Malmstrom AFB (V19) (436QA) Hamilton	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172 3	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171 3	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 97.73% 99.35% 98.29% 99.42% 100.00%	4 7 1111 40 27 279 0 9 1 1 1 0 0	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71% 0.58% 0.00%	1,240 1,863 785 1,164 2,900 86 371 40 142 205 163 3 5	3 47 86 44 79 188 9 6 2 10 10 0	7 42 127 42 68 196 5 7 1 1 15 0 0	4 6 84 22 21 158 0 3 1 0 3 1	0 1 20 7 4 82 0 2 0 1 0 0	0 0 3 0 1 25 0 2 0 0 1 0	0 0 4 11 14 0 2 0 0 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89 1.11	0.69 5.77 10.60 7.33 10.76 1.38 0.21 13.75 9.17	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GK) Cut Bank (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC (V19) (436MA) IDES Malmstrom AFB (V19) (436QA) Hamilton (V19) (442) Cheyenne, WY	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172 3 5	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171 3 5	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 99.35% 98.29% 99.42% 100.00% 94.69%	4 7 111 40 27 279 0 9 1 1 1 0 0 764	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 0.65% 1.71% 0.58% 0.00% 5.31%	1,240 1,863 785 1,164 2,900 86 371 40 142 205 163 3 5	3 47 86 44 79 188 9 6 2 10 10 0 88	7 42 127 42 68 196 5 7 1 1 1 0 0 1,013	4 6 84 22 21 158 0 3 1 0 3 1	0 1 20 7 4 82 0 2 0 1 0 0	0 0 3 0 1 25 0 2 0 0 1 0	0 0 4 11 14 0 2 0 0 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89 1.11	0.69 5.77 10.60 7.33 10.76 1.38 0.21 13.75 9.17	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GK) Cut Bank (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC (V19) (436MA) IDES Malmstrom AFB (V19) (436QA) Hamilton (V19) (442) Cheyenne VA Medical Center	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172 3	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171 3 5 13,637 8,124	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 99.35% 98.29% 99.42% 100.00% 100.00% 94.69% 96.06%	4 7 111 40 27 279 0 9 1 1 1 0 0 764	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71% 0.58% 0.00% 5.31% 3.94%	1,240 1,863 785 1,164 2,900 86 371 40 142 205 163 3 5	3 47 86 44 79 188 9 6 2 10 10 0 825 514	7 42 127 42 68 196 5 7 1 1 1 15 0 0 1,013 622	4 6 84 22 21 158 0 3 1 0 3 1 0 0 569 268	0 1 20 7 4 82 0 2 0 1 0 0 1 1 0 0 1 1 5 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1	0 0 3 0 1 25 0 2 0 0 1 0 0 0	0 0 4 11 14 0 2 0 0 0 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89 1.11 0.00 3.55 2.28	0.69 5.77 10.60 7.33 10.76 1.38 0.21 13.75 9.17 0.00	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GK) Cut Bank (V19) (436GM) Lewistown (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC (V19) (436MA) IDES Malmstrom AFB (V19) (436QA) Hamilton (V19) (442) Cheyenne, WY (V19) (442) Cheyenne VA Medical	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172 3 5	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171 3 5 13,637 8,124	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 99.35% 98.29% 99.42% 100.00% 94.69%	4 7 111 40 27 279 0 9 1 1 1 0 0 764	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71% 0.58% 0.00% 5.31% 3.94%	1,240 1,863 785 1,164 2,900 86 371 40 142 205 163 3 5	3 47 86 44 79 188 9 6 2 10 10 0 88	7 42 127 42 68 196 5 7 1 1 1 0 0 1,013	4 6 84 22 21 158 0 3 1 0 3 1	0 1 20 7 4 82 0 2 0 1 0 0	0 0 3 0 1 25 0 2 0 0 1 0 0	0 0 4 11 14 0 2 0 0 0 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89 1.11 0.00 3.55 2.28	0.69 5.77 10.60 7.33 10.76 1.38 0.21 13.75 9.17 0.00	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20
