	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over	. = 4,7 - 2	,	,		,	,			in Days 14	
Period Ending: February 2020			Days or Less 3		30 Days 5										
(A) (A) (A) (A) T NE 1100	04.400	22.727	04.000/	4.400	5.040/	40.000	4 5 4 7	4.007	4.040	054	000	70	0.05	0.00	5.40
(1V01) (402) Togus, ME HCS (1V01) (402) Togus, ME	24,166 14,602		94.09% 94.02%			19,333 11,820	1,517 837	1,887 1,072		254 149				8.28 7.83	5.16 4.51
(1V01) (402GA) Caribou, ME	703					527	47			7	33	0			2.3
(1V01) (402GB) Calais, ME	318		97.80%		2.20%	293	7	11		4	0		3.45		
(1V01) (402GC) Rumford, ME	273				3.30%	229	16			1	0	-		0	
(1V01) (402GD) Saco, ME	913				4.49%	730	83			6	1	0		9	6.21
(1V01) (402GE) Lewiston, ME	1,854					1,304	167	234	98	24	14			16.29	6.19
(1V01) (402GF) Lincoln, ME	234					193	18			2				0	3.82
(1V01) (402HB) Bangor, ME	3,859					3,127	234	290		38	15	-		7.58	6.15
(1V01) (402HC) Portland, ME	1,338					1,046	103			23	7	3			6.6
(1V01) (402HL) Bingham, ME - Mobile	41				2.44%	38	1	1	1	0	0	0	2		0.0
(1V01) (402QA) Fort Kent, ME	25		100.00%			20	4	1	0	0	0	0			
(1V01) (402QB) Houlton, ME	6		100.00%			6	0		0	0	0	-	0.00		
(1V01) (405) White River Junction, VT HCS	16,489					13,461	858	1,067							1.14
(1V01) (405) White River Junction, VT	11,232		92.33%		7.67%	9,023	583			187	116			13.94	0.58
(1V01) (405GA) Bennington, VT	788					717	28			3	0			2.16	2.14
(1V01) (405GC) Brattleboro, VT	294					259	7	12		0	1	0	3.39		0
(1V01) (405HA) Burlington Lakeside, VT	2,154				4.97%	1,798	122		54	31	10	12		10.99	0.61
(1V01) (405HC) Littleton, NH	859		91.04%			670	49			21	10			9.82	0.17
(1V01) (405HE) Keene, NH	270		97.41%		2.59%	237	15			1	0		2.63	0.02	3.63
(1V01) (405HF) Rutland, VT	636		98.27%			541	42			2	3	2		11.18	7.88
(1V01) (405QB) Newport, VT	256					216	12			1	1	0	5.59		0.96
(1V01) (518) Bedford, MA HCS	10,961					8,904	572			141	62	70			2.87
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	9,675				6.27%	7,861	501	796		125	61				2.77
(1V01) (518GA) Lynn, MA	470					386	27	27		4	0			3.74	4.34
(1V01) (518GB) Haverhill, MA	531		95.29%				25			4	1	1	5.4	9.36	2.51
(1V01) (518GE) Gloucester, MA	282		91.13%			206	18			8	0	1	11.63		3.43
(1V01) (518MA) IDES Hanscom AFB	3		100.00%			1	10	1	0	0			11.00	18	7
(1V01) (523) Boston, MA HCS	42,352					34,995	2,607	2,735					5.7		2.8
(1V01) (523) Jamaica Plain, MA	18,238		95.07%			14,988	1,129			161	73				2.77
(1V01) (523A4) West Roxbury, MA	6,847					5,450	500		260	56	24			8.98	2.71
(1V01) (523A5) Brockton, MA	11,395		95.88%			9,509	691	725		110	28				2.98
(1V01) (523BY) Lowell, MA	2,364					1,949	142		81	35	10			10.95	3.42
(1V01) (523BZ) Causeway, MA	2,532		96.21%			2,320	69		23	12	18	43		3.25	2.18
(1V01) (523GA) Framingham, MA	349		97.42%	9	2.58%	283	36		5	0	1	3	6.24	10.08	1.37
(1V01) (523GC) Quincy, MA	197		97.46%		_	175	11		4	1	0	0			
(1V01) (523GD) Plymouth, MA	427	390	91.33%	37	8.67%	318	29	43	24	11	0	2	9.81	16.11	
(1V01) (523MA) IDES Hanscom AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		3	3
(1V01) (608) Manchester, NH HCS	15,725					12,263	1,069	1,270	728	244	91	60	5.55	10.46	4.97
(1V01) (608) Manchester, NH	13,923		92.93%			10,940	941	1,058		232	87				4.33
(1V01) (608GA) Portsmouth, NH	463	434	93.74%	29	6.26%	343	34	57	26	2	1	0	5.88	8.59	8.66
(1V01) (608GC) Somersworth, NH	736	645	87.64%	91	12.36%	490	56	99	73	8	3	7	16.9	13.85	5.85
(1V01) (608GD) Conway, NH	232	230	99.14%	2	0.86%	202	18	10	2	0	0	0	3.18	3.29	2.81
(1V01) (608HA) Tilton, NH	371	354	95.42%	17	4.58%	288	20	46	15	2	0	0	3.38	11.43	10.09
(1V01) (631) Central Western Massachusetts HCS	19,933	18,805	94.34%	1,128	5.66%	16,555	1,148	1,102	626	244	93	165	6.44	7.69	8.2
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	9,035	8,495	94.02%	540	5.98%	7,431	531	533	297	122	44	77	5.2	9.19	4.39
(1V01) (631BY) Springfield, MA	3,896	3,702	95.02%	194	4.98%	3,305	209	188	117	46	11	20	5.86	5.96	8.26
(1V01) (631GC) Pittsfield, MA	537	527	98.14%	10	1.86%	468	31	28	7	1	0	2	4.83	4.73	4.18
(1V01) (631GD) Greenfield, MA	644	624	96.89%	20	3.11%	547	35	42	17	3	0	0	3.85	0.86	5.32
(1V01) (631GE) Worcester, MA	1,948	1,838	94.35%	110	5.65%	1,562	158	118	51	27	14	18	8.55	3.66	0
(1V01) (631GF) Fitchburg, MA	877	798	90.99%	79	9.01%	700	45	53	42	19	8	10	10.32	0	17.71
(1V01) (631MA) IDES Keller Army Community Hospital	5	4	80.00%	1	20.00%	4	0	0	1	0	0	0		10.33	0

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Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: February 2020			Days or Less 3		30 Days 5										
(1V01) (631PA) 631PA	1		100.00%	0		1	0			0	0	0			
(1V01) (631QA) Plantation Street, MA	1,750		97.77%	39		1,596	66			4	4	14		4.58	
(1V01) (631QB) Lake Avenue, MA	1,240			135		941	73			22				15.43	
(1V01) (650) Providence, RI HCS	29,059			938		24,244	1,846			234					
(1V01) (650) Providence, RI	20,872		96.37%	757		17,269	1,334	1,512		213		39		7.3	
(1V01) (650GA) New Bedford, MA	1,569			51	1 1	1,330	96			6	4	6	2.97	2.86	9.1
(1V01) (650GB) Hyannis, MA	1,149			26		1,009	49			4	1	2	3.87	7.44	1.27
(1V01) (650GD) Middletown, RI	632		97.78%	14		549	33			1	0	1	3.94	7.44	2.5
(1V01) (650QA) Eagle Square, RI	3,543			61		3,106	223			8	3	0		3.21	0.57
(1V01) (650QB) Eagle Street, RI	1,294		97.76%	29		981	111	173		2		0		5.74	0.05
(1V01) (689) Connecticut HCS	47,614			1,529		40,399	2,511			257			1		
(1V01) (689) West Haven, CT	25,197			935		20,841	1,460			170				6.96	
(1V01) (689A4) Newington, CT	15,163			521		12,722	861	1,059		84	31	33		6.09	
(1V01) (689GA) Waterbury, CT	556			5		515	14			0	·	1	1.04	0	5.39
(1V01) (689GB) Stamford, CT	294		99.32%	2		272	8	12		0	·	0	1.88		3.23
(1V01) (689GC) Willimantic, CT	491			10	-	413	40			2		1	2.88	0	7.79
(1V01) (689GD) Winsted, CT	402			3	011 070	379	11			0		0	1.32		
(1V01) (689GE) Danbury, CT	482			5	110 170	440	17			0	0	0	1.88	0	5.23
(1V01) (689HC) New London, CT (John J. McGuirk)			96.50%	48		1,219	49			1	0	6	3.1	0	8.55
(1V01) (689QA) Errera, CT	3,656		100.00%	0	0.0070	3,598	51		0	0	-	0	1.15		5.49
(1V02) (528A8) Albany, NY HCS	19,509			<u> </u>		16,326	998			214					
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	15,837			905		13,144	817			192		89		7.37	8.59
(1V02) (528G2) Westport, NY	121			4	3.31%	105	7	_		0		1	6.57	2.33	
(1V02) (528G3) Bainbridge, NY	281			19		230	10			1	0	2	7.36	1.46	
(1V02) (528G6) Fonda, NY	261			5	-	230	15			0		0	2.2	2.12	
(1V02) (528G7) Catskill, NY	314		92.68%	23		254	17			6		1	5.88	10.57	16.39
(1V02) (528GT) Glens Falls, NY	561		93.58%	36		473	27			4	2	4	7.73	19.44	
(1V02) (528GV) Plattsburgh, NY	497		97.79%			427	44			2	1	4	3.76		9.17
(1V02) (528GW) Schenectady, NY	395		97.22%	11		352	12			1	1	0	3.75		5
(1V02) (528GX) Troy, NY	219		97.26%	6		191	8			0		0	4.17	0	
(1V02) (528GY) Clifton Park, NY	343		96.21%	13		292	20			6	2	1	4.83	13.4	
(1V02) (528GZ) Kingston, NY	514		98.44%	8		478	13	15	6	2		0	0.78	5.1	3.89
(1V02) (528QK) Saranac Lake, NY	166		97.59%	4	2.41%	150	8		4	0		0	1.68	3	6.11
(1V02) (528A6) Bath, NY HCS	25,900		97.14%			22,364	1,365			114					
(1V02) (528A5) Canandaigua, NY	5,537		96.12%			4,662	290			36				7.42	3.88
(1V02) (528A6) Bath, NY	12,049		98.96%	125		11,108	389			27	10	3	2.77	5.91	1.85
(1V02) (528G4) Elmira, NY	868			10		731	93			2		1	3.61	7.33	
(1V02) (528G8) Wellsville, NY	347		98.27%	6		308	15			0		0	2.85	4.33	
(1V02) (528GE) Rochester, NY	1,464		97.13%	42		1,214	92			4		0	0	4.3	
(1V02) (528QC) Rochester Calkins, NY	5,423			329		4,193	471			45	16	9	6.67	7.13	5.22
(1V02) (528QE) Coudersport, PA	56		91.07%			34	5			0		1	15.43		
(1V02) (528QF) Wellsboro, PA	156		94.87%	8		114	10			0		0	7.09	2.83	
(1V02) (528) Western New York HCS	29,470					25,696	1,478			179					
(1V02) (528) Buffalo, NY	22,327			787		19,116	1,227	1,197		165	60			5.48	
(1V02) (528A4) Batavia, NY	2,666		98.09%	51		2,376	130		32	7		5		4.26	
(1V02) (528GB) Jamestown, NY	622		98.87%	7		592	15		4	2		1	1.67	1.57	3.03
(1V02) (528GC) Dunkirk, NY	444		98.87%	5		421	9			0		0	0.32		
(1V02) (528GD) Niagara Falls, NY	366		96.72%	12		302	38			3		0	3.6	9.6	
(1V02) (528GK) Lockport, NY	377		98.41%	6		349	10			0		1	3.25	0	7.27
(1V02) (528GQ) Lackawanna, NY	622		97.43%	16		573	21			0		2	3.56	0	4.16
(1V02) (528GR) Olean, NY	567		96.47%	20		500	22		16	2		2	6.21	6.04	4.03
(1V02) (528QA) Buffalo Main Street, NY	1,023		99.90%	1	0.10%	1,020	0	2	1	0	0	0			
(1V02) (528QB) Packard, NY	456	456	100.00%	0	0.00%	447	6	3	0	0	0	0	4.39		

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Period Ending: February 2020			Days or Less 3		30 Days 5										
(4\/02\/F20A7\ Syrogyoo NV HOS	20.054	20.226	04.740/	1 620	E 260/	25 522	1 910	1.002	1.052	225	122	107	2.02	0.25	4.77
(1V02) (528A7) Syracuse, NY HCS (1V02) (528A7) Syracuse, NY	30,954 15,603			1,628 994	5.26% 6.37%	25,523 12,450	1,810 1,020	1,993 1,139	1,053 681	335 172	133 80			9.25 8.75	4.77 3.29
(1V02) (528G5) Auburn, NY	462			21		333	42	66	16	3	1	1	7.4	11.74	6.3
(1V02) (528G9) Tompkins County, NY	641		97.66%	15		564	32	30	12	0	1	2		13.19	
(1V02) (528GL) Massena, NY	834			7	0.84%	752	32	43	7	0	0			2.52	2.08
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	3,756			155		3,223	206	172	79	66	7	-	4.11	9.43	4.26
(1V02) (528GN) Binghamton, NY	2,587			63		2,247	139	138	43	17	2	_	2.51	4.64	4.91
(1V02) (528GO) Watertown, NY	1,291		_	61		1,054	76	100	44	11	5	1	1.25	6.87	10.95
(1V02) (528GP) Oswego, NY	503			6	1.19%	459	16		5	0	0	1	1.20	7.19	
(1V02) (528MA) Watertown DES	6		100.00%	0		6	0	0	0	0	0		'	0	
(1V02) (528QG) Erie West, NY	2,682		97.24%	74		2,399	118	91	58	10	1	5		0.23	3.85
(1V02) (528QH) South Salina, NY	642			2		610	19		2	0	0	-		0.20	0.00
(1V02) (528QI) Erie East, NY	918		78.54%	197		543	65	113	77	52	36	-		21.77	
(1V02) (528QN) Watertown 2, NY	1,029			33		883	45	68	29	32	0			4.86	3.63
(1V02) (526QN) Watertown 2, NY (1V02) (526) Bronx, NY HCS	21,706					19,018	1,010		373	82	35				
(1V02) (320) BIOTX, NY FIGS (1V02) (526) Bronx, NY (James J. Peters)	21,700	_	97.42%			18,513	984	1,117	373	79	35			6.13	
(1V02) (526) Bronx, NY (James J. Peters) (1V02) (526GA) White Plains, NY	21,155		98.90%	3		251	13		2	1	0			3.14	2.62
(1V02) (526GA) White Plains, NY (1V02) (526GB) Yonkers, NY	273		98.90%	3	1.10%	191	10		1	2	0	-		9.22	3.62
(1V02) (526GB) Folkers, NT (1V02) (526GD) Sunnyside, NY (Thomas P. Noona			100.00%	0	0.00%	63	10	5	0	0	0	0	_	12.5	
(1702) (526GD) Surinyside, NY (Thomas P. Noona Jr.)	П 71	/1	100.00%	0	0.00%	63	3	5	U	0	U	0	2.00	12.5	
(1V02) (561) New Jersey HCS	40,040	37,636	94.00%	2,404	6.00%	32,737	2,253	2,646	1,634	462	142	166	3.86	11.02	4.41
(1V02) (561) East Orange, NJ	20,725	19,305	93.15%	1,420	6.85%	16,661	1,209	1,435	955	255	94	116	5.22	11.31	4.59
(1V02) (561A4) Lyons, NJ	7,754	7,259	93.62%	495	6.38%	6,213	447	599	330	117	23	25	2.67	11.84	4.67
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,974	5,619	94.06%	355	5.94%	4,865	344	410	249	71	19	16	5.09	9.76	3.55
(1V02) (561GA) Hamilton, NJ	550	523	95.09%	27	4.91%	418	48	57	18	6	0	3	6.49	7.67	20.02
(1V02) (561GB) Elizabeth, NJ	182	182	100.00%	0	0.00%	176	6	0	0	0	0	0	0.84		1.6
(1V02) (561GD) Hackensack, NJ	1,738	1,712	98.50%	26	1.50%	1,583	83	46	24	1	1	0	2.06	3.82	2.18
(1V02) (561GE) Jersey City, NJ	352	343	97.44%	9	2.56%	319	13	11	9	0	0	0	0.91	5.5	5.73
(1V02) (561GF) Piscataway, NJ	584	582	99.66%	2	0.34%	572	6	4	2	0	0	0	0.74		1.97
(1V02) (561GH) Morristown, NJ	358	349	97.49%	9	2.51%	315	22	12	7	0	0	2	4.58	5.73	5.46
(1V02) (561GI) Tinton Falls, NJ	1,175	1,122	95.49%	53	4.51%	1,025	49	48	36	9	4	4	5.1	3.63	5.19
(1V02) (561GJ) Paterson, NJ	303	297	98.02%	6	1.98%	261	20	16	4	1	1	0	2.72	15.67	3.47
(1V02) (561GK) Sussex, NJ	345	343	99.42%	2	0.58%	329	6	8	0	2	0	0	0.71	22	3.15
(1V02) (620) Hudson Valley, NY HCS	19,352	18,691	96.58%	661	3.42%	16,269	1,198	1,224	501	111	24	25	5.04	5.07	2.87
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	4,786	4,688	97.95%	98	2.05%	4,224	219	245	82	13	2	1	4.6	3.83	2.18
(1V02) (620A4) Castle Point, NY	9,565	9,132	95.47%	433	4.53%	7,762	635	735	328	73	21	11	6.46	5.51	2.92
(1V02) (620BU) Montrose, NY - VADOM	28		100.00%	0	0.00%	27	1	0	0	0	0				
(1V02) (620GA) New City, NY	1,305		97.32%	35		1,139	82	49	26	6	0			4.09	4.76
(1V02) (620GB) Carmel, NY	610		97.70%	14		559	28	9	13	1	0	0		2.49	
(1V02) (620GD) Goshen, NY	1,116	1,080	96.77%	36	3.23%	935	86	59	20	7	1	8	3.82	7.32	4.47
(1V02) (620GE) Port Jervis, NY	823		98.54%	12		678	78	55	9	2	0	1	6.75		
(1V02) (620GF) Monticello, NY	466		98.07%	9	1.93%	391	33	33	7	1	0	1	1.89	6.72	6.12
(1V02) (620GG) Poughkeepsie, NY	476			19		410	28	19	13	6	0	0		7.26	
(1V02) (620GH) Eastern Dutchess, NY	168	163	97.02%	5	2.98%	135	8	20	3	2	0	0	5.57	7.04	0
(1V02) (620MA) IDES West Point	9		100.00%	0	0.00%	9	0	0	0	0	0	0		0	0
(1V02) (630) New York Harbor HCS	44,612	43,557	97.64%	1,055	2.36%	38,739	2,286	2,532	923	103	16	13	5.06	4.41	0.95
(1V02) (630) Manhattan, NY	19,783	19,313	97.62%	470	2.38%	17,114	1,063	1,136	416	44	5	5	5.85	3.94	1.02
(1V02) (6309AB) St. Albans, NY - CLC	4	. 4	100.00%	0	0.00%	4	0	0	0	0	0	0	0.25		
(1V02) (630A4) Brooklyn, NY	20,586	20,106	97.67%	480	2.33%	17,975	933	1,198	410	52	11	7	4.43	4.87	0.8
(1V02) (630A5) St. Albans, NY	3,174	3,107	97.89%	67	2.11%	2,741	234	132	61	5	0	1	5.2	3.89	0.26
(1V02) (630BV) Brooklyn, NY - VADOM	64	. 64	100.00%	0	0.00%	64	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	122	122	100.00%	0	0.00%	121	1	0	0	0	0	0	0.24	0	0
(1V02) (630GB) Staten Island, NY	879	841	95.68%	38	4.32%	720	55	66	36	2	0	0	4.82	9.33	2.4
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(1V02) (632) Northport, NY HCS	25,149	24,293	96.60%	856	3.40%	20,974	1,493	1,826	560	184	58	54	5.09	6.27	3.77
(1V02) (632) Northport, NY	21,160	20,427	96.54%	733	3.46%	17,570	1,277	1,580	472	158	54	49	6.82	6.34	2.31
(1V02) (632BU) Northport, NY - VADOM	96	96	100.00%	0	0.00%	95	1	0	0	0	0	0			
(1V02) (632GA) East Meadow, NY	1,282	1,216	94.85%	66	5.15%	1,039	86	91	47	18	1	0	3.24	8.9	12.81
(1V02) (632HA) Valley Stream, NY	244	235	96.31%	9	3.69%	212	10	13	5	3	1	0	4.84	70	1.78
(1V02) (632HB) Riverhead, NY	1,017	1,008	99.12%	9	0.88%	917	44	47	8	1	0	0	1.76	3.12	1.73
(1V02) (632HC) Bay Shore, NY	403	375	93.05%	28	6.95%	315	24	36	22	3	1	2	7.56		8.06
(1V02) (632HD) Patchogue, NY	825	815	98.79%	10	1.21%	721	45	49	6	1	1	2	2.89	10.31	5.05
(1V02) (632QA) Northport 1, NY - Mobile	101	100	99.01%	1	0.99%	91	6	3	0	0	0	1		5.74	
(1V02) (632QB) Northport 2, NY - Mobile	21	21	100.00%	0	0.00%	14	0	7	0	0	0	0	9.25	8.59	
(1V04) (460) Wilmington, DE HCS	17,611	16,805	95.42%	806	4.58%	14,482	1,102	1,221	557	140	50	59	4.88	8.77	4.36
(1V04) (460) Wilmington, DE	11,658	11,005	94.40%	653	5.60%	9,457	681	867	441	121	40	51	6.66	9.18	2.86
(1V04) (460GA) Sussex County, DE	1,545	1,504	97.35%	41	2.65%	1,287	102	115	29	7	5	0	3.88	7.94	4.72
(1V04) (460GC) Kent County, DE	1,366	1,290	94.44%	76	5.56%	1,095	107	88	56	10	4	6	5.46	13.38	11.39
(1V04) (460GD) Cape May County, NJ	442	439	99.32%	3	0.68%	408	20	11	2	1	0	0	1.82	2.4	2.76
(1V04) (460HE) Atlantic County, NJ	1,341	1,314	97.99%	27	2.01%	1,128	96	90	23	1	1	2	2.38	7.39	5.35
(1V04) (460HG) Cumberland County, NJ	1,259	1,253	99.52%	6	0.48%	1,107	96	50	6	0	0	0	2.94	3.2	1.45
(1V04) (503) Altoona, PA HCS	16,654	16,301	97.88%	353	2.12%	14,698	911	692	266	53	20	14	1.88	4.84	2.99
(1V04) (503) Altoona, PA (James E. Van Zandt)	9,645	9,408	97.54%	237	2.46%	8,457	498	453	183	33	12	9	2.13	5.02	2.71
(1V04) (503GA) Johnstown, PA	2,186	2,149	98.31%	37	1.69%	1,987	108	54	. 29	3	4	1	1.3	4.05	2.66
(1V04) (503GB) DuBois, PA	2,115	2,083	98.49%	32	1.51%	1,813	177	93	23	6	2	1	2.11	5.51	3.86
(1V04) (503GC) State College, PA	1,993	1,968	98.75%	25	1.25%	1,801	100	67	15	8	1	1	1.9	2.83	3.73
(1V04) (503GD) Huntingdon County, PA	365	354	96.99%	11	3.01%	327	15	12	. 6	3	1	1	1.54	7.99	2
(1V04) (503GE) Indiana County, PA	350	339	96.86%	11	3.14%	313	13	13	10	0	0	1	0.84	7.94	4.12
(1V04) (529) Butler, PA HCS	9,243	9,125	98.72%	118	1.28%	8,322	377	426	99	17	1	1	0.48	2.86	3.68
(1V04) (529) Duffy Road, PA (Abie Abraham)	6,563	6,453	98.32%	110	1.68%	5,713	340	400	91	17	1	1	0.85	2.98	3.91
(1V04) (529A4) New Castle Road, PA (Butler)	170	170	100.00%	0	0.00%	170	0	0	0	0	0	0			0.83
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	850	847	99.65%	3	0.35%	823	16	8	3	0	0	0	0.22	0.94	3.4
(1V04) (529GB) Lawrence County, PA	383	383	100.00%	0	0.00%	380	1	2	. 0	0	0	0	0.06	1.04	1.1
(1V04) (529GC) Armstrong County, PA	381	381	100.00%	0	0.00%	376	3	2	. 0	0	0	0	0.04	1.68	0.6
(1V04) (529GD) Clarion County, PA	286				0.70%	278	5	1	2	0	0	0	0.4		2.96
(1V04) (529GF) Cranberry Township, PA	610					582	12	13	3	0	0	0	0.23		
(1V04) (542) Coatesville, PA HCS	13,422	13,212	98.44%	210	1.56%	12,492	378	342	138	60	8	4	1.5	3.36	4
(1V04) (542) Coatesville, PA	11,302	11,110	98.30%	192	1.70%	10,511	299	300		55	8	2	1.38	3.36	4.2
(1V04) (542BU) Coatesville, PA - VADOM	708	708	100.00%	0	0.00%	674	27	7	0	0	0	0			0
(1V04) (542GA) Delaware County, PA	847	835	98.58%	12	1.42%	783	33	19	9	3	0	0	1.3	1.26	3.45
(1V04) (542GE) Spring City, PA	565	559	98.94%	6	1.06%	524	19	16	2	2	0	2	2.25	6.2	4.38
(1V04) (562) Erie, PA HCS	13,405	12,903	96.26%	502	3.74%	11,573	633	697	379	87	20	16	3.39	7.73	2.03
(1V04) (562) Erie, PA	9,793	9,385	95.83%	408	4.17%	8,389	442	554	304	74	16	14	3.71	7.64	1.85
(1V04) (562GA) Crawford County, PA	987	956	96.86%	31	3.14%	860	49	47	28	3	0	0	2.16	14.84	1.48
(1V04) (562GB) Ashtabula County, OH	814	762	93.61%	52	6.39%	680	36	46	38	9	3	2	6.93	0.85	3.23
(1V04) (562GC) McKean County, PA	237	236	99.58%	1	0.42%	221	9	6	1	0	0	0	1.32	7.67	3.89
(1V04) (562GD) Venango County, PA	721	719	99.72%	2	0.28%	656	44	19	2	0	0	0	1.46	3.71	2.81
(1V04) (562GE) Warren County, PA	853	845	99.06%	8	0.94%	767	53	25	6	1	1	0	2.58	4.54	2.28
(1V04) (595) Lebanon, PA HCS	29,510	28,615	96.97%	895	3.03%	25,718	1,466	1,431	617	162	51	65	2.31	4.78	3.65
(1V04) (595) Lebanon, PA	19,260	18,598	96.56%	662	3.44%	16,567	970	1,061	459	125	32	46	2.93	4.74	2.84
(1V04) (595GA) Cumberland County, PA	3,926	3,813	97.12%	113	2.88%	3,448	188	177	76	22	3	12	1.75	5.99	5.68
(1V04) (595GC) Lancaster County, PA	1,676	1,644	98.09%	32	1.91%	1,504	87	53	24	6	0	2	1.94	2.66	4.55
(1V04) (595GD) Berks County, PA	1,442	1,424	98.75%	18	1.25%	1,318	67	39	15	2	0	1	2.52	3.18	1.99
(1V04) (595GE) York, PA	2,646	2,585	97.69%	61	2.31%	2,367	126	92	36	6	16	3	1.83	6.05	4.77
(1V04) (595GF) Schuylkill County, PA	516	507	98.26%	9	1.74%	470	28	9	7	1	0	1	3.24		2.71
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	44	44	100.00%	0	0.00%	44	0	0	0	0	0	0	0.05		
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(1V04) (642) Philadelphia, PA HCS	38,220	36,181	94.67%	2,039	5.33%	31,544	2,160	2,477	1,202	431	204	202	5.01	8.5	2.56
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	29,887	28,116	94.07%	1,771	5.93%	24,260	1,738	2,118	1,038	384	179	170	5.94	8.47	2.68
(1V04) (642GA) Burlington County, NJ	2,102	2,066	98.29%	36	1.71%	1,918	92	56	28	5	1	2	3.46	3.21	0.92
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,761	2,645	95.80%	116	4.20%	2,322	163	160	63	29	11	13	3.86	9.89	2.18
(1V04) (642GD) Gloucester County, NJ	2,201	2,116	96.14%	85	3.86%	1,892	130	94	48	10	13	14	3.47	11.22	2.59
(1V04) (642GF) Camden, NJ	515	498	96.70%	17	3.30%	442	20	36	13	1	0	3	6.2	0	4.09
(1V04) (642GH) West Philadelphia, PA	251	237	94.42%	14	5.58%	207	17	13	12	2	0	0	4.23		7.33
(1V04) (642QA) Chestnut Street, PA	503		100.00%	0		503	0			0	0				
(1V04) (646) Pittsburgh, PA HCS	36,323			2,016			3,123			335	223		4.96		
(1V04) (646) Pittsburgh, PA	21,465			1,339			1,817			205	149		7.58	9.38	
(1V04) (646A4) Heinz, PA (H. John Heinz III)	6,972			384		5,585	480			73	34		4.57	8.1	
(1V04) (646GA) Belmont County, OH	1,770			32		1,495	141			2	3		2.12	6.91	
(1V04) (646GB) Westmoreland County, PA	1,571		97.45%	40		1,135	293			10	6		3.81	11.86	
(1V04) (646GC) Beaver County, PA	1,371			36		1,097	137			6	5	_	4.31	7.66	
(1V04) (646GD) Washington County, PA	1,618		91.22%	142		1,258	128			31	25	15	3.8 5.40	20.21	
(1V04) (646GE) Fayette County, PA (1V04) (693) Wilkes-Barre, PA HCS	1,556 22,879			914		1,264 19,801	983 983			161	57	4	5.49		
(1V04) (693) Wilkes-Barre, PA HCS (1V04) (693) Wilkes-Barre, PA	15,946			744		13,412	774			125	57		1.88 2.02	7.37 7.51	
(1V04) (693B4) Allentown, PA	4,282			143		3,896	124			32	5		1.31	7.06	
(1V04) (693GA) Sayre, PA	826			10		758	30			2	0	2	2.34	5.04	
(1V04) (693GB) Williamsport, PA	950			9		907	22			1	1	1	2.82	1.96	
(1V04) (693GC) Tobyhanna, PA	140			1	0.71%	135	2			0	0	0	1.21	0	
(1V04) (693GF) Columbia County, PA	269			6		260	2		1 4	1	0	1	2.18	-	4.48
(1V04) (693GG) Northampton County, PA	256		100.00%	0	0.00%	235	18	3	3 0	0	0	0	1.82	0	1.4
(1V04) (693QA) Wayne County, PA	210	209	99.52%	1	0.48%	198	11	(1	0	0	0	1.41		2
(1V05) (540) Clarksburg, WV HCS	16,826	16,226	96.43%	600	3.57%	14,515	871	840	407	120	31	42	3.37	6.44	6.06
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	13,603	13,081	96.16%	522	3.84%	11,728	696	657	345	108	31	38	2.54	6.44	6.77
(1V05) (540BU) Clarksburg, WV - VADOM	9	9	100.00%	0	0.00%	6	1	2	2 0	0	0	0			
(1V05) (540GA) Tucker County, WV	292	291	99.66%	1	0.34%	271	12	! 8	1	0	0	0	1.9		5.33
(1V05) (540GB) Wood County, WV	1,331	1,297	97.45%	34	2.55%	1,126	85	86	3 22	9	0	3	4.59	7.68	6.56
(1V05) (540GC) Braxton County, WV	540	521	96.48%	19	3.52%	496	10	15	19	0	0	0	3.41	10.33	1.23
(1V05) (540GD) Monongalia County, WV	995	976	98.09%	19	1.91%	843	64	. 69	15	3	0	1	6.21	0	3.27
(1V05) (540HK) Clarksburg, WV - Mobile	56	51	91.07%	5	8.93%	45	3	3	5	0	0	0	6.95	0.7	
(1V05) (512) Baltimore, MD HCS	39,029	36,342	93.12%	2,687	6.88%	31,802	2,091	2,449	1,489	576	252	370	2.99	13.37	8.9
(1V05) (512) Baltimore, MD	21,898		90.11%			16,721	1,345	1,667		467	204	288	5.22		
(1V05) (512A5) Perry Point, MD	6,323			269		5,519	279	256	134	56	21	58	2.21	15.32	
(1V05) (512GA) Cambridge, MD	1,651		97.88%	35		1,449	86		24	5	0	6	2.18	6.76	
(1V05) (512GC) Glen Burnie, MD	1,788			22		1,626	72			5	1	5	2.1	5.38	
(1V05) (512GD) Loch Raven, MD	2,976			121		2,445	172			23	9		1.76	7.79	
(1V05) (512GE) Pocomoke City, MD	536			5		439	45			2	0	0	2.91	14.17	
(1V05) (512GF) Eastern Baltimore County, MD	1,155		99.22%	9	0.78%	1,081	29			0	0		1.22		41.14
(1V05) (512GG) Fort Meade, MD	1,558			50		1,401	57	50		17	16		1.91	8.63	
(1V05) (512PA) 512PA (1V05) (512QA) Baltimore West Fayette Street, MD	10 1,134		50.00% 99.47%	5		1,118	5) ;	3	0	0	2		53.7 29.76	
(1V05) (613) Martinsburg, WV HCS	31,000								-	325	155				
(1V05) (613) Martinsburg, WV	22,259		93.94%			18,666	1,079			297	145	_		8.95	
(1V05) (613BU) Martinsburg, WV - VADOM	517		100.00%	0		496	13		3 0	0	0	0			0.64
(1V05) (613GA) Cumberland, MD	1,312		99.39%	8		1,133	95			0	1	0	2.33	6.77	
(1V05) (613GB) Hagerstown, MD	1,363		97.65%	32		1,203	65			3	1	1	2.98	2.49	
(1V05) (613GC) Stephens City, VA	2,045		97.95%	42		1,872	72			3	2	0	2.38	7.02	
(1V05) (613GD) Franklin, WV	66		100.00%	0		63	2		0	0	0	0	0.74	26	
(1V05) (613GE) Petersburg, WV	422		98.58%	6		393	12	. 11	3	3	0	0	1.29		
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(1V05) (613GF) Harrisonburg, VA	1,244	1,190	95.66%	54	4.34%	1,103	50	37	38	8	3	5	1.48	5.74	17.41
(1V05) (613GG) Fort Detrick, MD	1,772	1,684	95.03%	88	4.97%	1,420	115	149	70	11	3	4	5.13	8.22	4.13
(1V05) (688) Washington, DC HCS	44,212	43,014	97.29%	1,198	2.71%	40,479	1,121	1,414	794	223	108	73	1.28	4.58	2.27
(1V05) (688) Washington, DC	37,181	36,076	97.03%	1,105	2.97%	33,801	1,006	1,269	720	208	106	71	1.54	4.62	2.57
(1V05) (688GA) Fort Belvoir, VA	2,383	2,347	98.49%	36	1.51%	2,262	33	52	32	3	0	1	1.18	4.33	1.34
(1V05) (688GB) Southeast Washington, DC	180	176	97.78%	4	2.22%	171	3	2	3	1	0	0	0.44	0	6.68
(1V05) (688GD) Charlotte Hall, MD	1,038	1,034	99.61%	4	0.39%	1,006	22	6	4	0	0	0	0.59	2.06	0.1
(1V05) (688GE) Southern Prince Georges County, MD	2,083	2,071	99.42%	12	0.58%	2,007	24	40	10	0	1	1	0.28	3.72	0.76
(1V05) (688GF) Montgomery County, MD	867			30		776	22	39	18	11	1	0		6.1	5.31
(1V05) (688GG) Lexington Park, MD	426			3	0.70%	418	3	2	3	0	0	0	0.76	0.05	0.13
(1V05) (688QA) Franklin Street, DC	54			4	7.41%	38	8	4	4	0	0	0			6.35
(1V05) (517) Beckley, WV HCS	11,438			536		9,836	469								1.68
(1V05) (517) Beckley, WV	10,499		94.98%	527		9,034	401	537		73	35				1.17
(1V05) (517GB) Greenbrier County, WV	469			1	0.21%	422	25		1	0	0	•			6.77
(1V05) (517QA) Princeton, WV	470			8		380	43			2	0	·			5.36
(1V05) (581) Huntington, WV HCS	22,462					<u> </u>	1,344			145					
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	17,589	16,909	96.13%	680	3.87%	14,959	1,040	910	368	138	102	72	3.71	7.34	1.61
(1V05) (581GA) Prestonsburg, KY	1,542	1,495	96.95%	47	3.05%	1,330	84	81	38	3	0	6	6.17	2.35	6.97
(1V05) (581GB) Charleston, WV	2,766	2,734	98.84%	32	1.16%	2,402	189	143	23	2	5	2	3.56	3.5	3.52
(1V05) (581GG) Gallipolis, OH	371	367	98.92%	4	1.08%	349	14	4	2	2	0	0	1.71	4.5	4.48
(1V05) (581GH) Lenore, WV	183	181	98.91%	2	1.09%	145	17	19	2	0	0	0	4.94	56	0
(1V05) (581QA) Huntington Ninth Street, WV	11		100.00%	0	0.00%	11	0	0	0	0	0	0	0		
(1V06) (558) Durham, NC HCS	44,990					35,408	2,223			1,060	593		4.92		6.41
(1V06) (558) Durham, NC	26,335					20,188	1,340			706	438				4.01
(1V06) (558GA) Greenville, NC	8,728		87.95%			6,727	454			255	127	135			8.01
(1V06) (558GB) Raleigh, NC	2,047		95.85%	85		1,728	94			13	3	2	3.6		2.32
(1V06) (558GC) Morehead City, NC	1,482			96		1,173	82		65	21	5	5	4.02	16.13	
(1V06) (558GD) Durham County, NC	1,527		94.89%	78			61	71	47	25	5		0.75		6.61
(1V06) (558GE) Hillandale Road, NC	1,237		98.38%	20		1,105	55		16	4	0	-	2.75	9	7.00
(1V06) (558GF) Wake County, NC (1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,991 1,453		93.47% 98.55%	130		1,731 1,289	53 71			36	15		3.04	3.33	7.08 0.74
· / · /	35		100.00%	0		34	71	0		0	0			3.33	0.74
(1V06) (558GH) Clayton-East Raleigh, NC (1V06) (558QA) Brier Creek, NC	155		97.42%	4	2.58%	116	12			0	0			9.49	
(1V06) (565) Fayetteville, NC HCS	47,107			2,878			2,587			611		•			
(1V06) (565) Fayetteville, NC	10,009		97.16%			8,968	337			43	13		3.65		
(1V06) (565GA) Jacksonville, NC	2,316		97.06%			2,029	114			21	4	4	4.9		
(1V06) (565GC) Wilmington, NC	7,941		97.02%	237		6,689	507			45	9	·	3.47		2.39
(1V06) (565GD) Hamlet, NC	841			39		716	40			6	2		7.08		7.38
(1V06) (565GE) Robeson County, NC	1,034		97.58%	25		927	33			1	0				1.8
(1V06) (565GF) Goldsboro, NC	1,036			55		877	52			16	2	-	6.09		
(1V06) (565GG) Lee County, NC	1,386		95.67%	60		1,155	80		43	12	2		6.22		4.83
(1V06) (565GH) Brunswick County, NC	610			7	1.15%	542	41	20		2	0	0	3.05	19.8	
(1V06) (565GJ) Jacksonville 2, NC	519	517	99.61%	2	0.39%	480	24	13	2	0	0	0	2.33	0	
(1V06) (565GL) Cumberland County, NC	18,971	17,019	89.71%	1,952	10.29%	14,055	1,237	1,727	1,314	418	121	99	9.27	13.11	7.53
(1V06) (565GM) Jacksonville 3, NC	682	670	98.24%	12	1.76%	639	18	13	11	1	0	0			2.09
(1V06) (565MB) IDES Fort Bragg	79	79	100.00%	0	0.00%	52	20	7	0	0	0	0		4.34	5.44
(1V06) (565MD) IDES Camp Lejeune	124	124	100.00%	0	0.00%	123	0	1	0	0	0	0		0.36	0
(1V06) (565QA) Robeson Street, NC	639	631	98.75%	8	1.25%	630	0	1	0	0	0	8			
(1V06) (565QD) Raeford Road, NC	788	750	95.18%	38	4.82%	600	73	77	36	1	1	0		6.42	
(1V06) (565QE) Womack, NC	132		31.06%		68.94%		11	17	41	45	3				
(1V06) (590) Hampton, VA HCS	33,756	30,022	88.94%	3,734	11.06%	25,897	1,854		1,859	949	348				
(1V06) (590) Hampton, VA	28,265	25,127	88.90%	3,138	11.10%	21,670	1,530	1,927	1,487	816	291	544	22.06	15.65	6.92

