

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V01) (402) Togus, ME	26,417	26,189	99.14%	228	0.86%	23,815	1,435	939	186	25	14	3	3.54	2.61	1.49	
(V01) (402) Togus VAMC	16,090	15,916	98.92%	174	1.08%	14,511	853	552	135	23	13	3	3.94	2.62	1.85	
(V01) (402GA) Aroostook County (Caribou)	750	723	96.40%	27	3.60%	555	78	90	27	0	0	0	8.32	0.00	1.82	
(V01) (402GB) Calais	355	354	99.72%	1	0.28%	282	37	35	1	0	0	0	5.50	0.00	0.62	
(V01) (402GC) Rumford	382	382	100.00%	0	0.00%	373	9	0	0	0	0	0	0	0.83	0.00	1.85
(V01) (402GD) Saco	1,415	1,406	99.36%	9	0.64%	1,227	109	70	8	1	0	0	4.23	1.33	2.49	
(V01) (402GE) Lewiston	1,752	1,745	99.60%	7	0.40%	1,604	108	33	6	1	0	0	1.57	4.13	2.27	
(V01) (402GF) Lincoln	277	275	99.28%	2	0.72%	241	13	21	2	0	0	0	4.42	0.00	0.24	
(V01) (402HB) Bangor	3,710	3,705	99.87%	5	0.13%	3,442	169	94	5	0	0	0	2.31	2.12	0.73	
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,608	1,605	99.81%	3	0.19%	1,511	55	39	2	0	1	0	2.71	2.61	0.28	
(V01) (402HL) Bingham VA Mobile Clinic	62	62	100.00%	0	0.00%	55	2	5	0	0	0	0	0	3.29		
(V01) (402QA) Fort Kent	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0	0.00		
(V01) (402QB) Houlton	15	15	100.00%	0	0.00%	13	2	0	0	0	0	0	0	1.13		
(V01) (405) White River Junction, VT	19,198	19,041	99.18%	157	0.82%	17,228	1,009	804	148	8	1	0	3.37	2.92	1.11	
(V01) (405) White River Jct VAMC	13,778	13,665	99.18%	113	0.82%	12,367	723	575	107	6	0	0	3.91	2.92	0.94	
(V01) (405GA) Bennington	859	857	99.77%	2	0.23%	802	31	24	1	1	0	0	1.39	0.00	2.77	
(V01) (405GC) Brattleboro	320	320	100.00%	0	0.00%	305	8	7	0	0	0	0	0	1.92	0.20	0.71
(V01) (405HA) Burlington Lakeside	2,275	2,235	98.24%	40	1.76%	1,927	158	150	39	0	1	0	4.68	4.62	0.57	
(V01) (405HC) VICC - St. Johnsbury - Littleton	1,008	1,007	99.90%	1	0.10%	964	31	12	0	1	0	0	0	1.94	0.21	0.52
(V01) (405HE) KEENE (ORC)	253	253	100.00%	0	0.00%	189	33	31	0	0	0	0	0	6.74	0.00	2.16
(V01) (405HF) Rutland	705	704	99.86%	1	0.14%	674	25	5	1	0	0	0	0	0.96	0.06	1.59
(V01) (518) Bedford, MA	12,313	12,199	99.07%	114	0.93%	11,141	646	412	95	15	4	0	0.44	5.89	0.89	
(V01) (518) Edith Nourse Rogers VAMC	11,071	10,960	99.00%	111	1.00%	9,965	609	386	92	15	4	0	0.43	5.95	0.62	
(V01) (518GA) Lynn	421	421	100.00%	0	0.00%	400	17	4	0	0	0	0	0	0.60	0.00	1.84
(V01) (518GB) Haverhill	566	563	99.47%	3	0.53%	524	19	20	3	0	0	0	0	0.47	4.20	5.22
(V01) (518GE) Gloucester	253	253	100.00%	0	0.00%	252	1	0	0	0	0	0	0	0	0.28	2.40
(V01) (518MA) IDES Hanscom AFB	2	2	100.00%	0	0.00%	0	0	0	0	0	0	0	0	0	21.00	15.00
(V01) (523) VA Boston HCS, MA	44,199	43,537	98.50%	662	1.50%	38,716	2,482	2,339	562	73	15	12	3.29	4.98	1.91	
(V01) (523) Jamaica Plain VAMC	19,260	18,941	98.34%	319	1.66%	16,312	1,338	1,291	267	32	8	12	2.38	5.09	2.34	
(V01) (523A4) West Roxbury VAMC	7,299	7,183	98.41%	116	1.59%	6,215	436	532	108	7	1	0	5.43	4.89	1.76	
(V01) (523A5) Brockton VAMC	11,149	11,007	98.73%	142	1.27%	10,141	517	349	123	17	2	0	1.89	5.21	1.23	
(V01) (523BY) Lowell	1,600	1,570	98.13%	30	1.88%	1,393	109	68	23	6	1	0	3.09	3.98	5.28	
(V01) (523BZ) Causeway	3,910	3,903	99.82%	7	0.18%	3,814	50	39	6	0	1	0	1.46	0.66	1.60	
(V01) (523GA) Framingham	415	414	99.76%	1	0.24%	402	2	10	1	0	0	0	0	0.56	0.00	2.25
(V01) (523GC) Quincy	231	227	98.27%	4	1.73%	192	13	22	4	0	0	0	0	3.89		
(V01) (523GD) Plymouth	310	267	86.13%	43	13.87%	222	17	28	30	11	2	0	12.64	3.59		
(V01) (523MA) IDES Hanscom AFB	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0	0	0.00	0.00	
(V01) (608) Manchester, NH	17,953	17,794	99.11%	159	0.89%	15,976	956	862	138	16	3	2	4.30	2.70	2.41	
(V01) (608) Manchester VAMC	16,198	16,069	99.20%	129	0.80%	14,564	774	731	115	9	3	2	4.15	2.61	2.12	
(V01) (608GA) Portsmouth	439	432	98.41%	7	1.59%	367	37	28	6	1	0	0	3.78	3.30	4.46	
(V01) (608GC) Somersworth	642	622	96.88%	20	3.12%	482	71	69	14	6	0	0	7.08	15.63	3.09	
(V01) (608GD) Conway	228	228	100.00%	0	0.00%	195	22	11	0	0	0	0	2.78	5.33	4.31	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V01) (608HA) Tilton	435	432	99.31%	3	0.69%	357	52	23	3	0	0	0	3.68	9.63	2.63	
(V01) (608MA) IDES Manchester VAMC	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0	0.00	0.00	0.00	
(V01) (631) VA Central Western Massachusetts HCS	18,631	18,082	97.05%	549	2.95%	15,801	1,178	1,103	458	77	7	7	6.33	5.22	3.34	
(V01) (631) Edward P Boland VAMC	8,520	8,241	96.73%	279	3.27%	7,123	509	609	243	29	3	4	9.60	5.28	4.32	
(V01) (631BY) Springfield	4,492	4,389	97.71%	103	2.29%	3,922	243	224	95	6	2	0	6.95	2.23	2.93	
(V01) (631GC) Pittsfield	764	763	99.87%	1	0.13%	710	37	16	1	0	0	0	2.32	3.13	2.02	
(V01) (631GD) Greenfield (Franklin County)	660	657	99.55%	3	0.45%	578	48	31	1	1	0	1	3.62	2.60	2.58	
(V01) (631GE) Worcester	3,484	3,331	95.61%	153	4.39%	2,884	268	179	109	40	2	2	4.45	7.68	3.08	
(V01) (631GF) Fitchburg	695	685	98.56%	10	1.44%	569	73	43	9	1	0	0	5.99	4.27	2.72	
(V01) (631MA) IDES Keller Army Community Hospital	2	2	100.00%	0	0.00%	1	0	1	0	0	0	0	0	13.00		
(V01) (631PA) 631PA	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	0	0		
(V01) (631QA) Plantation Street	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	0	0		
(V01) (650) Providence, RI	29,539	28,947	98.00%	592	2.00%	26,061	1,525	1,361	516	64	8	4	3.79	4.26	3.05	
(V01) (650) Providence VAMC	25,899	25,401	98.08%	498	1.92%	22,879	1,298	1,224	454	41	1	2	4.11	4.45	2.05	
(V01) (650GA) New Bedford Primary Care Ctr.	1,512	1,449	95.83%	63	4.17%	1,287	110	52	40	19	3	1	4.97	0.56	10.79	
(V01) (650GB) Hyannis	1,359	1,340	98.60%	19	1.40%	1,190	83	67	18	0	1	0	2.15	3.67	5.97	
(V01) (650GD) Middletown	769	757	98.44%	12	1.56%	705	34	18	4	4	3	1	2.66	2.61	3.71	
(V01) (689) VA Connecticut HCS, CT	48,552	48,213	99.30%	339	0.70%	44,925	1,759	1,529	302	30	5	2	0.85	3.16	1.51	
(V01) (689) West Haven VAMC	28,456	28,241	99.24%	215	0.76%	25,832	1,246	1,163	202	10	2	1	0.99	3.63	1.65	
(V01) (689A4) Newington VAMC	16,744	16,624	99.28%	120	0.72%	15,882	405	337	98	18	3	1	0.84	2.36	1.06	
(V01) (689GA) Waterbury	563	562	99.82%	1	0.18%	554	5	3	1	0	0	0	0.49		1.64	
(V01) (689GB) Stamford	258	258	100.00%	0	0.00%	256	1	1	0	0	0	0	0.21		0.18	
(V01) (689GC) Willimantic	481	481	100.00%	0	0.00%	472	7	2	0	0	0	0	0.23	0.00	0.90	
(V01) (689GD) Winsted	480	480	100.00%	0	0.00%	457	15	8	0	0	0	0	0.28	0.00	2.56	
(V01) (689GE) Danbury	384	384	100.00%	0	0.00%	357	20	7	0	0	0	0	1.24	5.00	3.37	
(V01) (689HC) New London VA Primary Care Center	1,186	1,183	99.75%	3	0.25%	1,115	60	8	1	2	0	0	0.98	0.00	2.21	
(V02) (528) Albany, NY	22,499	21,996	97.76%	503	2.24%	19,933	1,048	1,015	355	110	32	6	3.30	3.84	3.34	
(V02) (528A8) Samuel S Stratton VAMC	18,675	18,190	97.40%	485	2.60%	16,462	817	911	338	110	32	5	5.78	3.86	3.48	
(V02) (528G2) Westport	219	219	100.00%	0	0.00%	175	26	18	0	0	0	0	5.06	0.00	0.31	
(V02) (528G3) Bainbridge	368	365	99.18%	3	0.82%	356	7	2	2	0	0	1	0.71	0.00	3.94	
(V02) (528G6) Fonda	273	272	99.63%	1	0.37%	265	5	2	1	0	0	0	0.48	0.25	0.00	
(V02) (528G7) Catskill	234	230	98.29%	4	1.71%	197	26	7	4	0	0	0	0	3.26		7.46
(V02) (528GT) Glens Falls	649	649	100.00%	0	0.00%	647	2	0	0	0	0	0	0	0.56	0.38	0.00
(V02) (528GV) Plattsburgh	630	630	100.00%	0	0.00%	543	71	16	0	0	0	0	0	3.46	1.07	0.44
(V02) (528GW) Schenectady	443	442	99.77%	1	0.23%	416	17	9	1	0	0	0	0	0.11	0.00	11.68
(V02) (528GX) Troy	240	239	99.58%	1	0.42%	193	34	12	1	0	0	0	0	3.42		12.05
(V02) (528GY) Clifton Park	308	301	97.73%	7	2.27%	235	32	34	7	0	0	0	0	6.18	0.00	4.45
(V02) (528GZ) Kingston	460	459	99.78%	1	0.22%	444	11	4	1	0	0	0	0	0.13	0.00	2.66
(V02) (528) Bath, NY	13,532	13,389	98.94%	143	1.06%	12,470	529	390	120	19	4	0	2.85	4.70	2.63	
(V02) (528A6) Bath VA Medical Center	12,197	12,062	98.89%	135	1.11%	11,330	432	300	112	19	4	0	2.16	4.61	3.26	
(V02) (528G4) Elmira	911	905	99.34%	6	0.66%	752	72	81	6	0	0	0	5.04	6.60	0.41	
(V02) (528G8) Wellsville	424	422	99.53%	2	0.47%	388	25	9	2	0	0	0	2.37	3.50	0.00	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V02) (528) Western New York, NY	36,613	35,284	96.37%	1,329	3.63%	31,396	1,878	2,010	1,041	228	51	9	5.90	5.91	2.45	
(V02) (528) Buffalo VA Medical Center	28,507	27,260	95.63%	1,247	4.37%	24,118	1,466	1,676	966	224	48	9	9.06	6.31	1.96	
(V02) (528A4) Upstate New York HCS-Batavia	4,127	4,071	98.64%	56	1.36%	3,680	170	221	51	4	1	0	7.17	2.75	1.23	
(V02) (528GB) Jamestown	820	802	97.80%	18	2.20%	735	34	33	17	0	1	0	0.57	3.77	7.74	
(V02) (528GC) Dunkirk	612	607	99.18%	5	0.82%	543	45	19	5	0	0	0	0	2.07	3.09	5.07
(V02) (528GD) Niagara Falls	553	551	99.64%	2	0.36%	498	41	12	2	0	0	0	0	1.69	3.11	4.15
(V02) (528GK) Lockport	393	393	100.00%	0	0.00%	371	14	8	0	0	0	0	0	1.35	0.00	6.39
(V02) (528GQ) Lackawanna	847	847	100.00%	0	0.00%	738	81	28	0	0	0	0	0	3.06	1.48	2.73
(V02) (528GR) Olean	754	753	99.87%	1	0.13%	713	27	13	0	0	1	0	1.73	2.28	2.70	
(V02) (528) Canandaigua, NY	13,427	13,123	97.74%	304	2.26%	11,171	898	1,054	284	14	2	4	7.48	4.21	2.26	
(V02) (528A5) Canandaigua VA Medical Center	6,366	6,263	98.38%	103	1.62%	5,544	317	402	94	4	2	3	6.13	4.52	1.61	
(V02) (528GE) Rochester	7,061	6,860	97.15%	201	2.85%	5,627	581	652	190	10	0	1	8.29	3.99	2.83	
(V02) (528) Syracuse, NY	30,815	30,311	98.36%	504	1.64%	26,827	1,736	1,748	430	56	9	9	3.02	4.82	2.40	
(V02) (528A7) Syracuse VA Medical Center	20,696	20,305	98.11%	391	1.89%	18,049	1,115	1,141	339	36	8	8	2.28	4.88	1.56	
(V02) (528G5) Auburn	426	426	100.00%	0	0.00%	414	8	4	0	0	0	0	0	1.42	0.00	0.45
(V02) (528G9) Tompkins County	813	806	99.14%	7	0.86%	769	15	22	3	3	1	0	1.46	3.95	2.78	
(V02) (528GL) Massena	798	786	98.50%	12	1.50%	654	63	69	9	3	0	0	0	4.60	15.79	2.55
(V02) (528GM) Donald J Mitchell VA OPC	3,397	3,378	99.44%	19	0.56%	3,012	211	155	17	1	0	1	2.44	3.97	4.38	
(V02) (528GN) Binghamton	1,926	1,910	99.17%	16	0.83%	1,631	96	183	16	0	0	0	0	4.16	5.66	0.48
(V02) (528GO) Watertown	1,947	1,889	97.02%	58	2.98%	1,610	170	109	45	13	0	0	0	5.12	4.29	4.99
(V02) (528GP) Oswego	680	679	99.85%	1	0.15%	556	58	65	1	0	0	0	0	5.32	6.18	1.11
(V02) (528MA) Watertown DES	61	61	100.00%	0	0.00%	61	0	0	0	0	0	0	0	0	0.05	
(V02) (528QN) Watertown 2	71	71	100.00%	0	0.00%	71	0	0	0	0	0	0	0	0.00	0.00	
(V03) (526) Bronx, NY	25,141	25,006	99.46%	135	0.54%	22,996	1,113	897	129	5	1	0	5.20	2.35	0.96	
(V03) (526) James J. Peters VAMC	24,379	24,246	99.45%	133	0.55%	22,337	1,059	850	127	5	1	0	5.65	2.36	0.80	
(V03) (526GA) White Plains	374	372	99.47%	2	0.53%	285	48	39	2	0	0	0	0	6.64	0.27	4.72
(V03) (526GB) Yonkers	282	282	100.00%	0	0.00%	269	6	7	0	0	0	0	0	0.51	3.00	2.38
(V03) (526GD) Thomas P. Noonan Jr. VA OPC	106	106	100.00%	0	0.00%	105	0	1	0	0	0	0	0	0.32	0.00	0.00
(V03) (561) New Jersey HCS, NJ	43,277	42,647	98.54%	630	1.46%	40,019	1,215	1,413	568	51	10	1	0.52	3.75	0.79	
(V03) (561) East Orange VAMC	22,620	22,157	97.95%	463	2.05%	20,570	736	851	417	37	8	1	0.52	3.90	1.06	
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,817	7,697	98.46%	120	1.54%	7,101	205	391	104	14	2	0	0.04	4.62	0.82	
(V03) (561BY) Newark	575	575	100.00%	0	0.00%	573	1	1	0	0	0	0	0	0		
(V03) (561BZ) Brick	6,175	6,133	99.32%	42	0.68%	5,774	226	133	42	0	0	0	0	1.04	2.57	0.81
(V03) (561GA) Hamilton	555	555	100.00%	0	0.00%	536	15	4	0	0	0	0	0	1.32	0.00	0.78
(V03) (561GB) Elizabeth	336	336	100.00%	0	0.00%	334	2	0	0	0	0	0	0	0.00	7.00	0.15
(V03) (561GD) Hackensack	2,154	2,152	99.91%	2	0.09%	2,150	0	2	2	0	0	0	0	0.07	0.17	0.06
(V03) (561GE) Jersey City	378	378	100.00%	0	0.00%	375	2	1	0	0	0	0	0	0.09	1.65	0.09
(V03) (561GF) Piscataway	602	602	100.00%	0	0.00%	563	24	15	0	0	0	0	0	2.06	0.00	0.92
(V03) (561GH) Morristown	493	491	99.59%	2	0.41%	491	0	0	2	0	0	0	0	0.04	2.73	0.70
(V03) (561GI) Tinton Falls	1,125	1,124	99.91%	1	0.09%	1,108	3	13	1	0	0	0	0	0.09	0.50	0.86
(V03) (561GJ) Paterson	447	447	100.00%	0	0.00%	444	1	2	0	0	0	0	0	0.07	0.00	0.64
(V03) (620) VA Hudson Valley HCS, NY	24,637	24,586	99.79%	51	0.21%	22,384	1,324	878	49	2	0	0	2.28	2.94	2.59	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V03) (620) Franklin Delano Roosevelt Hospital	7,643	7,625	99.76%	18	0.24%	7,210	292	123	17	1	0	0	2.07	1.97	2.64	
(V03) (620A4) Castle Point VAMC	10,533	10,512	99.80%	21	0.20%	9,427	620	465	21	0	0	0	2.04	2.99	1.34	
(V03) (620BU) VADOM Montrose	971	971	100.00%	0	0.00%	949	18	4	0	0	0	0				
(V03) (620GA) New City	1,370	1,368	99.85%	2	0.15%	1,295	48	25	2	0	0	0	0	1.43	2.14	2.80
(V03) (620GB) Carmel	719	719	100.00%	0	0.00%	625	54	40	0	0	0	0	0	3.19	3.71	5.18
(V03) (620GD) Goshen	1,110	1,107	99.73%	3	0.27%	933	97	77	3	0	0	0	0	2.00	5.41	4.78
(V03) (620GE) Port Jervis	979	973	99.39%	6	0.61%	794	98	81	5	1	0	0	0	3.80	5.21	5.81
(V03) (620GF) Monticello	503	503	100.00%	0	0.00%	467	18	18	0	0	0	0	0	0.55	4.02	3.38
(V03) (620GG) Poughkeepsie	598	597	99.83%	1	0.17%	540	33	24	1	0	0	0	0	2.30	2.88	3.95
(V03) (620GH) Eastern Dutchess	164	164	100.00%	0	0.00%	116	32	16	0	0	0	0	0	9.60	4.87	3.40
(V03) (620MA) IDES West Point	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0	0		0.00	0.00
(V03) (620QA) Montrose 1 VA Mobile Clinic	19	19	100.00%	0	0.00%	19	0	0	0	0	0	0	0			
(V03) (620QB) Montrose 2 VA Mobile Clinic	23	23	100.00%	0	0.00%	4	14	5	0	0	0	0	0		12.78	
(V03) (630) New York Harbor HCS, NY	46,594	46,430	99.65%	164	0.35%	44,110	1,222	1,098	157	6	1	0	1.55	1.52	0.77	
(V03) (630) Manhattan VAMC	21,029	20,916	99.46%	113	0.54%	19,651	582	683	110	3	0	0	2.27	1.90	0.73	
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	21,309	21,260	99.77%	49	0.23%	20,276	604	380	45	3	1	0	1.42	1.24	0.86	
(V03) (630A5) St. Albans VAMC	2,930	2,929	99.97%	1	0.03%	2,872	25	32	1	0	0	0	0	0.23	0.75	0.53
(V03) (630GA) Harlem CBOC	140	140	100.00%	0	0.00%	139	1	0	0	0	0	0	0	0.31	0.00	0.00
(V03) (630GB) Staten Island CBOC	1,049	1,048	99.90%	1	0.10%	1,035	10	3	1	0	0	0	0	0.26	0.91	0.66
(V03) (630GC) Chapel St CBOC	137	137	100.00%	0	0.00%	137	0	0	0	0	0	0	0	0.35		0.30
(V03) (632) Northport, NY	29,636	29,503	99.55%	133	0.45%	26,956	1,468	1,079	118	3	0	12	4.12	2.91	1.07	
(V03) (632) Northport VAMC	25,592	25,475	99.54%	117	0.46%	23,340	1,227	908	103	2	0	12	5.01	2.83	0.96	
(V03) (632BU) Northport VADOM	192	192	100.00%	0	0.00%	192	0	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,325	1,321	99.70%	4	0.30%	1,220	85	16	4	0	0	0	0	2.15	2.11	1.09
(V03) (632HA) Valley Stream	257	257	100.00%	0	0.00%	242	6	9	0	0	0	0	0	2.05	0.00	3.00
(V03) (632HB) Riverhead	799	799	100.00%	0	0.00%	730	41	28	0	0	0	0	0	2.85	2.00	1.48
(V03) (632HC) Bay Shore	431	427	99.07%	4	0.93%	364	29	34	4	0	0	0	0	6.53		0.18
(V03) (632HD) Patchogue	850	850	100.00%	0	0.00%	742	68	40	0	0	0	0	0	3.48	6.53	1.57
(V03) (632QA) Northport 1 VA Mobile Clinic	147	143	97.28%	4	2.72%	117	10	16	4	0	0	0	0		4.84	
(V03) (632QB) Northport 2 VA Mobile Clinic	43	39	90.70%	4	9.30%	9	2	28	3	1	0	0	0		21.33	
(V04) (460) Wilmington, DE	15,982	15,271	95.55%	711	4.45%	12,227	1,321	1,723	564	100	44	3	6.29	7.19	6.29	
(V04) (460) Wilmington VAMC	11,343	10,775	94.99%	568	5.01%	8,597	941	1,237	438	85	43	2	8.14	7.21	5.79	
(V04) (460GA) Sussex County	1,064	1,061	99.72%	3	0.28%	971	49	41	3	0	0	0	0	2.48	2.96	3.05
(V04) (460GC) Kent County	1,300	1,213	93.31%	87	6.69%	988	126	99	70	15	1	1	1	5.56	2.69	11.58
(V04) (460GD) Cape May USCG	298	277	92.95%	21	7.05%	203	33	41	21	0	0	0	0	8.71	6.69	9.44
(V04) (460HE) Atlantic County	987	968	98.07%	19	1.93%	754	64	150	19	0	0	0	0	6.05	12.19	3.51
(V04) (460HG) Cumberland County	889	876	98.54%	13	1.46%	649	104	123	13	0	0	0	0	5.67	9.75	3.59
(V04) (460HK) Wilmington VA Mobile Clinic	65	65	100.00%	0	0.00%	65	0	0	0	0	0	0	0	0.03		
(V04) (460MA) IDES Dover AFB	36	36	100.00%	0	0.00%	0	4	32	0	0	0	0	0		17.63	20.50
(V04) (503) Altoona, PA	13,816	13,813	99.98%	3	0.02%	12,566	842	405	3	0	0	0	0	3.22	2.71	1.05
(V04) (503) James E. Van Zandt VAMC	8,713	8,711	99.98%	2	0.02%	7,997	459	255	2	0	0	0	0	2.90	2.63	0.87
(V04) (503GA) Johnstown	1,610	1,610	100.00%	0	0.00%	1,469	95	46	0	0	0	0	0	3.03	3.97	0.97

