Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	19,583	19,363	98.88%	220	1.12%	17,836	927	600	142	60	12	? 6	2.84	2.53	2.38
(V01) (402) Togus	11,611	11,475	98.83%	136	1.17%	10,603	540	332	74	49	g	4	2.58	2.64	3.01
(V01) (402GA) Aroostook County (Caribou)	608	581	95.56%	27	4.44%	478	49	54	25	1	1	0	7.47	0	1.4
(V01) (402GB) Calais	265		99.62%	1	0.38%	255	6	3	1	0	C	0	1.11	1.75	
(V01) (402GC) Rumford	288			2	0.69%	277	3		_	0	С	0	1.71	0	
(V01) (402GD) Saco	1,167			10		1,031	80			1	C	1	2.71	4.19	
(V01) (402GE) Lewiston Auburn	1,219			1	0.08%	1,121	65			1	0		2.59		
(V01) (402HB) Bangor (V01) (402HC) Portland Outreach Clinic-CDRP	3,105 1,248			19	0.77% 1.52%	2,869 1,149	122 55			6	2		1.77 3.73	2.21 1.84	2.73 1.52
Satellite South (V01) (402HL) R&C Healthcare MOC	72	72	100.00%	0	0.00%	53	7	12	2 0	0	(	0	5.22		
(V01) (405) White River Junction, VT	15,437											2 2	2.55		0.9
(V01) (405) White River Jct	11,469			84		10,476	498			22	2		2.85		
(V01) (405GA) Bennington	681		100.00%	0		649	17		5 0	0	0	0	0.89		
(V01) (405GC) Brattleboro	337			1	0.30%	326	5			0	(	0	0.82		
(V01) (405HA) Burlington Lakeside	1,814	1,799	99.17%	15	0.83%	1,655	64	80	12	3	C	0	2.89	3.11	0.5
(V01) (405HC) VICC - St. Johnsbury - Littleton	432	2 415	96.06%	17	3.94%	390	16	9	4	13	C	0	5.24	1.02	1.38
(V01) (405HE) KEENE (ORC)	237	237	100.00%	0	0.00%	221	12	4	0	0	C	0	1.13	0	0.82
(V01) (405HF) Rutland	467	466	99.79%	1	0.21%	450	11	5	0	1	C	0	0.98	1.59	1.03
(V01) (518) Bedford, MA	8,991	8,907	99.07%	84	0.93%	8,181	425	301	75	7	C	2	0.88	6.34	1.58
(V01) (518) Bedford	7,938		98.98%	81	1.02%	7,212	375	270	72	7	C	2	0.92	6.34	
(V01) (518GA) Lynns/North Shore	379			1	0.26%	332	29		1	0	C	0	0.98		
(V01) (518GB) Haverhill	462			1	0.22%	439	16	6	1	0	С	0	0.84	6.3	
(V01) (518GE) Gloucester	209			1	0.48%	197	5	6	1	0	C	0	0.5		11.25
(V01) (518MA) IDES Hanscom AFB	3		100.00%	0	0.00%	1	0	2	-	55	C	,	24	11	
(V01) (523) VA Boston HCS, MA	31,999		98.60%		1.40%	28,369				55	14	10	2.7	0.00	
(V01) (523) VA Boston HCS- Boston Div. (V01) (523A4) VA Boston HCS-West Roxbury Div.	14,497 5,195			189	1.30% 1.67%	12,496 4,718	993			28	5	10	3.29		
(V01) (523A5) Brockton VAMC	7,844		98.62%	108		7,058	384			12	5		1.94		
(V01) (523BY) Lowell	1,114			38		930	80			5			4.26		
(V01) (523BZ) Causeway Clinic (Boston)	2,741		99.67%	9	0.33%	2,645	53			0		0	1.08		
(V01) (523GA) Framingham VA Primary Care Unit	333			3	0.90%	306	12			0		0	1.62		
(V01) (523GC) Quincy	89		100.00%	0		85	2			0	C	0	0.83		
(V01) (523GD) Plymouth	166	153	92.17%	13	7.83%	111	18	24	12	1	C	0	8.96	4.56	
(V01) (523MA) IDES Hanscom AFB	20	20	100.00%	0	0.00%	20	0	C	0	0	C	0		0	0
(V01) (608) Manchester, NH	12,800	12,613	98.54%	187	1.46%	11,274	732	607	7 164	18	3	3 2	2.79	4	3.63
(V01) (608) Manchester	11,632	11,462	98.54%	170	1.46%	10,294	616	552	153	12	3	2	2.82	4.01	2.81
(V01) (608GA) Portsmouth	314			1	0.32%	282	22			0	C	0	2.21	3.15	
(V01) (608GC) Somersworth	393			4	1.02%	325	39			0	C		2.4		
(V01) (608GD) Conway	181			2		138	32			0	C		4.12		
(V01) (608HA) Tilton	279			10		234	23			6	C	0	2.9		17.05
(V01) (608MA) IDES Manchester VAMC	14.054		100.00%	0	0.00%	1 10 000	0.40			0	0	-	4.70	7.07	
(V01) (631) VA Central Western Massachusetts HCS	14,954			497		12,690				97	37	8	4.76		
(V01) (631) VA Central Western Massachusetts HCS	6,963	6,669	95.78%	294	4.22%	5,683	421	565	5 217	50	24	3	6.92	7.68	3.96
(V01) (631BY) Springfield	3,375	3,334	98.79%	41	1.21%	3,043	149	142	34	6	1	0	3.22	2.47	3.77
(V01) (631GC) Pittsfield	637	633	99.37%	4	0.63%	584	38	11	4	0	C	0	2.38	3.33	2.64
(V01) (631GD) Greenfield (Franklin County)	519		99.23%	4	0.77%	483	21			0	C	0	1.66		
(V01) (631GE) Worcester	2,801			138	4.93%	2,353	160			41	11		5.83		
(V01) (631GF) Fitchburg	658		97.57%	16		543	51	48		0	1	0	4.74		
(V01) (631MA) IDES Keller Army Community Hospital	1		100.00%	0	0.00%	1	0	0	0	0	(	0		0	
(V01) (650) Providence, RI	20,977	20,406	97.28%	571	2.72%	18,218	1,128	1,060	396	137	33	5	4.34	4.13	6.93

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(V01) (650) Providence	18,663	18,213	97.59%	450	2.41%	16,303	999	911	335	100	13	2	4.35	4.27	5.68
(V01) (650GA) New Bedford Primary Care Ctr.	983	915	93.08%	68	6.92%	771	61	83	39	25	2	2	8	1.14	14.91
(V01) (650GB) Hyannis Primary Care Center	731	696	95.21%	35	4.79%	595	53	48	12	5	17	1	1.96	2.82	17.18
(V01) (650GD) Middletown	600	582	97.00%	18	3.00%	549	15	18	10	7	1	0	3.71	4.38	0.83
(V01) (689) VA Connecticut HCS, CT	39,548	39,308	99.39%	240	0.61%	36,324	1,819	1,165	180	27	8	25	1.62	2.56	3.29
(V01) (689) West Haven	23,560	23,435	99.47%	125	0.53%	21,389	1,213	833	114	7	1	3	1.55	2.68	4.11
(V01) (689A4) Newington Campus	13,298	13,199	99.26%	99	0.74%	12,506	454	239	59	11	7	22	1.92	2.34	0.97
(V01) (689GA) Waterbury VA Primary Care Center	322	322	100.00%	0	0.00%	287	22	13	0	0	0	0	1.34	0	4.91
(V01) (689GB) Stamford VA Primary Care Center	260	260	100.00%	0	0.00%	255	3	2	0	0	0	0	0.46	0	1.08
(V01) (689GC) Willimantic CBOC	411	411	100.00%	0	0.00%	354	38	19	0	0	0	0	2.7	0	1.9
(V01) (689GD) Winsted VA Primary Care	361	355	98.34%	6	1.66%	329	13	13	3	3	0	0	0.65	0	9.73
(V01) (689GE) Danbury	371	369	99.46%	2	0.54%	332	25	12	2	0	0	0	0.93		5.88
(V01) (689HC) New London VA Primary Care Center	964	956	99.17%	8	0.83%	871	51	34	2	6	0	0	1.49	0	3.98
(V01) (689PB) West Haven CWTTR	1		100.00%	0		1	0	0	-	0	0	0			
(V02) (528) Albany, NY	19,280			297		17,821	738				16		1.9	2.71	
(V02) (528A8) Albany	15,671	15,394		277	1.77%	14,494	542	358	149	106	16	6	2.1	2.71	3.19
(V02) (528G1) Malone	126	126	100.00%	0	0.00%	126	0	0	0	0	0	0	0.18		
(V02) (528G2) Westport	237	237	100.00%	0	0.00%	226	7	4	0	0	0	0	1.03	2.62	1.37
(V02) (528G3) Bainbridge	337	331	98.22%	6	1.78%	324	7	0	4	2	0	0	0.43	6.9	1.45
(V02) (528G6) Fonda	239	238	99.58%	1	0.42%	228	2	8	1	0	0	0	0.45	3.8	1.8
(V02) (528G7) Catskill	243	242	99.59%	1	0.41%	214	14	14	1	0	0	0	2.14	0	4.8
(V02) (528GT) Glens Falls	577	576	99.83%	1	0.17%	560	16	0	1	0	0	0	1.11	0	0.3
(V02) (528GV) Plattsburgh	571	561	98.25%	10	1.75%	442	100	19	9	1	0	0	5.21	0	0.17
(V02) (528GW) Schenectady	327	327	100.00%	0	0.00%	326	1	0	0	0	0	0	0.24		0.03
(V02) (528GX) Troy	244	244	100.00%	0	0.00%	227	13	4	. 0	0	0	0	1.64		4.62
(V02) (528GY) Clifton Park	308	307	99.68%	1	0.32%	257	33	17	1	0	0	0	4.11	0.88	0.73
(V02) (528GZ) Kingston	400	400	100.00%	0	0.00%	397	3	0	0	0	0	0	0.25	0	0.15
(V02) (528) Bath, NY	12,836	12,648	98.54%	188	1.46%	12,046	314	288	148	31	6	3	2.73	4.61	3.72
(V02) (528A6) Bath	11,597	11,423	98.50%	174	1.50%	10,979	229	215	143	24	4	3	2.25	4.28	4.55
(V02) (528G4) Elmira	834	821	98.44%	13	1.56%	691	68	62	4	7	2	0	4.37	12.24	1.29
(V02) (528G8) Wellsville	405	404	99.75%	1	0.25%	376	17			0	0	0	1.98	10.73	
(V02) (528) Western New York, NY	30,021	29,729	99.03%	292	0.97%	27,495	1,278	956	208	59	12	13	3.19	2.27	3.29
(V02) (528) Upstate New York HCS, Buffalo NY	24,068	23,807	98.92%	261	1.08%	22,058	963	786	180	58	12	11	3.88	2.34	3.36
(V02) (528A4) Upstate New York HCS-Batavia	2,901	2,885	99.45%	16	0.55%	2,586	182	117	15	0	0	1	4.27	1.59	3.42
(V02) (528GB) Jamestown	678			4	0.59%	659	9			0	0	0	0.62	0.58	1.58
(V02) (528GC) Dunkirk	422	421	99.76%	1	0.24%	394	20	7	1	0	0	0	1.11	14	3.24
(V02) (528GD) Niagara Falls	376	372	98.94%	4	1.06%	347	16	9	4	0	0	0	1.56	7.25	4.1
(V02) (528GK) Lockport	329	328	99.70%	1	0.30%	302	21	5	1	0	0	0	2.12	9.33	5.62
(V02) (528GQ) Lackawanna	590	585	99.15%	5	0.85%	516	51	18	3	1	0	1	2.96	0	4.98
(V02) (528GR) Olean	657	657	100.00%	0	0.00%	633	16	8	0	0	0	0	1.76	0.38	1.14
(V02) (528) Canandaigua, NY	10,475	10,395	99.24%	80	0.76%	9,161	650	584	65	13	1	1	4.31	3.31	1.36
(V02) (528A5) Canandaigua	4,998	4,968	99.40%	30	0.60%	4,396	297	275	29	1	0	0	3.36	4.21	1.32
(V02) (528GE) Rochester	5,477	5,427	99.09%	50	0.91%	4,765	353	309	36	12	1	1	4.89	2.65	1.41
(V02) (528) Syracuse, NY	25,289	24,529	96.99%	760	3.01%	22,678	1,056	795	434	183	66	77	1.96	6.9	2.65
(V02) (528A7) Syracuse	16,866	16,211	96.12%	655	3.88%	14,959	680	572	340	175	64	76	2.68	7.71	2.36
(V02) (528G5) Auburn	448	441	98.44%	7	1.56%	425	7	9	6	0	0	1	1.34	5.72	3.38
(V02) (528G9) Cortland	667	663	99.40%	4	0.60%	646	6	11	1	3	0	0	0.47	1.94	1.95
(V02) (528GL) Massena	658	645	98.02%	13	1.98%	603	28	14	. 11	1	1	0	2.41	12.06	1.13
(V02) (528GM) Rome	3,052	3,039	99.57%	13	0.43%	2,793	156	90	12	1	0	0	1.46	2.1	4.36
(V02) (528GN) Binghamton	1,868	1,828	97.86%	40	2.14%	1,704	83	41	38	1	1	0	1.41	7.3	0.78
(V02) (528GO) Carthage	1,128	1,105	97.96%	23	2.04%	993	69	43	22	1	0	0	3.04	2.26	3.95
(V02) (528GP) Oswego	541	536	99.08%	5	0.92%	495	26	15	4	1	0	0	1.15	2.31	3.63

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(V02) (528MA) Watertown DES	61	61	100.00%	0	0.00%	60	1	0			0	0		0.34	
(V03) (526) Bronx, NY	21,869	21,614	98.83%	255	1.17%	19,667	1,144	803	133	112	8	2	3.78	3.7	1.1
(V03) (526) Bronx	21,226	20,974	98.81%	252	1.19%	19,099	1,101	774	130	112	8	2	4.09	3.71	0.98
(V03) (526GA) White Plains	291		99.31%	2	0.0070	238	32	19	2	0	0	0	4.47	2.55	
(V03) (526GB) Yonkers	254		100.00%	0	0.0070		6	8		0	0	0	0.72	0	
(V03) (526GD) Queens	98		98.98%	1	1.02%	90	5			0	0	0		1.13	
(V03) (561) New Jersey HCS, NJ	35,850	35,437	98.85%	413						58	6	2	0.98	3.87	2.58
(V03) (561) New Jersey HCS-East Orange Campus			99.02%	186			1,009			23	2	. 1	1.26	3.57	
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	6,334			104			384			25	0	0	0.00	5.01	2.52
(V03) (561BY) Newark	370		100.00%	0	0.0070	370	0	-	-	0	0	0			
(V03) (561BZ) Brick	5,130		98.13%	96		4,713	188			8	3	1	1.51	3.98	
(V03) (561GA) Hamilton	507		100.00%	0	0.00%	488	13			0	0	0	1.05	0.41	
(V03) (561GB) Elizabeth	308		100.00%	0	0.0070		20			0	0	0	2.00	4.67	
(V03) (561GD) Hackensack/Bergen County	1,923		99.74%	5	0.26%	1,878	31		_	1	1	0	0.00	1.49	
(V03) (561GE) Jersey City	321			1	0.31%		9	_		1	0	0	0.70	3.33	
(V03) (561GF) Piscataway	579		99.83%	1	0.17%	563	9	-		0	0	0	0	0	
(V03) (561GH) Morristown	449			1	0.22%	437	6	5		0	0	0	0.61	0	4.41
(V03) (561GI) Tinton Falls	714		97.34%	19		650	12			0	0	0	0.38	2.95	
(V03) (561GJ) Paterson	263		100.00%	0	0.0070	257	5		0	-	0	0	0.6	0	
(V03) (620) VA Hudson Valley HCS, NY	20,910			195			881				1	0	2.48		
(V03) (620) VA Hudson Valley HCS-Montrose Campus	6,747			50			198			3	1	0	0.20	2.88	
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	8,799	·	98.87%	99			482			17	0	0	0.11	3	2.49
(V03) (620BU) VADOM Montrose	1,176		100.00%	0	0.0070		3			0	0				
(V03) (620GA) New City (Rockland County)	960		99.48%			854	48			0	0		-		
(V03) (620GB) Carmel (Putnam County)	673		99.70%	2	0.0070		23				0	0	0.00	2.8	
(V03) (620GD) Goshen	810			13			41				0	0	0.20	5.44	
(V03) (620GE) Port Jervis	802		98.63%	11			34			0	0	0		3.13	
(V03) (620GF) Harris (Monticello)	356		96.91%	11			11			0	0	0	11.12	6.65	
(V03) (620GG) Poughkeepsie	414		99.03%	4	0.97%		36			2	0	0	2.11	6.39	
(V03) (620GH) Eastern Dutchess	156		100.00%	0			5	5		0	0	0	1.57	1.49	
(V03) (620MA) IDES West Point (V03) (630) New York Harbor HCS, NY	17		100.00% 99.57%	0 175			1,348	_		-	0	. 4	0.92	0.43	
(V03) (630) New York Harbor HCS, NY  (V03) (630) New York Harbor HCS-New York  Campus	41,048 18,576		99.56%	81			694			9	1	0	0.00	1.73 2.09	
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	18,868	18,781	99.54%	87	0.46%	17,768	615	398	74	7	2	4	1.36	1.5	0.85
(V03) (630A5) New York Harbor HCS-St. Albans Campus	2,511	2,510	99.96%	1	0.04%	2,464	27	19	1	0	0	0	0.26	0.81	0.08
(V03) (630GA) Harlem CBOC	130	129	99.23%	1	0.77%	129	0	0	1	0	0	0	0.92	0	0
(V03) (630GB) Staten Island CBOC	795	790	99.37%	5	0.63%	773	10	7	4	0	1	0	0.38	0.94	1.76
(V03) (630GC) Chapel St CBOC	168	168	100.00%	0	0.00%	165	2	1	0	0	0	0	1.1	0	1.29
(V03) (632) Northport, NY	24,555	24,276	98.86%	279	1.14%	21,637	1,565	1,074	250	16	9	4	4.33	3.87	1.7
(V03) (632) Northport	21,651	21,408	98.88%	243	1.12%	19,197	1,318	893	215	16	8	4	4.19	3.85	1.35
(V03) (632BU) Northport VADOM	182	182	100.00%	0	0.00%	182	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,087	1,084	99.72%	3	0.28%	895	130	59	3	0	0	0	4.17	4.65	1.81
(V03) (632HA) Valley Stream	202	199	98.51%	3	1.49%	193	2	4	3	0	0	0	1.58	0	4.23
(V03) (632HB) Riverhead	512	493	96.29%	19	3.71%	394	45	54	19	0	0	0	5.99	5.21	3.92
(V03) (632HC) Bay Shore	260	258	99.23%	2	0.77%	233	22	3	1	0	1	0	3.27		1.66
(V03) (632HD) Patchoque	661	652	98.64%	9			48				0	0	5.72	3.83	
(V04) (460) Wilmington, DE	14,561	13,977	95.99%	584	4.01%	11,447	1,040	1,490	462	72	36	14	6.94	6.6	4.11
(V04) (460) Wilmington	10,744	10,390	96.71%	354	3.29%	8,357	793	1,240	292	41	19	2	5.49	6.69	3.69
(V04) (460GA) Sussex County	754	663	87.93%	91	12.07%	592	39	32	44	24	11	12	18.03	3.45	4.77

