Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2014	Total Completed Appointments 1	Completed within 30 Days 2	Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 Completed 8-14 -7 Days 6 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(V01) (402) Togus, ME	20,121	19,856	98.68%	265	1.32%		646	213	36	16	0	2.77	2.89	1.98
(V01) (402) Togus	12,183	12,052	98.92%	131	1.08%		395	102	18	11	0	2.22	2.94	1.87
(V01) (402GA) Aroostook County (Caribou)	566	554	97.88%	12	2.12%		37	12	0	0	0	4.3	0	0.91
(V01) (402GB) Calais	284		100.00%	0	0.00%		7		0	0	0	1.44	0	
(V01) (402GC) Rumford	399		100.00%		0.00%		2		0	0	0	1.56		
(V01) (402GD) Saco	1,079			24	2.22%		45		14	0	0	4.46		
(V01) (402GE) Lewiston Auburn	1,124		99.82%	2			24		0		0	2.07	1.25	
(V01) (402HB) Bangor (V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	3,173 1,251		97.45% 98.80%	15	2.55% 1.20%		33		2	3		3.17 2.79	2.88 2.15	
(V01) (402HL) R&C Healthcare MOC	62	62	100.00%	0	0.00%		3	0	0	0	0	3.08		
(V01) (405) White River Junction, VT	15,378	15,141	98.46%	237	1.54%		505	205	22	10	0	2.41	3.48	0.59
(V01) (405) White River Jct	11,300	11,073	97.99%	227	2.01%		444	196	21	10	0	3.43	3.73	0.68
(V01) (405GA) Bennington	783	782	99.87%	1	0.13%		3	1	0	0	0	0.72	0.5	1.2
(V01) (405GC) Brattleboro	332		100.00%	0	0.00%		5	-	0	0	0	1.28		
(V01) (405HA) Burlington Lakeside	1,829	1,824	99.73%	5	0.27%		32	5	0	0	0	1.32	2.21	0.26
(V01) (405HC) VICC - St. Johnsbury - Littleton	402			3	0.75%		1		0	0	0	1.05		
(V01) (405HE) KEENE (ORC)	275		100.00%	0			14		0	0	0	2.7	1.65	
(V01) (405HF) Rutland	457		99.78%	1	0.22%		6		1	0	0	1.47	3.63	
(V01) (518) Bedford, MA	10,388						327		7	0		0.79		
(V01) (518) Bedford (V01) (518GA) Lynns/North Shore	9,056			115			308		6	0) 0	0.89	5.22	
(V01) (518GA) Lyfilis/Notiti Shore (V01) (518GB) Haverhill	588		100.00%	0			3		0	0	0	0.72		
(V01) (518GE) Gloucester	295		100.00%	0			0		0	0	0	0.64		3.06
(V01) (523) VA Boston HCS, MA	39,756						1,197		28	9	5			
(V01) (523) VA Boston HCS- Boston Div.	17,906		98.91%				714		9		4	0.72		
(V01) (523A4) VA Boston HCS-West Roxbury Div.	6,205	6,130	98.79%	75	1.21%		129	59	12	4	0	1.09	1.76	1.7
(V01) (523A5) Brockton VAMC	9,289	9,232	99.39%	57	0.61%		265	52	4	0	1	0.45	3.8	2.24
(V01) (523BY) Lowell	1,465	1,436	98.02%	29	1.98%		31	26	2	1	0	1.41	3.78	5.42
(V01) (523BZ) Causeway Clinic (Boston)	3,955	3,951	99.90%	4	0.10%		48	4	0	0	0	0.14	1.46	1.95
(V01) (523GA) Framingham VA Primary Care Unit	471	470	99.79%	1	0.21%		1	1	0	0	0	0.5	0	0.02
(V01) (523GC) Quincy	246	245	99.59%	1	0.41%		0	1	0	0	0	0.45		
(V01) (523GD) Plymouth	207		86.96%	27			9		1	1	0	8.63	2.2	
(V01) (523MA) IDES Hanscom AFB	12		100.00%	0			0	-	0	0	0			
(V01) (608) Manchester, NH	14,529						646		9	1	0			
(V01) (608) Manchester	12,974		98.63%				561		7	1	0			
(V01) (608GC) Somersworth	422 547		97.39% 98.17%				26		0		0	2.29 3.35		
(V01) (608GC) Somersworth (V01) (608GD) Conway	209		100.00%	0			35		0) 0	2.9		
(V01) (608HA) Tilton	372		98.66%				12		1	0) 0	2.07	9.06	
(V01) (608MA) IDES Manchester VAMC	5		100.00%		0.00%		0		0	0	0		3.00	11.00
(V01) (631) VA Central Western Massachusetts HCS	16,223		94.59%				709		190	79	18	7.12	7.89	2.81
(V01) (631) VA Central Western Massachusetts HCS	7,671	7,172	93.49%	499	6.51%		419	355	100	39	5	11.37	8.17	2.58
(V01) (631BY) Springfield	3,649	3,502	95.97%	147	4.03%		88	86	44	16	1	7.24	2.36	2.09
(V01) (631GC) Pittsfield	599		93.82%	37			9	31	6	0	0	7.97	1.5	1.05
(V01) (631GD) Greenfield (Franklin County)	595			3			6		1	0	0	1.25		
(V01) (631GE) Worcester	3,074			187	6.08%		138		39	24	12		10.53	
(V01) (631GF) Fitchburg	632		99.37%	4	0.63%		48		0	0	0	3.36	6.83	4.88
(V01) (631MA) IDES Keller Army Community Hospital	2		100.00%	0			1	0	0	0	0			
(V01) (631PA) 631PA	1		100.00%				0		0		0			
(V01) (650) Providence, RI	23,804	23 295	97.86%	509	2.14%		825	405	100	4	0	4.17	3.67	4.6

Company Comp	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time	MH Avg Wait Time
Control Cont	Measured from Preferred Date For the Reporting			d in 30										in Days 13	in Days 14	in Days 15
Set Color Person y y Person y y Color Person y y	renou chang. November 2014					30 Days 3										
Set Color Person Color	(VO4) (CEO) Providence	24.020	20.602	07.00%	405	2.020/			740	254	70			5.00	2.0	2.00
CONTROLLEGIS France France Care See Se												4				
March Marc	· · · · · · · · · · · · · · · · · · ·										-	0				
COMPANDED ACCORDINATION 1.00 1.	· / · / · / · · · · · · · · · · · · · ·											0				
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Control Con																
1941 1960	, , , , , , , , , , , , , , , , , , , ,											0		_		
Control Cont					0				0	0	0	0	0			
CMT MATERIAL PLANE MATERIAL	· / · / · /				0				3	0	0	0	0			
(VVI) (2600GC) Control (VVI)					2						1	0	0			
1997 1997 1998 1					0						0	0	0	_		
POST SECOND POST	(V01) (689HC) New London VA Primary Care				2				20	1	0	1	0			
\(\text{VCIC} (SQUIND) Minters \qquad \qquad \qquad \text{VCIC} \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qqqqq \qqqq \qqqqq \qqqqqq		20.806	20.640	99.20%	166	0.80%			482	137	19	8	2	1.44	1.6	2.65
MODEL (1986) Marow 120												8				
(M22) (S280CM Westers												0				
(VQ2) (SEACH) Deninshigh					0				1	0	0	0	0			1.52
PATE					0				5	0	0	0	0			
Marcia M					0				0	0	0	0	0			
(VO2) (SSBCF) Plantaburgh					1				10	1	0	0	0			4.64
(N2) (S200V) Sembarburgh 550 558 00.00% 0 0.00% 2 0 0 0 0 0 0 0 0 5.52 0 0 0 0 0 0 0 0 5.52 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					0						0	0	0		0	
(VC2) (SEAGN) Submerissarianty				100.00%	0	0.00%			30	0	0	0	0			0
MY20 (16280X) Troy 305 100.00% 0 0.00% 0 0 0 0 0 0 0 0 0 0 131 12 12 12 12 12 12 12				100.00%	0						0	0	0			1.22
(\(\frac{\char{Q}}{\char{Q}}\char{\char{Q}}\char{\char{Q}}{\char{Q}}\char{\char{Q}}\char{Q		305			0				1	0	0	0	0	1.31		
(VO2) (6280C2) Kingslath A60		296	294	99.32%	2	0.68%			9	2	0	0	0	2.13	8.38	0
(VO2) (528A6) Bath		460	460	100.00%	0	0.00%			0	0	0	0	0	0.1	1	0
(V02) (528G4) Elmíra	(V02) (528) Bath, NY	11,100	10,927	98.44%	173	1.56%			239	115	47	11	0	3.09	4.83	0.35
(\(\frac{\char{O}}{\char{O}}\) (\(\frac{\char{O}}{\char{O}}\) (\(\frac{\char{O}}{\char{O}}\) (\(\frac{\char{O}}{\char{O}}\) (\(\frac{\char{O}}{\char{O}}\) (\(\frac{\char{O}}{\char{O}}\) (\(\char{O})\) (\(\char{O}^{\char{O}}\) (\(\char{O}^{\char{O}\) (\(\char{O}^{\char{O}}\) (\(\char{O}^{\char{O}	(V02) (528A6) Bath	9,827	9,691	98.62%	136	1.38%			186	101	31	4	0	3.41	3.89	0.37
VO2 (528) Western New York, NY	(V02) (528G4) Elmira	835	814	97.49%	21	2.51%			44	11	3	7	0	3.27	18.26	0.4
(VO2) (528) Upstate New York HCS, Buffalo NY	(V02) (528G8) Wellsville	438	422	96.35%	16	3.65%			9	3	13	0	0	1.42	27.59	0
(VO2) (528AH) Upstate New York HCS-Batavia 2,833 2,555 88.6% 38 1.44% 100; (VO2) (528GS) Jamestown 698 696 99.71% 2 0.29% 0 0 2 0 0 0 0 0 0.38 0.11 0.57 (VO2) (528GS) Jamestown 698 696 99.71% 2 0.29% 0 0 2 0 0 0 0 0 0.38 0.11 0.57 (VO2) (528GSC) Dunkirk 1418 417 99.76% 1 0.24% 1 0.24% 1 0 0 0 0 0 0 1.51 24.75 24.76 (VO2) (528GSC) Nigarar Falls 512 511 99.80% 1 0.20% 1 0 0 0 0 0 0 0 0 1.98 0.22 2.58 (VO2) (528GSC) Nigarar Falls 512 511 99.80% 1 0.00% 0 0.00% 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528) Western New York, NY	27,236	26,732	98.15%	504	1.85%			1,049	452	44	5	3	3.23	3.14	2.94
(VO2) (528GB) Jamestown 698 669 99.71% 2 0.29% 0 0 0 0 0 0.38 0.11 0.57 (VO2) (528GC) Dunkirk 418 417 99.76% 1 0.24% 4 1 0 0 0 0 1.51 24.75 2.94 (VO2) (528GD) Niagara Falls 512 511 99.76% 1 0.24% 5 10 0.00% 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528) Upstate New York HCS, Buffalo NY	21,570	21,110	97.87%	460	2.13%			879	408	44	5	3	4.21	3.23	3.32
(V02) (528GC) Dunkirk 418 417 99.76% 11 0.24% 4 11 0 0 0 0 1.51 24.75 2.94 (V02) (528GC) Niagara Falls 512 511 99.89% 11 0.20% 10 10 1 0 0 0 0 0 1.51 24.75 2.94 (V02) (528GK) Lockport 346 344 99.42% 2 0.58% 2 2 2 0 0 0 0 0 1.54 1.33 7.35 (V02) (528GC) Luckawanna 466 466 100.00% 0 0.00% 9 0 0 0 0 0 0 1.54 1.33 7.35 (V02) (528GC) Luckawanna 593 593 100.00% 0 0.00% 10 0 0 0 0 0 0 0 0 1.24 0.29 1.21 (V02) (528GC) Lockport 10.98% 10.00% 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528A4) Upstate New York HCS-Batavia	2,633	2,595	98.56%	38	1.44%			135	38	0	0	0	5.96	2.47	2.85
(VO2) (528GK) Niagara Falls 512 511 99.80% 1 0.20% 10 0 1 0 0 0 0 1.98 0.22 2.58 (VO2) (528GK) Lockport 346 344 99.42% 2 0.58% 2 0.58% 2 2 2 0 0 0 0 0 1.54 1.33 7.35 (VO2) (528GC) Lackawanna 466 466 100.00% 0 0.00% 9 0 0 0 0 0 0 1.24 0.29 1.21 (VO2) (528GR) Olean 593 100.00% 0 0.00% 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528GB) Jamestown	698	696	99.71%	2	0.29%			0	2	0	0	0	0.38	0.11	0.57
(V02) (528GK) Lockport 346 344 99.42% 2 0.58% 2 0.58% 2 2 2 0 0 0 0 1.54 1.33 7.35 (V02) (528GQ) Lackawanna 466 466 100.00% 0 0.00% 9 0 0 0 0 0 0 1.54 1.33 7.35 (V02) (528GR) Olean 593 593 100.00% 0 0.00% 10 0 0 0 0 0 0 1.24 0.29 1.21 (V02) (528GR) Olean 593 593 100.00% 0 1.23% 589 173 15 2 0 1.44 3.52 1.77 (V02) (528GR) Canandaigua, NY 10.983 10.793 98.27% 190 1.27% 589 60 3 0 0 0 3.8 0 0 0 3.8 0 1.77 (V02) (528GR) Canandaigua 8 4.979 4.916 98.73% 63 1.27% 589 60 3 0 0 0 3.8 0 0 0 3.8 0 0 0 3.8 0 0 0 3.8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528GC) Dunkirk	418	417	99.76%	1	0.24%			4	1	0	0	0	1.51	24.75	2.94
(VO2) (528GQ) Lackawanna 466 466 100.00% 0 0.00% 9 0 0 0 0 0 0 0 1 1 0 1.68 (VO2) (528GR) Olean 593 593 100.00% 0 0 0.00% 10 0 0 0 0 0 0 0 1.24 0.29 1.21 (VO2) (528G) Canandaigua, NY 10,983 10,793 88.27% 190 1.73% 599 173 15 2 0 4.41 3.52 1.77 (VO2) (528GE) Rochester 6,004 5.877 97.88% 127 2.2% 330 113 12 2 0 0 4.75 3.76 2.29 (VO2) (528GS) Syracuse, NY 26,575 2.5561 86.18% 1.014 3.82% 98.24% 992 716 203 60 35 2.25 7.65 2.15 (VO2) (528GS) Auburn 432 432 10.00% 0 0.00% 9 92 716 567 194 58 35 2.63 8.23 1.74 (VO2) (528GS) Auburn 432 432 10.00% 0 0.00% 9 92 716 567 194 58 35 2.63 8.23 1.74 (VO2) (528GS) Cartland 781 778 99.62% 3 0.38% 99.65% 99.65% 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528GD) Niagara Falls	512	511	99.80%	1	0.20%			10	1	0	0	0	1.98	0.22	2.58
(VO2) (528GR) Olean 593 593 100.00% 0 0.00% 110 0 0 0 0 0 1.24 0.29 1.21 (VO2) (528) Canandaigua, NY 10.983 10.793 98.27% 190 1.73% 589 173 15 2 0 4.41 3.52 1.77 (VO2) (528A5) Canandaigua 4.979 4.916 98.73% 63 1.27% 2.12% 2.59 60 3 0 0 0 3.82 4.23 1.28 (VO2) (528GE) Rochester 6.004 5.877 97.88% 127 2.12% 330 113 112 2 0 0 4.75 3.07 2.29 (VO2) (528A7) Syracuse, NY 26.575 25.561 95.18% 1.014 3.82% 952 716 203 60 35 2.25 7.65 2.15 (VO2) (528A7) Syracuse 17.621 16.767 95.15% 854 4.85% 716 567 194 58 35 2.63 8.23 1.74 (VO2) (528GS) Auburn 432 432 100.00% 0 0.00% 124 0.00% 12	(V02) (528GK) Lockport	346	344	99.42%	2	0.58%			2	2	0	0	0	1.54	1.33	7.35
(VO2) (528) Canandaigua, NY 10,983 10,793 98.27% 190 1.73% 589 173 15 2 0 4.41 3.52 1.77 (VO2) (528A5) Canandaigua 4,979 4,916 98.73% 63 1.27% 259 60 3 0 0 3.82 4.23 1.28 (VO2) (528GE) Rochester 6,004 5,877 97.88% 127 2.12% 330 113 12 2 0 4.75 3.07 2.29 (VO2) (528A7) Syracuse 17,621 16,767 95.15% 854 4.85% 716 567 194 58 35 2.63 8.23 1.74 (VO2) (528G9) Auburn 432 432 10,00% 0 0.00% 2 0 0 0 0.74 0 0.3 (VO2) (528G9) Cortland 781 778 99.62% 3 0.38% 3 3 3 0 0 0 0.74 0 0.3 (VO2) (5	(V02) (528GQ) Lackawanna	466	466	100.00%	0	0.00%			9	0	0	0	0	1	0	1.68
(V02) (528A5) Canandaigua 4,979 4,916 98.73% 63 1.27% 25.25% 60 3 0 0 0 3.82 4.23 1.28 (V02) (528GE) Rochester 6,004 5,877 97.88% 127 2.12% 330 113 12 2 0 0 4.75 3.07 2.29 (V02) (528) Syracuse, NY 26,575 25.51 96.18% 1,014 3.82% 952 716 203 60 35 2.25 7.65 2.15 (V02) (528A7) Syracuse 17,621 16,767 95.15% 854 4.85% 716 567 194 58 35 2.63 8.23 1.74 (V02) (528GS) Aubum 432 432 100.00% 0 0.00% 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		593	593	100.00%	0	0.00%			10	0	0	0	0	1.24	0.29	1.21
(VO2) (528GE) Rochester 6,004 5,877 97.88% 127 2.12% 330 113 12 2 0 4.75 3.07 2.29 (VO2) (528) Syracuse, NY 26,575 25,51 96.18% 1.014 3.82% 952 716 203 60 35 2.25 7.65 2.15 (VO2) (528A7) Syracuse 17,621 16,767 95.15% 854 4.85% 716 567 194 58 35 2.63 8.23 1.74 (VO2) (528G5) Auburn 432 432 100.00% 0 0.00% 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(V02) (528) Canandaigua, NY	10,983	10,793	98.27%	190	1.73%			589	173	15	2	0	4.41	3.52	1.77
(VO2) (528) Syracuse, NY 26,575 25,561 96,18% 1,014 3.82% 952 716 203 60 35 2.25 7.65 2.15 (VO2) (528A7) Syracuse 17,621 16,676 95.15% 854 4.85% 716 567 194 58 35 2.63 8.23 1.74 (VO2) (528G5) Auburn 432 432 100.00% 0 0.00% 2 0 0 0 0 0.74 0 0.3 (VO2) (528G9) Cortland 781 778 99.62% 3 0.38% 3 3 0 0 0 0.27 1.2 1.34 (VO2) (528GL) Massena 940 932 99.15% 8 0.85% 20 6 1 1 0 1.35 17.04 0.93 (VO2) (528GM) Rome 3.090 3,083 99.77% 7 0.23% 75 7 0 0 0 1.71 12.06 1.18 (VO2) (528GN) Binghamt	(V02) (528A5) Canandaigua	4,979	4,916	98.73%	63	1.27%			259	60	3	0	0	3.82	4.23	1.28
(V02) (528A7) Syracuse 17,621 16,767 95.15% 854 4.85% 716 567 194 58 35 2.63 8.23 1.74 (V02) (528G5) Auburn 432 432 100.00% 0 0.00% 2 0 0 0 0 0.74 0 0.3 (V02) (528G9) Cortland 781 778 99.62% 3 0.38% 3 3 0 0 0 0.27 1.2 1.34 (V02) (528GL) Massena 940 932 99.15% 8 0.85% 20 6 1 1 0 1.35 17.04 0.93 (V02) (528GN) Rome 3,090 3,083 99.77% 7 0.23% 75 7 0 0 0 1.32 2.46 4.62 (V02) (528GN) Binghamton 1,753 1,692 96.52% 61 3.48% 58 52 8 1 0 1.17 12.06 1.18 (V02) (528GP) Oswego	(V02) (528GE) Rochester	6,004	5,877	97.88%	127							2	0	4.75		
(V02) (528G5) Auburn 432 432 100.00% 0 0.00% 2 0 0 0 0.74 0 0.3 (V02) (528G9) Cortland 781 778 99.62% 3 0.38% 3 3 0 0 0 0.27 1.2 1.34 (V02) (528GL) Massena 940 932 99.15% 8 0.85% 20 6 1 1 0 1.35 17.04 0.93 (V02) (528GM) Rome 3,090 3,083 99.77% 7 0.23% 75 7 0 0 0 1.32 2.46 4.62 (V02) (528GN) Binghamton 1,753 1,692 96.52% 61 3.48% 58 52 8 1 0 1.71 12.06 1.18 (V02) (528GO) Carthage 1,383 1,308 94.58% 75 5.42% 73 75 0 0 0 6.32 3.31 4.65 (V02) (528GP) Oswego 516 510 98.84%	(V02) (528) Syracuse, NY															
(V02) (528G9) Cortland 781 778 99.62% 3 0.38% 3 3 0 0 0 0.27 1.2 1.34 (V02) (528GL) Massena 940 932 99.15% 8 0.85% 20 6 1 1 0 1.35 17.04 0.93 (V02) (528GM) Rome 3,090 3,083 99.77% 7 0.23% 75 7 0 0 0 1.32 2.46 4.62 (V02) (528GN) Binghamton 1,753 1,692 96.52% 61 3.48% 58 52 8 1 0 1.71 12.06 1.18 (V02) (528GO) Carthage 1,383 1,308 94.58% 75 5.42% 75 5.42% 75 75 0 0 0 0 6.32 3.31 4.65 (V02) (528GP) Oswego 516 510 98.4% 6 1.16% 5 6 0 0 0 1.35 5.02 1.66	(V02) (528A7) Syracuse			95.15%	854				716	567	194	58	35			1.74
(V02) (528GL) Massena 940 932 99.15% 8 0.85% 20 6 1 1 0 1.35 17.04 0.93 (V02) (528GM) Rome 3,090 3,083 99.77% 7 0.23% 75 7 0 0 0 1.32 2.46 4.62 (V02) (528GN) Binghamton 1,753 1,692 96.52% 61 3.48% 58 52 8 1 0 1.71 12.06 1.18 (V02) (528GO) Carthage 1,383 1,308 94.58% 75 5.42% 73 75 0 0 0 6.32 3.31 4.65 (V02) (528GP) Oswego 516 510 98.84% 6 1.16% 5 6 0 0 0 1.35 5.02 1.66	, , , , , ,										0	0	0			
(V02) (528GM) Rome 3,090 3,083 99.77% 7 0.23% 7 0 0 0 1.32 2.46 4.62 (V02) (528GN) Binghamton 1,753 1,692 96.52% 61 3.48% 58 52 8 1 0 1.71 12.06 1.18 (V02) (528GO) Carthage 1,383 1,388 94.58% 75 5.42% 73 75 0 0 0 6.32 3.31 4.65 (V02) (528GP) Oswego 516 510 98.84% 6 1.16% 5 6 0 0 0 1.35 5.02 1.66					3						0	0	0			
(V02) (528GN) Binghamton 1,753 1,692 96.52% 61 3.48% 58 52 8 1 0 1.71 12.06 1.18 (V02) (528GO) Carthage 1,383 1,308 94.58% 75 5.42% 73 75 0 0 0 6.32 3.31 4.65 (V02) (528GP) Oswego 516 510 98.84% 6 1.16% 5 6 0 0 0 1.35 5.02 1.66											1	1	_			
(V02) (528GO) Carthage 1,383 1,308 94.58% 75 5.42% 73 75 0 0 0 6.32 3.31 4.65 (V02) (528GP) Oswego 516 510 98.84% 6 1.16% 5 6 0 0 0 1.35 5.02 1.66					· ·						0	0	0	_		
(V02) (528GP) Oswego 516 510 98.84% 6 1.16% 5 6 0 0 0 1.35 5.02 1.66											8	1	0	_		
					75						0	0	0			
(V02) (528MA) Watertown DES 59 59 100.00% 0 0.00% 0 0 0 0 0					6						-				5.02	1.66
	(V02) (528MA) Watertown DES	59	59	100.00%	0	0.00%			0	0	0	0	0			

