

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (528A7) Syracuse, NY HCS	91,177	84,679	92.87%	6,498	7.13%	0	161	80,259	19	4,420	10	2,931	49	1,692	30	763	21	1,112	32	2.12	12.27	4.82
(1V02) (528A7) Syracuse, NY	48,729	44,708	91.75%	4,021	8.25%	0	156	42,030	16	2,678	10	1,779	47	948	30	494	21	800	32	1.99	11.93	3.97
(1V02) (528G5) Auburn, NY	1,619	1,579	97.53%	40	2.47%	0	0	1,498	0	81	0	30	0	7	0	0	0	0	0	3.40	8.28	5.75
(1V02) (528G9) Tompkins County, NY	2,073	2,038	98.31%	35	1.69%	0	5	1,990	3	48	0	22	2	6	0	2	0	5	0	1.15	9.97	7.41
(1V02) (528GL) Massena, NY	3,175	3,148	99.15%	27	0.85%	0	0	3,077	0	71	0	0	0	0	0	0	0	0	0	2.09	3.00	0.87
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	9,050	8,451	93.38%	599	6.62%	0	0	8,043	0	408	0	224	0	301	0	48	0	26	0	3.70	11.90	5.05
(1V02) (528GN) Binghamton, NY	8,284	8,123	98.06%	161	1.94%	0	0	7,833	0	290	0	79	0	48	0	8	0	26	0	1.24	4.92	3.53
(1V02) (528GO) Watertown, NY	5,435	5,286	97.26%	149	2.74%	0	0	5,124	0	162	0	95	0	37	0	9	0	8	0	1.45	11.61	7.60
(1V02) (528GP) Oswego, NY	2,503	2,471	98.72%	32	1.28%	0	0	2,395	0	76	0	20	0	0	0	4	0	4	0	2.61	4.21	4.22
(1V02) (528MA) Watertown DES	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		3.00	
(1V02) (528QG) Erie West, NY	4,212	3,900	92.59%	312	7.41%	0	0	3,699	0	201	0	214	0	47	0	28	0	23	0		0.85	5.04
(1V02) (528QH) South Salina, NY	178	178	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QI) Erie East, NY	4,329	3,320	76.69%	1,009	23.31%	0	0	2,990	0	330	0	355	0	274	0	167	0	213	0		23.42	
(1V02) (528QN) Watertown 2, NY	1,587	1,474	92.88%	113	7.12%	0	0	1,406	0	68	0	95	0	11	0	2	0	5	0		6.34	2.84
(1V02) (526) Bronx, NY HCS	40,915	39,502	96.55%	1,413	3.45%	0	2	37,861	2	1,641	0	863	0	231	0	126	0	193	0	3.37	6.18	1.46
(1V02) (526) Bronx, NY (James J. Peters)	38,374	37,001	96.42%	1,373	3.58%	0	2	35,411	2	1,590	0	832	0	224	0	124	0	193	0	3.87	6.18	1.26
(1V02) (526GA) White Plains, NY	1,312	1,295	98.7%	17	1.3%	0	0	1,277	0	0	0	13	0	0	0	0	0	0	0	0.89	2.64	3.79
(1V02) (526GB) Yonkers, NY	845	839	99.29%	6	0.71%	0	0	825	0	14	0	0	0	0	0	0	0	0	0	1.29	20.21	0.62
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	384	367	95.57%	17	4.43%	0	0	348	0	0	0	13	0	0	0	0	0	0	0	3.60	94.00	
(1V02) (561) New Jersey HCS	102,262	95,030	92.93%	7,232	7.07%	1	267	90,310	64	4,720	61	4,231	57	1,654	28	613	22	734	35	2.87	10.56	4.25
(1V02) (561) East Orange, NJ	40,538	36,094	89.04%	4,444	10.96%	0	0	33,597	0	2,497	0	2,635	0	874	0	412	0	523	0	3.66	12.68	8.07
(1V02) (561A4) Lyons, NJ	18,951	17,649	93.13%	1,302	6.87%	0	267	16,755	64	894	61	708	57	430	28	75	22	89	35	1.66	9.03	3.50
(1V02) (561BZ) Brick, NJ (James J. Howard)	20,650	19,558	94.71%	1,092	5.29%	0	0	18,682	0	876	0	617	0	294	0	101	0	80	0	4.39	8.90	2.32
(1V02) (561GA) Hamilton, NJ	2,057	1,999	97.18%	58	2.82%	0	0	1,915	0	84	0	43	0	0	0	0	0	0	0	4.07	5.67	6.03
(1V02) (561GB) Elizabeth, NJ	930	922	99.14%	8	0.86%	0	0	899	0	23	0	0	0	0	0	0	0	0	0	1.33		2.68
(1V02) (561GD) Hackensack, NJ	7,357	7,263	98.72%	94	1.28%	0	0	7,152	0	111	0	74	0	7	0	0	0	10	0	2.29	1.81	1.64
(1V02) (561GE) Jersey City, NJ	1,233	1,227	99.51%	6	0.49%	0	0	1,215	0	12	0	0	0	0	0	0	0	0	0	0.25	2.46	1.50
(1V02) (561GF) Piscataway, NJ	1,712	1,701	99.36%	11	0.64%	0	0	1,680	0	21	0	10	0	0	0	0	0	0	0	0.51	40.25	2.13
(1V02) (561GH) Morristown, NJ	1,382	1,343	97.18%	39	2.82%	0	0	1,302	0	41	0	27	0	0	0	0	0	9	0	3.44	0.79	4.32
(1V02) (561GI) Tinton Falls, NJ	5,257	5,113	97.26%	144	2.74%	0	0	4,982	0	131	0	85	0	29	0	0	0	14	0	2.67	2.58	5.56
(1V02) (561GJ) Paterson, NJ	1,368	1,343	98.17%	25	1.83%	0	0	1,327	0	16	0	16	0	6	0	0	0	0	0	1.00	12.40	4.48
(1V02) (561GK) Sussex, NJ	827	818	98.91%	9	1.09%	0	0	804	0	14	0	6	0	0	0	0	0	0	0	0.57	0.47	7.48
(1V02) (620) Hudson Valley, NY HCS	33,731	32,275	95.68%	1,456	4.32%	7	0	30,588	0	1,687	0	1,014	0	300	0	72	0	70	0	4.28	4.93	4.17
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	6,091	5,798	95.19%	293	4.81%	0	0	5,542	0	256	0	221	0	48	0	13	0	11	0	5.57	5.07	5.93
(1V02) (620A4) Castle Point, NY	15,467	14,562	94.15%	905	5.85%	0	0	13,613	0	949	0	614	0	197	0	49	0	45	0	4.43	5.58	2.78
(1V02) (620GA) New City, NY	2,883	2,835	98.34%	48	1.66%	0	0	2,713	0	122	0	39	0	6	0	0	0	0	0	4.22	2.36	3.58
(1V02) (620GB) Carmel, NY	1,437	1,392	96.87%	45	3.13%	0	0	1,361	0	0	0	30	0	0	0	3	0	0	0	2.75	2.49	8.46
(1V02) (620GD) Goshen, NY	2,602	2,577	99.04%	25	0.96%	0	0	2,476	0	101	0	11	0	0	0	0	0	0	0	2.50	4.03	2.89
(1V02) (620GE) Port Jervis, NY	2,406	2,385	99.13%	21	0.87%	0	0	2,258	0	127	0	12	0	0	0	0	0	0	0	6.19	2.42	2.65
(1V02) (620GF) Monticello, NY	742	705	95.01%	37	4.99%	0	0	668	0	37	0	28	0	0	0	0	0	0	0	1.97	7.73	10.16
(1V02) (620GG) Poughkeepsie, NY	1,774	1,716	96.73%	58	3.27%	0	0	1,669	0	47	0	40	0	15	0	3	0	0	0	2.18	5.13	0.10
(1V02) (620GH) Eastern Dutchess, NY	317	293	92.43%	24	7.57%	0	0	276	0	17	0	19	0	0	0	0	0	0	0	8.97	7.53	0.09
(1V02) (620MA) IDES West Point	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(1V02) (620QA) Montrose 1, NY - Mobile	8	8	100%	0	0%	0	0	8	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (630) New York Harbor HCS	56,203	53,185	94.63%	3,018	5.37%	0	8	49,582	3	3,603	1	2,186	1	543	0	161	1	128	2	7.53	6.56	3.27
(1V02) (630) Manhattan, NY	22,565	21,319	94.48%	1,246	5.52%	0	7	19,553	3	1,766	0	856	1	259	0	91	1	40	2	9.23	5.78	5.28
(1V02) (630A4) Brooklyn, NY	30,053	28,507	94.86%	1,546	5.14%	0	0	26,909	0	1,598	0	1,150	0	245	0	68	0	83	0	6.62	7.21	1.47
(1V02) (630A5) St. Albans, NY	2,257	2,115	93.71%	142	6.29%	0	0	1,908	0	207	0	109	0	27	0	0	0	0	0	13.05	5.97	0.38
(1V02) (630GA) Harlem, NY	317	317	100%	0	0%	0	0	317	0	0	0	0	0	0	0	0	0	0	0	0.01	0.00	0.00
(1V02) (630GB) Staten Island, NY	1,011	927	91.69%	84	8.31%	0	1	895	0	32	1	71	0	12	0	0	0	0	0	3.30	13.30	2.50
(1V02) (632) Northport, NY HCS	54,657	52,113	95.35%	2,544	4.65%	11	248	48,443	11	3,670	13	1,492	24	535	25	252	22	265	153	4.82	7.21	4.46
(1V02) (632) Northport, NY	42,816	40,530	94.66%	2,286	5.34%	0	248	37,287	11	3,243	13	1,314	24	502	25	226	22	244	153	7.66	7.23	3.26

Pending Appointment and Electronic Wait List Summary - National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (632BU) Northport, NY - VADOM	136	136	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (632GA) East Meadow, NY	3,922	3,796	96.79%	126	3.21%	0	0	3,592	0	204	0	80	0	0	0	16	0	0	0	3.64	7.80	9.76
(1V02) (632HA) Valley Stream, NY	1,137	1,122	98.68%	15	1.32%	0	0	1,100	0	22	0	12	0	0	0	0	0	0	0	1.66	8.17	3.79
(1V02) (632HB) Riverhead, NY	2,412	2,384	98.84%	28	1.16%	0	0	2,334	0	50	0	22	0	2	0	3	0	0	0	1.24	4.64	1.78
(1V02) (632HC) Bay Shore, NY	1,465	1,421	97%	44	3%	0	0	1,371	0	50	0	34	0	9	0	0	0	0	0	3.09		4.91
(1V02) (632HD) Patchogue, NY	2,639	2,604	98.67%	35	1.33%	0	0	2,522	0	82	0	22	0	6	0	0	0	0	0	1.69	6.24	6.72
(1V02) (632QA) Northport 1, NY - Mobile	90	89	98.89%	1	1.11%	0	0	78	0	11	0	0	0	0	0	0	0	0	0		7.47	
(1V02) (632QB) Northport 2, NY - Mobile	40	31	77.5%	9	22.5%	0	0	0	0	8	0	8	0	0	0	0	0	0	0	21.77	26.50	
(1V04) (460) Wilmington, DE HCS	51,199	49,175	96.05%	2,024	3.95%	45	12	47,193	0	1,982	1	1,220	0	469	0	164	0	171	11	2.51	7.07	3.32
(1V04) (460) Wilmington, DE	32,109	30,367	94.57%	1,742	5.43%	0	12	28,969	0	1,398	1	1,047	0	406	0	141	0	148	11	3.52	7.57	2.99
(1V04) (460GA) Sussex County, DE	4,886	4,803	98.3%	83	1.7%	0	0	4,632	0	171	0	43	0	25	0	9	0	0	0	2.85	5.78	1.90
(1V04) (460GC) Kent County, DE	5,043	4,944	98.04%	99	1.96%	0	0	4,817	0	127	0	49	0	30	0	9	0	0	0	1.39	8.05	4.69
(1V04) (460GD) Cape May County, NJ	1,351	1,349	99.85%	2	0.15%	0	0	1,328	0	21	0	0	0	0	0	0	0	0	0	0.83	1.84	1.49
(1V04) (460HE) Atlantic County, NJ	3,972	3,898	98.14%	74	1.86%	0	0	3,744	0	154	0	58	0	8	0	4	0	0	0	1.59	3.06	5.67
(1V04) (460HG) Cumberland County, NJ	3,838	3,814	99.37%	24	0.63%	0	0	3,703	0	111	0	22	0	0	0	0	0	0	0	1.68	2.62	1.63
(1V04) (503) Altoona, PA HCS	44,248	43,232	97.7%	1,016	2.3%	4	0	41,700	0	1,532	0	674	0	213	0	82	0	47	0	1.50	5.77	3.22
(1V04) (503) Altoona, PA (James E. Van Zandt)	23,904	23,174	96.95%	730	3.05%	0	0	22,316	0	858	0	490	0	149	0	54	0	37	0	1.50	5.70	2.98
(1V04) (503GA) Johnstown, PA	6,415	6,327	98.63%	88	1.37%	0	0	6,165	0	162	0	50	0	25	0	9	0	4	0	1.13	5.55	3.46
(1V04) (503GB) DuBois, PA	5,799	5,710	98.47%	89	1.53%	0	0	5,368	0	342	0	63	0	12	0	13	0	0	0	2.58	7.59	3.08
(1V04) (503GC) State College, PA	5,397	5,312	98.43%	85	1.57%	0	0	5,189	0	123	0	60	0	20	0	3	0	0	0	1.09	4.71	4.08
(1V04) (503GD) Huntingdon County, PA	1,287	1,273	98.91%	14	1.09%	0	0	1,252	0	21	0	6	0	5	0	0	0	0	0	1.33	4.08	6.40
(1V04) (503GE) Indiana County, PA	1,446	1,436	99.31%	10	0.69%	0	0	1,410	0	26	0	5	0	2	0	0	0	0	0	0.84	5.11	2.08
(1V04) (529) Butler, PA HCS	25,354	25,072	98.89%	282	1.11%	3	1	24,429	0	643	0	232	0	47	1	0	0	0	0	0.44	2.43	4.05
(1V04) (529) Duffy Road, PA (Abie Abraham)	14,652	14,392	98.23%	260	1.77%	0	1	13,812	0	580	0	215	0	43	1	0	0	0	0	0.80	2.44	4.30
(1V04) (529A4) New Castle Road, PA (Butler)	54	54	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	3,086	3,067	99.38%	19	0.62%	0	0	3,043	0	24	0	14	0	4	0	0	0	0	0	0.30	0.61	4.96
(1V04) (529GB) Lawrence County, PA	1,784	1,784	100%	0	0%	0	0	1,777	0	7	0	0	0	0	0	0	0	0	0	0.02	0.95	1.56
(1V04) (529GC) Armstrong County, PA	1,854	1,853	99.95%	1	0.05%	0	0	1,846	0	7	0	0	0	0	0	0	0	0	0	0.10	5.00	1.11
(1V04) (529GD) Clarion County, PA	1,290	1,289	99.92%	1	0.08%	0	0	1,280	0	9	0	0	0	0	0	0	0	0	0	0.82	4.11	3.09
(1V04) (529GF) Cranberry Township, PA	2,634	2,633	99.96%	1	0.04%	0	0	2,617	0	16	0	0	0	0	0	0	0	0	0	0.06	2.73	2.14
(1V04) (542) Coatesville, PA HCS	23,559	23,023	97.72%	536	2.28%	2	0	22,381	0	642	0	355	0	143	0	21	0	17	0	1.46	3.03	5.41
(1V04) (542) Coatesville, PA	17,360	16,857	97.1%	503	2.9%	0	0	16,312	0	545	0	331	0	137	0	21	0	14	0	1.67	3.03	6.31
(1V04) (542BU) Coatesville, PA - VADOM	61	61	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(1V04) (542GA) Delaware County, PA	3,381	3,356	99.26%	25	0.74%	0	0	3,281	0	75	0	17	0	0	0	0	0	0	0	1.43	0.00	3.69
(1V04) (542GE) Spring City, PA	2,757	2,749	99.71%	8	0.29%	0	0	2,727	0	22	0	7	0	0	0	0	0	0	0	0.97	1.62	1.08
(1V04) (562) Erie, PA HCS	36,527	35,089	96.06%	1,438	3.94%	3	0	33,859	0	1,230	0	842	0	325	0	86	0	185	0	2.91	8.18	2.88
(1V04) (562) Erie, PA	24,813	23,646	95.3%	1,167	4.7%	0	0	22,713	0	933	0	656	0	281	0	73	0	157	0	2.88	8.35	3.09
(1V04) (562GA) Crawford County, PA	3,580	3,494	97.6%	86	2.4%	0	0	3,376	0	118	0	68	0	14	0	0	0	0	0	2.70	6.69	1.29
(1V04) (562GB) Ashtabula County, OH	2,683	2,578	96.09%	105	3.91%	0	0	2,511	0	67	0	69	0	0	0	7	0	0	0	4.04	1.18	2.64
(1V04) (562GC) McKean County, PA	616	608	98.7%	8	1.3%	0	0	598	0	10	0	0	0	0	0	0	0	2	0	2.10	3.08	2.50
(1V04) (562GD) Venango County, PA	1,956	1,933	98.82%	23	1.18%	0	0	1,899	0	34	0	18	0	2	0	0	0	0	0	2.65	6.50	2.19
(1V04) (562GE) Warren County, PA	2,879	2,830	98.3%	49	1.7%	0	0	2,762	0	68	0	27	0	10	0	0	0	8	0	2.57	3.78	3.79
(1V04) (595) Lebanon, PA HCS	86,665	83,145	95.94%	3,520	4.06%	4	0	79,732	0	3,413	0	1,855	0	683	0	337	0	645	0	2.73	6.61	5.51
(1V04) (595) Lebanon, PA	52,530	49,977	95.14%	2,553	4.86%	0	0	47,655	0	2,322	0	1,337	0	554	0	248	0	414	0	4.24	5.69	5.34
(1V04) (595GA) Cumberland County, PA	14,374	13,805	96.04%	569	3.96%	0	0	13,295	0	510	0	252	0	72	0	36	0	209	0	2.15	15.84	6.98
(1V04) (595GC) Lancaster County, PA	4,570	4,494	98.34%	76	1.66%	0	0	4,359	0	135	0	65	0	9	0	2	0	0	0	1.51	2.84	3.79
(1V04) (595GD) Berks County, PA	4,476	4,421	98.77%	55	1.23%	0	0	4,297	0	124	0	43	0	0	0	0	0	0	0	1.86	6.91	4.13
(1V04) (595GE) York, PA	8,498	8,257	97.16%	241	2.84%	0	0	7,980	0	277	0	134	0	34	0	51	0	22	0	1.94	7.56	5.46
(1V04) (595GF) Schuylkill County, PA	2,008	1,982	98.71%	26	1.29%	0	0	1,937	0	0	0	24	0	0	0	0	0	0	0	2.30		3.14
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	209	209	100%	0	0%	0	0	209	0	0	0	0	0	0	0	0	0	0	0	0.65		
(1V04) (642) Philadelphia, PA HCS	99,362	91,747	92.34%	7,615	7.66%	5	2	86,504	2	5,243	0	3,948	0	1,582	0	1,029	0	1,056	0	3.69	11.07	3.54
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenzo)	70,084	63,478	90.57%	6,606	9.43%	0	1	59,058	1	4,420	0	3,430	0	1,428	0	840	0	908	0	5.06	11.13	3.62

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V04) (642GA) Burlington County, NJ	7,469	7,289	97.59%	180	2.41%	0	0	7,085	0	204	0	117	0	23	0	16	0	24	0	2.69	10.05	2.37
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	11,327	10,913	96.35%	414	3.65%	0	0	10,646	0	267	0	170	0	86	0	94	0	64	0	2.48	10.63	2.93
(1V04) (642GD) Gloucester County, NJ	7,439	7,105	95.51%	334	4.49%	0	1	6,841	1	264	0	167	0	32	0	78	0	57	0	2.67	10.74	3.17
(1V04) (642GF) Camden, NJ	1,678	1,622	96.66%	56	3.34%	0	0	1,555	0	67	0	46	0	6	0	0	0	0	0	3.36	11.00	7.35
(1V04) (642GH) West Philadelphia, PA	760	737	96.97%	23	3.03%	0	0	717	0	20	0	18	0	0	0	0	0	0	0	2.25		7.17
(1V04) (642QA) Chestnut Street, PA	605	603	99.67%	2	0.33%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	107,542	101,188	94.09%	6,354	5.91%	13	1	94,402	0	6,786	0	3,779	0	1,093	0	881	0	601	1	4.12	9.32	5.07
(1V04) (646) Pittsburgh, PA	61,768	57,273	92.72%	4,495	7.28%	0	0	53,219	0	4,054	0	2,514	0	811	0	718	0	452	0	6.57	9.23	5.01
(1V04) (646A4) Heinz, PA (H. John Heinz III)	16,527	15,575	94.24%	952	5.76%	0	1	14,607	0	968	0	607	0	157	0	102	0	86	1	2.98	9.69	4.82
(1V04) (646GA) Belmont County, OH	4,678	4,482	95.81%	196	4.19%	0	0	4,163	0	319	0	178	0	9	0	5	0	0	0	2.31	10.00	4.24
(1V04) (646GB) Westmoreland County, PA	8,508	8,254	97.01%	254	2.99%	0	0	7,377	0	877	0	155	0	47	0	36	0	16	0	6.60	11.99	6.61
(1V04) (646GC) Beaver County, PA	5,763	5,685	98.65%	78	1.35%	0	0	5,510	0	175	0	54	0	9	0	0	0	0	0	2.78	4.17	4.80
(1V04) (646GD) Washington County, PA	5,765	5,475	94.97%	290	5.03%	0	0	5,239	0	236	0	213	0	39	0	15	0	23	0	2.40	13.76	8.49
(1V04) (646GE) Fayette County, PA	4,533	4,444	98.04%	89	1.96%	0	0	4,287	0	157	0	58	0	21	0	0	0	0	0	1.49	5.02	3.63
(1V04) (693) Wilkes-Barre, PA HCS	71,494	67,908	94.98%	3,586	5.02%	4	22	65,171	3	2,737	2	2,304	5	688	12	312	0	282	0	1.34	6.39	7.84
(1V04) (693) Wilkes-Barre, PA	48,481	45,374	93.59%	3,107	6.41%	0	0	43,151	0	2,223	0	1,975	0	588	0	276	0	268	0	1.60	6.89	10.27
(1V04) (693B4) Allentown, PA	12,890	12,577	97.57%	313	2.43%	0	7	12,222	1	355	1	229	4	69	1	0	0	6	0	1.31	2.91	5.09
(1V04) (693GA) Sayre, PA	2,994	2,929	97.83%	65	2.17%	0	0	2,891	0	38	0	59	0	3	0	0	0	3	0	0.81	5.17	1.43
(1V04) (693GB) Williamsport, PA	4,362	4,286	98.26%	76	1.74%	0	15	4,220	2	66	1	27	1	0	11	0	0	0	0	0.75	1.85	5.79
(1V04) (693GC) Tobyhanna, PA	571	565	98.95%	6	1.05%	0	0	549	0	16	0	0	0	0	0	0	0	0	0	0.89	29.00	7.00
(1V04) (693GF) Columbia County, PA	149	141	94.63%	8	5.37%	0	0	128	0	0	0	0	0	0	0	0	0	0	0	0.08		9.82
(1V04) (693GG) Northampton County, PA	1,149	1,142	99.39%	7	0.61%	0	0	1,128	0	14	0	3	0	0	0	0	0	0	0	1.53		2.15
(1V04) (693QA) Wayne County, PA	898	894	99.55%	4	0.45%	0	0	882	0	12	0	4	0	0	0	0	0	0	0	1.66		10.14
(1V05) (540) Clarksburg, WV HCS	49,452	47,012	95.07%	2,440	4.93%	2	220	44,716	5	2,296	15	1,454	11	551	22	221	70	214	97	4.49	6.71	6.35
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	41,995	39,824	94.83%	2,171	5.17%	0	220	37,852	5	1,972	15	1,252	11	509	22	208	70	202	97	4.69	6.69	7.19
(1V05) (540BU) Clarksburg, WV - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	651	631	96.93%	20	3.07%	0	0	602	0	0	0	0	0	0	0	0	0	0	0	5.09	0.00	4.93
(1V05) (540GB) Wood County, WV	3,476	3,323	95.6%	153	4.4%	0	0	3,185	0	138	0	119	0	23	0	6	0	0	0	3.93	9.76	5.81
(1V05) (540GC) Braxton County, WV	1,419	1,397	98.45%	22	1.55%	0	0	1,348	0	49	0	16	0	0	0	0	0	0	0	3.13	7.80	0.96
(1V05) (540GD) Monongalia County, WV	1,706	1,644	96.37%	62	3.63%	0	0	1,565	0	79	0	0	0	0	0	0	0	0	0	4.55	12.50	4.30
(1V05) (540HK) Clarksburg, WV - Mobile	200	188	94%	12	6%	0	0	160	0	0	0	0	0	0	0	0	0	0	0	9.23	0.00	
(1V05) (512) Baltimore, MD HCS	66,893	59,204	88.51%	7,689	11.49%	26	28	55,502	8	3,702	0	3,293	1	1,702	0	1,040	0	1,654	19	3.35	14.18	22.31
(1V05) (512) Baltimore, MD	41,489	35,363	85.23%	6,126	14.77%	0	14	32,853	6	2,510	0	2,672	1	1,321	0	869	0	1,264	7	5.55	14.33	31.61
(1V05) (512A5) Perry Point, MD	7,533	6,822	90.56%	711	9.44%	0	1	6,391	1	431	0	236	0	202	0	70	0	203	0	3.10	22.02	6.54
(1V05) (512GA) Cambridge, MD	4,392	4,277	97.38%	115	2.62%	0	0	4,125	0	152	0	50	0	29	0	5	0	31	0	1.70	7.78	3.28
(1V05) (512GC) Glen Burnie, MD	3,124	2,996	95.9%	128	4.1%	0	0	2,849	0	147	0	48	0	34	0	18	0	28	0	3.75	10.02	5.77
(1V05) (512GD) Loch Raven, MD	4,957	4,690	94.61%	267	5.39%	0	13	4,464	1	226	0	184	0	56	0	17	0	10	12	1.33	6.81	6.49
(1V05) (512GE) Pocomoke City, MD	862	840	97.45%	22	2.55%	0	0	736	0	104	0	17	0	0	0	3	0	0	0	2.39	11.00	10.13
(1V05) (512GF) Eastern Baltimore County, MD	1,486	1,454	97.85%	32	2.15%	0	0	1,424	0	30	0	0	0	6	0	0	0	0	0	1.09	7.00	7.56
(1V05) (512GG) Fort Meade, MD	2,367	2,090	88.3%	277	11.7%	0	0	1,998	0	92	0	57	0	46	0	57	0	117	0	2.29	11.82	45.69
(1V05) (512QA) Baltimore West Fayette Street, MD	683	672	98.39%	11	1.61%	0	0	662	0	10	0	0	0	0	0	0	0	0	0		5.26	2.09
(1V05) (613) Martinsburg, WV HCS	58,862	54,024	91.78%	4,838	8.22%	36	11	51,246	10	2,778	0	2,133	0	1,200	1	823	0	682	0	3.15	11.69	7.80
(1V05) (613) Martinsburg, WV	40,966	36,741	89.69%	4,225	10.31%	0	11	34,656	10	2,085	0	1,696	0	1,106	1	787	0	636	0	3.04	12.90	7.91
(1V05) (613BU) Martinsburg, WV - VADOM	339	334	98.53%	5	1.47%	0	0	331	0	0	0	0	0	0	0	0	0	0	0			0.98
(1V05) (613GA) Cumberland, MD	2,027	1,938	95.61%	89	4.39%	0	0	1,834	0	104	0	74	0	10	0	0	0	0	0	6.09	3.60	3.72
(1V05) (613GB) Hagerstown, MD	3,467	3,331	96.08%	136	3.92%	0	0	3,235	0	96	0	95	0	23	0	0	0	0	0	2.95	2.00	7.62
(1V05) (613GC) Stephens City, VA	4,133	4,040	97.75%	93	2.25%	0	0	3,927	0	113	0	65	0	17	0	4	0	7	0	3.64	4.37	5.66
(1V05) (613GD) Franklin, WV	44	44	100%	0	0%	0	0	43	0	0	0	0	0	0	0	0	0	0	0	1.58	0.00	0.00
(1V05) (613GE) Petersburg, WV	422	410	97.16%	12	2.84%	0	0	398	0	12	0	9	0	0	0	0	0	0	0	4.11	0.00	5.23
(1V05) (613GF) Harrisonburg, VA	2,069	1,999	96.62%	70	3.38%	0	0	1,915	0	84	0	45	0	12	0	5	0	0	0	2.06	5.77	14.21
(1V05) (613GG) Fort Detrick, MD	5,395	5,187	96.14%	208	3.86%	0	0	4,907	0	280	0	145	0	32	0	12	0	19	0	2.59	4.97	11.35
(1V05) (688) Washington, DC HCS	66,171	62,787	94.89%	3,384	5.11%	138	22	60,249	13	2,538	4	1,693	0	824	0	472	0	395	5	1.66	6.22	3.53
(1V05) (688) Washington, DC	53,122	49,925	93.98%	3,197	6.02%	0	18	47,565	13	2,360	2	1,597	0	784	0	442	0	374	3	2.16	6.35	5.98

