

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V01) (402) Togus, ME   | 41,616                  | 40,297                             | 96.83%                                     | 1,319                          | 3.17%                                  | 1                      | 43          | 38,800                    | 27              | 1,497                       | 10                 | 853                         | 4                  | 201                         | 0                  | 101                            | 2                   | 164                      | 0                            | 3.63                | 4.38                | 4.26                |
| (V01) (402) Togus   | 24,598                  | 23,734                             | 96.49%                                     | 864                            | 3.51%                                  | 0                      | 34          | 22,842                    | 22              | 892                         | 10                 | 584                         | 2                  | 123                         | 0                  | 48                             | 0                   | 109                      | 0                            | 3.14                | 4.56                | 4.09                |
| (V01) (402GA) Aroostook County (Caribou)  | 996                     | 982                                | 98.59%                                     | 14                             | 1.41%                                  | 0                      | 1           | 937                       | 1               | 45                          | 0                  | 8                           | 0                  | 4                           | 0                  | 1                              | 0                   | 1                        | 0                            | 4.20                | 13.23               | 0.85                |
| (V01) (402GB) Calais  | 759                     | 737                                | 97.1%                                      | 22                             | 2.9%                                   | 0                      | 0           | 730                       | 0               | 7                           | 0                  | 6                           | 0                  | 4                           | 0                  | 2                              | 0                   | 10                       | 0                            | 5.36                | 0.00                | 0.43                |
| (V01) (402GC) Rumford   | 546                     | 537                                | 98.35%                                     | 9                              | 1.65%                                  | 0                      | 2           | 528                       | 0               | 9                           | 0                  | 7                           | 0                  | 2                           | 0                  | 0                              | 2                   | 0                        | 0                            | 3.41                | 0.00                | 1.83                |
| (V01) (402GD) Saco  | 2,298                   | 2,203                              | 95.87%                                     | 95                             | 4.13%                                  | 0                      | 2           | 2,091                     | 1               | 112                         | 0                  | 67                          | 1                  | 20                          | 0                  | 5                              | 0                   | 3                        | 0                            | 4.94                | 10.30               | 5.88                |
| (V01) (402GE) Lewiston Auburn   | 2,003                   | 1,971                              | 98.4%                                      | 32                             | 1.6%                                   | 0                      | 2           | 1,915                     | 1               | 56                          | 0                  | 25                          | 1                  | 5                           | 0                  | 0                              | 0                   | 2                        | 0                            | 5.08                | 2.18                | 2.49                |
| (V01) (402HB) Bangor  | 7,918                   | 7,680                              | 96.99%                                     | 238                            | 3.01%                                  | 0                      | 1           | 7,347                     | 1               | 333                         | 0                  | 123                         | 0                  | 39                          | 0                  | 41                             | 0                   | 35                       | 0                            | 3.20                | 3.60                | 7.50                |
| (V01) (402HC) Portland Outreach Clinic-CDRP Satellite South   | 2,421                   | 2,377                              | 98.18%                                     | 44                             | 1.82%                                  | 0                      | 1           | 2,338                     | 1               | 39                          | 0                  | 32                          | 0                  | 4                           | 0                  | 4                              | 0                   | 4                        | 0                            | 3.51                | 3.57                | 1.10                |
| (V01) (402HL) R&C Healthcare MOC  | 77                      | 76                                 | 98.7%                                      | 1                              | 1.3%                                   | 0                      | 0           | 72                        | 0               | 4                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.71                |                     |                     |
| (V01) (405) White River Junction, VT  | 23,481                  | 22,834                             | 97.24%                                     | 647                            | 2.76%                                  | 4                      | 48          | 21,789                    | 23              | 1,045                       | 6                  | 336                         | 4                  | 144                         | 11                 | 58                             | 1                   | 109                      | 2                            | 6.24                | 4.68                | 1.61                |
| (V01) (405) White River Jct   | 17,142                  | 16,741                             | 97.66%                                     | 401                            | 2.34%                                  | 0                      | 8           | 15,847                    | 4               | 894                         | 1                  | 237                         | 0                  | 56                          | 0                  | 37                             | 1                   | 71                       | 2                            | 6.36                | 4.88                | 1.51                |
| (V01) (405GA) Bennington  | 659                     | 649                                | 98.48%                                     | 10                             | 1.52%                                  | 0                      | 0           | 639                       | 0               | 10                          | 0                  | 7                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.67                | 0.91                | 2.32                |
| (V01) (405GC) Brattleboro   | 411                     | 408                                | 99.27%                                     | 3                              | 0.73%                                  | 0                      | 0           | 405                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 2                        | 0                            | 1.38                | 2.98                | 3.27                |
| (V01) (405HA) Burlington Lakeside   | 2,471                   | 2,394                              | 96.88%                                     | 77                             | 3.12%                                  | 0                      | 10          | 2,335                     | 10              | 59                          | 0                  | 56                          | 0                  | 15                          | 0                  | 3                              | 0                   | 3                        | 0                            | 3.16                | 3.83                | 0.81                |
| (V01) (405HC) VICC - St. Johnsbury - Littleton  | 2,164                   | 2,019                              | 93.3%                                      | 145                            | 6.7%                                   | 0                      | 6           | 1,959                     | 3               | 60                          | 1                  | 31                          | 1                  | 67                          | 1                  | 17                             | 0                   | 30                       | 0                            | 8.68                | 0.66                | 0.51                |
| (V01) (405HD) VICC - Newport  | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 9.39                |                     |
| (V01) (405HE) KEENE (ORC)   | 212                     | 209                                | 98.58%                                     | 3                              | 1.42%                                  | 0                      | 20          | 194                       | 4               | 15                          | 4                  | 1                           | 3                  | 2                           | 9                  | 0                              | 0                   | 0                        | 0                            | 4.45                | 0.87                | 0.83                |
| (V01) (405HF) Rutland   | 421                     | 413                                | 98.1%                                      | 8                              | 1.9%                                   | 0                      | 3           | 409                       | 2               | 4                           | 0                  | 4                           | 0                  | 1                           | 1                  | 0                              | 0                   | 3                        | 0                            | 1.35                | 4.15                | 3.75                |
| (V01) (405QB) Newport   | 0                       | 0                                  | 0%   | 0                              | 0%                                     | 0                      | 1           | 0                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V01) (518) Bedford, MA   | 9,201                   | 8,781                              | 95.44%                                     | 420                            | 4.56%                                  | 36                     | 105         | 7,955                     | 2               | 826                         | 6                  | 258                         | 6                  | 75                          | 13                 | 62                             | 7                   | 25                       | 71                           | 1.60                | 10.87               | 5.28                |
| (V01) (518) Bedford   | 7,973                   | 7,573                              | 94.98%                                     | 400                            | 5.02%                                  | 0                      | 103         | 6,771                     | 2               | 802                         | 6                  | 249                         | 6                  | 71                          | 12                 | 60                             | 7                   | 20                       | 70                           | 1.45                | 10.90               | 5.24                |
| (V01) (518GA) Lynns/North Shore   | 383                     | 378                                | 98.69%                                     | 5                              | 1.31%                                  | 0                      | 1           | 368                       | 0               | 10                          | 0                  | 2                           | 0                  | 1                           | 1                  | 0                              | 0                   | 2                        | 0                            | 1.58                | 1.53                | 5.80                |
| (V01) (518GB) Haverhill   | 540                     | 527                                | 97.59%                                     | 13                             | 2.41%                                  | 0                      | 1           | 519                       | 0               | 8                           | 0                  | 7                           | 0                  | 3                           | 0                  | 1                              | 0                   | 2                        | 1                            | 2.55                | 9.05                | 4.75                |
| (V01) (518GE) Gloucester  | 305                     | 303                                | 99.34%                                     | 2                              | 0.66%                                  | 0                      | 0           | 297                       | 0               | 6                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 0                            | 1.12                |                     | 7.35                |
| (V01) (523) VA Boston HCS, MA   | 88,321                  | 85,653                             | 96.98%                                     | 2,668                          | 3.02%                                  | 8                      | 475         | 81,491                    | 101             | 4,162                       | 148                | 1,514                       | 31                 | 424                         | 38                 | 235                            | 32                  | 495                      | 123                          | 5.48                | 7.07                | 4.59                |
| (V01) (523) VA Boston HCS- Boston Div.  | 36,177                  | 35,017                             | 96.79%                                     | 1,160                          | 3.21%                                  | 0                      | 281         | 32,663                    | 84              | 2,354                       | 19                 | 739                         | 24                 | 129                         | 21                 | 100                            | 27                  | 192                      | 104                          | 3.23                | 8.25                | 5.81                |
| (V01) (523A4) VA Boston HCS-West Roxbury Div.   | 15,493                  | 14,988                             | 96.74%                                     | 505                            | 3.26%                                  | 0                      | 11          | 14,183                    | 3               | 805                         | 1                  | 256                         | 2                  | 78                          | 1                  | 51                             | 1                   | 120                      | 3                            | 6.18                | 4.72                | 4.33                |
| (V01) (523A5) Brockton VAMC   | 23,637                  | 23,048                             | 97.51%                                     | 589                            | 2.49%                                  | 0                      | 40          | 22,342                    | 8               | 706                         | 6                  | 272                         | 3                  | 133                         | 9                  | 58                             | 4                   | 126                      | 10                           | 5.43                | 6.78                | 4.25                |
| (V01) (523BY) Lowell  | 4,385                   | 4,192                              | 95.6%                                      | 193                            | 4.4%                                   | 0                      | 6           | 4,047                     | 1               | 145                         | 0                  | 113                         | 1                  | 35                          | 1                  | 8                              | 0                   | 37                       | 3                            | 7.40                | 6.15                | 5.66                |
| (V01) (523BZ) Causeway Clinic (Boston)  | 7,387                   | 7,279                              | 98.54%                                     | 108                            | 1.46%                                  | 0                      | 137         | 7,200                     | 5               | 79                          | 122                | 44                          | 1                  | 38                          | 6                  | 10                             | 0                   | 16                       | 3                            | 5.03                | 3.87                | 3.12                |
| (V01) (523GA) Framingham VA Primary Care Unit   | 516                     | 503                                | 97.48%                                     | 13                             | 2.52%                                  | 0                      | 0           | 489                       | 0               | 14                          | 0                  | 11                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.07                | 5.63                | 2.68                |
| (V01) (523GC) Quincy  | 263                     | 256                                | 97.34%                                     | 7                              | 2.66%                                  | 0                      | 0           | 238                       | 0               | 18                          | 0                  | 5                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 4.27                |                     |                     |
| (V01) (523GD) Plymouth  | 456                     | 363                                | 79.61%                                     | 93                             | 20.39%                                 | 0                      | 0           | 322                       | 0               | 41                          | 0                  | 74                          | 0                  | 8                           | 0                  | 8                              | 0                   | 3                        | 0                            | 14.91               | 3.13                |                     |
| (V01) (523MA) IDES Hanscom AFB  | 7                       | 7                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 9.80                | 3.01                |
| (V01) (608) Manchester, NH  | 22,064                  | 21,337                             | 96.71%                                     | 727                            | 3.29%                                  | 4                      | 35          | 20,178                    | 7               | 1,159                       | 8                  | 519                         | 8                  | 99                          | 2                  | 70                             | 5                   | 39                       | 5                            | 4.60                | 4.77                | 4.43                |
| (V01) (608) Manchester  | 19,736                  | 19,141                             | 96.99%                                     | 595                            | 3.01%                                  | 0                      | 28          | 18,173                    | 5               | 968                         | 7                  | 443                         | 7                  | 76                          | 2                  | 40                             | 3                   | 36                       | 4                            | 4.55                | 4.39                | 3.37                |
| (V01) (608GA) Portsmouth  | 578                     | 553                                | 95.67%                                     | 25                             | 4.33%                                  | 0                      | 0           | 520                       | 0               | 33                          | 0                  | 22                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.37                | 1.99                | 8.92                |
| (V01) (608GC) Somersworth   | 954                     | 871                                | 91.3%                                      | 83                             | 8.7%                                   | 0                      | 3           | 777                       | 0               | 94                          | 1                  | 34                          | 1                  | 19                          | 0                  | 28                             | 0                   | 2                        | 1                            | 6.69                | 29.87               | 6.91                |
| (V01) (608GD) Conway  | 294                     | 292                                | 99.32%                                     | 2                              | 0.68%                                  | 0                      | 3           | 275                       | 1               | 17                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 2                   | 0                        | 0                            | 2.80                | 5.96                | 4.06                |
| (V01) (608HA) Tilton  | 492                     | 470                                | 95.53%                                     | 22                             | 4.47%                                  | 0                      | 1           | 426                       | 1               | 44                          | 0                  | 18                          | 0                  | 1                           | 0                  | 2                              | 0                   | 1                        | 0                            | 5.11                | 9.21                | 8.07                |
| (V01) (608MA) IDES Manchester VAMC  | 10                      | 10                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 1.29                | 5.43                |
| (V01) (631) VA Central Western Massachusetts HCS  | 25,086                  | 22,811                             | 90.93%                                     | 2,275                          | 9.07%                                  | 3                      | 127         | 20,865                    | 34              | 1,946                       | 34                 | 1,504                       | 38                 | 544                         | 16                 | 133                            | 1                   | 94                       | 4                            | 8.90                | 11.63               | 6.01                |
| (V01) (631) VA Central Western Massachusetts HCS  | 11,139                  | 9,932                              | 89.16%                                     | 1,207                          | 10.84%                                 | 3                      | 88          | 8,860                     | 15              | 1,072                       | 25                 | 858                         | 30                 | 255                         | 13                 | 66                             | 1                   | 28                       | 4                            | 9.22                | 12.93               | 7.15                |
| (V01) (631BY) Springfield   | 4,250                   | 3,976                              | 93.55%                                     | 274                            | 6.45%                                  | 0                      | 10          | 3,622                     | 7               | 354                         | 1                  | 184                         | 2                  | 82                          | 0                  | 4                              | 0                   | 4                        | 0                            | 7.75                | 7.44                | 7.39                |
| (V01) (631GC) Pittsfield  | 949                     | 911                                | 96%  | 38                             | 4%                                     | 0                      | 0           | 875                       | 0               | 36                          | 0                  | 31                          | 0                  | 2                           | 0                  | 3                              | 0                   | 2                        | 0                            | 6.65                | 5.85                | 3.76                |
| (V01) (631GD) Greenfield (Franklin County)  | 744                     | 720                                | 96.77%                                     | 24                             | 3.23%                                  | 0                      | 0           | 683                       | 0               | 37                          | 0                  | 12                          | 0                  | 6                           | 0                  | 3                              | 0                   | 3                        | 0                            | 3.38                | 3.92                | 3.54                |
| (V01) (631GE) Worcester   | 7,256                   | 6,549                              | 90.26%                                     | 707                            | 9.74%                                  | 0                      | 29          | 6,191                     | 12              | 358                         | 8                  | 397                         | 6                  | 197                         | 3                  | 56                             | 0                   | 57                       | 0                            | 10.60               | 10.51               | 3.32                |
| (V01) (631GF) Fitchburg   | 746                     | 721                                | 96.65%                                     | 25                             | 3.35%                                  | 0                      | 0           | 633                       | 0               | 88                          | 0                  | 22                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.21                | 2.77                | 7.84                |
| (V01) (631MA) IDES Keller Army Community Hospital   | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.49               | 14.09               |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V01) (650) Providence, RI  | 42,514                  | 39,173                             | 92.14%                                     | 3,341                          | 7.86%                                  | 20                     | 28          | 36,848                    | 16              | 2,325                       | 1                  | 1,934                       | 2                  | 865                         | 6                  | 309                            | 1                   | 233                      | 2                            | 7.52                | 7.97                | 12.57               |
| (V01) (650) Providence  | 35,816                  | 33,134                             | 92.51%                                     | 2,682                          | 7.49%                                  | 0                      | 25          | 31,288                    | 15              | 1,846                       | 0                  | 1,589                       | 2                  | 681                         | 6                  | 235                            | 1                   | 177                      | 1                            | 8.25                | 8.05                | 10.47               |
| (V01) (650GA) New Bedford Primary Care Ctr.   | 2,933                   | 2,646                              | 90.21%                                     | 287                            | 9.79%                                  | 0                      | 2           | 2,436                     | 1               | 210                         | 0                  | 172                         | 0                  | 71                          | 0                  | 26                             | 0                   | 18                       | 1                            | 8.41                | 4.02                | 13.65               |
| (V01) (650GB) Hyannis Primary Care Center   | 2,413                   | 2,127                              | 88.15%                                     | 286                            | 11.85%                                 | 0                      | 1           | 1,889                     | 0               | 238                         | 1                  | 126                         | 0                  | 93                          | 0                  | 31                             | 0                   | 36                       | 0                            | 6.43                | 5.78                | 28.36               |
| (V01) (650GD) Middletown  | 1,352                   | 1,266                              | 93.64%                                     | 86                             | 6.36%                                  | 0                      | 0           | 1,235                     | 0               | 31                          | 0                  | 47                          | 0                  | 20                          | 0                  | 17                             | 0                   | 2                        | 0                            | 4.67                | 4.62                | 7.21                |
| (V01) (689) VA Connecticut HCS, CT  | 49,461                  | 48,317                             | 97.69%                                     | 1,144                          | 2.31%                                  | 19                     | 40          | 46,503                    | 13              | 1,814                       | 5                  | 696                         | 6                  | 231                         | 7                  | 70                             | 4                   | 147                      | 5                            | 2.32                | 4.17                | 3.77                |
| (V01) (689) West Haven  | 27,795                  | 27,093                             | 97.47%                                     | 702                            | 2.53%                                  | 0                      | 33          | 25,781                    | 10              | 1,312                       | 4                  | 480                         | 5                  | 142                         | 5                  | 27                             | 4                   | 53                       | 5                            | 3.05                | 4.20                | 4.92                |
| (V01) (689A4) Newington Campus  | 18,448                  | 18,073                             | 97.97%                                     | 375                            | 2.03%                                  | 0                      | 6           | 17,694                    | 2               | 379                         | 1                  | 173                         | 1                  | 69                          | 2                  | 40                             | 0                   | 93                       | 0                            | 1.90                | 4.11                | 1.88                |
| (V01) (689GA) Waterbury VA Primary Care Center  | 475                     | 470                                | 98.95%                                     | 5                              | 1.05%                                  | 0                      | 0           | 454                       | 0               | 16                          | 0                  | 2                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.61                |                     | 2.66                |
| (V01) (689GB) Stamford VA Primary Care Center   | 318                     | 317                                | 99.69%                                     | 1                              | 0.31%                                  | 0                      | 0           | 308                       | 0               | 9                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.60                |                     | 2.56                |
| (V01) (689GC) Willimantic CBOC  | 466                     | 459                                | 98.5%                                      | 7                              | 1.5%                                   | 0                      | 0           | 449                       | 0               | 10                          | 0                  | 6                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.23                | 0.00                | 2.26                |
| (V01) (689GD) Winsted VA Primary Care   | 306                     | 298                                | 97.39%                                     | 8                              | 2.61%                                  | 0                      | 0           | 284                       | 0               | 14                          | 0                  | 6                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.26                | 4.60                | 5.89                |
| (V01) (689GE) Danbury   | 368                     | 364                                | 98.91%                                     | 4                              | 1.09%                                  | 0                      | 0           | 344                       | 0               | 20                          | 0                  | 3                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.90                |                     | 5.31                |
| (V01) (689HA) WILLIAMATIC, CT (ORC)   | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V01) (689HC) New London VA Primary Care Center   | 1,284                   | 1,242                              | 96.73%                                     | 42                             | 3.27%                                  | 0                      | 1           | 1,188                     | 1               | 54                          | 0                  | 25                          | 0                  | 15                          | 0                  | 1                              | 0                   | 1                        | 0                            | 2.50                | 0.00                | 4.19                |
| (V02) (528) Albany, NY  | 31,310                  | 30,019                             | 95.88%                                     | 1,291                          | 4.12%                                  | 108                    | 498         | 29,029                    | 59              | 990                         | 95                 | 620                         | 190                | 372                         | 114                | 165                            | 5                   | 134                      | 35                           | 3.50                | 4.83                | 6.09                |
| (V02) (528A8) Albany  | 27,703                  | 26,455                             | 95.5%                                      | 1,248                          | 4.5%                                   | 0                      | 495         | 25,539                    | 58              | 916                         | 94                 | 599                         | 189                | 357                         | 114                | 159                            | 5                   | 133                      | 35                           | 4.38                | 4.86                | 6.88                |
| (V02) (528G1) Malone  | 114                     | 113                                | 99.12%                                     | 1                              | 0.88%                                  | 0                      | 0           | 113                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.20                |                     | 2.65                |
| (V02) (528G2) Westport  | 117                     | 112                                | 95.73%                                     | 5                              | 4.27%                                  | 0                      | 1           | 111                       | 0               | 1                           | 0                  | 3                           | 1                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.36                | 0.48                | 6.64                |
| (V02) (528G3) Bainbridge  | 474                     | 469                                | 98.95%                                     | 5                              | 1.05%                                  | 0                      | 1           | 464                       | 0               | 5                           | 1                  | 2                           | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.19                | 1.18                | 2.23                |
| (V02) (528G6) Fonda   | 236                     | 234                                | 99.15%                                     | 2                              | 0.85%                                  | 0                      | 0           | 231                       | 0               | 3                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.68                | 6.13                | 2.17                |
| (V02) (528G7) Catskill  | 404                     | 389                                | 96.29%                                     | 15                             | 3.71%                                  | 0                      | 0           | 377                       | 0               | 12                          | 0                  | 8                           | 0                  | 5                           | 0                  | 2                              | 0                   | 0                        | 0                            | 5.08                | 12.60               | 3.53                |
| (V02) (528GT) Glens Falls   | 497                     | 495                                | 99.6%                                      | 2                              | 0.4%                                   | 0                      | 0           | 493                       | 0               | 2                           | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.14                | 0.00                | 0.04                |
| (V02) (528GV) Plattsburgh   | 625                     | 621                                | 99.36%                                     | 4                              | 0.64%                                  | 0                      | 1           | 596                       | 1               | 25                          | 0                  | 2                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.67                | 0.72                | 0.27                |
| (V02) (528GW) Schenectady   | 261                     | 261                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 260                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.61                |                     | 0.53                |
| (V02) (528GX) Troy  | 278                     | 276                                | 99.28%                                     | 2                              | 0.72%                                  | 0                      | 0           | 272                       | 0               | 4                           | 0                  | 0                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.08                | 0.00                | 3.49                |
| (V02) (528GY) Clifton Park  | 371                     | 365                                | 98.38%                                     | 6                              | 1.62%                                  | 0                      | 0           | 344                       | 0               | 21                          | 0                  | 2                           | 0                  | 2                           | 0                  | 2                              | 0                   | 0                        | 0                            | 3.95                | 4.51                | 0.14                |
| (V02) (528GZ) Kingston  | 230                     | 229                                | 99.57%                                     | 1                              | 0.43%                                  | 0                      | 0           | 229                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.51                | 0.00                | 0.79                |
| (V02) (528) Bath, NY  | 18,246                  | 17,665                             | 96.82%                                     | 581                            | 3.18%                                  | 0                      | 17          | 16,981                    | 4               | 684                         | 6                  | 371                         | 6                  | 128                         | 1                  | 34                             | 0                   | 48                       | 0                            | 4.85                | 6.52                | 6.90                |
| (V02) (528A6) Bath  | 16,540                  | 16,006                             | 96.77%                                     | 534                            | 3.23%                                  | 0                      | 17          | 15,443                    | 4               | 563                         | 6                  | 338                         | 6                  | 117                         | 1                  | 33                             | 0                   | 46                       | 0                            | 4.27                | 6.36                | 7.72                |
| (V02) (528G4) Elmira  | 1,135                   | 1,118                              | 98.5%                                      | 17                             | 1.5%                                   | 0                      | 0           | 1,024                     | 0               | 94                          | 0                  | 12                          | 0                  | 3                           | 0                  | 1                              | 0                   | 1                        | 0                            | 6.01                | 7.07                | 1.43                |
| (V02) (528G8) Wellsville  | 571                     | 541                                | 94.75%                                     | 30                             | 5.25%                                  | 0                      | 0           | 514                       | 0               | 27                          | 0                  | 21                          | 0                  | 8                           | 0                  | 0                              | 0                   | 1                        | 0                            | 4.55                | 13.53               | 2.35                |
| (V02) (528) Western New York, NY  | 47,720                  | 46,058                             | 96.52%                                     | 1,662                          | 3.48%                                  | 22                     | 15          | 44,264                    | 7               | 1,794                       | 2                  | 954                         | 6                  | 360                         | 0                  | 194                            | 0                   | 154                      | 0                            | 4.16                | 4.52                | 3.85                |
| (V02) (528) Upstate New York HCS, Buffalo NY  | 39,285                  | 37,747                             | 96.09%                                     | 1,538                          | 3.91%                                  | 0                      | 15          | 36,301                    | 7               | 1,446                       | 2                  | 877                         | 6                  | 340                         | 0                  | 188                            | 0                   | 133                      | 0                            | 4.76                | 4.61                | 4.01                |
| (V02) (528A4) Upstate New York HCS-Batavia  | 3,274                   | 3,239                              | 98.93%                                     | 35                             | 1.07%                                  | 0                      | 0           | 3,018                     | 0               | 221                         | 0                  | 25                          | 0                  | 1                           | 0                  | 3                              | 0                   | 6                        | 0                            | 6.03                | 2.24                | 3.22                |
| (V02) (528GB) Jamestown   | 1,400                   | 1,364                              | 97.43%                                     | 36                             | 2.57%                                  | 0                      | 0           | 1,355                     | 0               | 9                           | 0                  | 15                          | 0                  | 5                           | 0                  | 1                              | 0                   | 15                       | 0                            | 3.32                | 10.57               | 2.39                |
| (V02) (528GC) Dunkirk   | 429                     | 421                                | 98.14%                                     | 8                              | 1.86%                                  | 0                      | 0           | 403                       | 0               | 18                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.31                | 18.82               | 5.44                |
| (V02) (528GD) Niagara Falls   | 459                     | 438                                | 95.42%                                     | 21                             | 4.58%                                  | 0                      | 0           | 427                       | 0               | 11                          | 0                  | 16                          | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.52                | 7.15                | 5.16                |
| (V02) (528GK) Lockport  | 1,059                   | 1,054                              | 99.53%                                     | 5                              | 0.47%                                  | 0                      | 0           | 1,047                     | 0               | 7                           | 0                  | 2                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.20                | 4.20                | 4.86                |
| (V02) (528GQ) Lackawanna  | 946                     | 937                                | 99.05%                                     | 9                              | 0.95%                                  | 0                      | 0           | 884                       | 0               | 53                          | 0                  | 4                           | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.04                | 9.25                | 1.37                |
| (V02) (528GR) Olean   | 868                     | 858                                | 98.85%                                     | 10                             | 1.15%                                  | 0                      | 0           | 829                       | 0               | 29                          | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.52                | 6.30                | 2.92                |
| (V02) (528) Canandaigua, NY   | 13,806                  | 13,256                             | 96.02%                                     | 550                            | 3.98%                                  | 20                     | 8           | 12,254                    | 6               | 1,002                       | 2                  | 398                         | 0                  | 70                          | 0                  | 19                             | 0                   | 63                       | 0                            | 6.62                | 6.98                | 2.88                |
| (V02) (528A5) Canandaigua   | 5,169                   | 4,886                              | 94.53%                                     | 283                            | 5.47%                                  | 0                      | 7           | 4,427                     | 5               | 459                         | 2                  | 209                         | 0                  | 34                          | 0                  | 9                              | 0                   | 31                       | 0                            | 5.68                | 9.40                | 3.14                |
| (V02) (528GE) Rochester   | 8,635                   | 8,368                              | 96.91%                                     | 267                            | 3.09%                                  | 0                      | 1           | 7,825                     | 1               | 543                         | 0                  | 189                         | 0                  | 36                          | 0                  | 10                             | 0                   | 32                       | 0                            | 6.95                | 5.23                | 2.69                |
| (V02) (528QM) Canandaigua Mobile Medical Unit   | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V02) (528) Syracuse, NY  | 45,104                  | 42,778                             | 94.84%                                     | 2,326                          | 5.16%                                  | 11                     | 51          | 40,440                    | 36              | 2,338                       | 2                  | 1,169                       | 7                  | 465                         | 5                  | 235                            | 0                   | 457                      | 0                            | 4.55                | 9.93                | 3.75                |
| (V02) (528A7) Syracuse  | 30,135                  | 28,232                             | 93.69%                                     | 1,903                          | 6.31%                                  | 0                      | 9           | 26,510                    | 6               | 1,722                       | 0                  | 944                         | 2                  | 389                         | 0                  | 208                            | 0                   | 362                      | 0                            | 3.08                | 10.67               | 4.11                |
| (V02) (528G5) Auburn  | 1,297                   | 1,228                              | 94.68%                                     | 69                             | 5.32%                                  | 0                      | 0           | 1,220                     | 0               | 8                           | 0                  | 15                          | 0                  | 3                           | 0                  | 7                              | 0                   | 44                       | 0                            | 12.82               | 6.86                | 1.08                |
| (V02) (528G9) Cortland  | 2,112                   | 2,072                              | 98.11%                                     | 40                             | 1.89%                                  | 0                      | 0           | 2,050                     | 0               | 22                          | 0                  | 10                          | 0                  | 10                          | 0                  | 4                              | 0                   | 16                       | 0                            | 2.84                | 2.93                | 2.67                |
| (V02) (528GL) Massena   | 1,481                   | 1,458                              | 98.45%                                     | 23                             | 1.55%                                  | 0                      | 0           | 1,399                     | 0               | 59                          | 0                  | 10                          | 0                  | 4                           | 0                  | 3                              | 0                   | 6                        | 0                            | 3.05                | 17.48               | 1.32                |
| (V02) (528GM) Rome  | 4,388                   | 4,255                              | 96.97%                                     | 133                            | 3.03%                                  | 0                      | 1           | 4,030                     | 0               | 225                         | 0                  | 79                          | 1                  | 37                          | 0                  | 5                              | 0                   | 12                       | 0                            | 4.38                | 4.86                | 5.20                |
| (V02) (528GN) Binghamton  | 2,091                   | 2,065                              | 98.76%                                     | 26                             | 1.24%                                  | 0                      | 0           | 1,943                     | 0               | 122                         | 0                  | 12                          | 0                  | 11                          | 0                  | 2                              | 0                   | 1                        | 0                            | 2.37                | 6.53                | 0.49                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V02) (528GO) Carthage  | 1,625                   | 1,545                              | 95.08%                                     | 80                             | 4.92%                                  | 0                      | 41          | 1,410                     | 30              | 135                         | 2                  | 71                          | 4                  | 7                           | 5                  | 1                              | 0                   | 1                        | 0                            | 6.00                | 5.08                | 5.34                |
| (V02) (528GP) Oswego  | 1,919                   | 1,867                              | 97.29%                                     | 52                             | 2.71%                                  | 0                      | 0           | 1,823                     | 0               | 44                          | 0                  | 28                          | 0                  | 4                           | 0                  | 5                              | 0                   | 15                       | 0                            | 5.53                | 3.83                | 3.87                |
| (V02) (528MA) Watertown DES   | 56                      | 56                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 55                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 4.06                |                     |
| (V03) (526) Bronx, NY   | 22,429                  | 21,782                             | 97.12%                                     | 647                            | 2.88%                                  | 1                      | 11          | 20,338                    | 4               | 1,444                       | 4                  | 569                         | 3                  | 64                          | 0                  | 12                             | 0                   | 2                        | 0                            | 5.25                | 5.13                | 2.49                |
| (V03) (526) Bronx   | 21,423                  | 20,784                             | 97.02%                                     | 639                            | 2.98%                                  | 0                      | 11          | 19,397                    | 4               | 1,387                       | 4                  | 562                         | 3                  | 63                          | 0                  | 12                             | 0                   | 2                        | 0                            | 6.44                | 5.13                | 2.12                |
| (V03) (526GA) White Plains  | 391                     | 390                                | 99.74%                                     | 1                              | 0.26%                                  | 0                      | 0           | 345                       | 0               | 45                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.78                | 3.43                | 5.70                |
| (V03) (526GB) Yonkers   | 562                     | 555                                | 98.75%                                     | 7                              | 1.25%                                  | 0                      | 0           | 543                       | 0               | 12                          | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.68                | 3.02                | 4.57                |
| (V03) (526GD) Queens  | 53                      | 53                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 53                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.16                | 3.09                | 0.00                |
| (V03) (561) New Jersey HCS, NJ  | 39,645                  | 38,804                             | 97.88%                                     | 841                            | 2.12%                                  | 0                      | 2           | 37,207                    | 2               | 1,597                       | 0                  | 640                         | 0                  | 105                         | 0                  | 42                             | 0                   | 54                       | 0                            | 2.14                | 3.58                | 3.13                |
| (V03) (561) New Jersey HCS-East Orange Campus   | 18,005                  | 17,662                             | 98.09%                                     | 343                            | 1.91%                                  | 0                      | 2           | 16,878                    | 2               | 784                         | 0                  | 265                         | 0                  | 36                          | 0                  | 11                             | 0                   | 31                       | 0                            | 2.14                | 3.23                | 3.77                |
| (V03) (561A4) New Jersey HCS, NJ - Lyons Campus   | 7,401                   | 7,169                              | 96.87%                                     | 232                            | 3.13%                                  | 0                      | 0           | 6,676                     | 0               | 493                         | 0                  | 193                         | 0                  | 30                          | 0                  | 3                              | 0                   | 6                        | 0                            | 1.13                | 4.74                | 5.15                |
| (V03) (561BY) Newark  | 33                      | 31                                 | 93.94%                                     | 2                              | 6.06%                                  | 0                      | 0           | 31                        | 0               | 0                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V03) (561BZ) Brick   | 7,792                   | 7,624                              | 97.84%                                     | 168                            | 2.16%                                  | 0                      | 0           | 7,426                     | 0               | 198                         | 0                  | 123                         | 0                  | 25                          | 0                  | 15                             | 0                   | 5                        | 0                            | 2.96                | 4.05                | 1.13                |
| (V03) (561GA) Hamilton  | 433                     | 432                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 419                       | 0               | 13                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.34                | 4.20                | 3.24                |
| (V03) (561GB) Elizabeth   | 338                     | 308                                | 91.12%                                     | 30                             | 8.88%                                  | 0                      | 0           | 282                       | 0               | 26                          | 0                  | 15                          | 0                  | 9                           | 0                  | 4                              | 0                   | 2                        | 0                            | 9.79                | 1.84                | 11.40               |
| (V03) (561GD) Hackensack/Bergen County  | 2,763                   | 2,750                              | 99.53%                                     | 13                             | 0.47%                                  | 0                      | 0           | 2,738                     | 0               | 12                          | 0                  | 6                           | 0                  | 0                           | 0                  | 2                              | 0                   | 5                        | 0                            | 0.47                | 1.65                | 0.78                |
| (V03) (561GE) Jersey City   | 503                     | 495                                | 98.41%                                     | 8                              | 1.59%                                  | 0                      | 0           | 490                       | 0               | 5                           | 0                  | 6                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.21                | 8.98                | 3.90                |
| (V03) (561GF) Piscataway  | 528                     | 524                                | 99.24%                                     | 4                              | 0.76%                                  | 0                      | 0           | 500                       | 0               | 24                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.12                | 1.64                | 1.53                |
| (V03) (561GH) Morristown  | 640                     | 630                                | 98.44%                                     | 10                             | 1.56%                                  | 0                      | 0           | 627                       | 0               | 3                           | 0                  | 4                           | 0                  | 1                           | 0                  | 3                              | 0                   | 2                        | 0                            | 0.83                | 2.99                | 3.05                |
| (V03) (561GI) Tinton Falls  | 862                     | 838                                | 97.22%                                     | 24                             | 2.78%                                  | 0                      | 0           | 809                       | 0               | 29                          | 0                  | 20                          | 0                  | 2                           | 0                  | 1                              | 0                   | 1                        | 0                            | 2.33                | 1.88                | 3.36                |
| (V03) (561GJ) Paterson  | 347                     | 341                                | 98.27%                                     | 6                              | 1.73%                                  | 0                      | 0           | 331                       | 0               | 10                          | 0                  | 2                           | 0                  | 1                           | 0                  | 2                              | 0                   | 1                        | 0                            | 0.76                | 1.42                | 3.72                |
| (V03) (620) VA Hudson Valley HCS, NY  | 22,690                  | 22,102                             | 97.41%                                     | 588                            | 2.59%                                  | 2                      | 29          | 20,748                    | 15              | 1,354                       | 1                  | 437                         | 1                  | 79                          | 11                 | 29                             | 1                   | 43                       | 0                            | 5.23                | 4.98                | 3.25                |
| (V03) (620) VA Hudson Valley HCS-Montrose Campus  | 5,900                   | 5,761                              | 97.64%                                     | 139                            | 2.36%                                  | 0                      | 13          | 5,421                     | 0               | 340                         | 0                  | 117                         | 1                  | 13                          | 11                 | 3                              | 1                   | 6                        | 0                            | 6.46                | 5.14                | 4.15                |
| (V03) (620A4) VA Hudson Valley HCS-Castle Point Div   | 10,588                  | 10,349                             | 97.74%                                     | 239                            | 2.26%                                  | 0                      | 6           | 9,712                     | 6               | 637                         | 0                  | 160                         | 0                  | 44                          | 0                  | 13                             | 0                   | 22                       | 0                            | 4.04                | 4.70                | 3.69                |
| (V03) (620BU) VADOM Montrose  | 38                      | 36                                 | 94.74%                                     | 2                              | 5.26%                                  | 0                      | 4           | 35                        | 4               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            |                     |                     |                     |
| (V03) (620GA) New City (Rockland County)  | 2,063                   | 2,023                              | 98.06%                                     | 40                             | 1.94%                                  | 0                      | 1           | 1,938                     | 0               | 85                          | 1                  | 16                          | 0                  | 9                           | 0                  | 9                              | 0                   | 6                        | 0                            | 6.38                | 3.53                | 1.99                |
| (V03) (620GB) Carmel (Putnam County)  | 577                     | 569                                | 98.61%                                     | 8                              | 1.39%                                  | 0                      | 0           | 564                       | 0               | 5                           | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            | 3.70                | 3.56                | 0.77                |
| (V03) (620GD) Goshen  | 1,413                   | 1,338                              | 94.69%                                     | 75                             | 5.31%                                  | 0                      | 5           | 1,219                     | 5               | 119                         | 0                  | 70                          | 0                  | 4                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.79                | 9.09                | 0.77                |
| (V03) (620GE) Port Jervis   | 1,038                   | 992                                | 95.57%                                     | 46                             | 4.43%                                  | 0                      | 0           | 885                       | 0               | 107                         | 0                  | 38                          | 0                  | 4                           | 0                  | 1                              | 0                   | 3                        | 0                            | 5.87                | 6.04                | 4.13                |
| (V03) (620GF) Harris (Monticello)   | 419                     | 398                                | 94.99%                                     | 21                             | 5.01%                                  | 0                      | 0           | 374                       | 0               | 24                          | 0                  | 20                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.74                | 6.33                | 11.30               |
| (V03) (620GG) Poughkeepsie  | 434                     | 422                                | 97.24%                                     | 12                             | 2.76%                                  | 0                      | 0           | 395                       | 0               | 27                          | 0                  | 6                           | 0                  | 3                           | 0                  | 1                              | 0                   | 2                        | 0                            | 5.27                | 4.30                | 1.63                |
| (V03) (620GH) Eastern Dutchess  | 218                     | 212                                | 97.25%                                     | 6                              | 2.75%                                  | 0                      | 0           | 203                       | 0               | 9                           | 0                  | 3                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.18                | 3.02                | 0.00                |
| (V03) (620MA) IDES West Point   | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 1.30                | 10.43               |
| (V03) (630) New York Harbor HCS, NY   | 51,096                  | 50,226                             | 98.3%                                      | 870                            | 1.7%                                   | 6                      | 3           | 48,999                    | 3               | 1,227                       | 0                  | 655                         | 0                  | 105                         | 0                  | 65                             | 0                   | 45                       | 0                            | 1.22                | 2.63                | 1.97                |
| (V03) (630) New York Harbor HCS-New York Campus   | 20,494                  | 19,942                             | 97.31%                                     | 552                            | 2.69%                                  | 0                      | 0           | 19,319                    | 0               | 623                         | 0                  | 445                         | 0                  | 51                          | 0                  | 38                             | 0                   | 18                       | 0                            | 0.99                | 2.86                | 3.30                |
| (V03) (630A4) New York Harbor HCS-Brooklyn Campus   | 28,204                  | 27,918                             | 98.99%                                     | 286                            | 1.01%                                  | 0                      | 3           | 27,367                    | 3               | 551                         | 0                  | 186                         | 0                  | 48                          | 0                  | 26                             | 0                   | 26                       | 0                            | 1.64                | 2.41                | 1.25                |
| (V03) (630A5) New York Harbor HCS-St. Albans Campus   | 1,342                   | 1,323                              | 98.58%                                     | 19                             | 1.42%                                  | 0                      | 0           | 1,281                     | 0               | 42                          | 0                  | 16                          | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.49                | 2.71                | 1.53                |
| (V03) (630GA) Harlem CBOC   | 182                     | 180                                | 98.9%                                      | 2                              | 1.1%                                   | 0                      | 0           | 179                       | 0               | 1                           | 0                  | 0                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.85                |                     | 0.88                |
| (V03) (630GB) Staten Island CBOC  | 670                     | 659                                | 98.36%                                     | 11                             | 1.64%                                  | 0                      | 0           | 650                       | 0               | 9                           | 0                  | 8                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.87                | 1.90                | 2.14                |
| (V03) (630GC) Chapel St CBOC  | 204                     | 204                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 203                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.80                |                     | 0.57                |
| (V03) (632) Northport, NY   | 34,731                  | 33,800                             | 97.32%                                     | 931                            | 2.68%                                  | 0                      | 288         | 32,013                    | 33              | 1,787                       | 15                 | 731                         | 30                 | 89                          | 29                 | 49                             | 14                  | 62                       | 167                          | 5.21                | 5.74                | 3.72                |
| (V03) (632) Northport   | 29,298                  | 28,497                             | 97.27%                                     | 801                            | 2.73%                                  | 0                      | 288         | 26,944                    | 33              | 1,553                       | 15                 | 637                         | 30                 | 76                          | 29                 | 38                             | 14                  | 50                       | 167                          | 5.21                | 5.74                | 3.86                |
| (V03) (632BU) Northport VADOM   | 832                     | 832                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 832                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V03) (632GA) East Meadow   | 1,344                   | 1,334                              | 99.26%                                     | 10                             | 0.74%                                  | 0                      | 0           | 1,297                     | 0               | 37                          | 0                  | 3                           | 0                  | 1                           | 0                  | 4                              | 0                   | 2                        | 0                            | 3.76                | 6.15                | 2.00                |
| (V03) (632HA) Valley Stream   | 445                     | 427                                | 95.96%                                     | 18                             | 4.04%                                  | 0                      | 0           | 419                       | 0               | 8                           | 0                  | 10                          | 0                  | 2                           | 0                  | 4                              | 0                   | 2                        | 0                            | 4.30                | 3.23                | 4.12                |
| (V03) (632HB) Riverhead   | 848                     | 806                                | 95.05%                                     | 42                             | 4.95%                                  | 0                      | 0           | 727                       | 0               | 79                          | 0                  | 40                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.96                | 4.60                | 5.79                |
| (V03) (632HC) Bay Shore   | 697                     | 686                                | 98.42%                                     | 11                             | 1.58%                                  | 0                      | 0           | 680                       | 0               | 6                           | 0                  | 3                           | 0                  | 7                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.81                |                     | 1.66                |
| (V03) (632HD) Patchogue   | 1,267                   | 1,218                              | 96.13%                                     | 49                             | 3.87%                                  | 0                      | 0           | 1,114                     | 0               | 104                         | 0                  | 38                          | 0                  | 1                           | 0                  | 2                              | 0                   | 8                        | 0                            | 7.32                | 6.92                | 4.82                |
