Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: May 2015		Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	23,875	23,656	99.08%	219	0.92%	21,523	1,230	903	3 200	15	;	3 1	2.58	2.71	2.49
(V01) (402) Togus	14,400	14,250	98.96%	150	1.04%	13,133	655	462	141	7	:	2 0	2.5	2.42	3.2
(V01) (402GA) Aroostook County (Caribou)	733	725	98.91%	8	1.09%	621	49	55	8	0	(0	4.66	0	1.38
(V01) (402GB) Calais	334	333	99.70%	1	0.30%	317	14	2	2 1	0		0	1.27	0	0
(V01) (402GC) Rumford	392	390	99.49%	2	0.51%	371	10	9	2	0	(0	1.5	0	1.62
(V01) (402GD) Saco	1,346	1,339	99.48%	7	0.52%	1,204	86	49	5	2	(0	2.93		
(V01) (402GE) Lewiston Auburn	1,560			4	0.26%	1,435	85			0	(0	2.2		
(V01) (402HB) Bangor	3,645			38	1.04%	3,052	292			5		1 1	2.48		
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,424			9	0.63%	1,356	34			1		0	2.58		0.41
(V01) (402HL) R&C Healthcare MOC	41		100.00%	0		34	5			0		0	3.44		
(V01) (405) White River Junction, VT	18,225			162		16,689	806					1	2.57		
(V01) (405) White River Jct	13,373			125		12,119	650			7		1	3.35		
(V01) (405GA) Bennington	842		100.00%	0	0.00%	817	22			0		0	0.88		
(V01) (405GC) Brattleboro	2,280		100.00% 98.90%	25	0.00%	2,102	92	61	,	0		0 0	0.33		
(V01) (405HA) Burlington Lakeside (V01) (405HC) VICC - St. Johnsbury - Littleton	2,280			10		2,102	92		5 3	7		0	3.71		
(V01) (405HE) KEENE (ORC)	304			10	0.33%	269	19			0		0 0	3.01		
(V01) (405HF) Rutland	516			1	0.19%	502	11			0		0	0.65		
(V01) (518) Bedford, MA	12,057			136			664			7		1	0.74		
(V01) (518) Bedford	10,572			131	1.24%	9,397	622			7		6 1	0.94		
(V01) (518GA) Lynns/North Shore	530			1	0.19%	496	21			0	(0	0.48		
(V01) (518GB) Haverhill	667	663	99.40%	4	0.60%	637	16	10) 4	0	(0	0.51	8.74	3.83
(V01) (518GE) Gloucester	288	288	100.00%	0	0.00%	283	5	C	0	0	(0	0.35		1.17
(V01) (523) VA Boston HCS, MA	43,350	42,847	98.84%	503	1.16%	39,194	1,882	1,771	1 434	48	18	3	2.52	3.47	2.63
(V01) (523) VA Boston HCS- Boston Div.	19,456	19,248	98.93%	208	1.07%	16,947	1,126	1,175	193	10	4	1 1	1.62	3.7	3.57
(V01) (523A4) VA Boston HCS-West Roxbury Div.	7,096	7,011	98.80%	85	1.20%	6,582	201	228	76	4	4	1	2.56	2.41	2.32
(V01) (523A5) Brockton VAMC	10,420	10,327	99.11%	93	0.89%	9,708	384	235	70	17	!	5 1	1.62	3.88	2.09
(V01) (523BY) Lowell	1,538		97.40%	40		1,322	104	72	2 31	9	(0	3.94	3.96	5.63
(V01) (523BZ) Causeway Clinic (Boston)	3,933			15		3,867	28			5		1 0	0.91		
(V01) (523GA) Framingham VA Primary Care Unit	462			15		407	14			1	(0	3.63		2.54
(V01) (523GC) Quincy	210			2	0.95%	192	10			1	(0	1.83		
(V01) (523GD) Plymouth	223		79.82%	45		157	15			1	4	1 0	13.51		
(V01) (523MA) IDES Hanscom AFB	12		100.00%	0		12	000	000		0		0	2.47	0	
(V01) (608) Manchester, NH	16,151 14,636		98.63% 98.76%	221 181		14,256	992 849			5		2 0	3.47 3.25		
(V01) (608) Manchester (V01) (608GA) Portsmouth	443			11		13,041	28			1	-	0	2.61		
(V01) (608GC) Somersworth	489		94.27%	28		339	57			1		0	7.96		
(V01) (608GD) Conway	238		100.00%	0	0.00%	192	37			0		0	3.55		
(V01) (608HA) Tilton	342		99.71%	1	0.29%	303	21			0		0	1.78		
(V01) (608MA) IDES Manchester VAMC	3		100.00%	0	0.00%	3	0	C		0		0		0	
(V01) (631) VA Central Western Massachusetts HCS	18,166	17,354	95.53%	812		15,105	1,049	1,200	655	143		6	6.27	6.93	4.05
(V01) (631) VA Central Western Massachusetts HCS	8,491	8,042	94.71%	449	5.29%	6,944	478	620	376	68	(3 2	7.57	7.2	5.28
(V01) (631BY) Springfield	3,956	3,872	97.88%	84	2.12%	3,459	194	219	72	12	(0	5.21	2.36	4.15
(V01) (631GC) Pittsfield	775	761	98.19%	14	1.81%	670	50	41	14	0		0	4.35	4	3.84
(V01) (631GD) Greenfield (Franklin County)	632	628	99.37%	4	0.63%	581	28	19	4	0	(0	1.84	4.5	0.95
(V01) (631GE) Worcester	3,646		93.17%	249		2,914	249	234	177	63		5 4	8.03		
(V01) (631GF) Fitchburg	656			12		530	48	66	12	0	(0	5.94		
(V01) (631MA) IDES Keller Army Community Hospital	7	7	100.00%	0		5	1	1	0	0		0		8.2	3
(V01) (631PA) 631PA	3		100.00%	0		2	1	C		0		0			
(V01) (650) Providence, RI	26,696	25,963	97.25%	733	2.75%	23,606	1,290	1,067	530	177	2	1 5	3.35	4.36	6.03

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			Less 5												
(V01) (650) Providence	23,571	22,983	97.51%	588	2.49%	20,945	1,133	905	427	143	15	3	3.69	4.43	4.73
(V01) (650GA) New Bedford Primary Care Ctr.	1,424	1,356	95.22%	68	4.78%	1,153	94	109	52	13	1	2	3.07	3.17	14.48
(V01) (650GB) Hyannis Primary Care Center	1,066	1,007	94.47%	59	5.53%	911	53	43	36	19	4	0	2.19	2.58	16.8
(V01) (650GD) Middletown	635	617	97.17%	18	2.83%	597	10	10	15	2	1	0	2.86	0	1.62
(V01) (689) VA Connecticut HCS, CT	46,846	46,666	99.62%	180	0.38%	43,400	1,932	1,334	. 155	22	2	1	1.4	2.28	2.62
(V01) (689) West Haven	28,093	27,962	99.53%	131	0.47%	25,534	1,416	1,012	110	18	2	1	1.55	2.77	3.82
(V01) (689A4) Newington Campus	15,476	15,433	99.72%	43	0.28%	14,766	394	273	41	2	0	0	1.47	1.41	0.55
(V01) (689GA) Waterbury VA Primary Care Center	467	467	100.00%	0	0.00%	457	7	3	0	0	0	0	0.54	0	1.34
(V01) (689GB) Stamford VA Primary Care Center	324	324	100.00%	0	0.00%	319	4	1	0	0	0	0	0.48	0	0.61
(V01) (689GC) Willimantic CBOC	447	447	100.00%	0	0.00%	427	17	3	0	0	0	0	0.93	0	1.18
(V01) (689GD) Winsted VA Primary Care	474	471	99.37%	3	0.63%	439	16	16	3	0	0	0	1.41	0	5.04
(V01) (689GE) Danbury	439	439	100.00%	0	0.00%	419	14	6	0	0	0	0	0.79	0	2.71
(V01) (689HA) WILLIAMATIC, CT (ORC)	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			0
(V01) (689HC) New London VA Primary Care Center	1,115		99.73%	3		1,028	64			2	0	0	1.00	0	
(V02) (528) Albany, NY	22,640			285		20,894					11	5		2.43	
(V02) (528A8) Albany	18,765		98.51%	279		17,282	707			56	11		2.93	2.44	3.07
(V02) (528G1) Malone	124		100.00%	0		124	0	-	_	0	0	0	00		0
(V02) (528G2) Westport	234		98.72%	3	1.28%	225	5			1	0	0	0.01	0	
(V02) (528G3) Bainbridge	263		100.00%	0	0.00%	260	1	2		0	0	0	0.38	1	0.01
(V02) (528G6) Fonda	251		99.60%	1	0.40%	242	6			0	0	0	0.10	7.33	
(V02) (528G7) Catskill	269		99.63%	1	0.37%	237	25			0	0	0	3.01	0	
(V02) (528GT) Glens Falls	708		100.00%	0	0.00%	698	8			0	0	0	0.61	0	
(V02) (528GV) Plattsburgh	646		100.00%	0	0.00%	523	93			0	0	0	4.5	0	0.07
(V02) (528GW) Schenectady	314		99.68%	1	0.32%	306	6		· ·	0	0	0	0.10		1.15
(V02) (528GX) Troy	265		100.00%	0		250	15			0	0	0	1.00		1.95
(V02) (528GY) Clifton Park	380		100.00%	0		326	33			0	0	0	0.10	0	
(V02) (528GZ) Kingston	421		100.00%	0		421	0		-	0	0	_		0	
(V02) (528) Bath, NY (V02) (528A6) Bath	14,658 13,145		99.45% 99.51%	81 64		13,859 12,581	425 306			14	0	0		2.43	
(V02) (528G4) Elmira	975			12		809	78			13	0	0	5.76	3.65	
(V02) (528G8) Wellsville	538		99.07%	5		469	41			0	0	0	2.59	8.33	
(V02) (528) Western New York, NY	32,873			365		29,993					22	7		2.73	
(V02) (528) Upstate New York HCS, Buffalo NY	26,179			342		23,906	1,055			59	21		3.39	2.73	
(V02) (528A4) Upstate New York HCS-Batavia	3,076			11		2,748	1,033			0	1	0		1.91	2.09
(V02) (528GB) Jamestown	857			4	0.47%	831	16			2		0		0.18	
(V02) (528GC) Dunkirk	567			2	0.35%	524	28			0	0	0		3	
(V02) (528GD) Niagara Falls	408		98.77%	5		370	26			0	n	0		2.12	
(V02) (528GK) Lockport	400		100.00%	0		367	21		-	0	0	0		0	
(V02) (528GQ) Lackawanna	711		100.00%	0		613	69			0	0	0	3.24	1.36	
(V02) (528GR) Olean	675		99.85%	1	0.15%	634	25			0	0	0		2.26	
(V02) (528) Canandaigua, NY	12,635			263		10,882				20	3	3		4.19	
(V02) (528A5) Canandaigua	5,607	5,474	97.63%	133	2.37%	4,768	351	355	116	12	3	2	4.58	6.07	1.65
(V02) (528GE) Rochester	7,028		98.15%	130	1.85%	6,114	490			8	0	1	4.51	3	1.84
(V02) (528) Syracuse, NY	29,437	28,971	98.42%	466	1.58%	26,422	1,439	1,110	320	70	35	41	2.35	4.89	2.48
(V02) (528A7) Syracuse	19,935	19,547	98.05%	388	1.95%	17,856	928	763	260	53	34	41	2.42	5.22	2.21
(V02) (528G5) Auburn	521		100.00%	0		513	7		0	0	0	0		0.71	
(V02) (528G9) Cortland	777	775	99.74%	2	0.26%	726	35	14	. 2	0	0	0	1.25	0.31	1.2
(V02) (528GL) Massena	688	686	99.71%	2	0.29%	669	10	7	2	0	0	0	0.54	6.52	0.58
(V02) (528GM) Rome	3,436	3,387	98.57%	49	1.43%	3,113	166	108	35	14	0	0	2.47	4.21	4.32
(V02) (528GN) Binghamton	1,848		99.78%	4	0.22%	1,711	67	66	4	0	0	0	1.13	3.35	0.71
(V02) (528GO) Carthage	1,612		98.76%	20		1,249	207			3	1	0		3.48	
(V02) (528GP) Oswego	532			1	0.19%	497	19			0	0	0		1.59	
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(V02) (528MA) Watertown DES	88		100.00%	0							0	0		0	
(V03) (526) Bronx, NY	24,753		99.37%	157	0.63%	22,517	1,206	873	150	6	1	0	4.24	2.64	1.04
(V03) (526) Bronx	23,992		99.36%	153				833	146	6	1	0	4.7	2.64	
(V03) (526GA) White Plains	397			3	0.76%		43			0	0	0	4.62	2.86	
(V03) (526GB) Yonkers	278		99.64%	1	0.36%	261	5			0	0	0	0.10		3.96
(V03) (526GD) Queens	86		100.00%	0		86				_	0	0	0111		0
(V03) (561) New Jersey HCS, NJ	39,519			159				<u>'</u>			0		0.9	2.38	
(V03) (561) New Jersey HCS-East Orange Campus			99.68%	66		19,243				6	0	0	0.00	2.11	
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,277			42		6,528	411			0	0	1	0.65	3.25	2.49
(V03) (561BY) Newark	482		100.00%	0		481	1	0	-		0	0			
(V03) (561BZ) Brick	5,675		99.30%	40		5,356				0	0	0	111	2.72	
(V03) (561GA) Hamilton	554		100.00%	0	0.00%	519				0	0	0	1.98	0	
(V03) (561GB) Elizabeth	349		97.42%	9		307				0	0	0	1.00	0	
(V03) (561GD) Hackensack/Bergen County	2,010		100.00%	0	0.0070	1,989				0	0	0	0.07	0.61	
(V03) (561GE) Jersey City	314		100.00%	0				-		0	0	0	0.01	0	
(V03) (561GF) Piscataway	516		100.00%	0		437				0	0	0	0.11	0	
(V03) (561GH) Morristown	452		100.00%	0	0.0070	449				0	0	0	0.12	0	4.4.
(V03) (561GI) Tinton Falls	874		99.77%	2	0.2070	848			_	0	0	0	0.55	0.69	
(V03) (561GJ) Paterson	391		100.00%	0	0.0070	382		-		0	0	0	0.34	0	11.4
(V03) (620) VA Hudson Valley HCS, NY (V03) (620) VA Hudson Valley HCS-Montrose Campus	23,717 7,404		99.04%	228 56						1	0	0	3.82 2.68	3.12 2.57	
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	10,031	9,956	99.25%	75	0.75%	8,892	589	475	72	3	0	0	4.83	2.88	1.93
(V03) (620BU) VADOM Montrose	1,215	1,215	100.00%	0	0.00%	1,202	7	6	0	0	0	0)		
(V03) (620GA) New City (Rockland County)	1,302	1,295	99.46%	7	0.54%	1,146	104	45	7	0	0	0	3.5	2.74	2.83
(V03) (620GB) Carmel (Putnam County)	745	739	99.19%	6	0.81%	683	43	13	6	0	0	0	1.75	3.31	4.05
(V03) (620GD) Goshen	977	954	97.65%	23	2.35%	748	126	80	22	1	0	0	5.1	8.37	3.83
(V03) (620GE) Port Jervis	876	832	94.98%	44		709		88	42	2	0	0	5.85	6.05	
(V03) (620GF) Harris (Monticello)	478			11						0	0	0	1.12	6.33	
(V03) (620GG) Poughkeepsie	490			3				32	3	0	0	0	0.21	4.68	
(V03) (620GH) Eastern Dutchess	190			3				-		1	0	0	5.74	2.81	1.33
(V03) (620MA) IDES West Point	9		100.00%	0			0	_		0	0	0		0	
(V03) (630) New York Harbor HCS, NY (V03) (630) New York Harbor HCS-New York	46,176 20,488			305 221						1	0	1		1.65 1.98	
Campus (V03) (630A4) New York Harbor HCS-Brooklyn Campus	21,467	21,390	99.64%	77	0.36%	20,387	588	415	77	0	0	0	0.92	1.4	1.32
(V03) (630A5) New York Harbor HCS-St. Albans Campus	2,938	2,933	99.83%	5	0.17%	2,856	47	30	5	0	0	0	0.21	1.07	0.35
(V03) (630GA) Harlem CBOC	125	125	100.00%	0	0.00%	124	0	1	0	0	0	0	0.28	0	0
(V03) (630GB) Staten Island CBOC	955	953	99.79%	2	0.21%	944	8	1	1	1	0	0	0.37	0.65	0.3
(V03) (630GC) Chapel St CBOC	203	203	100.00%	0	0.00%	199	3	1	0	0	0	0	0.97		0.5
(V03) (632) Northport, NY	29,206	28,995	99.28%	211	0.72%	26,694	1,414	887	201	9	1	0	3.26	2.9	1.04
(V03) (632) Northport	25,563	25,372	99.25%	191	0.75%	23,481	1,135	756	182	8	1	0	3.09	2.87	0.93
(V03) (632BU) Northport VADOM	205	205	100.00%	0	0.00%	205	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,257	1,256	99.92%	1	0.08%	1,117	114	25	1	0	0	0	2.92	5.13	0.3
(V03) (632HA) Valley Stream	285	284	99.65%	1	0.35%	281	3	0	1	0	0	0	1.02	0	1.2
(V03) (632HB) Riverhead	740		99.32%	5	0.68%				5	0	0	0	0.01	2.48	4.1
(V03) (632HC) Bay Shore	328		99.09%	3	0.91%			8	2	1	0	0	3.02		1.81
(V03) (632HD) Patchoque	828		98.79%	10							0	0	4.53	5.95	
(V04) (460) Wilmington, DE	15,690			591	3.77%					61	16	1	4.97	6.46	4.08
(V04) (460) Wilmington	11,257		96.53%	391						33	12		3.88	6.32	
(V04) (460GA) Sussex County	1,053	1,026	97.44%	27	2.56%	872	71	83	14	13	0	0	4.58	8.56	6.05