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting		,	Complete d in 30	,	Complete d in Over		, '			,		,		in Days 14	in Days 15
Period Ending: November 2014			Days or Less 3		30 Days 5										
(V03) (526) Bronx, NY	21,985		99.55%	98				434	91	5	2	0			
(V03) (526) Bronx	21,282			94				414	87	5	2	0	2.83	1.77	
(V03) (526GA) White Plains	364			2				9		0	0	0	1.04		
(V03) (526GB) Yonkers	255		99.22%	2	0.78%			9		0	0	0	0.44	0.12	
(V03) (526GD) Queens	84		100.00%	0	0.00%			2		0	0	•	0.88		
(V03) (561) New Jersey HCS, NJ	36,763							1,190			11		0.94		
(V03) (561) New Jersey HCS-East Orange Campus (V03) (561A4) New Jersey HCS, NJ - Lyons	19,521 6,823		96.45% 98.33%	693				712 302		77	5	0	0.59	4.99	
Campus (V03) (561BU) Lyons DCHV	146	146	100.00%	0	0.00%			0	0	0	0	0			
(V03) (561BZ) Brick	5,037		97.30%	136	2.70%			119		27	4	0	1.42	5.16	1.6
(V03) (561GA) Hamilton	537		100.00%	0	0.00%			22		0	0	0	2.13		1.77
(V03) (561GB) Elizabeth	322		100.00%	0	0.00%			11		0	0	0	2.25		
(V03) (561GD) Hackensack/Bergen County	1,854		99.89%	2				4		0	0		0.12		
(V03) (561GE) Jersey City	315		99.05%	3	0.95%			4	3	0	0	0	0.06		
(V03) (561GF) Piscataway	550		100.00%	0	0.00%			3		0	0	0	0.19		
(V03) (561GH) Morristown	440		99.55%	2				7		0	0	0	0.57		
(V03) (561GI) Tinton Falls	837		100.00%	0	0.00%			5	0	0	0	0	0.28	0.39	0.69
(V03) (561GJ) Paterson	381	379	99.48%	2	0.52%			1	2	0	0	0	0.22	0	1.68
(V03) (620) VA Hudson Valley HCS, NY	22,140	21,892	98.88%	248	1.12%			680	232	14	2	0	2.5	3.37	1.21
(V03) (620) VA Hudson Valley HCS-Montrose Campus	7,180	7,153	99.62%	27	0.38%			148	25	2	0	0	4.17	2.15	0.93
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	8,861	8,746	98.70%	115	1.30%			359	102	11	2	0	2.65	3.31	0.72
(V03) (620BU) VADOM Montrose	1,153	1,153	100.00%	0	0.00%			3	0	0	0	0			
(V03) (620GA) New City (Rockland County)	1,242	1,232	99.19%	10	0.81%			46	10	0	0	0	3.03	3.82	1.98
(V03) (620GB) Carmel (Putnam County)	747	742	99.33%	5	0.67%			11	5	0	0	0	0.35	3.25	0.81
(V03) (620GD) Goshen	1,023	981	95.89%	42	4.11%			35	42	0	0	0	2.66	8.18	2.37
(V03) (620GE) Port Jervis	889	881	99.10%	8	0.90%			22	7	1	0	0	0.79	1.91	0.63
(V03) (620GF) Harris (Monticello)	467	452	96.79%	15	3.21%			14	15	0	0	0	0.82	6.09	6.06
(V03) (620GG) Poughkeepsie	414	388	93.72%	26				36	26	0	0	0	3.7	14.02	5.41
(V03) (620GH) Eastern Dutchess	156	156	100.00%	0	0.00%			6	0	0	0	0	2.59	0.21	0
(V03) (620MA) IDES West Point	8		100.00%	0	0.00%			0		0	0	0			
(V03) (630) New York Harbor HCS, NY	41,075							1,061		8	1	0			
(V03) (630) New York Harbor HCS-New York Campus	18,662			160				646		4	1	0	0.34	2.85	1.08
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	18,565	18,480	99.54%	85	0.46%			389	82	3	0	0	1.48		
(V03) (630A5) New York Harbor HCS-St. Albans Campus	2,724		99.85%	4	0.15%			13	3	1	0	0	0.53	0.75	0.18
(V03) (630GA) Harlem CBOC	138		100.00%	0				1		0	0		0.24		
(V03) (630GB) Staten Island CBOC	872		99.54%	4	0.46%			12		0	0	0	0.46		2.89
(V03) (630GC) Chapel St CBOC	114		100.00%	0	0.00%			0		0	0	0	0.43		0
(V03) (632) Northport, NY	25,850							919	ļ		3		3.06		
(V03) (632) Northport	22,761		99.04%	218				794		18	3		2.69	3.63	0.71
(V03) (632BU) Northport VADOM	190		100.00%	0	0.00%			0		0	0	0			
(V03) (632GA) East Meadow	1,058		99.72%	3				35		0	0	0	3.65		
(V03) (632HA) Valley Stream	260		100.00%	0	0.00%			0		0	0	0	0.81	0	
(V03) (632HB) Riverhead	688		99.56%	3	_			55		0	0	0	5.08		
(V03) (632HC) Bay Shore	318		98.43%	5	114111			1	5	0	0	0	0.94		1.66
(V03) (632HD) Patchoque	575		99.48%					1 275					4.06		
(V04) (460) Wilmington, DE	14,029 10,337		95.58% 95.70%	620 445				1,275 1,059		106	38 27	_	8.54 10.06		
(V04) (460) Wilmington (V04) (460GA) Sussex County	10,337		95.70%	93							27	21	21.41	9.06	
(V04) (460GC) Kent County	1,131		98.59%	16				38		15	9		21.41		
(VO4) (400GC) Refit County	1,131	1,115	30.0970	10	1.4170				15	l l	U	U	2.32	2.40	3.01

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: November 2014			Days or Less 3		30 Days 5									
(V04) (460GD) Cape May USCG	335	332	99.10%	3	0.90%		12	3	0	0	0	1.99	2.77	1.82
(V04) (460HE) Atlantic County	696	683	98.13%	13	1.87%		42	13	0	0	0	3.45	0.54	3.48
(V04) (460HG) Cumberland County	791	745	94.18%	46	5.82%		93	39	5	2	0	7.45	11.85	3.49
(V04) (460HK) MOC Wilmington	38	38	100.00%	0	0.00%		1	0	0	0	0	1.21		
(V04) (460MA) IDES Dover AFB	12	8	66.67%	4	33.33%		3		0	0	0			
(V04) (503) Altoona, PA	12,960	12,770	98.53%	190	1.47%		362	140	48	2	0	3.22	4.42	1.32
(V04) (503) James E. Van Zandt VA(Altoona)	8,455	8,418	99.56%	37			180	30	6	1	0	2.32	2.59	
(V04) (503GA) Johnstown	1,646			83			62	60	22	1	0	4.7	10.18	
(V04) (503GB) DuBois (Clearfield)	1,542			45			57		7	0	0	3.1	11.24	
(V04) (503GC) State College (Centre County)	967		97.41%	25			49		13	0	0	1.2	9.93	
(V04) (503GD) Huntingdon	168		100.00%	0	0.00%		2		0	0	0	2.69		
(V04) (503GE) Indiana	182		100.00%	0			12		0	0	0	1.02		3.43
(V04) (529) Butler, PA	7,132			5			33				0	0.01		
(V04) (529) Butler	5,330		99.92%	4	0.08%		19		0	0				
(V04) (529GA) Mercer County	697		100.00%	0			4	_	0	0	0	0.20		0.14
(V04) (529GB) Lawrence County	303		99.67%	1	0.33%		1	'	0	0	0	• • • • • • • • • • • • • • • • • • • •	1	0
(V04) (529GC) Armstrong County (Kittanning)	226		100.00%	0			1	0	0	0	0	0.11		4.71
(V04) (529GD) Clarion County	191		100.00%	0	0.00%		0	-	0	0	0	0.05		0
(V04) (529GF) Cranberry Township	385		100.00%	0	0.00%		8		0	0	0		0	
(V04) (540) Clarksburg, WV	14,432			943			711			53				
(V04) (540) Clarksburg	11,586		92.39%	882			583		197	52				
(V04) (540GA) Tucker County	134			12			20		1	0	0	10.00		14.17
(V04) (540GB) Wood County Veterans Center	1,141		97.37%	30			59		8	0	0	4.65	27.93	
(V04) (540GC) Braxton	629 887			13	0.64%		27 16		5	0	0	2.97	12.33	
(V04) (540GD) Monongalia (V04) (540HK) RMU	55		98.53% 96.36%	2	1.47% 3.64%		6		0	1	0			3.18
(V04) (542) Coatesville, PA	12,611			24			159		-	0		0.96		0.48
(V04) (542) Coatesville (V04) (542) Coatesville	11,177		99.80%	22			153		2	0	0		2.11	
(V04) (542GA) Springfield	887			1	0.20%		3		0	0	0	1	2.11	
(V04) (542GE) Spring City	547		99.82%	1	0.18%		3		0	0	0	0.76	_	
(V04) (562) Erie, PA	12,258			229			345		1	0	Ů		2.47	
(V04) (562) Erie	9,129		98.32%	153			275		6	0				
(V04) (562GA) Crawford County Primary Care Clinic				37	4.19%		28		12	0	0	4.8	2.81	
(V04) (562GB) Ashtabula County Primary Care Clinic	614		96.74%	20			25		0	0	0			
(V04) (562GC) McKean County Primary Care Clinic	256	256	100.00%	0	0.00%		1	0	0	0	0	1.06	0	0.31
(V04) (562GD) Venango	783	778	99.36%	5	0.64%		8	4	1	0	0	1.8	0.73	0.62
(V04) (562GE) Warren	592	578	97.64%	14	2.36%		8	14	0	0	0	2.35	10.33	0
(V04) (595) Lebanon, PA	22,598	22,222	98.34%	376	1.66%		887	345	27	4	0	2.54	3.34	2.12
(V04) (595) Lebanon	15,297		97.86%	328			639	299	25	4	0	2.58		
(V04) (595GA) Camp Hill Outpatient Clinic	2,838		99.33%	19			86	18	1	0	0		2.55	
(V04) (595GC) Lancaster	1,106			1	0.09%		51		0	0	0	2.93		
(V04) (595GD) Reading	851			8	414.111		34		0	0	0	2.02		
(V04) (595GE) York County	2,074			19			69		1	0	0	2.84	1.46	
(V04) (595GF) Pottsville/Fracksville	432			1	0.23%		8		0	0	0	0.2		1.58
(V04) (642) Philadelphia, PA	33,505			1,239			1,627			93				
(V04) (642) Philadelphia	27,845		96.05%	1,100			1,386		197	86				
(V04) (642GA) Outpatient Clinic at Marshall Hall	1,923			6	0.31%		42		1	0	0			
(V04) (642GC) Willow Grove PA	1,837			87	4.74%		122		26	7	0	0.0.	14.39	
(V04) (642GD) Gloucester	1,900		97.58%	46			77		17	0				
(V04) (646) Pittsburgh, PA	30,422						1,398					1.00		
(V04) (646) Pittsburgh HCS-Univ Dr	19,227			380			959		71	23		1111	3.98	
(V04) (646A4) Heinz Division HCS	6,043	5,930	98.13%	113	1.87%		353	95	15	3	0	5.02	4.23	2.14

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time		Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: November 2014			d in 30 Days or Less 3		d in Over 30 Days 5								3 4,5 23	5 3,5 2	52,525
(V04) (646GA) Belmont	803	802	99.88%	1	0.12%			4	1	0	0	0	1.04	1.01	0.62
(V04) (646GB) Westmoreland	1,384	1,372	99.13%	12	0.87%			18	10	1	1	0	1.43	0.17	0.15
(V04) (646GC) Beaver CBOC	964	959	99.48%	5	0.52%			25	5 5	0	0	0	1.46	1.75	1.51
(V04) (646GD) Washington County	1,097	1,096	99.91%	1	0.09%			19	1	0	0	0	1.09	0.6	
(V04) (646GE) Fayette County	904		100.00%	0				20		0	0	0	1.01	2.65	
(V04) (693) Wilkes-Barre, PA	22,094	21,941	99.31%	153	0.69%			410	145	8	0	0	1.6	1.29	1.27
(V04) (693) Wilkes Barre	15,228	15,196	99.79%	32	0.21%			200	28	4	0	0	1.04	0.94	0.48
(V04) (693B4) Allentown	4,114	4,012	97.52%	102	2.48%			130	98	4	0	0	2.94	3.63	2.66
(V04) (693GA) Sayre	1,209	1,204	99.59%	5	0.41%			12	. 5	0	0	0	0.26	0.75	0.07
(V04) (693GB) Williamsport	841	839	99.76%	2	0.24%			31	2	0	0	0	0.95	4.71	1.92
(V04) (693GC) Tobyhanna	94	94	100.00%	0	0.00%			3	0	0	0	0	1.16		0
(V04) (693GF) Berwick (Columbia Co.)	335	333	99.40%	2	0.60%			8	3 2	0	0	0	0.58	0	2.85
(V04) (693GG) Northampton County	273		96.34%	10	3.66%			26	10	0	0	0	5.49		6.6
(V05) (512) Baltimore HCS, MD	37,646			1,063				1,382	838	171	49	5			
(V05) (512) Baltimore	23,164			608				799		103	24			4.41	0.65
(V05) (512A5) Perry Point	5,683			94				133		16	8				
(V05) (512GA) Cambridge	2,325		95.31%	109				131		14	12		5.17	11.54	8.02
(V05) (512GC) Glen Burnie	1,474			108				116		11	0	0	8	7.47	5.65
(V05) (512GD) Loch Raven	2,905			78				65		21	5	0	6.46		
(V05) (512GE) Pocomoke City	455			16				33		0	0	0	2.87	1.36	
(V05) (512GF) Fort Howard	676			22				55		1	0	0	6.46		4.16
(V05) (512GG) Fort Meade	964		97.10%	28				50		5	0	0	5.56	1.11	
(V05) (613) Martinsburg, WV	31,511			369				1,017		93	9	2			
(V05) (613) Martinsburg	22,425			202				733		35	5	0	2.53	3.06	
(V05) (613BU) VADOM Martinsburg	1,707		99.94%	1	0.06%			21		0	0			0.00	0.00
(V05) (613GA) Cumberland	1,320			103				58		44	4	2		2.91	2
(V05) (613GB) Hagerstown	1,171		99.57%	5				21		0	0		1.13		5.02
(V05) (613GC) Stephens City	1,584			15				78		1	0		3.58		
(V05) (613GD) Franklin	81			1	1.23%					0	0	0	3.02		0.0.1
(V05) (613GE) Petersburg	378		100.00%	0				3		0	0	0	1.9		0
(V05) (613GF) Harrisonburg	1,140		99.47%	6	0.53%			18		0	0	0	2.48		
(V05) (613GG) Fort Detrick	1,705			36				85		13	0	0	2.01	4.73	
(V05) (688) Washington, DC	40,884							1,966		182	18				
(V05) (688) Washington	35,551		97.55%	871				1,697		165	10			4.2	
(V05) (688GA) Fort Belvoir	2,421			80				152		5	6	0			
(V05) (688GB) Southeast Washington	202		100.00%	0				8		0	0	0			1.37
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	401		100.00%	0				10		0	0	0	1.68		
(V05) (688GD) Charlotte Hall	981	964	98.27%	17	1.73%			50	11	6	0	0	3.13	7.58	7.4
(V05) (688GE) Southern Prince Georges County	1,328	1,225	92.24%	103	7.76%			49	95	6	2	0	6.75	7.22	5.63
(V06) (517) Beckley, WV	9,156	8,966	97.92%	190	2.08%			509	172	13	4	. 1	3.41	5.34	3.23
(V06) (517) Beckley	8,607	8,421	97.84%	186	2.16%			483	170	13	3	0	3.31	5.34	3.28
(V06) (517GB) Greenbrier County	437	434	99.31%	3	0.69%			9	1	0	1	1	3.02		2.78
(V06) (517HK) Beckley MOC	112	. 111	99.11%	1	0.89%			17	1	0	0	0	6.13		
(V06) (558) Durham, NC	38,135	36,267	95.10%	1,868	4.90%			2,650	1,639	197	20	12	8.4	6.05	1.62
(V06) (558) Durham	27,389	26,215	95.71%	1,174	4.29%			1,889	1,031	118	14	11	6.67	6.46	0.8
(V06) (558GA) Greenville	5,242	4,876	93.02%	366	6.98%			430	333	27	6	0	10.82	3.03	3.64
(V06) (558GB) Raleigh	3,891	3,584	92.11%	307	7.89%			259	255	51	0	1	11.81	6.51	0.45
(V06) (558GC) Morehead City	1,613	1,592	98.70%	21	1.30%			72	20	1	0	0	2.37	3.27	2.63
(V06) (565) Fayetteville, NC	29,374	27,121	92.33%	2,253	7.67%			1,920	1,176	1,044	24	9	13.54	8.96	4.13
(V06) (565) Fayetteville NC	20,629	19,180	92.98%	1,449				1,204	_	608	12	_	12.75		
(V06) (565GA) Jacksonville	1,755	1,523	86.78%	232	13.22%			107	59	163	10	0	16.45	0	11.78
(V06) (565GC) New Hanover County (Wilmington)	4,554	4,195	92.12%	359	7.88%			392	208	149	1	1	13.9	6.99	4.55

