



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V01) (631QA) Plantation Street, MA	3,001	2,017	67.21%	984	32.79%	0	0	1,958	0	59	0	32	0	613	0	239	0	100	0		32.84	
(1V01) (631QB) Lake Avenue, MA	1,876	1,724	91.9%	152	8.1%	0	51	1,653	1	71	0	50	9	46	13	29	11	27	17		12.45	9.51
(1V01) (650) Providence, RI HCS	67,215	61,882	92.07%	5,333	7.93%	40	106	59,018	77	2,864	1	2,003	5	1,505	5	982	9	843	9	7.35	10.85	6.22
(1V01) (650) Providence, RI	46,067	42,562	92.39%	3,505	7.61%	0	105	40,311	77	2,251	1	1,178	5	925	4	744	9	658	9	7.31	11.49	2.97
(1V01) (650GA) New Bedford, MA	4,088	3,548	86.79%	540	13.21%	0	0	3,442	0	106	0	362	0	128	0	34	0	16	0	6.01	21.77	15.83
(1V01) (650GB) Hyannis, MA	4,858	4,597	94.63%	261	5.37%	0	0	4,427	0	170	0	93	0	78	0	52	0	38	0	5.64	13.36	2.25
(1V01) (650GD) Middletown, RI	2,488	2,214	88.99%	274	11.01%	0	0	2,124	0	90	0	125	0	113	0	27	0	9	0	12.03	9.46	5.99
(1V01) (650QA) Eagle Square, RI	9,599	8,868	92.38%	731	7.62%	0	1	8,623	0	245	0	236	0	248	1	125	0	122	0		8.80	
(1V01) (650QB) Eagle Street, RI	115	93	80.87%	22	19.13%	0	0	91	0	0	0	0	0	13	0	0	0	0	0		21.07	
(1V01) (689) Connecticut HCS	75,011	68,394	91.18%	6,617	8.82%	15	0	66,233	0	2,161	0	2,014	0	1,840	0	1,312	0	1,451	0	5.60	12.32	4.35
(1V01) (689) West Haven, CT	38,451	35,022	91.08%	3,429	8.92%	0	0	33,674	0	1,348	0	1,274	0	1,008	0	604	0	543	0	5.05	9.98	3.85
(1V01) (689A4) Newington, CT	31,290	28,361	90.64%	2,929	9.36%	0	0	27,611	0	750	0	670	0	736	0	639	0	884	0	5.17	15.67	5.34
(1V01) (689GA) Waterbury, CT	1,246	1,197	96.07%	49	3.93%	0	0	1,191	0	6	0	0	0	0	0	0	0	0	0	5.59		0.34
(1V01) (689GB) Stamford, CT	1,071	1,060	98.97%	11	1.03%	0	0	1,058	0	0	0	0	0	6	0	0	0	0	0	1.50		11.20
(1V01) (689GC) Willimantic, CT	478	434	90.79%	44	9.21%	0	0	428	0	6	0	0	0	0	0	0	0	0	0	13.46	3.36	5.29
(1V01) (689GD) Winsted, CT	197	190	96.45%	7	3.55%	0	0	188	0	0	0	2	0	0	0	0	0	0	0	10.82	0.00	2.32
(1V01) (689GE) Danbury, CT	483	408	84.47%	75	15.53%	0	0	395	0	13	0	19	0	26	0	0	0	5	0	58.95	0.00	4.39
(1V01) (689HC) New London, CT (John J. McGuirk)	1,616	1,543	95.48%	73	4.52%	0	0	1,510	0	33	0	25	0	28	0	13	0	7	0	7.69	0.00	5.14
(1V01) (689QA) Errera, CT	179	179	100%	0	0%	0	0	178	0	0	0	0	0	0	0	0	0	0	0	0.76		1.19
(1V02) (528A8) Albany, NY HCS	47,221	41,947	88.83%	5,274	11.17%	0	55	40,483	8	1,464	4	2,074	9	1,390	5	643	7	1,167	22	7.04	14.98	6.70
(1V02) (528A8) Albany, NY (Samuel S. Stratton)	32,022	27,430	85.66%	4,592	14.34%	0	54	26,317	8	1,113	3	1,784	9	1,221	5	580	7	1,007	22	9.95	15.10	7.84
(1V02) (528G2) Westport, NY	490	479	97.76%	11	2.24%	0	0	435	0	0	0	5	0	0	0	0	0	0	0	6.15	0.71	2.64
(1V02) (528G3) Bainbridge, NY	452	426	94.25%	26	5.75%	0	0	419	0	0	0	0	0	13	0	0	0	5	0	10.01	9.53	3.78
(1V02) (528G6) Fonda, NY	1,181	1,168	98.9%	13	1.1%	0	0	1,161	0	0	0	7	0	3	0	0	0	0	0	1.59	0.37	1.97
(1V02) (528G7) Catskill, NY	1,090	1,019	93.49%	71	6.51%	0	0	959	0	0	0	26	0	27	0	11	0	0	0	8.64	6.45	3.26
(1V02) (528GT) Glens Falls, NY	3,213	2,982	92.81%	231	7.19%	0	0	2,879	0	0	0	0	0	44	0	8	0	71	0	7.79	5.54	1.57
(1V02) (528GV) Plattsburgh, NY	1,945	1,874	96.35%	71	3.65%	0	1	1,854	0	20	1	13	0	18	0	20	0	0	0	4.94	14.78	3.13
(1V02) (528GW) Schenectady, NY	1,741	1,601	91.96%	140	8.04%	0	0	1,582	0	19	0	70	0	39	0	0	0	24	0	8.01	7.13	1.80
(1V02) (528GX) Troy, NY	952	932	97.9%	20	2.1%	0	0	911	0	0	0	10	0	4	0	0	0	0	0	4.53		5.56
(1V02) (528GY) Clifton Park, NY	1,539	1,528	99.29%	11	0.71%	0	0	1,492	0	36	0	0	0	0	0	0	0	0	0	2.66	2.81	2.55
(1V02) (528GZ) Kingston, NY	1,994	1,969	98.75%	25	1.25%	0	0	1,954	0	0	0	15	0	5	0	0	0	0	0	0.58	3.50	4.44
(1V02) (528QK) Saranac Lake, NY	602	539	89.53%	63	10.47%	0	0	520	0	19	0	25	0	0	0	0	0	0	0	17.26	8.67	1.94
(1V02) (528A6) Bath, NY HCS	39,026	36,469	93.45%	2,557	6.55%	0	88	35,733	5	736	20	914	5	864	8	441	13	338	37	3.73	11.14	3.73
(1V02) (528A5) Canandaigua, NY	7,029	5,932	84.39%	1,097	15.61%	0	53	5,707	0	225	11	342	0	423	4	220	9	112	29	6.57	18.66	7.90
(1V02) (528A6) Bath, NY	14,183	13,582	95.76%	601	4.24%	0	16	13,447	3	135	7	169	0	179	0	101	0	152	6	3.51	11.77	2.44
(1V02) (528G4) Elmira, NY	1,755	1,747	99.54%	8	0.46%	0	0	1,727	0	0	0	8	0	0	0	0	0	0	0	1.87	1.50	1.03
(1V02) (528G8) Wellsville, NY	486	455	93.62%	31	6.38%	0	0	445	0	0	0	16	0	11	0	0	0	0	0	6.12	6.15	2.09
(1V02) (528GE) Rochester, NY	719	637	88.6%	82	11.4%	0	19	618	2	19	2	42	5	24	4	13	4	3	2	0.67	11.77	7.92
(1V02) (528QC) Rochester Calkins, NY	14,517	13,848	95.39%	669	4.61%	0	0	13,528	0	320	0	316	0	188	0	97	0	68	0	2.68	7.42	2.11
(1V02) (528QE) Coudersport, PA	63	49	77.78%	14	22.22%	0	0	48	0	0	0	4	0	0	0	0	0	0	0	17.56		
(1V02) (528QF) Wellsboro, PA	274	219	79.93%	55	20.07%	0	0	213	0	6	0	0	0	31	0	5	0	0	0	17.20	1.13	0.00
(1V02) (528) Western New York HCS	62,818	58,640	93.35%	4,178	6.65%	32	62	56,685	10	1,955	5	1,538	11	1,201	5	579	12	860	19	4.69	9.80	12.86
(1V02) (528) Buffalo, NY	46,407	42,841	92.32%	3,566	7.68%	0	62	41,081	10	1,760	5	1,294	11	999	5	537	12	736	19	4.99	10.08	14.97
(1V02) (528A4) Batavia, NY	6,686	6,533	97.71%	153	2.29%	0	0	6,450	0	83	0	30	0	44	0	13	0	66	0	1.68	7.10	10.16
(1V02) (528GB) Jamestown, NY	1,792	1,720	95.98%	72	4.02%	0	0	1,707	0	13	0	38	0	17	0	0	0	0	0	3.98	5.65	0.69
(1V02) (528GC) Dunkirk, NY	1,617	1,606	99.32%	11	0.68%	0	0	1,605	0	0	0	5	0	0	0	0	0	5	0	1.31	0.00	0.44
(1V02) (528GD) Niagara Falls, NY	1,588	1,535	96.66%	53	3.34%	0	0	1,512	0	0	0	16	0	0	0	0	0	0	0	4.79	7.29	5.51
(1V02) (528GK) Lockport, NY	1,236	1,076	87.06%	160	12.94%	0	0	1,055	0	21	0	65	0	0	0	10	0	5	0	11.48	0.00	2.76
(1V02) (528GQ) Lackawanna, NY	1,707	1,567	91.8%	140	8.2%	0	0	1,546	0	21	0	77	0	33	0	0	0	27	0	10.24	24.00	3.63
(1V02) (528GR) Olean, NY	1,661	1,638	98.62%	23	1.38%	0	0	1,606	0	0	0	13	0	4	0	0	0	0	0	2.30	10.01	5.09
(1V02) (528QA) Buffalo Main Street, NY	86	86	100%	0	0%	0	0	86	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QB) Packard, NY	38	38	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.83		
(1V02) (528A7) Syracuse, NY HCS	81,095	73,478	90.61%	7,617	9.39%	0	161	70,579	9	2,899	0	2,525	36	2,220	33	1,284	8	1,588	75	3.14	16.03	3.18

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(1V02) (528A7) Syracuse, NY	43,189	38,187	88.42%	5,002	11.58%	0	158	36,276	9	1,911	0	1,746	33	1,416	33	825	8	1,015	75	3.36	15.13	2.24
(1V02) (528G5) Auburn, NY	1,583	1,534	96.9%	49	3.1%	0	0	1,484	0	50	0	39	0	7	0	0	0	3	0	1.98	9.20	5.33
(1V02) (528G9) Tompkins County, NY	2,025	2,006	99.06%	19	0.94%	0	0	1,990	0	16	0	10	0	6	0	0	0	2	0	0.81	5.84	4.64
(1V02) (528GL) Massena, NY	2,646	2,558	96.67%	88	3.33%	0	0	2,462	0	96	0	39	0	29	0	17	0	0	0	5.45	4.51	1.01
(1V02) (528GM) Rome, NY (Donald J. Mitchell)	8,894	8,269	92.97%	625	7.03%	0	0	7,993	0	276	0	171	0	302	0	57	0	95	0	3.89	14.29	1.53
(1V02) (528GN) Binghamton, NY	6,441	6,009	93.29%	432	6.71%	0	0	5,900	0	109	0	95	0	154	0	149	0	34	0	4.59	11.53	2.88
(1V02) (528GO) Watertown, NY	5,345	5,264	98.48%	81	1.52%	0	3	5,165	0	99	0	49	3	15	0	15	0	2	0	1.72	9.32	3.28
(1V02) (528GP) Oswego, NY	2,224	2,207	99.24%	17	0.76%	0	0	2,162	0	45	0	13	0	0	0	0	0	0	0	1.95	4.06	2.88
(1V02) (528QG) Erie West, NY	3,160	2,949	93.32%	211	6.68%	0	0	2,806	0	143	0	141	0	0	0	9	0	46	0		0.00	4.06
(1V02) (528QH) South Salina, NY	50	50	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (528QI) Erie East, NY	3,240	2,311	71.33%	929	28.67%	0	0	2,166	0	145	0	191	0	209	0	183	0	346	0		35.25	
(1V02) (528QN) Watertown 2, NY	2,298	2,134	92.86%	164	7.14%	0	0	2,125	0	9	0	31	0	66	0	27	0	0	0		8.63	1.26
(1V02) (526) Bronx, NY HCS	31,634	29,558	93.44%	2,076	6.56%	1	3	28,981	1	577	0	723	2	661	0	404	0	288	0	5.06	8.36	1.81
(1V02) (526) Bronx, NY (James J. Peters)	29,475	27,427	93.05%	2,048	6.95%	0	3	26,864	1	563	0	711	2	651	0	400	0	286	0	6.10	8.37	2.22
(1V02) (526GA) White Plains, NY	1,211	1,189	98.18%	22	1.82%	0	0	1,177	0	0	0	0	0	0	0	0	0	0	0	1.03	1.81	0.22
(1V02) (526GB) Yonkers, NY	634	631	99.53%	3	0.47%	0	0	630	0	0	0	0	0	2	0	0	0	0	0	1.33	0.00	0.06
(1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)	314	311	99.04%	3	0.96%	0	0	310	0	0	0	0	0	0	0	0	0	0	0	1.55		
(1V02) (561) New Jersey HCS	70,160	66,185	94.33%	3,975	5.67%	60	224	64,752	39	1,433	43	1,260	46	912	46	673	9	1,130	41	3.24	11.60	3.74
(1V02) (561) East Orange, NJ	25,562	23,267	91.02%	2,295	8.98%	0	14	22,755	14	512	0	747	0	560	0	315	0	673	0	5.72	13.47	7.54
(1V02) (561A4) Lyons, NJ	12,112	11,328	93.53%	784	6.47%	0	210	11,145	25	183	43	131	46	99	46	229	9	325	41	1.13	13.12	3.26
(1V02) (561BZ) Brick, NJ (James J. Howard)	15,062	14,515	96.37%	547	3.63%	0	0	14,033	0	482	0	213	0	177	0	81	0	76	0	4.28	7.30	1.38
(1V02) (561GA) Hamilton, NJ	1,516	1,507	99.41%	9	0.59%	0	0	1,483	0	0	0	3	0	0	0	0	0	0	0	2.12	2.00	0.64
(1V02) (561GB) Elizabeth, NJ	504	499	99.01%	5	0.99%	0	0	496	0	3	0	0	0	0	0	0	0	0	0	1.50		0.48
(1V02) (561GD) Hackensack, NJ	6,018	5,911	98.22%	107	1.78%	0	0	5,829	0	82	0	51	0	33	0	11	0	12	0	3.21	2.10	1.53
(1V02) (561GE) Jersey City, NJ	930	922	99.14%	8	0.86%	0	0	910	0	12	0	3	0	2	0	2	0	0	0	0.70	0.50	5.85
(1V02) (561GF) Piscataway, NJ	1,229	1,207	98.21%	22	1.79%	0	0	1,203	0	0	0	0	0	0	0	0	0	0	0	2.70	0.00	0.88
(1V02) (561GH) Morristown, NJ	1,187	1,158	97.56%	29	2.44%	0	0	1,150	0	0	0	8	0	3	0	0	0	0	0	2.24	31.30	10.61
(1V02) (561GI) Tinton Falls, NJ	4,258	4,126	96.9%	132	3.1%	0	0	4,018	0	108	0	75	0	21	0	23	0	13	0	2.47	4.53	5.53
(1V02) (561GJ) Paterson, NJ	1,010	975	96.53%	35	3.47%	0	0	971	0	4	0	22	0	9	0	0	0	0	0	1.02	49.94	6.22
(1V02) (561GK) Sussex, NJ	772	770	99.74%	2	0.26%	0	0	759	0	0	0	0	0	0	0	0	0	0	0	0.92	0.00	2.93
(1V02) (620) Hudson Valley, NY HCS	24,593	21,950	89.25%	2,643	10.75%	3	0	21,261	0	689	0	715	0	936	0	685	0	307	0	6.89	13.13	2.81
(1V02) (620) Montrose, NY (Franklin Delano Roosevelt)	3,731	3,150	84.43%	581	15.57%	0	0	3,062	0	0	0	175	0	228	0	138	0	40	0	4.07	21.46	3.72
(1V02) (620A4) Castle Point, NY	10,360	9,048	87.34%	1,312	12.66%	0	0	8,749	0	299	0	360	0	417	0	344	0	191	0	7.43	13.01	2.42
(1V02) (620GA) New City, NY	2,172	2,085	95.99%	87	4.01%	0	0	2,029	0	56	0	22	0	0	0	17	0	0	0	2.47	7.72	3.00
(1V02) (620GB) Carmel, NY	1,473	1,337	90.77%	136	9.23%	0	0	1,302	0	35	0	40	0	60	0	28	0	0	0	7.96	9.57	6.95
(1V02) (620GD) Goshen, NY	2,018	1,891	93.71%	127	6.29%	0	0	1,839	0	52	0	34	0	62	0	28	0	0	0	7.58	7.36	1.20
(1V02) (620GE) Port Jervis, NY	2,106	1,900	90.22%	206	9.78%	0	0	1,836	0	64	0	0	0	57	0	65	0	48	0	16.19	10.25	2.71
(1V02) (620GF) Monticello, NY	853	789	92.5%	64	7.5%	0	0	767	0	0	0	16	0	27	0	0	0	4	0	5.94	11.59	1.05
(1V02) (620GG) Poughkeepsie, NY	1,551	1,440	92.84%	111	7.16%	0	0	1,383	0	0	0	0	0	37	0	47	0	10	0	1.76	15.63	0.13
(1V02) (620GH) Eastern Dutchess, NY	329	310	94.22%	19	5.78%	0	0	294	0	0	0	0	0	0	0	0	0	0	0	0.90	9.15	0.25
(1V02) (630) New York Harbor HCS	28,173	25,927	92.03%	2,246	7.97%	199	1	25,478	0	449	0	812	0	928	0	335	1	171	0	9.55	10.95	1.55
(1V02) (630) Manhattan, NY	11,544	10,440	90.44%	1,104	9.56%	0	1	10,171	0	269	0	377	0	459	0	161	1	107	0	14.52	12.56	1.95
(1V02) (630A4) Brooklyn, NY	14,913	14,102	94.56%	811	5.44%	0	0	13,943	0	159	0	293	0	312	0	147	0	59	0	5.81	8.30	1.16
(1V02) (630A5) St. Albans, NY	1,089	827	75.94%	262	24.06%	0	0	812	0	15	0	106	0	133	0	19	0	0	0	27.51	25.48	0.01
(1V02) (630GA) Harlem, NY	189	189	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.06		0.00
(1V02) (630GB) Staten Island, NY	438	369	84.25%	69	15.75%	0	0	363	0	0	0	0	0	0	0	0	0	0	0	28.40	4.96	1.97
(1V02) (632) Northport, NY HCS	40,867	36,849	90.17%	4,018	9.83%	77	278	35,116	15	1,733	19	1,273	31	1,319	31	780	22	646	160	5.56	12.69	3.51
(1V02) (632) Northport, NY	31,327	27,655	88.28%	3,672	11.72%	0	278	26,112	15	1,543	19	1,134	31	1,186	31	732	22	620	160	8.48	12.62	2.80
(1V02) (632BU) Northport, NY - VADOM	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V02) (632GA) East Meadow, NY	3,118	2,958	94.87%	160	5.13%	0	0	2,869	0	0	0	66	0	59	0	0	0	0	0	4.92	9.37	8.72
(1V02) (632HA) Valley Stream, NY	821	800	97.44%	21	2.56%	0	0	789	0	11	0	8	0	0	0	8	0	0	0	3.50	0.00	0.93
(1V02) (632HB) Riverhead, NY	1,949	1,886	96.77%	63	3.23%	0	0	1,869	0	0	0	22	0	31	0	6	0	0	0	1.75	28.52	0.57



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (632HC) Bay Shore, NY	1,343	1,325	98.66%	18	1.34%	0	0	1,288	0	37	0	0	0	4	0	0	0	0	0	3.00		4.41
(1V02) (632HD) Patchogue, NY	2,253	2,178	96.67%	75	3.33%	0	0	2,144	0	0	0	0	0	34	0	0	0	5	0	3.22	20.82	4.93
(1V02) (632QA) Northport 1, NY - Mobile	34	32	94.12%	2	5.88%	0	0	31	0	0	0	0	0	0	0	0	0	0	0		4.38	
(1V02) (632QB) Northport 2, NY - Mobile	18	11	61.11%	7	38.89%	0	0	0	0	0	0	0	0	3	0	0	0	0	0	28.60	56.00	
(1V04) (460) Wilmington, DE HCS	40,978	37,769	92.17%	3,209	7.83%	65	2	36,985	0	784	0	720	1	820	0	827	0	842	1	3.25	16.48	2.67
(1V04) (460) Wilmington, DE	25,764	22,923	88.97%	2,841	11.03%	0	1	22,301	0	622	0	559	1	675	0	784	0	823	0	5.56	18.30	2.46
(1V04) (460GA) Sussex County, DE	4,148	4,007	96.6%	141	3.4%	0	0	3,943	0	64	0	0	0	66	0	0	0	10	0	2.54	12.88	1.60
(1V04) (460GC) Kent County, DE	3,882	3,809	98.12%	73	1.88%	0	1	3,752	0	57	0	42	0	19	0	0	0	0	1	1.50	1.55	4.36
(1V04) (460GD) Cape May County, NJ	1,083	1,079	99.63%	4	0.37%	0	0	1,074	0	0	0	4	0	0	0	0	0	0	0	0.65	1.28	1.17
(1V04) (460HE) Atlantic County, NJ	3,488	3,386	97.08%	102	2.92%	0	0	3,365	0	21	0	45	0	45	0	8	0	0	0	2.43	2.19	5.09
(1V04) (460HG) Cumberland County, NJ	2,613	2,565	98.16%	48	1.84%	0	0	2,550	0	0	0	20	0	15	0	10	0	3	0	1.81	3.82	0.90
(1V04) (503) Altoona, PA HCS	39,950	39,121	97.92%	829	2.08%	2	1	38,278	1	843	0	338	0	237	0	161	0	93	0	1.70	5.06	3.76
(1V04) (503) Altoona, PA (James E. Van Zandt)	20,905	20,263	96.93%	642	3.07%	0	1	19,791	1	472	0	222	0	198	0	138	0	84	0	1.85	5.75	4.07
(1V04) (503GA) Johnstown, PA	6,058	5,985	98.79%	73	1.21%	0	0	5,853	0	132	0	55	0	12	0	3	0	0	0	1.59	3.54	2.10
(1V04) (503GB) DuBois, PA	5,303	5,274	99.45%	29	0.55%	0	0	5,164	0	110	0	17	0	9	0	2	0	0	0	1.98	3.40	1.99
(1V04) (503GC) State College, PA	5,056	5,009	99.07%	47	0.93%	0	0	4,920	0	89	0	26	0	10	0	9	0	0	0	1.29	2.40	4.33
(1V04) (503GD) Huntingdon County, PA	1,261	1,232	97.7%	29	2.3%	0	0	1,205	0	27	0	12	0	6	0	8	0	3	0	2.60	6.32	11.29
(1V04) (503GE) Indiana County, PA	1,367	1,358	99.34%	9	0.66%	0	0	1,345	0	0	0	6	0	0	0	0	0	0	0	0.66	2.68	2.64
(1V04) (529) Butler, PA HCS	23,050	21,863	94.85%	1,187	5.15%	16	12	21,435	8	428	4	548	0	490	0	113	0	36	0	0.78	13.97	4.40
(1V04) (529) Duffy Road, PA (Abie Abraham)	13,110	11,994	91.49%	1,116	8.51%	0	12	11,618	8	376	4	499	0	473	0	108	0	36	0	1.33	14.16	4.44
(1V04) (529A4) New Castle Road, PA (Butler)	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	2,799	2,762	98.68%	37	1.32%	0	0	2,746	0	16	0	30	0	6	0	0	0	0	0	0.76	6.86	3.89
(1V04) (529GB) Lawrence County, PA	1,643	1,627	99.03%	16	0.97%	0	0	1,622	0	5	0	0	0	7	0	3	0	0	0	0.12	20.60	10.48
(1V04) (529GC) Armstrong County, PA	1,745	1,743	99.89%	2	0.11%	0	0	1,739	0	4	0	0	0	0	0	0	0	0	0	0.07	4.27	1.31
(1V04) (529GD) Clarion County, PA	1,252	1,247	99.6%	5	0.4%	0	0	1,240	0	0	0	0	0	0	0	0	0	0	0	1.07	1.65	6.74
(1V04) (529GF) Cranberry Township, PA	2,498	2,487	99.56%	11	0.44%	0	0	2,467	0	20	0	0	0	0	0	0	0	0	0	0.24	1.81	3.96
(1V04) (542) Coatesville, PA HCS	20,218	19,203	94.98%	1,015	5.02%	6	0	18,903	0	300	0	331	0	305	0	242	0	137	0	2.06	8.65	6.33
(1V04) (542) Coatesville, PA	14,580	13,616	93.39%	964	6.61%	0	0	13,381	0	235	0	309	0	292	0	234	0	129	0	2.39	8.67	8.00
(1V04) (542BU) Coatesville, PA - VADOM	7	7	100%	0	0%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			0.00
(1V04) (542GA) Delaware County, PA	3,128	3,094	98.91%	34	1.09%	0	0	3,044	0	50	0	17	0	8	0	6	0	3	0	1.59		3.34
(1V04) (542GE) Spring City, PA	2,503	2,486	99.32%	17	0.68%	0	0	2,471	0	15	0	5	0	5	0	2	0	0	0	1.80	0.44	1.19
(1V04) (562) Erie, PA HCS	29,546	26,637	90.15%	2,909	9.85%	8	4	26,015	3	622	1	961	0	1,063	0	530	0	355	0	4.53	18.64	1.63
(1V04) (562) Erie, PA	19,143	16,753	87.52%	2,390	12.48%	0	4	16,346	3	407	1	759	0	871	0	449	0	311	0	4.04	19.50	1.68
(1V04) (562GA) Crawford County, PA	2,815	2,696	95.77%	119	4.23%	0	0	2,606	0	0	0	57	0	40	0	9	0	13	0	3.91	8.91	0.96
(1V04) (562GB) Ashtabula County, OH	2,428	2,224	91.6%	204	8.4%	0	0	2,200	0	0	0	0	0	88	0	37	0	19	0	7.67	4.68	1.62
(1V04) (562GC) McKean County, PA	556	524	94.24%	32	5.76%	0	0	492	0	0	0	0	0	6	0	0	0	0	0	5.55	4.32	0.10
(1V04) (562GD) Venango County, PA	1,952	1,890	96.82%	62	3.18%	0	0	1,855	0	35	0	23	0	24	0	13	0	0	0	4.57	23.60	2.42
(1V04) (562GE) Warren County, PA	2,652	2,550	96.15%	102	3.85%	0	0	2,516	0	0	0	38	0	0	0	21	0	9	0	3.55	2.99	1.13
(1V04) (595) Lebanon, PA HCS	76,919	69,438	90.27%	7,481	9.73%	6	12	66,823	8	2,615	1	1,765	1	1,965	2	1,969	0	1,782	0	4.89	18.13	6.93
(1V04) (595) Lebanon, PA	46,752	41,101	87.91%	5,651	12.09%	0	11	39,514	8	1,587	1	1,146	1	1,431	1	1,662	0	1,412	0	6.78	17.63	6.44
(1V04) (595GA) Cumberland County, PA	13,224	12,224	92.44%	1,000	7.56%	0	0	11,620	0	604	0	307	0	243	0	180	0	270	0	3.87	25.06	9.73
(1V04) (595GC) Lancaster County, PA	3,729	3,558	95.41%	171	4.59%	0	0	3,488	0	70	0	74	0	76	0	11	0	10	0	4.28	7.04	2.79
(1V04) (595GD) Berks County, PA	4,276	4,173	97.59%	103	2.41%	0	0	4,102	0	71	0	29	0	42	0	23	0	9	0	3.49	64.67	0.95
(1V04) (595GE) York, PA	6,911	6,430	93.04%	481	6.96%	0	0	6,184	0	246	0	175	0	149	0	83	0	74	0	4.24	17.50	6.49
(1V04) (595GF) Schuylkill County, PA	1,906	1,838	96.43%	68	3.57%	0	1	1,802	0	36	0	31	0	21	1	9	0	7	0	3.71		5.60
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	121	114	94.21%	7	5.79%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4.75		
(1V04) (642) Philadelphia, PA HCS	84,189	78,307	93.01%	5,882	6.99%	141	3	75,139	3	3,168	0	1,848	0	1,352	0	1,262	0	1,420	0	3.72	11.04	1.97
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	56,711	51,830	91.39%	4,881	8.61%	0	2	49,257	2	2,573	0	1,477	0	1,076	0	1,099	0	1,229	0	3.91	10.90	2.20
(1V04) (642GA) Burlington County, NJ	7,075	6,661	94.15%	414	5.85%	0	0	6,444	0	217	0	169	0	94	0	58	0	93	0	6.39	25.07	0.84
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	10,156	9,914	97.62%	242	2.38%	0	1	9,741	1	173	0	66	0	91	0	31	0	54	0	2.32	7.91	1.47
(1V04) (642GD) Gloucester County, NJ	6,842	6,538	95.56%	304	4.44%	0	0	6,368	0	170	0	116	0	76	0	72	0	40	0	3.32	10.37	1.68
(1V04) (642GF) Camden, NJ	1,594	1,580	99.12%	14	0.88%	0	0	1,563	0	17	0	0	0	0	0	0	0	4	0	2.92		1.91