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(V04) (460GC) Kent County	1,339	1,298	96.94%	41	3.06%	1,105	106	87	7 33	5	3	3 0	4.24	1.37	5.79
(V04) (460GD) Cape May USCG	330	325	98.48%	5	1.52%	308	7	10	5	0	(0	2.01	2.94	1.6
(V04) (460HE) Atlantic County	748	730	97.59%	18	2.41%	621	50	59	18	0	(0	4.03	8.39	3.61
(V04) (460HG) Cumberland County	904	795	87.94%	109	12.06%	639	67	89	98	10	1	0	12.71	11.58	3.3
(V04) (460HK) MOC Wilmington	34	34	100.00%	0	0.00%	34	0	C	0	0	(0	0		
(V04) (460MA) IDES Dover AFB	25	25	100.00%	0	0.00%	5	4	16	0	0	(0		13.55	8
(V04) (503) Altoona, PA	14,885	14,840	99.70%	45	0.30%	13,626	813	401	14	26	ξ	0	2.75	3.5	0.87
(V04) (503) James E. Van Zandt VA(Altoona)	9,533		99.99%	1	0.01%	8,916	412	204	1	0	(0			0.93
(V04) (503GA) Johnstown	1,729		100.00%	0	0.00%	1,460	173			0	(0	0.0.		
(V04) (503GB) DuBois (Clearfield)	2,005			18		1,816	110			9		0		8.79	
(V04) (503GC) State College (Centre County)	1,151	1,125		26		1,002	86			17	(0	0.22		0.85
(V04) (503GD) Huntingdon	224		100.00%	0		210	14			0	(0			0
(V04) (503GE) Indiana	243		100.00%	0	0.00%	222	18			0	(0	2.12		0
(V04) (529) Butler, PA	8,274			12		8,171	55	<u> </u>		1			0.10		
(V04) (529) Butler	6,191		99.81%	12		6,096	48			1			0.2.	0.7	0.31
(V04) (529GA) Mercer County	876		100.00%	0		874	2		-	0		0	0.0.	0.09	
(V04) (529GB) Lawrence County	424		100.00%	0	0.0070	419	5		0	0		0	51.10		
(V04) (529GC) Armstrong County (Kittanning)	219		100.00%	0		218	0			0		0		0	
(V04) (529GD) Clarion County	170		100.00%	0		170	0		,	0		0	-		0.06
(V04) (529GF) Cranberry Township	394		100.00%	725	0.00%	394	805	· ·	0	200	(0.2.		
(V04) (540) Clarksburg, WV	16,483			735 667	4.46% 5.02%		599			194	28				4.65
(V04) (540) Clarksburg	13,275 251			27		11,107	36			2	20			6.98	5.2
(V04) (540GA) Tucker County (V04) (540GB) Wood County Veterans Center	1,422	1,408		14		1,273	59			1) 0		7.52	
(V04) (540GC) Braxton	521		98.08%	10		418	53			0		,		11.89	
(V04) (540GD) Monongalia	951	935		16		873	43			3		0			
(V04) (540HK) RMU	63			1	1.59%	28				0		0			
(V04) (542) Coatesville, PA	14,505			99				Ų				0			2.18
(V04) (542) Coatesville	13,091		99.35%	85		12,293	414			17	3				
(V04) (542BU) VADOM Coatesville	58		100.00%	0		58	0			0		0			
(V04) (542GA) Springfield	840			7	0.83%	795	27	11	1 7	0		0	1.4	0	3
(V04) (542GE) Spring City	516	509	98.64%	7	1.36%	468	27	14	1 6	0	1	0	1.99	0	4.14
(V04) (562) Erie, PA	14,354	14,053	97.90%	301	2.10%	13,142	533	378	268	32	1	0	3.34	3.89	0.59
(V04) (562) Erie	10,916	10,642	97.49%	274	2.51%	9,913	424	305	242	32	(0	4.79	3.89	0.49
(V04) (562GA) Crawford County Primary Care Clinic	897	873	97.32%	24	2.68%	800	27	46	3 23	0	1	0	4.15	4.17	1.01
(V04) (562GB) Ashtabula County Primary Care Clinic	708		99.72%	2		684	16		2	0	(0.02		
(V04) (562GC) McKean County Primary Care Clinic			100.00%	0		235	12		0	0	(_	
(V04) (562GD) Venango	932		99.89%	1	0.11%	877	39			0	(-			0.82
(V04) (562GE) Warren	653		100.00%	0	****	633	15	Ų.	1	0	(1			
(V04) (595) Lebanon, PA	25,446			827						132				_	
(V04) (595) Lebanon	17,302			679		14,258	1,127			105	25				4.3
(V04) (595GA) Camp Hill Outpatient Clinic	3,208		98.35%	53		2,684	227			10	3		00		
(V04) (595GC) Lancaster	1,234	1,223		11		1,057	89			0			-	6.3	
(V04) (595GD) Reading	929			21		791	63			5				_	
(V04) (595GE) York County	2,372			63		1,976	145			12				_	5.73
(V04) (595GF) Pottsville/Fracksville (V04) (642) Philadelphia, PA	401 36,461		100.00% 95.89%	0 1,499		310 31,689	55 1,510			269	60				3.86
(V04) (642) Priliadelphia, PA (V04) (642) Philadelphia	30,569			1,499		26,586	1,510	<u> </u>		209	46				
(V04) (642GA) Outpatient Clinic at Marshall Hall	1,717			1,310		1,646	34			1	2			6.27	0.64
(V04) (642GC) Willow Grove PA	2,090			90		1,621	211			10	(_	
(V04) (642GD) Gloucester	2,085			91		1,836	88			33	12			15.18	
(V04) (646) Pittsburgh, PA	35,821			659			2,291			82					

(V04) (646) Pittsburgh HCS-Univ Dr (V04) (646A4) Heinz Division HCS			Less 3		30 Days 5								in Days 13	III Days 14	in Days 15
, , , , , ,	22,778	22,277	97.80%	501	2.20%	19,133	1,478	1,666	431	63	7	0	8.31	4.96	0.89
0.64) (5.55.) = .	7,066	7,000	99.07%	66	0.93%	6,158	460	382	52	13	1	0	4.5	3.13	2.08
(V04) (646GA) Belmont	1,234	1,168	94.65%	66	5.35%	957	103	108	62	4	0	0	8.43	3.01	1.8
(V04) (646GB) Westmoreland	1,459	1,457	99.86%	2	0.14%	1,294	95	68	2	0	0	0	2.72	0.86	0.18
(V04) (646GC) Beaver CBOC	1,014	1,013	99.90%	1	0.10%	915	71	27	1	0	0	0	1.96	3.8	1.56
(V04) (646GD) Washington County	1,220	1,208	99.02%	12	0.98%	1,154	34	20	12	0	0	0	1.01	3.54	0.57
(V04) (646GE) Fayette County	1,050	1,039	98.95%	11	1.05%	970	50	19	9	2	0	0	1.72	4.86	0.54
(V04) (693) Wilkes-Barre, PA	24,219	24,044	99.28%	175	0.72%	22,416	895	733	158	12	3	2	2.82	2.02	1.12
(V04) (693) Wilkes Barre	17,072	16,983	99.48%	89	0.52%	15,953	569	461	81	6	1	1	2.62	1.95	0.5
(V04) (693B4) Allentown	4,470	4,408	98.61%	62	1.39%	4,030	192	186	56	5	0	1	4.03	2.32	2.27
(V04) (693GA) Sayre	1,097	1,082	98.63%	15	1.37%	974	64	44	15	0	0	0	2.15	3.08	1.16
(V04) (693GB) Williamsport	872	868	99.54%	4	0.46%	825	25	18	3	1	0	0	1.1	1.79	1.28
(V04) (693GC) Tobyhanna	79	79	100.00%	0	0.00%	67	9	3	0	0	0	0	2.03	0	3.78
(V04) (693GF) Berwick (Columbia Co.)	306	305	99.67%	1	0.33%	283	8	14	1	0	0	0			0.8
(V04) (693GG) Northampton County	323	319	98.76%	4	1.24%	284	28	7	2	0	2	0	4.27	0.03	0.22
(V05) (512) Baltimore HCS, MD	42,591	41,097	96.49%	1,494	3.51%	37,329	1,792	1,976	1,181	223	79	11	7.65	5.58	2.12
(V05) (512) Baltimore	25,795	24,856		939	3.64%	22,663	1,004	1,189	758	135	38	8	9.74	5.74	
(V05) (512A5) Perry Point	6,941	6,827	98.36%	114		6,483	172	172	72	24	18	0	6.55	4.19	1.26
(V05) (512GA) Cambridge	2,348	2,205	93.91%	143	6.09%	1,844	170	191	87	32	21	3	7.73	16.03	6.9
(V05) (512GC) Glen Burnie	1,620	1,540	95.06%	80	4.94%	1,317	116	107	74	6	0	0	5.78	7.77	3.96
(V05) (512GD) Loch Raven	3,395	3,269	96.29%	126	3.71%	2,977	162	130	98	26	2	0	7.53	3.44	1.92
(V05) (512GE) Pocomoke City	489	476	97.34%	13	2.66%	424	32	20	13	0	0	0	2.43	0	8.89
(V05) (512GF) Fort Howard	747	729	97.59%	18	2.41%	587	71	71	18	0	0	0	4.6	13.87	1.83
(V05) (512GG) Fort Meade	1,256	1,195		61	4.86%	1,034	65			0	0	0	5.8	2.94	
(V05) (613) Martinsburg, WV	33,408	32,868		540		29,660	1,695			66	17 17	10		4.6	
(V05) (613) Martinsburg	24,167		98.32%	406	1.68%	21,441	1,208	1,112		56	0	0	3.35	4.55	
(V05) (613BU) VADOM Martinsburg	1,505	1,504		44	0.07% 2.78%	1,484	20			9	0	3		0.02	
(V05) (613GA) Cumberland (V05) (613GB) Hagerstown	1,584	1,540 1,134		38		1,299 1,060	93 45			9	0	0		9.73 6.59	
(V05) (613GC) Stephens City	1,612	-	99.57%	7		1,461	88			0	0	0		1.9	
(V05) (613GD) Franklin	96		100.00%	0	0.43%	87	6			0	0	0	2.75	0	
(V05) (613GE) Petersburg	352		99.43%	2		300	30	-		0	0	0		0	
(V05) (613GF) Harrisonburg	1,184	1,178		6	0.51%	1,069	80			0	0	0	3.12	0.87	
(V05) (613GG) Fort Detrick	1,736	1,700		36		1,459	125			0	0	0		4.95	
(V05) (688) Washington, DC	45,225	44,571		654		40,101	2,283			55	0			3.85	
(V05) (688) Washington	38,998	38,386		612		34,475	1,963			54	0			3.92	
(V05) (688GA) Fort Belvoir	2,715	-	99.23%	21		2,347	193			0	0	0		3.21	
(V05) (688GB) Southeast Washington	241		100.00%	0		230	3			0	0	0		5.6	
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	487		99.79%	1	0.21%	443	29	14	1	0	0	0		5.73	
(V05) (688GD) Charlotte Hall	1,143	1,129	98.78%	14	1.22%	1,039	61	29	13	1	0	0	2.32	2.87	2.86
(V05) (688GE) Southern Prince Georges County	1,641	1,635	99.63%	6	0.37%	1,567	34		6	0	0	0	1.49	1	0.74
(V06) (517) Beckley, WV	10,517			237	2.25%	8,988	657	635	169	37	31	0	3.79	6.64	1.89
(V06) (517) Beckley	10,139		97.67%	236		8,657	628	618	168	37	31	0	3.7	6.64	1.8
(V06) (517GB) Greenbrier County	287	286	99.65%	1	0.35%	268	7		1	0	0	0	4		3.19
(V06) (517HK) Beckley MOC	91	91	100.00%	0	0.00%	63	22		-	0	0	0	6.49	9.57	
(V06) (558) Durham, NC	43,010	41,014		1,996		35,138				346	99			7.27	
(V06) (558) Durham	30,572	29,161		1,411	4.62%	24,722	2,051	2,388		244	30			7.29	
(V06) (558GA) Greenville	6,325	5,964		361	5.71%	5,165	388			87	69	1	8.67	7.13	
(V06) (558GB) Raleigh	4,468	4,306	96.37%	162		3,858	165	283	148	14	0	0	7.61	5.53	1.26
(V06) (558GC) Morehead City	1,645	1,583		62		1,393	73			1	0	J J	0.40	7.99	
(V06) (565) Fayetteville, NC	33,400			3,437		25,287	2,150			1,092	108			11.44	
(V06) (565) Fayetteville NC	23,711	21,374	90.14%	2,337	9.86%	18,256	1,456	1,662	1,417	798	99	23	16.27	11.85	3.78

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: May 2015	Total Completed Appointments 1		Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
(V06) (565GA) Jacksonville	2,293	1,935	84.39%	358	15.61%	1,765	75	95	234	118	5	1	15.41	10.41	10.56
(V06) (565GC) New Hanover County (Wilmington)	4,949			458		3,563	423			99	1	6	11.92	9.56	9.23
(V06) (565GD) Hamlet	516			76		3,303	54			28	3	0	26.3	9.50	6.18
(V06) (565GE) Robeson County	690			52		567	39			28	0	1	9.99	11	4.68
(V06) (565GF) Goldsboro	1,053			156		701	67			21	0	1	16.22		8.84
(V06) (565MB) IDES Fort Bragg	88		100.00%	0		14	32			0	0	0	10.22	13.31	0.04
(V06) (565MD) IDES Camp Lejeune	100		100.00%	0		94	4	2		0	0	0		10.01	4.67
(V06) (590) Hampton, VA	28,915			, and the second		23,206	1,726	2,017		318			12.55	5.96	
(V06) (590) Hampton	25,729			1,586		20,986	1,433			285	10		12.95	5.66	
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,249			356		1,475	1,433			33	0	0	13.51	14.04	12.91
(V06) (590GC) Albemarle CBOC	802			24		707	49			0	0	0	2.76	0	3.98
(V06) (590MA) IDES Portsmouth	42		100.00%	0		12	16			0	0	0	2.70	13.86	9.21
(V06) (590MB) IDES Langley	36		100.00%	0		8	20		0	0	0	0		9.94	0.21
(V06) (590MC) IDES Fort Eustis	57		100.00%	0		18	35		0	0	0	0		8.96	8.72
(V06) (637) Asheville, NC	26,747			409		24,090	1,295			70	_	3	3.14		
(V06) (637) Asheville-Oteen	24,614			387		22,189	1,149			69	4	3	3.34	3.64	2.74
(V06) (637GA) Franklin NC CBOC	1,136			12		1,013	78			1	0	0	1.75	5.04	4.93
(V06) (637GB) Rutherfordton CBOC	997		99.00%	10		888	68			0	0	0	2.95	1.08	
(V06) (652) Richmond, VA	40,352			1,034		35,705	1,908		1	131		9	5.7		
(V06) (652) Richmond	36,442			892		32,377	1,666	1,703		114	39		6.01	3.57	2.09
` '` '				124						17			5.33	3.57	
(V06) (652GA) Stafford/Fredericksburg	2,062			124		1,723	112 81	67		0	28	0		-	10.65
(V06) (652GE) Charlottesville CBOC, VA	1,228					1,066					0	0	4.29	6.25	
(V06) (652GF) Emporia, VA (V06) (658) Salem, VA	620 28,370			543	0.65%	539 25,570	49 1,237			73	52	14	3.44 2.75		0.47
(V06) (658) Salem	23,047		97.77%	513		20,514	1,106	914		69	51	14		5.35	
(V06) (658GA) Tazewell	190		100.00%	0		190	0	914	0	09	0	0	0.51	5.55	0.30
(V06) (658GB) Danville	1,495		100.00%	0		1,477	11	7	0	0	0	0	0.61	0	-
(V06) (658GC) Lynchburg	1,567		99.74%		0.26%	1,477	24			1	1	0	1.17	0	0.56
(V06) (658GD) Staunton	970			23		870	45			3	0	0	6.63	0.36	
(V06) (658GE) Wytheville	1,101			3		1,011	51			0	0	0	3.68	0.50	0
(V06) (659) Salisbury, NC	52,752					42,706	3,334			622		119		-	-
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	27,250		93.78%			22,390	1,505			360	88			8.83	
(V06) (659BY) Winston-Salem	10,127			444		8,191	669			129	2	0	4.64	8.43	
(V06) (659GA) Charlotte	12,113			651		9,712	775			112	80	6	5.79	9.15	
(V06) (659GB) Hickory	3,262			82		2,413	385			21	0	0	4.51	8.73	
(V07) (508) Atlanta, GA	65,705					55,187	3,779			526		8	7.94		
(V07) (508) Atlanta	43,098			1,889		36,434	2,467	2,308		372	45		8.64	6.89	
(V07) (508GA) Fort McPherson	4,906		98.10%	93		4,493	159			18	0	0	4.77	3.92	
(V07) (508GE) NE Georgia/Oakwood	2,867			104		2,397	132			21	0	0	6.88	8.8	
(V07) (508GE) NE Georgia/Gakwood	1,829			115		1,446	98			15	17	0	9.36	9.63	
(V07) (508GG) Stockbridge	1,984			129		1,579	145			25	10		9.58	7.71	2.15
(V07) (508GH) Lawrenceville (Gwinnett County)	2,589			39		2,161	142			1	0	0	6.22	3.4	
(V07) (508GI) Newnan	1,647		87.92%	199		1,194	133			22	0	0	13.73	2.25	
(V07) (508GJ) Blairsville	1,105			35		1,013	29			13	3	0	6.12	0.55	
(V07) (508GK) Trinka Davis Veterans Village CBOC				90		1,688	192			10	0	0	5.71	7.78	
(V07) (508QF) Atlanta (TBD)	3,476			130		2,782	282			29	9	1	7.91	6.9	
(V07) (508QF) Atlanta (TBD) (V07) (509) Augusta, GA	24,353			755		20,933	1,378			99		11			
(V07) (509) Augusta, GA (V07) (509) Augusta	11,394			462		9,689	619			68	6	0		5.34	
				219			570				7		7.03	3.09	
(V07) (509A0) Lenwood (Uptown)	9,557					8,273				30	0	11			
(V07) (509GA) Athens, GA CBOC	2,126			21		1,878	130			1		0	4.81	5.12	
(V07) (509GB) Aiken CBOC	1,255			53		1,072	59			0	0	0	6.4	1.45	2.15
(V07) (509MA) IDES Fort Gordon	21		100.00%	0		21	0		0	0	0	0	0.1		4.04
(V07) (521) Birmingham, AL	43,539	42,763	98.22%	776	1.78%	38,516	2,363	1,884	656	105	10	5	1.02	7.1	1.91