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V05) (688GA) Fort Belvoir, VA	5,228	5,204	99.54%	24	0.46%	0	3	5,182	0	22	1	14	0	0	0	0	0	0	2	0.73	1.62	0.28
(1V05) (688GB) Southeast Washington, DC	602	601	99.83%	1	0.17%	0	0	584	0	0	0	0	0	0	0	0	0	0	0	1.73	0.02	3.11
(1V05) (688GD) Charlotte Hall, MD	2,037	2,027	99.51%	10	0.49%	0	0	2,009	0	18	0	7	0	0	0	0	0	0	0	0.84	2.98	0.00
(1V05) (688GE) Southern Prince Georges County, MD	3,590	3,545	98.75%	45	1.25%	0	1	3,488	0	57	1	24	0	8	0	0	0	5	0	1.38	4.77	0.73
(1V05) (688GF) Montgomery County, MD	1,474	1,367	92.74%	107	7.26%	0	0	1,312	0	55	0	51	0	25	0	20	0	11	0	5.14	8.77	2.60
(1V05) (688GG) Lexington Park, MD	10	10	100%	0	0%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	1.50		
(1V05) (688QA) Franklin Street, DC	108	108	100%	0	0%	0	0	99	0	9	0	0	0	0	0	0	0	0	0			4.14
(1V05) (517) Beckley, WV HCS	25,696	24,532	95.47%	1,164	4.53%	1	0	23,774	0	758	0	750	0	248	0	86	0	80	0	3.27	5.35	2.13
(1V05) (517) Beckley, WV	22,393	21,282	95.04%	1,111	4.96%	0	0	20,599	0	683	0	709	0	244	0	82	0	76	0	3.21	5.35	1.72
(1V05) (517GB) Greenbrier County, WV	1,857	1,842	99.19%	15	0.81%	0	0	1,810	0	32	0	0	0	0	0	0	0	0	0	3.28		4.78
(1V05) (517QA) Princeton, WV	1,446	1,408	97.37%	38	2.63%	0	0	1,365	0	43	0	30	0	0	0	0	0	4	0	3.53	0.00	3.04
(1V05) (581) Huntington, WV HCS	57,908	54,141	93.49%	3,767	6.51%	2	17	50,735	6	3,406	3	1,662	1	865	1	623	1	617	5	2.68	11.90	2.97
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	45,137	41,546	92.04%	3,591	7.96%	0	17	38,618	6	2,928	3	1,567	1	831	1	594	1	599	5	2.89	12.25	2.69
(1V05) (581GA) Prestonsburg, KY	3,424	3,337	97.46%	87	2.54%	0	0	3,263	0	74	0	36	0	21	0	18	0	12	0	0.77	20.53	4.28
(1V05) (581GB) Charleston, WV	7,567	7,494	99.04%	73	0.96%	0	0	7,136	0	358	0	47	0	11	0	11	0	4	0	3.54	4.00	3.36
(1V05) (581GG) Gallipolis, OH	1,124	1,116	99.29%	8	0.71%	0	0	1,096	0	20	0	5	0	2	0	0	0	0	0	1.29	9.59	2.74
(1V05) (581GH) Lenore, WV	638	630	98.75%	8	1.25%	0	0	604	0	26	0	7	0	0	0	0	0	0	0	2.45	6.00	0.00
(1V05) (581QA) Huntington Ninth Street, WV	18	18	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(1V06) (558) Durham, NC HCS	138,930	123,590	88.96%	15,340	11.04%	5	838	117,271	146	6,319	104	6,275	201	4,052	134	2,702	106	2,311	147	2.98	12.98	9.93
(1V06) (558) Durham, NC	75,330	65,476	86.92%	9,854	13.08%	0	158	61,607	32	3,869	38	3,994	41	2,569	17	1,947	10	1,344	20	3.13	11.71	8.73
(1V06) (558GA) Greenville, NC	34,496	30,152	87.41%	4,344	12.59%	0	459	28,754	78	1,398	37	1,575	112	1,216	78	665	58	888	96	4.49	16.31	11.47
(1V06) (558GB) Raleigh, NC	6,545	6,339	96.85%	206	3.15%	0	0	6,121	0	218	0	153	0	36	0	10	0	0	0	2.36	25.50	3.31
(1V06) (558GC) Morehead City, NC	4,858	4,650	95.72%	208	4.28%	0	7	4,464	0	186	2	114	4	66	0	17	1	11	0	2.39	15.78	11.73
(1V06) (558GD) Durham County, NC	2,648	2,396	90.48%	252	9.52%	0	24	2,219	10	177	9	157	2	54	1	25	0	16	2			10.14
(1V06) (558GE) Hillandale Road, NC	6,342	6,285	99.1%	57	0.9%	0	0	6,176	0	109	0	46	0	8	0	0	0	3	0	1.77	6.86	
(1V06) (558GF) Wake County, NC	3,860	3,514	91.04%	346	8.96%	0	189	3,304	25	210	18	184	42	88	38	35	37	39	29			8.53
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	4,715	4,647	98.56%	68	1.44%	0	1	4,504	1	143	0	47	0	15	0	3	0	3	0	2.18	14.93	1.24
(1V06) (558QA) Brier Creek, NC	136	131	96.32%	5	3.68%	0	0	122	0	9	0	5	0	0	0	0	0	0	0		3.38	
(1V06) (565) Fayetteville, NC HCS	136,094	128,661	94.54%	7,433	5.46%	95	33	121,094	4	7,567	7	4,089	5	1,842	9	676	2	826	6	4.88	9.23	4.34
(1V06) (565) Fayetteville, NC	18,894	18,110	95.85%	784	4.15%	0	17	17,457	1	653	4	471	4	165	7	54	1	94	0	1.65	4.47	3.60
(1V06) (565GA) Jacksonville, NC	5,434	5,214	95.95%	220	4.05%	0	0	4,954	0	260	0	106	0	48	0	30	0	36	0	4.55	21.83	5.39
(1V06) (565GC) Wilmington, NC	22,764	21,973	96.53%	791	3.47%	0	16	20,821	3	1,152	3	421	1	220	2	74	1	76	6	3.98	5.28	3.82
(1V06) (565GD) Hamlet, NC	2,422	2,385	98.47%	37	1.53%	0	0	2,304	0	81	0	22	0	0	0	0	0	0	0	3.32	27.38	3.65
(1V06) (565GE) Robeson County, NC	3,099	3,079	99.35%	20	0.65%	0	0	3,026	0	53	0	17	0	0	0	0	0	0	0	1.37	10.64	1.57
(1V06) (565GF) Goldsboro, NC	2,470	2,342	94.82%	128	5.18%	0	0	2,266	0	76	0	106	0	19	0	2	0	0	0	4.53	1.00	2.06
(1V06) (565GG) Lee County, NC	3,579	3,421	95.59%	158	4.41%	0	0	3,239	0	182	0	125	0	25	0	8	0	0	0	3.97	5.14	5.98
(1V06) (565GH) Brunswick County, NC	1,779	1,758	98.82%	21	1.18%	0	0	1,725	0	33	0	20	0	0	0	0	0	0	0	1.56	10.33	2.39
(1V06) (565GJ) Jacksonville 2, NC	1,423	1,407	98.88%	16	1.12%	0	0	1,348	0	59	0	0	0	0	0	0	0	0	0	3.14		
(1V06) (565GL) Cumberland County, NC	71,489	66,487	93%	5,002	7%	0	0	61,605	0	4,882	0	2,658	0	1,260	0	481	0	603	0	5.86	12.85	6.94
(1V06) (565GM) Jacksonville 3, NC	1,282	1,249	97.43%	33	2.57%	0	0	1,205	0	44	0	0	0	0	0	0	0	0	0			2.82
(1V06) (565MB) IDES Fort Bragg	13	13	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	2.88
(1V06) (565MD) IDES Camp Lejeune	90	90	100%	0	0%	0	0	90	0	0	0	0	0	0	0	0	0	0	0		0.12	0.00
(1V06) (565QA) Robeson Street, NC	486	486	100%	0	0%	0	0	486	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V06) (565QD) Raeford Road, NC	671	630	93.89%	41	6.11%	0	0	550	0	80	0	37	0	4	0	0	0	0	0		8.31	
(1V06) (565QE) Womack, NC	199	17	8.54%	182	91.46%	0	0	5	0	12	0	67	0	89	0	22	0	4	0			
(1V06) (590) Hampton, VA HCS	92,374	79,429	85.99%	12,945	14.01%	747	1	73,022	1	6,407	0	4,888	0	3,084	0	1,483	0	3,490	0	12.60	24.08	10.54
(1V06) (590) Hampton, VA	72,284	61,068	84.48%	11,216	15.52%	0	1	55,628	1	5,440	0	4,108	0	2,574	0	1,271	0	3,263	0	16.08	24.65	8.27
(1V06) (590BU) Hampton, VA - VADOM	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	10,697	9,600	89.74%	1,097	10.26%	0	0	9,057	0	543	0	425	0	327	0	198	0	147	0	5.69	14.39	17.00
(1V06) (590GC) Albemarle, NC	2,426	2,405	99.13%	21	0.87%	0	0	2,366	0	39	0	15	0	0	0	0	0	0	0	1.39	0.00	2.24
(1V06) (590GD) Chesapeake, VA	6,602	6,304	95.49%	298	4.51%	0	0	5,959	0	345	0	152	0	53	0	14	0	79	0	5.43	6.59	9.25
(1V06) (590MA) IDES Portsmouth	130	6	4.62%	124	95.38%	0	0	0	0	0	0	0	0	66	0	0	0	0	0		59.31	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V06) (590MB) IDES Langley	143	22	15.38%	121	84.62%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		52.30	
(1V06) (590MC) IDES Fort Eustis	88	20	22.73%	68	77.27%	0	0	0	0	0	0	68	0	0	0	0	0	0	0		42.73	34.23
(1V06) (637) Asheville, NC HCS	92,785	83,654	90.16%	9,131	9.84%	1	44	77,465	5	6,189	20	4,798	6	1,752	9	885	3	1,696	1	3.33	13.53	7.07
(1V06) (637) Asheville, NC (Charles George)	71,478	63,189	88.4%	8,289	11.6%	0	15	57,859	2	5,330	3	4,298	3	1,551	5	819	1	1,621	1	2.81	14.53	8.43
(1V06) (637GA) Franklin, NC	5,313	4,994	94%	319	6%	0	5	4,848	2	146	3	195	0	80	0	26	0	18	0	4.64	7.18	8.69
(1V06) (637GB) Rutherford County, NC	3,811	3,610	94.73%	201	5.27%	0	24	3,442	1	168	14	106	3	64	4	11	2	20	0	4.98	9.02	2.39
(1V06) (637GC) Hickory, NC	12,183	11,861	97.36%	322	2.64%	0	0	11,316	0	545	0	199	0	57	0	29	0	37	0	3.60	4.96	4.70
(1V06) (652) Richmond, VA HCS	137,896	128,898	93.47%	8,998	6.53%	9	0	121,747	0	7,151	0	4,660	0	2,181	0	988	0	1,169	0	3.84	9.59	7.22
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	121,515	112,975	92.97%	8,540	7.03%	0	0	106,512	0	6,463	0	4,350	0	2,094	0	954	0	1,142	0	4.23	9.61	9.10
(1V06) (652GA) Fredericksburg, VA	4,744	4,644	97.89%	100	2.11%	0	0	4,418	0	226	0	76	0	15	0	6	0	0	0	3.10	7.90	3.19
(1V06) (652GB) Fredericksburg 2, VA	4,060	3,910	96.31%	150	3.69%	0	0	3,667	0	243	0	114	0	23	0	8	0	0	0	3.05	9.08	4.81
(1V06) (652GE) Charlottesville, VA	5,529	5,361	96.96%	168	3.04%	0	0	5,197	0	164	0	97	0	38	0	19	0	14	0	1.91	9.98	2.25
(1V06) (652GF) Emporia, VA	2,048	2,008	98.05%	40	1.95%	0	0	1,953	0	55	0	23	0	0	0	0	0	0	0	1.96	4.94	7.18
(1V06) (658) Salem, VA HCS	78,730	74,470	94.59%	4,260	5.41%	36	234	70,738	18	3,732	12	2,120	28	1,000	23	600	18	540	135	3.17	9.61	2.64
(1V06) (658) Salem, VA	59,797	55,751	93.23%	4,046	6.77%	0	200	52,388	13	3,363	11	2,003	24	955	18	569	12	519	122	4.36	9.66	2.55
(1V06) (658BU) Salem, VA - VADOM	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	813	809	99.51%	4	0.49%	0	0	794	0	0	0	0	0	0	0	0	0	0	0	2.29		0.86
(1V06) (658GB) Danville, VA	6,208	6,126	98.68%	82	1.32%	0	1	5,957	0	169	0	45	0	19	0	0	0	0	1	2.33	2.59	4.06
(1V06) (658GC) Lynchburg, VA	5,404	5,350	99%	54	1%	0	22	5,257	1	93	0	32	1	12	3	10	5	0	12	2.20	6.40	1.87
(1V06) (658GD) Staunton, VA	2,630	2,610	99.24%	20	0.76%	0	10	2,574	4	36	1	14	3	0	2	3	0	0	0	1.86	2.58	1.27
(1V06) (658GE) Wytheville, VA	3,871	3,817	98.61%	54	1.39%	0	1	3,763	0	54	0	23	0	11	0	14	1	6	0	1.32	1.52	3.47
(1V06) (659) Salisbury, NC HCS	200,795	181,135	90.21%	19,660	9.79%	17	4	170,503	1	10,632	2	8,316	1	4,683	0	3,369	0	3,292	0	5.06	12.65	11.62
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	60,915	55,954	91.86%	4,961	8.14%	0	2	52,390	0	3,564	2	2,463	0	1,231	0	677	0	590	0	2.97	9.28	13.07
(1V06) (659BY) Kernersville, NC	66,185	58,289	88.07%	7,896	11.93%	0	2	55,127	1	3,162	0	2,671	1	1,817	0	1,641	0	1,767	0	7.59	16.44	14.68
(1V06) (659BZ) South Charlotte, NC	64,129	57,736	90.03%	6,393	9.97%	0	0	54,390	0	3,346	0	2,926	0	1,522	0	1,023	0	922	0	4.53	13.25	7.53
(1V06) (659GA) North Charlotte, NC	9,566	9,156	95.71%	410	4.29%	0	0	8,596	0	560	0	256	0	113	0	28	0	13	0	2.18	4.40	3.90
(2V07) (508) Atlanta, GA HCS	216,525	201,486	93.05%	15,039	6.95%	172	0	190,158	0	11,328	0	8,769	0	3,813	0	1,046	0	1,411	0	2.12	12.66	3.85
(2V07) (508) Atlanta, GA	87,275	79,572	91.17%	7,703	8.83%	0	0	73,341	0	6,231	0	4,749	0	2,065	0	472	0	417	0	3.77	9.87	4.11
(2V07) (508GA) Fort McPherson, GA	19,955	18,676	93.59%	1,279	6.41%	0	0	17,875	0	801	0	721	0	319	0	138	0	101	0	1.63	18.44	6.94
(2V07) (508GE) Oakwood, GA	11,149	10,836	97.19%	313	2.81%	0	0	10,584	0	252	0	188	0	101	0	13	0	0	0	1.24	8.70	3.46
(2V07) (508GF) Austell, GA	4,943	4,915	99.43%	28	0.57%	0	0	4,829	0	86	0	21	0	0	0	0	0	0	0	1.46	4.29	2.32
(2V07) (508GG) Stockbridge, GA	9,649	9,591	99.4%	58	0.6%	0	0	9,408	0	183	0	46	0	6	0	0	0	0	0	1.87	4.31	1.25
(2V07) (508GH) Lawrenceville, GA	10,797	10,600	98.18%	197	1.82%	0	0	10,318	0	282	0	158	0	30	0	0	0	0	0	1.52	4.71	3.58
(2V07) (508GI) Newnan, GA	7,610	7,576	99.55%	34	0.45%	0	0	7,457	0	119	0	27	0	0	0	2	0	4	0	1.02	4.34	3.59
(2V07) (508GJ) Blairsville, GA	3,986	3,926	98.49%	60	1.51%	0	0	3,807	0	119	0	21	0	10	0	9	0	20	0	1.57	7.02	3.34
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	8,784	8,102	92.24%	682	7.76%	0	0	7,694	0	408	0	349	0	157	0	83	0	93	0	2.10	17.70	1.83
(2V07) (508GL) Rome, GA	3,319	3,277	98.73%	42	1.27%	0	0	3,220	0	57	0	30	0	9	0	0	0	0	0	1.19	5.36	0.91
(2V07) (508GO) Northeast Cobb County, GA	3,504	3,425	97.75%	79	2.25%	0	0	3,307	0	118	0	39	0	33	0	4	0	0	0	3.41	5.97	1.28
(2V07) (508QB) East Point, GA	430	415	96.51%	15	3.49%	0	0	397	0	18	0	9	0	0	0	0	0	0	0		5.43	1.93
(2V07) (508QC) Henderson Mill, GA	1,543	1,534	99.42%	9	0.58%	0	0	1,491	0	0	0	0	0	0	0	0	0	0	0			1.56
(2V07) (508QD) Fulton County, GA	95	95	100%	0	0%	0	0	73	0	22	0	0	0	0	0	0	0	0	0		7.97	12.90
(2V07) (508QE) Gwinnett County, GA	4,398	4,360	99.14%	38	0.86%	0	0	4,293	0	67	0	33	0	3	0	0	0	0	0	1.29		2.17
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	39,088	34,586	88.48%	4,502	11.52%	0	0	32,064	0	2,522	0	2,371	0	1,069	0	314	0	748	0	2.87	22.29	5.14
(2V07) (509) Augusta, GA HCS	78,386	72,928	93.04%	5,458	6.96%	1	22	69,626	0	3,302	3	2,601	15	1,158	0	667	4	1,032	0	3.24	11.75	7.30
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	29,135	25,694	88.19%	3,441	11.81%	0	0	24,149	0	1,545	0	1,227	0	848	0	557	0	809	0		13.39	3.27
(2V07) (509A0) Augusta Uptown, GA	38,483	36,772	95.55%	1,711	4.45%	0	22	35,285	0	1,487	3	1,139	15	284	0	95	4	193	0	3.14	6.82	8.30
(2V07) (509GA) Athens, GA	5,397	5,202	96.39%	195	3.61%	0	0	5,037	0	165	0	141	0	19	0	12	0	0	0	3.20	5.52	5.29
(2V07) (509GB) Aiken, SC	3,856	3,804	98.65%	52	1.35%	0	0	3,727	0	77	0	37	0	0	0	0	0	0	0	3.63	1.85	1.87
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	1,515	1,456	96.11%	59	3.89%	0	0	1,428	0	28	0	57	0	0	0	0	0	0	0	4.22	0.90	2.28
(2V07) (521) Birmingham, AL HCS	122,634	116,241	94.79%	6,393	5.21%	11	9	110,952	3	5,289	2	3,355	2	1,731	1	684	0	623	1	2.70	9.09	2.21

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (521) Birmingham, AL	51,867	47,853	92.26%	4,014	7.74%	0	8	45,167	3	2,686	2	2,013	2	1,101	1	449	0	451	0	7.96	9.16	2.13
(2V07) (521GA) Huntsville, AL	19,272	18,341	95.17%	931	4.83%	0	0	17,372	0	969	0	542	0	260	0	112	0	17	0	2.97	12.59	3.53
(2V07) (521GC) Florence, AL	4,840	4,832	99.83%	8	0.17%	0	0	4,624	0	0	0	0	0	0	0	0	0	0	0	5.52	0.35	0.60
(2V07) (521GD) Rainbow City, AL	4,196	4,193	99.93%	3	0.07%	0	0	4,112	0	81	0	0	0	0	0	0	0	0	0	2.42	0.73	2.20
(2V07) (521GE) Oxford, AL	5,676	5,624	99.08%	52	0.92%	0	0	5,541	0	83	0	43	0	5	0	3	0	0	0	1.13	5.84	1.82
(2V07) (521GF) Jasper, AL	2,054	2,040	99.32%	14	0.68%	0	0	2,020	0	0	0	0	0	0	0	0	0	0	0	1.20	0.98	0.61
(2V07) (521GG) Bessemer, AL	3,702	3,579	96.68%	123	3.32%	0	0	3,495	0	84	0	66	0	41	0	0	0	5	0	3.73	3.53	3.13
(2V07) (521GH) Childersburg, AL	2,805	2,800	99.82%	5	0.18%	0	0	2,753	0	47	0	5	0	0	0	0	0	0	0	2.63	0.00	0.60
(2V07) (521GI) Guntersville, AL	4,130	4,117	99.69%	13	0.31%	0	0	4,030	0	87	0	12	0	0	0	0	0	0	0	1.44	4.58	1.99
(2V07) (521GJ) Birmingham 7th Avenue South, AL	15,164	14,248	93.96%	916	6.04%	0	1	13,655	0	593	0	530	0	214	0	64	0	108	1	2.09	16.16	1.88
(2V07) (521QA) Callahan, AL	8,928	8,614	96.48%	314	3.52%	0	0	8,183	0	431	0	129	0	103	0	43	0	39	0		5.92	
(2V07) (534) Charleston, SC HCS	122,288	119,863	98.02%	2,425	1.98%	46	16	115,468	9	4,395	2	1,761	1	478	0	96	1	90	3	1.22	4.77	1.36
(2V07) (534) Charleston, SC (Ralph H. Johnson)	59,051	57,222	96.9%	1,829	3.1%	0	14	54,623	8	2,599	2	1,298	1	388	0	74	1	69	2	1.22	4.84	0.77
(2V07) (534BY) Savannah, GA	19,893	19,698	99.02%	195	0.98%	0	1	19,360	0	338	0	147	0	30	0	11	0	7	1	1.49	2.28	2.73
(2V07) (534GB) Myrtle Beach, SC	4,652	4,637	99.68%	15	0.32%	0	0	4,591	0	46	0	13	0	2	0	0	0	0	0	0.83	5.01	0.84
(2V07) (534GC) Beaufort, SC	5,425	5,413	99.78%	12	0.22%	0	0	5,337	0	76	0	0	0	0	0	0	0	0	0	0.98	7.32	1.10
(2V07) (534GD) Goose Creek, SC	12,740	12,632	99.15%	108	0.85%	0	1	12,291	1	341	0	79	0	24	0	0	0	0	0	1.25	4.98	1.77
(2V07) (534GE) Hinesville, GA	8,879	8,837	99.53%	42	0.47%	0	0	8,770	0	67	0	32	0	6	0	0	0	0	0	1.25	1.54	1.06
(2V07) (534GF) Trident 1, SC	1,998	1,995	99.85%	3	0.15%	0	0	1,981	0	14	0	3	0	0	0	0	0	0	0	0.71	5.19	
(2V07) (534QA) Market Commons, SC	8,229	8,011	97.35%	218	2.65%	0	0	7,104	0	907	0	176	0	26	0	5	0	11	0	2.05	8.34	1.71
(2V07) (534QB) Trident 2, SC	1,326	1,323	99.77%	3	0.23%	0	0	1,316	0	7	0	0	0	0	0	0	0	0	0		0.26	1.04
(2V07) (534QC) Charleston City Hall Lane, SC	95	95	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(2V07) (544) Columbia, SC HCS	157,845	146,551	92.84%	11,294	7.16%	58	2	139,373	0	7,178	0	5,200	0	1,795	0	990	0	3,309	2	1.88	18.48	5.03
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	94,929	86,526	91.15%	8,403	8.85%	0	2	81,240	0	5,286	0	4,166	0	1,382	0	747	0	2,108	2	2.11	16.74	5.71
(2V07) (544BZ) Greenville, SC	21,971	20,035	91.19%	1,936	8.81%	0	0	19,370	0	665	0	477	0	204	0	166	0	1,089	0	1.31	35.63	6.05
(2V07) (544GB) Florence, SC	8,171	8,080	98.89%	91	1.11%	0	0	7,965	0	115	0	57	0	11	0	5	0	18	0	1.09	12.96	3.76
(2V07) (544GC) Rock Hill, SC	9,487	9,393	99.01%	94	0.99%	0	0	9,100	0	293	0	59	0	18	0	5	0	0	0	3.21	9.96	2.39
(2V07) (544GD) Anderson, SC	8,035	7,580	94.34%	455	5.66%	0	0	7,165	0	415	0	282	0	108	0	32	0	33	0	1.27	9.70	7.80
(2V07) (544GE) Orangeburg, SC	3,674	3,636	98.97%	38	1.03%	0	0	3,569	0	67	0	18	0	0	0	0	0	0	0	1.76		2.87
(2V07) (544GF) Sumter, SC	4,429	4,308	97.27%	121	2.73%	0	0	4,174	0	134	0	84	0	29	0	6	0	0	0	2.02		5.86
(2V07) (544GG) Spartanburg, SC	6,243	6,203	99.36%	40	0.64%	0	0	6,024	0	179	0	0	0	0	0	0	0	0	0	1.64	1.14	3.49
(2V07) (544HK) Columbia, SC - Mobile	906	790	87.2%	116	12.8%	0	0	766	0	24	0	30	0	20	0	26	0	40	0		7.63	
(2V07) (557) Dublin, GA HCS	69,406	63,496	91.48%	5,910	8.52%	16	0	60,697	0	2,799	0	2,593	0	1,614	0	819	0	884	0	2.73	17.13	8.73
(2V07) (557) Dublin, GA (Carl Vinson)	35,917	31,791	88.51%	4,126	11.49%	0	0	29,912	0	1,879	0	1,744	0	1,256	0	479	0	647	0	2.54	19.40	6.45
(2V07) (557GA) Macon, GA	12,730	11,791	92.62%	939	7.38%	0	0	11,387	0	404	0	385	0	206	0	221	0	127	0	1.77	13.02	14.31
(2V07) (557GB) Albany, GA	5,683	5,340	93.96%	343	6.04%	0	0	5,181	0	159	0	214	0	66	0	34	0	29	0	1.93	5.09	13.32
(2V07) (557GC) Milledgeville, GA	1,369	1,357	99.12%	12	0.88%	0	0	1,345	0	12	0	6	0	4	0	0	0	0	0	1.42	14.50	1.81
(2V07) (557GE) Brunswick, GA	4,766	4,640	97.36%	126	2.64%	0	0	4,471	0	169	0	75	0	25	0	0	0	14	0	4.36	4.13	2.33
(2V07) (557GF) Tifton, GA	4,050	3,986	98.42%	64	1.58%	0	0	3,934	0	52	0	42	0	10	0	6	0	0	0	1.58	2.84	2.83
(2V07) (557HA) Perry, GA	4,891	4,591	93.87%	300	6.13%	0	0	4,467	0	124	0	127	0	47	0	67	0	0	0	5.48	16.91	16.52
(2V07) (619) Central Alabama HCS	74,617	69,548	93.21%	5,069	6.79%	0	0	66,167	0	3,381	0	2,576	0	1,195	0	519	0	779	0	4.68	9.73	9.14
(2V07) (619) Montgomery, AL (Central Alabama)	10,505	9,293	88.46%	1,212	11.54%	0	0	8,509	0	784	0	689	0	290	0	109	0	124	0		8.87	15.37
(2V07) (619A4) Tuskegee, AL (Central Alabama)	16,187	15,009	92.72%	1,178	7.28%	0	0	14,254	0	755	0	554	0	304	0	110	0	210	0	3.32	11.24	2.93
(2V07) (619GA) Columbus, GA	9,534	8,935	93.72%	599	6.28%	0	0	8,673	0	262	0	319	0	140	0	39	0	101	0	3.45	9.78	9.25
(2V07) (619GD) Wiregrass, AL	7,389	6,511	88.12%	878	11.88%	0	0	6,142	0	369	0	400	0	221	0	127	0	130	0	15.28	8.48	4.12
(2V07) (619GE) Monroe County, AL	1,054	1,023	97.06%	31	2.94%	0	0	1,001	0	0	0	19	0	7	0	0	0	0	0	2.03		6.59
(2V07) (619GF) Central Alabama Montgomery, AL	15,539	15,011	96.6%	528	3.4%	0	0	14,246	0	765	0	274	0	123	0	85	0	46	0	4.08	5.82	1.20
(2V07) (619QA) Dothan 2, AL	4,349	4,090	94.04%	259	5.96%	0	0	3,869	0	221	0	164	0	61	0	0	0	0	0	1.99		11.54
(2V07) (619QB) Fort Benning, GA	10,060	9,676	96.18%	384	3.82%	0	0	9,473	0	203	0	157	0	49	0	32	0	146	0	2.83	18.18	6.43
(2V07) (679) Tuscaloosa, AL HCS	19,899	17,957	90.24%	1,942	9.76%	7	14	16,189	2	1,768	4	1,427	1	262	2	112	4	141	1	5.25	13.11	8.00
(2V07) (679) Tuscaloosa, AL	19,491	17,552	90.05%	1,939	9.95%	0	14	15,800	2	1,752	4	1,426	1	261	2	112	4	140	1	5.36	13.11	8.02
(2V07) (679GA) Selma, AL	123	121	98.37%	2	1.63%	0	0	0	0	4	0	0	0	0	0	0	0	0	0	4.68		6.39

Pending Appointment and Electronic Wait List Summary - National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (679HK) Tuscaloosa, AL - Mobile	285	284	99.65%	1	0.35%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.76		
(2V08) (516) Bay Pines, FL HCS	202,626	191,184	94.35%	11,442	5.65%	0	0	182,323	0	8,861	0	6,701	0	2,148	0	1,264	0	1,329	0	2.51	9.37	10.65
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	93,093	87,507	94%	5,586	6%	0	0	82,994	0	4,513	0	3,347	0	1,159	0	532	0	548	0	2.83	7.67	8.23
(2V08) (516BZ) Lee County, FL	49,052	46,093	93.97%	2,959	6.03%	0	0	43,862	0	2,231	0	1,673	0	481	0	322	0	483	0	2.27	11.68	11.25
(2V08) (516GA) Sarasota, FL	11,289	11,032	97.72%	257	2.28%	0	0	10,699	0	333	0	218	0	31	0	5	0	0	0	2.18	5.51	7.63
(2V08) (516GB) St. Petersburg, FL	2,691	2,619	97.32%	72	2.68%	0	0	2,545	0	74	0	69	0	0	0	0	0	0	0	1.92	2.16	6.55
(2V08) (516GC) Palm Harbor, FL	7,565	7,313	96.67%	252	3.33%	0	0	7,006	0	307	0	160	0	74	0	0	0	0	0	2.75	2.01	13.47
(2V08) (516GD) Bradenton, FL	15,555	14,266	91.71%	1,289	8.29%	0	0	13,606	0	660	0	625	0	227	0	320	0	117	0	3.47	12.25	19.88
(2V08) (516GE) Port Charlotte, FL	10,753	9,959	92.62%	794	7.38%	0	0	9,496	0	463	0	419	0	147	0	58	0	170	0	2.80	22.31	15.54
(2V08) (516GF) Naples, FL	8,321	8,125	97.64%	196	2.36%	0	0	7,922	0	203	0	159	0	23	0	11	0	0	0	1.76	3.33	7.11
(2V08) (516GH) Sebring, FL	4,307	4,270	99.14%	37	0.86%	0	0	4,193	0	77	0	31	0	3	0	0	0	2	0	1.07	5.36	3.60
(2V08) (546) Miami, FL HCS	109,030	98,730	90.55%	10,300	9.45%	13	48	93,308	25	5,422	1	4,577	11	2,238	8	1,694	2	1,791	1	4.41	14.12	3.48
(2V08) (546) Miami, FL (Bruce W. Carter)	57,122	50,038	87.6%	7,084	12.4%	0	48	46,894	25	3,144	1	2,891	11	1,416	8	1,350	2	1,427	1	5.23	15.83	2.35
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	35,503	32,724	92.17%	2,779	7.83%	0	0	31,062	0	1,662	0	1,411	0	749	0	300	0	319	0	4.40	11.50	4.01
(2V08) (546GA) Miami Flagler, FL	69	68	98.55%	1	1.45%	0	0	68	0	0	0	0	0	0	0	0	0	0	0	5.64		
(2V08) (546GB) Key West, FL	1,872	1,843	98.45%	29	1.55%	0	0	1,803	0	40	0	22	0	5	0	2	0	0	0	1.19	3.78	3.22
(2V08) (546GC) Homestead, FL	5,232	5,005	95.66%	227	4.34%	0	0	4,704	0	301	0	139	0	34	0	21	0	33	0	6.70	7.19	6.00
(2V08) (546GD) Pembroke Pines, FL	2,812	2,758	98.08%	54	1.92%	0	0	2,675	0	83	0	31	0	8	0	9	0	6	0	3.07	11.02	3.62
(2V08) (546GE) Key Largo, FL	925	898	97.08%	27	2.92%	0	0	865	0	33	0	20	0	4	0	0	0	0	0	2.30	12.08	4.80
(2V08) (546GF) Hollywood, FL	3,482	3,389	97.33%	93	2.67%	0	0	3,254	0	135	0	59	0	20	0	11	0	3	0	3.28	3.54	5.25
(2V08) (546GH) Deerfield Beach, FL	2,013	2,007	99.7%	6	0.3%	0	0	1,983	0	24	0	0	0	0	0	0	0	0	0	1.31	2.17	1.18
(2V08) (548) West Palm Beach, FL HCS	119,410	114,608	95.98%	4,802	4.02%	1	19	109,656	10	4,952	0	3,085	5	951	2	415	1	351	1	2.23	6.74	7.30
(2V08) (548) West Palm Beach, FL	89,113	84,553	94.88%	4,560	5.12%	0	19	79,989	10	4,564	0	2,941	5	905	2	397	1	317	1	2.32	6.80	8.63
(2V08) (548GA) Fort Pierce, FL	5,744	5,699	99.22%	45	0.78%	0	0	5,633	0	66	0	39	0	0	0	0	0	0	0	2.79	5.73	0.90
(2V08) (548GB) Delray Beach, FL	6,636	6,541	98.57%	95	1.43%	0	0	6,381	0	160	0	59	0	0	0	6	0	0	0	4.34	6.86	3.88
(2V08) (548GC) Stuart, FL	6,836	6,816	99.71%	20	0.29%	0	0	6,805	0	0	0	0	0	0	0	0	0	0	0	1.20	0.40	0.97
(2V08) (548GD) Boca Raton, FL	3,898	3,890	99.79%	8	0.21%	0	0	3,839	0	51	0	5	0	0	0	0	0	0	0	0.82	4.66	2.72
(2V08) (548GE) Vero Beach, FL	4,070	4,057	99.68%	13	0.32%	0	0	4,044	0	13	0	5	0	0	0	0	0	0	0	1.13	1.12	1.74
(2V08) (548GF) Okeechobee, FL	2,058	2,047	99.47%	11	0.53%	0	0	2,015	0	32	0	7	0	4	0	0	0	0	0	1.18	9.45	6.30
(2V08) (548QA) Port Saint Lucie, FL	1,055	1,005	95.26%	50	4.74%	0	0	950	0	55	0	29	0	11	0	8	0	2	0		5.65	5.07
(2V08) (573) Gainesville, FL HCS	266,784	248,852	93.28%	17,932	6.72%	21	52	236,149	3	12,703	4	8,137	8	3,775	9	2,043	6	3,977	22	3.15	12.07	8.98
(2V08) (573) Gainesville, FL (Malcom Randall)	59,327	55,012	92.73%	4,315	7.27%	0	50	52,089	1	2,923	4	2,288	8	1,001	9	537	6	489	22	2.96	8.92	2.58
(2V08) (573A4) Lake City, FL	18,246	17,036	93.37%	1,210	6.63%	0	0	15,448	0	1,588	0	696	0	207	0	135	0	172	0	7.13	11.97	2.76
(2V08) (573BY) Jacksonville 1, FL	42,833	37,616	87.82%	5,217	12.18%	0	1	35,243	1	2,373	0	1,799	0	1,122	0	448	0	1,848	0	3.45	20.15	9.22
(2V08) (573GA) Valdosta, GA	5,120	5,020	98.05%	100	1.95%	0	0	4,885	0	135	0	66	0	23	0	4	0	7	0	1.71	18.53	6.45
(2V08) (573GD) Ocala, FL	9,901	9,622	97.18%	279	2.82%	0	1	9,345	1	277	0	143	0	71	0	31	0	0	0	2.02	13.45	12.92
(2V08) (573GE) Saint Augustine, FL	9,326	8,833	94.71%	493	5.29%	0	0	8,291	0	542	0	195	0	98	0	105	0	95	0	3.57	7.55	21.67
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	26,752	25,574	95.6%	1,178	4.4%	0	0	24,241	0	1,333	0	680	0	156	0	89	0	253	0	4.32	4.97	0.52
(2V08) (573GG) Lecanto, FL	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		9.00	
(2V08) (573GI) The Villages, FL	31,064	29,503	94.97%	1,561	5.03%	0	0	28,254	0	1,249	0	679	0	415	0	297	0	170	0	3.56	9.80	5.46
(2V08) (573GJ) St. Marys, GA	4,001	3,864	96.58%	137	3.42%	0	0	3,759	0	105	0	45	0	36	0	46	0	0	0	2.07	8.88	16.73
(2V08) (573GK) Marianna, FL	3,108	3,093	99.52%	15	0.48%	0	0	3,015	0	78	0	13	0	0	0	0	0	0	0	1.63	8.48	2.38
(2V08) (573GL) Palatka, FL	3,393	3,354	98.85%	39	1.15%	0	0	3,182	0	172	0	29	0	9	0	0	0	0	0	2.62	5.05	8.54
(2V08) (573GM) Waycross, GA	3,221	3,166	98.29%	55	1.71%	0	0	3,079	0	87	0	20	0	6	0	0	0	27	0	2.77	84.18	3.18
(2V08) (573GN) Perry, FL	601	600	99.83%	1	0.17%	0	0	592	0	8	0	0	0	0	0	0	0	0	0	1.53	0.67	1.23
(2V08) (573QA) Gainesville 1-16th Street, FL	80	80	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.38
(2V08) (573QB) Gainesville 2-98th Street, FL	1,156	1,088	94.12%	68	5.88%	0	0	1,000	0	88	0	46	0	10	0	0	0	0	0		7.27	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,793	996	55.55%	797	44.45%	0	0	824	0	172	0	160	0	18	0	45	0	574	0		83.82	12.83
(2V08) (573QD) Gainesville 4-64th Street (O), FL	6,977	6,809	97.59%	168	2.41%	0	0	6,545	0	264	0	130	0	0	0	0	0	0	0		3.31	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	4,921	4,588	93.23%	333	6.77%	0	0	4,312	0	276	0	217	0	60	0	32	0	24	0		6.98	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	30	30	100%	0	0%	0	0	22	0	8	0	0	0	0	0	0	0	0	0			0.33
(2V08) (573QG) Jacksonville Southpoint, FL	14,407	13,479	93.56%	928	6.44%	0	0	12,875	0	604	0	394	0	263	0	155	0	116	0	2.47	14.00	18.42

