Facility, and Division Level Summaries. Wait Time A Measured from Preferred Date For the Reporting Period Ending: November 2019			Appts Complete	Over 30 Days 4	Appts	-7 Days 6	Days 7	Days 8		Days 10	Days 11	than 120 Days 12		Wait Time	Wait Time
Period Ending: November 2019			d in 30		d in Over									in Days 14	
			Days or Less 3		30 Days 5										
(4) (64) (400) T ME 1100	04.000	22.227	00.05%	4.005	0.750/	10.104	4.050	4.000	4.040	000	0.4	70	0.50	0.0	5.04
(1V01) (402) Togus, ME HCS (1V01) (402) Togus, ME	24,662 14,985				6.75% 7.55%	19,464 11,805	1,650 998		1,219 829	306 216	64			8.9 9.04	5.21 3.5
(1V01) (402GA) Caribou, ME	659		97.27%		2.73%	546	29			1	0				
(1V01) (402GA) Calibut, ME	305		97.38%		2.62%	261	29			0	0		4.25		
(1V01) (402GB) Calais, ME	290		93.10%		6.90%	227	15			2	0	-			_
(1V01) (402GD) Saco, ME	1,142				6.04%	921	72			13	3	0	8.23	8.46	5.51
(1V01) (402GE) Lewiston, ME	1,819				5.61%	1,392	128		72	15	4	11	5.94	13.84	7.19
(1V01) (402GE) Lincoln, ME	251	240		11	4.38%	189	20			0	1	0	7.08		
(1V01) (402HB) Bangor, ME	3,737				5.24%	2,985	237	319		41	11	15		6.19	7.84
(1V01) (402HD) Bangor, ME	1,390		92.45%		7.55%	1,069	129		79	17	5		5.97	12.37	6.44
(1V01) (402HL) Bingham, ME - Mobile	57		91.23%		8.77%	48	0	4	4	1	0	0	6.25		0.44
(1V01) (402QA) Fort Kent, ME	16		100.00%		0.00%	10	2	4	0	0	0	0			
(1V01) (402QB) Houlton, ME	11		100.00%			11	0	0	0	0	0	-	2.45		
(1V01) (405) White River Junction, VT HCS	17,400				6.99%	14,259	914	1,010		238					0.7
(1V01) (405) White River Junction, VT	11,926				7.52%	9,696	653			174	99			10.98	0.56
(1V01) (405GA) Bennington, VT	958				2.19%	866	28			0	1	0		0.55	
(1V01) (405GC) Brattleboro, VT	430				1.86%	381	15			1	0		2.76		
(1V01) (405HA) Burlington Lakeside, VT	2,251	2,057			8.62%	1,807	110			53	15	-			0.47
(1V01) (405HZ) Littleton, NH	805		91.80%		8.20%	640	45			8	5				1.14
(1V01) (405HE) Keene, NH	218			2	0.92%	210	43	2		0	0	-	0.73	4.33	
(1V01) (405HE) Rutland, VT	602		96.18%	_	3.82%	475	50			2	5			12.5	
(1V01) (405QB) Newport, VT	210		97.14%		2.86%	184	9	11	4	0	1	1	5.17	10.55	
(1V01) (518) Bedford, MA HCS	10,911				6.59%	8,854	613		·	104	41	60			
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	9,634				6.82%	7,804	531	642		97	39			12.43	2.79
(1V01) (518GA) Lynn, MA	475				4.42%	379	39			3	0		5.59		4.63
(1V01) (518GB) Haverhill, MA	543		95.76%		4.24%	467	33	20		1	0	1	4.9		
(1V01) (518GE) Gloucester, MA	259		93.05%			204	10			3	2	2			3.37
(1V01) (523) Boston, MA HCS	41,165						2,564			365					
(1V01) (523) Jamaica Plain, MA	17,974		94.47%		5.53%	14,514	1,139		686	135	42				
(1V01) (523A4) West Roxbury, MA	6,625		94.49%		5.51%	5,175	519			57	35				3.37
(1V01) (523A5) Brockton, MA	10,887				5.07%	9,132	592		380	115	25			10.25	
(1V01) (523BY) Lowell, MA	2,117				5.10%	1,690	152		74	16	11			9.23	3.06
(1V01) (523BZ) Causeway, MA	2,605				4.38%	2,332	83			37	16			2.76	2.54
(1V01) (523GA) Framingham, MA	369		97.83%			295	36			0	0			7.67	6.8
(1V01) (523GC) Quincy, MA	172		97.67%		2.33%	149	8	11	4	0	0	0	2.27		
(1V01) (523GD) Plymouth, MA	410		92.68%			306	35	39	24	5	0	1	8.55		
(1V01) (523MA) IDES Hanscom AFB	6		100.00%			6	0	0	0	0	0	0		0	
(1V01) (608) Manchester, NH HCS	16,427	15,027	91.48%	1,400	8.52%	12,521	1,139	1,367	847	353	115	85	8.13	11.99	6.47
(1V01) (608) Manchester, NH	14,621	13,392	91.59%		8.41%	11,277	982			338	111			11.98	5.11
(1V01) (608GA) Portsmouth, NH	451	427			5.32%	334	47			3	2	2		2.75	
(1V01) (608GC) Somersworth, NH	627	553	88.20%	74	11.80%	399	67	87	61	6	2	5	20.55	17.55	8.19
(1V01) (608GD) Conway, NH	244	237	97.13%	7	2.87%	198	14	25	5	0	0	2	13.97	9.5	3.64
(1V01) (608HA) Tilton, NH	481	415	86.28%	66	13.72%	310	29	76	58	6	0	2	9.43	3.5	17.21
(1V01) (608MA) IDES Manchester VAMC	3		100.00%			3	0	0		0	0	0		0	
(1V01) (631) Central Western Massachusetts HCS	19,521	18,520	94.87%	1,001	5.13%	16,206	1,184	1,130	583	205	74	139	6.71	7.82	6.52
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	8,545	8,103	94.83%	442	5.17%	7,010	543	550	276	82	35		6.16	8.52	4.09
(1V01) (631BY) Springfield, MA	3,766	3,606	95.75%	160	4.25%	3,243	183	180	82	47	13	18	6.98	5.21	6.19
(1V01) (631GC) Pittsfield, MA	547	528	96.53%	19	3.47%	467	32	29		5	2	5	8.44	2.78	5.56
(1V01) (631GD) Greenfield, MA	661		91.83%		8.17%	527	37	43	41	8	2	3	8.11	10.84	7.85
(1V01) (631GE) Worcester, MA	1,833		97.11%		2.89%	1,509	144	127	26	14	4	9	6.41	2.97	2.17
(1V01) (631GF) Fitchburg, MA	875		93.37%		6.63%	696	74		45	9	2	2	6.22		
(1V01) (631MA) IDES Keller Army Community Hospital	3	3	100.00%	0	0.00%	2	0	1	0	0	0	0		7	

Comparison of the first in the register Comparison of the comp	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	Wait Time	MH Avg Wait Time
Contribution Cont	Measured from Preferred Date For the Reporting			d in 30 Days or		d in Över								III Days 13	III Days 14	III Days 13
Company Comp				Less 3												
Company Comp	(1V01) (631PA) 631PA	5	5	100.00%	0	0.00%	0	2	3	0	0	0	0			
March Marc	(1V01) (631QA) Plantation Street, MA	2,087	1,986	95.16%	101	4.84%	1,812	93	81	45	21	8	27		7	
(1979) Performance (1) 2018 11/20 14/19 17/19 17/19 17/19 17/19 17/19 17/19 17/19 17/19 17/19 18	(1V01) (631QB) Lake Avenue, MA	1,199	1,085	90.49%	114	9.51%	940	76	69	61	19	8	26		16	11.74
Company of Company o	(1V01) (650) Providence, RI HCS	28,451	27,398	96.30%	1,053	3.70%	23,780	1,762	1,856	732	215	52	54	6.64	6.06	2.69
Prof. Prof	(1V01) (650) Providence, RI	20,361	19,630	96.41%	731	3.59%	17,191	1,200	1,239	480	170	41	40	6.62	6.57	2.5
Prof. Prof	(1V01) (650GA) New Bedford, MA	1,685	1,582	93.89%	103	6.11%	1,372	86	124	85	11	3	4	4.41	8.69	5.59
Prof. Prof	(1V01) (650GB) Hyannis, MA	1,238	1,132	91.44%	106	8.56%	963	64	105	72	20	6	8	10.46	14.41	2.4
Property	(1V01) (650GD) Middletown, RI	662	639	96.53%	23	3.47%	567	42	30	19	3	0	1	5.32	4.49	2.2
	(1V01) (650QA) Eagle Square, RI	3,411	3,349	98.18%	62	1.82%	2,873	285	191	51	9	2	0		3.74	1.44
		1,094	1,066	97.44%	28	2.56%	814	85	167	25	2	0	1		7.3	
(PM) (PM) (PM) (PM) (PM) (PM) (PM) (PM)	(1V01) (689) Connecticut HCS	46,371	44,985	97.01%	1,386	2.99%	39,358	2,596	3,031	1,123	182	47	34	3.56	6.29	3.47
Character Char		24,137	23,365	96.80%			20,089							5.03	6.13	2.27
(1971) (BIRCA) Waterlay, CT	(1V01) (689A4) Newington, CT	15,034	14,471	96.26%	563	3.74%	12,487	945	1,039	427	94	28	14	3.05	6.57	4.78
(1971) (1980) Summary CT	(1V01) (689GA) Waterbury, CT							16			1					
(1971) (REGION) Memorite CT	· / / / / /				9		384	10			5	0	1	2.24		
Character Char	, , , , , , , , , , , , , , , , , , ,				5						0	0	0			
(1901) (1906) (1904) (1907) (1906) (1904) (1907) (1906) (1907) (1906) (1907) (1906) (1907) (1906) (1907) (1906) (1907) (1907) (1906) (1907) (1	, ,, ,			99.54%	2	0.46%					0	0	0			
(WY) (MBHY) MILLAMATIC, OT (OFC) 50 50 51 52 15 50 51 51 52 15 50 51 51 51 51 51 51		469	464		5	1.07%		18	21		1	0	0			
VAD 1984 VAD 1984 VAD 1985 VAD V		93	90		3	3.23%		5	15	2	1	0	0	7.7		
(1VI) (SEARCH DERVICE) (1VI)		1.328	1.308		20		1.201	63	44	14	3	2	1	2.48	0	4.92
MOST SAMPAN Allery N. P. I LOS 1.00											0	0	0			
[VIV2] (SEASCH) Alberty, MY (Servard S, Statton) [VIV2] (SEASCH) Memberty, MY (Servard S, Statton) [VIV2] (SEASCH) Memberty, MY [VIV3] (SEASCH) Memberty, MY [VIV3] (SEASCH) Memberty, MY [VIV3] (SEASCH) Searching, MY [VIV3] (SEASCH) Searching, MY [VIV3] (SEASCH) Searching, MY [VIV3] (SEASCH) Searching, MY [VIV3] (SEASCH) Classification, MY [VIV3] (SEASCH) Searching, MY [VIV3] (SEASCH) Searching					1,032			1,143	1,157	675	171	83	103	5.13	7.49	
Charles Char																
(IVV2) (282GS) Bannethge, NY 287 289 83.85% 21 6.02% 289 17 20 14 0 0 0 1 5.38 8.07 8.52 (IVV2) (282GS) Forda, NY 287 289 83.85% 3 1.05% 248 15 20 3 15 3 0 0 0 0 0 3.58 14 207 202 (IVV2) (282GS) Consider, NY 378 389 94.77% 19 5.03% 311 25 23 15 3 0 0 1 1 5 0 4.7 923 (IVV2) (282GS) Consider, NY 602 570 96.26% 22 3.18% 624 30 11 5 5 3 0 0 4 5.01 8.5 633 (IVV2) (282GS) Consider, NY 604 589 07.62% 15 2.48% 440 1 60 0 3 8 2 2 4 1 1 4.28 27.50 608 (IVV2) (282GS) Consider, NY 322 326 36 5 15 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1									6							
(1V02) (52806) Fonds, NY					21			17	26	14	6	0	1			
(1/VQ) (26287) Calestill, NY	(1V02) (528G6) Fonda, NY	287			3	1.05%	249	15	20	3	0	0	0	3.59		
(1VV2) (528GY) Glens Falls, NY 669 670 96.824 02 3.18% 6624 30 16 15 3 0 0 4 5.07 8.5 5.33 (1VV2) (528GY) Michaelandy, NY 604 589 575% 15 2.48% 481 59 38 8 2 4 1 4.28 77.56 6.86 (1VV2) (528GY) Michaelandy, NY 382 36 95.81% 16 4.19% 340 17 9 11 0 0 0 3.56 5.02 0.88 (1VV2) (528GY) Clillon Park, NY 364 32 36.81% 4 1.39% 242 26 15 4 0 0 0 0 0 0.56 5.62 0.88 (1VV2) (528GY) Clillon Park, NY 364 32 36.81% 4 1.39% 342 18 12 10 1 1 0 1 1 0 1 1.88 4.54 5.00 (1VV2) (528GY) Sammac Lake, NY 18 17 05.75% 12 2.43% 4.52 18 12 10 1 1 0 1 1 0 1 1.88 4.54 5.00 (1VV2) (528GY) Sammac Lake, NY 18 17 05.75% 12 2.43% 4.52 18 12 11 4 0 0 1 1 1.85 2 3.38 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.52 18 12 11 4 0 0 1 1 1.85 2 3.38 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.52 18 12 11 4 0 0 1 1 1.52 2 3.85 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.52 18 12 11 4 0 0 1 1 1.52 2 3.85 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.10 18 12 11 4 0 0 1 1 1.88 4.54 5.00 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.10 18 12 11 4 0 0 1 1 1 5.2 2 3.85 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.10 18 12 11 4 0 0 1 1 1 5.2 2 3.85 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.10 18 12 11 4 0 0 1 1 1 5.2 2 3.85 (1VV2) (528GY) Sammac Lake, NY 18 18 17 05.75% 12 2.43% 4.10 18 18 18 18 18 18 18 18 18 18 18 18 18					19						3	0	1			
(1V02) (528CV) Plattsburgh, NY												-	4	5.01		
(1Y02) (528GW) Schemetardy, NY												4	1			
(1\text{1\text{V}\text{2}}{\text{1\text{V}\text{2}}{\text{2\text{C}}}{\text{C}}{\text{1\text{0}}}{\text{1\text{0}}}{\text{2\text{0}}}{\text{0}					16		340						3			
(1V02) (528GY) Clifton Park, NY												0	0			
(1V02) (528GZ) Kingston, NY											4	3	2			
(1VO2) (5280K) Saranac Lake, NY											1	0	1			
1/02 (528A6) Bath, NY HCS 26,062 25,213 96,75% 847 3.25% 22,264 1,327 1,624 672 118 31 26 4.2 7.23 4.16					6						0	1	1			
(IVV2) (528A5) Canandaigua, NY 5,312 5,122 96.42% 190 3.58% 4,437 314 371 155 25 40 6 2.83 6.74 3.1 (IVV2) (528A6) Bath, NY 11,730 11,526 98.29% 204 1,74% 10,689 385 472 160 35 3 6 3.65 7.3 1.33 (IVV2) (528A6) Bath, NY 882 870 98.64% 12 1.36% 721 69 80 11 0 0 0 1 3.76 8.02 0.39 (IVV2) (528G6) Wellswille, NY 408 395 96.81% 13 3.19% 3.47 2.4 24 24 99 2.2 2 0 0 2.68 10.5 0.41 (IVV2) (528GE) Rochester, NY 1,419 1,388 97.82% 31 2.18% 1,210 82 96 29 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 11				847					672	118	31	26			
(1V02) (528AG) Bath, NY												4				
(1V02) (528G4) Ellmira, NY												3				
(1V02) (528GB) Wellsville, NY 408 395 96.81% 13 3.19% 347 24 24 9 2 2 0 2 0 2.68 10.5 0.41 (1V02) (528GE) Rochester, NY 1.419 1.388 97.82% 31 2.18% 1.210 82 96 29 2 0 0 0 0 0 2.48 4.19 (1V02) (528GC) Rochester Calkins, NY 6.049 5.685 93.98% 364 6.02% 4.693 436 556 277 53 21 13 4.63 7.87 10.68 (1V02) (528QD) Mount Hope, NY 1 1 1 10.00% 0 0.00% 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0												0	1			
(1V02) (528GE) Rochester, NY							347						0			
(1V02) (528QC) Rochester Calkins, NY 6,049 5,685 93.98% 364 6.02% 4,693 436 556 277 53 21 13 4.63 7.87 10.68 (1V02) (528QD) Mount Hope, NY 1 1 1 100.00% 0 0.00% 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0												-				
(1/V02) (528QE) Mount Hope, NY					364		4,693			277		21	13	4.63		
(1\text{VO2}) (528\text{F}) \text{Wellsboro}, PA \qquad 196 \qquad 168 \qquad 85.7\text{V} \qquad 28 \qquad 14.2\text{V} \qquad 139 \qquad 10 \qquad 19 \qquad 26 \qquad 1 \qqquad 1 \qqqqq 1 \qqqqq 0 \qqqqqq 0 \qqqqqqqqqq	(1V02) (528QD) Mount Hope, NY	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
1V02) (528) Western New York HCS 30,186 29,138 96.53% 1,048 3.47% 25,945 1,689 1,504 782 154 39 73 3.7 5.59 5.88 (1V02) (528) Buffalo, NY 22,639 21,699 95.85% 940 4.15% 18,965 1,426 1,308 708 138 36 58 4.72 5.89 6.39 (1V02) (528A4) Batavia, NY 2,779 2,726 98.09% 53 1.91% 2,518 110 98 36 9 3 5 2.07 2.51 5.18 (1V02) (528GB) Jamestown, NY 645 638 98.91% 7 1.09% 602 22 14 4 0 0 0 3 2.55 2.74 3.36 (1V02) (528GC) Dunkirk, NY 480 474 98.75% 6 1.25% 450 15 9 4 0 0 0 2 0.8 2.09 11.46 (1V02) (528GD) Niagara Falls, NY 424 416 98.11% 8 1.89% 361 37 18 7 1 0 0 0 3.53 8.44 4.26 (1V02) (528GK) Lockport, NY 365 363 99.45% 2 0.55% 347 11 5 1 1 0 0 0 1.92 0 3.02 (1V02) (528GQ) Lackawanna, NY 769 749 97.40% 20 2.60% 686 41 22 13 2 0 5 4.79 3.71 5.17	(1V02) (528QE) Coudersport, PA	65	60	92.31%	5	7.69%	47	7	6	5	0	0	0	7		
(1V02) (528) Buffalo, NY 22,639 21,699 95.85% 940 4.15% 18,965 1,426 1,308 708 138 36 58 4.72 5.89 6.39 (1V02) (528A4) Batavia, NY 2,779 2,726 98.09% 53 1.91% 2,518 110 98 36 9 3 5 2.07 2.51 5.18 (1V02) (528GB) Jamestown, NY 645 638 98.91% 7 1.09% 602 22 14 4 4 0 0 0 3 3 2.55 2.74 3.36 (1V02) (528GC) Dunkirk, NY 480 474 98.75% 6 1.25% 450 15 9 4 0 0 0 2 0.8 2.09 11.46 (1V02) (528GD) Niagara Falls, NY 424 416 98.11% 8 1.89% 361 37 18 7 1 0 0 0 3.53 8.44 4.26 (1V02) (528GK) Lockport, NY 365 363 99.45% 2 0.55% 347 11 5 1 1 0 0 0 1.92 0 3.02 (1V02) (528GQ) Lackawanna, NY 769 749 97.40% 20 2.60% 686 41 22 13 2 0 5 4.79 3.71 5.17						14.29%	139	10	19	26	1	1	0	10.7	2.8	0
(1V02) (528) Buffalo, NY 22,639 21,699 95.85% 940 4.15% 18,965 1,426 1,308 708 138 36 58 4.72 5.89 6.39 (1V02) (528A4) Batavia, NY 2,779 2,726 98.09% 53 1.91% 2,518 110 98 36 9 3 5 2.07 2.51 5.18 (1V02) (528GB) Jamestown, NY 645 638 98.91% 7 1.09% 602 22 14 4 4 0 0 0 0 3 2.55 2.74 3.36 (1V02) (528GC) Dunkirk, NY 480 474 98.75% 6 1.25% 450 15 9 4 0 0 0 2 0.8 2.09 11.46 (1V02) (528GD) Niagara Falls, NY 424 416 98.11% 8 1.89% 361 37 18 7 1 0 0 0 3.53 8.44 4.26 (1V02) (528GK) Lockport, NY 365 363 99.45% 2 0.55% 347 11 5 1 1 0 0 0 1.92 0 3.02 (1V02) (528GQ) Lackawanna, NY 769 749 97.40% 20 2.60% 686 41 22 13 2 0 5 4.79 3.71 5.17	(1V02) (528) Western New York HCS										154	39	73			
(1V02) (528A4) Batavia, NY 2,779 2,726 98.09% 53 1.91% 2,518 110 98 36 9 3 3 5 2.07 2.51 5.18 (1V02) (528GB) Jamestown, NY 645 638 98.91% 7 1.09% 602 22 14 4 0 0 0 3 3 2.55 2.74 3.36 (1V02) (528GC) Dunkirk, NY 480 474 98.75% 6 1.25% 450 15 9 4 0 0 0 2 2 0.8 2.09 11.46 (1V02) (528GD) Niagara Falls, NY 424 416 98.11% 8 1.89% 361 37 18 7 1 0 0 0 3.53 8.44 4.26 (1V02) (528GK) Lockport, NY 365 363 99.45% 2 0.55% 347 11 5 1 1 0 0 0 1.92 0 3.02 (1V02) (528GQ) Lackawanna, NY 769 749 97.40% 20 2.60% 686 41 22 13 2 0 5 4.79 3.71 5.17							18,965									
(1V02) (528GB) Jamestown, NY 645 638 98.91% 7 1.09% 602 22 14 4 0 0 3 2.55 2.74 3.36 (1V02) (528GC) Dunkirk, NY 480 474 98.75% 6 1.25% 450 15 9 4 0 0 0 2 0.8 2.09 11.46 (1V02) (528GD) Niagara Falls, NY 424 416 98.11% 8 1.89% 361 37 18 7 1 0 0 3.53 8.44 4.26 (1V02) (528GK) Lockport, NY 365 363 99.45% 2 0.55% 347 11 5 1 1 0 0 1.92 0 3.02 (1V02) (528GQ) Lackawanna, NY 769 749 97.40% 20 2.60% 686 41 22 13 2 0 5 4.79 3.71 5.17				98.09%	53	1.91%										
(1V02) (528GC) Dunkirk, NY 480 474 98.75% 6 1.25% 450 15 9 4 0 0 0 2 0.8 2.09 11.46 (1V02) (528GD) Niagara Falls, NY 424 416 98.11% 8 1.89% 361 37 18 7 1 0 0 3.53 8.44 4.26 (1V02) (528GK) Lockport, NY 365 363 99.45% 2 0.55% 347 11 5 1 1 0 0 0 1.92 0 3.02 (1V02) (528GQ) Lackawanna, NY 769 749 97.40% 20 2.60% 686 41 22 13 2 0 5 4.79 3.71 5.17											0	0	3			
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
Period Ending: November 2019			Days or Less 3		30 Days 5										
(1V02) (528QA) Buffalo Main Street, NY	1,036	1,035	99.90%	1	0.10%	1,034	1	0	1	0	0	0			
(1V02) (528QB) Packard, NY	464	464	100.00%	0	0.00%	464	0	0	0	0	0	0	0.28		
(1V02) (528A7) Syracuse, NY HCS	32,521	30,861	94.90%	1,660	5.10%	27,067	1,916	1,878	1,011	396	125	128	2.72	8.75	3.99
(1V02) (528A7) Syracuse, NY	17,043	15,923	93.43%	1,120	6.57%	13,592	1,146	1,185	702	249	89	80	3.51	8.35	
(1V02) (528G5) Auburn, NY	557	539	96.77%	18	3.23%	414	52	73	15	1	0	2	5.64	25	8.87
(1V02) (528G9) Tompkins County, NY	746	730	97.86%	16	2.14%	672	33	25	13	2	0	1	1.54	15.05	7.15
(1V02) (528GL) Massena, NY	922	911	98.81%	11	1.19%	827	58	26	9	2	0	0	1.99	4.83	2.31
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	3,763	3,616	96.09%	147	3.91%	3,253	198	165	64	71	8	4	2.86	8.56	4.38
(1V02) (528GN) Binghamton, NY	2,364			43	-		109	82		4	0	5		4.14	3.41
(1V02) (528GO) Watertown, NY	1,456			50			88		41	6	0	3		13.44	7.6
(1V02) (528GP) Oswego, NY	607	603	99.34%	4	0.66%	545	35	23	3	1	0	0	1.79	2.96	4.43
(1V02) (528MA) Watertown DES	2		100.00%	0	0.00%		0	0		0	0	0		0	
(1V02) (528QG) Erie West, NY	2,661		98.16%	49			77			11	5			1.73	2.98
(1V02) (528QH) South Salina, NY	622			2			12			0	0				
(1V02) (528QI) Erie East, NY	843		79.48%	173			72			47	23			19.62	
(1V02) (528QN) Watertown 2, NY	935			27			36			2	0			4.1	3.34
(1V02) (526) Bronx, NY HCS	21,709			543			826								
(1V02) (526) Bronx, NY (James J. Peters)	21,180			526		· ·	794	976		69	21			5.61	0.62
(1V02) (526GA) White Plains, NY	265			9	0		19	16		2	0			13.7	4
(1V02) (526GB) Yonkers, NY	192			3	1.56%		7	4	2	1	0		-	21.57	1.11
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonal Jr.)	n 72	67	93.06%	5	6.94%	52	6	9	5	0	0	0	6.42	14	
(1V02) (561) New Jersey HCS	39,648	37,142	93.68%	2,506	6.32%	32,193	2,139	2,810	1,885	354	127	140	3.45	10.8	4.1
(1V02) (561) East Orange, NJ	19,867	18,364	92.43%	1,503	7.57%	15,574	1,173	1,617	1,107	209	89	98	4.99	11.15	4.92
(1V02) (561A4) Lyons, NJ	7,932	7,476	94.25%	456	5.75%	6,453	400	623	350	75	12	19	1.59	10.71	2.87
(1V02) (561BZ) Brick, NJ (James J. Howard)	5,848	5,449	93.18%	399	6.82%	4,782	315	352	309	59	19	12	4.53	10.17	4.17
(1V02) (561GA) Hamilton, NJ	565	542	95.93%	23			51	64	17	1	1	4	7.28	16.38	
(1V02) (561GB) Elizabeth, NJ	185	183	98.92%	2	1.08%	167	8	8	1	0	0	1	4.49		1.76
(1V02) (561GD) Hackensack, NJ	1,917		97.91%	40			76	38	33	6	0	1	2.32		
(1V02) (561GE) Jersey City, NJ	345		100.00%	0	0.0070		8	7	0	0	0	0	_	4.5	
(1V02) (561GF) Piscataway, NJ	723		99.72%	2			11	11		0	0	0		8	
(1V02) (561GH) Morristown, NJ	360		96.67%	12			27			0	0	1	4.75	1.33	
(1V02) (561GI) Tinton Falls, NJ	1,229		95.04%	61	4.96%	1,061	51	56	48	3	6	4	2.95	8.25	
(1V02) (561GJ) Paterson, NJ	323		99.38%	2			16			0	0			7	
(1V02) (561GK) Sussex, NJ	354			6	1.69%		3	-	-	1	0	ļ	-	4	6.72
(1V02) (620) Hudson Valley, NY HCS (1V02) (620) Montrose, NY (Franklin Delano	19,596 4,432		96.83% 97.92%	622 92			1,050 190	1,008 164		88 12				4.95 4.07	
Roosevelt)	0.070	0.500	06.070/	200	2.020/	0.404		F70	240	F0	00	40	2.00	E 40	2.44
(1V02) (620A4) Castle Point, NY	9,978		96.07%	392			555			52				5.18	2.11
(1V02) (620BU) Montrose, NY - VADOM	1 351		100.00%	52	0.0070		77	77		0				E 07	7.05
(1V02) (620GA) New City, NY	1,351		96.15%	52	3.85% 0.96%		77			12	0	1 0	3.39	5.27 2.7	7.25 1.93
(1V02) (620GB) Carmel, NY	623 1,097		99.04% 97.54%	27			53			3	1	3		4.83	
(1V02) (620GD) Goshen, NY (1V02) (620GE) Port Jervis, NY	839			Δ1	0.48%		83			0	2			3.5	
(1V02) (620GF) Monticello, NY	527			19			28			4	0			9.79	
(1V02) (620GF) Monticello, NY (1V02) (620GG) Poughkeepsie, NY	538		95.72%	23			30			2	0		4.4	8.53	
(1V02) (620GG) Pougrikeepsie, NY	161		96.27%	6			7	13		1	0		7.32	3.87	
(1V02) (620MA) IDES West Point	21		100.00%	n	0.00%		0	0		0	0			0	
(1V02) (620QA) Montrose 1, NY - Mobile	11		90.91%	1	9.09%			0		1	0			U	
(1V02) (620QA) Montrose 1, NY - Mobile (1V02) (630) New York Harbor HCS	43,248		97.50%	1,080			2,031							4.25	1.09
(1V02) (630) New York Harbor HCS	19,280		97.85%	414			869	2,300 1,174		53	5			3.62	
(1V02) (6309AB) St. Albans, NY - CLC	19,200		100.00%	0			009	1,174		0				3.02	0.30
(1V02) (6309AB) St. Albans, NY - CLC (1V02) (630A4) Brooklyn, NY	19,709		97.17%	557	2.83%		894	1,027		59	18		-	4.9	1.14
(1V02) (630A5) St. Albans, NY	3,127		97.47%				227	165		6	3		5.55		
	1	1							1			1	1		