	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
			Less 3												
(V04) (460GC) Kent County	1,136	1,081	95.16%	55	4.84%	935	89	57	52	0	3	0	3.94	3.4	6.62
(V04) (460GD) Cape May USCG	342	337	98.54%	5	1.46%	313	7	17	4	1	0	0	4.89	1	1.78
(V04) (460HE) Atlantic County	715	712	99.58%	3	0.42%	620	53	39	1	1	1	0	2.18	2.44	4.22
(V04) (460HG) Cumberland County	817	741	90.70%	76	9.30%	591	54	96	69	5	2	2 0	12	11	2.31
(V04) (460HK) MOC Wilmington	38	38	100.00%	0	0.00%	38	0	C	0	0	0	0	0.13		
(V04) (460MA) IDES Dover AFB	15	15	100.00%	0	0.00%	1	5	9	0	0	0	0		15.58	13.67
(V04) (503) Altoona, PA	13,080	12,961	99.09%	119	0.91%	11,878	675	408	87	27	1	4	3.15	3.89	1.91
(V04) (503) James E. Van Zandt VA(Altoona)	8,537	8,507	99.65%	30	0.35%	7,867	399	241	25	2	1	2	2.98	2.62	2.44
(V04) (503GA) Johnstown	1,551	1,510	97.36%	41	2.64%	1,329	102	79	37	2	0	2	4.97	7.55	1.14
(V04) (503GB) DuBois (Clearfield)	1,667	1,641	98.44%	26	1.56%	1,507	86	48	14	12	0	0	2.8	8.97	0.61
(V04) (503GC) State College (Centre County)	958	936	97.70%	22	2.30%	827	75	34	11	11	0	0	2.97	12.09	2.25
(V04) (503GD) Huntingdon	179	179	100.00%	0	0.00%	170	6	3	0	0	0	0	1.77	0	0.91
(V04) (503GE) Indiana	188	188	100.00%	0	0.00%	178	7	3	0	0	0	0	1.27	0	1.08
(V04) (529) Butler, PA	7,124	7,053	99.00%	71	1.00%	6,895	94	64	41	17	11	2	0.67	2.22	0.76
(V04) (529) Butler	5,394	5,336	98.92%	58	1.08%	5,216	74	46	38	14	6	0	0.48	2.02	0.7
(V04) (529GA) Mercer County	683	680	99.56%	3	0.44%	656	12	12	2 2	0	1	0	0.95	1.73	1.56
(V04) (529GB) Lawrence County	382	375	98.17%	7	1.83%	370	2	3	0	3	4	0	0.14	9.78	1.28
(V04) (529GC) Armstrong County (Kittanning)	168	166	98.81%	2	1.19%	165	0	1	1	0	0	1	1.7	0	0
(V04) (529GD) Clarion County	149	149	100.00%	0	0.00%	149	0	C	0	0	0	0	0.06		0.78
(V04) (529GF) Cranberry Township	348	347	99.71%	1	0.29%	339	6	2	2 0	0	0	1	1.37	0	1.85
(V04) (540) Clarksburg, WV	14,598	13,974	95.73%	624	4.27%	12,349	920	705	319	214	78	13	4.89	6.87	4.66
(V04) (540) Clarksburg	11,803	11,237	95.20%	566	4.80%	9,912	737	588	277	201	76	12	5.81	6.85	4.49
(V04) (540GA) Tucker County	179	169	94.41%	10	5.59%	153	9	7	6	4	0	0	7.03		11
(V04) (540GB) Wood County Veterans Center	1,225	1,201	98.04%	24	1.96%	1,066	85	50	23	1	0	0	3.57	7.31	3.06
(V04) (540GC) Braxton	471	458	97.24%	13	2.76%	374	48	36	5 10	3	0	0	3.71	15.53	12.9
(V04) (540GD) Monongalia	848	839	98.94%	9	1.06%	789	36	14	3	3	2	2 1	1.35	2.62	5.21
(V04) (540HK) RMU	72	70	97.22%	2	2.78%	55	5	10	0	2	0	0	6.81		
(V04) (542) Coatesville, PA	12,989	12,888	99.22%	101	0.78%	12,212	409	267	88	12	0	1	1.74	3.67	1.67
(V04) (542) Coatesville	11,671		99.24%	89	0.76%	10,943	379			10	0	1	1.92	3.68	1.67
(V04) (542GA) Springfield	825	819	99.27%	6	0.73%	800	16	3	3 4	2	0	0	1.53	0	1.21
(V04) (542GE) Spring City	493	487	98.78%	6	1.22%	469	14	4	6	0	0	0	1.29	0	2.59
(V04) (562) Erie, PA	12,726	12,452	97.85%	274	2.15%	11,710	388	354	208	64	2	2 0	4.11	3.64	0.71
(V04) (562) Erie	9,584	9,354	97.60%	230	2.40%	8,772	313	269	167	62	1	0	5.73	3.7	0.72
(V04) (562GA) Crawford County Primary Care Clinic	838	814	97.14%	24	2.86%	735	27	52	2 23	0	1	0	5.03	1.66	1.55
(V04) (562GB) Ashtabula County Primary Care Clinic	744	728	97.85%	16	2.15%	712	6	10	15	1	0	0	2.35	0.29	0.38
(V04) (562GC) McKean County Primary Care Clinic	193	192	99.48%	1	0.52%	179	12	1	1	0	0	0	1.75	0	1.31
(V04) (562GD) Venango	797	796	99.87%	1	0.13%	777	12	7	0	1	0	0	1	1.55	0.36
(V04) (562GE) Warren	570	568	99.65%	2	0.35%	535	18	15	5 2	0	0	0	1.76		0.28
(V04) (595) Lebanon, PA	23,100	22,526	97.52%	574	2.48%	19,579	1,534	1,413	470	88	12	2 4	3.1	4.73	4.56
(V04) (595) Lebanon	15,878	15,420	97.12%	458	2.88%	13,279	1,083	1,058	373	71	11	3	4.04	4.93	3.76
(V04) (595GA) Camp Hill Outpatient Clinic	2,920	2,864	98.08%	56	1.92%	2,525	178	161	48	8	0	0	2.31	3.56	6.16
(V04) (595GC) Lancaster	1,148	1,136	98.95%	12	1.05%	1,009	73	54	11	1	0	0	2.16	8.79	4.37
(V04) (595GD) Reading	765	751	98.17%	14	1.83%	670	45	36	12	2	0	0	2.17	9.43	6.03
(V04) (595GE) York County	2,120	2,090	98.58%	30	1.42%	1,870	126	94	23	6	1	0	2.63	2.52	5.17
(V04) (595GF) Pottsville/Fracksville	269	265	98.51%	4	1.49%	226	29	10	3	0	0	1	5.74		2.21
(V04) (642) Philadelphia, PA	35,078	33,667	95.98%	1,411	4.02%	30,021	1,445	2,201	819	336	85	171	3.34	7.7	4.22
(V04) (642) Philadelphia	29,927	28,678	95.83%	1,249		25,516	1,163	1,999	731	274	76	168	4.14	7.48	4.09
(V04) (642GA) Outpatient Clinic at Marshall Hall	1,497	1,481	98.93%	16	1.07%	1,420	34	27	10	5	0	1	1.33	3.18	2.21
(V04) (642GC) Willow Grove PA	1,771	1,682	94.97%	89	5.03%	1,442	138	102	38	43	8	0	1.92	20.18	5.97
(V04) (642GD) Gloucester	1,883	1,826	96.97%	57	3.03%	1,643	110	73	40	14	1	2	1.4	7.78	5.59
(V04) (646) Pittsburgh, PA	32,189	31,604	98.18%	585	1.82%	27,288	2,337	1,979	474	76	19	16	5.53	4.37	1.35
(V04) (646) Pittsburgh HCS-Univ Dr	20,697	20,344	98.29%	353	1.71%	17,236	1,659	1,449	305	33	11	4	7.9	4.76	1.14

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(V04) (646A4) Heinz Division HCS	6,264	6,171	98.52%	93	1.48%	5,333	488	350	78	7	4	4	5.73	3.44	2.37
(V04) (646GA) Belmont	1,010	948	93.86%	62	6.14%	873	38	37	36	25	1	0	8.8	3.21	0.73
(V04) (646GB) Westmoreland	1,277	1,260	98.67%	17	1.33%	1,195	28	37	15	2	0	0	2.67	0.2	0.12
(V04) (646GC) Beaver CBOC	937	931	99.36%	6	0.64%	854	50	27	5	1	0	0	1.48	4.48	1.8
(V04) (646GD) Washington County	1,107	1,079	97.47%	28	2.53%	1,012	31	36	24	2	1	1	2.71	3.29	2.2
(V04) (646GE) Fayette County	897	871	97.10%	26	2.90%	785	43			6	2	7	4.55	8.03	
(V04) (693) Wilkes-Barre, PA	20,967	20,775	99.08%	192	0.92%	19,573	689	513	164	15	10	3	2.92	1.59	1.2
(V04) (693) Wilkes Barre	14,506	14,453	99.63%	53		13,688	464	301	47	6	0	0	1.95	1.47	0.49
(V04) (693B4) Allentown	4,007	3,892	97.13%	115	2.87%	3,628	132	132	94	8	10	3	6.15	2.17	1.93
(V04) (693GA) Sayre	1,019	1,017	99.80%	2	0.20%	954	40	23	2	0	0	0	1.02	1.66	1.8
(V04) (693GB) Williamsport	737	722	97.96%	15	2.04%	665	24	33	14	1	0	0	2.15	3.73	2.72
(V04) (693GC) Tobyhanna	82	82	100.00%	0	0.00%	77	5	0	0	0	0	0	1.03	3.67	1.75
(V04) (693GF) Berwick (Columbia Co.)	338	338	100.00%	0	0.00%		3	4	0	0	0	0	0.68		0
(V04) (693GG) Northampton County	278		97.48%	7	2.52%		21			0	0		0.00	0.22	
(V05) (512) Baltimore HCS, MD	40,581		96.42%	1,451		35,333	1,781	2,016	1,002	297	121	31	10.03	5.41	2.27
(V05) (512) Baltimore	24,235	23,504	96.98%	731	3.02%	21,263	1,037	1,204	473	171	63	24	11.37	5.21	0.99
(V05) (512A5) Perry Point	6,936	6,817	98.28%	119		6,487	176	154	97	18	2	2	6.32	3.78	1.81
(V05) (512GA) Cambridge	2,397	2,203	91.91%	194	8.09%	1,851	139	213	113	35	44	2	9.73	23.1	
(V05) (512GC) Glen Burnie	1,636	1,456	89.00%	180	11.00%	1,275	103	78	137	42	1	0	10.8	9.55	4.64
(V05) (512GD) Loch Raven	3,090	2,953	95.57%	137	4.43%	2,688	129	136	101	24	10	2	10.16	3.83	3.66
(V05) (512GE) Pocomoke City	425	421	99.06%	4	0.94%	335	70	16	4	0	0	0	4.05	3.41	5.01
(V05) (512GF) Fort Howard	693	656	94.66%	37	5.34%	525	56	75	32	4	0	1	10.55	6.69	2.04
(V05) (512GG) Fort Meade	1,169	1,120	95.81%	49	4.19%	909	71	140	45	3	1	0	10.46	2.04	7.34
(V05) (613) Martinsburg, WV	31,801	31,403	98.75%	398	1.25%	28,851	1,501	1,051	266	94	24	14	2.82	3.92	3.13
(V05) (613) Martinsburg	22,809	22,522	98.74%	287	1.26%	20,779	1,006	737	181	77	16	13	2.77	3.91	2.5
(V05) (613BU) VADOM Martinsburg	1,620	1,618	99.88%	2	0.12%	1,564	33	21	2	0	0	0		0.07	2.62
(V05) (613GA) Cumberland	1,322	1,264	95.61%	58	4.39%	1,100	75	89	42	9	6	1	4.27	9.14	6.41
(V05) (613GB) Hagerstown	1,126	1,114	98.93%	12	1.07%	979	75	60	11	1	0	0	2.13	8.27	7.27
(V05) (613GC) Stephens City	1,496	1,475	98.60%	21	1.40%	1,341	85	49	17	3	1	0	3.3	1.71	3.42
(V05) (613GD) Franklin	85	84	98.82%	1	1.18%	76	8	0	0	1	0	0	4.42		0
(V05) (613GE) Petersburg	389	387	99.49%	2	0.51%	338	35	14	2	0	0	0	3.6	0	0.13
(V05) (613GF) Harrisonburg	1,164	1,161	99.74%	3	0.26%	1,093	55	13	3	0	0	0	2.03	0.73	2.55
(V05) (613GG) Fort Detrick	1,790	1,778	99.33%	12	0.67%	1,581	129	68	8	3	1	0	1.76	3.81	2.92
(V05) (688) Washington, DC	41,500	40,839	98.41%	661	1.59%	36,799	2,299	1,741	549	83	27	2	3.46	3.51	3.34
(V05) (688) Washington	35,573	35,004	98.40%	569	1.60%	31,585	1,946	1,473	466	76	25	2	4.14	3.45	3.29
(V05) (688GA) Fort Belvoir	2,643			41			193	174	37	3	1	0		5.41	
(V05) (688GB) Southeast Washington	221	220		1	0.45%			4	0	1	0	0	0.01	23.33	
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	453			6						0	0	0		9.04	
(V05) (688GD) Charlotte Hall	1,094			19			84			3	1	0	0.10	7.68	
(V05) (688GE) Southern Prince Georges County	1,516		98.35%	25			54			0	0	0	1.00	2.12	
(V06) (517) Beckley, WV	8,769										25			4.88	
(V06) (517) Beckley	8,262		97.40%	215						46	24	1	5.2	4.88	
(V06) (517GB) Greenbrier County	422			4	0.95%		30			1	1	1	3.16	0	5.37
(V06) (517HK) Beckley MOC	85			1	1.18%		24			0	0	0	01.10		
(V06) (558) Durham, NC	35,564			1,797			2,122				48		9.01	5.8	
(V06) (558) Durham	24,927						1,581			141	27			6.14	
(V06) (558GA) Greenville	5,476		91.36%	473			311			97	21	2		3.43	
(V06) (558GB) Raleigh	3,562	3,335	93.63%	227	6.37%	2,947	168	220	192	34	0	1	11.07	6.85	1.04
(V06) (558GC) Morehead City	1,599	1,571	98.25%	28	1.75%	1,448	62	61	28	0	0	0	2.43	4.2	2.17
(V06) (565) Fayetteville, NC	29,774	26,997	90.67%	2,777	9.33%	22,549	2,282	2,166	1,455	1,134	110	78	15.49	11.49	5.9
(V06) (565) Fayetteville NC	20,562	18,751	91.19%	1,811	8.81%	15,960	1,386	1,405	917	756	75	63	15.29	12.3	3.1
(V06) (565GA) Jacksonville	2,182	1,774	81.30%	408	18.70%	1,579	86	109	169	212	23	4	21.24	4.65	15.63