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V08) (573QH) Ocala West, FL	5,108	4,670	91.43%	438	8.57%	0	0	4,607	0	63	0	331	0	85	0	9	0	13	0		5.99	
(2V08) (573QJ) Jacksonville 2, FL	11,452	10,859	94.82%	593	5.18%	0	0	10,649	0	210	0	200	0	175	0	92	0	0	0	1.50	7.18	16.31
(2V08) (573QK) Lake City Commerce Drive, FL	3,963	3,956	99.82%	7	0.18%	0	0	3,810	0	146	0	5	0	0	0	0	0	0	0	4.12	0.00	
(2V08) (672) San Juan, PR HCS	159,457	146,399	91.81%	13,058	8.19%	2	249	134,339	23	12,060	25	6,927	51	2,874	62	1,464	32	1,793	56	6.35	11.99	7.02
(2V08) (672) San Juan, PR	108,068	98,343	91%	9,725	9%	0	177	89,746	16	8,597	15	4,923	34	2,072	52	1,150	29	1,580	31	7.58	11.75	7.06
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	19,279	18,645	96.71%	634	3.29%	0	58	17,812	5	833	5	432	12	150	8	36	3	16	25	3.09	6.82	2.49
(2V08) (672BZ) Mayaguez, PR	18,474	16,206	87.72%	2,268	12.28%	0	14	14,643	2	1,563	5	1,318	5	580	2	216	0	154	0	7.37	17.14	13.12
(2V08) (672GA) Saint Croix, VI	703	690	98.15%	13	1.85%	0	0	675	0	15	0	0	0	2	0	5	0	0	0	1.52	37.50	4.92
(2V08) (672GB) Saint Thomas, VI	844	805	95.38%	39	4.62%	0	0	767	0	38	0	5	0	7	0	15	0	12	0	2.89	61.17	33.06
(2V08) (672GC) Arecibo, PR	5,305	5,116	96.44%	189	3.56%	0	0	4,670	0	446	0	151	0	22	0	0	0	0	0	5.37	15.02	5.08
(2V08) (672GD) Ceiba, PR	3,654	3,516	96.22%	138	3.78%	0	0	3,206	0	310	0	51	0	38	0	29	0	20	0	6.96	25.05	2.95
(2V08) (672GE) Guayama, PR	2,279	2,229	97.81%	50	2.19%	0	0	2,057	0	172	0	43	0	3	0	4	0	0	0	2.47	7.89	6.90
(2V08) (672QA) Comerio, PR	450	450	100%	0	0%	0	0	442	0	8	0	0	0	0	0	0	0	0	0	3.87	4.12	
(2V08) (672QB) Utuado, PR	268	267	99.63%	1	0.37%	0	0	191	0	0	0	0	0	0	0	0	0	0	0	9.79	0.00	
(2V08) (672QC) Vieques, PR	133	132	99.25%	1	0.75%	0	0	130	0	0	0	0	0	0	0	0	0	0	0	2.41	53.00	0.00
(2V08) (673) Tampa, FL HCS	213,187	202,860	95.16%	10,327	4.84%	4	22	192,486	8	10,374	5	6,290	3	1,914	2	1,050	4	1,073	0	2.69	8.76	4.19
(2V08) (673) Tampa, FL (James A. Haley)	60,374	56,724	93.95%	3,650	6.05%	0	18	53,033	4	3,691	5	2,599	3	651	2	197	4	203	0	1.76	7.02	2.26
(2V08) (673BV) Tampa, FL - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	18,883	18,311	96.97%	572	3.03%	0	0	17,685	0	626	0	363	0	173	0	23	0	13	0	2.65	6.05	4.85
(2V08) (673GB) Lakeland, FL	13,662	13,487	98.72%	175	1.28%	0	0	13,184	0	303	0	120	0	42	0	0	0	0	0	2.09	3.73	0.00
(2V08) (673GC) Brooksville, FL	8,906	8,753	98.28%	153	1.72%	0	0	8,435	0	318	0	128	0	12	0	0	0	9	0	2.16	4.63	4.11
(2V08) (673GF) Zephyrhills, FL	3,433	3,363	97.96%	70	2.04%	0	0	3,293	0	70	0	36	0	0	0	0	0	0	0	3.18	2.90	
(2V08) (673GG) South Hillsborough, FL	9,032	8,335	92.28%	697	7.72%	0	0	7,697	0	638	0	507	0	87	0	30	0	73	0	6.95	9.50	11.75
(2V08) (673GH) Lecanto, FL	6,473	6,425	99.26%	48	0.74%	0	0	6,355	0	70	0	37	0	0	0	0	0	0	0	0.72	8.03	1.92
(2V08) (673QA) Forty Sixth Street North, FL	596	578	96.98%	18	3.02%	0	0	403	0	175	0	18	0	0	0	0	0	0	0		9.34	13.63
(2V08) (673QB) Forty Sixth Street South, FL	33,269	31,973	96.1%	1,296	3.9%	0	4	30,019	4	1,954	0	515	0	212	0	269	0	300	0		8.50	2.86
(2V08) (673QC) West Lakeland, FL	4,888	4,421	90.45%	467	9.55%	0	0	4,065	0	356	0	317	0	113	0	26	0	11	0		5.46	7.37
(2V08) (673QD) Deer Park, FL	1,917	1,452	75.74%	465	24.26%	0	0	1,235	0	217	0	172	0	93	0	83	0	0	0		26.54	
(2V08) (673QE) Highway Nineteen, FL	3,333	3,018	90.55%	315	9.45%	0	0	2,932	0	86	0	31	0	30	0	88	0	166	0		19.57	
(2V08) (673QF) Winners Circle, FL	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	1,244	1,218	97.91%	26	2.09%	0	0	0	0	0	0	26	0	0	0	0	0	0	0			3.20
(2V08) (673QH) Bruce B. Downs Boulevard, FL	9,454	9,125	96.52%	329	3.48%	0	0	8,792	0	333	0	259	0	44	0	14	0	0	0		4.58	
(2V08) (673QI) Medical View Lane, FL	668	664	99.4%	4	0.6%	0	0	649	0	15	0	0	0	0	0	0	0	0	0		1.93	1.62
(2V08) (673QJ) Hidden River, FL	37,044	35,002	94.49%	2,042	5.51%	0	0	33,537	0	1,465	0	1,159	0	423	0	304	0	156	0	2.78	18.05	1.97
(2V08) (675) Orlando, FL HCS	238,822	222,905	93.34%	15,917	6.66%	41	102	209,020	13	13,885	30	9,465	29	3,772	19	1,474	7	1,206	4	3.27	10.03	5.85
(2V08) (675) Orlando, FL	101,703	90,086	88.58%	11,617	11.42%	0	100	83,041	13	7,045	30	6,774	29	2,868	19	1,091	6	884	3	7.85	11.01	9.35
(2V08) (675GA) Viera, FL	48,320	46,675	96.6%	1,645	3.4%	0	0	43,968	0	2,707	0	1,065	0	343	0	118	0	119	0	1.95	8.03	4.89
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	29,359	28,604	97.43%	755	2.57%	0	1	27,433	0	1,171	0	411	0	110	0	134	0	100	1	2.59	6.50	2.11
(2V08) (675GC) Kissimmee, FL	5,665	5,593	98.73%	72	1.27%	0	0	5,308	0	285	0	44	0	25	0	3	0	0	0	2.48	6.25	6.45
(2V08) (675GD) Deltona, FL	4,738	4,708	99.37%	30	0.63%	0	0	4,635	0	73	0	21	0	7	0	0	0	0	0	1.10	0.87	2.90
(2V08) (675GE) Tavares, FL	5,628	5,567	98.92%	61	1.08%	0	0	5,294	0	273	0	37	0	16	0	6	0	0	0	2.94	8.63	3.57
(2V08) (675GF) Clermont, FL	4,283	4,224	98.62%	59	1.38%	0	0	4,039	0	185	0	50	0	6	0	0	0	0	0	3.08	8.00	4.70
(2V08) (675GG) Lake Baldwin, FL	31,201	29,964	96.04%	1,237	3.96%	0	0	28,142	0	1,822	0	744	0	308	0	99	0	86	0	2.02	11.08	5.22
(2V08) (675QB) Port Orange, FL	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	4,609	4,341	94.19%	268	5.81%	0	0	4,171	0	170	0	182	0	64	0	14	0	8	0			5.44
(2V08) (675QD) Crossroads, FL	3,314	3,141	94.78%	173	5.22%	0	1	2,988	0	153	0	137	0	25	0	0	1	5	0		27.70	5.00
(2V09) (596) Lexington, KY HCS	42,008	39,303	93.56%	2,705	6.44%	13	29	36,111	16	3,192	5	1,947	7	612	1	132	0	14	0	3.73	8.22	2.81
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	16,812	16,233	96.56%	579	3.44%	0	2	15,215	2	1,018	0	445	0	119	0	13	0	2	0	4.20	5.08	2.67
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	19,455	17,541	90.16%	1,914	9.84%	0	0	15,723	0	1,818	0	1,380	0	416	0	106	0	12	0		9.39	0.95
(2V09) (596BU) Lexington-Leestown, KY - VADOM	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	3,271	3,090	94.47%	181	5.53%	0	22	2,854	9	236	5	96	7	73	1	12	0	0	0	3.31	9.73	5.29

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (596GB) Morehead, KY	405	402	99.26%	3	0.74%	0	2	392	2	10	0	2	0	0	0	0	0	0	0	0.96	6.20	1.19
(2V09) (596GC) Hazard, KY	700	699	99.86%	1	0.14%	0	0	679	0	20	0	0	0	0	0	0	0	0	0	2.42	3.30	0.00
(2V09) (596GD) Berea, KY	1,362	1,335	98.02%	27	1.98%	0	3	1,245	3	90	0	23	0	0	0	0	0	0	0	3.95	6.97	2.21
(2V09) (603) Louisville, KY HCS	87,449	85,448	97.71%	2,001	2.29%	38	3	81,712	1	3,736	0	1,310	0	360	0	112	0	219	2	2.01	4.78	4.46
(2V09) (603) Louisville, KY (Robley Rex)	46,524	45,201	97.16%	1,323	2.84%	0	2	42,581	1	2,620	0	870	0	208	0	82	0	163	1	0.18	4.70	5.14
(2V09) (603GA) Fort Knox, KY	6,079	6,006	98.8%	73	1.2%	0	0	5,879	0	127	0	57	0	13	0	0	0	0	0	1.30	3.82	4.67
(2V09) (603GB) New Albany, IN	3,967	3,899	98.29%	68	1.71%	0	0	3,787	0	112	0	50	0	0	0	0	0	0	0	1.66	0.52	3.43
(2V09) (603GC) Shively, KY	7,607	7,499	98.58%	108	1.42%	0	0	7,298	0	201	0	63	0	0	0	0	0	0	0	1.92	2.60	5.59
(2V09) (603GD) Stonybrook, KY	5,386	5,283	98.09%	103	1.91%	0	0	5,202	0	81	0	63	0	35	0	0	0	0	0	1.49	11.07	1.85
(2V09) (603GE) Newburg, KY	9,025	8,834	97.88%	191	2.12%	0	1	8,514	0	320	0	124	0	40	0	0	0	0	1	2.87	13.96	7.53
(2V09) (603GF) Grayson County, KY	5,296	5,190	98%	106	2%	0	0	5,031	0	159	0	60	0	24	0	0	0	14	0	1.83	4.34	5.72
(2V09) (603GG) Scott County, IN	3,042	3,026	99.47%	16	0.53%	0	0	2,931	0	95	0	0	0	0	0	0	0	0	0	2.29	1.51	1.55
(2V09) (603GH) Carrollton, KY	505	492	97.43%	13	2.57%	0	0	471	0	21	0	12	0	0	0	0	0	0	0	2.07	12.25	1.58
(2V09) (603MA) IDES Fort Knox	18	18	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (614) Memphis, TN HCS	86,658	81,533	94.09%	5,125	5.91%	15	4	77,179	4	4,354	0	2,678	0	1,064	0	644	0	739	0	2.04	8.94	11.79
(2V09) (614) Memphis, TN	53,644	49,236	91.78%	4,408	8.22%	0	4	46,147	4	3,089	0	2,198	0	939	0	605	0	666	0	1.31	9.22	15.90
(2V09) (614GA) Tupelo, MS	4,583	4,516	98.54%	67	1.46%	0	0	4,456	0	60	0	0	0	0	0	0	0	0	0	1.12	2.20	8.96
(2V09) (614GB) Jonesboro, AR	3,494	3,418	97.82%	76	2.18%	0	0	3,204	0	214	0	64	0	0	0	2	0	0	0	2.97	1.21	5.91
(2V09) (614GC) Holly Springs, MS	1,383	1,372	99.2%	11	0.8%	0	0	1,367	0	5	0	0	0	0	0	0	0	6	0	1.62	1.57	8.31
(2V09) (614GD) Savannah, TN	1,131	1,107	97.88%	24	2.12%	0	0	1,098	0	9	0	0	0	0	0	0	0	0	0	2.21	0.00	2.03
(2V09) (614GE) Covington, TN	4,903	4,859	99.1%	44	0.9%	0	0	4,821	0	38	0	31	0	4	0	7	0	0	0	1.23	0.51	5.69
(2V09) (614GF) Nonconnah Boulevard, TN	13,606	13,253	97.41%	353	2.59%	0	0	12,570	0	683	0	213	0	81	0	17	0	42	0	2.71	6.41	13.55
(2V09) (614GG) Jackson, TN	2,434	2,340	96.14%	94	3.86%	0	0	2,150	0	190	0	58	0	21	0	7	0	8	0	1.86	10.02	4.65
(2V09) (614GI) Dyersburg, TN	766	742	96.87%	24	3.13%	0	0	717	0	25	0	0	0	0	0	0	0	0	0	3.47	0.59	2.35
(2V09) (614GN) Helena, AR	714	690	96.64%	24	3.36%	0	0	649	0	41	0	19	0	0	0	0	0	0	0	4.49	0.00	2.54
(2V09) (621) Mountain Home, TN HCS	104,705	101,504	96.94%	3,201	3.06%	7	4	97,023	2	4,481	0	2,091	0	695	0	227	0	188	2	3.15	5.60	3.44
(2V09) (621) Mountain Home, TN (James H. Quillen)	64,032	61,549	96.12%	2,483	3.88%	0	4	58,742	2	2,807	0	1,578	0	521	0	207	0	177	2	3.10	5.85	2.16
(2V09) (621BU) Mountain Home, TN - VADOM	102	101	99.02%	1	0.98%	0	0	101	0	0	0	0	0	0	0	0	0	0	0	0.16		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	19,235	18,838	97.94%	397	2.06%	0	0	18,162	0	676	0	325	0	57	0	9	0	0	0	2.99	1.91	4.34
(2V09) (621GA) Rogersville, TN	1,927	1,924	99.84%	3	0.16%	0	0	1,899	0	0	0	0	0	0	0	0	0	0	0	2.03	0.00	0.04
(2V09) (621GC) Norton, VA	2,260	2,258	99.91%	2	0.09%	0	0	2,207	0	51	0	0	0	0	0	0	0	0	0	2.53	0.00	1.51
(2V09) (621GG) Morristown, TN	2,666	2,659	99.74%	7	0.26%	0	0	2,633	0	26	0	6	0	0	0	0	0	0	0	0.98	5.03	0.32
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	5,159	4,998	96.88%	161	3.12%	0	0	4,488	0	510	0	62	0	90	0	0	0	0	0	6.64	9.15	7.42
(2V09) (621GJ) Bristol, VA	4,195	4,131	98.47%	64	1.53%	0	0	4,052	0	79	0	42	0	19	0	0	0	0	0	2.27	0.00	3.78
(2V09) (621GK) Campbell County, TN	1,937	1,919	99.07%	18	0.93%	0	0	1,860	0	59	0	0	0	6	0	0	0	0	0	1.99	1.76	4.32
(2V09) (621QA) Jonesville, VA	497	497	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.03		
(2V09) (621QB) Marion, VA	455	453	99.56%	2	0.44%	0	0	449	0	4	0	0	0	0	0	0	0	0	0	1.80		
(2V09) (621QC) Vansant, VA	259	255	98.46%	4	1.54%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13.22		
(2V09) (621QD) Knox County, TN	1,134	1,078	95.06%	56	4.94%	0	0	978	0	100	0	55	0	0	0	0	0	0	0		5.53	4.55
(2V09) (621QE) Downtown West, TN	847	844	99.65%	3	0.35%	0	0	826	0	0	0	0	0	0	0	0	0	0	0		2.62	
(2V09) (626) Middle Tennessee HCS	196,679	182,919	93%	13,760	7%	20	534	174,015	25	8,904	26	6,888	40	3,532	59	1,497	38	1,843	346	4.52	9.94	6.35
(2V09) (626) Nashville, TN	61,053	55,485	90.88%	5,568	9.12%	0	64	52,166	5	3,319	1	2,693	2	1,498	1	632	4	745	51	8.93	9.71	5.72
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	49,679	46,839	94.28%	2,840	5.72%	0	3	44,750	1	2,089	0	1,458	0	823	0	317	0	242	2	3.15	6.98	5.72
(2V09) (626GA) Dover, TN	1,192	1,190	99.83%	2	0.17%	0	2	1,182	0	0	0	0	1	0	0	0	1	0	0	1.29	0.00	1.35
(2V09) (626GC) Bowling Green, KY	4,934	4,792	97.12%	142	2.88%	0	2	4,634	1	158	1	98	0	28	0	0	0	7	0	1.91	4.80	13.01
(2V09) (626GE) Clarksville, TN	14,298	12,367	86.49%	1,931	13.51%	0	459	11,367	17	1,000	21	928	37	480	58	194	33	329	293	5.27	34.23	6.89
(2V09) (626GF) Chattanooga, TN	19,321	18,175	94.07%	1,146	5.93%	0	2	17,534	0	641	2	575	0	287	0	136	0	148	0	4.95	7.85	10.60
(2V09) (626GG) Tullahoma, TN	1,254	1,246	99.36%	8	0.64%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.00	6.00	2.85
(2V09) (626GH) Cookeville, TN	4,227	4,092	96.81%	135	3.19%	0	0	3,938	0	154	0	85	0	15	0	0	0	26	0	4.36	1.18	5.32
(2V09) (626GJ) Hopkinsville, KY	5,401	5,046	93.43%	355	6.57%	0	0	4,788	0	258	0	155	0	0	0	57	0	0	0	9.66	3.88	6.35
(2V09) (626GK) McMinnville, TN	2,365	2,352	99.45%	13	0.55%	0	0	2,215	0	137	0	4	0	4	0	0	0	2	0	6.37	4.29	2.86
(2V09) (626GL) Roane County, TN	2,080	1,999	96.11%	81	3.89%	0	0	1,881	0	118	0	45	0	8	0	13	0	15	0	3.62	30.59	9.19

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (626GM) Maury County, TN	4,280	4,203	98.2%	77	1.8%	0	0	3,986	0	217	0	53	0	6	0	0	0	0	0	3.54	1.84	3.09
(2V09) (626GN) Athens, TN	2,179	2,073	95.14%	106	4.86%	0	0	2,011	0	62	0	65	0	25	0	7	0	9	0	4.74	9.12	9.17
(2V09) (626GO) International Plaza, TN	4,751	4,534	95.43%	217	4.57%	0	0	4,417	0	117	0	118	0	55	0	16	0	28	0	4.12	7.26	2.41
(2V09) (626GP) Gallatin, TN	2,080	2,027	97.45%	53	2.55%	0	1	1,973	1	54	0	28	0	5	0	0	0	20	0	2.52	6.32	0.00
(2V09) (626MA) IDES Fort Campbell	275	275	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (626QA) Albion Street, TN	3,718	3,470	93.33%	248	6.67%	0	0	3,368	0	102	0	172	0	45	0	0	0	0	0	6.06		0.00
(2V09) (626QB) Charlotte Avenue, TN	6,448	6,318	97.98%	130	2.02%	0	1	6,193	0	125	1	82	0	32	0	7	0	9	0	1.92	6.42	2.29
(2V09) (626QC) Pointe Centre, TN	6,802	6,115	89.9%	687	10.1%	0	0	5,790	0	325	0	308	0	116	0	81	0	182	0		14.17	7.19
(2V09) (626QD) Glenis Drive, TN	342	321	93.86%	21	6.14%	0	0	311	0	10	0	15	0	0	0	0	0	0	0			4.39
(3V10) (538) Chillicothe, OH HCS	35,886	34,500	96.14%	1,386	3.86%	8	85	33,317	28	1,183	6	746	15	292	4	149	7	199	25	1.35	5.58	3.80
(3V10) (538) Chillicothe, OH	20,578	19,503	94.78%	1,075	5.22%	0	71	18,579	24	924	2	599	13	203	4	112	5	161	23	1.59	6.45	3.82
(3V10) (538GA) Athens, OH	3,110	3,102	99.74%	8	0.26%	0	9	3,075	2	27	2	0	1	0	0	0	2	0	2	0.51	1.98	1.10
(3V10) (538GB) Portsmouth, OH	3,778	3,723	98.54%	55	1.46%	0	4	3,671	1	52	2	23	1	11	0	0	0	17	0	1.20	2.34	5.92
(3V10) (538GC) Marietta, OH	2,068	1,954	94.49%	114	5.51%	0	0	1,895	0	59	0	47	0	46	0	14	0	0	0	1.28	10.16	3.53
(3V10) (538GD) Lancaster, OH	3,431	3,356	97.81%	75	2.19%	0	1	3,308	1	48	0	36	0	21	0	0	0	7	0	1.37	2.05	4.99
(3V10) (538GE) Cambridge, OH	2,379	2,340	98.36%	39	1.64%	0	0	2,290	0	50	0	24	0	0	0	5	0	3	0	1.40	3.21	2.72
(3V10) (538GF) Wilmington, OH	542	522	96.31%	20	3.69%	0	0	499	0	0	0	0	0	0	0	0	0	0	0	2.92	2.33	9.13
(3V10) (539) Cincinnati, OH HCS	80,598	75,296	93.42%	5,302	6.58%	4	5	72,293	3	3,003	1	2,622	0	1,286	0	666	0	728	1	1.58	9.11	5.25
(3V10) (539) Cincinnati, OH	43,476	39,203	90.17%	4,273	9.83%	0	3	37,078	2	2,125	1	1,943	0	1,120	0	619	0	591	0	1.27	12.13	7.70
(3V10) (5399AB) Fort Thomas CLC	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V10) (539A4) Fort Thomas, KY	964	920	95.44%	44	4.56%	0	0	847	0	73	0	36	0	3	0	0	0	0	0		8.81	1.49
(3V10) (539BV) Fort Thomas, KY - PR RTP	12	6	50%	6	50%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			31.25
(3V10) (539GA) Bellevue, KY	2,922	2,857	97.78%	65	2.22%	0	0	2,787	0	70	0	42	0	0	0	0	0	12	0	2.38	1.76	3.86
(3V10) (539GB) Clermont County, OH	7,229	7,063	97.7%	166	2.3%	0	0	6,900	0	163	0	114	0	30	0	8	0	14	0	1.69	4.04	4.24
(3V10) (539GC) Dearborn, IN	5,335	5,292	99.19%	43	0.81%	0	1	5,193	1	99	0	34	0	7	0	0	0	0	0	1.24	2.22	2.15
(3V10) (539GD) Florence, KY	6,245	6,103	97.73%	142	2.27%	0	0	5,993	0	110	0	94	0	29	0	7	0	12	0	1.83	3.98	4.48
(3V10) (539GE) Hamilton, OH	5,651	5,497	97.27%	154	2.73%	0	0	5,350	0	147	0	103	0	27	0	4	0	20	0	1.89	4.54	3.28
(3V10) (539GF) Georgetown, OH	1,782	1,710	95.96%	72	4.04%	0	0	1,678	0	32	0	40	0	6	0	2	0	0	0	1.95	3.17	5.44
(3V10) (539QB) Highland Avenue, OH	6,597	6,329	95.94%	268	4.06%	0	1	6,164	0	165	0	164	0	38	0	0	0	49	1		4.97	
(3V10) (539QC) Vine Street, OH	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(3V10) (539QD) Norwood, OH	380	311	81.84%	69	18.16%	0	0	292	0	19	0	48	0	18	0	2	0	0	0		11.21	3.11
(3V10) (541) Cleveland, OH HCS	199,396	190,554	95.57%	8,842	4.43%	32	10	180,222	4	10,332	3	5,708	3	1,705	0	633	0	796	0	4.47	6.14	4.24
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	62,609	59,064	94.34%	3,545	5.66%	0	7	54,835	3	4,229	3	2,417	1	692	0	223	0	213	0	5.76	6.34	4.37
(3V10) (541BY) Canton, OH	16,613	16,029	96.48%	584	3.52%	0	0	15,336	0	693	0	366	0	85	0	75	0	58	0	3.88	5.38	3.04
(3V10) (541BZ) Youngstown, OH	11,786	11,403	96.75%	383	3.25%	0	0	10,663	0	740	0	275	0	69	0	19	0	20	0	4.51	6.42	3.33
(3V10) (541GB) Lorain, OH	10,855	10,744	98.98%	111	1.02%	0	0	10,499	0	245	0	75	0	0	0	7	0	0	0	3.33	1.93	1.24
(3V10) (541GC) Sandusky, OH	7,496	7,256	96.8%	240	3.2%	0	1	7,023	0	233	0	115	1	80	0	16	0	29	0	3.62	5.94	4.30
(3V10) (541GD) Mansfield, OH (David F. Winder)	13,387	13,133	98.1%	254	1.9%	0	1	12,799	0	334	0	154	1	58	0	14	0	28	0	2.06	3.80	1.31
(3V10) (541GE) McCafferty, OH	1,286	1,264	98.29%	22	1.71%	0	0	1,191	0	73	0	0	0	0	0	0	0	0	0	2.15	3.41	5.07
(3V10) (541GF) Lake County, OH	11,004	10,736	97.56%	268	2.44%	0	0	10,372	0	364	0	148	0	48	0	16	0	56	0	3.57	5.84	6.82
(3V10) (541GG) Akron, OH	18,636	17,755	95.27%	881	4.73%	0	0	16,638	0	1,117	0	626	0	133	0	39	0	83	0	4.91	7.10	2.83
(3V10) (541GH) East Liverpool, OH	4,510	4,468	99.07%	42	0.93%	0	0	4,382	0	86	0	22	0	6	0	0	0	11	0	1.92	2.51	2.51
(3V10) (541GI) Warren, OH	3,923	3,785	96.48%	138	3.52%	0	0	3,655	0	130	0	83	0	31	0	9	0	15	0	3.04	6.15	2.77
(3V10) (541GJ) New Philadelphia, OH	4,581	4,486	97.93%	95	2.07%	0	0	4,349	0	137	0	60	0	20	0	6	0	9	0	2.11	2.22	4.17
(3V10) (541GK) Ravenna, OH	5,573	5,268	94.53%	305	5.47%	0	0	5,062	0	206	0	143	0	67	0	30	0	65	0	9.93	5.25	3.90
(3V10) (541GL) Parma, OH	25,303	23,444	92.65%	1,859	7.35%	0	1	21,754	1	1,690	0	1,149	0	372	0	157	0	181	0	6.72	8.27	9.29
(3V10) (541GM) Cleveland Superior Avenue, OH	55	46	83.64%	9	16.36%	0	0	12	0	34	0	8	0	0	0	0	0	0	0			
(3V10) (541QA) Summit County, OH	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	1,044	1,038	99.43%	6	0.57%	0	0	1,035	0	0	0	0	0	0	0	0	0	0	0	12.15	0.00	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	359	305	84.96%	54	15.04%	0	0	294	0	11	0	32	0	18	0	2	0	0	0		10.70	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	373	327	87.67%	46	12.33%	0	0	320	0	7	0	14	0	11	0	15	0	0	0		11.39	
(3V10) (552) Dayton, OH HCS	67,287	64,312	95.58%	2,975	4.42%	5	0	61,352	0	2,960	0	2,012	0	602	0	147	0	214	0	1.64	6.05	4.89

