

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13. EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V01) (402) Togus, ME	42,255	41,307	97.76%	948	2.24%	2	33	40,087	4	1,220	16	594	10	249	1	63	2	42	0	2.64	3.48	2.58
(V01) (402) Togus	25,359	24,695	97.38%	664	2.62%	0	21	23,908	2	787	12	402	6	175	0	51	1	36	0	3.20	3.53	3.11
(V01) (402GA) Aroostook County (Caribou)	969	943	97.32%	26	2.68%	0	0	879	0	64	0	25	0	1	0	0	0	0	0	4.95	0.00	1.14
(V01) (402GB) Calais	1,057	1,053	99.62%	4	0.38%	0	0	1,051	0	2	0	2	0	1	0	0	0	1	0	0.71	0.00	0.86
(V01) (402GC) Rumford	502	500	99.6%	2	0.4%	0	2	500	0	0	2	2	0	0	0	0	0	0	0	1.55		1.30
(V01) (402GD) Saco	2,187	2,162	98.86%	25	1.14%	0	2	2,085	0	77	1	21	1	1	0	3	0	0	0	2.60	7.86	3.07
(V01) (402GE) Lewiston Auburn	1,727	1,722	99.71%	5	0.29%	0	1	1,681	0	41	0	4	1	0	0	1	0	0	0	3.20	0.81	1.17
(V01) (402HB) Bangor	8,030	7,878	98.11%	152	1.89%	0	7	7,698	2	180	1	100	2	42	1	5	1	5	0	1.77	3.55	2.37
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,351	2,281	97.02%	70	2.98%	0	0	2,217	0	64	0	38	0	29	0	3	0	0	0	5.14	2.73	3.86
(V01) (402HL) R&C Healthcare MOC	73	73	100%	0	0%	0	0	68	0	5	0	0	0	0	0	0	0	0	0	2.89		
(V01) (405) White River Junction, VT	23,976	23,431	97.73%	545	2.27%	2	12	22,470	3	961	0	384	5	115	2	14	1	32	1	3.92	3.87	1.11
(V01) (405) White River Jct	17,785	17,371	97.67%	414	2.33%	0	2	16,559	0	812	0	315	0	68	1	9	0	22	1	4.92	3.99	0.66
(V01) (405GA) Bennington	631	629	99.68%	2	0.32%	0	0	621	0	8	0	1	0	0	0	0	0	1	0	1.86	0.52	3.48
(V01) (405GC) Brattleboro	449	441	98.22%	8	1.78%	0	2	437	0	4	0	7	2	0	0	0	0	1	0	1.51	2.79	0.02
(V01) (405HA) Burlington Lakeside	2,390	2,336	97.74%	54	2.26%	0	1	2,260	1	76	0	39	0	10	0	2	0	3	0	2.40	3.30	0.89
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,183	2,122	97.21%	61	2.79%	0	1	2,071	1	51	0	21	0	32	0	3	0	5	0	3.45	0.00	0.52
(V01) (405HE) KEENE (ORC)	146	146	100%	0	0%	0	3	141	0	5	0	0	3	0	0	0	0	0	0	2.42		0.28
(V01) (405HF) Rutland	392	386	98.47%	6	1.53%	0	1	381	1	5	0	1	0	5	0	0	0	0	0	0.92	8.15	0.79
(V01) (405HK) WHITE RIVER	0	0	0%	0	0%	0	2	0	0	0	0	0	0	0	1	0	1	0	0			
(V01) (518) Bedford, MA	8,038	7,693	95.71%	345	4.29%	17	114	7,027	2	666	5	266	7	51	8	16	11	12	81	1.12	10.10	4.08
(V01) (518) Bedford	7,014	6,679	95.22%	335	4.78%	0	113	6,041	2	638	5	259	7	50	8	16	10	10	81	1.10	10.16	3.91
(V01) (518GA) Lynns/North Shore	380	379	99.74%	1	0.26%	0	0	366	0	13	0	1	0	0	0	0	0	0	0	0.64	0.47	4.10
(V01) (518GB) Haverhill	429	420	97.9%	9	2.1%	0	1	408	0	12	0	6	0	1	0	0	1	2	0	2.18	5.92	5.49
(V01) (518GD) Lowell	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V01) (518GE) Gloucester	212	212	100%	0	0%	0	0	210	0	2	0	0	0	0	0	0	0	0	0	0.66		3.58
(V01) (518MA) IDES Hanscom AFB	2	2	100%	0	0%	0	0	1	0	1	0	0	0	0	0	0	0	0	0		29.00	0.00
(V01) (523) VA Boston HCS, MA	86,874	85,129	97.99%	1,745	2.01%	19	342	81,552	71	3,577	67	1,176	49	330	70	110	10	129	75	2.40	3.80	4.68
(V01) (523) VA Boston HCS- Boston Div.	38,120	37,345	97.97%	775	2.03%	0	257	35,326	58	2,019	50	564	28	109	59	46	5	56	57	0.74	4.06	6.04
(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,859	15,444	97.38%	415	2.62%	0	7	14,837	1	607	1	246	3	116	2	29	0	24	0	2.94	2.52	8.32
(V01) (523A5) Brockton VAMC	20,603	20,233	98.2%	370	1.8%	0	63	19,511	8	722	12	212	13	84	9	29	3	45	18	2.39	4.87	4.85
(V01) (523BY) Lowell	3,844	3,738	97.24%	106	2.76%	0	3	3,641	0	97	0	89	1	10	0	5	2	2	0	4.72	3.25	4.54
(V01) (523BZ) Causeway Clinic (Boston)	7,381	7,354	99.63%	27	0.37%	0	9	7,277	3	77	2	21	4	5	0	1	0	0	0	0.64	0.21	3.00
(V01) (523GA) Framingham VA Primary Care Unit	498	494	99.2%	4	0.8%	0	2	484	1	10	1	4	0	0	0	0	0	0	0	1.56		1.35
(V01) (523GC) Quincy	156	155	99.36%	1	0.64%	0	0	152	0	3	0	0	0	0	0	0	0	1	0	2.30		
(V01) (523GD) Plymouth	406	359	88.42%	47	11.58%	0	1	317	0	42	1	40	0	6	0	0	0	1	0	10.39	4.45	
(V01) (523MA) IDES Hanscom AFB	7	7	100%	0	0%	0	0	7	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V01) (608) Manchester, NH	19,674	19,072	96.94%	602	3.06%	3	32	18,141	11	931	15	520	3	65	2	9	1	8	0	2.28	4.78	4.95
(V01) (608) Manchester	17,678	17,165	97.1%	513	2.9%	0	29	16,341	11	824	13	454	3	45	1	9	1	5	0	2.04	4.73	3.38
(V01) (608GA) Portsmouth	502	477	95.02%	25	4.98%	0	0	453	0	24	0	24	0	0	0	0	0	1	0	1.79	1.85	9.68
(V01) (608GC) Somersworth	774	741	95.74%	33	4.26%	0	1	692	0	49	0	26	0	5	1	0	0	2	0	5.21	8.64	6.91
(V01) (608GD) Conway	269	264	98.14%	5	1.86%	0	2	253	0	11	2	5	0	0	0	0	0	0	0	3.08	10.75	4.92
(V01) (608HA) Tilton	451	425	94.24%	26	5.76%	0	0	402	0	23	0	11	0	15	0	0	0	0	0	2.28	6.81	16.36
(V01) (631) VA Central Western Massachusetts HCS	22,456	20,624	91.84%	1,832	8.16%	0	157	19,158	28	1,466	29	1,086	44	485	24	201	16	60	16	7.80	12.05	4.37
(V01) (631) VA Central Western Massachusetts HCS	10,162	9,066	89.21%	1,096	10.79%	0	126	8,222	17	844	23	686	31	277	23	114	16	19	16	8.25	14.05	4.26
(V01) (631BY) Springfield	3,744	3,587	95.81%	157	4.19%	0	1	3,384	0	203	1	83	0	43	0	24	0	7	0	5.98	5.68	5.60
(V01) (631GC) Pittsfield	905	884	97.68%	21	2.32%	0	0	852	0	32	0	18	0	0	0	1	0	2	0	4.14	6.39	2.43
(V01) (631GD) Greenfield (Franklin County)	662	640	96.68%	22	3.32%	0	0	610	0	30	0	19	0	2	0	0	0	1	0	3.18	1.32	2.57
(V01) (631GE) Worcester	6,331	5,818	91.9%	513	8.1%	0	29	5,508	11	310	5	260	13	161	0	62	0	30	0	9.52	10.27	3.10
(V01) (631GF) Fitchburg	650	627	96.46%	23	3.54%	0	1	582	0	45	0	20	0	2	1	0	0	1	0	3.48	7.89	8.12
(V01) (631MA) IDES Keller Army Community Hospital	2	2	100%	0	0%	0	0	0	0	2	0	0	0	0	0	0	0	0	0		25.00	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V01) (650) Providence, RI	41,305	39,062	94.57%	2,243	5.43%	17	34	37,060	12	2,002	6	1,344	8	644	5	176	0	79	3	8.26	5.23	11.07
(V01) (650) Providence	35,924	34,241	95.32%	1,683	4.68%	0	30	32,599	10	1,642	6	1,078	7	456	4	89	0	60	3	8.84	5.31	9.16
(V01) (650GA) New Bedford Primary Care Ctr.	2,433	2,132	87.63%	301	12.37%	0	2	1,942	1	190	0	165	1	100	0	22	0	14	0	13.11	0.87	14.78
(V01) (650GB) Hyannis Primary Care Center	1,868	1,650	88.33%	218	11.67%	0	2	1,493	1	157	0	81	0	68	1	65	0	4	0	4.09	3.47	24.61
(V01) (650GD) Middletown	1,080	1,039	96.2%	41	3.8%	0	0	1,026	0	13	0	20	0	20	0	0	0	1	0	4.34	5.08	1.18
(V01) (689) VA Connecticut HCS, CT	49,841	48,929	98.17%	912	1.83%	17	21	46,865	10	2,064	4	629	5	118	1	61	1	104	0	2.35	3.57	3.75
(V01) (689) West Haven	28,721	28,151	98.02%	570	1.98%	0	16	26,781	5	1,370	4	456	5	55	1	42	1	17	0	2.39	3.47	4.86
(V01) (689A4) Newington Campus	18,205	17,934	98.51%	271	1.49%	0	5	17,354	5	580	0	127	0	40	0	19	0	85	0	2.32	3.71	1.60
(V01) (689GA) Waterbury VA Primary Care Center	437	435	99.54%	2	0.46%	0	0	428	0	7	0	1	0	1	0	0	0	0	0	0.92		1.83
(V01) (689GB) Stamford VA Primary Care Center	268	268	100%	0	0%	0	0	259	0	9	0	0	0	0	0	0	0	0	0	0.56		2.77
(V01) (689GC) Willimantic CBOC	447	439	98.21%	8	1.79%	0	0	421	0	18	0	7	0	1	0	0	0	0	0	2.83	23.71	2.18
(V01) (689GD) Winsted VA Primary Care	288	277	96.18%	11	3.82%	0	0	262	0	15	0	3	0	7	0	0	0	1	0	0.79	10.50	9.99
(V01) (689GE) Danbury	328	325	99.09%	3	0.91%	0	0	314	0	11	0	2	0	0	0	0	0	1	0	1.95		4.82
(V01) (689HC) New London VA Primary Care Center	1,147	1,100	95.9%	47	4.1%	0	0	1,046	0	54	0	33	0	14	0	0	0	0	0	3.74		4.33
(V02) (528) Albany, NY	30,638	29,642	96.75%	996	3.25%	25	0	28,563	0	1,079	0	569	0	329	0	65	0	33	0	2.55	4.03	4.55
(V02) (528A8) Albany	26,895	25,938	96.44%	957	3.56%	0	0	24,971	0	967	0	538	0	326	0	62	0	31	0	2.58	4.05	4.97
(V02) (528G1) Malone	132	132	100%	0	0%	0	0	131	0	1	0	0	0	0	0	0	0	0	0	0.52		
(V02) (528G2) Westport	120	120	100%	0	0%	0	0	120	0	0	0	0	0	0	0	0	0	0	0	0.38	0.58	0.85
(V02) (528G3) Bainbridge	515	512	99.42%	3	0.58%	0	0	510	0	2	0	2	0	1	0	0	0	0	0	0.38	6.00	0.74
(V02) (528G6) Fonda	274	271	98.91%	3	1.09%	0	0	258	0	13	0	3	0	0	0	0	0	0	0	2.33	6.20	0.97
(V02) (528G7) Catskill	461	456	98.92%	5	1.08%	0	0	425	0	31	0	3	0	2	0	0	0	0	0	2.57	0.00	7.27
(V02) (528GT) Glens Falls	510	509	99.8%	1	0.2%	0	0	502	0	7	0	1	0	0	0	0	0	0	0	1.67	0.00	0.69
(V02) (528GV) Plattsburgh	652	634	97.24%	18	2.76%	0	0	607	0	27	0	15	0	0	0	3	0	0	0	5.61	0.21	0.00
(V02) (528GW) Schenectady	231	231	100%	0	0%	0	0	230	0	1	0	0	0	0	0	0	0	0	0	0.54		0.72
(V02) (528GX) Troy	309	308	99.68%	1	0.32%	0	0	303	0	5	0	1	0	0	0	0	0	0	0	1.54		3.02
(V02) (528GY) Clifton Park	305	300	98.36%	5	1.64%	0	0	276	0	24	0	5	0	0	0	0	0	0	0	4.23	0.00	3.16
(V02) (528GZ) Kingston	234	231	98.72%	3	1.28%	0	0	230	0	1	0	1	0	0	0	0	0	2	0	2.96	0.00	7.93
(V02) (528) Bath, NY	15,249	14,577	95.59%	672	4.41%	0	0	14,082	0	495	0	439	0	176	0	41	0	16	0	3.74	7.52	7.69
(V02) (528A6) Bath	13,638	13,024	95.5%	614	4.5%	0	0	12,626	0	398	0	412	0	152	0	35	0	15	0	2.88	7.41	8.56
(V02) (528G4) Elmira	1,128	1,092	96.81%	36	3.19%	0	0	1,008	0	84	0	19	0	10	0	6	0	1	0	5.92	7.17	4.23
(V02) (528G8) Wellsville	483	461	95.45%	22	4.55%	0	0	448	0	13	0	8	0	14	0	0	0	0	0	1.50	14.99	0.09
(V02) (528) Western New York, NY	42,928	41,932	97.68%	996	2.32%	40	0	40,119	0	1,813	0	613	0	202	0	105	0	76	0	3.86	3.31	3.86
(V02) (528) Upstate New York HCS, Buffalo NY	35,037	34,104	97.34%	933	2.66%	0	0	32,642	0	1,462	0	564	0	197	0	102	0	70	0	5.99	3.34	3.81
(V02) (528A4) Upstate New York HCS-Batavia	3,094	3,072	99.29%	22	0.71%	0	0	2,870	0	202	0	20	0	0	0	0	0	2	0	2.89	2.49	4.83
(V02) (528GB) Jamestown	1,339	1,328	99.18%	11	0.82%	0	0	1,312	0	16	0	8	0	2	0	0	0	1	0	0.62	3.88	3.12
(V02) (528GC) Dunkirk	418	418	100%	0	0%	0	0	402	0	16	0	0	0	0	0	0	0	0	0	1.58	10.50	4.07
(V02) (528GD) Niagara Falls	499	491	98.4%	8	1.6%	0	0	474	0	17	0	8	0	0	0	0	0	0	0	1.70	8.90	4.48
(V02) (528GK) Lockport	1,034	1,028	99.42%	6	0.58%	0	0	1,019	0	9	0	2	0	3	0	0	0	1	0	2.52	0.00	5.96
(V02) (528GQ) Lackawanna	780	771	98.85%	9	1.15%	0	0	704	0	67	0	8	0	0	0	0	0	1	0	6.49	5.71	0.58
(V02) (528GR) Olean	727	720	99.04%	7	0.96%	0	0	696	0	24	0	3	0	0	0	3	0	1	0	2.92	6.97	3.53
(V02) (528) Canandaigua, NY	13,569	13,348	98.37%	221	1.63%	14	0	12,506	0	842	0	173	0	20	0	17	0	11	0	4.82	4.24	1.50
(V02) (528A5) Canandaigua	4,975	4,888	98.25%	87	1.75%	0	0	4,499	0	389	0	78	0	4	0	1	0	4	0	4.39	5.49	1.18
(V02) (528GE) Rochester	8,594	8,460	98.44%	134	1.56%	0	0	8,007	0	453	0	95	0	16	0	16	0	7	0	4.94	3.33	1.74
(V02) (528) Syracuse, NY	47,617	44,065	92.54%	3,552	7.46%	11	0	41,994	0	2,071	0	1,744	0	812	0	348	0	648	0	2.55	13.40	3.95
(V02) (528A7) Syracuse	29,802	26,765	89.81%	3,037	10.19%	0	0	25,241	0	1,524	0	1,315	0	755	0	330	0	637	0	3.03	14.70	3.74
(V02) (528G5) Auburn	1,805	1,790	99.17%	15	0.83%	0	0	1,780	0	10	0	12	0	0	0	0	0	3	0	1.13	9.86	2.91
(V02) (528G9) Cortland	2,146	2,136	99.53%	10	0.47%	0	0	2,124	0	12	0	2	0	6	0	0	0	2	0	0.33	1.77	4.22
(V02) (528GL) Massena	2,129	2,067	97.09%	62	2.91%	0	0	1,988	0	79	0	56	0	3	0	1	0	2	0	2.27	15.12	2.79
(V02) (528GM) Rome	4,313	4,267	98.93%	46	1.07%	0	0	4,178	0	89	0	37	0	7	0	2	0	0	0	1.18	2.46	4.55
(V02) (528GN) Binghamton	2,117	1,958	92.49%	159	7.51%	0	0	1,883	0	75	0	137	0	20	0	2	0	0	0	2.58	12.73	1.75
(V02) (528GO) Carthage	2,958	2,760	93.31%	198	6.69%	0	0	2,511	0	249	0	169	0	17	0	11	0	1	0	13.15	7.75	4.75
(V02) (528GP) Oswego	2,334	2,309	98.93%	25	1.07%	0	0	2,276	0	33	0	16	0	4	0	2	0	3	0	1.81	2.57	6.22

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V02) (528MA) Watertown DES	13	13	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V03) (526) Bronx, NY	20,890	19,927	95.39%	963	4.61%	0	11	18,898	6	1,029	4	460	1	473	0	23	0	7	0	4.34	6.81	1.65
(V03) (526) Bronx	19,922	18,965	95.2%	957	4.8%	0	10	17,967	5	998	4	454	1	473	0	23	0	7	0	5.24	6.82	1.55
(V03) (526GA) White Plains	392	387	98.72%	5	1.28%	0	1	362	1	25	0	5	0	0	0	0	0	0	0	4.88	0.00	2.95
(V03) (526GB) Yonkers	506	505	99.8%	1	0.2%	0	0	500	0	5	0	1	0	0	0	0	0	0	0	0.35	0.27	1.61
(V03) (526GD) Queens	70	70	100%	0	0%	0	0	69	0	1	0	0	0	0	0	0	0	0	0	0.87	0.44	0.00
(V03) (561) New Jersey HCS, NJ	40,340	38,881	96.38%	1,459	3.62%	7	6	37,097	5	1,784	0	1,127	0	244	1	53	0	35	0	1.58	6.34	2.26
(V03) (561) New Jersey HCS-East Orange Campus	18,376	17,666	96.14%	710	3.86%	0	5	16,639	4	1,027	0	571	0	86	1	37	0	16	0	1.76	5.20	4.22
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,244	6,846	94.51%	398	5.49%	0	1	6,375	1	471	0	263	0	119	0	7	0	9	0	0.84	8.72	2.66
(V03) (561BU) Lyons DCHV	224	224	100%	0	0%	0	0	224	0	0	0	0	0	0	0	0	0	0	0			
(V03) (561BZ) Brick	8,075	7,822	96.87%	253	3.13%	0	0	7,604	0	218	0	205	0	32	0	7	0	9	0	3.05	10.28	1.18
(V03) (561GA) Hamilton	351	348	99.15%	3	0.85%	0	0	341	0	7	0	3	0	0	0	0	0	0	0	1.45	2.40	2.90
(V03) (561GB) Elizabeth	337	331	98.22%	6	1.78%	0	0	318	0	13	0	5	0	1	0	0	0	0	0	1.84	8.63	3.65
(V03) (561GD) Hackensack/Bergen County	2,657	2,647	99.62%	10	0.38%	0	0	2,638	0	9	0	7	0	1	0	2	0	0	0	0.28	0.45	0.22
(V03) (561GE) Jersey City	447	447	100%	0	0%	0	0	445	0	2	0	0	0	0	0	0	0	0	0	0.17	0.00	0.88
(V03) (561GF) Piscataway	575	572	99.48%	3	0.52%	0	0	562	0	10	0	3	0	0	0	0	0	0	0	0.39	0.00	3.05
(V03) (561GH) Morristown	746	728	97.59%	18	2.41%	0	0	718	0	10	0	18	0	0	0	0	0	0	0	1.64	0.00	1.66
(V03) (561GI) Tinton Falls	939	887	94.46%	52	5.54%	0	0	876	0	11	0	50	0	1	0	0	0	1	0	1.46	4.14	3.29
(V03) (561GJ) Paterson	369	363	98.37%	6	1.63%	0	0	357	0	6	0	2	0	4	0	0	0	0	0	2.32	0.00	1.86
(V03) (620) VA Hudson Valley HCS, NY	20,171	19,629	97.31%	542	2.69%	3	33	18,615	7	1,014	8	458	9	66	4	5	3	13	2	4.27	4.53	2.30
(V03) (620) VA Hudson Valley HCS-Montrose Campus	4,757	4,600	96.7%	157	3.3%	0	23	4,372	5	228	6	143	6	7	2	1	3	6	1	8.11	5.75	2.17
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	9,792	9,528	97.3%	264	2.7%	0	9	8,994	1	534	2	214	3	45	2	1	0	4	1	4.57	4.42	1.93
(V03) (620BU) VADOM Montrose	51	51	100%	0	0%	0	0	42	0	9	0	0	0	0	0	0	0	0	0			
(V03) (620GA) New City (Rockland County)	1,535	1,528	99.54%	7	0.46%	0	0	1,471	0	57	0	6	0	1	0	0	0	0	0	4.09	2.51	2.16
(V03) (620GB) Carmel (Putnam County)	543	539	99.26%	4	0.74%	0	1	527	1	12	0	3	0	1	0	0	0	0	0	0.87	2.82	1.68
(V03) (620GD) Goshen	1,287	1,236	96.04%	51	3.96%	0	0	1,143	0	93	0	50	0	1	0	0	0	0	0	4.04	6.73	4.10
(V03) (620GE) Port Jervis	1,070	1,057	98.79%	13	1.21%	0	0	1,027	0	30	0	8	0	3	0	0	0	2	0	1.15	2.06	0.49
(V03) (620GF) Harris (Monticello)	426	415	97.42%	11	2.58%	0	0	383	0	32	0	10	0	1	0	0	0	0	0	2.07	4.17	11.89
(V03) (620GG) Poughkeepsie	501	474	94.61%	27	5.39%	0	0	457	0	17	0	17	0	6	0	3	0	1	0	2.04	7.28	1.22
(V03) (620GH) Eastern Dutchess	199	191	95.98%	8	4.02%	0	0	189	0	2	0	7	0	1	0	0	0	0	0	3.02	3.50	0.27
(V03) (620MA) IDES West Point	10	10	100%	0	0%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V03) (630) New York Harbor HCS, NY	50,087	49,449	98.73%	638	1.27%	2	8	48,277	0	1,172	8	562	0	45	0	14	0	17	0	1.10	2.30	1.40
(V03) (630) New York Harbor HCS-New York Campus	18,550	18,196	98.09%	354	1.91%	0	4	17,543	0	653	4	327	0	19	0	3	0	5	0	0.63	2.87	2.90
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	29,266	28,997	99.08%	269	0.92%	0	4	28,512	0	485	4	222	0	25	0	11	0	11	0	1.80	1.85	0.48
(V03) (630A5) New York Harbor HCS-St. Albans Campus	1,273	1,264	99.29%	9	0.71%	0	0	1,244	0	20	0	7	0	1	0	0	0	1	0	0.53	1.48	2.57
(V03) (630GA) Harlem CBOC	155	155	100%	0	0%	0	0	154	0	1	0	0	0	0	0	0	0	0	0	0.41		0.00
(V03) (630GB) Staten Island CBOC	662	656	99.09%	6	0.91%	0	0	645	0	11	0	6	0	0	0	0	0	0	0	0.37	1.02	1.23
(V03) (630GC) Chapel St CBOC	181	181	100%	0	0%	0	0	179	0	2	0	0	0	0	0	0	0	0	0	3.05		1.42
(V03) (632) Northport, NY	35,349	34,576	97.81%	773	2.19%	0	367	32,717	29	1,859	19	615	51	101	62	37	14	20	192	5.10	5.96	1.89
(V03) (632) Northport	30,124	29,416	97.65%	708	2.35%	0	364	27,784	28	1,632	19	552	50	100	61	36	14	20	192	4.91	6.00	2.04
(V03) (632BU) Northport VADOM	894	894	100%	0	0%	0	0	894	0	0	0	0	0	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,236	1,227	99.27%	9	0.73%	0	0	1,180	0	47	0	9	0	0	0	0	0	0	0	3.65	7.38	1.03
(V03) (632HA) Valley Stream	571	563	98.6%	8	1.4%	0	0	554	0	9	0	8	0	0	0	0	0	0	0	0.81	0.00	4.14
(V03) (632HB) Riverhead	813	791	97.29%	22	2.71%	0	1	708	1	83	0	21	0	1	0	0	0	0	0	8.30	4.17	2.71
(V03) (632HC) Bay Shore	584	579	99.14%	5	0.86%	0	2	575	0	4	0	4	1	0	1	1	0	0	0	1.62		1.17
(V03) (632HD) Patchogue	1,127	1,106	98.14%	21	1.86%	0	0	1,022	0	84	0	21	0	0	0	0	0	0	0	7.61	4.37	0.78
(V04) (460) Wilmington, DE	22,982	21,379	93.02%	1,603	6.98%	8	8	19,341	8	2,038	0	981	0	288	0	200	0	134	0	13.13	8.86	4.18
(V04) (460) Wilmington	15,660	14,706	93.91%	954	6.09%	0	4	13,083	4	1,623	0	647	0	164	0	122	0	21	0	8.49	9.12	3.53
(V04) (460GA) Sussex County	1,879	1,497	79.67%	382	20.33%	0	0	1,409	0	88	0	127	0	89	0	58	0	108	0	36.79	4.17	5.35