Center (V19) (436GA) Anaconda (V19) (436GB) Great Falls (V19) (436GC) Missoula (V19) (436GD) Bozeman (V19) (436GF) Kalispell (V19) (436GH) Billings (V19) (436GJ) Glasgow (V19) (436GJ) Miles City VA Clinic (V19) (436GK) Glendive (V19) (436GK) Glendive (V19) (436GK) Cut Bank (V19) (436GM) Lewistown (V19) (436HC) Merril Lundman VA OPC (V19) (436MA) IDES Malmstrom AFB (V19) (436QA) Hamilton (V19) (442) Cheyenne, WY (V19) (442) Cheyenne VA Medical Center (V19) (442BU) Cheyenne VA	1,336 2,187 911 1,338 3,563 100 393 44 154 234 172 3 5	244 1,329 2,076 871 1,311 3,284 100 384 43 153 230 171 3 5 13,637 8,124	98.39% 99.48% 94.92% 95.61% 97.98% 92.17% 100.00% 97.71% 99.35% 98.29% 99.42% 100.00% 100.00% 94.69% 96.06%	4 7 111 40 27 279 0 9 1 1 1 0 0 764	1.61% 0.52% 5.08% 4.39% 2.02% 7.83% 0.00% 2.29% 2.27% 0.65% 1.71% 0.58% 0.00% 5.31% 3.94%	1,240 1,863 785 1,164 2,900 86 371 40 142 205 163 3 5	3 47 86 44 79 188 9 6 2 10 10 0 825 514	7 42 127 42 68 196 5 7 1 1 1 15 0 0 1,013 622	4 6 84 22 21 158 0 3 1 0 3 1 0 0 569 268	0 1 20 7 4 82 0 2 0 1 0 0 1 1 0 0 1 1 5 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1	0 0 3 0 1 25 0 2 0 0 1 0 0 0	0 0 4 11 14 0 2 0 0 0 0 0	1.39 1.69 5.58 14.80 2.96 4.23 2.60 0.34 0.33 1.70 1.89 1.11 0.00 3.55 2.28 0.00	0.69 5.77 10.60 7.33 10.76 1.38 0.21 13.75 9.17 0.00	2.15 4.21 1.18 4.56 3.20 6.50 4.63 2.46 1.25 11.60 2.20 4.18 2.62

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V19) (442GD) Greeley	2,402	2,256	93.92%	146	6.08%	1,969	127	160	89	49	4	4	3.59	9.11	5.45
(V19) (442HK) Wheatland VA Mobile Clinic	323	315	97.52%	8	2.48%	292	8	15	7	1	0	0	2.02		10.31
(V19) (442QA) Rawlins	157	151	96.18%	6	3.82%	137	6	8	6	0	0	0	2.06	9.78	4.36
(V19) (442QB) Torrington VA Mobile Clinic	133	132	99.25%	1	0.75%	124	5	3	1	0	0	0	1.23		2.30
(V19) (554) Denver, CO	55,167	50,563	91.65%	4,604	8.35%	42,058	3,524	4,981	2,856	1,226	352	170	10.48	9.96	4.49
(V19) (554) Denver VA Medical Center	28,723	26,421	91.99%	2,302	8.01%	21,440	1,950	3,031	1,608	475	130	89	11.19	8.85	3.98
(V19) (5549AB) VANURS Pueblo	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(V19) (554GB) Aurora	1,891	1,757	92.91%	134	7.09%	1,477	122	158	92	26	12	4	8.11	1.89	6.54
(V19) (554GC) Golden	5,971	5,884	98.54%	87	1.46%	5,017	392	475	81	5	1	0	5.05	4.75	0.73
(V19) (554GD) Pueblo	4,949	4,615	93.25%	334	6.75%	4,058	272	285	139	158	23	14	11.14	9.33	4.80
(V19) (554GE) PFC Floyd K Lindstrom VA Clinic	12,400				13.73%	9,126	668	903		551				16.93	
(V19) (554GF) Alamosa	343			35		249	21	38		10				8.96	
(V19) (554GG) La Junta	386			6		340	20	20		1	0	0		1.13	
(V19) (554GH) Lamar	124			3		109	6	6	3	0	0	0		0.00	
(V19) (554GI) Burlington	118		100.00%	0		106	7	5	0	0	0	0		2.63	
(V19) (554MA) IDES Fort Carson	261		100.00%	0	0.0070	135	66	60		0	0	0		11.23	
(V19) (575) Grand Junction, CO	10,110						521	455				5		3.23	
(V19) (575) Grand Junction VAMC	9,210		97.43%			8,051	487	435		38		5		3.24	
(V19) (575GA) Montrose (V19) (575GB) Major William Edward Adams VA Clinic	784 116		99.11%		0.89%	730 109	31	16	6	0	0	0	0.02	1.25	0.50
(V19) (660) Salt Lake City, UT	29,052	27,259	93.83%	1,793	6.17%	22,642	1,839	2,778	1,328	282	120	63	5.92	9.05	3.74
(V19) (660) George E. Wahlen VAMC	21,411	19,808	92.51%	1,603	7.49%	16,044	1,407	2,357	1,181	254	109	59	7.68	9.33	3.45
(V19) (660GA) Pocatello	1,831	1,778	97.11%	53	2.89%	1,657	65	56	46	7	0	0	3.68	1.95	4.62
(V19) (660GB) Ogden	1,885	1,836	97.40%	49	2.60%	1,585	126	125	33	10	6	0	6.21	7.20	5.07
(V19) (660GD) Roosevelt	159	154	96.86%	5	3.14%	150	2	2	4	1	0	0	0.00	6.78	7.07
(V19) (660GE) Orem	1,301	1,266	97.31%	35	2.69%	1,102	67	97	27	5	2	1	8.81	4.55	3.07
(V19) (660GG) St. George	1,053	1,041	98.86%	12	1.14%	958	43	40	8	2	1	1	2.73	2.57	4.79
(V19) (660GJ) Western Salt Lake	1,318	1,285	97.50%	33	2.50%	1,077	115	93	26	3	2	2	3.85	6.19	1.91
(V19) (660GK) Elko, NV	78	75	96.15%	3	3.85%	53	14	8	3	0	0	0	4.43	9.57	16.29
(V19) (660MA) IDES Hill AFB	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0		0.09	0.00
(V19) (666) Sheridan, WY	6,174	5,984	96.92%	190	3.08%	5,484	239	261	134	31	19	6	5.03	4.41	2.75