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting	Total Completed Appointments 1		Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: November 2014			d in 30 Days or Less 3		d in Over 30 Days 5										
(V06) (565GD) Hamlet	647	561	86.71%	86	13.29%			44	40	45	0	1	14.34	3	6.76
(V06) (565GE) Robeson County	812	716	88.18%	96	11.82%			41	31	64	1	0	18.82	0	3.26
(V06) (565GF) Goldsboro	788	768	97.46%	20	2.54%			57	5	15	0	0	7.92	4.48	3.89
(V06) (565MB) IDES Fort Bragg	88	88	100.00%	0	0.00%			11	0	0	0	0			
(V06) (565MD) IDES Camp Lejeune	101	90	89.11%	11	10.89%			64	11	0	0	0			
(V06) (590) Hampton, VA	25,564	23,268	91.02%	2,296	8.98%			2,501	1,893	364	29	10	16.39	7.98	8.79
(V06) (590) Hampton	22,636	20,856	92.14%	1,780	7.86%			2,177	1,474	269	29	8	15.77	7.94	8.05
(V06) (590GB) Norfolk/Virginia Beach CBOC	1,948	1,539	79.00%	409	21.00%			253	316	91	0	2	20.04	13.26	16.84
(V06) (590GC) Albemarle CBOC	813	706	86.84%	107	13.16%			71	103	4	0	0	13.72	0	4.85
(V06) (590MA) IDES Portsmouth	64	64	100.00%	0	0.00%			0	0	0	0	0			
(V06) (590MB) IDES Langley	36	36	100.00%	0	0.00%			0	0	0	0	0			
(V06) (590MC) IDES Fort Eustis	67		100.00%					0	0	0	0	0			
(V06) (637) Asheville, NC	23,439	22,907	97.73%	532	2.27%			1,013		69	8	3	3.49	4.16	3.14
(V06) (637) Asheville-Oteen	21,364		97.69%					937		62	6	2		4.17	2.17
(V06) (637GA) Franklin NC CBOC	1,009							53		4	2	0	3.63		8.38
(V06) (637GB) Rutherfordton CBOC	1,066		98.59%					23		3	0	1	2.36	2	
(V06) (652) Richmond, VA	35,415							1,617							
(V06) (652) Richmond	32,061		97.36%					1,433		102	38	15		3.28	2.6
(V06) (652GA) Stafford/Fredericksburg	1,716							118		21	3	0	0.01	0	8.64
(V06) (652GE) Charlottesville CBOC, VA	1,037				0.2070			38		1	0	0	3.45		2.33
(V06) (652GF) Emporia, VA	601							28		0		0	5.43		4.5
(V06) (658) Salem, VA	24,796							678					2.1		
(V06) (658) Salem	20,134		98.04%					617	250	124	20	1	3.07	4.36	0.41
(V06) (658GA) Tazewell	208		100.00%					1	0	0		0	0.05		0.82
(V06) (658GB) Danville	1,537		99.93%		0.07%			2		0	0	0	0.54		0.67
(V06) (658GC) Lynchburg	1,412		99.72%		0.2070			11		0	0	0	0.2		0.02
(V06) (658GD) Staunton	547		98.54%					31		0	0		5.26		
(V06) (658GE) Wytheville	958		99.48%					16		0	0		1.95		
(V06) (659) Salisbury, NC	45,518							2,440							
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	22,620		96.41%					1,191		120	41	44			
(V06) (659BY) Winston-Salem	9,216		97.12%					457		81	1	0	3.72		4.44
(V06) (659GA) Charlotte	10,935		96.32%					661		110	25	0		8.18	6.26
(V06) (659GB) Hickory	2,747							131 2,335		612	25	0	2.87	3.68 5.14	9.09
(V07) (508) Atlanta, GA (V07) (508) Atlanta	58,424 41,555							1,511		375		9			1.75 1.68
(V07) (508GA) Fort McPherson	4,679		95.74%					1,511		373	0				0.66
(V07) (508GE) NE Georgia/Oakwood	2,141							179		37			6.59		1.38
(V07) (508GF) Austell	1,977							112		11	0	0			
(V07) (508GG) Stockbridge	1,737							88		24	0	0	6.54		
(V07) (508GH) Lawrenceville (Gwinnett County)	2,483							99		28	0	0	6.17	1.75	
(V07) (508GI) Newnan	1,237		87.95%		12.05%			69		80	1	0		6.2	
(V07) (508GJ) Blairsville	776		98.07%					21		0	0	0	4.7	0.53	2.85
(V07) (508GK) Trinka Davis Veterans Village CBOC			94.13%					115		54	0	0			
(V07) (509) Augusta, GA	20,581							839			13	3			
(V07) (509) Augusta	9,798		97.48%					421		29					0.15
(V07) (509A0) Lenwood (Uptown)	8,099							336		15			6.36	2.34	1.1
(V07) (509GA) Athens, GA CBOC	1,480		97.91%					38		0					1.37
(V07) (509GB) Aiken CBOC	1,075							44		0	0	0	1.21	0	3.89
(V07) (509QA) Statesboro	129		100.00%					0		0	0	0			0
(V07) (521) Birmingham, AL	41,654							1,265	713	88	10	10			1.54
(V07) (521) Birmingham	29,781		97.46%					1,108		77	9	10		6.38	1.39
(V07) (521GA) Huntsville AL	2,354		98.56%					24		9	1	0		4.37	1.97
(V07) (521GB) Decatur AL/Madison	1,290		98.45%					78		1	0	0	1.31	3.18	4.43
					1		1						1		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2014			d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	III Days 15
			Less 3												
(V07) (521GC) Florence AL (Shoals Area)	1,129	1,127	99.82%	2	0.18%			17	2	0	0	0	1.33	0	0.48
(V07) (521GD) Rainbow City	1,226	1,225	99.92%	1	0.08%			1	1	0	0	0	0.21	1.18	1.02
(V07) (521GE) Anniston/Oxford AL	1,665	1,662	99.82%	3	0.18%			25	3	0	0	0	1.36	0.69	2.63
(V07) (521GF) Jasper AL	835	832	99.64%	3	0.36%			2	3	0	0	0	0.51	1.19	0.45
(V07) (521GG) Bessemer CBOC	1,296	1,295	99.92%	1	0.08%			4	0	1	0	0	0.21	0.67	0.03
(V07) (521GH) Childersburg CBOC	1,146	1,145	99.91%	1	0.09%			3	1	0	0	0	0.22	1.52	0.47
(V07) (521GI) Guntersville	932	932	100.00%	0	0.00%			3		•	0	0	0.96		1.79
(V07) (534) Charleston, SC	41,684	41,248	98.95%	436	1.05%			818	365	64	7	0	2.4	3.27	1.42
(V07) (534) Charleston	24,881			281	1.13%			432		56		0			1.04
(V07) (534BY) Savannah	4,779	· ·		80	1.67%			86		3	3	0			1.48
(V07) (534GB) Myrtle Beach	4,539			40	0.88%			185		3	0	0	3.42		2.64
(V07) (534GC) Beaufort	1,340			1	0.07%			13		0	0	0	0.00		1.1
(V07) (534GD) Goose Creek, SC	4,494			21	0.47%			84		0	0	0	2.46		2.55
(V07) (534GE) Hinesville	1,651							18		2	0	0			
(V07) (544) Columbia, SC	44,788							3,247							
(V07) (544) Columbia SC	29,827			1,276				2,772		222				6.88	5.86
(V07) (544BZ) Greenville SC	5,135			163				129		28		0			9.75
(V07) (544GB) Florence SC	2,099			43				55		15	0	1	3.58		2.75
(V07) (544GC) Rock Hill	2,566			7	V			41		1	0	0		7.75	3.01
(V07) (544GD) Anderson County	1,329			10				42			0	0			4.14
(V07) (544GE) Orangeburg County	867			24				31		1	0	0			5.09
(V07) (544GF) Sumter County	1,486			38	2.56%			93		1	0	0	4.4		5
(V07) (544GG) Spartanburg,SC CBOC	1,371			74				66		21	0	0	4.79		6.24
(V07) (544HK) Columbia VA Mobile Clinic	106			1	0.94%			16		0	0	0			
(V07) (544MB) IDES Ft Jackson	2		100.00%	0	0.0070			2		•		0		0.07	0.05
(V07) (557) Dublin, GA	15,846		93.94%					995					7.59		
(V07) (557) Dublin	10,372		92.73%	754 49				602		328		3			1.59
(V07) (557GA) Macon GA	1,402 1,408		96.50% 95.74%	60				103		13		0			9.55 5.07
(V07) (557GB) Albany GA (V07) (557GC) Baldwin County	458			4	0.87%			104	34	22	4	0			4.74
(V07) (557GC) Baldwill County (V07) (557GE) Brunswick	1,350			77				104		8	1	0		8.05	10.21
(V07) (557GE) Brunswick (V07) (557HA) Perry	856		98.13%					42		0	1	0			
(V07) (619) Central Alabama Veterans HCS, AL	23,947							2,192		450	233				
(V07) (619) Montgomery	9,471				10.58%			1,070		111					6.68
(V07) (619A4) Tuskegee	7,526			718				597	465	207					8.2
(V07) (619GA) Columbus	3,105			406				292		87			7.98		
(V07) (619GB) Dothan	1,415							66		2	0				0.5
(V07) (619GD) Wiregrass	2,086		94.73%	110				167		43	0	0			4.26
(V07) (619GE) Monroe County			100.00%	0				0			0	0			0.84
	340								0	0	0				
(V07) (619PA) Montgomery PRRTP	340		100.00%	0	0.00%			0	0		U	0			
(V07) (619PA) Montgomery PRRTP (V07) (679) Tuscaloosa, AL	4	4	100.00% 99.31%					218			0		4.48	0.29	0.77
	8,418 8,309	8,360	100.00% 99.31% 99.30%		0.69%			-	57	-		1			0.77
(V07) (679) Tuscaloosa, AL	4 8,418	8,360 8,251	99.31%	58	0.69% 0.70%			218	57	0		1	4.48	0.29	
(V07) (679) Tuscaloosa, AL (V07) (679) Tuscaloosa	8,418 8,309	8,360 8,251 102	99.31% 99.30%	58 58	0.69% 0.70% 0.00%			218	57 57 0	0		1	4.48 4.69 0.79	0.29	
(V07) (679) Tuscaloosa, AL (V07) (679) Tuscaloosa (V07) (679HK) Mobile Clinic Tuscaloosa	4 8,418 8,309 102	4 8,360 8,251 102 7	99.31% 99.30% 100.00%	58 58 0	0.69% 0.70% 0.00% 0.00%			218 217 1	57 57 0	0 0 0	0 0	1 1 0 0	4.48 4.69 0.79	0.29	0.77
(V07) (679) Tuscaloosa, AL (V07) (679) Tuscaloosa (V07) (679HK) Mobile Clinic Tuscaloosa (V07) (679MA) IDES Columbus	4 8,418 8,309 102 7	4 8,360 8,251 102 7 64,334	99.31% 99.30% 100.00% 100.00% 98.23%	58 58 0 0 1,162	0.69% 0.70% 0.00% 0.00% 1.77%			218 217 1 0	57 57 0 0 1,009	0 0 0	0 0 0 16	1 1 0 0 5	4.48 4.69 0.79 2.89	3.61	0.77
(V07) (679) Tuscaloosa, AL (V07) (679) Tuscaloosa (V07) (679HK) Mobile Clinic Tuscaloosa (V07) (679MA) IDES Columbus (V08) (516) Bay Pines, FL	4 8,418 8,309 102 7 65,496	4 8,360 8,251 102 7 64,334 36,577	99.31% 99.30% 100.00% 100.00% 98.23% 98.06%	58 58 0 0 1,162 724	0.69% 0.70% 0.00% 0.00% 1.77%			218 217 1 0 2,299	57 57 0 0 1,009	0 0 0 0 0 132	0 0 0 16 12	1 1 0 0 5	4.48 4.69 0.79 2.89 4.16	0.29 3.61 3.91	2.74
(V07) (679) Tuscaloosa, AL	4 8,418 8,309 102 7 65,496 37,301	4 8,360 8,251 102 7 64,334 36,577 14,062	99.31% 99.30% 100.00% 100.00% 98.23% 98.06% 97.93%	58 58 0 0 1,162 724	0.69% 0.70% 0.00% 0.00% 1.77% 1.94% 2.07%			218 217 1 0 2,299 1,438	57 57 0 0 1,009 612 266	0 0 0 0 132 95	0 0 0 16 12	1 1 0 0 5	4.48 4.69 0.79 2.89 4.16 2.3	3.61 3.91 3.75	2.74 3.31 2.44
(V07) (679) Tuscaloosa, AL	4 8,418 8,309 102 7 65,496 37,301 14,359	4 8,360 8,251 102 7 64,334 36,577 14,062 2,920	99.31% 99.30% 100.00% 100.00% 98.23% 98.06% 97.93% 98.82%	58 58 0 0 1,162 724 297	0.69% 0.70% 0.00% 0.00% 1.77% 1.94% 2.07% 1.18%			218 217 1 0 2,299 1,438 497	57 57 0 0 1,009 612 266 32	0 0 0 0 132 95 27	0 0 0 16 12	1 1 0 0 5 5	4.48 4.69 0.79 2.89 4.16 2.3 2.52	3.61 3.91 3.75 2.92	2.74 3.31 2.44 4.04
(V07) (679) Tuscaloosa, AL	4 8,418 8,309 102 7 65,496 37,301 14,359 2,955	4 8,360 8,251 102 7 64,334 36,577 14,062 2,920 576	99.31% 99.30% 100.00% 100.00% 98.23% 98.06% 97.93% 98.82%	58 58 0 0 1,162 724 297 35	0.69% 0.70% 0.00% 0.00% 1.77% 1.94% 2.07% 1.18% 0.35%			218 217 1 0 2,299 1,438 497	57 57 0 0 1,009 612 266 32	0 0 0 0 132 95 27 3	0 0 0 16 12	1 1 0 0 5 5 0	4.48 4.69 0.79 2.89 4.16 2.3 2.52 1.01	3.61 3.91 3.75 2.92	2.74 3.31 2.44 4.04 2.28
(V07) (679) Tuscaloosa, AL	4 8,418 8,309 102 7 65,496 37,301 14,359 2,955 578	4 8,360 8,251 102 7 64,334 36,577 14,062 2,920 576 1,915	99.31% 99.30% 100.00% 100.00% 98.23% 98.06% 97.93% 98.82% 99.65% 99.74%	58 58 0 0 1,162 724 297 35	0.69% 0.70% 0.00% 0.00% 1.77% 1.94% 2.07% 1.18% 0.35% 0.26%			218 217 1 0 2,299 1,438 497 118	57 57 0 0 1,009 612 266 32 2	0 0 0 0 132 95 27 3 0	0 0 0 16 12	1 1 0 0 5 5 5 0 0	4.48 4.69 0.79 2.89 4.16 2.3 2.52 1.01	0.29 3.61 3.91 3.75 2.92 0 0.76	2.74 3.31 2.44 4.04 2.28
(V07) (679) Tuscaloosa, AL	4 8,418 8,309 102 7 65,496 37,301 14,359 2,955 578 1,920	4 8,360 8,251 102 7 64,334 36,577 14,062 2,920 576 1,915 3,067	99.31% 99.30% 100.00% 100.00% 98.23% 98.06% 97.93% 98.82% 99.65% 99.74%	58 58 0 0 1,162 724 297 35 2 5 13	0.69% 0.70% 0.00% 1.77% 1.94% 2.07% 1.18% 0.35% 0.26% 0.42%			218 217 1 0 2,299 1,438 497 118 12	57 57 0 0 1,009 612 266 32 2 5	0 0 0 0 132 95 27 3 0	0 0 0 16 12	1 0 0 5 5 0 0 0	4.48 4.69 0.79 2.89 4.16 2.3 2.52 1.01 1.3	3.61 3.91 3.75 2.92 0 0.76 1.51	2.74 3.31 2.44 4.04 2.28 0.67
(V07) (679) Tuscaloosa, AL	4 8,418 8,309 102 7 65,496 37,301 14,359 2,955 578 1,920 3,080	4 8,360 8,251 102 7 64,334 36,577 14,062 2,920 576 1,915 3,067 2,353	99.31% 99.30% 100.00% 100.00% 98.23% 98.06% 97.93% 98.82% 99.65% 99.74% 99.58%	58 58 0 0 1,162 724 297 35 2 5 13	0.69% 0.70% 0.00% 1.77% 1.94% 2.07% 1.18% 0.35% 0.26% 0.42%			218 217 1 0 2,299 1,438 497 118 12 43 61	57 57 0 0 1,009 612 266 32 2 5	0 0 0 132 95 27 3 0 0	0 0 0 16 12	1 1 0 0 5 5 5 0 0 0	4.48 4.69 0.79 2.89 4.16 2.3 2.52 1.01 1.3 4.38	0.29 3.61 3.91 3.75 2.92 0 0.76 1.51 2.49	2.74 3.31 2.44 4.04 2.28 0.67 1.53

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2014	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
(V08) (516GH) Sebring	1,055	1,052	99.72%	3	0.28%			4	2	1	0	0	0.45	3.7	0.62
(V08) (546) Miami, FL	46,338	45,722	98.67%	616	1.33%			1,110	528	78	10	0	2.65	2.92	0.87
(V08) (546) Miami	28,335	27,938	98.60%	397	1.40%			684	351	36	10	0	3.98	2.5	0.36
(V08) (546BZ) Broward County	11,216	11,020	98.25%	196	1.75%			360	156	40	0	0	2.18	4.65	1.49
(V08) (546GA) Miami	1,114	1,114	100.00%	0	0.00%			1	0	0	0	-			
(V08) (546GB) Key West	1,061	1,055		6	0.57%			25		0	0			1.5	
(V08) (546GC) Homestead	1,259			6	0.48%			3		2	0			0.2	0.33
(V08) (546GD) Pembroke Pines	817			2	0.24%			6	2	0	0			0.92	
(V08) (546GE) Key Largo	383			1	0.26%			4	1	0	0			1	0.91
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,487	1,479	99.46%	8	0.54%			18	8	0	0	0		1.96	0.85
(V08) (546GH) Deerfield Beach	666		100.00%	0	0.00%			9		0	0	,		2.33	0.22
(V08) (548) West Palm Beach, FL	46,222			841				1,691			25	1	1.29		
(V08) (548) W Palm Beach	36,049							1,556		97	24		1.79	4.15	
(V08) (548GA) Ft Pierce	1,649			18				20		7	1	0		4.32	0.65
(V08) (548GB) Delray Beach	2,518			5	0.20%			45	-	0	0			2.5	1.63
(V08) (548GC) Stuart	2,150			21	0.98%			45		1	0	, ,		7.54	1.53
(V08) (548GD) Boca Raton	1,725			2	0.12%			5		1	0	-		0.35	0.72
(V08) (548GE) Vero Beach	1,213	· ·		17	1.40%			17		3	0	, ,		1.08	0.32
(V08) (548GF) Okeechobee	918			10				3	1	0	0	Ů		0.67	0.7
(V08) (573) Gainesville, FL (V08) (573) North Florida/South Georgia HCS- Gainesville	76,476 29,008		92.66% 94.51%	5,614 1,593				4,657 1,695	· · · · · ·	1,298 321	344 113				2.31 1.88
(V08) (573A4) North Florida/South Georgia HCS- Lake City	10,497	10,047	95.71%	450	4.29%			389	336	95	13	6	9.78	4.66	0.74
(V08) (573BY) Jacksonville	14,522	12,095	83.29%	2,427	16.71%			1,245	1,385	685	190	167	11.36	21.92	2.61
(V08) (573GA) Valdosta	1,284	1,281	99.77%	3	0.23%			7	1	2	0	0	0.17	3.55	0.01
(V08) (573GD) Ocala	3,007	2,974	98.90%	33	1.10%			103	27	4	1	1	1.93	3.9	3.03
(V08) (573GE) St. Augustine	2,170	2,041	94.06%	129	5.94%			170	92	25	9	3	10.45	6.66	0.91
(V08) (573GF) Tallahassee	5,718	5,058	88.46%	660	11.54%			510	523	127	8	2	10.56	15.05	4.53
(V08) (573GG) Lecanto	1,743	1,611	92.43%	132	7.57%			94	96	29	5	2	8.58	3.58	3.25
(V08) (573GI) The Villages	6,284	6,130	97.55%	154	2.45%			317	147	3	4	0	3.46	3.89	3.49
(V08) (573GJ) Saint Marys	703	698	99.29%	5	0.71%			38	5	0	0	0	3.76	4.27	2.07
(V08) (573GK) Jackson County	815	799	98.04%	16	1.96%			48	16	0	0	0	2.71	6.41	4.5
(V08) (573GL) Palatka	711	699	98.31%	12				40	4	7	1	0	2.79	2.58	3.36
(V08) (573MA) IDES Naval Hospital Jacksonville	14		100.00%	0	0.00%			1	0	0	0				
(V08) (672) San Juan, PR	62,259		99.49%			ļ		831							
(V08) (672) San Juan	42,313			220				668		19	16				
(V08) (672B0) Ponce	8,227	8,208		19				25		11	0			0.21	0.7
(V08) (672BZ) Mayaguez	6,521			53				101		11	4	0		1.32	
(V08) (672GA) St Croix	189			3	1.59%			10		1	0	-			8
(V08) (672GB) St Thomas	185		97.84%	4	2.16%			7	_	2	0	-		11.37	6.33
(V08) (672GC) Arecibo	2,222			7	0.32%			5		0	0	-		1.95	0.65
(V08) (672GD) Ceiba	1,846			10				14			0				
(V08) (672GE) Guayama	756		100.00%	0	0.00%			1	0	0	0				0.54
(V08) (673) Tampa, FL	52,158							1,733			77				
(V08) (673) Tampa	39,941	38,576		1,365				1,158		510	65			5.03	1.69
(V08) (673BZ) New Port Richey	7,128			306	4.29%			362		42	12		1.4		3.49
(V08) (673GB) Lakeland	2,451			131	5.34%			161		21	0			9.41	7.12
(V08) (673GC) Brooksville	1,852		100.00%	0	0.00%			12		0	0	-			
(V08) (673GF) Zephyrhills	786		98.98%	8	1.02%			40		1	0				3.57
(V08) (675) Orlando, FL	55,257		98.22%	981				1,002	<u> </u>		56			3.29	0.89
(V08) (6759A) Unknown	1		100.00%	0	0.00%			0	-	0	0				
(V08) (675BU) Orlando Domiciliary	30		96.67%	T = 1	3.33%					0			0.53	0.07	0.00
(V08) (675GA) Viera Outpatient Clinic	11,349	11,295	99.52%	54	0.48%			88	42	0	11	1	0.53	0.97	0.82

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2014	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V08) (675GB) Daytona Beach Outpatient Clinic	9,870	9,843	99.73%	27	0.27%			74	24	2	0	1	0.47	1.05	0.34
(V08) (675GC) Kissimee CBOC	1,484	1,453	97.91%	31	2.09%			21	27	4	0	0	1.93	0	1.14
(V08) (675GD) Orange City	1,323	1,316	99.47%	7	0.53%			11	6	0	0	1	1.01	4.72	0.83
(V08) (675GE) Leesburg CBOC	1,126	1,120	99.47%	6	0.53%			7	6	0	0	0	0.44	2.56	0.23
(V08) (675GF) Clermont CBOC	686	679	98.98%	7	1.02%			13	7	0	0	0	2.37	1.69	1.72
(V08) (675GG) Lake Baldwin CBOC	29,388	28,540	97.11%	848	2.89%			788	622	178	45	3	1.74	4.41	1.16
(V09) (581) Huntington, WV	22,284	21,759	97.64%	525	2.36%			1,448	482	40	3	0	5.51	4.33	2.19
(V09) (581) Huntington	18,390	17,924	97.47%	466	2.53%			1,330	423	40	3	0	7.2	4.44	2.5
(V09) (581GA) Prestonsburg	1,474	1,434	97.29%	40	2.71%			68	40	0	0	0	3.69	6.74	1.25
(V09) (581GB) Charleston	2,420	2,401	99.21%	19	0.79%			50	19	0	0	0	2.23	0.9	1.69
(V09) (596) Lexington, KY	23,710	22,637	95.47%	1,073	4.53%			1,871	968	98	6	1	4.4	7.22	3.86
(V09) (596) Lexington-Leestown	9,347	9,169	98.10%	178	1.90%			538	144	33	1	0	2.86	5.34	3.94
(V09) (596A4) Lexington-Cooper Dr	10,819	10,146	93.78%	673	6.22%			1,047	617	50	5	1			
(V09) (596BU) Lexington Domiciliary	15	15	100.00%	0	0.00%			0	0	0	0	0			
(V09) (596GA) Somerset	1,673	1,559	93.19%	114	6.81%			131	99	15	0	0	5.95	6.47	5.64
(V09) (596GB) Morehead	523	520	99.43%	3	0.57%			30	3	0	0	0	2.95	4.35	0
(V09) (596GC) Hazard	482	476	98.76%	6	1.24%			40	6	0	0	0	3.42	10.65	2.14
(V09) (596GD) Berea	851	752	88.37%	99	11.63%			85	99	0	0	0	10.22	7.4	2.64
(V09) (603) Louisville, KY	31,632	31,406	99.29%	226	0.71%			947	195	22	8	1	2.34	3.03	2.11
(V09) (603) Louisville	14,706	14,544	98.90%	162	1.10%			596	140	15	6	1	2.57	3.26	4.1
(V09) (603GA) Fort Knox	1,285	1,278	99.46%	7	0.54%			45	6	1	0	0	2.77	5.09	1.9
(V09) (603GB) New Albany IN (Southern Indiana)	2,918	2,890	99.04%	28	0.96%			52	22	4	2	0	2.45	0.28	5.41
(V09) (603GC) Shively (Louisville-Jefferson County)	3,053	3,041	99.61%	12	0.39%			130	11	1	0	0	2.99	1.27	2.6
(V09) (603GD) Dupont	2,084	2,077	99.66%	7	0.34%			23	6	1	0	0	1.18	0	1.43
(V09) (603GE) Newburg CBOC KY	3,033	3,029	99.87%	4	0.13%			32	4	0	0	0	1.77	0.49	0.77
(V09) (603GF) Grayson County	2,283	2,280	99.87%	3	0.13%			48	3	0	0	0	2.73	0.71	0.87
(V09) (603GG) Scott County	1,458	1,456	99.86%	2	0.14%			14	2	0	0	0	1.76	0.48	0.78
(V09) (603GH) Carroll County	735	734	99.86%	1	0.14%			7	1	0	0	0	1.95	0.11	1.03
(V09) (603MA) IDES Fort Knox	68	68	100.00%	0	0.00%			0	0	0	0	0			
(V09) (603PB) Louisville (SARRTP)	9		100.00%					0	0	0	0	0			
(V09) (614) Memphis, TN	39,146	38,846	99.23%	300				767	234	48	18	0	1.23	2.03	2.35
(V09) (614) Memphis	28,496	28,247	99.13%					660	185	46	18	0	1.46	2.09	2.69
(V09) (614DT) TN STHOME HUMBOLDT TX	29		100.00%					3	0	0	0	0			
(V09) (614GA) Tupelo	1,456		99.66%					9	5	0	0	0	0.1	2.69	2.23
(V09) (614GB) Jonesboro	884		100.00%		0.00%			11		0	0	0			1.73
(V09) (614GC) Marshall County	365		100.00%					1	0	0	0	0			
(V09) (614GD) Savannah (Hardin County)	430		100.00%					1	0	0	0	0			
(V09) (614GE) Covington	2,083		99.18%		_			14		2	0	0			
(V09) (614GF) Memphis-South Clinic	2,577		99.15%					59	22	0	0	0			0.49
(V09) (614GG) Jackson TN	1,796		99.67%					3	6	0	0	0			
(V09) (614GI) Dyersburg	668		100.00%					0	0	0	0	0			2.37
(V09) (614GN) Helena, AR	362		99.72%		0.28%			6	1	0	0	0	_		2.53
(V09) (621) Mountain Home, TN	32,233							1,033	668			4	5.02		
(V09) (621) James H Quillen VAMC	22,263		98.48%					542		20	2	0			1.24
(V09) (621BU) VADOM Mountain Home	119		100.00%					1	0	0	0	0			
(V09) (621BY) Knoxville CBOC	5,568		93.46%					246		91	25	3			1.99
(V09) (621GA) Rogersville	299				15.05%			12		16	9	0	_		
(V09) (621GC) Norton	1,148				0.09%			70		0	0	0			3.14
(V09) (621GG) Morristown CBOC TN	677		97.34%					44	11	5	1	1	4.97		
(V09) (621GI) Sevierville	796		88.94%		11.06%			61	61	21	6	0	_		1.17
(V09) (621GJ) Bristol	1,135		99.56%					38		0	0	0			2.88
(V09) (621GK) Campbell County	228		96.05%					19		0	0	0			2.33
(V09) (626) Middle Tennessee HCS, TN	51,652							2,182			86	-			4.08
(****) (****) Million Formoccoo Floor, Fit	01,002	13,343	00.0070		1.0170			2,102	1,100	- 001		- 01	1.10		