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V04) (460GC) Kent County	2,212	2,117	95.71%	95	4.29%	0	4	2,020	4	97	0	69	0	7	0	18	0	1	0	3.92	2.68	6.42
(V04) (460GD) Cape May USCG	546	539	98.72%	7	1.28%	0	0	530	0	9	0	6	0	0	0	0	0	1	0	1.09	4.10	2.91
(V04) (460HE) Atlantic County	1,284	1,271	98.99%	13	1.01%	0	0	1,224	0	47	0	9	0	2	0	1	0	1	0	3.29	3.55	2.85
(V04) (460HG) Cumberland County	1,378	1,231	89.33%	147	10.67%	0	0	1,061	0	170	0	119	0	26	0	1	0	1	0	12.13	15.24	3.73
(V04) (460HK) MOC Wilmington	17	13	76.47%	4	23.53%	0	0	13	0	0	0	3	0	0	0	0	0	1	0	27.35		
(V04) (460MA) IDES Dover AFB	6	5	83.33%	1	16.67%	0	0	1	0	4	0	1	0	0	0	0	0	0	0		24.33	
(V04) (503) Altoona, PA	29,644	29,194	98.48%	450	1.52%	2	0	28,384	0	810	0	250	0	164	0	17	0	19	0	3.24	5.90	1.78
(V04) (503) James E. Van Zandt VA(Altoona)	17,971	17,911	99.67%	60	0.33%	0	0	17,456	0	455	0	45	0	6	0	5	0	4	0	2.85	3.00	2.31
(V04) (503GA) Johnstown	4,696	4,549	96.87%	147	3.13%	0	0	4,398	0	151	0	124	0	16	0	2	0	5	0	4.35	14.08	1.22
(V04) (503GB) DuBois (Clearfield)	4,475	4,337	96.92%	138	3.08%	0	0	4,223	0	114	0	54	0	73	0	8	0	3	0	2.89	19.82	0.10
(V04) (503GC) State College (Centre County)	1,283	1,185	92.36%	98	7.64%	0	0	1,116	0	69	0	27	0	68	0	2	0	1	0	4.21	20.04	0.86
(V04) (503GD) Huntingdon	498	497	99.8%	1	0.2%	0	0	483	0	14	0	0	0	0	0	0	0	1	0	3.98	0.00	2.19
(V04) (503GE) Indiana	721	715	99.17%	6	0.83%	0	0	708	0	7	0	0	0	1	0	0	0	5	0	3.27	0.00	0.78
(V04) (529) Butler, PA	23,956	23,638	98.67%	318	1.33%	0	0	23,484	0	154	0	146	0	119	0	41	0	12	0	0.33	6.75	0.78
(V04) (529) Butler	14,097	13,831	98.11%	266	1.89%	0	0	13,712	0	119	0	140	0	91	0	26	0	9	0	0.43	6.14	0.77
(V04) (529GA) Mercer County	3,137	3,126	99.65%	11	0.35%	0	0	3,122	0	4	0	4	0	4	0	1	0	2	0	0.32	3.37	0.42
(V04) (529GB) Lawrence County	1,980	1,941	98.03%	39	1.97%	0	0	1,926	0	15	0	1	0	24	0	13	0	1	0	0.17	26.95	1.75
(V04) (529GC) Armstrong County (Kittanning)	1,554	1,552	99.87%	2	0.13%	0	0	1,544	0	8	0	1	0	0	0	1	0	0	0	0.23		1.65
(V04) (529GD) Clarion County	1,088	1,088	100%	0	0%	0	0	1,082	0	6	0	0	0	0	0	0	0	0	0	0.15	0.00	0.22
(V04) (529GF) Cranberry Township	2,100	2,100	100%	0	0%	0	0	2,098	0	2	0	0	0	0	0	0	0	0	0	0.28		0.04
(V04) (540) Clarksburg, WV	26,344	23,359	88.67%	2,985	11.33%	0	2	21,845	1	1,514	0	1,373	0	1,006	0	534	0	72	1	7.89	12.75	8.76
(V04) (540) Clarksburg	21,760	18,976	87.21%	2,784	12.79%	0	1	17,725	0	1,251	0	1,225	0	959	0	530	0	70	1	8.92	12.76	11.12
(V04) (540GA) Tucker County	371	328	88.41%	43	11.59%	0	0	295	0	33	0	26	0	16	0	0	0	1	0	10.73		17.59
(V04) (540GB) Wood County Veterans Center	2,071	2,001	96.62%	70	3.38%	0	0	1,905	0	96	0	64	0	6	0	0	0	0	0	4.22	10.39	4.03
(V04) (540GC) Braxton	508	475	93.5%	33	6.5%	0	0	432	0	43	0	26	0	7	0	0	0	0	0	3.64	5.85	12.89
(V04) (540GD) Monongalia	1,261	1,228	97.38%	33	2.62%	0	1	1,207	1	21	0	12	0	16	0	4	0	1	0	0.94	0.00	4.99
(V04) (540HK) RMU	373	351	94.1%	22	5.9%	0	0	281	0	70	0	20	0	2	0	0	0	0	0	11.92		
(V04) (542) Coatesville, PA	8,949	8,750	97.78%	199	2.22%	0	0	8,358	0	392	0	149	0	36	0	8	0	6	0	1.72	7.08	1.35
(V04) (542) Coatesville	6,968	6,780	97.3%	188	2.7%	0	0	6,403	0	377	0	143	0	32	0	7	0	6	0	1.85	7.09	1.50
(V04) (542GA) Springfield	1,143	1,139	99.65%	4	0.35%	0	0	1,131	0	8	0	4	0	0	0	0	0	0	0	1.51	0.00	0.54
(V04) (542GE) Spring City	838	831	99.16%	7	0.84%	0	0	824	0	7	0	2	0	4	0	1	0	0	0	1.54		1.54
(V04) (562) Erie, PA	13,375	12,602	94.22%	773	5.78%	9	1	12,070	1	532	0	586	0	181	0	3	0	3	0	8.40	7.99	0.50
(V04) (562) Erie	9,706	9,074	93.49%	632	6.51%	0	1	8,639	1	435	0	469	0	159	0	2	0	2	0	11.44	8.24	0.48
(V04) (562GA) Crawford County Primary Care Clinic	990	903	91.21%	87	8.79%	0	0	859	0	44	0	72	0	13	0	1	0	1	0	10.76	1.31	1.20
(V04) (562GB) Ashtabula County Primary Care Clinic	1,069	1,034	96.73%	35	3.27%	0	0	1,027	0	7	0	27	0	8	0	0	0	0	0	4.01	1.64	0.27
(V04) (562GC) McKean County Primary Care Clinic	221	221	100%	0	0%	0	0	221	0	0	0	0	0	0	0	0	0	0	0	1.42	3.00	0.09
(V04) (562GD) Venango	816	805	98.65%	11	1.35%	0	0	778	0	27	0	10	0	1	0	0	0	0	0	3.86	3.07	0.80
(V04) (562GE) Warren	573	565	98.6%	8	1.4%	0	0	546	0	19	0	8	0	0	0	0	0	0	0	3.68	7.20	0.11
(V04) (595) Lebanon, PA	47,403	45,976	96.99%	1,427	3.01%	0	25	43,795	5	2,181	2	975	4	342	9	80	5	30	0	2.03	5.08	4.43
(V04) (595) Lebanon	30,167	29,084	96.41%	1,083	3.59%	0	22	27,589	4	1,495	2	722	2	272	9	67	5	22	0	2.06	5.19	3.58
(V04) (595GA) Camp Hill Outpatient Clinic	6,826	6,665	97.64%	161	2.36%	0	0	6,319	0	346	0	128	0	30	0	2	0	1	0	1.85	3.59	5.51
(V04) (595GC) Lancaster	3,091	3,055	98.84%	36	1.16%	0	0	2,980	0	75	0	30	0	3	0	1	0	2	0	1.98	6.00	4.28
(V04) (595GD) Reading	1,516	1,465	96.64%	51	3.36%	0	1	1,360	0	105	0	35	1	12	0	3	0	1	0	2.77	20.13	4.12
(V04) (595GE) York County	3,674	3,589	97.69%	85	2.31%	0	1	3,456	0	133	0	51	1	25	0	6	0	3	0	1.55	4.86	5.53
(V04) (595GF) Pottsville/Fracksville	2,129	2,118	99.48%	11	0.52%	0	1	2,091	1	27	0	9	0	0	0	1	0	1	0	2.29		3.83
(V04) (642) Philadelphia, PA	64,279	58,172	90.5%	6,107	9.5%	1	210	54,226	52	3,946	47	2,805	63	1,338	11	491	6	1,473	31	5.45	15.05	5.19
(V04) (642) Philadelphia	54,074	48,473	89.64%	5,601	10.36%	0	207	44,988	49	3,485	47	2,534	63	1,177	11	442	6	1,448	31	6.36	15.68	5.38
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,888	2,853	98.79%	35	1.21%	0	0	2,799	0	54	0	26	0	6	0	0	0	3	0	1.72	2.34	1.74
(V04) (642GC) Willow Grove PA	3,609	3,270	90.61%	339	9.39%	0	0	2,982	0	288	0	170	0	127	0	38	0	4	0	4.78	14.60	9.37
(V04) (642GD) Gloucester	3,708	3,576	96.44%	132	3.56%	0	3	3,457	3	119	0	75	0	28	0	11	0	18	0	1.57	5.95	4.46
(V04) (646) Pittsburgh, PA	69,254	67,247	97.1%	2,007	2.9%	1	34	63,871	21	3,376	12	1,446	1	369	0	102	0	90	0	4.14	4.23	2.23
(V04) (646) Pittsburgh HCS-Univ Dr	29,370	28,238	96.15%	1,132	3.85%	0	16	26,168	11	2,070	5	892	0	149	0	56	0	35	0	9.51	4.58	1.68

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V04) (646A4) Heinz Division HCS	14,970	14,504	96.89%	466	3.11%	0	8	13,450	5	1,054	3	340	0	70	0	22	0	34	0	5.68	4.52	4.60
(V04) (646GA) Belmont	1,873	1,712	91.4%	161	8.6%	0	3	1,645	2	67	1	79	0	77	0	5	0	0	0	13.09	2.24	0.86
(V04) (646GB) Westmoreland	7,962	7,854	98.64%	108	1.36%	0	5	7,820	2	34	2	41	1	39	0	14	0	14	0	1.27	1.59	0.07
(V04) (646GC) Beaver CBOC	5,245	5,226	99.64%	19	0.36%	0	1	5,185	0	41	1	13	0	1	0	1	0	4	0	0.54	2.95	2.18
(V04) (646GD) Washington County	5,837	5,762	98.72%	75	1.28%	0	1	5,697	1	65	0	55	0	15	0	2	0	3	0	1.08	3.12	2.36
(V04) (646GE) Fayette County	3,997	3,951	98.85%	46	1.15%	0	0	3,906	0	45	0	26	0	18	0	2	0	0	0	0.94	5.47	0.60
(V04) (693) Wilkes-Barre, PA	24,145	23,475	97.23%	670	2.77%	3	151	22,752	76	723	58	485	12	145	3	33	0	7	2	4.42	1.82	2.69
(V04) (693) Wilkes Barre	15,472	15,289	98.82%	183	1.18%	0	11	14,942	0	347	3	160	5	20	3	0	0	3	0	1.47	1.81	0.57
(V04) (693B4) Allentown	5,499	5,088	92.53%	411	7.47%	0	102	4,841	57	247	36	263	7	111	0	33	0	4	2	10.16	2.08	5.81
(V04) (693GA) Sayre	1,206	1,177	97.6%	29	2.4%	0	0	1,165	0	12	0	20	0	9	0	0	0	0	0	0.54	0.63	1.22
(V04) (693GB) Williamsport	1,284	1,251	97.43%	33	2.57%	0	38	1,202	19	49	19	28	0	5	0	0	0	0	0	1.67	3.57	2.82
(V04) (693GC) Tobyhanna	61	61	100%	0	0%	0	0	59	0	2	0	0	0	0	0	0	0	0	0	1.59	0.00	0.00
(V04) (693GF) Berwick (Columbia Co.)	189	189	100%	0	0%	0	0	186	0	3	0	0	0	0	0	0	0	0	0	0.07		0.64
(V04) (693GG) Northampton County	434	420	96.77%	14	3.23%	0	0	357	0	63	0	14	0	0	0	0	0	0	0	7.20	0.19	0.21
(V05) (512) Baltimore HCS, MD	51,711	46,791	90.49%	4,920	9.51%	2	126	43,136	29	3,655	28	2,734	49	1,373	5	668	0	145	15	14.97	8.16	4.39
(V05) (512) Baltimore	33,348	30,677	91.99%	2,671	8.01%	0	112	28,284	26	2,393	25	1,518	48	759	5	282	0	112	8	14.24	7.19	1.79
(V05) (512A5) Perry Point	6,237	5,860	93.96%	377	6.04%	0	2	5,502	1	358	1	205	0	111	0	57	0	4	0	12.20	5.85	1.59
(V05) (512GA) Cambridge	3,244	2,453	75.62%	791	24.38%	0	0	2,154	0	299	0	326	0	206	0	238	0	21	0	27.08	34.15	10.33
(V05) (512GC) Glen Burnie	2,482	2,078	83.72%	404	16.28%	0	4	1,911	0	167	0	263	0	139	0	1	0	1	4	15.11	16.94	4.30
(V05) (512GD) Loch Raven	3,902	3,484	89.29%	418	10.71%	0	7	3,298	2	186	2	217	0	117	0	83	0	1	3	14.85	6.15	4.54
(V05) (512GE) Pocomoke City	614	572	93.16%	42	6.84%	0	0	479	0	93	0	38	0	1	0	3	0	0	0	6.14	8.13	15.20
(V05) (512GF) Fort Howard	896	791	88.28%	105	11.72%	0	1	733	0	58	0	92	1	9	0	0	0	4	0	13.86	6.07	10.46
(V05) (512GG) Fort Meade	988	876	88.66%	112	11.34%	0	0	775	0	101	0	75	0	31	0	4	0	2	0	14.48	2.08	18.51
(V05) (613) Martinsburg, WV	33,629	32,483	96.59%	1,146	3.41%	3	50	31,153	44	1,330	1	665	2	279	2	114	0	88	1	3.76	6.15	3.26
(V05) (613) Martinsburg	23,709	22,843	96.35%	866	3.65%	0	43	21,921	40	922	1	479	0	214	1	103	0	70	1	2.99	6.12	2.47
(V05) (613BU) VADOM Martinsburg	446	441	98.88%	5	1.12%	0	1	411	1	30	0	5	0	0	0	0	0	0	0		0.04	4.60
(V05) (613GA) Cumberland	1,938	1,847	95.3%	91	4.7%	0	0	1,769	0	78	0	54	0	26	0	6	0	5	0	8.40	8.63	2.39
(V05) (613GB) Hagerstown	1,537	1,513	98.44%	24	1.56%	0	0	1,453	0	60	0	21	0	1	0	0	0	2	0	2.40	6.03	4.67
(V05) (613GC) Stephens City	1,609	1,552	96.46%	57	3.54%	0	2	1,474	0	78	0	39	1	7	1	1	0	10	0	4.71	2.01	14.07
(V05) (613GD) Franklin	174	171	98.28%	3	1.72%	0	0	166	0	5	0	2	0	1	0	0	0	0	0	3.87		
(V05) (613GE) Petersburg	431	425	98.61%	6	1.39%	0	0	414	0	11	0	5	0	1	0	0	0	0	0	4.49	0.00	0.20
(V05) (613GF) Harrisonburg	1,782	1,774	99.55%	8	0.45%	0	1	1,742	1	32	0	6	0	2	0	0	0	0	0	2.79	1.02	2.57
(V05) (613GG) Fort Detrick	2,003	1,917	95.71%	86	4.29%	0	3	1,803	2	114	0	54	1	27	0	4	0	1	0	1.15	7.55	4.40
(V05) (688) Washington, DC	41,714	39,027	93.56%	2,687	6.44%	11	24	35,376	3	3,651	2	2,167	4	474	9	24	4	22	2	8.39	6.67	9.51
(V05) (688) Washington	35,562	33,378	93.86%	2,184	6.14%	0	23	30,262	2	3,116	2	1,715	4	432	9	16	4	21	2	8.23	6.50	11.42
(V05) (688GA) Fort Belvoir	2,386	2,160	90.53%	226	9.47%	0	1	1,859	1	301	0	196	0	21	0	8	0	1	0	9.50	14.72	7.77
(V05) (688GB) Southeast Washington	267	260	97.38%	7	2.62%	0	0	253	0	7	0	4	0	3	0	0	0	0	0	0.47	10.31	1.76
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	331	316	95.47%	15	4.53%	0	0	303	0	13	0	15	0	0	0	0	0	0	0	1.60	15.82	3.75
(V05) (688GD) Charlotte Hall	1,201	1,146	95.42%	55	4.58%	0	0	1,006	0	140	0	46	0	9	0	0	0	0	0	6.81	14.37	6.24
(V05) (688GE) Southern Prince Georges County	1,967	1,767	89.83%	200	10.17%	0	0	1,693	0	74	0	191	0	9	0	0	0	0	0	13.73	3.98	5.06
(V06) (517) Beckley, WV	15,148	14,298	94.39%	850	5.61%	0	265	13,370	38	928	17	604	24	151	52	87	13	8	121	6.74	6.23	5.15
(V06) (517) Beckley	14,201	13,354	94.04%	847	5.96%	0	224	12,454	38	900	13	603	14	149	28	87	13	8	118	7.08	6.24	5.61
(V06) (517GB) Greenbrier County	873	870	99.66%	3	0.34%	0	41	849	0	21	4	1	10	2	24	0	0	0	3	2.45	0.00	1.79
(V06) (517HK) Beckley MOC	74	74	100%	0	0%	0	0	67	0	7	0	0	0	0	0	0	0	0	0	4.95		
(V06) (558) Durham, NC	71,551	64,976	90.81%	6,575	9.19%	10	134	59,431	60	5,545	20	4,781	17	1,279	6	397	4	118	27	14.11	8.34	2.81
(V06) (558) Durham	52,111	47,663	91.46%	4,448	8.54%	0	125	43,478	56	4,185	17	3,272	16	831	6	239	3	106	27	10.57	8.65	1.56
(V06) (558GA) Greenville	10,832	9,656	89.14%	1,176	10.86%	0	2	8,952	1	704	1	710	0	305	0	153	0	8	0	20.30	5.73	4.74
(V06) (558GB) Raleigh	5,907	5,031	85.17%	876	14.83%	0	3	4,510	1	521	0	728	1	141	0	4	1	3	0	21.10	9.37	1.86
(V06) (558GC) Morehead City	2,701	2,626	97.22%	75	2.78%	0	4	2,491	2	135	2	71	0	2	0	1	0	1	0	3.23	8.30	2.75
(V06) (565) Fayetteville, NC	43,138	34,004	78.83%	9,134	21.17%	27	633	29,781	141	4,223	112	4,286	94	4,637	111	131	94	80	81	28.55	18.62	7.72
(V06) (565) Fayetteville NC	28,871	22,909	79.35%	5,962	20.65%	0	477	20,276	130	2,633	90	2,804	76	3,071	87	37	63	50	31	27.29	20.46	3.59
(V06) (565GA) Jacksonville	2,867	1,619	56.47%	1,248	43.53%	0	15	1,400	2	219	5	383	0	774	3	82	2	9	3	44.85	8.50	21.79

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V06) (565GC) New Hanover County ( Wilmington)	7,516	6,501	86.5%	1,015	13.5%	0	128	5,582	7	919	16	680	17	311	21	7	27	17	40	20.91	9.97	10.44
(V06) (565GD) Hamlet	1,242	1,106	89.05%	136	10.95%	0	1	1,032	1	74	0	61	0	72	0	1	0	2	0	13.20	12.00	3.88
(V06) (565GE) Robeson County	1,180	900	76.27%	280	23.73%	0	12	749	1	151	1	92	1	186	0	0	2	2	7	28.62	10.90	10.09
(V06) (565GF) Goldsboro	1,300	852	65.54%	448	34.46%	0	0	691	0	161	0	221	0	223	0	4	0	0	0	39.50	10.48	6.88
(V06) (565MB) IDES Fort Bragg	101	63	62.38%	38	37.62%	0	0	44	0	19	0	38	0	0	0	0	0	0	0		17.78	
(V06) (565MD) IDES Camp Lejeune	61	54	88.52%	7	11.48%	0	0	7	0	47	0	7	0	0	0	0	0	0	0			24.03
(V06) (590) Hampton, VA	34,182	28,349	82.94%	5,833	17.06%	40	12	24,458	5	3,891	1	3,878	3	1,547	3	185	0	223	0	28.54	11.04	14.24
(V06) (590) Hampton	30,765	25,651	83.38%	5,114	16.62%	0	9	22,136	3	3,515	0	3,230	3	1,484	3	178	0	222	0	29.58	10.95	15.04
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,515	1,852	73.64%	663	26.36%	0	1	1,544	0	308	1	596	0	60	0	6	0	1	0	23.90	15.57	12.90
(V06) (590GC) Albemarle CBOC	856	800	93.46%	56	6.54%	0	2	733	2	67	0	52	0	3	0	1	0	0	0	10.37		7.27
(V06) (590MA) IDES Portsmouth	19	19	100%	0	0%	0	0	19	0	0	0	0	0	0	0	0	0	0	0		0.79	1.60
(V06) (590MB) IDES Langley	15	15	100%	0	0%	0	0	14	0	1	0	0	0	0	0	0	0	0	0		3.53	
(V06) (590MC) IDES Fort Eustis	12	12	100%	0	0%	0	0	12	0	0	0	0	0	0	0	0	0	0	0		0.00	1.33
(V06) (637) Asheville, NC	34,632	33,674	97.23%	958	2.77%	0	47	32,011	10	1,663	9	659	12	217	15	52	1	30	0	6.13	4.62	3.62
(V06) (637) Asheville-Oteen	31,594	30,682	97.11%	912	2.89%	0	15	29,086	3	1,596	7	614	2	216	3	52	0	30	0	6.75	4.64	3.82
(V06) (637GA) Franklin NC CBOC	1,299	1,286	99%	13	1%	0	8	1,253	1	33	1	13	4	0	2	0	0	0	0	3.18	2.12	2.81
(V06) (637GB) Rutherfordton CBOC	1,739	1,706	98.1%	33	1.9%	0	24	1,672	6	34	1	32	6	1	10	0	1	0	0	1.89	0.33	3.35
(V06) (652) Richmond, VA	65,459	62,422	95.36%	3,037	4.64%	8	434	58,630	38	3,792	51	1,916	85	716	78	306	89	99	93	8.76	5.35	6.64
(V06) (652) Richmond	60,085	57,487	95.68%	2,598	4.32%	0	101	53,997	12	3,490	15	1,716	21	503	14	288	16	91	23	9.36	5.35	3.88
(V06) (652GA) Stafford/Fredericksburg	3,027	2,654	87.68%	373	12.32%	0	331	2,490	26	164	36	146	64	205	64	15	72	7	69	8.32	3.72	15.16
(V06) (652GE) Charlottesville CBOC, VA	1,605	1,567	97.63%	38	2.37%	0	1	1,482	0	85	0	32	0	5	0	1	0	0	1	4.61	5.10	5.11
(V06) (652GF) Emporia, VA	742	714	96.23%	28	3.77%	0	1	661	0	53	0	22	0	3	0	2	1	1	0	4.38	10.21	9.11
(V06) (658) Salem, VA	40,612	38,487	94.77%	2,125	5.23%	8	170	36,643	10	1,844	16	1,028	26	521	24	503	26	73	68	3.44	8.87	1.04
(V06) (658) Salem	32,699	30,713	93.93%	1,986	6.07%	0	169	28,987	10	1,726	15	919	26	501	24	501	26	65	68	4.78	8.90	0.79
(V06) (658GA) Tazewell	548	546	99.64%	2	0.36%	0	0	546	0	0	0	0	0	0	0	0	0	2	0	1.60		0.48
(V06) (658GB) Danville	2,934	2,933	99.97%	1	0.03%	0	0	2,917	0	16	0	1	0	0	0	0	0	0	0	0.34	0.00	1.14
(V06) (658GC) Lynchburg	1,845	1,837	99.57%	8	0.43%	0	1	1,801	0	36	1	8	0	0	0	0	0	0	0	0.44	0.00	0.15
(V06) (658GD) Staunton	1,498	1,380	92.12%	118	7.88%	0	0	1,334	0	46	0	94	0	18	0	2	0	4	0	7.91	0.00	6.61
(V06) (658GE) Wytheville	1,088	1,078	99.08%	10	0.92%	0	0	1,058	0	20	0	6	0	2	0	0	0	2	0	1.98	4.83	0.35
(V06) (659) Salisbury, NC	75,176	66,715	88.75%	8,461	11.25%	5	752	61,649	71	5,066	178	4,500	256	2,068	123	918	58	975	66	6.43	14.14	13.80
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	39,954	34,828	87.17%	5,126	12.83%	0	643	31,954	51	2,874	138	2,853	229	972	108	379	58	922	59	10.04	13.91	20.51
(V06) (659BY) Winston-Salem	15,142	13,756	90.85%	1,386	9.15%	0	72	12,831	9	925	32	705	19	626	10	48	0	7	2	4.65	12.79	8.30
(V06) (659GA) Charlotte	16,533	14,932	90.32%	1,601	9.68%	0	31	14,078	11	854	5	729	7	374	4	455	0	43	4	5.60	18.65	12.45
(V06) (659GB) Hickory	3,547	3,199	90.19%	348	9.81%	0	6	2,786	0	413	3	213	1	96	1	36	0	3	1	7.29	9.51	15.69
(V07) (508) Atlanta, GA	113,395	103,541	91.31%	9,854	8.69%	17	16	96,212	15	7,329	1	6,642	0	2,774	0	289	0	149	0	19.42	7.05	3.56
(V07) (508) Atlanta	89,975	82,937	92.18%	7,038	7.82%	0	7	77,241	6	5,696	1	4,666	0	1,967	0	258	0	147	0	20.46	7.01	3.80
(V07) (508GA) Fort McPherson	6,082	5,722	94.08%	360	5.92%	0	8	5,432	8	290	0	277	0	79	0	4	0	0	0	15.67	8.90	2.47
(V07) (508GE) NE Georgia/Oakwood	3,072	2,653	86.36%	419	13.64%	0	0	2,373	0	280	0	393	0	24	0	2	0	0	0	16.77	6.80	1.33
(V07) (508GF) Austell	2,552	2,082	81.58%	470	18.42%	0	0	1,831	0	251	0	331	0	132	0	6	0	1	0	22.54	0.00	5.25
(V07) (508GG) Stockbridge	2,818	2,352	83.46%	466	16.54%	0	1	2,161	1	191	0	176	0	287	0	3	0	0	0	21.23	0.34	4.39
(V07) (508GH) Lawrenceville (Gwinnett County)	3,028	2,842	93.86%	186	6.14%	0	0	2,649	0	193	0	150	0	35	0	0	0	1	0	11.37	4.14	0.81
(V07) (508GI) Newnan	1,951	1,498	76.78%	453	23.22%	0	0	1,293	0	205	0	302	0	139	0	12	0	0	0	26.38	13.32	10.66
(V07) (508GJ) Blairsville	1,085	1,000	92.17%	85	7.83%	0	0	946	0	54	0	62	0	20	0	3	0	0	0	10.94	39.50	2.86
(V07) (508GK) Trinka Davis Veterans Village CBOC	2,832	2,455	86.69%	377	13.31%	0	0	2,286	0	169	0	285	0	91	0	1	0	0	0	16.89	9.88	2.42
(V07) (509) Augusta, GA	34,003	32,443	95.41%	1,560	4.59%	4	109	30,425	64	2,018	16	1,111	14	236	13	72	2	141	0	5.67	6.22	1.38
(V07) (509) Augusta	20,056	19,007	94.77%	1,049	5.23%	0	59	17,509	45	1,498	8	754	4	160	0	57	2	78	0	0.31	6.18	0.77
(V07) (509A0) Lenwood (Uptown)	10,994	10,529	95.77%	465	4.23%	0	47	10,113	19	416	5	319	10	70	13	14	0	62	0	6.57	6.20	1.23
(V07) (509GA) Athens, GA CBOC	1,992	1,950	97.89%	42	2.11%	0	3	1,873	0	77	3	34	0	6	0	1	0	1	0	3.90	16.56	1.81
(V07) (509GB) Aiken CBOC	910	906	99.56%	4	0.44%	0	0	879	0	27	0	4	0	0	0	0	0	0	0	1.75	0.20	1.63
(V07) (509QA) Statesboro	51	51	100%	0	0%	0	0	51	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V07) (521) Birmingham, AL	50,316	47,965	95.33%	2,351	4.67%	17	61	45,599	27	2,366	3	1,526	17	759	11	43	2	23	1	2.54	9.36	2.09
(V07) (521) Birmingham	35,480	33,324	93.92%	2,156	6.08%	0	58	31,188	26	2,136	3	1,372	15	722	11	42	2	20	1	3.51	9.86	2.06
(V07) (521GA) Huntsville AL	3,555	3,470	97.61%	85	2.39%	0	1	3,392	0	78	0	67	1	18	0	0	0	0	0	2.64	5.15	2.24