(V19) (666) Sheridan VA Medical Center	3,337	3,242	97.15%	95	2.85%	2,948	138	156		10	7	0	6.35	4.92	1.47
(V19) (666GB) Casper	783	739	94.38%	44	5.62%	681	29	29	25	11	6	2	5.80	0.18	6.30
(V19) (666GC) Riverton	699	684	97.85%	15	2.15%	633	31	20	8	2	2	3	4.91	2.77	2.71
(V19) (666GD) Powell	468	445	95.09%	23		406	18	21	14	5	3	1	6.12	2.75	1.79
(V19) (666GE) Gillette	355			2		326	11	16		0	0	0		0.00	
(V19) (666GF) Rock Springs	532			11		490	12	19		3		0		1.17	
(V20) (463) Anchorage, AK	8,297						353			9				3.56	
(V20) (463) Alaska VA Medical Center	5,619		98.90%				326	263		4	4	6		3.30	
(V20) (463BU) Anchorage DCHV	824		100.00%			822	1	1	0	0	0	_			0.00
(V20) (463GA) Fairbanks	807					743	16	33		4	0	_		8.04	
(V20) (463GB) Kenai	642	633	98.60%	9	1.40%	614	7	12	7	1	1	0	1.39	4.43	0.15

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(V20) (463GC) Mat-Su	405	404	99.75%	1	0.25%	400	3	1	1	0	0	C	0.79		0.51
(V20) (531) Boise, ID	21,442	19,941	93.00%	1,501	7.00%	16,999	1,183	1,759	1,086	286	82	47	8.16	9.66	1.44
(V20) (531) Boise VA Medical Center	18,278	16,957	92.77%	1,321	7.23%	14,357	1,039	1,561	954	252	76	39	8.89	9.53	1.45
(V20) (531GE) Twin Falls	1,029	986	95.82%	43	4.18%	910	34	42	37	6	0	(5.38	3.09	0.58
(V20) (531GG) Caldwell	1,504	1,375	91.42%	129	8.58%	1,134	95	146	88	27	6	8	9.78	16.28	2.62
(V20) (531GH) Burns	237	236	99.58%	1	0.42%	236	0	0	0	1	0	(0.66	0.00	0.14
(V20) (531GI) Mountain Home	257	252	98.05%	5	1.95%	239	8	5	5	0	0	C	1.47	6.03	0.77
(V20) (531GJ) Salmon	132	130	98.48%	2	1.52%	118	7	5	2	0	0	C	3.25	8.40	0.00
(V20) (531MA) IDES Mt Home AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	C)	0.00	0.00
(V20) (531MB) IDES Idaho ANG	2	2	100.00%	0	0.00%	2	0	0	0	0	0	()	0.00	0.00
/20) (648) Portland, OR	50,256	47,242	94.00%	3,014	6.00%	39,881	3,373	3,988	2,295	507	142	70	5.59	10.70	2.46
(V20) (648) Portland VA Medical Center	25,084	23,212	92.54%	1,872	7.46%	19,911	1,465	1,836	1,375	349	97	51	8.70	10.56	0.83
(V20) (648A4) Vancouver	7,795	7,229	92.74%	566	7.26%	5,966	541	722	462	77	20	7	4.55	13.98	3.58
(V20) (648BU) VADOM Vancouver	83	83	100.00%	0	0.00%	83	0	0	0	0	0	(
(V20) (648GA) Bend	2,687	2,561	95.31%	126	4.69%	2,172	220	169	81	36	5	4	5.32	6.84	8.41
(V20) (648GB) Salem	4,670	4,392	94.05%	278	5.95%	3,390	414	588	239	18	17	4	7.04	11.50	4.67
(V20) (648GD) North Coast	635	633	99.69%	2	0.31%	611	15	7	1	0	1	(2.23	1.25	0.23
(V20) (648GE) Fairview	2,496	2,451	98.20%	45	1.80%	2,176	169	106	33	10	1	1	4.51	13.07	1.04
(V20) (648GF) Hillsboro	3,893	3,800	97.61%	93	2.39%	3,010	365	425	79	13	1	(7.49	6.53	2.33
(V20) (648GG) West Linn	1,905	1,875	98.43%	30	1.57%	1,671	102	102	23	4	0	3	3.95	10.00	5.38
(V20) (648GH) Newport	310	310	100.00%	0	0.00%	286	18	6	0	0	0	(2.48		0.00
(V20) (648GI) Portland VA Clinic	172	171	99.42%	1	0.58%	163	5	3	1	0	0	(1.07		
(V20) (648GJ) Loren R. Kaufman VA	526	525	99.81%	1	0.19%	442	59	24	1	0	0	(3.71		0.00
Clinic (20) (653) Roseburg, OR	20,210	19,297	95.48%	913	4.52%	17,065	1,075	1,157	618	182	67	46	3.77	9.54	1.94
(V20) (653) Roseburg VA Medical	9,765	9,273	94.96%	492	5.04%	8,187	488	598	348	101	15	28	3.46	9.85	3.28
Center (V20) (653BY) Eugene	8,623	8,245	95.62%	378	4.38%	7,289	501	455	243	72	49	14	3.06	9.51	0.51
(V20) (653GA) North Bend	1,237		98.54%			1,088	76					1	5.22		
(V20) (653GB) Brookings	585				4.27%	501	10	49	18	2	2	3	-		
/20) (663) VA Puget Sound, WA	61,275						3,247								
(V20) (663) Seattle VA Medical	29,504		95.60%				1,391								
Center (V20) (663A4) American Lake	24,254	22,859	94.25%	1,395	5.75%	19,661	1,398	1,800	1,083	281	23	8	8.58	9.54	0.57
(V20) (663GA) Bellevue	2,106		93.78%		6.22%	1,823	111		110			1	6.50		
(V20) (663GB) Bremerton	1,033		99.52%	5		951	55				0	1	2.63		
(V20) (663GC) Mount Vernon	2,838		97.85%		2.15%	2,439	196				4		-		
(V20) (663GD) South Sound	1,340		86.42%		13.58%	930	94				5	11	-		
(V20) (663HK) Puget Sound VA	196		96.43%		3.57%		2					1	3.04		
Mobile Clinic															0.00
