Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	25,138	24,894	99.03%	244	0.97%	22,911	1,094	889	191	34	13	6	2.55	2.83	1.99
(V01) (402) Togus	15,437	15,284	99.01%	153	0.99%	14,104	630	550	113	23	12	5	2.52	2.85	1.55
(V01) (402GA) Aroostook County (Caribou)	746	739	99.06%	7	0.94%	645	40	54	6	1	0	0	4.29	0	1.4
(V01) (402GB) Calais	335	329	98.21%	6	111 6 76	319	6	4	5	1	0	0	0.88	0	
(V01) (402GC) Rumford	422		100.00%	0	0.0070	404	10			0	0	0		0	
(V01) (402GD) Saco	1,311			15		1,176	69			3	0	0	3.24	8.41	2.99
(V01) (402GE) Lewiston Auburn	1,352			4	0.30%	1,240	69			0	1	0	-14	1.28	
(V01) (402HB) Bangor	3,923			45		3,515	222			6	0	0	2.07	3.03	
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,545	ŕ		11		1,462	42			0	0	1	2.3		0.89
(V01) (402HL) R&C Healthcare MOC	67			3		46	6	-		0	0	, and the second			
(V01) (405) White River Junction, VT	19,838			183		18,253	779			11					
(V01) (405) White River Jct	14,701			119		13,446	609			7	3	_	_	2.79	
(V01) (405GA) Bennington	949			5	0.0070	925	13			1	2		0.0		1.79
(V01) (405GC) Brattleboro	474			1	0.21%	461	8			0	0	0	0.62	1.11	
(V01) (405HA) Burlington Lakeside	2,285			45	-	2,079	98			1	0	0		3.49	
(V01) (405HC) VICC - St. Johnsbury - Littleton	559			11		514	21			2	0	0	2.32		
(V01) (405HE) KEENE (ORC)	295		100.00%	0	0.0070	275	16			0	0	0		0	
(V01) (405HF) Rutland	575		99.65%	2	0.0070	553	14			0	1	0			
(V01) (518) Bedford, MA	12,989			150		11,736	584			18	1	4	0.0.	6.34	
(V01) (518) Bedford	11,298			144		10,141	526			17	1	4	0.89		
(V01) (518GA) Lynns/North Shore	655			3	01.1070	611	20			0	0	0	1.04	2.55	
(V01) (518GB) Haverhill	739 297		99.59%	0	0.41%	697 287	29	10	0	0	0	0	1.12 0.49		2.87 5.4
(V01) (518GE) Gloucester (V01) (523) VA Boston HCS, MA	47,804		100.00%			42,462	2,373	2,210		90	34	21			
(V01) (523) VA Boston HCS- Boston Div.	21,731		98.44%			18,634	1,420			33					
(V01) (523A4) VA Boston HCS-West Roxbury Div.	7,574		98.34%	126		6,977	242			21	5				4.12
(V01) (523A5) Brockton VAMC	11,334		98.40%	181	1.60%	10,224	501			23	15				
(V01) (523BY) Lowell	1,764		96.71%	58		1,475	119			8	4	2		5.69	
(V01) (523BZ) Causeway Clinic (Boston)	4,451			25		4,336	48			2	1	0	0.95	3.27	1.72
(V01) (523GA) Framingham VA Primary Care Unit	580		99.31%	4	0.69%	521	28			0	0	0			
(V01) (523GC) Quincy	145			2	1.38%	135	3			0	0	0			
(V01) (523GD) Plymouth	213		88.26%	25	11.74%	148	12	28	3 22	3	0	0			
(V01) (523MA) IDES Hanscom AFB	12	12	100.00%	0	0.00%	12	0			0	0	0		0	
(V01) (608) Manchester, NH	17,800	17,456	98.07%	344	1.93%	15,530	1,001	925	303	34	5	2	3.53	4.08	3.65
(V01) (608) Manchester	16,167	15,858	98.09%	309	1.91%	14,179	843	836	273	30	4	2	3.86	4.04	2.57
(V01) (608GA) Portsmouth	438	424	96.80%	14	3.20%	370	31	23	13	0	1	0	2.46	4.82	9.67
(V01) (608GC) Somersworth	633	621	98.10%	12	1.90%	520	66	35	10	2	0	0	2.59	9.4	5.32
(V01) (608GD) Conway	246	244	99.19%	2	0.81%	209	24	11	2	0	0	0	2.35	0.83	5.75
(V01) (608HA) Tilton	316	309	97.78%	7	2.22%	252	37	20	5	2	0	0	2.86	9.92	10.98
(V01) (631) VA Central Western Massachusetts HCS	19,676	18,881	95.96%	795	4.04%	16,465	1,103	1,313	654	85	38	18	4.84	7.47	4.25
(V01) (631) VA Central Western Massachusetts HCS	9,083	8,660	95.34%	423	4.66%	7,428	516	716	328	52	32	. 11	5.94	7.77	5.08
(V01) (631BY) Springfield	4,478	4,361	97.39%	117	2.61%	3,940	188	233	109	7	0	1	4.33	3.87	3.89
(V01) (631GC) Pittsfield	732	720	98.36%	12	1.64%	626	62	32	. 12	0	0	0	4.99	1.94	2.82
(V01) (631GD) Greenfield (Franklin County)	814	803	98.65%	11	1.35%	736	28	39	11	0	0	0	2.55	16.18	1.84
(V01) (631GE) Worcester	3,765	3,538	93.97%	227	6.03%	3,062	233	243	190	25	6	6	5.48	9.39	4.21
(V01) (631GF) Fitchburg	794	789	99.37%	5	0.63%	667	73	49	4	1	0	0	3.72	0	5.28
(V01) (631MA) IDES Keller Army Community Hospital	8	8	100.00%	0	0.00%	4	3	1	0	0	0	0		5.83	17
(V01) (631PA) 631PA	2	2	100.00%	0	0.00%	2	0	C	0	0	0	0			
(V01) (650) Providence, RI	28,236	27,125	96.07%	1,111	3.93%	24,447	1,394	1,284	867	186	43	15	4.09	4.86	7.98
(V01) (650) Providence	25,008	24,117	96.44%	891	3.56%	21,819	1,231	1,067	725	133	23	10	3.97	5.01	6.3

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(V01) (650GA) New Bedford Primary Care Ctr.	1,467	1.345	91.68%	122	8.32%	1,119	105	121	84	30	5	3	6.97	1.94	15.99
(V01) (650GB) Hyannis Primary Care Center	1,010			64						18		1	2.75	2.82	
(V01) (650GD) Middletown	751		95.47%	34		696	13			5	0	1	3.53	2.29	
(V01) (689) VA Connecticut HCS, CT	50,499									28	7	7	1.47	2.27	
(V01) (689) West Haven	29,987			220			1,508			12		. 1	1.53	2.68	
(V01) (689A4) Newington Campus	16,947			92			440			13		5	1.6	1.54	
(V01) (689GA) Waterbury VA Primary Care Center	609			5	0.82%	567	20			0	C	0	1.14	0	
(V01) (689GB) Stamford VA Primary Care Center	350	348	99.43%	2	0.57%	338	9	1	1	1	C	0	0.6	0	
(V01) (689GC) Willimantic CBOC	456	453	99.34%	3	0.66%	413	25	15	3	0	C	0	1.86	0	2.44
(V01) (689GD) Winsted VA Primary Care	535	528	98.69%	7	1.31%	489	20	19	7	0	C	0	0.66	23	7.57
(V01) (689GE) Danbury	437	435	99.54%	2	0.46%	404	17	14	1	0	C	1	1.1		4.62
(V01) (689HC) New London VA Primary Care	1,175	1,158	98.55%	17	1.45%	1,053	60	45	5 15	2	C	0	1.56		4.76
Center									_						
(V01) (689PB) West Haven CWTTR	3		100.00%	0	1 11	3	0	· ·	1	0		Ĭ I	4-00		.0.00
(V02) (528) Albany, NY	24,391														
(V02) (528A8) Albany	20,270						839			33	15			2.41	2.54
(V02) (528G1) Malone	130		100.00%	0	0.0070		0			0	C	0	0.17	0.00	0.04
(V02) (528G2) Westport	201		100.00%	0		194	7			0	9	0	0.19	0.88	
(V02) (528G3) Bainbridge	371		99.73%	1	0.27%	361	7	_		0	1	0	0.29	0	
(V02) (528G6) Fonda	250		100.00%	0	0.0070	247	0	-		0		0	0.41	3.43	
(V02) (528G7) Class Falls	273		99.27%	2	0.73%		34			0		0	3.42	1.25 1.27	
(V02) (528GT) Glens Falls	746		99.87%	1	0.13%					0		_	0.89		
(V02) (528GV) Plattsburgh	557		99.28%	4	0.72%	463	55			0	2	0	4.97	1.75	
(V02) (528GW) Schenectady (V02) (528GX) Troy	401 332		100.00%	0	0.00%	397 324	7			0		0	0.29	0	1.07
(V02) (328GX) 110y (V02) (528GY) Clifton Park	352		98.88%	0	1.12%		23		0	0		0	4.01	0	
(V02) (528GZ) Kingston	504		100.00%				0			0		0	0.08	0	
(V02) (528) Bath, NY	15,051						_	_	-			2		3.88	
(V02) (326) Batti, IV1 (V02) (528A6) Bath	13,393		98.55%				339			71		2		3.68	
(V02) (528G4) Elmira	1,100				0.36%		88			0	1	0	4.31	5.8	
(V02) (528G8) Wellsville	558									1		0	2.16	10.17	
(V02) (528) Western New York, NY	37,192									65	30	9		2.56	
(V02) (528) Upstate New York HCS, Buffalo NY	29,869						1,183			63				2.65	
(V02) (528A4) Upstate New York HCS-Batavia	3,344		99.64%			2,952	233			0	1	0	4.04	1.7	
(V02) (528GB) Jamestown	982			8	_		12	-		1	0	0	0.7	1.06	
(V02) (528GC) Dunkirk	563		99.29%		0.71%		21		4	0	0	0	1.05	5.6	
(V02) (528GD) Niagara Falls	456		95.61%				24			0	C	0	4.55	3.2	
(V02) (528GK) Lockport	425		100.00%			392				0	C	0	1.94	1.71	
(V02) (528GQ) Lackawanna	727		99.59%	3	0.41%					1	1	0	3.81	0	
(V02) (528GR) Olean	826		99.64%	3			21			0	2	. 0	1.85	1.19	
(V02) (528) Canandaigua, NY	13,396									7	1	5		3.7	
(V02) (528A5) Canandaigua	6,263		98.72%							5	C	1	3.69	5.02	
(V02) (528GE) Rochester	7,132	7,057	98.95%	75	1.05%	6,134	502	421	68	2	1	4	4.97	2.73	2.11
(V02) (528QM) Canandaigua Mobile Medical Unit	1	1	100.00%	0	0.00%	1	0	0	0	0	C	0		0	
(V02) (528) Syracuse, NY	33,229	32,394	97.49%	835	2.51%	29,663	1,545	1,186	559	140	67	69	2.13	6.03	2.71
(V02) (528A7) Syracuse	22,582	21,880	96.89%	702	3.11%	19,988	1,077	815	439	131	66	66	2.22	6.45	2.42
(V02) (528G5) Auburn	580		99.31%	4	0.69%	557	11	8	3	0	C	1	2.05	3.25	0.07
(V02) (528G9) Cortland	896	893	99.67%	3	0.33%	870	18	5	5 2	0	C	1	1.15	0	0.45
(V02) (528GL) Massena	809	796	98.39%	13	1.61%	740	28	28	3 12	1	C	0	2.74	13.78	0.77
(V02) (528GM) Rome	3,880	3,855	99.36%	25	0.64%	3,500	212	143	3 25	0	C	0	1.98	3.23	5.23
(V02) (528GN) Binghamton	2,163	2,135	98.71%	28	1.29%	1,963	81	91	23	4	C	1	1.61	7.34	0.55
(V02) (528GO) Carthage	1,589	1,531	96.35%	58	3.65%	1,366	84	81	53	4	1	0	4.45	2.05	5.32
(V02) (528GP) Oswego	662	. 660	99.70%	2	0.30%	611	34	15	5 2	0	C	0	1.34	3.51	2.81

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(V02) (528MA) Watertown DES	68	68	100.00%	0	0.00%	68	0	0	0	0	0	0		0.15	
(V03) (526) Bronx, NY	26,666	26,407	99.03%	259	0.97%	24,051	1,303	1,053	228	24	5	2	3.97	3.32	1.16
(V03) (526) Bronx	25,841	25,586	99.01%	255	0.99%	23,325	1,255	1,006	224	24	5	2	4.42	3.32	0.89
(V03) (526GA) White Plains	432	428	99.07%	4	0.93%	348	41	39	4	0	0	0	3.8	2.8	7.45
(V03) (526GB) Yonkers	280	280	100.00%	0	0.00%	270	4	6	0	0	0	0	0.48	0	2.27
(V03) (526GD) Queens	113	113	100.00%	0	0.00%	108	3			0	0	0	0.72		2.33
(V03) (561) New Jersey HCS, NJ	42,150	41,644	98.80%	506	1.20%	38,248	1,887	1,509	439	50	15	2	1.05	3.53	2.89
(V03) (561) New Jersey HCS-East Orange Campus	21,964	21,728	98.93%	236	1.07%	19,751	1,045	932	204	16	15	1	1.25	3.29	3.58
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,532			145			511	302	124	21	0	0	0.58	4.42	3.55
(V03) (561BY) Newark	501		100.00%	0			1	0	-	0	0	0			
(V03) (561BZ) Brick	5,972	5,877	98.41%	95	1.59%	5,563	178	136	84	10	0	1	1.15	3.72	
(V03) (561GA) Hamilton	548		100.00%	0		507	27		0	0	0	0	2.02		
(V03) (561GB) Elizabeth	293	293	100.00%	0	0.00%	233	24	36	0	0	0	0	6.05	5.5	2.4
(V03) (561GD) Hackensack/Bergen County	2,383		99.75%	6	0.25%	2,351	18	8	5	1	0	0	0.25		
(V03) (561GE) Jersey City	392		100.00%	0	0.00%	389	2		0	0	0	0	0.21	1.33	
(V03) (561GF) Piscataway	679		99.85%	1	0.15%		46		1	0	0	0	2.14		
(V03) (561GH) Morristown	511		100.00%	0	0.0070	504	3			0	0	0	0.20		
(V03) (561GI) Tinton Falls	1,026		97.76%	23			30			2	0	0	0.99		
(V03) (561GJ) Paterson	349		100.00%	0			2				0	0	0.12		
(V03) (620) VA Hudson Valley HCS, NY	25,736			243	0.94%		1,036	900	212	28	3	0	2.53	3.16	1.67
(V03) (620) VA Hudson Valley HCS-Montrose Campus	7,954		99.47%				196			5	0		2.00		
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	10,738			104			522			14	1	0	0.20	2.88	1.19
(V03) (620BU) VADOM Montrose	1,484		100.00%	0			7	-		0	0	0			
(V03) (620GA) New City (Rockland County)	1,255			11		1,140	64			0	0	0			
(V03) (620GB) Carmel (Putnam County)	777		99.87%	1	0.13%		44			0	0	0	0.7	4.07	0.72
(V03) (620GD) Goshen	1,204		96.93%	37			93			4	1	0			
(V03) (620GE) Port Jervis	933			10			47			1	1	0	2.4	2.64	
(V03) (620GF) Harris (Monticello)	622		95.82%	26			17			2	0	0	0.0.	7.8	
(V03) (620GG) Poughkeepsie	560		98.39%	9	1.61%		42			1	0	0	2.20		
(V03) (620GH) Eastern Dutchess	195		98.46%	3	-		4	7		1	0	0			
(V03) (620MA) IDES West Point	14		100.00%	0			0	-			0	0		0.11	
(V03) (630) New York Harbor HCS, NY	50,758											3			
(V03) (630) New York Harbor HCS-New York Campus	22,955		99.48%	120			672			8	2		0.68		
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	23,304		99.65%	81			631	414		5	2			1.32	
(V03) (630A5) New York Harbor HCS-St. Albans Campus (V03) (630GA) Harlem CBOC	3,099		100.00%	0			34					0	55		
(V03) (630GB) Staten Island CBOC	1,061		99.72%	-	0.00%		18			1) 0	0.25		
							0			0	0	0			
(V03) (630GC) Chapel St CBOC (V03) (632) Northport, NY	218 31,038		100.00%									•	0.73 4.43		
											5				
(V03) (632) Northport (V03) (632BU) Northport VADOM	27,247 242		98.95% 100.00%	287			1,558	1,176		0	5	0	4.37	3.46	1.47
(V03) (632GA) East Meadow	1,280			2			79			0	0	0		5.43	0.84
(V03) (632GA) East Meadow (V03) (632HA) Valley Stream	352		99.84%	23			16			2	0	0	_		8.54
(V03) (632HA) Valley Stream (V03) (632HB) Riverhead	695			24			81			2) 0	6.68		
(V03) (632HC) Bay Shore	370			5			37			0		0			2.02
(V03) (632HD) Patchoque	852		96.95%	26			60			0	0) 0	8.22		
(V04) (460) Wilmington, DE	16,536									1	31	5			
(V04) (460) Wilmington, DE	12,029		96.60%	409			958			45	23				
(V04) (460GA) Sussex County	1,002		93.81%				46						8.57		
(104) (1000/1) Oddsox Oddiny	1,002	. 540	30.0170	02	0.1370	000	40]	40	13		'	0.07	7.50	0.00