(V07) (521GA) Huntsville AL 2,617 2,594 99.12% 23 0.88% 2,471 83 40 10 10 3 0 2.26 (V07) (521GB) Decatur AL/Madison 1,366 1,355 99.19% 11 0.81% 1,221 80 54 4 7 0 0 1.81 (V07) (521GC) Florence AL (Shoals Area) 1,431 100.00% 0 0.00% 1,354 67 10 0 0 0 0 1.3 (V07) (521GD) Rainbow City 1,481 100.00% 0 0.00% 1,455 18 8 0 0 0 0 0.23 (V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97	7.77 1.76 3.47 0 0.22 0	2.31 1.98 2.33 2.44
(V07) (521) Birmingham 30,780 30,041 97.60% 739 2.40% 26,298 2,014 1,729 640 87 7 5 0.78 (V07) (521GA) Huntsville AL 2,617 2,594 99.12% 23 0.88% 2,471 83 40 10 10 3 0 2.26 (V07) (521GB) Decatur AL/Madison 1,366 1,355 99.19% 11 0.81% 1,221 80 54 4 7 0 0 1.81 (V07) (521GC) Florence AL (Shoals Area) 1,431 1,431 100.00% 0 0.00% 1,354 67 10 0 0 0 0 1.3 (V07) (521GD) Rainbow City 1,481 1,481 100.00% 0 0.00% 1,455 18 8 0 0 0 0 0.23 (V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97 <th>1.76 3.47 0 0.22</th> <th>1.98 2.33</th>	1.76 3.47 0 0.22	1.98 2.33
(V07) (521GA) Huntsville AL 2,617 2,594 99.12% 23 0.88% 2,471 83 40 10 10 3 0 2.26 (V07) (521GB) Decatur AL/Madison 1,366 1,355 99.19% 11 0.81% 1,221 80 54 4 7 0 0 1.81 (V07) (521GC) Florence AL (Shoals Area) 1,431 1,431 100.00% 0 0.00% 1,354 67 10 0 0 0 0 0 1.3 (V07) (521GD) Rainbow City 1,481 1,481 100.00% 0 0.00% 1,455 18 8 0 0 0 0 0.23 (V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97	1.76 3.47 0 0.22	1.98 2.33
(V07) (521GB) Decatur AL/Madison 1,366 1,355 99.19% 11 0.81% 1,221 80 54 4 7 0 0 1.81 (V07) (521GC) Florence AL (Shoals Area) 1,431 1,431 100.00% 0 0.00% 1,354 67 10 0 0 0 0 0 1.3 (V07) (521GD) Rainbow City 1,481 1,481 100.00% 0 0.00% 1,455 18 8 0 0 0 0 0.23 (V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97	3.47 0 0.22 0	2.33
(V07) (521GC) Florence AL (Shoals Area) 1,431 1,431 100.00% 0 0.00% 1,354 67 10 0 0 0 0 0 1.3 (V07) (521GD) Rainbow City 1,481 1,481 100.00% 0 0.00% 1,455 18 8 0 0 0 0 0 0.23 (V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97	0 0.22 0	
(V07) (521GD) Rainbow City 1,481 1,481 100.00% 0 0.00% 1,455 18 8 0 0 0 0 0.23 (V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97	0.22	2.44
(V07) (521GE) Anniston/Oxford AL 1,568 1,567 99.94% 1 0.06% 1,474 60 33 0 1 0 0 1.97	0	
		1.41
	1.41	1.58
(V07) (521GF) Jasper AL 873 872 99.89% 1 0.11% 866 4 2 1 0 0 0 0.31		0.07
(V07) (521GG) Bessemer CBOC 1,272 1,272 100.00% 0 0.00% 1,271 0 1 0 0 0 0 0 0 0 0.01	0.05	0.13
(V07) (521GH) Childersburg CBOC 1,134 1,133 99.91% 1 0.09% 1,126 0 7 1 0 0 0 0.46	0.4	0.44
(V07) (521GI) Guntersville 1,017 1,017 100.00% 0 0.00% 980 37 0 0 0 0 0 0 0 0.54	3.17	2
(V07) (534) Charleston, SC 46,919 46,749 99.64% 170 0.36% 43,281 1,807 1,661 160 9 1 0 2.97	2.62	1.16
(V07) (534) Charleston 27,427 27,316 99.60% 111 0.40% 25,581 956 779 104 6 1 0 3.34	2.23	1.31
(V07) (534BY) Savannah 5,515 5,497 99.67% 18 0.33% 5,140 172 185 17 1 0 0 0 2.39	2.66	0.79
(V07) (534GB) Myrtle Beach 5,243 5,210 99.37% 33 0.63% 4,550 359 301 31 2 0 0 4.24	5.8	1.53
(V07) (534GC) Beaufort 1,876 1,872 99.79% 4 0.21% 1,768 43 61 4 0 0 0 1.96	1.08	0.73
(V07) (534GD) Goose Creek, SC 4,862 4,859 99.94% 3 0.06% 4,283 261 315 3 0 0 0 3.05	4.73	1.79
(V07) (534GE) Hinesville 1,996 1,995 99.95% 1 0.05% 1,959 16 20 1 0 0 0 0.93	0.02	0.08
(V07) (544) Columbia, SC 49,431 47,841 96.78% 1,590 3.22% 40,171 3,783 3,887 1,023 442 104 21 5.08	7.65	6
(V07) (544) Columbia SC 33,801 32,613 96.49% 1,188 3.51% 26,894 2,796 2,923 790 349 40 9 7.05	7.17	8.58
(V07) (544BZ) Greenville SC 5,829 5,553 95.27% 276 4.73% 4,851 345 357 144 65 55 12 2.57	11.42	3.77
(V07) (544GB) Florence SC 2,251 2,199 97.69% 52 2.31% 1,929 141 129 19 25 8 0 6.08	3.88	3.52
(V07) (544GC) Rock Hill 2,609 2,608 99.96% 1 0.04% 2,459 114 35 1 0 0 0 1.06		2.71
(V07) (544GD) Anderson County 1,284 1,282 99.84% 2 0.16% 1,072 87 123 2 0 0 0 0 4.44		0.87
(V07) (544GE) Orangeburg County 912 903 99.01% 9 0.99% 815 48 40 8 1 0 0 0 2.34		3.96
(V07) (544GF) Sumter County 1,198 1,170 97.66% 28 2.34% 980 116 74 27 1 0 0 5.71	2	4.76
(V07) (544GG) Spartanburg,SC CBOC 1,401 1,370 97.79% 31 2.21% 1,079 123 168 30 0 1 0 7		4.3
(V07) (544HK) Columbia VA Mobile Clinic 146 143 97.95% 3 2.05% 92 13 38 2 1 0 0	8.06	
(V07) (557) Dublin, GA 18,328 16,990 92.70% 1,338 7.30% 14,626 1,204 1,160 631 521 156 30 12.73	9.26	4.06
(V07) (557) Dublin 12,179 11,377 93.41% 802 6.59% 9,802 805 770 365 361 68 8 13.6	9.12	2.54
(V07) (557GA) Macon GA 1,708 1,649 96.55% 59 3.45% 1,418 131 100 40 18 1 0 4.49	2.31	6.15
(V07) (557GB) Albany GA 1,950 1,685 86.41% 265 13.59% 1,498 93 94 84 92 84 5 23.68	7.57	3.11
(V07) (557GC) Baldwin County 484 482 99.59% 2 0.41% 432 31 19 2 0 0 0 3.62	1.19	3.89
(V07) (557GE) Brunswick 1,151 1,045 90.79% 106 9.21% 817 97 131 63 43 0 0 12.42	12.13	7.43
(V07) (557HA) Perry 856 752 87.85% 104 12.15% 659 47 46 77 7 3 17 10.43	17.28	10.49
(V07) (619) Central Alabama Veterans HCS, AL 28,200 26,858 95.24% 1,342 4.76% 23,499 1,626 1,733 1,012 235 81 14 5.51	7.1	5.64
(V07) (619) Montgomery 11,427 10,824 94.72% 603 5.28% 9,155 745 924 499 98 6 0 5.16	7.47	6.2
(V07) (619A4) Tuskegee 9,106 8,750 96.09% 356 3.91% 8,091 355 304 216 96 34 10 6.13	6.83	3.06
(V07) (619GA) Columbus 3,679 3,517 95.60% 162 4.40% 3,257 123 137 86 36 36 4 5.36	3.15	4.42
(V07) (619GB) Dothan 1,458 1,324 90.81% 134 9.19% 930 207 187 126 3 5 0 9.17		14.16
(V07) (619GD) Wiregrass 2,120 2,035 95.99% 85 4.01% 1,670 187 178 83 2 0 0 4.11	7.55	5.55
(V07) (619GE) Monroe County 405 403 99.51% 2 0.49% 391 9 3 2 0 0 0 0 0.54		1.7
(V07) (619PA) Montgomery PRRTP 5 5 100.00% 0 0.00% 5 0 0 0 0 0 0 0		
(V07) (679) Tuscaloosa, AL 10,238 10,127 98.92% 111 1.08% 9,767 197 163 83 19 8 1 4.8	0.11	1.16
(V07) (679) Tuscaloosa 10,108 9,997 98.90% 111 1.10% 9,637 197 163 83 19 8 1 5.1	0.11	1.16
(V07) (679HK) Mobile Clinic Tuscaloosa 130 130 100.00% 0 0.00% 130 0 0 0 0 0 0 0 0 0 0.25		
(V08) (516) Bay Pines, FL 75,240 73,911 98.23% 1,329 1.77% 67,126 3,328 3,457 1,095 172 33 29 3.9	4.18	2.14
(V08) (516) C.W. Bill Young VAMC 42,737 42,106 98.52% 631 1.48% 37,959 2,047 2,100 582 44 5 0 4.08	4.47	1.73
(V08) (516BZ) Lee County 16,209 15,689 96.79% 520 3.21% 14,058 752 879 394 105 20 1 5.47	4.89	3.53
(V08) (516GA) Sarasota 3,457 3,403 98.44% 54 1.56% 3,160 118 125 52 2 0 0 3.18	1.55	1.21
(V08) (516GB) St. Petersburg 656 656 100.00% 0 0.00% 620 19 17 0 0 0 0 1.45	0	1.88
(V08) (516GC) Palm Harbor 2,164 2,149 99.31% 15 0.69% 2,010 61 78 15 0 0 0 2.63	0.39	0.64
(V08) (516GD) Bradenton 3,776 3,719 98.49% 57 1.51% 3,440 164 115 9 12 8 28 7.57	1.26	2.3
(V08) (516GE) Port Charlotte/Charlotte County 2,999 2,956 98.57% 43 1.43% 2,782 73 101 36 7 0 0 1.89	2.77	3.31

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: May 2015			d in 30 Days or Less 3		d in Over 30 Days 5								III Days 13	an Days 14	III Days 13
(V08) (516GF) Naples	1,975	1,969	99.70%	6	0.30%	1,870	69	30	4	2	0	0	0.6	2.74	3.55
(V08) (516GH) Sebring	1,267	1,264	99.76%	3	0.24%	1,227	25	12	3	0	0	0	0.83	4	1.36
(V08) (546) Miami, FL	53,979	53,605	99.31%	374	0.69%	51,107	1,369	1,129	325	48	1	0	2.06	2.11	0.29
(V08) (546) Miami	33,098	32,837	99.21%	261	0.79%	31,564	609	664	238	22	1	0	2.26	1.88	0.07
(V08) (546BZ) Broward County	13,634	13,538	99.30%	96	0.70%	12,474	656	408	74	22	0	0	2.6	3.14	
(V08) (546GA) Miami	1,065	1,065	100.00%	0	0.00%	1,064	1	0	0	0	0	0			0.54
(V08) (546GB) Key West	1,407	1,402	99.64%	5	0.36%	1,332	37	33	5	0	0	0	1.99	1.05	2.1
(V08) (546GC) Homestead	1,457	1,450	99.52%	7	0.48%	1,428	17	5	3	4	0	0	0.78	0.09	0.46
(V08) (546GD) Pembroke Pines	941	941	100.00%	0	0.00%	921	13	7	0	0	0	0	0.64	0.9	0.6
(V08) (546GE) Key Largo	368		100.00%	0		361	5	2	0	0	0	0			
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,360	1,360	100.00%	0	0.00%	1,326	27	7	0	0	0	0	0.97	0.51	0.61
(V08) (546GH) Deerfield Beach	649					637	4	3	_	0	0		-		
(V08) (548) West Palm Beach, FL	51,187					45,947	2,044						1.35		
(V08) (548) W Palm Beach	40,356					35,586	1,802			74	29	1	1.92		
(V08) (548GA) Ft Pierce	1,824	1,787	97.97%	37	2.03%	1,657	66	64	27	10	0	0	1.68	10.44	1.39
(V08) (548GB) Delray Beach	2,613	2,608	99.81%	5		2,558	24			0	0	0			
(V08) (548GC) Stuart	2,499	2,476	99.08%	23	0.92%	2,346	97	33	22	1	0	0	0.39		
(V08) (548GD) Boca Raton	1,546	1,536	99.35%	10	0.65%	1,529	3	4	10	0	0	0	0.03	0.97	0
(V08) (548GE) Vero Beach	1,304	1,300	99.69%	4	0.31%	1,249	35	16	4	0	0	0	0.39	1.46	0.16
(V08) (548GF) Okeechobee	1,045	1,041	99.62%	4	0.38%	1,022	17			0	0	0		1.27	2.26
(V08) (573) Gainesville, FL	84,748	79,663		1	6.00%	69,656	4,418	5,589	3,323	1,370	259	133	5.14	9.57	2.28
(V08) (573) North Florida/South Georgia HCS- Gainesville	32,977	31,510	95.55%	1,467	4.45%	28,286	1,504	1,720	1,030	343	55	39	3.08	6.2	2.4
(V08) (573A4) North Florida/South Georgia HCS- Lake City	10,081					8,910	378			67	29				
(V08) (573BY) Jacksonville	17,357				12.21%	12,193	1,192	1,852	1,131	761	143	85			
(V08) (573GA) Valdosta	1,231					1,180	18			3	0				
(V08) (573GD) Ocala	3,230					2,912	117			0	0		2.24		
(V08) (573GE) St. Augustine	1,966		97.61%			1,730	95			15	3				
(V08) (573GF) Tallahassee	6,660				10.14%	5,001	354			107	24				
(V08) (573GG) Lecanto	1,852					1,663	106			0	1	0			
(V08) (573GI) The Villages	6,287		96.61%			5,191	472			54	4	0			
(V08) (573GJ) Saint Marys	814		91.65%			554	60			3	0	-			
(V08) (573GK) Jackson County	857		99.53%		0.47%	735	92	26	4	0	0	0			
(V08) (573GL) Palatka	869					762	19	40	31	17	0	0			
(V08) (573GM) Waycross	543				0.18%	526	10	6	1	0	0	0	0.72		
(V08) (573MA) IDES Naval Hospital Jacksonville	24		100.00%			13	1	10		0	0	0		9.62	
(V08) (672) San Juan, PR	71,549						1,580				1	1	0.85		
(V08) (672) San Juan	49,805		99.92%			47,710	1,336				1	0			
(V08) (672B0) Ponce	8,777					8,697	55			0	0	1	0.51		
(V08) (672BZ) Mayaguez	7,333		99.96%			7,089	139	102	3	0	0	0			
(V08) (672GA) St Croix	235		100.00%		0.0070	217	7	11	0	0	0	0			
(V08) (672GB) St Thomas	230		99.57%		0.43%	221	5	3	1	0	0	0			
(V08) (672GC) Arecibo	2,296		99.96%	1	0.04%	2,292	1	2	1	0	0	0			
(V08) (672GD) Ceiba	1,931		99.48%			1,876	28	17	10	0	0	0	1.03	1.53	0.56
(V08) (672GE) Guayama	942				0.11%		9	2	1	0	0				
(V08) (673) Tampa, FL	65,506					58,175	2,533			509	82				
(V08) (673) Tampa	50,230		96.01%			44,932	1,649	1,644	1,559	352	55				
(V08) (673BZ) New Port Richey	8,340		95.06%			7,158	397	373		113	12		2.01		
(V08) (673GB) Lakeland	3,379	3,269	96.74%	110	3.26%	2,853	263		50	44	15	1	3.17		
(V08) (673GC) Brooksville	2,482					2,300	155	25	2	0	0	0	114		
(V08) (673GF) Zephyrhills	1,075		98.79%				69			0	0				
	70,693	68,509	96.91%	2,184	3.09%	63,742	2,245	2,522	1,532	338	111	203	4.79	4.76	1.71
(V08) (675) Orlando, FL (V08) (675) Orlando	3,409		_		6.45%	2,763	239		129				1.29	9.59	0.16

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(V08) (6759AA) Orlando Nursing Home	1	1	100.00%	0		1	0	0	0	0	0	0		0	
(V08) (675BU) Orlando Domiciliary	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0			
(V08) (675GA) Viera Outpatient Clinic	14,710	14,162	96.27%	548	3.73%	12,724	570	868	257	104	23	164	11.62	4.07	2.79
(V08) (675GB) Daytona Beach Outpatient Clinic	11,866	11,744	98.97%	122	1.03%	11,485	126	133	90	28	4	0	0.74	1.62	1.2
(V08) (675GC) Kissimee CBOC	1,732	1,705	98.44%	27	1.56%	1,614	42	49	24	3	0	0	2.77	0.78	1.15
(V08) (675GD) Orange City	1,530	1,507	98.50%	23	1.50%	1,442	31	34	16	5	2	0	2.82	2.39	0.99
(V08) (675GE) Leesburg CBOC	1,348	1,346	99.85%	2	0.15%	1,330	8	8	1	1	0	0	0.74	0.09	0.68
(V08) (675GF) Clermont CBOC	914	907	99.23%	7	0.77%	825	53	29	7	0	0	0	2.32	2.62	3.02
(V08) (675GG) Lake Baldwin CBOC	35,157	33,922	96.49%	1,235	3.51%	31,532	1,176	1,214	1,008	155	62	10	3.86	4.99	1.53
(V09) (581) Huntington, WV	24,815	24,078	97.03%	737	2.97%	20,348	1,530	2,200	602	123	12	0	4.9	6.7	2.39
(V09) (581) Huntington	20,773	20,095	96.74%	678	3.26%	16,777	1,323	1,995	547	119	12	0	5.77	6.88	2.44
(V09) (581GA) Prestonsburg	1,382	1,340	96.96%	42	3.04%	1,138	86	116	38	4	0	0	4.59	11.12	3.07
(V09) (581GB) Charleston	2,660	2,643	99.36%	17	0.64%	2,433	121	89	17	0	0	0	2.85	1.2	1.78
(V09) (596) Lexington, KY	26,166	25,271	96.58%	895	3.42%	21,550	1,690	2,031	673	163	53	6	3.23	6.74	3.16
(V09) (596) Lexington-Leestown	10,468	10,318	98.57%	150	1.43%	9,027	627	664	117			1	3.36	5.09	2.95
(V09) (596A4) Lexington-Cooper Dr	12,194	11,534	94.59%	660	5.41%	9,484	873	1,177	480	126	49	5		7.42	1.16
(V09) (596BU) Lexington Domiciliary	27	27	100.00%	0	0.00%	27	0	0	0	0	0	0			
(V09) (596GA) Somerset	1,615	1,562	96.72%	53	3.28%	1,373	76	113	51	2	0	0	3.26	6.08	6.72
(V09) (596GB) Morehead	550	542	98.55%	8	1.45%	482	48	12	8	0	0	0	2.85	16.94	0.87
(V09) (596GC) Hazard	515	508	98.64%	7	1.36%	471	24	13	1	6	0	0	2.5	4.12	0.35
(V09) (596GD) Berea	797	780	97.87%	17	2.13%	686	42	52	16	0	1	0	3.16	4.14	5.86
(V09) (603) Louisville, KY	35,630	35,283	99.03%	347	0.97%	32,118	1,601	1,564	273	53	16	5	2.68	4.6	2.61
(V09) (603) Louisville	16,963	16,664	98.24%	299	1.76%	14,733	805	1,126	238	44	12	5	4.05	4.81	7.59
(V09) (603GA) Fort Knox	1,473	1,471	99.86%	2	0.14%	1,351	68	52	2	0	0	0	1.79	9.22	1.9
(V09) (603GB) New Albany IN (Southern Indiana)	3,603	3,590	99.64%	13	0.36%	3,425	127	38	4	8	1	0	1.96	0.12	3.07
(V09) (603GC) Shively (Louisville-Jefferson County)	3,231	3,224	99.78%	7	0.22%	2,814	255	155	6	1	0	0	4.28	1.96	2.49
(V09) (603GD) Dupont	2,149	2,126	98.93%	23	1.07%	1,992	76	58	20	0	3	0	3.35		2.43
(V09) (603GE) Newburg CBOC KY	3,316	3,315	99.97%	1	0.03%	3,082	162	71	1	0	0	0	2.77	0.71	0.87
(V09) (603GF) Grayson County	2,429	2,428	99.96%	1	0.04%	2,345	41	42	1	0	0	0	1.49	5.14	0.86
(V09) (603GG) Scott County	1,546	1,546	100.00%	0	0.00%	1,504	32	10	0	0	0	0	1.61	0.3	1.16
(V09) (603GH) Carroll County	830	829	99.88%	1	0.12%	782	35	12	1	0	0	0	2.84	0.45	1.13
(V09) (603MA) IDES Fort Knox	79	79	100.00%	0	0.00%	79	0	0	0	0	0	0		0	0
(V09) (603PB) Louisville (SARRTP)	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0			0
(V09) (614) Memphis, TN	42,564	41,989	98.65%	575	1.35%	40,139	1,024	826	350	159	49	17	2.36	2.69	1.68
(V09) (614) Memphis	32,404	31,901	98.45%	503	1.55%	30,324	842	735	321	134	35	13	2.76	2.74	1.8
(V09) (614GA) Tupelo	1,334	1,334	100.00%	0	0.00%	1,330	2	2	0	0	0	0	0.03	0	0.04
(V09) (614GB) Jonesboro	1,007	1,007	100.00%	0	0.00%	998	6	3	0	0	0	0	0.5	0	1.01
(V09) (614GC) Marshall County	375	375	100.00%	0	0.00%	348	25	2	0	0	0	0	2.78	0.94	0.57
(V09) (614GD) Savannah (Hardin County)	433	432	99.77%	1	0.23%	432	0	0	0	0	0	1	1.71	0	0
(V09) (614GE) Covington	1,946	1,895	97.38%	51	2.62%	1,852	24	19	13	24	12	2	5.54	6.57	2.08
(V09) (614GF) Memphis-South Clinic	2,294	2,281	99.43%	13	0.57%	2,171	60	50	12	1	0	0	2.38	2.59	0.12
(V09) (614GG) Jackson TN	1,705	1,699	99.65%	6	0.35%	1,688	2	9	4	0	1	1	0.15	0.15	4.29
(V09) (614GI) Dyersburg	712	711	99.86%	1	0.14%	669	41	1	0	0	1	0	2.56	0	0.88
(V09) (614GN) Helena, AR	354	354	100.00%	0	0.00%	327	22	5	0	0	0	0	2.17	0	4.37
(V09) (621) Mountain Home, TN	35,193	33,820	96.10%	1,373	3.90%	30,958	1,492	1,370	815	425	95	38	4.58	5.89	1.92
(V09) (621) James H Quillen VAMC	23,974	22,954	95.75%	1,020	4.25%	20,967	1,002	985	639	316	52	13	4.52	5.69	1.85
(V09) (621BU) VADOM Mountain Home	116	116	100.00%	0	0.00%	115	1	0	0	0	0	0	0		
(V09) (621BY) Knoxville CBOC	6,029	5,761	95.55%	268	4.45%	5,273	267	221	108	97	41	22	6.63	8.55	1.82
(V09) (621GA) Rogersville	376	360	95.74%	16	4.26%	343	10	7	12	3	1	0	4.44	1.27	1.4
(V09) (621GC) Norton	1,536	1,529	99.54%	7	0.46%	1,449	51	29	7	0	0	0	1.63	2.8	1.79
(V09) (621GG) Morristown CBOC TN	728	723	99.31%	5	0.69%	687	23	13	3	1	0	1	2.12	0.5	2.92
(V09) (621GI) Sevierville	877	853	97.26%	24	2.74%	778	34	41	17	4	1	2	5.15	0.33	1.6
(V09) (621GJ) Bristol	1,181	1,152	97.54%	29	2.46%	1,002	85	65	27	2	0	0	4.37	0.14	2.62