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V04) (642GH) West Philadelphia, PA	811	802	98.89%	9	1.11%	0	0	784	0	18	0	8	0	0	0	0	0	0	0	1.26		2.34
(1V04) (642QA) Chestnut Street, PA	1,000	982	98.2%	18	1.8%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	81,699	77,766	95.19%	3,933	4.81%	86	0	74,050	0	3,716	0	1,917	0	900	0	468	0	648	0	4.82	8.53	4.99
(1V04) (646) Pittsburgh, PA	43,597	41,351	94.85%	2,246	5.15%	0	0	39,690	0	1,661	0	1,067	0	554	0	253	0	372	0	5.66	7.49	4.13
(1V04) (646A4) Heinz, PA (H. John Heinz III)	11,410	10,664	93.46%	746	6.54%	0	0	9,921	0	743	0	271	0	154	0	129	0	192	0	5.85	13.77	7.17
(1V04) (646GA) Belmont County, OH	3,702	3,596	97.14%	106	2.86%	0	0	3,452	0	144	0	80	0	19	0	2	0	0	0	3.50	4.39	3.27
(1V04) (646GB) Westmoreland County, PA	8,463	8,185	96.72%	278	3.28%	0	0	7,373	0	812	0	173	0	47	0	39	0	19	0	6.84	10.57	3.65
(1V04) (646GC) Beaver County, PA	5,382	5,179	96.23%	203	3.77%	0	0	5,040	0	139	0	123	0	0	0	0	0	0	0	3.35	11.01	3.61
(1V04) (646GD) Washington County, PA	5,100	4,949	97.04%	151	2.96%	0	0	4,819	0	130	0	62	0	35	0	22	0	32	0	2.91	12.90	17.49
(1V04) (646GE) Fayette County, PA	4,045	3,842	94.98%	203	5.02%	0	0	3,755	0	87	0	141	0	37	0	0	0	0	0	2.96	8.22	7.72
(1V04) (693) Wilkes-Barre, PA HCS	57,879	54,997	95.02%	2,882	4.98%	68	22	53,683	0	1,314	1	1,273	1	817	5	415	4	377	11	2.05	6.94	8.66
(1V04) (693) Wilkes-Barre, PA	38,402	35,873	93.41%	2,529	6.59%	0	0	34,857	0	1,016	0	1,118	0	718	0	345	0	348	0	1.90	7.69	13.41
(1V04) (693B4) Allentown, PA	10,732	10,494	97.78%	238	2.22%	0	4	10,297	0	197	1	97	0	63	1	57	2	21	0	3.24	2.33	2.83
(1V04) (693GA) Sayre, PA	2,320	2,289	98.66%	31	1.34%	0	0	2,275	0	14	0	24	0	0	0	0	0	0	0	0.96	2.07	7.71
(1V04) (693GB) Williamsport, PA	3,875	3,832	98.89%	43	1.11%	0	18	3,775	0	57	0	0	1	14	4	0	2	0	11	1.02	0.00	3.11
(1V04) (693GC) Tobyhanna, PA	536	530	98.88%	6	1.12%	0	0	529	0	0	0	0	0	0	0	0	0	0	0	1.08		2.15
(1V04) (693GF) Columbia County, PA	71	66	92.96%	5	7.04%	0	0	65	0	0	0	0	0	0	0	0	0	0	0	17.50		4.16
(1V04) (693GG) Northampton County, PA	1,095	1,083	98.9%	12	1.1%	0	0	1,071	0	12	0	0	0	0	0	0	0	0	0	0.95	104.25	6.33
(1V04) (693QA) Wayne County, PA	848	830	97.88%	18	2.12%	0	0	814	0	0	0	0	0	0	0	0	0	0	0	2.77		
(1V05) (540) Clarksburg, WV HCS	37,130	35,274	95%	1,856	5%	9	153	33,883	5	1,391	5	701	3	553	4	361	15	241	121	4.21	7.45	5.80
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	31,015	29,297	94.46%	1,718	5.54%	0	153	28,080	5	1,217	5	625	3	516	4	344	15	233	121	4.45	7.46	7.49
(1V05) (540GA) Tucker County, WV	578	565	97.75%	13	2.25%	0	0	560	0	0	0	0	0	0	0	0	0	0	0	3.61	0.00	2.06
(1V05) (540GB) Wood County, WV	2,726	2,666	97.8%	60	2.2%	0	0	2,591	0	0	0	35	0	0	0	0	0	0	0	3.37	5.68	3.36
(1V05) (540GC) Braxton County, WV	1,153	1,148	99.57%	5	0.43%	0	0	1,132	0	0	0	3	0	0	0	0	0	0	0	1.77	0.00	3.01
(1V05) (540GD) Monongalia County, WV	1,463	1,412	96.51%	51	3.49%	0	0	1,357	0	55	0	0	0	16	0	0	0	0	0	7.58	8.93	1.74
(1V05) (540HK) Clarksburg, WV - Mobile	195	186	95.38%	9	4.62%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8.76		
(1V05) (512) Baltimore, MD HCS	46,545	40,691	87.42%	5,854	12.58%	10	26	39,019	3	1,672	1	1,625	2	1,531	1	974	0	1,724	19	3.21	15.90	24.18
(1V05) (512) Baltimore, MD	31,248	26,073	83.44%	5,175	16.56%	0	13	24,814	2	1,259	1	1,449	2	1,388	1	868	0	1,470	7	4.55	16.99	33.66
(1V05) (512A5) Perry Point, MD	4,795	4,473	93.28%	322	6.72%	0	2	4,309	1	164	0	71	0	83	0	43	0	125	1	3.85	18.08	5.93
(1V05) (512GA) Cambridge, MD	3,084	3,028	98.18%	56	1.82%	0	0	2,959	0	69	0	21	0	0	0	7	0	24	0	1.35	8.98	4.82
(1V05) (512GC) Glen Burnie, MD	2,048	1,971	96.24%	77	3.76%	0	0	1,922	0	49	0	14	0	11	0	21	0	31	0	2.23	10.59	2.98
(1V05) (512GD) Loch Raven, MD	2,588	2,539	98.11%	49	1.89%	0	11	2,488	0	51	0	26	0	14	0	6	0	3	11	1.85	2.34	4.14
(1V05) (512GE) Pocomoke City, MD	682	651	95.45%	31	4.55%	0	0	600	0	51	0	16	0	7	0	7	0	0	0	4.28	30.23	9.22
(1V05) (512GF) Eastern Baltimore County, MD	900	889	98.78%	11	1.22%	0	0	877	0	12	0	11	0	0	0	0	0	0	0	0.99	0.00	4.57
(1V05) (512GG) Fort Meade, MD	762	638	83.73%	124	16.27%	0	0	621	0	17	0	13	0	23	0	21	0	67	0	5.38	30.14	39.72
(1V05) (512QA) Baltimore West Fayette Street, MD	438	429	97.95%	9	2.05%	0	0	429	0	0	0	0	0	0	0	0	0	0	0		8.00	2.20
(1V05) (613) Martinsburg, WV HCS	45,179	40,661	90%	4,518	10%	31	124	39,034	17	1,627	24	1,438	45	1,648	31	745	6	687	1	4.31	17.26	11.11
(1V05) (613) Martinsburg, WV	29,371	25,843	87.99%	3,528	12.01%	0	124	24,678	17	1,165	24	1,063	45	1,214	31	644	6	607	1	4.50	18.60	12.24
(1V05) (613BU) Martinsburg, WV - VADOM	57	49	85.96%	8	14.04%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.83
(1V05) (613GA) Cumberland, MD	1,730	1,571	90.81%	159	9.19%	0	0	1,541	0	30	0	74	0	71	0	0	0	8	0	6.90	22.23	4.48
(1V05) (613GB) Hagerstown, MD	3,207	3,004	93.67%	203	6.33%	0	0	2,938	0	66	0	78	0	98	0	17	0	10	0	5.48	25.87	5.47
(1V05) (613GC) Stephens City, VA	2,958	2,864	96.82%	94	3.18%	0	0	2,815	0	49	0	40	0	38	0	10	0	6	0	3.87	23.03	2.16
(1V05) (613GD) Franklin, WV	34	34	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.78	0.00	0.00
(1V05) (613GE) Petersburg, WV	682	680	99.71%	2	0.29%	0	0	675	0	5	0	0	0	0	0	0	0	0	0	1.09	8.62	1.25
(1V05) (613GF) Harrisonburg, VA	2,035	1,938	95.23%	97	4.77%	0	0	1,887	0	51	0	38	0	29	0	20	0	10	0	2.78	16.56	14.99
(1V05) (613GG) Fort Detrick, MD	5,105	4,678	91.64%	427	8.36%	0	0	4,418	0	260	0	142	0	196	0	45	0	44	0	3.48	8.81	21.20
(1V05) (688) Washington, DC HCS	45,380	41,976	92.5%	3,404	7.5%	774	2	40,462	1	1,514	0	1,170	0	954	0	484	0	796	1	2.06	10.50	4.57
(1V05) (688) Washington, DC	36,214	33,046	91.25%	3,168	8.75%	0	1	31,628	0	1,418	0	1,078	0	851	0	470	0	769	1	2.41	10.71	6.36
(1V05) (688GA) Fort Belvoir, VA	3,412	3,311	97.04%	101	2.96%	0	0	3,258	0	53	0	45	0	40	0	0	0	0	0	1.87	1.52	5.44
(1V05) (688GB) Southeast Washington, DC	432	430	99.54%	2	0.46%	0	0	417	0	13	0	0	0	0	0	0	0	0	0	4.26	1.27	1.25
(1V05) (688GD) Charlotte Hall, MD	1,331	1,327	99.7%	4	0.3%	0	0	1,326	0	0	0	0	0	0	0	0	0	0	0	0.51	0.00	0.00
(1V05) (688GE) Southern Prince Georges County, MD	2,547	2,481	97.41%	66	2.59%	0	1	2,466	1	0	0	20	0	34	0	6	0	6	0	2.14	3.50	2.33

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V05) (688GF) Montgomery County, MD	905	848	93.7%	57	6.3%	0	0	834	0	0	0	21	0	25	0	0	0	9	0	2.07	4.05	2.02
(1V05) (688GG) Lexington Park, MD	534	528	98.88%	6	1.12%	0	0	528	0	0	0	3	0	0	0	0	0	0	0	1.04	0.00	0.55
(1V05) (688QA) Franklin Street, DC	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.20
(1V05) (517) Beckley, WV HCS	22,922	19,640	85.68%	3,282	14.32%	1	38	19,320	6	320	6	1,361	15	984	11	571	0	366	0	3.78	19.83	3.84
(1V05) (517) Beckley, WV	19,967	16,764	83.96%	3,203	16.04%	0	38	16,491	6	273	6	1,307	15	967	11	564	0	365	0	3.59	19.84	3.78
(1V05) (517GB) Greenbrier County, WV	1,673	1,670	99.82%	3	0.18%	0	0	1,658	0	0	0	0	0	0	0	0	0	0	0	2.96	0.00	2.55
(1V05) (517QA) Princeton, WV	1,282	1,206	94.07%	76	5.93%	0	0	1,171	0	35	0	53	0	17	0	5	0	0	0	5.51		7.47
(1V05) (581) Huntington, WV HCS	48,292	44,716	92.6%	3,576	7.4%	8	29	42,648	8	2,068	7	1,584	9	996	3	440	1	556	1	3.68	12.01	2.30
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	36,867	33,513	90.9%	3,354	9.1%	0	29	31,658	8	1,855	7	1,498	9	913	3	411	1	532	1	4.78	12.41	2.26
(1V05) (581GA) Prestonsburg, KY	2,955	2,880	97.46%	75	2.54%	0	0	2,845	0	35	0	37	0	14	0	0	0	0	0	1.79	21.94	3.97
(1V05) (581GB) Charleston, WV	6,737	6,634	98.47%	103	1.53%	0	0	6,472	0	162	0	37	0	42	0	10	0	0	0	2.96	4.32	0.93
(1V05) (581GG) Gallipolis, OH	1,091	1,053	96.52%	38	3.48%	0	0	1,042	0	11	0	0	0	25	0	3	0	0	0	3.43	3.44	0.00
(1V05) (581GH) Lenore, WV	631	625	99.05%	6	0.95%	0	0	620	0	0	0	3	0	2	0	0	0	0	0	1.28	57.25	0.00
(1V05) (581QA) Huntington Ninth Street, WV	11	11	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(1V06) (558) Durham, NC HCS	123,128	106,796	86.74%	16,332	13.26%	59	1,044	102,709	242	4,087	113	3,956	193	4,591	131	3,742	74	4,043	291	3.98	19.60	11.47
(1V06) (558) Durham, NC	66,498	56,033	84.26%	10,465	15.74%	0	286	53,629	30	2,404	57	2,485	73	3,001	52	2,484	29	2,495	45	3.49	17.11	11.98
(1V06) (558GA) Greenville, NC	30,361	25,760	84.85%	4,601	15.15%	0	529	24,496	196	1,264	38	1,069	70	1,142	46	1,011	19	1,379	160	6.08	26.50	10.47
(1V06) (558GB) Raleigh, NC	6,308	6,068	96.2%	240	3.8%	0	0	5,984	0	84	0	58	0	117	0	41	0	24	0	3.17	52.40	0.67
(1V06) (558GC) Morehead City, NC	4,725	4,419	93.52%	306	6.48%	0	1	4,360	0	59	0	74	1	93	0	82	0	57	0	4.34	42.05	17.23
(1V06) (558GD) Durham County, NC	1,800	1,627	90.39%	173	9.61%	0	47	1,539	6	88	10	68	20	55	9	30	2	0	0			11.51
(1V06) (558GE) Hillandale Road, NC	6,015	5,877	97.71%	138	2.29%	0	0	5,809	0	68	0	38	0	63	0	23	0	14	0	2.91	6.52	
(1V06) (558GF) Wake County, NC	2,759	2,478	89.82%	281	10.18%	0	181	2,417	10	61	8	110	29	81	24	45	24	45	86			10.35
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	4,278	4,215	98.53%	63	1.47%	0	0	4,177	0	38	0	23	0	18	0	16	0	6	0	2.25	9.82	1.82
(1V06) (558GH) Clayton-East Raleigh, NC	235	212	90.21%	23	9.79%	0	0	200	0	12	0	16	0	0	0	3	0	0	0		13.39	7.79
(1V06) (558QA) Brier Creek, NC	149	107	71.81%	42	28.19%	0	0	98	0	9	0	0	0	19	0	7	0	0	0		19.04	
(1V06) (565) Fayetteville, NC HCS	107,264	101,631	94.75%	5,633	5.25%	567	34	98,331	12	3,300	2	1,822	2	1,241	7	1,121	1	1,449	10	8.14	10.73	1.53
(1V06) (565) Fayetteville, NC	12,783	11,893	93.04%	890	6.96%	0	18	11,749	9	144	2	148	0	193	5	234	0	315	2	0.00	12.74	0.73
(1V06) (565GA) Jacksonville, NC	3,925	3,855	98.22%	70	1.78%	0	0	3,769	0	86	0	26	0	11	0	25	0	8	0	2.48	24.20	1.38
(1V06) (565GC) Wilmington, NC	19,020	18,487	97.2%	533	2.8%	0	10	18,003	0	484	0	164	1	116	2	134	1	119	6	6.43	5.09	0.85
(1V06) (565GD) Hamlet, NC	1,530	1,475	96.41%	55	3.59%	0	1	1,432	1	43	0	32	0	8	0	0	0	8	0	5.89		2.80
(1V06) (565GE) Robeson County, NC	2,754	2,604	94.55%	150	5.45%	0	0	2,450	0	154	0	134	0	8	0	0	0	0	0	2.73	0.00	2.15
(1V06) (565GF) Goldsboro, NC	2,205	2,145	97.28%	60	2.72%	0	0	2,096	0	49	0	0	0	4	0	10	0	12	0	3.60	0.00	0.67
(1V06) (565GG) Lee County, NC	3,085	3,003	97.34%	82	2.66%	0	0	2,959	0	44	0	33	0	25	0	10	0	14	0	3.15	27.00	3.20
(1V06) (565GH) Brunswick County, NC	1,667	1,652	99.1%	15	0.9%	0	0	1,621	0	0	0	0	0	0	0	0	0	0	0	3.12	0.00	0.00
(1V06) (565GJ) Jacksonville 2, NC	1,147	1,139	99.3%	8	0.7%	0	0	1,100	0	0	0	0	0	0	0	0	0	0	0	2.70		
(1V06) (565GL) Cumberland County, NC	57,214	53,474	93.46%	3,740	6.54%	0	4	51,267	2	2,207	0	1,222	1	861	0	690	0	967	1	11.21	12.29	5.56
(1V06) (565GM) Jacksonville 3, NC	1,044	1,033	98.95%	11	1.05%	0	0	1,022	0	11	0	10	0	0	0	0	0	0	0			0.17
(1V06) (565MB) IDES Fort Bragg	6	6	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		4.17	
(1V06) (565MD) IDES Camp Lejeune	7	7	100%	0	0%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		5.80	0.00
(1V06) (565QA) Robeson Street, NC	548	548	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (565QD) Raeford Road, NC	322	306	95.03%	16	4.97%	0	1	299	0	0	0	8	0	5	0	3	0	0	1		5.92	
(1V06) (565QE) Womack, NC	7	4	57.14%	3	42.86%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (590) Hampton, VA HCS	84,706	75,004	88.55%	9,702	11.45%	1,249	0	72,138	0	2,866	0	2,820	0	2,382	0	1,909	0	2,591	0	4.67	26.02	4.98
(1V06) (590) Hampton, VA	65,565	56,507	86.18%	9,058	13.82%	0	0	54,127	0	2,380	0	2,490	0	2,247	0	1,774	0	2,547	0	5.91	27.61	5.25
(1V06) (590BU) Hampton, VA - VADOM	15	15	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	9,731	9,307	95.64%	424	4.36%	0	0	9,019	0	288	0	147	0	108	0	131	0	38	0	2.78	10.15	5.40
(1V06) (590GC) Albemarle, NC	2,414	2,362	97.85%	52	2.15%	0	0	2,342	0	20	0	43	0	0	0	0	0	0	0	1.02	0.00	4.37
(1V06) (590GD) Chesapeake, VA	6,847	6,749	98.57%	98	1.43%	0	0	6,585	0	164	0	70	0	20	0	0	0	0	0	1.74	12.00	3.07
(1V06) (590MA) IDES Portsmouth	52	36	69.23%	16	30.77%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		20.21	
(1V06) (590MB) IDES Langley	33	18	54.55%	15	45.45%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		21.79	
(1V06) (590MC) IDES Fort Eustis	49	10	20.41%	39	79.59%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		36.12	36.00
(1V06) (637) Asheville, NC HCS	82,194	72,669	88.41%	9,525	11.59%	22	3	68,789	2	3,880	1	3,333	0	2,236	0	1,433	0	2,523	0	4.46	17.81	9.71



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V06) (637) Asheville, NC (Charles George)	63,216	54,820	86.72%	8,396	13.28%	0	0	51,501	0	3,319	0	2,957	0	1,858	0	1,208	0	2,373	0	3.69	18.88	12.52
(1V06) (637GA) Franklin, NC	4,713	4,430	94%	283	6%	0	1	4,320	0	110	1	78	0	137	0	56	0	12	0	4.60	11.95	5.16
(1V06) (637GB) Rutherford County, NC	3,711	3,470	93.51%	241	6.49%	0	2	3,393	2	77	0	56	0	77	0	62	0	46	0	8.36	12.27	3.58
(1V06) (637GC) Hickory, NC	10,554	9,949	94.27%	605	5.73%	0	0	9,575	0	374	0	242	0	164	0	107	0	92	0	5.50	9.33	3.50
(1V06) (652) Richmond, VA HCS	117,627	103,512	88%	14,115	12%	49	0	99,063	0	4,449	0	4,520	0	3,996	0	2,454	0	3,145	0	5.06	19.42	6.64
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	102,072	88,588	86.79%	13,484	13.21%	0	0	84,584	0	4,004	0	4,171	0	3,831	0	2,379	0	3,103	0	5.45	19.86	8.32
(1V06) (652GA) Fredericksburg, VA	4,779	4,654	97.38%	125	2.62%	0	0	4,487	0	167	0	73	0	30	0	16	0	6	0	3.18	11.69	1.88
(1V06) (652GB) Fredericksburg 2, VA	3,893	3,758	96.53%	135	3.47%	0	0	3,623	0	135	0	84	0	30	0	11	0	10	0	3.34	8.11	2.58
(1V06) (652GE) Charlottesville, VA	4,914	4,643	94.49%	271	5.51%	0	0	4,546	0	97	0	133	0	81	0	0	0	17	0	4.62	9.84	3.96
(1V06) (652GF) Emporia, VA	1,969	1,869	94.92%	100	5.08%	0	0	1,823	0	0	0	59	0	24	0	8	0	9	0	4.78	9.24	5.10
(1V06) (658) Salem, VA HCS	71,843	67,323	93.71%	4,520	6.29%	56	212	64,285	7	3,038	27	1,829	36	1,130	21	802	16	759	105	3.72	10.14	3.15
(1V06) (658) Salem, VA	54,751	50,511	92.26%	4,240	7.74%	0	174	47,683	6	2,828	19	1,688	13	1,091	15	780	16	681	105	5.05	10.15	3.37
(1V06) (658BU) Salem, VA - VADOM	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	704	701	99.57%	3	0.43%	0	0	693	0	8	0	0	0	0	0	0	0	0	0	1.09		1.37
(1V06) (658GB) Danville, VA	5,863	5,692	97.08%	171	2.92%	0	0	5,595	0	97	0	103	0	28	0	10	0	30	0	3.56	4.90	4.91
(1V06) (658GC) Lynchburg, VA	4,827	4,812	99.69%	15	0.31%	0	26	4,771	0	41	3	9	19	0	4	3	0	0	0	1.87	16.50	1.43
(1V06) (658GD) Staunton, VA	2,383	2,342	98.28%	41	1.72%	0	4	2,310	0	0	2	0	1	2	1	3	0	32	0	2.40	10.35	1.02
(1V06) (658GE) Wytheville, VA	3,313	3,263	98.49%	50	1.51%	0	8	3,231	1	0	3	23	3	6	1	0	0	0	0	1.46	11.00	2.14
(1V06) (659) Salisbury, NC HCS	177,657	153,945	86.65%	23,712	13.35%	233	0	148,148	0	5,797	0	5,577	0	6,972	0	5,133	0	6,030	0	4.72	22.01	9.66
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	49,633	41,835	84.29%	7,798	15.71%	0	0	40,295	0	1,540	0	1,556	0	2,376	0	1,667	0	2,199	0	4.14	23.91	8.82
(1V06) (659BY) Kernersville, NC	61,823	54,812	88.66%	7,011	11.34%	0	0	52,881	0	1,931	0	1,642	0	1,815	0	1,705	0	1,849	0	4.96	20.39	12.85
(1V06) (659BZ) South Charlotte, NC	58,153	50,081	86.12%	8,072	13.88%	0	0	48,112	0	1,969	0	2,177	0	2,439	0	1,604	0	1,852	0	5.11	22.55	6.75
(1V06) (659GA) North Charlotte, NC	8,048	7,217	89.67%	831	10.33%	0	0	6,860	0	357	0	202	0	342	0	157	0	130	0	3.91	6.29	3.79
(2V07) (508) Atlanta, GA HCS	173,822	162,525	93.5%	11,297	6.5%	29	2	155,877	1	6,648	1	4,585	0	2,857	0	1,688	0	2,167	0	2.39	13.16	4.30
(2V07) (508) Atlanta, GA	66,725	62,061	93.01%	4,664	6.99%	0	1	58,530	1	3,531	0	1,808	0	1,125	0	735	0	996	0	3.42	9.31	2.64
(2V07) (508GA) Fort McPherson, GA	15,551	14,246	91.61%	1,305	8.39%	0	1	13,823	0	423	1	604	0	401	0	189	0	111	0	1.81	22.05	14.52
(2V07) (508GE) Oakwood, GA	9,828	9,677	98.46%	151	1.54%	0	0	9,542	0	135	0	81	0	61	0	4	0	5	0	1.55	5.03	1.29
(2V07) (508GF) Austell, GA	3,355	3,320	98.96%	35	1.04%	0	0	3,267	0	53	0	21	0	7	0	7	0	0	0	1.35	17.17	0.00
(2V07) (508GG) Stockbridge, GA	7,760	7,659	98.7%	101	1.3%	0	0	7,532	0	127	0	27	0	28	0	41	0	5	0	2.60	8.12	2.21
(2V07) (508GH) Lawrenceville, GA	9,434	9,208	97.6%	226	2.4%	0	0	8,931	0	277	0	148	0	59	0	13	0	6	0	2.78	6.03	2.58
(2V07) (508GI) Newnan, GA	6,425	6,349	98.82%	76	1.18%	0	0	6,260	0	89	0	41	0	20	0	11	0	0	0	1.67	5.87	4.01
(2V07) (508GJ) Blairsville, GA	3,165	3,010	95.1%	155	4.9%	0	0	2,988	0	0	0	41	0	56	0	38	0	20	0	3.74	20.34	1.98
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	8,107	7,443	91.81%	664	8.19%	0	0	7,246	0	197	0	295	0	136	0	133	0	100	0	1.47	19.51	3.70
(2V07) (508GL) Rome, GA	2,506	2,472	98.64%	34	1.36%	0	0	2,453	0	0	0	19	0	11	0	0	0	0	0	1.19	20.86	0.12
(2V07) (508GN) Covington, GA	889	882	99.21%	7	0.79%	0	0	854	0	28	0	0	0	0	0	0	0	0	0	2.05		0.00
(2V07) (508GO) Northeast Cobb County, GA	3,515	3,455	98.29%	60	1.71%	0	0	3,381	0	74	0	25	0	26	0	0	0	0	0	2.70	5.18	0.00
(2V07) (508GP) South Cobb County, GA	959	886	92.39%	73	7.61%	0	0	859	0	27	0	31	0	34	0	8	0	0	0			6.39
(2V07) (508QB) East Point, GA	161	155	96.27%	6	3.73%	0	0	154	0	0	0	6	0	0	0	0	0	0	0		36.75	1.29
(2V07) (508QC) Henderson Mill, GA	1,174	1,169	99.57%	5	0.43%	0	0	1,161	0	8	0	0	0	0	0	0	0	0	0			0.58
(2V07) (508QD) Fulton County, GA	9	9	100%	0	0%	0	0	9	0	0	0	0	0	0	0	0	0	0	0		0.00	1.75
(2V07) (508QE) Gwinnett County, GA	3,695	3,646	98.67%	49	1.33%	0	0	3,598	0	48	0	37	0	8	0	0	0	0	0	1.39		2.42
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	30,398	26,715	87.88%	3,683	12.12%	0	0	25,129	0	1,586	0	1,395	0	879	0	504	0	905	0	3.29	25.12	3.55
(2V07) (508QI) North DeKalb County, GA	166	163	98.19%	3	1.81%	0	0	160	0	3	0	0	0	0	0	0	0	0	0		1.09	
(2V07) (509) Augusta, GA HCS	66,361	59,988	90.4%	6,373	9.6%	13	17	58,193	16	1,795	0	1,704	0	1,727	0	1,593	0	1,349	1	3.80	17.51	8.76
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	24,154	20,024	82.9%	4,130	17.1%	0	1	19,141	0	883	0	977	0	1,030	0	1,090	0	1,033	1		19.15	6.58
(2V07) (509A0) Augusta Uptown, GA	32,618	30,902	94.74%	1,716	5.26%	0	16	30,208	16	694	0	582	0	517	0	347	0	270	0	3.75	11.45	6.59
(2V07) (509GA) Athens, GA	4,924	4,719	95.84%	205	4.16%	0	0	4,632	0	87	0	49	0	59	0	76	0	21	0	2.59	17.26	10.38
(2V07) (509GB) Aiken, SC	3,347	3,050	91.13%	297	8.87%	0	0	2,979	0	71	0	89	0	115	0	0	0	23	0	5.69	7.30	33.03
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	1,318	1,293	98.1%	25	1.9%	0	0	1,233	0	60	0	7	0	6	0	10	0	0	0	3.89	63.50	1.91
(2V07) (521) Birmingham, AL HCS	105,564	95,686	90.64%	9,878	9.36%	25	29	92,501	4	3,185	4	1,675	12	2,514	7	2,878	1	2,811	1	3.59	21.31	1.88

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (521) Birmingham, AL	43,144	36,121	83.72%	7,023	16.28%	0	17	34,854	3	1,267	1	1,038	6	1,725	5	2,164	1	2,096	1	2.67	25.48	1.50
(2V07) (521GA) Huntsville, AL	17,755	16,931	95.36%	824	4.64%	0	0	16,024	0	907	0	242	0	282	0	204	0	96	0	3.75	13.14	3.55
(2V07) (521GC) Florence, AL	4,392	4,386	99.86%	6	0.14%	0	0	4,321	0	65	0	0	0	2	0	0	0	0	0	4.66	7.00	0.47
(2V07) (521GD) Rainbow City, AL	3,376	3,078	91.17%	298	8.83%	0	0	3,011	0	0	0	0	0	0	0	108	0	35	0	12.17	0.13	1.09
(2V07) (521GE) Oxford, AL	4,494	4,455	99.13%	39	0.87%	0	0	4,366	0	89	0	24	0	9	0	5	0	0	0	1.42	1.79	2.11
(2V07) (521GF) Jasper, AL	1,768	1,637	92.59%	131	7.41%	0	2	1,630	0	0	1	0	1	94	0	22	0	5	0	2.29	22.37	0.45
(2V07) (521GG) Bessemer, AL	3,423	3,194	93.31%	229	6.69%	0	0	3,145	0	0	0	27	0	40	0	137	0	25	0	2.16	19.36	3.11
(2V07) (521GH) Childersburg, AL	2,538	2,529	99.65%	9	0.35%	0	0	2,518	0	0	0	0	0	2	0	0	0	0	0	1.29	0.00	0.61
(2V07) (521GI) Guntersville, AL	3,859	3,841	99.53%	18	0.47%	0	9	3,744	1	0	1	11	5	5	2	0	0	0	0	1.70	10.57	1.16
(2V07) (521GJ) Birmingham 7th Avenue South, AL	11,796	11,315	95.92%	481	4.08%	0	1	11,107	0	208	1	230	0	108	0	58	0	85	0	2.28	13.03	0.70
(2V07) (521QA) Callahan, AL	9,019	8,199	90.91%	820	9.09%	0	0	7,781	0	418	0	69	0	107	0	179	0	465	0		14.55	
(2V07) (534) Charleston, SC HCS	102,616	100,387	97.83%	2,229	2.17%	32	18	97,974	3	2,413	2	1,276	5	561	2	281	2	111	4	1.18	4.66	0.87
(2V07) (534) Charleston, SC (Ralph H. Johnson)	48,872	47,196	96.57%	1,676	3.43%	0	9	45,935	1	1,261	1	971	2	418	0	211	2	76	3	1.19	4.62	0.43
(2V07) (534BY) Savannah, GA	18,873	18,642	98.78%	231	1.22%	0	0	18,380	0	262	0	142	0	61	0	21	0	7	0	1.23	3.08	1.57
(2V07) (534GB) Myrtle Beach, SC	3,943	3,917	99.34%	26	0.66%	0	3	3,897	1	20	0	14	2	7	0	0	0	0	0	0.82	6.88	1.29
(2V07) (534GC) Beaufort, SC	4,603	4,589	99.7%	14	0.3%	0	0	4,569	0	0	0	10	0	3	0	0	0	0	0	0.77	11.98	0.48
(2V07) (534GD) Goose Creek, SC	10,187	10,096	99.11%	91	0.89%	0	3	9,921	0	175	0	25	1	31	1	29	0	0	1	1.25	5.24	1.33
(2V07) (534GE) Hinesville, GA	7,186	7,140	99.36%	46	0.64%	0	1	7,095	0	45	1	19	0	17	0	0	0	3	0	1.69	1.65	0.93
(2V07) (534GF) Trident 1, SC	1,711	1,693	98.95%	18	1.05%	0	0	1,692	0	0	0	16	0	0	0	0	0	0	0	1.31	22.67	0.00
(2V07) (534QA) Market Commons, SC	6,043	5,921	97.98%	122	2.02%	0	2	5,296	1	625	0	74	0	23	1	9	0	16	0	1.66	7.87	1.11
(2V07) (534QB) Trident 2, SC	1,106	1,101	99.55%	5	0.45%	0	0	1,097	0	0	0	5	0	0	0	0	0	0	0		0.00	0.92
(2V07) (534QC) Charleston City Hall Lane, SC	92	92	100%	0	0%	0	0	92	0	0	0	0	0	0	0	0	0	0	0			0.14
(2V07) (544) Columbia, SC HCS	133,118	122,721	92.19%	10,397	7.81%	43	2	119,042	0	3,679	0	3,688	0	2,082	0	1,945	0	2,682	2	2.58	19.20	4.37
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	76,461	69,212	90.52%	7,249	9.48%	0	2	66,545	0	2,667	0	2,932	0	1,486	0	1,327	0	1,504	2	2.60	16.84	4.67
(2V07) (544BZ) Greenville, SC	18,800	17,018	90.52%	1,782	9.48%	0	0	16,629	0	389	0	307	0	287	0	314	0	874	0	2.79	35.23	5.57
(2V07) (544GB) Florence, SC	7,422	7,361	99.18%	61	0.82%	0	0	7,308	0	53	0	27	0	19	0	9	0	0	0	1.25	14.16	0.90
(2V07) (544GC) Rock Hill, SC	9,237	9,050	97.98%	187	2.02%	0	0	8,831	0	219	0	65	0	53	0	51	0	18	0	3.66	36.01	2.28
(2V07) (544GD) Anderson, SC	7,467	6,788	90.91%	679	9.09%	0	0	6,623	0	165	0	187	0	132	0	171	0	189	0	2.41	19.84	9.34
(2V07) (544GE) Orangeburg, SC	3,314	3,253	98.16%	61	1.84%	0	0	3,230	0	0	0	21	0	0	0	0	0	0	0	2.57		2.66
(2V07) (544GF) Sumter, SC	4,142	4,054	97.88%	88	2.12%	0	0	3,994	0	0	0	47	0	26	0	13	0	0	0	1.59		5.37
(2V07) (544GG) Spartanburg, SC	5,423	5,302	97.77%	121	2.23%	0	0	5,218	0	84	0	0	0	23	0	0	0	0	0	2.88	2.69	3.46
(2V07) (544HK) Columbia, SC - Mobile	852	683	80.16%	169	19.84%	0	0	664	0	19	0	26	0	45	0	16	0	82	0		12.64	
(2V07) (557) Dublin, GA HCS	58,984	54,844	92.98%	4,140	7.02%	50	0	53,209	0	1,635	0	1,459	0	1,125	0	740	0	816	0	2.41	19.98	5.13
(2V07) (557) Dublin, GA (Carl Vinson)	28,395	25,398	89.45%	2,997	10.55%	0	0	24,270	0	1,128	0	910	0	889	0	573	0	625	0	2.38	23.34	4.35
(2V07) (557GA) Macon, GA	10,564	9,926	93.96%	638	6.04%	0	0	9,699	0	227	0	284	0	133	0	127	0	94	0	2.78	11.89	10.55
(2V07) (557GB) Albany, GA	6,032	5,810	96.32%	222	3.68%	0	0	5,685	0	125	0	129	0	56	0	0	0	17	0	2.40	7.62	6.85
(2V07) (557GC) Milledgeville, GA	1,335	1,328	99.48%	7	0.52%	0	0	1,325	0	0	0	3	0	3	0	0	0	0	0	0.69		0.99
(2V07) (557GE) Brunswick, GA	4,110	3,952	96.16%	158	3.84%	0	0	3,873	0	79	0	58	0	24	0	14	0	62	0	4.58	10.87	0.96
(2V07) (557GF) Tifton, GA	4,025	3,972	98.68%	53	1.32%	0	0	3,923	0	49	0	39	0	10	0	0	0	0	0	1.21	5.62	1.78
(2V07) (557HA) Perry, GA	4,523	4,458	98.56%	65	1.44%	0	0	4,434	0	24	0	36	0	0	0	0	0	0	0	2.02	0.00	2.46
(2V07) (619) Central Alabama HCS	62,734	57,496	91.65%	5,238	8.35%	28	1	56,018	0	1,478	0	1,232	1	1,564	0	1,342	0	1,100	0	3.66	17.95	7.15
(2V07) (619) Montgomery, AL (Central Alabama)	8,229	6,908	83.95%	1,321	16.05%	0	0	6,652	0	256	0	314	0	309	0	378	0	320	0		16.18	10.41
(2V07) (619A4) Tuskegee, AL (Central Alabama)	12,264	10,535	85.9%	1,729	14.1%	0	0	10,164	0	371	0	405	0	580	0	480	0	264	0	4.09	22.27	11.62
(2V07) (619GA) Columbus, GA	7,644	7,305	95.57%	339	4.43%	0	0	7,243	0	62	0	83	0	95	0	123	0	38	0	3.11	12.14	2.91
(2V07) (619GD) Wiregrass, AL	5,926	5,281	89.12%	645	10.88%	0	0	5,133	0	148	0	152	0	256	0	147	0	90	0	7.27	19.92	5.74
(2V07) (619GE) Monroe County, AL	666	660	99.1%	6	0.9%	0	0	651	0	0	0	6	0	0	0	0	0	0	0	1.01		0.33
(2V07) (619GF) Central Alabama Montgomery, AL	14,178	13,386	94.41%	792	5.59%	0	1	12,943	0	443	0	157	1	261	0	144	0	230	0	4.92	13.23	0.30
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PR RTP	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V07) (619QA) Dothan 2, AL	4,157	4,026	96.85%	131	3.15%	0	0	3,924	0	102	0	66	0	33	0	24	0	0	0	2.40		5.16
(2V07) (619QB) Fort Benning, GA	9,669	9,394	97.16%	275	2.84%	0	0	9,307	0	87	0	49	0	30	0	0	0	150	0	1.16	24.49	6.40
(2V07) (679) Tuscaloosa, AL HCS	18,188	15,810	86.93%	2,378	13.07%	43	0	14,670	0	1,140	0	882	0	657	0	363	0	476	0	8.43	21.17	7.00
(2V07) (679) Tuscaloosa, AL	17,820	15,445	86.67%	2,375	13.33%	0	0	14,306	0	1,139	0	880	0	657	0	362	0	476	0	8.81	21.17	7.05