Period Ending: March 2015			Complete d in 30 Days or Less 3		Complete d in Over 30 Days 5			Days 8					in Days 13	Wait Time in Days 14	Wait Time in Days 15
(V04) (460GC) Kent County	1,296	1,225	94.52%	71	5.48%	991	88	146	58	8	5	0	5.07	6.64	7.83
(V04) (460GD) Cape May USCG	381	374	98.16%	7	1.84%	351	8	15	7	0	C	0	2.05	3.95	1.44
(V04) (460HE) Atlantic County	843	830	98.46%	13	1.54%	709	68	53	12	1	C	0	2.88	6.05	4.22
(V04) (460HG) Cumberland County	932	814	87.34%	118	12.66%	618	71	125	95	19	3	1	17.11	10.61	3.36
(V04) (460HK) MOC Wilmington	43	43	100.00%	0	0.00%	43	0	C	0	0	0	0	0		
(V04) (460MA) IDES Dover AFB	10	10	100.00%	0	0.00%	1	3		-	0	C	0		13.89	
(V04) (503) Altoona, PA	15,336	15,218	99.23%	118	0.77%	13,868	902	448	76	37	1	4	2.95	3.95	1.86
(V04) (503) James E. Van Zandt VA(Altoona)	10,202	10,170	99.69%	32	0.31%	9,419	502	249	30	0	C	2	2.79	2.4	2.24
(V04) (503GA) Johnstown	1,751	1,727	98.63%	24	1.37%	1,456	156			0	C	2	4.46	7.46	
(V04) (503GB) DuBois (Clearfield)	1,862	1,828	98.17%	34	1.83%	1,683	106			29	1	0		13.61	0.64
(V04) (503GC) State College (Centre County)	1,019	991	97.25%	28	2.75%	840	111			8	C	0	0.00	13.43	
(V04) (503GD) Huntingdon	235		100.00%	0	0.00%	214	19	2	0	0	С	0	2.00	0	
(V04) (503GE) Indiana	267		100.00%	0	0.00%	256	8			0	C	0	1.20		00
(V04) (529) Butler, PA	8,404	8,361	99.49%	43		8,188	93		<u> </u>	4	4	3		1.41	
(V04) (529) Butler	6,135	6,094	99.33%	41		5,965	76			4	4	1 2		1.36	
(V04) (529GA) Mercer County	900	899	99.89%	1	0.11%	890	2		0	0	C	1	0.16	2.75	
(V04) (529GB) Lawrence County	508		100.00%	0	0.00%	498	10		0	0	C	0	0.10	0.38	
(V04) (529GC) Armstrong County (Kittanning)	270	269	99.63%	1	0.37%	258	3		1	0	C	0	1.21	0	
(V04) (529GD) Clarion County	194		100.00%	0	0.00%	193	0		0	0	C		0.20		0
(V04) (529GF) Cranberry Township	397		100.00%	0	0.00%	384	2			0	(<u> </u>	00	0.18	
(V04) (540) Clarksburg, WV	17,460	16,629	95.24%	831		14,512				221	59				
(V04) (540) Clarksburg	14,179	13,462	94.94%	717	5.06%	11,746	851			206	57			7.07	
(V04) (540GA) Tucker County	270	243	90.00%	27	10.00%	187	33			5	1	0	14141	8	18.56
(V04) (540GB) Wood County Veterans Center	1,343	1,290	96.05%	53	3.95%	1,139	72			3	(0	4.98	35.92	
(V04) (540GC) Braxton	585	567	96.92%	18		488	50			1	C	0	0.12		
(V04) (540GD) Monongalia	1,003	989	98.60%	14	1.40%	922	42			6	1	0	1.56	1.56	4.45
(V04) (540HK) RMU	45.400		97.50%	2		30						0		4.07	2.50
(V04) (542) Coatesville, PA	15,100	14,975	99.17%	125 116		14,068			_		5	2			
(V04) (542) Coatesville (V04) (542GA) Springfield	13,598	930	99.15% 99.57%	4	0.85%	12,653	466 30			18		0		4.29	
(V04) (542GA) Springried (V04) (542GE) Spring City	568	563	99.12%	5	0.43%	542	7			0		0			
(V04) (542GE) Spring City (V04) (562) Erie, PA	15,546	15,288	98.34%	258		14,468				19	6	6 0			
(V04) (302) Elle, FA (V04) (562) Erie	11,613	11,394	98.11%	219		10,747	345			17	5			3.11	
(V04) (562GA) Crawford County Primary Care Clinic	1,024	1,003	97.95%	213		938	24			0					
(V04) (562GB) Ashtabula County Primary Care Clinic	877	863	98.40%	14		837	19		7 12	2	C	0		0.29	
(V04) (562GC) McKean County Primary Care Clinic	244	243	99.59%	1	0.41%	226	14	. 3	1	0	C	0	1.75	0	1.62
(V04) (562GD) Venango	1,060	1,057	99.72%	3	0.28%	1,027	23	7	2	0	1	0	1.1	3.14	0.86
(V04) (562GE) Warren	728	728	100.00%	0	0.00%	693	17	18	0	0	C	0	1.56	0	0.31
(V04) (595) Lebanon, PA	26,646	25,956	97.41%	690	2.59%	22,238	1,927	1,791	550	116	16	8	3.6	4.75	5.45
(V04) (595) Lebanon	18,239	17,730	97.21%	509	2.79%	15,173	1,296	1,261	396	93	14	6	4.42	4.83	4.25
(V04) (595GA) Camp Hill Outpatient Clinic	3,383	3,304	97.66%	79	2.34%	2,785	260	259	70	8	1	0	3.14	5.43	6.51
(V04) (595GC) Lancaster	1,181	1,170	99.07%	11	0.93%	1,005	98	67	10	1	C	0	2.72	7.18	4.87
(V04) (595GD) Reading	882	859	97.39%	23	2.61%	705	87	67	19	3	C	1	4.18	5.14	8.17
(V04) (595GE) York County	2,496	2,435	97.56%	61	2.44%	2,188	128	119	48	11	1	1	2.48	2.68	7.29
(V04) (595GF) Pottsville/Fracksville	465	458	98.49%	7	1.51%	382	58	18	7	0	(0	3.8		6.63
(V04) (642) Philadelphia, PA	40,400	38,636	95.63%	1,764		34,458	1,626			189	89	162	3.25		
(V04) (642) Philadelphia	34,315	32,730		1,585		29,093	1,348			170	84	161		7.33	
(V04) (642GA) Outpatient Clinic at Marshall Hall	1,805	1,791	99.22%	14		1,685	45	61	12	1	C	1	1.96		
(V04) (642GC) Willow Grove PA	2,134	2,028	95.03%	106		1,753	161	114	88	14	4	0	=11 .	13.38	
(V04) (642GD) Gloucester	2,146	2,087	97.25%	59		1,927	72			4	1	0		5.53	
(V04) (646) Pittsburgh, PA	38,859	38,056	97.93%	803		32,889			<u> </u>	111	19	19			
(V04) (646) Pittsburgh HCS-Univ Dr	24,488	24,024	98.11%	464	1.89%	20,382	1,791	1,851	410	39	8	3 7	8.53	4.73	0.96

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
(V04) (646A4) Heinz Division HCS	7,964	7,793	97.85%	171	2.15%	6,782	569	442	140	20	7	4	5.42	4.07	2.11
(V04) (646GA) Belmont	1,284	1,175	91.51%	109	8.49%	1,027	70	78	65	44	0	0	12.45	3.24	1
(V04) (646GB) Westmoreland	1,428	1,423	99.65%	5	0.35%	1,362	29	32	3	0	0	2	1.22	1.36	0.3
(V04) (646GC) Beaver CBOC	1,264	1,261	99.76%	3	0.24%	1,137	89	35	0	0	1	2	1.98	4.14	1.77
(V04) (646GD) Washington County	1,345	1,319	98.07%	26	1.93%	1,229	58	32	18	3	3	2	3.11	3.02	1.86
(V04) (646GE) Fayette County	1,086	1,061	97.70%	25	2.30%	970	42	49	18	5	0	2	2.75	8.02	0.85
(V04) (693) Wilkes-Barre, PA	25,106	24,827	98.89%	279	1.11%	23,027	990	810	229	36	12	2	3.46	2.2	1.54
(V04) (693) Wilkes Barre	17,941	17,796	99.19%	145	0.81%	16,611	678	507	131	12	2	0	2.73	2.15	0.93
(V04) (693B4) Allentown	4,383	4,286	97.79%	97	2.21%	3,921	175	190	69	17	9	2	6.37	2.46	2.32
(V04) (693GA) Sayre	1,222	1,217	99.59%	5	0.41%	1,122	61	34	5	0	0	0	1.44	1.77	2.07
(V04) (693GB) Williamsport	778	768	98.71%	10	1.29%	702	33	33	6	4	0	0	0.79	5.22	3.18
(V04) (693GC) Tobyhanna	68	68	100.00%	0	0.00%	55	8	5	0	0	0	0	2.64	11	0
(V04) (693GF) Berwick (Columbia Co.)	360	358	99.44%	2	0.56%	352	4	2	2	0	0	0	0.56		0.86
(V04) (693GG) Northampton County	354			20			31			3	1	0	8.72	0.51	0.15
(V05) (512) Baltimore HCS, MD	47,053	45,443	96.58%	1,610	3.42%	40,795	2,216	2,432	1,174	288	130	18	8.89	5.35	2.93
(V05) (512) Baltimore	27,954	27,022	96.67%	932	3.33%	24,320	1,291	1,411	652	205	61	14	10.62	5.39	1.64
(V05) (512A5) Perry Point	7,933	7,782	98.10%	151	1.90%	7,358	200	224	125	16	9	1	7.47	4.6	1.42
(V05) (512GA) Cambridge	2,778	2,604	93.74%	174	6.26%	2,112	216	276	89	39	46	0	8.51	18.68	7.72
(V05) (512GC) Glen Burnie	1,901	1,744	91.74%	157	8.26%	1,479	132	133	150	7	0	0	8.59	6.92	5.44
(V05) (512GD) Loch Raven	3,702	3,601	97.27%	101	2.73%	3,264	173	164	71	16	14	0	8.61	2.61	2.02
(V05) (512GE) Pocomoke City	607	591	97.36%	16	2.64%	496	65	30	15	1	0	0	4.1	6.83	7.04
(V05) (512GF) Fort Howard	791	770	97.35%	21	2.65%	653	66	51	16	2	0	3	4.4	9.18	11.92
(V05) (512GG) Fort Meade	1,387	1,329	95.82%	58	4.18%	1,113	73	143	56	2	0	0	8.33	2.25	8.76
(V05) (613) Martinsburg, WV	36,962	36,524	98.81%	438	1.19%	33,095	1,847	1,582	363	51	15	9	2.5	4.6	2.63
(V05) (613) Martinsburg	26,525	26,222	98.86%	303	1.14%	23,714	1,336	1,172	254	29	13	7	2.17	4.47	1.83
(V05) (613BU) VADOM Martinsburg	1,898	1,893	99.74%	5	0.26%	1,860	28	5	5	0	0	0		0.06	2.09
(V05) (613GA) Cumberland	1,670	1,636	97.96%	34	2.04%	1,437	101	98	21	12	0	1	3.36	8.18	3.54
(V05) (613GB) Hagerstown	1,448	1,428	98.62%	20	1.38%	1,304	67	57	17	1	1	1	1.86	7.16	6.09
(V05) (613GC) Stephens City	1,708	1,683	98.54%	25	1.46%	1,501	101	81	20	4	1	0	3.85	2.12	6.42
(V05) (613GD) Franklin	68	67	98.53%	1	1.47%	62	1	4	1	0	0	0	3.66	0	0
(V05) (613GE) Petersburg	397	389	97.98%		0.000/			14	4	4	0			0	0.39
(V05) (613GF) Harrisonburg				8	2.02%	353	22	14	4	·	U	0	4.81	_	
	1,209	1,206	99.75%	3			22 42			0	0	0		0.22	2.43
(V05) (613GG) Fort Detrick	1,209 2,039		99.75%		0.25%	1,152		12	3	0	0	0 0			
(V05) (613GG) Fort Detrick (V05) (688) Washington, DC		2,000	99.75% 98.09%	3 39	0.25% 1.91%	1,152 1,712	42 149	12 139	3	0 1	0 0 31	0	1.49 1.79	0.22	3.33
(V05) (688) Washington, DC (V05) (688) Washington	2,039 48,767 42,236	2,000 48,040 41,607	99.75% 98.09% 98.51% 98.51%	3 39 727 629	0.25% 1.91% 1.49% 1.49%	1,152 1,712 42,868 37,077	42 149 2,625 2,252	12 139 2,547 2,278	3 38 599 507	1 61 57	0 0 31 30	0 36 35	1.49 1.79 3.34 3.89	0.22 6.26 3.72 3.7	3.33 3.43 3.53
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir	2,039 48,767 42,236 2,700	2,000 48,040 41,607 2,662	99.75% 98.09% 98.51% 98.51% 98.59%	3 39 727 629 38	0.25% 1.91% 1.49% 1.49% 1.41%	1,152 1,712 42,868 37,077 2,297	42 149 2,625 2,252 208	12 139 2,547 2,278 157	3 38 599 507 38	57 0		0 36 35 0	1.49 1.79 3.34 3.89 3.07	0.22 6.26 3.72 3.7 3.81	3.33 3.43 3.53 4.19
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington	2,039 48,767 42,236 2,700 287	2,000 48,040 41,607 2,662 285	99.75% 98.09% 98.51% 98.51% 98.59% 99.30%	3 39 727 629	0.25% 1.91% 1.49% 1.49% 1.41% 0.70%	1,152 1,712 42,868 37,077 2,297 271	42 149 2,625 2,252 208 6	12 139 2,547 2,278 157	3 38 599 507 38 2	1 61 57 0		36 35 0	1.49 1.79 3.34 3.89 3.07 1.22	0.22 6.26 3.72 3.7 3.81 3.33	3.33 3.43 3.53 4.19 1.79
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir	2,039 48,767 42,236 2,700 287 537	2,000 48,040 41,607 2,662 285	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81%	3 39 727 629 38	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19%	1,152 1,712 42,868 37,077 2,297 271 505	42 149 2,625 2,252 208	12 139 2,547 2,278 157	3 38 599 507 38 2	57 0		0 36 35 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07	0.22 6.26 3.72 3.7 3.81	3.33 3.43 3.53 4.19 1.79
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince	2,039 48,767 42,236 2,700 287	2,000 48,040 41,607 2,662 285	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81%	3 39 727 629 38	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19%	1,152 1,712 42,868 37,077 2,297 271 505	42 149 2,625 2,252 208 6	12 139 2,547 2,278 157 8	3 38 599 507 38 2	1 61 57 0		36 35 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07	0.22 6.26 3.72 3.7 3.81 3.33	3.33 3.43 3.53 4.19 1.79 2.55
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County	2,039 48,767 42,236 2,700 287 537	2,000 48,040 41,607 2,662 285 536	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81%	3 39 727 629 38 2	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65%	1,152 1,712 42,868 37,077 2,297 271 505 1,119	42 149 2,625 2,252 208 6 26	12 139 2,547 2,278 157 8 5	3 38 599 507 38 2 1	1 61 57 0 0		0 36 35 0 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07	0.22 6.26 3.72 3.7 3.81 3.33 1.13	3.33 3.43 3.53 4.19 1.79 2.55
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall	2,039 48,767 42,236 2,700 287 537	2,000 48,040 41,607 2,662 285 536 1,286 1,664	99.75% 98.09% 98.51% 98.59% 99.30% 99.81% 97.35% 98.70%	3 39 727 629 38 2 1	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599	42 149 2,625 2,252 208 6 26 99	12 139 2,547 2,278 157 8 5	3 38 599 507 38 2 1	1 61 57 0 0 0		0 36 35 0 0 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07	0.22 6.26 3.72 3.7 3.81 3.33 1.13	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County	2,039 48,767 42,236 2,700 287 537 1,321 1,686	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 98.70%	3 39 727 629 38 2 1	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599	42 149 2,625 2,252 208 6 26 99	12 139 2,547 2,278 157 8 5 68 31	3 38 599 507 38 2 1 30 21 230	1 61 57 0 0 0	30 0 0 0 1	0 36 35 0 0 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.35% 97.36%	3 39 727 629 38 2 1 35 22	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500	42 149 2,625 2,252 208 6 26 99 34	12 139 2,547 2,278 157 8 5 68 31 696	3 38 599 507 38 2 1 30 21 230	1 61 57 0 0 0 4 0	30 0 0 0 1 0 29	0 36 35 0 0 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680	99.75% 98.09% 98.51% 98.551% 98.59% 99.30% 99.81% 97.35% 97.35% 97.36%	3 39 727 629 38 2 1 35 22 310 292	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 0.87%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607	42 149 2,625 2,252 208 6 26 99 34 720 636	12 139 2,547 2,278 157 8 5 68 31 696 651	3 38 599 507 38 2 1 30 21 230 216	1 61 57 0 0 0 4 0	30 0 0 0 1 0 29	0 36 35 0 0 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley (V06) (517GB) Greenbrier County	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.35% 97.36% 99.13%	3 39 727 629 38 2 1 35 22 310 292 6	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64% 0.87% 9.23%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62	42 149 2,625 2,252 208 6 26 99 34 720 636 53	12 139 2,547 2,278 157 8 5 68 31 696 651 20	3 38 599 507 38 2 1 30 21 230 216 2	1 61 57 0 0 0 4 0 44 43	30 0 0 0 1 0 29	0 36 35 0 0 0 0 1 7 4 3	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.87	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley (V06) (517GB) Greenbrier County (V06) (517HK) Beckley MOC	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686 130	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118 46,901	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.35% 97.39% 97.36% 99.13% 90.77%	3 39 727 629 38 2 1 35 22 310 292 6	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.64% 0.87% 9.23% 5.60%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62 39,675	42 149 2,625 2,252 208 6 26 99 34 720 636 53	12 139 2,547 2,278 157 8 5 68 31 696 651 20 25	3 38 599 507 38 2 1 30 21 230 216 2 12	1 61 57 0 0 0 4 0 44 43 1	30 0 0 0 1 1 0 29 29 0	0 36 35 0 0 0 1 7 4 3 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.93	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61 0	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley (V06) (517GB) Greenbrier County (V06) (517HK) Beckley MOC (V06) (558) Durham, NC	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686 130 49,682	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118 46,901 33,050	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.36% 97.36% 99.13% 90.77% 94.40%	3 39 727 629 38 2 1 35 22 310 292 6 12	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64% 0.87% 9.23% 5.60% 5.05%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62 39,675 27,741	42 149 2,625 2,252 208 6 26 99 34 720 636 53 31	12 139 2,547 2,278 157 8 5 68 31 696 651 20 25 4,107 3,042	3 38 599 507 38 2 1 30 21 230 216 2 12 2,323	1 61 57 0 0 0 4 4 0 44 43 1 0	30 0 0 0 1 0 29 29 0 0	0 36 35 0 0 0 0 1 7 4 3 0 35	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.93	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61 0 35.23 7.15	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94 2.53 1.61
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley (V06) (517GB) Greenbrier County (V06) (517HK) Beckley MOC (V06) (558) Durham, NC (V06) (558) Durham	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686 130 49,682 34,808	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118 46,901 33,050 6,881	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.36% 97.36% 99.13% 90.77% 94.40% 94.95%	3 39 727 629 38 2 1 35 22 310 292 6 12 2,781 1,758	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64% 0.87% 9.23% 5.60% 5.05% 7.19%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62 39,675 27,741 5,860	42 149 2,625 2,252 208 6 26 99 34 720 636 53 31 3,119 2,267	12 139 2,547 2,278 157 8 5 68 31 696 651 20 25 4,107 3,042	3 38 599 507 38 2 1 30 21 230 216 2 2,323 1,502	1 61 57 0 0 0 4 4 0 44 43 1 0 342 179	30 0 0 0 1 1 0 29 29 0 0 0	0 36 35 0 0 0 0 1 7 4 3 0 35 28	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.87 8.93 7.04	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61 0 35.23 7.15	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94 2.53 1.61 4.37
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley (V06) (517GB) Greenbrier County (V06) (517HK) Beckley MOC (V06) (558) Durham, NC (V06) (558) Durham (V06) (558GA) Greenville	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686 130 49,682 34,808 7,414	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118 46,901 33,050 6,881 4,931	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.36% 97.36% 99.13% 90.77% 94.40% 94.95% 92.03%	3 39 727 629 38 2 1 35 22 310 292 6 12 2,781 1,758 533	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64% 0.87% 9.23% 5.60% 7.19% 7.97%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62 39,675 27,741 5,860	42 149 2,625 2,252 208 6 26 99 34 720 636 53 31 3,119 2,267 472	12 139 2,547 2,278 157 8 5 68 31 696 651 20 25 4,107 3,042 549	3 38 599 507 38 2 1 30 21 230 216 2 12 2,323 1,502 373	1 61 57 0 0 0 4 4 0 44 43 1 0 342 179	30 0 0 0 1 0 29 29 0 0 81 49	0 36 35 0 0 0 0 1 7 4 3 0 35 28 6	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.87 8.93 7.04 11.97 11.92	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61 0 35.23 7.15 7.55 4.32	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94 2.53 1.61 4.37 2.38
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517GB) Greenbrier County (V06) (517HK) Beckley MOC (V06) (558) Durham, NC (V06) (558GA) Greenville (V06) (558GB) Raleigh	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686 130 49,682 34,808 7,414 5,358	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118 46,901 33,050 6,881 4,931 2,039	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.36% 97.39% 97.36% 99.13% 90.77% 94.40% 94.95% 92.81% 92.03%	3 39 727 629 38 2 1 35 22 310 292 6 12 2,781 1,758 533 427 63	0.25% 1.91% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64% 0.87% 9.23% 5.60% 5.05% 7.19% 7.97% 3.00%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62 39,675 27,741 5,860 4,221 1,853	42 149 2,625 2,252 208 6 26 99 34 720 636 53 31 3,119 2,267 472 281	12 139 2,547 2,278 157 8 5 68 31 696 651 20 25 4,107 3,042 549 429	3 38 599 507 38 2 1 30 21 230 216 2 2,323 1,502 373 390 58	1 61 57 0 0 0 4 4 0 44 43 1 0 342 179 124	30 0 0 0 1 1 0 29 29 0 0 81 49 30 2	0 36 35 0 0 0 0 1 7 4 3 0 35 28 6	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.87 8.93 7.04 11.97 11.92 3.24	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61 0 35.23 7.15 7.55 4.32 6.8	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94 2.53 1.61 4.37 2.38 2.3
(V05) (688) Washington, DC (V05) (688) Washington (V05) (688GA) Fort Belvoir (V05) (688GB) Southeast Washington (V05) (688GC) Landover/Greenbelt (Prince Georges County) (V05) (688GD) Charlotte Hall (V05) (688GE) Southern Prince Georges County (V06) (517) Beckley, WV (V06) (517) Beckley Greenbrier County (V06) (517GB) Greenbrier County (V06) (517HK) Beckley MOC (V06) (558) Durham, NC (V06) (558) Durham (V06) (558GA) Greenville (V06) (558GB) Raleigh (V06) (558GC) Morehead City	2,039 48,767 42,236 2,700 287 537 1,321 1,686 11,895 11,079 686 130 49,682 34,808 7,414 5,358 2,102	2,000 48,040 41,607 2,662 285 536 1,286 1,664 11,585 10,787 680 118 46,901 33,050 6,881 4,931 2,039 34,678	99.75% 98.09% 98.51% 98.51% 98.59% 99.30% 99.81% 97.35% 97.36% 97.36% 99.13% 90.77% 94.40% 94.95% 92.81% 92.03%	3 39 727 629 38 2 1 35 22 310 292 6 12 2,781 1,758 533 427 63	0.25% 1.91% 1.49% 1.49% 1.41% 0.70% 0.19% 2.65% 1.30% 2.61% 2.64% 0.87% 9.23% 5.60% 5.05% 7.19% 3.00% 9.25%	1,152 1,712 42,868 37,077 2,297 271 505 1,119 1,599 10,169 9,500 607 62 39,675 27,741 5,860 4,221 1,853 28,728	42 149 2,625 2,252 208 6 26 99 34 720 636 53 31 3,119 2,267 472 281	12 139 2,547 2,278 157 8 5 68 31 696 651 20 25 4,107 3,042 549 429 87	3 38 599 507 38 2 1 30 21 230 216 2 12 2,323 1,502 373 390 58 2,289	1 61 57 0 0 0 4 4 0 44 43 1 0 342 179 124 34	30 0 0 0 1 0 29 29 0 0 81 49 30 2	0 36 35 0 0 0 0 1 7 4 3 0 35 28 6 1 0	1.49 1.79 3.34 3.89 3.07 1.22 1.07 3.36 1.66 4 3.98 2.87 8.93 7.04 11.97 11.92 3.24 14.23	0.22 6.26 3.72 3.7 3.81 3.33 1.13 9.05 2.57 5.68 5.61 0 35.23 7.15 7.55 4.32 6.8 6.98	3.33 3.43 3.53 4.19 1.79 2.55 3.13 0.9 4.06 3.88 5.94 2.53 1.61 4.37 2.38 2.3 5.94