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Measured from Preferred Date For the Reporting Period Ending: February 2015			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V06) (565GC) New Hanover County ( Wilmington)	4,976	4,617	92.79%	359	7.21%	3,629	543	445	253	87	8	11	11.63	8	9.75
(V06) (565GD) Hamlet	440	418	95.00%	22	5.00%	320	58	40	13	8	1	0	12.01	1.67	4.86
(V06) (565GE) Robeson County	620	591	95.32%	29	4.68%	521	25	45	13	16	0	0	6.36	0.75	6.48
(V06) (565GF) Goldsboro	799	655	81.98%	144	18.02%	515	85	55	86	55	3	0	21.86	6.17	3.87
(V06) (565MB) IDES Fort Bragg	101	97	96.04%	4	3.96%	14	36	47	4	0	0	0		14.65	
(V06) (565MD) IDES Camp Lejeune	94	94	100.00%	0	0.00%	11	63	20	0	0	0	0			11.94
(V06) (590) Hampton, VA	24,298	22,810	93.88%	1,488	6.12%	18,990	1,600	2,220	1,033	349	66	40	13.85	6.83	9.26
(V06) (590) Hampton	21,681	20,387	94.03%	1,294	5.97%	17,216	1,371	1,800	869	322	63	40	14.38	6.71	9.48
(V06) (590GB) Norfolk/Virginia Beach CBOC	1,745	1,563	89.57%	182	10.43%	1,115	117	331	154	25	3	0	14.09	12.18	10.97
(V06) (590GC) Albemarle CBOC	710	698	98.31%	12	1.69%	544	71	83	10	2	0	0	5.32	0	4.79
(V06) (590MA) IDES Portsmouth	58	58	100.00%	0	0.00%	50	8	0	0	0	0	0		1.58	2.03
(V06) (590MB) IDES Langley	32	32	100.00%	0	0.00%	16	12	4	0	0	0	0		6.75	
(V06) (590MC) IDES Fort Eustis	72		100.00%	0	0.00%	49				0	0	0		3.89	5.8
(V06) (637) Asheville, NC	21,279	1				19,502	952			40	9	8	2.00		2.78
(V06) (637) Asheville-Oteen	19,344	19,117	98.83%	227	1.17%	17,708		558	170	40	9	8	3.21	2.87	2.75
(V06) (637GA) Franklin NC CBOC	964	960	99.59%	4	0.41%	878	68	14	4	0	0	0	1.89	2.72	3.21
(V06) (637GB) Rutherfordton CBOC	971	965	99.38%	6	0.62%	916				0	0	0	1.61	0.57	2.66
(V06) (652) Richmond, VA	35,877	35,077	97.77%	800	2.23%	31,829	1,724			136	29	23	5.27	3.28	4.09
(V06) (652) Richmond	32,302	31,659	98.01%	643	1.99%	28,777	1,507	1,375	526	84	22	11	5.35	3.28	2.37
(V06) (652GA) Stafford/Fredericksburg	1,926	1,785	92.68%	141	7.32%	1,605	100	80	72	50	7	12	6.15	1.42	13.39
(V06) (652GE) Charlottesville CBOC, VA	1,080	1,070	99.07%	10	0.93%	935	76	59	9	1	0	0	4.32	4.44	2.1
(V06) (652GF) Emporia, VA	569	563	98.95%	6	1.05%	512	41	10	5	1	0	0	2.69	0	3.58
(V06) (658) Salem, VA	23,899	23,339	97.66%	560	2.34%	21,594	1,013	732	348	101	100	11	2.71	5.33	0.98
(V06) (658) Salem	19,079	18,578	97.37%	501	2.63%	16,998	900	680	303	90	98	10	3.29	5.39	0.62
(V06) (658GA) Tazewell	175	175	100.00%	0	0.00%	173	1	1	0	0	0	0	0		1.94
(V06) (658GB) Danville	1,545	1,542	99.81%	3	0.19%	1,502	33	7	2	1	0	0	0.81	0.92	1.09
(V06) (658GC) Lynchburg	1,347	1,340	99.48%	7	0.52%	1,309	20	11	5	1	1	0	0.43	0.54	1.69
(V06) (658GD) Staunton	884	837	94.68%	47	5.32%	781	33	23	37	9	1	0	10.54	0.17	2.28
(V06) (658GE) Wytheville	869					831	26			0	0		1.58	0	2.03
(V06) (659) Salisbury, NC (V06) (659) W.G. (Bill) Hefner Salisbury VAMC	44,350 22,675					36,792 18,925		2,860 1,443		498 253	167			7.37 6.83	9.04 8.28
	8,171	21,555 7,821				6,854	1,187 518			130	68			7.94	6.72
(V06) (659BY) Winston-Salem	10,511					8,784	619			94	72			9.31	10.05
(V06) (659GA) Charlotte (V06) (659GB) Hickory	2,993	10,055 2,881	96.26%			2,229	336			21	15		5.33	6.7	14.52
(V07) (508) Atlanta, GA	62,095									593	57				2.26
(V07) (508) Atlanta	44,396		95.16%			37,558	2,338			416	54	21		6.09	1.99
(V07) (508GA) Fort McPherson	4,547		97.27%			3,919				24	2	0		8.58	3
(V07) (508GE) NE Georgia/Oakwood	2,493					1,995				10	0	0		6.09	0.9
(V07) (508GF) Austell	1,951	1,841				1,549				24	0	0	9.23	1.46	2.8
(V07) (508GG) Stockbridge	1,852					1,516			73	54	1	0	9.08	0.51	2.98
(V07) (508GH) Lawrenceville (Gwinnett County)	2,847					2,485				3	0	-		4.13	1.1
(V07) (508GI) Newnan	1,436					1,030				43	0	0	12.51	5.54	6.75
(V07) (508GJ) Blairsville	614					560	34			0	0	0		0.09	1.64
(V07) (508GK) Trinka Davis Veterans Village CBOC						1,577	194			19	0	1	8.5	3.79	3.47
(V07) (500GK) Hilliad Davis Veteraris Village CDCC (V07) (509) Augusta, GA	23,606					21,024				58	16	23			1.47
(V07) (509) Augusta	11,403					9,935				42	7	12		4.8	1.61
(V07) (509A0) Lenwood (Uptown)	9,366		98.22%			8,459	479		131	16	9	11		3.25	1.14
(V07) (509GA) Athens, GA CBOC	1,546					1,409				0	0	0	3.28	6.92	2.09
(V07) (509GB) Aiken CBOC	1,291	1,288				1,221	40			0	0	0		0.78	3.33
(V07) (521) Birmingham, AL	39,354									163	9	-			
(V07) (521) Birmingham	27,757					24,618	1,460			156	9	3		6.11	2.31
(V07) (521GA) Huntsville AL	2,375					2,240				3	0	0	1.54	3.34	2.39
(V07) (521GA) Huffsville AL (V07) (521GB) Decatur AL/Madison	1,333					1,175				2	0	0		2.84	3.11
(10.) (02.105) Booatal ALIMANISH	1,000	1,313	30.0070		1.00 /0	1,173		33	10		U	0	2.01	2.04	0.11

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V07) (521GC) Florence AL (Shoals Area)	1,184	1,179	99.58%	5	0.42%	1,048	93	38	3	2	0	0	3.1	6.24	1.36
(V07) (521GD) Rainbow City	1,164			5	0.42%	1,169		36		0		0			
(V07) (521GE) Anniston/Oxford AL	1,604			5		1,109						0			
(V07) (521GE) Allinston Oxfold AE	709			2	0.28%	695	8		2			0	-	4.85	
(V07) (321GI) Jaspel AL (V07) (521GG) Bessemer CBOC	1,130			6		1,091	21	12	_	0	•	0			
(V07) (521GH) Childersburg CBOC	1,029		100.00%	0	0.00%	1,013				0		0		1.22	
(V07) (521GI) Guntersville	970		100.00%	0	0.00%	936	31	3	-		•	0	_		
(V07) (5216) Curtors ville	45,249					41,749			·		•				
(V07) (534) Charleston	26,419					24,670		583						3.45	
(V07) (534BY) Savannah	5,243			89		4,668	251	235		6		1	4.44	3.73	
(V07) (534GB) Myrtle Beach	5,067			49	0.97%	4,461	295	262		-		1	3.9	_	
(V07) (534GC) Nightle Beauti	1,769			49	0.97 %	1,703		16		0		0		1.65	
(V07) (534GC) Beaution (V07) (534GD) Goose Creek, SC	4,770			15		4,314	306	135				3			
. , , , , ,	-			9						1	0	0			0.62
(V07) (534GE) Hinesville (V07) (544) Columbia, SC	1,981 46,017				0.45% 4.09%	1,933 36,522	3,638	3,977		344	67	·			
· · · · · ·													_		
(V07) (544) Columbia SC	32,283 4,691		95.45%	1,469	4.55% 4.97%	24,532	2,896	3,386 205					_		
(V07) (544BZ) Greenville SC (V07) (544GB) Florence SC	1,935			75		4,056 1,631	197	130				35	7.82		3.15
										29		0			
(V07) (544GC) Rock Hill	2,364			12		2,149		48							
(V07) (544GD) Anderson County	1,136			17		1,059		20				0			6.71
(V07) (544GE) Orangeburg County	883			12		793	38	40			•	0			3.69
(V07) (544GF) Sumter County	1,437			15		1,235	110	77				0	4.13		
(V07) (544GG) Spartanburg,SC CBOC	1,188			45		1,025				-		0	3.54		4.9
(V07) (544HK) Columbia VA Mobile Clinic	95			2	2.11%	40	28	25		0		0		9.96	
(V07) (544MB) IDES Ft Jackson	5		100.00%	0	0.0070	2	0	3			-	0		17.4	
(V07) (557) Dublin, GA	17,451		94.37%										_		
(V07) (557) Dublin	11,682		94.79%			9,870									
(V07) (557GA) Macon GA	1,440			48		1,143		122				0	11.10		
(V07) (557GB) Albany GA	1,615			122		1,386		48							
(V07) (557GC) Baldwin County	535			11		460		23		0		2			
(V07) (557GE) Brunswick	1,292			110		986	100	96				1	5.98		
(V07) (557HA) Perry	887		90.76%	82		724	30					31			
(V07) (619) Central Alabama Veterans HCS, AL	28,424					22,288									
(V07) (619) Montgomery	11,474		93.65%			8,873		1,084							
(V07) (619A4) Tuskegee	9,175			615		7,412		709		190					
(V07) (619GA) Columbus	3,436				10.86%	2,669		244							
(V07) (619GB) Dothan	1,597		96.18%	61	3.82%	1,161	196	179				6			11.76
(V07) (619GD) Wiregrass	2,319			205		1,758		184				3			
(V07) (619GE) Monroe County	410					402		1	2			0	-		1.48
(V07) (619PA) Montgomery PRRTP	13		100.00%	0		13		0		_	-	0		0.00	4.00
(V07) (679) Tuscaloosa, AL	8,936		98.12%			8,349									
(V07) (679) Tuscaloosa	8,808		98.12%	166		8,230						9	1		1.32
(V07) (679HK) Mobile Clinic Tuscaloosa	125		98.40%	2		116			2	0		0			
(V07) (679MA) IDES Columbus	70.050		100.00%	0		3	0	_		0	-	0		0 70	-
(V08) (516) Bay Pines, FL	76,658					68,082									
(V08) (516) C.W. Bill Young VAMC	43,605					38,890	2,055	1,886							
(V08) (516BZ) Lee County	16,603			501	3.02%	14,256	876	970				1	5.04		
(V08) (516GA) Sarasota	3,207			33		2,826		165			0	1	3.84		
(V08) (516GB) St. Petersburg	704			8		656		23		,	0	0			4.66
(V08) (516GC) Palm Harbor	2,255			26		2,030		112				0	-		
(V08) (516GD) Bradenton	3,661			31		3,379						2			
(V08) (516GE) Port Charlotte/Charlotte County	3,156			94		2,792		166				3	1		
(V08) (516GF) Naples	2,235	2,219	99.28%	16	0.72%	2,059	104	56	13	3	0	0	1.38	4.41	6.7

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(V08) (516GH) Sebring	1,232	1,225	99.43%	7	0.57%	1,194	19	12	4	2	1	0	0.6	2.5	2.73
(V08) (546) Miami, FL	52,011	51,309	98.65%	702	1.35%	48,262	1,478	1,569	568	117	12	5	2.63	3.22	0.77
(V08) (546) Miami	31,946	31,553	98.77%	393	1.23%	29,936	774	843	351	32	7	3	3	2.58	0.51
(V08) (546BZ) Broward County	12,600	12,322	97.79%	278	2.21%	11,171	576	575	188	84	4	2	2.94	5.49	0.6
(V08) (546GA) Miami	1,274	1,274	100.00%	0	0.00%	1,273	1	0	0	0	0	0			1.04
(V08) (546GB) Key West	1,251	1,229	98.24%	22	1.76%	1,078	46	105	21	1	0	0	5.67	3.16	6.63
(V08) (546GC) Homestead	1,526	1,524	99.87%	2	0.13%	1,473	30	21	2	0	0	0	0.81	0.61	1.16
(V08) (546GD) Pembroke Pines	904	903	99.89%	1	0.11%	888	11	4	. 1	0	0	0	0.48	0.31	0.38
(V08) (546GE) Key Largo	300	298	99.33%	2	0.67%	288	5	5	1	0	1	0	1.29	2.5	2.23
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,475	1,471	99.73%	4	0.27%	1,434	24	13	4	0	0	0	0.51	1.28	1.24
(V08) (546GH) Deerfield Beach	735	735	100.00%	0	0.00%	721	11	3	0	0	0	0	0.78	1.08	0.49
(V08) (548) West Palm Beach, FL	51,305	50,449	98.33%	856	1.67%	46,116	1,841	2,492	728	79	45	4	1.85	3.92	2.38
(V08) (548) W Palm Beach	39,715	38,951	98.08%	764	1.92%	35,056	1,648	2,247	646	71	43	4	2.45	3.96	2.66
(V08) (548GA) Ft Pierce	1,908	1,891	99.11%	17	0.89%	1,706	69	116	16	1	0	0	2.86	5.95	1.99
(V08) (548GB) Delray Beach	2,740	2,718	99.20%	22	0.80%	2,633	45	40	19	2	1	0	0.83	2.36	2.42
(V08) (548GC) Stuart	2,508	2,472	98.56%	36	1.44%	2,365	50	57	30	5	1	0	0.68	8.94	1.58
(V08) (548GD) Boca Raton	1,825	1,822	99.84%	3	0.16%	1,801	9	12	3	0	0	0	0.3	0.74	0.07
(V08) (548GE) Vero Beach	1,369	1,361	99.42%	8	0.58%	1,331	17	13	8	0	0	0	0.59	1.04	0.81
(V08) (548GF) Okeechobee	1,240	1,234	99.52%	6	0.48%	1,224	3	7	6	0	0	0	0.41	3.1	0.56
(V08) (573) Gainesville, FL	85,215	79,218	92.96%	5,997	7.04%	67,491	4,756	6,971	3,554	1,839	453	151	7.88	10.56	3.02
(V08) (573) North Florida/South Georgia HCS- Gainesville	32,165	30,444	94.65%	1,721	5.35%	26,583	1,582	2,279	1,008	508	149	56	5.97	7.72	3.03
(V08) (573A4) North Florida/South Georgia HCS- Lake City	10,733	·	94.64%			,	401	516		88	68				0.5
(V08) (573BY) Jacksonville	16,928						1,140	1,865		932	164	61			3.35
(V08) (573GA) Valdosta	1,227						9	22		3	1	0			0.93
(V08) (573GD) Ocala	3,385						157	198		7	0	1	2.3		2.64
(V08) (573GE) St. Augustine	1,977						121	207		18			7.33		2.56
(V08) (573GF) Tallahassee	7,024		91.42%				493			144	11				5.3
(V08) (573GG) Lecanto	2,020						104	320		45	25		-	2.11	1.11
(V08) (573GI) The Villages	6,855						553			84	33		5.09		5.44
(V08) (573GJ) Saint Marys	744		98.79%	9			31	79		1	0		7.13		0.66
(V08) (573GK) Jackson County	852			6	0.70%		113			1	0		4.16		5.41
(V08) (573GL) Palatka	725		97.24%				24	29		0	0			3.22	4.63
(V08) (573GM) Waycross	568						26			8	2				3.82
(V08) (573MA) IDES Naval Hospital Jacksonville	12		100.00%				2		0	0	0			3.67	
(V08) (672) San Juan, PR	73,320		99.66%				2,022		_				_		
(V08) (672) San Juan	50,598						1,610			31	13				1.72
(V08) (672B7) M	9,494						143			15		•			0.81
(V08) (672BZ) Mayaguez	7,691						187	114		11	2				2.17
(V08) (672GA) St Croix	222		98.65%				5	13		1	1	0	-		
(V08) (672GB) St Thomas	198				0.51%		11			0	0				2.33
(V08) (672GC) Arecibo	2,418		99.67%		0.0070		24			3	2	0			1.79
(V08) (672GD) Ceiba	1,796						21	11		2	1	4	1.2		0.26
(V08) (672GE) Guayama	903				1144		21			1	3		2.76		1.25
(V08) (673) Tampa, FL	66,026						2,324								
(V08) (673) Tampa	50,519						1,490	1,771		419	301				2.61
(V08) (673BZ) New Port Richey	8,359						339			85				9.34	4.46
(V08) (673GB) Lakeland	3,313						275			38			2.97		6.76
(V08) (673GC) Brooksville	2,663						154	20		1	2		1.72		3.07
(V08) (673GF) Zephyrhills	1,172						66			2	2				3.29
(V08) (675) Orlando, FL	69,686		97.05%	ļ			2,147								
(V08) (675) Orlando	93		98.92%		1.08%		0	3		0			_	0	2.33
(V08) (675BU) Orlando Domiciliary	49	49	100.00%	0	0.00%	47	0	2	0	0	0	0			