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(1V02) (630BU) Brooklyn Psychosocial Residential Rehabilitation Treatment Program	61	61	100.00%	0	0.00%	61	0	0	0	0	0	0			
(1V02) (630BV) Brooklyn, NY - VADOM	45	45	100.00%	0	0.00%	45	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	134		100.00%		0.00%	134	0	0	0	0	0	0	_	0	0
(1V02) (630GB) Staten Island, NY	887					796	41	20	29	1	0	0			2.85
(1V02) (632) Northport, NY HCS	25,227	24,245	96.11%	982	3.89%	21,116	1,416	1,713	720	160	37	65	5.15	6.69	2.39
(1V02) (632) Northport, NY	21,032	20,153	95.82%	879	4.18%	17,525	1,132	1,496	634	151	33	61	6.69	6.77	2.04
(1V02) (632BU) Northport, NY - VADOM	107	106	99.07%	1	0.93%	106	0	0	1	0	0	0			
(1V02) (632GA) East Meadow, NY	1,332	1,292	97.00%	40	3.00%	1,067	115	110	34	3	1	2	5.21	8.52	3.13
(1V02) (632HA) Valley Stream, NY	242	239	98.76%	3	1.24%	217	17	5	0	1	2	0	3.09	1.67	2.75
(1V02) (632HB) Riverhead, NY	1,077	1,053	97.77%	24	2.23%	976	48	29	18	4	0	2	1.41	4.5	1.22
(1V02) (632HC) Bay Shore, NY	447	425	95.08%	22	4.92%	378	26	21	20	1	1	0	4.87		4.48
(1V02) (632HD) Patchogue, NY	842	834	99.05%	8	0.95%	747	61	26	8	0	0	0	2.36	4.88	3.81
(1V02) (632QA) Northport 1, NY - Mobile	126	123	97.62%	3	2.38%	90	11	22	3	0	0	0		6.14	
(1V02) (632QB) Northport 2, NY - Mobile	22	20	90.91%	2	9.09%	10	6	4	2	0	0	0	6.87	24.57	
(1V04) (460) Wilmington, DE HCS	17,701	16,894	95.44%	807	4.56%	14,782	1,062	1,050	587	126	39	55	3.97	8.58	3.41
(1V04) (460) Wilmington, DE	11,595	10,924	94.21%	671	5.79%	9,581	660	683	493	97	36	45	4.97	9.05	2.45
(1V04) (460GA) Sussex County, DE	1,492	1,454	97.45%	38	2.55%	1,264	99	91	27	7	1	3	3.78	9.66	2.55
(1V04) (460GC) Kent County, DE	1,441	1,387	96.25%	54	3.75%	1,243	56	88	33	13	2	6	4.16	8.22	5.33
(1V04) (460GD) Cape May County, NJ	411	408	99.27%	3	0.73%	377	20	11	3	0	0	0	1.77	3.45	2.24
(1V04) (460HE) Atlantic County, NJ	1,349	1,318	97.70%	31	2.30%	1,112	106	100	21	9	0	1	2.99	6.2	5.94
(1V04) (460HG) Cumberland County, NJ	1,413	1,403	99.29%	10	0.71%	1,205	121	77	10	0	0	0	2.47	3.9	2.98
(1V04) (503) Altoona, PA HCS	16,127	15,748	97.65%	379	2.35%	14,016	950	782	295	65	13	6	2.07	5.45	3.25
(1V04) (503) Altoona, PA (James E. Van Zandt)	9,371	9,111	97.23%	260	2.77%	8,102	559	450	212	37	9	2	1.8	5.38	2.96
(1V04) (503GA) Johnstown, PA	2,188	2,140	97.81%	48	2.19%	1,939	118	83	36	8	1	3	1.71	5.57	5.08
(1V04) (503GB) DuBois, PA	2,026	1,999	98.67%	27	1.33%	1,665	165	169	12	12	2	1	2.89	7.06	3.31
(1V04) (503GC) State College, PA	1,893	1,855	97.99%	38	2.01%	1,720	71	64	32	6	0	0	2.35	3.96	2.44
(1V04) (503GD) Huntingdon County, PA	312	309	99.04%	3	0.96%	286	18	5	1	1	1	0	1.61	3.85	1.32
(1V04) (503GE) Indiana County, PA	337	334	99.11%	3	0.89%	304	19	11	2	1	0	0	1.68	4.83	4.16
(1V04) (529) Butler, PA HCS	8,775	8,686	98.99%	89	1.01%	7,996	314	376	87	2	0	0	0.68	2.6	3.99
(1V04) (529) Duffy Road, PA (Abie Abraham)	6,211	6,143	98.91%	68	1.09%	5,520	282	341	67	1	0	0	1.01	2.72	3.75
(1V04) (529A4) New Castle Road, PA (Butler)	185	185	100.00%	0	0.00%	185	0	0	0	0	0	0			0.09
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	752	736	97.87%	16	2.13%	700	18	18	16	0	0	0	1.13	0.32	7.3
(1V04) (529GB) Lawrence County, PA	353	353	100.00%	0	0.00%	347	5	1	0	0	0	0	0.15	0.41	0.72
(1V04) (529GC) Armstrong County, PA	410	408	99.51%	2	0.49%	404	2	2	1	1	0	0	0.08	1.11	4.03
(1V04) (529GD) Clarion County, PA	297	295	99.33%	2	0.67%	287	4	4	2	0	0	0	0.3	1.16	7.74
(1V04) (529GF) Cranberry Township, PA	567	566	99.82%	1	0.18%	553	3	10	1	0	0	0	0.05	3	3.24
(1V04) (542) Coatesville, PA HCS	12,532	12,358	98.61%	174	1.39%	11,683	341	334	142	20	3	9	1.81	3.42	2.99
(1V04) (542) Coatesville, PA	10,301	10,142	98.46%	159	1.54%	9,554	282	306	128	19	3	9	2.13	3.43	3.18
(1V04) (542BU) Coatesville, PA - VADOM	676	676	100.00%	0	0.00%	653	20	3	0	0	0	0			0
(1V04) (542GA) Delaware County, PA	882	870	98.64%	12	1.36%	823	26	21	11	1	0	0	1.56	0	3.47
(1V04) (542GE) Spring City, PA	673	670	99.55%	3	0.45%	653	13	4	3	0	0	0	0.93	0.33	1.03
(1V04) (562) Erie, PA HCS	12,894	12,403	96.19%	491	3.81%	11,094	696	613	365	100	18	8	2.57	7.96	2.54
(1V04) (562) Erie, PA	9,281	8,839	95.24%	442	4.76%	7,846	502	491	328	91	16	7	3.38	8	2.57
(1V04) (562GA) Crawford County, PA	966	945	97.83%	21	2.17%	842	64	39	16	3	2	0	2.32	10.76	1.57
(1V04) (562GB) Ashtabula County, OH	837	821	98.09%	16	1.91%	742	52	27	10	5	0	1	3.05	4.2	3.08
(1V04) (562GC) McKean County, PA	330	327	99.09%	3	0.91%	306	10	11	3	0	0	0	1.71	4.29	0
(1V04) (562GD) Venango County, PA	686	684	99.71%	2	0.29%	638	29	17	2	0	0	0	1.19	3.19	1.94
(1V04) (562GE) Warren County, PA	794	787	99.12%	7	0.88%	720	39	28	6	1	0	0	1.68	4	4.01
(1V04) (595) Lebanon, PA HCS	28,185	27,360	97.07%	825	2.93%	24,515	1,400	1,445		133	45	43	3.16	4.12	3.36
(1V04) (595) Lebanon, PA	18,422	17,782	96.53%	640	3.47%	15,801	931	1,050	450	114	40	36	4.67	4.32	3.03
(1V04) (595GA) Cumberland County, PA	3,638	3,566	98.02%	72	1.98%	3,266	167	133	61	6	2	3	2.24	2.92	3.92
(1V04) (595GC) Lancaster County, PA	1,630	1,608	98.65%	22	1.35%	1,500	45	63	20	2	0	0	1.58	2.24	2.97

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Period Ending: November 2019			Days or Less 3		30 Days 5										
(1V04) (595GD) Berks County, PA	1,388	1,379	99.35%	9	0.65%	1,245	89	45	8	1	0	0	1.78	2.96	3.1
(1V04) (595GE) York, PA	2,459	2,388	97.11%	71	2.89%	2,170	111	107	55	9	3	4	2.99	4.65	4.33
(1V04) (595GF) Schuylkill County, PA	585	577	98.63%	8	1.37%	482	55	40	7	1	0	0	4.27		2.73
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	63		95.24%		4.76%	51	2	7	3	0	0	0	0		
(1V04) (642) Philadelphia, PA HCS	34,396				5.43%	28,410		2,163							
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	27,304 1,735		94.13% 96.95%		5.87% 3.05%	22,271	1,545	1,884	1,115	298	104	87			1.52
(1V04) (642GA) Burlington County, NJ (1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,258			98	4.34%	1,890	158	112		19	16		3.49		2.01
(1V04) (642GD) Gloucester County, NJ	1,885				4.83%	1,595	111	88		18					2.66
(1V04) (642GF) Camden, NJ	485			23	4.74%	394	36	32		2	0	0	5.3		4.95
(1V04) (642GH) West Philadelphia, PA	215		100.00%			196	12		0	0	0	0			2.77
(1V04) (642QA) Chestnut Street, PA	514	514	100.00%	0	0.00%	514	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	35,810	33,786	94.35%	2,024	5.65%	27,807	2,865	3,114	1,464	263	182	115	4.52	9.11	3.62
(1V04) (646) Pittsburgh, PA	21,293	19,974	93.81%	1,319	6.19%	16,067	1,870	2,037	919	175	149	76	6.52	9.41	2.28
(1V04) (646A4) Heinz, PA (H. John Heinz III)	6,724	6,303	93.74%	421	6.26%	5,457	393	453	324	43	28	26	4.72	8.66	4.74
(1V04) (646GA) Belmont County, OH	1,809	1,740	96.19%	69	3.81%	1,477	124	139	56	12	1	0	2.53	8.85	4.73
(1V04) (646GB) Westmoreland County, PA	1,489	1,470	98.72%	19	1.28%	1,249	127	94	16	2	0	1	3.41	6.24	4.36
(1V04) (646GC) Beaver County, PA	1,330			24	1.80%	1,082		99		6	0	1	3.53		6.07
(1V04) (646GD) Washington County, PA	1,623			90	5.55%	1,256	103	174	64	14	3	9			11.24
(1V04) (646GE) Fayette County, PA	1,542			82		1,219		118		11	1	2			5.17
(1V04) (693) Wilkes-Barre, PA HCS	22,636				4.38%	19,130		1,328							
(1V04) (693) Wilkes-Barre, PA	15,609				5.16%	12,891	909	1,004		80				7.03	7.46
(1V04) (693B4) Allentown, PA (1V04) (693GA) Sayre, PA	4,058 948				2.66% 1.37%	3,597 872	165	188		12	0	8	2.22 1.94		4.95 0.82
(1V04) (693GA) Sayle, PA (1V04) (693GB) Williamsport, PA	1,155				4.68%	1,000	56	45		19	11	1	2.68		9.32
(1V04) (693GC) Tobyhanna, PA	134		98.51%			114		16			0	0	_		
(1V04) (693GF) Columbia County, PA	246		100.00%		0.00%	235		9			0	0			3.63
(1V04) (693GG) Northampton County, PA	290				2.76%	232		22		2	0	0	4.99		
(1V04) (693QA) Wayne County, PA	196		99.49%		0.51%	189			1	0	0	0			10
(1V05) (540) Clarksburg, WV HCS	17,357	16,654	95.95%	703	4.05%	14,619	1,064	971	460	130	67	46	4.56	6.51	6
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	14,376	13,756	95.69%	620	4.31%	12,101	858	797	393	119	65	43	4.69	6.5	5.91
(1V05) (540BU) Clarksburg, WV - VADOM	7	7	100.00%	0	0.00%	6	1	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	251	248	98.80%	3	1.20%	219	19	10	3	0	0	0	2.97		5.36
(1V05) (540GB) Wood County, WV	1,189	1,128	94.87%	61	5.13%	930	96	102	50	8	2	1	5.16	12.03	9.53
(1V05) (540GC) Braxton County, WV	478					441	21	13	1	0	0	2			8.63
(1V05) (540GD) Monongalia County, WV	1,003				1.10%	883		42		3	0	0			
(1V05) (540HK) Clarksburg, WV - Mobile	53				9.43%	39		7		0	0		****		
(1V05) (512) Baltimore, MD HCS	38,041					31,270									
(1V05) (512) Baltimore, MD (1V05) (512A5) Perry Point, MD	21,734 5,674		90.28%			16,836 4,883	1,250 289	1,536 229		427 52					11.95 3.52
(1V05) (512GA) Cambridge, MD	1,801				2.44%	1,609		67		6	2	5			4.65
(1V05) (512GC) Glen Burnie, MD	1,473				1.77%	1,335		53		5	1	8			4.9
(1V05) (512GD) Loch Raven, MD	3,138			154	4.91%	2,707	127	150		21	6	7	1.14	7.12	
(1V05) (512GE) Pocomoke City, MD	489					404	48	30		0	0	1	2.67		8.1
(1V05) (512GF) Eastern Baltimore County, MD	1,122	1,103	98.31%	19	1.69%	1,046	42	15	7	7	4	1	2.12	0	5.15
(1V05) (512GG) Fort Meade, MD	1,253		95.53%	56	4.47%	1,115	40			20	9	7	1.65	6.95	12.74
(1V05) (512PA) 512PA	3	2	66.67%	1	33.33%	2	0	0	1	0	0	0			
(1V05) (512QA) Baltimore West Fayette Street, MD	1,354	1,351	99.78%	3	0.22%	1,333	12	6	3	0	0	0		4.69	0.35
(1V05) (613) Martinsburg, WV HCS	30,170	28,761	95.33%	1,409	4.67%	25,260	1,591	1,910	918	284	117	90	4.51	9.01	6.17
(1V05) (613) Martinsburg, WV	21,430	20,303	94.74%	1,127	5.26%	17,745	1,152	1,406	685	257	107	78	3.4	9.5	5.86
(1V05) (613BU) Martinsburg, WV - VADOM	428		100.00%			411	14	3	0	0	0	0			0
(1V05) (613GA) Cumberland, MD	1,319	1,280	97.04%	39	2.96%	1,103	82	95	35	1	0	3	11.4	3.39	3.86

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Measured from Preferred Date For the Reporting Period Ending: November 2019	5		Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: November 2019			Days or Less 3		30 Days 5										
(1V05) (613GB) Hagerstown, MD	1,355	1,297	95.72%	58	4.28%	1,159	57	81	47	6	3	2	3.82	1.97	8.86
(1V05) (613GC) Stephens City, VA	1,917	1,858	96.92%	59	3.08%	1,671	95	92	49	7	1	2	3.63	8.9	4.41
(1V05) (613GD) Franklin, WV	71	71	100.00%	0	0.00%	66	2	3	0	0	0	0	1.71		0
(1V05) (613GE) Petersburg, WV	386	381	98.70%	5	1.30%	365	6	10	3	0	1	1	17.24	8	2.64
(1V05) (613GF) Harrisonburg, VA	1,313	1,293	98.48%	20	1.52%	1,183	68	42	17	2	1	0	1.91	5.25	7.68
(1V05) (613GG) Fort Detrick, MD	1,951	1,850	94.82%	101	5.18%	1,557	115	178	82	11	4	4	3.88	6.2	10.78
(1V05) (688) Washington, DC HCS	42,977	42,172	98.13%	805	1.87%	40,082	991	1,099	543	140	69	53	1.11	3.43	1.98
(1V05) (688) Washington, DC	36,344	35,593	97.93%	751	2.07%	33,698	884	1,011	503	131	64	53	1.4	3.48	2.47
(1V05) (688GA) Fort Belvoir, VA	2,383	2,378	99.79%	5	0.21%	2,347	24	7	3	2	0	0	0.59	0.68	0.06
(1V05) (688GB) Southeast Washington, DC	180	179	99.44%	1	0.56%	174	2	3	1	0	0	0	0.96	0	0.71
(1V05) (688GD) Charlotte Hall, MD	1,098	1,094	99.64%	4	0.36%	1,065	22	7	4	0	0	0	0.66	2.44	0.11
(1V05) (688GE) Southern Prince Georges County, MD	2,117	2,101	99.24%	16	0.76%	2,034	30	37	16	0	0	0	0.47	4.14	0.58
(1V05) (688GF) Montgomery County, MD	763	735	96.33%	28	3.67%	692	18	25	16	7	5	0	1.02	7.44	4.4
(1V05) (688HK) Washington MOC	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0	0.76		
(1V05) (688QA) Franklin Street, DC	75	75	100.00%	0	0.00%	55	11	9	0	0	0	0			4.6
(1V05) (517) Beckley, WV HCS	10,917	10,399	95.26%	518	4.74%	9,476	398	525	346	125	22	25	5.41	6.91	2.05
(1V05) (517) Beckley, WV	9,838	9,342	94.96%	496	5.04%	8,541	328	473	328	125	21	22	5.92	6.92	1.68
(1V05) (517GB) Greenbrier County, WV	609	606	99.51%	3	0.49%	545	39	22	3	0	0	0	1.81	0	6.26
(1V05) (517QA) Princeton, WV	470	451	95.96%	19	4.04%	390	31	30	15	0	1	3	6.88		3.44
(1V05) (581) Huntington, WV HCS	21,559	20,637	95.72%	922	4.28%	18,381	1,138	1,118	580	181	83	78	2.87	7.4	2.34
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	16,827	15,955	94.82%	872	5.18%	14,203	864	888	539	175	81	77	2.94	7.83	1.78
(1V05) (581GA) Prestonsburg, KY	1,611	1,590	98.70%	21	1.30%	1,497	56	37	16	4	0	1	1.91	1.75	3.74
(1V05) (581GB) Charleston, WV	2,563	2,543	99.22%	20	0.78%	2,160	201	182	16	2	2	0	3.75	2.53	4
(1V05) (581GG) Gallipolis, OH	372	369	99.19%	3	0.81%	362	2	5	3	0	0	0	0.69	12.44	0.77
(1V05) (581GH) Lenore, WV	176	170	96.59%	6	3.41%	149	15	6	6	0	0	0	4.5		0
(1V05) (581QA) Huntington Ninth Street, WV	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0	0		
(1V06) (558) Durham, NC HCS	42,746	38,578	90.25%	4,168	9.75%	33,408	2,351	2,819	2,239	1,026	485	418	5.31	11.55	6.58
(1V06) (558) Durham, NC	24,955	22,302	89.37%	2,653	10.63%	19,152	1,356	1,794	1,430	648	303	272	4.25	10.54	4.88
(1V06) (558GA) Greenville, NC	8,451					6,501	472	469	458	292	140	119			
(1V06) (558GB) Raleigh, NC	1,870		93.69%			1,516	110			13	5	3			2.57
(1V06) (558GC) Morehead City, NC	1,266		91.55%			963	94	102		26	3	14	6.82	16.27	13.41
(1V06) (558GD) Durham County, NC	1,522		94.81%			1,325	57	61		12	13	1			6.88
(1V06) (558GE) Hillandale Road, NC	1,131					991	70			1	2			9.05	
(1V06) (558GF) Wake County, NC	2,004					1,757	61	78		19	17				5.55
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	1,377		94.84%		1 1		117	120		15	2		6.41	7.26	
(1V06) (558QA) Brier Creek, NC	170					134	14	19		0	0			2.14	
(1V06) (565) Fayetteville, NC HCS	44,046									353					
(1V06) (565) Fayetteville, NC	8,619		97.32%			7,869	267	252		39	20				2.73
(1V06) (565GA) Jacksonville, NC	2,138		97.47%			1,935	78	71		10	10		3.3		
(1V06) (565GC) Wilmington, NC	7,348		97.62%			6,342	459	372		33	9		3.5		2.43
(1V06) (565GD) Hamlet, NC (1V06) (565GE) Robeson County, NC	845 1,025		99.41% 99.71%			740 1,005	61	39 6		0	0	2		3.18	
(1V06) (565GF) Goldsboro, NC	961		97.61%			866	39	33		0	0				
(1V06) (565GG) Lee County, NC	1,232					1,002	78	85		14	2		7.17		
(1V06) (565GH) Brunswick County, NC	513		99.61%			459	22	30		0	0			19.02	3.03
(1V06) (565GJ) Jacksonville 2, NC	473		97.89%				24	25		3	1	1	4.33	1	0.00
(1V06) (565GL) Cumberland County, NC	18,503		93.00%			14,447	1,363	1,398		247	98	71			7.65
(1V06) (565GM) Jacksonville 3, NC	651		99.23%			608	1,303	1,396		0	1	0		10.8	1.85
(1V06) (565MB) IDES Fort Bragg	44		100.00%			36	8	0		0	0			5.44	1.18
(1V06) (565MD) IDES Camp Lejeune	154		99.35%		0.65%	153	0		-	0	0			0.32	
(1V06) (565QA) Robeson Street, NC	677		100.00%			677	0	0		0	0	-	-	0.02	
(1V06) (565QD) Raeford Road, NC	809		95.80%				94	73		4	2			6.19	
	1	1													

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			Less 3												
(1V06) (565QE) Womack, NC	54	47	87.04%	7	12.96%	13	18	16	6	1	0	0			
(1V06) (590) Hampton, VA HCS	30,061	27,063	90.03%	2,998	9.97%	23,298	1,730	2,035	1,625	523	358	492	13.58	16.89	6.43
(1V06) (590) Hampton, VA	25,462	22,940	90.10%	2,522	9.90%	19,700	1,491	1,749	1,344	466	316	396	15.63	15.99	5.71
(1V06) (590BU) Hampton, VA - VADOM	36	36	100.00%	0	0.00%	36	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	2,229	1,945	87.26%	284	12.74%	1,649	156	140	134	47	25	78	13.24	29.88	11.06
(1V06) (590GC) Albemarle, NC	598	591	98.83%	7	1.17%	567	15	9	4	2	1	0	1.69	0	3.02
(1V06) (590GD) Chesapeake, VA	1,525	1,456	95.48%	69	4.52%	1,319	58	79	27	8	16	18	8.19	3.9	5.98
(1V06) (590MA) IDES Portsmouth	63	11	17.46%	52	82.54%	6	1	4	52	0	0	0		40.94	
(1V06) (590MB) IDES Langley	61	38	62.30%	23	37.70%	10	5	23	23	0	0	0		26.26	
(1V06) (590MC) IDES Fort Eustis	87	46	52.87%	41	47.13%	11	4	31	41	0	0	0		30.16	27.58
(1V06) (637) Asheville, NC HCS	29,975	27,711	92.45%	2,264	7.55%	23,287	1,906	2,518	1,432	428	158	246	5.03	12.19	6.12
(1V06) (637) Asheville, NC (Charles George)	24,336	22,396	92.03%	1,940	7.97%	18,748	1,548	2,100	1,196	373	137	234	4.16	12.68	5.48
(1V06) (637BU) Asheville, NC - VADOM	1		100.00%	0	0.00%	1	0	0	0	0	0	0			
(1V06) (637GA) Franklin, NC	1,298		89.83%	132		1,044	49			27	16		9.23		
(1V06) (637GB) Rutherford County, NC	1,299			79		1,069	87			15	3	_	5.98		
(1V06) (637GC) Hickory, NC	3,041			113		2,425	222			13	2		4.49		8.63
(1V06) (652) Richmond, VA HCS	47,942			2,251											
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	41,378			2,128		33,867	2,713		,	396	168				
(1V06) (652GA) Fredericksburg, VA	2,148			26		1,933	102			6	1	0	3.11		
(1V06) (652GB) Fredericksburg 2, VA	1,881	1,844		37	-	1,564	135			7	3	1	3.9		3.88
(1V06) (652GE) Charlottesville, VA	1,884	1,835		49		1,686	81			11	8	4	2.61		2.64
(1V06) (652GF) Emporia, VA	651			11		572	44			5	0		3.63		3.91
(1V06) (658) Salem, VA HCS	27,530			1,048			1,604			224	52				
(1V06) (658) Salem, VA	21,247		95.35%	987		17,541	1,314			220	51		4.17	10.23	2.16
(1V06) (658BU) Salem, VA - VADOM	12		100.00%	6		8			0	0	-	_	0.40	40.07	0.04
(1V06) (658GA) Tazewell, VA	425		98.59%	19		359	39			0	0	0	3.16		2.21
(1V06) (658GB) Danville, VA (1V06) (658GC) Lynchburg, VA	1,836 1,707			19		1,629 1,563	98			0	0		2.26 2.57		4.16 1.9
(1V06) (658GD) Staunton, VA	1,707		99.61%	17	0.39%	971	27			1	0	_	2.37		
(1V06) (658GE) Wytheville, VA	1,023			15		1,189	43			2	0		1.02		
(1V06) (659S2) Wydreville, VA (1V06) (659) Salisbury, NC HCS	59,120			4,569						1,016	404	1			
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	21,585			1,268		17,508	1,360			250	67				
(1V06) (659BY) Kernersville, NC	17,005	15,176	89.24%	1,829	10.76%	12,629	1,249	1,298	984	442	239	164	7.81	13.46	9.05
(1V06) (659BZ) South Charlotte, NC	17,772	16,387	92.21%	1,385	7.79%	13,945	1,078	1,364	897	313	97	78	4.19	10.39	6.39
(1V06) (659GA) North Charlotte, NC	2,758	2,671	96.85%	87	3.15%	2,150	240	281	74	11	1	1	2.17	7.36	5.55
(2V07) (508) Atlanta, GA HCS	67,569	63,807	94.43%	3,762	5.57%	56,035	3,450	4,322	2,619	784	199	160	2.56	11.12	2.77
(2V07) (508) Atlanta, GA	30,008	27,821	92.71%	2,187	7.29%	23,619	1,700	2,502	1,612	430	99	46	3.91	10.44	2.17
(2V07) (508GA) Fort McPherson, GA	6,144	5,839	95.04%	305	4.96%	5,282	271	286	227	50	22	6	2.83	12.65	5.48
(2V07) (508GE) Oakwood, GA	3,104	3,016	97.16%	88	2.84%	2,748	141	127	46	34	4	4	1.76	10.9	2.72
(2V07) (508GF) Austell, GA	1,617	1,603	99.13%	14	0.87%	1,543	35	25	13	1	0	0	0.9	0.95	1.81
(2V07) (508GG) Stockbridge, GA	2,366	2,346	99.15%	20	0.85%	2,165	113	68	15	3	0	2	2.38	1.43	2.82
(2V07) (508GH) Lawrenceville, GA	2,880	2,837	98.51%	43	1.49%	2,608	118	111	37	5	0	1	1.31	4.87	3.38
(2V07) (508GI) Newnan, GA	1,582	1,565	98.93%	17	1.07%	1,464	49	52	13	3	0	1	1.93	3.04	3.81
(2V07) (508GJ) Blairsville, GA	1,149	1,135	98.78%	14	1.22%	1,029	62	44	8	2	4	0	1.18	4.84	2.08
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	2,438		94.87%	125		1,874	164			16	6				
(2V07) (508GL) Rome, GA	958		97.29%	26		889	26			11	5		1.61		0.53
(2V07) (508GO) Northeast Cobb County, GA	974		98.15%	18		882	36			5	0	_	2.95	8	0.78
(2V07) (508QB) East Point, GA	487			2		452	15			0	0	_		5	1.3
(2V07) (508QC) Henderson Mill, GA	2,217		99.59%	9	******	2,159	26			1	0				1.29
(2V07) (508QD) Fulton County, GA	372			2	4.4	221	89			1	0			6.05	
(2V07) (508QE) Gwinnett County, GA	1,320	1,309	99.17%	11	0.83%	1,265	34	10	11	0	0	0	0.85		1.57