Western West	Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 Complete -7 Days 6 Days 7	ed 8-14 Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	Wait Time	MH Avg Wait Time
March Marc				d in 30 Days or		d in Över							III Days 13	III Days 14	III Days 13
Month Mont				Less 3											
Property	(V09) (626) Middle Tennessee HCS	25,034	23,915	95.53%	1,119	4.47%		1,19	3 785	283	43	8	13.64	3.73	5.11
Control Cont		13,628	13,257	97.28%	371	2.72%		36	8 234	70	32	35	1.69	4.96	1.84
March Marc		270	226	83.70%	44	16.30%			5 6	26	10	2	16.18		1.12
Color Colo				86.51%	99			14	3 69	30	0	0		17.4	
Compression	(V09) (626GE) Clarksville	2,694	2,587	96.03%	107	3.97%		9	4 91	11	0	5	2.79	3.11	4.85
Printy (CASION Coccession 11 13 25 25 25 25 25 25 25 2	(V09) (626GF) Chattanooga	5,457	5,343	97.91%	114	2.09%		18	7 85	29	0	0	3.29	2.88	2.77
Comparison Com	(V09) (626GG) Tullahoma	291	289	99.31%	2	0.69%			7 2	0	0	0	1.09	18.88	3.86
PMS	(V09) (626GH) Cookeville			96.55%				4		7	0	0	5.62		
Control Print No. Cont					120					9	1	0			
March Marc	, , , , ,										0			1.28	
2007 SECOND MARKET Clarge Control 188 148 157 157 129 129 150 151					-						0	0		0.00	
Composition											0	0			
No.	, , , , , , , , , , , , , , , , , , , ,										0	1		0	
(**YIN) (SANS) Charlesche** **STATE SANS					-				-	1	6	0		7.2	3 16
March Marc									_		3	0			
1.20 1.20											0				
(YO) (SSSC) I Merelle 527 529 577 77 70 500 51 51 51 51 570										22	3	0			
W10 (SSRC) Centrology					12			1	2 10		0	0	1.05		
Mathematical Mat	(V10) (538GD) Lancaster	1,565	1,518	97.00%	47	3.00%		13	0 42	5	0	0	3.87	5.45	5.19
(V10) (\$390 Chennate) (V10) (\$490 Chennate)	(V10) (538GE) Cambridge	658	646	98.18%	12	1.82%		4	8 12	0	0	0	3.73	3.13	2.89
(VIO) (SSEAN) FOR THE THE THE MAS	(V10) (539) Cincinnati, OH	31,457	30,914	98.27%	543	1.73%		59	1 477	60	6	0	1.36	3.85	0.95
(V10) (S3904) Field Thomse PRRTP 14 1,33 9578 3 0228 0 0 0 0 0 0 0 0 0	(V10) (539) Cincinnati	21,603	21,108	97.71%	495	2.29%		51	3 436	54	5	0	1.22	4.42	0.97
(Y10) (SSSGG) Cincinnul (Cinron County) (Y10) (SSSGG) Cinron County) (Y10) (SSSSGG) Cinron Coun	(V10) (539A4) CINCINNATI,FT.THOMAS	718	718	100.00%	0	0.00%			7 0	0	0	0			
(V10) (SS9GB) Cincinnat (Courty)		14			0				0	0	0	0			
VIO (389GC) Lawrenceburg (Deathorn County)											0				
(V10) (639GD) Florence 1.818 1.815 9.888 2 0.128					•						0				
(V10) (S39GE) Fairfield Hamilton 1.612 1.597 99.07% 1.59 0.93% 1.59											0				
(V10) (S39GF) Georgetown										0	1	0			
VIO (541) Cleveland. OH										0	0	0			
(V10) (541) Cleveland-Wade Park									-		6				
CV10 (541BY) Carlorn 4.538 4.238 97.188 123 2.828 2.828 2.828 3.188												·	_		
(V10) (5416Z) Youngstown (A.619 4.609 97.49 9.79 9.79 9.79 9.79 9.79 9.79 9.	· / / /										0	0	_		
(V10) (541GC) Sandusky 1,671 1,544 9,240 1,27 7,60% 1,29% 1,20% 1,				97.42%	119	2.58%		19		6	2	0	1.83	3.95	7.43
(V10) (541GD) Mansfield 3,478 3,478 97.09 104 2.999 105 105 10.47 (V10) (541GE) McCafferty 468 469 440 93.829 100.00 100 100 100 100 100 100 100 100					7					0	0	0		2.07	
(V10) (541GE) McCafferty 469 440 93.82% 29 6.18% 2.56 (V10) (541GF) Painesville 2,266 2,266 10.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0 0 0	(V10) (541GC) Sandusky	1,671	1,544	92.40%	127	7.60%		9	7 127	0	0	0	5.51	11.13	2.14
(V10) (541GF) Painesville 2,266 2,266 10.00%	(V10) (541GD) Mansfield	3,478	3,374	97.01%	104	2.99%		8	91	9	3	1	3.65	2.05	0.47
(V10) (541GG) Akron 6,886 6,222 97.43 164 2.57 1.25 98.58 18 1.42 1.25 1.25 1.25 1.25 1.25 1.25 1.25 1.2	(V10) (541GE) McCafferty	469	440	93.82%	29	6.18%		4	1 29	0	0	0	7.3	9.43	2.51
(V10) (541GH) East Liverpool 1,271 1,253 98.58 18 1,428 1 1,42		2,266	2,266	100.00%	0			1	3 0	0	0	0	0.81	1.37	0.44
(V10) (541Gl) Warren 1,699 1,697 99.88% 2 0.129 48 2 0 0 0 1,93 2.55 0.87 (V10) (541GJ) New Philadelphia 1,359 1,340 98.60% 19 1.40% 6 16 17 2 0 0 1.16 2.42 0.29 (V10) (541GK) Ravenna 1,486 1,464 98.52% 222 1.486 2 1 1 0 0 1.79 3.95 2.97 (V10) (541GK) Parma 7,504 7,239 96.47% 265 3.53% 2 278 260 5 0 0 2.66 4.56 0.17 (V10) (541GM) Cleveland Ambulatory Care Center 19 100.00 0 0.00 0					164						1	0	_		
(V10) (541GJ) New Philadelphia 1,359 1,340 98.60% 19 1.40% 10 16 17 2 0 0 1.16 2.42 0.29 (V10) (541GK) Ravenna 1,486 1,464 98.52% 22 1.486 2 1.486 2 1.486 2 1.486 2 1.486 2 2 1.486 2 2 1.486 2 1.486 2 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>0</td><td></td><td></td><td></td><td></td></t<>											0				
(V10) (541GK) Ravenna 1,486 1,464 98.52% 22 1.48% 96.27% 51 21 11 0 0 1.79 3.95 2.97 (V10) (541GL) Parma 7,504 7,239 96.47% 265 3.53% 2.00 278 260 5 0 0 0 2.66 4.56 0.17 (V10) (541GM) Cleveland Ambulatory Care Center 19 19 10.00% 0											0				
(V10) (541GL) Parma 7,504 7,239 96.47% 265 3.53% 8 9 278 260 5 0 0 2.66 4.56 0.17 (V10) (541GM) Cleveland Ambulatory Care Center 19 19 10.00% 0<										2	0	0			
(V10) (541GM) Cleveland Ambulatory Care Center 19 19 100.00% 0										1	0	0			
(V10) (552) Dayton, OH 23,830 23,536 98.77% 294 1.23% 557 284 10 0 0 0.71 3.07 1.24 (V10) (552) Dayton 17,694 17,427 98.49% 267 1.51% 493 257 10 0 0 0 0.86 3.24 1.01 (V10) (552GA) Middletown 1,314 1,304 99.24% 10 0.76% 27 10 0 0 0 0.89 2.75 1.32 (V10) (552GB) Lima 1,835 1,829 99.67% 6 0.33% 13 6 0 0 0 0.41 1.89 2.16											0	-		4.50	0.17
(V10) (552) Dayton 17,694 17,427 98.49% 267 1.51% 493 257 10 0 0 0.86 3.24 1.01 (V10) (552GA) Middletown 1,314 1,304 99.24% 10 0.76% 27 10 0 0 0 0.89 2.75 1.32 (V10) (552GB) Lima 1,835 1,829 99.67% 6 0.33% 13 6 0 0 0 0.41 1.89 2.16											0			3.07	1.24
(V10) (552GA) Middletown 1,314 1,304 99.24% 10 0.76% 27 10 0 0 0 0.89 2.75 1.32 (V10) (552GB) Lima 1,835 1,829 99.67% 6 0.33% 13 6 0 0 0 0.41 1.89 2.16									_		0		_		
(V10) (552GB) Lima 1,835 1,829 99.67% 6 0.33% 13 6 0 0 0 0 0.41 1.89 2.16											0				
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1		Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2014			d in 30 Days or		d in Over 30 Days 5								III Days 15	III Days 14	III Days 15
			Less 3												
(V10) (552GD) Springfield	1,520	1,516	99.74%	4	0.26%			11	4	0	0	0	0.47	0.91	1.73
(V10) (757) Columbus, OH	27,674	26,661	96.34%	1,013	3.66%			1,491	754	197	58	4	4.67	5.5	1.74
(V10) (757) Columbus	23,187	22,287	96.12%	900	3.88%			1,140	643	195	58	4	4.38	5.5	0.64
(V10) (757GA) Zanesville	1,097	1,086	99.00%	11	1.00%			48	10	1	0	0	3.06	8.64	1.36
(V10) (757GB) Grove City (Franklin County)	930	901	96.88%	29	3.12%			72	28	1	0	0	7.31	1.86	2.58
(V10) (757GC) Marion	978	921	94.17%	57	5.83%			94	57	0	0	0	4.23	11.91	13.14
(V10) (757GD) Newark	1,482			16	1.08%			137	16	0	0	0	6.59	4.96	4.33
(V11) (506) Ann Arbor, MI	32,409				3.10%			1,320		141	25				1.57
(V11) (506) Ann Arbor HCS	23,829		96.78%		3.22%			991	664	88	12		-	3.47	0.75
(V11) (506GA) Toledo	6,608				3.27%			213	153	50	13	0			2.53
(V11) (506GB) Flint (Genessee Co.)	948				1.79%			58	14	3	0	0	3.95	1.26	4.29
(V11) (506GC) Jackson	1,024		99.41%					58	6	0	0	0	2.9		3.77
(V11) (515) Battle Creek, MI	18,366				2.47%			647	414	39	0			5.42	0.95
(V11) (515) Battle Creek (V11) (515BY) Grand Rapids	10,331 4,879				2.60% 3.61%			351 241	238 168	8	0	0	1.21 2.47	5.29 6.34	0.52 1.54
(V11) (515GA) Muskegon	1,148		99.91%		0.09%			8	100	0	0	0		0.58	0.84
(V11) (515GA) Muskegon (V11) (515GB) Lansing	1,148				0.09%			30	6	0	0	0	1.43	1.04	1.65
(V11) (515GC) Benton Harbor	834				0.12%			17	1	0	0	0		0.33	1.84
(V11) (550) Danville, IL	17,387	111						475	185	25	ŭ l	0			2.23
(V11) (550) Illiana HCS (Danville)	9,454				0.90%			231	77	6	2	0		2.92	0.71
(V11) (550BY) Peoria	4,043		99.31%		0.69%			48	27	1	0	0			1.13
(V11) (550GA) Decatur	1,141			7	0.61%			36		0	0	0	1.55	1.58	2.23
(V11) (550GC) Lafayette	988	982	99.39%	6	0.61%			32	4	2	0	0	0.82	1.71	3.06
(V11) (550GD) Springfield	1,191	1,113			6.55%			105	58	16	4	0	8.11	1.99	10.1
(V11) (550GF) Mattoon, IL	570	558	97.89%	12	2.11%			23	12	0	0	0	3.68	0.6	2.08
(V11) (553) Detroit, MI	25,635	25,424	99.18%	211	0.82%			277	159	43	9	0	0.69	1.57	0.56
(V11) (553) Detroit (John D. Dingell)	23,897	23,686	99.12%	211	0.88%			272	159	43	9	0	0.72	1.58	0.54
(V11) (553GA) Yale	723	723	100.00%	0	0.00%			3	0	0	0	0	0.52		0
(V11) (553GB) Pontiac	1,015	1,015	100.00%	0	0.00%			2	0	0	0	0	0.72	0.91	1.34
(V11) (583) Indianapolis, IN	38,350	37,482	97.74%	868	2.26%			1,509	794	61	10		1.02	3.45	2.17
(V11) (583) Indianapolis	35,298	3/1/30						1,555			10	3	1.93		
(V11) (583GA) Terre Haute		34,433	97.57%	859	2.43%			1,456	785	61	10			3.49	2.57
(V11) (583GB) Bloomington	1,229	1,222	99.43%	7	0.57%				785		10	3		2.95	0.19
	1,265	1,222 1,264	99.43% 99.92%	7	0.57% 0.08%			1,456	785 7	61 0 0	10 0 0	3	2.2 1.72 0.47	2.95 2.32	0.19 0.88
(V11) (583GC) Martinsville	1,265 558	1,222 1,264 557	99.43% 99.92% 99.82%	7 1 1	0.57% 0.08% 0.18%			1,456 39 13	785 7 1 1	61 0 0	10 0 0	3 0 0	2.2 1.72 0.47 0.55	2.95 2.32 0	0.19 0.88 0.98
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN	1,265 558 24,665	1,222 1,264 557 24,065	99.43% 99.92% 99.82% 97.57%	7 1 1 600	0.57% 0.08% 0.18% 2.43%			1,456 39 13 1 1,206	785 7 1 1 541	61 0 0 0 58	10 0 0 0	3 0 0 0 1	2.2 1.72 0.47 0.55 4.65	2.95 2.32 0 4.82	0.19 0.88 0.98 1.69
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion	1,265 558 24,665 7,044	1,222 1,264 557 24,065 6,908	99.43% 99.92% 99.82% 97.57% 98.07%	7 1 1 600 136	0.57% 0.08% 0.18% 2.43% 1.93%			1,456 39 13 1 1,206 455	785 7 1 1 541 126	61 0 0 0 58 10	10 0 0 0 0	3 0 0 0 1	2.2 1.72 0.47 0.55 4.65 5.32	2.95 2.32 0 4.82 5.88	0.19 0.88 0.98
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne	1,265 558 24,665 7,044 11,929	1,222 1,264 557 24,065 6,908 11,732	99.43% 99.92% 99.82% 97.57% 98.07% 98.35%	7 1 1 600 136 197	0.57% 0.08% 0.18% 2.43% 1.93% 1.65%			1,456 39 13 1 1,206	785 7 1 1 541 126 177	61 0 0 0 58 10 20	10 0 0 0 0	3 0 0 0 1	2.2 1.72 0.47 0.55 4.65	2.95 2.32 0 4.82 5.88	0.19 0.88 0.98 1.69
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM	1,265 558 24,665 7,044 11,929 68	1,222 1,264 557 24,065 6,908 11,732	99.43% 99.92% 99.82% 97.57% 98.07% 98.35%	7 1 1 600 136 197	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00%			1,456 39 13 1 1,206 455 487	785 7 1 1 541 126 177 0	61 0 0 0 58 10 20	10 0 0 0 0 0 0	3 0 0 0 1	2.2 1.72 0.47 0.55 4.65 5.32 2.79	2.95 2.32 0 4.82 5.88 4.51	0.19 0.88 0.98 1.69 1.01
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend	1,265 558 24,665 7,044 11,929 68 2,315	1,222 1,264 557 24,065 6,908 11,732 68 2,117	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45%	7 1 1 600 136 197 0	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55%			1,456 39 13 1 1,206 455 487 0	785 7 1 1 541 126 177 0 175	61 0 0 0 58 10 20 0	10 0 0 0 0 0 0 0	3 0 0 0 1	2.2 1.72 0.47 0.55 4.65 5.32 2.79	2.95 2.32 0 4.82 5.88 4.51	0.19 0.88 0.98 1.69 1.01 1
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie	1,265 558 24,665 7,044 11,929 68 2,315	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61%	7 1 1 600 136 197 0 198	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39%			1,456 39 13 1 1,206 455 487	785 7 1 1 541 126 177 0	61 0 0 0 58 10 20 0 23	10 0 0 0 0 0 0 0 0	3 0 0 0 1 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC	1,265 558 24,665 7,044 11,929 68 2,315 1,438	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61%	7 1 1 600 136 197 0 198 20	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11%			1,456 39 13 1 1,206 455 487 0 134 62	785 7 1 1 1 541 126 177 0 175 19	61 0 0 0 58 10 20 0 23 0	10 0 0 0 0 0 0 0 0	3 0 0 0 1 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 99.89%	7 1 1 600 136 197 0 198 20 1	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02%			1,456 39 13 1 1,206 455 487 0 134 62 9 59	785 7 1 1 1 541 126 177 0 175 19 1 43	61 0 0 0 58 10 20 0 23 0	10 0 0 0 0 0 0 0 0 0	3 0 0 0 1 0 0 0 0 1 1 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 99.89% 94.98%	7 1 1 600 136 197 0 198 20 1 48	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02%			1,456 39 13 1 1,206 455 487 0 134 62 9 59	785 7 1 1 1 541 126 177 0 175 19 1 43	61 0 0 0 58 10 20 0 23 0	10 0 0 0 0 0 0 0 0 0	3 0 0 0 1 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655) Saginaw	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 94.98% 98.65% 98.20%	7 1 1 600 136 197 0 198 20 1 48 256 221	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02%			1,456 39 13 1 1,206 455 487 0 134 62 9 59	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216	61 0 0 0 58 10 20 0 23 0 0 5 5	10 0 0 0 0 0 0 0 0 0 0	3 0 0 0 1 0 0 0 1 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 99.89% 94.98% 98.65% 98.20%	7 1 1 600 136 197 0 198 20 1 48 256 221 7	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.35% 1.80% 0.78%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7	61 0 0 0 58 10 20 0 23 0 0 5 9	10 0 0 0 0 0 0 0 0 0 0 0	3 0 0 0 1 0 0 0 0 1 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655) Saginaw (V11) (655GA) Gaylord	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 99.89% 94.98% 98.65% 98.20%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.35% 1.80% 0.78% 0.45%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7	61 0 0 0 58 10 20 0 23 0 0 5 9 4	10 0 0 0 0 0 0 0 0 0 0 0	3 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655GA) Gaylord (V11) (655GB) Traverse City	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305 895 1,337	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331 544	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 94.98% 98.65% 98.20% 99.22%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6 7	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.80% 0.78% 0.45% 1.27%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503 35	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7	61 0 0 0 58 10 20 0 23 0 0 5 9 4	10 0 0 0 0 0 0 0 0 0 0 0 1 1	3 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51 5.69	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51 0.58
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655 Saginaw, MI (V11) (655GA) Gaylord (V11) (655GB) Traverse City (V11) (655GC) Oscoda	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305 895 1,337 551	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331 544 619	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 94.98% 94.98% 98.20% 99.22% 99.55% 98.73%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6 7	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.35% 0.78% 0.45% 1.27% 0.00%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503 35 18	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7 6	61 0 0 0 58 10 20 0 23 0 0 5 9 4 0	10 0 0 0 0 0 0 0 0 0 0 0 0 1 1	3 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86 0.13	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51 5.69 1.48	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51 0.58 1.22
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655) Saginaw (V11) (655GA) Gaylord (V11) (655GB) Traverse City (V11) (655GC) Oscoda (V11) (655GD) Alpena	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305 895 1,337 551 619	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331 544 619 1,124	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 94.98% 94.98% 98.20% 99.22% 99.55% 98.73%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6 7 0 0	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.80% 0.78% 0.45% 1.27% 0.00%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503 35 18 16	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7 6	61 0 0 0 58 10 20 0 23 0 0 5 9 4 0	10 0 0 0 0 0 0 0 0 0 0 0 1 1	3 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86 0.13 0.63 0.3	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51 5.69 1.48 1.67	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51 0.58 1.22 0.85
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655 Saginaw, MI (V11) (655GA) Gaylord (V11) (655GB) Traverse City (V11) (655GD) Alpena (V11) (655GE) Clare County	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305 895 1,337 551 619	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331 544 619 1,124 515	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 94.98% 98.65% 99.22% 99.55% 98.73% 100.00%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6 7 0 0 0	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.35% 1.80% 0.78% 0.45% 1.27% 0.00% 0.00%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503 35 18 16	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7 6 6 0 0	61 0 0 0 58 10 20 0 23 0 0 5 9 4 0 0 1	10 0 0 0 0 0 0 0 0 0 0 0 1 1 1 0 0	3 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86 0.13 0.63 0.3	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51 5.69 1.48 1.67 1.03	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51 0.58 1.22 0.85 1.84
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655 Saginaw (V11) (655GA) Gaylord (V11) (655GB) Traverse City (V11) (655GD) Alpena (V11) (655GE) Clare County (V11) (655GF) Bad Axe	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305 895 1,337 551 619 1,124 515	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331 544 619 1,124 515	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 99.89% 94.98% 94.98% 99.22% 99.55% 98.73% 100.00% 100.00%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6 7 0 0 0 0	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.80% 0.78% 0.45% 1.27% 0.00% 0.00%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503 35 18 16 8 26	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7 6 0 0 0	61 0 0 0 58 10 20 0 23 0 0 5 9 4 0 0 1 0 0	10 0 0 0 0 0 0 0 0 0 0 0 0 1 1 1 0 0 0	3 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86 0.13 0.63 0.3 1.2 0.13	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51 5.69 1.48 1.67 1.03	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51 0.58 1.22 0.85 1.84 2.29
(V11) (583GC) Martinsville (V11) (610) Northern Indiana HCS, IN (V11) (610) N. Indiana HCS-Marion (V11) (610A4) N. Indiana HCS-Ft. Wayne (V11) (610BU) Marion VADOM (V11) (610GA) South Bend (V11) (610GB) Muncie (V11) (610GC) Goshen, IN CBOC (V11) (610GD) Peru (V11) (655) Saginaw, MI (V11) (655GA) Gaylord (V11) (655GB) Traverse City (V11) (655GC) Oscoda (V11) (655GC) Olare County (V11) (655GF) Bad Axe (V11) (655GG) Cadillac	1,265 558 24,665 7,044 11,929 68 2,315 1,438 915 956 18,962 12,305 895 1,337 551 619 1,124 515 786	1,222 1,264 557 24,065 6,908 11,732 68 2,117 1,418 914 908 18,706 12,084 888 1,331 544 619 1,124 515 784 441	99.43% 99.92% 99.82% 97.57% 98.07% 98.35% 100.00% 91.45% 98.61% 99.89% 94.98% 98.65% 99.22% 99.55% 98.73% 100.00% 100.00%	7 1 1 600 136 197 0 198 20 1 48 256 221 7 6 7 0 0 0 2 1	0.57% 0.08% 0.18% 2.43% 1.93% 1.65% 0.00% 8.55% 1.39% 0.11% 5.02% 1.80% 0.78% 0.45% 1.27% 0.00% 0.00% 0.00% 0.25% 0.23%			1,456 39 13 1 1,206 455 487 0 134 62 9 59 669 503 35 18 16 8 26 8 11	785 7 1 1 1 541 126 177 0 175 19 1 43 246 216 7 6 0 0 0 2	61 0 0 0 58 10 20 0 23 0 0 5 9 4 0 0 1 0 0 0	10 0 0 0 0 0 0 0 0 0 0 0 1 1 1 0 0 0	3 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2.2 1.72 0.47 0.55 4.65 5.32 2.79 9.99 2.59 0.71 8.12 0.65 0.39 1.66 0.86 0.13 0.63 0.3 1.2 0.13 0.26	2.95 2.32 0 4.82 5.88 4.51 0.06 1.95 0.26 0.87 3.35 3.62 2.07 0.51 5.69 1.48 1.67 1.03 1.85 2.12	0.19 0.88 0.98 1.69 1.01 1 2.39 6.35 1.48 0.32 1.81 2.57 0.51 0.58 1.22 0.85 1.84 2.29 0.12

