Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
1V01) (402) Togus, ME HCS	28,537	26,712	93.60%	1,825	6.40%	22,676	1,942	2,094	1,305	334	89	97	7.19	9.18	3.30
(1V01) (402) Togus, ME	17,473	16,155	92.46%	1,318	7.54%	13,755	1,199	1,201	935	255	67	61	6.62	9.57	3.38
(1V01) (402GA) Caribou, ME	798	779	97.62%	19	2.38%	629	81	69	16	2	0	1	5.44	1.70	4.65
(1V01) (402GB) Calais, ME	337	327	97.03%	10	2.97%	230	27	70	8	1	1	0	9.17	0.11	0.38
(1V01) (402GC) Rumford, ME	404	395	97.77%	9	2.23%	362	19	14	6	2	0	1	2.90	6.00	5.47
(1V01) (402GD) Saco, ME	1,322	1,259	95.23%	63	4.77%	1,048	89	122	49	14	0	0	9.54	4.86	2.32
(1V01) (402GE) Lewiston, ME	1,824	1,717	94.13%	107	5.87%	1,415	108	194	75	20	7	5	7.73	11.20	4.12
(1V01) (402GF) Lincoln, ME	292	250	85.62%	42	14.38%	231	4	15	32	5	2	3	14.22	0.00	0.38
(1V01) (402HB) Bangor, ME	4,281	4,078	95.26%	203	4.74%	3,509	272	297	143	27	12	21	7.64	6.90	3.09
(1V01) (402HC) Portland, ME	1,675	1,625	97.01%	50	2.99%	1,399	126	100	37	8	0	5	6.43	6.34	3.17
(1V01) (402HL) Bingham, ME - Mobile	65	61	93.85%	4	6.15%	43	10	8	4	0	0	0	8.86		
(1V01) (402QA) Fort Kent, ME	33	33	100.00%	0	0.00%	29	4	0	0	0	0	0	2.64		
(1V01) (402QB) Houlton, ME	33	33	100.00%	0	0.00%	26	3	4	0	0	0	0	5.06		
1V01) (405) White River Junction, VT HCS	18,958	17,464	92.12%	1,494	7.88%	15,236	1,000	1,228	1,026	252	106	110	5.50	13.44	0.67
(1V01) (405) White River Junction,	13,638	12,343	90.50%	1,295	9.50%	10,698	705	940	884	218	100	93	6.10	14.39	0.47
(1V01) (405GA) Bennington, VT	726	707	97.38%	19	2.62%	654	30	23	8	4	2	5	5.52	6.65	1.40
(1V01) (405GC) Brattleboro, VT	376	366	97.34%	10	2.66%	301	29	36	8	2	0	0	4.70	9.05	0.00
(1V01) (405HA) Burlington Lakeside, VT	2,244	2,122	94.56%	122	5.44%	1,900	108	114	88	23	4	7	6.27	8.12	0.41
(1V01) (405HC) Littleton, NH	827	804	97.22%	23	2.78%	690	55	59	17	4	0	2	5.22	6.68	0.68
(1V01) (405HE) Keene, NH	291	288	98.97%	3	1.03%	236	25	27	2	1	0	0	4.20	13.43	0.50
(1V01) (405HF) Rutland, VT	591	577	97.63%	14	2.37%	511	39	27	13	0	0	1	2.85	6.97	2.95
(1V01) (405QB) Newport, VT	265	257	96.98%	8	3.02%	246	9	2	6	0	0	2	3.15	22.67	1.33
1V01) (518) Bedford, MA HCS	11,819	11,208	94.83%	611	5.17%	9,772	707	729	366	142	55	48	4.88	11.31	2.62
(1V01) (518) Bedford, MA (Edith Nourse Rogers)	10,400		94.52%			8,556	627	647	331	140					
(1V01) (518GA) Lynn, MA	537		99.07%	5		491	26	15	4	1	0	0			
(1V01) (518GB) Haverhill, MA	523		95.79%	22		424	31	46	18		1	2			
(1V01) (518GE) Gloucester, MA (1V01) (518MA) IDES Hanscom AFB	353		96.03%	0		299	22	18	13	0	0	0	3.50		
V01) (523) Boston, MA HCS	44,076		95.03%			36,538	2,546	-	1,736			_		7.79	
(1V01) (523) Boston, MA HCS	19,391		95.03%			15,652	1,202	1,396	935						
(1V01) (523A4) West Roxbury, MA	6,921		93.67%	438		5,499	462	522	344	64	12				
(1V01) (523A5) Brockton, MA	11,809		95.62%	517		9,999	630	663	384	97	26				
(1V01) (523BY) Lowell, MA	1,749		97.54%	43		1,513	112		28	10		2			
(1V01) (523BZ) Causeway, MA	3,268		98.96%	34		3,121	55	58	29		0	4	9.66		
(1V01) (523GA) Framingham, MA	397		98.49%	6		311	36	44	6	0	0	0			
(1V01) (523GC) Quincy, MA	191		97.91%	4	2.09%	166	11	10	4	0	0	0	3.13		
(1V01) (523GD) Plymouth, MA	330		97.58%	8		260	35	27	6	1	0	1	5.62		
(1V01) (523MA) IDES Hanscom AFB	20		100.00%	0		17	3	0	0	0	0	0		1.60	
V01) (608) Manchester, NH HCS	17,406		93.04%	1,212		13,552	1,269	1,373	872	219	60	61	13.18		
(1V01) (608) Manchester, NH	15,620		92.72%	1,137		12,188	1,077	1,218	818						
			93.76%	26		304	39	48	19		1	3	78.91	1.27	7.58
(1V01) (608GA) Portsmouth, NH	417													1	a I
(1V01) (608GA) Portsmouth, NH (1V01) (608GC) Somersworth, NH	608		95.39%	28	4.61%	468	64	48	22	1	0	5	7.54	2.09	8.84

	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V01) (608HA) Tilton, NH	515	500	97.09%	15	2.91%	391	60	49	11	3	1	0	6.62	0.22	3.94
(1V01) (608MA) IDES Manchester VAMC	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0.00	
(1V01) (631) Central Western Massachusetts HCS	20,217	19,238	95.16%	979	4.84%	16,914	1,120	1,204	646	163	115	55	6.49	7.24	4.34
(1V01) (631) Central Western Massachusetts, MA (Edward P. Boland)	8,711	8,208	94.23%	503	5.77%	7,163	486	559	287	84	93	39	7.07	9.82	3.51
(1V01) (631BY) Springfield, MA	4,161	3,998	96.08%	163	3.92%	3,516	230	252	119	29	7	8	7.45	4.02	4.59
(1V01) (631GC) Pittsfield, MA	525	467	88.95%	58	11.05%	429	15	23	47	11	0	0	12.04	9.59	2.00
(1V01) (631GD) Greenfield, MA	634	607	95.74%	27	4.26%	522	49	36	18	5	1	3	9.04	5.19	4.18
(1V01) (631GE) Worcester, MA	2,078	2,001	96.29%	77	3.71%	1,763	130	108	53	15	5	4	4.34	3.17	4.01
(1V01) (631GF) Fitchburg, MA	988	957	96.86%	31	3.14%	828	77	52	29	1	1	0	3.90	0.36	4.50
(1V01) (631PA) 631PA	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0			
(1V01) (631QA) Northampton, MA	1,840	1,789	97.23%	51	2.77%	1,683	50	56	35	11	5	0		2.83	
(Plantation Street) (1V01) (631QB) Northampton, MA	1,275	1,206	94.59%	69	5.41%	1,005	83	118	58	7	3	1		9.62	6.47
(Lake Avenue) (1V01) (650) Providence, RI HCS	31,793			950		·	2,139			132	26	35	4.25		
(1V01) (650) Providence, RI	23,181	22,561		620					470	106		22		8.04	
(1V01) (650GA) New Bedford, MA	1,603			99	6.18%					8	1	7	7.41	5.01	10.78
(1V01) (650GB) Hyannis, MA	1,519			54	3.55%	,	118			11	3	5	4.77	7.51	
(1V01) (650GD) Middletown, RI	733			4	0.55%		31	12		0		0	0.60	6.31	2.29
(1V01) (650QA) Eagle Square, RI	4,757	4.584		173	3.64%		482		165	7	0	1	0.00	6.72	
(1V01) (689) Connecticut HCS	50,529	,,,,		1,425		,				128	47	36	2.92		
(1V01) (689) West Haven, CT	27,411			985	3.59%		1,647	2,033		82		23			
(1V01) (689A4) Newington, CT	16,506	16,088	97.47%	418	2.53%	13,913	961	1,214	347	45	14	12	3.20	5.69	3.83
(1V01) (689GA) Waterbury, CT	523	519	99.24%	4	0.76%	467	33	19	4	0	0	0	2.07		4.10
(1V01) (689GB) Stamford, CT	432	428	99.07%	4	0.93%	407	10	11	3	1	0	0	2.13		0.94
(1V01) (689GC) Willimantic, CT	511	506	99.02%	5	0.98%	421	56	29	5	0	0	0	3.60	4.67	3.46
(1V01) (689GD) Winsted, CT	446	442	99.10%	4	0.90%	411	18	13	4	0	0	0	2.26	5.50	1.99
(1V01) (689GE) Danbury, CT	505	504	99.80%	1	0.20%	466	23	15	1	0	0	0	2.35	0.00	1.37
(1V01) (689HC) New London, CT	1,155	1,151	99.65%	4	0.35%	1,060	60	31	3	0	0	1	2.46	0.88	1.71
(John J. McGuirk) (1V01) (689QA) Errera, CT	3,040	3 040	100.00%	0	0.00%	3,031	7	2	0	0	0	n	0.76	0.00	2.00
(1V02) (528A8) Albany, NY HCS	23,117		95.74%			· ·	,					78			
(1V02) (528A8) Albany, NY (Samuel	19,042		95.17%	920						225					
S. Stratton) (1V02) (528G2) Westport, NY	150			2				4	2	0					
(1V02) (528G2) Westport, NY (1V02) (528G3) Bainbridge, NY	381		98.67%	11				9		2			3.72		
(1V02) (528G3) Bainbridge, NY (1V02) (528G6) Fonda, NY	296			2						0					
(1V02) (528G6) Fonda, NY (1V02) (528G7) Catskill, NY	318			19						3		0		7.67	
(1V02) (528G7) Catskill, NY (1V02) (528GT) Glens Falls, NY	742			19						2		0	3.76		
(1V02) (528GT) Glens Falls, NY (1V02) (528GV) Plattsburgh, NY	500			2			40		·	2		0			
(1V02) (528GV) Plattsburgh, NY (1V02) (528GW) Schenectady, NY	421		100.00%	0						0				1.62	
(1V02) (528GX) Troy, NY	301		100.00%	0			18			0					
(1V02) (528GX) 1roy, NY (1V02) (528GY) Clifton Park, NY	380		96.84%	12					_	0					
(1V02) (528GZ) Kingston, NY	427		100.00%	0						0	-				
` '` ' ' `	159			2			10			0	-	0			
(1V02) (528QK) Saranac Lake, NY	1611														

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V02) (528A6) Bath, NY	13,112	12,791	97.55%	321	2.45%	11,720	482	589	270	35	6	10	4.48	8.39	1.95
(1V02) (528G4) Elmira, NY	807	791	98.02%	16	1.98%	714	41	36	13	3	0	0	5.21	2.95	0.21
(1V02) (528G8) Wellsville, NY	421	413	98.10%	8	1.90%	362	33	18	7	1	0	0	3.24	6.59	0.52
(1V02) (528QE) Coudersport, PA	76	75	98.68%	1	1.32%	55	8	12	1	0	0	0	6.30		
(1V02) (528QF) Wellsboro, PA	176	175	99.43%	1	0.57%	139	17	19	1	0	0	0	4.44	0.00	0.00
(1V02) (528) Western New York HCS	34,555	33,483	96.90%	1,072	3.10%	29,825	1,759	1,899	784	149	76	63	3.31	6.82	2.17
(1V02) (528) Buffalo, NY	26,243	25,260	96.25%	983	3.75%	22,165	1,420	1,675	713	142	73	55	3.87	7.17	2.14
(1V02) (528A4) Batavia, NY	2,913	2,878	98.80%	35	1.20%	2,645	125	108	29	1	0	5	2.06	3.15	2.34
(1V02) (528GB) Jamestown, NY	731	728	99.59%	3	0.41%	678	34	16	3	0	0	0	1.44	2.58	2.40
(1V02) (528GC) Dunkirk, NY	684	680	99.42%	4	0.58%	644	25	11	4	0	0	0	0.82	2.55	3.23
(1V02) (528GD) Niagara Falls, NY	507	496	97.83%	11	2.17%	445	36	15	7	3	0	1	4.90	8.30	1.37
(1V02) (528GK) Lockport, NY	463	462	99.78%	1	0.22%	445	16	1	1	0	0	0	1.21	21.50	3.00
(1V02) (528GQ) Lackawanna, NY	854	849	99.41%	5	0.59%		76			1	0	0	2.97	8.83	
(1V02) (528GR) Olean, NY	780	750	96.15%	30	3.85%	688	26	36	23	2	3	2	7.41	2.63	0.71
(1V02) (528QA) Buffalo-Main Street, NY	1,191	1,191	100.00%	0	0.00%	1,190	1	0	0	0	0	0			
(1V02) (528QB) Packard, NY	189	189	100.00%	0	0.00%	189	0	0	0	0	0	0	0.00		
1V02) (528A5) Canandaigua, NY HCS	12,963	12,422	95.83%	541	4.17%	10,608	896	918	422	74	17	28	5.66	7.17	3.59
(1V02) (528A5) Canandaigua, NY	5,690	5,531	97.21%	159	2.79%	4,803	378	350	137	15	5	2	4.43	5.14	3.68
(1V02) (528GE) Rochester, NY	5,588	5,386	96.39%	202	3.61%	4,606	385	395	139	32	8	23	6.27	6.87	3.53
(1V02) (528QC) Clinton Crossings, NY	1,682	1,502	89.30%	180	10.70%	1,197	132	173	146	27	4	3		11.02	
(1V02) (528QD) Mount Hope, NY	3	3	100.00%	0	0.00%	2	1	0	0	0	0	0			
(1V02) (528A7) Syracuse, NY HCS	33,584	31,734	94.49%	1,850	5.51%	27,250	2,090	2,394	1,254	359	164	73	3.66	9.62	3.81
(1V02) (528A7) Syracuse, NY	18,297	16,947	92.62%	1,350	7.38%	14,033	1,292	1,622	905	279	123	43	3.63	10.09	7.18
(1V02) (528G5) Auburn, NY	497	490	98.59%	7	1.41%	421	35	34	6	1	0	0	3.17	4.91	6.13
(1V02) (528G9) Tompkins County, NY	641	633	98.75%	8	1.25%	546	52	35	7	1	0	0	3.22	7.58	5.00
(1V02) (528GL) Massena, NY	1,104	1,083	98.10%	21	1.90%	924	54	105	21	0	0	0	4.42	4.67	3.55
(1V02) (528GM) Rome, NY (Donald	3,740	3,604	96.36%	136	3.64%	3,111	238	255	125	10	1	0	6.33	5.00	3.70
J. Mitchell) (1V02) (528GN) Binghamton, NY	2,050	1,993	97.22%	57	2.78%	1,824	99	70	34	10	10	3	1.66	10.32	0.93
(1V02) (528GO) Watertown, NY	1,499		95.20%	72			108	88	55	13			2.80		
(1V02) (528GP) Oswego, NY	520		99.62%	2			21					0			
(1V02) (528MA) Watertown DES	5		100.00%	0			0	0	0	0	0	0		0.00	
(1V02) (528QG) Erie West, NY	2,607	2,553	97.93%	54	2.07%		67	60	36	13	4	1		5.36	
(1V02) (528QH) South Salina, NY	714	712	99.72%	2	0.28%	679	14	19	2	0	0	0			1.75
(1V02) (528QI) Erie East, NY	737	611	82.90%	126	17.10%	500	59	52	48	30	24	24		18.03	
(1V02) (528QN) Watertown 2, NY	1,173	1,158	98.72%	15	1.28%	1,069	51	38	13	2	0	0		2.46	2.68
1V02) (526) Bronx, NY HCS	24,605	23,868	97.00%	737	3.00%	21,752	1,032	1,084	555	86	50	46	7.24	4.95	1.10
(1V02) (526) Bronx, NY (James J.	23,896	23,178	97.00%	718	3.00%	21,107	1,005	1,066	540	84	48	46	8.08	4.95	0.95
Peters) (1V02) (526GA) White Plains, NY	354	345	97.46%	9	2.54%	320	14	11	7	2	0	0	2.02	2.38	4.56
(1V02) (526GB) Yonkers, NY	255		98.43%		1.57%					0	0	_			
(1V02) (526GD) Sunnyside-Queens,	100		94.00%				8		4	0	2	_			
NY (Thomas P. Noonan Jr.)							-			_					
(1V02) (561) New Jersey HCS	41,639		94.73%												
(1V02) (561) East Orange, NJ	21,741		94.01%				956								
(1V02) (561A4) Lyons, NJ	8,133	7,618	93.67%	515	6.33%	6,682	450	486	408	62	15	30	3.98	10.04	3.21

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		
(1V02) (561BZ) Brick, NJ (James J. Howard)	6,122	5,801	94.76%	321	5.24%	5,049	335	417	267	36	8	10	6.90	7.22	3.74
(1V02) (561GA) Hamilton, NJ	613	606	98.86%	7	1.14%	526	46	34	5	0	1	1	3.54	22.46	3.08
(1V02) (561GB) Elizabeth, NJ	238	237	99.58%	1	0.42%	237	0	0	1	0	0	0	0.34		0.04
(1V02) (561GD) Hackensack, NJ	1,954	1,928	98.67%	26	1.33%	1,857	34	37	20	4	1	1	1.09	2.79	2.63
(1V02) (561GE) Jersey City, NJ	315	315	100.00%	0	0.00%	314	1	0	0	0	0	0	0.07	0.00	0.36
(1V02) (561GF) Piscataway, NJ	556	556	100.00%	0	0.00%	545	5	6	0	0	0	0	0.53		0.91
(1V02) (561GH) Morristown, NJ	411	411	100.00%	0	0.00%	382	15	14	0	0	0	0	1.57	1.50	1.58
(1V02) (561GI) Tinton Falls, NJ	961	950	98.86%	11	1.14%	874	39	37	10	1	0	0	1.85	3.75	1.33
(1V02) (561GJ) Paterson, NJ	317	309	97.48%	8	2.52%	277	20	12	4	1	0	3	3.53	9.75	11.16
(1V02) (561GK) Sussex, NJ	278	276	99.28%	2	0.72%	270	3	3	2	. 0	0	0	0.83	0.00	2.02
1V02) (620) Hudson Valley, NY HCS	21,899	21,511	98.23%	388	1.77%	19,419	1,132	960	306	45	14	23	2.38	4.10	2.59
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	5,347	5,279	98.73%	68	1.27%	4,964	176	139	54	. 8	2	4	0.99	2.89	3.22
(1V02) (620A4) Castle Point, NY	11,013	10,737	97.49%	276	2.51%	9,546	579	612	219	35	11	11	2.46	4.58	1.67
(1V02) (620BU) Montrose, NY - VADOM	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0			
(1V02) (620GA) New City, NY	1,451	1,445	99.59%	6	0.41%	1,324	83	38	5	0	0	1	2.28	3.08	2.46
(1V02) (620GB) Carmel, NY	757	745	98.41%	12	1.59%	696	32	17	5	1	1	5	4.83	4.52	4.06
(1V02) (620GD) Goshen, NY	1,195	1,181	98.83%	14	1.17%	993	115	73	12	. 0	0	2	4.63	4.49	3.71
(1V02) (620GE) Port Jervis, NY	822	816	99.27%	6	0.73%	725	60	31	6	0	0	0	1.87	3.93	2.52
(1V02) (620GF) Monticello, NY	519	516	99.42%	3	0.58%	473	27	16	3	0	0	0	1.42	2.41	5.70
(1V02) (620GG) Poughkeepsie, NY	545	543	99.63%	2	0.37%	482	35	26	1	1	0	0	1.77	5.24	2.69
(1V02) (620GH) Eastern Dutchess,	213	212	99.53%	1	0.47%	179	25	8	1	0	0	0	1.74	7.45	6.67
NY (1V02) (620MA) IDES West Point	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0		0.10	0.00
(1V02) (620QA) Montrose 1, NY - Mobile	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0			
1V02) (630) New York Harbor HCS	46,187	44,870	97.15%	1,317	2.85%	40,313	2,088	2,469	1,112	128	58	19	4.27	4.99	0.78
(1V02) (630) Manhattan, NY	21,193	20,504	96.75%	689	3.25%	18,247	965	1,292	561	77	46	5	5.20	5.22	0.86
(1V02) (630A4) Brooklyn, NY	20,470	19,965	97.53%	505	2.47%	18,051	913	1,001	444	38	9	14	4.28	4.75	0.53
(1V02) (630A5) St. Albans, NY	3,364	3,265	97.06%	99	2.94%	2,998	145	122	87	9	3	0	2.02	5.10	1.15
(1V02) (630BV) Brooklyn, NY - VADOM	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(1V02) (630GA) Harlem, NY	112	112	100.00%	0	0.00%	111	1	0	0	0	0	0	0.10		0.00
(1V02) (630GB) Staten Island, NY	1,046	1,022	97.71%	24	2.29%	904	64	54	20	4	0	0	3.91	4.42	2.10
1V02) (632) Northport, NY HCS	28,180	26,838	95.24%	1,342	4.76%	23,353	1,582	1,903	999	210	56	77	6.12	7.87	3.13
(1V02) (632) Northport, NY	24,070	22,841	94.89%	1,229	5.11%	19,842	1,320	1,679	900	198	55	76	6.10	7.92	3.26
(1V02) (632BU) Northport, NY - VADOM	139	138	99.28%	1	0.72%	138	0	0	1	0	0	0			
(1V02) (632GA) East Meadow, NY	1,355	1,314	96.97%	41	3.03%	1,111	113	90	36	4	0	1	9.98	14.86	2.47
(1V02) (632HA) Valley Stream, NY	263	263	100.00%	0	0.00%	235	21	7	0	0	0	0	3.56	0.00	0.03
(1V02) (632HB) Riverhead, NY	812	801	98.65%	11	1.35%	715	60	26	6	4	1	0	2.09	5.70	2.25
(1V02) (632HC) Bay Shore, NY	420	393	93.57%	27	6.43%	349	14	30	25	2	0	0	7.15		4.33
(1V02) (632HD) Patchogue, NY	893	880	98.54%	13	1.46%	786	44	50	12	. 1	0	0	3.81	0.88	3.81
(1V02) (632QA) Northport 1, NY -	190	175	92.11%	15	7.89%	148	9	18	15	0	0	0		6.25	
(1V02) (632QB) Northport 2, NY - Mobile	38	33	86.84%	5	13.16%	29	1	3	4	. 1	0	0		9.18	
1V04) (460) Wilmington, DE HCS	18,507	17,968	97.09%	539	2.91%	15,360	1,342	1,266	401	109	15	14	2.69	7.45	3.14
(1V04) (460) Wilmington, DE	12,447	12,001	96.42%	446			996	976							

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V04) (460GA) Georgetown, DE (Sussex County)	1,597	1,572	98.43%	25	1.57%	1,437	66	69	24	1	0	0	2.59	3.08	2.70
(1V04) (460GC) Dover, DE (Kent County)	1,667	1,636	98.14%	31	1.86%	1,445	102	89	23	4	1	3	3.81	4.23	5.11
(1V04) (460GD) Cape May, NJ	449	445	99.11%	4	0.89%	427	10	8	2	0	1	1	1.54	0.89	2.98
(1V04) (460HE) Northfield, NJ (Atlantic County)	1,234	1,229	99.59%	5	0.41%	1,106	86	37	5	0	0	0	1.91	2.92	2.53
(1V04) (460HG) Vineland, NJ (Cumberland County)	1,082	1,054	97.41%	28	2.59%	885	82	87	24	3	0	1	2.70	8.43	4.55
(1V04) (460HK) Wilmington, DE -	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0	0.06		
(1V04) (503) Altoona, PA HCS	14,986	14,697	98.07%	289	1.93%	12,786	895	1,016	244	36	6	3	4.16	6.02	2.58
(1V04) (503) Altoona, PA (James E. Van Zandt)	9,298	9,090	97.76%	208	2.24%	7,916	547	627	173	28	5	2	3.73	5.59	2.70
(1V04) (503GA) Johnstown, PA	1,628	1,592	97.79%	36	2.21%	1,402	86	104	31	4	1	0	4.60	8.84	2.79
(1V04) (503GB) DuBois, PA	1,812	1,784	98.45%	28	1.55%	1,537	118	129	24	3	0	1	5.07	8.44	3.02
(1V04) (503GC) State College, PA	1,706	1,691	99.12%	15	0.88%	1,431	113	147	14	1	0	0	4.75	7.45	1.35
(1V04) (503GD) Mapleton Depot, PA (Huntingdon County)	282	281	99.65%	1	0.35%	266	9	6	1	0	0	0	1.90	0.00	2.91
(1V04) (503GE) Indiana, PA	260	259	99.62%	1	0.38%	234	22	3	1	0	0	0	2.61	3.31	1.34
(1V04) (529) Butler, PA HCS	8,993	8,908	99.05%	85	0.95%	8,346	267	295	79	2	2	2	0.67	3.06	2.17
(1V04) (529) Duffy Road, PA (Abie Abraham)	6,401	6,323	98.78%	78	1.22%	5,835	227	261	72	2	2	2	0.62	3.33	2.23
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	757	754	99.60%	3	0.40%	731	18	5	3	0	0	0	0.81	1.70	1.01
(1V04) (529GB) New Castle, PA (Lawrence County)	480	480	100.00%	0	0.00%	448	12	20	0	0	0	0	2.01	0.49	0.88
(1V04) (529GC) Kittanning, PA (Armstrong County)	390	390	100.00%	0	0.00%	383	3	4	0	0	0	0	0.15	1.94	0.55
(1V04) (529GD) Monroe Township, PA (Clarion County)	388	386	99.48%	2	0.52%	378	4	4	2	0	0	0	0.29	0.62	4.49
(1V04) (529GF) Cranberry Township, PA	577	575	99.65%	2	0.35%	571	3	1	2	0	0	0	0.06	0.32	3.80
(1V04) (542) Coatesville, PA HCS	14,722	14,553	98.85%	169	1.15%	13,753	437	363	138	21	3	7	2.23	2.90	3.46
(1V04) (542) Coatesville, PA	12,427	12,287	98.87%	140	1.13%	11,601	366	320	119	14	2	5	2.23	2.83	3.24
(1V04) (542BU) Coatesville, PA - VADOM	973	973	100.00%	0	0.00%	961	12	0	0	0	0	0			0.00
(1V04) (542GA) Springfield, PA	782	762	97.44%	20	2.56%	702	40	20	15	4	1	0	2.72	16.14	3.82
(1V04) (542GE) Spring City, PA	540				1.67%		19			3	_		1.75	12.20	8.24
(1V04) (562) Erie, PA HCS	13,729													9.10	
(1V04) (562) Erie, PA	10,620		94.86%				551	715		98		13		9.05	1.28
(1V04) (562GA) Meadville, PA (Crawford County)	821				10.96%			77				1	12.44	9.54	0.67
(1V04) (562GB) Ashtabula, OH	811		95.44%				47	43	33			1	5.35	18.37	1.73
(1V04) (562GC) Bradford, PA (McKean County)	320		99.69%		0.31%			4	1	0	0	-		0.91	2.96
(1V04) (562GD) Franklin, PA (Venango County)	532						21	24	7	0	0	0	2.40	7.04	1.35
(1V04) (562GE) Warren, PA	625		98.72%				39	18		-	1	1	2.76	10.78	0.53
(1V04) (595) Lebanon, PA HCS	28,497	27,697	97.19%	800	2.81%	24,450	1,613	1,634	659	128	9	4	3.66	4.06	3.05
(1V04) (595) Lebanon, PA	19,589		97.28%				1,183	1,205						4.07	2.43
(1V04) (595GA) Camp Hill, PA	2,959		96.79%					159		13	0		3.48	4.37	4.66
(1V04) (595GC) Lancaster, PA	1,396						53	73		7	1	0	3.63	4.11	1.71
(1V04) (595GD) Wyomissing, PA (Berks County)	1,474		98.71%				67	58		1	0		1.72	3.45	3.56
(1V04) (595GE) York, PA	2,540							92		13		_	3.72	3.86	
(1V04) (595GF) Pottsville, PA (Schuylkill County)	497	481	96.78%	16	3.22%	411	29	41	16	0	0	0	5.02		3.99