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2020		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V06) (590BU) Hampton, VA - VADOM	27	27	100.00%	0	0.00%	27	0	(0	0	C	0			
(1V06) (590GB) Virginia Beach, VA	2,550	2,257	88.51%	293	11.49%	1,908	166	183	133	84	50	26	6.38	23.9	16.65
(1V06) (590GC) Albemarle, NC	731	723	98.91%	8	1.09%	651	31	41	7	1	C	0	4.72		1.02
(1V06) (590GD) Chesapeake, VA	1,942	1,831	94.28%	111	5.72%	1,615	119	97	70	26	7	7 8	4.71	4.92	11.36
(1V06) (590MA) IDES Portsmouth	76	15	19.74%	61	80.26%	9	3	3	3 49	12	C	0		44.84	
(1V06) (590MB) IDES Langley	104	. 24	23.08%	80	76.92%	13	4	7	70	10	C	0		40.33	
(1V06) (590MC) IDES Fort Eustis	61	18	29.51%	43	70.49%	4	1	13	3 43	0	C	0		34.38	38.12
(1V06) (637) Asheville, NC HCS	30,520	28,309	92.76%	2,211	7.24%	24,044	1,804	2,461	1,467	348	189	207	4.84	9.7	6.24
(1V06) (637) Asheville, NC (Charles George)	25,117	23,218	92.44%	1,899	7.56%	19,668	1,450	2,100	1,235	296	173	195	4.04	9.97	5.78
(1V06) (637BU) Asheville, NC - VADOM	5	5	100.00%	0	0.00%	5	0	(0	0	C	0			
(1V06) (637GA) Franklin, NC	1,132	1,031	91.08%	101	8.92%	928	47	56	68	22	7	7 4	5.33	8.22	17.87
(1V06) (637GB) Rutherford County, NC	1,166	1,086	93.14%	80	6.86%	894	94	98	61	12	4	3	6.88	6.24	6.4
(1V06) (637GC) Hickory, NC	3,100	2,969	95.77%	131	4.23%	2,549	213	207	7 103	18	5	5	5.88	7.1	3.98
(1V06) (652) Richmond, VA HCS	50,087	47,377	94.59%	2,710	5.41%	40,780	3,404	3,193	1,695	605	234	176	5.52	8.04	5.59
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	43,116		94.19%			34,889	2,926			571	221				
(1V06) (652GA) Fredericksburg, VA	2,298	2,266	98.61%	32	1.39%	1,953	188	125	26	5	1	0	3.99		
(1V06) (652GB) Fredericksburg 2, VA	2,007	1,958	97.56%	49	2.44%	1,686	134	138	43	4	2	0	3.75	6.34	3.91
(1V06) (652GE) Charlottesville, VA	1,949	1,884	96.66%	65	3.34%	1,693	98	93	3 44	16	4	1	2.75	9.88	2.14
(1V06) (652GF) Emporia, VA	717	659	91.91%	58	8.09%	559	58	42	38	9	6	5	7.27	3.41	14.9
(1V06) (658) Salem, VA HCS	28,398	27,282	96.07%	1,116	3.93%	24,055	1,656	1,571	696	253	97	7 70	3.53	8.08	2.26
(1V06) (658) Salem, VA	22,521	21,450	95.24%	1,071	4.76%	18,637	1,395	1,418	662	248	94	67	5.11	8.25	2.03
(1V06) (658BU) Salem, VA - VADOM	17	17	100.00%	0	0.00%	17	0	(0	0	C	0			
(1V06) (658GA) Tazewell, VA	411	410		1	0.24%	373	28	9	1	0	C	0	2.27	10.5	1.95
(1V06) (658GB) Danville, VA	1,539	1,520	98.77%	19	1.23%	1,385	68	67	7 14	3	1	1	2.44	4.6	3.81
(1V06) (658GC) Lynchburg, VA	1,501	1,490	99.27%	11	0.73%	1,354	99	37	9	2	C	0	1.79	7.11	2.98
(1V06) (658GD) Staunton, VA	1,010	1,003	99.31%	7	0.69%	952	29	22	6	0	C	1	2.6	1.62	1.25
(1V06) (658GE) Wytheville, VA	1,399		99.50%	7	0.50%	1,337	37			0	2		1.05		
(1V06) (659) Salisbury, NC HCS (1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	62,276 22,043		91.27% 93.99%			48,317 18,037	3,726 1,257			1,366 317	591 145				
(1V06) (659BY) Kernersville, NC	18,672	16.410	87.93%	2,253	12.07%	13,854	1,097	1,468	3 1,101	606	294	1 252	7.57	13.89	13.21
(1V06) (659BZ) South Charlotte, NC	18,837		91.02%			14,437	1,160			410	146				
(1V06) (659GA) North Charlotte, NC	2,724		93.98%	164		1,989	212			33	140			_	
(2V07) (508) Atlanta, GA HCS	71,999									984	203				
(2V07) (508) Atlanta, GA	31,829		93.02%	2,221	6.98%	25,204	1,857			568	85				
(2V07) (508GA) Fort McPherson, GA	6,024			245		5,287	239			67	27				
(2V07) (508GE) Oakwood, GA	3,378					3,083	103			28	2				
(2V07) (508GF) Austell, GA	1,084			6	0.55%	1,035	24			1	2	0		_	
(2V07) (508GG) Stockbridge, GA	2,304			19		2,121	95			2		,	2.49		
(2V07) (508GH) Lawrenceville, GA	3,010			42	1.40%	2,677	144			9		2		5.89	
(2V07) (508GI) Newnan, GA	1,706			27	1.58%	1,503	83			3		1	3.27	8.38	
(2V07) (508GJ) Blairsville, GA	1,158			24		1,015	45			4	1	1 3			
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	2,644		92.17%		7.83%	2,094	154			44	23	3 18			
(2V07) (508GL) Rome, GA	1,058	1,045	98.77%	13	1.23%	977	39	29	9 10	0	C	3	2.97	1.62	3.45
(2V07) (508GN) Covington, GA	102		100.00%	0	0.00%	102	0			0	C	0			0.22
(2V07) (508GO) Northeast Cobb County, GA	1,176		97.96%	24		1,073	47	32	2 12	9	2	2 1	3.29		
(2V07) (508GP) South Cobb County, GA	539			2		489	24			0		0			1.97
(2V07) (508QB) East Point, GA	504			4	0.79%	475	15			1				5.57	
(2V07) (508QC) Henderson Mill, GA	2,525		99.76%	6		2,448	44			0					1.46
(2V07) (508QD) Fulton County, GA	384			-	0.26%	274	78			0				4.01	
(2V07) (508QE) Gwinnett County, GA	1,364			11		1,263	35			2				_	2.27
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	11,210					8,854	576			246	63				
, ,, ,	,,_	3,332		,	. , , ,	2,221	1	1	1			1			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
r criou Lituing. I curuury 2020			Less 3		30 Days 3										
(2V07) (509) Augusta, GA HCS	29,237	27,374	93.63%	1,863	6.37%	24,124	1,425	1,825	1,008	409	188	258	4.68	11.06	7.16
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	12,812	11,741	91.64%	1,071	8.36%	10,204	647	890	488	282	133	168	0	12.53	2.01
(2V07) (509A0) Augusta Uptown, GA	13,131	12,482	95.06%	649	4.94%	11,076	613	793	407	112	50	80	5.46	8.06	7.99
(2V07) (509GA) Athens, GA	1,710	1,610	94.15%	100	5.85%	1,464	62	84	81	9	2	8	6.34	6.52	3.03
(2V07) (509GB) Aiken, SC	1,063	1,039	97.74%	24	2.26%	899	89	51	17	4	2	1	3.29	2.96	10.27
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	521	502	96.35%	19	3.65%	481	14	7	15	2	1	1	3.67	8.37	0.96
(2V07) (521) Birmingham, AL HCS	46,912	44,992	95.91%	1,920	4.09%	40,736	2,051	2,205	1,207	435	160	118	2.71	7.81	1.96
(2V07) (521) Birmingham, AL	22,576					19,290	968	1,241	663	245	104	65		9.15	1.89
(2V07) (521GA) Huntsville, AL	6,888			348		5,868	362	310		87	25	12		8.41	2.45
(2V07) (521GC) Florence, AL	1,420		99.79%		0.21%	1,334	56	27		0	0	0	2.04	0.03	0.69
(2V07) (521GD) Rainbow City, AL	1,043		99.23%	8	0.77%	923	73			1	0	0	2.83	0.78	2.62
(2V07) (521GE) Oxford, AL	1,621	1,613	99.51%		0.49%	1,506	52	55		1	1	1	0.99	1.88	2.63
(2V07) (521GF) Jasper, AL	922				0.76%	888	16			0	0	1	0.89	1.8	1.31
(2V07) (521GG) Bessemer, AL	930		94.84%	48	5.16%	1,167	21	42	32	13	1	0	7.55	4.29	2.48 0.87
(2V07) (521GH) Childersburg, AL (2V07) (521GI) Guntersville, AL	1,196		99.83% 99.33%	11	411111	1,167	63	31		0	0	2	0.5 2.54	2.04	2.29
(2V07) (521GJ) Birmingham 7th Avenue South, AL	6,766		95.09%	332		5,759	304	371	209	71	21	31	3.52	7.22	1.27
(2V07) (521QA) Callahan, AL	1,918			76		1,655	113	74		17	8	4		4.74	1.21
(2V07) (534) Charleston, SC HCS	54,733	1	98.78%			50,127	2,190			127	27			4.52	1.22
(2V07) (534) Charleston, SC (Ralph H. Johnson)	25,745					23,052	1,071	1,110		103	19		1.03	4.8	0.81
(2V07) (534BY) Savannah, GA	8,338		99.59%	34		7,787	325	192		6	4	0	1.35	2.47	1.93
(2V07) (534GB) Myrtle Beach, SC	2,289		99.69%	7	0.31%	2,160	76	46	6	1	0	0	1.11	6.55	1.97
(2V07) (534GC) Beaufort, SC	2,057	2,053	99.81%	4	0.19%	1,948	70	35	3	1	0	0	0.64	5.26	1.07
(2V07) (534GD) Goose Creek, SC	4,316	4,284	99.26%	32	0.74%	3,864	282	138	20	9	2	1	1.29	5	1.42
(2V07) (534GE) Hinesville, GA	4,444	4,428	99.64%	16	0.36%	4,305	93	30	12	3	1	0	0.91	2.27	0.83
(2V07) (534GF) Trident 1, SC	1,604	1,602	99.88%	2	0.12%	1,565	29	8	2	0	0	0	0.58	7.83	0.79
(2V07) (534QA) Market Commons, SC	4,900	4,838	98.73%	62	1.27%	4,432	221	185	54	4	1	3	0.92	4.85	1.97
(2V07) (534QB) Trident 2, SC	713	713	100.00%	0	0.00%	688	22	3	0	0	0	0		0	0.78
(2V07) (534QC) Charleston City Hall Lane, SC	327	327	100.00%	0	0.00%	326	1	0	0	0	0	0			0
(2V07) (544) Columbia, SC HCS	57,223					47,247	3,281	3,869		504	208			12.17	4.83
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	37,063	34,945	94.29%	2,118	5.71%	29,806	2,226	2,913	1,297	387	135	299	4.09	12.32	4.5
(2V07) (544BZ) Greenville, SC	6,950	6,624	95.31%	326		5,937	311	376	177	37	45	67	2.29	12.83	5.27
(2V07) (544GB) Florence, SC	2,604		98.46%	40	1.54%	2,376	108	80		6	2	4	1.7	10.94	3.49
(2V07) (544GC) Rock Hill, SC	2,718					2,425	151	90		8	5	7	4.87	5.69	3.02
(2V07) (544GD) Anderson, SC	3,023					2,410	222	202		45	15			9.93	11.38
(2V07) (544GE) Orangeburg, SC	1,343		- 00 000/	13	0.97%	1,238	49	43	12	1	0	0	1.62		3.33
(0) (07) (5.4405) 0										-					7.19
(2V07) (544GF) Sumter, SC	1,663	1,629	97.96%	34		1,441	121	67		9	2	1	3.16		2
(2V07) (544GG) Spartanburg, SC	1,663 1,622	1,629 1,599	97.96% 98.58%	34 23	1.42%	1,466	121 58	67 75	18	4	0	1	3.16 2.86	0.72	3
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile	1,663 1,622 237	1,629 1,599 206	97.96% 98.58% 86.92%	34 23 31	1.42% 13.08%	1,466 148	121 58 35	67 75 23	18 12	7	0 4	1 1 8	2.86	0.72 8.67	3
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS	1,663 1,622 237 24,094	1,629 1,599 206 22,737	97.96% 98.58% 86.92% 94.37%	34 23 31 1,357	1.42% 13.08% 5.63%	1,466 148 20,406	121 58 35 1,114	67 75 23 1,217	18 12 677	4 7 398	0 4	139	2.86	0.72 8.67 11.86	7.71
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson)	1,663 1,622 237 24,094 14,180	1,629 1,599 206 22,737 13,287	97.96% 98.58% 86.92% 94.37% 93.70%	34 23 31 1,357 893	1.42% 13.08% 5.63% 6.30%	1,466 148 20,406 11,842	121 58 35 1,114 676	67 75 23 1,217 769	18 12 677 417	4 7 398 305	0 4 143 86	139 85	2.86 2.87 2.43	0.72 8.67 11.86 12.76	7.71 6.72
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA	1,663 1,622 237 24,094 14,180 3,281	1,629 1,599 206 22,737 13,287 3,053	97.96% 98.58% 86.92% 94.37% 93.70% 93.05%	34 23 31 1,357 893 228	1.42% 13.08% 5.63% 6.30% 6.95%	1,466 148 20,406 11,842 2,673	121 58 35 1,114 676 172	67 75 23 1,217 769 208	18 12 677 417 129	4 7 398 305 52	0 4	139 85 24	2.86 2.87 2.43 3.96	0.72 8.67 11.86 12.76 12.78	7.71 6.72 10.17
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA	1,663 1,622 237 24,094 14,180	1,629 1,599 206 22,737 13,287 3,053	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 93.43%	34 23 31 1,357 893 228 130	1.42% 13.08% 5.63% 6.30% 6.95% 6.57%	1,466 148 20,406 11,842	121 58 35 1,114 676	67 75 23 1,217 769 208	18 12 677 417 129 88	4 7 398 305	0 4 143 86	139 85	2.87 2.43 3.96 2.36	0.72 8.67 11.86 12.76 12.78 8.39	7.71 6.72
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA	1,663 1,622 237 24,094 14,180 3,281 1,979	1,629 1,599 206 22,737 13,287 3,053 1,849	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 93.43% 97.78%	34 23 31 1,357 893 228 130	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22%	1,466 148 20,406 11,842 2,673 1,653	121 58 35 1,114 676 172	67 75 23 1,217 769 208 118	18 12 677 417 129 88 6	4 7 398 305 52 20	0 4 143 86	139 85 24 13	2.87 2.43 3.96 2.36 4.46	0.72 8.67 11.86 12.76 12.78	7.71 6.72 10.17 11.01
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA	1,663 1,622 237 24,094 14,180 3,281 1,979 631	1,629 1,599 206 22,737 13,287 3,053 1,849 617 1,438	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 93.43% 97.78% 98.43%	34 23 31 1,357 893 228 130 14	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22% 1.57%	1,466 148 20,406 11,842 2,673 1,653 600	121 58 35 1,114 676 172 78	67 75 23 1,217 769 208 118	18 12 677 417 129 88 6	4 7 398 305 52 20	0 4 143 86	139 85 24 13	2.87 2.43 3.96 2.36 4.46	0.72 8.67 11.86 12.76 12.78 8.39 1.55	7.71 6.72 10.17 11.01 4.9
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA	1,663 1,622 237 24,094 14,180 3,281 1,979 631 1,461	1,629 1,599 206 22,737 13,287 3,053 1,849 617 1,438	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 93.43% 97.78% 98.43%	34 23 31 1,357 893 228 130 14 23	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22% 1.57% 1.10%	1,466 148 20,406 11,842 2,673 1,653 600 1,320	121 58 35 1,114 676 172 78 9	67 75 23 1,217 769 208 118 8 46	18 12 677 417 129 88 6 12	4 7 398 305 52 20 2	0 4 143 86	139 85 24 13 3 5	2.86 2.87 2.43 3.96 2.36 4.46 2.75	0.72 8.67 11.86 12.76 12.78 8.39 1.55 4.85	7.71 6.72 10.17 11.01 4.9 3.05
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA	1,663 1,622 237 24,094 14,180 3,281 1,979 631 1,461 1,458	1,629 1,599 206 22,737 13,287 3,053 1,849 617 1,438 1,442 1,051	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 97.78% 98.43% 98.90% 95.20%	34 23 31 1,357 893 228 130 14 23 16	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22% 1.57% 1.10% 4.80%	1,466 148 20,406 11,842 2,673 1,653 600 1,320 1,351	121 58 35 1,114 676 172 78 9 72	67 75 23 1,217 769 208 118 8 46 32	18 12 677 417 129 88 6 12 14	4 7 398 305 52 20 2 3	0 4 143 86 23 9 3 3 2 17	139 85 24 13 3 5 0	2.87 2.43 3.96 2.36 4.46 2.75 1.39 4.57	0.72 8.67 11.86 12.76 12.78 8.39 1.55 4.85 3.5	7.71 6.72 10.17 11.01 4.9 3.05 2.71
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA	1,663 1,622 237 24,094 14,180 3,281 1,979 631 1,461 1,458 1,104	1,629 1,599 206 22,737 13,287 3,053 1,849 617 1,438 1,442 1,051 25,131	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 93.43% 97.78% 98.43% 98.90%	34 23 31 1,357 893 228 130 14 23 16 53	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22% 1.57% 1.10% 4.80% 6.92%	1,466 148 20,406 11,842 2,673 1,653 600 1,320 1,351	121 58 35 1,114 676 172 78 9 72 59	67 75 23 1,217 769 208 118 8 46 32	18 12 677 417 129 88 6 12 14	4 7 398 305 52 20 2 3 0	0 4 143 86 23 9 3 3 2 17	139 85 24 13 3 5 0 9	2.87 2.43 3.96 2.36 4.46 2.75 1.39 4.57	0.72 8.67 11.86 12.76 12.78 8.39 1.55 4.85 3.5	7.71 6.72 10.17 11.01 4.9 3.05 2.71 13.98
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA	1,663 1,622 237 24,094 14,180 3,281 1,979 631 1,461 1,458 1,104 27,000	1,629 1,599 206 22,737 13,287 3,053 1,849 617 1,438 1,442 1,051 25,131 6,049	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 97.78% 98.43% 98.90% 95.20% 91.57%	34 23 31 1,357 893 228 130 14 23 16 53 1,869	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22% 1.57% 1.10% 4.80% 6.92% 8.43%	1,466 148 20,406 11,842 2,673 1,653 600 1,320 1,351 967 22,047	121 58 35 1,114 676 172 78 9 72 59 48 1,343	67 75 23 1,217 769 208 118 8 46 32 36	18 12 677 417 129 88 6 12 14 11 1,191 371	4 7 398 305 52 20 2 3 0 16	0 4 143 86 23 9 3 3 2 17	139 85 24 13 3 5 0 9	2.86 2.87 2.43 3.96 2.36 4.46 2.75 1.39 4.57 5.22	0.72 8.67 11.86 12.76 12.78 8.39 1.55 4.85 3.5 7.4	7.71 6.72 10.17 11.01 4.9 3.05 2.71 13.98 6.08
(2V07) (544GG) Spartanburg, SC (2V07) (544HK) Columbia, SC - Mobile (2V07) (557) Dublin, GA HCS (2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA (2V07) (557GB) Albany, GA (2V07) (557GC) Milledgeville, GA (2V07) (557GE) Brunswick, GA (2V07) (557GF) Tifton, GA (2V07) (557HA) Perry, GA (2V07) (619) Central Alabama HCS (2V07) (619) Montgomery, AL (Central Alabama)	1,663 1,622 237 24,094 14,180 3,281 1,979 631 1,461 1,458 1,104 27,000 6,606	1,629 1,599 206 22,737 13,287 3,053 1,849 617 1,438 1,442 1,051 25,131 6,049	97.96% 98.58% 86.92% 94.37% 93.70% 93.05% 97.78% 98.43% 98.90% 95.20% 91.57% 93.91%	34 23 31 1,357 893 228 130 14 23 16 53 1,869 557 445	1.42% 13.08% 5.63% 6.30% 6.95% 6.57% 2.22% 1.57% 1.10% 4.80% 6.92% 8.43% 6.09%	1,466 148 20,406 11,842 2,673 1,653 600 1,320 1,351 967 22,047 5,091	121 58 35 1,114 676 172 78 9 72 59 48 1,343	67 75 23 1,217 769 208 118 8 46 32 36 1,741	18 12 677 417 129 88 6 12 14 11 1,191 371	4 7 398 305 52 20 2 3 0 16 412	0 4 143 86 23 9 3 3 2 17 141 53	139 85 24 13 3 5 0 9 125	2.86 2.87 2.43 3.96 2.36 4.46 2.75 1.39 4.57 5.22	0.72 8.67 11.86 12.76 12.78 8.39 1.55 4.85 3.5 7.4 10.95 9.99	7.71 6.72 10.17 11.01 4.9 3.05 2.71 13.98 6.08 6.58