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V04) (503GB) DuBois (Clearfield)	1,572	1,572	100.00%	0	0.00%	1,387	118	67	0	0	0	0	4.38	2.74	1.95	
(V04) (503GC) State College (Centre County)	1,270	1,269	99.92%	1	0.08%	1,103	132	34	1	0	0	0	3.62	3.03	1.93	
(V04) (503GD) Huntingdon County	296	296	100.00%	0	0.00%	274	21	1	0	0	0	0	3.01	0.00	0.11	
(V04) (503GE) Indiana County	355	355	100.00%	0	0.00%	336	17	2	0	0	0	0	1.84	0.00	0.02	
(V04) (529) Butler, PA	9,664	9,657	99.93%	7	0.07%	9,266	260	131	7	0	0	0	0.56	1.45	1.02	
(V04) (529) Butler VAMC	7,120	7,113	99.90%	7	0.10%	6,768	227	118	7	0	0	0	0.71	1.52	1.17	
(V04) (529GA) Michael A. Marzano VA OPC	900	900	100.00%	0	0.00%	892	7	1	0	0	0	0	0.24	0.68	0.24	
(V04) (529GB) Lawrence County	513	513	100.00%	0	0.00%	506	6	1	0	0	0	0	0.11	0.85	0.00	
(V04) (529GC) Armstrong County	341	341	100.00%	0	0.00%	320	11	10	0	0	0	0	1.65	2.24	0.60	
(V04) (529GD) Clarion County	281	281	100.00%	0	0.00%	279	1	1	0	0	0	0	0.12	0.68	0.00	
(V04) (529GF) Cranberry Township	509	509	100.00%	0	0.00%	501	8	0	0	0	0	0	0.31	1.00	0.15	
(V04) (540) Clarksburg, WV	17,249	16,610	96.30%	639	3.70%	14,765	850	995	590	48	1	0	4.59	5.40	1.93	
(V04) (540) Louis A Johnson VAMC	14,206	13,588	95.65%	618	4.35%	12,028	676	884	570	47	1	0	5.85	5.39	1.88	
(V04) (540GA) Tucker County	262	259	98.85%	3	1.15%	218	27	14	3	0	0	0	3.82		9.71	
(V04) (540GB) Wood County Veterans Center	1,174	1,167	99.40%	7	0.60%	1,070	58	39	6	1	0	0	2.31	3.67	1.39	
(V04) (540GC) Braxton County	563	555	98.58%	8	1.42%	474	50	31	8	0	0	0	3.49	13.50	4.19	
(V04) (540GD) Monongalia County	1,044	1,041	99.71%	3	0.29%	975	39	27	3	0	0	0	1.83	0.00	1.90	
(V04) (542) Coatesville, PA	15,278	15,205	99.52%	73	0.48%	14,306	499	400	63	4	6	0	1.19	3.55	2.27	
(V04) (542) Coatesville VAMC	13,102	13,035	99.49%	67	0.51%	12,228	440	367	57	4	6	0	0.90	3.56	2.42	
(V04) (542BU) VADOM Coatesville	532	532	100.00%	0	0.00%	531	1	0	0	0	0	0			0.00	
(V04) (542GA) Springfield	1,063	1,060	99.72%	3	0.28%	1,005	34	21	3	0	0	0	1.68	0.25	1.94	
(V04) (542GE) Spring City	581	578	99.48%	3	0.52%	542	24	12	3	0	0	0	1.83	0.00	1.75	
(V04) (562) Erie, PA	15,931	15,585	97.83%	346	2.17%	14,494	596	495	249	93	4	0	4.41	4.48	0.64	
(V04) (562) Erie VAMC	12,199	11,876	97.35%	323	2.65%	11,122	371	383	226	93	4	0	6.31	4.48	0.49	
(V04) (562GA) Crawford County	1,043	1,033	99.04%	10	0.96%	903	75	55	10	0	0	0	0	4.36	4.86	0.41
(V04) (562GB) Ashtabula County	770	761	98.83%	9	1.17%	678	49	34	9	0	0	0	0	3.03	0.00	2.12
(V04) (562GC) McKean County	250	247	98.80%	3	1.20%	215	24	8	3	0	0	0	0	3.45		0.20
(V04) (562GD) Venango County	1,010	1,009	99.90%	1	0.10%	964	33	12	1	0	0	0	0	0.97	6.22	0.85
(V04) (562GE) Warren	659	659	100.00%	0	0.00%	612	44	3	0	0	0	0	2.07	0.00	0.03	
(V04) (595) Lebanon, PA	27,191	26,579	97.75%	612	2.25%	23,402	1,629	1,548	443	124	24	21	2.89	4.94	3.84	
(V04) (595) Lebanon VAMC	18,925	18,500	97.75%	425	2.25%	16,370	1,074	1,056	314	72	20	19	2.81	4.91	1.85	
(V04) (595GA) Camp Hill	2,896	2,810	97.03%	86	2.97%	2,262	250	298	63	21	1	1	3.85	9.36	7.21	
(V04) (595GC) Lancaster	1,351	1,338	99.04%	13	0.96%	1,240	63	35	11	2	0	0	2.28	5.63	0.99	
(V04) (595GD) Berks County	1,214	1,200	98.85%	14	1.15%	1,097	64	39	10	3	1	0	1.50	6.28	5.20	
(V04) (595GE) York	2,328	2,256	96.91%	72	3.09%	2,036	118	102	43	26	2	1	2.56	3.00	8.17	
(V04) (595GF) Pottsville	477	475	99.58%	2	0.42%	397	60	18	2	0	0	0	4.37		1.78	
(V04) (642) Philadelphia, PA	38,830	37,659	96.98%	1,171	3.02%	33,958	2,051	1,650	826	260	51	34	4.82	4.77	2.27	
(V04) (642) Corporal M. J. Crescenz VAMC	32,730	31,826	97.24%	904	2.76%	28,944	1,610	1,272	657	180	33	34	4.83	4.20	1.94	
(V04) (642BU) Philadelphia VA Domiciliary	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0				
(V04) (642GA) Outpatient Clinic at Marshall Hall	1,488	1,471	98.86%	17	1.14%	1,297	80	94	17	0	0	0	3.99	2.86	2.48	
(V04) (642GC) Victor J. Saracini VA OPC	2,129	2,002	94.03%	127	5.97%	1,678	195	129	74	35	18	0	4.94	20.59	4.90	
(V04) (642GD) Gloucester County	2,482	2,359	95.04%	123	4.96%	2,038	166	155	78	45	0	0	5.23	12.47	2.77	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V04) (646) Pittsburgh, PA	39,001	38,283	98.16%	718	1.84%	32,531	3,008	2,744	638	66	8	6	5.22	5.01	1.08	
(V04) (646) Pittsburgh VAMC University Dr	24,973	24,372	97.59%	601	2.41%	20,309	1,955	2,108	535	59	4	3	8.21	5.69	0.89	
(V04) (646A4) H. John Heinz III VAMC	7,724	7,632	98.81%	92	1.19%	6,644	600	388	80	5	4	3	5.80	2.93	1.81	
(V04) (646GA) Belmont County	1,180	1,175	99.58%	5	0.42%	1,035	82	58	4	1	0	0	3.59	3.19	0.83	
(V04) (646GB) Westmoreland County	1,726	1,721	99.71%	5	0.29%	1,540	119	62	5	0	0	0	2.42	4.26	0.58	
(V04) (646GC) Beaver County	1,109	1,106	99.73%	3	0.27%	904	132	70	3	0	0	0	4.66	3.40	2.66	
(V04) (646GD) Washington County	1,252	1,242	99.20%	10	0.80%	1,133	65	44	10	0	0	0	2.35	3.12	0.80	
(V04) (646GE) Fayette County	1,037	1,035	99.81%	2	0.19%	966	55	14	1	1	0	0	1.80	2.09	0.57	
(V04) (693) Wilkes-Barre, PA	24,949	24,459	98.04%	490	1.96%	22,424	1,101	934	300	95	49	46	5.18	2.76	3.85	
(V04) (693) Wilkes-Barre VAMC	17,863	17,654	98.83%	209	1.17%	16,373	672	609	172	19	11	7	3.18	2.60	1.69	
(V04) (693B4) Allentown	4,202	3,977	94.65%	225	5.35%	3,491	249	237	97	51	38	39	13.22	4.08	7.37	
(V04) (693GA) Sayre	1,108	1,095	98.83%	13	1.17%	996	59	40	13	0	0	0	1.58	2.91	2.77	
(V04) (693GB) Williamsport	991	951	95.96%	40	4.04%	836	90	25	17	23	0	0	1.48	2.19	8.38	
(V04) (693GC) Tobyhanna	101	101	100.00%	0	0.00%	100	0	1	0	0	0	0	1.23		0.00	
(V04) (693GF) Columbia County	350	348	99.43%	2	0.57%	342	5	1	0	2	0	0	0.00		3.47	
(V04) (693GG) Northampton County	334	333	99.70%	1	0.30%	286	26	21	1	0	0	0	3.48	1.19	1.70	
(V05) (512) Baltimore HCS, MD	45,625	44,124	96.71%	1,501	3.29%	38,705	2,540	2,879	1,317	137	41	6	5.61	6.18	1.99	
(V05) (512) Baltimore VA Medical Center	27,242	26,042	95.60%	1,200	4.40%	22,601	1,518	1,923	1,088	91	16	5	9.00	6.47	0.74	
(V05) (512A5) Perry Point	7,536	7,511	99.67%	25	0.33%	6,986	300	225	25	0	0	0	2.97	3.12	1.39	
(V05) (512GA) Cambridge	2,450	2,324	94.86%	126	5.14%	2,073	117	134	77	23	25	1	2.58	17.38	6.69	
(V05) (512GC) Glen Burnie	1,827	1,769	96.83%	58	3.17%	1,407	177	185	55	3	0	0	4.19	10.34	6.49	
(V05) (512GD) Loch Raven	3,658	3,589	98.11%	69	1.89%	3,182	157	250	50	19	0	0	4.53	4.40	1.59	
(V05) (512GE) Pocomoke City	577	575	99.65%	2	0.35%	519	44	12	2	0	0	0	0	2.22	0.86	5.50
(V05) (512GF) Fort Howard	699	692	99.00%	7	1.00%	607	52	33	7	0	0	0	0	2.99	10.06	3.63
(V05) (512GG) Fort Meade	1,636	1,622	99.14%	14	0.86%	1,330	175	117	13	1	0	0	0	4.81	3.11	4.35
(V05) (613) Martinsburg, WV	32,462	31,402	96.73%	1,060	3.27%	27,357	1,867	2,178	823	138	45	54	4.02	8.30	2.53	
(V05) (613) Martinsburg VA Medical Center	23,783	22,895	96.27%	888	3.73%	19,974	1,260	1,661	665	130	45	48	3.17	8.51	2.44	
(V05) (613BU) VADOM Martinsburg	727	727	100.00%	0	0.00%	693	28	6	0	0	0	0		0.00	2.03	
(V05) (613GA) Cumberland	1,270	1,260	99.21%	10	0.79%	1,040	88	132	10	0	0	0	0	5.20	3.99	3.36
(V05) (613GB) Hagerstown	1,339	1,288	96.19%	51	3.81%	1,079	114	95	49	1	0	1	6.85	4.86	3.72	
(V05) (613GC) Stephens City	1,819	1,795	98.68%	24	1.32%	1,558	137	100	24	0	0	0	0	3.89	4.65	1.79
(V05) (613GD) Franklin	84	75	89.29%	9	10.71%	66	5	4	7	2	0	0	0	13.85		0.00
(V05) (613GE) Petersburg	321	321	100.00%	0	0.00%	292	14	15	0	0	0	0	0	3.53	2.50	0.12
(V05) (613GF) Harrisonburg	1,308	1,301	99.46%	7	0.54%	1,120	123	58	7	0	0	0	0	3.87	2.15	4.84
(V05) (613GG) Fort Detrick	1,811	1,740	96.08%	71	3.92%	1,535	98	107	61	5	0	5	2.09	9.31	1.84	
(V05) (688) Washington, DC	48,521	48,042	99.01%	479	0.99%	43,541	2,395	2,106	438	39	2	0	3.07	3.20	2.01	
(V05) (688) Washington VA Medical Center	42,146	41,758	99.08%	388	0.92%	37,834	2,107	1,817	347	39	2	0	3.40	3.18	1.78	
(V05) (688GA) Fort Belvoir	2,572	2,507	97.47%	65	2.53%	2,194	171	142	65	0	0	0	3.67	6.30	2.58	
(V05) (688GB) Southeast Washington	267	267	100.00%	0	0.00%	264	2	1	0	0	0	0	0	0.29	0.00	0.29
(V05) (688GD) Charlotte Hall	1,394	1,378	98.85%	16	1.15%	1,182	92	104	16	0	0	0	0	2.90	2.25	9.06
(V05) (688GE) Southern Prince Georges County	2,142	2,132	99.53%	10	0.47%	2,067	23	42	10	0	0	0	1.28	1.86	0.29	
(V06) (517) Beckley, WV	12,554	12,211	97.27%	343	2.73%	10,521	708	982	331	11	0	1	4.96	6.25	2.46	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V06) (517) Beckley VAMC	11,832	11,491	97.12%	341	2.88%	9,916	621	954	329	11	0	1	5.16	6.36	2.51
(V06) (517GB) Greenbrier County	503	503	100.00%	0	0.00%	448	44	11	0	0	0	0	2.83	0.20	1.70
(V06) (517QA) Princeton	219	217	99.09%	2	0.91%	157	43	17	2	0	0	0	5.98	6.90	
(V06) (558) Durham, NC	48,804	45,852	93.95%	2,952	6.05%	38,372	3,534	3,946	2,240	624	57	31	6.01	8.95	3.88
(V06) (558) Durham VAMC	33,382	31,785	95.22%	1,597	4.78%	26,490	2,611	2,684	1,364	194	10	29	4.34	7.39	2.20
(V06) (558GA) Greenville	8,753	7,623	87.09%	1,130	12.91%	6,389	505	729	702	381	45	2	8.00	15.88	5.62
(V06) (558GB) Raleigh	5,159	5,050	97.89%	109	2.11%	4,342	325	383	94	15	0	0	6.03	8.64	3.97
(V06) (558GC) Morehead City	1,510	1,394	92.32%	116	7.68%	1,151	93	150	80	34	2	0	8.48	3.66	6.84
(V06) (565) Fayetteville, NC	40,513	36,640	90.44%	3,873	9.56%	30,940	2,841	2,859	1,995	976	495	407	10.97	17.07	3.97
(V06) (565) Fayetteville VAMC	12,016	11,332	94.31%	684	5.69%	10,260	543	529	376	212	39	57	31.91	12.04	2.99
(V06) (565GA) Jacksonville VA Clinic	2,679	2,522	94.14%	157	5.86%	1,978	237	307	126	27	4	0	9.31	7.32	7.23
(V06) (565GC) Wilmington	6,613	6,094	92.15%	519	7.85%	4,925	562	607	245	117	112	45	9.70	13.63	5.26
(V06) (565GD) Hamlet	661	621	93.95%	40	6.05%	538	40	43	36	1	3	0	9.06	3.00	2.89
(V06) (565GE) Robeson County	1,036	986	95.17%	50	4.83%	844	50	92	39	10	1	0	4.93	30.00	7.63
(V06) (565GF) Goldsboro	954	914	95.81%	40	4.19%	814	34	66	33	7	0	0	9.88	3.30	0.56
(V06) (565GL) Cumberland County	16,153	13,773	85.27%	2,380	14.73%	11,344	1,226	1,203	1,137	602	336	305	12.17	21.34	3.83
(V06) (565MB) IDES Fort Bragg	101	101	100.00%	0	0.00%	73	28	0	0	0	0	0		4.61	
(V06) (565MD) IDES Camp Lejeune	300	297	99.00%	3	1.00%	164	121	12	3	0	0	0		7.06	6.99
(V06) (590) Hampton, VA	31,214	29,709	95.18%	1,505	4.82%	25,546	1,898	2,265	1,146	206	137	16	8.25	7.20	4.96
(V06) (590) Hampton VAMC	26,257	25,173	95.87%	1,084	4.13%	21,692	1,620	1,861	814	122	132	16	8.45	6.85	3.68
(V06) (590GB) Virginia Beach	2,291	2,023	88.30%	268	11.70%	1,682	146	195	185	78	5	0	11.04	12.50	11.38
(V06) (590GC) Albemarle	985	974	98.88%	11	1.12%	919	22	33	10	1	0	0	2.75	0.00	2.73
(V06) (590GD) Chesapeake	1,446	1,345	93.02%	101	6.98%	1,134	90	121	96	5	0	0	6.93	2.00	4.19
(V06) (590MA) IDES Portsmouth	89	54	60.67%	35	39.33%	43	6	5	35	0	0	0		28.41	2.30
(V06) (590MB) IDES Langley	68	64	94.12%	4	5.88%	28	5	31	4	0	0	0		14.81	
(V06) (590MC) IDES Fort Eustis	78	76	97.44%	2	2.56%	48	9	19	2	0	0	0		12.55	4.49
(V06) (637) Asheville, NC	32,694	31,090	95.09%	1,604	4.91%	26,923	2,192	1,975	1,207	378	16	3	5.94	7.24	2.66
(V06) (637) Charles George VAMC	27,040	25,686	94.99%	1,354	5.01%	22,431	1,616	1,639	1,015	320	16	3	4.93	7.35	2.09
(V06) (637GA) Franklin	1,286	1,279	99.46%	7	0.54%	1,131	94	54	7	0	0	0	2.35	5.57	3.46
(V06) (637GB) Rutherford County	1,127	1,114	98.85%	13	1.15%	962	98	54	11	2	0	0	4.11	10.91	4.61
(V06) (637GC) Hickory	3,241	3,011	92.90%	230	7.10%	2,399	384	228	174	56	0	0	10.50	5.86	3.48
(V06) (652) Richmond, VA	45,752	45,009	98.38%	743	1.62%	39,283	3,237	2,489	588	73	37	45	3.69	4.95	2.15
(V06) (652) Hunter Holmes McGuire Hospital	40,847	40,132	98.25%	715	1.75%	34,714	3,047	2,371	564	70	37	44	4.24	5.00	2.20
(V06) (652GA) Fredericksburg	1,854	1,843	99.41%	11	0.59%	1,685	109	49	9	2	0	0	2.17	1.50	4.01
(V06) (652GB) Fredericksburg 2 VA Clinic	703	702	99.86%	1	0.14%	661	29	12	1	0	0	0	2.29	0.00	0.81
(V06) (652GE) Charlottesville	1,640	1,626	99.15%	14	0.85%	1,544	38	44	13	1	0	0	2.32	2.32	0.71
(V06) (652GF) Emporia	633	631	99.68%	2	0.32%	613	10	8	1	0	0	1	1.23	2.58	2.77
(V06) (652GH) Hunter Holmes McGuire 2 VA Mobile Clinic	75	75	100.00%	0	0.00%	66	4	5	0	0	0	0	2.29		
(V06) (658) Salem, VA	32,587	31,455	96.53%	1,132	3.47%	27,861	1,756	1,838	725	190	128	89	3.79	8.65	1.28
(V06) (658) Salem VAMC	26,379	25,275	95.81%	1,104	4.19%	22,059	1,545	1,671	700	188	127	89	5.02	8.92	1.16
(V06) (658GA) Tazewell	245	244	99.59%	1	0.41%	231	7	6	0	1	0	0	2.36		0.00
(V06) (658GB) Danville	1,992	1,992	100.00%	0	0.00%	1,933	39	20	0	0	0	0	0.93	0.01	0.88
(V06) (658GC) Lynchburg	1,448	1,424	98.34%	24	1.66%	1,240	82	102	23	1	0	0	5.07	0.00	4.32