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4		Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	42	36	85.71%	6	14.29%	25	5	6	6	0	0	0	12.29		
(1V04) (642) Philadelphia, PA HCS	39,909	38,125	95.53%	1,784	4.47%	34,160	1,851	2,114	1,206	403	85	90	3.32	7.18	1.82
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	31,944	30,355	95.03%	1,589	4.97%	27,044	1,477	1,834	1,105	328	74	82	3.72	7.06	1.82
(1V04) (642GA) Burlington County, NJ	1,961	1,930	98.42%	31	1.58%	1,794	76	60	22	7	1	1	2.58	4.97	1.99
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	2,590	2,495	96.33%	95	3.67%	2,154	207	134	32	49	8	6	3.15	12.30	2.08
(1V04) (642GD) Gloucester County, NJ	2,418	2,353	97.31%	65	2.69%	2,235	54	64	43	19	2	1	2.19	6.10	1.07
(1V04) (642GF) Camden, NJ	445	441	99.10%	4	0.90%	382	37	22	4	0	0	0	3.74	0.31	3.84
(1V04) (642QA) Chestnut Street, PA	551	551	100.00%	0	0.00%	551	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	36,913	34,625	93.80%	2,288	6.20%	28,658	2,694	3,273	1,660	407	159	62	4.49	9.44	3.01
(1V04) (646) Pittsburgh-University Drive, PA	23,287	21,449	92.11%	1,838	7.89%	17,089	1,878	2,482	1,346	348	118	26	8.41	10.01	2.44
(1V04) (646A4) Heinz, PA (H. John Heinz III)	7,012					·	383							9.44	3.06
(1V04) (646GA) St. Clairsville, OH (Belmont County)	1,287						43					0			0.71
(1V04) (646GB) Greensburg, PA (Westmoreland County) (1V04) (646GC) Rochester, PA	1,724		98.49%				200	70		5	2	3	0.00	5.93	5.09
(Beaver County)	,	Í													
(1V04) (646GD) Washington, PA	1,153						59					0		5.98	9.10
(1V04) (646GE) Uniontown, PA (Fayette County)	926						33					0		9.51	2.90
(1V04) (693) Wilkes-Barre, PA HCS	24,378						1,121								5.86
(1V04) (693) Wilkes-Barre, PA	16,767		97.10%				831	941	372		37			4.78	7.53
(1V04) (693B4) Allentown, PA	4,527	4,382					172				2	3	• • • • • • • • • • • • • • • • • • • •		4.76
(1V04) (693GA) Sayre, PA	1,103		99.55%				50			0		0		2.18	1.48
(1V04) (693GB) Williamsport, PA	1,063		95.67%				33					0	4.62	0.61	3.62
(1V04) (693GC) Tobyhanna, PA (1V04) (693GF) Berwick, PA	101		98.02% 99.32%				6	2	2			0		0.26	3.09
(Columbia County) (1V04) (693GG) Bangor, PA	289		99.65%		0.35%		18	10		0				1.70	3.35
(Northampton County) (1V04) (693QA) Honesdale, PA	234						10			3				0.14	3.50
(Wayne County)												-			
(1V05) (540) Clarksburg, WV HCS	17,841		94.66%				1,068								5.64
(1V05) (540) Clarksburg, WV (Louis A. Johnson) (1V05) (540BU) Clarksburg, WV -	14,723		94.19%				862	952						8.43	5.36
VADOM								_	_						
(1V05) (540GA) Parsons, WV (Tucker County)	279	273	97.85%	6	2.15%	219	20			2	0	0	5.41		11.75
(1V05) (540GB) Parkersburg, WV (Wood County)	1,186		96.04%				82				0			7.97	6.83
(1V05) (540GC) Gassaway, WV (Braxton County)	614		98.70%				34			_				7.29	14.06
(1V05) (540GD) Westover, WV (Monongalia County)	963		96.57%				56					0		4.20	4.56
(1V05) (540HK) Clarksburg, WV - Mobile	59		93.22%		6.78%		14	5			0		0.00	4.20	
(1V05) (512) Baltimore, MD HCS	40,637		96.50%				1,828								2.18
(1V05) (512) Baltimore, MD	23,965		95.68%				1,057	1,240						6.94	1.37
(1V05) (512A5) Perry Point, MD	6,677						375					2			1.58
(1V05) (512GA) Cambridge, MD	2,010		97.66%				91	59				1	1.42		4.35
(1V05) (512GC) Glen Burnie, MD	1,829		96.01%				76							8.41	3.96
(1V05) (512GD) Loch Raven, MD	3,480	3,376	97.01%	104	2.99%	3,126	113	137	84	17	2	1	1.91	4.35	2.79

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	Wait Time
(1V05) (512GE) Pocomoke City, MD	519	506	97.50%	13	2.50%	436	32	38	13	0	0	0	1.40	5.44	10.08
(1V05) (512GF) Fort Howard, MD	462	457	98.92%	5	1.08%	420	16	21	4	0	1	0	2.77		2.45
(1V05) (512GG) Fort Meade, MD	1,692	1,677	99.11%	15	0.89%	1,549	68	60	4	8	3	0	1.49	3.77	1.77
(1V05) (512PA) 512PA	3	2	66.67%	1	33.33%	0	0	2	1	0	0	0			
1V05) (613) Martinsburg, WV HCS	30,323	28,907	95.33%	1,416	4.67%	25,142	1,708	2,057	1,016	214	97	89	8.48	8.18	3.57
(1V05) (613) Martinsburg, WV	21,698	20,641	95.13%	1,057	4.87%	18,014	1,160	1,467	799	152	54	52	4.86	8.94	2.31
(1V05) (613BU) Martinsburg, WV - VADOM	618	616	99.68%	2	0.32%	551	39	26	1	0	0	1			6.82
(1V05) (613GA) Cumberland, MD	1,346	1,263	93.83%	83	6.17%	1,033	86	144	74	. 7	0	2	20.29	3.01	5.14
(1V05) (613GB) Hagerstown, MD	1,388	1,353	97.48%	35	2.52%	1,179	96	78	26	6	1	2	5.24	0.33	4.36
(1V05) (613GC) Stephens City, VA	1,899	1,840	96.89%	59	3.11%	1,557	129	154	42	14	0	3	7.51	5.40	3.67
(1V05) (613GD) Franklin, WV	85	84	98.82%	1	1.18%	75	5	4	1	0	0	0	2.86		1.57
(1V05) (613GE) Petersburg, WV	348	348	100.00%	0	0.00%	306	21	21	0	0	0	0	3.67	0.00	1.85
(1V05) (613GF) Harrisonburg, VA	977	855	87.51%	122	12.49%	776	32	47	37	27	35	23	22.59	3.41	4.13
(1V05) (613GG) Fort Detrick, MD	1,964	1,907	97.10%	57	2.90%	1,651	140	116	36	8	7	6	5.79	2.98	8.12
1V05) (688) Washington, DC HCS	43,489	42,007	96.59%	1,482	3.41%	38,337	1,779	1,891	1,187	196	79	20	3.70	5.19	3.17
(1V05) (688) Washington-DC, DC	37,235	35,958	96.57%	1,277	3.43%	32,550	1,636	1,772	1,052	154	51	20	4.28	5.04	3.74
(1V05) (688GA) Fort Belvoir, VA	2,330	2,235	95.92%	95	4.08%	2,127	66	42	39	28	28	0	3.36	10.93	1.66
(1V05) (688GB) Southeast Washington, DC	261	259		2	0.77%		4	0	2	0	0	0	0.35	8.25	
(1V05) (688GD) Charlotte Hall, MD	1,429	1,384	96.85%	45	3.15%	1,325	37	22	39	6	0	0	3.88	3.21	0.20
(1V05) (688GE) Southern Prince Georges County-Andrews Air Force Base, MD	2,208	2,145	97.15%	63	2.85%	2,059	34	52	55	8	0	0	2.09	7.96	2.33
(1V05) (688QA) Franklin Street, DC	26	26	100.00%	0	0.00%	21	2	3	0	0	0	0			5.55
V05) (517) Beckley, WV HCS	12,295	11,871	96.55%	424	3.45%	10,619	599	653	305	71	20	28	5.88	7.29	1.67
(1V05) (517) Beckley, WV	11,008	10,604	96.33%	404	3.67%	9,477	519	608	294	63	19	28	6.22	7.44	1.41
(1V05) (517GB) Ronceverte, WV (Greenbrier County)	1,021		98.82%	12		918	59				·	0			
(1V05) (517QA) Princeton, WV	266		96.99%	8			21				0	-			
V05) (581) Huntington, WV HCS	24,084		96.61%												
(1V05) (581) Huntington, WV	19,062		95.91%				1,002						0.0.		
(1V05) (581GA) Prestonsburg, KY	1,712		99.53%	8											
(1V05) (581GB) Charleston, WV	2,669		99.33%	18		2,272	158		15		0				
(1V05) (581GG) Gallipolis, OH	441		99.77%	1	0.23%		24					0	-		
(1V05) (581GH) Lenore, WV	190		95.26%	9			10								
(1V05) (581QA) Huntington-Ninth Street, WV	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0	0.00		
1V06) (558) Durham, NC HCS	45,860	41,580	90.67%	4,280	9.33%	36,212	2,208	3,160	2,845	879	325	231	9.21	10.58	5.15
(1V06) (558) Durham, NC	26,641	23,951	89.90%	2,690	10.10%	20,641	1,356	1,954	1,884	479	193	134	8.14	10.07	4.92
(1V06) (558GA) Greenville, NC	9,695	8,714	89.88%	981	10.12%	7,626	410	678	571	248	91	71	12.33	12.31	3.72
(1V06) (558GB) Raleigh-Sungate Boulevard, NC	1,840	1,674	90.98%	166	9.02%	1,450	94	130	96	51	15	4	9.60	11.95	1.78
(1V06) (558GC) Morehead City, NC	1,362	1,242	91.19%	120	8.81%	1,083	70	89	80	24	4	12	5.26	20.00	14.90
(1V06) (558GD) Durham County, NC	1,579	1,531	96.96%	48	3.04%	1,431	55	45	36	10	0	2			4.37
(1V06) (558GE) Hillandale Road, NC	1,278	1,153	90.22%	125	9.78%	996	68	89	83	29	10	3	8.79	20.21	0.00
(1V06) (558GF) Wake County, NC	2,128	2,048	96.24%	80	3.76%	1,834	98	116	63	9	6	2			4.99
(1V06) (558GG) Raleigh-Atlantic	1,219	1,150	94.34%	69	5.66%	1,048	49	53	31	29	6	3	7.53	3.18	0.65
Avenue, NC															

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(1V06) (565) Fayetteville, NC HCS	46,940	45,343	96.60%	1,597	3.40%	40,186	2,526	2,631	987	344	189	77	2.17	7.58	3.59
(1V06) (565) Fayetteville, NC	11,144	10,785	96.78%	359	3.22%	9,922	437	426	156	86	83	34	4.36	4.46	2.85
(1V06) (565GA) Jacksonville- Henderson Drive, NC	2,060	2,050	99.51%	10	0.49%	1,976	46	28	7	3	0	C	0.46	6.42	2.47
(1V06) (565GC) Wilmington, NC	7,578	7,460	98.44%	118	1.56%	6,582	454	424	92	20	5	1	0.83	5.03	2.88
(1V06) (565GD) Hamlet, NC	1,062	1,051	98.96%	11	1.04%	1,004	30	17	5	6	0	C	1.49	0.00	1.86
(1V06) (565GE) Robeson County, NC	1,102	1,090	98.91%	12	1.09%	978	74	38	10	1	1	C	2.89		3.08
(1V06) (565GF) Goldsboro, NC	1,184	1,172	98.99%	12	1.01%	1,072	56	44	11	1	0	O	2.09	5.00	3.29
(1V06) (565GG) Sanford, NC (Lee County)	1,022	996	97.46%	26	2.54%	878	61	57	20	5	1	C	1.90	8.38	5.59
(1V06) (565GH) Brunswick County, NC	506	506	100.00%	0	0.00%	449	36	21	0	0	0	0	2.66		
(1V06) (565GJ) Jacksonville 2, NC	474	472	99.58%	2	0.42%	459	8	5	2	0	0	0	0.40		
(1V06) (565GL) Cumberland County, NC	18,340	17,364	94.68%	976	5.32%	14,650	1,230	1,484	634	204	97	41	3.06	10.21	8.58
(1V06) (565GM) Jacksonville 3, NC	506	500	98.81%	6	1.19%	463	23	14	4	2	0	O			2.38
(1V06) (565MB) IDES Fort Bragg	73	73	100.00%	0	0.00%	67	6	0	0	0	0	O		2.39	0.90
(1V06) (565MD) IDES Camp Lejeune	167	167	100.00%	0	0.00%	167	0	0	0	0	0	C	0.00	0.00	0.00
(1V06) (565QA) Robeson Street, NC	743	743	100.00%	0	0.00%	743	0	0	0	0	0	C			
(1V06) (565QD) Raeford Road, NC	979	914	93.36%	65	6.64%	776	65	73	46	16	2	1		6.60	
(1V06) (590) Hampton, VA HCS	32,758	29,999	91.58%	2,759	8.42%	25,856	1,916	2,227	1,571	701	365	122	9.39	14.62	6.88
(1V06) (590) Hampton, VA	27,119	24,699	91.08%	2,420	8.92%	21,389	1,471	1,839	1,346	621	337	116	10.70	14.82	6.27
(1V06) (590BU) Hampton, VA - VADOM	11	11	100.00%	0	0.00%	11	0	0	0	0	0	C			
(1V06) (590GB) Virginia Beach, VA	2,437	2,213	90.81%	224	9.19%	1,867	157	189	149	55	17	3	8.32	11.88	10.12
(1V06) (590GC) Albemarle, NC	852	835	98.00%	17	2.00%	728	50	57	15	2	0	C	3.64	0.00	3.07
(1V06) (590GD) Chesapeake, VA	2,155	2,057	95.45%	98	4.55%	1,785	156	116	61	23	11	3	5.90	0.00	7.84
(1V06) (590MA) IDES Portsmouth	47	47	100.00%	0	0.00%	12	16	19	0	0	0	C)	10.46	14.39
(1V06) (590MB) IDES Langley	43	43	100.00%	0	0.00%	30	13	0	0	0	0	C)	5.35	
(1V06) (590MC) IDES Fort Eustis	94		100.00%	0	0.00%	34	53		0	0		О		7.64	11.97
(1V06) (637) Asheville, NC HCS	31,211		91.20%	2,748		24,289	2,049					145	3.95	12.92	5.06
(1V06) (637) Asheville, NC (Charles George)	25,970	23,557	90.71%	2,413	9.29%	19,992	1,743	1,822	1,433	619	233	128	4.05	12.73	4.14
(1V06) (637GA) Franklin, NC	1,212	1,196	98.68%	16	1.32%	1,107	50	39	10	3	1	2	2.87	2.70	5.11
(1V06) (637GB) Rutherford County, NC	1,047	1,018	97.23%	29	2.77%	921	63	34	26	1	0	2	4.07	11.00	2.82
(1V06) (637GC) Hickory, NC	2,982	2,692	90.27%	290	9.73%	2,269	193	230	216	51	10	13	4.12	18.18	10.02
(1V06) (652) Richmond, VA HCS	49,089	47,326	96.41%	1,763	3.59%	40,871	3,206	3,249	1,285	261	84	133	3.36	7.47	3.27
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	42,896	41,239	96.14%	1,657	3.86%	35,350	2,897	2,992	1,195	252	81	129	3.67	7.50	3.76
(1V06) (652GA) Fredericksburg, VA	2,023	1,995	98.62%	28	1.38%	1,814	111	70	27	1	0	C	2.26	9.04	2.06
(1V06) (652GB) Fredericksburg 2, VA	1,881	1,821	96.81%	60	3.19%	1,593	115	113	51	5	2	2	4.71	9.22	3.11
(1V06) (652GE) Charlottesville, VA	1,630	1,620	99.39%	10	0.61%	1,547	48	25	7	1	1	1	0.94	2.66	0.96
(1V06) (652GF) Emporia, VA	659	651	98.79%	8	1.21%	567	35	49	5	2	0	1	2.92	10.91	3.37
(1V06) (658) Salem, VA HCS	29,330	27,335	93.20%	1,995	6.80%	22,750	2,232	2,353	1,185	364	279	167	6.57	11.29	4.69
(1V06) (658) Salem, VA	23,909	22,187	92.80%	1,722	7.20%	18,226	1,911	2,050	978	326	266	152	6.81	11.51	3.40
(1V06) (658GA) Tazewell, VA	344	334	97.09%	10	2.91%	309	17	8	10	0	0	C	4.14		2.85
(1V06) (658GB) Danville, VA	1,972	1,905	96.60%	67	3.40%	1,703	124	78	40	13	8	6	3.15	4.02	10.46
(1V06) (658GC) Lynchburg, VA	1,312	1,171	89.25%	141	10.75%	965	95	111	116	14	3	8	12.76	4.11	7.97
(1V06) (658GD) Staunton, VA	781	745	95.39%	36	4.61%	690	24	31	26	7	2	1	6.13	0.51	4.91

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	Wait Time	MH Avg Wait Time in Days 15
(1V06) (658GE) Wytheville, VA	1,012	993	98.12%	19	1.88%	857	61	75	15	4	0	0	4.47	6.85	2.75
(1V06) (659) Salisbury, NC HCS	60,379	55,549	92.00%	4,830	8.00%	46,308	4,218	5,023	3,447	855	278	250	4.38	11.85	10.05
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	24,228	22,838	94.26%	1,390	5.74%	19,306	1,632	1,900	1,043	238	54	55	3.89	11.33	5.54
(1V06) (659BY) Kernersville, NC	17,259	15,612	90.46%	1,647	9.54%	13,011	1,220	1,381	1,189	297	98	63	5.31	10.00	14.42
(1V06) (659BZ) South Charlotte, NC	16,341	14,590	89.28%	1,751	10.72%	11,876	1,110	1,604	1,174	320	125	132	4.38	15.65	10.65
(1V06) (659GA) North Charlotte, NC	2,551	2,509	98.35%	42	1.65%	2,115	256	138	41	0	1	0	2.19	5.02	4.18
(2V07) (508) Atlanta, GA HCS	76,149	71,624	94.06%	4,525	5.94%	62,654	4,233	4,737	3,053	931	324	217	4.36	11.54	2.92
(2V07) (508) Atlanta, GA	34,541	31,803	92.07%	2,738	7.93%	27,365	2,014	2,424	1,882	544	174	138	5.07	11.86	4.18
(2V07) (508GA) Fort McPherson, GA	6,777	6,481	95.63%	296	4.37%	5,682	350	449	149	116	29	2	4.34	17.17	3.52
(2V07) (508GE) Oakwood, GA	3,424	3,330	97.25%	94	2.75%	2,973	180	177	74	9	3	8	3.44	7.97	2.84
(2V07) (508GF) Austell, GA	2,014	2,003	99.45%	11	0.55%	1,907	55	41	10	1	0	0	1.01	14.14	1.92
(2V07) (508GG) Stockbridge, GA	2,495	2,477	99.28%	18	0.72%	2,189	150	138	15	3	0	0	2.93	0.00	2.83
(2V07) (508GH) Lawrenceville, GA	2,773	2,745	98.99%	28	1.01%	2,519	108	118	19	6	3	0	2.64	5.36	1.07
(2V07) (508GI) Newnan, GA	2,188	2,123	97.03%	65	2.97%	1,806	181	136	51	14	0	0	4.06	3.67	5.35
(2V07) (508GJ) Blairsville, GA	1,110	1,107	99.73%	3	0.27%	1,034	47	26	2	0	0	1	1.64	1.93	1.41
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	2,714	2,644	97.42%	70	2.58%	2,362	167	115	61	8	0	1	2.34	5.31	1.28
(2V07) (508GL) Rome, GA	972	969	99.69%	3	0.31%	904	38	27	3	0	0	0	1.82	1.66	0.97
(2V07) (508QB) East Point, GA	534	531	99.44%	3	0.56%	506	10	15	1	1	1	0	8.84	14.09	0.88
(2V07) (508QC) Henderson Mill, GA	2,535	2,528	99.72%	7	0.28%	2,477	42	9	4	0	2	1			1.19
(2V07) (508QD) Fulton County, GA	467	461	98.72%	6	1.28%	234	155	72	6	0	0	0		8.73	6.61
(2V07) (508QE) Gwinnett County, GA	1,270	1,264	99.53%	6	0.47%	1,172	44	48	6	0	0	0	2.77	6.93	0.86
(2V07) (508QF) Atlanta-Arcadia	12,335	11,158	90.46%	1,177	9.54%	9,524	692	942	770	229	112	66	8.91	13.17	4.70
Avenue, GA (2V07) (509) Augusta, GA HCS	30,511	28,573	93.65%	1,938	6.35%	24,989	1,624	1,960	1,396	366	106	70	5.01	9.22	2.76
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	12,787	11,777	92.10%	1,010	7.90%	9,942	796	1,039	720		58	42		9.24	2.21
(2V07) (509A0) Augusta Uptown, GA	13,963	13,117	93.94%	846	6.06%	11,708	607	802	611	168	46	21	5.50	9.48	2.88
(2V07) (509GA) Athens, GA	2,074	2,036	98.17%	38	1.83%	1,802	161	73	35	2	1	0	3.73	6.63	2.96
(2V07) (509GB) Aiken, SC	1,109	1,090	98.29%	19	1.71%	1,028	42	20	18	1	0	0	1.91	5.95	1.05
(2V07) (509QA) Statesboro, GA	578	553	95.67%	25	4.33%	509	18	26	12	5	1	7	7.81	0.02	3.29
(2V07) (521) Birmingham, AL HCS	49,485	47,711	96.42%	1,774	3.58%	42,388	2,516	2,807	1,211	375	128	60	1.86	7.82	2.31
(2V07) (521) Birmingham, AL	24,373	23,197	95.17%	1,176	4.83%	20,240	1,291	1,666	726	281	119	50	0.87	10.27	2.42
(2V07) (521GA) Huntsville, AL	6,707	6,562	97.84%	145	2.16%	5,720	450	392	101	40	4	0		5.42	2.83
(2V07) (521GC) Sheffield, AL (Florence)	1,703	1,702	99.94%	1	0.06%	1,657	31	14	0	0	0	1	0.79	0.82	1.45
(2V07) (521GD) Rainbow City, AL	1,514	1,513	99.93%	1	0.07%	1,424	70	19	1	0	0	0	1.34	1.14	1.88
(2V07) (521GE) Oxford, AL	1,808	1,804	99.78%	4	0.22%	1,660	83	61	3	0	0	1	1.87	4.49	2.04
(2V07) (521GF) Jasper, AL	973	970	99.69%	3	0.31%	941	18	11	2	0	0	1	0.73	2.26	0.81
(2V07) (521GG) Bessemer, AL	983	953	96.95%	30	3.05%	851	45	57	26	0	1	3	3.89	6.07	4.11
(2V07) (521GH) Childersburg, AL	1,196	1,192	99.67%	4	0.33%	1,165	20	7	3	1	0	0	0.59	1.81	0.74
(2V07) (521GI) Guntersville, AL	1,559	1,550	99.42%	9	0.58%	1,427	77	46	7	1	0	1	1.53	6.34	2.18
(2V07) (521GJ) Birmingham-7th Avenue, AL	6,239		95.19%			5,174	332	433	256		3	3			4.42
(2V07) (521QA) Callahan, AL	2,430		95.84%		4.16%	2,129	99	101	86		1	0		4.01	
(2V07) (534) Charleston, SC HCS	51,864		96.78%			45,069						20			3.05
(2V07) (534) Charleston, SC (Ralph H. Johnson)	24,272	23,275	95.89%	997	4.11%	20,768	1,187	1,320	766	188	35	8	1.55	6.83	1.87

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (534BY) Savannah, GA	7,938	7,629	96.11%	309	3.89%	6,700	451	478	211	75	12	11	3.32	11.33	4.20
(2V07) (534GB) Myrtle Beach, SC	3,303	3,255	98.55%	48	1.45%	2,936	163	156	41	5	2	0	2.98	3.87	9.17
(2V07) (534GC) Beaufort, SC	2,053	2,046	99.66%	7	0.34%	1,945	44	57	7	0	0	0	0.46	3.54	1.55
(2V07) (534GD) Goose Creek, SC	4,736	4,637	97.91%	99	2.09%	4,067	345	225	91	6	1	1	1.53	8.22	3.50
(2V07) (534GE) Hinesville, GA	3,505	3,423	97.66%	82	2.34%	3,188	118	117	75	6	1	0	1.15	9.37	3.86
(2V07) (534GF) Trident 1, SC	2,215	2,211	99.82%	4	0.18%	2,144	42	25	4	0	0	0	1.25	2.11	
(2V07) (534QA) Market Commons, SC	3,016	2,897	96.05%	119	3.95%	2,551	181	165	111	7	1	0		7.10	4.69
(2V07) (534QB) Trident 2, SC	603	599	99.34%	4	0.66%	547	38	14	4	0	0	0			2.21
(2V07) (534QC) Charleston-City Hall Lane, SC	223	223	100.00%	0	0.00%	223	0	0	0	0	0	0			
(2V07) (544) Columbia, SC HCS	55,377	52,490	94.79%	2,887	5.21%	45,241	3,357	3,892	1,863	587	153	284	4.02	10.11	4.01
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	36,767		93.70%				2,283	2,812							
(2V07) (544BZ) Greenville, SC	6,421	6,161			4.05%		392								8.89
(2V07) (544GB) Florence, SC	2,087	2,043			2.11%			105			3	2			
(2V07) (544GC) Rock Hill, SC (2V07) (544GD) Anderson, SC	2,644	2,596			1.82%		189	217			0	1	3.08	1.00	
	2,788	2,662		126	4.52%						4		-	6.52	
(2V07) (544GE) Orangeburg, SC (2V07) (544GF) Sumter, SC	1,758	961	97.46% 97.44%	25	2.54%		39 112	30 117			2	2	4.11 5.24		3.70
(2V07) (544GF) Surficer, SC	1,812	1,713					103	86			1	1	2.60	6.30	
(2V07) (544HK) Columbia, SC -	114	108			5.26%		103	7	3		0	0		5.12	
Mobile									_	_	·	_			
(2V07) (557) Dublin, GA HCS	26,649		93.52%												
(2V07) (557) Dublin, GA (Carl Vinson) (2V07) (557GA) Macon, GA	2,672	16,159 2,491			6.55%		778 138	964	630			3			
(2V07) (557GB) Albany, GA	2,000	1,880					108	110							
(2V07) (557GC) Milledgeville, GA	694	692			0.29%		14	5	2		0				
(2V07) (557GE) Brunswick, GA	1,524		89.37%				81	93					19.86		
(2V07) (557GF) Tifton, GA	1,416	1,398					46	54			1	2			
(2V07) (557HA) Perry, GA	1,052	941	89.45%	111	10.55%	794	70	77	96	11	4	0	7.83	0.00	11.73
(2V07) (619) Central Alabama HCS	29,763	27,551	92.57%	2,212	7.43%	23,939	1,573	2,039	1,270	481	256	205	5.85	12.95	8.35
(2V07) (619) Montgomery, AL (Central Alabama)	7,179	6,201			13.62%									15.20	
(2V07) (619A4) Tuskegee, AL (Central Alabama)	9,017	8,369	92.81%	648	7.19%	7,462	373	534	365	164	77	42	5.50	14.11	3.39
(2V07) (619GA) Columbus, GA	1,945	1,819	93.52%	126	6.48%	1,601	79	139	76	35	5	10	6.50	3.39	10.67
(2V07) (619GB) Dothan 1, AL	817	794	97.18%	23	2.82%	633	80	81	10	2	3	8	7.27	0.00	
(2V07) (619GD) Wiregrass, AL	1,954	1,870	95.70%	84	4.30%	1,701	58	111	56	14	6	8	3.85	7.82	1.73
(2V07) (619GE) Monroe County, AL	521	513	98.46%	8	1.54%	453	20	40	7	1	0	0	5.49		0.00
(2007) (019GE) Monitoe County, AE	521														5.81
(2V07) (619GF) Central Alabama Montgomery, AL	5,338	5,058	94.75%		5.25%		342	396						11.10	5.61
(2V07) (619GF) Central Alabama	5,338	5,058	100.00%	0	5.25%	21	1	396	0	0	58			11.10	5.61
(2V07) (619GF) Central Alabama Montgomery, AL (2V07) (619PA) Tuskegee, AL	5,338	5,058 22 431	100.00%	0 23	0.00%	21	1	0	0	0	0	0			6.87
(2V07) (619GF) Central Alabama Montgomery, AL (2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP (2V07) (619QA) Dothan 2, AL (2V07) (619QB) Fort Benning, GA	5,338 22 454 2,516	5,058 22 431 2,474	100.00% 94.93% 98.33%	0 23 42	0.00% 5.07% 1.67%	21 406 2,173	1 6 212	0 19 89	0 18 34	2	2	0 1 4	3.48	4.69	6.87
(2V07) (619GF) Central Alabama Montgomery, AL (2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP (2V07) (619QA) Dothan 2, AL (2V07) (619QB) Fort Benning, GA (2V07) (679) Tuscaloosa, AL HCS	5,338 22 454 2,516 11,124	5,058 22 431 2,474 10,511	100.00% 94.93% 98.33% 94.49%	0 23 42 613	0.00% 5.07% 1.67% 5.51%	21 406 2,173 9,504	1 6 212 467	0 19 89 540	0 18 34 357	0 2 3 182	0 2 1 38	0 1 4 36	3.48	4.69 5.15	6.87
(2V07) (619GF) Central Alabama Montgomery, AL (2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP (2V07) (619QA) Dothan 2, AL (2V07) (619QB) Fort Benning, GA (2V07) (679) Tuscaloosa, AL HCS (2V07) (679) Tuscaloosa, AL	5,338 22 454 2,516	5,058 22 431 2,474 10,511 10,152	100.00% 94.93% 98.33% 94.49% 94.63%	0 23 42 613 576	0.00% 5.07% 1.67% 5.51% 5.37%	21 406 2,173 9,504 9,175	1 6 212 467 458	0 19 89	0 18 34 357	0 2 3 182	0 2 1 38 32	0 1 4 36 21	3.48	4.69 5.15	6.87 5.62
(2V07) (619GF) Central Alabama Montgomery, AL (2V07) (619PA) Tuskegee, AL (Central Alabama) - PRRTP (2V07) (619QA) Dothan 2, AL (2V07) (619QB) Fort Benning, GA (2V07) (679) Tuscaloosa, AL HCS	5,338 22 454 2,516 11,124	5,058 22 431 2,474 10,511 10,152	100.00% 94.93% 98.33% 94.49%	0 23 42 613 576	0.00% 5.07% 1.67% 5.51%	21 406 2,173 9,504 9,175	1 6 212 467 458	0 19 89 540	0 18 34 357	0 2 3 182 173	0 2 1 38	0 1 4 36 21	3.48 12.69 11.71	4.69 5.15	6.87