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(2V07) (619GE) Monroe County, AL	371	355	95.69%	16	4.31%	319	14	22	12	4	0	0	2.29	0	10.63
(2V07) (619GF) Central Alabama Montgomery, AL	4,905	4,631	94.41%	274	5.59%	4,108	279	244	178	59	24	13	4.52	7.92	1.35
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	15	15	100.00%	0	0.00%	15	0	0	0	0	0	0			
(2V07) (619QA) Dothan 2, AL	1,463	1,403	95.90%	60	4.10%	1,270	44	89	36	19	2	3	3.03		8.87
(2V07) (619QB) Fort Benning, GA	2,097	1,997	95.23%	100	4.77%	1,826	66	105	52	16	9	23	4.45	32.06	1.64
(2V07) (679) Tuscaloosa, AL HCS	9,397	8,816	93.82%	581	6.18%	7,539	517	760	408	86	36	51	5.91	9.61	7.98
(2V07) (679) Tuscaloosa, AL	9,181	8,605	93.73%	576	6.27%	7,334	512	759	406	85	36	49	6.06	9.61	7.93
(2V07) (679BU) Tuscaloosa, AL - VADOM	17		100.00%	0	0.00%	17	0	0	0	0	0	0			
(2V07) (679GA) Selma, AL	135	130	96.30%	5	3.70%	125	4	1	2	1	0	2	-		18.86
(2V07) (679HK) Tuscaloosa, AL - Mobile	64		100.00%		0.00%	63	1	0	Ů			0	1111		
(2V08) (516) Bay Pines, FL HCS	78,115						4,205					227			
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	42,490				4.71%	35,409	2,425			352					
(2V08) (516BZ) Lee County, FL	17,823				5.03%	15,024	864	1,038		111					
(2V08) (516GA) Sarasota, FL	3,537	3,425			3.17%	3,000	175			15		2			
(2V08) (516GB) St. Petersburg, FL	791	758			4.17%	679	36				-	_		4.14	
(2V08) (516GC) Palm Harbor, FL	2,561	2,478			3.24%	2,161	143			16			7.20	1.42	
(2V08) (516GD) Bradenton, FL	4,137	3,732			9.79%	3,195	213			55					
(2V08) (516GE) Port Charlotte, FL	2,867	2,725			4.95%	2,336	202	187				16			11.1
(2V08) (516GF) Naples, FL	2,382				2.64%	2,104	112							4.24	
(2V08) (516GH) Sebring, FL	1,527	1,517				1,453	35					0			
(2V08) (546) Miami, FL HCS	47,903			3,125		40,074	2,138								
(2V08) (546) Miami, FL (Bruce W. Carter)	29,252					24,066	1,315								
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	12,703				5.90%	10,724	549		425	242					3.24
(2V08) (546GA) Miami Flagler, FL	38				2.63%	36	1	0	·	0	-	0	11.11		
(2V08) (546GB) Key West, FL	945					896	24	14			U				
(2V08) (546GC) Homestead, FL	1,812		96.25%		3.75%	1,549	100					10			
(2V08) (546GD) Pembroke Pines, FL	782		97.70%			686	37					1	2.56		
(2V08) (546GE) Key Largo, FL	263	256			2.66%	235	15					0			
(2V08) (546GF) Hollywood, FL	1,306		96.63%		3.37%	1,138	63					0		0.84	
(2V08) (546GH) Deerfield Beach, FL	802 50.003				1.00%	744	34								
(2V08) (548) West Palm Beach, FL HCS	50,093				3.55%		2,383								
(2V08) (548) West Palm Beach, FL	40,745				4.12%	34,416	2,093			274	-				
(2V08) (548GA) Fort Pierce, FL	1,789				1.12%	1,702	38					0	-		
(2V08) (548GB) Delray Beach, FL	1,976		97.52%		2.48%	1,740 2,042	96					3			
(2V08) (548GC) Stuart, FL (2V08) (548GD) Boca Raton, FL	2,051	2,050 1,135			0.05%	1,103	15	_			_	_	-	0.06	
(2V08) (548GD) Boca Raton, FL (2V08) (548GE) Vero Beach, FL					0.09%	939	63					0			
(2V08) (548GE) Vero Beach, FL (2V08) (548GF) Okeechobee, FL	1,055		99.43%		0.57%	651	28					0			
(2V08) (548QA) Port Saint Lucie, FL	633					529	45					1		8.07	
(2V08) (546QA) Port Saint Lucle, FL (2V08) (573) Gainesville, FL HCS	86,644				5.87%		5,648					· ·			
(2V08) (573) Gainesville, FL (Malcom Randall)	24,113		94.15%			19,701	1,413			257					
(2V08) (573) Gainesville, FL (Matcolff Karldali)	7,548				3.47%	6,437	410			64					
(2V08) (573BY) Jacksonville 1, FL	11,179		88.93%		11.07%	8,098	837	1,007		314					
(2V08) (573GA) Valdosta, GA	1,675				3.52%	1,382	110					1 1	3.48		
(2V08) (573GD) Ocala, FL	2,604	2,540			2.46%	2,241	170			20		3			
(2V08) (573GE) Saint Augustine, FL	2,732				6.81%	2,241	215					J			
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	8,716					7,364	524								
(2V08) (573GI) The Villages, FL	9,124	8,552	93.73%	572	6.27%	7,083	771	698	330	147	62	33	5.7	9.59	5.46
(2V08) (573GJ) St. Marys, GA	937	896	95.62%		4.38%	774	71	51							
(2V08) (573GK) Marianna, FL	1,088				0.74%	929	91	60			0	1		13.39	
	* * * *														
(2V08) (573GL) Palatka, FL	1,107	1,083	97.83%	24	2.17%	976	61	46	23	1	0	0	2.74	6.35	6.82

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2020		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
(2V08) (573GN) Perry, FL	273	273	100.00%	0	0.00%	268	4	1	0	0	0	0	0.73	0	0.76
(2V08) (573QA) Gainesville 1-16th Street, FL	253	253	100.00%	0	0.00%	246	4	3	0	0	0	0			0.74
(2V08) (573QB) Gainesville 2-98th Street, FL	543	517	95.21%	26	4.79%	434	32	51	22	4	0	0		5.47	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,261	1,169	92.70%	92	7.30%	899	66	204	50	0	8	34		12.35	6.3
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,138	1,106	97.19%	32	2.81%	957	86	63	29	3	0	0		3.87	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,120	1,001	89.38%	119	10.62%	815	81	105	85	29	4	1		8.96	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	18	16	88.89%	2	11.11%	6	3	7	1	1	0	0			
(2V08) (573QG) Jacksonville Southpoint, FL	5,417	5,136	94.81%	281	5.19%	4,407	419	310	126	79	49	27	5.08	9.68	9.07
(2V08) (573QH) Ocala West, FL	1,358	1,224	90.13%	134	9.87%	1,140	45	39	113	16	3	2		6.82	
(2V08) (573QJ) Jacksonville 2, FL	2,798	2,600	92.92%	198	7.08%	2,315	122	163	87	68	16	27	4.17	9.22	11.44
(2V08) (573QK) Lake City Commerce Drive, FL	903	902	99.89%	1	0.11%	798	83	21	1	0	0	0	2.72	. 0	
(2V08) (672) San Juan, PR HCS	70,237	67,129	95.57%	3,108	4.43%	60,285	3,527	3,317	1,821	687	329	271	3.29	7.93	5.21
(2V08) (672) San Juan, PR	49,575	47,104	95.02%	2,471	4.98%	42,322	2,434	2,348	1,385	567	286	233	3.77	8.29	4.91
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	8,235	8,046	97.70%	189	2.30%	7,313	416	317	120	50	13	6	2.12	5.64	2.81
(2V08) (672BZ) Mayaguez, PR	7,209		94.96%	363			401	401		58	28	22	3.3	7.26	
(2V08) (672GA) Saint Croix, VI	191	188	98.43%	3	1.57%	185	2	1	1	1	0	1	0.37	36.78	3.93
(2V08) (672GB) Saint Thomas, VI	236	226		10	4.24%	202	15		2	2	2	4	1.38	36.74	11.7
(2V08) (672GC) Arecibo, PR	2,175	2,140	98.39%	35	1.61%	1,893	126	121	30	4	0	1	2.87	10.86	4.88
(2V08) (672GD) Ceiba, PR	1,473	1,455	98.78%	18	1.22%	1,347	68	40	13	2	0	3	2.94	14.5	0.77
(2V08) (672GE) Guayama, PR	910	892	98.02%	18	1.98%	780	51	61	15	3	0	0	2.42	13.03	6.6
(2V08) (672QA) Comerio, PR	111	110	99.10%	1	0.90%	105	2	3	0	0	0	1	2.24		
(2V08) (672QB) Utuado, PR	69		100.00%	0	0.00%	42	12		0	0	0	0	9.05		
(2V08) (672QC) Vieques, PR	53	53	100.00%	0	0.00%	52	0	1	0	0	0	0	1.18	0	
(2V08) (673) Tampa, FL HCS	78,957	75,710	95.89%	3,247	4.11%	65,021	4,884	5,805	2,361	571	222	93	3.95	7.32	3.74
(2V08) (673) Tampa, FL (James A. Haley)	29,912	28,466	95.17%	1,446	4.83%	23,925	1,747	2,794	1,149	216	53	28	2.95	7.78	0.59
(2V08) (673BV) Tampa, FL - VADOM	12	. 12	100.00%	0	0.00%	12	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	6,660	6,485	97.37%	175	2.63%	5,647	421	417	108	56	7	4	3.15	5.53	5.35
(2V08) (673GB) Lakeland, FL	2,559	2,497	97.58%	62	2.42%	2,238	145	114	45	16	1	0	2.91	5.29	0
(2V08) (673GC) Brooksville, FL	2,923	2,890	98.87%	33	1.13%	2,449	218	223	27	3	2	1	3.68	3.85	4.03
(2V08) (673GF) Zephyrhills, FL	568	532	93.66%	36	6.34%	467	28	37	20	13	3	0	7.11	2.78	
(2V08) (673GG) South Hillsborough, FL	4,283	4,015	93.74%	268	6.26%	3,272	334	409	208	46	7	7	7.1	7.16	6.17
(2V08) (673GH) Lecanto, FL	2,275	2,261	99.38%	14	0.62%	2,164	47	50	14	0	0	0	1.14	5.1	1.49
(2V08) (673QA) Forty Sixth Street North, FL	1,970	1,969	99.95%	1	0.05%	1,592	269	108	1	0	0	0		2.88	5.94
(2V08) (673QB) Forty Sixth Street South, FL	10,353	9,962	96.22%	391	3.78%	8,749	683	530	254	58	56	23		8.31	2.56
(2V08) (673QC) West Lakeland, FL	2,304	2,069	89.80%	235	10.20%	1,687	185	197	169	50	13	3		5.4	9.24
(2V08) (673QD) Deer Park, FL	662	584	88.22%	78	11.78%	473	47	64	50	9	16	3		11.02	
(2V08) (673QE) Highway Nineteen, FL	525	489	93.14%	36	6.86%	392	39	58	14	1	17	4		10.25	
(2V08) (673QF) Winners Circle, FL	911	911	100.00%	0	0.00%	911	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	623	615	98.72%	8	1.28%	546	38	31	6	2	0	0			3.52
(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,231	3,185	98.58%	46	1.42%	2,886	136	163	35	8	2	1		4.22	
(2V08) (673QI) Medical View Lane, FL	330	329	99.70%	1	0.30%	291	20	18	1	0	0	0	0	4.88	2.64
(2V08) (673QJ) Hidden River, FL	8,856	8,439	95.29%	417	4.71%	7,320	527	592	260	93	45	19	4.97	10.19	2.14
(2V08) (675) Orlando, FL HCS	89,133	84,982	95.34%	4,151	4.66%	75,428	4,607	4,947	2,877	846	275	153	2.22	7.78	4.69
(2V08) (675) Orlando, FL	39,823	37,218	93.46%	2,605	6.54%	32,738	2,117	2,363	1,725	607	182	91	3.56	8.33	5.89
(2V08) (675BV) Lake Baldwin, FL - VADOM	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			
(2V08) (675GA) Viera, FL	17,354	16,839	97.03%	515	2.97%	14,736	1,034	1,069	369	90	35	21	1.52	6.93	3.97
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	9,694	9,405	97.02%	289	2.98%	8,537	484	384	210	47	15	17	2.32	6.53	0.68
(2V08) (675GC) Kissimmee, FL	1,549	1,509	97.42%	40	2.58%	1,334	98	77	30	8	1	1	2.74	0.03	7.8
(2V08) (675GD) Deltona, FL	1,377	1,371	99.56%	6	0.44%	1,285	52	34	6	0	0	0	1.18	1.31	2.63
(2V08) (675GE) Tavares, FL	1,891	1,873	99.05%	18	0.95%	1,682	122	69	11	4	0	3	3.39	3.63	2.96
(2V08) (675GF) Clermont, FL	1,188	1,162	97.81%	26	2.19%	1,047	71		20	3	0	3	2.7	3.94	15.12
(2V08) (675GG) Lake Baldwin, FL	11,858	11,340	95.63%	518	4.37%	10,159	444	737	423	59	25	11	1.43	8.07	5.24
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Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2020	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
renou Lituliig. resitualy 2020			Less 3		30 Days 3										
(2V08) (675QB) Port Orange, FL	4	3	75.00%	1	25.00%	2	1	0	1	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,554	2,484	97.26%	70	2.74%	2,352	76	56	39	17	10	4			3.71
(2V08) (675QD) Crossroads, FL	1,838	1,775	96.57%	63	3.43%	1,553	108	114	43	11	7	2		15.54	4.38
(2V09) (596) Lexington, KY HCS	27,303	26,184	95.90%	1,119	4.10%	22,209	1,845	2,130	912	175	32	0	2.89	7.95	2.22
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	11,492	11,222	97.65%			9,832	758	632				0	3.43	5.27	
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	11,111	10,326	92.93%	785	7.07%	8,227	831	1,268	641	120	24	0		9.61	2.58
(2V09) (596BU) Lexington-Leestown, KY - VADOM	38	38	100.00%	0	0.00%	38	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,248	2,202	97.95%	46	2.05%	1,889	161	152	25	16	5	0	0.00	4.61	5.76
(2V09) (596GB) Morehead, KY	572	572	100.00%	0	0.00%	558	11	3	0	0	0	0	0.57	2.22	
(2V09) (596GC) Hazard, KY	693			1	0.14%	666	18	8	1	0	0	0	1.09	2.26	
(2V09) (596GD) Berea, KY	1,149	1,132	98.52%	17	1.48%	999	66	67			0	0	2.53	5.27	2.92
(2V09) (603) Louisville, KY HCS	32,690					29,099	1,539	1,493				25			
(2V09) (603) Louisville, KY (Robley Rex)	17,249					14,690	1,046	1,131	299		20	14	0.19	4.34	4.84
(2V09) (603BU) Louisville, KY - VADOM	16		100.00%		0.0070	16	0	0			0	0			
(2V09) (603GA) Fort Knox, KY	1,915			27		1,786	63	39		5	1	0		2.95	
(2V09) (603GB) New Albany, IN	2,261	2,242	99.16%	19	0.84%	2,163	53	26	18	1	0	0	0.94	0.3	2.82
(2V09) (603GC) Shively, KY	2,606	2,590	99.39%	16	0.61%	2,436	81	73	12	4	0	0	1.78	1.85	1.99
(2V09) (603GD) Stonybrook, KY	2,243	2,213	98.66%	30	1.34%	2,117	54	42	21	9	0	0	1.25	5.29	1.1
(2V09) (603GE) Newburg, KY	2,674	2,625	98.17%	49	1.83%	2,402	137	86	28	12	2	7	2.4	9.61	6.25
(2V09) (603GF) Grayson County, KY	1,920	1,897	98.80%	23	1.20%	1,825	36	36	17	1	1	4	1.79	1.93	2.95
(2V09) (603GG) Scott County, IN	1,016	1,007	99.11%	9	0.89%	930	44	33	7	2	0	0	1.86	2.46	2.93
(2V09) (603GH) Carrollton, KY	747	743	99.46%	4	0.54%	691	25	27	4	0	0	0	1.28	3.44	0.32
(2V09) (603MA) IDES Fort Knox	43	43	100.00%	0	0.00%	43	0	0	0	0	0	0		0	0
(2V09) (614) Memphis, TN HCS	37,002					31,794	1,720	1,898							
(2)(00) (614) Mamphia TN	22 672	22 447	04.700/	4 000	5.30%	10.067	1,104	1,346	000	225	107	440	4 00	7.34	3.95
(2V09) (614) Memphis, TN	23,672					19,967					187	143			
(2V09) (614GA) Tupelo, MS	1,257	1,194	94.99%	63	5.01%	1,081	66	47	51	6	1	5	3.85	3.9	8.57
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR	1,257 583	1,194 572	94.99% 98.11%	63 11	5.01% 1.89%	1,081 524	66 32	47 16	51 7	6 3	1 0		3.85 2.57	3.9 3.72	8.57 5.45
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS	1,257 583 398	1,194 572 393	94.99% 98.11% 98.74%	63 11 5	5.01% 1.89% 1.26%	1,081 524 368	66 32 17	47 16 8	51 7 2	6 3 1	1 0	5 1 1	3.85 2.57 2.34	3.9 3.72 3.09	8.57 5.45 3.04
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN	1,257 583 398 417	1,194 572 393 406	94.99% 98.11% 98.74% 97.36%	63 11 5 11	5.01% 1.89% 1.26% 2.64%	1,081 524 368 389	66 32 17 8	47 16 8 9	51 7 2 11	6 3 1 0	1 0 1 0	5 1 1 0	3.85 2.57 2.34 1.75	3.9 3.72 3.09 0.42	8.57 5.45 3.04 4.49
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN	1,257 583 398 417 1,757	1,194 572 393 406 1,744	94.99% 98.11% 98.74% 97.36% 99.26%	63 11 5 11 13	5.01% 1.89% 1.26% 2.64% 0.74%	1,081 524 368 389 1,643	66 32 17 8 59	47 16 8 9 42	51 7 2 11 8	6 3 1 0 3	1 0 1 0 2	5 1 1 0 0	3.85 2.57 2.34 1.75 1.23	3.9 3.72 3.09 0.42 0.79	8.57 5.45 3.04 4.49 4.45
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN	1,257 583 398 417 1,757 6,186	1,194 572 393 406 1,744 6,011	94.99% 98.11% 98.74% 97.36% 99.26% 97.17%	63 11 5 11 13 175	5.01% 1.89% 1.26% 2.64% 0.74% 2.83%	1,081 524 368 389 1,643 5,334	66 32 17 8 59 370	47 16 8 9 42 307	51 7 2 11 8 145	6 3 1 0 3 19	1 0 1 0 2 5	5 1 1 0 0	3.85 2.57 2.34 1.75 1.23 2.26	3.9 3.72 3.09 0.42 0.79 7.81	8.57 5.45 3.04 4.49 4.45 5.77
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN	1,257 583 398 417 1,757 6,186 1,738	1,194 572 393 406 1,744 6,011 1,710	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39%	63 11 5 11 13 175 28	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61%	1,081 524 368 389 1,643 5,334 1,602	66 32 17 8 59 370	47 16 8 9 42 307 74	51 7 2 11 8 145	6 3 1 0 3 19	1 0 1 0 2 5	5 1 1 0 0 6	3.85 2.57 2.34 1.75 1.23 2.26 0.79	3.9 3.72 3.09 0.42 0.79 7.81 8.34	8.57 5.45 3.04 4.49 4.45 5.77 1.46
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN	1,257 583 398 417 1,757 6,186 1,738 523	1,194 572 393 406 1,744 6,011 1,710	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32%	63 11 5 11 13 175 28	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68%	1,081 524 368 389 1,643 5,334 1,602 474	66 32 17 8 59 370 34	47 16 8 9 42 307 74 20	51 7 2 11 8 145 16	6 3 1 0 3 19 11	1 0 1 0 2 5	5 1 1 0 0 6 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85	3.9 3.72 3.09 0.42 0.79 7.81 8.34	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR	1,257 583 398 417 1,757 6,186 1,738 523 310	1,194 572 393 406 1,744 6,011 1,710 509 295	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16%	63 11 5 11 13 175 28 14	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84%	1,081 524 368 389 1,643 5,334 1,602 474	66 32 17 8 59 370 34 15	47 16 8 9 42 307 74 20	51 7 2 11 8 145 16 14	6 3 1 0 3 19 11 0	1 0 1 0 2 5	5 1 1 0 0 6 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81	3.9 3.72 3.09 0.42 0.79 7.81 8.34	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN	1,257 583 398 417 1,757 6,186 1,738 523 310	1,194 572 393 406 1,744 6,011 1,710 509 295	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00%	63 11 5 11 13 175 28 14 15	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251	66 32 17 8 59 370 34 15	47 16 8 9 42 307 74 20 29	51 7 2 11 8 145 16 14 14	6 3 1 0 3 19 11 0 0	1 0 1 0 2 5 1 0	5 1 1 0 0 6 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00%	63 11 5 11 13 175 28 14 15 0	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251 161	66 32 17 8 59 370 34 15 15	47 16 8 9 42 307 74 20 29 0	51 7 2 11 8 145 16 14 14 0 728	6 3 1 0 3 19 11 0 0 0	1 0 1 0 2 5 1 0 1 0 37	5 1 1 0 0 6 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen)	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00% 97.56%	63 11 5 11 13 175 28 14 15 0 946 679	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977	66 32 17 8 59 370 34 15 15 0 2,161 1,456	47 16 8 9 42 307 74 20 29 0 2,016	51 7 2 11 8 145 16 14 14 0 728	6 3 1 0 3 19 11 0 0 0 166 113	1 0 1 0 2 5 1 0 1 0 37	5 1 1 0 0 6 0 0 0 0 0 15	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen)	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.56% 97.34%	63 11 5 11 13 175 28 14 15 0 946 679	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977	66 32 17 8 59 370 34 15 15 0 2,161 1,456	47 16 8 9 42 307 74 20 29 0 2,016 1,434	51 7 2 11 8 145 16 14 14 0 728 517	6 3 1 0 3 19 11 0 0 0 166 113	1 0 1 0 2 5 1 0 1 0 37 36	5 1 1 0 0 6 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00% 97.56% 97.34%	63 11 5 11 13 175 28 14 15 0 946 679 0 154	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 0.00% 2.64%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047	66 32 17 8 59 370 34 15 15 15 15 2,161 1,456	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296	51 7 2 11 8 145 16 14 14 0 728 517	6 3 1 0 3 19 11 0 0 0 166 113	1 0 1 0 2 5 1 0 1 0 37 36	5 1 1 0 0 6 0 0 0 0 0 15	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent)	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00% 97.56% 97.34%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 1.69%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14	51 7 2 11 8 145 16 14 14 0 728 517 0 129	6 3 1 0 3 19 11 0 0 0 0 166 113 0 23	1 0 1 0 2 5 1 0 1 0 37 36	5 1 1 0 0 0 6 0 0 0 0 15 13	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.56% 97.34% 100.00% 98.31% 100.00%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.646% 1.69% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9	6 3 1 0 3 19 11 0 0 0 166 113 0 23	1 0 1 0 2 5 1 0 1 0 37 36	5 1 1 0 0 0 6 0 0 0 0 15 13	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 2.09 3.88 3.93 1.15	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00% 97.56% 97.34% 100.00% 98.31% 100.00% 99.54%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 1.69% 0.00% 0.46%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5	6 3 1 1 0 3 19 11 0 0 0 0 166 113 0 23 0 0 0	1 0 1 0 2 5 1 0 1 0 37 36	5 1 1 0 0 0 6 0 0 0 0 15 13	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Norton, VA (2V09) (621GG) Morristown, TN	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.34% 100.00% 97.36% 98.31% 100.00% 99.54% 97.59%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 1.69% 0.00% 0.46% 2.41%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18	6 3 1 1 0 3 19 11 0 0 0 166 113 0 23 0 0 0 25	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 1 0 0	5 1 1 0 0 0 6 0 0 0 0 15 13	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36 4.04	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GG) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GI) Sevierville, TN (Dannie A. Carr) (2V09) (621GJ) Bristol, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 97.32% 95.16% 100.00% 97.56% 97.34% 100.00% 98.31% 100.00% 98.31% 100.00% 98.31%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.66% 0.00% 2.64% 1.69% 0.00% 2.44% 1.62%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254	66 32 17 8 59 370 34 15 15 15 2,161 1,456 12 327 35 11 29 119 42	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18	6 3 1 1 0 3 19 11 0 0 0 166 113 0 23 0 0 0 25	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 1 0 0	5 1 1 0 0 0 6 0 0 0 0 0 15 13	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36 4.04 1.84	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GC) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GI) Sevierville, TN (Dannie A. Carr) (2V09) (621GK) Campbell County, TN	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358 532	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336 528	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.34% 100.00% 97.36% 98.31% 100.00% 99.54% 99.59% 98.38% 99.25%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43 22	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 2.64% 1.69% 0.00% 0.46% 1.62% 0.75%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254 480	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119 42 28	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40 20	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18 19	6 3 1 1 0 3 19 11 0 0 0 0 166 113 0 23 0 0 0 25 3 1	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 0 0 0	5 1 1 0 0 0 0 0 0 0 0 15 13 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36 4.04 1.84 1.93	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0 4.3	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GG) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GI) Sevierville, TN (Dannie A. Carr) (2V09) (621GK) Campbell County, TN (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358 532 139	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336 528 139	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.56% 97.34% 100.00% 97.36% 98.31% 100.00% 99.54% 99.59% 99.25% 100.00%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43 22 4	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.64% 1.69% 0.00% 2.64% 1.69% 0.46% 0.00% 0.46% 0.75% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254 480 129	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119 42 28	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40 20 2	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18 19	6 3 1 0 3 19 11 0 0 0 0 166 113 0 23 0 0 0 25 3 1	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 1 0 0	5 1 1 0 0 0 0 0 0 0 15 13 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 2.09 3.88 3.93 1.15 1.36 4.04 1.84 1.93 1.38	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0 4.3	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Morristown, TN (2V09) (621GG) Morristown, TN (2V09) (621GJ) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QA) Jonesville, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358 532 139 135	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336 528 139	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.34% 100.00% 97.34% 100.00% 99.54% 99.59% 98.38% 99.25% 100.00%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43 22 4 0 0	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 2.64% 1.69% 0.00% 0.46% 2.41% 1.62% 0.75% 0.00% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254 480 129 132	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119 42 28 8	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40 20 2	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18 19 3 0 0	6 3 1 1 0 3 19 11 0 0 0 0 166 113 0 23 0 0 0 25 3 1 0 0	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 0 0 0	5 1 1 0 0 0 6 0 0 0 0 15 13 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36 4.04 1.84 1.93 1.38 0.86	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0 4.3	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN - VADOM (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GA) Rogersville, TN (2V09) (621GG) Morristown, TN (2V09) (621GG) Morristown, TN (2V09) (621GJ) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QB) Marion, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358 532 139 135	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336 528 139 135	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.56% 97.34% 100.00% 97.36% 98.31% 100.00% 99.54% 99.55% 100.00% 100.00%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43 22 4 0 0 0	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.64% 1.69% 0.00% 2.64% 1.69% 0.00% 0.46% 2.41% 1.62% 0.75% 0.00% 0.00%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254 480 129 132 38	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119 42 28 8 2 7	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40 20 2 1	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 55 18 19 3 0 0 0	6 3 1 1 0 3 19 11 0 0 0 0 166 113 0 23 0 0 0 25 3 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 0 0 0	5 1 1 1 0 0 0 6 0 0 0 1 15 13 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 2.09 3.88 3.93 1.15 1.36 4.04 1.84 1.93 1.38 0.86 8.71	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0 4.3	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45 4.89
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GG) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GG) Sevierville, TN (Dannie A. Carr) (2V09) (621GK) Campbell County, TN (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QB) Marion, VA (2V09) (621QC) Vansant, VA (2V09) (621QC) Vansant, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358 532 139 135 65 772	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336 528 139 135 65 744	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.34% 100.00% 97.36% 99.54% 100.00% 99.54% 100.00% 100.00% 100.00% 100.00%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43 22 4 0 0 0 28	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 1.69% 0.46% 2.41% 1.62% 0.75% 0.00% 0.00% 0.00% 3.63%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254 480 129 132 38 565	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119 42 28 8 2 7	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40 20 2 1 20 97	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18 19 3 0 0 0 27	6 3 1 0 3 19 11 0 0 0 0 0 166 113 0 23 0 0 0 25 3 1 0 0 0 1 1 0 0 1 0 1 0 1 0 1 0 1 0 1	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 0 0 0	5 1 1 0 0 0 6 0 0 0 0 15 13 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36 4.04 1.84 1.93 1.38 0.86 8.71	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0 4.3	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45 4.89
(2V09) (614GA) Tupelo, MS (2V09) (614GB) Jonesboro, AR (2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN (2V09) (614GE) Covington, TN (2V09) (614GF) Nonconnah Boulevard, TN (2V09) (614GG) Jackson, TN (2V09) (614GI) Dyersburg, TN (2V09) (614GN) Helena, AR (2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS (2V09) (621) Mountain Home, TN (James H. Quillen) (2V09) (621BU) Mountain Home, TN (William C. Tallent) (2V09) (621BY) Knoxville, TN (William C. Tallent) (2V09) (621GG) Norton, VA (2V09) (621GG) Morristown, TN (2V09) (621GG) Bristol, VA (2V09) (621GK) Campbell County, TN (2V09) (621QA) Jonesville, VA (2V09) (621QB) Marion, VA (2V09) (621QB) Marion, VA	1,257 583 398 417 1,757 6,186 1,738 523 310 161 38,717 25,546 79 5,824 593 661 1,085 1,782 1,358 532 139 135	1,194 572 393 406 1,744 6,011 1,710 509 295 161 37,771 24,867 79 5,670 583 661 1,080 1,739 1,336 528 139 135 65 744 145	94.99% 98.11% 98.74% 97.36% 99.26% 97.17% 98.39% 95.16% 100.00% 97.56% 97.34% 100.00% 97.59% 98.38% 99.25% 100.00% 100.00% 100.00% 96.37% 99.32%	63 11 5 11 13 175 28 14 15 0 946 679 0 154 10 0 5 43 22 4 0 0 0 28 1	5.01% 1.89% 1.26% 2.64% 0.74% 2.83% 1.61% 2.68% 4.84% 0.00% 2.44% 2.66% 0.00% 2.64% 1.69% 0.00% 0.46% 1.62% 0.75% 0.00% 0.00% 3.63% 0.68%	1,081 524 368 389 1,643 5,334 1,602 474 251 161 33,594 21,977 55 5,047 534 644 1,033 1,564 1,254 480 129 132 38	66 32 17 8 59 370 34 15 15 0 2,161 1,456 12 327 35 11 29 119 42 28 8 2 7	47 16 8 9 42 307 74 20 29 0 2,016 1,434 12 296 14 6 18 56 40 20 2 1	51 7 2 11 8 145 16 14 14 0 728 517 0 129 9 0 5 18 19 3 0 0 0 27	6 3 1 1 0 3 19 11 0 0 0 0 166 113 0 23 0 0 0 25 3 1 0 0 0 1 0 0 1 0 0 1 0 0 1 0 0 0 0 0	1 0 1 0 2 5 1 0 1 0 37 36 0 1 0 0 0 0 0 0 0 0 0	5 1 1 0 0 0 0 0 0 0 15 13 13 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0	3.85 2.57 2.34 1.75 1.23 2.26 0.79 3.85 4.81 3.52 4.31 2.09 3.88 3.93 1.15 1.36 4.04 1.84 1.93 1.38 0.86 8.71	3.9 3.72 3.09 0.42 0.79 7.81 8.34 1.1 18.6 5.02 5.04 5.27 0 0 5.77 4.37 0 4.3 5.96 1.32	8.57 5.45 3.04 4.49 4.45 5.77 1.46 2.13 6.12 2.05 0.82 3.64 0 0.5 0.83 3.23 4.45 4.89