| (V04) (460) Wilmington, DE  | 27,898                  | 26,220                             | 93.99%                                     | 1,678                          | 6.01%                                  | 1                      | 4           | 24,181                    | 4               | 2,039                       | 0                  | 1,099                       | 0                  | 313                         | 0                  | 181                            | 0                   | 85                       | 0                            | 6.57                | 8.80                | 5.82                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V04) (460) Wilmington  | 19,929                  | 18,909                             | 94.88%                                     | 1,020                          | 5.12%                                  | 0                      | 2           | 17,419                    | 2               | 1,490                       | 0                  | 638                         | 0                  | 199                         | 0                  | 128                            | 0                   | 55                       | 0                            | 4.75                | 8.98                | 4.16                |
| (V04) (460GA) Sussex County   | 1,958                   | 1,765                              | 90.14%                                     | 193                            | 9.86%                                  | 0                      | 1           | 1,596                     | 1               | 169                         | 0                  | 104                         | 0                  | 59                          | 0                  | 11                             | 0                   | 19                       | 0                            | 9.89                | 8.23                | 11.13               |
| (V04) (460GC) Kent County   | 2,340                   | 2,142                              | 91.54%                                     | 198                            | 8.46%                                  | 0                      | 1           | 2,042                     | 1               | 100                         | 0                  | 125                         | 0                  | 34                          | 0                  | 38                             | 0                   | 1                        | 0                            | 5.34                | 1.60                | 8.41                |
| (V04) (460GD) Cape May USCG   | 691                     | 676                                | 97.83%                                     | 15                             | 2.17%                                  | 0                      | 0           | 655                       | 0               | 21                          | 0                  | 12                          | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.67                | 8.63                | 3.21                |
| (V04) (460HE) Atlantic County   | 1,501                   | 1,445                              | 96.27%                                     | 56                             | 3.73%                                  | 0                      | 0           | 1,346                     | 0               | 99                          | 0                  | 47                          | 0                  | 2                           | 0                  | 0                              | 0                   | 7                        | 0                            | 5.28                | 8.10                | 4.87                |
| (V04) (460HG) Cumberland County   | 1,445                   | 1,249                              | 86.44%                                     | 196                            | 13.56%                                 | 0                      | 0           | 1,101                     | 0               | 148                         | 0                  | 173                         | 0                  | 17                          | 0                  | 4                              | 0                   | 2                        | 0                            | 13.16               | 13.21               | 3.55                |
| (V04) (460HK) MOC Wilmington  | 21                      | 21                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 21                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V04) (460MA) IDES Dover AFB  | 13                      | 13                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 12                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 14.82               | 13.89               |
| (V04) (503) Altoona, PA   | 30,631                  | 30,075                             | 98.18%                                     | 556                            | 1.82%                                  | 3                      | 0           | 28,976                    | 0               | 1,099                       | 0                  | 116                         | 0                  | 123                         | 0                  | 86                             | 0                   | 231                      | 0                            | 5.96                | 6.31                | 2.23                |
| (V04) (503) James E. Van Zandt VA(Altoona)  | 18,761                  | 18,525                             | 98.74%                                     | 236                            | 1.26%                                  | 0                      | 0           | 17,961                    | 0               | 564                         | 0                  | 41                          | 0                  | 12                          | 0                  | 21                             | 0                   | 162                      | 0                            | 6.37                | 5.01                | 2.34                |
| (V04) (503GA) Johnstown   | 4,387                   | 4,340                              | 98.93%                                     | 47                             | 1.07%                                  | 0                      | 0           | 4,061                     | 0               | 279                         | 0                  | 23                          | 0                  | 2                           | 0                  | 4                              | 0                   | 18                       | 0                            | 5.89                | 7.63                | 2.17                |
| (V04) (503GB) DuBois (Clearfield)   | 4,747                   | 4,606                              | 97.03%                                     | 141                            | 2.97%                                  | 0                      | 0           | 4,454                     | 0               | 152                         | 0                  | 21                          | 0                  | 43                          | 0                  | 47                             | 0                   | 30                       | 0                            | 5.07                | 14.11               | 1.16                |
| (V04) (503GC) State College (Centre County)   | 1,285                   | 1,201                              | 93.46%                                     | 84                             | 6.54%                                  | 0                      | 0           | 1,122                     | 0               | 79                          | 0                  | 22                          | 0                  | 59                          | 0                  | 2                              | 0                   | 1                        | 0                            | 4.19                | 14.77               | 1.88                |
| (V04) (503GD) Huntingdon  | 590                     | 562                                | 95.25%                                     | 28                             | 4.75%                                  | 0                      | 0           | 545                       | 0               | 17                          | 0                  | 5                           | 0                  | 5                           | 0                  | 9                              | 0                   | 9                        | 0                            | 9.32                | 1.15                | 3.48                |
| (V04) (503GE) Indiana   | 861                     | 841                                | 97.68%                                     | 20                             | 2.32%                                  | 0                      | 0           | 833                       | 0               | 8                           | 0                  | 4                           | 0                  | 2                           | 0                  | 3                              | 0                   | 11                       | 0                            | 4.70                | 0.00                | 5.51                |
| (V04) (529) Butler, PA  | 24,278                  | 23,904                             | 98.46%                                     | 374                            | 1.54%                                  | 6                      | 0           | 23,761                    | 0               | 143                         | 0                  | 100                         | 0                  | 82                          | 0                  | 65                             | 0                   | 127                      | 0                            | 1.99                | 3.20                | 1.40                |
| (V04) (529) Butler  | 14,141                  | 13,895                             | 98.26%                                     | 246                            | 1.74%                                  | 0                      | 0           | 13,766                    | 0               | 129                         | 0                  | 94                          | 0                  | 55                          | 0                  | 33                             | 0                   | 64                       | 0                            | 1.95                | 3.37                | 1.42                |
| (V04) (529GA) Mercer County   | 3,075                   | 3,050                              | 99.19%                                     | 25                             | 0.81%                                  | 0                      | 0           | 3,045                     | 0               | 5                           | 0                  | 3                           | 0                  | 2                           | 0                  | 13                             | 0                   | 7                        | 0                            | 0.87                | 1.53                | 1.26                |
| (V04) (529GB) Lawrence County   | 2,064                   | 2,057                              | 99.66%                                     | 7                              | 0.34%                                  | 0                      | 0           | 2,055                     | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 7                        | 0                            | 1.13                | 2.01                | 2.32                |
| (V04) (529GC) Armstrong County (Kittanning)   | 1,702                   | 1,674                              | 98.35%                                     | 28                             | 1.65%                                  | 0                      | 0           | 1,674                     | 0               | 0                           | 0                  | 1                           | 0                  | 2                           | 0                  | 1                              | 0                   | 24                       | 0                            | 5.21                |                     | 1.53                |
| (V04) (529GD) Clarion County  | 1,094                   | 1,088                              | 99.45%                                     | 6                              | 0.55%                                  | 0                      | 0           | 1,086                     | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 6                        | 0                            | 1.61                |                     | 0.05                |
| (V04) (529GF) Cranberry Township  | 2,202                   | 2,140                              | 97.18%                                     | 62                             | 2.82%                                  | 0                      | 0           | 2,135                     | 0               | 5                           | 0                  | 2                           | 0                  | 23                          | 0                  | 18                             | 0                   | 19                       | 0                            | 2.17                | 0.27                | 0.09                |
| (V04) (540) Clarksburg, WV  | 26,132                  | 23,255                             | 88.99%                                     | 2,877                          | 11.01%                                 | 4                      | 15          | 21,552                    | 6               | 1,703                       | 7                  | 1,649                       | 2                  | 888                         | 0                  | 200                            | 0                   | 140                      | 0                            | 8.60                | 10.73               | 9.11                |
| (V04) (540) Clarksburg  | 21,386                  | 18,822                             | 88.01%                                     | 2,564                          | 11.99%                                 | 0                      | 15          | 17,507                    | 6               | 1,315                       | 7                  | 1,401                       | 2                  | 833                         | 0                  | 193                            | 0                   | 137                      | 0                            | 8.68                | 10.73               | 11.51               |
| (V04) (540GA) Tucker County   | 442                     | 340                                | 76.92%                                     | 102                            | 23.08%                                 | 0                      | 0           | 283                       | 0               | 57                          | 0                  | 81                          | 0                  | 17                          | 0                  | 4                              | 0                   | 0                        | 0                            | 17.25               |                     | 24.32               |
| (V04) (540GB) Wood County Veterans Center   | 1,975                   | 1,847                              | 93.52%                                     | 128                            | 6.48%                                  | 0                      | 0           | 1,713                     | 0               | 134                         | 0                  | 106                         | 0                  | 20                          | 0                  | 1                              | 0                   | 1                        | 0                            | 6.28                | 12.49               | 5.98                |
| (V04) (540GC) Braxton   | 583                     | 564                                | 96.74%                                     | 19                             | 3.26%                                  | 0                      | 0           | 494                       | 0               | 70                          | 0                  | 16                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.41                | 11.17               | 8.30                |
| (V04) (540GD) Monongalia  | 1,379                   | 1,335                              | 96.81%                                     | 44                             | 3.19%                                  | 0                      | 0           | 1,307                     | 0               | 28                          | 0                  | 28                          | 0                  | 14                          | 0                  | 1                              | 0                   | 1                        | 0                            | 1.43                | 7.95                | 4.74                |
| (V04) (540HK) RMU   | 367                     | 347                                | 94.55%                                     | 20                             | 5.45%                                  | 0                      | 0           | 248                       | 0               | 99                          | 0                  | 17                          | 0                  | 1                           | 0                  | 1                              | 0                   | 1                        | 0                            | 13.28               |                     |                     |
| (V04) (542) Coatesville, PA   | 9,355                   | 8,926                              | 95.41%                                     | 429                            | 4.59%                                  | 16                     | 3           | 8,374                     | 3               | 552                         | 0                  | 279                         | 0                  | 109                         | 0                  | 26                             | 0                   | 15                       | 0                            | 3.40                | 8.68                | 4.20                |
| (V04) (542) Coatesville   | 7,497                   | 7,112                              | 94.86%                                     | 385                            | 5.14%                                  | 0                      | 3           | 6,626                     | 3               | 486                         | 0                  | 247                         | 0                  | 105                         | 0                  | 21                             | 0                   | 12                       | 0                            | 3.67                | 8.68                | 4.41                |
| (V04) (542BU) VADOM Coatesville   | 13                      | 13                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 13                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V04) (542GA) Springfield   | 1,116                   | 1,095                              | 98.12%                                     | 21                             | 1.88%                                  | 0                      | 0           | 1,058                     | 0               | 37                          | 0                  | 15                          | 0                  | 1                           | 0                  | 2                              | 0                   | 3                        | 0                            | 3.35                | 0.00                | 3.21                |
| (V04) (542GE) Spring City   | 729                     | 706                                | 96.84%                                     | 23                             | 3.16%                                  | 0                      | 0           | 677                       | 0               | 29                          | 0                  | 17                          | 0                  | 3                           | 0                  | 3                              | 0                   | 0                        | 0                            | 2.42                |                     | 4.36                |
| (V04) (562) Erie, PA  | 14,250                  | 13,464                             | 94.48%                                     | 786                            | 5.52%                                  | 24                     | 2           | 12,894                    | 2               | 570                         | 0                  | 601                         | 0                  | 147                         | 0                  | 11                             | 0                   | 27                       | 0                            | 6.73                | 7.97                | 0.62                |
| (V04) (562) Erie  | 10,435                  | 9,761                              | 93.54%                                     | 674                            | 6.46%                                  | 0                      | 1           | 9,320                     | 1               | 441                         | 0                  | 521                         | 0                  | 135                         | 0                  | 4                              | 0                   | 14                       | 0                            | 8.98                | 8.13                | 0.61                |
| (V04) (562GA) Crawford County Primary Care Clinic   | 1,093                   | 1,035                              | 94.69%                                     | 58                             | 5.31%                                  | 0                      | 0           | 951                       | 0               | 84                          | 0                  | 48                          | 0                  | 3                           | 0                  | 4                              | 0                   | 3                        | 0                            | 8.07                | 2.87                | 1.12                |
| (V04) (562GB) Ashtabula County Primary Care Clinic  | 1,158                   | 1,128                              | 97.41%                                     | 30                             | 2.59%                                  | 0                      | 1           | 1,109                     | 1               | 19                          | 0                  | 21                          | 0                  | 7                           | 0                  | 1                              | 0                   | 1                        | 0                            | 3.82                | 2.79                | 0.61                |
| (V04) (562GC) McKean County Primary Care Clinic   | 235                     | 235                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 234                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.14                | 1.67                | 0.05                |
| (V04) (562GD) Venango   | 819                     | 801                                | 97.8%                                      | 18                             | 2.2%                                   | 0                      | 0           | 788                       | 0               | 13                          | 0                  | 7                           | 0                  | 1                           | 0                  | 2                              | 0                   | 8                        | 0                            | 2.10                | 8.32                | 0.34                |
| (V04) (562GE) Warren  | 510                     | 504                                | 98.82%                                     | 6                              | 1.18%                                  | 0                      | 0           | 492                       | 0               | 12                          | 0                  | 4                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 4.52                | 5.00                | 0.51                |
| (V04) (595) Lebanon, PA   | 51,474                  | 49,184                             | 95.55%                                     | 2,290                          | 4.45%                                  | 2                      | 41          | 46,349                    | 10              | 2,835                       | 16                 | 1,380                       | 6                  | 520                         | 0                  | 166                            | 1                   | 224                      | 8                            | 3.88                | 7.16                | 5.57                |
| (V04) (595) Lebanon   | 32,661                  | 30,908                             | 94.63%                                     | 1,753                          | 5.37%                                  | 0                      | 39          | 28,912                    | 9               | 1,996                       | 16                 | 1,043                       | 6                  | 400                         | 0                  | 128                            | 0                   | 182                      | 8                            | 5.49                | 7.29                | 4.91                |
| (V04) (595GA) Camp Hill Outpatient Clinic   | 7,139                   | 6,914                              | 96.85%                                     | 225                            | 3.15%                                  | 0                      | 0           | 6,556                     | 0               | 358                         | 0                  | 155                         | 0                  | 43                          | 0                  | 12                             | 0                   | 15                       | 0                            | 2.77                | 4.92                | 5.63                |
| (V04) (595GC) Lancaster   | 3,265                   | 3,220                              | 98.62%                                     | 45                             | 1.38%                                  | 0                      | 0           | 3,108                     | 0               | 112                         | 0                  | 27                          | 0                  | 8                           | 0                  | 3                              | 0                   | 7                        | 0                            | 2.75                | 6.35                | 4.71                |
| (V04) (595GD) Reading   | 1,968                   | 1,892                              | 96.14%                                     | 76                             | 3.86%                                  | 0                      | 0           | 1,804                     | 0               | 88                          | 0                  | 48                          | 0                  | 17                          | 0                  | 6                              | 0                   | 5                        | 0                            | 3.23                | 32.75               | 7.71                |
| (V04) (595GE) York County   | 4,327                   | 4,158                              | 96.09%                                     | 169                            | 3.91%                                  | 0                      | 1           | 3,938                     | 1               | 220                         | 0                  | 98                          | 0                  | 50                          | 0                  | 13                             | 0                   | 8                        | 0                            | 2.70                | 7.48                | 7.09                |
| (V04) (595GF) Pottsville/Fracksville  | 2,114                   | 2,092                              | 98.96%                                     | 22                             | 1.04%                                  | 0                      | 1           | 2,031                     | 0               | 61                          | 0                  | 9                           | 0                  | 2                           | 0                  | 4                              | 1                   | 7                        | 0                            | 3.72                |                     | 5.19                |
| (V04) (642) Philadelphia, PA  | 64,671                  | 57,969                             | 89.64%                                     | 6,702                          | 10.36%                                 | 6                      | 119         | 53,408                    | 50              | 4,561                       | 25                 | 3,376                       | 15                 | 1,094                       | 3                  | 435                            | 7                   | 1,797                    | 19                           | 5.46                | 16.94               | 4.59                |
| (V04) (642) Philadelphia  | 55,344                  | 49,301                             | 89.08%                                     | 6,043                          | 10.92%                                 | 0                      | 113         | 45,236                    | 46              | 4,065                       | 24                 | 2,955                       | 14                 | 957                         | 3                  | 377                            | 7                   | 1,754                    | 19                           | 6.25                | 17.14               | 4.55                |
| (V04) (642GA) Outpatient Clinic at Marshall Hall  | 2,788                   | 2,724                              | 97.7%                                      | 64                             | 2.3%                                   | 0                      | 2           | 2,654                     | 2               | 70                          | 0                  | 44                          | 0                  | 4                           | 0                  | 9                              | 0                   | 7                        | 0                            | 1.98                | 3.71                | 2.27                |
| (V04) (642GC) Willow Grove PA   | 3,440                   | 3,121                              | 90.73%                                     | 319                            | 9.27%                                  | 0                      | 4           | 2,864                     | 2               | 257                         | 1                  | 243                         | 1                  | 29                          | 0                  | 18                             | 0                   | 29                       | 0                            | 4.82                | 13.91               | 8.61                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V04) (642GD) Gloucester  | 3,099                   | 2,823                              | 91.09%                                     | 276                            | 8.91%                                  | 0                      | 0           | 2,654                     | 0               | 169                         | 0                  | 134                         | 0                  | 104                         | 0                  | 31                             | 0                   | 7                        | 0                            | 3.07                | 17.85               | 3.55                |
| (V04) (646) Pittsburgh, PA  | 66,881                  | 64,046                             | 95.76%                                     | 2,835                          | 4.24%                                  | 3                      | 76          | 59,676                    | 15              | 4,370                       | 27                 | 1,668                       | 15                 | 527                         | 7                  | 181                            | 11                  | 459                      | 1                            | 7.26                | 6.09                | 1.95                |
| (V04) (646) Pittsburgh HCS-Univ Dr  | 30,953                  | 29,300                             | 94.66%                                     | 1,653                          | 5.34%                                  | 0                      | 14          | 26,358                    | 6               | 2,942                       | 2                  | 1,146                       | 1                  | 292                         | 1                  | 92                             | 4                   | 123                      | 0                            | 10.49               | 7.04                | 1.85                |
| (V04) (646A4) Heinz Division HCS  | 14,190                  | 13,560                             | 95.56%                                     | 630                            | 4.44%                                  | 0                      | 33          | 12,500                    | 5               | 1,060                       | 15                 | 269                         | 9                  | 110                         | 2                  | 63                             | 2                   | 188                      | 0                            | 10.60               | 5.25                | 3.22                |
| (V04) (646GA) Belmont   | 2,101                   | 1,846                              | 87.86%                                     | 255                            | 12.14%                                 | 0                      | 9           | 1,734                     | 4               | 112                         | 2                  | 164                         | 1                  | 86                          | 0                  | 2                              | 2                   | 3                        | 0                            | 15.45               | 3.20                | 1.37                |
| (V04) (646GB) Westmoreland  | 6,699                   | 6,669                              | 99.55%                                     | 30                             | 0.45%                                  | 0                      | 12          | 6,624                     | 0               | 45                          | 8                  | 13                          | 0                  | 2                           | 1                  | 3                              | 2                   | 12                       | 1                            | 0.81                | 1.89                | 0.81                |
| (V04) (646GC) Beaver CBOC   | 4,178                   | 4,120                              | 98.61%                                     | 58                             | 1.39%                                  | 0                      | 2           | 4,052                     | 0               | 68                          | 0                  | 8                           | 2                  | 2                           | 0                  | 6                              | 0                   | 42                       | 0                            | 4.62                | 2.29                | 1.50                |
| (V04) (646GD) Washington County   | 5,089                   | 5,008                              | 98.41%                                     | 81                             | 1.59%                                  | 0                      | 4           | 4,942                     | 0               | 66                          | 0                  | 23                          | 1                  | 18                          | 2                  | 8                              | 1                   | 32                       | 0                            | 3.49                | 3.53                | 0.78                |
| (V04) (646GE) Fayette County  | 3,671                   | 3,543                              | 96.51%                                     | 128                            | 3.49%                                  | 0                      | 2           | 3,466                     | 0               | 77                          | 0                  | 45                          | 1                  | 17                          | 1                  | 7                              | 0                   | 59                       | 0                            | 7.07                | 3.63                | 0.25                |
| (V04) (693) Wilkes-Barre, PA  | 28,806                  | 27,553                             | 95.65%                                     | 1,253                          | 4.35%                                  | 0                      | 305         | 26,170                    | 30              | 1,383                       | 26                 | 909                         | 45                 | 312                         | 99                 | 26                             | 96                  | 6                        | 8                            | 4.83                | 4.40                | 4.47                |
| (V04) (693) Wilkes Barre  | 19,172                  | 18,631                             | 97.18%                                     | 541                            | 2.82%                                  | 0                      | 15          | 17,792                    | 8               | 839                         | 2                  | 429                         | 4                  | 102                         | 1                  | 9                              | 0                   | 1                        | 0                            | 3.75                | 3.80                | 1.80                |
| (V04) (693B4) Allentown   | 6,076                   | 5,491                              | 90.37%                                     | 585                            | 9.63%                                  | 0                      | 192         | 5,118                     | 8               | 373                         | 9                  | 420                         | 34                 | 151                         | 73                 | 9                              | 59                  | 5                        | 8                            | 7.77                | 7.24                | 8.54                |
| (V04) (693GA) Sayre   | 1,470                   | 1,404                              | 95.51%                                     | 66                             | 4.49%                                  | 0                      | 0           | 1,329                     | 0               | 75                          | 0                  | 33                          | 0                  | 27                          | 0                  | 6                              | 0                   | 0                        | 0                            | 2.92                | 8.30                | 3.62                |
| (V04) (693GB) Williamsport  | 1,346                   | 1,300                              | 96.58%                                     | 46                             | 3.42%                                  | 0                      | 96          | 1,257                     | 14              | 43                          | 15                 | 24                          | 6                  | 22                          | 24                 | 0                              | 37                  | 0                        | 0                            | 2.11                | 3.11                | 3.64                |
| (V04) (693GC) Tobyhanna   | 80                      | 80                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 75                        | 0               | 5                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.32                | 16.04               | 0.00                |
| (V04) (693GF) Berwick (Columbia Co.)  | 231                     | 228                                | 98.7%                                      | 3                              | 1.3%                                   | 0                      | 0           | 219                       | 0               | 9                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.51                |                     | 1.80                |
| (V04) (693GG) Northampton County  | 431                     | 419                                | 97.22%                                     | 12                             | 2.78%                                  | 0                      | 2           | 380                       | 0               | 39                          | 0                  | 0                           | 1                  | 10                          | 1                  | 2                              | 0                   | 0                        | 0                            | 4.30                | 0.66                | 17.57               |
| (V05) (512) Baltimore HCS, MD   | 53,115                  | 47,814                             | 90.02%                                     | 5,301                          | 9.98%                                  | 32                     | 79          | 43,409                    | 38              | 4,405                       | 15                 | 3,045                       | 1                  | 1,265                       | 5                  | 646                            | 2                   | 345                      | 18                           | 14.56               | 10.05               | 4.16                |
| (V05) (512) Baltimore   | 33,436                  | 30,279                             | 90.56%                                     | 3,157                          | 9.44%                                  | 0                      | 57          | 27,505                    | 27              | 2,774                       | 13                 | 1,894                       | 1                  | 690                         | 4                  | 313                            | 0                   | 260                      | 12                           | 13.76               | 9.88                | 2.67                |
| (V05) (512A5) Perry Point   | 6,464                   | 5,967                              | 92.31%                                     | 497                            | 7.69%                                  | 0                      | 5           | 5,506                     | 3               | 461                         | 0                  | 234                         | 0                  | 156                         | 0                  | 91                             | 2                   | 16                       | 0                            | 12.11               | 7.78                | 2.54                |
| (V05) (512GA) Cambridge   | 3,387                   | 2,710                              | 80.01%                                     | 677                            | 19.99%                                 | 0                      | 1           | 2,400                     | 1               | 310                         | 0                  | 263                         | 0                  | 195                         | 0                  | 155                            | 0                   | 64                       | 0                            | 22.61               | 26.93               | 8.08                |
| (V05) (512GC) Glen Burnie   | 2,559                   | 2,266                              | 88.55%                                     | 293                            | 11.45%                                 | 0                      | 6           | 2,022                     | 0               | 244                         | 2                  | 234                         | 0                  | 57                          | 0                  | 2                              | 0                   | 0                        | 4                            | 9.92                | 16.05               | 4.44                |
| (V05) (512GD) Loch Raven  | 4,253                   | 3,818                              | 89.77%                                     | 435                            | 10.23%                                 | 0                      | 8           | 3,544                     | 6               | 274                         | 0                  | 199                         | 0                  | 155                         | 1                  | 78                             | 0                   | 3                        | 1                            | 21.56               | 6.63                | 2.66                |
| (V05) (512GE) Pocomoke City   | 696                     | 660                                | 94.83%                                     | 36                             | 5.17%                                  | 0                      | 0           | 583                       | 0               | 77                          | 0                  | 25                          | 0                  | 3                           | 0                  | 6                              | 0                   | 2                        | 0                            | 6.94                | 4.96                | 13.02               |
| (V05) (512GF) Fort Howard   | 842                     | 788                                | 93.59%                                     | 54                             | 6.41%                                  | 0                      | 1           | 688                       | 0               | 100                         | 0                  | 52                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 1                            | 6.88                | 7.24                | 5.45                |
| (V05) (512GG) Fort Meade  | 1,478                   | 1,326                              | 89.72%                                     | 152                            | 10.28%                                 | 0                      | 1           | 1,161                     | 1               | 165                         | 0                  | 144                         | 0                  | 8                           | 0                  | 0                              | 0                   | 0                        | 0                            | 13.62               | 5.26                | 12.28               |
| (V05) (613) Martinsburg, WV   | 35,643                  | 33,723                             | 94.61%                                     | 1,920                          | 5.39%                                  | 3                      | 9           | 31,581                    | 7               | 2,142                       | 0                  | 1,110                       | 1                  | 397                         | 0                  | 228                            | 1                   | 185                      | 0                            | 4.12                | 8.64                | 5.31                |
| (V05) (613) Martinsburg   | 25,103                  | 23,575                             | 93.91%                                     | 1,528                          | 6.09%                                  | 0                      | 6           | 22,025                    | 5               | 1,550                       | 0                  | 821                         | 0                  | 341                         | 0                  | 199                            | 1                   | 167                      | 0                            | 4.98                | 8.71                | 5.46                |
| (V05) (613BU) VADOM Martinsburg   | 473                     | 452                                | 95.56%                                     | 21                             | 4.44%                                  | 0                      | 0           | 430                       | 0               | 22                          | 0                  | 21                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.12                | 6.51                |
| (V05) (613GA) Cumberland  | 2,340                   | 2,213                              | 94.57%                                     | 127                            | 5.43%                                  | 0                      | 0           | 2,023                     | 0               | 190                         | 0                  | 75                          | 0                  | 29                          | 0                  | 14                             | 0                   | 9                        | 0                            | 4.39                | 15.30               | 5.23                |
| (V05) (613GB) Hagerstown  | 1,675                   | 1,597                              | 95.34%                                     | 78                             | 4.66%                                  | 0                      | 1           | 1,562                     | 1               | 35                          | 0                  | 65                          | 0                  | 6                           | 0                  | 6                              | 0                   | 1                        | 0                            | 1.32                | 5.49                | 8.33                |
| (V05) (613GC) Stephens City   | 1,672                   | 1,633                              | 97.67%                                     | 39                             | 2.33%                                  | 0                      | 0           | 1,535                     | 0               | 98                          | 0                  | 30                          | 0                  | 3                           | 0                  | 2                              | 0                   | 4                        | 0                            | 4.82                | 3.71                | 4.77                |
| (V05) (613GD) Franklin  | 170                     | 165                                | 97.06%                                     | 5                              | 2.94%                                  | 0                      | 0           | 164                       | 0               | 1                           | 0                  | 1                           | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.40                | 0.78                |                     |
| (V05) (613GE) Petersburg  | 486                     | 471                                | 96.91%                                     | 15                             | 3.09%                                  | 0                      | 0           | 450                       | 0               | 21                          | 0                  | 10                          | 0                  | 2                           | 0                  | 2                              | 0                   | 1                        | 0                            | 5.91                | 4.23                | 1.00                |
| (V05) (613GF) Harrisonburg  | 1,829                   | 1,808                              | 98.85%                                     | 21                             | 1.15%                                  | 0                      | 0           | 1,758                     | 0               | 50                          | 0                  | 14                          | 0                  | 5                           | 0                  | 1                              | 0                   | 1                        | 0                            | 3.41                | 2.08                | 2.99                |
| (V05) (613GG) Fort Detrick  | 1,895                   | 1,809                              | 95.46%                                     | 86                             | 4.54%                                  | 0                      | 2           | 1,634                     | 1               | 175                         | 0                  | 73                          | 1                  | 8                           | 0                  | 3                              | 0                   | 2                        | 0                            | 2.48                | 8.10                | 5.03                |
| (V05) (688) Washington, DC  | 43,965                  | 41,656                             | 94.75%                                     | 2,309                          | 5.25%                                  | 8                      | 9           | 37,596                    | 9               | 4,060                       | 0                  | 1,897                       | 0                  | 355                         | 0                  | 28                             | 0                   | 29                       | 0                            | 5.83                | 6.44                | 8.43                |
| (V05) (688) Washington  | 37,972                  | 35,826                             | 94.35%                                     | 2,146                          | 5.65%                                  | 0                      | 7           | 32,145                    | 7               | 3,681                       | 0                  | 1,751                       | 0                  | 340                         | 0                  | 27                             | 0                   | 28                       | 0                            | 6.70                | 6.52                | 10.91               |
| (V05) (688GA) Fort Belvoir  | 2,321                   | 2,254                              | 97.11%                                     | 67                             | 2.89%                                  | 0                      | 2           | 2,056                     | 2               | 198                         | 0                  | 65                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.10                | 6.36                | 4.74                |
| (V05) (688GB) Southeast Washington  | 298                     | 289                                | 96.98%                                     | 9                              | 3.02%                                  | 0                      | 0           | 283                       | 0               | 6                           | 0                  | 6                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.86                | 11.50               | 0.51                |
| (V05) (688GC) Landover/Greenbelt (Prince Georges County)  | 327                     | 327                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 316                       | 0               | 11                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.49                | 7.40                | 0.69                |
| (V05) (688GD) Charlotte Hall  | 1,170                   | 1,131                              | 96.67%                                     | 39                             | 3.33%                                  | 0                      | 0           | 1,034                     | 0               | 97                          | 0                  | 30                          | 0                  | 8                           | 0                  | 0                              | 0                   | 1                        | 0                            | 5.16                | 7.24                | 5.33                |
| (V05) (688GE) Southern Prince Georges County  | 1,877                   | 1,829                              | 97.44%                                     | 48                             | 2.56%                                  | 0                      | 0           | 1,762                     | 0               | 67                          | 0                  | 45                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.27                | 2.75                | 1.41                |
| (V06) (517) Beckley, WV   | 15,483                  | 14,605                             | 94.33%                                     | 878                            | 5.67%                                  | 0                      | 236         | 13,741                    | 20              | 864                         | 24                 | 503                         | 24                 | 200                         | 34                 | 146                            | 16                  | 29                       | 118                          | 6.01                | 8.45                | 3.66                |
| (V06) (517) Beckley   | 14,408                  | 13,568                             | 94.17%                                     | 840                            | 5.83%                                  | 0                      | 235         | 12,758                    | 19              | 810                         | 24                 | 489                         | 24                 | 196                         | 34                 | 143                            | 16                  | 12                       | 118                          | 5.96                | 8.43                | 3.27                |
| (V06) (517GB) Greenbrier County   | 945                     | 915                                | 96.83%                                     | 30                             | 3.17%                                  | 0                      | 0           | 886                       | 0               | 29                          | 0                  | 6                           | 0                  | 4                           | 0                  | 3                              | 0                   | 17                       | 0                            | 5.87                | 5.38                | 6.35                |
| (V06) (517HK) Beckley MOC   | 130                     | 122                                | 93.85%                                     | 8                              | 6.15%                                  | 0                      | 1           | 97                        | 1               | 25                          | 0                  | 8                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.04                | 15.22               |                     |
| (V06) (558) Durham, NC  | 70,715                  | 62,807                             | 88.82%                                     | 7,908                          | 11.18%                                 | 177                    | 263         | 56,384                    | 84              | 6,423                       | 23                 | 4,939                       | 52                 | 1,748                       | 54                 | 887                            | 17                  | 334                      | 33                           | 12.35               | 12.14               | 3.73                |
| (V06) (558) Durham  | 50,066                  | 45,007                             | 89.9%                                      | 5,059                          | 10.1%                                  | 0                      | 239         | 40,057                    | 75              | 4,950                       | 18                 | 3,391                       | 45                 | 1,074                       | 53                 | 346                            | 15                  | 248                      | 33                           | 8.82                | 11.39               | 2.15                |
| (V06) (558GA) Greenville  | 12,048                  | 9,975                              | 82.79%                                     | 2,073                          | 17.21%                                 | 0                      | 10          | 9,265                     | 5               | 710                         | 3                  | 885                         | 2                  | 576                         | 0                  | 530                            | 0                   | 82                       | 0                            | 21.14               | 16.48               | 5.93                |
| (V06) (558GB) Raleigh   | 5,756                   | 5,166                              | 89.75%                                     | 590                            | 10.25%                                 | 0                      | 6           | 4,603                     | 4               | 563                         | 0                  | 507                         | 1                  | 71                          | 1                  | 8                              | 0                   | 4                        | 0                            | 15.11               | 9.83                | 2.87                |
| (V06) (558GC) Morehead City   | 2,845                   | 2,659                              | 93.46%                                     | 186                            | 6.54%                                  | 0                      | 8           | 2,459                     | 0               | 200                         | 2                  | 156                         | 4                  | 27                          | 0                  | 3                              | 2                   | 0                        | 0                            | 4.52                | 16.70               | 3.23                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V06) (565) Fayetteville, NC  | 45,292                  | 34,457                             | 76.08%                                     | 10,835                         | 23.92%                                 | 114                    | 421         | 29,732                    | 298             | 4,725                       | 28                 | 6,026                       | 25                 | 4,176                       | 12                 | 474                            | 12                  | 159                      | 46                           | 30.20               | 20.54               | 8.35                |
| (V06) (565) Fayetteville NC   | 30,961                  | 23,799                             | 76.87%                                     | 7,162                          | 23.13%                                 | 0                      | 275         | 20,750                    | 226             | 3,049                       | 10                 | 3,822                       | 5                  | 2,853                       | 5                  | 378                            | 5                   | 109                      | 24                           | 28.99               | 21.47               | 4.78                |
| (V06) (565GA) Jacksonville  | 3,042                   | 1,889                              | 62.1%                                      | 1,153                          | 37.9%                                  | 0                      | 41          | 1,645                     | 37              | 244                         | 1                  | 625                         | 2                  | 467                         | 1                  | 47                             | 0                   | 14                       | 0                            | 37.71               | 15.33               | 17.52               |
| (V06) (565GC) New Hanover County ( Wilmington)  | 8,301                   | 6,665                              | 80.29%                                     | 1,636                          | 19.71%                                 | 0                      | 27          | 5,631                     | 12              | 1,034                       | 2                  | 1,109                       | 2                  | 472                         | 0                  | 25                             | 1                   | 30                       | 10                           | 24.93               | 16.96               | 9.92                |
| (V06) (565GD) Hamlet  | 867                     | 646                                | 74.51%                                     | 221                            | 25.49%                                 | 0                      | 30          | 490                       | 13              | 156                         | 9                  | 147                         | 5                  | 65                          | 0                  | 8                              | 1                   | 1                        | 2                            | 37.56               | 4.47                | 9.96                |
| (V06) (565GE) Robeson County  | 922                     | 681                                | 73.86%                                     | 241                            | 26.14%                                 | 0                      | 48          | 609                       | 10              | 72                          | 6                  | 81                          | 11                 | 152                         | 6                  | 5                              | 5                   | 3                        | 10                           | 28.28               | 15.01               | 18.42               |
| (V06) (565GF) Goldsboro   | 1,130                   | 708                                | 62.65%                                     | 422                            | 37.35%                                 | 0                      | 0           | 574                       | 0               | 134                         | 0                  | 242                         | 0                  | 167                         | 0                  | 11                             | 0                   | 2                        | 0                            | 40.36               | 8.58                | 11.92               |
| (V06) (565MB) IDES Fort Bragg   | 49                      | 49                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 13                        | 0               | 36                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 16.44               |                     |
| (V06) (565MD) IDES Camp Lejeune   | 20                      | 20                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 20                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 9.25                |
| (V06) (590) Hampton, VA   | 35,472                  | 29,495                             | 83.15%                                     | 5,977                          | 16.85%                                 | 16                     | 109         | 25,896                    | 19              | 3,599                       | 16                 | 4,289                       | 26                 | 1,405                       | 43                 | 153                            | 3                   | 130                      | 2                            | 28.34               | 9.39                | 12.30               |
| (V06) (590) Hampton   | 30,978                  | 26,022                             | 84%  | 4,956                          | 16%                                    | 0                      | 88          | 22,923                    | 16              | 3,099                       | 13                 | 3,433                       | 24                 | 1,255                       | 33                 | 142                            | 1                   | 126                      | 1                            | 29.74               | 9.21                | 11.92               |
| (V06) (590GB) Norfolk/Virginia Beach CBOC   | 3,441                   | 2,496                              | 72.54%                                     | 945                            | 27.46%                                 | 0                      | 19          | 2,040                     | 3               | 456                         | 3                  | 785                         | 1                  | 145                         | 10                 | 11                             | 1                   | 4                        | 1                            | 24.29               | 15.09               | 15.37               |
| (V06) (590GC) Albemarle CBOC  | 997                     | 921                                | 92.38%                                     | 76                             | 7.62%                                  | 0                      | 2           | 883                       | 0               | 38                          | 0                  | 71                          | 1                  | 5                           | 0                  | 0                              | 1                   | 0                        | 0                            | 6.20                |                     | 8.44                |
| (V06) (590MA) IDES Portsmouth   | 30                      | 30                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 29                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.61               | 8.88                |
| (V06) (590MB) IDES Langley  | 18                      | 18                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 15                        | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.58               |                     |
| (V06) (590MC) IDES Fort Eustis  | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.48               | 6.47                |
| (V06) (637) Asheville, NC   | 37,794                  | 36,003                             | 95.26%                                     | 1,791                          | 4.74%                                  | 1                      | 58          | 34,012                    | 15              | 1,991                       | 16                 | 1,288                       | 20                 | 341                         | 6                  | 81                             | 0                   | 81                       | 1                            | 5.71                | 6.14                | 5.05                |
| (V06) (637) Asheville-Oteen   | 34,657                  | 32,956                             | 95.09%                                     | 1,701                          | 4.91%                                  | 0                      | 30          | 31,042                    | 12              | 1,914                       | 7                  | 1,229                       | 9                  | 323                         | 1                  | 71                             | 0                   | 78                       | 1                            | 5.99                | 6.15                | 5.42                |
| (V06) (637GA) Franklin NC CBOC  | 1,323                   | 1,299                              | 98.19%                                     | 24                             | 1.81%                                  | 0                      | 10          | 1,269                     | 2               | 30                          | 4                  | 12                          | 4                  | 5                           | 0                  | 7                              | 0                   | 0                        | 0                            | 4.23                | 5.78                | 2.54                |
| (V06) (637GB) Rutherfordton CBOC  | 1,814                   | 1,748                              | 96.36%                                     | 66                             | 3.64%                                  | 0                      | 18          | 1,701                     | 1               | 47                          | 5                  | 47                          | 7                  | 13                          | 5                  | 3                              | 0                   | 3                        | 0                            | 4.53                | 1.90                | 5.16                |
| (V06) (652) Richmond, VA  | 70,270                  | 66,199                             | 94.21%                                     | 4,071                          | 5.79%                                  | 4                      | 355         | 61,734                    | 91              | 4,465                       | 107                | 2,439                       | 91                 | 746                         | 10                 | 527                            | 14                  | 359                      | 40                           | 10.12               | 6.62                | 7.23                |
| (V06) (652) Richmond  | 63,863                  | 60,374                             | 94.54%                                     | 3,489                          | 5.46%                                  | 0                      | 352         | 56,240                    | 88              | 4,134                       | 107                | 2,192                       | 91                 | 594                         | 10                 | 372                            | 14                  | 331                      | 40                           | 10.59               | 6.64                | 4.92                |
| (V06) (652GA) Stafford/Fredericksburg   | 3,919                   | 3,446                              | 87.93%                                     | 473                            | 12.07%                                 | 0                      | 3           | 3,247                     | 3               | 199                         | 0                  | 178                         | 0                  | 127                         | 0                  | 140                            | 0                   | 28                       | 0                            | 9.86                | 1.25                | 14.09               |
| (V06) (652GE) Charlottesville CBOC, VA  | 1,686                   | 1,640                              | 97.27%                                     | 46                             | 2.73%                                  | 0                      | 0           | 1,544                     | 0               | 96                          | 0                  | 38                          | 0                  | 7                           | 0                  | 1                              | 0                   | 0                        | 0                            | 7.85                | 4.38                | 2.95                |
| (V06) (652GF) Emporia, VA   | 802                     | 739                                | 92.14%                                     | 63                             | 7.86%                                  | 0                      | 0           | 703                       | 0               | 36                          | 0                  | 31                          | 0                  | 18                          | 0                  | 14                             | 0                   | 0                        | 0                            | 5.03                | 0.00                | 16.35               |
| (V06) (658) Salem, VA   | 43,294                  | 40,556                             | 93.68%                                     | 2,738                          | 6.32%                                  | 15                     | 225         | 38,510                    | 43              | 2,046                       | 23                 | 1,297                       | 23                 | 466                         | 22                 | 454                            | 13                  | 521                      | 99                           | 9.84                | 11.13               | 1.76                |
| (V06) (658) Salem   | 33,312                  | 31,020                             | 93.12%                                     | 2,292                          | 6.88%                                  | 0                      | 210         | 29,189                    | 29              | 1,831                       | 22                 | 1,176                       | 23                 | 389                         | 22                 | 388                            | 13                  | 339                      | 99                           | 5.57                | 11.23               | 1.60                |
| (V06) (658GA) Tazewell  | 533                     | 527                                | 98.87%                                     | 6                              | 1.13%                                  | 0                      | 0           | 522                       | 0               | 5                           | 0                  | 1                           | 0                  | 2                           | 0                  | 0                              | 0                   | 3                        | 0                            | 2.19                |                     | 1.58                |
| (V06) (658GB) Danville  | 3,777                   | 3,605                              | 95.45%                                     | 172                            | 4.55%                                  | 0                      | 1           | 3,582                     | 1               | 23                          | 0                  | 2                           | 0                  | 4                           | 0                  | 4                              | 0                   | 162                      | 0                            | 18.51               | 0.31                | 2.19                |
| (V06) (658GC) Lynchburg   | 2,533                   | 2,444                              | 96.49%                                     | 89                             | 3.51%                                  | 0                      | 6           | 2,393                     | 5               | 51                          | 1                  | 34                          | 0                  | 29                          | 0                  | 25                             | 0                   | 1                        | 0                            | 4.67                | 3.42                | 2.42                |
| (V06) (658GD) Staunton  | 1,695                   | 1,536                              | 90.62%                                     | 159                            | 9.38%                                  | 0                      | 8           | 1,448                     | 8               | 88                          | 0                  | 67                          | 0                  | 41                          | 0                  | 35                             | 0                   | 16                       | 0                            | 14.25               | 1.20                | 2.34                |
| (V06) (658GE) Wytheville  | 1,444                   | 1,424                              | 98.61%                                     | 20                             | 1.39%                                  | 0                      | 0           | 1,376                     | 0               | 48                          | 0                  | 17                          | 0                  | 1                           | 0                  | 2                              | 0                   | 0                        | 0                            | 5.25                | 0.29                | 1.03                |
| (V06) (659) Salisbury, NC   | 78,652                  | 67,959                             | 86.4%                                      | 10,693                         | 13.6%                                  | 12                     | 1,230       | 61,074                    | 283             | 6,885                       | 233                | 5,576                       | 344                | 2,639                       | 229                | 976                            | 58                  | 1,502                    | 82                           | 8.50                | 17.11               | 15.74               |
| (V06) (659) W.G. (Bill) Hefner Salisbury VAMC   | 43,134                  | 36,700                             | 85.08%                                     | 6,434                          | 14.92%                                 | 0                      | 1,035       | 32,868                    | 228             | 3,832                       | 196                | 3,183                       | 299                | 1,285                       | 194                | 548                            | 48                  | 1,418                    | 69                           | 7.07                | 18.67               | 19.31               |
| (V06) (659BY) Winston-Salem   | 15,385                  | 13,683                             | 88.94%                                     | 1,702                          | 11.06%                                 | 0                      | 8           | 12,569                    | 3               | 1,114                       | 1                  | 940                         | 0                  | 658                         | 2                  | 73                             | 0                   | 31                       | 2                            | 7.45                | 11.95               | 12.16               |
| (V06) (659GA) Charlotte   | 17,403                  | 15,116                             | 86.86%                                     | 2,287                          | 13.14%                                 | 0                      | 173         | 13,650                    | 46              | 1,466                       | 36                 | 1,237                       | 44                 | 654                         | 32                 | 346                            | 7                   | 50                       | 8                            | 10.53               | 14.19               | 16.70               |