	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(2V07) (679HK) Tuscaloosa, AL - Mobile	161		77.64%				6			9					0.00
(2V08) (516) Bay Pines, FL HCS	76,693	73,377	95.68%	3,316	4.32%	64,770	4,306	4,301	2,517	488	199	112	3.99	7.24	5.66
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	42,293	40,456	95.66%	1,837	4.34%	35,884	2,333	2,239	1,335	291	138	73	4.79	7.68	3.60
(2V08) (516BZ) Lee County, FL	16,935	16,089	95.00%	846	5.00%	14,042	959	1,088	667	113	41	25	2.67	6.67	7.92
(2V08) (516GA) Sarasota, FL	3,486	3,447	98.88%	39	1.12%	3,103	223	121	33	3	0	3	2.91	1.18	5.68
(2V08) (516GB) St. Petersburg, FL	846	832	98.35%	14	1.65%	796	13	23	13	1	0	0	2.95	3.17	0.51
(2V08) (516GC) Palm Harbor, FL	2,365	2,280	96.41%	85	3.59%	1,880	209	191	56	26	3	0	6.86	1.83	8.83
(2V08) (516GD) Bradenton, FL	4,203	3,913	93.10%	290	6.90%	3,355	253	305	253	27	6	4	4.05	9.26	7.24
(2V08) (516GE) Port Charlotte, FL	2,993	2,870	95.89%	123			152	197	101	14	5	3	4.63		
(2V08) (516GF) Naples, FL	2,005	1,931	96.31%	74	3.69%	1,723	111	97	52	12	6	4	3.29	10.51	15.11
(2V08) (516GH) Sebring, FL	1,567		99.49%	8			53		7	1	0	0		6.58	3.93
(2V08) (546) Miami, FL HCS	46,804	43,893	93.78%	2,911	6.22%	40,299	1,612	1,982	1,699	683	292	237	3.16	8.71	2.95
(2V08) (546) Miami, FL (Bruce W. Carter)	28,640	26,771	93.47%	1,869	6.53%	24,475	1,009	1,287	1,069	425	206	169	2.90	8.54	2.44
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	12,106	11,217	92.66%	889	7.34%	10,316	414	487	505	249	77	58	3.98	10.56	2.82
(2V08) (546GA) Miami Flagler, FL	52	50	96.15%	2	3.85%	50	0	0	0	0	0	2	8.12		
(2V08) (546GB) Key West, FL	930	918	98.71%	12	1.29%	856	37	25	4	3	2	3	1.45	4.39	2.56
(2V08) (546GC) Homestead, FL	1,978	1,878	94.94%	100	5.06%	1,700	73	105	87	5	4	4	5.03	4.90	
(2V08) (546GD) Pembroke Pines, FL	766	757	98.83%	9	1.17%	729	15	13	8	0	1	0	0.64	12.07	2.26
(2V08) (546GE) Key Largo, FL	344			10			16		7	1	2	0		10.35	
(2V08) (546GF) Hollywood, FL	1,369			15			32		14	0	0		2.08		
(2V08) (546GH) Deerfield Beach, FL	619		99.19%		0.81%		16		5	0	0	-			
(2V08) (548) West Palm Beach, FL HCS	51,915		97.00%				2,253								
(2V08) (548) West Palm Beach, FL	40,126		96.24%				2,075		1,144						
(2V08) (548GA) Fort Pierce, FL	2,225		99.96%		0.04%		13		1	0					
(2V08) (548GB) Delray Beach, FL	2,860			23			39						3.43		
(2V08) (548GC) Stuart, FL	2,566		99.96%	1	0.04%		2		2	0	0	0			
(2V08) (548GD) Boca Raton, FL	1,328		99.70%	0	0.30%		26				0	_			
(2V08) (548GE) Vero Beach, FL (2V08) (548GF) Okeechobee, FL	1,286		99.88%	1	0.00%		11					_	2.95		
(2V08) (548QA) Port Saint Lucie, FL	710		97.61%	17			73	·	13					9.14	
(2V08) (573) Gainesville, FL HCS	86,388						5,318								
(2V08) (573) Gainesville, FL (Malcom	23,909		94.71%		5.29%		1,307		968						
Randall) (2V08) (573A4) Lake City, FL	9,717	9,435	97.10%	282	2.90%	8,294	516	625	135	61	57	29	5.64	8.19	1.49
(2V08) (573BY) Jacksonville 1, FL	11,368		88.67%				832		726						
(2V08) (573GA) Valdosta, GA	1,483		99.60%				40		5	1	0				
(2V08) (573GD) Ocala, FL	2,592		97.84%				177		39	15	2	0			
(2V08) (573GE) Saint Augustine, FL	2,036		95.83%				213	178	49		4	3	5.53		
(2V08) (573GF) Tallahassee, FL	8,485		96.91%		3.09%		524	530	191	45	20	6	4.68		
(2V08) (573GG) Lecanto, FL	2,211		99.73%	6			53	28	5	0	1	0	1.46		
(2V08) (573GI) The Villages, FL	7,595		93.01%	531	6.99%		521	566	319	77	116	19			
(2V08) (573GJ) St. Marys, GA	889		99.10%	8			55	26	6	0	0	2	3.44		
· ·															
(2V08) (573GK) Marianna, FL	959	954	99.48%	5	0.52%	859	68	27	3	2	0	0	2.12	0.00	2.93

Confection (Confection (Conf	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Prof. (PTICA) Calmontals 148th PT 1970 1920 1970	(2V08) (573GM) Waycross, GA	658	645	98.02%	13	1.98%	580	44	21	8	2	2	1	3.61	3.13	2.67
Second FL Commission Commission Second 2 (1989) 1.00	(2V08) (573GN) Perry, FL	184	184	100.00%	0	0.00%	184	0	0	0	0	0	0	0.44	0.00	1.18
Compact Comp	(2V08) (573QA) Gainesville 1-16th Street. FL	877	877	100.00%	0	0.00%	877	0	0	0	0	0	0		0.00	0.04
Comparison Com		502	478	95.22%	24	4.78%	417	32	29	19	4	1	0		4.79	
Secretary Column	(2V08) (573QC) Gainesville 3-64th	1,367	1,334	97.59%	33	2.41%	973	170	191	32	0	1	0		5.34	6.54
Service (CVIDIC) Control (CVIDIC) Control (CVIDIC) Service (CVIDIC) CVIDIC) CVIDIC (CVIDIC) CVIDIC) Service (CVIDIC) CVIDIC (CVIDIC) CVIDIC) Service (CVIDIC) CVIDIC CVIDIC (CVIDIC) CVIDIC CVIDIC CVIDIC CVIDIC CVIDIC (CVIDIC) CVIDIC		961	892	92.82%	69	7.18%	733	80	79	61	7	0	1		7.06	
Avoide FL VEX. (1970) 1572-157-1 Court Wash, FL 1.1.00 1.200 5575-17 Court Wash, FL 1.20		1,319	1,237	93.78%	82	6.22%	1,038	79	120	61	15	3	3		7.59	
Sourpount II. Cyrolis (1970-14) Cores Week, P. 1,200 1,270 56.7% 1.0 1.	(2V08) (573QF) Gainesville 6-23rd Avenue, FL	8	2	25.00%	6	75.00%	2	0	0	4	1	1	0			
Company Comp		4,544	4,313	94.92%	231	5.08%	3,678	289	346	183	31	11	6	3.48	8.48	6.98
Company Decision Company Compa	(2V08) (573QH) Ocala West, FL	1,320	1,270	96.21%	50	3.79%	1,031	116	123	38	10	0	2		5.72	
PVINS (677) San Juan, PR		2,390	2,283	95.52%	107	4.48%	1,978	146	159	77	24	3	3	6.44	10.79	2.55
CANDING (GPZRD) Papers, PR, Cempleton PR,	(2V08) (672) San Juan, PR HCS	69,423	66,517	95.81%	2,906	4.19%	59,984	3,439	3,094	1,781	535	270	320	2.63	7.86	3.94
Robbin Cycles (GYZGA) Samt Crox, VI	(2V08) (672) San Juan, PR	49,613	47,077	94.89%	2,536	5.11%	42,026	2,545	2,506	1,510	480	249	297	3.13	8.71	4.08
(2V08) (672GA) Saint Croix, VI 265 264 99.51% 1 0.38% 240 7 7 7 1 1 0 0 0 0 0.22 8.15 10.33 (2V08) (672GA) Saint Thomas, VI 210 213 90.77% 2 0.03% 20.0 3 4 2 0 0 0 0 1.24 3.00 13.80 (2V08) (672GA) Christin, PR 1.487 38.55% 21 1.41% 1.330 98 36 17 1 1 2 2 1 1 2 2 1 1 2 2 1 8 1 2 3 6 .689 1.22 (2V08) (672GA) Christin, PR 1.482 1.510 98.21% 1 2 0.75% 1 3.387 38 5 10 0 1 1 1 2.23 6.689 1.22 (2V08) (672GA) Christin, PR 1.482 1.510 98.21% 1 2 0.75% 1 0.85% 77 37 3 1 1 0 0 0 1 1 2.23 6.689 1.22 (2V08) (672GA) Christin, PR 18 117 99.15% 1 0.85% 77 37 3 1 1 0 0 0 0 0 0.55 1 1 0 0 0 0 0 0.55 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		7,860	7,668	97.56%	192	2.44%	7,112	307	249	137	35	13	7	1.76	5.43	2.13
(2V09) (672CB) Saint Thomas, VI 215 213 99,07% 2 0.93% 206 3 4 2 0 0 0 0 1.24 3.00 13.86 (2V09) (672CB) Cabba, PR 1.484 1.473 98.59% 21 1.41% 1.338 99 36 17 11 2 11 2 11 2.23 18.50 3.87 (2V09) (672CB) Cabba, PR 1.822 1.510 99.21% 12 0.75% 1.387 88 35 10 0 0 1 1 1 2.35 6.69 1.102 (2V09) (672CB) Cabba, PR 1.82 1.510 99.21% 12 0.75% 1.387 70 86 35 10 0 0 0 0 1.72 4.84 4.89 (2V09) (672CB) Cabba, PR 1.81 11 117 99.15% 1 0.65% 77 37 35 1 0 0 0 0 0 0 0 0 0 6.53 1.22 (2V09) (672CB) Cabba, PR 1.81 118 117 99.15% 1 0.65% 77 37 37 3 1 0 0 0 0 0 0 0 6.53 1.22 (2V09) (672CB) Cabba, PR 8 6 86 86 100.00% 0 0.00% 82 2 2 2 0 0 0 0 0 0 0 0 0 6.53 1.22 (2V09) (672CB) Cabba, PR 8 6 86 86 100.00% 0 0.00% 82 2 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(2V08) (672BZ) Mayaguez, PR	7,421	7,287	98.19%	134	1.81%	6,781	283	223	97	19	4	14	2.27	2.75	5.08
[2/V09] (672GC) Avectho, PR	(2V08) (672GA) Saint Croix, VI	255	254	99.61%	1	0.39%	240	7	7	1	0	0	0	0.22	8.15	10.33
(2V08) (672GD Celiba, PR 1,522 1,510 99.21% 12 0.79% 1,387 88 35 10 0 1 1 1 2.35 6.09 1.02 (2V08) (672GD Comerio, PR 118 117 99.15% 11 0.85% 77 37 3 11 0 0 0 1.72 4.64 4.59 (2V08) (672GD Comerio, PR 118 117 99.15% 11 0.85% 77 37 3 11 0 0 0 0 0.633 1	(2V08) (672GB) Saint Thomas, VI	215	213	99.07%	2	0.93%	206	3	4	2	0	0	0	1.24	3.00	13.86
(2V08) (672GE) Guayama, PR 804 801 90 69% 3 0.37% 700 67 25 3 0 0 0 0 1.72 4.64 4.69 (2V08) (672QA) Comerio, PR 118 117 98.15% 1 0.85% 77 37 3 1 0 0 0 0 0 6.53 1 0 0 0 0 6.53 1 0 0 0 0 0 6.53 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(2V08) (672GC) Arecibo, PR	1,494	1,473	98.59%	21	1.41%	1,338	99	36	17	1	2	1	2.23	18.50	3.87
(2V08) (672A) Comerio, PR 118 117 98.15% 1 0.85% 77 37 3 1 1 0 0 0 0 5.53	(2V08) (672GD) Ceiba, PR	1,522	1,510	99.21%	12	0.79%	1,387	88	35	10	0	1	1	2.35	6.69	1.02
(2V08) (672GB) Uluado, PR 86 85 100.00% 0 0.00% 82 2 2 2 0 0 0 0 0 0.68	(2V08) (672GE) Guayama, PR	804	801	99.63%	3	0.37%	709	67	25	3	0	0	0	1.72	4.64	4.59
(2V08) (672OC) Vieques, PR 35 31 88.57% 4 11.43% 26 1 4 3 0 1 0 10.48	(2V08) (672QA) Comerio, PR	118	117	99.15%	1	0.85%	77	37	3	1	0	0	0	6.53		
[2V08) (673) Tampa, FL (James A, 16ley)	(2V08) (672QB) Utuado, PR	86	86	100.00%	0	0.00%	82	2	2	0	0	0	0	0.68		
(2V08) (673) Tampa, FL (James A. Haley) (2V08) (673bV) Tampa, FL - VADOM 12	(2V08) (672QC) Vieques, PR	35	31	88.57%	4	11.43%	26	1	4	3	0	1	0	10.48		
Haley) (2V08) (673BV) Tampa, FL - VADOM 12 12 10 0.00% 12 0 0.00% 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(2V08) (673) Tampa, FL HCS	70,333	68,246	97.03%	2,087	2.97%	58,469	4,483	5,294	1,693	241	77	76	3.25	6.38	3.93
(2V08) (673B2) New Port Richey, FL 6,119 6,044 98.77% 75 1.23% 5,251 438 355 74 1 1 0 0 0 2.21 3.82 4.63 (2V08) (673GB) Lakeland, FL 1,743 1,739 99.77% 4 0.23% 1,591 97 51 4 0 0 0 0 2.40 2.80 (2V08) (673GC) Brooksville, FL 2,519 2,463 97.78% 56 2.22% 2,088 231 144 36 6 4 10 8.61 6.94 6.47 (2V08) (673GF) Zephyrhills, FL 600 591 98.50% 9 1.50% 551 20 20 9 0 0 0 0 0 2.81 0.79 (2V08) (673GP) Zephyrhills, FL 600 591 98.50% 9 1.50% 551 20 20 9 0 0 0 0 0 2.81 0.79 (2V08) (673GB) Forty Sixth Street 2,120 2,103 99.20% 17 0.80% 1,515 272 316 15 1 0 0 1 6.67 7.88 North, FL (2V08) (673GB) Forty Sixth Street 10,702 10,543 98.51% 159 1.49% 9,511 609 423 74 22 36 27 5.59 2.35 (2V08) (673GC) West Lakeland, FL 2,369 2,157 91.05% 212 8,95% 1,572 217 368 186 20 2 2 4 9.90 842 (2V08) (673GC) West Lakeland, FL 467 462 98.93% 5 1.07% 378 49 35 4 0 1 0 1 0 4.00 1 0 4.00 1 (2V08) (673GF) Highway Nineteen, 451 446 98.89% 5 1.11% 411 24 11 5 0 0 0 0 0 0 0 0 2.89 FL (2V08) (673GF) Winners Circle, FL 1,187 1,187 100.00% 0 0.00% 1,187 0 0 0 0 0 0 0 0 0 0 0 0 0 5.53 (2V08) (673GG) Little Road, FL 442 429 97.06% 13 2.94% 371 32 26 13 0 0 0 0 0 0 5.53 (2V08) (673GF) Bruce B. Downs 3,177 3,150 99.15% 27 0.85% 2,689 162 299 27 0 0 0 0 0 0 0 5.53		30,414	29,118	95.74%	1,296	4.26%	24,423	1,854	2,841	1,135	128	20	13	3.87	6.78	1.10
(2V08) (673GB) Lakeland, FL 1,743 1,739 99.77% 4 0.23% 1,591 97 51 4 0 0 0 0 0 2.40 2.80 (2V08) (673GC) Brooksville, FL 2,519 2,463 97.78% 56 2,22% 2,088 231 144 36 6 4 10 8.61 6.94 6.47 (2V08) (673GF) Zephyrhills, FL 600 591 98.50% 9 1.50% 561 20 20 9 0 0 0 0 0 2.81 0.79 (2V08) (673GA) Forty Sixth Street North, FL 2,120 2,103 99.20% 17 0.80% 1,515 272 316 15 1 0 1 0 1 6.67 7.88 (2V08) (673GB) Forty Sixth Street 10,702 10,543 98.51% 159 1.49% 9,511 609 423 74 22 36 27 5.59 2.35 (2V08) (673GC) West Lakeland, FL 2,369 2,157 91.05% 212 8.95% 1,572 217 368 186 20 2 2 4 9.05 8.42 (2V08) (673GC) West Lakeland, FL 467 462 98.93% 5 1.07% 378 49 35 4 0 1 0 1 0 4.00 (2V08) (673GF) Highway Nineteen, 451 446 98.89% 5 1.11% 411 24 11 5 0 0 0 0 0 2.89 FL (2V08) (673GF) Winners Circle, FL 1,187 10.00% 0 0.00% 1,187 0 0 0 0 0 0 0 0 0 0 0 5.53 (2V08) (673GG) Little Road, FL 442 429 97.06% 13 2.94% 371 32 26 13 0 0 0 0 0 5.53 (2V08) (673GH) Bruce B. Downs 3,177 3,150 99.15% 27 0.85% 2,689 162 299 27 0 0 0 0 0 5.53	(2V08) (673BV) Tampa, FL - VADOM	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0			
(2V08) (673GC) Brooksville, FL 2,519 2,463 97.78% 56 2,22% 2,088 231 144 36 6 4 10 8.61 6.94 6.47 (2V08) (673GF) Zephyrhills, FL 600 591 98.50% 9 1.50% 551 20 20 9 0 0 0 0 2.81 0.79 (2V08) (673GA) Forty Sixth Street North, FL 10,702 10,543 98.51% 159 1.49% 9,511 609 423 74 22 36 27 5.59 2.35 (2V08) (673GC) West Lakeland, FL 2,369 2,157 91.05% 212 8.95% 1,572 217 368 186 20 2 2 4 9.05 8.42 (2V08) (673GD) Deer Park, FL 467 462 98.93% 5 1.07% 378 49 35 4 0 1 0 1 0 4.00 (2V08) (673GE) Highway Nineteen, FL (2V08) (673GF) Winners Circle, FL 1,187 1,187 100.00% 0 0.00% 1,187 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(2V08) (673BZ) New Port Richey, FL	6,119	6,044	98.77%	75	1.23%	5,251	438	355	74	1	0	0	2.21	3.82	4.63
(2V08) (673GF) Zephyrhills, FL 600 591 98.50% 9 1.50% 551 20 20 9 0 0 0 0 2.81 0.79 (2V08) (673QA) Forty Sixth Street 2,120 2,103 99.20% 17 0.80% 1,515 272 316 15 1 0 1 6.67 7.88 North, FL 10,702 10,543 98.51% 159 1.49% 9,511 609 423 74 22 36 27 5.59 2.35 South, FL (2V08) (673QC) West Lakeland, FL 2,369 2,157 91.05% 212 8.95% 1,572 217 368 186 20 2 4 9.05 8.42 (2V08) (673QD) Deer Park, FL 467 462 98.93% 5 1.07% 378 49 35 4 0 1 0 1 0 4.00 (2V08) (673QE) Highway Nineteen, FL 466 98.89% 5 1.11% 411 24 11 5 0 0 0 0 2.89 FL (2V08) (673QF) Winners Circle, FL 1,187 1,187 100.00% 0 0.00% 1,187 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(2V08) (673GB) Lakeland, FL	1,743	1,739	99.77%	4	0.23%	1,591	97	51	4	0	0	0	2.40	2.80	
(2V08) (673QA) Forty Sixth Street	(2V08) (673GC) Brooksville, FL	2,519	2,463	97.78%	56	2.22%	2,088	231	144	36	6	4	10	8.61	6.94	6.47
North, FL (2V08) (673QB) Forty Sixth Street (2V08) (673QC) West Lakeland, FL (2V08) (673QD) Deer Park, FL (2V08) (673QE) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QF) Winners Circle, FL (2V08) (673QG) Little Road, FL 442 429 97.06% 13 2.94% 371 32 26 162 299 27 0 0 0 0 5.59 2.35 5.59 2.35 2.35 2.35 2.35 2.35 2.35 2.35 2.35					_						_		-	2.81		
South, FL (2V08) (673QC) West Lakeland, FL 2,369 2,157 91.05% 212 8.95% 1,572 217 368 186 20 2 4 9.05 8.42 (2V08) (673QD) Deer Park, FL 467 462 98.93% 5 1.07% 378 49 35 4 0 1 1 0 1 0 0 1 0 0 2,589 (2V08) (673QF) Highway Nineteen, FL (2V08) (673QF) Winners Circle, FL 1,187 1,	North, FL	2,120	2,103	99.20%	17	0.80%	1,515	272			1	_			6.67	7.88
(2V08) (673QD) Deer Park, FL 467 462 98.93% 5 1.07% 378 49 35 4 0 1 0 1 0 4.00 (2V08) (673QE) Highway Nineteen, 451 446 98.89% 5 1.11% 411 24 11 5 0 0 0 0 0 0 2.89 (2V08) (673QF) Winners Circle, FL 1,187 1,187 100.00% 0 0.00% 1,187 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		10,702	10,543	98.51%	159	1.49%	9,511	609	423	74	22	36	27		5.59	2.35
(2V08) (673QE) Highway Nineteen, Highway Ninetee	(2V08) (673QC) West Lakeland, FL	2,369	2,157	91.05%	212	8.95%	1,572	217	368	186	20	2	4		9.05	8.42
FL (2V08) (673QF) Winners Circle, FL 1,187 1,187 100.00% 0 0.00% 1,187 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(2V08) (673QD) Deer Park, FL	467	462	98.93%	5	1.07%	378	49	35	4	0	1	0		4.00	
(2V08) (673QG) Little Road, FL 442 429 97.06% 13 2.94% 371 32 26 13 0 0 0 5.36 (2V08) (673QH) Bruce B. Downs 3,177 3,150 99.15% 27 0.85% 2,689 162 299 27 0 0 0 5.53		451	446	98.89%	5	1.11%	411	24	11	5	0	0	0		2.89	
(2V08) (673QH) Bruce B. Downs 3,177 3,150 99.15% 27 0.85% 2,689 162 299 27 0 0 0 5.53	(2V08) (673QF) Winners Circle, FL	1,187	1,187	100.00%	0	0.00%	1,187	0	0	0	0	0	0			
		442	429	97.06%	13	2.94%	371	32	26	13	0	0	0			
	(2V08) (673QH) Bruce B. Downs Boulevard, FL	3,177	3,150	99.15%	27	0.85%	2,689	162	299	27	0	0	0			
(2V08) (673QI) Medical View Lane, 286 286 100.00% 0 0.00% 267 12 7 0 0 0 0 0.00 3.50 1.41 FL		286	286	100.00%	0	0.00%	267	12	7	0	0	0	0	0.00	3.50	1.41
(2V08) (673QJ) Hidden River, FL 7,725 7,516 97.29% 209 2.71% 6,652 466 398 111 63 14 21 2.80 7.36 4.30	(2V08) (673QJ) Hidden River, FL	7,725	7,516	97.29%	209	2.71%	6,652	466	398	111	63	14	21	2.80	7.36	4.30

