

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V01) (402) Togus, ME HCS   | 43,332                      | 36,409                                    | 84.02%  | 6,923                                 | 15.98%  | 146                          | 38              | 34,872                           | 5                    | 1,537                              | 1                      | 1,509                              | 8                      | 2,029                              | 3                      | 1,547                                | 5                       | 1,838                           | 16                                     | 15.86                         | 27.50                         | 5.00                          |
| (1V01) (402) Togus, ME   | 28,233                      | 22,953                                    | 81.30%  | 5,280                                 | 18.70%  | 0                            | 38              | 21,982                           | 5                    | 971                                | 1                      | 1,032                              | 8                      | 1,582                              | 3                      | 1,161                                | 5                       | 1,505                           | 16                                     | 18.48                         | 30.26                         | 4.06                          |
| (1V01) (402GA) Caribou, ME   | 484                         | 457                                       | 94.42%  | 27                                    | 5.58%   | 0                            | 0               | 449                              | 0                    | 8                                  | 0                      | 0                                  | 0                      | 8                                  | 0                      | 0                                    | 0                       | 7                               | 0                                      | 21.70                         |                               | 6.67                          |
| (1V01) (402GB) Calais, ME  | 589                         | 426                                       | 72.33%  | 163                                   | 27.67%  | 0                            | 0               | 409                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 68                                 | 0                      | 28                                   | 0                       | 16                              | 0                                      | 24.86                         |                               | 0.00                          |
| (1V01) (402GC) Rumford, ME   | 433                         | 381                                       | 87.99%  | 52                                    | 12.01%  | 0                            | 0               | 377                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 30.32                         | 0.00                          | 1.34                          |
| (1V01) (402GD) Saco, ME  | 961                         | 866                                       | 90.11%  | 95                                    | 9.89%   | 0                            | 0               | 854                              | 0                    | 12                                 | 0                      | 30                                 | 0                      | 37                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 17.99                         | 40.00                         | 1.68                          |
| (1V01) (402GE) Lewiston, ME  | 2,506                       | 2,076                                     | 82.84%  | 430                                   | 17.16%  | 0                            | 0               | 2,019                            | 0                    | 57                                 | 0                      | 130                                | 0                      | 125                                | 0                      | 98                                   | 0                       | 77                              | 0                                      | 22.05                         | 30.76                         | 3.24                          |
| (1V01) (402GF) Lincoln, ME   | 160                         | 100                                       | 62.50%  | 60                                    | 37.50%  | 0                            | 0               | 91                               | 0                    | 9                                  | 0                      | 39                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 26.84                         |                               | 0.17                          |
| (1V01) (402HB) Bangor, ME  | 7,583                       | 6,944                                     | 91.57%  | 639                                   | 8.43%   | 0                            | 0               | 6,573                            | 0                    | 371                                | 0                      | 139                                | 0                      | 132                                | 0                      | 190                                  | 0                       | 178                             | 0                                      | 8.78                          | 15.11                         | 11.13                         |
| (1V01) (402HC) Portland, ME  | 2,154                       | 2,013                                     | 93.45%  | 141                                   | 6.55%   | 0                            | 0               | 1,935                            | 0                    | 78                                 | 0                      | 68                                 | 0                      | 29                                 | 0                      | 9                                    | 0                       | 35                              | 0                                      | 6.49                          | 6.25                          | 3.52                          |
| (1V01) (402HL) Bingham, ME - Mobile  | 201                         | 175                                       | 87.06%  | 26                                    | 12.94%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.87                          |                               |                               |
| (1V01) (402QA) Fort Kent, ME   | 10                          | 10  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.60                          |                               |                               |
| (1V01) (402QB) Houlton, ME   | 18                          | 8   | 44.44%  | 10                                    | 55.56%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 54.28                         |                               |                               |
| (1V01) (405) White River Junction, VT HCS  | 30,830                      | 26,624                                    | 86.36%  | 4,206                                 | 13.64%  | 26                           | 42              | 25,484                           | 4                    | 1,140                              | 5                      | 838                                | 14                     | 601                                | 8                      | 843                                  | 2                       | 1,924                           | 9                                      | 9.72                          | 31.33                         | 0.53                          |
| (1V01) (405) White River Junction, VT  | 21,259                      | 18,034                                    | 84.83%  | 3,225                                 | 15.17%  | 0                            | 22              | 17,203                           | 3                    | 831                                | 4                      | 637                                | 8                      | 449                                | 2                      | 630                                  | 1                       | 1,509                           | 4                                      | 7.81                          | 30.92                         | 0.75                          |
| (1V01) (405GA) Bennington, VT  | 809                         | 801                                       | 99.01%  | 8                                     | 0.99%   | 0                            | 0               | 796                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.76                          | 1.86                          | 0.31                          |
| (1V01) (405GC) Brattleboro, VT   | 287                         | 285                                       | 99.30%  | 2                                     | 0.70%   | 0                            | 0               | 281                              | 0                    | 4                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.25                          | 4.08                          | 0.00                          |
| (1V01) (405HA) Burlington Lakeside, VT   | 5,542                       | 4,730                                     | 85.35%  | 812                                   | 14.65%  | 0                            | 6               | 4,516                            | 0                    | 214                                | 0                      | 176                                | 3                      | 120                                | 3                      | 151                                  | 0                       | 365                             | 0                                      | 12.91                         | 37.57                         | 0.38                          |