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (679GA) Selma, AL	135	132	97.78%	3	2.22%	0	0	132	0	0	0	0	0	0	0	0	0	0	0	1.40		2.52
(2V07) (679HK) Tuscaloosa, AL - Mobile	233	233	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.37		
(2V08) (516) Bay Pines, FL HCS	176,340	162,978	92.42%	13,362	7.58%	15	0	157,969	0	5,009	0	5,415	0	3,650	0	2,176	0	2,121	0	3.02	13.52	7.23
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	78,903	70,537	89.4%	8,366	10.6%	0	0	67,809	0	2,728	0	3,424	0	2,246	0	1,406	0	1,290	0	2.87	13.90	6.43
(2V08) (516BZ) Lee County, FL	44,327	41,669	94%	2,658	6%	0	0	40,634	0	1,035	0	812	0	743	0	501	0	602	0	2.73	13.21	7.22
(2V08) (516GA) Sarasota, FL	10,407	9,949	95.6%	458	4.4%	0	0	9,694	0	255	0	247	0	115	0	58	0	0	0	4.69	9.76	3.32
(2V08) (516GB) St. Petersburg, FL	2,535	2,521	99.45%	14	0.55%	0	0	2,492	0	29	0	9	0	0	0	0	0	0	0	1.50	0.06	2.53
(2V08) (516GC) Palm Harbor, FL	6,962	6,902	99.14%	60	0.86%	0	0	6,790	0	112	0	42	0	10	0	8	0	0	0	1.94	3.53	5.00
(2V08) (516GD) Bradenton, FL	13,443	12,271	91.28%	1,172	8.72%	0	0	11,858	0	413	0	550	0	407	0	123	0	92	0	5.24	10.83	18.42
(2V08) (516GE) Port Charlotte, FL	8,405	8,098	96.35%	307	3.65%	0	0	7,836	0	262	0	115	0	46	0	58	0	88	0	1.93	16.81	8.80
(2V08) (516GF) Naples, FL	7,105	6,817	95.95%	288	4.05%	0	0	6,663	0	154	0	190	0	72	0	20	0	6	0	2.64	22.23	9.39
(2V08) (516GH) Sebring, FL	4,253	4,214	99.08%	39	0.92%	0	0	4,193	0	21	0	26	0	10	0	0	0	0	0	1.44	2.79	1.23
(2V08) (546) Miami, FL HCS	90,287	78,305	86.73%	11,982	13.27%	21	78	74,996	0	3,309	0	2,780	23	2,721	0	3,151	16	3,330	39	4.39	23.11	2.97
(2V08) (546) Miami, FL (Bruce W. Carter)	47,545	38,684	81.36%	8,861	18.64%	0	78	36,783	0	1,901	0	1,716	23	2,048	0	2,499	16	2,598	39	5.91	25.58	2.20
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	28,403	25,643	90.28%	2,760	9.72%	0	0	24,552	0	1,091	0	912	0	606	0	581	0	661	0	3.18	18.27	3.19
(2V08) (546GA) Miami Flagler, FL	46	46	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.30		
(2V08) (546GB) Key West, FL	1,500	1,488	99.2%	12	0.8%	0	0	1,484	0	0	0	6	0	0	0	0	0	2	0	0.91	14.71	0.00
(2V08) (546GC) Homestead, FL	4,402	4,187	95.12%	215	4.88%	0	0	4,042	0	145	0	92	0	40	0	43	0	40	0	6.86	10.59	4.02
(2V08) (546GD) Pembroke Pines, FL	2,633	2,591	98.4%	42	1.6%	0	0	2,493	0	98	0	24	0	3	0	9	0	0	0	4.32	3.24	4.41
(2V08) (546GE) Key Largo, FL	759	738	97.23%	21	2.77%	0	0	710	0	28	0	8	0	0	0	4	0	5	0	2.19	12.04	64.17
(2V08) (546GF) Hollywood, FL	3,141	3,086	98.25%	55	1.75%	0	0	3,054	0	0	0	11	0	16	0	12	0	16	0	2.62	4.20	5.11
(2V08) (546GH) Deerfield Beach, FL	1,858	1,842	99.14%	16	0.86%	0	0	1,832	0	10	0	11	0	3	0	0	0	2	0	0.99	3.77	7.04
(2V08) (548) West Palm Beach, FL HCS	103,446	98,832	95.54%	4,614	4.46%	9	59	95,974	1	2,858	18	1,613	19	1,441	3	867	7	693	11	2.53	8.56	5.33
(2V08) (548) West Palm Beach, FL	76,286	72,009	94.39%	4,277	5.61%	0	59	69,327	1	2,682	18	1,524	19	1,345	3	749	7	659	11	2.23	8.67	6.00
(2V08) (548BU) West Palm Beach, FL - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (548GA) Fort Pierce, FL	5,057	5,014	99.15%	43	0.85%	0	0	4,996	0	18	0	0	0	0	0	0	0	0	0	2.88	3.39	1.04
(2V08) (548GB) Delray Beach, FL	6,068	6,007	98.99%	61	1.01%	0	0	5,942	0	65	0	20	0	22	0	9	0	10	0	3.96	4.40	3.71
(2V08) (548GC) Stuart, FL	5,950	5,938	99.8%	12	0.2%	0	0	5,932	0	0	0	0	0	0	0	0	0	0	0	1.11	0.00	0.04
(2V08) (548GD) Boca Raton, FL	3,380	3,219	95.24%	161	4.76%	0	0	3,191	0	28	0	8	0	51	0	0	0	0	0	5.93	3.43	0.41
(2V08) (548GE) Vero Beach, FL	3,996	3,971	99.37%	25	0.63%	0	0	3,934	0	37	0	0	0	0	0	0	0	0	0	1.80	0.20	2.91
(2V08) (548GF) Okeechobee, FL	1,879	1,877	99.89%	2	0.11%	0	0	1,869	0	8	0	0	0	0	0	0	0	0	0	1.01	6.79	1.26
(2V08) (548QA) Port Saint Lucie, FL	825	792	96%	33	4%	0	0	778	0	14	0	15	0	14	0	3	0	0	0		5.52	1.84
(2V08) (573) Gainesville, FL HCS	205,881	193,407	93.94%	12,474	6.06%	83	67	187,890	3	5,517	4	4,183	9	3,248	11	2,058	7	2,985	33	2.71	12.30	7.57
(2V08) (573) Gainesville, FL (Malcom Randall)	44,503	40,621	91.28%	3,882	8.72%	0	65	39,416	3	1,205	4	1,209	8	943	11	714	7	1,016	32	3.24	14.71	2.52
(2V08) (573A4) Lake City, FL	12,445	11,423	91.79%	1,022	8.21%	0	0	10,897	0	526	0	460	0	217	0	134	0	211	0	3.61	16.20	1.01
(2V08) (573BY) Jacksonville 1, FL	32,614	29,396	90.13%	3,218	9.87%	0	0	28,394	0	1,002	0	748	0	974	0	549	0	947	0	2.64	17.01	19.58
(2V08) (573GA) Valdosta, GA	4,622	4,552	98.49%	70	1.51%	0	0	4,488	0	64	0	46	0	13	0	0	0	4	0	1.81	10.70	5.00
(2V08) (573GD) Ocala, FL	9,214	8,912	96.72%	302	3.28%	0	1	8,703	0	209	0	117	0	98	0	50	0	37	1	2.02	14.43	18.81
(2V08) (573GE) Saint Augustine, FL	7,798	7,654	98.15%	144	1.85%	0	0	7,275	0	379	0	92	0	29	0	20	0	0	0	4.38	4.74	2.08
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest L. "Boots" Thomas)	19,724	19,003	96.34%	721	3.66%	0	0	18,378	0	625	0	292	0	130	0	86	0	213	0	4.18	3.66	0.63
(2V08) (573GG) Lecanto, FL	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		27.00	
(2V08) (573GI) The Villages, FL	22,889	21,982	96.04%	907	3.96%	0	1	21,484	0	498	0	317	1	201	0	271	0	118	0	2.74	8.22	7.96
(2V08) (573GJ) St. Marys, GA	3,549	3,463	97.58%	86	2.42%	0	0	3,370	0	93	0	0	0	0	0	11	0	0	0	2.15	16.67	13.40
(2V08) (573GK) Marianna, FL	2,663	2,652	99.59%	11	0.41%	0	0	2,629	0	23	0	0	0	0	0	0	0	0	0	1.46	40.73	1.89
(2V08) (573GL) Palatka, FL	2,899	2,886	99.55%	13	0.45%	0	0	2,831	0	0	0	0	0	0	0	0	0	0	0	1.96	2.81	2.70
(2V08) (573GM) Waycross, GA	2,834	2,803	98.91%	31	1.09%	0	0	2,742	0	61	0	5	0	15	0	7	0	4	0	3.40	34.79	1.96
(2V08) (573GN) Perry, FL	509	509	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.97	0.67	0.00
(2V08) (573QA) Gainesville 1-16th Street, FL	78	78	100%	0	0%	0	0	77	0	0	0	0	0	0	0	0	0	0	0			0.00
(2V08) (573QB) Gainesville 2-98th Street, FL	517	488	94.39%	29	5.61%	0	0	475	0	0	0	0	0	0	0	0	0	0	0		5.87	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	444	140	31.53%	304	68.47%	0	0	138	0	2	0	2	0	15	0	24	0	263	0		166.74	
(2V08) (573QD) Gainesville 4-64th Street (O), FL	4,861	4,717	97.04%	144	2.96%	0	0	4,535	0	182	0	0	0	25	0	0	0	14	0		3.59	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	3,514	3,423	97.41%	91	2.59%	0	0	3,336	0	87	0	51	0	13	0	19	0	8	0		3.44	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	22	8	36.36%	14	63.64%	0	0	3	0	5	0	6	0	6	0	0	0	0	0			
(2V08) (573QG) Jacksonville Southpoint, FL	11,963	11,303	94.48%	660	5.52%	0	0	11,072	0	231	0	264	0	245	0	87	0	64	0	0.89	28.19	17.08
(2V08) (573QH) Ocala West, FL	3,711	3,499	94.29%	212	5.71%	0	0	3,459	0	40	0	164	0	37	0	5	0	6	0		4.05	
(2V08) (573QJ) Jacksonville 2, FL	10,787	10,185	94.42%	602	5.58%	0	0	10,035	0	150	0	237	0	249	0	54	0	62	0	2.24	15.52	9.93
(2V08) (573QK) Lake City Commerce Drive, FL	3,720	3,709	99.7%	11	0.3%	0	0	3,646	0	0	0	7	0	0	0	0	0	0	0	3.26	0.00	
(2V08) (672) San Juan, PR HCS	138,353	126,406	91.36%	11,947	8.64%	5	240	117,185	15	9,221	19	6,057	56	2,397	39	1,287	19	2,206	92	8.19	10.72	7.09
(2V08) (672) San Juan, PR	91,556	82,493	90.1%	9,063	9.9%	0	165	76,193	10	6,300	12	4,520	39	1,730	23	955	16	1,858	65	9.93	10.68	5.99
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	17,052	16,663	97.72%	389	2.28%	0	55	15,941	2	722	6	260	7	80	10	33	3	16	27	3.35	5.69	1.74
(2V08) (672BZ) Mayaguez, PR	16,947	14,865	87.71%	2,082	12.29%	0	20	13,451	3	1,414	1	1,164	10	509	6	179	0	230	0	10.39	14.88	17.46
(2V08) (672GA) Saint Croix, VI	705	681	96.6%	24	3.4%	0	0	677	0	4	0	7	0	9	0	6	0	0	0	3.37	19.41	0.57
(2V08) (672GB) Saint Thomas, VI	834	651	78.06%	183	21.94%	0	0	621	0	30	0	0	0	18	0	89	0	70	0	27.28	46.88	11.13
(2V08) (672GC) Arecibo, PR	5,080	4,990	98.23%	90	1.77%	0	0	4,718	0	272	0	42	0	23	0	11	0	14	0	3.87	10.80	5.46
(2V08) (672GD) Ceiba, PR	3,201	3,105	97%	96	3%	0	0	2,831	0	274	0	44	0	26	0	11	0	15	0	6.47	19.85	0.18
(2V08) (672GE) Guayama, PR	2,172	2,158	99.36%	14	0.64%	0	0	1,982	0	176	0	9	0	2	0	0	0	0	0	3.11	7.57	5.96
(2V08) (672QA) Comerio, PR	429	425	99.07%	4	0.93%	0	0	418	0	7	0	0	0	0	0	0	0	0	0	1.76	31.75	
(2V08) (672QB) Utuado, PR	260	259	99.62%	1	0.38%	0	0	238	0	0	0	0	0	0	0	0	0	0	0	5.49	4.38	
(2V08) (672QC) Vieques, PR	117	116	99.15%	1	0.85%	0	0	115	0	0	0	0	0	0	0	0	0	0	0	2.71	0.00	0.00
(2V08) (673) Tampa, FL HCS	176,592	168,001	95.14%	8,591	4.86%	29	9	162,632	5	5,369	1	2,783	2	2,383	1	1,809	0	1,616	0	2.94	10.00	2.99
(2V08) (673) Tampa, FL (James A. Haley)	47,785	44,227	92.55%	3,558	7.45%	0	8	42,899	4	1,328	1	1,145	2	1,059	1	782	0	572	0	2.49	8.38	1.01
(2V08) (673BV) Tampa, FL - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	15,314	15,134	98.82%	180	1.18%	0	0	14,748	0	386	0	76	0	55	0	38	0	0	0	3.61	2.79	3.97
(2V08) (673GB) Lakeland, FL	12,560	12,108	96.4%	452	3.6%	0	0	11,913	0	195	0	134	0	209	0	79	0	30	0	3.58	13.43	
(2V08) (673GC) Brooksville, FL	7,265	7,215	99.31%	50	0.69%	0	0	7,116	0	99	0	0	0	9	0	5	0	0	0	1.62	2.65	2.29
(2V08) (673GF) Zephyrhills, FL	3,112	3,046	97.88%	66	2.12%	0	0	3,012	0	0	0	32	0	0	0	0	0	0	0	3.06	72.44	
(2V08) (673GG) South Hillsborough, FL	8,612	7,957	92.39%	655	7.61%	0	0	7,736	0	221	0	236	0	220	0	146	0	53	0	3.63	27.43	5.13
(2V08) (673GH) Lecanto, FL	7,703	7,641	99.2%	62	0.8%	0	0	7,567	0	0	0	0	0	0	0	12	0	18	0	1.24	48.69	1.59
(2V08) (673QA) Forty Sixth Street North, FL	279	151	54.12%	128	45.88%	0	0	148	0	3	0	105	0	23	0	0	0	0	0		27.81	19.96
(2V08) (673QB) Forty Sixth Street South, FL	26,761	25,804	96.42%	957	3.58%	0	1	23,771	1	2,033	0	341	0	185	0	135	0	296	0		9.19	2.30
(2V08) (673QC) West Lakeland, FL	3,614	3,329	92.11%	285	7.89%	0	0	3,172	0	157	0	134	0	78	0	60	0	13	0		12.62	5.64
(2V08) (673QD) Deer Park, FL	1,164	1,038	89.18%	126	10.82%	0	0	916	0	122	0	83	0	0	0	0	0	14	0		10.78	
(2V08) (673QE) Highway Nineteen, FL	2,259	2,244	99.34%	15	0.66%	0	0	2,228	0	16	0	4	0	0	0	0	0	9	0		2.25	
(2V08) (673QF) Winners Circle, FL	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	1,002	987	98.5%	15	1.5%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.46
(2V08) (673QH) Bruce B. Downs Boulevard, FL	8,227	7,611	92.51%	616	7.49%	0	0	7,451	0	160	0	48	0	83	0	178	0	307	0		13.33	
(2V08) (673QI) Medical View Lane, FL	567	566	99.82%	1	0.18%	0	0	566	0	0	0	0	0	0	0	0	0	0	0		1.38	0.70
(2V08) (673QJ) Hidden River, FL	30,362	28,937	95.31%	1,425	4.69%	0	0	28,405	0	532	0	380	0	401	0	357	0	287	0	3.07	18.47	1.33
(2V08) (675) Orlando, FL HCS	207,892	196,436	94.49%	11,456	5.51%	22	117	189,840	19	6,596	20	4,564	25	3,457	11	1,838	17	1,597	25	2.12	10.08	4.08
(2V08) (675) Orlando, FL	88,915	79,972	89.94%	8,943	10.06%	0	112	76,238	14	3,734	20	3,359	25	2,861	11	1,450	17	1,273	25	3.23	11.51	8.80
(2V08) (675GA) Viera, FL	41,467	40,272	97.12%	1,195	2.88%	0	0	39,287	0	985	0	516	0	298	0	216	0	165	0	1.61	8.32	2.64
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	26,378	25,807	97.84%	571	2.16%	0	1	25,055	1	752	0	279	0	132	0	77	0	83	0	2.19	4.63	3.69
(2V08) (675GC) Kissimmee, FL	4,846	4,804	99.13%	42	0.87%	0	0	4,599	0	205	0	0	0	10	0	9	0	7	0	3.25		7.88
(2V08) (675GD) Deltona, FL	4,358	4,347	99.75%	11	0.25%	0	0	4,324	0	0	0	5	0	0	0	0	0					

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(2V09) (596GA) Somerset, KY	2,884	2,804	97.23%	80	2.77%	0	10	2,751	6	53	3	28	0	0	0	27	0	0	1	1.60	6.99	2.34
(2V09) (596GB) Morehead, KY	262	261	99.62%	1	0.38%	0	13	258	1	3	8	0	2	0	0	0	1	0	1	0.73	8.00	0.30
(2V09) (596GC) Hazard, KY	487	483	99.18%	4	0.82%	0	1	475	1	0	0	0	0	0	0	0	0	0	0	2.40	4.18	0.56
(2V09) (596GD) Berea, KY	910	896	98.46%	14	1.54%	0	12	879	3	17	4	12	3	2	0	0	0	0	2	2.36	7.19	1.71
(2V09) (603) Louisville, KY HCS	75,785	73,174	96.55%	2,611	3.45%	109	1	71,250	0	1,924	0	1,085	0	762	0	471	0	293	1	1.88	5.67	2.28
(2V09) (603) Louisville, KY (Robley Rex)	40,424	38,222	94.55%	2,202	5.45%	0	1	36,794	0	1,428	0	878	0	666	0	410	0	248	1	0.20	5.55	7.98
(2V09) (603GA) Fort Knox, KY	5,755	5,694	98.94%	61	1.06%	0	0	5,609	0	85	0	43	0	12	0	0	0	0	0	1.22	1.87	5.53
(2V09) (603GB) New Albany, IN	2,578	2,540	98.53%	38	1.47%	0	0	2,492	0	48	0	28	0	0	0	0	0	0	0	1.42	0.89	2.89
(2V09) (603GC) Shively, KY	6,265	6,216	99.22%	49	0.78%	0	0	6,117	0	99	0	15	0	0	0	19	0	0	0	1.96	0.36	1.64
(2V09) (603GD) Stonybrook, KY	5,291	5,245	99.13%	46	0.87%	0	0	5,219	0	26	0	10	0	5	0	20	0	11	0	1.35	2.26	0.84
(2V09) (603GE) Newburg, KY	7,896	7,785	98.59%	111	1.41%	0	0	7,626	0	159	0	53	0	24	0	14	0	20	0	2.67	20.98	1.29
(2V09) (603GF) Grayson County, KY	4,560	4,502	98.73%	58	1.27%	0	0	4,473	0	0	0	28	0	0	0	0	0	5	0	1.54	3.68	1.74
(2V09) (603GG) Scott County, IN	2,705	2,666	98.56%	39	1.44%	0	0	2,621	0	0	0	0	0	9	0	0	0	0	0	2.26	8.76	2.38
(2V09) (603GH) Carrollton, KY	311	304	97.75%	7	2.25%	0	0	299	0	5	0	0	0	0	0	0	0	0	0	5.11	0.00	0.61
(2V09) (614) Memphis, TN HCS	78,693	70,104	89.09%	8,589	10.91%	22	5	68,030	1	2,074	3	2,169	0	1,702	1	1,562	0	3,156	0	2.97	19.38	15.70
(2V09) (614) Memphis, TN	48,426	40,720	84.09%	7,706	15.91%	0	4	39,275	1	1,445	2	1,737	0	1,541	1	1,431	0	2,997	0	2.74	21.83	20.82
(2V09) (614GA) Tupelo, MS	4,687	4,514	96.31%	173	3.69%	0	0	4,472	0	42	0	53	0	0	0	0	0	0	0	1.74	0.00	18.81
(2V09) (614GB) Jonesboro, AR	3,237	3,131	96.73%	106	3.27%	0	0	2,897	0	0	0	92	0	0	0	0	0	0	0	3.34	0.00	8.73
(2V09) (614GC) Holly Springs, MS	1,448	1,369	94.54%	79	5.46%	0	0	1,338	0	31	0	26	0	17	0	0	0	0	0	7.55	4.00	11.72
(2V09) (614GD) Savannah, TN	1,262	1,242	98.42%	20	1.58%	0	0	1,220	0	22	0	13	0	4	0	0	0	0	0	1.69	0.00	4.14
(2V09) (614GE) Covington, TN	4,634	4,563	98.47%	71	1.53%	0	1	4,539	0	24	1	29	0	14	0	10	0	0	0	2.27	2.84	4.47
(2V09) (614GF) Nonconnah Boulevard, TN	11,703	11,399	97.4%	304	2.6%	0	0	11,227	0	172	0	128	0	79	0	27	0	0	0	3.21	3.63	21.10
(2V09) (614GG) Jackson, TN	2,043	1,957	95.79%	86	4.21%	0	0	1,892	0	65	0	63	0	14	0	3	0	0	0	1.60	9.45	0.85
(2V09) (614GI) Dyersburg, TN	583	561	96.23%	22	3.77%	0	0	546	0	15	0	20	0	0	0	0	0	0	0	3.99	0.00	2.66
(2V09) (614GN) Helena, AR	670	648	96.72%	22	3.28%	0	0	624	0	24	0	8	0	0	0	0	0	0	0	6.31	0.00	1.09
(2V09) (621) Mountain Home, TN HCS	97,203	93,172	95.85%	4,031	4.15%	14	3	89,589	3	3,583	0	1,778	0	907	0	597	0	749	0	3.19	9.64	2.11
(2V09) (621) Mountain Home, TN (James H. Quillen)	58,492	55,023	94.07%	3,469	5.93%	0	3	52,749	3	2,274	0	1,468	0	733	0	544	0	724	0	3.09	10.22	1.74
(2V09) (621BU) Mountain Home, TN - VADOM	42	42	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.17		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	18,909	18,564	98.18%	345	1.82%	0	0	18,053	0	511	0	181	0	116	0	33	0	15	0	2.51	4.88	3.12
(2V09) (621GA) Rogersville, TN	1,813	1,804	99.5%	9	0.5%	0	0	1,774	0	0	0	0	0	3	0	0	0	0	0	2.14	0.00	0.01
(2V09) (621GC) Norton, VA	2,108	2,101	99.67%	7	0.33%	0	0	1,919	0	0	0	0	0	0	0	0	0	0	0	4.21	0.00	1.01
(2V09) (621GG) Morristown, TN	2,674	2,656	99.33%	18	0.67%	0	0	2,606	0	50	0	14	0	0	0	0	0	0	0	1.65	13.44	0.66
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	4,860	4,764	98.02%	96	1.98%	0	0	4,507	0	257	0	57	0	26	0	7	0	6	0	6.14	16.61	1.41
(2V09) (621GJ) Bristol, VA	3,819	3,789	99.21%	30	0.79%	0	0	3,722	0	0	0	25	0	0	0	0	0	0	0	2.34	0.00	1.32
(2V09) (621GK) Campbell County, TN	1,795	1,784	99.39%	11	0.61%	0	0	1,752	0	32	0	7	0	0	0	0	0	0	0	1.68	1.68	3.66
(2V09) (621QA) Jonesville, VA	460	453	98.48%	7	1.52%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6.83		
(2V09) (621QB) Marion, VA	459	427	93.03%	32	6.97%	0	0	424	0	0	0	0	0	0	0	0	0	0	0	10.74		
(2V09) (621QC) Vansant, VA	228	228	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10.22		
(2V09) (621QD) Knox County, TN	705	701	99.43%	4	0.57%	0	0	691	0	10	0	0	0	0	0	0	0	0	0		1.08	0.53
(2V09) (621QE) Downtown West, TN	839	836	99.64%	3	0.36%	0	0	822	0	0	0	0	0	0	0	0	0	0	0		2.51	
(2V09) (626) Middle Tennessee HCS	176,028	161,698	91.86%	14,330	8.14%	92	377	155,546	64	6,152	62	5,320	200	3,836	32	2,342	3	2,832	16	4.53	13.13	4.59
(2V09) (626) Nashville, TN	49,872	45,098	90.43%	4,774	9.57%	0	23	43,095	4	2,003	0	1,796	1	1,271	3	798	1	909	14	8.05	9.99	4.03
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	44,675	40,779	91.28%	3,896	8.72%	0	0	39,093	0	1,686	0	1,446	0	1,176	0	727	0	547	0	5.36	11.03	4.25
(2V09) (626GA) Dover, TN	1,254	1,185	94.5%	69	5.5%	0	0	1,149	0	36	0	0	0	0	0	0	0	0	0	9.21		8.03
(2V09) (626GC) Bowling Green, KY	4,825	4,537	94.03%	288	5.97%	0	0	4,429	0	108	0	183	0	61	0	25	0	0	0	3.34	12.96	13.25
(2V09) (626GE) Clarksville, TN	12,803	11,862	92.65%	941	7.35%	0	346	11,527	58	335	58	431	199	300	28	148	2	62	1	3.49	6.22	5.19
(2V09) (626GF) Chattanooga, TN	16,964	16,201	95.5%	763	4.5%	0	1	15,818	0	383	1	266	0	290	0	136	0	71	0	3.37	10.52	1.43
(2V09) (626GG) Tullahoma, TN	1,253	1,236	98.64%	17	1.36%	0	0	1,231	0	0	0	0	0	11	0	0	0	0	0	1.26	13.21	2.64
(2V09) (626GH) Cookeville, TN	5,542	5,399	97.42%	143	2.58%	0	0	5,302	0	97	0	56	0	40	0	0	0	29	0	3.30	3.79	2.35
(2V09) (626GJ) Hopkinsville, KY	4,695	4,297	91.52%	398	8.48%	0	3	4,123	1	174	2	140	0	123	0	61	0	74	0	11.67	16.19	6.76
(2V09) (626GK) McMinnville, TN	2,397	2,328	97.12%	69	2.88%	0	0	2,211	0	0	0	36	0	13	0	14	0	6	0	7.91	5.92	2.18
(2V09) (626GL) Roane County, TN	2,190	2,125	97.03%	65	2.97%	0	0	2,068	0	57	0	29	0	16	0	0	0	18	0	3.38	28.11	3.56



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (626GM) Maury County, TN	3,243	3,129	96.48%	114	3.52%	0	0	3,088	0	41	0	49	0	37	0	11	0	17	0	2.22	19.23	2.09
(2V09) (626GN) Athens, TN	2,224	2,119	95.28%	105	4.72%	0	0	2,087	0	32	0	72	0	27	0	3	0	3	0	3.18	18.15	6.81
(2V09) (626GO) International Plaza, TN	4,419	4,272	96.67%	147	3.33%	0	0	4,243	0	29	0	68	0	40	0	21	0	18	0	2.42	6.35	0.96
(2V09) (626GP) Gallatin, TN	1,964	1,893	96.38%	71	3.62%	0	2	1,874	0	19	1	33	0	17	0	5	0	16	1	1.23	7.86	0.00
(2V09) (626MA) IDES Fort Campbell	8	8	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(2V09) (626QA) Albion Street, TN	3,574	3,297	92.25%	277	7.75%	0	1	3,105	1	192	0	142	0	83	0	30	0	22	0	7.76		12.38
(2V09) (626QB) Charlotte Avenue, TN	5,775	5,568	96.42%	207	3.58%	0	0	5,485	0	83	0	94	0	77	0	22	0	14	0	3.58	6.67	1.23
(2V09) (626QC) Pointe Centre, TN	5,950	5,098	85.68%	852	14.32%	0	1	4,802	0	296	0	185	0	111	1	140	0	416	0		27.77	7.41
(2V09) (626QD) Glenis Drive, TN	161	142	88.2%	19	11.8%	0	0	138	0	0	0	0	0	0	0	0	0	0	0			5.46
(2V09) (626QE) Glenis Drive 2, TN	20	19	95%	1	5%	0	0	19	0	0	0	0	0	0	0	0	0	0	0			
(2V09) (626QF) Dalton Drive, TN	2,220	1,106	49.82%	1,114	50.18%	0	0	651	0	455	0	264	0	127	0	160	0	563	0		72.57	
(3V10) (538) Chillicothe, OH HCS	28,241	23,801	84.28%	4,440	15.72%	4	125	23,358	11	443	8	793	25	1,951	32	1,142	18	554	31	10.12	21.34	2.55
(3V10) (538) Chillicothe, OH	15,763	13,176	83.59%	2,587	16.41%	0	105	12,969	9	207	6	373	20	1,121	28	670	16	423	26	10.19	18.98	2.50
(3V10) (538GA) Athens, OH	2,508	2,366	94.34%	142	5.66%	0	8	2,311	1	55	1	42	0	0	0	17	1	0	5	4.83	8.72	1.44
(3V10) (538GB) Portsmouth, OH	3,186	2,708	85%	478	15%	0	4	2,668	0	40	0	126	3	227	1	108	0	17	0	9.48	24.42	3.61
(3V10) (538GC) Marietta, OH	1,450	1,111	76.62%	339	23.38%	0	0	1,076	0	35	0	0	0	116	0	84	0	46	0	14.42	55.03	3.91
(3V10) (538GD) Lancaster, OH	3,004	2,536	84.42%	468	15.58%	0	8	2,469	1	67	1	78	2	272	3	100	1	0	0	8.77	27.23	0.96
(3V10) (538GE) Cambridge, OH	1,995	1,613	80.85%	382	19.15%	0	0	1,577	0	36	0	67	0	0	0	156	0	44	0	17.71	35.62	1.28
(3V10) (538GF) Wilmington, OH	335	291	86.87%	44	13.13%	0	0	288	0	3	0	14	0	0	0	7	0	0	0	15.59	0.00	25.21
(3V10) (539) Cincinnati, OH HCS	67,044	60,546	90.31%	6,498	9.69%	110	4	59,195	0	1,351	0	2,034	3	2,083	0	1,265	1	1,116	0	2.96	14.66	2.18
(3V10) (539) Cincinnati, OH	35,766	30,846	86.24%	4,920	13.76%	0	3	29,798	0	1,048	0	1,505	2	1,436	0	1,021	1	958	0	3.11	18.62	1.96
(3V10) (539A4) Fort Thomas, KY	656	641	97.71%	15	2.29%	0	0	629	0	12	0	8	0	5	0	0	0	0	0		2.49	1.43
(3V10) (539GA) Bellevue, KY	2,357	2,277	96.61%	80	3.39%	0	0	2,242	0	0	0	30	0	0	0	7	0	0	0	4.16	21.37	1.98
(3V10) (539GB) Clermont County, OH	5,920	5,768	97.43%	152	2.57%	0	0	5,727	0	41	0	85	0	37	0	0	0	0	0	2.40	5.01	2.32
(3V10) (539GC) Dearborn, IN	4,468	4,362	97.63%	106	2.37%	0	0	4,319	0	43	0	55	0	35	0	11	0	5	0	1.52	5.06	0.68
(3V10) (539GD) Florence, KY	5,546	5,275	95.11%	271	4.89%	0	0	5,238	0	37	0	95	0	120	0	34	0	22	0	2.59	10.13	5.13
(3V10) (539GE) Hamilton, OH	4,859	4,692	96.56%	167	3.44%	0	0	4,638	0	54	0	82	0	46	0	15	0	24	0	3.75	3.79	2.49
(3V10) (539GF) Georgetown, OH	1,343	1,233	91.81%	110	8.19%	0	0	1,212	0	21	0	40	0	53	0	9	0	0	0	4.46	11.15	5.82
(3V10) (539QB) Highland Avenue, OH	5,532	4,861	87.87%	671	12.13%	0	1	4,809	0	52	0	131	1	315	0	158	0	67	0		10.99	
(3V10) (539QC) Vine Street, OH	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(3V10) (539QD) Norwood, OH	594	588	98.99%	6	1.01%	0	0	581	0	7	0	0	0	0	0	0	0	0	0		12.86	1.37
(3V10) (541) Cleveland, OH HCS	156,886	145,220	92.56%	11,666	7.44%	22	33	141,265	1	3,955	4	3,820	4	3,769	7	2,270	6	1,807	11	5.79	12.58	3.96
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	42,635	39,269	92.11%	3,366	7.89%	0	22	37,761	1	1,508	1	1,666	0	978	5	439	6	283	9	4.72	8.49	2.92
(3V10) (541BY) Canton, OH	13,400	12,901	96.28%	499	3.72%	0	0	12,668	0	233	0	103	0	148	0	158	0	90	0	4.13	8.53	2.10
(3V10) (541BZ) Youngstown, OH	10,103	9,821	97.21%	282	2.79%	0	1	9,547	0	274	0	148	1	48	0	67	0	19	0	3.30	7.20	1.56
(3V10) (541GB) Lorain, OH	9,605	9,353	97.38%	252	2.62%	0	0	9,233	0	120	0	47	0	73	0	111	0	21	0	5.45	2.02	1.64
(3V10) (541GC) Sandusky, OH	6,582	5,674	86.2%	908	13.8%	0	0	5,552	0	122	0	79	0	120	0	198	0	511	0	17.09	35.38	15.66
(3V10) (541GD) Mansfield, OH (David F. Winder)	10,293	10,214	99.23%	79	0.77%	0	3	10,084	0	130	0	0	2	15	0	15	0	0	1	1.58	2.05	0.81
(3V10) (541GE) McCafferty, OH	913	893	97.81%	20	2.19%	0	0	878	0	15	0	6	0	0	0	0	0	0	0	2.67	8.74	2.55
(3V10) (541GF) Lake County, OH	9,473	8,955	94.53%	518	5.47%	0	0	8,820	0	135	0	81	0	84	0	118	0	235	0	2.90	20.04	2.11
(3V10) (541GG) Akron, OH	16,374	14,475	88.4%	1,899	11.6%	0	4	14,070	0	405	1	399	0	912	2	392	0	196	1	8.09	17.04	2.92
(3V10) (541GH) East Liverpool, OH	4,149	3,752	90.43%	397	9.57%	0	0	3,709	0	43	0	103	0	144	0	100	0	50	0	3.44	23.89	3.10
(3V10) (541GI) Warren, OH	3,183	2,956	92.87%	227	7.13%	0	0	2,921	0	0	0	55	0	85	0	56	0	31	0	8.52	9.91	3.34
(3V10) (541GJ) New Philadelphia, OH	4,333	4,096	94.53%	237	5.47%	0	0	4,019	0	77	0	0	0	53	0	116	0	29	0	3.96	11.40	2.14
(3V10) (541GK) Ravenna, OH	4,159	3,876	93.2%	283	6.8%	0	2	3,723	0	153	1	107	1	58	0	50	0	0	0	17.59	12.65	1.78
(3V10) (541GL) Parma, OH	20,847	18,391	88.22%	2,456	11.78%	0	1	17,704	0	687	1	814	0	978	0	415	0	249	0	5.42	20.41	9.29
(3V10) (541QB) Cleveland Euclid Avenue, OH	425	421	99.06%	4	0.94%	0	0	421	0	0	0	0	0	0	0	0	0	0	0	0.00	0.67	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	198	79	39.9%	119	60.1%	0	0	69	0	10	0	68	0	31	0	17	0	0	0		43.71	
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	214	94	43.93%	120	56.07%	0	0	86	0	8	0	57	0	34	0	15	0	14	0		46.36	
(3V10) (552) Dayton, OH HCS	56,456	53,593	94.93%	2,863	5.07%	17	0	52,531	0	1,062	0	1,186	0	1,019	0	419	0	239	0	2.21	6.98	3.73
(3V10) (552) Dayton, OH	40,832	38,342	93.9%	2,490	6.1%	0	0	37,429	0	913	0	1,060	0	902	0	369	0	159	0	2.79	7.08	4.09
(3V10) (552GA) Middletown, OH	5,067	4,854	95.8%	213	4.2%	0	0	4,801	0	53	0	49	0	59	0	35	0	70	0	2.32	14.30	3.29

