Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2014		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6 Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	22,846	22,513	98.54%	333	1.46%		699	255	68	8	3 2	2.32	3.12	2.64
(V01) (402) Togus	13,747	13,577	98.76%	170	1.24%		393	119	43	6	3 2	1.93	2.88	2.62
(V01) (402GA) Aroostook County (Caribou)	693	686	98.99%	7	1.01%		36	6	1	C	0	3.47	0	1.47
(V01) (402GB) Calais	322	320	99.38%	2	0.62%		7	1	1	C	0	1.22	0	2.74
(V01) (402GC) Rumford	398	398	100.00%	0	0.00%		4	0	0	C	0	0.93	0	2.06
(V01) (402GD) Saco	1,381		98.70%	18			72		6	C	0	2.22		4.98
(V01) (402GE) Lewiston Auburn	1,398			5	0.36%		36		0	С	0	2.49		1.48
(V01) (402HB) Bangor	3,495			107	3.06%		96		12	C	0	2.64	4.74	1.46
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,358	1,334	98.23%	24			55	17	5	2	0	3.04	1.79	4
(V01) (402HL) R&C Healthcare MOC	54		100.00%	0			0		0	C	0			
(V01) (405) White River Junction, VT	17,041			209			464			4	1	2.52		0.36
(V01) (405) White River Jct	12,580		98.70%	164	1.30%		392		16	4	1	3.06		0.31
(V01) (405GA) Bennington	816		100.00%	0	0.00%		2		0		0	0.85		1.06
(V01) (405GC) Brattleboro	419			2	0.48%		9		0		0	1.04	1.41	0 24
(V01) (405HA) Burlington Lakeside (V01) (405HC) VICC - St. Johnsbury - Littleton	2,042 487		98.97% 95.69%	21	1.03% 4.31%		38		0		0	1.73 4.72		0.24
(V01) (405HE) VICE - St. Johnsbury - Eitheton (V01) (405HE) KEENE (ORC)	258		100.00%	0	0.00%		3		0		0	1.62		0.17
(V01) (405HF) Rutland	439		99.77%	1	0.23%		7		1		0	1.54	2.15	0.28
(V01) (518) Bedford, MA	11,567			156			333		22		0			1.77
(V01) (518) Bedford	10,178			147			313		21	1	0	0.78		1.48
(V01) (518GA) Lynns/North Shore	484			4	0.83%		12		0	(0	0.38		4.85
(V01) (518GB) Haverhill	632	628	99.37%	4	0.63%		5	3	1	C	0	0.79	4.2	3.04
(V01) (518GE) Gloucester	272	271	99.63%	1	0.37%		2	. 1	0	C	0	0.4		5.68
(V01) (518MA) IDES Hanscom AFB	1	1	100.00%	0	0.00%		1	0	0	C	0			
(V01) (523) VA Boston HCS, MA	44,256	43,826	99.03%	430	0.97%		1,394	355	58	14	3	1.24	3.07	2.3
(V01) (523) VA Boston HCS- Boston Div.	19,676		99.20%	158			818		16	6	0		3.05	2.15
(V01) (523A4) VA Boston HCS-West Roxbury Div.	7,216			107	1.48%		139		28	7	1	1.13		2
(V01) (523A5) Brockton VAMC	10,349			90			335		7	1	2			2.29
(V01) (523BY) Lowell	1,658			34 15	2.05% 0.34%		39		3		0	1.78		5.22
(V01) (523BZ) Causeway Clinic (Boston) (V01) (523GA) Framingham VA Primary Care Unit	4,401 491		99.66%	10	0.34%		29		0		0	0.32		0.4
(V01) (523GC) Quincy	266		100.00%	0	0.00%		4		0		0	0.84		0.4
(V01) (523GD) Plymouth	197		87.31%	25			18		1		0	10.35		
(V01) (523MA) IDES Hanscom AFB	2		100.00%	0			0		0	C	0			
(V01) (608) Manchester, NH	16,437	16,207	98.60%	230	1.40%		729	220	9	1	0	2.45	3.69	3.71
(V01) (608) Manchester	14,793	14,588	98.61%	205	1.39%		649	198	7	C	0	2.49	3.64	3.01
(V01) (608GA) Portsmouth	410	405	98.78%	5	1.22%		27	5	0	(0	2.33	6.45	7.29
(V01) (608GC) Somersworth	616	601	97.56%	15	2.44%		21	12	2	1	0	2.2		6.67
(V01) (608GD) Conway	225		100.00%	0	0.00%		18	0	0	C	0		12.67	5.88
(V01) (608HA) Tilton	386			5	1.30%		13		0	С	0	2.22	7.44	8.16
(V01) (608MA) IDES Manchester VAMC	7		100.00%	0	0.00%		1	0	0	(<u> </u>			
(V01) (631) VA Central Western Massachusetts HCS	17,773	16,993	95.61%	780	4.39%		864	510	181	63	26	6.81	7.07	3.11
(V01) (631) VA Central Western Massachusetts HCS	8,416	7,955	94.52%	461	5.48%		532	333	90	37	1	9.43	7.73	3.5
(V01) (631BY) Springfield	3,832	3,743	97.68%	89	2.32%		104	57	19	11	2	5.11	2.14	2.54
(V01) (631GC) Pittsfield	724	687	94.89%	37	5.11%		27	30	6	1	0	8.18	0.97	1.41
(V01) (631GD) Greenfield (Franklin County)	675	667	98.81%	8	1.19%		7	8	0	C	0	1.17	1.56	1.74
(V01) (631GE) Worcester	3,424			180	5.26%		150		66	14	23	8.2	8.18	4.14
(V01) (631GF) Fitchburg	696		99.28%	5	0.72%		43		0	C		4.3	5.8	3.57
(V01) (631MA) IDES Keller Army Community Hospital	2		100.00%	0	0.00%		1	0	0	0	0			
(V01) (631PA) 631PA	4	4	100.00%	0	0.00%		0	0	0	C	0			

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(V01) (650) Providence, RI	27,644	27,127	98.13%	517	1.87%		1,047	342	153	21	1	3.55	3.32	5.1
(V01) (650) Providence	24,338	23,943	98.38%	395	1.62%		923	285	97	13	0	3.97	3.43	4.13
(V01) (650GA) New Bedford Primary Care Ctr.	1,456	1,395	95.81%	61	4.19%		75	27	32	1	1	4.64	0.82	10.97
(V01) (650GB) Hyannis Primary Care Center	994	946	95.17%	48	4.83%		35	25	16	7	0	2.04	2.18	13.39
(V01) (650GD) Middletown	856	843	98.48%	13	1.52%		14	5	8	0	0	1.59	6.25	0.64
(V01) (689) VA Connecticut HCS, CT	45,887	45,463	99.08%	424	0.92%		1,136	314	51	39	20	1.43	2.57	3.04
(V01) (689) West Haven	27,796	27,565	99.17%	231	0.83%		751	183	28	17	3	1.38	2.41	3.93
(V01) (689A4) Newington Campus	14,815	14,630	98.75%	185	1.25%		310	126	20	22	17	1.62	2.85	1.25
(V01) (689GA) Waterbury VA Primary Care Center	487	486	99.79%	1	0.21%		17	1	0	0	0	2.09	0	2.21
(V01) (689GB) Stamford VA Primary Care Center	282	282	100.00%	0	0.00%		1	0	0	0	0	0.45	0	1.3
(V01) (689GC) Willimantic CBOC	493	493	100.00%	0	0.00%		11	0	0	0	0	1.62	0	1.29
(V01) (689GD) Winsted VA Primary Care	405	401	99.01%	4	0.99%		5	2	2	0	0	0.54	0	5.3
(V01) (689GE) Danbury	482	481	99.79%	1	0.21%		2	1	0	0	0	1.03		2.73
(V01) (689HC) New London VA Primary Care Center	1,126	1,124	99.82%	2	0.18%		39	1	1	0	0	1.35	0	2.03
(V01) (689PB) West Haven CWTTR	1	1	100.00%	0	0.00%		0	0	0	0	0			
(V02) (528) Albany, NY	22,694	22,388	98.65%	306	1.35%		641	257	37	10	2	1.77	2.46	2.79
(V02) (528A8) Albany	18,510	18,217	98.42%	293	1.58%		551	249	33	10	1	2.16	2.46	3.01
(V02) (528G1) Malone	150	150	100.00%	0	0.00%		0	0	0	0	0	0.61		
(V02) (528G2) Westport	293	293	100.00%	0	0.00%		5	0	0	0	0	0.99	0	1.62
(V02) (528G3) Bainbridge	399	394	98.75%	5	1.25%		4	2	2	0	1	0.72	3.29	5.77
(V02) (528G6) Fonda	262	261	99.62%	1	0.38%		7	1	0	0	0	1.14	7.42	0.8
(V02) (528G7) Catskill	262	261	99.62%	1	0.38%		7	0	1	0	0	1.25		7.66
(V02) (528GT) Glens Falls	714	713	99.86%	1	0.14%		1	1	0	0	0	0.76	0	0.67
(V02) (528GV) Plattsburgh	594	592	99.66%	2	0.34%		48	2	0	0	0	4.72	0	1.09
(V02) (528GW) Schenectady	320	320	100.00%	0	0.00%		2	0	0	0	0	0.37		0.71
(V02) (528GX) Troy	315	314	99.68%	1	0.32%		0	1	0	0	0	1.08		1.14
(V02) (528GY) Clifton Park	360	358	99.44%	2	0.56%		16	1	1	0	0	3.51	0	0.67
(V02) (528GZ) Kingston	515	515	100.00%	0	0.00%		0	0	0	0	0	0.15	1.83	0
(V02) (528) Bath, NY	12,738	12,508	98.19%	230	1.81%		252	160	55	15	0	2.36	5.33	1.88
(V02) (528A6) Bath	11,287	11,081	98.17%	206	1.83%		202	147	51	8	0	2.15	4.98	2.35
(V02) (528G4) Elmira	883	862	97.62%	21	2.38%		48	13	1	7	0	4.35	13.78	0
(V02) (528G8) Wellsville	568	565	99.47%	3	0.53%		2	0	3	0	0	0.58	7.47	0.3
(V02) (528) Western New York, NY	34,879	34,237	98.16%	642	1.84%		1,347	542	73	24	. 3	3.54	3.02	3.21
(V02) (528) Upstate New York HCS, Buffalo NY	27,876	27,283	97.87%	593	2.13%		1,106	494	72	24	3	4.37	3.15	3.59
(V02) (528A4) Upstate New York HCS-Batavia	3,285	3,251	98.96%	34	1.04%		176	33	1	0	0	5.43	1.78	3.08
(V02) (528GB) Jamestown	777	772	99.36%	5	0.64%		2	5	0	0	0	0.55	0.46	1.37
(V02) (528GC) Dunkirk	550	546	99.27%	4	0.73%		12	4	0	0	0	1.21	17.6	4.08
(V02) (528GD) Niagara Falls	460	455	98.91%	5	1.09%		8	5	0	0	0	1.42	9	3.46
(V02) (528GK) Lockport	409	409	100.00%	0	0.00%		6	0	0	0	0	2	1.22	3.71
(V02) (528GQ) Lackawanna	778	778	100.00%	0	0.00%		28	0	0	0	0	3.65		1.09
(V02) (528GR) Olean	744	743	99.87%	1	0.13%		9	1	0	0	0	1.56	0.74	1.55
(V02) (528) Canandaigua, NY	12,296	12,129	98.64%	167	1.36%		600	144	20	3	0	4.74	3.33	1.08
(V02) (528A5) Canandaigua	5,650	5,580	98.76%	70	1.24%		274	65	5	0	0	4.41	3.96	0.99
(V02) (528GE) Rochester	6,646	6,549	98.54%	97	1.46%		326	79	15	3	0	4.94	2.91	1.17
(V02) (528) Syracuse, NY	29,667	28,721	96.81%	946	3.19%		1,133	623	183	74	66	2.44	6.86	2.6
(V02) (528A7) Syracuse	19,712	18,957	96.17%	755	3.83%		831	466	150	73	66	3.03	7.3	1.99
(V02) (528G5) Auburn	430	429	99.77%	1	0.23%		5	0	1	0	0	0.83	11.25	1.22
(V02) (528G9) Cortland	743	742	99.87%	1	0.13%		5	1	0	0	0	0.38	0.46	1.11
(V02) (528GL) Massena	930	922	99.14%	8	0.86%		31	2	6	0	0	1.91	21	0.8
(V02) (528GM) Rome	3,544	3,527	99.52%	17	0.48%		79	16	1	0	0	1.07	2.85	4.96
(V02) (528GN) Binghamton	2,032	1,983	97.59%	49	2.41%		76	36	12	1	0	1.62	9.1	0.28
(V02) (528GO) Carthage	1,741	1,630	93.62%	111	6.38%		98	98	13	0	0	7.13	4.24	5.43
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(V02) (528GP) Oswego	484	480	99.17%	4	0.83%			8	4	0	0	0	1.52	6.89	2.13
(V02) (528MA) Watertown DES	51	51	100.00%	0	0.00%			0	0	0	0	0			
(V03) (526) Bronx, NY	24,643	24,497	99.41%	146	0.59%			523	135	10	0	1	2.93	2.11	1.04
(V03) (526) Bronx	23,843	23,703	99.41%	140	0.59%			511	129	10	0	1	3.27	2.12	1.03
(V03) (526GA) White Plains	389	386	99.23%	3	0.77%			2	3	0	0	0	1.85	0	0.39
(V03) (526GB) Yonkers	282	279	98.94%	3	1.06%			9	3	0	0	0	0.94	0.12	2.35
(V03) (526GD) Queens	129	129	100.00%	0	0.00%			1	0	0	0	0	0.95	0.33	0
(V03) (561) New Jersey HCS, NJ	40,574	39,871	98.27%	703	1.73%			1,458	597	92	11	3	0.89	4.15	1.97
(V03) (561) New Jersey HCS-East Orange Campus	21,853	21,410	97.97%	443	2.03%			864	378	55	9	1	0.97	4.06	2.61
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,195			105	1.46%			330	96	9	0	0	0.41	4.47	2.05
(V03) (561BU) Lyons DCHV	148		100.00%	0				0		-	0	0			
(V03) (561BZ) Brick	5,631			135				208		27	1	1	2.04	4.72	
(V03) (561GA) Hamilton	574		100.00%	0				2		-	0	0	0.00	3.5	
(V03) (561GB) Elizabeth	319			1	0.31%			9		0	0	0	1.00		3.31
(V03) (561GD) Hackensack/Bergen County	2,247			3				8		0	1	1	0.28	1.24	
(V03) (561GE) Jersey City	346		99.13%	3	0.87%			0		0	0	0	• • • • • • • • • • • • • • • • • • • •	18.25	
(V03) (561GF) Piscataway	611		100.00%	0	0.0070			7		0	0	0	0.20	0	1.87
(V03) (561GH) Morristown	454		98.90%	5				4		0	0	0	0.20	0.15	
(V03) (561GI) Tinton Falls	799			7	0.88%			21		1	0	0	0.22	1.43	
(V03) (561GJ) Paterson	397			1	0.25%			5		0	0	0	0.11	0	1.63
(V03) (620) VA Hudson Valley HCS, NY	24,525							771		7	0	1	2.47	2.97	
(V03) (620) VA Hudson Valley HCS-Montrose Campus	7,773		99.55%	35				156		0	0	1	3.9	2	
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	9,914	9,829	99.14%	85	0.86%			428	78	7	0	0	3.04	2.9	0.68
(V03) (620BU) VADOM Montrose	1,295	1,295	100.00%	0	0.00%			3	0	0	0	0			
(V03) (620GA) New City (Rockland County)	1,366	1,364	99.85%	2	0.15%			39	2	0	0	0	2.36	2.32	1.79
(V03) (620GB) Carmel (Putnam County)	866	866	100.00%	0				21	0	0	0	0	0.21	3.06	0.19
(V03) (620GD) Goshen	1,125	1,095	97.33%	30				58	30	0	0	0	3.35	7.84	2.55
(V03) (620GE) Port Jervis	1,039			7	0.67%			29		0	0	0	0.00	1.75	
(V03) (620GF) Harris (Monticello)	494		97.98%	10				16		0	0	0		4.77	
(V03) (620GG) Poughkeepsie	457		94.75%	24				16		0	0	0	1.86	11.95	0.56
(V03) (620GH) Eastern Dutchess	191		96.86%	6				5		0	0	0	3.68	3.91	0
(V03) (620MA) IDES West Point	5		100.00%	0	0.00%			0		0	0	0			
(V03) (630) New York Harbor HCS, NY	45,830							1,136		13	1	0			
(V03) (630) New York Harbor HCS-New York Campus	20,834		99.37%	131				693		8	0	0		2.3	
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	21,015		99.54%	97				409		5	1	0		1.45	
(V03) (630A5) New York Harbor HCS-St. Albans Campus	2,799		99.82%	5				22		0	0	0		0.64	
(V03) (630GA) Harlem CBOC	103		100.00%	0				1	-		0	0		1.03	
(V03) (630GB) Staten Island CBOC	906		99.78%	2				10	0	0	0	0	0.28	1.03	
(V03) (630GC) Chapel St CBOC	173 29,301		100.00% 98.88%	328				1,221		1	3	0	0.31	3.89	0.54
(V03) (632) Northport, NY			98.88%	328 274				973		61	3		3.93		
(V03) (632) Northport (V03) (632BU) Northport VADOM	25,468 209		100.00%	0				9/3		0	3	0	3.15	3.9	1.05
(V03) (632BU) Northport VADOM (V03) (632GA) East Meadow	1,265		99.53%	6				86		0	0	0		3.72	0.7
(V03) (632HA) Valley Stream	324		99.53%	0	0.47%			8		0	0	0		3.72	
(V03) (632HA) Valley Stream (V03) (632HB) Riverhead	745		98.93%	8				93		0	0	0		4.67	
(V03) (632HB) Rivernead (V03) (632HC) Bay Shore	409		100.00%	0				5			0	0	0	4.07	0.3
	881		95.57%	39				56		3	0	0	6.97	2.13	
(V03) (632HD) Patchoque (V04) (460) Wilmington, DE								1,503							
(V04) (460) Wilmington, DE (V04) (460) Wilmington	16,083		95.62% 95.71%												
(VO4) (400) Willington	11,754	11,230	55.1 1/0] 304	7.23/0			1,267	405	65	34		7.7	7.37	2.77