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
Period Ending: February 2020			Days or Less 3		30 Days 5										
(2V09) (626) Nashville, TN	24,672	22,920	92.90%	1,752	7.10%	19,944	1,446	1,530	1,069	410	167	106	7.45	9.21	4.26
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	18,342	17,440	95.08%	902	4.92%	15,821	774	845	583	208	67	44	3.92	8.91	3.23
(2V09) (626GA) Dover, TN	502	467	93.03%	35	6.97%	411	29	27	15	4	12	4	10.64		11.99
(2V09) (626GC) Bowling Green, KY	1,208	1,141	94.45%	67	5.55%	963	84	94	53	7	5	2	3.76	10.21	10.47
(2V09) (626GE) Clarksville, TN	5,520	5,075	91.94%	445	8.06%	4,360	325	390	191	130	25	99	15.88	10.47	5.58
(2V09) (626GF) Chattanooga, TN	5,088	4,813	94.60%	275	5.40%	4,330	218	265	185	46	24	20	5.67	6.58	5.82
(2V09) (626GG) Tullahoma, TN	285	281	98.60%	4	1.40%	261	16	4	3	1	0	0	1.15	7.57	3.13
(2V09) (626GH) Cookeville, TN	1,567	1,471	93.87%	96	6.13%	1,311	67	93	65	16	6	9	7.11	2.8	6.11
(2V09) (626GJ) Hopkinsville, KY	1,652	1,510	91.40%	142	8.60%	1,305	101	104	56	52	21	13	16.22	12.79	6.09
(2V09) (626GK) McMinnville, TN	824	819	99.39%	5	0.61%	704	92	23	5	0	0	0	3.73	1.71	1.97
(2V09) (626GL) Roane County, TN	552	531	96.20%	21	3.80%	432	57	42	15	2	3	1	4.11	19.14	10.07
(2V09) (626GM) Maury County, TN	1,165	1,133	97.25%	32	2.75%	962	68	103	25	3	0	4	6.24	5.97	8.29
(2V09) (626GN) Athens, TN	538	485	90.15%	53	9.85%	432	22	31	26	23	2	2	9.34	7.33	14
(2V09) (626GO) International Plaza, TN	1,307	1,234	94.41%	73	5.59%	1,102	55	77	61	6	3	3	7.15	5.81	2.26
(2V09) (626GP) Gallatin, TN	867	855	98.62%	12	1.38%	800	32	23	10	0	1	1	1.13	1.29	0
(2V09) (626MA) IDES Fort Campbell	389	389	100.00%	0	0.00%	389	0	0	0	0	0	0		0	0.01
(2V09) (626QA) Albion Street, TN	996	921	92.47%	75	7.53%	813	43	65	63	8	1	3	8.38		0.4
(2V09) (626QB) Charlotte Avenue, TN	1,828	1,744	95.40%	84	4.60%	1,590	56	98	71	9	1	3	5.53	10.66	2.56
(2V09) (626QC) Pointe Centre, TN	1,628	1,541	94.66%	87	5.34%	1,380	71	90	50	19	5	13		11.38	6.29
(2V09) (626QD) Glenis Drive, TN	256	254	99.22%	2	0.78%	243	3	8	2	0	0	0			1.15
(2V09) (626QE) Glenis Drive 2, TN	83	83	100.00%	0	0.00%	83	0	0	0	0	0	0			0
(3V10) (538) Chillicothe, OH HCS	16,229	15,661	96.50%	568	3.50%	13,808	1,026	827	334	121	57	56	1.67	7.32	3.68
(3V10) (538) Chillicothe, OH	10,761	10,359	96.26%	402	3.74%	8,842	823	694	239	74	48	41	1.66	8.02	3.17
(3V10) (538GA) Athens, OH	1,020	1,013	99.31%	7	0.69%	945	51	17	4	2	0	1	1.54	2.86	1.89
(3V10) (538GB) Portsmouth, OH	1,229	1,195	97.23%	34	2.77%	1,120	42	33	17	7	2	8	1.98	4.02	2.61
(3V10) (538GC) Marietta, OH	720	689	95.69%	31	4.31%	652	22	15	17	12	2	0	1.4	6.84	5.18
(3V10) (538GD) Lancaster, OH	1,272	1,228	96.54%	44	3.46%	1,179	28	21	23	12	3	6	1.37	3.29	4.23
(3V10) (538GE) Cambridge, OH	793	755	95.21%	38	4.79%	691	34	30	29	8	1	0	1.47	6.28	7.14
(3V10) (538GF) Wilmington, OH	434	422	97.24%	12	2.76%	379	26	17	5	6	1	0	2.68	10.67	5.92
(3V10) (539) Cincinnati, OH HCS	35,274	33,423	94.75%	1,851	5.25%	29,274	1,827	2,322	1,125	346	190	190	2.72	10	3.04
(3V10) (539) Cincinnati, OH	21,336	19,928	93.40%	1,408	6.60%	17,240	1,177	1,511	819	273	173	143	2.47	12.17	1.85
(3V10) (5399AB) Fort Thomas CLC	14	14	100.00%	0	0.00%	14	0	0	0	0	0	0			0
(3V10) (539A4) Fort Thomas, KY	1,050	997	94.95%	53	5.05%	857	55	85	37	10	2	4		9.89	2.79
(3V10) (539GA) Bellevue, KY	1,311	1,286	98.09%	25	1.91%	1,211	41	34	17	2	0	6	3.85	1.91	5.63
(3V10) (539GB) Clermont County, OH	2,785	2,724	97.81%	61	2.19%	2,470	124	130	49	8	1	3	1.86	4.56	4.33
(3V10) (539GC) Dearborn, IN	1,772	1,751	98.81%	21	1.19%	1,630	64	57	16	3	1	1	1.19	3.73	2.25
(3V10) (539GD) Florence, KY	2,130	2,066	97.00%	64	3.00%	1,849	89	128	48	11	3	2	2.63	7.02	3.4
(3V10) (539GE) Hamilton, OH	1,904	1,844	96.85%	60	3.15%	1,588	109	147	30	14	2	14	5.67	7.39	7.31
(3V10) (539GF) Georgetown, OH	902	865	95.90%	37	4.10%	759	40	66	21	2	2	12	2.76	4.88	1.97
(3V10) (539QB) Highland Avenue, OH	1,467	1,384	94.34%	83	5.66%	1,168	88	128	58	16	4	5		6.35	
(3V10) (539QC) Vine Street, OH	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0	1		
(3V10) (539QD) Norwood, OH	596	557	93.46%	39	6.54%	481	40	36	30	7	2	0		9.97	3.92
(3V10) (541) Cleveland, OH HCS	81,539	77,838	95.46%	3,701	4.54%	65,978	5,347	6,513	2,742	551	166	242	5.75	7.38	4.41
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	32,060	30,568	95.35%	1,492	4.65%	25,278	2,176	3,114	1,132	214	65	81	8.53	7.24	3.62
(3V10) (541BY) Canton, OH	5,550	5,357	96.52%	193	3.48%	4,592	357	408	163	13	8	9	2.96	8.35	2.54
(3V10) (541BZ) Youngstown, OH	5,147	4,985	96.85%	162	3.15%	4,351	353	281	124	25	7	6	5.83	5	2.45
(3V10) (541GB) Lorain, OH	3,299	3,221	97.64%	78	2.36%	2,972	116	133	56	9	1	12	4.51	4.91	0.92
(3V10) (541GC) Sandusky, OH	1,748	1,668	95.42%	80	4.58%	1,443	134	91	39	29	2	10	6.45	8.77	5.21
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,117	4,041	98.15%	76	1.85%	3,783	154	104	56	15	4	1	1.22	3.05	1.25
(3V10) (541GE) McCafferty, OH	603	568	94.20%	35	5.80%	449	44	75	27	6	1	1	7.42	9.43	6.24
(3V10) (541GF) Lake County, OH	3,018	2,929	97.05%	89	2.95%	2,582	200	147	60	11	3	15	3.58	7.58	6.85
(3V10) (541GG) Akron, OH	7,821			424			585			70	9	12		8.47	
	1					1	1	1		1	1	1			

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			d in 30 Days or		d in Over 30 Days 5								III Days 13	III Days 14	iii Days 13
			Less 3												
(3V10) (541GH) East Liverpool, OH	1,193	1,168	97.90%	25	2.10%	1,069	42	57	18	3	2	2	2.05	5.98	3.6
(3V10) (541GI) Warren, OH	1,740	1,670	95.98%	70	4.02%	1,450	113	107	54	3	4	9	5.19	7.59	6.64
(3V10) (541GJ) New Philadelphia, OH	1,622	1,579	97.35%	43	2.65%	1,410	91	78	32	5	4	2	2.6	4.2	4.45
(3V10) (541GK) Ravenna, OH	1,641	1,582	96.40%	59	3.60%	1,372	108	102	40	7	4	8	6.14	8.79	3.35
(3V10) (541GL) Parma, OH	10,470	9,648	92.15%	822	7.85%	7,811	851	986	576	128	46	72	10.5	8.85	10.94
(3V10) (541GM) Cleveland Superior Avenue, OH	46	43	93.48%	3	6.52%	12	5	26	3	0	0	0			
(3V10) (541QA) Summit County, OH	16	16	100.00%	0	0.00%	15	0	1	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	1,024	1,021	99.71%	3	0.29%	1,013	6	2	0	0	1	2	19.07	0	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	213	193	90.61%	20	9.39%	178	5	10	10	10	0	0		7.38	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	211	184	87.20%		12.80%	164	7	13		3	5	0		9.74	
(3V10) (552) Dayton, OH HCS	28,388				4.21%	23,723	1,643			226					5.33
(3V10) (552) Dayton, OH	22,588				4.25%	18,830	1,333	1,466		194	17			5.73	4.18
(3V10) (552GA) Middletown, OH	1,533		93.87%		6.13%	1,229	80			13			0.0	10.62	6.83
(3V10) (552GB) Lima, OH	1,486				0.94%	1,391	51	30		5	0		0.61	3.15	2.6
(3V10) (552GC) Richmond, IN	1,330				2.48%	1,161	72			3	0	-	1.58	6.18	6.64
(3V10) (552GD) Springfield, OH	1,399		93.28%		6.72%	1,099	96			11	5	-	4.15	9.79	17.82
(3V10) (552MA) IDES Wright Patterson AFB	52		100.00%		0.00%	13	11			0				14	11.36
(3V10) (757) Columbus, OH HCS	33,460	31,074	92.87%	2,386		24,306	3,310	3,458	1,636	430	141	179	6.29	10.79	7.2
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	26,536	24,567	92.58%	1,969	7.42%	19,042	2,655	2,870		351	116	157	5.28	11.05	7.98
(3V10) (757GA) Zanesville, OH	1,268		93.22%	86	6.78%	948	108	126	74	9	1	2	7.53	7.21	6.58
(3V10) (757GB) Grove City, OH	1,323	1,264	95.54%	59	4.46%	972	161	131	45	11	1	2	6.75	10.32	4.65
(3V10) (757GC) Marion, OH	1,151	1,103	95.83%	48	4.17%	942	102	59	26	8	4	10	8.63	6.87	3.62
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	1,746	1,614		132	7.56%	1,299	158	157	87	28	13	4	9.56	7.9	7.59
(3V10) (757QC) Columbus Airport Drive, OH	1,436			92		1,103	126			23	6	4			7.26
(3V10) (506) Ann Arbor, MI HCS	35,336	33,833	95.75%	1,503	4.25%	30,262	1,790	1,781	1,062	247	112	82	3.64	6.41	4.17
(3V10) (506) Ann Arbor, MI	24,006		95.89%		4.11%	20,753	1,112			145	78	59		5.73	5.4
(3V10) (506GA) Toledo, OH	6,311					5,042	424			76	16	19			2.68
(3V10) (506GB) Flint, MI	1,587				0.57%	1,468	70			0	0	0	2.2	0.75	1.04
(3V10) (506GC) Jackson, MI	1,430		98.11%		1.89%	1,238	111	54		4	0		3.82		2.52
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	1,262	1,254	99.37%	8	0.63%	1,155	39	60	1	5	2	0		1.72	0.98
(3V10) (506QB) Green Road, MI	740	681	92.03%	59	7.97%	606	34	41	22	17	16	4		4.73	
(3V10) (515) Battle Creek, MI HCS	22,437	20,696	92.24%	1,741	7.76%	16,980	1,773	1,943	1,123	353	164	101	5.14	13.27	5.25
(3V10) (515) Battle Creek, MI	9,367	8,782	93.75%	585	6.25%	7,028	870	884	392	108	39	46	5.24	12.54	4.35
(3V10) (515BU) Battle Creek, MI - VADOM	74	52	70.27%	22	29.73%	41	4	7	21	1	0	0			
(3V10) (515BY) Wyoming, MI	9,306	8,326	89.47%	980		6,805	671	850	584	221	124	51	5.42		6.56
(3V10) (515GA) Muskegon, MI	1,499		96.66%		3.34%	1,293	79	77	38	10	1	1	4.94	5.54	2.58
(3V10) (515GB) Lansing South, MI	1,449		94.00%		6.00%	1,184	92			11	0	2	5.03		8.45
(3V10) (515GC) Benton Harbor, MI	741		97.71%		2.29%	628	57	39	14	2	0	1	3.39	14.03	5.14
(3V10) (515PA) Battle Creek, MI - PRRTP	1		100.00%			1	0	0	0	0	0				
(3V10) (553) Detroit, MI HCS	27,332				4.31%		1,800			167					4.65
(3V10) (553) Detroit, MI (John D. Dingell)	25,526		95.45%		4.55%	20,576	1,711	2,078		165	56				4.61
(3V10) (553GA) Yale, MI	866		100.00%		0.00%	844	18		0	0		-	0.65		0.02
(3V10) (553GB) Pontiac, MI	914		98.25%			787	71	40		2	0	0			8.55
(3V10) (553QA) Piquette Street, MI	26		100.00%			26	0	0	0	0	0	0	0		
(3V10) (583) Indianapolis, IN HCS (3V10) (583) Indianapolis, IN (Richard L.	41,978 32,116		97.54% 97.23%		2.46% 2.77%	37,044 27,975	2,037 1,711	1,866 1,540		214 191	31 29				4.73 5.55
Roudebush)	0.4		05.000/		4.040/			7			_			0.5	
(3V10) (583BU) Indianapolis, IN - VADOM	81				4.94%	66	4	,	7	0				6.5	
(3V10) (583GA) Terre Haute, IN	1,237		99.68%		0.32%	1,179	24			1	0		01.12		0.64
(3V10) (583GB) Bloomington, IN	981		100.00%		0.00%	920	36			0		0	1.68	3.84	0.23
(3V10) (583GC) Martinsville, IN	603				0.50%	589	9	2		0	0	1	0.8	1.71	1.93
(3V10) (583GD) Indianapolis West, IN	1,913	1,869	97.70%	44	2.30%	1,689	98	82	30	13	1	0	0.84	6.64	3.58