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V06) (658GD) Staunton	1,203	1,202	99.92%	1	0.08%	1,136	40	26	1	0	0	0	3.13	0.96	0.02	
(V06) (658GE) Wytheville	1,320	1,318	99.85%	2	0.15%	1,262	43	13	1	0	1	0	1.77	0.35	0.24	
(V06) (659) Salisbury, NC	48,721	47,030	96.53%	1,691	3.47%	40,353	3,649	3,028	1,224	327	78	62	3.83	6.74	3.28	
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	28,249	26,829	94.97%	1,420	5.03%	23,371	1,765	1,693	1,002	280	77	61	4.36	7.39	2.63	
(V06) (659BY) Kernersville	10,632	10,402	97.84%	230	2.16%	8,347	1,216	839	184	45	1	0	4.27	6.18	6.25	
(V06) (659BZ) South Charlotte	6,900	6,880	99.71%	20	0.29%	6,225	438	217	18	2	0	0	1.53	3.67	0.95	
(V06) (659GA) North Charlotte	2,940	2,919	99.29%	21	0.71%	2,410	230	279	20	0	0	1	5.57	4.32	1.89	
(V07) (508) Atlanta, GA	71,922	67,407	93.72%	4,515	6.28%	57,491	4,916	5,000	2,849	1,476	122	68	6.83	10.85	2.07	
(V07) (508) Atlanta VA Medical Center	41,067	38,177	92.96%	2,890	7.04%	32,521	2,827	2,829	1,681	1,068	103	38	8.23	10.94	2.04	
(V07) (508GA) Fort McPherson	5,259	5,134	97.62%	125	2.38%	4,651	231	252	98	26	1	0	6.19	5.64	2.57	
(V07) (508GE) Oakwood	2,746	2,689	97.92%	57	2.08%	2,339	182	168	42	11	2	2	4.69	6.99	1.86	
(V07) (508GF) Austell	2,262	2,255	99.69%	7	0.31%	2,023	113	119	7	0	0	0	3.42	7.21	1.21	
(V07) (508GG) Stockbridge	1,900	1,845	97.11%	55	2.89%	1,601	155	89	48	5	2	0	3.77	4.42	1.72	
(V07) (508GH) Lawrenceville	2,607	2,591	99.39%	16	0.61%	2,236	152	203	14	2	0	0	4.55	5.88	1.21	
(V07) (508GI) Newnan	1,718	1,670	97.21%	48	2.79%	1,316	190	164	44	4	0	0	6.29	7.62	4.65	
(V07) (508GJ) Blairsville	971	968	99.69%	3	0.31%	895	45	28	2	1	0	0	2.49	5.51	1.12	
(V07) (508GK) Trinka Davis Veterans Village	2,310	2,117	91.65%	193	8.35%	1,608	260	249	119	72	0	2	10.14	12.47	2.38	
(V07) (508QF) Atlanta VA Clinic	11,082	9,961	89.88%	1,121	10.12%	8,301	761	899	794	287	14	26	9.81	11.94	2.05	
(V07) (509) Augusta, GA	27,460	25,531	92.98%	1,929	7.02%	21,938	1,653	1,940	1,283	418	99	129	7.95	11.73	3.23	
(V07) (509) Charlie Norwood VA Medical Center	12,368	11,108	89.81%	1,260	10.19%	9,632	682	794	799	326	67	68		12.11	1.70	
(V07) (509A0) Lenwood (Uptown)	11,684	11,120	95.17%	564	4.83%	9,361	799	960	385	86	32	61	8.34	10.94	3.52	
(V07) (509GA) Athens	1,950	1,859	95.33%	91	4.67%	1,606	114	139	86	5	0	0	9.38	6.07	2.73	
(V07) (509GB) Aiken	1,458	1,444	99.04%	14	0.96%	1,339	58	47	13	1	0	0	3.69	3.16	1.99	
(V07) (521) Birmingham, AL	51,186	48,436	94.63%	2,750	5.37%	42,336	2,749	3,351	2,011	567	108	64	3.63	10.71	3.00	
(V07) (521) Birmingham VA Medical Center	35,384	33,057	93.42%	2,327	6.58%	28,342	2,101	2,614	1,693	480	90	64	4.30	11.43	2.24	
(V07) (521GA) Huntsville AL	6,131	5,829	95.07%	302	4.93%	4,858	394	577	231	70	1	0	7.27	6.12	7.28	
(V07) (521GC) Florence AL (Shoals Area)	1,514	1,514	100.00%	0	0.00%	1,414	76	24	0	0	0	0	1.53	1.29	2.23	
(V07) (521GD) Rainbow City	1,686	1,684	99.88%	2	0.12%	1,639	27	18	1	0	1	0	0.04	1.47	1.76	
(V07) (521GE) Anniston/Oxford AL	1,648	1,618	98.18%	30	1.82%	1,490	78	50	30	0	0	0	0	1.67	0.24	5.07
(V07) (521GF) Jasper AL	1,102	1,081	98.09%	21	1.91%	1,060	3	18	21	0	0	0	0	0.25	10.14	0.31
(V07) (521GG) Bessemer	1,158	1,125	97.15%	33	2.85%	1,090	17	18	24	6	3	0	2.72	4.18	0.76	
(V07) (521GH) Childersburg	1,233	1,228	99.59%	5	0.41%	1,195	23	10	5	0	0	0	0	1.03	1.23	1.37
(V07) (521GI) Guntersville	1,330	1,300	97.74%	30	2.26%	1,248	30	22	6	11	13	0	0.70	33.34	1.90	
(V07) (534) Charleston, SC	54,494	52,762	96.82%	1,732	3.18%	46,956	2,944	2,862	1,457	232	35	8	3.11	8.72	1.65	
(V07) (534) Ralph H Johnsons VA Medical Center	29,225	27,820	95.19%	1,405	4.81%	24,970	1,342	1,508	1,152	212	35	6	3.28	8.64	1.05	
(V07) (534BY) Savannah	6,742	6,654	98.69%	88	1.31%	5,860	400	394	79	8	0	1	3.41	8.80	2.19	
(V07) (534GB) Myrtle Beach	7,037	6,914	98.25%	123	1.75%	5,722	602	590	114	9	0	0	4.60	10.20	3.04	
(V07) (534GC) Beaufort	2,312	2,299	99.44%	13	0.56%	2,085	116	98	13	0	0	0	3.33	6.06	1.62	
(V07) (534GD) Goose Creek	5,573	5,482	98.37%	91	1.63%	4,978	341	163	88	3	0	0	1.76	8.02	2.10	
(V07) (534GE) Hinesville	3,451	3,439	99.65%	12	0.35%	3,187	143	109	11	0	0	1	1.52	6.13	1.52	
(V07) (534QC) Charleston	154	154	100.00%	0	0.00%	154	0	0	0	0	0	0				
(V07) (544) Columbia, SC	54,104	50,270	92.91%	3,834	7.09%	41,877	4,087	4,306	2,536	741	232	325	7.04	14.14	4.52	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V07) (544) Wm. Jennings Bryan Dorn VA Medical Center	37,361	34,947	93.54%	2,414	6.46%	28,818	3,002	3,127	1,505	488	160	261	4.48	13.59	4.46
(V07) (544BZ) Greenville SC	6,401	5,640	88.11%	761	11.89%	4,663	388	589	453	198	54	56	9.08	19.58	7.60
(V07) (544GB) Florence	1,887	1,834	97.19%	53	2.81%	1,540	113	181	46	2	4	1	6.90	8.92	0.29
(V07) (544GC) Rock Hill	2,654	2,639	99.43%	15	0.57%	2,470	128	41	12	1	1	1	2.39	0.00	2.49
(V07) (544GD) Anderson	1,478	1,093	73.95%	385	26.05%	918	93	82	321	46	12	6	22.82	5.27	14.75
(V07) (544GE) Orangeburg	884	860	97.29%	24	2.71%	736	77	47	24	0	0	0	6.44		2.01
(V07) (544GF) Sumter	1,700	1,619	95.24%	81	4.76%	1,355	132	132	78	3	0	0	7.93		3.93
(V07) (544GG) Spartanburg	1,574	1,505	95.62%	69	4.38%	1,280	144	81	67	2	0	0	7.05	3.97	2.76
(V07) (544HK) Columbia VA Mobile Clinic	165	133	80.61%	32	19.39%	97	10	26	30	1	1	0		13.45	
(V07) (557) Dublin, GA	25,079	23,007	91.74%	2,072	8.26%	19,872	1,403	1,732	1,569	391	65	47	9.13	13.83	3.78
(V07) (557) Carl Vinson VA Medical Center	18,132	16,566	91.36%	1,566	8.64%	14,637	810	1,119	1,187	319	35	25	10.20	13.42	2.39
(V07) (557GA) Macon	1,708	1,611	94.32%	97	5.68%	1,295	188	128	77	19	1	0	5.88	2.42	9.48
(V07) (557GB) Albany	1,987	1,751	88.12%	236	11.88%	1,522	87	142	195	17	9	15	10.85	16.23	2.24
(V07) (557GC) Milledgeville	667	665	99.70%	2	0.30%	615	35	15	2	0	0	0	2.79	0.00	3.09
(V07) (557GE) Brunswick	1,692	1,647	97.34%	45	2.66%	1,227	187	233	27	14	1	3	6.56	11.46	3.77
(V07) (557HA) Perry	893	767	85.89%	126	14.11%	576	96	95	81	22	19	4	13.70	30.27	6.66
(V07) (619) Central Alabama Veterans HCS, AL	30,842	28,794	93.36%	2,048	6.64%	24,191	1,992	2,611	1,367	508	127	46	7.20	12.16	6.59
(V07) (619) Central Alabama VAMC - Montgomery	7,977	7,330	91.89%	647	8.11%	6,129	446	755	467	141	35	4		11.09	4.93
(V07) (619A4) Central Alabama VAMC - Tuskegee	10,438	9,924	95.08%	514	4.92%	8,830	486	608	387	72	50	5	5.30	11.66	1.97
(V07) (619GA) Columbus	1,498	1,425	95.13%	73	4.87%	1,213	144	68	37	34	2	0	3.30	6.95	9.40
(V07) (619GB) Dothan 1	1,680	1,568	93.33%	112	6.67%	1,129	260	179	59	17	19	17	9.40		17.73
(V07) (619GD) Wiregrass	1,899	1,723	90.73%	176	9.27%	1,362	119	242	131	38	4	3	8.08	17.50	1.83
(V07) (619GE) Monroe County	573	570	99.48%	3	0.52%	545	19	6	0	0	0	3	1.12		5.21
(V07) (619GF) Central Alabama Montgomery VA Clinic	4,283	4,021	93.88%	262	6.12%	3,049	376	596	205	32	13	12	6.48	17.78	0.00
(V07) (619PA) Montgomery PRRTP	4	3	75.00%	1	25.00%	0	0	0	0	0	1	0			
(V07) (619QB) Fort Benning	2,490	2,230	89.56%	260	10.44%	1,934	142	154	81	174	3	2	9.74	7.56	21.13
(V07) (679) Tuscaloosa, AL	11,741	11,432	97.37%	309	2.63%	10,657	342	433	202	86	16	5	4.85	4.82	1.09
(V07) (679) Tuscaloosa VA Medical Center	11,626	11,317	97.34%	309	2.66%	10,544	341	432	202	86	16	5	5.11	4.82	1.09
(V07) (679HK) Tuscaloosa VA Mobile Clinic	114	114	100.00%	0	0.00%	113	1	0	0	0	0	0	0.60		
(V07) (679MA) IDES Columbus	1	1	100.00%	0	0.00%	0	0	0	0	0	0	0		19.00	
(V08) (516) Bay Pines, FL	84,553	83,121	98.31%	1,432	1.69%	75,906	3,661	3,554	1,084	298	31	19	2.54	4.45	1.57
(V08) (516) C.W. Bill Young VAMC	46,895	46,241	98.61%	654	1.39%	42,013	2,137	2,091	564	82	8	0	2.37	4.69	1.31
(V08) (516BZ) Lee County	18,392	17,800	96.78%	592	3.22%	15,946	883	971	385	179	19	9	2.82	5.34	1.72
(V08) (516GA) Sarasota	4,044	4,026	99.55%	18	0.45%	3,740	178	108	18	0	0	0	2.64	1.07	1.02
(V08) (516GB) St. Petersburg	751	741	98.67%	10	1.33%	686	31	24	8	2	0	0	2.39		3.89
(V08) (516GC) Palm Harbor	2,409	2,353	97.68%	56	2.32%	2,244	59	50	29	26	1	0	4.10	0.27	0.67
(V08) (516GD) Bradenton	4,425	4,406	99.57%	19	0.43%	4,175	139	92	16	3	0	0	1.70	0.78	2.98
(V08) (516GE) Port Charlotte	3,663	3,598	98.23%	65	1.77%	3,279	153	166	57	3	1	4	3.01	4.29	2.01
(V08) (516GF) Naples	2,430	2,430	100.00%	0	0.00%	2,348	56	26	0	0	0	0	0.58	1.65	2.31
(V08) (516GH) Sebring	1,544	1,526	98.83%	18	1.17%	1,475	25	26	7	3	2	6	3.21	3.15	1.19
(V08) (546) Miami, FL	54,951	54,095	98.44%	856	1.56%	50,860	1,710	1,525	676	148	18	14	3.06	3.21	1.02
(V08) (546) Bruce W Carter VAMC	33,506	33,215	99.13%	291	0.87%	31,584	898	733	267	14	8	2	3.70	1.93	0.10