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(V04) (460GA) Sussex County	959	842	87.80%	117	12.20%			59	35	28	13	3 41	25.64	2.7	3.51
(V04) (460GC) Kent County	1,361	1,324		37				25		2	1	0		0.43	3.55
(V04) (460GD) Cape May USCG	369			9				21		0	0	0	_		1.72
(V04) (460HE) Atlantic County	805			4	0.50%			51		0	0) 1	3.5		3.14
(V04) (460HG) Cumberland County	801			34				79		0	0	0			1.94
(V04) (460HK) MOC Wilmington	34		100.00%	0				1		0	0	0			
(V04) (503) Altoona, PA	14,397			143				403	126	17	0	0			1.57
(V04) (503) James E. Van Zandt VA(Altoona)	9,297	9,261		36				183		2	0	0	2.22		1.92
(V04) (503GA) Johnstown	1,713			53				92		5	0	0	5.02		1.76
(V04) (503GB) DuBois (Clearfield)	1,877			29				56	3 28	1	0	0		8.45	0.71
(V04) (503GC) State College (Centre County)	1,111	1,087		24				63		9	0	0	4.96	7.41	0.65
(V04) (503GD) Huntingdon	185	184	99.46%	1	0.54%			1	1	0	0	0	1.85	0	0.64
(V04) (503GE) Indiana	214		100.00%	0				8	0	0	0	0			0.45
(V04) (529) Butler, PA	7,736			10				47	6	4	0	0			0.52
(V04) (529) Butler	5,763		99.84%	9				39		3	0	0		0.69	0.5
(V04) (529GA) Mercer County	785		100.00%	0				1		0	0	0	0.1	0.1	0.21
(V04) (529GB) Lawrence County	358		100.00%	0				0	0	0	0	0	0.17	1.75	0.2
(V04) (529GC) Armstrong County (Kittanning)	251		100.00%	0				3	3 0	0	0	0	0.04	0	6.15
(V04) (529GD) Clarion County	200		99.50%	1	0.50%			0	0	1	0	0	0.62		0
(V04) (529GF) Cranberry Township	379		100.00%	0	0.00%			4	0	0	0	0	0.65		0
(V04) (540) Clarksburg, WV	17,456			1,079				909	689	287	86	17		8.49	3.43
(V04) (540) Clarksburg	14,136			1,044				816		275	83			8.5	3.97
(V04) (540GA) Tucker County	116			5	4.31%			4		0	0	0			15
(V04) (540GB) Wood County Veterans Center	1,320			14				53		5	2	2 0	3.6		4.01
(V04) (540GC) Braxton	797		99.75%	2				17		0	0	0			1.5
(V04) (540GD) Monongalia	1,014		98.72%	13				16		7	1	0			2.71
(V04) (540HK) RMU	73		98.63%	1	1.37%			3		0	0	0			
(V04) (542) Coatesville, PA	14,407			39				231	32	6	1	0			0.95
(V04) (542) Coatesville	13,020		99.74%	34				215		3	1	0			0.81
(V04) (542GA) Springfield	856		100.00%	0	0.00%			8		0	0	0			0.73
(V04) (542GE) Spring City	531	526	99.06%	5	0.94%			8	3 2	3	0	0	1.37	0	3.26
(V04) (562) Erie, PA	13,693			246				378	188	57	0	1	4.23		0.44
(V04) (562) Erie	10,267	10,092		175				312		37	0	1	5.5		0.37
(V04) (562GA) Crawford County Primary Care Clinic	934	888	95.07%	46	4.93%			20	30	16	0	0	5.83	1.14	1.27
(V04) (562GB) Ashtabula County Primary Care Clinic	673	651	96.73%	22	3.27%			18	18	4	0	0	3.59	0	0.54
(V04) (562GC) McKean County Primary Care Clinic	250	250	100.00%	0	0.00%			0	0	0	0	0	1.01	0	0.27
(V04) (562GD) Venango	880	879	99.89%	1	0.11%			10	1	0	0	0	1.45	0.03	0.2
(V04) (562GE) Warren	689	687	99.71%	2	0.29%			18	2	0	0	0	1.65	0	0.06
(V04) (595) Lebanon, PA	24,848	24,538	98.75%	310	1.25%			1,160	264	41	5	0	2.35	3.53	2.26
(V04) (595) Lebanon	17,004	16,744	98.47%	260	1.53%			877	220	35	5	0	2.34	3.69	2.09
(V04) (595GA) Camp Hill Outpatient Clinic	3,032	3,003	99.04%	29	0.96%			127	24	5	0	0	2.04	3.52	2.8
(V04) (595GC) Lancaster	1,108	1,102	99.46%	6	0.54%			22	6	0	0	0	1.82	2.71	2.28
(V04) (595GD) Reading	876	870	99.32%	6	0.68%			34	6	0	0	0	3.33	0.18	1.88
(V04) (595GE) York County	2,369	2,360	99.62%	9	0.38%			85	8	1	0	0	2.3	1.73	2.17
(V04) (595GF) Pottsville/Fracksville	459	459	100.00%	0	0.00%			15	0	0	0	0	3.52		2.72
(V04) (642) Philadelphia, PA	36,738	35,439	96.46%	1,299	3.54%			2,011	701	314	104	180	3.52	6.73	4.02
(V04) (642) Philadelphia	30,840	29,720	96.37%	1,120	3.63%			1,810	604	255	84	177	3.99	6.49	4.22
(V04) (642GA) Outpatient Clinic at Marshall Hall	1,797	1,793	99.78%	4	0.22%			41	3	1	0	0	1.46	1.43	1.12
(V04) (642GC) Willow Grove PA	1,970	1,846	93.71%	124	6.29%			99	60	45	18	1	4.13	22.02	7.08
(V04) (642GD) Gloucester	2,131	2,080	97.61%	51	2.39%			61	34	13	2	2	1.77	6.55	2.8
(V04) (646) Pittsburgh, PA	34,079	33,510	98.33%	569	1.67%			1,634	468	58	41	2	4.29	3.58	1.34
(V04) (646) Pittsburgh HCS-Univ Dr	21,425	21,027	98.14%	398	1.86%			1,124	323	36	37	2	8.6	3.73	0.94
		,					,								

1,015 9 1,058 9 1 9 1 9 1 9 1 1 1	98.10% 99.80% 98.46% 99.53% 99.66% 99.40% 98.92% 99.70% 96.28% 99.53% 00.00% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03% 96.21%	131 2 23 5 4 6 240 46 163 5 0 0 0 26 1,337 676 111 184 144 130 26	0.47% 0.34% 0.60% 1.08% 0.30% 3.72% 0.47% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			395 15 10 29 29 32 440 265 101 10 15 2 9 38 1,687 994	112 2 20 4 4 4 3 200 42 127 5 0 0 0 26 968	4 36 0 0 0 0 0 273	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0	1.5 1.64 1.51 1.07 1.69 2.47 1.42 4.9 0.41 1.24 0.96 0.62 8.3	3.75 1.06 0.45 3.02 0.95 4.59 1.37 1.09 3.3 0.87 1.72	3.36 1.02 0 1.24 1.72 0.81 1.35 0.14 3.68 0.13 0.95 0 1.91 1.82
1,475 9 1,058 9 1,175 9 991 9 2,055 9 1,058 9 1,058 9 1,058 9 1,058 9 1,525 9 1,525 9 1,525 9 1,333 9 1,333	98.46% 99.53% 99.66% 99.40% 98.92% 99.70% 96.28% 99.53% 00.00% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	23 5 4 6 240 46 163 5 0 0 0 26 1,337 676 111 184 144 130	1.54% 0.47% 0.34% 0.60% 1.08% 0.30% 3.72% 0.47% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			10 29 29 32 440 265 101 10 15 2 9 38 1,687	20 4 4 3 200 42 127 5 0 0 0 26	3 1 0 3 40 4 36 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	1.64 1.51 1.07 1.69 2.47 1.42 4.9 0.41 1.24 0.96 0.62 8.3	0.45 3.02 0.95 4.59 1.37 1.09 3.3 0.87 1.72	0 1.24 1.72 0.81 1.35 0.14 3.68 0.13 0.95 0 1.91
1,058	99.53% 99.66% 99.40% 98.92% 99.70% 96.28% 99.53% 100.00% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	5 4 6 240 46 163 5 0 0 0 26 1,337 676 111 184 144	0.47% 0.34% 0.60% 1.08% 0.30% 3.72% 0.47% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			29 29 32 440 265 101 10 15 2 9 38 1,687	4 4 3 200 42 127 5 0 0 0 26	1 0 3 40 4 36 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	1.51 1.07 1.69 2.47 1.42 4.9 0.41 1.24 0.96 0.62 8.3	3.02 0.95 4.59 1.37 1.09 3.3 0.87 1.72	1.24 1.72 0.81 1.35 0.14 3.68 0.13 0.95 0 1.91 1.82
1,175 991 991 955,142 947	99.66% 99.40% 98.92% 99.70% 96.28% 99.53% 00.00% 00.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	4 6 240 46 163 5 0 0 0 26 1,337 676 111 184 144	0.34% 0.60% 1.08% 0.30% 3.72% 0.47% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			29 32 440 265 101 10 15 2 9 38 1,687	200 42 127 5 0 0 0 26	3 40 4 36 0 0 0 0 0 273	0 0 0 0 0 0	0 0 0 0 0 0 0 0	1.07 1.69 2.47 1.42 4.9 0.41 1.24 0.96 0.62 8.3	0.95 4.59 1.37 1.09 3.3 0.87 1.72	1.72 0.81 1.35 0.14 3.68 0.13 0.95 0 1.91 1.82
991	99.40% 98.92% 99.70% 96.28% 99.53% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	240 46 163 5 0 0 0 26 1,337 676 111 184 144 130	0.60% 1.08% 0.30% 3.72% 0.47% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			32 440 265 101 10 15 2 9 38 1,687	200 42 127 5 0 0 0 26	3 40 4 36 0 0 0 0 0 273	0 0 0 0 0 0	0 0 0 0 0 0 0	1.69 2.47 1.42 4.9 0.41 1.24 0.96 0.62 8.3	4.59 1.37 1.09 3.3 0.87 1.72	0.81 1.35 0.14 3.68 0.13 0.95 0 1.91 1.82
2,055	98.92% 99.70% 96.28% 99.53% 00.00% 00.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	240 46 163 5 0 0 0 26 1,337 676 111 184 144 130	1.08% 0.30% 3.72% 0.47% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			440 265 101 10 15 2 9 38 1,687	200 42 127 5 0 0 0 26	40 4 36 0 0 0 0 0 273	0 0 0 0 0 0	0 0 0 0 0 0	2.47 1.42 4.9 0.41 1.24 0.96 0.62 8.3	1.37 1.09 3.3 0.87 1.72	1.35 0.14 3.68 0.13 0.95 0 1.91 1.82
5,142	99.70% 96.28% 99.53% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	46 163 5 0 0 0 26 1,337 676 111 184 144	0.30% 3.72% 0.47% 0.00% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			265 101 10 15 2 9 38 1,687	42 127 5 0 0 0 26 968	4 36 0 0 0 0 0 273	0 0 0 0 0 0	0 0 0 0 0	1.42 4.9 0.41 1.24 0.96 0.62 8.3	1.09 3.3 0.87 1.72	0.14 3.68 0.13 0.95 0 1.91 1.82
1,219	96.28% 99.53% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	163 5 0 0 0 26 1,337 676 111 184 144 130	3.72% 0.47% 0.00% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			101 10 15 2 9 38 1,687	127 5 0 0 0 26 968	36 0 0 0 0 0 0 273	0 0 0 0 0 0 0	0 0 0 0	4.9 0.41 1.24 0.96 0.62 8.3	3.3 0.87 1.72	3.68 0.13 0.95 0 1.91 1.82
1,058	99.53% 100.00% 100.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	5 0 0 0 26 1,337 676 111 184 144	0.47% 0.00% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			10 15 2 9 38 1,687 994	5 0 0 0 26 968	0 0 0 0 0 0 273	0 0 0 0 0 0	0 0 0	0.41 1.24 0.96 0.62 8.3	0.87 1.72 0	0.13 0.95 0 1.91 1.82
868 10 83 10 349 10 336 9 1,525 9 5,705 9 2,406 9 1,393 9 497 9 711 9	90.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09%	0 0 0 26 1,337 676 111 184 144	0.00% 0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			15 2 9 38 1,687 994	0 0 0 0 26 968	0 0 0 0 0 273	0 0 0 0 0 0	0 0 0	1.24 0.96 0.62 8.3	1.72	0.95 0 1.91 1.82
83 10 349 10 336 5 1,525 5 5,705 5 5,759 5 2,406 5 1,393 5 497 5 711 5	90.00% 92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	0 0 26 1,337 676 111 184 144	0.00% 0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			2 9 38 1,687 994	0 0 26 968	0 0 0 0 273	0 0 0 0 93	0 0	0.96 0.62 8.3	0	0 1.91 1.82
349 10 336 9 1,525 9 5,705 9 5,759 9 2,406 9 1,393 9 497 9 711 9	92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09%	0 26 1,337 676 111 184 144	0.00% 7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			9 38 1,687 994	0 26 968	0 0 273	0 0 0 93	0	0.62 8.3		1.82
336	92.82% 96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	26 1,337 676 111 184 144 130	7.18% 3.12% 2.56% 1.62% 7.10% 9.37%			38 1,687 994	26 968	273	0 0 93	-	8.3		1.82
1,525	96.88% 97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	1,337 676 111 184 144 130	3.12% 2.56% 1.62% 7.10% 9.37%			1,687 994	968	273	93	-			
5,705	97.44% 98.38% 92.90% 90.63% 96.09% 95.03%	676 111 184 144 130	2.56% 1.62% 7.10% 9.37%			994			93	2	- 0-	4.7	2.06
5,759 § 2,406 § 1,393 § 3,191 § 497 § 711 §	98.38% 92.90% 90.63% 96.09% 95.03%	111 184 144 130	1.62% 7.10% 9.37%				504	100		3	7.67	4.7	
2,406	92.90% 90.63% 96.09% 95.03%	184 144 130	7.10% 9.37%			194		132	37	3	7.3	4.55	0.71
1,393	90.63% 96.09% 95.03%	144 130	9.37%				77	26	8	0	8.13	3.22	1.27
3,191 9 497 9 711 9	96.09% 95.03%	130				189	106	40	38	0	7.92	19.87	9.09
497 9 711 9	95.03%		2.040/			94	101	43	0	0	9.59	9.05	5.78
711 9		26	3.91%			86	96	24	10	0	8.76	3.17	1.26
_	96.21%	20	4.97%			43	25	1	0	0	3.6	1.25	16.21
863		28	3.79%			38	28	0	0	0	6.73	6.93	2.06
	95.78%	38	4.22%			49	31	7	0	0	7.55	1.2	6.04
5,254	98.75%	447	1.25%			854	287	119	38	3	3.48	3.06	2.32
5,357	99.13%	223	0.87%			567	182	30	10	1	2.38	2.74	1.42
1,978	99.95%	1	0.05%			10	1	0	0	0			
1,340	91.66%	122	8.34%			43	32	71	17	2	11.52	7.96	2.15
1,214	99.18%	10	0.82%			43	10	0	0	0	1.54	5.38	6.75
1,764	98.93%	19	1.07%			65	19	0	0	0	2.79	1.03	4.83
105	99.06%	1	0.94%			5	0	0	1	0	4.83	0	0
421	99.53%	2	0.47%			22	2	0	0	0	4.17		0
1,240	99.60%	5	0.40%			24	5	0	0	0	2.54	1.26	2.95
1,835	96.63%	64	3.37%			75	36	18	10	0	1.39	6.19	5.1
3,097	98.04%	860	1.96%			2,029	786	71	3	0	4.09	3.58	3.76
7,351	98.13%	711	1.87%			1,669	643	65	3	0	4.21	3.57	3.44
2,565	97.23%	73	2.77%			231	71	2	0	0	4.74	3.52	6.24
253 10	100.00%	0	0.00%			7	0	0	0	0	1.21	0	1.42
537 10	100.00%	0	0.00%			16	0	0	0	0	1.72	3.87	0.19
1,036	98.57%	15	1.43%			66	15	0	0	0	3.62	2.2	7.12
1,355	95.69%	61	4.31%			40	57	4	0	0	4.93	4.61	1.99
0,810	97.48%	280	2.52%			626	243	34	3	0	3.34	5.69	4.15
0,079	97.32%	278	2.68%			595	241	34	3	0	3.27	5.69	4.46
597 10	100.00%	0	0.00%			18	0	0	0	0	2.97		1.73
134	98.53%	2	1.47%			13	2	0	0	0	5.26		
0,022	95.08%	2,071	4.92%			2,705	1,723	315	22	11	8.43	5.89	1.51
3,649	95.77%	1,264	4.23%			1,834	1,058	179	16	11	6.39	6.21	0.85
5,703	92.33%	474	7.67%			532	380	89	5	0	12.41	3.3	3.37
3,928	92.75%	307	7.25%			235	260	46	1	0	11.04	6.9	0.34
	98.53%	26	1.47%			104	25	1	0	0	2.35	7.76	1.8
1,742	91.92%	2,701	8.08%			2,271	1,444	1,232	18	7	13.12	9.91	4.38
	92.34%	1,784	7.66%			1,449	996	772	10	6	12.33	10.68	2.12
0,714	87.52%	252	12.48%			143	55	190	7	0	16.78	0	11.47
1000	253 1 537 1 1,036 1,355 0,810 0,079 597 1 134 1,0022 28,649 5,703 3,928 1,742 30,714	1,355 95.69% 10,810 97.48% 10,079 97.32% 597 100.00% 134 98.53% 10,022 95.08% 18,649 95.77% 5,703 92.33% 3,928 92.75% 1,742 98.53% 30,714 91.92% 21,492 92.34%	253 100.00% 0 537 100.00% 0 1,036 98.57% 15 1,355 95.69% 61 10,810 97.48% 280 10,079 97.32% 278 597 100.00% 0 134 98.53% 2 10,022 95.08% 2,071 28,649 95.77% 1,264 5,703 92.33% 474 3,928 92.75% 307 1,742 98.53% 26 30,714 91.92% 2,701 21,492 92.34% 1,784	253 100.00% 0 0.00% 537 100.00% 0 0.00% 1,036 98.57% 15 1.43% 1,355 95.69% 61 4.31% 10,810 97.48% 280 2.52% 10,079 97.32% 278 2.68% 597 100.00% 0 0.00% 134 98.53% 2 1.47% 10,022 95.08% 2,071 4.92% 28,649 95.77% 1,264 4.23% 5,703 92.33% 474 7.67% 3,928 92.75% 307 7.25% 1,742 98.53% 26 1.47% 20,714 91.92% 2,701 8.08% 21,492 92.34% 1,784 7.66%	253 100.00% 0 0.00% 537 100.00% 0 0.00% 1,036 98.57% 15 1.43% 1,355 95.69% 61 4.31% 10,810 97.48% 280 2.52% 10,079 97.32% 278 2.68% 597 100.00% 0 0.00% 134 98.53% 2 1.47% 10,022 95.08% 2,071 4.92% 18,649 95.77% 1,264 4.23% 5,703 92.33% 474 7.67% 3,928 92.75% 307 7.25% 1,742 98.53% 26 1.47% 20,714 91.92% 2,701 8.08% 21,492 92.34% 1,784 7.66%	253 100.00% 0 0.00% 537 100.00% 0 0.00% 1,036 98.57% 15 1.43% 1,355 95.69% 61 4.31% 10,810 97.48% 280 2.52% 10,079 97.32% 278 2.68% 597 100.00% 0 0.00% 134 98.53% 2 1.47% 10,022 95.08% 2,071 4.92% 18,649 95.77% 1,264 4.23% 5,703 92.33% 474 7.67% 3,928 92.75% 307 7.25% 1,742 98.53% 26 1.47% 20,714 91.92% 2,701 8.08% 21,492 92.34% 1,784 7.66%	253 100.00% 0.00% 7 537 100.00% 0.00% 16 1,036 98.57% 15 1.43% 66 1,355 95.69% 61 4.31% 40 10,810 97.48% 280 2.52% 626 10,079 97.32% 278 2.68% 595 597 100.00% 0.00% 18 134 98.53% 2 1.47% 13 10,022 95.08% 2,071 4.92% 2,705 28,649 95.77% 1,264 4.23% 1,834 5,703 92.33% 474 7.67% 532 3,928 92.75% 307 7.25% 235 1,742 98.53% 26 1.47% 104 30,714 91.92% 2,701 8.08% 2,271 21,492 92.34% 1,784 7.66% 1,449	253 100.00% 0.00% 7 0 537 100.00% 16 0 1,036 98.57% 15 1.43% 66 15 1,355 95.69% 61 4.31% 40 57 10,810 97.48% 280 2.52% 626 243 10,079 97.32% 278 2.68% 595 241 597 100.00% 18 0 134 98.53% 2 1.47% 13 2 10,022 95.08% 2,071 4.92% 2,705 1,723 28,649 95.77% 1,264 4.23% 1,834 1,058 5,703 92.33% 474 7.67% 532 380 3,928 92.75% 307 7.25% 235 260 1,742 98.53% 26 1.47% 104 25 30,714 91.92% 2,701 8.08% 2,271 1,444 21,492 <td>253 100.00% 0 0.00% 7 0 0 537 100.00% 0 0.00% 16 0 0 1,036 98.57% 15 1.43% 66 15 0 1,355 95.69% 61 4.31% 40 57 4 10,810 97.48% 280 2.52% 626 243 34 10,079 97.32% 278 2.68% 595 241 34 597 10.00% 0 0.00% 18 0 0 134 98.53% 2 1.47% 13 2 0 10,022 95.08% 2,071 4.92% 2,705 1,723 315 12,649 95.77% 1,264 4.23% 1,834 1,058 179 5,703 92.33% 474 7.67% 532 380 89 3,928 92.75% 307 7.25% 235 260 46</td> <td>253 100.00% 0 0.00% 7 0 0 0 537 100.00% 0 0.00% 16 0 0 0 1,036 98.57% 15 1.43% 66 15 0 0 1,355 95.69% 61 4.31% 40 57 4 0 1,810 97.48% 280 2.52% 626 243 34 3 1,007 97.32% 278 2.68% 595 241 34 3 597 100.00% 0 0.00% 18 0 0 0 10022 95.08% 2,071 4.92% 2,705 1,723 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307 7.25% 235 260	253 100.00% 0 0.00% 7 0 0 0 0 537 100.00% 0 0.00% 16 0 0 0 0 1,036 98.57% 15 1.43% 66 15 0 0 0 1,355 95.69% 61 4.31% 40 57 4 0 0 10,079 97.32% 280 2.52% 626 243 34 3 0 10,079 97.32% 278 2.68% 595 241 34 3 0 597 100.00% 0 0.00% 18 0 0 0 0 134 98.53% 2 1.47% 13 2 0 0 0 10,022 95.08% 2,071 4.92% 2,705 1,723 315 22 11 18,649 95.77% 1,264 4.23% 1,834 1,058 179 <t< td=""><td>253 100.00% 0 0.00% 7 0 0 0 0 1.21 537 100.00% 0 0.00% 16 0 0 0 0 1.72 1,036 98.57% 15 1.43% 66 15 0 0 0 4.93 1,355 95.69% 61 4.31% 40 57 4 0 0 4.93 10,810 97.48% 280 2.52% 626 243 34 3 0 3.34 10,079 97.32% 278 2.68% 595 241 34 3 0 3.27 597 100.00% 0 0.00% 18 0 0 0 0 2.97 134 98.53% 2 1.47% 13 2 0 0 0 5.26 10,022 95.08% 2.071 4.92% 2.705 1.723 315 22 11 8.</td><td>253 100.00% 0 0.00% 7 0 0 0 1.21 0 537 100.00% 0 0.00% 16 0 0 0 0 1.72 3.87 1,036 98.57% 15 1.43% 66 15 0 0 0 4.93 4.61 10,810 97.48% 280 2.52% 626 243 34 3 0 3.34 5.69 10,079 97.32% 278 2.68% 595 241 34 3 0 3.27 5.69 597 100.00% 0 0.00% 18 0 0 0 0 2.97 134 98.53% 2 1.47% 13 2 0 0 0 2.97 186,49 95.77% 1.264 4.23% 1.834 1.058 179 16 11 6.39 6.21 5,703 92.33% 474 7.67%</td></t<>	253 100.00% 0 0.00% 7 0 0 0 0 1.21 537 100.00% 0 0.00% 16 0 0 0 0 1.72 1,036 98.57% 15 1.43% 66 15 0 0 0 4.93 1,355 95.69% 61 4.31% 40 57 4 0 0 4.93 10,810 97.48% 280 2.52% 626 243 34 3 0 3.34 10,079 97.32% 278 2.68% 595 241 34 3 0 3.27 597 100.00% 0 0.00% 18 0 0 0 0 2.97 134 98.53% 2 1.47% 13 2 0 0 0 5.26 10,022 95.08% 2.071 4.92% 2.705 1.723 315 22 11 8.	253 100.00% 0 0.00% 7 0 0 0 1.21 0 537 100.00% 0 0.00% 16 0 0 0 0 1.72 3.87 1,036 98.57% 15 1.43% 66 15 0 0 0 4.93 4.61 10,810 97.48% 280 2.52% 626 243 34 3 0 3.34 5.69 10,079 97.32% 278 2.68% 595 241 34 3 0 3.27 5.69 597 100.00% 0 0.00% 18 0 0 0 0 2.97 134 98.53% 2 1.47% 13 2 0 0 0 2.97 186,49 95.77% 1.264 4.23% 1.834 1.058 179 16 11 6.39 6.21 5,703 92.33% 474 7.67%