| (V06) (659GB) Hickory   | 2,730                   | 2,460                              | 90.11%                                     | 270                            | 9.89%                                  | 0                      | 14          | 1,987                     | 6               | 473                         | 0                  | 216                         | 1                  | 42                          | 1                  | 9                              | 3                   | 3                        | 3                            | 8.47                | 16.10               | 12.02               |
| (V07) (508) Atlanta, GA   | 106,025                 | 94,875                             | 89.48%                                     | 11,150                         | 10.52%                                 | 28                     | 71          | 86,179                    | 27              | 8,696                       | 34                 | 7,116                       | 10                 | 2,562                       | 0                  | 952                            | 0                   | 520                      | 0                            | 15.98               | 11.50               | 3.28                |
| (V07) (508) Atlanta   | 80,850                  | 72,213                             | 89.32%                                     | 8,637                          | 10.68%                                 | 0                      | 70          | 65,702                    | 26              | 6,511                       | 34                 | 5,369                       | 10                 | 2,017                       | 0                  | 767                            | 0                   | 484                      | 0                            | 16.89               | 11.35               | 3.34                |
| (V07) (508GA) Fort McPherson  | 6,308                   | 5,959                              | 94.47%                                     | 349                            | 5.53%                                  | 0                      | 1           | 5,633                     | 1               | 326                         | 0                  | 287                         | 0                  | 53                          | 0                  | 7                              | 0                   | 2                        | 0                            | 10.49               | 13.80               | 3.50                |
| (V07) (508GE) NE Georgia/Oakwood  | 3,240                   | 3,003                              | 92.69%                                     | 237                            | 7.31%                                  | 0                      | 0           | 2,648                     | 0               | 355                         | 0                  | 176                         | 0                  | 43                          | 0                  | 15                             | 0                   | 3                        | 0                            | 11.20               | 14.80               | 1.21                |
| (V07) (508GF) Austell   | 3,008                   | 2,567                              | 85.34%                                     | 441                            | 14.66%                                 | 0                      | 0           | 2,075                     | 0               | 492                         | 0                  | 272                         | 0                  | 99                          | 0                  | 69                             | 0                   | 1                        | 0                            | 17.90               | 22.78               | 4.12                |
| (V07) (508GG) Stockbridge   | 2,884                   | 2,473                              | 85.75%                                     | 411                            | 14.25%                                 | 0                      | 0           | 2,205                     | 0               | 268                         | 0                  | 222                         | 0                  | 134                         | 0                  | 43                             | 0                   | 12                       | 0                            | 18.66               | 19.39               | 2.16                |
| (V07) (508GH) Lawrenceville (Gwinnett County)   | 2,706                   | 2,592                              | 95.79%                                     | 114                            | 4.21%                                  | 0                      | 0           | 2,443                     | 0               | 149                         | 0                  | 104                         | 0                  | 8                           | 0                  | 1                              | 0                   | 1                        | 0                            | 10.47               | 7.58                | 2.29                |
| (V07) (508GI) Newnan  | 2,261                   | 1,809                              | 80.01%                                     | 452                            | 19.99%                                 | 0                      | 0           | 1,591                     | 0               | 218                         | 0                  | 362                         | 0                  | 83                          | 0                  | 5                              | 0                   | 2                        | 0                            | 22.95               | 13.59               | 8.45                |
| (V07) (508GJ) Blairsville   | 1,385                   | 1,281                              | 92.49%                                     | 104                            | 7.51%                                  | 0                      | 0           | 1,207                     | 0               | 74                          | 0                  | 65                          | 0                  | 30                          | 0                  | 9                              | 0                   | 0                        | 0                            | 11.59               | 16.50               | 1.79                |
| (V07) (508GK) Trinka Davis Veterans Village CBOC  | 3,383                   | 2,978                              | 88.03%                                     | 405                            | 11.97%                                 | 0                      | 0           | 2,675                     | 0               | 303                         | 0                  | 259                         | 0                  | 95                          | 0                  | 36                             | 0                   | 15                       | 0                            | 15.60               | 13.91               | 2.48                |
| (V07) (509) Augusta, GA   | 34,251                  | 31,990                             | 93.4%                                      | 2,261                          | 6.6%                                   | 8                      | 78          | 29,451                    | 21              | 2,539                       | 26                 | 1,602                       | 20                 | 410                         | 6                  | 112                            | 1                   | 137                      | 4                            | 9.23                | 7.87                | 2.01                |
| (V07) (509) Augusta   | 18,934                  | 17,471                             | 92.27%                                     | 1,463                          | 7.73%                                  | 0                      | 4           | 15,847                    | 3               | 1,624                       | 0                  | 1,060                       | 1                  | 258                         | 0                  | 51                             | 0                   | 94                       | 0                            |                     | 8.32                | 4.15                |
| (V07) (509A0) Lenwood (Uptown)  | 11,495                  | 10,802                             | 93.97%                                     | 693                            | 6.03%                                  | 0                      | 73          | 10,063                    | 17              | 739                         | 26                 | 452                         | 19                 | 146                         | 6                  | 59                             | 1                   | 36                       | 4                            | 10.96               | 6.16                | 1.94                |
| (V07) (509GA) Athens, GA CBOC   | 2,653                   | 2,594                              | 97.78%                                     | 59                             | 2.22%                                  | 0                      | 1           | 2,503                     | 1               | 91                          | 0                  | 46                          | 0                  | 5                           | 0                  | 2                              | 0                   | 6                        | 0                            | 5.04                | 0.78                | 1.86                |
| (V07) (509GB) Aiken CBOC  | 1,169                   | 1,123                              | 96.07%                                     | 46                             | 3.93%                                  | 0                      | 0           | 1,038                     | 0               | 85                          | 0                  | 44                          | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 7.35                | 0.70                | 1.84                |
| (V07) (521) Birmingham, AL  | 51,066                  | 48,651                             | 95.27%                                     | 2,415                          | 4.73%                                  | 3                      | 111         | 45,104                    | 48              | 3,547                       | 11                 | 1,793                       | 40                 | 542                         | 5                  | 50                             | 3                   | 30                       | 4                            | 2.55                | 10.68               | 2.44                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V07) (521) Birmingham  | 35,478                  | 33,294                             | 93.84%                                     | 2,184                          | 6.16%                                  | 0                      | 88          | 30,108                    | 43              | 3,186                       | 10                 | 1,654                       | 24                 | 457                         | 5                  | 44                             | 3                   | 29                       | 3                            | 2.64                | 11.30               | 2.60                |
| (V07) (521GA) Huntsville AL   | 3,837                   | 3,722                              | 97%  | 115                            | 3%                                     | 0                      | 9           | 3,609                     | 1               | 113                         | 0                  | 68                          | 7                  | 42                          | 0                  | 5                              | 0                   | 0                        | 1                            | 3.27                | 5.76                | 2.60                |
| (V07) (521GB) Decatur AL/Madison  | 2,200                   | 2,168                              | 98.55%                                     | 32                             | 1.45%                                  | 0                      | 12          | 2,077                     | 3               | 91                          | 0                  | 9                           | 9                  | 21                          | 0                  | 1                              | 0                   | 1                        | 0                            | 2.64                | 4.63                | 3.46                |
| (V07) (521GC) Florence AL (Shoals Area)   | 1,512                   | 1,503                              | 99.4%                                      | 9                              | 0.6%                                   | 0                      | 0           | 1,426                     | 0               | 77                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.70                | 2.18                | 3.23                |
| (V07) (521GD) Rainbow City  | 1,405                   | 1,397                              | 99.43%                                     | 8                              | 0.57%                                  | 0                      | 1           | 1,391                     | 0               | 6                           | 1                  | 2                           | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.79                | 1.32                | 1.51                |
| (V07) (521GE) Anniston/Oxford AL  | 1,510                   | 1,492                              | 98.81%                                     | 18                             | 1.19%                                  | 0                      | 0           | 1,445                     | 0               | 47                          | 0                  | 15                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.93                | 2.24                | 3.03                |
| (V07) (521GF) Jasper AL   | 1,151                   | 1,131                              | 98.26%                                     | 20                             | 1.74%                                  | 0                      | 0           | 1,122                     | 0               | 9                           | 0                  | 11                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.29                | 2.85                | 1.88                |
| (V07) (521GG) Bessemer CBOC   | 1,594                   | 1,574                              | 98.75%                                     | 20                             | 1.25%                                  | 0                      | 1           | 1,560                     | 1               | 14                          | 0                  | 18                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.86                | 0.74                | 1.15                |
| (V07) (521GH) Childersburg CBOC   | 1,342                   | 1,335                              | 99.48%                                     | 7                              | 0.52%                                  | 0                      | 0           | 1,333                     | 0               | 2                           | 0                  | 5                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.97                | 1.78                | 0.63                |
| (V07) (521GI) Guntersville  | 1,037                   | 1,035                              | 99.81%                                     | 2                              | 0.19%                                  | 0                      | 0           | 1,033                     | 0               | 2                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.92                | 4.62                | 2.29                |
| (V07) (534) Charleston, SC  | 46,139                  | 45,301                             | 98.18%                                     | 838                            | 1.82%                                  | 33                     | 109         | 43,237                    | 80              | 2,064                       | 8                  | 612                         | 21                 | 135                         | 0                  | 58                             | 0                   | 33                       | 0                            | 4.13                | 3.45                | 1.73                |
| (V07) (534) Charleston  | 27,612                  | 27,096                             | 98.13%                                     | 516                            | 1.87%                                  | 0                      | 77          | 26,007                    | 73              | 1,089                       | 4                  | 346                         | 0                  | 110                         | 0                  | 40                             | 0                   | 20                       | 0                            | 4.10                | 3.42                | 1.46                |
| (V07) (534BY) Savannah  | 6,137                   | 5,962                              | 97.15%                                     | 175                            | 2.85%                                  | 0                      | 6           | 5,609                     | 1               | 353                         | 2                  | 154                         | 3                  | 13                          | 0                  | 4                              | 0                   | 4                        | 0                            | 4.81                | 3.03                | 2.20                |
| (V07) (534GB) Myrtle Beach  | 4,741                   | 4,663                              | 98.35%                                     | 78                             | 1.65%                                  | 0                      | 24          | 4,303                     | 4               | 360                         | 2                  | 60                          | 18                 | 7                           | 0                  | 4                              | 0                   | 7                        | 0                            | 5.99                | 6.50                | 2.41                |
| (V07) (534GC) Beaufort  | 1,443                   | 1,428                              | 98.96%                                     | 15                             | 1.04%                                  | 0                      | 0           | 1,352                     | 0               | 76                          | 0                  | 10                          | 0                  | 3                           | 0                  | 2                              | 0                   | 0                        | 0                            | 3.74                | 3.16                | 1.33                |
| (V07) (534GD) Goose Creek, SC   | 3,369                   | 3,343                              | 99.23%                                     | 26                             | 0.77%                                  | 0                      | 2           | 3,195                     | 2               | 148                         | 0                  | 18                          | 0                  | 0                           | 0                  | 6                              | 0                   | 2                        | 0                            | 3.23                | 3.97                | 2.21                |
| (V07) (534GE) Hinesville  | 2,837                   | 2,809                              | 99.01%                                     | 28                             | 0.99%                                  | 0                      | 0           | 2,771                     | 0               | 38                          | 0                  | 24                          | 0                  | 2                           | 0                  | 2                              | 0                   | 0                        | 0                            | 1.45                | 0.00                | 0.90                |
| (V07) (544) Columbia, SC  | 59,764                  | 53,763                             | 89.96%                                     | 6,001                          | 10.04%                                 | 15                     | 987         | 48,778                    | 268             | 4,985                       | 157                | 3,164                       | 206                | 1,929                       | 101                | 682                            | 131                 | 226                      | 122                          | 8.47                | 13.07               | 9.64                |
| (V07) (544) Columbia SC   | 37,169                  | 33,063                             | 88.95%                                     | 4,106                          | 11.05%                                 | 0                      | 554         | 29,215                    | 99              | 3,848                       | 37                 | 2,247                       | 143                | 1,391                       | 100                | 373                            | 51                  | 95                       | 122                          | 15.62               | 10.72               | 16.95               |
| (V07) (544BZ) Greenville SC   | 8,863                   | 7,415                              | 83.66%                                     | 1,448                          | 16.34%                                 | 0                      | 432         | 6,947                     | 169             | 468                         | 120                | 722                         | 63                 | 393                         | 0                  | 216                            | 80                  | 117                      | 0                            | 2.87                | 28.36               | 8.53                |
| (V07) (544GB) Florence SC   | 2,636                   | 2,414                              | 91.58%                                     | 222                            | 8.42%                                  | 0                      | 1           | 2,233                     | 0               | 181                         | 0                  | 67                          | 0                  | 95                          | 1                  | 57                             | 0                   | 3                        | 0                            | 11.75               |                     | 9.21                |
| (V07) (544GC) Rock Hill   | 4,517                   | 4,428                              | 98.03%                                     | 89                             | 1.97%                                  | 0                      | 0           | 4,318                     | 0               | 110                         | 0                  | 37                          | 0                  | 26                          | 0                  | 17                             | 0                   | 9                        | 0                            | 2.87                | 14.00               | 4.80                |
| (V07) (544GD) Anderson County   | 1,901                   | 1,860                              | 97.84%                                     | 41                             | 2.16%                                  | 0                      | 0           | 1,784                     | 0               | 76                          | 0                  | 24                          | 0                  | 6                           | 0                  | 10                             | 0                   | 1                        | 0                            | 2.95                |                     | 4.49                |
| (V07) (544GE) Orangeburg County   | 1,131                   | 1,123                              | 99.29%                                     | 8                              | 0.71%                                  | 0                      | 0           | 1,078                     | 0               | 45                          | 0                  | 4                           | 0                  | 2                           | 0                  | 2                              | 0                   | 0                        | 0                            | 4.47                |                     | 2.28                |
| (V07) (544GF) Sumter County   | 1,366                   | 1,349                              | 98.76%                                     | 17                             | 1.24%                                  | 0                      | 0           | 1,269                     | 0               | 80                          | 0                  | 16                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.81                |                     | 1.84                |
| (V07) (544GG) Spartanburg,SC CBOC   | 2,038                   | 1,993                              | 97.79%                                     | 45                             | 2.21%                                  | 0                      | 0           | 1,848                     | 0               | 145                         | 0                  | 25                          | 0                  | 12                          | 0                  | 7                              | 0                   | 1                        | 0                            | 5.33                |                     | 5.97                |
| (V07) (544HK) Columbia VA Mobile Clinic   | 141                     | 116                                | 82.27%                                     | 25                             | 17.73%                                 | 0                      | 0           | 86                        | 0               | 30                          | 0                  | 22                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.79               |                     |
| (V07) (544MB) IDES Ft Jackson   | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 0                         | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 23.53               |                     |
| (V07) (557) Dublin, GA  | 23,405                  | 17,976                             | 76.8%                                      | 5,429                          | 23.2%                                  | 26                     | 1,245       | 15,829                    | 192             | 2,147                       | 248                | 2,023                       | 125                | 2,098                       | 231                | 962                            | 32                  | 346                      | 417                          | 37.88               | 17.21               | 6.48                |
| (V07) (557) Dublin  | 13,199                  | 9,883                              | 74.88%                                     | 3,316                          | 25.12%                                 | 0                      | 613         | 8,405                     | 179             | 1,478                       | 215                | 1,124                       | 78                 | 1,480                       | 92                 | 563                            | 27                  | 149                      | 22                           | 48.10               | 16.50               | 3.11                |
| (V07) (557GA) Macon GA  | 1,708                   | 1,511                              | 88.47%                                     | 197                            | 11.53%                                 | 0                      | 10          | 1,413                     | 0               | 98                          | 3                  | 112                         | 6                  | 76                          | 0                  | 7                              | 0                   | 2                        | 1                            | 14.82               | 2.33                | 10.91               |
| (V07) (557GB) Albany GA   | 2,840                   | 1,790                              | 63.03%                                     | 1,050                          | 36.97%                                 | 0                      | 99          | 1,646                     | 7               | 144                         | 21                 | 337                         | 20                 | 317                         | 32                 | 351                            | 5                   | 45                       | 14                           | 53.79               | 30.46               | 6.62                |
| (V07) (557GC) Baldwin County  | 299                     | 297                                | 99.33%                                     | 2                              | 0.67%                                  | 0                      | 0           | 282                       | 0               | 15                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.58                | 2.36                | 2.74                |
| (V07) (557GE) Brunswick   | 3,333                   | 2,857                              | 85.72%                                     | 476                            | 14.28%                                 | 0                      | 12          | 2,558                     | 1               | 299                         | 0                  | 278                         | 11                 | 174                         | 0                  | 18                             | 0                   | 6                        | 0                            | 15.36               | 9.67                | 12.21               |
| (V07) (557HA) Perry   | 2,026                   | 1,638                              | 80.85%                                     | 388                            | 19.15%                                 | 0                      | 511         | 1,525                     | 5               | 113                         | 9                  | 171                         | 10                 | 50                          | 107                | 23                             | 0                   | 144                      | 380                          | 19.92               | 30.96               | 8.00                |
| (V07) (619) Central Alabama Veterans HCS, AL  | 33,772                  | 29,142                             | 86.29%                                     | 4,630                          | 13.71%                                 | 19                     | 166         | 26,084                    | 12              | 3,058                       | 12                 | 2,666                       | 68                 | 1,229                       | 11                 | 504                            | 12                  | 231                      | 51                           | 9.95                | 17.38               | 8.61                |
| (V07) (619) Montgomery  | 12,923                  | 11,052                             | 85.52%                                     | 1,871                          | 14.48%                                 | 0                      | 88          | 9,434                     | 1               | 1,618                       | 5                  | 1,271                       | 61                 | 516                         | 4                  | 65                             | 5                   | 19                       | 12                           | 9.75                | 16.27               | 5.86                |
| (V07) (619A4) Tuskegee  | 9,046                   | 7,582                              | 83.82%                                     | 1,464                          | 16.18%                                 | 0                      | 63          | 7,021                     | 9               | 561                         | 5                  | 737                         | 5                  | 387                         | 7                  | 190                            | 5                   | 150                      | 32                           | 11.41               | 20.49               | 6.02                |
| (V07) (619GA) Columbus  | 6,712                   | 6,011                              | 89.56%                                     | 701                            | 10.44%                                 | 0                      | 0           | 5,768                     | 0               | 243                         | 0                  | 234                         | 0                  | 206                         | 0                  | 218                            | 0                   | 43                       | 0                            | 10.13               | 7.54                | 8.29                |
| (V07) (619GB) Dothan  | 2,198                   | 1,825                              | 83.03%                                     | 373                            | 16.97%                                 | 0                      | 3           | 1,436                     | 2               | 389                         | 0                  | 233                         | 1                  | 95                          | 0                  | 27                             | 0                   | 18                       | 0                            | 12.26               |                     | 19.11               |
| (V07) (619GD) Wiregrass   | 2,480                   | 2,268                              | 91.45%                                     | 212                            | 8.55%                                  | 0                      | 10          | 2,025                     | 0               | 243                         | 2                  | 184                         | 1                  | 23                          | 0                  | 4                              | 0                   | 1                        | 7                            | 6.76                | 12.08               | 7.33                |
| (V07) (619GE) Monroe County   | 413                     | 404                                | 97.82%                                     | 9                              | 2.18%                                  | 0                      | 0           | 400                       | 0               | 4                           | 0                  | 7                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.14                |                     | 4.26                |
| (V07) (619PA) Montgomery PR RTP   | 0                       | 0                                  | 0%   | 0                              | 0%                                     | 0                      | 2           | 0                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 2                   | 0                        | 0                            |                     |                     |                     |
| (V07) (679) Tuscaloosa, AL  | 6,783                   | 6,206                              | 91.49%                                     | 577                            | 8.51%                                  | 6                      | 0           | 5,786                     | 0               | 420                         | 0                  | 332                         | 0                  | 119                         | 0                  | 75                             | 0                   | 51                       | 0                            | 17.48               | 0.69                | 4.44                |
| (V07) (679) Tuscaloosa  | 6,660                   | 6,085                              | 91.37%                                     | 575                            | 8.63%                                  | 0                      | 0           | 5,665                     | 0               | 420                         | 0                  | 330                         | 0                  | 119                         | 0                  | 75                             | 0                   | 51                       | 0                            | 18.21               | 0.69                | 4.44                |
| (V07) (679HK) Mobile Clinic Tuscaloosa  | 120                     | 118                                | 98.33%                                     | 2                              | 1.67%                                  | 0                      | 0           | 118                       | 0               | 0                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.53                |                     |                     |
| (V07) (679MA) IDES Columbus   | 3                       | 3                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 3                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.29                |                     |
| (V08) (516) Bay Pines, FL   | 93,199                  | 87,860                             | 94.27%                                     | 5,339                          | 5.73%                                  | 0                      | 258         | 82,202                    | 17              | 5,658                       | 19                 | 3,149                       | 58                 | 1,272                       | 54                 | 526                            | 27                  | 392                      | 83                           | 7.08                | 8.98                | 2.87                |
| (V08) (516) C.W. Bill Young VAMC  | 52,836                  | 50,671                             | 95.9%                                      | 2,165                          | 4.1%                                   | 0                      | 8           | 47,329                    | 4               | 3,342                       | 1                  | 1,489                       | 0                  | 341                         | 2                  | 110                            | 1                   | 225                      | 0                            | 7.29                | 7.51                | 2.09                |
| (V08) (516BZ) Lee County  | 21,257                  | 18,686                             | 87.91%                                     | 2,571                          | 12.09%                                 | 0                      | 5           | 17,088                    | 5               | 1,598                       | 0                  | 1,221                       | 0                  | 818                         | 0                  | 391                            | 0                   | 141                      | 0                            | 9.91                | 15.40               | 3.87                |
| (V08) (516GA) Sarasota  | 3,975                   | 3,826                              | 96.25%                                     | 149                            | 3.75%                                  | 0                      | 4           | 3,688                     | 1               | 138                         | 1                  | 131                         | 0                  | 10                          | 1                  | 3                              | 0                   | 5                        | 1                            | 6.10                | 5.33                | 2.32                |
| (V08) (516GB) St. Petersburg  | 669                     | 644                                | 96.26%                                     | 25                             | 3.74%                                  | 0                      | 1           | 611                       | 0               | 33                          | 0                  | 16                          | 0                  | 5                           | 1                  | 1                              | 0                   | 3                        | 0                            | 4.53                | 1.01                | 2.43                |
| (V08) (516GC) Palm Harbor   | 2,226                   | 2,187                              | 98.25%                                     | 39                             | 1.75%                                  | 0                      | 0           | 2,083                     | 0               | 104                         | 0                  | 32                          | 0                  | 2                           | 0                  | 3                              | 0                   | 2                        | 0                            | 4.33                | 0.87                | 0.92                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V08) (516GD) Bradenton   | 5,107                   | 5,018                              | 98.26%                                     | 89                             | 1.74%                                  | 0                      | 240         | 4,854                     | 7               | 164                         | 17                 | 47                          | 58                 | 27                          | 50                 | 7                              | 26                  | 8                        | 82                           | 4.97                | 3.04                | 2.05                |
| (V08) (516GE) Port Charlotte/Charlotte County   | 3,517                   | 3,299                              | 93.8%                                      | 218                            | 6.2%                                   | 0                      | 0           | 3,106                     | 0               | 193                         | 0                  | 158                         | 0                  | 51                          | 0                  | 7                              | 0                   | 2                        | 0                            | 5.35                | 5.64                | 5.56                |
| (V08) (516GF) Naples  | 2,233                   | 2,172                              | 97.27%                                     | 61                             | 2.73%                                  | 0                      | 0           | 2,118                     | 0               | 54                          | 0                  | 41                          | 0                  | 16                          | 0                  | 2                              | 0                   | 2                        | 0                            | 3.08                | 4.63                | 4.35                |
| (V08) (516GH) Sebring   | 1,379                   | 1,357                              | 98.4%                                      | 22                             | 1.6%                                   | 0                      | 0           | 1,325                     | 0               | 32                          | 0                  | 14                          | 0                  | 2                           | 0                  | 2                              | 0                   | 4                        | 0                            | 5.53                | 5.42                | 1.88                |
| (V08) (546) Miami, FL   | 54,693                  | 52,828                             | 96.59%                                     | 1,865                          | 3.41%                                  | 21                     | 8           | 50,540                    | 7               | 2,288                       | 0                  | 1,395                       | 1                  | 354                         | 0                  | 72                             | 0                   | 44                       | 0                            | 4.74                | 4.80                | 1.22                |
| (V08) (546) Miami   | 34,590                  | 33,431                             | 96.65%                                     | 1,159                          | 3.35%                                  | 0                      | 4           | 32,109                    | 3               | 1,322                       | 0                  | 896                         | 1                  | 181                         | 0                  | 50                             | 0                   | 32                       | 0                            | 6.05                | 4.14                | 0.85                |
| (V08) (546BZ) Broward County  | 13,746                  | 13,164                             | 95.77%                                     | 582                            | 4.23%                                  | 0                      | 3           | 12,330                    | 3               | 834                         | 0                  | 418                         | 0                  | 139                         | 0                  | 14                             | 0                   | 11                       | 0                            | 6.21                | 6.90                | 0.93                |
| (V08) (546GA) Miami   | 134                     | 133                                | 99.25%                                     | 1                              | 0.75%                                  | 0                      | 0           | 132                       | 0               | 1                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 2.06                |
| (V08) (546GB) Key West  | 867                     | 840                                | 96.89%                                     | 27                             | 3.11%                                  | 0                      | 0           | 794                       | 0               | 46                          | 0                  | 18                          | 0                  | 3                           | 0                  | 5                              | 0                   | 1                        | 0                            | 1.75                | 6.77                | 2.87                |
| (V08) (546GC) Homestead   | 2,331                   | 2,283                              | 97.94%                                     | 48                             | 2.06%                                  | 0                      | 0           | 2,242                     | 0               | 41                          | 0                  | 25                          | 0                  | 21                          | 0                  | 2                              | 0                   | 0                        | 0                            | 2.85                | 1.30                | 2.47                |
| (V08) (546GD) Pembroke Pines  | 953                     | 951                                | 99.79%                                     | 2                              | 0.21%                                  | 0                      | 0           | 936                       | 0               | 15                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.26                | 1.39                | 0.53                |
| (V08) (546GE) Key Largo   | 389                     | 381                                | 97.94%                                     | 8                              | 2.06%                                  | 0                      | 0           | 376                       | 0               | 5                           | 0                  | 4                           | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.38                | 4.37                | 4.16                |
| (V08) (546GF) Hollywood (Southeast Broward Co.)   | 1,171                   | 1,152                              | 98.38%                                     | 19                             | 1.62%                                  | 0                      | 1           | 1,137                     | 1               | 15                          | 0                  | 15                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.11                | 2.70                | 2.45                |
| (V08) (546GH) Deerfield Beach   | 512                     | 493                                | 96.29%                                     | 19                             | 3.71%                                  | 0                      | 0           | 484                       | 0               | 9                           | 0                  | 18                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.21                | 1.64                | 4.83                |
| (V08) (548) West Palm Beach, FL   | 69,740                  | 66,194                             | 94.92%                                     | 3,546                          | 5.08%                                  | 19                     | 18          | 62,004                    | 3               | 4,190                       | 2                  | 2,434                       | 0                  | 618                         | 0                  | 218                            | 9                   | 276                      | 4                            | 4.78                | 7.00                | 4.18                |
| (V08) (548) W Palm Beach  | 59,522                  | 56,258                             | 94.52%                                     | 3,264                          | 5.48%                                  | 0                      | 10          | 52,343                    | 1               | 3,915                       | 0                  | 2,233                       | 0                  | 543                         | 0                  | 213                            | 7                   | 275                      | 2                            | 5.77                | 7.02                | 5.19                |
| (V08) (548GA) Ft Pierce   | 1,729                   | 1,619                              | 93.64%                                     | 110                            | 6.36%                                  | 0                      | 3           | 1,522                     | 0               | 97                          | 1                  | 70                          | 0                  | 39                          | 0                  | 1                              | 1                   | 0                        | 1                            | 2.44                | 15.30               | 2.04                |
| (V08) (548GB) Delray Beach  | 2,686                   | 2,638                              | 98.21%                                     | 48                             | 1.79%                                  | 0                      | 0           | 2,566                     | 0               | 72                          | 0                  | 31                          | 0                  | 17                          | 0                  | 0                              | 0                   | 0                        | 0                            | 0.65                | 4.26                | 0.79                |
| (V08) (548GC) Stuart  | 2,166                   | 2,084                              | 96.21%                                     | 82                             | 3.79%                                  | 0                      | 5           | 2,027                     | 2               | 57                          | 1                  | 68                          | 0                  | 11                          | 0                  | 2                              | 1                   | 1                        | 1                            | 0.82                | 11.24               | 1.50                |
| (V08) (548GD) Boca Raton  | 1,404                   | 1,378                              | 98.15%                                     | 26                             | 1.85%                                  | 0                      | 0           | 1,356                     | 0               | 22                          | 0                  | 20                          | 0                  | 5                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.33                | 3.23                | 1.92                |
| (V08) (548GE) Vero Beach  | 1,473                   | 1,462                              | 99.25%                                     | 11                             | 0.75%                                  | 0                      | 0           | 1,438                     | 0               | 24                          | 0                  | 8                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.16                | 2.00                | 0.66                |
| (V08) (548GF) Okeechobee  | 760                     | 755                                | 99.34%                                     | 5                              | 0.66%                                  | 0                      | 0           | 752                       | 0               | 3                           | 0                  | 4                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.69                | 3.40                | 0.94                |
| (V08) (573) Gainesville, FL   | 153,599                 | 134,347                            | 87.47%                                     | 19,252                         | 12.53%                                 | 172                    | 388         | 121,073                   | 117             | 13,274                      | 129                | 10,494                      | 70                 | 6,053                       | 35                 | 1,551                          | 22                  | 1,154                    | 15                           | 7.90                | 15.57               | 3.32                |
| (V08) (573) North Florida/South Georgia HCS- Gainesville  | 57,533                  | 51,623                             | 89.73%                                     | 5,910                          | 10.27%                                 | 0                      | 302         | 46,678                    | 90              | 4,945                       | 114                | 3,017                       | 49                 | 1,576                       | 17                 | 636                            | 17                  | 681                      | 15                           | 7.97                | 12.25               | 3.20                |
| (V08) (573A4) North Florida/South Georgia HCS- Lake City  | 16,426                  | 14,875                             | 90.56%                                     | 1,551                          | 9.44%                                  | 0                      | 69          | 13,321                    | 10              | 1,554                       | 15                 | 837                         | 21                 | 285                         | 18                 | 300                            | 5                   | 129                      | 0                            | 11.71               | 14.38               | 0.70                |
| (V08) (573BY) Jacksonville  | 32,895                  | 25,340                             | 77.03%                                     | 7,555                          | 22.97%                                 | 0                      | 15          | 22,182                    | 15              | 3,158                       | 0                  | 3,526                       | 0                  | 3,327                       | 0                  | 451                            | 0                   | 251                      | 0                            | 6.84                | 26.41               | 6.02                |
| (V08) (573GA) Valdosta  | 1,470                   | 1,442                              | 98.1%                                      | 28                             | 1.9%                                   | 0                      | 0           | 1,386                     | 0               | 56                          | 0                  | 10                          | 0                  | 11                          | 0                  | 7                              | 0                   | 0                        | 0                            | 3.22                | 12.55               | 1.40                |
| (V08) (573GD) Ocala   | 6,683                   | 6,547                              | 97.96%                                     | 136                            | 2.04%                                  | 0                      | 0           | 5,952                     | 0               | 595                         | 0                  | 118                         | 0                  | 6                           | 0                  | 9                              | 0                   | 3                        | 0                            | 3.79                | 9.85                | 3.42                |
| (V08) (573GE) St. Augustine   | 3,191                   | 3,051                              | 95.61%                                     | 140                            | 4.39%                                  | 0                      | 0           | 2,797                     | 0               | 254                         | 0                  | 94                          | 0                  | 37                          | 0                  | 7                              | 0                   | 2                        | 0                            | 5.95                | 10.68               | 1.82                |
| (V08) (573GF) Tallahassee   | 10,785                  | 8,299                              | 76.95%                                     | 2,486                          | 23.05%                                 | 0                      | 0           | 6,950                     | 0               | 1,349                       | 0                  | 1,946                       | 0                  | 448                         | 0                  | 69                             | 0                   | 23                       | 0                            | 19.97               | 20.18               | 1.79                |
| (V08) (573GG) Lecanto   | 3,166                   | 3,083                              | 97.38%                                     | 83                             | 2.62%                                  | 0                      | 2           | 2,856                     | 2               | 227                         | 0                  | 70                          | 0                  | 8                           | 0                  | 3                              | 0                   | 2                        | 0                            | 5.93                | 10.06               | 1.11                |
| (V08) (573GI) The Villages  | 17,139                  | 16,095                             | 93.91%                                     | 1,044                          | 6.09%                                  | 0                      | 0           | 15,158                    | 0               | 937                         | 0                  | 611                         | 0                  | 307                         | 0                  | 64                             | 0                   | 62                       | 0                            | 6.49                | 8.09                | 3.96                |
| (V08) (573GJ) Saint Marys   | 1,206                   | 1,025                              | 84.99%                                     | 181                            | 15.01%                                 | 0                      | 0           | 932                       | 0               | 93                          | 0                  | 178                         | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 17.82               | 9.65                | 1.29                |
| (V08) (573GK) Jackson County  | 1,045                   | 1,028                              | 98.37%                                     | 17                             | 1.63%                                  | 0                      | 0           | 978                       | 0               | 50                          | 0                  | 15                          | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 4.89                | 7.83                | 2.91                |
| (V08) (573GL) Palatka   | 1,315                   | 1,203                              | 91.48%                                     | 112                            | 8.52%                                  | 0                      | 0           | 1,167                     | 0               | 36                          | 0                  | 66                          | 0                  | 44                          | 0                  | 2                              | 0                   | 0                        | 0                            | 3.81                | 6.97                | 4.48                |
| (V08) (573GM) Waycross  | 736                     | 727                                | 98.78%                                     | 9                              | 1.22%                                  | 0                      | 0           | 710                       | 0               | 17                          | 0                  | 6                           | 0                  | 1                           | 0                  | 1                              | 0                   | 1                        | 0                            | 0.90                | 16.55               | 2.31                |
| (V08) (573MA) IDES Naval Hospital Jacksonville  | 9                       | 9                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 6.53                |                     |
| (V08) (672) San Juan, PR  | 128,913                 | 127,310                            | 98.76%                                     | 1,603                          | 1.24%                                  | 1                      | 106         | 123,753                   | 15              | 3,557                       | 19                 | 582                         | 30                 | 261                         | 21                 | 295                            | 8                   | 465                      | 13                           | 3.10                | 2.59                | 2.36                |
| (V08) (672) San Juan  | 81,566                  | 80,563                             | 98.77%                                     | 1,003                          | 1.23%                                  | 0                      | 42          | 77,617                    | 7               | 2,946                       | 10                 | 357                         | 10                 | 169                         | 13                 | 179                            | 2                   | 298                      | 0                            | 3.95                | 2.73                | 3.01                |
| (V08) (672B0) Ponce   | 18,763                  | 18,541                             | 98.82%                                     | 222                            | 1.18%                                  | 0                      | 42          | 18,442                    | 6               | 99                          | 6                  | 95                          | 11                 | 41                          | 6                  | 33                             | 6                   | 53                       | 7                            | 2.01                | 1.65                | 1.41                |
| (V08) (672BZ) Mayaguez  | 16,051                  | 15,836                             | 98.66%                                     | 215                            | 1.34%                                  | 0                      | 21          | 15,465                    | 1               | 371                         | 3                  | 73                          | 9                  | 21                          | 2                  | 37                             | 0                   | 84                       | 6                            | 2.94                | 2.36                | 2.20                |
| (V08) (672GA) St Croix  | 457                     | 431                                | 94.31%                                     | 26                             | 5.69%                                  | 0                      | 0           | 406                       | 0               | 25                          | 0                  | 8                           | 0                  | 2                           | 0                  | 9                              | 0                   | 7                        | 0                            | 5.48                | 9.94                | 15.87               |
| (V08) (672GB) St Thomas   | 623                     | 594                                | 95.35%                                     | 29                             | 4.65%                                  | 0                      | 0           | 582                       | 0               | 12                          | 0                  | 9                           | 0                  | 8                           | 0                  | 10                             | 0                   | 2                        | 0                            | 5.34                | 8.60                | 0.47                |
| (V08) (672GC) Arecibo   | 5,238                   | 5,190                              | 99.08%                                     | 48                             | 0.92%                                  | 0                      | 0           | 5,151                     | 0               | 39                          | 0                  | 13                          | 0                  | 3                           | 0                  | 16                             | 0                   | 16                       | 0                            | 1.41                | 2.84                | 0.83                |
| (V08) (672GD) Ceiba   | 3,933                   | 3,882                              | 98.7%                                      | 51                             | 1.3%                                   | 0                      | 1           | 3,835                     | 1               | 47                          | 0                  | 24                          | 0                  | 15                          | 0                  | 8                              | 0                   | 4                        | 0                            | 1.57                | 9.59                | 0.28                |
| (V08) (672GE) Guayama   | 2,282                   | 2,273                              | 99.61%                                     | 9                              | 0.39%                                  | 0                      | 0           | 2,255                     | 0               | 18                          | 0                  | 3                           | 0                  | 2                           | 0                  | 3                              | 0                   | 1                        | 0                            | 1.37                | 0.19                | 0.73                |
| (V08) (673) Tampa, FL   | 106,305                 | 96,675                             | 90.94%                                     | 9,630                          | 9.06%                                  | 114                    | 718         | 91,699                    | 246             | 4,976                       | 117                | 5,427                       | 145                | 2,481                       | 86                 | 768                            | 55                  | 954                      | 68                           | 3.77                | 12.14               | 5.17                |
| (V08) (673) Tampa   | 79,394                  | 72,172                             | 90.9%                                      | 7,222                          | 9.1%                                   | 0                      | 715         | 68,458                    | 245             | 3,714                       | 116                | 4,153                       | 145                | 1,741                       | 86                 | 521                            | 54                  | 807                      | 68                           | 3.14                | 11.29               | 5.04                |
| (V08) (673BZ) New Port Richey   | 15,244                  | 13,467                             | 88.34%                                     | 1,777                          | 11.66%                                 | 0                      | 1           | 12,696                    | 0               | 771                         | 0                  | 1,005                       | 0                  | 537                         | 0                  | 139                            | 1                   | 96                       | 0                            | 4.55                | 20.74               | 5.07                |
| (V08) (673GB) Lakeland  | 4,780                   | 4,310                              | 90.17%                                     | 470                            | 9.83%                                  | 0                      | 2           | 3,945                     | 1               | 365                         | 1                  | 158                         | 0                  | 197                         | 0                  | 103                            | 0                   | 12                       | 0                            | 6.64                | 17.38               | 7.88                |
| (V08) (673GC) Brooksville   | 4,656                   | 4,611                              | 99.03%                                     | 45                             | 0.97%                                  | 0                      | 0           | 4,545                     | 0               | 66                          | 0                  | 16                          | 0                  | 2                           | 0                  | 3                              | 0                   | 24                       | 0                            | 3.44                | 2.89                | 4.15                |
| (V08) (673GF) Zephyrhills   | 2,231                   | 2,115                              | 94.8%                                      | 116                            | 5.2%                                   | 0                      | 0           | 2,055                     | 0               | 60                          | 0                  | 95                          | 0                  | 4                           | 0                  | 2                              | 0                   | 15                       | 0                            | 5.94                | 12.00               | 1.70                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V08) (675) Orlando, FL   | 106,805                 | 98,742                             | 92.45%                                     | 8,063                          | 7.55%                                  | 104                    | 1,543       | 93,103                    | 405             | 5,639                       | 129                | 4,975                       | 194                | 1,840                       | 184                | 746                            | 128                 | 502                      | 493                          | 5.13                | 9.34                | 3.01                |
| (V08) (675) Orlando   | 5,634                   | 4,693                              | 83.3%                                      | 941                            | 16.7%                                  | 0                      | 197         | 4,215                     | 194             | 478                         | 0                  | 410                         | 3                  | 256                         | 0                  | 121                            | 0                   | 154                      | 0                            | 3.07                | 21.90               | 0.34                |
| (V08) (675BU) Orlando Domiciliary   | 51                      | 47                                 | 92.16%                                     | 4                              | 7.84%                                  | 0                      | 0           | 47                        | 0               | 0                           | 0                  | 0                           | 0                  | 2                           | 0                  | 0                              | 0                   | 2                        | 0                            |                     |                     |                     |
| (V08) (675GA) Viera Outpatient Clinic   | 20,888                  | 19,573                             | 93.7%                                      | 1,315                          | 6.3%                                   | 0                      | 1,141       | 18,462                    | 140             | 1,111                       | 102                | 696                         | 159                | 422                         | 166                | 107                            | 113                 | 90                       | 451                          | 5.30                | 7.05                | 3.94                |
| (V08) (675GB) Daytona Beach Outpatient Clinic   | 16,815                  | 16,220                             | 96.46%                                     | 595                            | 3.54%                                  | 0                      | 11          | 15,823                    | 3               | 397                         | 2                  | 362                         | 3                  | 166                         | 2                  | 36                             | 0                   | 31                       | 1                            | 2.89                | 4.36                | 2.06                |
| (V08) (675GC) Kissimee CBOC   | 3,037                   | 2,868                              | 94.44%                                     | 169                            | 5.56%                                  | 0                      | 2           | 2,692                     | 1               | 176                         | 1                  | 129                         | 0                  | 24                          | 0                  | 14                             | 0                   | 2                        | 0                            | 7.23                | 4.36                | 3.43                |
| (V08) (675GD) Orange City   | 2,134                   | 2,073                              | 97.14%                                     | 61                             | 2.86%                                  | 0                      | 0           | 1,988                     | 0               | 85                          | 0                  | 48                          | 0                  | 9                           | 0                  | 3                              | 0                   | 1                        | 0                            | 4.08                | 3.42                | 2.24                |
| (V08) (675GE) Leesburg CBOC   | 2,335                   | 2,308                              | 98.84%                                     | 27                             | 1.16%                                  | 0                      | 3           | 2,272                     | 1               | 36                          | 1                  | 18                          | 1                  | 4                           | 0                  | 1                              | 0                   | 4                        | 0                            | 1.66                | 4.06                | 1.89                |
| (V08) (675GF) Clermont CBOC   | 1,528                   | 1,493                              | 97.71%                                     | 35                             | 2.29%                                  | 0                      | 0           | 1,451                     | 0               | 42                          | 0                  | 19                          | 0                  | 9                           | 0                  | 5                              | 0                   | 2                        | 0                            | 3.80                | 6.94                | 4.19                |
| (V08) (675GG) Lake Baldwin CBOC   | 54,383                  | 49,467                             | 90.96%                                     | 4,916                          | 9.04%                                  | 0                      | 189         | 46,153                    | 66              | 3,314                       | 23                 | 3,293                       | 28                 | 948                         | 16                 | 459                            | 15                  | 216                      | 41                           | 7.21                | 9.47                | 2.97                |
| (V09) (581) Huntington, WV  | 28,383                  | 25,741                             | 90.69%                                     | 2,642                          | 9.31%                                  | 0                      | 2           | 22,814                    | 0               | 2,927                       | 1                  | 1,951                       | 0                  | 560                         | 1                  | 98                             | 0                   | 33                       | 0                            | 10.65               | 10.74               | 3.39                |
| (V09) (581) Huntington  | 23,362                  | 20,936                             | 89.62%                                     | 2,426                          | 10.38%                                 | 0                      | 2           | 18,393                    | 0               | 2,543                       | 1                  | 1,789                       | 0                  | 528                         | 1                  | 80                             | 0                   | 29                       | 0                            | 12.96               | 10.88               | 3.48                |
| (V09) (581GA) Prestonsburg  | 2,299                   | 2,146                              | 93.34%                                     | 153                            | 6.66%                                  | 0                      | 0           | 1,954                     | 0               | 192                         | 0                  | 112                         | 0                  | 27                          | 0                  | 11                             | 0                   | 3                        | 0                            | 9.76                | 11.61               | 3.35                |
| (V09) (581GB) Charleston  | 2,722                   | 2,659                              | 97.69%                                     | 63                             | 2.31%                                  | 0                      | 0           | 2,467                     | 0               | 192                         | 0                  | 50                          | 0                  | 5                           | 0                  | 7                              | 0                   | 1                        | 0                            | 6.05                | 2.82                | 3.12                |
| (V09) (596) Lexington, KY   | 35,230                  | 32,360                             | 91.85%                                     | 2,870                          | 8.15%                                  | 1                      | 409         | 28,658                    | 141             | 3,702                       | 132                | 2,043                       | 104                | 563                         | 29                 | 184                            | 2                   | 80                       | 1                            | 6.04                | 8.79                | 7.98                |
| (V09) (596) Lexington-Leestown  | 14,041                  | 13,247                             | 94.35%                                     | 794                            | 5.65%                                  | 0                      | 65          | 11,913                    | 53              | 1,334                       | 6                  | 533                         | 1                  | 181                         | 2                  | 60                             | 2                   | 20                       | 1                            | 5.56                | 6.55                | 8.59                |