(V20) (663MA) IDES Fort Lewis	4		100.00%		0.0070	4	0							0.00	
/20) (668) Spokane, WA	20,173						881								
(V20) (668) Mann-Grandstaff VAMC	17,022		94.99%				790								
(V20) (668GA) Wenatchee	1,000					932	35			_	0		2.87		
(V20) (668GB) Coeur d'Alene	2,100		97.86%			1,886	56				7		3.27		1.04
(V20) (668HK) Spokane Mobile OPC	51		100.00%		0.0070	51	0					(
/20) (687) Walla Walla, WA	7,991	7,616	95.31%	375	4.69%	6,539	558	519	274	62	21	18	8.82	7.00	1.70

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(V20) (687) Jonathan M Wainwright VAMC	4,461	4,173	93.54%	288	6.46%	3,667	223	283	210	49	15	14	13.37	7.29	0.42
(V20) (687GA) Richland	1,051	1,024	97.43%	27	2.57%	846	108	70	13	8	4	2	9.49	2.69	1.22
(V20) (687GB) Lewiston	926	900	97.19%	26	2.81%	757	61	82	21	5	0	0	6.65	0.00	2.97
(V20) (687GC) La Grande	385	384	99.74%	1	0.26%	316	60	8	0	0	0	1	4.42	0.96	0.00
(V20) (687HA) Yakima	1,168	1,135	97.17%	33	2.83%	953	106	76	30	0	2	1	6.39	0.73	7.46
(V20) (692) White City, OR	10,120	9,935	98.17%	185	1.83%	9,188	387	360	124	39	8	14	6.13	2.79	1.97
(V20) (692) White City VA Medical Center	8,429	8,277	98.20%	152	1.80%	7,628	358	291	111	29	7	5	5.92	2.87	2.14
(V20) (692GA) Klamath Falls	1,097	1,084	98.81%	13	1.19%	1,038	17	29	3	5	0	5	5.22	0.10	1.08
(V20) (692GB) Grants Pass	594	574	96.63%	20	3.37%	522	12	40	10	5	1	4	7.91	0.15	1.54
(V21) (358) Manila, PI	1,984	1,961	98.84%	23	1.16%	1,820	76	65	14	7	2	0	1.39	5.83	4.16
(V21) (358) Manila	1,984	1,961	98.84%	23	1.16%	1,820	76	65	14	7	2	0	1.39	5.83	4.16
(V21) (459) Honolulu, HI	15,791	14,992	94.94%	799	5.06%	12,780	1,146	1,066	529	193	39	38	7.88	7.09	3.53
(V21) (459) Spark M Matsunaga VAMC	9,930	9,495	95.62%	435	4.38%	8,111	676	708	319	100	14	2	7.39	6.09	1.76
(V21) (459GA) Maui	1,007	966	95.93%	41	4.07%	894	33	39	36	5	0	0	1.32	15.52	3.64
(V21) (459GB) Hilo	1,103	1,051	95.29%	52	4.71%	926	78	47	35	14	1	2	5.60	18.99	2.16
(V21) (459GC) Kona	710	702	98.87%	8	1.13%	595	72	35	6	1	1	0	3.29	9.23	2.59
(V21) (459GD) Kauai	656	619	94.36%	37	5.64%	547	36	36	22	13	2	0	1.85	11.69	8.11
(V21) (459GE) Guam	757	652	86.13%	105	13.87%	565	42	45	27	30	17	31	31.19	4.13	6.20
(V21) (459GF) American Samoa	541	505	93.35%	36	6.65%	359	91	55	28	4	1	3	6.17	18.21	8.51
(V21) (459GG) Leeward Oahu	1,082	997	92.14%	85	7.86%	778	118	101	56	26	3	0	8.86	26.31	9.20
(V21) (459MA) IDES Honolulu C&P	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0.00	0.00
(V21) (570) Fresno, CA	20,734	19,862	95.79%	872	4.21%	17,536	1,128	1,198	647	196	14	15	0.80	9.13	0.31
(V21) (570) Fresno VAMC	17,846	17,001	95.27%	845	4.73%	14,759	1,082	1,160	621	195	14	15	0.93	9.36	0.31
(V21) (570GA) Merced	811	791	97.53%	20	2.47%	756	23	12	19	1	0	0	0.46	11.15	0.00
(V21) (570GB) Tulare	1,528	1,528	100.00%	0	0.00%	1,493	18	17	0	0	0	0	0.70	0.38	0.59
(V21) (570GC) Oakhurst	549	542	98.72%	7	1.28%	528	5	9	7	0	0	0	0.33	5.44	0.09
(V21) (612) N. California, CA	64,044	61,808	96.51%	2,236	3.49%	55,686	2,860	3,262	1,647	468	104	17	5.45	5.98	0.90
(V21) (612A4) Sacramento VAMC	22,528	21,813	96.83%	715	3.17%	20,055	835	923	511	172	28	4	4.74	5.23	1.94
(V21) (612B4) Redding	6,980	6,605	94.63%	375	5.37%	5,823	339	443	309	57	8	1	4.88	8.17	1.54
(V21) (612BY) Oakland	4,991	4,784	95.85%	207	4.15%	4,369	217	198	174	32	1	0	3.79	9.96	0.53
(V21) (612GD) Fairfield	1,935	1,911	98.76%	24	1.24%	1,718	110	83	22	1	0	1	4.00	4.93	0.11
(V21) (612GE) Mare Island	1,978	1,965	99.34%	13	0.66%	1,849	69	47	11	2	0	0	2.50	1.44	0.10
(V21) (612GF) Martinez	12,258	11,812	96.36%	446	3.64%	10,414	585	813	323	102	15	6	5.11	7.22	0.07
(V21) (612GG) Chico	3,120	2,915	93.43%	205	6.57%	2,599	154	162	78	73	51	3	13.09		0.28
(V21) (612GH) McClellan	8,294		97.28%		2.72%	7,116			195	28	1	2	4.65		1.03
(V21) (612GI) Yuba City	1,396		98.21%			· ·	125	65	24				7.30		0.56
(V21) (612MA) IDES McClellan OPC	30		100.00%					0		0				0.43	