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(3V10) (552GB) Lima, OH	4,557	4,498	98.71%	59	1.29%	0	0	4,457	0	41	0	20	0	31	0	0	0	0	0	0.73	3.65	0.83
(3V10) (552GC) Richmond, IN	2,941	2,897	98.5%	44	1.5%	0	0	2,879	0	18	0	25	0	10	0	5	0	4	0	0.67	2.42	4.12
(3V10) (552GD) Springfield, OH	3,059	3,002	98.14%	57	1.86%	0	0	2,965	0	37	0	32	0	0	0	0	0	2	0	2.20	2.99	3.66
(3V10) (757) Columbus, OH HCS	68,523	63,038	92%	5,485	8%	21	16	60,974	3	2,064	1	1,725	4	1,486	6	1,171	0	1,103	2	8.26	10.83	4.46
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	51,731	47,247	91.33%	4,484	8.67%	0	16	45,684	3	1,563	1	1,430	4	1,218	6	944	0	892	2	6.70	11.47	5.39
(3V10) (757GA) Zanesville, OH	1,952	1,844	94.47%	108	5.53%	0	0	1,784	0	60	0	42	0	23	0	20	0	23	0	6.70	6.69	2.01
(3V10) (757GB) Grove City, OH	3,434	3,106	90.45%	328	9.55%	0	0	2,989	0	117	0	98	0	82	0	47	0	101	0	15.34	14.42	1.85
(3V10) (757GC) Marion, OH	4,121	3,979	96.55%	142	3.45%	0	0	3,845	0	134	0	44	0	46	0	32	0	20	0	7.43	5.31	2.05
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	5,311	4,963	93.45%	348	6.55%	0	0	4,837	0	126	0	80	0	95	0	112	0	61	0	12.22	3.99	3.40
(3V10) (757QC) Columbus Airport Drive, OH	1,974	1,899	96.2%	75	3.8%	0	0	1,835	0	64	0	31	0	22	0	16	0	0	0			4.68
(3V10) (506) Ann Arbor, MI HCS	68,216	64,626	94.74%	3,590	5.26%	22	17	62,069	4	2,557	6	1,377	4	767	2	586	0	860	1	3.05	13.58	4.86
(3V10) (506) Ann Arbor, MI	41,156	39,074	94.94%	2,082	5.06%	0	13	37,283	2	1,791	4	899	4	495	2	302	0	386	1	3.48	10.12	5.69
(3V10) (506GA) Toledo, OH	20,021	18,773	93.77%	1,248	6.23%	0	4	18,204	2	569	2	388	0	222	0	247	0	391	0	3.09	27.21	4.10
(3V10) (506GB) Flint, MI	1,971	1,946	98.73%	25	1.27%	0	0	1,918	0	28	0	15	0	3	0	0	0	4	0	1.57	5.26	2.50
(3V10) (506GC) Jackson, MI	1,716	1,707	99.48%	9	0.52%	0	0	1,692	0	15	0	4	0	3	0	0	0	0	0	1.31	2.95	2.90
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	177	167	94.35%	10	5.65%	0	0	167	0	0	0	0	0	5	0	0	0	0	0		0.00	0.29
(3V10) (506QB) Green Road, MI	3,175	2,959	93.2%	216	6.8%	0	0	2,805	0	154	0	71	0	39	0	29	0	77	0		4.74	
(3V10) (515) Battle Creek, MI HCS	51,026	43,511	85.27%	7,515	14.73%	12	28	41,624	11	1,887	9	2,220	7	2,064	0	1,553	0	1,678	1	5.80	30.00	5.28
(3V10) (515) Battle Creek, MI	15,860	13,016	82.07%	2,844	17.93%	0	27	12,488	11	528	9	848	7	877	0	490	0	629	0	7.27	32.04	4.20
(3V10) (515BU) Battle Creek, MI - VADOM	12	4	33.33%	8	66.67%	0	0	4	0	0	0	5	0	3	0	0	0	0	0			
(3V10) (515BY) Wyoming, MI	27,187	22,817	83.93%	4,370	16.07%	0	1	21,646	0	1,171	0	1,241	0	1,085	0	1,019	0	1,025	1	6.49	28.76	5.57
(3V10) (515GA) Muskegon, MI	4,647	4,514	97.14%	133	2.86%	0	0	4,379	0	135	0	63	0	39	0	21	0	10	0	3.19	7.90	4.63
(3V10) (515GB) Lansing South, MI	2,537	2,425	95.59%	112	4.41%	0	0	2,383	0	42	0	31	0	53	0	17	0	11	0	3.94	13.55	7.39
(3V10) (515GC) Benton Harbor, MI	783	735	93.87%	48	6.13%	0	0	724	0	0	0	32	0	7	0	6	0	0	0	5.99	3.18	7.23
(3V10) (553) Detroit, MI HCS	64,501	61,757	95.75%	2,744	4.25%	30	106	59,904	24	1,853	14	1,060	16	692	4	559	5	433	43	1.74	8.27	3.05
(3V10) (553) Detroit, MI (John D. Dingell)	56,542	53,811	95.17%	2,731	4.83%	0	106	52,000	24	1,811	14	1,052	16	688	4	559	5	432	43	2.04	8.31	3.20
(3V10) (553GA) Yale, MI	4,727	4,722	99.89%	5	0.11%	0	0	4,699	0	0	0	0	0	0	0	0	0	0	0	1.12		1.83
(3V10) (553GB) Pontiac, MI	3,159	3,151	99.75%	8	0.25%	0	0	3,132	0	19	0	4	0	0	0	0	0	0	0	0.82	0.45	2.18
(3V10) (553QA) Piquette Street, MI	73	73	100%	0	0%	0	0	73	0	0	0	0	0	0	0	0	0	0	0	0.91		
(3V10) (583) Indianapolis, IN HCS	71,703	67,987	94.82%	3,716	5.18%	5	11	66,064	0	1,923	0	2,138	0	1,006	0	286	0	286	11	2.47	5.40	9.20
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	56,732	53,546	94.38%	3,186	5.62%	0	11	51,895	0	1,651	0	1,794	0	853	0	263	0	276	11	2.61	5.50	10.82
(3V10) (583BU) Indianapolis, IN - VADOM	427	385	90.16%	42	9.84%	0	0	370	0	15	0	36	0	4	0	0	0	0	0		7.80	
(3V10) (583GA) Terre Haute, IN	983	962	97.86%	21	2.14%	0	0	952	0	10	0	14	0	7	0	0	0	0	0	0.16	6.15	0.50
(3V10) (583GB) Bloomington, IN	4,351	4,338	99.7%	13	0.3%	0	0	4,315	0	23	0	6	0	6	0	0	0	0	0	2.36	4.51	0.00
(3V10) (583GC) Martinsville, IN	307	305	99.35%	2	0.65%	0	0	298	0	0	0	2	0	0	0	0	0	0	0	0.56	0.55	2.90
(3V10) (583GD) Indianapolis West, IN	2,755	2,575	93.47%	180	6.53%	0	0	2,498	0	77	0	81	0	77	0	16	0	0	0	6.15	4.88	4.44
(3V10) (583GE) West Lafayette, IN	1,002	945	94.31%	57	5.69%	0	0	909	0	36	0	46	0	0	0	0	0	0	0	1.79	3.10	7.50
(3V10) (583GF) Wakeman, IN	1,570	1,502	95.67%	68	4.33%	0	0	1,468	0	0	0	44	0	21	0	0	0	0	0	1.01	2.65	7.30
(3V10) (583GG) Shelbyville, IN	781	756	96.8%	25	3.2%	0	0	724	0	32	0	18	0	5	0	0	0	0	0	1.30	4.41	5.15
(3V10) (583QA) Monroe County, IN	591	590	99.83%	1	0.17%	0	0	586	0	4	0	0	0	0	0	0	0	0	0			0.72
(3V10) (583QC) Vigo County, IN	641	531	82.84%	110	17.16%	0	0	508	0	23	0	0	0	0	0	0	0	0	0			12.59
(3V10) (583QD) Indianapolis YMCA, IN	831	822	98.92%	9	1.08%	0	0	811	0	11	0	6	0	3	0	0	0	0	0		2.99	5.33
(3V10) (583QE) Cold Spring Road, IN	732	730	99.73%	2	0.27%	0	0	730	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	61,167	51,455	84.12%	9,712	15.88%	42	1	49,808	0	1,647	0	2,483	1	3,371	0	2,096	0	1,762	0	9.49	24.28	4.53
(3V10) (610) Marion, IN	13,275	11,018	83%	2,257	17%	0	1	10,768	0	250	0	429	1	615	0	676	0	537	0	6.94	31.12	2.53
(3V10) (610A4) Fort Wayne, IN	26,561	22,092	83.17%	4,469	16.83%	0	0	21,226	0	866	0	1,104	0	1,553	0	955	0	857	0	12.50	20.18	1.77
(3V10) (610BY) St. Joseph County, IN	11,507	9,368	81.41%	2,139	18.59%	0	0	9,135	0	233	0	610	0	930	0	289	0	310	0	8.62	29.21	1.91
(3V10) (610GB) Muncie, IN	2,788	2,466	88.45%	322	11.55%	0	0	2,413	0	53	0	73	0	129	0	100	0	20	0	10.37	3.99	13.09
(3V10) (610GC) Goshen, IN	1,879	1,664	88.56%	215	11.44%	0	0	1,606	0	58	0	130	0	71	0	0	0	0	0	9.64	0.35	6.59
(3V10) (610GD) Peru, IN	2,465	2,321	94.16%	144	5.84%	0	0	2,282	0	0	0	63	0	46	0	28	0	0	0	4.02	13.69	8.04
(3V10) (610QA) Fort Wayne East State Boulevard, IN	2,691	2,525	93.83%	166	6.17%	0	0	2,377	0	148	0	74	0	27	0	36	0	29	0			4.60

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (610QB) Columbia Place, IN	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	37,376	32,884	87.98%	4,492	12.02%	29	11	31,956	1	928	3	1,932	2	1,341	1	746	4	473	0	2.95	23.20	2.11
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	21,675	18,021	83.14%	3,654	16.86%	0	11	17,385	1	636	3	1,436	2	1,102	1	666	4	450	0	2.26	22.78	0.00
(3V10) (655GA) Gaylord, MI	650	611	94%	39	6%	0	0	604	0	7	0	25	0	14	0	0	0	0	0	0.91	37.54	0.78
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Crow)	2,578	2,445	94.84%	133	5.16%	0	0	2,376	0	69	0	72	0	46	0	10	0	5	0	5.79	22.80	1.15
(3V10) (655GC) Oscoda, MI	2,041	1,925	94.32%	116	5.68%	0	0	1,877	0	48	0	60	0	44	0	0	0	0	0	5.22	68.16	1.57
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,413	1,290	91.3%	123	8.7%	0	0	1,263	0	27	0	58	0	36	0	27	0	2	0	3.03	50.33	3.10
(3V10) (655GE) Clare, MI	2,029	1,928	95.02%	101	4.98%	0	0	1,904	0	0	0	43	0	37	0	18	0	0	0	4.30	22.62	4.14
(3V10) (655GF) Bad Axe, MI	1,496	1,466	97.99%	30	2.01%	0	0	1,459	0	0	0	13	0	0	0	0	0	0	0	1.46	26.97	1.09
(3V10) (655GG) Cadillac, MI	1,254	1,104	88.04%	150	11.96%	0	0	1,079	0	25	0	125	0	21	0	0	0	0	0	1.90	27.07	1.38
(3V10) (655GH) Cheboygan County, MI	919	893	97.17%	26	2.83%	0	0	889	0	4	0	18	0	0	0	0	0	0	0	1.56	21.29	0.61
(3V10) (655GI) Grayling, MI	722	690	95.57%	32	4.43%	0	0	664	0	0	0	21	0	9	0	0	0	0	0	3.73	34.60	1.43
(3V10) (655QA) Saginaw Barnard Road, MI	2,597	2,509	96.61%	88	3.39%	0	0	2,454	0	55	0	61	0	21	0	0	0	0	0		27.43	2.87
(3V10) (655QB) Grand Traverse, MI	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V12) (550) Danville, IL HCS	31,068	29,212	94.03%	1,856	5.97%	14	0	28,493	0	719	0	650	0	404	0	436	0	366	0	2.12	10.50	1.08
(3V12) (550) Danville, IL	13,886	12,707	91.51%	1,179	8.49%	0	0	12,333	0	374	0	394	0	191	0	271	0	323	0	0.82	12.44	0.54
(3V12) (550BY) Peoria, IL (Bob Michel)	8,398	8,063	96.01%	335	3.99%	0	0	7,867	0	196	0	125	0	100	0	103	0	7	0	2.18	7.95	1.40
(3V12) (550GA) Decatur, IL	4,453	4,251	95.46%	202	4.54%	0	0	4,157	0	94	0	56	0	68	0	43	0	0	0	1.63	8.31	1.55
(3V12) (550GD) Springfield, IL	2,558	2,441	95.43%	117	4.57%	0	0	2,410	0	31	0	56	0	0	0	18	0	0	0	5.00	4.92	1.00
(3V12) (550GF) Mattoon, IL	637	632	99.22%	5	0.78%	0	0	623	0	0	0	0	0	0	0	0	0	0	0	2.91	0.69	0.87
(3V12) (550GG) Bloomington, IL	1,136	1,118	98.42%	18	1.58%	0	0	1,103	0	15	0	15	0	2	0	0	0	0	0	0.81	13.00	3.07
(3V12) (537) Chicago, IL HCS	48,144	40,935	85.03%	7,209	14.97%	12	1	38,490	1	2,445	0	2,602	0	2,313	0	1,384	0	910	0	11.32	17.54	5.77
(3V12) (537) Chicago, IL (Jesse Brown)	37,679	32,331	85.81%	5,348	14.19%	0	0	30,603	0	1,728	0	1,862	0	1,667	0	1,062	0	757	0	6.61	15.83	4.46
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	7,866	6,236	79.28%	1,630	20.72%	0	1	5,660	1	576	0	626	0	568	0	297	0	139	0	17.19	29.34	8.79
(3V12) (537GA) Chicago Heights, IL	735	693	94.29%	42	5.71%	0	0	669	0	0	0	19	0	0	0	0	0	0	0	17.26		3.13
(3V12) (537GD) Lakeside, IL	1,309	1,150	87.85%	159	12.15%	0	0	1,094	0	0	0	0	0	0	0	0	0	0	0	16.60		2.57
(3V12) (537HA) Auburn Gresham, IL	555	525	94.59%	30	5.41%	0	0	464	0	61	0	17	0	8	0	0	0	0	0	14.23		6.79
(3V12) (556) North Chicago, IL HCS	25,908	24,102	93.03%	1,806	6.97%	45	0	23,368	0	734	0	953	0	494	0	211	0	148	0	3.74	8.34	3.26
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	22,206	20,567	92.62%	1,639	7.38%	0	0	19,898	0	669	0	844	0	455	0	200	0	140	0	4.01	8.25	3.66
(3V12) (556GA) Evanston, IL	784	760	96.94%	24	3.06%	0	0	746	0	0	0	0	0	0	0	3	0	3	0	3.16	8.75	4.50
(3V12) (556GC) McHenry, IL	1,700	1,613	94.88%	87	5.12%	0	0	1,579	0	0	0	70	0	0	0	0	0	0	0	4.09	15.36	1.68
(3V12) (556GD) Kenosha, WI	1,218	1,162	95.4%	56	4.6%	0	0	1,145	0	17	0	27	0	23	0	0	0	0	0	1.97	7.47	3.14
(3V12) (578) Hines, IL HCS	92,855	85,969	92.58%	6,886	7.42%	10	4	82,868	0	3,101	0	2,771	0	1,927	1	1,225	2	963	1	3.73	10.07	4.03
(3V12) (578) Hines, IL (Edward Hines Junior)	74,085	68,723	92.76%	5,362	7.24%	0	4	66,069	0	2,654	0	2,181	0	1,453	1	919	2	809	1	4.00	9.02	3.79
(3V12) (578GA) Joliet, IL	8,266	7,149	86.49%	1,117	13.51%	0	0	6,886	0	263	0	415	0	339	0	233	0	130	0	4.01	22.21	6.29
(3V12) (578GC) Kankakee County, IL	1,510	1,430	94.7%	80	5.3%	0	0	1,412	0	0	0	29	0	24	0	24	0	3	0	3.27	20.52	2.66
(3V12) (578GD) Aurora, IL	2,542	2,481	97.6%	61	2.4%	0	0	2,456	0	25	0	14	0	21	0	19	0	0	0	1.88	4.18	5.58
(3V12) (578GE) Hoffman Estates, IL	2,272	2,186	96.21%	86	3.79%	0	0	2,146	0	40	0	51	0	11	0	19	0	0	0	2.49	18.82	2.48
(3V12) (578GF) LaSalle, IL	1,364	1,214	89%	150	11%	0	0	1,162	0	52	0	62	0	71	0	0	0	7	0	10.85	18.05	5.12
(3V12) (578GG) Oak Lawn, IL	2,816	2,786	98.93%	30	1.07%	0	0	2,737	0	49	0	19	0	0	0	0	0	2	0	1.75	17.42	1.79
(3V12) (585) Iron Mountain, MI HCS	8,724	7,916	90.74%	808	9.26%	7	72	7,445	72	471	0	481	0	201	0	81	0	45	0	9.64	14.05	4.70
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	5,598	5,027	89.8%	571	10.2%	0	72	4,741	72	286	0	327	0	141	0	61	0	42	0	10.54	13.61	4.25
(3V12) (585GA) Hancock, MI	370	350	94.59%	20	5.41%	0	0	324	0	0	0	0	0	0	0	3	0	0	0	8.74	21.56	2.32
(3V12) (585GB) Rhineland, WI	570	516	90.53%	54	9.47%	0	0	482	0	34	0	0	0	15	0	3	0	0	0	17.72	14.44	3.34
(3V12) (585GC) Menominee, MI	393	362	92.11%	31	7.89%	0	0	339	0	23	0	19	0	8	0	0	0	0	0	8.80	26.26	2.15
(3V12) (585GD) Ironwood, MI	184	170	92.39%	14	7.61%	0	0	164	0	0	0	0	0	0	0	0	0	0	0	9.69	22.31	2.40
(3V12) (585GF) Manistique, MI	362	349	96.41%	13	3.59%	0	0	338	0	0	0	0	0	5	0	0	0	0	0	4.51	7.69	3.29
(3V12) (585HA) Marquette, MI	874	790	90.39%	84	9.61%	0	0	727	0	63	0	58	0	20	0	6	0	0	0	8.79	16.50	7.97
(3V12) (585HB) Sault Saint Marie, MI	373	352	94.37%	21	5.63%	0	0	330	0	22	0	12	0	5	0	3	0	0	0	3.31	29.33	7.31
(3V12) (607) Madison, WI HCS	31,104	27,737	89.18%	3,367	10.82%	3	8	26,177	0	1,560	1	1,127	2	971	1	754	2	515	2	12.63	16.66	3.24



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(3V12) (607) Madison, WI (William S. Middleton)	23,629	20,817	88.1%	2,812	11.9%	0	8	19,447	0	1,370	1	1,011	2	812	1	533	2	456	2	7.32	16.04	3.24
(3V12) (607GC) Janesville, WI	535	534	99.81%	1	0.19%	0	0	530	0	0	0	0	0	0	0	0	0	0	0	3.59	0.19	0.00
(3V12) (607GD) Baraboo, WI	877	869	99.09%	8	0.91%	0	0	842	0	0	0	0	0	0	0	0	0	0	0	4.16	2.88	0.00
(3V12) (607GE) Beaver Dam, WI	511	503	98.43%	8	1.57%	0	0	499	0	0	0	0	0	2	0	0	0	0	0	7.16	9.62	1.33
(3V12) (607GF) Freeport, IL	482	480	99.59%	2	0.41%	0	0	472	0	0	0	0	0	0	0	0	0	0	0	3.36	3.00	0.00
(3V12) (607GG) Madison West, WI	1,968	1,788	90.85%	180	9.15%	0	0	1,724	0	64	0	51	0	59	0	48	0	22	0	25.81	12.58	2.68
(3V12) (607HA) Rockford, IL	3,102	2,746	88.52%	356	11.48%	0	0	2,663	0	83	0	53	0	95	0	171	0	37	0	12.13	28.09	3.81
(3V12) (676) Tomah, WI HCS	26,551	21,552	81.17%	4,999	18.83%	3	15	20,768	1	784	7	1,551	6	1,650	1	837	0	961	0	15.28	38.61	2.25
(3V12) (676) Tomah, WI	15,261	12,198	79.93%	3,063	20.07%	0	15	11,774	1	424	7	830	6	1,082	1	625	0	526	0	15.98	35.07	1.91
(3V12) (676GA) Wausau, WI	3,477	3,187	91.66%	290	8.34%	0	0	3,067	0	120	0	173	0	90	0	23	0	4	0	8.96	4.60	3.11
(3V12) (676GC) River Valley, WI	3,420	2,745	80.26%	675	19.74%	0	0	2,635	0	110	0	315	0	264	0	78	0	18	0	19.48	9.10	1.94
(3V12) (676GD) Wisconsin Rapids, WI	4,066	3,126	76.88%	940	23.12%	0	0	3,008	0	118	0	213	0	204	0	110	0	413	0	15.43	52.16	2.24
(3V12) (676GE) Clark County, WI	327	296	90.52%	31	9.48%	0	0	284	0	0	0	0	0	0	0	0	0	0	0	20.40	0.00	2.37
(3V12) (695) Milwaukee, WI HCS	89,166	72,584	81.4%	16,582	18.6%	14	15	69,563	0	3,021	0	3,860	8	6,287	3	3,716	0	2,719	4	28.11	19.25	4.47
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	61,556	52,672	85.57%	8,884	14.43%	0	15	50,702	0	1,970	0	2,542	8	3,245	3	1,817	0	1,280	4	19.02	14.53	2.37
(3V12) (695BY) Appleton, WI (John H. Bradley)	7,553	5,793	76.7%	1,760	23.3%	0	0	5,559	0	234	0	380	0	739	0	367	0	274	0	37.81	24.38	6.74
(3V12) (695GA) Union Grove, WI	1,223	1,094	89.45%	129	10.55%	0	0	1,085	0	0	0	61	0	60	0	0	0	0	0	12.21		5.97
(3V12) (695GC) Cleveland, WI	1,367	935	68.4%	432	31.6%	0	0	894	0	0	0	68	0	262	0	82	0	20	0	38.32	9.14	12.37
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	17,467	12,090	69.22%	5,377	30.78%	0	0	11,323	0	767	0	809	0	1,981	0	1,445	0	1,142	0	37.00	34.08	20.01
(3V15) (589A4) Columbia, MO HCS	70,588	61,380	86.96%	9,208	13.04%	0	3	58,840	0	2,540	1	1,763	2	2,921	0	2,766	0	1,758	0	10.19	17.93	19.83
(3V15) (589A4) Columbia, MO (Harry S. Truman)	47,197	40,171	85.11%	7,026	14.89%	0	3	38,147	0	2,024	1	1,286	2	2,300	0	2,088	0	1,352	0	12.45	18.28	19.01
(3V15) (589BX) Columbia, MO - VADOM	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	5,599	5,253	93.82%	346	6.18%	0	0	5,221	0	32	0	36	0	68	0	174	0	68	0	3.95	10.98	9.74
(3V15) (589GE) Kirksville, MO	2,040	1,957	95.93%	83	4.07%	0	0	1,913	0	0	0	0	0	28	0	17	0	0	0	4.78	58.50	16.97
(3V15) (589GF) Fort Leonard Wood, MO	3,931	3,291	83.72%	640	16.28%	0	0	3,129	0	162	0	153	0	262	0	187	0	38	0	10.75	46.57	31.49
(3V15) (589GH) Lake of the Ozarks, MO	2,547	2,404	94.39%	143	5.61%	0	0	2,285	0	119	0	55	0	43	0	37	0	8	0	4.15	74.83	23.59
(3V15) (589GX) Mexico, MO	2,081	1,936	93.03%	145	6.97%	0	0	1,900	0	36	0	0	0	31	0	60	0	47	0	8.34	0.14	16.38
(3V15) (589GY) St. James, MO	1,895	1,548	81.69%	347	18.31%	0	0	1,505	0	0	0	0	0	0	0	0	0	195	0	33.04	0.50	8.57
(3V15) (589JA) Sedalia, MO	2,081	2,049	98.46%	32	1.54%	0	0	2,011	0	38	0	0	0	0	0	0	0	0	0	2.37	9.25	16.35
(3V15) (589JD) Marshfield, MO	3,210	2,764	86.11%	446	13.89%	0	0	2,722	0	42	0	126	0	132	0	149	0	39	0	8.78	17.17	25.55
(3V15) (589) Kansas City, MO HCS	73,874	69,553	94.15%	4,321	5.85%	176	0	67,634	0	1,919	0	1,686	0	1,403	0	715	0	517	0	3.16	7.48	3.55
(3V15) (589) Kansas City, MO	49,440	45,752	92.54%	3,688	7.46%	0	0	44,176	0	1,576	0	1,363	0	1,225	0	626	0	474	0	2.72	7.82	3.70
(3V15) (589G1) Warrensburg, MO	4,326	4,273	98.77%	53	1.23%	0	0	4,212	0	61	0	28	0	0	0	12	0	0	0	1.97	1.84	1.45
(3V15) (589GB) Belton, MO	2,463	2,428	98.58%	35	1.42%	0	0	2,403	0	0	0	25	0	0	0	0	0	0	0	2.17	5.33	3.25
(3V15) (589GC) Paola, KS	860	855	99.42%	5	0.58%	0	0	841	0	0	0	3	0	0	0	0	0	0	0	3.02	0.00	1.70
(3V15) (589GD) Nevada, MO	1,689	1,683	99.64%	6	0.36%	0	0	1,668	0	0	0	6	0	0	0	0	0	0	0	0.86	16.67	1.45
(3V15) (589GZ) Cameron, MO	681	664	97.5%	17	2.5%	0	0	650	0	14	0	10	0	0	0	0	0	4	0	2.86	14.75	2.32
(3V15) (589HK) Kansas City, MO - Mobile	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.86	0.00	
(3V15) (589JB) Excelsior Springs, MO	1,132	1,068	94.35%	64	5.65%	0	0	1,061	0	7	0	0	0	0	0	0	0	0	0	5.98	0.00	13.09
(3V15) (589JC) Shawnee, KS	3,327	3,276	98.47%	51	1.53%	0	0	3,230	0	46	0	32	0	0	0	0	0	0	0	2.27	8.63	0.00
(3V15) (589JF) Honor, MO	9,331	8,935	95.76%	396	4.24%	0	0	8,784	0	151	0	188	0	126	0	55	0	27	0	4.61	27.58	3.18
(3V15) (589QA) Overland Park, KS	613	607	99.02%	6	0.98%	0	0	0	0	0	0	0	0	3	0	0	0	0	0		1.96	
(3V15) (589A5) Eastern Kansas HCS	49,573	42,309	85.35%	7,264	14.65%	0	14	41,569	0	740	7	1,517	3	2,144	4	1,914	0	1,689	0	10.59	33.91	5.79
(3V15) (589A5) Topeka, KS (Colmery-ONeil)	23,016	18,594	80.79%	4,422	19.21%	0	14	18,272	0	322	7	835	3	1,310	4	1,188	0	1,089	0	15.07	44.50	5.30
(3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)	18,237	15,977	87.61%	2,260	12.39%	0	0	15,669	0	308	0	542	0	665	0	544	0	509	0	7.97	24.17	5.90
(3V15) (589BU) Leavenworth, KS - VADOM	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(3V15) (589GI) St. Joseph, MO	2,307	2,202	95.45%	105	4.55%	0	0	2,167	0	0	0	49	0	27	0	13	0	0	0	5.89	20.21	3.08
(3V15) (589GJ) Wyandotte County, KS	1,002	985	98.3%	17	1.7%	0	0	974	0	0	0	5	0	0	0	0	0	0	0	2.75		2.60
(3V15) (589GM) Chanute, KS	301	299	99.34%	2	0.66%	0	0	298	0	0	0	0	0	0	0	0	0	0	0	2.33		9.64
(3V15) (589GP) Garnett, KS	138	137	99.28%	1	0.72%	0	0	135	0	0	0	0	0	0	0	0	0	0	0	1.64		12.67
(3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)	2,548	2,284	89.64%	264	10.36%	0	0	2,254	0	30	0	56	0	102	0	67	0	39	0	8.34	12.62	15.87
(3V15) (589GU) Lawrence, KS	507	460	90.73%	47	9.27%	0	0	445	0	0	0	18	0	0	0	16	0	0	0	9.31	0.00	6.47