| (V09) (596A4) Lexington-Cooper Dr   | 17,171                  | 15,402                             | 89.7%                                      | 1,769                          | 10.3%                                  | 0                      | 318         | 13,387                    | 67              | 2,015                       | 121                | 1,265                       | 103                | 331                         | 27                 | 117                            | 0                   | 56                       | 0                            |                     | 9.59                | 0.59                |
| (V09) (596BU) Lexington Domiciliary   | 5                       | 5                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 5                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V09) (596GA) Somerset  | 2,153                   | 1,956                              | 90.85%                                     | 197                            | 9.15%                                  | 0                      | 6           | 1,758                     | 6               | 198                         | 0                  | 159                         | 0                  | 31                          | 0                  | 4                              | 0                   | 3                        | 0                            | 8.14                | 11.67               | 6.50                |
| (V09) (596GB) Morehead  | 379                     | 355                                | 93.67%                                     | 24                             | 6.33%                                  | 0                      | 11          | 338                       | 6               | 17                          | 5                  | 23                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.51                | 10.42               | 2.52                |
| (V09) (596GC) Hazard  | 558                     | 525                                | 94.09%                                     | 33                             | 5.91%                                  | 0                      | 3           | 476                       | 3               | 49                          | 0                  | 17                          | 0                  | 15                          | 0                  | 1                              | 0                   | 0                        | 0                            | 5.65                | 3.99                | 3.09                |
| (V09) (596GD) Berea   | 923                     | 870                                | 94.26%                                     | 53                             | 5.74%                                  | 0                      | 6           | 781                       | 6               | 89                          | 0                  | 46                          | 0                  | 4                           | 0                  | 2                              | 0                   | 1                        | 0                            | 5.62                | 5.75                | 6.23                |
| (V09) (603) Louisville, KY  | 41,981                  | 40,402                             | 96.24%                                     | 1,579                          | 3.76%                                  | 3                      | 7           | 37,562                    | 3               | 2,840                       | 4                  | 969                         | 0                  | 378                         | 0                  | 137                            | 0                   | 95                       | 0                            | 3.93                | 7.12                | 4.44                |
| (V09) (603) Louisville  | 24,392                  | 23,132                             | 94.83%                                     | 1,260                          | 5.17%                                  | 0                      | 1           | 21,052                    | 0               | 2,080                       | 1                  | 784                         | 0                  | 286                         | 0                  | 103                            | 0                   | 87                       | 0                            | 5.66                | 7.31                | 7.99                |
| (V09) (603GA) Fort Knox   | 1,512                   | 1,491                              | 98.61%                                     | 21                             | 1.39%                                  | 0                      | 0           | 1,369                     | 0               | 122                         | 0                  | 14                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.39                | 20.35               | 3.13                |
| (V09) (603GB) New Albany IN (Southern Indiana)  | 3,549                   | 3,411                              | 96.11%                                     | 138                            | 3.89%                                  | 0                      | 0           | 3,328                     | 0               | 83                          | 0                  | 46                          | 0                  | 65                          | 0                  | 21                             | 0                   | 6                        | 0                            | 2.64                | 1.24                | 9.08                |
| (V09) (603GC) Shively (Louisville-Jefferson County)   | 3,776                   | 3,735                              | 98.91%                                     | 41                             | 1.09%                                  | 0                      | 0           | 3,438                     | 0               | 297                         | 0                  | 38                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.75                | 2.93                | 3.44                |
| (V09) (603GD) Dupont  | 2,054                   | 1,986                              | 96.69%                                     | 68                             | 3.31%                                  | 0                      | 0           | 1,862                     | 0               | 124                         | 0                  | 62                          | 0                  | 2                           | 0                  | 4                              | 0                   | 0                        | 0                            | 6.77                |                     | 4.41                |
| (V09) (603GE) Newburg CBOC KY   | 3,108                   | 3,076                              | 98.97%                                     | 32                             | 1.03%                                  | 0                      | 6           | 3,007                     | 3               | 69                          | 3                  | 13                          | 0                  | 10                          | 0                  | 8                              | 0                   | 1                        | 0                            | 3.00                | 2.53                | 2.25                |
| (V09) (603GF) Grayson County  | 1,804                   | 1,797                              | 99.61%                                     | 7                              | 0.39%                                  | 0                      | 0           | 1,757                     | 0               | 40                          | 0                  | 4                           | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.24                | 1.11                | 1.44                |
| (V09) (603GG) Scott County  | 1,174                   | 1,169                              | 99.57%                                     | 5                              | 0.43%                                  | 0                      | 0           | 1,158                     | 0               | 11                          | 0                  | 2                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.05                | 0.80                | 1.34                |
| (V09) (603GH) Carroll County  | 571                     | 564                                | 98.77%                                     | 7                              | 1.23%                                  | 0                      | 0           | 550                       | 0               | 14                          | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.02                | 1.56                | 2.89                |
| (V09) (603MA) IDES Fort Knox  | 34                      | 34                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 34                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 19.14               | 11.76               |
| (V09) (603PB) Louisville (SARRTP)   | 7                       | 7                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.00                |
| (V09) (614) Memphis, TN   | 63,817                  | 60,571                             | 94.91%                                     | 3,246                          | 5.09%                                  | 6                      | 203         | 58,334                    | 37              | 2,237                       | 42                 | 1,564                       | 13                 | 843                         | 18                 | 449                            | 24                  | 390                      | 62                           | 5.54                | 5.94                | 6.99                |
| (V09) (614) Memphis   | 47,372                  | 44,740                             | 94.44%                                     | 2,632                          | 5.56%                                  | 0                      | 117         | 42,766                    | 15              | 1,974                       | 16                 | 1,322                       | 8                  | 708                         | 15                 | 365                            | 18                  | 237                      | 45                           | 7.16                | 6.06                | 5.67                |
| (V09) (614GA) Tupelo  | 2,386                   | 2,237                              | 93.76%                                     | 149                            | 6.24%                                  | 0                      | 2           | 2,217                     | 0               | 20                          | 1                  | 88                          | 0                  | 29                          | 1                  | 14                             | 0                   | 18                       | 0                            | 3.27                | 1.08                | 7.66                |
| (V09) (614GB) Jonesboro   | 3,396                   | 3,354                              | 98.76%                                     | 42                             | 1.24%                                  | 0                      | 2           | 3,320                     | 0               | 34                          | 1                  | 3                           | 0                  | 0                           | 1                  | 6                              | 0                   | 33                       | 0                            | 3.76                | 0.04                | 2.78                |
| (V09) (614GC) Marshall County   | 703                     | 689                                | 98.01%                                     | 14                             | 1.99%                                  | 0                      | 0           | 685                       | 0               | 4                           | 0                  | 7                           | 0                  | 4                           | 0                  | 1                              | 0                   | 2                        | 0                            | 3.54                | 0.26                | 4.41                |
| (V09) (614GD) Savannah (Hardin County)  | 336                     | 332                                | 98.81%                                     | 4                              | 1.19%                                  | 0                      | 2           | 325                       | 1               | 7                           | 0                  | 0                           | 0                  | 3                           | 1                  | 0                              | 0                   | 1                        | 0                            | 1.90                | 0.11                | 4.81                |
| (V09) (614GE) Covington   | 2,092                   | 1,906                              | 91.11%                                     | 186                            | 8.89%                                  | 0                      | 77          | 1,874                     | 21              | 32                          | 21                 | 47                          | 5                  | 62                          | 0                  | 46                             | 6                   | 31                       | 17                           | 5.31                | 2.95                | 17.36               |
| (V09) (614GF) Memphis-South Clinic  | 2,677                   | 2,620                              | 97.87%                                     | 57                             | 2.13%                                  | 0                      | 2           | 2,518                     | 0               | 102                         | 2                  | 44                          | 0                  | 5                           | 0                  | 1                              | 0                   | 7                        | 0                            | 4.58                | 2.02                | 0.75                |
| (V09) (614GG) Jackson TN  | 1,994                   | 1,905                              | 95.54%                                     | 89                             | 4.46%                                  | 0                      | 0           | 1,887                     | 0               | 18                          | 0                  | 39                          | 0                  | 25                          | 0                  | 10                             | 0                   | 15                       | 0                            | 2.95                | 1.13                | 19.34               |
| (V09) (614GI) Dyersburg   | 1,957                   | 1,926                              | 98.42%                                     | 31                             | 1.58%                                  | 0                      | 0           | 1,917                     | 0               | 9                           | 0                  | 4                           | 0                  | 2                           | 0                  | 5                              | 0                   | 20                       | 0                            | 6.74                | 0.08                | 1.13                |
| (V09) (614GN) Helena, AR  | 904                     | 862                                | 95.35%                                     | 42                             | 4.65%                                  | 0                      | 1           | 825                       | 0               | 37                          | 1                  | 10                          | 0                  | 5                           | 0                  | 1                              | 0                   | 26                       | 0                            | 11.62               | 0.64                | 2.78                |
| (V09) (621) Mountain Home, TN   | 80,573                  | 74,170                             | 92.05%                                     | 6,403                          | 7.95%                                  | 7                      | 127         | 70,652                    | 28              | 3,518                       | 21                 | 2,778                       | 50                 | 1,662                       | 13                 | 807                            | 5                   | 1,156                    | 10                           | 10.24               | 10.01               | 3.67                |
| (V09) (621) James H Quillen VAMC  | 53,533                  | 49,546                             | 92.55%                                     | 3,987                          | 7.45%                                  | 0                      | 106         | 47,019                    | 19              | 2,527                       | 19                 | 2,029                       | 47                 | 1,179                       | 13                 | 416                            | 2                   | 363                      | 6                            | 7.80                | 8.57                | 4.03                |
| (V09) (621BU) VADOM Mountain Home   | 147                     | 147                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 145                       | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.34                |                     |                     |
| (V09) (621BY) Knoxville CBOC  | 15,401                  | 13,502                             | 87.67%                                     | 1,899                          | 12.33%                                 | 0                      | 12          | 12,947                    | 7               | 555                         | 1                  | 458                         | 0                  | 371                         | 0                  | 360                            | 0                   | 710                      | 4                            | 17.35               | 31.70               | 2.90                |
| (V09) (621GA) Rogersville   | 1,227                   | 1,123                              | 91.52%                                     | 104                            | 8.48%                                  | 0                      | 0           | 1,045                     | 0               | 78                          | 0                  | 60                          | 0                  | 16                          | 0                  | 4                              | 0                   | 24                       | 0                            | 11.09               | 4.71                | 2.70                |
| (V09) (621GC) Norton  | 3,929                   | 3,805                              | 96.84%                                     | 124                            | 3.16%                                  | 0                      | 2           | 3,657                     | 1               | 148                         | 1                  | 78                          | 0                  | 11                          | 0                  | 7                              | 0                   | 28                       | 0                            | 4.52                | 3.86                | 4.85                |
| (V09) (621GG) Morristown CBOC TN  | 1,036                   | 1,016                              | 98.07%                                     | 20                             | 1.93%                                  | 0                      | 6           | 990                       | 1               | 26                          | 0                  | 9                           | 2                  | 1                           | 0                  | 4                              | 3                   | 6                        | 0                            | 2.01                | 3.87                | 4.56                |
| (V09) (621GI) Sevierville   | 1,668                   | 1,579                              | 94.66%                                     | 89                             | 5.34%                                  | 0                      | 1           | 1,526                     | 0               | 53                          | 0                  | 51                          | 1                  | 24                          | 0                  | 2                              | 0                   | 12                       | 0                            | 6.82                | 4.81                | 1.18                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V09) (621GJ) Bristol   | 2,606                   | 2,473                              | 94.9%                                      | 133                            | 5.1%                                   | 0                      | 0           | 2,363                     | 0               | 110                         | 0                  | 72                          | 0                  | 48                          | 0                  | 8                              | 0                   | 5                        | 0                            | 7.10                | 4.31                | 5.71                |
| (V09) (621GK) Campbell County   | 1,026                   | 979                                | 95.42%                                     | 47                             | 4.58%                                  | 0                      | 0           | 960                       | 0               | 19                          | 0                  | 21                          | 0                  | 12                          | 0                  | 6                              | 0                   | 8                        | 0                            | 5.27                | 3.86                | 3.10                |
| (V09) (626) Middle Tennessee HCS, TN  | 143,658                 | 130,999                            | 91.19%                                     | 12,659                         | 8.81%                                  | 9                      | 832         | 124,355                   | 239             | 6,644                       | 114                | 5,785                       | 113                | 3,402                       | 103                | 1,403                          | 84                  | 2,069                    | 176                          | 14.93               | 8.05                | 7.24                |
| (V09) (626) Middle Tennessee HCS  | 66,208                  | 59,813                             | 90.34%                                     | 6,395                          | 9.66%                                  | 0                      | 119         | 56,120                    | 61              | 3,693                       | 18                 | 2,785                       | 2                  | 1,995                       | 1                  | 797                            | 1                   | 818                      | 36                           | 19.13               | 9.19                | 7.57                |
| (V09) (626A4) Middle Tennessee HCS-Alvin C. York Division   | 39,565                  | 37,517                             | 94.82%                                     | 2,048                          | 5.18%                                  | 0                      | 58          | 36,490                    | 57              | 1,027                       | 1                  | 961                         | 0                  | 478                         | 0                  | 185                            | 0                   | 424                      | 0                            | 5.82                | 6.73                | 3.74                |
| (V09) (626GA) Dover   | 631                     | 584                                | 92.55%                                     | 47                             | 7.45%                                  | 0                      | 0           | 523                       | 0               | 61                          | 0                  | 17                          | 0                  | 2                           | 0                  | 3                              | 0                   | 25                       | 0                            | 16.31               | 1.80                | 8.23                |
| (V09) (626GC) Bowling Green   | 2,209                   | 1,881                              | 85.15%                                     | 328                            | 14.85%                                 | 0                      | 80          | 1,618                     | 9               | 263                         | 8                  | 261                         | 11                 | 47                          | 11                 | 10                             | 13                  | 10                       | 27                           | 12.36               | 14.45               | 8.82                |
| (V09) (626GE) Clarksville   | 8,236                   | 7,743                              | 94.01%                                     | 493                            | 5.99%                                  | 0                      | 180         | 7,262                     | 35              | 481                         | 33                 | 289                         | 56                 | 136                         | 40                 | 36                             | 16                  | 32                       | 0                            | 4.03                | 3.16                | 11.40               |
| (V09) (626GF) Chattanooga   | 15,636                  | 14,332                             | 91.66%                                     | 1,304                          | 8.34%                                  | 0                      | 42          | 13,686                    | 32              | 646                         | 9                  | 837                         | 1                  | 312                         | 0                  | 59                             | 0                   | 96                       | 0                            | 11.18               | 6.04                | 5.47                |
| (V09) (626GG) Tullahoma   | 1,039                   | 611                                | 58.81%                                     | 428                            | 41.19%                                 | 0                      | 46          | 594                       | 5               | 17                          | 10                 | 19                          | 10                 | 52                          | 14                 | 73                             | 6                   | 284                      | 0                            | 70.00               | 23.34               | 2.68                |
| (V09) (626GH) Cookeville  | 2,331                   | 1,869                              | 80.18%                                     | 462                            | 19.82%                                 | 0                      | 266         | 1,761                     | 21              | 108                         | 19                 | 82                          | 28                 | 47                          | 37                 | 52                             | 48                  | 281                      | 112                          | 48.97               | 0.48                | 2.87                |
| (V09) (626GJ) Hopkinsville  | 3,656                   | 3,014                              | 82.44%                                     | 642                            | 17.56%                                 | 0                      | 36          | 2,890                     | 15              | 124                         | 16                 | 407                         | 5                  | 138                         | 0                  | 66                             | 0                   | 31                       | 0                            | 10.14               | 2.22                | 19.94               |
| (V09) (626GK) McMinnville   | 903                     | 874                                | 96.79%                                     | 29                             | 3.21%                                  | 0                      | 0           | 781                       | 0               | 93                          | 0                  | 20                          | 0                  | 3                           | 0                  | 3                              | 0                   | 3                        | 0                            | 10.21               | 2.71                | 4.89                |
| (V09) (626GL) Harriman (Roane County)   | 789                     | 738                                | 93.54%                                     | 51                             | 6.46%                                  | 0                      | 1           | 702                       | 0               | 36                          | 0                  | 11                          | 0                  | 2                           | 0                  | 3                              | 0                   | 35                       | 1                            | 23.16               | 3.11                | 9.03                |
| (V09) (626GM) Maury County CBOC   | 1,686                   | 1,322                              | 78.41%                                     | 364                            | 21.59%                                 | 0                      | 4           | 1,274                     | 4               | 48                          | 0                  | 49                          | 0                  | 179                         | 0                  | 113                            | 0                   | 23                       | 0                            | 21.24               | 2.60                | 4.57                |
| (V09) (626GN) McMinn County Outreach Clinic   | 669                     | 601                                | 89.84%                                     | 68                             | 10.16%                                 | 0                      | 0           | 554                       | 0               | 47                          | 0                  | 47                          | 0                  | 11                          | 0                  | 3                              | 0                   | 7                        | 0                            | 13.52               | 4.80                | 0.27                |
| (V09) (626MA) IDES Fort Campbell  | 100                     | 100                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 100                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 5.30                | 0.04                |
| (V10) (538) Chillicothe, OH   | 18,075                  | 15,785                             | 87.33%                                     | 2,290                          | 12.67%                                 | 5                      | 210         | 14,705                    | 34              | 1,080                       | 34                 | 1,190                       | 30                 | 782                         | 24                 | 232                            | 11                  | 86                       | 75                           | 7.93                | 15.79               | 6.27                |
| (V10) (538) Chillicothe   | 10,750                  | 9,360                              | 87.07%                                     | 1,390                          | 12.93%                                 | 0                      | 171         | 8,813                     | 31              | 547                         | 31                 | 712                         | 27                 | 611                         | 22                 | 51                             | 10                  | 16                       | 48                           | 9.60                | 13.54               | 2.04                |
| (V10) (538GA) Athens  | 1,552                   | 1,434                              | 92.4%                                      | 118                            | 7.6%                                   | 0                      | 2           | 1,258                     | 2               | 176                         | 0                  | 95                          | 0                  | 10                          | 0                  | 3                              | 0                   | 10                       | 0                            | 5.36                | 11.17               | 10.73               |
| (V10) (538GB) Portsmouth  | 1,588                   | 1,224                              | 77.08%                                     | 364                            | 22.92%                                 | 0                      | 36          | 1,077                     | 1               | 147                         | 3                  | 104                         | 3                  | 48                          | 2                  | 158                            | 0                   | 54                       | 27                           | 5.32                | 43.91               | 13.33               |
| (V10) (538GC) Marietta  | 753                     | 705                                | 93.63%                                     | 48                             | 6.37%                                  | 0                      | 0           | 680                       | 0               | 25                          | 0                  | 40                          | 0                  | 5                           | 0                  | 1                              | 0                   | 2                        | 0                            | 1.36                | 7.91                | 7.76                |
| (V10) (538GD) Lancaster   | 2,027                   | 1,801                              | 88.85%                                     | 226                            | 11.15%                                 | 0                      | 1           | 1,669                     | 0               | 132                         | 0                  | 187                         | 0                  | 32                          | 0                  | 7                              | 1                   | 0                        | 0                            | 7.53                | 14.19               | 7.23                |
| (V10) (538GE) Cambridge   | 1,405                   | 1,261                              | 89.75%                                     | 144                            | 10.25%                                 | 0                      | 0           | 1,208                     | 0               | 53                          | 0                  | 52                          | 0                  | 76                          | 0                  | 12                             | 0                   | 4                        | 0                            | 4.94                | 17.61               | 5.30                |
| (V10) (539) Cincinnati, OH  | 41,197                  | 39,323                             | 95.45%                                     | 1,874                          | 4.55%                                  | 9                      | 461         | 37,548                    | 267             | 1,775                       | 54                 | 1,089                       | 83                 | 499                         | 41                 | 232                            | 6                   | 54                       | 10                           | 3.43                | 6.43                | 2.55                |
| (V10) (539) Cincinnati  | 29,209                  | 27,557                             | 94.34%                                     | 1,652                          | 5.66%                                  | 0                      | 455         | 26,089                    | 265             | 1,468                       | 53                 | 928                         | 82                 | 462                         | 41                 | 216                            | 5                   | 46                       | 9                            | 3.87                | 7.06                | 2.35                |
| (V10) (539A4) CINCINNATI,FT.THOMAS  | 405                     | 403                                | 99.51%                                     | 2                              | 0.49%                                  | 0                      | 1           | 399                       | 0               | 4                           | 1                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            |                     | 0.74                | 1.08                |
| (V10) (539GA) Bellevue  | 1,672                   | 1,649                              | 98.62%                                     | 23                             | 1.38%                                  | 0                      | 0           | 1,636                     | 0               | 13                          | 0                  | 17                          | 0                  | 3                           | 0                  | 1                              | 0                   | 2                        | 0                            | 3.41                | 0.62                | 2.15                |
| (V10) (539GB) Cincinnati (Clermont County)  | 3,427                   | 3,368                              | 98.28%                                     | 59                             | 1.72%                                  | 0                      | 1           | 3,279                     | 1               | 89                          | 0                  | 48                          | 0                  | 6                           | 0                  | 5                              | 0                   | 0                        | 0                            | 3.00                | 3.00                | 2.22                |
| (V10) (539GC) Lawrenceburg (Dearborn County)  | 1,834                   | 1,769                              | 96.46%                                     | 65                             | 3.54%                                  | 0                      | 2           | 1,705                     | 1               | 64                          | 0                  | 45                          | 0                  | 18                          | 0                  | 1                              | 1                   | 1                        | 0                            | 5.75                | 3.60                | 5.06                |
| (V10) (539GD) Florence  | 2,131                   | 2,092                              | 98.17%                                     | 39                             | 1.83%                                  | 0                      | 2           | 2,041                     | 0               | 51                          | 0                  | 26                          | 1                  | 4                           | 0                  | 6                              | 0                   | 3                        | 1                            | 2.39                | 4.35                | 3.19                |
| (V10) (539GE) Fairfield Hamilton  | 1,875                   | 1,858                              | 99.09%                                     | 17                             | 0.91%                                  | 0                      | 0           | 1,831                     | 0               | 27                          | 0                  | 10                          | 0                  | 3                           | 0                  | 3                              | 0                   | 1                        | 0                            | 0.88                | 1.55                | 2.37                |
| (V10) (539GF) Georgetown  | 644                     | 627                                | 97.36%                                     | 17                             | 2.64%                                  | 0                      | 0           | 568                       | 0               | 59                          | 0                  | 15                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.03                | 1.00                | 4.30                |
| (V10) (541) Cleveland, OH   | 81,234                  | 79,633                             | 98.03%                                     | 1,601                          | 1.97%                                  | 14                     | 553         | 76,897                    | 210             | 2,736                       | 83                 | 1,136                       | 87                 | 280                         | 173                | 120                            | 0                   | 65                       | 0                            | 1.95                | 3.86                | 1.82                |
| (V10) (541) Cleveland-Wade Park   | 32,498                  | 31,749                             | 97.7%                                      | 749                            | 2.3%                                   | 0                      | 230         | 30,365                    | 157             | 1,384                       | 38                 | 614                         | 35                 | 74                          | 0                  | 26                             | 0                   | 35                       | 0                            | 2.91                | 3.95                | 1.74                |
| (V10) (541BY) Canton  | 5,667                   | 5,582                              | 98.5%                                      | 85                             | 1.5%                                   | 0                      | 2           | 5,269                     | 1               | 313                         | 0                  | 75                          | 0                  | 6                           | 1                  | 2                              | 0                   | 2                        | 0                            | 3.12                | 4.69                | 0.37                |
| (V10) (541BZ) Youngstown  | 5,853                   | 5,756                              | 98.34%                                     | 97                             | 1.66%                                  | 0                      | 1           | 5,599                     | 0               | 157                         | 0                  | 71                          | 1                  | 15                          | 0                  | 10                             | 0                   | 1                        | 0                            | 2.01                | 4.15                | 3.33                |
| (V10) (541GB) Lorain  | 2,478                   | 2,420                              | 97.66%                                     | 58                             | 2.34%                                  | 0                      | 6           | 2,376                     | 3               | 44                          | 0                  | 30                          | 0                  | 15                          | 3                  | 11                             | 0                   | 2                        | 0                            | 0.79                | 1.32                | 4.78                |
| (V10) (541GC) Sandusky  | 2,190                   | 2,169                              | 99.04%                                     | 21                             | 0.96%                                  | 0                      | 0           | 2,129                     | 0               | 40                          | 0                  | 19                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.06                | 2.27                | 0.28                |
| (V10) (541GD) Mansfield   | 5,656                   | 5,548                              | 98.09%                                     | 108                            | 1.91%                                  | 0                      | 93          | 5,539                     | 3               | 9                           | 1                  | 37                          | 0                  | 30                          | 89                 | 28                             | 0                   | 13                       | 0                            | 0.84                | 3.29                | 0.59                |
| (V10) (541GE) McCafferty  | 629                     | 627                                | 99.68%                                     | 2                              | 0.32%                                  | 0                      | 0           | 609                       | 0               | 18                          | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.79                | 3.86                | 2.31                |
| (V10) (541GF) Painesville   | 3,001                   | 2,776                              | 92.5%                                      | 225                            | 7.5%                                   | 0                      | 205         | 2,700                     | 38              | 76                          | 40                 | 61                          | 48                 | 121                         | 79                 | 34                             | 0                   | 9                        | 0                            | 1.50                | 12.50               | 1.13                |
| (V10) (541GG) Akron   | 6,567                   | 6,511                              | 99.15%                                     | 56                             | 0.85%                                  | 0                      | 6           | 6,221                     | 3               | 290                         | 1                  | 50                          | 2                  | 3                           | 0                  | 2                              | 0                   | 1                        | 0                            | 2.42                | 4.08                | 0.75                |
| (V10) (541GH) East Liverpool  | 1,745                   | 1,724                              | 98.8%                                      | 21                             | 1.2%                                   | 0                      | 0           | 1,679                     | 0               | 45                          | 0                  | 17                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.71                | 3.62                | 1.96                |
| (V10) (541GI) Warren  | 1,800                   | 1,781                              | 98.94%                                     | 19                             | 1.06%                                  | 0                      | 0           | 1,745                     | 0               | 36                          | 0                  | 17                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.71                | 2.31                | 1.88                |
| (V10) (541GJ) New Philadelphia  | 1,695                   | 1,666                              | 98.29%                                     | 29                             | 1.71%                                  | 0                      | 1           | 1,612                     | 0               | 54                          | 0                  | 27                          | 1                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.01                | 2.30                | 1.28                |
| (V10) (541GK) Ravenna   | 2,158                   | 2,130                              | 98.7%                                      | 28                             | 1.3%                                   | 0                      | 1           | 2,105                     | 1               | 25                          | 0                  | 25                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.47                | 1.76                | 0.64                |
| (V10) (541GL) Parma   | 9,270                   | 9,167                              | 98.89%                                     | 103                            | 1.11%                                  | 0                      | 8           | 8,922                     | 4               | 245                         | 3                  | 92                          | 0                  | 8                           | 1                  | 1                              | 0                   | 2                        | 0                            | 1.56                | 2.51                | 2.77                |
| (V10) (541GM) Cleveland Ambulatory Care Center  | 27                      | 27                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 27                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V10) (552) Dayton, OH  | 24,994                  | 23,850                             | 95.42%                                     | 1,144                          | 4.58%                                  | 10                     | 82          | 22,439                    | 34              | 1,411                       | 22                 | 927                         | 22                 | 169                         | 3                  | 29                             | 0                   | 19                       | 1                            | 3.83                | 5.66                | 3.18                |
| (V10) (552) Dayton  | 18,503                  | 17,747                             | 95.91%                                     | 756                            | 4.09%                                  | 0                      | 12          | 16,647                    | 3               | 1,100                       | 7                  | 676                         | 2                  | 64                          | 0                  | 9                              | 0                   | 7                        | 0                            | 2.47                | 5.42                | 3.01                |
| (V10) (552GA) Middletown  | 1,559                   | 1,536                              | 98.52%                                     | 23                             | 1.48%                                  | 0                      | 0           | 1,483                     | 0               | 53                          | 0                  | 16                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.01                | 4.35                | 2.08                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V10) (552GB) Lima  | 2,231                   | 1,918                              | 85.97%                                     | 313                            | 14.03%                                 | 0                      | 39          | 1,779                     | 22              | 139                         | 9                  | 187                         | 4                  | 94                          | 3                  | 20                             | 0                   | 12                       | 1                            | 9.27                | 12.88               | 4.16                |
| (V10) (552GC) Richmond  | 1,377                   | 1,336                              | 97.02%                                     | 41                             | 2.98%                                  | 0                      | 31          | 1,263                     | 9               | 73                          | 6                  | 37                          | 16                 | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.02                | 4.30                | 4.18                |
| (V10) (552GD) Springfield   | 1,324                   | 1,313                              | 99.17%                                     | 11                             | 0.83%                                  | 0                      | 0           | 1,267                     | 0               | 46                          | 0                  | 11                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.88                | 2.93                | 3.53                |
| (V10) (757) Columbus, OH  | 37,579                  | 34,825                             | 92.67%                                     | 2,754                          | 7.33%                                  | 4                      | 8           | 32,069                    | 2               | 2,756                       | 1                  | 1,885                       | 0                  | 631                         | 0                  | 157                            | 0                   | 81                       | 5                            | 9.49                | 7.34                | 5.57                |
| (V10) (757) Columbus  | 32,433                  | 29,833                             | 91.98%                                     | 2,600                          | 8.02%                                  | 0                      | 0           | 27,463                    | 0               | 2,370                       | 0                  | 1,756                       | 0                  | 615                         | 0                  | 149                            | 0                   | 80                       | 0                            | 11.60               | 7.43                | 6.15                |
| (V10) (757GA) Zanesville  | 1,410                   | 1,369                              | 97.09%                                     | 41                             | 2.91%                                  | 0                      | 1           | 1,241                     | 0               | 128                         | 0                  | 39                          | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 1                            | 6.35                | 5.47                | 2.47                |
| (V10) (757GB) Grove City (Franklin County)  | 1,049                   | 1,019                              | 97.14%                                     | 30                             | 2.86%                                  | 0                      | 0           | 972                       | 0               | 47                          | 0                  | 22                          | 0                  | 5                           | 0                  | 3                              | 0                   | 0                        | 0                            | 6.46                | 2.06                | 1.84                |
| (V10) (757GC) Marion  | 1,068                   | 1,033                              | 96.72%                                     | 35                             | 3.28%                                  | 0                      | 0           | 1,004                     | 0               | 29                          | 0                  | 28                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.97                | 2.07                | 4.37                |
| (V10) (757GD) Newark  | 1,619                   | 1,571                              | 97.04%                                     | 48                             | 2.96%                                  | 0                      | 7           | 1,389                     | 2               | 182                         | 1                  | 40                          | 0                  | 4                           | 0                  | 4                              | 0                   | 0                        | 4                            | 6.78                | 7.32                | 4.86                |
| (V11) (506) Ann Arbor, MI   | 52,307                  | 48,719                             | 93.14%                                     | 3,588                          | 6.86%                                  | 1                      | 40          | 46,441                    | 7               | 2,278                       | 5                  | 2,494                       | 9                  | 675                         | 7                  | 234                            | 12                  | 185                      | 0                            | 6.54                | 9.01                | 2.83                |
| (V11) (506) Ann Arbor HCS   | 38,389                  | 36,221                             | 94.35%                                     | 2,168                          | 5.65%                                  | 0                      | 40          | 34,723                    | 7               | 1,498                       | 5                  | 1,417                       | 9                  | 412                         | 7                  | 175                            | 12                  | 164                      | 0                            | 4.53                | 8.40                | 1.45                |
| (V11) (506GA) Toledo  | 11,552                  | 10,193                             | 88.24%                                     | 1,359                          | 11.76%                                 | 0                      | 0           | 9,525                     | 0               | 668                         | 0                  | 1,040                       | 0                  | 245                         | 0                  | 54                             | 0                   | 20                       | 0                            | 9.97                | 12.18               | 5.47                |
| (V11) (506GB) Flint (Genessee Co.)  | 1,288                   | 1,244                              | 96.58%                                     | 44                             | 3.42%                                  | 0                      | 0           | 1,188                     | 0               | 56                          | 0                  | 30                          | 0                  | 10                          | 0                  | 4                              | 0                   | 0                        | 0                            | 4.03                | 2.84                | 3.11                |
| (V11) (506GC) Jackson   | 1,078                   | 1,061                              | 98.42%                                     | 17                             | 1.58%                                  | 0                      | 0           | 1,005                     | 0               | 56                          | 0                  | 7                           | 0                  | 8                           | 0                  | 1                              | 0                   | 1                        | 0                            | 3.63                | 2.46                | 2.93                |
| (V11) (515) Battle Creek, MI  | 21,286                  | 20,441                             | 96.03%                                     | 845                            | 3.97%                                  | 13                     | 1           | 19,212                    | 1               | 1,229                       | 0                  | 747                         | 0                  | 83                          | 0                  | 9                              | 0                   | 6                        | 0                            | 3.31                | 4.52                | 2.10                |
| (V11) (515) Battle Creek  | 10,811                  | 10,352                             | 95.75%                                     | 459                            | 4.25%                                  | 0                      | 1           | 9,782                     | 1               | 570                         | 0                  | 419                         | 0                  | 33                          | 0                  | 4                              | 0                   | 3                        | 0                            | 1.55                | 4.28                | 2.13                |
| (V11) (515BY) Grand Rapids  | 7,645                   | 7,306                              | 95.57%                                     | 339                            | 4.43%                                  | 0                      | 0           | 6,724                     | 0               | 582                         | 0                  | 288                         | 0                  | 46                          | 0                  | 2                              | 0                   | 3                        | 0                            | 6.08                | 5.08                | 1.19                |
| (V11) (515GA) Muskegon  | 1,032                   | 1,025                              | 99.32%                                     | 7                              | 0.68%                                  | 0                      | 0           | 1,014                     | 0               | 11                          | 0                  | 5                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.31                | 0.74                | 0.98                |
| (V11) (515GB) Lansing   | 1,079                   | 1,046                              | 96.94%                                     | 33                             | 3.06%                                  | 0                      | 0           | 993                       | 0               | 53                          | 0                  | 28                          | 0                  | 2                           | 0                  | 3                              | 0                   | 0                        | 0                            | 1.49                | 0.47                | 5.84                |
| (V11) (515GC) Benton Harbor   | 719                     | 712                                | 99.03%                                     | 7                              | 0.97%                                  | 0                      | 0           | 699                       | 0               | 13                          | 0                  | 7                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.57                | 0.61                | 2.46                |
| (V11) (550) Danville, IL  | 20,092                  | 18,960                             | 94.37%                                     | 1,132                          | 5.63%                                  | 25                     | 6           | 17,819                    | 2               | 1,141                       | 0                  | 820                         | 2                  | 142                         | 0                  | 138                            | 2                   | 32                       | 0                            | 8.08                | 4.05                | 5.59                |
| (V11) (550) Illiana HCS (Danville)  | 9,430                   | 9,178                              | 97.33%                                     | 252                            | 2.67%                                  | 0                      | 2           | 8,736                     | 0               | 442                         | 0                  | 189                         | 0                  | 33                          | 0                  | 21                             | 2                   | 9                        | 0                            | 2.34                | 4.01                | 2.88                |
| (V11) (550BY) Peoria  | 5,911                   | 5,388                              | 91.15%                                     | 523                            | 8.85%                                  | 0                      | 2           | 5,022                     | 0               | 366                         | 0                  | 316                         | 2                  | 81                          | 0                  | 106                            | 0                   | 20                       | 0                            | 15.72               | 3.20                | 6.06                |
| (V11) (550GA) Decatur   | 1,696                   | 1,578                              | 93.04%                                     | 118                            | 6.96%                                  | 0                      | 0           | 1,446                     | 0               | 132                         | 0                  | 116                         | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 4.70                | 9.54                | 3.18                |
| (V11) (550GC) Lafayette   | 745                     | 643                                | 86.31%                                     | 102                            | 13.69%                                 | 0                      | 0           | 618                       | 0               | 25                          | 0                  | 89                          | 0                  | 10                          | 0                  | 2                              | 0                   | 1                        | 0                            | 2.34                | 0.97                | 14.66               |
| (V11) (550GD) Springfield   | 1,567                   | 1,482                              | 94.58%                                     | 85                             | 5.42%                                  | 0                      | 2           | 1,354                     | 2               | 128                         | 0                  | 63                          | 0                  | 14                          | 0                  | 6                              | 0                   | 2                        | 0                            | 6.61                | 5.07                | 5.19                |
| (V11) (550GF) Mattoon, IL   | 743                     | 691                                | 93%  | 52                             | 7%                                     | 0                      | 0           | 643                       | 0               | 48                          | 0                  | 47                          | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.20                | 0.24                | 7.61                |
| (V11) (553) Detroit, MI   | 39,940                  | 38,754                             | 97.03%                                     | 1,186                          | 2.97%                                  | 41                     | 205         | 37,554                    | 54              | 1,200                       | 44                 | 750                         | 66                 | 288                         | 26                 | 79                             | 14                  | 69                       | 1                            | 5.16                | 2.60                | 3.88                |
| (V11) (553) Detroit (John D. Dingell)   | 38,130                  | 36,962                             | 96.94%                                     | 1,168                          | 3.06%                                  | 0                      | 205         | 35,810                    | 54              | 1,152                       | 44                 | 735                         | 66                 | 285                         | 26                 | 79                             | 14                  | 69                       | 1                            | 5.71                | 2.62                | 4.07                |
| (V11) (553GA) Yale  | 761                     | 761                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 760                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.53                |                     | 0.08                |
| (V11) (553GB) Pontiac   | 1,049                   | 1,031                              | 98.28%                                     | 18                             | 1.72%                                  | 0                      | 0           | 984                       | 0               | 47                          | 0                  | 15                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.46                | 1.27                | 1.38                |
| (V11) (583) Indianapolis, IN  | 55,869                  | 52,213                             | 93.46%                                     | 3,656                          | 6.54%                                  | 7                      | 35          | 48,979                    | 21              | 3,234                       | 4                  | 2,818                       | 8                  | 504                         | 1                  | 149                            | 1                   | 185                      | 0                            | 4.74                | 6.36                | 4.52                |
| (V11) (583) Indianapolis  | 51,971                  | 48,377                             | 93.08%                                     | 3,594                          | 6.92%                                  | 0                      | 35          | 45,238                    | 21              | 3,139                       | 4                  | 2,770                       | 8                  | 499                         | 1                  | 143                            | 1                   | 182                      | 0                            | 5.37                | 6.37                | 5.37                |
| (V11) (583GA) Terre Haute   | 1,347                   | 1,323                              | 98.22%                                     | 24                             | 1.78%                                  | 0                      | 0           | 1,300                     | 0               | 23                          | 0                  | 17                          | 0                  | 4                           | 0                  | 3                              | 0                   | 0                        | 0                            | 0.69                | 8.37                | 1.56                |
| (V11) (583GB) Bloomington   | 2,064                   | 2,031                              | 98.4%                                      | 33                             | 1.6%                                   | 0                      | 0           | 1,967                     | 0               | 64                          | 0                  | 26                          | 0                  | 1                           | 0                  | 3                              | 0                   | 3                        | 0                            | 2.13                | 7.23                | 1.26                |
| (V11) (583GC) Martinsville  | 487                     | 482                                | 98.97%                                     | 5                              | 1.03%                                  | 0                      | 0           | 474                       | 0               | 8                           | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.63                | 0.55                | 1.66                |
| (V11) (610) Northern Indiana HCS, IN  | 30,685                  | 29,641                             | 96.6%                                      | 1,044                          | 3.4%                                   | 39                     | 0           | 27,536                    | 0               | 2,105                       | 0                  | 681                         | 0                  | 224                         | 0                  | 59                             | 0                   | 80                       | 0                            | 6.85                | 6.62                | 1.82                |
| (V11) (610) N. Indiana HCS-Marion   | 8,044                   | 7,578                              | 94.21%                                     | 466                            | 5.79%                                  | 0                      | 0           | 6,724                     | 0               | 854                         | 0                  | 349                         | 0                  | 79                          | 0                  | 12                             | 0                   | 26                       | 0                            | 7.47                | 10.30               | 2.18                |
| (V11) (610A4) N. Indiana HCS-Ft. Wayne  | 15,367                  | 15,100                             | 98.26%                                     | 267                            | 1.74%                                  | 0                      | 0           | 14,205                    | 0               | 895                         | 0                  | 101                         | 0                  | 80                          | 0                  | 38                             | 0                   | 48                       | 0                            | 4.55                | 5.59                | 1.86                |
| (V11) (610BU) Marion VADOM  | 9                       | 9                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 9                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V11) (610GA) South Bend  | 3,391                   | 3,146                              | 92.77%                                     | 245                            | 7.23%                                  | 0                      | 0           | 2,958                     | 0               | 188                         | 0                  | 185                         | 0                  | 55                          | 0                  | 4                              | 0                   | 1                        | 0                            | 13.31               | 1.50                | 0.93                |
| (V11) (610GB) Muncie  | 1,902                   | 1,855                              | 97.53%                                     | 47                             | 2.47%                                  | 0                      | 0           | 1,759                     | 0               | 96                          | 0                  | 33                          | 0                  | 9                           | 0                  | 1                              | 0                   | 4                        | 0                            | 4.39                | 6.12                | 3.21                |
| (V11) (610GC) Goshen, IN CBOC   | 676                     | 674                                | 99.7%                                      | 2                              | 0.3%                                   | 0                      | 0           | 669                       | 0               | 5                           | 0                  | 0                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.70                |                     | 0.48                |
| (V11) (610GD) Peru  | 1,296                   | 1,279                              | 98.69%                                     | 17                             | 1.31%                                  | 0                      | 0           | 1,212                     | 0               | 67                          | 0                  | 13                          | 0                  | 0                           | 0                  | 3                              | 0                   | 1                        | 0                            | 4.31                | 1.79                | 1.82                |
| (V11) (655) Saginaw, MI   | 27,821                  | 27,109                             | 97.44%                                     | 712                            | 2.56%                                  | 24                     | 2           | 26,081                    | 1               | 1,028                       | 0                  | 444                         | 1                  | 179                         | 0                  | 43                             | 0                   | 46                       | 0                            | 1.23                | 4.58                | 1.60                |
| (V11) (655) Saginaw   | 18,836                  | 18,217                             | 96.71%                                     | 619                            | 3.29%                                  | 0                      | 2           | 17,444                    | 1               | 773                         | 0                  | 393                         | 1                  | 156                         | 0                  | 31                             | 0                   | 39                       | 0                            | 1.45                | 5.13                | 2.16                |
| (V11) (655GA) Gaylord   | 1,303                   | 1,299                              | 99.69%                                     | 4                              | 0.31%                                  | 0                      | 0           | 1,268                     | 0               | 31                          | 0                  | 3                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.74                | 0.42                | 1.24                |
| (V11) (655GB) Traverse City   | 2,273                   | 2,235                              | 98.33%                                     | 38                             | 1.67%                                  | 0                      | 0           | 2,170                     | 0               | 65                          | 0                  | 19                          | 0                  | 8                           | 0                  | 6                              | 0                   | 5                        | 0                            | 0.55                | 1.17                | 0.66                |
| (V11) (655GC) Oscoda  | 630                     | 619                                | 98.25%                                     | 11                             | 1.75%                                  | 0                      | 0           | 602                       | 0               | 17                          | 0                  | 6                           | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.73                | 2.54                | 1.25                |
| (V11) (655GD) Alpena  | 764                     | 754                                | 98.69%                                     | 10                             | 1.31%                                  | 0                      | 0           | 735                       | 0               | 19                          | 0                  | 6                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.75                | 1.42                | 1.04                |
| (V11) (655GE) Clare County  | 1,292                   | 1,288                              | 99.69%                                     | 4                              | 0.31%                                  | 0                      | 0           | 1,232                     | 0               | 56                          | 0                  | 2                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.78                | 2.13                | 2.02                |
| (V11) (655GF) Bad Axe   | 488                     | 486                                | 99.59%                                     | 2                              | 0.41%                                  | 0                      | 0           | 453                       | 0               | 33                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.11                | 1.53                | 1.40                |
| (V11) (655GG) Cadillac  | 992                     | 986                                | 99.4%                                      | 6                              | 0.6%                                   | 0                      | 0           | 968                       | 0               | 18                          | 0                  | 4                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.24                | 2.60                | 0.69                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V11) (655GH) Cheboygan   | 681                     | 668                                | 98.09%                                     | 13                             | 1.91%                                  | 0                      | 0           | 662                       | 0               | 6                           | 0                  | 5                           | 0                  | 3                           | 0                  | 3                              | 0                   | 2                        | 0                            | 0.75                | 1.63                | 1.10                |
| (V11) (655GI) Grayling  | 562                     | 557                                | 99.11%                                     | 5                              | 0.89%                                  | 0                      | 0           | 547                       | 0               | 10                          | 0                  | 4                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.91                | 1.00                | 3.46                |