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Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting			Complete d in 30	, i	Complete d in Over	,	, '	,				,	in Days 13		in Days 15
Period Ending: February 2015			Days or Less 3		30 Days 5										
(V08) (675GA) Viera Outpatient Clinic	14,237	13,880	97.49%	357	2.51%	13,036	371	473	229	70	33	25	3.05	3.46	2.21
(V08) (675GB) Daytona Beach Outpatient Clinic	12,130	12,025	99.13%	105	0.87%	11,703	168	154	87	15	3	0	0.88	1.8	1.17
(V08) (675GC) Kissimee CBOC	1,760	1,693	96.19%	67	3.81%	1,604	41	48	49	17	1	0	4.25	2.92	2.31
(V08) (675GD) Orange City	1,540	1,501	97.47%	39	2.53%	1,403	47	51	31	6	1	1	4.22	2.15	1.38
(V08) (675GE) Leesburg CBOC	1,491	1,475	98.93%	16	1.07%	1,423	21	31	12	4	0	0	1.15	3.19	1.1
(V08) (675GF) Clermont CBOC	998	991	99.30%	7	0.70%	895	54	42	7	0	0	0	3.26	1.69	2.78
(V08) (675GG) Lake Baldwin CBOC	37,388	35,926	96.09%	1,462	3.91%	32,883	1,445	1,598	849	425	145	43	3.65	5.54	2.43
(V09) (581) Huntington, WV	20,974	20,287	96.72%	687	3.28%	17,371	1,382	1,534	603	71	8	5	5.19	6.06	2.65
(V09) (581) Huntington	17,293	16,690	96.51%	603	3.49%	14,224	1,085	1,381	535	56	8	4	5.64	6.27	2.73
(V09) (581GA) Prestonsburg	1,195	1,139	95.31%	56	4.69%	973	99	67	44	12	0	0	6.28	4.79	2.79
(V09) (581GB) Charleston	2,486	2,458	98.87%	28	1.13%	2,174	198	86	24	3	0	1	3.39	2.12	2.24
(V09) (596) Lexington, KY	21,680	20,752	95.72%	928	4.28%	17,831	1,311	1,610	738	165	14	11	4.11	6.71	4.05
(V09) (596) Lexington-Leestown	8,788						500			34	2		3.97		3.72
(V09) (596A4) Lexington-Cooper Dr	10,161					7,928	679	945	464	128	12	5		7.66	0
(V09) (596BU) Lexington Domiciliary	26		100.00%		0.00%	26	0	0	0	0	0	0			
(V09) (596GA) Somerset	1,282	1,181	92.12%	101	7.88%	1,018	49	114	98	3	0	0	5.64	5.95	
(V09) (596GB) Morehead	321	317	98.75%	4	1.25%	289	18	10	3	0	0	1	3.8	4.7	0.24
(V09) (596GC) Hazard	415		100.00%		0.0070	369	31	15		0	0	0	=		
(V09) (596GD) Berea	687	665	96.80%	22	3.20%	585	34	46	22	0	0	0	3.53	7	1.54
(V09) (603) Louisville, KY	32,023	31,654	98.85%	369	1.15%	28,824	1,633	1,197	271	52	38	8	2.49	4	2.88
(V09) (603) Louisville	14,908	14,615	98.03%	293	1.97%	12,932	927	756	221	37	31	4	2.93	4.21	5.16
(V09) (603GA) Fort Knox	1,354	1,352	99.85%	2	0.15%	1,187	96	69	1	0	1	0	2.65	15	1.71
(V09) (603GB) New Albany IN (Southern Indiana)	3,076	3,058	99.41%	18	0.59%	2,823	146	89	13	1	2	2	3.12	0.25	4.46
(V09) (603GC) Shively (Louisville-Jefferson County)	2,982	2,967	99.50%	15	0.50%	2,691	162	114	13	2	0	0	3.09	1.28	3.19
(V09) (603GD) Dupont	2,008		98.41%	32	1.59%	1,851	68	57	17	12	2	1	2.53		3.61
(V09) (603GE) Newburg CBOC KY	3,066				0.13%		133		2	0	2	0			
(V09) (603GF) Grayson County	2,323				0.04%		53			0	0	1	1.27		1.85
(V09) (603GG) Scott County	1,289		99.69%		0.31%		27			0	0	0	-		0.58
(V09) (603GH) Carroll County	898		100.00%		*****		21		0	0	0		1.63		
(V09) (603MA) IDES Fort Knox	111		100.00%				0	0	0	0	0	0		0.36	0.3
(V09) (603PB) Louisville (SARRTP)	8		100.00%		111111		0	0	0	0	0				0
(V09) (614) Memphis, TN	37,114						889			75	39	11			
(V09) (614) Memphis	27,716						740			45	31	4			
(V09) (614GA) Tupelo	1,419						24		7	2	6	0			
(V09) (614GB) Jonesboro	794				0.13%		17		1	0	0	0		_	1.87
(V09) (614GC) Marshall County	331		100.00%				28		0		0				
(V09) (614GD) Savannah (Hardin County)	374		98.40%				0		5		0		3.21		
(V09) (614GE) Covington	1,761		98.58%			1,692	22				0		2.55		
(V09) (614GF) Memphis-South Clinic	2,226		99.64%		7.00.	2,158	38			1	1	0			
(V09) (614GG) Jackson TN	1,584				0.44%		3				1	0			1.07
(V09) (614GI) Dyersburg	620		99.84%		0.16%		13		1	0	0	-			
(V09) (614GN) Helena, AR	289		96.54%				4	9	3	2	0		0.00		
(V09) (621) Mountain Home, TN	27,844						1,066				64				
(V09) (621) James H Quillen VAMC	19,709		97.16%				704			190	23				1.46
(V09) (621BU) VADOM Mountain Home	101		100.00%				0				0				0.05
(V09) (621BY) Knoxville CBOC	4,420		95.23%				170			53	36				
(V09) (621GA) Rogersville	334		98.50%				18		2		1	2			
(V09) (621GC) Norton	943				0.42%		49		3		0		2.7		5.64
(V09) (621GG) Morristown CBOC TN	586		99.83%		0.17%		28			0	0				3.17
(V09) (621GI) Sevierville	633						13			5	4	0			
(V09) (621GJ) Bristol	848		97.29%				69			2	0		****		4.51
(V09) (621GK) Campbell County	270		97.78%				15		4	2	0	0			2.04
(V09) (626) Middle Tennessee HCS, TN	50,069	47,270	94.41%	2,799	5.59%	42,602	2,371	2,297	1,613	791	270	125	9.03	5.98	6.92

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			Less 3												
(V09) (626) Middle Tennessee HCS	24,768	23,322	94.16%	1,446	5.84%	20,818	1,352	1,152	849	433	117	47	13.25	6.4	6.69
(V09) (626A4) Middle Tennessee HCS-Alvin C. York	12,674	12,268	96.80%	406	3.20%	11,560	329	379	184	82	93	47	2.51	6.57	2.31
Division (V09) (626GA) Dover	265	247	93.21%	18	6.79%	218	22	7	12	6	0	0	5.88	0	5.44
(V09) (626GC) Bowling Green	725			45		451	98			5	4	0	8.19		9.62
(V09) (626GE) Clarksville	2,914			287	9.85%	2,363	129			113	40	21	10.23		15.15
(V09) (626GF) Chattanooga	5,139			216		4,370	241	312		29	2	3	6.12		5.57
(V09) (626GG) Tullahoma	253	243	96.05%	10	3.95%	226	9	8	3	3	4	0	7.9	11.5	2.58
(V09) (626GH) Cookeville	726	698	96.14%	28	3.86%	640	40	18	12	15	1	0	8.25	0.83	1.98
(V09) (626GJ) Hopkinsville	892	681	76.35%	211	23.65%	554	60	67	116	84	7	4	15.23	0.29	23.03
(V09) (626GK) McMinnville	577	572	99.13%	5	0.87%	527	24	21	4	0	0	1	2.72	0.7	6.37
(V09) (626GL) Harriman (Roane County)	244			10		182	28			0	2	1	7.29		4.82
(V09) (626GM) Maury County CBOC	452			111		289	24			19	0	1	16.66	2.18	13.78
(V09) (626GN) McMinn County Outreach Clinic	121		95.04%	6		95	6			2	0		7.65		2.62
(V09) (626MA) IDES Fort Campbell	319		100.00%	0	0.0070	309	9		0	0	0		0.40	1.54	0.58
(V10) (538) Chillicothe, OH	14,716			463		13,005	637			69	24				2.52
(V10) (538) Chillicothe (V10) (538GA) Athens	9,627 1,190			299		8,581 1,060	344 57			46	5	0	4.55 2.43		4.08
(V10) (538GA) Athens (V10) (538GB) Portsmouth	1,073		-	65		871	101			11	14		3.78		4.08
(V10) (538GC) Marietta	658			16		613	15			5	2		0.73		6.74
(V10) (538GD) Lancaster	1,453			53		1,242	86			4	0	0	3.52		6.46
(V10) (538GE) Cambridge	715			17		638	34			3	0	1	1.95		2.4
(V10) (539) Cincinnati, OH	31,193	30,698		495		28,846	1,103	749	330	142	19	4	1.51	3.76	2.23
(V10) (539) Cincinnati	21,097	20,703	98.13%	394	1.87%	19,184	855	664	248	127	18	1	1.33	4.44	1.83
(V10) (539A4) CINCINNATI,FT.THOMAS	724	719	99.31%	5	0.69%	716	1	2	5	0	0	0		1.46	0.1
(V10) (539BV) Fort Thomas PRRTP	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			0
(V10) (539GA) Bellevue	1,307	1,285	98.32%	22	1.68%	1,237	43	5	18	4	0	0	1.88	0.9	5.77
(V10) (539GB) Cincinnati (Clermont County)	2,819		98.55%	41		2,672	76	30	32	5	1	3	2.35	1.17	3.59
(V10) (539GC) Lawrenceburg (Dearborn County)	1,473		98.85%	17		1,401	40			0	0	0	1.36		4.02
(V10) (539GD) Florence	1,496		99.73%	4	0.27%	1,444	44			1	0	0	1.43		0.75
(V10) (539GE) Fairfield Hamilton	1,806			7	0.0070	1,768	14			4	0	0	0.12		1.43
(V10) (539GF) Georgetown (V10) (541) Cleveland, OH	467 69,659			440	1.07% 0.63%	420 65,451	30 2,106			64	3	2	2.71 1.62	0.49 2.02	3.73
(V10) (541) Cleveland, On (V10) (541) Cleveland-Wade Park	29,507		99.41%	173		27,588	975			16	1	2			1.03
(V10) (541BY) Canton	4,516			51		4,084	212			4		0	2.22		0.33
(V10) (541BZ) Youngstown	4,828		99.28%	35		4,477	169			0	0	0	1.52		3.18
(V10) (541GB) Lorain	2,925		99.76%	7		2,819	67			0	0	0	0.91	0.71	0.94
(V10) (541GC) Sandusky	1,691		98.99%	17		1,553	44			0	0	0	2.69	2.03	0.35
(V10) (541GD) Mansfield	3,943	3,866	98.05%	77	1.95%	3,795	44	27	39	37	1	0	1.23	2.99	0.39
(V10) (541GE) McCafferty	497	496	99.80%	1	0.20%	458	29	9	1	0	0	0	1.43	0.93	2.05
(V10) (541GF) Painesville	2,202	2,196	99.73%	6	0.27%	2,117	58	21	6	0	0	0	0.85	0.72	1.23
(V10) (541GG) Akron	6,095	6,057	99.38%	38	0.62%	5,543	266	248	34	4	0	0	2.5	2.41	1.39
(V10) (541GH) East Liverpool	1,316	1,314	99.85%	2	0.15%	1,282	19	13	1	0	1	0	0.37	1.48	0.72
(V10) (541GI) Warren	1,610			3	01.1070	1,519	62			1	0	0	1.03		1.14
(V10) (541GJ) New Philadelphia	1,422		99.79%	3		1,385	21			0	0		0.59		0.5
(V10) (541GK) Ravenna	1,300			2	0.15%	1,266	23			0	0	0	0.47	1.13	0.49
(V10) (541GL) Parma	7,785		99.68%	25		7,543	117			0	0		1.09	0.85	0.6
(V10) (541GM) Cleveland Ambulatory Care Center (V10) (552) Dayton, OH	22 24,960		100.00%	0 275		22,782	1,044			32			1.7	3.39	1.71
(V10) (532) Dayton, OH (V10) (552) Dayton	18,862		98.91%	206		17,081	846			17	3		1.47	3.39	1.71
(V10) (552GA) Middletown	1,574			7		1,455	70			0	0	0	1.32		1.44
(V10) (552GB) Lima	1,665		97.00%	50		1,539	39			14	5		4.52		3.3
(V10) (552GC) Richmond	1,344		99.33%	9		1,283	32			1	0		0.79		3.35

