

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V01) (402) Togus, ME HCS	66,416	62,306	93.81%	4,110	6.19%	30	21	58,647	2	3,659	1	2,478	4	827	3	400	0	405	11	6.71	8.07	5.21
(1V01) (402) Togus, ME	40,524	37,780	93.23%	2,744	6.77%	0	21	35,510	2	2,270	1	1,685	4	547	3	269	0	243	11	6.63	7.92	6.18
(1V01) (402GA) Caribou, ME	1,094	1,045	95.52%	49	4.48%	0	0	938	0	107	0	40	0	0	0	0	0	0	0	8.49	0.00	2.97
(1V01) (402GB) Calais, ME	692	669	96.68%	23	3.32%	0	0	660	0	0	0	0	0	0	0	0	0	5	0	4.56	0.00	0.77
(1V01) (402GC) Rumford, ME	695	677	97.41%	18	2.59%	0	0	641	0	0	0	0	0	0	0	0	0	0	0	8.90	0.00	0.63
(1V01) (402GD) Saco, ME	1,774	1,659	93.52%	115	6.48%	0	0	1,574	0	85	0	86	0	20	0	0	0	0	0	7.93	10.56	4.14
(1V01) (402GE) Lewiston, ME	4,284	4,020	93.84%	264	6.16%	0	0	3,721	0	299	0	154	0	48	0	20	0	42	0	8.38	13.01	4.48
(1V01) (402GF) Lincoln, ME	382	357	93.46%	25	6.54%	0	0	342	0	0	0	12	0	0	0	0	0	0	0	5.36		8.85
(1V01) (402HB) Bangor, ME	13,436	12,722	94.69%	714	5.31%	0	0	12,035	0	687	0	399	0	144	0	79	0	92	0	6.46	7.50	6.33
(1V01) (402HC) Portland, ME	3,209	3,059	95.33%	150	4.67%	0	0	2,922	0	137	0	81	0	40	0	19	0	10	0	5.17	7.90	4.29
(1V01) (402HL) Bingham, ME - Mobile	279	271	97.13%	8	2.87%	0	0	262	0	0	0	0	0	0	0	0	0	0	0	5.05		
(1V01) (402QA) Fort Kent, ME	30	30	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4.40		
(1V01) (402QB) Houlton, ME	17	17	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7.59		
(1V01) (405) White River Junction, VT HCS	44,017	39,250	89.17%	4,767	10.83%	4	23	36,908	2	2,342	3	1,794	4	807	4	616	2	1,550	8	7.37	21.95	1.44
(1V01) (405) White River Junction, VT	30,480	26,532	87.05%	3,948	12.95%	0	10	24,791	1	1,741	1	1,408	3	596	0	531	0	1,413	5	8.83	23.87	0.54
(1V01) (405GA) Bennington, VT	1,395	1,367	97.99%	28	2.01%	0	0	1,331	0	36	0	15	0	9	0	0	0	0	0	3.56	4.05	1.27
(1V01) (405GC) Brattleboro, VT	756	729	96.43%	27	3.57%	0	0	697	0	32	0	20	0	4	0	0	0	0	0	5.72	2.77	0.23
(1V01) (405HA) Burlington Lakeside, VT	7,001	6,501	92.86%	500	7.14%	0	1	6,189	0	312	1	217	0	129	0	56	0	98	0	6.14	14.16	0.86
(1V01) (405HC) Littleton, NH	2,005	1,833	91.42%	172	8.58%	0	12	1,729	1	104	1	85	1	50	4	16	2	0	3	8.20	12.45	1.30
(1V01) (405HE) Keene, NH	878	856	97.49%	22	2.51%	0	0	838	0	18	0	8	0	0	0	0	0	0	0	3.60	52.35	2.43
(1V01) (405HF) Rutland, VT	1,118	1,083	96.87%	35	3.13%	0	0	1,016	0	67	0	20	0	5	0	0	0	0	0	4.67	3.78	11.71
(1V01) (405QB) Newport, VT	384	349	90.89%	35	9.11%	0	0	317	0	32	0	21	0	0	0	0	0	0	0	10.35	5.69	0.48
(1V01) (518) Bedford, MA HCS	21,604	19,369	89.65%	2,235	10.35%	26	42	17,949	30	1,420	1	1,070	4	536	4	256	0	373	3	6.49	15.40	4.49
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	18,909	16,848	89.1%	2,061	10.9%	0	42	15,548	30	1,300	1	963	4	491	4	249	0	358	3	6.36	15.51	3.95
(1V01) (518GA) Lynn, MA	1,305	1,224	93.79%	81	6.21%	0	0	1,173	0	51	0	58	0	16	0	2	0	0	0	5.48	6.18	6.95
(1V01) (518GB) Haverhill, MA	922	863	93.6%	59	6.4%	0	0	825	0	38	0	35	0	0	0	4	0	0	0	6.90	10.40	6.80
(1V01) (518GE) Gloucester, MA	467	433	92.72%	34	7.28%	0	0	403	0	30	0	14	0	0	0	0	0	0	0	9.97	7.53	3.04
(1V01) (518MA) IDES Hanscom AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		24.00	
(1V01) (523) Boston, MA HCS	97,456	92,268	94.68%	5,188	5.32%	79	82	87,406	14	4,862	18	2,921	21	977	5	447	0	843	24	4.29	8.03	3.58
(1V01) (523) Jamaica Plain, MA	39,052	36,667	93.89%	2,385	6.11%	0	28	34,630	2	2,037	12	1,291	7	417	5	223	0	454	2	3.96	8.45	3.83
(1V01) (523A4) West Roxbury, MA	16,524	15,505	93.83%	1,019	6.17%	0	1	14,472	1	1,033	0	581	0	163	0	86	0	189	0	7.12	7.76	4.58
(1V01) (523A5) Brockton, MA	29,912	28,675	95.86%	1,237	4.14%	0	49	27,344	10	1,331	4	762	14	256	0	92	0	127	21	3.58	7.87	3.28
(1V01) (523BY) Lowell, MA	7,277	6,897	94.78%	380	5.22%	0	4	6,609	1	288	2	205	0	117	0	19	0	39	1	3.77	6.72	5.39
(1V01) (523BZ) Causeway, MA	3,142	3,042	96.82%	100	3.18%	0	0	2,958	0	84	0	41	0	0	0	0	0	0	0	3.70	2.29	2.36
(1V01) (523GA) Framingham, MA	621	605	97.42%	16	2.58%	0	0	570	0	35	0	13	0	0	0	0	0	0	0	4.32	46.53	4.11
(1V01) (523GC) Quincy, MA	431	417	96.75%	14	3.25%	0	0	409	0	8	0	0	0	0	0	0	0	0	0	2.97	17.43	
(1V01) (523GD) Plymouth, MA	494	457	92.51%	37	7.49%	0	0	411	0	46	0	20	0	4	0	7	0	0	0	9.33	12.30	
(1V01) (523MA) IDES Hanscom AFB	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		3.00	3.00
(1V01) (608) Manchester, NH HCS	45,045	41,174	91.41%	3,871	8.59%	14	22	38,837	0	2,337	3	2,166	0	754	2	458	0	493	17	3.37	10.39	5.50
(1V01) (608) Manchester, NH	38,903	35,343	90.85%	3,560	9.15%	0	22	33,312	0	2,031	3	1,920	0	724	2	444	0	472	17	2.78	10.47	4.80
(1V01) (608GA) Portsmouth, NH	1,874	1,791	95.57%	83	4.43%	0	0	1,700	0	91	0	55	0	17	0	3	0	0	0	3.89	2.91	8.86
(1V01) (608GC) Somersworth, NH	1,382	1,245	90.09%	137	9.91%	0	0	1,128	0	117	0	108	0	8	0	9	0	0	0	11.71	6.65	7.04
(1V01) (608GD) Conway, NH	998	993	99.5%	5	0.5%	0	0	956	0	0	0	3	0	0	0	0	0	0	0	3.21	2.80	6.76
(1V01) (608HA) Tilton, NH	1,885	1,799	95.44%	86	4.56%	0	0	1,738	0	61	0	80	0	0	0	0	0	0	0	3.30	3.91	5.17
(1V01) (608MA) IDES Manchester VAMC	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V01) (631) Central Western Massachusetts HCS	48,733	45,596	93.56%	3,137	6.44%	13	310	42,839	57	2,757	25	1,483	42	716	35	321	44	617	107	7.06	11.03	8.37
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	21,084	19,429	92.15%	1,655	7.85%	0	84	17,934	15	1,495	7	742	11	361	10	199	7	353	34	4.86	12.76	4.94
(1V01) (631BY) Springfield, MA	9,159	8,702	95.01%	457	4.99%	0	152	8,316	35	386	5	280	12	100	19	34	30	43	51	3.59	6.39	7.91
(1V01) (631GC) Pittsfield, MA	1,888	1,751	92.74%	137	7.26%	0	0	1,696	0	55	0	56	0	56	0	13	0	12	0	4.71	4.24	14.16
(1V01) (631GD) Greenfield, MA	1,606	1,558	97.01%	48	2.99%	0	0	1,488	0	70	0	30	0	8	0	5	0	0	0	4.55	2.35	3.07
(1V01) (631GE) Worcester, MA	5,855	5,597	95.59%	258	4.41%	0	0	5,251	0	346	0	110	0	85	0	20	0	43	0	5.51	6.55	0.00
(1V01) (631GF) Fitchburg, MA	1,541	1,383	89.75%	158	10.25%	0	0	1,282	0	101	0	85	0	32	0	11	0	30	0	66.89	5.29	17.91

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(1V01) (631MA) IDES Keller Army Community Hospital	9	8	88.89%	1	11.11%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		6.14	2.00
(1V01) (631PA) 631PA	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V01) (631QA) Plantation Street, MA	4,379	4,233	96.67%	146	3.33%	0	0	4,086	0	147	0	38	0	19	0	0	0	75	0		8.05	
(1V01) (631QB) Lake Avenue, MA	3,211	2,934	91.37%	277	8.63%	0	74	2,777	7	157	13	141	19	55	6	25	7	56	22		11.28	10.72
(1V01) (650) Providence, RI HCS	78,984	75,850	96.03%	3,134	3.97%	30	100	71,655	43	4,195	7	1,674	24	694	0	308	8	458	18	4.00	6.44	3.90
(1V01) (650) Providence, RI	55,165	52,494	95.16%	2,671	4.84%	0	99	49,192	42	3,302	7	1,373	24	619	0	273	8	406	18	4.61	7.83	3.86
(1V01) (650GA) New Bedford, MA	4,462	4,317	96.75%	145	3.25%	0	0	4,174	0	143	0	91	0	18	0	16	0	20	0	2.66	4.57	6.40
(1V01) (650GB) Hyannis, MA	5,030	4,942	98.25%	88	1.75%	0	0	4,734	0	208	0	45	0	24	0	6	0	13	0	2.92	7.05	1.89
(1V01) (650GD) Middletown, RI	2,656	2,625	98.83%	31	1.17%	0	0	2,531	0	94	0	19	0	8	0	3	0	0	0	3.07	14.95	1.99
(1V01) (650QA) Eagle Square, RI	10,522	10,369	98.55%	153	1.45%	0	1	10,078	1	291	0	100	0	0	0	10	0	18	0		3.13	0.59
(1V01) (650QB) Eagle Street, RI	1,149	1,103	96%	46	4%	0	0	946	0	157	0	46	0	0	0	0	0	0	0		6.79	
(1V01) (689) Connecticut HCS	94,636	90,576	95.71%	4,060	4.29%	25	0	85,659	0	4,917	0	2,765	0	756	0	256	0	283	0	3.04	5.53	4.07
(1V01) (689) West Haven, CT	47,365	44,673	94.32%	2,692	5.68%	0	0	41,586	0	3,087	0	1,881	0	497	0	162	0	152	0	4.56	6.40	2.82
(1V01) (689A4) Newington, CT	39,161	37,938	96.88%	1,223	3.12%	0	0	36,332	0	1,606	0	773	0	246	0	90	0	114	0	2.36	4.33	4.95
(1V01) (689GA) Waterbury, CT	1,438	1,429	99.37%	9	0.63%	0	0	1,410	0	19	0	8	0	0	0	0	0	0	0	0.95	0.00	1.87
(1V01) (689GB) Stamford, CT	1,253	1,240	98.96%	13	1.04%	0	0	1,227	0	13	0	6	0	0	0	0	0	0	0	1.13	0.00	3.07
(1V01) (689GC) Willimantic, CT	639	620	97.03%	19	2.97%	0	0	589	0	31	0	14	0	3	0	0	0	0	0	3.12	4.64	6.22
(1V01) (689GD) Winsted, CT	453	447	98.68%	6	1.32%	0	0	434	0	13	0	0	0	0	0	0	0	0	0	1.13	1.00	2.06
(1V01) (689GE) Danbury, CT	588	581	98.81%	7	1.19%	0	0	543	0	38	0	0	0	0	0	0	0	0	0	3.34	0.00	3.95
(1V01) (689HC) New London, CT (John J. McGuirk)	2,063	1,972	95.59%	91	4.41%	0	0	1,869	0	103	0	73	0	0	0	0	0	0	0	3.69	0.00	6.86
(1V01) (689QA) Errera, CT	1,676	1,676	100%	0	0%	0	0	0	0	7	0	0	0	0	0	0	0	0	0	0.91		6.00
(1V02) (528A8) Albany, NY HCS	57,298	54,265	94.71%	3,033	5.29%	0	56	51,959	8	2,306	8	1,519	12	601	6	360	4	553	18	4.31	7.34	7.09
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	40,472	37,739	93.25%	2,733	6.75%	0	56	35,892	8	1,847	8	1,351	12	560	6	332	4	490	18	6.32	7.38	7.95
(1V02) (528G2) Westport, NY	541	534	98.71%	7	1.29%	0	0	492	0	0	0	0	0	0	0	0	0	2	0	4.68	0.50	3.05
(1V02) (528G3) Bainbridge, NY	745	701	94.09%	44	5.91%	0	0	686	0	0	0	0	0	0	0	0	0	0	0	7.32	7.62	2.93
(1V02) (528G6) Fonda, NY	1,274	1,255	98.51%	19	1.49%	0	0	1,233	0	22	0	8	0	5	0	0	0	0	0	2.80	0.28	4.39
(1V02) (528G7) Catskill, NY	1,159	1,130	97.5%	29	2.5%	0	0	1,084	0	46	0	20	0	0	0	0	0	0	0	3.89	4.79	3.76
(1V02) (528GT) Glens Falls, NY	3,379	3,322	98.31%	57	1.69%	0	0	3,218	0	0	0	33	0	0	0	0	0	0	0	3.21	5.32	5.72
(1V02) (528GV) Plattsburgh, NY	2,184	2,169	99.31%	15	0.69%	0	0	2,121	0	48	0	7	0	0	0	0	0	0	0	1.99	25.25	2.42
(1V02) (528GW) Schenectady, NY	1,877	1,827	97.34%	50	2.66%	0	0	1,778	0	49	0	25	0	0	0	0	0	19	0	4.95	1.22	4.12
(1V02) (528GX) Troy, NY	1,038	1,020	98.27%	18	1.73%	0	0	976	0	44	0	9	0	0	0	0	0	0	0	5.06	0.00	2.25
(1V02) (528GY) Clifton Park, NY	1,756	1,731	98.58%	25	1.42%	0	0	1,689	0	42	0	0	0	4	0	6	0	0	0	3.43	5.70	4.87
(1V02) (528GZ) Kingston, NY	2,229	2,207	99.01%	22	0.99%	0	0	2,180	0	27	0	14	0	0	0	0	0	0	0	0.60	1.21	5.04
(1V02) (528QK) Saranac Lake, NY	644	630	97.83%	14	2.17%	0	0	610	0	20	0	7	0	2	0	0	0	0	0	5.12	5.67	4.93
(1V02) (528A6) Bath, NY HCS	53,460	51,482	96.3%	1,978	3.7%	0	110	49,220	12	2,262	8	1,370	27	341	17	109	22	158	24	3.26	6.58	3.66
(1V02) (528A5) Canandaigua, NY	9,025	8,516	94.36%	509	5.64%	0	74	8,027	6	489	1	340	19	95	8	35	22	39	18	2.34	8.05	4.21
(1V02) (528A6) Bath, NY	20,983	20,525	97.82%	458	2.18%	0	11	19,925	4	600	1	286	0	78	0	25	0	69	6	2.64	6.42	3.11
(1V02) (528G4) Elmira, NY	2,323	2,305	99.23%	18	0.77%	0	0	2,244	0	61	0	17	0	0	0	0	0	0	0	2.11	2.52	2.47
(1V02) (528G8) Wellsville, NY	603	589	97.68%	14	2.32%	0	0	565	0	24	0	13	0	0	0	0	0	0	0	2.10	3.86	2.95
(1V02) (528GE) Rochester, NY	1,501	1,413	94.14%	88	5.86%	0	25	1,258	2	155	6	75	8	10	9	3	0	0	0	0.50	4.68	5.58
(1V02) (528QC) Rochester Calkins, NY	18,546	17,693	95.4%	853	4.6%	0	0	16,822	0	871	0	610	0	151	0	46	0	46	0	3.66	6.36	2.97
(1V02) (528QE) Coudersport, PA	112	107	95.54%	5	4.46%	0	0	94	0	13	0	0	0	0	0	0	0	0	0	12.68		
(1V02) (528QF) Wellsboro, PA	367	334	91.01%	33	8.99%	0	0	285	0	49	0	27	0	5	0	0	0	0	0	8.81	4.17	0.00
(1V02) (528) Western New York HCS	75,509	72,181	95.59%	3,328	4.41%	71	55	69,060	7	3,121	5	1,686	16	736	6	360	6	566	15	2.92	6.93	10.96
(1V02) (528) Buffalo, NY	56,905	53,887	94.7%	3,018	5.3%	0	53	51,178	7	2,709	5	1,505	15	691	6	328	6	494	14	3.39	7.32	12.45
(1V02) (528A4) Batavia, NY	7,907	7,779	98.38%	128	1.62%	0	1	7,579	0	200	0	64	1	19	0	18	0	27	0	1.60	2.92	12.79
(1V02) (528GB) Jamestown, NY	1,884	1,862	98.83%	22	1.17%	0	0	1,843	0	19	0	0	0	0	0	0	0	0	0	1.61	2.08	2.53
(1V02) (528GC) Dunkirk, NY	1,759	1,749	99.43%	10	0.57%	0	1	1,729	0	20	0	3	0	0	0	0	0	7	1	1.46	0.00	2.94
(1V02) (528GD) Niagara Falls, NY	1,767	1,731	97.96%	36	2.04%	0	0	1,690	0	41	0	22	0	0	0	0	0	0	0	3.38	11.00	5.38
(1V02) (528GK) Lockport, NY	1,200	1,179	98.25%	21	1.75%	0	0	1,152	0	27	0	17	0	0	0	0	0	2	0	2.99	0.00	4.99
(1V02) (528GQ) Lackawanna, NY	1,785	1,738	97.37%	47	2.63%	0	0	1,703	0	35	0	17	0	0	0	0	0	0	0	4.95	5.20	3.83
(1V02) (528GR) Olean, NY	2,072	2,028	97.88%	44	2.12%	0	0	1,964	0	64	0	0	0	0	0	0	0	0	0	2.36	7.96	9.26

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (528QA) Buffalo Main Street, NY	170	168	98.82%	2	1.18%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	60	60	100%	0	0%	0	0	55	0	0	0	0	0	0	0	0	0	0	0	4.31		
(1V02) (528A7) Syracuse, NY HCS	94,787	88,096	92.94%	6,691	7.06%	0	91	83,343	9	4,753	0	3,149	0	1,525	18	801	23	1,216	41	2.03	12.35	4.60
(1V02) (528A7) Syracuse, NY	50,605	46,274	91.44%	4,331	8.56%	0	91	43,324	9	2,950	0	2,022	0	835	18	586	23	888	41	1.90	12.46	4.76
(1V02) (528G5) Auburn, NY	1,631	1,570	96.26%	61	3.74%	0	0	1,484	0	86	0	57	0	0	0	0	0	0	0	3.34	9.84	6.35
(1V02) (528G9) Tompkins County, NY	2,233	2,189	98.03%	44	1.97%	0	0	2,142	0	47	0	34	0	5	0	3	0	2	0	1.15	5.68	7.66
(1V02) (528GL) Massena, NY	3,039	3,017	99.28%	22	0.72%	0	0	2,949	0	68	0	14	0	6	0	0	0	0	0	2.20	3.16	0.74
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	9,801	9,112	92.97%	689	7.03%	0	0	8,647	0	465	0	291	0	354	0	28	0	16	0	3.15	13.16	4.20
(1V02) (528GN) Binghamton, NY	8,276	8,130	98.24%	146	1.76%	0	0	7,887	0	243	0	95	0	30	0	9	0	12	0	1.41	4.31	4.30
(1V02) (528GO) Watertown, NY	5,458	5,321	97.49%	137	2.51%	0	0	5,174	0	147	0	96	0	26	0	10	0	5	0	1.61	6.90	7.42
(1V02) (528GP) Oswego, NY	2,544	2,512	98.74%	32	1.26%	0	0	2,456	0	56	0	23	0	0	0	0	0	2	0	2.02	2.99	4.84
(1V02) (528MA) Watertown DES	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V02) (528QG) Erie West, NY	4,337	4,091	94.33%	246	5.67%	0	0	3,833	0	258	0	152	0	23	0	17	0	54	0		0.87	4.60
(1V02) (528QH) South Salina, NY	120	119	99.17%	1	0.83%	0	0	116	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QI) Erie East, NY	4,445	3,546	79.78%	899	20.22%	0	0	3,217	0	329	0	302	0	227	0	141	0	229	0		22.35	
(1V02) (528QN) Watertown 2, NY	2,294	2,211	96.38%	83	3.62%	0	0	2,110	0	101	0	62	0	12	0	0	0	0	0		4.08	2.52
(1V02) (526) Bronx, NY HCS	41,214	39,706	96.34%	1,508	3.66%	6	1	37,882	1	1,824	0	926	0	260	0	136	0	186	0	3.05	6.04	1.76
(1V02) (526) Bronx, NY (James J. Peters)	38,781	37,288	96.15%	1,493	3.85%	0	1	35,486	1	1,802	0	912	0	259	0	136	0	186	0	3.52	6.05	1.77
(1V02) (526GA) White Plains, NY	1,317	1,306	99.16%	11	0.84%	0	0	1,290	0	16	0	10	0	0	0	0	0	0	0	1.09	1.96	2.08
(1V02) (526GB) Yonkers, NY	748	745	99.6%	3	0.4%	0	0	744	0	0	0	3	0	0	0	0	0	0	0	1.15	0.88	1.05
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	368	367	99.73%	1	0.27%	0	0	362	0	0	0	0	0	0	0	0	0	0	0	1.22	14.00	
(1V02) (561) New Jersey HCS	99,574	92,872	93.27%	6,702	6.73%	30	199	88,318	66	4,554	51	3,919	16	1,422	28	550	16	811	22	3.12	10.38	3.65
(1V02) (561) East Orange, NJ	38,322	34,332	89.59%	3,990	10.41%	0	2	32,118	1	2,214	1	2,255	0	817	0	357	0	561	0	4.81	12.35	5.23
(1V02) (561A4) Lyons, NJ	18,613	17,392	93.44%	1,221	6.56%	0	196	16,473	64	919	50	741	16	277	28	75	16	128	22	2.03	8.96	3.95
(1V02) (561BZ) Brick, NJ (James J. Howard)	21,098	20,016	94.87%	1,082	5.13%	0	1	19,070	1	946	0	672	0	259	0	72	0	79	0	4.05	8.72	2.08
(1V02) (561GA) Hamilton, NJ	2,030	1,994	98.23%	36	1.77%	0	0	1,930	0	64	0	19	0	0	0	0	0	0	0	3.23	15.38	3.63
(1V02) (561GB) Elizabeth, NJ	843	836	99.17%	7	0.83%	0	0	832	0	0	0	0	0	0	0	0	0	0	0	1.04		0.64
(1V02) (561GD) Hackensack, NJ	7,097	6,999	98.62%	98	1.38%	0	0	6,863	0	136	0	74	0	0	0	5	0	11	0	2.64	2.18	2.20
(1V02) (561GE) Jersey City, NJ	1,136	1,112	97.89%	24	2.11%	0	0	1,086	0	26	0	21	0	0	0	0	0	0	0	0.92	5.20	5.97
(1V02) (561GF) Piscataway, NJ	1,649	1,644	99.7%	5	0.3%	0	0	1,631	0	13	0	5	0	0	0	0	0	0	0	0.61		1.23
(1V02) (561GH) Morristown, NJ	1,409	1,373	97.44%	36	2.56%	0	0	1,340	0	33	0	10	0	0	0	0	0	11	0	2.78	13.33	4.91
(1V02) (561GI) Tinton Falls, NJ	5,342	5,165	96.69%	177	3.31%	0	0	5,005	0	160	0	106	0	33	0	26	0	0	0	3.32	3.47	4.90
(1V02) (561GJ) Paterson, NJ	1,185	1,162	98.06%	23	1.94%	0	0	1,139	0	23	0	12	0	6	0	0	0	0	0	1.10	25.14	5.04
(1V02) (561GK) Sussex, NJ	850	847	99.65%	3	0.35%	0	0	831	0	16	0	0	0	0	0	0	0	0	0	1.11	7.50	2.54
(1V02) (620) Hudson Valley, NY HCS	36,836	35,189	95.53%	1,647	4.47%	1	0	33,157	0	2,032	0	1,102	0	365	0	85	0	95	0	4.57	4.96	3.24
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	6,457	6,197	95.97%	260	4.03%	0	0	5,885	0	312	0	199	0	34	0	16	0	11	0	5.19	4.81	2.80
(1V02) (620A4) Castle Point, NY	16,345	15,239	93.23%	1,106	6.77%	0	0	14,003	0	1,236	0	722	0	271	0	50	0	63	0	6.26	6.01	3.37
(1V02) (620GA) New City, NY	3,346	3,293	98.42%	53	1.58%	0	0	3,196	0	97	0	32	0	15	0	4	0	0	0	2.95	2.52	2.37
(1V02) (620GB) Carmel, NY	1,931	1,894	98.08%	37	1.92%	0	0	1,825	0	69	0	0	0	10	0	0	0	0	0	5.98	2.15	2.42
(1V02) (620GD) Goshen, NY	3,064	3,003	98.01%	61	1.99%	0	0	2,912	0	91	0	37	0	14	0	0	0	0	0	2.83	3.34	7.12
(1V02) (620GE) Port Jervis, NY	2,580	2,551	98.88%	29	1.12%	0	0	2,432	0	119	0	16	0	0	0	0	0	0	0	5.97	2.74	2.34
(1V02) (620GF) Monticello, NY	744	717	96.37%	27	3.63%	0	0	678	0	39	0	23	0	0	0	0	0	0	0	4.31	5.88	4.75
(1V02) (620GG) Poughkeepsie, NY	1,959	1,890	96.48%	69	3.52%	0	0	1,835	0	55	0	48	0	15	0	2	0	4	0	2.16	5.74	0.04
(1V02) (620GH) Eastern Dutchess, NY	400	395	98.75%	5	1.25%	0	0	381	0	14	0	4	0	0	0	0	0	0	0	1.66	4.02	0.33
(1V02) (620MA) IDES West Point	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V02) (630) New York Harbor HCS	60,238	57,519	95.49%	2,719	4.51%	85	9	53,900	1	3,619	1	2,136	0	368	4	99	1	116	2	5.99	5.92	1.78
(1V02) (630) Manhattan, NY	24,763	23,440	94.66%	1,323	5.34%	0	7	21,700	1	1,740	0	991	0	220	3	62	1	50	2	8.61	5.61	2.87
(1V02) (6309AB) St. Albans, NY - CLC	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(1V02) (630A4) Brooklyn, NY	32,023	30,815	96.23%	1,208	3.77%	0	2	29,189	0	1,626	1	981	0	133	1	34	0	60	0	4.54	6.09	0.87
(1V02) (630A5) St. Albans, NY	2,184	2,035	93.18%	149	6.82%	0	0	1,881	0	154	0	131	0	10	0	2	0	0	0	10.94	6.29	0.04
(1V02) (630GA) Harlem, NY	311	311	100%	0	0%	0	0	311	0	0	0	0	0	0	0	0	0	0	0	0.13		0.00
(1V02) (630GB) Staten Island, NY	956	917	95.92%	39	4.08%	0	0	818	0	99	0	33	0	5	0	0	0	0	0	5.13	10.81	2.85