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(2V08) (675) Orlando, FL HCS	84,858	81,480	96.02%	3,378	3.98%	70,882	5,179	5,419	2,552	522	179	125	2.88	7.14	4.72
(2V08) (675) Orlando-Lake Nona, FL	35,841	33,695	94.01%	2,146	5.99%	28,495	2,350	2,850	1,553	387	117	89	4.37	8.26	5.17
(2V08) (675BV) Lake Baldwin, FL - VADOM	42	42	100.00%	0	0.00%	41	1	0	0	0	0	0			
(2V08) (675GA) Viera, FL	16,950	16,541	97.59%	409	2.41%	14,543	1,045	953	342	37	21	9	1.61	5.67	6.08
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	9,780	9,547	97.62%	233	2.38%	8,452	591	504	175	39	8	11	3.87	5.32	2.40
(2V08) (675GC) Kissimmee, FL	1,450	1,427	98.41%	23	1.59%	1,226	119	82	16	6	0	1	3.48	0.80	4.77
(2V08) (675GD) Orange City- Sanford, FL	1,281	1,258	98.20%	23	1.80%	1,154	63	41	15	3	2	3	4.45	2.80	2.46
(2V08) (675GE) Tavares, FL	1,698	1,672	98.47%	26	1.53%	1,487	115	70	19	4	3	0	3.78	1.30	4.20
(2V08) (675GF) Clermont, FL	1,056	1,040	98.48%	16	1.52%	934	61	45	12	1	1	2	3.42	3.27	4.69
(2V08) (675GG) Lake Baldwin, FL	13,182	12,767	96.85%	415	3.15%	11,449	646	672	347	36	25	7	1.75	6.23	4.57
(2V08) (675QB) Port Orange, FL	8	8	100.00%	0	0.00%	2	0	6	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	1,917	1,890	98.59%	27	1.41%	1,728	82	80	25	2	0	0			2.73
(2V08) (675QD) Crossroads, FL	1,653	1,593	96.37%	60	3.63%	1,371	106	116	48	7	2	3		6.00	4.93
(2V09) (596) Lexington, KY HCS	25,892	24,515	94.68%	1,377	5.32%	21,298	1,532	1,685	1,119	225	21	12	2.10	9.75	2.36
(2V09) (596) Lexington-Leestown, KY	10,509	10,269	97.72%	240	2.28%	8,982	690	597	203	31	1	5	2.60	8.94	2.29
(2V09) (596A4) Lexington-Cooper, KY	11,462	10,390	90.65%	1,072	9.35%	8,665	705	1,020	863	182	20	7		10.45	9.11
(2V09) (596BU) Lexington-Leestown, KY - VADOM	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			
(2V09) (596GA) Somerset, KY	1,643	1,585	96.47%	58	3.53%	1,478	70	37	47	11	0	0	1.97	6.18	5.42
(2V09) (596GB) Morehead, KY	576	576	100.00%	0	0.00%	564	10	2	0	0	0	0	0.67	0.41	0.18
(2V09) (596GC) Hazard, KY	555	552	99.46%	3	0.54%	534	15	3	2	1	0	0	1.20	11.82	0.15
(2V09) (596GD) Berea, KY	1,121	1,117	99.64%	4	0.36%	1,049	42	26	4	0	0	0	1.49	1.93	0.82
(2V09) (603) Louisville, KY HCS	32,179	31,801	98.83%	378	1.17%	28,239	1,752	1,810	313	44	14	7	2.06	4.69	2.11
(2V09) (603) Louisville, KY (Robley Rex)	16,826	16,524	98.21%	302	1.79%	14,027	1,094	1,403	252	35	10	5	1.46	4.86	2.59
(2V09) (603BU) Louisville, KY - VADOM	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			0.00
(2V09) (603GA) Fort Knox, KY	1,817	1,807	99.45%	10	0.55%	1,704	73	30	9	1	0	0	1.50	3.22	1.72
(2V09) (603GB) New Albany, IN	2,235	2,210	98.88%	25	1.12%	2,084	87	39	17	6	2	0	1.95	0.21	3.97
(2V09) (603GC) Shively, KY	2,769	2,764	99.82%	5	0.18%	2,590	110	64	4	0	1	0	2.09	0.84	1.32
(2V09) (603GD) Dupont, KY	1,625	1,622	99.82%	3	0.18%	1,534	52	36	2	0	1	0	1.74	0.00	1.25
(2V09) (603GE) Newburg, KY	3,266	3,256	99.69%	10	0.31%	2,941	181	134	8	0	0	2	2.98	4.65	1.98
(2V09) (603GF) Grayson County, KY	1,755		99.49%	9		1,608	94	44	7	2	0	0	0.97	4.07	3.47
(2V09) (603GG) Scott County, IN	1,054		99.15%	9	0.85%	961	42			0	0	0		3.39	1.97
(2V09) (603GH) Carrollton, KY	659		99.24%	5		618	18	18	5	0	0	0	0.88	2.99	0.18
(2V09) (603MA) IDES Fort Knox	54		100.00%	0		54	0	0	0	0	0	0		0.00	0.00
(2V09) (603PB) Louisville (SARRTP)	116		100.00%	0		115	1	0	0	0	-	0			2.90
(2V09) (614) Memphis, TN HCS	40,949		98.04%			36,988	1,636							4.90	
(2V09) (614) Memphis, TN	26,328		97.46% 98.66%	668		23,183	1,194	1,283	536		31	27		0.00	5.04
(2V09) (614GA) Tupelo, MS	1,266			17						2	0	0			
(2V09) (614GB) Jonesboro, AR	1,172		99.40% 98.63%	4	0.60%	1,095	57	13	5	0	0	0		0.14	13.06
(2V09) (614GC) Holly Springs, MS (2V09) (614GD) Savannah, TN	533		98.63%	4	0.75%	527	0	2	4	0	0	0		0.00	6.00
(2V09) (614GD) Savannan, TN (2V09) (614GE) Covington, TN	1,857		99.25%	7	0.75%	1,796	35		5	1	0	1	0.00	0.00	2.88
(2V09) (614GF) Nonconnah, TN	5,966		98.93%			5,554	222			13	-	3		2.76	1.00
(2000) (01701) Noticollian, 114	5,300	5,802	33.3378	04	1.01 /0	5,554	222	120	40	13	2		2.01	2.10	1.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(2V09) (614GG) Jackson, TN	1,553	1,526	98.26%	27	1.74%	1,463	29	34	21	5	1	0	1.49	6.53	0.13
(2V09) (614GI) Dyersburg, TN	539	534	99.07%	5	0.93%	513	13	8	5	0	0	0	2.24	0.00	1.22
(2V09) (614GN) Helena, AR	247	247	100.00%	0	0.00%	227	13	7	0	0	0	0	2.23		1.97
(2V09) (614QA) Union Avenue, TN	1,196	1,196	100.00%	0	0.00%	1,196	0	0	0	0	0	0			
(2V09) (621) Mountain Home, TN HCS	36,855	35,841	97.25%	1,014	2.75%	31,962	2,106	1,773	771	179	50	14	2.79	6.32	2.41
(2V09) (621) Mountain Home, TN (James H. Quillen)	24,572	23,714	96.51%	858	3.49%	21,067	1,359	1,288	644	153	48	13	2.47	6.60	2.18
(2V09) (621BU) Mountain Home, TN - VADOM	114		100.00%			113	1	0	0	0	0	0			
(2V09) (621BY) Knoxville, TN (William C. Tallent)	5,457		99.60%			4,995	269	171	18		0	0			1.58
(2V09) (621GA) Rogersville, TN	665					636	19	8	2		0		-		0.11
(2V09) (621GC) Norton, VA	694				110170	642	15	30	7	, and the second	0	0			0.71
(2V09) (621GG) Morristown, TN	877					793	53	22			0	0			1.24
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	1,444		96.05%			1,137	162	88	40		1	0			4.49
(2V09) (621GJ) Bristol, VA	1,047					910	49	70			0	0			6.74
(2V09) (621GK) Campbell County, TN						472	20	10			0	0		7.50	3.82
(2V09) (621QA) Jonesville, VA	132		96.97%		3.03%	105	6	17	2		0	1	6.71		
(2V09) (621QB) Marion, VA	106		100.00%			92	13	1	0		0	0			
(2V09) (621QC) Vansant, VA	71				25.35%	40	5	8	18		0	0			4.40
(2V09) (621QD) Knox County, TN	323					668	108	3	13		0	0		4.58	4.16
(2V09) (621QE) Downtown West, TN (2V09) (626) Middle Tennessee HCS	66,003		99.69%		0.31% 5.43%	292 55,051	3,555	3,814		-	241			9.00	4.01
(2V09) (626) Nashville, TN	26,174		93.37%			21,557	1,310	1,572			138				3.94
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	15,653		93.62%			12,735	905	1,014	723		66	39			3.01
(2V09) (626GA) Dover, TN	492	2 482	97.97%	10	2.03%	411	39	32	10	0	0	0	4.65	4.17	3.72
(2V09) (626GC) Bowling Green, KY	1,388	3 1,344	96.83%	44	3.17%	1,162	112	70	40	3	1	0	1.62	10.45	10.98
(2V09) (626GE) Clarksville, TN	4,747	4,540	95.64%	207	4.36%	4,047	216	277	189	10	4	4	3.05	6.20	5.54
(2V09) (626GF) Chattanooga, TN	5,643	5,495	97.38%	148	2.62%	4,995	261	239	99	19	18	12	3.57	4.91	3.49
(2V09) (626GG) Tullahoma, TN	347	338	97.41%	9	2.59%	310	10	18	7	1	1	0	0.82	5.04	7.00
(2V09) (626GH) Cookeville, TN	1,246	1,206	96.79%	40	3.21%	1,117	52	37	31	5	0	4	3.56	2.81	4.59
(2V09) (626GJ) Hopkinsville, KY	1,744	1,607	92.14%	137	7.86%	1,337	134	136	113	17	2	5	8.27	7.43	7.71
(2V09) (626GK) McMinnville, TN	710	694	97.75%	16	2.25%	555	83	56	14	2	0	0	5.33	8.50	3.91
(2V09) (626GL) Roane County, TN	419	410	97.85%	9	2.15%	352	31	27	7	1	1	0	4.35	5.64	4.12
(2V09) (626GM) Maury County, TN	726	691	95.18%	35	4.82%	571	63	57	27	3	2	3	7.36	6.63	5.09
(2V09) (626GN) Athens, TN	390	369	94.62%	21	5.38%	317	18	34	20	1	0	0	2.53	4.43	13.38
(2V09) (626GO) International Plaza, TN	1,302	1,280	98.31%	22	1.69%	1,170	56	54	15	6	0	1	2.27	2.13	3.21
(2V09) (626MA) IDES Fort Campbell	328	328	100.00%	0	0.00%	328	0	0	0	0	0	0		0.00	0.00
(2V09) (626QA) Albion Street, TN	798	775	97.12%	23	2.88%	683	60	32	23	0	0	0	4.17		0.10
(2V09) (626QB) Charlotte Avenue, TN	1,662	1,637	98.50%	25	1.50%	1,432	127	78	15	8	1	1	4.21	7.18	1.30
(2V09) (626QC) Pointe Centre, TN	1,713	1,618	94.45%	95	5.55%	1,468	75	75	33	54	7	1		14.76	3.06
(2V09) (626QD) Glenis Drive, TN	521	513	98.46%	8	1.54%	504	3	6	8	0	0	0			3.29
(3V10) (538) Chillicothe, OH HCS	16,492	15,515	94.08%	977	5.92%	13,261	1,103	1,151	746	142	46	43	2.72	10.91	3.15
(3V10) (538) Chillicothe, OH	10,892	2 10,050	92.27%	842	7.73%	8,347	794	909	638	123	44	37	2.57	11.79	2.41
(3V10) (538GA) Athens, OH	1,066	1,048	98.31%	18	1.69%	913	75	60	14	3	0	1	2.53	7.00	3.98

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(3V10) (538GB) Portsmouth, OH	1,195	1,179	98.66%	16	1.34%	1,074	51	54	11	3	0	2	3.25	5.87	2.23
(3V10) (538GC) Marietta, OH	815	769	94.36%	46	5.64%	699	40	30	37	9	0	0	2.82	10.37	3.44
(3V10) (538GD) Lancaster, OH	1,363	1,324	97.14%	39	2.86%	1,181	76	67	31	3	2	3	2.89	7.36	5.92
(3V10) (538GE) Cambridge, OH	773	770	99.61%	3	0.39%	715	43	12	2	1	0	0	1.71	1.77	2.78
(3V10) (538GF) Wilmington, OH	388	375	96.65%	13	3.35%	332	24	19	13	0	0	0	3.92	18.15	3.93
(3V10) (539) Cincinnati, OH HCS	36,891	35,310	95.71%	1,581	4.29%	31,483	1,890	1,937	1,141	295	75	70	3.87	7.56	2.15
(3V10) (539) Cincinnati, OH	23,205	21,891	94.34%	1,314	5.66%	19,216	1,258	1,417	941	264	66	43	4.44	8.72	1.82
(3V10) (539A4) Fort Thomas, KY	902	865	95.90%	37	4.10%	779	35	51	26	4	2	5		11.01	0.00
(3V10) (539GA) Bellevue, KY	1,439	1,415	98.33%	24	1.67%	1,344	39	32	8	5	2	9	4.93	2.18	5.43
(3V10) (539GB) Clermont County, OH	2,975	2,932	98.55%	43	1.45%	2,583	214	135	38	2	3	0	3.12	4.04	2.55
(3V10) (539GC) Dearborn, IN	1,698	1,683	99.12%	15	0.88%	1,595	41	47	12	0	0	3	1.71	4.99	2.71
(3V10) (539GD) Florence, KY	2,293	2,231	97.30%	62	2.70%	2,048	99	84	49	7	2	4	3.61	4.18	3.82
(3V10) (539GE) Hamilton, OH	1,969	1,933	98.17%	36	1.83%	1,772	76	85	24	8	0	4	3.84	3.61	2.01
(3V10) (539GF) Georgetown, OH	763	761	99.74%	2	0.26%	714	32	15	2	0	0	0	3.12	1.74	0.48
(3V10) (539QB) Highland Avenue, OH	1,647	1,599	97.09%	48	2.91%	1,432	96	71	41	5	0	2	!	7.84	
(3V10) (541) Cleveland, OH HCS	85,904	80,323	93.50%	5,581	6.50%	67,101	5,968	7,254	4,339	774	226	242	5.37	9.02	5.79
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	35,637	32,805	92.05%	2,832	7.95%	26,666	2,458	3,681	2,244	350	107	131	9.46	9.36	6.10
(3V10) (541BY) Canton, OH	5,801	5,405	93.17%	396	6.83%	4,472	459	474	307	53	16	20	5.20	10.51	7.41
(3V10) (541BZ) Youngstown, OH	5,131	4,980	97.06%	151	2.94%	4,384	335	261	128	19	0	4	2.74	5.43	1.88
(3V10) (541GB) Lorain, OH	3,654	3,567	97.62%	87	2.38%	3,170	212	185	63	11	1	12	5.65	3.99	3.37
(3V10) (541GC) Sandusky, OH	1,846	1,774	96.10%	72	3.90%	1,555	120	99	46	14	4	8	4.05	6.29	6.04
(3V10) (541GD) Mansfield, OH (David F. Winder)	4,421	4,260	96.36%	161	3.64%	3,765	314	181	112	36	6	7	3.35	5.56	4.40
(3V10) (541GE) McCafferty, OH	585	578	98.80%	7	1.20%	534	25	19	5	1	0	1	3.40	3.30	2.74
(3V10) (541GF) Painesville, OH	1,697	1,668	98.29%	29	1.71%	1,478	108	82	26	2	1	0	3.04	5.84	2.39
(3V10) (541GG) Akron, OH	7,920	7,455	94.13%	465	5.87%	6,102	642	711	356	68	28	13	5.40	10.36	7.81
(3V10) (541GH) East Liverpool, OH	1,246	1,198	96.15%	48	3.85%	1,037	78	83	43	2	3	0	3.85	4.39	5.44
(3V10) (541GI) Warren, OH	1,767	1,675	94.79%	92	5.21%	1,459	99	117	75	11	2	4	4.26	11.39	2.09
(3V10) (541GJ) New Philadelphia, OH	1,808	1,749	96.74%	59	3.26%	1,519	141	89	44	9	3	3	4.45	2.57	6.00
(3V10) (541GK) Ravenna, OH	1,691	1,577	93.26%	114	6.74%	1,427	79	71	93	15	2	4	4.56	7.93	6.05
(3V10) (541GL) Parma, OH	10,267	9,327	90.84%	940	9.16%	7,409	815	1,103	745	146	33	16	6.63	9.90	7.71
(3V10) (541GM) Cleveland-Superior,	66	61	92.42%	5	7.58%	15	8	38	5	0	0	0)		
OH (3V10) (541GN) State Street, OH	1,046	996	95.22%	50	4.78%	871	71	54	34	11	4	1		4.91	6.42
(3V10) (541QA) Summit County, OH	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0)		
(3V10) (541QB) Cleveland-Euclid, OH	1,109	1,107	99.82%	2	0.18%	1,102	2	3	0	0	0	2	2		
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	189	118	62.43%	71	37.57%	113	2	3	13	26	16	16	<u> </u>	35.60	
(3V10) (552) Dayton, OH HCS	30,098	28,293	94.00%	1,805	6.00%	24,199	1,896	2,198	1,259	378	88	80	3.52	9.36	4.28
(3V10) (552) Dayton, OH	24,377	22,853	93.75%	1,524	6.25%	19,404	1,571	1,878	1,038	335	81	70	3.66	9.31	3.94
(3V10) (552GA) Middletown, OH	1,385	1,325	95.67%	60	4.33%	1,138	93	94	54	4	1	1	3.82	8.98	1.71
(3V10) (552GB) Lima, OH	1,446	1,375	95.09%	71	4.91%	1,271	62	42	45	19	3	4	2.24	11.49	2.39
(3V10) (552GC) Richmond, IN	1,421	1,356	95.43%	65	4.57%	1,173	82	101	54	10	1	0	2.38	9.66	8.35
(3V10) (552GD) Springfield, OH	1,469	1,384	94.21%	85	5.79%	1,213	88	83	68	10	2	5	5.13	8.99	8.80
(3V10) (757) Columbus, OH HCS	35,058	31,469	89.76%	3,589	10.24%	25,253	2,728	3,488	2,514	779	199	97	6.52	13.30	13.48

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	28,561	25,504	89.30%	3,057	10.70%	20,443	2,217	2,844	2,112	676	182	87	5.90	13.42	5.93
(3V10) (757GA) Zanesville, OH	1,192	1,027	86.16%	165	13.84%	790	93	144	119	33	8	5	12.18	17.12	144.12
(3V10) (757GB) Grove City, OH	1,154	1,109	96.10%	45	3.90%	995	49	65	32	12	0	1	8.53	3.09	7.95
(3V10) (757GC) Marion, OH	1,160	1,122	96.72%	38	3.28%	924	110	88	32	4	1	1	3.96	8.80	6.44
(3V10) (757GD) Newark, OH	1,635	1,488	91.01%	147	8.99%	1,026	181	281	119	24	2	2	6.86	15.06	6.89
(3V10) (757QC) Columbus-Airport Drive, OH	1,356	1,219	89.90%	137	10.10%	1,075	78	66	100	30	6	1			8.75
(3V10) (506) Ann Arbor, MI HCS	37,340	35,863	96.04%	1,477	3.96%	32,184	1,904	1,775	1,091	283	76	27	3.62	6.34	3.34
(3V10) (506) Ann Arbor, MI	25,363	24,403	96.21%	960	3.79%	22,134	1,142	1,127	717	185	41	17	3.15	6.32	3.31
(3V10) (506GA) Toledo, OH	6,765	6,393	94.50%	372	5.50%	5,623	405	365	273	69	26	4	4.37	8.85	2.53
(3V10) (506GB) Flint, MI	1,476	1,452	98.37%	24	1.63%	1,318	97	37	17	6	1	0	2.72	1.34	4.06
(3V10) (506GC) Jackson Center, MI	1,413	1,390	98.37%	23	1.63%	1,131	166	93	20	1	1	1	4.75	3.38	6.79
(3V10) (506QA) Ann Arbor-Packard Road, MI (Packard Road)	1,563	1,532	98.02%	31	1.98%	1,363	48	121	18	10	3	0		3.28	
(3V10) (506QB) Green Road, MI	760	693	91.18%	67	8.82%	615	46	32	46	12	4	5		2.80	
(3V10) (515) Battle Creek, MI HCS	26,249	24,502	93.34%	1,747	6.66%	19,932	2,236	2,334	1,288	284	111	64	4.13	10.76	5.15
(3V10) (515) Battle Creek, MI	11,072	10,390	93.84%	682	6.16%	8,299	1,051	1,040	525	90	36	31	4.62	10.30	4.52
(3V10) (515BU) Battle Creek, MI - VADOM	74	66	89.19%	8	10.81%	47	7	12	8	0	0	0			
(3V10) (515BY) Wyoming, MI	10,583	9,650	91.18%	933	8.82%	7,657	930	1,063	675	166	66	26	4.77	11.50	3.80
(3V10) (515GA) Muskegon, MI	1,784	1,728	96.86%	56	3.14%	1,528	109	91	31	15	3	7	4.30	5.69	12.20
(3V10) (515GB) Lansing South, MI	1,645	1,593		52		1,405	97		38	10	4	0		4.64	9.07
(3V10) (515GC) Benton Harbor, MI	1,011	996		15		925	40	31	10	3	2	0		4.64	2.75
(3V10) (515QA) Lansing North, MI	39		100.00%	0		39	0		0	0	0	0			
(3V10) (515QB) Century Avenue, MI	41	40		1	2.44%	32	2		1	0	0	0			
(3V10) (553) Detroit, MI HCS	31,163	30,094		1,069		26,393	1,716					27		5.35	
(3V10) (553) Detroit, MI (John D. Dingell)	28,771		96.32%	1,059		24,218	1,610				27	26		5.34	2.82
(3V10) (553GA) Yale, MI	1,136		100.00%	0		1,095	21					0			0.02
(3V10) (553GB) Pontiac, MI	1,183		99.24%	9	011 070	1,017	80		8	0	0	1	1.90	5.52	5.17
(3V10) (553QA) Piquette Street, MI	73		98.63%	1	1.37%	63	5		1	0	0	0			
(3V10) (583) Indianapolis, IN HCS	43,479		96.22%	1,645		36,965	2,055					19		4.76	
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	37,085	35,527		1,558	4.20%	31,222	1,781	2,524	1,318	206	15	19		4.77	6.94
(3V10) (583GA) Terre Haute, IN	939	937	99.79%	2	0.21%	916	16	5	1	1	0	0		4.06	
(3V10) (583GB) Bloomington, IN	774	768		6		752	6				1	0		3.93	
(3V10) (583GC) Martinsville, IN	720	718	99.72%	2		688	19				0	0		1.71	1.46
(3V10) (583GD) Indianapolis West, IN	1,472	1,457		15		1,278	70				0	0		7.01	0.14
(3V10) (583GE) West Lafayette, IN	835	810		25		708	46				0	0		0.15	1.64
(3V10) (583GF) Camp Atterbury, IN (Wakeman)	988	974	98.58%	14	1.42%	854	78	42	11	3	0	0	2.76	3.72	4.49
(3V10) (583QA) Monroe County, IN	323	316	97.83%	7	2.17%	297	9	10	7	0	0	0			2.39
(3V10) (583QB) Indianapolis- Meridian Street, IN	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	315	299	94.92%	16	5.08%	222	30	47	14	1	1	0			7.94
(3V10) (610) Northern Indiana HCS	28,960	27,286	94.22%	1,674	5.78%	23,388	1,804	2,094	1,128	309	101	136	5.60	10.33	3.36
(3V10) (610) Marion, IN	7,456	7,099	95.21%	357	4.79%	5,991	488	620	302	29	10	16	4.54	8.37	2.63
(3V10) (610A4) Fort Wayne, IN	10,977	10,043	91.49%	934	8.51%	8,450	694	899	569	212	66	87	6.57	11.97	3.07
(3V10) (610BU) Marion, IN - VADOM	28	27	96.43%	1	3.57%	22	2	3	1	0	0	0			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V10) (610BY) St. Joseph County,	4,764	4,551	95.53%	213	4.47%	4,105	259	187	155	44	6	8	2.61	7.95	1.80
(3V10) (610GB) Muncie, IN	1,668	1,585	95.02%	83	4.98%	1,333	128	124	52	7	12	12	10.60	9.59	5.65
(3V10) (610GC) Goshen, IN	925	906	97.95%	19	2.05%	795	58	53	13	2	1	3	5.51	1.83	1.83
(3V10) (610GD) Peru, IN	1,022	995	97.36%	27	2.64%	833	73	89	10	4	4	9	7.28	12.35	1.68
(3V10) (610QA) Fort Wayne-East	2,119	2,079	98.11%	40	1.89%	1,858	102	119	26	11	2	1		19.45	4.42
State Boulevard, IN (3V10) (610QB) Columbia Place, IN	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	24,114	23,252	96.43%	862	3.57%	20,052	1,536	1,664	721	75	30	36	2.98	6.29	2.99
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	13,098	12,400	94.67%	698	5.33%	10,437	901	1,062	578	62	23	35	4.05	7.06	1.25
(3V10) (655GA) Gaylord, MI	1,078	1,062	98.52%	16	1.48%	949	66	47	14	0	2	0	1.10	2.24	4.06
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Craw)	836	819	97.97%	17	2.03%	692	62	65	13	3	1	0	2.75	5.42	0.85
(3V10) (655GC) Oscoda, MI	583	575	98.63%	8	1.37%	477	47	51	7	0	1	0	2.99	4.11	3.15
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	885	857	96.84%	28	3.16%	713	74	70	24	1	2	1	2.96	5.91	3.87
(3V10) (655GE) Clare, MI	1,579	1,554	98.42%	25	1.58%	1,413	77	64	21	4	0	0	0.90	2.95	4.05
(3V10) (655GF) Bad Axe, MI	778	766	98.46%	12	1.54%	700	41	25	10	2	0	0	2.13	2.42	2.05
(3V10) (655GG) Cadillac, MI	1,211	1,210	99.92%	1	0.08%	1,081	69	60	1	0	0	0	2.24	2.04	2.20
(3V10) (655GH) Cheboygan County, MI	588	582	98.98%	6	1.02%	534	27	21	6	0	0	0	1.09	6.84	1.42
(3V10) (655GI) Grayling, MI	566	545	96.29%	21	3.71%	425	43	77	20	1	0	0	5.05	2.62	7.40
(3V10) (655QA) Saginaw-Barnard Road, MI	2,253	2,234	99.16%	19	0.84%	2,069	85	80	16	2	1	0		0.00	2.74
(3V10) (655QB) Grand Traverse, MI	659	648	98.33%	11	1.67%	562	44	42	11	0	0	0		5.58	2.47
(3V12) (550) Danville, IL HCS	17,693	17,122	96.77%	571	3.23%	15,507	746	869	414	77	44	36	3.22	6.92	1.35
(3V12) (550) Danville, IL	9,840	9,626	97.83%	214	2.17%	8,753	367	506	196	12	5	1	3.71	4.73	0.50
(3V12) (550BY) Peoria, IL (Bob Michel)	4,795	4,458	92.97%	337	7.03%	3,915	261	282	202	61	39	35	3.72	13.28	2.73
(3V12) (550GA) Decatur, IL	973	966	99.28%	7	0.72%	889	41	36	5	2	0	0	2.74	2.35	0.97
(3V12) (550GD) Springfield, IL	1,482	1,470	99.19%	12	0.81%	1,400	41	29	11	1	0	0	1.78	1.46	1.08
(3V12) (550GF) Charleston, IL	603	602	99.83%	1	0.17%	550	36	16	0	1	0	0	2.91	0.68	2.06
(3V12) (537) Chicago, IL HCS	37,137	35,286	95.02%		4.98%	30,313	2,205	2,768	1,379	304	107	61	4.95	8.18	2.87
(3V12) (537) Chicago, IL (Jesse Brown)	28,498	26,929	94.49%	1,569	5.51%	22,931	1,706	2,292	1,167	249	100	53	7.11	8.12	2.12
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	6,341	6,089	96.03%	252	3.97%	5,311	379	399	190	54	5	3	2.25	8.64	4.71
(3V12) (537GA) Chicago Heights, IL	754	748	99.20%	6	0.80%	704	26	18	3	0	0	3	3.86	0.00	1.81
(3V12) (537GD) Lakeside, IL	985	965	97.97%	20	2.03%	890	39	36	18	1	0	1	3.53	0.00	1.21
(3V12) (537HA) Auburn Gresham, IL	559		99.28%	4	0.72%	477	55	23		0	2		5.46	0.00	3.67
(3V12) (556) North Chicago, IL HCS	25,273						1,251	776				4	2.40		1.42
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	22,246		99.14%	191		20,283	1,078	694	163	22	3	3	2.24	3.26	1.03
(3V12) (556GA) Evanston, IL	551			18	0.18%	530 1,426	15	5		3			0.71	3.78	3.97
(3V12) (556GC) McHenry, IL (3V12) (556GD) Kenosha, WI	1,635		98.90% 99.64%	18		1,426 794	32	12		3	0		3.84 1.74	1.60	1.60
(3V12) (556GD) Reflostia, WI	47,711				3.63%	40,835	2,490	2,653		291	69	-		6.35	1.96
(3V12) (578) Hilles, IL HCS (3V12) (578) Hines, IL (Edward Hines	37,582		95.85%	1,733	4.15%	32,056	1,843	2,125		291				6.50	2.19
Junior) (3V12) (578GA) Joliet, IL	3,689		97.86%	79	2.14%		346	2,123	1,193	10		20	3.13	6.18	1.08
(3V12) (578GC) Kankakee County, IL	1,057		97.86%	27	2.14%	3,021 909	72	49		10	0	0	4.59	2.98	3.38
		1							1						