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V08) (546BZ) William Bill Kling VAOC	13,547	13,037	96.24%	510	3.76%	11,756	615	666	356	132	10	12	3.27	7.33	1.96	
(V08) (546GA) Miami	1,115	1,115	100.00%	0	0.00%	1,114	1	0	0	0	0	0	0.34		0.54	
(V08) (546GB) Key West	1,445	1,437	99.45%	8	0.55%	1,350	56	31	8	0	0	0	0	2.05	1.81	2.77
(V08) (546GC) Homestead	1,650	1,634	99.03%	16	0.97%	1,505	72	57	14	2	0	0	0	2.86	1.03	2.68
(V08) (546GD) Pembroke Pines	1,124	1,098	97.69%	26	2.31%	1,053	27	18	26	0	0	0	0	2.76	2.50	2.92
(V08) (546GE) Key Largo	370	367	99.19%	3	0.81%	349	15	3	3	0	0	0	0	1.36	2.30	2.61
(V08) (546GF) Hollywood	1,537	1,535	99.87%	2	0.13%	1,512	11	12	2	0	0	0	0	0.76	0.59	0.49
(V08) (546GH) Deerfield Beach	657	657	100.00%	0	0.00%	637	15	5	0	0	0	0	0	1.12	1.03	0.44
(V08) (548) West Palm Beach, FL	56,318	54,196	96.23%	2,122	3.77%	48,799	2,454	2,943	1,486	391	133	112	2.20	7.67	3.16	
(V08) (548) West Palm Beach VAMC	43,796	41,728	95.28%	2,068	4.72%	36,774	2,193	2,761	1,434	391	131	112	2.99	8.34	3.27	
(V08) (548GA) Fort Pierce	2,022	2,010	99.41%	12	0.59%	1,884	82	44	12	0	0	0	0	2.09	1.81	4.13
(V08) (548GB) Delray Beach	3,470	3,437	99.05%	33	0.95%	3,263	85	89	33	0	0	0	0	1.90	2.21	4.43
(V08) (548GC) Stuart	2,693	2,686	99.74%	7	0.26%	2,589	66	31	7	0	0	0	0	0.79	1.64	3.04
(V08) (548GD) Boca Raton	1,685	1,685	100.00%	0	0.00%	1,649	20	16	0	0	0	0	0	0.51	0.85	1.30
(V08) (548GE) Vero Beach	1,525	1,523	99.87%	2	0.13%	1,518	5	0	0	0	2	0	0	0.23	0.10	0.10
(V08) (548GF) Okeechobee	1,127	1,127	100.00%	0	0.00%	1,122	3	2	0	0	0	0	0	0.12	0.58	1.51
(V08) (573) Gainesville, FL	91,178	87,249	95.69%	3,929	4.31%	76,108	5,395	5,746	2,854	722	190	163	5.24	6.50	3.41	
(V08) (573) Malcolm Randall VAMC	33,981	32,663	96.12%	1,318	3.88%	28,729	1,844	2,090	976	227	53	62	4.48	5.73	4.92	
(V08) (573A4) Lake City VAMC	11,095	10,725	96.67%	370	3.33%	9,731	509	485	211	108	36	15	5.83	5.56	1.46	
(V08) (573BY) Jacksonville 1 VA Clinic	17,578	16,111	91.65%	1,467	8.35%	13,084	1,303	1,724	1,116	228	66	57	6.73	11.07	4.57	
(V08) (573GA) Valdosta	1,555	1,554	99.94%	1	0.06%	1,525	24	5	1	0	0	0	0	0.33	1.34	0.02
(V08) (573GD) Ocala	3,632	3,557	97.94%	75	2.06%	3,097	267	193	63	12	0	0	0	2.07	4.72	5.31
(V08) (573GE) Saint Augustine	2,291	2,281	99.56%	10	0.44%	2,049	137	95	9	1	0	0	0	2.27	4.63	2.04
(V08) (573GF) Tallahassee	7,203	6,924	96.13%	279	3.87%	5,830	562	532	219	44	6	10	8.44	4.42	4.86	
(V08) (573GG) Lecanto	1,943	1,938	99.74%	5	0.26%	1,777	85	76	4	1	0	0	0	3.00	1.20	0.45
(V08) (573GI) The Villages	7,702	7,405	96.14%	297	3.86%	6,613	412	380	178	74	27	18	7.38	4.39	1.67	
(V08) (573GJ) Saint Marys	1,104	1,102	99.82%	2	0.18%	1,011	50	41	1	1	0	0	0	1.87	7.14	2.56
(V08) (573GK) Marianna	876	862	98.40%	14	1.60%	717	100	45	12	2	0	0	0	3.77	13.54	4.85
(V08) (573GL) Palatka	786	765	97.33%	21	2.67%	721	22	22	14	7	0	0	0	3.98	0.07	2.72
(V08) (573GM) Waycross	535	533	99.63%	2	0.37%	518	14	1	2	0	0	0	0	1.00	0.50	1.07
(V08) (573GN) Perry	187	184	98.40%	3	1.60%	174	7	3	2	1	0	0	0	1.12	0.00	0.53
(V08) (573QJ) Jacksonville 2	710	645	90.85%	65	9.15%	532	59	54	46	16	2	1	8.78			
(V08) (672) San Juan, PR	79,777	78,473	98.37%	1,304	1.63%	73,654	2,586	2,233	848	304	95	57	1.40	4.25	1.84	
(V08) (672) San Juan VAMC	54,885	53,649	97.75%	1,236	2.25%	49,265	2,308	2,076	794	298	92	52	2.06	5.19	2.47	
(V08) (672B0) Ponce	9,915	9,894	99.79%	21	0.21%	9,842	40	12	12	3	2	4	0.39	0.37	0.82	
(V08) (672BZ) Mayaguez	8,636	8,610	99.70%	26	0.30%	8,397	131	82	24	1	1	0	0.49	0.81	1.28	
(V08) (672GA) St Croix	254	252	99.21%	2	0.79%	249	2	1	1	0	0	0	0	0.07	7.95	0.00
(V08) (672GB) St Thomas	266	264	99.25%	2	0.75%	251	10	3	1	0	0	1	2.63	4.11	0.00	
(V08) (672GC) Arecibo	2,786	2,785	99.96%	1	0.04%	2,763	15	7	0	1	0	0	0	0.31	0.68	0.01
(V08) (672GD) Ceiba	2,083	2,067	99.23%	16	0.77%	1,943	74	50	16	0	0	0	0	2.23	2.28	1.37
(V08) (672GE) Guayama	952	952	100.00%	0	0.00%	944	6	2	0	0	0	0	0.43	0.00	0.50	
(V08) (673) Tampa, FL	71,716	70,586	98.42%	1,130	1.58%	64,644	3,462	2,480	744	287	57	42	2.12	3.81	2.00	
(V08) (673) James A Haley Veterans Hospital	56,087	55,147	98.32%	940	1.68%	50,859	2,492	1,796	629	242	49	20	1.88	3.62	1.33	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V08) (673BZ) New Port Richey	7,974	7,800	97.82%	174	2.18%	6,999	389	412	101	44	7	22	2.38	6.07	3.03	
(V08) (673GB) Lakeland	4,047	4,036	99.73%	11	0.27%	3,429	403	204	10	1	0	0	2.55	5.00	4.05	
(V08) (673GC) Brooksville	2,667	2,665	99.93%	2	0.07%	2,517	130	18	1	0	1	0	1.67	1.11	2.85	
(V08) (673GF) Zephyrhills	889	886	99.66%	3	0.34%	788	48	50	3	0	0	0	3.27	3.45	2.47	
(V08) (673QK) Tampa 1 VA Mobile Clinic	52	52	100.00%	0	0.00%	52	0	0	0	0	0	0	0.00	0.00	0.00	
(V08) (675) Orlando, FL	83,705	80,420	96.08%	3,285	3.92%	71,140	4,312	4,968	2,436	552	153	144	4.15	6.44	2.81	
(V08) (675) Orlando VA Medical Center	32,551	30,824	94.69%	1,727	5.31%	26,190	2,103	2,531	1,391	246	51	39	5.66	6.62	3.72	
(V08) (6759AA) Orlando Nursing Home	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0.00	0.00	0.00	
(V08) (675BU) Orlando Domiciliary	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0	0	0	0	
(V08) (675GA) Viera	16,678	15,650	93.84%	1,028	6.16%	13,372	1,068	1,210	655	213	85	75	5.87	9.06	3.56	
(V08) (675GB) William V Chappell Jr VA OPC	13,239	13,180	99.55%	59	0.45%	12,626	334	220	24	31	2	2	1.78	1.49	1.51	
(V08) (675GC) Kissimmee	1,735	1,734	99.94%	1	0.06%	1,658	44	32	1	0	0	0	1.39	3.00	1.31	
(V08) (675GD) Orange City	1,477	1,443	97.70%	34	2.30%	1,379	29	35	13	3	4	14	7.63	0.17	1.10	
(V08) (675GE) Leesburg	1,658	1,644	99.16%	14	0.84%	1,500	87	57	10	4	0	0	3.89	1.36	0.74	
(V08) (675GF) Clermont	1,122	1,093	97.42%	29	2.58%	997	46	50	22	1	1	5	5.26	1.98	4.03	
(V08) (675GG) Lake Baldwin	15,221	14,828	97.42%	393	2.58%	13,394	601	833	320	54	10	9	3.37	5.90	2.93	
(V09) (581) Huntington, WV	24,461	23,160	94.68%	1,301	5.32%	19,919	1,446	1,795	974	285	35	7	6.20	7.64	3.27	
(V09) (581) Huntington VAMC	20,432	19,242	94.18%	1,190	5.82%	16,495	1,213	1,534	870	280	33	7	7.36	8.01	3.12	
(V09) (581GA) Prestonsburg	1,669	1,571	94.13%	98	5.87%	1,318	104	149	91	5	2	0	7.36	2.01	4.38	
(V09) (581GB) Charleston	2,360	2,347	99.45%	13	0.55%	2,106	129	112	13	0	0	0	2.86	1.55	2.94	
(V09) (596) Lexington, KY	27,838	26,967	96.87%	871	3.13%	23,213	1,727	2,027	711	154	6	0	2.83	7.23	2.72	
(V09) (596) Lexington VAMC-Leestown	10,886	10,758	98.82%	128	1.18%	9,378	732	648	101	27	0	0	2.93	5.35	2.44	
(V09) (596A4) Lexington-Cooper Dr	12,983	12,315	94.85%	668	5.15%	10,343	805	1,167	539	123	6	0	8.16	0.05	0.05	
(V09) (596BU) Lexington Domiciliary	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0	0	0	0	
(V09) (596GA) Somerset	1,692	1,627	96.16%	65	3.84%	1,366	118	143	61	4	0	0	4.49	5.12	8.64	
(V09) (596GB) Morehead	489	489	100.00%	0	0.00%	469	12	8	0	0	0	0	0	1.46	1.26	0.00
(V09) (596GC) Hazard	660	654	99.09%	6	0.91%	621	22	11	6	0	0	0	0	1.41	14.58	0.08
(V09) (596GD) Berea	1,107	1,103	99.64%	4	0.36%	1,015	38	50	4	0	0	0	0	1.58	2.96	0.18
(V09) (603) Louisville, KY	33,816	33,539	99.18%	277	0.82%	29,879	2,045	1,615	225	51	0	1	2.29	4.40	1.68	
(V09) (603) Robley Rex VAMC	17,674	17,405	98.48%	269	1.52%	14,972	1,213	1,220	218	50	0	1	2.32	4.69	2.71	
(V09) (603BU) Louisville Domiciliary	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	0	0	0.00	
(V09) (603GA) Fort Knox	1,909	1,908	99.95%	1	0.05%	1,692	132	84	1	0	0	0	0	2.59	6.75	1.82
(V09) (603GB) New Albany	2,758	2,758	100.00%	0	0.00%	2,622	97	39	0	0	0	0	0	1.63	0.16	1.43
(V09) (603GC) Shively	2,689	2,686	99.89%	3	0.11%	2,336	214	136	2	1	0	0	0	3.04	1.21	3.51
(V09) (603GD) Dupont	2,115	2,115	100.00%	0	0.00%	2,033	54	28	0	0	0	0	0	2.17	0.00	0.73
(V09) (603GE) Newburg	2,789	2,787	99.93%	2	0.07%	2,554	163	70	2	0	0	0	0	2.59	1.56	1.03
(V09) (603GF) Grayson County	1,924	1,922	99.90%	2	0.10%	1,790	106	26	2	0	0	0	0	1.64	1.02	1.65
(V09) (603GG) Scott County	1,173	1,173	100.00%	0	0.00%	1,132	35	6	0	0	0	0	0	1.54	0.41	1.05
(V09) (603GH) Carrollton	701	701	100.00%	0	0.00%	664	31	6	0	0	0	0	0	2.09	0.50	1.80
(V09) (603MA) IDES Fort Knox	76	76	100.00%	0	0.00%	76	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (603PB) Louisville (SARRTP)	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0	0	0.00	0.00
(V09) (614) Memphis, TN	43,956	43,273	98.45%	683	1.55%	40,199	1,610	1,464	573	80	13	17	3.16	3.65	1.36	
(V09) (614) Memphis VAMC	32,403	31,819	98.20%	584	1.80%	29,487	1,136	1,196	524	31	12	17	1.83	3.72	1.85	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V09) (614GA) Tupelo	1,227	1,226	99.92%	1	0.08%	1,134	78	14	1	0	0	0	2.57	0.00	0.00	
(V09) (614GB) Jonesboro	697	697	100.00%	0	0.00%	695	2	0	0	0	0	0	0.44	0.01	0.40	
(V09) (614GC) Marshall County	476	476	100.00%	0	0.00%	441	33	2	0	0	0	0	0	2.78	0.00	0.00
(V09) (614GD) Savannah	536	535	99.81%	1	0.19%	535	0	0	0	0	1	0	0.33	0.00	0.00	
(V09) (614GE) Covington	2,789	2,740	98.24%	49	1.76%	2,488	118	134	34	15	0	0	7.39	0.00	0.47	
(V09) (614GF) Memphis South	2,772	2,759	99.53%	13	0.47%	2,562	126	71	11	2	0	0	3.04	0.58	0.00	
(V09) (614GG) Jackson	2,141	2,106	98.37%	35	1.63%	1,994	75	37	3	32	0	0	6.19	2.32	0.77	
(V09) (614GI) Dyersburg	691	691	100.00%	0	0.00%	664	21	6	0	0	0	0	2.55	0.00	0.90	
(V09) (614GN) Helena	224	224	100.00%	0	0.00%	199	21	4	0	0	0	0	3.43		1.23	
(V09) (621) Mountain Home, TN	37,356	35,753	95.71%	1,603	4.29%	32,128	1,848	1,777	925	363	179	136	5.94	6.37	1.73	
(V09) (621) James H Quillen VAMC	25,234	24,001	95.11%	1,233	4.89%	21,317	1,342	1,342	753	263	128	89	6.52	6.44	1.94	
(V09) (621BU) VADOM Mountain Home	119	119	100.00%	0	0.00%	115	4	0	0	0	0	0	0	1.34		
(V09) (621BY) William C Tallent VA OPC	6,553	6,322	96.47%	231	3.53%	5,728	323	271	61	81	47	42	8.64	5.86	0.88	
(V09) (621GA) Rogersville	492	485	98.58%	7	1.42%	468	13	4	7	0	0	0	2.04	0.00	3.90	
(V09) (621GC) Norton	1,388	1,366	98.41%	22	1.59%	1,285	41	40	14	2	1	5	3.50	1.20	1.97	
(V09) (621GG) Morristown	791	789	99.75%	2	0.25%	754	23	12	1	0	1	0	1.56	1.89	2.16	
(V09) (621GI) Sevierville	1,281	1,223	95.47%	58	4.53%	1,148	31	44	57	1	0	0	4.86	5.41	0.92	
(V09) (621GJ) Bristol	1,090	1,063	97.52%	27	2.48%	947	65	51	27	0	0	0	3.18	0.00	4.37	
(V09) (621GK) Campbell County	408	385	94.36%	23	5.64%	366	6	13	5	16	2	0	6.54	1.64	4.74	
(V09) (626) Middle Tennessee HCS, TN	62,571	59,208	94.63%	3,363	5.37%	53,554	2,455	3,199	2,225	845	189	104	6.96	6.42	4.13	
(V09) (626) Nashville VAMC	30,182	28,441	94.23%	1,741	5.77%	25,425	1,224	1,792	1,227	430	47	37	10.25	6.28	4.09	
(V09) (626A4) Alvin C York VAMC	17,104	16,345	95.56%	759	4.44%	15,405	446	494	382	251	68	58	3.52	6.55	2.08	
(V09) (626GA) Dover	386	280	72.54%	106	27.46%	163	22	95	61	39	2	4	29.83	0.77	12.27	
(V09) (626GC) Bowling Green	816	777	95.22%	39	4.78%	612	68	97	38	1	0	0	6.28	9.30	6.15	
(V09) (626GE) Clarksville	3,256	3,171	97.39%	85	2.61%	2,846	157	168	69	12	3	1	1.00	6.79	4.07	
(V09) (626GF) Chattanooga	6,019	5,658	94.00%	361	6.00%	5,150	234	274	246	51	61	3	5.55	9.43	5.07	
(V09) (626GG) Tullahoma	300	298	99.33%	2	0.67%	274	15	9	2	0	0	0	1.98	0.59	2.38	
(V09) (626GH) Cookeville	982	977	99.49%	5	0.51%	912	32	33	5	0	0	0	0	2.33	0.10	1.17
(V09) (626GJ) Hopkinsville	1,030	792	76.89%	238	23.11%	561	89	142	173	57	7	1	21.78	0.00	16.18	
(V09) (626GK) McMinnville	660	657	99.55%	3	0.45%	643	7	7	1	1	1	0	0.90	0.00	0.71	
(V09) (626GL) Roane County	318	318	100.00%	0	0.00%	286	24	8	0	0	0	0	2.31	2.44	1.58	
(V09) (626GM) Maury County	722	701	97.09%	21	2.91%	519	109	73	20	1	0	0	7.70	0.20	2.78	
(V09) (626GN) Athens	373	370	99.20%	3	0.80%	340	24	6	1	2	0	0	1.40	17.00	1.92	
(V09) (626MA) IDES Fort Campbell	423	423	100.00%	0	0.00%	418	4	1	0	0	0	0	0	0.36	0.12	
(V10) (538) Chillicothe, OH	17,067	16,301	95.51%	766	4.49%	13,834	1,042	1,425	718	23	15	10	4.94	8.91	2.62	
(V10) (538) Chillicothe VAMC	11,419	10,772	94.33%	647	5.67%	9,176	638	958	600	22	15	10	6.73	8.67	1.80	
(V10) (538GA) Athens	1,467	1,457	99.32%	10	0.68%	1,283	101	73	10	0	0	0	1.79	6.21	4.09	
(V10) (538GB) Portsmouth	1,233	1,224	99.27%	9	0.73%	1,001	107	116	8	1	0	0	2.98	10.75	3.12	
(V10) (538GC) Marietta	742	729	98.25%	13	1.75%	604	48	77	13	0	0	0	6.30	3.52	2.53	
(V10) (538GD) Lancaster	1,431	1,359	94.97%	72	5.03%	1,098	104	157	72	0	0	0	3.98	15.68	4.49	
(V10) (538GE) Cambridge	775	760	98.06%	15	1.94%	672	44	44	15	0	0	0	1.82	8.95	2.63	
(V10) (539) Cincinnati, OH	35,966	35,262	98.04%	704	1.96%	32,477	1,600	1,185	483	197	22	2	2.49	4.37	1.03	
(V10) (539) Cincinnati VAMC	24,389	23,718	97.25%	671	2.75%	21,398	1,257	1,063	456	192	21	2	4.23	5.15	0.72	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V10) (539A4) Cincinnati VAMC-Fort Thomas	743	741	99.73%	2	0.27%	735	4	2	2	0	0	0	0	0.23	0.29
(V10) (539BV) Fort Thomas PRRTP	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0	0	0	0.00
(V10) (539GA) Bellevue	1,468	1,466	99.86%	2	0.14%	1,388	61	17	2	0	0	0	0	2.07	0.92
(V10) (539GB) Clermont County	3,300	3,284	99.52%	16	0.48%	3,122	139	23	10	5	1	0	1.18	2.08	1.93
(V10) (539GC) Dearborn	1,862	1,858	99.79%	4	0.21%	1,818	24	16	4	0	0	0	0	0.92	1.26
(V10) (539GD) Florence	1,760	1,758	99.89%	2	0.11%	1,626	82	50	2	0	0	0	0	2.66	3.43
(V10) (539GE) Hamilton	1,958	1,953	99.74%	5	0.26%	1,950	2	1	5	0	0	0	0	0.19	0.32
(V10) (539GF) Georgetown	465	463	99.57%	2	0.43%	419	31	13	2	0	0	0	0	1.99	0.43
(V10) (539QA) Cincinnati VA Mobile Clinic	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0	0	0	5.43
(V10) (541) Cleveland, OH	83,151	81,491	98.00%	1,660	2.00%	74,751	3,474	3,266	1,458	162	31	9	2.12	4.37	1.68
(V10) (541) Louis Stokes Cleveland VAMC	36,682	35,565	96.95%	1,117	3.05%	31,836	1,734	1,995	1,031	78	6	2	3.67	5.56	3.15
(V10) (541BY) Canton	5,574	5,443	97.65%	131	2.35%	4,894	341	208	67	54	9	1	2.65	6.66	0.41
(V10) (541BZ) Youngstown	5,129	5,099	99.42%	30	0.58%	4,689	245	165	25	5	0	0	1.08	3.81	2.87
(V10) (541GB) Lorain	3,367	3,363	99.88%	4	0.12%	3,290	54	19	4	0	0	0	0	1.00	0.48
(V10) (541GC) Sandusky	1,646	1,643	99.82%	3	0.18%	1,627	8	8	3	0	0	0	0	0.58	0.26
(V10) (541GD) David F Winder VA CBOC	4,765	4,744	99.56%	21	0.44%	4,707	20	17	21	0	0	0	0	0.17	0.68
(V10) (541GE) McCafferty	629	629	100.00%	0	0.00%	612	13	4	0	0	0	0	0	0.34	0.56
(V10) (541GF) Painesville	2,784	2,778	99.78%	6	0.22%	2,663	81	34	4	2	0	0	0	1.26	1.24
(V10) (541GG) Akron	6,414	6,338	98.82%	76	1.18%	5,853	301	184	62	1	7	6	1.36	3.60	2.38
(V10) (541GH) East Liverpool	1,213	1,207	99.51%	6	0.49%	1,161	22	24	6	0	0	0	0	0.85	1.66
(V10) (541GI) Warren	1,819	1,796	98.74%	23	1.26%	1,557	163	76	21	2	0	0	0	4.40	2.17
(V10) (541GJ) New Philadelphia	1,717	1,713	99.77%	4	0.23%	1,685	16	12	3	1	0	0	0	0.28	1.12
(V10) (541GK) Ravenna	1,727	1,720	99.59%	7	0.41%	1,708	6	6	7	0	0	0	0	0.18	0.93
(V10) (541GL) Parma	9,376	9,194	98.06%	182	1.94%	8,219	465	510	169	6	7	0	5.70	3.11	1.50
(V10) (541GM) Cleveland VA Clinic-Superior	80	80	100.00%	0	0.00%	80	0	0	0	0	0	0	0	0	0
(V10) (541PA) Cleveland PRRTP OH	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	0	0	0
(V10) (541QF) Cuyahoga County 4 VA Mobile Clinic	222	172	77.48%	50	22.52%	163	5	4	35	13	2	0	0	13.09	0
(V10) (552) Dayton, OH	29,137	28,505	97.83%	632	2.17%	26,042	1,307	1,156	596	35	0	1	1.13	5.25	2.10
(V10) (552) Dayton VAMC	22,296	21,777	97.67%	519	2.33%	19,844	1,002	931	494	25	0	0	0.88	5.00	1.64
(V10) (5529AA) VANURS Dayton	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	0	0	0.00
(V10) (552GA) Middletown	1,656	1,604	96.86%	52	3.14%	1,426	82	96	52	0	0	0	0	1.10	7.68
(V10) (552GB) Lima	2,086	2,056	98.56%	30	1.44%	1,917	97	42	20	10	0	0	0	2.12	9.16
(V10) (552GC) Richmond	1,814	1,791	98.73%	23	1.27%	1,669	84	38	23	0	0	0	0	1.49	7.14
(V10) (552GD) Springfield	1,284	1,276	99.38%	8	0.62%	1,185	42	49	7	0	0	1	0.50	3.39	6.07
(V10) (757) Columbus, OH	32,850	30,575	93.07%	2,275	6.93%	25,665	2,187	2,723	1,679	416	105	75	4.22	10.85	2.98
(V10) (757) Chalmers P Wylie Veterans OC	27,964	25,925	92.71%	2,039	7.29%	21,741	1,829	2,355	1,498	369	100	72	4.01	10.80	2.26
(V10) (757GA) Zanesville	1,228	1,134	92.35%	94	7.65%	973	71	90	68	22	3	1	7.04	16.31	8.40
(V10) (757GB) Grove City	1,149	1,133	98.61%	16	1.39%	1,021	51	61	13	3	0	0	1.60	5.75	2.93
(V10) (757GC) Marion	1,090	1,039	95.32%	51	4.68%	890	85	64	34	14	1	2	2.91	19.92	6.98
(V10) (757GD) Newark	1,415	1,340	94.70%	75	5.30%	1,036	151	153	66	8	1	0	6.12	10.46	6.34
(V10) (757QA) Columbus 1 VA Mobile Clinic	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0	0.00	0.00	0
(V11) (506) Ann Arbor, MI	38,326	36,266	94.63%	2,060	5.37%	31,713	2,072	2,481	1,456	424	79	101	4.59	7.85	2.28

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V11) (506) Ann Arbor VAMC	28,312	26,645	94.11%	1,667	5.89%	23,549	1,388	1,708	1,131	379	60	97	3.57	7.84	2.78	
(V11) (506GA) Toledo	7,622	7,247	95.08%	375	4.92%	6,081	535	631	307	45	19	4	6.19	8.37	0.40	
(V11) (506GB) Flint	1,164	1,152	98.97%	12	1.03%	1,002	59	91	12	0	0	0	4.95	1.85	3.15	
(V11) (506GC) Jackson	1,228	1,222	99.51%	6	0.49%	1,081	90	51	6	0	0	0	3.38	0.32	3.45	
(V11) (515) Battle Creek, MI	25,303	25,026	98.91%	277	1.09%	21,794	1,601	1,631	241	22	14	0	2.07	4.93	2.76	
(V11) (515) Battle Creek VAMC	11,980	11,893	99.27%	87	0.73%	10,389	660	844	67	7	13	0	2.21	4.46	2.03	
(V11) (515BU) Battle Creek Domiciliary	132	132	100.00%	0	0.00%	131	1	0	0	0	0	0	0	0	0	
(V11) (515BY) Wyoming	9,307	9,132	98.12%	175	1.88%	7,729	757	646	159	15	1	0	2.43	5.77	3.30	
(V11) (515GA) Muskegon	1,478	1,476	99.86%	2	0.14%	1,421	34	21	2	0	0	0	0.77	1.08	2.27	
(V11) (515GB) Lansing South	1,468	1,462	99.59%	6	0.41%	1,293	80	89	6	0	0	0	0	1.88	0.46	6.47
(V11) (515GC) Benton Harbor	938	931	99.25%	7	0.75%	831	69	31	7	0	0	0	0	2.21	2.57	0.54
(V11) (550) Danville, IL	20,536	20,042	97.59%	494	2.41%	17,853	973	1,216	441	48	4	1	3.99	4.83	3.14	
(V11) (550) Danville VAMC	11,467	11,367	99.13%	100	0.87%	10,472	435	460	95	5	0	0	1.42	3.74	0.48	
(V11) (550BY) Bob Michel VA OPC	4,899	4,575	93.39%	324	6.61%	3,743	295	537	284	36	3	1	6.31	7.84	10.37	
(V11) (550GA) Decatur	1,302	1,294	99.39%	8	0.61%	1,107	124	63	8	0	0	0	2.89	4.17	1.31	
(V11) (550GC) Lafayette	870	848	97.47%	22	2.53%	765	37	46	22	0	0	0	6.02	0.24	1.25	
(V11) (550GD) Springfield	1,465	1,450	98.98%	15	1.02%	1,336	39	75	12	2	1	0	3.03	4.03	0.34	
(V11) (550GF) Charleston	533	508	95.31%	25	4.69%	430	43	35	20	5	0	0	8.64	3.40	2.63	
(V11) (553) Detroit, MI	30,606	29,073	94.99%	1,533	5.01%	25,337	1,694	2,042	1,087	343	70	33	4.57	7.63	1.76	
(V11) (553) John D Dingell VAMC	28,776	27,249	94.69%	1,527	5.31%	23,703	1,570	1,976	1,081	343	70	33	5.25	7.74	1.79	
(V11) (553GA) Yale	696	696	100.00%	0	0.00%	684	7	5	0	0	0	0	0.68	0.68	0.64	
(V11) (553GB) Pontiac	1,134	1,128	99.47%	6	0.53%	950	117	61	6	0	0	0	3.72	3.87	1.89	
(V11) (583) Indianapolis, IN	41,879	40,315	96.27%	1,564	3.73%	35,686	1,873	2,756	1,394	157	10	3	1.98	5.85	3.33	
(V11) (583) Richard L Roudebush VAMC	38,147	36,590	95.92%	1,557	4.08%	32,077	1,810	2,703	1,387	157	10	3	2.50	5.93	4.00	
(V11) (583GA) Terre Haute	1,528	1,527	99.93%	1	0.07%	1,497	18	12	1	0	0	0	0.23	1.29	1.16	
(V11) (583GB) Bloomington	1,348	1,342	99.55%	6	0.45%	1,285	25	32	6	0	0	0	0.39	9.69	1.17	
(V11) (583GC) Martinsville	652	652	100.00%	0	0.00%	648	4	0	0	0	0	0	0.55	0.04	0.26	
(V11) (583GF) Wakeman	204	204	100.00%	0	0.00%	179	16	9	0	0	0	0	2.30	1.79	3.27	
(V11) (610) Northern Indiana HCS, IN	28,133	27,674	98.37%	459	1.63%	24,732	1,537	1,405	374	74	5	6	3.01	6.30	1.04	
(V11) (610) Marion VAMC	7,731	7,584	98.10%	147	1.90%	6,758	440	386	116	26	1	4	3.66	6.95	0.72	
(V11) (610A4) Fort Wayne VAMC	11,340	11,033	97.29%	307	2.71%	9,438	790	805	253	48	4	2	3.89	6.29	0.57	
(V11) (610BU) Marion VADOM	40	40	100.00%	0	0.00%	40	0	0	0	0	0	0	0	0	0	
(V11) (610GA) South Bend	2,753	2,750	99.89%	3	0.11%	2,650	73	27	3	0	0	0	0	1.65	0.73	0.33
(V11) (610GB) Muncie	1,755	1,755	100.00%	0	0.00%	1,597	92	66	0	0	0	0	0	2.36	0.47	3.82
(V11) (610GC) Goshen	957	957	100.00%	0	0.00%	924	25	8	0	0	0	0	0	1.31	0.00	1.35
(V11) (610GD) Peru	1,014	1,012	99.80%	2	0.20%	846	70	96	2	0	0	0	0	3.64	0.00	0.00
(V11) (610QA) Fort Wayne VA Clinic	2,543	2,543	100.00%	0	0.00%	2,479	47	17	0	0	0	0	0	0	0.96	
(V11) (655) Saginaw, MI	22,777	22,336	98.06%	441	1.94%	20,190	1,058	1,088	287	113	34	7	1.80	5.17	2.22	
(V11) (655) Aleda E Lutz VAMC	15,346	14,943	97.37%	403	2.63%	13,374	716	853	260	106	31	6	2.09	5.77	2.36	
(V11) (655GA) Gaylord	1,030	1,027	99.71%	3	0.29%	986	23	18	3	0	0	0	0.73	2.23	0.90	
(V11) (655GB) Traverse City	1,270	1,262	99.37%	8	0.63%	1,117	81	64	7	1	0	0	0	2.03	2.38	2.66
(V11) (655GC) Oscoda	450	449	99.78%	1	0.22%	390	43	16	0	1	0	0	0	3.02	2.06	1.12
(V11) (655GD) Lt Col Clement Van Wagoner VA Clinic	693	686	98.99%	7	1.01%	637	27	22	6	1	0	0	0	1.16	2.17	2.85