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Ü			Less 3												
(V12) (537) Jesse Brown VAMC (Chicago), IL	32,657	31,813	97.42%	844	2.58%			1,279	644	155	45	0	4.69	4.43	1.3
(V12) (537) Jesse Brown VAMC - Chicago HCS	24,731	24,167	97.72%	564	2.28%			757	425	99	40	0	4.44	3.85	0.36
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	5,759	5,538	96.16%	221	3.84%			357	175	43	3	0	3.88	9.17	3.07
(V12) (537GA) Chicago Heights	632	625	98.89%	7	1.11%			64	5	2	0	0	5.93	0.38	0.83
(V12) (537GD) Lakeside	1,165	1,113	95.54%	52	4.46%			99	39	11	2	0	6.79		0
(V12) (537HA) Auburn Gresham	370	370	100.00%	0	0.00%			2	0	0	0	0	2.61	0	1.23
(V12) (556) Captain James A Lovell FHCC	24,959	24,823	99.46%	136	0.54%			586	128	8	0	0	1.54	2.86	2.02
(V12) (556) Captain James A Lovell FHCC	22,217	22,095	99.45%	122				544	116	6	0	0	1.92	2.81	1.96
(V12) (556GA) Evanston	519				0.77%			9	4	0	0	0	0.67	1.23	5.03
(V12) (556GC) McHenry	1,202		99.17%					8	8	2	0	0	0.00	10.1	1.24
(V12) (556GD) Kenosha County	1,021		100.00%		1 1 1			25		0	0	0	1.26	5.09	2.01
(V12) (578) Hines, IL	38,789			· ·	5.16%			1,738		333		0		6.12	
(V12) (578) Hines	30,949							1,290	1,446	309		0	0.00	6.33	4.47
(V12) (578GA) Joliet	2,271							129		8	0	0	-	3.1	4.32
(V12) (578GC) Kankakee County	873							26	12	0	0	0		2.59	2.45
(V12) (578GD) Aurora IL	1,275		97.73%					114	29	0	0	0		2.96	3.7
(V12) (578GE) Elgin	922							55		7	0	0	3.48	30.72	6.05
(V12) (578GF) Lasalle	1,039							79		6	0	0	4.98	2.55	4.79
(V12) (578GG) Oak Lawn	1,460		97.47%					45	34	3	0	0	1.81	16.12	5.74
(V12) (585) Iron Mountain, MI	8,621							566		9		0		3.92	2.38
(V12) (585) Iron Mountain MI	5,650		98.32%					387	87	8	0	0		3.91	2.17
(V12) (585GA) Hancock	458		100.00%					17	0	0	0	0	0.73	4.08	2.78
(V12) (585GB) Rhinelander	690							51	3	0	0	0		1	1.1
(V12) (585GC) Menominee MI	475		99.79%		0.21%			10		0	0	0	0.32	1.27	1.1
(V12) (585GD) Ironwood	292		100.00%					11	0	0	0	0	1.67	2.08	1 04
(V12) (585HA) Marquette MI	723		95.85%					83		1	1	0	7.9	9.74	4.01
(V12) (585HB) Sault Ste. Marie (V12) (607) Madison, WI	333		100.00%					000	0	0			_	0.62	2.35
(V12) (607) Madison, WI (V12) (607) Madison WI	21,170 16,485		97.19% 96.72%					923 789	482 437	100 91	12			4.71 4.83	1.81
(V12) (607GC) Janesville	673		98.22%					22	11	1	0			3.57	1.37
(V12) (607GD) Baraboo	387							13		0	0	0	2.47	5.72	0.24
(V12) (607GE) Beaver Dam	460				_			41	5	1	0	0		5.44	0.24
(V12) (607GE) Beaver Barri (V12) (607GF) Freeport	399				1.75%			8	7	0	0	0	0.97	5.98	2.19
(V12) (607HA) Rockford	2,766		99.02%					50	20	7	0	0	1.25	2.9	2.68
(V12) (676) Tomah, WI	14,170							256			_	0		3.02	
(V12) (676) Tomah	9,404		99.05%					198	87	2				3.14	0.47
(V12) (676BU) Tomah VADOM	4		100.00%					0	0	0	0	0		0	
(V12) (676GA) Wausau	1,099							18		0	0	0	0.92	0	1.04
(V12) (676GC) La Crosse	1,886		99.31%					22		0	0	0	0.35	1.27	1.96
(V12) (676GD) Wisconsin Rapids	1,547		98.64%					17	16	3	2	0	0.51	3.02	2.5
(V12) (676GE) Clark County	230		99.57%		0.43%			1	0	1	0	0	0.45	0	2.76
(V12) (695) Milwaukee, WI	46,234							1,588	1,030	175	14	2		5.06	
(V12) (695) Milwaukee WI	32,168	31,127	96.76%					1,382	868	160	12		1.27	5.82	1.89
(V12) (695BU) VADOM Milwaukee	26		100.00%		0.00%			0	0	0	0	0			
(V12) (695BY) Appleton	5,568	5,525	99.23%	43	0.77%			79	36	4	2	1	1.13	0.31	4.3
(V12) (695GA) Union Grove WI	1,049		99.71%	3	0.29%			8	3	0	0	0	0.99	0	1.39
(V12) (695GC) Cleveland	1,167	1,162	99.57%	5	0.43%			12	5	0	0	0	1.32	0.07	2.16
(V12) (695GD) Milo C Huempfner	6,256	6,127	97.94%	129	2.06%			107	118	11	0	0	0.16	3.03	3.82
(V15) (589) Columbia, MO	20,302	20,211	99.55%	91	0.45%			373	77	9	2	3	1.36	2.22	1.08
(V15) (589A4) Columbia MO	15,279	15,221	99.62%	58	0.38%			196	46	7	2	3	0.88	1.83	0.96
(V15) (589G8) Jefferson City, MO	951	938	98.63%	13	1.37%			59	13	0	0	0	0.74	11.68	0.27
(V15) (589GE) Kirksville	592	592	100.00%	0	0.00%			7	0	0	0	0	1.73	0	1.06
(V15) (589GF) Ft Leonard Wood MO	1,257	1,242	98.81%	15	1.19%			72	13	2	0	0	2.6	4.56	2.67
		-			-			-							

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
Period Ending: November 2014			Days or Less 3		30 Days 5										
(V15) (589GH) Lake of the Ozarks/Camdenton	683	682	99.85%	1	0.15%			5	1	0	0	0	2.09	0	1.6
(V15) (589GX) Mexico	474	474	100.00%	0	0.00%			2	0	0	0	0	2.11		0
(V15) (589GY) St. James	371	370	99.73%	1	0.27%			4	1	0	0	0	0.53		1.4
(V15) (589JA) Sedalia	506	505	99.80%	1	0.20%			7	1	0	0	0	1.07		0.14
(V15) (589JD) Marshfield	179	177	98.88%	2				21	2	0	0	0	4.08		
(V15) (589ME) IDES Fort Leonard Wood	10		100.00%	0				0		_	0	0			
(V15) (589) Kansas City, MO	24,486			493	2.01%			625	341	113	37	2	2.05	2.96	1.56
(V15) (589) Kansas City	22,134		97.89%	467				572	316	113	36	2		2.98	
(V15) (589G1) Warrensburg	539		100.00%	0				4	-	0	0	0	1.10	0.62	1.36
(V15) (589GB) Belton	354		100.00%	0				2		0	0	0	0.70		0
(V15) (589GC) Louisburg-Paola	270		99.63%	1	0.37%			2		0	1	0	1.21		0.01
(V15) (589GD) Nevada	526		99.62%	2	0.38%			11		0	0	0	2.22		1.22
(V15) (589GZ) Cameron	146		100.00%	0	0.00%			0		0	0	0			0
(V15) (589HK) MOC Kansas City Mobile Medical Unit	84		97.62%	2				1		0	0	0	1.01		
(V15) (589JB) Excelsior Springs	420			21				33		0	0	0		0	1.23
(V15) (589MC) IDES Whiteman AFB	13		100.00%	0				0		_	0	0		0.5	0.00
(V15) (589) Eastern KS HCS, KS	26,494			261				493			2		1.7-7	2.5	
(V15) (589A5) Eastern KS HCS Topeka Div	12,083		98.69%	158				279		14	0	0		2.57	0.54
(V15) (589A6) Eastern KS HCS Leavenworth Div	9,317			87	0.93%			168		9	2	0	1.00	2.57	0.51
(V15) (589BU) Leavenworth DCHV	2,755		99.60%	11				17		0	0	0			
(V15) (589G9) Ft. Riley, KS	55		100.00%	0	0.00%			0		0	0	0		0.00	0.45
(V15) (589GI) St. Joseph	773		100.00%	0				8		0	0	0	0.01	0.32	
(V15) (589GJ) Wyandotte Co	423		100.00%	0	0.00%			'		0	0	0	1.46	0	
(V15) (589GM) Chanute	66		100.00%	0				3		0	0	0	2.01		5.32
(V15) (589GN) Emporia	37		97.30%	1	2.70%			'	0	·	0		0.20		0.69
(V15) (589GP) Garnett	39		100.00%	0				4		0	0	0			8.38
(V15) (589GR) Junction City (V15) (589GT) Seneca	443		100.00%	0				0		0	0	0	0.41		0
(V15) (589GU) Lawrence	232		100.00%	0				0		0	0	0			0.04
(V15) (589GV) Ft. Scott (Bourbon Co.)	138		97.10%	4	2.90%			8		0	0	0	4.63		6.27
(V15) (589MA) Ft. Riley DES Clinic	98		100.00%	0				0		0	0	0	4.00		0.21
(V15) (589MD) IDES Fort Leavenworth	25		100.00%	0				0		0	0	0			
(V15) (589) Wichita, KS	15,713			302				486		1	12			5.04	1.32
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)			97.85%	285				421		57	12			5.28	
(V15) (589G2) Dodge City	322		100.00%	0				3		0	0	0		0.39	
(V15) (589G3) Liberal	64		100.00%	0				0		0	0	0		0	
(V15) (589G4) Hays	584		99.49%	3				16		0	0	0		0.54	
(V15) (589G5) Parsons	413		100.00%	0				1		0	0	0		0.04	
(V15) (589G7) Hutchinson	507		99.80%	1	0.20%			4	1	0	0	0	1.38	0.02	0.12
(V15) (589GW) Salina	552	539	97.64%	13	2.36%			41	12	1	0	0	6.72	0.61	0
(V15) (589MB) IDES McConnel AFB	10	10	100.00%	0	0.00%			0	0	0	0	0			
(V15) (657) Marion, IL	20,070	19,518	97.25%	552	2.75%			1,121	376	175	1	0	2.97	5.86	2.92
(V15) (657A5) Marion IL	9,264	8,989	97.03%	275	2.97%			418	149	126	0	0	1.62	6.07	2.59
(V15) (657GJ) Evansville	5,655	5,494	97.15%	161	2.85%			478	136	24	1	0	2.78	5.72	2.53
(V15) (657GK) Mt. Vernon	605	572	94.55%	33	5.45%			27	22	11	0	0	4.54	7.23	8.2
(V15) (657GL) Paducah	1,137	1,096	96.39%	41	3.61%			91	28	13	0	0	5.54	2.59	5.64
(V15) (657GM) Effingham	721	720	99.86%	1	0.14%			10	1	0	0	0	0.93	2.48	3.32
(V15) (657GO) Hanson (Hopkins County), KY	190	186	97.89%	4	2.11%			7	4	0	0	0	3.23	5.71	
(V15) (657GP) Owensboro	912	907	99.45%	5	0.55%			7	4	1	0	0	1.61	1.44	0.52
(V15) (657GQ) Vincennes	372	372	100.00%	0	0.00%			4	0	0	0	0	1.93	0.33	1.7
(V15) (657GR) Mayfield, KY CBOC	552	541	98.01%	11	1.99%			55	11	0	0	0	6.37	2.95	1.49
(V15) (657GT) Carbondale	442	442	100.00%	0	0.00%			2	0	0	0	0	1.08	0.44	1.33

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Measured from Preferred Date For the Reporting Period Ending: November 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V15) (657GU) Harrisburg	220	199	90.45%	21	9.55%			22	21	0	0	0	7.25	5.1	
(V15) (657) Poplar Bluff, MO	11,183	10,907	97.53%	276	2.47%			578	244	27	4	1	2.5	8.13	2.19
(V15) (657A4) Poplar Bluff	7,100	6,860	96.62%	240	3.38%			436	219	18	3	0	4.78	8.28	1.41
(V15) (657GF) West Plains	791	788	99.62%	3	0.38%			26	2	1	0	0	1.39	12.18	1.07
(V15) (657GG) Paragould	672	. 666	99.11%	6	0.89%			13	5	1	0	0	1.32	0	1.78
(V15) (657GH) Cape Girardeau	1,265	1,256	99.29%	9	0.71%			26	8	1	0	0	0.92	3.21	2.21
(V15) (657GI) Farmington	747	734	98.26%	13	1.74%			15	7	5	1	0	1.11	12	4.19
(V15) (657GN) Salem, MO CBOC	14	14	100.00%	0	0.00%			0	0	0	0	0	0.21		
(V15) (657GV) Sikeston	594	589	99.16%	5	0.84%			62	3	1	0	1	2.23	5.73	8.24
(V15) (657) St. Louis, MO	33,893	33,367	98.45%	526	1.55%			1,563	415	59	45	7	2.64	3.99	3.16
(V15) (657) St Louis-John Cochran	20,902	20,635	98.72%	267	1.28%			937	219	17	25	6	1.76	3.67	2.77
(V15) (657A0) St Louis-Jeff Bks.	10,632	10,407	97.88%	225	2.12%			540	162	42	20	1	3.79	5.44	3.46
(V15) (657GA) Belleville	621	588	94.69%	33	5.31%			42	33	0	0	0	5.24	3.75	2.08
(V15) (657GB) St. Louis CBOC	634	634	100.00%	0	0.00%			11	0	0	0	0	2.48	6.45	1.31
(V15) (657GD) St. Charles County	727	727	100.00%	0	0.00%			15	0	0	0	0	1.11	0.67	2.32
(V15) (657GS) Washington	364	363	99.73%	1	0.27%			18	1	0	0	0	3.65	0	0.34
(V15) (657MA) IDES Scott AFB	13	13	100.00%	0	0.00%			0	0	0	0	0			
(V16) (502) Alexandria, LA	17,318	16,809	97.06%	509	2.94%			788	346	149	0	14	3.27	5.75	2.41
(V16) (502) Alexandria	12,624	12,213	96.74%	411	3.26%			668	270	127	0	14	5.31	6.24	0.53
(V16) (502GA) Jennings	1,213	1,206	99.42%	7	0.58%			41	7	0	0	0	3.07	0.08	1.87
(V16) (502GB) Lafayette Parish	2,304	2,242	97.31%	62	2.69%			48	40	22	0	0	0.36	1.61	6.83
(V16) (502GF) Fort Polk	752	723	96.14%	29	3.86%			16	29	0	0	0	1.57	0	3.47
(V16) (502GG) Natchitoches	412	2 412	100.00%	0	0.00%			15	0	0	0	0	6.18	0	1.86
(V16) (502MA) IDES Fort Polk	13	13	100.00%	0	0.00%			0	0	0	0	0			
(V16) (520) Gulf Coast HCS, MS	43,321	40,784	94.14%	2,537	5.86%			2,311	1,919	516	100	2	6.96	8.2	4.8
(V16) (520) Biloxi	19,643	18,845	95.94%	798	4.06%			1,000	635	147	16	0	8.63	6.99	1.88
(V16) (520BZ) Pensacola	13,502	12,277	90.93%	1,225	9.07%			934	873	276	74	2	5.96	10.81	9.72
(V16) (520GA) Mobile	5,298	5,093	96.13%	205	3.87%			143	139	57	9	0	4.71	5.89	2.38
(V16) (520GB) Panama City	2,184	1,964	89.93%	220	10.07%			133	184	35	1	0	13.08	0.47	4.76
(V16) (520GC) Eglin AFB	2,694	2,605	96.70%	89	3.30%			101	88	1	0	0	4.96	1.58	3.87
(V16) (564) Fayetteville, AR	26,490	25,624	96.73%	866	3.27%			1,421	671	142	25	28	1.79	6.55	4.56
(V16) (564) Fayetteville AR	15,328	14,684		644				1,135	481	114	24	25		8.18	6.5
(V16) (564BY) Gene Taylor	5,271			91	1.73%			140	74	17	0	0	1.78	3.67	0.91
(V16) (564GA) Harrison	343		100.00%	0				7	0	0	0	0	2.53	0	1.62
(V16) (564GB) Ft. Smith	2,595			98				81	86	9	0	3	1.41	4.91	8.78
(V16) (564GC) Branson	2,176							49	19	2		0	2.11	0.71	1.72
(V16) (564GD) Ozark	334			11				7	11	0		0	1.07	0.93	6.77
(V16) (564GE) Jay	443			1	0.23%			2		0		0	1.00	0.47	1.67
(V16) (580) Houston, TX	62,650							2,030		419					
(V16) (580) Houston	43,890		95.95%	1,777				1,297		343	17	0		2.78	2.29
(V16) (580BY) Beaumont	3,572		98.07%	69				72		14	0	0	1.96	5.03	1.57
(V16) (580BZ) Charles Wilson VA OPC	2,082			73				61	67	6	0	0	2.02	8.83	4.57
(V16) (580GC) Galveston County	3,138			41				58		2	0	0	1.57	3.64	0.59
(V16) (580GD) Conroe CBOC TX	2,445			56				87	42	12	2	0	3.51	4.44	1.76
(V16) (580GE) Katy	2,708		96.49%	95				171	71	15	7	2	4.58	4.6	5.46
(V16) (580GF) Lake Jackson	992			48				71		0		0	8	1.67	3.91
(V16) (580GG) Richmond	1,442		98.54%	21				63		0		0	1.20	4.96	3.09
(V16) (580GH) Tomball	2,381		95.59%	105				150		27	0	0	3.09		1.93
(V16) (586) Jackson, MS	25,686							683		51			2.84		
(V16) (586) G. V. (Sonny) Montgomery VAMC	21,156		98.07%	409				540		51	8	2	****	2.78	1.14
(V16) (586GA) Durant (Kosciusko)	426		100.00%	0				15		0	0	0	3.56		0.1
(V16) (586GB) Meridian	855		100.00%	0				5	0	0		0	0.47	0	0.19
(V16) (586GC) Greenville	439	438	99.77%	1	0.23%			33	1	0	0	0	3.87		0

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Measured from Preferred Date For the Reporting Period Ending: November 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	In Days 15
			Less 3												
(V16) (586GD) Hattiesburg	1,364	1,354	99.27%	10	0.73%			30	10	0	0	0	2.06	0	0.33
(V16) (586GE) Natchez (Adams County)	385	384	99.74%	1	0.26%			4	0	0	0	1	3.12		0.1
(V16) (586GF) Columbus	465	465	100.00%	0	0.00%			14	0	0	0	0	1.78	0	0.6
(V16) (586GG) McComb	590	582	98.64%	8	1.36%			42	8	0	0	0	4.81	0	0
(V16) (586QA) Jackson VA Mobile Clinic	6		100.00%	0	0.0070			0	0	0		0			
(V16) (598) Little Rock, AR	37,044	36,306	98.01%	738	1.99%			1,576	519	200	19	0	4.94		4.33
(V16) (598) Central AR. Veterans HCS LR	14,700	14,562	99.06%	138	0.94%			576		16	1	0	0.91	2.57	0.97
(V16) (598A0) Central AR. Veterans HCS NLR	16,006	15,485	96.74%	521				704	337	175	9	0	6.53	4.28	4.58
(V16) (598GA) Mountain Home	822			1	0.12%			8	1	0	0	0	1.63	0.16	5.15
(V16) (598GB) Eldorado	400			10				18		1	0	0	5.52	0	3.16
(V16) (598GC) Hot Springs	1,239	1,237		2	1 1			38		0	0	0	3.54	0	0.78
(V16) (598GD) Mena	631			3	1 1			13		1	0	0	1.83	0	3.12
(V16) (598GE) Pine Bluff CBOC	658			5	****			57		0	_	0	4.94	0	6.1
(V16) (598GF) Searcy	918			23				55		2		0	6.84	0	2.69
(V16) (598GG) Conway	1,267		98.11%	24				90		5		0	6.13		6.3
(V16) (598GH) Russellville	403		97.27%	11				17		0		0	0.00	0	7.43
(V16) (623) Muskogee, OK	20,095							738					0.01		
(V16) (623) Muskogee	10,244			153				236		21		0	0.07	2.69	2.18
(V16) (623BY) Tulsa	8,626		97.57%	210				488		14		0	3.84	5.4	1.01
(V16) (623GA) Hartshorne	556			2	1 1 1			1	2	0		0	0.41	0.15	1.81
(V16) (623GB) Vinita	669		91.63%	56				13		21	0	0	10.2	0.95	4.15
(V16) (629) New Orleans, LA	28,888							1,777		416		1	7.57		4.27
(V16) (629) New Orleans	18,413			1,237				1,386		360		1	13.45	9.05	5.23
(V16) (629BY) Baton Rouge	5,672			239				262		48		0	7.79	3.68	2.04
(V16) (629GA) Houma	1,185		99.75%	3	1 1			26		0	0	0	2.31	0.23	1.9
(V16) (629GB) Hammond CBOC LA	1,277		96.95%	39				45		5	0	0	0.46	3.34	8.48
(V16) (629GC) Slidell CBOC LA	966			6				32		2		0	0.91	3.21	2.9
(V16) (629GD) St. John CBOC LA	740		98.92%	8				17	7	1	0	0	3.11	2.74	2.72
(V16) (629GE) Franklin	261		97.32%		2.0070			4		0		0	3.12	0	4.99
(V16) (629GF) Bogalusa	374 32,573		96.52% 98.27%	13 563				966	420	131		0	3.1 2.16		5.25 1.42
(V16) (635) Oklahoma City, OK (V16) (635) Oklahoma City	27,729		98.08%					865		131	10	2		4.49 4.65	
(V16) (635) Okianoma City (V16) (635GA) Lawton	2,729			17				29		0		2	2.01	1.39	0.63
(V16) (635GB) Wichita Falls	829		99.16%	7				51		0		0			3.9
(V16) (635GC) Blackwell	133		100.00%	0				0	0	0		0	0.33		
(V16) (635GD) Ada	302				_			12		0		0			5.13
(V16) (635GE) Ada (V16) (635GE) Stillwater	364		99.45%	2				3		0		n	2.48		0.10
(V16) (635GF) Altus	122		99.18%	1	0.82%			0		0		0			0
(V16) (635GG) Enid	175		100.00%	0				n	0	0		n	0.3		0
(V16) (635HB) Ardmore	328			1	0.30%			6	1	0		0	0.83	0	5.26
(V16) (667) Shreveport, LA	21,101			198				680	145			1	3.5	-	
(V16) (667) Overton Brooks VAMC	16,095		98.95%	169				543		30	<u> </u>		5.95	2.15	2.64
(V16) (667GA) Texarkana	1,620		99.57%	7				45		0		0	1.32		4.53
(V16) (667GB) Monroe	1,588			6	_			27		0	0	0	1	0.27	0.71
(V16) (667GC) Longview	1,796		99.11%		_			65		4	1	0	2.3	2.24	4.15
(V16) (667MA) IDES Barksdale AFB	2		100.00%	0				0	0	0	0	0			
(V17) (549) Dallas, TX	66,553							2,001		79		1	2.86	2.77	2.19
(V17) (549) Dallas VAMC	44,307		98.35%	731				1,180		54	5	1	3.11	2.89	0.96
(V17) (549A4) Bonham VAMC	5,509			140				148		15	0	0	2.9	2.71	3.94
(V17) (549BY) Fort Worth Satellite	12,618			63				362		5		0	1.46	2.25	3.02
(V17) (549GA) Camp-Fannin	1,059			47				81		4	2	0	5.13	2.1	5.56
(V17) (549GD) Denton Area Primary Care Network				63	_			143		0		0	7.13		3.87
(V17) (549GE) Decatur Area Primary Care Network								20		1	0	0	2.83	0	15.04
, ,, ,		130	1		1 22.0										