Part Comment Part	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Appts Complete d in Over 30 Days 5		Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
CONTROLOGIC SCARDER 1.00	(3V12) (578GD) Aurora, IL	1,508	1,496	99.20%	12	0.80%	1,398	50	48	11	1	0	0	1.43	3.14	1.51
Charles Char	(3V12) (578GE) Hoffman Estates, IL	1,104	1,080	97.83%	24	2.17%	949	59	72	21	3	0	0	5.03	4.37	1.18
No. Company	(3V12) (578GF) LaSalle, IL	1,232	1,220	99.03%	12	0.97%	1,114	47	59	8	3	0	1	2.08	4.74	2.15
Control Control New New York (1985) (1989) Control	(3V12) (578GG) Oak Lawn, IL	1,539	1,518	98.64%	21	1.36%	1,388	73	57	19	1	1	0	2.51	10.27	1.29
Control (Control Association) Control (Control (Control Association) Control (Control (Control Association) Control (Control (Contro	(3V12) (585) Iron Mountain, MI HCS	10,916	10,592	97.03%	324	2.97%	9,098	724	770	266	50	8	0	2.92	7.11	1.76
15/12 (18505) Phinemensky WI		6,817	6,562	96.26%	255	3.74%	5,528	475	559	207	43	5	0	2.98	7.10	1.58
13117 1585CC Marconime MI	(3V12) (585GA) Hancock, MI	556	551	99.10%	5	0.90%	510	17	24	5	0	0	0	1.68	10.50	1.03
Control (pendids) permanent MI	(3V12) (585GB) Rhinelander, WI	1,146	1,131	98.69%	15	1.31%	941	109	81	13	0	2	0	4.54	4.99	1.54
CMY12 GEORGY Manistrape, MI	(3V12) (585GC) Menominee, MI	553	546	98.73%	7	1.27%	514	12	20	5	2	0	0	1.42	9.88	0.60
C9V12 (66014) Nurquete, M1	(3V12) (585GD) Ironwood, MI	427	425	99.53%	2	0.47%	389	26	10	2	0	0	0	1.48	7.29	1.77
(WY2) (GRAFIE) Smitt Samet Mark, MI 400 400 90.29% 90.1716 (GRAFIE) Smitt Samet Mark, MI 400 400 90.29% 90.5585 1.7716 9.5895 1.7717 9.5895 1.	(3V12) (585GF) Manistique, MI	228	224	98.25%	4	1.75%	205	9	10	4	0	0	0	1.26	9.79	2.97
SY12 (2007) Microson, Wil HCS 25.818 25.222 24.126, 1.576 5.855 21.1776 1.587 1.619 361 200 110 30 5.31 10.70 3.5	(3V12) (585HA) Marquette, MI	720	692	96.11%	28	3.89%	586	56	50	24	3	1	0	4.91	15.33	2.93
Month Mont	(3V12) (585HB) Sault Saint Marie, MI	469	461	98.29%	8	1.71%	425	20	16	6	2	0	0	0.98	5.84	3.16
Middlescon 1,094 1,097 97,595 27 2,475 898 89 89 20 4 2 1 6,77 3,42 1,12	(3V12) (607) Madison, WI HCS	26,818	25,242	94.12%	1,576	5.88%	21,176	1,897	2,169	1,152	233	111	80	5.31	10.79	3.22
GY12 (607GD) Baraboo, W 822 769 96.69% 25 3.04% 714 49 34 22 2 0 1 5.40 1.33 0.07		16,798	15,437	91.90%	1,361	8.10%	12,621	1,197	1,619	981	202	103	75	8.85	11.63	3.56
(3V12) (B07GE) Beaver Dam, WI 840 833 99.17% 7 0.83% 785 44 34 7 0 0 0 0 3.20 1.68 1.5 1.6 (3V12) (B07GE) Frequent, II. 518 510 94.6% 8 1.54% 482 18 10 4 4 4 0 0 0 2.65 1.50 0.6 (3V12) (B07GE) Madeion West, WI 2.555 2.483 97.18% 72 2.82% 2.164 181 138 52 155 2 3 6.87 4.44 2.3 (3V12) (B07GE) Madeion West, WI 2.555 2.483 97.18% 76 1.51% 3.54%	(3V12) (607GC) Janesville, WI	1,094	1,067	97.53%	27	2.47%	898	80	89	20	4	2	1	6.71	3.42	1.70
(3V12) (607GF) Firesport, II. 518 510 84.6% 8 1.54% 482 18 10 4 4 0 0 0.2.05 1.50 0.0 (3V12) (607GG) Madison West, Wil 2,555 2,483 97.18% 72 2.82% 2,164 181 138 52 15 2 3 5.87 4.44 2.3 (3V12) (607HA) Rockford, II. 4.191 4.115 98.19% 76 1.81% 3.542 328 246 66 6 4 0.401 6.48 3.3 (3V12) (6707G) Tomath, Wil HCS 15.241 14.431 94.690% 310 6.31% 12.627 828 076 646 102 32 30 6.50 11.30 2.1 (3V12) (6707G) Tomath, Wil HCS 15.241 14.431 94.690% 310 6.31% 12.627 828 076 646 102 32 30 6.50 11.30 2.1 (3V12) (6707G) Tomath, Wil HCS 15.241 14.431 94.690% 310 6.31% 12.627 828 076 646 102 32 32 4 5.02 12.10 1.6 (3V12) (6707G) Robert Valley, Wil 2,033 1.985 97.40% 53 2.80% 1.300 108 102 52 7 7 2 4 6.53 7.10 3.7 (3V12) (6707G) Robert Valley, Wil 2,033 1.985 97.40% 53 2.80% 1.745 104 136 47 5 0 0 1 4.465 7.29 1.5 (3V12) (6707G) Robert Valley, Wil 2,033 1.985 97.40% 53 2.80% 1.745 104 100 120 18 7 1 6.18 10.20 1.4 (3V12) (6707G) Milroutochen Rapids, Willowson, Will CS 5.000 1.1 (3V12) (6707G) Milroutoche, Will CS 5.000 1.1 (3V12) (6907G) Mi	(3V12) (607GD) Baraboo, WI	822	797	96.96%	25	3.04%	714	49	34	22	2	0	1	5.40	1.33	0.77
(3V12) (607GG) Madison West, WI	(3V12) (607GE) Beaver Dam, WI	840	833	99.17%	7	0.83%	755	44	34	7	0	0	0	3.20	1.68	1.31
(3V12) (676) Tomah, WI HCS 15,41 14,431 94,69% 810 5,31% 12,627 828 976 646 6 4 0 4,00 4,01 6,48 3.2 (3V12) (676) Tomah, WI HCS 15,41 14,431 94,69% 810 5,31% 12,627 828 976 646 102 32 30 5,58 11,33 2.4 (3V12) (676GA) Wausau, WI 1,575 1,50 95,87% 65 4,57% 7,882 492 622 425 72 23 24 5,02 12,10 1,6 (3V12) (676GA) Wausau, WI 1,575 1,50 95,87% 65 4,13% 1,300 108 102 52 7 2 4 6,59 11,30 3.3 (3V12) (676GC) River Valley, WI 2,038 1,985 97,40% 53 2,50% 1,746 104 136 47 5 0 0 1 4,65 729 1,5 (3V12) (676GC) River Valley, WI 2,038 1,985 97,40% 53 2,50% 1,746 104 136 47 5 0 0 1 4,65 729 1,5 (3V12) (676GC) River Valley, WI 2,038 1,985 97,40% 53 2,50% 1,746 104 136 47 5 0 0 0 0 0 6,14 0,20 1,5 (3V12) (676GC) River Valley, WI 2,038 1,985 97,40% 1,746 1,746 104 100 120 116 7 1 1 6,18 1020 1,5 (3V12) (676GC) River Valley, WI 2,038 1,038 1,039 1,03	(3V12) (607GF) Freeport, IL	518	510	98.46%	8	1.54%	482	18	10	4	4	0	0	2.05	1.50	0.84
[SV12) (676) Tomath, WI HCS	(3V12) (607GG) Madison West, WI	2,555	2,483	97.18%	72	2.82%	2,164	181	138	52	15	2	3	5.87	4.44	2.39
(3Y12) (676) Tomah, WI 9,540 8,966 94,30% 544 5.70% 7,882 492 622 425 72 23 24 5.02 12.10 1.6. (3Y12) (676GA) Wausau, WI 1.575 1.510 95.87% 65 4.13% 1.300 108 102 52 7 2 4 6.33 7.10 3.7 (3Y12) (676GC) River Valley, WI 2.038 1.985 97.40% 53 2.60% 1.745 104 136 47 5 0 1 4.65 7.29 1.5 (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 146 8.99% 1.465 104 100 120 18 7 1 6.18 10.20 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 146 8.99% 1.465 104 100 120 18 7 1 6.18 10.20 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 146 8.99% 1.465 104 100 120 18 7 1 6.18 10.20 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 146 8.99% 1.465 104 100 120 18 7 1 6.18 10.20 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 146 8.99% 1.465 104 100 120 18 7 1 6.18 10.20 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 146 8.99% 1.465 104 100 120 18 7 1 6.18 10.20 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.604 1.658 91.91% 1.658 91.91% 1.650 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.605 1.6. (3Y12) (676GD) Wisconsin Rapids, WI 1.606 1.6. (3Y12) (676GD) Wisconsin Rapid	(3V12) (607HA) Rockford, IL	4,191	4,115	98.19%	76	1.81%	3,542	328	245	66	6	4	0	4.01	6.48	3.22
(3V12) (676GA) Wausau, WI 1,576 1,510 96.876 66 4,13% 1,300 108 102 52 7 2 4 6,33 7,10 3.7 (3V12) (676GC) River Valley, WI 2,038 1,985 97.40% 53 2,60% 1,745 104 136 47 5 0 1 4,65 7,29 1,5 (3V12) (676GD) Wisconsin Rapids, WI 2,038 1,985 91.91% 146 8,09% 1,454 104 100 120 18 7 1 6,18 10.20 1,6 (3V12) (676GE) Clark County, WI 284 282 99.30% 2 0,70% 246 20 16 2 0 0 0 0 6,14 0,20 1,5 (3V12) (676GE) Clark County, WI 284 282 99.30% 2 0,70% 246 20 16 2 0 0 0 0 6,14 0,20 1,5 (3V12) (695) Milwaukee, WI (Clement 3,6479 35,581 97.54% 898 2,46% 31,849 1,910 1,822 690 158 31 19 1,31 5,45 1,6 (3V12) (695BV) Milwaukee, WI - 64 64 100,00% 0 0,00% 64 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V12) (676) Tomah, WI HCS	15,241	14,431	94.69%	810	5.31%	12,627	828	976	646	102	32	30	5.58	11.39	2.14
(3V12) (676GC) River Valley, WI 2,038 1,985 97.40% 53 2,60% 1,745 104 136 47 5 0 1 1 4,65 7.29 1.5 (3V12) (676GD) Wisconsin Rapids, WI 1,608 91.91% 146 8.09% 1,454 104 100 120 18 7 1 6.18 10.20 1.5 (3V12) (676GE) Clark County, WI 284 282 99.30% 2 0.70% 246 20 16 2 0 0 0 0 0 0 6.14 0.20 1.5 (3V12) (695 Milwaukee, WI HCS 5.087 51,197 97.06% 1,550 2.94% 45.233 2.911 2.993 1,280 225 36 23 2.52 5.87 2.4 (3V12) (695 Milwaukee, WI (Clement 3.6,479 3.5,581 97.54% 898 2.46% 31.849 1,910 1,822 690 158 31 19 1.31 5.45 1.6 (3V12) (695 Milwaukee, WI - 4.6 4 64 100.00% 0 0.00% 64 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V12) (676) Tomah, WI	9,540	8,996	94.30%	544	5.70%	7,882	492	622	425	72	23	24	5.02	12.10	1.63
(3V12) (676GD) Wisconsin Rapids, WI (284 282 99.30% 2 0.70% 246 20 16 2 0 0 0 0 6.14 0.20 1.3 (3V12) (676GE) Clark County, WI 284 282 99.30% 2 0.70% 246 20 16 2 0 0 0 0 6.14 0.20 1.3 (3V12) (676GE) Clark County, WI CS 52,887 51.137 97.08% 1.550 2.94% 45.233 2.911 2.993 1.266 225 36 23 2.52 5.87 2.4 (3V12) (695) Milwauksee, WI (Clement 36,479 35,581 97.54% 898 2.46% 31,849 1.910 1.822 690 158 31 19 1.31 5.45 11.6 (3V12) (695BU) Milwauksee, WI (Clement 36,479 35,581 97.54% 898 2.46% 31,849 1.910 1.822 690 158 31 19 1.31 5.45 11.6 (3V12) (695BU) Milwauksee, WI ((3V12) (676GA) Wausau, WI	1,575	1,510	95.87%	65	4.13%	1,300	108	102	52	7	2	4	6.93	7.10	3.78
Sylvanorm Sylv	(3V12) (676GC) River Valley, WI	2,038	1,985	97.40%	53	2.60%	1,745	104	136	47	5	0	1	4.65	7.29	1.96
[3V12] (695) Milwaukee, WI HCS		1,804	1,658	91.91%	146	8.09%	1,454	104	100	120	18	7	1	6.18	10.20	1.01
(3V12) (695) Milwaukee, WI (Clement J. Zablocki) (3V12) (695BU) Milwaukee, WI - 64	(3V12) (676GE) Clark County, WI	284	282	99.30%	2	0.70%	246	20	16	2	0	0	0	6.14	0.20	1.31
Second Columbia Second Col	(3V12) (695) Milwaukee, WI HCS	52,687	51,137	97.06%	1,550	2.94%	45,233	2,911	2,993	1,266	225	36	23	2.52	5.87	2.46
VADOM (3V12) (695BY) Appleton, WI (John 5,499 5,280 96.02% 219 3.98% 4,655 322 303 189 27 2 1 3.21 7.47 5.0 (3V12) (695GA) Union Grove, WI 1,011 1,010 99.90% 1 0.10% 969 32 9 0 1 0 0 0 1.25 4.00 0.6 (3V12) (695GC) Cleveland, WI 889 880 98.99% 9 1.01% 830 27 23 8 1 0 0 0 2.22 0.45 3.1 (3V12) (695GD) Green Bay, WI (Milo 8,536 8,113 95.04% 423 4.96% 6.657 620 836 379 38 3 3 5.17 6.90 4.0 (3V12) (695GA) Milwaukee-MLK 209 209 100.00% 0 0.00% 209 0 0 0 0 0 0 (3V15) (589A4) Columbia, MO HCS 26,373 24,450 92.71% 1,923 7.29% 20,839 1,757 1,854 1,093 379 260 191 6.03 11.36 4.8 (3V15) (589A4) Columbia, MO (Harry 19,935 18,287 91.73% 1,648 8.27% 15,570 1,208 1,509 967 315 200 166 6.61 11.66 5.3 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0 0 0 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0 0 0 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0 0 0 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0 0 0 0 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0 0 0 0		36,479	35,581	97.54%	898	2.46%	31,849	1,910	1,822	690	158	31	19	1.31	5.45	1.61
H. Bradley) (3V12) (695GA) Union Grove, WI 1,011 1,010 99.90% 1 0.10% 969 32 9 0 1 0 0 1 0 0 1.25 4.00 0.6 (3V12) (695GC) Cleveland, WI 889 880 98.99% 9 1.01% 830 27 23 8 1 0 0 0 2.22 0.45 3.1 (3V12) (695GD) Green Bay, WI (Milo 8,536 8,113 95.04% 423 4.96% 6,657 620 836 379 38 3 3 5.17 6.90 4.0 C. Huempfner) (3V12) (695GA) Milwaukee-MLK 209 209 100.00% 0 0.00% 209 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		64	64	100.00%	0	0.00%	64	0	0	0	0	0	0			
(3V12) (695GC) Cleveland, WI 889 880 98.99% 9 1.01% 830 27 23 8 1 0 0 0 2.22 0.45 3.1 (3V12) (695GD) Green Bay, WI (Milo 8,536 8,113 95.04% 423 4.96% 6,657 620 836 379 38 3 3 5.17 6.90 4.0 (3V12) (695QA) Milwaukee-MLK 209 209 100.00% 0 0.00% 209 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		5,499	5,280	96.02%	219	3.98%	4,655	322	303	189	27	2	1	3.21	7.47	5.01
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner) (3V12) (695GQ) Milwaukee-MLK 209 209 100.00% 0 0.00% 209 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V12) (695GA) Union Grove, WI	1,011	1,010	99.90%	1	0.10%	969	32	9	0	1	0	0	1.25	4.00	0.69
C. Huempfner) (3V12) (695QA) Milwaukee-MLK (3V15) (589A4) Columbia, MO HCS (3V15) (589A4) Columbia, MO (Harry S. Truman) (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0 0.00% 209 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(3V12) (695GC) Cleveland, WI	889	880	98.99%	9	1.01%	830	27	23	8	1	0	0	2.22	0.45	3.13
Drive, WI (3V15) (589A4) Columbia, MO HCS 26,373 24,450 92.71% 1,923 7.29% 20,839 1,757 1,854 1,093 379 260 191 6.03 11.36 4.8 (3V15) (589A4) Columbia, MO (Harry S. Truman) 19,935 18,287 91.73% 1,648 8.27% 15,570 1,208 1,509 967 315 200 166 6.61 11.66 5.3 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0 0 0 0 0 0		8,536	8,113	95.04%	423	4.96%	6,657	620	836	379	38	3	3	5.17	6.90	4.07
(3V15) (589A4) Columbia, MO HCS 26,373 24,450 92.71% 1,923 7.29% 20,839 1,757 1,854 1,093 379 260 191 6.03 11.36 4.8 (3V15) (589A4) Columbia, MO (Harry S. Truman) 19,935 18,287 91.73% 1,648 8.27% 15,570 1,208 1,509 967 315 200 166 6.61 11.66 5.3 (3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0 0 0 0	(3V12) (695QA) Milwaukee-MLK Drive, WI	209	209	100.00%	0	0.00%	209	0	0	0	0	0	0			
S. Truman)		26,373	24,450	92.71%	1,923	7.29%	20,839	1,757	1,854	1,093	379	260	191	6.03	11.36	4.80
(3V15) (589BX) Columbia, MO - 13 13 100.00% 0 0.00% 13 0 0 0 0 0 0		19,935	18,287	91.73%	1,648	8.27%	15,570	1,208	1,509	967	315	200	166	6.61	11.66	5.33
VADOM	(3V15) (589BX) Columbia, MO - VADOM	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO 1,324 1,253 94.64% 71 5.36% 1,072 139 42 16 10 39 6 2.48 14.35 2.4	(3V15) (589G8) Jefferson City, MO	1,324	1,253	94.64%	71	5.36%	1,072	139	42	16	10	39	6	2.48	14.35	2.45
(3V15) (589GE) Kirksville, MO 557 546 98.03% 11 1.97% 464 40 42 9 1 0 1 5.02 5.18 2.5	(3V15) (589GE) Kirksville, MO	557	546	98.03%	11	1.97%	464	40	42	9	1	0	1	5.02	5.18	2.52
(3V15) (589GF) Fort Leonard Wood, 1,463 1,402 95.83% 61 4.17% 1,165 130 107 53 5 2 1 7.92 4.18 5.1 MO		1,463	1,402	95.83%	61	4.17%	1,165	130	107	53	5	2	1	7.92	4.18	5.15

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V15) (589GH) Lake of the Ozarks,	675	650	96.30%	25	3.70%	566	52	32	21	3	1	0	4.30	1.00	4.56
(3V15) (589GX) Mexico, MO	359	358	99.72%	1	0.28%	331	20	7	0	0	0	1	2.19	0.56	0.38
(3V15) (589GY) St. James, MO	703	638	90.75%	65	9.25%	545	49	44	14	39	11	1	14.64	5.56	4.77
(3V15) (589JA) Sedalia, MO	595	593	99.66%	2	0.34%	510	59	24	2	0	0	0	3.58	3.65	1.42
(3V15) (589JD) Marshfield, MO	749	710	94.79%	39	5.21%	603	60	47	11	6	7	15	4.40	18.44	3.69
(3V15) (589) Kansas City, MO HCS	31,535	30,848	97.82%	687	2.18%	28,241	1,207	1,400	580	90	8	9	1.90	4.30	1.72
(3V15) (589) Kansas City, MO	21,625	20,969	96.97%	656	3.03%	18,944	855	1,170	553	86	8	9	2.40	4.59	1.70
(3V15) (589G1) Warrensburg, MO	1,327	1,318	99.32%	9	0.68%	1,198	78	42	9	0	0	0	2.52	2.93	2.46
(3V15) (589GB) Belton, MO	1,221	1,221	100.00%	0	0.00%	1,207	9	5	0	0	0	0	0.32	0.00	0.20
(3V15) (589GC) Paola, KS	358	355	99.16%	3	0.84%	335	13	7	3	0	0	0	1.69	0.00	0.00
(3V15) (589GD) Nevada, MO	677	676	99.85%	1	0.15%	636	24	16	1	0	0	0	1.97	0.00	1.97
(3V15) (589GZ) Cameron, MO	188	188	100.00%	0	0.00%	187	1	0	0	0	0	0	0.23	0.00	0.00
(3V15) (589HK) Kansas City, MO - Mobile	81	81	100.00%	0	0.00%	80	1	0	0	0	0	0	0.14		
(3V15) (589JB) Excelsior Springs, MO	689	689	100.00%	0	0.00%	631	34	24	0	0	0	0	2.56	0.00	1.36
(3V15) (589JC) Johnson County, KS	828	824	99.52%	4	0.48%	758	46	20	2	2	0	0	2.24	0.00	0.00
(3V15) (589JF) Honor, MO	3,978	3,964	99.65%	14	0.35%	3,703	145	116	12	2	0	0	1.79	4.30	2.01
(3V15) (589MC) IDES Whiteman AFB	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0		0.00	0.00
(3V15) (589QA) Overland Park, KS	543	543	100.00%	0	0.00%	542	1	0	0	0	0	0		0.02	
(3V15) (589A5) Eastern Kansas HCS	26,931	25,682	95.36%	1,249	4.64%	22,625		1,712	866	195	73	115	5.71	9.38	3.28
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	11,544	11,092	96.08%	452	3.92%	9,673	594	825	330	61	26	35	3.25	8.69	2.04
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	10,142				6.52%		539		431	116		73			4.21
(3V15) (589BU) Leavenworth, KS - VADOM	1,827	1,825	99.89%	2	0.11%	1,818	5	2	2	0	0	0		7.00	0.30
(3V15) (589G9) Ft. Riley	20	20	100.00%	0	0.00%	0	1	19	0	0	0	0		23.30	
(3V15) (589GI) St. Joseph, MO	867	853	98.39%	14	1.61%	783	47	23	7	5	2	0	3.43	1.89	5.16
(3V15) (589GJ) Wyandotte County City, KS	417	410	98.32%	7	1.68%	359	27	24	2	0	4	1	11.05	4.40	0.91
(3V15) (589GM) Chanute, KS	83	78	93.98%	5	6.02%	62	12	4	3	1	0	1	12.73		2.86
(3V15) (589GN) Emporia, KS	61	60	98.36%	1	1.64%	54	4	2	1	0	0	0	1.53		22.20
(3V15) (589GP) Garnett, KS	28	27	96.43%	1	3.57%	25	1	1	1	0	0	0	3.50		5.67
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz- Based)	1,111	1,040	93.61%	71	6.39%	846	89	105	61	8	0	2	6.62	7.05	7.40
(3V15) (589GU) Lawrence, KS	207	203	98.07%	4	1.93%	195	3	5	2	1	0	1	2.99		2.75
(3V15) (589GV) Fort Scott, KS	248	231	93.15%	17	6.85%	197	11	23	12	3	0	2	66.91		7.17
(3V15) (589JE) Platte City, MO	210	209	99.52%	1	0.48%	202	4	3	1	0	0	0	1.76	0.00	0.05
(3V15) (589MA) Ft. Riley DES Clinic	137	129	94.16%	8	5.84%	9	8	112	8	0	0	0		23.64	15.37
(3V15) (589MD) IDES Fort Leavenworth	29		82.76%		17.24%		0	3		0	0	0		9.78	0.00
(3V15) (589A7) Wichita, KS HCS	17,239	16,100	93.39%	1,139	6.61%	14,208	835	1,057	714	286	87	52	4.09	10.72	4.85
(3V15) (589A7) Wichita, KS (Robert J. Dole)	14,223	13,400	94.21%	823	5.79%	11,732	728	940	503	206	70	44	4.50	9.58	5.11
(3V15) (589G2) Dodge City, KS	209	203	97.13%	6	2.87%	197	3	3	2	2	2	0	3.45	3.06	0.00
(3V15) (589G3) Liberal, KS	36	26	72.22%	10	27.78%	23	0	3	3	6	1	0	24.03	0.00	0.00
(3V15) (589G4) Hays, KS	347	343	98.85%	4	1.15%	316	16	11	4	0	0	0	1.73	3.00	2.03
(3V15) (589G5) Parsons, KS	348	332	95.40%	16	4.60%	311	10	11	14	1	1	0	4.62	2.68	2.56
(3V15) (589G7) Hutchinson, KS	423	416	98.35%	7	1.65%	385	16	15	7	0	0	0	1.76	1.20	2.87

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		
(3V15) (589GW) Salina, KS	700	680	97.14%	20	2.86%	631	26	23	14	3	1	2	2.43	4.49	7.40
(3V15) (589MB) IDES McConnel AFB	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0		0.00	0.00
(3V15) (589QB) Sedgwick County, KS	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0			
(3V15) (589QC) South Parklane, KS	923	670	72.59%	253	27.41%	583	36	51	167	68	12	6		19.91	
3V15) (657A5) Marion, IL HCS	22,208	21,145	95.21%	1,063	4.79%	17,776	1,595	1,774	867	160	24	12	2.93	10.48	3.27
(3V15) (657A5) Marion, IL	9,281	8,795	94.76%	486	5.24%	7,119	671	1,005	415	63	5	3	3.21	9.00	1.97
(3V15) (657GJ) Evansville, IN	6,192	5,691	91.91%	501	8.09%	4,679	535	477	396	79	18	8	2.66	13.05	5.49
(3V15) (657GK) Mount Vernon, IL	586	583	99.49%	3	0.51%	564	12	7	3	0	0	0	1.44		0.92
(3V15) (657GL) Paducah, KY	1,261	1,251	99.21%	10	0.79%	1,145	61	45	9	1	0	0	1.39	0.00	4.07
(3V15) (657GM) Effingham, IL	661	652	98.64%	9	1.36%	575	44	33	5	4	0	0	2.59	0.00	5.33
(3V15) (657GO) Hanson, KY	202	201	99.50%	1	0.50%	163	23	15	1	0	0	0	3.70		3.15
(3V15) (657GP) Owensboro, KY	935	914	97.75%	21	2.25%	788	58	68	19	1	0	1	6.64	0.00	1.81
(3V15) (657GQ) Vincennes, IN	481	478	99.38%	3	0.62%	400	48	30	2	0	1	0	4.37	8.00	2.25
(3V15) (657GR) Mayfield, KY	670	666	99.40%	4	0.60%	593	37	36	2	2	0	0	2.51	1.00	3.61
(3V15) (657GT) Carbondale, IL	529	526	99.43%	3	0.57%	498	20	8	1	2	0	0	1.55		1.43
(3V15) (657GU) Harrisburg, IL	381	365	95.80%	16	4.20%	304	36	25	10	6	0	0	7.19	0.50	0.62
(3V15) (657QC) Enterprise Way, IL	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0			
(3V15) (657QD) Heartland Street, IL	998	992	99.40%	6	0.60%	917	50	25	4	. 2	0	0	1.74	7.64	2.18
V15) (657A4) Poplar Bluff, MO HCS	12,879	12,483	96.93%	396	3.07%	10,946	664	873	365	22	3	6	3.68	7.98	4.16
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	7,668	7,333	95.63%	335	4.37%	6,207	459	667	314	16	1	4	6.33	8.26	4.11
(3V15) (657GF) West Plains, MO	1,439	1,426	99.10%	13	0.90%	1,311	63	52	11	2	0	0	1.25	7.72	5.41
(3V15) (657GG) Paragould, AR	778	772	99.23%	6	0.77%	733	24	15	6	0	0	0	1.22	2.68	2.25
(3V15) (657GH) Cape Girardeau, MO	1,021	994	97.36%	27	2.64%	923	45	26	22	2	1	2	2.69	9.54	9.36
(3V15) (657GI) Farmington, MO	1,257	1,249	99.36%	8	0.64%	1,122	52	75	8	0	0	0	3.85	5.20	2.02
(3V15) (657GN) Salem, MO	86	85	98.84%	1	1.16%	83	1	1	0	1	0	0	1.92		
(3V15) (657GV) Sikeston, MO	492	487	98.98%	5	1.02%	437	18	32	4	1	0	0	3.93	1.41	3.55
(3V15) (657GW) Pocahontas, AR	138	137	99.28%	1	0.72%	130	2	5	0	0	1	0	2.76		2.73
V15) (657) St. Louis, MO HCS	39,685	37,700	95.00%	1,985	5.00%	31,827	2,642	3,231	1,566	296	88	35	5.21	7.74	4.58
(3V15) (657) St. Louis-John Cochran,	20,608	19,311	93.71%	1,297	6.29%	15,924	1,471	1,916	1,007	216	50	24	9.46	7.74	5.10
MO (John Cochran) (3V15) (657A0) St. Louis-Jefferson Barracks, MO	11,205	10,667	95.20%	538	4.80%	9,185	647	835	432	65	33	8	5.10	9.60	4.66
(3V15) (657GA) Belleville, IL	616	607	98.54%	9	1.46%	539	31	37	6	3	0	0	3.23	0.00	7.30
(3V15) (657GB) St. Louis County, MO	1,110	1,109	99.91%	1	0.09%	1,015	71	23	1	0	0	0	2.01	0.00	1.28
(3V15) (657GD) St. Charles County- OFallon, MO	1,142	1,107	96.94%	35	3.06%	981	60	66	29	3	1	2	4.81	1.78	12.74
(3V15) (657GS) Washington, MO (Franklin County)	652	637	97.70%	15	2.30%	586	21	30	14	0	0	1	5.08	0.42	0.50
(3V15) (657GX) Washington Avenue, St Louis, MO	1,103	1,083	98.19%	20	1.81%	948	77	58	17	3	0	0	3.27	4.98	2.24
(3V15) (657GY) Manchester, MO	1,100	1,070	97.27%	30	2.73%	846	91	133	30	0	0	0	6.52	4.93	3.14
(3V15) (657MA) IDES Scott AFB	48	48	100.00%	0	0.00%	48	0	0	0	0	0	0		0.00	0.00
(3V15) (657QA) Olive Street, MO	1,603	1,571	98.00%	32	2.00%	1,327	151	93	23	5	4	. 0	4.86	4.30	1.30
(3V15) (657QB) Washington Boulevard, MO	324	319	98.46%	5	1.54%	293	13	13	4	1	0	0			
(3V15) (657QE) Scott Air Force Base, IL	174	171	98.28%	3	1.72%	135	9	27	3	0	0	0		5.38	3.41
V16) (502) Alexandria, LA HCS	20,405	19,175	93.97%	1,230	6.03%	16,726	1,109	1,340	868	231	84	47	5.63	9.75	4.72
(4V16) (502) Alexandria, LA	12,196	11,342	93.00%	854	7.00%	9,909	578	855	613	134	74	33	6.81	10.16	5.23