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V11) (655GE) Clare	1,382	1,381	99.93%	1	0.07%	1,251	76	54	1	0	0	0	1.52	3.47	2.20	
(V11) (655GF) Bad Axe	554	553	99.82%	1	0.18%	543	9	1	1	0	0	0	0.61	0.86	0.56	
(V11) (655GG) Cadillac	1,039	1,030	99.13%	9	0.87%	966	43	21	2	4	2	1	1.20	3.44	1.22	
(V11) (655GH) Cheboygan	528	528	100.00%	0	0.00%	516	11	1	0	0	0	0	0.30	1.06	0.62	
(V11) (655GI) Grayling	476	468	98.32%	8	1.68%	401	29	38	7	0	1	0	3.53	3.49	7.34	
(V11) (655QB) Grand Traverse	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0	0	0.00		
(V12) (537) Jesse Brown VAMC (Chicago), IL	39,483	38,417	97.30%	1,066	2.70%	34,249	1,944	2,224	785	239	42	0	3.49	6.07	2.01	
(V12) (537) Jesse Brown VAMC	30,247	29,468	97.42%	779	2.58%	26,433	1,363	1,672	570	182	27	0	4.28	5.40	1.41	
(V12) (537BY) Adam Benjamin Jr VA OPC	6,757	6,472	95.78%	285	4.22%	5,585	436	451	214	56	15	0	3.06	11.16	3.05	
(V12) (537GA) Chicago Heights	638	636	99.69%	2	0.31%	581	36	19	1	1	0	0	0.52	0.00	4.33	
(V12) (537GD) Lakeside	1,284	1,284	100.00%	0	0.00%	1,149	79	56	0	0	0	0	2.67		0.00	
(V12) (537HA) Auburn Gresham	557	557	100.00%	0	0.00%	501	30	26	0	0	0	0	4.08	0.00	0.71	
(V12) (556) Captain James A Lovell FHCC	29,887	29,836	99.83%	51	0.17%	27,909	1,185	742	49	2	0	0	2.36	2.38	0.93	
(V12) (556) Captain James A Lovell FHCC	26,078	26,035	99.84%	43	0.16%	24,440	985	610	41	2	0	0	2.51	2.20	0.72	
(V12) (556GA) Evanston	630	627	99.52%	3	0.48%	593	19	15	3	0	0	0	0.25	11.74	0.90	
(V12) (556GC) McHenry	1,986	1,981	99.75%	5	0.25%	1,795	123	63	5	0	0	0	0	2.12	8.61	1.58
(V12) (556GD) Kenosha	1,193	1,193	100.00%	0	0.00%	1,081	58	54	0	0	0	0	3.11	7.50	1.79	
(V12) (578) Hines, IL	47,982	45,450	94.72%	2,532	5.28%	40,049	2,486	2,915	1,979	467	81	5	4.63	7.90	3.19	
(V12) (578) Edward Hines Junior Hospital	38,185	35,934	94.11%	2,251	5.89%	31,733	1,827	2,374	1,733	437	76	5	6.00	8.23	2.61	
(V12) (578GA) Joliet	3,296	3,204	97.21%	92	2.79%	2,783	224	197	76	14	2	0	2.96	5.12	4.52	
(V12) (578GC) Kankakee County	1,301	1,251	96.16%	50	3.84%	1,095	79	77	44	6	0	0	3.96	5.37	3.87	
(V12) (578GD) Aurora	1,451	1,408	97.04%	43	2.96%	1,203	111	94	37	3	3	0	2.48	6.02	6.95	
(V12) (578GE) Hoffman Estates	930	877	94.30%	53	5.70%	737	76	64	49	4	0	0	0	7.28	6.05	2.36
(V12) (578GF) LaSalle	1,266	1,245	98.34%	21	1.66%	1,125	83	37	18	3	0	0	0	2.29	3.09	3.46
(V12) (578GG) Oak Lawn	1,553	1,531	98.58%	22	1.42%	1,373	86	72	22	0	0	0	0	2.70	2.36	2.69
(V12) (585) Iron Mountain, MI	11,122	11,053	99.38%	69	0.62%	10,124	661	268	57	11	1	0	2.04	2.96	0.56	
(V12) (585) Oscar G Johnson VAMC	7,185	7,129	99.22%	56	0.78%	6,350	552	227	46	10	0	0	3.45	3.03	0.68	
(V12) (585GA) Hancock	625	622	99.52%	3	0.48%	598	21	3	2	1	0	0	1.19	3.81	0.62	
(V12) (585GB) Rhinelander	1,110	1,106	99.64%	4	0.36%	1,061	34	11	4	0	0	0	1.98	2.06	0.14	
(V12) (585GC) Menominee	514	512	99.61%	2	0.39%	499	7	6	1	0	1	0	0.36	3.88	0.12	
(V12) (585GD) Ironwood	350	348	99.43%	2	0.57%	344	3	1	2	0	0	0	0	0.64	4.04	0.41
(V12) (585HA) Marquette MI	855	853	99.77%	2	0.23%	801	35	17	2	0	0	0	0	1.67	2.88	1.37
(V12) (585HB) Sault Saint Marie	483	483	100.00%	0	0.00%	471	9	3	0	0	0	0	0.84	1.30	0.19	
(V12) (607) Madison, WI	27,632	26,943	97.51%	689	2.49%	23,304	1,849	1,790	583	98	6	2	3.80	6.35	1.38	
(V12) (607) William S. Middleton Memorial Veterans Hospital	20,667	20,013	96.84%	654	3.16%	16,971	1,425	1,617	549	97	6	2	4.99	6.86	1.32	
(V12) (607GC) Janesville	991	983	99.19%	8	0.81%	856	88	39	8	0	0	0	5.73	1.11	0.43	
(V12) (607GD) Baraboo	738	731	99.05%	7	0.95%	663	48	20	7	0	0	0	0	2.78	0.73	1.02
(V12) (607GE) Beaver Dam	808	803	99.38%	5	0.62%	739	52	12	5	0	0	0	0	2.91	0.37	0.78
(V12) (607GF) Freeport	547	546	99.82%	1	0.18%	487	43	16	1	0	0	0	0	2.78	0.00	1.33
(V12) (607HA) Rockford	3,881	3,867	99.64%	14	0.36%	3,588	193	86	13	1	0	0	0	2.04	2.36	1.81
(V12) (676) Tomah, WI	16,979	16,762	98.72%	217	1.28%	15,390	666	706	203	14	0	0	2.30	5.44	1.63	
(V12) (676) Tomah VAMC	11,296	11,177	98.95%	119	1.05%	10,250	444	483	109	10	0	0	2.63	5.09	1.18	
(V12) (676BU) Tomah VADOM	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0	0.00	0.00		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V12) (676GA) Wausau	1,417	1,407	99.29%	10	0.71%	1,351	35	21	10	0	0	0	1.24	0.02	2.04	
(V12) (676GC) River Valley	2,050	2,039	99.46%	11	0.54%	1,881	95	63	11	0	0	0	2.75	2.64	1.11	
(V12) (676GD) Wisconsin Rapids	1,894	1,819	96.04%	75	3.96%	1,607	83	129	71	4	0	0	2.03	8.72	3.91	
(V12) (676GE) Clark County	320	318	99.38%	2	0.63%	299	9	10	2	0	0	0	2.56	0.00	0.65	
(V12) (695) Milwaukee, WI	57,883	55,467	95.83%	2,416	4.17%	48,223	3,425	3,819	1,838	410	101	67	5.02	7.54	3.68	
(V12) (695) Clement J Zablocki VAMC	39,260	37,802	96.29%	1,458	3.71%	32,876	2,361	2,565	1,120	231	71	36	4.78	6.83	2.47	
(V12) (695BU) VADOM Milwaukee	78	78	100.00%	0	0.00%	77	1	0	0	0	0	0	0	0	0	
(V12) (695BY) Appleton	6,385	6,025	94.36%	360	5.64%	5,018	395	612	321	29	5	5	6.20	10.75	7.22	
(V12) (695GA) Union Grove WI	1,228	1,217	99.10%	11	0.90%	1,136	46	35	6	4	0	1	3.03	1.72	1.42	
(V12) (695GC) Cleveland	1,174	1,148	97.79%	26	2.21%	984	93	71	20	4	1	1	7.33	2.00	4.56	
(V12) (695GD) Milo C Huempfner VA OPC	9,758	9,197	94.25%	561	5.75%	8,132	529	536	371	142	24	24	4.34	9.27	5.92	
(V15) (589) Columbia, MO	25,319	24,817	98.02%	502	1.98%	22,098	1,410	1,309	375	117	7	3	1.52	6.06	1.91	
(V15) (589A4) Harry S. Truman VAMC	19,197	18,709	97.46%	488	2.54%	16,388	1,121	1,200	361	117	7	3	1.92	6.36	2.50	
(V15) (589G8) Jefferson City, MO	1,428	1,422	99.58%	6	0.42%	1,311	91	20	6	0	0	0	0	1.21	3.20	1.15
(V15) (589GE) Kirksville	592	591	99.83%	1	0.17%	586	5	0	1	0	0	0	0	0.68	10.00	0.28
(V15) (589GF) Fort Leonard Wood VA Clinic	1,380	1,374	99.57%	6	0.43%	1,226	99	49	6	0	0	0	0	0.63	4.00	0.96
(V15) (589GH) Lake of the Ozarks	710	709	99.86%	1	0.14%	668	31	10	1	0	0	0	0	1.82	3.11	1.39
(V15) (589GX) Mexico	517	517	100.00%	0	0.00%	484	26	7	0	0	0	0	0	1.84	0.00	1.44
(V15) (589GY) St. James	449	449	100.00%	0	0.00%	407	26	16	0	0	0	0	0	2.25		0.93
(V15) (589JA) Sedalia	569	569	100.00%	0	0.00%	551	11	7	0	0	0	0	0	0.85	0.00	0.31
(V15) (589JD) Marshfield	473	473	100.00%	0	0.00%	473	0	0	0	0	0	0	0	0.13	0.00	0.66
(V15) (589ME) IDES Fort Leonard Wood	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589) Kansas City, MO	30,530	29,954	98.11%	576	1.89%	27,015	1,402	1,537	448	112	12	4	2.51	3.62	1.80	
(V15) (589) Kansas City VAMC	27,306	26,731	97.89%	575	2.11%	23,926	1,303	1,502	447	112	12	4	3.10	3.78	1.93	
(V15) (589G1) Warrensburg	1,023	1,023	100.00%	0	0.00%	973	29	21	0	0	0	0	0	2.08	0.66	1.56
(V15) (589GB) Belton	429	429	100.00%	0	0.00%	413	12	4	0	0	0	0	0	0.63	3.00	0.00
(V15) (589GC) Paola	314	314	100.00%	0	0.00%	311	3	0	0	0	0	0	0	0.09	0.00	0.50
(V15) (589GD) Nevada	583	582	99.83%	1	0.17%	547	31	4	1	0	0	0	0	1.78	0.00	0.96
(V15) (589GZ) Cameron	171	171	100.00%	0	0.00%	171	0	0	0	0	0	0	0	0.12	0.00	0.00
(V15) (589HK) Kansas City VA Mobile Clinic	107	107	100.00%	0	0.00%	106	1	0	0	0	0	0	0	0.15		0.00
(V15) (589JB) Excelsior Springs	576	576	100.00%	0	0.00%	547	23	6	0	0	0	0	0	2.36	0.00	0.77
(V15) (589MC) IDES Whiteman AFB	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589) Eastern KS HCS, KS	29,781	28,943	97.19%	838	2.81%	26,892	1,066	985	640	122	24	52	4.55	5.21	1.71	
(V15) (589A5) Colmery-O'Neil VAMC	14,252	13,659	95.84%	593	4.16%	12,504	636	519	421	99	24	49	8.52	6.00	1.58	
(V15) (589A6) Dwight D. Eisenhower VAMC	11,139	10,924	98.07%	215	1.93%	10,200	319	405	195	17	0	3	1.28	4.47	2.25	
(V15) (589BU) Leavenworth DCHV	1,733	1,729	99.77%	4	0.23%	1,682	33	14	4	0	0	0	0	0.00	0.41	
(V15) (589G9) Ft. Riley	140	140	100.00%	0	0.00%	139	1	0	0	0	0	0	0	0.00	0.15	
(V15) (589GI) St. Joseph	835	835	100.00%	0	0.00%	798	28	9	0	0	0	0	0	0.91	0.09	0.04
(V15) (589GJ) Wyandotte County	389	389	100.00%	0	0.00%	379	8	2	0	0	0	0	0	1.52	0.00	0.33
(V15) (589GM) Chanute	71	58	81.69%	13	18.31%	44	6	8	11	2	0	0	0	14.13		6.69
(V15) (589GN) Emporia	45	40	88.89%	5	11.11%	30	5	5	4	1	0	0	0	11.30		10.67
(V15) (589GP) Garnett	31	29	93.55%	2	6.45%	21	4	4	2	0	0	0	0	9.73		5.60

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V15) (589GR) Junction City	566	564	99.65%	2	0.35%	563	0	1	1	1	0	0	0.33	0.00	0.29	
(V15) (589GU) Lawrence	231	231	100.00%	0	0.00%	220	7	4	0	0	0	0	1.55	0.00	0.07	
(V15) (589GV) Ft. Scott	143	139	97.20%	4	2.80%	112	16	11	2	2	0	0	0	6.38	0.00	6.80
(V15) (589JE) Platte City	67	67	100.00%	0	0.00%	64	2	1	0	0	0	0	0	1.31		0.67
(V15) (589MA) Ft. Riley DES Clinic	122	122	100.00%	0	0.00%	119	1	2	0	0	0	0	0		0.56	0.00
(V15) (589MD) IDES Fort Leavenworth	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Wichita, KS	19,204	18,804	97.92%	400	2.08%	16,939	983	882	274	121	4	1	2.49	5.98	2.30	
(V15) (589A7) Robert J. Dole VAMC	16,705	16,323	97.71%	382	2.29%	14,583	927	813	257	120	4	1	3.18	6.23	2.00	
(V15) (589G2) Dodge City	295	293	99.32%	2	0.68%	288	2	3	2	0	0	0	0	0.58	0.00	4.13
(V15) (589G3) Liberal	61	61	100.00%	0	0.00%	57	2	2	0	0	0	0	0	0.93	0.00	2.28
(V15) (589G4) Hays	374	372	99.47%	2	0.53%	352	15	5	2	0	0	0	0	1.22	0.18	3.72
(V15) (589G5) Parsons	372	369	99.19%	3	0.81%	350	9	10	2	1	0	0	0	0.74	0.00	3.23
(V15) (589G7) Hutchinson	544	542	99.63%	2	0.37%	520	12	10	2	0	0	0	0	0.95	0.00	2.41
(V15) (589GW) Salina	833	824	98.92%	9	1.08%	772	16	36	9	0	0	0	0	2.19	0.00	3.94
(V15) (589MB) IDES McConnel AFB	20	20	100.00%	0	0.00%	17	0	3	0	0	0	0	0		4.15	0.00
(V15) (657) Marion, IL	22,609	21,627	95.66%	982	4.34%	18,018	1,576	2,033	785	153	39	5	6.94	7.48	2.79	
(V15) (657A5) Marion VAMC	10,929	10,528	96.33%	401	3.67%	8,781	791	956	307	80	12	2	9.50	6.73	2.78	
(V15) (657GJ) Evansville	6,228	5,755	92.41%	473	7.59%	4,523	460	772	393	64	15	1	10.95	9.25	3.03	
(V15) (657GK) Mt. Vernon	509	476	93.52%	33	6.48%	431	11	34	32	1	0	0	0	10.24	0.76	1.09
(V15) (657GL) Paducah	1,122	1,119	99.73%	3	0.27%	1,011	73	35	3	0	0	0	0	1.72	1.98	4.03
(V15) (657GM) Effingham	752	744	98.94%	8	1.06%	675	51	18	7	1	0	0	0	2.57	0.89	3.74
(V15) (657GO) Hanson	204	200	98.04%	4	1.96%	171	22	7	4	0	0	0	0	3.87	4.57	0.00
(V15) (657GP) Owensboro	957	946	98.85%	11	1.15%	812	74	60	11	0	0	0	0	4.17	2.30	1.40
(V15) (657GQ) Vincennes	337	329	97.63%	8	2.37%	269	27	33	6	0	1	1	1	7.46	2.89	2.13
(V15) (657GR) Mayfield	501	473	94.41%	28	5.59%	393	27	53	9	7	11	1	1	12.53	2.14	5.38
(V15) (657GT) Carbondale	730	725	99.32%	5	0.68%	677	30	18	5	0	0	0	0	1.89	2.51	1.91
(V15) (657GU) Harrisburg	340	332	97.65%	8	2.35%	275	10	47	8	0	0	0	0	6.81	4.79	0.00
(V15) (657) Poplar Bluff, MO	13,034	12,712	97.53%	322	2.47%	11,153	658	901	261	46	13	2	4.54	7.55	2.96	
(V15) (657A4) John J. Pershing VAMC	7,726	7,475	96.75%	251	3.25%	6,474	424	577	199	39	12	1	7.05	7.72	1.82	
(V15) (657GF) West Plains	1,256	1,243	98.96%	13	1.04%	1,164	29	50	12	0	1	0	1	1.41	7.04	5.11
(V15) (657GG) Paragould	768	752	97.92%	16	2.08%	653	37	62	16	0	0	0	0	5.99		1.18
(V15) (657GH) Cape Girardeau	1,267	1,259	99.37%	8	0.63%	1,115	84	60	8	0	0	0	0	2.41	4.10	5.14
(V15) (657GI) Farmington	1,283	1,252	97.58%	31	2.42%	1,084	55	113	23	7	0	1	5.01	11.89	4.44	
(V15) (657GV) Sikeston	734	731	99.59%	3	0.41%	663	29	39	3	0	0	0	0	2.12	4.30	3.40
(V15) (657) St. Louis, MO	41,082	40,562	98.73%	520	1.27%	34,264	3,488	2,810	483	32	2	3	6.22	4.57	2.17	
(V15) (657) John J. Cochran VAMC	25,704	25,296	98.41%	408	1.59%	21,210	2,217	1,869	379	26	0	3	6.90	4.66	1.66	
(V15) (657A0) St Louis-Jeff Bks.	12,114	12,027	99.28%	87	0.72%	10,401	872	754	79	6	2	0	6.92	4.08	2.32	
(V15) (657GA) Belleville	876	869	99.20%	7	0.80%	626	165	78	7	0	0	0	0	5.75	1.20	3.07
(V15) (657GB) St. Louis County	903	886	98.12%	17	1.88%	720	95	71	17	0	0	0	0	5.16	12.05	2.91
(V15) (657GD) St. Charles	1,069	1,068	99.91%	1	0.09%	935	100	33	1	0	0	0	0	3.12	8.80	2.98
(V15) (657GS) Washington	410	410	100.00%	0	0.00%	366	39	5	0	0	0	0	0	2.69	3.71	1.00
(V15) (657MA) IDES Scott AFB	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0	0	0.40	0.00	
(V16) (502) Alexandria, LA	20,748	19,353	93.28%	1,395	6.72%	16,877	1,111	1,365	970	216	121	88	11.86	8.44	2.61	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V16) (502) Alexandria VAMC	15,165	14,082	92.86%	1,083	7.14%	12,632	666	784	697	202	109	75	16.07	8.75	0.99
(V16) (502GA) Jennings	911	897	98.46%	14	1.54%	832	42	23	7	1	2	4	5.42	0.65	2.07
(V16) (502GB) Lafayette	2,709	2,445	90.25%	264	9.75%	1,669	298	478	234	11	10	9	13.35	4.40	5.06
(V16) (502GE) Lake Charles	350	348	99.43%	2	0.57%	328	18	2	2	0	0	0	1.44		
(V16) (502GF) Fort Polk	1,164	1,136	97.59%	28	2.41%	973	85	78	26	2	0	0	2.90	0.00	6.50
(V16) (502GG) Natchitoches	449	445	99.11%	4	0.89%	443	2	0	4	0	0	0	0.34	0.00	1.62
(V16) (520) Gulf Coast HCS, MS	50,237	49,134	97.80%	1,103	2.20%	43,039	3,086	3,009	857	206	32	8	5.96	5.36	3.00
(V16) (520) Biloxi VAMC	23,739	23,347	98.35%	392	1.65%	21,176	1,116	1,055	314	49	25	4	7.26	4.08	3.62
(V16) (520BZ) Pensacola	15,934	15,350	96.33%	584	3.67%	12,476	1,273	1,601	450	123	7	4	6.16	7.67	3.75
(V16) (520GA) Mobile	5,488	5,376	97.96%	112	2.04%	5,020	256	100	78	34	0	0	6.02	1.87	1.18
(V16) (520GB) Panama City Beach	2,428	2,419	99.63%	9	0.37%	2,094	166	159	9	0	0	0	5.53	0.26	1.81
(V16) (520GC) Eglin AFB	2,648	2,642	99.77%	6	0.23%	2,273	275	94	6	0	0	0	3.13	0.98	4.51
(V16) (564) Fayetteville, AR	35,384	34,879	98.57%	505	1.43%	31,479	1,606	1,794	390	86	9	20	1.99	4.58	1.31
(V16) (564) Fayetteville VAMC	19,688	19,270	97.88%	418	2.12%	16,913	979	1,378	310	79	9	20	2.36	5.24	1.72
(V16) (564BY) Gene Taylor	7,383	7,340	99.42%	43	0.58%	6,691	370	279	40	3	0	0	1.62	4.36	0.50
(V16) (564GA) Harrison	296	279	94.26%	17	5.74%	240	26	13	16	1	0	0	8.23	0.00	1.85
(V16) (564GB) Fort Smith	4,169	4,154	99.64%	15	0.36%	3,917	162	75	15	0	0	0	1.91	3.59	1.48
(V16) (564GC) Branson	2,804	2,793	99.61%	11	0.39%	2,708	39	46	8	3	0	0	1.05	0.70	1.53
(V16) (564GD) Ozark	357	356	99.72%	1	0.28%	347	6	3	1	0	0	0	1.56	0.00	0.10
(V16) (564GE) Jay	687	687	100.00%	0	0.00%	663	24	0	0	0	0	0	1.31	0.04	0.95
(V16) (580) Houston, TX	74,306	74,028	99.63%	278	0.37%	68,650	2,951	2,427	245	29	3	1	2.54	1.78	1.59
(V16) (580) Michael E DeBakey VAMC	49,977	49,788	99.62%	189	0.38%	46,426	1,860	1,502	167	18	3	1	3.04	1.55	1.75
(V16) (580BY) Beaumont	4,228	4,228	100.00%	0	0.00%	3,932	98	198	0	0	0	0	1.23	7.50	0.34
(V16) (580BZ) Charles Wilson VA OPC	2,835	2,794	98.55%	41	1.45%	2,352	246	196	33	8	0	0	4.33	6.33	2.91
(V16) (580GC) Galveston County	3,711	3,709	99.95%	2	0.05%	3,614	59	36	1	1	0	0	0.76	0.71	0.50
(V16) (580GD) Conroe	3,690	3,658	99.13%	32	0.87%	3,257	216	185	32	0	0	0	2.97	3.42	2.16
(V16) (580GE) Katy	3,259	3,254	99.85%	5	0.15%	2,989	126	139	4	1	0	0	2.52	1.76	1.29
(V16) (580GF) Lake Jackson	962	962	100.00%	0	0.00%	851	84	27	0	0	0	0	2.91		2.97
(V16) (580GG) Richmond	2,152	2,150	99.91%	2	0.09%	2,034	67	49	1	1	0	0	1.48	1.55	1.12
(V16) (580GH) Tomball	3,492	3,485	99.80%	7	0.20%	3,195	195	95	7	0	0	0	2.37	1.57	1.54
(V16) (586) Jackson, MS	28,883	28,225	97.72%	658	2.28%	25,604	1,503	1,118	501	122	26	9	5.27	4.21	0.34
(V16) (586) G. V. (Sonny) Montgomery VAMC	24,574	23,937	97.41%	637	2.59%	21,954	1,106	877	481	122	25	9	6.36	4.23	0.33
(V16) (586GA) Durant (Kosciusko)	507	507	100.00%	0	0.00%	388	92	27	0	0	0	0	4.13		3.81
(V16) (586GB) Meridian	737	730	99.05%	7	0.95%	573	81	76	7	0	0	0	5.76	0.00	0.00
(V16) (586GC) Greenville	341	337	98.83%	4	1.17%	222	58	57	4	0	0	0	7.62	0.00	0.00
(V16) (586GD) Hattiesburg	1,433	1,424	99.37%	9	0.63%	1,391	15	18	9	0	0	0	1.39	0.00	0.02
(V16) (586GE) Natchez (Adams County)	336	335	99.70%	1	0.30%	259	56	20	0	0	1	0	4.96	0.00	0.00
(V16) (586GF) Columbus	466	466	100.00%	0	0.00%	452	6	8	0	0	0	0	1.11	0.00	0.02
(V16) (586GG) McComb	489	489	100.00%	0	0.00%	365	89	35	0	0	0	0	4.90		0.00
(V16) (598) Little Rock, AR	47,183	45,879	97.24%	1,304	2.76%	40,356	2,735	2,788	1,140	145	18	1	5.15	5.52	2.27
(V16) (598) John L McClellan Memorial Veterans Hospital	18,565	18,010	97.01%	555	2.99%	15,738	992	1,280	486	57	11	1	8.26	5.47	0.00
(V16) (598A0) Central AR. Veterans HCS NLR	19,900	19,356	97.27%	544	2.73%	17,146	1,042	1,168	462	76	6	0	5.83	5.60	2.36