Pending Appointment and Electronic Wait List Summary - National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V04) (642) Philadelphia, PA HCS	102,341	95,395	93.21%	6,946	6.79%	58	2	89,997	2	5,398	0	3,542	0	1,439	0	954	0	1,011	0	4.00	9.51	3.19
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	71,055	65,219	91.79%	5,836	8.21%	0	0	60,745	0	4,474	0	2,968	0	1,217	0	791	0	860	0	4.77	9.54	3.38
(1V04) (642GA) Burlington County, NJ	7,872	7,585	96.35%	287	3.65%	0	1	7,264	1	321	0	183	0	45	0	18	0	41	0	5.16	9.49	2.09
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	11,561	11,173	96.64%	388	3.36%	0	1	10,876	1	297	0	150	0	101	0	78	0	59	0	2.72	9.46	2.58
(1V04) (642GD) Gloucester County, NJ	7,742	7,426	95.92%	316	4.08%	0	0	7,199	0	227	0	144	0	59	0	66	0	47	0	2.63	9.10	2.49
(1V04) (642GF) Camden, NJ	1,803	1,754	97.28%	49	2.72%	0	0	1,707	0	47	0	38	0	0	0	0	0	0	0	3.05	0.00	4.82
(1V04) (642GH) West Philadelphia, PA	943	898	95.23%	45	4.77%	0	0	866	0	32	0	35	0	0	0	0	0	0	0	3.56		6.39
(1V04) (642QA) Chestnut Street, PA	1,365	1,340	98.17%	25	1.83%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	107,044	101,204	94.54%	5,840	5.46%	32	0	94,396	0	6,808	0	3,357	0	1,140	0	667	0	676	0	4.36	8.77	4.93
(1V04) (646) Pittsburgh, PA	61,379	57,523	93.72%	3,856	6.28%	0	0	53,409	0	4,114	0	2,195	0	794	0	467	0	400	0	6.72	8.09	4.09
(1V04) (646A4) Heinz, PA (H. John Heinz III)	16,357	15,208	92.98%	1,149	7.02%	0	0	14,076	0	1,132	0	634	0	205	0	125	0	185	0	3.74	12.33	5.33
(1V04) (646GA) Belmont County, OH	4,580	4,476	97.73%	104	2.27%	0	0	4,271	0	205	0	87	0	8	0	3	0	0	0	2.91	5.72	3.28
(1V04) (646GB) Westmoreland County, PA	8,550	8,286	96.91%	264	3.09%	0	0	7,430	0	856	0	186	0	49	0	20	0	0	0	6.81	9.14	3.36
(1V04) (646GC) Beaver County, PA	5,722	5,635	98.48%	87	1.52%	0	0	5,461	0	174	0	55	0	12	0	7	0	13	0	2.69	4.48	5.26
(1V04) (646GD) Washington County, PA	5,745	5,505	95.82%	240	4.18%	0	0	5,339	0	166	0	106	0	47	0	33	0	54	0	2.32	19.86	13.65
(1V04) (646GE) Fayette County, PA	4,711	4,571	97.03%	140	2.97%	0	0	4,410	0	161	0	94	0	25	0	12	0	0	0	1.86	5.00	12.70
(1V04) (693) Wilkes-Barre, PA HCS	72,731	69,640	95.75%	3,091	4.25%	14	30	66,908	3	2,732	5	2,004	6	616	5	211	3	260	8	1.43	5.68	7.35
(1V04) (693) Wilkes-Barre, PA	49,258	46,548	94.5%	2,710	5.5%	0	1	44,350	1	2,198	0	1,730	0	542	0	192	0	246	0	1.74	6.11	10.64
(1V04) (693B4) Allentown, PA	13,420	13,139	97.91%	281	2.09%	0	9	12,739	0	400	1	210	3	49	3	0	2	10	0	1.55	3.41	3.75
(1V04) (693GA) Sayre, PA	2,881	2,843	98.68%	38	1.32%	0	0	2,792	0	51	0	19	0	0	0	0	0	3	0	0.65	2.30	8.71
(1V04) (693GB) Williamsport, PA	4,328	4,284	98.98%	44	1.02%	0	20	4,235	2	49	4	35	3	0	2	0	1	0	8	0.65	1.17	2.63
(1V04) (693GC) Tobyhanna, PA	570	567	99.47%	3	0.53%	0	0	565	0	0	0	0	0	0	0	0	0	0	0	0.57		4.34
(1V04) (693GF) Columbia County, PA	161	155	96.27%	6	3.73%	0	0	153	0	0	0	0	0	0	0	0	0	0	0	1.62		3.76
(1V04) (693GG) Northampton County, PA	1,196	1,192	99.67%	4	0.33%	0	0	1,182	0	10	0	2	0	0	0	0	0	0	0	0.88	0.00	2.69
(1V04) (693QA) Wayne County, PA	917	912	99.45%	5	0.55%	0	0	892	0	0	0	0	0	0	0	0	0	0	0	1.96		0.00
(1V05) (540) Clarksburg, WV HCS	45,373	43,537	95.95%	1,836	4.05%	8	187	41,415	3	2,122	3	1,074	22	402	10	157	13	203	136	3.52	6.42	5.35
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	38,077	36,380	95.54%	1,697	4.46%	0	187	34,540	3	1,840	3	978	22	382	10	145	13	192	136	3.63	6.42	6.35
(1V05) (540BU) Clarksburg, WV - VADOM	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	579	570	98.45%	9	1.55%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.28		2.85
(1V05) (540GB) Wood County, WV	3,447	3,383	98.14%	64	1.86%	0	0	3,269	0	114	0	38	0	14	0	4	0	8	0	2.67	8.03	4.52
(1V05) (540GC) Braxton County, WV	1,318	1,297	98.41%	21	1.59%	0	0	1,265	0	32	0	0	0	0	0	0	0	0	0	2.53	0.00	1.67
(1V05) (540GD) Monongalia County, WV	1,738	1,704	98.04%	34	1.96%	0	0	1,604	0	100	0	26	0	0	0	0	0	0	0	5.54	1.60	2.39
(1V05) (540HK) Clarksburg, WV - Mobile	210	199	94.76%	11	5.24%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8.66	5.67	
(1V05) (512) Baltimore, MD HCS	70,720	62,858	88.88%	7,862	11.12%	31	31	58,918	7	3,940	4	3,407	2	1,753	0	1,011	0	1,691	18	3.42	13.21	22.65
(1V05) (512) Baltimore, MD	43,871	37,490	85.46%	6,381	14.54%	0	20	34,845	7	2,645	4	2,685	2	1,507	0	841	0	1,348	7	5.57	13.78	31.74
(1V05) (512A5) Perry Point, MD	7,998	7,376	92.22%	622	7.78%	0	0	6,943	0	433	0	267	0	131	0	45	0	179	0	2.32	17.28	6.95
(1V05) (512GA) Cambridge, MD	4,615	4,489	97.27%	126	2.73%	0	0	4,268	0	221	0	77	0	17	0	7	0	25	0	2.10	6.56	4.21
(1V05) (512GC) Glen Burnie, MD	3,717	3,602	96.91%	115	3.09%	0	0	3,487	0	115	0	56	0	14	0	25	0	20	0	2.25	8.18	2.45
(1V05) (512GD) Loch Raven, MD	5,180	4,865	93.92%	315	6.08%	0	11	4,568	0	297	0	220	0	46	0	40	0	9	11	2.35	7.19	6.87
(1V05) (512GE) Pocomoke City, MD	976	949	97.23%	27	2.77%	0	0	832	0	117	0	21	0	0	0	0	0	0	0	2.21	21.07	10.59
(1V05) (512GF) Eastern Baltimore County, MD	1,471	1,432	97.35%	39	2.65%	0	0	1,391	0	41	0	38	0	0	0	0	0	0	0	1.10	1.86	7.72
(1V05) (512GG) Fort Meade, MD	2,183	1,955	89.56%	228	10.44%	0	0	1,890	0	65	0	40	0	32	0	49	0	107	0	2.90	15.46	37.68
(1V05) (512QA) Baltimore West Fayette Street, MD	709	700	98.73%	9	1.27%	0	0	694	0	6	0	0	0	0	0	0	0	0	0		6.02	0.65
(1V05) (613) Martinsburg, WV HCS	61,209	56,509	92.32%	4,700	7.68%	10	46	53,569	16	2,940	20	2,294	7	1,011	3	640	0	755	0	2.36	11.61	10.08
(1V05) (613) Martinsburg, WV	42,618	38,482	90.3%	4,136	9.7%	0	46	36,185	16	2,297	20	1,911	7	931	3	593	0	701	0	2.66	12.55	11.38
(1V05) (613BU) Martinsburg, WV - VADOM	263	259	98.48%	4	1.52%	0	0	254	0	5	0	0	0	0	0	0	0	0	0			0.00
(1V05) (613GA) Cumberland, MD	2,075	2,049	98.75%	26	1.25%	0	0	1,965	0	84	0	19	0	3	0	0	0	0	0	1.51	5.22	3.68
(1V05) (613GB) Hagerstown, MD	3,656	3,578	97.87%	78	2.13%	0	0	3,503	0	75	0	59	0	10	0	0	0	0	0	2.01	4.57	5.64
(1V05) (613GC) Stephens City, VA	4,039	3,972	98.34%	67	1.66%	0	0	3,866	0	106	0	55	0	9	0	2	0	0	0	2.71	10.95	2.19
(1V05) (613GD) Franklin, WV	64	64	100%	0	0%	0	0	62	0	2	0	0	0	0	0	0	0	0	0	0.68	8.67	1.56
(1V05) (613GE) Petersburg, WV	672	663	98.66%	9	1.34%	0	0	658	0	0	0	0	0	0	0	0	0	0	0	0.92	4.20	3.14
(1V05) (613GF) Harrisonburg, VA	2,296	2,179	94.9%	117	5.1%	0	0	2,130	0	49	0	81	0	10	0	14	0	12	0	1.00	12.22	16.78

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V06) (590GB) Virginia Beach, VA	10,760	9,962	92.58%	798	7.42%	0	0	9,471	0	491	0	279	0	262	0	194	0	63	0	2.79	13.97	11.40
(1V06) (590GC) Albemarle, NC	2,552	2,530	99.14%	22	0.86%	0	0	2,498	0	32	0	18	0	0	0	0	0	0	0	1.19	0.00	1.65
(1V06) (590GD) Chesapeake, VA	6,816	6,615	97.05%	201	2.95%	0	0	6,386	0	229	0	139	0	34	0	8	0	20	0	2.25	5.63	7.82
(1V06) (590MA) IDES Portsmouth	119	9	7.56%	110	92.44%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		47.50	
(1V06) (590MB) IDES Langley	168	8	4.76%	160	95.24%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		48.91	
(1V06) (590MC) IDES Fort Eustis	57	29	50.88%	28	49.12%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		36.94	18.67
(1V06) (637) Asheville, NC HCS	93,526	84,121	89.94%	9,405	10.06%	6	42	78,115	10	6,006	9	4,844	7	1,511	5	867	5	2,183	6	3.34	12.50	8.52
(1V06) (637) Asheville, NC (Charles George)	72,411	63,990	88.37%	8,421	11.63%	0	17	58,761	3	5,229	3	4,192	3	1,293	4	816	1	2,120	3	2.68	13.38	9.74
(1V06) (637GA) Franklin, NC	5,184	4,875	94.04%	309	5.96%	0	8	4,729	2	146	5	183	1	97	0	17	0	12	0	3.45	8.55	10.24
(1V06) (637GB) Rutherford County, NC	4,045	3,794	93.79%	251	6.21%	0	17	3,655	5	139	1	170	3	52	1	12	4	17	3	5.85	7.39	4.20
(1V06) (637GC) Hickory, NC	11,886	11,462	96.43%	424	3.57%	0	0	10,970	0	492	0	299	0	69	0	22	0	34	0	4.22	4.67	5.89
(1V06) (652) Richmond, VA HCS	140,653	131,502	93.49%	9,151	6.51%	23	1	124,371	1	7,131	0	4,615	0	2,054	0	1,003	0	1,479	0	4.06	10.00	6.36
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	123,410	114,721	92.96%	8,689	7.04%	0	1	108,291	1	6,430	0	4,305	0	1,966	0	965	0	1,453	0	4.36	10.10	7.87
(1V06) (652GA) Fredericksburg, VA	5,018	4,908	97.81%	110	2.19%	0	0	4,638	0	270	0	72	0	26	0	9	0	0	0	3.74	9.60	2.58
(1V06) (652GB) Fredericksburg 2, VA	4,510	4,375	97.01%	135	2.99%	0	0	4,163	0	212	0	95	0	20	0	13	0	7	0	3.86	8.51	2.84
(1V06) (652GE) Charlottesville, VA	5,554	5,402	97.26%	152	2.74%	0	0	5,246	0	156	0	102	0	32	0	10	0	8	0	2.42	6.49	2.58
(1V06) (652GF) Emporia, VA	2,161	2,096	96.99%	65	3.01%	0	0	2,033	0	63	0	41	0	0	0	0	0	8	0	2.56	3.08	9.14
(1V06) (658) Salem, VA HCS	81,210	76,979	94.79%	4,231	5.21%	27	231	73,193	26	3,786	29	2,225	25	926	9	595	15	485	127	3.30	8.81	2.81
(1V06) (658) Salem, VA	62,120	58,119	93.56%	4,001	6.44%	0	206	54,675	19	3,444	14	2,076	23	895	9	570	15	460	126	4.38	8.84	2.76
(1V06) (658BU) Salem, VA - VADOM	9	9	100%	0	0%	0	0	9	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	861	857	99.54%	4	0.46%	0	0	844	0	0	0	0	0	0	0	0	0	0	0	1.93	5.00	0.93
(1V06) (658GB) Danville, VA	6,044	5,888	97.42%	156	2.58%	0	0	5,697	0	191	0	102	0	24	0	10	0	20	0	3.33	4.73	5.14
(1V06) (658GC) Lynchburg, VA	5,451	5,416	99.36%	35	0.64%	0	16	5,355	4	61	10	19	1	6	0	0	0	0	1	1.79	10.42	2.20
(1V06) (658GD) Staunton, VA	2,606	2,592	99.46%	14	0.54%	0	3	2,565	0	27	2	9	1	0	0	0	0	0	0	1.95	1.72	0.54
(1V06) (658GE) Wytheville, VA	4,119	4,098	99.49%	21	0.51%	0	6	4,048	3	50	3	16	0	0	0	0	0	0	0	1.36	1.90	2.28
(1V06) (659) Salisbury, NC HCS	206,350	186,273	90.27%	20,077	9.73%	59	1	175,909	0	10,364	1	8,405	0	4,832	0	3,142	0	3,698	0	4.85	12.98	10.04
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	61,124	56,466	92.38%	4,658	7.62%	0	0	53,444	0	3,022	0	2,292	0	1,062	0	518	0	786	0	3.21	9.37	9.44
(1V06) (659BY) Kernersville, NC	68,107	60,171	88.35%	7,936	11.65%	0	1	57,067	0	3,104	1	2,782	0	1,830	0	1,542	0	1,782	0	5.83	16.64	14.13
(1V06) (659BZ) South Charlotte, NC	67,049	60,443	90.15%	6,606	9.85%	0	0	57,017	0	3,426	0	2,792	0	1,708	0	1,021	0	1,085	0	5.31	13.87	5.85
(1V06) (659GA) North Charlotte, NC	10,070	9,193	91.29%	877	8.71%	0	0	8,381	0	812	0	539	0	232	0	61	0	45	0	3.88	5.93	7.69
(2V07) (508) Atlanta, GA HCS	218,771	203,675	93.1%	15,096	6.9%	43	1	192,049	1	11,626	0	8,723	0	3,577	0	1,154	0	1,642	0	2.22	12.20	4.30
(2V07) (508) Atlanta, GA	87,934	80,948	92.06%	6,986	7.94%	0	0	74,397	0	6,551	0	4,407	0	1,684	0	398	0	497	0	3.86	8.92	4.51
(2V07) (508GA) Fort McPherson, GA	19,861	18,214	91.71%	1,647	8.29%	0	0	17,433	0	781	0	917	0	379	0	217	0	134	0	2.02	21.93	8.99
(2V07) (508GE) Oakwood, GA	11,390	11,150	97.89%	240	2.11%	0	0	10,889	0	261	0	143	0	85	0	6	0	6	0	1.16	7.22	1.61
(2V07) (508GF) Austell, GA	3,954	3,944	99.75%	10	0.25%	0	0	3,881	0	63	0	6	0	0	0	0	0	0	0	1.32	4.08	6.75
(2V07) (508GG) Stockbridge, GA	9,360	9,313	99.5%	47	0.5%	0	0	9,145	0	168	0	39	0	0	0	0	0	0	0	1.70	5.12	1.51
(2V07) (508GH) Lawrenceville, GA	10,906	10,766	98.72%	140	1.28%	0	0	10,445	0	321	0	111	0	23	0	0	0	2	0	1.54	4.84	2.71
(2V07) (508GI) Newnan, GA	7,193	7,149	99.39%	44	0.61%	0	0	7,016	0	133	0	34	0	4	0	0	0	5	0	1.45	7.31	3.42
(2V07) (508GJ) Blairsville, GA	3,873	3,796	98.01%	77	1.99%	0	1	3,694	1	102	0	26	0	0	0	10	0	22	0	1.72	7.01	2.45
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	8,980	8,301	92.44%	679	7.56%	0	0	7,973	0	328	0	366	0	132	0	93	0	88	0	1.66	16.28	1.55
(2V07) (508GL) Rome, GA	3,066	3,034	98.96%	32	1.04%	0	0	2,979	0	55	0	24	0	4	0	0	0	0	0	1.28	11.06	1.27
(2V07) (508GN) Covington, GA	19	19	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.32
(2V07) (508GO) Northeast Cobb County, GA	3,935	3,820	97.08%	115	2.92%	0	0	3,700	0	120	0	70	0	33	0	6	0	0	0	3.35	4.34	2.25
(2V07) (508GP) South Cobb County, GA	1,167	1,110	95.12%	57	4.88%	0	0	1,034	0	0	0	0	0	0	0	0	0	0	0			4.55
(2V07) (508QB) East Point, GA	449	430	95.77%	19	4.23%	0	0	422	0	8	0	0	0	9	0	0	0	0	0		24.47	2.19
(2V07) (508QC) Henderson Mill, GA	1,843	1,834	99.51%	9	0.49%	0	0	1,805	0	0	0	0	0	0	0	0	0	0	0			1.65
(2V07) (508QD) Fulton County, GA	145	140	96.55%	5	3.45%	0	0	117	0	23	0	0	0	3	0	0	0	0	0		10.03	9.46
(2V07) (508QE) Gwinnett County, GA	4,493	4,453	99.11%	40	0.89%	0	0	4,354	0	99	0	36	0	0	0	0	0	0	0	1.29		2.90
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	40,187	35,238	87.69%	4,949	12.31%	0	0	32,730	0	2,508	0	2,472	0	1,189	0	414	0	874	0	3.20	22.47	6.20
(2V07) (508QI) North DeKalb County, GA	16	16	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.27	
(2V07) (509) Augusta, GA HCS	79,365	73,849	93.05%	5,516	6.95%	9	6	70,532	2	3,317	3	2,524	1	1,293	0	710	0	989	0	3.43	11.66	8.40

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(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	29,097	25,729	88.42%	3,368	11.58%	0	0	24,179	0	1,550	0	1,248	0	889	0	523	0	708	0		12.86	2.09
(2V07) (509A0) Augusta Uptown, GA	39,453	37,698	95.55%	1,755	4.45%	0	6	36,207	2	1,491	3	1,003	1	342	0	151	0	259	0	3.19	8.07	9.19
(2V07) (509GA) Athens, GA	5,453	5,158	94.59%	295	5.41%	0	0	5,037	0	121	0	220	0	36	0	25	0	14	0	3.87	8.25	5.20
(2V07) (509GB) Aiken, SC	3,879	3,801	97.99%	78	2.01%	0	0	3,731	0	70	0	35	0	25	0	0	0	0	0	3.73	1.19	7.31
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	1,483	1,463	98.65%	20	1.35%	0	0	1,378	0	85	0	18	0	0	0	0	0	0	0	5.43	1.00	0.18
(2V07) (521) Birmingham, AL HCS	122,305	116,504	95.26%	5,801	4.74%	16	12	111,558	6	4,946	2	3,110	3	1,678	1	495	0	518	0	2.41	8.26	1.94
(2V07) (521) Birmingham, AL	50,415	46,954	93.13%	3,461	6.87%	0	10	44,464	4	2,490	2	1,830	3	948	1	335	0	348	0	4.50	8.16	1.97
(2V07) (521GA) Huntsville, AL	20,034	19,047	95.07%	987	4.93%	0	0	18,186	0	861	0	500	0	401	0	61	0	25	0	2.52	12.64	2.81
(2V07) (521GC) Florence, AL	4,780	4,759	99.56%	21	0.44%	0	0	4,582	0	177	0	16	0	0	0	0	0	0	0	5.55	0.33	0.64
(2V07) (521GD) Rainbow City, AL	3,677	3,668	99.76%	9	0.24%	0	0	3,581	0	87	0	0	0	0	0	0	0	0	0	2.63	2.07	1.62
(2V07) (521GE) Oxford, AL	5,548	5,513	99.37%	35	0.63%	0	0	5,433	0	80	0	21	0	0	0	0	0	0	0	1.00	0.73	1.88
(2V07) (521GF) Jasper, AL	2,097	2,082	99.28%	15	0.72%	0	0	2,064	0	18	0	14	0	0	0	0	0	0	0	1.02	0.91	0.46
(2V07) (521GG) Bessemer, AL	3,698	3,627	98.08%	71	1.92%	0	0	3,557	0	70	0	57	0	0	0	0	0	6	0	2.16	2.76	2.02
(2V07) (521GH) Childersburg, AL	2,832	2,825	99.75%	7	0.25%	0	0	2,803	0	22	0	0	0	0	0	0	0	0	0	0.80	2.21	0.80
(2V07) (521GI) Guntersville, AL	4,495	4,475	99.56%	20	0.44%	0	2	4,357	2	118	0	18	0	0	0	0	0	0	0	1.64	7.29	1.79
(2V07) (521GJ) Birmingham 7th Avenue South, AL	15,479	14,581	94.2%	898	5.8%	0	0	13,939	0	642	0	506	0	221	0	71	0	100	0	2.13	15.24	1.53
(2V07) (521QA) Callahan, AL	9,250	8,973	97.01%	277	2.99%	0	0	8,592	0	381	0	133	0	87	0	23	0	34	0		5.24	
(2V07) (534) Charleston, SC HCS	123,989	122,048	98.43%	1,941	1.57%	69	22	118,105	6	3,943	3	1,409	3	401	2	88	3	43	5	1.14	4.03	1.13
(2V07) (534) Charleston, SC (Ralph H. Johnson)	59,464	58,038	97.6%	1,426	2.4%	0	16	55,836	3	2,202	1	1,056	3	286	1	58	3	26	5	1.38	3.82	0.78
(2V07) (534BY) Savannah, GA	20,832	20,695	99.34%	137	0.66%	0	0	20,417	0	278	0	85	0	41	0	0	0	0	0	1.35	1.95	1.47
(2V07) (534GB) Myrtle Beach, SC	4,996	4,980	99.68%	16	0.32%	0	0	4,910	0	70	0	15	0	0	0	0	0	0	0	0.71	8.42	1.17
(2V07) (534GC) Beaufort, SC	5,386	5,372	99.74%	14	0.26%	0	1	5,306	0	66	1	14	0	0	0	0	0	0	0	0.85	8.16	1.05
(2V07) (534GD) Goose Creek, SC	12,786	12,642	98.87%	144	1.13%	0	3	12,244	1	398	1	79	0	49	1	15	0	0	0	1.13	6.00	1.66
(2V07) (534GE) Hinesville, GA	8,879	8,847	99.64%	32	0.36%	0	1	8,786	1	61	0	27	0	4	0	0	0	0	0	1.11	1.18	0.97
(2V07) (534GF) Trident 1, SC	2,149	2,147	99.91%	2	0.09%	0	0	2,129	0	18	0	2	0	0	0	0	0	0	0	0.62	7.87	0.41
(2V07) (534QA) Market Commons, SC	8,117	7,947	97.91%	170	2.09%	0	1	7,112	1	835	0	131	0	20	0	5	0	14	0	1.89	7.58	1.58
(2V07) (534QB) Trident 2, SC	1,299	1,299	100%	0	0%	0	0	1,285	0	14	0	0	0	0	0	0	0	0	0		0.33	1.14
(2V07) (534QC) Charleston City Hall Lane, SC	81	81	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.33
(2V07) (544) Columbia, SC HCS	162,490	152,182	93.66%	10,308	6.34%	20	3	144,721	1	7,461	0	5,159	0	1,607	0	805	0	2,737	2	1.98	16.09	4.21
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	97,662	90,132	92.29%	7,530	7.71%	0	3	84,421	1	5,711	0	4,119	0	1,210	0	644	0	1,557	2	2.38	14.46	4.12
(2V07) (544BZ) Greenville, SC	22,340	20,742	92.85%	1,598	7.15%	0	0	20,122	0	620	0	383	0	112	0	74	0	1,029	0	1.40	30.81	4.28
(2V07) (544GB) Florence, SC	8,164	8,072	98.87%	92	1.13%	0	0	7,950	0	122	0	71	0	12	0	0	0	0	0	1.11	11.09	2.56
(2V07) (544GC) Rock Hill, SC	9,870	9,764	98.93%	106	1.07%	0	0	9,399	0	365	0	73	0	17	0	0	0	0	0	3.28	7.02	2.63
(2V07) (544GD) Anderson, SC	8,619	8,016	93%	603	7%	0	0	7,724	0	292	0	311	0	173	0	57	0	62	0	1.36	11.64	8.19
(2V07) (544GE) Orangeburg, SC	3,646	3,611	99.04%	35	0.96%	0	0	3,546	0	65	0	0	0	0	0	0	0	0	0	1.41		3.65
(2V07) (544GF) Sumter, SC	4,921	4,796	97.46%	125	2.54%	0	0	4,672	0	124	0	79	0	36	0	7	0	0	0	1.70		6.11
(2V07) (544GG) Spartanburg, SC	6,257	6,195	99.01%	62	0.99%	0	0	6,066	0	129	0	48	0	0	0	0	0	0	0	1.58	1.11	3.27
(2V07) (544HK) Columbia, SC - Mobile	1,011	854	84.47%	157	15.53%	0	0	821	0	33	0	52	0	28	0	6	0	71	0		10.62	
(2V07) (557) Dublin, GA HCS	69,740	65,054	93.28%	4,686	6.72%	30	0	62,186	0	2,868	0	2,120	0	1,156	0	664	0	746	0	2.46	15.04	7.42
(2V07) (557) Dublin, GA (Carl Vinson)	35,099	31,977	91.11%	3,122	8.89%	0	0	30,151	0	1,826	0	1,246	0	837	0	505	0	534	0	2.07	17.33	6.56
(2V07) (557GA) Macon, GA	13,374	12,405	92.75%	969	7.25%	0	0	11,913	0	492	0	528	0	197	0	120	0	124	0	2.79	11.24	12.05
(2V07) (557GB) Albany, GA	6,413	6,105	95.2%	308	4.8%	0	0	5,870	0	235	0	202	0	61	0	10	0	35	0	2.09	6.36	10.26
(2V07) (557GC) Milledgeville, GA	1,409	1,398	99.22%	11	0.78%	0	0	1,383	0	15	0	4	0	0	0	0	0	0	0	0.87	16.75	2.65
(2V07) (557GE) Brunswick, GA	4,350	4,259	97.91%	91	2.09%	0	0	4,114	0	145	0	63	0	16	0	2	0	0	0	3.62	3.52	2.68
(2V07) (557GF) Tifton, GA	4,145	4,123	99.47%	22	0.53%	0	0	4,061	0	62	0	17	0	0	0	0	0	0	0	0.94	2.25	1.59
(2V07) (557HA) Perry, GA	4,950	4,787	96.71%	163	3.29%	0	0	4,694	0	93	0	60	0	40	0	24	0	39	0	4.10	7.80	8.94
(2V07) (619) Central Alabama HCS	74,677	69,790	93.46%	4,887	6.54%	11	1	66,400	1	3,390	0	2,790	0	1,031	0	563	0	503	0	4.08	8.98	7.36
(2V07) (619) Montgomery, AL (Central Alabama)	11,242	9,909	88.14%	1,333	11.86%	0	0	9,142	0	767	0	734	0	289	0	211	0	99	0		8.47	10.97
(2V07) (619A4) Tuskegee, AL (Central Alabama)	15,527	14,323	92.25%	1,204	7.75%	0	0	13,469	0	854	0	742	0	225	0	111	0	126	0	4.14	10.19	6.50
(2V07) (619GA) Columbus, GA	9,646	9,221	95.59%	425	4.41%	0	0	9,025	0	196	0	263	0	84	0	37	0	41	0	3.56	5.01	4.93
(2V07) (619GB) Dothan 1, AL	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(2V07) (619GD) Wiregrass, AL	6,652	6,017	90.45%	635	9.55%	0	0	5,626	0	391	0	355	0	161	0	59	0	60	0	7.96	9.71	7.76