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (589GV) Fort Scott, KS	607	591	97.36%	16	2.64%	0	0	589	0	0	0	7	0	0	0	0	0	0	0	1.42	0.00	4.32
(3V15) (589JE) Platte City, MO	908	778	85.68%	130	14.32%	0	0	764	0	0	0	0	0	20	0	0	0	23	0	21.26	0.00	0.00
(3V15) (589A7) Wichita, KS HCS	43,302	39,839	92%	3,463	8%	0	3	39,038	1	801	1	1,423	0	1,256	0	503	1	281	0	3.60	11.13	3.77
(3V15) (589A7) Wichita, KS (Robert J. Dole)	29,034	26,535	91.39%	2,499	8.61%	0	2	25,989	1	546	0	992	0	894	0	402	1	211	0	3.52	11.86	4.00
(3V15) (589G2) Dodge City, KS	1,175	1,131	96.26%	44	3.74%	0	0	1,125	0	0	0	0	0	0	0	0	0	0	0	2.60	2.09	1.20
(3V15) (589G3) Liberal, KS	314	299	95.22%	15	4.78%	0	0	292	0	0	0	0	0	3	0	8	0	0	0	4.46	0.00	2.92
(3V15) (589G4) Hays, KS	1,590	1,497	94.15%	93	5.85%	0	1	1,394	0	0	1	40	0	0	0	0	0	0	0	8.68	3.09	0.23
(3V15) (589G5) Parsons, KS	1,119	1,020	91.15%	99	8.85%	0	0	1,005	0	15	0	55	0	34	0	0	0	3	0	6.07	2.68	3.29
(3V15) (589G7) Hutchinson, KS	2,063	2,018	97.82%	45	2.18%	0	0	2,000	0	18	0	0	0	0	0	0	0	0	0	2.27	1.68	1.55
(3V15) (589GW) Salina, KS	3,154	3,116	98.8%	38	1.2%	0	0	3,044	0	72	0	19	0	9	0	0	0	0	0	1.76	4.07	4.01
(3V15) (589QC) South Parklane, KS	4,853	4,223	87.02%	630	12.98%	0	0	4,189	0	34	0	276	0	262	0	43	0	49	0		10.14	
(3V15) (657A5) Marion, IL HCS	51,073	47,622	93.24%	3,451	6.76%	0	52	46,597	1	1,025	3	1,108	13	1,199	6	652	5	492	24	2.31	13.38	2.83
(3V15) (657A5) Marion, IL	13,885	12,003	86.45%	1,882	13.55%	0	33	11,756	0	247	1	566	6	736	0	348	4	232	22	11.29	13.65	1.57
(3V15) (657BW) Marion MH-RRTP	35	32	91.43%	3	8.57%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			4.20
(3V15) (657GJ) Evansville, IN	20,054	18,716	93.33%	1,338	6.67%	0	2	18,138	0	578	0	453	1	388	0	259	0	238	1	2.16	13.08	5.31
(3V15) (657GK) Mount Vernon, IL	2,637	2,636	99.96%	1	0.04%	0	0	2,625	0	0	0	0	0	0	0	0	0	0	0	1.60		0.79
(3V15) (657GL) Paducah, KY	3,266	3,227	98.81%	39	1.19%	0	0	3,201	0	26	0	21	0	10	0	0	0	5	0	1.79	74.00	2.37
(3V15) (657GM) Effingham, IL	1,090	1,080	99.08%	10	0.92%	0	0	1,061	0	0	0	0	0	0	0	0	0	0	0	1.64		2.68
(3V15) (657GO) Hanson, KY	849	834	98.23%	15	1.77%	0	1	0	0	0	1	0	0	0	0	0	0	0	0	2.32		0.95
(3V15) (657GP) Owensboro, KY	2,414	2,341	96.98%	73	3.02%	0	0	2,313	0	28	0	36	0	34	0	0	0	0	0	3.42		3.67
(3V15) (657GQ) Vincennes, IN	1,033	1,008	97.58%	25	2.42%	0	0	983	0	25	0	9	0	0	0	0	0	0	0	4.70		0.49
(3V15) (657GR) Mayfield, KY	2,007	1,965	97.91%	42	2.09%	0	12	1,906	0	59	1	0	5	0	4	0	1	0	1	4.11		3.48
(3V15) (657GT) Carbondale, IL	2,167	2,156	99.49%	11	0.51%	0	0	2,151	0	0	0	0	0	0	0	0	0	0	0	1.05		0.46
(3V15) (657GU) Harrisburg, IL	804	804	100%	0	0%	0	0	793	0	0	0	0	0	0	0	0	0	0	0	1.52		1.62
(3V15) (657QD) Heartland Street, IL	832	820	98.56%	12	1.44%	0	0	808	0	0	0	0	0	0	0	0	0	0	0	2.05	5.83	0.00
(3V15) (657A4) Poplar Bluff, MO HCS	25,030	22,582	90.22%	2,448	9.78%	0	0	22,092	0	490	0	402	0	797	0	1,018	0	231	0	9.99	32.98	5.03
(3V15) (657A4) Poplar Bluff, MO (John J. Pershing)	9,908	8,102	81.77%	1,806	18.23%	0	0	7,906	0	196	0	202	0	553	0	855	0	196	0	14.71	33.13	3.18
(3V15) (657GF) West Plains, MO	2,801	2,693	96.14%	108	3.86%	0	0	2,647	0	46	0	28	0	0	0	49	0	0	0	4.68	7.73	5.50
(3V15) (657GG) Paragould, AR	2,185	2,130	97.48%	55	2.52%	0	0	2,118	0	12	0	0	0	34	0	0	0	0	0	2.41		2.66
(3V15) (657GH) Cape Girardeau, MO	4,152	4,014	96.68%	138	3.32%	0	0	3,898	0	0	0	50	0	38	0	39	0	11	0	26.82	3.63	4.55
(3V15) (657GI) Farmington, MO	3,679	3,459	94.02%	220	5.98%	0	0	3,371	0	88	0	53	0	113	0	38	0	16	0	5.82	0.00	10.49
(3V15) (657GN) Salem, MO	233	194	83.26%	39	16.74%	0	0	190	0	0	0	0	0	13	0	8	0	0	0	13.66		
(3V15) (657GV) Sikeston, MO	1,366	1,305	95.53%	61	4.47%	0	0	1,281	0	0	0	28	0	15	0	17	0	0	0	3.06	34.85	5.17
(3V15) (657GW) Pocahontas, AR	706	685	97.03%	21	2.97%	0	0	681	0	4	0	0	0	0	0	9	0	0	0	2.45		3.98
(3V15) (657) St. Louis, MO HCS	73,780	71,728	97.22%	2,052	2.78%	112	110	69,941	11	1,787	7	935	9	456	8	189	8	472	67	2.41	4.37	3.77
(3V15) (657) St. Louis John Cochran, MO (John Cochran)	34,747	33,481	96.36%	1,266	3.64%	0	5	32,407	1	1,074	1	460	1	295	2	126	0	385	0	2.09	4.64	3.42
(3V15) (657A0) St. Louis Jefferson Barracks, MO	17,480	17,033	97.44%	447	2.56%	0	105	16,736	10	297	6	258	8	98	6	35	8	56	67	2.45	4.72	2.38
(3V15) (657BU) St. Louis-Jefferson Barracks, MO - VADOM	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (657GA) St. Clair County, IL	3,808	3,678	96.59%	130	3.41%	0	0	3,587	0	91	0	82	0	25	0	16	0	0	0	2.51	18.40	27.48
(3V15) (657GB) St. Louis County, MO	3,701	3,693	99.78%	8	0.22%	0	0	3,628	0	0	0	0	0	0	0	0	0	0	0	1.69	3.63	0.32
(3V15) (657GD) St. Charles County, MO	3,470	3,440	99.14%	30	0.86%	0	0	3,401	0	39	0	18	0	4	0	0	0	6	0	1.68	15.13	3.10
(3V15) (657GS) Franklin County, MO	1,421	1,408	99.09%	13	0.91%	0	0	1,370	0	38	0	7	0	3	0	0	0	0	0	2.63	27.50	0.00
(3V15) (657GX) Washington Avenue, MO	2,618	2,554	97.56%	64	2.44%	0	0	2,457	0	0	0	0	0	0	0	0	0	0	0	3.58	4.49	7.63
(3V15) (657GY) Manchester Avenue, MO	2,622	2,546	97.1%	76	2.9%	0	0	2,498	0	0	0	49	0	0	0	0	0	0	0	2.83	0.15	
(3V15) (657QA) Olive Street, MO	3,824	3,807	99.56%	17	0.44%	0	0	3,769	0	38	0	0	0	0	0	0	0	0	0	1.85	1.18	3.75
(3V15) (657QB) Washington Boulevard, MO	85	84	98.82%	1	1.18%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V16) (502) Alexandria, LA HCS	45,262	40,935	90.44%	4,327	9.56%	9	1	39,460	1	1,475	0	971	0	1,249	0	1,180	0	927	0	5.05	25.64	3.80
(4V16) (502) Alexandria, LA	24,773	21,650	87.39%	3,123	12.61%	0	1	20,653	1	997	0	539	0	931	0	836	0	817	0	3.78	26.85	3.32
(4V16) (502GA) Jennings, LA	1,338	1,326	99.1%	12	0.9%	0	0	1,322	0	4	0	0	0	0	0	0	0	0	0	1.85		1.06
(4V16) (502GB) Lafayette, LA	8,709	8,096	92.96%	613	7.04%	0	0	7,903	0	193	0	228	0	175	0	135	0	75	0	5.38	14.09	0.00
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	4,208	3,972	94.39%	236	5.61%	0	0	3,901	0	71	0	63	0	78	0	89	0	6	0	7.19	21.85	2.88

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(4V16) (502GF) Fort Polk, LA	3,220	2,971	92.27%	249	7.73%	0	0	2,902	0	69	0	64	0	52	0	108	0	25	0	8.93	0.00	7.41
(4V16) (502GG) Natchitoches, LA	866	863	99.65%	3	0.35%	0	0	860	0	3	0	0	0	0	0	2	0	0	0	0.39		3.24
(4V16) (502QB) Lafayette Campus B, LA	2,148	2,057	95.76%	91	4.24%	0	0	1,919	0	138	0	73	0	11	0	4	0	0	0			4.17
(4V16) (520) Gulf Coast, MS HCS	104,720	96,212	91.88%	8,508	8.12%	61	19	90,253	11	5,959	2	3,552	5	2,481	1	1,344	0	1,131	0	6.20	13.21	4.19
(4V16) (520) Biloxi, MS	35,198	31,651	89.92%	3,547	10.08%	0	8	29,397	8	2,254	0	1,392	0	1,006	0	640	0	509	0	7.59	14.81	3.01
(4V16) (520BZ) Pensacola, FL	41,225	37,202	90.24%	4,023	9.76%	0	9	34,528	1	2,674	2	1,709	5	1,230	1	556	0	528	0	8.60	12.19	5.78
(4V16) (520GA) Mobile, AL	12,162	11,710	96.28%	452	3.72%	0	2	11,244	2	466	0	200	0	125	0	86	0	41	0	3.49	11.91	2.66
(4V16) (520GB) Panama City Beach, FL	6,873	6,657	96.86%	216	3.14%	0	0	6,476	0	181	0	108	0	46	0	32	0	30	0	1.83	10.59	1.16
(4V16) (520GC) Eglin Air Force Base, FL	8,041	7,801	97.02%	240	2.98%	0	0	7,446	0	355	0	125	0	68	0	26	0	0	0	3.81	22.74	8.27
(4V16) (520QA) Panama City Beach West, FL	1,221	1,191	97.54%	30	2.46%	0	0	1,162	0	0	0	18	0	6	0	0	0	0	0		16.00	3.03
(4V16) (564) Fayetteville, AR HCS	67,862	63,827	94.05%	4,035	5.95%	35	9	62,370	1	1,457	0	1,069	0	1,384	5	1,232	1	350	2	6.74	5.59	7.22
(4V16) (564) Fayetteville, AR	27,465	25,562	93.07%	1,903	6.93%	0	2	25,010	1	552	0	539	0	691	1	509	0	164	0	4.60	6.57	9.71
(4V16) (564BY) Springfield, MO (Gene Taylor)	21,606	20,638	95.52%	968	4.48%	0	7	20,106	0	532	0	279	0	328	4	278	1	83	2	7.20	3.90	4.69
(4V16) (564GA) Harrison, AR	1,400	1,380	98.57%	20	1.43%	0	0	0	0	26	0	0	0	0	0	0	0	0	0	2.51		0.89
(4V16) (564GB) Fort Smith, AR	4,246	3,974	93.59%	272	6.41%	0	0	3,919	0	55	0	96	0	76	0	60	0	0	0	10.05	1.62	6.41
(4V16) (564GC) Branson, MO	7,015	6,655	94.87%	360	5.13%	0	0	6,547	0	108	0	39	0	88	0	216	0	0	0	5.51	7.41	5.10
(4V16) (564GD) Ozark, AR	687	543	79.04%	144	20.96%	0	0	528	0	15	0	0	0	46	0	41	0	21	0	27.12	0.00	10.61
(4V16) (564GE) Jay, OK	1,102	1,083	98.28%	19	1.72%	0	0	1,074	0	0	0	0	0	0	0	0	0	0	0	2.49	0.00	1.03
(4V16) (564GF) Joplin, MO	4,077	3,761	92.25%	316	7.75%	0	0	3,605	0	156	0	60	0	122	0	112	0	22	0	10.15	5.00	7.42
(4V16) (564QA) Township, AR	1	0	0%	1	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V16) (564QB) Sunbridge, AR	263	231	87.83%	32	12.17%	0	0	227	0	4	0	13	0	16	0	0	0	0	0		9.20	
(4V16) (580) Houston, TX HCS	173,086	166,328	96.1%	6,758	3.9%	12	2	162,273	1	4,055	1	2,906	0	2,026	0	1,042	0	784	0	2.26	5.99	1.52
(4V16) (580) Houston, TX (Michael E. DeBakey)	97,931	92,894	94.86%	5,037	5.14%	0	2	89,940	1	2,954	1	2,176	0	1,426	0	814	0	621	0	3.51	5.83	1.52
(4V16) (580BY) Beaumont, TX	8,725	8,637	98.99%	88	1.01%	0	0	8,554	0	83	0	59	0	0	0	0	0	0	0	2.03	0.75	1.30
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	11,251	11,011	97.87%	240	2.13%	0	0	10,706	0	305	0	126	0	74	0	26	0	0	0	3.05	4.80	1.71
(4V16) (580GC) Galveston County, TX	1,849	1,843	99.68%	6	0.32%	0	0	1,828	0	0	0	0	0	0	0	0	0	0	0	1.38	1.91	0.74
(4V16) (580GD) Conroe, TX	13,281	12,703	95.65%	578	4.35%	0	0	12,551	0	152	0	219	0	242	0	82	0	35	0	1.10	9.00	1.33
(4V16) (580GE) Katy, TX	11,247	10,888	96.81%	359	3.19%	0	0	10,715	0	173	0	158	0	134	0	44	0	23	0	1.74	23.96	1.57
(4V16) (580GF) Lake Jackson, TX	3,149	3,118	99.02%	31	0.98%	0	0	3,098	0	0	0	8	0	0	0	11	0	0	0	1.53	0.00	0.72
(4V16) (580GG) Richmond, TX	7,020	6,925	98.65%	95	1.35%	0	0	6,813	0	112	0	27	0	39	0	23	0	6	0	1.78	5.49	1.49
(4V16) (580GH) Tomball, TX	9,625	9,447	98.15%	178	1.85%	0	0	9,371	0	76	0	51	0	31	0	23	0	73	0	0.78	3.23	0.68
(4V16) (580GJ) Texas City, TX	9,008	8,862	98.38%	146	1.62%	0	0	8,697	0	165	0	78	0	44	0	15	0	9	0	1.56	2.54	3.19
(4V16) (586) Jackson, MS HCS	62,033	57,378	92.5%	4,655	7.5%	14	48	56,577	5	801	6	993	14	1,093	5	1,385	7	1,184	11	3.79	14.77	3.00
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	41,251	38,273	92.78%	2,978	7.22%	0	48	37,642	5	631	6	747	14	753	5	780	7	698	11	6.67	10.17	1.72
(4V16) (586GA) Kosciusko, MS	2,064	1,999	96.85%	65	3.15%	0	0	1,993	0	0	0	0	0	15	0	10	0	38	0	0.56	35.67	0.02
(4V16) (586GB) Meridian, MS	2,854	2,821	98.84%	33	1.16%	0	0	2,814	0	0	0	13	0	0	0	0	0	0	0	0.82	46.47	1.55
(4V16) (586GC) Greenville, MS	2,065	2,030	98.31%	35	1.69%	0	0	2,016	0	14	0	19	0	0	0	0	0	0	0	1.49	47.04	1.72
(4V16) (586GD) Hattiesburg, MS	5,425	5,191	95.69%	234	4.31%	0	0	5,126	0	65	0	79	0	62	0	46	0	47	0	3.24	50.73	19.45
(4V16) (586GE) Natchez, MS	1,363	1,360	99.78%	3	0.22%	0	0	1,356	0	0	0	0	0	0	0	0	0	0	0	0.60	22.60	1.73
(4V16) (586GF) Columbus, MS	1,713	1,702	99.36%	11	0.64%	0	0	1,693	0	9	0	4	0	6	0	0	0	0	0	0.51	40.31	0.05
(4V16) (586GG) McComb, MS	1,921	1,895	98.65%	26	1.35%	0	0	1,872	0	23	0	0	0	0	0	0	0	0	0	3.16	0.00	0.00
(4V16) (586QB) Dogwood View Parkway, MS	3,377	2,107	62.39%	1,270	37.61%	0	0	2,065	0	42	0	107	0	244	0	532	0	387	0		41.96	
(4V16) (598) Little Rock, AR HCS	107,903	98,350	91.15%	9,553	8.85%	67	0	95,443	0	2,907	0	3,352	0	2,518	0	2,045	0	1,638	0	3.95	13.63	7.14
(4V16) (598) Little Rock, AR (John L. McClellan)	38,801	34,009	87.65%	4,792	12.35%	0	0	32,917	0	1,092	0	1,615	0	1,330	0	1,097	0	750	0	8.88	12.08	20.80
(4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)	38,957	35,368	90.79%	3,589	9.21%	0	0	33,981	0	1,387	0	1,310	0	893	0	613	0	773	0	5.17	16.64	7.88
(4V16) (598GA) Mountain Home, AR	4,291	4,105	95.67%	186	4.33%	0	0	4,035	0	70	0	105	0	59	0	16	0	6	0	2.43	10.51	9.96
(4V16) (598GB) El Dorado, AR	2,360	2,295	97.25%	65	2.75%	0	0	2,265	0	30	0	42	0	15	0	0	0	4	0	3.48	22.06	4.06
(4V16) (598GC) Hot Springs, AR	7,222	6,692	92.66%	530	7.34%	0	0	6,602	0	90	0	138	0	138	0	217	0	37	0	3.02	16.58	7.45
(4V16) (598GD) Mena, AR	1,382	1,368	98.99%	14	1.01%	0	0	1,362	0	0	0	0	0	0	0	0	0	0	0	1.99	0.00	1.10
(4V16) (598GE) Pine Bluff, AR	2,830	2,766	97.74%	64	2.26%	0	0	2,719	0	47	0	33	0	23	0	7	0	0	0	2.27	0.00	7.46
(4V16) (598GF) Searcy, AR	3,499	3,453	98.69%	46	1.31%	0	0	3,417	0	0	0	29	0	9	0	5	0	3	0	1.09	30.82	1.45
(4V16) (598GG) Conway, AR	6,276	6,052	96.43%	224	3.57%	0	0	5,942	0	110	0	51	0	42	0	82	0	49	0	1.30	10.70	2.00



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V16) (598GH) Russellville, AR	2,258	2,216	98.14%	42	1.86%	0	0	2,177	0	39	0	22	0	0	0	0	0	13	0	4.06	17.95	0.47
(4V16) (598QA) Little Rock Main Street, AR	27	26	96.3%	1	3.7%	0	0	26	0	0	0	0	0	0	0	0	0	0	0	13.44		
(4V16) (629) New Orleans, LA HCS	84,937	78,371	92.27%	6,566	7.73%	18	0	75,005	0	3,366	0	2,010	0	1,885	0	1,355	0	1,316	0	4.58	11.43	8.80
(4V16) (629) New Orleans, LA	52,637	47,365	89.98%	5,272	10.02%	0	0	45,264	0	2,101	0	1,572	0	1,613	0	1,039	0	1,048	0	4.59	12.06	13.36
(4V16) (629BY) Baton Rouge, LA	13,121	12,437	94.79%	684	5.21%	0	0	11,957	0	480	0	141	0	144	0	227	0	172	0	6.15	9.46	5.71
(4V16) (629GA) Houma, LA	3,700	3,667	99.11%	33	0.89%	0	0	3,558	0	109	0	29	0	0	0	0	0	0	0	2.60	0.83	2.26
(4V16) (629GB) Hammond, LA	5,395	5,212	96.61%	183	3.39%	0	0	4,990	0	222	0	119	0	39	0	12	0	0	0	2.34	6.10	7.17
(4V16) (629GC) Slidell, LA	4,056	3,923	96.72%	133	3.28%	0	0	3,632	0	0	0	57	0	31	0	19	0	0	0	7.45	3.18	0.26
(4V16) (629GD) St. John, LA	1,364	1,359	99.63%	5	0.37%	0	0	1,341	0	0	0	4	0	0	0	0	0	0	0	2.62	0.00	1.34
(4V16) (629GE) Franklin, LA	849	823	96.94%	26	3.06%	0	0	806	0	17	0	20	0	0	0	0	0	0	0	1.82	0.00	8.83
(4V16) (629GF) Bogalusa, LA	1,300	1,294	99.54%	6	0.46%	0	0	1,294	0	0	0	0	0	0	0	0	0	0	0	0.52	0.00	1.26
(4V16) (629QA) Baton Rouge South, LA	2,515	2,291	91.09%	224	8.91%	0	0	2,163	0	128	0	65	0	50	0	55	0	54	0		9.29	9.24
(4V16) (667) Shreveport, LA HCS	62,148	55,941	90.01%	6,207	9.99%	107	0	54,024	0	1,917	0	1,427	0	1,844	0	1,200	0	1,736	0	3.11	18.77	8.37
(4V16) (667) Shreveport, LA (Overton Brooks)	44,788	39,250	87.64%	5,538	12.36%	0	0	37,620	0	1,630	0	1,252	0	1,653	0	1,012	0	1,621	0	2.17	19.53	8.90
(4V16) (667GA) Texarkana, AR	4,607	4,472	97.07%	135	2.93%	0	0	4,310	0	0	0	0	0	31	0	43	0	15	0	4.33	6.27	2.73
(4V16) (667GB) Monroe, LA	5,433	5,286	97.29%	147	2.71%	0	0	5,250	0	36	0	18	0	41	0	29	0	59	0	2.51	1.54	6.70
(4V16) (667GC) Longview, TX	7,320	6,933	94.71%	387	5.29%	0	0	6,844	0	89	0	111	0	119	0	116	0	41	0	4.62	7.88	8.57
(4V17) (549) Dallas, TX HCS	172,136	159,509	92.66%	12,627	7.34%	31	44	153,886	8	5,623	16	4,073	16	3,285	2	2,210	0	3,059	2	5.27	12.75	4.80
(4V17) (549) Dallas, TX	85,316	77,255	90.55%	8,061	9.45%	0	40	74,178	8	3,077	14	2,576	15	2,216	2	1,270	0	1,999	1	4.31	14.39	2.59
(4V17) (549A4) Bonham, TX (Sam Rayburn Center)	14,092	13,765	97.68%	327	2.32%	0	1	13,529	0	236	1	90	0	84	0	48	0	105	0	1.86	8.10	1.53
(4V17) (549BY) Fort Worth, TX	38,614	35,235	91.25%	3,379	8.75%	0	0	33,704	0	1,531	0	1,027	0	773	0	770	0	809	0	9.45	8.83	9.53
(4V17) (549GD) Denton, TX	8,045	7,736	96.16%	309	3.84%	0	1	7,537	0	199	0	109	0	83	0	52	0	65	1	5.44	15.41	8.82
(4V17) (549GE) Decatur, TX	1,634	1,509	92.35%	125	7.65%	0	0	1,474	0	35	0	71	0	34	0	0	0	12	0	6.69	0.00	2.36
(4V17) (549GF) Granbury, TX	826	810	98.06%	16	1.94%	0	0	805	0	0	0	0	0	0	0	0	0	0	0	4.00	1.00	
(4V17) (549GH) Greenville, TX	2,003	1,869	93.31%	134	6.69%	0	0	1,810	0	0	0	53	0	29	0	27	0	25	0	6.63	2.00	27.24
(4V17) (549GJ) Sherman, TX	3,764	3,723	98.91%	41	1.09%	0	1	3,676	0	47	1	25	0	0	0	0	0	0	0	2.21	0.75	0.95
(4V17) (549GK) Polk Street, TX	3,200	3,161	98.78%	39	1.22%	0	1	3,141	0	20	0	16	1	0	0	0	0	0	0	2.29	41.00	2.00
(4V17) (549GL) Plano, TX	5,264	5,215	99.07%	49	0.93%	0	0	5,075	0	140	0	23	0	14	0	0	0	0	0	2.99	18.67	1.99
(4V17) (549GM) Grand Prairie, TX	2,670	2,646	99.1%	24	0.9%	0	0	2,576	0	70	0	17	0	5	0	0	0	0	0	2.55		1.89
(4V17) (549QC) Tyler Broadway, TX	6,708	6,585	98.17%	123	1.83%	0	0	6,381	0	204	0	64	0	28	0	19	0	0	0	2.65	8.95	3.14
(4V17) (671) San Antonio, TX HCS	164,573	150,198	91.27%	14,375	8.73%	88	0	145,719	0	4,479	0	4,354	0	5,161	0	2,591	0	2,269	0	2.46	19.52	5.51
(4V17) (671) San Antonio, TX (Audie L. Murphy)	59,808	53,972	90.24%	5,836	9.76%	0	0	51,884	0	2,088	0	1,709	0	1,524	0	1,556	0	1,047	0	3.87	14.08	4.74
(4V17) (671A4) Kerrville, TX	13,495	12,398	91.87%	1,097	8.13%	0	0	12,160	0	238	0	356	0	336	0	216	0	189	0	3.88	14.38	1.91
(4V17) (671BU) San Antonio, TX - VADOM	132	132	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)	18,234	17,594	96.49%	640	3.51%	0	0	17,077	0	517	0	431	0	134	0	48	0	0	0	1.50	16.58	7.01
(4V17) (671DT) Unknown	128	123	96.09%	5	3.91%	0	0	116	0	7	0	5	0	0	0	0	0	0	0			
(4V17) (671GB) Victoria, TX	2,787	2,757	98.92%	30	1.08%	0	0	2,709	0	0	0	26	0	0	0	0	0	0	0	2.69	28.11	0.70
(4V17) (671GF) South Bexar County, TX	4,695	4,632	98.66%	63	1.34%	0	0	4,560	0	72	0	43	0	12	0	0	0	0	0	2.49	1.38	2.51
(4V17) (671GH) Beeville, TX	231	218	94.37%	13	5.63%	0	0	213	0	5	0	5	0	0	0	0	0	0	0	5.48		
(4V17) (671GK) San Antonio Woodcock Drive, TX	15,128	14,893	98.45%	235	1.55%	0	0	14,799	0	94	0	105	0	0	0	0	0	0	0	2.40		0.00
(4V17) (671GL) New Braunfels, TX	4,852	4,782	98.56%	70	1.44%	0	0	4,742	0	40	0	52	0	0	0	2	0	0	0	1.41		
(4V17) (671GN) Seguin, TX	1,182	1,161	98.22%	21	1.78%	0	0	1,148	0	13	0	12	0	4	0	0	0	0	0	2.58		
(4V17) (671GO) North Central Federal, TX	10,097	9,873	97.78%	224	2.22%	0	0	9,633	0	240	0	140	0	59	0	11	0	0	0	1.73	8.75	5.44
(4V17) (671GP) Balcones Heights, TX	7,408	7,265	98.07%	143	1.93%	0	0	7,197	0	68	0	64	0	60	0	10	0	0	0	2.37	4.74	12.74
(4V17) (671GQ) Shavano Park, TX	5,203	5,120	98.4%	83	1.6%	0	0	5,056	0	64	0	57	0	10	0	15	0	0	0	2.57		5.50
(4V17) (671PA) San Antonio SARRTP	9	9	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V17) (671QB) Data Point, TX	21,184	15,269	72.08%	5,915	27.92%	0	0	14,284	0	985	0	1,349	0	2,938	0	696	0	932	0		29.00	
(4V17) (674) Temple, TX HCS	170,102	152,029	89.38%	18,073	10.62%	85	1	146,372	1	5,657	0	5,729	0	4,924	0	4,119	0	3,301	0	3.62	17.70	13.11
(4V17) (674) Temple, TX (Olin E. Teague Center)	87,845	76,146	86.68%	11,699	13.32%	0	0	72,871	0	3,275	0	3,299	0	3,222	0	2,803	0	2,375	0	5.93	19.55	13.93
(4V17) (674A4) Waco, TX (Doris Miller)	15,678	14,504	92.51%	1,174	7.49%	0	1	14,009	1	495	0	526	0	281	0	207	0	160	0	3.86	17.23	6.13
(4V17) (674BY) Austin, TX	42,104	37,601	89.31%	4,503	10.69%	0	0	36,080	0	1,521	0	1,608	0	1,241	0	976	0	678	0	2.70	13.59	16.97
(4V17) (674GA) Palestine, TX	2,596	2,568	98.92%	28	1.08%	0	0	2,552	0	16	0	10	0	15	0	0	0	0	0	1.37	62.50	0.23

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V17) (674GB) Brownwood, TX	2,776	2,694	97.05%	82	2.95%	0	0	2,659	0	35	0	36	0	22	0	11	0	13	0	1.76	13.87	2.23
(4V17) (674GC) Bryan, TX	4,745	4,563	96.16%	182	3.84%	0	0	4,459	0	104	0	69	0	42	0	42	0	29	0	1.36	2.00	7.54
(4V17) (674GD) Cedar Park, TX	8,169	7,910	96.83%	259	3.17%	0	0	7,778	0	132	0	121	0	70	0	41	0	27	0	2.44	18.20	9.99
(4V17) (674GF) Temple South General Bruce Drive, TX	5,149	5,035	97.79%	114	2.21%	0	0	4,964	0	0	0	0	0	0	0	30	0	11	0	2.55	5.02	5.21
(4V17) (674HB) LaGrange, TX	1,040	1,008	96.92%	32	3.08%	0	0	1,000	0	8	0	14	0	0	0	0	0	0	0	3.52		1.01
(4V17) (504) Amarillo, TX HCS	42,768	38,488	89.99%	4,280	10.01%	6	37	37,676	3	812	2	781	6	1,310	4	1,103	2	1,086	20	4.84	19.06	3.02
(4V17) (504) Amarillo, TX (Thomas E. Creek)	30,028	26,319	87.65%	3,709	12.35%	0	32	25,589	2	730	2	668	6	1,096	4	948	2	997	16	7.67	20.10	4.13
(4V17) (504BY) Lubbock, TX	12,124	11,567	95.41%	557	4.59%	0	5	11,487	1	80	0	105	0	209	0	154	0	89	4	1.19	14.23	1.38
(4V17) (504BZ) Clovis, NM	543	536	98.71%	7	1.29%	0	0	535	0	0	0	0	0	0	0	0	0	0	0	4.27		0.33
(4V17) (504GA) Childress, TX	30	29	96.67%	1	3.33%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.33		4.36
(4V17) (504HB) Dalhart, TX	43	37	86.05%	6	13.95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12.30		5.25
(4V17) (519) Big Spring, TX HCS	15,581	14,874	95.46%	707	4.54%	101	31	14,506	14	368	4	271	10	304	0	77	0	55	3	2.98	7.84	2.67
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	6,218	5,822	93.63%	396	6.37%	0	27	5,683	13	139	4	134	10	197	0	49	0	16	0	3.49	7.29	2.69
(4V17) (519GA) Permian Basin, TX (Wilson and Young Medal of Honor)	1,853	1,749	94.39%	104	5.61%	0	4	1,720	1	29	0	39	0	40	0	13	0	12	3	1.39	48.65	5.14
(4V17) (519GB) Hobbs, NM	581	576	99.14%	5	0.86%	0	0	460	0	0	0	0	0	0	0	0	0	0	0	8.08	0.00	8.50
(4V17) (519GD) Fort Stockton, TX	81	80	98.77%	1	1.23%	0	0	76	0	0	0	0	0	0	0	0	0	0	0	3.14		
(4V17) (519HC) Abilene, TX	4,573	4,423	96.72%	150	3.28%	0	0	4,377	0	46	0	66	0	50	0	13	0	21	0	3.26	4.41	0.75
(4V17) (519HF) San Angelo, TX	2,275	2,224	97.76%	51	2.24%	0	0	2,190	0	34	0	29	0	16	0	0	0	5	0	1.58	42.03	2.58
(4V17) (756) El Paso, TX HCS	48,900	47,550	97.24%	1,350	2.76%	77	15	46,512	2	1,038	13	685	0	363	0	187	0	115	0	3.29	2.55	3.54
(4V17) (756) El Paso, TX	37,925	36,968	97.48%	957	2.52%	0	1	36,296	1	672	0	446	0	250	0	159	0	102	0	3.51	2.45	2.47
(4V17) (756GA) Las Cruces, NM	3,997	3,918	98.02%	79	1.98%	0	0	3,847	0	71	0	66	0	7	0	6	0	0	0	1.86	38.97	2.26
(4V17) (756GB) El Paso Eastside, TX	5,096	4,889	95.94%	207	4.06%	0	14	4,660	1	229	13	95	0	83	0	16	0	13	0	3.84	29.50	10.20
(4V17) (756QA) El Paso South Central, TX	1,332	1,260	94.59%	72	5.41%	0	0	1,216	0	44	0	49	0	18	0	5	0	0	0			2.01
(4V17) (756QB) El Paso Central, TX	550	515	93.64%	35	6.36%	0	0	493	0	22	0	29	0	5	0	0	0	0	0		6.33	
(4V17) (740) Texas Valley Coastal Bend HCS	50,359	47,610	94.54%	2,749	5.46%	14	6	46,621	0	989	1	1,234	1	694	3	438	0	383	1	3.75	12.12	1.34
(4V17) (740) Harlingen, TX	11,609	10,718	92.32%	891	7.68%	0	0	10,305	0	413	0	378	0	249	0	150	0	114	0	2.64	10.09	0.70
(4V17) (740GA) Harlingen Treasure Hills, TX	7,837	7,331	93.54%	506	6.46%	0	3	7,166	0	165	1	196	0	131	2	116	0	63	0	5.46	24.19	0.22
(4V17) (740GB) McAllen, TX	12,391	12,185	98.34%	206	1.66%	0	0	12,048	0	137	0	131	0	50	0	11	0	14	0	2.46	4.39	0.95
(4V17) (740GC) Corpus Christi, TX	7,166	6,930	96.71%	236	3.29%	0	3	6,864	0	66	0	129	1	61	1	19	0	27	1	3.52	52.60	0.38
(4V17) (740GD) Laredo, TX	3,679	3,483	94.67%	196	5.33%	0	0	3,438	0	45	0	165	0	16	0	12	0	3	0	3.90	23.45	1.05
(4V17) (740GH) South Enterprize, TX	7,553	6,839	90.55%	714	9.45%	0	0	6,677	0	162	0	235	0	187	0	130	0	162	0	28.00	17.86	2.64
(4V17) (740GI) Old Brownsville, TX	124	124	100%	0	0%	0	0	123	0	0	0	0	0	0	0	0	0	0	0			0.88
(4V19) (623) Muskogee, OK HCS	60,242	55,613	92.32%	4,629	7.68%	26	0	54,412	0	1,201	0	1,010	0	1,437	0	1,453	0	729	0	3.25	14.86	10.14
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	24,103	21,331	88.5%	2,772	11.5%	0	0	20,864	0	467	0	412	0	899	0	996	0	465	0	5.41	18.85	8.59
(4V19) (623BY) Tulsa, OK (Ernest Childers)	21,730	20,942	96.37%	788	3.63%	0	0	20,600	0	342	0	179	0	227	0	246	0	136	0	2.15	9.73	0.00
(4V19) (623GA) McAlester, OK	2,238	2,147	95.93%	91	4.07%	0	0	2,132	0	15	0	3	0	16	0	68	0	0	0	5.66	1.00	0.89
(4V19) (623GB) Vinita, OK	2,436	2,433	99.88%	3	0.12%	0	0	2,430	0	0	0	0	0	0	0	0	0	0	0	0.36	0.00	0.36
(4V19) (623GC) McCurtain County, OK	931	923	99.14%	8	0.86%	0	0	919	0	0	0	0	0	3	0	0	0	0	0	2.36		1.91
(4V19) (623QA) Muskogee East, OK	1,172	1,114	95.05%	58	4.95%	0	0	1,089	0	25	0	19	0	15	0	0	0	14	0			5.57
(4V19) (623QB) Tulsa Eleventh Street, OK	4,992	4,445	89.04%	547	10.96%	0	0	4,182	0	263	0	291	0	126	0	50	0	80	0		9.92	13.83
(4V19) (623QC) Yale Avenue, OK	2,640	2,278	86.29%	362	13.71%	0	0	2,196	0	82	0	102	0	149	0	83	0	0	0		12.32	
(4V19) (635) Oklahoma City, OK HCS	92,537	87,253	94.29%	5,284	5.71%	15	25	84,835	3	2,418	11	1,811	7	1,717	4	1,062	0	694	0	1.97	10.94	3.67
(4V19) (635) Oklahoma City, OK	51,990	47,494	91.35%	4,496	8.65%	0	25	45,887	3	1,607	11	1,438	7	1,494	4	912	0	652	0	3.85	11.83	4.29
(4V19) (635GA) Lawton, OK	16,448	16,035	97.49%	413	2.51%	0	0	15,332	0	703	0	195	0	98	0	88	0	32	0	1.43	6.53	1.55
(4V19) (635GB) Wichita Falls, TX	3,712	3,687	99.33%	25	0.67%	0	0	3,661	0	26	0	13	0	8	0	0	0	0	0	0.94	0.89	3.91
(4V19) (635GC) Blackwell, OK	343	294	85.71%	49	14.29%	0	0	284	0	0	0	42	0	0	0	0	0	0	0	8.22		5.44
(4V19) (635GD) Ada, OK	186	183	98.39%	3	1.61%	0	0	183	0	0	0	3	0	0	0	0	0	0	0	1.27	0.00	0.16
(4V19) (635GE) Stillwater, OK	1,476	1,471	99.66%	5	0.34%	0	0	1,464	0	0	0	0	0	0	0	0	0	0	0	0.44	0.00	4.95
(4V19) (635GF) Altus, OK	978	971	99.28%	7	0.72%	0	0	971	0	0	0	0	0	0	0	0	0	0	0	0.79	0.00	0.48
(4V19) (635GG) Enid, OK	952	945	99.26%	7	0.74%	0	0	942	0	0	0	0	0	0	0	0	0	0	0	1.31	1.40	0.04
(4V19) (635HB) Ardmore, OK	1,532	1,530	99.87%	2	0.13%	0	0	1,528	0	0	0	0	0	0	0	0	0	0	0	0.96	0.88	2.41
(4V19) (635QA) North May, OK	4,975	4,961	99.72%	14	0.28%	0	0	4,934	0	27	0	4	0	5	0	4	0	0	0	0.82	26.65	