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: December 2014			Days or Less 3		30 Days 5										
(V06) (565GC) New Hanover County (Wilmington)								466		141	1	1	13.45		
(V06) (565GD) Hamlet	668							22		43	0	0	11.20	0	1117
(V06) (565GE) Robeson County	820		91.34%					29		41	0	-			
(V06) (565GF) Goldsboro	928							50		45	0		12101	4.87	4.45
(V06) (565MB) IDES Fort Bragg	123		95.93%					45			0	-			
(V06) (565MD) IDES Camp Lejeune	106		76.42%		23.58%			67	25	0	0	0			
(V06) (590) Hampton, VA	29,100							2,726	1,876		55				
(V06) (590) Hampton	25,814		92.17%					2,373		472	51				
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,143							218		28	4	0	11100		
(V06) (590GC) Albemarle CBOC	938		93.39%					134	56	6	0	0		0	4.53
(V06) (590MA) IDES Portsmouth	64		100.00%	0	0.0070			0	0	0	0	0			
(V06) (590MB) IDES Langley	48		100.00%		0.0070			0	0		0				
(V06) (590MC) IDES Fort Eustis	93		100.00%		0.00%			1	0	0	0				0.00
(V06) (637) Asheville, NC	27,205							1,189							
(V06) (637) Asheville-Oteen	24,771		97.68%					1,127	443	110	12		1.00	4.16	
(V06) (637GA) Franklin NC CBOC	1,238							38		1	0			1.45	
(V06) (637GB) Rutherfordton CBOC	1,196		99.00%					24	10	2	0	•			
(V06) (652) Richmond, VA	41,509							1,679			45		0.00		
(V06) (652) Richmond	37,635		97.66%					1,528		166	45	2		3.26	
(V06) (652GA) Stafford/Fredericksburg	2,016				_			88		46	0	1	4.64	0.18	
(V06) (652GE) Charlottesville CBOC, VA	1,167		99.06%	11				35		0	0	0		3.42	
(V06) (652GF) Emporia, VA	691	687		4	0.58%			28		0	0	0	2.0.	0	
(V06) (658) Salem, VA	27,753							892			58				
(V06) (658) Salem	22,792							806		125	58		-		
(V06) (658GA) Tazewell	220		100.00%					1	0	0	0	-			0.2
(V06) (658GB) Danville	1,792		99.94%		0.06%			9	1	0	0	0	00		
(V06) (658GC) Lynchburg	1,395							11		0	0			0	
(V06) (658GD) Staunton	540		98.15%					42		1	0		***		
(V06) (658GE) Wytheville (V06) (659) Salisbury, NC	1,014 51,898		98.82% 95.92%	12 2,119				2,938		395	62			0.82 5.92	
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	25,865		94.97%					1,251	1,007	206	35				
(V06) (659BY) Winston-Salem	10,424		97.54%		_			562		62	3	1	3.46		
(V06) (659GA) Charlotte	12,157	11,725						866	294	115	23	0			
(V06) (659GB) Hickory	3,452		96.21%					259	118	12	1	0			
(V07) (508) Atlanta, GA	66,877							2,943	2,223	728	32	5			
(V07) (508) Atlanta	46,919							1,750	1,429	494	29			5.13	
(V07) (508GA) Fort McPherson	5,652	5,501	97.33%	151	2.67%			184	126	25	0	0	5.77	4.59	1.01
(V07) (508GE) NE Georgia/Oakwood	2,691	2,475	91.97%	216	8.03%			271	210	6	0	0	9.09	9.04	1.11
(V07) (508GF) Austell	2,258		91.32%	196				150	173	23	0	0		0	4.77
(V07) (508GG) Stockbridge	2,048		94.53%	112	5.47%			89	63	49	0	0	8.67	0.14	4.45
(V07) (508GH) Lawrenceville (Gwinnett County)	2,743	2,683	97.81%	60	2.19%			202	39	21	0	0	5.64	1.96	1.24
(V07) (508GI) Newnan	1,562	1,417	90.72%	145	9.28%			108	61	82	2	0	13.14	5.38	5.15
(V07) (508GJ) Blairsville	811	793	97.78%	18	2.22%			27	17	1	0	0	4.61	0	2.32
(V07) (508GK) Trinka Davis Veterans Village CBO0	2,193	2,060	93.94%	133	6.06%			162	105	27	1	0	7.81	7.55	2.11
(V07) (509) Augusta, GA	23,594							1,045		72	11	19			
(V07) (509) Augusta	11,475	<u> </u>	97.20%	ļ				565		35	7	15			
(V07) (509A0) Lenwood (Uptown)	9,268		97.32%					395		36	4	4	5.45	2.99	1.49
(V07) (509GA) Athens, GA CBOC	1,701		97.18%					63		1	0	0			
(V07) (509GB) Aiken CBOC	1,148		99.83%					22		0	0				
(V07) (509QA) Statesboro	2		100.00%					0	0	0	0		_		
(V07) (521) Birmingham, AL	45,673							1,285			-			5.76	1.64
(V07) (521) Birmingham	32,301		97.59%					1,103		109	5	2			
(V07) (521GA) Huntsville AL	2,687		98.47%					63		5	0			4.99	
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: December 2014			d in 30 Days or Less 3		d in Over 30 Days 5										
(V07) (521GB) Decatur AL/Madison	1,534	1,503	97.98%	31	2.02%			62	29	2	0	0	1.68	3.31	4.67
(V07) (521GC) Florence AL (Shoals Area)	1,392	1,391	99.93%	1	0.07%			14	0	1	0	0	1.08	0.03	0.62
(V07) (521GD) Rainbow City	1,388	1,386	99.86%	2	0.14%			8	2	0	0	0	0.26	1	1.32
(V07) (521GE) Anniston/Oxford AL	1,706	1,702	99.77%	4	0.23%			16	4	0	0	0	1.39	0.52	2.64
(V07) (521GF) Jasper AL	887	878	98.99%	9	1.01%			3	9	0	0	0	0.23	1.94	1.06
(V07) (521GG) Bessemer CBOC	1,481	1,480	99.93%	1	0.07%			8	0	1	0	0	0.08	0.62	0.18
(V07) (521GH) Childersburg CBOC	1,221	1,219	99.84%	2	0.16%			4	2	0	0	0	0.35	2.43	0.22
(V07) (521GI) Guntersville	1,076	1,075	99.91%	1	0.09%			4	1	0	0	0	1.09	3.27	1.92
(V07) (534) Charleston, SC	46,821	46,357	99.01%	464	0.99%			1,032	377	73	14	0	2.64	3.27	1.22
(V07) (534) Charleston	28,297	27,995	98.93%	302	1.07%			521	226	62	14	0	2.83	3.08	1.11
(V07) (534BY) Savannah	5,160	5,075	98.35%	85	1.65%			165	83	2	0	0	2.63	5.04	0.83
(V07) (534GB) Myrtle Beach	5,029	4,976	98.95%	53	1.05%			197	44	9	0	0	3.99	5.17	2.15
(V07) (534GC) Beaufort	1,598	1,597	99.94%	1	0.06%			28	1	0	0	0	1.02	0.65	0.72
(V07) (534GD) Goose Creek, SC	4,846	4,831	99.69%	15	0.31%			103	15	0	0	0	2.57	3.03	1.91
(V07) (534GE) Hinesville	1,891	1,883	99.58%	8	0.42%			18	8	0	0	0	0.97	0	0.69
(V07) (544) Columbia, SC	48,637	46,884	96.40%	1,753	3.60%			3,493	1,215	481	44	13	5.38	6.79	6.07
(V07) (544) Columbia SC	32,986	31,593	95.78%	1,393	4.22%			2,868	956	385	41	11	11.28	7.11	6.88
(V07) (544BZ) Greenville SC	5,243	5,087	97.02%	156	2.98%			165	113	41	1	1	1.05	3.74	7.4
(V07) (544GB) Florence SC	2,208	2,154	97.55%	54	2.45%			74	12	40	2	0	5.22	0	2.67
(V07) (544GC) Rock Hill	2,793	2,786	99.75%	7	0.25%			61	6	0	0	1	1.44		3.3
(V07) (544GD) Anderson County	1,324	1,307	98.72%	17	1.28%			37	15	2	0	0	1.5	27.33	4.6
(V07) (544GE) Orangeburg County	939	927	98.72%	12	1.28%			36	10	2	0	0	1.37		3.31
(V07) (544GF) Sumter County	1,490	1,459	97.92%	31	2.08%			95	31	0	0	0	4.24	9	4.65
(V07) (544GG) Spartanburg,SC CBOC	1,531	1,448	94.58%	83	5.42%			137	72	11	0	0	4.57		9.19
(V07) (544HK) Columbia VA Mobile Clinic	120	120	100.00%	0	0.00%			18	0	0	0	0			
(V07) (544MB) IDES Ft Jackson	3	3	100.00%	0	0.00%			2	0	0	0	0			
(V07) (557) Dublin, GA	18,083	16,998	94.00%	1,085	6.00%			1,036	623	379	76	7	8.9	6.96	3.87
(V07) (557) Dublin	11,977	11,203	93.54%	774	6.46%			632	412	325	30	7	11.41	7.12	1.46
(V07) (557GA) Macon GA	1,365	1,312	96.12%	53	3.88%			117	41	11	1	0	5.63	1.69	9.37
(V07) (557GB) Albany GA	1,843	1,748	94.85%	95	5.15%			116	28	22	45	0	9.98	5.25	4.19
(V07) (557GC) Baldwin County	525	522	99.43%	3	0.57%			40	2	1	0	0	4.45	0.04	7.03
(V07) (557GE) Brunswick	1,434	1,321	92.12%	113	7.88%			85	101	12	0	0	4.45	10.25	13.9
(V07) (557HA) Perry	939	892	94.99%	47	5.01%			46	39	8	0	0	5.53	4.28	4.15
(V07) (619) Central Alabama Veterans HCS, AL	27,567	24,969	90.58%	2,598	9.42%			2,255	1,668	700	223	7	7.3	13.05	9.56
(V07) (619) Montgomery	11,036	9,979	90.42%	1,057	9.58%			1,144	839	161	57	0	8.63	11.52	5.96
(V07) (619A4) Tuskegee	8,717	7,739	88.78%	978	11.22%			669	578	350	46	4	6.58	16.09	8.64
(V07) (619GA) Columbus	3,530	3,067	86.88%	463	13.12%			164	163	177	120	3	7.88	15.66	27.34
(V07) (619GB) Dothan	1,598	1,580	98.87%	18	1.13%			108	18	0	0	0	6.41		0.29
(V07) (619GD) Wiregrass	2,335	2,253	96.49%	82	3.51%			170	70	12	0	0	5.24	6.13	4.89
(V07) (619GE) Monroe County	348	348	100.00%	0	0.00%			0	0	0	0	0	0.3		0.58
(V07) (619PA) Montgomery PRRTP	3	3	100.00%	0	0.00%			0	0	0	0	0			
(V07) (679) Tuscaloosa, AL	9,114	9,043	99.22%	71	0.78%			252	58	8	2	3	5.35	0.29	0.79
(V07) (679) Tuscaloosa	8,985	8,914	99.21%	71	0.79%			252	58	8	2	3	5.69	0.29	0.79
(V07) (679HK) Mobile Clinic Tuscaloosa	121	121	100.00%	0	0.00%			0	0	0	0	0	0.51		
(V07) (679MA) IDES Columbus	8	8	100.00%	0	0.00%			0	0	0	0	0			
(V08) (516) Bay Pines, FL	79,821	78,147	97.90%	1,674	2.10%			2,974	1,397	238	36	3	3.76	3.72	2.81
(V08) (516) C.W. Bill Young VAMC	45,483	44,395	97.61%	1,088	2.39%			1,810	888	171	26	3	5.75	4.05	3.32
(V08) (516BZ) Lee County	17,475	17,108	97.90%	367	2.10%			626	311	47	9	0	2.99	3.63	2.3
(V08) (516GA) Sarasota	3,390	3,329	98.20%	61	1.80%			155	51	10	0	0	3.78	3.93	2.69
(V08) (516GB) St. Petersburg	651	642	98.62%	9	1.38%			23	9	0	0	0	2.53	0	4.09
(V08) (516GC) Palm Harbor	2,207	2,203	99.82%	4	0.18%			74	3	1	0	0	2.14	0.4	0.87
(V08) (516GD) Bradenton	3,933	3,905	99.29%	28	0.71%			106	27	1	0	0	2.58	1.2	3.89
(V08) (516GE) Port Charlotte/Charlotte County	3,111	3,012	96.82%	99	3.18%			130	94	5	0	0	3.59	4.37	1.84
		-		-			-	-		-		-		-	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2014	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: December 2014			Days or Less 3		30 Days 5										
(V08) (516GF) Naples	2,212	2,199	99.41%	13	0.59%			41	11	1	1	0	1.47	2.42	2.73
(V08) (516GH) Sebring	1,359	1,354	99.63%	5	0.37%			9	3	2	0	0	0.33	9.6	0.95
(V08) (546) Miami, FL	51,254	50,522	98.57%	732	1.43%			1,288	654	67	8	3	2.66	3.01	0.72
(V08) (546) Miami	31,528	31,055	98.50%	473	1.50%			814	435	28	8	2	3.94	2.5	0.3
(V08) (546BZ) Broward County	12,276	12,032	98.01%	244	1.99%			368	204	39	0	1	2	4.97	1.11
(V08) (546GA) Miami	1,282	1,282	100.00%	0	0.00%			0	0	0	0	0			
(V08) (546GB) Key West	1,123	1,119	99.64%	4	0.36%			52	4	0	0	0	2.67	2.31	5.84
(V08) (546GC) Homestead	1,419	1,418	99.93%	1	0.07%			5	1	0	0	0	0.3	0.08	0.33
(V08) (546GD) Pembroke Pines	970		100.00%					7	0	0	0	0	• • • • • • • • • • • • • • • • • • • •		
(V08) (546GE) Key Largo	384		100.00%					4	0	0	0	0			1.18
(V08) (546GF) Hollywood (Southeast Broward Co.)								19	8	0	0	0			
(V08) (546GH) Deerfield Beach	678		99.71%					19	2	0	0		1.32		1.27
(V08) (548) West Palm Beach, FL	52,084							2,012	682	121	24		1	4.18	
(V08) (548) W Palm Beach	40,790							1,873	619	115	23		1.39		
(V08) (548GA) Ft Pierce	1,887							34	23	2	0	-			
(V08) (548GB) Delray Beach	2,604							28	15	0	0	-			0.84
(V08) (548GC) Stuart	2,441							45	15	1	0				
(V08) (548GD) Boca Raton	1,912							6	2	0	0	0			
(V08) (548GE) Vero Beach	1,403				0.0.70			16	5	3	1	0			
(V08) (548GF) Okeechobee	1,047							10	3	0	0	0			
(V08) (573) Gainesville, FL	86,761							5,599	4,224	1,804	400				2.4
(V08) (573) North Florida/South Georgia HCS- Gainesville	33,335		94.33%					1,838	1,279	460	112	39		7.33	
(V08) (573A4) North Florida/South Georgia HCS- Lake City	12,076							490	423	104	52	7	10.10	5.56	0.89
(V08) (573BU) Gainesville DCHV	1		100.00%					0	0	0	0	-			
(V08) (573BY) Jacksonville	16,596							1,420	1,348	1,036	201	149			
(V08) (573GA) Valdosta	1,269		99.53%					11	2	3	1	0			
(V08) (573GD) Ocala	3,288		96.53%					150	80	24	9	1	1.63		
(V08) (573GE) St. Augustine	2,231		96.95%					146	57	4	7	0			
(V08) (573GF) Tallahassee	6,627		90.10%					734	567	82	5	2			3.55
(V08) (573GG) Lecanto	1,871		88.62%		11.38%			160	159	42	11	1	14.45		1.6
(V08) (573GI) The Villages	6,868		95.66%					467	251	44	0		5.07 6.63		
(V08) (573GJ) Saint Marys	831		96.63%					91	28	1	0				
(V08) (573GK) Jackson County (V08) (573GL) Palatka	910		98.90% 97.13%					41	9 20	4	0	0			
(V08) (573MA) IDES Naval Hospital Jacksonville	23		95.65%		4.35%			49	1	0	0		_	2.55	4.0
(V08) (672) San Juan, PR	71,740							1,088	300				1.1	1.47	1.91
(V08) (672) San Juan (V08) (672) San Juan	48,440		99.56%					840	189	21	3		1.34		
(V08) (672B0) Ponce	9,673		99.71%					51	24	4	0	0			
(V08) (672BZ) Mayaguez	7,558		98.93%					142	51	22	8	0			
(V08) (672GA) St Croix	244							9	10	1	0				
(V08) (672GB) St Thomas	236							6	2	0	0				
(V08) (672GC) Arecibo	2,595							24	11	0	0	0			0.28
(V08) (672GD) Ceiba	2,063		99.22%		_			9	12	4	0	0			0.01
(V08) (672GE) Guayama	931							7	1	1	0				1.11
(V08) (673) Tampa, FL	65,432							2,294	1,636	732					
(V08) (673) Tampa	50,070		96.17%					1,529	1,188	645	75				
(V08) (673BZ) New Port Richey	8,584		95.39%					472	320	66	7	3			
(V08) (673GB) Lakeland	3,192							209	101	21	0		3.26		7.21
(V08) (673GC) Brooksville	2,447							25	3	0	1	0			
(V08) (673GF) Zephyrhills	1,139		97.89%					59	24	0	0	0		2.53	
(V08) (675) Orlando, FL	70,739							1,674	961	353	69				
(V08) (6759A) Unknown	2		100.00%		0.00%			0							
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Period Ending: December 2014			Days or Less 3		30 Days 5										
(V08) (675BU) Orlando Domiciliary	49	49	100.00%	0	0.00%			0	0	0	0	0			
(V08) (675GA) Viera Outpatient Clinic	14,419	14,385	99.76%	34	0.24%			166	27	3	1	3	0.36	1.22	0.65
(V08) (675GB) Daytona Beach Outpatient Clinic	12,394	12,334	99.52%	60	0.48%			150	43	16	1	0	0.72	1.51	0.39
(V08) (675GC) Kissimee CBOC	1,939	1,905	98.25%	34	1.75%			29	26	8	0	0	1.86	0.18	1.01
(V08) (675GD) Orange City	1,700	1,676	98.59%	24	1.41%			28	23	1	0	0	2.14	3.26	1.05
(V08) (675GE) Leesburg CBOC	1,212	1,204	99.34%	8	0.66%			13	5	3	0	0	1.04	1.24	0.63
(V08) (675GF) Clermont CBOC	1,044	1,025	98.18%	19	1.82%			36	15	3	1	0	3.83	1.65	1.84
(V08) (675GG) Lake Baldwin CBOC	37,980	36,770	96.81%	1,210	3.19%			1,252	822	319	66	3	2.14	4.75	1.89
(V09) (581) Huntington, WV	26,091	25,442	97.51%	649	2.49%			2,044	610	39	0	0	4.62	5.68	2.58
(V09) (581) Huntington	21,783	21,194	97.30%	589	2.70%			1,901	550	39	0	0	5.8	5.83	3.01
(V09) (581GA) Prestonsburg	1,530	1,491	97.45%	39	2.55%			66	39	0	0	0	2.88	8.38	1.84
(V09) (581GB) Charleston	2,778	2,757	99.24%	21	0.76%			77	21	0	0	0	2.41	1.64	1.35
(V09) (596) Lexington, KY	27,200	25,920	95.29%	1,280	4.71%			2,436	1,130	139	11	0	4.59	7.42	4.76
(V09) (596) Lexington-Leestown	10,855	10,624	97.87%	231	2.13%			797	174	55	2	0	3.69	5.83	4.35
(V09) (596A4) Lexington-Cooper Dr	12,452	11,665	93.68%	787	6.32%			1,312	714	64	9	0			
(V09) (596BU) Lexington Domiciliary	28	28	100.00%	0	0.00%			0	0	0	0	0			
(V09) (596GA) Somerset	1,745	1,571	90.03%	174	9.97%			145	156	18	0	0	6.67	8.89	9.63
(V09) (596GB) Morehead	598	594	99.33%	4	0.67%			54	4	0	0	0	4.2	6.72	0.37
(V09) (596GC) Hazard	551	544	98.73%	7	1.27%			19	6	1	0	0	2.72	4.18	3.56
(V09) (596GD) Berea	971	894	92.07%	77	7.93%			109	76	1	0	0	6.68	11.57	4.62
(V09) (603) Louisville, KY	36,836	36,550	99.22%	286	0.78%			1,377	244	28	8	6	2.89	3.37	2.25
(V09) (603) Louisville	17,308	17,095	98.77%	213	1.23%			793	183	19	7	4	2.51	3.6	4.71
(V09) (603GA) Fort Knox	1,596	1,590	99.62%	6	0.38%			98	4	0	0	2	3.59	5.09	1.78
(V09) (603GB) New Albany IN (Southern Indiana)	3,390	3,367	99.32%	23	0.68%			79	18	5	0	0	2.87	0.06	4.22
(V09) (603GC) Shively (Louisville-Jefferson County)	3,478	3,456	99.37%	22	0.63%			149	22	0	0	0	3.32	0.81	2.58
(V09) (603GD) Dupont	2,251	2,239	99.47%	12	0.53%			59	9	2	1	0	2.93	0	1.81
(V09) (603GE) Newburg CBOC KY	3,464	3,459	99.86%	5	0.14%			60	3	2	0	0	2.17	0.28	0.78
(V09) (603GF) Grayson County	2,680	2,675	99.81%	5	0.19%			80	5	0	0	0	2.98	1.25	1.64
(V09) (603GG) Scott County	1,697	1,697	100.00%	0	0.00%			34	0	0	0	0	2.48	1.6	0.6
(V09) (603GH) Carroll County	853	853	100.00%	0	0.00%			23	0	0	0	0	3.18	0	1.88
(V09) (603MA) IDES Fort Knox	110	110	100.00%	0	0.00%			2	0	0	0	0			
(V09) (603PB) Louisville (SARRTP)	9	9	100.00%	0	0.00%			0	0	0	0	0			
(V09) (614) Memphis, TN	42,429	41,965	98.91%	464	1.09%			949	367	72	23	2	1.74	2.64	1.76
(V09) (614) Memphis	31,119	30,779	98.91%	340	1.09%			825	266	51	21	2	1.62	2.71	1.76
(V09) (614GA) Tupelo	1,727	1,715	99.31%	12	0.69%			13	11	1	0	0	0.22	0	2.74
(V09) (614GB) Jonesboro	970	969	99.90%	1	0.10%			20	1	0	0	0	2.23	0.05	2.33
(V09) (614GC) Marshall County	436	436	100.00%	0	0.00%			1	0	0	0	0			
(V09) (614GD) Savannah (Hardin County)	584	582	99.66%	2	0.34%			14	2	0	0	0	1.94	0	0
(V09) (614GE) Covington	2,108	2,069	98.15%	39	1.85%			13	23	14	2	0	1.77	9.58	2.71
(V09) (614GF) Memphis-South Clinic	2,542			67	2.64%			40	62	5	0	0	3.28	0.68	
(V09) (614GG) Jackson TN	1,903	1,901	99.89%	2	0.11%			10	1	1	0	0	0.25	0.42	0.27
(V09) (614GI) Dyersburg	671	671	100.00%	0	0.00%			5	0	0	0	0	2.47	0	1.69
(V09) (614GN) Helena, AR	364	363	99.73%	1	0.27%			8	1	0	0	0	2.67	0	3.3
(V09) (614PA) Memphis Tn	5	5	100.00%	0	0.00%			0	0	0	0	0			
(V09) (621) Mountain Home, TN	37,249	36,276	97.39%	973	2.61%			1,003	720	164	69	20	4.66	3.16	1.64
(V09) (621) James H Quillen VAMC	25,647		98.16%	473				610	414	54	4	1	2.55		0.99
(V09) (621BU) VADOM Mountain Home	142		100.00%	0	0.00%			2		0		0			
(V09) (621BY) Knoxville CBOC	6,320			306				209		74	42	15			
(V09) (621GA) Rogersville	375			39				9	20	5	10	4	11.4	31.2	
(V09) (621GC) Norton	1,497	1,492	99.67%	5				42	5	0	0	0	2.3		=
(V09) (621GG) Morristown CBOC TN	813			11				16	10		0	0		5.67	
(V09) (621GI) Sevierville	858	765	89.16%	93	10.84%			30	53	27	13	0	11.01	4.55	0.95
(V09) (621GJ) Bristol	1,341	1,309	97.61%	32	2.39%			68	29	3	0	0	4.12	0	6.38