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			d in 30 Days or Less 3		d in Over 30 Days 5								iii Days 13	III Days 14	III Days 13
(3V10) (583GE) West Lafayette, IN	804	781	97.14%	23	2.86%	716	29	36	23	0	0	0	1.82	1.91	6.8
(3V10) (583GF) Wakeman, IN	1,254	1,219	97.21%	35	2.79%	1,160	31	28	26	8	1	0	1	3.73	3.3
(3V10) (583GG) Shelbyville, IN	638	630	98.75%	8	1.25%	555	32	43	8	0	0	0	0.53	4.86	4.56
(3V10) (583QA) Monroe County, IN	381	376	98.69%	5	1.31%	344	20	12	5	0	0	0			2.48
(3V10) (583QB) Indianapolis Meridian Street, IN	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	405	398	98.27%	7	1.73%	356	16	26	6	1	0	0			3.24
(3V10) (583QD) Indianapolis YMCA, IN	800	792	99.00%	8	1.00%	730	27	35	8	0	0	0		3.37	0
(3V10) (583QE) Cold Spring Road, IN	744	744	100.00%	0	0.00%	744	0	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	26,345	25,023	94.98%	1,322	5.02%	21,874	1,598	1,551	838	251	91	142	4.82	8.93	3.64
(3V10) (610) Marion, IN	6,369	5,983	93.94%	386	6.06%	5,295	337	351	194	113	31	48	2.91	10.37	2.7
(3V10) (610A4) Fort Wayne, IN	9,733	9,169	94.21%	564	5.79%	7,863	646	660	354	80	43	87	7.06	9.12	1.15
(3V10) (610BU) Marion, IN - VADOM	24	. 24	100.00%	0	0.00%	17	5	2	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	5,296	5,107	96.43%	189	3.57%	4,551	310	246	147	35	5	2	3.3	6.64	1.43
(3V10) (610GB) Muncie, IN	1,448	1,404	96.96%	44	3.04%	1,251	84	69	39	2	2	1	3.06	5.1	6.46
(3V10) (610GC) Goshen, IN	824	798	96.84%	26	3.16%	665	91	42	17	3	4	2	6	5.35	3.64
(3V10) (610GD) Peru, IN	766	726	94.78%	40	5.22%	639	38	49	31	6	2	1	6.14	9.12	2.67
(3V10) (610QA) Fort Wayne East State Boulevard, IN	1,884	1,811	96.13%	73	3.87%	1,592	87	132	56	12	4	1		13.15	5.68
(3V10) (610QB) Columbia Place, IN	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	20,873	20,343	97.46%	530	2.54%	17,987	1,113	1,243	444	69	13	4	1.82	5.07	3.3
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	11,528	11,141	96.64%	387	3.36%	9,777	633	731	326	49	10	2	1.96	5.32	0.38
(3V10) (655GA) Gaylord, MI	703	690	98.15%	13	1.85%	630	30	30	11	1	0	1	2.07	4.11	2.09
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	1,333	1,307	98.05%	26	1.95%	1,130	82	95	19	5	1	1	2.52	7.29	1.97
(3V10) (655GC) Oscoda, MI	482	475	98.55%	7	1.45%	438	18	19	7	0	0	0	1.15	4.94	3.84
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	843	822	97.51%	21	2.49%	752	35	35	16	5	0	0	1.23	4.22	3.19
(3V10) (655GE) Clare, MI	1,387	1,371	98.85%	16	1.15%	1,217	80	74	14	2	0	0	0.8	4.03	4.97
(3V10) (655GF) Bad Axe, MI	663	656	98.94%	7	1.06%	579	41	36	7	0	0	0	0.86	4.12	3.2
(3V10) (655GG) Cadillac, MI	1,051	1,049	99.81%	2	0.19%	961	45	43	2	0	0	0	1.75	2.08	1.6
(3V10) (655GH) Cheboygan County, MI	469	465	99.15%	4	0.85%	430	18	17	4	0	0	0	0.95	3.97	1.26
(3V10) (655GI) Grayling, MI	481	468	97.30%	13	2.70%	370	38	60	13	0	0	0	4.43	5.33	6.65
(3V10) (655QA) Saginaw Barnard Road, MI	1,933	1,899	98.24%	34	1.76%	1,703	93	103	25	7	2	0		0.29	4.01
(3V12) (550) Danville, IL HCS	16,086	15,533	96.56%	553	3.44%	14,176	740	617	348	95	57	53	2.34	7.14	1.47
(3V12) (550) Danville, IL	7,859	7,565	96.26%	294	3.74%	6,888	372	305	159	62	22	51	1.26	7.75	1.2
(3V12) (550BY) Peoria, IL (Bob Michel)	4,640	4,444	95.78%	196	4.22%	4,002	230	212	144	25	25	2	2.89	7.33	1.14
(3V12) (550GA) Decatur, IL	1,310	1,277	97.48%	33	2.52%	1,176	51	50	28	2	3	0	2.49	4.37	3.96
(3V12) (550GD) Springfield, IL	1,378	1,373	99.64%	5	0.36%	1,306	43	24	5	0	0	0	1.34	1.86	1.22
(3V12) (550GF) Mattoon, IL	534		96.07%	21	3.93%	479	24	10	8	6	7	0	8.72	1.43	
(3V12) (550GG) Bloomington, IL	365			4	1.10%	325	20			0		0	2.15	2.3	
(3V12) (537) Chicago, IL HCS	34,783					27,175	2,015			695					
(3V12) (537) Chicago, IL (Jesse Brown)	27,427				9.21%	21,223	1,530	2,147		554	227				3.04
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	5,240	4,863	92.81%	377	7.19%	4,224	322	317	210	134	19	14	3.41	14.38	5.16
(3V12) (537GA) Chicago Heights, IL	691		97.83%	15		602	45			2	1	1	3.97	0	4.34
(3V12) (537GD) Lakeside, IL	956	914	95.61%	42		766	69	79	39	2	1	0	5.91	0	4.55
(3V12) (537HA) Auburn Gresham, IL	469	450	95.95%	19	4.05%	360	49	41	16	3		0	6.75	0.5	5.17
(3V12) (556) North Chicago, IL HCS	24,660			578		21,135	1,463	1,484	443	85	19	31		6.16	1.94
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	21,718	21,186	97.55%	532	2.45%	18,491	1,303	1,392	411	73	18	30	3.33	6.28	1.42
(3V12) (556GA) Evanston, IL	570	552	96.84%	18	3.16%	485	40	27	15	3	0	0	3.1	2.76	6.37
(3V12) (556GC) McHenry, IL	1,473	1,458	98.98%	15	1.02%	1,318	97	43	7	6	1	1	4.55	2.24	2.71
(3V12) (556GD) Kenosha, WI	899	886	98.55%	13	1.45%	841	23	22	10	3	0	0	1.05	1.88	3.04
(3V12) (578) Hines, IL HCS	46,137	44,412	96.26%	1,725	3.74%	39,441	2,414	2,557	1,207	308	134	76	3.24	6.69	3.25
(3V12) (578) Hines, IL (Edward Hines Junior)	35,884	34,430	95.95%	1,454	4.05%	30,622	1,800	2,008	1,022	246	123	63	3.59	6.5	3.43

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			Complete d in 30 Days or Less 3		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
(3V12) (578GA) Joliet, IL	3,953	3,786	95.78%	167	4.22%	3,226	300	260	113	40	7	7	2.91	9.18	3
(3V12) (578GC) Kankakee County, IL	1,136	1,114	98.06%	22	1.94%	971	78	65	16	4	1	1	2.24	8.38	2.08
(3V12) (578GD) Aurora, IL	1,498	1,484	99.07%	14	0.93%	1,355	71	58	11	2	0	1	1.85		2.06
(3V12) (578GE) Hoffman Estates, IL	1,169	1,153	98.63%	16	1.37%	1,011	68	74	6	7	1	2	4.46	7.89	3.99
(3V12) (578GF) LaSalle, IL	1,069				2.25%	970			17	5	2	0	3.26		3.98
(3V12) (578GG) Oak Lawn, IL	1,428	1,400	98.04%	28	1.96%	1,286	58	56	22	4	0	2	3.14	8.19	2.57
(3V12) (585) Iron Mountain, MI HCS	10,334	10,099	97.73%	235	2.27%	8,825	666	608	184	29	13	9	3.1	5.38	2.63
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	6,608	6,427	97.26%	181	2.74%	5,488	492	447	149	18	10	4	4.62	5.11	2.34
(3V12) (585GA) Hancock, MI	534	530	99.25%	4	0.75%	496	22	12	1	3	0	0	1.62	8.03	0.89
(3V12) (585GB) Rhinelander, WI	969	957	98.76%	12	1.24%	851	55	51	9	2	0	1	2.66	3.61	6
(3V12) (585GC) Menominee, MI	418	412	98.56%	6	1.44%	353	28	31	3	2	0	1	4.29		1.27
(3V12) (585GD) Ironwood, MI	313	306			2.24%	280			3	1	2	1	3.59		4.01
(3V12) (585GF) Manistique, MI	235	230	97.87%	5	2.13%	213	6	11	4	1	0	0	2.96		0.55
(3V12) (585HA) Marquette, MI	747					674	30			2	1	2	2.22		2.79
(3V12) (585HB) Sault Saint Marie, MI	510					470	19				0	0	0.87		3.07
(3V12) (607) Madison, WI HCS	24,773					20,632					90				2.78
(3V12) (607) Madison, WI (William S. Middleton)	15,513				5.61%	12,473				183	86	14			2.71
(3V12) (607GC) Janesville, WI	969					834	98	·			1	0	5	0.98	0.97
(3V12) (607GD) Baraboo, WI	825					751	37				1	0	3.72		1.84
(3V12) (607GE) Beaver Dam, WI	729				_	655				1	0	0	1.8		0.92
(3V12) (607GF) Freeport, IL	500				_	422	43			0	0	0	4.48		0.46
(3V12) (607GG) Madison West, WI	2,322					2,036	158			3	1	1	4.13		4.58
(3V12) (607HA) Rockford, IL	3,915			-		3,461	237	161	47	8	1	0			3.33
(3V12) (676) Tomah, WI HCS	15,784					13,923				90	49	-			2.37
(3V12) (676) Tomah, WI	9,805					8,684	429				10				1.74
(3V12) (676GA) Wausau, WI	1,623					1,434	79			3	0	2	2.98		4.63
(3V12) (676GC) River Valley, WI	2,117		97.78%			1,842					0	2	3.88		
(3V12) (676GD) Wisconsin Rapids, WI	1,984					1,724				27	39		2.98		1.53
(3V12) (676GE) Clark County, WI	255					239				1	0				2.9
(3V12) (695) Milwaukee, WI HCS	48,897									511	228				
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	33,821		96.32%			29,173		1,768		244	110				2.18
(3V12) (695BU) Milwaukee, WI - VADOM	67		100.00%			62		1	0		0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	4,959		95.42%			4,179		250		66	56	14		13.43	4.94
(3V12) (695GA) Union Grove, WI	974					899					1	1	2.34		3.39
(3V12) (695GC) Cleveland, WI	1,008					877	46			7	3	2	4.04		9.85
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	8,030		89.98%			5,941	537			191	58	23			13.08
(3V12) (695PA) Milwaukee, WI - PRRTP	6		100.00%			2		4	0		0			15.83	
(3V12) (695QA) Milwaukee MLK Drive, WI	32		100.00%			32		0			0	0			
(3V15) (589A4) Columbia, MO HCS	23,292		93.66%					1,675	946	318	131	82	6.18	7.1	12.45
(3V15) (589A4) Columbia, MO (Harry S. Truman)	16,766		93.71%			13,257	1,159				84	61	8.93		11.1
(3V15) (589BX) Columbia, MO - VADOM	1		100.00%			1	0	0			0	0			
(3V15) (589G8) Jefferson City, MO	1,407		95.74%			1,221	58	-	-	10	1	1	2.49	4.46	9.28
(3V15) (589GE) Kirksville, MO	495					439					0	0	2.57		4.47
(3V15) (589GF) Fort Leonard Wood, MO	1,342					932		115		46	25	4	8.61		25.13
(3V15) (589GH) Lake of the Ozarks, MO	743					580				14	4	2			20.49
(3V15) (589GX) Mexico, MO	507					443			9		1	0	2.68		7.25
(3V15) (589GY) St. James, MO	533					406				9	12				8.23
(3V15) (589JA) Sedalia, MO	676					573					0	0	2.48		11.97
(3V15) (589JD) Marshfield, MO	822					683	63			-	4	0			9.54
(3V15) (589) Kansas City, MO HCS	29,949														
(3V15) (589) Kansas City, MO	21,327					18,243				124	36	21	3.65		2.54
(3V15) (589G1) Warrensburg, MO	1,280					1,167	1,063				2		2.14		2.16
(3V15) (589GB) Belton, MO	859					796				0	0	2			1.01
(04 10) (0030D) Delicili, MO	009	049	JJ.04 /0	10	1.1070	190			0		0		2.42	1.50	1.01

Measured from Preferred Date For the Reporting Period Ending: February 2020		Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time in Days 13	in Days 14	
(3V15) (589GC) Paola, KS	294	292	99.32%	2	0.68%	265	19	8	2	0	0	0	2.12		2.44
(3V15) (589GD) Nevada, MO	613	608	99.18%	5	0.82%	589	14	5	0	5	0	0	0.86	0	1.05
(3V15) (589GZ) Cameron, MO	225	219	97.33%	6	2.67%	196	10	13	5	0	1	0	4.89	0	1.68
(3V15) (589HK) Kansas City, MO - Mobile	72	71	98.61%	1	1.39%	70	1	0	1	0	0	0	0.81		
(3V15) (589JB) Excelsior Springs, MO	677	670	98.97%	7	1.03%	601	39			2	0	1	4	6.38	3.37
(3V15) (589JC) Shawnee, KS	954	945	99.06%	9	0.94%	852	58			2	0	1	2.76	6.67	0
(3V15) (589JF) Honor, MO	3,242	3,170	97.78%	72	2.22%	2,937	111	122	59	9	0	4	4.11	7.09	2.18
(3V15) (589MC) IDES Whiteman AFB	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(3V15) (589QA) Overland Park, KS	402		100.00%	0	0.00%	393	8		0	0	0	, and the same of		0.46	
(3V15) (589A5) Eastern Kansas HCS	22,353	21,586		767		18,817	1,378					36			
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	10,408	10,031		377	3.62%	8,714	651			77					
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	8,101	7,852	96.93%	249	3.07%	6,977	473	402	183	51	12	3	4.42	5.04	3.26
(3V15) (589BU) Leavenworth, KS - VADOM	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0			
(3V15) (589G9) Ft. Riley	2	2	100.00%	0	0.00%	0	2	0	0	0	0	0		10.5	
(3V15) (589GI) St. Joseph, MO	853	825	96.72%	28	3.28%	717	32	76	20	3	1	4	9.57	2.7	3.79
(3V15) (589GJ) Wyandotte County, KS	329	326	99.09%	3	0.91%	311	8	7	3	0	0	0	2.29		0.91
(3V15) (589GM) Chanute, KS	57	56	98.25%	1	1.75%	42	6	8	1	0	0	0	4.82		5.29
(3V15) (589GP) Garnett, KS	21	21	100.00%	0	0.00%	20	0	1	0	0	0	0	2.5		3
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,723	1,640	95.18%	83	4.82%	1,393	97	150	61	17	3	2	5.86	5.61	7.75
(3V15) (589GU) Lawrence, KS	248	236	95.16%	12	4.84%	204	9	23	9	2	0	1	7.02	0	3.96
(3V15) (589GV) Fort Scott, KS	202	194	96.04%	8	3.96%	187	7	0	6	2	0	0	1		6.89
(3V15) (589JE) Platte City, MO	277	271	97.83%	6	2.17%	230	20	21	3	2	1	0	3.1	8.3	4.33
(3V15) (589MA) Ft. Riley DES Clinic	114	114	100.00%	0	0.00%	13	66	35	0	0	0	0		13.64	13.45
(3V15) (589MD) IDES Fort Leavenworth	12	12	100.00%	0	0.00%	3	7	2	0	0	0	0		11.08	
(3V15) (589A7) Wichita, KS HCS	18,734	18,042		692			1,028	1,061	520	110	43	19			4.13
(3V15) (589A7) Wichita, KS (Robert J. Dole)	15,042	14,460	96.13%	582			864	863	446	86	36	14	3.42	6.59	3.63
(3V15) (589G2) Dodge City, KS															
	345	342		3		318				3	0	0	1.38	3.11	
(3V15) (589G3) Liberal, KS	44	36	81.82%	8	18.18%	34	0	2	4	1	0	0 2	1.38 27.45	3.11 3.5	7.4
(3V15) (589G4) Hays, KS	44 423	36 404	81.82% 95.51%	8 19	18.18% 4.49%	34 335	0 28	2	4	1 5	0 1 2	0 2	1.38 27.45 7.45	3.11 3.5 5.67	7.4 3.09
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS	44 423 397	36 404 380	81.82% 95.51% 95.72%	8 19 17	18.18% 4.49% 4.28%	34 335 353	0 28 12	2 41 15	4 11 9	1 5 6	1	0 2 1 1	1.38 27.45 7.45 3.07	3.11 3.5 5.67 2.37	7.4 3.09 7.6
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS	44 423 397 507	36 404 380 501	81.82% 95.51% 95.72% 98.82%	8 19 17 6	18.18% 4.49% 4.28% 1.18%	34 335 353 454	0 28 12 26	2 41 15 21	4 11 9 6	1 5 6 0	1 0	0 2 1 1	1.38 27.45 7.45 3.07 2.36	3.11 3.5 5.67 2.37 3.39	7.4 3.09 7.6 2.05
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS	44 423 397 507 820	36 404 380 501 790	81.82% 95.51% 95.72% 98.82% 96.34%	8 19 17	18.18% 4.49% 4.28% 1.18% 3.66%	34 335 353 454 733	0 28 12 26 33	2 41 15 21 24	4 11 9 6 23	1 5 6 0 5	1 0	0 2 1 1 0	1.38 27.45 7.45 3.07 2.36 1.44	3.11 3.5 5.67 2.37 3.39 1.03	7.4 3.09 7.6 2.05 8.71
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB	44 423 397 507 820 15	36 404 380 501 790 15	81.82% 95.51% 95.72% 98.82% 96.34% 100.00%	8 19 17 6 30	18.18% 4.49% 4.28% 1.18% 3.66% 0.00%	34 335 353 454 733 9	0 28 12 26 33 4	2 41 15 21 24 2	4 11 9 6 23	1 5 6 0 5	1 0 1 0	0 2 1 1 0 1	1.38 27.45 7.45 3.07 2.36 1.44	3.11 3.5 5.67 2.37 3.39	7.4 3.09 7.6 2.05
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS	44 423 397 507 820 15	36 404 380 501 790 15	81.82% 95.51% 95.72% 98.82% 96.34% 100.00%	8 19 17 6 30 0	18.18% 4.49% 4.28% 1.18% 3.66% 0.00%	34 335 353 454 733 9	0 28 12 26 33 4	2 41 15 21 24 2	4 11 9 6 23 0	1 5 6 0 5 0	1 0 1 0 0	0 2 1 1 0 1 0 0	1.38 27.45 7.45 3.07 2.36 1.44	3.11 3.5 5.67 2.37 3.39 1.03 5.07	7.4 3.09 7.6 2.05 8.71
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS	44 423 397 507 820 15 11	36 404 380 501 790 15 11	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 100.00%	8 19 17 6 30 0	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39%	34 335 353 454 733 9 11	0 28 12 26 33 4 0 53	2 41 15 21 24 2 0 77	4 11 9 6 23 0 0	1 5 6 0 5 0 0	1 0 1 0 0 0	0 2 1 1 0 1 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44	3.11 3.5 5.67 2.37 3.39 1.03 5.07	7.4 3.09 7.6 2.05 8.71 11
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS	44 423 397 507 820 15 11 1,130	36 404 380 501 790 15 11 1,103	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61%	8 19 17 6 30 0 0 27 540	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39%	34 335 353 454 733 9 11 973	0 28 12 26 33 4 0 53	2 41 15 21 24 2 0 77 1,188	4 11 9 6 23 0 0 21	1 5 6 0 5 0 0 4 116	1 0 1 0 0 2 25	0 2 1 1 0 1 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44	3.11 3.5 5.67 2.37 3.39 1.03 5.07	7.4 3.09 7.6 2.05 8.71 11
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL	44 423 397 507 820 15 11 1,130 21,043 8,063	36 404 380 501 790 15 11 1,103 20,503 7,903	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02%	8 19 17 6 30 0 0 27 540	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98%	34 335 353 454 733 9 11 973 17,952 6,899	0 28 12 26 33 4 0 53 1,363	2 41 15 21 24 2 0 77 1,188 489	4 11 9 6 23 0 0 0 21 387	1 5 6 0 5 0 0 4 116	1 0 1 0 0 2 25	0 2 1 1 0 1 0 0 0 12	1.38 27.45 7.45 3.07 2.36 1.44	3.11 3.5 5.67 2.37 3.39 1.03 5.07	7.4 3.09 7.6 2.05 8.71 11
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP	44 423 397 507 820 15 11 1,130 21,043 8,063	36 404 380 501 790 15 11 1,103 20,503 7,903	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00%	8 19 17 6 30 0 0 27 540 160	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 2.39% 2.57% 1.98% 0.00%	34 335 353 454 733 9 11 973 17,952 6,899	0 28 12 26 33 4 0 53 1,363 515	2 41 15 21 24 2 0 77 1,188 489	4 11 9 6 23 0 0 21 387 108	1 5 6 0 5 0 0 4 116 34	1 0 1 0 0 2 25 17	0 2 1 1 0 1 0 0 0 12 1 1	1.38 27.45 7.45 3.07 2.36 1.44 2.48 4.56	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19%	8 19 17 6 30 0 0 27 540	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188	0 28 12 26 33 4 0 53 1,363 515 6	2 41 15 21 24 2 0 77 1,188 489 6	4 11 9 6 23 0 0 0 21 387 108 0 217	1 5 6 0 5 0 0 4 116 34 0	1 0 1 0 0 2 25 17 0	0 2 1 1 0 0 0 0 12 1 0 6	1.38 27.45 7.45 3.07 2.36 1.44 2.48 4.56	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84%	8 19 17 6 30 0 0 27 540 160 0 308	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624	0 28 12 26 33 4 0 53 1,363 515 6 495	2 41 15 21 24 2 0 77 1,188 489 6 411	4 11 9 6 23 0 0 21 387 108 0 217	1 5 6 0 5 0 0 4 116 34	1 0 1 0 0 2 25 17 0 5	0 2 1 1 0 1 0 0 0 12 1 1 0 6	1.38 27.45 7.45 3.07 2.36 1.44 2.48 4.56	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 98.93%	8 19 17 6 30 0 0 27 540 160 0 308 1	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624	0 28 12 26 33 4 0 53 1,363 515 6 495	2 41 15 21 24 2 0 77 1,188 489 6 411 6	4 11 9 6 23 0 0 0 21 387 108 0 217	1 5 6 0 5 0 0 4 116 34 0 80	1 0 1 0 0 2 25 17 0 5	0 2 1 1 0 0 0 0 12 1 0 6 0	1.38 27.45 7.45 3.07 2.36 1.44 2.48 4.56 1.7 0.81 4.17	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 98.81%	8 19 17 6 30 0 0 27 540 160 0 308	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 1.19%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588	0 28 12 26 33 4 0 53 1,363 515 6 495 13	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58	4 11 9 6 23 0 0 21 387 108 0 217 1	1 5 6 0 5 0 0 4 116 34 0 80 0	1 0 1 0 0 2 25 17 0 5 0	0 2 1 1 0 1 0 0 0 12 1 1 0 6 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 98.93% 98.81% 99.44%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07% 1.19% 0.56%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58	4 11 9 6 23 0 0 21 387 108 0 217 1 7	1 5 6 0 5 0 0 4 116 34 0 80 0	1 0 1 0 0 2 25 17 0 5	0 2 1 1 0 0 0 0 0 12 1 0 6 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 98.93% 98.81% 99.44% 97.29%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8 12 5	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07% 1.19% 0.56% 2.71%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32	4 111 9 6 23 0 0 0 21 387 108 0 217 1 1 7	1 5 6 0 5 0 0 4 116 34 0 80 0 1	1 0 1 0 0 2 25 17 0 5 0 2 0 0	0 2 1 1 0 0 0 0 12 1 0 6 0 2 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922 464	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177 897 461	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 98.93% 98.81% 99.44% 97.29% 99.35%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07% 1.19% 0.56% 2.71% 0.65%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772 429	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43 3	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32 3 61	4 11 9 6 23 0 0 21 387 108 0 217 1 7 8 1 24	1 5 6 0 5 0 0 4 116 34 0 80 0 1	1 0 1 0 0 2 25 17 0 5 0 2 0 0	0 2 1 1 0 0 0 0 0 12 1 0 6 0 0 2 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51 5.11	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61 3.46	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2 1.13
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657GW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922 464 609	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177 897 461 604	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 98.93% 99.84% 99.44% 97.29% 99.35% 99.18%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8 12 5	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07% 1.19% 0.56% 2.71% 0.65% 0.82%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772 429 556	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43 3 64	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32 3 61	4 111 9 6 23 0 0 0 21 387 108 0 217 1 7 8 1 7 8	1 5 6 0 5 0 0 4 116 34 0 80 0 1 0 0	1 0 1 0 0 2 25 17 0 5 0 2 0 0	0 2 1 1 0 0 0 0 0 12 1 0 6 0 0 2 0 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51 5.11	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61 3.46	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2 1.13 5.79
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GD) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GR) Mayfield, KY	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922 464 609 630	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177 897 461 604 629	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 98.84% 98.93% 98.81% 99.44% 97.29% 99.35% 99.18% 99.84%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8 1 25 3	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.19% 0.56% 2.71% 0.65% 0.82% 0.16%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772 429 556 608	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43 3 64 25	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32 3 61 7 30 13	4 11 9 6 23 0 0 0 21 387 108 0 217 1 7 8 1 24 2	1 5 6 0 5 0 0 4 116 34 0 80 0 1	1 0 1 0 0 2 25 17 0 5 0 2 0 0 0 1	0 2 1 1 0 0 0 0 0 12 1 0 6 0 0 2 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51 5.11 0.83	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61 3.46	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2 1.13 5.79 0.55
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GR) Carbondale, IL (3V15) (657GU) Harrisburg, IL	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922 464 609 630 304	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177 897 461 604 629 292	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 99.84% 99.44% 97.29% 99.35% 99.18% 99.84% 99.84%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8 12 5	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07% 1.19% 0.56% 2.71% 0.65% 0.82% 0.16% 3.95%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772 429 556 608 250	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43 3 64 25	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32 3 61 7 30 13	4 11 9 6 23 0 0 0 21 387 108 0 217 1 7 8 1 24 2 4 1 12	1 5 6 0 0 5 0 4 116 34 0 80 0 1 0 0 0	1 0 1 0 0 2 25 17 0 5 0 2 0 0	0 2 1 1 0 0 0 0 0 12 1 0 6 0 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51 5.11 0.8 0.93 5.53	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61 3.46	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2 1.13 5.79
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GW) Marion MH-RRTP (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Mount Vernon, IL (3V15) (657GM) Effingham, IL (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL (3V15) (657GU) Harrisburg, IL (3V15) (657GU) Enterprise Way, IL	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922 464 609 630 304 15	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177 897 461 604 629 292	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 99.84% 98.81% 99.44% 97.29% 99.35% 99.18% 99.84% 90.05% 100.00%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8 1 25 3 5	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.19% 0.56% 0.56% 0.82% 0.16% 3.95% 0.00%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772 429 556 608 250 15	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43 3 64 25	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32 3 61 7 30 13 20 0	4 11 9 6 23 0 0 0 21 387 108 0 217 1 1 7 8 1 1 24 2 4 1 12 0	1 5 6 0 0 5 0 4 116 34 0 80 0 1 0 0 0	1 0 1 0 0 2 25 17 0 5 0 0 2 0 0 0 0 0 0	0 2 1 1 0 0 0 0 12 1 0 6 0 0 2 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51 5.11 0.8 0.93 5.53	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61 3.46 0 0 1	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2 1.13 5.79 0.55 2.31
(3V15) (589G4) Hays, KS (3V15) (589G5) Parsons, KS (3V15) (589G7) Hutchinson, KS (3V15) (589GW) Salina, KS (3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GK) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GM) Effingham, IL (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GR) Carbondale, IL (3V15) (657GU) Harrisburg, IL	44 423 397 507 820 15 11 1,130 21,043 8,063 173 6,402 644 1,122 671 178 922 464 609 630 304	36 404 380 501 790 15 11 1,103 20,503 7,903 173 6,094 643 1,110 663 177 897 461 604 629 292 15 842	81.82% 95.51% 95.72% 98.82% 96.34% 100.00% 97.61% 97.43% 98.02% 100.00% 95.19% 98.81% 98.81% 99.35% 99.35% 99.18% 99.84% 90.05% 100.00% 99.53%	8 19 17 6 30 0 0 27 540 160 0 308 1 12 8 1 25 3 5	18.18% 4.49% 4.28% 1.18% 3.66% 0.00% 2.39% 2.57% 1.98% 0.00% 4.81% 0.16% 1.07% 1.19% 0.56% 2.71% 0.65% 0.16% 3.95% 0.00% 0.47%	34 335 353 454 733 9 11 973 17,952 6,899 161 5,188 624 954 588 171 772 429 556 608 250 15	0 28 12 26 33 4 0 53 1,363 515 6 495 13 98 43 3 64 25 18 8 22	2 41 15 21 24 2 0 77 1,188 489 6 411 6 58 32 3 61 7 30 13 20 0 52	4 11 9 6 23 0 0 0 21 387 108 0 217 1 1 24 2 4 1 12 0 2	1 5 6 0 0 5 0 0 4 116 34 0 80 0 1 1 0 0 0	1 0 1 0 0 2 25 17 0 5 0 0 2 0 0 0 0 0 0	0 2 1 1 0 0 0 0 0 12 1 1 0 6 0 0 2 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0	1.38 27.45 7.45 3.07 2.36 1.44 4.56 1.7 0.81 4.17 2.46 1.41 2.51 5.11 0.8 0.93 5.53	3.11 3.5 5.67 2.37 3.39 1.03 5.07 3.6 6.08 5.05 7.61 3.46 0 0 1 0 4.14	7.4 3.09 7.6 2.05 8.71 11 3.35 1.06 1.08 5.02 1.09 3.31 4.14 0.33 6.2 1.13 5.79 0.55 2.31