| (1V01) (405HC) Littleton, NH   | 1,297                       | 1,179                                     | 90.90%  | 118                                   | 9.10%   | 0                            | 13              | 1,145                            | 1                    | 0                                  | 1                      | 14                                 | 3                      | 0                                  | 2                      | 46                                   | 1                       | 39                              | 5                                      | 14.43                         | 12.01                         | 0.00                          |
| (1V01) (405HE) Keene, NH   | 597                         | 593                                       | 99.33%  | 4                                     | 0.67%   | 0                            | 0               | 581                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.44                          | 349.00                        | 0.00                          |
| (1V01) (405HF) Rutland, VT   | 723                         | 698                                       | 96.54%  | 25                                    | 3.46%   | 0                            | 0               | 664                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 6                                  | 0                      | 8                                    | 0                       | 0                               | 0                                      | 8.84                          | 9.39                          | 0.17                          |
| (1V01) (405QB) Newport, VT   | 316                         | 304                                       | 96.20%  | 12                                    | 3.80%   | 0                            | 0               | 298                              | 0                    | 6                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.60                          | 33.50                         | 1.48                          |
| (1V01) (518) Bedford, MA HCS   | 10,870                      | 9,872                                     | 90.82%  | 998                                   | 9.18%   | 30                           | 5               | 9,480                            | 0                    | 392                                | 0                      | 367                                | 2                      | 316                                | 0                      | 198                                  | 0                       | 117                             | 3                                      | 14.68                         | 8.72                          | 5.34                          |
| (1V01) (518) Bedford, MA (Edith Nourse Rogers)   | 9,359                       | 8,598                                     | 91.87%  | 761                                   | 8.13%   | 0                            | 5               | 8,260                            | 0                    | 338                                | 0                      | 270                                | 2                      | 228                                | 0                      | 158                                  | 0                       | 105                             | 3                                      | 14.44                         | 8.73                          | 3.36                          |
| (1V01) (518GA) Lynn, MA  | 815                         | 713                                       | 87.48%  | 102                                   | 12.52%  | 0                            | 0               | 682                              | 0                    | 31                                 | 0                      | 53                                 | 0                      | 30                                 | 0                      | 11                                   | 0                       | 0                               | 0                                      | 9.35                          | 13.57                         | 15.82                         |
| (1V01) (518GB) Haverhill, MA   | 413                         | 369                                       | 89.35%  | 44                                    | 10.65%  | 0                            | 0               | 353                              | 0                    | 16                                 | 0                      | 18                                 | 0                      | 16                                 | 0                      | 7                                    | 0                       | 0                               | 0                                      | 12.86                         | 0.20                          | 1.85                          |
| (1V01) (518GE) Gloucester, MA  | 283                         | 192                                       | 67.84%  | 91                                    | 32.16%  | 0                            | 0               | 0                                | 0                    | 7                                  | 0                      | 26                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 34.71                         | 0.00                          | 10.54                         |
| (1V01) (523) Boston, MA HCS  | 69,086                      | 62,270                                    | 90.13%  | 6,816                                 | 9.87%   | 44                           | 92              | 59,930                           | 8                    | 2,340                              | 4                      | 1,894                              | 8                      | 1,889                              | 14                     | 1,511                                | 11                      | 1,522                           | 47                                     | 5.81                          | 14.20                         | 2.63                          |
| (1V01) (523) Jamaica Plain, MA   | 28,632                      | 25,263                                    | 88.23%  | 3,369                                 | 11.77%  | 0                            | 43              | 24,182                           | 4                    | 1,081                              | 4                      | 962                                | 5                      | 919                                | 7                      | 723                                  | 3                       | 765                             | 20                                     | 5.74                          | 16.04                         | 2.29                          |
| (1V01) (523A4) West Roxbury, MA  | 11,881                      | 10,210                                    | 85.94%  | 1,671                                 | 14.06%  | 0                            | 0               | 9,763                            | 0                    | 447                                | 0                      | 332                                | 0                      | 447                                | 0                      | 433                                  | 0                       | 459                             | 0                                      | 6.35                          | 15.79                         | 0.00                          |
| (1V01) (523A5) Brockton, MA  | 21,179                      | 19,912                                    | 94.02%  | 1,267                                 | 5.98%   | 0                            | 49              | 19,341                           | 4                    | 571                                | 0                      | 431                                | 3                      | 394                                | 7                      | 234                                  | 8                       | 208                             | 27                                     | 4.38                          | 10.82                         | 2.22                          |
| (1V01) (523BY) Lowell, MA  | 4,777                       | 4,425                                     | 92.63%  | 352                                   | 7.37%   | 0                            | 0               | 4,250                            | 0                    | 175                                | 0                      | 119                                | 0                      | 90                                 | 0                      | 79                                   | 0                       | 64                              | 0                                      | 6.14                          | 10.02                         | 5.35                          |
| (1V01) (523BZ) Causeway, MA  | 1,645                       | 1,581                                     | 96.11%  | 64                                    | 3.89%   | 0                            | 0               | 1,556                            | 0                    | 25                                 | 0                      | 0                                  | 0                      | 19                                 | 0                      | 21                                   | 0                       | 0                               | 0                                      | 8.77                          | 0.00                          | 0.04                          |