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (552) Dayton, OH	49,044	46,659	95.14%	2,385	4.86%	0	0	44,179	0	2,480	0	1,650	0	508	0	96	0	131	0	1.94	5.73	4.20
(3V10) (552GA) Middletown, OH	5,791	5,510	95.15%	281	4.85%	0	0	5,364	0	146	0	156	0	29	0	36	0	60	0	1.53	13.76	4.64
(3V10) (552GB) Lima, OH	4,610	4,546	98.61%	64	1.39%	0	0	4,479	0	67	0	35	0	17	0	4	0	0	0	1.01	3.80	2.91
(3V10) (552GC) Richmond, IN	4,437	4,308	97.09%	129	2.91%	0	0	4,188	0	120	0	93	0	26	0	7	0	3	0	0.94	6.10	4.22
(3V10) (552GD) Springfield, OH	3,375	3,259	96.56%	116	3.44%	0	0	3,141	0	118	0	78	0	22	0	0	0	0	0	1.79	6.01	11.31
(3V10) (552MA) IDES Wright Patterson AFB	30	30	100%	0	0%	0	0	0	0	29	0	0	0	0	0	0	0	0	0		21.20	21.80
(3V10) (757) Columbus, OH HCS	93,578	85,588	91.46%	7,990	8.54%	4	2	79,470	0	6,118	0	4,145	0	1,746	0	804	1	1,295	1	5.06	12.21	8.29
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	73,009	66,144	90.6%	6,865	9.4%	0	2	61,090	0	5,054	0	3,479	0	1,502	0	700	1	1,184	1	4.41	12.86	7.87
(3V10) (757GA) Zanesville, OH	2,861	2,669	93.29%	192	6.71%	0	0	2,489	0	180	0	129	0	0	0	0	0	0	0	8.04	4.91	8.73
(3V10) (757GB) Grove City, OH	3,767	3,631	96.39%	136	3.61%	0	0	3,446	0	185	0	67	0	29	0	14	0	26	0	6.26	8.26	6.59
(3V10) (757GC) Marion, OH	4,656	4,541	97.53%	115	2.47%	0	0	4,372	0	169	0	78	0	19	0	10	0	8	0	5.03	5.36	3.95
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	6,690	6,320	94.47%	370	5.53%	0	0	5,963	0	357	0	202	0	93	0	34	0	41	0	6.46	8.10	5.82
(3V10) (757QC) Columbus Airport Drive, OH	2,595	2,283	87.98%	312	12.02%	0	0	2,110	0	173	0	190	0	0	0	0	0	0	0			10.30
(3V10) (506) Ann Arbor, MI HCS	85,441	79,611	93.18%	5,830	6.82%	0	27	74,948	6	4,663	5	3,112	9	1,468	6	664	1	586	0	3.73	11.25	6.68
(3V10) (506) Ann Arbor, MI	53,294	49,384	92.66%	3,910	7.34%	0	18	46,298	5	3,086	3	2,114	5	969	5	394	0	433	0	4.38	10.31	9.14
(3V10) (506GA) Toledo, OH	22,953	21,543	93.86%	1,410	6.14%	0	9	20,422	1	1,121	2	773	4	373	1	135	1	129	0	3.45	16.38	3.38
(3V10) (506GB) Flint, MI	2,701	2,655	98.3%	46	1.7%	0	0	2,571	0	84	0	37	0	0	0	0	0	0	0	2.06	1.40	3.61
(3V10) (506GC) Jackson, MI	2,352	2,329	99.02%	23	0.98%	0	0	2,206	0	123	0	22	0	0	0	0	0	0	0	2.41	6.82	2.29
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	867	847	97.69%	20	2.31%	0	0	796	0	51	0	7	0	0	0	11	0	0	0		2.72	0.87
(3V10) (506QB) Green Road, MI	3,274	2,853	87.14%	421	12.86%	0	0	2,655	0	198	0	159	0	120	0	119	0	23	0		6.87	
(3V10) (515) Battle Creek, MI HCS	59,119	53,463	90.43%	5,656	9.57%	9	5	49,297	0	4,166	1	2,789	1	1,379	1	746	2	742	0	4.23	17.26	7.20
(3V10) (515) Battle Creek, MI	19,334	17,549	90.77%	1,785	9.23%	0	5	15,998	0	1,551	1	923	1	415	1	179	2	268	0	6.25	15.80	4.55
(3V10) (515BU) Battle Creek, MI - VADOM	46	21	45.65%	25	54.35%	0	0	11	0	10	0	21	0	4	0	0	0	0	0			
(3V10) (515BY) Wyoming, MI	29,777	26,225	88.07%	3,552	11.93%	0	0	24,006	0	2,219	0	1,654	0	912	0	536	0	450	0	4.22	18.76	9.83
(3V10) (515GA) Muskegon, MI	5,375	5,239	97.47%	136	2.53%	0	0	5,102	0	137	0	82	0	19	0	18	0	0	0	2.71	6.69	6.62
(3V10) (515GB) Lansing South, MI	3,537	3,400	96.13%	137	3.87%	0	0	3,205	0	195	0	95	0	26	0	10	0	6	0	3.05	5.70	7.34
(3V10) (515GC) Benton Harbor, MI	1,050	1,029	98%	21	2%	0	0	975	0	54	0	14	0	0	0	0	0	0	0	3.03	6.29	3.18
(3V10) (553) Detroit, MI HCS	82,336	79,100	96.07%	3,236	3.93%	17	137	75,156	14	3,944	22	2,229	30	557	16	214	10	236	45	2.35	5.95	3.56
(3V10) (553) Detroit, MI (John D. Dingell)	74,116	70,899	95.66%	3,217	4.34%	0	137	67,023	14	3,876	22	2,215	30	555	16	214	10	233	45	2.82	5.98	3.75
(3V10) (553GA) Yale, MI	4,630	4,626	99.91%	4	0.09%	0	0	4,603	0	23	0	0	0	0	0	0	0	0	0	1.18		0.00
(3V10) (553GB) Pontiac, MI	3,424	3,411	99.62%	13	0.38%	0	0	3,370	0	41	0	9	0	0	0	0	0	0	0	0.86	1.52	2.89
(3V10) (553QA) Piquette Street, MI	166	164	98.8%	2	1.2%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.38		
(3V10) (583) Indianapolis, IN HCS	80,951	76,800	94.87%	4,151	5.13%	104	11	73,445	0	3,355	0	2,530	0	1,195	0	223	0	203	11	3.86	5.28	8.57
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	63,925	60,448	94.56%	3,477	5.44%	0	11	57,663	0	2,785	0	2,091	0	1,002	0	196	0	188	11	4.36	5.05	10.24
(3V10) (583BU) Indianapolis, IN - VADOM	257	238	92.61%	19	7.39%	0	0	218	0	20	0	18	0	0	0	0	0	0	0		5.46	
(3V10) (583GA) Terre Haute, IN	1,207	1,193	98.84%	14	1.16%	0	0	1,123	0	70	0	0	0	0	0	0	0	0	0	1.49	6.99	1.70
(3V10) (583GB) Bloomington, IN	4,211	4,207	99.91%	4	0.09%	0	0	4,177	0	30	0	0	0	0	0	0	0	0	0	3.56	4.66	
(3V10) (583GC) Martinsville, IN	514	502	97.67%	12	2.33%	0	0	491	0	11	0	0	0	0	0	0	0	0	0	0.39	11.37	2.18
(3V10) (583GD) Indianapolis West, IN	3,229	2,935	90.9%	294	9.1%	0	0	2,804	0	131	0	157	0	120	0	12	0	0	0	5.30	8.74	6.22
(3V10) (583GE) West Lafayette, IN	1,168	1,119	95.8%	49	4.2%	0	0	1,028	0	91	0	37	0	0	0	0	0	0	0	5.70	1.55	6.11
(3V10) (583GF) Wakeman, IN	2,196	2,057	93.67%	139	6.33%	0	0	2,019	0	38	0	75	0	45	0	14	0	0	0	1.50	9.87	5.91
(3V10) (583GG) Shelbyville, IN	816	765	93.75%	51	6.25%	0	0	708	0	57	0	47	0	4	0	0	0	0	0	0.71	4.42	9.87
(3V10) (583QA) Monroe County, IN	681	655	96.18%	26	3.82%	0	0	626	0	29	0	24	0	2	0	0	0	0	0			3.39
(3V10) (583QB) Indianapolis Meridian Street, IN	32	32	100%	0	0%	0	0	32	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	724	670	92.54%	54	7.46%	0	0	610	0	0	0	0	0	0	0	0	0	0	0			7.00
(3V10) (583QD) Indianapolis YMCA, IN	1,106	1,094	98.92%	12	1.08%	0	0	1,062	0	32	0	9	0	0	0	0	0	0	0		3.23	0.00
(3V10) (583QE) Cold Spring Road, IN	885	885	100%	0	0%	0	0	884	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	68,537	64,209	93.69%	4,328	6.31%	21	0	61,051	0	3,158	0	2,148	0	1,017	0	533	0	630	0	3.23	11.08	4.35
(3V10) (610) Marion, IN	15,781	14,576	92.36%	1,205	7.64%	0	0	13,947	0	629	0	554	0	402	0	147	0	102	0	2.02	12.67	3.68
(3V10) (610A4) Fort Wayne, IN	29,410	27,425	93.25%	1,985	6.75%	0	0	25,848	0	1,577	0	801	0	415	0	291	0	478	0	3.38	11.49	2.41
(3V10) (610BU) Marion, IN - VADOM	20	17	85%	3	15%	0	0	15	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	11,294	10,870	96.25%	424	3.75%	0	0	10,511	0	359	0	275	0	81	0	49	0	19	0	2.43	7.00	0.91

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (610GB) Muncie, IN	3,504	3,265	93.18%	239	6.82%	0	0	3,107	0	158	0	196	0	32	0	0	0	0	0	6.12	2.05	4.50
(3V10) (610GC) Goshen, IN	2,120	2,076	97.92%	44	2.08%	0	0	2,006	0	70	0	31	0	0	0	0	0	0	0	3.50	4.70	1.81
(3V10) (610GD) Peru, IN	2,706	2,581	95.38%	125	4.62%	0	0	2,504	0	77	0	85	0	22	0	9	0	0	0	4.16	10.34	0.41
(3V10) (610QA) Fort Wayne East State Boulevard, IN	3,700	3,397	91.81%	303	8.19%	0	0	3,111	0	286	0	205	0	59	0	28	0	11	0		22.91	7.12
(3V10) (610QB) Columbia Place, IN	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	46,939	45,303	96.51%	1,636	3.49%	54	5	43,263	1	2,040	4	1,173	0	366	0	68	0	29	0	1.63	6.16	2.89
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	25,525	24,283	95.13%	1,242	4.87%	0	5	23,077	1	1,206	4	876	0	294	0	56	0	16	0	1.62	6.46	0.22
(3V10) (655GA) Gaylord, MI	1,011	985	97.43%	26	2.57%	0	0	948	0	37	0	22	0	4	0	0	0	0	0	1.51	2.77	1.42
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Crow)	1,160	1,142	98.45%	18	1.55%	0	0	1,096	0	46	0	15	0	3	0	0	0	0	0	1.86	3.28	0.00
(3V10) (655GC) Oscoda, MI	2,184	2,160	98.9%	24	1.1%	0	0	2,104	0	56	0	18	0	4	0	0	0	0	0	1.54	2.42	3.56
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,726	1,661	96.23%	65	3.77%	0	0	1,616	0	45	0	40	0	20	0	5	0	0	0	0.96	7.12	2.34
(3V10) (655GE) Clare, MI	3,274	3,209	98.01%	65	1.99%	0	0	3,073	0	136	0	52	0	0	0	0	0	0	0	2.19	4.13	4.63
(3V10) (655GF) Bad Axe, MI	1,752	1,729	98.69%	23	1.31%	0	0	1,685	0	44	0	21	0	2	0	0	0	0	0	1.09	2.88	2.79
(3V10) (655GG) Cadillac, MI	1,513	1,508	99.67%	5	0.33%	0	0	1,458	0	50	0	0	0	0	0	0	0	0	0	1.79	2.47	1.28
(3V10) (655GH) Cheboygan County, MI	1,232	1,218	98.86%	14	1.14%	0	0	1,179	0	39	0	10	0	0	0	0	0	0	0	1.18	5.73	1.85
(3V10) (655GI) Grayling, MI	1,174	1,148	97.79%	26	2.21%	0	0	1,080	0	68	0	23	0	3	0	0	0	0	0	2.16	4.32	5.62
(3V10) (655QA) Saginaw Barnard Road, MI	4,130	4,032	97.63%	98	2.37%	0	0	3,802	0	230	0	68	0	0	0	0	0	0	0		1.64	3.45
(3V10) (655QB) Grand Traverse, MI	2,258	2,228	98.67%	30	1.33%	0	0	2,145	0	83	0	24	0	4	0	0	0	0	0		6.19	2.00
(3V12) (550) Danville, IL HCS	35,549	33,922	95.42%	1,627	4.58%	2	1	32,727	1	1,195	0	840	0	275	0	272	0	240	0	1.42	8.80	1.44
(3V12) (550) Danville, IL	15,881	14,974	94.29%	907	5.71%	0	1	14,423	1	551	0	393	0	146	0	132	0	236	0	0.82	9.69	0.99
(3V12) (550BY) Peoria, IL (Bob Michel)	10,494	9,912	94.45%	582	5.55%	0	0	9,492	0	420	0	337	0	106	0	136	0	3	0	1.54	11.27	1.51
(3V12) (550GA) Decatur, IL	4,839	4,730	97.75%	109	2.25%	0	0	4,586	0	144	0	84	0	22	0	2	0	0	0	1.97	3.18	3.44
(3V12) (550GD) Springfield, IL	2,937	2,923	99.52%	14	0.48%	0	0	2,885	0	38	0	14	0	0	0	0	0	0	0	1.05	1.38	1.30
(3V12) (550GF) Mattoon, IL	877	868	98.97%	9	1.03%	0	0	842	0	26	0	0	0	0	0	0	0	0	0	3.04	0.48	2.14
(3V12) (550GG) Bloomington, IL	521	515	98.85%	6	1.15%	0	0	499	0	16	0	0	0	0	0	0	0	0	0	2.24	0.00	0.00
(3V12) (537) Chicago, IL HCS	67,683	58,463	86.38%	9,220	13.62%	6	1	52,881	0	5,582	0	4,847	0	2,461	0	1,267	0	645	1	5.84	15.85	7.09
(3V12) (537) Chicago, IL (Jesse Brown)	53,330	45,573	85.45%	7,757	14.55%	0	1	41,290	0	4,283	0	4,123	0	1,901	0	1,137	0	596	1	5.31	15.61	6.23
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	10,960	9,685	88.37%	1,275	11.63%	0	0	8,710	0	975	0	576	0	531	0	123	0	45	0	5.09	17.57	9.59
(3V12) (537GA) Chicago Heights, IL	1,002	978	97.6%	24	2.4%	0	0	925	0	53	0	13	0	0	0	0	0	0	0	4.04	0.00	3.39
(3V12) (537GD) Lakeside, IL	1,387	1,284	92.57%	103	7.43%	0	0	1,129	0	155	0	0	0	0	0	0	0	0	0	9.69		6.54
(3V12) (537HA) Auburn Gresham, IL	1,004	943	93.92%	61	6.08%	0	0	827	0	116	0	53	0	3	0	4	0	0	0	8.85	0.00	7.65
(3V12) (556) North Chicago, IL HCS	33,888	32,368	95.51%	1,520	4.49%	2	16	30,535	4	1,833	2	1,018	2	237	2	101	2	164	4	3.21	6.41	4.67
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	29,470	28,064	95.23%	1,406	4.77%	0	16	26,377	4	1,687	2	934	2	214	2	98	2	160	4	3.51	6.52	4.50
(3V12) (556GA) Evanston, IL	791	748	94.56%	43	5.44%	0	0	720	0	28	0	27	0	12	0	0	0	0	0	3.41	4.60	12.86
(3V12) (556GC) McHenry, IL	2,032	1,998	98.33%	34	1.67%	0	0	1,919	0	79	0	29	0	0	0	0	0	0	0	2.81	3.68	1.98
(3V12) (556GD) Kenosha, WI	1,595	1,558	97.68%	37	2.32%	0	0	1,519	0	39	0	28	0	8	0	0	0	0	0	1.30	1.36	3.92
(3V12) (578) Hines, IL HCS	113,594	107,631	94.75%	5,963	5.25%	2	0	102,067	0	5,564	0	3,504	0	1,294	0	668	0	497	0	3.13	7.47	4.54
(3V12) (578) Hines, IL (Edward Hines Junior)	91,032	85,928	94.39%	5,104	5.61%	0	0	81,361	0	4,567	0	2,916	0	1,117	0	609	0	462	0	3.89	7.35	4.69
(3V12) (578GA) Joliet, IL	10,310	9,767	94.73%	543	5.27%	0	0	9,190	0	577	0	350	0	121	0	48	0	0	0	2.30	8.88	5.53
(3V12) (578GC) Kankakee County, IL	1,777	1,741	97.97%	36	2.03%	0	0	1,640	0	101	0	30	0	0	0	0	0	0	0	1.67	10.16	1.42
(3V12) (578GD) Aurora, IL	2,947	2,874	97.52%	73	2.48%	0	0	2,826	0	48	0	44	0	22	0	5	0	0	0	0.53	4.38	6.36
(3V12) (578GE) Hoffman Estates, IL	2,612	2,533	96.98%	79	3.02%	0	0	2,419	0	114	0	72	0	5	0	0	0	0	0	3.47	11.34	1.56
(3V12) (578GF) LaSalle, IL	1,581	1,542	97.53%	39	2.47%	0	0	1,476	0	66	0	29	0	4	0	0	0	0	0	1.97	4.18	3.91
(3V12) (578GG) Oak Lawn, IL	3,335	3,246	97.33%	89	2.67%	0	0	3,155	0	91	0	63	0	20	0	2	0	4	0	2.08	21.22	4.39
(3V12) (585) Iron Mountain, MI HCS	14,196	13,268	93.46%	928	6.54%	19	0	12,357	0	911	0	613	0	214	0	51	0	50	0	4.20	9.05	5.34
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	9,378	8,670	92.45%	708	7.55%	0	0	7,972	0	698	0	478	0	159	0	34	0	37	0	5.43	8.49	5.65
(3V12) (585GA) Hancock, MI	495	475	95.96%	20	4.04%	0	0	453	0	22	0	10	0	0	0	0	0	0	0	1.90	13.53	4.85
(3V12) (585GB) Rhinelander, WI	903	844	93.47%	59	6.53%	0	0	796	0	48	0	42	0	11	0	2	0	0	0	6.10	7.99	10.45
(3V12) (585GC) Menominee, MI	567	540	95.24%	27	4.76%	0	0	517	0	23	0	16	0	7	0	3	0	0	0	2.86	18.80	3.07
(3V12) (585GD) Ironwood, MI	346	331	95.66%	15	4.34%	0	0	318	0	13	0	6	0	4	0	3	0	0	0	3.38	19.57	5.20

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V12) (585GF) Manistique, MI	676	658	97.34%	18	2.66%	0	0	648	0	10	0	9	0	5	0	4	0	0	0	2.53	27.26	1.96
(3V12) (585HA) Marquette, MI	1,180	1,119	94.83%	61	5.17%	0	0	1,044	0	75	0	38	0	14	0	0	0	0	0	6.19	22.93	4.66
(3V12) (585HB) Sault Saint Marie, MI	651	631	96.93%	20	3.07%	0	0	609	0	22	0	14	0	5	0	0	0	0	0	1.00	6.30	5.20
(3V12) (607) Madison, WI HCS	43,193	39,551	91.57%	3,642	8.43%	4	10	36,828	4	2,723	3	1,971	3	991	0	456	0	224	0	6.46	10.84	3.51
(3V12) (607) Madison, WI (William S. Middleton)	32,592	29,188	89.56%	3,404	10.44%	0	10	27,034	4	2,154	3	1,817	3	936	0	435	0	216	0	9.48	11.43	3.84
(3V12) (607GC) Janesville, WI	1,001	979	97.8%	22	2.2%	0	0	913	0	66	0	5	0	11	0	0	0	0	0	7.93	2.92	0.58
(3V12) (607GD) Baraboo, WI	1,181	1,159	98.14%	22	1.86%	0	0	1,102	0	57	0	12	0	0	0	0	0	0	0	7.01	5.94	0.00
(3V12) (607GE) Beaver Dam, WI	772	750	97.15%	22	2.85%	0	0	712	0	38	0	11	0	3	0	6	0	2	0	3.52	12.64	1.02
(3V12) (607GF) Freeport, IL	653	653	100%	0	0%	0	0	636	0	17	0	0	0	0	0	0	0	0	0	2.43	1.29	0.06
(3V12) (607GG) Madison West, WI	2,284	2,224	97.37%	60	2.63%	0	0	2,087	0	137	0	39	0	18	0	0	0	0	0	6.35	1.78	2.56
(3V12) (607HA) Rockford, IL	4,710	4,598	97.62%	112	2.38%	0	0	4,344	0	254	0	87	0	14	0	0	0	3	0	4.52	4.25	3.73
(3V12) (676) Tomah, WI HCS	29,369	27,526	93.72%	1,843	6.28%	0	0	26,267	0	1,259	0	980	0	433	0	272	0	158	0	3.36	13.15	2.95
(3V12) (676) Tomah, WI	17,158	16,184	94.32%	974	5.68%	0	0	15,431	0	753	0	614	0	272	0	47	0	41	0	2.78	9.40	1.48
(3V12) (676GA) Wausau, WI	3,956	3,803	96.13%	153	3.87%	0	0	3,676	0	127	0	114	0	32	0	0	0	0	0	2.63	5.77	6.00
(3V12) (676GC) River Valley, WI	3,579	3,465	96.81%	114	3.19%	0	0	3,261	0	204	0	81	0	23	0	0	0	6	0	5.59	7.78	3.15
(3V12) (676GD) Wisconsin Rapids, WI	4,321	3,724	86.18%	597	13.82%	0	0	3,559	0	165	0	166	0	106	0	218	0	107	0	2.97	26.01	2.68
(3V12) (676GE) Clark County, WI	355	350	98.59%	5	1.41%	0	0	340	0	10	0	5	0	0	0	0	0	0	0	2.38	7.76	1.29
(3V12) (695) Milwaukee, WI HCS	100,073	93,561	93.49%	6,512	6.51%	14	38	88,438	5	5,123	3	3,546	10	1,522	5	882	12	562	3	6.00	7.79	4.59
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	69,788	66,387	95.13%	3,401	4.87%	0	38	63,117	5	3,270	3	2,016	10	762	5	373	12	250	3	4.60	5.83	2.93
(3V12) (695BU) Milwaukee, WI - VADOM	6	6	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	9,361	8,502	90.82%	859	9.18%	0	0	7,998	0	504	0	281	0	206	0	270	0	102	0	4.97	18.79	5.59
(3V12) (695GA) Union Grove, WI	1,395	1,385	99.28%	10	0.72%	0	0	1,353	0	32	0	0	0	0	0	0	0	0	0	2.93	13.33	1.23
(3V12) (695GC) Cleveland, WI	1,567	1,489	95.02%	78	4.98%	0	0	1,423	0	66	0	53	0	0	0	0	0	0	0	5.67	10.96	6.79
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	17,936	15,789	88.03%	2,147	11.97%	0	0	14,539	0	1,250	0	1,186	0	524	0	234	0	203	0	10.23	12.16	11.17
(3V12) (695PA) Milwaukee, WI - PR RTP	17	0	0%	17	100%	0	0	0	0	0	0	0	0	15	0	0	0	0	0		71.65	
(3V12) (695QA) Milwaukee MLK Drive, WI	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	81,576	75,703	92.8%	5,873	7.2%	0	0	71,731	0	3,972	0	3,041	0	1,483	0	787	0	562	0	6.10	5.80	21.97
(3V15) (589A4) Columbia, MO (Harry S. Truman)	56,548	52,275	92.44%	4,273	7.56%	0	0	49,177	0	3,098	0	2,192	0	1,120	0	590	0	371	0	8.23	5.89	22.12
(3V15) (589BX) Columbia, MO - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	5,597	5,419	96.82%	178	3.18%	0	0	5,308	0	111	0	126	0	24	0	10	0	18	0	1.12	3.73	17.08
(3V15) (589GE) Kirksville, MO	2,250	2,236	99.38%	14	0.62%	0	0	2,171	0	65	0	12	0	0	0	0	0	0	0	1.79	5.52	8.03
(3V15) (589GF) Fort Leonard Wood, MO	4,640	4,110	88.58%	530	11.42%	0	0	3,852	0	258	0	332	0	137	0	47	0	14	0	4.09	13.22	29.84
(3V15) (589GH) Lake of the Ozarks, MO	2,616	2,413	92.24%	203	7.76%	0	0	2,315	0	98	0	112	0	62	0	23	0	6	0	1.98	15.40	26.22
(3V15) (589GX) Mexico, MO	2,259	2,213	97.96%	46	2.04%	0	0	2,159	0	54	0	31	0	8	0	0	0	3	0	1.84	1.24	11.28
(3V15) (589GY) St. James, MO	2,097	1,690	80.59%	407	19.41%	0	0	1,611	0	79	0	0	0	65	0	98	0	0	0	26.50	10.50	13.85
(3V15) (589JA) Sedalia, MO	2,224	2,156	96.94%	68	3.06%	0	0	2,085	0	71	0	51	0	11	0	0	0	0	0	3.36	9.00	15.15
(3V15) (589JD) Marshfield, MO	3,340	3,186	95.39%	154	4.61%	0	0	3,048	0	138	0	87	0	56	0	10	0	0	0	2.30	4.22	20.66
(3V15) (589) Kansas City, MO HCS	74,195	72,059	97.12%	2,136	2.88%	21	0	69,147	0	2,912	0	1,270	0	506	0	198	0	162	0	2.54	3.77	3.92
(3V15) (589) Kansas City, MO	52,220	50,348	96.42%	1,872	3.58%	0	0	47,905	0	2,443	0	1,088	0	464	0	182	0	138	0	3.49	3.93	4.42
(3V15) (589G1) Warrensburg, MO	4,049	4,014	99.14%	35	0.86%	0	0	3,937	0	77	0	20	0	0	0	0	0	0	0	1.77	1.35	2.31
(3V15) (589GB) Belton, MO	1,931	1,919	99.38%	12	0.62%	0	0	1,882	0	37	0	4	0	2	0	0	0	5	0	1.64	15.75	0.37
(3V15) (589GC) Paola, KS	782	773	98.85%	9	1.15%	0	0	748	0	0	0	8	0	0	0	0	0	0	0	2.77	4.67	2.21
(3V15) (589GD) Nevada, MO	1,728	1,726	99.88%	2	0.12%	0	0	1,716	0	10	0	0	0	0	0	0	0	0	0	0.77	0.00	0.57
(3V15) (589GZ) Cameron, MO	314	309	98.41%	5	1.59%	0	0	306	0	3	0	0	0	0	0	0	0	0	0	3.02	0.00	2.10
(3V15) (589HK) Kansas City, MO - Mobile	400	397	99.25%	3	0.75%	0	0	391	0	0	0	0	0	0	0	0	0	0	0	1.06	0.00	
(3V15) (589JB) Excelsior Springs, MO	825	795	96.36%	30	3.64%	0	0	723	0	72	0	21	0	8	0	0	0	0	0	6.86	0.00	4.78
(3V15) (589JC) Shawnee, KS	2,558	2,533	99.02%	25	0.98%	0	0	2,474	0	59	0	0	0	0	0	0	0	0	0	2.13	0.00	0.00
(3V15) (589JF) Honor, MO	8,624	8,481	98.34%	143	1.66%	0	0	8,305	0	176	0	105	0	18	0	0	0	0	0	2.68	14.25	3.22
(3V15) (589MC) IDes Whiteman AFB	20	20	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (589QA) Overland Park, KS	744	744	100%	0	0%	0	0	740	0	0	0	0	0	0	0	0	0	0	0		0.33	
(3V15) (589A5) Eastern Kansas HCS	56,856	54,491	95.84%	2,365	4.16%	0	32	52,281	1	2,210	9	1,295	10	590	6	139	6	341	0	2.90	8.93	4.32
(3V15) (589A5) Topeka, KS (Colmery-O'Neil)	25,954	24,675	95.07%	1,279	4.93%	0	27	23,762	1	913	5	571	10	332	5	90	6	286	0	2.14	13.57	3.16