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: December 2014			d in 30 Days or Less 3		d in Över 30 Days 5										
(V09) (621GK) Campbell County	256	242	94.53%	14	5.47%			17	14	0	0	0	6.38	6.25	7
(V09) (626) Middle Tennessee HCS, TN	59,397	56,616	95.32%	2,781	4.68%			2,565	1,949	639	115	78	7.21	4.28	5.38
(V09) (626) Middle Tennessee HCS	29,050	27,544	94.82%	1,506	5.18%			1,333	1,082	358	42	24	12.45	4.4	6.75
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	15,016	14,575	97.06%	441	2.94%			413	293	69	41	38	2.36	4.43	2.19
(V09) (626GA) Dover	300	279	93.00%					2	5	5	11	0	7.64		0.51
(V09) (626GC) Bowling Green	993				11.78%			206	49	66	2	0	14114		
(V09) (626GE) Clarksville	3,080			194	6.30%			81	157	23	1	13		3.85	
(V09) (626GF) Chattanooga	6,409				2.43%			294	112	40	2	2			
(V09) (626GG) Tullahoma	291							7	0	2	0	0			
(V09) (626GH) Cookeville	817 986			50 173	6.12% 17.55%			46 76		34	16	0	6.45	0.06	
(V09) (626GJ) Hopkinsville (V09) (626GK) McMinnville	814			5	0.61%			27	5	0	16	1	2.06		
(V09) (626GL) Harriman (Roane County)	271			_				13	•	2	0	0			8.18
(V09) (626GM) Maury County CBOC	719				10.15%			63		27	0	0	9.57	1.68	
(V09) (626GN) McMinn County Outreach Clinic	246			37				4	31	6	0	0			
(V09) (626MA) IDES Fort Campbell	405		100.00%					0	0	0	0	0			
(V10) (538) Chillicothe, OH	16,321							842	451	139	10	8	4.22	8.17	2.97
(V10) (538) Chillicothe	10,937		95.96%					473	314	117	3	8		8.02	
(V10) (538GA) Athens	1,103	1,089	98.73%	14	1.27%			75	13	1	0	0	1.56	6.22	5.14
(V10) (538GB) Portsmouth	1,231	1,174	95.37%	57	4.63%			151	39	12	6	0	7.1	13.33	8.92
(V10) (538GC) Marietta	633	623	98.42%	10	1.58%			13	5	4	1	0	1.21	7.19	3.27
(V10) (538GD) Lancaster	1,647	1,583	96.11%	64	3.89%			91	60	4	0	0	4	8.81	4.68
(V10) (538GE) Cambridge	770	749	97.27%	21	2.73%			39	20	1	0	0	3.38	6.53	3.36
(V10) (539) Cincinnati, OH	34,858	34,239	98.22%	619	1.78%			776	547	61	10	1	1.4	3.88	0.89
(V10) (539) Cincinnati	23,939	23,354		585	2.44%			672	515	59	10	1	1.22	4.54	1.07
(V10) (539A4) CINCINNATI,FT.THOMAS	845				0.12%			3	1	0	0	0			
(V10) (539BV) Fort Thomas PRRTP	10		100.00%					0	0	0	0	0			
(V10) (539GA) Bellevue	1,413							2	12	0	0	0			
(V10) (539GB) Cincinnati (Clermont County)	2,963							49		0	0	0		1.72	
(V10) (539GC) Lawrenceburg (Dearborn County)	1,704				0.1170			25		1	0	0		1.27	
(V10) (539GD) Florence (V10) (539GE) Fairfield Hamilton	1,794 1,740		99.89%	3				13	3	1 0	0	0	1.39 0.28		
(V10) (539GF) Georgetown	450		100.00%	-				0	0	0	0	0		_	
(V10) (541) Cleveland, OH	77,226		98.04%					2,714	-		16				
(V10) (541) Cleveland-Wade Park	32,289							1,003		30		0			
(V10) (541BY) Canton	4,976							279		7	0	0			
(V10) (541BZ) Youngstown	5,166							242		8	4	0	_		
(V10) (541GB) Lorain	3,196				0.13%			121	4	0	0	0	1.11	_	
(V10) (541GC) Sandusky	1,890	1,797	95.08%	93	4.92%			94	93	0	0	0	3.42	9.44	1.51
(V10) (541GD) Mansfield	4,294	4,165	97.00%	129	3.00%			94	95	26	8	0	3.58	1.89	0.58
(V10) (541GE) McCafferty	516	502	97.29%	14	2.71%			62	14	0	0	0	4.73	9.96	4.88
(V10) (541GF) Painesville	2,534	2,533	99.96%	1	0.04%			22	1	0	0	0	0.96	1.13	0.53
(V10) (541GG) Akron	7,040	6,867	97.54%	173	2.46%			459	171	1	1	0	3.67	3.54	6.28
(V10) (541GH) East Liverpool	1,619	1,598	98.70%	21	1.30%			64	20	1	0	0	1.61	3.27	3.44
(V10) (541GI) Warren	1,930	1,913						49	17	0	0	0	1.54	3.26	
(V10) (541GJ) New Philadelphia	1,618	1,607						19	11	0	0	0			
(V10) (541GK) Ravenna	1,547							26		0	0	0	0.85		
(V10) (541GL) Parma	8,587		98.07%					180		17	0	0	1.87	2.85	0.33
(V10) (541GM) Cleveland Ambulatory Care Center			100.00%					0	0	0	0	0			
(V10) (552) Dayton, OH	27,196							851							
(V10) (552) Dayton	20,324		98.67%					757	259	9		0			
(V10) (552GA) Middletown	1,540	1,534	99.61%	6	0.39%			20	6	0	0	0	0.77	2.33	1.83

Completed Appointment Wait Times National, Tacility, and Division Level Summaries. Wait Time	Fotal Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	
Period Ending: December 2014			Days or Less 3		30 Days 5										
(V10) (552GB) Lima	1,972	1,966		6				17	5	1	0	0	0.35		1.84
(V10) (552GC) Richmond	1,577	1,573		4	0.25%			10		1	0	0	0.0.	1.55	1.44
(V10) (552GD) Springfield	1,783			3	-			47			0	0	-		3.42
(V10) (757) Columbus, OH	30,092		95.70%	1,295	4.30%			1,816							
(V10) (757) Columbus	25,407	24,243		1,164	4.58%			1,467	803	284	72				
(V10) (757GA) Zanesville	1,299			20	1.54%			58			0	0		6.42	0.67
(V10) (757GB) Grove City (Franklin County)	928	889	95.80%	39	4.20%			62		1	0	0		1.56	1.17
(V10) (757GC) Marion (V10) (757GD) Newark	1,464	931		63	6.34% 0.61%			80 149		3	0	0	0111	16.76 7.97	11.56 4.2
(V11) (506) Ann Arbor, MI	36,882			1,194				1,516			49				
(V11) (506) Ann Arbor HCS	27,180			950	3.50%			1,056		122					0.75
(V11) (506GA) Toledo	7,422			231	3.11%			355		71	27				3
(V11) (506GB) Flint (Genessee Co.)	1,078	1,070		8	0.74%			33		0	0	0	3.38		2.14
(V11) (506GC) Jackson	1,202		99.58%	5	0.42%			72		0	0	0			5.04
(V11) (515) Battle Creek, MI	24,200			722				1,104		79	0	0			
(V11) (515) Battle Creek	12,308			322	2.62%			525		67		0			0.74
(V11) (515BY) Grand Rapids	8,150			394	4.83%			465		12	0	0			2.55
(V11) (515GA) Muskegon	1,383		100.00%	0	0.00%			12			0	0			0.54
(V11) (515GB) Lansing	1,304	1,300	99.69%	4	0.31%			68	4	0	0	0	1.43	2.28	3.13
(V11) (515GC) Benton Harbor	1,055	1,053	99.81%	2	0.19%			34	2	0	0	0	1.8	1.11	1.16
(V11) (550) Danville, IL	19,384	19,053	98.29%	331	1.71%			492	324	6	1	0	2.37	2.26	2.22
(V11) (550) Illiana HCS (Danville)	10,604	10,474	98.77%	130	1.23%			237	129	1	0	0	0.54	2.92	0.82
(V11) (550BY) Peoria	4,391	4,300	97.93%	91	2.07%			67	90	1	0	0	3.56	0.46	1.4
(V11) (550GA) Decatur	1,363	1,357	99.56%	6	0.44%			32	6	0	0	0	0.66	2.94	1.76
(V11) (550GC) Lafayette	1,047	1,023	97.71%	24	2.29%			17	24	0	0	0	0.63	0.89	6.28
(V11) (550GD) Springfield	1,283	1,211	94.39%	72	5.61%			119	67	4	1	0	7.1	2.18	8.07
(V11) (550GF) Mattoon, IL	696	688	98.85%	8	1.15%			20	8	0	0	0	2.99	0.29	1.21
(V11) (553) Detroit, MI	29,227	28,945	99.04%	282	0.96%			299	222	55	4	1	0.71	1.61	0.35
(V11) (553) Detroit (John D. Dingell)	27,524	27,244	98.98%	280	1.02%			292	222	53	4	1	0.7	1.61	0.31
(V11) (553GA) Yale	704	704	100.00%	0	0.00%			2	0	0	0	0	0.43		0
(V11) (553GB) Pontiac	999			2				5			0	0	1111		1.91
(V11) (583) Indianapolis, IN	42,808	42,043						1,648				0			
(V11) (583) Indianapolis	39,661	38,905		756				1,631	677	69	10				2.46
(V11) (583GA) Terre Haute	1,264	1,259		5				7	5	0	0	0			0.37
(V11) (583GB) Bloomington	1,315			3	0.23%			10		1	1	0	0.55		1.36
(V11) (583GC) Martinsville	568		99.82%	1	0.18%			0		0	0	0			
(V11) (610) Northern Indiana HCS, IN	27,888							1,450							
(V11) (610) N. Indiana HCS-Marion	8,399		97.42%	217				559		23		0			1.33
(V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM	12,953		97.93%	268	2.07% 0.00%			570		35	0	0		5.04	1.09
(V11) (610GA) South Bend	2,778			279				175		74	1	0		0.26	1.87
(V11) (610GA) South Bend (V11) (610GB) Muncie	1,544	1,530		14				74		0	1	0			
(V11) (610GC) Goshen, IN CBOC	1,035			14	0.10%			3		0	0	0			1.1
(V11) (610GD) Peru	1,101		95.28%	52				69		2	0	0			
(V11) (655) Saginaw, MI	22,121							646			0	-			
(V11) (655) Saginaw	14,594	14,414		180				511	176		0				
(V11) (655GA) Gaylord	1,070			2				24		1	0	0	_		
(V11) (655GB) Traverse City	1,622		100.00%	0				21		0	0	0			0.51
(V11) (655GC) Oscoda	557		99.82%	1	0.18%			11		1	0	0			0.81
(V11) (655GD) Alpena	661	658		3	0.45%			11	3	0	0	0			1.34
(V11) (655GE) Clare County	1,263	1,261	99.84%	2	0.16%			27	2	0	0	0	0.3	1.27	1.24
(V11) (655GF) Bad Axe	580	580	100.00%	0	0.00%			2	0	0	0	0	0.75	0.39	1.64
(V11) (655GG) Cadillac	896	893	99.67%	3	0.33%			15	3	0	0	0	0.31	1.81	0.57
								<u> </u>		·	·				