| (1V01) (523GA) Framingham, MA  | 506                         | 434                                       | 85.77%  | 72                                    | 14.23%  | 0                            | 0               | 405                              | 0                    | 29                                 | 0                      | 0                                  | 0                      | 14                                 | 0                      | 18                                   | 0                       | 17                              | 0                                      | 24.70                         | 0.00                          | 0.41                          |
| (1V01) (523GC) Quincy, MA  | 303                         | 296                                       | 97.69%  | 7                                     | 2.31%   | 0                            | 0               | 287                              | 0                    | 9                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 2                                    | 0                       | 0                               | 0                                      | 2.69                          |                               |                               |
| (1V01) (523GD) Plymouth, MA  | 163                         | 149                                       | 91.41%  | 14                                    | 8.59%   | 0                            | 0               | 146                              | 0                    | 3                                  | 0                      | 0                                  | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 11.64                         | 0.00                          |                               |
| (1V01) (608) Manchester, NH HCS  | 31,909                      | 27,191                                    | 85.21%  | 4,718                                 | 14.79%  | 41                           | 22              | 26,412                           | 0                    | 779                                | 1                      | 869                                | 1                      | 995                                | 2                      | 1,228                                | 0                       | 1,626                           | 18                                     | 5.91                          | 30.51                         | 3.95                          |
| (1V01) (608) Manchester, NH  | 28,369                      | 23,856                                    | 84.09%  | 4,513                                 | 15.91%  | 0                            | 22              | 23,139                           | 0                    | 717                                | 1                      | 807                                | 1                      | 934                                | 2                      | 1,195                                | 0                       | 1,577                           | 18                                     | 6.29                          | 30.24                         | 3.26                          |
| (1V01) (608GA) Portsmouth, NH  | 1,168                       | 1,118                                     | 95.72%  | 50                                    | 4.28%   | 0                            | 0               | 1,092                            | 0                    | 26                                 | 0                      | 21                                 | 0                      | 14                                 | 0                      | 0                                    | 0                       | 10                              | 0                                      | 5.17                          | 4.14                          | 5.77                          |
| (1V01) (608GC) Somersworth, NH   | 629                         | 498                                       | 79.17%  | 131                                   | 20.83%  | 0                            | 0               | 480                              | 0                    | 18                                 | 0                      | 28                                 | 0                      | 41                                 | 0                      | 25                                   | 0                       | 37                              | 0                                      | 16.89                         | 68.21                         | 10.83                         |
| (1V01) (608GD) Conway, NH  | 665                         | 658                                       | 98.95%  | 7                                     | 1.05%   | 0                            | 0               | 647                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.59                          | 41.67                         | 0.60                          |
| (1V01) (608HA) Tilton, NH  | 1,078                       | 1,061                                     | 98.42%  | 17                                    | 1.58%   | 0                            | 0               | 1,054                            | 0                    | 7                                  | 0                      | 0                                  | 0                      | 3                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 2.05                          | 7.00                          | 2.24                          |
| (1V01) (631) Central Western Massachusetts HCS   | 29,806                      | 25,313                                    | 84.93%  | 4,493                                 | 15.07%  | 61                           | 249             | 24,337                           | 46                   | 976                                | 17                     | 654                                | 24                     | 909                                | 48                     | 1,385                                | 35                      | 1,545                           | 79                                     | 8.79                          | 37.33                         | 5.41                          |

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|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V01) (631) Central Western<br>Massachusetts, MA (Edward P. Boland)   | 13,726                      | 11,292                                    | 82.27%  | 2,434                                 | 17.73%   | 0                            | 64              | 10,738                           | 9                    | 554                                | 3                      | 300                                | 5                      | 397                                | 14                     | 651                                  | 7                       | 1,086                           | 26                                     | 13.16                         | 37.51                         | 4.82                          |
| (1V01) (631BY) Springfield, MA   | 4,801                       | 4,343                                     | 90.46%  | 458                                   | 9.54%  | 0                            | 119             | 4,244                            | 25                   | 99                                 | 11                     | 72                                 | 15                     | 88                                 | 27                     | 173                                  | 15                      | 125                             | 26                                     | 8.20                          | 51.62                         | 4.70                          |
| (1V01) (631GC) Pittsfield, MA  | 1,339                       | 1,277                                     | 95.37%  | 62                                    | 4.63%  | 0                            | 2               | 1,239                            | 0                    | 38                                 | 0                      | 17                                 | 0                      | 11                                 | 1                      | 17                                   | 1                       | 17                              | 0                                      | 1.99                          | 9.69                          | 9.96                          |
| (1V01) (631GD) Greenfield, MA  | 906                         | 836                                       | 92.27%  | 70                                    | 7.73%  | 0                            | 0               | 819                              | 0                    | 17                                 | 0                      | 13                                 | 0                      | 28                                 | 0                      | 20                                   | 0                       | 9                               | 0                                      | 10.88                         | 8.17                          | 8.89                          |