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V07) (521GB) Decatur AL/Madison	1,781	1,722	96.69%	59	3.31%	0	0	1,670	0	52	0	49	0	8	0	1	0	1	0	2.63	3.82	4.89
(V07) (521GC) Florence AL (Shoals Area)	1,457	1,442	98.97%	15	1.03%	0	0	1,425	0	17	0	8	0	6	0	0	0	1	0	2.78	4.95	1.39
(V07) (521GD) Rainbow City	1,441	1,440	99.93%	1	0.07%	0	0	1,421	0	19	0	1	0	0	0	0	0	0	0	0.46	1.65	1.15
(V07) (521GE) Anniston/Oxford AL	1,479	1,475	99.73%	4	0.27%	0	1	1,443	1	32	0	4	0	0	0	0	0	0	0	2.41	1.00	3.53
(V07) (521GF) Jasper AL	954	937	98.22%	17	1.78%	0	0	930	0	7	0	17	0	0	0	0	0	0	0	0.68	0.44	1.30
(V07) (521GG) Bessemer CBOC	1,563	1,553	99.36%	10	0.64%	0	1	1,536	0	17	0	7	1	2	0	0	0	1	0	0.45	1.73	0.85
(V07) (521GH) Childersburg CBOC	1,190	1,187	99.75%	3	0.25%	0	0	1,182	0	5	0	0	0	3	0	0	0	0	0	0.50	3.14	0.47
(V07) (521GI) Guntersville	1,416	1,415	99.93%	1	0.07%	0	0	1,412	0	3	0	1	0	0	0	0	0	0	0	1.08	1.50	2.18
(V07) (534) Charleston, SC	41,270	39,843	96.54%	1,427	3.46%	36	7	38,311	4	1,532	0	900	3	424	0	91	0	12	0	4.08	6.07	1.94
(V07) (534) Charleston	25,594	24,443	95.5%	1,151	4.5%	0	5	23,562	2	881	0	670	3	385	0	88	0	8	0	4.74	6.17	1.57
(V07) (534BY) Savannah	4,573	4,466	97.66%	107	2.34%	0	0	4,218	0	248	0	86	0	17	0	2	0	2	0	5.16	5.41	1.33
(V07) (534GB) Myrtle Beach	4,347	4,232	97.35%	115	2.65%	0	1	4,005	1	227	0	96	0	18	0	1	0	0	0	6.18	9.20	3.02
(V07) (534GC) Beaufort	1,203	1,196	99.42%	7	0.58%	0	1	1,185	1	11	0	7	0	0	0	0	0	0	0	0.95	0.33	0.99
(V07) (534GD) Goose Creek, SC	3,107	3,094	99.58%	13	0.42%	0	0	2,956	0	138	0	11	0	0	0	0	0	2	0	3.22	3.64	3.24
(V07) (534GE) Hinesville	2,446	2,412	98.61%	34	1.39%	0	0	2,385	0	27	0	30	0	4	0	0	0	0	0	1.25		1.57
(V07) (544) Columbia, SC	62,521	56,684	90.66%	5,837	9.34%	7	1,047	51,610	124	5,074	364	3,551	244	1,851	160	289	76	146	79	11.69	10.45	8.41
(V07) (544) Columbia SC	39,606	35,052	88.5%	4,554	11.5%	0	515	31,017	82	4,035	150	2,966	131	1,370	101	105	19	113	32	21.35	9.61	14.13
(V07) (544BZ) Greenville SC	9,170	8,325	90.79%	845	9.21%	0	380	7,975	33	350	177	343	82	338	48	141	40	23	0	1.41	15.43	10.54
(V07) (544GB) Florence SC	2,527	2,290	90.62%	237	9.38%	0	152	2,131	9	159	37	78	31	110	11	41	17	8	47	16.23	0.00	4.77
(V07) (544GC) Rock Hill	4,620	4,606	99.7%	14	0.3%	0	0	4,482	0	124	0	8	0	4	0	1	0	1	0	1.80	0.00	3.23
(V07) (544GD) Anderson County	2,022	1,967	97.28%	55	2.72%	0	0	1,892	0	75	0	43	0	11	0	0	0	1	0	1.07		6.11
(V07) (544GE) Orangeburg County	1,152	1,140	98.96%	12	1.04%	0	0	1,092	0	48	0	11	0	1	0	0	0	0	0	1.69		2.73
(V07) (544GF) Sumter County	1,478	1,456	98.51%	22	1.49%	0	0	1,375	0	81	0	21	0	0	0	1	0	0	0	6.33	0.00	2.35
(V07) (544GG) Spartanburg,SC CBOC	1,837	1,744	94.94%	93	5.06%	0	0	1,570	0	174	0	77	0	16	0	0	0	0	0	5.44		6.86
(V07) (544HK) Columbia VA Mobile Clinic	107	102	95.33%	5	4.67%	0	0	76	0	26	0	4	0	1	0	0	0	0	0		9.20	
(V07) (544MB) IDES Ft Jackson	2	2	100%	0	0%	0	0	0	0	2	0	0	0	0	0	0	0	0	0		29.00	
(V07) (557) Dublin, GA	24,523	20,690	84.37%	3,833	15.63%	74	2,027	18,657	752	2,033	213	1,804	348	1,450	520	531	173	48	21	23.04	9.94	6.31
(V07) (557) Dublin	13,770	11,135	80.86%	2,635	19.14%	0	1,084	9,920	623	1,215	178	1,294	171	1,183	71	119	35	39	6	32.74	10.61	1.53
(V07) (557GA) Macon GA	1,301	1,112	85.47%	189	14.53%	0	10	992	3	120	2	67	2	120	1	1	2	1	0	9.08	1.82	18.13
(V07) (557GB) Albany GA	2,270	1,733	76.34%	537	23.66%	0	280	1,632	122	101	28	83	52	46	37	403	27	5	14	49.54	16.25	4.36
(V07) (557GC) Baldwin County	483	458	94.82%	25	5.18%	0	0	418	0	40	0	22	0	0	0	1	0	2	0	5.93	7.24	9.46
(V07) (557GE) Brunswick	4,783	4,438	92.79%	345	7.21%	0	8	4,004	3	434	1	262	4	78	0	4	0	1	0	6.05	8.63	16.11
(V07) (557HA) Perry	1,916	1,814	94.68%	102	5.32%	0	645	1,691	1	123	4	76	119	23	411	3	109	0	1	7.78	4.19	4.53
(V07) (619) Central Alabama Veterans HCS, AL	33,149	26,795	80.83%	6,354	19.17%	34	62	23,545	6	3,250	13	3,391	12	1,542	11	1,184	7	237	13	12.30	20.23	19.22
(V07) (619) Montgomery	11,959	10,077	84.26%	1,882	15.74%	0	28	8,388	2	1,689	7	1,480	7	231	3	161	4	10	5	15.22	15.72	6.26
(V07) (619A4) Tuskegee	9,594	7,029	73.26%	2,565	26.74%	0	31	6,153	3	876	5	1,257	5	827	8	405	3	76	7	8.68	28.01	22.50
(V07) (619GA) Columbus	7,061	5,603	79.35%	1,458	20.65%	0	0	5,206	0	397	0	315	0	390	0	609	0	144	0	12.27	11.43	34.30
(V07) (619GB) Dothan	1,750	1,666	95.2%	84	4.8%	0	1	1,550	0	116	1	63	0	14	0	4	0	3	0	8.14		3.95
(V07) (619GD) Wiregrass	2,483	2,121	85.42%	362	14.58%	0	1	1,951	0	170	0	274	0	79	0	5	0	4	1	11.74	10.13	11.24
(V07) (619GE) Monroe County	302	299	99.01%	3	0.99%	0	0	297	0	2	0	2	0	1	0	0	0	0	0	1.13		1.40
(V07) (619PA) Montgomery PR RTP	0	0	0%	0	0%	0	1	0	1	0	0	0	0	0	0	0	0	0	0			
(V07) (679) Tuscaloosa, AL	6,162	5,760	93.48%	402	6.52%	2	0	5,405	0	355	0	291	0	82	0	16	0	13	0	13.27	0.42	1.84
(V07) (679) Tuscaloosa	6,015	5,614	93.33%	401	6.67%	0	0	5,262	0	352	0	290	0	82	0	16	0	13	0	14.11	0.42	1.84
(V07) (679HK) Mobile Clinic Tuscaloosa	147	146	99.32%	1	0.68%	0	0	143	0	3	0	1	0	0	0	0	0	0	0	1.19		
(V08) (516) Bay Pines, FL	99,364	95,314	95.92%	4,050	4.08%	2	344	90,423	59	4,891	75	2,967	58	834	49	138	45	111	58	6.87	5.29	3.15
(V08) (516) C.W. Bill Young VAMC	60,300	58,058	96.28%	2,242	3.72%	0	9	55,276	8	2,782	1	1,632	0	441	0	84	0	85	0	9.06	4.92	3.32
(V08) (516BZ) Lee County	19,984	18,690	93.52%	1,294	6.48%	0	69	17,429	35	1,261	33	892	1	346	0	41	0	15	0	8.16	7.74	2.83
(V08) (516GA) Sarasota	3,286	3,199	97.35%	87	2.65%	0	19	2,986	1	213	1	80	10	6	7	0	0	1	0	4.53	8.58	2.51
(V08) (516GB) St. Petersburg	622	614	98.71%	8	1.29%	0	0	595	0	19	0	7	0	0	0	1	0	0	0	2.06	0.00	2.57
(V08) (516GC) Palm Harbor	2,021	1,975	97.72%	46	2.28%	0	3	1,867	0	108	1	45	0	1	2	0	0	0	0	3.94	2.60	0.91
(V08) (516GD) Bradenton	5,613	5,540	98.7%	73	1.3%	0	244	5,401	15	139	39	62	47	5	40	1	45	5	58	4.10	1.82	3.70
(V08) (516GE) Port Charlotte/Charlotte County	3,867	3,630	93.87%	237	6.13%	0	0	3,358	0	272	0	206	0	24	0	5	0	2	0	5.54	6.77	5.28
(V08) (516GF) Naples	2,231	2,182	97.8%	49	2.2%	0	0	2,097	0	85	0	39	0	6	0	3	0	1	0	2.20	3.93	4.12

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V08) (516GH) Sebring	1,440	1,426	99.03%	14	0.97%	0	0	1,414	0	12	0	4	0	5	0	3	0	2	0	1.84	10.06	0.81
(V08) (546) Miami, FL	53,369	51,181	95.9%	2,188	4.1%	9	35	48,940	27	2,241	7	1,678	0	426	0	40	0	44	1	5.21	6.14	1.31
(V08) (546) Miami	34,321	33,046	96.29%	1,275	3.71%	0	31	31,720	24	1,326	6	1,027	0	176	0	31	0	41	1	8.42	4.91	0.69
(V08) (546BZ) Broward County	13,063	12,252	93.79%	811	6.21%	0	4	11,497	3	755	1	560	0	243	0	5	0	3	0	3.98	10.02	1.89
(V08) (546GA) Miami	124	121	97.58%	3	2.42%	0	0	117	0	4	0	3	0	0	0	0	0	0	0			3.56
(V08) (546GB) Key West	857	782	91.25%	75	8.75%	0	0	720	0	62	0	68	0	5	0	2	0	0	0	7.37	7.11	8.00
(V08) (546GC) Homestead	2,040	2,030	99.51%	10	0.49%	0	0	2,003	0	27	0	8	0	2	0	0	0	0	0	1.38	0.14	1.08
(V08) (546GD) Pembroke Pines	919	918	99.89%	1	0.11%	0	0	907	0	11	0	1	0	0	0	0	0	0	0	0.65	1.71	0.13
(V08) (546GE) Key Largo	406	404	99.51%	2	0.49%	0	0	390	0	14	0	1	0	0	0	1	0	0	0	0.95	11.93	1.79
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,223	1,214	99.26%	9	0.74%	0	0	1,195	0	19	0	8	0	0	0	1	0	0	0	0.65	4.39	0.88
(V08) (546GH) Deerfield Beach	416	414	99.52%	2	0.48%	0	0	391	0	23	0	2	0	0	0	0	0	0	0	1.22	5.22	2.87
(V08) (548) West Palm Beach, FL	67,244	65,261	97.05%	1,983	2.95%	2	18	62,022	4	3,239	10	1,467	0	336	2	154	2	26	0	1.85	5.95	2.06
(V08) (548) W Palm Beach	57,555	55,755	96.87%	1,800	3.13%	0	13	52,755	2	3,000	9	1,349	0	280	0	150	2	21	0	2.12	5.99	2.37
(V08) (548GA) Ft Pierce	1,475	1,418	96.14%	57	3.86%	0	3	1,338	1	80	1	23	0	33	1	0	0	1	0	1.96	12.78	1.48
(V08) (548GB) Delray Beach	2,673	2,618	97.94%	55	2.06%	0	0	2,560	0	58	0	52	0	3	0	0	0	0	0	0.28	3.67	0.94
(V08) (548GC) Stuart	1,765	1,715	97.17%	50	2.83%	0	2	1,649	1	66	0	25	0	19	1	3	0	3	0	0.56	11.98	1.17
(V08) (548GD) Boca Raton	1,473	1,470	99.8%	3	0.2%	0	0	1,450	0	20	0	3	0	0	0	0	0	0	0	0.29	1.37	0.52
(V08) (548GE) Vero Beach	1,348	1,336	99.11%	12	0.89%	0	0	1,324	0	12	0	11	0	1	0	0	0	0	0	0.74	1.67	0.45
(V08) (548GF) Okeechobee	955	949	99.37%	6	0.63%	0	0	946	0	3	0	4	0	0	0	1	0	1	0	0.76	1.59	0.69
(V08) (573) Gainesville, FL	152,462	131,443	86.21%	21,019	13.79%	222	725	118,820	126	12,623	213	11,204	214	7,162	133	1,746	19	907	20	9.21	16.60	3.67
(V08) (573) North Florida/South Georgia HCS- Gainesville	58,390	51,935	88.95%	6,455	11.05%	0	567	47,251	45	4,684	163	3,159	195	2,107	128	699	18	490	18	6.10	12.69	3.29
(V08) (573A4) North Florida/South Georgia HCS- Lake City	18,687	16,241	86.91%	2,446	13.09%	0	49	14,578	11	1,663	33	1,637	3	380	1	340	0	89	1	18.61	11.84	0.86
(V08) (573BY) Jacksonville	30,714	22,855	74.41%	7,859	25.59%	0	104	20,313	70	2,542	16	3,459	15	3,691	2	488	0	221	1	12.60	31.09	3.36
(V08) (573GA) Valdosta	1,354	1,339	98.89%	15	1.11%	0	0	1,317	0	22	0	8	0	3	0	3	0	1	0	0.52	7.40	0.02
(V08) (573GD) Ocala	5,514	5,290	95.94%	224	4.06%	0	0	4,803	0	487	0	143	0	28	0	10	0	43	0	3.34	14.46	2.48
(V08) (573GE) St. Augustine	3,195	3,017	94.43%	178	5.57%	0	0	2,750	0	267	0	144	0	33	0	0	0	1	0	8.94	10.86	1.56
(V08) (573GF) Tallahassee	9,848	7,560	76.77%	2,288	23.23%	0	0	6,185	0	1,375	0	1,775	0	438	0	51	0	24	0	15.54	23.37	9.62
(V08) (573GG) Lecanto	2,206	1,986	90.03%	220	9.97%	0	1	1,681	0	305	0	114	0	84	1	21	0	1	0	18.63	4.32	1.44
(V08) (573GI) The Villages	18,718	17,537	93.69%	1,181	6.31%	0	4	16,560	0	977	1	659	1	366	1	122	1	34	0	4.95	8.66	5.68
(V08) (573GJ) Saint Marys	960	913	95.1%	47	4.9%	0	0	843	0	70	0	30	0	10	0	7	0	0	0	10.83	18.71	0.81
(V08) (573GK) Jackson County	965	939	97.31%	26	2.69%	0	0	858	0	81	0	21	0	2	0	0	0	3	0	4.89	28.70	6.06
(V08) (573GL) Palatka	1,292	1,256	97.21%	36	2.79%	0	0	1,220	0	36	0	31	0	4	0	1	0	0	0	1.35	2.91	3.89
(V08) (573GM) Waycross	612	568	92.81%	44	7.19%	0	0	456	0	112	0	24	0	16	0	4	0	0	0	11.97	3.89	2.90
(V08) (573MA) IDES Naval Hospital Jacksonville	7	7	100%	0	0%	0	0	5	0	2	0	0	0	0	0	0	0	0	0		6.57	
(V08) (672) San Juan, PR	125,194	124,279	99.27%	915	0.73%	0	135	120,430	19	3,849	17	565	33	167	30	105	27	78	9	2.26	2.63	2.45
(V08) (672) San Juan	79,985	79,500	99.39%	485	0.61%	0	69	76,412	12	3,088	12	334	15	65	11	38	17	48	2	3.13	2.72	2.79
(V08) (672B0) Ponce	17,677	17,600	99.56%	77	0.44%	0	30	17,466	3	134	4	45	10	17	11	8	2	7	0	1.33	0.63	0.87
(V08) (672BZ) Mayaguez	15,698	15,459	98.48%	239	1.52%	0	36	14,962	4	497	1	113	8	59	8	47	8	20	7	1.59	4.10	3.79
(V08) (672GA) St Croix	405	376	92.84%	29	7.16%	0	0	343	0	33	0	23	0	2	0	3	0	1	0	2.30	18.14	18.64
(V08) (672GB) St Thomas	584	566	96.92%	18	3.08%	0	0	558	0	8	0	10	0	6	0	2	0	0	0	3.21	12.81	3.50
(V08) (672GC) Arecibo	5,055	5,027	99.45%	28	0.55%	0	0	4,959	0	68	0	16	0	8	0	2	0	2	0	0.33	0.35	1.21
(V08) (672GD) Ceiba	3,656	3,620	99.02%	36	0.98%	0	0	3,600	0	20	0	22	0	9	0	5	0	0	0	1.20	5.91	0.23
(V08) (672GE) Guayama	2,134	2,131	99.86%	3	0.14%	0	0	2,130	0	1	0	2	0	1	0	0	0	0	0	1.25	0.00	0.77
(V08) (673) Tampa, FL	120,407	110,979	92.17%	9,428	7.83%	46	1,061	106,902	206	4,077	115	4,686	249	2,731	163	1,490	106	521	222	1.61	12.10	5.02
(V08) (673) Tampa	86,723	79,300	91.44%	7,423	8.56%	0	1,061	76,527	206	2,773	115	3,372	249	2,266	163	1,322	106	463	222	0.84	11.96	4.92
(V08) (673BZ) New Port Richey	20,467	19,116	93.4%	1,351	6.6%	0	0	18,348	0	768	0	928	0	303	0	73	0	47	0	2.83	12.30	4.05
(V08) (673GB) Lakeland	4,525	4,004	88.49%	521	11.51%	0	0	3,602	0	402	0	262	0	159	0	94	0	6	0	4.40	19.24	10.67
(V08) (673GC) Brooksville	5,718	5,688	99.48%	30	0.52%	0	0	5,635	0	53	0	25	0	0	0	1	0	4	0	1.44	1.51	3.56
(V08) (673GF) Zephyrhills	2,974	2,871	96.54%	103	3.46%	0	0	2,790	0	81	0	99	0	3	0	0	0	1	0	3.19	2.44	1.53
(V08) (675) Orlando, FL	102,535	96,012	93.64%	6,523	6.36%	41	1,337	91,599	141	4,413	224	3,676	303	1,890	255	654	245	303	169	3.69	8.34	2.30
(V08) (675) Orlando	10	10	100%	0	0%	0	3	10	1	0	2	0	0	0	0	0	0	0	0		1.11	
(V08) (675BU) Orlando Domiciliary	95	94	98.95%	1	1.05%	0	0	94	0	0	0	0	0	0	0	0	0	1	0			