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renoù Lhuing. November 2013			Less 3		SU Days 3										
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	9,953	9,072	91.15%	881	8.85%	7,835	571	666	522	222	59	78	3.11	15.36	3.98
(2V07) (509) Augusta, GA HCS	28,196	26,743	94.85%	1,453	5.15%	23,329	1,611	1,803	921	307	115	110	4.12	8.18	4.26
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	11,689	10,818	92.55%	871	7.45%	9,353	656	809	479	226	93	73	0	9.79	1.91
(2V07) (509A0) Augusta Uptown, GA	13,079	12,608	96.40%	471	3.60%	10,977	834	797	350	73	19	29	4.57	4.58	4.68
(2V07) (509GA) Athens, GA	1,739	1,666	95.80%	73	4.20%	1,492	53	121	61	2	3	7	4.23	9.49	3.74
(2V07) (509GB) Aiken, SC	1,179	1,162	98.56%	17	1.44%	1,062	57	43	12	4	0	1	2.81	0	3.02
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	510	489		21	4.12%	445	11			2	0	0	5.26	1.89	
(2V07) (521) Birmingham, AL HCS	44,031	42,288		1,743	3.96%	38,143				365	97				
(2V07) (521) Birmingham, AL	21,218	20,186		1,032	4.86%	18,064	935			218	58	79	4.01	9.24	
(2V07) (521GA) Huntsville, AL	6,165	5,878		287	4.66%	5,183	326			73	16	5	3.08	7.62	
(2V07) (521GC) Florence, AL	1,609	1,606		3	0.19%	1,496	87			2	0	0	2.14	0	
(2V07) (521GD) Rainbow City, AL	1,001	997	99.60%	4	0.40%	902	75			1	0	0	1.68	1.97	3.36
(2V07) (521GE) Oxford, AL	1,692			13	-	1,574	70			0	0	1	1.2		2.48
(2V07) (521GF) Jasper, AL	924	919		5	0.54%	896	9			0	0	1	1.26	1.42	
(2V07) (521GG) Bessemer, AL	902	885		17	1.88%	819	32			2	1	2	1.51	5.58	
(2V07) (521GH) Childersburg, AL	1,105		100.00%	0	0.00%	1,063	33		-	0	0	0	1.1	0	
(2V07) (521GI) Guntersville, AL	1,433			3	0.21%	1,368	40			0	0	0	1.31	2.5	
(2V07) (521GJ) Birmingham 7th Avenue South, AL	6,261	5,970		291	4.65%	5,304	313			57	16	24	3.31	7.31	1.69
(2V07) (521QA) Callahan, AL	1,721	1,633		88	5.11%		97			12	6	10		6.07	
(2V07) (534) Charleston, SC HCS	50,762	50,111		651		46,461	2,103			112	13				
(2V07) (534) Charleston, SC (Ralph H. Johnson)	24,417	23,913		504	2.06%	22,001	1,008			90	12		1.06	4.59	
(2V07) (534BY) Savannah, GA	7,275	7,233		42		6,752	332			11	0	0	1.22		
(2V07) (534GB) Myrtle Beach, SC	2,570	2,560	99.61%	10	0.39%	2,419	90			0	0	1	1.11	8.67	2.78
(2V07) (534GC) Beaufort, SC	1,960	1,957	99.85%	3	0.15%	1,834	79		_	1	0	0	1.04	4.87	1.07
(2V07) (534GD) Goose Creek, SC	4,012	3,970		42		3,545	271			3	0	1	1.23		
(2V07) (534GE) Hinesville, GA	3,883	3,876		7	0.18%		70			0	0	0	0.79		0.65
(2V07) (534GF) Trident 1, SC	1,530			1	0.07%		28			0	0	0	0.56	4.56	
(2V07) (534QA) Market Commons, SC	4,020			41	1.02%	3,575	211		32	7	1	1	2.15	5.41	1.55
(2V07) (534QB) Trident 2, SC	755		99.87%	1	0.13%		13	3		0	0	0		0	0.66
(2V07) (534QC) Charleston City Hall Lane, SC	340		100.00%	0	0.00%	339	1	0		0	0	0			0
(2V07) (544) Columbia, SC HCS	54,550									413	196				
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	35,124	33,047		2,077	5.91%		2,005			303	173	309	3.34		
(2V07) (544BZ) Greenville, SC	6,523	6,233		290	4.45%		365			77	11	37	3.29		4.2
(2V07) (544GB) Florence, SC	2,554	2,509					83			9	3		1.4	7.32	
(2V07) (544GC) Rock Hill, SC	2,728	2,691		37	1.36%		99			6	0		3.05		
(2V07) (544GD) Anderson, SC	3,081	3,003		78		2,523	207			12	1	8	2.4	7.2	
(2V07) (544GE) Orangeburg, SC	1,238	1,221		17	-	1,140	53			2	0	0			2.2
(2V07) (544GF) Sumter, SC	1,591	1,558		33	2.07%	1,413	82			3	2	1	2.52		5.96
(2V07) (544UK) Spartanburg, SC	1,508	1,499		9	0.60%	1,439	38			0	0	0	0.95		2.19
(2V07) (544HK) Columbia, SC - Mobile	203		91.13%	18		129	34			1	6	6	2.00	10.42	
(2V07) (557) Dublin, GA HCS	22,318			1,451						389	168				
(2V07) (557) Dublin, GA (Carl Vinson)	13,262	12,257		1,005		10,847	647			292	100	82	2.21	15.48	
(2V07) (557GA) Macon, GA	3,191	2,972		219	6.86% 6.50%	2,687	145			61	53	7			11.97
(2V07) (557GB) Albany, GA	1,770	1,655		115			106			24	10		2.02		
(2V07) (557GE) Milledgeville, GA	651	1 222		-	0.92%	622	13			1	2		2.3		
(2V07) (557GE) Brunswick, GA	1,344	1,322		22	1.64%		46			2	2		3.32		
(2V07) (557GF) Tifton, GA	1,131	1,109		22		1,006	54			3	0	3	19.13		
(2V07) (557HA) Perry, GA	969	907		62			35			6	1	8	6.38		7.74
(2V07) (619) Central Alabama HCS	24,217								ļ	376	126				
(2V07) (619) Montgomery, AL (Central Alabama)	5,721		92.50%	429	7.50%		349			97	25		0	10.48	
(2V07) (619A4) Tuskegee, AL (Central Alabama)	6,447	6,050		397	6.16%		311			87	25	39	3.94	9.64	4.2
(2V07) (619GA) Columbus, GA	1,977	1,828	92.46%	149	7.54%	1,688	63	77	79	32	16	22	4.15	13.49	10.76

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(2V07) (619GB) Dothan 1, AL	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			0
(2V07) (619GD) Wiregrass, AL	1,846	1,563	84.67%	283	15.33%	1,367	72	124	108	93	39	43	21.71	15.27	2.64
(2V07) (619GE) Monroe County, AL	306	299	97.71%	7	2.29%	283	6	10	7	0	0	0	0.73		4.72
(2V07) (619GF) Central Alabama Montgomery, AL	4,717	4,543	96.31%	174	3.69%	4,015	268	260	109	41	15	9	3.6	6.93	1.06
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP	19		100.00%		0.0070	19	0	-	0	0	,	0			
(2V07) (619QA) Dothan 2, AL	1,372					1,147	94			16		4	1.65		12.78
(2V07) (619QB) Fort Benning, GA	1,808		95.24%		4.76%	1,582	61	79		10		23		47.09	12.27
(2V07) (679) Tuscaloosa, AL HCS	9,055						491								6.82
(2V07) (679) Tuscaloosa, AL	8,789		93.33%			7,168	490			68				6.97	6.86
(2V07) (679BU) Tuscaloosa, AL - VADOM	118		100.00%		0.00%	118	0	0	0	0		0			
(2V07) (679GA) Selma, AL	143		97.90%		2.10%	138	1	1	2	0		1	2.2.		0.6
(2V07) (679HK) Tuscaloosa, AL - Mobile	5		100.00%		0.00%		0	0	0	0		0		7.04	0.00
(2V08) (516) Bay Pines, FL HCS	71,741	<u> </u>		<u>'</u>			4,157			448					6.68
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	39,765 15,917	38,105 15,071				33,414 13,172	2,368 868		1,257 599	240 114				7.31	5.06 6.67
(2V08) (516BZ) Lee County, FL					1.48%		178			5	43	90			6.07
(2V08) (516GA) Sarasota, FL (2V08) (516GB) St. Petersburg, FL	3,170 686	3,123 670				2,792	30		13	2	0	0		0.81	6.46
(2V08) (516GC) Palm Harbor, FL	2,256	2,193				1,923	147		59	3		1	4.45	1.25	6.14
(2V08) (516GD) Bradenton, FL	3,832	1	92.56%			3,003	233		152	53	-			10.65	15
(2V08) (516GE) Port Charlotte, FL	2,449					1,876	183			25				25.33	11.15
(2V08) (516GF) Naples, FL	2,025	1,989	98.22%		1.78%	1,791	113			5	2			2.25	5.49
(2V08) (516GH) Sebring, FL	1,641	1,630			0.67%	1,551	37			1	1	0			4.5
(2V08) (546) Miami, FL HCS	45,428	42,697			6.01%		2,069			527	263			8.97	
(2V08) (546) Miami, FL (Bruce W. Carter)	27,385		93.37%				1,255		1,079	327					1.53
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	12,107						538		501	171				9.41	3.55
(2V08) (546GA) Miami Flagler, FL	54		100.00%				0		0	0	-	0	_		
(2V08) (546GB) Key West, FL	897	889	99.11%	8	0.89%	849	21	19	8	0	0	0		1.49	1.1
(2V08) (546GC) Homestead, FL	1,823	1,743	95.61%	80	4.39%	1,509	120	114	58	15	2	5	5.13	5.79	7.76
(2V08) (546GD) Pembroke Pines, FL	825	801	97.09%	24	2.91%	736	35	30	17	5	1	1	2.99	5.75	5.53
(2V08) (546GE) Key Largo, FL	310	295	95.16%	15	4.84%	267	14	14	13	1	1	0	3.8	7.94	5.09
(2V08) (546GF) Hollywood, FL	1,318	1,299	98.56%	19	1.44%	1,174	65	60	10	8	0	1	2.69	1.2	5.74
(2V08) (546GH) Deerfield Beach, FL	709	702	99.01%	7	0.99%	662	21	19	7	0	0	0	2.18	1.48	1.94
(2V08) (548) West Palm Beach, FL HCS	46,751	45,406	97.12%	1,345	2.88%	41,050	2,240	2,116	1,018	188	48	91	2.42	5.05	5.18
(2V08) (548) West Palm Beach, FL	37,899	36,617	96.62%	1,282	3.38%	32,640	2,023	1,954	968	182	47	85	3.14	5.57	5.79
(2V08) (548GA) Fort Pierce, FL	1,566	1,557	99.43%	9	0.57%	1,513	26	18	8	0	0	1	1.87	0.98	0.58
(2V08) (548GB) Delray Beach, FL	1,911	1,889	98.85%	22	1.15%	1,763	67	59	17	2	1	2	3.6	0.88	4.39
(2V08) (548GC) Stuart, FL	2,017	2,013	99.80%	4	0.20%	2,010	1	2	4	0	0	0	0.09	0.06	0.85
(2V08) (548GD) Boca Raton, FL	1,154	1,154	100.00%	0	0.00%	1,106	26	22	0	0	0	0	1.12	0.37	5.01
(2V08) (548GE) Vero Beach, FL	985	985	100.00%	0	0.00%	960	20	5	0	0	0	0	0.95	0.25	1.98
(2V08) (548GF) Okeechobee, FL	545		99.27%		0.73%		19			1	0	0	1.23	4.75	7.27
(2V08) (548QA) Port Saint Lucie, FL	674		96.44%				58			3				8.75	
(2V08) (573) Gainesville, FL HCS	81,174						5,131								
(2V08) (573) Gainesville, FL (Malcom Randall)	22,193			· · · · ·		18,335	1,360		782	220					3.76
(2V08) (573A4) Lake City, FL	8,335				2.72%		371	370		44				7.5	
(2V08) (573BY) Jacksonville 1, FL	10,041	8,757			12.79%	7,180	727		757	267	98			15.41	5.85
(2V08) (573GA) Valdosta, GA	1,760		97.44%				130			4	2			12.2	
(2V08) (573GD) Ocala, FL	2,482				2.05%		120			6	-			7.76	
(2V08) (573GE) Saint Augustine, FL (2V08) (573GF) Tallahassee, FL (Sergeant Ernest I	2,376 . 8,366		97.26% 97.02%			2,052 7,240	153 492		53 189	36	-	_		7.47 4.53	4.21 1.57
"Boots" Thomas)	0.000	7.001	04 500/	450	E 400/	0.550	700	044	050	440	50	00	0.0	0.5	4.00
(2V08) (573GI) The Villages, FL	8,380		94.52%				730		258	113	-				
(2V08) (573GJ) St. Marys, GA	942				1.80%	813	67			5			-		7.28 3.08
(2V08) (573GK) Marianna, FL	1,006	1,001	99.50%	5	0.50%	923	44	34	<u> </u>	0	0	U	2.23	1.91	3.00

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(2V08) (573GL) Palatka, FL	907	897	98.90%	10	1.10%	804	50	43	7	3	0	0	2.4	2.23	6.76
(2V08) (573GM) Waycross, GA	629	624	99.21%	5	0.79%	581	31	12	1	1	0	3	2.2	7.59	1.57
(2V08) (573GN) Perry, FL	289	288	99.65%	1	0.35%	275	11	2	1	0	0	0	1.38	5	1.9
(2V08) (573QA) Gainesville 1-16th Street, FL	192		100.00%	0	0.0070		1	С	-	0	0	0			0.31
(2V08) (573QB) Gainesville 2-98th Street, FL	469	452		17			46				0	2		6.56	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,151	1,063		88			59			2	8	3 24		10.57	10.11
(2V08) (573QD) Gainesville 4-64th Street (O), FL	1,015			33			108				1	0		5.34	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	1,036	951		85			85				1	2		7.46	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	16			1	6.25%		2			0	0	,	0.05	0.00	7.00
(2V08) (573QG) Jacksonville Southpoint, FL	5,181	4,975		206			339				35		2.85		
(2V08) (573QH) Ocala West, FL	1,178			134			26				5		0.04	8.35	
(2V08) (573QJ) Jacksonville 2, FL	2,420	2,277		143			95			29	21	32			
(2V08) (573QK) Lake City Commerce Drive, FL	810			3	0.01.70		3 027				250	•	2.88		
(2V08) (672) San Juan, PR HCS	65,875						3,027								
(2V08) (672) San Juan, PR	46,270 7,838	44,242		2,028			2,204 326				203		3.58 2.16		
(2V08) (672B0) Ponce, PR (Eurípides Rubio) (2V08) (672BZ) Mayaguez, PR	6,847	6,585	96.53% 96.17%	262			243				35		3.33		1.58 6.95
(2V08) (672GA) Saint Croix, VI	242			3			243	392		0	33	0	0.35		8.79
(2V08) (672GB) Saint Clork, VI	227	239		10	_		14			1	1	3	1.52		51.75
(2V08) (672GC) Arecibo, PR	1,904	1,851		53			74			1	1	1	3.53		
(2V08) (672GD) Ceiba, PR	1,442			14	_		122	-		3	1	3	4.1	6.22	
(2V08) (672GE) Guayama, PR	875			10			34			1	,	0	1.24		
(2V08) (672QA) Comerio, PR	109		100.00%	0			8			0	0	0	2.32		
(2V08) (672QB) Utuado, PR	46		100.00%	0			0		_	0	0	0	4.41	0	
(2V08) (672QC) Vieques, PR	75		100.00%	0	_		1	0	-	0	0	0	1.02	-	0
															0.5
(2V08) (673) Tampa, FL HCS	71,499	68,784	96.20%	2,715	3.80%	59,716	4,254	4,814	2,078	326	176	135	3.63	6.85	3.5
(2V08) (673) Tampa, FL HCS (2V08) (673) Tampa, FL (James A. Haley)	71,499 27,977		96.20% 95.80%	2,715 1,174			4,254 1,755				37				
		26,803				22,639		2,409	979			38			
(2V08) (673) Tampa, FL (James A. Haley)	27,977	26,803 5	95.80%	1,174	4.20% 0.00%	22,639 5	1,755	2,409 0	979	120 0	37	38		7.17	
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM	27,977 5	26,803 5	95.80% 100.00% 97.00%	1,174 0	4.20% 0.00% 3.00%	22,639 5 5,175	1,755 0	2,409 0 327	979 0 163	120 0 12	37 0	38	2.75	7.17 6.41	0.98 5.47
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL	27,977 5 6,063	26,803 5 5,881 2,231	95.80% 100.00% 97.00%	1,174 0 182	4.20% 0.00% 3.00% 1.89%	22,639 5 5,175 1,956	1,755 0 379	2,409 0 327 110	979 0 163 40	120 0 12 2	37 0	38 0 0 3 4	2.75 2.56	7.17 6.41 3.74	0.98 5.47 0.32
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL	27,977 5 6,063 2,274	26,803 5 5,881 2,231 2,461	95.80% 100.00% 97.00% 98.11% 98.32%	1,174 0 182 43	4.20% 0.00% 3.00% 1.89%	22,639 5 5,175 1,956 2,116	1,755 0 379 165	2,409 C 327 110	979 0 163 40 38	120 0 12 2	37 0	38 0 0 3 4	2.75 2.56 3.55	7.17 6.41 3.74 3.43	0.98 5.47 0.32 5.2
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL	27,977 5 6,063 2,274 2,503	26,803 5 5,881 2,231 2,461 511	95.80% 100.00% 97.00% 98.11% 98.32% 98.84%	1,174 0 182 43	4.20% 0.00% 3.00% 1.89% 1.68%	22,639 5 5,175 1,956 2,116 450	1,755 0 379 165 157	2,409 C 327 110 188 31	979 0 163 40 38 4	120 0 12 2 2	37 0	38 0 0 8 4 0 1 1	2.75 2.56 3.55 3.36	7.17 6.41 3.74 3.43 1.29	0.98 5.47 0.32 5.2
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL	27,977 5 6,063 2,274 2,503 517	26,803 5 5,881 2,231 2,461 511 3,600	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49%	1,174 0 182 43 42 6	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51%	22,639 5 5,175 1,956 2,116 450 3,002	1,755 0 379 165 157	2,409 0 327 110 188 31	979 0 163 40 38 4 149	120 0 12 2 2 0 28	37 0 3 1 1	38 0 0 3 4 0 1 1 1 5 5	2.75 2.56 3.55 3.36 3.95	7.17 6.41 3.74 3.43 1.29 5.06	0.98 5.47 0.32 5.2 8.98
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL	27,977 5 6,063 2,274 2,503 517 3,810	26,803 5,881 2,231 2,461 511 3,600 1,993	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50%	1,174 0 182 43 42 6 210	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50%	22,639 5 5,175 1,956 2,116 450 3,002 1,944	1,755 0 379 165 157 30 288	2,409 0 327 110 188 31	979 0 163 40 38 4 149	120 0 12 2 2 0 28	37 0 3 1 1 1 28	38 0 0 8 4 0 1 1 1 8 5	2.75 2.56 3.55 3.36 3.95 7.72	7.17 6.41 3.74 3.43 1.29 5.06	0.98 5.47 0.32 5.2 8.98 0.93
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50%	1,174 0 182 43 42 6 210	4.20% 0.00% 3.00% 1.89% 1.68% 5.51% 0.50% 0.11%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465	1,755 0 379 165 157 30 288 29	2,409 0 327 110 188 31 310 20	979 0 163 40 38 4 149 10	120 0 12 2 2 0 28	37 0 3 1 1 1 28	38 0 0 0 3 4 0 1 1 1 1 3 5 0 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76	0.98 5.47 0.32 5.2 8.98 0.93
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756	26,803 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89%	1,174 0 182 43 42 6 210 10	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647	1,755 0 379 165 157 30 288 29	2,409 0 327 110 188 31 310 20 118 456	979 0 163 40 38 4 149 10 2	120 0 12 2 2 0 28 0 0	37 0 3 1 1 1 28 0	38 0 0 0 3 4 0 1 1 1 1 3 5 0 0 0 0 0 1 1 1 1 8 0 0 0 0 0 0 0 0 0 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719	26,803 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89%	1,174 0 182 43 42 6 210 10 2	4.20% 0.00% 3.00% 1.89% 1.68% 5.51% 0.50% 0.11% 2.15% 9.06%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561	1,755 0 379 165 157 30 288 29 171 407	2,409 C 327 110 188 31 310 20 118 456	979 0 163 40 38 4 149 10 2 124 155	120 0 12 2 2 0 28 0 0 28 28	37 0 3 1 1 1 28 0 0	38 0 0 0 4 0 1 1 1 1 5 0 0 0 0 18 5 2	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042	26,803 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85%	1,174 0 182 43 42 6 210 10 2 209	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358	1,755 0 379 165 157 30 288 29 171 407	2,409 0 327 110 188 31 310 20 118 456 137	979 0 163 40 38 4 149 10 2 124 155 34	120 0 12 2 2 0 28 0 0 28 23 14	37 0 3 1 1 1 28 0 0 39	38 0 0 0 1 1 1 1 3 5 0 0 0 0 1 1 1 1 3 5 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517	26,803 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 90.94% 83.95%	1,174 0 182 43 42 6 210 10 2 209 185 83	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05% 14.14%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302	1,755 0 379 165 157 30 288 29 171 407 159 28	2,409	979 0 163 40 38 4 149 10 2 124 155 34	120 0 12 2 2 0 28 0 0 28 23 14	37 0 3 1 1 1 28 0 0 39 5	38 0 0 0 8 4 0 0 1 1 1 1 8 5 0 0 0 0 0 1 8 2 8 22 6 11	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564	26,803 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 83.95% 85.86% 100.00%	1,174 0 182 43 42 6 210 10 2 209 185 83 56	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05% 14.14% 0.00% 0.89%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0	2,409 C 327 110 188 31 310 20 118 456 137 48 15	979 0 163 40 38 4 149 10 2 124 155 34 11 0	120 0 12 2 2 0 28 0 0 28 23 14	37 0 3 1 1 1 28 0 0 39 5 13	38 0 0 0 0 1 1 1 1 1 3 5 0 0 0 0 0 1 1 1 2 1 2 1 3 1 2 1 1 1 2 1 1 1 2 1 1 1 1	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841	26,803 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 83.95% 85.86% 100.00% 99.11% 97.42%	1,174 0 182 43 42 6 210 10 2 209 185 83 56	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 0.89% 2.58%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32	2,409 0 327 110 188 31 310 20 118 456 137 48 15 0 48	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4	120 0 12 2 2 0 28 0 0 28 23 14 8 0	37 0 3 1 1 1 28 0 0 39 5 13	38 0 0 0 3 4 0 1 1 1 3 5 0 0 0 0 0 1 8 2 2 3 3 2 2 3 1 1 0 0 1 1 0 0 0 1 1 0 0 0 1 0 0 0 1 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GF) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 97.85% 90.94% 83.95% 85.86% 100.00% 99.11% 97.42% 98.61%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 0.89% 2.58% 1.39%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153	2,409 0 327 110 188 31 310 20 118 456 137 48 15 0 48 149	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0	38 0 0 0 3 4 0 0 1 1 1 1 3 5 0 0 0 0 0 0 1 1 8 3 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05% 14.14% 0.00% 0.89% 2.58% 1.39% 5.95%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458	2,409	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0	38 0 0 0 1 1 1 1 3 5 0 0 0 0 18 5 2 2 3 11 0 0 1 1 1 2 3 3 5 1 1 1 1 1 1 1 1 1 1 1 1 1	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 97.85% 90.94% 83.95% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 0.89% 2.58% 1.39% 5.95%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450	2,409 0 327 110 188 31 310 20 118 456 137 48 15 0 48 149 13 435	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0	38 0 0 0 0 1 1 1 1 1 3 5 0 0 0 0 0 0 1 1 1 8 3 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QI) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando, FL HCS	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 95.98%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 0.89% 2.58% 1.39% 5.95% 4.02% 6.01%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953	2,409	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287 2,352	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38 0 0 0 0 3 4 0 1 1 1 1 3 5 0 0 0 0 1 1 8 2 1 1 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 0 0 0 1 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Street North, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QJ) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675BU) Orlando-Lake Nona, FL - VADOM	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041 10	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874 10	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 93.99% 100.00%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 0.89% 2.58% 1.39% 5.95% 4.02% 6.01% 0.00%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953	2,409 0 327 110 188 31 310 20 118 456 137 48 15 0 48 149 13 435 4,586	979 0 163 40 183 40 149 10 2 124 155 34 11 0 4 74 4 287 2,352 1,524	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38 0 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2.75 2.56 3.55 3.36 3.95 7.72 0.84	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QJ) Hidden River, FL (2V08) (673QJ) Hidden River, FL (2V08) (675D) Orlando, FL HCS (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675BV) Lake Baldwin, FL - VADOM	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041 10 90	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874 10 90	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 83.95% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 95.98% 93.99% 100.00%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167 0 0	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05% 14.14% 0.00% 2.58% 1.39% 5.95% 4.02% 6.01% 0.00%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645 10 86	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953	2,409 0 327 110 188 31 310 20 118 456 137 48 15 0 48 149 13 435 4,586 2,276	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287 2,352 1,524 0 0	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455 0	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38	2.75 2.56 3.55 3.36 3.95 7.72 0.84 4.54 2.22 3.5	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97 7.55	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79 5.04
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QJ) Hidden River, FL (2V08) (675QJ) Hidden River, FL (2V08) (675D) Orlando, FL HCS (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675BV) Lake Baldwin, FL - VADOM	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041 10 90 15,996	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874 10 90 15,576	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 93.99% 100.00% 100.00% 97.37%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167 0 0 420	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 0.89% 2.58% 1.39% 5.95% 4.02% 6.01% 0.00% 0.00% 2.63%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645 10 86 13,735	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953 0 2 948	2,409	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287 2,352 1,524 0 0 321	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455 0 0 66	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38	2.75 2.56 3.55 3.36 3.95 7.72 0.84 4.54 2.22 3.5	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97 7.55	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79 5.04
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) Zephyrhills, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QJ) Hidden River, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando-Lake Nona, FL - VADOM (2V08) (675BV) Lake Baldwin, FL - VADOM (2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041 10 90 15,996 9,209	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874 10 90 15,576 8,985	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 97.85% 90.94% 83.95% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 95.98% 100.00% 100.00% 97.37%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167 0 420 224	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 14.14% 0.00% 2.58% 1.39% 5.95% 6.01% 0.00% 0.00% 2.63% 2.43%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645 10 86 13,735 8,081	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953 0 2 948 504	2,409 00 327 110 188 31 310 20 118 456 137 48 15 00 48 149 13 435 4,586 2,276 00 2 893 400	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287 2,352 1,524 0 0 321 132	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455 0 0 0	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38 0 0 0 3 4 0 0 1 1 1 1 3 5 0 0 0 0 0 1 1 8 2 2 3 3 2 2 3 1 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84 4.54 2.22 3.5	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97 7.55 5.78 6.57	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79 5.04 3.7
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QJ) Hidden River, FL (2V08) (673QJ) Hidden River, FL (2V08) (675QJ) Hidden River, FL (2V08) (675D) Orlando, FL HCS (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675BV) Lake Baldwin, FL - VADOM (2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041 10 90 15,996 9,209 1,379	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874 10 90 15,576 8,985	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 99.89% 97.85% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 95.98% 93.99% 100.00% 100.00% 97.37% 97.57%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167 0 420 224	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05% 14.14% 0.00% 2.58% 1.39% 5.95% 4.02% 6.01% 0.00% 2.63% 2.43% 1.96%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645 10 86 13,735 8,081 1,182	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953 0 2 948 504	2,409	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287 2,352 1,524 0 0 321 132	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455 0 0 66 29	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38 0 0 0 0 1 1 1 1 1 1 3 5 0 0 0 0 1 18 6 2 2 3 11 0 0 1 1 3 0 0 1 1 3 0 0 0 1 1 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 0 1 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84 4.54 2.22 3.5 1.53 2.5 2.67	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97 7.55 5.78 6.57	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79 5.04 3.7 1.88 7.09
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673BV) Tampa, FL - VADOM (2V08) (673BZ) New Port Richey, FL (2V08) (673GB) Lakeland, FL (2V08) (673GC) Brooksville, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GG) South Hillsborough, FL (2V08) (673GH) Lecanto, FL (2V08) (673QA) Forty Sixth Street North, FL (2V08) (673QB) Forty Sixth Street South, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) West Lakeland, FL (2V08) (673QC) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL (2V08) (673QH) Bruce B. Downs Boulevard, FL (2V08) (673QJ) Medical View Lane, FL (2V08) (673QJ) Hidden River, FL (2V08) (675) Orlando, FL HCS (2V08) (675) Orlando, FL HCS (2V08) (675BU) Orlando-Lake Nona, FL - VADOM (2V08) (675GB) Lake Baldwin, FL - VADOM (2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	27,977 5 6,063 2,274 2,503 517 3,810 2,003 1,756 9,719 2,042 517 396 841 564 3,104 287 7,121 82,529 36,041 10 90 15,996 9,209	26,803 5 5,881 2,231 2,461 511 3,600 1,993 1,754 9,510 1,857 434 340 841 559 3,024 283 6,697 79,212 33,874 10 90 15,576 8,985	95.80% 100.00% 97.00% 98.11% 98.32% 98.84% 94.49% 99.50% 97.85% 90.94% 83.95% 85.86% 100.00% 99.11% 97.42% 98.61% 94.05% 95.98% 100.00% 100.00% 97.37%	1,174 0 182 43 42 6 210 10 2 209 185 83 56 0 5 80 4 424 3,317 2,167 0 420 224	4.20% 0.00% 3.00% 1.89% 1.68% 1.16% 5.51% 0.50% 0.11% 2.15% 9.06% 16.05% 14.14% 0.00% 2.58% 1.39% 5.95% 4.02% 6.01% 0.00% 2.63% 2.43% 1.96%	22,639 5 5,175 1,956 2,116 450 3,002 1,944 1,465 8,647 1,561 358 302 841 479 2,722 250 5,804 70,176 29,645 10 86 13,735 8,081 1,182	1,755 0 379 165 157 30 288 29 171 407 159 28 23 0 32 153 20 458 4,450 1,953 0 2 948 504	2,409	979 0 163 40 38 4 149 10 2 124 155 34 11 0 4 74 4 287 2,352 1,524 0 0 321 132	120 0 12 2 2 0 28 0 0 28 23 14 8 0 0 3 0 86 653 455 0 0 66 29	37 0 3 1 1 1 28 0 0 0 39 5 13 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	38 0 0 0 0 1 1 1 1 1 1 3 5 0 0 0 0 1 18 6 2 2 3 11 0 0 1 1 3 0 0 1 1 3 0 0 0 1 1 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 1 1 0 0 0 0 1 0	2.75 2.56 3.55 3.36 3.95 7.72 0.84 4.54 2.22 3.5	7.17 6.41 3.74 3.43 1.29 5.06 2.76 2.74 5.51 3.23 16.78 16.67 5.02 4.78 12.82 6.97 7.55 5.78 6.57	0.98 5.47 0.32 5.2 8.98 0.93 6.75 2.08 7.1 4.41 2.7 2.46 3.79 5.04 3.7 1.88 7.09