| (1V01) (631GE) Worcester, MA   | 3,820                       | 3,558                                     | 93.14%  | 262                                   | 6.86%  | 0                            | 5               | 3,426                            | 2                    | 132                                | 0                      | 51                                 | 0                      | 85                                 | 2                      | 64                                   | 1                       | 62                              | 0                                      | 6.77                          | 17.32                         | 0.00                          |
| (1V01) (631GF) Fitchburg, MA   | 816                         | 765                                       | 93.75%  | 51                                    | 6.25%  | 0                            | 5               | 755                              | 0                    | 0                                  | 0                      | 11                                 | 1                      | 10                                 | 2                      | 6                                    | 2                       | 24                              | 0                                      | 21.78                         | 18.70                         | 4.14                          |
| (1V01) (631QA) Plantation Street, MA   | 2,685                       | 1,671                                     | 62.23%  | 1,014                                 | 37.77%   | 0                            | 0               | 1,599                            | 0                    | 72                                 | 0                      | 153                                | 0                      | 245                                | 0                      | 417                                  | 0                       | 199                             | 0                                      |                               | 40.62                         |                               |
| (1V01) (631QB) Lake Avenue, MA   | 1,713                       | 1,571                                     | 91.71%  | 142                                   | 8.29%  | 0                            | 54              | 1,517                            | 10                   | 54                                 | 3                      | 37                                 | 3                      | 45                                 | 2                      | 37                                   | 9                       | 23                              | 27                                     |                               | 13.24                         | 6.21                          |
| (1V01) (650) Providence, RI HCS  | 62,634                      | 56,690                                    | 90.51%  | 5,944                                 | 9.49%  | 66                           | 101             | 53,969                           | 53                   | 2,721                              | 8                      | 1,271                              | 14                     | 1,547                              | 6                      | 1,750                                | 0                       | 1,376                           | 20                                     | 9.21                          | 14.33                         | 3.17                          |
| (1V01) (650) Providence, RI  | 41,955                      | 37,830                                    | 90.17%  | 4,125                                 | 9.83%  | 0                            | 101             | 35,732                           | 53                   | 2,098                              | 8                      | 922                                | 14                     | 969                                | 6                      | 1,260                                | 0                       | 974                             | 20                                     | 8.62                          | 15.33                         | 2.44                          |
| (1V01) (650GA) New Bedford, MA   | 3,804                       | 3,471                                     | 91.25%  | 333                                   | 8.75%  | 0                            | 0               | 3,379                            | 0                    | 92                                 | 0                      | 84                                 | 0                      | 139                                | 0                      | 77                                   | 0                       | 33                              | 0                                      | 9.18                          | 22.70                         | 4.02                          |
| (1V01) (650GB) Hyannis, MA   | 4,609                       | 4,311                                     | 93.53%  | 298                                   | 6.47%  | 0                            | 0               | 4,151                            | 0                    | 160                                | 0                      | 73                                 | 0                      | 98                                 | 0                      | 68                                   | 0                       | 59                              | 0                                      | 7.82                          | 17.39                         | 1.59                          |
| (1V01) (650GD) Middletown, RI  | 2,379                       | 2,070                                     | 87.01%  | 309                                   | 12.99%   | 0                            | 0               | 1,989                            | 0                    | 81                                 | 0                      | 84                                 | 0                      | 133                                | 0                      | 64                                   | 0                       | 28                              | 0                                      | 15.42                         | 0.24                          | 6.66                          |
| (1V01) (650QA) Eagle Square, RI  | 9,718                       | 8,843                                     | 91.00%  | 875                                   | 9.00%  | 0                            | 0               | 8,557                            | 0                    | 286                                | 0                      | 105                                | 0                      | 207                                | 0                      | 281                                  | 0                       | 282                             | 0                                      |                               | 12.17                         |                               |
| (1V01) (650QB) Eagle Street, RI  | 169                         | 165                                       | 97.63%  | 4                                     | 2.37%  | 0                            | 0               | 161                              | 0                    | 4                                  | 0                      | 3                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 2.99                          |                               |
| (1V01) (689) Connecticut HCS   | 66,902                      | 59,287                                    | 88.62%  | 7,615                                 | 11.38%   | 34                           | 0               | 57,541                           | 0                    | 1,746                              | 0                      | 1,316                              | 0                      | 1,526                              | 0                      | 1,969                                | 0                       | 2,804                           | 0                                      | 7.59                          | 19.05                         | 3.06                          |
| (1V01) (689) West Haven, CT  | 33,908                      | 30,218                                    | 89.12%  | 3,690                                 | 10.88%   | 0                            | 0               | 29,148                           | 0                    | 1,070                              | 0                      | 790                                | 0                      | 796                                | 0                      | 1,002                                | 0                       | 1,102                           | 0                                      | 7.10                          | 14.12                         | 3.36                          |
| (1V01) (689A4) Newington, CT   | 28,447                      | 24,761                                    | 87.04%  | 3,686                                 | 12.96%   | 0                            | 0               | 24,149                           | 0                    | 612                                | 0                      | 474                                | 0                      | 627                                | 0                      | 902                                  | 0                       | 1,683                           | 0                                      | 7.24                          | 25.84                         | 3.57                          |
| (1V01) (689BU) West Haven, CT -<br>VADOM   | 1                           | 1   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V01) (689GA) Waterbury, CT   | 1,063                       | 1,014                                     | 95.39%  | 49                                    | 4.61%  | 0                            | 0               | 1,006                            | 0                    | 8                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 7.08                          |                               | 0.31                          |