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (619GE) Monroe County, AL	966	939	97.2%	27	2.8%	0	0	906	0	33	0	0	0	0	0	0	0	0	0	1.57		7.71
(2V07) (619GF) Central Alabama Montgomery, AL	15,734	15,026	95.5%	708	4.5%	0	1	14,275	1	751	0	368	0	187	0	103	0	50	0	4.72	6.61	1.77
(2V07) (619QA) Dothan 2, AL	4,642	4,418	95.17%	224	4.83%	0	0	4,222	0	196	0	161	0	45	0	12	0	0	0	2.30		7.73
(2V07) (619QB) Fort Benning, GA	10,267	9,936	96.78%	331	3.22%	0	0	9,734	0	202	0	149	0	31	0	30	0	121	0	2.52	15.37	5.54
(2V07) (679) Tuscaloosa, AL HCS	20,715	18,864	91.06%	1,851	8.94%	26	4	16,837	4	2,027	0	1,202	0	382	0	125	0	142	0	5.54	13.91	8.75
(2V07) (679) Tuscaloosa, AL	20,335	18,484	90.9%	1,851	9.1%	0	4	16,463	4	2,021	0	1,202	0	382	0	125	0	142	0	5.74	13.91	8.81
(2V07) (679GA) Selma, AL	98	98	100%	0	0%	0	0	96	0	0	0	0	0	0	0	0	0	0	0	0.06		3.14
(2V07) (679HK) Tuscaloosa, AL - Mobile	282	282	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.24		
(2V08) (516) Bay Pines, FL HCS	206,079	194,389	94.33%	11,690	5.67%	50	0	185,406	0	8,983	0	7,110	0	2,213	0	1,044	0	1,323	0	2.74	9.44	8.63
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	94,689	88,487	93.45%	6,202	6.55%	0	0	83,896	0	4,591	0	3,703	0	1,184	0	681	0	634	0	2.70	8.49	8.11
(2V08) (516BZ) Lee County, FL	51,006	48,287	94.67%	2,719	5.33%	0	0	46,130	0	2,157	0	1,688	0	429	0	156	0	446	0	2.11	10.45	9.13
(2V08) (516GA) Sarasota, FL	10,928	10,555	96.59%	373	3.41%	0	0	10,064	0	491	0	295	0	54	0	0	0	0	0	3.74	2.78	7.41
(2V08) (516GB) St. Petersburg, FL	2,712	2,621	96.64%	91	3.36%	0	0	2,535	0	86	0	87	0	0	0	0	0	0	0	2.69	1.19	5.26
(2V08) (516GC) Palm Harbor, FL	7,447	7,294	97.95%	153	2.05%	0	0	6,995	0	299	0	104	0	34	0	13	0	0	0	2.56	4.09	9.89
(2V08) (516GD) Bradenton, FL	15,442	14,011	90.73%	1,431	9.27%	0	0	13,402	0	609	0	779	0	408	0	132	0	112	0	5.27	11.86	14.27
(2V08) (516GE) Port Charlotte, FL	10,818	10,325	95.44%	493	4.56%	0	0	9,901	0	424	0	270	0	67	0	38	0	118	0	2.21	18.30	8.63
(2V08) (516GF) Naples, FL	8,144	7,967	97.83%	177	2.17%	0	0	7,720	0	247	0	138	0	30	0	7	0	2	0	1.89	3.67	6.55
(2V08) (516GH) Sebring, FL	4,893	4,842	98.96%	51	1.04%	0	0	4,763	0	79	0	46	0	5	0	0	0	0	0	1.26	6.22	2.48
(2V08) (546) Miami, FL HCS	113,071	102,167	90.36%	10,904	9.64%	15	57	96,328	0	5,839	0	5,065	16	2,524	23	1,637	0	1,678	18	4.63	13.71	3.77
(2V08) (546) Miami, FL (Bruce W. Carter)	59,851	52,592	87.87%	7,259	12.13%	0	57	49,158	0	3,434	0	3,162	16	1,547	23	1,278	0	1,272	18	5.68	14.91	2.55
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	36,765	33,646	91.52%	3,119	8.48%	0	0	31,818	0	1,828	0	1,581	0	877	0	302	0	359	0	4.59	12.13	3.85
(2V08) (546GA) Miami Flagler, FL	68	67	98.53%	1	1.47%	0	0	67	0	0	0	0	0	0	0	0	0	0	0	0.93		
(2V08) (546GB) Key West, FL	1,966	1,937	98.52%	29	1.48%	0	0	1,901	0	36	0	19	0	0	0	3	0	0	0	0.97	5.10	3.33
(2V08) (546GC) Homestead, FL	5,271	4,987	94.61%	284	5.39%	0	0	4,696	0	291	0	155	0	54	0	36	0	39	0	7.14	7.42	7.54
(2V08) (546GD) Pembroke Pines, FL	2,781	2,737	98.42%	44	1.58%	0	0	2,668	0	69	0	36	0	0	0	0	0	0	0	2.44	4.61	3.81
(2V08) (546GE) Key Largo, FL	861	827	96.05%	34	3.95%	0	0	794	0	33	0	21	0	7	0	4	0	2	0	3.19	7.14	13.71
(2V08) (546GF) Hollywood, FL	3,476	3,362	96.72%	114	3.28%	0	0	3,241	0	121	0	72	0	28	0	11	0	0	0	3.10	1.66	5.50
(2V08) (546GH) Deerfield Beach, FL	2,032	2,012	99.02%	20	0.98%	0	0	1,985	0	27	0	18	0	0	0	0	0	0	0	1.27	4.30	1.67
(2V08) (548) West Palm Beach, FL HCS	123,262	118,096	95.81%	5,166	4.19%	11	24	112,600	3	5,496	0	3,543	8	1,046	10	312	0	265	3	2.26	6.59	5.72
(2V08) (548) West Palm Beach, FL	93,058	88,173	94.75%	4,885	5.25%	0	24	83,069	3	5,104	0	3,352	8	1,001	10	294	0	238	3	2.34	6.66	6.65
(2V08) (548GA) Fort Pierce, FL	5,706	5,638	98.81%	68	1.19%	0	0	5,595	0	43	0	51	0	12	0	0	0	0	0	2.74	6.95	1.02
(2V08) (548GB) Delray Beach, FL	6,412	6,310	98.41%	102	1.59%	0	0	6,177	0	133	0	75	0	0	0	0	0	0	0	4.44	5.01	3.39
(2V08) (548GC) Stuart, FL	6,700	6,686	99.79%	14	0.21%	0	0	6,678	0	0	0	0	0	0	0	0	0	0	0	1.09	0.25	0.10
(2V08) (548GD) Boca Raton, FL	3,766	3,747	99.5%	19	0.5%	0	0	3,710	0	37	0	16	0	0	0	0	0	0	0	0.97	3.09	1.98
(2V08) (548GE) Vero Beach, FL	4,208	4,185	99.45%	23	0.55%	0	0	4,107	0	78	0	0	0	6	0	0	0	0	0	1.57	0.64	2.99
(2V08) (548GF) Okeechobee, FL	2,087	2,078	99.57%	9	0.43%	0	0	2,036	0	42	0	8	0	0	0	0	0	0	0	1.05	9.56	4.71
(2V08) (548QA) Port Saint Lucie, FL	1,325	1,279	96.53%	46	3.47%	0	0	1,228	0	51	0	27	0	13	0	0	0	0	0		5.16	4.06
(2V08) (573) Gainesville, FL HCS	268,281	249,872	93.14%	18,409	6.86%	14	66	237,513	8	12,359	4	8,566	8	4,364	5	2,154	4	3,325	37	3.00	11.55	8.44
(2V08) (573) Gainesville, FL (Malcom Randall)	59,583	54,897	92.14%	4,686	7.86%	0	64	51,841	6	3,056	4	2,645	8	1,097	5	504	4	440	37	2.87	8.77	3.37
(2V08) (573A4) Lake City, FL	17,385	15,998	92.02%	1,387	7.98%	0	0	14,952	0	1,046	0	730	0	273	0	171	0	213	0	4.52	14.06	0.89
(2V08) (573BY) Jacksonville 1, FL	43,280	38,020	87.85%	5,260	12.15%	0	1	35,551	1	2,469	0	1,754	0	1,361	0	643	0	1,502	0	3.88	19.09	13.89
(2V08) (573GA) Valdosta, GA	5,032	4,869	96.76%	163	3.24%	0	0	4,636	0	233	0	132	0	22	0	6	0	0	0	2.78	16.29	7.46
(2V08) (573GD) Ocala, FL	10,110	9,684	95.79%	426	4.21%	0	0	9,326	0	358	0	194	0	135	0	66	0	31	0	2.22	12.26	15.58
(2V08) (573GE) Saint Augustine, FL	9,689	9,347	96.47%	342	3.53%	0	0	8,760	0	587	0	191	0	64	0	61	0	26	0	3.81	6.61	10.23
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	27,835	26,578	95.48%	1,257	4.52%	0	0	25,388	0	1,190	0	663	0	177	0	108	0	309	0	4.22	4.69	0.79
(2V08) (573GG) Lecanto, FL	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		13.50	
(2V08) (573GI) The Villages, FL	30,952	29,330	94.76%	1,622	5.24%	0	0	28,140	0	1,190	0	704	0	505	0	283	0	130	0	3.19	9.88	4.31
(2V08) (573GJ) St. Marys, GA	3,869	3,741	96.69%	128	3.31%	0	0	3,637	0	104	0	52	0	32	0	0	0	0	0	2.09	9.06	15.33
(2V08) (573GK) Marianna, FL	3,028	3,012	99.47%	16	0.53%	0	0	2,925	0	87	0	16	0	0	0	0	0	0	0	1.81	5.76	3.30
(2V08) (573GL) Palatka, FL	3,376	3,330	98.64%	46	1.36%	0	0	3,247	0	83	0	34	0	10	0	0	0	0	0	2.08	3.82	7.38
(2V08) (573GM) Waycross, GA	3,279	3,236	98.69%	43	1.31%	0	0	3,156	0	80	0	15	0	9	0	4	0	15	0	2.67	52.59	2.41
(2V08) (573GN) Perry, FL	624	623	99.84%	1	0.16%	0	0	620	0	0	0	0	0	0	0	0	0	0	0	1.20	15.20	0.78

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(2V08) (573QA) Gainesville 1-16th Street, FL	84	84	100%	0	0%	0	0	84	0	0	0	0	0	0	0	0	0	0	0			0.39
(2V08) (573QB) Gainesville 2-98th Street, FL	1,153	1,090	94.54%	63	5.46%	0	0	1,026	0	64	0	41	0	13	0	0	0	0	0		5.89	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,710	1,139	66.61%	571	33.39%	0	1	878	1	261	0	94	0	22	0	27	0	428	0		72.54	7.22
(2V08) (573QD) Gainesville 4-64th Street (O), FL	7,101	6,918	97.42%	183	2.58%	0	0	6,652	0	266	0	132	0	20	0	12	0	19	0		3.46	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	4,781	4,526	94.67%	255	5.33%	0	0	4,315	0	211	0	167	0	54	0	20	0	14	0		5.21	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	31	25	80.65%	6	19.35%	0	0	16	0	9	0	0	0	0	0	0	0	0	0			
(2V08) (573QG) Jacksonville Southpoint, FL	13,992	12,967	92.67%	1,025	7.33%	0	0	12,351	0	616	0	427	0	349	0	149	0	100	0	2.10	14.42	21.48
(2V08) (573QH) Ocala West, FL	5,185	4,722	91.07%	463	8.93%	0	0	4,649	0	73	0	358	0	81	0	16	0	8	0		5.83	
(2V08) (573QJ) Jacksonville 2, FL	11,753	11,293	96.09%	460	3.91%	0	0	11,032	0	261	0	206	0	139	0	38	0	0	0	1.45	6.78	14.90
(2V08) (573QK) Lake City Commerce Drive, FL	4,447	4,441	99.87%	6	0.13%	0	0	4,330	0	111	0	0	0	0	0	0	0	0	0	3.45	1.40	
(2V08) (672) San Juan, PR HCS	160,001	146,786	91.74%	13,215	8.26%	8	257	136,259	24	10,527	33	6,923	32	2,755	71	1,490	23	2,047	74	6.24	11.29	6.75
(2V08) (672) San Juan, PR	108,626	98,373	90.56%	10,253	9.44%	0	176	90,876	14	7,497	16	5,167	24	2,088	60	1,212	15	1,786	47	7.48	11.53	6.25
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	18,940	18,561	98%	379	2%	0	65	17,855	5	706	9	257	5	79	11	25	8	18	27	2.66	5.07	2.14
(2V08) (672BZ) Mayaguez, PR	18,769	16,540	88.12%	2,229	11.88%	0	16	14,993	5	1,547	8	1,288	3	550	0	184	0	207	0	8.99	14.38	14.43
(2V08) (672GA) Saint Croix, VI	723	716	99.03%	7	0.97%	0	0	711	0	5	0	2	0	0	0	3	0	0	0	1.70	16.93	1.28
(2V08) (672GB) Saint Thomas, VI	881	838	95.12%	43	4.88%	0	0	807	0	31	0	8	0	4	0	25	0	6	0	2.68	58.62	9.23
(2V08) (672GC) Arecibo, PR	5,355	5,199	97.09%	156	2.91%	0	0	4,902	0	297	0	109	0	19	0	13	0	0	0	3.89	12.82	6.25
(2V08) (672GD) Ceiba, PR	3,589	3,474	96.8%	115	3.2%	0	0	3,242	0	232	0	67	0	10	0	26	0	12	0	5.37	19.96	0.68
(2V08) (672GE) Guayama, PR	2,281	2,256	98.9%	25	1.1%	0	0	2,109	0	147	0	20	0	0	0	0	0	0	0	2.26	6.92	5.75
(2V08) (672QA) Comerio, PR	441	435	98.64%	6	1.36%	0	0	429	0	6	0	3	0	0	0	0	0	0	0	1.93	50.79	
(2V08) (672QB) Utuado, PR	252	252	100%	0	0%	0	0	195	0	57	0	0	0	0	0	0	0	0	0	7.97	5.60	
(2V08) (672QC) Vieques, PR	144	142	98.61%	2	1.39%	0	0	140	0	0	0	0	0	0	0	0	0	0	0	2.27	0.00	28.00
(2V08) (673) Tampa, FL HCS	216,867	207,919	95.87%	8,948	4.13%	40	16	197,195	4	10,724	7	5,423	4	1,867	0	942	0	716	1	2.40	7.76	3.69
(2V08) (673) Tampa, FL (James A. Haley)	60,129	56,800	94.46%	3,329	5.54%	0	14	53,328	2	3,472	7	2,396	4	608	0	212	0	113	1	1.72	6.56	1.23
(2V08) (673BV) Tampa, FL - VADOM	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	19,242	18,769	97.54%	473	2.46%	0	0	18,000	0	769	0	305	0	136	0	28	0	4	0	3.34	4.36	4.46
(2V08) (673GB) Lakeland, FL	13,773	13,613	98.84%	160	1.16%	0	0	13,347	0	266	0	92	0	54	0	12	0	0	0	1.95	3.50	1.00
(2V08) (673GC) Brooksville, FL	9,077	8,979	98.92%	98	1.08%	0	0	8,676	0	303	0	81	0	0	0	0	0	3	0	1.62	3.77	4.03
(2V08) (673GF) Zephyrhills, FL	3,460	3,393	98.06%	67	1.94%	0	0	3,307	0	86	0	39	0	11	0	0	0	0	0	3.28	5.21	
(2V08) (673GG) South Hillsborough, FL	10,107	9,470	93.7%	637	6.3%	0	0	8,815	0	655	0	485	0	108	0	35	0	9	0	4.43	10.29	6.61
(2V08) (673GH) Lecanto, FL	7,895	7,860	99.56%	35	0.44%	0	0	7,754	0	106	0	29	0	3	0	0	0	0	0	0.81	5.80	1.93
(2V08) (673QA) Forty Sixth Street North, FL	669	666	99.55%	3	0.45%	0	1	536	1	130	0	3	0	0	0	0	0	0	0		7.03	8.76
(2V08) (673QB) Forty Sixth Street South, FL	33,453	31,838	95.17%	1,615	4.83%	0	1	29,282	1	2,556	0	670	0	404	0	244	0	297	0		9.82	2.73
(2V08) (673QC) West Lakeland, FL	5,182	4,718	91.05%	464	8.95%	0	0	4,392	0	326	0	357	0	59	0	43	0	0	0		4.86	6.95
(2V08) (673QD) Deer Park, FL	2,093	1,802	86.1%	291	13.9%	0	0	1,570	0	232	0	190	0	61	0	22	0	0	0		12.49	
(2V08) (673QE) Highway Nineteen, FL	3,467	3,407	98.27%	60	1.73%	0	0	3,300	0	107	0	36	0	0	0	14	0	0	0		3.10	
(2V08) (673QF) Winners Circle, FL	13	13	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	1,290	1,274	98.76%	16	1.24%	0	0	1,233	0	0	0	0	0	0	0	0	0	0	0			2.39
(2V08) (673QH) Bruce B. Downs Boulevard, FL	9,359	9,232	98.64%	127	1.36%	0	0	8,865	0	367	0	74	0	15	0	0	0	0	0		3.59	
(2V08) (673QI) Medical View Lane, FL	665	658	98.95%	7	1.05%	0	0	638	0	20	0	7	0	0	0	0	0	0	0	0.00	3.26	1.89
(2V08) (673QJ) Hidden River, FL	36,989	35,423	95.77%	1,566	4.23%	0	0	34,135	0	1,288	0	645	0	390	0	303	0	228	0	2.35	15.77	1.66
(2V08) (675) Orlando, FL HCS	246,934	230,795	93.46%	16,139	6.54%	51	89	217,342	21	13,453	0	10,236	29	3,364	6	1,447	12	1,092	21	2.45	9.54	5.96
(2V08) (675) Orlando, FL	105,415	94,821	89.95%	10,594	10.05%	0	89	87,947	21	6,874	0	6,248	29	2,462	6	1,102	12	782	21	3.86	10.23	8.93
(2V08) (675GA) Viera, FL	49,858	47,895	96.06%	1,963	3.94%	0	0	45,203	0	2,692	0	1,341	0	352	0	126	0	144	0	1.73	8.54	5.01
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	30,157	29,112	96.53%	1,045	3.47%	0	0	27,947	0	1,165	0	715	0	158	0	97	0	75	0	2.84	6.00	1.74
(2V08) (675GC) Kissimmee, FL	5,514	5,384	97.64%	130	2.36%	0	0	5,104	0	280	0	73	0	48	0	7	0	0	0	3.05	0.00	8.32
(2V08) (675GD) Deltona, FL	4,899	4,882	99.65%	17	0.35%	0	0	4,819	0	63	0	0	0	0	0	0	0	0	0	1.07	1.27	1.87
(2V08) (675GE) Tavares, FL	5,739	5,693	99.2%	46	0.8%	0	0	5,447	0	246	0	35	0	9	0	0	0	0	0	2.56	6.86	2.80
(2V08) (675GF) Clermont, FL	4,342	4,257	98.04%	85	1.96%	0	0	4,085	0	172	0	65	0	13	0	0	0	0	0	2.80	5.73	7.80
(2V08) (675GG) Lake Baldwin, FL	31,475	29,656	94.22%	1,819	5.78%	0	0	28,151	0	1,505	0	1,426	0	260	0	80	0	53	0	1.71	10.97	7.87
(2V08) (675QB) Port Orange, FL	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	5,663	5,411	95.55%	252	4.45%	0	0	5,243	0	168	0	167	0	42	0	21	0	22	0			4.05

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V08) (675QD) Crossroads, FL	3,869	3,681	95.14%	188	4.86%	0	0	3,394	0	287	0	149	0	20	0	11	0	0	0		11.21	5.41
(2V09) (596) Lexington, KY HCS	42,905	40,455	94.29%	2,450	5.71%	5	40	37,413	32	3,042	4	1,836	0	505	1	108	0	0	3	3.00	7.18	2.70
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	17,744	17,115	96.46%	629	3.54%	0	24	16,185	20	930	0	518	0	97	1	14	0	0	3	3.55	4.85	2.29
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	18,954	17,372	91.65%	1,582	8.35%	0	0	15,598	0	1,774	0	1,187	0	324	0	71	0	0	0		8.04	0.84
(2V09) (596GA) Somerset, KY	3,832	3,654	95.35%	178	4.65%	0	11	3,417	10	237	1	76	0	79	0	22	0	0	0	2.36	9.24	6.04
(2V09) (596GB) Morehead, KY	367	361	98.37%	6	1.63%	0	0	357	0	4	0	5	0	0	0	0	0	0	0	0.40	11.56	1.16
(2V09) (596GC) Hazard, KY	695	691	99.42%	4	0.58%	0	0	679	0	12	0	3	0	0	0	0	0	0	0	1.94	4.70	0.39
(2V09) (596GD) Berea, KY	1,313	1,262	96.12%	51	3.88%	0	4	1,177	1	85	3	47	0	3	0	0	0	0	0	3.42	8.05	3.41
(2V09) (603) Louisville, KY HCS	89,771	88,087	98.12%	1,684	1.88%	41	2	84,663	0	3,424	1	1,134	0	272	1	91	0	187	0	1.68	4.47	3.27
(2V09) (603) Louisville, KY (Robley Rex)	47,735	46,529	97.47%	1,206	2.53%	0	2	43,990	0	2,539	1	820	0	165	1	69	0	152	0	0.18	4.32	3.53
(2V09) (603BU) Louisville, KY - VADOM	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V09) (603GA) Fort Knox, KY	6,714	6,598	98.27%	116	1.73%	0	0	6,468	0	130	0	69	0	42	0	0	0	0	0	1.21	2.44	7.97
(2V09) (603GB) New Albany, IN	3,718	3,655	98.31%	63	1.69%	0	0	3,540	0	115	0	52	0	0	0	0	0	0	0	1.10	0.83	3.81
(2V09) (603GC) Shively, KY	7,716	7,683	99.57%	33	0.43%	0	0	7,526	0	157	0	25	0	0	0	0	0	0	0	1.30	15.66	2.17
(2V09) (603GD) Stonybrook, KY	5,723	5,683	99.3%	40	0.7%	0	0	5,625	0	58	0	30	0	8	0	0	0	0	0	1.23	2.22	1.09
(2V09) (603GE) Newburg, KY	9,026	8,872	98.29%	154	1.71%	0	0	8,595	0	277	0	87	0	32	0	16	0	0	0	2.83	18.39	4.04
(2V09) (603GF) Grayson County, KY	5,431	5,384	99.13%	47	0.87%	0	0	5,312	0	72	0	27	0	13	0	0	0	5	0	1.33	3.02	2.26
(2V09) (603GG) Scott County, IN	3,128	3,108	99.36%	20	0.64%	0	0	3,060	0	48	0	19	0	0	0	0	0	0	0	1.76	1.89	1.51
(2V09) (603GH) Carrollton, KY	554	549	99.1%	5	0.9%	0	0	521	0	28	0	5	0	0	0	0	0	0	0	1.79	11.57	1.01
(2V09) (603MA) IDES Fort Knox	23	23	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (614) Memphis, TN HCS	88,145	81,898	92.91%	6,247	7.09%	3	1	77,878	1	4,020	0	2,812	0	1,086	0	899	0	1,450	0	2.16	8.46	13.59
(2V09) (614) Memphis, TN	54,212	48,958	90.31%	5,254	9.69%	0	0	46,225	0	2,733	0	2,148	0	937	0	797	0	1,372	0	1.50	8.96	17.56
(2V09) (614GA) Tupelo, MS	5,082	4,847	95.38%	235	4.62%	0	0	4,759	0	88	0	85	0	0	0	0	0	0	0	1.52	1.91	19.20
(2V09) (614GB) Jonesboro, AR	3,344	3,233	96.68%	111	3.32%	0	0	2,997	0	236	0	99	0	0	0	0	0	0	0	3.09	0.15	8.78
(2V09) (614GC) Holly Springs, MS	1,418	1,403	98.94%	15	1.06%	0	1	1,387	1	0	0	0	0	0	0	0	0	0	0	2.47	2.42	2.73
(2V09) (614GD) Savannah, TN	1,218	1,193	97.95%	25	2.05%	0	0	1,161	0	32	0	19	0	0	0	0	0	0	0	2.25	0.00	4.09
(2V09) (614GE) Covington, TN	5,044	4,994	99.01%	50	0.99%	0	0	4,911	0	83	0	38	0	6	0	0	0	0	0	1.31	1.51	6.33
(2V09) (614GF) Nonconnah Boulevard, TN	13,409	13,049	97.32%	360	2.68%	0	0	12,501	0	548	0	266	0	38	0	14	0	0	0	2.69	4.54	9.59
(2V09) (614GG) Jackson, TN	2,836	2,719	95.87%	117	4.13%	0	0	2,514	0	205	0	82	0	33	0	0	0	0	0	1.04	9.32	2.98
(2V09) (614GI) Dyersburg, TN	786	756	96.18%	30	3.82%	0	0	726	0	30	0	29	0	0	0	0	0	0	0	4.01	3.43	1.23
(2V09) (614GN) Helena, AR	796	746	93.72%	50	6.28%	0	0	697	0	49	0	42	0	0	0	0	0	0	0	5.24	20.00	2.87
(2V09) (621) Mountain Home, TN HCS	105,878	102,624	96.93%	3,254	3.07%	14	5	97,897	2	4,727	2	2,130	0	739	0	236	0	149	1	3.13	5.74	3.25
(2V09) (621) Mountain Home, TN (James H. Quillen)	64,214	61,793	96.23%	2,421	3.77%	0	4	58,848	2	2,945	2	1,522	0	562	0	199	0	138	0	2.99	5.90	1.68
(2V09) (621BU) Mountain Home, TN - VADOM	150	150	100%	0	0%	0	0	132	0	18	0	0	0	0	0	0	0	0	0	0.66		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	19,897	19,462	97.81%	435	2.19%	0	0	18,675	0	787	0	338	0	76	0	16	0	5	0	2.91	2.76	4.90
(2V09) (621GA) Rogersville, TN	1,969	1,955	99.29%	14	0.71%	0	0	1,928	0	0	0	0	0	0	0	0	0	0	0	2.60	0.00	0.00
(2V09) (621GC) Norton, VA	2,266	2,238	98.76%	28	1.24%	0	0	2,048	0	0	0	0	0	0	0	0	0	0	0	3.32	0.00	4.44
(2V09) (621GG) Morristown, TN	2,798	2,789	99.68%	9	0.32%	0	0	2,752	0	37	0	8	0	0	0	0	0	0	0	1.49	5.43	0.98
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	5,146	4,968	96.54%	178	3.46%	0	0	4,625	0	343	0	75	0	86	0	15	0	2	0	6.53	18.19	4.56
(2V09) (621GJ) Bristol, VA	4,354	4,287	98.46%	67	1.54%	0	1	4,191	0	0	0	57	0	5	0	0	0	0	1	2.48	0.00	2.99
(2V09) (621GK) Campbell County, TN	1,908	1,895	99.32%	13	0.68%	0	0	1,828	0	67	0	9	0	2	0	0	0	0	0	1.87	0.91	5.34
(2V09) (621QA) Jonesville, VA	472	472	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.36		
(2V09) (621QB) Marion, VA	466	463	99.36%	3	0.64%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.77		
(2V09) (621QC) Vansant, VA	255	255	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8.96		
(2V09) (621QD) Knox County, TN	1,138	1,052	92.44%	86	7.56%	0	0	945	0	107	0	80	0	5	0	0	0	0	0		6.25	8.62
(2V09) (621QE) Downtown West, TN	845	845	100%	0	0%	0	0	835	0	0	0	0	0	0	0	0	0	0	0		2.11	
(2V09) (626) Middle Tennessee HCS	199,078	186,065	93.46%	13,013	6.54%	62	354	176,975	147	9,090	84	6,794	17	3,020	23	1,270	8	1,929	75	5.23	9.52	5.47
(2V09) (626) Nashville, TN	60,164	55,415	92.11%	4,749	7.89%	0	62	52,268	6	3,147	2	2,677	1	1,041	1	492	1	539	51	8.34	8.62	4.39
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	49,859	46,995	94.26%	2,864	5.74%	0	3	44,898	1	2,097	0	1,618	0	647	0	289	0	310	2	5.27	6.70	4.10
(2V09) (626GA) Dover, TN	1,350	1,226	90.81%	124	9.19%	0	2	1,186	2	40	0	58	0	22	0	0	0	29	0	9.57		19.69
(2V09) (626GC) Bowling Green, KY	4,883	4,754	97.36%	129	2.64%	0	0	4,608	0	146	0	86	0	22	0	7	0	0	0	1.97	5.50	10.71