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: March 2015			Complete d in 30 Days or		Complete d in Over 30 Days 5								In Days 13	in Days 14	In Days 15
			Less 3												
(V06) (565GC) New Hanover County (Wilmington)	5,922	5,484	92.60%	438	7.40%	4,354	542	588	359	64	4	11	8.69	9.59	8.78
(V06) (565GD) Hamlet	569	521	91.56%	48	8.44%	409	59	53	34	14	0	0	15.75	0	6.42
(V06) (565GE) Robeson County	735	662	90.07%	73	9.93%	569	39	54	36	35	1	1	10.16	3.38	9.67
(V06) (565GF) Goldsboro	1,132	917	81.01%	215	18.99%	706	82	129	117	95	3	0	24.05	5.7	9.46
(V06) (565MB) IDES Fort Bragg	121	121	100.00%	0	0.00%	22	45	54	0	0	0	0		14.08	
(V06) (565MD) IDES Camp Lejeune	122	122	100.00%	0	0.00%	35	68	19	0	0	0	0			10.57
(V06) (590) Hampton, VA	32,092	29,909	93.20%	2,183	6.80%	24,670	2,215	3,024	1,756	323	58	46	13.4	7.11	9.76
(V06) (590) Hampton	28,474	26,719	93.84%	1,755	6.16%	22,213	1,878	2,628	1,371	287	51	46	13.57	6.93	9.9
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,480	2,087	84.15%	393	15.85%	1,553	197	337	350	36	7	0	15.26	13.87	11.87
(V06) (590GC) Albemarle CBOC	923	888	96.21%	35	3.79%	738	112	38	35	0	0	0	5	0	5.72
(V06) (590MA) IDES Portsmouth	86	86	100.00%	0	0.00%	64	16	6	0	0	0	0		4.58	3.83
(V06) (590MB) IDES Langley	44	. 44	100.00%	0	0.00%	22	7	15	0	0	0	0		9.98	
(V06) (590MC) IDES Fort Eustis	85	85	100.00%	0	0.00%	80	5	0	0	0	0	0		0.74	3.04
(V06) (637) Asheville, NC	29,829	29,485	98.85%	344	1.15%	26,763	1,524	1,198	262	62	11	9	2.75	3.37	3.82
(V06) (637) Asheville-Oteen	27,419	27,085	98.78%	334	1.22%	24,613	1,375	1,097	253	62	11	8	2.92	3.35	3.68
(V06) (637GA) Franklin NC CBOC	1,120	1,120	100.00%	0	0.00%	997	79	44	0	0	0	0	1.53	6.45	4.51
(V06) (637GB) Rutherfordton CBOC	1,290			10	0.78%	1,153	70		9	0	0	1	2.46		4.26
(V06) (652) Richmond, VA	45,808	44,719	97.62%	1,089	2.38%	40,115	2,302			131	82	9	5.63	3.56	4.01
(V06) (652) Richmond	41,264	40,340	97.76%	924	2.24%	36,272	1,970	2,098	764	85	71	4	5.82	3.57	2.96
(V06) (652GA) Stafford/Fredericksburg	2,246	2,096	93.32%	150	6.68%	1,854	148	94	90	44	11	5	6.16	2.22	10.97
(V06) (652GE) Charlottesville CBOC, VA	1,421	1,412	99.37%	9	0.63%	1,224	105	83	9	0	0	0	4.61	1.72	2.14
(V06) (652GF) Emporia, VA	877	871	99.32%	6	0.68%	765	79	27	4	2	0	0	2.77	0	5.03
(V06) (658) Salem, VA	31,098	30,388	97.72%	710	2.28%	27,626	1,468	1,294	525	131	49	5	3.02	5.24	1.14
(V06) (658) Salem	25,420	24,774	97.46%	646	2.54%	22,361	1,266	1,147	477	116	48	5	3.17	5.31	0.75
(V06) (658GA) Tazewell	186	186	100.00%	0	0.00%	174	5	7	0	0	0	0	0.33		4.33
(V06) (658GB) Danville	1,787	1,782	99.72%	5	0.28%	1,719	45	18	2	3	0	0	1.09	0.7	2.15
(V06) (658GC) Lynchburg	1,500	1,485	99.00%	15	1.00%	1,431	24	30	11	4	0	0	0.7	0	3.08
(V06) (658GD) Staunton	954	911	95.49%	43	4.51%	818	39	54	34	8	1	0	12.57	0.9	1.59
(V06) (658GE) Wytheville (V06) (659) Salisbury, NC	1,251 60,088			3,038	0.08% 5.06%	1,123 48,529	3,946			0 584	204	115	4.26 5.05		
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	31,373					25,407	2,044	2,272		259	126	94			9.22
(V06) (659BY) Winston-Salem	11,675			626		9,477	738		406	190	27	3	5.17		
(V06) (659GA) Charlotte	13,509			629		11,025	833	1,022		114	48	15			9.57
(V06) (659GB) Hickory	3,531		96.23%	133	3.77%	2,620	331	447	106	21	3	3	5.33		12.17
(V07) (508) Atlanta, GA	75,187	71,873	95.59%	3,314	4.41%	62,187	4,494	5,192	2,774	432	70	38	8.19	6.65	2.48
(V07) (508) Atlanta	52,973	50,653	95.62%	2,320	4.38%	43,904	3,197	3,552	1,974	255	56	35	8.9	6.73	1.85
(V07) (508GA) Fort McPherson	5,705	5,557	97.41%	148	2.59%	4,977	230	350	120	25	3	0	5.59	9.43	3.75
(V07) (508GE) NE Georgia/Oakwood	3,429	3,257	94.98%	172	5.02%	2,753	198	306	154	16	1	1	8.07	8.15	1.55
(V07) (508GF) Austell	2,234	2,053	91.90%	181	8.10%	1,579	169	305	130	50	1	0	12.21	3.17	4.69
(V07) (508GG) Stockbridge	2,393	2,248	93.94%	145	6.06%	1,923	141	184	97	41	6	1	9.73	7.06	3.26
(V07) (508GH) Lawrenceville (Gwinnett County)	3,274	3,223	98.44%	51	1.56%	2,936	170	117	47	3	1	0	3.15	4.29	2.04
(V07) (508GI) Newnan	1,881	1,699	90.32%	182	9.68%	1,393	123	183	159	21	2	0	12.13	2.78	6.69
(V07) (508GJ) Blairsville	994	971	97.69%	23	2.31%	873	48	50	21	2	0	0	4.81	2.29	3.03
(V07) (508GK) Trinka Davis Veterans Village CBOC	2,304	2,212	96.01%	92	3.99%	1,849	218	145	72	19	0	1	8.74	4.67	2.73
(V07) (509) Augusta, GA	27,659	26,998	97.61%	661	2.39%	24,026	1,612	1,360	578	44	8	31	4.47	5.26	1.69
(V07) (509) Augusta	13,114	12,634	96.34%	480	3.66%	11,156	760	718	421	37	2	20		5.63	3.23
(V07) (509A0) Lenwood (Uptown)	10,858	10,696	98.51%	162	1.49%	9,472	706	518	138	7	6	11	5.31	3.71	1.43
(V07) (509GA) Athens, GA CBOC	2,165	2,148	99.21%	17	0.79%	1,992	95	61	17	0	0	0	3.21	2	1.5
(V07) (509GB) Aiken CBOC	1,522	1,520	99.87%	2	0.13%	1,406	51	63	2	0	0	0	1.84	0	4.02
(V07) (521) Birmingham, AL	48,745	47,929	98.33%	816	1.67%	43,129	2,579	2,221	660	143	8	5	1.8	6.22	2.43
(V07) (521) Birmingham	34,610	33,914	97.99%	696	2.01%	30,050	1,995	1,869	565	118	8	5	1.76	6.68	2.4
(V07) (521GA) Huntsville AL	2,836	2,790	98.38%	46	1.62%	2,588	110	92	39	7	0	0	2.84	3.55	2.26
(V07) (521GB) Decatur AL/Madison	1,742	1,712	98.28%	30	1.72%	1,503	117	92	21	9	0	0	4.01	3.56	2.94

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2015			Days or Less 3		30 Days 5										
(V07) (521GC) Florence AL (Shoals Area)	1,425	1,414	99.23%	11	0.77%	1,229	121	64	10	1	0	0	2.88	2.03	3.43
(V07) (521GD) Rainbow City	1,653	1,653	100.00%	0	0.00%	1,559	40	54	0	0	0	0	0.56	0.64	3.16
(V07) (521GE) Anniston/Oxford AL	1,818	1,813	99.72%	5	0.28%	1,673	111	29	5	0	0	0	1.78	1.4	2.1
(V07) (521GF) Jasper AL	936	932	99.57%	4	0.43%	919	8	5	4	0	0	0	0.64	0	0.61
(V07) (521GG) Bessemer CBOC	1,310	1,287	98.24%	23	1.76%	1,274	8	5	15	8	0	0	0.4	0.2	4.67
(V07) (521GH) Childersburg CBOC	1,253	1,252	99.92%	1	0.08%	1,223	20	9	1	0	0	0	0.96	1.42	0.43
(V07) (521GI) Guntersville	1,162		100.00%	0	0.00%	1,111	49				0	0	0.89		2.19
(V07) (534) Charleston, SC	52,320	51,960	99.31%	360	0.69%	48,273	2,108	1,579	281	58	19	2	2.69	3.1	1.61
(V07) (534) Charleston	30,484			249		28,449	1,095	691	180	49	19	1	2.39		1.43
(V07) (534BY) Savannah	5,853			35		5,245	252	321	31	4	0	0	0.00		1.91
(V07) (534GB) Myrtle Beach	5,924			49	0.83%	5,235	330	310			0	0	3.99		2.03
(V07) (534GC) Beaufort	2,095			2		2,001	49			0	0	0			1.72
(V07) (534GD) Goose Creek, SC	5,582			12		5,056	345			0	0	1	2.06		2.48
(V07) (534GE) Hinesville	2,382			13		2,287	37	45		2	0	0			0.64
(V07) (544) Columbia, SC	53,435				3.80%	42,757	4,417	4,230							
(V07) (544) Columbia SC	36,615			1,509	4.12%	28,103	3,608	3,395							7.62
(V07) (544BZ) Greenville SC	5,902			317	5.37%	5,141	175	269				19			6.49
(V07) (544GB) Florence SC	2,493			120	4.81%	2,059	144	170			7	1	8.86		4.29
(V07) (544GC) Rock Hill	2,801			22		2,563	154	62			1	0			3.53
(V07) (544GD) Anderson County	1,335			12		1,249	35			3	0	0			5
(V07) (544GE) Orangeburg County	938			3		852	49	34		0	0	0			2.51
(V07) (544GF) Sumter County	1,677	*		6	0.36%	1,459	140	72		0	0	0	4.44	0	3.35
(V07) (544GG) Spartanburg,SC CBOC	1,552			35		1,273	101	143			0	0	4		6.41
(V07) (544HK) Columbia VA Mobile Clinic	120			7	5.83%	57	11	45		2	0	0		12.1	
(V07) (544MB) IDES Ft Jackson	2		100.00%	0	0.0070	1	0		0			0		12	0.00
(V07) (557) Dublin, GA	20,378		93.44%			16,629				_					
(V07) (557) Dublin	13,472					10,946	714	903				24			1.39
(V07) (557GA) Macon GA	1,749					1,443	124	95		25		1	4.57	1.91	8.35
(V07) (557GB) Albany GA	2,037			112		1,756	81	88			58				0.83
(V07) (557GC) Baldwin County	630		99.21%			552	45	28		1	0	0	_		9.03
(V07) (557GE) Brunswick	1,444				11.84%	1,042	120	111 51	117	49		11			16.35
(V07) (557HA) Perry (V07) (619) Central Alabama Veterans HCS, AL	1,046 31,013			53 1,906		890 24,709	52 1,978								4.46 8.87
	12,458					9,738	862	1,049							4.43
(V07) (619) Montgomery (V07) (619A4) Tuskegee	10,158		94.38%	571	5.62%	8,469	494	624	314						7.2
(V07) (619A4) Tuskegee (V07) (619GA) Columbus	3,801			233		3,097	179								11.33
(V07) (619GA) Columbus (V07) (619GB) Dothan	1,626		90.47%	155		1,007	227	237			70	21			25.19
(V07) (619GD) Wiregrass	2,542			138		1,986	209	209		6	1	0			4.41
(V07) (619GE) Monroe County	424		100.00%	0		408	7	9				0			2.59
(V07) (619PA) Montgomery PRRTP	424		100.00%	0	0.00%	4	0	0			0	0			2.00
(V07) (679) Tuscaloosa, AL	11,243		98.00%			10,472		-	_		18	-		0.38	1.39
(V07) (679) Tuscaloosa	11,050		97.97%			10,291	269								1.39
(V07) (679HK) Mobile Clinic Tuscaloosa	191		99.48%	1	0.52%	179	6	5		0	0	0			
(V07) (679MA) IDES Columbus	2		100.00%	0		2	0	0	0	0	0	0		0	
(V08) (516) Bay Pines, FL	86,091			1,565		76,867	3,984	3,675	1,287	220	38	20	3.64	3.74	2.91
(V08) (516) C.W. Bill Young VAMC	48,479					43,185	2,467	2,106	653						2.42
(V08) (516BZ) Lee County	19,102		96.80%	612	3.20%	16,717	859	914		156		6	_		4.41
(V08) (516GA) Sarasota	3,888			38		3,479	184	187			2	4	4.03		1.87
(V08) (516GB) St. Petersburg	705			2		651	29	23			0	0			1.7
(V08) (516GC) Palm Harbor	2,620			28		2,411	85	96			0	0		0.42	0.79
(V08) (516GD) Bradenton	3,870			30		3,630	114	96			2	1	2.25		3.37
(V08) (516GE) Port Charlotte/Charlotte County	3,608					3,203	112			12	0	0			5.17
(V08) (516GF) Naples	2,405			10		2,233	110					0	_		4.95
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2015	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		
(V08) (516GH) Sebring	1,414	· ·					24			1	0			5	
(V08) (546) Miami, FL	59,172	58,442	98.77%	730	1.23%	55,139	1,673	1,630	618	91	16	5	2.37	3.1	0.71
(V08) (546) Miami	36,503	36,025	98.69%	478	1.31%	34,241	892	892	403	57	15	3	3.03	2.65	0.39
(V08) (546BZ) Broward County	14,273	14,035	98.33%	238	1.67%	12,816	631	588	201	34	1	2	2.53	4.74	0.76
(V08) (546GA) Miami	1,308	1,308	100.00%	0	0.00%	1,308	0	0	0	0	0	0			0.84
(V08) (546GB) Key West	1,430	1,425	99.65%	5	0.35%	1,284	52	89	5	0	0	0	2.55	2.54	5.4
(V08) (546GC) Homestead	1,653	1,647	99.64%	6	0.36%	1,573	48	26	6	0	0	0	0.93	0.14	1.35
(V08) (546GD) Pembroke Pines	1,032	1,032	100.00%	0	0.00%	1,011	13	8	0	0	0	0	***	0.58	0.34
(V08) (546GE) Key Largo	368	368	100.00%	0	0.00%	355	8	5	0	0	0	0	1.53	0	0.52
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,775	1,773	99.89%	2	0.11%	1,734	24	15	2	0	0	0	0.52	1.03	0.84
(V08) (546GH) Deerfield Beach	830	829	99.88%	1	0.12%	817	5	7	'	0	0	0	0.48	1.22	0.47
(V08) (548) West Palm Beach, FL	58,377	57,197	97.98%	1,180	2.02%	51,945	2,347	2,905	998	143	34	5	1.75	4.52	2.72
(V08) (548) W Palm Beach	45,282						2,150	2,649		121	34	5		4.54	3.07
(V08) (548GA) Ft Pierce	2,159				1.25%		54	98		9	0			7.21	2.13
(V08) (548GB) Delray Beach	3,284	3,267	99.48%	17	0.52%	3,169	29	69	13	4	0	0	0.38	3.64	1.08
(V08) (548GC) Stuart	2,708	2,671	98.63%	37	1.37%	2,530	87	54	29	8	0	0	0.75	9.21	1.78
(V08) (548GD) Boca Raton	2,034	2,016	99.12%	18	0.88%	1,992	11	13	17	1	0	0	0.24	1.8	1.4
(V08) (548GE) Vero Beach	1,555	1,547	99.49%	8	0.51%	1,514	14	19	8	0	0	0	0.74	2.14	1.46
(V08) (548GF) Okeechobee	1,355	1,355	100.00%	0	0.00%	1,350	2	3	0	0	0	0	0.19	1.08	0.48
(V08) (573) Gainesville, FL	95,091	88,385	92.95%	6,706	7.05%	75,733	5,354	7,298	4,408	1,610	488	200	7.08	10.53	2.79
(V08) (573) North Florida/South Georgia HCS- Gainesville	36,041		94.97%			29,973	1,969	2,285		374	108			7.05	3.13
(V08) (573A4) North Florida/South Georgia HCS- Lake City	12,073	ŕ		543		10,415	414	701		107	64			6.42	0.69
(V08) (573BY) Jacksonville	19,105					12,949	1,197	1,999		874	248			21.18	4.22
(V08) (573GA) Valdosta	1,415				0.57%		18	44		1	0	_		7.51	0.27
(V08) (573GD) Ocala	3,983						248	255		1	0		2.69	3.79	2.94
(V08) (573GE) St. Augustine	2,173				-		122	186		5	0			8.46	1.88
(V08) (573GF) Tallahassee	7,304			760			441	716		117	10			14.71	1.64
(V08) (573GG) Lecanto	2,165				4.34%		114	271		28	34			2.77	1.18
(V08) (573GI) The Villages	7,680				4.83%		615	616		91	23			7.9	5.04
(V08) (573GJ) Saint Marys	828			29			44	112		2	0			4.33	0.65
(V08) (573GK) Jackson County	910			7	0.77%		126	53		0	1	0		1.9	3.3
(V08) (573GL) Palatka	707		95.05%			632	15			5	0			2.55	5.88
(V08) (573GM) Waycross	692		98.12%				27	30 5		5	0			10.6	2.86
(V08) (573MA) IDES Naval Hospital Jacksonville (V08) (672) San Juan, PR	83,622		100.00%				2,311				22				1.55
(V08) (672) San Juan, PK (V08) (672) San Juan	57,897						1,961	1,091		52 28	13			1.32	1.55
(V06) (672) San Juan (V08) (672B0) Ponce	10,518				0.27%		1,961	1,091		11	2			0.4	0.81
(V08) (672BZ) Mayaguez	8,661		99.56%				167	105		11	4			1.27	1.89
(V08) (672GA) St Croix	251	250			0.44%		9	5		0	4	0		5.95	4.5
(V08) (672GA) St Cloix (V08) (672GB) St Thomas	264				0.40%		12			0	0			4.24	2.33
(V08) (672GC) Arecibo	2,984						26	30		1	1	0		0.5	0.62
(V08) (672GD) Ceiba	2,129				0.17%		18			1	1	1	0.41	2.22	0.02
(V08) (672GE) Guayama	918		99.35%				11	6		0	0	0		0	1.94
(V08) (673) Tampa, FL	73,100						2,873			670	273	1			
(V08) (673) Tampa, FL	55,966						1,714	1,939		495	275				2.63
(V08) (673BZ) New Port Richey	9,359						576	469		139	12			11.03	4.64
(V08) (673GB) Lakeland	3,723						373	251		33	25				5.39
(V08) (673GC) Brooksville	2,785		99.61%				136	42		0	0			1.91	2.38
(V08) (673GC) Brooksville (V08) (673GF) Zephyrhills	1,267				5.29%		74	55		3	1	3	6.17	0.38	3.36
(V08) (675) Orlando, FL	77,990		96.92%				2,539				174	93			
(V06) (675) Orlando (V08) (675) Orlando	640		97.66%				2,539	2,976		3	174			12.79	0.14
(V08) (675BU) Orlando Domiciliary	32		100.00%					0		0	0				
(111) (0.020) Sharas Bornomary	52	32	. 30.0070		1.0070	J		•							