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2019		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(2V08) (675GE) Tavares, FL	1,852	1,843	99.51%	9	0.49%	1,631	119	93	6	3	0	0	2.66	2.6	4.25
(2V08) (675GF) Clermont, FL	1,090	1,077	98.81%	13	1.19%	974	64	39	12	0	0	1	2.63	0.22	4.05
(2V08) (675GG) Lake Baldwin, FL	11,330	11,000	97.09%	330	2.91%	9,779	614	607	229	79	15	7	1.52	6.92	3.28
(2V08) (675QB) Port Orange, FL	3	2	66.67%	1	33.33%	1	1	0	1	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	2,481	2,417	97.42%	64	2.58%	2,298	56	63	59	3	2	0			2.81
(2V08) (675QD) Crossroads, FL	1,713	1,658	96.79%	55	3.21%	1,516	59			7	2	0		10.74	
(2V09) (596) Lexington, KY HCS	25,691	24,664	96.00%	1,027	4.00%	20,935	1,702	2,027	838	143	41	5	3.94	7.51	2.44
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	10,640		97.39%	278		8,986	650			32	4	4	5.1	6	2.48
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	10,512	9,832	93.53%	680	6.47%	7,967	770	1,095	550	93	36	1		8.62	2.88
(2V09) (596BU) Lexington-Leestown, KY - VADOM	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	2,044	1,991	97.41%	53	2.59%	1,690	168	133	34	18	1	0	3.98	4.75	3.74
(2V09) (596GB) Morehead, KY	623	623	100.00%	0	0.00%	608	11	4	. 0	0	0	0	0.64	1.48	0.04
(2V09) (596GC) Hazard, KY	649			1	0.15%	637	10	1	1	0	0	0	0.72	1.09	0.05
(2V09) (596GD) Berea, KY	1,200	1,185	98.75%	15	1.25%	1,024	93	68	15	0	0	0	2.72	5.12	2.76
(2V09) (603) Louisville, KY HCS	31,815	31,246	98.21%	569	1.79%	27,924	1,679	1,643	436	69	22	42	2.53	4.41	3.43
(2V09) (603) Louisville, KY (Robley Rex)	16,652	16,298	97.87%	354	2.13%	14,094	1,046	1,158	274	41	13	26	0.08	4.57	4.83
(2V09) (603GA) Fort Knox, KY	1,811	1,787	98.67%	24	1.33%	1,687	51	49	20	2	0	2	1.92	5.35	2.62
(2V09) (603GB) New Albany, IN	2,453	2,434	99.23%	19	0.77%	2,296	72	66	15	2	2	0	1.55	0.2	3.04
(2V09) (603GC) Shively, KY	2,443	2,413	98.77%	30	1.23%	2,190	121	102	24	1	0	5	3.84	1.37	3.27
(2V09) (603GD) Stonybrook, KY	2,004	1,975	98.55%	29	1.45%	1,842	76	57	21	7	1	0	2.16	1.85	1.59
(2V09) (603GE) Newburg, KY	2,804	2,744	97.86%	60	2.14%	2,451	189	104	43	10	4	3	3.3	4.56	6.26
(2V09) (603GF) Grayson County, KY	1,904	1,860	97.69%	44	2.31%	1,765	50	45	31	6	2	5	1.77	2.91	4.69
(2V09) (603GG) Scott County, IN	933	927	99.36%	6	0.64%	848	44	35	5	0	0	1	2.55	1.18	3
(2V09) (603GH) Carrollton, KY	775	772	99.61%	3	0.39%	715	30	27	3	0	0	0	2.43	1.29	0.93
(2V09) (603MA) IDES Fort Knox	36	36	100.00%	0	0.00%	36	0	0	-		0			0	
(2V09) (614) Memphis, TN HCS	35,937			1,441	4.01%	31,311	1,490	1,695	996	216	105	124	2.47	7.54	3.76
(2V09) (614) Memphis, TN	23,434		95.02%	1,168		20,177	938	1,151	776	184	97	111		7.38	
(2V09) (614GA) Tupelo, MS	1,020			22		925	45			2	0	1	2.98	0.78	
(2V09) (614GB) Jonesboro, AR	631	626		5	0.79%	562	43			0	0	1	3.21	0.43	
(2V09) (614GC) Holly Springs, MS	349		98.57%	5	-	325	12			0	1	1	1.47	0.75	
(2V09) (614GD) Savannah, TN	401	399		2		384	8			0	0	0	0.89	0	
(2V09) (614GE) Covington, TN	1,766		98.30%	30		1,651	42			2	5	2	-	2.51	3.53
(2V09) (614GF) Nonconnah Boulevard, TN	5,651	5,493		158		4,891	289			18	1	7	2.2	9.66	
(2V09) (614GG) Jackson, TN	1,694		99.06%	16		1,542	63			6	0	1	1.45	6.78	
(2V09) (614GI) Dyersburg, TN	455		95.82%	19		364	33			1	1	0	0.00	0	
(2V09) (614GN) Helena, AR	344		95.35%	16		298	17			3	0	0	0.0.	6.4	3.34
(2V09) (614QA) Union Avenue, TN (2V09) (621) Mountain Home, TN HCS	192 37,121		100.00% 97.76%	833		192 32,327								4.99	2.19
(2V09) (621) Mountain Home, TN HC3 (2V09) (621) Mountain Home, TN (James H. Quillen)	24,328		97.76%	615		21,223	1,259			81	26			5.1	
(2V09) (621BU) Mountain Home, TN - VADOM	70	70	100.00%	0	0.00%	62	8	0	0	0	0	0	1.12		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	5,580	5,462	97.89%	118	2.11%	4,841	339	282	95	23	0	0	4.06	3.39	3.24
(2V09) (621GA) Rogersville, TN	605		99.17%	5	0.83%	554	33			0	0	0		0	0.08
(2V09) (621GC) Norton, VA	733			1	0.14%	643	56			0	0	0	2.85	0.04	
(2V09) (621GG) Morristown, TN	1,112	1,104	99.28%	8	0.72%	1,033	29	42	7	0	0	1	10.38	5.93	1.16
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,603	1,569	97.88%	34	2.12%	1,334	149	86	21	10	3	0	3.79	4.61	5.42
(2V09) (621GJ) Bristol, VA	1,320	1,290	97.73%	30	2.27%	1,175	71	44	. 25	5	0	0	3.31	0	3.85
(2V09) (621GK) Campbell County, TN	608	605	99.51%	3	0.49%	545	30	30	3	0	0	0	2.46	1.67	3.94
(2V09) (621QA) Jonesville, VA	121	121	100.00%	0	0.00%	101	8	12	. 0	0	0	0	3.29		
(2V09) (621QB) Marion, VA	148	147	99.32%	1	0.68%	135	8	4	. 1	0	0	0	2.1		
(2V09) (621QC) Vansant, VA	44	44	100.00%	0	0.00%	31	3	10	0	0	0	0	6.82		
(2V09) (621QD) Knox County, TN	707	689	97.45%	18	2.55%	534	57	98	18	0	0	0		5.59	3.34

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(2V09) (621QE) Downtown West, TN	142	142	100.00%	0	0.00%	116	10	16	0	0	0	0		3.56	
(2V09) (626) Middle Tennessee HCS	64,577	60,760	94.09%	3,817	5.91%	53,712	3,431	3,617	2,309	820	385	303	5.45	8.61	5.09
(2V09) (626) Nashville, TN	23,850	22,206	93.11%	1,644	6.89%	19,457	1,316	1,433	986	364	183	111	7.09	8.05	3.87
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	17,138	16,361	95.47%	777	4.53%	14,629	851	881	498	171	68	40	3.79	8.32	3.25
(2V09) (626GA) Dover, TN	191	179	93.72%	12	6.28%	176	1	2	9	3	0	0			12.17
(2V09) (626GC) Bowling Green, KY	1,234	1,172	94.98%	62	5.02%	987	86	99	42	14	3	3	3.76	6.06	15.26
(2V09) (626GE) Clarksville, TN	4,653	4,286	92.11%	367	7.89%	3,708	258	320	188	77	53	49	4.4	15.25	5.64
(2V09) (626GF) Chattanooga, TN	4,895	4,536	92.67%	359	7.33%	4,145	184	207	220	86	32	21	7.8	6.04	5.84
(2V09) (626GG) Tullahoma, TN	290	277	95.52%	13		249	12	16	12	0	0	1	1.11	7	15.69
(2V09) (626GH) Cookeville, TN	1,361	1,313	96.47%	48	3.53%	1,189	51	73	29	9	4	6	4.37	3.57	7.44
(2V09) (626GJ) Hopkinsville, KY	1,512	1,449	95.83%	63	4.17%	1,280	93		37	10	7	9	6.92	6.9	
(2V09) (626GK) McMinnville, TN	765	755	98.69%	10	1.31%	684	58	13	7	2	0	1	3.05	7	3.32
(2V09) (626GL) Roane County, TN	468	454	97.01%	14	2.99%	413	22	19	10	4	0	0	2.14	8	5.18
(2V09) (626GM) Maury County, TN	1,025	993	96.88%	32	3.12%	775	121	97	27	1	3	1	6.83	3.95	7.13
(2V09) (626GN) Athens, TN	484	451	93.18%	33	6.82%	396	26	29	21	5	6	1	6.07	3.25	26.89
(2V09) (626GO) International Plaza, TN	1,112	1,071	96.31%	41	3.69%	917	76	78	33	1	1	6	6.58	6.46	2.67
(2V09) (626GP) Gallatin, TN	910	891	97.91%	19	2.09%	776	53	62	9	6	1	3	4.53	4.53	0.08
(2V09) (626MA) IDES Fort Campbell	290	290	100.00%	0	0.00%	290	0	0	0	0	0	0		0	0
(2V09) (626QA) Albion Street, TN	894	809	90.49%	85	9.51%	710	44	55	76	3	1	5	10.43		0.39
(2V09) (626QB) Charlotte Avenue, TN	1,585	1,564	98.68%	21	1.32%	1,413	84	67	15	5	1	0	2.64	9.7	1.24
(2V09) (626QC) Pointe Centre, TN	1,533	1,319	86.04%	214	13.96%	1,157	86	76	87	59	22	46		27.43	11.52
(2V09) (626QD) Glenis Drive, TN	387	384	99.22%	3	0.78%	361	9	14	3	0	0	0			1.54
(3V10) (538) Chillicothe, OH HCS	16,225	15,673	96.60%	552	3.40%	14,012	869	792	376	101	38	37	1.56	6.97	2.99
(3V10) (538) Chillicothe, OH	10,431	10,082	96.65%	349	3.35%	8,859	638	585	266	49	14	20	1.73	6.7	2.3
(3V10) (538GA) Athens, OH	1,042		99.23%	8	411111	957	49	28	6	0	2	0	0.88	6.19	1.31
(3V10) (538GB) Portsmouth, OH	1,157	1,125	97.23%	32		1,066	36	23	9	12	4	7	1.08	6.43	
(3V10) (538GC) Marietta, OH	893		91.83%		8.17%	727	42	51	46	14	7	6	1.89	15.69	
(3V10) (538GD) Lancaster, OH	1,293	1,240				1,161	38	41			9	4	0.87	5.72	
(3V10) (538GE) Cambridge, OH	959	937				839	51	47	15	5	2	0		3.49	4.22
(3V10) (538GF) Wilmington, OH	450					403	15			7	0	<u> </u>	1.62		
(3V10) (539) Cincinnati, OH HCS	33,807					28,259									
(3V10) (539) Cincinnati, OH	20,601		93.40%			16,891	1,072	1,278	835	317	109	99	2.39	11.03	2.51
(3V10) (5399AB) Fort Thomas CLC	4		100.00%			4	0			0	0	0			0
(3V10) (539A4) Fort Thomas, KY	976	930	95.29%	46	4.71%	838	36	56	42	4	0	0		9.69	
(3V10) (539BV) Fort Thomas, KY - PRRTP	11	4	36.36%	7	63.64%	3	0	1	5	1	1	0			36.55
(3V10) (539GA) Bellevue, KY	1,169		97.09%			1,070	35				3	14		3.89	3.31
(3V10) (539GB) Clermont County, OH	2,655		96.12%			2,302	134	116	86	8	1	8	1.94	6.51	3.73
(3V10) (539GC) Dearborn, IN	1,687					1,493	94				2	2			
(3V10) (539GD) Florence, KY	2,187					1,911	105				2	4	2.9		
(3V10) (539GE) Hamilton, OH	1,830		96.39%			1,546	97				1	2			
(3V10) (539GF) Georgetown, OH	887					730	39				5	47		7.68	1.51
(3V10) (539QB) Highland Avenue, OH	1,348		94.29%			1,090	74			9	5	16		8.67	
(3V10) (539QC) Vine Street, OH	6		100.00%		0.0070	5	1	0		0	0	0			
(3V10) (539QD) Norwood, OH	446		93.05%			376	21				0			11.07	
(3V10) (541) Cleveland, OH HCS	84,376						5,782								
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	32,747		95.54%			25,943	2,389				56				
(3V10) (541BY) Canton, OH	5,942		94.97%			4,865	405				14			8.29	
(3V10) (541BZ) Youngstown, OH	5,300		97.77%			4,525	346				3			4.98	
(3V10) (541GB) Lorain, OH	3,432		97.49%			3,047	146			6	3				0.93
(3V10) (541GC) Sandusky, OH	1,992		96.08%			1,616	127			13	9	15		4.84	9.31
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,463		98.77%			4,048	233			9	1	1	1.48	2.93	
(3V10) (541GE) McCafferty, OH	561	535	95.37%	26	4.63%	458	37	40	19	4	2	1	2.78	16.97	8.17

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Measured from Preferred Date For the Reporting Period Ending: November 2019			d in 30 Days or Less 3		d in Over 30 Days 5								iii Days 13	III Duys 14	III Days 13
(3V10) (541GF) Lake County, OH	3,448	3,336	96.75%	112	3.25%	2,941	202	193	66	19	7	20	4.39	5.79	6.8
(3V10) (541GG) Akron, OH	8,310	7,832	94.25%	478	5.75%	6,456	675	701	402	38	14	24	7	8.2	2.82
(3V10) (541GH) East Liverpool, OH	1,350	1,317	97.56%	33	2.44%	1,203	52	62		2	1	4	2	6.41	
(3V10) (541GI) Warren, OH	1,764			90	5.10%	1,469	104			15	6	20	4.42	12.21	12.68
(3V10) (541GJ) New Philadelphia, OH	1,766		97.51%	44	2.49%	1,554	89	79	39	3	0	2		3.99	
(3V10) (541GK) Ravenna, OH	1,806	1,744	96.57%	62	3.43%	1,557	108	79	36	12	6	8	5.4	6.37	1.98
(3V10) (541GL) Parma, OH	10,060	9,280	92.25%	780	7.75%	7,492	838	950	519	116	92	53	7	9.55	9.63
(3V10) (541GM) Cleveland Superior Avenue, OH	53	51	96.23%	2	3.77%	7	5	39	2	0	0	0			
(3V10) (541QA) Summit County, OH	24	24	100.00%	0	0.00%	22	0	2	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	968	967	99.90%	1	0.10%	958	7	2	0	0	0	1	6.62	11.5	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	191	184	96.34%	7	3.66%	172	10	2	4	3	0	0		3.2	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	199	182	91.46%	17	8.54%	161	9	12	4	2	1	10		13.42	
(3V10) (552) Dayton, OH HCS	27,437	26,353	96.05%	1,084	3.95%	22,971	1,723	1,659	915	131	15	23	2.53	6.15	3.37
(3V10) (552) Dayton, OH	21,871	20,987	95.96%	884	4.04%	18,228	1,422	1,337	758	103	9	14	1.9	5.99	2.61
(3V10) (552GA) Middletown, OH	1,480	1,387	93.72%	93	6.28%	1,175	95	117	68	17	4	4	6.34	9.34	5.29
(3V10) (552GB) Lima, OH	1,422	1,403	98.66%	19	1.34%	1,327	52	24	12	4	1	2	0.86	4.53	2.47
(3V10) (552GC) Richmond, IN	1,345	1,296	96.36%	49	3.64%	1,170	60	66	42	5	1	1	3.14	6.55	5.41
(3V10) (552GD) Springfield, OH	1,277	1,239	97.02%	38	2.98%	1,068	80	91	34	2	0	2	2.84	6.55	9.03
(3V10) (552MA) IDES Wright Patterson AFB	42	41	97.62%	1	2.38%	3	14	24	1	0	0	0		17.19	13.91
(3V10) (757) Columbus, OH HCS	32,509	29,735	91.47%	2,774	8.53%	23,370	2,937	3,428	1,919	478	165	212	5.05	13.01	6.73
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	25,988	23,668	91.07%	2,320	8.93%	18,415	2,412	2,841	1,566	411	147	196	4.9	13.13	5.26
(3V10) (757GA) Zanesville, OH	1,305	1,219	93.41%	86	6.59%	1,025	84	110	75	8	2	1	5	7.38	11.16
(3V10) (757GB) Grove City, OH	1,081	1,016	93.99%	65	6.01%	866	87	63	47	11	2	5	3.41	13.51	12.82
(3V10) (757GC) Marion, OH	1,230	1,158	94.15%	72	5.85%	972	107	79	48	19	3	2	6.29	8.37	5.08
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	1,671	1,530	91.56%	141	8.44%	1,143	165	222	109	20	7	5	6.15	14.21	7.98
(3V10) (757QC) Columbus Airport Drive, OH	1,234		92.71%	90		949	82				4	3			7.28
(3V10) (506) Ann Arbor, MI HCS	34,987		95.06%	1,729	4.94%	29,462	1,813	1,983	1,219	312	89	109		7.22	3.99
(3V10) (506) Ann Arbor, MI	23,826			1,162		20,318	1,077			205	59			7.21	
(3V10) (506GA) Toledo, OH	6,436		93.49%	419		5,089	433	495	301	80	23	15		10.88	
(3V10) (506GB) Flint, MI	1,176			9	0.77%	1,053	72			0	0	1	2.96	0.74	
(3V10) (506GC) Jackson, MI	1,359			15		1,112	139			0	0	0	3.74	4.99	
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	1,419			8	0.56%	1,322	49			1	2	_		1.42	
(3V10) (506QB) Green Road, MI	771		84.95%		15.05%	568	43			26	5	Ų.		2.43	
(3V10) (515) Battle Creek, MI HCS	23,811			1,783		17,626					127			11.98	
(3V10) (515) Battle Creek, MI	10,183		93.72%	639		7,534	898			119	33			11.7	5.09
(3V10) (515BU) Battle Creek, MI - VADOM	77		94.81%	4 007	5.19% 10.46%	47	13 814			0	91	0		40.54	0.00
(3V10) (515BY) Wyoming, MI	9,815		89.54%	1,027		6,943	108	,		200	91	56	6.27 5.46	12.54	
(3V10) (515GA) Muskegon, MI	1,425			56		1,174					2	4		5.86	
(3V10) (515GB) Lansing South, MI	1,557		97.50% 97.61%	39 18		1,278	110 57			6	0	1	3.33	5.83	
(3V10) (515GC) Benton Harbor, MI (3V10) (553) Detroit, MI HCS	754 26,834			950		650 22,214				104	40	49	3.23		
(3V10) (553) Detroit, MI (John D. Dingell)	24,907			930		20,395	1,636			104	40			6.54	
(3V10) (553GA) Yale, MI	972		100.00%	0		946	20				40	0		0.54	0.01
(3V10) (553GB) Pontiac, MI	903		99.22%	7	0.78%	821	41	34		2	0	0	1.45	2.87	
(3V10) (333GB) Folitac, MI	52		100.00%	0		52	0				0	0		2.07	4.54
(3V10) (535QA) Figure Street, WI	41,621			1,274		36,435	_	_		_	34	·		4.35	4.56
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	32,193			1,096		27,826	1,691	1,580	-	207	31	-		4.23	
(3V10) (583BU) Indianapolis, IN - VADOM	84	79	94.05%	5	5.95%	69	4	6	5	0	0	0		5.34	
(3V10) (583GA) Terre Haute, IN	1,164		99.57%	5	0.43%	1,090	34	-		0	0	0		7.13	
(3V10) (383GB) Bloomington, IN	799			2	0.43%	742	42			0	0	0	2.47	2.58	
(3V10) (583GC) Martinsville, IN	799		99.86%	1	0.36%	708	13			0	0	0		0.87	
(CV.10) (COCCO) Maransymo, my	120	121	55.5070	'	5.1470	700	13		<u>'</u>	ı			5.20	3.07	1.02

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: November 2019			d in 30 Days or Less 3		d in Over 30 Days 5								III Days 13	III Days 14	iii buys 15
			Less 3												
(3V10) (583GD) Indianapolis West, IN	1,788	1,718	96.09%	70	3.91%	1,547	94	77	48	22	0	0	1.63	11.15	3.62
(3V10) (583GE) West Lafayette, IN	760	737	96.97%	23	3.03%	665	31	41	19	2	0	2	3.62	0.62	8.08
(3V10) (583GF) Wakeman, IN	1,186	1,159	97.72%	27	2.28%	1,104	24	31	17	7	3	0	0.67	4.46	3.12
(3V10) (583GG) Shelbyville, IN	566	557	98.41%	9	1.59%	481	35	41	9	0	0	0	0.42	4.94	5.8
(3V10) (583QA) Monroe County, IN	295	290	98.31%	5	1.69%	263	12	15	5	0	0	0			2.89
(3V10) (583QB) Indianapolis Meridian Street, IN	18	18	100.00%	0	0.00%	18	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	480	461	96.04%	19	3.96%	418	11	32	17	2	0	0			4.94
(3V10) (583QD) Indianapolis YMCA, IN	708	697	98.45%	11	1.55%	655	10	32	11	0	0	0		3.09	0
(3V10) (583QE) Cold Spring Road, IN	852	852	100.00%	0	0.00%	849	3	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	27,830	26,298	94.50%	1,532	5.50%	23,016	1,543	1,739	947	399	68	118	4.33	9.43	
(3V10) (610) Marion, IN	6,825	6,451	94.52%	374	5.48%	5,758	338	355	212	123	18	21	2.67	10.17	2.95
(3V10) (610A4) Fort Wayne, IN	10,524	9,773	92.86%	751	7.14%	8,205	725	843	440	193	38	80	5.31	10.04	1.73
(3V10) (610BU) Marion, IN - VADOM	22	22	100.00%	0	0.00%	12	7	3	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	5,274	5,106	96.81%	168	3.19%	4,654	234	218		49	5	7	2.64	6.56	1.4
(3V10) (610GB) Muncie, IN	1,475	1,420	96.27%	55	3.73%	1,230	81	109	46	8	1	0	6.11	3.97	4.82
(3V10) (610GC) Goshen, IN	858		97.44%	22	2.56%	728	65	43	18	2	2	0		2.53	4.45
(3V10) (610GD) Peru, IN	878	802	91.34%	76	8.66%	718	31	53	57	13	1	5	8.66	14.29	4.34
(3V10) (610QA) Fort Wayne East State Boulevard, IN	1,973	1,887	95.64%	86	4.36%	1,710	62	115	67	11	3	5		18.74	5.7
(3V10) (610QB) Columbia Place, IN	1	1	100.00%	0	0.00%	1	0	0		0	0	0			
(3V10) (655) Saginaw, MI HCS	21,301	20,799	97.64%	502	2.36%	18,318	1,257	1,224	393	96	10	3	2.39	4.39	2.56
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	11,523	11,157	96.82%	366	3.18%	9,735	712	710	280	74	10	2	2.38	4.59	0.73
(3V10) (655GA) Gaylord, MI	819	800	97.68%	19	2.32%	733	38	29	15	4	0	0	1.5	2.61	1.77
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	797	781	97.99%	16	2.01%	663	60	58	14	2	0	0	2.68	2.57	0.79
(3V10) (655GC) Oscoda, MI	476	467	98.11%	9	1.89%	425	26	16	8	1	0	0	1.1	3.35	4.71
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	866	848	97.92%	18	2.08%	770	47	31	15	3	0	0	1.62	3.47	3.59
(3V10) (655GE) Clare, MI	1,402	1,385	98.79%	17	1.21%	1,218	94	73	11	5	0	1	2.81	4.88	2.47
(3V10) (655GF) Bad Axe, MI	696	689	98.99%	7	1.01%	607	37	45	6	1	0	0	2.3	3.32	3.01
(3V10) (655GG) Cadillac, MI	989	989	100.00%	0	0.00%	890	53	46	0	0	0	0	2.58	1.32	1.92
(3V10) (655GH) Cheboygan County, MI	529	523	98.87%	6	1.13%	464	29	30	4	2	0	0	1.97	3.43	1.76
(3V10) (655GI) Grayling, MI	524	507	96.76%	17	3.24%	406	31	70	17	0	0	0	4.68	5.61	6.6
(3V10) (655QA) Saginaw Barnard Road, MI	2,179	2,163	99.27%	16	0.73%	1,996	87	80	12	4	0	0		1.35	2.47
(3V10) (655QB) Grand Traverse, MI	501	490			2.20%	411	43			0		0		7.44	2.76
(3V12) (550) Danville, IL HCS	16,383	15,943	97.31%	440	2.69%	14,488	768	687	356	38	35	11	1.92		1.74
(3V12) (550) Danville, IL	8,115		97.72%	185		7,302	326	302		22	13	9	1.37		1.16
(3V12) (550BY) Peoria, IL (Bob Michel)	4,698		95.59%			3,948	288	255		11	22	2		8.54	2.3
(3V12) (550GA) Decatur, IL	1,390					1,213	64	76		4	0	0			1.52
(3V12) (550GD) Springfield, IL	1,351	1,347			0.30%	1,275	48	24		0		0			1.37
(3V12) (550GF) Mattoon, IL	621		98.87%		1.1070	570	27	17		1	0	0			3.63
(3V12) (550GG) Bloomington, IL	208		100.00%		0.00%	180	15			0	0	0			1.79
(3V12) (537) Chicago, IL HCS	34,458				7.78%	26,882	2,172			555					
(3V12) (537) Chicago, IL (Jesse Brown)	26,486		91.70%			20,505	1,669	2,113		409	126	84			2.43
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	5,863	5,440	92.79%	423		4,604	366	470	249	145	24	5	4.35	12.64	5.55
(3V12) (537GA) Chicago Heights, IL	615					545	37	25		0	0	0			3.16
(3V12) (537GD) Lakeside, IL	935	903	96.58%	32		802	43	58	29	1	2	0	4.53	0	2.23
(3V12) (537HA) Auburn Gresham, IL	559					426	57	57		0		0			6.02
(3V12) (556) North Chicago, IL HCS	25,072					21,612				55					
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	21,924	21,390	97.56%	534		18,791	1,330	1,269	432	52	21	29	3.81	5.35	2.38
(3V12) (556GA) Evanston, IL	575					497	29	29		2	2	1	2.48		11.15
(3V12) (556GC) McHenry, IL	1,605	1,596	99.44%	9	0.56%	1,434	105	57	7	0	0	2	2.65		3.14
(3V12) (556GD) Kenosha, WI	968	945	97.62%	23	2.38%	890	30	25	22	1	0	0	1.27	1.98	4.49