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: May 2015		Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V09) (621GK) Campbell County	376		98.94%	4	1.06%	344	19			2	0	1			3.83
(V09) (626) Middle Tennessee HCS, TN	58,327			2,656		50,880	2,242			752					4.49
(V09) (626) Middle Tennessee HCS	29,119			1,368	4.70%	25,078	1,179			499	57				4.56
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division				342		13,756	352			81	23				1.4
(V09) (626GA) Dover	301			19		215	14			1	0	0	8.46		4.68
(V09) (626GC) Bowling Green	1,006			136		683	67			13	0	1	11.45		10.13
(V09) (626GE) Clarksville	3,182			98	3.08%	2,777	151			18	1	0	1.76		7.06
(V09) (626GF) Chattanooga (V09) (626GG) Tullahoma	5,843 258		94.76%	306	5.24% 12.40%	5,052 215	258 6			64	11	9	7.39 26.69	3.53 17.6	2.94
(V09) (626GH) Cookeville	891	825		66	7.41%	756	36	-		4	5	22			2.87
(V09) (626GJ) Hopkinsville	1,074			209		766	52			41	6	4	13.14		15.47
(V09) (626GK) McMinnville	652			12		496	64			0	0	1	6.98		7
(V09) (626GL) Harriman (Roane County)	310		94.84%	16		237	26			0	0	1	9.79		2.51
(V09) (626GM) Maury County CBOC	461	410	88.94%	51	11.06%	358	32	20	7	24	20	0	14.23	2.08	2.06
(V09) (626GN) McMinn County Outreach Clinic	136	135	99.26%	1	0.74%	122	4	9	0	1	0	0	3.82	1.62	0.38
(V09) (626MA) IDES Fort Campbell	371	371	100.00%	0	0.00%	369	1	1	0	0	0	0		0.19	0.01
(V10) (538) Chillicothe, OH	16,208	15,495	95.60%	713	4.40%	13,939	682	874	499	171	41	2	5.8	8.17	3.56
(V10) (538) Chillicothe	11,121	10,643	95.70%	478	4.30%	9,726	422	495	346	128	4	0	7.78	6.84	0.93
(V10) (538GA) Athens	1,278	1,246	97.50%	32		1,083	76		32	0	0	0	2.67	7.26	6.87
(V10) (538GB) Portsmouth	1,086			93		865	65			11	37	2		35.07	10.37
(V10) (538GC) Marietta	659			12		600	35			0	0	0	0.86	2.35	6.89
(V10) (538GD) Lancaster	1,391			64	4.60%	1,093	56			8	0	0	8.72		7.13
(V10) (538GE) Cambridge	673			34	5.05%	572	28			24	0	0	2.98	14.91	3.45
(V10) (539) Cincinnati, OH	33,647	<u>'</u>		518		30,715	1,465			112			2.5		1.13
(V10) (539) Cincinnati (V10) (539A4) CINCINNATI,FT.THOMAS	22,701 721		97.95%	466		20,309	1,143			110	21		-	4.46 0.07	0.03
(V10) (539BV) Fort Thomas PRRTP	19		100.00%	0		19	0			0	0	_		0.07	0.03
(V10) (539GA) Bellevue	1,464		100.00%	0	0.00%	1,397	50			0	0	0	2.39	0.69	1.19
(V10) (539GB) Cincinnati (Clermont County)	3,074		99.22%	24		2,912	90			1	0	0	2.16		1.3
(V10) (539GC) Lawrenceburg (Dearborn County)	1,637			7	0.43%	1,562	43			0	0	1	2.16		2.05
(V10) (539GD) Florence	1,852	1,839	99.30%	13	0.70%	1,752	72	15	13	0	0	0	1.47	2.86	1.14
(V10) (539GE) Fairfield Hamilton	1,705	1,703	99.88%	2	0.12%	1,664	27	12	. 1	1	0	0	0.31	0.82	1.36
(V10) (539GF) Georgetown	474	468	98.73%	6	1.27%	381	38	49	6	0	0	0	5.59	0.89	5.42
(V10) (541) Cleveland, OH	76,447	75,966	99.37%	481	0.63%	72,271	2,031	1,664	416	48	17	0	1.28	2.27	0.94
(V10) (541) Cleveland-Wade Park	33,249	32,976	99.18%	273	0.82%	31,403	801	772	256	15	2	0	2.21	2.33	0.59
(V10) (541BY) Canton	4,692		99.53%	22	0.47%	4,153	293		22	0	0	0	2.97	4.17	0.23
(V10) (541BZ) Youngstown	5,079		99.82%	9		4,832	167			1	0	0	0.73		2.02
(V10) (541GB) Lorain	3,075			11		2,953	68			3	3		0.82	1.24	1.72
(V10) (541GC) Sandusky	1,645		99.33%	11		1,596	13			0	1	0	0.8		0
(V10) (541GD) Mansfield	3,873 568		99.82%	7	0.18%	3,839 520	18			0	0	0	0.21 1.51	0.48	0.07
(V10) (541GE) McCafferty (V10) (541GF) Painesville	2,563		97.93%	53		2,423	49			27	10	_	0.76		0.58
(V10) (541GG) Akron	6,539			24	0.37%	6,018	262			0	0	0	1.81	2.74	0.48
(V10) (541GH) East Liverpool	1,494			6	0.40%	1,450	26			0	0	0			0.49
(V10) (541GI) Warren	1,906			4	0.21%	1,837	44			0	1	0	0.71	1.59	0.94
(V10) (541GJ) New Philadelphia	1,467		98.84%	17		1,402	40			0	0	0	1.62		0.78
(V10) (541GK) Ravenna	1,667			2		1,657	4			0	0	0	0.09		0.28
(V10) (541GL) Parma	8,578		99.53%	40	0.47%	8,136	238	164	39	1	0	0	1.08	1.3	2.33
(V10) (541GM) Cleveland Ambulatory Care Center	48	48	100.00%	0	0.00%	48	0	0	0	0	0	0			
(V10) (541PA) Cleveland PRRTP OH	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			
(V10) (552) Dayton, OH	25,889	25,468	98.37%	421	1.63%	23,223	1,230	1,015	377	41	0	3	1.7	4.28	1.74
(V10) (552) Dayton	19,486	19,179	98.42%	307	1.58%	17,322	1,044	813	294	13	0	0	1.07	4.22	1.35

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time			Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting			Complete d in 30		Complete d in Over								in Days 13	in Days 14	in Days 15
Period Ending: May 2015			Days or Less 3		30 Days 5										
(V10) (552GA) Middletown	,498	1,490	99.47%	8	0.53%	1,383	45	62	5	3	0	0	0.66	3.93	1.86
	,965	1,871	95.22%	94	4.78%	1,691	68	112		25		3		10.34	2.79
, , , , , ,	,375	1,367	99.42%	8		1,324	28	15		0		0			
. , , , , ,	,565	1,561		4	0.26%	1,503	45	13		0		0			
1 11 1 1 1	,625	28,709	96.91%	916		25,499		1,548			-				
	,953	24,081		872		21,472	1,338	1,271		158					
	,219		99.18%	10		1,089	53	67				0			
	945	1,209		7			53	43		0	-	0			
(V10) (757GB) Grove City (Franklin County) (V10) (757GC) Marion	,012	938	99.26% 98.22%	18		842 884	56	54		1	0	0	3.58 3.29		4.31
		994		9						3	0	0			5.94
	,496 ,241	1,487	99.40%			1,212 33,135	162	113 1,472				5	4.99		
· · · · · · · · · · · · · · · · · · ·		35,922		1,319			1,315								
· / / /	7,097		97.24%	749		24,643	804	901		99		5			
· / · /	7,884	7,330		554	7.03%	6,446	400	484		87		0	5.88		
, , , , , , , , , , , , , , , , , , , ,	,114	1,103		11		992	60	51		5		0	4111	2.24	
	,146	1,141		5	011170	1,054	51	36		2		0			
2 - 2 2 - 2	,135	23,681	98.12%	454		21,175	1,196					0	2.20		
, ,, ,	2,263	12,010		253		10,965	465	580				0			
. , , , , , , , , , , , , , , , , , , ,	5,159	7,974	97.73%	185		6,747	581	646		14		0			
	,486	1,485		1	0.07%	1,370	75			0	0	0			
, , , , ,	,341	1,332		9		1,253	47	32		1	0	0	1.29		
(V11) (515GC) Benton Harbor	886	880		6	4.14.4.1	840	28	12		0		0	1.11	0.35	
	,010	18,732		278		17,253	653					0			
	,522	10,461		61		9,812	294	355		6		0			1.18
, , , , ,	,516	4,383	97.05%	133		3,953	164	266		2		0	4.21	3.09	
· / / / /	,285	1,263		22		1,080	59	124		0	_	0	2.89		
(V11) (550GC) Lafayette	943	907	96.18%	36		887	12		36	0	0	0		1.05	
	,213		98.60%	17		1,077	71				1	0			
(V11) (550GF) Mattoon, IL	531		98.31%	9		444	53	25		0		0			
	,421	28,043				26,408	851								
	5,693		98.61%	372		24,791	790	740		64					
(V11) (553GA) Yale	700		100.00%	0		694	4	2		0	-	0	0.11		0.02
7. 7. 7	,028		99.42%	6		923	57	42		0		0			
A Company of the Comp	,160	38,985				35,209	1,469					7			
	7,046	35,879	96.85%	1,167	3.15%	32,176	1,428	2,275	1,090	62	8	7	2.29		
	,200	1,199		1	0.08%	1,173	18			0	0	0	-		
	,305	1,299		6		1,264	16	19	6	0	0	0			
(V11) (583GC) Martinsville	609	608		1	0.16%	596	7	5		0		0			
2 - 2 2 - 2	,174	26,886		288		24,195	1,561					0			
	7,876	7,747	98.36%	129		6,834	544	369	117	12	0	0		5.63	1.21
(V11) (610A4) N. Indiana HCS-Ft. Wayne	,390	13,349	99.69%	41		12,038	760	551	31	8	2	0	2.97	3.11	0.76
(V11) (610BU) Marion VADOM	61	61	100.00%	0	0.00%	61	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,425	2,341	96.54%	84	3.46%	2,166	93	82	71	13	0	0	5.64	0.01	0.13
(V11) (610GB) Muncie	,402	1,394	99.43%	8	0.57%	1,263	73	58	8	0	0	0	1.74	1.03	2.94
(V11) (610GC) Goshen, IN CBOC	,014	1,014	100.00%	0	0.00%	973	35	6	0	0	0	0	1.49		0.73
	,006	980		26		860	56				1	0			0.07
(V11) (655) Saginaw, MI 2	,461	21,289	99.20%	172	0.80%	19,723	746	820	146	24	1	1	1.04	2.64	1.42
(V11) (655) Saginaw 1	,110	13,963	98.96%	147	1.04%	12,829	521	613	125	20	1	1	0.77	2.91	1.84
(V11) (655GA) Gaylord	,109	1,109	100.00%	0	0.00%	1,067	19	23	0	0	0	0	0.63	0.38	0.3
(V11) (655GB) Traverse City	,286	1,275	99.14%	11	0.86%	1,204	38	33	11	0	0	0	1.1	1.86	1.04
		F07	100.00%	0	0.00%	572	18	7	0	0	0	0	0.11	0.32	0.27
(V11) (655GC) Oscoda	597	597	100.0070												
(V11) (655GC) Oscoda (V11) (655GD) Alpena	786		98.73%	10		721	30	25	6	4	0	0	2.92	1.38	1.02
(V11) (655GD) Alpena		776		-	1.27%			25 60		·	0	0	_		
(V11) (655GD) Alpena	786	776 1,262	98.73%	10	1.27% 0.24%	721	30		3	0			0.43	3.18	1.54

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: May 2015			d in 30 Days or Less 3		d in Over 30 Days 5										
			2000 0												
(V11) (655GG) Cadillac	825	825	100.00%	0	0.00%	807	9	9	0	0	0	0	0.25	1.03	0.34
(V11) (655GH) Cheboygan	378	378	100.00%	0	0.00%	358	9	11	0	0	0	0	1.44	1.37	1.03
(V11) (655GI) Grayling	516	515	99.81%	1	0.19%	487	17	11	1	0	0	0	1.21	1.52	2.43
(V12) (537) Jesse Brown VAMC (Chicago), IL	35,896	35,160	97.95%	736	2.05%	32,234	1,382	1,544	600	111	21	4	4.36	4.39	0.58
(V12) (537) Jesse Brown VAMC - Chicago HCS	27,379	26,798	97.88%	581	2.12%	24,833	842	1,123	465	92	21	3	5.05	4.11	0.23
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	6,264	6,161	98.36%	103	1.64%	5,493	376	292	87	15	0	1	3.12	6.58	1.08
(V12) (537GA) Chicago Heights	610	576	94.43%	34	5.57%	497	32	47	31	3	0	0	8.83	0	0.53
(V12) (537GD) Lakeside	1,226	1,215	99.10%	11	0.90%	1,073	84	58	11	0	0	0	3.31		0
(V12) (537HA) Auburn Gresham	417			7	1.0070	338	48			1	0	0	6.08	2.33	
(V12) (556) Captain James A Lovell FHCC	28,655			45		27,010	1,041				<u> </u>	1	1.64		
(V12) (556) Captain James A Lovell FHCC	25,023			41		23,596	890	496		2		1	1.72		1.5
(V12) (556GA) Evanston	627			2		597	19		2	0		0	0.79		
(V12) (556GC) McHenry	1,960			0	0.00%	1,814	106	40		0	0	0	2.29	3.54	
(V12) (556GD) Kenosha County	1,045			2.059		1,003	26			0	_	0	0.51	2.53	
(V12) (578) Hines, IL (V12) (578) Hines	42,134 33,884			2,058 1,781	4.88% 5.26%	36,007 29,022	1,844 1,374	2,225 1,707		338 302		4	5.36 7.15		
(V12) (578GA) Joliet	2,143			1,761		1,684	1,374	201		20		0	5.01	10.32	
(V12) (578GC) Kankakee County	981			19		898	30	34		20		0	1.54	2.87	3.76
(V12) (578GD) Aurora IL	1,413			20		1,240	88	-		4	0	0	2.95	4.05	
(V12) (578GE) Elgin	1,185			52		989	89	55		1	0	0	5.13		
(V12) (578GF) Lasalle	1,024			40		829	46			7	-	0	8.07	5.99	
(V12) (578GG) Oak Lawn	1,504			26		1,345	79			2	_	0	2.21	15.93	
(V12) (585) Iron Mountain, MI	10,435			59		9,584	490			21		0	1.72		
(V12) (585) Iron Mountain MI	6,973			34		6,327	369	243		13		0	2.32	2.79	
(V12) (585GA) Hancock	539			2		511	15			0		0	1.2		1.57
(V12) (585GB) Rhinelander	840			5	0.60%	776	45	14		2	0	0	2.24	4	1.16
(V12) (585GC) Menominee MI	531		97.93%	11		511	3		5	3	3	0	0.19	2.39	
(V12) (585GD) Ironwood	319		100.00%	0		309	7			0	0	0	1.08	0.48	
(V12) (585HA) Marquette MI	839		99.28%	6		760	48	25	3	2	1	0	1.94	2.39	
(V12) (585HB) Sault Ste. Marie	394		99.75%	1	0.25%	390	3	0	0	1	0	0	0.06	1.29	
(V12) (607) Madison, WI	24,054	23,601	98.12%	453	1.88%	21,397	1,056	1,148	372	67	14	0	3.42	3.88	1.5
(V12) (607) Madison WI	18,533	18,120	97.77%	413	2.23%	16,230	860	1,030	340	59	14	0	5.52	3.89	1.99
(V12) (607GC) Janesville	866	858	99.08%	8	0.92%	777	45	36	8	0	0	0	3.38	4.95	0.26
(V12) (607GD) Baraboo	507	507	100.00%	0	0.00%	454	29	24	0	0	0	0	3.48	0.38	0.45
(V12) (607GE) Beaver Dam	533	527	98.87%	6	1.13%	498	18	11	6	0	0	0	1.86	2.45	0.09
(V12) (607GF) Freeport	438	431	98.40%	7	1.60%	397	21	13	7	0	0	0	1.28	7.47	0.07
(V12) (607HA) Rockford	3,177	3,158	99.40%	19	0.60%	3,041	83	34	11	8	0	0	1.03	3.63	0.5
(V12) (676) Tomah, WI	15,275	15,130	99.05%	145	0.95%	14,224	455	451	131	11	1	2	1.83	4.11	1.04
(V12) (676) Tomah	10,461	10,365	99.08%	96	0.92%	9,744	291	330	87	8	0	1	1.75	4.26	0.62
(V12) (676BU) Tomah VADOM	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		0	
(V12) (676GA) Wausau	1,040	1,032	99.23%	8	0.77%	999	19	14	8	0	0	0	1.9	0	1.05
(V12) (676GC) La Crosse	1,761	1,752	99.49%	9	0.51%	1,663	76	13	6	1	1	1	2.16	1.7	1.1
(V12) (676GD) Wisconsin Rapids	1,744	1,713	98.22%	31	1.78%	1,573	50	90	29	2	0	0	1.36	4.36	2.78
(V12) (676GE) Clark County	261	260		1	0.38%	237	19		1	0	1	0	2.52		
(V12) (695) Milwaukee, WI	52,521					43,764	2,946		<u> </u>	484					
(V12) (695) Milwaukee WI	36,300		94.82%	1,879		30,077	2,069	2,275		351	85		1.32	9.13	4.34
(V12) (695BU) VADOM Milwaukee	59		100.00%	0		55	4	0		0		0			
(V12) (695BY) Appleton	6,091		97.80%	134		5,135	396	426		14		2	4.09		
(V12) (695GA) Union Grove WI	945		100.00%	0		908	28		0	0		0	0.88	2.5	
(V12) (695GC) Cleveland	1,217			17		1,049	81	70		3		0	5.42		
(V12) (695GD) Milo C Huempfner	7,909			507			368	494		116			3.42		8.72
(V15) (589) Columbia, MO	22,162					20,799	876		.						
(V15) (589A4) Columbia MO	16,788	16,697	99.46%	91	0.54%	15,745	642	310	73	14	2	2	1.58	2.32	0.42