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (626GE) Clarksville, TN	15,749	13,766	87.41%	1,983	12.59%	0	281	12,703	133	1,063	82	780	16	552	21	222	7	429	22	9.30	31.38	6.38
(2V09) (626GF) Chattanooga, TN	19,357	18,603	96.1%	754	3.9%	0	1	17,871	1	732	0	441	0	183	0	53	0	77	0	3.49	6.82	8.21
(2V09) (626GG) Tullahoma, TN	1,272	1,268	99.69%	4	0.31%	0	0	1,257	0	0	0	4	0	0	0	0	0	0	0	0.86	2.92	1.31
(2V09) (626GH) Cookeville, TN	5,097	4,948	97.08%	149	2.92%	0	0	4,781	0	167	0	79	0	0	0	14	0	29	0	4.04	1.87	4.77
(2V09) (626GJ) Hopkinsville, KY	4,896	4,403	89.93%	493	10.07%	0	2	4,176	2	227	0	0	0	246	0	0	0	0	0	14.18	2.68	6.69
(2V09) (626GK) McMinnville, TN	2,518	2,500	99.29%	18	0.71%	0	1	2,329	1	171	0	12	0	3	0	0	0	0	0	6.80	4.70	2.05
(2V09) (626GL) Roane County, TN	2,329	2,264	97.21%	65	2.79%	0	0	2,138	0	126	0	30	0	9	0	6	0	20	0	3.75	23.55	6.50
(2V09) (626GM) Maury County, TN	4,382	4,310	98.36%	72	1.64%	0	0	4,167	0	143	0	44	0	10	0	0	0	17	0	2.25	4.54	5.31
(2V09) (626GN) Athens, TN	2,354	2,249	95.54%	105	4.46%	0	0	2,183	0	66	0	58	0	35	0	6	0	0	0	4.31	12.58	10.25
(2V09) (626GO) International Plaza, TN	4,837	4,719	97.56%	118	2.44%	0	0	4,608	0	111	0	83	0	12	0	0	0	21	0	1.80	7.42	2.79
(2V09) (626GP) Gallatin, TN	2,178	2,135	98.03%	43	1.97%	0	1	2,096	0	39	0	24	0	4	1	0	0	15	0	1.44	7.00	0.00
(2V09) (626MA) IDES Fort Campbell	252	252	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (626QA) Albion Street, TN	3,709	3,435	92.61%	274	7.39%	0	0	3,201	0	234	0	212	0	38	0	8	0	0	0	6.58		0.21
(2V09) (626QB) Charlotte Avenue, TN	6,558	6,334	96.58%	224	3.42%	0	0	6,136	0	198	0	150	0	57	0	8	0	9	0	3.15	7.16	2.34
(2V09) (626QC) Pointe Centre, TN	7,109	6,269	88.18%	840	11.82%	0	1	5,901	1	368	0	295	0	111	0	92	0	342	0		22.42	6.86
(2V09) (626QD) Glenis Drive, TN	225	220	97.78%	5	2.22%	0	0	216	0	0	0	0	0	0	0	0	0	0	0			1.62
(3V10) (538) Chillicothe, OH HCS	38,264	36,845	96.29%	1,419	3.71%	6	119	35,702	20	1,143	24	754	26	307	19	202	9	156	21	1.33	5.39	4.20
(3V10) (538) Chillicothe, OH	21,996	21,077	95.82%	919	4.18%	0	102	20,166	18	911	21	509	23	189	14	104	7	117	19	1.75	5.77	3.80
(3V10) (538GA) Athens, OH	3,247	3,236	99.66%	11	0.34%	0	10	3,213	0	23	0	8	1	0	5	0	2	0	2	0.51	1.22	1.36
(3V10) (538GB) Portsmouth, OH	4,269	4,124	96.6%	145	3.4%	0	1	4,078	1	46	0	75	0	0	0	18	0	0	0	1.02	1.51	6.98
(3V10) (538GC) Marietta, OH	2,084	1,926	92.42%	158	7.58%	0	0	1,882	0	44	0	43	0	35	0	65	0	15	0	0.88	17.41	5.04
(3V10) (538GD) Lancaster, OH	3,610	3,555	98.48%	55	1.52%	0	6	3,509	1	46	3	30	2	0	0	0	0	0	0	1.31	2.00	2.37
(3V10) (538GE) Cambridge, OH	2,458	2,348	95.52%	110	4.48%	0	0	2,314	0	34	0	79	0	17	0	11	0	0	0	1.24	5.01	4.72
(3V10) (538GF) Wilmington, OH	600	579	96.5%	21	3.5%	0	0	540	0	39	0	10	0	0	0	0	0	0	0	3.06	7.43	7.98
(3V10) (539) Cincinnati, OH HCS	83,341	78,550	94.25%	4,791	5.75%	17	1	75,233	1	3,317	0	2,513	0	990	0	541	0	747	0	1.72	8.68	2.92
(3V10) (539) Cincinnati, OH	44,430	40,532	91.23%	3,898	8.77%	0	1	38,289	1	2,243	0	1,960	0	845	0	483	0	610	0	1.32	11.70	2.04
(3V10) (5399AB) Fort Thomas CLC	9	9	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V10) (539A4) Fort Thomas, KY	1,089	1,021	93.76%	68	6.24%	0	0	944	0	77	0	50	0	11	0	5	0	0	0		5.75	3.46
(3V10) (539BV) Fort Thomas, KY - PR RTP	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (539GA) Bellevue, KY	3,090	3,025	97.9%	65	2.1%	0	0	2,977	0	48	0	35	0	0	0	0	0	0	0	2.74	2.99	4.08
(3V10) (539GB) Clermont County, OH	7,520	7,359	97.86%	161	2.14%	0	0	7,176	0	183	0	108	0	21	0	0	0	26	0	2.07	3.53	4.89
(3V10) (539GC) Dearborn, IN	5,474	5,425	99.1%	49	0.9%	0	0	5,338	0	87	0	34	0	9	0	0	0	0	0	1.40	1.87	2.30
(3V10) (539GD) Florence, KY	6,372	6,266	98.34%	106	1.66%	0	0	6,092	0	174	0	70	0	22	0	6	0	8	0	1.51	3.67	2.98
(3V10) (539GE) Hamilton, OH	5,914	5,796	98%	118	2%	0	0	5,617	0	179	0	54	0	26	0	0	0	30	0	2.38	4.23	2.89
(3V10) (539GF) Georgetown, OH	1,768	1,737	98.25%	31	1.75%	0	0	1,696	0	41	0	12	0	5	0	0	0	0	0	1.97	1.94	2.22
(3V10) (539QB) Highland Avenue, OH	6,786	6,531	96.24%	255	3.76%	0	0	6,307	0	224	0	156	0	36	0	19	0	44	0		4.93	
(3V10) (539QC) Vine Street, OH	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0.00		
(3V10) (539QD) Norwood, OH	882	842	95.46%	40	4.54%	0	0	782	0	60	0	34	0	4	0	0	0	0	0		10.02	2.09
(3V10) (541) Cleveland, OH HCS	200,513	191,498	95.5%	9,015	4.5%	38	26	181,789	5	9,709	2	5,883	8	1,522	3	730	4	880	4	4.50	6.19	4.01
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	62,512	58,951	94.3%	3,561	5.7%	0	26	54,850	5	4,101	2	2,472	8	593	3	251	4	245	4	6.41	6.25	3.64
(3V10) (541BY) Canton, OH	16,147	15,766	97.64%	381	2.36%	0	0	15,192	0	574	0	238	0	55	0	50	0	38	0	2.64	4.82	1.88
(3V10) (541BZ) Youngstown, OH	11,773	11,393	96.77%	380	3.23%	0	0	10,860	0	533	0	268	0	62	0	29	0	21	0	4.58	6.26	1.96
(3V10) (541GB) Lorain, OH	10,970	10,825	98.68%	145	1.32%	0	0	10,592	0	233	0	101	0	16	0	0	0	20	0	3.37	2.13	1.29
(3V10) (541GC) Sandusky, OH	7,438	7,199	96.79%	239	3.21%	0	0	6,980	0	219	0	105	0	65	0	24	0	45	0	3.41	6.74	8.07
(3V10) (541GD) Mansfield, OH (David F. Winder)	12,816	12,599	98.31%	217	1.69%	0	0	12,304	0	295	0	131	0	33	0	32	0	21	0	2.04	3.40	1.06
(3V10) (541GE) McCafferty, OH	1,365	1,321	96.78%	44	3.22%	0	0	1,266	0	55	0	29	0	0	0	0	0	0	0	4.99	4.67	2.64
(3V10) (541GF) Lake County, OH	11,199	10,866	97.03%	333	2.97%	0	0	10,531	0	335	0	184	0	58	0	25	0	66	0	3.16	7.02	5.70
(3V10) (541GG) Akron, OH	20,020	18,862	94.22%	1,158	5.78%	0	0	17,753	0	1,109	0	857	0	163	0	57	0	81	0	5.72	6.80	2.40
(3V10) (541GH) East Liverpool, OH	4,409	4,360	98.89%	49	1.11%	0	0	4,269	0	91	0	28	0	9	0	6	0	6	0	1.42	2.49	2.10
(3V10) (541GI) Warren, OH	4,152	3,999	96.32%	153	3.68%	0	0	3,857	0	142	0	108	0	23	0	11	0	0	0	2.73	5.10	3.62
(3V10) (541GJ) New Philadelphia, OH	4,912	4,810	97.92%	102	2.08%	0	0	4,683	0	127	0	60	0	20	0	0	0	9	0	3.18	1.70	2.76
(3V10) (541GK) Ravenna, OH	5,298	5,007	94.51%	291	5.49%	0	0	4,746	0	261	0	129	0	50	0	33	0	79	0	11.99	8.30	4.03

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (583QC) Vigo County, IN	697	656	94.12%	41	5.88%	0	0	599	0	0	0	0	0	0	0	0	0	0	0			6.36
(3V10) (583QD) Indianapolis YMCA, IN	1,786	1,746	97.76%	40	2.24%	0	0	1,707	0	39	0	37	0	0	0	0	0	0	0		4.08	8.00
(3V10) (583QE) Cold Spring Road, IN	804	804	100%	0	0%	0	0	804	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	69,719	65,750	94.31%	3,969	5.69%	56	1	62,737	1	3,013	0	2,003	0	975	0	364	0	627	0	3.04	10.45	4.06
(3V10) (610) Marion, IN	15,870	14,693	92.58%	1,177	7.42%	0	0	14,142	0	551	0	527	0	391	0	123	0	136	0	1.93	12.51	2.89
(3V10) (610A4) Fort Wayne, IN	28,932	27,241	94.16%	1,691	5.84%	0	1	25,710	1	1,531	0	785	0	322	0	142	0	442	0	3.61	10.41	2.84
(3V10) (610BU) Marion, IN - VADOM	9	9	100%	0	0%	0	0	9	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	12,674	12,112	95.57%	562	4.43%	0	0	11,697	0	415	0	362	0	141	0	35	0	24	0	2.52	7.73	1.67
(3V10) (610GB) Muncie, IN	3,427	3,318	96.82%	109	3.18%	0	0	3,183	0	135	0	80	0	22	0	0	0	0	0	2.13	2.04	8.38
(3V10) (610GC) Goshen, IN	2,078	2,031	97.74%	47	2.26%	0	0	1,966	0	65	0	31	0	0	0	0	0	0	0	4.71	0.56	1.75
(3V10) (610GD) Peru, IN	2,927	2,798	95.59%	129	4.41%	0	0	2,728	0	70	0	88	0	32	0	0	0	0	0	4.16	9.81	0.91
(3V10) (610QA) Fort Wayne East State Boulevard, IN	3,799	3,545	93.31%	254	6.69%	0	0	3,299	0	246	0	130	0	62	0	47	0	15	0		11.15	5.86
(3V10) (610QB) Columbia Place, IN	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	47,239	45,967	97.31%	1,272	2.69%	27	14	43,898	0	2,069	3	979	6	209	5	49	0	35	0	1.62	5.77	2.19
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	25,540	24,519	96%	1,021	4%	0	14	23,191	0	1,328	3	792	6	160	5	41	0	28	0	1.84	5.93	0.17
(3V10) (655GA) Gaylord, MI	935	913	97.65%	22	2.35%	0	0	884	0	29	0	19	0	0	0	0	0	0	0	1.89	5.55	1.76
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Crow)	3,417	3,387	99.12%	30	0.88%	0	0	3,250	0	137	0	23	0	0	0	0	0	2	0	2.23	4.66	1.15
(3V10) (655GC) Oscoda, MI	2,237	2,212	98.88%	25	1.12%	0	0	2,163	0	49	0	24	0	0	0	0	0	0	0	1.57	16.27	2.39
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,854	1,818	98.06%	36	1.94%	0	0	1,774	0	44	0	24	0	12	0	0	0	0	0	1.20	4.94	2.76
(3V10) (655GE) Clare, MI	3,287	3,257	99.09%	30	0.91%	0	0	3,158	0	99	0	23	0	6	0	0	0	0	0	1.08	3.54	2.72
(3V10) (655GF) Bad Axe, MI	1,882	1,877	99.73%	5	0.27%	0	0	1,836	0	41	0	4	0	0	0	0	0	0	0	0.59	3.48	1.86
(3V10) (655GG) Cadillac, MI	1,598	1,586	99.25%	12	0.75%	0	0	1,507	0	79	0	12	0	0	0	0	0	0	0	2.19	3.89	1.88
(3V10) (655GH) Cheboygan County, MI	1,373	1,365	99.42%	8	0.58%	0	0	1,340	0	25	0	0	0	0	0	0	0	0	0	1.05	2.80	0.71
(3V10) (655GI) Grayling, MI	1,147	1,134	98.87%	13	1.13%	0	0	1,063	0	71	0	12	0	0	0	0	0	0	0	2.29	5.67	2.60
(3V10) (655QA) Saginaw Barnard Road, MI	3,954	3,884	98.23%	70	1.77%	0	0	3,717	0	167	0	42	0	23	0	0	0	0	0		1.39	3.03
(3V10) (655QB) Grand Traverse, MI	15	15	100%	0	0%	0	0	15	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V12) (550) Danville, IL HCS	36,747	34,810	94.73%	1,937	5.27%	12	0	33,538	0	1,272	0	833	0	465	0	345	0	294	0	1.76	9.27	1.46
(3V12) (550) Danville, IL	16,817	15,666	93.16%	1,151	6.84%	0	0	15,115	0	551	0	439	0	254	0	177	0	281	0	1.28	10.09	0.80
(3V12) (550BY) Peoria, IL (Bob Michel)	10,364	9,876	95.29%	488	4.71%	0	0	9,421	0	455	0	250	0	95	0	137	0	6	0	1.73	9.91	1.27
(3V12) (550GA) Decatur, IL	4,909	4,678	95.29%	231	4.71%	0	0	4,509	0	169	0	103	0	103	0	20	0	5	0	2.05	6.51	4.01
(3V12) (550GD) Springfield, IL	2,923	2,896	99.08%	27	0.92%	0	0	2,848	0	48	0	22	0	3	0	0	0	0	0	1.20	3.68	1.65
(3V12) (550GF) Mattoon, IL	846	820	96.93%	26	3.07%	0	0	799	0	21	0	7	0	0	0	0	0	0	0	7.77	1.05	2.06
(3V12) (550GG) Bloomington, IL	888	874	98.42%	14	1.58%	0	0	846	0	28	0	12	0	2	0	0	0	0	0	1.39	2.40	4.31
(3V12) (537) Chicago, IL HCS	70,000	60,234	86.05%	9,766	13.95%	6	3	54,661	3	5,573	0	5,168	0	2,752	0	1,104	0	742	0	6.03	15.73	5.49
(3V12) (537) Chicago, IL (Jesse Brown)	55,966	47,799	85.41%	8,167	14.59%	0	3	43,408	3	4,391	0	4,403	0	2,134	0	956	0	674	0	5.85	15.23	4.87
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	10,592	9,140	86.29%	1,452	13.71%	0	0	8,280	0	860	0	658	0	595	0	139	0	60	0	4.30	19.58	7.16
(3V12) (537GA) Chicago Heights, IL	994	979	98.49%	15	1.51%	0	0	950	0	29	0	10	0	0	0	0	0	0	0	3.81		2.71
(3V12) (537GD) Lakeside, IL	1,495	1,406	94.05%	89	5.95%	0	0	1,259	0	0	0	66	0	0	0	0	0	0	0	8.96		2.75
(3V12) (537HA) Auburn Gresham, IL	953	910	95.49%	43	4.51%	0	0	764	0	146	0	31	0	0	0	2	0	0	0	10.38	0.00	7.88
(3V12) (556) North Chicago, IL HCS	35,886	34,310	95.61%	1,576	4.39%	38	11	32,252	2	2,058	2	1,124	2	218	3	86	1	148	1	2.75	6.40	3.21
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	30,901	29,434	95.25%	1,467	4.75%	0	11	27,496	2	1,938	2	1,043	2	200	3	81	1	143	1	2.93	6.51	2.86
(3V12) (556GA) Evanston, IL	1,012	980	96.84%	32	3.16%	0	0	947	0	33	0	25	0	0	0	0	0	0	0	3.28	2.86	7.06
(3V12) (556GC) McHenry, IL	2,142	2,111	98.55%	31	1.45%	0	0	2,055	0	56	0	18	0	10	0	0	0	0	0	2.91	2.63	2.32
(3V12) (556GD) Kenosha, WI	1,831	1,785	97.49%	46	2.51%	0	0	1,754	0	31	0	38	0	6	0	0	0	0	0	1.04	1.63	3.34
(3V12) (578) Hines, IL HCS	116,574	110,540	94.82%	6,034	5.18%	26	0	105,009	0	5,531	0	3,443	0	1,168	0	834	0	589	0	3.10	7.69	3.87
(3V12) (578) Hines, IL (Edward Hines Junior)	92,457	87,278	94.4%	5,179	5.6%	0	0	82,698	0	4,580	0	2,931	0	1,006	0	718	0	524	0	4.01	7.45	3.94
(3V12) (578GA) Joliet, IL	10,476	9,902	94.52%	574	5.48%	0	0	9,370	0	532	0	342	0	108	0	75	0	49	0	2.41	10.08	3.85
(3V12) (578GC) Kankakee County, IL	2,404	2,342	97.42%	62	2.58%	0	0	2,260	0	82	0	38	0	11	0	7	0	6	0	1.28	14.36	2.34
(3V12) (578GD) Aurora, IL	3,240	3,199	98.73%	41	1.27%	0	0	3,123	0	76	0	28	0	0	0	0	0	0	0	1.00	3.99	3.43
(3V12) (578GE) Hoffman Estates, IL	2,836	2,785	98.2%	51	1.8%	0	0	2,659	0	126	0	29	0	8	0	11	0	0	0	2.46	11.84	1.82

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(3V12) (578GF) LaSalle, IL	1,703	1,635	96.01%	68	3.99%	0	0	1,585	0	50	0	31	0	19	0	0	0	0	0	2.69	3.53	7.78
(3V12) (578GG) Oak Lawn, IL	3,458	3,399	98.29%	59	1.71%	0	0	3,314	0	85	0	44	0	13	0	0	0	0	0	1.67	15.61	2.95
(3V12) (585) Iron Mountain, MI HCS	14,494	13,782	95.09%	712	4.91%	6	27	12,861	14	921	0	494	4	106	9	66	0	46	0	4.92	8.38	3.66
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	9,707	9,209	94.87%	498	5.13%	0	27	8,547	14	662	0	348	4	65	9	46	0	39	0	5.72	7.82	3.24
(3V12) (585GA) Hancock, MI	555	536	96.58%	19	3.42%	0	0	523	0	13	0	10	0	0	0	2	0	0	0	2.53	16.50	1.24
(3V12) (585GB) Rhinelander, WI	949	904	95.26%	45	4.74%	0	0	857	0	47	0	27	0	13	0	3	0	0	0	7.06	8.31	3.57
(3V12) (585GC) Menominee, MI	582	562	96.56%	20	3.44%	0	0	515	0	47	0	14	0	0	0	3	0	0	0	5.83	15.05	1.62
(3V12) (585GD) Ironwood, MI	379	360	94.99%	19	5.01%	0	0	345	0	15	0	12	0	0	0	4	0	0	0	5.32	23.37	2.73
(3V12) (585GF) Manistique, MI	594	578	97.31%	16	2.69%	0	0	554	0	24	0	11	0	4	0	0	0	0	0	3.51	19.17	0.62
(3V12) (585HA) Marquette, MI	1,164	1,087	93.38%	77	6.62%	0	0	1,006	0	81	0	61	0	0	0	4	0	0	0	4.06	14.95	6.53
(3V12) (585HB) Sault Saint Marie, MI	564	546	96.81%	18	3.19%	0	0	514	0	32	0	11	0	3	0	3	0	0	0	1.40	10.21	6.15
(3V12) (607) Madison, WI HCS	43,532	40,425	92.86%	3,107	7.14%	2	14	37,361	7	3,064	1	1,889	4	738	1	289	1	191	0	5.31	9.67	3.47
(3V12) (607) Madison, WI (William S. Middleton)	32,647	29,815	91.33%	2,832	8.67%	0	14	27,272	7	2,543	1	1,688	4	691	1	272	1	181	0	7.82	10.07	3.55
(3V12) (607GC) Janesville, WI	999	979	98%	20	2%	0	0	929	0	50	0	17	0	2	0	0	0	0	0	5.75	1.55	1.13
(3V12) (607GD) Baraboo, WI	1,152	1,138	98.78%	14	1.22%	0	0	1,094	0	44	0	12	0	0	0	0	0	0	0	5.04	3.79	1.41
(3V12) (607GE) Beaver Dam, WI	898	882	98.22%	16	1.78%	0	0	833	0	49	0	10	0	4	0	0	0	0	0	3.07	11.70	0.89
(3V12) (607GF) Freeport, IL	720	712	98.89%	8	1.11%	0	0	667	0	45	0	8	0	0	0	0	0	0	0	4.63	6.61	0.34
(3V12) (607GG) Madison West, WI	2,289	2,222	97.07%	67	2.93%	0	0	2,104	0	118	0	43	0	13	0	6	0	0	0	5.54	10.14	5.61
(3V12) (607HA) Rockford, IL	4,827	4,677	96.89%	150	3.11%	0	0	4,462	0	215	0	111	0	26	0	0	0	5	0	3.56	4.80	3.75
(3V12) (676) Tomah, WI HCS	30,797	29,363	95.34%	1,434	4.66%	4	0	28,141	0	1,222	0	750	0	264	0	191	0	229	0	2.49	11.27	2.32
(3V12) (676) Tomah, WI	17,970	17,199	95.71%	771	4.29%	0	0	16,394	0	805	0	493	0	176	0	52	0	50	0	2.41	7.86	1.68
(3V12) (676GA) Wausau, WI	4,019	3,942	98.08%	77	1.92%	0	0	3,815	0	127	0	66	0	9	0	0	0	2	0	2.12	2.30	4.31
(3V12) (676GC) River Valley, WI	4,033	3,938	97.64%	95	2.36%	0	0	3,794	0	144	0	71	0	15	0	0	0	5	0	2.88	6.11	1.82
(3V12) (676GD) Wisconsin Rapids, WI	4,436	3,948	89%	488	11%	0	0	3,802	0	146	0	118	0	63	0	135	0	172	0	2.91	24.63	2.19
(3V12) (676GE) Clark County, WI	339	336	99.12%	3	0.88%	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0.65	0.00	0.99
(3V12) (695) Milwaukee, WI HCS	105,179	97,894	93.07%	7,285	6.93%	12	16	92,802	1	5,092	8	3,791	0	1,593	1	1,002	2	899	4	6.40	8.70	5.25
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	73,866	70,097	94.9%	3,769	5.1%	0	16	66,939	1	3,158	8	2,137	0	847	1	474	2	311	4	4.93	5.99	3.92
(3V12) (695BU) Milwaukee, WI - VADOM	7	7	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	8,940	8,004	89.53%	936	10.47%	0	0	7,593	0	411	0	362	0	134	0	123	0	317	0	4.67	26.48	4.88
(3V12) (695GA) Union Grove, WI	1,420	1,403	98.8%	17	1.2%	0	0	1,371	0	32	0	10	0	0	0	4	0	0	0	2.99		2.18
(3V12) (695GC) Cleveland, WI	1,664	1,593	95.73%	71	4.27%	0	0	1,531	0	62	0	48	0	11	0	0	0	0	0	5.49	11.26	6.36
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	19,267	16,785	87.12%	2,482	12.88%	0	0	15,359	0	1,426	0	1,234	0	596	0	392	0	260	0	11.11	13.95	12.01
(3V12) (695PA) Milwaukee, WI - PR RTP	12	2	16.67%	10	83.33%	0	0	0	0	2	0	0	0	0	0	4	0	4	0		98.50	
(3V12) (695QA) Milwaukee MLK Drive, WI	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	82,672	77,001	93.14%	5,671	6.86%	0	0	72,547	0	4,454	0	3,039	0	1,279	0	758	0	595	0	5.67	6.24	20.26
(3V15) (589A4) Columbia, MO (Harry S. Truman)	56,919	52,590	92.39%	4,329	7.61%	0	0	49,053	0	3,537	0	2,351	0	1,031	0	542	0	405	0	8.07	6.56	19.96
(3V15) (589BX) Columbia, MO - VADOM	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	5,837	5,692	97.52%	145	2.48%	0	0	5,564	0	128	0	108	0	22	0	12	0	0	0	1.75	1.93	11.91
(3V15) (589GE) Kirksville, MO	2,248	2,226	99.02%	22	0.98%	0	0	2,161	0	65	0	0	0	0	0	0	0	0	0	2.28	2.86	8.80
(3V15) (589GF) Fort Leonard Wood, MO	4,693	4,215	89.81%	478	10.19%	0	0	3,949	0	266	0	288	0	92	0	70	0	28	0	3.60	13.79	29.38
(3V15) (589GH) Lake of the Ozarks, MO	2,805	2,627	93.65%	178	6.35%	0	0	2,488	0	139	0	93	0	36	0	41	0	8	0	2.75	6.14	25.05
(3V15) (589GX) Mexico, MO	2,233	2,191	98.12%	42	1.88%	0	0	2,125	0	66	0	22	0	7	0	10	0	3	0	1.66	2.34	14.74
(3V15) (589GY) St. James, MO	2,173	1,899	87.39%	274	12.61%	0	0	1,820	0	79	0	56	0	0	0	0	0	0	0	20.01	4.69	9.12
(3V15) (589JA) Sedalia, MO	2,209	2,174	98.42%	35	1.58%	0	0	2,108	0	66	0	24	0	0	0	0	0	0	0	2.22	1.96	12.85
(3V15) (589JD) Marshfield, MO	3,543	3,375	95.26%	168	4.74%	0	0	3,267	0	108	0	87	0	34	0	47	0	0	0	2.23	3.96	23.17
(3V15) (589) Kansas City, MO HCS	79,221	77,129	97.36%	2,092	2.64%	106	2	74,253	2	2,876	0	1,288	0	436	0	193	0	175	0	2.76	3.50	3.80
(3V15) (589) Kansas City, MO	54,234	52,547	96.89%	1,687	3.11%	0	2	50,196	2	2,351	0	1,033	0	343	0	169	0	142	0	3.33	3.61	4.20
(3V15) (589G1) Warrensburg, MO	4,476	4,435	99.08%	41	0.92%	0	0	4,360	0	75	0	22	0	0	0	0	0	0	0	1.78	1.30	2.00
(3V15) (589GB) Belton, MO	2,424	2,389	98.56%	35	1.44%	0	0	2,336	0	53	0	28	0	0	0	0	0	3	0	1.93	5.11	1.77
(3V15) (589GC) Paola, KS	852	843	98.94%	9	1.06%	0	0	830	0	0	0	6	0	0	0	0	0	0	0	2.16	19.40	2.69
(3V15) (589GD) Nevada, MO	1,757	1,747	99.43%	10	0.57%	0	0	1,732	0	0	0	0	0	6	0	0	0	0	0	0.75	0.00	1.76
(3V15) (589GZ) Cameron, MO	539	521	96.66%	18	3.34%	0	0	496	0	25	0	13	0	0	0	0	0	0	0	3.44	0.00	6.27
(3V15) (589HK) Kansas City, MO - Mobile	260	259	99.62%	1	0.38%	0	0	255	0	0	0	0	0	0	0	0	0	0	0	1.49	0.00	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (657) St. Louis, MO HCS	113,451	108,114	95.3%	5,337	4.7%	74	122	102,595	6	5,519	6	3,289	14	1,136	12	441	14	471	70	3.66	6.73	4.82
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	55,064	51,589	93.69%	3,475	6.31%	0	4	48,057	1	3,532	1	2,067	1	745	0	339	0	324	1	8.50	7.06	3.96
(3V15) (657A0) St. Louis Jefferson Barracks, MO	28,963	27,915	96.38%	1,048	3.62%	0	118	26,888	5	1,027	5	645	13	237	12	51	14	115	69	2.69	7.51	4.29
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	75	75	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (657GA) St. Clair County, IL	4,936	4,710	95.42%	226	4.58%	0	0	4,474	0	236	0	153	0	49	0	17	0	7	0	3.40	14.98	18.93
(3V15) (657GB) St. Louis County, MO	4,320	4,284	99.17%	36	0.83%	0	0	4,189	0	95	0	29	0	3	0	0	0	0	0	2.05	6.64	1.09
(3V15) (657GD) St. Charles County, MO	4,542	4,383	96.5%	159	3.5%	0	0	4,255	0	128	0	131	0	14	0	8	0	6	0	3.48	7.12	6.67
(3V15) (657GS) Franklin County, MO	1,869	1,845	98.72%	24	1.28%	0	0	1,800	0	45	0	18	0	0	0	0	0	0	0	1.95	12.26	3.60
(3V15) (657GX) Washington Avenue, MO	3,745	3,644	97.3%	101	2.7%	0	0	3,506	0	138	0	68	0	26	0	0	0	0	0	3.44	2.47	2.56
(3V15) (657GY) Manchester Avenue, MO	3,552	3,375	95.02%	177	4.98%	0	0	3,214	0	161	0	102	0	48	0	0	0	0	0	5.25	9.94	3.74
(3V15) (657MA) IDES Scott AFB	50	50	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (657QA) Olive Street, MO	5,282	5,192	98.3%	90	1.7%	0	0	5,046	0	146	0	75	0	11	0	3	0	0	0	4.88	1.67	1.69
(3V15) (657QB) Washington Boulevard, MO	965	964	99.9%	1	0.1%	0	0	954	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	88	88	100%	0	0%	0	0	87	0	0	0	0	0	0	0	0	0	0	0		0.43	1.76
(4V16) (502) Alexandria, LA HCS	53,010	50,368	95.02%	2,642	4.98%	2	0	48,046	0	2,322	0	1,412	0	661	0	272	0	297	0	3.33	10.22	5.09
(4V16) (502) Alexandria, LA	29,619	27,955	94.38%	1,664	5.62%	0	0	26,471	0	1,484	0	742	0	466	0	208	0	248	0	2.93	10.91	3.72
(4V16) (502GA) Jennings, LA	1,562	1,555	99.55%	7	0.45%	0	0	1,536	0	19	0	0	0	0	0	0	0	0	0	1.57		1.83
(4V16) (502GB) Lafayette, LA	9,960	9,550	95.88%	410	4.12%	0	0	9,159	0	391	0	309	0	64	0	17	0	20	0	3.91	5.16	0.22
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	4,784	4,499	94.04%	285	5.96%	0	0	4,375	0	124	0	137	0	93	0	34	0	0	0	5.98	6.67	7.24
(4V16) (502GF) Fort Polk, LA	3,636	3,534	97.19%	102	2.81%	0	0	3,456	0	78	0	73	0	0	0	0	0	0	0	1.24	2.24	6.93
(4V16) (502GG) Natchitoches, LA	927	924	99.68%	3	0.32%	0	0	917	0	7	0	0	0	0	0	0	0	0	0	0.54	0.00	1.17
(4V16) (502QB) Lafayette Campus B, LA	2,522	2,351	93.22%	171	6.78%	0	0	2,132	0	219	0	142	0	17	0	0	0	0	0			6.04
(4V16) (520) Gulf Coast, MS HCS	119,758	112,040	93.56%	7,718	6.44%	51	15	104,652	4	7,388	4	4,533	3	1,751	2	739	2	695	0	6.00	8.87	5.68
(4V16) (520) Biloxi, MS	40,874	38,046	93.08%	2,828	6.92%	0	2	35,476	1	2,570	0	1,673	0	623	0	277	1	255	0	6.70	9.44	3.97
(4V16) (520BZ) Pensacola, FL	46,693	43,048	92.19%	3,645	7.81%	0	13	39,668	3	3,380	4	2,134	3	836	2	338	1	337	0	8.70	8.21	7.26
(4V16) (520GA) Mobile, AL	14,201	13,540	95.35%	661	4.65%	0	0	12,859	0	681	0	361	0	182	0	69	0	49	0	3.92	9.71	5.34
(4V16) (520GB) Panama City Beach, FL	7,709	7,493	97.2%	216	2.8%	0	0	7,263	0	230	0	129	0	34	0	29	0	24	0	1.76	9.91	2.03
(4V16) (520GC) Eglin Air Force Base, FL	8,985	8,657	96.35%	328	3.65%	0	0	8,165	0	492	0	212	0	65	0	24	0	27	0	3.86	6.41	9.37
(4V16) (520QA) Panama City Beach West, FL	1,296	1,256	96.91%	40	3.09%	0	0	1,221	0	35	0	24	0	11	0	0	0	0	0		1.60	3.33
(4V16) (564) Fayetteville, AR HCS	74,415	72,371	97.25%	2,044	2.75%	7	14	69,598	5	2,773	1	1,357	2	396	2	145	3	146	1	2.95	2.89	5.79
(4V16) (564) Fayetteville, AR	30,243	29,100	96.22%	1,143	3.78%	0	1	27,825	1	1,275	0	768	0	220	0	66	0	89	0	2.26	3.74	6.79
(4V16) (564BY) Springfield, MO (Gene Taylor)	23,008	22,668	98.52%	340	1.48%	0	7	21,855	2	813	1	259	1	51	1	20	2	0	0	2.73	2.26	4.41
(4V16) (564GA) Harrison, AR	1,440	1,436	99.72%	4	0.28%	0	0	1,410	0	0	0	0	0	0	0	0	0	0	0	1.72	0.00	3.27
(4V16) (564GB) Fort Smith, AR	5,331	5,083	95.35%	248	4.65%	0	0	4,938	0	145	0	109	0	0	0	41	0	0	0	3.85	0.96	7.00
(4V16) (564GC) Branson, MO	7,478	7,432	99.38%	46	0.62%	0	0	7,269	0	163	0	31	0	8	0	0	0	0	0	2.45	1.03	2.93
(4V16) (564GD) Ozark, AR	804	693	86.19%	111	13.81%	0	0	640	0	53	0	75	0	23	0	0	0	0	0	17.09	2.53	4.88
(4V16) (564GE) Jay, OK	1,229	1,220	99.27%	9	0.73%	0	0	1,206	0	14	0	0	0	0	0	0	0	0	0	0.93	3.00	1.17
(4V16) (564GF) Joplin, MO	4,446	4,311	96.96%	135	3.04%	0	0	4,075	0	236	0	100	0	19	0	0	0	9	0	4.24	7.60	6.19
(4V16) (564QA) Township, AR	1	0	0%	1	100%	0	6	0	2	0	0	0	1	0	1	0	1	0	1			
(4V16) (564QB) Sunbridge, AR	435	428	98.39%	7	1.61%	0	0	380	0	48	0	6	0	0	0	0	0	0	0		4.81	
(4V16) (580) Houston, TX HCS	205,668	200,342	97.41%	5,326	2.59%	27	1	193,626	1	6,716	0	3,488	0	1,140	0	444	0	254	0	2.29	3.86	2.22
(4V16) (580) Houston, TX (Michael E. DeBakey)	118,856	114,847	96.63%	4,009	3.37%	0	1	109,908	1	4,939	0	2,780	0	810	0	269	0	150	0	3.24	4.06	2.85
(4V16) (580BY) Beaumont, TX	10,242	10,109	98.7%	133	1.3%	0	0	9,884	0	225	0	70	0	0	0	0	0	0	0	3.00	2.38	1.26
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	11,978	11,718	97.83%	260	2.17%	0	0	11,491	0	227	0	115	0	100	0	29	0	0	0	2.46	5.79	3.52
(4V16) (580GC) Galveston County, TX	2,213	2,186	98.78%	27	1.22%	0	0	2,160	0	26	0	19	0	6	0	0	0	0	0	1.09	1.31	1.97
(4V16) (580GD) Conroe, TX	15,876	15,577	98.12%	299	1.88%	0	0	15,282	0	295	0	162	0	70	0	45	0	22	0	1.36	2.22	1.99
(4V16) (580GE) Katy, TX	12,713	12,448	97.92%	265	2.08%	0	0	12,153	0	295	0	165	0	74	0	18	0	8	0	1.78	3.42	0.87
(4V16) (580GF) Lake Jackson, TX	3,475	3,473	99.94%	2	0.06%	0	0	3,438	0	35	0	0	0	0	0	0	0	0	0	1.20	0.00	1.05
(4V16) (580GG) Richmond, TX	8,006	7,964	99.48%	42	0.52%	0	0	7,750	0	214	0	36	0	4	0	0	0	0	0	1.86	2.45	1.67
(4V16) (580GH) Tomball, TX	12,132	11,933	98.36%	199	1.64%	0	0	11,726	0	207	0	73	0	46	0	55	0	25	0	1.17	2.58	1.02
(4V16) (580GJ) Texas City, TX	10,177	10,087	99.12%	90	0.88%	0	0	9,834	0	253	0	67	0	9	0	8	0	0	0	1.71	0.83	3.24