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V08) (675GA) Viera Outpatient Clinic	19,221	18,676	97.16%	545	2.84%	0	1,131	18,195	101	481	207	409	270	106	230	28	212	2	111	1.11	3.73	1.43
(V08) (675GB) Daytona Beach Outpatient Clinic	15,075	14,830	98.37%	245	1.63%	0	4	14,567	0	263	0	185	3	55	1	5	0	0	0	1.18	2.73	1.22
(V08) (675GC) Kissimmee CBOC	3,342	3,143	94.05%	199	5.95%	0	0	3,040	0	103	0	137	0	61	0	0	0	1	0	5.79	5.36	2.08
(V08) (675GD) Orange City	2,066	2,006	97.1%	60	2.9%	0	0	1,941	0	65	0	43	0	8	0	7	0	2	0	3.63	7.38	1.30
(V08) (675GE) Leesburg CBOC	2,268	2,247	99.07%	21	0.93%	0	1	2,230	0	17	1	14	0	4	0	2	0	1	0	0.52	4.72	0.95
(V08) (675GF) Clermont CBOC	1,379	1,351	97.97%	28	2.03%	0	0	1,303	0	48	0	21	0	6	0	1	0	0	0	3.65	3.19	2.12
(V08) (675GG) Lake Baldwin CBOC	59,079	53,655	90.82%	5,424	9.18%	0	198	50,219	39	3,436	14	2,867	30	1,650	24	611	33	296	58	5.91	10.35	3.44
(V09) (581) Huntington, WV	28,878	26,728	92.55%	2,150	7.45%	0	21	24,022	4	2,706	7	1,691	6	415	3	36	1	8	0	9.02	9.23	2.52
(V09) (581) Huntington	23,357	21,428	91.74%	1,929	8.26%	0	20	18,993	3	2,435	7	1,523	6	371	3	28	1	7	0	11.23	9.18	3.00
(V09) (581GA) Prestonsburg	2,421	2,236	92.36%	185	7.64%	0	0	2,086	0	150	0	137	0	41	0	7	0	0	0	8.66	18.43	1.97
(V09) (581GB) Charleston	3,100	3,064	98.84%	36	1.16%	0	1	2,943	1	121	0	31	0	3	0	1	0	1	0	4.10	3.48	1.28
(V09) (596) Lexington, KY	33,111	30,123	90.98%	2,988	9.02%	1	576	26,419	185	3,704	176	2,151	111	705	43	101	43	31	18	7.09	10.01	8.63
(V09) (596) Lexington-Leestown	12,899	12,005	93.07%	894	6.93%	0	165	10,675	79	1,330	43	634	5	230	16	24	10	6	12	5.30	8.25	8.94
(V09) (596A4) Lexington-Cooper Dr	16,791	15,051	89.64%	1,740	10.36%	0	395	13,086	95	1,965	128	1,200	106	443	27	73	33	24	6		10.49	0.31
(V09) (596BU) Lexington Domiciliary	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V09) (596GA) Somerset	1,867	1,608	86.13%	259	13.87%	0	3	1,382	3	226	0	227	0	29	0	3	0	0	0	13.15	11.24	8.11
(V09) (596GB) Morehead	342	335	97.95%	7	2.05%	0	8	283	4	52	4	6	0	0	0	0	0	1	0	9.24	8.95	1.19
(V09) (596GC) Hazard	348	343	98.56%	5	1.44%	0	2	312	1	31	1	4	0	0	0	1	0	0	0	5.18	2.87	5.30
(V09) (596GD) Berea	863	780	90.38%	83	9.62%	0	3	680	3	100	0	80	0	3	0	0	0	0	0	7.03	12.02	9.41
(V09) (603) Louisville, KY	46,600	45,458	97.55%	1,142	2.45%	6	1	42,853	1	2,605	0	814	0	217	0	72	0	39	0	4.17	4.54	3.48
(V09) (603) Louisville	28,209	27,335	96.9%	874	3.1%	0	1	25,631	1	1,704	0	627	0	159	0	56	0	32	0	5.27	4.61	3.46
(V09) (603GA) Fort Knox	1,831	1,817	99.24%	14	0.76%	0	0	1,683	0	134	0	11	0	2	0	1	0	0	0	4.81	10.50	2.22
(V09) (603GB) New Albany IN (Southern Indiana)	3,263	3,191	97.79%	72	2.21%	0	0	2,999	0	192	0	43	0	15	0	10	0	4	0	4.72	0.26	5.35
(V09) (603GC) Shively (Louisville-Jefferson County)	3,576	3,543	99.08%	33	0.92%	0	0	3,345	0	198	0	29	0	3	0	1	0	0	0	4.56	3.41	2.64
(V09) (603GD) Dupont	2,307	2,207	95.67%	100	4.33%	0	0	2,044	0	163	0	62	0	33	0	4	0	1	0	5.23	0.00	6.49
(V09) (603GE) Newburg CBOC KY	3,330	3,309	99.37%	21	0.63%	0	0	3,231	0	78	0	20	0	1	0	0	0	0	0	2.69	1.17	1.12
(V09) (603GF) Grayson County	2,110	2,097	99.38%	13	0.62%	0	0	2,042	0	55	0	8	0	3	0	0	0	2	0	3.10	1.07	2.19
(V09) (603GG) Scott County	1,460	1,450	99.32%	10	0.68%	0	0	1,382	0	68	0	10	0	0	0	0	0	0	0	4.92	2.67	0.84
(V09) (603GH) Carroll County	471	466	98.94%	5	1.06%	0	0	453	0	13	0	4	0	1	0	0	0	0	0	2.24	10.05	3.09
(V09) (603MA) IDES Fort Knox	30	30	100%	0	0%	0	0	30	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V09) (603PB) Louisville (SARRTP)	13	13	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0			0.00
(V09) (614) Memphis, TN	59,696	57,916	97.02%	1,780	2.98%	14	156	55,416	29	2,500	30	1,020	60	485	18	196	8	79	11	2.75	4.41	4.53
(V09) (614) Memphis	43,294	41,791	96.53%	1,503	3.47%	0	86	39,608	15	2,183	22	934	12	327	18	183	8	59	11	3.12	4.46	5.06
(V09) (614GA) Tupelo	2,331	2,312	99.18%	19	0.82%	0	1	2,300	1	12	0	8	0	7	0	3	0	1	0	0.78	0.00	1.52
(V09) (614GB) Jonesboro	3,550	3,543	99.8%	7	0.2%	0	1	3,492	1	51	0	4	0	0	0	1	0	2	0	1.10	0.14	3.18
(V09) (614GC) Marshall County	625	624	99.84%	1	0.16%	0	0	623	0	1	0	0	0	0	0	0	0	1	0	1.52	28.08	
(V09) (614GD) Savannah (Hardin County)	303	281	92.74%	22	7.26%	0	1	277	0	4	1	11	0	3	0	1	0	7	0	15.08	0.00	0.00
(V09) (614GE) Covington	2,149	1,971	91.72%	178	8.28%	0	66	1,929	12	42	7	32	47	136	0	5	0	5	0	7.17	6.86	13.64
(V09) (614GF) Memphis-South Clinic	2,902	2,886	99.45%	16	0.55%	0	0	2,789	0	97	0	14	0	1	0	0	0	1	0	2.09	1.09	0.25
(V09) (614GG) Jackson TN	1,811	1,790	98.84%	21	1.16%	0	1	1,752	0	38	0	12	1	6	0	2	0	1	0	0.60	1.72	1.88
(V09) (614GI) Dyersburg	1,782	1,781	99.94%	1	0.06%	0	0	1,755	0	26	0	1	0	0	0	0	0	0	0	2.59	1.70	2.36
(V09) (614GN) Helena, AR	942	930	98.73%	12	1.27%	0	0	888	0	42	0	4	0	5	0	1	0	2	0	4.06	0.00	3.10
(V09) (614PA) Memphis Tn	7	7	100%	0	0%	0	0	3	0	4	0	0	0	0	0	0	0	0	0			
(V09) (621) Mountain Home, TN	76,638	73,268	95.6%	3,370	4.4%	22	27	70,968	9	2,300	2	1,820	7	1,024	3	327	1	199	5	6.21	5.11	2.03
(V09) (621) James H Quillen VAMC	50,943	48,862	95.92%	2,081	4.08%	0	13	47,429	1	1,433	2	1,212	4	718	2	108	1	43	3	3.48	5.07	1.45
(V09) (621BU) VADOM Mountain Home	130	128	98.46%	2	1.54%	0	0	128	0	0	0	2	0	0	0	0	0	0	0	0.82		
(V09) (621BY) Knoxville CBOC	14,284	13,282	92.99%	1,002	7.01%	0	7	12,827	1	455	0	431	3	249	1	187	0	135	2	10.88	5.55	2.17
(V09) (621GA) Rogersville	1,083	1,039	95.94%	44	4.06%	0	0	1,023	0	16	0	11	0	12	0	5	0	16	0	4.75	21.00	7.29
(V09) (621GC) Norton	3,791	3,755	99.05%	36	0.95%	0	1	3,632	1	123	0	32	0	4	0	0	0	0	0	2.46	0.25	4.21
(V09) (621GG) Morristown CBOC TN	1,289	1,272	98.68%	17	1.32%	0	6	1,194	6	78	0	12	0	3	0	2	0	0	0	3.27	8.29	6.90
(V09) (621GI) Sevierville	1,721	1,605	93.26%	116	6.74%	0	0	1,552	0	53	0	56	0	34	0	22	0	4	0	8.30	6.27	0.62
(V09) (621GJ) Bristol	2,567	2,526	98.4%	41	1.6%	0	0	2,416	0	110	0	39	0	1	0	0	0	1	0	3.71	6.25	2.80
(V09) (621GK) Campbell County	830	799	96.27%	31	3.73%	0	0	767	0	32	0	25	0	3	0	3	0	0	0	4.05	33.20	6.00

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V09) (626) Middle Tennessee HCS, TN	136,347	125,164	91.8%	11,183	8.2%	3	546	119,522	115	5,642	147	5,525	145	3,557	79	1,263	32	838	28	10.30	7.03	9.59
(V09) (626) Middle Tennessee HCS	64,315	58,170	90.45%	6,145	9.55%	0	219	55,035	41	3,135	54	3,024	75	2,035	42	695	0	391	7	16.94	7.83	13.00
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	40,963	39,106	95.47%	1,857	4.53%	0	50	38,120	10	986	17	860	14	520	3	255	0	222	6	1.82	6.04	2.45
(V09) (626GA) Dover	528	423	80.11%	105	19.89%	0	0	414	0	9	0	67	0	15	0	13	0	10	0	16.50	0.00	7.23
(V09) (626GC) Bowling Green	2,228	2,044	91.74%	184	8.26%	0	25	1,795	4	249	6	145	4	34	4	3	5	2	2	8.04	22.72	11.37
(V09) (626GE) Clarksville	6,995	6,137	87.73%	858	12.27%	0	136	5,794	27	343	40	477	31	274	19	65	18	42	1	5.35	5.37	20.17
(V09) (626GF) Chattanooga	11,784	11,245	95.43%	539	4.57%	0	35	10,745	18	500	11	366	5	129	0	21	0	23	1	6.55	3.96	4.54
(V09) (626GG) Tullahoma	1,014	787	77.61%	227	22.39%	0	7	769	1	18	4	32	2	66	0	78	0	51	0	30.54	15.55	2.16
(V09) (626GH) Cookeville	2,124	1,843	86.77%	281	13.23%	0	69	1,795	13	48	14	48	11	82	11	78	9	73	11	25.57	0.02	2.14
(V09) (626GJ) Hopkinsville	3,072	2,421	78.81%	651	21.19%	0	4	2,290	1	131	1	261	2	317	0	55	0	18	0	12.44	11.12	25.50
(V09) (626GK) McMinnville	854	848	99.3%	6	0.7%	0	0	832	0	16	0	4	0	0	0	0	0	2	0	3.33	0.75	2.24
(V09) (626GL) Harriman (Roane County)	305	274	89.84%	31	10.16%	0	0	257	0	17	0	25	0	5	0	0	0	1	0	5.94		10.47
(V09) (626GM) Maury County CBOC	1,593	1,315	82.55%	278	17.45%	0	1	1,173	0	142	0	197	1	79	0	0	0	2	0	12.59	5.15	15.38
(V09) (626GN) McMinn County Outreach Clinic	552	531	96.2%	21	3.8%	0	0	484	0	47	0	19	0	1	0	0	0	1	0	7.46	0.45	0.00
(V09) (626MA) IDES Fort Campbell	20	20	100%	0	0%	0	0	19	0	1	0	0	0	0	0	0	0	0	0		1.33	0.00
(V10) (538) Chillicothe, OH	16,696	14,990	89.78%	1,706	10.22%	3	211	13,907	14	1,083	23	1,077	35	375	34	122	12	132	93	4.75	15.41	4.64
(V10) (538) Chillicothe	9,638	8,572	88.94%	1,066	11.06%	0	168	8,044	13	528	23	740	30	264	31	28	9	34	62	5.58	13.21	2.20
(V10) (538GA) Athens	1,645	1,568	95.32%	77	4.68%	0	0	1,420	0	148	0	37	0	10	0	30	0	0	0	1.72	11.03	5.15
(V10) (538GB) Portsmouth	1,648	1,381	83.8%	267	16.2%	0	33	1,139	0	242	0	68	3	48	3	53	1	98	26	5.25	43.98	9.80
(V10) (538GC) Marietta	709	667	94.08%	42	5.92%	0	0	644	0	23	0	18	0	18	0	6	0	0	0	1.39	9.00	6.44
(V10) (538GD) Lancaster	1,870	1,688	90.27%	182	9.73%	0	10	1,586	1	102	0	150	2	29	0	3	2	0	5	5.20	9.79	7.08
(V10) (538GE) Cambridge	1,186	1,114	93.93%	72	6.07%	0	0	1,074	0	40	0	64	0	6	0	2	0	0	0	3.59	13.12	1.82
(V10) (539) Cincinnati, OH	39,478	37,964	96.16%	1,514	3.84%	5	78	36,770	66	1,194	5	949	2	484	3	64	1	17	1	1.55	6.30	2.12
(V10) (539) Cincinnati	28,115	26,707	94.99%	1,408	5.01%	0	74	25,641	65	1,066	4	857	2	474	3	62	0	15	0	1.57	7.06	2.27
(V10) (539A4) CINCINNATI,FT.THOMAS	615	601	97.72%	14	2.28%	0	0	596	0	5	0	14	0	0	0	0	0	0	0		4.22	0.44
(V10) (539BV) Fort Thomas PR RTP	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V10) (539GA) Bellevue	1,536	1,531	99.67%	5	0.33%	0	1	1,526	1	5	0	3	0	2	0	0	0	0	0	1.62	0.69	1.82
(V10) (539GB) Cincinnati (Clermont County)	3,499	3,469	99.14%	30	0.86%	0	0	3,421	0	48	0	24	0	5	0	0	0	1	0	1.98	1.71	1.54
(V10) (539GC) Lawrenceburg (Dearborn County)	1,466	1,440	98.23%	26	1.77%	0	1	1,398	0	42	1	24	0	1	0	1	0	0	0	2.02	2.71	4.90
(V10) (539GD) Florence	2,002	1,989	99.35%	13	0.65%	0	2	1,985	0	4	0	12	0	0	0	1	1	0	1	1.22	2.09	1.52
(V10) (539GE) Fairfield Hamilton	1,684	1,676	99.52%	8	0.48%	0	0	1,663	0	13	0	6	0	1	0	0	0	1	0	0.27	1.34	0.24
(V10) (539GF) Georgetown	560	550	98.21%	10	1.79%	0	0	539	0	11	0	9	0	1	0	0	0	0	0	2.74	1.33	6.96
(V10) (541) Cleveland, OH	70,319	68,581	97.53%	1,738	2.47%	6	14	65,811	13	2,770	0	1,373	0	295	1	48	0	22	0	3.52	3.54	1.40
(V10) (541) Cleveland-Wade Park	30,411	29,727	97.75%	684	2.25%	0	8	28,362	7	1,365	0	585	0	70	1	12	0	17	0	4.74	3.51	1.52
(V10) (541BY) Canton	4,139	4,007	96.81%	132	3.19%	0	0	3,794	0	213	0	106	0	23	0	1	0	2	0	3.84	6.81	0.16
(V10) (541BZ) Youngstown	4,376	4,227	96.6%	149	3.4%	0	0	3,912	0	315	0	108	0	31	0	10	0	0	0	3.85	6.68	4.49
(V10) (541GB) Lorain	2,165	2,159	99.72%	6	0.28%	0	1	2,142	1	17	0	6	0	0	0	0	0	0	0	0.90	0.48	0.53
(V10) (541GC) Sandusky	1,749	1,686	96.4%	63	3.6%	0	0	1,619	0	67	0	62	0	1	0	0	0	0	0	3.05	5.54	0.24
(V10) (541GD) Mansfield	4,936	4,621	93.62%	315	6.38%	0	0	4,511	0	110	0	171	0	121	0	22	0	1	0	5.48	5.32	0.92
(V10) (541GE) McCafferty	556	529	95.14%	27	4.86%	0	1	477	1	52	0	25	0	2	0	0	0	0	0	5.90	0.89	4.38
(V10) (541GF) Painesville	1,721	1,715	99.65%	6	0.35%	0	1	1,699	1	16	0	5	0	0	0	0	0	1	0	1.35	0.84	0.47
(V10) (541GG) Akron	5,984	5,794	96.82%	190	3.18%	0	0	5,442	0	352	0	169	0	19	0	2	0	0	0	4.96	4.27	2.44
(V10) (541GH) East Liverpool	1,432	1,426	99.58%	6	0.42%	0	0	1,375	0	51	0	5	0	0	0	1	0	0	0	1.93	1.56	1.92
(V10) (541GI) Warren	1,463	1,451	99.18%	12	0.82%	0	0	1,391	0	60	0	12	0	0	0	0	0	0	0	2.67	2.74	0.67
(V10) (541GJ) New Philadelphia	1,438	1,417	98.54%	21	1.46%	0	0	1,404	0	13	0	13	0	8	0	0	0	0	0	1.35	1.79	0.49
(V10) (541GK) Ravenna	1,615	1,604	99.32%	11	0.68%	0	0	1,593	0	11	0	10	0	1	0	0	0	0	0	0.87	0.98	0.19
(V10) (541GL) Parma	8,324	8,208	98.61%	116	1.39%	0	3	8,080	3	128	0	96	0	19	0	0	0	1	0	1.70	1.72	0.26
(V10) (541GM) Cleveland Ambulatory Care Center	10	10	100%	0	0%	0	0	10	0	0	0	0	0	0	0	0	0	0	0			
(V10) (552) Dayton, OH	23,346	22,626	96.92%	720	3.08%	2	28	21,496	5	1,130	18	647	2	60	0	8	0	5	3	1.30	4.54	1.90
(V10) (552) Dayton	17,452	16,815	96.35%	637	3.65%	0	1	15,803	0	1,012	1	579	0	50	0	3	0	5	0	1.81	4.89	1.95
(V10) (552GA) Middletown	1,350	1,325	98.15%	25	1.85%	0	0	1,291	0	34	0	23	0	1	0	1	0	0	0	1.04	3.60	1.74
(V10) (552GB) Lima	1,983	1,939	97.78%	44	2.22%	0	26	1,905	4	34	17	32	2	8	0	4	0	0	3	1.00	4.06	1.86

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V10) (552GC) Richmond	1,347	1,335	99.11%	12	0.89%	0	1	1,320	1	15	0	11	0	1	0	0	0	0	0	0.50	1.75	1.67
(V10) (552GD) Springfield	1,214	1,212	99.84%	2	0.16%	0	0	1,177	0	35	0	2	0	0	0	0	0	0	0	0.78	1.58	1.88
(V10) (757) Columbus, OH	37,555	34,464	91.77%	3,091	8.23%	6	30	31,910	2	2,554	13	2,152	7	733	3	183	1	23	4	9.40	8.36	3.38
(V10) (757) Columbus	32,667	29,850	91.38%	2,817	8.62%	0	20	27,775	2	2,075	13	1,904	3	711	1	180	0	22	1	10.88	8.38	2.39
(V10) (757GA) Zanesville	1,425	1,396	97.96%	29	2.04%	0	2	1,292	0	104	0	27	0	1	0	0	0	1	2	4.73	7.03	1.49
(V10) (757GB) Grove City (Franklin County)	1,014	971	95.76%	43	4.24%	0	0	910	0	61	0	41	0	2	0	0	0	0	0	6.35	2.42	2.72
(V10) (757GC) Marion	997	883	88.57%	114	11.43%	0	0	765	0	118	0	95	0	18	0	1	0	0	0	3.81	11.13	15.11
(V10) (757GD) Newark	1,452	1,364	93.94%	88	6.06%	0	8	1,168	0	196	0	85	4	1	2	2	1	0	1	10.94	9.66	3.23
(V11) (506) Ann Arbor, MI	51,424	48,151	93.64%	3,273	6.36%	17	35	46,044	14	2,107	19	2,245	2	752	0	191	0	85	0	5.01	7.89	3.85
(V11) (506) Ann Arbor HCS	38,907	36,444	93.67%	2,463	6.33%	0	35	35,040	14	1,404	19	1,746	2	512	0	130	0	75	0	5.26	7.77	2.83
(V11) (506GA) Toledo	10,375	9,648	92.99%	727	7.01%	0	0	9,060	0	588	0	439	0	224	0	54	0	10	0	5.04	8.76	4.95
(V11) (506GB) Flint (Genessee Co.)	1,100	1,056	96%	44	4%	0	0	1,002	0	54	0	29	0	14	0	1	0	0	0	4.29	2.07	5.04
(V11) (506GC) Jackson	1,042	1,003	96.26%	39	3.74%	0	0	942	0	61	0	31	0	2	0	6	0	0	0	2.67	1.10	7.41
(V11) (515) Battle Creek, MI	21,041	19,682	93.54%	1,359	6.46%	6	0	18,390	0	1,292	0	1,209	0	137	0	6	0	7	0	2.63	8.21	1.45
(V11) (515) Battle Creek	10,760	9,948	92.45%	812	7.55%	0	0	9,365	0	583	0	708	0	93	0	4	0	7	0	2.30	8.53	1.14
(V11) (515BY) Grand Rapids	7,721	7,199	93.24%	522	6.76%	0	0	6,576	0	623	0	477	0	43	0	2	0	0	0	3.39	8.22	1.57
(V11) (515GA) Muskegon	848	843	99.41%	5	0.59%	0	0	838	0	5	0	4	0	1	0	0	0	0	0	0.63	1.48	0.77
(V11) (515GB) Lansing	986	968	98.17%	18	1.83%	0	0	903	0	65	0	18	0	0	0	0	0	0	0	3.14	1.36	3.87
(V11) (515GC) Benton Harbor	726	724	99.72%	2	0.28%	0	0	708	0	16	0	2	0	0	0	0	0	0	0	1.26	1.98	1.69
(V11) (550) Danville, IL	17,944	16,989	94.68%	955	5.32%	6	2	16,280	0	709	2	740	0	186	0	9	0	20	0	6.55	4.70	3.98
(V11) (550) Illiana HCS (Danville)	8,215	7,904	96.21%	311	3.79%	0	1	7,634	0	270	1	203	0	89	0	3	0	16	0	1.59	5.67	2.39
(V11) (550BY) Peoria	5,090	4,805	94.4%	285	5.6%	0	1	4,581	0	224	1	249	0	35	0	1	0	0	0	11.05	0.79	2.86
(V11) (550GA) Decatur	1,533	1,414	92.24%	119	7.76%	0	0	1,368	0	46	0	113	0	5	0	1	0	0	0	1.20	13.83	3.78
(V11) (550GC) Lafayette	662	606	91.54%	56	8.46%	0	0	593	0	13	0	6	0	48	0	0	0	2	0	0.83	1.07	13.22
(V11) (550GD) Springfield	1,675	1,497	89.37%	178	10.63%	0	0	1,352	0	145	0	165	0	8	0	3	0	2	0	10.69	4.37	7.20
(V11) (550GF) Mattoon, IL	769	763	99.22%	6	0.78%	0	0	752	0	11	0	4	0	1	0	1	0	0	0	2.59	2.16	0.55
(V11) (553) Detroit, MI	37,799	37,016	97.93%	783	2.07%	13	112	36,400	24	616	44	486	39	194	5	80	0	23	0	1.13	2.46	1.28
(V11) (553) Detroit (John D. Dingell)	36,230	35,449	97.84%	781	2.16%	0	108	34,852	24	597	41	484	38	194	5	80	0	23	0	1.16	2.47	1.28
(V11) (553GA) Yale	750	749	99.87%	1	0.13%	0	4	738	0	11	3	1	1	0	0	0	0	0	0	0.97		0.00
(V11) (553GB) Pontiac	819	818	99.88%	1	0.12%	0	0	810	0	8	0	1	0	0	0	0	0	0	0	0.88	1.64	1.79
(V11) (583) Indianapolis, IN	51,694	48,317	93.47%	3,377	6.53%	3	64	44,759	42	3,558	12	2,785	8	376	0	76	0	140	2	4.89	6.20	3.28
(V11) (583) Indianapolis	48,070	44,731	93.05%	3,339	6.95%	0	64	41,228	42	3,503	12	2,759	8	368	0	75	0	137	2	5.61	6.24	3.74
(V11) (583GA) Terre Haute	1,388	1,369	98.63%	19	1.37%	0	0	1,327	0	42	0	11	0	6	0	0	0	2	0	1.99	0.18	3.20
(V11) (583GB) Bloomington	1,825	1,807	99.01%	18	0.99%	0	0	1,796	0	11	0	14	0	2	0	1	0	1	0	1.06	3.39	0.98
(V11) (583GC) Martinsville	411	410	99.76%	1	0.24%	0	0	408	0	2	0	1	0	0	0	0	0	0	0	1.14	0.02	0.29
(V11) (610) Northern Indiana HCS, IN	28,987	27,637	95.34%	1,350	4.66%	23	2	25,632	2	2,005	0	959	0	320	0	49	0	22	0	8.64	5.99	1.94
(V11) (610) N. Indiana HCS-Marion	6,751	6,338	93.88%	413	6.12%	0	1	5,851	1	487	0	285	0	104	0	15	0	9	0	8.48	8.43	0.67
(V11) (610A4) N. Indiana HCS-Ft. Wayne	15,530	15,104	97.26%	426	2.74%	0	0	14,010	0	1,094	0	336	0	68	0	10	0	12	0	5.90	5.46	2.55
(V11) (610BU) Marion VADOM	15	15	100%	0	0%	0	0	15	0	0	0	0	0	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,642	2,197	83.16%	445	16.84%	0	0	1,989	0	208	0	273	0	147	0	24	0	1	0	22.22	1.13	1.28
(V11) (610GB) Muncie	1,755	1,725	98.29%	30	1.71%	0	0	1,603	0	122	0	30	0	0	0	0	0	0	0	2.43	3.11	4.76
(V11) (610GC) Goshen, IN CBOC	1,025	1,024	99.9%	1	0.1%	0	0	1,019	0	5	0	1	0	0	0	0	0	0	0	0.97	0.00	1.01
(V11) (610GD) Peru	1,269	1,234	97.24%	35	2.76%	0	1	1,145	1	89	0	34	0	1	0	0	0	0	0	4.90	6.21	0.18
(V11) (655) Saginaw, MI	24,355	23,949	98.33%	406	1.67%	36	0	23,041	0	908	0	352	0	41	0	8	0	5	0	0.93	3.67	1.27
(V11) (655) Saginaw	16,776	16,442	98.01%	334	1.99%	0	0	15,752	0	690	0	301	0	22	0	7	0	4	0	0.99	3.69	1.66
(V11) (655GA) Gaylord	1,052	1,039	98.76%	13	1.24%	0	0	1,017	0	22	0	13	0	0	0	0	0	0	0	0.61	0.33	0.37
(V11) (655GB) Traverse City	1,821	1,815	99.67%	6	0.33%	0	0	1,789	0	26	0	4	0	2	0	0	0	0	0	0.81	0.67	0.65
(V11) (655GC) Oscoda	577	550	95.32%	27	4.68%	0	0	489	0	61	0	17	0	10	0	0	0	0	0	0.24	11.55	1.54
(V11) (655GD) Alpena	542	539	99.45%	3	0.55%	0	0	530	0	9	0	3	0	0	0	0	0	0	0	0.80	1.39	2.10
(V11) (655GE) Clare County	1,213	1,209	99.67%	4	0.33%	0	0	1,174	0	35	0	3	0	0	0	0	0	1	0	0.85	2.74	0.91
(V11) (655GF) Bad Axe	441	441	100%	0	0%	0	0	434	0	7	0	0	0	0	0	0	0	0	0	0.87	1.02	1.22
(V11) (655GG) Cadillac	866	861	99.42%	5	0.58%	0	0	850	0	11	0	3	0	1	0	1	0	0	0	0.28	2.64	0.33
(V11) (655GH) Cheboygan	618	617	99.84%	1	0.16%	0	0	586	0	31	0	1	0	0	0	0	0	0	0	3.16	3.06	1.11