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			Less 3												
(V10) (552GD) Springfield	1,515	1,512	99.80%	3	0.20%	1,424	57	31	3	0	0	0	0.7	2.35	2.86
(V10) (757) Columbus, OH	27,443	26,548	96.74%	895	3.26%	23,459	1,469	1,620	707	149	38	1	5.36	4.93	2.43
(V10) (757) Columbus	23,167	22,340	96.43%	827	3.57%	19,944	1,131	1,265	646	145	35	1	5.94	4.87	1.39
(V10) (757GA) Zanesville	1,117	1,108	99.19%	9	0.81%	954	94	60	9	0	0	0	3.54	5.2	2.5
(V10) (757GB) Grove City (Franklin County)	870	860	98.85%	10	1.15%	737	57	66	10	0	0	0	3.71	2.9	5.2
(V10) (757GC) Marion	918	890	96.95%	28	3.05%	780	48	62	23	2	3	0	1.4	8.91	9.95
(V10) (757GD) Newark	1,371	1,350	98.47%	21	1.53%	1,044	139	167	19	2	0	0	7.22	6.83	3.47
(V11) (506) Ann Arbor, MI	32,631	31,800	97.45%	831	2.55%	29,232	1,173	1,395	607	182	35	7	2.98	4.04	2.2
(V11) (506) Ann Arbor HCS	23,951	23,409	97.74%	542	2.26%	21,571	811	1,027	409	114	13	6	2.89	3.61	1.54
(V11) (506GA) Toledo	6,767	6,500	96.05%	267	3.95%	5,916	266	318	184	62	20	1	3.16	5.98	3.5
(V11) (506GB) Flint (Genessee Co.)	968	954	98.55%	14	1.45%	869	53	32	9	5	0	0	3.17	2.48	3.66
(V11) (506GC) Jackson	945	937	99.15%	8	0.85%	876	43	18	5	1	2	0	2.44	1.45	2.1
(V11) (515) Battle Creek, MI	20,966	20,646	98.47%	320	1.53%	19,045	757	844	300	16	4	0	1.49	3.92	1.7
(V11) (515) Battle Creek	10,817			200	1.85%	9,912	311	394	188	9	3	0	1.53	3.84	1.55
(V11) (515BU) Battle Creek Domiciliary	1		100.00%	0	0.00%	1	0		-	0	0	0			0
(V11) (515BY) Grand Rapids	7,028	6,912	98.35%	116	1.65%	6,196	335	381	108	7	1	0	1.78	4.26	1.65
(V11) (515GA) Muskegon	1,084	1,084	100.00%	0	0.00%	1,046	28	10	0	0	0	0	0.69	0.78	1.41
(V11) (515GB) Lansing	1,242	1,238	99.68%	4	0.32%	1,133	63	42	4	0	0	0	1.48	1.26	3.42
(V11) (515GC) Benton Harbor	794		100.00%	0	0.00%	757	20		-		0	0			1.55
(V11) (550) Danville, IL	17,258			346		15,931	483					3	0.00		
(V11) (550) Illiana HCS (Danville)	9,397			81		8,859					0	1	1.06		0.49
(V11) (550BY) Peoria	4,015			117	2.91%	3,710				9	1	0			1.4
(V11) (550GA) Decatur	1,177			67	5.69%	1,012					0	0		_	4.54
(V11) (550GC) Lafayette	924			11	1.19%	886	21		2	9	0	0	0.73		5.93
(V11) (550GD) Springfield	1,156			64	5.54%	935	53				0	2			4.53
(V11) (550GF) Mattoon, IL	589			6		529	41	13		0	0	0			1.3
(V11) (553) Detroit, MI	25,754					24,650							-		
(V11) (553) Detroit (John D. Dingell)	24,110		99.20%			23,089			117		10	9			
(V11) (553GA) Yale	760		100.00%	0		741	12		3	0	0	0	0.63		0.65 3.51
(V11) (553GB) Pontiac	884 38,680		99.66% 97.46%	3		820 34,101	1,414				6			1.18 4.38	
(V11) (583) Indianapolis, IN	35,636		97.46%									9			3.31
(V11) (583) Indianapolis (V11) (583GA) Terre Haute	1,217			5		31,164 1,190				0	0	0			1.77
(V11) (583GB) Bloomington	1,217			17		1,190	26		_		0	0			1.77
(V11) (583GC) Martinsville	541			1	0.18%	526	9			0	0	0			0.64
(V11) (610) Northern Indiana HCS, IN	24,154			322		21,195					12		4.79		
(V11) (610) N. Indiana HCS-Marion	7,206					6,140							6.91		1.69
(V11) (610A4) N. Indiana HCS-Ft. Wayne	11,572		99.52%	56		10,375						2			
(V11) (610BU) Marion VADOM	74		100.00%	0		74						0			
(V11) (610GA) South Bend	2,228			151	6.78%	1,781	142					1	11.29	2.19	1.56
(V11) (610GB) Muncie	1,366					1,268				0		0			
(V11) (610GC) Goshen, IN CBOC	812		99.75%	2		786				0	0	0	_		1.42
(V11) (610GD) Peru	896			8		771	63		8	0	0	0	3.68	0.81	1.01
(V11) (655) Saginaw, MI	18,711					17,145			163	11	1	5			
(V11) (655) Saginaw	12,558	12,413	98.85%	145	1.15%	11,346	396	671	131	8	1	5	1.01	3.63	1.7
(V11) (655GA) Gaylord	881			3	0.34%	836				0	0	0			
(V11) (655GB) Traverse City	1,080	1,077	99.72%	3	0.28%	1,032	21			1	0	0			
(V11) (655GC) Oscoda	507				0.99%	461	9			0	0	0			
(V11) (655GD) Alpena	572	567	99.13%	5	0.87%	550	11	6	5	0	0	0	0.37	1.1	1.27
(V11) (655GE) Clare County	1,109	1,100	99.19%	9	0.81%	1,025	23	52	9	0	0	0	0.28	3.26	2.2
(V11) (655GF) Bad Axe	476	475	99.79%	1	0.21%	442	28	5	1	0	0	0	2.2	0.94	0.98
(V11) (655GG) Cadillac	732	730	99.73%	2	0.27%	702	9	19	1	1	0	0	0.04	2.02	1.1
(V11) (655GH) Cheboygan	378	376	99.47%	2	0.53%	360	10	6	2	0	0	0	0.94	4.27	1.2
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(V11) (655GI) Grayling	418	413	98.80%	5	1.20%	391	15	7	4	1	0	0	0.24	4.02	2.75
(V12) (537) Jesse Brown VAMC (Chicago), IL	32,159	31,432	97.74%	727	2.26%	29,072	1,145	1,215	532	144	46	5	3.85	4.36	1.06
(V12) (537) Jesse Brown VAMC - Chicago HCS	24,601	24,078	97.87%	523	2.13%	22,623	669	786	369	112	38	4	3.86	3.81	0.49
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	5,403	5,232	96.84%	171	3.16%	4,635	304	293	131	31	8	1	3.22	8.94	2.05
(V12) (537GA) Chicago Heights	570	548	96.14%	22	3.86%	454	29	65	22	0	0	0	8.49	0.86	0.85
(V12) (537GD) Lakeside	1,122	1,111	99.02%	11	0.98%	987	70	54	10	1	0	0	3.4		0.06
(V12) (537HA) Auburn Gresham	463	463	100.00%	0	0.00%	373	73	17	0	0	0	0	4.84	0	2.64
(V12) (556) Captain James A Lovell FHCC	26,945	26,810	99.50%	135	0.50%	25,084	1,086	640	122	3	6	4	1.43	2.59	2.59
(V12) (556) Captain James A Lovell FHCC	23,648	23,525	99.48%	123	0.52%	21,911	1,013	601	111	2	6	4	1.78	2.57	2.7
(V12) (556GA) Evanston	609	603	99.01%	6	0.99%	585	13	5	5	1	0	0	0.76	3.74	2.99
(V12) (556GC) McHenry	1,527	1,525	99.87%	2	0.13%	1,468	39	18	2	0	0	0	0.86	7.66	1.8
(V12) (556GD) Kenosha County	1,161	1,157	99.66%	4	0.34%	1,120	21	16	4	0	0	0	0.65	2.21	2.36
(V12) (578) Hines, IL	37,781	35,823	94.82%	1,958	5.18%	32,291	1,627	1,905	1,442	490	21	5	4.72	6.92	5.75
(V12) (578) Hines	30,461	28,738	94.34%	1,723	5.66%	26,002	1,232	1,504	1,275	427	17	4	6.95	6.99	5.81
(V12) (578GA) Joliet	2,102	2,019	96.05%	83	3.95%	1,763	138	118	60	22	1	0	2.12	8.62	5.69
(V12) (578GC) Kankakee County	838	817	97.49%	21	2.51%	769	27	21	11	9	1	0	1.15	2.12	5.58
(V12) (578GD) Aurora IL	1,261	1,248	98.97%	13	1.03%	1,141	66	41	10	3	0	0	1.57	2.82	3.25
(V12) (578GE) Elgin	932	894	95.92%	38	4.08%	747	79	68	31	6	1	0	3.89	18.33	7.4
(V12) (578GF) Lasalle	921	859	93.27%	62	6.73%	686	49	124	41	20	1	0	9	4.23	8.93
(V12) (578GG) Oak Lawn	1,266	1,248	98.58%	18	1.42%	1,183	36	29	14	3	0	1	1.12	16.39	3.33
(V12) (585) Iron Mountain, MI	9,279	9,103	98.10%	176	1.90%	8,102	564	437	119	51	6	0	2.42	5.7	2.18
(V12) (585) Iron Mountain MI	6,368	6,218	97.64%	150	2.36%	5,371	465	382	100	49	1	0	3.98	5.89	1.76
(V12) (585GA) Hancock	468	465	99.36%	3	0.64%	439	15	11	2	1	0	0	1.44	3.27	0.96
(V12) (585GB) Rhinelander	692	686	99.13%	6	0.87%	640	39	7	6	0	0	0	1.9	3.47	2.74
(V12) (585GC) Menominee MI	377	374	99.20%	3	0.80%	368	2	4	3	0	0	0	0.17	1.84	1.35
(V12) (585GD) Ironwood	328	328	100.00%	0	0.00%	319	9	0	0	0	0	0	0.77	0	1.09
(V12) (585HA) Marquette MI	642	628	97.82%	14	2.18%	568	30	30	8	1	5	0	2.63	3	5.97
(V12) (585HB) Sault Ste. Marie	404	404	100.00%	0	0.00%	397	4	3	0	0	0	0	0.1	0.09	0.75
(V12) (607) Madison, WI	22,985	22,310	97.06%	675	2.94%	20,025	1,021	1,264	522	136	11	6	3.85	5.12	1.91
(V12) (607) Madison WI	17,585	16,975	96.53%	610	3.47%	15,051	803	1,121	492	103	9	6	6.07	5.11	2.12
(V12) (607GC) Janesville	937	912	97.33%	25	2.67%	791	57	64	9	16	0	0	3.95	15.38	1.53
(V12) (607GD) Baraboo	430	426	99.07%	4	0.93%	390	27	9	3	1	0	0	1.99	7	0.59
(V12) (607GE) Beaver Dam	562	553	98.40%	9	1.60%	496	26	31	8	1	0	0	3.81	1.25	1.47
(V12) (607GF) Freeport	395	385	97.47%	10	2.53%	380	4	1	7	3	0	0	0.43	7.68	0.25
(V12) (607HA) Rockford	3,076	3,059	99.45%	17	0.55%	2,917	104	38	3	12	2	0	0.93	3.34	1.64
(V12) (676) Tomah, WI	14,684	14,559	99.15%	125	0.85%	13,934	339	286	119	4	0	2	0.91	3.33	1.04
(V12) (676) Tomah	9,978	9,883	99.05%	95	0.95%	9,409	242	232	93	2	0	0	0.86	3.75	1.16
(V12) (676BU) Tomah VADOM	12		100.00%	0	0.00%	12	0	0	0	0	0	0		0	
(V12) (676GA) Wausau	1,015	1,011	99.61%	4	0.39%	995	11	5	4	0	0	0	0.57	1.77	0.57
(V12) (676GC) La Crosse	1,691	1,690	99.94%	1	0.06%	1,634	45	11	1	0	0	0	0.76	1.75	1.03
(V12) (676GD) Wisconsin Rapids	1,805	1,780	98.61%	25	1.39%	1,711	32	37	21	2	0	2	1.3	2.07	1.39
(V12) (676GE) Clark County	183	183	100.00%	0	0.00%	173	9	1	0	0	0	0	1.51	0	1.56
(V12) (695) Milwaukee, WI	49,973	47,868	95.79%	2,105	4.21%	43,638	2,017	2,213	1,620	367	69	49	1.59	7.59	3.88
(V12) (695) Milwaukee WI	34,757	33,000	94.94%	1,757	5.06%	29,716	1,510	1,774	1,316	337	65	39	1.39	8.21	3.72
(V12) (695BU) VADOM Milwaukee	138		100.00%	0		138	0	0		0		0			0.39
(V12) (695BY) Appleton	5,650	5,599	99.10%	51	0.90%	5,211	218	170	31	11	2	7	2.11	3.29	4.06
(V12) (695GA) Union Grove WI	1,054		99.15%	9	0.85%	1,003	30	12		0	0	1	1.5		2.96
(V12) (695GC) Cleveland	1,311			3		1,261	27			0	0	0	1.61	0.03	1.75
(V12) (695GD) Milo C Huempfner	7,063			285		6,309	232			19	2	2			6.5
(V15) (589) Columbia, MO	20,607					19,188	758								
(V15) (589A4) Columbia MO	15,445			155		14,386	529	375		51	15			2.62	1.14
(V15) (589G8) Jefferson City, MO	995			2		938	43			0		0	1.36		0.8
(V15) (589GE) Kirksville	586			2		560	19			0		0	1.56		2.25
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: February 2015			d in 30 Days or Less 3		d in Over 30 Days 5										
(V15) (589GF) Ft Leonard Wood MO	1,346	1,338	99.41%	8	0.59%	1,230	69	39	3	2	0	3	3.18	3.01	1.89
(V15) (589GH) Lake of the Ozarks/Camdenton	692	689	99.57%	3	0.43%	657	21	11	2	0	1	0	1.93	0	1.9
(V15) (589GX) Mexico	413	410	99.27%	3	0.73%	363	39	8	3	0	0	0	2.58		2.3
(V15) (589GY) St. James	311	310	99.68%	1	0.32%	307	1	2	2 0	0	1	0	0.93		0.49
(V15) (589JA) Sedalia	571	571	100.00%	0	0.00%	526	30	15	0	0	0	0	1.97	0	0.16
(V15) (589JD) Marshfield	245	245	100.00%	0	0.00%	220	7	18	0	0	0	0	2.63		7
(V15) (589ME) IDES Fort Leonard Wood	3	3	100.00%	0	0.00%	1	0	2	2 0	0	0	0		21	0
(V15) (589) Kansas City, MO	26,492	26,007	98.17%	485	1.83%	23,915	1,131	961	308	119	39	19	2.59	3.59	3.71
(V15) (589) Kansas City	23,766	23,289	97.99%	477	2.01%	21,412	1,002	875	302	118	39	18	2.89	3.64	3.92
(V15) (589G1) Warrensburg	828	825	99.64%	3	0.36%	760	38	27	3	0	0	0	1.43	3.21	3.24
(V15) (589GB) Belton	303	303	100.00%	0	0.00%	292	4	7	0	0	0	0	0.37		4.19
(V15) (589GC) Louisburg-Paola	306	305	99.67%	1	0.33%	278	23	4	0	1	0	0	1.67		1.82
(V15) (589GD) Nevada	542	540	99.63%	2	0.37%	496	29	15	1	0	0	1	2.26		1.74
(V15) (589GZ) Cameron	160	160	100.00%	0	0.00%	148	10	2	2 0	0	0	0	1.66		0
(V15) (589HK) MOC Kansas City Mobile Medical Unit	60	60	100.00%	0	0.00%	56	2	2	0	0	0	0	1.6		
(V15) (589JB) Excelsior Springs	521	519	99.62%	2	0.38%	467	23	29	2	0	0	0	4.09	0.02	1.05
(V15) (589MC) IDES Whiteman AFB	6	6	100.00%	0	0.00%	6	0	С	0	0	0	0		0	0
(V15) (589) Eastern KS HCS, KS	24,065	23,316	96.89%	749	3.11%	22,123	548	645	510	170	25	44	6.65	4.1	1.26
(V15) (589A5) Eastern KS HCS Topeka Div	12,913	12,307	95.31%	606	4.69%	11,630	279		396	146	22	42	13.22	5.53	0.95
(V15) (589A6) Eastern KS HCS Leavenworth Div	8,461	8,338	98.55%	123	1.45%	7,990	180	168	97	23	3	0	1.55	2.37	1.29
(V15) (589BU) Leavenworth DCHV	285	285	100.00%	0	0.00%	284	0	1	0	0	0	0			6
(V15) (589G9) Ft. Riley, KS	52	52	100.00%	0	0.00%	52	0	С	0	0	0	0		0.08	
(V15) (589GI) St. Joseph	839	838	99.88%	1	0.12%	743	52	43	1	0	0	0	2.23	0.64	0.26
(V15) (589GJ) Wyandotte Co	376	374	99.47%	2	0.53%	363	9	2	2	0	0	0	1.71	0	1.56
(V15) (589GM) Chanute	83	81	97.59%	2	2.41%	68	6	7	1	0	0	1	5.16		8.8
(V15) (589GN) Emporia	52		84.62%	8		40	4	C	7	1	0	0			2.14
(V15) (589GP) Garnett	40		97.50%	1	2.50%	36	2		· ·	0	0	0	3.77		4.38
(V15) (589GR) Junction City	473		98.94%	5		443	9	16		0	0	1	1.43		8.27
(V15) (589GT) Seneca	9		88.89%	1	11.11%	8	0	С	1	0	0	0	4.78		
(V15) (589GU) Lawrence	174		100.00%	0	0.00%	173	1	С		0	0	0	0.06		0
(V15) (589GV) Ft. Scott (Bourbon Co.)	165		100.00%	0	0.00%	151	6			0	0	0	2.38		4.03
(V15) (589MA) Ft. Riley DES Clinic	124		100.00%	0	0.00%	124	0	С		0	0	0		0.17	0
(V15) (589MD) IDES Fort Leavenworth	19		100.00%	0	0.00%	18	0		0	0	0	0		1.88	0
(V15) (589) Wichita, KS	16,824			343		14,961	827								4.12
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	14,402		97.71%	330		12,778	691			61	6				4.75
(V15) (589G2) Dodge City	260		100.00%	0		249	5			0	0	_		0.03	0.5
(V15) (589G3) Liberal	72		100.00%	0		67	1	4		0	0	0		0	2.33
(V15) (589G4) Hays	441		99.32%	3	0.0070	384	32				0	0		0.15	2.12
(V15) (589G5) Parsons	415		99.04%	4	0.96%	386	16				0	0		0.25	1.97
(V15) (589G7) Hutchinson	504		99.80%	1	0.20%	442	46			0	0	0			1.47
(V15) (589GW) Salina	705			5	0.71%	632	36			0	0	0	2.91	0.68	2.93
(V15) (589MB) IDES McConnel AFB	25		100.00%	0	0.00%	23	0	_		0	0	0		2.44	0
(V15) (657) Marion, IL	20,945					17,891	1,387				11				2.45
(V15) (657A5) Marion IL	9,979			130		8,718	609			9	1	3			1.8
(V15) (657GJ) Evansville	5,853			258	4.41%	4,803	427			38	7	8			2.23
(V15) (657GK) Mt. Vernon	604		98.51%	9		489	37			0	0		****		2.3
(V15) (657GL) Paducah	1,082		97.50%	27		900	80			16	2	-			6.98
(V15) (657GM) Effingham	699		100.00%	0		677	18			0	0	-	***	0.6	1.81
(V15) (657GO) Hanson (Hopkins County), KY	184		98.37%	3		149	25			0	0	0			4.4
(V15) (657GP) Owensboro	936			2		844	64			1	0	0	2.68		1.4
(V15) (657GQ) Vincennes	415		99.52%	2		368	20			0	0	0			1.64
(V15) (657GR) Mayfield, KY CBOC	505	478	94.65%	27	5.35%	423	33	22	18	8	1	0	6.81	4.75	2.14

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015			Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time in Days 14	
(V15) (657GT) Carbondale	473					356				2		0	0.11	0.62	
(V15) (657GU) Harrisburg	215		99.07%			164	16			0		0	5.85		
(V15) (657) Poplar Bluff, MO	11,188	10,929	97.69%	259	2.31%	9,781	424	724		36	1	0	2.51	7.04	5.49
(V15) (657A4) Poplar Bluff	7,128	6,958	97.62%	170	2.38%	6,158	279	521	148	21	1	0	4.51	7.13	3.48
(V15) (657GF) West Plains	815	802	98.40%	13	1.60%	726	39	37	12	1	0	0	2.42	0	6.38
(V15) (657GG) Paragould	687	666	96.94%	21	3.06%	609	35	22	10	11	0	0	2.07		7.63
(V15) (657GH) Cape Girardeau	1,019	999	98.04%	20	1.96%	950	30	19	19	1	0	0	0.54	1.11	6.95
(V15) (657GI) Farmington	899	866	96.33%	33	3.67%	786	19	61	31	2	0	0	2.06	4.92	8.45
(V15) (657GN) Salem, MO CBOC	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0	0.3		
(V15) (657GV) Sikeston	613	611	99.67%	2	0.33%	525	22	64	2	0	0	0	0.66	8.17	6.43
(V15) (657) St. Louis, MO	36,690	36,366	99.12%	324	0.88%	31,839	2,591	1,936	276	35	6	7	3.95	3.55	3.44
(V15) (657) St Louis-John Cochran	22,635	22,378	98.86%	257	1.14%	19,598	1,531	1,249	219	27	6	5	4.29	3.58	3.01
(V15) (657A0) St Louis-Jeff Bks.	11,402	11,351	99.55%	51	0.45%	9,966	829	556	43	6	0	2	4.02	3.5	3.68
(V15) (657GA) Belleville	655	646	98.63%	9	1.37%	568	38	40	7	2	0	0	3.3	1.42	3.27
(V15) (657GB) St. Louis CBOC	752	746	99.20%	6	0.80%	578	121	47	6	0	0	0	4.83	2.44	3.81
(V15) (657GD) St. Charles County	915	915	100.00%	0	0.00%	848	47	20	0	0	0	0	1.57	0.15	2.13
(V15) (657GS) Washington	324	323	99.69%	1	0.31%	274	25	24	1	0	0	0	4.18	0	1.45
(V15) (657MA) IDES Scott AFB	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0		0	0
(V16) (502) Alexandria, LA	18,880	18,128	96.02%	752	3.98%	16,229	946	953	530	182	35	5	3.99	6.31	3.12
(V16) (502) Alexandria	13,726	13,190	96.10%	536	3.90%	11,816	708	666	369	136			5.55	6.62	0.72
(V16) (502GA) Jennings	1,331			10	0.75%	1,106	124	91	10	0	0	0	3.72		
(V16) (502GB) Lafayette Parish	2,502					2,134	59			46	8	1	2.13		7.75
(V16) (502GF) Fort Polk	900		96.22%			789	34			0	0	0	3.27	0.04	4.85
(V16) (502GG) Natchitoches	411				0.24%	375		14	1	0			3.07		1.35
(V16) (502MA) IDES Fort Polk	10		100.00%			9			0	0	-	-		1.8	
(V16) (520) Gulf Coast HCS, MS	47,523		93.28%				2,621		-		1		7.69		
(V16) (520) Biloxi	21,507					18,161	918			240					
(V16) (520BZ) Pensacola	15,180					10,861	1,065			312			_		
(V16) (520GA) Mobile	5,348					4,641	270			12			4.06		
(V16) (520GA) Mobile (V16) (520GB) Panama City	2,476		91.48%			2,038	106		197	10			12.22		
(V16) (520GC) Eglin AFB	3,012					2,556	262			7		-	4.31	1.91	4.63
(V16) (564) Fayetteville, AR	27,833					24,383				156	_				
(V16) (564) Fayetteville AR	16,030					13,423	880			134					
(V16) (564BY) Gene Taylor	5,562		99.08%			5,179				21	2				
(V16) (564GA) Harrison	320		100.00%		****	300	14		0	0			1.3		3.36
(V16) (564GB) Ft. Smith	2,959					2,731	101			1	0		0		
(V16) (564GC) Branson	2,169					2,051	43			0		_	1.28		
(V16) (564GD) Ozark	283					251	18			0		_	2.01	28	
(V16) (564GE) Jay	510		98.43%			448				0			2.01		3.99
(V16) (580) Houston, TX	71,133					63,455				525					
(V16) (580) Houston	49,919		96.21%			44,259	1,724			470					4.76
(V16) (580BY) Beaumont	4,324					3,854	168			10		-	1.58		2.2
(V16) (580BZ) Charles Wilson VA OPC	2,115					1,975	76		15	0		0	1.25		3.61
(V16) (580GC) Galveston County	3,672					3,428	93			12		0	3.5		
(V16) (580GD) Conroe CBOC TX	2,714					2,493				0		1	3.32		
(V16) (580GE) Katy	2,710					2,421	119			15	1	0	3.15		3.34
(V16) (580GF) Lake Jackson	1,226	1,213	98.94%	13	1.06%	1,041	113	59	13	0	0	0	3.79	0	4.87
(V16) (580GG) Richmond	1,482	1,477	99.66%	5	0.34%	1,419	30	28	5	0	0	0	0.86	0.46	0.51
(V16) (580GH) Tomball	2,971	2,878	96.87%	93	3.13%	2,565	183	130	72	18	3	0	3.35	5.15	4.39
(V16) (586) Jackson, MS	26,974	26,379	97.79%	595	2.21%	23,810	1,303	1,266	426	136	21	12	4.06	4.35	1.5
(V16) (586) G. V. (Sonny) Montgomery VAMC	22,719	22,144	97.47%	575	2.53%	19,946	1,051	1,147	407	135	21	12	5.4	4.36	1.75
(V16) (586GA) Durant (Kosciusko)	400	400	100.00%	0	0.00%	297	82	21	0	0	0	0	4.53		5.2
(V16) (586GB) Meridian	788	781	99.11%	7	0.89%	746	6	29	7	0	0	0	1.68		0