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V16) (586) Jackson, MS HCS	69,892	66,611	95.31%	3,281	4.69%	8	68	64,694	19	1,917	3	1,700	14	737	11	448	9	396	12	2.81	7.59	1.78
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	48,358	45,709	94.52%	2,649	5.48%	0	68	44,278	19	1,431	3	1,392	14	595	11	364	9	298	12	3.90	7.17	1.64
(4V16) (586GA) Kosciusko, MS	2,095	2,037	97.23%	58	2.77%	0	0	2,022	0	15	0	6	0	14	0	10	0	28	0	0.83	32.50	3.29
(4V16) (586GB) Meridian, MS	2,982	2,967	99.5%	15	0.5%	0	0	2,948	0	19	0	8	0	0	0	0	0	0	0	0.41	39.95	1.73
(4V16) (586GC) Greenville, MS	2,187	2,150	98.31%	37	1.69%	0	0	2,114	0	36	0	16	0	9	0	0	0	0	0	2.77	27.12	1.88
(4V16) (586GD) Hattiesburg, MS	5,643	5,509	97.63%	134	2.37%	0	0	5,378	0	131	0	78	0	16	0	0	0	0	0	3.32	52.17	2.18
(4V16) (586GE) Natchez, MS	1,428	1,427	99.93%	1	0.07%	0	0	1,420	0	0	0	0	0	0	0	0	0	0	0	0.45	16.56	0.06
(4V16) (586GF) Columbus, MS	1,774	1,763	99.38%	11	0.62%	0	0	1,738	0	25	0	8	0	0	0	0	0	0	0	0.79	22.73	1.88
(4V16) (586GG) McComb, MS	2,051	2,025	98.73%	26	1.27%	0	0	1,979	0	46	0	17	0	0	0	0	0	0	0	3.08	0.00	6.13
(4V16) (586QB) Dogwood View Parkway, MS	3,374	3,024	89.63%	350	10.37%	0	0	2,817	0	207	0	175	0	95	0	58	0	0	0		9.54	
(4V16) (598) Little Rock, AR HCS	128,079	121,748	95.06%	6,331	4.94%	24	0	117,083	0	4,665	0	3,108	0	1,321	0	806	0	1,096	0	2.75	8.37	5.61
(4V16) (598) Little Rock, AR (John L. McClellan)	45,273	42,344	93.53%	2,929	6.47%	0	0	40,456	0	1,888	0	1,498	0	671	0	426	0	334	0	3.80	6.69	23.88
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	49,185	46,533	94.61%	2,652	5.39%	0	0	44,515	0	2,018	0	1,253	0	493	0	292	0	614	0	3.07	11.59	5.61
(4V16) (598GA) Mountain Home, AR	4,596	4,479	97.45%	117	2.55%	0	0	4,372	0	107	0	79	0	22	0	0	0	0	0	1.76	9.09	7.41
(4V16) (598GB) El Dorado, AR	2,575	2,524	98.02%	51	1.98%	0	0	2,502	0	22	0	24	0	18	0	0	0	5	0	2.81	1.97	5.65
(4V16) (598GC) Hot Springs, AR	7,838	7,633	97.38%	205	2.62%	0	0	7,481	0	152	0	102	0	53	0	24	0	0	0	3.04	2.13	7.59
(4V16) (598GD) Mena, AR	1,673	1,670	99.82%	3	0.18%	0	0	1,657	0	13	0	0	0	0	0	0	0	0	0	1.60	7.50	1.72
(4V16) (598GE) Pine Bluff, AR	3,431	3,403	99.18%	28	0.82%	0	0	3,342	0	61	0	24	0	0	0	0	0	0	0	2.30	0.12	2.19
(4V16) (598GF) Searcy, AR	3,867	3,839	99.28%	28	0.72%	0	0	3,769	0	70	0	17	0	0	0	5	0	0	0	0.86	11.10	1.42
(4V16) (598GG) Conway, AR	6,979	6,707	96.1%	272	3.9%	0	0	6,444	0	263	0	95	0	56	0	38	0	83	0	1.64	11.01	2.75
(4V16) (598GH) Russellville, AR	2,642	2,597	98.3%	45	1.7%	0	0	2,530	0	67	0	13	0	0	0	0	0	23	0	5.04	3.73	1.31
(4V16) (598QA) Little Rock Main Street, AR	20	19	95%	1	5%	0	0	15	0	0	0	0	0	0	0	0	0	0	0		11.25	
(4V16) (629) New Orleans, LA HCS	107,472	99,640	92.71%	7,832	7.29%	16	1	93,433	1	6,207	0	4,136	0	1,936	0	832	0	928	0	4.69	8.85	9.83
(4V16) (629) New Orleans, LA	70,727	64,067	90.58%	6,660	9.42%	0	0	59,712	0	4,355	0	3,459	0	1,659	0	726	0	816	0	5.18	9.69	15.51
(4V16) (629BY) Baton Rouge, LA	15,060	14,603	96.97%	457	3.03%	0	1	13,975	1	628	0	226	0	150	0	46	0	35	0	5.32	4.10	6.89
(4V16) (629GA) Houma, LA	4,133	4,098	99.15%	35	0.85%	0	0	3,970	0	128	0	30	0	0	0	0	0	0	0	2.04	1.86	2.94
(4V16) (629GB) Hammond, LA	5,517	5,300	96.07%	217	3.93%	0	0	5,034	0	266	0	126	0	46	0	30	0	0	0	2.86	6.39	8.67
(4V16) (629GC) Slidell, LA	4,672	4,514	96.62%	158	3.38%	0	0	4,015	0	499	0	122	0	18	0	0	0	16	0	8.04	6.29	0.12
(4V16) (629GD) St. John, LA	1,854	1,850	99.78%	4	0.22%	0	0	1,815	0	35	0	2	0	0	0	0	0	0	0	2.95	10.18	1.57
(4V16) (629GE) Franklin, LA	877	868	98.97%	9	1.03%	0	0	852	0	16	0	0	0	0	0	0	0	0	0	1.76	0.00	5.16
(4V16) (629GF) Bogalusa, LA	1,402	1,395	99.5%	7	0.5%	0	0	1,387	0	8	0	0	0	0	0	0	0	0	0	0.60	0.00	2.10
(4V16) (629QA) Baton Rouge South, LA	3,230	2,945	91.18%	285	8.82%	0	0	2,673	0	272	0	159	0	58	0	26	0	42	0		14.85	8.64
(4V16) (667) Shreveport, LA HCS	68,345	64,182	93.91%	4,163	6.09%	16	0	61,194	0	2,988	0	1,723	0	1,062	0	595	0	783	0	2.67	9.67	4.97
(4V16) (667) Shreveport, LA (Overton Brooks)	49,677	45,991	92.58%	3,686	7.42%	0	0	43,657	0	2,334	0	1,410	0	1,016	0	581	0	679	0	2.16	10.19	4.68
(4V16) (667GA) Texarkana, AR	4,819	4,709	97.72%	110	2.28%	0	0	4,408	0	301	0	80	0	6	0	0	0	0	0	3.92	1.39	13.57
(4V16) (667GB) Monroe, LA	5,899	5,739	97.29%	160	2.71%	0	0	5,625	0	114	0	91	0	7	0	0	0	0	0	2.66	0.88	1.77
(4V16) (667GC) Longview, TX	7,842	7,635	97.36%	207	2.64%	0	0	7,396	0	239	0	142	0	33	0	7	0	25	0	2.90	0.76	5.83
(4V16) (667QA) Knight Street, LA	108	108	100%	0	0%	0	0	108	0	0	0	0	0	0	0	0	0	0	0		0.04	
(4V17) (549) Dallas, TX HCS	208,529	194,428	93.24%	14,101	6.76%	80	19	184,022	7	10,406	5	6,744	4	3,133	1	2,047	0	2,177	2	4.69	11.39	6.21
(4V17) (549) Dallas, TX	106,723	97,799	91.64%	8,924	8.36%	0	17	91,923	6	5,876	5	4,064	4	2,010	1	1,358	0	1,492	1	4.49	12.76	3.42
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	16,927	16,231	95.89%	696	4.11%	0	0	15,736	0	495	0	489	0	101	0	54	0	52	0	1.96	7.58	1.39
(4V17) (549BY) Fort Worth, TX	47,224	43,833	92.82%	3,391	7.18%	0	0	41,165	0	2,668	0	1,592	0	844	0	493	0	462	0	7.21	7.54	11.14
(4V17) (549GD) Denton, TX	8,290	8,037	96.95%	253	3.05%	0	1	7,838	0	199	0	102	0	57	0	43	0	51	1	4.11	16.66	9.50
(4V17) (549GE) Decatur, TX	1,661	1,633	98.31%	28	1.69%	0	0	1,596	0	37	0	19	0	0	0	0	0	0	0	2.07	4.50	5.33
(4V17) (549GF) Granbury, TX	929	899	96.77%	30	3.23%	0	0	867	0	32	0	0	0	0	0	0	0	0	0	5.35	2.00	0.00
(4V17) (549GH) Greenville, TX	2,357	2,241	95.08%	116	4.92%	0	0	2,080	0	161	0	46	0	11	0	24	0	35	0	6.38	6.65	32.02
(4V17) (549GJ) Sherman, TX	3,775	3,748	99.28%	27	0.72%	0	1	3,654	1	94	0	21	0	0	0	0	0	0	0	2.30	6.43	1.02
(4V17) (549GK) Polk Street, TX	3,533	3,503	99.15%	30	0.85%	0	0	3,442	0	61	0	20	0	0	0	0	0	0	0	2.23		0.00
(4V17) (549GL) Plano, TX	6,035	5,878	97.4%	157	2.6%	0	0	5,649	0	229	0	108	0	23	0	0	0	0	0	3.01	22.44	8.62
(4V17) (549GM) Grand Prairie, TX	2,886	2,857	99%	29	1%	0	0	2,772	0	85	0	0	0	2	0	0	0	0	0	2.53		3.47
(4V17) (549QC) Tyler Broadway, TX	8,189	7,769	94.87%	420	5.13%	0	0	7,300	0	469	0	246	0	70	0	61	0	43	0	4.28	14.36	7.04
(4V17) (671) San Antonio, TX HCS	193,209	178,665	92.47%	14,544	7.53%	44	0	169,545	0	9,120	0	7,474	0	4,686	0	1,216	0	1,168	0	2.30	12.70	6.89

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V17) (671) San Antonio, TX (Audie L. Murphy)	75,374	68,145	90.41%	7,229	9.59%	0	0	63,247	0	4,898	0	4,299	0	1,793	0	700	0	437	0	5.97	9.96	5.50
(4V17) (671A4) Kerrville, TX	14,666	14,199	96.82%	467	3.18%	0	0	13,820	0	379	0	180	0	183	0	26	0	78	0	2.28	4.41	1.69
(4V17) (671BU) San Antonio, TX - VADOM	129	129	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	20,347	19,745	97.04%	602	2.96%	0	0	18,915	0	830	0	430	0	85	0	51	0	36	0	1.19	11.07	8.22
(4V17) (671DT) Unknown	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			4.20
(4V17) (671GB) Victoria, TX	2,983	2,966	99.43%	17	0.57%	0	0	2,884	0	82	0	10	0	4	0	0	0	0	0	3.10	8.18	1.63
(4V17) (671GF) South Bexar County, TX	5,212	5,101	97.87%	111	2.13%	0	0	4,935	0	166	0	93	0	12	0	0	0	3	0	2.43	0.00	6.50
(4V17) (671GH) Beeville, TX	314	305	97.13%	9	2.87%	0	0	303	0	0	0	0	0	0	0	0	0	0	0	5.74		
(4V17) (671GK) San Antonio Woodcock Drive, TX	14,725	14,607	99.2%	118	0.8%	0	0	14,419	0	188	0	65	0	13	0	0	0	0	0	2.04		1.45
(4V17) (671GL) New Braunfels, TX	4,635	4,499	97.07%	136	2.93%	0	0	4,433	0	66	0	126	0	4	0	0	0	0	0	2.10		
(4V17) (671GN) Seguin, TX	1,083	1,081	99.82%	2	0.18%	0	0	1,075	0	6	0	0	0	0	0	0	0	0	0	0.31		
(4V17) (671GO) North Central Federal, TX	13,500	13,189	97.7%	311	2.3%	0	0	12,677	0	512	0	175	0	90	0	28	0	0	0	1.46	9.15	8.68
(4V17) (671GP) Balcones Heights, TX	8,731	8,649	99.06%	82	0.94%	0	0	8,426	0	223	0	67	0	6	0	0	0	0	0	2.00	3.11	6.38
(4V17) (671GQ) Shavano Park, TX	5,514	5,469	99.18%	45	0.82%	0	0	5,350	0	119	0	42	0	0	0	0	0	0	0	2.38		4.46
(4V17) (671PA) San Antonio SARRTP	92	85	92.39%	7	7.61%	0	0	47	0	38	0	6	0	0	0	0	0	0	0			0.00
(4V17) (671QB) Data Point, TX	25,899	20,491	79.12%	5,408	20.88%	0	0	18,880	0	1,611	0	1,978	0	2,491	0	394	0	545	0		19.08	
(4V17) (674) Temple, TX HCS	203,946	187,686	92.03%	16,260	7.97%	76	2	177,769	2	9,917	0	8,633	0	3,617	0	1,862	0	2,148	0	3.86	12.13	11.74
(4V17) (674) Temple, TX (Olin E. Teague Center)	108,179	97,867	90.47%	10,312	9.53%	0	0	92,067	0	5,800	0	5,160	0	2,227	0	1,348	0	1,577	0	4.96	13.90	12.40
(4V17) (674A4) Waco, TX (Doris Miller)	18,550	17,314	93.34%	1,236	6.66%	0	0	16,588	0	726	0	626	0	349	0	121	0	140	0	6.70	10.42	3.34
(4V17) (674BY) Austin, TX	50,390	46,357	92%	4,033	8%	0	2	43,587	2	2,770	0	2,420	0	935	0	327	0	351	0	3.13	8.71	16.35
(4V17) (674GA) Palestine, TX	2,678	2,663	99.44%	15	0.56%	0	0	2,632	0	31	0	11	0	0	0	0	0	0	0	1.20	13.91	1.15
(4V17) (674GB) Brownwood, TX	3,084	2,975	96.47%	109	3.53%	0	0	2,917	0	58	0	61	0	19	0	12	0	17	0	4.15	18.43	1.73
(4V17) (674GC) Bryan, TX	5,113	4,934	96.5%	179	3.5%	0	0	4,768	0	166	0	87	0	27	0	31	0	34	0	2.17	9.62	7.46
(4V17) (674GD) Cedar Park, TX	9,109	8,888	97.57%	221	2.43%	0	0	8,668	0	220	0	143	0	41	0	15	0	22	0	2.08	3.68	10.44
(4V17) (674GF) Temple South General Bruce Drive, TX	5,676	5,534	97.5%	142	2.5%	0	0	5,395	0	139	0	115	0	15	0	0	0	0	0	2.20	9.85	6.28
(4V17) (674HB) LaGrange, TX	1,167	1,154	98.89%	13	1.11%	0	0	1,147	0	7	0	0	0	0	0	0	0	0	0	1.16		1.35
(4V17) (504) Amarillo, TX HCS	49,184	47,645	96.87%	1,539	3.13%	3	25	46,169	3	1,476	1	876	2	305	4	140	6	218	9	2.33	5.56	2.68
(4V17) (504) Amarillo, TX (Thomas E. Creek)	34,679	33,357	96.19%	1,322	3.81%	0	21	32,188	3	1,169	1	703	2	286	4	135	5	198	6	2.65	6.23	3.50
(4V17) (504BY) Lubbock, TX	13,655	13,464	98.6%	191	1.4%	0	4	13,185	0	279	0	150	0	0	0	5	1	20	3	1.78	2.67	1.22
(4V17) (504BZ) Clovis, NM	709	698	98.45%	11	1.55%	0	0	684	0	14	0	11	0	0	0	0	0	0	0	2.01	0.00	1.34
(4V17) (504GA) Childress, TX	81	71	87.65%	10	12.35%	0	0	62	0	0	0	0	0	0	0	0	0	0	0	12.03		0.67
(4V17) (504HB) Dalhart, TX	60	55	91.67%	5	8.33%	0	0	50	0	0	0	3	0	0	0	0	0	0	0	9.41	14.00	4.45
(4V17) (519) Big Spring, TX HCS	21,220	20,648	97.3%	572	2.7%	9	46	19,823	8	825	0	421	5	87	12	30	10	0	11	2.85	3.81	5.13
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	8,502	8,300	97.62%	202	2.38%	0	34	8,005	7	295	0	145	5	33	11	0	9	0	2	4.02	3.38	3.70
(4V17) (519GA) Permian Basin, TX	3,020	2,888	95.63%	132	4.37%	0	11	2,744	1	144	0	89	0	22	1	13	1	0	8	2.20	11.09	11.97
(4V17) (519GB) Hobbs, NM	753	737	97.88%	16	2.12%	0	0	601	0	136	0	11	0	0	0	0	0	0	0	7.55	7.67	11.66
(4V17) (519GD) Fort Stockton, TX	188	183	97.34%	5	2.66%	0	0	183	0	0	0	5	0	0	0	0	0	0	0	1.85		0.00
(4V17) (519HC) Abilene, TX	5,769	5,618	97.38%	151	2.62%	0	0	5,480	0	138	0	116	0	21	0	0	0	0	0	2.38	2.92	4.23
(4V17) (519HF) San Angelo, TX	2,988	2,922	97.79%	66	2.21%	0	1	2,810	0	112	0	55	0	9	0	0	0	0	1	1.73	15.98	3.49
(4V17) (756) El Paso, TX HCS	60,508	58,551	96.77%	1,957	3.23%	37	0	56,355	0	2,196	0	1,165	0	527	0	160	0	105	0	4.65	2.34	5.76
(4V17) (756) El Paso, TX	47,988	46,584	97.07%	1,404	2.93%	0	0	45,158	0	1,426	0	803	0	374	0	139	0	88	0	5.17	2.14	4.66
(4V17) (756GA) Las Cruces, NM	4,828	4,670	96.73%	158	3.27%	0	0	4,459	0	211	0	122	0	0	0	0	0	0	0	3.44	1.00	3.73
(4V17) (756GB) El Paso Eastside, TX	5,626	5,381	95.65%	245	4.35%	0	0	5,120	0	261	0	121	0	97	0	14	0	13	0	3.97	5.00	11.67
(4V17) (756MA) IDES Fort Bliss	301	259	86.05%	42	13.95%	0	0	72	0	187	0	0	0	0	0	0	0	0	0		21.44	20.71
(4V17) (756QA) El Paso South Central, TX	1,111	1,041	93.7%	70	6.3%	0	0	983	0	58	0	42	0	17	0	7	0	0	0			6.44
(4V17) (756QB) El Paso Central, TX	654	616	94.19%	38	5.81%	0	0	563	0	53	0	35	0	3	0	0	0	0	0		5.97	
(4V17) (740) Texas Valley Coastal Bend HCS	58,471	56,099	95.94%	2,372	4.06%	2	7	54,267	2	1,832	1	1,234	0	603	0	321	1	214	3	3.34	8.47	1.54
(4V17) (740) Harlingen, TX	14,094	13,423	95.24%	671	4.76%	0	2	12,706	0	717	0	398	0	152	0	64	1	57	1	3.41	7.07	0.97
(4V17) (740GA) Harlingen Treasure Hills, TX	8,520	8,097	95.04%	423	4.96%	0	2	7,886	2	211	0	146	0	145	0	115	0	17	0	4.81	10.17	0.86
(4V17) (740GB) McAllen, TX	14,156	13,998	98.88%	158	1.12%	0	0	13,757	0	241	0	118	0	24	0	10	0	0	0	2.09	3.80	1.48
(4V17) (740GC) Corpus Christi, TX	8,046	7,785	96.76%	261	3.24%	0	3	7,607	0	178	1	188	0	48	0	0	0	20	2	3.60	0.00	0.33
(4V17) (740GD) Laredo, TX	4,006	3,923	97.93%	83	2.07%	0	0	3,837	0	86	0	54	0	17	0	4	0	8	0	2.74	20.22	0.52