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V11) (655GI) Grayling	449	436	97.1%	13	2.9%	0	0	420	0	16	0	7	0	6	0	0	0	0	0	0.37	7.02	1.97
(V12) (537) Jesse Brown VAMC (Chicago), IL	43,744	40,995	93.72%	2,749	6.28%	4	256	38,645	92	2,350	80	1,775	53	756	15	205	10	13	6	6.04	7.42	2.79
(V12) (537) Jesse Brown VAMC - Chicago HCS	33,583	31,514	93.84%	2,069	6.16%	0	157	30,013	55	1,501	38	1,228	38	644	12	187	10	10	4	6.05	6.54	0.97
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,836	7,247	92.48%	589	7.52%	0	91	6,565	35	682	38	466	13	104	3	16	0	3	2	5.51	16.28	5.03
(V12) (537GA) Chicago Heights	705	675	95.74%	30	4.26%	0	2	633	1	42	1	26	0	3	0	1	0	0	0	7.38	0.80	1.42
(V12) (537GD) Lakeside	1,184	1,127	95.19%	57	4.81%	0	3	1,022	1	105	2	52	0	4	0	1	0	0	0	6.50		0.00
(V12) (537HA) Auburn Gresham	436	432	99.08%	4	0.92%	0	3	412	0	20	1	3	2	1	0	0	0	0	0	4.92		2.49
(V12) (556) Captain James A Lovell FHCC	14,047	13,657	97.22%	390	2.78%	12	19	12,729	0	928	1	355	7	15	9	1	1	19	1	2.86	4.70	5.36
(V12) (556) Captain James A Lovell FHCC	12,424	12,057	97.05%	367	2.95%	12	19	11,190	0	867	1	333	7	14	9	1	1	19	1	3.62	4.63	6.63
(V12) (556GA) Evanston	338	334	98.82%	4	1.18%	0	0	317	0	17	0	4	0	0	0	0	0	0	0	2.03	8.64	3.26
(V12) (556GC) McHenry	713	704	98.74%	9	1.26%	0	0	681	0	23	0	8	0	1	0	0	0	0	0	0.68	17.00	1.13
(V12) (556GD) Kenosha County	572	562	98.25%	10	1.75%	0	0	541	0	21	0	10	0	0	0	0	0	0	0	1.20	3.84	3.33
(V12) (578) Hines, IL	48,084	41,453	86.21%	6,631	13.79%	0	1	38,590	1	2,863	0	4,444	0	2,128	0	42	0	17	0	10.25	13.37	8.64
(V12) (578) Hines	40,057	34,087	85.1%	5,970	14.9%	0	1	31,682	1	2,405	0	3,982	0	1,931	0	41	0	16	0	13.78	13.62	8.80
(V12) (578GA) Joliet	2,704	2,458	90.9%	246	9.1%	0	0	2,235	0	223	0	185	0	60	0	1	0	0	0	4.29	11.18	10.94
(V12) (578GC) Kankakee County	897	837	93.31%	60	6.69%	0	0	818	0	19	0	31	0	29	0	0	0	0	0	2.15	4.33	6.22
(V12) (578GD) Aurora IL	1,326	1,281	96.61%	45	3.39%	0	0	1,236	0	45	0	34	0	11	0	0	0	0	0	1.90	3.06	4.65
(V12) (578GE) Elgin	805	727	90.31%	78	9.69%	0	0	676	0	51	0	57	0	21	0	0	0	0	0	4.95	31.68	10.78
(V12) (578GF) Lasalle	994	833	83.8%	161	16.2%	0	0	763	0	70	0	108	0	53	0	0	0	0	0	11.84	9.53	10.83
(V12) (578GG) Oak Lawn	1,301	1,230	94.54%	71	5.46%	0	0	1,180	0	50	0	47	0	23	0	0	0	1	0	2.30	20.65	6.53
(V12) (585) Iron Mountain, MI	11,351	10,424	91.83%	927	8.17%	0	3	9,779	2	645	0	518	1	357	0	47	0	5	0	4.60	10.91	7.14
(V12) (585) Iron Mountain MI	7,378	6,695	90.74%	683	9.26%	0	0	6,159	0	536	0	422	0	253	0	5	0	3	0	8.35	11.42	4.35
(V12) (585GA) Hancock	457	447	97.81%	10	2.19%	0	0	435	0	12	0	5	0	5	0	0	0	0	0	1.67	7.08	2.73
(V12) (585GB) Rhinelander	656	634	96.65%	22	3.35%	0	0	607	0	27	0	12	0	9	0	1	0	0	0	2.89	3.70	5.16
(V12) (585GC) Menominee MI	647	626	96.75%	21	3.25%	0	0	609	0	17	0	9	0	11	0	1	0	0	0	0.87	4.14	4.12
(V12) (585GD) Ironwood	333	327	98.2%	6	1.8%	0	0	315	0	12	0	2	0	2	0	2	0	0	0	0.61	0.00	5.05
(V12) (585HA) Marquette MI	1,535	1,358	88.47%	177	11.53%	0	3	1,324	2	34	0	63	1	75	0	37	0	2	0	1.85	2.47	12.48
(V12) (585HB) Sault Ste. Marie	345	337	97.68%	8	2.32%	0	0	330	0	7	0	5	0	2	0	1	0	0	0	0.03	0.23	4.11
(V12) (607) Madison, WI	31,354	29,393	93.75%	1,961	6.25%	1	2	27,864	2	1,529	0	1,383	0	456	0	84	0	38	0	8.80	6.46	2.04
(V12) (607) Madison WI	25,558	23,836	93.26%	1,722	6.74%	0	2	22,533	2	1,303	0	1,238	0	387	0	63	0	34	0	12.32	6.12	2.22
(V12) (607GC) Janesville	997	920	92.28%	77	7.72%	0	0	845	0	75	0	48	0	26	0	0	0	3	0	8.16	36.55	0.99
(V12) (607GD) Baraboo	385	375	97.4%	10	2.6%	0	0	346	0	29	0	7	0	3	0	0	0	0	0	5.18	19.39	0.00
(V12) (607GE) Beaver Dam	585	539	92.14%	46	7.86%	0	0	477	0	62	0	45	0	0	0	0	0	1	0	11.29	9.88	1.94
(V12) (607GF) Freeport	550	520	94.55%	30	5.45%	0	0	512	0	8	0	24	0	5	0	1	0	0	0	0.74	20.08	0.76
(V12) (607HA) Rockford	3,279	3,203	97.68%	76	2.32%	0	0	3,151	0	52	0	21	0	35	0	20	0	0	0	1.10	7.04	1.95
(V12) (676) Tomah, WI	14,326	14,040	98%	286	2%	11	1	13,698	1	342	0	264	0	19	0	1	0	2	0	1.20	4.12	1.71
(V12) (676) Tomah	8,568	8,402	98.06%	166	1.94%	0	0	8,216	0	186	0	157	0	8	0	0	0	1	0	0.64	4.14	0.61
(V12) (676BU) Tomah VADOM	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V12) (676GA) Wausau	1,474	1,458	98.91%	16	1.09%	0	1	1,448	1	10	0	13	0	3	0	0	0	0	0	0.62	0.00	1.15
(V12) (676GC) La Crosse	2,018	1,992	98.71%	26	1.29%	0	0	1,914	0	78	0	26	0	0	0	0	0	0	0	1.07	2.29	3.20
(V12) (676GD) Wisconsin Rapids	2,113	2,036	96.36%	77	3.64%	0	0	1,968	0	68	0	67	0	8	0	1	0	1	0	2.46	4.38	3.82
(V12) (676GE) Clark County	150	149	99.33%	1	0.67%	0	0	149	0	0	0	1	0	0	0	0	0	0	0	0.15	0.00	1.30
(V12) (695) Milwaukee, WI	56,367	51,178	90.79%	5,189	9.21%	18	13	48,261	3	2,917	4	3,500	3	1,367	0	259	0	63	3	1.43	10.69	5.88
(V12) (695) Milwaukee WI	41,396	37,014	89.41%	4,382	10.59%	0	11	34,414	2	2,600	4	3,018	2	1,114	0	191	0	59	3	1.86	11.66	6.39
(V12) (695BU) VADOM Milwaukee	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			0.00
(V12) (695BY) Appleton	5,690	5,558	97.68%	132	2.32%	0	0	5,443	0	115	0	82	0	35	0	12	0	3	0	1.23	0.33	5.05
(V12) (695GA) Union Grove WI	1,101	1,079	98%	22	2%	0	0	1,067	0	12	0	21	0	0	0	0	0	1	0	1.56		1.75
(V12) (695GC) Cleveland	1,072	1,057	98.6%	15	1.4%	0	0	1,035	0	22	0	14	0	1	0	0	0	0	0	1.50	0.74	2.69
(V12) (695GD) Milo C Huempfner	7,102	6,464	91.02%	638	8.98%	0	2	6,296	1	168	0	365	1	217	0	56	0	0	0	0.37	8.54	8.37
(V15) (589) Columbia, MO	40,747	40,214	98.69%	533	1.31%	1	11	39,255	4	959	7	266	0	157	0	70	0	40	0	1.77	3.26	1.35
(V15) (589A4) Columbia MO	32,813	32,316	98.49%	497	1.51%	0	10	31,460	3	856	7	240	0	156	0	67	0	34	0	2.19	3.24	0.95
(V15) (589G8) Jefferson City, MO	1,326	1,325	99.92%	1	0.08%	0	1	1,317	1	8	0	0	0	0	0	1	0	0	0	0.51	3.17	0.40
(V15) (589GE) Kirksville	1,126	1,123	99.73%	3	0.27%	0	0	1,112	0	11	0	1	0	0	0	0	0	2	0	1.77	0.00	1.38

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V15) (589GF) Ft Leonard Wood MO	1,594	1,570	98.49%	24	1.51%	0	0	1,527	0	43	0	20	0	0	0	0	0	4	0	0.74	4.46	4.11
(V15) (589GH) Lake of the Ozarks/Camdenton	1,399	1,399	100%	0	0%	0	0	1,393	0	6	0	0	0	0	0	0	0	0	0	1.69	0.00	2.01
(V15) (589GX) Mexico	690	690	100%	0	0%	0	0	689	0	1	0	0	0	0	0	0	0	0	0	2.25		0.14
(V15) (589GY) St. James	728	725	99.59%	3	0.41%	0	0	716	0	9	0	0	0	1	0	2	0	0	0	1.02		1.45
(V15) (589JA) Sedalia	707	707	100%	0	0%	0	0	707	0	0	0	0	0	0	0	0	0	0	0	0.20	0.00	0.20
(V15) (589JD) Marshfield	364	359	98.63%	5	1.37%	0	0	334	0	25	0	5	0	0	0	0	0	0	0	3.23		
(V15) (589) Kansas City, MO	33,221	31,524	94.89%	1,697	5.11%	48	106	29,922	16	1,602	11	898	20	532	14	204	18	63	27	6.31	6.16	5.29
(V15) (589) Kansas City	30,857	29,182	94.57%	1,675	5.43%	0	106	27,686	16	1,496	11	882	20	530	14	203	18	60	27	7.50	6.18	5.60
(V15) (589G1) Warrensburg	598	594	99.33%	4	0.67%	0	0	551	0	43	0	3	0	1	0	0	0	0	0	4.59	4.71	2.77
(V15) (589GB) Belton	397	396	99.75%	1	0.25%	0	0	394	0	2	0	1	0	0	0	0	0	0	0	0.33		0.00
(V15) (589GC) Louisburg-Paola	283	280	98.94%	3	1.06%	0	0	276	0	4	0	2	0	1	0	0	0	0	0	1.38		0.97
(V15) (589GD) Nevada	529	525	99.24%	4	0.76%	0	0	507	0	18	0	1	0	0	0	0	0	3	0	2.85		3.51
(V15) (589GZ) Cameron	113	113	100%	0	0%	0	0	113	0	0	0	0	0	0	0	0	0	0	0	1.16		0.00
(V15) (589HK) MOC Kansas City Mobile Medical Unit	74	72	97.3%	2	2.7%	0	0	63	0	9	0	2	0	0	0	0	0	0	0	5.69		0.00
(V15) (589JB) Excelsior Springs	359	351	97.77%	8	2.23%	0	0	321	0	30	0	7	0	0	0	1	0	0	0	6.13	0.00	2.85
(V15) (589MC) IDES Whiteman AFB	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS	36,330	34,382	94.64%	1,948	5.36%	19	79	33,489	43	893	6	1,278	18	524	7	65	2	81	3	7.97	9.07	1.22
(V15) (589A5) Eastern KS HCS Topeka Div	19,861	18,303	92.16%	1,558	7.84%	0	43	17,734	30	569	2	982	4	453	2	47	2	76	3	13.45	12.50	1.01
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,605	10,278	96.92%	327	3.08%	0	33	10,045	12	233	3	246	14	63	4	14	0	4	0	1.47	4.85	0.91
(V15) (589BU) Leavenworth DCHV	3,297	3,286	99.67%	11	0.33%	0	1	3,262	1	24	0	8	0	1	0	2	0	0	0		0.07	1.08
(V15) (589G9) Ft. Riley, KS	24	24	100%	0	0%	0	0	24	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V15) (589GI) St. Joseph	550	550	100%	0	0%	0	1	542	0	8	1	0	0	0	0	0	0	0	0	1.36	0.75	0.92
(V15) (589GJ) Wyandotte Co	406	403	99.26%	3	0.74%	0	1	388	0	15	0	1	0	2	1	0	0	0	0	1.95	0.00	3.39
(V15) (589GM) Chanute	102	101	99.02%	1	0.98%	0	0	98	0	3	0	1	0	0	0	0	0	0	0	2.73		2.71
(V15) (589GN) Emporia	105	87	82.86%	18	17.14%	0	0	80	0	7	0	14	0	3	0	1	0	0	0	11.51	0.00	15.17
(V15) (589GP) Garnett	70	66	94.29%	4	5.71%	0	0	61	0	5	0	4	0	0	0	0	0	0	0	4.23		10.07
(V15) (589GR) Junction City	721	712	98.75%	9	1.25%	0	0	705	0	7	0	8	0	1	0	0	0	0	0	0.68	0.00	1.88
(V15) (589GT) Seneca	18	16	88.89%	2	11.11%	0	0	15	0	1	0	2	0	0	0	0	0	0	0	5.83		
(V15) (589GU) Lawrence	236	232	98.31%	4	1.69%	0	0	227	0	5	0	4	0	0	0	0	0	0	0	1.23		1.92
(V15) (589GV) Ft. Scott (Bourbon Co.)	263	252	95.82%	11	4.18%	0	0	236	0	16	0	8	0	1	0	1	0	1	0	6.28	0.00	3.13
(V15) (589MA) Ft. Riley DES Clinic	54	54	100%	0	0%	0	0	54	0	0	0	0	0	0	0	0	0	0	0		0.00	0.47
(V15) (589MD) IDES Fort Leavenworth	18	18	100%	0	0%	0	0	18	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Wichita, KS	17,276	16,213	93.85%	1,063	6.15%	1	147	15,327	12	886	18	785	19	242	33	6	9	30	56	3.11	9.20	3.96
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,021	13,986	93.11%	1,035	6.89%	0	90	13,183	11	803	14	759	16	240	12	6	6	30	31	2.87	9.49	4.43
(V15) (589G2) Dodge City	217	217	100%	0	0%	0	1	215	0	2	0	0	0	0	0	0	0	0	1	1.49	0.14	0.01
(V15) (589G3) Liberal	55	55	100%	0	0%	0	0	55	0	0	0	0	0	0	0	0	0	0	0	0.48	0.13	0.00
(V15) (589G4) Hays	424	423	99.76%	1	0.24%	0	6	415	1	8	1	1	2	0	1	0	0	0	1	3.19	1.00	0.14
(V15) (589G5) Parsons	333	332	99.7%	1	0.3%	0	9	332	0	0	0	1	1	0	0	0	0	0	8	1.24	0.46	0.04
(V15) (589G7) Hutchinson	357	356	99.72%	1	0.28%	0	10	347	0	9	1	1	0	0	0	0	0	0	9	4.68	0.12	0.00
(V15) (589GW) Salina	846	821	97.04%	25	2.96%	0	31	758	0	63	2	23	0	2	20	0	3	0	6	4.68	0.80	6.61
(V15) (589MB) IDES McConnel AFB	23	23	100%	0	0%	0	0	22	0	1	0	0	0	0	0	0	0	0	0		1.29	0.00
(V15) (657) Marion, IL	22,044	20,381	92.46%	1,663	7.54%	6	7	18,691	1	1,690	1	1,195	2	389	0	52	2	27	1	4.81	9.82	3.92
(V15) (657A5) Marion IL	9,003	8,393	93.22%	610	6.78%	0	4	7,601	1	792	0	485	1	118	0	3	2	4	0	1.97	8.74	3.18
(V15) (657GJ) Evansville	7,402	6,664	90.03%	738	9.97%	0	1	6,084	0	580	0	497	0	183	0	38	0	20	1	4.11	11.90	3.26
(V15) (657GK) Mt. Vernon	672	619	92.11%	53	7.89%	0	1	586	0	33	1	50	0	2	0	0	0	1	0	11.20	2.33	2.68
(V15) (657GL) Paducah	1,185	1,059	89.37%	126	10.63%	0	0	958	0	101	0	61	0	55	0	8	0	2	0	6.80	2.73	15.07
(V15) (657GM) Effingham	871	871	100%	0	0%	0	0	866	0	5	0	0	0	0	0	0	0	0	0	0.79	0.18	1.65
(V15) (657GO) Hanson (Hopkins County), KY	195	188	96.41%	7	3.59%	0	0	172	0	16	0	7	0	0	0	0	0	0	0	3.26	6.50	
(V15) (657GP) Owensboro	971	965	99.38%	6	0.62%	0	0	941	0	24	0	5	0	1	0	0	0	0	0	2.02	0.63	1.44
(V15) (657GQ) Vincennes	338	334	98.82%	4	1.18%	0	0	331	0	3	0	1	0	3	0	0	0	0	0	1.83	0.72	1.62
(V15) (657GR) Mayfield, KY CBOC	836	796	95.22%	40	4.78%	0	1	722	0	74	0	25	1	14	0	1	0	0	0	6.41	3.75	4.03
(V15) (657GT) Carbondale	312	307	98.4%	5	1.6%	0	0	277	0	30	0	4	0	1	0	0	0	0	0	5.27	0.11	2.08

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V15) (657GU) Harrisburg	259	185	71.43%	74	28.57%	0	0	153	0	32	0	60	0	12	0	2	0	0	0	20.09	3.65	
(V15) (657) Poplar Bluff, MO	11,579	10,701	92.42%	878	7.58%	3	1	9,770	0	931	0	719	0	153	0	4	1	2	0	3.97	9.33	6.30
(V15) (657A4) Poplar Bluff	7,086	6,487	91.55%	599	8.45%	0	0	5,839	0	648	0	483	0	111	0	3	0	2	0	5.49	9.53	5.31
(V15) (657GF) West Plains	648	623	96.14%	25	3.86%	0	0	565	0	58	0	24	0	1	0	0	0	0	0	5.62	7.54	4.12
(V15) (657GG) Paragould	792	749	94.57%	43	5.43%	0	0	708	0	41	0	27	0	16	0	0	0	0	0	2.36	0.00	6.59
(V15) (657GH) Cape Girardeau	1,365	1,245	91.21%	120	8.79%	0	1	1,190	0	55	0	106	0	13	0	1	1	0	0	0.54	4.56	7.43
(V15) (657GI) Farmington	994	917	92.25%	77	7.75%	0	0	831	0	86	0	67	0	10	0	0	0	0	0	3.80	1.00	8.50
(V15) (657GN) Salem, MO CBOC	33	33	100%	0	0%	0	0	33	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V15) (657GV) Sikeston	661	647	97.88%	14	2.12%	0	0	604	0	43	0	12	0	2	0	0	0	0	0	0.61	7.14	5.89
(V15) (657) St. Louis, MO	54,080	53,172	98.32%	908	1.68%	7	3	48,893	3	4,279	0	665	0	143	0	43	0	57	0	4.69	5.30	4.62
(V15) (657) St Louis-John Cochran	35,613	34,946	98.13%	667	1.87%	0	0	32,776	0	2,170	0	483	0	98	0	38	0	48	0	3.29	4.57	2.69
(V15) (657A0) St Louis-Jeff Bks.	16,150	15,950	98.76%	200	1.24%	0	0	14,053	0	1,897	0	145	0	42	0	5	0	8	0	6.42	9.82	5.21
(V15) (657GA) Belleville	680	647	95.15%	33	4.85%	0	3	548	3	99	0	30	0	3	0	0	0	0	0	7.92	2.09	4.05
(V15) (657GB) St. Louis CBOC	751	751	100%	0	0%	0	0	715	0	36	0	0	0	0	0	0	0	0	0	4.74	0.00	2.04
(V15) (657GD) St. Charles County	572	567	99.13%	5	0.87%	0	0	545	0	22	0	4	0	0	0	0	0	1	0	2.72	1.05	7.76
(V15) (657GS) Washington	314	311	99.04%	3	0.96%	0	0	256	0	55	0	3	0	0	0	0	0	0	0	7.89	0.00	1.16
(V16) (502) Alexandria, LA	27,094	24,769	91.42%	2,325	8.58%	5	231	23,429	4	1,340	5	1,494	7	690	18	117	18	24	179	5.64	13.52	3.06
(V16) (502) Alexandria	18,927	17,114	90.42%	1,813	9.58%	0	145	16,125	1	989	3	1,172	5	523	11	95	8	23	117	7.35	13.78	0.79
(V16) (502GA) Jennings	2,848	2,840	99.72%	8	0.28%	0	85	2,776	2	64	2	7	2	0	7	0	10	1	62	5.03	2.39	1.47
(V16) (502GB) Lafayette Parish	3,631	3,225	88.82%	406	11.18%	0	0	3,008	0	217	0	221	0	163	0	22	0	0	0	1.59	7.60	8.82
(V16) (502GF) Fort Polk	1,204	1,136	94.35%	68	5.65%	0	1	1,080	1	56	0	65	0	3	0	0	0	0	0	3.28	0.00	3.58
(V16) (502GG) Natchitoches	476	446	93.7%	30	6.3%	0	0	433	0	13	0	29	0	1	0	0	0	0	0	5.88		2.16
(V16) (502MA) IDES Fort Polk	8	8	100%	0	0%	0	0	7	0	1	0	0	0	0	0	0	0	0	0		5.00	
(V16) (520) Gulf Coast HCS, MS	51,332	42,749	83.28%	8,583	16.72%	10	36	38,689	11	4,060	8	4,886	7	2,324	6	1,073	3	300	1	13.29	18.62	11.05
(V16) (520) Biloxi	18,579	15,918	85.68%	2,661	14.32%	0	5	14,458	3	1,460	0	1,553	2	861	0	208	0	39	0	15.36	16.45	5.70
(V16) (520BZ) Pensacola	21,382	16,595	77.61%	4,787	22.39%	0	25	14,628	2	1,967	8	2,545	5	1,299	6	689	3	254	1	12.31	22.37	21.61
(V16) (520GA) Mobile	5,988	5,539	92.5%	449	7.5%	0	6	5,259	6	280	0	235	0	53	0	156	0	5	0	5.54	13.17	5.81
(V16) (520GB) Panama City	3,199	2,760	86.28%	439	13.72%	0	0	2,569	0	191	0	363	0	60	0	14	0	2	0	19.87	1.13	4.99
(V16) (520GC) Eglin AFB	2,184	1,937	88.69%	247	11.31%	0	0	1,775	0	162	0	190	0	51	0	6	0	0	0	15.25	1.39	7.50
(V16) (564) Fayetteville, AR	36,098	33,734	93.45%	2,364	6.55%	14	2	31,703	1	2,031	1	1,330	0	848	0	92	0	94	0	2.66	10.17	4.41
(V16) (564) Fayetteville AR	18,853	16,866	89.46%	1,987	10.54%	0	2	15,260	1	1,606	1	1,086	0	728	0	87	0	86	0	3.23	13.98	8.25
(V16) (564BY) Gene Taylor	8,794	8,588	97.66%	206	2.34%	0	0	8,388	0	200	0	100	0	101	0	1	0	4	0	2.60	4.52	1.77
(V16) (564GA) Harrison	552	544	98.55%	8	1.45%	0	0	538	0	6	0	8	0	0	0	0	0	0	0	0.53		3.36
(V16) (564GB) Ft. Smith	3,636	3,530	97.08%	106	2.92%	0	0	3,400	0	130	0	91	0	10	0	3	0	2	0	1.87	5.33	3.86
(V16) (564GC) Branson	3,068	3,025	98.6%	43	1.4%	0	0	2,966	0	59	0	32	0	9	0	1	0	1	0	3.25	0.82	1.90
(V16) (564GD) Ozark	445	432	97.08%	13	2.92%	0	0	412	0	20	0	13	0	0	0	0	0	0	0	1.12	5.58	3.60
(V16) (564GE) Jay	750	749	99.87%	1	0.13%	0	0	739	0	10	0	0	0	0	0	0	0	1	0	3.09	1.75	1.39
(V16) (580) Houston, TX	99,677	91,445	91.74%	8,232	8.26%	13	151	87,175	54	4,270	45	4,480	52	2,791	0	572	0	389	0	11.79	5.41	5.51
(V16) (580) Houston	69,540	62,402	89.74%	7,138	10.26%	0	150	59,091	54	3,311	45	3,769	51	2,480	0	514	0	375	0	21.47	5.04	7.96
(V16) (580BY) Beaumont	6,517	6,266	96.15%	251	3.85%	0	0	6,014	0	252	0	137	0	72	0	38	0	4	0	2.50	10.48	2.02
(V16) (580BZ) Charles Wilson VA OPC	4,331	4,280	98.82%	51	1.18%	0	0	4,159	0	121	0	41	0	5	0	4	0	1	0	1.50	1.72	4.99
(V16) (580GC) Galveston County	4,346	4,151	95.51%	195	4.49%	0	0	4,047	0	104	0	161	0	30	0	3	0	1	0	6.74	2.15	1.27
(V16) (580GD) Conroe CBOC TX	3,319	3,247	97.83%	72	2.17%	0	1	3,144	0	103	0	58	1	11	0	2	0	1	0	5.21	2.41	1.67
(V16) (580GE) Katy	3,803	3,653	96.06%	150	3.94%	0	0	3,501	0	152	0	72	0	69	0	3	0	6	0	6.40	2.47	3.45
(V16) (580GF) Lake Jackson	1,098	1,080	98.36%	18	1.64%	0	0	1,005	0	75	0	16	0	2	0	0	0	0	0	5.66	0.00	5.87
(V16) (580GG) Richmond	3,431	3,414	99.5%	17	0.5%	0	0	3,358	0	56	0	15	0	2	0	0	0	0	0	0.92	1.22	1.00
(V16) (580GH) Tomball	3,292	2,952	89.67%	340	10.33%	0	0	2,856	0	96	0	211	0	120	0	8	0	1	0	4.99	16.09	4.81
(V16) (586) Jackson, MS	38,857	37,251	95.87%	1,606	4.13%	11	61	35,520	39	1,731	13	1,061	2	406	1	96	2	43	4	6.26	4.75	1.46
(V16) (586) G. V. (Sonny) Montgomery VAMC	33,602	32,084	95.48%	1,518	4.52%	0	59	30,493	37	1,591	13	980	2	404	1	96	2	38	4	7.78	4.75	1.63
(V16) (586GA) Durant (Kosciusko)	388	373	96.13%	15	3.87%	0	1	339	1	34	0	14	0	0	0	0	0	1	0	8.39	0.00	2.64
(V16) (586GB) Meridian	538	515	95.72%	23	4.28%	0	0	491	0	24	0	23	0	0	0	0	0	0	0	3.53	0.00	0.00
(V16) (586GC) Greenville	406	403	99.26%	3	0.74%	0	0	392	0	11	0	2	0	0	0	0	0	1	0	5.36		0.00
(V16) (586GD) Hattiesburg	2,040	2,011	98.58%	29	1.42%	0	0	1,994	0	17	0	25	0	2	0	0	0	2	0	1.85		1.49