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Measured from Preferred Date For the Reporting Period Ending: November 2019			d in 30 Days or Less 3		d in Over 30 Days 5								III Days 15	III Days 14	iii buys 13
(3V12) (578) Hines, IL HCS	45,881	44,257	96.46%	1,624	3.54%	39,367	2,417	2,473	1,229	239	84	72	3.38	6.41	3.21
(3V12) (578) Hines, IL (Edward Hines Junior)	35,487	34,143	96.21%	1,344	3.79%	30,400	1,838	1,905	1,016	193	75	60	4.11	6.22	3.68
(3V12) (578GA) Joliet, IL	3,821	3,678	96.26%	143	3.74%	3,083	318	277	109	31	2	1	2.56	8.49	2.74
(3V12) (578GC) Kankakee County, IL	1,049	1,016	96.85%	33	3.15%	867	76	73	25	4	2	2	3.98	8.55	1.27
(3V12) (578GD) Aurora, IL	1,617	1,595	98.64%	22	1.36%	1,506	48	41	19	1	0	2	1.2	4.58	2.97
(3V12) (578GE) Hoffman Estates, IL	1,134	1,120	98.77%	14	1.23%	1,016	41	63	12	1	0	1	3.31	10.85	0.98
(3V12) (578GF) LaSalle, IL	1,270	1,241	97.72%	29	2.28%	1,146	39	56	18	5	1	5	4.48	3.61	2.48
(3V12) (578GG) Oak Lawn, IL	1,503	1,464	97.41%	39	2.59%	1,349	57	58	30	4	4	1	2.64	21.77	3.83
(3V12) (585) Iron Mountain, MI HCS	10,110	9,734	96.28%	376	3.72%	8,459	633	642	317	49	7	3	3.02	6.52	5.4
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	6,221	5,970	95.97%	251	4.03%	5,068	409	493	214	32	2	3	4.86	6.34	5.17
(3V12) (585GA) Hancock, MI	502	488	97.21%	14	2.79%	451	21	16	9	2	3	0	0.99	16.68	3.19
(3V12) (585GB) Rhinelander, WI	935	900	96.26%	35	3.74%	788	74	38	30	5	0	0	2.77	4.31	9.53
(3V12) (585GC) Menominee, MI	527	516	97.91%	11	2.09%	478	18	20	9	0	2	0	1.53	7.47	4.47
(3V12) (585GD) Ironwood, MI	337	328	97.33%	9	2.67%	299	21	8	6	3	0	0	1.69	8.53	4.42
(3V12) (585GF) Manistique, MI	257	244	94.94%	13	5.06%	228	11	5	11	2	0	0	0.82	14.18	6.99
(3V12) (585HA) Marquette, MI	799	771	96.50%	28	3.50%	676	46	49	23	5	0	0	3.85	8.89	5.06
(3V12) (585HB) Sault Saint Marie, MI	532	517	97.18%	15	2.82%	471	33	13	15	0	0	0	1.59	9.49	4.38
(3V12) (607) Madison, WI HCS	25,256	24,158	95.65%	1,098	4.35%	20,749	1,725	1,684	791	219	60	28	4.73	8.07	3.01
(3V12) (607) Madison, WI (William S. Middleton)	15,773	14,806	93.87%	967	6.13%	12,525	1,029	1,252	688	196	58	25	9.79	8.74	3.05
(3V12) (607GC) Janesville, WI	1,055	1,039	98.48%	16	1.52%	855	113	71	9	7	0	0	6.74	1.72	0.54
(3V12) (607GD) Baraboo, WI	868	853	98.27%	15	1.73%	764	62	27	12	3	0	0	3.6	4.72	0.9
(3V12) (607GE) Beaver Dam, WI	784	779	99.36%	5	0.64%	715	45	19	2	3	0	0	1.88	3.74	0.79
(3V12) (607GF) Freeport, IL	510	510	100.00%	0	0.00%	473	28	9	0	0	0	0	3.1	0.93	0.14
(3V12) (607GG) Madison West, WI	2,466	2,429	98.50%	37	1.50%	2,095	214	120	32	2	1	2	4.81	1.42	2.84
(3V12) (607HA) Rockford, IL	3,800	3,742	98.47%	58	1.53%	3,322	234	186	48	8	1	1	3.4	4.77	3.97
(3V12) (676) Tomah, WI HCS	16,017	15,574	97.23%	443	2.77%	14,098	733	743	326	83	24	10	3.41	6.83	2.75
(3V12) (676) Tomah, WI	9,768	9,508	97.34%	260	2.66%	8,697	425	386	210	40	7	3	2.71	6.25	0.85
(3V12) (676GA) Wausau, WI	1,669	1,634	97.90%	35	2.10%	1,497	74	63	32	2	0	1	3.35	5.48	2.43
(3V12) (676GC) River Valley, WI	2,090	2,047	97.94%	43	2.06%	1,773	114	160	34	3	1	5	4.48	8.9	5.57
(3V12) (676GD) Wisconsin Rapids, WI	2,192	2,087	95.21%	105	4.79%	1,843	114	130	50	38	16	1	3.97	9.31	4.12
(3V12) (676GE) Clark County, WI	298	298	100.00%	0	0.00%	288	6	4	0	0	0	0	0.59	0.5	2.38
(3V12) (695) Milwaukee, WI HCS	47,891	45,988	96.03%	1,903	3.97%	40,628	2,582	2,778	1,382	396	85	40	4.09	6.37	3.25
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	33,280	32,214	96.80%	1,066	3.20%	28,925	1,616	1,673	795	213	35	23	4.29	5.49	1.56
(3V12) (695BU) Milwaukee, WI - VADOM	54	54	100.00%	0	0.00%	53	1	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	4,606	4,395	95.42%	211	4.58%	3,838	292	265	101	72	27	11	3.63	12.88	4.66
(3V12) (695GA) Union Grove, WI	935	925	98.93%	10	1.07%	869	32	24	9	0	0	1	2.54		0.54
(3V12) (695GC) Cleveland, WI	1,037	1,003	96.72%	34	3.28%	838	81	84	30	2	2	0	4.4	6	9.45
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	7,897	7,323	92.73%	574	7.27%	6,031	560	732	446	103	20	5	4.54	8.11	9.1
(3V12) (695PA) Milwaukee, WI - PRRTP	8	0	0.00%	8	100.00%	0	0	0	1	6	1	0		74.25	
(3V12) (695QA) Milwaukee MLK Drive, WI	74	74	100.00%	0	0.00%	74	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	23,714	22,304	94.05%	1,410	5.95%	19,102	1,679	1,523	982	261	97	70	4.96	7.63	8.79
(3V15) (589A4) Columbia, MO (Harry S. Truman)	16,897	15,824	93.65%	1,073	6.35%	13,499	1,235	1,090	738	200	84	51	7.88	7.21	8.06
(3V15) (589G8) Jefferson City, MO	1,605	1,518	94.58%	87	5.42%	1,371	77	70	52	11	9	15	1.39	11.97	4.75
(3V15) (589GE) Kirksville, MO	507			6	1.18%	446	28	27	4	0	2	0	2.99	2.72	3.89
(3V15) (589GF) Fort Leonard Wood, MO	1,319			81		955	114		66	13	1	1	4.26		14.87
(3V15) (589GH) Lake of the Ozarks, MO	735			26		601	70		21	5	0	0	3.36		
(3V15) (589GX) Mexico, MO	550			7		504	25		4	3	0	0	1.59		
(3V15) (589GY) St. James, MO	532		91.54%	45		411	28		39	5	1	0	6.05		
(3V15) (589JA) Sedalia, MO	763			38		630	56		30	6	0	2	5.24		
(3V15) (589JD) Marshfield, MO	805		94.16%	47		684	46		28	18	0	1	1.69		9.76
(3V15) (589ME) IDES Fort Leonard Wood	1		100.00%	0		1	0	0	0	0	0	0	1.50	0	
(3V15) (589) Kansas City, MO HCS	29,074					24,934	1,462	1,904		115		39	3.39	_	2.19
(3V15) (589) Kansas City, MO	29,074		96.81%			17,811	1,129	1,625	495	106	43				
(65) (666) Harris Gily, III	21,2°T2	20,303	23.0170	017	3.1070	17,071	1,120	1,020	400	100	10		7.21	7.02	

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Measured from Preferred Date For the Reporting Period Ending: November 2019	3		Complete d in 30		d in Over								in Days 13	in Days 14	in Days 15
rendu Ending. November 2013			Days or Less 3		30 Days 5										
(3V15) (589G1) Warrensburg, MO	1,279		99.37%	8		1,135	76			0	0	0			
(3V15) (589GB) Belton, MO	673		98.96%	7	1.04%	617	26			1	0	0	1.96		1.84
(3V15) (589GC) Paola, KS	286			4	1.40%	265	12		-	0	0	1	1.92		
(3V15) (589GD) Nevada, MO	482			2	0.41%	466	13	1	1	0	0	1	1.97	5.5	
(3V15) (589GZ) Cameron, MO	198			1	0.51%	192	4	1	0	0	0	1	5	0	2.15
(3V15) (589HK) Kansas City, MO - Mobile	81		100.00%	0	0.00%	80	0		0	0	0	0	0.0.		
(3V15) (589JB) Excelsior Springs, MO	547			13	2.38%	439	45			1	0	0	0.00		5.20
(3V15) (589JC) Shawnee, KS	867			7	0.81%	786	39			1	1	0	2.00		
(3V15) (589JF) Honor, MO	2,819			55	1.95%	2,543	118			6	0	3			2.01
(3V15) (589MC) IDES Whiteman AFB	8		100.00%	0	0.00%	8	0		-	0	0	0		0	0
(3V15) (589QA) Overland Park, KS	592		100.00%		0.00%	592	0	0	· ·	0	0	0		0.03	
(3V15) (589A5) Eastern Kansas HCS	22,546					18,940	1,433			131	19				
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	10,682				3.27%	9,096	645			82	12			8.26	1.81
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	8,001				2.79%	6,772	500			19	3	2		4.96	2.51
(3V15) (589BU) Leavenworth, KS - VADOM	11		100.00%	0		11	0	0	-	0	0	0			0
(3V15) (589GI) St. Joseph, MO	814			60	7.37%	667	48			16	0	0	0.02		3.97
(3V15) (589GJ) Wyandotte County, KS	362			2	0.55%	334	15			0	0	0	2.00	14.5	1.41
(3V15) (589GM) Chanute, KS	92	87		5	5.43%	58	13	16	1	1	3	0			0.22
(3V15) (589GP) Garnett, KS	41	37	90.24%	4	9.76%	36	1	0	·	0	0	0	3.88		10.44
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	1,598	1,513	94.68%	85	5.32%	1,216	138	159	72	12	0	1	5.62	5.79	8.8
(3V15) (589GU) Lawrence, KS	239	235	98.33%	4	1.67%	226	4	5	4	0	0	0	1.35	0	2.35
(3V15) (589GV) Fort Scott, KS	246	243	98.78%	3	1.22%	227	10	6	2	1	0	0	2.57		2.45
(3V15) (589JE) Platte City, MO	321	316	98.44%	5	1.56%	267	30	19	3	0	1	1	5.84	4.43	3.54
(3V15) (589MA) Ft. Riley DES Clinic	105	105	100.00%	0	0.00%	29	24	52	0	0	0	0		17.02	8.12
(3V15) (589MD) IDES Fort Leavenworth	34	34	100.00%	0	0.00%	1	5	28	0	0	0	0		18.09	
(3V15) (589A7) Wichita, KS HCS	18,052	17,259	95.61%	793	4.39%	15,200	1,045	1,014	562	153	37	41	5	6.49	3.73
(3V15) (589A7) Wichita, KS (Robert J. Dole)	14,386	13,735	95.47%	651	4.53%	12,010	854	871	466	128	26	31	6.1	6.76	3.76
(3V15) (589G2) Dodge City, KS	322	314	97.52%	8	2.48%	283	12	19	7	1	0	0	2.91	5.52	1.67
(3V15) (589G3) Liberal, KS	48	37	77.08%	11	22.92%	35	2	0	0	1	3	7	43.87	0	2
(3V15) (589G4) Hays, KS	354	336	94.92%	18	5.08%	302	19	15	17	1	0	0	3.6	2.35	2.44
(3V15) (589G5) Parsons, KS	428	422	98.60%	6	1.40%		47		3	3	0	0	2.38	5.17	2.53
(3V15) (589G7) Hutchinson, KS	595	578	07 4 40/			392	17	13				0	2.30		
(3V15) (589GW) Salina, KS			97.14%	17	2.86%	392 534	21		14	0	3	0			0.87
	859	844	98.25%	17 15				23		0	3 2		3.46		7.28
(3V15) (589MB) IDES McConnel AFB	859 10			15	1.75%	534	21	23 24			3 2 0	0	3.46 1.34	0.62	
(3V15) (589MB) IDES McConnel AFB (3V15) (589QB) Sedgwick County, KS		10	98.25%	15 0	1.75%	534 765	21 55	23 24 1	13	0	3 2 0 0	0	3.46 1.34	0.62 2.11	
	10	10 11	98.25% 100.00%	15 0 0	1.75% 0.00%	534 765 6	21 55 3	23 24 1 0	13 0 0	0	-	0 0	3.46 1.34	0.62 2.11	
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS	10 11	10 11 972	98.25% 100.00% 100.00%	15 0 0 67	1.75% 0.00% 0.00% 6.45%	534 765 6 11	21 55 3 0	23 24 1 0 48	13 0 0 42	0 0 0 19	0	0 0 0 0	3.46 1.34	0.62 2.11 5	7.28
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS	10 11 1,039	10 11 972 19,276	98.25% 100.00% 100.00% 93.55% 97.06%	15 0 0 67 583	1.75% 0.00% 0.00% 6.45% 2.94%	534 765 6 11 862	21 55 3 0 62	23 24 1 0 48	13 0 0 42 458	0 0 0 19	0	0 0 0 0 3	3.46 1.34 3.17	0.62 2.11 5 6.1 6.19	7.28
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS	10 11 1,039 19,859	10 11 972 19,276 7,464	98.25% 100.00% 100.00% 93.55% 97.06% 97.93%	15 0 0 67 583 158	1.75% 0.00% 0.00% 6.45% 2.94%	534 765 6 11 862 16,751	21 55 3 0 62 1,337	23 24 1 0 48 1,188 488	13 0 0 42 458 126	0 0 0 19 90	0	0 0 0 0 0 3	3.46 1.34 3.17 1.39	0.62 2.11 5 6.1	7.28
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL	10 11 1,039 19,859 7,622	10 11 972 19,276 7,464	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07%	15 0 0 67 583 158	1.75% 0.00% 0.00% 6.45% 2.94% 2.07%	534 765 6 11 862 16,751 6,502	21 55 3 0 62 1,337 474	23 24 1 0 48 1,188 488	13 0 0 42 458 126	0 0 0 19 90	0	0 0 0 0 3 21	3.46 1.34 3.17 1.39	0.62 2.11 5 6.1 6.19 5.13	7.28 0 2.93 0.93
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP	10 11 1,039 19,859 7,622 108	10 11 972 19,276 7,464 107 5,834	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22%	15 0 0 67 583 158 1 293	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93%	534 765 6 11 862 16,751 6,502	21 55 3 0 62 1,337 474	23 24 1 0 48 1,188 488 2 382	13 0 0 42 458 126 1 215	0 0 0 19 90 16	0	0 0 0 0 3 21 7	3.46 1.34 3.17 1.39	0.62 2.11 5 6.1 6.19 5.13	7.28 0 2.93 0.93 0.05
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN	10 11 1,039 19,859 7,622 108 6,127	10 11 972 19,276 7,464 107 5,834	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25%	15 0 0 67 583 158 1 1 293	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78%	534 765 6 11 862 16,751 6,502 105 4,902	21 55 3 0 62 1,337 474 0 550	23 24 1 0 48 1,188 488 2 382	13 0 0 42 458 126 1 215	0 0 0 19 90 16 0 61	0	0 0 0 0 3 21 7 0	3.46 1.34 3.17 1.39 1.78 1.82	0.62 2.11 5 6.1 6.19 5.13	7.28 0 2.93 0.93 0.05 4.95
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL	10 11 1,039 19,859 7,622 108 6,127 666	10 11 972 19,276 7,464 107 5,834 661 988	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92%	15 0 0 67 583 158 1 293 5	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08%	534 765 6 11 862 16,751 6,502 105 4,902 639	21 55 3 0 62 1,337 474 0 550	23 24 1 0 48 1,188 488 2 382 8 91	13 0 0 42 458 126 1 215 5	0 0 19 90 16 0 61	0	0 0 0 0 3 21 7 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15	0.62 2.11 5 6.1 6.19 5.13 7.72	7.28 0 2.93 0.93 0.05 4.95 1.12
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	10 11 1,039 19,859 7,622 108 6,127 666 1,030	10 11 972 19,276 7,464 107 5,834 661 988	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92% 99.18%	15 0 0 67 583 158 1 293 5	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08%	534 765 6 11 862 16,751 6,502 105 4,902 639 808	21 55 3 0 62 1,337 474 0 550 14	23 24 1 0 48 1,188 488 2 382 8 91	13 0 0 42 458 126 1 215 5 37	0 0 0 19 90 16 0 61	0	0 0 0 0 3 21 7 0 12	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21	0.62 2.11 5 6.1 6.19 5.13 7.72	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193	10 11 972 19,276 7,464 107 5,834 661 988 607 192	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92% 99.18%	15 0 0 67 583 158 1 293 5 42 5	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.82% 0.52% 2.87%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163	21 55 3 0 62 1,337 474 0 550 14 89	23 24 1 0 48 1,188 488 2 382 8 91 33	13 0 0 42 458 126 1 215 5 37 4	0 0 19 90 16 0 61 0 5	0	0 0 0 0 3 21 7 0 12 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07	0.62 2.11 5 6.1 6.19 5.13 7.72	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193	10 11 972 19,276 7,464 107 5,834 661 988 607 192	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92% 99.18% 99.48% 97.13%	15 0 0 67 583 158 1 293 5 42 5 1	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.82%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163	21 55 3 0 62 1,337 474 0 550 14 89 29	23 24 1 0 48 1,188 488 2 382 8 91 33 11 67	13 0 0 42 458 126 1 215 5 37 4	0 0 0 19 90 16 0 61 0 5	0 3 14 9 0 5 0 0	0 0 0 0 3 21 7 0 12 0 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07 4.91	0.62 2.11 5 6.1 6.19 5.13 7.72	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193	10 11 972 19,276 7,464 107 5,834 661 988 607 192 779	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92% 99.18% 99.48% 97.13%	15 0 0 67 583 158 1 293 5 42 5 1 23	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.52% 2.87% 0.76%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163	21 55 3 0 62 1,337 474 0 550 14 89 29	23 24 1 0 48 1,188 488 2 382 8 91 33 11 67	13 0 0 42 458 126 1 215 5 37 4 1 22 3	0 0 0 19 90 16 0 61 0 5	0 3 14 9 0 5 0 0 0	0 0 0 0 3 21 7 0 12 0 0 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07 4.91	0.62 2.11 5 6.1 6.19 5.13 7.72	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57 3.19 1.3
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193 802 396	10 11 972 19,276 7,464 107 5,834 661 988 607 192 779 393	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 99.18% 99.48% 97.13% 99.24%	15 0 0 67 583 158 1 293 5 42 5 1 23 3	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.52% 2.87% 0.76%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163 671 361	21 55 3 0 62 1,337 474 0 550 14 89 29 18 41	23 24 1 0 48 1,188 488 2 382 8 91 33 11 67 15	13 0 0 42 458 126 1 215 5 37 4 1 22 3	0 0 0 19 90 16 0 61 0 5 1	0 3 14 9 0 5 0 0 0	0 0 0 0 3 21 7 0 12 0 0 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07 4.91 2.63 1.88	0.62 2.11 5 6.1 6.19 5.13 7.72 1 0	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57 3.19 1.3
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193 802 396 534	10 11 972 19,276 7,464 107 5,834 661 988 607 192 779 393 531 625	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92% 99.48% 97.13% 99.24% 99.44%	15 0 0 67 583 158 1 293 5 42 5 1 23 3	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.52% 0.52% 0.76% 0.56%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163 671 361 493	21 55 3 0 62 1,337 474 0 550 14 89 29 18 41 17	23 24 1 0 48 1,188 488 2 382 8 91 33 11 67 15	13 0 0 42 458 126 1 215 5 37 4 1 22 3 2	0 0 0 19 90 16 0 61 0 5 1	0 3 14 9 0 5 0 0 0	0 0 0 0 3 21 7 0 12 0 0 0 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07 4.91 2.63 1.88 1.52	0.62 2.11 5 6.1 6.19 5.13 7.72 1 0	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57 3.19 1.3 3.52
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GR) Mayfield, KY	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193 802 396 534	10 11 972 19,276 7,464 107 5,834 661 988 607 192 779 393 531 625	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 99.18% 99.48% 97.13% 99.24% 99.44%	15 0 0 67 583 158 1 293 5 42 5 1 23 3 3	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.52% 0.52% 0.76% 1.26% 11.11%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163 671 361 493 608	21 55 3 0 62 1,337 474 0 550 14 89 29 18 41 17 21 13	23 24 1 0 48 1,188 488 2 382 8 91 33 11 67 15 17 4	13 0 0 42 458 126 1 215 5 37 4 1 22 3 2 8	0 0 0 19 90 16 0 61 0 5 1 0 1	0 3 14 9 0 5 0 0 0	0 0 0 0 3 21 7 0 12 0 0 0 0 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07 4.91 2.63 1.88 1.52	0.62 2.11 5 6.1 6.19 5.13 7.72 1 0	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57 3.19 1.3 3.52 0.51
(3V15) (589QB) Sedgwick County, KS (3V15) (589QC) South Parklane, KS (3V15) (657A5) Marion, IL HCS (3V15) (657A5) Marion, IL HCS (3V15) (657BW) Marion MH-RRTP (3V15) (657GJ) Evansville, IN (3V15) (657GK) Mount Vernon, IL (3V15) (657GL) Paducah, KY (3V15) (657GM) Effingham, IL (3V15) (657GO) Hanson, KY (3V15) (657GP) Owensboro, KY (3V15) (657GQ) Vincennes, IN (3V15) (657GR) Mayfield, KY (3V15) (657GT) Carbondale, IL (3V15) (657GU) Harrisburg, IL	10 11 1,039 19,859 7,622 108 6,127 666 1,030 612 193 802 396 534 633 288	10 11 972 19,276 7,464 107 5,834 661 988 607 192 779 393 531 625 256	98.25% 100.00% 100.00% 93.55% 97.06% 97.93% 99.07% 95.22% 99.25% 95.92% 99.18% 99.48% 97.13% 99.44% 88.89% 100.00%	15 0 0 67 583 158 1 293 5 42 5 1 23 3 3 8 32	1.75% 0.00% 0.00% 6.45% 2.94% 2.07% 0.93% 4.78% 0.75% 4.08% 0.52% 2.87% 0.76% 0.56% 1.26% 11.11%	534 765 6 11 862 16,751 6,502 105 4,902 639 808 545 163 671 361 493 608 209	21 55 3 0 62 1,337 474 0 550 14 89 29 18 41 17 21 13 27	23 24 1 0 48 1,188 488 2 382 8 91 33 11 67 15 17 4	13 0 0 42 458 126 1 215 5 37 4 1 22 3 2 8 26 0	0 0 0 19 90 16 0 61 0 5 1 0 1 0 0	0 3 14 9 0 5 0 0 0	0 0 0 0 3 21 7 0 12 0 0 0 0 0 0	3.46 1.34 3.17 1.39 1.78 1.82 7.15 2.21 3.07 4.91 2.63 1.88 1.52	0.62 2.11 5 6.1 6.19 5.13 7.72 1	7.28 0 2.93 0.93 0.05 4.95 1.12 2.91 4.3 5.57 3.19 1.3 3.52 0.51 3.55

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		,										
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	6,760	6,387	94.48%	373	5.52%	5,496	419	472	320	36	13	4	4.15	10.94	2.36
(3V15) (657GF) West Plains, MO	1,136	1,122	98.77%	14	1.23%	1,038	49	35	11	3	0	0	0.92	6.12	6.86
(3V15) (657GG) Paragould, AR	628	625	99.52%	3	0.48%	583	29	13	2	0	0	1	2.5	1.17	2.42
(3V15) (657GH) Cape Girardeau, MO	1,147	1,137	99.13%	10	0.87%	1,054	56	27	7	3	0	0	2.44	6.75	3.24
(3V15) (657GI) Farmington, MO	1,201	1,193	99.33%	8	0.67%	1,075	72	46	8	0	0	0	2.58	1	3.73
(3V15) (657GN) Salem, MO	63	63	100.00%	0	0.00%	62	0	1	0	0	0	0	0.62		
(3V15) (657GV) Sikeston, MO	498	497	99.80%	1	0.20%	445	24	28	0	1	0	0	1.59	4	4.39
(3V15) (657GW) Pocahontas, AR	240	240	100.00%	0	0.00%	213	15	12	0	0	0	0	2.76		2.27
(3V15) (657) St. Louis, MO HCS	38,556	36,709	95.21%	1,847	4.79%	31,552	2,298	2,859	1,474	209	88	76	4.58	7.91	3.8
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	18,786			1,098	5.84%	14,746	1,239	1,703		124		40			6.03
(3V15) (657A0) St. Louis Jefferson Barracks, MO	10,702	10,256	95.83%	446		8,976	578	702	349	48	16	33	4.48	9.89	3.07
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	13		100.00%	0	0.00%	13	0	0	Ů	0	0	0			
(3V15) (657GA) St. Clair County, IL	1,433			103		1,159	56	115		9	0	0			13.9
(3V15) (657GB) St. Louis County, MO	1,277			13		1,146	93	25			1	0			1.32
(3V15) (657GD) St. Charles County, MO	1,321			53		1,155	69	44		6	0	1	3.64	8.92	1.7
(3V15) (657GS) Franklin County, MO	715			5	****	671	21	18		0	0	0		6.55	2.12
(3V15) (657GX) Washington Avenue, MO	1,213			41	3.38%	1,020	82	70		5	1	1	4.4	4.02	2.67
(3V15) (657GY) Manchester Avenue, MO	999			43		822	57	77		10		1	6.28		0.45
(3V15) (657MA) IDES Scott AFB	43		100.00%	0		43	0				0	0		0	0
(3V15) (657QA) Olive Street, MO	1,367			43		1,128	97	99		7	2	0	7.81	3.88	3.68
(3V15) (657QB) Washington Boulevard, MO	622			2	0.32%	609	6	5	2	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	65		100.00%	0	0.00%	64	0	1	0	0	0	0		0.4	0.45
(4V16) (502) Alexandria, LA HCS	18,084			612		15,621	910					29	3.42	6.61	
(4V16) (502) Alexandria, LA	10,976			396		9,422	568	590	304	52	16	24			4.82
(4V16) (502GA) Jennings, LA	519			6	1.16%	485	15			1	0	0			
(4V16) (502GB) Lafayette, LA	2,690			99	3.68%	2,301	158	132		10	0	2	-		0.38
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	1,502			31		1,323	68	80		4	2	1	3.88		
(4V16) (502GF) Fort Polk, LA	1,129			26		1,019					2	2			8.91
(4V16) (502GG) Natchitoches, LA	410			1	0.24%	395	11	3		0	0	0	1.23	0	0.97
(4V16) (502QB) Lafayette Campus B, LA	858			53		676	45			5	1	0			6.46
(4V16) (520) Gulf Coast, MS HCS	41,113		94.89%	2,100		34,537									
(4V16) (520) Biloxi, MS	17,117			739		14,686	799	893		119		37			4.2
(4V16) (520BZ) Pensacola, FL	12,863			930	7.23%	10,146	908	879		154		49			5.44
(4V16) (520GA) Mobile, AL	5,394			313		4,631	215			79		9			4.34
(4V16) (520GB) Panama City Beach, FL	2,267			47		2,049	96	75			3	6			3.76
(4V16) (520GC) Eglin Air Force Base, FL	2,682		97.69%	62		2,295	186	139		8	4	1	3.43		3.87
(4V16) (520QA) Panama City Beach West, FL	790			9		730	29			2	0	0		0.6	3.32
(4V16) (564) Fayetteville, AR HCS	32,392		97.83%			28,962					_				
(4V16) (564) Fayetteville, AR	14,434		97.25%		2.75%	12,623	673	741		73		9			3.15
(4V16) (564BY) Springfield, MO (Gene Taylor)	6,974			136		6,243	327	268	116	13	4	3			4.32
(4V16) (564GA) Harrison, AR	384			2		365	13	4	1	1	0	0			
(4V16) (564GB) Fort Smith, AR	3,380			82		3,021	123	154		35	7	0			5.95
(4V16) (564GC) Branson, MO	3,010			28		2,817	71			2	2	1	2.55		1.18
(4V16) (564GD) Ozark, AR	426		98.12%	8		388	17	13			0	2			3.78
(4V16) (564GE) Jay, OK	500		100.00%	0	0.00%	491	1	8		•	0	0			0.71
(4V16) (564GF) Joplin, MO	1,914		97.65%	45		1,771	59	39		6	3	2	6	1.24	2.77
(4V16) (564QA) Township, AR	352			1	0.28%	351	0	0	-		0	1			
(4V16) (564QB) Sunbridge, AR	1,018			5		892	80		-	0	0	0		3.23	
(4V16) (580) Houston, TX HCS	73,953		97.94%			66,863									
(4V16) (580) Houston, TX (Michael E. DeBakey)	48,156		97.51%	1,200	2.49%	42,874	1,931	2,151		176		39			1.68
(4V16) (580BY) Beaumont, TX	2,125	2,117	99.62%	8	0.38%	1,957	121	39	7	0	0	1	3.19	0.1	0.13