	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	-	,	Complete d in 30		Complete d in Over		,-			,	,		in Days 13		in Days 15
Period Ending: March 2015			Days or Less 3		30 Days 5										
(V08) (675GA) Viera Outpatient Clinic	16,489	16,030	97.22%	459	2.78%	14,830	529		305	69	37	48			
(V08) (675GB) Daytona Beach Outpatient Clinic	13,589		98.96%	142		12,940	290	217	122	19	0	1	1.32		
(V08) (675GC) Kissimee CBOC	1,891			68		1,714	41	68	54	12	2	0			1.68
(V08) (675GD) Orange City	1,700			40		1,565	41	54	27	9	1	3			
(V08) (675GE) Leesburg CBOC	1,560			6		1,497	37		5	1	0				
(V08) (675GF) Clermont CBOC	995			10		912	36		10	0	0		-		
(V08) (675GG) Lake Baldwin CBOC	41,094			1,663		35,977	1,558		1,182	307	133				
(V09) (581) Huntington, WV	25,621					· · · · · · · · · · · · · · · · · · ·	1,683		850						
(V09) (581) Huntington	21,199			897		17,057	1,393		777	107	10				
(V09) (581GA) Prestonsburg	1,689			50		1,418	95		38	8	4	0			
(V09) (581GB) Charleston	2,733		98.65%	37	1.35%		195		35	2	0	0	4.51	1.64	
(V09) (596) Lexington, KY	27,370	26,270		1,100		22,409	1,737		872	159	51	18	4.1	6.68	3.24
(V09) (596) Lexington-Leestown	11,013			145		9,468	687	713	117	22	5		3.41		3.11
(V09) (596A4) Lexington-Cooper Dr	12,614			779		9,846	844		592	126	44			7.73	1.95
(V09) (596BU) Lexington Domiciliary	31		100.00%	0	0.0070	31	0	0	0	0	0	0			
(V09) (596GA) Somerset	1,812		92.66%	133		1,397	88		126	6	1	0	7.15		
(V09) (596GB) Morehead	456			15		390	31	20	11	3	1	0	4.41	15.14	
(V09) (596GC) Hazard	619		99.52%	3	41.4.1	551	44	21	3	0	0	0	=		
(V09) (596GD) Berea	825	800	96.97%	25	3.03%	726	43	31	23	2	0			5.06	3.83
(V09) (603) Louisville, KY	38,147		98.76%	474		· · · · · ·	1,840	1,781	321	89	40	24	2.66	4.65	2.9
(V09) (603) Louisville	17,758	17,375	97.84%	383	2.16%	15,230	908	1,237	247	76	39	21	2.94	4.9	6.78
(V09) (603GA) Fort Knox	1,704	1,686	98.94%	18	1.06%	1,429	150	107	18	0	0	0	3.13	18.73	3.32
(V09) (603GB) New Albany IN (Southern Indiana)	3,589	3,566	99.36%	23	0.64%	3,296	170	100	13	8	1	1	2.82	0.21	4.9
(V09) (603GC) Shively (Louisville-Jefferson County)	3,682	3,668	99.62%	14	0.38%	3,332	224	112	14	0	0	0	2.93	2.17	2.78
(V09) (603GD) Dupont	2,321	2,293	98.79%	28	1.21%	2,138	72	83	23	5	0	0	3.86)	2.67
(V09) (603GE) Newburg CBOC KY	3,629	3,626	99.92%	3	0.08%	3,325	206	95	2	0	0	1	2.87	0.65	1.7
(V09) (603GF) Grayson County	2,841	2,839	99.93%	2	0.07%	2,766	56	17	2	0	0	0	1.22	1.45	8.0
(V09) (603GG) Scott County	1,542	1,540	99.87%	2	0.13%	1,474	44	22	1	0	0	1	1.63	1.91	1.87
(V09) (603GH) Carroll County	998	997	99.90%	1	0.10%	979	10	8	1	0	0	0	1.23	0.13	1.09
(V09) (603MA) IDES Fort Knox	71	71	100.00%	0	0.00%	71	0	0	0	0	0	0		0.68	0.41
(V09) (603PB) Louisville (SARRTP)	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0			0
(V09) (614) Memphis, TN	45,511	44,819	98.48%	692	1.52%	42,387	1,272	1,160	535	90	53	14	2.57	2.89	1.92
(V09) (614) Memphis	33,883	33,331	98.37%	552	1.63%	31,357	1,032	942	442	62	39	9	3.19	2.93	1.38
(V09) (614GA) Tupelo	1,621	1,603	98.89%	18	1.11%	1,566	16	21	18	0	0	0	0.39	5.44	3.45
(V09) (614GB) Jonesboro	1,080	1,080	100.00%	0	0.00%	1,032	32	16	0	0	0	0	1.67	0.07	1.77
(V09) (614GC) Marshall County	433	431	99.54%	2	0.46%	399	20	12	1	1	0	0	3.53	9.56	
(V09) (614GD) Savannah (Hardin County)	489	484	98.98%	5	1.02%	471	2	11	3	1	0	1	3.47	0	0.7
(V09) (614GE) Covington	2,135	2,064	96.67%	71	3.33%	1,991	34	39	32	25	14	0	4.35	7.21	4.35
(V09) (614GF) Memphis-South Clinic	2,899	2,881	99.38%	18	0.62%	2,746	80	55	17	0	0	1	1.98	1.54	2.97
(V09) (614GG) Jackson TN	1,921	1,904	99.12%	17	0.88%	1,884	5	15	17	0	0	0	0.17	1.75	2.16
(V09) (614GI) Dyersburg	666	665	99.85%	1	0.15%	617	31	17	1	0	0	0	2.74	8.0	2.32
(V09) (614GN) Helena, AR	384	376	97.92%	8	2.08%	324	20	32	4	1	0	3	6.41	0	6.07
(V09) (621) Mountain Home, TN	39,499	38,384	97.18%	1,115	2.82%	34,868	1,876	1,640	725	261	70	59	3.66	5.01	2.48
(V09) (621) James H Quillen VAMC	27,745	26,961	97.17%	784	2.83%	24,472	1,331	1,158	507	207	38	32	2.98	4.91	2.29
(V09) (621BU) VADOM Mountain Home	169	168	99.41%	1	0.59%	166	2	0	1	0	0	0	0.35	,	
(V09) (621BY) Knoxville CBOC	6,397	6,128	95.79%	269	4.21%	5,529	298	301	171	43	29	26	6.08	6.54	2.62
(V09) (621GA) Rogersville	418	415	99.28%	3	0.72%	394	14	7	2	1	0	0	2.43	0.85	0.79
(V09) (621GC) Norton	1,501	1,494	99.53%	7	0.47%	1,402	66	26	6	1	0	0	1.7		
(V09) (621GG) Morristown CBOC TN	849			7	0.82%	753	58		5	2	0	0	2.02	4.68	
	852		98.00%	17		771	30		12	5	0	0			1.02
(V09) (621GI) Sevierville															
	1,162		98.19%	21	1.81%	997	67	77	17	2	2	0	4.09	0.85	3.47
(V09) (621GI) Sevierville		1,141	98.19% 98.52%	21		997 384	67 10		17	0	2	0	4.09 2.16		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: March 2015			Days or Less 3		30 Days 5										
(V09) (626) Middle Tennessee HCS	30,635	29,082	94.93%	1,553	5.07%	25,767	1,504	1,811	1,043	328	112	70	12.48	5.92	4.61
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	16,092	15,574	96.78%	518	3.22%	14,531	440	603	325	90	49	54	3.72	5.3	2.49
(V09) (626GA) Dover	347	321	92.51%	26	7.49%	254	28	39	21	3	2	0	7.4	1.5	7.54
(V09) (626GC) Bowling Green	831	763	91.82%	68	8.18%	511	70	182	59	4	3	2	9.07	23.3	11.64
(V09) (626GE) Clarksville	3,397	3,099	91.23%	298	8.77%	2,789	136	174	159	96	31	12	5.86	2.1	16.62
(V09) (626GF) Chattanooga	6,564	6,128	93.36%	436	6.64%	5,430	345	353	378	50	4	4	8.48	3.9	5.22
(V09) (626GG) Tullahoma	290	246	84.83%	44	15.17%	233	5	8	11	16	17	0	22.98	17.29	3.03
(V09) (626GH) Cookeville	891	820		71	-	704	57			31	10	0	13.24		
(V09) (626GJ) Hopkinsville	1,077			230		664	96			35	14	4	14.13		
(V09) (626GK) McMinnville	771			24		609	78			2	0	1	5.58		
(V09) (626GL) Harriman (Roane County)	369			13		276	24			2	0	1	6.75		4.74
(V09) (626GM) Maury County CBOC	460			88		306	30			59	0	0	17.45		
(V09) (626GN) McMinn County Outreach Clinic	211		89.57%	22		152	11			0	0	•	8.69		
(V09) (626MA) IDES Fort Campbell (V10) (538) Chillicothe, OH	399 17,954		100.00%	626	0.0070	383 15,820	779			132				0.74 7.76	2.54
(V10) (536) Chillicothe, OH	12,101		96.82%	385		10,823	406			97	1	13	4.36		0.91
(V10) (538GA) Athens	1,358			25		1,143	114			1	2	0	2.87	6.75	
(V10) (538GB) Portsmouth	1,410		93.83%	87		1,139	123			17	14	•			5.37
(V10) (538GC) Marietta	801	781		20		731	31			1	1	0	1.27	6.14	4.28
(V10) (538GD) Lancaster	1,462			73		1,275	61	53		4	1	0	3.06		
(V10) (538GE) Cambridge	822			36		709	44			12	1	0	3.11	13.41	0.98
(V10) (539) Cincinnati, OH	37,822	37,178	98.30%	644	1.70%	34,634	1,476	1,068	488	140	13	3	1.97	3.8	1.93
(V10) (539) Cincinnati	25,740	25,222	97.99%	518	2.01%	23,296	1,081	845	368	135	12	3	1.81	4.41	1.17
(V10) (539A4) CINCINNATI,FT.THOMAS	897	888	99.00%	9	1.00%	885	0	3	8	1	0	0		1.09	0.1
(V10) (539BV) Fort Thomas PRRTP	15	15	100.00%	0	0.00%	15	0	0	0	0	0	0			0
(V10) (539GA) Bellevue	1,614	1,599	99.07%	15	0.93%	1,532	60	7	15	0	0	0	1.75	1.03	4.29
(V10) (539GB) Cincinnati (Clermont County)	3,197	3,161	98.87%	36	1.13%	2,981	134	46	33	2	1	0	1.83	1.46	3.91
(V10) (539GC) Lawrenceburg (Dearborn County)	1,854			20		1,712	70	52		2	0	0	1.89	2.79	4.16
(V10) (539GD) Florence	1,967		98.68%	26		1,802	75			0	0	0	3.93		
(V10) (539GE) Fairfield Hamilton	2,048		99.37%	13		1,984	28			0	0	0	0.57	0.79	
(V10) (539GF) Georgetown	490			7	11.10.11	427	28			0	0	0	3.94		
(V10) (541) Cleveland, OH	85,540			522		80,222				24					
(V10) (541) Cleveland-Wade Park (V10) (541BY) Canton	37,123 5,409		99.26% 98.47%	275 83		34,606 4,768	1,255 266			11	2	2	3.15 2.45		1.16 0.28
(V10) (541BZ) Youngstown	5,822		99.48%	30		5,424	216			0	1	0			
(V10) (541GB) Lorain	3,553			9		3,446	60			2			0.65		
(V10) (541GC) Sandusky	2,072		99.32%	14		2,007	26			0	0	0	0.85		
(V10) (541GD) Mansfield	4,470		99.46%	24		4,333	56			5	1	0	0.79		
(V10) (541GE) McCafferty	638			1	0.16%	605	27			0	0	0	0.96		
(V10) (541GF) Painesville	2,491	2,485	99.76%	6	0.24%	2,399	69	17	6	0	0	0	0.77	1.37	0.81
(V10) (541GG) Akron	7,096	7,058	99.46%	38	0.54%	6,413	431	214	38	0	0	0	1.52	3.66	0.92
(V10) (541GH) East Liverpool	1,673	1,671	99.88%	2	0.12%	1,607	22	42	1	0	1	0	0.68	1.75	1.51
(V10) (541GI) Warren	2,112	2,107	99.76%	5	0.24%	1,977	90	40	5	0	0	0	1.15	1.74	1.65
(V10) (541GJ) New Philadelphia	1,725	1,716	99.48%	9	0.52%	1,659	18	39	9	0	0	0	0.85	1.45	0.77
(V10) (541GK) Ravenna	1,763	1,762	99.94%	1	0.06%	1,745	6	11	1	0	0	0	0.14	0.65	0.1
(V10) (541GL) Parma	9,549		99.74%	25		9,189	218	117	22	3	0	0	1.1	1.04	0.87
(V10) (541GM) Cleveland Ambulatory Care Center	44		100.00%	0		44	0			0	0	<u> </u>			
(V10) (552) Dayton, OH	29,392			413		26,771	1,280				8	2			
(V10) (552) Dayton	22,024			327		19,950	1,020			15	1	1	1.46		
(V10) (552GA) Middletown	1,873			9	01.1070	1,743	65			0	0	0	0.9		
(V10) (552GB) Lima	1,900		97.53%	47		1,703	77			9	/	1	4.47	5.17	
(V10) (552GC) Richmond	1,684	1,663	98.75%	21	1.25%	1,603	36	24	21	0	0	0	0.48	3.4	4.28

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(V10) (552GD) Springfield	1,911	1,902	99.53%	9	0.47%	1,772	82	48	8	1	0	0	0.67	2.82	3.36
(V10) (757) Columbus, OH	32,880	31,821	96.78%	1,059	3.22%	27,936	1,937	1,948	799	210	43	7	5.66	4.99	2.6
(V10) (757) Columbus	27,819	26,832	96.45%	987	3.55%	23,701	1,518	1,613	732	207	42	6	6.32	5.01	2.36
(V10) (757GA) Zanesville	1,294	1,283	99.15%	11	0.85%	1,114	95	74	10	0	0	1	3.73	5.88	1.91
(V10) (757GB) Grove City (Franklin County)	1,114	1,099	98.65%	15		940	86	73	14	0	1	0	5.1	1.91	2.58
(V10) (757GC) Marion	1,134				_	1,034	55		-	2	0	0	1.58	4.7	3.29
(V10) (757GD) Newark	1,519	1				1,147	183			1	0	Ů	6.76	5.81	5.58
(V11) (506) Ann Arbor, MI	40,602					35,747	1,660								
(V11) (506) Ann Arbor HCS	29,850					26,528	1,100			113	30			4.2	1.25
(V11) (506GA) Toledo	8,197		96.14%			6,944	381	556		59	7	0		6.24	2.91
(V11) (506GB) Flint (Genessee Co.)	1,202					1,091	70			1	0	0	2.89	0.64	2.71
(V11) (506GC) Jackson	1,353					1,184	109			2	0	0	3.08	1.38	3.34
(V11) (515) Battle Creek, MI	25,990		98.76%				977			20		0			1.61
(V11) (515) Battle Creek	13,216					12,009	460			13	0	0			1.43
(V11) (515BY) Grand Rapids	8,989					8,037	416			,	1	0	1.59		1.32
(V11) (515GA) Muskegon	1,317				0.08%	1,276	30			0	0	0	0.75		0.97
(V11) (515GB) Lansing	1,401	-				1,320	32			0	0	0	0.69	0.8	4.56
(V11) (515GC) Benton Harbor	1,067				0.09%	1,014	622				Ů	Ů	0.84	0.29 2.83	2.03
(V11) (550) Danville, IL (V11) (550) Illiana HCS (Danville)	20,802 11,539					18,983 10,796	321	333		40	12		3.47 1.12		0.89
(V11) (550BY) Peoria	4,886		96.56%			4,383	111	224		12	1	1	7.33	1.41	2.79
(V11) (550GA) Decatur	1,385		92.92%		7.08%	1,157	64	66		12	1	0	2.52	10.91	3.2
(V11) (550GC) Lafayette	926		97.95%			880	19		16	3	1	0	0.68	0.34	7.43
(V11) (550GD) Springfield	1,454		96.08%		3.92%	1,217	71	109		2	0	0	5.15		6.2
(V11) (550GF) Mattoon, IL	612	-				550	36			1	1	0	3.06	2.63	1.15
(V11) (553) Detroit, MI	31,725		99.09%							38	31	14			
(V11) (553) Detroit (John D. Dingell)	29,720		99.05%				637			38	31				
(V11) (553GA) Yale	916		99.89%		0.11%		3	3	1	0	0		0.48		0.05
(V11) (553GB) Pontiac	1,089				0.46%	1,010	46	28	5	0	0	0	2.46	1.09	2.51
(V11) (583) Indianapolis, IN	45,047	43,875	97.40%	1,172	2.60%	39,759	1,683	2,433	1,023	109	26	14	1.87	4.2	3.45
(V11) (583) Indianapolis	41,493	40,336	97.21%	1,157	2.79%	36,311	1,631	2,394	1,011	106	26	14	2.28	4.23	4.11
(V11) (583GA) Terre Haute	1,439	1,435	99.72%	4	0.28%	1,416	12	7	3	1	0	0	0.24	3.37	0.27
(V11) (583GB) Bloomington	1,470	1,462	99.46%	8	0.54%	1,406	28	28	6	2	0	0	0.51	5.33	1.25
(V11) (583GC) Martinsville	645	642	99.53%	3	0.47%	626	12	4	3	0	0	0	0.51	0.21	0.18
(V11) (610) Northern Indiana HCS, IN	28,268	27,939	98.84%	329	1.16%	24,957	1,687	1,295	265	57	3	4	4.2	3.87	1.4
(V11) (610) N. Indiana HCS-Marion	8,157	8,045	98.63%	112	1.37%	6,950	640	455	94	16	0	2	5.48	5.4	1.37
(V11) (610A4) N. Indiana HCS-Ft. Wayne	13,768	13,677	99.34%	91	0.66%	12,484	746	447	67	20	3	1	2.96	3.07	1.18
(V11) (610BU) Marion VADOM	64		100.00%		0.00%	64	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,654	2,544	95.86%			2,241	102	201	90	20	0	0	7.65		1.02
(V11) (610GB) Muncie	1,666				0.42%	1,474	115	70	7	0	0	0	2.57	1.06	3.52
(V11) (610GC) Goshen, IN CBOC	916		99.78%			890	19		2	0	0	0	0.98		0.86
(V11) (610GD) Peru	1,043		99.33%		0.01 70	854	65			1	0	1	4.68	2.33	0.39
(V11) (655) Saginaw, MI	22,246									6	0	5			
(V11) (655) Saginaw	15,446		97.79%				628			4	0				2.34
(V11) (655GA) Gaylord	1,003		100.00%			974	11			0			0.24		0.7
(V11) (655GB) Traverse City	1,191		98.74%			1,140	15			2	0	-	0.67	0.64	1.21
(V11) (655GC) Oscoda	608		99.34%		0.66%	590	6	8		0			****		0.03
(V11) (655GD) Alpena	550		99.82%		0.18%	528	15			0	0		0.46		1.76
(V11) (655GE) Clare County	1,220		100.00%			1,163	38			0	0	-	0.55		0.65
(V11) (655GF) Bad Axe	586		100.00%			546	27			0	0	-	2.89	0.36	0.82
(V11) (655GG) Cadillac	822		99.27%		****	786	11	19		0	0	-	0.43		0.5
(V11) (655GH) Cheboygan	402		100.00%			391	3	8		0	0		7	2.8	1.12
(V11) (655GI) Grayling	418	416	99.52%	2	0.48%	388	8	20	2	0	0	0	0.45	3.81	2.53