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (657GA) St. Clair County, IL	4,601	4,275	92.91%	326	7.09%	0	0	4,095	0	180	0	221	0	87	0	0	0	10	0	4.18	21.69	19.90
(3V15) (657GB) St. Louis County, MO	4,308	4,258	98.84%	50	1.16%	0	0	4,138	0	120	0	39	0	7	0	0	0	0	0	2.35	5.85	2.75
(3V15) (657GD) St. Charles County, MO	4,545	4,411	97.05%	134	2.95%	0	0	4,303	0	108	0	88	0	37	0	0	0	0	0	3.32	6.79	2.29
(3V15) (657GS) Franklin County, MO	1,838	1,823	99.18%	15	0.82%	0	0	1,793	0	30	0	9	0	4	0	0	0	0	0	1.61	7.75	0.50
(3V15) (657GX) Washington Avenue, MO	3,857	3,738	96.91%	119	3.09%	0	0	3,569	0	169	0	65	0	27	0	0	0	0	0	4.80	3.30	1.69
(3V15) (657GY) Manchester Avenue, MO	3,339	3,158	94.58%	181	5.42%	0	0	3,005	0	153	0	99	0	43	0	0	0	0	0	6.65	2.91	0.47
(3V15) (657MA) IDES Scott AFB	65	65	100%	0	0%	0	0	65	0	0	0	0	0	0	0	0	0	0	0		0.00	
(3V15) (657QA) Olive Street, MO	5,219	5,164	98.95%	55	1.05%	0	0	5,038	0	126	0	39	0	10	0	0	0	0	0	3.73	1.51	3.76
(3V15) (657QB) Washington Boulevard, MO	656	651	99.24%	5	0.76%	0	1	647	1	0	0	0	0	0	0	0	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	45	45	100%	0	0%	0	0	45	0	0	0	0	0	0	0	0	0	0	0		0.42	0.43
(4V16) (502) Alexandria, LA HCS	52,763	50,325	95.38%	2,438	4.62%	18	0	47,898	0	2,427	0	1,450	0	565	0	216	0	207	0	3.06	9.22	6.29
(4V16) (502) Alexandria, LA	29,930	28,336	94.67%	1,594	5.33%	0	0	26,772	0	1,564	0	828	0	426	0	181	0	159	0	3.26	9.49	5.08
(4V16) (502GA) Jennings, LA	1,536	1,526	99.35%	10	0.65%	0	0	1,502	0	24	0	7	0	0	0	0	0	0	0	2.10		1.49
(4V16) (502GB) Lafayette, LA	9,854	9,555	96.97%	299	3.03%	0	0	9,163	0	392	0	233	0	37	0	12	0	0	0	3.76	7.12	0.28
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	4,517	4,316	95.55%	201	4.45%	0	0	4,168	0	148	0	123	0	46	0	14	0	0	0	3.38	11.63	7.79
(4V16) (502GF) Fort Polk, LA	3,394	3,334	98.23%	60	1.77%	0	0	3,281	0	53	0	40	0	8	0	0	0	0	0	1.03	0.00	6.42
(4V16) (502GG) Natchitoches, LA	949	947	99.79%	2	0.21%	0	0	938	0	9	0	2	0	0	0	0	0	0	0	0.38		2.21
(4V16) (502QB) Lafayette Campus B, LA	2,583	2,311	89.47%	272	10.53%	0	0	2,074	0	237	0	217	0	47	0	4	0	4	0			8.54
(4V16) (520) Gulf Coast, MS HCS	118,848	111,049	93.44%	7,799	6.56%	11	18	103,911	1	7,138	3	4,490	6	1,856	8	763	0	690	0	5.94	8.35	7.94
(4V16) (520) Biloxi, MS	40,154	37,548	93.51%	2,606	6.49%	0	1	35,172	0	2,376	1	1,599	0	545	0	222	0	240	0	6.44	7.52	7.26
(4V16) (520BZ) Pensacola, FL	47,177	43,530	92.27%	3,647	7.73%	0	17	40,457	1	3,073	2	2,049	6	887	8	357	0	354	0	8.06	8.63	8.08
(4V16) (520GA) Mobile, AL	14,374	13,566	94.38%	808	5.62%	0	0	12,785	0	781	0	423	0	231	0	108	0	46	0	4.18	11.36	6.48
(4V16) (520GB) Panama City Beach, FL	7,383	7,234	97.98%	149	2.02%	0	0	6,978	0	256	0	75	0	29	0	26	0	19	0	2.02	8.75	2.39
(4V16) (520GC) Eglin Air Force Base, FL	8,566	8,039	93.85%	527	6.15%	0	0	7,456	0	583	0	295	0	152	0	50	0	30	0	4.54	13.61	16.59
(4V16) (520QA) Panama City Beach West, FL	1,194	1,132	94.81%	62	5.19%	0	0	1,063	0	69	0	49	0	0	0	0	0	0	0		3.95	4.79
(4V16) (564) Fayetteville, AR HCS	71,381	69,247	97.01%	2,134	2.99%	9	11	66,768	2	2,479	5	1,300	1	510	1	180	0	144	2	2.94	2.96	5.60
(4V16) (564) Fayetteville, AR	28,026	26,868	95.87%	1,158	4.13%	0	2	25,793	0	1,075	0	691	0	287	0	100	0	80	2	2.09	3.73	5.83
(4V16) (564BY) Springfield, MO (Gene Taylor)	22,386	21,981	98.19%	405	1.81%	0	3	21,263	1	718	2	302	0	68	0	27	0	8	0	2.69	2.49	5.40
(4V16) (564GA) Harrison, AR	1,416	1,405	99.22%	11	0.78%	0	0	1,385	0	0	0	0	0	0	0	0	0	0	0	1.25	22.00	11.51
(4V16) (564GB) Fort Smith, AR	5,561	5,252	94.44%	309	5.56%	0	0	5,054	0	198	0	170	0	109	0	0	0	0	0	3.00	0.80	7.90
(4V16) (564GC) Branson, MO	7,575	7,534	99.46%	41	0.54%	0	0	7,388	0	146	0	33	0	0	0	0	0	0	0	2.73	1.04	2.08
(4V16) (564GD) Ozark, AR	874	859	98.28%	15	1.72%	0	0	814	0	45	0	0	0	0	0	0	0	0	0	3.22	1.43	2.51
(4V16) (564GE) Jay, OK	1,067	1,055	98.88%	12	1.12%	0	0	1,042	0	0	0	0	0	0	0	0	0	0	0	1.60	9.11	0.83
(4V16) (564GF) Joplin, MO	3,943	3,771	95.64%	172	4.36%	0	0	3,580	0	191	0	75	0	28	0	0	0	46	0	7.45	7.67	5.12
(4V16) (564QA) Township, AR	9	9	100%	0	0%	0	6	0	1	0	3	0	1	0	1	0	0	0	0			
(4V16) (564QB) Sunbridge, AR	524	513	97.9%	11	2.1%	0	0	440	0	73	0	11	0	0	0	0	0	0	0		6.05	
(4V16) (580) Houston, TX HCS	200,237	194,571	97.17%	5,666	2.83%	7	2	188,012	2	6,559	0	3,887	0	1,139	0	410	0	230	0	2.45	4.05	1.97
(4V16) (580) Houston, TX (Michael E. DeBakey)	115,027	110,784	96.31%	4,243	3.69%	0	1	106,143	1	4,641	0	3,033	0	829	0	238	0	143	0	3.10	4.18	2.22
(4V16) (580BY) Beaumont, TX	9,681	9,479	97.91%	202	2.09%	0	0	9,162	0	317	0	0	0	47	0	0	0	0	0	4.77	0.33	1.18
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	11,953	11,733	98.16%	220	1.84%	0	0	11,508	0	225	0	99	0	71	0	30	0	20	0	2.36	6.92	2.69
(4V16) (580GC) Galveston County, TX	2,187	2,139	97.81%	48	2.19%	0	0	2,101	0	38	0	41	0	0	0	0	0	0	0	0.88	1.50	4.20
(4V16) (580GD) Conroe, TX	15,675	15,400	98.25%	275	1.75%	0	0	15,135	0	265	0	162	0	66	0	31	0	16	0	1.34	2.48	1.24
(4V16) (580GE) Katy, TX	12,224	11,936	97.64%	288	2.36%	0	1	11,659	1	277	0	208	0	51	0	20	0	9	0	2.19	4.39	1.03
(4V16) (580GF) Lake Jackson, TX	3,410	3,404	99.82%	6	0.18%	0	0	3,382	0	22	0	0	0	0	0	0	0	0	0	0.86	0.00	2.18
(4V16) (580GG) Richmond, TX	7,692	7,582	98.57%	110	1.43%	0	0	7,337	0	245	0	86	0	20	0	0	0	0	0	2.57	3.37	1.75
(4V16) (580GH) Tomball, TX	12,010	11,820	98.42%	190	1.58%	0	0	11,581	0	239	0	108	0	36	0	34	0	12	0	1.14	3.36	2.06
(4V16) (580GJ) Texas City, TX	10,378	10,294	99.19%	84	0.81%	0	0	10,004	0	290	0	55	0	15	0	9	0	5	0	1.73	1.54	2.64
(4V16) (586) Jackson, MS HCS	69,980	66,657	95.25%	3,323	4.75%	3	151	64,501	9	2,156	11	1,586	18	832	20	523	37	382	56	3.43	7.47	1.71
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	48,054	45,388	94.45%	2,666	5.55%	0	151	43,790	9	1,598	11	1,192	18	708	20	452	37	314	56	5.32	6.98	1.40
(4V16) (586GA) Kosciusko, MS	2,086	2,054	98.47%	32	1.53%	0	0	2,043	0	0	0	9	0	7	0	5	0	11	0	0.85	48.70	0.33
(4V16) (586GB) Meridian, MS	2,950	2,939	99.63%	11	0.37%	0	0	2,913	0	26	0	3	0	0	0	0	0	0	0	0.63	54.38	0.25
(4V16) (586GC) Greenville, MS	2,149	2,133	99.26%	16	0.74%	0	0	2,085	0	48	0	11	0	0	0	0	0	0	0	1.41	38.40	2.36

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V16) (586GD) Hattiesburg, MS	6,154	5,973	97.06%	181	2.94%	0	0	5,818	0	155	0	93	0	0	0	0	0	0	0	3.68	68.91	4.38
(4V16) (586GE) Natchez, MS	1,366	1,363	99.78%	3	0.22%	0	0	1,351	0	12	0	0	0	0	0	0	0	0	0	0.55	12.67	0.91
(4V16) (586GF) Columbus, MS	1,748	1,732	99.08%	16	0.92%	0	0	1,707	0	25	0	9	0	0	0	0	0	0	0	0.76	38.31	1.95
(4V16) (586GG) McComb, MS	2,151	2,121	98.61%	30	1.39%	0	0	2,059	0	62	0	23	0	0	0	0	0	0	0	3.09	2.75	3.54
(4V16) (586QB) Dogwood View Parkway, MS	3,312	2,944	88.89%	368	11.11%	0	0	2,725	0	219	0	244	0	68	0	42	0	14	0		9.54	
(4V16) (586QC) Lakeland Drive, MS	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V16) (598) Little Rock, AR HCS	123,754	117,616	95.04%	6,138	4.96%	8	0	112,661	0	4,955	0	3,078	0	1,498	0	614	0	948	0	2.77	8.09	3.99
(4V16) (598) Little Rock, AR (John L. McClellan)	43,120	40,068	92.92%	3,052	7.08%	0	0	38,032	0	2,036	0	1,419	0	1,035	0	330	0	268	0	2.48	6.39	37.19
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	47,955	45,574	95.03%	2,381	4.97%	0	0	43,539	0	2,035	0	1,261	0	382	0	229	0	509	0	2.97	11.01	3.57
(4V16) (598GA) Mountain Home, AR	4,661	4,592	98.52%	69	1.48%	0	0	4,460	0	132	0	52	0	7	0	0	0	0	0	1.80	11.29	3.37
(4V16) (598GB) El Dorado, AR	2,539	2,499	98.42%	40	1.58%	0	0	2,455	0	44	0	24	0	0	0	0	0	0	0	2.79	2.25	4.83
(4V16) (598GC) Hot Springs, AR	7,225	7,063	97.76%	162	2.24%	0	0	6,870	0	193	0	96	0	27	0	13	0	26	0	3.18	2.88	2.35
(4V16) (598GD) Mena, AR	1,632	1,629	99.82%	3	0.18%	0	0	1,605	0	0	0	0	0	0	0	0	0	0	0	1.88	0.20	2.43
(4V16) (598GE) Pine Bluff, AR	3,484	3,462	99.37%	22	0.63%	0	0	3,393	0	69	0	18	0	0	0	0	0	0	0	2.68	0.00	2.97
(4V16) (598GF) Searcy, AR	3,676	3,639	98.99%	37	1.01%	0	0	3,584	0	55	0	26	0	5	0	4	0	0	0	1.07	4.46	1.67
(4V16) (598GG) Conway, AR	6,934	6,610	95.33%	324	4.67%	0	0	6,357	0	253	0	162	0	31	0	24	0	107	0	2.18	11.78	1.52
(4V16) (598GH) Russellville, AR	2,499	2,454	98.2%	45	1.8%	0	0	2,352	0	102	0	0	0	0	0	0	0	26	0	6.02	1.92	2.04
(4V16) (598QA) Little Rock Main Street, AR	29	26	89.66%	3	10.34%	0	0	14	0	12	0	0	0	0	0	0	0	0	0		13.62	
(4V16) (629) New Orleans, LA HCS	106,598	98,831	92.71%	7,767	7.29%	14	0	92,230	0	6,601	0	4,279	0	1,773	0	723	0	992	0	4.86	10.04	10.04
(4V16) (629) New Orleans, LA	70,041	63,349	90.45%	6,692	9.55%	0	0	58,735	0	4,614	0	3,617	0	1,551	0	628	0	896	0	5.79	11.17	15.94
(4V16) (629BY) Baton Rouge, LA	15,106	14,762	97.72%	344	2.28%	0	0	14,118	0	644	0	190	0	95	0	33	0	26	0	4.40	3.95	5.58
(4V16) (629GA) Houma, LA	4,057	3,999	98.57%	58	1.43%	0	0	3,922	0	77	0	47	0	0	0	0	0	0	0	1.33	1.31	3.88
(4V16) (629GB) Hammond, LA	5,441	5,266	96.78%	175	3.22%	0	0	5,004	0	262	0	120	0	28	0	24	0	0	0	2.53	7.63	7.45
(4V16) (629GC) Slidell, LA	4,607	4,452	96.64%	155	3.36%	0	0	3,798	0	654	0	104	0	0	0	9	0	0	0	9.93	3.42	0.58
(4V16) (629GD) St. John, LA	1,763	1,750	99.26%	13	0.74%	0	0	1,688	0	62	0	0	0	0	0	0	0	0	0	3.75	1.47	4.84
(4V16) (629GE) Franklin, LA	850	824	96.94%	26	3.06%	0	0	812	0	12	0	19	0	0	0	0	0	0	0	1.39	0.00	12.52
(4V16) (629GF) Bogalusa, LA	1,438	1,438	100%	0	0%	0	0	1,425	0	13	0	0	0	0	0	0	0	0	0	0.62	4.75	0.95
(4V16) (629QA) Baton Rouge South, LA	3,295	2,991	90.77%	304	9.23%	0	0	2,728	0	263	0	170	0	67	0	28	0	39	0		14.69	8.90
(4V16) (667) Shreveport, LA HCS	66,539	62,224	93.52%	4,315	6.48%	2	0	59,112	0	3,112	0	1,898	0	1,019	0	533	0	865	0	3.45	9.64	4.13
(4V16) (667) Shreveport, LA (Overton Brooks)	48,073	44,415	92.39%	3,658	7.61%	0	0	41,954	0	2,461	0	1,497	0	923	0	504	0	734	0	2.79	10.19	3.83
(4V16) (667GA) Texarkana, AR	4,794	4,632	96.62%	162	3.38%	0	0	4,268	0	364	0	121	0	0	0	0	0	0	0	4.97	0.61	12.25
(4V16) (667GB) Monroe, LA	5,851	5,683	97.13%	168	2.87%	0	0	5,571	0	112	0	77	0	17	0	0	0	71	0	3.18	0.81	0.88
(4V16) (667GC) Longview, TX	7,709	7,382	95.76%	327	4.24%	0	0	7,207	0	175	0	203	0	69	0	22	0	0	0	4.04	0.89	4.71
(4V16) (667QA) Knight Street, LA	112	112	100%	0	0%	0	0	112	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V17) (549) Dallas, TX HCS	203,121	189,101	93.1%	14,020	6.9%	87	32	178,833	5	10,268	5	6,602	10	3,357	3	2,120	2	1,941	7	4.67	11.25	6.11
(4V17) (549) Dallas, TX	103,445	94,517	91.37%	8,928	8.63%	0	23	89,102	2	5,415	5	3,930	7	2,094	3	1,484	0	1,420	6	4.62	12.46	3.61
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	17,034	16,398	96.27%	636	3.73%	0	1	15,839	0	559	0	489	1	96	0	24	0	27	0	2.06	6.90	1.06
(4V17) (549BY) Fort Worth, TX	45,791	42,444	92.69%	3,347	7.31%	0	3	39,489	1	2,955	0	1,676	2	891	0	459	0	321	0	6.75	8.10	10.45
(4V17) (549GD) Denton, TX	8,133	7,871	96.78%	262	3.22%	0	1	7,650	0	221	0	94	0	56	0	61	1	51	0	4.55	19.28	9.56
(4V17) (549GE) Decatur, TX	1,648	1,624	98.54%	24	1.46%	0	0	1,569	0	55	0	17	0	0	0	0	0	0	0	2.46	0.67	5.03
(4V17) (549GF) Granbury, TX	1,002	966	96.41%	36	3.59%	0	0	930	0	36	0	14	0	6	0	0	0	14	0	5.94	2.00	13.88
(4V17) (549GH) Greenville, TX	2,257	2,142	94.9%	115	5.1%	0	0	2,048	0	94	0	37	0	17	0	30	0	31	0	5.69	11.48	30.14
(4V17) (549GJ) Sherman, TX	3,554	3,530	99.32%	24	0.68%	0	4	3,458	2	72	0	20	0	0	0	0	1	0	1	1.89	2.14	1.35
(4V17) (549GK) Polk Street, TX	3,396	3,347	98.56%	49	1.44%	0	0	3,264	0	83	0	0	0	0	0	0	0	0	0	2.78		1.69
(4V17) (549GL) Plano, TX	6,198	6,040	97.45%	158	2.55%	0	0	5,828	0	212	0	97	0	0	0	0	0	0	0	3.45	18.79	7.06
(4V17) (549GM) Grand Prairie, TX	2,489	2,473	99.36%	16	0.64%	0	0	2,421	0	52	0	7	0	8	0	0	0	0	0	2.23		3.00
(4V17) (549QC) Tyler Broadway, TX	8,174	7,749	94.8%	425	5.2%	0	0	7,235	0	514	0	191	0	146	0	47	0	41	0	4.23	14.72	9.99
(4V17) (671) San Antonio, TX HCS	183,276	169,398	92.43%	13,878	7.57%	50	10	160,756	1	8,642	2	8,057	1	3,687	0	1,092	0	1,042	6	1.91	12.77	6.74
(4V17) (671) San Antonio, TX (Audie L. Murphy)	68,708	62,187	90.51%	6,521	9.49%	0	5	57,564	1	4,623	2	4,200	0	1,526	0	477	0	318	2	3.70	9.42	6.00
(4V17) (671A4) Kerrville, TX	14,770	14,149	95.8%	621	4.2%	0	0	13,611	0	538	0	332	0	215	0	24	0	50	0	2.56	5.04	2.16
(4V17) (671BU) San Antonio, TX - VADOM	154	151	98.05%	3	1.95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.23
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	19,523	18,854	96.57%	669	3.43%	0	2	18,077	0	777	0	497	0	106	0	37	0	0	2	1.43	6.15	8.73

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V17) (671GB) Victoria, TX	2,987	2,960	99.1%	27	0.9%	0	1	2,771	0	189	0	18	0	0	0	3	0	0	1	3.96	8.99	1.71
(4V17) (671GF) South Bexar County, TX	5,064	5,004	98.82%	60	1.18%	0	1	4,901	0	103	0	53	0	0	0	0	0	0	1	1.79	0.00	4.32
(4V17) (671GH) Beeville, TX	267	263	98.5%	4	1.5%	0	0	260	0	3	0	0	0	0	0	0	0	0	0	1.88		
(4V17) (671GK) San Antonio Woodcock Drive, TX	14,470	14,367	99.29%	103	0.71%	0	0	14,242	0	125	0	48	0	0	0	0	0	0	0	1.93		0.00
(4V17) (671GL) New Braunfels, TX	4,377	4,359	99.59%	18	0.41%	0	0	4,296	0	63	0	13	0	0	0	0	0	0	0	1.01		
(4V17) (671GN) Seguin, TX	1,048	1,046	99.81%	2	0.19%	0	0	1,041	0	5	0	0	0	0	0	0	0	0	0	0.34		
(4V17) (671GO) North Central Federal, TX	13,127	12,932	98.51%	195	1.49%	0	0	12,496	0	436	0	120	0	50	0	15	0	10	0	1.10	7.61	7.06
(4V17) (671GP) Balcones Heights, TX	8,611	8,565	99.47%	46	0.53%	0	0	8,400	0	165	0	33	0	0	0	7	0	0	0	1.50	5.26	4.86
(4V17) (671GQ) Shavano Park, TX	5,479	5,466	99.76%	13	0.24%	0	0	5,317	0	149	0	10	0	0	0	0	0	0	0	2.43		2.50
(4V17) (671PA) San Antonio SARRTP	102	83	81.37%	19	18.63%	0	0	0	0	21	0	17	0	0	0	0	0	0	0			0.00
(4V17) (671QB) Data Point, TX	24,589	19,012	77.32%	5,577	22.68%	0	1	17,571	0	1,441	0	2,711	1	1,753	0	524	0	589	0		20.10	
(4V17) (674) Temple, TX HCS	199,401	183,226	91.89%	16,175	8.11%	18	2	173,635	1	9,591	0	8,150	0	4,073	0	1,707	0	2,245	1	3.95	12.24	11.79
(4V17) (674) Temple, TX (Olin E. Teague Center)	104,236	94,185	90.36%	10,051	9.64%	0	1	88,659	0	5,526	0	4,593	0	2,549	0	1,178	0	1,731	1	5.03	13.89	12.82
(4V17) (674A4) Waco, TX (Doris Miller)	18,530	17,391	93.85%	1,139	6.15%	0	1	16,665	1	726	0	627	0	281	0	125	0	106	0	5.35	10.67	3.37
(4V17) (674BY) Austin, TX	49,801	45,674	91.71%	4,127	8.29%	0	0	42,936	0	2,738	0	2,411	0	1,055	0	334	0	327	0	3.40	9.15	14.70
(4V17) (674GA) Palestine, TX	2,757	2,740	99.38%	17	0.62%	0	0	2,711	0	29	0	16	0	0	0	0	0	0	0	1.03	19.20	1.01
(4V17) (674GB) Brownwood, TX	3,110	2,888	92.86%	222	7.14%	0	0	2,794	0	94	0	116	0	45	0	31	0	30	0	6.81	31.64	6.15
(4V17) (674GC) Bryan, TX	4,953	4,722	95.34%	231	4.66%	0	0	4,570	0	152	0	144	0	53	0	12	0	22	0	2.92	13.80	8.85
(4V17) (674GD) Cedar Park, TX	9,206	8,956	97.28%	250	2.72%	0	0	8,731	0	225	0	148	0	63	0	16	0	23	0	2.34	7.43	10.19
(4V17) (674GF) Temple South General Bruce Drive, TX	5,645	5,523	97.84%	122	2.16%	0	0	5,430	0	93	0	87	0	25	0	5	0	0	0	2.40	4.24	7.13
(4V17) (674HB) LaGrange, TX	1,163	1,147	98.62%	16	1.38%	0	0	1,139	0	8	0	0	0	0	0	0	0	0	0	0.84		7.80
(4V17) (504) Amarillo, TX HCS	49,367	47,583	96.39%	1,784	3.61%	0	25	46,331	5	1,252	4	1,012	5	396	5	183	3	193	3	2.23	6.36	2.30
(4V17) (504) Amarillo, TX (Thomas E. Creek)	32,703	31,211	95.44%	1,492	4.56%	0	18	30,261	4	950	3	781	4	359	4	172	1	180	2	2.68	7.27	2.57
(4V17) (504BY) Lubbock, TX	14,801	14,576	98.48%	225	1.52%	0	7	14,307	1	269	1	175	1	29	1	0	2	12	1	1.52	2.66	2.10
(4V17) (504BZ) Clovis, NM	1,709	1,670	97.72%	39	2.28%	0	0	1,651	0	19	0	34	0	0	0	0	0	0	0	2.17		1.32
(4V17) (504GA) Childress, TX	70	65	92.86%	5	7.14%	0	0	61	0	0	0	0	0	0	0	0	0	0	0	9.00		0.00
(4V17) (504HB) Dalhart, TX	84	61	72.62%	23	27.38%	0	0	51	0	10	0	0	0	0	0	0	0	0	0	27.83	0.00	1.75
(4V17) (519) Big Spring, TX HCS	21,272	20,670	97.17%	602	2.83%	10	47	19,992	5	678	3	454	13	92	20	25	6	31	0	2.61	4.26	4.63
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	8,807	8,488	96.38%	319	3.62%	0	25	8,179	1	309	3	241	11	50	5	16	5	12	0	3.02	4.59	3.59
(4V17) (519GA) Permian Basin, TX	3,058	2,974	97.25%	84	2.75%	0	21	2,861	4	113	0	61	2	12	14	5	1	6	0	2.13	5.82	7.27
(4V17) (519GB) Hobbs, NM	700	692	98.86%	8	1.14%	0	0	661	0	31	0	4	0	0	0	0	0	0	0	3.98	87.50	4.35
(4V17) (519GD) Fort Stockton, TX	108	102	94.44%	6	5.56%	0	0	100	0	0	0	0	0	0	0	0	0	0	0	3.43		0.00
(4V17) (519HC) Abilene, TX	5,645	5,519	97.77%	126	2.23%	0	0	5,376	0	143	0	89	0	22	0	3	0	0	0	2.86	1.83	5.56
(4V17) (519HF) San Angelo, TX	2,954	2,895	98%	59	2%	0	1	2,815	0	80	0	53	0	5	1	0	0	0	0	1.81	8.74	3.30
(4V17) (756) El Paso, TX HCS	60,866	58,606	96.29%	2,260	3.71%	20	0	56,310	0	2,296	0	1,492	0	419	0	165	0	184	0	4.91	3.17	5.03
(4V17) (756) El Paso, TX	50,118	48,270	96.31%	1,848	3.69%	0	0	46,608	0	1,662	0	1,211	0	346	0	129	0	162	0	5.60	3.10	3.72
(4V17) (756GA) Las Cruces, NM	4,658	4,561	97.92%	97	2.08%	0	0	4,337	0	224	0	91	0	3	0	0	0	0	0	2.48	0.83	4.69
(4V17) (756GB) El Paso Eastside, TX	5,460	5,177	94.82%	283	5.18%	0	0	4,892	0	285	0	162	0	67	0	36	0	18	0	4.50	6.94	12.56
(4V17) (756MA) IDES Fort Bliss	159	148	93.08%	11	6.92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		15.56	25.56
(4V17) (756QB) El Paso Central, TX	471	450	95.54%	21	4.46%	0	0	428	0	22	0	17	0	3	0	0	0	0	0		6.56	
(4V17) (740) Texas Valley Coastal Bend HCS	57,099	55,081	96.47%	2,018	3.53%	2	20	53,230	0	1,851	0	1,082	0	476	0	261	0	199	20	3.46	7.67	1.88
(4V17) (740) Harlingen, TX	13,780	13,174	95.6%	606	4.4%	0	18	12,582	0	592	0	352	0	137	0	61	0	56	18	5.57	6.47	1.98
(4V17) (740GA) Harlingen Treasure Hills, TX	8,128	7,851	96.59%	277	3.41%	0	0	7,512	0	339	0	124	0	109	0	29	0	15	0	3.81	13.56	0.84
(4V17) (740GB) McAllen, TX	13,948	13,761	98.66%	187	1.34%	0	0	13,522	0	239	0	120	0	47	0	13	0	7	0	2.79	3.60	1.76
(4V17) (740GC) Corpus Christi, TX	7,998	7,779	97.26%	219	2.74%	0	2	7,641	0	138	0	171	0	22	0	5	0	21	2	3.09	0.00	0.20
(4V17) (740GD) Laredo, TX	3,847	3,758	97.69%	89	2.31%	0	0	3,574	0	184	0	51	0	16	0	0	0	20	0	4.94	10.65	0.60
(4V17) (740GH) South Enterprize, TX	9,384	8,744	93.18%	640	6.82%	0	0	8,386	0	358	0	264	0	145	0	151	0	80	0	3.29	10.81	2.79
(4V17) (740GI) Old Brownsville, TX	14	14	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (623) Muskogee, OK HCS	65,496	61,575	94.01%	3,921	5.99%	0	0	59,297	0	2,278	0	2,272	0	1,192	0	309	0	148	0	2.38	8.14	8.43
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	27,001	25,396	94.06%	1,605	5.94%	0	0	24,413	0	983	0	1,026	0	426	0	87	0	66	0	2.09	6.34	8.88
(4V19) (623BY) Tulsa, OK (Ernest Childers)	22,870	21,378	93.48%	1,492	6.52%	0	0	20,643	0	735	0	704	0	589	0	170	0	29	0	2.87	12.22	9.65
(4V19) (623GA) McAlester, OK	2,427	2,357	97.12%	70	2.88%	0	0	2,295	0	62	0	57	0	9	0	0	0	0	0	2.14	0.00	4.15