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V17) (740GH) South Enterprize, TX	9,643	8,867	91.95%	776	8.05%	0	0	8,468	0	399	0	330	0	217	0	123	0	106	0	2.97	12.52	2.84
(4V17) (740GI) Old Brownsville, TX	6	6	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (623) Muskogee, OK HCS	68,575	64,816	94.52%	3,759	5.48%	5	0	62,285	0	2,531	0	2,338	0	927	0	261	0	233	0	1.77	7.36	10.48
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	27,283	25,935	95.06%	1,348	4.94%	0	0	24,827	0	1,108	0	858	0	259	0	131	0	100	0	1.58	6.27	9.44
(4V19) (623BY) Tulsa, OK (Ernest Childers)	24,095	22,869	94.91%	1,226	5.09%	0	0	22,100	0	769	0	762	0	404	0	27	0	33	0	1.94	10.26	2.61
(4V19) (623GA) McAlester, OK	2,614	2,554	97.7%	60	2.3%	0	0	2,503	0	51	0	52	0	8	0	0	0	0	0	2.12	14.67	2.00
(4V19) (623GB) Vinita, OK	2,634	2,626	99.7%	8	0.3%	0	0	2,606	0	20	0	0	0	0	0	0	0	0	0	0.91	3.56	1.50
(4V19) (623GC) McCurtain County, OK	1,003	998	99.5%	5	0.5%	0	0	985	0	13	0	0	0	0	0	0	0	0	0	2.12	15.33	0.05
(4V19) (623QA) Muskogee East, OK	1,984	1,736	87.5%	248	12.5%	0	0	1,650	0	86	0	184	0	25	0	22	0	17	0			10.62
(4V19) (623QB) Tulsa Eleventh Street, OK	6,561	5,768	87.91%	793	12.09%	0	0	5,330	0	438	0	424	0	223	0	77	0	69	0		12.33	13.12
(4V19) (623QC) Yale Avenue, OK	2,401	2,330	97.04%	71	2.96%	0	0	2,284	0	46	0	53	0	0	0	0	0	0	0		3.43	
(4V19) (635) Oklahoma City, OK HCS	116,409	109,843	94.36%	6,566	5.64%	23	8	105,048	8	4,795	0	3,598	0	1,728	0	745	0	495	0	1.21	9.16	6.52
(4V19) (635) Oklahoma City, OK	70,322	64,466	91.67%	5,856	8.33%	0	8	60,773	8	3,693	0	3,127	0	1,567	0	693	0	469	0	2.20	9.75	7.49
(4V19) (635GA) Lawton, OK	18,590	18,082	97.27%	508	2.73%	0	0	17,321	0	761	0	306	0	134	0	46	0	22	0	1.11	6.07	5.98
(4V19) (635GB) Wichita Falls, TX	4,020	4,009	99.73%	11	0.27%	0	0	3,961	0	48	0	7	0	0	0	0	0	0	0	0.67	4.28	2.60
(4V19) (635GC) Blackwell, OK	383	380	99.22%	3	0.78%	0	0	374	0	6	0	0	0	0	0	0	0	0	0	0.49	36.00	9.38
(4V19) (635GD) Ada, OK	368	361	98.1%	7	1.9%	0	0	346	0	15	0	7	0	0	0	0	0	0	0	0.38	12.25	3.17
(4V19) (635GE) Stillwater, OK	1,621	1,619	99.88%	2	0.12%	0	0	1,612	0	7	0	0	0	0	0	0	0	0	0	0.28	4.14	1.31
(4V19) (635GF) Altus, OK	1,174	1,170	99.66%	4	0.34%	0	0	1,158	0	12	0	2	0	2	0	0	0	0	0	0.57	6.10	2.43
(4V19) (635GG) Enid, OK	1,026	1,025	99.9%	1	0.1%	0	0	1,016	0	9	0	0	0	0	0	0	0	0	0	0.92	3.63	4.20
(4V19) (635HB) Ardmore, OK	1,650	1,648	99.88%	2	0.12%	0	0	1,641	0	0	0	0	0	0	0	0	0	0	0	1.08	6.79	2.25
(4V19) (635QA) North May, OK	5,324	5,320	99.92%	4	0.08%	0	0	5,273	0	47	0	4	0	0	0	0	0	0	0	0.79	0.00	0.85
(4V19) (635QB) South Oklahoma City, OK	11,079	10,912	98.49%	167	1.51%	0	0	10,735	0	177	0	139	0	21	0	5	0	0	0	0.64	5.76	3.94
(4V19) (635QC) Fourteenth Street, OK	852	851	99.88%	1	0.12%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.69		
(4V19) (436) Montana HCS	52,603	49,085	93.31%	3,518	6.69%	10	14	46,870	8	2,215	3	1,780	1	779	2	501	0	458	0	3.27	12.06	8.46
(4V19) (436) Fort Harrison, MT	16,172	14,590	90.22%	1,582	9.78%	0	12	13,478	8	1,112	2	753	1	344	1	217	0	268	0	3.39	14.69	12.72
(4V19) (436A4) Miles City CLC, MT	279	268	96.06%	11	3.94%	0	0	261	0	7	0	2	0	5	0	2	0	0	0	3.25	1.59	9.78
(4V19) (436GA) Anaconda, MT	1,725	1,692	98.09%	33	1.91%	0	0	1,668	0	24	0	17	0	0	0	0	0	4	0	1.73	6.10	7.52
(4V19) (436GB) Great Falls, MT	3,317	3,171	95.6%	146	4.4%	0	2	3,067	0	104	1	78	0	38	1	17	0	0	0	2.00	9.08	14.03
(4V19) (436GC) Missoula, MT (David J. Thatcher)	7,184	7,018	97.69%	166	2.31%	0	0	6,812	0	206	0	98	0	20	0	24	0	24	0	1.68	14.54	4.48
(4V19) (436GD) Bozeman, MT	1,836	1,755	95.59%	81	4.41%	0	0	1,705	0	50	0	46	0	18	0	0	0	12	0	3.95	12.57	5.39
(4V19) (436GF) Kalispell, MT	5,667	5,491	96.89%	176	3.11%	0	0	5,377	0	114	0	79	0	38	0	30	0	29	0	1.74	14.09	9.08
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	7,394	6,812	92.13%	582	7.87%	0	0	6,526	0	286	0	310	0	138	0	79	0	55	0	0.00	8.02	3.14
(4V19) (436GI) Glasgow, MT	188	184	97.87%	4	2.13%	0	0	179	0	5	0	0	0	0	0	0	0	0	0	2.06	13.33	0.39
(4V19) (436GJ) Miles City, MT	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (436GK) Glendive, MT	281	245	87.19%	36	12.81%	0	0	231	0	14	0	27	0	0	0	0	0	0	0	1.18	10.25	12.12
(4V19) (436GL) Cut Bank, MT	234	230	98.29%	4	1.71%	0	0	228	0	0	0	3	0	0	0	0	0	0	0	2.77	19.33	0.30
(4V19) (436GM) Lewistown, MT	574	512	89.2%	62	10.8%	0	0	471	0	41	0	51	0	0	0	3	0	0	0	8.76	4.21	9.73
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	4,382	4,059	92.63%	323	7.37%	0	0	3,953	0	106	0	160	0	85	0	56	0	0	0	7.03	4.55	
(4V19) (436HC) Havre, MT (Merril Lundman)	357	329	92.16%	28	7.84%	0	0	310	0	19	0	24	0	0	0	0	0	0	0	6.09	7.14	5.85
(4V19) (436MA) IDES Malmstrom AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V19) (436QA) Hamilton, MT	1,332	1,292	97%	40	3%	0	0	1,245	0	47	0	24	0	9	0	6	0	0	0	3.53	8.70	7.86
(4V19) (436QB) Plentywood, MT	29	25	86.21%	4	13.79%	0	0	0	0	0	0	3	0	0	0	0	0	0	0	3.50	19.50	3.80
(4V19) (436QC) Helena, MT	1,644	1,404	85.4%	240	14.6%	0	0	1,327	0	77	0	102	0	61	0	55	0	22	0			
(4V19) (442) Cheyenne, WY HCS	22,314	20,178	90.43%	2,136	9.57%	20	0	18,882	0	1,296	0	1,300	0	464	0	271	0	101	0	2.84	12.00	6.66
(4V19) (442) Cheyenne, WY	12,350	11,031	89.32%	1,319	10.68%	0	0	10,288	0	743	0	859	0	284	0	119	0	57	0	2.34	11.22	4.25
(4V19) (442BU) Cheyenne, WY - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (442GB) Sidney, NE	258	252	97.67%	6	2.33%	0	0	234	0	18	0	0	0	0	0	0	0	0	0	1.62	8.54	0.00
(4V19) (442GC) Fort Collins, CO	2,663	2,570	96.51%	93	3.49%	0	0	2,438	0	132	0	74	0	11	0	4	0	0	0	2.68	3.39	6.70
(4V19) (442GD) Loveland, CO	6,485	5,782	89.16%	703	10.84%	0	0	5,410	0	372	0	348	0	168	0	147	0	40	0	3.66	14.91	12.84
(4V19) (442HK) Wheatland, WY - Mobile	41	40	97.56%	1	2.44%	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0.86		7.15
(4V19) (442QA) Rawlins, WY	97	96	98.97%	1	1.03%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.78	0.78	3.31

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(4V19) (442QB) Torrington, WY - Mobile	86	85	98.84%	1	1.16%	0	0	0	0	3	0	0	0	0	0	0	0	0	0	1.83		1.22
(4V19) (442QD) Laramie, WY - Mobile	187	185	98.93%	2	1.07%	0	0	165	0	0	0	0	0	0	0	0	0	0	0	4.30		3.25
(4V19) (442QE) Sterling, CO	146	136	93.15%	10	6.85%	0	0	131	0	5	0	0	0	0	0	0	0	0	0	3.47		9.08
(4V19) (554) Aurora, CO HCS	107,265	93,945	87.58%	13,320	12.42%	48	188	87,545	69	6,400	34	7,336	20	3,434	10	1,354	15	1,196	40	5.01	12.62	14.86
(4V19) (554) Aurora, CO (Rocky Mountain	50,775	42,940	84.57%	7,835	15.43%	0	122	39,723	44	3,217	31	4,038	18	2,276	10	864	14	657	5	8.83	11.54	21.37
(4V19) (554A5) Denver, CO - VADOM	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (554GB) Aurora, CO	4,844	4,701	97.05%	143	2.95%	0	0	4,552	0	149	0	117	0	11	0	5	0	0	0	2.86		7.26
(4V19) (554GC) Golden, CO	8,885	8,085	91%	800	9%	0	43	7,436	20	649	0	641	0	138	0	12	0	0	23	5.67	13.12	6.18
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	9,861	8,829	89.53%	1,032	10.47%	0	0	8,326	0	503	0	639	0	240	0	60	0	93	0	4.27	16.26	9.14
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	27,107	24,117	88.97%	2,990	11.03%	0	23	22,716	5	1,401	3	1,486	2	692	0	394	1	418	12	3.91	15.19	18.42
(4V19) (554GF) Alamosa, CO	555	545	98.2%	10	1.8%	0	0	522	0	23	0	8	0	0	0	0	0	0	0	2.29	16.74	2.56
(4V19) (554GG) La Junta, CO	529	517	97.73%	12	2.27%	0	0	494	0	0	0	9	0	0	0	0	0	0	0	1.79	18.67	3.02
(4V19) (554GH) Lamar, CO	220	212	96.36%	8	3.64%	0	0	209	0	3	0	0	0	0	0	0	0	0	0	2.60	8.54	4.71
(4V19) (554GI) Burlington, CO	297	284	95.62%	13	4.38%	0	0	265	0	19	0	7	0	3	0	0	0	2	0	4.20	83.50	6.68
(4V19) (554GJ) Denver East 9th Avenue, CO	2,575	2,448	95.07%	127	4.93%	0	0	2,242	0	206	0	109	0	14	0	0	0	0	0	5.25	0.00	0.00
(4V19) (554MA) IDES Fort Carson	161	155	96.27%	6	3.73%	0	0	0	0	36	0	0	0	0	0	0	0	0	0		8.64	4.69
(4V19) (554QA) York Street, CO	18	18	100%	0	0%	0	0	18	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,278	940	73.55%	338	26.45%	0	0	784	0	156	0	267	0	53	0	13	0	5	0		26.82	
(4V19) (554QC) Salida, CO	153	147	96.08%	6	3.92%	0	0	132	0	15	0	6	0	0	0	0	0	0	0	4.38	14.75	2.55
(4V19) (575) Grand Junction, CO HCS	15,554	14,431	92.78%	1,123	7.22%	81	0	13,401	0	1,030	0	686	0	230	0	105	0	102	0	3.71	11.23	4.63
(4V19) (575) Grand Junction, CO	13,754	12,707	92.39%	1,047	7.61%	0	0	11,777	0	930	0	628	0	217	0	104	0	98	0	3.71	11.95	4.64
(4V19) (575GA) Montrose, CO	1,079	1,032	95.64%	47	4.36%	0	0	965	0	67	0	38	0	7	0	0	0	0	0	4.28	5.88	4.62
(4V19) (575GB) Craig, CO (Major William Edward Adams)	145	135	93.1%	10	6.9%	0	0	127	0	8	0	0	0	0	0	0	0	0	0	3.84	7.85	4.84
(4V19) (575QA) Glenwood Springs, CO	351	337	96.01%	14	3.99%	0	0	320	0	17	0	10	0	0	0	0	0	0	0	2.57	6.98	3.92
(4V19) (575QB) Moab, UT	225	220	97.78%	5	2.22%	0	0	212	0	8	0	4	0	0	0	0	0	0	0	2.53	2.94	8.22
(4V19) (660) Salt Lake City, UT HCS	73,837	68,457	92.71%	5,380	7.29%	71	209	64,560	20	3,897	27	2,874	23	1,330	19	654	25	522	95	4.09	8.53	6.42
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	53,450	48,957	91.59%	4,493	8.41%	0	181	45,650	17	3,307	27	2,427	18	1,143	15	538	21	385	83	4.31	8.61	2.86
(4V19) (660GA) Pocatello, ID	3,062	2,864	93.53%	198	6.47%	0	0	2,771	0	93	0	74	0	52	0	40	0	32	0	2.03	6.92	32.00
(4V19) (660GB) Ogden, UT	5,416	5,322	98.26%	94	1.74%	0	2	5,212	0	110	0	62	0	12	1	5	0	0	1	3.53	3.83	3.89
(4V19) (660GD) Roosevelt, UT	221	211	95.48%	10	4.52%	0	0	211	0	0	0	0	0	0	0	0	0	0	0	11.19	2.00	0.12
(4V19) (660GE) Orem, UT	2,190	2,128	97.17%	62	2.83%	0	9	2,078	0	50	0	47	0	7	2	0	4	5	3	2.07	9.27	3.35
(4V19) (660GG) St. George, UT	2,373	2,281	96.12%	92	3.88%	0	1	2,193	0	88	0	48	0	25	0	8	0	11	1	4.28	5.04	10.57
(4V19) (660GJ) Western Salt Lake, UT	2,665	2,522	94.63%	143	5.37%	0	1	2,432	0	90	0	81	0	32	0	11	0	0	1	5.27	8.87	7.67
(4V19) (660GK) Elko, NV	105	90	85.71%	15	14.29%	0	1	83	0	7	0	12	0	2	0	0	0	0	1	14.68	13.00	4.30
(4V19) (660MA) IDES Hill AFB	24	24	100%	0	0%	0	0	23	0	0	0	0	0	0	0	0	0	0	0		1.00	0.00
(4V19) (660QA) Idaho Falls, ID	3,380	3,194	94.5%	186	5.5%	0	10	3,117	3	77	0	74	5	34	1	38	0	0	1	3.92	20.31	53.21
(4V19) (660QB) Price, UT	159	154	96.86%	5	3.14%	0	4	142	0	0	0	4	0	0	0	0	0	0	4	7.98	8.63	0.00
(4V19) (660QC) Weber County, UT	792	710	89.65%	82	10.35%	0	0	648	0	62	0	43	0	21	0	7	0	11	0			10.69
(4V19) (666) Sheridan, WY HCS	9,552	9,111	95.38%	441	4.62%	4	0	8,731	0	380	0	246	0	116	0	43	0	36	0	5.67	5.55	4.84
(4V19) (666) Sheridan, WY	3,431	3,312	96.53%	119	3.47%	0	0	3,118	0	194	0	87	0	0	0	4	0	0	0	6.76	6.17	2.68
(4V19) (666GB) Casper, WY	2,687	2,475	92.11%	212	7.89%	0	0	2,389	0	86	0	82	0	88	0	0	0	14	0	7.16	1.54	10.96
(4V19) (666GC) Riverton, WY	585	544	92.99%	41	7.01%	0	0	508	0	36	0	0	0	0	0	0	0	0	0	7.47	2.09	3.87
(4V19) (666GD) Cody, WY	549	534	97.27%	15	2.73%	0	0	520	0	0	0	8	0	0	0	0	0	0	0	5.88	0.00	0.41
(4V19) (666GE) Gillette, WY	827	806	97.46%	21	2.54%	0	0	787	0	19	0	14	0	5	0	0	0	0	0	3.85	5.13	4.81
(4V19) (666GF) Rock Springs, WY	992	972	97.98%	20	2.02%	0	0	954	0	18	0	0	0	0	0	0	0	0	0	2.82	5.47	3.30
(4V19) (666QA) Afton, WY	355	346	97.46%	9	2.54%	0	0	338	0	8	0	0	0	0	0	2	0	0	0	2.19	4.50	12.14
(4V19) (666QB) Evanston, WY	79	76	96.2%	3	3.8%	0	0	74	0	0	0	0	0	0	0	0	0	0	0	5.64	0.00	1.62
(4V19) (666QC) Worland, WY	47	46	97.87%	1	2.13%	0	0	43	0	0	0	0	0	0	0	0	0	0	0	4.48	0.00	2.17
(5V20) (463) Anchorage, AK HCS	8,389	7,689	91.66%	700	8.34%	18	15	7,070	1	619	2	485	7	146	1	52	1	17	3	6.00	8.95	7.79
(5V20) (463) Anchorage, AK	5,099	4,659	91.37%	440	8.63%	0	15	4,294	1	365	2	299	7	97	1	34	1	10	3	7.40	6.62	7.85
(5V20) (463BU) Anchorage, AK - VADOM	71	71	100%	0	0%	0	0	69	0	0	0	0	0	0	0	0	0	0	0			0.36
(5V20) (463GA) Fairbanks, AK	962	838	87.11%	124	12.89%	0	0	746	0	92	0	77	0	31	0	13	0	3	0	7.33	31.04	7.68

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (463GB) Kenai, AK	978	903	92.33%	75	7.67%	0	0	837	0	66	0	59	0	0	0	0	0	0	0	3.70	15.80	8.71
(5V20) (463GC) Mat-Su, AK	998	953	95.49%	45	4.51%	0	0	871	0	82	0	38	0	5	0	0	0	0	0	4.30	12.00	7.07
(5V20) (463GD) Homer, AK	109	101	92.66%	8	7.34%	0	0	93	0	0	0	8	0	0	0	0	0	0	0	3.11		9.19
(5V20) (463GE) Juneau, AK	172	164	95.35%	8	4.65%	0	0	160	0	4	0	0	0	0	0	0	0	0	0	3.13	4.83	6.10
(5V20) (531) Boise, ID HCS	35,873	33,524	93.45%	2,349	6.55%	6	10	31,836	6	1,688	2	1,269	2	422	0	273	0	385	0	4.10	9.28	4.24
(5V20) (531) Boise, ID	30,497	28,455	93.3%	2,042	6.7%	0	10	26,993	6	1,462	2	1,121	2	356	0	246	0	319	0	3.98	9.01	4.47
(5V20) (531GE) Twin Falls, ID	1,523	1,511	99.21%	12	0.79%	0	0	1,468	0	0	0	0	0	2	0	0	0	0	0	1.80	1.71	0.69
(5V20) (531GG) Caldwell, ID	3,224	2,943	91.28%	281	8.72%	0	0	2,782	0	161	0	134	0	60	0	25	0	62	0	6.13	14.50	5.55
(5V20) (531GH) Burns, OR	151	148	98.01%	3	1.99%	0	0	146	0	0	0	0	0	0	0	0	0	0	0	0.85		1.75
(5V20) (531GI) Mountain Home, ID	302	295	97.68%	7	2.32%	0	0	280	0	15	0	0	0	2	0	0	0	0	0	5.41	1.05	1.17
(5V20) (531GJ) Salmon, ID	173	169	97.69%	4	2.31%	0	0	164	0	0	0	0	0	0	0	0	0	2	0	7.96	1.00	0.00
(5V20) (531MA) IDES Mt Home AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V20) (531MB) IDES Idaho ANG	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V20) (648) Portland, OR HCS	98,598	88,072	89.32%	10,526	10.68%	20	344	81,965	23	6,107	12	5,352	45	2,825	35	1,137	30	1,212	199	4.85	15.23	2.95
(5V20) (648) Portland, OR	51,679	44,642	86.38%	7,037	13.62%	0	7	41,305	3	3,337	0	3,383	2	1,992	0	792	1	870	1	11.73	15.58	1.87
(5V20) (648A4) Portland Vancouver, WA	18,582	17,289	93.04%	1,293	6.96%	0	314	16,063	19	1,226	10	918	41	215	29	90	19	70	196	2.68	10.36	4.59
(5V20) (648BU) Vancouver, WA - VADOM	22	22	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	6,279	5,565	88.63%	714	11.37%	0	1	5,172	0	393	1	267	0	196	0	117	0	134	0	3.10	24.16	4.07
(5V20) (648GB) Salem, OR	8,851	7,882	89.05%	969	10.95%	0	22	7,445	1	437	1	381	2	359	6	119	10	110	2	6.48	16.81	4.86
(5V20) (648GD) North Coast, OR	368	363	98.64%	5	1.36%	0	0	353	0	10	0	3	0	0	0	0	0	0	0	3.29		1.21
(5V20) (648GE) Fairview, OR	3,263	3,184	97.58%	79	2.42%	0	0	3,075	0	109	0	59	0	10	0	0	0	0	0	2.93	19.00	2.18
(5V20) (648GF) Hillsboro, OR	4,497	4,242	94.33%	255	5.67%	0	0	3,897	0	345	0	223	0	22	0	0	0	8	0	4.64	11.23	0.85
(5V20) (648GG) West Linn, OR	3,008	2,955	98.24%	53	1.76%	0	0	2,835	0	120	0	39	0	8	0	3	0	3	0	2.67	6.64	0.39
(5V20) (648GH) Newport, OR	375	326	86.93%	49	13.07%	0	0	263	0	63	0	36	0	8	0	0	0	0	0	17.27		0.04
(5V20) (648GI) Portland 1st Avenue, OR	251	207	82.47%	44	17.53%	0	0	167	0	40	0	32	0	0	0	0	0	0	0	16.18	23.14	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	1,423	1,395	98.03%	28	1.97%	0	0	1,368	0	27	0	0	0	0	0	0	0	0	0	2.69	16.50	0.99
(5V20) (653) Roseburg, OR HCS	37,592	35,487	94.4%	2,105	5.6%	51	62	33,935	20	1,552	4	1,169	7	544	3	200	5	192	23	4.46	9.02	2.96
(5V20) (653) Roseburg, OR	15,286	14,434	94.43%	852	5.57%	0	10	13,876	2	558	0	452	2	254	0	93	2	53	4	7.10	7.20	2.19
(5V20) (653BY) Eugene, OR	18,329	17,195	93.81%	1,134	6.19%	0	12	16,333	7	862	3	625	2	277	0	98	0	134	0	3.70	10.94	5.06
(5V20) (653GA) North Bend, OR	1,674	1,630	97.37%	44	2.63%	0	0	1,560	0	70	0	34	0	5	0	5	0	0	0	2.66	1.33	3.74
(5V20) (653GB) Brookings, OR	816	785	96.2%	31	3.8%	0	40	762	11	23	1	22	3	0	3	0	3	0	19	1.88	0.00	13.00
(5V20) (653QA) Downtown Eugene, OR	1,487	1,443	97.04%	44	2.96%	0	0	1,404	0	0	0	36	0	0	0	0	0	0	0			2.67
(5V20) (663) Puget Sound, WA HCS	83,591	70,874	84.79%	12,717	15.21%	171	883	63,972	40	6,902	31	6,559	40	3,313	41	1,608	36	1,237	695	16.98	18.85	5.70
(5V20) (663) Seattle, WA	39,115	33,806	86.43%	5,309	13.57%	0	787	30,656	35	3,150	24	2,989	30	1,258	20	534	24	528	654	12.99	16.16	6.56
(5V20) (663A4) American Lake, WA	31,496	26,413	83.86%	5,083	16.14%	0	90	23,848	4	2,565	6	2,405	10	1,437	17	850	12	391	41	13.48	22.70	5.54
(5V20) (663GA) Bellevue, WA	3,090	2,386	77.22%	704	22.78%	0	0	2,066	0	320	0	311	0	259	0	85	0	49	0	22.25	14.71	3.35
(5V20) (663GB) Silverdale, WA	2,987	2,300	77%	687	23%	0	0	2,119	0	181	0	233	0	148	0	85	0	221	0	30.72	18.82	7.11
(5V20) (663GC) Mount Vernon, WA	3,416	2,881	84.34%	535	15.66%	0	0	2,546	0	335	0	327	0	136	0	40	0	32	0	10.25	19.36	1.14
(5V20) (663GD) South Sound, WA	2,422	2,156	89.02%	266	10.98%	0	5	1,945	0	211	1	205	0	44	4	0	0	0	0	11.64	4.90	3.22
(5V20) (663GE) North Olympic Peninsula, WA	809	693	85.66%	116	14.34%	0	0	561	0	132	0	79	0	24	0	0	0	10	0	12.65	26.65	2.78
(5V20) (663HK) Puget Sound, WA - Mobile	256	239	93.36%	17	6.64%	0	1	231	1	8	0	10	0	7	0	0	0	0	0	6.80		
(5V20) (668) Spokane, WA HCS	25,666	22,756	88.66%	2,910	11.34%	88	62	20,182	20	2,574	7	1,884	14	514	4	224	4	288	13	9.34	15.29	3.85
(5V20) (668) Spokane, WA (Mann-Grandstaff)	22,217	19,507	87.8%	2,710	12.2%	0	62	17,223	20	2,284	7	1,748	14	481	4	211	4	270	13	9.96	15.59	4.36
(5V20) (668GA) Wenatchee, WA	896	821	91.63%	75	8.37%	0	0	728	0	93	0	48	0	11	0	0	0	12	0	7.97	17.47	1.56
(5V20) (668GB) Coeur d Alene, ID	2,095	1,998	95.37%	97	4.63%	0	0	1,843	0	155	0	74	0	0	0	0	0	0	0	8.84	6.69	1.58
(5V20) (668HK) Spokane, WA - Mobile	145	133	91.72%	12	8.28%	0	0	119	0	0	0	0	0	0	0	0	0	0	0	9.70		
(5V20) (668QB) Libby, MT	169	159	94.08%	10	5.92%	0	0	142	0	0	0	0	0	0	0	0	0	0	0	7.99		4.19
(5V20) (668QD) Sandpoint, ID	142	136	95.77%	6	4.23%	0	0	125	0	0	0	3	0	0	0	0	0	0	0	5.27		9.17
(5V20) (668QE) Spokane 2nd Avenue, WA	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	18,287	17,322	94.72%	965	5.28%	14	1	16,727	0	595	0	484	0	238	1	89	0	154	0	4.64	9.00	4.34
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	11,468	10,726	93.53%	742	6.47%	0	1	10,314	0	412	0	366	0	187	1	62	0	127	0	4.55	9.01	4.50
(5V20) (687GA) Richland, WA	2,119	2,078	98.07%	41	1.93%	0	0	2,021	0	57	0	27	0	7	0	0	0	0	0	3.33	8.60	3.88