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(3V15) (657GF) West Plains, MO	1,302	1,281	98.39%	21	1.61%	1,209	41	31	15	3	2	. 1	0.67	4.15	7.67
(3V15) (657GG) Paragould, AR	620	620	100.00%	0	0.00%	592	24	4	0	0	0	0	0.66	2.8	1.05
(3V15) (657GH) Cape Girardeau, MO	1,193	1,184	99.25%	9	0.75%	1,107	50	27	7	2	0	0	1.43	5.88	3.79
(3V15) (657GI) Farmington, MO	1,268	1,257	99.13%	11	0.87%	1,196	33	28	7	3	1	0	1.38	7.58	3.54
(3V15) (657GN) Salem, MO	71	71	100.00%	0	0.00%	69	2	0	0	0	0	0	0.6		
(3V15) (657GV) Sikeston, MO	582	552	94.85%	30	5.15%	506	19	27	25	5	0	0	2.03	12.14	7.86
(3V15) (657GW) Pocahontas, AR	257	256	99.61%	1	0.39%	248	8	0	1	0	0	0	1.02		2.07
(3V15) (657) St. Louis, MO HCS	39,872	37,884	95.01%	1,988	4.99%	32,671	2,471	2,742	1,439	381	91	77	4.45	8.36	3.83
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	19,400	18,149	93.55%	1,251	6.45%	15,015	1,431	1,703	907	244	58	42	5.41	8.91	4.83
(3V15) (657A0) St. Louis Jefferson Barracks, MO	11,173	10,745	96.17%	428	3.83%	9,570	564	611	309	73	16	30	3.45	8.28	3.3
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	1		100.00%	0	0.00%	1	0	0	_	0		0			
(3V15) (657GA) St. Clair County, IL	1,460			78		1,193	89	100				0			
(3V15) (657GB) St. Louis County, MO	1,124			15	1.33%	1,050	41	18			·	0			0.93
(3V15) (657GD) St. Charles County, MO	1,467			69	4.70%	1,259	88	51				1	5.24	6.35	3.42
(3V15) (657GS) Franklin County, MO	602	592		10	1.66%	527	37	28		2		0		10.73	3.45
(3V15) (657GX) Washington Avenue, MO	1,195			20	1.67%	1,099	44	32				. 0		1.15	0.87
(3V15) (657GY) Manchester Avenue, MO	1,127			70		918	60	79	45	14	8	3	8.67	6.68	2.67
(3V15) (657MA) IDES Scott AFB	35		100.00%	0	0.00%	35	0	0		0	0	0		0	0
(3V15) (657QA) Olive Street, MO	1,530	1,485	97.06%	45	2.94%	1,269	107	109	34	6	4	1	5.88	3.75	10.25
(3V15) (657QB) Washington Boulevard, MO	644	642	99.69%	2	0.31%	624	8	10	2	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	114		100.00%	0		111	2	1	0	0	-	0		0.17	2.75
(4V16) (502) Alexandria, LA HCS	18,541			726		16,046	928	841							
(4V16) (502) Alexandria, LA	11,311			447	3.95%	9,835	542	487	231	150	30	36			
(4V16) (502GA) Jennings, LA	500			2	0.40%	466	24	8	_	0		0	1.08		2.16
(4V16) (502GB) Lafayette, LA	2,810				3.59%	2,383	169	157		9		4	4.23		
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	1,363		94.72%	72		1,173	63	55		26		4	7.13		4.96
(4V16) (502GF) Fort Polk, LA	1,168		97.43%			1,039	60					0			
(4V16) (502GG) Natchitoches, LA	468			2		452	11	3			•	0	0.82	0	1.1
(4V16) (502QB) Lafayette Campus B, LA	921					698	59	92				1		= 40	7.18
(4V16) (520) Gulf Coast, MS HCS	43,866					36,943	2,468	2,276							
(4V16) (520) Biloxi, MS	17,863				4.80%	15,291	904	811							
(4V16) (520BZ) Pensacola, FL	14,237			920	6.46%	11,407	1,005	905							
(4V16) (520GA) Mobile, AL	5,541			219		4,778	249	295					0.0.		4.12
(4V16) (520GB) Panama City Beach, FL	2,528			46 123	1.82% 4.35%	2,279 2,364	126 171	77 170			-	8	-		2.52 11.93
(4V16) (520GC) Eglin Air Force Base, FL (4V16) (520QA) Panama City Beach West, FL	2,828 869		98.39%	123		824	171					0		0.17	
(4V16) (520QA) Pariama City Beach West, PL	34,391		97.90%			30,647	1,423								
(4V16) (564) Fayetteville, AR	15,638		97.21%			13,607	749	846							4.38
(4V16) (564BY) Springfield, MO (Gene Taylor)	7,444			105	1.41%	6,583	344	412				1	2.15		3.17
(4V16) (564GA) Harrison, AR	415			5		384	18			3		0			13.73
(4V16) (564GB) Fort Smith, AR	3,599			79	2.20%	3,322	105	93							6.1
(4V16) (564GC) Branson, MO	2,775			13		2,634	65			4		0	_		2.11
(4V16) (564GD) Ozark, AR	470			19		394	20	37				2			3.78
(4V16) (564GE) Jay, OK	688		97.53%			633	24	14							1.3
(4V16) (564GF) Joplin, MO	2,047		97.85%	44	2.15%	1,870	57	76		10		2		1.01	3.14
(4V16) (564QA) Township, AR	317		100.00%			317	0	0				0			
(4V16) (564QB) Sunbridge, AR	998		99.70%			903	41	51		0	0	0		2.83	
(4V16) (580) Houston, TX HCS	78,935					71,208		3,075	1,379	307	92	30	2.4		
(4V16) (580) Houston, TX (Michael E. DeBakey)	51,523		97.34%			45,909	1,942	2,299			_				2.17
(4V16) (580BY) Beaumont, TX	2,498			39	1.56%	2,301	105	53				0			0.78
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,538		96.49%	89		2,223	129	97							
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: February 2020			d in 30 Days or		d in Over 30 Days 5								III Days 15	III Days 14	III Days 15
			Less 3												
(4V16) (580GC) Galveston County, TX	819	804	98.17%	15	1.83%	768	18	18	10	5	0	0	1.12	0	3.2
(4V16) (580GD) Conroe, TX	5,217	5,126	98.26%	91	1.74%	4,794	171	161	65	16	6	4	2.02	2.44	2.01
(4V16) (580GE) Katy, TX	4,087	3,998	97.82%	89	2.18%	3,787	105	106	60	21	7	1	1.94	3.33	1.36
(4V16) (580GF) Lake Jackson, TX	1,483	1,480	99.80%	3	0.20%	1,429	28	23	2	0	0	1	1.79	0	1.35
(4V16) (580GG) Richmond, TX	3,179	3,154	99.21%	25	0.79%	2,910	122	122	25	0	0	0	1.51	2.97	2.54
(4V16) (580GH) Tomball, TX	4,153	4,091	98.51%	62	1.49%	3,851	133	107	31	17	12	2	2.02	1.87	1.57
(4V16) (580GJ) Texas City, TX	3,438		99.36%			3,236	91	89				0			
(4V16) (586) Jackson, MS HCS	26,542					· · · · · · · · · · · · · · · · · · ·	1,226						4.56		
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	21,080	20,156	95.62%	924	4.38%	18,228	917	1,011	603	182	2 88	51	5.46	7.22	4.3
(4V16) (586GA) Kosciusko, MS	468	457	97.65%	11	2.35%	435	10	12	7	2	2	0	1.61	32.67	2.31
(4V16) (586GB) Meridian, MS	816	808	99.02%	8	0.98%	778	16	14	3	5	0	0	0.67	32.14	
(4V16) (586GC) Greenville, MS	546	518	94.87%	28	5.13%	432	50	36	14	4	1	9	11.7	20.44	
(4V16) (586GD) Hattiesburg, MS	1,543					1,336	79		-			-			
(4V16) (586GE) Natchez, MS	461		100.00%		0.00%	442	17	2							
(4V16) (586GF) Columbus, MS	462				0.87%	406	31	21			0		1.75		
(4V16) (586GG) McComb, MS	440		1 11			374	26								5.76
(4V16) (586QB) Dogwood View Parkway, MS	726		90.50%			502	80					1		10.07	
(4V16) (598) Little Rock, AR HCS	47,988						2,359								
(4V16) (598) Little Rock, AR (John L. McClellan) (4V16) (598A0) North Little Rock, AR (Eugene J.	17,241 19,383		94.43% 96.68%			14,270 17,049	880 925		582 407					7.53 7.64	
Towbin Healthcare Center)	4 447	1 200	00.400/	F4	0.000/	4.040	00	00	40				0.00	7.45	0.00
(4V16) (598GA) Mountain Home, AR	1,417	· ·			3.60%	1,212	86					2			
(4V16) (598GB) El Dorado, AR	1,069		99.25%		0.75%	1,029	24			•		0			
(4V16) (598GC) Hot Springs, AR	2,817				-	2,566	111	86				2			
(4V16) (598GD) Mena, AR (4V16) (598GE) Pine Bluff, AR	1,159				0.53% 1.12%		32 45				0	0	2.04		
(4V16) (598GF) Searcy, AR	1,139						57				0	0			
(4V16) (598GG) Conway, AR	2,062					1,631	126				1	13			
(4V16) (598GH) Russellville, AR	971				0.82%	842	69					4			
(4V16) (598QA) Little Rock Main Street, AR	35		91.43%		8.57%		4	7			1	0		12.71	
(4V16) (629) New Orleans, LA HCS	38,944						2,520	2,967			143	128	4.58		
(4V16) (629) New Orleans, LA	26,830						1,660								
(4V16) (629BY) Baton Rouge, LA	4,454	4,361	97.91%	93	2.09%	3,817	303	241	70	16	5	2	3.64	3.43	8.36
(4V16) (629GA) Houma, LA	981	972	99.08%	9	0.92%	869	64	39	9	0	0	0	2.52	4.79	2.88
(4V16) (629GB) Hammond, LA	2,010	1,956	97.31%	54	2.69%	1,625	198	133	38	13	3	0			
(4V16) (629GC) Slidell, LA	1,437	1,394	97.01%	43	2.99%	1,183	101	110	40	1	1	1	8.89	3.97	0.57
(4V16) (629GD) St. John, LA	570	568	99.65%	2	0.35%	534	26	8	2	0	0	0	1.68	4.81	1.54
(4V16) (629GE) Franklin, LA	294	287	97.62%	7	2.38%	261	15	11	6	1	0	0	2.5	0	7.14
(4V16) (629GF) Bogalusa, LA	349	348	99.71%	1	0.29%	342	3	3	1	0	0	0	0.55	0	1.4
(4V16) (629QA) Baton Rouge South, LA	2,019	1,945	96.33%			1,640	150					4		8.61	
(4V16) (667) Shreveport, LA HCS	22,013						1,177								
(4V16) (667) Shreveport, LA (Overton Brooks)	16,749		95.01%				946								
(4V16) (667GA) Texarkana, AR	1,697					1,454	87	120							
(4V16) (667GB) Monroe, LA	1,754					1,574	81	39				3			
(4V16) (667GC) Longview, TX	1,618		95.61%		4.39%	1,364	63								
(4V17) (540) Pollog TX HCS	195		100.00%		0.0070		4 205					•		0.02	
(4V17) (549) Dallas, TX HCS	79,307		94.03% 93.42%				4,395								
(4V17) (549) Dallas, TX (4V17) (549A4) Bonham, TX (Sam Rayburn Center	46,218		93.42%			37,539 5,437	2,382	3,257 351							
(4V17) (549A4) Bolliam, 1X (Sam Raybum Center (4V17) (549BY) Fort Worth, TX	16,147				5.99%	12,861	1,025								
(4V17) (549GD) Denton, TX	1,995		93.33%				1,023								
(4V17) (549GB) Denton, TX	314					242	27	26				2			14.48
															11.10
(4V17) (549GF) Granbury, TX	269	1 747	89.96%	27	10.04%	176	38	28	15	3	3 2	! 7	14.74		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1		Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
Period Ending: February 2020			Days or Less 3		30 Days 5										
(4V17) (549GH) Greenville, TX	612	581	94.93%	31	5.07%	463	47	71	14	2	11	4	5.58	8.36	30.55
(4V17) (549GJ) Sherman, TX	983	973	98.98%	10	1.02%	821	84	68	8	2	0	0	4.21	3.67	2.1
(4V17) (549GK) Polk Street, TX	1,144	1,126	98.43%	18	1.57%	1,032	56	38	16	0	1	1	3.26	0	0.91
(4V17) (549GL) Plano, TX	2,170	2,058	94.84%	112	5.16%	1,796	108	154	74	21	5	12	5.04	17.52	11.2
(4V17) (549GM) Grand Prairie, TX	1,143	1,131	98.95%	12	1.05%	1,009	78	44	12	0	0	0	2.38		3.3
(4V17) (549QC) Tyler Broadway, TX	1,974	1,848	93.62%	126	6.38%	1,600	94	154	96	23	4	3	5.4	12.38	4.99
(4V17) (671) San Antonio, TX HCS	68,468	64,535	94.26%	3,933	5.74%	55,773	3,912	4,850	2,767	763	230	173	4.33	9	5.17
(4V17) (671) San Antonio, TX (Audie L. Murphy)	35,839	33,412	93.23%	2,427	6.77%	28,629	2,008	2,775	1,712	500	144	71	7.4	8.91	4.38
(4V17) (671A4) Kerrville, TX	4,081	3,951	96.81%	130	3.19%	3,532	220	199	93	28	1	8	3.26	4.08	1.26
(4V17) (671BU) San Antonio, TX - VADOM	212	209	98.58%	3	1.42%	201	3	5	0	2	0	1			3.49
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	6,895		97.26%			5,958	352			25				10.28	5.79
(4V17) (671DT) Unknown	3		100.00%			3	0	0		0		-			0
(4V17) (671GB) Victoria, TX	959		98.85%			834	62			2		0	01.10		3.02
(4V17) (671GF) South Bexar County, TX	1,652		97.76%			1,443	83	89		3		0	3.42		4.67
(4V17) (671GH) Beeville, TX	157		100.00%		1 1 1	147	9	1	0	0		-			
(4V17) (671GK) San Antonio Woodcock Drive, TX	2,164	-	98.01%			1,780	195			6	2	-	4.84		1.74
(4V17) (671GL) New Braunfels, TX	616					488	33	63	30	0	0	2	00		
(4V17) (671GN) Seguin, TX	155				0.65%	142	5	7	1	0	0	0	1.82		
(4V17) (671GO) North Central Federal, TX	3,879					3,157	221	345		31	6	2			8.34
(4V17) (671GP) Balcones Heights, TX	2,897					2,542	153			2	1	7	3.93		4.06
(4V17) (671GQ) Shavano Park, TX	1,466					1,305	83			0		1	3.16		3.22
(4V17) (671PA) San Antonio SARRTP	117		96.58%		3.42%	88	6	19		0	-			10.10	0.79
(4V17) (671QB) Data Point, TX	7,376		88.52%			5,524	479			164	63			10.49	
(4V17) (674) Temple, TX HCS	71,051						3,627	5,063		1,125					
(4V17) (674) Temple, TX (Olin E. Teague Center)	38,220					30,430	2,006	3,054		657	257				9.79
(4V17) (674A4) Waco, TX (Doris Miller)	6,826		93.70%			5,837	260			114	27				2.94
(4V17) (674BY) Austin, TX	18,668 733		92.83%			14,971 706	1,050			305	71				9.36
(4V17) (674GA) Palestine, TX (4V17) (674GB) Brownwood, TX	876		99.18% 95.43%			761	13			4	7	ı	1.37 5 5.7		3.05 6.18
(4V17) (674GC) Bryan, TX	1,590		95.35%			1,315	79			18	5	10	-		10.99
(4V17) (674GC) BIYAN, TX (4V17) (674GD) Cedar Park, TX	2,380		96.22%			2,027	117	146		15	_				5.77
(4V17) (674GF) Temple South General Bruce Drive, TX	1,458					1,244	72			11	3	6	5.02		7.25
(4V17) (674HB) LaGrange, TX	300	294	98.00%	6	2.00%	283	8	3	3	0	3	0	0.71		4.22
(4V17) (504) Amarillo, TX HCS	14,531	14,048	96.68%	483	3.32%	12,734	686	628	355	73	23	32	3.36	5.85	1.83
(4V17) (504) Amarillo, TX (Thomas E. Creek)	10,002	9,660	96.58%	342	3.42%	8,702	504	454	228	65	21	28	3.47	5.88	2.43
(4V17) (504BY) Lubbock, TX	4,030	3,908	96.97%	122	3.03%	3,592	167	149	111	6	2	3	3 2.72	5.72	0.91
(4V17) (504BZ) Clovis, NM	388	385	99.23%	3	0.77%	368	10	7	3	0	0	0	1.17	8.5	1.33
(4V17) (504GA) Childress, TX	64	54	84.38%	10	15.62%	37	5	12	8	2	0	0	14.89		8.4
(4V17) (504HB) Dalhart, TX	47	41	87.23%	6	12.77%	35	0	6	5	0	0	1	17.4		7.86
(4V17) (519) Big Spring, TX HCS	6,810	6,539	96.02%	271	3.98%	5,751	370	418	209	38	14	10	3.88	6.54	5.88
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	2,557	2,452	95.89%	105	4.11%	2,162	137	153	75	19	7	4	3.85	6.36	2.83
(4V17) (519GA) Permian Basin, TX (Wilson and Young Medal of Honor)	1,255	1,198	95.46%	57	4.54%	1,049	57	92	42	8	5	2	3.14	7.65	10.93
(4V17) (519GB) Hobbs, NM	219	213	97.26%	6	2.74%	189	15	9	4	0	1	1	4.52	11.5	4.06
(4V17) (519GD) Fort Stockton, TX	55	54	98.18%	1	1.82%	53	1	0	1	0	0	0	0.54	22	0
(4V17) (519HC) Abilene, TX	1,837	1,761	95.86%	76	4.14%	1,540	108	113	64	8	1	3	4.93	5.07	5.82
(4V17) (519HF) San Angelo, TX	887	861	97.07%	26	2.93%	758	52	51	23	3	0	0	2.89	15.14	4.95
(4V17) (756) El Paso, TX HCS	20,758	20,160	97.12%	598	2.88%	17,778	1,153	1,229	409	132	26	31	5.44	3.33	5.87
(4V17) (756) El Paso, TX	15,681	15,273	97.40%	408	2.60%	13,718	814	741	285	87	17	19	5.5	2.9	4.58
(4V17) (756GA) Las Cruces, NM	1,840	1,797	97.66%	43	2.34%	1,608	97	92	39	3	0	1	4.17	1.37	3.64
(4V17) (756GB) El Paso Eastside, TX	2,019	1,903	94.25%	116	5.75%	1,684	116	103	56	40	9	11	6.31	3.21	14.27
(4V17) (756MA) IDES Fort Bliss	391	388	99.23%	3	0.77%	75	78	235	3	0	0	0		15.27	16.52
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Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			d in 30 Days or		d in Over 30 Days 5								III Days 15	III Days 14	iii bays 15
			Less 3												
(4V17) (756QA) El Paso South Central, TX	502	488	97.21%	14	2.79%	432	21	35	14	0	0	0			4.07
(4V17) (756QB) El Paso Central, TX	325	311	95.69%	14	4.31%	261	27	23	12	2	0	0		5.83	
(4V17) (740) Texas Valley Coastal Bend HCS	23,493	22,761	96.88%	732	3.12%	20,725	981	1,055	479	163	59	31	2.53	8.74	1.37
(4V17) (740) Harlingen, TX	4,800	4,550	94.79%	250	5.21%	3,958	238	354	160	70	12	8		9.52	1.45
(4V17) (740GA) Harlingen Treasure Hills, TX	4,153	4,056	97.66%	97	2.34%	3,701	187	168	54	33	9	1	2.7	4.86	0.48
(4V17) (740GB) McAllen, TX	6,136	6,071	98.94%	65	1.06%	5,751	199	121	52	10	1	2	1.15	6.81	1.3
(4V17) (740GC) Corpus Christi, TX	3,097	3,042	98.22%	55	1.78%	2,873	69	100	48	2	2	3	3.27	0.07	0.43
(4V17) (740GD) Laredo, TX	1,940	1,893	97.58%	47	2.42%	1,738	77	78	36	3	5	3	4.22	6.1	0.93
(4V17) (740GH) South Enterprize, TX	3,342	3,124	93.48%	218	6.52%	2,679	211	234	129	45	30	14	4.62	11.11	2.3
(4V17) (740GI) Old Brownsville, TX	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0			0
(4V19) (623) Muskogee, OK HCS	25,756	24,553	95.33%	1,203	4.67%	21,796	1,308	1,449	763	333	65	42	3.04	8.36	6.85
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	11,801	11,321	95.93%	480	4.07%	10,029	563	729	360	74	24	22	2.5	6.75	6.84
(4V19) (623BY) Tulsa, OK (Ernest Childers)	8,224	7,725	93.93%	499	6.07%	6,802	465	458	245	218	28	8	3.64	12.56	0.98
(4V19) (623GA) McAlester, OK	814	795	97.67%	19	2.33%	740	26	29	16	3	0	0	2.7	3.5	2.77
(4V19) (623GB) Vinita, OK	812	810	99.75%	2	0.25%	765	28	17	1	0	0	1	1.11	0.91	4.45
(4V19) (623GC) McCurtain County, OK	458	456	99.56%	2	0.44%	437	10	9	1	0	0	1	2.09	25.67	1.09
(4V19) (623QA) Muskogee East, OK	478	433	90.59%	45	9.41%	375	36	22	37	7	1	0			9.14
(4V19) (623QB) Tulsa Eleventh Street, OK	2,416	2,280	94.37%	136	5.63%	1,978	144	158	89	30	10	7		6.45	7.99
(4V19) (623QC) Yale Avenue, OK	753	733	97.34%	20	2.66%	670	36	27	14	1	2	3		3.34	
(4V19) (635) Oklahoma City, OK HCS	44,868	42,869	95.54%	1,999	4.46%	39,160	1,778	1,931	1,211	550	134	104	2.53	8.18	5.13
(4V19) (635) Oklahoma City, OK	30,886	29,080	94.15%	1,806	5.85%	26,301	1,265	1,514	1,064	519	128	95	4.27	8.49	6.01
(4V19) (635GA) Lawton, OK	4,559	4,440	97.39%	119	2.61%	4,046	212	182	86	23	5	5	2.67	3.81	4.54
(4V19) (635GB) Wichita Falls, TX	1,192	1,186	99.50%	6	0.50%	1,109	39	38	3	1	1	1	2.13	3.47	3.08
(4V19) (635GC) Blackwell, OK	186	182	97.85%	4	2.15%	174	5	3	2	1	0	1	3.09	58	10.67
(4V19) (635GD) Ada, OK	411	410	99.76%	1	0.24%	402	2	6	1	0	0	0	0.32	6.36	1.3
(4V19) (635GE) Stillwater, OK	593	591	99.66%	2	0.34%	574	9	8	1	1	0	0	0.69	5.07	1.05
(4V19) (635GF) Altus, OK	297	296	99.66%	1	0.34%	272	14	10	1	0	0	0	2.07	1.83	2.37
(4V19) (635GG) Enid, OK	184	183	99.46%	1	0.54%	172	5	6	1	0	0	0	0.24	12.56	4.06
(4V19) (635HB) Ardmore, OK	512	512	100.00%	0	0.00%	446	61	5	0	0	0	0	2.75	0.96	1.28
(4V19) (635QA) North May, OK	1,564	1,559	99.68%	5	0.32%	1,469	47	43	4	0	0	1	2.23	0.22	3.83
(4V19) (635QB) South Oklahoma City, OK	3,757	3,703	98.56%	54	1.44%	3,483	110	110	48	5	0	1	1.34	20.73	3.76
(4V19) (635QC) Fourteenth Street, OK	727	727	100.00%	0	0.00%	712	9	6	0	0	0	0	1.11		
(4V19) (436) Montana HCS	19,877	18,775	94.46%	1,102	5.54%	16,423	1,196	1,156	704	245	89	64	3.63	10.07	4.31
(4V19) (436) Fort Harrison, MT	6,762	6,271	92.74%	491	7.26%	5,205	564	502	319	99	41	32	3.44	11.61	7.23
(4V19) (436A4) Miles City CLC, MT	257	255	99.22%	2	0.78%	235	12	8	2	0	0	0	0.94	2.19	4.57
(4V19) (436GA) Anaconda, MT	485	472	97.32%	13	2.68%	431	27	14	. 7	5	0	1	2.7	14.17	8.1
(4V19) (436GB) Great Falls, MT	1,525	1,451	95.15%	74	4.85%	1,333	37	81	60	10	2	2	4.28	4.15	4.09
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,257	2,186	96.85%	71	3.15%	1,943	100	143	45	18	6	2	2.21	12.39	2.89
(4V19) (436GD) Bozeman, MT	997	970	97.29%	27	2.71%	862	68	40	19	3	2	3	4.51	7.05	3.22
(4V19) (436GF) Kalispell, MT	1,916	1,882	98.23%	34	1.77%	1,740	76	66	22	6	3	3	1.59	10.33	3.63
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	3,131	2,915	93.10%	216	6.90%	2,566	172	177	134	57	13	12	0	7.83	2.68
(4V19) (436GI) Glasgow, MT	107	105	98.13%	2	1.87%	98	3	4	. 2	0	0	0	1.85	26.33	0.3
(4V19) (436GJ) Miles City, MT	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0
(4V19) (436GK) Glendive, MT	42	38	90.48%	4	9.52%	34	2	2	. 4	0	0	0	1.22	21	8.63
(4V19) (436GL) Cut Bank, MT	106	104	98.11%	2	1.89%	98	4	2	1	0	1	0	0.7	4.75	0
(4V19) (436GM) Lewistown, MT	149	142	95.30%	7	4.70%	117	13	12	6	1	0	0	5.3	4.61	5.17
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	. 1,299	1,230	94.69%	69	5.31%	1,104	69	57	30	20	14	5	6.4	10.33	
(4V19) (436HC) Havre, MT (Merril Lundman)	195	173	88.72%	22	11.28%	167	4	2	16	5	1	0	10.71	33.5	3.5
(4V19) (436MA) IDES Malmstrom AFB	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	248	239	96.37%	9	3.63%	198	21	20	5	2	1	1	4.81	10.62	5.05
(4V19) (436QB) Plentywood, MT	18	18	100.00%	0	0.00%	17	1	0	0	0	0	0	0		4
(4V19) (436QC) Helena, MT	379		84.43%	59	15.57%	271	23	26	32	19	5	3			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
Period Ending: February 2020			Days or Less 3		30 Days 5										
(4V19) (442) Cheyenne, WY HCS	13,575	12,891	94.96%	684	5.04%	11,068	773	1,050	525	86	54	19	4.05	7.35	4.43
(4V19) (442) Cheyenne, WY	7,407	7,034	94.96%	373	5.04%	5,980	457	597	292	45	25	11	3.74	7.37	3.5
(4V19) (442GB) Sidney, NE	153	148	96.73%	5	3.27%	120	13	15	4	0	1	0	3.88	6.17	4.23
(4V19) (442GC) Fort Collins, CO	1,881	1,823	96.92%	58	3.08%	1,591	115	117	55	1	1	1	3.32	3.52	4.05
(4V19) (442GD) Loveland, CO	3,662	3,420	93.39%	242	6.61%	2,950	171	299	168	40	27	7	5.89	8.35	6.8
(4V19) (442HK) Wheatland, WY - Mobile	54	54	100.00%	0	0.00%	53	1	0	0	0	0	0	0.33		1.4
(4V19) (442QA) Rawlins, WY	166	165	99.40%	1	0.60%	158	4	3	1	0	0	0	0.7	1.4	4.62
(4V19) (442QB) Torrington, WY - Mobile	61	61	100.00%	0	0.00%	59	1	1	0	0	0	0	0.81		0
(4V19) (442QD) Laramie, WY - Mobile	106	105	99.06%	1	0.94%	88	5	12	1	0	0	0	3.88		3.29
(4V19) (442QE) Sterling, CO	85	81	95.29%	4	4.71%	69	6	6	4	0	0	0	4.23		8.08
(4V19) (554) Aurora, CO HCS	50,148	45,901	91.53%	4,247	8.47%	38,704	3,181	4,016	2,829	908	319	191	6.03	11.05	6.06
(4V19) (554) Aurora, CO (Rocky Mountain	25,372	22,813	89.91%	2,559	10.09%	19,244	1,515	2,054	1,639	603	224	93	7.34	10.95	5.9
(4V19) (554A5) Denver, CO - VADOM	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0
(4V19) (554GB) Aurora, CO	1,517	1,468	96.77%	49	3.23%	1,245	104	119	46	1	0	2	4.7	0	3.37
(4V19) (554GC) Golden, CO	4,461	4,135	92.69%	326	7.31%	3,361	340	434	279	38	6	3	7.9	9.58	4.96
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	4,179	3,876	92.75%	303	7.25%	3,313	260	303	216	56	12	19	6.69	10.09	6.33
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	11,213	10,382	92.59%	831	7.41%	8,977	715	690	493	193	73	72	4.91	12.02	7.45
(4V19) (554GF) Alamosa, CO	345	338	97.97%	7	2.03%	267	47	24	5	2	0	0	3.83	17.58	5.04
(4V19) (554GG) La Junta, CO	315	309	98.10%	6	1.90%	283	11	15	5	1	0	0	1.67	10.4	4.62
(4V19) (554GH) Lamar, CO	148	143	96.62%	5	3.38%	134	5	4	4	0	1	0	2.78	0.38	6.16
(4V19) (554GI) Burlington, CO	122	117	95.90%	5	4.10%	95	11	11	3	2	0	0	3.85	3.71	8.87
(4V19) (554GJ) Denver East 9th Avenue, CO	1,027	986	96.01%	41	3.99%	791	66	129	37	3	1	0	7.25	1	0
(4V19) (554MA) IDES Fort Carson	184	183	99.46%	1	0.54%	124	16	43	1	0	0	0		9.85	3
(4V19) (554QA) York Street, CO	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,138	1,025	90.07%	113	9.93%	760	84	181	100	9	2	2		15.25	
(4V19) (554QC) Salida, CO	117	116	99.15%	1	0.85%	100	7	9	1	0	0	0	3.46	5	2.05
(4V19) (575) Grand Junction, CO HCS	10,062	9,563	95.04%	499	4.96%	8,111	715	737	394	80	14	11	3.34	8.72	5.17
(4V19) (575) Grand Junction, CO	8,802	8,354	94.91%	448	5.09%	7,094	623	637	352	73	13	10	3.14	8.82	4.97
(4V19) (575GA) Montrose, CO	713	684	95.93%	29	4.07%	571	40	73	23	4	1	1	4.85	7.78	6.97
(4V19) (575GB) Craig, CO (Major William Edward Adams)	135	131	97.04%	4	2.96%	115	13	3	4	0	0	0		7.52	4.5
(4V19) (575QA) Glenwood Springs, CO	307	290	94.46%	17	5.54%	244	25	21	14	3	0	0	2.74	11.58	6.84
(4V19) (575QB) Moab, UT	105	104	99.05%	1	0.95%	87	14	3	1	0	0	0	2.97	4	1.33
(4V19) (660) Salt Lake City, UT HCS	31,075		94.27%	1,782	5.73%	24,862					133				
(4V19) (660) Salt Lake City, UT (George E. Wahlen)				1,495			1,562			288	114	60			1.94
(4V19) (660GA) Pocatello, ID	1,484		97.17%	42		1,283	88			7	2	2			
(4V19) (660GB) Ogden, UT	1,568			30	-		100			2	0	0			
(4V19) (660GD) Roosevelt, UT	120			6	5.00%	110	4		_	2	1	1	8.56	3	0.36
(4V19) (660GE) Orem, UT	1,295			11		1,229	22			1	0	0			2.5
(4V19) (660GG) St. George, UT	1,753			56		1,525	100			8	7	14		4.36	13.97
(4V19) (660GJ) Western Salt Lake, UT	1,315			54			71			9	3	2		7.63	4.56
(4V19) (660GK) Elko, NV	82			5	6.10%	47	16			1	0			12.56	0
(4V19) (660MA) IDES Hill AFB	19		100.00%	0	0.00%	19	0			0	0	0		0	0
(4V19) (660QA) Idaho Falls, ID	968			44		830	46			7	3	5		11.19	
(4V19) (660QB) Price, UT	156			11	7.05%		14			3	0	3		7	0
(4V19) (660QC) Weber County, UT	305			28			43			7	3				10.11
(4V19) (666) Sheridan, WY HCS	5,764			157			309				13				
(4V19) (666) Sheridan, WY	3,221	3,158		63		2,856	195			11	3			4.76	
(4V19) (666GB) Casper, WY	808		95.42%	37			39			10	4	2		1.08	14.1
(4V19) (666GC) Riverton, WY	443			15		394	20			6	2	0			
(4V19) (666GD) Cody, WY	376			16		340	15			1	3		-	0	0.33
(4V19) (666GE) Gillette, WY	284			14		241	14			1	0	0		3.2	
(4V19) (666GF) Rock Springs, WY	379	368	97.10%	11	2.90%	334	19	15	10	0	1	0	2.5	1.4	6.58