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(V16) (586GC) Greenville	324	322	99.38%	2	0.62%	270	45	7	2	0	0	0	3.36	0	0.43
(V16) (586GD) Hattiesburg	1,485	1,480	99.66%	5	0.34%	1,442	15	23	5	0	0	0	1.13	0	0.2
(V16) (586GE) Natchez (Adams County)	344	344	100.00%	0	0.00%	300	33	11	0	0	0	0	2.67	0	0.41
(V16) (586GF) Columbus	397	395	99.50%	2	0.50%	381	13	1	2	0	0	0	0.83	0	0.5
(V16) (586GG) McComb	517	513	99.23%	4	0.77%	428	58	27	3	1	0	0	4.07	0	0
(V16) (598) Little Rock, AR	34,570	33,983	98.30%	587	1.70%	30,897	1,565	1,521	412	134	24	17	4.9	2.93	4.19
(V16) (598) Central AR. Veterans HCS LR	13,994	13,829	98.82%	165	1.18%	12,790	521	518	120	30	8	7	2.23	3.13	0.42
(V16) (598A0) Central AR. Veterans HCS NLR	13,920	13,656	98.10%	264	1.90%	12,218	650	788	176	74	7	7	6.57	2.75	3.98
(V16) (598GA) Mountain Home	787	780	99.11%	7	0.89%	726	45	9	7	0	0	0	1.27	1.19	6.23
(V16) (598GB) Eldorado	381	352	92.39%	29	7.61%	310	22	20	7	15	7	0	12.26	0	5.14
(V16) (598GC) Hot Springs	1,284	1,276	99.38%	8	0.62%	1,174	73	29	8	0	0	0	2.58	0.12	1.9
(V16) (598GD) Mena	560	556	99.29%	4	0.71%	531	14	11	3	0	0	1	1.28	0	4.45
(V16) (598GE) Pine Bluff CBOC	737	707	95.93%	30	4.07%	608	49	50	27	3	0	0	5.11	0	9.02
(V16) (598GF) Searcy	901	884	98.11%	17	1.89%	794	67	23	14	3	0	0	3.48	0	2.5
(V16) (598GG) Conway	1,434	1,376	95.96%	58	4.04%	1,192	118	66	45	9	2	2	7.58	2.21	6.38
(V16) (598GH) Russellville	572	2 567	99.13%	5	0.87%	554	6	7	5	0	0	0	0.08	0	3.79
(V16) (623) Muskogee, OK	22,193	21,542	97.07%	651	2.93%	18,931	1,391	1,220	482	143	21	5	4.22	5.09	4.29
(V16) (623) Muskogee	11,091	10,961	98.83%	130	1.17%	10,000	531	430	84	32	13	1	2.31	3.16	3.24
(V16) (623BY) Tulsa	9,710	9,204	94.79%	506	5.21%	7,652	787	765	390	104	8	4	6.05	7.7	5.28
(V16) (623GA) Hartshorne	603	591	98.01%	12	1.99%	564	18	9	7	5	0	0	1.27	1.02	5.52
(V16) (623GB) Vinita	789	786	99.62%	3	0.38%	715	55	16	1	2	0	0	2.55	1.45	1.95
(V16) (629) New Orleans, LA	32,415	31,251	96.41%	1,164	3.59%	27,016	1,980	2,255	701	450	9	4	5.36	7.83	2.72
(V16) (629) New Orleans	20,312	19,372	95.37%	940	4.63%	16,282	1,340	1,750	542	387	9	2	9.88	8.75	2.5
(V16) (629BY) Baton Rouge	6,682	2 6,534	97.79%	148	2.21%	5,769	424	341	92	55	0	1	4.64	4.25	3.02
(V16) (629GA) Houma	1,349	1,346	99.78%	3	0.22%	1,275	50	21	3	0	0	0	2.25	0.89	1.51
(V16) (629GB) Hammond CBOC LA	1,491	1,454	97.52%	37	2.48%	1,350	66	38	32	5	0	0	0.58	5.5	3.22
(V16) (629GC) Slidell CBOC LA	1,162	2 1,141	98.19%	21	1.81%	1,086	27	28	17	3	0	1	2.84	3.34	1.42
(V16) (629GD) St. John CBOC LA	777	774	99.61%	3	0.39%	680	45	49	3	0	0	0	1.84	13.51	2.9
(V16) (629GE) Franklin	284	284	100.00%	0	0.00%	246	23	15	0	0	0	0	2.71	0	5.17
(V16) (629GF) Bogalusa	358	346	96.65%	12	3.35%	328	5	13	12	0	0	0	2.67	0	5.73
(V16) (635) Oklahoma City, OK	34,772	34,010	97.81%	762	2.19%	30,749	1,708	1,553	619	120	21	2	3.49	5.21	2.96
(V16) (635) Oklahoma City	29,628	29,071	98.12%	557	1.88%	26,505	1,431	1,135	421	113	21	2	3.01	4.79	2.04
(V16) (635GA) Lawton	2,745	2,603	94.83%	142	5.17%	2,219	136	248	140	2	0	0	6.19	18.24	1.02
(V16) (635GB) Wichita Falls	794	754	94.96%	40	5.04%	617	50	87	36	4	0	0	4.22	0	11.73
(V16) (635GC) Blackwell	153	153	100.00%	0	0.00%	143	3	7	0	0	0	0	1.2	0	1
(V16) (635GD) Ada	339	323	95.28%	16	4.72%	258	36	29	16	0	0	0	3.02		18.46
(V16) (635GE) Stillwater	461	458	99.35%	3	0.65%	405	30	23	3	0	0	0	3.59	0	1.64
(V16) (635GF) Altus	98	98	100.00%	0	0.00%	87	8	3	0	0	0	0	2.32		1.56
(V16) (635GG) Enid	170	170	100.00%	0	0.00%	165	1	4	0	0	0	0	0.05		0
(V16) (635HB) Ardmore	384	380	98.96%	4	1.04%	350	13	17	3	1	0	0	1.04	0	12.21
(V16) (667) Shreveport, LA	21,091	20,694	98.12%	397	1.88%	18,935	937	822	326	41	22	8	5.06	2.26	4.18
(V16) (667) Overton Brooks VAMC	16,252	15,940	98.08%	312	1.92%	14,626	712	602	265	35	10	2	8.14	2.34	2.6
(V16) (667GA) Texarkana	1,676	1,664	99.28%	12	0.72%	1,501	94	69	8	2	2	0	2.45	1.98	4.42
(V16) (667GB) Monroe	1,356	1,351	99.63%	5	0.37%	1,329	12	10	4	1	0	0	0.54	0.55	1.04
(V16) (667GC) Longview	1,803	1,735	96.23%	68	3.77%	1,475	119	141	49	3	10	6	4.82	1.67	10.57
(V16) (667MA) IDES Barksdale AFB	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(V17) (549) Dallas, TX	66,272	64,890	97.91%	1,382	2.09%	59,947	2,535	2,408	1,177	160	31	14	3.52	3.05	3.09
(V17) (549) Dallas VAMC	44,263	43,421	98.10%	842	1.90%	40,743	1,327	1,351	742	69	21	10	3.94	2.92	1.25
(V17) (549A4) Bonham VAMC	5,943	5,782	97.29%	161	2.71%	5,382	203	197	149	12	0	0	2.13	3.71	4.72
(V17) (549BY) Fort Worth Satellite	12,288	12,153	98.90%	135	1.10%	10,862	720	571	101	25	8	1	1.77	3.28	4.36
(V17) (549GA) Camp-Fannin	1,068	948	88.76%	120	11.24%	749	95	104	78	39	0	3	10.8	0.87	8.34
(V17) (549GD) Denton Area Primary Care Network	1,245	1,155	92.77%	90	7.23%	909	113	133	88	1	1	0	7.14	0	7.15
(V17) (549GE) Decatur Area Primary Care Network	218	217	99.54%	1	0.46%	202	13	2	1	0	0	0	1.74	0	5.16

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(V17) (549GF) Eastland Area Primary Care Network	215	205	95.35%	10	4.65%	199	1	5	5 8	2	0	0	3.06		
(V17) (549GH) Greenville Area PCN	288	279	96.88%	9	3.12%	249	19	11	1 4	4	1	0	2.79	0	10.84
(V17) (549GJ) Sherman	744	730	98.12%	14	1.88%	652	44	34	1 6	8	0	0	2.81	0	4.53
(V17) (671) San Antonio, TX	54,563	52,516	96.25%	2,047	3.75%	46,909	2,446	3,161	1,367	575	52	53	8.53	4.03	3.81
(V17) (671) San Antonio VAMC	37,147	35,791	96.35%	1,356	3.65%	32,329	1,464	1,998	914	391	23	28	10.46	4.17	2.21
(V17) (671A4) Kerrville VAMC	3,455	3,402	98.47%	53	1.53%	2,989	225	188	43	10	0	0	3.89	2.08	5.42
(V17) (671BU) San Antonio Domiciliary	763	763	100.00%	0	0.00%	759	2	2	0	0	0	0			0.31
(V17) (671BY) Frank M. Tejeda Satellite	7,627	7,299	95.70%	328	4.30%	6,447	354	498	186	108	19	15	9.16	3.35	3.67
(V17) (671GB) Victoria	1,117	1,031	92.30%	86	7.70%	823	82	126	67	18	0	1	10.98	5.65	4.29
(V17) (671GF) South Bexar Cnty	1,305	1,246	95.48%	59	4.52%	1,033	109	104	44	11	4	. 0	7.37	0	2.51
(V17) (671GH) Beeville	96	96	100.00%	0	0.00%	96	0	C	0	0	0	0	0		
(V17) (671GK) San Antonio Area PCN	706	702	99.43%	4	0.57%	617	51	34	2	2	0	0	3.2		
(V17) (671GL) New Braunfels (Comal County)	211	210	99.53%	1	0.47%	168	21	21	1	0	0	0	4.41		
(V17) (671GN) Seguin (Guadalupe County)	81	81	100.00%	0	0.00%	64	15		0	0	0	0	3.48		
(V17) (671GO) San Antonio, TX	2,055	1,895	92.21%	160	7.79%	1,584	123	188	110	35	6	9	9.57	0.91	9.52
(V17) (674) Temple, TX	63,054	60,755	96.35%	2,299		52,858	3,653	4,244	1,880	341	58	20	6.2	5.66	4.42
(V17) (674) Temple VAMC	34,569	33,594	97.18%	975		29,830	1,742			181	37	14	6.11	4.78	4.22
(V17) (674A4) Waco VAMC	7,267	6,831	94.00%	436		5,894	378			77	4	0	7.8	7.63	
(V17) (674BY) Austin Satellite	15,811			752		12,662	1,124	1,273	657	75	15	5	6.55	7.07	
(V17) (674GA) Palestine	888	873		15		769	84	20	8	5	2	0	3.23	3.05	
(V17) (674GB) Brownwood	1,241	1,238		3	0.2.70	1,172				2	0	0	1.67	0	
(V17) (674GC) College Station (Bryan)	1,638			65		1,308	114			0	0	0	6.39	8.67	5.68
(V17) (674GD) Cedar Park	1,408		96.24%	53		1,044	120		51	1	0	1	7.88	6.23	3.97
(V17) (674HB) La Grange	232		100.00%	0	21221	179	45		-	0	0		4.74		1
(V17) (740) VA Texas Valley Coastal Bend HCS	17,750			712		15,620				172	137			3.45	
(V17) (740) VA Texas Valley Coastal Bend HCC	3,151	3,111		40		2,729	188			8	2		2.9		
(V17) (740GA) Harlingen	3,801			194		3,328				22	73		7.57	4.95	
(V17) (740GB) McAllen	4,745			320		4,033				108	46			2.23	
(V17) (740GC) Corpus Christi	4,498			155		4,020				34	16			1.5	
(V17) (740GD) Laredo	1,539		99.81%			1,494	34			0	0		1.11	1.57	2.58
(V17) (740QA) VA Texas Valley Coastal Bend Mobile Medical Unit	16	16	100.00%	0	0.00%	16	0	C	0	0	0		0		
(V18) (501) New Mexico HCS	34,093				3.84%	28,336	2,304	2,144	847	327	120	15	6.95	5.32	5.08
(V18) (501) Albuquerque	26,469		95.95%	1,072		21,807	1,830	1,760	676	269	114	13	10.58	5.25	4.2
(V18) (501BV) Gallup Domiciliary	1		100.00%	0	*****	0				0	0	0			
(V18) (501G2) Las Vegas	871			2		762				0	0		2.13		
(V18) (501GA) Artesia	613			22		555				0	0		2.01	1.75	
(V18) (501GB) Farmington	895			42		751	50			15	0		4.86	0	
(V18) (501GC) Silver City	631		99.21%	5	****	563				1	0	_	1.54	0	-
(V18) (501GD) Gallup NM	435		100.00%	0	****	391	20			0	0	_	0.44	0	
(V18) (501GE) Espanola	276		97.10%	8		193				1	0		5.07	5.6	
(V18) (501GH) Truth or Consequences	347			2		325	13		-	1	0		2.35		0
(V18) (501GI) Alamogordo	503		99.40%	3		440				0	0		2.88	3.88	
(V18) (501GJ) Durango	533			9	1.69%	500	18			6	0		1.34	3.2	
(V18) (501GK) Santa Fe	711			10		625				1	2		3.1	2.31	
(V18) (501GM) Rio Rancho	1,463			127	8.68%	1,104	92			32	4	0	9.46	9.11	
(V18) (501MA) IDES Kirtland AEP	317		97.79%		2.21%	292		1		1	0		1.06		
(V18) (501MA) IDES Kirtland AFB	28		100.00%	417		12.075				160	0		9.09	2.5	
(V18) (504) Amarillo, TX	14,135		97.05% 96.22%			12,975				169	28				
(V18) (504) Amarillo HCS	9,591			363		8,785				166	25		15.72	2.68	
(V18) (504BY) Lubbock TX	3,895			52		3,632				0	0		2.79	2.01	
(V18) (504BZ) Clovis	532		100.00%	0		457 81	56			0	0		3.44 1.21	1.77	2.66 0.75
(V18) (504GA) Childress	84	84	100.00%	0	0.00%	81	3		, 0	0		U	1.21		0.75

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(V18) (504HB) Dalhart	33	31	93.94%	2	6.06%	20	5	6	2	0	0	0	18.12	0	0
(V18) (519) Big Spring, TX	6,760	6,628	98.05%	132	1.95%	5,634	508	486	111	15	4	2	3.65	5.08	6
(V18) (519) West Texas HCS	2,793	2,738	98.03%	55	1.97%	2,333	228	177	47	8	0	0	1.94	5.39	3.93
(V18) (519GA) Permian Basin CBOC	873	831	95.19%	42	4.81%	544	110	177	42	0	0	0	11.91	11.85	8.66
(V18) (519GB) Hobbs	406	391	96.31%	15	3.69%	334	19	38	4	5	4	2	3.65	9.5	27.85
(V18) (519GD) Ft Stockton	55	55	100.00%	0	0.00%	53	1	1	0	0	0	0	2.2		
(V18) (519HC) Abilene TX	1,604	1,595	99.44%	9	0.56%	1,455	103	37	7	2	0	0	1.98	2.46	3.29
(V18) (519HD) Stamford	21	21	100.00%	0	0.00%	17	2	2	0	0	0	0	4.48		
(V18) (519HF) San Angelo	1,008	997			1.09%	898	45	54		0	0	0	2.61	5.29	4.87
(V18) (644) Phoenix, AZ	54,014	51,159	94.71%	2,855	5.29%	43,030	4,002	4,127	2,072	626	105	52	6.54	10.19	4.71
(V18) (644) Phoenix	40,597	38,216	94.14%	2,381	5.86%	32,268	2,866	3,082		586	73	51	7.67	10.45	
(V18) (644BY) Southeast	6,312		95.39%	291	4.61%	5,018	524	479	235	29	27	0	6.62	9.09	5.03
(V18) (644GA) Sun City	4,207				3.26%	3,275	383	412		6	3	1	4.89		
(V18) (644GB) Show Low	836					668	76			0	0	0			
(V18) (644GD) Payson (Gila County)	250				2.00%	237	0	8	3	1	1	0	1.82		18.93
(V18) (644GE) Thunderbird	1,549	1,524	98.39%	25	1.61%	1,337	129	58	20	4	1	0	5.5		
(V18) (644GF) Globe	263					227	24	9	_	0	0	0	2.02		
(V18) (649) Northern Arizona HCS	14,434	13,867				12,814						6	4.22		
(V18) (649) Prescott	10,613					9,466	401	306	251	88	96	5			
(V18) (649GA) Kingman	1,125					888	116	76	43	2	0	0			0.05
(V18) (649GB) Flagstaff	413	413	100.00%			408	2	3		0	0	0	0.00		0
(V18) (649GC) Lake Havasu	1,103	1,087	98.55%	16	1.45%	1,025	41	21	15	1	0	0	2.57		0
(V18) (649GD) Anthem	415	415	100.00%	0	0.00%	393	17	5	0	0	0	0	1.77	0	0.26
(V18) (649GE) Cottonwood (Yavapai County)	765					634	24	41				1	11.84	0.33	
(V18) (678) Southern Arizona HCS	36,394					32,521	1,609	1,393							
(V18) (678) Tucson	26,430		97.53%			23,509	1,213	1,056		190				4.45	
(V18) (678GA) Sierra Vista	2,170		98.25%				72			6	11				
(V18) (678GB) Yuma	1,643					1,496	44	54			11				
(V18) (678GC) Casa Grande	1,768						72				0	0			
(V18) (678GD) Safford	289					226	26	22			0	0			15.2
(V18) (678GE) Green Valley	483					433	19				0	0			
(V18) (678GF) Northwest CBOC	1,882		97.24%			1,688	81	61				1	4.9		
(V18) (678GG) Southeast CBOC	1,680		97.98%			1,517	79				1	0	-	2.69	
(V18) (678MA) IDES Davis-Monthan AFB	13		100.00%			13	0	0			0	0		0.92	
(V18) (678MB) IDES Fort Huachuca	36		100.00%		*****	33	3	0	_	0	0	0		1.77	
(V18) (756) El Paso, TX	19,388		94.15%			15,421									
(V18) (756) El Paso HCS	16,507					13,258	1,016	1,275				11			
(V18) (756GA) Las Cruces	1,349				10.88%	1,105	103	93			1				8.01 25.02
(V18) (756GB) El Paso Eastside CBOC	1,176 356		89.12%			941	45				2	0			
(V18) (756MA) IDES Fort Bliss (V19) (436) Montana HCS	18,310		100.00% 97.33%				154 743	85 675			29			8.99 2.54	
(V19) (436) Workana HCS (V19) (436) Fort Harrison, MT	6,959					6,091	244	299	ļ						
(V19) (436GA) Anaconda	225					203	14			2	23	0			14.27
(V19) (436GB) Great Falls	1,533				2.67%	1,318	89				1	2		2.25	
(V19) (436GC) Missoula	2,427					2,185		67			2	0			
(V19) (436GD) Bozeman	1,044					897	94	48		0	2	0			
(V19) (436GF) Kalispell	1,466					1,389	39				0	0			
(V19) (436GH) Billings	3,630					3,342	142				1	1	2.25		
(V19) (436GI) Glasgow	124		100.00%			112		3			1	0			
(V19) (436GJ) Miles City, MT CBOC	391		100.00%			375		7	0		0	0			
(V19) (436GK) Glendive, MT CBOC	135				0.00%	128	5	1	1	0	0	0			
(V19) (436GL) Cut Bank	54		100.00%			54	0	0	0	_	0	0			
(V19) (436GM) Lewistown CBOC	145		100.00%			139	3	3				0			
( v 10) (+000IVI) Lewistowii CDOC	143	145	100.00 /0	1	0.0070	139	3	3		0			0.70	1.23	U