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Measured from Preferred Date For the Reporting Period Ending: March 2015			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
r criod Ending. March 2015			Less 3		30 20,3 3										
(V12) (537) Jesse Brown VAMC (Chicago), IL	40,320	39,375	97.66%	945	2.34%	36,186	1,530	1,659	752	161	26	6	4.08	4.63	0.91
(V12) (537) Jesse Brown VAMC - Chicago HCS	31,033	30,341	97.77%	692	2.23%	28,241	911	1,189	537	124	25	6	4.59	4.08	0.54
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	6,606	6,379	96.56%	227	3.44%	5,711	333	335	191	36	0	0	3.2	9.74	1.76
(V12) (537GA) Chicago Heights	644	632	98.14%	12	1.86%	540	47	45	11	1	0	0	5.32	0	0.16
(V12) (537GD) Lakeside	1,444	1,434	99.31%	10	0.69%	1,243	115	76	10	0	0	0	3.28		0
(V12) (537HA) Auburn Gresham	593	589	99.33%	4	0.67%	451	124		3	0	1	0	5.77	4.6	
(V12) (556) Captain James A Lovell FHCC	32,145	32,005	99.56%	140	0.44%	30,083	1,184	738	131	4	1	4	1.56		2.16
(V12) (556) Captain James A Lovell FHCC	28,259	28,132	99.55%	127	0.45%	26,354	1,088	690	118	4	1	4	1.89	2.59	2.2
(V12) (556GA) Evanston	683				0.15%	649	19		1	0	0	0	0.56	4.59	2.39
(V12) (556GC) McHenry	1,883		99.73%		0.2.70	1,831	30		5	0	0	0	0.86	4.92	1.64
(V12) (556GD) Kenosha County	1,320		99.47%		0.53%	1,249	47		7	0	0	0	1.34	2.84	2.28
(V12) (578) Hines, IL	46,831					40,133	1,954		1,709	404				6.58	
(V12) (578) Hines	37,443					32,037	1,483	1,991	1,513	372	29			6.68	4.69
(V12) (578GA) Joliet	2,632					2,237	131	184	74	4	2				4.67
(V12) (578GC) Kankakee County	1,107					986	54			5	0		1.45		6.18
(V12) (578GD) Aurora IL	1,672		99.10%			1,518	87			2	0	0	1.70	2.37	2.75
(V12) (578GE) Elgin	1,096					854	94		20	11	0	0	5.26	30.04	5.07
(V12) (578GF) Lasalle	1,211					941	42	-	46	8	1	0	8.3	4.89	4.44
(V12) (578GG) Oak Lawn	1,670		98.92%			1,560	63			2	0				3.51
(V12) (585) Iron Mountain, MI	11,031					9,836	597			75				4.51	4.06
(V12) (585) Iron Mountain MI	7,481		98.20%			6,536	469		80	53	2	0	0.2.	4.66	3.16
(V12) (585GA) Hancock	596					549	21	20		3	0	0	3.02		1.41
(V12) (585GB) Rhinelander	762				0.92%	694	46			5	0	0	2.11	1.89	4.29
(V12) (585GC) Menominee MI	492					462	9	3	10	7	1	0	0.18		9.46
(V12) (585GD) Ironwood	379		99.47%			365	10		0	2	0	0	0.65		3.18
(V12) (585HA) Marquette MI	896		98.10%			820	39	20	9	1	4	0	1.6		6.88
(V12) (585HB) Sault Ste. Marie	425 26,746						3		204	<u>'</u>	1	0		2.05	
(V12) (607) Madison, WI										96					
(V12) (607) Madison WI	20,658 943		97.82% 99.05%			18,076 872	943		354	85			-	4.18 6.27	0.77
(V12) (607GC) Janesville (V12) (607GD) Baraboo	526		99.05%		0.95%	496	22		1	0	0		1.55	2.12	0.77
(V12) (607GE) Baraboo (V12) (607GE) Beaver Dam	631		99.52%			578	34		3	0		_		1.53	2.08
(V12) (607GE) Beaver Barri (V12) (607GF) Freeport	477	468			1.89%	442	16			0	0		1.14	8.69	0.62
(V12) (607HA) Rockford	3,511		99.20%			3,378	84		7	9	12		1.02		1.45
(V12) (676) Tomah, WI	16,996					16,091	388		158	7				3.55	
(V12) (676) Tomah	11,785		98.83%			11,114	258			6					
(V12) (676BU) Tomah VADOM	4		100.00%			4	0	0	0	0	0		0.00	0	
(V12) (676GA) Wausau	1,138		99.82%			1,105	22	9	2	0	0	0	1.06		
(V12) (676GC) La Crosse	1,902					1,836	51	13		0	2	0	1.03	2.07	1.15
(V12) (676GD) Wisconsin Rapids	1,922					1,812	45		22	1	0		0.64	2.76	1.74
(V12) (676GE) Clark County	245		99.18%			220	12		2	0	0	0	2.69		
(V12) (695) Milwaukee, WI	57,680						2,938		2,029	433	89	71			
(V12) (695) Milwaukee WI	40,488		94.91%		5.09%	34,306	2,040		1,593	338	73			8.2	
(V12) (695BU) VADOM Milwaukee	77		100.00%		0.00%	77	0	0	0	0					0.25
(V12) (695BY) Appleton	6,331		98.67%			5,565	377	305	65	12	3	4	3.05	4.47	4.6
(V12) (695GA) Union Grove WI	1,233		99.19%			1,183	26		10	0		0	0.81	0.71	2.6
(V12) (695GC) Cleveland	1,389		99.57%			1,270	72		5	0	1	0	_	0.12	3.97
(V12) (695GD) Milo C Huempfner	8,162		94.35%		5.65%	6,834	423		356	83	12	10			7.96
(V15) (589) Columbia, MO	24,073												2.26		
(V15) (589A4) Columbia MO	18,389		99.14%			17,196	636		85	38			2.89	2.51	0.88
(V15) (589G8) Jefferson City, MO	1,150		100.00%			1,080	64		0	0	0		1.56		1
(V15) (589GE) Kirksville	652		99.85%		0.15%	613	25		1	0	0	0			1.67
(V15) (589GF) Ft Leonard Wood MO	1,457				0.07%	1,378	58			0	1	0	1.35		1.26

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Measured from Preferred Date For the Reporting Period Ending: March 2015			d in 30 Days or Less 3		d in Over 30 Days 5										
(V15) (589GH) Lake of the Ozarks/Camdenton	735	734	99.86%	1	0.14%	702	25	7	1	0	0	0	2.13	2.33	0.52
(V15) (589GX) Mexico	403	403	100.00%	0	0.00%	392	9	2	2 0	0	0	0	1.45		0.24
(V15) (589GY) St. James	411	407	99.03%	4	0.97%	390	9	8	1	2	1	0	2.76		0.38
(V15) (589JA) Sedalia	605	605	100.00%	0	0.00%	572	26	7	0	0	0	0	1.27	0	0.54
(V15) (589JD) Marshfield	268	268	100.00%	0	0.00%	254	9	5	0	0	0	0	1.06	0	0
(V15) (589ME) IDES Fort Leonard Wood	3	3	100.00%	0	0.00%	1	0	2	0	0	0	0		25.5	0
(V15) (589) Kansas City, MO	31,103	30,733	98.81%	370	1.19%	28,277	1,383	1,073	277	49	27	17	2.1	2.78	3.56
(V15) (589) Kansas City	27,694	27,332	98.69%	362	1.31%	25,140	1,203	989	270	49	27	16	2.21	2.85	3.74
(V15) (589G1) Warrensburg	1,098	1,096	99.82%	2	0.18%	988	81	27	2	0	0	0	2.14	1.8	4.88
(V15) (589GB) Belton	350	349	99.71%	1	0.29%	342	2	5	1	0	0	0	0.61		1.15
(V15) (589GC) Louisburg-Paola	336	336	100.00%	0	0.00%	306	25	5	0	0	0	0	1.27		2.38
(V15) (589GD) Nevada	647	646	99.85%	1	0.15%	608	30	8	0	0	0	1	1.55	0	1.64
(V15) (589GZ) Cameron	195	195	100.00%	0	0.00%	186	9	0	0	0	0	0	1.45		0.7
(V15) (589HK) MOC Kansas City Mobile Medical Unit	107		97.20%	3		102	1	1	3	0	0	0			
(V15) (589JB) Excelsior Springs	651		99.85%	1	0.15%	580	32			0	0	0			
(V15) (589MC) IDES Whiteman AFB	25		100.00%	0		25	0			0	0	, and the second		0	
(V15) (589) Eastern KS HCS, KS	27,528			900		25,100	757				41				
(V15) (589A5) Eastern KS HCS Topeka Div	14,640		94.86%	752		12,938	451			172	35				1.13
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,027			123		9,496	226			11	5	0		2.38	
(V15) (589BU) Leavenworth DCHV	329		100.00%	0	0.00%	329	0			0	0	0		0.40	0
(V15) (589G9) Ft. Riley, KS	75		100.00%	0	0.00%	74	1	0		0	0	0		0.16	
(V15) (589GI) St. Joseph	926		99.68%	3	0.32%	851	37				0	0			1.14
(V15) (589GJ) Wyandotte Co	404		100.00%	8	0.00% 9.30%	385	13			0 2	0	0			
(V15) (589GM) Chanute	86		90.70%	5		65 36	2			2	0	1	10.46 13.13		4.91 8.91
(V15) (589GN) Emporia (V15) (589GP) Garnett			92.86%	2		23	0	,	_	0	0	0	_		0.91
(V15) (589GR) Junction City	28 427		99.77%	1	0.23%	418	0	4		0	0				1.12
(V15) (589GT) Seneca	13		100.00%	0	0.23%	13	0			0	0	0			1.12
(V15) (589GU) Lawrence	209		100.00%	0	0.00%	205	3			0	0	0		0	0
(V15) (589GV) Ft. Scott (Bourbon Co.)	163		96.32%	6	3.68%	114	15			0	1	1	11.07	Ü	7.09
(V15) (589MA) Ft. Riley DES Clinic	117		100.00%	0	0.00%	117	0			0		. 0	11.07	0	
(V15) (589MD) IDES Fort Leavenworth	36		100.00%	0	0.00%	36	0			0	0	0		0	0
(V15) (589) Wichita, KS	18,310			456		16,273	813				6	6	2.52	_	3.93
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,725		97.23%	435		13,986	639			72	6	6			
(V15) (589G2) Dodge City	293	292	99.66%	1	0.34%	277	5	10	1	0	0	0	1.82	0.03	1.52
(V15) (589G3) Liberal	39	38	97.44%	1	2.56%	38	0	0	1	0	0	0	0	0.45	5.88
(V15) (589G4) Hays	497	495	99.60%	2	0.40%	423	45	27	2	0	0	0	3.82	0.07	1.97
(V15) (589G5) Parsons	448	442	98.66%	6	1.34%	426	10	6	6	0	0	0	1.76	0.25	1.47
(V15) (589G7) Hutchinson	546	544	99.63%	2	0.37%	471	54	19	0	2	0	0	4.37	0	1.14
(V15) (589GW) Salina	739	730	98.78%	9	1.22%	630	60	40	9	0	0	0	3.36	0.57	2.35
(V15) (589MB) IDES McConnel AFB	23	23	100.00%	0	0.00%	22	0	1	0	0	0	0		1.62	0
(V15) (657) Marion, IL	24,608	24,004	97.55%	604	2.45%	20,958	1,611	1,435	458	77	16	53	3.23	6.21	2.28
(V15) (657A5) Marion IL	11,640			112		10,151	684			5	0		0.97	4.14	
(V15) (657GJ) Evansville	6,875		94.18%	400		5,604	454	417	286	50	13	51	2.52		
(V15) (657GK) Mt. Vernon	749			9	1.20%	641	39			1	0	0			
(V15) (657GL) Paducah	1,252		97.84%	27		996	144			10	3		5.03		
(V15) (657GM) Effingham	874		100.00%	0		836	27			0	0	0	4111	3.47	1.9
(V15) (657GO) Hanson (Hopkins County), KY	215		99.53%	1	0.47%	181	15			0	0	_		13.56	
(V15) (657GP) Owensboro	1,059			2		955	90			0	0				
(V15) (657GQ) Vincennes	566		99.82%	1	0.18%	476	54			0	0	0	4.17	4.5	
(V15) (657GR) Mayfield, KY CBOC	595		97.31%	16		526	22			4	0	0		3.62	
(V15) (657GT) Carbondale	485	485	100.00%	0	0.00%	397	61	27	0	0	0	0	4.08	1.09	0.01

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(V15) (657GU) Harrisburg	298	262	87.92%	36	12.08%	195	21	46	29	7	0	0	14.89	2	0
(V15) (657) Poplar Bluff, MO	13,216	12,963	98.09%	253	1.91%	11,714	547	702	230	20	3	0	2.54	5.61	4.48
(V15) (657A4) Poplar Bluff	8,464	8,309	98.17%	155	1.83%	7,423	376	510	140	14	1	0	4.23	5.78	2.53
(V15) (657GF) West Plains	1,065	1,034	97.09%	31	2.91%	929	67	38	31	0	0	0	3.12	1.36	6.77
(V15) (657GG) Paragould	796	785	98.62%	11	1.38%	729	23	33	10	1	0	0	2.27	2	3.19
(V15) (657GH) Cape Girardeau	1,232	1,200	97.40%	32	2.60%	1,135	28	37	29	3	0	0	0.81	2.13	8.14
(V15) (657GI) Farmington	1,003	983	98.01%	20	1.99%	918	30	35	16	2	2	0	1.49	2.86	5.6
(V15) (657GN) Salem, MO CBOC	23	23	100.00%	0	0.00%	22	0	1	0	0	0	0	1.22		
(V15) (657GV) Sikeston	633	629	99.37%	4	0.63%	558	23	48	4	0	0	0	0.46	3.93	6.38
(V15) (657) St. Louis, MO	42,949	42,351	98.61%	598	1.39%	36,294	3,216	2,841	531	50	8	9	5.17	4.36	3.72
(V15) (657) St Louis-John Cochran	26,203	25,721	98.16%	482	1.84%	22,012	1,848	1,861	423	43	8	8	5.96	4.39	2.89
(V15) (657A0) St Louis-Jeff Bks.	13,762	13,689	99.47%	73	0.53%	11,783	1,065	841	67	5	0	1	4.83	4.3	4.11
(V15) (657GA) Belleville	812	779	95.94%	33	4.06%	683	66	30	31	2	0	0	5.04	0.06	2.45
(V15) (657GB) St. Louis CBOC	940	935	99.47%	5	0.53%	726	161	48	5	0	0	0	4.72	1.12	1.95
(V15) (657GD) St. Charles County	825	822	99.64%	3	0.36%	750	47	25	3	0	0	0	2.24	1.29	3.48
(V15) (657GS) Washington	404	402	99.50%	2	0.50%	337	29	36	2	0	0	0	4.73	0	2.21
(V15) (657MA) IDES Scott AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	0
(V16) (502) Alexandria, LA	21,672	20,880	96.35%	792	3.65%	18,718	1,023	1,139	598	166	24	4	3.92	5.75	2.86
(V16) (502) Alexandria	15,628	15,029	96.17%	599	3.83%	13,492	695	842	443	132	21	3	5.67	5.96	1.03
(V16) (502GA) Jennings	1,389	1,370	98.63%	19	1.37%	1,140	153	77	18	1	0	0	3.48	2.48	5.4
(V16) (502GB) Lafayette Parish	2,938	2,815	95.81%	123	4.19%	2,583	82	150	99	20	3	1	0.87	4.01	5.86
(V16) (502GF) Fort Polk	1,067	1,042	97.66%	25	2.34%	964	54	24	. 24	1	0	0	2.66	0	3.35
(V16) (502GG) Natchitoches	635	609	95.91%	26	4.09%	525	39	45	14	12	0	0	10.94	0	1.85
(V16) (502MA) IDES Fort Polk	15	15	100.00%	0	0.00%	14	0	1	0	0	0	0		1.8	
(V16) (520) Gulf Coast HCS, MS	53,176	49,509	93.10%	3,667	6.90%	42,792	2,855	3,862	2,787	654	176	50	8.76	10.12	6.91
(V16) (520) Biloxi	25,151	23,600	93.83%	1,551	6.17%	21,188	1,020	1,392	1,221	281	45	4	15.32	8.68	4.14
(V16) (520BZ) Pensacola	15,911	14,240	89.50%	1,671	10.50%	11,334	1,028	1,878	1,186	343	99	43	7.56	13.05	14.88
(V16) (520GA) Mobile	6,345	6,101	96.15%	244	3.85%	5,459	356	286	189	22	30	3	4.13	7.04	3.87
(V16) (520GB) Panama City	2,522	2,361	93.62%	161	6.38%	2,061	150	150	154	7	0	0	10.07	1.59	1.99
(V16) (520GC) Eglin AFB	3,247	3,207	98.77%	40	1.23%	2,750	301	156	37	1	2	0	4.05	2.71	3.86
(V16) (564) Fayetteville, AR	31,352	30,526	97.37%	826	2.63%	27,278	1,407	1,841	644	154	16	12	1.99	6.45	3.3
(V16) (564) Fayetteville AR	17,786	17,118	96.24%	668	3.76%	14,798	894	1,426	505	136	16	11	1.96	8.16	5.3
(V16) (564BY) Gene Taylor	6,500	6,437	99.03%	63	0.97%	6,000	258	179	55	8	0	0	2.01	3.05	1
(V16) (564GA) Harrison	381	380	99.74%	1	0.26%	331	19	30	0	1	0	0	2.68	0	6.57
(V16) (564GB) Ft. Smith	3,385	3,332	98.43%	53	1.57%	3,113	118	101	46	6	0	1	1.62	6.06	3.05
(V16) (564GC) Branson	2,467	2,432	98.58%	35	1.42%	2,317	44	71	34	1	0	0	1.97	1.28	1.8
(V16) (564GD) Ozark	296		99.32%			247	32			0		-	2.9		4.77
(V16) (564GE) Jay	537		99.26%		0.74%	472	42						01.10		3.56
(V16) (580) Houston, TX	79,339		96.79%			70,703	2,858	3,231	1,879			29	5.91		
(V16) (580) Houston	56,217		96.08%			49,789	1,949			525	64	28		2.87	5.28
(V16) (580BY) Beaumont	4,662		98.58%			4,124	150			4	7	1	2.37	8.32	2.02
(V16) (580BZ) Charles Wilson VA OPC	2,524					2,325	93			6	0	0	1.97		3.73
(V16) (580GC) Galveston County	3,728					3,489	97			5		0			1.22
(V16) (580GD) Conroe CBOC TX	2,760					2,486	124	105		3	0	0	3.58	2.48	1.7
(V16) (580GE) Katy	3,211		98.13%			2,911	122			19			2.78		3.29
(V16) (580GF) Lake Jackson	1,278		99.53%		*****	1,091	134			0		0	3.52		3.67
(V16) (580GG) Richmond	1,644		99.15%			1,555	31	44		0			1111	0.45	1.18
(V16) (580GH) Tomball	3,315		98.13%			2,933	158			2					2.74
(V16) (586) Jackson, MS	31,784					27,659						3			
(V16) (586) G. V. (Sonny) Montgomery VAMC	26,733		97.06%			23,261	1,024	1,661	665	104	15	3			2.08
(V16) (586GA) Durant (Kosciusko)	562				1.25%	363	123	69		0	0	0	6.44		7.18
(V16) (586GB) Meridian	887	851	95.94%	36	4.06%	783	26	42	36	0	0	0	3.68	0	0.49
(V16) (586GC) Greenville	439	438	99.77%	1	0.23%	348	52	38	1	0	0	0	4.11	0	0