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2019	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,747	2,706	98.51%	41	1.49%	2,483	123	100	25	8	6	2	2.46	3.97	3
(4V16) (580GC) Galveston County, TX	790			10		758	13			2	0			0.02	0.88
(4V16) (580GD) Conroe, TX	5,134			82		4,799	115		68	12	1	1	1.98	2.06	1.32
(4V16) (580GE) Katy, TX	3,693			54	1.46%	3,483	80	76		5	0	0		3.26	0.55
(4V16) (580GF) Lake Jackson, TX	1,138	1,137	99.91%	1	0.09%	1,094	28	15	1	0	0	0	0.75		1.73
(4V16) (580GG) Richmond, TX	3,038	2,969	97.73%	69	2.27%	2,743	116	110	61	7	0	1	2.28	4.48	2.26
(4V16) (580GH) Tomball, TX	3,757	3,712	98.80%	45	1.20%	3,474	136	102	38	5	1	1	1.57	2.31	1.01
(4V16) (580GJ) Texas City, TX	3,375	3,359	99.53%	16	0.47%	3,198	94	67	13	1	0	2	1.58	2.05	1.29
(4V16) (586) Jackson, MS HCS	25,776	24,680	95.75%	1,096	4.25%	22,274	1,185	1,221	714	257	62	63	4.34	7.04	2.96
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	20,122	19,186	95.35%	936	4.65%	17,446	833	907	603	236	50	47	5.6	6.7	2.48
(4V16) (586GA) Kosciusko, MS	473	469	99.15%	4	0.85%	445	13	11	0	3	0	1	1.23	33.4	3.95
(4V16) (586GB) Meridian, MS	873	870	99.66%	3	0.34%	847	16	7	2	0	0	1	0.95	14.8	1.16
(4V16) (586GC) Greenville, MS	555	535	96.40%	20	3.60%	444	38	53	15	2	2	1	3.69	32.81	5.55
(4V16) (586GD) Hattiesburg, MS	1,732	1,655	95.55%	77	4.45%	1,433	130	92	48	9	9	11	6.51	27.97	5.42
(4V16) (586GE) Natchez, MS	424	419	98.82%	5	1.18%	399	14	6	3	1	1	0	1.16	21.71	3.72
(4V16) (586GF) Columbus, MS	393	387	98.47%	6	1.53%	356	19	12	3	3	0	0	1.31	23	3.76
(4V16) (586GG) McComb, MS	485	482	99.38%	3	0.62%	428	40	14	. 2	0	0	1	2.93	10.83	3
(4V16) (586QB) Dogwood View Parkway, MS	696	654	93.97%	42	6.03%	454	81	119	38	3	0	1		8.45	
(4V16) (586QC) Lakeland Drive, MS	23	23	100.00%	0	0.00%	22	1	0	0	0	0	0			
(4V16) (598) Little Rock, AR HCS	44,636	43,044	96.43%	1,592	3.57%	38,568	2,186	2,290	1,087	300	98	107	3.28	7.13	1.96
(4V16) (598) Little Rock, AR (John L. McClellan)	16,052	15,186	94.61%	866	5.39%	13,349	791	1,046		192	62	48	1.64	7.25	6.19
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	18,096			533		15,870	893			77	28			7.37	1.85
(4V16) (598GA) Mountain Home, AR	1,227			17		1,090	58	62		2	0		2.65	5.9	2.09
(4V16) (598GB) El Dorado, AR	1,075			6	0.56%	1,025	31	13		1	0	0	11111	2.81	1.26
(4V16) (598GC) Hot Springs, AR	2,597			68		2,301	117	111		15	1	3			1.6
(4V16) (598GD) Mena, AR	487			1	0.21%		18			0	0				1.06
(4V16) (598GE) Pine Bluff, AR	1,212			13		1,136	38			3	1	0		1.23	3.54
(4V16) (598GF) Searcy, AR	1,135			11		1,038	44	42		0	1	0		1.63	1.34
(4V16) (598GG) Conway, AR	1,917					1,579	109	156		10	5			9.11	2.4
(4V16) (598GH) Russellville, AR	778		99.49%	4	0.51%		76			0	0				1.35
(4V16) (598QA) Little Rock Main Street, AR	60		100.00%	0	0.00%	43	11		0	0	0			4.72	
(4V16) (629) New Orleans, LA HCS	40,455						2,548			402	141				6.32
(4V16) (629) New Orleans, LA	28,336					22,193	1,836			355	120			8.83	7.99
(4V16) (629BY) Baton Rouge, LA	4,409			79		3,867	256	207		10	6			3.83	4.17
(4V16) (629GA) Houma, LA	969			4	0.41%		61	21		1	0			2.07	2.94
(4V16) (629GB) Hammond, LA	2,060			57	2.14% 3.88%	1,826	138			5	6			2.23 3.34	6.58
(4V16) (629GC) Stidell, LA	1,468			5/	1.04%	1,240	69 30			5	0		11.47 1.94	3.34	0.33 2.68
(4V16) (629GD) St. John, LA	248		98.96%	7	2.82%	225	11			1	0		1.94	3.47	7.69
(4V16) (629GE) Franklin, LA (4V16) (629GF) Bogalusa, LA	303			1	0.33%	225	3	5	5	0	0			0	2.46
	1,988		99.67%	115		1,638	144	91	83	23	6			6.97	7.26
(4V16) (629QA) Baton Rouge South, LA (4V16) (667) Shreveport, LA HCS	20,297						1,137				88				3.78
(4V16) (667) Shreveport, LA (Overton Brooks)	15,350	-					884	853		140	83		_	8.13	2.85
(4V16) (667GA) Texarkana, AR	1,458					1,210	109			3	0			0.75	14.71
(4V16) (667GB) Monroe, LA	1,711					1,525	71			3	0			0.75	2.52
(4V16) (667GC) Longview, TX	1,711		93.50%				71			12	5			0.27	6.66
(4V16) (667QA) Knight Street, LA	193		100.00%	0		1,323	1 1	0		0	0			0.72	0.50
(4V17) (549) Dallas, TX HCS	74,094		94.13%				4,269		•		420				3.69
(4V17) (549) Dallas, TXTICS	43,039		93.41%			35,514	2,208	2,481	_	688	300			10.06	2.85
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)			95.69%	2,030	4.31%		404	2,461		18	300			7.29	1.34
(4V17) (549BY) Fort Worth, TX	14,964			844	5.64%	11,683	1,047	1,390		185	94			8.26	4.79
(4V17) (549GD) Denton, TX	1,738					1,413	128			23	6				2.82
() (8.1838) Bollion, 17	1,750	1,030	31.0-170		1 3.0070	1,710	120	109		25		12	0.00	.0.47	2.02

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: November 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
			2033												
(4V17) (549GE) Decatur, TX	272	258	94.85%	14	5.15%	230	15	13	6	2	3	3	8.79	0	11.2
(4V17) (549GF) Granbury, TX	285	258	90.53%	27	9.47%	209	19	30	15	4	2	6	13.32	3	19.7
(4V17) (549GH) Greenville, TX	564	544	96.45%	20	3.55%	481	39	24	11	7	0	2	2.99	31.96	11.18
(4V17) (549GJ) Sherman, TX	1,045	1,013	96.94%	32	3.06%	903	36	74	31	0	0	1	4.37	9.67	4.17
(4V17) (549GK) Polk Street, TX	1,040	1,019	97.98%	21	2.02%	942	37	40	19	1	0	1	3.38	1.21	1.45
(4V17) (549GL) Plano, TX	2,005	1,934	96.46%	71	3.54%	1,708	121	105	52	5	5	9	4.3	23.05	6.94
(4V17) (549GM) Grand Prairie, TX	956	939	98.22%	17	1.78%	879	39	21	11	5	1	0	1.86		3.8
(4V17) (549QC) Tyler Broadway, TX	1,995	1,882	94.34%	113	5.66%	1,563	176	143	81	25	5	2	5.65	11.9	5.68
(4V17) (671) San Antonio, TX HCS	62,842	59,564	94.78%	3,278	5.22%	52,300	3,461	3,803	2,469	551	134	124	3.3	7.78	4.63
(4V17) (671) San Antonio, TX (Audie L. Murphy)	33,236	31,082	93.52%	2,154	6.48%	27,155	1,623	2,304	1,666	367	80	41	4.6	7.93	3.76
(4V17) (671A4) Kerrville, TX	3,470	3,305	95.24%	165	4.76%	2,906	214	185	108	34	11	12	4.59	4.98	5.47
(4V17) (671BU) San Antonio, TX - VADOM	282	282	100.00%	0	0.00%	280	1	1	0	0	0	0			0
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	6,309	6,106	96.78%	203	3.22%	5,379	402	325	158	30	10	5	3.22	3.23	6.24
(4V17) (671DT) Unknown	3	3	100.00%	0	0.00%	2	1	0	0	0	0	0			7
(4V17) (671GB) Victoria, TX	1,034	1,026	99.23%	8	0.77%	909	57	60	7	0	0	1	2.67	5.73	1.76
(4V17) (671GF) South Bexar County, TX	1,490	1,474	98.93%	16	1.07%	1,360	56	58	15	1	0	0	2.02	5.33	3.62
(4V17) (671GH) Beeville, TX	156	156	100.00%	0	0.00%	143	8	5	0	0	0	0	1.58		
(4V17) (671GK) San Antonio Woodcock Drive, TX	1,956	1,934	98.88%	22	1.12%	1,735	138	61	13	6	1	2	3.1		0
(4V17) (671GL) New Braunfels, TX	633	620	97.95%	13	2.05%	478	62	80	10	2	1	0	5.72		
(4V17) (671GN) Seguin, TX	134	130	97.01%	4	2.99%	117	4	9	4	0	0	0	3.12		
(4V17) (671GO) North Central Federal, TX	3,686	3,611	97.97%	75	2.03%	3,251	232	128	50	18	1	6	2.38	2.71	5.52
(4V17) (671GP) Balcones Heights, TX	2,763	2,737	99.06%	26	0.94%	2,520	128	89	21	0	0	5	2.91	5.93	3.04
(4V17) (671GQ) Shavano Park, TX	1,214	1,210	99.67%	4	0.33%	1,125	58	27	2	1	0	1	1.94		2.02
(4V17) (671PA) San Antonio SARRTP	141	132	93.62%	9	6.38%	99	8	25	7	2	0	0			0
(4V17) (671QB) Data Point, TX	6,335	5,756	90.86%	579	9.14%	4,841	469	446	408	90	30	51		8.52	
(4V17) (674) Temple, TX HCS	65,840	61,293	93.09%	4,547	6.91%	53,619	3,443	4,231	3,010	823	387	327	5.87	10.37	7.45
(4V17) (674) Temple, TX (Olin E. Teague Center)	35,726	33,059	92.53%	2,667	7.47%	28,681	1,906	2,472	1,702	458	280	227	8.96	10.98	9.14
(4V17) (674A4) Waco, TX (Doris Miller)	6,020	5,723	95.07%	297	4.93%	5,225	228	270	206	55	20	16	3.21	9.78	2.74
(4V17) (674BY) Austin, TX	17,326	16,061	92.70%	1,265	7.30%	13,872	1,002	1,187	850	271	75	69	4.19	9.28	8.23
(4V17) (674GA) Palestine, TX	773	762	98.58%	11	1.42%	706	32	24	9	0	0	2	2.48	25	2.59
(4V17) (674GB) Brownwood, TX	833	767	92.08%	66	7.92%	683	41	43	46	12	4	4	8.04	13.46	3.79
(4V17) (674GC) Bryan, TX	1,412	1,307	92.56%	105	7.44%	1,122	78	107	87	16	1	1	7.04	16.92	6.42
(4V17) (674GD) Cedar Park, TX	2,120	2,060	97.17%	60	2.83%	1,849	120	91	46	9	4	1	3.02	4.3	4.8
(4V17) (674GF) Temple South General Bruce Drive, TX	1,375	1,305	94.91%	70	5.09%	1,240	32	33	59	2	2	7	5.06	1.73	8.05
(4V17) (674HB) LaGrange, TX	255	249	97.65%	6	2.35%	241	4	4	5	0	1	0	1.1		1.46
(4V17) (504) Amarillo, TX HCS	15,000	14,459	96.39%	541	3.61%	13,209	618	632	378	105	23	35	3.43	6.5	1.64
(4V17) (504) Amarillo, TX (Thomas E. Creek)	9,996	9,562	95.66%	434	4.34%	8,742	429	391	297	86	22	29	3.07	6.86	2.44
(4V17) (504BY) Lubbock, TX	4,183	4,118	98.45%	65	1.55%	3,744	166	208	50	10	1	4	2.73	5.07	0.57
(4V17) (504BZ) Clovis, NM	703	688	97.87%	15	2.13%	650	15	23	15	0	0	0	3.56		0.93
(4V17) (504GA) Childress, TX	80	61	76.25%	19	23.75%	50	3	8	10	7	0	2	25.48		4.53
(4V17) (504HB) Dalhart, TX	38	30	78.95%	8	21.05%	23	5	2	6	2	0	0	17.55		0
(4V17) (519) Big Spring, TX HCS	6,940	6,716	96.77%	224	3.23%	5,921	411	384	189	27	2	6	4.33	4.96	4.78
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	2,973	2,870	96.54%	103	3.46%	2,511	194	165	81	20	0	2	4.46	4.63	4.82
(4V17) (519GA) Permian Basin, TX	1,181	1,144	96.87%	37	3.13%	1,024	79	41	32	2	2	1	2.71	7.92	5.14
(4V17) (519GB) Hobbs, NM	232	217	93.53%	15	6.47%	207	6	4	13	2	0	0	6.67		0.3
(4V17) (519GD) Fort Stockton, TX	43	41	95.35%	2	4.65%	34	7	0	2	0	0	0	4.18		18.67
(4V17) (519HC) Abilene, TX	1,673	1,622	96.95%	51	3.05%	1,399	96	127	45	3	0	3	5.12	4.91	6.06
(4V17) (519HF) San Angelo, TX	838	822	98.09%	16	1.91%	746	29	47	16	0	0	0	3.93	2.24	3.52
(4V17) (756) El Paso, TX HCS	19,688	19,046	96.74%	642	3.26%	16,935	1,106	1,005	460	99	44	39	4.83	4.41	5.16
(4V17) (756) El Paso, TX	15,487	14,976	96.70%	511	3.30%	13,516	770	690	351	83	41	36	5.75	4.26	3.86
(4V17) (756GA) Las Cruces, NM	1,766	1,746	98.87%	20	1.13%	1,525	88	133	17	1	0	2	3.75	1.12	4.57
(4V17) (756GB) El Paso Eastside, TX	1,849	1,759	95.13%	90	4.87%	1,587	87	85	72	14	3	1	3.09	4.75	11.38

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Measured from Preferred Date For the Reporting Period Ending: November 2019			Complete d in 30 Days or		d in Over 30 Days 5								III Days 13	III Days 14	in Days 15
S			Less 3												
(4V17) (756MA) IDES Fort Bliss	307	293	95.44%	14	4.56%	62	141	90	14	0	0	0		10.43	24.89
(4V17) (756QB) El Paso Central, TX	279	272	97.49%	7	2.51%	245	20	7	6	1	0	0		3.98	
(4V17) (740) Texas Valley Coastal Bend HCS	21,382	20,704	96.83%	678	3.17%	18,814	1,010	880	439	126	47	66	3.41	8.18	1.32
(4V17) (740) Harlingen, TX	4,161	3,971	95.43%	190	4.57%	3,509	231	231	127	35	9	19		8.45	1.48
(4V17) (740GA) Harlingen Treasure Hills, TX	3,666	3,595	98.06%	71	1.94%	3,292	136	167	51	14	2	4	3.23	1.75	0.2
(4V17) (740GB) McAllen, TX	5,987	5,945	99.30%	42	0.70%	5,618	242	85	29	9	3	1	1.75	4.07	0.88
(4V17) (740GC) Corpus Christi, TX	2,752	2,673	97.13%	79	2.87%	2,464	106	103	65	4	5	5	4.44	0.22	0.24
(4V17) (740GD) Laredo, TX	1,708	1,632	95.55%	76	4.45%	1,482	90	60	39	14	7	16	6.57	11.9	1.41
(4V17) (740GH) South Enterprize, TX	3,092	2,872	92.88%	220	7.12%	2,433	205	234	128	50	21	21	0.38	11.93	2.66
(4V17) (740GI) Old Brownsville, TX	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0			0
(4V19) (623) Muskogee, OK HCS	24,060	22,900	95.18%	1,160	4.82%	20,233	1,179	1,488	888	218	33	21	4.24	6.84	7.19
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	11,044	10,587	95.86%	457	4.14%	9,454	504	629	371	56	18	12	3.08	5.58	7.78
(4V19) (623BY) Tulsa, OK (Ernest Childers)	7,566	7,102	93.87%	464	6.13%	6,090	422	590	329	121	8	6	5.65	10.61	1.29
(4V19) (623GA) McAlester, OK	818	808	98.78%	10	1.22%	737	48	23	10	0	0	0	2.15	0	2.49
(4V19) (623GB) Vinita, OK	744	734	98.66%	10	1.34%	690	23	21	10	0	0	0	0.65	2.58	5.4
(4V19) (623GC) McCurtain County, OK	389	382	98.20%	7	1.80%	352	21	9	7	0	0	0	2.43	24.33	0.96
(4V19) (623QA) Muskogee East, OK	546	509	93.22%	37	6.78%	450	20	39	33	2	2	0			7.37
(4V19) (623QB) Tulsa Eleventh Street, OK	2,264	2,095	92.54%	169	7.46%	1,823	110	162	122	39	5	3		19.8	8.44
(4V19) (623QC) Yale Avenue, OK	689	683	99.13%	6	0.87%	637	31	15	6	0	0	0		1.58	
(4V19) (635) Oklahoma City, OK HCS	42,405	40,837	96.30%	1,568	3.70%	37,024	1,723	2,090	1,072	339	88	69	2.33	6.86	4.64
(4V19) (635) Oklahoma City, OK	29,635	28,236	95.28%	1,399	4.72%	25,224	1,334	1,678	926	321	85	67	3.92	7.43	5.22
(4V19) (635GA) Lawton, OK	4,447	4,336	97.50%	111	2.50%	3,982	157	197	97	13	0	1	1.98	4.37	3.34
(4V19) (635GB) Wichita Falls, TX	1,070	1,063	99.35%	7	0.65%	1,016	31	16	4	1	2	0	0.6	1.33	3.21
(4V19) (635GC) Blackwell, OK	177	175	98.87%	2	1.13%	171	3	1	1	0	0	1	0.22	13.55	8.67
(4V19) (635GD) Ada, OK	385	381	98.96%	4	1.04%	367	6	8	4	0	0	0	0.11	7.71	3.7
(4V19) (635GE) Stillwater, OK	491	490	99.80%	1	0.20%	469	12	9	1	0	0	0	0.62	2.64	2.34
(4V19) (635GF) Altus, OK	256	252	98.44%	4	1.56%	235	8	9	4	0	0	0	1.02	0.33	4.29
(4V19) (635GG) Enid, OK	154	152	98.70%	2	1.30%	142	7	3	2	0	0	0	1.77		
(4V19) (635HB) Ardmore, OK	502	501	99.80%	1	0.20%	474	26	1	1	0	0	0	1.94	0.86	0.98
(4V19) (635QA) North May, OK	1,241	1,222	98.47%	19	1.53%	1,109	41	72	18	1	0	0	3.46	0	0.79
(4V19) (635QB) South Oklahoma City, OK	3,227	3,209	99.44%	18	0.56%	3,038	84	87	14	3	1	0	1.11	0.43	4.64
(4V19) (635QC) Fourteenth Street, OK	820	820	100.00%	0	0.00%	797	14	9	0	0	0	0	3.64		
(4V19) (436) Montana HCS	19,920	18,463	92.69%	1,457	7.31%	16,129	1,113	1,221	848	355	122	132	6.42	12.43	3.59
(4V19) (436) Fort Harrison, MT	6,657	6,072	91.21%	585	8.79%	5,115	506	451	321	147	68	49	5.26	14.96	5.78
(4V19) (436A4) Miles City CLC, MT	286	259	90.56%	27	9.44%	245	5	9	21	4	2	0	3.11	7.67	3.08
(4V19) (436GA) Anaconda, MT	495	482	97.37%	13	2.63%	452	23	7	7	4	2	0	0.89	18.44	5.76
(4V19) (436GB) Great Falls, MT	1,636	1,545	94.44%	91	5.56%	1,408	56	81	62	24	2	3	5.75	3.87	3.3
(4V19) (436GC) Missoula, MT (David J. Thatcher)	2,298	2,196	95.56%	102	4.44%	1,979	91	126	60	24	13	5	4.05	6.41	2.21
(4V19) (436GD) Bozeman, MT	941	912	96.92%	29	3.08%	823	54	35	19	3	3	4	5.47	5.9	2.91
(4V19) (436GF) Kalispell, MT	1,860	1,766	94.95%	94	5.05%	1,610	76	80	54	27	3	10	4.47	14.5	3.39
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	2,886	2,674	92.65%	212	7.35%	2,221	190	263	133	44	4	31		10.24	2.12
(4V19) (436GI) Glasgow, MT	110	105	95.45%	5	4.55%	88	4	13	5	0	0	0	4.88	4.67	4.73
(4V19) (436GK) Glendive, MT	49	46	93.88%	3	6.12%	38	5	3	3	0	0	0	5.36	0	7.56
(4V19) (436GL) Cut Bank, MT	107	103	96.26%	4	3.74%	100	1	2	4	0	0	0	2.56	4	0.06
(4V19) (436GM) Lewistown, MT	186	179	96.24%	7	3.76%	148	14	17	7	0	0	0	5.65	0.27	0.73
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	1,592	1,371	86.12%	221	13.88%	1,230	60	81	121	62	19	19	13.64	6.07	
(4V19) (436HC) Havre, MT (Merril Lundman)	217	191	88.02%	26	11.98%	176	6	9	8	5	5	8	17.17	11	5.36
(4V19) (436MA) IDES Malmstrom AFB	1		100.00%	0		1	0	0	0	0	0	0		0	
(4V19) (436QA) Hamilton, MT	335	315	94.03%	20		288	12	15	14	4	0	2	4.6	14.14	1.03
(4V19) (436QB) Plentywood, MT	33		100.00%	0		30	0		0	0	0	0	0.7	15	
	231					177	10	26	9	7	1	1			
(4V19) (436QC) Helena, MT	231	213				1111	10								

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Period Ending: November 2019			d in 30 Days or Less 3		d in Over 30 Days 5										
(4V19) (442) Cheyenne, WY	6,973	6,686	95.88%	287	4.12%	5,758	437	491	232	36	14	5	3.03	4.57	4.83
(4V19) (442BU) Cheyenne, WY - VADOM	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(4V19) (442GB) Sidney, NE	151	135	89.40%	16	10.60%	117	5	13	12	3	0	1	3.04	13	9.8
(4V19) (442GC) Fort Collins, CO	1,877	1,839	97.98%	38	2.02%	1,573	145	121	33	4	0	1	3.93	3.07	4.92
(4V19) (442GD) Loveland, CO	3,208	2,996	93.39%	212	6.61%	2,510	210	276	136	66	8	2	5.39	8.73	5.43
(4V19) (442HK) Wheatland, WY - Mobile	45	45	100.00%	0	0.00%	45	0	0	0	0	0	0	0.23		0
(4V19) (442QA) Rawlins, WY	192	189	98.44%	3	1.56%	180	6	3	3	0	0	0	1.04	6.78	1.64
(4V19) (442QB) Torrington, WY - Mobile	86	79	91.86%	7	8.14%	75	3	1	7	0	0	0	4.36		3.8
(4V19) (442QD) Laramie, WY - Mobile	88	87	98.86%	1	1.14%	73	5	9	1	0	0	0	3.19		5.47
(4V19) (442QE) Sterling, CO	109	101	92.66%	8	7.34%	84	0	17	7	1	0	0	7.3		8.82
(4V19) (554) Aurora, CO HCS	48,005	44,063	91.79%	3,942	8.21%	36,969	3,027	4,067	2,738	802	250	152	5.74	10.37	5.54
(4V19) (554) Aurora, CO (Rocky Mountain	24,057	21,746	90.39%	2,311	9.61%	18,424	1,343	1,979	1,545	521	150	95	5.83	10.17	4.84
(4V19) (554A5) Denver, CO - VADOM	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			0
(4V19) (554GB) Aurora, CO	1,568	1,506	96.05%	62	3.95%	1,312	96			10	1	1	5.01	0	
(4V19) (554GC) Golden, CO	4,192	3,892	92.84%	300	7.16%	3,130	370	392	261	27	12	0	6.4	12.19	5.99
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	3,989	3,655	91.63%	334	8.37%	3,096	230	329	223	64	25	22	6.99	11.72	8.56
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	10,563	9,866	93.40%	697	6.60%	8,332	715	819	446	161	57	33	5.12	9.87	5.36
(4V19) (554GF) Alamosa, CO	479	476	99.37%	3	0.63%	426	28	22	2	1	0	0	1.47	4.66	4.61
(4V19) (554GG) La Junta, CO	381	366	96.06%	15	3.94%	316	24	26	13	1	1	0	3.92	14.25	4.67
(4V19) (554GH) Lamar, CO	144	138	95.83%	6	4.17%	120	8	10	4	2	0	0	4.71	1.4	4.97
(4V19) (554GI) Burlington, CO	106	103	97.17%	3	2.83%	98	5	0	3	0	0	0	1.57	0	5.32
(4V19) (554GJ) Denver East 9th Avenue, CO	1,112	1,037	93.26%	75	6.74%	807	80	150	75	0	0	0	8.27		0
(4V19) (554MA) IDES Fort Carson	165	164	99.39%	1	0.61%	116	14	34	1	0	0	0		7.4	2.53
(4V19) (554QA) York Street, CO	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,113	983	88.32%	130	11.68%	682	103	198	112	15	2	1		24.92	
(4V19) (554QC) Salida, CO	119		95.80%	5							2				2.21
(4V19) (575) Grand Junction, CO HCS	9,805	9,456	96.44%	349	3.56%	8,048			275	49	20	5	3.16	7.42	2.2
(4V19) (575) Grand Junction, CO	8,675		96.39%	313			650		248	44	17	4		7.51	2.18
(4V19) (575GA) Montrose, CO	613		96.41%	22		481	66	44	19	2	1	0		5.62	6.52
(4V19) (575GB) Craig, CO (Major William Edward Adams)	139		97.12%	4	2.88%	120	11	4	3	0	0	1	4.8	6.29	0.56
(4V19) (575QA) Glenwood Springs, CO	252	244	96.83%	8	3.17%	218	15	11	3	3	2	0	1.1	12.54	1.75
(4V19) (575QB) Moab, UT	126	124	98.41%	2	1.59%	113	5	6	2	0	0	0	3.39	3.25	0
(4V19) (660) Salt Lake City, UT HCS	30,121	28,359		1,762						317					
(4V19) (660) Salt Lake City, UT (George E. Wahlen)				1,494	6.98%		1,541	1,837		279	104	55			
(4V19) (660GA) Pocatello, ID	1,356			15			83			2	0	1	2.13		4.22
(4V19) (660GB) Ogden, UT	1,727			62		1,504	89			5	0	1	6.3		2.18
(4V19) (660GD) Roosevelt, UT	127		98.43%	2	1.57%	117		4	·	0	1	0			1.62
(4V19) (660GE) Orem, UT	1,188			20		1,112	29			4	0	1	1.36		3.02
(4V19) (660GG) St. George, UT	1,589		97.23%	44	2.77%	1,435	62			5	1	4	1141	6.48	7.45
(4V19) (660GJ) Western Salt Lake, UT	1,419			36	-	1,229	81	73		5	0	5			1.82
(4V19) (660GK) Elko, NV	126		73.81%	33			10			5	2		-		2.4
(4V19) (660MA) IDES HIII AFB	/		100.00%	0	0.00%	7	0	-	-	0	0	0		0	
(4V19) (660QA) Idaho Falls, ID	781		96.80%	25		710				3	1	2			16.07
(4V19) (660QB) Price, UT	148			11	7.43%	115		14		5	0	0		19.67	0.79
(4V19) (660QC) Weber County, UT	238		91.60%	20						4	2				9.18
(4V19) (666) Sheridan, WY HCS	5,760		96.74%	188											
(4V19) (666) Sheridan, WY	3,037		96.15%	117		2,618 741	149			10	3				3.25 5.92
(4V19) (666GB) Casper, WY	864 511		97.34% 99.41%	23	0.59%	472	48			2	0	2		6.38	2.12
(4V19) (666GC) Riverton, WY (4V19) (666GD) Cody, WY	378			15		333				3		0		7.5	3.08
(4V19) (666GE) Gillette, WY	311			12		261	25			0	1	0			3.39
(4V19) (666GF) Rock Springs, WY	388		96.14%							-	0	-		0.1	6.06
(4 v 10) (00001) Mook Opinigs, vv i	300	3/0	00.0170	12	0.0370	333		19	10		0		0.01	0.1	0.00