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting		Completed within 30 Days 2	Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Period Ending: May 2015			d in 30 Days or Less 3		d in Over 30 Days 5										
(V15) (589G8) Jefferson City, MO	1,034	1,032	99.81%	2	0.19%	969	43	20	2	0	C	0	1.16	2.62	0.26
(V15) (589GE) Kirksville	583	583	100.00%	0	0.00%	545	27	11	0	0	C	0	2.3	S 0	0.84
(V15) (589GF) Ft Leonard Wood MO	1,392	1,390	99.86%	2	0.14%	1,295	74	21	2	0	C	0	1.83	2.38	3 1.24
(V15) (589GH) Lake of the Ozarks/Camdenton	682	681	99.85%	1	0.15%	641	36	4	0	1	C	0	1.76	6 0	2.09
(V15) (589GX) Mexico	448	447	99.78%	1	0.22%	418	18	11	1	0	C	0	2.38		0.27
(V15) (589GY) St. James	375	375	100.00%	0	0.00%	350	22	3	0	0	C	0	1.66	;	0.28
(V15) (589JA) Sedalia	511	511	100.00%	0	0.00%	501	7	3	0	0	C	0	0.9	O	0.02
(V15) (589JD) Marshfield	344	344	100.00%	0	0.00%	330	7	7	0	0	C	0	1.17		0.09
(V15) (589ME) IDES Fort Leonard Wood	5	5	100.00%	0	0.00%	5	0	0	0	0	C	0		C	0
(V15) (589) Kansas City, MO	27,533	27,239	98.93%	294	1.07%	25,223	1,180	836	204	42	9	39	1.62	2.74	2.68
(V15) (589) Kansas City	24,714	24,420	98.81%	294	1.19%	22,576	1,057	787	204	42	9	39	1.61	2.82	2.91
(V15) (589G1) Warrensburg	963	963	100.00%	0	0.00%	924	27	12	0	0	C	0	1.35	0.92	2.41
(V15) (589GB) Belton	388	388	100.00%	0	0.00%	376	11	1	0	0	C	0	0.52	2 0	0.62
(V15) (589GC) Louisburg-Paola	280	280	100.00%	0	0.00%	247	27	6	0	0	C	0	2.35	i	2.39
(V15) (589GD) Nevada	588	588	100.00%	0	0.00%	545	33	10	0	0	C	0	2.1	C	0.87
(V15) (589GZ) Cameron	148	148	100.00%	0	0.00%	144	3	1	0	0	C	0	0.84		1.2
(V15) (589HK) MOC Kansas City Mobile Medical Unit	77	77	100.00%	0	0.00%	76	1	0	0	0	C	0	0.49		
(V15) (589JB) Excelsior Springs	357	357	100.00%	0	0.00%	317	21	19	0	0	C	0	3.25	0.58	0.49
(V15) (589MC) IDES Whiteman AFB	18	18	100.00%	0	0.00%	18	0	0	0	0	C	0		0	0
(V15) (589) Eastern KS HCS, KS	27,702	27,157	98.03%	545	1.97%	25,747	613	797	325	106	81	33	5.79	3.55	1.44
(V15) (589A5) Eastern KS HCS Topeka Div	13,105	12,729	97.13%	376	2.87%	11,764	392	573	214	61	72	29	10.71	4.67	1.5
(V15) (589A6) Eastern KS HCS Leavenworth Div	9,994	9,873	98.79%	121	1.21%	9,571	156	146	78	36	6	1	1.19	2.28	1.33
(V15) (589BU) Leavenworth DCHV	2,308	2,306	99.91%	2	0.09%	2,289	9	8	2	0	C	0		0.52	1.51
(V15) (589G9) Ft. Riley, KS	75	75	100.00%	0	0.00%	75	0	0	0	0	С	0		0	
(V15) (589GI) St. Joseph	688	688	100.00%	0	0.00%	638	18	32	0	0	C	0	1.05	0.44	0.09
(V15) (589GJ) Wyandotte Co	384	384	100.00%	0	0.00%	363	13	8	0	0	C	0	2.16	0	1.55
(V15) (589GM) Chanute	74	56	75.68%	18	24.32%	49	4	3	14	4	C	0	15.89		9.33
(V15) (589GN) Emporia	47		82.98%	8	17.02%	36	1	2		0	2	3	29.6	5	0
(V15) (589GP) Garnett	40		80.00%	8	20.00%	27	3	2	2 3	4	1	0	15.43		7
(V15) (589GR) Junction City	485		99.79%		0.21%	482	1	1	1	0	С	0	0.28		0.62
(V15) (589GT) Seneca	11		100.00%		0.00%	10	0	1		0	C	0	1.36		
(V15) (589GU) Lawrence	219		100.00%			214	3			0	С	0	0.02		-
(V15) (589GV) Ft. Scott (Bourbon Co.)	168		93.45%	11		125	13		-	1	С	0	8.01	-	3111
(V15) (589MA) Ft. Riley DES Clinic	86		100.00%	0		86	0	0		0	C	0		0.12	
(V15) (589MD) IDES Fort Leavenworth	18		100.00%			18	0	0		0		0		O	
(V15) (589) Wichita, KS	16,816					15,132						3		-	
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	14,450		96.86%			12,904	629			105	6	3		-	
(V15) (589G2) Dodge City	352		100.00%	0	0.00%	338	10			0	C	0	1.15	_	
(V15) (589G3) Liberal	63		98.41%	1	1.59%	62	0			0	C	0			
(V15) (589G4) Hays	427		100.00%	0	0.00%	394	32		0	0	C	0	2.31		
(V15) (589G5) Parsons	332		100.00%			329	1	2		0	C	0	0.0		
(V15) (589G7) Hutchinson	439		100.00%	0	0.00%	391	42			0	C	0	0.00		
(V15) (589GW) Salina (V15) (589MB) IDES McConnel AFB	743 10		99.87%	0	0.13%	705	26			0	C	0		0.55 3.62	
(V15) (657) Marion, IL	23,040					19,679									
(V15) (657A5) Marion IL	10,334		99.08%			9,030	637			4	2	. 0			
(V15) (657GJ) Evansville	6,695				5.05%	5,604	419			83	3	0	3.54		
(V15) (657GK) Mt. Vernon	633				3.79%	488	52			6		0			
(V15) (657GL) Paducah	1,292			63	4.88%	1,098	65		-	20	5	0	2.98		
(V15) (657GM) Effingham	812		100.00%	0		768	35		-	0		0			
(V15) (657GO) Hanson (Hopkins County), KY	241		98.76%	3	1.24%	222	11			0		0	2.22		
(V15) (657GP) Owensboro	951		99.79%	2		843	63			0		0			
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(V15) (657GQ) Vincennes	544	530	97.43%	14	2.57%	469	44	17	14	0	0	0	4.43	4.41	2.14
(V15) (657GR) Mayfield, KY CBOC	740	653	88.24%	87	11.76%	562	28	63	83	4	0	0	12.98	1.87	5.74
(V15) (657GT) Carbondale	461	460	99.78%	1	0.22%	385	49	26	1	0	0	0	3.63	0.5	0.48
(V15) (657GU) Harrisburg	337	267	79.23%	70	20.77%	210	25	32		7	0	0	17.5	3.18	0
(V15) (657) Poplar Bluff, MO	12,075						591	625		31		2			4.15
(V15) (657A4) Poplar Bluff	7,581					6,521	373	495		28			5.63	6.47	4.1
(V15) (657GF) West Plains	1,119		99.11%			949	115	45		1	0		3.37	5.8	4.34
(V15) (657GG) Paragould	701				0	645	40	11		0	_		1.68	16.17	2.18
(V15) (657GH) Cape Girardeau	1,090		98.53%			1,015	25	34		0			0.81		6.32
(V15) (657GI) Farmington	980					908	13		35	2			2.84	6.5	3.63
(V15) (657GN) Salem, MO CBOC	27		100.00%			27	0	0	, ,	0	-		0.04		
(V15) (657GV) Sikeston	577		99.83%		0.17%	532	25	19		0	_	•	1.12		3.06
(V15) (657) St. Louis, MO	38,281					33,040		2,145							
(V15) (657) St Louis-John Cochran	23,331		98.95%			19,959	1,651	1,477	200	41		2	5.72	3.69	3.39
(V15) (657A0) St Louis-Jeff Bks.	12,145				0.17%	10,795	834	495		0		0	4.32	3.19	
(V15) (657GA) Belleville	737				0.14%	601	78	57	1	0		-	4.21	0	3.46
(V15) (657GB) St. Louis CBOC	771				0.13%	600	129	41	1	0	_		4.31	2.75	
(V15) (657GD) St. Charles County	923		99.89%		0.11%	756	106	60		0			3.98	2.52	3.03
(V15) (657GS) Washington	372		100.00%		0.00%	327	30	15		0		-	3.23		2.21
(V15) (657MA) IDES Scott AFB	2		100.00%			2	0	0		0	_		0.04	0	
(V16) (502) Alexandria, LA	18,605					16,431	838	713		76					
(V16) (502) Alexandria	13,651					12,053	602	501	404	68			4.98	5.24	0.64
(V16) (502GA) Jennings	1,210					1,009	114	75		0	-		3.67	1.97	4.07
(V16) (502GB) Lafayette Parish	2,361					2,131	59	88		1	0		0.04	1.65	
(V16) (502GF) Fort Polk	947		96.94%			825	48	45		6	0		4.43		2.16
(V16) (502GG) Natchitoches	429				0.93%	406	15		3	1	0		3.41	0	
(V16) (502MA) IDES Fort Polk	,		100.00%				0	-	2.202	523		1	0.42		
(V16) (520) Gulf Coast HCS, MS (V16) (520) Biloxi	47,439 21,599		93.63% 92.73%			38,412 18,122	2,607 907	3,396 1,000		320			9.43 18.3		
(V16) (520) Biloxi (V16) (520BZ) Pensacola	15,300					11,179	1,048	1,000	785	166				11.79	
(V16) (520GA) Mobile	5,066		97.67%			4,449	267	232		34			3.64	6.06	
(V16) (520GB) Panama City	2,450		92.61%			2,059	102	108		34			12.48		
(V16) (520GC) Eglin AFB	3,024					2,603	283	119		0			3.35		
(V16) (564) Fayetteville, AR	30,311														
(V16) (564) Fayetteville AR	17,862		96.61%			15,170	900	1,187		140			1.76	7.68	3.81
(V16) (564BY) Gene Taylor	5,892		99.12%			5,472	222	146		9			2.04	3.31	0.42
(V16) (564GA) Harrison	409					392	7	8	2	0			0.93		
(V16) (564GB) Ft. Smith	3,025		99.44%			2,844	92	72		1	0	-	1.22		
(V16) (564GC) Branson	2,372					2,282	26	48		1	0		1.22		1.21
(V16) (564GD) Ozark	242		100.00%			228	11	3	0	0	_	-	1.04		
(V16) (564GE) Jay	509		100.00%			482	24	3	0	0		0	1.55		
(V16) (580) Houston, TX	68,425						2,403	2,624	1,243	266	25	13			
(V16) (580) Houston	47,297		97.30%			42,421	1,697	1,901	995	249				2.58	4.75
(V16) (580BY) Beaumont	4,043						144	259		2		0	3.07	5.84	0.83
(V16) (580BZ) Charles Wilson VA OPC	2,327					2,177	95	35		2		1	1.31	1.09	
(V16) (580GC) Galveston County	3,443				1.98%	3,204	79	92		1	0	0	3.84	0.92	
(V16) (580GD) Conroe CBOC TX	2,786	2,748	98.64%	38	1.36%	2,578	81	89	38	0	0	0	2.39	1.99	1.97
(V16) (580GE) Katy	2,923	2,877	98.43%	46	1.57%	2,691	89	97	44	2	0	0	3.54	1.65	
(V16) (580GF) Lake Jackson	1,110		99.82%	2	0.18%	979	85	44	2	0	0	0	2.86	0	
(V16) (580GG) Richmond	1,744				1.32%	1,659	28	34	14	9	0	0	2.56	0.84	0.61
(V16) (580GH) Tomball	2,752	2,725	99.02%		0.98%	2,547	105	73	26	1	0	0	2.38	2.41	1.32
(V16) (586) Jackson, MS	27,700					24,576	1,185	1,258	588	82	8	3	3.65	4.91	
(V16) (586) G. V. (Sonny) Montgomery VAMC	23,440		97.22%				907	1,084		81		3			

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(V16) (586GA) Durant (Kosciusko)	475	473	99.58%	2	0.42%	364	73	36	2	0	0	0	4.1	0	7.39
(V16) (586GB) Meridian	692	692	100.00%	0	0.00%	658	4	30	0	0	0	0	1.59	0	0.02
(V16) (586GC) Greenville	449	447	99.55%	2	0.45%	349	77	21	1	1	0	0	4.92		0.06
(V16) (586GD) Hattiesburg	1,307	1,281	98.01%	26	1.99%	1,212	20	49	26	0	0	0	3.6	0	0
(V16) (586GE) Natchez (Adams County)	349	349	100.00%	0	0.00%	285	46	18	0	0	0	0	4.38	0	0
(V16) (586GF) Columbus	521	521	100.00%	0	0.00%	493	22	6	0	0	0	0	1.39	0	0.28
(V16) (586GG) McComb	467	467	100.00%	0	0.00%	417	36	14	0	0	0	0	3.03	0	0
(V16) (598) Little Rock, AR	41,760	41,069	98.35%	691	1.65%	36,380	2,476	2,213	621	64	6	0	4.53	3.71	3.35
(V16) (598) Central AR. Veterans HCS LR	16,595	16,335	98.43%	260	1.57%	14,262	967	1,106	240	16	4	0	2.69	4.11	0.63
(V16) (598A0) Central AR. Veterans HCS NLR	17,632	17,287	98.04%	345	1.96%	15,533	903	851	304	40	1	0	5.84	3.21	3.18
(V16) (598GA) Mountain Home	879	879	100.00%	0	0.00%	807	59	13	0	0	0	0	1.65	2.62	5.21
(V16) (598GB) Eldorado	558	540	96.77%	18	3.23%	428	77	35	15	3	0	0	7.01		2.7
(V16) (598GC) Hot Springs	1,616	1,607	99.44%	9	0.56%	1,471	101	35	9	0	0	0	3.01	2.25	0.41
(V16) (598GD) Mena	670	669	99.85%	1	0.15%	651	14	4	1	0	0	0	1.3	0	2.83
(V16) (598GE) Pine Bluff CBOC	755	728	96.42%	27	3.58%	581	104	43	26	1	0	0	5.85	0	8.62
(V16) (598GF) Searcy	894	. 880	98.43%	14	1.57%	811	48	21	10	3	1	0	4.07	1.25	2.21
(V16) (598GG) Conway	1,560	1,545	99.04%	15	0.96%	1,257	189	99	14	1	0	0	5.08	2.74	6.25
(V16) (598GH) Russellville	601	599	99.67%	2	0.33%	579	14	6	2	0	0	0	0.35	0.76	2.92
(V16) (623) Muskogee, OK	22,708	21,734	95.71%	974	4.29%	18,772	1,505	1,457	742	175	26	31	5.43	5.37	4.62
(V16) (623) Muskogee	11,881	11,523	96.99%	358	3.01%	10,183	723	617	219	100	17	22	2.6	4.71	2.08
(V16) (623BY) Tulsa	9,526	8,912	93.55%	614	6.45%	7,377	718	817	521	75	9	9	8.35	6.47	7.16
(V16) (623GA) Hartshorne	546	546	100.00%	0	0.00%	502	29	15	0	0	0	0	2.29	0.33	0.7
(V16) (623GB) Vinita	755	753	99.74%	2	0.26%	710	35	8	2	0	0	0	1.36	1.2	2.63
(V16) (629) New Orleans, LA	34,169	32,870	96.20%	1,299	3.80%	28,252	1,977	2,641	927	365	7	0	4.48	8.46	2.75
(V16) (629) New Orleans	21,765	20,703	95.12%	1,062	4.88%	17,213	1,414	2,076	768	287	7	0	8.86	8.92	3.64
(V16) (629BY) Baton Rouge	6,778	6,590	97.23%	188	2.77%	5,919	323	348	114	74	0	0	2.53	6.71	2.3
(V16) (629GA) Houma	1,373	1,363	99.27%	10	0.73%	1,291	45	27	10	0	0	0	2.36	0.75	3.59
(V16) (629GB) Hammond CBOC LA	1,457	1,436	98.56%	21	1.44%	1,285	75	76	20	1	0	0	2.34	7.03	0.49
(V16) (629GC) Slidell CBOC LA	1,344	1,335	99.33%	9	0.67%	1,294	21	20	6	3	0	0	1.57	3.75	0.55
(V16) (629GD) St. John CBOC LA	802	795	99.13%	7	0.87%	651	77	67	7	0	0	0	3.9	12.89	2.19
(V16) (629GE) Franklin	285	284	99.65%	1	0.35%	273	6	5	1	0	0	0	1.65	0	3.23
(V16) (629GF) Bogalusa	365	364	99.73%	1	0.27%	326	16	22	1	0	0	0	4.85	0	1.42
(V16) (635) Oklahoma City, OK	36,794	36,055	97.99%	739	2.01%	32,751	1,815	1,489	650	83	3	3	3.48	4.84	2.85
(V16) (635) Oklahoma City	31,493	30,934	98.23%	559	1.77%	28,069	1,581	1,284	478	75	3	3	3.31	4.79	2.11
(V16) (635GA) Lawton	2,621	2,514	95.92%	107	4.08%	2,343	96	75	100	7	0	0	5.58	7.76	0.54
(V16) (635GB) Wichita Falls	967	927	95.86%	40	4.14%	782	77	68	40	0	0	0	4.54	0	6.83
(V16) (635GC) Blackwell	138	137	99.28%	1	0.72%	134	2	1	1	0	0	0	0.17	0	4.09
(V16) (635GD) Ada	333	318	95.50%	15	4.50%	273	20	25	15	0	0	0	2.34	0	14.08
(V16) (635GE) Stillwater	519	513	98.84%	6	1.16%	470	32	11	5	1	0	0	2.93	0	5.24
(V16) (635GF) Altus	90	87	96.67%	3	3.33%	79	0	8	3	0	0	0	1.58	0	12.22
(V16) (635GG) Enid	175	175	100.00%	0	0.00%	173	1	1	0	0	0	0	0.01	0	0.69
(V16) (635HB) Ardmore	458	450	98.25%	8	1.75%	428	6	16	8	0	0	0	0.96	1.25	12.75
(V16) (667) Shreveport, LA	23,168	22,625	97.66%	543	2.34%	20,817	1,018	790	446	89	7	1	5.34	2.42	3.96
(V16) (667) Overton Brooks VAMC	17,770	17,356	97.67%	414	2.33%	15,905	819	632	338	70	5	1	10.21	2.57	1.92
(V16) (667GA) Texarkana	1,725	1,699	98.49%	26	1.51%	1,582	70	47	24	1	1	0	2.85	0.98	2.29
(V16) (667GB) Monroe	1,595	1,589	99.62%	6	0.38%	1,566	13	10	6	0	0	0	0.49	0.03	0.93
(V16) (667GC) Longview	2,070	1,973	95.31%	97	4.69%	1,756	116	101	78	18	1	0	2.02	1.33	14.53
(V16) (667MA) IDES Barksdale AFB	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		0	
(V17) (549) Dallas, TX	74,672	73,494	98.42%	1,178		68,268	2,818	2,408	985	170	22	1	3.41	2.58	2.59
(V17) (549) Dallas VAMC	50,057	49,339	98.57%			46,503	1,516			116		0	3.48		
(V17) (549A4) Bonham VAMC	6,695		99.07%	62	0.93%	6,205	241	187	62	0	0	0	1.51	2.29	3.66
(V17) (549BY) Fort Worth Satellite	13,885		98.96%	145		12,430	717	593	121	11	12	1	2.28		
(V17) (549GA) Camp-Fannin	1,079			156		711	108			37		0	15.39		
	1			ı			1	1		1	1	1			