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Measured from Preferred Date For the Reporting Period Ending: December 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Ü			Less 3												
(V11) (655GH) Cheboygan	454	451	99.34%	3	0.66%			11	3	0	0	0	1.47	0.54	1.12
(V11) (655GI) Grayling	424	413	97.41%	11	2.59%			13	9	2	0	0	0.84	9.31	3.26
(V12) (537) Jesse Brown VAMC (Chicago), IL	35,870	34,832	97.11%	1,038	2.89%			1,375	776	227	34	1	4.34	4.99	1.18
(V12) (537) Jesse Brown VAMC - Chicago HCS	27,339	26,582	97.23%	757	2.77%			868	554	175	28	0	4.37	4.38	0.38
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	6,176	5,940	96.18%	236	3.82%			377	180	49	6	1	4.14	10.3	2.57
(V12) (537GA) Chicago Heights	580	563	97.07%	17	2.93%			32	17	0	0	0	5.91	0	0.63
(V12) (537GD) Lakeside	1,288	1,261	97.90%	27	2.10%			78	24	3	0	0	4.07		3.44
(V12) (537HA) Auburn Gresham	487	486	99.79%	1	0.21%			20	1	0	0	0	5.08	0	2.1
(V12) (556) Captain James A Lovell FHCC	28,532	28,318	99.25%	214	0.75%			716	207	6	1	0	1.47	2.81	2.09
(V12) (556) Captain James A Lovell FHCC	25,121	24,932	99.25%	189	0.75%			652	184	4	1	0	1.71	2.76	1.75
(V12) (556GA) Evanston	542	539	99.45%	3	0.55%			13	3	0	0	0	1.49	1.89	3.47
(V12) (556GC) McHenry	1,665	1,652	99.22%	13	0.78%			33	11	2	0	0	0.71	11.05	2.85
(V12) (556GD) Kenosha County	1,204	1,195	99.25%	9	0.75%			18	9	0	0	0	1.27	3.37	3.08
(V12) (578) Hines, IL	44,708	42,168	94.32%	2,540	5.68%			2,032	1,961	570	6	3	5.34	6.89	4.58
(V12) (578) Hines	35,763	33,518	93.72%	2,245	6.28%			1,456	1,703	533	6	3	7.28	7.09	4.3
(V12) (578GA) Joliet	2,521	2,388	94.72%	133	5.28%			225	125	8	0	0	5.8	5.3	7.21
(V12) (578GC) Kankakee County	998	982	98.40%	16	1.60%			33	15	1	0	0	1.29	2.57	3.34
(V12) (578GD) Aurora IL	1,600	1,572	98.25%	28	1.75%			82	26	2	0	0	2.59	2.24	3.2
(V12) (578GE) Elgin	1,077	1,054	97.86%	23	2.14%			69	20	3	0	0	3.53	22.91	3.59
(V12) (578GF) Lasalle	1,031	976	94.67%	55	5.33%			92	43	12	0	0	6.59	2.79	6.76
(V12) (578GG) Oak Lawn	1,718	1,678	97.67%	40	2.33%			75	29	11	0	0	2.49	7.93	4.91
(V12) (585) Iron Mountain, MI	10,014	9,844	98.30%	170	1.70%			525	145	21	4	0	3.07	4.38	2.4
(V12) (585) Iron Mountain MI	6,507	6,370	97.89%	137	2.11%			412	122	12	3	0	5.72	4.44	1.99
(V12) (585GA) Hancock	530	530	100.00%	0	0.00%			13	0	0	0	0	0.77	0.5	1.86
(V12) (585GB) Rhinelander	749	746	99.60%	3	0.40%			32	2	0	1	0	2.82	4.96	0.71
(V12) (585GC) Menominee MI	531	529	99.62%	2	0.38%			2	1	1	0	0	0.11	2.64	0.69
(V12) (585GD) Ironwood	392	392	100.00%	0	0.00%			11	0	0	0	0	1.76	2	0.69
(V12) (585HA) Marquette MI	890	864	97.08%	26	2.92%			50	18	8	0	0	2.73	5.14	5.37
(V12) (585HB) Sault Ste. Marie	415	413	99.52%	2	0.48%			5	2	0	0	0	0.12	5.8	0.69
(V12) (607) Madison, WI	24,979	24,079	96.40%	900	3.60%			1,147	745	142	6	7	4.36	5.27	1.79
(V12) (607) Madison WI	19,335	18,538	95.88%	797	4.12%			946	651	135	5	6	6.9	5.25	1.54
(V12) (607GC) Janesville	803	774	96.39%	29	3.61%			42	27	2	0	0	4.59	10	1.48
(V12) (607GD) Baraboo	400	397	99.25%	3	0.75%			20	2	0	1	0	2.11	10.06	1.5
(V12) (607GE) Beaver Dam	568	547	96.30%	21	3.70%			39	20	0	0	1	6.71	12.78	0.14
(V12) (607GF) Freeport	503	492	97.81%	11	2.19%			5	11	0	0	0	0.47	6.81	1.67
(V12) (607HA) Rockford	3,370		98.84%	39	1.16%			95		5	0	0	1.34	3.68	2.9
(V12) (676) Tomah, WI	16,408	16,257	99.08%	151				323	146	1	4	0	0.92	2.92	
(V12) (676) Tomah	11,407	11,310	99.15%	97	0.85%			232	96	1	0	0	1.15	2.92	0.63
(V12) (676BU) Tomah VADOM	9	9	100.00%					0	0	0	0	0			
(V12) (676GA) Wausau	1,060	1,054	99.43%	6	414111			12	6	0	0	0	0.71	0.65	1.52
(V12) (676GC) La Crosse	2,017		99.41%					55		0	0	0	0.99	2.7	2.52
(V12) (676GD) Wisconsin Rapids	1,661	1,625	97.83%	36	2.17%			24	32	0	4	0	0.26	3.24	3.64
(V12) (676GE) Clark County	254	254	100.00%	0	0.00%			0	0	0		0			0
(V12) (695) Milwaukee, WI	53,671	51,985	96.86%	1,686	3.14%			1,746	1,375	285	22	4	0.94	5.52	3.09
(V12) (695) Milwaukee WI	37,340	35,931	96.23%	1,409				1,501	1,139	247	19	4	1.16	6.28	2.49
(V12) (695BU) VADOM Milwaukee	18		100.00%					0	0	0	0	0			
(V12) (695BY) Appleton	6,135	6,083	99.15%	52				94	36	13	3	0	1.02	0.31	4.55
(V12) (695GA) Union Grove WI	1,183	1,176	99.41%	7	0.59%			18	7	0	0	0	1.11		1.45
(V12) (695GC) Cleveland	1,360	1,343	98.75%	17				14	17	0	0	0	0.91	0.12	5.65
(V12) (695GD) Milo C Huempfner	7,635	7,434	97.37%	201	2.63%			119		25	0	0	0.18	3.84	4.29
(V15) (589) Columbia, MO	22,413	22,304	99.51%	109	0.49%			560	93	13	2	1	2.18	2.19	1.26
(V15) (589A4) Columbia MO	17,068	16,983	99.50%	85	0.50%			367	71	11	2	1	2.38	1.91	1.01
(V15) (589G8) Jefferson City, MO	1,067	1,061	99.44%	6	0.56%			36	6	0	0	0	1.18	5.92	0.28

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Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over							in Days 13	in Days 14	in Days 15
Period Ending: December 2014			Days or Less 3		30 Days 5									
()/4E)/F000E) Kidenille	F.0.F.		400.000/	0	0.000/							4.45		4.27
(V15) (589GE) Kirksville (V15) (589GF) Ft Leonard Wood MO	565 1,398		100.00% 99.43%	0	0.00%		75	3 0 5 8	0	0	0	1.45	4.36	
(V15) (589GH) Lake of the Ozarks/Camdenton	744		99.43%	0	0.57%			9 1	0	0	0		4.30	
(V15) (569GH) Lake of the Ozarks/Camidenton				1	0.13%				0	0	0		0	
(V15) (589GY) Nexico	351 433			2			24	3 2	0	0	0			1.92
(V15) (589JA) Sedalia	571		99.12%	5	0.40%			5 3	2	0	0		0	
(V15) (589JD) Marshfield	208		100.00%	0			36		0	0	0	5.35	0	0.10
(V15) (569ME) IDES Fort Leonard Wood	8		100.00%	0				2 0	-	0	0			
(V15) (589) Kansas City, MO	28,740			478			783			21	, and the same of		2.97	2.05
(V15) (589) Kansas City	25,932		98.20%	468			714		95	20			2.97	
(V15) (589G1) Warrensburg	794		100.00%	0	0.00%		29		95	20	2	2.10	3.61	
(V15) (589GB) Belton	394			0				1 0	0	0	0		3.01	3.27
(V15) (589GC) Louisburg-Paola	332		100.00% 99.40%	2	0.60%			2 1	0	1	0			0.15
				4						1				
(V15) (589GD) Nevada (V15) (589GZ) Cameron	555 189		99.82%	0	0.18%			1 0	0	0	0			1.17
(V15) (589HK) MOC Kansas City Mobile Medical	189		100.00% 95.35%	0	0.00% 4.65%		10		0	0	0			0.39
Unit	800	82	95.35%	4				J 4	U	U	U			0
(V15) (589JB) Excelsior Springs	448	445	99.33%	3			18	3	0	0	0	3.31	0	1.43
(V15) (589MC) IDES Whiteman AFB	10		100.00%	0			(-		0	0			
(V15) (589) Eastern KS HCS, KS	29,085			255			533	_	50	2	4	1.85	1.97	
(V15) (589A5) Eastern KS HCS Topeka Div	13,352		98.91%	145	1.09%		298		40	2	4	2.5	1.81	
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,070			92	0.91%		176	84	8	0	0	1.15	2.42	0.42
(V15) (589BU) Leavenworth DCHV	3,212	3,209	99.91%	3	0.09%		(3	0	0	0			
(V15) (589G9) Ft. Riley, KS	62	62	100.00%	0	0.00%		(0	0	0	0			
(V15) (589GI) St. Joseph	873	873	100.00%	0			20	0	0	0	0	1.12	0.23	
(V15) (589GJ) Wyandotte Co	339	337	99.41%	2	0.59%		7	7 1	1	0	0		0	1.49
(V15) (589GM) Chanute	67		100.00%	0				0	0	0	0			4.94
(V15) (589GN) Emporia	35		91.43%	3				2 3	0	0	0		0	
(V15) (589GP) Garnett	32	30	93.75%	2	6.25%		2	2 2	0	0	0	3.04		10.6
(V15) (589GR) Junction City	463	463	100.00%	0	0.00%			5 0	0	0	0	0.65	0	0
(V15) (589GT) Seneca	14	14	100.00%	0	0.00%		(0	0	0	0	0		
(V15) (589GU) Lawrence	228		100.00%	0			(0	0	0	0	0.0		0
(V15) (589GV) Ft. Scott (Bourbon Co.)	182	2 174	95.60%	8	4.40%		11	7	1	0	0	4.26	0	10.81
(V15) (589MA) Ft. Riley DES Clinic	112	112	100.00%	0	0.00%			1 0	0	0	0			
(V15) (589MD) IDES Fort Leavenworth	44		100.00%	0			(0	0	0			
(V15) (589) Wichita, KS	16,969		97.64%	400			668		80	11	2	2.54	5.7	
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)			97.33%	391	2.67%		569	298	80	11	2		5.99	2.2
(V15) (589G2) Dodge City	293		100.00%	0			(0	0	0	0.00	0	0
(V15) (589G3) Liberal	71		100.00%	0				2 0	0	0	0		0	
(V15) (589G4) Hays	471		100.00%	0	*****		26	0	0	0	0	4.67	0.6	0.04
(V15) (589G5) Parsons	394		100.00%	0	0.00%		(0	0	0	0	1.17	0.03	0
(V15) (589G7) Hutchinson	444	443	99.77%	1	0.23%		2	1 1	0	0	0	4.51	0.05	0
(V15) (589GW) Salina	659	651	98.79%	8	1.21%		50	8	0	0	0	4.7	0.26	2.59
(V15) (589MB) IDES McConnel AFB	18	18	100.00%	0	0.00%			0	0	0	0			
(V15) (657) Marion, IL	22,832	22,090	96.75%	742	3.25%		1,272	500	228	10	4	2.97	6.83	2.93
(V15) (657A5) Marion IL	10,682	10,387	97.24%	295	2.76%		584	201	92	2	0	1.42	6.25	2.46
(V15) (657GJ) Evansville	6,526		94.90%	333			399	205	116	8	4	2.26	8.1	
(V15) (657GK) Mt. Vernon	576		96.53%	20			30		5	0	0	3.87	5	
(V15) (657GL) Paducah	1,276		96.00%	51			133	37	14	0	0	6.37	5.31	
(V15) (657GM) Effingham	827		99.88%	1	0.12%		3	0	1	0	0	1.61	2.81	2.5
(V15) (657GO) Hanson (Hopkins County), KY	230		98.26%	4	1.74%		11	1 4	0	0	0	3.09	0.36	
(V15) (657GP) Owensboro	1,001	998	99.70%	3			(3	0	0	0		1.3	
(V15) (657GQ) Vincennes	487	487	100.00%	0	0.00%		4	0	0	0	0	2.04	0.93	1.66

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: December 2014			Days or Less 3		30 Days 5										
(V15) (657GR) Mayfield, KY CBOC	562		96.98%	17				58		0		0	0.01	2.52	1.63
(V15) (657GT) Carbondale	443		100.00%	0	0.00%			6	0	0	-	0	2.02		0.54
(V15) (657GU) Harrisburg	222		91.89%	18				36		0		0	8.64		0
(V15) (657) Poplar Bluff, MO	12,714			406				559		50	_		2.75		3.71
(V15) (657A4) Poplar Bluff	8,106			332				388		44		0	1.00		2.64
(V15) (657GF) West Plains	938			3				49		0		0	3.41	6	2.79
(V15) (657GG) Paragould	775			12				9	11	1	0	0	1.07		3.19
(V15) (657GH) Cape Girardeau	1,300		97.77%	29				28		0	-	0	0.65		4.71
(V15) (657GI) Farmington	911			21				35		5		0	1.45		5.6
(V15) (657GN) Salem, MO CBOC	25		100.00%	0				0	0	0	-	0	0		
(V15) (657GV) Sikeston	659			9				50		0	_	0	2.37		8.03
(V15) (657) St. Louis, MO	37,246			233				1,697		51	_	1	2.19		3.21
(V15) (657) St Louis-John Cochran	23,507			148				978		29		1	1.34	3.22	2.87
(V15) (657A0) St Louis-Jeff Bks.	11,209			69				615		22		0	3.18		3.48
(V15) (657GA) Belleville	701			16				55		0	-	0	4.17		2.6
(V15) (657GB) St. Louis CBOC	674		100.00%	0				15		0	-	0	2.19		1
(V15) (657GD) St. Charles County	767		100.00%	0				18		0	-	0	1.55		2.39
(V15) (657GS) Washington	382		100.00%	0				16		0		0	2.89	0	0.22
(V15) (657MA) IDES Scott AFB	6		100.00%	0	1 1 1			0	0	0		0			
(V16) (502) Alexandria, LA	19,251	-		791				896		189		4	3.81		
(V16) (502) Alexandria	13,923		95.16%	674				651	510	157		4	6.5		0.54
(V16) (502GA) Jennings	1,440			2	0.14%			63		0	_	0	2.82		2.03
(V16) (502GB) Lafayette Parish	2,487			100				75		32	0	0	0.38		6.82
(V16) (502GF) Fort Polk	809			14				33	14	0	0	0	1.36		4.59
(V16) (502GG) Natchitoches	579		99.83%	1	0.17%			74	1	0	0	0	8.52	0	2.08
(V16) (502MA) IDES Fort Polk	13		100.00%	0				0	0	0		0			
(V16) (520) Gulf Coast HCS, MS	47,535							2,974		471					
(V16) (520) Biloxi	21,381			952				1,345		165					2.81
(V16) (520BZ) Pensacola	15,207			1,637				1,202		226		15			11.96
(V16) (520GA) Mobile	5,562		96.08%	218				124	160	49	9	0	3.43		2.77
(V16) (520GB) Panama City	2,429							164	242	24		0	14.76	0.88	6.5
(V16) (520GC) Eglin AFB	2,956			88				139		7	_	0	4.73		5.38
(V16) (564) Fayetteville, AR	30,113							1,855		154					5.07
(V16) (564) Fayetteville AR	17,526		95.93%	714				1,480	532	121	36	25			7.52
(V16) (564BY) Gene Taylor	5,986		98.73%	76				141	58	18	0	0	1.96		0.7
(V16) (564GA) Harrison	374		100.00%					17		0		0	2.26		0.38
(V16) (564GB) Ft. Smith	2,995			112				125		13		0	1.34		7.94
(V16) (564GC) Branson	2,386			40				66		2		0	3.13		2.83
(V16) (564GD) Ozark	387			18				16		0		0	1.67		7.79
(V16) (564GE) Jay	459			1	0.22%			10		0		0	2.04		1.67
(V16) (580) Houston, TX	70,958			ļ				2,265		718			6.69		
(V16) (580) Houston	49,568			2,364				1,498		555		5	11100		
(V16) (580BY) Beaumont	4,374			121	2.77%			138		33		0	2.38		2.8
(V16) (580BZ) Charles Wilson VA OPC	2,194			47	2.14%			55		10		1	2.17		5.24
(V16) (580GC) Galveston County	3,456			69				61	63	5		0	2.38		1.16
(V16) (580GD) Conroe CBOC TX	2,878			77				108		12		1	3.85		2.02
(V16) (580GE) Katy	2,916			157				142		33		0	4.36		5.86
(V16) (580GF) Lake Jackson	1,136			17				68		0	0	0	4.72		3.65
(V16) (580GG) Richmond	1,598	1,568		30				44	29	1	0	0	1.84		2.5
(V16) (580GH) Tomball	2,838			177				151	105	69		0	3.74		3.12
(V16) (586) Jackson, MS	28,782	28,266	98.21%	516				755	398	110	7	1	3.08	3.04	0.77
(V16) (586) G. V. (Sonny) Montgomery VAMC	23,771	23,314	98.08%	457	1.92%			634	361	89	6	1	3.43	3.05	0.93
(V16) (586GA) Durant (Kosciusko)	454	452	99.56%	2	0.44%			29	2	0	0	0	4.22		0.92