| (V12) (537) Jesse Brown VAMC (Chicago), IL  | 45,942                  | 43,179                             | 93.99%                                     | 2,763                          | 6.01%                                  | 4                      | 318         | 40,101                    | 69              | 3,078                       | 34                 | 1,885                       | 44                 | 680                         | 61                 | 183                            | 73                  | 15                       | 36                           | 7.37                | 7.00                | 2.25                |
| (V12) (537) Jesse Brown VAMC - Chicago HCS  | 34,999                  | 32,898                             | 94%  | 2,101                          | 6%                                     | 0                      | 166         | 30,754                    | 46              | 2,144                       | 26                 | 1,365                       | 24                 | 559                         | 32                 | 165                            | 19                  | 12                       | 19                           | 8.13                | 6.45                | 0.83                |
| (V12) (537BY) Adam Benjamin Jr. (Crown Point IN)  | 8,257                   | 7,726                              | 93.57%                                     | 531                            | 6.43%                                  | 0                      | 127         | 7,059                     | 14              | 667                         | 7                  | 403                         | 19                 | 109                         | 20                 | 16                             | 50                  | 3                        | 16                           | 5.42                | 12.92               | 3.94                |
| (V12) (537GA) Chicago Heights   | 835                     | 754                                | 90.3%                                      | 81                             | 9.7%                                   | 0                      | 6           | 699                       | 4               | 55                          | 0                  | 77                          | 0                  | 4                           | 1                  | 0                              | 1                   | 0                        | 0                            | 10.63               | 0.00                | 0.98                |
| (V12) (537GD) Lakeside  | 1,314                   | 1,273                              | 96.88%                                     | 41                             | 3.12%                                  | 0                      | 11          | 1,110                     | 3               | 163                         | 0                  | 35                          | 0                  | 4                           | 6                  | 2                              | 2                   | 0                        | 0                            | 6.88                |                     | 0.18                |
| (V12) (537HA) Auburn Gresham  | 537                     | 528                                | 98.32%                                     | 9                              | 1.68%                                  | 0                      | 8           | 479                       | 2               | 49                          | 1                  | 5                           | 1                  | 4                           | 2                  | 0                              | 1                   | 0                        | 1                            | 6.88                |                     | 3.76                |
| (V12) (556) Captain James A Lovell FHCC   | 15,579                  | 15,368                             | 98.65%                                     | 211                            | 1.35%                                  | 15                     | 9           | 14,507                    | 3               | 861                         | 4                  | 190                         | 0                  | 10                          | 0                  | 3                              | 0                   | 8                        | 2                            | 2.73                | 3.95                | 3.45                |
| (V12) (556) Captain James A Lovell FHCC   | 13,644                  | 13,450                             | 98.58%                                     | 194                            | 1.42%                                  | 15                     | 7           | 12,640                    | 1               | 810                         | 4                  | 174                         | 0                  | 9                           | 0                  | 3                              | 0                   | 8                        | 2                            | 2.98                | 3.94                | 4.16                |
| (V12) (556GA) Evanston  | 404                     | 403                                | 99.75%                                     | 1                              | 0.25%                                  | 0                      | 0           | 394                       | 0               | 9                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.61                | 3.62                | 2.10                |
| (V12) (556GC) McHenry   | 833                     | 827                                | 99.28%                                     | 6                              | 0.72%                                  | 0                      | 0           | 808                       | 0               | 19                          | 0                  | 5                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.16                | 7.82                | 1.03                |
| (V12) (556GD) Kenosha County  | 698                     | 688                                | 98.57%                                     | 10                             | 1.43%                                  | 0                      | 2           | 665                       | 2               | 23                          | 0                  | 10                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.24                | 3.92                | 2.94                |
| (V12) (578) Hines, IL   | 53,884                  | 47,789                             | 88.69%                                     | 6,095                          | 11.31%                                 | 1                      | 3           | 43,815                    | 3               | 3,974                       | 0                  | 4,577                       | 0                  | 1,396                       | 0                  | 94                             | 0                   | 28                       | 0                            | 8.64                | 12.21               | 5.59                |
| (V12) (578) Hines   | 43,986                  | 38,607                             | 87.77%                                     | 5,379                          | 12.23%                                 | 0                      | 2           | 35,401                    | 2               | 3,206                       | 0                  | 4,036                       | 0                  | 1,221                       | 0                  | 94                             | 0                   | 28                       | 0                            | 11.49               | 12.38               | 5.54                |
| (V12) (578DT) Stdom Hines   | 4                       | 4                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 4                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V12) (578GA) Joliet  | 3,379                   | 3,059                              | 90.53%                                     | 320                            | 9.47%                                  | 0                      | 1           | 2,789                     | 1               | 270                         | 0                  | 226                         | 0                  | 94                          | 0                  | 0                              | 0                   | 0                        | 0                            | 5.78                | 11.83               | 7.50                |
| (V12) (578GC) Kankakee County   | 1,129                   | 1,057                              | 93.62%                                     | 72                             | 6.38%                                  | 0                      | 0           | 1,004                     | 0               | 53                          | 0                  | 65                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.67                | 4.50                | 4.97                |
| (V12) (578GD) Aurora IL   | 1,581                   | 1,528                              | 96.65%                                     | 53                             | 3.35%                                  | 0                      | 0           | 1,440                     | 0               | 88                          | 0                  | 38                          | 0                  | 15                          | 0                  | 0                              | 0                   | 0                        | 0                            | 3.78                | 6.94                | 3.09                |
| (V12) (578GE) Elgin   | 1,284                   | 1,169                              | 91.04%                                     | 115                            | 8.96%                                  | 0                      | 0           | 1,053                     | 0               | 116                         | 0                  | 99                          | 0                  | 16                          | 0                  | 0                              | 0                   | 0                        | 0                            | 7.91                | 22.31               | 5.33                |
| (V12) (578GF) Lasalle   | 1,124                   | 1,034                              | 91.99%                                     | 90                             | 8.01%                                  | 0                      | 0           | 868                       | 0               | 166                         | 0                  | 58                          | 0                  | 32                          | 0                  | 0                              | 0                   | 0                        | 0                            | 10.16               | 12.59               | 5.30                |
| (V12) (578GG) Oak Lawn  | 1,397                   | 1,331                              | 95.28%                                     | 66                             | 4.72%                                  | 0                      | 0           | 1,256                     | 0               | 75                          | 0                  | 55                          | 0                  | 11                          | 0                  | 0                              | 0                   | 0                        | 0                            | 2.91                | 14.96               | 7.58                |
| (V12) (585) Iron Mountain, MI   | 12,235                  | 11,414                             | 93.29%                                     | 821                            | 6.71%                                  | 0                      | 0           | 10,811                    | 0               | 603                         | 0                  | 280                         | 0                  | 363                         | 0                  | 153                            | 0                   | 25                       | 0                            | 2.39                | 6.96                | 13.91               |
| (V12) (585) Iron Mountain MI  | 7,720                   | 7,343                              | 95.12%                                     | 377                            | 4.88%                                  | 0                      | 0           | 6,939                     | 0               | 404                         | 0                  | 142                         | 0                  | 165                         | 0                  | 62                             | 0                   | 8                        | 0                            | 2.86                | 7.18                | 8.35                |
| (V12) (585GA) Hancock   | 587                     | 560                                | 95.4%                                      | 27                             | 4.6%                                   | 0                      | 0           | 537                       | 0               | 23                          | 0                  | 16                          | 0                  | 7                           | 0                  | 1                              | 0                   | 3                        | 0                            | 2.63                | 1.08                | 7.18                |
| (V12) (585GB) Rhinelander   | 680                     | 655                                | 96.32%                                     | 25                             | 3.68%                                  | 0                      | 0           | 630                       | 0               | 25                          | 0                  | 10                          | 0                  | 8                           | 0                  | 7                              | 0                   | 0                        | 0                            | 2.36                | 6.80                | 9.83                |
| (V12) (585GC) Menominee MI  | 741                     | 692                                | 93.39%                                     | 49                             | 6.61%                                  | 0                      | 0           | 681                       | 0               | 11                          | 0                  | 20                          | 0                  | 19                          | 0                  | 10                             | 0                   | 0                        | 0                            | 0.61                | 4.14                | 10.30               |
| (V12) (585GD) Ironwood  | 334                     | 325                                | 97.31%                                     | 9                              | 2.69%                                  | 0                      | 0           | 311                       | 0               | 14                          | 0                  | 2                           | 0                  | 4                           | 0                  | 3                              | 0                   | 0                        | 0                            | 1.06                | 1.93                | 15.03               |
| (V12) (585HA) Marquette MI  | 1,793                   | 1,481                              | 82.6%                                      | 312                            | 17.4%                                  | 0                      | 0           | 1,371                     | 0               | 110                         | 0                  | 81                          | 0                  | 151                         | 0                  | 66                             | 0                   | 14                       | 0                            | 2.91                | 3.29                | 22.31               |
| (V12) (585HB) Sault Ste. Marie  | 380                     | 358                                | 94.21%                                     | 22                             | 5.79%                                  | 0                      | 0           | 342                       | 0               | 16                          | 0                  | 9                           | 0                  | 9                           | 0                  | 4                              | 0                   | 0                        | 0                            | 1.12                | 3.63                | 10.70               |
| (V12) (607) Madison, WI   | 32,216                  | 30,850                             | 95.76%                                     | 1,366                          | 4.24%                                  | 0                      | 0           | 29,318                    | 0               | 1,532                       | 0                  | 795                         | 0                  | 366                         | 0                  | 146                            | 0                   | 59                       | 0                            | 4.65                | 4.90                | 2.29                |
| (V12) (607) Madison WI  | 26,157                  | 25,003                             | 95.59%                                     | 1,154                          | 4.41%                                  | 0                      | 0           | 23,601                    | 0               | 1,402                       | 0                  | 693                         | 0                  | 287                         | 0                  | 126                            | 0                   | 48                       | 0                            | 6.82                | 4.55                | 2.54                |
| (V12) (607GC) Janesville  | 970                     | 924                                | 95.26%                                     | 46                             | 4.74%                                  | 0                      | 0           | 899                       | 0               | 25                          | 0                  | 20                          | 0                  | 23                          | 0                  | 0                              | 0                   | 3                        | 0                            | 3.44                | 26.32               | 3.40                |
| (V12) (607GD) Baraboo   | 403                     | 399                                | 99.01%                                     | 4                              | 0.99%                                  | 0                      | 0           | 373                       | 0               | 26                          | 0                  | 2                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.07                | 1.81                | 0.44                |
| (V12) (607GE) Beaver Dam  | 546                     | 525                                | 96.15%                                     | 21                             | 3.85%                                  | 0                      | 0           | 507                       | 0               | 18                          | 0                  | 19                          | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.40                | 9.13                | 1.61                |
| (V12) (607GF) Freeport  | 548                     | 517                                | 94.34%                                     | 31                             | 5.66%                                  | 0                      | 0           | 503                       | 0               | 14                          | 0                  | 14                          | 0                  | 14                          | 0                  | 2                              | 0                   | 1                        | 0                            | 1.92                | 24.83               | 1.54                |
| (V12) (607HA) Rockford  | 3,592                   | 3,482                              | 96.94%                                     | 110                            | 3.06%                                  | 0                      | 0           | 3,435                     | 0               | 47                          | 0                  | 47                          | 0                  | 39                          | 0                  | 18                             | 0                   | 6                        | 0                            | 1.72                | 7.04                | 1.82                |
| (V12) (676) Tomah, WI   | 15,633                  | 15,201                             | 97.24%                                     | 432                            | 2.76%                                  | 11                     | 0           | 14,727                    | 0               | 474                         | 0                  | 351                         | 0                  | 51                          | 0                  | 9                              | 0                   | 21                       | 0                            | 1.88                | 4.65                | 2.16                |
| (V12) (676) Tomah   | 9,646                   | 9,373                              | 97.17%                                     | 273                            | 2.83%                                  | 0                      | 0           | 9,072                     | 0               | 301                         | 0                  | 221                         | 0                  | 30                          | 0                  | 4                              | 0                   | 18                       | 0                            | 1.78                | 4.48                | 2.08                |
| (V12) (676BU) Tomah VADOM   | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 1.16                |                     |
| (V12) (676GA) Wausau  | 1,551                   | 1,531                              | 98.71%                                     | 20                             | 1.29%                                  | 0                      | 0           | 1,516                     | 0               | 15                          | 0                  | 6                           | 0                  | 9                           | 0                  | 4                              | 0                   | 1                        | 0                            | 1.76                | 0.51                | 1.48                |
| (V12) (676GC) La Crosse   | 2,198                   | 2,151                              | 97.86%                                     | 47                             | 2.14%                                  | 0                      | 0           | 2,101                     | 0               | 50                          | 0                  | 40                          | 0                  | 6                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.15                | 2.88                | 2.66                |
| (V12) (676GD) Wisconsin Rapids  | 2,064                   | 1,973                              | 95.59%                                     | 91                             | 4.41%                                  | 0                      | 0           | 1,880                     | 0               | 93                          | 0                  | 83                          | 0                  | 6                           | 0                  | 0                              | 0                   | 2                        | 0                            | 1.71                | 5.72                | 3.02                |
| (V12) (676GE) Clark County  | 172                     | 171                                | 99.42%                                     | 1                              | 0.58%                                  | 0                      | 0           | 156                       | 0               | 15                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.82                | 1.43                | 1.65                |
| (V12) (695) Milwaukee, WI   | 60,657                  | 54,190                             | 89.34%                                     | 6,467                          | 10.66%                                 | 14                     | 18          | 49,283                    | 4               | 4,907                       | 5                  | 4,215                       | 2                  | 1,529                       | 3                  | 407                            | 2                   | 316                      | 2                            | 3.59                | 13.80               | 6.45                |
| (V12) (695) Milwaukee WI  | 42,104                  | 37,149                             | 88.23%                                     | 4,955                          | 11.77%                                 | 0                      | 17          | 33,596                    | 3               | 3,553                       | 5                  | 3,186                       | 2                  | 1,132                       | 3                  | 348                            | 2                   | 289                      | 2                            | 2.03                | 14.04               | 6.58                |
| (V12) (695BU) VADOM Milwaukee   | 3,003                   | 3,003                              | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 3,001                     | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.28                |
| (V12) (695BY) Appleton  | 5,531                   | 5,314                              | 96.08%                                     | 217                            | 3.92%                                  | 0                      | 0           | 4,844                     | 0               | 470                         | 0                  | 174                         | 0                  | 34                          | 0                  | 6                              | 0                   | 3                        | 0                            | 4.95                | 7.37                | 5.49                |
| (V12) (695GA) Union Grove WI  | 1,104                   | 1,093                              | 99%  | 11                             | 1%                                     | 0                      | 0           | 1,076                     | 0               | 17                          | 0                  | 6                           | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.91                |                     | 2.09                |
| (V12) (695GC) Cleveland   | 1,192                   | 1,153                              | 96.73%                                     | 39                             | 3.27%                                  | 0                      | 0           | 1,050                     | 0               | 103                         | 0                  | 31                          | 0                  | 4                           | 0                  | 1                              | 0                   | 3                        | 0                            | 7.90                | 2.56                | 4.47                |
| (V12) (695GD) Milo C Huempfner  | 7,723                   | 6,478                              | 83.88%                                     | 1,245                          | 16.12%                                 | 0                      | 1           | 5,716                     | 1               | 762                         | 0                  | 818                         | 0                  | 354                         | 0                  | 52                             | 0                   | 21                       | 0                            | 4.77                | 15.16               | 11.41               |
| (V15) (589) Columbia, MO  | 38,691                  | 38,087                             | 98.44%                                     | 604                            | 1.56%                                  | 12                     | 6           | 37,130                    | 4               | 957                         | 1                  | 294                         | 0                  | 151                         | 1                  | 52                             | 0                   | 107                      | 0                            | 3.13                | 3.47                | 1.89                |
| (V15) (589A4) Columbia MO   | 31,342                  | 30,803                             | 98.28%                                     | 539                            | 1.72%                                  | 0                      | 6           | 29,969                    | 4               | 834                         | 1                  | 249                         | 0                  | 140                         | 1                  | 51                             | 0                   | 99                       | 0                            | 4.00                | 3.49                | 1.67                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V15) (589G8) Jefferson City, MO  | 1,221                   | 1,215                              | 99.51%                                     | 6                              | 0.49%                                  | 0                      | 0           | 1,196                     | 0               | 19                          | 0                  | 3                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.01                | 3.04                | 2.11                |
| (V15) (589GE) Kirksville  | 961                     | 956                                | 99.48%                                     | 5                              | 0.52%                                  | 0                      | 0           | 944                       | 0               | 12                          | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 2                        | 0                            | 2.46                | 0.00                | 1.37                |
| (V15) (589GF) Ft Leonard Wood MO  | 1,576                   | 1,562                              | 99.11%                                     | 14                             | 0.89%                                  | 0                      | 0           | 1,530                     | 0               | 32                          | 0                  | 10                          | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.06                | 3.01                | 2.69                |
| (V15) (589GH) Lake of the Ozarks/Camdenton  | 1,311                   | 1,289                              | 98.32%                                     | 22                             | 1.68%                                  | 0                      | 0           | 1,263                     | 0               | 26                          | 0                  | 18                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.08                | 11.14               | 3.66                |
| (V15) (589GX) Mexico  | 417                     | 412                                | 98.8%                                      | 5                              | 1.2%                                   | 0                      | 0           | 412                       | 0               | 0                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 3                        | 0                            | 4.99                |                     | 1.40                |
| (V15) (589GY) St. James   | 760                     | 748                                | 98.42%                                     | 12                             | 1.58%                                  | 0                      | 0           | 737                       | 0               | 11                          | 0                  | 9                           | 0                  | 1                           | 0                  | 0                              | 0                   | 2                        | 0                            | 2.55                |                     | 2.17                |
| (V15) (589JA) Sedalia   | 711                     | 711                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 703                       | 0               | 8                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.67                | 0.00                | 0.26                |
| (V15) (589JD) Marshfield  | 387                     | 386                                | 99.74%                                     | 1                              | 0.26%                                  | 0                      | 0           | 371                       | 0               | 15                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.06                |                     | 0.00                |
| (V15) (589ME) IDES Fort Leonard Wood  | 5                       | 5                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 5                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 1.35                | 0.78                |
| (V15) (589) Kansas City, MO   | 34,607                  | 33,188                             | 95.9%                                      | 1,419                          | 4.1%                                   | 25                     | 95          | 31,226                    | 18              | 1,962                       | 9                  | 725                         | 9                  | 367                         | 12                 | 183                            | 8                   | 144                      | 38                           | 3.41                | 5.96                | 6.85                |
| (V15) (589) Kansas City   | 31,660                  | 30,258                             | 95.57%                                     | 1,402                          | 4.43%                                  | 0                      | 95          | 28,392                    | 18              | 1,866                       | 9                  | 714                         | 9                  | 364                         | 12                 | 181                            | 8                   | 143                      | 38                           | 3.87                | 6.05                | 7.61                |
| (V15) (589G1) Warrensburg   | 748                     | 747                                | 99.87%                                     | 1                              | 0.13%                                  | 0                      | 0           | 702                       | 0               | 45                          | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.75                | 2.98                | 1.84                |
| (V15) (589GB) Belton  | 502                     | 499                                | 99.4%                                      | 3                              | 0.6%                                   | 0                      | 0           | 492                       | 0               | 7                           | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.40                |                     | 0.91                |
| (V15) (589GC) Louisburg-Paula   | 368                     | 364                                | 98.91%                                     | 4                              | 1.09%                                  | 0                      | 0           | 360                       | 0               | 4                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.17                |                     | 2.06                |
| (V15) (589GD) Nevada  | 591                     | 584                                | 98.82%                                     | 7                              | 1.18%                                  | 0                      | 0           | 577                       | 0               | 7                           | 0                  | 4                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.73                | 0.20                | 1.43                |
| (V15) (589GZ) Cameron   | 176                     | 176                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 173                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.41                |                     | 1.52                |
| (V15) (589HK) MOC Kansas City Mobile Medical Unit   | 79                      | 78                                 | 98.73%                                     | 1                              | 1.27%                                  | 0                      | 0           | 76                        | 0               | 2                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.89                |                     | 0.00                |
| (V15) (589JB) Excelsior Springs   | 458                     | 457                                | 99.78%                                     | 1                              | 0.22%                                  | 0                      | 0           | 429                       | 0               | 28                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.97                | 0.31                | 0.81                |
| (V15) (589MC) IDES Whiteman AFB   | 25                      | 25                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 25                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 1.71                | 0.97                |
| (V15) (589) Eastern KS HCS, KS  | 37,609                  | 34,792                             | 92.51%                                     | 2,817                          | 7.49%                                  | 14                     | 219         | 33,635                    | 64              | 1,157                       | 71                 | 1,051                       | 54                 | 980                         | 23                 | 676                            | 5                   | 110                      | 2                            | 9.65                | 14.69               | 3.60                |
| (V15) (589A5) Eastern KS HCS Topeka Div   | 19,666                  | 17,403                             | 88.49%                                     | 2,263                          | 11.51%                                 | 0                      | 69          | 16,600                    | 21              | 803                         | 31                 | 777                         | 4                  | 773                         | 9                  | 623                            | 3                   | 90                       | 1                            | 15.03               | 22.24               | 4.75                |
| (V15) (589A6) Eastern KS HCS Leavenworth Div  | 11,731                  | 11,370                             | 96.92%                                     | 361                            | 3.08%                                  | 0                      | 148         | 11,151                    | 43              | 219                         | 39                 | 155                         | 49                 | 175                         | 14                 | 29                             | 2                   | 2                        | 1                            | 2.33                | 5.82                | 1.98                |
| (V15) (589BU) Leavenworth DCHV  | 2,994                   | 2,988                              | 99.8%                                      | 6                              | 0.2%                                   | 0                      | 0           | 2,980                     | 0               | 8                           | 0                  | 5                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.04                | 0.94                |
| (V15) (589G9) Ft. Riley, KS   | 59                      | 59                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 59                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 3.60                | 0.00                |
| (V15) (589GI) St. Joseph  | 575                     | 572                                | 99.48%                                     | 3                              | 0.52%                                  | 0                      | 1           | 560                       | 0               | 12                          | 1                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.65                | 2.22                | 1.44                |
| (V15) (589GJ) Wyandotte Co  | 460                     | 452                                | 98.26%                                     | 8                              | 1.74%                                  | 0                      | 0           | 447                       | 0               | 5                           | 0                  | 5                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.38                | 0.00                | 2.96                |
| (V15) (589GM) Chanute   | 168                     | 128                                | 76.19%                                     | 40                             | 23.81%                                 | 0                      | 0           | 112                       | 0               | 16                          | 0                  | 29                          | 0                  | 7                           | 0                  | 0                              | 0                   | 4                        | 0                            | 22.45               |                     | 2.98                |
| (V15) (589GN) Emporia   | 133                     | 74                                 | 55.64%                                     | 59                             | 44.36%                                 | 0                      | 0           | 63                        | 0               | 11                          | 0                  | 23                          | 0                  | 5                           | 0                  | 21                             | 0                   | 10                       | 0                            | 47.38               |                     | 2.33                |
| (V15) (589GP) Garnett   | 90                      | 59                                 | 65.56%                                     | 31                             | 34.44%                                 | 0                      | 0           | 49                        | 0               | 10                          | 0                  | 20                          | 0                  | 9                           | 0                  | 1                              | 0                   | 1                        | 0                            | 22.06               |                     | 22.63               |
| (V15) (589GR) Junction City   | 948                     | 942                                | 99.37%                                     | 6                              | 0.63%                                  | 0                      | 0           | 937                       | 0               | 5                           | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.38                |                     | 0.69                |
| (V15) (589GT) Seneca  | 12                      | 11                                 | 91.67%                                     | 1                              | 8.33%                                  | 0                      | 1           | 11                        | 0               | 0                           | 0                  | 1                           | 1                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.75                |                     |                     |
| (V15) (589GU) Lawrence  | 323                     | 315                                | 97.52%                                     | 8                              | 2.48%                                  | 0                      | 0           | 307                       | 0               | 8                           | 0                  | 5                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.97                |                     | 3.41                |
| (V15) (589GV) Ft. Scott (Bourbon Co.)   | 318                     | 287                                | 90.25%                                     | 31                             | 9.75%                                  | 0                      | 0           | 233                       | 0               | 54                          | 0                  | 23                          | 0                  | 5                           | 0                  | 0                              | 0                   | 3                        | 0                            | 12.78               | 0.86                | 13.48               |
| (V15) (589MA) Ft. Riley DES Clinic  | 108                     | 108                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 103                       | 0               | 5                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.14               | 0.00                |
| (V15) (589MD) IDES Fort Leavenworth   | 24                      | 24                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 23                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 3.35                | 0.00                |
| (V15) (589) Wichita, KS   | 18,391                  | 16,994                             | 92.4%                                      | 1,397                          | 7.6%                                   | 2                      | 247         | 16,189                    | 61              | 805                         | 72                 | 1,064                       | 62                 | 294                         | 6                  | 19                             | 3                   | 20                       | 43                           | 4.19                | 10.08               | 4.70                |
| (V15) (589A7) Robert J. Dole VAM&ROC (Wichita)  | 15,912                  | 14,638                             | 91.99%                                     | 1,274                          | 8.01%                                  | 0                      | 218         | 13,903                    | 60              | 735                         | 72                 | 967                         | 61                 | 268                         | 5                  | 19                             | 1                   | 20                       | 19                           | 4.45                | 10.39               | 5.30                |
| (V15) (589G2) Dodge City  | 266                     | 263                                | 98.87%                                     | 3                              | 1.13%                                  | 0                      | 0           | 255                       | 0               | 8                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.93                | 0.08                | 0.08                |
| (V15) (589G3) Liberal   | 29                      | 29                                 | 100%                                       | 0                              | 0%                                     | 0                      | 1           | 29                        | 1               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                | 0.00                | 0.17                |
| (V15) (589G4) Hays  | 422                     | 415                                | 98.34%                                     | 7                              | 1.66%                                  | 0                      | 1           | 403                       | 0               | 12                          | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 1                   | 0                        | 0                            | 3.37                | 3.08                | 2.00                |
| (V15) (589G5) Parsons   | 374                     | 364                                | 97.33%                                     | 10                             | 2.67%                                  | 0                      | 5           | 359                       | 0               | 5                           | 0                  | 10                          | 0                  | 0                           | 1                  | 0                              | 0                   | 0                        | 4                            | 1.26                | 0.74                | 2.20                |
| (V15) (589G7) Hutchinson  | 463                     | 444                                | 95.9%                                      | 19                             | 4.1%                                   | 0                      | 0           | 428                       | 0               | 16                          | 0                  | 19                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.50                | 0.06                | 3.11                |
| (V15) (589GW) Salina  | 916                     | 832                                | 90.83%                                     | 84                             | 9.17%                                  | 0                      | 22          | 803                       | 0               | 29                          | 0                  | 59                          | 1                  | 25                          | 0                  | 0                              | 1                   | 0                        | 20                           | 4.57                | 2.48                | 2.76                |
| (V15) (589MB) IDES McConnel AFB   | 9                       | 9                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 9                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 12.64               | 0.00                |
| (V15) (657) Marion, IL  | 26,985                  | 24,830                             | 92.01%                                     | 2,155                          | 7.99%                                  | 57                     | 8           | 22,931                    | 8               | 1,899                       | 0                  | 1,409                       | 0                  | 684                         | 0                  | 56                             | 0                   | 6                        | 0                            | 7.51                | 8.93                | 4.80                |
| (V15) (657A5) Marion IL   | 10,103                  | 9,788                              | 96.88%                                     | 315                            | 3.12%                                  | 0                      | 7           | 9,049                     | 7               | 739                         | 0                  | 262                         | 0                  | 52                          | 0                  | 1                              | 0                   | 0                        | 0                            | 1.77                | 6.29                | 3.30                |
| (V15) (657GJ) Evansville  | 8,736                   | 7,691                              | 88.04%                                     | 1,045                          | 11.96%                                 | 0                      | 1           | 7,093                     | 1               | 598                         | 0                  | 689                         | 0                  | 312                         | 0                  | 38                             | 0                   | 6                        | 0                            | 4.87                | 12.93               | 2.95                |
| (V15) (657GK) Mt. Vernon  | 1,164                   | 1,021                              | 87.71%                                     | 143                            | 12.29%                                 | 0                      | 0           | 878                       | 0               | 143                         | 0                  | 87                          | 0                  | 56                          | 0                  | 0                              | 0                   | 0                        | 0                            | 17.78               | 1.85                | 3.35                |
| (V15) (657GL) Paducah   | 1,676                   | 1,558                              | 92.96%                                     | 118                            | 7.04%                                  | 0                      | 0           | 1,453                     | 0               | 105                         | 0                  | 42                          | 0                  | 63                          | 0                  | 13                             | 0                   | 0                        | 0                            | 2.97                | 3.19                | 15.12               |
| (V15) (657GM) Effingham   | 1,132                   | 1,123                              | 99.2%                                      | 9                              | 0.8%                                   | 0                      | 0           | 1,110                     | 0               | 13                          | 0                  | 7                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.10                | 3.23                | 2.75                |
| (V15) (657GO) Hanson (Hopkins County), KY   | 220                     | 214                                | 97.27%                                     | 6                              | 2.73%                                  | 0                      | 0           | 198                       | 0               | 16                          | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.89                | 9.17                | 0.00                |
| (V15) (657GP) Owensboro   | 1,431                   | 1,410                              | 98.53%                                     | 21                             | 1.47%                                  | 0                      | 0           | 1,360                     | 0               | 50                          | 0                  | 16                          | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.06                | 2.61                | 2.68                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V15) (657GQ) Vincennes   | 597                     | 582                                | 97.49%                                     | 15                             | 2.51%                                  | 0                      | 0           | 558                       | 0               | 24                          | 0                  | 15                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.99                | 6.52                | 3.10                |
| (V15) (657GR) Mayfield, KY CBOC   | 1,020                   | 805                                | 78.92%                                     | 215                            | 21.08%                                 | 0                      | 0           | 692                       | 0               | 113                         | 0                  | 165                         | 0                  | 49                          | 0                  | 1                              | 0                   | 0                        | 0                            | 18.52               | 3.04                | 8.68                |
| (V15) (657GT) Carbondale  | 508                     | 490                                | 96.46%                                     | 18                             | 3.54%                                  | 0                      | 0           | 435                       | 0               | 55                          | 0                  | 15                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 7.01                | 0.32                | 1.07                |
| (V15) (657GU) Harrisburg  | 398                     | 148                                | 37.19%                                     | 250                            | 62.81%                                 | 0                      | 0           | 105                       | 0               | 43                          | 0                  | 105                         | 0                  | 142                         | 0                  | 3                              | 0                   | 0                        | 0                            | 42.90               | 1.64                | 0.00                |
| (V15) (657) Poplar Bluff, MO  | 12,335                  | 11,682                             | 94.71%                                     | 653                            | 5.29%                                  | 4                      | 0           | 10,666                    | 0               | 1,016                       | 0                  | 508                         | 0                  | 119                         | 0                  | 19                             | 0                   | 7                        | 0                            | 5.19                | 8.04                | 4.78                |
| (V15) (657A4) Poplar Bluff  | 7,607                   | 7,163                              | 94.16%                                     | 444                            | 5.84%                                  | 0                      | 0           | 6,455                     | 0               | 708                         | 0                  | 324                         | 0                  | 99                          | 0                  | 14                             | 0                   | 7                        | 0                            | 6.30                | 8.10                | 4.40                |
| (V15) (657GF) West Plains   | 914                     | 899                                | 98.36%                                     | 15                             | 1.64%                                  | 0                      | 0           | 832                       | 0               | 67                          | 0                  | 9                           | 0                  | 5                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.49                | 4.08                | 4.78                |
| (V15) (657GG) Paragould   | 752                     | 726                                | 96.54%                                     | 26                             | 3.46%                                  | 0                      | 0           | 697                       | 0               | 29                          | 0                  | 24                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.91                | 8.66                | 3.23                |
| (V15) (657GH) Cape Girardeau  | 1,346                   | 1,286                              | 95.54%                                     | 60                             | 4.46%                                  | 0                      | 0           | 1,192                     | 0               | 94                          | 0                  | 57                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.88                | 3.15                | 6.32                |
| (V15) (657GI) Farmington  | 1,053                   | 952                                | 90.41%                                     | 101                            | 9.59%                                  | 0                      | 0           | 882                       | 0               | 70                          | 0                  | 91                          | 0                  | 6                           | 0                  | 4                              | 0                   | 0                        | 0                            | 8.96                | 15.43               | 5.02                |
| (V15) (657GN) Salem, MO CBOC  | 7                       | 7                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.61                |                     |                     |
| (V15) (657GV) Sikeston  | 656                     | 649                                | 98.93%                                     | 7                              | 1.07%                                  | 0                      | 0           | 601                       | 0               | 48                          | 0                  | 3                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.61                | 7.30                | 3.02                |
| (V15) (657) St. Louis, MO   | 51,966                  | 50,414                             | 97.01%                                     | 1,552                          | 2.99%                                  | 96                     | 37          | 45,663                    | 24              | 4,751                       | 2                  | 1,030                       | 2                  | 275                         | 9                  | 58                             | 0                   | 189                      | 0                            | 8.90                | 6.78                | 4.64                |
| (V15) (657) St Louis-John Cochran   | 33,490                  | 32,133                             | 95.95%                                     | 1,357                          | 4.05%                                  | 0                      | 1           | 28,962                    | 1               | 3,171                       | 0                  | 894                         | 0                  | 245                         | 0                  | 54                             | 0                   | 164                      | 0                            | 11.20               | 6.47                | 4.56                |
| (V15) (657A0) St Louis-Jeff Bks.  | 15,514                  | 15,353                             | 98.96%                                     | 161                            | 1.04%                                  | 0                      | 0           | 14,048                    | 0               | 1,305                       | 0                  | 110                         | 0                  | 23                          | 0                  | 4                              | 0                   | 24                       | 0                            | 7.41                | 9.16                | 4.86                |
| (V15) (657GA) Belleville  | 706                     | 693                                | 98.16%                                     | 13                             | 1.84%                                  | 0                      | 36          | 582                       | 23              | 111                         | 2                  | 12                          | 2                  | 1                           | 9                  | 0                              | 0                   | 0                        | 0                            | 8.02                | 2.92                | 4.16                |
| (V15) (657GB) St. Louis CBOC  | 1,020                   | 1,011                              | 99.12%                                     | 9                              | 0.88%                                  | 0                      | 0           | 953                       | 0               | 58                          | 0                  | 6                           | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.95                | 3.86                | 4.51                |
| (V15) (657GD) St. Charles County  | 749                     | 743                                | 99.2%                                      | 6                              | 0.8%                                   | 0                      | 0           | 702                       | 0               | 41                          | 0                  | 3                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.15                | 5.17                | 2.48                |
| (V15) (657GS) Washington  | 485                     | 479                                | 98.76%                                     | 6                              | 1.24%                                  | 0                      | 0           | 414                       | 0               | 65                          | 0                  | 5                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.29                | 2.94                | 1.31                |
| (V15) (657MA) IDES Scott AFB  | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 3.91                |                     |
| (V16) (502) Alexandria, LA  | 25,734                  | 23,724                             | 92.19%                                     | 2,010                          | 7.81%                                  | 5                      | 154         | 22,242                    | 18              | 1,482                       | 9                  | 1,392                       | 8                  | 408                         | 11                 | 154                            | 8                   | 56                       | 100                          | 6.39                | 11.80               | 2.70                |
| (V16) (502) Alexandria  | 17,837                  | 16,306                             | 91.42%                                     | 1,531                          | 8.58%                                  | 0                      | 100         | 15,182                    | 8               | 1,124                       | 6                  | 1,031                       | 6                  | 303                         | 5                  | 145                            | 6                   | 52                       | 69                           | 7.72                | 12.01               | 0.98                |
| (V16) (502GA) Jennings  | 2,682                   | 2,617                              | 97.58%                                     | 65                             | 2.42%                                  | 0                      | 54          | 2,522                     | 10              | 95                          | 3                  | 54                          | 2                  | 6                           | 6                  | 2                              | 2                   | 3                        | 31                           | 5.42                | 1.76                | 3.52                |
| (V16) (502GB) Lafayette Parish  | 3,470                   | 3,171                              | 91.38%                                     | 299                            | 8.62%                                  | 0                      | 0           | 2,993                     | 0               | 178                         | 0                  | 250                         | 0                  | 42                          | 0                  | 6                              | 0                   | 1                        | 0                            | 1.43                | 7.03                | 5.35                |
| (V16) (502GF) Fort Polk   | 1,240                   | 1,174                              | 94.68%                                     | 66                             | 5.32%                                  | 0                      | 0           | 1,105                     | 0               | 69                          | 0                  | 33                          | 0                  | 33                          | 0                  | 0                              | 0                   | 0                        | 0                            | 4.52                | 1.33                | 2.90                |
| (V16) (502GG) Natchitoches  | 483                     | 435                                | 90.06%                                     | 48                             | 9.94%                                  | 0                      | 0           | 420                       | 0               | 15                          | 0                  | 23                          | 0                  | 24                          | 0                  | 1                              | 0                   | 0                        | 0                            | 19.88               | 0.00                | 1.79                |
| (V16) (502MA) IDES Fort Polk  | 22                      | 21                                 | 95.45%                                     | 1                              | 4.55%                                  | 0                      | 0           | 20                        | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 13.09               |                     |
| (V16) (520) Gulf Coast HCS, MS  | 56,045                  | 46,454                             | 82.89%                                     | 9,591                          | 17.11%                                 | 2                      | 22          | 41,502                    | 15              | 4,952                       | 1                  | 5,391                       | 6                  | 2,176                       | 0                  | 1,495                          | 0                   | 529                      | 0                            | 17.59               | 19.24               | 11.40               |
| (V16) (520) Biloxi  | 20,370                  | 16,125                             | 79.16%                                     | 4,245                          | 20.84%                                 | 0                      | 4           | 14,518                    | 4               | 1,607                       | 0                  | 2,669                       | 0                  | 1,089                       | 0                  | 442                            | 0                   | 45                       | 0                            | 30.97               | 17.16               | 6.14                |
| (V16) (520BZ) Pensacola   | 23,715                  | 19,309                             | 81.42%                                     | 4,406                          | 18.58%                                 | 0                      | 16          | 16,682                    | 9               | 2,627                       | 1                  | 2,064                       | 6                  | 926                         | 0                  | 945                            | 0                   | 471                      | 0                            | 10.83               | 22.92               | 23.49               |
| (V16) (520GA) Mobile  | 6,419                   | 5,954                              | 92.76%                                     | 465                            | 7.24%                                  | 0                      | 2           | 5,599                     | 2               | 355                         | 0                  | 223                         | 0                  | 130                         | 0                  | 104                            | 0                   | 8                        | 0                            | 7.04                | 14.76               | 4.91                |
| (V16) (520GB) Panama City   | 3,105                   | 2,704                              | 87.09%                                     | 401                            | 12.91%                                 | 0                      | 0           | 2,483                     | 0               | 221                         | 0                  | 365                         | 0                  | 28                          | 0                  | 3                              | 0                   | 5                        | 0                            | 17.13               | 2.94                | 3.24                |
| (V16) (520GC) Eglin AFB   | 2,436                   | 2,362                              | 96.96%                                     | 74                             | 3.04%                                  | 0                      | 0           | 2,220                     | 0               | 142                         | 0                  | 70                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 7.44                | 2.59                | 5.64                |
| (V16) (564) Fayetteville, AR  | 37,358                  | 34,943                             | 93.54%                                     | 2,415                          | 6.46%                                  | 28                     | 189         | 32,727                    | 58              | 2,216                       | 78                 | 1,565                       | 41                 | 640                         | 12                 | 147                            | 0                   | 63                       | 0                            | 2.65                | 8.75                | 4.72                |
| (V16) (564) Fayetteville AR   | 18,691                  | 16,687                             | 89.28%                                     | 2,004                          | 10.72%                                 | 0                      | 189         | 14,991                    | 58              | 1,696                       | 78                 | 1,253                       | 41                 | 558                         | 12                 | 139                            | 0                   | 54                       | 0                            | 2.55                | 12.25               | 9.37                |
| (V16) (564BY) Gene Taylor   | 9,801                   | 9,606                              | 98.01%                                     | 195                            | 1.99%                                  | 0                      | 0           | 9,349                     | 0               | 257                         | 0                  | 136                         | 0                  | 52                          | 0                  | 3                              | 0                   | 4                        | 0                            | 3.04                | 4.03                | 1.35                |
| (V16) (564GA) Harrison  | 732                     | 728                                | 99.45%                                     | 4                              | 0.55%                                  | 0                      | 0           | 696                       | 0               | 32                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.29                | 0.24                | 1.89                |
| (V16) (564GB) Ft. Smith   | 3,786                   | 3,685                              | 97.33%                                     | 101                            | 2.67%                                  | 0                      | 0           | 3,580                     | 0               | 105                         | 0                  | 82                          | 0                  | 14                          | 0                  | 3                              | 0                   | 2                        | 0                            | 1.90                | 4.25                | 3.62                |
| (V16) (564GC) Branson   | 3,412                   | 3,317                              | 97.22%                                     | 95                             | 2.78%                                  | 0                      | 0           | 3,213                     | 0               | 104                         | 0                  | 79                          | 0                  | 12                          | 0                  | 2                              | 0                   | 2                        | 0                            | 3.43                | 1.77                | 1.93                |
| (V16) (564GD) Ozark   | 396                     | 388                                | 97.98%                                     | 8                              | 2.02%                                  | 0                      | 0           | 372                       | 0               | 16                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.77                | 7.08                | 3.45                |
| (V16) (564GE) Jay   | 540                     | 532                                | 98.52%                                     | 8                              | 1.48%                                  | 0                      | 0           | 526                       | 0               | 6                           | 0                  | 4                           | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 4.39                | 6.91                | 2.00                |
| (V16) (580) Houston, TX   | 102,658                 | 94,857                             | 92.4%                                      | 7,801                          | 7.6%                                   | 2                      | 256         | 89,071                    | 190             | 5,786                       | 19                 | 4,748                       | 24                 | 2,116                       | 23                 | 501                            | 0                   | 436                      | 0                            | 11.11               | 5.02                | 5.59                |
| (V16) (580) Houston   | 71,237                  | 64,366                             | 90.35%                                     | 6,871                          | 9.65%                                  | 0                      | 249         | 59,741                    | 183             | 4,625                       | 19                 | 4,069                       | 24                 | 1,979                       | 23                 | 432                            | 0                   | 391                      | 0                            | 18.54               | 5.14                | 8.92                |
| (V16) (580BY) Beaumont  | 6,860                   | 6,672                              | 97.26%                                     | 188                            | 2.74%                                  | 0                      | 1           | 6,369                     | 1               | 303                         | 0                  | 113                         | 0                  | 33                          | 0                  | 19                             | 0                   | 23                       | 0                            | 3.66                | 5.05                | 1.60                |
| (V16) (580BZ) Charles Wilson VA OPC   | 4,312                   | 4,195                              | 97.29%                                     | 117                            | 2.71%                                  | 0                      | 0           | 4,068                     | 0               | 127                         | 0                  | 59                          | 0                  | 23                          | 0                  | 29                             | 0                   | 6                        | 0                            | 2.31                | 0.84                | 6.55                |
| (V16) (580GC) Galveston County  | 4,331                   | 4,181                              | 96.54%                                     | 150                            | 3.46%                                  | 0                      | 0           | 4,038                     | 0               | 143                         | 0                  | 127                         | 0                  | 9                           | 0                  | 9                              | 0                   | 5                        | 0                            | 6.36                | 3.64                | 1.40                |
| (V16) (580GD) Conroe CBOC TX  | 3,628                   | 3,526                              | 97.19%                                     | 102                            | 2.81%                                  | 0                      | 2           | 3,382                     | 2               | 144                         | 0                  | 89                          | 0                  | 7                           | 0                  | 3                              | 0                   | 3                        | 0                            | 4.69                | 4.89                | 2.32                |
| (V16) (580GE) Katy  | 4,995                   | 4,820                              | 96.5%                                      | 175                            | 3.5%                                   | 0                      | 2           | 4,657                     | 2               | 163                         | 0                  | 134                         | 0                  | 31                          | 0                  | 5                              | 0                   | 5                        | 0                            | 6.57                | 2.17                | 1.88                |