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Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: November 2014			Days or Less 3		30 Days 5										
(V17) (549GF) Eastland Area Primary Care Network	267	265	99.25%	2	0.75%			3	2	0	0	0	0.95		
(V17) (549GH) Greenville Area PCN	291		97.25%	8	2.75%			23		0	0	0	5.47	2.33	9.73
(V17) (549GJ) Sherman	991			43				41	43	0		0	3.39	0	2.97
(V17) (671) San Antonio, TX	46,748			1,443				2,094		211	5	0	5.1	3.38	5.05
(V17) (671) San Antonio VAMC	32,145		96.79%	1,032				1,404	834	196	2	0	8.16	3.54	3.11
(V17) (671A4) Kerrville VAMC	2,888			55				88		3	0	0	3.11	2.28	3.11
(V17) (671BU) San Antonio Domiciliary	642		100.00%	0				0	0	0	0	0			
(V17) (671BY) Frank M. Tejeda Satellite	6,554		96.60%	223				348		8	3	0	2.62	1.12	7.15
(V17) (671GB) Victoria	918			64	6.97%			54	63	1	0	0	6.59	5.98	2.66
(V17) (671GC) Del Rio	7		100.00%	0				0	0	0	0	0	0		0
(V17) (671GF) South Bexar Cnty	1,079		97.41%	28				41	27	1	0	0	3.27		5.1
(V17) (671GH) Beeville	111		100.00%	0				0	0	0	0	0	0.03		
(V17) (671GK) San Antonio Area PCN	666			5	411.411			29		0	0	0	2.9		
(V17) (671GL) New Braunfels (Comal County)	145		100.00%	0				0	0	0		0	0.49		
(V17) (671GN) Seguin (Guadalupe County)	36		100.00%	0	0.00%			0	0	0	0	0	1.58		
(V17) (671GO) San Antonio, TX	1,557		97.69%	36				130		2	0	0	5	1.31	3.95
(V17) (674) Temple, TX	56,125							3,818		309			00		6.03
(V17) (674) Temple VAMC	31,108			998				1,842		172	29		6.26	4.33	8.84
(V17) (674A4) Waco VAMC	6,791	6,517		274				447	214	56	2	2	5.86	6	3.96
(V17) (674BY) Austin Satellite	13,387	12,353		1,034				1,114		76	11	3	9.72	8.09	4.52
(V17) (674GA) Palestine	881	873		8				22		0	0	0	3.35	1.23	4.05
(V17) (674GB) Brownwood	963	961	99.79%	2	0.21%			15		0	0	0	1.18		1.01
(V17) (674GC) College Station (Bryan)	1,470			26				210	25	1	0	0	6.7	14.77	4.63
(V17) (674GD) Cedar Park	1,323			73				140		4	0	0	7.83	18.58	3.52
(V17) (674HB) La Grange	202		100.00%	0	1 1 1			28		0		0	6.18		5.36
(V17) (740) VA Texas Valley Coastal Bend HCS	15,566		95.47%					688		192			6.04	3.91	2.9
(V17) (740) VA Texas Valley Coastal Bend HCC	2,508		95.37%					146		24	2				
(V17) (740GA) Harlingen	3,986		93.70%	251	6.30%			122		51	58		6.89	2.07	5.33
(V17) (740GB) McAllen	3,764			180				158		73	18	6	6.07	1.77	3.4
(V17) (740GC) Corpus Christi	3,973		96.05%	157				243		44	4	0	6.97	1.45	1.69
(V17) (740GD) Laredo	1,335			1	0.07%			19		0	0	0	1.25	1.76	1.23
(V18) (501) New Mexico HCS	33,003							2,048		636			8.47		5.52
(V18) (501) Albuquerque	25,467			1,568				1,782		543	105		11.91	7	4.85
(V18) (501G2) Las Vegas	685		98.39%	11				14		0	0	0	1.71	0	7.58
(V18) (501GA) Artesia	708		99.29%	5				17		1	0	0	0.56	0	7
(V18) (501GB) Farmington	954		81.66%		18.34%			70		11	0	0	13.29	0	11.81
(V18) (501GC) Silver City	583		99.14%	5				6	3	2	0	0	1.97	0	4.85
(V18) (501GD) Gallup NM	447		99.11%	7	0.89%			12		0	0	0	0.15		4.39
(V18) (501GE) Espanola	275		97.45%	,	2.0070			7	6	1	0	0	1.95	0	10.07
(V18) (501GH) Truth or Consequences	252		100.00%	0				2		0	0	0	1.31		0.91
(V18) (501GI) Alamogordo (V18) (501GJ) Durango	428 583		99.53% 99.66%	2				13	2	0	0	0	2.36	0	7.06 1.69
					11.13%					37	0	0		-	
(V18) (501GK) Santa Fe	701		88.87%					42				4	13.19		2.85
(V18) (501GM) Rio Rancho (V18) (501HB) Raton	1,485 418		90.44%	142				70	95	41	6	0	6.84 1.22	9.81	9.73 4.91
								4				0	1.22	U	4.91
(V18) (501MA) IDES Kirtland AFB	13 623		100.00%	192					130	0	0	0	2.60	2.04	0.71
(V18) (504) Amarillo, TX	13,623			182				303		42		0	3.68		0.71
(V18) (504) Amarillo HCS	9,219		98.30%	157				169		36	1	0	5.33	2.18	0.4
(V18) (504BY) Lubbock TX	3,781			24				107	18	6	0	0	2.12	1.67	0.51
(V18) (504BZ) Clovis	547		100.00%	0				20		0	0	0	2.06	2.38	2.94
(V18) (504GA) Childress	48		100.00%	0				1	0	0	0	0	0.86		0
(V18) (504HB) Dalhart	28		96.43%	1	3.57%			6	1	0	0	0	13.69	0	e ee
(V18) (519) Big Spring, TX	6,973	6,864	98.44%	109	1.56%			505	104	1	3	1	3.72	4.84	5.55

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Measured from Preferred Date For the Reporting Period Ending: November 2014			d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V18) (519) West Texas HCS	3,104	3,076	99.10%	28	0.90%			199	26	0	1	1	2.77	4.33	4.17
(V18) (519GA) Permian Basin CBOC	888	855	96.28%	33	3.72%			146	32	0	1	0	8.1	15.51	9
(V18) (519GB) Hobbs	427	418	97.89%	9	2.11%			28	7	1	1	0	3.14	10.4	24.16
(V18) (519GD) Ft Stockton	43	43	100.00%	0	0.00%			3	0	0	0	0	5.21		
(V18) (519HC) Abilene TX	1,616	1,607	99.44%	9	0.56%			66		0	0	0	2.01	3.77	2.23
(V18) (519HF) San Angelo	895							63		0	0	0			5.5
(V18) (644) Phoenix, AZ	49,293							3,886	· ·						
(V18) (644) Phoenix	37,254			· ·				2,988		398	161	27			4.17
(V18) (644BY) Southeast	5,663							399		21	4	2			4.43
(V18) (644GA) Sun City	3,813							334		1	1	0			7.23
(V18) (644GB) Show Low	673							95		2		0	6.9		0.51
(V18) (644GD) Payson (Gila County)	203							10		0	_	0			19.62
(V18) (644GE) Thunderbird	1,407		97.65%					51		7	0	0	3.79		4.11
(V18) (644GF) Globe	280							9	_	1	0				0.81
(V18) (649) Northern Arizona HCS	14,002							383			10				
(V18) (649) Prescott	10,265		96.65%					234		155				7.71	0.25
(V18) (649GA) Kingman	927							48		1	0	0	5.93		0
(V18) (649GB) Flagstaff	475							/	13	1	0	0	3.79		0
(V18) (649GC) Lake Havasu	1,112		97.12%					42		0		0			0
(V18) (649GD) Anthem	406		100.00%					10		0	0	0	2.53		0.44
(V18) (649GE) Cottonwood (Yavapai County)	810		88.89%					42		4	0	0	0.0.		0
(V18) (649HK) Prescott	6		100.00%					0	-	0		0	0		
(V18) (649QB) Holbrook (V18) (678) Southern Arizona HCS	31,397		100.00%					1,059	467	129		0	1	3.27	3.52
(V18) (678) Tucson	23,044		97.99% 97.83%					781		107	25				4.34
(V18) (678GA) Sierra Vista	1,691		99.23%					45		0	20	9	1.23		2.39
(V18) (678GB) Yuma	1,537		98.70%					76		3	0	0	3.87		
(V18) (678GC) Casa Grande	1,587		99.43%					36		1	4	0			3.43
(V18) (678GD) Safford	214		99.07%					10		0	0	0	2.13		2.47
(V18) (678GE) Green Valley	402		99.00%					15		0		0	2.41		3.41
(V18) (678GF) Northwest CBOC	1,548		97.61%					49		9	1	0	4.36		0.54
(V18) (678GG) Southeast CBOC	1,341		96.57%					47		9	0	0	6.58		
(V18) (678MA) IDES Davis-Monthan AFB	5		100.00%					0	0	0		0)		
(V18) (678MB) IDES Fort Huachuca	28		100.00%		_			0	0	0	0	0)		
(V18) (756) El Paso, TX	17,645							1,350	720	207	64	5	5.49	5.24	10.66
(V18) (756) El Paso HCS	14,792		93.92%					1,163		178					
(V18) (756GA) Las Cruces	1,349		96.37%					78		5		0	2.66		8.15
(V18) (756GB) El Paso Eastside CBOC	1,205	1,157	96.02%	48	3.98%			62	24	24	0	0	2.21	0	12.99
(V18) (756MA) IDES Fort Bliss	299	299	100.00%	0	0.00%			47	0	0	0	0)		
(V19) (436) Montana HCS	18,949	18,462	97.43%	487	2.57%			614	356	98	20	13	4.18	2.39	3.24
(V19) (436) Fort Harrison, MT	6,793	6,476	95.33%	317	4.67%			291	218	70	17	12	12.77	2.79	6.11
(V19) (436GA) Anaconda	339	338	99.71%	1	0.29%			2	1	0	0	0	0.96	0.5	1.53
(V19) (436GB) Great Falls	1,643	1,612	98.11%	31	1.89%			70	28	3	0	0	3.6	1.16	2.96
(V19) (436GC) Missoula	2,468	2,395	97.04%	73	2.96%			77	51	18	3	1	2.99	3.76	4.89
(V19) (436GD) Bozeman	1,009	1,004	99.50%	5	0.50%			53	5	0	0	0	3.34	4.78	1.58
(V19) (436GF) Kalispell	1,549	1,535	99.10%	14	0.90%			26	11	3	0	0	1.56	1.54	0.2
(V19) (436GH) Billings	3,938	3,906	99.19%	32	0.81%			66	28	4	0	0	1.96	1.29	0.85
(V19) (436GI) Glasgow	147	147	100.00%	0	0.00%			2	0	0	0	0	1.19		0
(V19) (436GJ) Miles City, MT CBOC	419	419	100.00%	0	0.00%			13	0	0	0	0	2.51	0.01	1.08
(V19) (436GK) Glendive, MT CBOC	143	134	93.71%	9	6.29%			6	9	0	0	0	6.3	0	1.06
(V19) (436GL) Cut Bank	71	71	100.00%	0	0.00%			0	0	0	0	0	0		0
(V19) (436GM) Lewistown CBOC	179	178	99.44%	1	0.56%			1	1	0	0	0	0.28	4.25	0
(V40) (420HC) 420HC HAV/DE MT (ODC)	249	245	98.39%	4	1.61%			7	4	0	0	0	1.66	1.4	0
(V19) (436HC) 436HC HAVRE,MT (ORC)	249	243	00.0070	1				<u>'</u>							

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 Completed 06 -7 Days 6 Days	mpleted 15-30 lys 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12		SC Avg Wait Time in Days 14	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: November 2014			Complete d in 30 Days or Less 3		d in Over 30 Days 5							III Days 15	III Days 14	III Days 13
(V19) (436MA) IDES Malmstrom AFB	2	2	100.00%	0	0.00%		0	0	0	0	0			
(V19) (442) Cheyenne, WY	12,492	12,323	98.65%	169	1.35%		460	126	40	2	1	1.67	3.58	2.67
(V19) (442) Cheyenne	8,144		98.86%	93			342		17	2	1	1.97	3.21	2.97
(V19) (442GB) Sidney	248	248	100.00%	0	0.00%		3	0	0	0	0	0.85		1.2
(V19) (442GC) Fort Collins	1,857	1,808	97.36%	49	2.64%		74	32	17	0	0	1.6	7.5	3.02
(V19) (442GD) Greeley	2,015	1,988	98.66%	27	1.34%		40	21	6	0	0	1.53	3.03	1.48
(V19) (442HK) R&C Healthcare MOC WY	228	228	100.00%	0	0.00%		1	0	0	0	0	0.53	0	0.95
(V19) (554) Denver, CO	41,881	39,380	94.03%	2,501	5.97%		2,818	1,983	391	99	28	7.02	7.1	6.88
(V19) (554) Eastern Colorado HCS	24,375	23,431	96.13%	944	3.87%		1,404	702	189	31	22	4.4	5.75	5.67
(V19) (5549A) 5549A	1	1	100.00%	0	0.00%		0	0	0	0	0			
(V19) (554GB) Aurora	1,585	1,539	97.10%	46	2.90%		93	46	0	0	0	3.74	5.03	0.08
(V19) (554GC) Golden Clinic	2,909	2,671	91.82%	238	8.18%		345	205	27	5	1	6.78	10.78	6.82
(V19) (554GD) Pueblo	3,441	3,165	91.98%	276	8.02%		225	189	58	27	2	11.06	6.67	11.04
(V19) (554GE) Colorado Springs	8,577	7,607	88.69%	970	11.31%		646	820	114	33	3	12.02	11.87	6.95
(V19) (554GF) Alamosa	281	256	91.10%	25	8.90%		49	19	3	3	0	11.89	0	11.23
(V19) (554GG) La Junta	307	306	99.67%	1	0.33%		3	1	0	0	0	0.54	0.75	2.31
(V19) (554GH) Lamar	34	. 34	100.00%	0	0.00%		0	0	0	0	0	2.15		
(V19) (554GI) Burlington CBOC	75	75	100.00%	0	0.00%		6	0	0	0	0	4.05	0	1.56
(V19) (554MA) IDES Fort Carson	296	295	99.66%	1	0.34%		47	1	0	0	0			
(V19) (575) Grand Junction, CO	8,117	8,014	98.73%	103	1.27%		250	99	3	1	0	1.93	3.16	2.45
(V19) (575) Grand Junction	7,503	7,401	98.64%	102	1.36%		238	98	3	1	0	1.98	3.19	2.44
(V19) (575GA) Montrose	511	511	100.00%	0	0.00%		9	0	0	0	0	1.33	2.54	2.08
(V19) (575GB) Craig Telehealth Outreach Clinic	103	102	99.03%	1	0.97%		3	1	0	0	0	3.27	1.48	4.4
(V19) (660) Salt Lake City, UT	25,090	23,896	95.24%	1,194	4.76%		1,770	917	219	37	21	7.09	5.82	2.4
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC			94.79%	980			1,402		184	34	20	8.57	5.72	2.54
(V19) (660GA) Pocatello	1,503		97.94%	31			31		3	0	0	4.14	3.32	1.05
(V19) (660GB) Ogden	1,547	1,497	96.77%	50			55	28	20	2	0	6.19	15.97	1.45
(V19) (660GC) Ely	85		100.00%	0			0	0	0	0	0	0		
(V19) (660GD) Roosevelt	140		98.57%	2			0		0	0	0	0.01	11	0
(V19) (660GE) Orem	976			15			43		2	0	1	4.15		2.69
(V19) (660GG) St. George	1,091			30			77		0	0	0	4	10.04	3.22
(V19) (660GJ) West Valley City	849		90.58%	80			148		9	1	0	11.63	7.73	5.31
(V19) (660GK) Elko, NV	76		92.11%	6			14		1	0	0	14.58	1.88	0.83
(V19) (660MA) IDES Hill AFB	6		100.00%	0			0		0	0	0			
(V19) (666) Sheridan, WY	5,443						144			5				
(V19) (666) Sheridan	2,958		99.76%	7	4 111		60		0	0	0	4.62	2.01	1.01
(V19) (666GB) Casper	781		93.47%	51			34		6	1	0	4.63	18.34	6.87
(V19) (666GC) Riverton	660 303		98.48%	10			28		0	2	0	3.94 0.35	0	0.37
(V19) (666GD) Powell (V19) (666GE) Gillette	303			9	2.94%		18		0	0	0	4.07	9.21	0.37
(V19) (666GF) Rock Springs	435		99.31%	3			2		0	2		1.8	9.21	0.27
(V20) (463) Anchorage, AK	7,441						167						1.96	
(V20) (463) Alaska VA Healthcare System	5,334		99.06%	50			134		0	3		1.89	1.97	0.24
(V20) (463BU) Anchorage DCHV	521		100.00%	0			2		0	0	0	1.00	1.07	0.24
(V20) (463GA) Fairbanks	484			3			0		0	0	0	0.72	0	0
(V20) (463GB) Kenai	752		99.73%	2			24		0	0	0	1.58	1.73	1.76
(V20) (463GC) Mat-Su	350		100.00%	0			7		0	0		0.91	1.88	0.2
(V20) (531) Boise, ID	17,116						620							0.72
(V20) (531) Boise (V20) (531) Boise	14,947		93.91%	911			563		181	105			9.14	0.68
(V20) (531GE) Twin Falls	953			4	0.42%		20		1	0	0	2.42	3.83	0.04
(V20) (531GG) Canyon County	1,213		98.35%	20			37		3	0	1	1.67	8.92	1.52
(V20) (531MA) IDES Mt Home AFB	3		100.00%	0			0		0	0	0		5.02	
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Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: November 2014			Days or Less 3		30 Days 5										
(V20) (648) Portland, OR	42,045		96.21%	1,594				2,686	1,349	228	17	0	7.67	5.45	1.1
(V20) (648) Portland	23,547	22,729	96.53%	818				1,108	651	152	15	0	6.08	5.75	
(V20) (648A4) Vancouver	7,213		96.05%	285	3.95%			603	264	20	1	0	10.05		0.35
(V20) (648GA) Bend	2,023		96.84%	64				94	59	4	1	0	4.66	2.23	3.18
(V20) (648GB) Salem	2,817							265	142	47	0	0	10.97	5.54	4
(V20) (648GD) North Coast	273	264	96.70%	9	3.30%			23	9	0	0	0	8.21		0.01
(V20) (648GE) East Portland	1,869	1,773	94.86%	96				109	93	3	0	0	5.76		1.95
(V20) (648GF) Hillsboro	2,900		99.00%					367	29	0	0	0	5.58		2.33
(V20) (648GG) West Linn	1,403							117	102	2	0	0	8.74		0.96
(V20) (653) Roseburg, OR	15,561							719	317	25	1	1	4.07		
(V20) (653) Roseburg HCS	9,961		97.64%					551	215	18	1	1	5.18	4.53	1.41
(V20) (653BY) Eugene	4,317	4,218	97.71%					144	93	6	0	0	3.89		0.96
(V20) (653GA) North Bend	751				114111			18	8	0	0	0	2.39	0.54	1.53
(V20) (653GB) Brookings	518		99.61%					6	1	1	0		1.13	0.84	1.69
(V20) (653PA) Roseburg SARRTP	14		100.00%		0.0070			0	0	0	0				
(V20) (663) VA Puget Sound, WA	54,880							2,221	740		18		4.27		0.72
(V20) (663) Seattle	26,772		98.32%					975	352	83	13		2.93		0.74
(V20) (663A4) American Lake	21,875				1.83%			941	287	109	5	0	5.91	3.71	0.54
(V20) (663GA) King County	1,535							104	39	0	0	0	5.26	1.52	1.77
(V20) (663GB) Bremerton (Kipsap County)	763				0.13%			2	1	0	0	0	0.84	1.22	0.27
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	2,792	2,739	98.10%	53	1.90%			144	53	0	0	0	4.08	5.13	0.69
(V20) (663GD) South Sound	888	881	99.21%	7	0.79%			52	7	0	0	0	4.18	0	2.63
(V20) (663HK) PUGET SOUND MMU, WA	232	231	99.57%	1	0.43%			3	1	0	0	0	0.76		
(V20) (663MA) IDES Fort Lewis	23	23	100.00%	0	0.00%			0	0	0	0	0			
(V20) (668) Spokane, WA	16,758	16,417	97.97%	341	2.03%			498	273	26	40	2	2.06	4.01	2.22
(V20) (668) Spokane	14,302	13,977	97.73%	325	2.27%			454	257	26	40	2	2.48	4.04	2.66
(V20) (668GA) Wenatchee CBOC	790	789	99.87%	1	0.13%			8	1	0	0	0	0.37	0	0.2
(V20) (668GB) North Idaho	1,621	1,606	99.07%	15	0.93%			36	15	0	0	0	1.43	2	0.49
(V20) (668HK) Spokane Mobile OPC	45	45	100.00%	0	0.00%			0	0	0	0	0	0.45	0	
(V20) (687) Walla Walla, WA	9,111	8,915	97.85%	196	2.15%			378	143	47	6	0	2.87	10.82	1.62
(V20) (687) Walla Walla	3,640	3,469	95.30%	171	4.70%			264	126	40	5	0	2.45	11.22	1.58
(V20) (687GA) Richland WA	1,621	1,611	99.38%	10	0.62%			24	3	6	1	0	2.59	22.39	1.5
(V20) (687GB) Lewiston	1,576	1,563	99.18%	13	0.82%			36	12	1	0	0	2.6	4.1	3.05
(V20) (687GC) La Grande	726	724	99.72%	2	0.28%			18	2	0	0	0	3.69	4.5	1.75
(V20) (687HA) Yakima	1,548	1,548	100.00%	0	0.00%			36	0	0	0	0	3.97	1.22	0.82
(V20) (692) White City, OR	10,441	10,240	98.07%	201	1.93%			215	154	24	14	9	2.63	4.05	1.1
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	8,900	8,702	97.78%	198	2.22%			205	151	24	14	9	4.06	4.08	1.12
(V20) (692GA) Klamath Falls	994	993	99.90%	1	0.10%			8	1	0	0	0	0.37	0	0.34
(V20) (692GB) Grants Pass	547	545	99.63%		0.37%			2	2	0	0	0	0.41		1.72
(V21) (358) Manila, PI	1,984							73	31	0	0	0	5.33	3.06	
(V21) (358) Manila	1,984		98.44%					73	31	0	0	0	5.33		3.87
(V21) (459) Honolulu, HI	13,460	13,310	98.89%	150	1.11%			369	138	10	2	0	3.44	0.76	1.59
(V21) (459) Pacific Islands HCS (Honolulu)	7,898		99.47%					181	41	0	1	0	2.66		0.97
(V21) (459GA) Maui Clinic	806							29	13	0	0	0	4.93		0.87
(V21) (459GB) Hilo Clinic	959							69	56	8	1	0	10.55		
(V21) (459GC) Kona Clinic	606	605	99.83%	1	0.17%			7	1	0	0	0	2.74	0.49	2.92
(V21) (459GD) Kauai Clinic	715	713	99.72%	2	0.28%			13	2	0	0	0	1.13	0.07	1.53
(V21) (459GE) Guam Clinic	887		97.18%					21	23	2	0	0	4.61	2.13	0.3
(V21) (459GF) American Samoa Clinic	629	629	100.00%	0	0.00%			5	0	0	0	0	1.61	0.36	1.06
(V21) (459GG) Leeward Oahu	960		99.79%					44	2	0	0	0	2.64		4.01
(V21) (570) Fresno, CA	16,595							699	557	140	28	10		9.62	0.61
(V21) (570) Fresno	14,454		95.12%					649	528	140	28			9.71	0.38