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15		
(V16) (598GA) Mountain Home	931	931	100.00%	0	0.00%	814	90	27	0	0	0	0	2.78	1.22	2.51		
(V16) (598GB) El Dorado	963	963	100.00%	0	0.00%	846	77	40	0	0	0	0	4.50	0.00	1.76		
(V16) (598GC) Hot Springs	1,725	1,707	98.96%	18	1.04%	1,505	161	41	18	0	0	0	3.51	1.93	1.98		
(V16) (598GD) Mena	455	455	100.00%	0	0.00%	450	4	1	0	0	0	0	0.14	0.00	1.06		
(V16) (598GE) Pine Bluff	902	874	96.90%	28	3.10%	689	120	65	28	0	0	0	0	7.94	0.00	5.56	
(V16) (598GF) Searcy	1,028	1,010	98.25%	18	1.75%	886	94	30	18	0	0	0	0	4.64	0.00	2.25	
(V16) (598GG) Conway	1,914	1,773	92.63%	141	7.37%	1,484	154	135	128	12	1	0	8.33	9.32	0.85		
(V16) (598GH) Russellville	800	800	100.00%	0	0.00%	798	1	1	0	0	0	0	0.27	0.17	0.00		
(V16) (623) Muskogee, OK	24,234	23,134	95.46%	1,100	4.54%	19,379	1,937	1,818	868	150	30	52	5.61	7.10	4.71		
(V16) (623) Jack C Montgomery VAMC	12,321	11,740	95.28%	581	4.72%	10,107	804	829	469	67	19	26	3.81	7.01	3.40		
(V16) (623BY) Tulsa	10,448	9,932	95.06%	516	4.94%	7,852	1,110	970	397	82	11	26	7.92	7.39	6.74		
(V16) (623GA) Hartshorne	629	629	100.00%	0	0.00%	592	20	17	0	0	0	0	0.31	1.38	2.87		
(V16) (623GB) Vinita	836	833	99.64%	3	0.36%	828	3	2	2	1	0	0	0.72	1.47	0.58		
(V16) (629) New Orleans, LA	37,146	35,920	96.70%	1,226	3.30%	30,770	2,657	2,493	922	301	3	0	5.30	7.20	3.34		
(V16) (629) New Orleans VAMC	24,035	23,085	96.05%	950	3.95%	19,723	1,606	1,756	733	214	3	0	7.36	7.80	1.28		
(V16) (629BY) Baton Rouge	7,108	6,891	96.95%	217	3.05%	5,819	595	477	148	69	0	0	3.39	4.99	8.26		
(V16) (629GA) Houma	1,353	1,326	98.00%	27	2.00%	1,127	131	68	25	2	0	0	5.63	0.98	5.93		
(V16) (629GB) Hammond	1,620	1,615	99.69%	5	0.31%	1,423	123	69	4	1	0	0	0	4.13	4.46	0.14	
(V16) (629GC) Slidell	1,743	1,725	98.97%	18	1.03%	1,555	109	61	3	15	0	0	0	5.34	5.64	0.57	
(V16) (629GD) St. John	620	611	98.55%	9	1.45%	538	45	28	9	0	0	0	0	4.23	3.71	3.54	
(V16) (629GE) Franklin	271	271	100.00%	0	0.00%	239	19	13	0	0	0	0	0	4.32	4.17	3.09	
(V16) (629GF) Bogalusa	396	396	100.00%	0	0.00%	346	29	21	0	0	0	0	0	5.89	0.00	0.49	
(V16) (635) Oklahoma City, OK	40,222	38,648	96.09%	1,574	3.91%	34,763	1,909	1,976	1,229	242	67	36	4.85	8.05	2.37		
(V16) (635) Oklahoma City VAMC	32,615	31,192	95.64%	1,423	4.36%	28,170	1,456	1,566	1,109	217	64	33	5.46	8.14	2.47		
(V16) (635GA) Lawton	2,802	2,713	96.82%	89	3.18%	2,277	168	268	71	17	0	1	7.28	7.00	2.71		
(V16) (635GB) Wichita Falls	954	945	99.06%	9	0.94%	812	81	52	7	2	0	0	3.76	5.65	2.71		
(V16) (635GC) Blackwell	142	141	99.30%	1	0.70%	139	1	1	0	0	1	0	0.34	0.00	0.00		
(V16) (635GD) Ada	416	415	99.76%	1	0.24%	398	14	3	1	0	0	0	0	1.07	0.88	3.46	
(V16) (635GE) Stillwater	477	476	99.79%	1	0.21%	451	22	3	0	0	0	0	0	1	3.47	0.29	0.00
(V16) (635GF) Altus	158	158	100.00%	0	0.00%	157	1	0	0	0	0	0	0	0.00	0.75	0.00	
(V16) (635GG) Enid	152	152	100.00%	0	0.00%	149	2	1	0	0	0	0	0	0.16	0.00	0.09	
(V16) (635HB) Ardmore	479	474	98.96%	5	1.04%	467	4	3	2	1	1	1	0.67	6.75	0.30		
(V16) (635QB) South Oklahoma City	2,027	1,982	97.78%	45	2.22%	1,743	160	79	39	5	1	0	4.81	0.50	1.02		
(V16) (667) Shreveport, LA	23,565	23,368	99.16%	197	0.84%	21,504	1,173	691	171	22	4	0	3.48	2.28	1.37		
(V16) (667) Overton Brooks VAMC	18,301	18,130	99.07%	171	0.93%	16,551	967	612	152	18	1	0	5.16	2.45	1.37		
(V16) (667GA) Texarkana	1,701	1,683	98.94%	18	1.06%	1,566	83	34	11	4	3	0	2.73	1.11	2.35		
(V16) (667GB) Monroe	1,839	1,836	99.84%	3	0.16%	1,791	25	20	3	0	0	0	0.96	0.22	0.00		
(V16) (667GC) Longview	1,711	1,706	99.71%	5	0.29%	1,583	98	25	5	0	0	0	0	1.86	0.85	2.19	
(V16) (667MA) IDES Barksdale AFB	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0	0	0.00	0.00	0.00	
(V17) (549) Dallas, TX	80,780	79,986	99.02%	794	0.98%	73,255	3,703	3,028	717	65	5	7	4.12	2.45	1.02		
(V17) (549) Dallas VAMC	52,503	52,027	99.09%	476	0.91%	48,492	1,724	1,811	420	46	4	6	4.51	2.47	0.26		
(V17) (549A4) Sam Rayburn Memorial Veterans Center	7,468	7,446	99.71%	22	0.29%	6,685	399	362	22	0	0	0	0	2.52	2.83	1.92	
(V17) (549BY) Fort Worth VA Clinic	15,232	15,124	99.29%	108	0.71%	13,654	931	539	91	16	0	1	3.04	2.30	1.78		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V17) (549GA) Tyler	706	706	100.00%	0	0.00%	682	23	1	0	0	0	0	0	1.28	1.57	
(V17) (549GD) Denton	1,306	1,189	91.04%	117	8.96%	966	146	77	117	0	0	0	0	9.24	1.67	1.89
(V17) (549GE) Bridgeport	217	216	99.54%	1	0.46%	192	22	2	1	0	0	0	0	3.45	0.00	3.24
(V17) (549GF) Granbury	309	308	99.68%	1	0.32%	209	80	19	1	0	0	0	0	5.70	5.50	
(V17) (549GH) Greenville	306	306	100.00%	0	0.00%	254	43	9	0	0	0	0	0	3.50	0.00	1.37
(V17) (549GJ) Sherman	869	868	99.88%	1	0.12%	658	147	63	0	0	1	0	0	4.94	0.00	2.67
(V17) (549GK) Polk Street	646	636	98.45%	10	1.55%	525	66	45	10	0	0	0	0	3.67		
(V17) (549QC) Broadway	1,218	1,160	95.24%	58	4.76%	938	122	100	55	3	0	0	0	5.87	0.61	
(V17) (671) San Antonio, TX	57,967	53,999	93.15%	3,968	6.85%	47,516	2,850	3,633	2,692	1,040	106	130	8.40	8.26	2.61	
(V17) (671) Audie L Murphy Memorial Veterans Hospital	40,020	36,917	92.25%	3,103	7.75%	32,576	1,890	2,451	2,028	886	87	102	9.42	8.64	1.48	
(V17) (671A4) Kerrville VAMC	3,525	3,276	92.94%	249	7.06%	2,895	164	217	151	83	11	4	11.03	6.10	1.65	
(V17) (671BU) San Antonio Domiciliary	503	503	100.00%	0	0.00%	475	22	6	0	0	0	0	0	0.00		
(V17) (671BY) Frank M Tejeda VA OPC	7,782	7,518	96.61%	264	3.39%	6,702	350	466	223	34	0	7	7.22	3.21	2.79	
(V17) (671GB) Victoria	989	967	97.78%	22	2.22%	835	46	86	22	0	0	0	0	3.82	4.82	2.52
(V17) (671GF) South Bexar County	1,270	1,131	89.06%	139	10.94%	928	83	120	115	18	2	4	12.05			
(V17) (671GH) Beeville	163	163	100.00%	0	0.00%	163	0	0	0	0	0	0	0	0.00		
(V17) (671GK) San Antonio	1,121	1,118	99.73%	3	0.27%	930	132	56	1	2	0	0	0	3.73		
(V17) (671GL) New Braunfels VA Clinic	211	211	100.00%	0	0.00%	198	11	2	0	0	0	0	0	1.55		
(V17) (671GN) Seguin	95	95	100.00%	0	0.00%	71	15	9	0	0	0	0	0	4.29		
(V17) (671GO) North Central Federal VA Clinic	2,288	2,100	91.78%	188	8.22%	1,743	137	220	152	17	6	13	10.56	5.33	5.94	
(V17) (674) Temple, TX	69,158	66,428	96.05%	2,730	3.95%	56,022	4,596	5,810	2,416	218	45	51	8.71	6.02	3.98	
(V17) (674) Olin E Teague Veterans Center	38,390	36,334	94.64%	2,056	5.36%	30,620	2,554	3,160	1,829	170	29	28	12.45	6.36	5.67	
(V17) (674A4) Doris Miller VAMC	7,609	7,496	98.51%	113	1.49%	6,464	475	557	96	15	1	1	6.04	3.68	2.25	
(V17) (674BY) Austin	17,506	17,001	97.12%	505	2.88%	14,210	1,077	1,714	444	29	14	18	9.38	6.01	2.00	
(V17) (674GA) Palestine	983	979	99.59%	4	0.41%	890	78	11	2	0	1	1	1	2.46	2.61	6.75
(V17) (674GB) Brownwood	1,151	1,148	99.74%	3	0.26%	1,045	65	38	3	0	0	0	0	2.16	3.18	1.43
(V17) (674GC) Bryan	1,712	1,690	98.71%	22	1.29%	1,465	149	76	17	2	0	3	3.38	2.75	8.28	
(V17) (674GD) Cedar Park	1,605	1,581	98.50%	24	1.50%	1,204	138	239	23	1	0	0	0	6.89	6.58	3.16
(V17) (674HB) LaGrange	202	199	98.51%	3	1.49%	124	60	15	2	1	0	0	0	6.67	9.00	6.29
(V17) (740) VA Texas Valley Coastal Bend HCS	20,758	19,736	95.08%	1,022	4.92%	17,661	992	1,083	453	323	94	152	5.82	12.03	2.39	
(V17) (740) Harlingen VA Clinic	4,051	3,731	92.10%	320	7.90%	3,178	308	245	154	81	37	48	12.52	10.42	0.68	
(V17) (740GA) Harlingen	4,305	4,009	93.12%	296	6.88%	3,648	152	209	149	97	25	25	7.29	13.84	2.48	
(V17) (740GB) McAllen	5,363	5,303	98.88%	60	1.12%	4,818	200	285	36	22	0	2	2.33	7.07	3.43	
(V17) (740GC) Corpus Christi	5,336	5,006	93.82%	330	6.18%	4,421	284	301	104	121	28	77	8.01	19.13	1.77	
(V17) (740GD) Laredo	1,703	1,687	99.06%	16	0.94%	1,596	48	43	10	2	4	0	2.79	1.39	1.68	
(V18) (501) New Mexico HCS	36,698	35,841	97.66%	857	2.34%	31,702	2,070	2,069	619	202	25	11	3.78	4.90	4.18	
(V18) (501) Raymond G Murphy VAMC	28,488	27,779	97.51%	709	2.49%	24,431	1,597	1,751	503	177	21	8	5.35	4.72	3.67	
(V18) (501G2) Las Vegas	731	721	98.63%	10	1.37%	656	49	16	7	2	1	0	1.48	0.00	6.61	
(V18) (501GA) Artesia	647	642	99.23%	5	0.77%	602	23	17	4	1	0	0	0.66	0.00	9.04	
(V18) (501GB) Farmington	833	806	96.76%	27	3.24%	727	51	28	20	7	0	0	3.96	0.00	5.57	
(V18) (501GC) Silver City	551	550	99.82%	1	0.18%	535	9	6	1	0	0	0	0.92	0.00	3.61	
(V18) (501GD) Gallup NM	331	323	97.58%	8	2.42%	307	9	7	7	0	1	0	0.00	0.14	10.41	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																	
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15		
(V18) (501GE) Espanola	367	360	98.09%	7	1.91%	334	24	2	1	2	1	3	1.59	0.00	17.98		
(V18) (501GH) Truth or Consequences	383	383	100.00%	0	0.00%	383	0	0	0	0	0	0	0.05	0.00	0.00		
(V18) (501GI) Alamogordo	489	487	99.59%	2	0.41%	420	54	13	1	0	1	0	3.35	0.00	6.87		
(V18) (501GJ) Durango	649	648	99.85%	1	0.15%	642	4	2	1	0	0	0	0.26	0.00	0.37		
(V18) (501GK) Santa Fe	827	824	99.64%	3	0.36%	729	57	38	3	0	0	0	3.42	0.19	2.53		
(V18) (501GM) Northwest Metro VA Clinic	2,036	1,953	95.92%	83	4.08%	1,579	186	188	70	13	0	0	4.82	11.67	5.63		
(V18) (501HB) Raton	311	310	99.68%	1	0.32%	302	7	1	1	0	0	0	0	1.10	0.00	4.82	
(V18) (501MA) IDES Kirtland AFB	55	55	100.00%	0	0.00%	55	0	0	0	0	0	0	0	0.00	0.00	0.00	
(V18) (504) Amarillo, TX	16,666	15,829	94.98%	837	5.02%	14,494	628	707	616	177	40	4	5.90	7.89	0.42		
(V18) (504) Thomas E Creek VAMC	11,675	11,027	94.45%	648	5.55%	10,160	395	472	452	154	39	3	9.45	8.09	0.15		
(V18) (504BY) Lubbock TX	4,374	4,187	95.72%	187	4.28%	3,775	191	221	162	23	1	1	2.83	7.24	0.24		
(V18) (504BZ) Clovis	515	515	100.00%	0	0.00%	466	38	11	0	0	0	0	0.67	21.00	2.37		
(V18) (504GA) Childress	73	73	100.00%	0	0.00%	72	1	0	0	0	0	0	0	0.84	0.00	0.00	
(V18) (504HB) Dalhart	29	27	93.10%	2	6.90%	21	3	3	2	0	0	0	0	10.75	0.00	0.00	
(V18) (519) Big Spring, TX	8,183	8,051	98.39%	132	1.61%	6,984	545	522	119	13	0	0	2.95	6.47	0.98		
(V18) (519) George H OBrien Jr VAMC	2,911	2,831	97.25%	80	2.75%	2,418	178	235	79	1	0	0	2.15	6.24	0.85		
(V18) (519GA) Permian Basin	1,605	1,588	98.94%	17	1.06%	1,303	144	141	15	2	0	0	4.31	7.23	1.64		
(V18) (519GB) Hobbs	296	295	99.66%	1	0.34%	288	3	4	1	0	0	0	0	0.78	0.00	0.17	
(V18) (519GD) Fort Stockton	44	34	77.27%	10	22.73%	29	0	5	10	0	0	0	0	12.07	0.00	0.00	
(V18) (519HC) Abilene	2,077	2,058	99.09%	19	0.91%	1,755	186	117	9	10	0	0	0	3.05	6.72	1.56	
(V18) (519HD) Stamford	19	19	100.00%	0	0.00%	15	4	0	0	0	0	0	0	0	3.42	0.00	0.00
(V18) (519HF) San Angelo	1,231	1,226	99.59%	5	0.41%	1,176	30	20	5	0	0	0	0	1.73	7.43	0.43	
(V18) (644) Phoenix, AZ	59,885	56,493	94.34%	3,392	5.66%	47,774	3,850	4,869	2,632	606	85	69	7.54	8.05	2.90		
(V18) (644) Carl T Hayden VAMC	41,580	38,919	93.60%	2,661	6.40%	32,505	2,737	3,677	2,067	458	68	68	9.62	8.32	2.59		
(V18) (644BY) Southeast	9,031	8,467	93.75%	564	6.25%	7,194	582	691	409	139	16	0	8.09	9.54	3.61		
(V18) (644GA) Sun City	5,251	5,185	98.74%	66	1.26%	4,599	289	297	63	2	1	0	3.43	2.95	4.98		
(V18) (644GB) Show Low	871	814	93.46%	57	6.54%	706	74	34	57	0	0	0	0	7.00	8.27	0.08	
(V18) (644GD) Payson	122	122	100.00%	0	0.00%	117	5	0	0	0	0	0	0	3.29	0.29	0.28	
(V18) (644GE) Thunderbird	2,005	1,969	98.20%	36	1.80%	1,773	92	104	28	7	0	1	3.27	6.52	1.54		
(V18) (644GF) Globe	285	285	100.00%	0	0.00%	265	13	7	0	0	0	0	0	2.21	5.00	0.38	
(V18) (644GG) Northeast Phoenix VA Clinic	740	732	98.92%	8	1.08%	615	58	59	8	0	0	0	0	6.46	1.73	1.84	
(V18) (649) Northern Arizona HCS	15,392	14,862	96.56%	530	3.44%	13,736	587	539	373	104	33	20	3.61	8.45	0.83		
(V18) (649) Bob Stump VAMC	11,562	11,140	96.35%	422	3.65%	10,363	407	370	278	91	33	20	2.68	8.36	1.11		
(V18) (649GA) Kingman	1,020	960	94.12%	60	5.88%	876	43	41	60	0	0	0	8.93	2.03	0.36		
(V18) (649GB) Flagstaff	731	713	97.54%	18	2.46%	606	34	73	18	0	0	0	2.97	13.61	0.00		
(V18) (649GC) Lake Havasu	1,084	1,076	99.26%	8	0.74%	992	67	17	6	2	0	0	0	2.65	1.41	0.28	
(V18) (649GD) Anthem	358	358	100.00%	0	0.00%	335	15	8	0	0	0	0	0	2.65	0.57	0.00	
(V18) (649GE) Cottonwood	636	614	96.54%	22	3.46%	564	20	30	11	11	0	0	0	6.28	1.17	0.05	
(V18) (649QC) Chinle VA Mobile Clinic	1	1	100.00%	0	0.00%	0	1	0	0	0	0	0	0	14.00	0.00	0.00	
(V18) (678) Southern Arizona HCS	40,421	38,739	95.84%	1,682	4.16%	34,264	2,283	2,192	1,105	386	83	108	5.92	6.19	2.54		
(V18) (678) Tucson VAMC	29,903	28,524	95.39%	1,379	4.61%	24,988	1,745	1,791	895	303	79	102	6.95	7.03	2.12		
(V18) (678GA) Sierra Vista	2,325	2,208	94.97%	117	5.03%	1,993	106	109	66	50	1	0	5.76	5.65	6.04		
(V18) (678GB) Yuma	1,496	1,459	97.53%	37	2.47%	1,376	38	45	31	6	0	0	3.45	2.62	2.05		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V18) (678GC) Casa Grande	2,212	2,168	98.01%	44	1.99%	2,032	99	37	27	10	1	6	5.99	0.68	4.32	
(V18) (678GD) Safford	231	231	100.00%	0	0.00%	193	31	7	0	0	0	0	0	3.47	3.00	3.11
(V18) (678GE) Green Valley	396	394	99.49%	2	0.51%	384	4	6	2	0	0	0	0	0.68	3.50	0.00
(V18) (678GF) Northwest Tucson VA Clinic	2,030	1,990	98.03%	40	1.97%	1,804	106	80	35	3	2	0	4.79	2.43	0.06	
(V18) (678GG) Southeast Tucson VA Clinic	1,786	1,723	96.47%	63	3.53%	1,452	154	117	49	14	0	0	7.93	3.21	3.15	
(V18) (678MA) IDES Davis-Monthan AFB	19	19	100.00%	0	0.00%	19	0	0	0	0	0	0	0	0.00	0.00	
(V18) (678MB) IDES Fort Huachuca	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0	0	0.00	0.00	
(V18) (756) El Paso, TX	22,516	21,634	96.08%	882	3.92%	17,988	1,631	2,015	699	164	13	6	6.73	6.17	6.49	
(V18) (756) El Paso VA Clinic	19,093	18,332	96.01%	761	3.99%	15,471	1,321	1,540	600	143	12	6	7.49	5.93	5.96	
(V18) (756GA) Las Cruces	1,422	1,368	96.20%	54	3.80%	1,138	123	107	43	11	0	0	3.39	9.40	9.03	
(V18) (756GB) El Paso Eastside	1,383	1,316	95.16%	67	4.84%	1,160	80	76	56	10	1	0	6.90	1.09	5.83	
(V18) (756MA) IDES Fort Bliss	618	618	100.00%	0	0.00%	219	107	292	0	0	0	0	0	12.56	10.61	
(V19) (436) Montana HCS	20,313	19,192	94.48%	1,121	5.52%	17,045	994	1,153	847	174	59	41	5.25	9.38	1.96	
(V19) (436) Fort Harrison VA Medical Center	7,989	7,445	93.19%	544	6.81%	6,527	393	525	389	102	32	21	9.89	9.68	1.92	
(V19) (436GA) Anaconda	188	181	96.28%	7	3.72%	173	4	4	6	1	0	0	4.33	0.00	0.00	
(V19) (436GB) Great Falls	1,599	1,582	98.94%	17	1.06%	1,430	88	64	15	1	0	1	3.53	0.46	1.29	
(V19) (436GC) Missoula	2,509	2,401	95.70%	108	4.30%	2,191	98	112	76	21	6	5	5.04	6.97	3.39	
(V19) (436GD) Bozeman	1,025	1,016	99.12%	9	0.88%	861	95	60	9	0	0	0	4.35	3.92	1.22	
(V19) (436GF) Kalispell	1,626	1,501	92.31%	125	7.69%	1,356	76	69	114	9	1	1	5.25	17.77	2.87	
(V19) (436GH) Billings	3,994	3,689	92.36%	305	7.64%	3,194	186	309	232	40	20	13	4.81	10.61	1.04	
(V19) (436GI) Glasgow	94	94	100.00%	0	0.00%	89	4	1	0	0	0	0	0.80	0.80		
(V19) (436GJ) Miles City VA Clinic	389	386	99.23%	3	0.77%	365	19	2	3	0	0	0	2.13	0.00	0.00	
(V19) (436GK) Glendive	130	130	100.00%	0	0.00%	125	4	1	0	0	0	0	0.98	2.14	1.25	
(V19) (436GL) Cut Bank	215	214	99.53%	1	0.47%	212	2	0	1	0	0	0	0.53	0.50	0.00	
(V19) (436GM) Lewistown	221	219	99.10%	2	0.90%	201	15	3	2	0	0	0	1.79	3.47	1.75	
(V19) (436HC) Merril Lundman VA OPC	328	328	100.00%	0	0.00%	316	9	3	0	0	0	0	1.16	0.00	0.00	
(V19) (436MA) IDES Malmstrom AFB	6	6	100.00%	0	0.00%	5	1	0	0	0	0	0	0	1.50		
(V19) (442) Cheyenne, WY	14,163	13,378	94.46%	785	5.54%	11,784	688	906	605	160	15	5	3.04	7.07	3.10	
(V19) (442) Cheyenne VA Medical Center	8,783	8,323	94.76%	460	5.24%	7,370	418	535	358	87	11	4	2.95	5.92	1.92	
(V19) (442GB) Sidney	156	156	100.00%	0	0.00%	141	6	9	0	0	0	0	2.14	8.00	2.26	
(V19) (442GC) Fort Collins	2,727	2,533	92.89%	194	7.11%	2,193	148	192	144	46	3	1	3.29	10.42	5.66	
(V19) (442GD) Greeley	2,189	2,078	94.93%	111	5.07%	1,818	105	155	89	21	1	0	2.21	9.41	2.39	
(V19) (442HK) Wheatland VA Mobile Clinic	79	77	97.47%	2	2.53%	70	3	4	2	0	0	0	3.33			
(V19) (442QA) Rawlins	61	56	91.80%	5	8.20%	46	3	7	5	0	0	0	7.28		0.00	
(V19) (442QB) Torrington VA Mobile Clinic	168	155	92.26%	13	7.74%	146	5	4	7	6	0	0	5.30		2.33	
(V19) (554) Denver, CO	56,812	51,569	90.77%	5,243	9.23%	43,352	3,503	4,714	3,390	1,239	333	281	11.78	11.38	4.67	
(V19) (554) Denver VA Medical Center	29,352	26,784	91.25%	2,568	8.75%	22,341	1,932	2,511	1,925	497	97	49	10.41	9.71	4.71	
(V19) (554AB) VANURS Pueblo	1	1	100.00%	0	0.00%	0	0	0	0	0	0	0	0	0		
(V19) (554GB) Aurora	2,115	1,814	85.77%	301	14.23%	1,524	103	187	194	102	3	2	14.33	9.67	0.27	
(V19) (554GC) Golden	6,143	6,061	98.67%	82	1.33%	5,069	454	538	80	2	0	0	4.80	5.02	1.60	
(V19) (554GD) Pueblo	5,341	4,853	90.86%	488	9.14%	4,190	260	403	319	126	17	26	10.37	14.17	4.87	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V19) (554GE) PFC Floyd K Lindstrom VA Clinic	12,447	10,699	85.96%	1,748	14.04%	9,230	592	877	818	510	216	204	18.69	18.62	6.49	