| (V16) (580GF) Lake Jackson  | 1,191                   | 1,180                              | 99.08%                                     | 11                             | 0.92%                                  | 0                      | 1           | 1,089                     | 1               | 91                          | 0                  | 11                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.47                | 0.23                | 3.63                |
| (V16) (580GG) Richmond  | 3,160                   | 3,069                              | 97.12%                                     | 91                             | 2.88%                                  | 0                      | 0           | 3,016                     | 0               | 53                          | 0                  | 57                          | 0                  | 29                          | 0                  | 3                              | 0                   | 2                        | 0                            | 3.44                | 2.03                | 1.37                |
| (V16) (580GH) Tomball   | 2,944                   | 2,848                              | 96.74%                                     | 96                             | 3.26%                                  | 0                      | 1           | 2,711                     | 1               | 137                         | 0                  | 89                          | 0                  | 5                           | 0                  | 1                              | 0                   | 1                        | 0                            | 4.43                | 6.44                | 1.62                |
| (V16) (586) Jackson, MS   | 39,279                  | 36,571                             | 93.11%                                     | 2,708                          | 6.89%                                  | 8                      | 60          | 34,171                    | 36              | 2,400                       | 6                  | 2,129                       | 12                 | 418                         | 5                  | 93                             | 0                   | 68                       | 1                            | 7.00                | 7.20                | 3.02                |
| (V16) (586) G. V. (Sonny) Montgomery VAMC   | 33,781                  | 31,164                             | 92.25%                                     | 2,617                          | 7.75%                                  | 0                      | 60          | 28,951                    | 36              | 2,213                       | 6                  | 2,060                       | 12                 | 403                         | 5                  | 89                             | 0                   | 65                       | 1                            | 8.85                | 7.22                | 3.41                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V16) (586GA) Durant (Kosciusko)  | 410                     | 406                                | 99.02%                                     | 4                              | 0.98%                                  | 0                      | 0           | 379                       | 0               | 27                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.73                | 0.00                | 6.75                |
| (V16) (586GB) Meridian  | 507                     | 503                                | 99.21%                                     | 4                              | 0.79%                                  | 0                      | 0           | 478                       | 0               | 25                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.35                | 0.13                | 0.03                |
| (V16) (586GC) Greenville  | 461                     | 455                                | 98.7%                                      | 6                              | 1.3%                                   | 0                      | 0           | 418                       | 0               | 37                          | 0                  | 2                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.50                |                     | 0.00                |
| (V16) (586GD) Hattiesburg   | 2,325                   | 2,263                              | 97.33%                                     | 62                             | 2.67%                                  | 0                      | 0           | 2,223                     | 0               | 40                          | 0                  | 53                          | 0                  | 4                           | 0                  | 3                              | 0                   | 2                        | 0                            | 3.32                | 0.86                | 2.04                |
| (V16) (586GE) Natchez (Adams County)  | 497                     | 494                                | 99.4%                                      | 3                              | 0.6%                                   | 0                      | 0           | 469                       | 0               | 25                          | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 0                            | 5.40                | 0.00                | 1.86                |
| (V16) (586GF) Columbus  | 726                     | 717                                | 98.76%                                     | 9                              | 1.24%                                  | 0                      | 0           | 696                       | 0               | 21                          | 0                  | 3                           | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.12                | 0.00                | 1.11                |
| (V16) (586GG) McComb  | 572                     | 569                                | 99.48%                                     | 3                              | 0.52%                                  | 0                      | 0           | 557                       | 0               | 12                          | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.05                | 0.00                | 0.15                |
| (V16) (598) Little Rock, AR   | 57,773                  | 55,191                             | 95.53%                                     | 2,582                          | 4.47%                                  | 8                      | 71          | 51,487                    | 40              | 3,704                       | 9                  | 1,821                       | 5                  | 487                         | 9                  | 146                            | 1                   | 128                      | 6                            | 8.49                | 5.01                | 6.65                |
| (V16) (598) Central AR. Veterans HCS LR   | 26,481                  | 25,708                             | 97.08%                                     | 773                            | 2.92%                                  | 0                      | 59          | 24,070                    | 35              | 1,638                       | 8                  | 512                         | 5                  | 131                         | 9                  | 54                             | 0                   | 76                       | 1                            | 7.86                | 5.28                | 0.58                |
| (V16) (598A0) Central AR. Veterans HCS NLR  | 19,551                  | 18,469                             | 94.47%                                     | 1,082                          | 5.53%                                  | 0                      | 9           | 17,099                    | 3               | 1,370                       | 1                  | 887                         | 0                  | 154                         | 0                  | 25                             | 1                   | 16                       | 4                            | 8.86                | 4.42                | 6.31                |
| (V16) (598GA) Mountain Home   | 1,262                   | 1,238                              | 98.1%                                      | 24                             | 1.9%                                   | 0                      | 0           | 1,202                     | 0               | 36                          | 0                  | 6                           | 0                  | 4                           | 0                  | 3                              | 0                   | 11                       | 0                            | 5.40                | 4.35                | 5.25                |
| (V16) (598GB) Eldorado  | 1,557                   | 1,291                              | 82.92%                                     | 266                            | 17.08%                                 | 0                      | 1           | 1,183                     | 1               | 108                         | 0                  | 105                         | 0                  | 103                         | 0                  | 45                             | 0                   | 13                       | 0                            | 15.69               | 0.00                | 17.77               |
| (V16) (598GC) Hot Springs   | 1,673                   | 1,630                              | 97.43%                                     | 43                             | 2.57%                                  | 0                      | 1           | 1,562                     | 0               | 68                          | 0                  | 42                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 1                            | 4.63                | 3.90                | 2.45                |
| (V16) (598GD) Mena  | 980                     | 966                                | 98.57%                                     | 14                             | 1.43%                                  | 0                      | 0           | 939                       | 0               | 27                          | 0                  | 7                           | 0                  | 1                           | 0                  | 3                              | 0                   | 3                        | 0                            | 3.98                | 0.00                | 2.98                |
| (V16) (598GE) Pine Bluff CBOC   | 1,272                   | 1,157                              | 90.96%                                     | 115                            | 9.04%                                  | 0                      | 0           | 1,044                     | 0               | 113                         | 0                  | 106                         | 0                  | 6                           | 0                  | 2                              | 0                   | 1                        | 0                            | 10.19               | 0.29                | 9.07                |
| (V16) (598GF) Searcy  | 2,284                   | 2,167                              | 94.88%                                     | 117                            | 5.12%                                  | 0                      | 0           | 2,057                     | 0               | 110                         | 0                  | 53                          | 0                  | 56                          | 0                  | 4                              | 0                   | 4                        | 0                            | 7.67                | 4.62                | 3.61                |
| (V16) (598GG) Conway  | 2,099                   | 1,991                              | 94.85%                                     | 108                            | 5.15%                                  | 0                      | 1           | 1,784                     | 1               | 207                         | 0                  | 85                          | 0                  | 16                          | 0                  | 5                              | 0                   | 2                        | 0                            | 8.00                | 4.35                | 10.09               |
| (V16) (598GH) Russellville  | 614                     | 574                                | 93.49%                                     | 40                             | 6.51%                                  | 0                      | 0           | 547                       | 0               | 27                          | 0                  | 18                          | 0                  | 15                          | 0                  | 5                              | 0                   | 2                        | 0                            | 2.18                | 0.94                | 14.83               |
| (V16) (623) Muskogee, OK  | 23,822                  | 21,537                             | 90.41%                                     | 2,285                          | 9.59%                                  | 0                      | 56          | 19,349                    | 18              | 2,188                       | 16                 | 1,673                       | 13                 | 494                         | 5                  | 86                             | 0                   | 32                       | 4                            | 9.79                | 9.28                | 5.09                |
| (V16) (623) Muskogee  | 11,487                  | 10,756                             | 93.64%                                     | 731                            | 6.36%                                  | 0                      | 34          | 10,008                    | 10              | 748                         | 7                  | 432                         | 9                  | 246                         | 5                  | 40                             | 0                   | 13                       | 3                            | 4.24                | 7.76                | 2.61                |
| (V16) (623BY) Tulsa   | 10,368                  | 8,853                              | 85.39%                                     | 1,515                          | 14.61%                                 | 0                      | 15          | 7,454                     | 6               | 1,399                       | 6                  | 1,215                       | 2                  | 238                         | 0                  | 43                             | 0                   | 19                       | 1                            | 16.09               | 11.44               | 7.48                |
| (V16) (623GA) Hartshorne  | 902                     | 882                                | 97.78%                                     | 20                             | 2.22%                                  | 0                      | 0           | 851                       | 0               | 31                          | 0                  | 15                          | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.94                | 2.58                | 3.63                |
| (V16) (623GB) Vinita  | 1,065                   | 1,046                              | 98.22%                                     | 19                             | 1.78%                                  | 0                      | 7           | 1,036                     | 2               | 10                          | 3                  | 11                          | 2                  | 6                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.41                | 0.99                | 3.00                |
| (V16) (629) New Orleans, LA   | 43,442                  | 39,286                             | 90.43%                                     | 4,156                          | 9.57%                                  | 35                     | 5           | 35,076                    | 3               | 4,210                       | 1                  | 2,424                       | 1                  | 1,658                       | 0                  | 46                             | 0                   | 28                       | 0                            | 6.78                | 12.61               | 4.86                |
| (V16) (629) New Orleans   | 30,003                  | 26,703                             | 89%  | 3,300                          | 11%                                    | 0                      | 5           | 23,359                    | 3               | 3,344                       | 1                  | 2,025                       | 1                  | 1,213                       | 0                  | 39                             | 0                   | 23                       | 0                            | 10.12               | 12.88               | 5.63                |
| (V16) (629BY) Baton Rouge   | 7,229                   | 6,663                              | 92.17%                                     | 566                            | 7.83%                                  | 0                      | 0           | 6,091                     | 0               | 572                         | 0                  | 223                         | 0                  | 334                         | 0                  | 5                              | 0                   | 4                        | 0                            | 6.83                | 11.42               | 3.43                |
| (V16) (629GA) Houma   | 1,068                   | 1,040                              | 97.38%                                     | 28                             | 2.62%                                  | 0                      | 0           | 995                       | 0               | 45                          | 0                  | 25                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.65                | 3.97                | 3.77                |
| (V16) (629GB) Hammond CBOC LA   | 2,363                   | 2,290                              | 96.91%                                     | 73                             | 3.09%                                  | 0                      | 0           | 2,204                     | 0               | 86                          | 0                  | 69                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.40                | 10.13               | 1.02                |
| (V16) (629GC) Slidell CBOC LA   | 1,500                   | 1,324                              | 88.27%                                     | 176                            | 11.73%                                 | 0                      | 0           | 1,271                     | 0               | 53                          | 0                  | 69                          | 0                  | 105                         | 0                  | 1                              | 0                   | 1                        | 0                            | 3.84                | 5.49                | 18.38               |
| (V16) (629GD) St. John CBOC LA  | 835                     | 826                                | 98.92%                                     | 9                              | 1.08%                                  | 0                      | 0           | 747                       | 0               | 79                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.81                | 21.60               | 2.18                |
| (V16) (629GE) Franklin  | 123                     | 122                                | 99.19%                                     | 1                              | 0.81%                                  | 0                      | 0           | 116                       | 0               | 6                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.31                |                     | 5.35                |
| (V16) (629GF) Bogalusa  | 321                     | 318                                | 99.07%                                     | 3                              | 0.93%                                  | 0                      | 0           | 293                       | 0               | 25                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.38                |                     | 2.31                |
| (V16) (635) Oklahoma City, OK   | 36,562                  | 34,121                             | 93.32%                                     | 2,441                          | 6.68%                                  | 53                     | 32          | 31,384                    | 4               | 2,737                       | 3                  | 1,790                       | 8                  | 427                         | 6                  | 143                            | 7                   | 81                       | 4                            | 7.30                | 8.40                | 6.03                |
| (V16) (635) Oklahoma City   | 30,910                  | 29,040                             | 93.95%                                     | 1,870                          | 6.05%                                  | 0                      | 32          | 26,758                    | 4               | 2,282                       | 3                  | 1,285                       | 8                  | 371                         | 6                  | 134                            | 7                   | 80                       | 4                            | 5.65                | 8.21                | 6.74                |
| (V16) (635GA) Lawton  | 3,192                   | 2,760                              | 86.47%                                     | 432                            | 13.53%                                 | 0                      | 0           | 2,491                     | 0               | 269                         | 0                  | 379                         | 0                  | 46                          | 0                  | 7                              | 0                   | 0                        | 0                            | 15.05               | 13.16               | 1.39                |
| (V16) (635GB) Wichita Falls   | 804                     | 720                                | 89.55%                                     | 84                             | 10.45%                                 | 0                      | 0           | 615                       | 0               | 105                         | 0                  | 83                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 8.11                | 5.10                | 8.09                |
| (V16) (635GC) Blackwell   | 123                     | 121                                | 98.37%                                     | 2                              | 1.63%                                  | 0                      | 0           | 121                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.13                | 1.76                | 2.20                |
| (V16) (635GD) Ada   | 320                     | 306                                | 95.63%                                     | 14                             | 4.38%                                  | 0                      | 0           | 271                       | 0               | 35                          | 0                  | 13                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.57                | 0.00                | 9.67                |
| (V16) (635GE) Stillwater  | 425                     | 421                                | 99.06%                                     | 4                              | 0.94%                                  | 0                      | 0           | 408                       | 0               | 13                          | 0                  | 2                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.30                | 4.56                | 2.86                |
| (V16) (635GF) Altus   | 96                      | 87                                 | 90.63%                                     | 9                              | 9.38%                                  | 0                      | 0           | 83                        | 0               | 4                           | 0                  | 3                           | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.28                | 1.17                | 12.66               |
| (V16) (635GG) Enid  | 352                     | 347                                | 98.58%                                     | 5                              | 1.42%                                  | 0                      | 0           | 345                       | 0               | 2                           | 0                  | 3                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.24                | 0.00                | 1.21                |
| (V16) (635HB) Ardmore   | 340                     | 319                                | 93.82%                                     | 21                             | 6.18%                                  | 0                      | 0           | 292                       | 0               | 27                          | 0                  | 21                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.70                | 1.38                | 10.79               |
| (V16) (667) Shreveport, LA  | 39,440                  | 37,348                             | 94.7%                                      | 2,092                          | 5.3%                                   | 55                     | 0           | 35,396                    | 0               | 1,952                       | 0                  | 1,373                       | 0                  | 470                         | 0                  | 152                            | 0                   | 97                       | 0                            | 8.02                | 4.89                | 5.31                |
| (V16) (667) Overton Brooks VAMC   | 32,195                  | 30,424                             | 94.5%                                      | 1,771                          | 5.5%                                   | 0                      | 0           | 28,761                    | 0               | 1,663                       | 0                  | 1,136                       | 0                  | 415                         | 0                  | 137                            | 0                   | 83                       | 0                            | 11.12               | 5.07                | 3.53                |
| (V16) (667GA) Texarkana   | 2,365                   | 2,324                              | 98.27%                                     | 41                             | 1.73%                                  | 0                      | 0           | 2,287                     | 0               | 37                          | 0                  | 24                          | 0                  | 7                           | 0                  | 8                              | 0                   | 2                        | 0                            | 3.53                | 2.33                | 3.14                |
| (V16) (667GB) Monroe  | 2,062                   | 2,033                              | 98.59%                                     | 29                             | 1.41%                                  | 0                      | 0           | 1,996                     | 0               | 37                          | 0                  | 22                          | 0                  | 4                           | 0                  | 0                              | 0                   | 3                        | 0                            | 2.10                | 0.56                | 2.01                |
| (V16) (667GC) Longview  | 2,806                   | 2,555                              | 91.05%                                     | 251                            | 8.95%                                  | 0                      | 0           | 2,340                     | 0               | 215                         | 0                  | 191                         | 0                  | 44                          | 0                  | 7                              | 0                   | 9                        | 0                            | 5.94                | 2.14                | 14.10               |
| (V16) (667MA) IDES Barksdale AFB  | 12                      | 12                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 12                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.31                | 0.58                |
| (V17) (549) Dallas, TX  | 95,234                  | 89,798                             | 94.29%                                     | 5,436                          | 5.71%                                  | 105                    | 11          | 85,058                    | 11              | 4,740                       | 0                  | 3,834                       | 0                  | 1,125                       | 0                  | 386                            | 0                   | 91                       | 0                            | 6.70                | 5.30                | 5.98                |
| (V17) (549) Dallas VAMC   | 66,565                  | 63,111                             | 94.81%                                     | 3,454                          | 5.19%                                  | 0                      | 8           | 60,333                    | 8               | 2,778                       | 0                  | 2,382                       | 0                  | 769                         | 0                  | 219                            | 0                   | 84                       | 0                            | 7.26                | 5.35                | 2.58                |
| (V17) (549A4) Bonham VAMC   | 6,369                   | 5,941                              | 93.28%                                     | 428                            | 6.72%                                  | 0                      | 0           | 5,596                     | 0               | 345                         | 0                  | 371                         | 0                  | 47                          | 0                  | 10                             | 0                   | 0                        | 0                            | 1.89                | 8.84                | 9.60                |
| (V17) (549BV) VADOM Bonham  | 15                      | 15                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 13                        | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 4.07                |                     |
| (V17) (549BY) Fort Worth Satellite  | 16,871                  | 16,074                             | 95.28%                                     | 797                            | 4.72%                                  | 0                      | 0           | 14,919                    | 0               | 1,155                       | 0                  | 538                         | 0                  | 141                         | 0                  | 114                            | 0                   | 4                        | 0                            | 4.28                | 3.76                | 10.88               |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V17) (549GA) Camp-Fannin   | 1,346                   | 850                                | 63.15%                                     | 496                            | 36.85%                                 | 0                      | 0           | 682                       | 0               | 168                         | 0                  | 319                         | 0                  | 140                         | 0                  | 35                             | 0                   | 2                        | 0                            | 28.43               | 6.76                | 6.80                |
| (V17) (549GD) Denton Area Primary Care Network  | 1,919                   | 1,784                              | 92.97%                                     | 135                            | 7.03%                                  | 0                      | 0           | 1,559                     | 0               | 225                         | 0                  | 131                         | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 7.53                | 4.83                | 6.18                |
| (V17) (549GE) Decatur Area Primary Care Network   | 318                     | 312                                | 98.11%                                     | 6                              | 1.89%                                  | 0                      | 0           | 302                       | 0               | 10                          | 0                  | 3                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.14                | 2.54                | 5.38                |
| (V17) (549GF) Eastland Area Primary Care Network  | 417                     | 397                                | 95.2%                                      | 20                             | 4.8%                                   | 0                      | 0           | 395                       | 0               | 2                           | 0                  | 11                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.68                |                     |                     |
| (V17) (549GH) Greenville Area PCN   | 530                     | 505                                | 95.28%                                     | 25                             | 4.72%                                  | 0                      | 2           | 480                       | 2               | 25                          | 0                  | 15                          | 0                  | 5                           | 0                  | 4                              | 0                   | 1                        | 0                            | 6.98                |                     | 9.70                |
| (V17) (549GJ) Sherman   | 884                     | 809                                | 91.52%                                     | 75                             | 8.48%                                  | 0                      | 1           | 779                       | 1               | 30                          | 0                  | 64                          | 0                  | 7                           | 0                  | 4                              | 0                   | 0                        | 0                            | 3.11                | 0.00                | 10.26               |
| (V17) (671) San Antonio, TX   | 60,147                  | 57,802                             | 96.1%                                      | 2,345                          | 3.9%                                   | 12                     | 30          | 53,589                    | 22              | 4,213                       | 3                  | 1,762                       | 2                  | 555                         | 0                  | 19                             | 3                   | 9                        | 0                            | 6.22                | 4.47                | 3.31                |
| (V17) (671) San Antonio VAMC  | 38,179                  | 36,408                             | 95.36%                                     | 1,771                          | 4.64%                                  | 0                      | 21          | 33,770                    | 15              | 2,638                       | 1                  | 1,334                       | 2                  | 424                         | 0                  | 9                              | 3                   | 4                        | 0                            | 7.92                | 4.51                | 2.58                |
| (V17) (671A4) Kerrville VAMC  | 4,293                   | 4,168                              | 97.09%                                     | 125                            | 2.91%                                  | 0                      | 7           | 3,974                     | 5               | 194                         | 2                  | 84                          | 0                  | 41                          | 0                  | 0                              | 0                   | 0                        | 0                            | 4.42                | 4.10                | 2.96                |
| (V17) (671BU) San Antonio Domiciliary   | 119                     | 119                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 119                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.16                |
| (V17) (671BY) Frank M. Tejeda Satellite   | 10,403                  | 10,118                             | 97.26%                                     | 285                            | 2.74%                                  | 0                      | 0           | 9,379                     | 0               | 739                         | 0                  | 223                         | 0                  | 55                          | 0                  | 4                              | 0                   | 3                        | 0                            | 6.30                | 3.54                | 3.00                |
| (V17) (671GB) Victoria  | 1,256                   | 1,224                              | 97.45%                                     | 32                             | 2.55%                                  | 0                      | 1           | 1,076                     | 1               | 148                         | 0                  | 22                          | 0                  | 4                           | 0                  | 4                              | 0                   | 2                        | 0                            | 8.92                | 5.41                | 3.61                |
| (V17) (671GF) South Bexar Cnty  | 1,520                   | 1,483                              | 97.57%                                     | 37                             | 2.43%                                  | 0                      | 0           | 1,372                     | 0               | 111                         | 0                  | 31                          | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.93                |                     | 2.20                |
| (V17) (671GH) Beeville  | 80                      | 80                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 80                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V17) (671GK) San Antonio Area PCN  | 1,226                   | 1,205                              | 98.29%                                     | 21                             | 1.71%                                  | 0                      | 0           | 1,134                     | 0               | 71                          | 0                  | 19                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.11                |                     |                     |
| (V17) (671GL) New Braunfels (Comal County)  | 349                     | 349                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 326                       | 0               | 23                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.67                |                     |                     |
| (V17) (671GN) Seguin (Guadalupe County)   | 56                      | 56                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 53                        | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.63                |                     |                     |
| (V17) (671GO) San Antonio, TX   | 2,666                   | 2,592                              | 97.22%                                     | 74                             | 2.78%                                  | 0                      | 1           | 2,306                     | 1               | 286                         | 0                  | 49                          | 0                  | 23                          | 0                  | 2                              | 0                   | 0                        | 0                            | 3.94                | 2.97                | 6.98                |
| (V17) (674) Temple, TX  | 82,691                  | 76,006                             | 91.92%                                     | 6,685                          | 8.08%                                  | 74                     | 171         | 69,778                    | 22              | 6,228                       | 15                 | 4,720                       | 53                 | 1,099                       | 44                 | 460                            | 30                  | 406                      | 7                            | 12.00               | 9.82                | 8.44                |
| (V17) (674) Temple VAMC   | 48,739                  | 45,078                             | 92.49%                                     | 3,661                          | 7.51%                                  | 0                      | 135         | 41,987                    | 11              | 3,091                       | 11                 | 2,521                       | 49                 | 663                         | 37                 | 302                            | 24                  | 175                      | 3                            | 12.37               | 8.93                | 6.69                |
| (V17) (674A4) Waco VAMC   | 6,384                   | 5,728                              | 89.72%                                     | 656                            | 10.28%                                 | 0                      | 2           | 5,064                     | 0               | 664                         | 2                  | 473                         | 0                  | 122                         | 0                  | 49                             | 0                   | 12                       | 0                            | 15.01               | 10.50               | 12.87               |
| (V17) (674BY) Austin Satellite  | 20,256                  | 18,301                             | 90.35%                                     | 1,955                          | 9.65%                                  | 0                      | 13          | 16,461                    | 5               | 1,840                       | 0                  | 1,418                       | 1                  | 225                         | 3                  | 101                            | 3                   | 211                      | 1                            | 10.53               | 11.71               | 8.61                |
| (V17) (674GA) Palestine   | 717                     | 668                                | 93.17%                                     | 49                             | 6.83%                                  | 0                      | 0           | 635                       | 0               | 33                          | 0                  | 18                          | 0                  | 29                          | 0                  | 0                              | 0                   | 2                        | 0                            | 6.18                | 16.89               | 13.40               |
| (V17) (674GB) Brownwood   | 1,157                   | 1,104                              | 95.42%                                     | 53                             | 4.58%                                  | 0                      | 13          | 999                       | 5               | 105                         | 0                  | 48                          | 2                  | 3                           | 2                  | 0                              | 1                   | 2                        | 3                            | 9.57                | 14.43               | 3.27                |
| (V17) (674GC) College Station (Bryan)   | 3,592                   | 3,363                              | 93.62%                                     | 229                            | 6.38%                                  | 0                      | 5           | 3,177                     | 0               | 186                         | 1                  | 181                         | 1                  | 41                          | 2                  | 4                              | 1                   | 3                        | 0                            | 15.00               | 8.66                | 12.87               |
| (V17) (674GD) Cedar Park  | 1,749                   | 1,668                              | 95.37%                                     | 81                             | 4.63%                                  | 0                      | 3           | 1,368                     | 1               | 300                         | 1                  | 60                          | 0                  | 16                          | 0                  | 4                              | 1                   | 1                        | 0                            | 11.06               | 17.96               | 3.10                |
| (V17) (674HB) La Grange   | 97                      | 96                                 | 98.97%                                     | 1                              | 1.03%                                  | 0                      | 0           | 87                        | 0               | 9                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.61                |                     | 7.47                |
| (V17) (740) VA Texas Valley Coastal Bend HCS  | 17,288                  | 15,547                             | 89.93%                                     | 1,741                          | 10.07%                                 | 0                      | 63          | 14,326                    | 18              | 1,221                       | 12                 | 1,188                       | 20                 | 368                         | 10                 | 76                             | 0                   | 109                      | 3                            | 10.67               | 5.75                | 12.38               |
| (V17) (740) VA Texas Valley Coastal Bend HCC  | 4,199                   | 3,915                              | 93.24%                                     | 284                            | 6.76%                                  | 0                      | 63          | 3,564                     | 18              | 351                         | 12                 | 234                         | 20                 | 44                          | 10                 | 3                              | 0                   | 3                        | 3                            | 13.37               | 6.00                | 5.17                |
| (V17) (740GA) Harlingen   | 2,350                   | 2,087                              | 88.81%                                     | 263                            | 11.19%                                 | 0                      | 0           | 1,798                     | 0               | 289                         | 0                  | 167                         | 0                  | 53                          | 0                  | 14                             | 0                   | 29                       | 0                            | 10.88               | 6.83                | 16.59               |
| (V17) (740GB) McAllen   | 3,796                   | 3,163                              | 83.32%                                     | 633                            | 16.68%                                 | 0                      | 0           | 2,855                     | 0               | 308                         | 0                  | 405                         | 0                  | 145                         | 0                  | 24                             | 0                   | 59                       | 0                            | 18.59               | 4.11                | 8.69                |
| (V17) (740GC) Corpus Christi  | 5,843                   | 5,289                              | 90.52%                                     | 554                            | 9.48%                                  | 0                      | 0           | 5,028                     | 0               | 261                         | 0                  | 376                         | 0                  | 125                         | 0                  | 35                             | 0                   | 18                       | 0                            | 5.21                | 5.38                | 17.01               |
| (V17) (740GD) Laredo  | 1,100                   | 1,093                              | 99.36%                                     | 7                              | 0.64%                                  | 0                      | 0           | 1,081                     | 0               | 12                          | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.20                | 3.09                | 2.89                |
| (V18) (501) New Mexico HCS  | 44,895                  | 41,192                             | 91.75%                                     | 3,703                          | 8.25%                                  | 4                      | 73          | 37,551                    | 33              | 3,641                       | 10                 | 2,432                       | 6                  | 914                         | 0                  | 261                            | 2                   | 96                       | 21                           | 11.57               | 7.91                | 7.65                |
| (V18) (501) Albuquerque   | 36,081                  | 32,879                             | 91.13%                                     | 3,202                          | 8.87%                                  | 0                      | 71          | 29,735                    | 33              | 3,144                       | 9                  | 2,076                       | 5                  | 802                         | 0                  | 235                            | 2                   | 89                       | 21                           | 17.07               | 7.68                | 7.73                |
| (V18) (501BV) Gallup Domiciliary  | 3                       | 3                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 0                         | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V18) (501G2) Las Vegas   | 1,001                   | 979                                | 97.8%                                      | 22                             | 2.2%                                   | 0                      | 0           | 938                       | 0               | 41                          | 0                  | 12                          | 0                  | 5                           | 0                  | 2                              | 0                   | 3                        | 0                            | 5.87                | 0.00                | 6.43                |
| (V18) (501GA) Artesia   | 497                     | 455                                | 91.55%                                     | 42                             | 8.45%                                  | 0                      | 0           | 428                       | 0               | 27                          | 0                  | 23                          | 0                  | 15                          | 0                  | 4                              | 0                   | 0                        | 0                            | 1.89                | 0.00                | 14.63               |
| (V18) (501GB) Farmington  | 1,044                   | 967                                | 92.62%                                     | 77                             | 7.38%                                  | 0                      | 0           | 909                       | 0               | 58                          | 0                  | 68                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.92                | 1.93                | 8.79                |
| (V18) (501GC) Silver City   | 576                     | 552                                | 95.83%                                     | 24                             | 4.17%                                  | 0                      | 0           | 527                       | 0               | 25                          | 0                  | 14                          | 0                  | 5                           | 0                  | 3                              | 0                   | 2                        | 0                            | 4.83                | 1.85                | 9.42                |
| (V18) (501GD) Gallup NM   | 694                     | 666                                | 95.97%                                     | 28                             | 4.03%                                  | 0                      | 0           | 657                       | 0               | 9                           | 0                  | 20                          | 0                  | 2                           | 0                  | 5                              | 0                   | 1                        | 0                            | 1.96                | 4.16                | 7.80                |
| (V18) (501GE) Espanola  | 398                     | 379                                | 95.23%                                     | 19                             | 4.77%                                  | 0                      | 0           | 354                       | 0               | 25                          | 0                  | 18                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.31                | 1.96                | 10.77               |
| (V18) (501GH) Truth or Consequences   | 220                     | 217                                | 98.64%                                     | 3                              | 1.36%                                  | 0                      | 0           | 217                       | 0               | 0                           | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.38                |                     | 0.00                |
| (V18) (501GI) Alamogordo  | 581                     | 571                                | 98.28%                                     | 10                             | 1.72%                                  | 0                      | 0           | 557                       | 0               | 14                          | 0                  | 9                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.47                | 2.09                | 6.18                |
| (V18) (501GJ) Durango   | 748                     | 739                                | 98.8%                                      | 9                              | 1.2%                                   | 0                      | 0           | 734                       | 0               | 5                           | 0                  | 5                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.11                | 1.14                | 2.50                |
| (V18) (501GK) Santa Fe  | 611                     | 603                                | 98.69%                                     | 8                              | 1.31%                                  | 0                      | 0           | 575                       | 0               | 28                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.89                | 0.65                | 4.74                |
| (V18) (501GM) Rio Rancho  | 2,156                   | 1,920                              | 89.05%                                     | 236                            | 10.95%                                 | 0                      | 2           | 1,671                     | 0               | 249                         | 1                  | 162                         | 1                  | 63                          | 0                  | 10                             | 0                   | 1                        | 0                            | 7.50                | 14.63               | 5.46                |
| (V18) (501HB) Raton   | 281                     | 258                                | 91.81%                                     | 23                             | 8.19%                                  | 0                      | 0           | 245                       | 0               | 13                          | 0                  | 16                          | 0                  | 6                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.84                | 0.00                | 11.16               |
| (V18) (501MA) IDES Kirtland AFB   | 4                       | 4                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 4                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.31                |                     |
| (V18) (504) Amarillo, TX  | 20,751                  | 18,127                             | 87.35%                                     | 2,624                          | 12.65%                                 | 24                     | 5           | 17,303                    | 0               | 824                         | 3                  | 1,220                       | 1                  | 847                         | 1                  | 331                            | 0                   | 226                      | 0                            | 26.00               | 10.35               | 1.12                |
| (V18) (504) Amarillo HCS  | 13,684                  | 11,452                             | 83.69%                                     | 2,232                          | 16.31%                                 | 0                      | 5           | 10,899                    | 0               | 553                         | 3                  | 911                         | 1                  | 785                         | 1                  | 316                            | 0                   | 220                      | 0                            | 33.73               | 11.58               | 1.14                |
| (V18) (504BY) Lubbock TX  | 6,259                   | 5,886                              | 94.04%                                     | 373                            | 5.96%                                  | 0                      | 0           | 5,658                     | 0               | 228                         | 0                  | 301                         | 0                  | 60                          | 0                  | 8                              | 0                   | 4                        | 0                            | 9.09                | 6.74                | 0.92                |
| (V18) (504BZ) Clovis  | 715                     | 700                                | 97.9%                                      | 15                             | 2.1%                                   | 0                      | 0           | 683                       | 0               | 17                          | 0                  | 5                           | 0                  | 1                           | 0                  | 7                              | 0                   | 2                        | 0                            | 11.43               | 0.00                | 1.73                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V18) (504GA) Childress   | 43                      | 43                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 43                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.21                |                     | 0.44                |
| (V18) (504HB) Dalhart   | 50                      | 46                                 | 92%  | 4                              | 8%                                     | 0                      | 0           | 20                        | 0               | 26                          | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 24.84               |                     | 1.17                |
| (V18) (519) Big Spring, TX  | 7,639                   | 6,979                              | 91.36%                                     | 660                            | 8.64%                                  | 21                     | 92          | 6,394                     | 25              | 585                         | 18                 | 525                         | 40                 | 94                          | 2                  | 36                             | 6                   | 5                        | 1                            | 6.26                | 9.93                | 9.50                |
| (V18) (519) West Texas HCS  | 3,747                   | 3,391                              | 90.5%                                      | 356                            | 9.5%                                   | 0                      | 92          | 3,157                     | 25              | 234                         | 18                 | 278                         | 40                 | 59                          | 2                  | 16                             | 6                   | 3                        | 1                            | 3.45                | 9.59                | 9.45                |
| (V18) (519GA) Permian Basin CBOC  | 897                     | 742                                | 82.72%                                     | 155                            | 17.28%                                 | 0                      | 0           | 549                       | 0               | 193                         | 0                  | 147                         | 0                  | 8                           | 0                  | 0                              | 0                   | 0                        | 0                            | 15.11               | 18.21               | 13.14               |
| (V18) (519GB) Hobbs   | 279                     | 226                                | 81%  | 53                             | 19%                                    | 0                      | 0           | 200                       | 0               | 26                          | 0                  | 22                          | 0                  | 13                          | 0                  | 17                             | 0                   | 1                        | 0                            | 5.05                |                     | 29.80               |
| (V18) (519GD) Ft Stockton   | 22                      | 18                                 | 81.82%                                     | 4                              | 18.18%                                 | 0                      | 0           | 15                        | 0               | 3                           | 0                  | 2                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 16.35               |                     |                     |
| (V18) (519HC) Abilene TX  | 1,522                   | 1,477                              | 97.04%                                     | 45                             | 2.96%                                  | 0                      | 0           | 1,386                     | 0               | 91                          | 0                  | 31                          | 0                  | 11                          | 0                  | 2                              | 0                   | 1                        | 0                            | 3.81                | 7.94                | 6.61                |
| (V18) (519HD) Stamford  | 6                       | 6                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.43                |                     |                     |
| (V18) (519HF) San Angelo  | 1,166                   | 1,119                              | 95.97%                                     | 47                             | 4.03%                                  | 0                      | 0           | 1,081                     | 0               | 38                          | 0                  | 45                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.28                | 8.27                | 6.06                |
| (V18) (644) Phoenix, AZ   | 68,512                  | 62,172                             | 90.75%                                     | 6,340                          | 9.25%                                  | 6                      | 1,403       | 56,157                    | 60              | 6,015                       | 139                | 4,058                       | 583                | 1,339                       | 329                | 470                            | 145                 | 473                      | 139                          | 12.10               | 12.53               | 7.64                |
| (V18) (644) Phoenix   | 50,403                  | 45,684                             | 90.64%                                     | 4,719                          | 9.36%                                  | 0                      | 1,402       | 41,194                    | 59              | 4,490                       | 139                | 2,892                       | 583                | 995                         | 329                | 414                            | 145                 | 418                      | 139                          | 14.17               | 12.58               | 7.29                |
| (V18) (644BY) Southeast   | 8,859                   | 8,026                              | 90.6%                                      | 833                            | 9.4%                                   | 0                      | 1           | 7,182                     | 1               | 844                         | 0                  | 617                         | 0                  | 143                         | 0                  | 31                             | 0                   | 42                       | 0                            | 12.96               | 8.78                | 7.28                |
| (V18) (644GA) Sun City  | 6,249                   | 5,565                              | 89.05%                                     | 684                            | 10.95%                                 | 0                      | 0           | 5,090                     | 0               | 475                         | 0                  | 493                         | 0                  | 165                         | 0                  | 19                             | 0                   | 7                        | 0                            | 7.85                | 16.32               | 10.62               |
| (V18) (644GB) Show Low  | 1,072                   | 1,051                              | 98.04%                                     | 21                             | 1.96%                                  | 0                      | 0           | 977                       | 0               | 74                          | 0                  | 12                          | 0                  | 6                           | 0                  | 0                              | 0                   | 3                        | 0                            | 4.06                | 6.23                | 2.80                |
| (V18) (644GD) Payson (Gila County)  | 178                     | 143                                | 80.34%                                     | 35                             | 19.66%                                 | 0                      | 0           | 87                        | 0               | 56                          | 0                  | 9                           | 0                  | 22                          | 0                  | 4                              | 0                   | 0                        | 0                            | 13.25               |                     | 52.20               |
| (V18) (644GE) Thunderbird   | 1,642                   | 1,606                              | 97.81%                                     | 36                             | 2.19%                                  | 0                      | 0           | 1,531                     | 0               | 75                          | 0                  | 29                          | 0                  | 4                           | 0                  | 1                              | 0                   | 2                        | 0                            | 5.53                | 10.72               | 2.80                |
| (V18) (644GF) Globe   | 109                     | 97                                 | 88.99%                                     | 12                             | 11.01%                                 | 0                      | 0           | 96                        | 0               | 1                           | 0                  | 6                           | 0                  | 4                           | 0                  | 1                              | 0                   | 1                        | 0                            | 12.91               | 5.51                | 6.40                |
| (V18) (649) Northern Arizona HCS  | 15,594                  | 14,377                             | 92.2%                                      | 1,217                          | 7.8%                                   | 21                     | 1,312       | 13,451                    | 81              | 926                         | 227                | 603                         | 374                | 336                         | 298                | 159                            | 84                  | 119                      | 240                          | 8.40                | 12.01               | 1.45                |
| (V18) (649) Prescott  | 11,382                  | 10,553                             | 92.72%                                     | 829                            | 7.28%                                  | 0                      | 1,310       | 9,859                     | 81              | 694                         | 225                | 330                         | 374                | 234                         | 298                | 151                            | 84                  | 114                      | 240                          | 5.49                | 11.87               | 1.47                |
| (V18) (649GA) Kingman   | 1,340                   | 1,250                              | 93.28%                                     | 90                             | 6.72%                                  | 0                      | 0           | 1,132                     | 0               | 118                         | 0                  | 68                          | 0                  | 16                          | 0                  | 3                              | 0                   | 3                        | 0                            | 11.13               | 3.70                | 1.08                |
| (V18) (649GB) Flagstaff   | 459                     | 439                                | 95.64%                                     | 20                             | 4.36%                                  | 0                      | 0           | 421                       | 0               | 18                          | 0                  | 8                           | 0                  | 8                           | 0                  | 4                              | 0                   | 0                        | 0                            | 5.10                | 22.20               | 0.43                |
| (V18) (649GC) Lake Havasu   | 1,267                   | 1,194                              | 94.24%                                     | 73                             | 5.76%                                  | 0                      | 1           | 1,152                     | 0               | 42                          | 1                  | 64                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.54                | 2.04                | 1.49                |
| (V18) (649GD) Anthem  | 404                     | 397                                | 98.27%                                     | 7                              | 1.73%                                  | 0                      | 1           | 392                       | 0               | 5                           | 1                  | 3                           | 0                  | 1                           | 0                  | 1                              | 0                   | 2                        | 0                            | 5.17                | 2.00                | 2.44                |
| (V18) (649GE) Cottonwood (Yavapai County)   | 742                     | 544                                | 73.32%                                     | 198                            | 26.68%                                 | 0                      | 0           | 495                       | 0               | 49                          | 0                  | 130                         | 0                  | 68                          | 0                  | 0                              | 0                   | 0                        | 0                            | 23.40               | 3.80                | 1.25                |
| (V18) (678) Southern Arizona HCS  | 42,811                  | 39,590                             | 92.48%                                     | 3,221                          | 7.52%                                  | 2                      | 67          | 37,129                    | 23              | 2,461                       | 7                  | 1,619                       | 8                  | 761                         | 8                  | 92                             | 5                   | 749                      | 16                           | 26.74               | 6.08                | 5.12                |
| (V18) (678) Tucson  | 30,815                  | 28,600                             | 92.81%                                     | 2,215                          | 7.19%                                  | 0                      | 43          | 26,716                    | 17              | 1,884                       | 1                  | 1,282                       | 4                  | 593                         | 4                  | 62                             | 2                   | 278                      | 15                           | 27.33               | 6.54                | 3.94                |
| (V18) (678GA) Sierra Vista  | 2,942                   | 2,760                              | 93.81%                                     | 182                            | 6.19%                                  | 0                      | 14          | 2,590                     | 1               | 170                         | 3                  | 98                          | 4                  | 74                          | 3                  | 5                              | 3                   | 5                        | 0                            | 7.49                | 4.51                | 10.29               |
| (V18) (678GB) Yuma  | 2,108                   | 1,596                              | 75.71%                                     | 512                            | 24.29%                                 | 0                      | 5           | 1,534                     | 1               | 62                          | 2                  | 40                          | 0                  | 6                           | 1                  | 5                              | 0                   | 461                      | 1                            | 102.57              | 4.96                | 3.12                |
| (V18) (678GC) Casa Grande   | 1,913                   | 1,848                              | 96.6%                                      | 65                             | 3.4%                                   | 0                      | 4           | 1,794                     | 3               | 54                          | 1                  | 42                          | 0                  | 10                          | 0                  | 10                             | 0                   | 3                        | 0                            | 3.58                | 3.03                | 6.75                |
| (V18) (678GD) Safford   | 363                     | 353                                | 97.25%                                     | 10                             | 2.75%                                  | 0                      | 0           | 326                       | 0               | 27                          | 0                  | 7                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.44                | 4.04                | 5.63                |
| (V18) (678GE) Green Valley  | 376                     | 317                                | 84.31%                                     | 59                             | 15.69%                                 | 0                      | 0           | 288                       | 0               | 29                          | 0                  | 20                          | 0                  | 33                          | 0                  | 5                              | 0                   | 1                        | 0                            | 6.51                | 6.38                | 30.36               |
| (V18) (678GF) Northwest CBOC  | 2,139                   | 2,026                              | 94.72%                                     | 113                            | 5.28%                                  | 0                      | 0           | 1,933                     | 0               | 93                          | 0                  | 83                          | 0                  | 25                          | 0                  | 4                              | 0                   | 1                        | 0                            | 7.19                | 2.05                | 1.62                |
| (V18) (678GG) Southeast CBOC  | 2,139                   | 2,074                              | 96.96%                                     | 65                             | 3.04%                                  | 0                      | 1           | 1,934                     | 1               | 140                         | 0                  | 47                          | 0                  | 17                          | 0                  | 1                              | 0                   | 0                        | 0                            | 4.61                | 3.56                | 6.36                |
| (V18) (678MA) IDES Davis-Monthan AFB  | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 6.02                |                     |
| (V18) (678MB) IDES Fort Huachuca  | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 6.92                |                     |
| (V18) (756) El Paso, TX   | 30,528                  | 27,150                             | 88.93%                                     | 3,378                          | 11.07%                                 | 3                      | 3           | 24,874                    | 2               | 2,276                       | 0                  | 2,109                       | 1                  | 920                         | 0                  | 230                            | 0                   | 119                      | 0                            | 10.02               | 6.21                | 17.55               |