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(5V20) (687GB) Lewiston, ID	677	626	92.47%	51	7.53%	0	0	570	0	56	0	0	0	6	0	0	0	2	0	10.92		2.90
(5V20) (687GC) La Grande, OR	199	185	92.96%	14	7.04%	0	0	170	0	15	0	0	0	0	0	0	0	0	0	8.86	0.00	0.00
(5V20) (687HA) Yakima, WA	3,731	3,615	96.89%	116	3.11%	0	0	3,563	0	52	0	42	0	36	0	19	0	19	0	4.30	3.53	8.33
(5V20) (687QB) Morrow County, OR	78	77	98.72%	1	1.28%	0	0	74	0	0	0	0	0	0	0	0	0	0	0	4.64		
(5V20) (687QC) Wallowa County, OR	15	15	100%	0	0%	0	0	15	0	0	0	0	0	0	0	0	0	0	0	0.83		0.00
(5V20) (692) White City, OR HCS	10,125	9,227	91.13%	898	8.87%	11	65	8,354	6	873	11	621	8	164	15	56	10	57	15	9.46	10.42	3.05
(5V20) (692) White City, OR	8,243	7,541	91.48%	702	8.52%	0	65	6,806	6	735	11	498	8	120	15	37	10	47	15	9.28	10.47	2.09
(5V20) (692GA) Klamath Falls, OR	1,174	1,103	93.95%	71	6.05%	0	0	1,047	0	56	0	32	0	22	0	12	0	0	0	3.65	0.00	10.92
(5V20) (692GB) Grants Pass, OR	708	583	82.34%	125	17.66%	0	0	501	0	82	0	91	0	22	0	7	0	0	0	22.01	10.47	2.39
(5V21) (358) Manila, PI HCS	11,962	10,141	84.78%	1,821	15.22%	7	1	8,763	1	1,378	0	719	0	269	0	163	0	670	0	14.44	28.92	33.52
(5V21) (358) Manila, PH	11,962	10,141	84.78%	1,821	15.22%	0	1	8,763	1	1,378	0	719	0	269	0	163	0	670	0	14.44	28.92	33.52
(5V21) (459) Honolulu, HI HCS	47,568	43,168	90.75%	4,400	9.25%	15	0	40,693	0	2,475	0	1,871	0	1,059	0	649	0	821	0	6.00	18.04	4.78
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	28,545	25,502	89.34%	3,043	10.66%	0	0	24,110	0	1,392	0	1,287	0	796	0	464	0	496	0	6.53	16.62	1.50
(5V21) (459GA) Maui, HI	3,055	2,826	92.5%	229	7.5%	0	0	2,675	0	151	0	102	0	50	0	29	0	48	0	4.63	28.02	11.14
(5V21) (459GB) Hilo, HI	4,019	3,731	92.83%	288	7.17%	0	0	3,566	0	165	0	102	0	46	0	47	0	93	0	4.56	27.57	3.03
(5V21) (459GC) Kailua-Kona, HI	2,004	1,763	87.97%	241	12.03%	0	0	1,679	0	84	0	75	0	37	0	40	0	89	0	6.40	41.41	4.31
(5V21) (459GD) Lihue, HI	2,209	2,079	94.11%	130	5.89%	0	0	1,949	0	130	0	51	0	21	0	19	0	39	0	6.51	15.42	5.81
(5V21) (459GE) Guam, GU	3,245	3,009	92.73%	236	7.27%	0	0	2,787	0	222	0	127	0	70	0	22	0	17	0	5.69	20.85	8.97
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	1,097	985	89.79%	112	10.21%	0	0	926	0	59	0	57	0	18	0	6	0	31	0	7.60	17.21	1.72
(5V21) (459GG) Leeward Oahu, HI	3,169	3,068	96.81%	101	3.19%	0	0	2,808	0	260	0	64	0	21	0	12	0	0	0	5.61	49.40	5.27
(5V21) (459GH) Saipan, MP	117	103	88.03%	14	11.97%	0	0	93	0	10	0	0	0	0	0	9	0	4	0	0.00	9.16	3.30
(5V21) (459QB) Molokai, HI	108	102	94.44%	6	5.56%	0	0	100	0	0	0	5	0	0	0	0	0	0	0	3.09		8.96
(5V21) (570) Fresno, CA HCS	44,420	40,958	92.21%	3,462	7.79%	41	0	37,969	0	2,989	0	1,806	0	788	0	520	0	348	0	4.10	7.24	15.10
(5V21) (570) Fresno, CA	39,820	36,633	92%	3,187	8%	0	0	33,938	0	2,695	0	1,659	0	732	0	485	0	311	0	4.45	7.27	14.56
(5V21) (570GA) Merced, CA	1,821	1,712	94.01%	109	5.99%	0	0	1,599	0	113	0	51	0	27	0	24	0	7	0	3.29	6.93	11.77
(5V21) (570GB) Tulare, CA	2,138	2,027	94.81%	111	5.19%	0	0	1,910	0	117	0	51	0	21	0	10	0	29	0	2.51	6.41	22.73
(5V21) (570GC) Oakhurst, CA	641	586	91.42%	55	8.58%	0	0	522	0	64	0	45	0	8	0	0	0	0	0	10.73	6.23	11.17
(5V21) (612A4) N. California HCS	132,639	121,860	91.87%	10,779	8.13%	36	48	115,873	3	5,987	4	6,463	6	2,344	2	1,004	1	968	32	3.06	8.79	7.48
(5V21) (612A4) Sacramento, CA	45,508	41,291	90.73%	4,217	9.27%	0	2	39,082	0	2,209	2	2,649	0	966	0	388	0	214	0	3.82	8.40	5.62
(5V21) (612B4) Redding, CA	10,227	9,119	89.17%	1,108	10.83%	0	23	8,688	2	431	2	507	5	286	0	146	1	169	13	2.01	13.87	20.13
(5V21) (612BY) Oakland, CA	6,896	6,372	92.4%	524	7.6%	0	0	6,010	0	362	0	376	0	115	0	22	0	11	0	2.39	10.45	0.20
(5V21) (612GD) Fairfield, CA	4,646	4,416	95.05%	230	4.95%	0	0	4,208	0	208	0	119	0	56	0	23	0	32	0	1.98	15.64	1.35
(5V21) (612GE) Mare Island, CA	6,462	6,223	96.3%	239	3.7%	0	0	6,114	0	109	0	147	0	0	0	0	0	18	0	1.37	4.47	0.19
(5V21) (612GF) Martinez, CA	20,717	18,260	88.14%	2,457	11.86%	0	10	17,078	1	1,182	0	1,461	1	525	1	241	0	230	7	3.51	12.24	10.67
(5V21) (612GG) Chico, CA	8,577	8,219	95.83%	358	4.17%	0	4	7,883	0	336	0	221	0	56	1	46	0	35	3	4.54	4.94	1.39
(5V21) (612GH) McClellan Park, CA	19,450	18,408	94.64%	1,042	5.36%	0	7	17,764	0	644	0	634	0	212	0	61	0	135	7	1.77	6.89	1.98
(5V21) (612GI) Yuba City, CA	2,644	2,567	97.09%	77	2.91%	0	0	2,514	0	53	0	35	0	7	0	13	0	0	0	3.95	0.00	1.00
(5V21) (612GJ) Yreka, CA	420	351	83.57%	69	16.43%	0	0	319	0	32	0	38	0	13	0	0	0	15	0	14.40	16.56	31.67
(5V21) (612GK) Sierra Foothills, CA	1,911	1,899	99.37%	12	0.63%	0	0	1,849	0	50	0	8	0	2	0	2	0	0	0	1.94	3.47	1.29
(5V21) (612MA) IDES McClellan OPC	11	11	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V21) (612QB) Twenty First Street, CA	1,623	1,493	91.99%	130	8.01%	0	0	1,447	0	46	0	0	0	0	0	0	0	70	0			10.81
(5V21) (612QC) Cypress Avenue, CA	3,543	3,227	91.08%	316	8.92%	0	0	2,902	0	325	0	232	0	54	0	13	0	17	0		7.65	
(5V21) (612QD) Howe Road, CA	4	4	100%	0	0%	0	2	0	0	0	0	0	0	0	0	0	0	0	2			
(5V21) (640) Palo Alto, CA HCS	59,066	50,489	85.48%	8,577	14.52%	87	75	45,011	12	5,478	8	5,060	9	1,804	11	832	13	881	22	15.43	15.34	12.17
(5V21) (640) Palo Alto, CA	23,369	20,453	87.52%	2,916	12.48%	0	65	18,446	11	2,007	8	1,798	9	554	9	227	11	337	17	14.49	13.23	7.60
(5V21) (640A0) Menlo Park, CA	2,251	1,968	87.43%	283	12.57%	0	0	1,815	0	153	0	136	0	39	0	27	0	0	0		34.53	9.95
(5V21) (640A4) Livermore, CA	9,104	7,469	82.04%	1,635	17.96%	0	0	6,598	0	871	0	840	0	383	0	208	0	204	0	13.34	19.53	13.50
(5V21) (640BY) San Jose, CA	5,625	4,534	80.6%	1,091	19.4%	0	0	3,988	0	546	0	637	0	265	0	119	0	70	0	18.17	20.95	8.51
(5V21) (640GA) Capitola, CA	328	286	87.2%	42	12.8%	0	0	235	0	51	0	28	0	0	0	0	0	0	0	14.57	6.21	42.08
(5V21) (640GB) Sonoma, CA	1,566	1,331	84.99%	235	15.01%	0	0	1,251	0	80	0	0	0	67	0	34	0	13	0	13.83	28.66	12.50
(5V21) (640GC) Fremont, CA	938	861	91.79%	77	8.21%	0	0	771	0	90	0	51	0	18	0	0	0	0	0	5.09	7.80	12.67
(5V21) (640HA) Stockton, CA	3,975	3,283	82.59%	692	17.41%	0	10	2,908	1	375	0	390	0	164	2	83	2	55	5	15.35	12.23	21.24

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (640HB) Modesto, CA	4,194	3,634	86.65%	560	13.35%	0	0	3,163	0	471	0	332	0	115	0	47	0	66	0	17.78	10.42	14.42
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	7,716	6,670	86.44%	1,046	13.56%	0	0	5,836	0	834	0	727	0	190	0	81	0	48	0	15.82	13.76	3.95
(5V21) (654) Reno, NV HCS	43,501	39,297	90.34%	4,204	9.66%	32	281	36,528	86	2,769	16	2,370	31	837	32	450	33	547	83	7.82	9.99	9.23
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	27,602	24,654	89.32%	2,948	10.68%	0	274	22,741	80	1,913	16	1,691	31	601	32	340	33	316	82	8.95	9.20	9.63
(5V21) (654GB) Carson Valley, NV	2,315	2,176	94%	139	6%	0	1	2,106	0	70	0	81	0	34	0	16	0	0	1	4.74	34.76	2.00
(5V21) (654GC) Lahontan Valley, NV	1,275	1,159	90.9%	116	9.1%	0	5	963	5	196	0	85	0	18	0	8	0	5	0	11.55	8.60	2.84
(5V21) (654GD) Diamond View, CA	460	429	93.26%	31	6.74%	0	1	415	1	14	0	0	0	4	0	0	0	11	0	9.90	28.80	2.21
(5V21) (654GE) Reno East, NV	5,050	4,798	95.01%	252	4.99%	0	0	4,641	0	157	0	117	0	52	0	32	0	0	0	6.33	6.99	3.70
(5V21) (654QA) Kietzke, NV	2,106	1,832	86.99%	274	13.01%	0	0	1,666	0	166	0	215	0	48	0	7	0	4	0		9.74	
(5V21) (654QB) Capitol Hill, NV	6	4	66.67%	2	33.33%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	219	150	68.49%	69	31.51%	0	0	119	0	0	0	37	0	0	0	0	0	13	0	44.94	0.00	6.03
(5V21) (654QD) Virginia Street, NV	4,468	4,095	91.65%	373	8.35%	0	0	3,873	0	222	0	133	0	65	0	0	0	0	0		12.36	
(5V21) (662) San Francisco, CA HCS	57,474	50,217	87.37%	7,257	12.63%	229	296	46,744	21	3,473	27	3,453	22	1,662	31	873	31	1,269	164	12.92	15.87	9.17
(5V21) (662) San Francisco, CA	37,171	32,848	88.37%	4,323	11.63%	0	292	30,618	21	2,230	26	1,991	20	936	31	561	31	835	163	11.44	15.04	4.81
(5V21) (662GA) Santa Rosa, CA	11,373	9,533	83.82%	1,840	16.18%	0	0	8,959	0	574	0	889	0	464	0	224	0	263	0	11.64	20.55	18.30
(5V21) (662GC) Eureka, CA	3,549	2,844	80.14%	705	19.86%	0	3	2,556	0	288	1	298	1	205	0	69	0	133	1	36.37	16.68	12.74
(5V21) (662GD) Ukiah, CA	1,118	976	87.3%	142	12.7%	0	0	856	0	120	0	111	0	18	0	0	0	11	0	11.95	10.68	7.84
(5V21) (662GE) San Bruno, CA	1,415	1,314	92.86%	101	7.14%	0	0	1,186	0	128	0	71	0	15	0	8	0	7	0	8.29	7.15	8.95
(5V21) (662GF) San Francisco Downtown, CA	690	650	94.2%	40	5.8%	0	1	603	0	47	0	17	1	0	0	0	0	0	0	12.46	9.17	9.10
(5V21) (662GG) Clearlake, CA	2,158	2,052	95.09%	106	4.91%	0	0	1,966	0	86	0	76	0	15	0	5	0	10	0	1.81	7.89	7.59
(5V21) (593) Las Vegas, NV HCS	129,718	115,530	89.06%	14,188	10.94%	13	4	108,685	3	6,845	1	7,258	0	2,900	0	1,133	0	2,897	0	2.88	20.51	4.65
(5V21) (593) North Las Vegas, NV	76,153	63,320	83.15%	12,833	16.85%	0	4	58,035	3	5,285	1	6,459	0	2,587	0	1,024	0	2,763	0	6.59	20.82	3.68
(5V21) (593GC) Pahrump, NV	2,945	2,929	99.46%	16	0.54%	0	0	2,898	0	31	0	13	0	3	0	0	0	0	0	0.94	4.02	1.92
(5V21) (593GD) Northwest Las Vegas, NV	13,591	13,295	97.82%	296	2.18%	0	0	12,855	0	440	0	205	0	46	0	21	0	24	0	2.56	9.19	5.50
(5V21) (593GE) Southeast Las Vegas, NV	13,619	13,210	97%	409	3%	0	0	12,777	0	433	0	245	0	92	0	0	0	37	0	2.19	6.09	6.66
(5V21) (593GF) Southwest Las Vegas, NV	12,909	12,496	96.8%	413	3.2%	0	0	12,094	0	402	0	223	0	85	0	37	0	68	0	3.77	6.45	5.29
(5V21) (593GG) Northeast Las Vegas, NV	8,551	8,408	98.33%	143	1.67%	0	0	8,192	0	216	0	96	0	38	0	8	0	0	0	1.57	7.50	3.12
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	1,677	1,601	95.47%	76	4.53%	0	0	1,565	0	36	0	15	0	49	0	8	0	4	0	2.43	30.17	7.81
(5V21) (593QC) West Cheyenne, NV	273	271	99.27%	2	0.73%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.48
(5V22) (501) New Mexico HCS	90,821	79,967	88.05%	10,854	11.95%	28	5	74,058	2	5,909	0	4,520	0	2,209	0	1,310	0	2,815	3	8.71	20.43	17.27
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	68,399	59,065	86.35%	9,334	13.65%	0	2	54,637	1	4,428	0	3,908	0	1,988	0	1,167	0	2,271	1	8.19	20.12	16.40
(5V22) (501G2) Las Vegas, NM	993	958	96.48%	35	3.52%	0	0	933	0	0	0	14	0	0	0	0	0	8	0	1.56	0.00	22.76
(5V22) (501GA) Artesia, NM	1,669	1,576	94.43%	93	5.57%	0	0	1,495	0	81	0	65	0	0	0	0	0	0	0	6.41	3.21	10.37
(5V22) (501GB) Farmington, NM	2,668	2,452	91.9%	216	8.1%	0	0	2,287	0	165	0	115	0	40	0	17	0	44	0	5.81	0.00	30.87
(5V22) (501GC) Silver City, NM	873	844	96.68%	29	3.32%	0	0	802	0	42	0	19	0	0	0	0	0	0	0	4.98	0.00	4.76
(5V22) (501GD) Gallup, NM	1,453	1,178	81.07%	275	18.93%	0	0	1,131	0	47	0	113	0	40	0	0	0	85	0	20.79	4.78	23.32
(5V22) (501GE) Espanola, NM	1,014	826	81.46%	188	18.54%	0	0	796	0	30	0	31	0	31	0	0	0	99	0	27.31	0.00	30.58
(5V22) (501GH) Truth or Consequences, NM	856	845	98.71%	11	1.29%	0	0	828	0	17	0	0	0	0	0	0	0	0	0	2.57	0.00	4.74
(5V22) (501GI) Alamogordo, NM	1,681	1,600	95.18%	81	4.82%	0	1	1,463	0	137	0	34	0	0	0	0	0	32	1	10.07	0.00	10.23
(5V22) (501GJ) Durango, CO	1,765	1,747	98.98%	18	1.02%	0	1	1,719	1	28	0	0	0	0	0	0	0	0	0	2.43	0.00	3.39
(5V22) (501GK) Santa Fe, NM	2,701	2,612	96.7%	89	3.3%	0	1	2,498	0	114	0	47	0	17	0	9	0	16	1	5.04	0.00	7.30
(5V22) (501GM) Northwest Metro, NM	5,475	5,048	92.2%	427	7.8%	0	0	4,283	0	765	0	137	0	40	0	27	0	223	0	14.21	34.64	29.39
(5V22) (501GN) Taos, NM	911	857	94.07%	54	5.93%	0	0	829	0	28	0	0	0	11	0	0	0	0	0	5.19	0.88	26.18
(5V22) (501HB) Raton, NM	363	359	98.9%	4	1.1%	0	0	357	0	0	0	0	0	0	0	0	0	3	0	0.55	0.00	14.32
(5V22) (644) Phoenix, AZ HCS	149,179	139,789	93.71%	9,390	6.29%	14	328	132,621	30	7,168	26	5,705	32	1,928	44	1,008	38	749	158	2.28	9.38	6.47
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	76,002	69,009	90.8%	6,993	9.2%	0	255	64,184	15	4,825	16	4,193	25	1,466	31	817	23	517	145	4.12	8.72	6.48
(5V22) (644BY) Southeast Gilbert, AZ	26,618	25,382	95.36%	1,236	4.64%	0	50	24,368	11	1,014	8	662	3	235	8	149	8	190	12	1.98	16.31	7.97
(5V22) (644GA) Northwest Surprise, AZ	14,255	13,821	96.96%	434	3.04%	0	0	13,527	0	294	0	283	0	117	0	0	0	12	0	1.18	8.46	5.81
(5V22) (644GB) Show Low, AZ	2,212	2,156	97.47%	56	2.53%	0	23	2,091	4	65	2	44	4	8	5	0	7	0	1	2.09	4.73	4.10
(5V22) (644GC) Southwest Phoenix, AZ	5,141	5,006	97.37%	135	2.63%	0	0	4,768	0	238	0	92	0	30	0	10	0	3	0	2.67	14.67	6.89
(5V22) (644GD) Payson, AZ	768	751	97.79%	17	2.21%	0	0	730	0	21	0	0	0	0	0	0	0	0	0	2.75		6.05

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(5V22) (691) Greater Los Angeles, CA HCS	122,472	106,659	87.09%	15,813	12.91%	59	218	99,343	17	7,316	11	8,634	12	3,605	23	2,079	15	1,495	140	9.58	11.89	8.55
(5V22) (691) West Los Angeles, CA	49,424	42,248	85.48%	7,176	14.52%	0	218	38,930	17	3,318	11	3,987	12	1,700	23	746	15	743	140	7.37	12.49	9.31
(5V22) (691A4) Sepulveda, CA	33,808	29,348	86.81%	4,460	13.19%	0	0	27,309	0	2,039	0	2,211	0	929	0	742	0	578	0	10.47	12.32	12.42
(5V22) (691GB) Santa Barbara, CA	1,392	1,285	92.31%	107	7.69%	0	0	1,174	0	111	0	80	0	18	0	0	0	0	0	7.97	8.12	1.65
(5V22) (691GC) Gardena, CA	1,099	1,037	94.36%	62	5.64%	0	0	1,033	0	0	0	17	0	32	0	11	0	0	0	1.05	0.90	19.69
(5V22) (691GD) Bakersfield, CA	6,521	6,135	94.08%	386	5.92%	0	0	5,868	0	267	0	287	0	87	0	9	0	3	0	4.89	10.07	5.33
(5V22) (691GE) Los Angeles, CA	12,861	11,373	88.43%	1,488	11.57%	0	0	10,807	0	566	0	982	0	275	0	121	0	110	0	9.79	7.27	6.14
(5V22) (691GF) East Los Angeles, CA	1,752	1,660	94.75%	92	5.25%	0	0	1,624	0	0	0	42	0	43	0	7	0	0	0	1.37		7.94
(5V22) (691GG) Antelope Valley, CA	1,345	981	72.94%	364	27.06%	0	0	918	0	63	0	199	0	55	0	109	0	0	0	36.94	10.78	6.20
(5V22) (691GK) San Luis Obispo, CA	2,331	2,120	90.95%	211	9.05%	0	0	2,016	0	104	0	130	0	65	0	11	0	5	0	5.57	14.36	10.67
(5V22) (691GL) Santa Maria, CA	5,012	4,362	87.03%	650	12.97%	0	0	4,014	0	348	0	462	0	116	0	46	0	26	0	6.62	16.66	10.81
(5V22) (691GM) Oxnard, CA	6,403	5,596	87.4%	807	12.6%	0	0	5,169	0	427	0	232	0	285	0	267	0	23	0	17.62	11.61	4.16
(5V22) (691GP) San Gabriel Valley, CA	524	514	98.09%	10	1.91%	0	0	481	0	33	0	5	0	0	0	4	0	0	0	2.95		4.51
(3V23) (437) Fargo, ND HCS	36,880	35,330	95.8%	1,550	4.2%	16	6	33,868	5	1,462	1	921	0	367	0	141	0	121	0	2.82	6.10	3.26
(3V23) (437) Fargo, ND	28,724	27,338	95.17%	1,386	4.83%	0	6	26,076	5	1,262	1	809	0	329	0	133	0	115	0	3.70	6.10	3.87
(3V23) (437GA) Grafton, ND	269	265	98.51%	4	1.49%	0	0	258	0	7	0	2	0	0	0	0	0	0	0	1.10	3.13	6.18
(3V23) (437GB) Bismarck, ND	1,974	1,904	96.45%	70	3.55%	0	0	1,847	0	57	0	46	0	18	0	4	0	2	0	2.02	9.42	2.66
(3V23) (437GC) Fergus Falls, MN	651	643	98.77%	8	1.23%	0	0	624	0	19	0	6	0	0	0	0	0	0	0	2.61	5.14	0.58
(3V23) (437GD) Minot, ND	1,377	1,340	97.31%	37	2.69%	0	0	1,289	0	51	0	26	0	8	0	0	0	0	0	3.00	6.04	3.11
(3V23) (437GE) Bemidji, MN	1,543	1,531	99.22%	12	0.78%	0	0	1,509	0	22	0	11	0	0	0	0	0	0	0	1.21	1.88	1.47
(3V23) (437GF) Williston, ND	270	268	99.26%	2	0.74%	0	0	260	0	8	0	0	0	0	0	0	0	0	0	1.76	7.43	1.58
(3V23) (437GI) Grand Forks, ND	1,096	1,078	98.36%	18	1.64%	0	0	1,056	0	22	0	12	0	0	0	0	0	0	0	1.49	4.35	2.26
(3V23) (437GJ) Dickinson, ND	414	403	97.34%	11	2.66%	0	0	393	0	10	0	0	0	0	0	0	0	0	0	2.82	2.55	2.77
(3V23) (437GK) Jamestown, ND	330	329	99.7%	1	0.3%	0	0	327	0	0	0	0	0	0	0	0	0	0	0	0.77	0.75	3.54
(3V23) (437GL) Devils Lake, ND	232	231	99.57%	1	0.43%	0	0	229	0	2	0	0	0	0	0	0	0	0	0	0.72	0.23	0.78
(3V23) (438) Sioux Falls, SD HCS	38,673	37,433	96.79%	1,240	3.21%	11	5	35,822	0	1,611	4	792	0	259	0	109	0	80	1	2.83	5.31	3.49
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	30,006	28,929	96.41%	1,077	3.59%	0	0	27,570	0	1,359	0	679	0	228	0	97	0	73	0	2.78	5.36	3.70
(3V23) (438GA) Spirit Lake, IA	1,388	1,351	97.33%	37	2.67%	0	4	1,306	0	0	4	29	0	0	0	0	0	0	0	3.46	2.88	3.89
(3V23) (438GC) Sioux City, SD	4,892	4,833	98.79%	59	1.21%	0	0	4,720	0	113	0	38	0	8	0	8	0	5	0	2.64	3.49	2.97
(3V23) (438GD) Aberdeen, SD	1,325	1,281	96.68%	44	3.32%	0	0	1,228	0	53	0	30	0	11	0	0	0	0	0	3.93	10.12	4.02
(3V23) (438GE) Wagner, SD	147	142	96.6%	5	3.4%	0	0	129	0	0	0	0	0	0	0	0	0	0	0	6.78	7.67	2.29
(3V23) (438GF) Watertown, SD	915	897	98.03%	18	1.97%	0	1	869	0	28	0	11	0	5	0	0	0	0	1	1.68	4.76	1.47
(3V23) (568) Black Hills, SD HCS	19,326	18,184	94.09%	1,142	5.91%	3	0	17,234	0	950	0	666	0	246	0	90	0	140	0	4.78	8.92	2.53
(3V23) (568) Fort Meade, SD	9,907	9,267	93.54%	640	6.46%	0	0	8,779	0	488	0	374	0	113	0	54	0	99	0	5.06	8.82	2.73
(3V23) (568A4) Hot Springs, SD	4,236	4,030	95.14%	206	4.86%	0	0	3,871	0	159	0	127	0	43	0	14	0	22	0	3.70	6.65	1.80
(3V23) (568GA) Rapid City, SD	3,690	3,415	92.55%	275	7.45%	0	0	3,147	0	268	0	154	0	82	0	22	0	17	0	8.47	13.13	2.66
(3V23) (568GB) Pierre, SD	882	880	99.77%	2	0.23%	0	0	876	0	0	0	0	0	0	0	0	0	0	0	1.09	1.25	0.00
(3V23) (568HA) Newcastle, WY	25	24	96%	1	4%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4.60		0.00
(3V23) (568HB) Gordon, NE	67	67	100%	0	0%	0	0	63	0	4	0	0	0	0	0	0	0	0	0	2.42		0.00
(3V23) (568HF) Pine Ridge, SD	20	20	100%	0	0%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	4.67		2.00
(3V23) (568HH) Scottsbluff, NE	394	376	95.43%	18	4.57%	0	0	357	0	19	0	0	0	7	0	0	0	0	0	6.21	3.20	1.29
(3V23) (568HJ) Mission, SD	87	87	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	2.00	
(3V23) (568HP) Winner, SD	11	11	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(3V23) (568MA) IDES Ellsworth AFB	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		19.75	26.00
(3V23) (618) Minneapolis, MN HCS	116,412	106,570	91.55%	9,842	8.45%	36	3	99,378	1	7,192	1	4,903	1	2,064	0	1,116	0	1,759	0	6.56	13.55	4.99
(3V23) (618) Minneapolis, MN	79,274	72,306	91.21%	6,968	8.79%	0	3	66,847	1	5,459	1	3,767	1	1,498	0	666	0	1,037	0	5.99	12.48	4.97
(3V23) (618BY) Twin Ports, WI	9,353	8,444	90.28%	909	9.72%	0	0	7,943	0	501	0	326	0	154	0	99	0	330	0	2.93	29.28	13.89
(3V23) (618GA) St. James, MN	320	312	97.5%	8	2.5%	0	0	300	0	0	0	6	0	0	0	0	0	0	0	3.47	0.25	2.72
(3V23) (618GB) Hibbing, MN	1,311	1,261	96.19%	50	3.81%	0	0	1,210	0	51	0	30	0	0	0	0	0	0	0	5.16	8.61	2.15
(3V23) (618GD) Maplewood, MN	3,268	3,078	94.19%	190	5.81%	0	0	2,866	0	212	0	126	0	31	0	0	0	10	0	6.67	11.79	1.58
(3V23) (618GE) Chippewa Valley, WI	4,546	3,829	84.23%	717	15.77%	0	0	3,523	0	306	0	243	0	155	0	154	0	165	0	24.15	14.57	3.10
(3V23) (618GG) Rochester, MN	2,507	2,456	97.97%	51	2.03%	0	0	2,390	0	66	0	36	0	9	0	5	0	0	0	0.89	5.62	5.08
(3V23) (618GH) Hayward, WI	417	399	95.68%	18	4.32%	0	0	386	0	13	0	16	0	0	0	0	0	0	0	4.53	15.17	0.21

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 2/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V23) (618GI) Northwest Metro, MN	9,075	8,352	92.03%	723	7.97%	0	0	7,996	0	356	0	242	0	141	0	147	0	193	0	2.97	18.14	4.25
(3V23) (618GJ) Shakopee, MN	1,829	1,751	95.74%	78	4.26%	0	0	1,696	0	55	0	35	0	27	0	0	0	0	0	7.29	7.31	3.04
(3V23) (618GK) Albert Lea, MN	680	634	93.24%	46	6.76%	0	0	601	0	33	0	28	0	11	0	0	0	0	0	9.52	8.17	2.81
(3V23) (618GL) Minneapolis Harmon Place, MN	364	361	99.18%	3	0.82%	0	0	358	0	0	0	3	0	0	0	0	0	0	0	2.82		
(3V23) (618GM) Rice Lake, WI	1,019	979	96.07%	40	3.93%	0	0	907	0	72	0	23	0	11	0	0	0	0	0	6.08	8.15	3.87
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	2,081	2,044	98.22%	37	1.78%	0	0	2,001	0	43	0	18	0	0	0	4	0	0	0	3.76	4.37	1.35
(3V23) (618QA) Fort Snelling, MN	207	206	99.52%	1	0.48%	0	0	203	0	0	0	0	0	0	0	0	0	0	0		0.68	
(3V23) (618QB) Ely, MN	161	158	98.14%	3	1.86%	0	0	151	0	7	0	0	0	0	0	0	0	0	0	2.43	17.50	3.24
(3V23) (636A6) Central Iowa HCS	32,179	29,122	90.5%	3,057	9.5%	0	0	26,981	0	2,141	0	1,454	0	724	0	428	0	451	0	5.89	11.35	13.90
(3V23) (636A6) Des Moines, IA	23,889	21,387	89.53%	2,502	10.47%	0	0	19,538	0	1,849	0	1,241	0	606	0	302	0	353	0	7.04	10.42	17.74
(3V23) (636BU) Des Moines, IA - VADOM	24	24	100%	0	0%	0	0	24	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	3,162	2,763	87.38%	399	12.62%	0	0	2,634	0	129	0	139	0	100	0	112	0	48	0	5.75	41.81	11.11
(3V23) (636GD) Marshalltown, IA	447	431	96.42%	16	3.58%	0	0	392	0	39	0	8	0	0	0	0	0	0	0	7.03	8.58	0.27
(3V23) (636GK) Fort Dodge, IA	2,447	2,406	98.32%	41	1.68%	0	0	2,362	0	44	0	7	0	7	0	0	0	0	0	3.63	4.39	
(3V23) (636GM) Carroll, IA	862	801	92.92%	61	7.08%	0	0	778	0	23	0	26	0	0	0	8	0	0	0	7.35	6.69	8.48
(3V23) (636GR) Knoxville, IA	811	773	95.31%	38	4.69%	0	0	729	0	44	0	33	0	3	0	0	0	0	0	6.15	4.03	0.99
(3V23) (636GX) Fort Dodge North, IA	384	384	100%	0	0%	0	0	372	0	0	0	0	0	0	0	0	0	0	0			1.01
(3V23) (636QB) Des Moines Center Street, IA	153	153	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	55,290	51,360	92.89%	3,930	7.11%	0	0	48,015	0	3,345	0	2,302	0	782	0	394	0	452	0	6.03	11.63	4.54
(3V23) (636A8) Iowa City, IA	21,103	18,723	88.72%	2,380	11.28%	0	0	17,033	0	1,690	0	1,486	0	491	0	203	0	200	0	8.48	11.12	19.27
(3V23) (636GF) Quad Cities, IA	8,624	8,193	95%	431	5%	0	0	7,821	0	372	0	155	0	72	0	99	0	105	0	8.39	13.10	3.04
(3V23) (636GG) Quincy, IL	2,717	2,630	96.8%	87	3.2%	0	0	2,579	0	51	0	53	0	0	0	0	0	14	0	6.54	4.13	6.41
(3V23) (636GH) Waterloo, IA	2,839	2,746	96.72%	93	3.28%	0	0	2,634	0	112	0	66	0	0	0	0	0	0	0	4.69	3.57	6.96
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	2,413	2,347	97.26%	66	2.74%	0	0	2,257	0	90	0	42	0	9	0	12	0	0	0	4.17	6.35	2.73
(3V23) (636GJ) Dubuque, IA	2,150	2,083	96.88%	67	3.12%	0	0	1,917	0	166	0	0	0	0	0	0	0	0	0	8.01	3.01	6.15
(3V23) (636GN) Cedar Rapids, IA	3,516	3,419	97.24%	97	2.76%	0	0	3,316	0	103	0	58	0	20	0	8	0	0	0	2.71	3.35	4.93
(3V23) (636GS) Ottumwa, IA	2,570	2,556	99.46%	14	0.54%	0	0	2,522	0	34	0	10	0	0	0	0	0	0	0	4.72	2.28	1.56
(3V23) (636GT) Sterling, IL	937	871	92.96%	66	7.04%	0	0	808	0	63	0	33	0	0	0	6	0	0	0	4.89	16.86	2.68
(3V23) (636GU) Decorah, IA	847	829	97.87%	18	2.13%	0	0	789	0	40	0	13	0	5	0	0	0	0	0	3.18	6.87	1.72
(3V23) (636GW) Coralville, IA	3,596	3,484	96.89%	112	3.11%	0	0	3,416	0	68	0	58	0	33	0	9	0	0	0	3.36	1.63	3.07
(3V23) (636QC) Linn County, IA	72	70	97.22%	2	2.78%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.64
(3V23) (636QG) Iowa City, IA - Mobile	300	174	58%	126	42%	0	0	125	0	49	0	102	0	18	0	4	0	0	0		25.50	
(3V23) (636QI) Davenport, IA	251	246	98.01%	5	1.99%	0	0	235	0	11	0	3	0	0	0	0	0	0	0			5.10
(3V23) (636QJ) Iowa City South Clinton Street, IA	3,355	2,989	89.09%	366	10.91%	0	0	2,495	0	494	0	188	0	63	0	35	0	80	0		15.81	11.20
(3V23) (636) Nebraska-W Iowa HCS	70,376	65,376	92.9%	5,000	7.1%	95	14	61,603	1	3,773	1	2,582	0	1,123	6	698	4	597	2	9.04	7.96	7.15
(3V23) (636) Omaha, NE	42,634	38,903	91.25%	3,731	8.75%	0	2	36,539	1	2,364	1	1,785	0	894	0	609	0	443	0	6.52	9.00	6.96
(3V23) (636A4) Grand Island, NE	11,131	10,899	97.92%	232	2.08%	0	0	10,455	0	444	0	157	0	39	0	8	0	28	0	4.04	3.21	2.76
(3V23) (636A5) Lincoln, NE	8,426	7,706	91.46%	720	8.54%	0	0	7,097	0	609	0	448	0	137	0	61	0	74	0	8.65	10.32	11.69
(3V23) (636BW) Grand Island, NE - VADOM	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V23) (636BX) Omaha, NE - VADOM	26	26	100%	0	0%	0	0	24	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	1,196	1,144	95.65%	52	4.35%	0	0	1,114	0	30	0	23	0	0	0	0	0	23	0	79.29	6.16	5.08
(3V23) (636GB) North Platte, NE	1,165	1,101	94.51%	64	5.49%	0	12	1,031	0	70	0	48	0	10	6	0	4	3	2	6.11	8.13	5.69
(3V23) (636GL) Bellevue, NE	3,864	3,730	96.53%	134	3.47%	0	0	3,523	0	207	0	93	0	18	0	9	0	14	0	7.44	3.04	5.77
(3V23) (636GP) Shenandoah, IA	868	819	94.35%	49	5.65%	0	0	791	0	28	0	20	0	19	0	0	0	0	0	7.39	2.93	6.62
(3V23) (636GQ) Holdrege, NE	967	949	98.14%	18	1.86%	0	0	930	0	19	0	8	0	0	0	0	0	7	0	4.44	5.07	4.42
(3V23) (636QA) Omaha Dorcas Street, NE	87	87	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	49,036	45,078	91.93%	3,958	8.07%	12	2	41,835	1	3,243	0	2,628	1	890	0	268	0	172	0	4.55	12.90	6.83
(3V23) (656) St. Cloud, MN	41,290	37,932	91.87%	3,358	8.13%	0	0	35,119	0	2,813	0	2,280	0	702	0	230	0	146	0	5.15	12.69	6.63
(3V23) (656GA) Brainerd, MN	5,151	4,633	89.94%	518	10.06%	0	0	4,274	0	359	0	299	0	162	0	34	0	23	0	4.74	14.08	11.51
(3V23) (656GB) Montevideo, MN	827	775	93.71%	52	6.29%	0	1	739	0	36	0	27	1	20	0	0	0	0	0	3.98	24.90	2.91
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,768	1,738	98.3%	30	1.7%	0	1	1,703	1	35	0	22	0	0	0	0	0	0	0	1.43	7.04	4.33