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(V17) (549GD) Denton Area Primary Care Network	1,421	1,352	95.14%	69	4.86%	1,091	130	131	69	0	0	0	5.56	0	5.7
(V17) (549GE) Decatur Area Primary Care Network	233	231	99.14%	2	0.86%	213	15	3	1	1	0	0	1.72	0	6.5
(V17) (549GF) Eastland Area Primary Care Network				5		277	3		1	4	0	0			
(V17) (549GH) Greenville Area PCN	285		100.00%	0		211	58	16		0	0	0		0	1.24
(V17) (549GJ) Sherman	730		97.12%	21		627	30			1	0	0		-	
(V17) (671) San Antonio, TX	55,176					50,785				103	0	1	3.33		
(V17) (671) San Antonio VAMC	38,056		98.83%	446		35,459	975	1,176		81	0	<u> </u>	3.56	2.15	
(V17) (671A4) Kerrville VAMC	3,483		99.37%	22		3,260	99	102		6	0	0			
(V17) (671BU) San Antonio Domiciliary	866		100.00%	0		866	0	0		0	0	0			0.01
(V17) (671BY) Frank M. Tejeda Satellite	7,051		99.48%	37		6,302	314	398	-	3	0	0	3.49	2.56	
(V17) (671GB) Victoria	990			2		827	92	69		1	0	0	3.39	4.02	
(V17) (671GF) South Bexar Cnty	1,190		99.66%	4	0.34%	1,056	76			0	0	0		0	0.71
(V17) (671GH) Beeville	116		100.00%		0.00%	116	0	0		0	0	0	0.07	-	0.11
(V17) (671GK) San Antonio Area PCN	827		100.00%	0		752	63	12		0	0	0	_		
(V17) (671GL) New Braunfels (Comal County)	258		100.00%	0		191	26	41		0	0	0			
(V17) (671GL) New Braumers (comal county) (V17) (671GN) Seguin (Guadalupe County)	63		100.00%	0		61	1	1	0	0	0	0			
(V17) (671GO) San Antonio, TX	2,251		98.62%	31		1,870	153	197		12	0	0			6.66
(V17) (671PA) San Antonio SARRTP	25		100.00%	0		25	0	0		0	0	0		1.00	0.00
(V17) (674) Temple, TX	63,826			2,357		52,595				254		14		6.37	4.72
(V17) (674) Temple VAMC	34,948		95.89%	1,435		28,859	1,966	2,688		138	57	3	8.47	6.23	
(V17) (674A4) Waco VAMC	7,562			135		6,404	508	515		38	1	0			4.02
(V17) (674AY) Waco VAMO	15,980			595		13,106	1,029	1,250		60	7	10			
	968	·		13		855	70	30		5	0	0			10.53
(V17) (674GA) Palestine (V17) (674GB) Brownwood	1,038			13		942	47	36		0	1	0	3.1	11.25	
(V17) (674GB) Blownwood (V17) (674GC) College Station (Bryan)	1,567	-	91.13%	139		1,175	91	162		12	0	1	10.26		
(V17) (674GD) Cedar Park	1,559			27		1,173	160	287		12	0	0	7.82		
(V17) (674HB) La Grange	204		100.00%	0		1,003	28			0	0	0			4.8
(V17) (0741B) La Glange (V17) (740) VA Texas Valley Coastal Bend HCS	17,528					15,560									
(V17) (740) VA Texas Valley Coastal Bend HCC	3,687		98.24%	65		3,284	184	154		14	0	53			
(V17) (740) VA Texas Valley Coastal Benti FICC	3,498		97.86%				168	226		16	5	14			
	4,268					3,690	196				7				
(V17) (740GB) McAllen	4,266		94.63% 96.51%	229 159		4,060	223	153 115		50	13	25			
(V17) (740GC) Corpus Christi (V17) (740GD) Laredo	1,518		100.00%	159		1,497	19		0	0	0	0			
(V18) (501) New Mexico HCS	34,461					29,509				201	28	5	5.22		
(V18) (501) Albuquerque	26,668			845		22,469	1,812	1,701		169	27	5	8.08		
(V18) (501G2) Las Vegas	854		99.77%			754				0	0	0			
				7			70	6		0	0	0			5.77
(V18) (501GA) Artesia (V18) (501GB) Farmington	624 925		98.88%	22		602 779	60	64		1	0	0	4.61	0	
(V18) (501GB) Farmington (V18) (501GC) Silver City	613			6		568	32	7		1	0	0			
(V18) (501GC) Silver City (V18) (501GD) Gallup NM	341		99.02%	11		322	6	2		1	0	0			
(V18) (501GE) Gallup Nivi (V18) (501GE) Espanola	328		97.56%	8		288	28		8	0	0	0			
(V18) (501GE) Espandia (V18) (501GH) Truth or Consequences	309		100.00%	0		306	3	0		0	0	0			0.61
	509			1			40	9	-	0	0	0			
(V18) (501GI) Alamogordo			99.80%	10	0.20%	459	6	9							
(V18) (501GJ) Durango	652 776		98.47% 99.87%	10	1.53% 0.13%	635 718	40	17	8	0	0	0	0.49 2.06		
(V18) (501GK) Santa Fe				70							0	0			
(V18) (501GM) Rio Rancho	1,480			72		1,245	84	79		26	1				
(V18) (501HB) Raton	357		98.04%		1.0070	339	0	2		·	0	0			
(V18) (501MA) IDES Kirtland AFB	25		100.00%	697		25			1	102	0	0		2 27	
(V18) (504) Amarillo, TX	15,801		95.65%			14,388						12			
(V18) (504) Amarillo HCS	10,851		94.73%			9,809	207	263		175	68	12			
(V18) (504BY) Lubbock TX	4,292		97.58%	104		3,970	98	120		17	1	0	3.81	2.81	
(V18) (504BZ) Clovis	566		99.12%	5		536	22	3		0	2	0			
(V18) (504GA) Childress	55	55	100.00%	0	0.00%	54	1	0	0	0	0	0	0.62		0

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(V18) (504HB) Dalhart	37	31	83.78%	6	16.22%	19	1	11	6	0	0	0	21.04		0
(V18) (519) Big Spring, TX	7,521	7,413	98.56%	108	1.44%	6,511	518	384	93	10	5	0	2.25	5.42	4.27
(V18) (519) West Texas HCS	2,946	2,879	97.73%	67	2.27%	2,478	205	196	59	8	0	0	2.18	5.75	2.54
(V18) (519GA) Permian Basin CBOC	1,078	1,059	98.24%	19	1.76%	822	131	106	19	0	0	0	5.09	17.52	8.39
(V18) (519GB) Hobbs	235	228	97.02%	7	2.98%	201	11	16	1	2	4	0	2.85	13.2	14.8
(V18) (519GD) Ft Stockton	58	57	98.28%	1	1.72%	50	3	4	0	0	1	0	4.26		
(V18) (519HC) Abilene TX	2,055	2,054	99.95%	1	0.05%	1,893	120	41	1	0	0	0	0.85	3.03	3.02
(V18) (519HD) Stamford	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0	1		
(V18) (519HF) San Angelo	1,129	1,116	98.85%	13	1.15%	1,047	48	21	13	0	0	0	1.34	4.62	4.31
(V18) (644) Phoenix, AZ	53,532	51,499	96.20%	2,033	3.80%	44,081	3,570	3,848	1,589	269	111	64	6.25	7.2	4.57
(V18) (644) Phoenix	39,115	37,547	95.99%	1,568	4.01%	32,041	2,572	2,934	1,184	217	104	63	7.57	7.43	4.74
(V18) (644BY) Southeast	7,183	6,999	97.44%	184	2.56%	5,989	559	451	160	20	3	1	5.93	4.51	3.21
(V18) (644GA) Sun City	4,117	3,861	93.78%	256	6.22%	3,281	246	334	227	27	2	0	5.98	7.98	8.82
(V18) (644GB) Show Low	854	851	99.65%	3	0.35%	731	56	64	1	2	0	0	3.88	7.18	0.02
(V18) (644GD) Payson (Gila County)	84	76	90.48%	8	9.52%	56	5	15	6	1	1	0	5.89		28.86
(V18) (644GE) Thunderbird	1,705	1,693	99.30%	12	0.70%	1,570	86	37	10	2	0	0	2.16	3.24	1.67
(V18) (644GF) Globe	239	237	99.16%	2	0.84%	193	31	13	1	0	1	0	2.15	2.69	5.41
(V18) (644GG) Northeast Phoenix	235	235	100.00%	0	0.00%	220	15	0	0	0	0	0	2.05		1
(V18) (649) Northern Arizona HCS	14,759	14,429	97.76%	330	2.24%	13,040	736	653	232	71	18	9	4.1	6.21	1.4
(V18) (649) Prescott	10,608	10,397	98.01%	211	1.99%	9,347	530	520	148	37	17	9	2.71	6.45	2.01
(V18) (649GA) Kingman	1,156	1,124	97.23%	32	2.77%	927	137	60	32	0	0	0	7.8	0.29	0.05
(V18) (649GB) Flagstaff	679	673	99.12%	6	0.88%	647	10	16	4	1	1	0	2.17	2.05	0
(V18) (649GC) Lake Havasu	1,076	1,063	98.79%	13	1.21%	1,024	21	18	13	0	0	0	1.85	1.76	0.15
(V18) (649GD) Anthem	448	447	99.78%	1	0.22%	429	10	8	0	1	0	0	2.11	0.12	0
(V18) (649GE) Cottonwood (Yavapai County)	776	709	91.37%	67	8.63%	654	24	31	35	32	0	0	10.42		0
(V18) (649QD) Page	16	16	100.00%	0	0.00%	12	4	0	0	0	0	0	4.08		0
(V18) (678) Southern Arizona HCS	34,974	34,160	97.67%	814	2.33%	30,744	1,842	1,574	611	187	12	4	4.05	4.6	3.11
(V18) (678) Tucson	26,418	25,763	97.52%	655	2.48%	23,027	1,491	1,245	494	147	12	2	4.98	5.06	2.59
(V18) (678GA) Sierra Vista	2,062	2,006	97.28%	56	2.72%	1,814	84	108	43	13	0	0	3.46	3.73	7.57
(V18) (678GB) Yuma	1,211	1,186	97.94%	25	2.06%	1,088	44	54	22	1	0	2	6.2	1.58	1.21
(V18) (678GC) Casa Grande	1,392	1,380	99.14%	12	0.86%	1,282	56	42	10	2	0	0	2.08	1.43	3.96
(V18) (678GD) Safford	279	278	99.64%	1	0.36%	247	20	11	1	0	0	0	2.89	0.8	1.12
(V18) (678GE) Green Valley	323	301	93.19%	22	6.81%	272	16	13	8	14	0	0	2.75	4	23.61
(V18) (678GF) Northwest CBOC	1,710	1,690	98.83%	20	1.17%	1,588	56	46	15	5	0	0	2.4	1.67	0.2
(V18) (678GG) Southeast CBOC	1,534	1,511	98.50%	23	1.50%	1,384	74	53	18	5	0	0	3.09	2.65	3.44
(V18) (678MA) IDES Davis-Monthan AFB	19	19	100.00%	0	0.00%	16	1	2	0	0	0	0		3.64	
(V18) (678MB) IDES Fort Huachuca	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0		0.33	
(V18) (756) El Paso, TX	19,579	18,646	95.23%	933	4.77%	15,868	1,200	1,578	735	162	36	0	6.55	3.77	11.23
(V18) (756) El Paso HCS	16,747	15,956	95.28%	791	4.72%	13,767	971	1,218	634	129	28	0	7.38	3.38	11.62
(V18) (756GA) Las Cruces	1,429	1,366	95.59%	63	4.41%	1,202	88	76	54	8	1	0	3.22	3.19	7.26
(V18) (756GB) El Paso Eastside CBOC	988	917	92.81%	71	7.19%	788	71	58	39	25	7	0	6.59	0.97	11.11
(V18) (756MA) IDES Fort Bliss	415	407	98.07%	8	1.93%	111	70	226	8	0	0	0		14.03	17.23
(V19) (436) Montana HCS	19,092	18,449	96.63%	643	3.37%	16,889	793	767	429	134	51	29	5.79	4.19	3.29
(V19) (436) Fort Harrison, MT	7,321	6,932	94.69%	389	5.31%	6,355	248	329	246	93	37	13	14.54	4.86	7.06
(V19) (436GA) Anaconda	277	275	99.28%	2	0.72%	241	29	5	2	0	0	0	3	1.71	0
(V19) (436GB) Great Falls	1,454	1,378	94.77%	76	5.23%	1,168	108	102	58	8	3	7	8.86	2.96	5.14
(V19) (436GC) Missoula	2,414	2,358	97.68%	56	2.32%	2,197	91	70	34	18	0	4	4.01	2.5	2.58
(V19) (436GD) Bozeman	971	959	98.76%	12	1.24%	839	76	44	12	0	0	0	3.97	4.23	1.41
(V19) (436GF) Kalispell	1,514	1,494	98.68%	20	1.32%	1,426	37	31	16	4	0	0	1.33	12.83	0.42
(V19) (436GH) Billings	3,851	3,792	98.47%	59	1.53%	3,504	161	127	44	8	6	1	2.71	3.14	0.66
(V19) (436GI) Glasgow	144	142	98.61%	2	1.39%	137	4	1	0	0	1	1	3.01	0	0
(V19) (436GJ) Miles City, MT CBOC	529	527	99.62%	2	0.38%	458	25	44	2	0	0	0	6.63	0	0
(V19) (436GK) Glendive, MT CBOC	168	163	97.02%	5	2.98%	153	3	7	3	1	1	0	4.69	0	2.19