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V16) (502GA) Jennings, LA	555	548	98.74%	7	1.26%	502	32	14	6	1	0	0	1.53	2.13	3.50
(4V16) (502GB) Lafayette, LA	3,270	3,064	93.70%	206	6.30%	2,599	227	238	127	69	6	4	5.48	10.83	1.96
(4V16) (502GE) Lake Charles, LA	1,597	1,533	95.99%	64	4.01%	1,315	118	100	49	6	2	7	5.38	3.66	3.90
(4V16) (502GF) Fort Polk, LA	1,261	1,212	96.11%	49	3.89%	1,067	85	60	28	18	1	2	6.16	0.14	5.31
(4V16) (502GG) Natchitoches, LA	518	517	99.81%	1	0.19%	515	1	1	0	0	0	1	0.90	0.00	0.26
(4V16) (502QB) Lafayette Campus B, LA	1,008	959	95.14%	49	4.86%	819	68	72	45	3	1	0			5.14
(4V16) (520) Gulf Coast, MS HCS	44,103	42,180	95.64%	1,923	4.36%	37,883	2,099	2,198	1,240	382	156	145	8.65	4.96	3.68
(4V16) (520) Biloxi, MS	18,632	18,055	96.90%	577	3.10%	16,551	717	787	380	98	50	49	9.77	4.05	3.19
(4V16) (520BZ) Pensacola, FL	14,826	13,969	94.22%	857	5.78%	12,161	862	946	542	191	79	45	10.20	6.36	3.27
(4V16) (520GA) Mobile, AL	5,194	5,030	96.84%	164	3.16%	4,713	182	135	96	27	14	27	4.65	3.47	4.39
(4V16) (520GB) Panama City Beach, FL	1,828	1,697	92.83%	131	7.17%	1,490	105	102	97	21	5	8	8.08	1.24	1.25
(4V16) (520GC) Eglin Air Force Base, FL	2,744	2,605	94.93%	139	5.07%	2,249	185	171	88	33	6	12	9.23	4.72	2.46
(4V16) (520QA) Panama City Beach West, FL	879	824	93.74%	55	6.26%	719	48	57	37	12	2	4		4.88	7.06
(4V16) (564) Fayetteville, AR HCS	33,856	32,845	97.01%	1,011	2.99%	29,685	1,545	1,615	910	63	23	15	2.66	6.13	2.89
(4V16) (564) Fayetteville, AR	16,188	15,477	95.61%	711	4.39%	13,695	853	929	655	43	10	3	3.27	7.25	1.50
(4V16) (564BY) Mount Vernon, MO (Gene Taylor)	7,112					6,393	293	308	105		6	3		3.86	3.01
(4V16) (564GA) Harrison, AR	202		100.00%			201	0	1	0			0	0.00	0.00	1.17
(4V16) (564GB) Fort Smith, AR	4,488		98.37%			4,092	167	156	68		2	2	2.52	5.13	
(4V16) (564GC) Branson, MO	3,256	·	97.51%			2,968	99	108	62		1	6	3.46	5.20	3.34
(4V16) (564GD) Ozark, AR	363	357				333	13	11	3		1	1	4.20	4.17	2.75
(4V16) (564GE) Jay, OK	679	677				663	9	5	1	0	·	0	0.00	0.93	1.57
(4V16) (564QA) Township, AR	557		100.00%			557	0	0				0			
(4V16) (564QB) Sunbridge, AR	1,011		98.02%			783	111	97	16			0		5.97	
(4V16) (580) Houston, TX HCS	78,065	76,203				69,426									
(4V16) (580) Houston, TX (Michael E. DeBakey)	51,487	50,244	97.59%	1,243	2.41%	45,534	2,303	2,407	1,015	169	35	24	3.27	3.69	2.50
(4V16) (580BY) Beaumont, TX	3,591	3,541	98.61%	50	1.39%	3,334	106	101	41	8	1	0	2.25	1.77	1.28
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	2,840	2,726	95.99%	114	4.01%	2,367	191	168	65	20	15	14	5.34	11.33	2.32
(4V16) (580GC) Galveston, TX	737	729	98.91%	8	1.09%	688	14	27	5	0	1	2	0.48	0.00	5.32
(4V16) (580GD) Conroe, TX	4,450	4,332	97.35%	118	2.65%	3,985	161	186	88	18	7	5	3.59	2.93	2.82
(4V16) (580GE) Katy, TX	3,803	3,720	97.82%	83	2.18%	3,412	137	171	59	15	5	4	3.54	4.34	1.46
(4V16) (580GF) Lake Jackson, TX	1,211	1,203	99.34%	8	0.66%	1,123	52	28	7	0	1	0	1.39	0.00	3.46
(4V16) (580GG) Richmond, TX	2,520	2,455	97.42%	65	2.58%	2,164	123	168	35	18	8	4	2.97	7.91	3.88
(4V16) (580GH) Tomball, TX	3,959	3,818	96.44%	141	3.56%	3,585	114	119	97	34	9	1	2.81	4.24	2.49
(4V16) (580GJ) Texas City, TX	3,467	3,435	99.08%	32	0.92%	3,234	88	113	24	7	0	1	2.76	1.42	2.10
(4V16) (586) Jackson, MS HCS	26,405	25,237	95.58%	1,168	4.42%	22,557	1,174	1,506	877	157	64	70	3.56	9.24	5.56
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	21,499	20,563	95.65%			18,559	867	1,137	687	131	55	63		8.72	
(4V16) (586GA) Kosciusko, MS	404	393				304	35	54	10		0	0	5.41	21.00	2.78
(4V16) (586GB) Meridian, MS	613					520	64	20			3	0	3.25	1.89	7.04
(4V16) (586GC) Greenville, MS	475	434	91.37%	41	8.63%	334	45	55	39	2	0	0	6.46	17.27	8.35
(4V16) (586GD) Hattiesburg, MS	1,361	1,349	99.12%			1,291	25	33	12	0	0	0	1.83	10.88	0.24
(4V16) (586GE) Natchez, MS	407	399			1 11	359	21	19		1	2	1	2.84	13.75	7.71
(4V16) (586GF) Columbus, MS	455	448	98.46%	7	1.54%	400	23	25	6	1	0	0	1.76	28.50	3.62

(4V16) (586GG) McComb, MS			Complete d in 30 Days or Less 3		Complete d in Over 30 Days 5					Days 10		more than 120 Days 12	Wait Time in Days 13	in Days 14	Wait Time in Days 15
	441	438	99.32%	3	0.68%	348	44	46	3	0	0	0	4.16	36.00	3.06
(4V16) (586QB) Dogwood View Parkway, MS	750	609	81.20%	141	18.80%	442	50	117	110	21	4	6		14.73	
(4V16) (598) Little Rock, AR HCS	44,655	43,041	96.39%	1,614	3.61%	38,150	2,239	2,652	1,268	236	62	48	4.89	6.65	2.08
(4V16) (598) Little Rock, AR (John L. McClellan)	17,435	16,559	94.98%	876	5.02%	14,201	984	1,374	650	144	48	34	4.50	6.98	3.40
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	18,597	18,100	97.33%	497	2.67%	16,370	855	875	418	61	11	7	4.21	6.36	1.77
(4V16) (598GA) Mountain Home, AR	955	929	97.28%	26	2.72%	845	49	35	21	5	0	0	3.18	7.90	5.36
(4V16) (598GB) El Dorado, AR	1,110	1,103	99.37%	7	0.63%	1,049	28	26	6	0	0	1	1.84	0.80	3.37
(4V16) (598GC) Hot Springs, AR	1,901	1,861	97.90%	40	2.10%	1,691	72	98	35	4	0	1	2.92	4.77	2.07
(4V16) (598GD) Mena, AR	452	448	99.12%	4	0.88%	385	28	35	3	1	0	0	4.82	1.09	1.65
(4V16) (598GE) Pine Bluff, AR	1,057	1,048	99.15%	9	0.85%	976	48	24	7	2	0	0	2.64	1.83	2.39
(4V16) (598GF) Searcy, AR	1,000	968	96.80%	32	3.20%	848	63	57	23	8	1	0	3.75	1.00	5.61
(4V16) (598GG) Conway, AR	1,447	1,343	92.81%	104	7.19%	1,165	85	93	93	8	2	1	7.72	6.27	2.60
(4V16) (598GH) Russellville, AR	700	681	97.29%	19	2.71%	619	27	35	12	3	0	4	25.20	6.57	1.63
(4V16) (598QA) Little Rock-Main Street, AR	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(4V16) (629) New Orleans, LA HCS	44,518	42,169	94.72%	2,349	5.28%	36,448	2,582	3,139	1,758	401	93	97	4.87	7.75	5.18
(4V16) (629) New Orleans, LA	30,723	28,870	93.97%	1,853	6.03%	24,862	1,734	2,274	1,377	346	72	58	6.77	8.23	3.86
(4V16) (629BY) Baton Rouge, LA	4,755	4,563	95.96%	192	4.04%	3,849	326	388	147	12	9	24	3.79	7.98	2.39
(4V16) (629GA) Houma, LA	1,144	1,091	95.37%	53	4.63%	965	69	57	25	19	3	6	3.98	2.18	12.24
(4V16) (629GB) Hammond, LA	2,343	2,273	97.01%	70	2.99%	1,997	147	129	60	10	0	0	3.47	3.44	6.72
(4V16) (629GC) Slidell, LA	1,561	1,521	97.44%	40	2.56%	1,428	46	47	29	6	1	4	6.18	3.62	0.64
(4V16) (629GD) St. John, LA	696	691	99.28%	5	0.72%	662	19	10	5	0	0	0	1.98	1.04	2.02
(4V16) (629GE) Franklin, LA	274	272	99.27%	2	0.73%	263	6	3	1	0	0	1	4.36	2.00	0.59
(4V16) (629GF) Bogalusa, LA	422	421	99.76%	1	0.24%	404	6	11	1	0	0	0	0.54	1.00	2.58
(4V16) (629QA) Baton Rouge South,	2,600	2,467	94.88%	133	5.12%	2,018	229	220	113	8	8	4		5.29	8.95
(4V16) (667) Shreveport, LA HCS	22,454	21,218	94.50%	1,236	5.50%	18,951	1,075	1,192	902	232	53	49	3.81	6.76	2.93
(4V16) (667) Shreveport, LA (Overton Brooks)	17,377	16,259	93.57%	1,118	6.43%	14,318	887	1,054	821	207	46	44	3.79	7.44	2.81
(4V16) (667GA) Texarkana, AR	1,712	1,678	98.01%	34	1.99%	1,518	109	51	28	6	0	0	4.07	0.67	2.56
(4V16) (667GB) Monroe, LA	1,447	1,431	98.89%	16	1.11%	1,354	40	37	3	8	1	4	3.16	2.04	1.32
(4V16) (667GC) Longview, TX	1,683	1,615	95.96%	68	4.04%	1,527	38	50	50	11	6	1	4.15	1.86	6.82
(4V16) (667QA) Knight Street, LA	235		100.00%	0	0.00%	234	1	0	0	0	0	-		0.06	
(4V17) (549) Dallas, TX HCS	80,703	77,605	96.16%	3,098		69,116	4,330	4,159	2,215	513		174		6.71	3.30
(4V17) (549) Dallas, TX	47,471	45,728	96.33%	1,743	3.67%	41,571	1,914	2,243	1,236	342	104	61	5.58	6.82	1.81
(4V17) (549A4) Bonham, TX (Sam Rayburn Center) (4V17) (549BY) Fort Worth, TX	7,109		95.91% 96.41%	291 592	4.09% 3.59%	6,074 13,320	1,415	1,147	264	18			7.80	8.43 4.87	
(4V17) (549GD) Denton, TX	1,792		98.44%	28		1,399	280	85	26	2	0			18.37	
(4V17) (549GE) Bridgeport, TX	334	333		4	0.30%	294	32	7	1	0	0			47.00	
(4V17) (549GF) Granbury, TX	358	354		4	1.12%	326	27	1	3	0	0		3.34	20.00	
(4V17) (549GF) Granbury, TX (4V17) (549GH) Greenville, TX	613			7		573	26	1	6	0	0			20.00	
1 1	914			51		712	120	31	48	1	2	_		11.11	
(4V17) (549GJ) Sherman, TX				20			45	44	12	4	2	3			
(4V17) (549GK) Polk Street, TX (4V17) (549GL) Plano, TX	1,215		98.35% 92.43%		7.57%	1,106 1,620	76			30	5	_		12.05	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13		MH Avg Wait Time in Days 15
(4V17) (549QA) Dallas-4900 S. Lancaster Road, TX	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0		0.00	
(4V17) (549QC) Broadway, TX	2,475	2,261	91.35%	214	8.65%	2,114	74	73	86	33	46	49	25.81	14.88	5.93
(4V17) (671) San Antonio, TX HCS	60,232	57,632	95.68%	2,600	4.32%	50,469	3,026	4,137	2,008	403	107	82	3.89	6.51	3.67
(4V17) (671) San Antonio, TX (Audie L. Murphy)	32,757	31,252	95.41%	1,505	4.59%	27,223	1,681	2,348	1,179	239	57	30	7.21	5.95	3.04
(4V17) (671A4) Kerrville, TX	3,696	3,551	96.08%	145	3.92%	3,196	159	196	111	27	5	2	2.53	6.43	2.80
(4V17) (671BU) San Antonio, TX - VADOM	249		99.60%	1	0.40%		1	0		, and the second	0	1			0.06
(4V17) (671BY) San Antonio-Eckert Road, TX (Frank M. Tejeda)	6,171	6,012	97.42%	159	2.58%	5,330	259	423	117	33	3	6	4.13	6.78	4.12
(4V17) (671GB) Victoria, TX	905	867	95.80%	38	4.20%	764	42	61	36	2	0	0	5.03	3.68	2.03
(4V17) (671GF) South Bexar County, TX	1,161	1,105	95.18%	56	4.82%	951	64	90	33	10	8	5	4.99		10.30
(4V17) (671GH) Beeville, TX	182	182	100.00%	0	0.00%	179	3	0	0	0	0	0	0.34		
(4V17) (671GK) San Antonio-NW 410, TX	1,493	1,460	97.79%	33	2.21%	1,316	62	82	32	0	0	1	4.02		
(4V17) (671GL) New Braunfels, TX	291	290	99.66%	1	0.34%	274	11	5	1	0	0	0	1.64		
(4V17) (671GN) Seguin, TX	110	110	100.00%	0	0.00%	109	1	0	0	0	0	0	0.32		
(4V17) (671GO) North Central Federal, TX	2,504	2,456	98.08%	48	1.92%	2,142	156	158	35	6	3	4	2.48	2.98	5.69
(4V17) (671GP) Balcones Heights, TX	2,245	2,215	98.66%	30	1.34%	2,026	108	81	21	3	2	4	3.59	2.81	0.38
(4V17) (671GQ) Shavano Park, TX	1,467	1,458	99.39%	9	0.61%	1,404	39	15	5	4	0	0	1.03		2.48
(4V17) (671PA) San Antonio SARRTP	69	69	100.00%	0	0.00%	40	13	16	0	0	0	0			0.00
(4V17) (671QB) Data Point, TX	6,932	6,357	91.71%	575	8.29%	5,268	427	662	438	79	29	29		7.95	
4V17) (674) Temple, TX HCS	73,673	69,950	94.95%	3,723	5.05%	61,143	3,850	4,957	2,756	616	238	113	4.87	7.86	5.58
(4V17) (674) Temple, TX (Olin E. Teague Center)	39,118	36,826	94.14%	2,292	5.86%	31,738	2,043	3,045	1,648	405	183	56	7.74		
(4V17) (674A4) Waco, TX (Doris Miller)	6,843	6,706	98.00%	137	2.00%	6,223	234	249	94	24	10	9	3.96	3.59	1.39
(4V17) (674BY) Austin, TX	20,050	19,001	94.77%	1,049	5.23%	16,516	1,249	1,236	841	138	39	31	3.31	7.86	4.58
(4V17) (674GA) Palestine, TX	1,089	1,080	99.17%	9	0.83%	1,026	34	20	5	1	1	2	1.38	5.04	2.53
(4V17) (674GB) Brownwood, TX	1,443	1,396	96.74%	47	3.26%	1,312	36	48	42	4	1	0	2.00	11.52	5.70
(4V17) (674GC) Bryan, TX	1,756	1,728	98.41%	28	1.59%	1,552	78	98	19	7	0	2	3.00	11.22	3.52
(4V17) (674GD) Cedar Park, TX	2,047	1,968	96.14%	79	3.86%	1,644	125	199	64	11	0	4	4.57	14.27	5.17
(4V17) (674GF) Temple-General Bruce Drive, TX	1,067	990	92.78%	77	7.22%	904	36	50	42	23	4	8	7.23	7.60	
(4V17) (674HB) LaGrange, TX	260	255	98.08%	5	1.92%	228	15	12	1	3	0	1	4.00		8.59
4V17) (504) Amarillo, TX HCS	17,273	16,607	96.14%	666	3.86%	15,130	731	746	395	152	61	58	3.87	8.16	1.61
(4V17) (504) Amarillo, TX (Thomas E. Creek)	12,157	11,674	96.03%	483	3.97%	10,581	560	533	268	115	51	49	3.51	8.08	2.44
(4V17) (504BY) Lubbock, TX	4,313	4,140	95.99%	173	4.01%	3,792	162	186	119	35	10	9	5.02	8.43	0.64
(4V17) (504BZ) Clovis, NM	699	690	98.71%	9	1.29%	662	8	20	8	1	0	0	1.91	15.25	0.59
(4V17) (504GA) Childress, TX	67	67	100.00%	0	0.00%	59	1	7	0	0	0	0	3.25		0.00
(4V17) (504HB) Dalhart, TX	37	36	97.30%	1	2.70%	36	0	0	0	1	0	0	0.27	42.00	1.00
4V17) (519) Big Spring, TX HCS	8,072	7,934	98.29%	138	1.71%	6,996	549	389	111	17	4	6	3.90	3.61	2.87
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	3,019	2,967	98.28%	52	1.72%	2,601	227	139	42	7	1	2	4.20	3.65	1.99
(4V17) (519GA) Permian Basin, TX	1,717	1,705	99.30%	12	0.70%	1,530	131	44	10	2	0	0	2.21	3.02	2.62
(4V17) (519GB) Hobbs, NM	238	237	99.58%	1	0.42%	225	5	7	1	0	0	0	0.86	0.00	3.86
(4V17) (519GD) Fort Stockton, TX	15	15	100.00%	0	0.00%	8	3	4	0	0	0	0	7.30		6.00
(4V17) (519HC) Abilene, TX	1,939	1,880	96.96%	59	3.04%	1,567	139	174	46	6	3	4	7.39	3.68	4.60
		17	100.00%	0	0.00%	14	2						2.76		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V17) (519HF) San Angelo, TX	1,127	1,113	98.76%	14	1.24%	1,051	42	20	12	2	0	C	2.16	7.02	1.79
(4V17) (756) El Paso, TX HCS	23,406	22,733	97.12%	673	2.88%	20,096	1,378	1,259	587	58	15	13	3.20	4.36	4.55
(4V17) (756) El Paso, TX	19,243	18,607	96.69%	636	3.31%	16,484	1,076	1,047	559	55	12	10	3.91	4.24	5.00
(4V17) (756GA) Las Cruces, NM	1,684	1,658	98.46%	26	1.54%	1,493	111	54	17	3	3	3	3 2.47	0.38	3.37
(4V17) (756GB) El Paso Eastside, TX	2,150	2,147	99.86%	3	0.14%	1,976	93	78	3	0	0	C	1.02	3.70	1.69
(4V17) (756MA) IDES Fort Bliss	329	321	97.57%	8	2.43%	143	98	80	8	0	0	C		10.73	11.24
(4V17) (740) Texas Valley Coastal Bend HCS	21,072	20,479	97.19%	593	2.81%	18,976	732	771	428	97	41	27	2.47	7.19	1.37
(4V17) (740) Harlingen, TX	3,113	3,006	96.56%	107	3.44%	2,665	161	180	89	11	3	4	1	6.21	1.00
(4V17) (740GA) Harlingen-Treasure Hills, TX	4,693	4,558	97.12%	135	2.88%	4,278	134	146	89	22	16	8	3 2.07	9.92	1.32
(4V17) (740GB) McAllen, TX	5,437	5,380	98.95%	57	1.05%	5,143	138	99	29	26	1	1	1.53	5.82	1.13
(4V17) (740GC) Corpus Christi, TX	2,793	2,686	96.17%	107	3.83%	2,477	89	120	98	6	1	2	2 4.47	0.03	0.15
(4V17) (740GD) Laredo, TX	1,607	1,586	98.69%	21	1.31%	1,513	32	41	14	3	2	2	1.94	3.05	2.18
(4V17) (740GH) South Enterprize, TX	3,075	2,910	94.63%	165	5.37%	2,576	158	176	108	29	18	10	0.78	7.90	2.01
(4V17) (740GI) Old Brownsville, TX	354	353	99.72%	1	0.28%	324	20	9	1	0	0	C			1.78
(4V19) (623) Muskogee, OK HCS	24,499	23,247	94.89%	1,252	5.11%	20,725	1,255	1,267	765	319	126	42	2.34	9.37	4.85
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	12,134		92.52%	908		10,061	527	638		254	88	28			4.40
(4V19) (623BY) Tulsa, OK (Ernest Childers)	7,742	7,515	97.07%	227	2.93%	6,572	536	407	131	52	32	12	2.92	7.16	4.72
(4V19) (623GA) Hartshorne, OK	565	561	99.29%	4	0.71%	498	36	27	4	0	0	C	3.56	0.33	0.91
(4V19) (623GB) Vinita, OK	719	718	99.86%	1	0.14%	713	2	3	1	0	0	C	0.32		0.23
(4V19) (623GC) Idabel, OK (McCurtain County)	439	435		4	0.91%	420	9	6	3	1	0	C	0		7.24
(4V19) (623QA) Muskogee-Shawnee Road, OK (Jack C. Montgomery) (4V19) (623QB) Tulsa Eleventh	2,045	1 945	99.06%	100		1,659	120				5				7.32
Street, OK															
(4V19) (635) Oklahoma City, OK HCS	42,621	41,480		1,141		37,525	1,884					18		5.32	
(4V19) (635) Oklahoma City, OK	32,852		96.97%	996		28,653	1,483				71	15		5.52	3.12
(4V19) (635GA) Lawton, OK	2,820	2,732		88		2,519	98			6	0	1	6.59		0.73
(4V19) (635GB) Wichita Falls, TX	953	923		30		857	35				0	1	5.18		1.07
(4V19) (635GC) Blackwell, OK	134	133		1	0.75%	120	10			0	0				6.13
(4V19) (635GD) Ada, OK	434		100.00%	0		421	12		0		0				2.07
(4V19) (635GE) Stillwater, OK	382	381		1	0.26%	350	24		1	0	0			3.55	1.57
(4V19) (635GF) Altus, OK	227		97.80%	5		215	3		4	1	0	0		1.28	6.87
(4V19) (635GG) Enid, OK	209		100.00%	0		201	2		0		0	0			2.59
(4V19) (635HB) Ardmore, OK	400	399		1	0.25%	372	13			0	0	0		1.31	5.47
(4V19) (635PA) Oklahoma City, OK - PRRTP	92	92	100.00%	0	0.00%	92	0	0	0	0	0	C	J		
(4V19) (635QA) North May City, OK	1,213	1,208	99.59%	5	0.41%	1,091	52			2	0	C	2.57	7.04	0.17
(4V19) (635QB) South Oklahoma City, OK	2,905	2,891	99.52%	14	0.48%	2,634	152	105	12	1	0	1	1.82	3.81	3.72
(4V19) (436) Montana HCS	19,054	17,598	92.36%	1,456	7.64%	15,474	917	1,207	936	289	102	129	7.07	12.01	4.54
(4V19) (436) Fort Harrison, MT	6,765	6,100	90.17%	665	9.83%	5,225	351	524	439	117	52	57	7 17.69	15.14	4.76
(4V19) (436A4) Miles City, MT	319	300	94.04%	19	5.96%	279	5	16	9	7	1	2	1.73	0.55	86.08
(4V19) (436GA) Anaconda, MT	400	392	98.00%	8	2.00%	353	28	11	3	2	2	1	3.47	2.10	4.61
(4V19) (436GB) Great Falls, MT	1,336	1,298	97.16%	38	2.84%	1,185	55	58	24	6	5	3	3 2.44	8.90	2.58
(4V19) (436GC) Missoula, MT	2,314	2,055	88.81%	259	11.19%	1,794	107	154	136	72	25	26	10.73	15.63	4.81
(4V19) (436GD) Bozeman, MT	1,073	1,045	97.39%	28	2.61%	964	46	35	15	9	0	4	3.15	9.33	2.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(4V19) (436GF) Kalispell, MT	1,485	1,422	95.76%	63	4.24%	1,281	57	84	37	15	2	9	4.75	6.33	4.83
(4V19) (436GH) Billings, MT	4,220	3,950	93.60%	270	6.40%	3,457	219	274	207	48	7	8	3.62	7.78	3.91
(4V19) (436GI) Glasgow, MT	97	97	100.00%	0	0.00%	91	2	4	0	0	0	0	0.81	26.00	3.54
(4V19) (436GK) Glendive, MT	39	37	94.87%	2	5.13%	31	4	2	1	0	0	1	20.58	42.00	0.46
(4V19) (436GL) Cut Bank, MT	141	136	96.45%	5	3.55%	132	3	1	2	1	1	1	5.05	3.50	2.71
(4V19) (436GM) Lewistown, MT	246	234	95.12%	12	4.88%	215	12	7	8	1	1	2	3.93	5.28	0.00
(4V19) (436HC) Havre, MT (Merril Lundman)	179	147	82.12%	32	17.88%	134	6	7	23	6	1	2	12.37	43.25	5.89
(4V19) (436QA) Hamilton, MT	151	132	87.42%	19	12.58%	119	7	6	7	2	2	8	21.26	11.00	4.18
(4V19) (436QB) Plentywood, MT	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0	0.67		0.83
(4V19) (436QC) Helena, MT	264	228	86.36%	36	13.64%	189	15	24	25	3	3	5			
4V19) (442) Cheyenne, WY HCS	13,199	12,421	94.11%	778	5.89%	10,884	709	828	564	130	61	23	3.47	7.43	4.63
(4V19) (442) Cheyenne, WY	7,580	7,105	93.73%	475	6.27%	6,339	373	393	348	82	29	16	3.06	6.80	2.94
(4V19) (442GB) Sidney, NE	197	191	96.95%	6	3.05%	154	10	27	5	1	0	0	5.55	3.86	3.55
(4V19) (442GC) Fort Collins, CO	2,055	1,955	95.13%	100	4.87%	1,672	131	152	75	17	6	2	3.99	7.75	6.79
(4V19) (442GD) Loveland, CO	2,836	2,655	93.62%	181	6.38%	2,239	173	243	121	29	26	5	4.19	8.90	6.58
(4V19) (442HK) Wheatland 1, WY - Mobile	242	235	97.11%	7	2.89%	216	14	5	6	1	0	0	2.04		4.79
(4V19) (442QA) Rawlins, WY	191	183	95.81%	8	4.19%	173	5	5	8	0	0	0	1.72	9.58	2.12
(4V19) (442QB) Torrington-Cheyenne 2, WY - Mobile	98	97	98.98%	1	1.02%	91	3	3	1	0	0	0	1.52		0.73
4V19) (554) Denver, CO HCS	52,892	47,862	90.49%	5,030	9.51%	40,009	3,437	4,416	3,378	1,162	329	161	8.60	10.43	7.93
(4V19) (554) Denver, CO	26,569	23,883	89.89%	2,686	10.11%	20,234	1,547	2,102	1,859	625	147	55	9.06	9.91	6.62
(4V19) (5549AB) Pueblo CLC, CO - CLC	2	2	100.00%	0	0.00%	1	0	1	0	0	0	0		13.00	
(4V19) (554A5) Clermont Street, CO	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0			
(4V19) (554GB) Aurora, CO	1,812	1,714	94.59%	98	5.41%	1,368	154	192	78	12	7	1	7.64	5.67	5.15
(4V19) (554GC) Golden, CO	4,996	4,693	93.94%	303	6.06%	3,901	357	435	229	54	17	3	8.02	6.40	5.68
(4V19) (554GD) Pueblo, CO (PFC								400							4.48
James Dunn)	4,306	·			5.46%	·	331	308				5	11.26		
	4,306 12,330	·	94.54%		5.46% 12.30%	·	331 788	308	165 879		13	5	11.26	15.53	
James Dunn) (4V19) (554GE) Colorado Springs,	,	10,814		1,516	12.30%	8,919		308 1,107	879	401	142	5 94	9.27	15.53	
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	12,330	10,814	87.70% 97.26%	1,516	12.30%	8,919	788	308 1,107 22	879	401	142	5 94 0	11.26 9.27	15.53 7.03	12.28
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO	12,330	10,814 462 394	87.70% 97.26%	1,516 13	12.30% 2.74% 1.75%	8,919 410 366	788 30	308 1,107 22	879 13	401 0 1	142 0 0	5 94 0	9.27 2.30 1.69	15.53 7.03 5.74	12.28
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO	12,330 475 401	10,814 462 394 154	87.70% 97.26% 98.25%	1,516 13 7	12.30% 2.74% 1.75% 1.91%	8,919 410 366 140	788 30 19	308 1,107 22 9	879 13 5	401 0 1	142 0 0	5 94 0 1	11.26 9.27 2.30 1.69 2.50	15.53 7.03 5.74 0.00	12.28 3.66 1.91
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO	12,330 475 401 157	10,814 462 394 154	87.70% 97.26% 98.25% 98.09%	1,516 13 7 3	12.30% 2.74% 1.75% 1.91%	8,919 410 366 140 72	788 30 19 8	308 1,107 22 9 6	879 13 5 3	401 0 1 0 0	0 0 0 0	5 94 0 1 0	11.26 9.27 2.30 1.69 2.50 4.13	15.53 7.03 5.74 0.00	12.28 3.66 1.91 3.34
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO	12,330 475 401 157 85	10,814 462 394 154 85	87.70% 97.26% 98.25% 98.09% 100.00%	1,516 13 7 3 0	12.30% 2.74% 1.75% 1.91% 0.00% 0.00%	8,919 410 366 140 72 121	788 30 19 8 7	308 1,107 22 9 6 6	879 13 5 3 0	401 0 1 0 0	142 0 0 0 0	5 94 0 1 0 0	11.26 9.27 2.30 1.69 2.50 4.13	15.53 7.03 5.74 0.00 11.67	12.28 3.66 1.91 3.34 1.68
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO (4V19) (554MA) IDES Fort Carson	12,330 475 401 157 85 183	10,814 462 394 154 85 183 1,250	87.70% 97.26% 98.25% 98.09% 100.00%	1,516 13 7 3 0 0	12.30% 2.74% 1.75% 1.91% 0.00% 0.00%	8,919 410 366 140 72 121 905	788 30 19 8 7	308 1,107 22 9 6 6 26 195	879 13 5 3 0	401 0 1 0 0 0	0 0 0 0 0 0 3	5 94 0 1 0 0 0	11.26 9.27 2.30 1.69 2.50 4.13	15.53 7.03 5.74 0.00 11.67 8.05	12.28 3.66 1.91 3.34 1.68 1.70
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GH) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO	12,330 475 401 157 85 183 1,414	10,814 462 394 154 85 183 1,250	87.70% 97.26% 98.25% 98.09% 100.00% 100.00% 88.40%	1,516 13 7 3 0 0 164	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 3.82%	8,919 410 366 140 72 121 905 109 7,585	788 30 19 8 7 36 150	308 1,107 22 9 6 6 26 195	879 13 5 3 0 144 3	401 0 1 0 0 0 0 15	142 0 0 0 0 0 0 3	5 94 0 1 0 0 0 2	11.26 9.27 2.30 1.69 2.50 4.13	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45	12.28 3.66 1.91 3.34 1.68 1.70
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO	12,330 475 401 157 85 183 1,414	10,814 462 394 154 85 183 1,250 126	87.70% 97.26% 98.25% 98.09% 100.00% 100.00% 88.40% 96.18%	1,516 13 7 3 0 0 164 5	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 3.82%	8,919 410 366 140 72 121 905 109 7,585	788 30 19 8 7 36 150	308 1,107 22 9 6 6 26 195 7	879 13 5 3 0 144 3 347	401 0 1 0 0 0 15 2	142 0 0 0 0 0 3 0	5 94 0 1 0 0 0 2 0	11.26 9.27 2.30 1.69 2.50 4.13 5.15	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45	12.28 3.66 1.91 3.34 1.68 1.70
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO (4V19) (554GI) Burlington, CO (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO (4V19) (575) Grand Junction, CO HCS	12,330 475 401 157 85 183 1,414 131	10,814 462 394 154 85 183 1,250 126 9,038 8,135	87.70% 97.26% 98.25% 98.09% 100.00% 100.00% 88.40% 96.18%	1,516 13 7 3 0 0 164 5 437	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 3.82%	8,919 410 366 140 72 121 905 109 7,585 6,771	788 30 19 8 7 36 150 10	308 1,107 22 9 6 6 26 195 7	879 13 5 3 0 144 3 347	401 0 1 0 0 0 15 2 57 53	142 0 0 0 0 0 3 0 17	5 94 0 1 0 0 0 2 0	11.26 9.27 2.30 1.69 2.50 4.13 5.15 4.64 5.27	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45 7.54 7.81	12.28 3.66 1.91 3.34 1.68 1.70 14.44 2.08
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO 4V19) (575) Grand Junction, CO HCS (4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major William Edward Adams)	12,330 475 401 157 85 183 1,414 131 9,475 8,549 615	10,814 462 394 154 85 183 1,250 126 9,038 8,135 606	87.70% 97.26% 98.25% 98.09% 100.00% 88.40% 96.18% 95.39% 95.16% 94.67%	1,516 13 7 3 0 164 5 437 414 9 4	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 3.82% 4.61% 4.84% 1.46% 5.33%	8,919 410 366 140 72 121 905 109 7,585 6,771 556	788 30 19 8 7 36 150 10 765 716 31	308 1,107 22 9 6 6 26 195 7 688 648 19	879 13 5 3 0 0 144 3 347 329 6 3	401 0 1 0 0 0 15 2 57 53 2 1	142 0 0 0 0 0 3 0 17 16 1	5 94 0 1 0 0 0 0 2 0 16 16 0 0	11.26 9.27 2.30 1.69 2.50 4.13 5.15 4.64 5.27 1.98 0.44	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45 7.54 7.81 3.45 12.79	12.28 3.66 1.91 3.34 1.68 1.70 14.44 2.08 2.12 2.73 0.38
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GH) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO (4V19) (575) Grand Junction, CO HCS (4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major	12,330 475 401 157 85 183 1,414 131 9,475 8,549 615	10,814 462 394 154 85 183 1,250 126 9,038 8,135 606	87.70% 97.26% 98.25% 98.09% 100.00% 88.40% 96.18% 95.39% 95.16% 98.54%	1,516 13 7 3 0 164 5 437 414 9 4	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 3.82% 4.61% 4.84% 1.46%	8,919 410 366 140 72 121 905 109 7,585 6,771 556	788 30 19 8 7 36 150 10 765	308 1,107 22 9 6 6 26 195 7 688 648 19	879 13 5 3 0 0 144 3 347 329 6 3	401 0 1 0 0 0 15 2 57 53 2 1	142 0 0 0 0 0 3 0 17 16	5 94 0 1 0 0 0 0 2 0 16 16 0 0	11.26 9.27 2.30 1.69 2.50 4.13 5.15 4.64 5.27 1.98 0.44	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45 7.54 7.81 3.45 12.79	12.28 3.66 1.91 3.34 1.68 1.70 14.44 2.08 2.12 2.73
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GH) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO 4V19) (575) Grand Junction, CO HCS (4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major William Edward Adams) (4V19) (575QA) Glenwood Springs,	12,330 475 401 157 85 183 1,414 131 9,475 8,549 615	10,814 462 394 154 85 183 1,250 126 9,038 8,135 606 71	87.70% 97.26% 98.25% 98.09% 100.00% 88.40% 96.18% 95.39% 95.16% 94.67%	1,516 13 7 3 0 164 5 437 414 9 4	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 3.82% 4.61% 4.84% 1.46% 5.33%	8,919 410 366 140 72 121 905 109 7,585 6,771 556 67	788 30 19 8 7 36 150 10 765 716 31	308 1,107 22 9 6 6 26 195 7 688 648 19	879 13 5 3 0 0 144 3 347 329 6 3	401 0 1 0 0 0 15 2 57 53 2 1	142 0 0 0 0 0 3 0 17 16 1 0	5 94 0 1 0 0 0 0 0 16 16 0 0 0	11.26 9.27 2.30 1.69 2.50 4.13 5.15 4.64 5.27 1.98 0.44 3.78	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45 7.54 7.81 3.45 12.79 13.32	12.28 3.66 1.91 3.34 1.68 1.70 14.44 2.08 2.12 2.73 0.38
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO 4V19) (575) Grand Junction, CO HCS (4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major William Edward Adams) (4V19) (575QA) Glenwood Springs, CO (4V19) (575QB) Moab, UT	12,330 475 401 157 85 183 1,414 131 9,475 8,549 615 75	10,814 462 394 154 85 183 1,250 126 9,038 8,135 606 71 163	87.70% 97.26% 98.25% 98.09% 100.00% 100.00% 88.40% 96.18% 95.39% 95.16% 94.67% 94.77%	1,516 13 7 3 0 164 5 437 414 9 4	12.30% 2.74% 1.75% 1.91% 0.00% 0.00% 11.60% 4.61% 4.84% 1.46% 5.33%	8,919 410 366 140 72 121 905 109 7,585 6,771 556 67 135	788 30 19 8 7 36 150 10 765 716 31 1	308 1,107 22 9 6 6 26 195 7 688 648 19 3 13	879 13 5 3 0 0 144 3 347 329 6 3 8	401 0 1 0 0 0 15 2 57 53 2 1 1	142 0 0 0 0 0 3 0 17 16 1 0 0	5 94 0 1 0 0 0 0 2 0 16 16 0 0 0	11.26 9.27 2.30 1.69 2.50 4.13 5.15 4.64 5.27 1.98 0.44 3.78 2.08	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45 7.54 7.81 3.45 12.79 13.32 4.97	12.28 3.66 1.91 3.34 1.68 1.70 14.44 2.08 2.12 2.73 0.38 2.23 0.00
James Dunn) (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom) (4V19) (554GF) Alamosa, CO (4V19) (554GG) La Junta, CO (4V19) (554GH) Lamar, CO (4V19) (554GI) Burlington, CO (4V19) (554MA) IDES Fort Carson (4V19) (554QB) Jewell, CO (4V19) (554QC) Salida, CO 4V19) (575) Grand Junction, CO HCS (4V19) (575GA) Montrose, CO (4V19) (575GB) Craig, CO (Major William Edward Adams) (4V19) (575QA) Glenwood Springs, CO	12,330 475 401 157 85 183 1,414 131 9,475 8,549 615 75 172	10,814 462 394 154 85 183 1,250 126 9,038 8,135 606 71 163 63 28,223	87.70% 97.26% 98.25% 98.09% 100.00% 100.00% 88.40% 96.18% 95.39% 95.16% 94.67% 94.77% 98.44%	1,516 13 7 3 0 164 5 437 414 9 4 9 1 2,440	12.30% 2.74% 1.75% 1.91% 0.00% 11.60% 3.82% 4.61% 4.84% 5.33% 5.23% 1.56% 7.96%	8,919 410 366 140 72 121 905 109 7,585 6,771 556 67 135 56 23,803	788 30 19 8 7 36 150 10 765 716 31 1 15	308 1,107 22 9 6 6 26 195 7 688 648 19 3 13	879 13 5 3 0 0 144 3 347 329 6 3 8 1 1,691	401 0 1 0 0 0 15 2 57 53 2 1 1	142 0 0 0 0 0 3 0 17 16 1 0 0	5 94 0 1 0 0 0 0 2 0 16 16 0 0 0 153	11.26 9.27 2.30 1.69 2.50 4.13 5.15 4.64 5.27 1.98 0.44 3.78 2.08 6.03	15.53 7.03 5.74 0.00 11.67 8.05 10.44 4.45 7.54 7.81 3.45 12.79 13.32 4.97 11.99	12.28 3.66 1.91 3.34 1.68 1.70 14.44 2.08 2.12 2.73 0.38 2.23 0.00