| (1V01) (689GB) Stamford, CT  | 983                         | 975                                       | 99.19%  | 8                                     | 0.81%  | 0                            | 0               | 971                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 4                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.36                          |                               | 0.59                          |
| (1V01) (689GC) Willimantic, CT   | 399                         | 371                                       | 92.98%  | 28                                    | 7.02%  | 0                            | 0               | 360                              | 0                    | 11                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 11.80                         | 1.78                          | 0.50                          |
| (1V01) (689GD) Winsted, CT   | 183                         | 178                                       | 97.27%  | 5                                     | 2.73%  | 0                            | 0               | 174                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 13.68                         | 0.00                          | 0.20                          |
| (1V01) (689GE) Danbury, CT   | 418                         | 341                                       | 81.58%  | 77                                    | 18.42%   | 0                            | 0               | 329                              | 0                    | 12                                 | 0                      | 17                                 | 0                      | 27                                 | 0                      | 0                                    | 0                       | 6                               | 0                                      | 57.11                         | 0.00                          | 4.67                          |
| (1V01) (689HC) New London, CT (John J.<br>McGuirk)   | 1,395                       | 1,324                                     | 94.91%  | 71                                    | 5.09%  | 0                            | 0               | 1,301                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 11                                   | 0                       | 0                               | 0                                      | 13.94                         | 0.00                          | 2.94                          |
| (1V01) (689QA) Errera, CT  | 105                         | 104                                       | 99.05%  | 1                                     | 0.95%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.00                          |                               | 1.54                          |
| (1V02) (528A8) Albany, NY HCS  | 43,932                      | 39,554                                    | 90.03%  | 4,378                                 | 9.97%  | 0                            | 54              | 38,146                           | 7                    | 1,408                              | 6                      | 1,004                              | 5                      | 1,006                              | 6                      | 818                                  | 6                       | 1,550                           | 24                                     | 7.72                          | 15.68                         | 5.36                          |
| (1V02) (528A8) Albany, NY (Samuel S.<br>Stratton)  | 29,206                      | 25,419                                    | 87.03%  | 3,787                                 | 12.97%   | 0                            | 53              | 24,353                           | 7                    | 1,066                              | 6                      | 837                                | 5                      | 862                                | 5                      | 729                                  | 6                       | 1,359                           | 24                                     | 11.61                         | 15.81                         | 6.29                          |
| (1V02) (528G2) Westport, NY  | 503                         | 489                                       | 97.22%  | 14                                    | 2.78%  | 0                            | 0               | 446                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 7                                    | 0                       | 0                               | 0                                      | 8.06                          | 1.00                          | 0.22                          |
| (1V02) (528G3) Bainbridge, NY  | 383                         | 344                                       | 89.82%  | 39                                    | 10.18%   | 0                            | 0               | 342                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 17                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 12.74                         | 0.44                          | 1.31                          |
| (1V02) (528G6) Fonda, NY   | 1,103                       | 1,097                                     | 99.46%  | 6                                     | 0.54%  | 0                            | 0               | 1,094                            | 0                    | 3                                  | 0                      | 5                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.18                          | 0.50                          | 2.07                          |
| (1V02) (528G7) Catskill, NY  | 1,086                       | 1,028                                     | 94.66%  | 58                                    | 5.34%  | 0                            | 0               | 972                              | 0                    | 56                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 13                                   | 0                       | 7                               | 0                                      | 7.74                          | 11.96                         | 1.92                          |
| (1V02) (528GT) Glens Falls, NY   | 3,176                       | 3,026                                     | 95.28%  | 150                                   | 4.72%  | 0                            | 0               | 2,934                            | 0                    | 92                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 11                                   | 0                       | 63                              | 0                                      | 7.49                          | 2.88                          | 2.14                          |
| (1V02) (528GV) Plattsburgh, NY   | 1,793                       | 1,695                                     | 94.53%  | 98                                    | 5.47%  | 0                            | 1               | 1,678                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 1                      | 24                                   | 0                       | 49                              | 0                                      | 7.60                          | 15.56                         | 1.21                          |
| (1V02) (528GW) Schenectady, NY   | 1,707                       | 1,587                                     | 92.97%  | 120                                   | 7.03%  | 0                            | 0               | 1,552                            | 0                    | 35                                 | 0                      | 47                                 | 0                      | 30                                 | 0                      | 13                                   | 0                       | 30                              | 0                                      | 8.55                          | 0.00                          | 3.06                          |
| (1V02) (528GX) Troy, NY  | 947                         | 934                                       | 98.63%  | 13                                    | 1.37%  | 0                            | 0               | 916                              | 0                    | 18                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.09                          |                               | 0.00                          |
| (1V02) (528GY) Clifton Park, NY  | 1,506                       | 1,493                                     | 99.14%  | 13                                    | 0.86%  | 0                            | 0               | 1,460                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.72                          | 4.65                          | 0.00                          |
| (1V02) (528GZ) Kingston, NY  | 1,962                       | 1,941                                     | 98.93%  | 21                                    | 1.07%  | 0                            | 0               | 1,924                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.92                          | 2.00                          | 4.33                          |