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V19) (436HC) 436HC HAVRE,MT (ORC)	172	2 171	99.42%	1	0.58%	165	3	5	1	0	C	0	1.41	4.8	0.26
(V19) (436MA) IDES Malmstrom AFB	5	5	100.00%	0	0.00%	5	0	(	0	0	C	0		0	
(V19) (442) Cheyenne, WY	12,508	12,015	96.06%	493	3.94%	10,525	784	706	273	175	15	30	4.84	6.64	5.47
(V19) (442) Cheyenne	8,223	7,910	96.19%	313		6,840	532	538	192	84	12	25			7.11
(V19) (442GB) Sidney	112	2 111	99.11%	1	0.89%	94	8	9	9 1	0	C	0	3.25	5	4.75
(V19) (442GC) Fort Collins	1,989					1,670	151			31	2	5			
(V19) (442GD) Greeley	1,891		95.66%	82		1,667	82	60	22	59	1	0	0.00		
(V19) (442HK) R&C Healthcare MOC WY	293					254	11				С	0			1.87
(V19) (554) Denver, CO	46,836						2,515			768					
(V19) (554) Eastern Colorado HCS	25,992					21,635	1,340			309				7.32	6.5
(V19) (5549AB) VANURS Pueblo	1		100.00%		0.0070	1	0		0		C	_			
(V19) (554GB) Aurora	1,862				-	1,656	54				C				
(V19) (554GC) Golden Clinic	3,906		96.19%			3,179	259					2	-		
(V19) (554GD) Pueblo	4,045					2,927	199			80	36				
(V19) (554GE) Colorado Springs	9,898					7,489	526			345					
(V19) (554GF) Alamosa	288					161	20			5	3	1	19.18		
(V19) (554GG) La Junta	355		99.72%		0.28%	328	17			0	(	1	3.33		
(V19) (554GH) Lamar	73		100.00%		4.44.1	58	12		0	0	0				
(V19) (554GI) Burlington CBOC	87				1.15%	75				0	C	0			-
(V19) (554MA) IDES Fort Carson	329					117	80							18.84	
(V19) (575) Grand Junction, CO	9,252	_	97.52%			8,219									
(V19) (575) Grand Junction	8,469					7,529	394					-	0.01		
(V19) (575GA) Montrose	654		98.78%		1.22%	592	27			3		0			
(V19) (575GB) Craig Telehealth Outreach Clinic (V19) (660) Salt Lake City, UT	129 26,754				5.43% 4.90%	98 21,459	1,797			353		, u	0.10		
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC						15,850	1,390			288	58				
(V19) (660GA) Pocatello	1,577	7 1 5/11	97.72%	36	2.28%	1,427	63	51	1 18	7	11	0	į	8.88	3 2.24
(V19) (660GB) Ogden	1,710		96.02%			1,504	64								
(V19) (660GC) Ely	92		100.00%			92	0		0 0	0					0.00
(V19) (660GD) Roosevelt	166					154	4	. 6		1		_			3 1.21
(V19) (660GE) Orem	1,052					903	93		-	0					
(V19) (660GG) St. George	1,074		96.00%			880	70					0			
(V19) (660GJ) West Valley City	910		91.87%			600	91				1	0	_		
(V19) (660GK) Elko, NV	77		90.91%		9.09%	44	22		4 7	0		0			
(V19) (660MA) IDES Hill AFB			100.00%			5	0		0	0		0		0	
(V19) (666) Sheridan, WY	5,657					5,217	235	168	30	7		0	2.39	2.53	1.45
(V19) (666) Sheridan	3,157		99.37%			3,012						0			
(V19) (666GB) Casper	706		99.01%		0.99%	560	73			1	(	0			
(V19) (666GC) Riverton	574					521	36			2	(	0			
(V19) (666GD) Powell	413	3 412	99.76%	1	0.24%	401	5	6	3 1	0	0	0	0.86	2.33	0.16
(V19) (666GE) Gillette	432	2 425	98.38%	7	1.62%	352	56	17	7 7	0	(	0	3.93	5.79	0.3
(V19) (666GF) Rock Springs	375		100.00%			371	4		0	0	(	0			
(V20) (463) Anchorage, AK	8,129	8,086	99.47%	43	0.53%	7,638	237	211	1 33	10	C	0	1.94	1.34	1.11
(V20) (463) Alaska VA Healthcare System	5,774	5,739	99.39%	35	0.61%	5,444	149	146	3 25	10	C	0	2.04	1.34	0.64
(V20) (463BU) Anchorage DCHV	594		100.00%	0	0.00%	579	12	. 3	3 0	0	C	0			3.08
(V20) (463GA) Fairbanks	540		99.07%			469	31	35	5 5	0	C	0	3.13	1.89	2.54
(V20) (463GB) Kenai	782	2 780	99.74%	2	0.26%	723	39	18	3 2	0	C	0	1.42	2 1.19	1.93
(V20) (463GC) Mat-Su	439	9 438	99.77%	1	0.23%	423	6	9	9 1	0	C	0	0.87	,	0.82
(V20) (531) Boise, ID	19,882	18,820	94.66%	1,062	5.34%	17,119	658	1,043	658	264	68	72	1.31	9.32	0.92
(V20) (531) Boise	17,400	16,366	94.06%	1,034	5.94%	14,795	610	961	1 633	262	68	71	1.2	9.39	0.93
(V20) (531GE) Twin Falls	1,045	5 1,044	99.90%	1	0.10%	1,016	22		5 1	0		0	1.16	1.59	0.37
(V20) (331GL) TWITT alls	1,040	1,044	00.0070		0.1070	1,010	23	'	ו	0		,	1.10		
(V20) (531GG) Canyon County	1,421					1,292	25					1	1.96		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
			Less 3												
(V20) (531MA) IDES Mt Home AFB	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0		0	0
(V20) (531MB) IDES Idaho ANG	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	0
(V20) (648) Portland, OR	47,261	45,591	96.47%	1,670	3.53%	39,265	3,014	3,312	1,254	298	99	19	7.2	6.19	1.55
(V20) (648) Portland	26,145	25,184	96.32%	961	3.68%	22,414	1,367	1,403	668	191	87	15	5.15	6.66	1.04
(V20) (648A4) Vancouver	7,794	7,475	95.91%	319	4.09%	6,411	431	633	290	20	7	2	10.91	4.44	1.12
(V20) (648BU) VADOM Vancouver	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			
(V20) (648GA) Bend	2,536	2,484	97.95%	52	2.05%	2,173	183	128	48	3	1	0	4.18	2.41	4.19
(V20) (648GB) Salem	3,554	3,345	94.12%	209	5.88%	2,644	343	358	138	69	1	1	9.41	7.8	2.94
(V20) (648GD) North Coast	357	330	92.44%	27	7.56%	320	4	6	25	2	0	0	13.09		0.57
(V20) (648GE) East Portland	1,955	1,923	98.36%	32	1.64%	1,531	175	217	25	7	0	0	6.55	0	1.01
(V20) (648GF) Hillsboro	3,438	3,395	98.75%	43	1.25%	2,537	391	467	39	2	1	1	5.97	6.68	3.7
(V20) (648GG) West Linn	1,471	1,444	98.16%	27	1.84%	1,224	120	100	21	4	2	0	4.87		1.99
(V20) (653) Roseburg, OR	16,595	15,873	95.65%	722	4.35%	14,267	752	854	437	206	43	36	9.01	6.43	2.53
(V20) (653) Roseburg HCS	10,611	10,215	96.27%	396		9,216	469			96	22	23			
(V20) (653BY) Eugene	4,356	4,130	94.81%	226	5.19%	3,589	252	289	118	80	16	12	8.86	15.38	3.43
(V20) (653GA) North Bend	999	900	90.09%	99	9.91%	856	19	25	63	30	5	1	10.55	2.41	2.39
(V20) (653GB) Brookings	624	623	99.84%	1	0.16%	601	12	10	1	0	0	0	1.28	2.33	2.82
(V20) (653PA) Roseburg SARRTP	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(V20) (663) VA Puget Sound, WA	60,359	59,114	97.94%	1,245	2.06%	53,447	2,951	2,716	989	216	29	11	4.96	4.07	1.05
(V20) (663) Seattle	29,069	28,573	98.29%	496	1.71%	26,271	1,217	1,085	413	67	10	6	3.9	3.72	0.9
(V20) (663A4) American Lake	24,609	24,031	97.65%	578	2.35%	21,562	1,255	1,214	416	138	19	5	6.15	4.32	1.11
(V20) (663GA) King County	1,944	1,923	98.92%	21	1.08%	1,633	194	96	21	0	0	0	3.6	2.89	1.29
(V20) (663GB) Bremerton (Kipsap County)	726	713	98.21%	13	1.79%	647	22	44	13	0	0	0	3.33	2.97	1.21
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	3,136	3,056	97.45%	80	2.55%	2,635	204	217	72	8	0	0	4.97	6.48	
(V20) (663GD) South Sound	681	624	91.63%	57	8.37%	527	54	43	54	3	0	0	9.76	0	1.92
(V20) (663HK) PUGET SOUND MMU, WA	181	181	100.00%	0	0.00%	165	3	13	0	0	0	0	2.23		
(V20) (663MA) IDES Fort Lewis	13	13	100.00%	0	0.00%	7	2		0	0	0	0		8.3	
(V20) (668) Spokane, WA	19,515		97.85%	420	2.15%	18,043	496	556	263	95	54	8			2.01
(V20) (668) Spokane	17,006	16,615	97.70%	391		15,628	470	517	238	91	54	8	1.85	5.49	2.44
(V20) (668GA) Wenatchee CBOC	740				0.14%	738	1	0		0	0	0	0		
(V20) (668GB) North Idaho	1,735	1,707	98.39%	28	1.61%	1,644	24	39	24	4	0	0	2.36	3.24	0.36
(V20) (668HK) Spokane Mobile OPC	34		100.00%		0.0070	33	1	0	0	0	0	0	****		
(V20) (687) Walla Walla, WA	8,773				_	7,572				66	3	2	3.85		
(V20) (687) Walla Walla	4,542		95.00%			3,703	238			61	3	2		10.37	
(V20) (687GA) Richland WA	1,248					1,158	59		7	3	0				
(V20) (687GB) Lewiston	1,200		99.58%		-	1,101	75	19		2	0			2.92	
(V20) (687GC) La Grande	603		100.00%			555	41	7	0	0	0	-			1.25
(V20) (687HA) Yakima	1,180		98.90%			1,055	86		13	0	0	-			
(V20) (692) White City, OR (V20) (692) Southern Oregon Rehabilitation Ctr &	10,910 9,522		98.01% 97.77%			10,211 8,854	247 238			36 36	13				2.75
Clinics (V20) (692GA) Klamath Falls	873	074	99.77%	2	0.23%	859	5	7	2	0	0	0	0.46	0.82	
(V20) (692GB) Grants Pass	515		99.42%	3		498	3	10	_	0	0	0			5.76
(V21) (692GB) Grants Pass (V21) (358) Manila, PI	2,180						130		-			0			
(V21) (356) Marilla, P1 (V21) (358) Manila	2,180		99.36%			1,943	130			0	1	0			4.11
(V21) (459) Honolulu, HI	14,511						790				5				
(V21) (459) Horioldiu, HI (V21) (459) Pacific Islands HCS (Honolulu)	8,433		99.09%			7,831	317			6	0				
(V21) (459) Facilit Islands Inc.3 (Honoldid) (V21) (459GA) Maui Clinic	1,176					996	71	63		12	0				
(V21) (459GA) Maur Clinic (V21) (459GB) Hilo Clinic	1,170					815	117			3	0	-			5.18
(V21) (459GB) fillo Cliric (V21) (459GC) Kona Cliric	597			1	0.17%	508	64		1	0	0	0			
(V21) (459GC) Kona Clinic (V21) (459GD) Kauai Clinic	634		99.83%	5		594	10			1	0	-		2.23	
(V21) (459GD) Kauai Clinic (V21) (459GE) Guam Clinic	812				0.79%	668	62			0	0	_		0.07	0.61
(V21) (459GE) Guam Clinic (V21) (459GF) American Samoa Clinic	695		99.51%		_	618	24			20	5	0			
(VZ1) (433GF) American Samoa Clinic	095	003	55.40%	32	4.00%	018	24	21	/		5	0	1.55	10.00	1.02