(V21) (612QD) Howe Road VA Clinic	534		100.00%					0	-	0		_			
(V21) (640) Palo Alto, CA	40,423														4.01
(V21) (640) Palo Alto VAMC	17,038		97.27%					, , , , , , , , , , , , , , , , , , ,				11			
(V21) (640A0) Palo Alto-Menlo Pk	2,081		98.94%					49				1	2.44		1.65
(V21) (640A4) Palo Alto VAMC- Livermore	5,725	5,453	95.25%	272	4.75%	4,176	488	789	250	20	1	1	4.55	8.25	3.04
(V21) (640BY) San Jose	4,449	4,370	98.22%	79	1.78%	3,531	359	480	77	2	0	0	5.07	6.97	3.88

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(V21) (640GA) Capitola	136	136	100.00%	0	0.00%	66	43	27	0	0	0	0	8.51		7.00
(V21) (640GB) Sonora	783	735	93.87%	48	6.13%	567	64	104	37	1	3	7	12.73	0.00	2.29
(V21) (640GC) Fremont	805	799	99.25%	6	0.75%	664	78	57	5	1	0	0	3.48	14.40	4.52
(V21) (640HA) Stockton	2,572	2,435	94.67%	137	5.33%	2,013	187	235	122	15	0	0	5.96	8.27	10.94
(V21) (640HB) Modesto	2,583	2,498	96.71%	85	3.29%	2,083	222	193	84	1	0	0	6.53	2.64	3.48
(V21) (640HC) Monterey	4,213	3,926	93.19%	287	6.81%	3,177	317	432	253	34	0	0	7.58	8.02	3.68
(V21) (640QA) Palo Alto 1 VA Mobile Clinic	37	37	100.00%	0	0.00%	37	0	0	0	0	0	0		0.00	
(V21) (640QB) Palo Alto 2 VA Mobile Clinic	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(V21) (654) Reno, NV	24,304	23,638	97.26%	666	2.74%	21,378	1,124	1,136	465	124	54	23	4.59	5.25	1.35
(V21) (654) Ioannis A Lougaris VAMC	21,344	20,730	97.12%	614	2.88%	18,776	950	1,004	423	115	54	22	5.01	5.26	1.07
(V21) (654GA) Sierra Foothills	996	993	99.70%	3	0.30%	938	37	18	1	2	0	0	1.36	7.89	2.23
(V21) (654GB) Carson Valley	814	775	95.21%	39	4.79%	617	84	74	34	5	0	0	7.12	3.86	4.49
(V21) (654GC) Lahontan Valley	777	768	98.84%	9	1.16%	689	42	37	7	2	0	0	2.99	0.91	2.80
(V21) (654GD) Diamond View	373	372	99.73%	1	0.27%	358	11	3	0	0	0	1	3.30	0.00	0.54
(V21) (662) San Francisco, CA	34,147	33,333	97.62%	814	2.38%	30,123	1,637	1,573	661	105	28	20	4.74	5.01	1.96
(V21) (662) San Francisco VAMC	22,917	22,474	98.07%	443	1.93%	20,685	851	938	350	69	16	8	4.59	4.50	0.63
(V21) (662GA) Santa Rosa	4,274	4,005	93.71%	269	6.29%	3,255	344	406	223	31	12	3	7.00	8.99	4.94
(V21) (662GC) Eureka	3,011	2,984	99.10%	27	0.90%	2,683	181	120	16	3	0	8	4.38	3.40	3.17
(V21) (662GD) Ukiah	1,194	1,188	99.50%	6	0.50%	1,076	87	25	6	0	0	0	2.44	3.07	3.73
(V21) (662GE) San Bruno	807	778	96.41%	29	3.59%	678	63	37	26	2	0	1	5.49	5.23	3.84
(V21) (662GF) San Francisco VA Clinic	928	928	100.00%	0	0.00%	862	48	18	0	0	0	0	1.12	4.13	1.92
(V21) (662GG) Clearlake	1,016	976	96.06%	40	3.94%	884	63	29	40	0	0	0	6.19	1.92	2.09
(V22) (593) Las Vegas, NV	44,846	42,017	93.69%	2,829	6.31%	36,000	2,478	3,539	2,040	581	140	68	4.34	9.30	4.17
(V22) (593) Las Vegas VA Medical Center	29,886	27,668	92.58%	2,218	7.42%	23,743	1,432	2,493	1,578	458	119	63	3.01	9.21	0.66
(V22) (593GC) Pahrump	930	900	96.77%	30	3.23%	838	27	35	25	5	0	0	2.01	0.57	8.18
(V22) (593GD) Northwest Las Vegas VA Clinic	3,795	·					271	189			3	1	3.82		
(V22) (593GE) Southeast Las Vegas VA Clinic	3,056	2,920	95.55%	136	4.45%	2,526	179	215	104	25	6	1	4.47	9.59	5.28
(V22) (593GF) Southwest Las Vegas VA Clinic	4,006	3,877	96.78%	129	3.22%	3,111	355	411	111	14	4	0	5.52	14.78	5.90
(V22) (593GG) Northeast Las Vegas VA Clinic	2,762	2,617	94.75%	145	5.25%	2,241	195	181	106	29	8	2	5.18	10.10	8.60
(V22) (593GH) Jesse Dean VA Clinic	289	284	98.27%	5	1.73%	254	15	15	4	0	0	1	3.41	6.19	0.00
(V22) (593QC) West Cheyenne VA Clinic	122	122	100.00%	0	0.00%	118	4	0	0	0	0	0			0.53
(V22) (600) Long Beach, CA	52,099	50,539	97.01%	1,560	2.99%	45,659	2,186	2,694	1,207	226	90	37	3.26	5.84	3.08
(V22) (600) Long Beach VA Medical Center	47,206	45,775	96.97%	1,431	3.03%	41,484	1,862	2,429	1,090	217	87	37	3.07	5.81	2.69
(V22) (600GA) Anaheim	1,008	982	97.42%	26	2.58%	836	79	67	25	1	0	0	3.40	0.21	8.02
(V22) (600GB) Santa Ana	1,756	1,672	95.22%	84	4.78%	1,436	125	111	73	8	3	0	3.77	7.23	3.39
(V22) (600GC) Cabrillo	1,148	1,146	99.83%	2	0.17%	1,131	7	8	2	0	0	0	0.70	4.94	2.91