| (1V02) (528QK) Saranac Lake, NY  | 560                         | 501                                       | 89.46%  | 59                                    | 10.54%   | 0                            | 0               | 475                              | 0                    | 26                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 27                              | 0                                      | 18.96                         | 21.40                         | 0.04                          |
| (1V02) (528A6) Finger Lakes, NY HCS  | 32,007                      | 29,525                                    | 92.25%  | 2,482                                 | 7.75%  | 0                            | 113             | 28,731                           | 15                   | 794                                | 31                     | 618                                | 16                     | 856                                | 14                     | 545                                  | 6                       | 463                             | 31                                     | 5.04                          | 13.53                         | 2.90                          |
| (1V02) (528A5) Canandaigua, NY   | 6,495                       | 5,354                                     | 82.43%  | 1,141                                 | 17.57%   | 0                            | 84              | 5,114                            | 11                   | 240                                | 27                     | 211                                | 3                      | 467                                | 10                     | 289                                  | 3                       | 174                             | 30                                     | 7.11                          | 25.12                         | 5.50                          |
| (1V02) (528A6) Bath, NY  | 10,203                      | 9,648                                     | 94.56%  | 555                                   | 5.44%  | 0                            | 16              | 9,501                            | 1                    | 147                                | 1                      | 125                                | 10                     | 172                                | 3                      | 96                                   | 1                       | 162                             | 0                                      | 5.46                          | 12.00                         | 2.17                          |
| (1V02) (528G4) Elmira, NY  | 1,561                       | 1,525                                     | 97.69%  | 36                                    | 2.31%  | 0                            | 0               | 1,504                            | 0                    | 0                                  | 0                      | 6                                  | 0                      | 0                                  | 0                      | 28                                   | 0                       | 0                               | 0                                      | 2.22                          | 6.78                          | 1.03                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V02) (528G8) Wellsville, NY  | 418                         | 385                                       | 92.11%  | 33                                    | 7.89%   | 0                            | 0               | 375                              | 0                    | 10                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 5                               | 0                                      | 11.00                         | 8.48                          | 1.46                          |
| (1V02) (528GE) Rochester, NY   | 752                         | 690                                       | 91.76%  | 62                                    | 8.24%   | 0                            | 13              | 671                              | 3                    | 19                                 | 3                      | 12                                 | 3                      | 12                                 | 1                      | 16                                   | 2                       | 22                              | 1                                      |                               | 8.11                          | 3.23                          |
| (1V02) (528QC) Rochester Calkins, NY   | 12,186                      | 11,632                                    | 95.45%  | 554                                   | 4.55%   | 0                            | 0               | 11,283                           | 0                    | 349                                | 0                      | 198                                | 0                      | 157                                | 0                      | 101                                  | 0                       | 98                              | 0                                      | 3.52                          | 8.09                          | 2.30                          |
| (1V02) (528QE) Coudersport, PA   | 80                          | 51  | 63.75%  | 29                                    | 36.25%  | 0                            | 0               | 51                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 28.98                         |                               |                               |
| (1V02) (528QF) Wellsboro, PA   | 312                         | 240                                       | 76.92%  | 72                                    | 23.08%  | 0                            | 0               | 232                              | 0                    | 8                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 5                                    | 0                       | 0                               | 0                                      | 20.38                         | 2.12                          | 0.00                          |
| (1V02) (528) Western New York HCS  | 56,135                      | 51,849                                    | 92.36%  | 4,286                                 | 7.64%   | 34                           | 56              | 50,095                           | 9                    | 1,754                              | 4                      | 1,490                              | 6                      | 1,060                              | 12                     | 722                                  | 2                       | 1,014                           | 23                                     | 5.16                          | 11.03                         | 5.57                          |
| (1V02) (528) Buffalo, NY   | 41,415                      | 37,719                                    | 91.08%  | 3,696                                 | 8.92%   | 0                            | 56              | 36,132                           | 9                    | 1,587                              | 4                      | 1,286                              | 6                      | 891                                | 12                     | 654                                  | 2                       | 865                             | 23                                     | 6.50                          | 11.12                         | 8.18                          |
| (1V02) (5289AB) Batavia, NY - CLC  | 16                          | 16  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V02) (528A4) Batavia, NY   | 5,543                       | 5,338                                     | 96.30%  | 205                                   | 3.70%   | 0                            | 0               | 5,276                            | 0                    | 62                                 | 0                      | 67                                 | 0                      | 43                                 | 0                      | 13                                   | 0                       | 82                              | 0                                      | 2.69                          | 10.18                         | 1.09                          |
| (1V02) (528GB) Jamestown, NY   | 1,806                       | 1,772                                     | 98.12%  | 34                                    | 1.88%   | 0                            | 0               | 1,762                            | 0                    | 10                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.33                          | 4.69                          | 1.12                          |
| (1V02) (528GC) Dunkirk, NY   | 1,506                       | 1,489                                     | 98.87%  | 17                                    | 1.13%   | 0                            | 0               | 1,486                            | 0                    | 0                                  | 0                      | 12                                 | 0                      | 0                                  | 0                      | 2                                    | 0                       | 0                               | 0                                      | 1.25                          | 0.00                          | 0.52                          |