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(A)(A)) (0000 A) Affers WAY	404	404	400.000/		0.000/	404							0.54	0.5	0.00
(4V19) (666QA) Afton, WY	124		100.00%	0		121	2		0	0	-	0	0.0.		
(4V19) (666QB) Evanston, WY	70		98.57%	1	1.43%	64	2		1			0	0.97		4.38
(4V19) (666QC) Worland, WY	77		93.51%			68	3		3	2		0	2.07		
(5V20) (463) Anchorage, AK HCS	9,099			207		7,987	463			28	_	5	3.46		
(5V20) (463) Anchorage, AK	5,349		97.70%	123		4,676	287			14		4	3.65	2.84	3.34
(5V20) (463BU) Anchorage, AK - VADOM	726		100.00%	0		722	3		0	0	0	0			2
(5V20) (463GA) Fairbanks, AK	921			34		739	70			4	1	0	5.36		
(5V20) (463GB) Kenai, AK	715			10		633	31	41	-	1	0	0	2.75		
(5V20) (463GC) Mat-Su, AK	999			37	1 1	868	51	43		9	'	1	2.6		10.6
(5V20) (463GD) Homer, AK	120	118	98.33%	2	1.67%	103	10	5	2	0	0	0	2.74		3.46
(5V20) (463GE) Juneau, AK	269	268	99.63%	1	0.37%	246	11			0	_	0	1.73	2.12	
(5V20) (531) Boise, ID HCS	20,778	19,760	95.10%	1,018	4.90%	17,336	1,054	1,370	798	126	69	25	5.06	7.83	1.91
(5V20) (531) Boise, ID	17,692	16,781	94.85%	911		14,624	926	1,231	717	115	61	18	5.41	7.73	
(5V20) (531GE) Twin Falls, ID	956	946	98.95%	10	1.05%	873	39	34	. 8	1	0	1	3.15	2.95	0.52
(5V20) (531GG) Caldwell, ID	1,563	1,473	94.24%	90	5.76%	1,308	72	93	66	10	8	6	6.07	15.92	2.99
(5V20) (531GH) Burns, OR	81	79	97.53%	2	2.47%	74	4	1	2	0	0	0	1.42	20	2.33
(5V20) (531GI) Mountain Home, ID	346	343	99.13%	3	0.87%	323	11	9	3	0	0	0	1.9	0.32	0.07
(5V20) (531GJ) Salmon, ID	140	138	98.57%	2	1.43%	134	2	2	2	0	0	0	2.35	0.67	0
(5V20) (648) Portland, OR HCS	48,344	44,721	92.51%	3,623	7.49%	37,918	2,990	3,813	2,509	748	188	178	6.57	12.84	2
(5V20) (648) Portland, OR	23,419	21,327	91.07%	2,092	8.93%	18,039	1,336	1,952	1,358	492	137	105	10.6	12.76	0.98
(5V20) (648A4) Portland Vancouver, WA	8,616	7,991	92.75%	625	7.25%	6,580	616	795	545	53	13	14	6.54	11.58	3.27
(5V20) (648BU) Vancouver, WA - VADOM	142	141	99.30%	1	0.70%	140	0	1	1	0	0	0			
(5V20) (648GA) Bend, OR	2,608	2,392		216	8.28%	2,018	190	184	. 121	69	6	20	4.16	22.05	4.62
(5V20) (648GB) Salem, OR	3,735			421		2,816	216			104			10.25		
(5V20) (648GD) North Coast, OR	464			10		422	12			1	0	0	4.61	0	0
(5V20) (648GE) Fairview, OR	2,692		98.14%	50		2,389	113			5	-	3	4.53	15.77	0.37
(5V20) (648GF) Hillsboro, OR	3,643		96.87%	114		2,975	291	263		7		3	6.56		0.6
(5V20) (648GG) West Linn, OR	1,991			52		1,691	135			9	· '	1	4.62		
(5V20) (648GH) Newport, OR	266			16		218	155			3		1	8.42		0.30
(5V20) (646GI) Newport, OK (5V20) (648GI) Portland 1st Avenue, OR	214		96.73%	7		170	22			2		0	4.65		
							44			3		0			
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)				19		460						22	3.23		0.88
(5V20) (653) Roseburg, OR HCS	17,530					14,596	1,085			98					
(5V20) (653) Roseburg, OR	7,675		96.87%	240		6,398	452			32				6.94	3.72
(5V20) (653BV) Roseburg, OR - VADOM	31		100.00%	0		31	0			0		0			
(5V20) (653BY) Eugene, OR	7,303			337		5,887	526			62		11	3.26		3.27
(5V20) (653GA) North Bend, OR	949					830	53			1	0	2	6.16		
(5V20) (653GB) Brookings, OR	669			13		597	25			0		0	3.25	0.38	
(5V20) (653QA) Downtown Eugene, OR	903			10		853	29			3		0			1.89
(5V20) (663) Puget Sound, WA HCS	55,498					43,707	3,403		_	744					
(5V20) (663) Seattle, WA	25,988		91.98%	2,085		20,432	1,512		-	375					4.22
(5V20) (663A4) American Lake, WA	21,720		92.70%	1,585		17,277	1,359			319		59			
(5V20) (663GA) Bellevue, WA	1,466			177		1,001	96			10		7	12.09		3.17
(5V20) (663GB) Silverdale, WA	1,100			100		829	74			17	5	5	12.69		2.11
(5V20) (663GC) Mount Vernon, WA	2,949	2,830		119	4.04%	2,265	256	309	101	8	4	6	7.79		0.29
(5V20) (663GD) South Sound, WA	1,307	1,250	95.64%	57	4.36%	1,110	69	71	46	6	4	1	5.91	0.93	4.82
(5V20) (663GE) North Olympic Peninsula, WA	791	742	93.81%	49	6.19%	621	36	85	39	8	1	1	8.3	8.63	0.69
(5V20) (663HK) Puget Sound, WA - Mobile	177	175	98.87%	2	1.13%	172	1	2	. 1	1	0	0	0.99		
(5V20) (668) Spokane, WA HCS	19,984	18,942	94.79%	1,042	5.21%	16,526	1,118	1,298	801	185	41	15	3.97	8.33	2.03
(5V20) (668) Spokane, WA (Mann-Grandstaff)	16,067	15,156	94.33%	911	5.67%	13,217	892	1,047	724	149	27	11	3.2	8.6	2.13
(5V20) (668GA) Wenatchee, WA	1,157	1,087	93.95%	70	6.05%	944	69	74	40	22	7	1	6.34	8.87	2.64
(5V20) (668GB) Coeur d Alene, ID	2,176	2,145	98.58%	31	1.42%	1,849	143	153	23	4	2	2	4.57	5.04	0.87
(5V20) (668HK) Spokane, WA - Mobile	43	43	100.00%	0	0.00%	33	1	9	0	0	0	0	5.44		
(5V20) (668QB) Libby, MT	169	158	93.49%	11	6.51%	144	7	7	6	4	1	0	5.09		22.6
				I			1	1	1	1	1	1			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
Measured from Preferred Date For the Reporting Period Ending: November 2019			d in 30 Days or		d in Over 30 Days 5								III Days 15	-III-Days 14	WI Days 13
			Less 3												
(5V20) (668QD) Sandpoint, ID	348	330	94.83%	18	5.17%	317	6	7	8	6	3	1	4.26		27
(5V20) (668QE) Spokane 2nd Avenue, WA	24	. 23	95.83%	1	4.17%	22	0	1	0	0	1	0			
(5V20) (687) Walla Walla, WA HCS	8,312	7,828	94.18%	484	5.82%	6,729	530	569	335	62	25	62	6.45	12.79	2.86
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,315	3,956	91.68%	359	8.32%	3,388	243	325	238	52	17	52	7.03	12.95	2.13
(5V20) (687GA) Richland, WA	1,280	1,266	98.91%	14	1.09%	1,116	94	56	11	2	1	0	3.71	7.42	2.92
(5V20) (687GB) Lewiston, ID	884	844	95.48%	40	4.52%	683	85	76	36	3	1	0	6.18		5.11
(5V20) (687GC) La Grande, OR	313	307	98.08%	6	1.92%	264	26	17	5	1	0	0	3.64	0	0
(5V20) (687HA) Yakima, WA	1,395			64	4.59%	1,175	71	85		4	6	10		6.77	3.05
(5V20) (687QB) Morrow County, OR	75		100.00%	0	0.00%	57	9	9	0	0	0	-	-		
(5V20) (687QC) Wallowa County, OR	50		11111	1	2.00%	46	2	1	1	0	0	-			0
(5V20) (692) White City, OR HCS	8,934						509			64	2			9.15	
(5V20) (692) White City, OR	7,696			414	5.38%	6,281	442			58	2			9.35	2.75
(5V20) (692GA) Klamath Falls, OR	649				-		29	46	-	1	0		4.61	1.26	4.76
(5V20) (692GB) Grants Pass, OR	589			56			38			5	0			2.25	4.47
(5V21) (358) Manila, PI HCS	1,621									61	28			29.21	
(5V21) (358) Manila, PH (5V21) (459) Honolulu, HI HCS	1,621 18,437				19.37% 8.82%		123	1,121		61 381	28 154			29.21 15.66	21.99 3.07
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	11,670	· · ·	89.91%	· ·	10.09%	9,138	640	714		293	110				0.85
(5V21) (459GA) Maui, HI	931			103		731	50	47		16	10		5.93	33.67	8.2
(5V21) (459GB) Hilo, HI	1,166			95		916	71	84	-	23	7			20.21	4.47
(5V21) (459GC) Kailua-Kona, HI	808			61	7.55%	675	25	-		9	12			37.13	4.15
(5V21) (459GD) Lihue, HI	717		93.58%	46		587	42		-	9	1	4	3.54	20.59	3.69
(5V21) (459GE) Guam, GU	958			49	5.11%		33			8	3	1	3.27	11.94	3.63
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	918	869		49	5.34%	746	84	39		9	7	9		17.4	3.15
(5V21) (459GG) Leeward Oahu, HI	1,120	1,084	96.79%	36	3.21%	877	107	100	24	9	2	1	4.86	9.27	7.51
(5V21) (459GH) Saipan, MP	111		94.59%				1	6	2	2	2			9.21	3.97
(5V21) (459QB) Molokai, HI	38	34	89.47%	4	10.53%	32	2	0	1	3	0	0	0.71	27	6.88
(5V21) (570) Fresno, CA HCS	21,970	20,936	95.29%	1,034	4.71%	17,799	1,546	1,591	771	174	63	26	3.54	6.9	5.7
(5V21) (570) Fresno, CA	18,849	17,900	94.97%	949	5.03%	15,053	1,399	1,448	715	156	57	21	4.18	7.03	5.21
(5V21) (570GA) Merced, CA	1,090	1,062	97.43%	28	2.57%	969	38	55	17	10	0	1	2.5	4.67	5.58
(5V21) (570GB) Tulare, CA	1,494	1,473	98.59%	21	1.41%	1,361	63	49	13	2	4	2	1.43	1.57	9.63
(5V21) (570GC) Oakhurst, CA	537	501	93.30%	36	6.70%	416	46	39	26	6	2	2	6.62	8.87	7.69
(5V21) (612A4) N. California HCS	66,212	62,780	94.82%	3,432	5.18%	56,301	2,742	3,737	2,565	551	175	141	2.79	8.3	2.14
(5V21) (612A4) Sacramento, CA	24,305	22,897	94.21%	1,408			918	1,421	1,056	242	63	47			3.36
(5V21) (612B4) Redding, CA	4,512				6.67%		142	193		89	17		0.73	12.38	6.92
(5V21) (612BY) Oakland, CA	3,171						141	207		24	6			11.01	0.23
(5V21) (612GD) Fairfield, CA	2,293		97.30%				92			5	6	-		15.73	0.78
(5V21) (612GE) Mare Island, CA	2,107			71			64	89		10	3		3.2		1.11
(5V21) (612GF) Martinez, CA	12,523		93.92%	762			715			112	37			10.12	0.11
(5V21) (612GG) Chico, CA	3,278				2.53%		94	151 307		6	2			4.15 5.15	1.66
(5V21) (612GH) McClellan Park, CA (5V21) (612GI) Yuba City, CA	8,131			15			323	20		39	18			7.17	1.65
(5V21) (612GJ) Yuba City, CA (5V21) (612GJ) Yreka, CA	1,205 259		93.44%				11	15		5	1	5		7.17	1.21
(5V21) (612GK) Sierra Foothills, CA	997			11	1.10%		58	35		3	1	0		4.07	3.58
(5V21) (612MA) IDES McClellan OPC	Δ		100.00%				0			0	0			4.07	0.00
(5V21) (612QB) Twenty First Street, CA	1,708		99.94%		0.06%		10	14		0	0				0.54
(5V21) (612QC) Cypress Avenue, CA	1,408		88.07%		11.93%		144	192		14	21			12.37	
(5V21) (612QD) Howe Road, CA	311		100.00%	0			0	0	-	0	0				
(5V21) (640) Palo Alto, CA HCS	38,805			3,628			2,430	3,430	2,289	733	250	356	14.03	11.57	7.09
(5V21) (640) Palo Alto, CA	15,636		91.80%	1,282			989	1,247		240	63				3.48
(5V21) (640A0) Menlo Park, CA	1,849	1,785	96.54%	64	3.46%	1,568	104	113	42	7	5	10		7.72	5.29
(5V21) (640A4) Livermore, CA	5,881	5,177	88.03%	704	11.97%	4,221	348	608	443	121	47	93	7.12	15.2	7.84
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(5V21) (640BY) San Jose, CA	3,890	3,535	90.87%	355	9.13%	2,936	269	330	180	97	26	52	18.03	10.32	6.99
(5V21) (640GA) Capitola, CA	53	40	75.47%	13	24.53%	29	4	7	11	1	1	0	14.67		
(5V21) (640GB) Sonora, CA	981	872	88.89%	109	11.11%	734	62	76	31	48	19	11	16.53	13.34	7.89
(5V21) (640GC) Fremont, CA	765	728	95.16%	37	4.84%	629	41	58	32	2	0	3	5.15	5.95	8.67
(5V21) (640HA) Stockton, CA	2,167	1,904	87.86%	263	12.14%	1,566	129	209	152	58	27	26	17.09	13.36	13.04
(5V21) (640HB) Modesto, CA	2,627	2,289	87.13%	338	12.87%	1,828	169	292	167	88	42	41	26.55	8.14	9.4
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,878	4,415	90.51%	463	9.49%	3,610	315	490	357	71	20	15	11.96	10.48	4.19
(5V21) (640QA) Palo Alto 1, CA - Mobile	74	74	100.00%	0	0.00%	74	0	0	0	0	0	0		0	
(5V21) (640QB) Palo Alto 2, CA - Mobile	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0	
(5V21) (654) Reno, NV HCS	21,528	20,099	93.36%	1,429	6.64%	17,436	1,239	1,424	1,030	250	89	60	8.11	8.6	5.61
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	15,669	14,758	94.19%	911	5.81%	12,896	845	1,017	699	130	48	34	8.86	7	5.64
(5V21) (654GB) Carson Valley, NV	850	785	92.35%	65	7.65%	656	65	64	44	11	2	8	8.03	25.22	4.69
(5V21) (654GC) Lahontan Valley, NV	625	608	97.28%	17	2.72%	483	75	50	11	5	1	0	5.54	7.65	0.35
(5V21) (654GD) Diamond View, CA	261	234	89.66%	27	10.34%	204	20	10	22	4	0	1	7.61	18.25	6.67
(5V21) (654GE) Reno East, NV	2,169	2,084	96.08%	85	3.92%	1,886	114	84	49	19	10	7	7.35	7.09	4.88
(5V21) (654QA) Kietzke, NV	1,162	896	77.11%	266	22.89%	691	64	141	169	72	25	0		16.73	
(5V21) (654QB) Capitol Hill, NV	22	22	100.00%	0	0.00%	21	1	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	82	74	90.24%	8	9.76%	45	7	22	4	2	0	2	19.11	28.67	23.89
(5V21) (654QD) Virginia Street, NV	688	638	92.73%	50	7.27%	554	48	36	32	7	3	8		8.24	
(5V21) (662) San Francisco, CA HCS	29,718	27,241	91.66%	2,477	8.34%	23,604	1,569	2,068	1,568	480	191	238	7.73	12.84	4.63
(5V21) (662) San Francisco, CA	20,391	18,798	92.19%	1,593	7.81%	16,653	945	1,200	1,031	271	136	155	5.16	12.17	2.05
(5V21) (662GA) Santa Rosa, CA	4,012	3,485	86.86%	527	13.14%	2,909	224	352	304	132	39	52	11.03	17.61	11.04
(5V21) (662GC) Eureka, CA	1,732	1,561	90.13%	171	9.87%	1,261	129	171	99	44	10	18	13.87	11.78	5.3
(5V21) (662GD) Ukiah, CA	1,004	958	95.42%	46	4.58%	787	75	96	38	4	2	2	5.3	8.52	6.62
(5V21) (662GE) San Bruno, CA	990	931	94.04%	59	5.96%	762	77	92	38	12	2	7	8.77	14.06	6.33
(5V21) (662GF) San Francisco Downtown, CA	711	704	99.02%	7	0.98%	621	48	35	4	0	0	3	3.55	9.83	6.26
(5V21) (662GG) Clearlake, CA	878	804	91.57%	74	8.43%	611	71	122	54	17	2	1	8.05	6.15	15.54
(5V21) (593) Las Vegas, NV HCS	49,603	45,549	91.83%	4,054	8.17%	39,438	2,826	3,285	2,750	712	340	252	3.83	13.28	3.28
(5V21) (593) North Las Vegas, NV	32,768	29,130	88.90%	3,638	11.10%	24,354	2,143	2,633	2,445	639	326	228	6.94	13.46	3.03
(5V21) (593GC) Pahrump, NV	1,071	1,061	99.07%	10	0.93%	1,033	16	12	7	2	0	1	0.96	8.02	0.95
(5V21) (593GD) Northwest Las Vegas, NV	4,293	4,167	97.06%	126	2.94%	3,795	204	168	93	28	2	3	3.32	8.84	5.07
(5V21) (593GE) Southeast Las Vegas, NV	3,740	3,657	97.78%	83	2.22%	3,350	161	146	63	8	5	7	3.4	6.89	3.27
(5V21) (593GF) Southwest Las Vegas, NV	4,101	3,977	96.98%	124	3.02%	3,615	169	193	84	23	6	11	4.58	3.72	3.61
(5V21) (593GG) Northeast Las Vegas, NV	2,974	2,932	98.59%	42	1.41%	2,723	96	113	36	4	1	1	2.39	3.73	2.48
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	453	422	93.16%	31		376	28	18	22	8	0	1	4.3	19.76	
(5V21) (593QC) West Cheyenne, NV	203		100.00%	0		192	9				0	Ŭ			1.87
(5V22) (501) New Mexico HCS (5V22) (501) Albuquerque, NM (Raymond G.	32,265 25,844		92.11% 91.67%	2,546 2,152		25,887 20,807	1,706 1,239			557 495	247 215			10.65 10.68	
Murphy) (5V22) (501G2) Las Vegas, NM	216			4	1.85%	202	6			0	0	0		0	
(5V22) (501GA) Artesia, NM	508		95.47%	23		424	33			2	3	3		4.33	
(5V22) (501GB) Farmington, NM	867			103		620	53			26	7	11		0	
(5V22) (501GC) Silver City, NM	374			15		293	36			5		0		0.2	
(5V22) (501GD) Gallup, NM	395			48		264	31	52		1	4	0	9.27	53.75	
(5V22) (501GE) Espanola, NM	258		90.31%	25		164	30			1	n	2		20.10	7.35
(5V22) (501GH) Truth or Consequences, NM	429			20	0.47%	400	13			0	n	n	1.6	0	0.9
(5V22) (501GI) Alamogordo, NM	405			47	11.60%	321	18			2	4	4	7.6	37.44	
(5V22) (501GJ) Durango, CO	340			3		317	8			0	0	1	1.75	7.5	
(5V22) (501G3) Durango, CO (5V22) (501GK) Santa Fe, NM	826			45		711	38			10	6	7	2.18	0	16.31
(5V22) (501GM) Northwest Metro, NM	1,360		94.26%	78		933	193			15	Ω	13		9.22	
(5V22) (501GM) Northwest Metro, NM	210		100.00%	0	0.00%	205	193	150		0	0	13	0.5	9.22	2.69
(5V22) (501HB) Raton, NM	233		99.57%	1	0.00%	205	4	2		0	0	1	0.84	3.11	
(0722) (00 11 ID) I (diO11, 1419)	233	232	00.01 /0	<u>'</u>	0.40/0	220	4		0			'	0.04	J. 1 1	20.02