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(4V19) (635QB) South Oklahoma City, OK	9,833	9,570	97.33%	263	2.67%	0	0	9,537	0	33	0	105	0	100	0	51	0	7	0	1.35	12.11	3.26
(4V19) (635QC) Fourteenth Street, OK	112	112	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.47		
(4V19) (436) Montana HCS	42,330	37,075	87.59%	5,255	12.41%	8	20	36,046	5	1,029	3	1,155	6	1,769	5	1,204	1	1,127	0	4.77	32.10	6.09
(4V19) (436) Fort Harrison, MT	12,834	10,085	78.58%	2,749	21.42%	0	18	9,615	5	470	3	497	4	783	5	725	1	744	0	8.01	33.97	9.02
(4V19) (436A4) Miles City CLC, MT	195	182	93.33%	13	6.67%	0	0	178	0	0	0	0	0	6	0	0	0	2	0	6.40	0.43	21.00
(4V19) (436GA) Anaconda, MT	1,512	1,465	96.89%	47	3.11%	0	0	1,445	0	20	0	17	0	11	0	18	0	0	0	3.53	1.40	4.38
(4V19) (436GB) Great Falls, MT	2,967	2,877	96.97%	90	3.03%	0	2	2,837	0	40	0	42	2	32	0	13	0	0	0	1.72	15.70	11.02
(4V19) (436GC) Missoula, MT (David J. Thatcher)	6,156	5,989	97.29%	167	2.71%	0	0	5,925	0	64	0	48	0	48	0	47	0	24	0	3.16	6.39	1.67
(4V19) (436GD) Bozeman, MT	1,503	1,313	87.36%	190	12.64%	0	0	1,270	0	43	0	0	0	78	0	31	0	12	0	13.57	52.07	2.10
(4V19) (436GF) Kalispell, MT	4,481	4,322	96.45%	159	3.55%	0	0	4,248	0	74	0	45	0	49	0	30	0	35	0	2.19	47.74	7.41
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	5,426	4,084	75.27%	1,342	24.73%	0	0	3,945	0	139	0	265	0	568	0	255	0	254	0		30.85	2.48
(4V19) (436GI) Glasgow, MT	161	123	76.4%	38	23.6%	0	0	121	0	0	0	0	0	21	0	0	0	0	0	18.23	13.43	9.20
(4V19) (436GJ) Miles City, MT	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (436GK) Glendive, MT	208	158	75.96%	50	24.04%	0	0	153	0	0	0	0	0	0	0	0	0	0	0	29.62	0.00	9.50
(4V19) (436GL) Cut Bank, MT	191	189	98.95%	2	1.05%	0	0	187	0	0	0	0	0	0	0	0	0	0	0	2.86	2.67	3.94
(4V19) (436GM) Lewistown, MT	458	442	96.51%	16	3.49%	0	0	435	0	0	0	9	0	0	0	0	0	0	0	4.87	1.52	3.08
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	3,441	3,231	93.9%	210	6.1%	0	0	3,142	0	89	0	63	0	88	0	36	0	23	0	6.69	3.19	
(4V19) (436HC) Havre, MT (Merril Lundman)	308	292	94.81%	16	5.19%	0	0	287	0	0	0	9	0	0	0	0	0	0	0	5.69	1.14	1.76
(4V19) (436QA) Hamilton, MT	1,185	1,157	97.64%	28	2.36%	0	0	1,118	0	39	0	7	0	11	0	7	0	0	0	4.20	24.07	0.27
(4V19) (436QB) Plentywood, MT	14	12	85.71%	2	14.29%	0	0	11	0	0	0	0	0	0	0	0	0	0	0	13.00	0.00	33.50
(4V19) (436QC) Helena, MT	1,288	1,152	89.44%	136	10.56%	0	0	1,127	0	0	0	51	0	44	0	19	0	22	0			
(4V19) (442) Cheyenne, WY HCS	15,546	13,470	86.65%	2,076	13.35%	13	0	13,038	0	432	0	708	0	512	0	482	0	374	0	6.26	19.84	9.22
(4V19) (442) Cheyenne, WY	8,494	7,405	87.18%	1,089	12.82%	0	0	7,189	0	216	0	410	0	225	0	232	0	222	0	4.85	16.68	8.33
(4V19) (442GB) Sidney, NE	196	162	82.65%	34	17.35%	0	0	162	0	0	0	0	0	0	0	0	0	0	0	22.51	1.05	2.80
(4V19) (442GC) Fort Collins, CO	1,898	1,775	93.52%	123	6.48%	0	0	1,721	0	0	0	54	0	38	0	25	0	6	0	6.35	5.37	8.64
(4V19) (442GD) Loveland, CO	4,559	3,797	83.29%	762	16.71%	0	0	3,651	0	146	0	225	0	214	0	195	0	128	0	3.98	27.58	9.22
(4V19) (442HK) Wheatland, WY - Mobile	47	40	85.11%	7	14.89%	0	0	37	0	0	0	0	0	0	0	0	0	0	0	12.33		0.00
(4V19) (442QA) Rawlins, WY	107	97	90.65%	10	9.35%	0	0	94	0	3	0	0	0	6	0	0	0	0	0	7.97	10.13	1.29
(4V19) (442QB) Torrington, WY - Mobile	74	60	81.08%	14	18.92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15.90		32.90
(4V19) (442QD) Laramie, WY - Mobile	85	67	78.82%	18	21.18%	0	0	67	0	0	0	0	0	0	0	0	0	0	0	15.42		59.73
(4V19) (442QE) Sterling, CO	86	67	77.91%	19	22.09%	0	0	65	0	0	0	0	0	6	0	0	0	0	0	24.80		27.00
(4V19) (554) Aurora, CO HCS	86,068	76,998	89.46%	9,070	10.54%	289	172	74,266	47	2,732	12	2,559	39	2,642	25	2,150	3	1,719	46	3.82	16.50	15.35
(4V19) (554) Aurora, CO (Rocky Mountain	39,165	33,822	86.36%	5,343	13.64%	0	128	32,445	38	1,377	5	1,507	37	1,633	22	1,191	3	1,012	23	7.70	13.61	21.24
(4V19) (554GB) Aurora, CO	3,810	3,736	98.06%	74	1.94%	0	0	3,710	0	26	0	26	0	34	0	9	0	0	0	2.50		9.21
(4V19) (554GC) Golden, CO	7,160	6,675	93.23%	485	6.77%	0	23	6,403	0	272	0	162	0	167	0	112	0	44	23	3.54	44.65	3.95
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	10,216	9,581	93.78%	635	6.22%	0	0	9,307	0	274	0	258	0	164	0	86	0	127	0	3.45	22.41	4.27
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	21,038	18,914	89.9%	2,124	10.1%	0	21	18,216	9	698	7	550	2	563	3	608	0	403	0	2.30	22.17	25.38
(4V19) (554GF) Alamosa, CO	526	524	99.62%	2	0.38%	0	0	518	0	0	0	0	0	0	0	0	0	0	0	0.69	11.50	0.70
(4V19) (554GG) La Junta, CO	391	340	86.96%	51	13.04%	0	0	338	0	0	0	0	0	0	0	0	0	0	0	32.09	0.10	0.63
(4V19) (554GH) Lamar, CO	114	111	97.37%	3	2.63%	0	0	111	0	0	0	0	0	0	0	0	0	0	0	2.88	1.30	2.53
(4V19) (554GI) Burlington, CO	215	199	92.56%	16	7.44%	0	0	0	0	0	0	9	0	0	0	0	0	0	0	9.53	1.00	1.03
(4V19) (554GJ) Denver East 9th Avenue, CO	2,378	2,335	98.19%	43	1.81%	0	0	2,288	0	47	0	21	0	0	0	0	0	0	0	3.10	0.00	0.00
(4V19) (554MA) IDES Fort Carson	1	0	0%	1	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		39.00	
(4V19) (554QB) Jewell, CO	984	692	70.33%	292	29.67%	0	0	672	0	20	0	14	0	28	0	126	0	124	0		68.46	
(4V19) (554QC) Salida, CO	70	69	98.57%	1	1.43%	0	0	69	0	0	0	0	0	0	0	0	0	0	0	2.87	0.00	0.00
(4V19) (575) Grand Junction, CO HCS	9,973	8,342	83.65%	1,631	16.35%	5	0	8,061	0	281	0	486	0	571	0	357	0	217	0	11.98	27.63	2.80
(4V19) (575) Grand Junction, CO	8,670	7,396	85.31%	1,274	14.69%	0	0	7,147	0	249	0	379	0	426	0	298	0	171	0	9.36	26.64	2.68
(4V19) (575GA) Montrose, CO	717	457	63.74%	260	36.26%	0	0	446	0	0	0	85	0	109	0	47	0	19	0	27.61	33.95	0.72
(4V19) (575GB) Craig, CO (Major William Edward Adams)	108	78	72.22%	30	27.78%	0	0	74	0	0	0	0	0	0	0	0	0	0	0	12.13	38.57	1.00
(4V19) (575QA) Glenwood Springs, CO	295	256	86.78%	39	13.22%	0	0	244	0	12	0	6	0	0	0	0	0	0	0	8.22	29.81	4.92



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (575QB) Moab, UT	183	155	84.7%	28	15.3%	0	0	150	0	0	0	9	0	0	0	0	0	0	0	8.30	22.88	0.00
(4V19) (660) Salt Lake City, UT HCS	55,794	49,067	87.94%	6,727	12.06%	32	195	47,406	15	1,661	20	1,987	48	2,320	34	1,465	12	955	66	8.91	14.75	5.35
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	40,457	35,122	86.81%	5,335	13.19%	0	188	33,709	15	1,413	20	1,632	48	1,829	34	1,087	12	787	59	9.66	14.76	1.87
(4V19) (660GA) Pocatello, ID	2,488	2,234	89.79%	254	10.21%	0	0	2,154	0	80	0	70	0	85	0	76	0	23	0	2.58	6.67	38.63
(4V19) (660GB) Ogden, UT	4,321	4,097	94.82%	224	5.18%	0	2	4,047	0	50	0	82	0	74	0	37	0	31	2	5.48	14.92	5.59
(4V19) (660GD) Roosevelt, UT	201	194	96.52%	7	3.48%	0	0	194	0	0	0	0	0	0	0	0	0	0	0	5.70		0.00
(4V19) (660GE) Orem, UT	1,131	1,077	95.23%	54	4.77%	0	0	1,071	0	6	0	26	0	13	0	7	0	8	0	6.19	28.44	1.18
(4V19) (660GG) St. George, UT	1,651	1,227	74.32%	424	25.68%	0	0	1,187	0	40	0	72	0	165	0	159	0	28	0	40.02	22.19	4.55
(4V19) (660GJ) Western Salt Lake, UT	2,030	1,808	89.06%	222	10.94%	0	0	1,789	0	0	0	34	0	82	0	63	0	43	0	11.53	7.65	1.43
(4V19) (660GK) Elko, NV	24	22	91.67%	2	8.33%	0	1	22	0	0	0	0	0	0	0	0	0	0	1	5.45	63.00	0.00
(4V19) (660MA) IDES Hill AFB	16	16	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(4V19) (660QA) Idaho Falls, ID	2,923	2,771	94.8%	152	5.2%	0	0	2,748	0	23	0	44	0	54	0	30	0	0	0	4.34	24.09	78.35
(4V19) (660QB) Price, UT	34	31	91.18%	3	8.82%	0	4	0	0	0	0	0	0	0	0	0	0	0	4	2.00	25.20	0.00
(4V19) (660QC) Weber County, UT	518	468	90.35%	50	9.65%	0	0	438	0	30	0	24	0	14	0	5	0	7	0			9.53
(4V19) (666) Sheridan, WY HCS	7,420	6,527	87.96%	893	12.04%	1	0	6,324	0	203	0	205	0	268	0	265	0	155	0	11.72	37.59	2.07
(4V19) (666) Sheridan, WY	2,624	2,040	77.74%	584	22.26%	0	0	1,953	0	87	0	101	0	168	0	224	0	91	0	31.90	38.71	2.24
(4V19) (666GB) Casper, WY	2,333	2,121	90.91%	212	9.09%	0	0	2,072	0	49	0	55	0	70	0	25	0	62	0	13.21	2.70	1.28
(4V19) (666GC) Riverton, WY	383	363	94.78%	20	5.22%	0	0	342	0	0	0	0	0	0	0	0	0	0	0	7.21	0.00	2.29
(4V19) (666GD) Cody, WY	333	305	91.59%	28	8.41%	0	0	296	0	0	0	14	0	0	0	0	0	0	0	7.40		2.26
(4V19) (666GE) Gillette, WY	618	600	97.09%	18	2.91%	0	0	588	0	12	0	7	0	0	0	4	0	0	0	3.98	0.00	11.70
(4V19) (666GF) Rock Springs, WY	796	771	96.86%	25	3.14%	0	0	752	0	0	0	11	0	8	0	6	0	0	0	3.80	15.11	1.86
(4V19) (666QA) Afton, WY	296	291	98.31%	5	1.69%	0	0	288	0	0	0	0	0	0	0	0	0	0	0	2.24		
(4V19) (666QB) Evanston, WY	28	28	100%	0	0%	0	0	25	0	3	0	0	0	0	0	0	0	0	0	9.25		0.00
(4V19) (666QC) Worland, WY	9	8	88.89%	1	11.11%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	21.50	0.20
(5V20) (463) Anchorage, AK HCS	4,059	3,755	92.51%	304	7.49%	8	15	3,610	3	145	1	161	1	91	5	33	4	19	1	7.03	7.55	9.41
(5V20) (463) Anchorage, AK	2,063	1,883	91.27%	180	8.73%	0	15	1,798	3	85	1	87	1	54	5	25	4	14	1	8.37	6.27	12.80
(5V20) (463BU) Anchorage, AK - VADOM	19	19	100%	0	0%	0	0	17	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V20) (463GA) Fairbanks, AK	469	408	86.99%	61	13.01%	0	0	387	0	21	0	32	0	22	0	0	0	0	0	18.29	58.00	5.32
(5V20) (463GB) Kenai, AK	722	688	95.29%	34	4.71%	0	0	674	0	14	0	23	0	0	0	0	0	0	0	6.00	0.00	2.32
(5V20) (463GC) Mat-Su, AK	619	596	96.28%	23	3.72%	0	0	578	0	18	0	15	0	7	0	0	0	0	0	2.52	8.44	8.32
(5V20) (463GD) Homer, AK	60	55	91.67%	5	8.33%	0	0	51	0	0	0	4	0	0	0	0	0	0	0	9.46		5.55
(5V20) (463GE) Juneau, AK	107	106	99.07%	1	0.93%	0	0	105	0	0	0	0	0	0	0	0	0	0	0	4.96		0.00
(5V20) (531) Boise, ID HCS	27,834	24,560	88.24%	3,274	11.76%	4	14	23,962	3	598	4	867	3	955	4	704	0	748	0	5.36	19.32	5.08
(5V20) (531) Boise, ID	23,384	20,403	87.25%	2,981	12.75%	0	14	19,866	3	537	4	792	3	840	4	645	0	704	0	5.77	19.53	6.05
(5V20) (531GE) Twin Falls, ID	1,402	1,366	97.43%	36	2.57%	0	0	1,359	0	7	0	20	0	0	0	0	0	0	0	2.67	1.24	0.45
(5V20) (531GG) Caldwell, ID	2,689	2,444	90.89%	245	9.11%	0	0	2,392	0	52	0	52	0	94	0	57	0	42	0	5.32	19.76	1.80
(5V20) (531GH) Burns, OR	67	63	94.03%	4	5.97%	0	0	0	0	0	0	0	0	3	0	0	0	0	0	1.67		0.00
(5V20) (531GI) Mountain Home, ID	152	149	98.03%	3	1.97%	0	0	149	0	0	0	0	0	0	0	0	0	0	0	1.57	0.53	2.41
(5V20) (531GJ) Salmon, ID	140	135	96.43%	5	3.57%	0	0	133	0	0	0	0	0	0	0	0	0	0	0	12.52	1.14	0.00
(5V20) (648) Portland, OR HCS	66,114	59,063	89.34%	7,051	10.66%	35	319	56,988	19	2,075	25	2,081	22	1,954	28	1,404	41	1,612	184	6.65	17.56	3.17
(5V20) (648) Portland, OR	34,529	30,079	87.11%	4,450	12.89%	0	9	28,763	1	1,316	0	1,362	5	1,283	0	735	2	1,070	1	8.53	16.68	1.48
(5V20) (648A4) Portland Vancouver, WA	11,027	10,229	92.76%	798	7.24%	0	297	9,973	17	256	21	265	16	217	26	213	38	103	179	4.97	12.06	6.43
(5V20) (648GA) Bend, OR	5,133	4,214	82.1%	919	17.9%	0	0	4,090	0	124	0	127	0	209	0	268	0	315	0	9.42	41.72	3.26
(5V20) (648GB) Salem, OR	6,150	5,807	94.42%	343	5.58%	0	9	5,604	0	203	1	136	1	75	2	59	1	73	4	4.21	11.71	7.96
(5V20) (648GD) North Coast, OR	232	201	86.64%	31	13.36%	0	0	198	0	0	0	0	0	14	0	12	0	0	0	18.83		0.18
(5V20) (648GE) Fairview, OR	2,422	2,287	94.43%	135	5.57%	0	0	2,257	0	30	0	36	0	50	0	38	0	0	0	7.88	18.89	11.15
(5V20) (648GF) Hillsboro, OR	2,879	2,688	93.37%	191	6.63%	0	0	2,625	0	63	0	66	0	51	0	54	0	20	0	9.25	8.21	0.96
(5V20) (648GG) West Linn, OR	2,291	2,190	95.59%	101	4.41%	0	0	2,149	0	41	0	45	0	33	0	17	0	6	0	3.58	10.60	
(5V20) (648GH) Newport, OR	178	175	98.31%	3	1.69%	0	4	170	1	0	3	0	0	0	0	0	0	0	0	7.23		0.00
(5V20) (648GI) Portland 1st Avenue, OR	111	95	85.59%	16	14.41%	0	0	0	0	12	0	10	0	0	0	0	0	0	0	16.71		
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	1,162	1,098	94.49%	64	5.51%	0	0	1,076	0	22	0	29	0	19	0	5	0	0	0	6.13		0.06
(5V20) (653) Roseburg, OR HCS	29,026	25,978	89.5%	3,048	10.5%	51	74	25,390	7	588	3	842	17	798	10	704	6	704	31	2.61	24.95	1.97
(5V20) (653) Roseburg, OR	11,564	9,755	84.36%	1,809	15.64%	0	13	9,538	1	217	0	388	3	546	1	559	2	316	6	2.08	28.04	2.90

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (653BY) Eugene, OR	14,687	13,494	91.88%	1,193	8.12%	0	15	13,166	2	328	1	426	3	246	7	142	2	379	0	2.87	21.16	1.80
(5V20) (653GA) North Bend, OR	1,348	1,323	98.15%	25	1.85%	0	0	1,293	0	30	0	15	0	2	0	0	0	5	0	1.60	13.00	0.11
(5V20) (653GB) Brookings, OR	623	608	97.59%	15	2.41%	0	46	603	4	5	2	8	11	0	2	0	2	0	25	0.96	0.00	0.32
(5V20) (653QA) Downtown Eugene, OR	804	798	99.25%	6	0.75%	0	0	790	0	8	0	5	0	0	0	0	0	0	0			0.70
(5V20) (663) Puget Sound, WA HCS	54,468	44,783	82.22%	9,685	17.78%	87	809	42,318	21	2,465	24	3,178	45	3,052	45	1,953	32	1,502	642	17.23	26.25	5.52
(5V20) (663) Seattle, WA	25,839	22,235	86.05%	3,604	13.95%	0	774	21,099	21	1,136	20	1,206	28	1,139	41	681	28	578	636	7.45	20.53	4.87
(5V20) (663A4) American Lake, WA	20,183	15,636	77.47%	4,547	22.53%	0	30	14,655	0	981	4	1,464	16	1,442	3	991	3	650	4	13.10	32.87	5.83
(5V20) (663GA) Bellevue, WA	2,384	1,929	80.91%	455	19.09%	0	0	1,847	0	82	0	135	0	173	0	96	0	51	0	20.02	19.89	3.57
(5V20) (663GB) Silverdale, WA	2,038	1,625	79.74%	413	20.26%	0	2	1,520	0	105	0	107	0	92	0	57	1	157	1	33.24	22.33	13.30
(5V20) (663GC) Mount Vernon, WA	1,739	1,385	79.64%	354	20.36%	0	0	1,304	0	81	0	112	0	120	0	89	0	33	0	9.12	32.61	3.25
(5V20) (663GD) South Sound, WA	1,614	1,440	89.22%	174	10.78%	0	2	1,371	0	69	0	88	1	45	0	20	0	21	1	11.18	79.00	6.48
(5V20) (663GE) North Olympic Peninsula, WA	500	371	74.2%	129	25.8%	0	0	361	0	0	0	0	0	38	0	0	0	12	0	15.34	43.93	0.07
(5V20) (663HK) Puget Sound, WA - Mobile	171	162	94.74%	9	5.26%	0	1	161	0	0	0	0	0	0	1	0	0	0	0	5.10		
(5V20) (668) Spokane, WA HCS	16,825	14,097	83.79%	2,728	16.21%	64	46	13,052	7	1,045	3	1,134	6	764	10	510	4	320	16	16.22	22.82	3.75
(5V20) (668) Spokane, WA (Mann-Grandstaff)	14,641	12,142	82.93%	2,499	17.07%	0	46	11,181	7	961	3	1,058	6	696	10	459	4	286	16	16.50	22.70	4.20
(5V20) (668GA) Wenatchee, WA	551	474	86.03%	77	13.97%	0	0	449	0	25	0	14	0	22	0	26	0	15	0	13.29	36.89	0.48
(5V20) (668GB) Coeur d Alene, ID	1,306	1,191	91.19%	115	8.81%	0	0	1,152	0	39	0	47	0	40	0	13	0	15	0	19.04	13.21	2.01
(5V20) (668HK) Spokane, WA - Mobile	136	108	79.41%	28	20.59%	0	0	97	0	0	0	0	0	0	0	0	0	0	0	18.85		
(5V20) (668QB) Libby, MT	90	88	97.78%	2	2.22%	0	0	80	0	8	0	0	0	0	0	0	0	0	0	4.39		5.88
(5V20) (668QD) Sandpoint, ID	100	93	93%	7	7%	0	0	92	0	0	0	0	0	0	0	0	0	0	0	10.47		
(5V20) (668QE) Spokane 2nd Avenue, WA	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	14,702	13,594	92.46%	1,108	7.54%	19	11	13,325	1	269	4	265	5	259	0	211	0	373	1	4.91	16.44	5.05
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	9,060	8,194	90.44%	866	9.56%	0	11	7,997	1	197	4	175	5	197	0	173	0	321	1	3.79	16.43	5.38
(5V20) (687GA) Richland, WA	1,736	1,682	96.89%	54	3.11%	0	0	1,662	0	20	0	25	0	16	0	9	0	0	0	3.91	3.00	4.18
(5V20) (687GB) Lewiston, ID	477	443	92.87%	34	7.13%	0	0	433	0	10	0	17	0	11	0	4	0	0	0	19.16		1.11
(5V20) (687GC) La Grande, OR	116	114	98.28%	2	1.72%	0	0	113	0	0	0	0	0	0	0	0	0	0	0	2.42		0.00
(5V20) (687HA) Yakima, WA	3,274	3,123	95.39%	151	4.61%	0	0	3,083	0	0	0	47	0	34	0	24	0	46	0	5.48	21.67	22.51
(5V20) (687QB) Morrow County, OR	37	36	97.3%	1	2.7%	0	0	35	0	0	0	0	0	0	0	0	0	0	0	6.08		
(5V20) (687QC) Wallowa County, OR	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V20) (692) White City, OR HCS	5,938	4,544	76.52%	1,394	23.48%	27	69	4,314	8	230	16	575	12	481	10	232	2	106	21	13.13	31.74	5.79
(5V20) (692) White City, OR	4,627	3,384	73.14%	1,243	26.86%	0	69	3,195	8	189	16	497	12	436	10	210	2	100	21	22.29	31.44	5.12
(5V20) (692GA) Klamath Falls, OR	871	807	92.65%	64	7.35%	0	0	782	0	25	0	37	0	14	0	0	0	0	0	4.08		13.90
(5V20) (692GB) Grants Pass, OR	440	353	80.23%	87	19.77%	0	0	337	0	16	0	41	0	31	0	13	0	0	0	14.92	38.09	1.29
(5V21) (358) Manila, PI HCS	9,630	8,247	85.64%	1,383	14.36%	79	2	7,303	1	944	0	489	0	211	0	117	0	566	1	13.65	29.24	33.71
(5V21) (358) Manila, PH	9,630	8,247	85.64%	1,383	14.36%	0	2	7,303	1	944	0	489	0	211	0	117	0	566	1	13.65	29.24	33.71
(5V21) (459) Honolulu, HI HCS	38,949	33,537	86.1%	5,412	13.9%	21	0	32,336	0	1,201	0	1,021	0	1,597	0	1,219	0	1,575	0	6.83	39.56	5.34
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	24,063	19,696	81.85%	4,367	18.15%	0	0	19,059	0	637	0	753	0	1,346	0	977	0	1,291	0	6.48	41.69	1.80
(5V21) (459GA) Maui, HI	2,172	2,046	94.2%	126	5.8%	0	0	1,972	0	74	0	29	0	32	0	23	0	42	0	6.33	23.32	9.64
(5V21) (459GB) Hilo, HI	2,930	2,746	93.72%	184	6.28%	0	0	2,700	0	46	0	39	0	33	0	47	0	65	0	4.32	30.94	2.21
(5V21) (459GC) Kailua-Kona, HI	1,615	1,412	87.43%	203	12.57%	0	0	1,373	0	39	0	35	0	56	0	51	0	61	0	15.29	41.63	3.83
(5V21) (459GD) Lihue, HI	1,952	1,762	90.27%	190	9.73%	0	0	1,695	0	67	0	31	0	40	0	49	0	70	0	13.62	19.18	4.84
(5V21) (459GE) Guam, GU	2,904	2,775	95.56%	129	4.44%	0	0	2,598	0	177	0	48	0	36	0	24	0	21	0	5.27	22.75	4.84
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	604	528	87.42%	76	12.58%	0	0	518	0	0	0	45	0	11	0	12	0	8	0	1.17	20.21	0.29
(5V21) (459GG) Leeward Oahu, HI	2,605	2,483	95.32%	122	4.68%	0	0	2,334	0	149	0	41	0	42	0	35	0	0	0	5.71	30.00	15.11
(5V21) (459GH) Saipan, MP	35	20	57.14%	15	42.86%	0	0	19	0	0	0	0	0	0	0	0	0	13	0	0.00	22.56	0.67
(5V21) (459QB) Molokai, HI	69	69	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.90		1.00
(5V21) (570) Fresno, CA HCS	33,163	27,909	84.16%	5,254	15.84%	129	0	26,673	0	1,236	0	1,360	0	1,890	0	1,066	0	938	0	6.95	14.80	13.75
(5V21) (570) Fresno, CA	30,272	25,234	83.36%	5,038	16.64%	0	0	24,071	0	1,163	0	1,255	0	1,833	0	1,031	0	919	0	6.97	15.16	13.91
(5V21) (570GA) Merced, CA	1,267	1,184	93.45%	83	6.55%	0	0	1,142	0	42	0	46	0	25	0	11	0	0	0	4.97	5.83	11.54
(5V21) (570GB) Tulare, CA	1,238	1,164	94.02%	74	5.98%	0	0	1,148	0	16	0	35	0	20	0	10	0	0	0	3.85	13.02	12.51
(5V21) (570GC) Oakhurst, CA	386	327	84.72%	59	15.28%	0	0	312	0	15	0	24	0	12	0	14	0	0	0	41.20	6.74	23.64
(5V21) (612A4) N. California HCS	103,881	93,493	90%	10,388	10%	23	40	90,954	5	2,539	4	2,838	2	3,214	0	2,340	1	1,996	28	3.28	14.15	6.39