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			d in 30 Days or		d in Over 30 Days 5								III Days 15	III Days 14	iii bays 15
			Less 3												
(4V19) (666QA) Afton, WY	107	107	100.00%	0	0.00%	101	5	1	0	0	0	0	1.38	0	1.19
(4V19) (666QB) Evanston, WY	92	91	98.91%	1	1.09%	87	2	2	1	0	0	0	0.9	0	0.14
(4V19) (666QC) Worland, WY	54	54	100.00%	0	0.00%	52	0	2	0	0	0	0	0.17	0	2.86
(5V20) (463) Anchorage, AK HCS	9,330	9,003	96.50%	327	3.50%	8,032	503	468	235	66	15	11	4.96	5.39	5.28
(5V20) (463) Anchorage, AK	5,679	5,454	96.04%	225	3.96%	4,818	352	284	159	47	10	9	6.45	4.22	5.39
(5V20) (463BU) Anchorage, AK - VADOM	821	821	100.00%	0	0.00%	820	0	1	0	0	0	0			0.67
(5V20) (463GA) Fairbanks, AK	834	785	94.12%	49	5.88%	668	53	64	31	13	5	0	4.98	21.14	4.97
(5V20) (463GB) Kenai, AK	656	628	95.73%	28	4.27%	553	32	43	23	4	0	1	3.92	18.4	5.68
(5V20) (463GC) Mat-Su, AK	992	968	97.58%	24	2.42%	847	54	67	21	2	0	1	3.41	11.9	6.08
(5V20) (463GD) Homer, AK	106	105	99.06%	1	0.94%	97	4	4	1	0	0	0	1.78		4.76
(5V20) (463GE) Juneau, AK	242	242	100.00%	0	0.00%	229	8	5	0	0	0	0	0.46	6	2.24
(5V20) (531) Boise, ID HCS	21,658	20,742	95.77%	916	4.23%	18,487	979	1,276	614	173	88	41	4.46	8.74	1.92
(5V20) (531) Boise, ID	18,443	17,660	95.75%	783	4.25%	15,665	867	1,128	535	130	80	38	4.55	8.53	1.91
(5V20) (531GE) Twin Falls, ID	1,013	1,000	98.72%	13	1.28%	927	39	34	9	3	1	0	2.83	3.73	1.31
(5V20) (531GG) Caldwell, ID	1,559	1,451	93.07%	108	6.93%	1,298	57	96	61	37	7	3	6.3	18.2	3.25
(5V20) (531GH) Burns, OR	130	129	99.23%	1	0.77%	125	2	2	1	0	0	0	1.06		0
(5V20) (531GI) Mountain Home, ID	360	354	98.33%	6	1.67%	332	7	15	4	2	0	0	1.99	0.25	1.01
(5V20) (531GJ) Salmon, ID	149	144	96.64%	5	3.36%	136	7	1	4	1	0	0	4.17	4.67	0
(5V20) (531MA) IDES Mt Home AFB	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0	
(5V20) (531MB) IDES Idaho ANG	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	
(5V20) (648) Portland, OR HCS	51,270	47,230	92.12%	4,040	7.88%	39,720	3,247	4,263	2,525	907	347	261	6.59	13.58	2.49
(5V20) (648) Portland, OR	24,712	22,317	90.31%	2,395	9.69%	18,746	1,479	2,092	1,463	581	189	162	11.04	13.36	1.01
(5V20) (648A4) Portland Vancouver, WA	9,941	9,299	93.54%	642	6.46%	7,716	635	948	471	112	33	26	4.89	12.43	3.64
(5V20) (648BU) Vancouver, WA - VADOM	158	154	97.47%	4	2.53%	144	2	8	3	0	1	0			
(5V20) (648GA) Bend, OR	2,908	2,614	89.89%	294	10.11%	2,135	196	283	155	77	39	23	5.4	23.63	6.24
(5V20) (648GB) Salem, OR	3,968	3,561	89.74%	407	10.26%	3,032	223	306	190	101	74	42	9.3	16.54	7.17
(5V20) (648GD) North Coast, OR	363	360	99.17%	3	0.83%	343	10	7	2	0	0	1	2.83	0	1
(5V20) (648GE) Fairview, OR	2,453	2,408	98.17%	45	1.83%	2,196	115	97	37	5	3	0	4.7	13.14	0.64
(5V20) (648GF) Hillsboro, OR	3,685	3,550	96.34%	135	3.66%	2,890	340	320	110	19	1	5	6.72	7.48	1
(5V20) (648GG) West Linn, OR	2,079	2,032	97.74%	47	2.26%	1,714	192	126	38	4	5	0	5.23	6.27	0.56
(5V20) (648GH) Newport, OR	319	281	88.09%	38	11.91%	230	15	36	30	4	2	2	18.7		0.37
(5V20) (648GI) Portland 1st Avenue, OR	198	171	86.36%	27	13.64%	127	17	27	23	4	0	0	8.97	10.09	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	486	483	99.38%	3	0.62%	447	23	13	3	0	0	0	1.86	5	1.15
(5V20) (653) Roseburg, OR HCS	18,353	17,585	95.82%	768	4.18%	15,227	1,195	1,163	500	175	50	43	4.72	8.1	3.32
(5V20) (653) Roseburg, OR	7,751	7,451	96.13%	300	3.87%	6,375	564	512	182	82	21	15	8.93	6.97	1.75
(5V20) (653BV) Roseburg, OR - VADOM	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	8,141	7,739	95.06%	402	4.94%	6,698	506	535	263	87	26	26	3.29	9.56	5.92
(5V20) (653GA) North Bend, OR	887	859	96.84%	28	3.16%	705	81	73	25	2	1	0	6.2	5.53	6.22
(5V20) (653GB) Brookings, OR	652	633	97.09%	19	2.91%	598	14	21	18	1	0	0	1.75	0.2	7.06
(5V20) (653QA) Downtown Eugene, OR	909	890	97.91%	19	2.09%	838	30	22	12	3	2	2			3.12
(5V20) (663) Puget Sound, WA HCS	58,360	53,472	91.62%	4,888	8.38%	44,639	3,682	5,151	3,118	1,041	445	284	10.58	12.96	3.29
(5V20) (663) Seattle, WA	27,214	24,875	91.41%	2,339	8.59%	20,861	1,618	2,396	1,511	483	193	152	9.33	12.93	4.11
(5V20) (663A4) American Lake, WA	22,431	20,739	92.46%	1,692	7.54%	17,544	1,309	1,886	1,043	384	184	81	8.49	13.04	2.54
(5V20) (663GA) Bellevue, WA	2,007	1,742	86.80%	265	13.20%	1,302	189	251	146	80	24	15	17.23	11.71	1.19
(5V20) (663GB) Silverdale, WA	1,487		88.03%	178	11.97%	1,069	100	140	129	26	11	12	16.13	14.03	3.24
(5V20) (663GC) Mount Vernon, WA	3,048	2,853	93.60%	195		2,284	300	269	136	21	24	14			1.92
(5V20) (663GD) South Sound, WA	1,169	1,029	88.02%	140	11.98%	856	65	108	99	31		3	14.95	3.43	
(5V20) (663GE) North Olympic Peninsula, WA	875			71		611	97	96		14		7	9.43		
(5V20) (663HK) Puget Sound, WA - Mobile	129			8		112	4	5	5	2		0	6.02		
(5V20) (668) Spokane, WA HCS	19,962					16,573	1,174	1,407		101		15			2.91
(5V20) (668) Spokane, WA (Mann-Grandstaff)	15,910			701		13,098	946			80					
(5V20) (668GA) Wenatchee, WA	1,229		97.07%	36		1,061	63			2		0	4.37		
(5V20) (668GB) Coeur d Alene, ID	2,295		98.13%	43		1,953	147			10		0	3.99		
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: February 2020			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Terior Ename. Testadi y 2020			Less 3		30 5043 3										
(5V20) (668HK) Spokane, WA - Mobile	28	26	92.86%	2	7.14%	25	0	1	2	0	0	0	3.96		
(5V20) (668QB) Libby, MT	170			13		143	6	. 8		4	0	0			0
(5V20) (668QD) Sandpoint, ID	303		95.71%	13		266	12	12		5	2	0			0
(5V20) (668QE) Spokane 2nd Avenue, WA	27		100.00%	0		27	0	0		0	0				
(5V20) (687) Walla Walla, WA HCS	7,988			426		6,676	430	456	270	95	26	35	5.59	12.55	3.3
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	3,969		92.69%	290		3,195	224			64	20	26			
(5V20) (687GA) Richland, WA	1,356	1,327	97.86%	29	2.14%	1,195	73	59	18	6	3	2	4.14	6.89	5.18
(5V20) (687GB) Lewiston, ID	865	807	93.29%	58	6.71%	657	76	74	49	8	1	0	8.43		3.23
(5V20) (687GC) La Grande, OR	289	283	97.92%	6	2.08%	262	9	12	4	2	0	0	4.19	0	0
(5V20) (687HA) Yakima, WA	1,439	1,397	97.08%	42	2.92%	1,307	44	46	19	14	2	7	5.36	5.89	6.85
(5V20) (687QB) Morrow County, OR	40	40	100.00%	0	0.00%	35	4	1	0	0	0	0	3.25		
(5V20) (687QC) Wallowa County, OR	30	29	96.67%	1	3.33%	25	0	4	0	1	0	0	6.67		0
(5V20) (692) White City, OR HCS	9,859	9,424	95.59%	435	4.41%	8,061	635		325	80	17	13	7.72	5.99	2.46
(5V20) (692) White City, OR	8,579		95.89%	353		7,088	529	609	262	64	15	12			
(5V20) (692GA) Klamath Falls, OR	679		95.88%	28		561	41	49	20	6	1	1	4.16		
(5V20) (692GB) Grants Pass, OR	601		91.01%	54		412	65			10	1	0			
(5V21) (358) Manila, PI HCS	1,702					954							_		
(5V21) (358) Manila, PH	1,702		81.79%		18.21%	954	150			58	21	82			
(5V21) (459) Honolulu, HI HCS	19,879					16,088	1,122			337	128	164	7.93		
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	12,335			947		9,860	690	838		235	99	95			0.79
(5V21) (459GA) Maui, HI	1,069			82		885	46			17	4	14			6.18
(5V21) (459GB) Hilo, HI	1,321		92.58%	98		1,079	64	80	46	28	8	16	6.39		3.71
(5V21) (459GC) Kailua-Kona, HI	959			73		792	38			16	9	14			
(5V21) (459GD) Lihue, HI	821			26		684	52			4	0	6	• • • • • • • • • • • • • • • • • • • •		
(5V21) (459GE) Guam, GU	1,150			66	_	980	54			15	5	10			
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	829			30		711	51	37		6	1	4	3.42		
(5V21) (459GG) Leeward Oahu, HI	1,225		94.37%	69		960	116			15	1	4	6.61		
(5V21) (459GH) Saipan, MP	114		97.37%	3		90	11	10		1	0	1	0	0.2.	
(5V21) (459QB) Molokai, HI	56		89.29%		10.71%	47	0	-	-	0	1	0			
(5V21) (570) Fresno, CA HCS	24,258					19,395					136				
(5V21) (570) Fresno, CA	21,052			1,068		16,675	1,536			159	122				
(5V21) (570GA) Merced, CA	1,106			41	-	968	40			6	7	4	2.49		8.34
(5V21) (570GB) Tulare, CA	1,497			40		1,274	90			4	6	12			
(5V21) (570GC) Oakhurst, CA (5V21) (612A4) N. California HCS	66,804			21 3,837		478 55,517	3,387			803	286	0 159			
(5V21) (612A4) N. Calliornia HCS (5V21) (612A4) Sacramento, CA	24,042		93.58%			19,782	1,121	1,596		307	97	51			
(5V21) (612B4) Redding, CA	4,703		91.54%	398		3,866	1,121			117	41	25			
(5V21) (612BY) Oakland, CA	3,566		95.37%	165		2,955	212			32	7	3			1.81
(5V21) (612GD) Fairfield, CA	2,088		96.41%	75		1,762	91	160		11	7	8			
(5V21) (612GE) Mare Island, CA	1,922			52		1,752	72			8	2	_			
(5V21) (612GF) Martinez, CA	12,701			916		10,039	829			212	84	45			
(5V21) (612GG) Chico, CA	3,447	3,326		121	3.51%	3,049	143			17	14	5			2.44
(5V21) (612GH) McClellan Park, CA	8,264		95.61%	363		7,029	422			61	17	8	_		1.24
(5V21) (612GI) Yuba City, CA	1,208			14		1,124	42			4	1	2			
(5V21) (612GJ) Yreka, CA	281		86.12%	39	13.88%	217	12			9	4	8			
(5V21) (612GK) Sierra Foothills, CA	1,124		98.67%	15		1,011	66			1	0	1	2.59		
(5V21) (612MA) IDES McClellan OPC	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		0	
(5V21) (612QB) Twenty First Street, CA	1,645		99.64%	6		1,619	10	10	6	0	0	0			0.85
(5V21) (612QC) Cypress Avenue, CA	1,510	1,380	91.39%	130	8.61%	1,007	189	184	91	24	12	3		9.35	
(5V21) (612QD) Howe Road, CA	295	295	100.00%	0	0.00%	295	0	0	0	0	0	0			
(5V21) (640) Palo Alto, CA HCS	40,945	36,982	90.32%	3,963	9.68%	30,160	2,864	3,958	2,557	732	329	345	15.42	11.67	6.65
(5V21) (640) Palo Alto, CA	16,156	14,782	91.50%	1,374	8.50%	12,182	1,105	1,495	930	246	82	116	12.53	11.25	4.51

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	Wait Time	
Measured from Preferred Date For the Reporting Period Ending: February 2020			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		30 24,5 3										
(5V21) (640A0) Menlo Park, CA	1,993	1,900	95.33%	93	4.67%	1,677	101	122	60	10	8	15		10.37	5.59
(5V21) (640A4) Livermore, CA	6,199	5,495	88.64%	704	11.36%	4,373	457	665	432	126	72	74	11.32	13.47	10.27
(5V21) (640BY) San Jose, CA	4,092	3,637	88.88%	455	11.12%	2,959	280	398	239	99	65	52	18.07	15.45	4.77
(5V21) (640GA) Capitola, CA	166	123	74.10%	43	25.90%	74	11	38	34	7	2	0	19.64		0
(5V21) (640GB) Sonora, CA	1,166	1,008	86.45%	158	13.55%	898	57	53	98	41	10	9	16.91	5.42	8.38
(5V21) (640GC) Fremont, CA	704	669	95.03%	35	4.97%	560	65	44	28	5	2	0	4.99	6.62	7.76
(5V21) (640HA) Stockton, CA	2,492	2,151	86.32%	341	13.68%	1,759	131	261	182	84	53	22	21.1	8.55	11.39
(5V21) (640HB) Modesto, CA	2,921	2,629	90.00%	292	10.00%	2,060	244	325	192	42	19	39	19.47	7.35	6.83
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	5,002	4,534	90.64%	468	9.36%	3,564	413	557	362	72	16	18	13.59	10.7	3.57
(5V21) (640QA) Palo Alto 1, CA - Mobile	47	47	100.00%	0	0.00%	47	0	0	0	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0		0	
(5V21) (654) Reno, NV HCS	22,239	20,664	92.92%	1,575	7.08%	17,831	1,192	1,641	1,093	286	99	97	7.46	9.87	7.69
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	16,628	15,411	92.68%	1,217	7.32%	13,187	910	1,314	843	234	81	59	8.68	9.94	
(5V21) (654GB) Carson Valley, NV	781	756	96.80%	25		673	44			3	1	2	4.35	11.88	
(5V21) (654GC) Lahontan Valley, NV	521	506	97.12%	15	2.88%	416	38		11	3	0	1	5.12	10.4	4.09
(5V21) (654GD) Diamond View, CA	323	301	93.19%	22	6.81%	279	13	9	13	2	2	5	7.39	17.25	3.68
(5V21) (654GE) Reno East, NV	1,975	1,905	96.46%	70	3.54%	1,741	83	81	42	11	7	10	6.79	7.11	2.39
(5V21) (654QA) Kietzke, NV	1,165	1,030	88.41%	135	11.59%	846	76	108	116	15	1	3		8.79	
(5V21) (654QB) Capitol Hill, NV	39	39	100.00%	0	0.00%	38	1	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	71	58	81.69%	13	18.31%	53	2		11	1	0	1	24.44		5.09
(5V21) (654QD) Virginia Street, NV	736	658	89.40%	78	10.60%	598	25			17	7	16		10.96	
(5V21) (662) San Francisco, CA HCS	31,134	28,491	91.51%	2,643	8.49%	24,561	1,697	2,233	1,502	574	228	339	9.04	15.03	5.51
(5V21) (662) San Francisco, CA	21,081	19,447		1,634	7.75%	17,064	1,002			368	140			14.09	
(5V21) (662GA) Santa Rosa, CA	4,141		85.34%	607		2,940	251	343		125	66			22.2	
(5V21) (662GC) Eureka, CA	1,929		90.36%	186		1,408	142			49	13				
(5V21) (662GD) Ukiah, CA	1,167	1,094		73		893	98			10	1	3	41.1		
(5V21) (662GE) San Bruno, CA	1,071	1,003		68		809	87			10	4	6	9.81	10.72	
(5V21) (662GF) San Francisco Downtown, CA	781			11		691	49			0	0	8	8.06	7.06	
(5V21) (662GG) Clearlake, CA	964		93.36%	64		756	68			12	4	3	0.00	8.18	
(5V21) (593) Las Vegas, NV HCS	53,491	49,112		4,379		41,946				922	235				
(5V21) (593) North Las Vegas, NV	35,262		88.82%		11.18%	25,688	2,412			844	216	323		14.47	2.99
(5V21) (593GC) Pahrump, NV	1,059			6	0.57%	1,022	21			1	0	0	0.45	4.62	
(5V21) (593GD) Northwest Las Vegas, NV	4,501		97.56%	110		3,947	214			13	3	5	0.00	11.2	
(5V21) (593GE) Southeast Las Vegas, NV	4,234	4,140	97.78% 96.85%	94	2.22% 3.15%	3,750 3,816	181 154	209		30	10	_	0.20	7.92	
(5V21) (593GF) Southwest Las Vegas, NV (5V21) (593GG) Northeast Las Vegas, NV	4,315 3,411	3,348		63		3,106	103			7	10	2		2.91	2.9
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	492		94.72%	26		407	37			15	1	0	2.03	14.88	
(5V21) (593QC) West Cheyenne, NV	217	215	99.08%	2	0.92%	210	3	2	2	0	0	0			1.91
(5V22) (501) New Mexico HCS	33,875			2,888		26,904			1,483	627	349	429	8.76	11.49	
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	27,740		91.12%	2,462		22,131	1,371			538	306				
(5V22) (501G2) Las Vegas, NM	219	208	94.98%	11	5.02%	172	21	15	6	3	0	2	5.2	0	15.67
(5V22) (501GA) Artesia, NM	467	440	94.22%	27	5.78%	364	44	32	21	5	0	1	6.2	0.58	12.29
(5V22) (501GB) Farmington, NM	822	737	89.66%	85	10.34%	617	60	60	41	26	8	10	6.74	6.8	34.88
(5V22) (501GC) Silver City, NM	415	402	96.87%	13	3.13%	352	22	28	10	0	2	1	4.86	0	6.1
(5V22) (501GD) Gallup, NM	336	254	75.60%	82	24.40%	209	22	23	38	14	20	10	25.35	0.7	33.49
(5V22) (501GE) Espanola, NM	264	236	89.39%	28	10.61%	195	26	15	15	9	2	2	9.47	2.17	23.14
(5V22) (501GH) Truth or Consequences, NM	455	445	97.80%	10	2.20%	417	20	8	3	4	1	2	3.18	0	3.12
(5V22) (501GI) Alamogordo, NM	418	398	95.22%	20	4.78%	309	44	45	12	3	0	5	8	2	12
(5V22) (501GJ) Durango, CO	441	435	98.64%	6	1.36%	411	16	8	2	2	1	1	2.93	0	2.28
(5V22) (501GK) Santa Fe, NM	686	644	93.88%	42	6.12%	538	48	58	30	5	3	4	7.69	2	7.23
(5V22) (501GM) Northwest Metro, NM	1,272	1,177	92.53%	95	7.47%	871	122	184	55	17	5	18	11.03	16.41	11.99