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(V16) (586GD) Hattiesburg	1,589	1,574	99.06%	15	0.94%	1,518	26	30	15	0	0	0	1.76	1.5	0.27
(V16) (586GE) Natchez (Adams County)	373	372	99.73%	1	0.27%	307	43	22	1	0	0	0	4.02	0	0.5
(V16) (586GF) Columbus	579	579	100.00%	0	0.00%	538	30	11	0	0	0	0	1.64	7.5	0.53
(V16) (586GG) McComb	622	620	99.68%	2	0.32%	541	58	21	2	0	0	0	3.09	0	0.29
(V16) (598) Little Rock, AR	41,776	41,009	98.16%	767	1.84%	36,616	2,309	2,084	659	68	30	10	5.08	2.91	4.81
(V16) (598) Central AR. Veterans HCS LR	16,901	16,705	98.84%	196	1.16%	15,253	635	817	168	16	8	4	3.07	3.07	2.33
(V16) (598A0) Central AR. Veterans HCS NLR	17,134	16,776	97.91%	358	2.09%	14,910	990	876	324	27	4	3	5.83	2.68	4.31
(V16) (598GA) Mountain Home	885	885	100.00%	0	0.00%	805	70	10	0	0	0	0	1.71	1.75	4.3
(V16) (598GB) Eldorado	549	503	91.62%	46	8.38%	380	69	54	27	9	9	1	10.43	0	9.62
(V16) (598GC) Hot Springs	1,559	1,544	99.04%	15	0.96%	1,385	104	55	15	0	0	0	3.48	0.73	1.99
(V16) (598GD) Mena	639	635	99.37%	4	0.63%	596	35	4	3	1	0	0	1.54	0	4.86
(V16) (598GE) Pine Bluff CBOC	873	822	94.16%	51	5.84%	669	95	58	47	4	0	0	6.6		7.97
(V16) (598GF) Searcy	955					756	91	83		3	_	2	00		4.71
(V16) (598GG) Conway	1,668				1 1 1	1,296	200	111	52	7	2		0.00		8.65
(V16) (598GH) Russellville	613					566	20	16		1	2	_	0.0		7.8
(V16) (623) Muskogee, OK	24,578		96.04%			20,617	1,480			159					4.82
(V16) (623) Muskogee	12,752		97.46%			11,150	725	553		118			2.95	3.93	2.63
(V16) (623BY) Tulsa	10,371					8,134	690	911	577	41	14		6.49	7.02	7.02
(V16) (623GA) Hartshorne	714					641	37	30		0			2.18	2.79	2.58
(V16) (623GB) Vinita	741				0.94%	692	28	14		0	0		1.26	1.57	3.06
(V16) (629) New Orleans, LA	38,410	-	96.73%			31,905	2,152			486		6			3.19
(V16) (629) New Orleans	24,311					19,409	1,461	2,386		426	-	4	9.03	11.89	3.89
(V16) (629BY) Baton Rouge	7,529		98.11%	142		6,526	438	423		57	0	1	3.36	5.26	2.98
(V16) (629GA) Houma	1,674		99.58%	7	0.42%	1,557	55	55		0	-	0	3.03	0.89	2.41
(V16) (629GB) Hammond CBOC LA	1,758		99.15%			1,602	69	72		1	0	1	0.95		1.43
(V16) (629GC) Slidell CBOC LA	1,454		98.69%			1,334	35	66		2	0	0	2.61	4.54	0.61
(V16) (629GD) St. John CBOC LA	924		99.35%			785	73	60	6	0			2.47		2.26
(V16) (629GE) Franklin	319		99.69%		0.31%	303	9	6	1	0		-	1.43		3.7
(V16) (629GF) Bogalusa	441		97.51%			389	12	29		0			3.82		
(V16) (635) Oklahoma City, OK	39,717														
(V16) (635) Oklahoma City	33,741		97.96%			29,641	1,848	1,563		77			7		3.24
(V16) (635GA) Lawton	3,054		94.24% 94.75%			2,419 776	157	302		5	0	0			1.8
(V16) (635GB) Wichita Falls	1,028 170		94.75%		5.25% 0.59%	164	102	96		0		-	4.15 2.99		11.41
(V16) (635GC) Blackwell (V16) (635GD) Ada	419		95.94%			309	50	43	-	1	3		4.06		
(V16) (635GE) Ada (V16) (635GE) Stillwater	530		99.62%			465	47	16		0					
(V16) (635GE) Stillwater (V16) (635GF) Altus	113		100.00%			104	7	2		0			1.59		0.74
(V16) (635GG) Enid	195		99.49%		0.51%	180	8	6	0	1	0		2.18		
(V16) (635HB) Ardmore	467		98.72%			402	15	44	6	0	-	-			
(V16) (667) Shreveport, LA	26,737						1,306		-	42					
(V16) (667) Overton Brooks VAMC	20,723		97.39%				1,008	830		34					3.44
(V16) (667GA) Texarkana	1,958					1,769	115	57		2	1	0	2.19		4.58
(V16) (667GB) Monroe	1,866		99.25%			1,789	38	25		0	0	0	1.14		1.59
(V16) (667GC) Longview	2,161					1,773	145	142		6	2		4.37	3	11.4
(V16) (667MA) IDES Barksdale AFB	29		100.00%			29	0			0				0	0
(V17) (549) Dallas, TX	80,016						3,464	3,456	1,565	173	48	11	3.97	3.49	3.11
(V17) (549) Dallas VAMC	52,802		97.76%		2.24%	47,958	1,805	1,858		86				3.34	1.21
(V17) (549A4) Bonham VAMC	7,435		96.96%		3.04%	6,543	345	321	200	22		0	2.19		4.48
(V17) (549BY) Fort Worth Satellite	15,335					13,307	986	884		19		0	2.62	3.12	4.99
(V17) (549GA) Camp-Fannin	1,205	1,089	90.37%	116	9.63%	892	89	108	81	34	0	1	10.46	3.82	5.75
(V17) (549GD) Denton Area Primary Care Network	1,442	1,368	94.87%	74	5.13%	1,078	108	182	72	2	0	0	6.88	0	5.89
(V17) (549GE) Decatur Area Primary Care Network	307	306	99.67%	1	0.33%	269	29	8	1	0	0	0	2.63		5.12
(V17) (549GF) Eastland Area Primary Care Network	280	277	98.93%	3	1.07%	271	2	4	2	1	0	0	1.14		
				-			-				-		-		

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Measured from Preferred Date For the Reporting Period Ending: March 2015			d in 30 Days or		d in Over 30 Days 5								III Days 15	III Days 14	III Days 13
			Less 3												
(V17) (549GH) Greenville Area PCN	314	308	98.09%	6	1.91%	256	33	19	4	1	0	1	5.62	0	3.03
(V17) (549GJ) Sherman	896	864	96.43%	32	3.57%	725	67	72	24	8	0	0	3.26	0	9.7
(V17) (671) San Antonio, TX	59,107	57,804	97.80%	1,303	2.20%	51,931	2,510	3,363	854	402	31	16	5.41	3.7	2.87
(V17) (671) San Antonio VAMC	40,638	39,650	97.57%	988	2.43%	35,898	1,489	2,263	668	297	16	7	6.68	3.87	1.66
(V17) (671A4) Kerrville VAMC	3,712	3,676	99.03%	36	0.97%	3,308	220	148	29	7	0	0	3.29	1.63	3.83
(V17) (671BU) San Antonio Domiciliary	841	841	100.00%	0	0.00%	838	3	0	0	0	0	0			0.15
(V17) (671BY) Frank M. Tejeda Satellite	8,006	7,899	98.66%	107	1.34%	7,063	326	510	61	32	5	9	4.55	2.67	2.59
(V17) (671GB) Victoria	1,209	1,114	92.14%	95	7.86%	913	86	115	45	47	3	0	13.15	3.25	4
(V17) (671GF) South Bexar Cnty	1,153	1,114	96.62%	39	3.38%	969	63	82	26	9	4	0	4.48		5.83
(V17) (671GH) Beeville	146	146	100.00%	0	0.00%	144	2	0	0	0	0	0	0.16		
(V17) (671GK) San Antonio Area PCN	862	847	98.26%	15	1.74%	749	59	39	15	0	0	0	3.2		
(V17) (671GL) New Braunfels (Comal County)	297	297	100.00%	0	0.00%	222	43	32	0	0	0	0	4.46		
(V17) (671GN) Seguin (Guadalupe County)	77	77	100.00%	0	0.00%	55	18	4	0	0	0	0	4.32		
(V17) (671GO) San Antonio, TX	2,166	2,143	98.94%	23	1.06%	1,772	201	170	10	10	3	0	3.86	2.91	5.74
(V17) (674) Temple, TX	70,157	67,541	96.27%	2,616	3.73%	57,883	4,294	5,364	2,203	329	48	36	6.63	5.96	4.38
(V17) (674) Temple VAMC	38,442	37,170	96.69%	1,272	3.31%	32,288	2,250	2,632	986	226	36	24	7.59	5.22	4.45
(V17) (674A4) Waco VAMC	8,372	7,950	94.96%	422	5.04%	6,780	483	687	379	34	4	5	6.87	6.87	4.78
(V17) (674BY) Austin Satellite	17,559	16,805	95.71%	754	4.29%	14,129	1,120	1,556	679	64	5	6	6.06	7.49	4.05
(V17) (674GA) Palestine	976	966	98.98%	10	1.02%	837	96	33	7	2	1	0	3.49	1.73	6.56
(V17) (674GB) Brownwood	1,229	1,215	98.86%	14	1.14%	1,106	64	45	12	0	1	1	2.44	1.62	3.9
(V17) (674GC) College Station (Bryan)	1,649	1,565	94.91%	84	5.09%	1,309	106	150	83	1	0	0	7	4	5.35
(V17) (674GD) Cedar Park	1,702	1,642	96.47%	60	3.53%	1,240	145	257	57	2	1	0	8.47	9.75	2.78
(V17) (674HB) La Grange	228	228	100.00%	0	0.00%	194	30	4	0	0	0	0	3.96		4.3
(V17) (740) VA Texas Valley Coastal Bend HCS	19,938	19,141	96.00%	797	4.00%	17,382	875	884	485	189	60	63	4.96	4.22	6.73
(V17) (740) VA Texas Valley Coastal Bend HCC	4,146	4,085	98.53%	61	1.47%	3,588	243	254	55	6	0	0	0.89	5.02	1.37
(V17) (740GA) Harlingen	3,721	3,539	95.11%	182	4.89%	3,118	184	237	147	22	2	11	3.76	6.99	9.22
(V17) (740GB) McAllen	5,329	4,969	93.24%	360	6.76%	4,515	211	243	170	104	47	39	9.72	1.99	3.87
(V17) (740GC) Corpus Christi	5,123				3.67%	4,586	205	144	107	57	11	13	2.19	2.01	11.94
(V17) (740GD) Laredo	1,619	1,613	99.63%	6	0.37%	1,575	32	6	6	0	0	0	1.16	1.49	2.38
(V18) (501) New Mexico HCS	38,999	37,648	96.54%	1,351	3.46%	32,528	2,622	2,498	953	233	77	88	6.28	5.33	5.1
(V18) (501) Albuquerque	30,574	29,430	96.26%	1,144	3.74%	25,190	2,115	2,125	788	204	66	86	9.79	5.26	4.26
(V18) (501G2) Las Vegas	1,015	1,001	98.62%	14	1.38%	867	93	41	12	1	0	1	2.72	0	6.5
(V18) (501GA) Artesia	630	615	97.62%	15	2.38%	593	14	8	12	3	0	0	0.58	7	11.18
(V18) (501GB) Farmington	969	944	97.42%	25	2.58%	830	63	51	19	5	1	0	4.33	0	5.82
(V18) (501GC) Silver City	645			7	1.09%	602	27	9		1	0	0			
(V18) (501GD) Gallup NM	480		98.12%	9	1.88%	425	25	21	9	0	0	0			5.5
(V18) (501GE) Espanola	367	357	97.28%	10	2.72%	289	53	15	8	1	0	1	4.1	0	12
(V18) (501GH) Truth or Consequences	355	355	100.00%	0	0.00%	341	9	5	0	0	0	0	0.73		0.61
(V18) (501GI) Alamogordo	510	506	99.22%	4	0.78%	457	33	16	3	1	0	0	2.42	1.08	12.27
(V18) (501GJ) Durango	628	622	99.04%	6	0.96%	611	8	3	4	1	1	0	1.49	0	1.05
(V18) (501GK) Santa Fe	712	710	99.72%	2	0.28%	661	33	16	1	0	1	0	1.01	0	5.59
(V18) (501GM) Rio Rancho	1,777	1,668	93.87%	109	6.13%	1,350	141	177	85	16	8	0	6.68	9.33	7.6
(V18) (501HB) Raton	311	305	98.07%	6	1.93%	286	8	11	6	0	0	0	1.09	0	11.58
(V18) (501MA) IDES Kirtland AFB	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0		0.24	
(V18) (504) Amarillo, TX	16,612	16,091	96.86%	521	3.14%	15,154	489	448	315	165	27	14	8.19	3.49	1.01
(V18) (504) Amarillo HCS	11,440	11,008	96.22%	432	3.78%	10,375	321	312	245	148			13.96	3.68	0.89
(V18) (504BY) Lubbock TX	4,414	4,335	98.21%	79	1.79%	4,097	126	112	60	17	1	1	2.36	2.96	0.82
(V18) (504BZ) Clovis	614		100.00%	0	0.00%	555	42	17		0	0	0	2.83		
(V18) (504GA) Childress	104		100.00%	0	0.00%	103	0	1	0	0	0	0			0.44
(V18) (504HB) Dalhart	40		75.00%	10	25.00%	24	0	6	10	0	0	0	23.86	0	0
(V18) (519) Big Spring, TX	8,202					6,874	543	574	187	18	5	1	3.28	5.7	6.98
(V18) (519) West Texas HCS	3,334		97.33%			2,807	206	232		9		0			4.69
(V18) (519GA) Permian Basin CBOC	1,124			69		784	126	145		1	0	0			

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			Less 5												
(V18) (519GB) Hobbs	392	381	97.19%	11	2.81%	312	21	48	8	1	1	1	5.9	8.5	11.44
(V18) (519GD) Ft Stockton	64	63	98.44%	1	1.56%	60	3	0	0	0	1	0	2.81		
(V18) (519HC) Abilene TX	2,033	2,013	99.02%	20	0.98%	1,799	135	79	19	1	0	0	2.35	3.48	5.35
(V18) (519HD) Stamford	14	14	100.00%	0	0.00%	14	0	0	0	0	0	0	0.14		
(V18) (519HF) San Angelo	1,241	1,220	98.31%	21	1.69%	1,098	52	70	15	6	0	0	2.41	7.43	7
(V18) (644) Phoenix, AZ	59,975	56,981	95.01%	2,994	4.99%	47,537	4,583	4,861	2,300	544	97	53	6.48	9.34	5.35
(V18) (644) Phoenix	44,756	42,410	94.76%	2,346	5.24%	35,333	3,413	3,664	1,722	488	86	50	7.7	9.62	4.81
(V18) (644BY) Southeast	7,080	6,686	94.44%	394	5.56%	5,441	596	649	345	39	7	3	7.21	8.5	6.32
(V18) (644GA) Sun City	4,775	4,576	95.83%	199	4.17%	3,825	380	371	184	15	0	0	4.17	7.26	9.55
(V18) (644GB) Show Low	1,049	1,036	98.76%	13	1.24%	906	34	96	13	0	0	0	3.47	3	0.8
(V18) (644GD) Payson (Gila County)	273	271	99.27%	2	0.73%	266	1	4	2	0	0	0	1.33		10.18
(V18) (644GE) Thunderbird	1,706			33	1.93%	1,486	123	64	27	2	4	0	4.94	3.43	3.61
(V18) (644GF) Globe	336			7		280	36			0		0	2.88		2.41
(V18) (649) Northern Arizona HCS	16,618	16,081		537		14,758	670		284	157	86	10	4.08	9.24	0.57
(V18) (649) Prescott	12,297	11,911		386		11,002	464	445		110					0.74
(V18) (649GA) Kingman	1,142			25		905	111	101		2		0	8.54	0	0.22
(V18) (649GB) Flagstaff	606			25		566	10			10		1	2.85	12.47	0.32
(V18) (649GC) Lake Havasu	1,141			18		1,068	27			0			2.29	4.79	0.21
(V18) (649GD) Anthem	481	· ·		4		465	10			0	-	0	0.94	0	0.12
(V18) (649GE) Cottonwood (Yavapai County)	951		91.69%	79		752	48			35	1	0	11.3	_	0.34
(V18) (678) Southern Arizona HCS	42,432					37,762	2,073			198	36	Ů			
(V18) (678) Tucson	31,565			632		28,099	1,545	1,289		141	11			4.06	3.54
(V18) (678GA) Sierra Vista	2,436			35		2,187	105			15		0	3.39	2.28	3.75
(V18) (678GB) Yuma	1,656			57		1,462	58	79		13	13	,	11.15		3.08
(V18) (678GC) Casa Grande	1,886			33		1,402	110			9		0	2.94	3.04	6.36
, , , ,	,	· ·				,						0			
(V18) (678GD) Safford	395 528			21		328	32	14		0		0	3.62 2.02		10.21
(V18) (678GE) Green Valley				22		458				13					26.2
(V18) (678GF) Northwest CBOC	2,029			70		1,830	81	48		13		1	5.12		0.05
(V18) (678MA) IDES Davis Manther AFR	1,880			14		1,683	106	77		3		0	2.66		1.46
(V18) (678MA) IDES Davis-Monthan AFB	25		100.00%	0		24	1	0	0	0		0		1.7	
(V18) (678MB) IDES Fort Huachuca	32		100.00%	0		32	0		0	0		0		0.19	40.00
(V18) (756) El Paso, TX	21,248					17,037	1,302			261					13.96
(V18) (756) El Paso HCS	17,953					14,565	1,002	1,260		219				4.73	14.11
(V18) (756GA) Las Cruces	1,617		94.74%			1,317	110			24		0			9.15
(V18) (756GB) El Paso Eastside CBOC	1,285			130		1,014	72			18			4.08		18.34
(V18) (756MA) IDES Fort Bliss	393					141	118			0				8.78	18.2
(V19) (436) Montana HCS	20,987					18,607	846			124					
(V19) (436) Fort Harrison, MT	7,873		95.47%	357		6,920	267	329		68				3.29	4.59
(V19) (436GA) Anaconda	270		100.00%	0		250	11			0		0	2.02		0
(V19) (436GB) Great Falls	1,823			78		1,510	116			9		2	6.4	1.43	5.61
(V19) (436GC) Missoula	2,710		96.57%	93		2,393	124	100		31		3	4.91	5.65	2.49
(V19) (436GD) Bozeman	946			27		782	82			2		0	3.64	9.26	3.18
(V19) (436GF) Kalispell	1,774		98.59%	25		1,657	57			7	1	0	1.71	10.53	2.06
(V19) (436GH) Billings	4,377			78		3,940	161	198	68	6	4	0	2.33		0.49
(V19) (436GI) Glasgow	147			7	111 4 11	117	17	6	2	1	0	4	10.12		1.77
(V19) (436GJ) Miles City, MT CBOC	459		99.78%	1	0.22%	448	6	4	1	0		0	1.65	0.01	0
(V19) (436GK) Glendive, MT CBOC	126		100.00%	0		123	2	1	0	0		0	0.4	0	2.18
(V19) (436GL) Cut Bank	51		100.00%	0	0.00%	50	0	1	0	0	0	0	0.51	0	0
(V19) (436GM) Lewistown CBOC	199	199	100.00%	0		193	1	5	0	0	0	0	0.77	0.06	0
(V19) (436HC) 436HC HAVRE,MT (ORC)	228	228	100.00%	0	0.00%	220	2	6	0	0	0	0	1.05	1.71	0.05
(V19) (436MA) IDES Malmstrom AFB	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(V19) (442) Cheyenne, WY	14,585	14,085	96.57%	500	3.43%	12,170	1,103	812	357	110	15	18	4.4	5.52	6.14
(V19) (442) Cheyenne	9,460	9,143	96.65%	317	3.35%	7,883	719	541	230	63	8	16	6.18	4.8	6.87