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(V19) (436GL) Cut Bank	52	51	98.08%	1	1.92%	51	0	C	0	1	0	0	0	14.67	0
(V19) (436GM) Lewistown CBOC	193	174	90.16%	19	9.84%	161	7	6	3 12	1	3	3	10.56		0
(V19) (436HC) 436HC HAVRE,MT (ORC)	203	203	100.00%	0	0.00%	198	4	1	0	0	0	0	0.52	1.67	0
(V19) (436MA) IDES Malmstrom AFB	1	1	100.00%	0	0.00%	1	0	C	0	0	0	0		0	
(V19) (442) Cheyenne, WY	12,396	11,886	95.89%	510	4.11%	10,492	795	599	314	144	31	21	3.65	5.75	6.36
(V19) (442) Cheyenne	7,889	7,581	96.10%	308	3.90%	6,672	529	380	181	87	22	18	4.47	4.36	7.71
(V19) (442GB) Sidney	100	94	94.00%	6	6.00%	81	7	6	4	1	1	0	5.97		6.8
(V19) (442GC) Fort Collins	2,140		93.83%	132	6.17%	1,732	150	126		47	4	3	2.72		
(V19) (442GD) Greeley	1,981		97.58%	48		1,767	97			7	1	0	1.69	5.49	
(V19) (442HK) R&C Healthcare MOC WY	286		94.41%			240	12			2	3		6.34		1.77
(V19) (554) Denver, CO	49,391		93.57%			41,094	2,481			920	307		6.92		
(V19) (554) Eastern Colorado HCS	27,486		95.71%	1,178		23,732	1,309			311	121		4.24	6.42	3.8
(V19) (5549AB) VANURS Pueblo	4 007		100.00%	0	0.00%	2	0		-	0	0	-	2.00	40.0	
(V19) (554GB) Aurora (V19) (554GC) Golden Clinic	1,837 4,219		98.20% 95.12%	206	1.80% 4.88%	1,630 3,488	48 279			43	1	0	3.22	12.3 8.04	4.33
(V19) (554GD) Pueblo	4,219		90.11%	434	9.89%	3,416	279			81	20	Ü	12.12	8.31	7.55
(V19) (554GE) Colorado Springs	10,611		87.68%	1,307	12.32%	8,142	532			476	165		12.86	17.2	
(V19) (554GF) Alamosa	179		92.18%	14	7.82%	128	20			3	0		15.94	0.27	6.17
(V19) (554GG) La Junta	305		99.67%	1	0.33%	292	8		1	0	0	0	0.8	3.14	
(V19) (554GH) Lamar	66		100.00%	0	0.00%	64	2	C	0	0	0	0	0.95	0	
(V19) (554GI) Burlington CBOC	109		100.00%	0	0.00%	98	8	3	3 0	0	0	0	2.88	4.67	1.25
(V19) (554HA) FT COLLINS	5		100.00%	0	0.00%	5	0	C	0	0	0	0	1.8		
(V19) (554MA) IDES Fort Carson	185	182	98.38%	3	1.62%	97	39	46	3	0	0	0		10.55	9.17
(V19) (575) Grand Junction, CO	9,132	8,780	96.15%	352	3.85%	7,852	444	484	273	49	15	15	4.85	6.75	3.55
(V19) (575) Grand Junction	8,255	7,928	96.04%	327	3.96%	7,121	379	428	254	43	15	15	5.15	6.82	3.62
(V19) (575GA) Montrose	718	696	96.94%	22	3.06%	597	56	43	16	6	0	0	3.71	5.8	1.06
(V19) (575GB) Craig Telehealth Outreach Clinic	159	156	98.11%	3	1.89%	134	9	13	3	0	0	0	3.42	8.6	4.83
(V19) (660) Salt Lake City, UT	26,469	24,869	93.96%	1,600	6.04%	21,288	1,595	1,986	1,098	347	92	63	6.36	8.37	2.33
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC			92.87%			15,549	1,341			314	77		8.45		
(V19) (660GA) Pocatello	1,485		97.58%	36		1,375	55			11	11	3			
(V19) (660GB) Ogden	1,590		96.79%	51	3.21%	1,438	47			11	1	1	5.37	7.25	3.06
(V19) (660GC) Ely	77		100.00%	0		77	0			0	0		0		
(V19) (660GD) Roosevelt	163		100.00%	0		163	0			0	0		0	0	-
(V19) (660GE) Orem	960		98.12%	18		833	51			2	3		9.64	4	0.55
(V19) (660GG) St. George (V19) (660GJ) West Valley City	1,065 953		96.90% 96.85%	33	3.10% 3.15%	1,012 752	85			5	0	0	0.22 6.47	9.23 2.74	
(V19) (660GK) Elko, NV	75		100.00%	0		64	8		-	0	0	0	4.17	1.56	
(V19) (660MA) IDES Hill AFB	25		100.00%	0	0.00%	25	0			0	0	-	0		
(V19) (666) Sheridan, WY	5,453		99.36%			5,057	219		-		-				-
(V19) (666) Sheridan	3,063		99.51%			2,884	95			2	0		1.96	2.89	
(V19) (666GB) Casper	616		98.70%	8	1.30%	548	38			0	0	0	2.01	6.51	
(V19) (666GC) Riverton	543		99.26%	4	0.74%	498	22		-	1	0	0	2.41	0	
(V19) (666GD) Powell	350	348	99.43%	2	0.57%	348	0	C	2	0	0	0	0.58	0	0.15
(V19) (666GE) Gillette	407	401	98.53%	6	1.47%	330	48	23	6	0	0	0	3.95	6.44	1.15
(V19) (666GF) Rock Springs	474	474	100.00%	0	0.00%	449	16	9	0	0	0	0	1.46	0	0.14
(V20) (463) Anchorage, AK	7,688	7,628	99.22%	60	0.78%	7,205	227	196	41	12	4	3	2.66	1.11	1.16
(V20) (463) Alaska VA Healthcare System	5,669	5,639	99.47%	30	0.53%	5,426	115	98	14	9	4	3	1.97	1.07	0.14
(V20) (463BU) Anchorage DCHV	361	361	100.00%	0	0.00%	353	6	2	0	0	0	0			4.86
(V20) (463GA) Fairbanks	479	454	94.78%	25	5.22%	320	64	70	22	3	0	0	9.97	1.34	7.45
(V20) (463GB) Kenai	748		99.33%	5	0.67%	679	38	26	5	0	0	0	1.91	2.11	2.42
(V20) (463GC) Mat-Su	431		100.00%	0	0.00%	427	4	C		0	0		0.23		0.37
(V20) (531) Boise, ID	19,356	18,544	95.80%	812	4.20%	16,935	647	962	607	134	36	35	1.25	6.75	0.59

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: May 2015	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete d in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	
(V20) (531) Boise	16,786	16,000	95.32%	786	4.68%	14,507	598	895	583	132	36	35	1.11	6.85	0.63
(V20) (531GE) Twin Falls	1,065	1,063		2			17			0	0				
(V20) (531GG) Canyon County	1,496	1,472	98.40%	24	1.60%	1,375	32	65	22	2	0	0	2.04	5.06	0.47
(V20) (531MA) IDES Mt Home AFB	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0		0	
(V20) (531MB) IDES Idaho ANG	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0		0	0
(V20) (648) Portland, OR	47,795	45,454	95.10%	2,341	4.90%	39,363	2,852	3,239	1,812	427	64	38	7.87	7.47	1.32
(V20) (648) Portland	26,657	25,457	95.50%	1,200	4.50%	22,660	1,385	1,412	849	258	59	34	5.58	7.77	0.68
(V20) (648A4) Vancouver	7,391	6,853	92.72%	538	7.28%	5,857	423	573	411	125	1	1	14.45	5.91	1.07
(V20) (648BU) VADOM Vancouver	80	80	100.00%	0	0.00%	80	0	0	0	0	0	0			
(V20) (648GA) Bend	2,604	2,561	98.35%	43	1.65%	2,251	134	176	37	3	2	1	3.91	2.85	3.11
(V20) (648GB) Salem	3,519	3,231	91.82%	288	8.18%	2,647	290	294	258	27	2	1	7.31	11.04	3.24
(V20) (648GD) North Coast	439	390	88.84%	49	11.16%	371	2	17	37	12	0	0	17.78		0.1
(V20) (648GE) East Portland	2,154	2,124	98.61%	30	1.39%	1,706	152	266	28	1	0	1	6.32		0.99
(V20) (648GF) Hillsboro	3,440	3,258	94.71%	182	5.29%	2,520	350	388	181	1	0	0	7.92	7.86	2.5
(V20) (648GG) West Linn	1,511	1,500	99.27%	11	0.73%	1,271	116	113	11	0	0	0	4.5	1.4	3.8
(V20) (653) Roseburg, OR	16,824	16,264	96.67%	560	3.33%	14,742	772	750	386	105	37	32	9.97	4.72	0.94
(V20) (653) Roseburg HCS	10,476	10,190	97.27%	286	2.73%	9,343	400	447	200	42	25	19	11.83	3.84	1.69
(V20) (653BV) Roseburg Domiciliary	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0			
(V20) (653BY) Eugene	4,621	4,467	96.67%	154	3.33%	3,908	314	245	84	54	7	9	7.65	12.12	0.32
(V20) (653GA) North Bend	937	817	87.19%	120	12.81%	725	46	46	102	9	5	4	17.63	1	0.35
(V20) (653GB) Brookings	784	784	100.00%	0	0.00%	760	12	12	0	0	0	0	1.8	1.08	0.3
(V20) (663) VA Puget Sound, WA	60,675	59,374	97.86%	1,301	2.14%	53,777	2,946	2,651	1,075	166	51	9	5.11	3.98	0.52
(V20) (663) Seattle	29,934	29,410	98.25%	524	1.75%	27,066	1,205	1,139	482	34	7	1	4.15	3.75	0.32
(V20) (663A4) American Lake	23,931	23,376	97.68%	555	2.32%	21,156	1,194	1,026	381	123	43	8	4.87	4.35	0.62
(V20) (663GA) King County	1,822	1,785	97.97%	37	2.03%	1,491	171	123	37	0	0	0	4.92	0.59	1.27
(V20) (663GB) Bremerton (Kipsap County)	838	829	98.93%	9	1.07%	719	80	30	6	2	1	0	4.06	0.64	0.89
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	3,057						199			5	0				
(V20) (663GD) South Sound	884		92.19%	69	_		94	85	67	2	0	0		9.83	1.76
(V20) (663HK) PUGET SOUND MMU, WA	208	208	100.00%	0			3	9	0	0	0	0	1.42		
(V20) (663MA) IDES Fort Lewis	1	0	0.00%		100.00%		-	0	1	0	0				
(V20) (668) Spokane, WA	19,452						345								
(V20) (668) Spokane	16,534		97.70%	381			322	387	299	57	22	3			
(V20) (668GA) Wenatchee CBOC	784		100.00%	0	0.0070		1	0		0	0				
(V20) (668GB) North Idaho	2,082		99.57%	9	0.43%		22			2	3				
(V20) (668HK) Spokane Mobile OPC	52		100.00%				0	_	-	0	0				
(V20) (687) Walla Walla, WA	8,289		97.64%				544								
(V20) (687) Walla Walla	4,306			177			274	332		45					
(V20) (687GA) Richland WA	1,141			7	0.61%		101	35		0	0				
(V20) (687GB) Lewiston	1,105			7	0.63%	970	46			0	0				
(V20) (687GC) La Grande	542		100.00%	0	0.00%		14	2		0	0				
(V20) (687HA) Yakima	1,195			5	01.1270		109			0	0				
(V20) (692) White City, OR	11,506						110								
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics (V20) (692GA) Klamath Falls	10,049		97.85%	216	2.15% 0.10%		106	257		76	33				
(V20) (692GA) Klamath Falls (V20) (692GB) Grants Pass	490		100.00%	0			3	-		0	0				
(V21) (692GB) Grants Pass (V21) (358) Manila, PI	2,111		98.20%					_		_	-				
(V21) (358) Manila, PI (V21) (358) Manila	2,111			38			171	106		2					
(V21) (358) Manila (V21) (459) Honolulu, HI	14,479		98.20%				682								
(V21) (459) Honolulu, HI (V21) (459) Pacific Islands HCS (Honolulu)				369 85							20	5			
	8,845			46		8,092 954	343			8	5		-		
(V21) (459GA) Maui Clinic	1,075									20					
(V21) (459GB) Hilo Clinic	1,077 573			138			78 29			14	0		-	0.11	
(V21) (459GC) Kona Clinic	573	508	99.13%	5	0.07%	331	29	· · · · · · · · · · · · · · · · · · ·	5	0		0	2.81	0.3	2.3

Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1		Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: May 2015			d in 30 Days or Less 3		d in Over 30 Days 5										
(V21) (459GD) Kauai Clinic	601	595	99.00%	6	1.00%	567	21	7	6	0	0	0	2.05	1.05	0.47
(V21) (459GE) Guam Clinic	793	769	96.97%	24	3.03%	700	42	27	24	0	0	0	6.33	0.56	0.81
(V21) (459GF) American Samoa Clinic	500	459	91.80%	41	8.20%	405	43	11	7	15	14	5	2.98	34.67	0.16
(V21) (459GG) Leeward Oahu	1,015	991	97.64%	24	2.36%	824	86	81	24	0	0	0	5.13		5.29
(V21) (570) Fresno, CA	18,802	18,271	97.18%	531	2.82%	16,403	811	1,057	381	111	39	0	0.32	8.06	0.39
(V21) (570) Fresno	16,567	16,052	96.89%	515	3.11%	14,249	777	1,026	367	109	39	0	0.32	8.22	0.05
(V21) (570GA) Merced	709	708	99.86%	1	0.14%	675	13	20	1	0	0	0	0.45	4.29	3.11
(V21) (570GB) Tulare	1,034	1,033	99.90%	1	0.10%	1,013	18	2	1	0	0	0	0.28	0.48	1.67
(V21) (570GC) Oakhurst	492	478	97.15%	14	2.85%	466	3	9	12	2	0	0	0.28	14.72	0.27
(V21) (612) N. California, CA	61,653					51,068	3,360	4,514	2,029	595	77	10	5.06	8.79	1.17
(V21) (612) N. California HCS-Martinez	3		100.00%			3	0	-	-	0					
(V21) (612A4) N. California HCS-Sacramento	21,903		94.67%	'		17,840	1,184			247	33		6.58	9.78	1.66
(V21) (612B4) Redding	6,900				2.77%	5,862	381	466		19			3.65		0.14
(V21) (612BY) Oakland	5,477					5,016	112			11		0		4.95	
(V21) (612GD) Fairfield	1,718					1,601	34			0		0	2.0		0.21
(V21) (612GE) Vallejo/Mare Island	1,777	-				1,361	121	192		23		0	0.00	7.84	0.61
(V21) (612GF) Martinez	12,536					10,303	674			166		0	6.85	9.68	0.12
(V21) (612GG) Chico	2,910		96.01%			2,488	147			18			5.55	5.1	4.73
(V21) (612GH) McClellan	7,440		95.32%			5,762	606			111	20	3	2.00	9.7	1.58
(V21) (612GI) Yuba City	989		100.00%		515 515	832	101	56		0	-	•	0.01	- 0-	1.17
(V21) (640) Palo Alto, CA	40,234					33,683	2,716			132					
(V21) (640) Palo Alto-Palo Alto	18,013					15,412	1,013			69		19		4.91	3.29
(V21) (640A0) Palo Alto-Menlo Pk	2,430				0.29%	2,183	143			0		-	0.0	3.84	2.4
(V21) (640A4) Livermore	5,521		96.50%			4,583	439			43					2.33
(V21) (640BY) San Jose	4,629		99.09%			3,770	313		42	0	0	0	0.07	8.18	3.14
(V21) (640GA) Palo Alto HCS- Capitola (V21) (640GB) Sonora (Tuolumne County)	115 745		100.00% 88.46%		0.00%	108 512	79		-	2	0	0	2.16 11.54		
(V21) (640GC) Fremont	655				0.15%	584	54			0		0	1.58		
(V21) (640HA) Stockton	2,294					1,759	260			1	1	0	5.4	2.76	
(V21) (640HB) Modesto	2,384		96.69%			2,050	154			5	0	1	2.41	4.65	
(V21) (640HC) Monterey	3,448		96.95%			2,722	256			12			4.87	7.86	
(V21) (654) Reno, NV	22,988					19,967						_			
(V21) (654) Sierra Nevada HCS	19,858					17,133	1,036			175				7.88	
(V21) (654GA) Sierra Foothills	1,067		98.69%			985	45			5		0		4.56	
(V21) (654GB) Carson Valley	799		97.12%			699	43			0	0	0	4.61	0	2.88
(V21) (654GC) Lahontan Valley	948		97.26%			839	43			1	0	0	4.75	1.27	
(V21) (654GD) Diamond View	316		100.00%			311	3			0	0	0	0.59		
(V21) (662) San Francisco, CA	33,052	31,764	96.10%	1,288	3.90%	28,911	1,336	1,517	1,065	205	15	3	5.22	5.9	4.28
(V21) (662) San Francisco	23,288	22,463	96.46%	825	3.54%	20,813	723	927	684	124	14	3	6.32	5.65	0.44
(V21) (662GA) Santa Rosa	3,802	3,544	93.21%	258	6.79%	3,053	266	225	208	50	0	0	3.94	8.34	11.2
(V21) (662GC) Eureka	2,162	2,101	97.18%	61	2.82%	1,736	182	183	61	0	0	0	7.55	5.28	3.15
(V21) (662GD) Ukiah	1,108	1,029	92.87%	79	7.13%	966	17	46	50	28	1	0	2.58	1.02	21.57
(V21) (662GE) Northern San Bruno CBOC	853	847	99.30%	6	0.70%	768	41	38	6	0	0	0	3.4	4.66	0.8
(V21) (662GF) San Francisco CBOC	782	757	96.80%	25	3.20%	676	43	38	25	0	0	0	3.64	5.11	4.01
(V21) (662GG) Clearlake CBOC	1,057	1,023	96.78%	34	3.22%	899	64	60	31	3	0	0	4.21	0.89	6.97
(V22) (593) Las Vegas, NV	40,674	38,862	95.55%	1,812	4.45%	35,642	1,639	1,581	1,105	581	99	27	3.45	6.18	2.58
(V22) (593) Southern Nevada HCS	26,746	25,290	94.56%	1,456	5.44%	23,291	994	1,005	795	541	93	27	1.67	6.3	2.27
(V22) (593GC) Pahrump	903	903	100.00%	0	0.00%	895	5	3	0	0	0	0	0.22	0	0.02
(V22) (593GD) Northwest PCC	3,911	3,715	94.99%	196	5.01%	3,260	194	261	175	18	3	0	5.54	2.89	4.16
(V22) (593GE) Southeast PCC	2,837	2,751	96.97%	86	3.03%	2,473	153	125	80	6	0	0	3.21	2.48	4.03
(V22) (593GF) Southwest PCC	3,407	3,382	99.27%	25	0.73%	3,090	182	110	24	1	0	0	2.6	0.65	2.5
(V22) (593GG) Northeast PCC	2,685	2,638	98.25%	47	1.75%	2,456	105	77	31	14	2	0	3.06	3.09	1.08
(V22) (593GH) Laughlin	185	183	98.92%	2	1.08%	177	6	0	0	1	1	0	1.91		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Appts	Completed in Over 30 Days 4	Percent Appts	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	Wait Time	MH Avg Wait Time
Measured from Preferred Date For the Reporting Period Ending: May 2015			Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3												
(V22) (600) Long Beach, CA	49,561	48,989	98.85%	572	1.15%	44,689	2,182	2,118	493	65	11	3	5	2.63	3.47
(V22) (600) Long Beach HCS	44,753	44,276	98.93%	477	1.07%	40,763	1,727	1,786	428	36	11	2	5.11	2.4	3.38
(V22) (600GA) Anaheim	945	945	100.00%	0	0.00%	838	78	29	0	0	0	0	3.01	0	1.57
(V22) (600GB) Santa Ana	1,875	1,819	97.01%	56	2.99%	1,380	217	222	29	26	0	1	7.51	14.25	3.43
(V22) (600GC) Cabrillo (Long Beach)	401	401	100.00%	0	0.00%	382	11	8	0	0	0	0	1.59		11.13
(V22) (600GD) Santa Fe Springs/Whittier	628	589	93.79%	39	6.21%	492	53	44	36	3	0	0	6.49	0.39	8.01
(V22) (600GE) Laguna Hills	959	959	100.00%	0	0.00%	834	96	29	0	0	0	0	2.9		2.69
(V22) (605) Loma Linda, CA	50,377	49,663	98.58%	714	1.42%	45,685	2,331	1,647	627	80	7	0	4.13	2.66	1.27
(V22) (605) Loma Linda VAMC	42,530	41,927	98.58%	603	1.42%	38,922	1,739	1,266	519	77	7	0	3.9	2.59	1.58
(V22) (605GA) Victorville	1,334	1,316	98.65%	18	1.35%	1,272	24	20	16	2	0	0	2.41		0.29
(V22) (605GB) Murrieta	1,754	1,703	97.09%	51	2.91%	1,360	186	157	51	0	0	0	8.15	1.73	0.54
(V22) (605GC) Palm Desert	2,072	2,059	99.37%	13	0.63%	1,771	200	88	13	0	0	0	2.72	5.93	0.2
(V22) (605GD) Corona (Riverside County) CA	994	985	99.09%	9	0.91%	796	129	60	9	0	0	0	5.85		2.11
(V22) (605GE) Rancho Cucamonga	1,693		98.82%			1,564	53			1	0		0.2	2.43	0.14
(V22) (664) San Diego, CA	54,999						2,758							6.76	
(V22) (664) San Diego HCS	33,509		96.61%			29,299	1,420	1,654	916	115		57		5.62	3.2
(V22) (664BU) San Diego Domiciliary	175		100.00%		0.00%	175	0	0	0	0		-			
(V22) (664BY) Mission Valley	10,374					7,929	779	,	388	39	20	2	0.10	10.54	8.28
(V22) (664GA) Imperial Valley	421				0.24%	408	10		0	1	0	0		0	1.09
(V22) (664GB) Oceanside	6,920			425		5,583	431	481	391	25	5	4	2.66	7.85	4.59
(V22) (664GC) Chula Vista	2,123		95.95%			1,839	82			1	0	0	1.46	8.88	1.44
(V22) (664GD) Escondido	1,477	· ·	98.65%	20		1,388	36			7	2	1	1.94	0	4.76
(V22) (691) Greater Los Angeles HCS	61,700		96.23%			53,150	3,035			471	47		4.55	6.24	2.51
(V22) (691) West Los Angeles, CA	27,849		96.91%		3.09%	24,409	1,151	1,428		170	22		2.54	5.63	2.19
(V22) (691A4) Sepulveda	14,348		94.88%			11,943	803		546	181	6	2	1.10	7.89	1.85
(V22) (691GB) Santa Barbara	1,147		99.39%		0.61%		111	63		0	0	0	3.42	3	3.98
(V22) (691GC) Gardena	635		97.17%			541	49			1	0		1.87	4.06	7.97
(V22) (691GD) Bakersfield	3,284		98.54%			3,032	107			6	0	0	1.67	3.53	2.32
(V22) (691GE) Los Angeles	7,852		94.73%			6,908	265			99	12	4	9.69	6.38	1.43
(V22) (691GF) EAST LOS ANGELES CLINIC	882		100.00%			850	27	5		0			2.78	7.8	0
(V22) (691GG) Antelope Valley	702		89.89%		10.11%	614	4	13		5	0		7.87	7.54	
(V22) (691GK) San Luis Obispo	932		98.61%			752	90			0	0	0		7.54	1.46
(V22) (691GL) Santa Maria	2,467		97.16% 94.26%			1,951	272 156			9	0	0	4.85	6.16	3.78
(V22) (691GM) Port Hueneme (Oxnard) (V23) (437) Fargo, ND	1,602 16,898					1,184 15,943	465				_	0		1.51	
(V23) (437) Fargo VA Health Care System	12,435		99.18%			11,738	310			11	1	0		1.53	
(V23) (437)1 algo VA Health Care System (V23) (437GA) Grafton	163		100.00%			163	0		0	0	0		0	0	
(V23) (437GB) Bismarck ND	1,211		99.75%			1,186	8	14		0	0	0	-	0.95	
(V23) (437GC) Fergus Falls	444		99.55%			388	34			0	0	0		0.00	0.95
(V23) (437GD) Minot	520		98.65%			452	31	30		0	0	n	4.41	4.24	0.84
(V23) (437GE) Bemidji CBOC	1,128		99.82%			1,102	16		1	1	0	0		1.17	0.86
(V23) (437GF) Williston CBOC ND	298		100.00%			237	52		0	0	0	0	5.33	0	
(V23) (437GI) Grand Forks	699		99.86%		0.14%	677	14		0	1	0	0	0.85	0.57	0.62
(V23) (438) Sioux Falls, SD	18,920						706			24	1	0		3.53	
(V23) (438) Sioux Falls	14,071		99.03%			12,887	625			19		0		3.51	3.39
(V23) (438GA) Spirit Lake CBOC	859					844	13			0			0.08	2.65	0.71
(V23) (438GC) Sioux City	1,285		99.92%		0.08%	1,237	25			0	0	0		2.51	4.31
(V23) (438GD) Aberdeen (Brown County)	1,315		99.16%			1,268	15			3	0	0	0.45	7.05	
(V23) (438GE) Wagner	255					243	7	2		2	0	0	1.04	0	
(V23) (438GF) Watertown	1,135		99.65%		0.35%	1,100	21	10	4	0	0	0	0.33	3.61	0.72
(V23) (568) Black Hills HCS, SD	13,055					11,730	535	523	231	36	0	0		3.96	
(V23) (568) Fort Meade	6,296		97.38%			5,540	313			25				3.68	1.65
(V23) (568A4) Hot Springs	4,166		98.42%			3,917	83			9				4.41	1.24
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Facility, and Division Level Summaries. Wait Time	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Complete	Completed in Over 30 Days 4	Percent Appts Complete	Completed 06 -7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12			MH Avg Wait Time in Days 15
Measured from Preferred Date For the Reporting Period Ending: May 2015			d in 30 Days or Less 3		d in Over 30 Days 5										
(V23) (568GA) Rapid City SD	1,730	1,697	98.09%	33	1.91%	1,485	97	115	33	0	0	0	5.37	5.66	2.52
(V23) (568GB) Pierre	191	191	100.00%	0	0.00%	188	2	1	0	0	0	0	0.19		1.45
(V23) (568HA) Newcastle	13	3 13	100.00%	0	0.00%	12	1	0	0	0	0	0	1.46		
(V23) (568HB) Gordon CBOC	27	7 27	100.00%	0	0.00%	27	0	0	0	0	0	0	1.37		0
(V23) (568HF) Pine Ridge	15	5 15	100.00%	0	0.00%	15	0	0	0	0	0	0	0		0
(V23) (568HH) Gering SD	417	416	99.76%	1	0.24%	378	21	17	0	1	0	0	2.75	0	0.71
(V23) (568HJ) Rosebud	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0	0		
(V23) (568HK) McLaughlin	4	4	100.00%	0	0.00%	3	1	0	0	0	0	0			3.75
(V23) (568HM) Eagle Butte SD	32	32	100.00%	0	0.00%	32	0	0	0	0	0	0	0.03		
(V23) (568HP) Winner	114	112	98.25%	2	1.75%	106	5	1	1	1	0	0	3.69	0	0
(V23) (568MA) IDES Ellsworth AFB	34	34	100.00%	0	0.00%	11	12	11	0	0	0	0		9.48	12
(V23) (618) Minneapolis, MN	62,018	61,290	98.83%	728	1.17%	57,767	2,034	1,489	613	113	1	1	2.08	3	0.97
(V23) (618) Minneapolis	46,553	45,964	98.73%	589	1.27%	43,780	1,243	941	485	103	1	0	1.38	2.94	0.47
(V23) (618BY) Superior	3,881	3,849	99.18%	32	0.82%	3,603	160	86	32	0	0	0	1.9	1.72	2.69
(V23) (618GA) Mankato MN	1,030	1,024	99.42%	6	0.58%	918	54	52	. 6	0	0	0	3.94	0	0.44
(V23) (618GB) Hibbing	1,262	1,246	98.73%	16	1.27%	1,061	101	84	. 16	0	0	0	5.68	2.09	2.43
(V23) (618GD) Maplewood (St. Paul)	1,734	1,712	98.73%	22	1.27%	1,552	69	91	21	1	0	0	1.7	8.36	0.87
(V23) (618GE) Chippewa Valley	1,261	1,261	100.00%	0	0.00%	1,163	79	19	0	0	0	0	2.91	0.39	0.01
(V23) (618GG) Rochester	1,363	1,361	99.85%	2	0.15%	1,307	43	11	2	0	0	0	1.02	0.5	1.93
(V23) (618GH) Hayward/Rice Lake VA OPC	1,118	1,113	99.55%	5	0.45%	1,019	54	40	5	0	0	0	2.99	0	0.49
(V23) (618GI) Northwest Metro VA OPC	2,560	2,506	97.89%	54	2.11%	2,228	155	123	44	9	0	1	2.1	4.79	3.03
(V23) (618GJ) Shakopee	651	651	100.00%	0	0.00%	586	42	23	0	0	0	0	2.58	1.88	0.84
(V23) (618GK) Albert Lea	605	603	99.67%	2	0.33%	550	34	19	2	0	0	0	2.62	0.57	3.37
(V23) (636) Central Iowa, IA	22,294	22,095	99.11%	199	0.89%	20,566	868	661	185	10	0	4	2.46	2.29	1.74
(V23) (636A6) Des Moines	16,769	16,636	99.21%	133	0.79%	15,462	634	540	124	9	0	0	2.95	1.95	1.87
(V23) (636BU) VADOM Des Moines IA	570	570	100.00%	0	0.00%	570	0	0	0	0	0	0	0		
(V23) (636GC) Mason City	1,279	1,260	98.51%	19	1.49%	1,140	65	55	19	0	0	0	2.7	3.95	2.74
(V23) (636GD) Marshalltown	587	580	98.81%	7	1.19%	537	33	10	7	0	0	0	1.6	5.91	0.14
(V23) (636GK) Fort Dodge	1,238	1,231	99.43%	7	0.57%	1,140	64	27	2	1	0	4	1.87	4.35	0.84
(V23) (636GM) Carroll	549	549	100.00%	0	0.00%	494	43	12	. 0	0	0	0	2.23	1.98	2.89
(V23) (636GR) Knoxville	1,302	1,269	97.47%	33	2.53%	1,223	29	17	33	0	0	0	0.94	8.08	0.96
(V23) (636) Iowa City, IA	23,407	22,848	97.61%	559	2.39%	20,418	1,344	1,086	455	84	10	10	3.51	5.09	1.87
(V23) (636A8) Iowa City	15,284	14,798	96.82%	486	3.18%	13,235	781	782	392	74	10	10	3.94	5.49	0.65
(V23) (636GF) Bettendorf	1,630	1,606	98.53%	24	1.47%	1,432	92	82	. 22	2	0	0	3.97	1.16	2.83
(V23) (636GG) Quincy	646	640	99.07%	6	0.93%	546	70	24	6	0	0	0	4.38	1.7	2.21
(V23) (636GH) Waterloo	1,042	2 1,041	99.90%	1	0.10%	920	107	14	. 1	0	0	0	3.04	2.02	1.94
(V23) (636GI) Lane A Evans VA Clinic	1,213	1,195	98.52%	18	1.48%	1,093	64	38	13	5	0	0	2.23	0.8	5.09
(V23) (636GJ) Dubuque	716	716	100.00%	0	0.00%	700	13	3	0	0	0	0	0.55	0	0.44
(V23) (636GN) Cedar Rapids	1,275	1,252	98.20%	23	1.80%	1,004	134	114	20	3	0	0	6.44	3.42	4.57
(V23) (636GS) Ottumwa	652	651	99.85%	1	0.15%	624	21	6	1	0	0	0	1.59	1.66	1.05
(V23) (636GT) Sterling	582	582	100.00%	0	0.00%	530	42	10	0	0	0	0	1.93	3.02	2.63
(V23) (636GU) Decorah	367	367	100.00%	0	0.00%	334	20	13	0	0	0	0	2.99	0	1.49
(V23) (636) Nebraska-W Iowa, NE	39,573	39,286	99.27%	287	0.73%	37,351	989	946	159	98	21	9	1.78	2.88	0.96
(V23) (636) Omaha	21,423	21,304	99.44%	119	0.56%	20,393	452	459	69	35	15	0	1.64	2.12	1.71
(V23) (636A4) Grand Island	6,819	6,697	98.21%	122	1.79%	6,360	197	140	55	56	3	8	1.66	5.09	0.4
(V23) (636A5) Lincoln	7,556	7,528	99.63%	28	0.37%	6,937	290	301	25	3	0	0	2.5	3.56	0.37
(V23) (636BW) Grand Island Domiciliary	470	470	100.00%	0	0.00%	470	0	0	0	0	0	0			0
(V23) (636BX) Omaha Domiciliary	673		100.00%			673	0	-	0	0	0	0			
(V23) (636GA) Norfolk NE	724	706	97.51%	18	2.49%	650	19	37	10	4	3	1	2.57	9.2	0.43
(V23) (636GB) North Platte	747	747	100.00%	0	0.00%	735	11	1	0	0	0	0	1.01	0.12	0
(V23) (636GL) Bellevue	363	363	100.00%	0	0.00%	345	11	7	0	0	0	0	1.45	0.19	0
(V23) (636GP) Shenandoah,IA CBOC	391	391	100.00%	0	0.00%	386	5	0	0	0	0	0	0.66	0	0
(V23) (636GQ) Holdrege	407	407	100.00%	0	0.00%	402	4	1	0	0	0	0	0.79	0	0

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: May 2015	Appointments 1			Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5			Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time	SC Avg Wait Time in Days 14	
(V23) (656) St. Cloud, MN	32,702	32,285	98.72%	417	1.28%	30,627	802	856	333	80	3	1	1.04	4.67	2.8
(V23) (656) St Cloud VA Health Care System	28,600	28,208	98.63%	392	1.37%	26,745	688	775	312	77	3	0	1.14	4.55	3.17
(V23) (656GA) Brainerd	2,259	2,247	99.47%	12	0.53%	2,119	83	45	8	3	0	1	1.06	5.39	1.8
(V23) (656GB) Western Central Minnesota	697	690	99.00%	7	1.00%	659	13	18	7	0	0	0	0.49	10.95	0.15
(V23) (656GC) Max J. Beilke	1,146	1,140	99.48%	6	0.52%	1,104	18	18	6	0	0	0	0.59	8.01	0.81

		Completed within 30 Days 2	Percent Appts	Completed in Over 30 Days 4	Percent Appts	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9		Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
1	Appointments 1		Complete d in 30 Days or		Complete d in Over 30 Days 5								in Days 13	in Days 14	in Days 15
			Less 3		, i										
National: 9/2019	4,849,599	4,607,594	95.01%	242,005	4.99%	4,041,735	269,952	295,907	164,866	43,265	17,084	16,790	4.45	8.31	4.07
National: 8/2019	5,142,001	4,883,145	94.97%	258,856	5.03%	4,274,706	286,387	322,052	170,093	52,187	19,415	17,161	4.64	8.42	3.97
National: 7/2019	5,071,250	4,799,635	94.64%	271,615	5.36%	4,192,918	282,226	324,491	182,943	53,061	18,868	16,743	4.8	8.74	4.09
National: 6/2019	4,789,731	4,538,793	94.76%	250,938	5.24%	3,977,841	260,295	300,657	172,742	45,901	16,937	15,358	4.7	8.52	3.88
National: 5/2019	5,277,559	5,015,534	95.04%	262,025	4.96%	4,393,421	287,222	334,891	177,105	50,668	17,731	16,521	4.69	8.32	3.75
National: 4/2019	5,368,047	5,092,381	94.86%	275,666	5.14%	4,476,507	283,397	332,477	188,584	51,658	16,639	18,785	4.68	8.38	3.88
National: 3/2019	5,059,805	4,803,023	94.93%	256,782	5.07%	4,205,253	277,596	320,174	174,117	46,852	18,125	17,688	4.77	8.56	4.14
National: 2/2019	4,600,823	4,366,353	94.90%	234,470	5.10%	3,827,731	249,612	289,010	150,691	49,415	17,543	16,821	4.83	8.73	4.24
National: 1/2019	5,108,202	4,801,799	94.00%	306,403	6.00%	4,195,520	280,352	325,927	204,114	60,695	21,321	20,273	5.24	9.54	4.74
National: 12/2018	4,335,282	4,102,439	94.63%	232,843	5.37%	3,607,832	228,768	265,839	159,488	44,936	15,453	12,966	4.63	8.57	4.12
National: 11/2018	4,690,193	4,449,203	94.86%	240,990	5.14%	3,882,470	266,562	300,171	166,691	45,547	15,273	13,479	4.65	8.47	4.07
National: 10/2018	5,445,006	5,176,398	95.07%	268,608	4.93%	4,536,327	295,900	344,171	184,792	51,391	16,658	15,767	4.18	8.37	4.07
National: 9/2018	4,566,797	4,338,809	95.01%	227,988	4.99%	3,800,835	251,499	286,475	157,889	41,605	15,126	13,368	4.61	8.29	3.93
National: 8/2018	5,279,524	5,011,824	94.93%	267,700	5.07%	4,377,429	293,294	341,101	182,775	52,786	17,669	14,470	4.79	8.38	3.92
National: 7/2018	4,747,954	4,505,574	94.90%	242,380	5.10%	3,934,727	264,214	306,633	170,580	45,710	14,696	11,394	4.84	8.46	3.86
National: 6/2018	4,853,183	4,619,315	95.18%	233,868	4.82%	4,050,519	266,086	302,710	168,788	40,553	13,984	10,543	4.54	8.03	3.72
National: 5/2018	5,180,072	4,956,277	95.68%	223,795	4.32%	4,343,790	284,753	327,734	159,692	41,639	12,163	10,301	4.45	7.65	3.5
National: 4/2018	4,965,149	4,753,296	95.73%	211,853	4.27%	4,179,992	266,804	306,500	155,252	36,944	10,099	9,558	4.44	7.4	3.33
National: 3/2018	5,073,154	4,872,259	96.04%	200,895	3.96%	4,277,432	279,377	315,450	147,886	32,665	11,197	9,147	4.42	7.16	3.32
National: 2/2018	4,506,205	4,334,360	96.19%	171,845	3.81%	3,826,183	244,045	264,132	119,946	33,593	10,656	7,650	4.12	6.91	3.13
National: 1/2018	4,837,845	4,618,600	95.47%	219,245	4.53%	4,059,570	265,931	293,099	157,460	40,293	12,832	8,660	4.63	7.75	3.53
National: 12/2017	4,301,041	4,128,041	95.98%	173,000	4.02%	3,651,327	226,912	249,802	125,267	32,193	9,900	5,640	4.29	7.03	3.05
National: 11/2017	4,711,170	4,527,520	96.10%	183,650	3.90%	3,980,125	264,048	283,347	136,453	32,245	9,473	5,479	4.28	6.98	3.02
National: 10/2017	5,043,703	4,857,831	96.31%	185,872	3.69%	4,279,916	272,998	304,917	138,245	33,162	8,735	5,730	3.94	6.84	2.97
National: 9/2017	4,552,842	4,383,140	96.27%	169,702	3.73%	3,859,133	252,939	271,068	129,865	27,032	7,916	4,889	4.23	6.75	2.84
National: 8/2017	5,236,501	5,045,457	96.35%	191,044	3.65%	4,431,492	295,549	318,416	141,666	34,464	9,422	5,492	4.38	6.64	2.83
National: 7/2017	4,504,077	4,341,092	96.38%	162,985	3.62%	3,818,506	253,331	269,255	121,618	28,818	7,848	4,701	4.35	6.62	2.86
National: 6/2017	5,050,626	4,874,656	96.52%	175,970	3.48%	4,297,459	279,344	297,853	133,244	29,019	8,821	4,886	4.28	6.39	2.76
National: 5/2017	5,186,397	5,022,137	96.83%	164,260	3.17%	4,437,304	281,998	302,835	121,937	29,569	8,075	4,679	4.2	6.11	2.53
National: 4/2017	4,709,974	4,560,211	96.82%	149,763	3.18%	4,039,481	251,794	268,936	112,230	25,829	6,699	5,005	4.15	6.11	2.5
National: 3/2017	5,323,093	5,153,653	96.82%	169,440	3.18%	4,539,403	297,735	316,515	125,874	28,829	8,823	5,914	4.17	6.27	2.61
National: 2/2017	4,530,060	4,385,617	96.81%	144,443	3.19%	3,883,444	251,092	251,081	101,681	28,558	8,742	5,462	4.16	6.35	2.6
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.6	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.2	6.9	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.5	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.4	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2		Completed in Over 30 Days 4	Percent Appts Complete d in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	Wait Time		MH Avg Wait Time in Days 15
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.2	3.2	1.71

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

- * Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.
- *Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

- 1. Total Appointments Scheduled: Every completed appointment at that facility except surgery and procedures.
- 2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
- 7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
- 8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
- 10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
- 14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
- 15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.
- NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015NOTE: The Data Source for this report was altered to use

the Corporate Data

Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.