| (V18) (756) El Paso HCS   | 25,254                  | 22,494                             | 89.07%                                     | 2,760                          | 10.93%                                 | 0                      | 3           | 20,728                    | 2               | 1,766                       | 0                  | 1,738                       | 1                  | 719                         | 0                  | 194                            | 0                   | 109                      | 0                            | 11.65               | 6.14                | 19.89               |
| (V18) (756GA) Las Cruces  | 2,589                   | 2,359                              | 91.12%                                     | 230                            | 8.88%                                  | 0                      | 0           | 2,157                     | 0               | 202                         | 0                  | 169                         | 0                  | 53                          | 0                  | 7                              | 0                   | 1                        | 0                            | 5.98                | 11.81               | 8.68                |
| (V18) (756GB) El Paso Eastside CBOC   | 2,441                   | 2,067                              | 84.68%                                     | 374                            | 15.32%                                 | 0                      | 0           | 1,925                     | 0               | 142                         | 0                  | 188                         | 0                  | 148                         | 0                  | 29                             | 0                   | 9                        | 0                            | 7.44                |                     | 17.65               |
| (V18) (756MA) IDES Fort Bliss   | 244                     | 230                                | 94.26%                                     | 14                             | 5.74%                                  | 0                      | 0           | 64                        | 0               | 166                         | 0                  | 14                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 8.24                | 24.93               |
| (V19) (436) Montana HCS   | 19,795                  | 17,747                             | 89.65%                                     | 2,048                          | 10.35%                                 | 2                      | 115         | 16,382                    | 55              | 1,365                       | 7                  | 1,111                       | 15                 | 603                         | 14                 | 217                            | 11                  | 117                      | 11                           | 14.90               | 7.33                | 5.06                |
| (V19) (436) Fort Harrison, MT   | 7,683                   | 6,348                              | 82.62%                                     | 1,335                          | 17.38%                                 | 0                      | 87          | 5,727                     | 46              | 621                         | 4                  | 667                         | 10                 | 431                         | 7                  | 158                            | 8                   | 79                       | 10                           | 29.97               | 7.50                | 12.71               |
| (V19) (436GA) Anaconda  | 195                     | 194                                | 99.49%                                     | 1                              | 0.51%                                  | 0                      | 0           | 188                       | 0               | 6                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.11                | 0.03                | 0.32                |
| (V19) (436GB) Great Falls   | 1,528                   | 1,334                              | 87.3%                                      | 194                            | 12.7%                                  | 0                      | 3           | 1,131                     | 0               | 203                         | 0                  | 139                         | 0                  | 33                          | 1                  | 7                              | 1                   | 15                       | 1                            | 18.66               | 2.66                | 6.13                |
| (V19) (436GC) Missoula  | 2,975                   | 2,769                              | 93.08%                                     | 206                            | 6.92%                                  | 0                      | 11          | 2,631                     | 5               | 138                         | 0                  | 99                          | 2                  | 69                          | 4                  | 27                             | 0                   | 11                       | 0                            | 11.14               | 6.94                | 3.09                |
| (V19) (436GD) Bozeman   | 944                     | 894                                | 94.7%                                      | 50                             | 5.3%                                   | 0                      | 3           | 840                       | 2               | 54                          | 0                  | 40                          | 1                  | 4                           | 0                  | 3                              | 0                   | 3                        | 0                            | 5.55                | 8.28                | 6.28                |
| (V19) (436GF) Kalispell   | 1,581                   | 1,534                              | 97.03%                                     | 47                             | 2.97%                                  | 0                      | 2           | 1,486                     | 0               | 48                          | 1                  | 29                          | 0                  | 12                          | 1                  | 5                              | 0                   | 1                        | 0                            | 3.45                | 17.34               | 1.24                |
| (V19) (436GH) Billings  | 4,045                   | 3,856                              | 95.33%                                     | 189                            | 4.67%                                  | 0                      | 0           | 3,604                     | 0               | 252                         | 0                  | 120                         | 0                  | 49                          | 0                  | 15                             | 0                   | 5                        | 0                            | 4.15                | 6.74                | 1.49                |
| (V19) (436GI) Glasgow   | 54                      | 48                                 | 88.89%                                     | 6                              | 11.11%                                 | 0                      | 0           | 46                        | 0               | 2                           | 0                  | 1                           | 0                  | 1                           | 0                  | 1                              | 0                   | 3                        | 0                            | 20.41               | 6.43                | 0.00                |
| (V19) (436GJ) Miles City, MT CBOC   | 238                     | 234                                | 98.32%                                     | 4                              | 1.68%                                  | 0                      | 3           | 212                       | 2               | 22                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 1                   | 0                        | 0                            | 5.47                | 0.01                | 3.20                |
| (V19) (436GK) Glendive, MT CBOC   | 216                     | 209                                | 96.76%                                     | 7                              | 3.24%                                  | 0                      | 5           | 197                       | 0               | 12                          | 1                  | 6                           | 2                  | 0                           | 1                  | 1                              | 1                   | 0                        | 0                            | 8.69                | 0.00                | 0.84                |
| (V19) (436GL) Cut Bank  | 32                      | 29                                 | 90.63%                                     | 3                              | 9.38%                                  | 0                      | 0           | 29                        | 0               | 0                           | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.85                | 3.63                | 0.00                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V19) (436GM) Lewistown CBOC  | 127                     | 122                                | 96.06%                                     | 5                              | 3.94%                                  | 0                      | 1           | 116                       | 0               | 6                           | 1                  | 4                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.36                | 1.07                | 0.00                |
| (V19) (436HC) 436HC HAVRE,MT (ORC)  | 175                     | 174                                | 99.43%                                     | 1                              | 0.57%                                  | 0                      | 0           | 173                       | 0               | 1                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.32                | 3.25                | 0.28                |
| (V19) (436MA) IDES Malmstrom AFB  | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.27                |                     |
| (V19) (442) Cheyenne, WY  | 14,591                  | 13,101                             | 89.79%                                     | 1,490                          | 10.21%                                 | 2                      | 135         | 12,098                    | 61              | 1,003                       | 29                 | 795                         | 31                 | 523                         | 3                  | 91                             | 1                   | 81                       | 10                           | 7.36                | 10.47               | 7.47                |
| (V19) (442) Cheyenne  | 9,063                   | 8,236                              | 90.87%                                     | 827                            | 9.13%                                  | 0                      | 121         | 7,571                     | 58              | 665                         | 23                 | 469                         | 30                 | 235                         | 2                  | 65                             | 0                   | 58                       | 8                            | 9.98                | 8.10                | 7.36                |
| (V19) (442GB) Sidney  | 87                      | 81                                 | 93.1%                                      | 6                              | 6.9%                                   | 0                      | 0           | 79                        | 0               | 2                           | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.43                | 0.00                | 7.87                |
| (V19) (442GC) Fort Collins  | 2,923                   | 2,440                              | 83.48%                                     | 483                            | 16.52%                                 | 0                      | 4           | 2,240                     | 0               | 200                         | 0                  | 214                         | 0                  | 226                         | 1                  | 23                             | 1                   | 20                       | 2                            | 4.74                | 22.35               | 10.09               |
| (V19) (442GD) Greeley   | 2,116                   | 1,987                              | 93.9%                                      | 129                            | 6.1%                                   | 0                      | 9           | 1,894                     | 3               | 93                          | 5                  | 88                          | 1                  | 36                          | 0                  | 3                              | 0                   | 2                        | 0                            | 3.81                | 9.59                | 4.79                |
| (V19) (442HK) R&C Healthcare MOC WY   | 402                     | 357                                | 88.81%                                     | 45                             | 11.19%                                 | 0                      | 1           | 314                       | 0               | 43                          | 1                  | 18                          | 0                  | 26                          | 0                  | 0                              | 0                   | 1                        | 0                            | 11.89               |                     | 1.79                |
| (V19) (554) Denver, CO  | 70,083                  | 58,784                             | 83.88%                                     | 11,299                         | 16.12%                                 | 145                    | 1,148       | 53,387                    | 530             | 5,397                       | 151                | 5,489                       | 131                | 3,975                       | 69                 | 1,507                          | 147                 | 328                      | 120                          | 13.67               | 14.86               | 10.53               |
| (V19) (554) Eastern Colorado HCS  | 39,384                  | 34,720                             | 88.16%                                     | 4,664                          | 11.84%                                 | 0                      | 877         | 31,792                    | 409             | 2,928                       | 125                | 2,416                       | 99                 | 1,372                       | 48                 | 638                            | 135                 | 238                      | 61                           | 9.19                | 10.75               | 12.72               |
| (V19) (5549AB) VANURS Pueblo  | 5                       | 5                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 5                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V19) (554GB) Aurora  | 2,717                   | 2,632                              | 96.87%                                     | 85                             | 3.13%                                  | 0                      | 3           | 2,497                     | 0               | 135                         | 0                  | 70                          | 0                  | 6                           | 1                  | 6                              | 0                   | 3                        | 2                            | 4.08                | 11.03               | 0.63                |
| (V19) (554GC) Golden Clinic   | 4,802                   | 4,137                              | 86.15%                                     | 665                            | 13.85%                                 | 0                      | 115         | 3,796                     | 96              | 341                         | 12                 | 471                         | 2                  | 182                         | 1                  | 12                             | 2                   | 0                        | 2                            | 5.86                | 23.29               | 6.74                |
| (V19) (554GD) Pueblo  | 6,118                   | 4,776                              | 78.06%                                     | 1,342                          | 21.94%                                 | 0                      | 66          | 4,249                     | 18              | 527                         | 10                 | 849                         | 16                 | 375                         | 6                  | 101                            | 3                   | 17                       | 13                           | 19.34               | 21.44               | 11.06               |
| (V19) (554GE) Colorado Springs  | 15,867                  | 11,449                             | 72.16%                                     | 4,418                          | 27.84%                                 | 0                      | 84          | 10,070                    | 7               | 1,379                       | 4                  | 1,584                       | 14                 | 2,020                       | 13                 | 745                            | 7                   | 69                       | 39                           | 24.38               | 31.47               | 10.67               |
| (V19) (554GF) Alamosa   | 643                     | 529                                | 82.27%                                     | 114                            | 17.73%                                 | 0                      | 1           | 484                       | 0               | 45                          | 0                  | 94                          | 0                  | 19                          | 0                  | 1                              | 0                   | 0                        | 1                            | 12.50               | 1.25                | 8.90                |
| (V19) (554GG) La Junta  | 226                     | 224                                | 99.12%                                     | 2                              | 0.88%                                  | 0                      | 0           | 223                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.76                | 4.00                | 3.06                |
| (V19) (554GH) Lamar   | 100                     | 98                                 | 98%  | 2                              | 2%                                     | 0                      | 2           | 90                        | 0               | 8                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 2                            | 8.51                | 0.00                | 3.13                |
| (V19) (554GI) Burlington CBOC   | 124                     | 121                                | 97.58%                                     | 3                              | 2.42%                                  | 0                      | 0           | 115                       | 0               | 6                           | 0                  | 1                           | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 5.61                | 0.00                | 7.58                |
| (V19) (554MA) IDES Fort Carson  | 97                      | 93                                 | 95.88%                                     | 4                              | 4.12%                                  | 0                      | 0           | 66                        | 0               | 27                          | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 17.37               | 14.07               |
| (V19) (575) Grand Junction, CO  | 9,667                   | 8,990                              | 93%  | 677                            | 7%                                     | 17                     | 2           | 8,439                     | 1               | 551                         | 0                  | 531                         | 0                  | 82                          | 0                  | 35                             | 1                   | 29                       | 0                            | 5.40                | 8.75                | 5.59                |
| (V19) (575) Grand Junction  | 8,999                   | 8,346                              | 92.74%                                     | 653                            | 7.26%                                  | 0                      | 2           | 7,847                     | 1               | 499                         | 0                  | 510                         | 0                  | 80                          | 0                  | 34                             | 1                   | 29                       | 0                            | 5.44                | 9.06                | 5.67                |
| (V19) (575GA) Montrose  | 563                     | 545                                | 96.8%                                      | 18                             | 3.2%                                   | 0                      | 0           | 500                       | 0               | 45                          | 0                  | 16                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.58                | 5.82                | 3.27                |
| (V19) (575GB) Craig Telehealth Outreach Clinic  | 105                     | 99                                 | 94.29%                                     | 6                              | 5.71%                                  | 0                      | 0           | 92                        | 0               | 7                           | 0                  | 5                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.86                | 7.52                | 4.95                |
| (V19) (660) Salt Lake City, UT  | 31,224                  | 26,907                             | 86.17%                                     | 4,317                          | 13.83%                                 | 23                     | 707         | 23,887                    | 69              | 3,020                       | 144                | 2,606                       | 208                | 1,194                       | 135                | 328                            | 83                  | 189                      | 65                           | 11.20               | 13.15               | 3.94                |
| (V19) (660) Salt Lake City HCS - George E. Wahlen VAMC  | 24,193                  | 20,415                             | 84.38%                                     | 3,778                          | 15.62%                                 | 0                      | 569         | 17,843                    | 47              | 2,572                       | 117                | 2,210                       | 157                | 1,084                       | 98                 | 302                            | 82                  | 182                      | 65                           | 13.67               | 13.13               | 3.81                |
| (V19) (660GA) Pocatello   | 1,401                   | 1,351                              | 96.43%                                     | 50                             | 3.57%                                  | 0                      | 138         | 1,305                     | 22              | 46                          | 27                 | 31                          | 51                 | 2                           | 37                 | 14                             | 1                   | 3                        | 0                            | 4.16                | 11.23               | 2.49                |
| (V19) (660GB) Ogden   | 2,398                   | 2,207                              | 92.04%                                     | 191                            | 7.96%                                  | 0                      | 0           | 2,063                     | 0               | 144                         | 0                  | 128                         | 0                  | 56                          | 0                  | 6                              | 0                   | 1                        | 0                            | 10.96               | 9.63                | 5.12                |
| (V19) (660GD) Roosevelt   | 160                     | 159                                | 99.38%                                     | 1                              | 0.63%                                  | 0                      | 0           | 156                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.35                | 1.50                | 5.49                |
| (V19) (660GE) Orem  | 872                     | 822                                | 94.27%                                     | 50                             | 5.73%                                  | 0                      | 0           | 770                       | 0               | 52                          | 0                  | 40                          | 0                  | 3                           | 0                  | 4                              | 0                   | 3                        | 0                            | 9.56                | 6.97                | 5.65                |
| (V19) (660GG) St. George  | 1,052                   | 921                                | 87.55%                                     | 131                            | 12.45%                                 | 0                      | 0           | 894                       | 0               | 27                          | 0                  | 97                          | 0                  | 34                          | 0                  | 0                              | 0                   | 0                        | 0                            | 4.28                | 21.69               | 1.24                |
| (V19) (660GJ) West Valley City  | 1,048                   | 937                                | 89.41%                                     | 111                            | 10.59%                                 | 0                      | 0           | 773                       | 0               | 164                         | 0                  | 95                          | 0                  | 15                          | 0                  | 1                              | 0                   | 0                        | 0                            | 14.12               | 4.65                | 4.35                |
| (V19) (660GK) Elko, NV  | 90                      | 85                                 | 94.44%                                     | 5                              | 5.56%                                  | 0                      | 0           | 73                        | 0               | 12                          | 0                  | 4                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 13.18               | 2.40                | 0.30                |
| (V19) (660MA) IDES Hill AFB   | 10                      | 10                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 10                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 9.01                | 5.21                |
| (V19) (666) Sheridan, WY  | 4,610                   | 4,491                              | 97.42%                                     | 119                            | 2.58%                                  | 1                      | 0           | 4,253                     | 0               | 238                         | 0                  | 91                          | 0                  | 21                          | 0                  | 7                              | 0                   | 0                        | 0                            | 5.20                | 3.50                | 2.74                |
| (V19) (666) Sheridan  | 2,290                   | 2,242                              | 97.9%                                      | 48                             | 2.1%                                   | 0                      | 0           | 2,152                     | 0               | 90                          | 0                  | 34                          | 0                  | 11                          | 0                  | 3                              | 0                   | 0                        | 0                            | 4.90                | 2.93                | 2.61                |
| (V19) (666GB) Casper  | 825                     | 795                                | 96.36%                                     | 30                             | 3.64%                                  | 0                      | 0           | 729                       | 0               | 66                          | 0                  | 26                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.98                | 7.67                | 4.25                |
| (V19) (666GC) Riverton  | 598                     | 578                                | 96.66%                                     | 20                             | 3.34%                                  | 0                      | 0           | 535                       | 0               | 43                          | 0                  | 16                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.82                | 1.50                | 2.84                |
| (V19) (666GD) Powell  | 235                     | 229                                | 97.45%                                     | 6                              | 2.55%                                  | 0                      | 0           | 225                       | 0               | 4                           | 0                  | 2                           | 0                  | 1                           | 0                  | 3                              | 0                   | 0                        | 0                            | 3.14                | 0.00                | 1.07                |
| (V19) (666GE) Gillette  | 258                     | 247                                | 95.74%                                     | 11                             | 4.26%                                  | 0                      | 0           | 216                       | 0               | 31                          | 0                  | 11                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 7.37                | 6.97                | 1.22                |
| (V19) (666GF) Rock Springs  | 404                     | 400                                | 99.01%                                     | 4                              | 0.99%                                  | 0                      | 0           | 396                       | 0               | 4                           | 0                  | 2                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.02                | 0.66                | 1.08                |
| (V20) (463) Anchorage, AK   | 6,510                   | 6,278                              | 96.44%                                     | 232                            | 3.56%                                  | 100                    | 0           | 5,928                     | 0               | 350                         | 0                  | 162                         | 0                  | 49                          | 0                  | 14                             | 0                   | 7                        | 0                            | 6.47                | 2.46                | 1.70                |
| (V20) (463) Alaska VA Healthcare System   | 4,949                   | 4,812                              | 97.23%                                     | 137                            | 2.77%                                  | 0                      | 0           | 4,615                     | 0               | 197                         | 0                  | 80                          | 0                  | 37                          | 0                  | 13                             | 0                   | 7                        | 0                            | 4.64                | 2.42                | 0.82                |
| (V20) (463BU) Anchorage DCHV  | 54                      | 54                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 52                        | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 12.25               |
| (V20) (463GA) Fairbanks   | 558                     | 480                                | 86.02%                                     | 78                             | 13.98%                                 | 0                      | 0           | 389                       | 0               | 91                          | 0                  | 67                          | 0                  | 11                          | 0                  | 0                              | 0                   | 0                        | 0                            | 18.63               | 3.07                | 4.11                |
| (V20) (463GB) Kenai   | 587                     | 578                                | 98.47%                                     | 9                              | 1.53%                                  | 0                      | 0           | 536                       | 0               | 42                          | 0                  | 8                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.08                | 3.05                | 3.19                |
| (V20) (463GC) Mat-Su  | 362                     | 354                                | 97.79%                                     | 8                              | 2.21%                                  | 0                      | 0           | 336                       | 0               | 18                          | 0                  | 7                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.52                |                     | 2.67                |
| (V20) (531) Boise, ID   | 15,085                  | 13,304                             | 88.19%                                     | 1,781                          | 11.81%                                 | 1                      | 73          | 12,330                    | 29              | 974                         | 16                 | 1,219                       | 20                 | 340                         | 7                  | 105                            | 0                   | 117                      | 1                            | 2.42                | 12.33               | 1.46                |
| (V20) (531) Boise   | 13,152                  | 11,446                             | 87.03%                                     | 1,706                          | 12.97%                                 | 0                      | 73          | 10,520                    | 29              | 926                         | 16                 | 1,158                       | 20                 | 328                         | 7                  | 105                            | 0                   | 115                      | 1                            | 2.48                | 12.46               | 1.57                |
| (V20) (531GE) Twin Falls  | 694                     | 687                                | 98.99%                                     | 7                              | 1.01%                                  | 0                      | 0           | 679                       | 0               | 8                           | 0                  | 4                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.51                | 3.69                | 1.35                |
| (V20) (531GG) Canyon County   | 1,237                   | 1,169                              | 94.5%                                      | 68                             | 5.5%                                   | 0                      | 0           | 1,129                     | 0               | 40                          | 0                  | 57                          | 0                  | 9                           | 0                  | 0                              | 0                   | 2                        | 0                            | 2.15                | 11.33               | 0.92                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V20) (531MB) IDES Idaho ANG  | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.15                |                     |
| (V20) (648) Portland, OR  | 76,875                  | 69,545                             | 90.47%                                     | 7,330                          | 9.53%                                  | 2                      | 2,134       | 63,695                    | 424             | 5,850                       | 314                | 4,513                       | 476                | 1,738                       | 152                | 548                            | 174                 | 531                      | 577                          | 12.45               | 12.36               | 2.59                |
| (V20) (648) Portland  | 50,452                  | 45,900                             | 90.98%                                     | 4,552                          | 9.02%                                  | 0                      | 1,881       | 42,498                    | 364             | 3,402                       | 299                | 2,447                       | 453                | 1,139                       | 133                | 481                            | 155                 | 485                      | 461                          | 7.85                | 12.74               | 2.53                |
| (V20) (648A4) Vancouver   | 11,875                  | 10,559                             | 88.92%                                     | 1,316                          | 11.08%                                 | 0                      | 199         | 9,733                     | 56              | 826                         | 12                 | 887                         | 22                 | 363                         | 13                 | 39                             | 12                  | 27                       | 84                           | 17.67               | 10.02               | 2.25                |
| (V20) (648BU) VADOM Vancouver   | 129                     | 129                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 129                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V20) (648GA) Bend  | 3,330                   | 3,201                              | 96.13%                                     | 129                            | 3.87%                                  | 0                      | 39          | 2,973                     | 1               | 228                         | 0                  | 76                          | 0                  | 24                          | 1                  | 17                             | 7                   | 12                       | 29                           | 6.52                | 6.72                | 3.58                |
| (V20) (648GB) Salem   | 4,938                   | 4,097                              | 82.97%                                     | 841                            | 17.03%                                 | 0                      | 6           | 3,621                     | 3               | 476                         | 1                  | 662                         | 1                  | 163                         | 1                  | 9                              | 0                   | 7                        | 0                            | 13.31               | 14.38               | 3.32                |
| (V20) (648GD) North Coast   | 424                     | 329                                | 77.59%                                     | 95                             | 22.41%                                 | 0                      | 2           | 276                       | 0               | 53                          | 1                  | 58                          | 0                  | 37                          | 0                  | 0                              | 0                   | 0                        | 1                            | 29.68               |                     | 1.35                |
| (V20) (648GE) East Portland   | 1,737                   | 1,642                              | 94.53%                                     | 95                             | 5.47%                                  | 0                      | 0           | 1,318                     | 0               | 324                         | 0                  | 89                          | 0                  | 4                           | 0                  | 2                              | 0                   | 0                        | 0                            | 11.39               |                     | 0.75                |
| (V20) (648GF) Hillsboro   | 2,756                   | 2,467                              | 89.51%                                     | 289                            | 10.49%                                 | 0                      | 5           | 1,987                     | 0               | 480                         | 1                  | 285                         | 0                  | 4                           | 3                  | 0                              | 0                   | 0                        | 1                            | 12.97               | 12.61               | 2.90                |
| (V20) (648GG) West Linn   | 1,234                   | 1,221                              | 98.95%                                     | 13                             | 1.05%                                  | 0                      | 2           | 1,160                     | 0               | 61                          | 0                  | 9                           | 0                  | 4                           | 1                  | 0                              | 0                   | 0                        | 1                            | 4.79                |                     | 4.85                |
| (V20) (653) Roseburg, OR  | 21,336                  | 19,708                             | 92.37%                                     | 1,628                          | 7.63%                                  | 23                     | 895         | 18,569                    | 172             | 1,139                       | 138                | 899                         | 158                | 412                         | 218                | 112                            | 91                  | 205                      | 115                          | 13.05               | 7.59                | 3.35                |
| (V20) (653) Roseburg HCS  | 14,816                  | 13,903                             | 93.84%                                     | 913                            | 6.16%                                  | 0                      | 399         | 13,235                    | 82              | 668                         | 54                 | 476                         | 73                 | 212                         | 107                | 57                             | 41                  | 168                      | 42                           | 12.16               | 6.94                | 3.64                |
| (V20) (653BY) Eugene  | 4,802                   | 4,328                              | 90.13%                                     | 474                            | 9.87%                                  | 0                      | 354         | 3,972                     | 74              | 356                         | 53                 | 262                         | 58                 | 152                         | 79                 | 43                             | 26                  | 17                       | 61                           | 12.78               | 15.12               | 2.15                |
| (V20) (653GA) North Bend  | 1,239                   | 1,026                              | 82.81%                                     | 213                            | 17.19%                                 | 0                      | 130         | 929                       | 14              | 97                          | 31                 | 160                         | 26                 | 43                          | 28                 | 8                              | 24                  | 2                        | 7                            | 18.91               | 3.27                | 7.40                |
| (V20) (653GB) Brookings   | 479                     | 451                                | 94.15%                                     | 28                             | 5.85%                                  | 0                      | 12          | 433                       | 2               | 18                          | 0                  | 1                           | 1                  | 5                           | 4                  | 4                              | 0                   | 18                       | 5                            | 3.55                | 2.71                | 2.83                |
| (V20) (663) VA Puget Sound, WA  | 72,484                  | 67,361                             | 92.93%                                     | 5,123                          | 7.07%                                  | 18                     | 550         | 62,813                    | 71              | 4,548                       | 77                 | 3,224                       | 139                | 1,092                       | 76                 | 499                            | 98                  | 308                      | 86                           | 8.25                | 8.96                | 1.38                |
| (V20) (663) Seattle   | 34,207                  | 32,357                             | 94.59%                                     | 1,850                          | 5.41%                                  | 0                      | 447         | 30,494                    | 35              | 1,863                       | 51                 | 1,463                       | 104                | 265                         | 73                 | 77                             | 95                  | 45                       | 86                           | 6.14                | 7.64                | 0.73                |
| (V20) (663A4) American Lake   | 30,829                  | 28,083                             | 91.09%                                     | 2,746                          | 8.91%                                  | 0                      | 25          | 26,202                    | 10              | 1,881                       | 7                  | 1,306                       | 3                  | 769                         | 3                  | 413                            | 2                   | 258                      | 0                            | 9.03                | 10.56               | 1.71                |
| (V20) (663GA) King County   | 2,031                   | 1,939                              | 95.47%                                     | 92                             | 4.53%                                  | 0                      | 5           | 1,734                     | 3               | 205                         | 2                  | 87                          | 0                  | 3                           | 0                  | 1                              | 0                   | 1                        | 0                            | 7.26                | 2.96                | 3.70                |
| (V20) (663GB) Bremerton (Kipsap County)   | 629                     | 606                                | 96.34%                                     | 23                             | 3.66%                                  | 0                      | 69          | 527                       | 21              | 79                          | 16                 | 22                          | 32                 | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 7.37                | 2.25                | 1.50                |
| (V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)  | 3,546                   | 3,306                              | 93.23%                                     | 240                            | 6.77%                                  | 0                      | 4           | 2,939                     | 2               | 367                         | 1                  | 194                         | 0                  | 41                          | 0                  | 2                              | 1                   | 3                        | 0                            | 9.76                | 11.59               | 0.64                |
| (V20) (663GD) South Sound   | 1,190                   | 1,033                              | 86.81%                                     | 157                            | 13.19%                                 | 0                      | 0           | 895                       | 0               | 138                         | 0                  | 138                         | 0                  | 12                          | 0                  | 6                              | 0                   | 1                        | 0                            | 11.97               |                     | 3.41                |
| (V20) (663HK) PUGET SOUND MMU, WA   | 49                      | 35                                 | 71.43%                                     | 14                             | 28.57%                                 | 0                      | 0           | 20                        | 0               | 15                          | 0                  | 13                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 17.75               |                     |                     |
| (V20) (663MA) IDES Fort Lewis   | 3                       | 2                                  | 66.67%                                     | 1                              | 33.33%                                 | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 6.78                |                     |
| (V20) (668) Spokane, WA   | 23,029                  | 21,789                             | 94.62%                                     | 1,240                          | 5.38%                                  | 18                     | 232         | 20,860                    | 75              | 929                         | 45                 | 833                         | 44                 | 225                         | 66                 | 126                            | 2                   | 56                       | 0                            | 2.85                | 8.31                | 2.55                |
| (V20) (668) Spokane   | 20,285                  | 19,088                             | 94.1%                                      | 1,197                          | 5.9%                                   | 0                      | 224         | 18,202                    | 71              | 886                         | 42                 | 809                         | 44                 | 210                         | 66                 | 124                            | 1                   | 54                       | 0                            | 3.34                | 8.32                | 2.78                |
| (V20) (668GA) Wenatchee CBOC  | 492                     | 485                                | 98.58%                                     | 7                              | 1.42%                                  | 0                      | 0           | 474                       | 0               | 11                          | 0                  | 5                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.46                | 6.84                | 0.93                |
| (V20) (668GB) North Idaho   | 2,120                   | 2,086                              | 98.4%                                      | 34                             | 1.6%                                   | 0                      | 8           | 2,056                     | 4               | 30                          | 3                  | 19                          | 0                  | 13                          | 0                  | 1                              | 1                   | 1                        | 0                            | 1.96                | 7.08                | 1.69                |
| (V20) (668HK) Spokane Mobile OPC  | 132                     | 130                                | 98.48%                                     | 2                              | 1.52%                                  | 0                      | 0           | 128                       | 0               | 2                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.64                |                     |                     |
| (V20) (687) Walla Walla, WA   | 8,012                   | 7,215                              | 90.05%                                     | 797                            | 9.95%                                  | 37                     | 55          | 6,521                     | 7               | 694                         | 9                  | 487                         | 12                 | 260                         | 13                 | 40                             | 2                   | 10                       | 12                           | 6.92                | 15.22               | 2.44                |
| (V20) (687) Walla Walla   | 5,302                   | 4,566                              | 86.12%                                     | 736                            | 13.88%                                 | 0                      | 35          | 4,007                     | 5               | 559                         | 5                  | 434                         | 4                  | 257                         | 7                  | 36                             | 2                   | 9                        | 12                           | 8.89                | 15.28               | 2.66                |
| (V20) (687GA) Richland WA   | 947                     | 921                                | 97.25%                                     | 26                             | 2.75%                                  | 0                      | 0           | 887                       | 0               | 34                          | 0                  | 24                          | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 3.45                | 16.51               | 2.96                |
| (V20) (687GB) Lewiston  | 616                     | 610                                | 99.03%                                     | 6                              | 0.97%                                  | 0                      | 2           | 539                       | 0               | 71                          | 1                  | 5                           | 0                  | 0                           | 1                  | 0                              | 0                   | 1                        | 0                            | 7.41                | 7.49                | 2.14                |
| (V20) (687GC) La Grande   | 386                     | 382                                | 98.96%                                     | 4                              | 1.04%                                  | 0                      | 5           | 376                       | 0               | 6                           | 1                  | 2                           | 0                  | 2                           | 4                  | 0                              | 0                   | 0                        | 0                            | 4.17                | 14.00               | 0.89                |
| (V20) (687HA) Yakima  | 761                     | 736                                | 96.71%                                     | 25                             | 3.29%                                  | 0                      | 13          | 712                       | 2               | 24                          | 2                  | 22                          | 8                  | 1                           | 1                  | 2                              | 0                   | 0                        | 0                            | 5.96                | 18.96               | 1.15                |
| (V20) (692) White City, OR  | 15,059                  | 14,040                             | 93.23%                                     | 1,019                          | 6.77%                                  | 10                     | 287         | 13,570                    | 20              | 470                         | 40                 | 327                         | 63                 | 323                         | 47                 | 242                            | 11                  | 127                      | 106                          | 4.39                | 18.99               | 5.20                |
| (V20) (692) Southern Oregon Rehabilitation Ctr & Clinics  | 13,607                  | 12,608                             | 92.66%                                     | 999                            | 7.34%                                  | 0                      | 282         | 12,152                    | 19              | 456                         | 40                 | 316                         | 61                 | 315                         | 46                 | 241                            | 10                  | 127                      | 106                          | 5.38                | 19.13               | 5.44                |
| (V20) (692GA) Klamath Falls   | 1,025                   | 1,013                              | 98.83%                                     | 12                             | 1.17%                                  | 0                      | 5           | 1,004                     | 1               | 9                           | 0                  | 5                           | 2                  | 6                           | 1                  | 1                              | 1                   | 0                        | 0                            | 1.56                | 0.24                | 2.88                |
| (V20) (692GB) Grants Pass   | 427                     | 419                                | 98.13%                                     | 8                              | 1.87%                                  | 0                      | 0           | 414                       | 0               | 5                           | 0                  | 6                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.07                | 0.00                | 4.67                |
| (V21) (358) Manila, PI  | 1,987                   | 1,924                              | 96.83%                                     | 63                             | 3.17%                                  | 17                     | 30          | 1,746                     | 0               | 178                         | 0                  | 55                          | 0                  | 6                           | 0                  | 2                              | 0                   | 0                        | 0                            | 5.65                | 5.84                | 3.88                |
| (V21) (358) Manila  | 1,987                   | 1,924                              | 96.83%                                     | 63                             | 3.17%                                  | 0                      | 30          | 1,746                     | 0               | 178                         | 0                  | 55                          | 0                  | 6                           | 0                  | 2                              | 0                   | 0                        | 0                            | 5.13                | 9.34                | 3.01                |
| (V21) (459) Honolulu, HI  | 16,397                  | 15,449                             | 94.22%                                     | 948                            | 5.78%                                  | 28                     | 118         | 14,701                    | 9               | 748                         | 19                 | 647                         | 50                 | 217                         | 26                 | 69                             | 3                   | 15                       | 11                           | 9.25                | 2.38                | 4.19                |
| (V21) (459) Pacific Islands HCS (Honolulu)  | 9,329                   | 9,051                              | 97.02%                                     | 278                            | 2.98%                                  | 0                      | 1           | 8,719                     | 0               | 332                         | 0                  | 187                         | 0                  | 55                          | 0                  | 25                             | 0                   | 11                       | 1                            | 4.54                | 2.43                | 1.55                |
| (V21) (459GA) Maui Clinic   | 1,799                   | 1,598                              | 88.83%                                     | 201                            | 11.17%                                 | 0                      | 2           | 1,520                     | 1               | 78                          | 0                  | 54                          | 0                  | 106                         | 1                  | 39                             | 0                   | 2                        | 0                            | 17.94               | 2.15                | 3.38                |
| (V21) (459GB) Hilo Clinic   | 1,536                   | 1,184                              | 77.08%                                     | 352                            | 22.92%                                 | 0                      | 2           | 1,073                     | 0               | 111                         | 0                  | 305                         | 0                  | 44                          | 0                  | 3                              | 0                   | 0                        | 2                            | 19.51               | 1.03                | 13.80               |
| (V21) (459GC) Kona Clinic   | 611                     | 605                                | 99.02%                                     | 6                              | 0.98%                                  | 0                      | 5           | 587                       | 0               | 18                          | 0                  | 4                           | 0                  | 1                           | 1                  | 1                              | 0                   | 0                        | 4                            | 4.95                | 1.44                | 3.25                |
| (V21) (459GD) Kauai Clinic  | 671                     | 660                                | 98.36%                                     | 11                             | 1.64%                                  | 0                      | 2           | 611                       | 0               | 49                          | 0                  | 9                           | 1                  | 1                           | 1                  | 1                              | 0                   | 0                        | 0                            | 5.52                | 3.27                | 1.41                |
| (V21) (459GE) Guam Clinic   | 1,015                   | 968                                | 95.37%                                     | 47                             | 4.63%                                  | 0                      | 0           | 911                       | 0               | 57                          | 0                  | 42                          | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 9.81                | 0.49                | 0.63                |
| (V21) (459GF) American Samoa Clinic   | 395                     | 385                                | 97.47%                                     | 10                             | 2.53%                                  | 0                      | 106         | 365                       | 8               | 20                          | 19                 | 6                           | 49                 | 2                           | 23                 | 0                              | 3                   | 2                        | 4                            | 6.59                | 5.13                | 3.67                |
| (V21) (459GG) Leeward Oahu  | 1,041                   | 998                                | 95.87%                                     | 43                             | 4.13%                                  | 0                      | 0           | 915                       | 0               | 83                          | 0                  | 40                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.39                |                     | 5.42                |
| (V21) (570) Fresno, CA  | 19,415                  | 17,606                             | 90.68%                                     | 1,809                          | 9.32%                                  | 2                      | 33          | 15,778                    | 20              | 1,828                       | 5                  | 1,065                       | 1                  | 451                         | 0                  | 247                            | 0                   | 46                       | 7                            | 1.11                | 13.24               | 0.98                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V21) (570) Fresno  | 17,740                  | 15,970                             | 90.02%                                     | 1,770                          | 9.98%                                  | 0                      | 32          | 14,203                    | 20              | 1,767                       | 4                  | 1,030                       | 1                  | 447                         | 0                  | 247                            | 0                   | 46                       | 7                            | 0.96                | 13.35               | 0.74                |
| (V21) (570GA) Merced  | 721                     | 708                                | 98.2%                                      | 13                             | 1.8%                                   | 0                      | 0           | 668                       | 0               | 40                          | 0                  | 13                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.43                | 10.89               | 2.74                |
| (V21) (570GB) Tulare  | 643                     | 629                                | 97.82%                                     | 14                             | 2.18%                                  | 0                      | 1           | 621                       | 0               | 8                           | 1                  | 14                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.39                | 7.37                | 1.37                |
| (V21) (570GC) Oakhurst  | 311                     | 299                                | 96.14%                                     | 12                             | 3.86%                                  | 0                      | 0           | 286                       | 0               | 13                          | 0                  | 8                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.47                | 11.37               | 1.62                |
| (V21) (612) N. California, CA   | 65,767                  | 57,488                             | 87.41%                                     | 8,279                          | 12.59%                                 | 87                     | 479         | 51,438                    | 124             | 6,050                       | 111                | 5,128                       | 171                | 2,310                       | 58                 | 632                            | 4                   | 209                      | 11                           | 7.17                | 15.59               | 2.13                |
| (V21) (612) N. California HCS-Martinez  | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V21) (612A4) N. California HCS-Sacramento  | 21,464                  | 18,558                             | 86.46%                                     | 2,906                          | 13.54%                                 | 0                      | 458         | 16,289                    | 122             | 2,269                       | 106                | 1,786                       | 170                | 840                         | 56                 | 224                            | 3                   | 56                       | 1                            | 8.77                | 14.69               | 3.03                |
| (V21) (612B4) Redding   | 7,755                   | 7,157                              | 92.29%                                     | 598                            | 7.71%                                  | 0                      | 3           | 6,532                     | 2               | 625                         | 1                  | 412                         | 0                  | 125                         | 0                  | 50                             | 0                   | 11                       | 0                            | 6.45                | 11.18               | 0.87                |
| (V21) (612BY) Oakland   | 7,259                   | 6,941                              | 95.62%                                     | 318                            | 4.38%                                  | 0                      | 4           | 6,681                     | 0               | 260                         | 1                  | 210                         | 0                  | 96                          | 0                  | 6                              | 0                   | 6                        | 3                            | 4.79                | 6.86                | 1.82                |
| (V21) (612GD) Fairfield   | 1,786                   | 1,770                              | 99.1%                                      | 16                             | 0.9%                                   | 0                      | 0           | 1,707                     | 0               | 63                          | 0                  | 13                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.22                | 3.72                | 0.46                |
| (V21) (612GE) Vallejo/Mare Island   | 2,565                   | 1,871                              | 72.94%                                     | 694                            | 27.06%                                 | 0                      | 1           | 1,528                     | 0               | 343                         | 0                  | 388                         | 0                  | 187                         | 0                  | 103                            | 0                   | 16                       | 1                            | 5.49                | 23.62               | 0.39                |
| (V21) (612GF) Martinez  | 11,743                  | 9,667                              | 82.32%                                     | 2,076                          | 17.68%                                 | 0                      | 12          | 8,420                     | 0               | 1,247                       | 2                  | 1,455                       | 1                  | 547                         | 2                  | 67                             | 1                   | 7                        | 6                            | 12.33               | 16.42               | 0.68                |
| (V21) (612GG) Chico   | 2,930                   | 2,684                              | 91.6%                                      | 246                            | 8.4%                                   | 0                      | 0           | 2,476                     | 0               | 208                         | 0                  | 152                         | 0                  | 82                          | 0                  | 12                             | 0                   | 0                        | 0                            | 4.85                | 9.96                | 6.93                |
| (V21) (612GH) McClellan   | 9,535                   | 8,115                              | 85.11%                                     | 1,420                          | 14.89%                                 | 0                      | 0           | 7,133                     | 0               | 982                         | 0                  | 707                         | 0                  | 431                         | 0                  | 169                            | 0                   | 113                      | 0                            | 3.85                | 20.88               | 2.10                |
| (V21) (612GI) Yuba City   | 728                     | 723                                | 99.31%                                     | 5                              | 0.69%                                  | 0                      | 1           | 670                       | 0               | 53                          | 1                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.49                | 9.17                | 1.21                |
| (V21) (640) Palo Alto, CA   | 50,064                  | 46,168                             | 92.22%                                     | 3,896                          | 7.78%                                  | 10                     | 524         | 41,474                    | 44              | 4,694                       | 41                 | 2,406                       | 82                 | 830                         | 64                 | 401                            | 67                  | 259                      | 226                          | 8.50                | 10.04               | 7.02                |
| (V21) (640) Palo Alto-Palo Alto   | 24,661                  | 22,910                             | 92.9%                                      | 1,751                          | 7.1%                                   | 0                      | 69          | 20,902                    | 13              | 2,008                       | 8                  | 1,060                       | 7                  | 407                         | 10                 | 146                            | 9                   | 138                      | 22                           | 7.49                | 8.74                | 8.03                |
| (V21) (640A0) Palo Alto-Menlo Pk  | 1,909                   | 1,856                              | 97.22%                                     | 53                             | 2.78%                                  | 0                      | 0           | 1,724                     | 0               | 132                         | 0                  | 29                          | 0                  | 16                          | 0                  | 4                              | 0                   | 4                        | 0                            | 8.78                | 7.62                | 4.84                |
| (V21) (640A4) Livermore   | 8,688                   | 7,682                              | 88.42%                                     | 1,006                          | 11.58%                                 | 0                      | 449         | 6,913                     | 25              | 769                         | 33                 | 450                         | 75                 | 269                         | 54                 | 194                            | 58                  | 93                       | 204                          | 7.30                | 14.14               | 2.58                |
| (V21) (640BY) San Jose  | 3,947                   | 3,762                              | 95.31%                                     | 185                            | 4.69%                                  | 0                      | 2           | 3,084                     | 2               | 678                         | 0                  | 164                         | 0                  | 11                          | 0                  | 5                              | 0                   | 5                        | 0                            | 7.64                | 9.80                | 6.05                |
| (V21) (640GA) Palo Alto HCS- Capitola   | 103                     | 99                                 | 96.12%                                     | 4                              | 3.88%                                  | 0                      | 0           | 85                        | 0               | 14                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            | 9.74                |                     | 1.50                |
| (V21) (640GB) Sonora (Tuolumne County)  | 557                     | 469                                | 84.2%                                      | 88                             | 15.8%                                  | 0                      | 2           | 369                       | 2               | 100                         | 0                  | 85                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 13.40               |                     | 2.31                |
| (V21) (640GC) Fremont   | 479                     | 477                                | 99.58%                                     | 2                              | 0.42%                                  | 0                      | 0           | 453                       | 0               | 24                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.03                | 6.37                | 4.09                |
| (V21) (640HA) Stockton  | 2,556                   | 2,336                              | 91.39%                                     | 220                            | 8.61%                                  | 0                      | 0           | 1,907                     | 0               | 429                         | 0                  | 166                         | 0                  | 31                          | 0                  | 15                             | 0                   | 8                        | 0                            | 10.45               | 4.32                | 16.74               |
| (V21) (640HB) Modesto   | 2,358                   | 2,164                              | 91.77%                                     | 194                            | 8.23%                                  | 0                      | 0           | 2,046                     | 0               | 118                         | 0                  | 170                         | 0                  | 22                          | 0                  | 1                              | 0                   | 1                        | 0                            | 3.95                | 5.56                | 9.35                |
| (V21) (640HC) Monterey  | 4,806                   | 4,413                              | 91.82%                                     | 393                            | 8.18%                                  | 0                      | 2           | 3,991                     | 2               | 422                         | 0                  | 278                         | 0                  | 71                          | 0                  | 36                             | 0                   | 8                        | 0                            | 12.50               | 9.87                | 2.36                |