(V19) (554GF) Alamosa	373	352	94.37%	21	5.63%	294	31	27	19	2	0	0	5.11	21.36	0.94	
(V19) (554GG) La Junta	475	473	99.58%	2	0.42%	450	16	7	2	0	0	0	1.46	5.97	0.77	
(V19) (554GH) Lamar	125	123	98.40%	2	1.60%	92	20	11	2	0	0	0	7.34	7.00	1.32	
(V19) (554GI) Burlington	93	89	95.70%	4	4.30%	61	8	20	4	0	0	0	11.56	0.00	3.04	
(V19) (554MA) IDES Fort Carson	347	320	92.22%	27	7.78%	101	87	132	27	0	0	0	0	14.55	13.31	
(V19) (575) Grand Junction, CO	11,241	10,750	95.63%	491	4.37%	9,491	671	588	312	132	35	12	3.61	8.81	2.22	
(V19) (575) Grand Junction VAMC	10,544	10,069	95.50%	475	4.50%	8,910	637	522	300	129	34	12	3.99	8.90	2.19	
(V19) (575GA) Montrose	646	630	97.52%	16	2.48%	533	34	63	12	3	1	0	1.69	7.83	2.97	
(V19) (575GB) Major William Edward Adams VA Clinic	51	51	100.00%	0	0.00%	48	0	3	0	0	0	0	0.00	3.67	3.67	
(V19) (660) Salt Lake City, UT	29,497	27,162	92.08%	2,335	7.92%	22,807	1,860	2,495	1,890	340	80	25	4.89	10.96	2.90	
(V19) (660) George E. Wahlen VAMC	21,548	19,377	89.92%	2,171	10.08%	15,778	1,439	2,160	1,752	322	75	22	7.01	11.22	2.33	
(V19) (660GA) Pocatello	1,833	1,812	98.85%	21	1.15%	1,648	110	54	19	1	1	0	3.15	8.20	2.38	
(V19) (660GB) Ogden	2,184	2,122	97.16%	62	2.84%	1,856	135	131	52	8	1	1	4.67	8.48	6.87	
(V19) (660GC) Ely	65	65	100.00%	0	0.00%	65	0	0	0	0	0	0	0.00			
(V19) (660GD) Roosevelt	172	156	90.70%	16	9.30%	139	7	10	9	5	2	0	8.20	5.71	2.07	
(V19) (660GE) Orem	1,213	1,198	98.76%	15	1.24%	1,077	58	63	12	3	0	0	5.68	3.96	2.08	
(V19) (660GG) St. George	1,434	1,396	97.35%	38	2.65%	1,307	47	42	35	1	1	1	0.52	6.11	5.69	
(V19) (660GJ) Western Salt Lake	921	912	99.02%	9	0.98%	824	57	31	9	0	0	0	0	2.63	6.64	1.77
(V19) (660GK) Elko, NV	89	86	96.63%	3	3.37%	76	6	4	2	0	0	1	5.05	6.00	3.69	
(V19) (660MA) IDES Hill AFB	38	38	100.00%	0	0.00%	37	1	0	0	0	0	0	0.00			2.13
(V19) (666) Sheridan, WY	5,671	5,554	97.94%	117	2.06%	4,980	308	266	106	10	1	0	4.20	4.79	0.64	
(V19) (666) Sheridan VA Medical Center	3,147	3,068	97.49%	79	2.51%	2,698	183	187	73	6	0	0	6.86	4.76	0.55	
(V19) (666GB) Casper	678	670	98.82%	8	1.18%	617	34	19	7	0	1	0	2.39	9.48	1.47	
(V19) (666GC) Riverton	678	674	99.41%	4	0.59%	644	22	8	4	0	0	0	0	1.11	1.84	0.96
(V19) (666GD) Powell	337	327	97.03%	10	2.97%	300	15	12	8	2	0	0	0	4.48	1.57	0.20
(V19) (666GE) Gillette	382	370	96.86%	12	3.14%	315	33	22	10	2	0	0	0	5.76	5.11	0.31
(V19) (666GF) Rock Springs	449	445	99.11%	4	0.89%	406	21	18	4	0	0	0	0	3.30	0.00	0.15
(V20) (463) Anchorage, AK	9,252	9,100	98.36%	152	1.64%	8,574	271	255	132	13	6	1	2.24	2.21	2.23	
(V20) (463) Alaska VA Medical Center	6,356	6,262	98.52%	94	1.48%	5,900	190	172	80	7	6	1	3.01	1.21	1.80	
(V20) (463BU) Anchorage DCHV	703	702	99.86%	1	0.14%	701	1	0	1	0	0	0	0			1.22
(V20) (463GA) Fairbanks	627	586	93.46%	41	6.54%	511	33	42	36	5	0	0	0	2.11	11.21	8.95
(V20) (463GB) Kenai	792	777	98.11%	15	1.89%	724	24	29	14	1	0	0	0	0.33	12.25	0.59
(V20) (463GC) Mat-Su	774	773	99.87%	1	0.13%	738	23	12	1	0	0	0	0	1.41	0.00	0.86
(V20) (531) Boise, ID	21,738	20,196	92.91%	1,542	7.09%	17,667	1,008	1,521	993	357	85	107	9.11	10.12	1.40	
(V20) (531) Boise VA Medical Center	18,891	17,493	92.60%	1,398	7.40%	15,248	881	1,364	902	322	78	96	9.35	10.27	1.59	
(V20) (531GE) Twin Falls	1,170	1,113	95.13%	57	4.87%	1,013	54	46	25	19	5	8	10.00	4.34	0.00	
(V20) (531GG) Caldwell	1,666	1,579	94.78%	87	5.22%	1,395	73	111	66	16	2	3	7.45	5.62	1.29	
(V20) (531MA) IDES Mt Home AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0	0.00	0.00	0.00	
(V20) (531MB) IDES Idaho ANG	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0	0.00	0.00	0.00	
(V20) (648) Portland, OR	49,245	45,791	92.99%	3,454	7.01%	38,482	3,181	4,128	2,506	628	162	158	11.70	9.05	2.22	
(V20) (648) Portland VA Medical Center	26,549	24,949	93.97%	1,600	6.03%	21,500	1,487	1,962	1,136	318	84	62	7.50	8.61	1.13	
(V20) (648A4) Vancouver	6,933	6,222	89.74%	711	10.26%	5,115	417	690	514	138	36	23	17.76	10.30	2.64	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V20) (648BU) VADOM Vancouver	100	100	100.00%	0	0.00%	99	1	0	0	0	0	0	0	0		
(V20) (648GA) Bend	2,541	2,285	89.93%	256	10.07%	1,815	189	281	201	46	8	1	12.20	8.30	5.25	
(V20) (648GB) Salem	4,292	3,849	89.68%	443	10.32%	3,048	361	440	306	70	26	41	14.58	12.75	2.31	
(V20) (648GD) North Coast	720	713	99.03%	7	0.97%	674	35	4	5	2	0	0	2.53	2.33	1.61	
(V20) (648GE) Fairview	2,270	2,170	95.59%	100	4.41%	1,787	189	194	62	10	3	25	11.21	0.00	0.85	
(V20) (648GF) Hillsboro	3,825	3,502	91.56%	323	8.44%	2,781	327	394	276	40	4	3	12.30	7.77	4.34	
(V20) (648GG) West Linn	2,015	2,001	99.31%	14	0.69%	1,663	175	163	6	4	1	3	5.36	6.79	3.85	
(V20) (653) Roseburg, OR	20,056	18,292	91.20%	1,764	8.80%	15,657	1,140	1,495	1,296	391	66	11	11.40	12.05	1.15	
(V20) (653) Roseburg VA Medical Center	11,338	10,385	91.59%	953	8.41%	8,957	558	870	755	157	33	8	10.38	11.40	1.45	
(V20) (653BY) Eugene	6,945	6,242	89.88%	703	10.12%	5,176	516	550	488	182	30	3	12.47	13.72	1.05	
(V20) (653GA) North Bend	1,174	1,068	90.97%	106	9.03%	992	40	36	52	52	2	0	14.06	3.79	0.23	
(V20) (653GB) Brookings	599	597	99.67%	2	0.33%	532	26	39	1	0	1	0	4.08	0.50	0.77	
(V20) (663) VA Puget Sound, WA	64,456	61,846	95.95%	2,610	4.05%	53,753	3,638	4,455	1,984	511	42	73	7.32	7.18	0.96	
(V20) (663) Seattle VA Medical Center	31,376	30,334	96.68%	1,042	3.32%	27,240	1,384	1,710	811	184	19	28	5.66	5.97	0.79	
(V20) (663A4) American Lake	25,278	23,840	94.31%	1,438	5.69%	20,313	1,498	2,029	1,070	306	23	39	10.35	8.95	0.71	
(V20) (663GA) Bellevue	2,075	2,072	99.86%	3	0.14%	1,613	313	146	3	0	0	0	4.66	0.63	1.57	
(V20) (663GB) Bremerton	1,201	1,184	98.58%	17	1.42%	1,080	61	43	9	2	0	6	5.86	1.70	1.09	
(V20) (663GC) Mount Vernon	3,324	3,249	97.74%	75	2.26%	2,661	240	348	61	14	0	0	5.90	7.60	0.03	
(V20) (663GD) South Sound	989	958	96.87%	31	3.13%	655	138	165	26	5	0	0	8.94	2.25	8.05	
(V20) (663HK) Puget Sound VA Mobile Clinic	207	203	98.07%	4	1.93%	188	2	13	4	0	0	0	0	2.59		
(V20) (663MA) IDES Fort Lewis	6	6	100.00%	0	0.00%	3	2	1	0	0	0	0	4.33		10.67	
(V20) (668) Spokane, WA	21,714	20,864	96.09%	850	3.91%	18,799	915	1,150	504	172	56	118	3.72	12.15	1.14	
(V20) (668) Mann-Grandstaff VAMC	17,859	17,066	95.56%	793	4.44%	15,301	785	980	469	151	56	117	3.92	13.32	1.43	
(V20) (668GA) Wenatchee	1,332	1,295	97.22%	37	2.78%	1,168	58	69	17	20	0	0	5.44	6.66	0.67	
(V20) (668GB) Coeur d'Alene	2,463	2,444	99.23%	19	0.77%	2,271	72	101	17	1	0	1	2.38	3.30	0.08	
(V20) (668HK) Spokane Mobile OPC	60	59	98.33%	1	1.67%	59	0	0	1	0	0	0	0	1.28		
(V20) (687) Walla Walla, WA	8,504	8,127	95.57%	377	4.43%	7,074	569	484	266	87	10	14	6.60	7.29	1.74	
(V20) (687) Jonathan M Wainwright VAMC	4,594	4,319	94.01%	275	5.99%	3,833	254	232	183	70	9	13	7.75	7.14	0.93	
(V20) (687GA) Richland	1,083	1,046	96.58%	37	3.42%	798	130	118	37	0	0	0	8.34	24.22	2.20	
(V20) (687GB) Lewiston	1,124	1,114	99.11%	10	0.89%	996	84	34	10	0	0	0	0	2.31	0.19	5.01
(V20) (687GC) La Grande	513	512	99.81%	1	0.19%	454	31	27	1	0	0	0	0	3.73	1.20	2.37
(V20) (687HA) Yakima	1,190	1,136	95.46%	54	4.54%	993	70	73	35	17	1	1	9.10	13.29	0.66	
(V20) (692) White City, OR	12,638	12,269	97.08%	369	2.92%	11,434	317	518	288	47	15	19	7.29	4.86	0.98	
(V20) (692) White City VA Medical Center	10,531	10,223	97.08%	308	2.92%	9,434	302	487	248	41	11	8	7.26	4.98	0.94	
(V20) (692GA) Klamath Falls	1,457	1,457	100.00%	0	0.00%	1,446	6	5	0	0	0	0	0	0.22	1.83	0.02
(V20) (692GB) Grants Pass	650	589	90.62%	61	9.38%	554	9	26	40	6	4	11	15.62	0.54	2.72	
(V21) (358) Manila, PI	2,657	2,549	95.94%	108	4.06%	2,272	199	78	30	77	0	1	6.26	2.77	5.49	
(V21) (358) Manila	2,657	2,549	95.94%	108	4.06%	2,272	199	78	30	77	0	1	6.26	2.77	5.49	
(V21) (459) Honolulu, HI	18,033	17,709	98.20%	324	1.80%	15,354	1,261	1,094	297	25	2	0	5.97	2.52	2.64	
(V21) (459) Spark M Matsunaga VAMC	11,373	11,231	98.75%	142	1.25%	9,922	728	581	139	2	1	0	6.78	2.44	0.93	
(V21) (459GA) Maui	1,105	1,090	98.64%	15	1.36%	1,037	35	18	13	2	0	0	1.72	0.00	2.36	
(V21) (459GB) Hilo	1,120	1,103	98.48%	17	1.52%	896	112	95	17	0	0	0	6.98	0.09	2.34	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15	
(V21) (459GC) Kona	773	760	98.32%	13	1.68%	666	56	38	11	2	0	0	4.16	0.00	2.31	
(V21) (459GD) Kauai	695	680	97.84%	15	2.16%	637	23	20	9	6	0	0	3.16	0.00	2.79	
(V21) (459GE) Guam	1,123	1,080	96.17%	43	3.83%	835	105	140	29	13	1	0	5.76	5.79	8.56	
(V21) (459GF) American Samoa	725	707	97.52%	18	2.48%	584	79	44	18	0	0	0	3.44	7.90	1.27	
(V21) (459GG) Leeward Oahu	1,119	1,058	94.55%	61	5.45%	777	123	158	61	0	0	0	9.41	1.80	6.96	
(V21) (570) Fresno, CA	21,975	21,175	96.36%	800	3.64%	18,981	1,121	1,073	379	340	80	1	0.35	8.73	0.32	
(V21) (570) Fresno VAMC	19,102	18,362	96.13%	740	3.87%	16,265	1,075	1,022	330	334	76	0	0.42	8.71	0.34	
(V21) (570GA) Merced	920	878	95.43%	42	4.57%	845	12	21	36	6	0	0	0.27	20.20	0.02	
(V21) (570GB) Tulare	1,430	1,421	99.37%	9	0.63%	1,377	26	18	8	0	0	1	0.08	0.27	0.40	
(V21) (570GC) Oakhurst	523	514	98.28%	9	1.72%	494	8	12	5	0	4	0	0.41	13.93	0.38	
(V21) (612) N. California, CA	65,618	62,962	95.95%	2,656	4.05%	55,078	3,610	4,274	2,114	442	87	13	5.71	7.44	1.06	
(V21) (612) Martinez VA CLC	89	89	100.00%	0	0.00%	76	3	10	0	0	0	0	0	1.93	4.21	
(V21) (612A4) Sacramento VAMC	24,020	22,931	95.47%	1,089	4.53%	20,137	1,259	1,535	790	210	78	11	6.98	7.73	1.64	
(V21) (612B4) Redding	7,443	7,031	94.46%	412	5.54%	6,226	322	483	338	73	1	0	4.70	9.45	0.66	
(V21) (612BY) Oakland	5,739	5,592	97.44%	147	2.56%	5,035	242	315	144	3	0	0	4.63	7.27	0.80	
(V21) (612GD) Fairfield	1,751	1,741	99.43%	10	0.57%	1,514	104	123	9	1	0	0	0	5.76	3.47	0.25
(V21) (612GE) Mare Island	1,892	1,855	98.04%	37	1.96%	1,667	87	101	37	0	0	0	0	4.87	2.78	0.89
(V21) (612GF) Martinez	12,421	11,936	96.10%	485	3.90%	10,211	784	941	408	74	3	0	4.92	7.95	0.07	
(V21) (612GG) Chico	2,855	2,672	93.59%	183	6.41%	2,446	120	106	116	62	5	0	9.21	8.05	1.58	
(V21) (612GH) McClellan	8,171	7,926	97.00%	245	3.00%	6,759	591	576	225	18	0	2	3.36	6.48	1.38	
(V21) (612GI) Yuba City	1,237	1,189	96.12%	48	3.88%	1,007	98	84	47	1	0	0	9.54	1.43	1.31	
(V21) (640) Palo Alto, CA	40,535	38,654	95.36%	1,881	4.64%	32,010	3,054	3,590	1,641	175	32	33	7.43	6.60	5.89	
(V21) (640) Palo Alto VAMC	17,517	16,996	97.03%	521	2.97%	14,673	1,081	1,242	458	37	4	22	5.46	5.28	1.22	
(V21) (640A0) Palo Alto-Menlo Pk	2,169	2,122	97.83%	47	2.17%	1,920	90	112	46	1	0	0	4.00	6.05	3.22	
(V21) (640A4) Palo Alto VAMC-Livermore	5,897	5,540	93.95%	357	6.05%	4,377	529	634	323	22	3	9	6.15	7.78	6.34	
(V21) (640BY) San Jose	4,664	4,437	95.13%	227	4.87%	3,571	406	460	222	3	2	0	6.28	9.30	4.76	
(V21) (640GA) Capitola	123	122	99.19%	1	0.81%	102	14	6	0	0	1	0	0	4.58	3.00	
(V21) (640GB) Sonora	719	707	98.33%	12	1.67%	538	81	88	12	0	0	0	0	6.64	0.00	9.05
(V21) (640GC) Fremont	814	805	98.89%	9	1.11%	652	76	77	8	1	0	0	0	2.93	8.20	8.13
(V21) (640HA) Stockton	2,521	2,246	89.09%	275	10.91%	1,862	178	206	240	31	3	1	11.35	5.82	14.36	
(V21) (640HB) Modesto	2,255	2,097	92.99%	158	7.01%	1,717	178	202	73	67	17	1	11.22	3.38	6.65	
(V21) (640HC) Monterey	3,792	3,518	92.77%	274	7.23%	2,534	421	563	259	13	2	0	6.77	10.92	5.65	
(V21) (640QA) Palo Alto 1 VA Mobile Clinic	58	58	100.00%	0	0.00%	58	0	0	0	0	0	0	0	0.00		
(V21) (640QB) Palo Alto 2 VA Mobile Clinic	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0	0	0.00		
(V21) (654) Reno, NV	25,349	24,890	98.19%	459	1.81%	22,655	1,310	925	349	74	22	14	3.38	4.71	0.61	
(V21) (654) Ioannis A Lougaris VAMC	22,110	21,675	98.03%	435	1.97%	19,668	1,166	841	325	74	22	14	3.84	4.74	0.47	
(V21) (654GA) Sierra Foothills	1,109	1,108	99.91%	1	0.09%	1,059	30	19	1	0	0	0	0	1.49	1.61	0.71
(V21) (654GB) Carson Valley	870	866	99.54%	4	0.46%	755	87	24	4	0	0	0	0	3.03	0.00	3.01
(V21) (654GC) Lahontan Valley	951	932	98.00%	19	2.00%	879	20	33	19	0	0	0	0	3.24	0.00	0.89
(V21) (654GD) Diamond View	309	309	100.00%	0	0.00%	294	7	8	0	0	0	0	0	1.94	0.00	0.33
(V21) (662) San Francisco, CA	37,672	36,586	97.12%	1,086	2.88%	33,189	1,662	1,735	877	174	18	17	5.98	5.37	1.77	
(V21) (662) San Francisco VAMC	26,115	25,563	97.89%	552	2.11%	23,685	914	964	486	54	3	9	6.99	4.33	0.33	
(V21) (662GA) Santa Rosa	4,052	3,666	90.47%	386	9.53%	2,976	289	401	282	82	15	7	8.68	13.09	2.04	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V21) (662GC) Eureka	3,387	3,369	99.47%	18	0.53%	2,979	247	143	16	2	0	0	3.37	2.64	2.80
(V21) (662GD) Ukiah	1,316	1,279	97.19%	37	2.81%	1,209	29	41	29	7	0	1	2.38	0.58	6.84
(V21) (662GE) San Bruno	973	939	96.51%	34	3.49%	688	117	134	34	0	0	0	8.05	12.08	4.38
(V21) (662GF) San Francisco VA Clinic	717	711	99.16%	6	0.84%	620	54	37	6	0	0	0	2.66	3.84	3.31
(V21) (662GG) Clearlake	1,112	1,059	95.23%	53	4.77%	1,032	12	15	24	29	0	0	6.33	0.38	1.02
(V22) (593) Las Vegas, NV	45,650	42,966	94.12%	2,684	5.88%	38,282	2,277	2,407	1,767	632	251	34	5.79	8.10	2.77
(V22) (593) Las Vegas VA Medical Center	30,919	28,919	93.53%	2,000	6.47%	25,623	1,630	1,666	1,232	498	236	34	3.78	8.18	2.12
(V22) (593GC) Pahrump	767	767	100.00%	0	0.00%	751	11	5	0	0	0	0	0.50	0.00	0.64
(V22) (593GD) Northwest Las Vegas VA Clinic	4,218	3,936	93.31%	282	6.69%	3,486	174	276	209	69	4	0	7.46	8.54	5.67
(V22) (593GE) Southeast Las Vegas VA Clinic	3,098	2,997	96.74%	101	3.26%	2,724	123	150	85	15	1	0	4.64	3.31	2.09
(V22) (593GF) Southwest Las Vegas VA Clinic	3,501	3,364	96.09%	137	3.91%	2,982	212	170	104	31	2	0	6.33	6.44	3.14
(V22) (593GG) Northeast Las Vegas VA Clinic	2,913	2,767	94.99%	146	5.01%	2,532	115	120	133	6	7	0	5.81	3.27	3.76
(V22) (593GH) Laughlin	234	216	92.31%	18	7.69%	184	12	20	4	13	1	0	8.25	5.55	
(V22) (600) Long Beach, CA	55,942	55,032	98.37%	910	1.63%	51,266	1,882	1,884	764	98	25	23	3.29	3.46	2.38
(V22) (600) Long Beach VA Medical Center	50,176	49,347	98.35%	829	1.65%	46,095	1,606	1,646	706	79	24	20	3.49	3.35	1.95
(V22) (600GA) Anaheim	992	985	99.29%	7	0.71%	883	46	56	7	0	0	0	2.73	0.00	4.54
(V22) (600GB) Santa Ana	1,795	1,722	95.93%	73	4.07%	1,530	106	86	50	19	1	3	2.90	7.56	4.40
(V22) (600GC) Cabrillo	1,370	1,370	100.00%	0	0.00%	1,361	7	2	0	0	0	0	1.27	0.00	0.62
(V22) (600GD) Whittier	678	678	100.00%	0	0.00%	627	38	13	0	0	0	0	2.08	0.00	3.24
(V22) (600GE) Laguna Hills	931	930	99.89%	1	0.11%	770	79	81	1	0	0	0	3.81	0.00	4.82
(V22) (605) Loma Linda, CA	55,187	53,268	96.52%	1,919	3.48%	48,086	2,485	2,697	1,552	286	34	47	6.84	4.82	2.34
(V22) (605) Jerry L Pettis Memorial Veterans Hospital	46,712	45,305	96.99%	1,407	3.01%	41,080	2,012	2,213	1,152	188	20	47	4.96	4.90	2.34
(V22) (605GA) Victorville	1,417	1,308	92.31%	109	7.69%	1,175	69	64	95	14	0	0	9.85	2.03	3.30
(V22) (605GB) Murrieta	2,081	1,819	87.41%	262	12.59%	1,426	172	221	176	73	13	0	17.54	7.65	2.96
(V22) (605GC) Palm Desert	2,412	2,406	99.75%	6	0.25%	2,288	78	40	5	0	1	0	1.75	1.93	0.10
(V22) (605GD) Corona	877	838	95.55%	39	4.45%	678	97	63	37	2	0	0	9.20	0.00	4.15
(V22) (605GE) Rancho Cucamonga	1,688	1,592	94.31%	96	5.69%	1,439	57	96	87	9	0	0	8.48	0.57	1.30
(V22) (664) San Diego, CA	57,687	55,383	96.01%	2,304	3.99%	48,713	3,218	3,452	1,688	446	107	63	2.72	7.00	5.48
(V22) (664) San Diego VA Medical Center	34,343	32,847	95.64%	1,496	4.36%	29,484	1,661	1,702	1,127	263	67	39	3.36	6.45	2.80
(V22) (664BU) San Diego Domiciliary	264	264	100.00%	0	0.00%	264	0	0	0	0	0	0			
(V22) (664BY) Mission Valley	11,786	11,469	97.31%	317	2.69%	9,465	795	1,209	205	94	15	3	2.56	10.18	6.89
(V22) (664GA) Imperial Valley	428	424	99.07%	4	0.93%	400	13	11	3	1	0	0	2.21	0.00	2.79
(V22) (664GB) Oceanside	7,284	6,899	94.71%	385	5.29%	6,057	449	393	281	68	21	15	1.90	6.38	10.27
(V22) (664GC) Chula Vista	2,122	2,055	96.84%	67	3.16%	1,843	123	89	57	10	0	0	2.35	7.10	3.68
(V22) (664GD) Escondido	1,460	1,425	97.60%	35	2.40%	1,200	177	48	15	10	4	6	3.51	0.00	10.84
(V22) (691) Greater Los Angeles HCS	66,387	62,404	94.00%	3,983	6.00%	54,473	3,418	4,513	3,001	702	191	89	5.00	8.90	2.82
(V22) (691) West Los Angeles VA Medical Center	30,198	28,353	93.89%	1,845	6.11%	24,465	1,537	2,351	1,391	289	91	74	4.19	8.76	2.42
(V22) (691A4) Sepulveda VA Medical Center	16,222	14,924	92.00%	1,298	8.00%	12,731	912	1,281	1,055	210	25	8	5.03	10.27	2.01
(V22) (691GB) Santa Barbara	949	932	98.21%	17	1.79%	864	48	20	14	1	1	1	2.93	16.45	0.81
(V22) (691GC) Gardena	599	581	96.99%	18	3.01%	544	17	20	11	3	4	0	1.14	7.45	5.14
(V22) (691GD) Bakersfield	3,558	3,470	97.53%	88	2.47%	3,222	127	121	29	42	17	0	1.59	10.71	1.61