			Complete d in 30 Days or Less 3		Appts Complete d in Over 30 Days 5		Days 7	Days 8	Days 9	Days 10	Days 11	more than 120 Days 12	Wait Time in Days 13	Wait Time in Days 14	Wait Time in Days 15
(4V19) (660GB) Ogden, UT	2,099	2,038	97.09%	61	2.91%	1,850	101	87	48	8	0	5	6.29	2.08	4.53
(4V19) (660GD) Roosevelt, UT	134	131	97.76%	3	2.24%	125	4	2	2	0	1	0	0.76	3.83	15.31
(4V19) (660GE) Orem, UT	1,179	1,151	97.63%	28	2.37%	1,077	31	43	21	6	0	1	6.98	5.86	1.99
(4V19) (660GG) St. George, UT	1,291	1,273	98.61%	18	1.39%	1,170	51	52	6	9	3	0	2.69	4.97	2.80
(4V19) (660GJ) Western Salt Lake, UT	1,376	1,339	97.31%	37	2.69%	1,210	74	55	22	10	2	3	3.31	3.26	3.01
(4V19) (660GK) Elko, NV	94	88	93.62%	6	6.38%	76	6	6	4	2	0	0	3.89	0.50	13.20
(4V19) (660MA) IDES Hill AFB	32	32	100.00%	0	0.00%	32	0	0	0	0	0	0		0.00	0.00
(4V19) (660QA) Idaho Falls, ID	448	443	98.88%	5	1.12%	427	9	7	5	0	0	0	1.45	3.11	3.36
(4V19) (660QB) Price, UT	127	108	85.04%	19	14.96%	86	9	13	16	2	0	1	23.23	13.64	10.17
4V19) (666) Sheridan, WY HCS	6,312	6,116	96.89%	196	3.11%	5,383	344	389	153	25	10	8	5.12	5.92	4.09
(4V19) (666) Sheridan, WY	3,577	3,494	97.68%	83	2.32%	3,069	193	232	60	14	5	4	5.52	6.11	3.09
(4V19) (666GB) Casper, WY	779	743	95.38%	36	4.62%	691	27	25	28	4	3	1	3.69	4.16	4.84
(4V19) (666GC) Riverton, WY	459	455	99.13%	4	0.87%	430	17	8	4	0	0	0	1.28	2.68	2.12
(4V19) (666GD) Cody, WY	430	396	92.09%	34	7.91%	279	54	63	30	3	0	1	10.22	7.44	2.95
(4V19) (666GE) Gillette, WY	382	364	95.29%	18	4.71%	315	20	29	14	4	0	0	5.21	12.72	8.02
(4V19) (666GF) Rock Springs, WY	453	441	97.35%	12	2.65%	401	20	20	12	0	0	0	3.71	4.23	2.31
(4V19) (666QA) Afton, WY	110	105	95.45%	5	4.55%	96	6	3	4	0	0	1	3.90	8.00	25.17
(4V19) (666QB) Evanston, WY	69	66	95.65%	3	4.35%	60	2	4	0	0	2	1	9.49	1.20	16.38
(4V19) (666QC) Worland, WY	53	52	98.11%	1	1.89%	42	5	5	1	0	0	0	1.08		11.93
V20) (463) Anchorage, AK HCS	9,663	9,489	98.20%	174	1.80%	8,594	487	408	150	15	2	7	2.59	2.80	4.66
(5V20) (463) Anchorage, AK	5,819	5,675	97.53%	144	2.47%	5,043	337	295	125	11	2	6	3.23	2.63	6.15
(5V20) (463BU) Anchorage, AK - VADOM	647	647	100.00%	0	0.00%	646	1	0	0	0	0	0			0.00
(5V20) (463GA) Fairbanks, AK	1,093	1,075	98.35%	18	1.65%	930	78	67	16	1	0	1	3.93	5.42	2.96
(5V20) (463GB) Kenai, AK	838	828	98.81%	10	1.19%	789	17	22	7	3	0	0	1.31	3.96	0.40
(5V20) (463GC) Mat-Su, AK	819	817	99.76%	2	0.24%	762	35	20	2	0	0	0	1.47	5.18	2.54
(5V20) (463GD) Homer, AK	89	89	100.00%	0	0.00%	79	8	2	0	0	0	0	1.39		2.72
(5V20) (463GE) Juneau, AK	350	350	100.00%	0	0.00%	337	11	2	0	0	0	0	0.94	0.14	0.91
(5V20) (463PA) Anchorage, AK - PRRTP	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0)		
5V20) (531) Boise, ID HCS	20,950	19,771	94.37%	1,179	5.63%	17,217	1,086	1,468	886	158	71	64	5.75	8.60	2.31
(5V20) (531) Boise, ID	17,848	16,753	93.86%	1,095	6.14%	14,407	984	1,362	832	135	70	58	6.59		2.32
(5V20) (531GE) Twin Falls, ID	1,107	1,083	97.83%	24	2.17%	1,018	32	33	18	5	0	1	3.63	2.68	1.33
(5V20) (531GG) Caldwell, ID	1,483	1,430	96.43%	53	3.57%	1,318	53	59	32	17	1	3	3 4.71	3.73	3.89
(5V20) (531GH) Burns, OR	116	114	98.28%	2	1.72%	112	1	1	1	0	0	1	5.65		0.00
(5V20) (531GI) Mountain Home, ID	254	253	99.61%	1	0.39%	234	9	10	1	0	0	0	2.01	0.17	0.00
(5V20) (531GJ) Salmon, ID	141	137	97.16%	4	2.84%	127	7	3	2	1	0	1	3.06	20.13	0.00
(5V20) (531MA) IDES Mt Home AFB	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
5V20) (648) Portland, OR HCS	50,627	46,550	91.95%	4,077	8.05%	39,898	2,905	3,747	3,003	703	224	147	6.75	12.43	2.18
(5V20) (648) Portland, OR	24,803	22,575	91.02%	2,228	8.98%	19,143	1,494	1,938	1,598	421	144	65	8.13	11.97	1.24
(5V20) (648A4) Vancouver, WA	9,247	8,400	90.84%	847	9.16%	7,100	612	688	620	143	33	51	8.26	15.80	2.43
(5V20) (648BU) Vancouver, WA - VADOM	58	58	100.00%	0	0.00%	58	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	3,043	2,786	91.55%	257	8.45%	2,365	175	246	201	28	13	15	8.02	10.69	4.56
(5V20) (648GB) Salem, OR	3,997	3,609		388	9.71%	3,099	215	295	278	78	24	8			7.13
(5V20) (648GD) North Coast, OR	564		96.81%	18	3.19%	488	19	39	17		0	0			1.66

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V20) (648GE) Fairview, OR	2,496	2,405	96.35%	91	3.65%	2,247	80	78	74	9	4	4	4.52	17.53	1.30
(5V20) (648GF) Hillsboro, OR	3,441	3,294	95.73%	147	4.27%	2,894	165	235	131	14	1	1	6.48	4.98	1.38
(5V20) (648GG) West Linn, OR	2,035	1,979	97.25%	56	2.75%	1,725	94	160	46	6	2	2	5.52	10.73	1.76
(5V20) (648GH) Newport, OR	300	291	97.00%	9	3.00%	266	10	15	6	1	2	0	5.82		5.56
(5V20) (648GI) Portland-1st Avenue, OR	143			1	0.70%		10	8	1	0	0	0	2.40		
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	500	465	93.00%	35	7.00%	389	31	45	31	2	1	1	7.66	11.46	1.93
(5V20) (653) Roseburg, OR HCS	19,755	18,823	95.28%	932	4.72%	16,118	1,224	1,481	729	133	37	33	4.48	9.32	3.30
(5V20) (653) Roseburg, OR	9,537	9,004	94.41%	533	5.59%	7,864	519	621	426	76	16	15	4.23	10.27	3.16
(5V20) (653BV) Roseburg, OR - VADOM	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	7,573	7,228	95.44%	345	4.56%	6,039	548	641	258	52	20	15	4.19	8.27	1.68
(5V20) (653GA) North Bend, OR	1,049	1,029	98.09%	20	1.91%	870	68	91	16	2	1	1	5.83	6.69	2.85
(5V20) (653GB) Brookings, OR	639	625	97.81%	14	2.19%	498	43	84	11	2	0	1	5.38	7.39	5.28
(5V20) (653QA) Downtown Eugene, OR	944	924	97.88%	20	2.12%	834	46	44	18	1	0	1			3.66
(5V20) (663) Puget Sound, WA HCS	62,082	58,576	94.35%	3,506	5.65%	51,336	3,301	3,939	2,534	533	253	186	5.64	10.52	2.45
(5V20) (663) Seattle, WA	29,770	27,921	93.79%	1,849	6.21%	24,545	1,530	1,846	1,225	309	186	129	4.00	10.66	3.32
(5V20) (663A4) American Lake, WA	23,661	22,473	94.98%	1,188	5.02%	19,631	1,294	1,548	951	142	52	43	5.40	10.76	1.65
(5V20) (663GA) Bellevue, WA	1,967	1,815	92.27%	152	7.73%	1,498	106	211	117	29	4	2	8.97	7.32	1.74
(5V20) (663GB) Bremerton, WA	1,199	1,188	99.08%	11	0.92%	1,093	57	38	10	0	0	1	3.55	2.13	0.82
(5V20) (663GC) Mount Vernon, WA	3,168	3,018	95.27%	150	4.73%	2,664	172	182	107	31	4	8	6.17	8.50	0.79
(5V20) (663GD) South Sound, WA	1,218	1,095	89.90%	123	10.10%	962	69	64	95	18	7	3	10.58	7.59	7.27
(5V20) (663GE) North Olympic Peninsula, WA	890	875	98.31%	15	1.69%	769	64	42	13	2	0	0	4.03	4.61	1.04
(5V20) (663HK) Puget Sound, WA - Mobile	207	189	91.30%	18	8.70%	174	8	7	16	2	0	0	5.03		
(5V20) (663MA) IDES Fort Lewis	2	2	100.00%	0	0.00%	0	1	1	0	0	0	0		15.00	9.00
(5V20) (668) Spokane, WA HCS	22,016	21,063	95.67%	953	4.33%	18,321	1,089	1,653	770	116	27	40	4.94	6.87	2.17
(5V20) (668) Spokane, WA (Mann- Grandstaff)	17,744	16,897	95.23%	847	4.77%	14,546	905	1,446	697	104	20	26	5.38	7.23	2.12
(5V20) (668GA) Wenatchee, WA	1,437	1,406	97.84%	31	2.16%	1,298	57	51	24	3	3	1	3.67	3.36	1.68
(5V20) (668GB) Coeur d Alene, ID	2,305	2,259	98.00%	46	2.00%	2,007	112	140	41	4	0	1	2.91	5.51	1.92
(5V20) (668HK) Spokane, WA - Mobile	43	43	100.00%	0	0.00%	43	0	0	0	0	0	0	0.86		
(5V20) (668QB) Libby, MT	117	115	98.29%	2	1.71%	106	5	4	0	0	1	1	0.78		26.69
(5V20) (668QD) Sandpoint, ID	369	342	92.68%	27	7.32%	320	10	12	8	5	3	11	10.26		
(5V20) (668QE) Spokane-West 2nd Avenue, WA	1		100.00%		0.00%		0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	8,485	8,217	96.84%	268	3.16%	7,294	464	459	171	49	13	35	6.89	8.48	1.71
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	4,551	4,364		187	4.11%	·	254	270	110	39	12			8.62	
(5V20) (687GA) Richland, WA	1,239	1,235		4	0.32%		58	55	4	0	0	0	0.01	4.90	
(5V20) (687GB) Lewiston, ID	841	795	94.53%	46			61	87	38	3	1	4	11.06		
(5V20) (687GC) La Grande, OR	316		100.00%	0			25	5	0	0	0	0	20	1.80	
(5V20) (687HA) Yakima, WA	1,370	1,343		27	1.97%		43	37	18	5	0	4	13.55	7.81	0.02
(5V20) (687QA) Grangeville, ID	82	81	98.78%	1	1.22%	65	14	2	0	0	0	1	5.88		
(5V20) (687QB) Morrow County, OR	54	53	98.15%	1	1.85%	50	2	1	0	1	0	0	3.15		
(5V20) (687QC) Wallowa County, OR	32	30	93.75%	2	6.25%	21	7	2	1	1	0	0	7.13		29.00
(5V20) (692) White City, OR HCS	10,221	9,616	94.08%	605	5.92%	8,355	601	660	458	104	22	21	8.14	9.47	4.34

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V20) (692) White City, OR	8,775	8,254	94.06%	521	5.94%	7,134	527	593	399	83	21	18	9.53	9.34	4.29
(5V20) (692GA) Klamath Falls, OR	992	937	94.46%	55	5.54%	853	40	44	38	14	1	2	5.84	24.85	6.36
(5V20) (692GB) Grants Pass, OR	454	425	93.61%	29	6.39%	368	34	23	21	7	0	1	6.80	0.00	2.34
(5V21) (358) Manila, PI HCS	1,324	1,121	84.67%	203	15.33%	895	126	100	87	45	21	50	10.13	27.28	24.81
(5V21) (358) Manila, PI	1,324	1,121	84.67%	203	15.33%	895	126	100	87	45	21	50	10.13	27.28	24.81
(5V21) (459) Honolulu, HI HCS	16,836	15,842	94.10%	994	5.90%	14,080	879	883	745	169	50	30	5.33	9.21	2.59
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	10,386	9,601	92.44%	785	7.56%	8,542	469	590	609	118	40	18	7.38	8.81	0.86
(5V21) (459GA) Maui, HI	1,148	1,098	95.64%	50	4.36%	1,002	53	43	33	12	5	0	2.79	17.33	3.01
(5V21) (459GB) Hilo, HI	1,140	1,110	97.37%	30	2.63%	926	109	75	17	8	0	5	5.07	10.80	4.78
(5V21) (459GC) Kailua-Kona, HI	830	800	96.39%	30	3.61%	757	23	20	23	5	1	1	2.00	10.71	4.95
(5V21) (459GD) Lihue, HI	687	656	95.49%	31	4.51%	597	25	34	15	9	3	4	2.83	15.31	5.55
(5V21) (459GE) Guam, GU	1,044	1,031	98.75%	13	1.25%	948	44	39	7	6	0	0	2.60	5.15	1.65
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	660	640	96.97%	20	3.03%	565	63	12	12	6	1	1	2.67	11.02	1.41
(5V21) (459GG) Leeward Oahu, HI	822	787	95.74%	35	4.26%	628	91	68	29	5	0	1	7.15	5.96	8.72
(5V21) (459GH) Saipan, MP	57	57	100.00%	0	0.00%	57	0	0	0	0	0	0	0.00	0.00	0.00
(5V21) (459MA) IDES Honolulu C&P	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0.00	0.00
(5V21) (459QA) Lanai, HI	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(5V21) (459QB) Molokai, HI	56	56	100.00%	0	0.00%	52	2	2	0	0	0	0	1.36		2.00
(5V21) (570) Fresno, CA HCS	20,988	19,895	94.79%	1,093	5.21%	17,037	1,487	1,371	787	214	66	26	2.16	8.85	2.82
(5V21) (570) Fresno, CA	18,207	17,169	94.30%	1,038	5.70%	14,429	1,423	1,317	745	205	64	24	2.94	8.96	3.04
(5V21) (570GA) Merced, CA	858	815	94.99%	43	5.01%	771	23	21	31	9	2	1	0.37	12.00	3.23
(5V21) (570GB) Tulare, CA	1,394	1,392	99.86%	2	0.14%	1,352	23	17	1	0	0	1	0.95	1.10	0.91
(5V21) (570GC) Oakhurst, CA	529	519	98.11%	10	1.89%	485	18	16	10	0	0	0	0.84	7.04	2.00
(5V21) (612A4) N. California HCS	66,698	62,921	94.34%	3,777	5.66%	55,795	3,005	4,121	2,719	683	217	158	4.43	9.19	2.04
(5V21) (612A4) Sacramento, CA	24,063	22,411	93.13%	1,652	6.87%	19,755	1,105	1,551	1,110	328	133	81	5.18	10.38	4.07
(5V21) (612B4) Redding, CA	5,402	5,146	95.26%	256	4.74%	4,628	235	283	186	52	13	5	2.54	9.62	4.58
(5V21) (612BY) Oakland, CA	3,266	3,106	95.10%	160	4.90%	2,704	160	242	124	25	7	4	2.81	10.50	0.91
(5V21) (612GD) Fairfield-Travis Air Force Base, CA	2,271	2,154	94.85%	117	5.15%	1,911	101	142	86	26	3	2	4.42	11.81	1.24
(5V21) (612GE) Mare Island-Vallejo, CA	2,201	2,120	96.32%	81	3.68%	1,940	63	117	61	12	6	2	18.03	3.96	2.45
(5V21) (612GF) Martinez, CA	13,168	12,341	93.72%	827	6.28%	10,713	656	972	622	129	36	40	4.29	10.48	0.59
(5V21) (612GG) Chico, CA	1,753	1,730	98.69%	23	1.31%	1,636	49	45	20	3	0	0	2.14	3.36	
(5V21) (612GH) McClellan Park, CA	8,462	8,138	96.17%	324	3.83%	7,270	380	488	268	44	6	6	4.51	5.32	0.59
(5V21) (612GI) Yuba City, CA	992	979	98.69%	13	1.31%	894	44	41	8	3	1	1	4.59	15.81	0.36
(5V21) (612GJ) Yreka, CA	230	222	96.52%	8	3.48%	204	12	6	8	0	0	0	3.43	10.40	2.54
(5V21) (612MA) IDES McClellan OPC	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0.00	
(5V21) (612QA) Cohasset, CA	1,123	1,030	91.72%	93	8.28%	927	40	63	79	8	2	4		10.25	2.22
(5V21) (612QB) Twenty First Street,	1,807	1,796	99.39%	11	0.61%	1,772	11	13	9	1	1	0			0.91
CA		1,256	86.32%	199	13.68%	949	149	158	135	50	9	5		11.09	
CA (5V21) (612QC) Cypress Avenue, CA	1,455						_		3	2	0	8			
***	1,455	482	97.37%	13	2.63%	482	0	0			_	_			
(5V21) (612QC) Cypress Avenue, CA			97.37% 92.68%				2,817							8.47	6.33
(5V21) (612QC) Cypress Avenue, CA (5V21) (612QD) Howe Road, CA	495	38,516		3,044	7.32%	32,014		3,685	2,278	416	160	190	10.69		
(5V21) (612QC) Cypress Avenue, CA (5V21) (612QD) Howe Road, CA (5V21) (640) Palo Alto, CA HCS	495 41,560	38,516 16,217	92.68%	3,044 1,153	7.32% 6.64%	32,014 13,759	2,817	3,685 1,453	2,278 887	416 153	160 63	190	10.69 11.00	7.56	5.02