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (623GB) Vinita, OK	2,709	2,688	99.22%	21	0.78%	0	0	2,645	0	43	0	15	0	5	0	0	0	0	0	0.86	3.70	3.32
(4V19) (623GC) McCurtain County, OK	962	954	99.17%	8	0.83%	0	0	950	0	4	0	4	0	0	0	0	0	0	0	1.50		1.43
(4V19) (623QA) Muskogee East, OK	1,884	1,755	93.15%	129	6.85%	0	0	1,685	0	70	0	92	0	18	0	0	0	0	0			6.16
(4V19) (623QB) Tulsa Eleventh Street, OK	6,095	5,507	90.35%	588	9.65%	0	0	5,146	0	361	0	370	0	143	0	39	0	36	0		15.72	10.15
(4V19) (623QC) Yale Avenue, OK	1,548	1,540	99.48%	8	0.52%	0	0	1,520	0	0	0	0	0	0	0	0	0	0	0		1.52	
(4V19) (635) Oklahoma City, OK HCS	111,176	105,586	94.97%	5,590	5.03%	13	1	101,003	0	4,583	0	3,093	0	1,481	0	588	0	428	1	1.29	8.75	6.29
(4V19) (635) Oklahoma City, OK	68,092	62,899	92.37%	5,193	7.63%	0	1	59,175	0	3,724	0	2,808	0	1,408	0	569	0	408	1	2.11	9.46	7.51
(4V19) (635GA) Lawton, OK	17,228	16,987	98.6%	241	1.4%	0	0	16,507	0	480	0	165	0	51	0	11	0	14	0	1.17	4.28	2.32
(4V19) (635GB) Wichita Falls, TX	3,999	3,976	99.42%	23	0.58%	0	0	3,918	0	58	0	17	0	0	0	0	0	0	0	1.09	5.16	3.40
(4V19) (635GC) Blackwell, OK	370	366	98.92%	4	1.08%	0	0	363	0	0	0	0	0	0	0	0	0	0	0	0.05	10.50	18.86
(4V19) (635GD) Ada, OK	263	262	99.62%	1	0.38%	0	0	259	0	3	0	0	0	0	0	0	0	0	0	0.04	2.55	1.02
(4V19) (635GE) Stillwater, OK	1,750	1,741	99.49%	9	0.51%	0	0	1,724	0	17	0	0	0	0	0	0	0	0	0	0.59	2.05	3.59
(4V19) (635GF) Altus, OK	1,173	1,169	99.66%	4	0.34%	0	0	1,152	0	17	0	4	0	0	0	0	0	0	0	0.44	6.69	3.68
(4V19) (635GG) Enid, OK	1,004	1,000	99.6%	4	0.4%	0	0	986	0	0	0	0	0	0	0	0	0	0	0	1.23	1.00	2.87
(4V19) (635HB) Ardmore, OK	1,614	1,606	99.5%	8	0.5%	0	0	1,587	0	19	0	0	0	0	0	0	0	0	0	1.24	21.46	3.24
(4V19) (635QA) North May, OK	4,885	4,863	99.55%	22	0.45%	0	0	4,789	0	74	0	21	0	0	0	0	0	0	0	0.95	0.00	3.66
(4V19) (635QB) South Oklahoma City, OK	10,126	10,045	99.2%	81	0.8%	0	0	9,888	0	157	0	62	0	11	0	7	0	0	0	0.69	13.69	5.36
(4V19) (635QC) Fourteenth Street, OK	672	672	100%	0	0%	0	0	655	0	0	0	0	0	0	0	0	0	0	0	1.78		
(4V19) (436) Montana HCS	49,050	44,886	91.51%	4,164	8.49%	13	20	42,209	4	2,677	5	1,895	4	1,165	2	545	1	559	4	4.83	15.34	8.09
(4V19) (436) Fort Harrison, MT	15,032	13,121	87.29%	1,911	12.71%	0	10	11,799	3	1,322	3	850	1	507	2	249	1	305	0	3.62	19.00	11.70
(4V19) (436A4) Miles City CLC, MT	354	335	94.63%	19	5.37%	0	0	312	0	23	0	15	0	0	0	0	0	2	0	3.85	0.80	0.60
(4V19) (436GA) Anaconda, MT	1,744	1,691	96.96%	53	3.04%	0	0	1,661	0	30	0	30	0	11	0	6	0	6	0	1.79	8.50	15.26
(4V19) (436GB) Great Falls, MT	2,834	2,621	92.48%	213	7.52%	0	6	2,495	1	126	2	104	3	60	0	28	0	21	0	7.14	20.28	9.00
(4V19) (436GC) Missoula, MT (David J. Thatcher)	7,036	6,780	96.36%	256	3.64%	0	0	6,501	0	279	0	125	0	71	0	33	0	27	0	2.30	14.06	4.55
(4V19) (436GD) Bozeman, MT	1,520	1,471	96.78%	49	3.22%	0	0	1,413	0	58	0	0	0	11	0	0	0	6	0	2.83	6.61	6.19
(4V19) (436GF) Kalispell, MT	5,291	5,075	95.92%	216	4.08%	0	0	4,948	0	127	0	92	0	72	0	33	0	19	0	3.67	14.31	5.32
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	7,175	6,547	91.25%	628	8.75%	0	4	6,188	0	359	0	267	0	204	0	70	0	87	4		9.95	4.27
(4V19) (436GI) Glasgow, MT	175	170	97.14%	5	2.86%	0	0	152	0	18	0	0	0	0	0	0	0	0	0	5.70	6.33	2.89
(4V19) (436GK) Glendive, MT	235	211	89.79%	24	10.21%	0	0	189	0	22	0	16	0	7	0	0	0	0	0	3.00	2.50	11.57
(4V19) (436GL) Cut Bank, MT	164	141	85.98%	23	14.02%	0	0	132	0	0	0	19	0	0	0	0	0	0	0	8.84	14.00	18.14
(4V19) (436GM) Lewistown, MT	477	406	85.12%	71	14.88%	0	0	364	0	42	0	31	0	20	0	0	0	0	0	16.99	6.81	29.00
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	3,859	3,488	90.39%	371	9.61%	0	0	3,358	0	130	0	189	0	89	0	0	0	0	0	9.28	2.33	
(4V19) (436HC) Havre, MT (Merril Lundman)	277	233	84.12%	44	15.88%	0	0	226	0	7	0	0	0	20	0	0	0	0	0	17.33	10.11	4.22
(4V19) (436MA) IDES Malmstrom AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V19) (436QA) Hamilton, MT	1,289	1,244	96.51%	45	3.49%	0	0	1,211	0	33	0	23	0	13	0	0	0	0	0	3.83	7.13	13.42
(4V19) (436QB) Plentywood, MT	26	25	96.15%	1	3.85%	0	0	24	0	0	0	0	0	0	0	0	0	0	0	1.52	6.00	0.00
(4V19) (436QC) Helena, MT	1,561	1,326	84.95%	235	15.05%	0	0	1,235	0	91	0	93	0	76	0	42	0	24	0			
(4V19) (442) Cheyenne, WY HCS	20,955	19,262	91.92%	1,693	8.08%	10	0	17,819	0	1,443	0	1,050	0	411	0	152	0	80	0	3.62	9.55	6.52
(4V19) (442) Cheyenne, WY	11,453	10,589	92.46%	864	7.54%	0	0	9,726	0	863	0	561	0	188	0	66	0	49	0	2.59	8.05	6.49
(4V19) (442GB) Sidney, NE	210	189	90%	21	10%	0	0	168	0	21	0	17	0	0	0	0	0	0	0	9.40	9.28	4.78
(4V19) (442GC) Fort Collins, CO	2,736	2,634	96.27%	102	3.73%	0	0	2,476	0	158	0	87	0	10	0	0	0	0	0	2.27	4.19	6.03
(4V19) (442GD) Loveland, CO	6,030	5,328	88.36%	702	11.64%	0	0	4,946	0	382	0	381	0	211	0	84	0	26	0	5.93	13.23	8.08
(4V19) (442HK) Wheatland, WY - Mobile	56	56	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.41		4.20
(4V19) (442QA) Rawlins, WY	137	136	99.27%	1	0.73%	0	0	134	0	0	0	0	0	0	0	0	0	0	0	1.27	4.20	1.43
(4V19) (442QB) Torrington, WY - Mobile	82	81	98.78%	1	1.22%	0	0	80	0	0	0	0	0	0	0	0	0	0	0	2.07		1.88
(4V19) (442QD) Laramie, WY - Mobile	147	147	100%	0	0%	0	0	135	0	12	0	0	0	0	0	0	0	0	0	1.62		4.27
(4V19) (442QE) Sterling, CO	104	102	98.08%	2	1.92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.45		0.00
(4V19) (554) Aurora, CO HCS	103,762	90,278	87%	13,484	13%	66	195	83,598	54	6,680	22	7,021	38	3,476	32	1,708	10	1,279	39	6.27	13.62	13.61
(4V19) (554) Aurora, CO (Rocky Mountain	49,490	41,586	84.03%	7,904	15.97%	0	107	38,275	43	3,311	20	3,781	35	2,287	1	1,174	0	662	8	10.94	11.82	20.96
(4V19) (554A5) Denver, CO - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (554GB) Aurora, CO	4,524	4,349	96.13%	175	3.87%	0	0	4,172	0	177	0	144	0	22	0	3	0	0	0	3.68		3.60
(4V19) (554GC) Golden, CO	8,292	7,490	90.33%	802	9.67%	0	23	6,835	0	655	0	627	0	144	23	22	0	0	0	6.86	13.95	6.62

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	9,316	8,240	88.45%	1,076	11.55%	0	0	7,681	0	559	0	646	0	240	0	66	0	124	0	4.53	21.07	8.58
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	26,283	23,230	88.38%	3,053	11.62%	0	63	21,681	11	1,549	2	1,422	3	731	7	427	9	473	31	5.53	18.06	15.08
(4V19) (554GF) Alamosa, CO	515	509	98.83%	6	1.17%	0	2	474	0	35	0	5	0	0	1	0	1	0	0	2.26	10.20	3.06
(4V19) (554GG) La Junta, CO	778	769	98.84%	9	1.16%	0	0	750	0	19	0	8	0	0	0	0	0	0	0	1.03	2.82	3.16
(4V19) (554GH) Lamar, CO	376	355	94.41%	21	5.59%	0	0	339	0	16	0	12	0	7	0	0	0	0	0	4.50	7.75	12.90
(4V19) (554GI) Burlington, CO	489	483	98.77%	6	1.23%	0	0	477	0	6	0	3	0	0	0	2	0	0	0	1.82	43.33	0.93
(4V19) (554GJ) Denver East 9th Avenue, CO	2,218	2,075	93.55%	143	6.45%	0	0	1,914	0	161	0	131	0	0	0	0	0	0	0	5.60		0.00
(4V19) (554MA) IDES Fort Carson	93	89	95.7%	4	4.3%	0	0	68	0	21	0	0	0	0	0	0	0	0	0		6.90	6.15
(4V19) (554QA) York Street, CO	16	16	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,213	936	77.16%	277	22.84%	0	0	773	0	163	0	230	0	37	0	8	0	2	0		23.95	
(4V19) (554QC) Salida, CO	154	146	94.81%	8	5.19%	0	0	138	0	8	0	0	0	0	0	0	0	0	0	1.79	14.04	1.26
(4V19) (575) Grand Junction, CO HCS	15,035	13,984	93.01%	1,051	6.99%	79	0	12,913	0	1,071	0	713	0	209	0	80	0	49	0	3.42	9.40	3.49
(4V19) (575) Grand Junction, CO	13,237	12,266	92.66%	971	7.34%	0	0	11,301	0	965	0	651	0	196	0	78	0	46	0	3.13	10.03	3.51
(4V19) (575GA) Montrose, CO	1,073	1,027	95.71%	46	4.29%	0	0	965	0	62	0	35	0	0	0	0	0	0	0	5.18	4.67	4.31
(4V19) (575GB) Craig, CO (Major William Edward Adams)	166	157	94.58%	9	5.42%	0	0	148	0	9	0	6	0	3	0	0	0	0	0	6.23	5.09	2.71
(4V19) (575QA) Glenwood Springs, CO	323	302	93.5%	21	6.5%	0	0	281	0	21	0	17	0	0	0	0	0	0	0	2.89	8.60	3.14
(4V19) (575QB) Moab, UT	236	232	98.31%	4	1.69%	0	0	218	0	14	0	4	0	0	0	0	0	0	0	2.96	4.29	0.95
(4V19) (660) Salt Lake City, UT HCS	70,442	64,831	92.03%	5,611	7.97%	35	346	60,907	37	3,924	27	3,004	73	1,382	58	676	46	549	105	4.35	9.23	5.92
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	51,888	47,106	90.78%	4,782	9.22%	0	206	43,800	14	3,306	18	2,533	48	1,212	30	591	21	446	75	4.55	9.29	2.99
(4V19) (660GA) Pocatello, ID	2,911	2,738	94.06%	173	5.94%	0	2	2,625	2	113	0	92	0	39	0	0	0	22	0	2.65	8.98	30.44
(4V19) (660GB) Ogden, UT	5,087	5,005	98.39%	82	1.61%	0	32	4,916	0	89	2	54	7	0	0	0	0	10	23	3.03	4.31	1.92
(4V19) (660GD) Roosevelt, UT	312	294	94.23%	18	5.77%	0	0	291	0	0	0	4	0	0	0	3	0	0	0	14.28	9.60	2.03
(4V19) (660GE) Orem, UT	1,916	1,862	97.18%	54	2.82%	0	10	1,830	2	32	2	28	4	12	2	10	0	4	0	2.68	9.22	2.30
(4V19) (660GG) St. George, UT	1,883	1,778	94.42%	105	5.58%	0	78	1,697	9	81	4	70	14	14	25	13	25	8	1	3.81	9.18	12.82
(4V19) (660GJ) Western Salt Lake, UT	2,682	2,555	95.26%	127	4.74%	0	1	2,424	0	131	0	67	0	24	1	9	0	27	0	6.12	5.67	16.51
(4V19) (660GK) Elko, NV	144	121	84.03%	23	15.97%	0	1	81	0	40	0	21	0	0	0	0	0	0	1	21.56	4.82	7.81
(4V19) (660MA) IDES Hill AFB	21	21	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(4V19) (660QA) Idaho Falls, ID	2,721	2,631	96.69%	90	3.31%	0	12	2,568	10	63	1	46	0	19	0	13	0	0	1	2.45	21.85	24.07
(4V19) (660QB) Price, UT	132	122	92.42%	10	7.58%	0	4	119	0	0	0	0	0	0	0	0	0	0	4	6.32	2.11	0.00
(4V19) (660QC) Weber County, UT	745	598	80.27%	147	19.73%	0	0	535	0	63	0	84	0	41	0	0	0	11	0			14.88
(4V19) (666) Sheridan, WY HCS	9,264	8,856	95.6%	408	4.4%	7	0	8,426	0	430	0	289	0	63	0	23	0	0	0	4.51	6.57	7.25
(4V19) (666) Sheridan, WY	3,331	3,118	93.61%	213	6.39%	0	0	2,885	0	233	0	162	0	30	0	8	0	0	0	10.98	6.80	5.09
(4V19) (666GB) Casper, WY	2,602	2,520	96.85%	82	3.15%	0	0	2,421	0	99	0	44	0	0	0	11	0	0	0	1.70	3.42	12.82
(4V19) (666GC) Riverton, WY	588	573	97.45%	15	2.55%	0	0	552	0	21	0	11	0	0	0	0	0	0	0	2.87	8.73	2.43
(4V19) (666GD) Cody, WY	587	562	95.74%	25	4.26%	0	0	540	0	0	0	0	0	0	0	0	0	0	0	6.23		3.04
(4V19) (666GE) Gillette, WY	878	857	97.61%	21	2.39%	0	0	840	0	17	0	19	0	0	0	0	0	0	0	3.68	14.40	3.80
(4V19) (666GF) Rock Springs, WY	794	753	94.84%	41	5.16%	0	0	729	0	24	0	32	0	5	0	0	0	0	0	6.01	10.50	4.23
(4V19) (666QA) Afton, WY	360	354	98.33%	6	1.67%	0	0	346	0	0	0	0	0	0	0	0	0	0	0	1.86	0.00	48.47
(4V19) (666QB) Evanston, WY	69	66	95.65%	3	4.35%	0	0	62	0	0	0	0	0	0	0	0	0	0	0	2.48	0.00	8.76
(4V19) (666QC) Worland, WY	55	53	96.36%	2	3.64%	0	0	51	0	0	0	0	0	0	0	0	0	0	0	0.00	3.50	5.83
(5V20) (463) Anchorage, AK HCS	8,094	7,525	92.97%	569	7.03%	5	22	6,964	2	561	1	397	6	131	6	24	6	0	1	8.45	6.01	5.34
(5V20) (463) Anchorage, AK	4,725	4,363	92.34%	362	7.66%	0	22	4,059	2	304	1	262	6	84	6	8	6	0	1	10.14	5.02	4.75
(5V20) (463BU) Anchorage, AK - VADOM	69	69	100%	0	0%	0	0	68	0	0	0	0	0	0	0	0	0	0	0			3.37
(5V20) (463GA) Fairbanks, AK	1,073	990	92.26%	83	7.74%	0	0	883	0	107	0	50	0	25	0	7	0	0	0	7.44	16.85	7.43
(5V20) (463GB) Kenai, AK	959	923	96.25%	36	3.75%	0	0	877	0	46	0	26	0	4	0	0	0	0	0	5.47	4.02	2.26
(5V20) (463GC) Mat-Su, AK	985	906	91.98%	79	8.02%	0	0	811	0	95	0	54	0	0	0	0	0	0	0	8.07	14.57	10.46
(5V20) (463GD) Homer, AK	117	112	95.73%	5	4.27%	0	0	109	0	0	0	0	0	0	0	0	0	0	0	5.46		2.17
(5V20) (463GE) Juneau, AK	166	162	97.59%	4	2.41%	0	0	157	0	0	0	0	0	0	0	0	0	0	0	4.08	0.00	1.21
(5V20) (531) Boise, ID HCS	34,365	31,584	91.91%	2,781	8.09%	11	16	29,978	2	1,606	2	1,550	6	659	5	283	1	289	0	4.70	10.31	3.71
(5V20) (531) Boise, ID	29,116	26,645	91.51%	2,471	8.49%	0	16	25,229	2	1,416	2	1,408	6	556	5	254	1	253	0	4.92	10.14	3.73
(5V20) (531GE) Twin Falls, ID	1,399	1,378	98.5%	21	1.5%	0	0	1,342	0	36	0	14	0	5	0	0	0	0	0	2.00	1.20	1.78
(5V20) (531GG) Caldwell, ID	3,175	2,903	91.43%	272	8.57%	0	0	2,774	0	129	0	115	0	97	0	27	0	33	0	5.57	14.17	5.30

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (531GH) Burns, OR	185	180	97.3%	5	2.7%	0	0	176	0	0	0	5	0	0	0	0	0	0	0	1.77	42.00	0.00
(5V20) (531GI) Mountain Home, ID	292	285	97.6%	7	2.4%	0	0	272	0	13	0	5	0	0	0	0	0	0	0	4.49	0.53	0.94
(5V20) (531GJ) Salmon, ID	198	193	97.47%	5	2.53%	0	0	185	0	0	0	0	0	0	0	0	0	0	0	6.66	0.00	0.26
(5V20) (648) Portland, OR HCS	93,338	82,769	88.68%	10,569	11.32%	19	396	76,912	91	5,857	26	5,506	25	2,751	46	1,258	10	1,054	198	4.83	15.63	3.41
(5V20) (648) Portland, OR	49,746	42,617	85.67%	7,129	14.33%	0	61	39,054	58	3,563	1	3,464	1	2,021	1	837	0	807	0	13.59	15.60	2.02
(5V20) (648A4) Portland Vancouver, WA	17,184	15,731	91.54%	1,453	8.46%	0	315	14,635	29	1,096	21	995	18	279	45	107	10	72	192	2.70	13.23	4.87
(5V20) (648BU) Vancouver, WA - VADOM	15	15	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	5,603	4,964	88.6%	639	11.4%	0	0	4,691	0	273	0	332	0	162	0	85	0	60	0	2.84	22.88	4.82
(5V20) (648GB) Salem, OR	8,361	7,474	89.39%	887	10.61%	0	15	7,061	4	413	4	372	6	228	0	205	0	82	1	4.95	16.55	7.25
(5V20) (648GD) North Coast, OR	395	379	95.95%	16	4.05%	0	0	324	0	55	0	15	0	0	0	0	0	0	0	8.88	0.00	0.83
(5V20) (648GE) Fairview, OR	3,451	3,352	97.13%	99	2.87%	0	0	3,265	0	87	0	56	0	17	0	12	0	0	0	3.60	19.27	2.06
(5V20) (648GF) Hillsboro, OR	4,243	4,016	94.65%	227	5.35%	0	0	3,802	0	214	0	180	0	31	0	7	0	9	0	4.03	13.72	0.33
(5V20) (648GG) West Linn, OR	2,487	2,439	98.07%	48	1.93%	0	0	2,374	0	65	0	38	0	5	0	2	0	3	0	2.28	11.62	0.35
(5V20) (648GH) Newport, OR	199	179	89.95%	20	10.05%	0	5	155	0	24	0	15	0	0	0	0	0	0	5	15.02		2.00
(5V20) (648GI) Portland 1st Avenue, OR	273	250	91.58%	23	8.42%	0	0	217	0	33	0	21	0	0	0	0	0	0	0	8.65	31.00	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	1,381	1,353	97.97%	28	2.03%	0	0	1,320	0	33	0	18	0	0	0	0	0	0	0	2.18	28.00	2.58
(5V20) (653) Roseburg, OR HCS	37,717	35,429	93.93%	2,288	6.07%	93	44	33,860	5	1,569	1	1,360	7	528	11	176	4	224	16	3.84	9.97	2.81
(5V20) (653) Roseburg, OR	15,666	14,857	94.84%	809	5.16%	0	13	14,302	0	555	0	462	3	189	2	91	1	67	7	5.01	7.56	2.35
(5V20) (653BY) Eugene, OR	17,808	16,448	92.36%	1,360	7.64%	0	6	15,602	2	846	1	824	0	312	3	71	0	153	0	3.32	12.37	7.21
(5V20) (653GA) North Bend, OR	1,558	1,497	96.08%	61	3.92%	0	0	1,424	0	73	0	45	0	13	0	0	0	0	0	4.68	5.80	3.32
(5V20) (653GB) Brookings, OR	1,147	1,129	98.43%	18	1.57%	0	25	1,076	3	53	0	10	4	6	6	0	3	0	9	2.39	0.00	1.49
(5V20) (653QA) Downtown Eugene, OR	1,538	1,498	97.4%	40	2.6%	0	0	1,456	0	0	0	19	0	0	0	9	0	0	0			2.61
(5V20) (663) Puget Sound, WA HCS	78,569	68,106	86.68%	10,463	13.32%	659	1,050	62,011	30	6,095	35	5,491	73	2,827	84	1,278	65	867	763	14.82	16.14	6.65
(5V20) (663) Seattle, WA	37,147	32,390	87.19%	4,757	12.81%	0	778	29,435	10	2,955	15	2,602	27	1,209	39	484	26	462	661	12.96	14.75	8.00
(5V20) (663A4) American Lake, WA	30,646	26,713	87.17%	3,933	12.83%	0	136	24,401	8	2,312	12	1,914	19	1,141	28	637	21	241	48	11.13	18.07	6.30
(5V20) (663GA) Bellevue, WA	2,654	1,905	71.78%	749	28.22%	0	0	1,690	0	215	0	387	0	252	0	50	0	60	0	26.07	13.63	4.71
(5V20) (663GB) Bremerton, WA	1,826	1,525	83.52%	301	16.48%	0	130	1,398	6	127	8	155	27	75	17	40	18	31	54	17.15	14.91	6.27
(5V20) (663GC) Mount Vernon, WA	2,945	2,630	89.3%	315	10.7%	0	0	2,311	0	319	0	176	0	45	0	41	0	53	0	13.04	16.33	1.03
(5V20) (663GD) South Sound, WA	2,215	2,066	93.27%	149	6.73%	0	3	2,005	3	61	0	99	0	32	0	12	0	0	0	7.42	18.22	3.09
(5V20) (663GE) North Olympic Peninsula, WA	941	705	74.92%	236	25.08%	0	3	603	3	102	0	149	0	61	0	13	0	13	0	21.68	25.70	1.96
(5V20) (663HK) Puget Sound, WA - Mobile	194	171	88.14%	23	11.86%	0	0	168	0	0	0	9	0	12	0	0	0	0	0	9.51		
(5V20) (663MA) IDES Fort Lewis	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			15.00
(5V20) (668) Spokane, WA HCS	25,935	23,343	90.01%	2,592	9.99%	167	46	21,000	9	2,343	8	1,709	10	491	4	170	0	222	15	6.75	13.81	3.76
(5V20) (668) Spokane, WA (Mann-Grandstaff)	22,505	20,099	89.31%	2,406	10.69%	0	46	17,989	9	2,110	8	1,625	10	436	4	144	0	201	15	6.40	13.75	4.07
(5V20) (668GA) Wenatchee, WA	978	869	88.85%	109	11.15%	0	0	801	0	68	0	43	0	37	0	19	0	10	0	8.54	23.55	0.84
(5V20) (668GB) Coeur d Alene, ID	2,012	1,965	97.66%	47	2.34%	0	0	1,834	0	131	0	30	0	0	0	3	0	0	0	6.06	5.90	2.35
(5V20) (668HK) Spokane, WA - Mobile	155	145	93.55%	10	6.45%	0	0	136	0	0	0	0	0	0	0	2	0	0	0	10.74		
(5V20) (668QB) Libby, MT	148	139	93.92%	9	6.08%	0	0	123	0	0	0	0	0	0	0	0	0	0	0	8.53		15.05
(5V20) (668QD) Sandpoint, ID	134	123	91.79%	11	8.21%	0	0	114	0	9	0	0	0	0	0	0	0	0	0	6.87		15.20
(5V20) (668QE) Spokane 2nd Avenue, WA	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	17,625	16,735	94.95%	890	5.05%	0	3	16,000	1	735	0	495	1	172	0	84	0	139	1	4.91	8.28	2.96
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	10,817	10,104	93.41%	713	6.59%	0	3	9,587	1	517	0	404	1	132	0	64	0	113	1	5.58	8.29	2.71
(5V20) (687GA) Richland, WA	2,121	2,087	98.4%	34	1.6%	0	0	1,992	0	95	0	25	0	5	0	0	0	0	0	3.74	7.31	2.64
(5V20) (687GB) Lewiston, ID	668	643	96.26%	25	3.74%	0	0	580	0	63	0	19	0	0	0	0	0	0	0	8.17		1.82
(5V20) (687GC) La Grande, OR	234	233	99.57%	1	0.43%	0	0	222	0	11	0	0	0	0	0	0	0	0	0	2.34	9.50	2.79
(5V20) (687HA) Yakima, WA	3,681	3,565	96.85%	116	3.15%	0	0	3,519	0	46	0	45	0	30	0	18	0	23	0	4.72	6.35	7.11
(5V20) (687QB) Morrow County, OR	82	82	100%	0	0%	0	0	80	0	0	0	0	0	0	0	0	0	0	0	2.91		
(5V20) (687QC) Wallowa County, OR	22	21	95.45%	1	4.55%	0	0	20	0	0	0	0	0	0	0	0	0	0	0	9.73		0.00
(5V20) (692) White City, OR HCS	9,870	8,893	90.1%	977	9.9%	1	72	8,072	8	821	9	729	19	166	7	45	9	37	20	10.60	9.72	3.45
(5V20) (692) White City, OR	7,922	7,151	90.27%	771	9.73%	0	72	6,458	8	693	9	576	19	129	7	36	9	30	20	11.61	9.77	3.17
(5V20) (692GA) Klamath Falls, OR	1,283	1,220	95.09%	63	4.91%	0	0	1,170	0	50	0	42	0	13	0	2	0	0	0	4.41	0.00	5.02
(5V20) (692GB) Grants Pass, OR	665	522	78.5%	143	21.5%	0	0	444	0	78	0	111	0	24	0	0	0	0	0	23.40	8.86	3.93

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (358) Manila, PI HCS	12,057	10,315	85.55%	1,742	14.45%	0	1	8,683	0	1,632	0	779	1	238	0	114	0	611	0	14.55	29.11	23.24
(5V21) (358) Manila, PH	12,057	10,315	85.55%	1,742	14.45%	0	1	8,683	0	1,632	0	779	1	238	0	114	0	611	0	14.55	29.11	23.24
(5V21) (459) Honolulu, HI HCS	46,379	41,864	90.26%	4,515	9.74%	19	9	39,475	0	2,389	0	1,872	4	1,242	3	573	2	828	0	7.02	17.63	6.13
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	27,734	24,446	88.14%	3,288	11.86%	0	0	23,151	0	1,295	0	1,390	0	996	0	416	0	486	0	8.74	15.90	1.62
(5V21) (459GA) Maui, HI	3,089	2,836	91.81%	253	8.19%	0	0	2,702	0	134	0	115	0	49	0	33	0	56	0	3.88	23.31	19.00
(5V21) (459GB) Hilo, HI	3,921	3,657	93.27%	264	6.73%	0	0	3,498	0	159	0	103	0	46	0	20	0	95	0	4.17	26.32	5.77
(5V21) (459GC) Kailua-Kona, HI	1,783	1,583	88.78%	200	11.22%	0	0	1,524	0	59	0	57	0	41	0	33	0	69	0	4.81	41.38	4.77
(5V21) (459GD) Lihue, HI	2,233	2,118	94.85%	115	5.15%	0	3	1,997	0	121	0	32	3	27	0	21	0	35	0	6.48	14.64	7.71
(5V21) (459GE) Guam, GU	3,401	3,230	94.97%	171	5.03%	0	6	2,999	0	231	0	68	1	52	3	22	2	29	0	5.83	24.99	3.62
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	1,030	932	90.49%	98	9.51%	0	0	859	0	73	0	30	0	14	0	20	0	34	0	8.76	20.35	3.55
(5V21) (459GG) Leeward Oahu, HI	3,054	2,946	96.46%	108	3.54%	0	0	2,635	0	311	0	74	0	16	0	0	0	12	0	6.39	94.69	5.27
(5V21) (459GH) Saipan, MP	74	59	79.73%	15	20.27%	0	0	54	0	5	0	2	0	0	0	2	0	10	0	0.00	82.71	4.64
(5V21) (459MA) IDES Honolulu C&P	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V21) (459QB) Molokai, HI	53	50	94.34%	3	5.66%	0	0	49	0	0	0	0	0	0	0	0	0	0	0	0.94		48.53
(5V21) (570) Fresno, CA HCS	42,310	39,002	92.18%	3,308	7.82%	6	0	36,040	0	2,962	0	1,889	0	574	0	631	0	214	0	5.32	7.60	9.76
(5V21) (570) Fresno, CA	37,913	34,788	91.76%	3,125	8.24%	0	0	32,055	0	2,733	0	1,798	0	536	0	594	0	197	0	6.89	7.65	9.77
(5V21) (570GA) Merced, CA	1,828	1,739	95.13%	89	4.87%	0	0	1,641	0	98	0	37	0	12	0	32	0	0	0	3.68	8.04	8.65
(5V21) (570GB) Tulare, CA	1,933	1,874	96.95%	59	3.05%	0	0	1,808	0	66	0	34	0	18	0	2	0	0	0	2.15	2.64	10.58
(5V21) (570GC) Oakhurst, CA	636	601	94.5%	35	5.5%	0	0	536	0	65	0	20	0	8	0	3	0	0	0	10.50	5.89	9.96
(5V21) (612A4) N. California HCS	126,327	116,379	92.13%	9,948	7.87%	65	67	111,023	10	5,356	5	5,422	8	2,331	19	1,143	12	1,052	13	3.02	8.68	10.59
(5V21) (612) Martinez VA CLC	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (612A4) Sacramento, CA	43,469	39,830	91.63%	3,639	8.37%	0	10	37,797	5	2,033	4	2,075	0	894	0	419	0	251	1	3.54	8.17	6.42
(5V21) (612B4) Redding, CA	8,994	7,818	86.92%	1,176	13.08%	0	30	7,438	3	380	0	415	7	381	10	198	0	182	10	1.65	14.96	33.16
(5V21) (612BY) Oakland, CA	6,092	5,662	92.94%	430	7.06%	0	0	5,364	0	298	0	320	0	76	0	24	0	10	0	3.24	9.07	0.40
(5V21) (612GD) Fairfield, CA	4,600	4,269	92.8%	331	7.2%	0	0	4,073	0	196	0	199	0	29	0	32	0	71	0	1.50	25.15	0.45
(5V21) (612GE) Mare Island, CA	6,595	6,454	97.86%	141	2.14%	0	0	6,321	0	133	0	82	0	0	0	17	0	11	0	1.49	3.35	0.25
(5V21) (612GF) Martinez, CA	19,415	17,189	88.53%	2,226	11.47%	0	10	16,112	1	1,077	1	1,190	0	559	1	256	7	221	0	4.54	11.86	15.70
(5V21) (612GG) Chico, CA	8,158	7,835	96.04%	323	3.96%	0	5	7,545	1	290	0	216	1	57	1	32	2	18	0	4.08	4.70	2.63
(5V21) (612GH) McClellan Park, CA	18,633	17,649	94.72%	984	5.28%	0	10	17,182	0	467	0	625	0	186	7	64	3	109	0	1.88	5.84	4.56
(5V21) (612GI) Yuba City, CA	2,721	2,665	97.94%	56	2.06%	0	0	2,625	0	40	0	29	0	0	0	3	0	0	0	2.66	75.00	0.95
(5V21) (612GJ) Yreka, CA	392	353	90.05%	39	9.95%	0	0	0	0	26	0	13	0	0	0	6	0	11	0	12.17	10.00	
(5V21) (612GK) Sierra Foothills, CA	1,811	1,780	98.29%	31	1.71%	0	0	1,674	0	106	0	30	0	0	0	0	0	0	0	3.05	8.36	1.95
(5V21) (612MA) IDES McClellan OPC	9	9	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V21) (612QB) Twenty First Street, CA	1,969	1,799	91.37%	170	8.63%	0	0	1,769	0	0	0	33	0	0	0	0	0	71	0			15.89
(5V21) (612QC) Cypress Avenue, CA	3,437	3,036	88.33%	401	11.67%	0	0	2,757	0	279	0	195	0	71	0	52	0	83	0		12.31	
(5V21) (612QD) Howe Road, CA	30	29	96.67%	1	3.33%	0	2	0	0	0	0	0	0	0	0	0	0	0	2			
(5V21) (640) Palo Alto, CA HCS	54,869	45,352	82.66%	9,517	17.34%	48	204	40,618	20	4,734	19	4,763	52	2,215	27	1,369	24	1,170	62	29.49	15.84	10.83
(5V21) (640) Palo Alto, CA	22,852	19,995	87.5%	2,857	12.5%	0	85	18,289	9	1,706	11	1,679	33	633	8	245	5	300	19	13.70	12.36	4.21
(5V21) (640A0) Menlo Park, CA	2,136	1,878	87.92%	258	12.08%	0	0	1,725	0	153	0	113	0	23	0	17	0	105	0		36.97	9.05
(5V21) (640A4) Livermore, CA	8,672	6,889	79.44%	1,783	20.56%	0	0	5,993	0	896	0	883	0	365	0	253	0	282	0	37.28	23.20	10.28
(5V21) (640BY) San Jose, CA	4,820	3,695	76.66%	1,125	23.34%	0	2	3,267	2	428	0	435	0	249	0	321	0	120	0	36.00	22.64	11.81
(5V21) (640GA) Capitola, CA	320	205	64.06%	115	35.94%	0	0	174	0	31	0	65	0	37	0	0	0	0	0	36.77	5.92	28.00
(5V21) (640GB) Sonora, CA	1,409	992	70.4%	417	29.6%	0	0	885	0	107	0	138	0	144	0	95	0	40	0	34.45	15.68	13.32
(5V21) (640GC) Fremont, CA	887	788	88.84%	99	11.16%	0	0	731	0	57	0	75	0	16	0	0	0	3	0	10.09	3.86	12.58
(5V21) (640HA) Stockton, CA	3,312	2,352	71.01%	960	28.99%	0	23	2,088	3	264	2	350	9	280	6	206	1	124	2	42.63	14.35	20.65
(5V21) (640HB) Modesto, CA	3,838	2,955	76.99%	883	23.01%	0	94	2,540	6	415	6	404	10	240	13	116	18	123	41	38.21	12.30	10.58
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	6,623	5,603	84.6%	1,020	15.4%	0	0	4,926	0	677	0	621	0	228	0	102	0	69	0	23.52	14.59	3.67
(5V21) (654) Reno, NV HCS	41,429	37,701	91%	3,728	9%	38	419	35,000	108	2,701	40	2,101	60	929	45	294	47	404	119	7.80	8.97	8.20
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	25,916	23,379	90.21%	2,537	9.79%	0	343	21,676	102	1,703	37	1,470	40	571	32	216	36	280	96	13.54	7.53	8.71
(5V21) (654GB) Carson Valley, NV	2,250	2,120	94.22%	130	5.78%	0	14	2,018	1	102	1	58	4	45	2	9	1	18	5	6.13	20.23	5.75
(5V21) (654GC) Lahontan Valley, NV	1,110	1,050	94.59%	60	5.41%	0	20	969	5	81	2	39	6	15	1	2	3	4	3	5.30	13.49	3.22
(5V21) (654GD) Diamond View, CA	307	288	93.81%	19	6.19%	0	5	257	0	31	0	15	5	0	0	0	0	3	0	9.96	17.33	3.92