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (612A4) Sacramento, CA	34,820	31,374	90.1%	3,446	9.9%	0	1	30,402	0	972	0	1,169	1	1,038	0	689	0	550	0	4.25	10.58	5.83
(5V21) (612B4) Redding, CA	8,053	7,307	90.74%	746	9.26%	0	11	7,120	0	187	0	170	0	176	0	209	0	191	11	1.64	19.83	11.57
(5V21) (612BY) Oakland, CA	4,902	4,346	88.66%	556	11.34%	0	0	4,271	0	75	0	160	0	188	0	130	0	78	0	2.80	16.73	0.02
(5V21) (612GD) Fairfield, CA	3,596	3,348	93.1%	248	6.9%	0	6	3,298	5	50	0	62	1	78	0	53	0	55	0	1.98	24.77	2.82
(5V21) (612GE) Mare Island, CA	4,559	4,354	95.5%	205	4.5%	0	1	4,308	0	46	1	50	0	87	0	53	0	15	0	1.43	6.78	2.00
(5V21) (612GF) Martinez, CA	16,948	14,556	85.89%	2,392	14.11%	0	6	14,089	0	467	0	574	0	756	0	617	1	445	5	3.42	20.36	3.62
(5V21) (612GG) Chico, CA	7,169	6,687	93.28%	482	6.72%	0	7	6,439	0	248	3	159	0	96	0	68	0	159	4	5.58	16.87	4.16
(5V21) (612GH) McClellan Park, CA	15,607	14,121	90.48%	1,486	9.52%	0	6	13,804	0	317	0	336	0	615	0	274	0	261	6	1.66	12.39	2.83
(5V21) (612GI) Yuba City, CA	1,950	1,874	96.1%	76	3.9%	0	0	1,836	0	38	0	24	0	9	0	16	0	27	0	5.31	59.00	0.88
(5V21) (612GJ) Yreka, CA	370	328	88.65%	42	11.35%	0	0	305	0	23	0	15	0	6	0	0	0	20	0	5.42	7.62	105.73
(5V21) (612GK) Sierra Foothills, CA	1,857	1,796	96.72%	61	3.28%	0	0	1,757	0	39	0	27	0	27	0	6	0	0	0	3.32	2.25	3.21
(5V21) (612QA) Cohasset, CA	4	3	75%	1	25%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		3.00	
(5V21) (612QB) Twenty First Street, CA	1,316	1,218	92.55%	98	7.45%	0	0	1,198	0	20	0	25	0	17	0	0	0	39	0			11.37
(5V21) (612QC) Cypress Avenue, CA	2,730	2,181	79.89%	549	20.11%	0	0	2,124	0	57	0	66	0	121	0	207	0	155	0		22.27	
(5V21) (640) Palo Alto, CA HCS	32,474	29,561	91.03%	2,913	8.97%	143	64	28,269	5	1,292	7	1,290	19	772	10	415	5	436	18	6.23	12.99	3.06
(5V21) (640) Palo Alto, CA	13,567	12,398	91.38%	1,169	8.62%	0	58	11,853	4	545	7	488	16	285	10	186	4	210	17	7.21	11.03	1.89
(5V21) (640A0) Menlo Park, CA	1,231	1,140	92.61%	91	7.39%	0	3	1,102	0	38	0	40	3	7	0	3	0	41	0		96.19	5.06
(5V21) (640A4) Livermore, CA	4,360	3,745	85.89%	615	14.11%	0	1	3,565	1	180	0	238	0	156	0	103	0	118	0	4.68	22.79	3.07
(5V21) (640BY) San Jose, CA	2,978	2,643	88.75%	335	11.25%	0	0	2,483	0	160	0	158	0	136	0	27	0	14	0	5.08	11.88	2.86
(5V21) (640GA) Capitola, CA	175	169	96.57%	6	3.43%	0	0	166	0	3	0	5	0	0	0	0	0	0	0	1.19	3.81	0.00
(5V21) (640GB) Sonora, CA	710	673	94.79%	37	5.21%	0	0	657	0	0	0	19	0	9	0	7	0	0	0	2.83	13.47	0.91
(5V21) (640GC) Fremont, CA	393	376	95.67%	17	4.33%	0	0	364	0	12	0	15	0	0	0	0	0	0	0	3.72	1.00	2.50
(5V21) (640HA) Stockton, CA	2,248	2,065	91.86%	183	8.14%	0	1	1,975	0	90	0	110	0	46	0	14	0	13	1	4.32	6.83	4.85
(5V21) (640HB) Modesto, CA	2,104	1,962	93.25%	142	6.75%	0	1	1,873	0	89	0	85	0	35	0	10	1	12	0	8.50	6.92	2.90
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	4,707	4,389	93.24%	318	6.76%	0	0	4,230	0	159	0	132	0	97	0	64	0	25	0	8.64	7.18	0.35
(5V21) (640PA) Menlo Park, CA - PR RTP	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (654) Reno, NV HCS	36,383	30,264	83.18%	6,119	16.82%	49	310	28,635	142	1,629	10	2,112	26	1,835	19	948	21	1,224	92	6.81	24.01	12.05
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	21,663	18,305	84.5%	3,358	15.5%	0	302	17,299	138	1,006	9	1,348	24	1,042	19	509	21	459	91	9.52	13.89	11.62
(5V21) (654GB) Carson Valley, NV	1,851	1,762	95.19%	89	4.81%	0	2	1,716	1	46	0	0	0	0	0	0	0	8	1	5.36	19.94	5.62
(5V21) (654GC) Lahontan Valley, NV	1,120	1,042	93.04%	78	6.96%	0	5	977	2	0	1	49	2	13	0	11	0	5	0	5.33	12.97	27.88
(5V21) (654GD) Diamond View, CA	329	316	96.05%	13	3.95%	0	1	311	1	0	0	0	0	0	0	0	0	7	0	6.10	23.13	3.65
(5V21) (654GE) Reno East, NV	5,169	4,896	94.72%	273	5.28%	0	0	4,736	0	0	0	115	0	0	0	47	0	37	0	5.87	0.24	15.33
(5V21) (654GF) North Reno, NV	377	154	40.85%	223	59.15%	0	0	141	0	0	0	81	0	104	0	35	0	3	0		43.14	
(5V21) (654QA) Kietzke, NV	1,998	1,417	70.92%	581	29.08%	0	0	1,209	0	208	0	243	0	258	0	68	0	12	0		23.04	
(5V21) (654QB) Capitol Hill, NV	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	158	127	80.38%	31	19.62%	0	0	102	0	0	0	20	0	0	0	0	0	0	0	21.31	0.00	27.56
(5V21) (654QD) Virginia Street, NV	3,717	2,244	60.37%	1,473	39.63%	0	0	2,143	0	0	0	218	0	303	0	263	0	689	0		53.32	
(5V21) (662) San Francisco, CA HCS	40,603	34,096	83.97%	6,507	16.03%	452	323	32,527	17	1,569	20	2,106	30	1,631	56	1,209	18	1,561	182	11.87	25.83	8.35
(5V21) (662) San Francisco, CA	25,882	21,708	83.87%	4,174	16.13%	0	310	20,693	17	1,015	18	1,282	29	1,035	47	781	18	1,076	181	26.03	24.97	4.74
(5V21) (662GA) Santa Rosa, CA	8,431	7,059	83.73%	1,372	16.27%	0	10	6,779	0	280	1	364	0	363	8	278	0	367	1	7.31	31.58	17.90
(5V21) (662GC) Eureka, CA	2,507	2,074	82.73%	433	17.27%	0	3	1,940	0	134	1	157	1	89	1	101	0	86	0	40.93	15.49	13.13
(5V21) (662GD) Ukiah, CA	658	496	75.38%	162	24.62%	0	0	471	0	25	0	88	0	52	0	13	0	9	0	18.34	34.27	2.73
(5V21) (662GE) San Bruno, CA	921	775	84.15%	146	15.85%	0	0	722	0	53	0	85	0	43	0	9	0	9	0	9.41	32.18	9.03
(5V21) (662GF) San Francisco Downtown, CA	437	406	92.91%	31	7.09%	0	0	387	0	19	0	13	0	0	0	0	0	0	0	11.09	25.90	3.50
(5V21) (662GG) Clearlake, CA	1,767	1,578	89.3%	189	10.7%	0	0	1,535	0	43	0	117	0	47	0	19	0	6	0	1.37	34.08	1.90
(5V21) (593) Las Vegas, NV HCS	98,183	82,578	84.11%	15,605	15.89%	29	10	79,510	2	3,068	3	4,416	4	4,043	1	2,541	0	4,605	0	3.56	37.06	3.65
(5V21) (593) North Las Vegas, NV	55,807	41,394	74.17%	14,413	25.83%	0	10	39,115	2	2,279	3	3,792	4	3,683	1	2,426	0	4,512	0	8.20	37.29	2.72
(5V21) (593GC) Pahrump, NV	2,443	2,411	98.69%	32	1.31%	0	0	2,373	0	38	0	17	0	12	0	0	0	0	0	1.39	24.46	1.11
(5V21) (593GD) Northwest Las Vegas, NV	11,464	11,238	98.03%	226	1.97%	0	0	10,999	0	239	0	132	0	46	0	28	0	20	0	2.46	13.32	3.95
(5V21) (593GE) Southeast Las Vegas, NV	10,814	10,252	94.8%	562	5.2%	0	0	10,030	0	222	0	282	0	207	0	48	0	25	0	4.12	9.67	7.48
(5V21) (593GF) Southwest Las Vegas, NV	9,916	9,699	97.81%	217	2.19%	0	0	9,528	0	171	0	106	0	42	0	26	0	43	0	3.42	8.35	2.57
(5V21) (593GG) Northeast Las Vegas, NV	6,168	6,087	98.69%	81	1.31%	0	0	5,997	0	90	0	50	0	25	0	0	0	0	0	1.46	2.12	1.67



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(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	1,222	1,149	94.03%	73	5.97%	0	0	1,121	0	28	0	37	0	27	0	5	0	4	0	4.79	22.87	9.85
(5V21) (593QC) West Cheyenne, NV	349	348	99.71%	1	0.29%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.35
(5V22) (501) New Mexico HCS	73,060	61,189	83.75%	11,871	16.25%	10	18	57,772	14	3,417	1	2,925	0	2,596	0	2,481	0	3,869	3	9.95	34.81	17.10
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	54,114	43,769	80.88%	10,345	19.12%	0	15	41,165	13	2,604	1	2,562	0	2,354	0	2,308	0	3,121	1	8.30	33.39	17.72
(5V22) (501G2) Las Vegas, NM	848	838	98.82%	10	1.18%	0	0	833	0	0	0	0	0	0	0	0	0	0	0	1.23	0.00	12.94
(5V22) (501GA) Artesia, NM	1,225	1,185	96.73%	40	3.27%	0	0	1,156	0	29	0	18	0	9	0	9	0	0	0	5.06	12.71	9.48
(5V22) (501GB) Farmington, NM	2,405	2,253	93.68%	152	6.32%	0	0	2,165	0	88	0	84	0	25	0	14	0	29	0	6.59	1.75	15.14
(5V22) (501GC) Silver City, NM	612	585	95.59%	27	4.41%	0	0	569	0	16	0	13	0	8	0	0	0	0	0	5.36	6.00	1.24
(5V22) (501GD) Gallup, NM	1,202	1,017	84.61%	185	15.39%	0	0	1,000	0	17	0	22	0	65	0	31	0	67	0	19.85	0.00	27.79
(5V22) (501GE) Espanola, NM	955	696	72.88%	259	27.12%	0	0	663	0	33	0	16	0	0	0	0	0	0	0	63.46	5.00	6.09
(5V22) (501GH) Truth or Consequences, NM	567	540	95.24%	27	4.76%	0	0	529	0	0	0	15	0	0	0	0	0	0	0	4.62	0.00	12.67
(5V22) (501GI) Alamogordo, NM	1,517	1,448	95.45%	69	4.55%	0	1	1,312	0	0	0	33	0	0	0	0	0	0	1	9.21	0.00	7.64
(5V22) (501GJ) Durango, CO	1,704	1,685	98.88%	19	1.12%	0	1	1,669	1	0	0	7	0	0	0	2	0	0	0	2.06	0.00	2.89
(5V22) (501GK) Santa Fe, NM	2,428	2,327	95.84%	101	4.16%	0	1	2,270	0	57	0	46	0	28	0	0	0	0	1	5.40	0.00	6.29
(5V22) (501GM) Northwest Metro, NM	4,685	4,080	87.09%	605	12.91%	0	0	3,691	0	389	0	89	0	66	0	57	0	393	0	14.47	85.41	32.85
(5V22) (501GN) Taos, NM	758	731	96.44%	27	3.56%	0	0	715	0	0	0	14	0	0	0	0	0	8	0	4.77	0.00	23.97
(5V22) (501HB) Raton, NM	40	35	87.5%	5	12.5%	0	0	0	0	0	0	2	0	0	0	0	0	2	0	0.75	2.33	21.86
(5V22) (644) Phoenix, AZ HCS	117,563	106,810	90.85%	10,753	9.15%	41	274	104,077	12	2,733	15	2,822	37	3,642	52	2,335	34	1,954	124	2.25	16.37	6.41
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	59,873	51,160	85.45%	8,713	14.55%	0	213	49,323	10	1,837	12	2,077	29	2,932	39	2,063	31	1,641	92	3.39	16.12	6.48
(5V22) (644BY) Southeast Gilbert, AZ	21,136	20,019	94.72%	1,117	5.28%	0	54	19,577	2	442	2	356	7	355	13	165	3	241	27	2.64	21.07	7.43
(5V22) (644GA) Northwest Surprise, AZ	9,429	9,185	97.41%	244	2.59%	0	0	9,069	0	116	0	95	0	105	0	28	0	0	0	1.30	8.55	5.71
(5V22) (644GB) Show Low, AZ	1,834	1,788	97.49%	46	2.51%	0	7	1,763	0	0	1	0	1	17	0	2	0	0	5	1.50	46.00	3.70
(5V22) (644GC) Southwest Phoenix, AZ	4,338	4,164	95.99%	174	4.01%	0	0	4,069	0	95	0	89	0	44	0	31	0	10	0	2.88	40.65	6.11
(5V22) (644GD) Payson, AZ	662	624	94.26%	38	5.74%	0	0	610	0	14	0	0	0	0	0	0	0	0	0	4.63		15.55
(5V22) (644GE) Thunderbird, AZ	5,522	5,400	97.79%	122	2.21%	0	0	5,338	0	62	0	57	0	37	0	14	0	14	0	1.96	48.62	1.86
(5V22) (644GF) Globe, AZ	521	501	96.16%	20	3.84%	0	0	0	0	0	0	7	0	0	0	0	0	0	0	3.65	57.00	16.60
(5V22) (644GG) Northeast Phoenix, AZ	3,362	3,210	95.48%	152	4.52%	0	0	3,168	0	42	0	36	0	96	0	13	0	7	0	2.16	68.18	11.99
(5V22) (644GH) Phoenix Midtown, AZ	10,886	10,759	98.83%	127	1.17%	0	0	10,673	0	86	0	65	0	40	0	10	0	0	0	1.48	38.50	1.46
(5V22) (649) Northern Arizona HCS	23,631	20,034	84.78%	3,597	15.22%	57	46	19,265	17	769	3	601	9	596	4	1,002	2	1,398	11	8.76	43.67	3.38
(5V22) (649) Prescott, AZ (Bob Stump)	14,913	12,159	81.53%	2,754	18.47%	0	46	11,684	17	475	3	322	9	367	4	851	2	1,214	11	6.79	42.97	2.43
(5V22) (649GA) Kingman, AZ	2,316	2,127	91.84%	189	8.16%	0	0	2,101	0	0	0	43	0	62	0	0	0	61	0	11.15	35.00	1.84
(5V22) (649GB) Flagstaff, AZ	1,250	1,092	87.36%	158	12.64%	0	0	1,032	0	60	0	34	0	26	0	64	0	34	0	7.21	85.13	5.74
(5V22) (649GC) Lake Havasu City, AZ	2,988	2,696	90.23%	292	9.77%	0	0	2,618	0	78	0	84	0	105	0	0	0	58	0	10.87	0.00	2.96
(5V22) (649GD) Anthem, AZ	302	283	93.71%	19	6.29%	0	0	255	0	28	0	11	0	7	0	0	0	0	0	5.21	28.25	9.73
(5V22) (649GE) Cottonwood, AZ	1,611	1,426	88.52%	185	11.48%	0	0	1,325	0	101	0	107	0	29	0	18	0	0	0	11.98	0.00	13.02
(5V22) (649QA) Chinle, AZ	206	206	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.43		0.04
(5V22) (649QB) Holbrook, AZ	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.00
(5V22) (649QD) Page, AZ	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V22) (649QF) Tuba City, AZ	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(5V22) (649QH) Kayenta, AZ	36	36	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.42		
(5V22) (678) Southern Arizona HCS	74,360	67,166	90.33%	7,194	9.67%	17	56	65,180	1	1,986	3	1,858	13	1,499	12	1,459	6	2,378	21	5.27	15.54	3.19
(5V22) (678) Tucson, AZ	52,607	46,129	87.69%	6,478	12.31%	0	37	44,570	0	1,559	0	1,660	10	1,320	11	1,299	5	2,199	11	5.92	17.08	3.73
(5V22) (678GA) Sierra Vista, AZ	6,101	5,970	97.85%	131	2.15%	0	1	5,870	0	100	0	37	0	37	0	34	0	23	1	2.02	5.52	2.09
(5V22) (678GB) Yuma, AZ	4,744	4,728	99.66%	16	0.34%	0	13	4,614	1	114	2	8	3	0	1	0	1	5	5	0.83	5.08	2.81
(5V22) (678GC) Casa Grande, AZ	2,848	2,650	93.05%	198	6.95%	0	5	2,562	0	88	1	60	0	42	0	71	0	25	4	8.23	12.07	2.34
(5V22) (678GD) Safford, AZ	321	313	97.51%	8	2.49%	0	0	309	0	0	0	0	0	4	0	2	0	0	0	2.34	1.42	11.48
(5V22) (678GE) Green Valley, AZ	577	542	93.93%	35	6.07%	0	0	527	0	15	0	12	0	0	0	0	0	0	0	8.13	1.16	2.91
(5V22) (678GF) Northwest Tucson, AZ	3,878	3,636	93.76%	242	6.24%	0	0	3,575	0	61	0	39	0	63	0	29	0	0	0	16.83	4.00	1.15
(5V22) (678GG) Southeast Tucson, AZ	3,284	3,198	97.38%	86	2.62%	0	0	3,153	0	45	0	40	0	21	0	12	0	0	0	2.55	6.89	0.75
(5V22) (600) Long Beach, CA HCS	75,980	69,292	91.2%	6,688	8.8%	34	29	66,142	0	3,150	1	2,304	2	1,973	1	1,239	1	1,172	24	6.01	15.24	5.57
(5V22) (600) Long Beach, CA (Tibor Rubin)	60,573	54,654	90.23%	5,919	9.77%	0	27	51,915	0	2,739	0	2,047	2	1,730	1	1,085	1	1,057	23	6.60	15.24	4.41
(5V22) (600GA) Anaheim, CA	3,163	2,978	94.15%	185	5.85%	0	0	2,833	0	145	0	79	0	56	0	28	0	22	0	5.43	1.47	13.35

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (600GB) Santa Ana, CA	5,147	4,912	95.43%	235	4.57%	0	1	4,791	0	121	1	72	0	55	0	58	0	50	0	3.25	18.77	6.69
(5V22) (600GC) Cabrillo, CA	180	161	89.44%	19	10.56%	0	0	155	0	0	0	0	0	0	0	0	0	2	0	21.21		22.91
(5V22) (600GD) Santa Fe Springs, CA	2,647	2,577	97.36%	70	2.64%	0	1	2,550	0	27	0	13	0	31	0	0	0	0	1	1.88	1.88	10.16
(5V22) (600GE) Laguna Hills, CA	3,741	3,481	93.05%	260	6.95%	0	0	3,370	0	111	0	90	0	95	0	42	0	0	0	9.22	4.63	3.65
(5V22) (600GF) Gardena, CA	529	529	100%	0	0%	0	0	528	0	0	0	0	0	0	0	0	0	0	0	0.01	0.00	0.00
(5V22) (605) Loma Linda, CA HCS	125,939	116,765	92.72%	9,174	7.28%	355	7	111,399	1	5,366	3	3,519	1	2,525	1	1,716	0	1,414	1	3.08	15.27	8.12
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	38,626	33,161	85.85%	5,465	14.15%	0	6	30,525	1	2,636	2	1,866	1	1,699	1	1,069	0	831	1	1.89	16.41	7.95
(5V22) (605BZ) Loma Linda Redlands, CA	51,307	48,662	94.84%	2,645	5.16%	0	1	46,789	0	1,873	1	1,182	0	570	0	429	0	464	0	2.71	13.07	8.23
(5V22) (605GA) Victorville, CA	6,498	6,119	94.17%	379	5.83%	0	0	5,879	0	240	0	150	0	88	0	113	0	28	0	6.05	65.42	10.87
(5V22) (605GB) Murrieta, CA	9,167	8,879	96.86%	288	3.14%	0	0	8,623	0	256	0	117	0	101	0	37	0	33	0	3.44	10.95	10.56
(5V22) (605GC) Palm Desert, CA	8,832	8,750	99.07%	82	0.93%	0	0	8,642	0	108	0	36	0	0	0	9	0	0	0	1.81	5.85	3.79
(5V22) (605GD) Corona, CA	3,670	3,552	96.78%	118	3.22%	0	0	3,446	0	106	0	66	0	13	0	17	0	22	0	3.96	73.50	6.29
(5V22) (605GE) Rancho Cucamonga, CA	7,683	7,490	97.49%	193	2.51%	0	0	7,343	0	147	0	0	0	42	0	0	0	8	0	2.39	3.42	7.48
(5V22) (605QA) Blythe, CA	156	152	97.44%	4	2.56%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.49	0.00	28.00
(5V22) (664) San Diego, CA HCS	73,642	63,309	85.97%	10,333	14.03%	38	116	60,710	22	2,599	15	3,204	6	3,237	8	1,933	5	1,959	60	6.26	18.36	4.36
(5V22) (664) San Diego, CA	48,612	41,085	84.52%	7,527	15.48%	0	116	39,135	22	1,950	15	2,298	6	2,265	8	1,431	5	1,533	60	7.37	18.95	2.45
(5V22) (664BY) Mission Valley, CA	5,872	5,115	87.11%	757	12.89%	0	0	4,922	0	193	0	278	0	286	0	107	0	86	0	7.37	20.35	9.21
(5V22) (664GA) Imperial Valley, CA	1,090	1,001	91.83%	89	8.17%	0	0	967	0	34	0	27	0	19	0	24	0	19	0	2.08	26.24	0.00
(5V22) (664GB) Oceanside, CA	13,403	11,752	87.68%	1,651	12.32%	0	0	11,461	0	291	0	470	0	578	0	318	0	285	0	6.58	17.21	2.34
(5V22) (664GC) Chula Vista, CA	3,207	2,963	92.39%	244	7.61%	0	0	2,883	0	80	0	99	0	72	0	47	0	26	0	5.34	7.72	13.97
(5V22) (664GD) Escondido, CA	1,287	1,241	96.43%	46	3.57%	0	0	1,194	0	47	0	16	0	15	0	6	0	9	0	2.51	68.17	2.58
(5V22) (664QA) Rio, CA	171	152	88.89%	19	11.11%	0	0	148	0	4	0	16	0	0	0	0	0	0	0			0.00
(5V22) (691) Greater Los Angeles, CA HCS	100,119	86,537	86.43%	13,582	13.57%	71	256	82,346	20	4,191	13	5,234	25	3,726	27	2,534	10	2,088	161	8.50	14.21	7.46
(5V22) (691) West Los Angeles, CA	41,232	35,456	85.99%	5,776	14.01%	0	249	33,351	20	2,105	7	2,327	24	1,540	27	966	10	943	161	4.71	13.04	6.62
(5V22) (691A4) Sepulveda, CA	28,127	23,992	85.3%	4,135	14.7%	0	6	22,888	0	1,104	6	1,479	0	1,051	0	844	0	761	0	8.60	15.22	11.35
(5V22) (691GB) Santa Barbara, CA	784	763	97.32%	21	2.68%	0	0	753	0	10	0	12	0	0	0	0	0	5	0	2.94	12.76	1.08
(5V22) (691GC) Gardena, CA	70	70	100%	0	0%	0	0	70	0	0	0	0	0	0	0	0	0	0	0	0.13	0.57	0.12
(5V22) (691GD) Bakersfield, CA	4,367	4,203	96.24%	164	3.76%	0	0	4,132	0	71	0	103	0	51	0	6	0	4	0	3.45	5.56	2.79
(5V22) (691GE) Los Angeles, CA	11,103	9,784	88.12%	1,319	11.88%	0	0	9,444	0	340	0	578	0	386	0	177	0	178	0	5.44	12.03	5.42
(5V22) (691GF) East Los Angeles, CA	1,638	1,585	96.76%	53	3.24%	0	0	1,567	0	0	0	27	0	23	0	3	0	0	0	1.24		5.25
(5V22) (691GG) Antelope Valley, CA	1,016	721	70.96%	295	29.04%	0	0	679	0	42	0	97	0	134	0	63	0	0	0	38.34	6.60	4.16
(5V22) (691GK) San Luis Obispo, CA	1,934	1,560	80.66%	374	19.34%	0	1	1,510	0	50	0	159	1	157	0	40	0	18	0	12.76	19.10	20.54
(5V22) (691GL) Santa Maria, CA	4,054	3,237	79.85%	817	20.15%	0	0	3,088	0	149	0	278	0	259	0	136	0	144	0	5.08	39.62	11.12
(5V22) (691GM) Oxnard, CA	5,326	4,706	88.36%	620	11.64%	0	0	4,407	0	299	0	169	0	122	0	297	0	32	0	16.87	15.79	2.84
(5V22) (691GP) San Gabriel Valley, CA	468	460	98.29%	8	1.71%	0	0	457	0	0	0	0	0	0	0	0	0	0	0	3.25		1.05
(3V23) (437) Fargo, ND HCS	28,806	26,129	90.71%	2,677	9.29%	24	3	25,176	2	953	0	707	0	638	1	607	0	725	0	9.33	14.00	3.00
(3V23) (437) Fargo, ND	23,181	20,859	89.98%	2,322	10.02%	0	3	19,994	2	865	0	604	0	516	1	517	0	685	0	10.69	13.85	3.73
(3V23) (437GA) Grafton, ND	186	178	95.7%	8	4.3%	0	0	178	0	0	0	2	0	0	0	0	0	0	0	5.17	7.70	0.05
(3V23) (437GB) Bismarck, ND	1,357	1,235	91.01%	122	8.99%	0	0	1,211	0	24	0	31	0	36	0	34	0	21	0	5.35	29.22	2.21
(3V23) (437GC) Fergus Falls, MN	413	398	96.37%	15	3.63%	0	0	394	0	0	0	0	0	3	0	4	0	0	0	3.27	21.23	0.68
(3V23) (437GD) Minot, ND	919	801	87.16%	118	12.84%	0	0	784	0	17	0	27	0	44	0	36	0	11	0	19.93	8.77	0.72
(3V23) (437GE) Bemidji, MN	1,240	1,200	96.77%	40	3.23%	0	0	1,178	0	22	0	0	0	0	0	3	0	0	0	3.76	5.07	0.96
(3V23) (437GF) Williston, ND	182	178	97.8%	4	2.2%	0	0	175	0	0	0	0	0	0	0	0	0	0	0	3.00	0.00	2.93
(3V23) (437GI) Grand Forks, ND	696	672	96.55%	24	3.45%	0	0	666	0	0	0	9	0	0	0	0	0	3	0	6.30	1.03	1.49
(3V23) (437GJ) Dickinson, ND	268	259	96.64%	9	3.36%	0	0	253	0	0	0	0	0	4	0	0	0	0	0	3.01	1.91	8.33
(3V23) (437GK) Jamestown, ND	226	211	93.36%	15	6.64%	0	0	205	0	6	0	5	0	0	0	9	0	0	0	8.68	4.83	0.10
(3V23) (437GL) Devils Lake, ND	138	138	100%	0	0%	0	0	138	0	0	0	0	0	0	0	0	0	0	0	0.26	0.43	0.17
(3V23) (438) Sioux Falls, SD HCS	26,806	25,410	94.79%	1,396	5.21%	16	2	24,393	0	1,017	0	646	1	354	0	251	0	145	1	3.21	7.45	2.97
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	21,026	19,779	94.07%	1,247	5.93%	0	0	18,927	0	852	0	582	0	320	0	209	0	136	0	2.67	7.32	3.28
(3V23) (438GA) Spirit Lake, IA	736	718	97.55%	18	2.45%	0	1	676	0	42	0	15	1	0	0	0	0	0	0	2.23	12.91	2.77
(3V23) (438GC) Sioux City, SD	3,684	3,603	97.8%	81	2.2%	0	0	3,517	0	86	0	30	0	20	0	26	0	0	0	4.13	11.91	1.00
(3V23) (438GD) Aberdeen, SD	756	729	96.43%	27	3.57%	0	0	710	0	0	0	12	0	6	0	9	0	0	0	4.42	14.43	2.66
(3V23) (438GE) Wagner, SD	53	49	92.45%	4	7.55%	0	0	46	0	0	0	0	0	0	0	0	0	0	0	3.13	72.25	9.71

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(3V23) (438GF) Watertown, SD	551	532	96.55%	19	3.45%	0	1	517	0	15	0	0	0	7	0	5	0	0	1	6.22	9.38	1.45
(3V23) (568) Black Hills, SD HCS	16,627	13,675	82.25%	2,952	17.75%	7	0	13,309	0	366	0	866	0	1,217	0	534	0	335	0	11.75	22.89	3.46
(3V23) (568) Fort Meade, SD	8,607	6,788	78.87%	1,819	21.13%	0	0	6,606	0	182	0	540	0	774	0	312	0	193	0	12.09	22.36	2.37
(3V23) (568A4) Hot Springs, SD	3,754	3,187	84.9%	567	15.1%	0	0	3,131	0	56	0	123	0	257	0	108	0	79	0	10.53	22.74	0.53
(3V23) (568GA) Rapid City, SD	3,166	2,610	82.44%	556	17.56%	0	0	2,493	0	117	0	197	0	184	0	114	0	61	0	22.87	26.07	5.03
(3V23) (568GB) Pierre, SD	795	793	99.75%	2	0.25%	0	0	790	0	0	0	0	0	0	0	0	0	0	0	1.09		0.00
(3V23) (568HA) Newcastle, WY	12	11	91.67%	1	8.33%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.00		2.67
(3V23) (568HB) Gordon, NE	39	38	97.44%	1	2.56%	0	0	37	0	0	0	0	0	0	0	0	0	0	0	4.07		0.00
(3V23) (568HF) Pine Ridge, SD	3	3	100%	0	0%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			0.67
(3V23) (568HH) Scottsbluff, NE	169	163	96.45%	6	3.55%	0	0	156	0	0	0	4	0	0	0	0	0	0	0	4.48	1.33	0.04
(3V23) (568HJ) Mission, SD	73	73	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	2.00	
(3V23) (568HP) Winner, SD	9	9	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(3V23) (618) Minneapolis, MN HCS	90,368	76,524	84.68%	13,844	15.32%	346	5	73,138	2	3,386	3	3,447	0	3,786	0	2,756	0	3,855	0	10.46	28.67	4.50
(3V23) (618) Minneapolis, MN	60,541	50,497	83.41%	10,044	16.59%	0	5	48,098	2	2,399	3	2,351	0	2,756	0	2,079	0	2,858	0	7.98	27.21	4.07
(3V23) (618BY) Twin Ports, WI	7,892	6,813	86.33%	1,079	13.67%	0	0	6,409	0	404	0	293	0	195	0	136	0	455	0	5.35	46.65	14.13
(3V23) (618GA) St. James, MN	330	287	86.97%	43	13.03%	0	0	276	0	0	0	0	0	0	0	0	0	0	0	12.62	1.83	2.56
(3V23) (618GB) Hibbing, MN	923	767	83.1%	156	16.9%	0	0	732	0	0	0	55	0	51	0	38	0	12	0	27.04	14.33	2.51
(3V23) (618GD) Maplewood, MN	2,389	2,076	86.9%	313	13.1%	0	0	1,999	0	77	0	81	0	95	0	97	0	40	0	12.67	34.33	3.76
(3V23) (618GE) Chippewa Valley, WI	4,184	3,317	79.28%	867	20.72%	0	0	3,163	0	154	0	270	0	269	0	211	0	117	0	28.46	29.22	2.12
(3V23) (618GG) Rochester, MN	2,182	2,098	96.15%	84	3.85%	0	0	2,059	0	39	0	0	0	39	0	0	0	0	0	5.40	3.81	3.45
(3V23) (618GH) Hayward, WI	381	329	86.35%	52	13.65%	0	0	319	0	0	0	0	0	11	0	6	0	0	0	14.18	4.25	0.28
(3V23) (618GI) Northwest Metro, MN	6,479	5,806	89.61%	673	10.39%	0	0	5,665	0	141	0	117	0	89	0	116	0	351	0	2.62	36.58	4.32
(3V23) (618GJ) Shakopee, MN	1,434	1,341	93.51%	93	6.49%	0	0	1,310	0	0	0	36	0	33	0	21	0	0	0	10.65	14.32	2.05
(3V23) (618GK) Albert Lea, MN	589	451	76.57%	138	23.43%	0	0	430	0	0	0	0	0	72	0	16	0	3	0	29.64	4.20	2.71
(3V23) (618GL) Minneapolis Harmon Place, MN	113	112	99.12%	1	0.88%	0	0	112	0	0	0	0	0	0	0	0	0	0	0	0.00		
(3V23) (618GM) Rice Lake, WI	809	663	81.95%	146	18.05%	0	0	624	0	0	0	53	0	83	0	0	0	0	0	20.04	6.55	3.67
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	1,983	1,861	93.85%	122	6.15%	0	0	1,838	0	23	0	51	0	57	0	9	0	0	0	7.41	7.73	1.56
(3V23) (618QA) Fort Snelling, MN	17	17	100%	0	0%	0	0	17	0	0	0	0	0	0	0	0	0	0	0		0.65	
(3V23) (618QB) Ely, MN	122	89	72.95%	33	27.05%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21.87		1.08
(3V23) (636A6) Central Iowa HCS	26,317	21,536	81.83%	4,781	18.17%	0	0	20,508	0	1,028	0	2,088	0	1,418	0	571	0	704	0	13.09	18.26	12.53
(3V23) (636A6) Des Moines, IA	19,372	15,615	80.61%	3,757	19.39%	0	0	14,802	0	813	0	1,643	0	1,103	0	417	0	594	0	14.52	17.54	15.52
(3V23) (636BU) Des Moines, IA - VADOM	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	2,770	2,324	83.9%	446	16.1%	0	0	2,239	0	85	0	209	0	126	0	73	0	38	0	10.89	36.70	9.35
(3V23) (636GD) Marshalltown, IA	292	192	65.75%	100	34.25%	0	0	177	0	0	0	71	0	22	0	5	0	0	0	23.23	27.45	0.97
(3V23) (636GK) Fort Dodge, IA	2,221	2,128	95.81%	93	4.19%	0	0	2,064	0	64	0	23	0	15	0	20	0	0	0	6.40	9.59	
(3V23) (636GM) Carroll, IA	729	431	59.12%	298	40.88%	0	0	421	0	10	0	70	0	139	0	55	0	0	0	39.54	41.07	8.52
(3V23) (636GR) Knoxville, IA	670	584	87.16%	86	12.84%	0	0	545	0	39	0	71	0	0	0	0	0	0	0	10.63	7.52	3.87
(3V23) (636GX) Fort Dodge North, IA	256	255	99.61%	1	0.39%	0	0	253	0	0	0	0	0	0	0	0	0	0	0			1.12
(3V23) (636QB) Des Moines Center Street, IA	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	48,150	39,976	83.02%	8,174	16.98%	0	0	38,548	0	1,428	0	2,277	0	2,969	0	1,582	0	1,346	0	12.69	26.36	3.70
(3V23) (636A8) Iowa City, IA	18,426	14,222	77.18%	4,204	22.82%	0	0	13,443	0	779	0	1,196	0	1,504	0	977	0	527	0	17.46	20.96	5.11
(3V23) (636GF) Quad Cities, IA	8,212	7,309	89%	903	11%	0	0	7,160	0	149	0	191	0	458	0	161	0	93	0	10.39	27.79	0.76
(3V23) (636GG) Quincy, IL	2,567	2,222	86.56%	345	13.44%	0	0	2,190	0	32	0	180	0	86	0	38	0	0	0	15.27	25.48	7.39
(3V23) (636GH) Waterloo, IA	2,729	2,290	83.91%	439	16.09%	0	0	2,235	0	55	0	143	0	159	0	79	0	58	0	18.47	2.25	7.87
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	2,045	1,873	91.59%	172	8.41%	0	0	1,854	0	19	0	54	0	80	0	31	0	7	0	9.37	8.93	7.63
(3V23) (636GJ) Dubuque, IA	2,070	1,871	90.39%	199	9.61%	0	0	1,760	0	111	0	109	0	69	0	16	0	5	0	13.77	2.58	4.18
(3V23) (636GN) Cedar Rapids, IA	3,171	2,729	86.06%	442	13.94%	0	0	2,687	0	42	0	109	0	267	0	45	0	21	0	15.33	1.00	4.21
(3V23) (636GS) Ottumwa, IA	2,148	2,108	98.14%	40	1.86%	0	0	2,105	0	3	0	5	0	32	0	0	0	0	0	5.58	2.09	0.99
(3V23) (636GT) Sterling, IL	911	691	75.85%	220	24.15%	0	0	655	0	36	0	82	0	76	0	13	0	49	0	18.47	43.93	4.84
(3V23) (636GU) Decorah, IA	684	651	95.18%	33	4.82%	0	0	619	0	32	0	24	0	3	0	0	0	3	0	5.55	9.84	1.71
(3V23) (636GW) Coralville, IA	2,791	2,693	96.49%	98	3.51%	0	0	2,668	0	25	0	24	0	51	0	10	0	13	0	6.63	8.00	2.67
(3V23) (636QC) Linn County, IA	69	62	89.86%	7	10.14%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			5.50
(3V23) (636QI) Davenport, IA	153	151	98.69%	2	1.31%	0	0	150	0	0	0	0	0	2	0	0	0	0	0			5.37



Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 4/15/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V23) (636QJ) Iowa City South Clinton Street, IA	2,174	1,104	50.78%	1,070	49.22%	0	0	960	0	144	0	154	0	181	0	208	0	527	0		65.77	
(3V23) (636) Nebraska-W Iowa HCS	49,812	44,917	90.17%	4,895	9.83%	329	45	43,399	18	1,518	12	1,346	5	1,245	1	1,243	0	1,061	9	12.67	12.02	6.65
(3V23) (636) Omaha, NE	28,480	25,415	89.24%	3,065	10.76%	0	22	24,408	5	1,007	11	826	3	666	1	761	0	812	2	9.07	12.40	6.24
(3V23) (636A4) Grand Island, NE	9,759	9,388	96.2%	371	3.8%	0	12	9,191	12	197	0	137	0	114	0	59	0	61	0	5.24	4.81	2.73
(3V23) (636A5) Lincoln, NE	5,306	4,563	86%	743	14%	0	0	4,410	0	153	0	217	0	255	0	163	0	108	0	11.82	20.09	10.47
(3V23) (636BX) Omaha, NE - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	987	782	79.23%	205	20.77%	0	0	763	0	0	0	22	0	70	0	94	0	19	0	100.34	37.20	12.64
(3V23) (636GB) North Platte, NE	964	761	78.94%	203	21.06%	0	11	721	1	40	1	59	2	63	0	58	0	23	7	12.59	52.59	3.97
(3V23) (636GL) Bellevue, NE	2,909	2,752	94.6%	157	5.4%	0	0	2,680	0	72	0	60	0	30	0	52	0	15	0	6.22	6.77	4.39
(3V23) (636GP) Shenandoah, IA	611	514	84.12%	97	15.88%	0	0	500	0	14	0	15	0	32	0	34	0	16	0	23.09	15.10	9.00
(3V23) (636GQ) Holdrege, NE	767	713	92.96%	54	7.04%	0	0	698	0	15	0	10	0	15	0	22	0	7	0	4.96	41.18	5.58
(3V23) (636QA) Omaha Dorcas Street, NE	28	28	100%	0	0%	0	0	27	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	31,471	25,617	81.4%	5,854	18.6%	94	13	24,276	1	1,341	7	1,446	4	1,338	1	1,354	0	1,716	0	11.19	37.31	6.34
(3V23) (656) St. Cloud, MN	25,428	20,288	79.79%	5,140	20.21%	0	12	19,142	1	1,146	7	1,302	4	1,161	0	1,169	0	1,508	0	15.46	35.82	6.53
(3V23) (656GA) Brainerd, MN	3,979	3,397	85.37%	582	14.63%	0	0	3,248	0	149	0	119	0	137	0	163	0	163	0	5.72	48.45	6.88
(3V23) (656GB) Montevideo, MN	629	545	86.65%	84	13.35%	0	0	514	0	0	0	16	0	20	0	11	0	37	0	9.28	81.31	3.88
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,435	1,387	96.66%	48	3.34%	0	1	1,372	0	0	0	9	0	20	1	0	0	8	0	1.24	60.32	2.01

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 4/15/2020	9,365,539	8,518,654	90.96%	846,885	9.04%	9,474	8,479	8,220,289	1,326	298,365	832	267,094	1,453	241,485	977	166,837	596	171,469	3,295	4.69	15.37	6.06
National: 4/1/2020	9,849,963	9,052,563	91.9%	797,400	8.1%	10,201	8,890	8,699,794	1,685	352,769	1,231	322,680	1,259	217,439	904	125,632	555	131,649	3,256	4.15	12.64	6.19
National: 3/15/2020	11,578,742	10,813,387	93.39%	765,355	6.61%	5,610	7,931	10,253,719	1,477	559,668	823	406,945	1,192	173,368	680	83,399	613	101,643	3,146	3.74	9.83	5.96
National: 3/1/2020	11,713,586	10,943,528	93.43%	770,058	6.57%	5,170	7,720	10,375,597	1,264	567,931	839	415,271	1,034	169,789	718	83,312	589	101,686	3,276	3.73	9.76	5.98
National: 2/15/2020	11,638,843	10,871,430	93.41%	767,413	6.59%	4,931	8,024	10,293,498	1,375	577,932	815	411,839	948	169,989	905	84,157	694	101,428	3,287	3.78	9.83	6.07
National: 2/1/2020	11,579,389	10,820,031	93.44%	759,358	6.56%	3,304	8,442	10,259,651	1,346	560,380	915	399,253	1,051	172,792	836	85,248	763	102,065	3,531	3.78	9.85	6.16
National: 1/15/2020	11,431,460	10,637,440	93.05%	794,020	6.95%	3,774	9,061	10,083,880	1,316	553,560	762	421,406	1,252	181,772	1,064	88,402	909	102,440	3,758	3.90	10.23	6.52
National: 1/1/2020	11,357,822	10,542,625	92.82%	815,197	7.18%	4,033	9,231	9,965,853	1,074	576,772	1,071	436,280	1,188	185,512	1,160	89,790	989	103,615	3,749	4.00	10.47	6.74
National: 12/15/2019	10,997,321	10,222,962	92.96%	774,359	7.04%	4,479	8,966	9,682,561	1,271	540,401	779	409,990	1,410	177,868	1,125	86,554	820	99,947	3,561	3.93	10.30	6.62
National: 12/1/2019	11,336,062	10,560,438	93.16%	775,624	6.84%	4,523	9,148	9,983,501	1,197	576,937	852	411,971	1,483	178,810	1,163	85,701	910	99,142	3,543	3.90	10.12	6.35
National: 11/15/2019	11,093,728	10,347,312	93.27%	746,416	6.73%	4,289	9,736	9,779,903	1,453	567,409	1,094	398,441	1,579	169,505	1,142	82,311	1,046	96,159	3,422	3.90	10.02	6.21
National: 11/1/2019	11,151,358	10,420,370	93.44%	730,988	6.56%	4,249	9,523	9,861,357	1,582	559,013	965	394,108	1,540	161,984	1,243	79,868	979	95,028	3,214	3.87	9.85	5.93
National: 10/15/2019	11,125,371	10,400,893	93.49%	724,478	6.51%	4,109	9,399	9,819,371	1,511	581,522	1,027	392,288	1,574	160,241	1,323	77,331	999	94,618	2,965	3.94	9.86	5.91
National: 10/1/2019	11,132,447	10,421,823	93.62%	710,624	6.38%	3,977	9,393	9,855,351	1,705	566,472	908	382,723	1,721	158,228	1,264	75,194	889	94,479	2,906	3.89	9.75	5.76
National: 9/15/2019	11,363,005	10,635,394	93.6%	727,611	6.4%	3,870	9,086	10,049,154	1,598	586,240	1,136	395,028	1,664	159,909	1,186	76,651	638	96,023	2,864	3.99	9.73	5.67
National: 9/1/2019	11,350,354	10,619,229	93.56%	731,125	6.44%	3,495	8,918	10,032,374	1,845	586,855	1,054	397,379	1,586	159,453	1,086	77,693	632	96,600	2,715	4.04	9.77	5.58
National: 8/15/2019	11,056,943	10,343,648	93.55%	713,295	6.45%	2,980	8,604	9,772,297	1,591	571,351	1,257	380,916	1,487	159,427	895	77,823	719	95,129	2,655	4.02	9.80	5.55
National: 8/1/2019	11,034,946	10,324,205	93.56%	710,741	6.44%	3,008	8,512	9,757,254	1,612	566,951	1,117	373,522	1,446	162,548	930	79,348	708	95,323	2,699	3.99	9.84	5.44
National: 7/15/2019	10,992,848	10,258,942	93.32%	733,906	6.68%	3,232	10,258	9,681,790	1,656	577,152	1,207	388,401	1,698	168,391	1,194	81,761	813	95,353	3,690	4.03	10.06	5.56
National: 7/1/2019	10,978,049	10,237,460	93.25%	740,589	6.75%	3,649	10,930	9,660,653	2,106	576,807	1,195	391,601	1,677	170,665	1,192	83,013	944	95,310	3,816	4.01	10.12	5.55
National: 6/16/2019	10,929,102	10,182,674	93.17%	746,428	6.83%	4,245	11,024	9,603,760	2,048	578,914	1,153	395,757	1,790	171,064	1,076	83,987	915	95,620	4,042	4.10	10.20	5.51
National: 6/1/2019	11,203,827	10,434,248	93.13%	769,579	6.87%	7,863	11,834	9,837,564	1,951	596,684	1,451	410,870	1,806	174,437	1,377	85,708	923	98,564	4,326	4.13	10.24	5.43
National: 5/15/2019	10,886,574	10,141,879	93.16%	744,695	6.84%	3,388	12,028	9,562,402	2,174	579,477	1,458	394,695	1,747	168,367	1,371	83,963	981	97,670	4,297	4.14	10.27	5.37
National: 5/1/2019	10,961,193	10,220,027	93.24%	741,166	6.76%	3,769	12,003	9,642,927	2,012	577,100	1,361	391,796	1,890	168,287	1,325	83,232	907	97,851	4,508	4.14	10.20	5.29
National: 4/15/2019	10,972,866	10,230,227	93.23%	742,639	6.77%	3,308	11,836	9,651,313	1,959	578,914	1,243	395,557	1,860	167,976	1,300	81,059	826	98,047	4,648	4.14	10.19	5.28
National: 4/1/2019	10,921,147	10,177,852	93.19%	743,295	6.81%	3,300	11,874	9,611,411	2,061	566,441	1,199	398,132	1,860	168,020	1,204	79,019	832	98,124	4,718	4.15	10.19	5.26
National: 3/15/2019	10,837,159	10,091,609	93.12%	745,550	6.88%	3,938	12,035	9,513,374	1,973	578,235	1,332	400,085	1,917	168,236	1,148	78,631	881	98,598	4,784	4.21	10.33	5.43
National: 3/1/2019	10,769,089	10,025,043	93.09%	744,046	6.91%	4,168	12,206	9,460,866	1,920	564,177	1,529	399,782	1,850	165,838	1,226	79,054	929	99,372	4,752	4.21	10.37	5.51
National: 2/15/2019	10,727,516	9,982,663	93.06%	744,853	6.94%	4,238	12,400	9,411,439	2,102	571,224	1,405	395,755	1,793	169,268	1,163	79,874	1,041	99,956	4,896	4.23	10.45	5.61
National: 2/1/2019	10,676,810	9,940,095	93.1%	736,715	6.9%	4,293	12,817	9,390,068	1,969	550,027	1,574	382,505	1,813	173,368	1,289	80,634	1,089	100,208	5,083	4.21	10.48	5.67
National: 1/15/2019	10,550,715	9,796,498	92.85%	754,217	7.15%	3,829	14,147	9,252,587	2,176	543,911	1,265	392,997	2,200	177,628	1,756	82,748	1,263	100,844	5,487	4.26	10.74	6.08
National: 1/1/2019	10,704,776	9,902,087	92.5%	802,689	7.5%	4,093	14,581	9,328,846	2,064	573,241	1,598	425,598	2,318	188,456	1,751	86,087	1,283	102,548	5,567	4.36	11.06	6.31
National: 12/15/2018	10,596,756	9,817,998	92.65%	778,758	7.35%	3,612	14,611	9,259,684	2,439	558,314	1,680	410,013	2,298	184,576	1,572	84,930	1,155	99,239	5,467	4.30	10.88	6.13
National: 12/1/2018	10,648,534	9,881,302	92.79%	767,232	7.21%	4,380	15,047	9,315,168	2,348	566,134	1,711	404,814	2,348	182,529	1,703	83,951	1,220	95,938	5,717	4.26	10.72	5.98
National: 11/15/2018	10,389,469	9,642,091	92.81%	747,378	7.19%	3,409	15,283	9,068,623	2,630	573,468	1,653	399,599	2,239	174,513	1,595	81,400	1,316	91,866	5,850	4.31	10.67	6.01
National: 11/1/2018	10,430,700	9,704,256	93.04%	726,444	6.96%	3,487	15,359	9,145,544	2,561	558,712	1,631	391,872	2,232	166,858	1,619	78,460	1,340	89,254	5,976	4.24	10.39	5.79
National: 10/15/2018	10,433,737	9,714,884	93.11%	718,853	6.89%	3,629	16,625	9,135,472	2,540	579,412	1,549	390,883	2,592	166,088	2,067	75,380	1,382	86,502	6,495	4.25	10.31	5.74
National: 10/1/2018	10,420,885	9,713,057	93.21%	707,828	6.79%	3,629	15,552	9,144,488	2,451	568,569	1,426	386,103	2,643	163,526	1,860	73,225	1,385	84,974	5,787	4.18	10.17	5.68
National: 9/15/2018	10,614,542	9,898,920	93.26%	715,622	6.74%	3,629	16,027	9,316,482	2,470	582,438	1,765	395,813	2,653	161,931	1,743	73,361	1,272	84,517	6,124	4.19	10.11	5.58
National: 9/1/2018	10,618,324	9,908,063	93.31%	710,261	6.69%	3,629	17,327	9,326,770	3,054	581,293	1,911	393,545	2,691	160,104	1,889	72,822	1,158	83,790	6,624	4.18	10.07	5.51
National: 8/15/2018	10,535,058	9,834,583	93.35%	700,475	6.65%	3,650	19,044	9,250,826	3,782	583,757	2,230	386,256	2,628	159,710	2,000	72,086	1,386	82,423	7,018	4.22	10.09	5.41
National: 8/1/2018	10,489,290	9,794,085	93.37%	695,205	6.63%	3,973	19,187	9,220,590	3,944	573,495	2,274	382,998	2,804	159,382	1,766	72,046	1,459	80,779	6,940	4.18	10.10	5.32
National: 7/15/2018	10,433,332	9,731,231	93.27%	702,101	6.73%	5,273	18,466	9,153,411	3,730	577,820	1,945	391,282	2,553	160,867	1,804	71,793	1,358	78,159	7,076	4.20	10.18	5.32
National: 7/1/2018	10,389,124	9,694,697	93.32%	694,427	6.68%	4,580	16,976	9,123,324	3,050	571,373	1,678	387,898	2,184	159,125	1,821	70,887	1,349	76,517	6,894	4.19	10.14	5.27
National: 6/15/2018	10,317,842	9,641,275	93.44%	676,567	6.56%	4,776	16,240	9,078,056	2,670	563,219	1,533	380,741	2,364	154,033	1,616	68,772	1,341	73,021	6,716	4.17	10.00	5.08
National: 6/1/2018	10,086,361	9,438,791	93.58%	647,570	6.42%	5,060	15,976	8,896,281	2,117	542,510	1,624	366,907	2,536	146,134	1,658	65,506	1,303	69,023	6,738	4.10	9.83	4.98
National: 5/15/2018																						

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 2/1/2018	9,456,691	8,931,091	94.44%	525,600	5.56%	5,095	18,090	8,436,197	3,042	494,894	1,560	299,175	2,157	119,773	1,953	50,476	1,764	56,176	7,614	4.26	8.83	4.33
National: 1/15/2018	9,586,328	9,008,273	93.97%	578,055	6.03%	5,707	19,155	8,479,022	2,485	529,251	1,277	333,155	2,972	130,181	2,356	55,220	1,784	59,499	8,281	4.60	9.27	4.75
National: 1/1/2018	9,533,544	8,925,588	93.62%	607,956	6.38%	5,506	19,765	8,387,210	2,541	538,378	1,676	351,858	3,169	136,808	2,300	58,193	1,853	61,097	8,226	4.79	9.59	4.95
National: 12/15/2017	9,160,395	8,591,282	93.79%	569,113	6.21%	4,295	20,835	8,082,539	3,165	508,743	2,313	322,026	3,063	132,281	2,216	56,619	1,899	58,187	8,179	4.78	9.43	4.91
National: 12/1/2017	9,160,450	8,600,192	93.88%	560,258	6.12%	4,686	21,895	8,101,997	3,981	498,195	2,283	315,069	3,019	131,646	2,297	56,533	2,178	57,010	8,137	4.76	9.35	4.81
National: 11/15/2017	9,154,233	8,596,360	93.91%	557,873	6.09%	5,482	22,403	8,064,859	3,886	531,501	2,545	320,503	3,240	128,444	2,525	55,449	2,920	53,477	7,287	4.85	9.31	4.77
National: 11/1/2017	9,184,572	8,631,848	93.98%	552,724	6.02%	4,878	22,113	8,114,577	3,625	511,879	2,245	318,765	3,275	123,829	2,923	53,624	2,877	51,742	7,168	4.76	8.29	4.44
National: 10/15/2017	9,508,369	8,940,061	94.02%	568,308	5.98%	4,759	23,275	8,265,423	3,620	565,959	2,656	328,754	3,482	126,159	3,803	52,056	2,635	51,153	7,079	4.86	9.20	4.41
National: 10/1/2017	9,348,715	8,801,626	94.15%	547,089	5.85%	4,636	23,147	8,252,016	4,137	549,610	2,047	324,222	3,900	123,558	3,779	49,846	2,454	49,463	6,830	4.81	9.00	4.56
National: 9/15/2017	9,051,453	8,516,453	94.09%	535,000	5.91%	4,519	23,669	7,974,409	3,687	542,044	2,878	320,877	4,897	118,015	3,310	48,532	1,918	47,576	6,979	4.83	9.06	4.61
National: 9/1/2017	9,089,856	8,560,222	94.17%	529,634	5.83%	4,046	23,819	8,026,624	4,574	533,598	2,904	319,626	4,873	115,895	3,125	47,684	1,524	46,429	6,819	4.77	8.97	4.45
National: 8/15/2017	8,958,717	8,436,837	94.17%	521,880	5.83%	4,105	23,384	7,892,680	4,634	544,157	3,429	314,030	4,527	114,830	2,293	46,322	1,690	46,698	6,811	4.86	8.98	4.44
National: 8/1/2017	8,900,173	8,387,264	94.24%	512,909	5.76%	3,838	23,344	7,859,351	5,334	527,913	2,748	306,044	4,382	114,888	2,150	46,141	1,802	45,836	6,928	4.81	8.91	4.34
National: 7/15/2017	9,024,312	8,493,349	94.12%	530,963	5.88%	3,550	22,424	7,942,174	4,770	551,175	3,683	318,862	3,118	119,335	2,241	46,890	1,945	45,876	6,667	4.90	8.99	4.36
National: 7/1/2017	8,936,368	8,412,893	94.14%	523,475	5.86%	3,665	20,755	7,875,844	4,924	537,049	2,370	312,589	2,749	118,175	2,304	46,857	1,892	45,854	6,516	4.91	8.93	4.32
National: 6/15/2017	8,591,321	8,088,703	94.15%	502,618	5.85%	3,985	20,260	7,570,141	3,800	518,562	2,121	297,199	3,318	114,596	2,594	46,104	1,861	44,719	6,566	4.96	8.90	4.27
National: 6/1/2017	8,542,067	8,041,987	94.15%	500,080	5.85%	3,813	21,043	7,534,005	3,873	507,982	2,382	295,514	3,625	113,309	2,799	46,617	1,978	44,640	6,305	4.99	8.87	4.18
National: 5/15/2017	8,481,214	7,993,925	94.25%	487,289	5.75%	4,149	21,439	7,476,821	4,034	517,104	2,531	286,344	4,021	110,792	2,805	46,293	1,719	43,860	6,320	4.96	8.80	4.04
National: 5/1/2017	8,428,815	7,949,787	94.32%	479,028	5.68%	4,283	21,891	7,448,568	4,401	501,219	2,457	280,265	4,341	109,615	2,793	46,035	1,545	43,113	6,349	4.93	8.71	3.93
National: 4/15/2017	8,592,740	8,102,024	94.29%	490,716	5.71%	4,244	22,383	7,574,365	4,664	527,659	3,292	290,487	3,999	111,567	2,541	45,541	1,554	43,121	6,271	4.96	8.74	3.96
National: 4/1/2017	8,526,221	8,032,851	94.21%	493,370	5.79%	4,701	23,131	7,527,950	5,227	504,901	3,222	293,352	4,327	111,665	2,350	44,848	1,748	43,505	6,196	4.97	8.73	3.92
National: 3/15/2017	8,120,079	7,633,349	94.01%	486,730	5.99%	4,353	22,840	7,116,603	4,623	516,746	3,459	289,205	3,773	110,216	2,520	43,953	1,959	43,356	6,434	5.09	9.00	4.06
National: 3/1/2017	8,014,137	7,529,677	93.95%	484,460	6.05%	4,629	22,651	7,040,550	4,899	489,127	3,198	287,091	3,217	109,349	2,824	44,372	1,837	43,648	6,607	5.10	9.02	4.06
National: 2/15/2017	7,892,670	7,413,763	93.93%	478,907	6.07%	4,767	23,600	6,923,443	4,873	490,320	2,785	279,397	3,006	110,121	3,498	45,268	2,203	44,121	7,150	5.13	9.12	4.08
National: 2/1/2017	7,801,469	7,321,910	93.85%	479,559	6.15%	5,250	23,684	6,860,408	4,533	461,502	2,450	273,225	3,587	113,850	3,295	47,111	2,457	45,373	7,294	5.19	9.25	4.04
National: 1/15/2017	7,851,338	7,329,914	93.36%	521,424	6.64%	6,388	24,607	6,834,653	4,174	495,261	2,396	298,712	4,910	123,886	3,409	50,829	2,361	47,997	7,281	5.53	9.77	4.34
National: 1/1/2017	7,745,629	7,198,625	92.94%	547,004	7.06%	4,543	26,990	6,712,340	3,973	486,285	3,470	314,413	4,527	129,605	3,780	53,535	2,645	49,451	8,506	5.73	10.12	4.46
National: 12/15/2016	7,349,955	6,830,422	92.93%	519,533	7.07%	3,882	27,130	6,368,051	5,074	462,371	3,032	292,045	4,379	126,169	3,609	53,067	2,483	48,252	8,481	5.77	10.17	4.50
National: 12/1/2016	7,328,991	6,810,179	92.92%	518,812	7.08%	4,385	27,634	6,349,203	4,663	460,976	3,170	288,790	4,923	128,663	3,774	53,218	2,594	48,141	8,415	5.83	10.21	4.46
National: 11/15/2016	7,256,452	6,737,465	92.85%	518,987	7.15%	4,570	28,914	6,257,160	4,917	480,305	3,637	294,025	5,353	125,582	3,825	52,978	2,870	46,402	8,302	6.00	10.25	4.51
National: 11/1/2016	7,268,886	6,751,345	92.88%	517,541	7.12%	4,403	29,108	6,289,262	5,452	462,083	3,275	297,081	5,514	122,996	3,894	52,684	2,702	44,780	8,267	5.99	10.10	4.47
National: 10/15/2016	7,415,824	6,884,899	92.84%	530,925	7.16%	4,429	29,238	6,372,612	5,155	512,287	4,294	308,324	5,179	126,865	3,964	52,388	2,191	43,348	8,371	6.20	10.18	4.49
National: 10/1/2016	7,359,282	6,837,227	92.91%	522,055	7.09%	4,274	29,938	6,349,398	6,043	487,829	3,732	304,104	5,454	125,792	3,785	50,425	2,332	41,734	8,519	6.15	10.03	4.37
National: 9/15/2016	6,984,247	6,476,585	92.73%	507,662	7.27%	3,775	30,488	5,995,861	5,652	480,724	4,015	296,275	5,802	122,375	3,722	49,868	2,433	39,144	8,795	6.31	10.21	4.42
National: 9/1/2016	6,908,055	6,401,680	92.67%	506,375	7.33%	4,022	32,073	5,939,364	6,325	462,316	4,102	295,426	5,929	122,874	3,865	49,645	2,371	38,430	9,394	6.36	10.21	4.43
National: 8/15/2016	6,803,336	6,292,976	92.5%	510,360	7.5%	0	33,373	5,814,689	6,918	478,287	4,158	296,700	5,903	126,697	3,976	49,810	2,840	37,153	9,567	6.57	10.36	4.47
National: 8/1/2016	6,710,914	6,197,722	92.35%	513,192	7.65%	4,330	34,656	5,738,357	7,781	459,365	3,712	296,322	6,360	129,843	4,263	50,665	2,817	36,362	9,715	6.63	10.46	4.43
National: 7/15/2016	6,637,517	6,111,240	92.07%	526,277	7.93%	4,254	35,894	5,641,123	7,196	470,117	5,115	305,194	5,918	135,446	4,348	50,308	3,301	35,329	9,929	6.84	10.71	4.58
National: 7/1/2016	6,574,400	6,048,688	92%	525,712	8%	3,843	36,281	5,594,340	8,081	454,348	4,654	303,984	6,227	136,962	3,889	50,076	3,408	34,690	9,908	6.91	10.69	4.63
National: 6/15/2016	6,455,383	5,940,432	92.02%	514,951	7.98%	3,617	36,616	5,485,676	8,174	454,756	4,293	298,442	6,001	134,627	4,797	48,720	3,416	33,162	9,905	6.99	10.60	4.64
National: 6/1/2016	6,421,794	5,914,378	92.1%	507,416	7.9%	3,689	36,865	5,470,931	7,535	443,447	5,139	296,114	6,123	132,145	5,083	47,527	3,349	31,630	9,462	6.95	10.48	4.62
National: 5/15/2016	6,689,547	6,183,667	92.44%	505,880	7.56%	3,965	36,630	5,713,141	8,715	470,526	4,218	297,013	6,891	131,214	4,690	46,672	2,880	30,981	9,104	6.89	10.15	4.43
National: 5/1/2016	6,703,520	6,208,830	92.62%	494,690	7.38%	3,938	36,010	5,751,861	7,769	456,969	4,555	292,486	7,157	127,501	4,719	44,608	2,761	30,095	9,015	6.80	9.90	4.23
National: 4/15/2016	6,460,487	5,978,104	92.53%	482,383	7.47%	4,233	36,251	5,523,546	7,999	454,558	5,146	289,675	6,891	121,927	4,247	41,265	2,806	29,516	9,076	6.92	9.94	4.19
National: 4/1/2016	6,457,830	5,973,074	92.49%	484,756	7.51%	3,837	37,560	5,541,689	8,576	431,385	5,400	293,627	7,126	121,932	4,392	39,006	3,038	30,191	8,883	6.96	9.89	4.03
National: 3/15/2016	6,353,299	5,870,724	92.4%	482,575	7.6%	3,197	38,264	5,416,038	8,546	454,686	4,645	291,867	7,000	120,651	4,687	38,717	3,633	31,340	9,741	7.16	10.04	4.25
National: 3/1/2016	6,312,																					



Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 11/15/2015	6,309,735	5,797,727	91.89%	512,008	8.11%	11,094	47,496	5,366,472	12,144	431,255	7,215	297,290	10,226	142,494	6,517	45,251	3,795	26,973	7,465	7.37	10.56	4.76
National: 11/1/2015	6,089,177	5,593,520	91.86%	495,657	8.14%	3,467	46,146	5,195,594	11,866	397,926	6,340	290,867	10,562	135,141	6,755	44,007	3,940	25,642	6,603	7.21	10.49	4.86
National: 10/15/2015	6,098,397	5,612,186	92.03%	486,211	7.97%	3,345	42,281	5,187,606	10,490	424,580	7,795	288,580	8,842	130,769	5,371	42,419	4,043	24,443	5,620	7.11	10.39	4.90
National: 10/1/2015	6,089,828	5,621,662	92.31%	468,166	7.69%	3,093	40,956	5,225,957	11,183	395,705	7,277	277,586	8,680	126,745	5,026	40,343	3,817	23,492	4,871	6.84	10.05	4.70
National: 9/15/2015	6,059,608	5,604,332	92.49%	455,276	7.51%	2,927	40,548	5,196,875	10,802	407,457	7,173	270,881	9,091	121,696	5,837	40,296	3,115	22,403	4,518	6.79	9.89	4.68
National: 9/1/2015	6,052,480	5,604,401	92.6%	448,079	7.4%	3,158	40,489	5,213,827	11,485	390,574	7,360	267,265	8,638	119,347	5,892	39,689	2,505	21,778	4,603	6.75	9.73	4.61
National: 8/15/2015	6,252,087	5,797,944	92.74%	454,143	7.26%	2,835	40,067	5,382,599	11,730	415,345	7,112	273,057	9,382	119,990	4,737	39,345	2,535	21,751	4,501	6.81	9.54	4.58
National: 8/1/2015	6,228,657	5,786,543	92.9%	442,114	7.1%	2,852	40,622	5,390,680	11,846	395,863	7,062	266,162	10,249	116,485	4,241	38,365	2,761	21,102	4,368	6.77	9.29	4.54
National: 7/15/2015	5,921,350	5,452,402	92.08%	468,948	7.92%	3,093	40,730	5,042,679	11,405	409,723	8,549	278,047	8,519	121,120	4,992	42,735	2,660	27,046	4,506	7.70	9.98	5.30
National: 7/1/2015	5,979,472	5,515,532	92.24%	463,940	7.76%	2,943	39,098	5,118,404	12,623	397,128	7,480	274,691	7,033	120,842	4,641	41,992	2,656	26,415	4,581	7.77	9.74	5.20
National: 6/15/2015	5,829,959	5,391,010	92.47%	438,949	7.53%	3,546	34,867	5,002,619	11,083	388,391	4,732	259,209	7,821	115,068	4,185	39,622	2,585	25,050	4,451	7.87	9.50	5.06
National: 6/1/2015	5,810,529	5,380,664	92.6%	429,865	7.4%	3,338	33,008	5,009,630	9,315	371,034	5,003	255,330	7,631	111,673	4,253	38,530	2,547	24,332	4,258	7.79	9.23	5.01
National: 5/15/2015	5,849,122	5,422,044	92.7%	427,078	7.3%	2,804	30,520	5,041,721	8,849	380,323	5,584	256,092	6,228	109,604	3,584	37,576	2,298	23,806	3,914	7.80	9.10	4.94
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 4/23/2020 2:06:57 PM																						

FOOTNOTES

\*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**