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V21) (640BY) San Jose, CA	4,267	4,079	95.59%	188	4.41%	3,343	345	391	133	27	12	16	8.42	7.91	4.65
(5V21) (640GA) Capitola, CA	91	86	94.51%	5	5.49%	73	7	6	2	2	1	0	5.89		0.00
(5V21) (640GB) Sonora, CA	959	883	92.08%	76	7.92%	684	85	114	61	10	1	4	12.40	6.56	5.78
(5V21) (640GC) Fremont, CA	916	856	93.45%	60	6.55%	688	83	85	41	9	4	6	8.42	13.21	9.14
(5V21) (640HA) Stockton, CA	2,498	2,203	88.19%	295	11.81%	1,786	127	290	224	21	17	33	15.29	8.90	13.20
(5V21) (640HB) Modesto, CA	2,691	2,443	90.78%	248	9.22%	1,986	215	242	185	26	15	22	12.40	8.13	7.79
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,674	4,300	92.00%	374	8.00%	3,477	393	430	275	54	. 18	27	9.69	9.50	5.53
(5V21) (640QA) Palo Alto 1, CA - Mobile	42	42	100.00%	0	0.00%	42	0	0	0	0	0	0		0.00	
(5V21) (640QB) Palo Alto 2, CA - Mobile	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0.00	
(5V21) (654) Reno, NV HCS	26,167	24,966	95.41%	1,201	4.59%	21,792	1,421	1,753	919	191	52	39	6.27	6.98	2.62
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	18,174	17,264	94.99%	910	5.01%	15,049	977	1,238	697	152	39	22	5.83	7.85	2.51
(5V21) (654GA) Sierra Foothills, CA	945	913	96.61%	32	3.39%	811	55	47	19	5	5	3	5.89	8.33	1.90
(5V21) (654GB) Carson Valley, NV	954	895	93.82%	59	6.18%	730	77	88	51	6	1	1	7.21	6.50	3.42
(5V21) (654GC) Lahontan Valley, NV	809	769	95.06%	40	4.94%	652	72	45	30	4	1	5	6.82	6.87	6.61
(5V21) (654GD) Diamond View, CA	289	285	98.62%	4	1.38%	278	4	3	1	1	0	2	3.64	7.81	0.46
(5V21) (654GE) Reno East, NV	2,722	2,650	97.35%	72	2.65%	2,374	115	161	53	9	5	5	6.77	2.77	2.97
(5V21) (654QA) Kietzke, NV	1,284	1,232	95.95%	52	4.05%	1,028	78	126	46	5	0	1		5.09	
(5V21) (654QB) Capitol Hill, NV	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	84	75	89.29%	9	10.71%	61	9	5	9	0	0	0	10.14	0.00	4.11
(5V21) (654QD) Virginia Street, NV	881	858	97.39%	23	2.61%	784	34	40	13	9	1	0		3.27	
(5V21) (662) San Francisco, CA HCS	33,051	31,484	95.26%	1,567	4.74%	27,627	1,790	2,067	1,181	206	60	120	7.72	8.04	3.16
(5V21) (662) San Francisco, CA	22,531	21,555	95.67%	976	4.33%	19,406	970	1,179	730	126	40	80	7.28	7.77	0.74
(5V21) (662GA) Santa Rosa, CA	3,992	3,673	92.01%	319	7.99%	2,970	303	400	267	31	9	12	9.02	9.27	6.13
(5V21) (662GC) Eureka, CA	2,166	2,070	95.57%	96	4.43%	1,727	167	176	49	23	5	19	8.25	10.23	4.52
(5V21) (662GD) Ukiah, CA	1,231	1,189	96.59%	42	3.41%	953	136	100	32	6	2	2	11.49	8.79	7.36
(5V21) (662GE) San Bruno, CA	1,029	963	93.59%	66	6.41%	781	83	99	50	8	2	6			14.05
(5V21) (662GF) San Francisco Downtown, CA	858						45			_			2.23		3.92
(5V21) (662GG) Clearlake, CA	1,244		95.26%												6.28
(5V21) (593) Las Vegas, NV HCS	47,902														4.84
(5V21) (593) Las Vegas, NV (North Las Vegas)	31,215	27,439	87.90%	3,776	12.10%	23,085	1,969	2,385	2,519	764	249	244	9.67	13.77	4.12
(5V21) (593GC) Pahrump, NV	1,106	1,048	94.76%	58	5.24%	986	46	16	44	12	0	2	2.25	31.21	2.16
(5V21) (593GD) Northwest Las Vegas, NV	4,232	4,124	97.45%	108	2.55%	3,599	242	283	86	13	3	6	3.14	17.06	3.06
(5V21) (593GE) Southeast Las Vegas, NV	3,685	3,531	95.82%	154	4.18%	3,084	235	212	122	15	4	13	4.36	14.50	13.39
(5V21) (593GF) Southwest Las Vegas, NV	4,207	4,044	96.13%	163	3.87%	3,528	239	277	117	34	7	5	4.31	12.32	3.55
(5V21) (593GG) Northeast Las Vegas, NV	2,994	2,903	96.96%	91	3.04%	2,604	129	170	65	8	7	11			2.72
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	372				19.35%			16	19			8	32.21	5.24	1.23
(5V21) (593QC) West Cheyenne, NV	91		100.00%		0.0070			0	•						0.48
(5V22) (501) New Mexico HCS	33,187						2,095								5.98
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	26,400		92.46%		7.54%					398					5.71
(5V22) (501G2) Las Vegas, NM	273											1	2.31	0.40	6.10
(5V22) (501GA) Artesia, NM	502	487	97.01%	15	2.99%	443	24	20	13	2	0	0	3.62	0.00	6.17

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V22) (501GB) Farmington, NM	714	687	96.22%	27	3.78%	572	81	34	20	2	1	4	6.00	18.00	5.68
(5V22) (501GC) Silver City, NM	352	338	96.02%	14	3.98%	279	27	32	12	2	0	0	6.49	0.00	1.12
(5V22) (501GD) Gallup, NM	403	387	96.03%	16	3.97%	345	20	22	11	4	1	0	4.17	0.00	7.06
(5V22) (501GE) Espanola, NM	308	300	97.40%	8	2.60%	258	22	20	7	1	0	0	3.83	0.00	3.79
(5V22) (501GH) Truth or Consequences, NM	459	459	100.00%	0	0.00%	451	4	4	0	0	0	0	0.47	0.00	0.54
(5V22) (501GI) Alamogordo, NM	384	370	96.35%	14	3.65%	334	21	15	6	3	3	2	5.26	0.00	4.85
(5V22) (501GJ) Durango, CO	478	477	99.79%	1	0.21%	467	5	5	1	0	0	0	0.81	0.44	0.58
(5V22) (501GK) Santa Fe, NM	642	598	93.15%	44	6.85%	497	55	46	24	13	3	4	7.14	0.00	15.14
(5V22) (501GM) Northwest Metro, NM	1,736	1,586	91.36%	150	8.64%	1,337	131	118	115	24	1	10	6.61	15.93	6.58
(5V22) (501GN) Taos, NM	288	277	96.18%	11	3.82%	239	19	19	7	4	0	0	4.42	0.00	10.27
(5V22) (501HB) Raton, NM	236	233	98.73%	3	1.27%	220	10	3	2	0	0	1	2.09	0.00	5.00
(5V22) (501MA) IDES Kirtland AFB	12	12	100.00%	0	0.00%	12	0	0	0	0	0	0		0.00	0.00
(5V22) (644) Phoenix, AZ HCS	56,937	52,280	91.82%	4,657	8.18%	45,065	3,205	4,010	3,352	759	354	192	5.85	11.04	5.85
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	34,240		89.89%			·	1,916	2,611	2,414	597					
(5V22) (644BY) Southeast, AZ	8,878					7,217	480	549	491	88	38	15		8.21	7.59
(5V22) (644GA) Northwest, AZ	4,828					4,064	308	273	154	21		3		6.96	
(5V22) (644GB) Show Low, AZ	1,133					918	78	94	35		3	0	0.00	10.70	
(5V22) (644GC) Southwest, AZ	1,342					1,108	94	95	38		1	0	0.00	4.34	3.80
(5V22) (644GD) Payson, AZ	354		100.00%			350	3	1	0	0	_	_	51.10		1.38
(5V22) (644GE) Thunderbird, AZ	1,653		95.40%			1,423	83	71	65	9	2	0	1.00	3.18	
(5V22) (644GF) Globe, AZ	195		91.79%				8	8	8	2	3	3	8.69	17.50	
(5V22) (644GG) Northeast Phoenix- Via Linda Road, AZ	878	839	95.56%	39	4.44%	720	50	69	30	6	1	2	7.23	2.20	7.66
(5V22) (644GH) Phoenix Midtown, AZ	3,355	3,192	95.14%	163	4.86%	2,768	185	239	117	25	9	12	7.78	4.55	14.84
(5V22) (644QA) Phoenix-East Thomas Road, AZ	81		100.00%		0.0070	81	0	0	0	0	0	0		44.00	0.40
(5V22) (649) Northern Arizona HCS	14,362						711								
(5V22) (649) Prescott, AZ (Bob Stump)	10,297		94.89%	526	5.11%	8,786	474	511	334	89	48	55	4.51	11.79	
(5V22) (649GA) Kingman, AZ	1,239					1,033	72	79	33		4	4	7.03	3.04	
(5V22) (649GB) Flagstaff, AZ	637		95.76%		4.24%	505	45	60	26	1	0	0	7.70	0.00	
(5V22) (649GC) Lake Havasu City, AZ	1,024	1,000	97.66%	24	2.34%	929	34	37	19	3	0	2	4.31	3.05	3.55
(5V22) (649GD) Anthem, AZ	384	373	97.14%	11	2.86%	332	18	23	10	0	0	1	4.96	2.00	3.82
(5V22) (649GE) Cottonwood, AZ	604	583	96.52%	21	3.48%	516	45	22	19	1	1	0	4.13	0.00	1.33
(5V22) (649QA) Chinle, AZ	37	35	94.59%	2	5.41%	34	0	1	2	0	0	0	2.31		2.48
(5V22) (649QB) Holbrook, AZ	63	63	100.00%	0	0.00%	27	18	18	0	0	0	0	11.26		0.70
(5V22) (649QD) Page, AZ	45	45	100.00%	0	0.00%	39	4	2	0	0	0	0	4.14		0.00
(5V22) (649QF) Tuba City, AZ	21	21	100.00%	0	0.00%	20	1	0	0	0	0	0	0.00		1.15
(5V22) (649QG) Polacca, AZ	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0	3.00		
(5V22) (649QH) Kayenta, AZ	7		100.00%		0.0070	7	0	0	0	0	0	_			0.80
(5V22) (678) Southern Arizona HCS	35,195						2,060	2,391	1,219						
(5V22) (678) Tucson, AZ	27,090		94.34%		5.66%			1,985	1,136		62	35		7.86	
(5V22) (678GA) Sierra Vista, AZ	1,297						88	85	15		0			5.20	
(5V22) (678GB) Yuma, AZ	1,307				0.31%		50	41	4	0	0			2.30	
(5V22) (678GC) Casa Grande, AZ	1,771	1,759	99.32%	12	0.68%	1,612	74	73	11	0	1	0	2.43	2.15	3.43

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V22) (678GD) Safford, AZ	277	272	98.19%	5	1.81%	220	17	35	3	2	0	0	5.51	2.14	7.07
(5V22) (678GE) Green Valley, AZ	378	324	85.71%	54	14.29%	295	19	10	10	2	8	34	39.49	2.11	1.09
(5V22) (678GF) Northwest Tucson, AZ	1,828	1,802	98.58%	26	1.42%	1,594	111	97	21	0	3	2	4.29	3.80	3.67
(5V22) (678GG) Southeast Tucson, AZ	1,230	1,208	98.21%	22	1.79%	1,069	74	65	19	2	1	0	5.46	4.10	1.39
(5V22) (678MA) IDES Davis-Monthan AFB	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0.50	
(5V22) (678MB) IDES Fort Huachuca	7		100.00%		0.00%		0	0	0		0			0.00	
(5V22) (600) Long Beach, CA HCS	54,549	51,916	95.17%	2,633	4.83%		2,833				120	102	4.42	7.83	
(5V22) (600) Long Beach, CA	47,362	44,949	94.91%	2,413			2,284	2,588	1,768		115	99			
(5V22) (600GA) Anaheim, CA	1,217				5.01%		83	74	53		0				
(5V22) (600GB) Santa Ana, CA	2,490		95.06%				259	240							
(5V22) (600GC) Cabrillo, CA	1,216		100.00%		0.00%			3	0	-	_				0.31
(5V22) (600GD) Santa Fe Springs, CA	1,242		99.19%				71	38							
(5V22) (600GE) Laguna Hills, CA	1,022		97.46%				133	79			0		6.65		
(5V22) (605) Loma Linda, CA HCS	50,338							3,815							
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	22,190	20,725	93.40%	1,465	6.60%	17,684	1,213	1,828	1,073	264	97	31	0.66	7.56	1.97
(5V22) (605BZ) Loma Linda, CA	20,306	19,348	95.28%	958	4.72%	16,537	1,151	1,660	798	120	28	12	5.88	8.10	3.57
(5V22) (605GA) Victorville, CA	1,339	1,309	97.76%	30	2.24%	1,218	58	33	22	5	3	0	1.55		6.95
(5V22) (605GB) Murrieta, CA	1,784	1,698	95.18%	86	4.82%	1,514	84	100	59	24	2	1	5.30	4.03	7.59
(5V22) (605GC) Palm Desert, CA	2,201	2,184	99.23%	17	0.77%	2,077	57	50	17	0	0	0	0.66	1.39	3.60
(5V22) (605GD) Corona, CA	782	750	95.91%	32	4.09%	653	40	57	29	1	0	2	2.16	2.70	12.62
(5V22) (605GE) Rancho Cucamonga, CA	1,702		97.18%				68	86	43	4	1	0	0.00		7.60
(5V22) (605QA) Blythe, CA	34		97.06%		2.94%			1	1	0			0.71	0.50	
(5V22) (664) San Diego, CA HCS	56,071		97.54%		2.46%	50,254	1,920						1.19	4.93	2.27
(5V22) (664) San Diego, CA	34,096	33,177	97.30%	919	2.70%	30,879	1,024	1,274	694	174	46	5	0.91	4.40	1.10
(5V22) (664BU) San Diego, CA - VADOM	168	168	100.00%	0	0.00%	167	1	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	10,226	10,013	97.92%	213	2.08%	8,830	397	786	190	20	2	1	0.90	8.17	4.84
(5V22) (664GA) Imperial Valley, CA	551	548	99.46%	3	0.54%	520	24	4	2	1	0	0	1.20	1.42	1.06
(5V22) (664GB) Oceanside, CA	7,574	7,361	97.19%	213	2.81%	6,729	293	339	155	54	4	0	1.09	5.04	1.47
(5V22) (664GC) Chula Vista, CA	1,871	1,842	98.45%	29	1.55%		53	57	26	3	0	0	0.94	4.40	1.71
(5V22) (664GD) Escondido, CA	1,130	1,130	100.00%		0.00%	959	124	47	0	0	0	0	4.21	2.13	1.14
(5V22) (664QA) Rio, CA	455				1.10%		4	8	5		·				0.00
(5V22) (691) Greater Los Angeles, CA HCS	64,129		94.31%				3,396								
(5V22) (691) West Los Angeles, CA	28,752		94.32%		5.68%		1,441	1,943							
(5V22) (691A4) Sepulveda, CA	15,549						890	1,153	905	224	36	10			
(5V22) (691GB) Santa Barbara, CA	868	863	99.42%	5	0.58%	818	15	30	4	1	0	0	1.47	1.00	1.89
(5V22) (691GC) Gardena, CA	656	655	99.85%	1	0.15%	654	1	0	1	0	0	0	0.05	0.46	0.18
(5V22) (691GD) Bakersfield, CA	3,422	3,338	97.55%	84	2.45%	2,947	130	261	77		0	0			2.80
(5V22) (691GE) Los Angeles-East Temple, CA	7,523						417	446			4	2			
(5V22) (691GF) East Los Angeles, CA	1,023	1,020	99.71%	3	0.29%	1,006	9	5	3	0	0	0	0.39	2.33	0.75
(5V22) (691GG) Antelope Valley, CA	905	851	94.03%	54	5.97%	669	68	114			3	1	8.54	10.97	2.79
(5V22) (691GK) San Luis Obispo, CA	1,066	1,006	94.37%	60	5.63%	773	118	115	47	11	2	0	7.77	11.86	7.97
(5V22) (691GL) Santa Maria, CA	2,333	2,140	91.73%	193	8.27%	1,771	179	190	137	36	20	0	9.23	9.25	8.50

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(5V22) (691GM) Oxnard, CA	2,032	1,868	91.93%	164	8.07%	1,514	128	226	160	4	0	0	11.98	6.71	2.89
(3V23) (437) Fargo, ND HCS	18,949	18,328	96.72%	621	3.28%	16,750	747	831	476	113	14	18	3.50	5.95	2.08
(3V23) (437) Fargo, ND	12,481	11,977	95.96%	504	4.04%	10,857	498	622	379	101	12	12	3.12	6.11	2.35
(3V23) (437GA) Grafton, ND	320	320	100.00%	0	0.00%	303	13	4	0	0	0	0	1.72	2.00	1.43
(3V23) (437GB) Bismarck, ND	1,524	1,476	96.85%	48	3.15%	1,341	88	47	40	8	0	0	3.66	4.64	2.38
(3V23) (437GC) Fergus Falls, MN	523	509	97.32%	14	2.68%	482	12	15	12	0	0	2	-	7.45	0.50
(3V23) (437GD) Minot, ND	831	815	98.07%	16	1.93%	754	22	39	12	1	0	3	5.56	3.95	1.48
(3V23) (437GE) Bemidji, MN	1,271	1,247	98.11%	24	1.89%	1,141	56	50	22	2	0	0	3.32	4.44	2.35
(3V23) (437GF) Williston, ND	355	355	100.00%	0	0.00%	336	11	8	0	0	0	0	2.24	0.44	0.63
(3V23) (437GI) Grand Forks, ND	893	883	98.88%	10		836	23	24	7	0	2	1	2.00	2.53	1.81
(3V23) (437GJ) Dickinson, ND	259	256	98.84%	3	1.16%	240	7	9	2	1	0	0	2.94	0.25	0.03
(3V23) (437GK) Jamestown, ND	291	289	99.31%	2	0.69%	276	10	3	2	0	0	0	1.52	2.67	0.88
(3V23) (437GL) Devils Lake, ND	201		100.00%		0.00%	184	7	10		0		0		8.50	2.15
(3V23) (438) Sioux Falls, SD HCS	18,675						1,064					20		7.60	4.20
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	14,580	13,833	94.88%	747	5.12%	11,967	867	999	521	153	54	19	4.45	7.89	3.14
(3V23) (438GA) Spirit Lake, IA	872	846	97.02%	26	2.98%	743	57	46	22	2	2	0	4.19	3.43	6.23
(3V23) (438GC) Sioux City, IA	1,381	1,346	97.47%	35	2.53%	1,256	47	43	26	9	0	0	1.41	6.80	7.63
(3V23) (438GD) Aberdeen, SD	817	799	97.80%	18	2.20%	732	38	29	18	0	0	0	2.43	4.17	6.09
(3V23) (438GE) Wagner, SD	193	188	97.41%	5	2.59%	157	11	20	5	0	0	0	4.57	6.44	19.00
(3V23) (438GF) Watertown, SD	832	814	97.84%	18	2.16%	722	44	48	13	3	1	1	2.35	5.21	6.64
(3V23) (568) Black Hills, SD HCS	11,946	11,139	93.24%	807	6.76%	9,360	759	1,020	609	130	30	38	5.93	10.69	3.33
(3V23) (568) Fort Meade, SD	6,743	6,161	91.37%	582	8.63%	5,040	454	667	448	93	20	21	6.96	11.08	2.66
(3V23) (568A4) Hot Springs, SD	2,749	2,605	94.76%	144	5.24%	2,242	147	216	102	27	6	9	5.45	9.40	5.60
(3V23) (568GA) Rapid City, SD	1,742	1,690	97.01%	52	2.99%	1,458	126	106	37	8	3	4	5.92	12.49	2.55
(3V23) (568GB) Pierre, SD	170	166	97.65%	4	2.35%	147	11	8	3	0	0	1	2.36	0.00	12.00
(3V23) (568HA) Newcastle, WY	9	8	88.89%	1	11.11%	6	1	1	0	0	0	1	22.22		
(3V23) (568HB) Gordon, NE	15	14	93.33%	1	6.67%	12	2	0	1	0	0	0	4.47		
(3V23) (568HF) Pine Ridge, SD	19	14	73.68%	5	26.32%	11	1	2	3	0	1	1	36.29		9.20
(3V23) (568HH) Scottsbluff, NE	361	345	95.57%	16	4.43%	314	17	14	13	2	0	1	4.88	0.00	4.24
(3V23) (568HJ) Mission, SD	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0	0.00		
(3V23) (568HP) Winner, SD	108	108	100.00%	0	0.00%	107	0	1	0	0	0	0	0.04	0.00	5.25
(3V23) (568MA) IDES Ellsworth AFB	10	8	80.00%	2	20.00%	3	0	5	2	0	0	0		21.86	19.00
(3V23) (618) Minneapolis, MN HCS	62,989	60,303	95.74%	2,686	4.26%	52,207	3,807	4,289	2,063	327	182	114	4.42	7.67	2.27
(3V23) (618) Minneapolis, MN	44,817	42,709	95.30%	2,108	4.70%	36,535	2,800	3,374	1,664	265	122	57	4.56	7.74	1.29
(3V23) (618BY) Twin Ports, WI	3,268	3,004	91.92%	264	8.08%	2,678	148	178	131	31	50	52	6.30	13.83	7.58
(3V23) (618GA) St. James, MN	236	236	100.00%	0	0.00%	230	1	5	0	0	0	0	1.19	0.00	0.00
(3V23) (618GB) Hibbing, MN	1,180	1,178	99.83%	2	0.17%	1,057	77	44	2	0	0	0	2.96	1.72	3.51
(3V23) (618GD) Maplewood, MN	2,224	2,184	98.20%	40	1.80%	1,952	125	107	37	2	1	0	3.87	3.85	1.19
(3V23) (618GE) Chippewa Valley, WI	1,576	1,511	95.88%	65	4.12%	1,312	97	102	59	5	1	0	4.32	13.05	3.16
(3V23) (618GG) Rochester, MN	1,467	1,441	98.23%	26	1.77%	1,280	85	76	21	4	1	0	3.89	0.00	3.58
(3V23) (618GH) Hayward, WI	349	347	99.43%	2	0.57%	291	29	27	2	0	0	0	4.67	0.00	2.41
(3V23) (618GI) Northwest Metro, MN	3,485	3,391	97.30%	94	2.70%	2,983	196	212	73	13	5	3	4.08	4.21	3.87
(3V23) (618GJ) Shakopee, MN	755	741	98.15%	14	1.85%	652	46	43	10	3	1	0	3.97	8.30	1.60

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V23) (618GK) Albert Lea, MN	680	667	98.09%	13	1.91%	559	80	28	13	0	0	C	3.36	7.39	4.43
(3V23) (618GL) Minneapolis-Harmon Place, MN	902	902	100.00%	0	0.00%	900	2	0	0	0	0	C	0.00		
(3V23) (618GM) Rice Lake, WI	665	661	99.40%	4	0.60%	581	45	35	2	1	0	1	5.08	5.75	1.41
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	928	903	97.31%	25	2.69%	840	38	25	20	3	1	1	4.84	0.92	0.34
(3V23) (618QA) Fort Snelling, MN	457	428	93.65%	29	6.35%	357	38	33	29	0	0	C)	5.93	
(3V23) (636A6) Central Iowa HCS	22,175	20,981	94.62%	1,194	5.38%	18,569	1,151	1,261	857	230	58	49	5.70	7.91	2.78
(3V23) (6369AD) Des Moines, IA - CLC	1	1	100.00%	0	0.00%	1	0	0	0	0	0	C			
(3V23) (636A6) Des Moines, IA	16,491	15,456	93.72%	1,035	6.28%	13,384	970	1,102	762	185	47	41	6.23	8.36	3.34
(3V23) (636BU) Des Moines, IA - VADOM	799	799	100.00%	0	0.00%	799	0	0	0	0	0	C		0.00	
(3V23) (636GC) Mason City, IA	1,346	1,236	91.83%	110	8.17%	1,110	78	48	60	32	10	8	10.16	7.89	3.73
(3V23) (636GD) Marshalltown, IA	607	604	99.51%	3	0.49%	572	24	8	1	1	1	C	1.98	2.66	0.29
(3V23) (636GK) Fort Dodge, IA	1,168	1,151	98.54%	17	1.46%	1,073	29	49	8	9	0	C	3.17	4.44	0.37
(3V23) (636GM) Carroll, IA	415	412	99.28%	3	0.72%	371	25	16	3	0	0	C	3.82	0.72	1.12
(3V23) (636GR) Knoxville, IA	1,069	1,043	97.57%	26	2.43%	981	24	38	23	3	0	C	3.04	4.46	1.75
(3V23) (636GX) Fort Dodge North, IA	16	16	100.00%	0	0.00%	16	0	0	0	0	0	C			0.00
(3V23) (636QB) Des Moines-Center Street, IA	263		100.00%	0	0.00%	262	1	0	0	0	0	C)		
(3V23) (636A8) Iowa City, IA HCS	26,286	24,696	93.95%	1,590	6.05%	21,141	1,624	1,931	1,268	202	74	46	4.37	10.06	3.72
(3V23) (636A8) Iowa City, IA	13,495	12,139	89.95%	1,356	10.05%	9,876	848	1,415	1,081	174	60	41	4.16	11.68	6.01
(3V23) (636GF) Quad Cities, IA	2,029	1,976	97.39%	53	2.61%	1,755	146	75	35	12	4	2	7.21	5.23	5.91
(3V23) (636GG) Quincy, IL	1,001	987	98.60%	14	1.40%	835	82	70	13	0	1	C	3.23	6.63	6.62
(3V23) (636GH) Waterloo, IA	1,154	1,138	98.61%	16	1.39%	1,009	92	37	13	3	0	C	2.90	2.07	5.96
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	1,319	1,305	98.94%	14	1.06%	1,190	80	35	11	1	1	1	3.93	1.61	2.09
(3V23) (636GJ) Dubuque, IA	833	819	98.32%	14	1.68%	724	51	44	11	2	1	C	3.85	0.29	4.60
(3V23) (636GN) Cedar Rapids, IA	1,533	1,502	97.98%	31	2.02%	1,344	78	80	26	3	1	1	4.24	1.97	4.63
(3V23) (636GS) Ottumwa, IA	787	779	98.98%	8	1.02%	694	59	26	6	2	0	C	4.07	2.42	2.50
(3V23) (636GT) Sterling, IL	828	821	99.15%	7	0.85%	717	68	36	6	1	0	C	2.85	2.58	9.03
(3V23) (636GU) Decorah, IA	481	472	98.13%	9	1.87%	410	33	29	9	0	0	C	2.85	5.13	6.03
(3V23) (636GW) Coralville, IA	2,303	2,266	98.39%	37	1.61%	2,163	62	41	27	3	6	1	4.10	0.48	1.44
(3V23) (636QC) Linn County, IA	45	45	100.00%	0	0.00%	41	3	1	0	0	0	C)		3.46
(3V23) (636QG) Iowa City, IA - Mobile	87	63	72.41%	24	27.59%	28	1	34	23	1	0	C)	19.52	
(3V23) (636QI) Davenport, IA	391	384	98.21%	7	1.79%	355	21	8	7	0	0	C)		4.02
(3V23) (636) Nebraska-W Iowa HCS	41,294	40,265	97.51%	1,029	2.49%	36,626	1,891	1,748	792	183	35	19	2.60	4.80	4.18
(3V23) (636) Omaha, NE	20,232	19,486	96.31%	746	3.69%	17,442	1,004	1,040	568	141	29	8	2.19	5.42	7.00
(3V23) (636A4) Grand Island, NE	6,973	6,931	99.40%	42	0.60%	6,542	231	158	37	2	1	2	1.54	2.08	1.09
(3V23) (636A5) Lincoln, NE	8,310	8,181	98.45%	129	1.55%	7,427	420	334	99	23	1	6	2.88	3.75	1.92
(3V23) (636BW) Grand Island, NE - VADOM	277	277	100.00%	0	0.00%	277	0	0	0	0	0	C)		0.00
(3V23) (636BX) Omaha, NE - VADOM	417	417	100.00%	0	0.00%	417	0	0	0	0	0	C			
(3V23) (636GA) Norfolk, NE	770	768	99.74%	2	0.26%	720	23	25	1	0	0	1	2.19	2.15	2.23
(3V23) (636GB) North Platte, NE	1,003	995	99.20%	8	0.80%	942	34	19	5	2	1	C	2.45	1.34	1.66
(3V23) (636GL) Bellevue, NE	1,358	1,300	95.73%	58	4.27%	1,095	97	108	44	10	3	1	3.76	17.49	0.03
(3V23) (636GP) Shenandoah, IA	552	514	93.12%	38	6.88%	428	38	48	33	5	0	C	7.95	9.33	2.82
(3V23) (636GQ) Holdrege, NE	426	423	99.30%	3	0.70%	376	37	10	2	0	0	1	2.09	3.34	8.25

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: June 2018	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(3V23) (636GV) ONeill, NE (ONeill)	71	71	100.00%	0	0.00%	71	0	0	0	0	0	0	0.03		0.00
(3V23) (636QA) Omaha-Dorcas Street, NE	905	902	99.67%	3	0.33%	889	7	6	3	0	0	0			
(3V23) (656) St. Cloud, MN HCS	35,352	34,057	96.34%	1,295	3.66%	30,135	1,645	2,277	1,113	139	22	21	6.06	7.25	3.40
(3V23) (656) St. Cloud, MN	30,593	29,533	96.54%	1,060	3.46%	26,185	1,355	1,993	923	101	19	17	6.14	7.09	3.17
(3V23) (656GA) Brainerd, MN	2,640	2,479	93.90%	161	6.10%	2,131	181	167	125	31	2	3	7.25	7.64	6.88
(3V23) (656GB) Montevideo, MN	649	631	97.23%	18	2.77%	552	39	40	14	3	1	0	5.21	9.38	3.49
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,281	1,262	98.52%	19	1.48%	1,172	50	40	17	1	0	1	3.35	8.09	1.53
(3V23) (656QA) St. Cloud, MN - Mobile	189	152	80.42%	37	19.58%	95	20	37	34	3	0	0		14.46	
Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120	Wait Time	SC Avg Wait Time	

Times National Summary.	Appointments i	30 Days 2	Appts Complete d in 30 Days or Less 3	Over 30 Days 4	Complete d in Over 30 Days 5	ō	Days /	Days 8	Days 9	Days 10	Days 11	Days 12	in Days 13	in Days 14	in Days 15
National: 6/2018	4,853,180	4,619,312	95.18%	233,868	4.82%	4,050,516	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.50
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.40	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.20	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.50
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.60
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7.00	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.60	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.20	6.90	3.29

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3		Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.50	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.40	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.20	3.20	1.71

Public Data PDF Completed Appointments_PDFReady

Printed by: DVA\vhacovaldel on 7/25/2018 5:57:11 PM

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed medically appropriate by the Veteran's physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Completed: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average. Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.