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016																	
	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15		
(V22) (691GE) Los Angeles	8,673	8,372	96.53%	301	3.47%	7,742	328	302	231	53	14	3	3.78	5.72	5.71		
(V22) (691GF) East Los Angeles	824	823	99.88%	1	0.12%	759	40	24	1	0	0	0	0	5.01		1.46	
(V22) (691GG) Antelope Valley	708	680	96.05%	28	3.95%	626	29	25	18	9	1	0	0	3.38	6.37	0.61	
(V22) (691GK) San Luis Obispo	663	602	90.80%	61	9.20%	436	73	93	47	13	1	0	11.34	14.27	2.43		
(V22) (691GL) Santa Maria	2,480	2,278	91.85%	202	8.15%	1,947	180	151	146	56	0	0	10.67	7.14	4.65		
(V22) (691GM) Oxnard	1,513	1,389	91.80%	124	8.20%	1,137	127	125	58	26	37	3	16.41	0.00	3.76		
(V23) (437) Fargo, ND	18,481	17,933	97.03%	548	2.97%	16,689	630	614	374	136	29	9	3.02	4.86	0.81		
(V23) (437) Fargo VAMC	13,303	12,829	96.44%	474	3.56%	11,889	468	472	312	125	28	9	3.53	4.92	0.86		
(V23) (437GA) Grafton	243	237	97.53%	6	2.47%	206	14	17	6	0	0	0	0	6.59	0.00	0.00	
(V23) (437GB) Bismarck	1,395	1,366	97.92%	29	2.08%	1,294	39	33	19	9	1	0	1.22	6.73	0.86		
(V23) (437GC) Fergus Falls	530	515	97.17%	15	2.83%	459	26	30	15	0	0	0	0	5.95	0.47	0.37	
(V23) (437GD) Minot	649	648	99.85%	1	0.15%	612	25	11	1	0	0	0	0	1.72	2.16	0.65	
(V23) (437GE) Bemidji	1,245	1,225	98.39%	20	1.61%	1,133	43	49	19	1	0	0	0	3.96	1.91	0.99	
(V23) (437GF) Williston	312	311	99.68%	1	0.32%	310	1	0	1	0	0	0	0	0.53	0.78	0.00	
(V23) (437GI) Grand Forks	804	802	99.75%	2	0.25%	786	14	2	1	1	0	0	0	0.66	1.24	0.69	
(V23) (438) Sioux Falls, SD	20,716	20,236	97.68%	480	2.32%	18,518	918	800	276	170	24	10	2.06	5.43	1.71		
(V23) (438) Royal C. Johnson VAMC	15,332	14,938	97.43%	394	2.57%	13,502	757	679	221	144	20	9	2.49	5.22	1.49		
(V23) (438GA) Spirit Lake	978	976	99.80%	2	0.20%	951	17	8	2	0	0	0	0	1.02	1.34	0.61	
(V23) (438GC) Sioux City	1,749	1,735	99.20%	14	0.80%	1,649	51	35	14	0	0	0	0	1.58	3.86	4.25	
(V23) (438GD) Aberdeen	1,302	1,271	97.62%	31	2.38%	1,214	33	24	15	11	4	1	1.06	12.87	1.82		
(V23) (438GE) Wagner	186	186	100.00%	0	0.00%	137	26	23	0	0	0	0	0	5.81	0.00	7.75	
(V23) (438GF) Watertown	1,169	1,130	96.66%	39	3.34%	1,065	34	31	24	15	0	0	0	0.46	7.40	0.73	
(V23) (568) Black Hills HCS, SD	12,039	11,410	94.78%	629	5.22%	9,880	638	892	525	65	23	16	8.00	8.06	1.27		
(V23) (568) Fort Meade VAMC	6,547	6,089	93.00%	458	7.00%	5,205	360	524	386	47	19	6	12.27	8.43	1.31		
(V23) (568A4) Hot Springs	2,476	2,357	95.19%	119	4.81%	2,085	125	147	88	18	4	9	9.68	6.73	1.32		
(V23) (568GA) Rapid City	2,133	2,087	97.84%	46	2.16%	1,785	103	199	46	0	0	0	0	6.91	9.51	1.27	
(V23) (568GB) Pierre	205	204	99.51%	1	0.49%	173	20	11	1	0	0	0	0	3.53	0.00	1.31	
(V23) (568HA) Newcastle	9	8	88.89%	1	11.11%	6	0	2	1	0	0	0	0	19.50		1.75	
(V23) (568HB) Gordon CBOC	24	24	100.00%	0	0.00%	22	2	0	0	0	0	0	0	0	2.73		0.00
(V23) (568HF) Pine Ridge	19	18	94.74%	1	5.26%	17	0	1	1	0	0	0	0	0	8.00	0.00	2.92
(V23) (568HH) Scottsbluff	409	408	99.76%	1	0.24%	383	21	4	1	0	0	0	0	0	2.48	0.00	0.73
(V23) (568HJ) Mission	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0	0	0	0.00		
(V23) (568HK) McLaughlin	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0	0	0			0.00
(V23) (568HM) Eagle Butte	51	50	98.04%	1	1.96%	49	1	0	0	0	0	0	0	1	6.37	0.00	0.31
(V23) (568HP) Winner	109	109	100.00%	0	0.00%	105	3	1	0	0	0	0	0	0	1.13		3.33
(V23) (568MA) IDES Ellsworth AFB	13	12	92.31%	1	7.69%	6	3	3	1	0	0	0	0	0	9.80	8.33	
(V23) (618) Minneapolis, MN	66,176	65,076	98.34%	1,100	1.66%	59,956	2,805	2,315	775	288	27	10	2.43	4.19	1.01		
(V23) (618) Minneapolis VAMC	48,199	47,303	98.14%	896	1.86%	43,814	1,801	1,688	638	221	27	10	2.36	4.25	0.37		
(V23) (618BY) Twin Ports	3,950	3,895	98.61%	55	1.39%	3,557	198	140	40	15	0	0	0	2.51	3.36	1.36	
(V23) (618GA) St. James	1,240	1,240	100.00%	0	0.00%	1,220	11	9	0	0	0	0	0	0.80	0.00	0.27	
(V23) (618GB) Hibbing	1,148	1,145	99.74%	3	0.26%	1,058	65	22	1	2	0	0	0	2.21	0.94	3.97	
(V23) (618GD) Maplewood	1,654	1,640	99.15%	14	0.85%	1,432	115	93	14	0	0	0	0	4.26	1.94	1.22	
(V23) (618GE) Chippewa Valley	1,680	1,670	99.40%	10	0.60%	1,446	179	45	10	0	0	0	0	3.76	3.96	1.46	
(V23) (618GG) Rochester	1,503	1,502	99.93%	1	0.07%	1,452	35	15	1	0	0	0	0	0.96	0.00	1.92	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: April 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15		
(V23) (618GH) Hayward	1,202	1,199	99.75%	3	0.25%	1,066	80	53	3	0	0	0	3.47	0.06	1.33		
(V23) (618GI) Northwest Metro	3,052	2,977	97.54%	75	2.46%	2,690	159	128	25	50	0	0	1.66	5.43	3.17		
(V23) (618GJ) Shakopee	736	720	97.83%	16	2.17%	654	41	25	16	0	0	0	4.03	10.73	0.35		
(V23) (618GK) Albert Lea	745	742	99.60%	3	0.40%	683	45	14	3	0	0	0	1.91	5.12	2.26		
(V23) (618QA) Fort Snelling	1,067	1,043	97.75%	24	2.25%	884	76	83	24	0	0	0	0	3.77	2.24		
(V23) (636) Central Iowa, IA	24,780	23,753	95.86%	1,027	4.14%	21,161	1,239	1,353	814	171	27	15	3.44	6.54	4.85		
(V23) (636A6) Des Moines VAMC	18,830	18,010	95.65%	820	4.35%	15,876	1,014	1,120	652	137	16	15	2.68	6.31	6.89		
(V23) (636BU) VADOM Des Moines IA	743	742	99.87%	1	0.13%	741	1	0	1	0	0	0	0.02				
(V23) (636GC) Mason City	1,434	1,343	93.65%	91	6.35%	1,211	53	79	89	2	0	0	8.17	4.27	0.58		
(V23) (636GD) Marshalltown	670	643	95.97%	27	4.03%	600	24	19	15	12	0	0	1.92	13.56	0.05		
(V23) (636GK) Fort Dodge	1,306	1,275	97.63%	31	2.37%	1,099	89	87	25	4	2	0	4.60	3.15	5.76		
(V23) (636GM) Carroll	558	535	95.88%	23	4.12%	477	28	30	23	0	0	0	2.09	13.43	2.04		
(V23) (636GR) Knoxville	1,239	1,205	97.26%	34	2.74%	1,157	30	18	9	16	9	0	1.45	11.28	0.27		
(V23) (636) Iowa City, IA	25,706	24,673	95.98%	1,033	4.02%	21,450	1,520	1,703	825	166	29	13	3.66	7.00	2.13		
(V23) (636A8) Iowa City VAMC	16,503	15,569	94.34%	934	5.66%	13,318	928	1,323	735	157	29	13	4.48	7.78	0.77		
(V23) (636GF) Quad Cities	1,892	1,889	99.84%	3	0.16%	1,640	151	98	3	0	0	0	3.60	0.61	2.08		
(V23) (636GG) Quincy	586	570	97.27%	16	2.73%	493	42	35	15	1	0	0	6.87	1.41	1.43		
(V23) (636GH) Waterloo	1,183	1,183	100.00%	0	0.00%	1,063	92	28	0	0	0	0	0	3.14	0.30	1.42	
(V23) (636GI) Lane A Evans CBOC	1,244	1,230	98.87%	14	1.13%	1,119	59	52	14	0	0	0	0	2.87	2.16	2.23	
(V23) (636GJ) Dubuque	847	832	98.23%	15	1.77%	786	28	18	14	1	0	0	0	1.21	0.00	4.10	
(V23) (636GN) Cedar Rapids	1,492	1,450	97.18%	42	2.82%	1,205	138	107	35	7	0	0	0	5.50	3.40	7.42	
(V23) (636GS) Ottumwa	631	631	100.00%	0	0.00%	614	15	2	0	0	0	0	0	1.63	0.77	0.80	
(V23) (636GT) Sterling	851	846	99.41%	5	0.59%	780	35	31	5	0	0	0	0	1.22	3.11	3.63	
(V23) (636GU) Decorah	418	418	100.00%	0	0.00%	377	32	9	0	0	0	0	0	0	2.53	0.00	3.81
(V23) (636QG) Iowa City VA Mobile Clinic	59	55	93.22%	4	6.78%	55	0	0	4	0	0	0	0		3.25		
(V23) (636) Nebraska-W Iowa, NE	42,479	41,723	98.22%	756	1.78%	38,847	1,539	1,337	498	129	43	86	1.86	5.31	1.29		
(V23) (636) Omaha VAMC	21,662	21,244	98.07%	418	1.93%	19,595	879	770	308	93	12	5	1.64	4.62	2.12		
(V23) (636A4) Grand Island VAMC	7,682	7,466	97.19%	216	2.81%	7,180	185	101	82	22	31	81	1.27	8.41	0.17		
(V23) (636A5) Lincoln	8,454	8,333	98.57%	121	1.43%	7,567	352	414	107	14	0	0	2.89	5.07	0.78		
(V23) (636BW) Grand Island Domiciliary	479	479	100.00%	0	0.00%	479	0	0	0	0	0	0	0		0.05		
(V23) (636BX) Omaha Domiciliary	827	827	100.00%	0	0.00%	827	0	0	0	0	0	0	0				
(V23) (636GA) Norfolk	781	780	99.87%	1	0.13%	713	43	24	1	0	0	0	0	2.84	0.54	1.16	
(V23) (636GB) North Platte	827	827	100.00%	0	0.00%	777	43	7	0	0	0	0	0	2.57	0.00	0.18	
(V23) (636GL) Bellevue	856	856	100.00%	0	0.00%	807	30	19	0	0	0	0	0	1.36	1.98	0.00	
(V23) (636GP) Shenandoah	437	437	100.00%	0	0.00%	433	3	1	0	0	0	0	0	0.42	0.17	0.00	
(V23) (636GQ) Holdrege	474	474	100.00%	0	0.00%	469	4	1	0	0	0	0	0	0.92	0.02	0.20	
(V23) (656) St. Cloud, MN	35,232	34,449	97.78%	783	2.22%	31,198	1,539	1,712	621	130	23	9	5.24	5.79	3.19		
(V23) (656) St Cloud VAMC	31,027	30,315	97.71%	712	2.29%	27,577	1,272	1,466	566	116	22	8	5.43	5.79	3.22		
(V23) (656GA) Brainerd	2,134	2,084	97.66%	50	2.34%	1,777	162	145	35	14	1	0	6.04	5.65	4.13		
(V23) (656GB) Montevideo	751	739	98.40%	12	1.60%	703	22	14	12	0	0	0	2.01	8.29	0.00		
(V23) (656GC) Max J. Beilke VA OPC	1,078	1,069	99.17%	9	0.83%	962	55	52	8	0	0	1	4.99	0.50	2.65		
(V23) (656QA) St. Cloud VA Mobile Clinic	242	242	100.00%	0	0.00%	179	28	35	0	0	0	0	0	5.96			

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.20	6.90	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.50	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.40	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.20	3.20	1.71

Retrospective Wait Times Desired Date by Division CDW\_PDFReady

Printed by: DVAvhacovaldel on 5/25/2016 9:59:06 AM

**FOOTNOTES**

\*Preferred Date (PD): The date for the appointment that is deemed medically appropriate by the Veteran's physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

\*Completed Appointment: The date an appointment has been completed.

**NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015**

1. Total Appointments Completed: Every completed appointment at that facility except surgery and procedures.

2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date

3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days

4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date

5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days

6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.

7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.

8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.

9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.

10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.

11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.

12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.

13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.

14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.

15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, if the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015**  
**NOTE: The Data Source for this report was altered to use the Corporate Data**

**Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**