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V16) (586GE) Natchez (Adams County)	482	481	99.79%	1	0.21%	0	1	472	1	9	0	1	0	0	0	0	0	0	0	2.30	0.00	0.32
(V16) (586GF) Columbus	642	641	99.84%	1	0.16%	0	0	631	0	10	0	0	0	0	0	0	0	1	0	2.51	1.00	0.26
(V16) (586GG) McComb	759	743	97.89%	16	2.11%	0	0	708	0	35	0	16	0	0	0	0	0	0	0	6.53	0.00	0.00
(V16) (598) Little Rock, AR	61,072	58,749	96.2%	2,323	3.8%	2	69	55,677	43	3,072	10	1,578	9	506	4	166	1	73	2	7.97	3.63	6.59
(V16) (598) Central AR. Veterans HCS LR	27,487	26,877	97.78%	610	2.22%	0	52	25,630	40	1,247	6	379	5	135	1	59	0	37	0	4.55	3.86	0.75
(V16) (598A0) Central AR. Veterans HCS NLR	21,464	20,272	94.45%	1,192	5.55%	0	15	19,202	3	1,070	4	864	3	288	3	23	1	17	1	9.76	3.15	7.34
(V16) (598GA) Mountain Home	1,585	1,583	99.87%	2	0.13%	0	0	1,536	0	47	0	2	0	0	0	0	0	0	0	1.97	3.20	5.45
(V16) (598GB) Eldorado	1,495	1,380	92.31%	115	7.69%	0	0	1,213	0	167	0	33	0	26	0	51	0	5	0	12.87	0.00	8.58
(V16) (598GC) Hot Springs	1,576	1,569	99.56%	7	0.44%	0	1	1,546	0	23	0	7	1	0	0	0	0	0	0	2.80	0.26	0.78
(V16) (598GD) Mena	921	905	98.26%	16	1.74%	0	1	880	0	25	0	14	0	0	0	0	0	2	1	2.65	0.00	5.58
(V16) (598GE) Pine Bluff CBOC	1,317	1,223	92.86%	94	7.14%	0	0	1,077	0	146	0	81	0	10	0	2	0	1	0	7.82	0.00	10.81
(V16) (598GF) Searcy	2,464	2,384	96.75%	80	3.25%	0	0	2,229	0	155	0	50	0	12	0	16	0	2	0	6.52	0.00	3.06
(V16) (598GG) Conway	2,265	2,087	92.14%	178	7.86%	0	0	1,922	0	165	0	120	0	35	0	15	0	8	0	12.28	3.29	7.13
(V16) (598GH) Russellville	496	467	94.15%	29	5.85%	0	0	440	0	27	0	28	0	0	0	0	0	1	0	0.45	0.00	11.82
(V16) (598PA) Little Rock PR RTP	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V16) (623) Muskogee, OK	22,085	21,051	95.32%	1,034	4.68%	1	68	19,639	9	1,412	17	766	9	241	17	19	5	8	11	4.87	7.84	2.89
(V16) (623) Muskogee	10,474	10,305	98.39%	169	1.61%	0	48	9,845	3	460	8	141	7	24	14	2	5	2	11	2.36	3.57	2.49
(V16) (623BY) Tulsa	9,728	8,879	91.27%	849	8.73%	0	13	7,955	3	924	6	615	1	211	3	17	0	6	0	7.67	13.04	3.45
(V16) (623GA) Hartshorne	748	734	98.13%	14	1.87%	0	0	732	0	2	0	9	0	5	0	0	0	0	0	0.98	0.18	3.14
(V16) (623GB) Vinita	942	940	99.79%	2	0.21%	0	7	915	3	25	3	1	1	1	0	0	0	0	0	4.28	0.86	2.00
(V16) (623QA) Jack C. Montgomery East VA Clinic	149	149	100%	0	0%	0	0	148	0	1	0	0	0	0	0	0	0	0	0			0.32
(V16) (623QB) Tulsa Eleventh Street VA Clinic	44	44	100%	0	0%	0	0	44	0	0	0	0	0	0	0	0	0	0	0			0.78
(V16) (629) New Orleans, LA	40,905	36,151	88.38%	4,754	11.62%	29	65	33,009	43	3,142	5	2,218	7	2,468	7	49	1	19	2	10.37	14.18	4.19
(V16) (629) New Orleans	28,649	24,635	85.99%	4,014	14.01%	0	61	22,098	42	2,537	4	1,795	7	2,161	6	48	1	10	1	15.07	15.13	4.37
(V16) (629BY) Baton Rouge	6,791	6,240	91.89%	551	8.11%	0	2	5,830	0	410	0	277	0	268	1	0	0	6	1	11.56	8.71	3.72
(V16) (629GA) Houma	727	726	99.86%	1	0.14%	0	0	709	0	17	0	1	0	0	0	0	0	0	0	1.44	1.86	2.31
(V16) (629GB) Hammond CBOC LA	2,194	2,076	94.62%	118	5.38%	0	0	1,995	0	81	0	92	0	24	0	1	0	1	0	0.95	8.05	6.72
(V16) (629GC) Slidell CBOC LA	1,484	1,445	97.37%	39	2.63%	0	1	1,380	0	65	1	22	0	15	0	0	0	2	0	3.77	9.87	1.67
(V16) (629GD) St. John CBOC LA	668	663	99.25%	5	0.75%	0	0	641	0	22	0	5	0	0	0	0	0	0	0	3.58	9.77	2.25
(V16) (629GE) Franklin	119	113	94.96%	6	5.04%	0	0	108	0	5	0	6	0	0	0	0	0	0	0	2.30		9.02
(V16) (629GF) Bogalusa	273	253	92.67%	20	7.33%	0	1	248	1	5	0	20	0	0	0	0	0	0	0	2.61	0.00	5.37
(V16) (635) Oklahoma City, OK	34,751	32,670	94.01%	2,081	5.99%	149	167	30,100	41	2,570	34	1,374	46	502	22	129	6	76	18	5.51	8.67	4.97
(V16) (635) Oklahoma City	30,063	28,314	94.18%	1,749	5.82%	0	162	26,216	39	2,098	34	1,097	43	454	22	125	6	73	18	4.37	8.44	4.22
(V16) (635GA) Lawton	2,504	2,331	93.09%	173	6.91%	0	0	2,073	0	258	0	158	0	14	0	0	0	1	0	10.35	15.84	1.15
(V16) (635GB) Wichita Falls	702	620	88.32%	82	11.68%	0	0	512	0	108	0	62	0	18	0	1	0	1	0	7.84		15.70
(V16) (635GC) Blackwell	118	116	98.31%	2	1.69%	0	0	115	0	1	0	2	0	0	0	0	0	0	0	1.28		0.00
(V16) (635GD) Ada	352	309	87.78%	43	12.22%	0	0	262	0	47	0	31	0	9	0	3	0	0	0	5.39		23.87
(V16) (635GE) Stillwater	399	393	98.5%	6	1.5%	0	0	384	0	9	0	4	0	2	0	0	0	0	0	4.09	0.00	2.80
(V16) (635GF) Altus	101	92	91.09%	9	8.91%	0	3	80	2	12	0	6	1	3	0	0	0	0	0	19.91		1.28
(V16) (635GG) Enid	255	252	98.82%	3	1.18%	0	0	252	0	0	0	1	0	1	0	0	0	1	0	2.55		0.65
(V16) (635HB) Ardmore	257	243	94.55%	14	5.45%	0	2	206	0	37	0	13	2	1	0	0	0	0	0	0.91	0.00	16.07
(V16) (667) Shreveport, LA	36,018	34,876	96.83%	1,142	3.17%	53	5	33,293	5	1,583	0	853	0	177	0	75	0	37	0	5.69	3.99	4.25
(V16) (667) Overton Brooks VAMC	28,734	27,789	96.71%	945	3.29%	0	4	26,549	4	1,240	0	702	0	157	0	56	0	30	0	7.79	4.04	3.39
(V16) (667GA) Texarkana	2,078	2,054	98.85%	24	1.15%	0	0	1,955	0	99	0	12	0	6	0	6	0	0	0	3.41	4.45	4.19
(V16) (667GB) Monroe	1,691	1,681	99.41%	10	0.59%	0	1	1,658	1	23	0	4	0	2	0	3	0	1	0	2.11	1.57	0.79
(V16) (667GC) Longview	3,512	3,349	95.36%	163	4.64%	0	0	3,128	0	221	0	135	0	12	0	10	0	6	0	4.19	3.13	9.86
(V16) (667MA) IDES Barksdale AFB	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V17) (549) Dallas, TX	83,076	79,334	95.5%	3,742	4.5%	93	6	75,503	4	3,831	2	2,882	0	585	0	196	0	79	0	5.51	5.15	3.49
(V17) (549) Dallas VAMC	60,503	58,157	96.12%	2,346	3.88%	0	2	55,638	2	2,519	0	1,774	0	327	0	178	0	67	0	5.50	4.88	1.59
(V17) (549A4) Bonham VAMC	5,217	4,795	91.91%	422	8.09%	0	4	4,549	2	246	2	364	0	56	0	1	0	1	0	2.83	12.74	5.53
(V17) (549BV) VADOM Bonham	3	3	100%	0	0%	0	0	2	0	1	0	0	0	0	0	0	0	0	0		10.00	
(V17) (549BY) Fort Worth Satellite	12,503	12,133	97.04%	370	2.96%	0	0	11,469	0	664	0	294	0	58	0	16	0	2	0	2.36	4.51	4.69
(V17) (549GA) Camp-Fannin	1,428	1,092	76.47%	336	23.53%	0	0	912	0	180	0	211	0	117	0	0	0	8	0	24.23	0.00	8.94

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V17) (549GD) Denton Area Primary Care Network	1,655	1,456	87.98%	199	12.02%	0	0	1,321	0	135	0	193	0	6	0	0	0	0	0	8.34	0.00	9.02
(V17) (549GE) Decatur Area Primary Care Network	248	245	98.79%	3	1.21%	0	0	239	0	6	0	1	0	2	0	0	0	0	0	1.60		6.51
(V17) (549GF) Eastland Area Primary Care Network	331	317	95.77%	14	4.23%	0	0	314	0	3	0	8	0	6	0	0	0	0	0	2.80		
(V17) (549GH) Greenville Area PCN	423	408	96.45%	15	3.55%	0	0	373	0	35	0	7	0	6	0	1	0	1	0	7.15	0.00	12.60
(V17) (549GJ) Sherman	765	728	95.16%	37	4.84%	0	0	686	0	42	0	30	0	7	0	0	0	0	0	4.03		5.39
(V17) (671) San Antonio, TX	55,001	48,178	87.59%	6,823	12.41%	16	47	43,719	14	4,459	13	4,398	10	2,069	9	170	0	186	1	16.83	8.71	7.39
(V17) (671) San Antonio VAMC	35,073	30,432	86.77%	4,641	13.23%	0	44	27,562	12	2,870	13	3,046	10	1,398	8	90	0	107	1	20.49	9.08	4.03
(V17) (671A4) Kerrville VAMC	4,022	3,817	94.9%	205	5.1%	0	3	3,550	2	267	0	139	0	63	1	2	0	1	0	4.65	3.23	11.04
(V17) (671BU) San Antonio Domiciliary	158	158	100%	0	0%	0	0	145	0	13	0	0	0	0	0	0	0	0	0			3.21
(V17) (671BY) Frank M. Tejada Satellite	9,354	8,328	89.03%	1,026	10.97%	0	0	7,673	0	655	0	578	0	362	0	48	0	38	0	17.99	2.76	7.49
(V17) (671GB) Victoria	1,279	1,039	81.24%	240	18.76%	0	0	849	0	190	0	162	0	77	0	0	0	1	0	21.68	12.08	5.13
(V17) (671GC) Del Rio	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0	0			0.00
(V17) (671GF) South Bexar Cnty	1,558	1,288	82.67%	270	17.33%	0	0	1,159	0	129	0	182	0	73	0	10	0	5	0	18.94		7.08
(V17) (671GH) Beeville	49	49	100%	0	0%	0	0	49	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V17) (671GK) San Antonio Area PCN	1,005	993	98.81%	12	1.19%	0	0	952	0	41	0	9	0	3	0	0	0	0	0	3.64		
(V17) (671GL) New Braunfels (Comal County)	243	239	98.35%	4	1.65%	0	0	223	0	16	0	3	0	0	0	0	0	1	0	6.28		
(V17) (671GN) Seguin (Guadalupe County)	71	71	100%	0	0%	0	0	62	0	9	0	0	0	0	0	0	0	0	0	5.93		
(V17) (671GO) San Antonio, TX	2,178	1,753	80.49%	425	19.51%	0	0	1,484	0	269	0	279	0	93	0	20	0	33	0	24.29	11.72	10.43
(V17) (674) Temple, TX	84,212	77,482	92.01%	6,730	7.99%	55	324	72,248	78	5,234	173	5,138	68	1,148	5	260	0	184	0	11.61	8.26	6.92
(V17) (674) Temple VAMC	48,705	45,584	93.59%	3,121	6.41%	0	145	43,117	24	2,467	58	2,280	59	573	4	185	0	83	0	11.02	6.58	6.68
(V17) (674A4) Waco VAMC	6,580	5,473	83.18%	1,107	16.82%	0	14	4,786	10	687	3	794	1	300	0	8	0	5	0	17.95	17.41	6.73
(V17) (674BY) Austin Satellite	20,835	18,700	89.75%	2,135	10.25%	0	146	17,011	35	1,689	107	1,737	4	245	0	61	0	92	0	12.91	9.61	8.82
(V17) (674GA) Palestine	902	867	96.12%	35	3.88%	0	0	841	0	26	0	12	0	21	0	2	0	0	0	3.28	3.83	9.26
(V17) (674GB) Brownwood	1,136	1,127	99.21%	9	0.79%	0	16	1,111	8	16	3	7	4	0	1	1	0	1	0	2.74	0.90	1.76
(V17) (674GC) College Station (Bryan)	4,101	3,910	95.34%	191	4.66%	0	2	3,802	1	108	1	189	0	1	0	0	0	1	0	12.92	24.09	5.54
(V17) (674GD) Cedar Park	1,788	1,656	92.62%	132	7.38%	0	1	1,425	0	231	1	119	0	8	0	3	0	2	0	9.87	13.29	5.55
(V17) (674HB) La Grange	165	165	100%	0	0%	0	0	155	0	10	0	0	0	0	0	0	0	0	0	6.19		1.59
(V17) (740) VA Texas Valley Coastal Bend HCS	17,351	15,321	88.3%	2,030	11.7%	4	17	14,016	5	1,305	4	838	0	637	4	388	2	167	2	21.28	5.05	8.98
(V17) (740) VA Texas Valley Coastal Bend HCC	3,376	3,291	97.48%	85	2.52%	0	15	3,046	3	245	4	61	0	17	4	3	2	4	2		5.48	1.44
(V17) (740GA) Harlingen	3,124	2,598	83.16%	526	16.84%	0	0	2,284	0	314	0	205	0	112	0	200	0	9	0	28.09	12.48	3.24
(V17) (740GB) McAllen	4,268	3,329	78%	939	22%	0	2	2,910	2	419	0	344	0	353	0	151	0	91	0	29.75	2.76	7.03
(V17) (740GC) Corpus Christi	5,267	4,792	90.98%	475	9.02%	0	0	4,483	0	309	0	223	0	155	0	34	0	63	0	8.44	2.82	17.98
(V17) (740GD) Laredo	1,316	1,311	99.62%	5	0.38%	0	0	1,293	0	18	0	5	0	0	0	0	0	0	0	2.67	1.80	2.05
(V18) (501) New Mexico HCS	42,142	37,420	88.8%	4,722	11.2%	8	398	33,923	51	3,497	13	2,657	231	1,678	94	337	5	50	4	16.12	9.58	7.94
(V18) (501) Albuquerque	32,996	29,170	88.4%	3,826	11.6%	0	395	26,241	50	2,929	12	2,050	230	1,455	94	285	5	36	4	24.61	9.11	7.65
(V18) (501BV) Gallup Domiciliary	4	2	50%	2	50%	0	0	1	0	1	0	2	0	0	0	0	0	0	0			
(V18) (501G2) Las Vegas	896	870	97.1%	26	2.9%	0	1	823	0	47	1	17	0	5	0	1	0	3	0	5.41	6.76	7.27
(V18) (501GA) Artesia	536	506	94.4%	30	5.6%	0	0	484	0	22	0	29	0	1	0	0	0	0	0	3.05	0.00	8.55
(V18) (501GB) Farmington	1,261	1,042	82.63%	219	17.37%	0	1	977	0	65	0	185	1	34	0	0	0	0	0	10.43	0.00	14.51
(V18) (501GC) Silver City	566	555	98.06%	11	1.94%	0	0	534	0	21	0	7	0	2	0	0	0	2	0	3.63	1.58	6.07
(V18) (501GD) Gallup NM	690	645	93.48%	45	6.52%	0	1	618	1	27	0	38	0	5	0	2	0	0	0	4.70	0.00	5.53
(V18) (501GE) Espanola	411	386	93.92%	25	6.08%	0	0	354	0	32	0	17	0	7	0	0	0	1	0	7.18	9.14	15.16
(V18) (501GH) Truth or Consequences	242	237	97.93%	5	2.07%	0	0	235	0	2	0	3	0	0	0	0	0	2	0	1.75		35.85
(V18) (501GI) Alamogordo	454	446	98.24%	8	1.76%	0	0	425	0	21	0	7	0	1	0	0	0	0	0	4.18	2.57	9.75
(V18) (501GJ) Durango	813	796	97.91%	17	2.09%	0	0	779	0	17	0	6	0	10	0	0	0	1	0	2.53	0.00	5.04
(V18) (501GK) Santa Fe	796	702	88.19%	94	11.81%	0	0	640	0	62	0	49	0	37	0	6	0	2	0	17.56	1.00	2.85
(V18) (501GM) Rio Rancho	2,199	1,799	81.81%	400	18.19%	0	0	1,563	0	236	0	234	0	120	0	43	0	3	0	15.27	23.08	7.75
(V18) (501HB) Raton	276	262	94.93%	14	5.07%	0	0	247	0	15	0	13	0	1	0	0	0	0	0	1.94	0.00	12.00
(V18) (501MA) IDES Kirtland AFB	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (504) Amarillo, TX	19,150	17,591	91.86%	1,559	8.14%	6	29	16,907	8	684	4	705	5	712	9	127	2	15	1	21.88	3.79	1.13
(V18) (504) Amarillo HCS	12,041	10,624	88.23%	1,417	11.77%	0	29	10,196	8	428	4	602	5	684	9	118	2	13	1	29.54	3.88	0.97
(V18) (504BY) Lubbock TX	6,309	6,172	97.83%	137	2.17%	0	0	5,951	0	221	0	98	0	28	0	9	0	2	0	4.21	3.48	1.41
(V18) (504BZ) Clovis	737	732	99.32%	5	0.68%	0	0	699	0	33	0	5	0	0	0	0	0	0	0	3.13	7.29	0.77