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Measured from Preferred Date For the Reporting Period Ending: December 2014	3		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
3			Less 3												
(V16) (586GB) Meridian	790	790	100.00%	0	0.00%			12	0	0	0	0	0.71		0.02
(V16) (586GC) Greenville	485	483	99.59%	2	0.41%			14	2	0	0	0	3.2	0	0.11
(V16) (586GD) Hattiesburg	1,668	1,621	97.18%	47	2.82%			30	26	20	1	0	3.41	0	0.24
(V16) (586GE) Natchez (Adams County)	418	418	100.00%	0	0.00%			2	0	0	0	0	1.39		0.17
(V16) (586GF) Columbus	539	539	100.00%	0	0.00%			9	0	0	0	0	1.47	0	0.09
(V16) (586GG) McComb	657	649	98.78%	8	1.22%			25	7	1	0	0	3.81	0	0.54
(V16) (598) Little Rock, AR	42,172	41,177	97.64%	995	2.36%			1,866	786	189	18	2	5.33	2.9	5.3
(V16) (598) Central AR. Veterans HCS LR	16,632	16,406	98.64%	226	1.36%			690	193	27	4	2	2.82	2.98	1.65
(V16) (598A0) Central AR. Veterans HCS NLR	18,125	17,508	96.60%	617	3.40%			901	490	124	3	0	7.39	2.78	5.9
(V16) (598GA) Mountain Home	928	927	99.89%	1	0.11%			26	1	0	0	0	1.73	0.55	5.76
(V16) (598GB) Eldorado	382	376	98.43%	6	1.57%			24	5	1	0	0	4.68	0	2.48
(V16) (598GC) Hot Springs	1,468	1,465	99.80%	3	0.20%			30	3	0	0	0	2.24	0.65	1.08
(V16) (598GD) Mena	664	661	99.55%	3	0.45%			5	3	0	0	0	0.93	0	3.22
(V16) (598GE) Pine Bluff CBOC	747	705	94.38%	42	5.62%			56	35	6	1	0	5.74	0	10.93
(V16) (598GF) Searcy	1,102	1,081	98.09%	21	1.91%			35	13	5	3	0	3.92	0	2.83
(V16) (598GG) Conway	1,559	1,489	95.51%	70	4.49%			88	37	26	7	0	10.26	3.48	4.79
(V16) (598GH) Russellville	565	559	98.94%	6	1.06%			11	6	0	0	0	0.34	0	3.82
(V16) (623) Muskogee, OK	23,057	22,846	99.08%	211	0.92%			919	174	27	10	0	2.24	3.2	2.3
(V16) (623) Muskogee	12,101	12,034	99.45%	67	0.55%			335	53	14	0	0	1.04	2.24	2.38
(V16) (623BY) Tulsa	9,502	9,366	98.57%	136	1.43%			563	114	12	10	0	3.41	4.6	2.17
(V16) (623GA) Hartshorne	716	711	99.30%	5	0.70%			9	5	0	0	0	0.86	0.45	2.37
(V16) (623GB) Vinita	738	735	99.59%	3	0.41%			12	2	1	0	0	1.35	1.02	2.63
(V16) (629) New Orleans, LA	33,518	31,845	95.01%	1,673	4.99%			2,064	965	703	5	0	6.33	8.5	4.04
(V16) (629) New Orleans	21,450	20,107	93.74%	1,343	6.26%			1,606	707	633	3	0	11.61	9.84	4.27
(V16) (629BY) Baton Rouge	6,566	6,337	96.51%	229	3.49%			303	175	52	2	0	6.76	3.79	2.59
(V16) (629GA) Houma	1,363	1,361	99.85%	2	0.15%			26	2	0	0	0	1.64	0.34	2.41
(V16) (629GB) Hammond CBOC LA	1,504	1,443	95.94%	61	4.06%			53	49	12	0	0	0.64	3.94	8.56
(V16) (629GC) Slidell CBOC LA	1,200	1,186	98.83%	14	1.17%			39	9	5	0	0	1.39	5.54	0.47
(V16) (629GD) St. John CBOC LA	743	737	99.19%	6	0.81%			23	6	0	0	0	3.29	1.61	2.73
(V16) (629GE) Franklin	266	263	98.87%	3	1.13%			3	3	0	0	0	1.91	0	4.42
(V16) (629GF) Bogalusa	426	411	96.48%	15	3.52%			11	14	1	0	0	2.86	0	5.8
(V16) (635) Oklahoma City, OK	37,190	36,801	98.95%	389	1.05%			1,365	329	53	6	1	2.44	3.73	1.6
(V16) (635) Oklahoma City	31,644	31,303	98.92%	341	1.08%			1,088	289	45	6	1	1.83	3.79	0.99
(V16) (635GA) Lawton	2,918	2,898	99.31%	20	0.69%			92	13	7	0	0	3.53	2.08	0.56
(V16) (635GB) Wichita Falls	910	889	97.69%	21	2.31%			138	21	0	0	0	5.36		7.59
(V16) (635GC) Blackwell	165	165	100.00%	0	0.00%			1	0	0	0	0	0.56		0.07
(V16) (635GD) Ada	300	297	99.00%	3	1.00%			20	3	0	0	0	4.76		6.18
(V16) (635GE) Stillwater	455	455	100.00%	0	0.00%			5	0	0	0	0	2.21	0	0
(V16) (635GF) Altus	120	117	97.50%	3	2.50%			8	2	1	0	0	5.84		4.4
(V16) (635GG) Enid	203	202	99.51%	1	0.49%			0	1	0	0	0	0.25		0.21
(V16) (635HB) Ardmore	475	475	100.00%	0	0.00%			13	0	0	0	0	0.95	0	6.03
(V16) (667) Shreveport, LA	23,547	23,268	98.82%	279	1.18%			720	238	32	5	4	3.45	2.24	3.14
(V16) (667) Overton Brooks VAMC	18,322	18,084	98.70%	238	1.30%			581	208	23	4	3	5.5	2.34	2.77
(V16) (667GA) Texarkana	1,848	1,833	99.19%	15	0.81%			35	6	8	1	0	2.05	1.28	3.1
(V16) (667GB) Monroe	1,514	1,505	99.41%	9	0.59%			14	8	1	0	0	0.91	0.47	1.16
(V16) (667GC) Longview	1,847	1,830	99.08%	17	0.92%			90	16	0	0	1	2.05	1.81	5.28
(V16) (667MA) IDES Barksdale AFB	16	16	100.00%	0	0.00%			0	0	0	0	0			
(V17) (549) Dallas, TX	72,920	71,562	98.14%	1,358	1.86%			2,318	1,181	161	15	1	3.02	3.03	2.25
(V17) (549) Dallas VAMC	47,931	47,051	98.16%	880	1.84%			1,288	780	94	5	1	3.17	3.04	0.86
(V17) (549A4) Bonham VAMC	6,584	6,428	97.63%	156	2.37%			236	142	14	0	0	2.7	3.65	4.06
(V17) (549BV) VADOM Bonham	9	9	100.00%	0	0.00%			0	0	0	0	0			
(V17) (549BY) Fort Worth Satellite	13,951	13,831	99.14%	120	0.86%			494	91	19	10	0	1.56	2.7	3.95
(V17) (549GA) Camp-Fannin	1,180	1,086	92.03%	94	7.97%			61	63	31	0	0	7.45	0	3.23
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Period Ending: December 2014			Days or Less 3		30 Days 5										
(V17) (549GD) Denton Area Primary Care Network	1,302	1,244	95.55%	58	4.45%			145	57	1	0	0	6.42	0	4.07
(V17) (549GE) Decatur Area Primary Care Network	321	320	99.69%	1	0.31%			8	1	0	0	0	2.38	0	5.94
(V17) (549GF) Eastland Area Primary Care Network	k 294	276	93.88%	18	6.12%			3	16	2	0	0	3.38		
(V17) (549GH) Greenville Area PCN	290	287	98.97%	3	1.03%			22	3	0	0	0	4.86	0	2.67
(V17) (549GJ) Sherman	1,058	1,030	97.35%	28	2.65%			61	28	0	0	0	3.38	0	2.87
(V17) (671) San Antonio, TX	52,875	51,012	96.48%	1,863	3.52%			2,757	1,461	338	32	32	6.18	3.99	4.62
(V17) (671) San Antonio VAMC	36,161	34,823	96.30%	1,338	3.70%			1,819	1,025	285	20	8	8.04	4.17	2.54
(V17) (671A4) Kerrville VAMC	3,436	3,365	97.93%	71	2.07%			140	66	5	0	0	2.26	2.98	6.1
(V17) (671BU) San Antonio Domiciliary	769	769	100.00%	0	0.00%			1	0	0	0	0			
(V17) (671BY) Frank M. Tejeda Satellite	7,376	7,121	96.54%	255	3.46%			427	226	22	1	6	4.68	1.87	5.83
(V17) (671GB) Victoria	1,050	1,005	95.71%	45	4.29%			107	39	6	0	0	5.84	6.44	5.44
(V17) (671GC) Del Rio	6	6	100.00%	0	0.00%			1	0	0	0	0			
(V17) (671GF) South Bexar Cnty	1,086	1,059	97.51%	27	2.49%			48	22	3	1	1	4.15	1	5.93
(V17) (671GH) Beeville	115	115	100.00%	0	0.00%			0	0	0	0	0	0		
(V17) (671GK) San Antonio Area PCN	757	752	99.34%	5	0.66%			27	4	1	0	0	2.52		
(V17) (671GL) New Braunfels (Comal County)	222	221	99.55%	1	0.45%			6	0	1	0	0	2.91		
(V17) (671GN) Seguin (Guadalupe County)	72	72	100.00%	0	0.00%			1	0	0	0	0	3.07		
(V17) (671GO) San Antonio, TX	1,825	1,704	93.37%	121	6.63%			180	79	15	10	17	12.48	2.95	3.22
(V17) (674) Temple, TX	64,409	61,228	95.06%	3,181	4.94%			4,366	2,798	322	51	10	6.91	6.18	4.76
(V17) (674) Temple VAMC	35,321	33,810	95.72%	1,511	4.28%			1,956	1,326	154	27	4	6.16	5.12	6.51
(V17) (674A4) Waco VAMC	7,878	7,452	94.59%	426	5.41%			596	327	97	2	0	8.3	7.27	3.22
(V17) (674BY) Austin Satellite	15,621	14,487	92.74%	1,134	7.26%			1,334	1,042	66	22	4	9.22	8.53	4
(V17) (674GA) Palestine	1,030	1,028	99.81%	2	0.19%			51	0	2	0	0	3.28	0.87	3.56
(V17) (674GB) Brownwood	1,113	1,108	99.55%	5	0.45%			8	5	0	0	0	0.76	0	0.72
(V17) (674GC) College Station (Bryan)	1,761	1,719	97.61%	42	2.39%			197	38	2	0	2	5.81	0	6.15
(V17) (674GD) Cedar Park	1,465	1,408	96.11%	57	3.89%			200	56	1	0	0	8.02	5.09	2.63
(V17) (674HB) La Grange	220	216	98.18%	4	1.82%			24	4	0	0	0	6.77	0	0
(V17) (740) VA Texas Valley Coastal Bend HCS	18,152	17,367	95.68%	785	4.32%			714	480	180	101	24	6.23	3.67	2.85
(V17) (740) VA Texas Valley Coastal Bend HCC	3,069	2,974	96.90%	95	3.10%			174	75	18	1	1			
(V17) (740GA) Harlingen	4,394	4,150	94.45%	244	5.55%			193	117	63	63	1	7.57	3.41	2.33
(V17) (740GB) McAllen	4,603	4,369	94.92%	234	5.08%			180	108	75	35	16	6.97	0.49	3.19
(V17) (740GC) Corpus Christi	4,593	4,381	95.38%	212	4.62%			158	180	24	2	6	5.6	2.21	3.95
(V17) (740GD) Laredo	1,493	1,493	100.00%	0	0.00%			9	0	0	0	0	1.09	1.88	1.45
(V18) (501) New Mexico HCS	36,045	33,712	93.53%	2,333	6.47%			2,272	1,571	725	31	6	8.23	7.58	5.37
(V18) (501) Albuquerque	27,795	25,939	93.32%	1,856	6.68%			1,913	1,191	635	27	3	11.47	7.51	4.72
(V18) (501G2) Las Vegas	791	785	99.24%	6	0.76%			27	5	1	0	0	1.81	0.42	6.34
(V18) (501GA) Artesia	713	707	99.16%	6	0.84%			17	4	2	0	0	0.65	5.8	6.31
(V18) (501GB) Farmington	1,110	908	81.80%	202	18.20%			75	192	9	1	0	12.61	0	11.96
(V18) (501GC) Silver City	666	664	99.70%	2	0.30%			11	2	0	0	0	1.35	0	4.66
(V18) (501GD) Gallup NM	423	415	98.11%	8	1.89%			23	8	0	0	0	0.64	1.71	5.75
(V18) (501GE) Espanola	362	358	98.90%	4	1.10%			26	2	2	0	0	3.22	4.67	9.35
(V18) (501GH) Truth or Consequences	302	296	98.01%	6	1.99%			17	6	0	0	0	2.52		0.71
(V18) (501GI) Alamogordo	542	541	99.82%	1	0.18%			12	0	1	0	0	2.76	0	6.59
(V18) (501GJ) Durango	618	614	99.35%	4	0.65%			23	4	0	0	0	1.76	0	3.11
(V18) (501GK) Santa Fe	773	690	89.26%	83	10.74%			43	37	43	0	3	14.02	2.21	2.06
(V18) (501GM) Rio Rancho	1,591	1,446	90.89%	145	9.11%			78	110	32	3	0	6.57	12.64	7.11
(V18) (501HB) Raton	340	330	97.06%	10	2.94%			7	10	0	0	0	1.6	0	12.62
(V18) (501MA) IDES Kirtland AFB	19	19	100.00%	0	0.00%			0	0	0	0	0			
(V18) (504) Amarillo, TX	15,567	15,195	97.61%	372	2.39%			345	227	139	6	0	6.35	2.35	0.73
(V18) (504) Amarillo HCS	10,460	10,140	96.94%	320	3.06%			205	184	130	6	0	10.65	2.52	0.48
(V18) (504BY) Lubbock TX	4,334	4,286	98.89%	48	1.11%			106	39	9	0	0	2.07	1.9	0.68
(V18) (504BZ) Clovis	686	682	99.42%	4	0.58%			27	4	0	0	0	4.07	2.59	1.55
(V18) (504GA) Childress	52	52	100.00%	0	0.00%			3	0	0	0	0	2.26		5.6

Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: December 2014			Days or Less 3		30 Days 5										
(V18) (504HB) Dalhart	35	35	100.00%	0	0.00%			4	0	0	0	0	9.52		0
(V18) (519) Big Spring, TX	7,762	7,635	98.36%	127	1.64%			494	112	7	4	4	3.33	4.61	6.13
(V18) (519) West Texas HCS	3,555	3,505	98.59%	50	1.41%			202	44	3	0	3	2.5	4.65	3.58
(V18) (519GA) Permian Basin CBOC	883	853	96.60%	30	3.40%			177	30	0	0	0	10.78	8.31	9.12
(V18) (519GB) Hobbs	445	430	96.63%	15	3.37%			41	9	2	4	0	5.02	18	32.04
(V18) (519GD) Ft Stockton	64	64	100.00%	0	0.00%			2	0	0	0	0	4.06		
(V18) (519HC) Abilene TX	1,845	1,837	99.57%	8	0.43%			36	7	0	0	1	1.07	3.66	1.96
(V18) (519HF) San Angelo	970	946	97.53%	24	2.47%			36	22	2	0	0	1.74	7.7	8.97
(V18) (644) Phoenix, AZ	55,535	52,326	94.22%	3,209	5.78%			4,235	2,480	516	183	30	6.52	10.17	4.87
(V18) (644) Phoenix	41,598	39,105	94.01%	2,493	5.99%			3,258	1,826	466	173	28	6.81	10.55	4.78
(V18) (644BY) Southeast	6,485	6,107	94.17%	378	5.83%			402	340	30	7	1	7.98	6.36	3.95
(V18) (644GA) Sun City	4,549	4,301	94.55%	248	5.45%			412	236	10	2	0	4.86	9.61	8.65
(V18) (644GB) Show Low	770		96.36%	28	3.64%			90	27	1	0	0	6.38	11.71	0.18
(V18) (644GD) Payson (Gila County)	229	228	99.56%	1	0.44%			7	1	0	0	0	1.16		16.8
(V18) (644GE) Thunderbird	1,625	1,564	96.25%	61	3.75%			58	50	9	1	1	5.81	5.38	4.36
(V18) (644GF) Globe	279	279	100.00%	0	0.00%			8			_	0	1.29	2.9	0
(V18) (649) Northern Arizona HCS	14,679	14,089	95.98%	590	4.02%			488	420	160	10	0	4.27	8.91	0.21
(V18) (649) Prescott	10,586	10,168	96.05%	418	3.95%			320	266	142	10	0	2.3	9.07	0.26
(V18) (649GA) Kingman	1,093	1,067	97.62%	26	2.38%			90	25	1	0	0	6.76	1	0.33
(V18) (649GB) Flagstaff	451	433	96.01%	18	3.99%			6	13	5	0	0	8.11	0.83	0
(V18) (649GC) Lake Havasu	1,265	1,226	96.92%	39	3.08%			35	36	3	0	0	3.91	0	0.06
(V18) (649GD) Anthem	442	441	99.77%	1	0.23%			11	1	0	0	0	3	0	0
(V18) (649GE) Cottonwood (Yavapai County)	842	754	89.55%	88	10.45%			26	79	9	0	0	9.03	0	0
(V18) (678) Southern Arizona HCS	35,964	35,007	97.34%	957	2.66%			1,303	653	207	82	15	4.52	3.79	3.78
(V18) (678) Tucson	26,488	25,751	97.22%	737	2.78%			981	500	156	71	10	5.58	4.15	4.6
(V18) (678GA) Sierra Vista	1,912	1,877	98.17%	35	1.83%			71	28	6	1	0	1.75	2.71	2.38
(V18) (678GB) Yuma	1,732	1,682	97.11%	50	2.89%			52	43	5	1	1	5.52	0.88	2.21
(V18) (678GC) Casa Grande	1,758	1,735	98.69%	23	1.31%			82	17	3	3	0	2.11	2.43	4.1
(V18) (678GD) Safford	290	281		9				14	9	0	0	0	3.3		5.72
(V18) (678GE) Green Valley	449	447	99.55%	2	0.45%			15	2	0	0	0	2.73	1.67	0.03
(V18) (678GF) Northwest CBOC	1,683	1,630	96.85%	53	3.15%			35	39	9	1	4	3.63	2.13	0.47
(V18) (678GG) Southeast CBOC	1,621	1,573	97.04%	48	2.96%			53	15	28	5	0	6.65	2.73	0.9
(V18) (678MA) IDES Davis-Monthan AFB	16		100.00%	0				0	0	0	0	0			
(V18) (678MB) IDES Fort Huachuca	15		100.00%	0				0				0			
(V18) (756) El Paso, TX	18,891							1,398					5.96	5.79	
(V18) (756) El Paso HCS	16,097		93.60%		6.40%			1,264	699			9			
(V18) (756GA) Las Cruces	1,346	1,294						56		12		0			
(V18) (756GB) El Paso Eastside CBOC	1,148			105				56		35	1	0			16.93
(V18) (756MA) IDES Fort Bliss	300			1	0.33%			22		0					
(V19) (436) Montana HCS	21,052		97.06%					790							
(V19) (436) Fort Harrison, MT	8,041		94.99%					310		98					4.97
(V19) (436GA) Anaconda	238			2				1	2	0		0			
(V19) (436GB) Great Falls	1,664		97.72%	38				118		4		0	-		3.39
(V19) (436GC) Missoula	2,806			90	3.21%			110		25		0			3.21
(V19) (436GD) Bozeman	1,094				0.37%			76		0	0	0			2.27
(V19) (436GF) Kalispell	1,762			19				32			-	0			0.25
(V19) (436GH) Billings	4,192		99.21%					98		7		1	2.07		1.33
(V19) (436GI) Glasgow	159		100.00%	0				1	0			0			0
(V19) (436GJ) Miles City, MT CBOC	397		98.99%	4	1.01%			26		0	0	0			
(V19) (436GK) Glendive, MT CBOC	152		89.47%	16	10.53%			7	16	0	0	0	11.61	0	1.74
(V19) (436GL) Cut Bank	80		100.00%	0				0	0	0	0	0	-	-	0
(V19) (436GM) Lewistown CBOC	179		99.44%	1	0.56%			4	1	0	0	0	0.9	1.06	0
(V19) (436HC) 436HC HAVRE,MT (ORC)	287	278	96.86%	9	3.14%			7	6	2	0	1	4.5	8.75	0