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (654GE) Reno East, NV	5,113	4,910	96.03%	203	3.97%	0	0	4,740	0	170	0	118	0	50	0	0	0	0	0	4.77	4.43	4.72
(5V21) (654QA) Kietzke, NV	2,285	1,871	81.88%	414	18.12%	0	0	1,514	0	357	0	237	0	158	0	13	0	0	0		15.16	
(5V21) (654QB) Capitol Hill, NV	11	11	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	138	113	81.88%	25	18.12%	0	0	82	0	31	0	17	0	8	0	0	0	0	0	22.11	25.10	1.75
(5V21) (654QD) Virginia Street, NV	4,299	3,959	92.09%	340	7.91%	0	0	3,733	0	226	0	147	0	81	0	0	0	0	0		9.85	
(5V21) (662) San Francisco, CA HCS	54,833	47,704	87%	7,129	13%	183	315	44,421	15	3,283	14	3,259	35	1,868	43	945	31	1,057	177	10.61	16.14	9.69
(5V21) (662) San Francisco, CA	36,863	32,289	87.59%	4,574	12.41%	0	289	30,196	15	2,093	13	2,122	32	1,169	39	593	28	690	162	9.71	14.85	5.63
(5V21) (662GA) Santa Rosa, CA	10,035	8,488	84.58%	1,547	15.42%	0	11	7,961	0	527	1	608	2	406	1	259	1	274	6	10.39	23.02	15.48
(5V21) (662GC) Eureka, CA	2,858	2,299	80.44%	559	19.56%	0	9	2,043	0	256	0	260	0	184	2	59	2	56	5	26.66	17.72	16.20
(5V21) (662GD) Ukiah, CA	1,011	889	87.93%	122	12.07%	0	0	780	0	109	0	71	0	24	0	11	0	16	0	11.03	10.28	13.72
(5V21) (662GE) San Bruno, CA	1,292	1,174	90.87%	118	9.13%	0	4	1,093	0	81	0	66	0	34	0	10	0	8	4	9.25	7.79	6.59
(5V21) (662GF) San Francisco Downtown, CA	670	650	97.01%	20	2.99%	0	2	591	0	59	0	17	1	0	1	0	0	0	0	5.77	11.83	7.19
(5V21) (662GG) Clearlake, CA	2,104	1,915	91.02%	189	8.98%	0	0	1,757	0	158	0	115	0	49	0	13	0	12	0	5.36	8.31	13.73
(5V21) (593) Las Vegas, NV HCS	127,560	113,220	88.76%	14,340	11.24%	7	4	106,651	1	6,569	2	6,998	1	3,099	0	1,333	0	2,910	0	3.67	20.89	4.38
(5V21) (593) North Las Vegas, NV	74,818	61,999	82.87%	12,819	17.13%	0	4	56,820	1	5,179	2	6,096	1	2,771	0	1,206	0	2,746	0	11.78	21.20	3.21
(5V21) (593GC) Pahump, NV	2,910	2,885	99.14%	25	0.86%	0	0	2,843	0	42	0	17	0	4	0	0	0	2	0	0.61	7.25	2.53
(5V21) (593GD) Northwest Las Vegas, NV	13,352	12,982	97.23%	370	2.77%	0	0	12,629	0	353	0	236	0	75	0	29	0	30	0	3.01	9.87	4.53
(5V21) (593GE) Southeast Las Vegas, NV	13,264	12,863	96.98%	401	3.02%	0	0	12,501	0	362	0	232	0	92	0	35	0	42	0	2.70	6.27	5.92
(5V21) (593GF) Southwest Las Vegas, NV	13,186	12,725	96.5%	461	3.5%	0	0	12,339	0	386	0	233	0	100	0	48	0	80	0	4.45	8.24	5.13
(5V21) (593GG) Northeast Las Vegas, NV	8,188	8,020	97.95%	168	2.05%	0	0	7,826	0	194	0	132	0	22	0	8	0	6	0	1.70	7.31	3.60
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	1,627	1,535	94.35%	92	5.65%	0	0	1,490	0	45	0	48	0	35	0	5	0	4	0	2.94	20.71	10.45
(5V21) (593QC) West Cheyenne, NV	215	211	98.14%	4	1.86%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			3.51
(5V22) (501) New Mexico HCS	88,565	78,347	88.46%	10,218	11.54%	9	9	72,153	4	6,194	0	4,070	1	2,143	2	1,398	0	2,607	2	8.60	18.81	16.52
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	66,187	57,398	86.72%	8,789	13.28%	0	7	52,806	4	4,592	0	3,496	1	1,903	1	1,239	0	2,151	1	8.59	18.64	15.12
(5V22) (501G2) Las Vegas, NM	965	944	97.82%	21	2.18%	0	0	932	0	0	0	0	0	0	0	4	0	5	0	0.55	0.00	16.81
(5V22) (501GA) Artesia, NM	1,879	1,830	97.39%	49	2.61%	0	0	1,750	0	80	0	0	0	0	0	0	0	10	0	4.48	0.00	12.94
(5V22) (501GB) Farmington, NM	2,686	2,430	90.47%	256	9.53%	0	0	2,303	0	127	0	131	0	63	0	21	0	41	0	6.14	18.25	32.94
(5V22) (501GC) Silver City, NM	838	816	97.37%	22	2.63%	0	0	786	0	30	0	0	0	5	0	0	0	0	0	4.57	0.00	5.67
(5V22) (501GD) Gallup, NM	1,207	902	74.73%	305	25.27%	0	0	863	0	39	0	101	0	0	0	0	0	77	0	25.93	33.36	35.88
(5V22) (501GE) Espanola, NM	664	586	88.25%	78	11.75%	0	0	536	0	50	0	21	0	0	0	0	0	29	0	17.55	0.00	15.23
(5V22) (501GH) Truth or Consequences, NM	897	885	98.66%	12	1.34%	0	0	866	0	0	0	0	0	0	0	0	0	0	0	2.75	0.00	12.62
(5V22) (501GI) Alamogordo, NM	1,636	1,510	92.3%	126	7.7%	0	1	1,318	0	192	0	76	0	11	0	7	0	32	1	11.73	4.50	13.53
(5V22) (501GJ) Durango, CO	1,601	1,581	98.75%	20	1.25%	0	0	1,556	0	25	0	0	0	0	0	0	0	9	0	2.72	0.00	11.18
(5V22) (501GK) Santa Fe, NM	3,052	2,979	97.61%	73	2.39%	0	1	2,922	0	57	0	30	0	0	1	0	0	0	0	3.41	0.00	7.71
(5V22) (501GM) Northwest Metro, NM	5,371	4,946	92.09%	425	7.91%	0	0	3,993	0	953	0	142	0	44	0	18	0	221	0	16.67	26.05	27.60
(5V22) (501GN) Taos, NM	929	899	96.77%	30	3.23%	0	0	884	0	0	0	0	0	14	0	4	0	0	0	2.03	0.13	16.66
(5V22) (501HB) Raton, NM	653	641	98.16%	12	1.84%	0	0	638	0	0	0	0	0	0	0	0	0	5	0	0.73	0.00	30.73
(5V22) (644) Phoenix, AZ HCS	148,597	138,717	93.35%	9,880	6.65%	4	327	131,530	1	7,187	21	5,824	46	2,512	45	836	31	708	183	1.94	10.02	6.63
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	76,442	68,955	90.21%	7,487	9.79%	0	273	64,059	1	4,896	8	4,433	27	1,924	34	615	24	515	179	2.84	9.34	6.85
(5V22) (644BY) Southeast Gilbert, AZ	26,946	25,645	95.17%	1,301	4.83%	0	42	24,399	0	1,246	6	669	15	305	10	174	7	153	4	1.94	16.31	8.90
(5V22) (644GA) Northwest Surprise, AZ	15,652	15,079	96.34%	573	3.66%	0	0	14,818	0	261	0	374	0	169	0	18	0	0	0	1.48	10.97	3.86
(5V22) (644GB) Show Low, AZ	2,129	2,081	97.75%	48	2.25%	0	12	2,006	0	75	7	28	4	11	1	7	0	2	0	1.77	8.94	5.02
(5V22) (644GC) Southwest Phoenix, AZ	4,683	4,593	98.08%	90	1.92%	0	0	4,484	0	109	0	54	0	21	0	0	0	0	0	1.05	8.74	6.58
(5V22) (644GD) Payson, AZ	514	469	91.25%	45	8.75%	0	0	443	0	0	0	0	0	13	0	0	0	0	0	10.07		9.21
(5V22) (644GE) Thunderbird, AZ	5,894	5,798	98.37%	96	1.63%	0	0	5,687	0	111	0	68	0	25	0	0	0	3	0	1.79	10.11	1.72
(5V22) (644GF) Globe, AZ	591	580	98.14%	11	1.86%	0	0	572	0	8	0	8	0	2	0	0	0	0	0	1.84	16.27	10.03
(5V22) (644GG) Northeast Phoenix, AZ	3,497	3,441	98.4%	56	1.6%	0	0	3,301	0	140	0	29	0	19	0	3	0	0	0	1.62	12.64	7.36
(5V22) (644GH) Phoenix Midtown, AZ	12,249	12,076	98.59%	173	1.41%	0	0	11,761	0	315	0	138	0	23	0	0	0	8	0	1.88	9.88	2.08
(5V22) (649) Northern Arizona HCS	26,650	24,676	92.59%	1,974	7.41%	17	85	22,903	7	1,773	4	1,102	16	329	7	208	44	335	7	7.96	10.35	4.42
(5V22) (649) Prescott, AZ (Bob Stump)	17,316	15,801	91.25%	1,515	8.75%	0	85	14,660	7	1,141	4	871	16	250	7	177	44	217	7	8.75	10.33	3.72
(5V22) (649GA) Kingman, AZ	2,754	2,652	96.3%	102	3.7%	0	0	2,513	0	139	0	51	0	14	0	4	0	33	0	7.22	4.00	5.28
(5V22) (649GB) Flagstaff, AZ	928	810	87.28%	118	12.72%	0	0	691	0	119	0	69	0	27	0	11	0	0	0	16.51	10.19	6.92

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (649GC) Lake Havasu City, AZ	3,273	3,185	97.31%	88	2.69%	0	0	2,983	0	202	0	38	0	23	0	0	0	23	0	4.14	29.17	3.35
(5V22) (649GD) Anthem, AZ	457	443	96.94%	14	3.06%	0	0	385	0	58	0	12	0	0	0	0	0	0	0	5.38	36.00	6.52
(5V22) (649GE) Cottonwood, AZ	1,656	1,531	92.45%	125	7.55%	0	0	1,427	0	104	0	49	0	14	0	11	0	51	0	11.17		7.18
(5V22) (649QA) Chinle, AZ	214	204	95.33%	10	4.67%	0	0	198	0	0	0	0	0	0	0	0	0	0	0	3.07		3.27
(5V22) (649QB) Holbrook, AZ	15	15	100%	0	0%	0	0	0	0	3	0	0	0	0	0	0	0	0	0	7.60		0.43
(5V22) (649QD) Page, AZ	14	14	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0	6.00		1.57
(5V22) (649QF) Tuba City, AZ	10	9	90%	1	10%	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0.00		17.00
(5V22) (649QG) Polacca, AZ	1	0	0%	1	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			53.00
(5V22) (649QH) Kayenta, AZ	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(5V22) (678) Southern Arizona HCS	95,981	88,691	92.4%	7,290	7.6%	3	52	84,323	4	4,368	4	3,664	11	1,395	6	847	2	1,384	25	2.27	9.60	4.02
(5V22) (678) Tucson, AZ	70,043	63,211	90.25%	6,832	9.75%	0	33	59,571	3	3,640	3	3,352	9	1,344	6	809	0	1,327	12	2.80	10.26	4.22
(5V22) (678GA) Sierra Vista, AZ	7,147	6,965	97.45%	182	2.55%	0	7	6,793	1	172	0	139	0	16	0	6	0	21	6	1.20	6.82	3.24
(5V22) (678GB) Yuma, AZ	5,705	5,671	99.4%	34	0.6%	0	8	5,574	0	97	1	19	1	2	0	2	1	11	5	1.02	3.71	2.56
(5V22) (678GC) Casa Grande, AZ	3,190	3,066	96.11%	124	3.89%	0	4	2,906	0	160	0	80	1	18	0	15	1	11	2	2.86	5.99	7.00
(5V22) (678GD) Safford, AZ	508	474	93.31%	34	6.69%	0	0	450	0	24	0	19	0	6	0	9	0	0	0	3.92	8.48	13.53
(5V22) (678GE) Green Valley, AZ	709	697	98.31%	12	1.69%	0	0	680	0	17	0	7	0	0	0	0	0	0	0	3.66	1.11	0.67
(5V22) (678GF) Northwest Tucson, AZ	4,956	4,911	99.09%	45	0.91%	0	0	4,744	0	167	0	30	0	0	0	0	0	0	0	1.37	5.26	1.75
(5V22) (678GG) Southeast Tucson, AZ	3,712	3,685	99.27%	27	0.73%	0	0	3,595	0	90	0	18	0	0	0	0	0	0	0	2.88	3.22	1.34
(5V22) (678MA) IDES Davis-Monthan AFB	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(5V22) (678MB) IDES Fort Huachuca	8	8	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		3.00	0.00
(5V22) (678QB) Pinal County, AZ	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V22) (600) Long Beach, CA HCS	103,559	94,316	91.07%	9,243	8.93%	13	22	87,363	0	6,953	6	4,992	15	2,198	0	919	0	1,134	1	5.18	11.88	8.84
(5V22) (600) Long Beach, CA (Tibor Rubin)	84,271	76,368	90.62%	7,903	9.38%	0	20	70,266	0	6,102	4	4,294	15	1,831	0	740	0	1,038	1	5.22	12.00	8.00
(5V22) (600GA) Anaheim, CA	3,919	3,562	90.89%	357	9.11%	0	0	3,309	0	253	0	203	0	107	0	28	0	0	0	5.40	12.93	16.90
(5V22) (600GB) Santa Ana, CA	8,019	7,537	93.99%	482	6.01%	0	0	7,196	0	341	0	256	0	102	0	80	0	44	0	2.58	10.07	8.09
(5V22) (600GC) Cabrillo, CA	270	267	98.89%	3	1.11%	0	0	256	0	11	0	0	0	0	0	0	0	0	0	4.00		3.62
(5V22) (600GD) Santa Fe Springs, CA	2,858	2,756	96.43%	102	3.57%	0	2	2,686	0	70	2	72	0	17	0	0	0	0	0	2.34	23.90	9.21
(5V22) (600GE) Laguna Hills, CA	4,222	3,826	90.62%	396	9.38%	0	0	3,650	0	176	0	166	0	139	0	62	0	29	0	9.40	6.54	10.34
(5V22) (605) Loma Linda, CA HCS	149,286	137,167	91.88%	12,119	8.12%	76	3	128,559	2	8,608	0	6,678	0	2,512	0	1,628	0	1,301	1	2.50	13.49	9.88
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	50,275	43,087	85.7%	7,188	14.3%	0	2	39,036	2	4,051	0	3,437	0	1,594	0	1,282	0	875	0	6.96	14.89	8.25
(5V22) (605BZ) Loma Linda Redlands, CA	59,269	55,349	93.39%	3,920	6.61%	0	1	51,983	0	3,366	0	2,625	0	662	0	285	0	348	1	3.26	10.92	9.07
(5V22) (605GA) Victorville, CA	6,664	6,360	95.44%	304	4.56%	0	0	6,118	0	242	0	165	0	97	0	25	0	0	0	2.16	21.29	16.22
(5V22) (605GB) Murrieta, CA	10,322	9,931	96.21%	391	3.79%	0	0	9,585	0	346	0	220	0	106	0	27	0	38	0	3.15	17.19	15.50
(5V22) (605GC) Palm Desert, CA	10,338	10,238	99.03%	100	0.97%	0	0	10,009	0	229	0	69	0	16	0	0	0	11	0	0.81	6.85	4.97
(5V22) (605GD) Corona, CA	4,100	4,054	98.88%	46	1.12%	0	0	3,939	0	115	0	38	0	0	0	0	0	0	0	1.18	23.83	7.71
(5V22) (605GE) Rancho Cucamonga, CA	8,122	7,954	97.93%	168	2.07%	0	0	7,698	0	256	0	124	0	0	0	5	0	0	0	1.85	5.28	9.14
(5V22) (605QA) Blythe, CA	196	194	98.98%	2	1.02%	0	0	191	0	0	0	0	0	0	0	0	0	0	0	1.73	0.00	18.20
(5V22) (664) San Diego, CA HCS	94,581	84,371	89.21%	10,210	10.79%	22	107	79,000	3	5,371	2	4,899	16	2,678	12	1,391	9	1,242	65	5.15	12.41	6.39
(5V22) (664) San Diego, CA	59,948	52,460	87.51%	7,488	12.49%	0	107	49,369	3	3,091	2	3,201	16	1,984	12	1,156	9	1,147	65	5.68	13.48	5.78
(5V22) (664BY) Mission Valley, CA	10,793	9,787	90.68%	1,006	9.32%	0	0	8,750	0	1,037	0	643	0	231	0	96	0	36	0	6.70	14.61	8.48
(5V22) (664GA) Imperial Valley, CA	1,194	1,131	94.72%	63	5.28%	0	0	1,067	0	64	0	42	0	13	0	7	0	0	0	2.49	21.96	2.38
(5V22) (664GB) Oceanside, CA	16,883	15,574	92.25%	1,309	7.75%	0	0	14,646	0	928	0	834	0	342	0	84	0	49	0	4.57	8.20	4.10
(5V22) (664GC) Chula Vista, CA	3,815	3,567	93.5%	248	6.5%	0	0	3,374	0	193	0	116	0	80	0	44	0	8	0	4.10	8.77	8.55
(5V22) (664GD) Escondido, CA	1,698	1,602	94.35%	96	5.65%	0	0	1,546	0	56	0	63	0	28	0	4	0	0	0	1.99	7.33	4.04
(5V22) (664QA) Rio, CA	250	250	100%	0	0%	0	0	248	0	0	0	0	0	0	0	0	0	0	0			0.03
(5V22) (691) Greater Los Angeles, CA HCS	116,500	100,957	86.66%	15,543	13.34%	38	207	93,867	15	7,090	7	8,077	23	4,339	23	1,484	14	1,643	125	8.28	12.55	8.85
(5V22) (691) West Los Angeles, CA	49,756	42,372	85.16%	7,384	14.84%	0	206	38,961	15	3,411	6	3,955	23	1,988	23	614	14	827	125	6.78	12.80	10.58
(5V22) (691A4) Sepulveda, CA	30,102	25,637	85.17%	4,465	14.83%	0	1	23,829	0	1,808	1	2,007	0	1,243	0	552	0	663	0	9.36	13.69	10.83
(5V22) (691GB) Santa Barbara, CA	1,123	1,078	95.99%	45	4.01%	0	0	1,046	0	32	0	18	0	16	0	0	0	0	0	4.66	4.00	2.46
(5V22) (691GC) Gardena, CA	1,060	1,055	99.53%	5	0.47%	0	0	1,052	0	3	0	0	0	0	0	0	0	0	0	0.78	2.56	0.02
(5V22) (691GD) Bakersfield, CA	6,097	5,774	94.7%	323	5.3%	0	0	5,554	0	220	0	164	0	132	0	24	0	3	0	4.31	9.95	5.03
(5V22) (691GE) Los Angeles, CA	12,470	10,979	88.04%	1,491	11.96%	0	0	10,377	0	602	0	983	0	324	0	98	0	86	0	8.67	8.86	6.69
(5V22) (691GF) East Los Angeles, CA	1,674	1,587	94.8%	87	5.2%	0	0	1,556	0	31	0	52	0	33	0	0	0	0	0	0.92	0.00	6.99

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (691GG) Antelope Valley, CA	1,091	829	75.99%	262	24.01%	0	0	763	0	66	0	145	0	31	0	82	0	0	0	32.03	6.68	2.13
(5V22) (691GK) San Luis Obispo, CA	2,295	2,170	94.55%	125	5.45%	0	0	2,033	0	137	0	54	0	45	0	13	0	13	0	3.26	11.53	12.17
(5V22) (691GL) Santa Maria, CA	4,418	3,865	87.48%	553	12.52%	0	0	3,556	0	309	0	336	0	157	0	33	0	27	0	9.03	15.10	10.70
(5V22) (691GM) Oxnard, CA	5,961	5,183	86.95%	778	13.05%	0	0	4,759	0	424	0	340	0	369	0	56	0	13	0	12.86	10.32	9.34
(5V22) (691GO) San Gabriel, CA (Pasadena)	453	428	94.48%	25	5.52%	0	0	381	0	47	0	21	0	0	0	2	0	0	0	4.86		8.66
(3V23) (437) Fargo, ND HCS	35,158	33,819	96.19%	1,339	3.81%	17	8	32,467	4	1,352	1	843	3	285	0	99	0	112	0	2.65	5.62	3.43
(3V23) (437) Fargo, ND	27,223	26,017	95.57%	1,206	4.43%	0	8	24,819	4	1,198	1	746	3	261	0	94	0	105	0	3.58	5.64	4.29
(3V23) (437GA) Grafton, ND	249	247	99.2%	2	0.8%	0	0	244	0	0	0	0	0	0	0	0	0	0	0	0.37	6.25	2.02
(3V23) (437GB) Bismarck, ND	1,980	1,925	97.22%	55	2.78%	0	0	1,860	0	65	0	44	0	7	0	0	0	0	0	1.68	7.56	2.89
(3V23) (437GC) Fergus Falls, MN	625	621	99.36%	4	0.64%	0	0	612	0	0	0	4	0	0	0	0	0	0	0	1.05	3.03	1.06
(3V23) (437GD) Minot, ND	1,207	1,186	98.26%	21	1.74%	0	0	1,160	0	26	0	15	0	4	0	2	0	0	0	1.78	4.95	2.30
(3V23) (437GE) Bemidji, MN	1,583	1,571	99.24%	12	0.76%	0	0	1,555	0	16	0	9	0	3	0	0	0	0	0	0.93	2.73	1.66
(3V23) (437GF) Williston, ND	269	264	98.14%	5	1.86%	0	0	260	0	0	0	2	0	0	0	0	0	0	0	7.23	6.75	1.40
(3V23) (437GI) Grand Forks, ND	1,031	1,015	98.45%	16	1.55%	0	0	997	0	18	0	0	0	0	0	0	0	0	0	1.70	3.72	1.52
(3V23) (437GJ) Dickinson, ND	349	345	98.85%	4	1.15%	0	0	341	0	4	0	3	0	0	0	0	0	0	0	0.83	4.47	2.34
(3V23) (437GK) Jamestown, ND	442	431	97.51%	11	2.49%	0	0	425	0	6	0	0	0	0	0	0	0	0	0	3.32	1.59	3.26
(3V23) (437GL) Devils Lake, ND	200	197	98.5%	3	1.5%	0	0	194	0	0	0	0	0	0	0	0	0	0	0	1.66	1.00	1.38
(3V23) (438) Sioux Falls, SD HCS	37,656	36,186	96.1%	1,470	3.9%	4	1	34,465	0	1,721	0	965	1	298	0	124	0	83	0	2.79	5.92	3.28
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	29,153	27,902	95.71%	1,251	4.29%	0	0	26,490	0	1,412	0	810	0	258	0	107	0	76	0	2.95	5.87	2.66
(3V23) (438GA) Spirit Lake, IA	1,399	1,360	97.21%	39	2.79%	0	0	1,274	0	86	0	24	0	10	0	4	0	0	0	3.56	4.54	6.44
(3V23) (438GC) Sioux City, SD	4,822	4,741	98.32%	81	1.68%	0	0	4,621	0	120	0	53	0	16	0	7	0	5	0	2.22	5.26	5.07
(3V23) (438GD) Aberdeen, SD	1,226	1,173	95.68%	53	4.32%	0	0	1,115	0	58	0	40	0	9	0	4	0	0	0	3.32	14.52	3.17
(3V23) (438GE) Wagner, SD	148	139	93.92%	9	6.08%	0	0	133	0	0	0	0	0	0	0	0	0	0	0	5.87	8.20	1.94
(3V23) (438GF) Watertown, SD	908	871	95.93%	37	4.07%	0	1	832	0	39	0	31	1	4	0	0	0	0	0	1.69	6.65	2.83
(3V23) (568) Black Hills, SD HCS	18,576	17,351	93.41%	1,225	6.59%	2	0	16,327	0	1,024	0	699	0	315	0	93	0	118	0	4.70	9.61	2.50
(3V23) (568) Fort Meade, SD	9,184	8,425	91.74%	759	8.26%	0	0	7,935	0	490	0	410	0	211	0	62	0	76	0	4.87	10.40	1.99
(3V23) (568A4) Hot Springs, SD	4,094	3,854	94.14%	240	5.86%	0	0	3,616	0	238	0	125	0	63	0	22	0	30	0	6.55	7.37	1.99
(3V23) (568GA) Rapid City, SD	3,643	3,435	94.29%	208	5.71%	0	0	3,169	0	266	0	151	0	38	0	9	0	10	0	6.15	9.73	3.07
(3V23) (568GB) Pierre, SD	913	912	99.89%	1	0.11%	0	0	904	0	0	0	0	0	0	0	0	0	0	0	0.90	0.00	0.11
(3V23) (568HA) Newcastle, WY	31	30	96.77%	1	3.23%	0	0	29	0	0	0	0	0	0	0	0	0	0	0	6.65		0.00
(3V23) (568HB) Gordon, NE	61	61	100%	0	0%	0	0	60	0	0	0	0	0	0	0	0	0	0	0	2.20		0.00
(3V23) (568HF) Pine Ridge, SD	11	10	90.91%	1	9.09%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0.00		41.00
(3V23) (568HH) Scottsbluff, NE	531	516	97.18%	15	2.82%	0	0	497	0	0	0	13	0	0	0	0	0	0	0	3.73	17.20	1.70
(3V23) (568HJ) Mission, SD	81	81	100%	0	0%	0	0	81	0	0	0	0	0	0	0	0	0	0	0	0.00	2.00	
(3V23) (568HP) Winner, SD	27	27	100%	0	0%	0	0	26	0	0	0	0	0	0	0	0	0	0	0	1.30	0.00	0.00
(3V23) (618) Minneapolis, MN HCS	110,733	100,846	91.07%	9,887	8.93%	141	17	93,490	6	7,356	3	5,161	1	1,942	4	1,152	3	1,632	0	7.90	12.91	5.05
(3V23) (618) Minneapolis, MN	75,352	68,250	90.57%	7,102	9.43%	0	16	62,545	5	5,705	3	4,162	1	1,356	4	671	3	913	0	6.99	12.41	5.13
(3V23) (618BY) Twin Ports, WI	8,970	8,071	89.98%	899	10.02%	0	1	7,653	1	418	0	317	0	221	0	92	0	269	0	3.03	26.77	12.66
(3V23) (618GA) St. James, MN	248	236	95.16%	12	4.84%	0	0	225	0	0	0	10	0	0	0	0	0	0	0	5.96	0.91	2.07
(3V23) (618GB) Hibbing, MN	1,230	1,200	97.56%	30	2.44%	0	0	1,090	0	110	0	18	0	0	0	0	0	0	0	6.29	7.41	2.22
(3V23) (618GD) Maplewood, MN	3,195	3,002	93.96%	193	6.04%	0	0	2,734	0	268	0	131	0	38	0	19	0	0	0	5.21	15.88	1.24
(3V23) (618GE) Chippewa Valley, WI	4,217	3,268	77.5%	949	22.5%	0	0	3,096	0	172	0	220	0	147	0	253	0	329	0	38.57	11.37	2.37
(3V23) (618GG) Rochester, MN	2,465	2,424	98.34%	41	1.66%	0	0	2,356	0	68	0	23	0	15	0	0	0	0	0	1.34	4.90	3.92
(3V23) (618GH) Hayward, WI	331	314	94.86%	17	5.14%	0	0	289	0	25	0	13	0	4	0	0	0	0	0	7.68	10.88	0.24
(3V23) (618GI) Northwest Metro, MN	8,829	8,402	95.16%	427	4.84%	0	0	8,021	0	381	0	162	0	82	0	86	0	97	0	2.13	10.95	6.36
(3V23) (618GJ) Shakopee, MN	1,607	1,554	96.7%	53	3.3%	0	0	1,516	0	38	0	0	0	15	0	0	0	0	0	3.83	6.19	4.99
(3V23) (618GK) Albert Lea, MN	591	569	96.28%	22	3.72%	0	0	529	0	40	0	0	0	0	0	0	0	0	0	6.89	2.73	3.15
(3V23) (618GL) Minneapolis Harmon Place, MN	336	335	99.7%	1	0.3%	0	0	331	0	4	0	0	0	0	0	0	0	0	0	1.38		
(3V23) (618GM) Rice Lake, WI	1,001	891	89.01%	110	10.99%	0	0	837	0	54	0	43	0	45	0	15	0	0	0	16.22	7.28	2.30
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	2,070	2,044	98.74%	26	1.26%	0	0	1,988	0	56	0	16	0	6	0	0	0	0	0	3.11	5.20	1.28
(3V23) (618QA) Fort Snelling, MN	170	170	100%	0	0%	0	0	170	0	0	0	0	0	0	0	0	0	0	0		0.17	
(3V23) (618QB) Ely, MN	121	116	95.87%	5	4.13%	0	0	110	0	0	0	0	0	0	0	0	0	0	0	4.28	7.00	5.23
(3V23) (636A6) Central Iowa HCS	31,117	27,605	88.71%	3,512	11.29%	0	0	25,277	0	2,328	0	1,784	0	892	0	434	0	402	0	6.52	13.27	14.87