Facility, and Division Level Summaries, Walt Time	Total Completed Appointments 1		Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time
Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2014			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
Period Ending. November 2014			Less 3		30 Days 5										
(V21) (570GA) Merced	736		97.83%					22		0		0		11.02	2.98
(V21) (570GB) Tulare	1,017		99.12%		0.0070			17	9	0	0	0	0.47	5.01	0.9
(V21) (570GC) Oakhurst	388				1.03%			11	4	0			<u> </u>	8.69	1.15
(V21) (612) N. California, CA	55,437							3,039	1,794	455				8.25	1.15
(V21) (612) N. California HCS-Martinez	21		100.00%					1	0	0				44.00	4.07
(V21) (612A4) N. California HCS-Sacramento	19,216		92.76%					1,255	991	256	118	26		11.66	1.97
(V21) (612B4) Redding	6,511							227	63	1	0	2		3.69	0.21
(V21) (612BY) Oakland	5,287							118	38	10	1	0	2.32	2.52	1.2
(V21) (612GD) Fairfield	1,660							33	12	0	0	0	2.33	1.99	0.24
(V21) (612GE) Vallejo/Mare Island	1,604							122	20	1	0	0		3.22	0.35
(V21) (612GF) Martinez	10,748				5.06%			707	475	58	8	3	4.22		0.27
(V21) (612GG) Chico	2,917							128	50	5	0	0	1.5		3.2
(V21) (612GH) McClellan	6,500		95.82%					402	145	124	3	0	1.04	7.35	0.88
(V21) (612GI) Yuba City	973		100.00%					46	0	0					0.8
(V21) (640) Palo Alto, CA	37,175							1,862					3.27		2.57
(V21) (640) Palo Alto-Palo Alto	16,006		96.89%					936	443	50	5	0	0.02	4.71	1.99
(V21) (640A0) Palo Alto-Menlo Pk	2,358				0.34%			49	7	0		0	2.33		1.76
(V21) (640A4) Livermore	5,129							287	131	28	26	1	3		1.45
(V21) (640BY) San Jose	4,076							195	86	1	0	0	0.0.	4.72	2.74
(V21) (640GA) Palo Alto HCS- Capitola	107		100.00%					0	0	0	0	0	2.24		
(V21) (640GB) Sonora (Tuolumne County)	774		98.71%					34	10	0	0	0	0		2.53
(V21) (640GC) Fremont	711	692			2.67%			35	19	0	0	0	2.93	4.2	5.01
(V21) (640HA) Stockton	2,202							142	80	0	2	0	5.24		5.83
(V21) (640HB) Modesto	2,320							58	68	1	0	0	2.57	1.35	2.87
(V21) (640HC) Monterey	3,492		97.11%					126	89	12		0	2.57	4.17	0.95
(V21) (654) Reno, NV	20,994		95.77%					1,085							
(V21) (654) Sierra Nevada HCS	18,142		95.45%					990	530	252	43	1	7.46		2.36
(V21) (654GA) Sierra Foothills	925	908	98.16%					17	14	1	2	0	2.9	7.83	1.83
(V21) (654GB) Carson Valley					2 200/			30	24	3	0	0	4.81		5.57
. , , , , , , , , , , , , , , , , , , ,	844											U			
(V21) (654GC) Lahontan Valley	842	828	98.34%	14	1.66%			48	9	4	0	1	4.79		2.09
(V21) (654GD) Diamond View	842 241	828 238	98.34% 98.76%	14	1.66% 1.24%			0	3	0	0		4.79 0.22	0.83	4.13
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA	842	828 238	98.34% 98.76%	14 3 620	1.66% 1.24% 1.75%			1,053	3 520	0	0	0	4.79 0.22	0.83	4.13 1.84
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco	842 241 35,336 25,572	828 238 34,716 25,185	98.34% 98.76% 98.25% 98.49%	14 3 620 387	1.66% 1.24% 1.75% 1.51%			0 1,053 689	3 520 327	0 83 49	0	0	4.79 0.22 4.53 6.29	0.83 3.1 2.77	4.13 1.84 1.34
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa	842 241 35,336 25,572 3,334	828 238 34,716 25,185 3,315	98.34% 98.76% 98.25% 98.49% 99.43%	14 3 620 387	1.66% 1.24% 1.75% 1.51% 0.57%			0 1,053 689 139	3 520 327 18	0 83 49	0	0 2	4.79 0.22 4.53 6.29 2.25	0.83 3.1 2.77 3.77	4.13 1.84 1.34 0.41
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco	842 241 35,336 25,572	828 238 34,716 25,185 3,315	98.34% 98.76% 98.25% 98.49% 99.43%	14 3 620 387	1.66% 1.24% 1.75% 1.51% 0.57% 4.60%			0 1,053 689	3 520 327 18	0 83 49 1 8	0 15 11 0	0 2	4.79 0.22 4.53 6.29 2.25 4.8	0.83 3.1 2.77 3.77 4.98	4.13 1.84 1.34 0.41 4.68
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah	842 241 35,336 25,572 3,334 2,523 1,301	828 238 34,716 25,185 3,315 2,407 1,252	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23%	14 3 620 387 19 116 49	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77%			0 1,053 689 139	3 520 327 18 108	0 83 49	0 15 11 0	0 2	4.79 0.22 4.53 6.29 2.25 4.8	0.83 3.1 2.77 3.77 4.98 6.07	4.13 1.84 1.34 0.41 4.68 2.44
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC	842 241 35,336 25,572 3,334 2,523 1,301 842	828 238 34,716 25,185 3,315 2,407 1,252 839	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64%	14 3 620 387 19 116 49	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36%			0 1,053 689 139 89 36 45	3 520 327 18 108 29	0 83 49 1 8 15	0 15 11 0 0 3	0 2 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04	0.83 3.1 2.77 3.77 4.98 6.07 2.3	4.13 1.84 1.34 0.41 4.68 2.44 0.54
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC	842 241 35,336 25,572 3,334 2,523 1,301 842 757	828 238 34,716 25,185 3,315 2,407 1,252 839 751	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21%	14 3 620 387 19 116 49 3	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79%			0 1,053 689 139 89 36 45	3 520 327 18 108 29 3	0 83 49 1 8 15 0	0 15 11 0 0 3 0	0 2 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 95.82%	14 3 620 387 19 116 49 3 6 40	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18%			0 1,053 689 139 89 36 45 19	3 520 327 18 108 29 3 6 29	0 83 49 1 8 15 0 0	0 15 11 0 0 3 0 0	0 2 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72	4.13 1.84 1.34 0.41 4.68 2.44 0.54
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC	842 241 35,336 25,572 3,334 2,523 1,301 842 757	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21%	14 3 620 387 19 116 49 3 6 40	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18%			0 1,053 689 139 89 36 45	3 520 327 18 108 29 3	0 83 49 1 8 15 0 0	0 15 11 0 0 3 0 0 0	0 2 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 95.82% 100.00%	14 3 620 387 19 116 49 3 6 40	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00%			0 1,053 689 139 89 36 45 19	3 520 327 18 108 29 3 6 29	0 83 49 1 8 15 0 0	0 15 11 0 0 3 0 0 0	0 2 0 0 0 2 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 100.00% 96.59% 96.96%	14 3 620 387 19 116 49 3 6 40 0 1,232 683	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04%			0 1,053 689 139 89 36 45 19	3 520 327 18 108 29 3 6 29	0 83 49 1 8 15 0 0	0 15 11 0 0 3 0 0 1 0	0 2 0 0 0 2 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 99.21% 99.64% 95.82% 100.00% 96.59% 96.96% 99.88%	14 3 620 387 19 116 49 3 6 40 0 1,232 683	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04% 0.12%			0 1,053 689 139 89 36 45 19 36 0	3 520 327 18 108 29 3 6 29 0	0 83 49 1 8 15 0 0 10 0	0 15 11 0 0 3 0 0 1 0 1 0 3 1 27	0 2 0 0 0 2 0 0 0 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 100.00% 96.59% 96.96% 99.88%	14 3 620 387 19 116 49 3 6 40 0 1,232 683	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04% 0.12% 7.20%			0 1,053 689 139 89 36 45 19 36 0 1,490	3 520 327 18 108 29 3 6 29 0 932 492 1	0 83 49 1 8 15 0 0 10 267 163	0 15 11 0 0 3 0 0 1 0 1 0 3 1 27	0 2 0 0 0 2 0 0 0 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 99.21% 99.64% 95.82% 100.00% 96.59% 96.96% 99.88%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04% 7.20% 5.88%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033	3 520 327 18 108 29 3 6 29 0 932 492	0 83 49 1 8 15 0 0 10 0 267 163	0 15 11 0 0 3 0 0 1 0 1 0 3 1 27	0 2 0 0 0 2 0 0 0 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 100.00% 96.59% 96.96% 99.88% 92.80%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04% 0.12% 7.20% 5.88% 3.29%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140	0 83 49 1 8 15 0 0 10 0 267 163 0 37	0 15 11 0 0 3 0 0 1 0 31 27 0	0 2 0 0 0 2 0 0 0 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC (V22) (593GF) Southeast PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.582% 100.00% 96.59% 96.96% 99.88% 92.80% 94.12% 96.71%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 7.20% 5.88% 3.29% 0.55%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34 33	0 15 11 0 0 3 0 0 1 0 31 27 0 1 27	0 2 0 0 0 2 0 0 0 0 2 1 1 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79 0.81
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662GA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC (V22) (593GF) Southeast PCC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701 2,701	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.582% 100.00% 96.59% 96.96% 99.88% 92.80% 94.12% 96.71%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 7.20% 5.88% 3.29% 0.55%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124 89	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34	0 15 11 0 0 3 0 0 1 0 31 27 0 1 27	0 2 0 0 0 0 0 0 0 0 2 1 1 0 0 0 1 1 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71 1.81	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC (V22) (593GF) Southeast PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827 2,716	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701 2,701 42,537	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 100.00% 96.59% 96.96% 99.88% 92.80% 94.12% 96.71% 99.45%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15 623	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04% 7.20% 5.88% 3.29% 0.55% 1.44%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124 89	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34 33	0 15 11 0 0 3 0 0 1 0 31 27 0 1 27	0 2 0 0 0 0 0 0 0 0 2 1 1 0 0 0 1 1 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71 1.81	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79 0.81
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827 2,716 43,160	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701 2,701 42,537 38,399	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.21% 100.00% 96.59% 96.96% 99.88% 92.80% 94.12% 96.71% 99.45%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15 623 599	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 7.20% 5.88% 3.29% 0.55% 1.44%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124 89 65	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34 33	0 15 11 0 0 3 0 0 1 0 31 27 0 1 2 1 2 1	0 2 0 0 0 0 0 0 0 0 2 1 1 0 0 0 1 1 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71 1.81 6.25	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62 2.43 2.36	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79 0.81 2.16
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC (V22) (593GF) Southeast PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (600) Long Beach, CA (V22) (600) Long Beach HCS	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827 2,716 43,160 38,998	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701 2,701 42,537 38,399 801	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.582% 100.00% 96.59% 96.96% 99.88% 92.80% 94.12% 96.71% 99.45% 98.56%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15 623 599	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 3.04% 7.20% 5.88% 3.29% 0.55% 1.44% 0.62%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124 89 65 1,769 1,517	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15 601 578	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34 33	0 15 11 0 0 3 0 0 1 0 31 27 0 1 2 1 2 1	0 2 0 0 0 0 0 0 0 0 2 1 1 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71 1.81 6.25 7.48	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62 2.43 2.36	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79 0.81 2.16 1.75
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GC) Pahrump (V22) (593GD) Northwest PCC (V22) (593GF) Southeast PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (600) Long Beach, CA (V22) (600 Long Beach HCS (V22) (600GA) Anaheim	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827 2,716 43,160 38,998 806	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701 42,537 38,399 801 1,611	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.64% 99.88% 96.96% 99.88% 92.80% 94.12% 96.71% 99.45% 98.46% 99.38%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15 623 599 5	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 7.20% 5.88% 3.29% 0.55% 1.44% 0.62% 0.62%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124 89 65 1,769 1,517	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15 601 578	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34 33	0 15 11 0 0 3 0 0 1 1 0 31 27 0 1 2 1 0 3 1 27	0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71 1.81 6.25 7.48 3.18 4.91	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62 2.43 2.36 2.3 5.3	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79 0.81 2.16 1.75 3.52
(V21) (654GD) Diamond View (V21) (662) San Francisco, CA (V21) (662) San Francisco (V21) (662GA) Santa Rosa (V21) (662GC) Eureka (V21) (662GD) Ukiah (V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC (V21) (662GG) Clearlake CBOC (V21) (662HA) Yountville (Orc) (V22) (593) Las Vegas, NV (V22) (593) Southern Nevada HCS (V22) (593GD) Northwest PCC (V22) (593GE) Southeast PCC (V22) (593GF) Southwest PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (593GG) Northeast PCC (V22) (600) Long Beach HCS (V22) (600GA) Anaheim (V22) (600GB) Santa Ana	842 241 35,336 25,572 3,334 2,523 1,301 842 757 958 49 36,087 22,501 839 3,193 3,011 3,827 2,716 43,160 38,998 806 1,621	828 238 34,716 25,185 3,315 2,407 1,252 839 751 918 49 34,855 21,818 838 2,963 2,834 3,701 2,701 42,537 38,399 801 1,611 491	98.34% 98.76% 98.25% 98.49% 99.43% 95.40% 96.23% 99.64% 99.582% 100.00% 96.59% 96.96% 92.80% 94.12% 96.71% 99.45% 98.46% 99.38%	14 3 620 387 19 116 49 3 6 40 0 1,232 683 1 230 177 126 15 623 599 5 10 0	1.66% 1.24% 1.75% 1.51% 0.57% 4.60% 3.77% 0.36% 0.79% 4.18% 0.00% 3.41% 5.88% 3.29% 0.55% 1.44% 0.62% 0.62% 0.00%			0 1,053 689 139 89 36 45 19 36 0 1,490 1,033 0 179 124 89 65 1,769 1,517 54 116	3 520 327 18 108 29 3 6 29 0 932 492 1 192 140 92 15 601 578 5	0 83 49 1 8 15 0 0 10 0 267 163 0 37 34 33 0 15	0 15 11 0 0 3 0 0 1 1 0 31 27 0 1 2 1 0 3 1 27	0 2 0 0 0 0 0 0 0 0 0 0 1 1 0 0 0 1 1 0	4.79 0.22 4.53 6.29 2.25 4.8 4.86 4.04 0.9 4.79 4.42 2.81 0.16 6.66 5.97 4.71 1.81 6.25 7.48 3.18 4.91	0.83 3.1 2.77 3.77 4.98 6.07 2.3 5.72 3.08 3.92 3.97 0 2.66 0.49 2.68 3.62 2.43 2.36 2.3 5.3	4.13 1.84 1.34 0.41 4.68 2.44 0.54 2.76 4.81 2.84 1.91 0.29 8.08 3.66 1.79 0.81 2.16 1.75 3.52 2.37

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Percent Appts Complete d in 30	Completed in Over 30 Days 4	Percent Appts Complete d in Over	Completed 06 Compl -7 Days 6 Days 7	Completed 7 Completed Days 8	15-30	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
Period Ending: November 2014			Days or Less 3		30 Days 5										
(V22) (600GE) Laguna Hills	700	695	99.29%	5	0.71%			35	5	0	0	0	4.89		2.97
(V22) (605) Loma Linda, CA	45,540	44,123	96.89%	1,417	3.11%			2,239	1,092	171	23	131	3.39	6.51	2.82
(V22) (605) Loma Linda VAMC	38,543	37,223	96.58%	1,320	3.42%			1,855	1,007	159	23	131	3.14	6.51	2.82
(V22) (605GA) Victorville	1,343	1,305	97.17%	38	2.83%			34	30	8	0	0	2.69		5.22
(V22) (605GB) Murrieta	1,574	1,540	97.84%	34	2.16%			108	34	0	0	0	6.62	5.23	0.82
(V22) (605GC) Palm Desert	1,877	1,871	99.68%	6	0.32%			67	6	0	0	0	0.9	7.73	2.55
(V22) (605GD) Corona (Riverside County) CA	826	823	99.64%	3	0.36%			83	3	0	0	0	4.55		3.04
(V22) (605GE) Rancho Cucamonga	1,377	1,361	98.84%	16	1.16%			92	12	4	0	0	4.77	0.5	0
(V22) (664) San Diego, CA	51,899	50,851	97.98%	1,048	2.02%			1,597	783	135	97	33	2.02	3.86	2.9
(V22) (664) San Diego HCS	31,890	31,153	97.69%	737	2.31%			1,007	541	91	73	32	1.93	4.21	2.28
(V22) (664BU) San Diego Domiciliary	238	238	100.00%	0	0.00%			0	0	0	0	0			
(V22) (664BY) Mission Valley	9,640	9,517	98.72%	123	1.28%			248	79	28	16	0	2.27	2.53	3.85
(V22) (664GA) Imperial Valley	430	429	99.77%	1	0.23%			5	1	0	0	0	2.8	0	0.37
(V22) (664GB) Oceanside	6,335		97.54%					236		12	7	1	1.62	3.71	
(V22) (664GC) Chula Vista	1,904		99.16%	16				54		4	1	0	1.32	3.12	
(V22) (664GD) Escondido	1,462	1,447	98.97%	15				47	-	0	0	0	3.03	0	3.35
(V22) (691) Greater Los Angeles HCS	56,162	53,727	95.66%	2,435	4.34%			3,085	1,757	531	142	5	4.52	7.17	2.96
(V22) (691) West Los Angeles, CA	25,132	24,029	95.61%	1,103				1,107		307	53	1	4.26	6.2	
(V22) (691A4) Sepulveda	13,128	12,318	93.83%	810	6.17%			928	562	161	84	3	4.91	10.37	0.99
(V22) (691GB) Santa Barbara	896	892	99.55%	4	0.45%			48	2	2	0	0	4.29	2.33	6.31
(V22) (691GC) Gardena	487	465	95.48%	22	4.52%			25	19	3	0	0	2.21	11.15	7.71
(V22) (691GD) Bakersfield	3,007	2,986	99.30%	21	0.70%			49	6	15	0	0	0.97	2.19	2.34
(V22) (691GE) Los Angeles	7,516	7,255	96.53%	261	3.47%			349	238	20	3	0	5.45	5.38	2.8
(V22) (691GF) EAST LOS ANGELES CLINIC	706	705	99.86%	1	0.14%			6	1	0	0	0	2.76	4.67	0.15
(V22) (691GG) Antelope Valley	761	755	99.21%	6	0.79%			20	3	0	2	1	3.05	0	0
(V22) (691GK) San Luis Obispo	721	674	93.48%	47	6.52%			102	47	0	0	0	10.56	8.88	2.15
(V22) (691GL) Santa Maria	2,469	2,343	94.90%	126	5.10%			187	104	22	0	0	3.6	7.24	7.86
(V22) (691GM) Port Hueneme (Oxnard)	1,339		97.46%					264		1	0	0	8.13		5.18
(V23) (437) Fargo, ND	15,513							513		62	5	0		3.98	
(V23) (437) Fargo VA Health Care System	11,462		97.65%	269				426	215	49	5	0	2.61	3.58	
(V23) (437GA) Grafton	186		100.00%	0	0.0070			3		0	0	0	0.76	0.27	0.24
(V23) (437GB) Bismarck ND	1,020	994	97.45%	26	2.55%			22		2	0	0	0.29	10.47	
(V23) (437GC) Fergus Falls	407			7	1.72%			23		0	0	0	4.42	0	1.72
(V23) (437GD) Minot	474			19				23		11	0	0	3.64	17.06	
(V23) (437GE) Bemidji CBOC	984			4	0.41%			8		0	0	0	0.62	4.36	
(V23) (437GF) Williston CBOC ND	342		100.00%					2		0	0	0	1.67	0	
(V23) (437GI) Grand Forks	638		99.06%					6		0	0	0	0.81	8.58	
(V23) (438) Sioux Falls, SD	16,463							719			11	1	3.64	5.41	
(V23) (438) Sioux Falls	11,948		96.32%	440				602		74	9	1	5.7	5.48	
(V23) (438GA) Spirit Lake CBOC	823							12		3	0	0	0.39	5.7	
(V23) (438GC) Sioux City	1,535		99.02%					72		0	0	0	2.35	3.41	5.48
(V23) (438GD) Aberdeen (Brown County)	1,032							1	_	0	0	0	0.54	2.57	
(V23) (438GE) Wagner	221				0.45%			8		0	1	0	1.59	0	
(V23) (438GF) Watertown	904							24		0	1	0	1.04	7.34	
(V23) (568) Black Hills HCS, SD	11,351		98.04%					453		3	1	0		4.82	
(V23) (568) Fort Meade	5,206		97.00%					274		1	0	0		4.89	
(V23) (568A4) Hot Springs	3,771							100		2	1	0	7111	3.24	
(V23) (568GA) Rapid City SD	1,598		97.93%					65		0	0	0	0	17.45	
(V23) (568GB) Pierre	172		100.00%	0				0		0	0	0			1.46
(V23) (568HA) Newcastle	12		100.00%					0		0	0	0	0.0		9.75
(V23) (568HB) Gordon CBOC	31		100.00%	0				0		0	0	0	0.17		0
(V23) (568HF) Pine Ridge	49		100.00%					2		0	0	0	6.4	0	
(V23) (568HH) Gering SD	372	372	100.00%	0	0.00%			6	0	0	0	0	1.13	0	1.55