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 2/15/2020	11,638,843	10,871,430	93.41%	767,413	6.59%	4,931	8,024	10,293,498	1,375	577,932	815	411,839	948	169,989	905	84,157	694	101,428	3,287	3.78	9.83	6.07
National: 2/1/2020	11,579,389	10,820,031	93.44%	759,358	6.56%	3,304	8,442	10,259,651	1,346	560,380	915	399,253	1,051	172,792	836	85,248	763	102,065	3,531	3.78	9.85	6.16
National: 1/15/2020	11,431,460	10,637,440	93.05%	794,020	6.95%	3,774	9,061	10,083,880	1,316	553,560	762	421,406	1,252	181,772	1,064	88,402	909	102,440	3,758	3.90	10.23	6.52
National: 1/1/2020	11,357,822	10,542,625	92.82%	815,197	7.18%	4,033	9,231	9,965,853	1,074	576,772	1,071	436,280	1,188	185,512	1,160	89,790	989	103,615	3,749	4.00	10.47	6.74
National: 12/15/2019	10,997,321	10,222,962	92.96%	774,359	7.04%	4,479	8,966	9,682,561	1,271	540,401	779	409,990	1,410	177,868	1,125	86,554	820	99,947	3,561	3.93	10.30	6.62
National: 12/1/2019	11,336,062	10,560,438	93.16%	775,624	6.84%	4,523	9,148	9,983,501	1,197	576,937	852	411,971	1,483	178,810	1,163	85,701	910	99,142	3,543	3.90	10.12	6.35
National: 11/15/2019	11,093,728	10,347,312	93.27%	746,416	6.73%	4,289	9,736	9,779,903	1,453	567,409	1,094	398,441	1,579	169,505	1,142	82,311	1,046	96,159	3,422	3.90	10.02	6.21
National: 11/1/2019	11,151,358	10,420,370	93.44%	730,988	6.56%	4,249	9,523	9,861,357	1,582	559,013	965	394,108	1,540	161,984	1,243	79,868	979	95,028	3,214	3.87	9.85	5.93
National: 10/15/2019	11,125,371	10,400,893	93.49%	724,478	6.51%	4,109	9,399	9,819,371	1,511	581,522	1,027	392,288	1,574	160,241	1,323	77,331	999	94,618	2,965	3.94	9.86	5.91
National: 10/1/2019	11,132,447	10,421,823	93.62%	710,624	6.38%	3,977	9,393	9,855,351	1,705	566,472	908	382,723	1,721	158,228	1,264	75,194	889	94,479	2,906	3.89	9.75	5.76
National: 9/15/2019	11,363,005	10,635,394	93.6%	727,611	6.4%	3,870	9,086	10,049,154	1,598	586,240	1,136	395,028	1,664	159,909	1,186	76,651	638	96,023	2,864	3.99	9.73	5.67
National: 9/1/2019	11,350,354	10,619,229	93.56%	731,125	6.44%	3,495	8,918	10,032,374	1,845	586,855	1,054	397,379	1,586	159,453	1,086	77,693	632	96,600	2,715	4.04	9.77	5.58
National: 8/15/2019	11,056,943	10,343,648	93.55%	713,295	6.45%	2,980	8,604	9,772,297	1,591	571,351	1,257	380,916	1,487	159,427	895	77,823	719	95,129	2,655	4.02	9.80	5.55
National: 8/1/2019	11,034,946	10,324,205	93.56%	710,741	6.44%	3,008	8,512	9,757,254	1,612	566,951	1,117	373,522	1,446	162,548	930	79,348	708	95,323	2,699	3.99	9.84	5.44
National: 7/15/2019	10,992,848	10,258,942	93.32%	733,906	6.68%	3,232	10,258	9,681,790	1,656	577,152	1,207	388,401	1,698	168,391	1,194	81,761	813	95,353	3,690	4.03	10.06	5.56
National: 7/1/2019	10,978,049	10,237,460	93.25%	740,589	6.75%	3,649	10,930	9,660,653	2,106	576,807	1,195	391,601	1,677	170,665	1,192	83,013	944	95,310	3,816	4.01	10.12	5.55
National: 6/16/2019	10,929,102	10,182,674	93.17%	746,428	6.83%	4,245	11,024	9,603,760	2,048	578,914	1,153	395,757	1,790	171,064	1,076	83,987	915	95,620	4,042	4.10	10.20	5.51
National: 6/1/2019	11,203,827	10,434,248	93.13%	769,579	6.87%	7,863	11,834	9,837,564	1,951	596,684	1,451	410,870	1,806	174,437	1,377	85,708	923	98,564	4,326	4.13	10.24	5.43
National: 5/15/2019	10,886,574	10,141,879	93.16%	744,695	6.84%	3,388	12,028	9,562,402	2,174	579,477	1,458	394,695	1,747	168,367	1,371	83,963	981	97,670	4,297	4.14	10.27	5.37
National: 5/1/2019	10,961,193	10,220,027	93.24%	741,166	6.76%	3,769	12,003	9,642,927	2,012	577,100	1,361	391,796	1,890	168,287	1,325	83,232	907	97,851	4,508	4.14	10.20	5.29
National: 4/15/2019	10,972,866	10,230,227	93.23%	742,639	6.77%	3,308	11,836	9,651,313	1,959	578,914	1,243	395,557	1,860	167,976	1,300	81,059	826	98,047	4,648	4.14	10.19	5.28
National: 4/1/2019	10,921,147	10,177,852	93.19%	743,295	6.81%	3,300	11,874	9,611,411	2,061	566,441	1,199	398,132	1,860	168,020	1,204	79,019	832	98,124	4,718	4.15	10.19	5.26
National: 3/15/2019	10,837,159	10,091,609	93.12%	745,550	6.88%	3,938	12,035	9,513,374	1,973	578,235	1,332	400,085	1,917	168,236	1,148	78,631	881	98,598	4,784	4.21	10.33	5.43
National: 3/1/2019	10,769,089	10,025,043	93.09%	744,046	6.91%	4,168	12,206	9,460,866	1,920	564,177	1,529	399,782	1,850	165,838	1,226	79,054	929	99,372	4,752	4.21	10.37	5.51
National: 2/15/2019	10,727,516	9,982,663	93.06%	744,853	6.94%	4,238	12,400	9,411,439	2,102	571,224	1,405	395,755	1,793	169,268	1,163	79,874	1,041	99,956	4,896	4.23	10.45	5.61
National: 2/1/2019	10,676,810	9,940,095	93.1%	736,715	6.9%	4,293	12,817	9,390,068	1,969	550,027	1,574	382,505	1,813	173,368	1,289	80,634	1,089	100,208	5,083	4.21	10.48	5.67
National: 1/15/2019	10,550,715	9,796,498	92.85%	754,217	7.15%	3,829	14,147	9,252,587	2,176	543,911	1,265	392,997	2,200	177,628	1,756	82,748	1,263	100,844	5,487	4.26	10.74	6.08
National: 1/1/2019	10,704,776	9,902,087	92.5%	802,689	7.5%	4,093	14,581	9,328,846	2,064	573,241	1,598	425,598	2,318	188,456	1,751	86,087	1,283	102,548	5,567	4.36	11.06	6.31
National: 12/15/2018	10,596,756	9,817,998	92.65%	778,758	7.35%	3,612	14,611	9,259,684	2,439	558,314	1,680	410,013	2,298	184,576	1,572	84,930	1,155	99,239	5,467	4.30	10.88	6.13
National: 12/1/2018	10,648,534	9,881,302	92.79%	767,232	7.21%	4,380	15,047	9,315,168	2,348	566,134	1,711	404,814	2,348	182,529	1,703	83,951	1,220	95,938	5,717	4.26	10.72	5.98
National: 11/15/2018	10,389,469	9,642,091	92.81%	747,378	7.19%	3,409	15,283	9,068,623	2,630	573,468	1,653	399,599	2,239	174,513	1,595	81,400	1,316	91,866	5,850	4.31	10.67	6.01
National: 11/1/2018	10,430,700	9,704,256	93.04%	726,444	6.96%	3,487	15,359	9,145,544	2,561	558,712	1,631	391,872	2,232	166,858	1,619	78,460	1,340	89,254	5,976	4.24	10.39	5.79
National: 10/15/2018	10,433,737	9,714,884	93.11%	718,853	6.89%	3,629	16,625	9,135,472	2,540	579,412	1,549	390,883	2,592	166,088	2,067	75,380	1,382	86,502	6,495	4.25	10.31	5.74
National: 10/1/2018	10,420,885	9,713,057	93.21%	707,828	6.79%	3,629	15,552	9,144,488	2,451	568,569	1,426	386,103	2,643	163,526	1,860	73,225	1,385	84,974	5,787	4.18	10.17	5.68
National: 9/15/2018	10,614,542	9,898,920	93.26%	715,622	6.74%	3,629	16,027	9,316,482	2,470	582,438	1,765	395,813	2,653	161,931	1,743	73,361	1,272	84,517	6,124	4.19	10.11	5.58
National: 9/1/2018	10,618,324	9,908,063	93.31%	710,261	6.69%	3,629	17,327	9,326,770	3,054	581,293	1,911	393,545	2,691	160,104	1,889	72,822	1,158	83,790	6,624	4.18	10.07	5.51
National: 8/15/2018	10,535,058	9,834,583	93.35%	700,475	6.65%	3,650	19,044	9,250,826	3,782	583,757	2,230	386,256	2,628	159,710	2,000	72,086	1,386	82,423	7,018	4.22	10.09	5.41
National: 8/1/2018	10,489,290	9,794,085	93.37%	695,205	6.63%	3,973	19,187	9,220,590	3,944	573,495	2,274	382,998	2,804	159,382	1,766	72,046	1,459	80,779	6,940	4.18	10.10	5.32
National: 7/15/2018	10,433,332	9,731,231	93.27%	702,101	6.73%	5,273	18,466	9,153,411	3,730	577,820	1,945	391,282	2,553	160,867	1,804	71,793	1,358	78,159	7,076	4.20	10.18	5.32
National: 7/1/2018	10,389,124	9,694,697	93.32%	694,427	6.68%	4,580	16,976	9,123,324	3,050	571,373	1,678	387,898	2,184	159,125	1,821	70,887	1,349	76,517	6,894	4.19	10.14	5.27
National: 6/15/2018	10,317,842	9,641,275	93.44%	676,567	6.56%	4,776	16,240	9,078,056	2,670	563,219	1,533	380,741	2,364	154,033	1,616	68,772	1,341	73,021	6,716	4.17	10.00	5.08
National: 6/1/2018	10,086,361	9,438,791	93.58%	647,570	6.42%	5,060	15,976	8,896,281	2,117	542,510	1,624	366,907	2,536	146,134	1,658	65,506	1,303	69,023	6,738	4.10	9.83	4.98
National: 5/15/2018	9,902,438	9,291,922	93.83%	610,516	6.17%	5,045	15,733	8,751,332	2,319	540,590	1,598	347,460	2,196	136,718	1,570	61,107	1,472	65,231	6,578	4.08	9.63	4.83
National: 5/1/2018	9,959,866	9,366,287	94.04%	593,579	5.96%	4,469	15,899	8,827,509	2,359	538,778	1,513	338,269	2,286	133,962	1,710	58,708	1,361	62,640	6,670	4.10	9.39	4.70
National: 4/15/2018	9,191,237	8,741,702	95.11%	449,535	4.89%	4,598	15,830	8,273,900	2,303	467,802	1,584	259,226	2,193	97,554	1,889	42,740	1,023	50,015	6,838	4.00	7.96	4.52
National: 4/1/2018	10,072,702	9,487,014	94.19%	585,688	5.81%	4,468	16,075	8,939,526	2,451	547,488	1,452	343,923	2,332	130,459	1,695	52,669	1,164	58,637	6,981	4.13	9.08	4.41
National:																						

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 12/1/2017	9,160,450	8,600,192	93.88%	560,258	6.12%	4,686	21,895	8,101,997	3,981	498,195	2,283	315,069	3,019	131,646	2,297	56,533	2,178	57,010	8,137	4.76	9.35	4.81
National: 11/15/2017	9,154,233	8,596,360	93.91%	557,873	6.09%	5,482	22,403	8,064,859	3,886	531,501	2,545	320,503	3,240	128,444	2,525	55,449	2,920	53,477	7,287	4.85	9.31	4.77
National: 11/1/2017	9,184,572	8,631,848	93.98%	552,724	6.02%	4,878	22,113	8,114,577	3,625	511,879	2,245	318,765	3,275	123,829	2,923	53,624	2,877	51,742	7,168	4.76	8.29	4.44
National: 10/15/2017	9,508,369	8,940,061	94.02%	568,308	5.98%	4,759	23,275	8,265,423	3,620	565,959	2,656	328,754	3,482	126,159	3,803	52,056	2,635	51,153	7,079	4.86	9.20	4.41
National: 10/1/2017	9,348,715	8,801,626	94.15%	547,089	5.85%	4,636	23,147	8,252,016	4,137	549,610	2,047	324,222	3,900	123,558	3,779	49,846	2,454	49,463	6,830	4.81	9.00	4.56
National: 9/15/2017	9,051,453	8,516,453	94.09%	535,000	5.91%	4,519	23,669	7,974,409	3,687	542,044	2,878	320,877	4,897	118,015	3,310	48,532	1,918	47,576	6,979	4.83	9.06	4.61
National: 9/1/2017	9,089,856	8,560,222	94.17%	529,634	5.83%	4,046	23,819	8,026,624	4,574	533,598	2,904	319,626	4,873	115,895	3,125	47,684	1,524	46,429	6,819	4.77	8.97	4.45
National: 8/15/2017	8,958,717	8,436,837	94.17%	521,880	5.83%	4,105	23,384	7,892,680	4,634	544,157	3,429	314,030	4,527	114,830	2,293	46,322	1,690	46,698	6,811	4.86	8.98	4.44
National: 8/1/2017	8,900,173	8,387,264	94.24%	512,909	5.76%	3,838	23,344	7,859,351	5,334	527,913	2,748	306,044	4,382	114,888	2,150	46,141	1,802	45,836	6,928	4.81	8.91	4.34
National: 7/15/2017	9,024,312	8,493,349	94.12%	530,963	5.88%	3,550	22,424	7,942,174	4,770	551,175	3,683	318,862	3,118	119,335	2,241	46,890	1,945	45,876	6,667	4.90	8.99	4.36
National: 7/1/2017	8,936,368	8,412,893	94.14%	523,475	5.86%	3,665	20,755	7,875,844	4,924	537,049	2,370	312,589	2,749	118,175	2,304	46,857	1,892	45,854	6,516	4.91	8.93	4.32
National: 6/15/2017	8,591,321	8,088,703	94.15%	502,618	5.85%	3,985	20,260	7,570,141	3,800	518,562	2,121	297,199	3,318	114,596	2,594	46,104	1,861	44,719	6,566	4.96	8.90	4.27
National: 6/1/2017	8,542,067	8,041,987	94.15%	500,080	5.85%	3,813	21,043	7,534,005	3,873	507,982	2,382	295,514	3,625	113,309	2,799	46,617	1,978	44,640	6,305	4.99	8.87	4.18
National: 5/15/2017	8,481,214	7,993,925	94.25%	487,289	5.75%	4,149	21,439	7,476,821	4,034	517,104	2,531	286,344	4,021	110,792	2,805	46,293	1,719	43,860	6,320	4.96	8.80	4.04
National: 5/1/2017	8,428,815	7,949,787	94.32%	479,028	5.68%	4,283	21,891	7,448,568	4,401	501,219	2,457	280,265	4,341	109,615	2,793	46,035	1,545	43,113	6,349	4.93	8.71	3.93
National: 4/15/2017	8,592,740	8,102,024	94.29%	490,716	5.71%	4,244	22,383	7,574,365	4,664	527,659	3,292	290,487	3,999	111,567	2,541	45,541	1,554	43,121	6,271	4.96	8.74	3.96
National: 4/1/2017	8,526,221	8,032,851	94.21%	493,370	5.79%	4,701	23,131	7,527,950	5,227	504,901	3,222	293,352	4,327	111,665	2,350	44,848	1,748	43,505	6,196	4.97	8.73	3.92
National: 3/15/2017	8,120,079	7,633,349	94.01%	486,730	5.99%	4,353	22,840	7,116,603	4,623	516,746	3,459	289,205	3,773	110,216	2,520	43,953	1,959	43,356	6,434	5.09	9.00	4.06
National: 3/1/2017	8,014,137	7,529,677	93.95%	484,460	6.05%	4,629	22,651	7,040,550	4,899	489,127	3,198	287,091	3,217	109,349	2,824	44,372	1,837	43,648	6,607	5.10	9.02	4.06
National: 2/15/2017	7,892,670	7,413,763	93.93%	478,907	6.07%	4,767	23,600	6,923,443	4,873	490,320	2,785	279,397	3,006	110,121	3,498	45,268	2,203	44,121	7,150	5.13	9.12	4.08
National: 2/1/2017	7,801,469	7,321,910	93.85%	479,559	6.15%	5,250	23,684	6,860,408	4,533	461,502	2,450	273,225	3,587	113,850	3,295	47,111	2,457	45,373	7,294	5.19	9.25	4.04
National: 1/15/2017	7,851,338	7,329,914	93.36%	521,424	6.64%	6,388	24,607	6,834,653	4,174	495,261	2,396	298,712	4,910	123,886	3,409	50,829	2,361	47,997	7,281	5.53	9.77	4.34
National: 1/1/2017	7,745,629	7,198,625	92.94%	547,004	7.06%	4,543	26,990	6,712,340	3,973	486,285	3,470	314,413	4,527	129,605	3,780	53,535	2,645	49,451	8,506	5.73	10.12	4.46
National: 12/15/2016	7,349,955	6,830,422	92.93%	519,533	7.07%	3,882	27,130	6,368,051	5,074	462,371	3,032	292,045	4,379	126,169	3,609	53,067	2,483	48,252	8,481	5.77	10.17	4.50
National: 12/1/2016	7,328,991	6,810,179	92.92%	518,812	7.08%	4,385	27,634	6,349,203	4,663	460,976	3,170	288,790	4,923	128,663	3,774	53,218	2,594	48,141	8,415	5.83	10.21	4.46
National: 11/15/2016	7,256,452	6,737,465	92.85%	518,987	7.15%	4,570	28,914	6,257,160	4,917	480,305	3,637	294,025	5,353	125,582	3,825	52,978	2,870	46,402	8,302	6.00	10.25	4.51
National: 11/1/2016	7,268,886	6,751,345	92.88%	517,541	7.12%	4,403	29,108	6,289,262	5,452	462,083	3,275	297,081	5,514	122,996	3,894	52,684	2,702	44,780	8,267	5.99	10.10	4.47
National: 10/15/2016	7,415,824	6,884,899	92.84%	530,925	7.16%	4,429	29,238	6,372,612	5,155	512,287	4,294	308,324	5,179	126,865	3,964	52,388	2,191	43,348	8,371	6.20	10.18	4.49
National: 10/1/2016	7,359,282	6,837,227	92.91%	522,055	7.09%	4,274	29,938	6,349,398	6,043	487,829	3,732	304,104	5,454	125,792	3,785	50,425	2,332	41,734	8,519	6.15	10.03	4.37
National: 9/15/2016	6,984,247	6,476,585	92.73%	507,662	7.27%	3,775	30,488	5,995,861	5,652	480,724	4,015	296,275	5,802	122,375	3,722	49,868	2,433	39,144	8,795	6.31	10.21	4.42
National: 9/1/2016	6,908,055	6,401,680	92.67%	506,375	7.33%	4,022	32,073	5,939,364	6,325	462,316	4,102	295,426	5,929	122,874	3,865	49,645	2,371	38,430	9,394	6.36	10.21	4.43
National: 8/15/2016	6,803,336	6,292,976	92.5%	510,360	7.5%	0	33,373	5,814,689	6,918	478,287	4,158	296,700	5,903	126,697	3,976	49,810	2,840	37,153	9,567	6.57	10.36	4.47
National: 8/1/2016	6,710,914	6,197,722	92.35%	513,192	7.65%	4,330	34,656	5,738,357	7,781	459,365	3,712	296,322	6,360	129,843	4,263	50,665	2,817	36,362	9,715	6.63	10.46	4.43
National: 7/15/2016	6,637,517	6,111,240	92.07%	526,277	7.93%	4,254	35,894	5,641,123	7,196	470,117	5,115	305,194	5,918	135,446	4,348	50,308	3,301	35,329	9,929	6.84	10.71	4.58
National: 7/1/2016	6,574,400	6,048,688	92%	525,712	8%	3,843	36,281	5,594,340	8,081	454,348	4,654	303,984	6,227	136,962	3,889	50,076	3,408	34,690	9,908	6.91	10.69	4.63
National: 6/15/2016	6,455,383	5,940,432	92.02%	514,951	7.98%	3,617	36,616	5,485,676	8,174	454,756	4,293	298,442	6,001	134,627	4,797	48,720	3,416	33,162	9,905	6.99	10.60	4.64
National: 6/1/2016	6,421,794	5,914,378	92.1%	507,416	7.9%	3,689	36,865	5,470,931	7,535	443,447	5,139	296,114	6,123	132,145	5,083	47,527	3,349	31,630	9,462	6.95	10.48	4.62
National: 5/15/2016	6,689,547	6,183,667	92.44%	505,880	7.56%	3,965	36,630	5,713,141	8,715	470,526	4,218	297,013	6,891	131,214	4,690	46,672	2,880	30,981	9,104	6.89	10.15	4.43
National: 5/1/2016	6,703,520	6,208,830	92.62%	494,690	7.38%	3,938	36,010	5,751,861	7,769	456,969	4,555	292,486	7,157	127,501	4,719	44,608	2,761	30,095	9,015	6.80	9.90	4.23
National: 4/15/2016	6,460,487	5,978,104	92.53%	482,383	7.47%	4,233	36,251	5,523,546	7,999	454,558	5,146	289,675	6,891	121,927	4,247	41,265	2,806	29,516	9,076	6.92	9.94	4.19
National: 4/1/2016	6,457,830	5,973,074	92.49%	484,756	7.51%	3,837	37,560	5,541,689	8,576	431,385	5,400	293,627	7,126	121,932	4,392	39,006	3,038	30,191	8,883	6.96	9.89	4.03
National: 3/15/2016	6,353,299	5,870,724	92.4%	482,575	7.6%	3,197	38,264	5,416,038	8,546	454,686	4,645	291,867	7,000	120,651	4,687	38,717	3,633	31,340	9,741	7.16	10.04	4.25
National: 3/1/2016	6,312,188	5,831,434	92.38%	480,754	7.62%	3,227	38,834	5,403,345	8,508	428,089	4,600	288,862	6,788	119,999	5,359	39,445	3,647	32,448	9,910	7.19	9.99	4.26
National: 2/15/2016	6,468,615	5,965,113	92.22%	503,502	7.78%	3,378	43,493	5,501,989	9,352	463,124	4,731	299,239	7,540	128,507	6,560	42,248	5,008	33,508	10,280	7.41	10.19	4.56
National: 2/1/2016	6,196,280	5,695,137	91.91%	501,143	8.09%	3,111	44,756	5,278,182	9,423	416,955	5,487	287,852	8,588	134,374	6,646	44,556	4,527	34,361	10,071	7.50	10.49	4.89
National: 1/15/2016	6,139,100	5,612,888	91.43%	526,212	8.57%	3,170	47,298	5,179,700	9,841	433,188	5,271	298,643	10,300	144,074	7,340	47,949	4,340	35,546	9,997	7.83	11.02	5.36
National: 1/1/2016	6																					

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 9/15/2015	6,059,608	5,604,332	92.49%	455,276	7.51%	2,927	40,548	5,196,875	10,802	407,457	7,173	270,881	9,091	121,696	5,837	40,296	3,115	22,403	4,518	6.79	9.89	4.68
National: 9/1/2015	6,052,480	5,604,401	92.6%	448,079	7.4%	3,158	40,489	5,213,827	11,485	390,574	7,360	267,265	8,638	119,347	5,892	39,689	2,505	21,778	4,603	6.75	9.73	4.61
National: 8/15/2015	6,252,087	5,797,944	92.74%	454,143	7.26%	2,835	40,067	5,382,599	11,730	415,345	7,112	273,057	9,382	119,990	4,737	39,345	2,535	21,751	4,501	6.81	9.54	4.58
National: 8/1/2015	6,228,657	5,786,543	92.9%	442,114	7.1%	2,852	40,622	5,390,680	11,846	395,863	7,062	266,162	10,249	116,485	4,241	38,365	2,761	21,102	4,368	6.77	9.29	4.54
National: 7/15/2015	5,921,350	5,452,402	92.08%	468,948	7.92%	3,093	40,730	5,042,679	11,405	409,723	8,549	278,047	8,519	121,120	4,992	42,735	2,660	27,046	4,506	7.70	9.98	5.30
National: 7/1/2015	5,979,472	5,515,532	92.24%	463,940	7.76%	2,943	39,098	5,118,404	12,623	397,128	7,480	274,691	7,033	120,842	4,641	41,992	2,656	26,415	4,581	7.77	9.74	5.20
National: 6/15/2015	5,829,959	5,391,010	92.47%	438,949	7.53%	3,546	34,867	5,002,619	11,083	388,391	4,732	259,209	7,821	115,068	4,185	39,622	2,585	25,050	4,451	7.87	9.50	5.06
National: 6/1/2015	5,810,529	5,380,664	92.6%	429,865	7.4%	3,338	33,008	5,009,630	9,315	371,034	5,003	255,330	7,631	111,673	4,253	38,530	2,547	24,332	4,258	7.79	9.23	5.01
National: 5/15/2015	5,849,122	5,422,044	92.7%	427,078	7.3%	2,804	30,520	5,041,721	8,849	380,323	5,584	256,092	6,228	109,604	3,584	37,576	2,298	23,806	3,914	7.80	9.10	4.94
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

FOOTNOTES

*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.