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 12/1/2019	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V23) (636A6) Des Moines, IA	22,833	19,941	87.33%	2,892	12.67%	0	0	17,953	0	1,988	0	1,506	0	717	0	333	0	336	0	8.30	12.29	21.01
(3V23) (636BU) Des Moines, IA - VADOM	9	9	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	2,951	2,446	82.89%	505	17.11%	0	0	2,297	0	149	0	191	0	156	0	99	0	59	0	10.95	43.74	7.75
(3V23) (636GD) Marshalltown, IA	498	471	94.58%	27	5.42%	0	0	423	0	48	0	22	0	0	0	0	0	0	0	6.56	11.35	0.38
(3V23) (636GK) Fort Dodge, IA	2,516	2,494	99.13%	22	0.87%	0	0	2,432	0	62	0	15	0	5	0	0	0	0	0	2.10	5.17	
(3V23) (636GM) Carroll, IA	951	917	96.42%	34	3.58%	0	0	875	0	42	0	25	0	8	0	0	0	0	0	2.67	6.05	4.32
(3V23) (636GR) Knoxville, IA	800	772	96.5%	28	3.5%	0	0	741	0	31	0	22	0	0	0	0	0	3	0	3.13	5.43	2.96
(3V23) (636GX) Fort Dodge North, IA	402	399	99.25%	3	0.75%	0	0	395	0	0	0	0	0	0	0	0	0	0	0			1.21
(3V23) (636QB) Des Moines Center Street, IA	157	156	99.36%	1	0.64%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	52,562	48,303	91.9%	4,259	8.1%	0	0	44,875	0	3,428	0	2,655	0	887	0	381	0	336	0	6.11	12.15	4.73
(3V23) (636A8) Iowa City, IA	19,849	17,370	87.51%	2,479	12.49%	0	0	15,721	0	1,649	0	1,574	0	551	0	192	0	162	0	9.80	11.66	19.61
(3V23) (636GF) Quad Cities, IA	7,541	7,148	94.79%	393	5.21%	0	0	6,723	0	425	0	168	0	69	0	87	0	69	0	8.16	14.05	4.33
(3V23) (636GG) Quincy, IL	2,387	2,300	96.36%	87	3.64%	0	0	2,216	0	84	0	53	0	18	0	0	0	0	0	3.08	3.18	8.11
(3V23) (636GH) Waterloo, IA	2,736	2,542	92.91%	194	7.09%	0	0	2,411	0	131	0	134	0	47	0	0	0	0	0	7.90	5.97	5.42
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	2,252	2,181	96.85%	71	3.15%	0	0	2,067	0	114	0	52	0	10	0	8	0	0	0	3.18	6.52	4.90
(3V23) (636GJ) Dubuque, IA	2,143	2,016	94.07%	127	5.93%	0	0	1,821	0	195	0	93	0	23	0	0	0	0	0	10.68	1.32	7.08
(3V23) (636GN) Cedar Rapids, IA	3,704	3,598	97.14%	106	2.86%	0	0	3,478	0	120	0	72	0	0	0	7	0	0	0	3.70	4.42	2.98
(3V23) (636GS) Ottumwa, IA	2,538	2,528	99.61%	10	0.39%	0	0	2,505	0	23	0	6	0	0	0	0	0	0	0	5.39	1.23	1.01
(3V23) (636GT) Sterling, IL	932	890	95.49%	42	4.51%	0	0	852	0	38	0	16	0	0	0	7	0	0	0	2.22	12.33	1.88
(3V23) (636GU) Decorah, IA	875	861	98.4%	14	1.6%	0	0	824	0	37	0	11	0	0	0	0	0	0	0	3.25	5.35	1.89
(3V23) (636GW) Coralville, IA	3,590	3,490	97.21%	100	2.79%	0	0	3,434	0	56	0	61	0	22	0	0	0	0	0	3.10	2.75	3.04
(3V23) (636QC) Linn County, IA	67	67	100%	0	0%	0	0	67	0	0	0	0	0	0	0	0	0	0	0			0.28
(3V23) (636QG) Iowa City, IA - Mobile	308	163	52.92%	145	47.08%	0	0	127	0	36	0	99	0	42	0	0	0	0	0		28.69	
(3V23) (636QI) Davenport, IA	266	259	97.37%	7	2.63%	0	0	245	0	0	0	0	0	0	0	0	0	0	0			6.22
(3V23) (636QJ) Iowa City South Clinton Street, IA	3,374	2,890	85.66%	484	14.34%	0	0	2,384	0	506	0	314	0	68	0	45	0	57	0		16.74	20.78
(3V23) (636) Nebraska-W Iowa HCS	67,647	62,658	92.62%	4,989	7.38%	61	21	58,970	6	3,688	4	2,659	4	1,219	1	633	2	478	4	8.49	8.32	8.05
(3V23) (636) Omaha, NE	40,440	36,835	91.09%	3,605	8.91%	0	4	34,430	0	2,405	0	1,696	0	1,026	1	545	0	338	3	6.19	9.06	9.09
(3V23) (636A4) Grand Island, NE	11,186	10,954	97.93%	232	2.07%	0	3	10,553	0	401	1	164	2	36	0	0	0	22	0	3.42	3.34	2.63
(3V23) (636A5) Lincoln, NE	8,276	7,347	88.77%	929	11.23%	0	0	6,790	0	557	0	688	0	117	0	66	0	58	0	7.00	12.35	10.76
(3V23) (636BW) Grand Island, NE - VADOM	6	6	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V23) (636BX) Omaha, NE - VADOM	15	14	93.33%	1	6.67%	0	0	14	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	1,280	1,216	95%	64	5%	0	0	1,157	0	59	0	21	0	0	0	0	0	0	0	71.41	7.57	4.68
(3V23) (636GB) North Platte, NE	1,251	1,186	94.8%	65	5.2%	0	14	1,116	6	70	3	42	2	16	0	3	2	4	1	4.32	11.65	7.26
(3V23) (636GL) Bellevue, NE	3,392	3,358	99%	34	1%	0	0	3,218	0	140	0	16	0	8	0	3	0	0	0	4.14	2.68	0.14
(3V23) (636GP) Shenandoah, IA	730	696	95.34%	34	4.66%	0	0	665	0	31	0	20	0	8	0	0	0	0	0	5.40	7.60	2.36
(3V23) (636GQ) Holdrege, NE	930	906	97.42%	24	2.58%	0	0	883	0	23	0	11	0	0	0	0	0	8	0	4.24	12.03	4.89
(3V23) (636GV) ONeill, NE (ONeill)	10	9	90%	1	10%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4.67		0.00
(3V23) (636QA) Omaha Dorcas Street, NE	131	131	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	47,704	43,982	92.2%	3,722	7.8%	11	2	40,756	0	3,226	1	2,590	1	714	0	247	0	171	0	4.90	11.90	8.69
(3V23) (656) St. Cloud, MN	39,818	36,856	92.56%	2,962	7.44%	0	0	34,224	0	2,632	0	2,165	0	508	0	168	0	121	0	4.80	11.19	7.48
(3V23) (6569AA) St. Cloud, MN - CLC	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656GA) Brainerd, MN	5,212	4,561	87.51%	651	12.49%	0	1	4,077	0	484	0	377	1	163	0	66	0	45	0	6.76	17.71	19.68
(3V23) (656GB) Montevideo, MN	792	736	92.93%	56	7.07%	0	1	672	0	64	1	28	0	24	0	4	0	0	0	5.84	19.68	5.57
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,881	1,828	97.18%	53	2.82%	0	0	1,783	0	45	0	20	0	0	0	9	0	0	0	1.17	5.77	10.69

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 12/1/2019	11,336,062	10,560,438	93.16%	775,624	6.84%	4,523	9,148	9,983,501	1,197	576,937	852	411,971	1,483	178,810	1,163	85,701	910	99,142	3,543	3.90	10.12	6.35
National: 11/15/2019	11,093,728	10,347,312	93.27%	746,416	6.73%	4,289	9,736	9,779,903	1,453	567,409	1,094	398,441	1,579	169,505	1,142	82,311	1,046	96,159	3,422	3.90	10.02	6.21
National: 11/1/2019	11,151,358	10,420,370	93.44%	730,988	6.56%	4,249	9,523	9,861,357	1,582	559,013	965	394,108	1,540	161,984	1,243	79,868	979	95,028	3,214	3.87	9.85	5.93
National: 10/15/2019	11,125,371	10,400,893	93.49%	724,478	6.51%	4,109	9,399	9,819,371	1,511	581,522	1,027	392,288	1,574	160,241	1,323	77,331	999	94,618	2,965	3.94	9.86	5.91
National: 10/1/2019	11,132,447	10,421,823	93.62%	710,624	6.38%	3,977	9,393	9,855,351	1,705	566,472	908	382,723	1,721	158,228	1,264	75,194	889	94,479	2,906	3.89	9.75	5.76
National: 9/15/2019	11,363,005	10,635,394	93.6%	727,611	6.4%	3,870	9,086	10,049,154	1,598	586,240	1,136	395,028	1,664	159,909	1,186	76,651	638	96,023	2,864	3.99	9.73	5.67
National: 9/1/2019	11,350,354	10,619,229	93.56%	731,125	6.44%	3,495	8,918	10,032,374	1,845	586,855	1,054	397,379	1,586	159,453	1,086	77,693	632	96,600	2,715	4.04	9.77	5.58
National: 8/15/2019	11,056,943	10,343,648	93.55%	713,295	6.45%	2,980	8,604	9,772,297	1,591	571,351	1,257	380,916	1,487	159,427	895	77,823	719	95,129	2,655	4.02	9.80	5.55
National: 8/1/2019	11,034,946	10,324,205	93.56%	710,741	6.44%	3,008	8,512	9,757,254	1,612	566,951	1,117	373,522	1,446	162,548	930	79,348	708	95,323	2,699	3.99	9.84	5.44
National: 7/15/2019	10,992,848	10,258,942	93.32%	733,906	6.68%	3,232	10,258	9,681,790	1,656	577,152	1,207	388,401	1,698	168,391	1,194	81,761	813	95,353	3,690	4.03	10.06	5.56
National: 7/1/2019	10,978,049	10,237,460	93.25%	740,589	6.75%	3,649	10,930	9,660,653	2,106	576,807	1,195	391,601	1,677	170,665	1,192	83,013	944	95,310	3,816	4.01	10.12	5.55
National: 6/16/2019	10,929,102	10,182,674	93.17%	746,428	6.83%	4,245	11,024	9,603,760	2,048	578,914	1,153	395,757	1,790	171,064	1,076	83,987	915	95,620	4,042	4.10	10.20	5.51
National: 6/1/2019	11,203,827	10,434,248	93.13%	769,579	6.87%	7,863	11,834	9,837,564	1,951	596,684	1,451	410,870	1,806	174,437	1,377	85,708	923	98,564	4,326	4.13	10.24	5.43
National: 5/15/2019	10,886,574	10,141,879	93.16%	744,695	6.84%	3,388	12,028	9,562,402	2,174	579,477	1,458	394,695	1,747	168,367	1,371	83,963	981	97,670	4,297	4.14	10.27	5.37
National: 5/1/2019	10,961,193	10,220,027	93.24%	741,166	6.76%	3,769	12,003	9,642,927	2,012	577,100	1,361	391,796	1,890	168,287	1,325	83,232	907	97,851	4,508	4.14	10.20	5.29
National: 4/15/2019	10,972,866	10,230,227	93.23%	742,639	6.77%	3,308	11,836	9,651,313	1,959	578,914	1,243	395,557	1,860	167,976	1,300	81,059	826	98,047	4,648	4.14	10.19	5.28
National: 4/1/2019	10,921,147	10,177,852	93.19%	743,295	6.81%	3,300	11,874	9,611,411	2,061	566,441	1,199	398,132	1,860	168,020	1,204	79,019	832	98,124	4,718	4.15	10.19	5.26
National: 3/15/2019	10,837,159	10,091,609	93.12%	745,550	6.88%	3,938	12,035	9,513,374	1,973	578,235	1,332	400,085	1,917	168,236	1,148	78,631	881	98,598	4,784	4.21	10.33	5.43
National: 3/1/2019	10,769,089	10,025,043	93.09%	744,046	6.91%	4,168	12,206	9,460,866	1,920	564,177	1,529	399,782	1,850	165,838	1,226	79,054	929	99,372	4,752	4.21	10.37	5.51
National: 2/15/2019	10,727,516	9,982,663	93.06%	744,853	6.94%	4,238	12,400	9,411,439	2,102	571,224	1,405	395,755	1,793	169,268	1,163	79,874	1,041	99,956	4,896	4.23	10.45	5.61
National: 2/1/2019	10,676,810	9,940,095	93.1%	736,715	6.9%	4,293	12,817	9,390,068	1,969	550,027	1,574	382,505	1,813	173,368	1,289	80,634	1,089	100,208	5,083	4.21	10.48	5.67
National: 1/15/2019	10,550,715	9,796,498	92.85%	754,217	7.15%	3,829	14,147	9,252,587	2,176	543,911	1,265	392,997	2,200	177,628	1,756	82,748	1,263	100,844	5,487	4.26	10.74	6.08
National: 1/1/2019	10,704,776	9,902,087	92.5%	802,689	7.5%	4,093	14,581	9,328,846	2,064	573,241	1,598	425,598	2,318	188,456	1,751	86,087	1,283	102,548	5,567	4.36	11.06	6.31
National: 12/15/2018	10,596,756	9,817,998	92.65%	778,758	7.35%	3,612	14,611	9,259,684	2,439	558,314	1,680	410,013	2,298	184,576	1,572	84,930	1,155	99,239	5,467	4.30	10.88	6.13
National: 12/1/2018	10,648,534	9,881,302	92.79%	767,232	7.21%	4,380	15,047	9,315,168	2,348	566,134	1,711	404,814	2,348	182,529	1,703	83,951	1,220	95,938	5,717	4.26	10.72	5.98
National: 11/15/2018	10,389,469	9,642,091	92.81%	747,378	7.19%	3,409	15,283	9,068,623	2,630	573,468	1,653	399,599	2,239	174,513	1,595	81,400	1,316	91,866	5,850	4.31	10.67	6.01
National: 11/1/2018	10,430,700	9,704,256	93.04%	726,444	6.96%	3,487	15,359	9,145,544	2,561	558,712	1,631	391,872	2,232	166,858	1,619	78,460	1,340	89,254	5,976	4.24	10.39	5.79
National: 10/15/2018	10,433,737	9,714,884	93.11%	718,853	6.89%	3,629	16,625	9,135,472	2,540	579,412	1,549	390,883	2,592	166,088	2,067	75,380	1,382	86,502	6,495	4.25	10.31	5.74
National: 10/1/2018	10,420,885	9,713,057	93.21%	707,828	6.79%	3,629	15,552	9,144,488	2,451	568,569	1,426	386,103	2,643	163,526	1,860	73,225	1,385	84,974	5,787	4.18	10.17	5.68
National: 9/15/2018	10,614,542	9,898,920	93.26%	715,622	6.74%	3,629	16,027	9,316,482	2,470	582,438	1,765	395,813	2,653	161,931	1,743	73,361	1,272	84,517	6,124	4.19	10.11	5.58
National: 9/1/2018	10,618,324	9,908,063	93.31%	710,261	6.69%	3,629	17,327	9,326,770	3,054	581,293	1,911	393,545	2,691	160,104	1,889	72,822	1,158	83,790	6,624	4.18	10.07	5.51
National: 8/15/2018	10,535,058	9,834,583	93.35%	700,475	6.65%	3,650	19,044	9,250,826	3,782	583,757	2,230	386,256	2,628	159,710	2,000	72,086	1,386	82,423	7,018	4.22	10.09	5.41
National: 8/1/2018	10,489,290	9,794,085	93.37%	695,205	6.63%	3,973	19,187	9,220,590	3,944	573,495	2,274	382,998	2,804	159,382	1,766	72,046	1,459	80,779	6,940	4.18	10.10	5.32
National: 7/15/2018	10,433,332	9,731,231	93.27%	702,101	6.73%	5,273	18,466	9,153,411	3,730	577,820	1,945	391,282	2,553	160,867	1,804	71,793	1,358	78,159	7,076	4.20	10.18	5.32
National: 7/1/2018	10,389,124	9,694,697	93.32%	694,427	6.68%	4,580	16,976	9,123,324	3,050	571,373	1,678	387,898	2,184	159,125	1,821	70,887	1,349	76,517	6,894	4.19	10.14	5.27
National: 6/15/2018	10,317,842	9,641,275	93.44%	676,567	6.56%	4,776	16,240	9,078,056	2,670	563,219	1,533	380,741	2,364	154,033	1,616	68,772	1,341	73,021	6,716	4.17	10.00	5.08
National: 6/1/2018	10,086,361	9,438,791	93.58%	647,570	6.42%	5,060	15,976	8,896,281	2,117	542,510	1,624	366,907	2,536	146,134	1,658	65,506	1,303	69,023	6,738	4.10	9.83	4.98
National: 5/15/2018	9,902,438	9,291,922	93.83%	610,516	6.17%	5,045	15,733	8,751,332	2,319	540,590	1,598	347,460	2,196	136,718	1,570	61,107	1,472	65,231	6,578	4.08	9.63	4.83
National: 5/1/2018	9,959,866	9,366,287	94.04%	593,579	5.96%	4,469	15,899	8,827,509	2,359	538,778	1,513	338,269	2,286	133,962	1,710	58,708	1,361	62,640	6,670	4.10	9.39	4.70
National: 4/15/2018	9,191,237	8,741,702	95.11%	449,535	4.89%	4,598	15,830	8,273,900	2,303	467,802	1,584	259,226	2,193	97,554	1,889	42,740	1,023	50,015	6,838	4.00	7.96	4.52
National: 4/1/2018	10,072,702	9,487,014	94.19%	585,688	5.81%	4,468	16,075	8,939,526	2,451	547,488	1,452	343,923	2,332	130,459	1,695	52,669	1,164	58,637	6,981	4.13	9.08	4.41
National: 3/15/2018	9,685,050	9,132,281	94.29%	552,769	5.71%	4,435	16,331	8,589,608	2,638	542,673	1,561	324,467	2,418	122,733	1,412	49,858	1,414	55,711	6,888	4.17	8.97	4.36
National: 3/1/2018	9,590,907	9,053,783	94.4%	537,124	5.6%	4,635	16,291	8,533,804	2,451	519,979	1,832	315,519	2,199	117,541	1,581	48,962	1,378	55,102	6,850	4.19	8.86	4.30
National: 2/15/2018	9,525,326	8,996,942	94.45%	528,384	5.55%	5,091	17,150	8,476,365	2,796	520,577	1,907	307,218	1,873	117,154	1,789	48,864	1,535	55,148	7,250	4.22	8.82	4.29
National: 2/1/2018	9,456,691	8,931,091	94.44%	525,600	5.56%	5,095	18,090	8,436,197	3,042	494,894	1,560	299,175	2,157	119,773	1,953	50,476	1,764	56,176	7,614	4.26	8.83	4.33
National: 1/15/2018	9,586,328	9,008,273	93.97%	578,055	6.03%	5,707	19,155	8,479,022	2,485	529,251	1,277	333,155	2,972	130,181	2,356	55,220	1,784	59,499	8,281	4.60	9.27	4.75

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 9/15/2017	9,051,453	8,516,453	94.09%	535,000	5.91%	4,519	23,669	7,974,409	3,687	542,044	2,878	320,877	4,897	118,015	3,310	48,532	1,918	47,576	6,979	4.83	9.06	4.61
National: 9/1/2017	9,089,856	8,560,222	94.17%	529,634	5.83%	4,046	23,819	8,026,624	4,574	533,598	2,904	319,626	4,873	115,895	3,125	47,684	1,524	46,429	6,819	4.77	8.97	4.45
National: 8/15/2017	8,958,717	8,436,837	94.17%	521,880	5.83%	4,105	23,384	7,892,680	4,634	544,157	3,429	314,030	4,527	114,830	2,293	46,322	1,690	46,698	6,811	4.86	8.98	4.44
National: 8/1/2017	8,900,173	8,387,264	94.24%	512,909	5.76%	3,838	23,344	7,859,351	5,334	527,913	2,748	306,044	4,382	114,888	2,150	46,141	1,802	45,836	6,928	4.81	8.91	4.34
National: 7/15/2017	9,024,312	8,493,349	94.12%	530,963	5.88%	3,550	22,424	7,942,174	4,770	551,175	3,683	318,862	3,118	119,335	2,241	46,890	1,945	45,876	6,667	4.90	8.99	4.36
National: 7/1/2017	8,936,368	8,412,893	94.14%	523,475	5.86%	3,665	20,755	7,875,844	4,924	537,049	2,370	312,589	2,749	118,175	2,304	46,857	1,892	45,854	6,516	4.91	8.93	4.32
National: 6/15/2017	8,591,321	8,088,703	94.15%	502,618	5.85%	3,985	20,260	7,570,141	3,800	518,562	2,121	297,199	3,318	114,596	2,594	46,104	1,861	44,719	6,566	4.96	8.90	4.27
National: 6/1/2017	8,542,067	8,041,987	94.15%	500,080	5.85%	3,813	21,043	7,534,005	3,873	507,982	2,382	295,514	3,625	113,309	2,799	46,617	1,978	44,640	6,305	4.99	8.87	4.18
National: 5/15/2017	8,481,214	7,993,925	94.25%	487,289	5.75%	4,149	21,439	7,476,821	4,034	517,104	2,531	286,344	4,021	110,792	2,805	46,293	1,719	43,860	6,320	4.96	8.80	4.04
National: 5/1/2017	8,428,815	7,949,787	94.32%	479,028	5.68%	4,283	21,891	7,448,568	4,401	501,219	2,457	280,265	4,341	109,615	2,793	46,035	1,545	43,113	6,349	4.93	8.71	3.93
National: 4/15/2017	8,592,740	8,102,024	94.29%	490,716	5.71%	4,244	22,383	7,574,365	4,664	527,659	3,292	290,487	3,999	111,567	2,541	45,541	1,554	43,121	6,271	4.96	8.74	3.96
National: 4/1/2017	8,526,221	8,032,851	94.21%	493,370	5.79%	4,701	23,131	7,527,950	5,227	504,901	3,222	293,352	4,327	111,665	2,350	44,848	1,748	43,505	6,196	4.97	8.73	3.92
National: 3/15/2017	8,120,079	7,633,349	94.01%	486,730	5.99%	4,353	22,840	7,116,603	4,623	516,746	3,459	289,205	3,773	110,216	2,520	43,953	1,959	43,356	6,434	5.09	9.00	4.06
National: 3/1/2017	8,014,137	7,529,677	93.95%	484,460	6.05%	4,629	22,651	7,040,550	4,899	489,127	3,198	287,091	3,217	109,349	2,824	44,372	1,837	43,648	6,607	5.10	9.02	4.06
National: 2/15/2017	7,892,670	7,413,763	93.93%	478,907	6.07%	4,767	23,600	6,923,443	4,873	490,320	2,785	279,397	3,006	110,121	3,498	45,268	2,203	44,121	7,150	5.13	9.12	4.08
National: 2/1/2017	7,801,469	7,321,910	93.85%	479,559	6.15%	5,250	23,684	6,860,408	4,533	461,502	2,450	273,225	3,587	113,850	3,295	47,111	2,457	45,373	7,294	5.19	9.25	4.04
National: 1/15/2017	7,851,338	7,329,914	93.36%	521,424	6.64%	6,388	24,607	6,834,653	4,174	495,261	2,396	298,712	4,910	123,886	3,409	50,829	2,361	47,997	7,281	5.53	9.77	4.34
National: 1/1/2017	7,745,629	7,198,625	92.94%	547,004	7.06%	4,543	26,990	6,712,340	3,973	486,285	3,470	314,413	4,527	129,605	3,780	53,535	2,645	49,451	8,506	5.73	10.12	4.46
National: 12/15/2016	7,349,955	6,830,422	92.93%	519,533	7.07%	3,882	27,130	6,368,051	5,074	462,371	3,032	292,045	4,379	126,169	3,609	53,067	2,483	48,252	8,481	5.77	10.17	4.50
National: 12/1/2016	7,328,991	6,810,179	92.92%	518,812	7.08%	4,385	27,634	6,349,203	4,663	460,976	3,170	288,790	4,923	128,663	3,774	53,218	2,594	48,141	8,415	5.83	10.21	4.46
National: 11/15/2016	7,256,452	6,737,465	92.85%	518,987	7.15%	4,570	28,914	6,257,160	4,917	480,305	3,637	294,025	5,353	125,582	3,825	52,978	2,870	46,402	8,302	6.00	10.25	4.51
National: 11/1/2016	7,268,886	6,751,345	92.88%	517,541	7.12%	4,403	29,108	6,289,262	5,452	462,083	3,275	297,081	5,514	122,996	3,894	52,684	2,702	44,780	8,267	5.99	10.10	4.47
National: 10/15/2016	7,415,824	6,884,899	92.84%	530,925	7.16%	4,429	29,238	6,372,612	5,155	512,287	4,294	308,324	5,179	126,865	3,964	52,388	2,191	43,348	8,371	6.20	10.18	4.49
National: 10/1/2016	7,359,282	6,837,227	92.91%	522,055	7.09%	4,274	29,938	6,349,398	6,043	487,829	3,732	304,104	5,454	125,792	3,785	50,425	2,332	41,734	8,519	6.15	10.03	4.37
National: 9/15/2016	6,984,247	6,476,585	92.73%	507,662	7.27%	3,775	30,488	5,995,861	5,652	480,724	4,015	296,275	5,802	122,375	3,722	49,868	2,433	39,144	8,795	6.31	10.21	4.42
National: 9/1/2016	6,908,055	6,401,680	92.67%	506,375	7.33%	4,022	32,073	5,939,364	6,325	462,316	4,102	295,426	5,929	122,874	3,865	49,645	2,371	38,430	9,394	6.36	10.21	4.43
National: 8/15/2016	6,803,336	6,292,976	92.5%	510,360	7.5%	0	33,373	5,814,689	6,918	478,287	4,158	296,700	5,903	126,697	3,976	49,810	2,840	37,153	9,567	6.57	10.36	4.47
National: 8/1/2016	6,710,914	6,197,722	92.35%	513,192	7.65%	4,330	34,656	5,738,357	7,781	459,365	3,712	296,322	6,360	129,843	4,263	50,665	2,817	36,362	9,715	6.63	10.46	4.43
National: 7/15/2016	6,637,517	6,111,240	92.07%	526,277	7.93%	4,254	35,894	5,641,123	7,196	470,117	5,115	305,194	5,918	135,446	4,348	50,308	3,301	35,329	9,929	6.84	10.71	4.58
National: 7/1/2016	6,574,400	6,048,688	92%	525,712	8%	3,843	36,281	5,594,340	8,081	454,348	4,654	303,984	6,227	136,962	3,889	50,076	3,408	34,690	9,908	6.91	10.69	4.63
National: 6/15/2016	6,455,383	5,940,432	92.02%	514,951	7.98%	3,617	36,616	5,485,676	8,174	454,756	4,293	298,442	6,001	134,627	4,797	48,720	3,416	33,162	9,905	6.99	10.60	4.64
National: 6/1/2016	6,421,794	5,914,378	92.1%	507,416	7.9%	3,689	36,865	5,470,931	7,535	443,447	5,139	296,114	6,123	132,145	5,083	47,527	3,349	31,630	9,462	6.95	10.48	4.62
National: 5/15/2016	6,689,547	6,183,667	92.44%	505,880	7.56%	3,965	36,630	5,713,141	8,715	470,526	4,218	297,013	6,891	131,214	4,690	46,672	2,880	30,981	9,104	6.89	10.15	4.43
National: 5/1/2016	6,703,520	6,208,830	92.62%	494,690	7.38%	3,938	36,010	5,751,861	7,769	456,969	4,555	292,486	7,157	127,501	4,719	44,608	2,761	30,095	9,015	6.80	9.90	4.23
National: 4/15/2016	6,460,487	5,978,104	92.53%	482,383	7.47%	4,233	36,251	5,523,546	7,999	454,558	5,146	289,675	6,891	121,927	4,247	41,265	2,806	29,516	9,076	6.92	9.94	4.19
National: 4/1/2016	6,457,830	5,973,074	92.49%	484,756	7.51%	3,837	37,560	5,541,689	8,576	431,385	5,400	293,627	7,126	121,932	4,392	39,006	3,038	30,191	8,883	6.96	9.89	4.03
National: 3/15/2016	6,353,299	5,870,724	92.4%	482,575	7.6%	3,197	38,264	5,416,038	8,546	454,686	4,645	291,867	7,000	120,651	4,687	38,717	3,633	31,340	9,741	7.16	10.04	4.25
National: 3/1/2016	6,312,188	5,831,434	92.38%	480,754	7.62%	3,227	38,834	5,403,345	8,508	428,089	4,600	288,862	6,788	119,999	5,359	39,445	3,647	32,448	9,910	7.19	9.99	4.26
National: 2/15/2016	6,468,615	5,965,113	92.22%	503,502	7.78%	3,378	43,493	5,501,989	9,352	463,124	4,731	299,239	7,540	128,507	6,560	42,248	5,008	33,508	10,280	7.41	10.19	4.56
National: 2/1/2016	6,196,280	5,695,137	91.91%	501,143	8.09%	3,111	44,756	5,278,182	9,423	416,955	5,487	287,852	8,588	134,374	6,646	44,556	4,527	34,361	10,071	7.50	10.49	4.89
National: 1/15/2016	6,139,100	5,612,888	91.43%	526,212	8.57%	3,170	47,298	5,179,700	9,841	433,188	5,271	298,643	10,300	144,074	7,340	47,949	4,340	35,546	9,997	7.83	11.02	5.36
National: 1/1/2016	6,289,103	5,719,216	90.94%	569,887	9.06%	2,792	49,631	5,296,021	8,833	423,195	8,104	323,953	10,721	156,932	6,793	51,639	4,926	37,363	10,098	8.06	11.36	5.53
National: 12/15/2015	5,954,375	5,409,820	90.85%	544,555	9.15%	10,863	48,888	5,007,168	11,405	402,652	6,247	305,781	11,000	152,587	6,867	50,208	4,340	35,979	9,007	8.20	11.47	5.55
National: 12/1/2015	6,019,856	5,477,103	90.98%	542,753	9.02%	10,834	47,765	5,067,603	10,303	409,500	7,729	303,423	10,118	153,424	6,969	50,471	4,439	35,435	8,190	8.09	11.37	5.47
National: 11/15/2015	6,309,735	5,797,727	91.89%	512,008	8.11%	11,094	47,496	5,366,472	12,144	431,255	7,215	297,290	10,226	142,494	6,517	45,251	3,795	26,973	7,465	7.37	10.56	4.76
National: 11/1/2015	6,089,177	5,593,520	91.86%	495,657	8.14%	3,467	46,146	5,195,594	11,866	397,926	6,340	290,867	10,562	135,141	6,755	44,007	3,940	25,642	6,603	7.21	10.49	4.86
N																						

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 7/1/2015	5,979,472	5,515,532	92.24%	463,940	7.76%	2,943	39,098	5,118,404	12,623	397,128	7,480	274,691	7,033	120,842	4,641	41,992	2,656	26,415	4,581	7.77	9.74	5.20
National: 6/15/2015	5,829,959	5,391,010	92.47%	438,949	7.53%	3,546	34,867	5,002,619	11,083	388,391	4,732	259,209	7,821	115,068	4,185	39,622	2,585	25,050	4,451	7.87	9.50	5.06
National: 6/1/2015	5,810,529	5,380,664	92.6%	429,865	7.4%	3,338	33,008	5,009,630	9,315	371,034	5,003	255,330	7,631	111,673	4,253	38,530	2,547	24,332	4,258	7.79	9.23	5.01
National: 5/15/2015	5,849,122	5,422,044	92.7%	427,078	7.3%	2,804	30,520	5,041,721	8,849	380,323	5,584	256,092	6,228	109,604	3,584	37,576	2,298	23,806	3,914	7.80	9.10	4.94
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

FOOTNOTES

*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.