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: February 2020			d in 30 Days or Less 3		d in Over 30 Days 5										
(5V22) (501GN) Taos, NM	191	185	96.86%	6	3.14%	174	7	4	4	1	1	0	2.35	0	9.96
(5V22) (501HB) Raton, NM	149	148	99.33%	1	0.67%	144	1	3	1	0	0	0	0.34	0	5.88
(5V22) (644) Phoenix, AZ HCS	60,401	56,841	94.11%	3,560	5.89%	48,789	3,364	4,688	2,593	653	193	121	4.05	8.58	5.01
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	36,451	33,665	92.36%	2,786	7.64%	28,133	2,290	3,242	2,053	494	146	93	7.83	8.57	5.12
(5V22) (644BY) Southeast Gilbert, AZ	9,313	8,967	96.28%	346	3.72%	7,914	420	633	207	80	39	20	2.76	9.55	6.75
(5V22) (644GA) Northwest Surprise, AZ	4,849	4,654	95.98%	195	4.02%	4,317	177	160	139	51	4	1	2.04	7.96	4.33
(5V22) (644GB) Show Low, AZ	871	847	97.24%	24	2.76%	736	55	56	17	5	0	2	3.5	3.62	8.49
(5V22) (644GC) Southwest Phoenix, AZ	1,717	1,654	96.33%	63	3.67%	1,433	82	139	53	8	1	1	5.91	7.92	4.84
(5V22) (644GD) Payson, AZ	316	306	96.84%	10	3.16%	291	7	8	7	2	0	1	1.86		9.57
(5V22) (644GE) Thunderbird, AZ	1,635	1,599	97.80%	36	2.20%	1,392	106	101	32	1	2	1	4.57	4.3	3.27
(5V22) (644GF) Globe, AZ	241	237	98.34%	4	1.66%	229	3	5	4	0	0	0	1.37	8.25	0.57
(5V22) (644GG) Northeast Phoenix, AZ	1,122	1,078	96.08%	44	3.92%	969	57	52	33	10	0	1	3.96	5.39	5.86
(5V22) (644GH) Phoenix Midtown, AZ	3,826	3,774	98.64%	52		3,315	167	292	48	2	1	1	4.56	3.55	0.89
(5V22) (644QA) Phoenix East Thomas Road, AZ	60		100.00%			60	0	0	-	0	0				
(5V22) (649) Northern Arizona HCS	13,797			844			771								
(5V22) (649) Prescott, AZ (Bob Stump)	9,325				6.66%	7,572	496			109	34	30			4.04
(5V22) (649GA) Kingman, AZ	1,068		94.85%			913	53			5	1	6	6.48		8.39
(5V22) (649GB) Flagstaff, AZ	780				8.85%	606	44	61		13	2	3	00		7.17
(5V22) (649GC) Lake Havasu City, AZ	1,146					921	75			6	3	0	0.1		8.71
(5V22) (649GD) Anthem, AZ	668		97.60%			539	39			1	0	0	6.05		7.06
(5V22) (649GE) Cottonwood, AZ	610					527	36			2	1	8	6.03		9.04
(5V22) (649QA) Chinle, AZ	52				17.31%	36	4	3		3	2	0	17.73		1
(5V22) (649QB) Holbrook, AZ	45		95.56%	2		30	12		2	0	0	0			12.29
(5V22) (649QD) Page, AZ	35		100.00%	0	0.00%	24	10		0	0	0	0	5.19		0
(5V22) (649QF) Tuba City, AZ	33		100.00%			33	0	0	0	0	0	0			
(5V22) (649QG) Polacca, AZ	4		100.00%			4	0	0	0	1	0	0	0		00.74
(5V22) (649QH) Kayenta, AZ (5V22) (678) Southern Arizona HCS	42,935		93.55%			27 35,428	2,224				1	0 216	0.00		23.71
(5V22) (676) Southern Arizona nos (5V22) (678) Tucson, AZ	32,297		93.89% 92.37%			25,750	1,784			520	204 196				3.22
(5V22) (678GA) Sierra Vista, AZ	2,069		97.49%			1,833	99			10		Δ	1.75		2.35
(5V22) (678GB) Yuma, AZ	1,968				0.20%	1,907	45			0	1	1	1.15		2.14
(5V22) (678GC) Casa Grande, AZ	1,939		97.01%			1,715	83			9	2	2			5.99
(5V22) (678GD) Safford, AZ	380		98.68%			342	15			2	1	0	2.47		3.19
(5V22) (678GE) Green Valley, AZ	408		99.51%			383	17			1	0	0	2.02		0.16
(5V22) (678GF) Northwest Tucson, AZ	2,178					1,978	98		17	2	0	3	1.67		2.4
(5V22) (678GG) Southeast Tucson, AZ	1,652		98.91%		_	1,477	83			1	0	2			0.97
(5V22) (678MA) IDES Davis-Monthan AFB	16		100.00%			15	0		0	0				1.43	0
(5V22) (678MB) IDES Fort Huachuca	27		100.00%			27	0	0	0	0	0	0		0.35	0
(5V22) (678QB) Pinal County, AZ	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(5V22) (600) Long Beach, CA HCS	53,963	51,105	94.70%	2,858	5.30%	44,890	2,884	3,331	1,988	463	198	209	6.48	8.54	4.64
(5V22) (600) Long Beach, CA (Tibor Rubin)	46,297	43,775	94.55%	2,522	5.45%	38,400	2,504	2,871	1,774	395	161	192	7.06	8.32	4.05
(5V22) (600GA) Anaheim, CA	1,019	951	93.33%	68	6.67%	792	69	90	51	7	8	2	5.66	11.86	14.56
(5V22) (600GB) Santa Ana, CA	2,935	2,752	93.76%	183	6.24%	2,356	165	231	111	36	24	12	5.55	13.3	5.44
(5V22) (600GC) Cabrillo, CA	1,322	1,321	99.92%	1	0.08%	1,316	4	1	0	1	0	0	2.48		1.12
(5V22) (600GD) Santa Fe Springs, CA	1,197	1,174	98.08%	23	1.92%	1,073	57	44	16	4	1	2	2.09	28.33	3.52
(5V22) (600GE) Laguna Hills, CA	1,193	1,132	94.89%	61	5.11%	953	85	94	36	20	4	1	7.87	6.39	6.42
(5V22) (605) Loma Linda, CA HCS	50,361	47,241	93.80%	3,120	6.20%	40,824	2,848	3,569	2,098	568	299	155	2.65	9.63	6.14
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	22,262	20,455	91.88%	1,807	8.12%	16,999	1,579	1,877	1,143	341	227	96	8.55	10.35	5.31
(5V22) (605BZ) Loma Linda Redlands, CA	19,240	18,201	94.60%	1,039	5.40%	16,014	892	1,295	772	154	62	51	3.4	8.42	4.88
(5V22) (605GA) Victorville, CA	1,649	1,558	94.48%	91	5.52%	1,408	80	70	49	37	5	0	2.28	18.57	11.99
(5V22) (605GB) Murrieta, CA	2,255	2,160	95.79%	95	4.21%	1,999	102	59	64	23	5	3	2.23	11.11	11.76
(5V22) (605GC) Palm Desert, CA	2,214	2,187	98.78%	27	1.22%	2,018	57	112	25	0	0	2	1.63	5.37	1.23
(5V22) (605GD) Corona, CA	843	833	98.81%	10	1.19%	722	48	63	10	0	0	0	0.91	30	7.05

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1		Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: February 2020		1	d in 30 Days or Less 3		d in Över 30 Days 5									, i	
(5V22) (605GE) Rancho Cucamonga, CA	1,853	1,802	97.25%	51	2.75%	1,623	89	90	35	13	0	3	1.81	9.55	8.47
(5V22) (605QA) Blythe, CA	45	45	100.00%	0	0.00%	41	1	3	0	0	0	0	0.67	0	6.54
(5V22) (664) San Diego, CA HCS	52,327	48,842	93.34%	3,485	6.66%	43,151	2,468	3,223	2,041	839	378	227	4.71	9.77	3.63
(5V22) (664) San Diego, CA	31,956	29,558	92.50%	2,398	7.50%	26,448	1,424	1,686	1,321	594	303	180	5.39	10.06	2.32
(5V22) (664BU) San Diego, CA - VADOM	159	159	100.00%	0	0.00%	159	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	8,593		95.73%		4.27%	6,810	513	903	263	56	26	22			5.8
(5V22) (664GA) Imperial Valley, CA	538		95.54%	24	4.46%	422	43	49		3	3	0	0	24.65	3.27
(5V22) (664GB) Oceanside, CA	7,642		92.82%	549	7.18%	6,298	369	426		156	29	20		8.42	3.46
(5V22) (664GC) Chula Vista, CA	1,884		93.84%	116	6.16%	1,585	73	110		25	15	4	5.74	9.23	5.06
(5V22) (664GD) Escondido, CA	1,201		97.42%		2.58%	1,075	46	49		5	2	1	1.34	21.88	4.71
(5V22) (664QA) Rio, CA	354		100.00%		0.00%	354	0	0	0	0	0	0		10.11	0.12
(5V22) (691) Greater Los Angeles, CA HCS	59,462		91.73%		8.27%		3,034	3,994		1,138		236			6.04
(5V22) (691) West Los Angeles, CA	26,135		91.47%	,	8.53%	20,891	1,248	1,766		490	118				6.18
(5V22) (691A4) Sepulveda, CA	14,096		90.80%		9.20%	10,888	861	1,050		339	135			12.47	8.53
(5V22) (691GB) Santa Barbara, CA	928		89.44%		10.56%	734	41	55	51	33	10	4	12.13		1.03
(5V22) (691GC) Gardena, CA	476		97.90%		2.10%	460	3		1	5	2	2	1.33		
(5V22) (691GD) Bakersfield, CA	2,930		94.68%		5.32% 6.43%	2,412	151 242	211 296	116	36 69	20	0	5.96 6.68	7.55	3.56
(5V22) (691GE) Los Angeles, CA	7,234 906		93.57% 97.79%	465	2.21%	6,231 862	9	15		3		0		7.29	3.56
(5V22) (691GF) East Los Angeles, CA (5V22) (691GG) Antelope Valley, CA	943		87.17%		12.83%	698	56	68		21	25	1	13.88	11.69	8.54
(5V22) (691GK) San Luis Obispo, CA	1,069		94.39%		5.61%	860	82	67	39	19	0	2	4.91	9	8.24
(5V22) (691GL) Santa Maria, CA	2,504		89.86%	254	10.14%	1,789	211	250		56	8	2	8.14	13.46	8.78
(5V22) (691GM) Oxnard, CA	2,035		90.37%		9.63%	1,753	111	170		67	7	1	15.42		5.04
(5V22) (691GP) San Gabriel Valley, CA	2,033		95.15%		4.85%	134	19	43		0	2	0	6.18		12.05
(3V23) (437) Fargo, ND HCS	18,135		97.96%				555			71	19	27			
(3V23) (437) Fargo, ND	11,601		97.33%		2.67%	10,461	413	417	207	62	16			4.54	2.94
(3V23) (437GA) Grafton, ND	164	164	100.00%	0	0.00%	159	2	3	0	0	0	0	0.26	0.67	4.37
(3V23) (437GB) Bismarck, ND	1,540	1,516	98.44%	24	1.56%	1,435	47	34	19	3	1	1	1.21	5.34	3.27
(3V23) (437GC) Fergus Falls, MN	432	431	99.77%	1	0.23%	418	8	5	1	0	0	0	0.51	2.17	1.23
(3V23) (437GD) Minot, ND	869	860	98.96%	9	1.04%	796	37	27	8	1	0	0	1.79	2.47	3.75
(3V23) (437GE) Bemidji, MN	1,127	1,122	99.56%	5	0.44%	1,099	15	8	4	0	0	1	0.5	0.88	4.45
(3V23) (437GF) Williston, ND	493	492	99.80%	1	0.20%	478	10	4	0	0	1	0	0.85	9.42	1.06
(3V23) (437GI) Grand Forks, ND	908	903	99.45%	5	0.55%	877	12	14	5	0	0	0	0.75	1.24	2.33
(3V23) (437GJ) Dickinson, ND	474	463	97.68%	11	2.32%	450	6	7	6	4	1	0	2.76	2.11	6.25
(3V23) (437GK) Jamestown, ND	337	334	99.11%	3	0.89%	330	2	2	3	0	0	0	0.72	0.29	1.28
(3V23) (437GL) Devils Lake, ND	190	189	99.47%	1	0.53%	185	3	1	0	1	0	0	1.22	0	0
(3V23) (438) Sioux Falls, SD HCS	16,242	15,807	97.32%	435	2.68%	14,313	764	730	339	78	14	4	2.62	4.38	2.51
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	12,468		97.14%		2.86%	10,890	614	608	275	64	14	3	2.87	4.42	2.51
(3V23) (438GA) Spirit Lake, IA	809		97.53%		2.47%	706	44	39		4	0	0	3.83		3.99
(3V23) (438GC) Sioux City, SD	1,426		98.60%		1.40%	1,325	42	39		3	0	1	1.6	3.71	2.32
(3V23) (438GD) Aberdeen, SD	691		96.82%			622	28	19		3	0	0	2.88	7.17	2.97
(3V23) (438GE) Wagner, SD	166		98.80%			145	14	5		0	0	0	3.56	7.33	4.33
(3V23) (438GF) Watertown, SD	682		97.80%			625	22	20		4	0	0	1 1		
(3V23) (568) Black Hills, SD HCS	10,554		96.14%		3.86%		571	632		91					
(3V23) (568) Fort Meade, SD	5,107		95.56%		4.44%		258	305		48		13		8.29	
(3V23) (568A4) Hot Springs, SD	2,699		96.63%		3.37%	2,331	129	148		17	5	-	3.42		3.15
(3V23) (568GA) Rapid City, SD	2,123		96.33%			1,744	151	150	50	22	2		5.93		2.96
(3V23) (568GB) Pierre, SD	155		99.35%		0.65%	145	6	3	1	0		0	1.43		0.88
(3V23) (568HA) Newcastle, WY	15		100.00%			15	0	0	-	0	0	0	0		0
(3V23) (568HE) Gordon, NE	24		100.00%			21	1	2		_	0	0	3.16		0
(3V23) (568HF) Pine Ridge, SD	13		100.00%			12	0	1	0	0	0	0	2.8		0.50
(3V23) (568HH) Scottsbluff, NE	274		96.35%			223	25	16		4	0				0.53
(3V23) (568HJ) Mission, SD	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0	0		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1		Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
Period Ending: February 2020			d in 30 Days or Less 3		d in Over 30 Days 5										
(3V23) (568HP) Winner, SD	107	107	100.00%	0	0.00%	106	0	1	0	0	0	0	0.12		
(3V23) (568MA) IDES Ellsworth AFB	10	10	100.00%	0	0.00%	3	1	6	0	0	0	0		10	26.25
(3V23) (618) Minneapolis, MN HCS	58,373	55,483	95.05%	2,890	4.95%	47,805	3,695	3,983	1,880	559	207	244	5.82	8.94	3.09
(3V23) (618) Minneapolis, MN	41,824	39,726	94.98%	2,098	5.02%	33,923	2,713	3,090	1,458	427	107	106	5.4	8.67	2.54
(3V23) (618BY) Twin Ports, WI	2,895	2,647	91.43%	248	8.57%	2,343	161	143	116	65	24	43	3.26	15.08	9.23
(3V23) (618GA) St. James, MN	222	219	98.65%	3	1.35%	203	10	6	3	0	0	0	2.13	2.67	3.18
(3V23) (618GB) Hibbing, MN	963	952	98.86%	11	1.14%	851	63	38	8	1	1	1	3.18	7	2.08
(3V23) (618GD) Maplewood, MN	2,222	2,161	97.25%	61	2.75%	1,757	189	215	61	0	0	0	5.52	6.58	1.47
(3V23) (618GE) Chippewa Valley, WI	1,605	1,369	85.30%	236	14.70%	1,112	120	137	88	23	60	65	27.22	12.98	2.75
(3V23) (618GG) Rochester, MN	1,446	1,426	98.62%	20	1.38%	1,342	49	35	14	5	1	0	1.4	6.79	4.1
(3V23) (618GH) Hayward, WI	246	240	97.56%	6	2.44%	227	7	6	6	0	0	0	3.13	12.67	0
(3V23) (618GI) Northwest Metro, MN	3,006	2,875	95.64%	131	4.36%	2,506	199	170	69	26	10	26	3.44	10.78	3.38
(3V23) (618GJ) Shakopee, MN	778	764	98.20%	14	1.80%	687	50	27	9	4	1	0	2.45	8.2	2.8
(3V23) (618GK) Albert Lea, MN	447	428	95.75%	19	4.25%	395	18	15	16	1	2	0	4.63	10.28	3.31
(3V23) (618GL) Minneapolis Harmon Place, MN	602	601	99.83%	1	0.17%	595	3	3	1	0	0	0	1.28		
(3V23) (618GM) Rice Lake, WI	767	739	96.35%	28	3.65%	607	66	66	22	4	0	2	6.62	8.83	4.02
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	971	959	98.76%	12	1.24%	893	42	24	7	3	1	1	3.54	4.89	1.45
(3V23) (618QA) Fort Snelling, MN	286	285	99.65%	1	0.35%	280	3	2	1	0	0	0		0.45	
(3V23) (618QB) Ely, MN	93	92	98.92%	1	1.08%	84	2	6	1	0	0	0	2.58	35	2.2
(3V23) (636A6) Central Iowa HCS	22,010	20,638	93.77%	1,372	6.23%	17,944	1,148	1,546	866	281	113	112	5.97	9.46	7.66
(3V23) (636A6) Des Moines, IA	16,143	15,016	93.02%	1,127	6.98%	12,768	914	1,334	718	238	79	92	6.46	9.27	10.59
(3V23) (636BU) Des Moines, IA - VADOM	836	836	100.00%	0	0.00%	835	0	1	0	0	0	0			
(3V23) (636GC) Mason City, IA	1,564	1,375	87.92%	189	12.08%	1,158	106	111	103	35	34	17	11.72	23.37	4.47
(3V23) (636GD) Marshalltown, IA	695	679	97.70%	16	2.30%	604	41	34	9	4	0	3	1.43	9.83	2.38
(3V23) (636GK) Fort Dodge, IA	757	752	99.34%	5	0.66%	707	37	8	2	3	0	0	1.38	3.74	
(3V23) (636GM) Carroll, IA	512	503	98.24%	9	1.76%	485	9	9	8	1	0	0	1.15	2.36	0.94
(3V23) (636GR) Knoxville, IA	1,042	1,016	97.50%	26	2.50%	941	30	45	26	0	0	0	4.19	4.06	0.66
(3V23) (636GX) Fort Dodge North, IA	181	181	100.00%	0	0.00%	173	6	2	0	0	0	0			0.69
(3V23) (636QB) Des Moines Center Street, IA	280	280	100.00%	0	0.00%	273	5	2	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	26,361	24,761	93.93%	1,600	6.07%	21,026	1,695	2,040	1,147	253	98	102	4.86	9.97	4.86
(3V23) (636A8) Iowa City, IA	11,069	10,075	91.02%	994	8.98%	8,346	681	1,048	768	151	36	39	6.71	10.02	10.22
(3V23) (636GF) Quad Cities, IA	2,714	2,578	94.99%	136	5.01%	2,159	206	213	68	24	24	20	6.41	10.74	2.78
(3V23) (636GG) Quincy, IL	987	955	96.76%	32	3.24%	860	57	38	20	5	5	2	3.86	4.08	7.19
(3V23) (636GH) Waterloo, IA	1,216	1,170	96.22%	46	3.78%	983	92	95	38	5	1	2	6.11	5.75	6.58
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,311	1,275	97.25%	36	2.75%	1,090	105	80	29	2	5	0	3.47	4.77	6.38
(3V23) (636GJ) Dubuque, IA	1,234	1,207	97.81%	27	2.19%	1,046	101	60	13	10	2	2	5.66	2.5	7.01
(3V23) (636GN) Cedar Rapids, IA	1,432		96.79%			1,230	77	79		5	5	7	4.74	5.19	6.54
(3V23) (636GS) Ottumwa, IA	643	634	98.60%	9	1.40%	584	30	20	8	1	0	0	3.3	2.71	2.56
(3V23) (636GT) Sterling, IL	739		97.70%			659	32	31		4	1	0	1.84	8.54	4.55
(3V23) (636GU) Decorah, IA	468		99.36%			422	25	18		0	0	0	2.21	1.96	3.97
(3V23) (636GW) Coralville, IA	2,158		98.84%			2,013	47	73		7	1	0	2.64	0.31	2.43
(3V23) (636QC) Linn County, IA	32		84.38%		15.62%	25	2	0	_	1	0	2			15.94
(3V23) (636QG) Iowa City, IA - Mobile	95		66.32%		33.68%	41	8	14		7	3	0		22.91	
(3V23) (636QI) Davenport, IA	317				0.32%	293	21	2	-	0	1	0			3.04
(3V23) (636QJ) Iowa City South Clinton Street, IA	1,946		90.18%			1,275	211	269		31	14			15.94	10.94
(3V23) (636) Nebraska-W Iowa HCS	41,861		96.08%				2,223	2,373		344			-		5.6
(3V23) (636) Omaha, NE	21,412		94.77%			17,751	1,223	1,319		269	126			7.94	6.38
(3V23) (636A4) Grand Island, NE	6,456		98.95%			5,759	345	284		5			00		2.18
(3V23) (636A5) Lincoln, NE	8,047		95.96%			6,768	412	542	238	44	22	21	7.37	6.28	6.69
(3V23) (636BW) Grand Island, NE - VADOM	567		100.00%			567	0	0		0	0				0
(3V23) (636BX) Omaha, NE - VADOM	497		100.00%			485	10	2	-	0	0	0			
(3V23) (636GA) Norfolk, NE	901		97.89%			810	43	29		2	1	3			6.63
(3V23) (636GB) North Platte, NE	915	882	96.39%	33	3.61%	748	71	63	20	8	3	2	7.53	2.38	11.55

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: February 2020	Appointments 1			Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6		Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(3V23) (636GL) Bellevue, NE	1,210	1,177	97.27%	33	2.73%	1,024	65	88	23	4	3	3	6.64	3.8	2.01
(3V23) (636GP) Shenandoah, IA	520	487	93.65%	33	6.35%	424	26	37	16	8	3	6	11.72	2.52	4.22
(3V23) (636GQ) Holdrege, NE	446	437	97.98%	9	2.02%	402	26	9	3	4	1	1	4.88	2.32	2.79
(3V23) (636QA) Omaha Dorcas Street, NE	890	890	100.00%	0	0.00%	888	2	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	32,706	31,504	96.32%	1,202	3.68%	28,123	1,568	1,813	915	227	40	20	4.39	8.06	6.29
(3V23) (656) St. Cloud, MN	28,528	27,553	96.58%	975	3.42%	24,741	1,267	1,545	781	159	26	9	4.15	7.67	5.62
(3V23) (656GA) Brainerd, MN	2,521	2,327	92.30%	194	7.70%	1,932	203	192	112	60	12	10	6.4	11.51	13.87
(3V23) (656GB) Montevideo, MN	695	677	97.41%	18	2.59%	584	49	44	12	6	0	0	3.67	15.96	4.65
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	962	947	98.44%	15	1.56%	866	49	32	10	2	2	1	2.27	4.88	6.61

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time		MH Avg Wait Time
National Summary.	Appointments	Days 2	Complete d in 30	Over 30 Days 4	Complete d in Over		Days 7	Days o		Day3 10	111	11011 120 Days 12		in Days 14	
			Days or Less 3		30 Days 5										
National: 3/2020	3,859,798	3,687,147	95.53%	172,651	4.47%	3,293,228	187,664	206,255	118,863	29,835	12,518	11,435	4.12	7.82	4.21
National: 2/2020	4,754,971	4,511,552		243,419	5.12%					49,560	18,947	16,720	4.52	8.46	4.47
National: 1/2020	5,223,622	4,910,928	94.01%	312,694	5.99%	4,283,847	291,978	335,103	210,553	60,056	21,881	20,204	4.97	9.23	4.89
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805			256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823			234,470	5.10%		249,612			49,415	17,543		4.83	8.73	4.24
National: 1/2019	5,108,202			306,403	6.00%				204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282			232,843	5.37%		228,768			44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193			240,990	5.14%			· ·	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900	· ·	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809		227,988	4.99%					41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524			267,700	5.07%				182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954			242,380	5.10%		264,214			45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183			233,868	4.82%			· ·		40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072			223,795	4.32%			· ·	-	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018 National: 3/2018	4,965,149 5,073,154			211,853 200,895	4.27% 3.96%		266,804 279,377			36,944 32,665	10,099	9,558 9,147	4.44	7.4	3.33
National: 2/2018	4,506,205			171,845			· ·		119,946	33,593	10,656	7,650	4.42	6.91	3.13
National: 1/2018	4,837,845			219,245						40,293	12,832			7.75	
National: 12/2017	4,301,041			173,000	4.02%		226,912			32,193				7.03	
National: 11/2017	4,711,170	1 1		183,650	3.90%					32,245	9,473			6.98	3.02
National: 10/2017	5,043,703			185,872						33,162	8,735		3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863		6.52	2.67
National: 8/2016	5,219,984			192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995			161,669	3.64%			· ·		32,674	7,973		4.72	6.6	2.77
National: 6/2016	4,989,814			179,357	3.59%		274,867			33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166			160,625	3.29%					31,182	8,061	4,443		6.16	2.51
National: 4/2016	4,931,526			166,585	3.38%					31,352	6,895		4.68	6.19	2.43
National: 3/2016	5,353,597			175,863	3.28%					32,444	8,996		4.66	6.13	2.64
National: 2/2016	4,744,626			168,192			248,628			38,428	9,410			6.44	3.03
National: 1/2016	4,497,268			187,373				· ·		41,268	10,030			6.9	3.29
National: 12/2015	4,672,667			179,431	3.84%					37,495	9,077	4,102		6.44	3.03
National: 11/2015	4,388,187	4,228,217	90.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03

Retrospective/Completed Appointment Wait Times National Summary.		Completed within 30 Days 2			Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11		Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.