| (1V02) (528GD) Niagara Falls, NY   | 1,221                       | 1,187                                     | 97.22%  | 34                                    | 2.78%   | 0                            | 0               | 1,176                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.50                          | 0.00                          | 0.82                          |
| (1V02) (528GK) Lockport, NY  | 1,184                       | 1,071                                     | 90.46%  | 113                                   | 9.54%   | 0                            | 0               | 1,054                            | 0                    | 0                                  | 0                      | 33                                 | 0                      | 60                                 | 0                      | 0                                    | 0                       | 12                              | 0                                      | 4.56                          | 0.00                          | 0.67                          |
| (1V02) (528GQ) Lackawanna, NY  | 1,772                       | 1,616                                     | 91.20%  | 156                                   | 8.80%   | 0                            | 0               | 1,582                            | 0                    | 34                                 | 0                      | 61                                 | 0                      | 31                                 | 0                      | 31                                   | 0                       | 33                              | 0                                      | 11.11                         | 0.00                          | 0.00                          |
| (1V02) (528GR) Olean, NY   | 1,582                       | 1,551                                     | 98.04%  | 31                                    | 1.96%   | 0                            | 0               | 1,522                            | 0                    | 0                                  | 0                      | 13                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 8                               | 0                                      | 2.92                          | 10.14                         | 0.26                          |
| (1V02) (528QA) Buffalo Main Street, NY   | 54                          | 54  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V02) (528QB) Packard, NY   | 36                          | 36  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.48                          |                               |                               |
| (1V02) (528A7) Syracuse, NY HCS  | 77,080                      | 69,076                                    | 89.62%  | 8,004                                 | 10.38%  | 0                            | 142             | 66,187                           | 7                    | 2,889                              | 0                      | 2,216                              | 0                      | 2,290                              | 14                     | 1,566                                | 27                      | 1,932                           | 94                                     | 3.77                          | 18.36                         | 2.47                          |
| (1V02) (528A7) Syracuse, NY  | 40,515                      | 35,123                                    | 86.69%  | 5,392                                 | 13.31%  | 0                            | 142             | 33,204                           | 7                    | 1,919                              | 0                      | 1,642                              | 0                      | 1,498                              | 14                     | 1,007                                | 27                      | 1,245                           | 94                                     | 4.24                          | 17.50                         | 2.15                          |
| (1V02) (528G5) Auburn, NY  | 1,681                       | 1,631                                     | 97.03%  | 50                                    | 2.97%   | 0                            | 0               | 1,567                            | 0                    | 64                                 | 0                      | 38                                 | 0                      | 8                                  | 0                      | 0                                    | 0                       | 3                               | 0                                      | 2.70                          | 3.09                          | 6.78                          |
| (1V02) (528G9) Tompkins County, NY   | 2,023                       | 2,000                                     | 98.86%  | 23                                    | 1.14%   | 0                            | 0               | 1,981                            | 0                    | 19                                 | 0                      | 6                                  | 0                      | 8                                  | 0                      | 5                                    | 0                       | 0                               | 0                                      | 0.88                          | 15.94                         | 5.06                          |
| (1V02) (528GL) Massena, NY   | 2,780                       | 2,668                                     | 95.97%  | 112                                   | 4.03%   | 0                            | 0               | 2,544                            | 0                    | 124                                | 0                      | 47                                 | 0                      | 35                                 | 0                      | 20                                   | 0                       | 0                               | 0                                      | 6.85                          | 3.63                          | 1.40                          |
| (1V02) (528GM) Rome, NY (Donald J. Mitchell)   | 8,494                       | 7,893                                     | 92.92%  | 601                                   | 7.08%   | 0                            | 0               | 7,614                            | 0                    | 279                                | 0                      | 155                                | 0                      | 232                                | 0                      | 88                                   | 0                       | 126                             | 0                                      | 5.15                          | 14.25                         | 1.35                          |
| (1V02) (528GN) Binghamton, NY  | 6,086                       | 5,556                                     | 91.29%  | 530                                   | 8.71%   | 0                            | 0               | 5,428                            | 0                    | 128                                | 0                      | 86                                 | 0                      | 212                                | 0                      | 183                                  | 0                       | 49                              | 0                                      | 4.38                          | 15.64                         | 2.51                          |
| (1V02) (528GO) Watertown, NY   | 5,225                       | 5,129                                     | 98.16%  | 96                                    | 1.84%   | 0                            | 0               | 5,011                            | 0                    | 118                                | 0                      | 31                                 | 0                      | 39                                 | 0                      | 16                                   | 0                       | 10                              | 0                                      | 2.13                          | 18.54                         | 1.98                          |
| (1V02) (528GP) Oswego, NY  | 2,222                       | 2,207                                     | 99.32%  | 15                                    | 0.68%   | 0                            | 0               | 2,171                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.69                          | 3.37                          | 2.92                          |
| (1V02) (528QG) Erie West, NY   | 2,994                       | 2,861                                     | 95.56%  | 133                                   | 4.44%   | 0                            | 0               | 2,761                            | 0                    | 100                                | 0                      | 64                                 | 0                      | 0                                  | 0                      | 5                                    | 0                       | 48                              | 0                                      |                               | 1.17                          | 2.50                          |
| (1V02) (528QH) South Salina, NY  | 64                          | 64  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 63                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V02) (528QI) Erie East, NY   | 2,460                       | 1,614                                     | 65.61%  | 846                                   | 34.39%  | 0                            | 0               | 1,523                            | 0                    | 91                                 | 0                      | 114                                | 0                      | 169                                | 0                      | 192                                  | 0                       | 371                             | 0                                      |                               | 45.07                         |                               |