	otal Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V21) (459GG) Leeward Oahu	1,063	1,051	98.87%	12	1.13%	827	125	99	12	0	0	0	4.18		6.97
(V21) (459MA) IDES Honolulu C&P	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0	)	0	
(V21) (570) Fresno, CA	19,296	18,523	95.99%	773	4.01%	16,838	767	918	551	171	29	22	0.28	8.73	0.74
(V21) (570) Fresno	17,051	16,306	95.63%	745	4.37%	14,731	715	860	529	167	29	20	0.25	8.74	0.5
(V21) (570GA) Merced	707	691	97.74%	16	2.26%	643	19	29	16	0	0	0	0.37	12.32	1.86
(V21) (570GB) Tulare	1,121	1,120	99.91%	1	0.09%	1,072	28	20	1	0	0	0	0.37	3.09	2.11
(V21) (570GC) Oakhurst	417	406	97.36%	11	2.64%	392	5	9	5	4	0	2	0.39	18.77	0.4
(V21) (612) N. California, CA	61,732	58,719	95.12%	3,013	4.88%	52,003	2,818	3,898	2,125	673	180	35	3.09	9.43	1.72
(V21) (612A4) N. California HCS-Sacramento	21,915	20,549	93.77%	1,366	6.23%	18,131	1,017	1,401	973	298	79	16	2.37	10.53	3.08
(V21) (612B4) Redding	7,026	6,846	97.44%	180	2.56%	6,158	345	343	157	15	7	1	2.56	5.97	0.2
(V21) (612BY) Oakland	5,793	5,710	98.57%	83	1.43%	5,371	151	188	62	17	4	. 0	2.83	3.54	1.28
(V21) (612GD) Fairfield	1,652	1,640	99.27%	12	0.73%	1,579	38	23	9	0	0	3	2.11	3.11	1.95
(V21) (612GE) Vallejo/Mare Island	1,678	1,495	89.09%	183	10.91%	1,213	73	209	109	40	33	1	3.81	13.02	0
(V21) (612GF) Martinez	11,918	11,303	94.84%	615	5.16%	9,765	594	944	459	144	9	3	6.58	9.9	0.26
(V21) (612GG) Chico	3,274	3,174	96.95%	100	3.05%	2,884	150	140	72	26	2	0	2.13	7.28	4.46
(V21) (612GH) McClellan	7,442	6,970	93.66%	472	6.34%	5,963	395	612	282	133	46	11	2.44	10.51	1.36
(V21) (612GI) Yuba City	1,034	1,032	99.81%	2	0.19%	939	55	38	2	0	0	0	3.79	0	1.08
(V21) (640) Palo Alto, CA	40,804	39,656	97.19%	1,148	2.81%	34,366	2,454	2,836	902	158	49	39	3.83	5.65	3.49
(V21) (640) Palo Alto-Palo Alto	17,563	17,084	97.27%	479	2.73%	14,809	1,030	1,245	378	62	20	19	3.19	5.41	1.69
(V21) (640A0) Palo Alto-Menlo Pk	2,558	2,552	99.77%	6	0.23%	2,409	93	50	6	0	0	0	1.88	2.66	1.27
(V21) (640A4) Livermore	5,635	5,386	95.58%	249	4.42%	4,543	460	383	149	58	22	20	3.56	6.76	1.7
(V21) (640BY) San Jose	4,644	4,557	98.13%	87	1.87%	3,879	260	418	83	4	0	0	4.52	5.03	4.5
(V21) (640GA) Palo Alto HCS- Capitola	132	132	100.00%	0	0.00%	128	3	1	0	0	0	0	1.99		
(V21) (640GB) Sonora (Tuolumne County)	819	813	99.27%	6	0.73%	738	45	30	5	1	0	0	2.97	0	0.76
(V21) (640GC) Fremont	731	727	99.45%	4	0.55%	639	42	46	4	0	0	0	1.97	0	5.16
(V21) (640HA) Stockton	2,126	2,028	95.39%	98	4.61%	1,623	152	253	91	4	3	0	6.63	0	9.98
(V21) (640HB) Modesto	2,530	2,451	96.88%	79	3.12%	2,168	156	127	59	19	1	0	2.67	4.98	7.11
(V21) (640HC) Monterey	4,066	3,926	96.56%	140	3.44%	3,430	213	283	127	10	3	0	3.89	6.22	0.98
(V21) (654) Reno, NV	23,091	21,949	95.05%	1,142	4.95%	19,431	1,213	1,305	809	205	117	11	6.23	9.18	2.29
(V21) (654) Sierra Nevada HCS	19,967	18,926	94.79%	1,041	5.21%	16,748	1,034	1,144	716	200	115	10	7.05	9.21	1.61
(V21) (654GA) Sierra Foothills	1,032	1,014	98.26%	18	1.74%	914	53	47	14	2	2	. 0	3.47	1.08	4.26
(V21) (654GB) Carson Valley	964	908	94.19%	56	5.81%	771	66	71	53	3	0	0	6.42	0	8.54
(V21) (654GC) Lahontan Valley	871	844	96.90%	27	3.10%	745	58	41	26	0	0	1	5.93	3.38	3.4
(V21) (654GD) Diamond View	257	257	100.00%	0	0.00%	253	2	2	0	0	0	0	0.42	0	1.68
(V21) (662) San Francisco, CA	40,979	39,886	97.33%	1,093	2.67%	36,689	1,381	1,816	830	218	35	10	5.83	5.19	3.27
(V21) (662) San Francisco	30,696	29,927	97.49%	769	2.51%	28,099	748	1,080	553	180	29	7	6.64	5.31	1.23
(V21) (662GA) Santa Rosa	3,837	3,737	97.39%	100	2.61%	3,223	257	257	96	4	0	0	3.59	5.39	4.16
(V21) (662GC) Eureka	2,362	2,274	96.27%	88	3.73%	1,868	194	212	81	6	1	0	8.02	4.66	4.1
(V21) (662GD) Ukiah	1,370	1,288	94.01%	82	5.99%	1,167	33	88	60	16	3	3	8.92	1.28	9.41
(V21) (662GE) Northern San Bruno CBOC	910	891	97.91%	19	2.09%	796	42	53	18	0	1	0	4.27	5.9	
(V21) (662GF) San Francisco CBOC	700	694	99.14%	6	0.86%	600	43	51	6	0	0	0	2.87	6.28	3.77
(V21) (662GG) Clearlake CBOC	1,039	1,010	97.21%	29		871	64	75	16	12	1	0	3.76	1.56	10.23
(V21) (662HA) Yountville (Orc)	65		100.00%			65	0	0		0				0	
(V22) (593) Las Vegas, NV	40,565	39,079	96.34%	1,486		35,643	1,693	1,743	1,058			. 13	3.52	4.73	
(V22) (593) Southern Nevada HCS	25,398	24,333	95.81%	1,065		22,226	1,010	1,097	747	277	31	10			3.05
		012	100.00%	0	0.00%	902	6	4	0	0		0	0.27		0.12
(V22) (593GC) Pahrump	912						005	249	143	38	10	1	5.43	11.75	7.77
(V22) (593GD) Northwest PCC	3,581	3,389	94.64%	192	5.36%	2,915	225		140		10		5.43		
		3,389				2,915 2,813	179			20		1	4.05		4.38
(V22) (593GD) Northwest PCC (V22) (593GE) Southeast PCC (V22) (593GF) Southwest PCC	3,581 3,252 4,196	3,389 3,152	94.64% 96.92% 97.90%	100	3.08% 2.10%	2,813 3,812	179 144	160 152	75	20 11	4	. 1	4.05	1.89 3.15	3.58
(V22) (593GD) Northwest PCC (V22) (593GE) Southeast PCC	3,581 3,252	3,389 3,152	94.64% 96.92% 97.90%	100	3.08% 2.10%	2,813	179	160 152	75 77	20	4	. 1	4.05	1.89 3.15	
(V22) (593GD) Northwest PCC (V22) (593GE) Southeast PCC (V22) (593GF) Southwest PCC	3,581 3,252 4,196	3,389 3,152 4,108 3,037	94.64% 96.92% 97.90%	100 88 40	3.08% 2.10%	2,813 3,812	179 144 129 0	160 152 80 1	75 77 16 0	20 11	0 8	. 1	4.05	1.89 3.15 3.06	3.58 2.74
(V22) (593GD) Northwest PCC (V22) (593GE) Southeast PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC	3,581 3,252 4,196 3,077	3,389 3,152 4,108 3,037 148	94.64% 96.92% 97.90% 98.70% 99.33%	100 88 40	3.08% 2.10% 1.30% 0.67%	2,813 3,812 2,828 147	179 144 129 0	160 152 80 1	75 77 16 0	20 11 15	4 0 8 1	0 1 0	4.05 3.27 2.18 1.02	1.89 3.15 3.06	3.58 2.74

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2015			d in 30 Days or Less 3		d in Over 30 Days 5								iii Days 13	III Days 14	III Days 13
(V22) (600GA) Anaheim	969	961	99.17%	8	0.83%	850	74	37	4	2	1	1	3.06	1.03	5.6
(V22) (600GB) Santa Ana	1,981	1,958	98.84%	23		1,641	158	159	20	3	0	0	5.96		
(V22) (600GC) Cabrillo (Long Beach)	496		100.00%	0		478	18			0	0	0			2.3
(V22) (600GD) Santa Fe Springs/Whittier	681			2		604	57	18	1	1	0	0	2.64	10.75	
(V22) (600GE) Laguna Hills	975			4	0.41%	808	121			0	0	0	4.12		3.66
(V22) (605) Loma Linda, CA	49,615	48,440		1,175	2.37%	44,290	2,375	1,775	848	156	77	94	3.75	4.57	2.68
(V22) (605) Loma Linda VAMC	42,355		97.45%	1,082		37,900	1,918			151	66			4.59	
(V22) (605GA) Victorville	1,416			26		1,318	46	26	15	1	10	0	2.47		4.47
(V22) (605GB) Murrieta	1,751	1,699	97.03%	52	2.97%	1,366	191	142	52	0	0	0	7.4	1.4	2.03
(V22) (605GC) Palm Desert	1,772	1,770	99.89%	2	0.11%	1,667	77	26	1	0	1	0	0.63	4.06	1.96
(V22) (605GD) Corona (Riverside County) CA	1,060	1,054	99.43%	6	0.57%	839	111	104	4	2	0	0	5.73		3.66
(V22) (605GE) Rancho Cucamonga	1,261	1,254	99.44%	7	0.56%	1,200	32	22	5	2	0	0	1.85	0.74	0.45
(V22) (664) San Diego, CA	56,682	55,091	97.19%	1,591	2.81%	50,267	2,532	2,292	1,059	329	90	113	2.94	5.6	3.81
(V22) (664) San Diego HCS	34,428	33,310	96.75%	1,118	3.25%	30,693	1,266		752	222			2.89	5.9	3.51
(V22) (664BU) San Diego Domiciliary	231		100.00%	0	0.00%	231	0			0	0	0			
(V22) (664BY) Mission Valley	10,574			158		9,437	573	406	75	51	16	16	2.87	3.97	4.69
(V22) (664GA) Imperial Valley	439			5		401	23			1	3	0	2.52		
(V22) (664GB) Oceanside	7,209	6,977		232	3.22%	6,154	452		176	48	2	6	2.48		2.4
(V22) (664GC) Chula Vista	2,317	2,266		51	2.20%	2,081	108	77	35	3	6	7	1.93		8.31
(V22) (664GD) Escondido	1,484			27		1,270	110			4	2	1	5.64	0	
(V22) (691) Greater Los Angeles HCS	61,832			1,912		53,775	3,097	3,048	1,236	517	121	38			2.55
(V22) (691) West Los Angeles, CA	27,750			826		24,411	1,257	1,256		271	49				
(V22) (691A4) Sepulveda	14,331			567		12,317	710			144	46	4	4.02		1.16
(V22) (691GB) Santa Barbara	1,070			4	0.37%	867	100	99		0			4.41	1.84	4.66
(V22) (691GC) Gardena	583		98.28%	10	1.72%	513	38	22	8	2	0	0	1.39		
(V22) (691GD) Bakersfield	3,562		98.74%	45	1.26%	3,342	123	52	9	36	0	0	1.32		1.67
(V22) (691GE) Los Angeles	8,023		96.50%	281		7,079	309	354	215	39	22	5	6.25		
(V22) (691GF) EAST LOS ANGELES CLINIC	825		100.00%	0		786	29			0			3.05		
(V22) (691GG) Antelope Valley	551			11	2.00%	473	23		10	0	0	1	5.31	0	0
(V22) (691GK) San Luis Obispo	1,025	1,007	98.24%	18	1.76%	824	106	77	16	2	0	0	5.09	4.69	2.38
(V22) (691GL) Santa Maria	2,690	2,570	95.54%	120	4.46%	2,101	250	219	91	14	4	11	4.86	9.5	6.29
(V22) (691GM) Port Hueneme (Oxnard)	1,422	1,392	97.89%	30	2.11%	1,062	152	178	21	9	0	0	6.67		5.44
(V23) (437) Fargo, ND	15,444	15,284	98.96%	160	1.04%	14,430	437	417	130	27	3	0	2.09	2.24	0.98
(V23) (437) Fargo VA Health Care System	11,414	11,290	98.91%	124	1.09%	10,634	331	325	102	19	3	0	2.65	2.05	0.87
(V23) (437GA) Grafton	178	178	100.00%	0	0.00%	167	4	7	0	0	0	0	0.68	0	0.57
(V23) (437GB) Bismarck ND	814	808	99.26%	6	0.74%	797	4	7	6	0	0	0	0.1	3.9	0.92
(V23) (437GC) Fergus Falls	461	449	97.40%	12	2.60%	379	32	38	11	1	0	0	7.04	0	1.76
(V23) (437GD) Minot	516	502	97.29%	14	2.71%	470	20	12	7	7	0	0	1.64	12.46	0.67
(V23) (437GE) Bemidji CBOC	1,048	1,045	99.71%	3	0.29%	1,016	13	16	3	0	0	0	0.68	4.59	1.22
(V23) (437GF) Williston CBOC ND	287	287	100.00%	0	0.00%	274	11	2	0	0	0	0	0.89	0	1.17
(V23) (437GI) Grand Forks	726	725	99.86%	1	0.14%	693	22	10	1	0	0	0	0.87	1.58	1.65
(V23) (438) Sioux Falls, SD	17,315	17,081	98.65%	234	1.35%	15,608	856	617	196	28	7	3	1.87	4.05	4.81
(V23) (438) Sioux Falls	12,551	12,354	98.43%	197	1.57%	11,086	745	523	176	16	4	1	3.04	4.01	4.46
(V23) (438GA) Spirit Lake CBOC	805	802	99.63%	3	0.37%	774	16	12	1	2	0	0	0.15	3.25	6.15
(V23) (438GC) Sioux City	1,559	1,556	99.81%	3	0.19%	1,452	50	54	3	0	0	0	0.98	2.81	7.21
(V23) (438GD) Aberdeen (Brown County)	1,178	1,162	98.64%	16	1.36%	1,146	3	13	6	7	2	1	0.19	10.51	4.05
(V23) (438GE) Wagner	240	238	99.17%	2	0.83%	218	16	4	1	0	1	0	1.78	0	11.93
(V23) (438GF) Watertown	982	969	98.68%	13	1.32%	932	26	11	9	3	0	1	1.08	3.34	5.07
(V23) (568) Black Hills HCS, SD	12,697	12,408	97.72%	289	2.28%	11,321	463	624	212	72	4	1	3.1	5.56	2.1
(V23) (568) Fort Meade	6,057	5,821	96.10%	236	3.90%	5,316	201	304	166	66	3	1	2.55	5.81	2.39
(V23) (568A4) Hot Springs	3,945	3,907	99.04%	38	0.96%	3,632	127	148	32	6	0	0	3.29	4.31	1.69
(V23) (568GA) Rapid City SD	1,842	1,832	99.46%	10	0.54%	1,579	111	142	9	0	1	0	4.58	9.42	2
(V23) (568GB) Pierre	176	176	100.00%	0	0.00%	170	0	6	0	0	0	0	1.24	0	0.58
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V23) (568HA) Newcastle	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0	0	0	0
(V23) (568HB) Gordon CBOC	31	31	100.00%	0	0.00%	29	1	1	0	0	0	0	0		3.67
(V23) (568HF) Pine Ridge	48	48	100.00%	0	0.00%	35	3	10	0	0	0	0	6.69		9.79
(V23) (568HH) Gering SD	416	416	100.00%	0	0.00%	398	15	3	0	0	0	0	1.61	0	0.69
(V23) (568HJ) Rosebud	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0	0		
(V23) (568HK) McLaughlin	3	3	100.00%	0	0.00%	2	0	1	0	0	0	0	)		8
(V23) (568HM) Eagle Butte SD	23	22	95.65%	1	4.35%	21	1	0	1	0	0	0	0		29.5
(V23) (568HP) Winner	107	103	96.26%	4	3.74%	92	2	9	4	0	0	0	4.58		2
(V23) (568MA) IDES Ellsworth AFB	11		100.00%			9	2	_	0	0	0	0		4.38	
(V23) (618) Minneapolis, MN	57,370					53,417	1,988			77	14	3	2.35		
(V23) (618) Minneapolis	43,339	42,899	98.98%	440	1.02%	40,865	1,209	825	384	44	10	2	1.72	2.48	
(V23) (618BY) Superior	3,457	3,412	98.70%	45	1.30%	3,182	149	81	38	7	0	0	2.24	2.45	2.42
(V23) (618GA) Mankato MN	1,091	1,068				919	75			6	1	1	6.05		
(V23) (618GB) Hibbing	910				0.11%	821	53			1	0	-	3.64		2.18
(V23) (618GD) Maplewood (St. Paul)	1,444	,				1,273	76			4	0	0	1.89		
(V23) (618GE) Chippewa Valley	1,282					1,136	103	38	1	3	1	0	3.85		114.1
(V23) (618GG) Rochester	1,093	1,092	99.91%	1	0.09%	1,053	33	6	1	0	0	0	0.84	1.56	1.96
(V23) (618GH) Hayward/Rice Lake VA OPC	1,082					955	80			0	0	0	3.31	0.17	1.23
(V23) (618GI) Northwest Metro VA OPC	2,627	2,547	96.95%	80	3.05%	2,255	138	154	67	11	2	0	2.4	5.8	
(V23) (618GJ) Shakopee	599	599	100.00%	0	0.00%	536	55	8	0	0	0	0	=:17		0.29
(V23) (618GK) Albert Lea	446	444	99.55%			422	17		1	1	0	0	1.29		1.59
(V23) (636) Central Iowa, IA	19,867	19,656	98.94%	211	1.06%	18,087	876	693	163	31	7	10	2.78	2.96	2.14
(V23) (636A6) Des Moines	14,976	14,809	98.88%	167	1.12%	13,586	679	544	122	30	6	9	3.34	2.85	2
(V23) (636BU) VADOM Des Moines IA	511	511	100.00%	0	0.00%	508	2	1	0	0	0	0	0.07		
(V23) (636GC) Mason City	1,303		98.54%			1,130	76	78	17	1	1	0	3.18		4.19
(V23) (636GD) Marshalltown	540	536	99.26%	4	****	505	21		4	0	0	0	1.06		0.87
(V23) (636GK) Fort Dodge	849	847				809	32		1	0	0	1	1.98		
(V23) (636GM) Carroll	451					392	38		6	0	0	0	2.41		
(V23) (636GR) Knoxville	1,237		98.95%			1,157	28			0			1.13		
(V23) (636) Iowa City, IA	21,416					18,851	1,208			68					
(V23) (636A8) Iowa City	13,841		97.46%			12,161	671		-	54	-				
(V23) (636GF) Bettendorf	1,686					1,462	132			3		0	3.67		
(V23) (636GG) Quincy	586		97.61%			470	74			2		0	4.77		
(V23) (636GH) Waterloo	1,038					895	110			6			4.57		
(V23) (636GI) Lane A Evans VA Clinic	1,095					988	48			3			2.46		
(V23) (636GJ) Dubuque	661					646	9		2	0		1	0.38		
(V23) (636GN) Cedar Rapids	1,087					938	93			0		0	4.06		
(V23) (636GS) Ottumwa	521		99.62%			464	37			0			2		
(V23) (636GT) Sterling	601					537	28			0			0.91		
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE	300 38,120		100.00%			290 35,927	6 1,273		0 137	36		-	1.43 1.55		
(V23) (636) Omaha	20,413					19,322	644			13					
(V23) (636A4) Grand Island	6,569					6,126	189			20			1.74		
(V23) (636A5) Lincoln	7,328		99.86%			6,793	370			2					
(V23) (636BW) Grand Island Domiciliary	378		100.00%			378	0		0	0					0.03
(V23) (636BX) Omaha Domiciliary	718		100.00%			717	1		0	0				2.01	0.00
(V23) (636GA) Norfolk NE	653		98.32%			589	25		-	1	0		1.99		
(V23) (636GB) North Platte	804		100.00%			794	9		0	0		-	0.86		
(V23) (636GL) Bellevue	462		100.00%			431	21			0		0	1.71		
(V23) (636GP) Shenandoah,IA CBOC	324		99.69%		0.31%	319	4	-	0	0		0	0.74		
(V23) (636GQ) Holdrege	471		100.00%			458	10		0	70					0.73
(V23) (656) St. Cloud, MN	31,689					29,802	768			70					
(V23) (656) St Cloud VA Health Care System	27,659	27,364	98.93%	295	1.07%	26,109	608	647	226	62	7	0	0.65	3.34	4.01

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2015	Appointments 1			Over 30 Days 4				Completed 15-30 Days 8	Completed 31-60 Days 9			Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(V23) (656GA) Brainerd	2,310	2,285	98.92%	25	1.08%	2,042	126	117	20	5	0	0	2.67	2.64	7.65
(V23) (656GB) Western Central Minnesota	616	610	99.03%	6	0.97%	590	11	9	4	2	0	0	0.54	3.8	3.2
(V23) (656GC) Max J. Beilke	1,104	1,100	99.64%	4	0.36%	1,061	23	16	3	1	0	0	0.84	3.36	1.53

		Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
1	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		, i										
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11		Wait Time		MH Avg Wait Time in Days 15
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

## **FOOTNOTES**

\*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- \* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- \*Completed Appointment: The date an appointment has been completed.

## NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

## Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.