(V22) (600GD) Whittier	342	342	100.00%	0	0.00%	275	49	18	0	0	0	0	3.70		3.61
(V22) (600GE) Laguna Hills	639	622	97.34%	17	2.66%	497	64	61	17	0	0	0	5.64	0.00	5.61
(V22) (605) Loma Linda, CA	52,117	48,887	93.80%	3,230	6.20%	42,876	2,534	3,477	2,146	741	270	73	7.35	8.12	4.34
(V22) (605) Jerry L Pettis Memorial Veterans Hospital	25,634	23,872	93.13%	1,762			1,228	1,869			114	38	0.44	8.54	3.16
(V22) (605BZ) Loma Linda VA Clinic	17,964	17,246	96.00%	718	4.00%	15,502	808	936	480	177	38	23	3.92	7.56	3.28

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(V22) (605GA) Victorville	1,521	1,401	92.11%	120	7.89%	1,059	111	231	92	17	6	5	9.54	9.18	11.23
(V22) (605GB) Murrieta	2,036	1,672	82.12%	364	17.88%	1,400	128	144	169	82	110	3	25.81	2.86	2.97
(V22) (605GC) Palm Desert	2,249	2,221	98.76%	28	1.24%	2,141	53	27	27	0	1	0	1.97	1.53	0.39
(V22) (605GD) Corona	966	811	83.95%	155	16.05%	593	83	135	150	5	0	0	18.48	0.08	7.21
(V22) (605GE) Rancho Cucamonga	1,747	1,664	95.25%	83	4.75%	1,406	123	135	55	23	1	4	5.75	0.00	10.46
(V22) (664) San Diego, CA	53,288	51,681	96.98%	1,607	3.02%	45,739	2,658	3,284	1,329	223	40	15	2.01	6.23	2.53
(V22) (664) San Diego VA Medical Center	32,886	31,669	96.30%	1,217	3.70%	28,354	1,421	1,894	994	178	32	13	1.79	5.94	1.41
(V22) (664BU) San Diego Domiciliary	209	209	100.00%	0	0.00%	209	0	0	0	0	0	0			
(V22) (664BY) Mission Valley	9,937	9,743	98.05%	194	1.95%	8,259	640	844	164	28	1	1	2.06	8.85	4.90
(V22) (664GA) Imperial Valley	454	452	99.56%	2	0.44%	415	35	2	2	0	0	0	2.92	0.00	0.99
(V22) (664GB) Oceanside	6,938	6,778	97.69%	160	2.31%	6,027	351	400	136	16	7	1	1.90	5.40	1.39
(V22) (664GC) Chula Vista	1,782	1,749	98.15%	33	1.85%	1,506	136	107	33	0	0	0	2.01	8.05	3.44
(V22) (664GD) Escondido	1,082	1,081	99.91%	1	0.09%	969	75	37	0	1	0	0	2.66	0.00	2.90
(V22) (691) Greater Los Angeles HCS	63,326	59,717	94.30%	3,609	5.70%	52,056	3,259	4,402	2,749	677	119	64	3.46	9.13	3.02
(V22) (691) West Los Angeles VA Medical Center	28,426	26,620	93.65%	1,806	6.35%	23,126	1,410	2,084	1,399	303	57	47	3.61	8.13	3.78
(V22) (691A4) Sepulveda VA Medical Center	14,387	13,112	91.14%	1,275	8.86%	11,131	767	1,214	913	302	45	15	2.69	13.80	1.45
(V22) (691GB) Santa Barbara	866	863	99.65%	3	0.35%	830	11	22	3	0	0	0	1.33	7.82	0.49
(V22) (691GC) Gardena	610	606	99.34%	4	0.66%	599	5	2	3	1	0	0	0.10	3.42	0.85
(V22) (691GD) Bakersfield	3,584	3,506	97.82%	78	2.18%	3,258	152	96	69	6	2	1	1.65	5.75	2.24
(V22) (691GE) Los Angeles	8,388	8,213	97.91%	175	2.09%	7,386	375	452	160	14	1	0	3.82	5.13	3.15
(V22) (691GF) East Los Angeles	764	764	100.00%	0	0.00%	734	15	15	0	0	0	0	2.17		0.73
(V22) (691GG) Antelope Valley	851	831	97.65%	20	2.35%	780	36	15	6	14	0	0	1.97	11.94	0.81
(V22) (691GK) San Luis Obispo	1,243	1,129	90.83%	114	9.17%	917	109	103	105	8	1	0	9.59	10.96	6.36
(V22) (691GL) Santa Maria	2,322	2,235	96.25%	87	3.75%	1,783	212	240	63	21	3	0	6.40	6.76	4.99
(V22) (691GM) Oxnard	1,885	1,838	97.51%	47	2.49%	1,512	167	159	28	8	10	1	4.08	5.17	6.37
(V23) (437) Fargo, ND	18,718	18,331	97.93%	387	2.07%	17,071	587	673	272	71	23	21	2.78	3.86	1.53
(V23) (437) Fargo VAMC	13,539	13,194	97.45%	345	2.55%	12,265	414	515	240	63	21	21	2.83	3.99	1.83
(V23) (437GA) Grafton	146	146	100.00%	0	0.00%	137	4	5	0	0	0	0	2.47	0.00	0.00
(V23) (437GB) Bismarck	1,583	1,574	99.43%	9	0.57%	1,482	53	39	8	1	0	0	1.61	2.30	1.35
(V23) (437GC) Fergus Falls	479	474	98.96%	5	1.04%	461	8	5	5	0	0	0	1.77	4.39	0.00
(V23) (437GD) Minot	768	754	98.18%	14	1.82%	699	33	22	8	4	2	0	5.51	2.40	0.97
(V23) (437GE) Bemidji	1,101	1,095	99.46%	6	0.54%	1,019	39	37	4	2	0	0	2.85	1.70	2.07
(V23) (437GF) Williston	368	364	98.91%	4	1.09%	341	6	17	3	1	0	0	3.93	1.09	0.00
(V23) (437GI) Grand Forks	734	730	99.46%	4	0.54%	667	30	33	4	0	0	0	2.46	3.83	0.82
(V23) (438) Sioux Falls, SD	19,938	19,304	96.82%	634	3.18%	17,389	1,030	885	413	180	31	10	2.91	6.23	2.32