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V18) (504GA) Childress	40	40	100%	0	0%	0	0	40	0	0	0	0	0	0	0	0	0	0	0	1.19		1.31
(V18) (504HB) Dalhart	23	23	100%	0	0%	0	0	21	0	2	0	0	0	0	0	0	0	0	0	8.56	3.33	0.00
(V18) (519) Big Spring, TX	7,581	7,111	93.8%	470	6.2%	16	80	6,534	26	577	31	378	7	59	14	25	2	8	0	7.58	6.73	8.22
(V18) (519) West Texas HCS	3,832	3,658	95.46%	174	4.54%	0	70	3,418	26	240	31	137	5	31	7	4	1	2	0	5.98	6.61	4.92
(V18) (519GA) Permian Basin CBOC	842	696	82.66%	146	17.34%	0	1	490	0	206	0	145	1	1	0	0	0	0	0	18.02	20.14	13.03
(V18) (519GB) Hobbs	344	274	79.65%	70	20.35%	0	1	245	0	29	0	26	0	20	1	19	0	5	0	4.83		39.01
(V18) (519GD) Ft Stockton	12	7	58.33%	5	41.67%	0	0	5	0	2	0	3	0	0	0	2	0	0	0	30.58		
(V18) (519HC) Abilene TX	1,497	1,467	98%	30	2%	0	0	1,407	0	60	0	27	0	2	0	0	0	1	0	2.66	3.78	3.66
(V18) (519HF) San Angelo	1,054	1,009	95.73%	45	4.27%	0	8	969	0	40	0	40	1	5	6	0	1	0	0	1.84	0.00	6.94
(V18) (644) Phoenix, AZ	69,149	60,244	87.12%	8,905	12.88%	4	173	54,740	28	5,504	26	5,832	63	1,962	30	642	12	469	14	12.24	17.85	6.19
(V18) (644) Phoenix	51,516	44,076	85.56%	7,440	14.44%	0	167	40,019	24	4,057	25	4,694	62	1,734	30	568	12	444	14	14.06	18.14	6.11
(V18) (644BY) Southeast	9,166	8,291	90.45%	875	9.55%	0	5	7,469	3	822	1	634	1	157	0	63	0	21	0	12.35	11.84	7.74
(V18) (644GA) Sun City	5,637	5,220	92.6%	417	7.4%	0	1	4,763	1	457	0	373	0	34	0	7	0	3	0	6.86	20.47	6.20
(V18) (644GB) Show Low	980	888	90.61%	92	9.39%	0	0	806	0	82	0	89	0	3	0	0	0	0	0	12.93	25.81	0.15
(V18) (644GD) Payson (Gila County)	29	22	75.86%	7	24.14%	0	0	13	0	9	0	1	0	4	0	2	0	0	0	12.80		41.64
(V18) (644GE) Thunderbird	1,698	1,629	95.94%	69	4.06%	0	0	1,560	0	69	0	37	0	30	0	2	0	0	0	9.70	4.73	3.50
(V18) (644GF) Globe	123	118	95.93%	5	4.07%	0	0	110	0	8	0	4	0	0	0	0	0	1	0	12.03	9.00	0.00
(V18) (649) Northern Arizona HCS	14,704	13,097	89.07%	1,607	10.93%	18	554	12,344	82	753	92	751	211	455	33	391	19	10	117	8.66	15.74	0.77
(V18) (649) Prescott	10,666	9,384	87.98%	1,282	12.02%	0	554	8,899	82	485	92	544	211	346	33	384	19	8	117	3.78	15.85	0.87
(V18) (649GA) Kingman	1,457	1,388	95.26%	69	4.74%	0	0	1,263	0	125	0	66	0	2	0	1	0	0	0	9.14	1.48	0.55
(V18) (649GB) Flagstaff	364	331	90.93%	33	9.07%	0	0	302	0	29	0	25	0	6	0	1	0	1	0	11.78	0.67	0.00
(V18) (649GC) Lake Havasu	1,102	1,057	95.92%	45	4.08%	0	0	1,020	0	37	0	43	0	2	0	0	0	0	0	5.29	0.00	0.00
(V18) (649GD) Anthem	337	334	99.11%	3	0.89%	0	0	330	0	4	0	2	0	0	0	0	0	1	0	2.40	0.00	1.72
(V18) (649GE) Cottonwood (Yavapai County)	777	602	77.48%	175	22.52%	0	0	529	0	73	0	71	0	99	0	5	0	0	0	26.63	2.71	0.07
(V18) (649QD) Page	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0.00
(V18) (678) Southern Arizona HCS	44,685	41,516	92.91%	3,169	7.09%	0	107	39,201	51	2,315	12	1,654	16	934	3	128	12	453	13	18.81	5.34	6.65
(V18) (678) Tucson	32,143	29,924	93.1%	2,219	6.9%	0	85	28,131	48	1,793	9	1,315	7	678	2	67	7	159	12	19.03	5.80	7.43
(V18) (678GA) Sierra Vista	2,764	2,663	96.35%	101	3.65%	0	9	2,578	2	85	2	62	4	35	0	3	1	1	0	5.23	1.98	4.89
(V18) (678GB) Yuma	2,587	2,159	83.46%	428	16.54%	0	10	2,072	1	87	0	48	4	54	1	38	4	288	0	60.02	3.64	3.81
(V18) (678GC) Casa Grande	2,019	1,932	95.69%	87	4.31%	0	3	1,812	0	120	1	41	1	32	0	13	0	1	1	6.45	2.90	7.67
(V18) (678GD) Safford	434	406	93.55%	28	6.45%	0	0	376	0	30	0	23	0	5	0	0	0	0	0	4.06	10.20	16.15
(V18) (678GE) Green Valley	455	429	94.29%	26	5.71%	0	0	382	0	47	0	20	0	5	0	1	0	0	0	6.29	3.67	11.14
(V18) (678GF) Northwest CBOC	2,216	2,052	92.6%	164	7.4%	0	0	1,974	0	78	0	113	0	43	0	4	0	4	0	8.67	2.69	0.93
(V18) (678GG) Southeast CBOC	2,048	1,932	94.34%	116	5.66%	0	0	1,857	0	75	0	32	0	82	0	2	0	0	0	10.20	3.21	1.08
(V18) (678MA) IDES Davis-Monthan AFB	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (678MB) IDES Fort Huachuca	16	16	100%	0	0%	0	0	16	0	0	0	0	0	0	0	0	0	0	0		1.38	
(V18) (756) El Paso, TX	29,900	26,210	87.66%	3,690	12.34%	0	1	24,279	1	1,931	0	1,864	0	1,129	0	652	0	45	0	8.38	8.87	19.68
(V18) (756) El Paso HCS	25,553	22,369	87.54%	3,184	12.46%	0	1	20,704	1	1,665	0	1,623	0	890	0	628	0	43	0	9.59	8.76	23.17
(V18) (756GA) Las Cruces	2,158	2,011	93.19%	147	6.81%	0	0	1,861	0	150	0	80	0	59	0	6	0	2	0	2.98	18.83	8.55
(V18) (756GB) El Paso Eastside CBOC	2,145	1,789	83.4%	356	16.6%	0	0	1,686	0	103	0	158	0	180	0	18	0	0	0	6.11		18.52
(V18) (756MA) IDES Fort Bliss	44	41	93.18%	3	6.82%	0	0	28	0	13	0	3	0	0	0	0	0	0	0		13.43	7.86
(V19) (436) Montana HCS	18,314	16,798	91.72%	1,516	8.28%	4	57	15,754	18	1,044	17	840	8	446	10	135	4	95	0	14.09	4.21	4.33
(V19) (436) Fort Harrison, MT	6,856	5,829	85.02%	1,027	14.98%	0	47	5,276	15	553	14	531	7	293	8	111	3	92	0	35.65	4.54	12.38
(V19) (436GA) Anaconda	91	90	98.9%	1	1.1%	0	0	88	0	2	0	1	0	0	0	0	0	0	0	1.51	0.00	0.58
(V19) (436GB) Great Falls	1,374	1,290	93.89%	84	6.11%	0	2	1,132	1	158	0	77	0	4	1	1	0	2	0	9.96	10.44	4.24
(V19) (436GC) Missoula	2,881	2,639	91.6%	242	8.4%	0	0	2,533	0	106	0	110	0	122	0	9	0	1	0	10.44	4.90	3.34
(V19) (436GD) Bozeman	836	821	98.21%	15	1.79%	0	2	768	0	53	0	10	0	5	1	0	1	0	0	4.55	5.37	3.73
(V19) (436GF) Kalispell	1,665	1,642	98.62%	23	1.38%	0	4	1,594	0	48	3	22	1	1	0	0	0	0	0	2.94	1.64	0.65
(V19) (436GH) Billings	3,961	3,873	97.78%	88	2.22%	0	0	3,768	0	105	0	62	0	16	0	10	0	0	0	2.53	3.12	0.63
(V19) (436GI) Glasgow	73	72	98.63%	1	1.37%	0	0	72	0	0	0	1	0	0	0	0	0	0	0	1.55	0.00	0.00
(V19) (436GJ) Miles City, MT CBOC	132	132	100%	0	0%	0	2	123	2	9	0	0	0	0	0	0	0	0	0	4.32	0.87	0.00
(V19) (436GK) Glendive, MT CBOC	151	128	84.77%	23	15.23%	0	0	125	0	3	0	23	0	0	0	0	0	0	0	14.63		0.67
(V19) (436GL) Cut Bank	18	17	94.44%	1	5.56%	0	0	17	0	0	0	0	0	0	0	1	0	0	0	0.00	0.00	0.00



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V19) (436GM) Lewistown CBOC	86	83	96.51%	3	3.49%	0	0	80	0	3	0	1	0	1	0	1	0	0	0	1.77	4.75	0.00
(V19) (436HC) 436HC HAVRE,MT (ORC)	188	180	95.74%	8	4.26%	0	0	176	0	4	0	2	0	4	0	2	0	0	0	1.97	7.00	1.80
(V19) (436MA) IDES Malmstrom AFB	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V19) (442) Cheyenne, WY	13,359	12,177	91.15%	1,182	8.85%	16	159	11,306	29	871	51	733	55	410	10	21	9	18	5	6.44	7.06	8.03
(V19) (442) Cheyenne	8,779	7,936	90.4%	843	9.6%	0	107	7,298	25	638	28	550	32	257	9	21	9	15	4	6.24	6.37	11.59
(V19) (442GB) Sidney	79	78	98.73%	1	1.27%	0	0	75	0	3	0	1	0	0	0	0	0	0	0	2.74	0.00	3.67
(V19) (442GC) Fort Collins	2,368	2,204	93.07%	164	6.93%	0	39	2,083	3	121	19	119	15	44	1	0	0	1	1	2.83	9.79	4.56
(V19) (442GD) Greeley	1,827	1,674	91.63%	153	8.37%	0	13	1,579	1	95	4	45	8	108	0	0	0	0	0	12.25	8.33	2.48
(V19) (442HK) R&C Healthcare MOC WY	305	284	93.11%	21	6.89%	0	0	270	0	14	0	18	0	1	0	0	0	2	0	5.80		4.63
(V19) (442QA) Rawlins	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V19) (554) Denver, CO	64,670	55,798	86.28%	8,872	13.72%	99	1,112	50,756	516	5,042	92	5,214	155	2,615	132	855	89	188	128	10.21	13.19	12.85
(V19) (554) Eastern Colorado HCS	37,445	33,336	89.03%	4,109	10.97%	0	652	30,520	341	2,816	62	2,475	111	1,072	53	409	27	153	58	7.48	10.15	19.87
(V19) (5549AB) VANURS Pueblo	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V19) (554GB) Aurora	2,894	2,823	97.55%	71	2.45%	0	12	2,753	0	70	0	63	0	8	3	0	0	0	9	1.56	14.77	0.02
(V19) (554GC) Golden Clinic	4,247	3,771	88.79%	476	11.21%	0	114	3,432	98	339	5	343	3	123	6	8	1	2	1	7.29	17.91	4.21
(V19) (554GD) Pueblo	5,372	4,281	79.69%	1,091	20.31%	0	89	3,798	11	483	7	665	9	272	25	148	19	6	18	16.51	14.99	16.49
(V19) (554GE) Colorado Springs	13,520	10,543	77.98%	2,977	22.02%	0	239	9,365	65	1,178	18	1,571	32	1,113	44	268	40	25	40	18.97	29.46	8.88
(V19) (554GF) Alamosa	639	536	83.88%	103	16.12%	0	3	479	1	57	0	52	0	27	1	22	0	2	1	14.70	0.00	16.71
(V19) (554GG) La Junta	214	213	99.53%	1	0.47%	0	0	199	0	14	0	1	0	0	0	0	0	0	0	2.75	3.80	2.71
(V19) (554GH) Lamar	0	0	0%	0	0%	0	3	0	0	0	0	0	0	0	0	0	2	0	1			
(V19) (554GI) Burlington CBOC	95	94	98.95%	1	1.05%	0	0	90	0	4	0	1	0	0	0	0	0	0	0	3.43		0.66
(V19) (554MA) IDES Fort Carson	243	200	82.3%	43	17.7%	0	0	119	0	81	0	43	0	0	0	0	0	0	0		15.44	18.37
(V19) (575) Grand Junction, CO	8,585	8,216	95.7%	369	4.3%	6	9	7,772	6	444	0	326	2	35	1	7	0	1	0	3.16	6.46	3.82
(V19) (575) Grand Junction	7,843	7,502	95.65%	341	4.35%	0	8	7,103	6	399	0	306	2	27	0	7	0	1	0	3.18	6.42	3.78
(V19) (575GA) Montrose	635	622	97.95%	13	2.05%	0	1	593	0	29	0	10	0	3	1	0	0	0	0	2.95	3.76	5.30
(V19) (575GB) Craig Telehealth Outreach Clinic	107	92	85.98%	15	14.02%	0	0	76	0	16	0	10	0	5	0	0	0	0	0	3.44	24.16	2.12
(V19) (660) Salt Lake City, UT	28,209	24,896	88.26%	3,313	11.74%	0	719	21,974	78	2,922	154	2,028	212	1,052	139	158	89	75	47	13.61	11.28	4.09
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	21,595	18,914	87.59%	2,681	12.41%	0	636	16,490	60	2,424	126	1,596	176	860	138	153	89	72	47	16.16	11.02	4.26
(V19) (660GA) Pocatello	1,355	1,299	95.87%	56	4.13%	0	76	1,236	15	63	26	46	34	10	1	0	0	0	0	5.42	5.84	2.66
(V19) (660GB) Ogden	2,119	1,927	90.94%	192	9.06%	0	6	1,807	2	120	2	107	2	81	0	1	0	3	0	13.44	16.80	4.03
(V19) (660GD) Roosevelt	94	93	98.94%	1	1.06%	0	0	93	0	0	0	1	0	0	0	0	0	0	0	0.00	14.00	0.00
(V19) (660GE) Orem	866	840	97%	26	3%	0	0	776	0	64	0	23	0	3	0	0	0	0	0	6.91	7.13	3.90
(V19) (660GG) St. George	953	821	86.15%	132	13.85%	0	0	725	0	96	0	68	0	63	0	1	0	0	0	7.41	31.55	3.28
(V19) (660GJ) West Valley City	1,126	928	82.42%	198	17.58%	0	0	782	0	146	0	162	0	33	0	3	0	0	0	16.91	6.20	7.61
(V19) (660GK) Elko, NV	96	69	71.88%	27	28.13%	0	1	60	1	9	0	25	0	2	0	0	0	0	0	24.25	0.40	0.00
(V19) (660MA) IDES Hill AFB	5	5	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V19) (666) Sheridan, WY	4,145	4,072	98.24%	73	1.76%	0	0	3,801	0	271	0	53	0	15	0	4	0	1	0	5.13	4.64	2.64
(V19) (666) Sheridan	2,053	2,025	98.64%	28	1.36%	0	0	1,921	0	104	0	19	0	9	0	0	0	0	0	4.25	3.56	2.05
(V19) (666GB) Casper	858	838	97.67%	20	2.33%	0	0	730	0	108	0	14	0	2	0	4	0	0	0	6.52	15.81	5.51
(V19) (666GC) Riverton	492	484	98.37%	8	1.63%	0	0	461	0	23	0	4	0	3	0	0	0	1	0	5.33	17.60	2.63
(V19) (666GD) Powell	135	135	100%	0	0%	0	0	134	0	1	0	0	0	0	0	0	0	0	0	0.96	0.00	0.00
(V19) (666GE) Gillette	222	206	92.79%	16	7.21%	0	0	174	0	32	0	15	0	1	0	0	0	0	0	11.76	7.55	0.00
(V19) (666GF) Rock Springs	385	384	99.74%	1	0.26%	0	0	381	0	3	0	1	0	0	0	0	0	0	0	1.23	0.00	0.03
(V20) (463) Anchorage, AK	6,212	6,061	97.57%	151	2.43%	50	3	5,777	0	284	0	118	2	26	0	0	0	7	1	4.80	2.63	1.81
(V20) (463) Alaska VA Healthcare System	4,764	4,622	97.02%	142	2.98%	0	3	4,378	0	244	0	109	2	26	0	0	0	7	1	6.90	2.74	1.87
(V20) (463BU) Anchorage DCHV	55	54	98.18%	1	1.82%	0	0	48	0	6	0	1	0	0	0	0	0	0	0			16.58
(V20) (463GA) Fairbanks	480	476	99.17%	4	0.83%	0	0	460	0	16	0	4	0	0	0	0	0	0	0	1.63	2.21	0.90
(V20) (463GB) Kenai	552	548	99.28%	4	0.72%	0	0	532	0	16	0	4	0	0	0	0	0	0	0	2.31	0.81	2.99
(V20) (463GC) Mat-Su	361	361	100%	0	0%	0	0	359	0	2	0	0	0	0	0	0	0	0	0	0.58	0.00	0.11
(V20) (531) Boise, ID	14,237	12,401	87.1%	1,836	12.9%	2	32	11,805	19	596	5	915	5	580	1	185	0	156	2	1.90	14.87	1.38
(V20) (531) Boise	12,594	10,794	85.71%	1,800	14.29%	0	32	10,231	19	563	5	889	5	574	1	184	0	153	2	1.90	15.25	1.46
(V20) (531GE) Twin Falls	658	655	99.54%	3	0.46%	0	0	653	0	2	0	2	0	0	0	0	0	1	0	1.52	0.97	1.35

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V20) (531GG) Canyon County	979	946	96.63%	33	3.37%	0	0	916	0	30	0	24	0	6	0	1	0	2	0	2.23	8.13	0.94
(V20) (531MA) IDES Mt Home AFB	5	5	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V20) (531MB) IDES Idaho ANG	1	1	100%	0	0%	0	0	0	0	1	0	0	0	0	0	0	0	0	0		16.00	
(V20) (648) Portland, OR	75,185	69,715	92.72%	5,470	7.28%	2	1,232	65,177	161	4,538	170	3,417	226	1,212	185	649	257	192	233	12.22	9.81	1.83
(V20) (648) Portland	52,104	48,583	93.24%	3,521	6.76%	0	961	46,051	142	2,532	147	1,869	175	861	147	613	217	178	133	6.65	10.62	1.42
(V20) (648A4) Vancouver	10,323	9,567	92.68%	756	7.32%	0	169	8,831	12	736	12	651	27	87	11	12	18	6	89	13.79	5.57	0.88
(V20) (648GA) Bend	2,842	2,696	94.86%	146	5.14%	0	61	2,541	2	155	7	101	20	32	15	13	15	0	2	8.02	4.31	3.62
(V20) (648GB) Salem	4,377	3,748	85.63%	629	14.37%	0	13	3,366	2	382	3	408	0	209	2	9	2	3	4	17.85	9.19	5.35
(V20) (648GD) North Coast	290	237	81.72%	53	18.28%	0	1	196	0	41	0	48	0	5	0	0	0	0	1	26.66		3.64
(V20) (648GE) East Portland	1,555	1,425	91.64%	130	8.36%	0	0	1,194	0	231	0	119	0	11	0	0	0	0	0	11.95	2.33	0.78
(V20) (648GF) Hillsboro	2,346	2,246	95.74%	100	4.26%	0	3	1,927	1	319	0	93	0	3	1	0	0	4	1	10.09	7.15	3.21
(V20) (648GG) West Linn	1,348	1,213	89.99%	135	10.01%	0	24	1,071	2	142	1	128	4	4	9	2	5	1	3	10.12		4.25
(V20) (653) Roseburg, OR	21,325	19,945	93.53%	1,380	6.47%	20	910	18,758	221	1,187	309	956	255	348	46	50	26	26	53	12.29	5.43	1.58
(V20) (653) Roseburg HCS	15,299	14,497	94.76%	802	5.24%	0	545	13,622	85	875	214	618	154	133	31	30	24	21	37	11.43	4.72	1.65
(V20) (653BY) Eugene	4,420	4,040	91.4%	380	8.6%	0	310	3,796	119	244	71	209	88	151	14	16	2	4	16	11.70	16.05	1.34
(V20) (653GA) North Bend	1,060	865	81.6%	195	18.4%	0	49	803	15	62	24	127	9	63	1	4	0	1	0	18.44	21.47	2.70
(V20) (653GB) Brookings	546	543	99.45%	3	0.55%	0	6	537	2	6	0	2	4	1	0	0	0	0	0	2.66	0.00	0.69
(V20) (663) VA Puget Sound, WA	64,778	61,059	94.26%	3,719	5.74%	12	302	57,043	43	4,016	104	2,502	90	918	34	267	6	32	25	7.48	9.06	1.46
(V20) (663) Seattle	29,965	28,460	94.98%	1,505	5.02%	0	256	26,509	28	1,951	75	1,173	88	271	34	47	6	14	25	6.59	7.25	1.72
(V20) (663A4) American Lake	28,649	26,823	93.63%	1,826	6.37%	0	28	25,149	10	1,674	17	985	1	611	0	218	0	12	0	9.81	11.39	0.99
(V20) (663GA) King County	1,325	1,306	98.57%	19	1.43%	0	4	1,194	4	112	0	19	0	0	0	0	0	0	0	4.34	1.61	4.97
(V20) (663GB) Bremerton (Kipsap County)	811	797	98.27%	14	1.73%	0	0	779	0	18	0	14	0	0	0	0	0	0	0	2.30	1.68	0.51
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	2,752	2,541	92.33%	211	7.67%	0	14	2,392	1	149	12	185	1	20	0	0	0	6	0	3.46	10.98	1.35
(V20) (663GD) South Sound	1,248	1,114	89.26%	134	10.74%	0	0	1,008	0	106	0	116	0	16	0	2	0	0	0	10.37		2.48
(V20) (663HK) PUGET SOUND MMU, WA	22	12	54.55%	10	45.45%	0	0	7	0	5	0	10	0	0	0	0	0	0	0	20.95		
(V20) (663MA) IDES Fort Lewis	6	6	100%	0	0%	0	0	5	0	1	0	0	0	0	0	0	0	0	0		0.00	
(V20) (668) Spokane, WA	21,677	20,457	94.37%	1,220	5.63%	17	98	19,392	25	1,065	20	697	33	337	7	147	12	39	1	3.39	8.87	4.15
(V20) (668) Spokane	19,620	18,473	94.15%	1,147	5.85%	0	96	17,466	25	1,007	18	641	33	324	7	143	12	39	1	3.55	8.87	4.79
(V20) (668GA) Wenatchee CBOC	412	407	98.79%	5	1.21%	0	0	406	0	1	0	4	0	1	0	0	0	0	0	1.07	0.00	0.31
(V20) (668GB) North Idaho	1,509	1,443	95.63%	66	4.37%	0	2	1,387	0	56	2	51	0	11	0	4	0	0	0	3.47	9.02	1.12
(V20) (668HK) Spokane Mobile OPC	136	134	98.53%	2	1.47%	0	0	133	0	1	0	1	0	1	0	0	0	0	0	1.88		
(V20) (687) Walla Walla, WA	7,381	6,690	90.64%	691	9.36%	88	53	6,034	8	656	7	428	13	239	4	16	4	8	17	5.98	15.59	2.94
(V20) (687) Walla Walla	4,612	3,981	86.32%	631	13.68%	0	42	3,462	6	519	4	384	10	227	4	14	2	6	16	7.85	15.68	2.24
(V20) (687GA) Richland WA	957	918	95.92%	39	4.08%	0	0	859	0	59	0	25	0	10	0	2	0	2	0	4.65	29.27	4.90
(V20) (687GB) Lewiston	544	539	99.08%	5	0.92%	0	4	517	1	22	2	5	0	0	0	0	1	0	0	3.38	3.53	3.12
(V20) (687GC) La Grande	400	399	99.75%	1	0.25%	0	5	392	0	7	1	0	3	1	0	0	1	0	0	3.27	1.20	1.00
(V20) (687HA) Yakima	868	853	98.27%	15	1.73%	0	2	804	1	49	0	14	0	1	0	0	0	0	1	6.56	6.39	0.82
(V20) (692) White City, OR	13,412	12,776	95.26%	636	4.74%	20	530	12,410	96	366	84	327	113	96	36	41	67	172	134	3.83	16.68	2.84
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	11,819	11,194	94.71%	625	5.29%	0	529	10,837	96	357	83	320	113	94	36	41	67	170	134	5.48	16.82	3.18
(V20) (692GA) Klamath Falls	1,142	1,133	99.21%	9	0.79%	0	1	1,128	0	5	1	5	0	2	0	0	0	2	0	0.41	0.00	0.06
(V20) (692GB) Grants Pass	451	449	99.56%	2	0.44%	0	0	445	0	4	0	2	0	0	0	0	0	0	0	0.63	0.00	0.58
(V21) (358) Manila, PI	1,315	1,293	98.33%	22	1.67%	5	12	1,200	12	93	0	18	0	3	0	1	0	0	0	4.67	2.08	2.92
(V21) (358) Manila	1,315	1,293	98.33%	22	1.67%	0	12	1,200	12	93	0	18	0	3	0	1	0	0	0	4.67	2.08	2.92
(V21) (459) Honolulu, HI	10,081	9,626	95.49%	455	4.51%	11	73	9,210	2	416	28	331	29	78	8	32	1	14	5	8.88	1.94	3.02
(V21) (459) Pacific Islands HCS (Honolulu)	5,732	5,480	95.6%	252	4.4%	0	6	5,363	0	117	0	194	6	42	0	7	0	9	0	6.92	1.86	1.92
(V21) (459GA) Maui Clinic	901	823	91.34%	78	8.66%	0	1	783	0	40	0	38	0	17	0	23	1	0	0	16.15	0.00	3.39
(V21) (459GB) Hilo Clinic	1,091	1,014	92.94%	77	7.06%	0	3	905	1	109	0	59	2	16	0	2	0	0	0	16.60	1.11	3.27
(V21) (459GC) Kona Clinic	338	332	98.22%	6	1.78%	0	4	326	0	6	0	4	0	0	0	0	0	2	4	3.54	8.81	4.78
(V21) (459GD) Kauai Clinic	528	525	99.43%	3	0.57%	0	0	514	0	11	0	1	0	1	0	0	0	1	0	0.95	1.31	2.86
(V21) (459GE) Guam Clinic	574	548	95.47%	26	4.53%	0	0	482	0	66	0	23	0	2	0	0	0	1	0	13.60	0.95	2.21
(V21) (459GF) American Samoa Clinic	357	354	99.16%	3	0.84%	0	59	338	1	16	28	2	21	0	8	0	0	1	1	4.37	2.43	2.12
(V21) (459GG) Leeward Oahu	560	550	98.21%	10	1.79%	0	0	499	0	51	0	10	0	0	0	0	0	0	0	5.25		5.23