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: November 2014		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 Completed 8-14 -7 Days 6 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V23) (568HJ) Rosebud	24	24	100.00%	0	0.00%		(0	0	(0	0		
(V23) (568HK) McLaughlin	2	2	100.00%	0	0.00%		(0	0	(0			
(V23) (568HM) Eagle Butte SD	28	28	100.00%	0	0.00%		(0	0	(0	0.35		0
(V23) (568HP) Winner	74	74	100.00%	0	0.00%		•	0	0	(0	1.66	0	0.62
(V23) (568MA) IDES Ellsworth AFB	12	12	100.00%	0	0.00%		Ę	0	0	(0			
(V23) (618) Minneapolis, MN	52,918	52,220	98.68%	698	1.32%		1,227	621	74	2	2 1	2.52	2.62	0.98
(V23) (618) Minneapolis	39,910	39,436	98.81%	474	1.19%		796	407	66	(1	2.32	2.42	0.43
(V23) (618BY) Superior	3,265	3,217	98.53%	48	1.47%		92	2 45	1	2	2 0	2.75	2.1	1.81
(V23) (618GA) Mankato MN	897	875	97.55%	22			16	18	4	(0	3.83		0.46
(V23) (618GB) Hibbing	940	931	99.04%	9	0.96%		27		0	(0	3.1	3.08	2.32
(V23) (618GD) Maplewood (St. Paul)	1,492		96.85%	47			64		0	(0	2.69		1.85
(V23) (618GE) Chippewa Valley	835	835	100.00%	0	0.0070		29	0	0	(0	3.8	0	0.12
(V23) (618GG) Rochester	1,083			3			11		0	(0	1.48		2.3
(V23) (618GH) Hayward/Rice Lake VA OPC	902			15			4			(0	4.13		0.68
(V23) (618GI) Northwest Metro VA OPC	2,537	2,459		78			146			(0	2.11	5.13	4.43
(V23) (618GJ) Shakopee	589		100.00%	0	0.0070		•	1 0	0	(0	1.66		0.39
(V23) (618GK) Albert Lea	468		99.57%	2	01.1070		4	-	0	(0	0.73		1.17
(V23) (636) Central Iowa, IA	19,319			333			754			4	1 0			3.32
(V23) (636A6) Des Moines	14,532	14,262		270			603			2	1 0			4.04
(V23) (636BU) VADOM Des Moines IA	490		100.00%	0	0.0070		(0	(0	-		
(V23) (636GC) Mason City	1,235		96.60%	42	1 1		78			(0	4.21	6.93	4.41
(V23) (636GD) Marshalltown	590		100.00%	0			9		0	(0	1.3		1
(V23) (636GK) Fort Dodge	870	862	99.08%	8	0.92%		14	1 6	2		0	2.01	1.03	1.28
	1=0		00 -00/		0.440/							4.00	0.00	
(V23) (636GM) Carroll	458	456		2	-		14		0	(0	1.83		4.39
(V23) (636GM) Carroll (V23) (636GR) Knoxville	1,144	1,133	99.04%	11	0.96%		36	5 11	0	(0	1.65	6.42	1.14
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA	1,144 20,522	1,133 20,051	99.04% 97.70%	11 471	0.96% 2.30%		914	358 11 358	0 71		0 0	1.65 3.81	6.42 4.12	1.14
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City	1,144 20,522 13,305	1,133 20,051 12,913	99.04% 97.70% 97.05%	11	0.96% 2.30% 2.95%		36 91 ² 627	5 11 358 7 292	0 71 59	40	0 0 1	1.65 3.81 5.17	6.42 4.12 4.29	1.14 1.83 0.61
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf	1,144 20,522 13,305 1,441	1,133 20,051 12,913 1,434	99.04% 97.70% 97.05% 99.51%	11 471 392	0.96% 2.30% 2.95% 0.49%		36 91 ² 627 53	358 7 292 8 7	0 71 59	40	0 0 1 1 1 0 0	1.65 3.81 5.17 2.88	6.42 4.12 4.29 0.38	1.14 1.83 0.61 2.85
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy	1,144 20,522 13,305 1,441 512	1,133 20,051 12,913 1,434 508	99.04% 97.70% 97.05% 99.51% 99.22%	11 471 392	0.96% 2.30% 2.95% 0.49% 0.78%		36 914 627 53 24	5 11 358 7 292 8 7 4 4	0 71 59 0	40	0 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9	6.42 4.12 4.29 0.38	1.14 1.83 0.61 2.85 2.35
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo	1,144 20,522 13,305 1,441 512 1,073	1,133 20,051 12,913 1,434 508 1,072	99.04% 97.70% 97.05% 99.51% 99.22% 99.91%	11 471 392 7 4	0.96% 2.30% 2.95% 0.49% 0.78% 0.09%		36 912 627 53 24 50	358 7 292 3 7 4 4	0 71 59 0 0	40	0 0 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38	6.42 4.12 4.29 0.38 2 2.31	1.14 1.83 0.61 2.85 2.35 4.25
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GI) Galesburg	1,144 20,522 13,305 1,441 512 1,073	1,133 20,051 12,913 1,434 508 1,072 1,168	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17%	11 471 392	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83%		36 914 627 53 24 50	5 11 358 7 292 8 7 4 4 0 1 8 28	0 71 59 0 0 0 5	40	0 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04	6.42 4.12 4.29 0.38 2 2.31	1.14 1.83 0.61 2.85 2.35 4.25 3.99
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GI) Galesburg (V23) (636GJ) Dubuque	1,144 20,522 13,305 1,441 512 1,073 1,202 632	1,133 20,051 12,913 1,434 508 1,072 1,168 632	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00%	11 471 392 7 4 1 34	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00%		36 914 627 53 24 50 83	5 11 358 7 292 8 7 4 4 0 1 8 28 2 0	0 71 59 0 0 0 0 5	40		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17	6.42 4.12 4.29 0.38 2 2.31 0.94	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42%	11 471 392 7 4 1 34 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58%		36 914 627 53 24 50 83 2	11 358 7 292 8 7 4 4 4 9 1 1 38 28 2 0 7 8	0 71 59 0 0 0 5 0	40		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GI) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92%	11 471 392 7 4 1 34	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08%		36 914 627 53 24 50 83	5 11 4 358 7 292 8 7 4 4 4 4 0 1 8 28 2 0 7 8 4 11	0 71 59 0 0 0 5 0	1		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GT) Sterling	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26%	11 471 392 7 4 1 34 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74%		36 914 627 53 24 50 83 2 47	11 358 7 292 8 7 4 4 4 9 1 8 28 9 9 7 8 1 1 1 1 4 4 4	0 71 59 0 0 0 5 0 6 1	1		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14%	11 471 392 7 4 1 34 0 14 12	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86%		36 914 627 53 24 50 83 2 47	5 11 358 7 292 8 7 4 4 0 1 1 8 28 2 0 7 8 4 11 4 4	0 71 59 0 0 0 5 0 6 1	40		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GT) Sterling	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67%	11 471 392 7 4 1 34 0 14 12 4	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33%		36 914 627 53 24 50 83 47 14	5 11 358 7 292 8 7 4 4 4 4 0 1 8 28 0 0 7 8 4 11 4 4 0 3 6 115	0 71 59 0 0 0 5 0 6 1 0	40	0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636GU) Decorah	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69%	11 471 392 7 4 1 34 0 14 12 4 3	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.31%		36 914 627 50 24 50 83 2 47 14 47	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 115 5 54	0 71 59 0 0 0 5 0 6 1 0 0	40		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69%	11 471 392 7 4 1 34 0 14 12 4 3 126 61	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.31% 0.28%		36 914 627 53 24 50 83 47 14 47 10 596 338	5 11 4 358 7 292 8 7 4 4 9 1 8 28 2 0 7 8 4 11 4 4 9 3 5 54 8 15	0 71 59 0 0 0 0 5 0 6 1 0 0 7	40	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69% 99.72%	11 471 392 7 4 1 34 0 14 12 4 3 126 61	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.31% 0.28% 0.57%		36 914 627 53 24 50 83 2 47 14 4 10 596 338	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 0 43	0 71 59 0 0 0 0 5 0 6 1 0 0 7	40	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69% 99.72% 99.43%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 0.74% 0.86% 0.33% 0.31% 0.28% 0.57% 0.00%		36 914 627 53 24 50 83 47 14 4 10 596 338 63	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 0 43	0 71 59 0 0 0 0 5 0 6 1 0 0 7 3 3	40	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69% 99.72% 99.43% 100.00%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.31% 0.28% 0.57% 0.00%		36 914 627 53 24 50 83 47 14 4 10 596 338 63	5 11 358 7 292 8 7 292 8 7 4 4 9 11 8 28 9 0 7 8 4 11 4 4 4 9 3 3 5 115 5 54 8 15 9 0 0	0 71 59 0 0 0 0 5 0 6 1 0 0 7 3 3		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GJ) Dubuque (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69% 99.72% 99.43% 100.00%	11 471 392 7 4 11 34 0 14 12 4 3 126 61 18 43 0 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 0.74% 0.86% 0.33% 0.31% 0.28% 0.57% 0.00% 0.00%		36 914 627 50 24 50 83 47 14 47 10 596 338 63 170	5 11 358 7 292 8 7 292 8 7 4 4 9 11 8 28 9 0 7 8 4 11 4 4 4 9 3 3 5 115 5 54 8 15 9 0 0	0 71 59 0 0 0 0 5 0 6 1 0 0 7 3 3 3 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636BW) Grand Island Domiciliary (V23) (636BX) Omaha Domiciliary (V23) (636BX) Omaha Domiciliary	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.69% 99.72% 99.43% 100.00% 100.00% 100.00%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43 0 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 0.74% 0.86% 0.33% 0.31% 0.28% 0.57% 0.00% 0.00%		36 914 627 53 24 56 83 2 47 14 10 596 338 63 170	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 0 43 0 0 0 0 5 0	0 71 59 0 0 0 0 5 0 6 1 0 0 7 3 3 3 0			1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636GA) Norfolk NE (V23) (636GA) Norfolk NE	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666 865	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863 477	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 99.26% 99.14% 99.67% 99.69% 99.72% 100.00% 100.00% 100.00% 99.77% 99.79%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43 0 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.28% 0.57% 0.00% 0.00% 0.00%		36 914 627 53 24 56 83 2 47 14 10 596 338 63 170	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 0 0 0 0 0 0 5 0 3 1 0 0 5 0 3 1 2 1	71 59 0 0 0 0 0 5 0 6 1 1 0 0 0 7 3 3 0 0 0		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56 0.46 0.55	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GJ) Dubuque (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636A4) Grand Island (V23) (636A4) Grand Island (V23) (636BW) Grand Island Domiciliary (V23) (636GA) Omaha Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GB) North Platte (V23) (636GB) Bellevue	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666 865 478	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863 477 401	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.67% 99.43% 100.00% 100.00% 100.00% 99.77%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43 0 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.28% 0.57% 0.00% 0.00% 0.00% 0.23% 0.21% 0.25%		36 914 627 53 24 56 83 2 47 14 4 10 596 338 63 170	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 0 0 0 0 0 0 5 0 3 1 0 0 5 0 3 1 2 1	0 71 59 0 0 0 0 5 0 6 1 0 0 7 3 3 3 0 0 0			1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56 0.46 0.55 0 0.29	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25 1.21 0.9 8.75
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GN) Cedar Rapids (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636) Omaha (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GP) Shenandoah,IA CBOC	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666 865 478 402	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863 477 401 456	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.67% 99.43% 100.00% 100.00% 100.00% 99.77% 99.75% 100.00%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43 0 0 0 2 1 1	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.28% 0.57% 0.00% 0.00% 0.23% 0.21% 0.25% 0.00%		36 914 627 53 24 56 83 2 47 14 4 10 596 338 63 170	6 11 4 358 7 292 8 7 4 4 9 1 8 28 2 0 7 8 4 11 4 4 9 3 5 54 8 15 5 54 8 15 9 0 0 0 5 0 8 1 0 0 5 0 8 1 1 1 1 1 7 0	71 59 0 0 0 0 5 0 6 1 1 0 0 7 3 3 3 0 0 0			1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26 1.16 0.9 1.34 0.62 1.08	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56 0.46 0.55 0 0.29 0.05	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25 1.21 0.9 8.75 1.06 0.03
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636A8) Iowa City (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636A4) Grand Island (V23) (636A4) Grand Island (V23) (636BW) Grand Island Domiciliary (V23) (636GA) Norfolk NE (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GP) Shenandoah,IA CBOC (V23) (636GQ) Holdrege	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666 865 478 402 456	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863 477 401 456 28,917	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 97.92% 99.26% 99.14% 99.67% 99.67% 99.43% 100.00% 100.00% 100.00% 99.77% 99.75% 100.00%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43 0 0 2 1 1 1 0	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 0.74% 0.86% 0.33% 0.31% 0.28% 0.00% 0.00% 0.00% 0.00% 0.23% 0.21% 0.25% 0.00%		36 914 627 50 24 50 83 47 14 10 590 333 63 170	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 5 54 3 15 0 0 0 0 0 0 0 0 0 0 3 1 2 1 1 1 7 0 449	0 71 59 0 0 0 0 5 0 6 1 0 0 7 3 3 3 0 0 0 0			1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26 1.16 0.9 1.34 0.62 1.08 1.92	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56 0.46 0.55 0 0.29 0.05 5.2	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25 1.21 0.9 8.75 1.06 0.03
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GJ) Galesburg (V23) (636GJ) Dubuque (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GS) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636A4) Grand Island (V23) (636A4) Grand Island (V23) (636BW) Grand Island Domiciliary (V23) (636GS) Omaha Domiciliary (V23) (636GS) Norfolk NE (V23) (636GB) North Platte (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GP) Shenandoah,IA CBOC (V23) (636GQ) Holdrege	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666 865 478 402 456	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863 477 401 456 28,917	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 99.26% 99.14% 99.67% 99.69% 99.72% 100.00% 100.00% 100.00% 99.77% 99.75% 100.00% 98.10% 98.15%	11 471 392 7 4 11 34 0 14 12 4 3 126 61 18 43 0 0 2 1 1 0 561	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 2.08% 0.74% 0.86% 0.33% 0.28% 0.57% 0.00% 0.00% 0.23% 0.21% 0.25% 0.00% 1.85%		36 914 627 53 24 50 83 47 14 47 10 596 338 63 170 0	35 11 358 7 292 3 3 7 4 4 4 4 5 28 6 11 8 11 4 4 4 11 4 4 5 54 8 15 5 0 6 0 6 0 7 0 8 1 1 1 1 1 1 1 2 1 1 1 2 1 449 3 38 385	71 59 0 0 0 0 0 5 0 6 1 1 0 0 0 7 3 3 3 0 0 0 0 0			1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26 1.16 0.9 1.34 0.62 1.08	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56 0.46 0.55 0 0.29 0.05 5.2 4.95	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25 1.21 0.9 8.75 1.06 0.03 3.5
(V23) (636GM) Carroll (V23) (636GR) Knoxville (V23) (636) Iowa City, IA (V23) (636GF) Bettendorf (V23) (636GG) Quincy (V23) (636GH) Waterloo (V23) (636GH) Waterloo (V23) (636GJ) Dubuque (V23) (636GJ) Dubuque (V23) (636GS) Ottumwa (V23) (636GS) Ottumwa (V23) (636GT) Sterling (V23) (636GU) Decorah (V23) (636) Nebraska-W Iowa, NE (V23) (636A4) Grand Island (V23) (636A5) Lincoln (V23) (636BW) Grand Island Domiciliary (V23) (636GA) Norfolk NE (V23) (636GA) Norfolk NE (V23) (636GB) North Platte (V23) (636GC) Bellevue (V23) (636GC) Sterling (V23) (636GC) Holdrege (V23) (656) St. Cloud, MN (V23) (656) St. Cloud, MN	1,144 20,522 13,305 1,441 512 1,073 1,202 632 888 577 542 350 37,819 19,953 6,501 7,607 279 612 666 865 478 402 456 29,478 25,401	1,133 20,051 12,913 1,434 508 1,072 1,168 632 874 565 538 347 37,693 19,892 6,483 7,564 279 612 666 863 477 401 456 28,917 24,932 2,245	99.04% 97.70% 97.05% 99.51% 99.22% 99.91% 97.17% 100.00% 98.42% 99.26% 99.14% 99.67% 99.69% 99.72% 99.43% 100.00% 100.00% 100.00% 99.77% 99.75% 100.00% 98.10% 98.15%	11 471 392 7 4 1 34 0 14 12 4 3 126 61 18 43 0 0 2 1 1 1 0 561 469	0.96% 2.30% 2.95% 0.49% 0.78% 0.09% 2.83% 0.00% 1.58% 0.74% 0.86% 0.33% 0.31% 0.28% 0.00% 0.00% 0.00% 0.23% 0.21% 0.25% 0.00% 1.90% 1.85% 3.27%		36 914 627 55 22 56 83 2 47 12 47 10 596 338 63 170 0	5 11 4 358 7 292 8 7 4 4 0 1 3 28 2 0 7 8 4 11 4 4 0 3 5 54 3 15 43 0 0 0 5 0 3 1 4 1 7 0 449 385 1 58	71 59 0 0 0 0 0 5 0 6 1 1 0 0 0 7 3 3 3 0 0 0 0 0	40 00 00 00 00 00 00 00 00 00 00 00 00 0		1.65 3.81 5.17 2.88 3.9 3.38 6.04 0.17 4.95 2.55 1.48 3.65 1.31 1.49 1.39 1.26 1.16 0.9 1.34 0.62 1.08 1.92 1.32 4.03	6.42 4.12 4.29 0.38 2 2.31 0.94 0.24 0.88 4.32 3.55 0 1.81 1.58 1.01 3.56 0.46 0.55 0 0.29 0.05 5.2 4.95 8.18	1.14 1.83 0.61 2.85 2.35 4.25 3.99 0.71 3.91 1.57 2.74 1.59 1.01 1.58 0.7 0.25 1.21 0.9 8.75 1.06 0.03 3.5 3.6

	Total Completed	Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
,	Appointments		Complete d in 30		Complete d in Over							220 July 3 12		in Days 14	
			Days or Less 3		30 Days 5										
National: 1/2020	5,165,479	4,856,880	94.03%	308,599	5.97%	4,237,669	288,498	330,713	207,937	59,175	21,562	19,925	4.96	9.21	4.87
National: 12/2019	4,601,422	4,358,161	94.71%	243,261	5.29%	3,818,636	256,694	282,831	166,331	46,358	15,903	14,669	4.41	8.35	4.28
National: 11/2019	4,578,348	4,350,292	95.02%	228,056	4.98%	3,818,646	251,802	279,844	157,343	41,543	14,939	14,231	4.35	8.13	4.04
National: 10/2019	5,476,901	5,218,942	95.29%	257,959	4.71%	4,578,802	302,309	337,831	175,232	48,131	16,756	17,840	4.09	8.04	4.1
National: 9/2019	4,903,146	4,657,948	95.00%	245,198	5.00%	4,085,828	272,832	299,288	167,027	43,875	17,282	17,014	4.46	8.32	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	
National: 6/2019	4,789,731	4,538,793		250,938	5.24%	3,977,841	260,295	· ·	172,742	45,901	16,937	15,358	4.7	8.52	
National: 5/2019	5,277,559			262,025	4.96%	4,393,421	287,222	· ·	177,105	50,668	17,731	16,521	4.69		
National: 4/2019	5,368,047	5,092,381		275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	· ·	4.68	8.38	
National: 3/2019	5,059,805			256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125		4.77	8.56	
National: 2/2019	4,600,823			234,470	5.10%	3,827,731	249,612	· ·	· ·	49,415	17,543	· ·	4.83		
National: 1/2019	5,108,202			306,403	6.00%	4,195,520	280,352		204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282			232,843	5.37%	3,607,832	228,768		159,488	44,936	15,453	, , , , , , , , , , , , , , , , , , ,	4.63		4.12
National: 11/2018	4,690,193			240,990	5.14%		266,562		166,691	45,547	15,273		4.65		
National: 10/2018	5,445,006			268,608	4.93%	4,536,327	295,900		184,792	51,391	16,658	· ·	4.18	8.37	4.07
National: 9/2018	4,566,797			227,988	4.99%	3,800,835	251,499			41,605	15,126	· ·	4.61	8.29	
National: 8/2018	5,279,524			267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669 14,696	· ·	4.79	8.38	
National: 7/2018	4,747,954	4,505,574		242,380	5.10%	3,934,727	264,214			45,710				8.46	
National: 6/2018	4,853,183			233,868	4.82%	4,050,519		· ·		40,553	13,984	10,543	4.54	8.03	
National: 5/2018 National: 4/2018	5,180,072 4,965,149			223,795 211,853	4.32%	4,343,790 4,179,992	284,753 266,804	327,734 306,500	159,692 155,252	41,639 36,944	12,163 10,099		4.45	7.65 7.4	
							· ·			· ·					
National: 3/2018 National: 2/2018	5,073,154			200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	-	
National: 2/2018	4,506,205 4,837,845			171,845 219,245	3.81% 4.53%		244,045 265,931	264,132 293,099	119,946 157,460	33,593 40,293	10,656 12,832	· ·	4.12		3.13
National: 12/2017	4,301,041	4,128,041		173,000	4.02%	4,059,570 3,651,327	226,912	· ·		32,193	9,900	· ·			
National: 11/2017	4,711,170			183,650	3.90%	3,980,125				32,193	9,473				
National: 10/2017	5,043,703			185,872	3.69%					33,162	8,735			6.84	
National: 9/2017	4,552,842			169,702	3.73%					27,032	7,916				
National: 8/2017	5,236,501			191,044	3.65%	4,431,492				34,464	9,422				
National: 7/2017	4,504,077			162,985	3.62%	3,818,506		269,255		28,818	7,848		4.35		
National: 6/2017	5,050,626			175,970	3.48%	4,297,459				29,019	8,821	· ·			
National: 5/2017	5,186,397			164,260	3.17%		281,998			29,569	8,075				
National: 4/2017	4,709,974			149,763	3.18%		251,794			25,829	6,699				
National: 3/2017	5,323,093			169,440	3.18%		297,735	· ·		28,829	8,823		4.17	6.27	
National: 2/2017	4,530,060			144,443	3.19%		251,092		101,681	28,558	8,742				
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170			
National: 12/2016	4,430,678			156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531			6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
		·						·		·	·	·			

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5		Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	than 120 Days 12		Wait Time	MH Avg Wait Time in Days 15
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.