| (V21) (654) Reno, NV  | 28,804                  | 26,211                             | 91%  | 2,593                          | 9%                                     | 78                     | 250         | 24,229                    | 57              | 1,982                       | 67                 | 1,585                       | 124                | 613                         | 0                  | 256                            | 1                   | 139                      | 1                            | 6.80                | 11.86               | 2.40                |
| (V21) (654) Sierra Nevada HCS   | 25,243                  | 22,816                             | 90.39%                                     | 2,427                          | 9.61%                                  | 0                      | 239         | 21,016                    | 50              | 1,800                       | 67                 | 1,461                       | 120                | 591                         | 0                  | 241                            | 1                   | 134                      | 1                            | 7.58                | 11.86               | 1.28                |
| (V21) (654GA) Sierra Foothills  | 1,137                   | 1,096                              | 96.39%                                     | 41                             | 3.61%                                  | 0                      | 1           | 1,057                     | 1               | 39                          | 0                  | 18                          | 0                  | 10                          | 0                  | 10                             | 0                   | 3                        | 0                            | 1.80                | 15.49               | 9.26                |
| (V21) (654GB) Carson Valley   | 1,108                   | 1,039                              | 93.77%                                     | 69                             | 6.23%                                  | 0                      | 0           | 984                       | 0               | 55                          | 0                  | 61                          | 0                  | 5                           | 0                  | 2                              | 0                   | 1                        | 0                            | 7.26                | 0.00                | 2.84                |
| (V21) (654GC) Lahontan Valley   | 1,085                   | 1,030                              | 94.93%                                     | 55                             | 5.07%                                  | 0                      | 9           | 945                       | 5               | 85                          | 0                  | 44                          | 4                  | 7                           | 0                  | 3                              | 0                   | 1                        | 0                            | 7.34                | 2.99                | 2.23                |
| (V21) (654GD) Diamond View  | 231                     | 230                                | 99.57%                                     | 1                              | 0.43%                                  | 0                      | 1           | 227                       | 1               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.86                | 0.00                | 1.46                |
| (V21) (662) San Francisco, CA   | 37,013                  | 32,994                             | 89.14%                                     | 4,019                          | 10.86%                                 | 92                     | 261         | 30,496                    | 68              | 2,498                       | 22                 | 2,637                       | 50                 | 1,052                       | 44                 | 240                            | 21                  | 90                       | 55                           | 13.02               | 10.41               | 9.13                |
| (V21) (662) San Francisco   | 27,847                  | 25,244                             | 90.65%                                     | 2,603                          | 9.35%                                  | 0                      | 164         | 23,617                    | 48              | 1,627                       | 14                 | 1,675                       | 27                 | 681                         | 29                 | 182                            | 18                  | 65                       | 28                           | 11.71               | 10.19               | 2.87                |
| (V21) (662GA) Santa Rosa  | 4,391                   | 3,673                              | 83.65%                                     | 718                            | 16.35%                                 | 0                      | 42          | 3,276                     | 6               | 397                         | 2                  | 525                         | 3                  | 176                         | 4                  | 8                              | 2                   | 9                        | 24                           | 9.45                | 12.90               | 18.66               |
| (V21) (662GC) Eureka  | 1,490                   | 1,296                              | 86.98%                                     | 194                            | 13.02%                                 | 0                      | 18          | 1,087                     | 0               | 209                         | 1                  | 182                         | 5                  | 6                           | 8                  | 6                              | 1                   | 0                        | 3                            | 14.67               | 7.85                | 5.64                |
| (V21) (662GD) Ukiah   | 1,133                   | 772                                | 68.14%                                     | 361                            | 31.86%                                 | 0                      | 33          | 683                       | 13              | 89                          | 2                  | 130                         | 15                 | 179                         | 3                  | 37                             | 0                   | 15                       | 0                            | 32.93               | 2.88                | 27.92               |
| (V21) (662GE) Northern San Bruno CBOC   | 613                     | 599                                | 97.72%                                     | 14                             | 2.28%                                  | 0                      | 0           | 557                       | 0               | 42                          | 0                  | 12                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.19                | 3.55                | 2.86                |
| (V21) (662GF) San Francisco CBOC  | 560                     | 493                                | 88.04%                                     | 67                             | 11.96%                                 | 0                      | 3           | 419                       | 1               | 74                          | 2                  | 65                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 15.50               | 9.36                | 3.92                |
| (V21) (662GG) Clearlake CBOC  | 979                     | 917                                | 93.67%                                     | 62                             | 6.33%                                  | 0                      | 1           | 857                       | 0               | 60                          | 1                  | 48                          | 0                  | 8                           | 0                  | 5                              | 0                   | 1                        | 0                            | 9.02                | 1.68                | 5.28                |
| (V22) (593) Las Vegas, NV   | 63,163                  | 55,944                             | 88.57%                                     | 7,219                          | 11.43%                                 | 42                     | 1,279       | 52,725                    | 334             | 3,219                       | 264                | 3,742                       | 437                | 2,284                       | 80                 | 915                            | 77                  | 278                      | 86                           | 5.06                | 13.92               | 4.95                |
| (V22) (593) Southern Nevada HCS   | 38,173                  | 32,213                             | 84.39%                                     | 5,960                          | 15.61%                                 | 0                      | 1,170       | 30,215                    | 315             | 1,998                       | 233                | 2,796                       | 378                | 2,025                       | 80                 | 867                            | 77                  | 272                      | 86                           | 2.38                | 14.32               | 4.08                |
| (V22) (593GC) Pahrump   | 1,485                   | 1,468                              | 98.86%                                     | 17                             | 1.14%                                  | 0                      | 0           | 1,462                     | 0               | 6                           | 0                  | 11                          | 0                  | 2                           | 0                  | 3                              | 0                   | 1                        | 0                            | 1.26                | 1.40                | 1.21                |
| (V22) (593GD) Northwest PCC   | 6,711                   | 6,065                              | 90.37%                                     | 646                            | 9.63%                                  | 0                      | 0           | 5,532                     | 0               | 533                         | 0                  | 507                         | 0                  | 116                         | 0                  | 20                             | 0                   | 3                        | 0                            | 7.85                | 5.44                | 9.21                |
| (V22) (593GE) Southeast PCC   | 5,613                   | 5,395                              | 96.12%                                     | 218                            | 3.88%                                  | 0                      | 0           | 5,110                     | 0               | 285                         | 0                  | 173                         | 0                  | 37                          | 0                  | 7                              | 0                   | 1                        | 0                            | 3.96                | 1.98                | 5.40                |
| (V22) (593GF) Southwest PCC   | 6,473                   | 6,272                              | 96.89%                                     | 201                            | 3.11%                                  | 0                      | 0           | 6,030                     | 0               | 242                         | 0                  | 135                         | 0                  | 57                          | 0                  | 9                              | 0                   | 0                        | 0                            | 4.54                | 2.02                | 5.02                |
| (V22) (593GG) Northeast PCC   | 4,375                   | 4,200                              | 96%  | 175                            | 4%                                     | 0                      | 2           | 4,053                     | 0               | 147                         | 0                  | 119                         | 2                  | 47                          | 0                  | 8                              | 0                   | 1                        | 0                            | 4.82                | 3.73                | 2.02                |
| (V22) (593GH) Laughlin  | 333                     | 331                                | 99.4%                                      | 2                              | 0.6%                                   | 0                      | 107         | 323                       | 19              | 8                           | 31                 | 1                           | 57                 | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.43                |                     |                     |
| (V22) (600) Long Beach, CA  | 45,512                  | 43,630                             | 95.86%                                     | 1,882                          | 4.14%                                  | 20                     | 605         | 40,932                    | 258             | 2,698                       | 203                | 1,168                       | 49                 | 329                         | 14                 | 261                            | 38                  | 124                      | 42                           | 7.95                | 5.60                | 5.55                |
| (V22) (600) Long Beach HCS  | 39,736                  | 38,193                             | 96.12%                                     | 1,543                          | 3.88%                                  | 0                      | 592         | 35,915                    | 253             | 2,278                       | 202                | 966                         | 45                 | 228                         | 13                 | 233                            | 38                  | 116                      | 40                           | 8.71                | 5.25                | 5.28                |
| (V22) (600GA) Anaheim   | 942                     | 931                                | 98.83%                                     | 11                             | 1.17%                                  | 0                      | 1           | 862                       | 0               | 69                          | 0                  | 7                           | 1                  | 1                           | 0                  | 1                              | 0                   | 2                        | 0                            | 6.52                | 3.04                | 4.17                |
| (V22) (600GB) Santa Ana   | 1,817                   | 1,643                              | 90.42%                                     | 174                            | 9.58%                                  | 0                      | 6           | 1,402                     | 2               | 241                         | 0                  | 91                          | 2                  | 60                          | 0                  | 21                             | 0                   | 2                        | 2                            | 10.72               | 23.61               | 4.95                |
| (V22) (600GC) Cabrillo (Long Beach)   | 148                     | 135                                | 91.22%                                     | 13                             | 8.78%                                  | 0                      | 1           | 134                       | 1               | 1                           | 0                  | 5                           | 0                  | 4                           | 0                  | 4                              | 0                   | 0                        | 0                            | 1.50                |                     | 31.63               |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V22) (600GD) Santa Fe Springs/Whittier   | 1,577                   | 1,442                              | 91.44%                                     | 135                            | 8.56%                                  | 0                      | 3           | 1,379                     | 2               | 63                          | 1                  | 95                          | 0                  | 36                          | 0                  | 1                              | 0                   | 3                        | 0                            | 6.61                | 3.34                | 9.85                |
| (V22) (600GE) Laguna Hills  | 1,292                   | 1,286                              | 99.54%                                     | 6                              | 0.46%                                  | 0                      | 2           | 1,240                     | 0               | 46                          | 0                  | 4                           | 1                  | 0                           | 1                  | 1                              | 0                   | 1                        | 0                            | 6.15                |                     | 3.26                |
| (V22) (605) Loma Linda, CA  | 62,744                  | 59,975                             | 95.59%                                     | 2,769                          | 4.41%                                  | 23                     | 23          | 56,761                    | 10              | 3,214                       | 2                  | 1,937                       | 0                  | 555                         | 4                  | 163                            | 1                   | 114                      | 6                            | 8.53                | 5.36                | 3.88                |
| (V22) (605) Loma Linda VAMC   | 50,893                  | 48,532                             | 95.36%                                     | 2,361                          | 4.64%                                  | 0                      | 20          | 45,894                    | 8               | 2,638                       | 1                  | 1,634                       | 0                  | 488                         | 4                  | 128                            | 1                   | 111                      | 6                            | 11.51               | 5.33                | 3.93                |
| (V22) (605GA) Victorville   | 2,805                   | 2,652                              | 94.55%                                     | 153                            | 5.45%                                  | 0                      | 0           | 2,609                     | 0               | 43                          | 0                  | 81                          | 0                  | 43                          | 0                  | 29                             | 0                   | 0                        | 0                            | 4.61                |                     | 7.27                |
| (V22) (605GB) Murrieta  | 2,382                   | 2,312                              | 97.06%                                     | 70                             | 2.94%                                  | 0                      | 1           | 2,122                     | 0               | 190                         | 1                  | 65                          | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.30                | 4.22                | 1.22                |
| (V22) (605GC) Palm Desert   | 2,418                   | 2,383                              | 98.55%                                     | 35                             | 1.45%                                  | 0                      | 0           | 2,281                     | 0               | 102                         | 0                  | 33                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.48                | 7.31                | 0.61                |
| (V22) (605GD) Corona (Riverside County) CA  | 1,425                   | 1,375                              | 96.49%                                     | 50                             | 3.51%                                  | 0                      | 1           | 1,226                     | 1               | 149                         | 0                  | 48                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 10.42               |                     | 5.63                |
| (V22) (605GE) Rancho Cucamonga  | 2,821                   | 2,721                              | 96.46%                                     | 100                            | 3.54%                                  | 0                      | 1           | 2,629                     | 1               | 92                          | 0                  | 76                          | 0                  | 15                          | 0                  | 6                              | 0                   | 3                        | 0                            | 8.01                | 4.43                | 0.27                |
| (V22) (664) San Diego, CA   | 68,063                  | 62,040                             | 91.15%                                     | 6,023                          | 8.85%                                  | 0                      | 771         | 57,030                    | 204             | 5,010                       | 99                 | 3,677                       | 203                | 1,060                       | 103                | 570                            | 46                  | 716                      | 116                          | 5.29                | 10.58               | 6.98                |
| (V22) (664) San Diego HCS   | 45,148                  | 41,209                             | 91.28%                                     | 3,939                          | 8.72%                                  | 0                      | 456         | 38,073                    | 150             | 3,136                       | 55                 | 2,276                       | 71                 | 658                         | 55                 | 369                            | 35                  | 636                      | 90                           | 6.53                | 9.70                | 7.76                |
| (V22) (664BU) San Diego Domiciliary   | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 3           | 1                         | 0               | 0                           | 0                  | 0                           | 1                  | 0                           | 2                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V22) (664BY) Mission Valley  | 10,414                  | 9,469                              | 90.93%                                     | 945                            | 9.07%                                  | 0                      | 189         | 8,459                     | 21              | 1,010                       | 14                 | 493                         | 99                 | 259                         | 33                 | 162                            | 7                   | 31                       | 15                           | 5.31                | 16.41               | 8.87                |
| (V22) (664GA) Imperial Valley   | 558                     | 543                                | 97.31%                                     | 15                             | 2.69%                                  | 0                      | 1           | 529                       | 0               | 14                          | 0                  | 8                           | 1                  | 3                           | 0                  | 1                              | 0                   | 3                        | 0                            | 2.34                | 4.38                | 5.96                |
| (V22) (664GB) Oceanside   | 8,335                   | 7,422                              | 89.05%                                     | 913                            | 10.95%                                 | 0                      | 83          | 6,754                     | 22              | 668                         | 17                 | 749                         | 21                 | 95                          | 8                  | 27                             | 4                   | 42                       | 11                           | 3.24                | 13.48               | 2.95                |
| (V22) (664GC) Chula Vista   | 1,864                   | 1,740                              | 93.35%                                     | 124                            | 6.65%                                  | 0                      | 3           | 1,633                     | 2               | 107                         | 0                  | 110                         | 0                  | 12                          | 1                  | 1                              | 0                   | 1                        | 0                            | 3.04                | 10.72               | 4.85                |
| (V22) (664GD) Escondido   | 1,743                   | 1,656                              | 95.01%                                     | 87                             | 4.99%                                  | 0                      | 36          | 1,581                     | 9               | 75                          | 13                 | 41                          | 10                 | 33                          | 4                  | 10                             | 0                   | 3                        | 0                            | 7.18                | 0.26                | 5.13                |
| (V22) (691) Greater Los Angeles HCS   | 85,006                  | 76,820                             | 90.37%                                     | 8,186                          | 9.63%                                  | 22                     | 517         | 70,447                    | 98              | 6,373                       | 45                 | 5,378                       | 58                 | 2,237                       | 47                 | 380                            | 45                  | 191                      | 219                          | 10.00               | 11.14               | 4.27                |
| (V22) (691) West Los Angeles, CA  | 35,868                  | 32,346                             | 90.18%                                     | 3,522                          | 9.82%                                  | 0                      | 447         | 29,208                    | 59              | 3,138                       | 40                 | 2,239                       | 50                 | 998                         | 45                 | 166                            | 42                  | 119                      | 206                          | 6.18                | 11.09               | 4.03                |
| (V22) (691A4) Sepulveda   | 21,739                  | 19,788                             | 91.03%                                     | 1,951                          | 8.97%                                  | 0                      | 46          | 18,263                    | 15              | 1,525                       | 5                  | 1,195                       | 8                  | 691                         | 2                  | 45                             | 3                   | 20                       | 13                           | 8.78                | 10.94               | 3.13                |
| (V22) (691GB) Santa Barbara   | 1,780                   | 1,736                              | 97.53%                                     | 44                             | 2.47%                                  | 0                      | 24          | 1,635                     | 24              | 101                         | 0                  | 32                          | 0                  | 7                           | 0                  | 4                              | 0                   | 1                        | 0                            | 6.59                | 5.39                | 5.80                |
| (V22) (691GC) Gardena   | 883                     | 825                                | 93.43%                                     | 58                             | 6.57%                                  | 0                      | 0           | 761                       | 0               | 64                          | 0                  | 51                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.44                | 12.54               | 6.92                |
| (V22) (691GD) Bakersfield   | 7,155                   | 7,083                              | 98.99%                                     | 72                             | 1.01%                                  | 0                      | 0           | 6,990                     | 0               | 93                          | 0                  | 40                          | 0                  | 28                          | 0                  | 4                              | 0                   | 0                        | 0                            | 2.89                | 4.97                | 2.91                |
| (V22) (691GE) Los Angeles   | 9,654                   | 7,771                              | 80.5%                                      | 1,883                          | 19.5%                                  | 0                      | 0           | 7,071                     | 0               | 700                         | 0                  | 1,346                       | 0                  | 388                         | 0                  | 111                            | 0                   | 38                       | 0                            | 21.09               | 13.09               | 4.03                |
| (V22) (691GF) EAST LOS ANGELES CLINIC   | 782                     | 778                                | 99.49%                                     | 4                              | 0.51%                                  | 0                      | 0           | 765                       | 0               | 13                          | 0                  | 1                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.99                | 6.39                | 0.54                |
| (V22) (691GG) Antelope Valley   | 958                     | 799                                | 83.4%                                      | 159                            | 16.6%                                  | 0                      | 0           | 768                       | 0               | 31                          | 0                  | 121                         | 0                  | 34                          | 0                  | 2                              | 0                   | 2                        | 0                            | 11.27               | 6.76                | 3.58                |
| (V22) (691GK) San Luis Obispo   | 888                     | 837                                | 94.26%                                     | 51                             | 5.74%                                  | 0                      | 0           | 756                       | 0               | 81                          | 0                  | 43                          | 0                  | 7                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.64                | 14.11               | 6.26                |
| (V22) (691GL) Santa Maria   | 3,446                   | 3,078                              | 89.32%                                     | 368                            | 10.68%                                 | 0                      | 0           | 2,735                     | 0               | 343                         | 0                  | 242                         | 0                  | 74                          | 0                  | 45                             | 0                   | 7                        | 0                            | 10.80               | 12.47               | 6.17                |
| (V22) (691GM) Port Hueneme (Oxnard)   | 1,853                   | 1,779                              | 96.01%                                     | 74                             | 3.99%                                  | 0                      | 0           | 1,495                     | 0               | 284                         | 0                  | 68                          | 0                  | 1                           | 0                  | 1                              | 0                   | 4                        | 0                            | 9.25                |                     | 7.12                |
| (V23) (437) Fargo, ND   | 19,555                  | 19,163                             | 98%  | 392                            | 2%                                     | 2                      | 4           | 18,596                    | 0               | 567                         | 2                  | 268                         | 2                  | 92                          | 0                  | 14                             | 0                   | 18                       | 0                            | 3.06                | 2.88                | 1.01                |
| (V23) (437) Fargo VA Health Care System   | 16,076                  | 15,762                             | 98.05%                                     | 314                            | 1.95%                                  | 0                      | 3           | 15,317                    | 0               | 445                         | 1                  | 219                         | 2                  | 66                          | 0                  | 11                             | 0                   | 18                       | 0                            | 3.25                | 2.71                | 0.99                |
| (V23) (437GA) Grafton   | 154                     | 154                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 151                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.47                | 1.42                | 0.00                |
| (V23) (437GB) Bismarck ND   | 811                     | 801                                | 98.77%                                     | 10                             | 1.23%                                  | 0                      | 0           | 788                       | 0               | 13                          | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.71                | 3.41                | 0.60                |
| (V23) (437GC) Fergus Falls  | 457                     | 449                                | 98.25%                                     | 8                              | 1.75%                                  | 0                      | 0           | 425                       | 0               | 24                          | 0                  | 2                           | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.84                | 1.50                | 4.10                |
| (V23) (437GD) Minot   | 540                     | 503                                | 93.15%                                     | 37                             | 6.85%                                  | 0                      | 1           | 452                       | 0               | 51                          | 1                  | 21                          | 0                  | 15                          | 0                  | 1                              | 0                   | 0                        | 0                            | 4.41                | 15.19               | 0.82                |
| (V23) (437GE) Bemidji CBOC  | 809                     | 788                                | 97.4%                                      | 21                             | 2.6%                                   | 0                      | 0           | 770                       | 0               | 18                          | 0                  | 16                          | 0                  | 3                           | 0                  | 2                              | 0                   | 0                        | 0                            | 3.30                | 3.73                | 0.31                |
| (V23) (437GF) Williston CBOC ND   | 137                     | 137                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 135                       | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.19                | 0.00                | 0.05                |
| (V23) (437GI) Grand Forks   | 571                     | 569                                | 99.65%                                     | 2                              | 0.35%                                  | 0                      | 0           | 558                       | 0               | 11                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.60                | 1.37                | 0.48                |
| (V23) (438) Sioux Falls, SD   | 21,675                  | 20,960                             | 96.7%                                      | 715                            | 3.3%                                   | 2                      | 15          | 19,916                    | 2               | 1,044                       | 1                  | 499                         | 2                  | 158                         | 0                  | 25                             | 0                   | 33                       | 10                           | 2.92                | 5.96                | 4.10                |
| (V23) (438) Sioux Falls   | 17,223                  | 16,652                             | 96.68%                                     | 571                            | 3.32%                                  | 0                      | 5           | 15,779                    | 0               | 873                         | 1                  | 396                         | 1                  | 127                         | 0                  | 19                             | 0                   | 29                       | 3                            | 3.47                | 5.82                | 3.84                |
| (V23) (438GA) Spirit Lake CBOC  | 780                     | 770                                | 98.72%                                     | 10                             | 1.28%                                  | 0                      | 0           | 763                       | 0               | 7                           | 0                  | 10                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.67                | 1.31                | 3.29                |
| (V23) (438GC) Sioux City  | 1,138                   | 1,103                              | 96.92%                                     | 35                             | 3.08%                                  | 0                      | 1           | 1,065                     | 0               | 38                          | 0                  | 31                          | 1                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.19                | 2.02                | 6.48                |
| (V23) (438GD) Aberdeen (Brown County)   | 1,090                   | 1,031                              | 94.59%                                     | 59                             | 5.41%                                  | 0                      | 0           | 963                       | 0               | 68                          | 0                  | 32                          | 0                  | 22                          | 0                  | 5                              | 0                   | 0                        | 0                            | 1.32                | 12.84               | 2.73                |
| (V23) (438GE) Wagner  | 192                     | 182                                | 94.79%                                     | 10                             | 5.21%                                  | 0                      | 3           | 170                       | 0               | 12                          | 0                  | 6                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 3                            | 2.68                | 1.36                | 25.80               |
| (V23) (438GF) Watertown   | 1,252                   | 1,222                              | 97.6%                                      | 30                             | 2.4%                                   | 0                      | 6           | 1,176                     | 2               | 46                          | 0                  | 24                          | 0                  | 1                           | 0                  | 1                              | 0                   | 4                        | 4                            | 3.13                | 7.85                | 1.47                |
| (V23) (568) Black Hills HCS, SD   | 13,904                  | 13,102                             | 94.23%                                     | 802                            | 5.77%                                  | 2                      | 7           | 12,425                    | 0               | 677                         | 6                  | 634                         | 1                  | 152                         | 0                  | 7                              | 0                   | 9                        | 0                            | 3.92                | 7.90                | 2.66                |
| (V23) (568) Fort Meade  | 6,514                   | 5,944                              | 91.25%                                     | 570                            | 8.75%                                  | 0                      | 2           | 5,585                     | 0               | 359                         | 1                  | 439                         | 1                  | 121                         | 0                  | 4                              | 0                   | 6                        | 0                            | 4.98                | 7.98                | 3.19                |
| (V23) (568A4) Hot Springs   | 4,332                   | 4,154                              | 95.89%                                     | 178                            | 4.11%                                  | 0                      | 5           | 4,013                     | 0               | 141                         | 5                  | 148                         | 0                  | 25                          | 0                  | 3                              | 0                   | 2                        | 0                            | 3.57                | 7.63                | 1.74                |
| (V23) (568GA) Rapid City SD   | 1,736                   | 1,695                              | 97.64%                                     | 41                             | 2.36%                                  | 0                      | 0           | 1,546                     | 0               | 149                         | 0                  | 37                          | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.91                | 8.53                | 2.59                |
| (V23) (568GB) Pierre  | 596                     | 594                                | 99.66%                                     | 2                              | 0.34%                                  | 0                      | 0           | 588                       | 0               | 6                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.07                | 0.00                | 7.35                |
| (V23) (568HA) Newcastle   | 16                      | 16                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 16                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.70                |                     | 2.86                |
| (V23) (568HB) Gordon CBOC   | 12                      | 12                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 12                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.50                |
| (V23) (568HF) Pine Ridge  | 60                      | 57                                 | 95%  | 3                              | 5%                                     | 0                      | 0           | 55                        | 0               | 2                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.63                |                     | 6.93                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/1/2015 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V23) (568HH) Gering SD   | 442                     | 441                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 433                       | 0               | 8                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.47                | 0.00                | 0.40                |
| (V23) (568HJ) Rosebud   | 119                     | 118                                | 99.16%                                     | 1                              | 0.84%                                  | 0                      | 0           | 118                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.47                |                     |                     |
| (V23) (568HK) McLaughlin  | 10                      | 10                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 8                         | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 3.50                |
| (V23) (568HM) Eagle Butte SD  | 18                      | 18                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 17                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.62                |                     | 7.12                |
| (V23) (568HP) Winner  | 49                      | 43                                 | 87.76%                                     | 6                              | 12.24%                                 | 0                      | 0           | 34                        | 0               | 9                           | 0                  | 3                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 16.17               |                     | 1.00                |
| (V23) (618) Minneapolis, MN   | 72,838                  | 69,911                             | 95.98%                                     | 2,927                          | 4.02%                                  | 17                     | 16          | 67,312                    | 16              | 2,599                       | 0                  | 1,968                       | 0                  | 601                         | 0                  | 101                            | 0                   | 257                      | 0                            | 3.72                | 5.54                | 2.28                |
| (V23) (618) Minneapolis   | 55,486                  | 53,145                             | 95.78%                                     | 2,341                          | 4.22%                                  | 0                      | 14          | 51,295                    | 14              | 1,850                       | 0                  | 1,539                       | 0                  | 511                         | 0                  | 70                             | 0                   | 221                      | 0                            | 3.31                | 5.42                | 1.47                |
| (V23) (618BY) Superior  | 3,831                   | 3,737                              | 97.55%                                     | 94                             | 2.45%                                  | 0                      | 0           | 3,620                     | 0               | 117                         | 0                  | 76                          | 0                  | 11                          | 0                  | 4                              | 0                   | 3                        | 0                            | 3.30                | 4.77                | 3.35                |
| (V23) (618GA) Mankato MN  | 1,350                   | 1,323                              | 98%  | 27                             | 2%                                     | 0                      | 0           | 1,243                     | 0               | 80                          | 0                  | 21                          | 0                  | 5                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.88                |                     | 1.93                |
| (V23) (618GB) Hibbing   | 1,269                   | 1,235                              | 97.32%                                     | 34                             | 2.68%                                  | 0                      | 0           | 1,094                     | 0               | 141                         | 0                  | 24                          | 0                  | 3                           | 0                  | 1                              | 0                   | 6                        | 0                            | 7.65                | 2.67                | 5.78                |
| (V23) (618GD) Maplewood (St. Paul)  | 1,705                   | 1,640                              | 96.19%                                     | 65                             | 3.81%                                  | 0                      | 0           | 1,544                     | 0               | 96                          | 0                  | 62                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.51                | 7.34                | 2.04                |
| (V23) (618GE) Chippewa Valley   | 2,028                   | 1,982                              | 97.73%                                     | 46                             | 2.27%                                  | 0                      | 1           | 1,947                     | 1               | 35                          | 0                  | 8                           | 0                  | 8                           | 0                  | 11                             | 0                   | 19                       | 0                            | 3.80                | 0.62                | 4.31                |
| (V23) (618GG) Rochester   | 1,270                   | 1,249                              | 98.35%                                     | 21                             | 1.65%                                  | 0                      | 1           | 1,235                     | 1               | 14                          | 0                  | 11                          | 0                  | 6                           | 0                  | 4                              | 0                   | 0                        | 0                            | 2.50                | 0.48                | 2.57                |
| (V23) (618GH) Hayward/Rice Lake VA OPC  | 1,084                   | 1,064                              | 98.15%                                     | 20                             | 1.85%                                  | 0                      | 0           | 1,033                     | 0               | 31                          | 0                  | 14                          | 0                  | 3                           | 0                  | 1                              | 0                   | 2                        | 0                            | 3.56                | 0.72                | 1.18                |
| (V23) (618GI) Northwest Metro VA OPC  | 3,867                   | 3,599                              | 93.07%                                     | 268                            | 6.93%                                  | 0                      | 0           | 3,386                     | 0               | 213                         | 0                  | 204                         | 0                  | 49                          | 0                  | 9                              | 0                   | 6                        | 0                            | 3.70                | 7.83                | 4.15                |
| (V23) (618GJ) Shakopee  | 427                     | 426                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 420                       | 0               | 6                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.81                | 2.33                | 0.72                |
| (V23) (618GK) Albert Lea  | 521                     | 511                                | 98.08%                                     | 10                             | 1.92%                                  | 0                      | 0           | 495                       | 0               | 16                          | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.39                | 1.59                | 3.52                |
| (V23) (636) Central Iowa, IA  | 20,323                  | 19,691                             | 96.89%                                     | 632                            | 3.11%                                  | 12                     | 24          | 18,711                    | 3               | 980                         | 0                  | 499                         | 0                  | 66                          | 9                  | 25                             | 7                   | 42                       | 5                            | 4.23                | 4.00                | 2.39                |
| (V23) (636A6) Des Moines  | 14,977                  | 14,569                             | 97.28%                                     | 408                            | 2.72%                                  | 0                      | 3           | 13,859                    | 3               | 710                         | 0                  | 324                         | 0                  | 53                          | 0                  | 18                             | 0                   | 13                       | 0                            | 4.74                | 3.30                | 1.79                |
| (V23) (636BU) VADOM Des Moines IA   | 50                      | 50                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 49                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V23) (636GC) Mason City  | 1,205                   | 1,168                              | 96.93%                                     | 37                             | 3.07%                                  | 0                      | 21          | 1,076                     | 0               | 92                          | 0                  | 34                          | 0                  | 3                           | 9                  | 0                              | 7                   | 0                        | 5                            | 3.67                | 8.63                | 3.51                |
| (V23) (636GD) Marshalltown  | 547                     | 513                                | 93.78%                                     | 34                             | 6.22%                                  | 0                      | 0           | 490                       | 0               | 23                          | 0                  | 30                          | 0                  | 2                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.52                | 11.99               | 6.86                |
| (V23) (636GK) Fort Dodge  | 2,402                   | 2,331                              | 97.04%                                     | 71                             | 2.96%                                  | 0                      | 0           | 2,234                     | 0               | 97                          | 0                  | 32                          | 0                  | 6                           | 0                  | 4                              | 0                   | 29                       | 0                            | 4.26                | 13.48               | 1.85                |
| (V23) (636GM) Carroll   | 357                     | 354                                | 99.16%                                     | 3                              | 0.84%                                  | 0                      | 0           | 325                       | 0               | 29                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.92                | 5.64                | 5.60                |
| (V23) (636GR) Knoxville   | 785                     | 706                                | 89.94%                                     | 79                             | 10.06%                                 | 0                      | 0           | 678                       | 0               | 28                          | 0                  | 76                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.55                | 12.74               | 2.57                |
| (V23) (636) Iowa City, IA   | 33,041                  | 30,948                             | 93.67%                                     | 2,093                          | 6.33%                                  | 12                     | 12          | 29,117                    | 6               | 1,831                       | 4                  | 1,420                       | 0                  | 399                         | 1                  | 119                            | 0                   | 155                      | 1                            | 6.66                | 8.85                | 3.14                |
| (V23) (636A8) Iowa City   | 21,805                  | 20,164                             | 92.47%                                     | 1,641                          | 7.53%                                  | 0                      | 12          | 18,833                    | 6               | 1,331                       | 4                  | 1,103                       | 0                  | 311                         | 1                  | 106                            | 0                   | 121                      | 1                            | 5.80                | 9.20                | 1.71                |
| (V23) (636GF) Bettendorf  | 2,296                   | 2,143                              | 93.34%                                     | 153                            | 6.66%                                  | 0                      | 0           | 1,994                     | 0               | 149                         | 0                  | 134                         | 0                  | 10                          | 0                  | 3                              | 0                   | 6                        | 0                            | 11.20               | 2.18                | 4.11                |
| (V23) (636GG) Quincy  | 879                     | 853                                | 97.04%                                     | 26                             | 2.96%                                  | 0                      | 0           | 809                       | 0               | 44                          | 0                  | 23                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.42                | 7.24                | 4.03                |
| (V23) (636GH) Waterloo  | 1,541                   | 1,506                              | 97.73%                                     | 35                             | 2.27%                                  | 0                      | 0           | 1,446                     | 0               | 60                          | 0                  | 9                           | 0                  | 4                           | 0                  | 4                              | 0                   | 18                       | 0                            | 5.07                | 1.06                | 1.24                |
| (V23) (636GI) Lane A Evans VA Clinic  | 1,487                   | 1,407                              | 94.62%                                     | 80                             | 5.38%                                  | 0                      | 0           | 1,316                     | 0               | 91                          | 0                  | 46                          | 0                  | 29                          | 0                  | 3                              | 0                   | 2                        | 0                            | 3.98                | 1.42                | 7.89                |
| (V23) (636GJ) Dubuque   | 1,768                   | 1,750                              | 98.98%                                     | 18                             | 1.02%                                  | 0                      | 0           | 1,743                     | 0               | 7                           | 0                  | 11                          | 0                  | 4                           | 0                  | 0                              | 0                   | 3                        | 0                            | 1.48                | 2.72                | 1.55                |
| (V23) (636GN) Cedar Rapids  | 1,542                   | 1,441                              | 93.45%                                     | 101                            | 6.55%                                  | 0                      | 0           | 1,338                     | 0               | 103                         | 0                  | 66                          | 0                  | 35                          | 0                  | 0                              | 0                   | 0                        | 0                            | 10.49               | 1.93                | 3.74                |
| (V23) (636GS) Ottumwa   | 661                     | 649                                | 98.18%                                     | 12                             | 1.82%                                  | 0                      | 0           | 638                       | 0               | 11                          | 0                  | 9                           | 0                  | 1                           | 0                  | 1                              | 0                   | 1                        | 0                            | 2.26                | 2.20                | 3.13                |
| (V23) (636GT) Sterling  | 599                     | 577                                | 96.33%                                     | 22                             | 3.67%                                  | 0                      | 0           | 556                       | 0               | 21                          | 0                  | 15                          | 0                  | 3                           | 0                  | 0                              | 0                   | 4                        | 0                            | 4.98                | 4.72                | 6.39                |
| (V23) (636GU) Decorah   | 463                     | 458                                | 98.92%                                     | 5                              | 1.08%                                  | 0                      | 0           | 444                       | 0               | 14                          | 0                  | 4                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.62                | 0.00                | 1.50                |
| (V23) (636) Nebraska-W Iowa, NE   | 40,157                  | 38,731                             | 96.45%                                     | 1,426                          | 3.55%                                  | 20                     | 89          | 37,559                    | 30              | 1,172                       | 10                 | 646                         | 9                  | 522                         | 12                 | 151                            | 4                   | 107                      | 24                           | 2.67                | 5.97                | 2.17                |
| (V23) (636) Omaha   | 21,122                  | 20,577                             | 97.42%                                     | 545                            | 2.58%                                  | 0                      | 66          | 19,984                    | 17              | 593                         | 7                  | 279                         | 4                  | 154                         | 12                 | 78                             | 2                   | 34                       | 24                           | 2.15                | 4.02                | 3.14                |
| (V23) (636A4) Grand Island  | 9,663                   | 8,910                              | 92.21%                                     | 753                            | 7.79%                                  | 0                      | 19          | 8,680                     | 12              | 230                         | 1                  | 288                         | 5                  | 343                         | 0                  | 60                             | 1                   | 62                       | 0                            | 2.65                | 12.11               | 1.80                |
| (V23) (636A5) Lincoln   | 6,839                   | 6,767                              | 98.95%                                     | 72                             | 1.05%                                  | 0                      | 3           | 6,511                     | 1               | 256                         | 2                  | 43                          | 0                  | 16                          | 0                  | 5                              | 0                   | 8                        | 0                            | 3.51                | 4.02                | 0.60                |
| (V23) (636BX) Omaha Domiciliary   | 136                     | 136                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 136                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V23) (636GA) Norfolk NE  | 1,062                   | 1,019                              | 95.95%                                     | 43                             | 4.05%                                  | 0                      | 0           | 953                       | 0               | 66                          | 0                  | 24                          | 0                  | 9                           | 0                  | 8                              | 0                   | 2                        | 0                            | 4.04                | 10.82               | 1.93                |
| (V23) (636GB) North Platte  | 504                     | 501                                | 99.4%                                      | 3                              | 0.6%                                   | 0                      | 1           | 491                       | 0               | 10                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 1                   | 1                        | 0                            | 2.10                | 3.86                | 0.80                |
| (V23) (636GL) Bellevue  | 240                     | 236                                | 98.33%                                     | 4                              | 1.67%                                  | 0                      | 0           | 228                       | 0               | 8                           | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.41                | 1.12                | 0.14                |
| (V23) (636GP) Shenandoah,IA CBOC  | 253                     | 250                                | 98.81%                                     | 3                              | 1.19%                                  | 0                      | 0           | 246                       | 0               | 4                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.65                | 0.51                | 2.02                |
| (V23) (636GQ) Holdrege  | 338                     | 335                                | 99.11%                                     | 3                              | 0.89%                                  | 0                      | 0           | 330                       | 0               | 5                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.49                | 0.41                | 0.55                |
| (V23) (656) St. Cloud, MN   | 38,893                  | 37,862                             | 97.35%                                     | 1,031                          | 2.65%                                  | 2                      | 14          | 36,994                    | 1               | 868                         | 0                  | 735                         | 2                  | 217                         | 3                  | 47                             | 4                   | 32                       | 4                            | 1.06                | 5.45                | 3.50                |
| (V23) (656) St Cloud VA Health Care System  | 34,394                  | 33,474                             | 97.33%                                     | 920                            | 2.67%                                  | 0                      | 14          | 32,713                    | 1               | 761                         | 0                  | 665                         | 2                  | 189                         | 3                  | 41                             | 4                   | 25                       | 4                            | 1.01                | 5.37                | 3.83                |
| (V23) (656GA) Brainerd  | 2,337                   | 2,275                              | 97.35%                                     | 62                             | 2.65%                                  | 0                      | 0           | 2,203                     | 0               | 72                          | 0                  | 34                          | 0                  | 22                          | 0                  | 2                              | 0                   | 4                        | 0                            | 1.63                | 6.03                | 4.59                |
| (V23) (656GB) Western Central Minnesota   | 939                     | 920                                | 97.98%                                     | 19                             | 2.02%                                  | 0                      | 0           | 910                       | 0               | 10                          | 0                  | 16                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.09                | 5.94                | 0.68                |
| (V23) (656GC) Max J. Beilke   | 1,223                   | 1,193                              | 97.55%                                     | 30                             | 2.45%                                  | 0                      | 0           | 1,168                     | 0               | 25                          | 0                  | 20                          | 0                  | 3                           | 0                  | 4                              | 0                   | 3                        | 0                            | 0.53                | 9.16                | 0.91                |

| Grand Total   | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13. EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|---|-------------------------|------------------------------------|--|--------------------------------|--|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|---------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| National: 4/1/2015  | 6,019,386               | 5,587,546                          | 92.83%                                     | 431,840                        | 7.17%                                  | 3,111                  | 30,810      | 5,219,325                 | 7,715           | 368,221                     | 5,049              | 260,710                     | 6,531               | 105,945                     | 4,095              | 36,026                         | 2,234               | 29,159                   | 5,096                        | 7.94                | 8.77                | 4.95                |
| National: 3/15/2015   | 6,070,418               | 5,693,118                          | 93.78%                                     | 377,300                        | 6.22%                                  | 3,097                  | 31,116      | 5,312,480                 | 7,637           | 380,638                     | 5,038              | 240,243                     | 7,245               | 92,247                      | 3,483              | 27,716                         | 2,365               | 17,094                   | 5,348                        | 6.92                | 7.93                | 4.26                |
| National: 3/1/2015  | 6,016,497               | 5,653,700                          | 93.97%                                     | 362,797                        | 6.03%                                  | 3,335                  | 31,957      | 5,299,721                 | 7,380           | 353,979                     | 6,424              | 231,147                     | 6,786               | 88,279                      | 3,933              | 26,632                         | 2,274               | 16,739                   | 5,160                        | 6.76                | 7.68                | 4.17                |
| National: 2/15/2015   | 5,961,339               | 5,605,068                          | 94.02%                                     | 356,271                        | 5.98%                                  | 3,271                  | 30,601      | 5,241,043                 | 8,237           | 364,025                     | 5,321              | 224,943                     | 5,844               | 88,190                      | 3,885              | 26,878                         | 2,414               | 16,260                   | 4,900                        | 6.76                | 7.66                | 4.22                |
| National: 2/1/2015  | 5,959,465               | 5,606,612                          | 94.08%                                     | 352,853                        | 5.92%                                  | 3,005                  | 27,431      | 5,270,319                 | 6,886           | 336,293                     | 4,635              | 217,808                     | 5,555               | 91,656                      | 3,631              | 27,355                         | 2,461               | 16,034                   | 4,263                        | 6.70                | 7.58                | 4.22                |
| National: 1/15/2015   | 5,684,461               | 5,324,120                          | 93.66%                                     | 360,341                        | 6.34%                                  | 2,698                  | 25,812      | 4,992,744                 | 6,446           | 331,376                     | 4,177              | 218,959                     | 5,712               | 97,214                      | 3,350              | 27,871                         | 2,541               | 16,297                   | 3,586                        | 6.97                | 7.89                | 4.54                |
| National: 1/1/2015  | 5,806,214               | 5,417,200                          | 93.3%                                      | 389,014                        | 6.7%                                   | 2,381                  | 24,929      | 5,098,776                 | 5,740           | 318,424                     | 4,800              | 237,424                     | 5,405               | 105,583                     | 3,501              | 29,141                         | 2,095               | 16,866                   | 3,388                        | 7.14                | 8.07                | 4.70                |
| National: 12/15/2014  | 5,632,971               | 5,251,303                          | 93.22%                                     | 381,668                        | 6.78%                                  | 2,349                  | 24,048      | 4,946,249                 | 7,362           | 305,054                     | 3,486              | 231,808                     | 5,226               | 105,509                     | 3,450              | 29,025                         | 1,384               | 15,326                   | 3,140                        | 7.19                | 8.04                | 4.70                |
| National: 12/1/2014   | 5,737,248               | 5,358,850                          | 93.4%                                      | 378,398                        | 6.6%                                   | 2,509                  | 23,088      | 5,046,896                 | 6,704           | 311,954                     | 3,887              | 230,177                     | 5,383               | 105,697                     | 2,817              | 28,651                         | 1,315               | 13,873                   | 2,982                        | 6.95                | 7.83                | 4.61                |
| National: 11/15/2014  | 5,908,192               | 5,527,871                          | 93.56%                                     | 380,321                        | 6.44%                                  | 2,256                  | 21,641      | 5,204,700                 | 5,994           | 323,171                     | 4,073              | 236,207                     | 5,140               | 102,553                     | 2,264              | 28,337                         | 1,515               | 13,224                   | 2,655                        | 6.88                | 7.62                | 4.45                |
| National: 11/1/2014   | 5,980,644               | 5,603,781                          | 93.7%                                      | 376,863                        | 6.3%                                   | 653                    | 21,242      | 5,298,117                 | 6,149           | 305,664                     | 4,239              | 236,748                     | 4,406               | 97,032                      | 2,120              | 28,052                         | 1,622               | 15,031                   | 2,706                        | 6.71                | 7.49                | 4.27                |
| National: 10/15/2014  | 5,885,354               | 5,515,980                          | 93.72%                                     | 369,374                        | 6.28%                                  | 1,830                  | 22,083      | 5,195,338                 | 6,677           | 320,642                     | 4,128              | 231,824                     | 3,823               | 95,790                      | 2,970              | 26,688                         | 1,706               | 15,072                   | 2,779                        | 6.73                | 7.49                | 4.28                |
| National: 10/1/2014   | 5,913,070               | 5,557,674                          | 93.99%                                     | 355,396                        | 6.01%                                  | 2,013                  | 21,252      | 5,261,245                 | 6,477           | 296,429                     | 3,403              | 221,446                     | 3,777               | 93,862                      | 2,955              | 25,529                         | 1,860               | 14,559                   | 2,780                        | 6.43                | 7.21                | 4.11                |
| Public Data - Pending Appointments<br>Printed by: DVA\vacoscateb on 10/10/2019 1:56:15 PM |                         |                                    |  |                                |  |                        |             |                           |                 |                             |                    |                             |                     |                             |                    |                                |                     |                          |                              |                     |                     |                     |



FOOTNOTES

\*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**