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			2030 5												
(V19) (442GB) Sidney	131	128	97.71%	3	2.29%	112	7	9	3	0	0	0	3.4	0	7.09
(V19) (442GC) Fort Collins	2,367	2,246	94.89%	121	5.11%	1,824	253	169	85	30	6	0	3.92	10.47	8.58
(V19) (442GD) Greeley	2,299	2,251	97.91%	48	2.09%	2,048	116	87	31	14	1	2	1.86	5.83	2.78
(V19) (442HK) R&C Healthcare MOC WY	328	317	96.65%	11	3.35%	303	8	6	8	3	0	0	2.8		0.47
(V19) (554) Denver, CO	54,467	50,843	93.35%	3,624	6.65%	44,245	2,938	3,660	2,448	865	247	64	7.58	8.47	6.01
(V19) (554) Eastern Colorado HCS	30,661	29,179	95.17%	1,482	4.83%	25,771	1,534	1,874	1,059	312	79	32	5.83	6.33	6.1
(V19) (554GB) Aurora	2,118	2,101	99.20%	17	0.80%	1,844	117	140	12	3	0	2	2.8	9.71	2.91
(V19) (554GC) Golden Clinic	4,841	4,621	95.46%	220	4.54%	3,835	355	431	186	31	2	1	4.09	8.87	4.47
(V19) (554GD) Pueblo	4,586			506		3,442	219			97	16			8.6	
(V19) (554GE) Colorado Springs	11,076			1,328		8,456	608			409	146	27		16.85	
(V19) (554GF) Alamosa	320		80.62%	62		196	26	36	45	13	4	0	19.15	0.07	
(V19) (554GG) La Junta	440		100.00%	0		428	8			0	0	0	1.01	0.62	
(V19) (554GH) Lamar	80		100.00%	0	0.00%	62	9	-	-	0	0	0	3.31	0	11111
(V19) (554GI) Burlington CBOC	92		100.00%	0	0.0070	81	10		•	0	0	0		1.33	
(V19) (554MA) IDES Fort Carson	253		96.44%	9		130	52			0	0	ŭ		12.69	
(V19) (575) Grand Junction, CO	10,971	10,691				9,914					43			3.6	
(V19) (575) Grand Junction	10,147		97.37%	267		9,168	410			55	42			3.46	
(V19) (575GA) Montrose	686			8	1.17%	625	36			3	1	0	0.00	4.37	
(V19) (575GB) Craig Telehealth Outreach Clinic	138		96.38%	5		121	5		· ·	0	0	0	2.01	10.97	
(V19) (660) Salt Lake City, UT	30,639			1,718		24,320	1,962				58			7.8	
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC			93.99%	1,384	6.01%	17,779	1,598			266	41	61		7.64	
(V19) (660GA) Pocatello	1,685			40		1,523	72			1	11	2		4.57	
(V19) (660GB) Ogden	2,023			83		1,751	98			22	1	1	6.76	8.2	2 4.74
(V19) (660GC) Ely	71		100.00%	0		71	0			0	0	0			0.07
(V19) (660GD) Roosevelt	171		98.25%	3		162	2		· ·	1	0	'	2.47	0	0.01
(V19) (660GE) Orem	1,162		97.59%	28		1,030	53			1	0	0	111.4	6.26	
(V19) (660GG) St. George	1,284		92.91%	91	7.09% 7.24%	1,121	20			36	4	1	3.14	19.37	
(V19) (660GJ) West Valley City (V19) (660GK) Elko, NV	1,133		92.76% 91.36%	82	8.64%	820 47	102			12	0	0	9.36	5.08 1.27	
(V19) (660MA) IDES HIII AFB	16		100.00%	0	0.00%	16	0	10		0	0	0	13.51	0.58	
(V19) (666) Sheridan, WY	5,980					5,497					0	0	2.57	1.78	
(V19) (666) Sheridan	3,375		99.73%	9		3,236	77			3	0	0		1.76	
(V19) (666GB) Casper	661		98.49%	10		510	74			1	0	0	4.67	7.36	
(V19) (666GC) Riverton	684		99.71%	2	0.29%	591	56			1	0	0	3.49	0.7	
(V19) (666GD) Powell	335		100.00%	0		324	7			0	0	0		2.9	
(V19) (666GE) Gillette	471		100.00%	0		399	46		-	0	0	0		4.87	
(V19) (666GF) Rock Springs	454			5		437	9			0	0	0		0.93	
(V20) (463) Anchorage, AK	8,540					7,960	289				2	3		1.73	
(V20) (463) Alaska VA Healthcare System	6,204		99.36%	40		5,820	192			2	2			1.72	
(V20) (463BU) Anchorage DCHV	581		99.31%		0.69%	558	15			0	0	0			3.56
(V20) (463GA) Fairbanks	470			13		385	32		12	1	0	0	6.09	1.75	
(V20) (463GB) Kenai	820		99.39%	5		763	37			0	0	0		2.12	
(V20) (463GC) Mat-Su	465			5	1.08%	434	13			0	0	0	1.99		0.63
(V20) (531) Boise, ID	21,541			1,072		18,674				143	58	86		8.45	
(V20) (531) Boise	18,757				5.53%	16,022	621			137	56			8.5	
(V20) (531GE) Twin Falls	1,120		99.64%	4	0.36%	1,096	13			0	1	0		0.46	
(V20) (531GG) Canyon County	1,650		98.12%	31	1.88%	1,542	33	44	. 24	6	1	0	1.78	9.34	
(V20) (531MA) IDES Mt Home AFB	4		100.00%	0	0.00%	4	0		0	0	0	0		0	
(V20) (531MB) IDES Idaho ANG	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0	0
(V20) (648) Portland, OR	53,602			2,101	3.92%	44,264	3,388	3,849	1,692	274	101	34	7.33	6.75	1.57
(V20) (648) Portland	29,377		96.36%	1,069		25,060	1,543			170	94			7.01	
(V20) (648A4) Vancouver	8,835			524		7,151	470			36	7	1	12.63	5.18	
								1				1			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2015	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(V20) (648BU) VADOM Vancouver	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V20) (648GA) Bend	2,923			41	1.40%	2,455	217	210		0	0			3.06	3.8
(V20) (648GB) Salem	3,926					2,961	383			50	0	•	7.8		
(V20) (648GD) North Coast	437			26		352	28			12	0				1.7
(V20) (648GE) East Portland	2,339			36		1,859	198	246		3	0	-			
(V20) (648GF) Hillsboro	3,952		97.98%	80	-	2,908	415	-		0	0				
(V20) (648GG) West Linn	1,812			53		1,517	134	108		3	0	•			2.91
(V20) (653) Roseburg, OR	18,709						766			143	52				
(V20) (653) Roseburg HCS	11,730		96.83%	372		10,437	427	494		77	24			4.79	
(V20) (653BV) Roseburg Domiciliary	2		100.00%	0		2	0	0		0	0				
(V20) (653BY) Eugene	4,954			202		4,143	274	335	119	59	21			12.09	1.51
(V20) (653GA) North Bend	1,153		_	103		941	52			6	7				
(V20) (653GB) Brookings	870			6	0.69%	812	13			1	0				
(V20) (663) VA Puget Sound, WA	70,590			1,453			3,234			209	60				
(V20) (663) Seattle	33,971			585		30,733	1,334	1,319		51	16			3.97	
(V20) (663A4) American Lake	28,705		_		2.29%	25,172	1,380	1,496		143	43				
(V20) (663GA) King County	2,169		97.93%	45		1,739	211	174		0	0				
(V20) (663GB) Bremerton (Kipsap County)	939			28		840	44	27		3	0	0			
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	3,572			64		3,082	176	250	59	4	1	0		4.85	
(V20) (663GD) South Sound	995	924	92.86%	71	7.14%	774	84	66	63	8	0	0	8.21	1.14	3
(V20) (663HK) PUGET SOUND MMU, WA	238	235	98.74%	3	1.26%	221	5	9	3	0	0	0	1.98		
(V20) (663MA) IDES Fort Lewis	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0	
(V20) (668) Spokane, WA	21,987	21,545	97.99%	442	2.01%	20,328	590	627	335	56	46	5	1.55	5.02	2.03
(V20) (668) Spokane	19,084	18,655	97.75%	429	2.25%	17,502	559	594	324	54	46	5	1.69	5.07	2.36
(V20) (668GA) Wenatchee CBOC	843	843	100.00%	0	0.00%	836	4	3	0	0	0	0	0.16	0	0.48
(V20) (668GB) North Idaho	1,991	1,978	99.35%	13	0.65%	1,925	24	29	11	2	0	0	1.56	1.8	0.49
(V20) (668HK) Spokane Mobile OPC	69	69	100.00%	0	0.00%	65	3	1	0	0	0	0	1.54	0	
(V20) (687) Walla Walla, WA	9,382	9,018	96.12%	364	3.88%	8,068	465	485	276	78	8	2	4.5	10.17	1.83
(V20) (687) Walla Walla	5,014	4,693	93.60%	321	6.40%	4,050	258	385	233	78	8	2	6.91	10.6	2.24
(V20) (687GA) Richland WA	1,452	1,439	99.10%	13	0.90%	1,353	69	17	13	0	0	0	2.57	14.69	1.12
(V20) (687GB) Lewiston	1,181	1,179	99.83%	2	0.17%	1,088	50	41	2	0	0	0	2.8	1.54	1.38
(V20) (687GC) La Grande	522	522	100.00%	0	0.00%	490	27	5	0	0	0	0	1.68	0	2.84
(V20) (687HA) Yakima	1,213	1,185	97.69%	28	2.31%	1,087	61	37	28	0	0	0	4.64	6.44	2.47
(V20) (692) White City, OR	13,476	13,125	97.40%	351	2.60%	12,602	212	311	163	61	50	77	2.4	7.69	4.85
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	11,910		97.18%			11,089	197	288		60	50			7.74	
(V20) (692GA) Klamath Falls	999			11			6	9		1	0				
(V20) (692GB) Grants Pass	567		99.29%	4	0.71%		9	14		0	0		0.00		
(V21) (358) Manila, PI	2,412						224								
(V21) (358) Manila	2,412		98.96%	25		2,071	224	92		2	0			3.28	
(V21) (459) Honolulu, HI (V21) (459) Pacific Islands HCS (Honolulu)	16,675 9,935		97.67% 98.88%	388 111		14,679 9,182	821 331	787 311		70 33	31 7				
(V21) (459GA) Maui Clinic	1,131	1,073	94.87%	58	5.13%	952	68	53	18	21	19	0	10.25	0.06	2.59
(V21) (459GB) Hilo Clinic	1,247	1,113	89.25%	134	10.75%	879	104	130	127	7	0	0	12.01	0.51	6.57
(V21) (459GC) Kona Clinic	706	706	100.00%	0	0.00%	590	79	37	0	0	0	0	3.71	0.96	4.02
(V21) (459GD) Kauai Clinic	739	732	99.05%	7	0.95%	708	14	10	7	0	0	0	1.65	0.1	0.49
(V21) (459GE) Guam Clinic	1,024	1,014	99.02%	10	0.98%	858	54	102	10	0	0	0	5.97	0	1.23
(V21) (459GF) American Samoa Clinic	681	632	92.80%	49	7.20%	555	39	38	33	9	5	2	3.8	19.51	2.15
(V21) (459GG) Leeward Oahu	1,212	1,193	98.43%	19	1.57%	955	132	106	19	0	0	0	3.84		5.88
(V21) (570) Fresno, CA	22,418	21,691	96.76%	727	3.24%	19,519	968	1,204	530	173	13	11	0.58	8.06	0.58
(V21) (570) Fresno	19,580	18,875	96.40%	705	3.60%	16,867	875	1,133	508	173	13	11	0.45	8.17	0.19
(V21) (570GA) Merced	962	953	99.06%	9	0.94%	880	39	34	. 9	0	0	0	1.9	5.47	2.24
(V21) (570GB) Tulare	1,327	1,323	99.70%	4	0.30%	1,249	42	32	4	0	0	0	0.38	4.49	2.87

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: March 2015		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	in Days 14	
(V21) (570GC) Oakhurst	549	540	98.36%	9	1.64%	523	12	5	9			_	0.46	6.81	0.44
(V21) (612) N. California, CA	71,341	67,949	95.25%	3,392	4.75%	59,891	3,261	4,797	2,600	626	122	44	3.63	8.95	1.54
(V21) (612A4) N. California HCS-Sacramento	24,795	23,467	94.64%	1,328	5.36%	20,649	1,159	1,659	1,035	223	54	16	3.09	9.63	2.07
(V21) (612B4) Redding	8,029	7,832	97.55%	197	2.45%	6,984	408	440	174	19	4	0	2.9	5.49	1.66
(V21) (612BY) Oakland	6,482	6,362	98.15%	120	1.85%	6,017	145	200	95	20	1	4	3.91	3.19	1.14
(V21) (612GD) Fairfield	2,116	2,099	99.20%	17		1,991	47	61	15	1	0	1	3.52	1.66	0.15
(V21) (612GE) Vallejo/Mare Island	1,942	1,765	90.89%	177	9.11%	1,389	66	310	124	40	13	C	3.54	12.11	0.13
(V21) (612GF) Martinez	14,112	13,310	94.32%	802	5.68%	11,465	716	1,129	636	142	21	3	6.72	9.74	0.22
(V21) (612GG) Chico	3,608	3,448	95.57%	160	4.43%	3,121	178		134	23	3	0	2.35	8.13	4.85
(V21) (612GH) McClellan	9,029	8,439	93.47%	590	6.53%	7,161	482	796	386	158	26	20	2.64	10.51	1.99
(V21) (612GI) Yuba City	1,228	1,227	99.92%	1	0.08%	1,114	60	53		0		C	3.64	0	0.81
(V21) (640) Palo Alto, CA	46,794	45,369	96.95%	1,425	3.05%	39,142	3,111	3,116	1,135	203	53	34	4.11	5.72	4.4
(V21) (640) Palo Alto-Palo Alto	20,291					17,069	1,221	1,346		64	20				3.7
(V21) (640A0) Palo Alto-Menlo Pk	2,690					2,524	81	70							1.87
(V21) (640A4) Livermore	6,383					5,216	456			90	29		3.71		1.46
(V21) (640BY) San Jose	5,472					4,487	470			10			4.45		5.09
(V21) (640GA) Palo Alto HCS- Capitola	123		99.19%	1	0.81%	117	3	2	1	0	0	C	1.73		26.5
(V21) (640GB) Sonora (Tuolumne County)	833	828	99.40%	5	0.60%	681	66	81	5	0	0	C	4.81	0	1
(V21) (640GC) Fremont	859	855	99.53%	4	0.47%	736	71	48	4	0	0	0	1.91	3.86	5.53
(V21) (640HA) Stockton	2,605	2,465	94.63%	140	5.37%	1,940	221	304	133	7	0	0	6.55	1.67	11.78
(V21) (640HB) Modesto	3,047	2,969	97.44%	78	2.56%	2,585	241	143	57	18	3	0	2.88	3.65	7.46
(V21) (640HC) Monterey	4,491	4,379	97.51%	112	2.49%	3,787	281	311	99	12	1	0	3.35	5.93	1.86
(V21) (654) Reno, NV	26,581	25,352	95.38%	1,229	4.62%	22,436	1,373	1,543	836	251	79	63	5.45	9.28	1.98
(V21) (654) Sierra Nevada HCS	22,959	21,795	94.93%	1,164	5.07%	19,172	1,227	1,396	778	246	77	63	6.53	9.31	1.64
(V21) (654GA) Sierra Foothills	1,216	1,202	98.85%	14	1.15%	1,129	32	41	9	3	2	0	2.1	0.96	3.74
(V21) (654GB) Carson Valley	1,041	1,015	97.50%	26	2.50%	893	69	53	24	2	0	0	4.68		3.09
(V21) (654GC) Lahontan Valley	1,041	1,017	97.69%	24	2.31%	927	39	51	24	0	0	0	4.34	3.44	3.06
(V21) (654GD) Diamond View	324		99.69%		0.31%	315	6	2		0		0	0.72		
(V21) (662) San Francisco, CA	46,814				2.73%		1,672					6	5.36	5.17	4.51
(V21) (662) San Francisco	35,208	34,361	97.59%	847	2.41%	32,241	946	1,174	668	130	45	4	6.62	5.19	1.43
(V21) (662GA) Santa Rosa	4,108	3,954	96.25%	154	3.75%	3,359	284	311	140	13	1	0	3.02	5.96	8.88
(V21) (662GC) Eureka	2,860	2,731	95.49%	129	4.51%	2,262	225			8	0	0	8.07	4.91	3.18
(V21) (662GD) Ukiah	1,658	1,557	93.91%	101		1,387	43	127	90	9	0	2	5.62		15.77
(V21) (662GE) Northern San Bruno CBOC	1,045	1,038	99.33%	7	0.01 70	929	55	54	7	0	0	0			1.38
(V21) (662GF) San Francisco CBOC	843	827	98.10%	16		732	64	31	16	0	0	0	2.19		4.26
(V21) (662GG) Clearlake CBOC	1,068	1,046	97.94%	22		942	55	49	17	5	0	0	2.39	0.98	7.35
(V21) (662HA) Yountville (Orc)	24		100.00%			24	0	0	0	0				0	
(V22) (593) Las Vegas, NV	46,034						2,138					37			3.69
(V22) (593) Southern Nevada HCS	29,040	27,726	95.48%	1,314		24,797	1,358	1,571	871	342	70	31	1.84	5.61	2.87
(V22) (593GC) Pahrump	1,015		100.00%			1,008	5	2	-	0			0.18		0.08
(V22) (593GD) Northwest PCC	4,185		94.10%			3,381	241	316		44	6	3			6.72
(V22) (593GE) Southeast PCC	3,619		97.43%			3,194	163			18	0		3.09		5.32
(V22) (593GF) Southwest PCC	4,572		98.64%			4,131	204			13	3		3.12		3.88
(V22) (593GG) Northeast PCC	3,449					3,160	162			6	2		2.25		1.51
(V22) (593GH) Laughlin	154		98.70%			146	5		2		0		1.62		
(V22) (600) Long Beach, CA	55,624						2,061	2,057							
(V22) (600) Long Beach HCS	50,290					46,387	1,676			36					2.3
(V22) (600GA) Anaheim	1,077				****	961	68			0			3.02		2.84
(V22) (600GB) Santa Ana	2,148		98.51%			1,756	156			2	0	_	6.97		3.13
(V22) (600GC) Cabrillo (Long Beach)	431		100.00%			413	18		0	0	0	0	1.28		2.53
(V22) (600GD) Santa Fe Springs/Whittier	725		99.86%		0.14%	653	56			0	0	0	2.04		
(V22) (600GE) Laguna Hills	953		99.90%		0.10%	838	87	27		0			3.53		2.51
(V22) (605) Loma Linda, CA	55,745	54,661	98.06%	1,084	1.94%	49,805	2,679	2,177	885	128	25	46	3.67	3.88	2.05