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V21) (570) Fresno, CA	18,106	16,164	89.27%	1,942	10.73%	1	68	15,030	24	1,134	8	954	4	734	3	170	3	84	26	0.48	14.14	0.46
(V21) (570) Fresno	16,547	14,708	88.89%	1,839	11.11%	0	68	13,625	24	1,083	8	891	4	721	3	150	3	77	26	0.41	13.96	0.29
(V21) (570GA) Merced	578	517	89.45%	61	10.55%	0	0	500	0	17	0	39	0	6	0	14	0	2	0	0.77	28.55	0.76
(V21) (570GB) Tulare	650	633	97.38%	17	2.62%	0	0	613	0	20	0	16	0	1	0	0	0	0	0	1.05	7.03	1.86
(V21) (570GC) Oakhurst	331	306	92.45%	25	7.55%	0	0	292	0	14	0	8	0	6	0	6	0	5	0	0.07	24.75	0.70
(V21) (612) N. California, CA	63,949	55,330	86.52%	8,619	13.48%	68	228	50,668	57	4,662	41	5,093	51	2,629	49	736	18	161	12	4.58	16.27	2.12
(V21) (612) N. California HCS-Martinez	9	8	88.89%	1	11.11%	0	0	7	0	1	0	1	0	0	0	0	0	0	0		8.22	
(V21) (612A4) N. California HCS-Sacramento	21,908	18,192	83.04%	3,716	16.96%	0	163	16,527	42	1,665	34	2,236	42	1,070	32	347	10	63	3	3.52	17.78	4.84
(V21) (612B4) Redding	7,118	6,821	95.83%	297	4.17%	0	5	6,474	0	347	2	227	2	54	0	14	1	2	0	3.81	5.74	0.68
(V21) (612BY) Oakland	7,081	6,919	97.71%	162	2.29%	0	17	6,712	0	207	0	119	4	37	10	6	3	0	0	2.59	4.46	0.99
(V21) (612GD) Fairfield	1,141	1,099	96.32%	42	3.68%	0	0	1,064	0	35	0	19	0	14	0	4	0	5	0	3.67	7.19	1.67
(V21) (612GE) Vallejo/Mare Island	2,736	1,981	72.4%	755	27.6%	0	1	1,681	0	300	0	415	0	243	0	95	0	2	1	8.52	22.38	1.25
(V21) (612GF) Martinez	11,209	9,404	83.9%	1,805	16.1%	0	35	8,400	9	1,004	5	1,108	3	618	7	63	4	16	7	10.41	16.48	0.16
(V21) (612GG) Chico	2,803	2,594	92.54%	209	7.46%	0	1	2,417	1	177	0	167	0	33	0	6	0	3	0	2.44	10.41	4.81
(V21) (612GH) McClellan	9,287	7,661	82.49%	1,626	17.51%	0	5	6,752	5	909	0	795	0	560	0	201	0	70	0	2.82	20.90	0.71
(V21) (612GI) Yuba City	657	651	99.09%	6	0.91%	0	1	634	0	17	0	6	0	0	0	0	0	0	1	3.12	0.00	1.00
(V21) (640) Palo Alto, CA	49,688	46,045	92.67%	3,643	7.33%	8	468	42,017	35	4,028	51	2,622	64	686	92	221	40	114	186	6.86	8.26	6.20
(V21) (640) Palo Alto-Palo Alto	24,263	22,668	93.43%	1,595	6.57%	0	72	20,757	10	1,911	16	1,163	15	288	13	89	7	55	11	5.20	7.24	2.09
(V21) (640A0) Palo Alto-Menlo Pk	1,875	1,855	98.93%	20	1.07%	0	0	1,761	0	94	0	17	0	2	0	0	0	1	0	4.37	5.12	2.96
(V21) (640A4) Livermore	8,149	7,363	90.35%	786	9.65%	0	396	6,556	25	807	35	412	49	210	79	116	33	48	175	7.27	11.49	2.56
(V21) (640BY) San Jose	3,950	3,664	92.76%	286	7.24%	0	0	3,255	0	409	0	251	0	30	0	0	0	5	0	8.84	8.46	5.33
(V21) (640GA) Palo Alto HCS- Capitola	74	74	100%	0	0%	0	0	71	0	3	0	0	0	0	0	0	0	0	0	1.43		24.67
(V21) (640GB) Sonora (Tuolumne County)	457	432	94.53%	25	5.47%	0	0	403	0	29	0	21	0	4	0	0	0	0	0	7.02		0.93
(V21) (640GC) Fremont	521	477	91.55%	44	8.45%	0	0	445	0	32	0	41	0	1	0	0	0	2	0	2.59	0.00	13.12
(V21) (640HA) Stockton	2,868	2,563	89.37%	305	10.63%	0	0	2,230	0	333	0	266	0	31	0	8	0	0	0	11.73	0.20	13.98
(V21) (640HB) Modesto	2,743	2,568	93.62%	175	6.38%	0	0	2,405	0	163	0	92	0	79	0	2	0	2	0	4.01	6.56	8.63
(V21) (640HC) Monterey	4,788	4,381	91.5%	407	8.5%	0	0	4,134	0	247	0	359	0	41	0	6	0	1	0	5.70	8.32	1.00
(V21) (654) Reno, NV	27,105	24,051	88.73%	3,054	11.27%	23	96	22,101	17	1,950	24	1,662	6	795	0	422	16	175	33	9.77	15.33	3.03
(V21) (654) Sierra Nevada HCS	23,959	21,038	87.81%	2,921	12.19%	0	95	19,273	17	1,765	23	1,548	6	784	0	417	16	172	33	11.81	15.35	2.08
(V21) (654GA) Sierra Foothills	1,117	1,073	96.06%	44	3.94%	0	0	1,026	0	47	0	29	0	9	0	5	0	1	0	3.65	1.00	6.35
(V21) (654GB) Carson Valley	1,091	1,031	94.5%	60	5.5%	0	0	941	0	90	0	58	0	2	0	0	0	0	0	6.67	0.00	6.77
(V21) (654GC) Lahontan Valley	708	684	96.61%	24	3.39%	0	1	639	0	45	1	23	0	0	0	0	0	1	0	6.53	5.46	4.15
(V21) (654GD) Diamond View	230	225	97.83%	5	2.17%	0	0	222	0	3	0	4	0	0	0	0	0	1	0	2.74	6.00	2.95
(V21) (662) San Francisco, CA	27,892	25,291	90.67%	2,601	9.33%	106	254	23,680	77	1,611	50	1,733	53	651	27	163	8	54	39	12.49	8.36	6.01
(V21) (662) San Francisco	20,316	18,488	91%	1,828	9%	0	191	17,514	70	974	36	1,137	39	502	25	151	6	38	15	12.39	8.42	2.32
(V21) (662GA) Santa Rosa	2,875	2,704	94.05%	171	5.95%	0	43	2,522	2	182	5	160	8	11	2	0	2	0	24	7.07	6.35	2.40
(V21) (662GC) Eureka	1,769	1,515	85.64%	254	14.36%	0	14	1,308	4	207	4	215	6	37	0	1	0	1	0	16.39	12.95	4.43
(V21) (662GD) Ukiah	1,107	884	79.86%	223	20.14%	0	1	823	1	61	0	136	0	64	0	8	0	15	0	22.93	13.03	16.21
(V21) (662GE) Northern San Bruno CBOC	520	510	98.08%	10	1.92%	0	0	470	0	40	0	9	0	0	0	1	0	0	0	4.55	4.56	1.69
(V21) (662GF) San Francisco CBOC	506	475	93.87%	31	6.13%	0	5	400	0	75	5	24	0	7	0	0	0	0	0	10.90	10.45	4.60
(V21) (662GG) Clearlake CBOC	799	715	89.49%	84	10.51%	0	0	643	0	72	0	52	0	30	0	2	0	0	0	8.22	2.03	14.79
(V22) (593) Las Vegas, NV	59,600	55,001	92.28%	4,599	7.72%	37	674	52,132	297	2,869	186	2,889	87	1,365	9	307	12	38	83	5.28	8.30	4.60
(V22) (593) Southern Nevada HCS	34,290	30,962	90.29%	3,328	9.71%	0	669	29,264	292	1,698	186	2,010	87	1,030	9	255	12	33	83	4.88	8.50	2.77
(V22) (593GC) Pahrump	1,258	1,256	99.84%	2	0.16%	0	0	1,250	0	6	0	2	0	0	0	0	0	0	0	0.25	0.00	0.36
(V22) (593GD) Northwest PCC	6,372	5,748	90.21%	624	9.79%	0	0	5,240	0	508	0	405	0	180	0	36	0	3	0	8.45	5.23	11.18
(V22) (593GE) Southeast PCC	5,634	5,371	95.33%	263	4.67%	0	1	5,110	1	261	0	189	0	68	0	5	0	1	0	4.92	2.44	4.28
(V22) (593GF) Southwest PCC	7,350	7,123	96.91%	227	3.09%	0	4	6,911	4	212	0	186	0	40	0	1	0	0	0	3.39	2.85	3.97
(V22) (593GG) Northeast PCC	4,696	4,541	96.7%	155	3.3%	0	0	4,357	0	184	0	97	0	47	0	10	0	1	0	4.62	4.68	1.72
(V22) (600) Long Beach, CA	45,872	44,652	97.34%	1,220	2.66%	8	228	42,334	101	2,318	53	828	47	300	18	43	3	49	6	6.50	3.52	4.65
(V22) (600) Long Beach HCS	40,029	38,937	97.27%	1,092	2.73%	0	215	37,002	95	1,935	50	713	43	290	18	42	3	47	6	7.31	3.44	4.82
(V22) (600GA) Anaheim	959	941	98.12%	18	1.88%	0	1	876	0	65	1	15	0	2	0	1	0	0	0	5.28	1.13	4.42
(V22) (600GB) Santa Ana	1,791	1,684	94.03%	107	5.97%	0	6	1,459	2	225	0	98	4	7	0	0	0	2	0	12.13	9.17	5.22
(V22) (600GC) Cabrillo (Long Beach)	144	144	100%	0	0%	0	0	137	0	7	0	0	0	0	0	0	0	0	0	1.60		7.19



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V22) (600GD) Santa Fe Springs/Whittier	1,830	1,828	99.89%	2	0.11%	0	3	1,774	3	54	0	1	0	1	0	0	0	0	0	4.05	2.42	4.11
(V22) (600GE) Laguna Hills	1,119	1,118	99.91%	1	0.09%	0	3	1,086	1	32	2	1	0	0	0	0	0	0	0	4.38		3.50
(V22) (605) Loma Linda, CA	62,148	58,955	94.86%	3,193	5.14%	7	63	55,638	6	3,317	18	2,032	12	596	7	304	4	261	16	7.23	7.36	3.77
(V22) (605) Loma Linda VAMC	51,555	48,587	94.24%	2,968	5.76%	0	57	45,673	6	2,914	15	1,854	10	569	6	286	4	259	16	9.91	7.35	4.24
(V22) (605GA) Victorville	2,703	2,660	98.41%	43	1.59%	0	0	2,615	0	45	0	22	0	6	0	14	0	1	0	3.06		3.65
(V22) (605GB) Murrieta	2,152	2,050	95.26%	102	4.74%	0	1	1,917	0	133	0	99	0	3	1	0	0	0	0	8.91	2.74	0.78
(V22) (605GC) Palm Desert	2,092	2,082	99.52%	10	0.48%	0	5	1,985	0	97	3	10	2	0	0	0	0	0	0	1.08	8.87	3.41
(V22) (605GD) Corona (Riverside County) CA	1,551	1,537	99.1%	14	0.9%	0	0	1,431	0	106	0	10	0	3	0	1	0	0	0	6.18		6.08
(V22) (605GE) Rancho Cucamonga	2,095	2,039	97.33%	56	2.67%	0	0	2,017	0	22	0	37	0	15	0	3	0	1	0	7.27	0.17	0.23
(V22) (664) San Diego, CA	65,389	58,400	89.31%	6,989	10.69%	1	408	54,219	96	4,181	68	3,386	74	1,350	58	470	38	1,783	74	15.05	13.83	8.46
(V22) (664) San Diego HCS	43,167	38,185	88.46%	4,982	11.54%	0	250	35,202	47	2,983	47	2,523	36	889	35	360	22	1,210	63	13.76	12.32	11.33
(V22) (664BY) Mission Valley	9,812	8,972	91.44%	840	8.56%	0	64	8,561	21	411	7	253	15	285	10	68	6	234	5	14.19	30.79	10.15
(V22) (664GA) Imperial Valley	622	621	99.84%	1	0.16%	0	0	607	0	14	0	1	0	0	0	0	0	0	0	4.23	0.03	0.55
(V22) (664GB) Oceanside	7,703	6,796	88.23%	907	11.77%	0	74	6,195	25	601	9	461	17	139	13	15	9	292	1	19.65	16.26	3.53
(V22) (664GC) Chula Vista	1,802	1,636	90.79%	166	9.21%	0	12	1,529	2	107	4	103	1	19	0	11	0	33	5	14.73	16.69	10.18
(V22) (664GD) Escondido	2,283	2,190	95.93%	93	4.07%	0	8	2,125	1	65	1	45	5	18	0	16	1	14	0	20.23	0.31	2.87
(V22) (691) Greater Los Angeles HCS	81,374	74,421	91.46%	6,953	8.54%	103	368	68,753	38	5,668	34	3,935	104	2,259	72	651	79	108	41	5.95	12.10	3.34
(V22) (691) West Los Angeles, CA	35,040	31,640	90.3%	3,400	9.7%	0	298	28,944	22	2,696	31	1,880	97	1,190	70	263	77	67	1	6.03	11.40	2.59
(V22) (691A4) Sepulveda	19,920	18,061	90.67%	1,859	9.33%	0	25	16,752	4	1,309	1	934	1	653	2	261	2	11	15	7.63	12.98	1.54
(V22) (691GB) Santa Barbara	1,305	1,263	96.78%	42	3.22%	0	18	1,195	11	68	2	35	5	7	0	0	0	0	0	3.37	1.58	7.98
(V22) (691GC) Gardena	723	677	93.64%	46	6.36%	0	0	625	0	52	0	37	0	9	0	0	0	0	0	1.62	23.79	6.11
(V22) (691GD) Bakersfield	5,849	5,775	98.73%	74	1.27%	0	0	5,705	0	70	0	24	0	49	0	0	0	1	0	1.64	6.70	2.02
(V22) (691GE) Los Angeles	10,011	9,024	90.14%	987	9.86%	0	0	8,249	0	775	0	641	0	217	0	107	0	22	0	7.69	13.94	3.69
(V22) (691GF) EAST LOS ANGELES CLINIC	811	809	99.75%	2	0.25%	0	0	806	0	3	0	1	0	0	0	1	0	0	0	1.54	2.67	0.24
(V22) (691GG) Antelope Valley	1,674	1,633	97.55%	41	2.45%	0	0	1,554	0	79	0	41	0	0	0	0	0	0	0	2.60	0.00	0.86
(V22) (691GK) San Luis Obispo	1,068	993	92.98%	75	7.02%	0	0	900	0	93	0	65	0	10	0	0	0	0	0	8.37	9.05	5.58
(V22) (691GL) Santa Maria	3,290	2,952	89.73%	338	10.27%	0	26	2,728	0	224	0	216	1	96	0	19	0	7	25	4.16	14.77	4.73
(V22) (691GM) Port Hueneme (Oxnard)	1,683	1,594	94.71%	89	5.29%	0	1	1,295	1	299	0	61	0	28	0	0	0	0	0	9.25		8.70
(V23) (437) Fargo, ND	18,143	17,508	96.5%	635	3.5%	3	7	16,791	2	717	5	505	0	109	0	10	0	11	0	4.26	3.96	1.33
(V23) (437) Fargo VA Health Care System	15,042	14,513	96.48%	529	3.52%	0	7	13,911	2	602	5	435	0	75	0	10	0	9	0	5.15	3.57	1.73
(V23) (437GA) Grafton	179	179	100%	0	0%	0	0	179	0	0	0	0	0	0	0	0	0	0	0	0.12	0.00	0.17
(V23) (437GB) Bismarck ND	617	597	96.76%	20	3.24%	0	0	578	0	19	0	19	0	1	0	0	0	0	0	0.36	10.23	0.45
(V23) (437GC) Fergus Falls	506	478	94.47%	28	5.53%	0	0	436	0	42	0	23	0	4	0	0	0	1	0	9.67	0.00	1.59
(V23) (437GD) Minot	501	451	90.02%	50	9.98%	0	0	430	0	21	0	21	0	29	0	0	0	0	0	2.40	21.14	0.16
(V23) (437GE) Bemidji CBOC	712	706	99.16%	6	0.84%	0	0	676	0	30	0	6	0	0	0	0	0	0	0	2.02	4.05	0.21
(V23) (437GF) Williston CBOC ND	122	122	100%	0	0%	0	0	122	0	0	0	0	0	0	0	0	0	0	0	0.58	0.00	0.00
(V23) (437GG) Jamestown	1	1	100%	0	0%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V23) (437GI) Grand Forks	463	461	99.57%	2	0.43%	0	0	458	0	3	0	1	0	0	0	0	0	1	0	0.87	5.47	0.20
(V23) (438) Sioux Falls, SD	20,379	19,801	97.16%	578	2.84%	1	57	18,756	12	1,045	9	453	15	81	6	28	0	16	15	2.88	5.78	4.65
(V23) (438) Sioux Falls	16,071	15,604	97.09%	467	2.91%	0	27	14,704	10	900	3	378	10	51	4	23	0	15	0	3.54	5.52	4.87
(V23) (438GA) Spirit Lake CBOC	753	747	99.2%	6	0.8%	0	5	742	1	5	3	5	1	1	0	0	0	0	0	0.29	1.64	2.15
(V23) (438GC) Sioux City	1,324	1,284	96.98%	40	3.02%	0	1	1,214	0	70	0	38	1	2	0	0	0	0	0	3.64	5.18	5.18
(V23) (438GD) Aberdeen (Brown County)	811	777	95.81%	34	4.19%	0	0	753	0	24	0	13	0	18	0	2	0	1	0	0.61	17.24	1.06
(V23) (438GE) Wagner	137	131	95.62%	6	4.38%	0	3	124	0	7	0	0	1	3	2	3	0	0	0	3.55	0.00	16.21
(V23) (438GF) Watertown	1,283	1,258	98.05%	25	1.95%	0	21	1,219	1	39	3	19	2	6	0	0	0	0	15	1.27	8.73	2.91
(V23) (568) Black Hills HCS, SD	13,362	12,600	94.3%	762	5.7%	1	5	11,902	2	698	1	554	2	189	0	15	0	4	0	3.60	8.56	2.56
(V23) (568) Fort Meade	6,367	5,828	91.53%	539	8.47%	0	1	5,525	1	303	0	346	0	177	0	14	0	2	0	2.80	8.58	2.48
(V23) (568A4) Hot Springs	3,596	3,460	96.22%	136	3.78%	0	2	3,266	1	194	1	124	0	10	0	1	0	1	0	7.45	6.40	2.26
(V23) (568GA) Rapid City SD	1,810	1,736	95.91%	74	4.09%	0	2	1,591	0	145	0	71	2	2	0	0	0	1	0	5.76	21.01	2.60
(V23) (568GB) Pierre	815	815	100%	0	0%	0	0	814	0	1	0	0	0	0	0	0	0	0	0	0.02	0.00	1.36
(V23) (568HA) Newcastle	21	20	95.24%	1	4.76%	0	0	17	0	3	0	1	0	0	0	0	0	0	0	7.75		3.88
(V23) (568HB) Gordon CBOC	13	13	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0			1.08
(V23) (568HF) Pine Ridge	93	89	95.7%	4	4.3%	0	0	85	0	4	0	4	0	0	0	0	0	0	0	10.95		2.93

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2015	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(V23) (568HH) Gering SD	421	420	99.76%	1	0.24%	0	0	390	0	30	0	1	0	0	0	0	0	0	0	3.57	0.00	2.16
(V23) (568HJ) Rosebud	112	112	100%	0	0%	0	0	112	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V23) (568HK) McLaughlin	9	8	88.89%	1	11.11%	0	0	6	0	2	0	1	0	0	0	0	0	0	0			8.00
(V23) (568HM) Eagle Butte SD	21	19	90.48%	2	9.52%	0	0	19	0	0	0	2	0	0	0	0	0	0	0	0.00		14.50
(V23) (568HP) Winner	77	73	94.81%	4	5.19%	0	0	60	0	13	0	4	0	0	0	0	0	0	0	7.84		10.14
(V23) (568MA) IDES Ellsworth AFB	7	7	100%	0	0%	0	0	4	0	3	0	0	0	0	0	0	0	0	0		14.00	21.00
(V23) (618) Minneapolis, MN	69,349	67,509	97.35%	1,840	2.65%	1	8	65,572	8	1,937	0	1,470	0	229	0	36	0	105	0	3.79	3.83	1.15
(V23) (618) Minneapolis	53,911	52,634	97.63%	1,277	2.37%	0	8	51,264	8	1,370	0	976	0	171	0	27	0	103	0	2.65	3.44	0.70
(V23) (618BY) Superior	3,457	3,360	97.19%	97	2.81%	0	0	3,277	0	83	0	86	0	8	0	2	0	1	0	3.68	4.84	1.84
(V23) (618GA) Mankato MN	1,412	1,307	92.56%	105	7.44%	0	0	1,221	0	86	0	81	0	19	0	5	0	0	0	10.45		1.17
(V23) (618GB) Hibbing	1,020	1,005	98.53%	15	1.47%	0	0	962	0	43	0	13	0	1	0	1	0	0	0	3.92	0.89	2.75
(V23) (618GD) Maplewood (St. Paul)	1,450	1,331	91.79%	119	8.21%	0	0	1,260	0	71	0	117	0	2	0	0	0	0	0	3.04	13.05	2.37
(V23) (618GE) Chippewa Valley	1,771	1,767	99.77%	4	0.23%	0	0	1,747	0	20	0	4	0	0	0	0	0	0	0	3.96	0.42	0.05
(V23) (618GG) Rochester	1,003	1,000	99.7%	3	0.3%	0	0	988	0	12	0	3	0	0	0	0	0	0	0	1.59	0.68	2.07
(V23) (618GH) Hayward/Rice Lake VA OPC	999	977	97.8%	22	2.2%	0	0	937	0	40	0	15	0	7	0	0	0	0	0	5.56	0.58	0.70
(V23) (618GI) Northwest Metro VA OPC	3,573	3,378	94.54%	195	5.46%	0	0	3,184	0	194	0	173	0	20	0	1	0	1	0	2.78	6.75	3.27
(V23) (618GJ) Shakopee	403	402	99.75%	1	0.25%	0	0	396	0	6	0	1	0	0	0	0	0	0	0	0.82	6.11	0.66
(V23) (618GK) Albert Lea	350	348	99.43%	2	0.57%	0	0	336	0	12	0	1	0	1	0	0	0	0	0	2.32	4.79	1.16
(V23) (636) Central Iowa, IA	20,571	19,777	96.14%	794	3.86%	13	180	18,879	28	898	39	495	24	125	10	79	7	95	72	6.77	4.02	2.43
(V23) (636A6) Des Moines	14,484	14,038	96.92%	446	3.08%	0	133	13,378	14	660	24	320	12	102	5	19	6	5	72	4.17	3.70	2.63
(V23) (636BU) VADOM Des Moines IA	26	26	100%	0	0%	0	0	26	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V23) (636GC) Mason City	1,232	1,152	93.51%	80	6.49%	0	30	1,083	10	69	7	74	10	5	2	1	1	0	0	4.62	9.07	4.23
(V23) (636GD) Marshalltown	503	490	97.42%	13	2.58%	0	5	470	1	20	0	13	1	0	3	0	0	0	0	1.64	13.41	0.29
(V23) (636GK) Fort Dodge	3,207	2,980	92.92%	227	7.08%	0	12	2,892	3	88	8	63	1	17	0	58	0	89	0	10.37	0.86	0.40
(V23) (636GM) Carroll	354	350	98.87%	4	1.13%	0	0	332	0	18	0	3	0	0	0	0	0	1	0	4.70	6.19	4.14
(V23) (636GR) Knoxville	765	741	96.86%	24	3.14%	0	0	698	0	43	0	22	0	1	0	1	0	0	0	0.86	7.59	1.21
(V23) (636) Iowa City, IA	31,328	29,768	95.02%	1,560	4.98%	1	37	28,273	5	1,495	15	1,016	7	373	3	114	3	57	4	6.84	5.53	2.86
(V23) (636A8) Iowa City	20,422	19,318	94.59%	1,104	5.41%	0	32	18,291	3	1,027	14	685	7	265	2	102	3	52	3	3.85	5.66	1.16
(V23) (636GF) Bettendorf	2,166	2,091	96.54%	75	3.46%	0	0	1,956	0	135	0	72	0	3	0	0	0	0	0	7.42	2.24	3.68
(V23) (636GG) Quincy	800	739	92.38%	61	7.63%	0	1	688	1	51	0	43	0	17	0	0	0	1	0	6.91	3.64	10.56
(V23) (636GH) Waterloo	1,621	1,589	98.03%	32	1.97%	0	2	1,542	1	47	0	25	0	7	1	0	0	0	0	6.02	1.90	1.56
(V23) (636GI) Galesburg	1,431	1,347	94.13%	84	5.87%	0	0	1,298	0	49	0	72	0	11	0	1	0	0	0	3.24	0.63	6.31
(V23) (636GJ) Dubuque	1,714	1,710	99.77%	4	0.23%	0	0	1,708	0	2	0	4	0	0	0	0	0	0	0	0.57	1.74	0.61
(V23) (636GN) Cedar Rapids	1,426	1,265	88.71%	161	11.29%	0	1	1,181	0	84	0	86	0	64	0	9	0	2	1	17.43	1.83	4.74
(V23) (636GS) Ottumwa	647	629	97.22%	18	2.78%	0	0	584	0	45	0	11	0	5	0	2	0	0	0	6.43	4.72	3.49
(V23) (636GT) Sterling	542	525	96.86%	17	3.14%	0	0	496	0	29	0	15	0	1	0	0	0	1	0	4.65	5.25	6.11
(V23) (636GU) Decorah	559	555	99.28%	4	0.72%	0	1	529	0	26	1	3	0	0	0	0	0	1	0	4.27	0.00	2.14
(V23) (636) Nebraska-W Iowa, NE	37,813	37,261	98.54%	552	1.46%	6	64	36,053	16	1,208	8	352	17	129	2	48	4	23	17	2.29	3.09	1.18
(V23) (636) Omaha	20,032	19,730	98.49%	302	1.51%	0	41	19,050	4	680	3	182	11	82	2	22	4	16	17	2.64	2.79	1.69
(V23) (636A4) Grand Island	9,495	9,326	98.22%	169	1.78%	0	13	9,114	6	212	1	101	6	42	0	22	0	4	0	1.87	3.05	0.58
(V23) (636A5) Lincoln	6,068	6,010	99.04%	58	0.96%	0	9	5,735	6	275	3	54	0	2	0	1	0	1	0	2.28	4.61	0.62
(V23) (636BW) Grand Island Domiciliary	4	4	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			0.00
(V23) (636BX) Omaha Domiciliary	174	174	100%	0	0%	0	0	174	0	0	0	0	0	0	0	0	0	0	0			
(V23) (636GA) Norfolk NE	755	739	97.88%	16	2.12%	0	0	714	0	25	0	11	0	2	0	2	0	1	0	2.50	2.63	1.92
(V23) (636GB) North Platte	488	483	98.98%	5	1.02%	0	1	481	0	2	1	3	0	1	0	0	0	1	0	0.53	4.05	1.50
(V23) (636GL) Bellevue	205	205	100%	0	0%	0	0	197	0	8	0	0	0	0	0	0	0	0	0	2.69	0.00	0.00
(V23) (636GP) Shenandoah,IA CBOC	220	219	99.55%	1	0.45%	0	0	216	0	3	0	0	0	0	0	1	0	0	0	1.82	0.40	2.25
(V23) (636GQ) Holdrege	372	371	99.73%	1	0.27%	0	0	368	0	3	0	1	0	0	0	0	0	0	0	1.21	1.24	0.01
(V23) (656) St. Cloud, MN	35,509	34,506	97.18%	1,003	2.82%	1	40	33,716	7	790	9	733	4	219	8	36	1	15	11	2.12	4.51	6.02
(V23) (656) St Cloud VA Health Care System	31,032	30,212	97.36%	820	2.64%	0	29	29,541	3	671	8	597	2	180	6	31	1	12	9	1.15	4.58	6.30
(V23) (656GA) Brainerd	2,655	2,496	94.01%	159	5.99%	0	1	2,403	1	93	0	116	0	36	0	4	0	3	0	6.32	3.28	9.31
(V23) (656GB) Western Central Minnesota	750	739	98.53%	11	1.47%	0	1	729	1	10	0	10	0	1	0	0	0	0	0	0.97	4.85	0.86
(V23) (656GC) Max J. Beilke	1,072	1,059	98.79%	13	1.21%	0	9	1,043	2	16	1	10	2	2	2	1	0	0	2	1.12	4.13	1.49

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 10/10/2019 2:08:34 PM																						



FOOTNOTES

\*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**