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(V19) (436MA) IDES Malmstrom AFB	1	1 1	100.00%	0	0.00%			C	0	0	0	0			
(V19) (442) Cheyenne, WY	13,886	13,612	98.03%	274	1.97%			623	204	66	2	2	2.39	4.13	3.55
(V19) (442) Cheyenne	9,202	9,038	98.22%	164	1.78%			454	119	41	2	2	2.61	3.75	4.26
(V19) (442GB) Sidney	195	194	99.49%	1	0.51%			1	1	0	0	0	0.75	0	
(V19) (442GC) Fort Collins	2,219		97.03%	66				101		14	0	0	2.48	6.83	
(V19) (442GD) Greeley	2,038		97.99%	41	2.01%			64		11	0	0	2.43	3.72	
(V19) (442HK) R&C Healthcare MOC WY	232		99.14%	2				3	2	0	0		1.05	0	
(V19) (554) Denver, CO	46,274		93.41%	3,050				2,839		613	112				
(V19) (554) Eastern Colorado HCS	26,227			1,192				1,488		228	59		4.63	6.1	7.06
(V19) (5549A) 5549A	2		100.00%	0	0.00%			0		0	0		0.07	- TO	0.07
(V19) (554GB) Aurora	1,768		98.30%	30	-			65		0	0		2.37	5.76	
(V19) (554GC) Golden Clinic	3,506		93.04%	244	6.96%			321		24	3		6.25	8.8	
(V19) (554GE) Pueblo	3,997		89.64%	414				257		102	16		10.64	7.74	
(V19) (554GE) Colorado Springs (V19) (554GF) Alamosa	9,643		88.47% 85.80%		11.53% 14.20%			570 35		254	32		13.9 12.66	12.37	
(V19) (554GG) La Junta	317		99.70%	45	0.30%			8		0	2		1.08	0.88	
(V19) (554GH) Lamar	63		100.00%	0	0.00%					0	0	0	0.44	0.00	
(V19) (554GI) Burlington CBOC	87		98.85%	1	1.15%			6		0	0	0	5.05	0	
(V19) (554MA) IDES Fort Carson	328		96.65%	11				89		0	0	0	3.00	0	1.11
(V19) (575) Grand Junction, CO	9,442		98.34%	157				279		6	1	1	2.33	3.62	2.37
(V19) (575) Grand Junction	8,775		98.25%	154	1.75%			260		6	1	1	2.48	3.58	
(V19) (575GA) Montrose	547		99.45%	3				11		0	0	0	1.32	4.52	
(V19) (575GB) Craig Telehealth Outreach Clinic	120		100.00%	0				8	3 0	0	0	0	1.55	6.5	
(V19) (660) Salt Lake City, UT	27,550		95.32%	1,290				2,182	943	285	36	26		6.44	
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC			94.86%	1,063	5.14%			1,757	7 775	229	35		9.43	6.25	2.23
(V19) (660GA) Pocatello	1,681	1,659	98.69%	22	1.31%			39	20	1	0	1	3.35	6.38	0.91
(V19) (660GB) Ogden	1,748	1,691	96.74%	57	3.26%			65	26	31	0	0	6.71	8.2	2.23
(V19) (660GC) Ely	107	107 1	100.00%	0	0.00%			С	0	0	0	0	0		
(V19) (660GD) Roosevelt	155	155 1	100.00%	0	0.00%			1	0	0	0	0	0		
(V19) (660GE) Orem	1,059		98.96%	11				77	11	0	0	0	5.18	9.5	
(V19) (660GG) St. George	1,128		94.77%	59				98		16	0	0	5.54	18.71	
(V19) (660GJ) West Valley City	913		91.89%	74				132	64	8	1	1	10.66	5.22	
(V19) (660GK) Elko, NV	68		94.12%	4	5.88%			13		0	0		12.68	1.82	
(V19) (666) Sheridan, WY	5,949		99.09%	54				180		9				2.43	
(V19) (666) Sheridan	3,233		99.81%	6				64		1	0	0	2.82	1.76	
(V19) (666GB) Casper	809		96.17%	31				43		4	0	0	4.42	8.09	
(V19) (666GC) Riverton	711		98.73%	9	1.27%			33		3	0	0	3.66	2.33	
(V19) (666GD) Powell (V19) (666GE) Gillette	358 427		100.00% 98.13%	0	0.00%			38	0	0		0	0.19 4.66	0.35 11.08	
(V19) (666GF) Rock Springs	427		100.00%	0	0.00%			1	0	0	0		0.39	4.6	
(V20) (463) Anchorage, AK	8,370		98.66%	112				274	-	2			3.65		
(V20) (463) Alaska VA Healthcare System	5,990		98.38%	97				247		1	0			2.83	
(V20) (463BU) Anchorage DCHV	587		99.66%	2				2		0	0		0.00	2.00	- 5.50
(V20) (463GA) Fairbanks	596		98.83%	7				5		0	0		0.6	5.49	0.14
(V20) (463GB) Kenai	708		99.29%	5				14		0	0	0	0.86	4.74	
(V20) (463GC) Mat-Su	489		99.80%	1	0.20%			6		1	0	0	0.89	9	
(V20) (531) Boise, ID	20,427		94.45%	1,133				781	786	211	84	52		8.62	
(V20) (531) Boise	17,856			1,110				720		209	82		1.05		
(V20) (531GE) Twin Falls	1,067		99.53%	5				13		0	0		1.43	0.49	
(V20) (531GG) Canyon County	1,490	1,472	98.79%	18	1.21%			48	3 14	2	2	2 0	1.86	5.05	0.99
(V20) (531MA) IDES Mt Home AFB	5	5 1	100.00%	0	0.00%			C	0	0	0	0			
(V20) (531MB) IDES Idaho ANG	9	9 1	100.00%	0	0.00%			C	0	0	0	0			

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Measured from Preferred Date For the Reporting Period Ending: December 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Teriod Litaling. December 2014			Less 3		30 Days 3										
(V20) (648) Portland, OR	48,243	46,390	96.16%	1,853	3.84%			3,261	1,512	303	38	0	7.98	5.48	1.3
(V20) (648) Portland	27,091	26,099	96.34%	992	3.66%			1,351	776	184	32	0	5.27	5.88	0.67
(V20) (648A4) Vancouver	7,965	7,643	95.96%	322	4.04%			642	286	35	1	0	10.07	4.7	0.55
(V20) (648GA) Bend	2,394	2,309	96.45%	85	3.55%			142	69	14	2	0	6.44	2.01	3.89
(V20) (648GB) Salem	3,467	3,278	94.55%	189	5.45%			345	130	57	2	0	9.68	6.61	4.01
(V20) (648GD) North Coast	326	323	99.08%	3	0.92%			28	2	1	0	0	7.01		0.37
(V20) (648GE) East Portland	2,120	2,008	94.72%	112	5.28%			177	104	7	1	0	7.28		2.13
(V20) (648GF) Hillsboro	3,369	3,329	98.81%	40	1.19%			479	39	1	0	0	7.35	4.8	3.53
(V20) (648GG) West Linn	1,511	1,401	92.72%	110	7.28%			97	106	4	0	0	8.43		1.97
(V20) (653) Roseburg, OR	16,874	16,425	97.34%	449	2.66%			805	384	57	4	4	6.39	4.79	1.16
(V20) (653) Roseburg HCS	10,870	10,571	97.25%	299	2.75%			495	273	21	2	3	6.76	4.55	1.01
(V20) (653BY) Eugene	4,637	4,524	97.56%	113	2.44%			241	89	22	2	0	6.19	6.62	0.85
(V20) (653GA) North Bend	783							48		14	0	1	8.05	1.62	3.77
(V20) (653GB) Brookings	567		99.65%					21	2		0	-		0.37	0
(V20) (653PA) Roseburg SARRTP	17		100.00%		0.0070			0		0	0				
(V20) (663) VA Puget Sound, WA	61,253							2,459			21		4.08		
(V20) (663) Seattle	29,772							1,012		33	10		2.93		
(V20) (663A4) American Lake	24,602							1,100		78	10		-	3.35	
(V20) (663GA) King County	1,981							163	9	0	0	0	1	1.03	
(V20) (663GB) Bremerton (Kipsap County)	857				0.12%			4	1	0	0	0		0.73	
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	2,990		98.19%					135		0	1	0	0.00	4.92	
(V20) (663GD) South Sound	887	866	97.63%	21				43	21	0	0	0	4.31	0	3.48
(V20) (663HK) PUGET SOUND MMU, WA	152		100.00%	0	0.0070			2	0	0	0	0	0.8		
(V20) (663MA) IDES Fort Lewis	12		100.00%					0	0	0	0	•			
(V20) (668) Spokane, WA	18,975		97.92%		2.08%			536		32	16	15	1.66		
(V20) (668) Spokane	16,442		97.73%					521	317	26	16			4.63	
(V20) (668GA) Wenatchee CBOC	833		100.00%		0.0070			0		0	0	-			0.01
(V20) (668GB) North Idaho	1,649		98.79%					13		6	0	0			0.26
(V20) (668HK) Spokane Mobile OPC	51		100.00%					2	0	0	0	-			
(V20) (687) Walla Walla, WA	8,570							457		81		_			
(V20) (687) Walla Walla	4,265		93.65%					290		77	0		2.94	12.48	
(V20) (687GA) Richland WA	1,227		99.02%	12				46		4	0		3.79		2.18
(V20) (687GB) Lewiston	1,218		99.84%					15			0				
(V20) (687GC) La Grande	562		100.00%		0.00%			26			0	-			
(V20) (687HA) Yakima (V20) (692) White City, OR	1,298 12,069		98.54% 98.24%					80 220		25	0				
(V20) (692) Write City, OR (V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	10,357		97.97%					212		25	2				0.97
(V20) (692GA) Klamath Falls	1,090	1.090	100.00%	0	0.00%			8	0	0	0	0	0.48	0	0
(V20) (692GB) Grants Pass	622		99.68%					0	2		0	0			1.88
(V21) (358) Manila, PI	1,464							67			0				
(V21) (358) Manila	1,464		98.98%					67	13		0	, and the second			
(V21) (459) Honolulu, HI	12,488							465	155	14	1	0	4.08	0.94	
(V21) (459) Pacific Islands HCS (Honolulu)	7,346		99.02%					191		7	0				
(V21) (459GA) Maui Clinic	859							26		0	0	0			
(V21) (459GB) Hilo Clinic	915		94.75%	48	5.25%			68	41	6	1	0		0.09	
(V21) (459GC) Kona Clinic	581	575	98.97%	6	1.03%			18	6	0	0	0	4.25	0	3.48
(V21) (459GD) Kauai Clinic	595	594	99.83%	1	0.17%			8	1	0	0	0	1.01	0.07	0.79
(V21) (459GE) Guam Clinic	831	822	98.92%	9	1.08%			79	8	1	0	0	6.08	2.19	1
(V21) (459GF) American Samoa Clinic	461	460	99.78%	1	0.22%			13	1	0	0	0	1.97	2.91	1.26
(V21) (459GG) Leeward Oahu	900	891	99.00%	9	1.00%			62	9	0	0	0	3		5.39
(V21) (570) Fresno, CA	18,986	18,221	95.97%	765	4.03%			697	500	204	52	9	0.3	8.89	0.51
(V21) (570) Fresno	16,510	15,794	95.66%	716	4.34%			642	460	197	50	9	0.23	8.86	0.23

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Measured from Preferred Date For the Reporting Period Ending: December 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
, and the second			Less 3												
(V21) (570GA) Merced	841	822	97.74%	19	2.26%			13	12	6	1	0	0.52	12.61	3.03
(V21) (570GB) Tulare	1,168	1,148	98.29%	20	1.71%			29	20	0	0	0	0.6	7.05	1.39
(V21) (570GC) Oakhurst	467	457	97.86%	10	2.14%			13	8	1	1	0	0.09	12.9	0.47
(V21) (612) N. California, CA	60,974	57,987	95.10%	2,987	4.90%			3,425	2,246	559	147	35	2.84	9.01	1.66
(V21) (612) N. California HCS-Martinez	11	10	90.91%	1	9.09%			6	1	0	0	C			
(V21) (612A4) N. California HCS-Sacramento	21,568	20,007	92.76%	1,561	7.24%			1,268	1,139	291	98	33	2.29	11.88	3.74
(V21) (612B4) Redding	7,229	7,092	98.10%	137	1.90%			265	115	19	1	2	2.83	4.53	0.07
(V21) (612BY) Oakland	5,350	5,304	99.14%	46	0.86%			109	34	11	1	0	2.08	2.59	0.97
(V21) (612GD) Fairfield	1,509	1,496	99.14%	13	0.86%			30	1	9	3	0	2.42	2.9	0.22
(V21) (612GE) Vallejo/Mare Island	1,636	1,566	95.72%	70	4.28%			198	62	8	0	0	3.96	6.6	0.28
(V21) (612GF) Martinez	11,862	11,151	94.01%	711	5.99%			870	578	122	11	0	5.81	9.94	0.16
(V21) (612GG) Chico	3,351	3,268	97.52%	83	2.48%			130	76	6	1	0	1.4	6.03	3.76
(V21) (612GH) McClellan	7,387	7,027	95.13%	360	4.87%			479	235	93	32	0	1.22	8.3	1.19
(V21) (612GI) Yuba City	1,071	1,066	99.53%	5	0.47%			70	5	0	0	0	4.99	0	1.13
(V21) (640) Palo Alto, CA	40,742	39,407	96.72%	1,335	3.28%			1,990	1,069	224	37	5	3.31	5.08	3.24
(V21) (640) Palo Alto-Palo Alto	17,675	17,051	96.47%	624	3.53%			958	467	145	12	0	2.69	5.38	2.06
(V21) (640A0) Palo Alto-Menlo Pk	2,621	2,615	99.77%	6	0.23%			52	5	1	0	0	4.38	2.14	1.34
(V21) (640A4) Livermore	5,400	5,198	96.26%	202	3.74%			284	134	41	25	2	3.92	5.23	1.25
(V21) (640BY) San Jose	4,450	4,323	97.15%	127	2.85%			178	126	1	0	0	2.76	5.3	3.16
(V21) (640GA) Palo Alto HCS- Capitola	107	107	100.00%	0	0.00%			3	0	0	0	0	1.87		0
(V21) (640GB) Sonora (Tuolumne County)	950	922	97.05%	28	2.95%			33	28	0	0	0	3.7	0	0.83
(V21) (640GC) Fremont	706	687	97.31%	19	2.69%			34	. 19	0	0	0	1.52	8.06	5.98
(V21) (640HA) Stockton	2,168	2,049	94.51%	119	5.49%			161	113	4	0	2	5.72	0	9.21
(V21) (640HB) Modesto	2,603	2,527	97.08%	76	2.92%			80	56	19	0	1	2.65	1.51	5.55
(V21) (640HC) Monterey	4,062	3,928	96.70%	134	3.30%			207	121	13	0	О	3.43	4.41	1.49
(V21) (654) Reno, NV	22,972	22,055	96.01%	917	3.99%			1,152	636	239	37	5	5.7	7.84	2.21
(V21) (654) Sierra Nevada HCS	19,684	18,818	95.60%	866	4.40%			1,056	588	236	37	5	7.08	7.88	2.19
(V21) (654GA) Sierra Foothills	1,164	1,152	98.97%	12	1.03%			27	11	1	0	0	2.37	1.27	2.19
(V21) (654GB) Carson Valley	1,025	997	97.27%	28	2.73%			35	26	2	0	0	5.09	2.5	2.56
(V21) (654GC) Lahontan Valley	803	793	98.75%	10	1.25%			33	10	0	0	0	3.46	5.8	2.75
(V21) (654GD) Diamond View	296	295	99.66%	1	0.34%			1	1	0	0	0	0.17	0	1.24
(V21) (662) San Francisco, CA	36,582	35,748	97.72%	834	2.28%			1,256	711	104	17	2	5.2	3.61	2.91
(V21) (662) San Francisco	26,495	26,019	98.20%	476	1.80%			796	404	58	14	O	6.51	3.33	1.51
(V21) (662GA) Santa Rosa	3,432	3,371	98.22%	61	1.78%			146	60	1	0	0	2.96	4.64	0.49
(V21) (662GC) Eureka	2,621	2,481	94.66%	140	5.34%			136	132	7	1	0	5.81	6.43	5.27
(V21) (662GD) Ukiah	1,352	1,268	93.79%	84	6.21%			72	47	33	2	2	8.55	1.94	8.61
(V21) (662GE) Northern San Bruno CBOC	767	761	99.22%	6	0.78%			26	6	0	0	0	2.54	1.8	0.76
(V21) (662GF) San Francisco CBOC	839	814	97.02%	25	2.98%			40	25	0	0	0	3.08	5.26	4.32
(V21) (662GG) Clearlake CBOC	1,046	1,004	95.98%	42	4.02%			40	37	5	0	0	4.08	1.93	6.15
(V21) (662HA) Yountville (Orc)	30	30	100.00%	0	0.00%			0	0	0	0	0			
(V22) (593) Las Vegas, NV	35,156	34,296	97.55%	860	2.45%			1,320	647	181	32	0	3.6	3.1	2.65
(V22) (593) Southern Nevada HCS	22,107	21,609	97.75%	498	2.25%			846	361	113	24	0	2.18	3.12	2.48
(V22) (593GC) Pahrump	881	881	100.00%	0	0.00%			11	0	0	0	0	0.7	0	0.19
(V22) (593GD) Northwest PCC	2,994	2,832	94.59%	162	5.41%			154	121	39	2	0	5.56	2.46	6.24
(V22) (593GE) Southeast PCC	2,931	2,829	96.52%	102	3.48%			119	81	16	5	0	4.49	1.39	3.36
(V22) (593GF) Southwest PCC	3,446	3,372	97.85%	74	2.15%			127	61	12	1	0	3.61	3.38	1.81
(V22) (593GG) Northeast PCC	2,797	2,773	99.14%	24	0.86%			63	23	1	0	0	1.95	2.84	0.51
(V22) (600) Long Beach, CA	47,114	46,514	98.73%	600	1.27%			1,793	553	44	0	3	5.33	2.38	2.22
(V22) (600) Long Beach HCS	42,616	42,087	98.76%	529	1.24%			1,536	485	42	0	2	5.96	2.28	1.82
(V22) (600GA) Anaheim	873	865	99.08%	8	0.92%			36	7	0	0	1	2.35	8.44	3.92
(V22) (600GB) Santa Ana	1,600	1,551	96.94%	49	3.06%			163	48	1	0	0	7.61	6.38	3.49
(V22) (600GC) Cabrillo (Long Beach)	528	528	100.00%	0	0.00%			4	. 0	0	0	0	0.84		4.32
(V22) (600GD) Santa Fe Springs/Whittier	636		99.21%					27	4	1	0	0	2.72	8.33	5.85
(VZZ) (0000D) Santa i e Springs/Whittier												1			