Company Comp	Completed Appointment Wait Times National,	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Colgress	Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over										
1.000 1.00	Period Ending: Warch 2015					30 Days 5										
Color Colo	(V22) (605) Loma Linda VAMC	47,473	46,506	97.96%	967	2.04%	42,557	2,153	1,796	770	126	25	46	3.59	3.88	2.09
Company Comp	(V22) (605GA) Victorville	1,623	1,592	98.09%	31	1.91%	1,543	24	25	30	1	0	0	1.8		3.33
1907 PRINTED COMPANIES COMPANIES 1.00	(V22) (605GB) Murrieta	1,826	1,784	97.70%	42	2.30%	1,405	220	159	41	1	0	0	7.2	1.72	1.4
Color Colo	(V22) (605GC) Palm Desert	1,975	1,967	99.59%	8	0.41%	1,822	113			0	0	0			
	(V22) (605GD) Corona (Riverside County) CA	1,207	1,200		7			128			0	0	0	6.25		2.34
Part												-				
Company Comp	* * * * * * * * * * * * * * * * * * * *							· · · · · ·						-		
(1972) [MEMPY Mestex Paley 11,008 11,703 15459 171 1409 10,706 500 171 10 10 10 10 10 10		-										60		_	5.37	2.75
(1979) (1964-16) (1964) (196	. , , , , , , , , , , , , , , , , , , ,				_			_	-	-	-	0			0.00	
1.7221/194500/Dosewidth												10				
Composition					_				-		-	0				
(22) PRIOR DE Convenidar (1,60) Labo (1,60) Series (1,60)											19	1	12	_		
VAX-990 VAX-	. , , , , , , , , , , , , , , , , , , ,										2	6	2			
Comparison Com												63				
(V22) 9914040 Penuhusha	•															
(122) (981GD) Seeline Balvarus (1211 1214) 98.95% 14 1598 970 151 126 13 1 0 0 4.43 7.24 6.55 (122) (981GG) Catherne (50 2.58 34.25% 59 2.45% 5.08 44 17 13 2 16 0 0 1.25 2.07 (122) (981GG) Catherne (50 2.58 3.25% 59 2.45% 5.08 44 10 10 0 0 0 1.25 2.07 (122) (981GG) Catherne (50 2.58 3.25% 1.05% 1.05% 1.05% 1.05% 1.05% 1.05% (122) (981GG) Catherne (50 2.05% 1.05% 1.05% 1.05% 1.05% 1.05% 1.05% (122) (981GG) Catherne (50 2.05% 1.05% 1.05% 1.05% 1.05% 1.05% 1.05% (122) (981GG) Catherne (50 2.05% 1.05% 1.05% 1.05% 1.05% 1.05% 1.05% 1.05% (122) (981GG) Catherne (50 2.05% 1.05																
(V22) (RRIGG) Glossendria												0	_			
CV22 (MFCD) Lear-Applies 8,546 4,522 8,045 44 40% 7,476 530 41 534 57 29 4,6 531 7.3 34 45 45 45 45 45 45 4												1				
Part												0	0			
10,727, 10,7													4			
(V22) (981CQ), Sami Lucio Cologo, 1 1078					1	0.11%					0	0	0			
(Y22) (691GK) Samb Martha (176) 1,000 60 50% 15 1 0 0 0 4,85 606 22 (Y22) (691GL) Samb Martha (176) 1,000 67 1,		717	684		33	4.60%	628	32	24	33	0	0	0		0.15	1.94
(V22) (497CM) Port Huseneme (Omard) 1,676 1,680 1,726 1,680 1,726 1,680 1,726 1,680 1,726 1,680 1,726 1,680 1,726 1,680 1,726 1,680 1,726 1,680 1,726 1,7		1,078	1,062	98.52%	16			109	95		1	0	0	_		
V23 (437) Fargo, ND	(V22) (691GL) Santa Maria	2,894	2,746	94.89%	148	5.11%	2,258	258	230	83	44	10	11	5.48	11.64	6.24
(V23) (4377 Fragor VA Health Care System 13,139 13,048 93.3% 93.1% 94.0 95.0% 12,334 384 320 68 16 7 0 2.17 1.78 1.78 (V23) (4376 Binarrack NO 1,143 1,143 1,144 198.3% 2 0,77 1,106 2 0 0 0 0 0 0 0 0 0	(V22) (691GM) Port Hueneme (Oxnard)	1,676	1,630	97.26%	46	2.74%	1,201	174	255	41	5	0	0	8.44	0	4.57
(V23) (437GA) Grafton	(V23) (437) Fargo, ND	17,941	17,805	99.24%	136	0.76%	16,849	547	409	101	28	7	0	1.98	1.89	1
(V23) (437GB) Bismarck ND	(V23) (437) Fargo VA Health Care System	13,139	13,048	99.31%	91	0.69%	12,334	394	320	68	16	7	0	2.12	1.79	1
(V23) (437GC) Fergus Failis 563 474 84.2% 29 6.7% 410 34 30 23 6 0 0 0 8.65 0 2.8 (V23) (437GC) Minort 627 618 89.5% 9 14.4% 564 25 32 3 6 0 0 0 0 24 4.17 111 (V23) (437GC) Minort 620 1.197 1.138 99.5% 40 0.3% 1.166 18 9 4 0 0 0 0 0.47 4.19 1.11 (V23) (437GC) Raming (ASCC) 1.197 1.138 99.5% 40 0.3% 1.166 18 9 4 0 0 0 0 0.47 4.19 1.11 (V23) (437GC) Raming (ASCC) Raming (ASCC) 1.197 1.138 99.5% 41 0.15% 674 5 8 1 0 0 0 0 0 0 0.47 4.19 1.11 (V23) (437GC) Raming (ASCC) Raming ((V23) (437GA) Grafton	251	251	100.00%	0	0.00%	250	0	1	0	0	0	0	0.22	0	0.3
(V23) (437GD) Minot 627 618 98.6% 9 1.44% 561 25 32 3 6 0 0 0 2.64 8.77 122 (V23) (437GE) Bendiij CBOC 1,197 1,193 99.7% 4 0.33% 1,166 18 9 4 0 0 0 0 0.47 4.19 1.11 (V23) (437GE) Bendiij CBOC ND 396 386 1000% 0 0.00% 349 44 3 0 0 0 0 0 0 0.23 1.47 0.4 (V23) (437GE) Willston CBOC ND 396 684 99.85% 1 0.15% 671 5 8 1 0 0 0 0 0 0.23 1.47 0.4 (V23) (438) Sloux Falls 50 2085 88.78% 261 1.25% 18.864 10.00 723 221 33 3 3 4 1.88 34 4.72 (V23) (438) Sloux Falls 50 2085 88.78% 261 1.25% 13.91 18.864 10.00 723 221 33 3 3 4 1.88 34 4.72 (V23) (438) CAN Falls 50 20 20 3 1.47 0.5 (V23) (438) CAN Falls 50 20 20 3 1.48 0.5 (V23) (438) CAN Falls 50 20 20 3 1.48 0.5 (V23) (438) CAN Falls 50 20 20 20 20 20 20 20 20 20 20 20 20 20	(V23) (437GB) Bismarck ND	1,143	1,141	99.83%	2	0.17%	1,108	27	6	2	0	0	0	0.5	1.4	0.77
(V23) (437GF) Memidji CBOC 1,197 1,193 99.67% 4 0.33% 1,166 18 9 4 0 0 0 0 0 0,47 4,19 1,11 (V23) (437GF) Miliston CBOC ND 386 386 100.00% 0 0,00% 349 44 3 0 0 0 0 0 0 3,56 0 0 022 (V23) (437GF) Miliston CBOC ND 386 684 98.95% 1 0.15% 671 5 8 1 1 0 0 0 0 0 0 3,56 0 0 022 (V23) (437GF) Canal Forks 685 684 98.95% 1 0.15% 671 5 8 1 1 0 0 0 0 0 0 0 3,56 0 0 022 (V23) (438) Gloux Falls, SD 20,850	(V23) (437GC) Fergus Falls	503	474	94.23%	29	5.77%	410	34	30	23	6	0	0	8.65	0	2.8
(V23) (437GF) Williston CBOC ND 396 396 100.00% 0 0.00% 349 44 3 0 0 0 0 0 0 0 3.56 0 0.22 (V23) (437GF) Williston CBOC ND 685 684 99.85% 1 0.15% 671 5 8 1 0 0 0 0 0.23 1.47 0.4 (V23) (438) Sloux Falls 15.70 2 15.887 98.63% 215 13.7% 13.96f 892 634 190 20 3 2.28 3.75 4.43 (V23) (438GA) Spirit Lake CBOC 910 900 99.89% 1 0.11% 899 8 2 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V23) (437GD) Minot	627	618	98.56%	9	1.44%	561	25	32	3	6	0	0	2.64	8.77	1.22
(V23) (437G) Crand Forks 685 684 99.85% 1 0.15% 671 5 8 1 0 0 0 0 0 0 0 0 0 0 0 1 47 0.4 V23) (438) Sloux Falls, SD 20.850 20.859 98.75% 261 1.25% 18.864 1.002 723 221 33 3 4 1.88 384 4.72 (V23) (438) Sloux Falls 15.702 15.487 98.63% 215 1.37% 13.961 8892 634 190 20 3 2 2 2.66 3.75 4.43 (V23) (438) Gloss City 1.538 1.533 99.67% 5 0.33% 1.475 34 24 5 0 0 0 0 0 0 0.33 1.49 0.5 (V23) (438) Gloss City 1.538 1.533 99.67% 5 0.33% 1.475 34 24 5 0 0 0 0 0 0 0.63 1.99 6.2 (V23) (438) Gloss Wells Wagner 2 239 234 97.91% 5 2.09% 204 14 16 3 0 0 0 0 2 2.72 0 29.12 (V23) (438) Gloss Wagner 3 1.000 98.42% 17 1.88% 1.004 29 27 9 8 8 0 0 0 0 0 0.9 0.74 0.59 (V23) (568) Flort Meade 6 6.884 6.638 96.43% 246 3.57% 6.002 319 317 212 27 6 1 1 2.88 5.58 1.27 (V23) (686) Fort Meade 6 6.884 6.638 96.43% 246 3.57% 6.002 319 317 212 27 6 1 1 2.88 5.58 1.27 (V23) (686) Alphid Floring SD 1.951 1.930 98.92% 21 1.08% 1.00% 24 4 4 0 0 0 0 0 0 0 0 0 5.12 2.95 (V23) (688) Alphid Floring SD 1.951 1.930 98.92% 21 1.08% 1.00% 29 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					4				9	4	0	0	0			
V23 (438 Sloux Falls SD 20,885 20,888 98,76% 261 128% 18,864 1,002 723 221 33 3 4 1.89 3.84 4.72					0						0	0	0			0.22
(V23) (438GA) Spirit Lake CBOC 910 909 99.89% 1 0.11% 899 8 2 1 1 0 0 0 0 0 0.33 1.49 0.5 (V23) (438GA) Spirit Lake CBOC 910 909 99.89% 1 0.11% 899 8 2 1 1 0 0 0 0 0 0 0.33 1.49 0.5 (V23) (438GC) Sioux City 1.538 1.533 99.67% 5 0.33% 1.475 34 24 5 0 0 0 0 0 0.63 1.99 6.2 (V23) (438GC) Magner 239 234 97.91% 5 0.20% 204 14 16 3 0 0 0 0 0 0.2 2.77 0 29.12 (V23) (438GE) Wagner 239 8.49 11,077 1.060 98.42% 17 1.58% 1.004 29 27 9 8 0 0 0 0 0.96 7.4 0.59 (V23) (588) Black Hills HCS_SD 14.355 14.025 97.70% 330 2.40 3.57% 6.002 319 317 212 27 6 1 3.49 5.34 2.2 (V23) (588) Fort Meade 6.684 6.684 6.684 6.684 6.684 96.43% 246 3.57% 6.002 319 317 212 27 6 1 1 2.88 5.59 1.27 (V23) (588A4) Hot Springs 4.582 4.52 9.87% 57 1.24% 4.182 171 172 55 2 0 0 0 0 0 0 5.12 9.05 (V23) (586BA) Napid City SD 1.951 1.930 98.92% 21 1.08% 1.601 179 150 20 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					1				-			0	0			
(V23) (438GA) Spirit Lake CBOC 910 909 99.89% 1 0.11% 899 8 2 1 0 0 0 0 0 0.33 1.49 0.5 (V23) (438GC) Sioux City 1.538 1.533 99.67% 5 0.33% 1.475 34 24 5 0 0 0 0 0 0.683 1.99 6.2 (V23) (438GD) Aberdeen (Brown County) 1.384 1.366 98.70% 18 1.30% 1.321 25 20 13 5 0 0 0 0 2 2.77 0 29.12 (V23) (438GE) Wagner 239 234 97.91% 5 2.09% 204 14 16 3 0 0 0 2 2.77 0 29.12 (V23) (438GF) Watertown 1.077 1.060 98.42% 17 1.58% 1.004 29 27 9 8 0 0 0 0 6 1 3.49 5.34 2.2 (V23) (588) Black Hills HCS, SD 14.365 14.025 97.70% 330 2.30% 12.641 714 670 293 30 6 1 3.49 5.34 2.2 (V23) (568) Fort Meade 6.884 6.683 96.43% 246 3.57% 6.002 319 317 212 27 6 1 2.88 5.58 1.27 (V23) (568AG) Rapid City SD 1.951 1.930 98.92% 21 1.08% 1.601 179 150 20 11 0 0 0 3.6 4.22 3.3 (V23) (568GB) Pierre 165 1.64 99.99% 1 0.61% 150 7 7 7 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	· · · · · · ·												4			
(V23) (438GC) Sioux City 1.538 1.533 9.67% 5 0.33% 1.475 34 24 5 0 0 0 0 0 0.63 1.99 6.2 (V23) (438GD) Aberdeen (Brown County) 1.384 1.366 98.70% 18 1.30% 1.321 25 20 13 5 0 0 0 0.42 7.86 8.85 (V23) (438GE) Wagner 239 234 97.91% 5 2.09% 204 14 16 3 0 0 0 2 2.77 0 29.12 (V23) (438GF) Watertown 1.077 1.060 98.42% 17 1.58% 1.004 29 27 9 8 0 0 0 0.96 7.4 0.59 (V23) (438GF) Watertown 1.077 1.060 98.42% 17 1.58% 1.004 29 27 9 8 0 0 0 0.96 7.4 0.59 (V23) (588) Black Hills HCS, SD 14.355 14.023 97.70% 330 2.30% 12.641 714 670 293 30 6 1 2.349 5.34 5.22 (V23) (588) Fort Meade 6.884 6.638 96.43% 246 3.57% 6.002 319 317 212 27 6 1 2.88 5.58 1.27 (V23) (588GA) Hot Springs 4.582 4.52 98.76% 57 1.24% 4.182 171 172 55 2 0 0 0 3.6 4.22 3.3 (V23) (588GA) Rapid City SD 1.951 1.930 98.92% 21 1.08% 1.601 179 150 20 1 0 0 0 0 0 1.01 2.4 (V23) (588GB) Pierre 165 164 99.39% 1 0.61% 150 7 7 7 1 0 0 0 0 1.01 2.4 (V23) (588HA) Newcastle 28 28 100.00% 0 0.00% 24 4 0 0 0 0 0 0 0 0 0 0 0 2.95 0 0 (V23) (588HA) Newcastle 28 28 100.00% 0 0.00% 29 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					215							3				
(V23) (438GD) Aberdeen (Brown County) 1,384 1,366 98.70% 18 1,307 1,321 25 20 13 5 0 0 0 4,27,86 8.85 (V23) (438GF) Wagner 239 234 97.91% 5 2.09% 204 14 16 3 0 0 0 2,272 0 29.12 (V23) (438GF) Watertown 1,077 1,060 98.42% 17 1,588 1,004 29 27 9 8 0 0 0 0,06 7,4 0,59 (V23) (568) Black Hills HCS, SD 14,355 14,025 97.70% 330 2.30% 12,641 714 670 283 30 6 1 3,49 5,44 2.2 (V23) (568) Fort Meade 6,884 6,638 96.43% 246 3.57% 6,002 319 317 212 27 6 1 2,88 5,58 1,27 (V23) (568) Alpha City SD 1,951 1,930 98.92% 21 1,08% 1,061 1,79 1,060 1,071 1,060 1,071 1,060 1,071 1,071 1,080 1,071 1,080 1,071 1,080 1,081 1,0					1							0				
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(V23) (568HB) Gordon CBOC 29 29 100.00% 29 0 4.79 1.25 (V23) (568HJ) Gering SD 465 462 99.35% 3 0.65% 428 17 17 3 0 0 0 2.86 0 0.86 (V23) (568HJ) Rosebud 31 31 100.00% 0 0.00% 31 0 0 0 0 0 0.16 0					0			4				0				
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					0			0	0	0	0	0	0			
		6			0			1	1	0	0	0	0			7
								1								

(V23) (568HM) Eagle Butte SD (V23) (568HP) Winner (V23) (568MA) IDES Ellsworth AFB (V23) (618) Minneapolis, MN (V23) (618) Minneapolis (V23) (618BY) Superior (V23) (618GA) Mankato MN (V23) (618GB) Hibbing (V23) (618GD) Maplewood (St. Paul)	36 128 10 64,863	127	100.00% 99.22%	0	0.00%	36									
(V23) (568MA) IDES Ellsworth AFB (V23) (618) Minneapolis, MN (V23) (618) Minneapolis (V23) (618BY) Superior (V23) (618GA) Mankato MN (V23) (618GB) Hibbing	10		99.22%			30	0	0	0	0	0	0	0		0
(V23) (618) Minneapolis, MN (V23) (618) Minneapolis (V23) (618BY) Superior (V23) (618GA) Mankato MN (V23) (618GB) Hibbing		1		1	0.78%	111	11	5	1	0	0	0	3.67		1.62
(V23) (618) Minneapolis (V23) (618BY) Superior (V23) (618GA) Mankato MN (V23) (618GB) Hibbing	64,863	10	100.00%	0	0.00%	8	2	0	0	0	0	0		2.62	5
(V23) (618BY) Superior (V23) (618GA) Mankato MN (V23) (618GB) Hibbing		64,103	98.83%	760	1.17%	60,257	2,387	1,459		49	8	10	2.43	2.57	1.51
(V23) (618GA) Mankato MN (V23) (618GB) Hibbing	48,916	48,377	98.90%	539	1.10%	45,923	1,511	943	497	30	5	7	1.76	2.48	
(V23) (618GB) Hibbing	3,815	3,772	98.87%	43	1.13%	3,585	135	52	38	5	0	0	1.93	1.6	2.38
1 11 1	1,172	1,149	98.04%	23	1.96%	965	91	93	17	4	2	0	6.19		1.1
(\/23) (618CD) Manlewood (St. Daul)	1,243	1,235	99.36%	8	0.64%	1,049	115	71	6	0	1	1	4.93	2.51	4.14
(VZO) (O 100D) IVIAPIEWOOU (St. Faul)	1,686	1,653	98.04%	33	1.96%	1,464	115	74	33	0	0	0	2.55	5.67	1.83
(V23) (618GE) Chippewa Valley	1,425	1,418	99.51%	7	0.49%	1,278	96	44	-	1	0	1	3.86	0.16	
(V23) (618GG) Rochester	1,279	1,277	99.84%	2	0.16%	1,230	34			0	0	0	0.88	0	
(V23) (618GH) Hayward/Rice Lake VA OPC	1,190	1,167	98.07%	23		1,058	71	38		1	0	0	3.97	0.62	1.39
(V23) (618GI) Northwest Metro VA OPC	2,924	2,843		81	2.77%	2,563	161	119	72	8	0	1	2.2	4.47	4.01
(V23) (618GJ) Shakopee	714	713	99.86%	1	0.14%	659	49	5	1	0	0	0	2.07		0.54
(V23) (618GK) Albert Lea	499	499	100.00%	0	0.00%	483	9	7	Ů	0	0	0	0.73	1.85	2.65
(V23) (636) Central Iowa, IA	23,836	23,558	98.83%	278		21,732	1,017	809	237	13	8	20		2.91	3.14
(V23) (636A6) Des Moines	17,962	17,790	99.04%	172		16,510	768	512	134	11	7	20		2.74	2.05
(V23) (636BU) VADOM Des Moines IA	677	677	100.00%	0	0.0070	675	1	1	0	0	0	0	0.03		
(V23) (636GC) Mason City	1,492	1,429	95.78%	63	4.22%	1,189	108	132	60	2	1	0	5.44	4.88	6.88
(V23) (636GD) Marshalltown	667	656	98.35%	11	1.65%	615	24	17	11	0	0	0	1.1	7.98	1.41
(V23) (636GK) Fort Dodge	1,088	1,076	98.90%	12	1.10%	1,007	33	36	12	0	0	0	1.55	1.03	3.42
(V23) (636GM) Carroll	564	561	99.47%	3	0.53%	466	57	38	3	0	0	0	2.73	3.09	8.83
(V23) (636GR) Knoxville	1,386	1,369	98.77%	17	1.23%	1,270	26	73	17	0	0	0	0.93	5.14	4.76
(V23) (636) Iowa City, IA	25,428	24,840	97.69%	588	2.31%	21,977	1,498	1,365	498	55	18	17	3.57	4.94	2.91
(V23) (636A8) Iowa City	16,797	16,337	97.26%	460		14,514	891	932	390	40	14	16		5.22	
(V23) (636GF) Bettendorf	1,843	1,809		34		1,544	148	117	33	1	0	0	3.95	1.25	
(V23) (636GG) Quincy	775	772		3		606	103			0	0	0	5.04	4.2	
(V23) (636GH) Waterloo	1,110	1,105		5	0.45%	931	121	53		1	0	0	4	2.06	
(V23) (636GI) Lane A Evans VA Clinic	1,336	1,309		27		1,185	68	56	19	8	0	0	2.47	1.2	
(V23) (636GJ) Dubuque	683	682		1	0.15%	673	5	4	-	1	0	0	0.44	0.08	
(V23) (636GN) Cedar Rapids	1,312	1,279	97.48%	33		1,081	110			4	4	1	6.72	1.55	
(V23) (636GS) Ottumwa	668	664		4	0.60%	610	25	29	4	0	0	0	1.85	2.69	2.4
(V23) (636GT) Sterling	628	608		20		579	18			0	0	0	1.27	4.89	
(V23) (636GU) Decorah	276		99.64%	1	0.36%	254	9	12		0	0		2.64	0.3	
(V23) (636) Nebraska-W Iowa, NE	46,264					43,429				76					
(V23) (636) Omaha	24,497		99.47%	131		23,115	770			31	3			1.92	
(V23) (636A4) Grand Island	7,960	7,715		245		7,323	183			43	30			6.99	
(V23) (636A5) Lincoln	9,286		99.74%	24		8,598	420			1	0		1.61	3.2	
(V23) (636BW) Grand Island Domiciliary	464		100.00%	0	0.0070	464	0	0		0	0	0	0		0
(V23) (636BX) Omaha Domiciliary	998		100.00%	0	0.0070	994	4	0		0	0				
(V23) (636GA) Norfolk NE	717		98.05%	14		653	24			1	0		1.85	3.8	
(V23) (636GB) North Platte	903		99.89%	1	0.11%	889	13			0	0		0.62	0.48	
(V23) (636GL) Bellevue	557		100.00%	0	0.0070	529	24			0	0		1.58	0	
(V23) (636GP) Shenandoah,IA CBOC	382		100.00%	0		376	6	0		0	0	0	0.69	0.42	
(V23) (636GQ) Holdrege	500		100.00%	0		488	11	1	0	0	0	0	1.15		0.21
(V23) (656) St. Cloud, MN	36,415					34,524	846								
- IV/STIPPDI STITIONA VA Hoolth Core Custom	31,905		98.91%	347		30,252	722			38	3	0	0.96	3.05	2.84
(V23) (656) St Cloud VA Health Care System	2	, 2 /	100.00%	0	0.00%	2	0	0	0	0	. n				7 I
(V23) (6569AA) VANURS St Cloud										-	•		4 ==	0.0	2.50
(V23) (6569AA) VANURS St Cloud (V23) (656GA) Brainerd	2,429	2,421	99.67%	8	0.33%	2,280	82	59	8	0	0	0	1.57	2.6	
(V23) (6569AA) VANURS St Cloud		2,421 869	99.67%		0.33% 0.11%			59 27	8	-	0 0	0	1.57 1.5 0.58	2.6 2.78 2.72	1.08

		Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
1	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		, i										
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.