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
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(5V22) (644) Phoenix, AZ HCS	57,645	54,065	93.79%	3,580	6.21%	46,424	3,251	4,390	2,706	614	152	108	4.22	8.83	4.48
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	34,585			2,738		26,791	1,995	3,061	2,053	495		76			4.06
(5V22) (644BY) Southeast Gilbert, AZ	9,000			403		7,434	567	596		62		24	4.13		6.37
(5V22) (644GA) Northwest Surprise, AZ	4,821			164	3.40%	4,391	128	138		31	2	0	2.07		4.51
(5V22) (644GB) Show Low, AZ	899			18		735	95	51	17	0	1	0			2.69
(5V22) (644GC) Southwest Phoenix, AZ	1,459	1,405		54	3.70%	1,272	75	58	43	9	1	1	2.59	5.45	7.32
(5V22) (644GD) Payson, AZ	328	304	92.68%	24	7.32%	277	7	20	23	1	0	0	4.52		10.14
(5V22) (644GE) Thunderbird, AZ	1,640	1,604	97.80%	36	2.20%	1,394	106	104	30	4	1	1	4.33	6.23	3.54
(5V22) (644GF) Globe, AZ	205	199	97.07%	6	2.93%	171	11	17	5	1	0	0	3.86	17.86	4.42
(5V22) (644GG) Northeast Phoenix, AZ	930	915	98.39%	15	1.61%	795	59	61	8	4	0	3	3.98	3.21	7.81
(5V22) (644GH) Phoenix Midtown, AZ	3,731	3,609	96.73%	122	3.27%	3,117	208	284	110	7	2	3	5.76	4.21	1.06
(5V22) (644QA) Phoenix East Thomas Road, AZ	47	47	100.00%	0	0.00%	47	0	0	0	0	0	0			
(5V22) (649) Northern Arizona HCS	13,440	12,798	95.22%	642	4.78%	11,118	836	844	419	94	73	56	6.08	8.92	4.83
(5V22) (649) Prescott, AZ (Bob Stump)	9,321	8,834	94.78%	487	5.22%	7,693	559	582	335	68	52	32	5.98	9.28	3.94
(5V22) (649GA) Kingman, AZ	979	942	96.22%	37	3.78%	810	78	54	24	3	7	3	6.32	6.55	3.98
(5V22) (649GB) Flagstaff, AZ	629	590	93.80%	39	6.20%	528	31	31	20	4	5	10	10.16	3.03	8.3
(5V22) (649GC) Lake Havasu City, AZ	1,134	1,095	96.56%	39	3.44%	932	79	84	19	13	1	6	5.62	7.4	9.48
(5V22) (649GD) Anthem, AZ	616	603	97.89%	13	2.11%	494	49	60	9	0	1	3	6.52	4.5	3.73
(5V22) (649GE) Cottonwood, AZ	591	566	95.77%	25	4.23%	519	24	23	11	5	7	2	4.92	0	8.4
(5V22) (649QA) Chinle, AZ	29	29	100.00%	0	0.00%	27	1	1	0	0	0	0	1.3		2.89
(5V22) (649QB) Holbrook, AZ	57	57	100.00%	0	0.00%	41	10	6	0	0	0	0	6.7		0.36
(5V22) (649QD) Page, AZ	44	42	95.45%	2	4.55%	38	2	2	1	1	0	0	2.65		20.86
(5V22) (649QF) Tuba City, AZ	18	18	100.00%	0	0.00%	18	0	0	0	0	0	0	0		3.5
(5V22) (649QG) Polacca, AZ	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0	0		0
(5V22) (649QH) Kayenta, AZ	19	10	100.00%	0	0.00%	15	3	1	0	0	0	0	2.43		8.8
(3VZZ) (043QH) Rayenia, AZ	10	13	100.0070					'				Ū	2.10		
(5V22) (678) Southern Arizona HCS	39,335	37,088	94.29%		5.71%		2,186	2,644							
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ	39,335 29,302	37,088 27,206	94.29% 92.85%	2,096	5.71% 7.15%	32,258 23,325	2,186 1,684	2,197	1,714 1,592				3.31 4.45	9.26 10.14	3.45 3.66
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ	39,335 29,302 1,878	37,088 27,206 1,842	94.29% 92.85% 98.08%	2,096 36	5.71% 7.15% 1.92%	32,258 23,325 1,622	2,186 1,684 112	2,197 108	1,714 1,592 32	281	132	120 117 0	3.31 4.45 2.05	9.26 10.14 5.81	3.45 3.66 3.81
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ	39,335 29,302 1,878 1,792	37,088 27,206 1,842 1,782	94.29% 92.85% 98.08% 99.44%	2,096 36 10	5.71% 7.15% 1.92% 0.56%	32,258 23,325 1,622 1,673	2,186 1,684 112 72	2,197 108 37	1,714 1,592 32 8	281 261 3	132	120 117	3.31 4.45 2.05 1.6	9.26 10.14 5.81 2.78	3.45 3.66 3.81 1.28
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ	39,335 29,302 1,878 1,792 1,896	37,088 27,206 1,842 1,782 1,839	94.29% 92.85% 98.08% 99.44% 96.99%	2,096 36 10 57	5.71% 7.15% 1.92% 0.56% 3.01%	32,258 23,325 1,622 1,673 1,646	2,186 1,684 112 72 98	2,197 108 37 95	1,714 1,592 32 8 50	281 261 3 1 6	132	120 117 0 0	3.31 4.45 2.05 1.6 3.1	9.26 10.14 5.81 2.78 4.65	3.45 3.66 3.81 1.28 4.73
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ	39,335 29,302 1,878 1,792 1,896 352	37,088 27,206 1,842 1,782 1,839 344	94.29% 92.85% 98.08% 99.44% 96.99% 97.73%	2,096 36 10 57 8	5.71% 7.15% 1.92% 0.56% 3.01% 2.27%	32,258 23,325 1,622 1,673 1,646 306	2,186 1,684 112 72 98 16	2,197 108 37 95 22	1,714 1,592 32 8 50	281 261 3	132	120 117 0 0 1 1	3.31 4.45 2.05 1.6 3.1 3.15	9.26 10.14 5.81 2.78 4.65 9.31	3.45 3.66 3.81 1.28 4.73 5.86
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ	39,335 29,302 1,878 1,792 1,896 352 376	37,088 27,206 1,842 1,782 1,839 344 370	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40%	2,096 36 10 57 8 6	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60%	32,258 23,325 1,622 1,673 1,646 306	2,186 1,684 112 72 98 16	2,197 108 37 95 22	1,714 1,592 32 8 50 4	281 261 3 1 6 3	132	120 117 0 0	3.31 4.45 2.05 1.6 3.1 3.15 3.51	9.26 10.14 5.81 2.78 4.65 9.31	3.45 3.66 3.81 1.28 4.73 5.86
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ	39,335 29,302 1,878 1,792 1,896 352 376 2,282	37,088 27,206 1,842 1,782 1,839 344 370 2,255	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 98.82%	2,096 36 10 57 8 6	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18%	32,258 23,325 1,622 1,673 1,646 306 347 2,007	2,186 1,684 112 72 98 16 16	2,197 108 37 95 22 7 124	1,714 1,592 32 8 50 4 4	281 261 3 1 6 3 1 6	132	120 117 0 0 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 98.82% 99.51%	2,096 36 10 57 8 6 27	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299	2,186 1,684 112 72 98 16 16 124 63	2,197 108 37 95 22 7 124 53	1,714 1,592 32 8 50 4 4 18	281 261 3 1 6 3 1 6	132	120 117 0 0 1 1 0 0	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11	3.45 3.66 3.81 1.28 4.73 5.86
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 98.82% 99.51% 100.00%	2,096 36 10 57 8 6 27 7	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299	2,186 1,684 112 72 98 16 16	2,197 108 37 95 22 7 124	1,714 1,592 32 8 50 4 4 18 6	281 261 3 1 6 3 1 6 0	132	120 117 0 0 1 1 0 0 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00%	2,096 36 10 57 8 6 27 7 0	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27	2,186 1,684 112 72 98 16 16 124 63 0	2,197 108 37 95 22 7 124 53 0	1,714 1,592 32 8 50 4 18 6	281 261 3 1 6 3 1 6 0 0	132	120 117 0 0 1 1 0 0 1 1 1 0	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00%	2,096 36 10 57 8 6 27 7 0	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27	2,186 1,684 112 72 98 16 16 124 63 0 1	2,197 108 37 95 22 7 124 53 0 1	1,714 1,592 32 8 50 4 4 18 6 0	281 261 3 1 6 3 1 6 0 0 0 0	132 126 1 1 0 1 1 2 0 0 0	120 117 0 0 0 1 1 0 0 1 1 0 0	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00%	2,096 36 10 57 8 6 27 7 0 0 2,770	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069	2,186 1,684 112 72 98 16 16 124 63 0 1	2,197 108 37 95 22 7 124 53 0 1 0 3,176	1,714 1,592 32 8 50 4 4 18 6 0 0	281 261 3 1 6 3 1 6 0 0 0 479	132 126 1 1 1 0 1 1 2 0 0 0 0	120 117 0 0 0 1 0 1 1 0 0 0 1 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin)	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 94.53% 94.16%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806	1,714 1,592 32 8 50 4 4 18 6 0 0 1,944 1,784	281 261 3 1 6 3 1 6 0 0 0 479 432	132 126 1 1 1 0 1 1 0 1 1 0 1 1 1 1 1 1 1 1 1	120 117 0 0 0 1 1 0 0 1 1 0 0	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 100.00% 94.53% 94.16% 95.44%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56	1,714 1,592 32 8 50 4 4 18 6 0 0 1,944 1,784 31	281 261 3 1 6 3 1 6 0 0 0 479 432	132 126 1 1 1 0 1 1 0 1 1 0 1 1 1 1 2 0 0 0 1 1 1 2 1 57 3	120 117 0 0 0 1 1 0 0 1 1 0 0 1 1 1 1 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 100.00% 94.53% 94.16% 95.44% 95.65%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206	1,714 1,592 32 8 50 4 4 18 6 0 0 1,944 1,784 31	281 261 3 1 6 3 1 6 0 0 0 479 432 10 26	132 126 1 1 1 0 1 1 0 1 1 0 1 1 1 1 2 0 0 0 1 1 1 2 1 57 3	120 117 0 0 0 1 1 0 0 1 1 0 0 1 1 1 1 0 1 1 9	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75	281 261 3 1 6 3 1 6 0 0 0 479 432 10 26 0	132 126 1 1 1 0 1 1 0 1 1 0 1 1 1 1 2 0 0 0 1 1 1 2 1 57 3	120 117 0 0 0 1 1 0 0 1 1 0 0 1 1 1 1 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA (5V22) (600GC) Cabrillo, CA	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 100.00% 100.00% 100.00% 94.53% 94.16% 95.44% 95.65% 100.00% 97.59%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135 14 63	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41	1,714 1,592 32 8 50 4 18 6 0 0 1,944 1,784 31 75 0 25	281 261 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2	132 126 1 1 1 0 1 1 0 1 1 0 1 1 1 1 2 0 0 0 1 1 1 2 1 57 3	120 117 0 0 0 1 1 0 0 1 1 0 0 1 1 1 1 0 0 175 164 1 9 0 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA (5V22) (600GC) Cabrillo, CA (5V22) (600GD) Santa Fe Springs, CA	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 94.53% 94.16% 95.44% 95.65% 100.00% 97.59% 96.40%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135 14 63 75	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25	281 261 3 1 6 3 1 6 0 0 0 0 479 432 10 26 0 2	132 126 1 1 1 0 1 1 1 0 1 1 1 2 0 0 1 172 157 3 11 0 0 1	120 117 0 0 0 11 0 0 11 1 0 0 175 164 1 9 0 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61
(5V22) (678) Southern Arizona HCS (5V22) (678) Tucson, AZ (5V22) (678GA) Sierra Vista, AZ (5V22) (678GB) Yuma, AZ (5V22) (678GC) Casa Grande, AZ (5V22) (678GD) Safford, AZ (5V22) (678GE) Green Valley, AZ (5V22) (678GF) Northwest Tucson, AZ (5V22) (678GG) Southeast Tucson, AZ (5V22) (678MA) IDES Davis-Monthan AFB (5V22) (678MB) IDES Fort Huachuca (5V22) (678QB) Pinal County, AZ (5V22) (600) Long Beach, CA HCS (5V22) (600) Long Beach, CA (Tibor Rubin) (5V22) (600GA) Anaheim, CA (5V22) (600GB) Santa Ana, CA (5V22) (600GD) Santa Fe Springs, CA (5V22) (600GE) Laguna Hills, CA	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 100.00% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29	281 261 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2 9	132 126 1 1 1 0 1 1 2 0 0 0 0 0 0 172 157 3 11 0 0	120 117 0 0 0 1 1 0 0 1 1 0 0 1 1 1 0 0 175 164 1 9 0 1 1 0 1 1 0 1 1 0 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40% 94.64% 93.75%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912	2,186 1,684 112 72 98 16 16 116 117 10 2,602 2,263 52 135 14 63 75 2,543 1,239	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613	1,714 1,592 32 8 50 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907	281 261 3 1 6 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2 9 429 255	132 126 1 1 1 0 1 1 1 0 1 1 1 2 0 0 0 172 157 3 11 0 0 1 110 78	120 117 0 0 0 11 0 0 11 1 0 0 175 164 1 9 0 11 0 121 78	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 2.56 0.25	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.81	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082 18,841	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764 17,772	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40% 93.75% 94.33%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318 1,069	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25% 5.67%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912 15,590	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543 1,239 938	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613 1,244	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907 907 859	281 261 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2 9 429 255 151	132 126 1 1 1 1 0 1 1 1 2 0 0 0 0 172 157 3 111 0 0 110 78	120 117 0 0 0 1 1 0 0 1 1 0 0 1 1 1 0 0 175 164 1 9 0 1 1 0 1 1 0 1 1 0 1 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 2.56 0.25 3.41	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95 7.81 8.51	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64 4.39
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082 18,841 1,483	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764 17,772 1,428	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 99.51% 100.00% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40% 94.64% 93.75% 94.33% 96.29%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318 1,069 55	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25% 5.67% 3.71%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912 15,590 1,259	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543 1,239 938 88	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613 1,244 81	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907 907 859	281 261 3 1 6 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2 9 429 255	132 126 1 1 1 1 0 1 1 1 2 0 0 0 0 172 157 3 111 0 0 110 78	120 117 0 0 0 11 0 0 11 1 0 0 175 164 1 9 0 11 0 121 78	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 0.25 3.41 2.27	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95 7.81 8.51 9.94	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64 4.39 9.74
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082 18,841 1,483 1,838	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764 17,772 1,428 1,777	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 98.82% 99.51% 100.00% 100.00% 94.53% 94.16% 95.44% 95.65% 100.00% 97.59% 96.40% 93.75% 94.33% 96.29%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318 1,069 55 61	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25% 5.67% 3.71% 3.32%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912 15,590 1,259 1,610	2,186 1,684 112 72 98 16 16 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543 1,239 938 88	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613 1,244 81 78	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907 907 859 38 55	281 261 3 1 6 3 1 6 0 0 0 0 479 432 10 26 0 2 9 429 255 151 11	132 126 1 1 1 0 1 1 1 0 1 1 1 2 0 0 0 172 157 3 11 0 0 1 110 78 25 2	120 117 0 0 0 11 0 0 11 1 0 0 175 164 1 9 0 11 0 121 78	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 2.56 0.25 3.41 2.27 2.89	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95 7.81 8.51 9.94 11.1	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64 4.39 9.74 7.43
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082 18,841 1,483 1,838 1,980	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764 17,772 1,428 1,777 1,960	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 100.00% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40% 93.75% 94.33% 96.29% 96.68% 98.99%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318 1,069 55 61 20	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25% 5.67% 3.71% 3.32% 1.01%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912 15,590 1,259 1,610 1,787	2,186 1,684 112 72 98 16 16 116 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543 1,239 938 88 89 67	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613 1,244 81 78	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907 907 859 38 55 16	281 261 3 1 6 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2 9 429 255 151 11	132 126 1 1 1 0 1 1 1 0 1 1 1 2 0 0 0 172 157 3 11 0 0 1 110 78 25 2	120 117 0 0 0 11 0 0 11 1 0 0 175 164 1 9 0 11 0 121 78 34 4	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 2.56 0.25 3.41 2.27 2.89 0.51	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95 7.81 8.51 9.94 11.1 4.06	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64 4.39 9.74 7.43 5.54
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082 18,841 1,483 1,838 1,980 840	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764 17,772 1,428 1,777 1,960 830	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 98.82% 99.51% 100.00% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40% 93.75% 94.64% 93.75% 94.33% 96.29% 96.68% 98.99%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318 1,069 55 61	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25% 5.67% 3.71% 3.32% 1.01%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912 15,590 1,259 1,610 1,787 768	2,186 1,684 112 72 98 16 16 116 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543 1,239 938 88 89 67 30	2,197 108 37 95 22 7 124 53 0 1 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613 1,244 81 78 106 32	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907 907 859 38 55 16 8	281 261 3 1 6 3 1 6 0 0 0 479 432 10 26 0 2 9 429 255 151 11 4 3	132 126 1 1 1 0 1 1 1 0 1 1 1 2 0 0 0 172 157 3 11 0 0 1 110 78 25 2	120 117 0 0 0 11 0 0 11 1 0 0 175 164 1 9 0 11 0 121 78 34 4	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 2.56 0.25 3.41 2.27 2.89 0.51 0.03	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95 7.81 8.51 9.94 11.1 4.06 29.71	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64 4.39 9.74 7.43 5.54 5.57
(5V22) (678) Southern Arizona HCS	39,335 29,302 1,878 1,792 1,896 352 376 2,282 1,422 4 29 2 50,617 43,434 987 2,782 1,168 1,164 1,082 47,860 21,082 18,841 1,483 1,838 1,980	37,088 27,206 1,842 1,782 1,839 344 370 2,255 1,415 4 29 2 47,847 40,897 942 2,661 1,168 1,136 1,043 45,293 19,764 17,772 1,428 1,777 1,960 830 1,721	94.29% 92.85% 98.08% 99.44% 96.99% 97.73% 98.40% 100.00% 100.00% 100.00% 94.53% 94.16% 95.65% 100.00% 97.59% 96.40% 93.75% 94.33% 96.29% 96.68% 98.99% 98.81%	2,096 36 10 57 8 6 27 7 0 0 2,770 2,537 45 121 0 28 39 2,567 1,318 1,069 55 61 20 10	5.71% 7.15% 1.92% 0.56% 3.01% 2.27% 1.60% 1.18% 0.49% 0.00% 0.00% 5.47% 5.84% 4.56% 4.35% 0.00% 2.41% 3.60% 5.36% 6.25% 5.67% 3.71% 3.32% 1.01% 1.19% 1.77%	32,258 23,325 1,622 1,673 1,646 306 347 2,007 1,299 4 27 2 42,069 35,828 834 2,320 1,151 1,032 904 39,540 16,912 15,590 1,259 1,610 1,787	2,186 1,684 112 72 98 16 16 116 124 63 0 1 0 2,602 2,263 52 135 14 63 75 2,543 1,239 938 88 89 67	2,197 108 37 95 22 7 124 53 0 1 0 3,176 2,806 56 206 3 41 64 3,210 1,613 1,244 81 78	1,714 1,592 32 8 50 4 4 4 18 6 0 0 1,944 1,784 31 75 0 25 29 1,907 907 859 38 55 16 8 22	281 261 3 1 6 3 1 6 3 1 6 0 0 0 0 479 432 10 26 0 2 9 429 255 151 11 4 3 0	132 126 1 1 1 0 1 1 1 0 1 1 1 2 0 0 0 172 157 3 11 0 0 1 110 78 25 2	120 117 0 0 0 11 0 0 11 1 0 0 0 175 164 1 9 0 11 78 34 4 1 0 1	3.31 4.45 2.05 1.6 3.1 3.15 3.51 2.42 2.27 5.19 5.5 4.49 4.54 4.28 3.07 6.16 2.56 0.25 3.41 2.27 2.89 0.51 0.03 1.4	9.26 10.14 5.81 2.78 4.65 9.31 0.26 6.75 3.11 0 1.13 8.59 8.54 13.51 9.62 7.87 3.55 7.95 7.81 8.51 9.94 11.1 4.06 29.71 3.79	3.45 3.66 3.81 1.28 4.73 5.86 1.7 2.31 2.17 0 3.17 5.22 5.4 6.89 5.48 0.62 3.91 4.61 5.29 5.64 4.39 9.74 7.43 5.54 5.57 6.16

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(5V22) (664) San Diego, CA HCS	50,282	47,233	93.94%	3,049	6.06%	41,564	2,515	3,154	1,969	729	227	124	4.99	8.74	3.54
(5V22) (664) San Diego, CA	30,423	28,401	93.35%	2,022	6.65%	25,372	1,372	1,657	1,234	530	172	86	5.98	8.77	1.81
(5V22) (664BU) San Diego, CA - VADOM	120	120	100.00%	0	0.00%	120	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	8,572	8,151	95.09%	421	4.91%	6,792	583	776	286	80	34	21	4.93	9.19	6.63
(5V22) (664GA) Imperial Valley, CA	553	537	97.11%	16	2.89%	450	46	41	10	2	2	2	3.38	26.6	0.54
(5V22) (664GB) Oceanside, CA	7,156	6,681	93.36%	475	6.64%	5,767	389	525	363	85	13	14	4.98	8.58	2.53
(5V22) (664GC) Chula Vista, CA	1,996	1,893	94.84%	103	5.16%	1,703	82	108	68	28	6	1	4.98	5.71	7.3
(5V22) (664GD) Escondido, CA	1,125	1,113	98.93%	12	1.07%	1,023	43	47	8	4	0	0	2	5.18	3.38
(5V22) (664QA) Rio, CA	337	337	100.00%	0	0.00%	337	0	0	0	0	0	0			0.33
(5V22) (691) Greater Los Angeles, CA HCS	56,711	52,324	92.26%	4,387	7.74%	45,901	2,835	3,588	3,190	788	241	168	5.91	9.38	5.3
(5V22) (691) West Los Angeles, CA	25,049			2,079	8.30%	20,050	1,256	1,664	1,573	319	133	54	5.47	9.36	5.19
(5V22) (691A4) Sepulveda, CA	13,037	11,849	90.89%	1,188		10,219	750	880	750	273	73	92	4.8	10.91	8.39
(5V22) (691GB) Santa Barbara, CA	719		99.17%			662	30		5	0		0	1.62	1.79	2.27
(5V22) (691GC) Gardena, CA	542		100.00%			542	0			0		0	0.0.	0.04	0.01
(5V22) (691GD) Bakersfield, CA	2,822		96.46%			2,370	159			12		1	5.36	4.44	3.63
(5V22) (691GE) Los Angeles, CA	7,486					6,502	218			57	6	9	5.99		3.58
(5V22) (691GF) East Los Angeles, CA	932					878	18	_		8	0	0	0.6		4.02
(5V22) (691GG) Antelope Valley, CA	687					526	21	49		13	8	5	15.7	5.15	1.18
(5V22) (691GK) San Luis Obispo, CA	1,027					891	70			2		4	2.92	7.84	5.54
(5V22) (691GL) Santa Maria, CA	2,420					1,759	174		207	34	7	2	0.00	13.14	6.92
(5V22) (691GM) Oxnard, CA	1,870					1,412	131	121	128	69	8	1	13.52	7.33	6.44
(5V22) (691GO) San Gabriel, CA (Pasadena)	120				0.00	90	8	16		1	0	0	6.09		9.3
(3V23) (437) Fargo, ND HCS	19,025					17,206	603			77					
(3V23) (437) Fargo, ND	12,444					10,942	461	583		68	16			5.14	4.07
(3V23) (437GA) Grafton, ND (3V23) (437GB) Bismarck, ND	248		98.79% 98.64%			237	6	18		0	0	0	0.00	5.71	0.9
(3V23) (437GC) Fergus Falls, MN	1,398 495					1,329	32			3	0	1	0.91 2.03	2.69 5.81	3.56 2.36
(3V23) (437GD) Pergus Paris, MN	903					838	25			2	0	1	2.66	3.77	1.96
(3V23) (437GE) Bemidji, MN	1,249		99.52%			1,174	38			0	0	1	1.87	1.79	1.52
(3V23) (437GF) Williston, ND	468		99.36%			437	19			0	0	2		1.08	2.69
(3V23) (437GI) Grand Forks, ND	925		99.46%			902	6	12		0	0		0.5		1.64
(3V23) (437GJ) Dickinson, ND	390		99.23%			374	8	5		0	0	0		4.08	4.29
(3V23) (437GK) Jamestown, ND	317				0.32%	312	4	0	1	0	0	0	0.22		2.08
(3V23) (437GL) Devils Lake, ND	188		99.47%		0.53%	182	2	3	1	0	0	0	0.64	0.07	4
(3V23) (438) Sioux Falls, SD HCS	17,238						910	821	464	102	37	13			2.69
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	13,460		96.03%			11,506	722			91	31	13		5.73	2.37
(3V23) (438GA) Spirit Lake, IA	903		97.01%			784	50			7	2	0			5.32
(3V23) (438GC) Sioux City, SD	1,410	1,398	99.15%	12	0.85%	1,296	70	32	10	0	2	0	1.58	4.93	3.21
(3V23) (438GD) Aberdeen, SD	730	698	95.62%	32	4.38%	636	35	27	29	3	0	0	3.65	4.77	3.27
(3V23) (438GE) Wagner, SD	151	151	100.00%	0	0.00%	133	8	10	0	0	0	0	2.96	6.29	3.12
(3V23) (438GF) Watertown, SD	584	573	98.12%	11	1.88%	536	25	12	8	1	2	0	1.32	3.59	2.18
(3V23) (568) Black Hills, SD HCS	11,091	10,572	95.32%	519	4.68%	9,246	626	700	368	97	18	36	4.64	8.42	2.89
(3V23) (568) Fort Meade, SD	5,398	5,095	94.39%	303	5.61%	4,438	308	349	202	65	11	25	3.28	8.9	4.13
(3V23) (568A4) Hot Springs, SD	2,695	2,603	96.59%	92	3.41%	2,320	140	143	62	17	5	8	6.34	6.98	2.2
(3V23) (568GA) Rapid City, SD	2,327	2,214	95.14%	113	4.86%	1,899	139	176	96	14	1	2	6.1	8.86	1.81
(3V23) (568GB) Pierre, SD	162	159	98.15%	3	1.85%	141	15	3	1	1	0	1	2.38	0	19.21
(3V23) (568HA) Newcastle, WY	16	15	93.75%	1	6.25%	13	0	2	0	0	1	0	11.85		0
(3V23) (568HB) Gordon, NE	27	26	96.30%	1	3.70%	26	0	0	1	0	0	0	1.95		0
(3V23) (568HF) Pine Ridge, SD	6		100.00%		0.00%	6	0	0	0	0	0	0			0
(3V23) (568HH) Scottsbluff, NE	337		98.52%	-	_	284	21	27	5	0	0	0	4.47	1	2.84
(3V23) (568HJ) Mission, SD	23		100.00%			23	0	0	0	0	0	0	0		
(3V23) (568HP) Winner, SD	97	96	98.97%	1	1.03%	94	2	0	1	0	0	0	0.52	0	0
(3V23) (568MA) IDES Ellsworth AFB	3	3	100.00%	0	0.00%	2	1	0	0	0	0	0		8	6

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2019			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
- Crisa Enang. November 2013			Less 3		- 50 Days 5										
(3V23) (618) Minneapolis, MN HCS	57,468	54,564	94.95%	2,904	5.05%	46,940	3,346	4,278	2,060	473	181	190	5.59	8.58	3.16
(3V23) (618) Minneapolis, MN	41,138	38,967	94.72%	2,171	5.28%	33,212	2,406	3,349	1,644	320	105	102	5.72	8.52	2.38
(3V23) (618BY) Twin Ports, WI	2,945	2,726	92.56%	219	7.44%	2,364	194	168	99	38	21	61	4.15	15.75	8.22
(3V23) (618GA) St. James, MN	207	204	98.55%	3	1.45%	183	11	10	3	0	0	0	2.93	0	0
(3V23) (618GB) Hibbing, MN	966	931	96.38%	35	3.62%	750	87	94	32	1	1	1	7.86	6.48	2.82
(3V23) (618GD) Maplewood, MN	2,153	2,088	96.98%	65	3.02%	1,805	129	154	58	6	0	1	3.82	7.1	1.1
(3V23) (618GE) Chippewa Valley, WI	1,378	1,222	88.68%	156	11.32%	1,045	82	95	47	53	39	17	16.85	8.79	4.38
(3V23) (618GG) Rochester, MN	1,415	1,353	95.62%	62	4.38%	1,196	63	94	48	10	2	2	5.36	5.91	4.66
(3V23) (618GH) Hayward, WI	269	268	99.63%	1	0.37%	240	17	11	1	0	0	0	2.47	0	0.79
(3V23) (618GI) Northwest Metro, MN	2,936	2,843	96.83%	93	3.17%	2,499	172	172	72	11	8	2	3.14	6.5	4.75
(3V23) (618GJ) Shakopee, MN	752	744	98.94%	8	1.06%	672	46	26	5	2	0	1	3.1	0.67	3.34
(3V23) (618GK) Albert Lea, MN	475	470	98.95%	5	1.05%	425	23	22	5	0	0	0	3.11	4.23	2.46
(3V23) (618GL) Minneapolis Harmon Place, MN	575	574	99.83%	1	0.17%	570	3	1	1	0	0	0	2.14		
(3V23) (618GM) Rice Lake, WI	819		91.70%			652	60			31	4	3			3.93
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,068	1,052	98.50%	16	1.50%	965	48	39	14	1	1	0	3.15	5.85	2.15
(3V23) (618QA) Fort Snelling, MN	284	284	100.00%	0	0.00%	281	1	2	0	0	0	0		0.25	
(3V23) (618QB) Ely, MN	88	87	98.86%	1	1.14%	81	4	2	1	0	0	0	1.43	12.4	3.8
(3V23) (636A6) Central Iowa HCS	21,985	20,620	93.79%	1,365	6.21%	18,045	1,093	1,482	958	265	72	70	6.45	7.65	6.44
(3V23) (636A6) Des Moines, IA	15,820	14,730	93.11%	1,090	6.89%	12,712	821	1,197	778	196	61	55	6.45	7.62	8.01
(3V23) (636BU) Des Moines, IA - VADOM	967	967	100.00%	0	0.00%	966	1	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	1,631	1,438	88.17%	193	11.83%	1,231	89	118	111	59	11	12	12.92	14.74	4.68
(3V23) (636GD) Marshalltown, IA	729	712	97.67%	17	2.33%	603	59	50	11	4	0	2	3.91	5.58	8.65
(3V23) (636GK) Fort Dodge, IA	838	822	98.09%	16	1.91%	741	38	43	15	1	0	0	2.81	2.82	
(3V23) (636GM) Carroll, IA	534	523	97.94%	11	2.06%	474	33	16	9	1	0	1	3	3.51	4.23
(3V23) (636GR) Knoxville, IA	1,013	975	96.25%	38	3.75%	892	38	45	34	4	0	0	3.32	6.09	1.16
(3V23) (636GX) Fort Dodge North, IA	182	182	100.00%	0	0.00%	172	6	4	0	0	0	0			1.12
(3V23) (636QB) Des Moines Center Street, IA	271	271	100.00%	0	0.00%	254	8	9	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	26,720	25,075	93.84%	1,645	6.16%	21,183	1,758	2,134	1,190	296	83	76	6.07	9.65	3.96
(3V23) (636A8) Iowa City, IA	10,851	9,924	91.46%	927	8.54%	8,191	748	985	681	153	50	43	4.97	10.39	9.77
(3V23) (636GF) Quad Cities, IA	2,818	2,656	94.25%	162	5.75%	2,163	221	272	82	43	15	22	8.36	12.48	3.47
(3V23) (636GG) Quincy, IL	958	893	93.22%	65	6.78%	699	86	108	53	8	1	3	8.93	6.81	15.4
(3V23) (636GH) Waterloo, IA	1,255	1,142	91.00%	113	9.00%	970	82	90	94	18	0	1	10.57	4.22	6.15
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,375	1,342	97.60%	33	2.40%	1,143	94	105	27	4	1	1	3.58	5.84	4.57
(3V23) (636GJ) Dubuque, IA	1,130	1,085	96.02%	45	3.98%	898	93	94	45	0	0	0	8.82	1.85	2.65
(3V23) (636GN) Cedar Rapids, IA	1,827	1,775	97.15%	52	2.85%	1,603	102	70	34	16	0	2	4.61	3.36	2.27
(3V23) (636GS) Ottumwa, IA	700		99.00%		1.00%	639	37	17	4	2	1	0	2.75	3.04	1.57
(3V23) (636GT) Sterling, IL	690	679	98.41%	11	1.59%	618	45	16	7	1	3	0	1.95		1.94
(3V23) (636GU) Decorah, IA	477	471	98.74%	6	1.26%	419	37	15		2	0	0	1.8	4.44	4.8
(3V23) (636GW) Coralville, IA	2,278	2,238	98.24%	40		2,146	48	44	35	4	1	0	2.89	0.23	1.87
(3V23) (636QC) Linn County, IA	30		93.33%		6.67%	26	2	0	1	0	1	0			5.7
(3V23) (636QG) lowa City, IA - Mobile	100		55.00%		45.00%	45	2	8	24	16	4	1		30.98	
(3V23) (636QI) Davenport, IA	311		100.00%		1 1 1	278	18	15		0	0	0			3.27
(3V23) (636QJ) Iowa City South Clinton Street, IA	1,920		92.86%			1,345	143			29	6	3		10	11.27
(3V23) (636) Nebraska-W Iowa HCS	39,924					34,540			962	293					5.26
(3V23) (636) Omaha, NE	19,853	18,976	95.58%	877	4.42%	16,740	1,058	1,178	558	195	83	41	3.28	6.58	7.69
(3V23) (636A4) Grand Island, NE	6,200	6,134	98.94%	66	1.06%	5,588	291	255		10	5	2	= 1.14		2.17
(3V23) (636A5) Lincoln, NE	7,882	7,532	95.56%	350	4.44%	6,884	348	300	264	71	10	5	4.2	5.93	4.23
(3V23) (636BW) Grand Island, NE - VADOM	430	430	100.00%	0	0.00%	429	1	0	0	0	0	0			0.11
(3V23) (636BX) Omaha, NE - VADOM	414	414	100.00%	0	0.00%	409	4	1	0	0	0	0			
(3V23) (636GA) Norfolk, NE	924	908	98.27%	16	1.73%	789	54	65	14	1	0	1	2.15	4.84	5.4
(3V23) (636GB) North Platte, NE	954	925	96.96%	29	3.04%	790	49	86	26	3	0	0	3.71	7.37	3.37
(3V23) (636GL) Bellevue, NE	1,412	1,389	98.37%	23	1.63%	1,194	106	89	19	2	0	2	4.8	3.15	0.79
(3V23) (636GP) Shenandoah, IA	471	433	91.93%	38	8.07%	370	39	24	27	9	2	0	7.62	11.67	3.54

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2019	Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	
(3V23) (636GQ) Holdrege, NE	445	439	98.65%	6	1.35%	409	14	16	4	2	0	0	1.34	6.5	0.98
(3V23) (636GV) ONeill, NE (ONeill)	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0	0		
(3V23) (636QA) Omaha Dorcas Street, NE	914	913	99.89%	1	0.11%	913	0	0	1	0	0	0			
(3V23) (656) St. Cloud, MN HCS	33,419	32,002	95.76%	1,417	4.24%	28,664	1,502	1,836	1,132	213	50	22	6.2	8.11	4.89
(3V23) (656) St. Cloud, MN	28,966	27,936	96.44%	1,030	3.56%	25,241	1,225	1,470	850	128	33	19	5.01	7.69	4.45
(3V23) (656GA) Brainerd, MN	2,656	2,339	88.06%	317	11.94%	1,862	200	277	233	75	8	1	11.87	11.95	6.31
(3V23) (656GB) Montevideo, MN	698	648	92.84%	50	7.16%	567	38	43	41	8	1	0	6.96	17.52	2.41
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,099	1,079	98.18%	20	1.82%	994	39	46	8	2	8	2	1.88	6.85	11.25

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
	Appointments 1		Complete d in 30 Days or Less 3		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	1 1		175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	
National: 5/2017	5,186,397			164,260	3.17%					29,569	8,075	4,679		_	
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005			2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060			144,443	3.19%		251,092			28,558	8,742	,	4.16		
National: 1/2017	4,709,148				3.86%	3,990,589				34,283	10,431				
National: 12/2016	4,430,678			156,959	3.54%			246,439		30,776	8,531				
National: 11/2016	4,600,860				3.49%	3,928,442		260,702		29,777	8,512		4.41		
National: 10/2016	4,695,677			158,924	3.38%					29,936	8,305		4.17		
National: 9/2016	4,880,317				3.51%					31,908	9,301	4,863	4.44		
National: 8/2016	5,219,984			192,084	3.68%	4,431,252				39,015	10,731				
National: 7/2016	4,438,995			161,669	3.64%	3,775,216				32,674	7,973		4.72		
National: 6/2016	4,989,814				3.59%	4,249,171		286,419		33,940	8,667				
National: 5/2016	4,877,166			160,625	3.29%	4,176,545		274,575		31,182	8,061	4,443	4.57		
National: 4/2016	4,931,526	1 1		166,585	3.38%	4,235,062	· ·			-	6,895				
National: 3/2016	5,353,597				3.28%					32,444	8,996				
National: 2/2016	4,744,626		_	168,192						38,428	9,410				
National: 1/2016	4,497,268				4.17%					41,268	10,030				
National: 12/2015	4,672,667	1 1			3.84%			· ·		37,495	9,077				
National: 11/2015	4,388,187			159,970	3.65%	3,767,085		237,241		31,389	7,526				
National: 10/2015	4,966,790		_		3.27%	4,300,175				32,079	7,643	,	4.01		
National: 9/2015	4,883,045			161,338	3.30%					30,631	7,996				
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12			MH Avg Wait Time in Days 15
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.