(V23) (438) Royal C. Johnson VAMC	15,297	14,717	96.21%	580	3.79%	13,117	861	739	368	173	30	9	2.93	6.54	2.26
(V23) (438GA) Spirit Lake	952	942	98.95%	10	1.05%	888	31	23	7	1	1	1	3.21	2.24	3.30
(V23) (438GC) Sioux City	1,437	1,421	98.89%	16	1.11%	1,300	51	70	13	3	0	0	3.25	4.34	3.25
(V23) (438GD) Aberdeen	1,176	1,159	98.55%	17	1.45%	1,095	35	29	14	3	0	0	2.42	4.72	1.16
(V23) (438GE) Wagner	173	171	98.84%	2	1.16%	156	13	2	2	0	0	0	2.58	0.00	0.00
(V23) (438GF) Watertown	903	894	99.00%	9	1.00%	833	39	22	9	0	0	0	2.25	3.18	2.10
(V23) (568) Black Hills HCS, SD	11,428	11,020	96.43%	408	3.57%	9,761	589	670	341	48	12	7	4.37	6.13	2.95
(V23) (568) Fort Meade VAMC	6,236	5,916	94.87%	320	5.13%	5,194	326	396	273	41	4	2	6.95	6.12	1.46

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(V23) (568A4) Hot Springs	2,760	2,719	98.51%	41	1.49%	2,476	107	136	24	5	7	5	2.83	5.84	1.80
(V23) (568GA) Rapid City	1,677	1,637	97.61%	40	2.39%	1,400	115	122	39	1	0	0	3.66	8.53	5.07
(V23) (568GB) Pierre	173	170	98.27%	3	1.73%	144	15	11	2	0	1	0	2.74	0.00	11.08
(V23) (568HA) Newcastle	4	4	100.00%	0	0.00%	2	2	0	0	0	0	0			7.00
(V23) (568HB) Gordon CBOC	12	11	91.67%	1	8.33%	9	2	0	1	0	0	0	10.13		2.50
(V23) (568HF) Pine Ridge	20	19	95.00%	1	5.00%	18	1	0	0	1	0	0	3.40		12.29
(V23) (568HH) Scottsbluff	406	404	99.51%	2	0.49%	383	17	4	2	0	0	0	1.92	0.00	1.82
(V23) (568HJ) Mission	30	30	100.00%	0	0.00%	30	0	0	0	0	0	0	0.00		
(V23) (568HK) McLaughlin	5	5	100.00%	0	0.00%	3	2	0	0	0	0	0			5.40
(V23) (568HP) Winner	99	99	100.00%	0	0.00%	97	2	0	0	0	0	0	0.20	0.00	4.00
(V23) (568MA) IDES Ellsworth AFB	6	6	100.00%	0	0.00%	5	0	1	0	0	0	0		4.33	
(V23) (618) Minneapolis, MN	60,244	58,996	97.93%	1,248	2.07%	52,973	3,090	2,933	1,014	198	29	7	3.79	4.80	0.95
(V23) (618) Minneapolis VAMC	44,016	43,117	97.96%	899	2.04%	38,805	2,234	2,078	738	128	26	7	4.05	4.69	0.44
(V23) (618BY) Twin Ports	3,264	3,053	93.54%	211	6.46%	2,771	114	168	147	62	2	0	3.91	8.06	3.36
(V23) (618GA) St. James	1,183	1,168	98.73%	15	1.27%	1,071	44	53	15	0	0	0	3.47	0.00	0.32
(V23) (618GB) Hibbing	1,103	1,103	100.00%	0	0.00%	1,028	53	22	0	0	0	0	2.10	0.86	3.01
(V23) (618GD) Maplewood	1,740	1,709	98.22%	31	1.78%	1,558	71	80	31	0	0	0	4.21	1.84	0.72
(V23) (618GE) Chippewa Valley	1,566	1,566	100.00%	0	0.00%	1,443	76	47	0	0	0	0	2.08	1.93	1.43
(V23) (618GG) Rochester	1,340	1,336	99.70%	4	0.30%	1,226	75	35	4	0	0	0	2.32	0.00	2.09
(V23) (618GH) Hayward	1,032	1,025	99.32%	7	0.68%	860	89	76	7	0	0	0	5.00	0.00	0.79
(V23) (618GI) Northwest Metro	2,962	2,885	97.40%	77	2.60%	2,537	146	202	68	8	1	0	4.55	5.10	0.51
(V23) (618GJ) Shakopee	628	624	99.36%	4	0.64%	497	62	65	4	0	0	0	7.31	7.53	0.90
(V23) (618GK) Albert Lea	618	618	100.00%	0	0.00%	557	42	19	0	0	0	0	2.14	4.08	3.64
(V23) (618QA) Fort Snelling	792	792	100.00%	0	0.00%	620	84	88	0	0	0	0	4.16	4.49	1.81
(V23) (636) Central Iowa, IA	21,832	21,166	96.95%	666	3.05%	18,590	1,186	1,390	515	114	22	15	3.40	5.91	2.89
(V23) (6369AD) Des Moines VA CLC	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(V23) (636A6) Des Moines VAMC	16,752	16,154	96.43%	598	3.57%	13,915	1,002	1,237	462	106	17	13	4.61	6.04	3.59
(V23) (636BU) VADOM Des Moines	534	534	100.00%	0	0.00%	534	0	0	0	0	0	0		0.00	
(V23) (636GC) Mason City	1,264	1,251	98.97%	13	1.03%	1,107	63	81	13	0	0	0	4.85	2.67	2.00
(V23) (636GD) Marshalltown	643	623	96.89%	20	3.11%	545	51	27	19	0	0	1	2.68	8.00	1.44
(V23) (636GK) Fort Dodge	1,132	1,126	99.47%	6	0.53%	1,108	11	7	6	0	0	0	0.24	3.78	0.38
(V23) (636GM) Carroll	434	434	100.00%	0	0.00%	393	37	4	0	0	0	0	2.79	0.24	0.92
(V23) (636GR) Knoxville	1,071	1,042	97.29%	29	2.71%	986	22	34	15	8	5	1	0.92	6.92	3.03
(V23) (636) Iowa City, IA	24,720	24,000	97.09%	720	2.91%	21,141	1,530	1,329	587	95	25	13	3.12	5.82	2.43
(V23) (636A8) Iowa City VAMC	15,286	14,632	95.72%	654	4.28%	12,705	905	1,022	527	90	25	12	3.61	6.50	1.54