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			Less 5											
(V22) (600GE) Laguna Hills	861	852	98.95%	9	1.05%		27	7 9	0	0	0	4.57		1.79
(V22) (605) Loma Linda, CA	50,483	48,876	96.82%	1,607	3.18%		2,238	1,148	366	46	47	3.41	5.65	2.89
(V22) (605) Loma Linda VAMC	42,951	41,505	96.63%	1,446	3.37%		1,865	1,009	346	44	47	2.82	5.69	2.85
(V22) (605GA) Victorville	1,586	1,528	96.34%	58	3.66%		46	54	3	1	0	3.14		5.15
(V22) (605GB) Murrieta	1,573	1,511	96.06%	62	3.94%		141	61	1	0	0	7.87	3.95	0.34
(V22) (605GC) Palm Desert	1,867	1,865	99.89%	2	0.11%		50	2	0	0	0	0.98	4.69	4.1
(V22) (605GD) Corona (Riverside County) CA	977	973	99.59%	4	0.41%		57	3	1	0	0	3.95		2.65
(V22) (605GE) Rancho Cucamonga	1,529	1,494	97.71%	35	2.29%		79	19	15	1	0	5.49	0.9	0.57
(V22) (664) San Diego, CA	55,961	54,611	97.59%	1,350	2.41%		1,893	948	211	77	114	2.3	4.22	3.55
(V22) (664) San Diego HCS	34,482	33,544	97.28%	938	2.72%		1,162	657	136	56	89	2.47	4.57	3.06
(V22) (664BU) San Diego Domiciliary	189	189	100.00%	0	0.00%		(0	0	0	0			
(V22) (664BY) Mission Valley	10,286	10,133	98.51%	153	1.49%		295	79	52	18	4	2.41	2.65	4.41
(V22) (664GA) Imperial Valley	410	410	100.00%	0	0.00%			0	0	0	0	3.93	0	
(V22) (664GB) Oceanside	6,736		97.25%	185			310		16	1	21		4.27	
(V22) (664GC) Chula Vista	2,280			42			72		5	2	-	1.20	4.04	
(V22) (664GD) Escondido	1,578		97.97%	32			49		2	0	Ŭ	0.21	0.15	
(V22) (691) Greater Los Angeles HCS	60,311	57,846	95.91%				3,193	1,662	576	221	6	4.17	6.98	3.5
(V22) (691) West Los Angeles, CA	27,273			1,024	3.75%		1,334		288	65			5.71	
(V22) (691A4) Sepulveda	13,613	12,760	93.73%	853	6.27%		716	495	204	153	1	4.59	10.46	1.06
(V22) (691GB) Santa Barbara	1,006	992	98.61%	14	1.39%		63		0	0	0	3.32	1.96	7.1
(V22) (691GC) Gardena	574			28			36		0	0	0	1.00	8.39	
(V22) (691GD) Bakersfield	3,278	3,244	98.96%	34	1.04%		53		9	0	0	1.23	2.49	
(V22) (691GE) Los Angeles	8,134	7,903	97.16%	231	2.84%		430	177	51	3	0	4.14	6.13	6.59
(V22) (691GF) EAST LOS ANGELES CLINIC	728	728	100.00%	0	0.00%		8	0	0	0	0	1.47	0	0.27
(V22) (691GG) Antelope Valley	709	707	99.72%	2	0.28%		56	3 2	0	0	0	4.44	0.14	0
(V22) (691GK) San Luis Obispo	863				13.44%		101	1 112	4	0	0	12.49	13.4	
(V22) (691GL) Santa Maria	2,491			111			157		15	0	0	2.53	6.95	7.04
(V22) (691GM) Port Hueneme (Oxnard)	1,642		96.83%	52			239		5	0	0			6.67
(V23) (437) Fargo, ND	17,272						581							
(V23) (437) Fargo VA Health Care System	12,818		97.68%	297			495		30	2	0		3.2	
(V23) (437GA) Grafton	206		100.00%	0	0.00%		3		0	0	0	0.53	0	
(V23) (437GB) Bismarck ND	1,112		98.65%	15			22		0	0	0	0.00	5.98	
(V23) (437GC) Fergus Falls	510			45			26		13	3	0	9.97	0	
(V23) (437GD) Minot	505			8			13		5	0	0		7.55	
(V23) (437GE) Bemidji CBOC	983			1	0.10%		3		0	0	0	0.78	0.65	
(V23) (437GF) Williston CBOC ND	425		100.00%	0			2		0	0	0	=	0	
(V23) (437GI) Grand Forks	713		99.72%	2			12		1	0	0		3.75	
(V23) (438) Sioux Falls, SD	19,258						757			9	1	2.66	4.4	
(V23) (438) Sioux Falls	13,809		97.59%	333			658		42	9	1	4.09	4.44	
(V23) (438GA) Spirit Lake CBOC	1,032			3			9		0	0	0	0.09	4	_
(V23) (438GC) Sioux City	1,848		98.05%	36			52		1	0	0	2.70	2.09	
(V23) (438GD) Aberdeen (Brown County)	1,285			6	411111		18		1	0	0	0.52	6.97	
(V23) (438GE) Wagner	231		98.70%	3			2		0	0	0	0	0	
(V23) (438GF) Watertown	1,053			050	0.66%		18		1	0	0	0.47	4.42	
(V23) (568) Black Hills HCS, SD	12,720		97.22%				602			0	·	3.84	5.05	
(V23) (568) Fort Meade	6,006		96.60%	204			275		2	0	0		4.87	
(V23) (568A4) Hot Springs	4,023			70			141		12	0	0		3.36	
(V23) (568GA) Rapid City SD	1,783		95.79%	75			152		0	0	0	4.36	23.92	
(V23) (568GB) Pierre	177		98.87%	2					0	0	0		0	
(V23) (568HA) Newcastle	22		95.45%	1	4.55%				0	0				3.67
(V23) (568HB) Gordon CBOC	35		100.00%	0			(0	0	0	0111		1.19
(V23) (568HF) Pine Ridge	52		100.00%	0			7	-	0	0	0			10.45
(V23) (568HH) Gering SD	451	450	99.78%	1	0.22%		19	1	0	0	0	2.47	0	1.73

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(V23) (568HJ) Rosebud	22	22	100.00%	0	0.00%		0	0	0	0	0	0		
(V23) (568HK) McLaughlin	3	3	100.00%	0	0.00%		1	0	0	0	0			
(V23) (568HM) Eagle Butte SD	35	35	100.00%	0	0.00%		0	0	0	0	0	0		0
(V23) (568HP) Winner	102	102	100.00%	0	0.00%		4	0	0	0	0	2.55	0	3.25
(V23) (568MA) IDES Ellsworth AFB	9	9	100.00%	0	0.00%		2	2 0	0	0	0			
(V23) (618) Minneapolis, MN	63,245	62,333	98.56%	912	1.44%		1,453	830	77	5	0	2.61	2.68	0.95
(V23) (618) Minneapolis	47,552	46,982	98.80%	570	1.20%		876	516	50	4	0	1.72	2.42	0.41
(V23) (618BY) Superior	3,827	3,778	98.72%	49	1.28%		116	48	1	0	0	2.82	1.87	1.48
(V23) (618GA) Mankato MN	1,191	1,140	95.72%	51	4.28%		79	35	15	1	0	7.55	0	0.65
(V23) (618GB) Hibbing	1,106	1,101	99.55%	5	0.45%		28	5	0	0	0	2.86	2.96	3.64
(V23) (618GD) Maplewood (St. Paul)	1,627	1,567	96.31%	60	3.69%		70	60	0	0	0	2.83	9.55	1.72
(V23) (618GE) Chippewa Valley	1,316	1,309	99.47%	7	0.53%		42	? 7	0	0	0	3.78	0.24	0.28
(V23) (618GG) Rochester	1,388	1,385	99.78%	3	0.22%		18	2	1	0	0	1.46	0	1.65
(V23) (618GH) Hayward/Rice Lake VA OPC	1,135	1,095	96.48%	40	3.52%		58	36	4	0	0	5.55	1.23	1.93
(V23) (618GI) Northwest Metro VA OPC	2,913	2,788	95.71%	125	4.29%		154	119	6	0	0	2.8	5.89	4.01
(V23) (618GJ) Shakopee	666	665	99.85%	1	0.15%		2	. 1	0	0	0	1.55	3.6	0.32
(V23) (618GK) Albert Lea	524	523	99.81%	1	0.19%		10	1	0	0	0	0.87	4.92	1.29
(V23) (636) Central Iowa, IA	22,473	22,105	98.36%	368	1.64%		723	312	49	6	1	3.05	3.02	2.84
(V23) (636A6) Des Moines	17,104	16,810	98.28%	294	1.72%		575	241	46	6	1	3.73	2.82	3.36
(V23) (636BU) VADOM Des Moines IA	640	640	100.00%	0	0.00%		0	0	0	0	0	0		
(V23) (636GC) Mason City	1,288	1,242	96.43%	46	3.57%		63	43	3	0	0	3.12	8.23	4.04
(V23) (636GD) Marshalltown	698	698	100.00%	0	0.00%		4	0	0	0	0	1.21	0.45	1.41
(V23) (636GK) Fort Dodge	863	855	99.07%	8	0.93%		19	8	0	0	0	2.92	0.53	0.52
(V23) (636GM) Carroll	561	561	100.00%	0	0.00%		22	0	0	0	0	1.61	4.14	4.17
(V23) (636GR) Knoxville	1,319	1,299	98.48%	20	1.52%		40	20	0	0	0	1.19	7.36	1.03
(V23) (636) Iowa City, IA	23,806	ļ		506			1,152					3.88		
(V23) (636A8) Iowa City	16,012		97.35%	424			785		70	30		4.87	4.33	0.64
(V23) (636GF) Bettendorf	1,504			10			78		1	0		3.44		3.45
(V23) (636GG) Quincy	590			22			22		4	0				6.61
(V23) (636GH) Waterloo	1,157			1	0.09%		39		0	0	0	3.58		2.16
(V23) (636GI) Galesburg	1,288			21			71		2	0	0	3.65		3.91
(V23) (636GJ) Dubuque	743			1	0.13%		9		1	0	0	0.29		1.16
(V23) (636GN) Cedar Rapids	1,070		98.88% 98.84%	12			90	12	0	0	0	5.91	0.18	4.31
(V23) (636GS) Ottumwa	519	513	UX X/I%				0.4	_	_			4.04	2.93	3.43
(V23) (636GT) Sterling				6			31		0	0		4.64	0.00	0.00
	535	529	98.88%	6	1.12%		13	6	0	0	0	1.05		2.26
(V23) (636GU) Decorah	388	529 385	98.88% 99.23%	6	1.12% 0.77%		13 14	6 3	0	0	0 0	1.05 3.08	0	1.88
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE	388 42,289	529 385 42,188	98.88% 99.23% 99.76%	6 3	1.12% 0.77% 0.24%		13 14 914	6 3 83	0 0	0	0 0	1.05 3.08 1.52	0 2.12	1.88 0.75
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha	388 42,289 22,385	529 385 42,188 22,334	98.88% 99.23% 99.76% 99.77%	6 3 101 51	1.12% 0.77% 0.24% 0.23%		13 14 914 454	6 6 3 83 83 39	0 0	0	0 0 0 0 3 3 2	1.05 3.08 1.52 1.72	0 2.12 1.76	1.88 0.75 1.1
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island	388 42,289 22,385 7,342	529 385 42,188 22,334 7,333	98.88% 99.23% 99.76% 99.77% 99.88%	6 3 101 51	1.12% 0.77% 0.24% 0.23% 0.12%		13 14 914 454 125	6 6 3 83 83 89 8	0 0 11 6	4	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71	0 2.12 1.76 0.99	1.88 0.75 1.1 0.71
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln	388 42,289 22,385 7,342 8,635	529 385 42,188 22,334 7,333 8,596	98.88% 99.23% 99.76% 99.77% 99.88% 99.55%	6 3 101 51 9 39	1.12% 0.77% 0.24% 0.23% 0.12% 0.45%		13 14 914 454 125 297	8 6 8 8 39 8 8 35	0 0 11 6 1	0	0 0 0 0 3 3 2 0 0 1	1.05 3.08 1.52 1.72 1.71 1.55	0 2.12 1.76 0.99	1.88 0.75 1.1
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary	388 42,289 22,385 7,342 8,635 391	529 385 42,188 22,334 7,333 8,596	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00%	6 3 101 51 9 39	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00%		13 14 914 454 125 297	6 6 83 83 83 85 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	0 0 11 6 1 3	4	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55	0 2.12 1.76 0.99	1.88 0.75 1.1 0.71
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary	388 42,289 22,385 7,342 8,635 391 653	529 385 42,188 22,334 7,333 8,596 391 653	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00%	6 3 101 51 9 39	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00%		13 14 914 454 125 297 0	6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 11 6 1 3 0	4	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55	0 2.12 1.76 0.99 4.4	1.88 0.75 1.1 0.71 0.27 0
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE	388 42,289 22,385 7,342 8,635 391 653 670	529 385 42,188 22,334 7,333 8,596 391 653 670	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00%	6 3 101 51 9 39 0	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00%		13 14 914 454 125 297 0	6 6 83 83 85 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	0 0 11 6 1 3	4	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0	0 2.12 1.76 0.99 4.4 2.33	1.88 0.75 1.1 0.71 0.27 0
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte	388 42,289 22,385 7,342 8,635 391 653 670 894	529 385 42,188 22,334 7,333 8,596 391 653 670 893	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 99.89%	6 3 101 51 9 39 0	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11%		13 14 914 454 125 297 0 0	6 8 8 8 8 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9	0 0 11 6 1 3 0	4	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0	0 2.12 1.76 0.99 4.4 2.33 3.24	1.88 0.75 1.1 0.71 0.27 0
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GL) Bellevue	388 42,289 22,385 7,342 8,635 391 653 670 894 430	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430	98.88% 99.23% 99.76% 99.77% 99.88% 100.00% 100.00% 100.00%	6 3 101 51 9 39 0 0	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00%		13 14 914 454 125 297 0	6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 11 6 1 3 0 0	0 0 4 4 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59	2.12 1.76 0.99 4.4 2.33 3.24	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GL) Bellevue (V23) (636GP) Shenandoah,IA CBOC	388 42,289 22,385 7,342 8,635 391 653 670 894 430 436	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430 436	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 100.00%	6 3 101 51 9 39 0 0 0	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00%		13 14 914 454 125 297 0 0 18	6 6 3 83 83 84 339 8 8 35 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 11 6 1 3 0 0 0	0 0 4 4 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59 1.4 0.69	2.12 1.76 0.99 4.4 2.33 3.24 0	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3 0 0.46
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GP) Shenandoah,IA CBOC (V23) (636GQ) Holdrege	388 42,289 22,385 7,342 8,635 391 653 670 894 430	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430 436 452	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 100.00% 100.00% 100.00%	6 3 101 51 9 39 0 0 0	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00% 0.00% 0.00%		13 14 914 454 125 297 0 0 18 9 5	6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 11 6 1 3 0 0 0 0 1 0	0 0 0 4 4 4 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59 1.4 0.69	2.12 1.76 0.99 4.4 2.33 3.24 0 1.08	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GP) Shenandoah,IA CBOC	388 42,289 22,385 7,342 8,635 391 653 670 894 430 436 453	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430 436 452 31,445	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 100.00% 100.00% 100.00%	6 3 101 51 9 39 0 0 0 1	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00% 0.00% 0.22% 1.80%		13 14 914 454 125 297 0 0 18 9	6 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 11 6 1 3 0 0 0 0 1 0	0 0 0 4 4 4 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59 1.4 0.69 0.95	2.12 1.76 0.99 4.4 2.33 3.24 0 1.08	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3 0 0.46 0.06
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GB) Bellevue (V23) (636GP) Shenandoah,IA CBOC (V23) (636GQ) Holdrege	388 42,289 22,385 7,342 8,635 391 653 670 894 430 436 453 32,023	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430 436 452 31,445 27,157	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 100.00% 100.00% 99.89% 100.00% 99.78% 98.23%	6 3 101 51 9 39 0 0 0 1 0 0 1 578	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00% 0.22% 1.80% 1.77%		13 14 914 454 125 297 0 0 18 9 5 6 0 712	6 6 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 11 6 1 3 0 0 0 0 1 0 0	0 0 0 4 4 4 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59 1.4 0.69 0.95	2.12 1.76 0.99 4.4 2.33 3.24 0 1.08 1.17 4.14	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3 0 0.46 0.06 4.75
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GP) Shenandoah,IA CBOC (V23) (636GQ) Holdrege (V23) (656) St. Cloud, MN (V23) (656) St Cloud VA Health Care System	388 42,289 22,385 7,342 8,635 391 653 670 894 430 436 453 32,023 27,645	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430 436 452 31,445 27,157 2,181	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 100.00% 100.00% 99.78% 98.20% 98.23% 96.85%	6 3 101 51 9 39 0 0 1 1 578 488	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00% 0.00% 0.22% 1.80% 1.77%		13 14 914 454 125 297 0 0 18 9 5 6 0 712 598	6 6 3 83 83 84 35 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	0 0 11 6 1 3 0 0 0 0 1 0 0 0 0 78 53	0 0 0 4 4 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59 1.4 0.69 0.95 1.32 0.81 3.32	2.12 1.76 0.99 4.4 2.33 3.24 0 1.08 1.17 4.14	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3 0 0.46 0.06 4.75 4.38
(V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GB) Bellevue (V23) (636GP) Shenandoah,IA CBOC (V23) (636GQ) Holdrege (V23) (656) St. Cloud, MN (V23) (656) St Cloud VA Health Care System (V23) (656GA) Brainerd	388 42,289 22,385 7,342 8,635 391 653 670 894 430 436 453 32,023 27,645 2,252	529 385 42,188 22,334 7,333 8,596 391 653 670 893 430 436 452 31,445 27,157 2,181 948	98.88% 99.23% 99.76% 99.77% 99.88% 99.55% 100.00% 100.00% 100.00% 100.00% 99.78% 98.23% 98.23% 96.85%	6 3 101 51 9 39 0 0 1 1 578 488	1.12% 0.77% 0.24% 0.23% 0.12% 0.45% 0.00% 0.00% 0.11% 0.00% 0.22% 1.80% 1.77% 3.15% 0.73%		13 14 914 454 125 297 0 0 18 9 5 6 0 712 598	6	0 0 0 11 6 1 3 0 0 0 0 1 0 0 0 0 0 0 78 53	0 0 0 4 4 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.05 3.08 1.52 1.72 1.71 1.55 0 1.12 0.59 1.4 0.69 0.95 1.32 0.81 3.32 1.61	2.12 1.76 0.99 4.4 2.33 3.24 0 1.08 1.17 4.14 4.18 3.19 4.24	1.88 0.75 1.1 0.71 0.27 0 0.61 0.3 0 0.46 0.06 4.75 4.38 9.61

	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
,	Appointments		Complete d in 30		Complete d in Over							220 July 3 12		in Days 14	
			Days or Less 3		30 Days 5										
National: 1/2020	5,165,479	4,856,880	94.03%	308,599	5.97%	4,237,669	288,498	330,713	207,937	59,175	21,562	19,925	4.96	9.21	4.87
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	
National: 6/2019	4,789,731	4,538,793		250,938	5.24%	3,977,841	260,295	· ·	172,742	45,901	16,937	15,358	4.7	8.52	
National: 5/2019	5,277,559			262,025	4.96%	4,393,421	287,222	· ·	177,105	50,668	17,731	16,521	4.69		
National: 4/2019	5,368,047	5,092,381		275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	· ·	4.68	8.38	
National: 3/2019	5,059,805			256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125		4.77	8.56	
National: 2/2019	4,600,823			234,470	5.10%	3,827,731	249,612	· ·	· ·	49,415	17,543	· ·	4.83		
National: 1/2019	5,108,202			306,403	6.00%	4,195,520	280,352		204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282			232,843	5.37%	3,607,832	228,768		159,488	44,936	15,453	, , , , , , , , , , , , , , , , , , ,	4.63		4.12
National: 11/2018	4,690,193			240,990	5.14%		266,562		166,691	45,547	15,273		4.65		
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900		184,792	51,391	16,658	· ·	4.18	8.37	4.07
National: 9/2018	4,566,797			227,988	4.99%	3,800,835	251,499			41,605	15,126	· ·	4.61	8.29	
National: 8/2018	5,279,524			267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669 14,696	· ·	4.79	8.38	
National: 7/2018	4,747,954	4,505,574		242,380	5.10%	3,934,727	264,214			45,710				8.46	
National: 6/2018	4,853,183			233,868	4.82%	4,050,519		· ·		40,553	13,984	10,543	4.54	8.03	
National: 5/2018 National: 4/2018	5,180,072 4,965,149			223,795 211,853	4.32%	4,343,790 4,179,992	284,753 266,804	327,734 306,500	159,692 155,252	41,639 36,944	12,163 10,099		4.45	7.65 7.4	
							· ·			· ·					
National: 3/2018 National: 2/2018	5,073,154			200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	-	
National: 2/2018	4,506,205 4,837,845			171,845 219,245	3.81% 4.53%		244,045 265,931	264,132 293,099	119,946 157,460	33,593 40,293	10,656 12,832	· ·	4.12		3.13
National: 12/2017	4,301,041	4,128,041		173,000	4.02%	4,059,570 3,651,327	226,912	· ·		32,193	9,900	· ·			
National: 11/2017	4,711,170			183,650	3.90%	3,980,125				32,193	9,473				
National: 10/2017	5,043,703			185,872	3.69%					33,162	8,735			6.84	
National: 9/2017	4,552,842			169,702	3.73%					27,032	7,916				
National: 8/2017	5,236,501			191,044	3.65%	4,431,492				34,464	9,422				
National: 7/2017	4,504,077			162,985	3.62%	3,818,506		269,255		28,818	7,848		4.35		
National: 6/2017	5,050,626			175,970	3.48%	4,297,459				29,019	8,821	· ·			
National: 5/2017	5,186,397			164,260	3.17%		281,998			29,569	8,075				
National: 4/2017	4,709,974			149,763	3.18%		251,794			25,829	6,699				
National: 3/2017	5,323,093			169,440	3.18%		297,735	· ·		28,829	8,823		4.17	6.27	
National: 2/2017	4,530,060			144,443	3.19%		251,092		101,681	28,558	8,742				
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170			
National: 12/2016	4,430,678			156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531			6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
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Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12		Wait Time	MH Avg Wait Time in Days 15
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.