(V23) (636GF) Quad Cities	2,179	2,168	99.50%	11	0.50%	2,006	123	39	11	0	0	0	2.45	3.61	2.04
(V23) (636GG) Quincy	758	752	99.21%	6	0.79%	626	84	42	6	0	0	0	4.18	2.94	3.75
(V23) (636GH) Waterloo	1,108	1,104	99.64%	4	0.36%	975	104	25	4	0	0	0	2.83	1.95	3.00
(V23) (636GI) Lane A Evans CBOC	1,239	1,228	99.11%	11	0.89%	1,113	79	36	8	2	0	1	3.00	2.49	2.80
(V23) (636GJ) Dubuque	806	801	99.38%	5	0.62%	710	37	54	5	0	0	0	3.46	1.16	3.11
(V23) (636GN) Cedar Rapids	1,325	1,307	98.64%	18	1.36%	1,133	93	81	18	0	0	0	4.36	2.30	5.58
(V23) (636GS) Ottumwa	568	567	99.82%	1	0.18%	513	42	12	1	0	0	0	2.63	2.52	2.26
(V23) (636GT) Sterling	931	927	99.57%	4	0.43%	883	36	8	4	0	0	0	0.89	2.15	3.89
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(V23) (636GU) Decorah	430	430	100.00%	0	0.00%	397	27	6	0	0	0	0	2.41	0.79	2.00
(V23) (636QG) Iowa City VA Mobile Clinic	90	84	93.33%	6	6.67%	80	0	4	3	3	0	0		5.29	
(V23) (636) Nebraska-W Iowa, NE	42,228	41,746	98.86%	482	1.14%	38,418	1,751	1,577	379	85	7	11	2.76	3.69	1.27
(V23) (636) Omaha VAMC	21,827	21,510	98.55%	317	1.45%	19,594	968	948	219	81	7	10	2.20	4.39	2.12
(V23) (636A4) Grand Island VAMC	7,487	7,476	99.85%	11	0.15%	7,159	211	106	9	1	0	1	1.77	1.21	0.73
(V23) (636A5) Lincoln	8,690	8,583	98.77%	107	1.23%	7,809	412	362	106	1	0	0	3.33	4.29	0.70
(V23) (636BW) Grand Island Domiciliary	391	391	100.00%	0	0.00%	391	0	0	0	0	0	0			0.00
(V23) (636BX) Omaha Domiciliary	516	516	100.00%	0	0.00%	516	0	0	0	0	0	0			
(V23) (636GA) Norfolk	622	584	93.89%	38	6.11%	483	29	72	38	0	0	0	10.61	0.08	0.80
(V23) (636GB) North Platte	839	838	99.88%	1	0.12%	809	26	3	1	0	0	0	1.74	0.51	0.12
(V23) (636GL) Bellevue	992	986	99.40%	6	0.60%	851	69	66	5	1	0	0	3.79	4.21	0.16
(V23) (636GP) Shenandoah	454	452	99.56%	2	0.44%	406	30	16	1	1	0	0	3.01	2.55	0.18
(V23) (636GQ) Holdrege	396	396	100.00%	0	0.00%	386	6	4	0	0	0	0	0.92	0.67	0.04
(V23) (636GV) ONeill	14	14	100.00%	0	0.00%	14	0	0	0	0	0	0	0.00		
(V23) (656) St. Cloud, MN	34,238	33,365	97.45%	873	2.55%	30,301	1,512	1,552	695	127	29	22	3.82	6.40	2.81
(V23) (656) St Cloud VAMC	30,111	29,308	97.33%	803	2.67%	26,596	1,324	1,388	635	120	26	22	3.86	6.45	3.20
(V23) (656GA) Brainerd	2,244	2,186	97.42%	58	2.58%	1,934	144	108	50	5	3	0	5.19	4.67	1.20
(V23) (656GB) Montevideo	713	710	99.58%	3	0.42%	685	13	12	3	0	0	0	1.81	0.45	0.23
(V23) (656GC) Max J. Beilke VA OPC	1,048	1,047	99.90%	1	0.10%	1,006	26	15	1	0	0	0	1.70	3.00	0.92
(V23) (656QA) St. Cloud VA Mobile Clinic	122	114	93.44%	8	6.56%	80	5	29	6	2	0	0		10.45	
Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.50

Times National Summary.	Appointments 1	30 Days 2	Appts Complete d in 30 Days or Less 3		Appts Complete d in Over 30 Days 5	6	Days 7	Days 8	Days 9	Days 10	Days 11	more than 120 Days 12	Wait Time in Days 13	Wait Time in Days 14	Wait Time in Days 15
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.50
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.60
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7.00	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.60	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.20	6.90	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.50	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.40	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.20	3.20	1.71

Retrospective Wait Times Desired Date by Division CDW_PDFReady

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FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed medically appropriate by the Veteran's physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Completed: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date. 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date. 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date. 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average. Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use the

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.