| (1V02) (528QN) Watertown 2, NY   | 2,536                       | 2,330                                     | 91.88%  | 206                                   | 8.12%   | 0                            | 0               | 2,320                            | 0                    | 10                                 | 0                      | 22                                 | 0                      | 72                                 | 0                      | 48                                   | 0                       | 64                              | 0                                      |                               | 10.34                         | 0.49                          |
| (1V02) (526) Bronx, NY HCS   | 24,750                      | 22,496                                    | 90.89%  | 2,254                                 | 9.11%   | 7                            | 2               | 21,942                           | 0                    | 554                                | 1                      | 489                                | 1                      | 738                                | 0                      | 551                                  | 0                       | 476                             | 0                                      | 6.14                          | 11.90                         | 0.60                          |
| (1V02) (526) Bronx, NY (James J. Peters)   | 23,758                      | 21,552                                    | 90.71%  | 2,206                                 | 9.29%   | 0                            | 2               | 20,998                           | 0                    | 554                                | 1                      | 471                                | 1                      | 716                                | 0                      | 548                                  | 0                       | 471                             | 0                                      | 6.77                          | 11.92                         | 0.70                          |
| (1V02) (526GA) White Plains, NY  | 637                         | 592                                       | 92.94%  | 45                                    | 7.06%   | 0                            | 0               | 592                              | 0                    | 0                                  | 0                      | 15                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.87                          | 1.36                          | 0.07                          |
| (1V02) (526GB) Yonkers, NY   | 297                         | 297                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.71                          | 0.00                          | 0.00                          |
| (1V02) (526GD) Sunnyside, NY (Thomas P. Noonan Jr.)  | 58                          | 55  | 94.83%  | 3                                     | 5.17%   | 0                            | 0               | 55                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.74                          |                               |                               |
| (1V02) (561) New Jersey HCS  | 62,389                      | 55,491                                    | 88.94%  | 6,898                                 | 11.06%  | 17                           | 137             | 54,390                           | 16                   | 1,101                              | 17                     | 757                                | 32                     | 1,007                              | 30                     | 1,513                                | 22                      | 3,621                           | 20                                     | 3.30                          | 28.62                         | 1.55                          |
| (1V02) (561) East Orange, NJ   | 22,311                      | 18,764                                    | 84.10%  | 3,547                                 | 15.90%  | 0                            | 20              | 18,301                           | 8                    | 463                                | 0                      | 457                                | 12                     | 575                                | 0                      | 621                                  | 0                       | 1,894                           | 0                                      | 7.60                          | 28.53                         | 1.44                          |
| (1V02) (561A4) Lyons, NJ   | 12,193                      | 9,563                                     | 78.43%  | 2,630                                 | 21.57%  | 0                            | 117             | 9,365                            | 8                    | 198                                | 17                     | 153                                | 20                     | 314                                | 30                     | 785                                  | 22                      | 1,378                           | 20                                     | 1.42                          | 42.45                         | 1.32                          |
| (1V02) (561BZ) Brick, NJ (James J. Howard)   | 12,888                      | 12,340                                    | 95.75%  | 548                                   | 4.25%   | 0                            | 0               | 12,047                           | 0                    | 293                                | 0                      | 96                                 | 0                      | 82                                 | 0                      | 69                                   | 0                       | 301                             | 0                                      | 3.48                          | 14.26                         | 0.41                          |
| (1V02) (561GA) Hamilton, NJ  | 1,173                       | 1,168                                     | 99.57%  | 5                                     | 0.43%   | 0                            | 0               | 1,153                            | 0                    | 0                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.03                          | 0.00                          | 0.42                          |
| (1V02) (561GB) Elizabeth, NJ   | 320                         | 317                                       | 99.06%  | 3                                     | 0.94%   | 0                            | 0               | 317                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.32                          |                               | 0.00                          |
| (1V02) (561GD) Hackensack, NJ  | 4,955                       | 4,905                                     | 98.99%  | 50                                    | 1.01%   | 0                            | 0               | 4,852                            | 0                    | 53                                 | 0                      | 0                                  | 0                      | 18                                 | 0                      | 11                                   | 0                       | 9                               | 0                                      | 2.49                          | 2.17                          | 0.65                          |
| (1V02) (561GE) Jersey City, NJ   | 914                         | 912                                       | 99.78%  | 2                                     | 0.22%   | 0                            | 0               | 908                              | 0                    | 4                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.47                          | 0.38                          | 0.49                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V02) (561GF) Piscataway, NJ  | 1,053                       | 1,024                                     | 97.25%  | 29                                    | 2.75%  | 0                            | 0               | 1,022                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.87                          | 0.00                          | 0.00                          |
| (1V02) (561GH) Morristown, NJ  | 1,124                       | 1,110                                     | 98.75%  | 14                                    | 1.25%  | 0                            | 0               | 1,103                            | 0                    | 7                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.29                          | 4.16                          | 10.89                         |
| (1V02) (561GI) Tinton Falls, NJ  | 3,805                       | 3,746                                     | 98.45%  | 59                                    | 1.55%  | 0                            | 0               | 3,693                            | 0                    | 53                                 | 0                      | 30                                 | 0                      | 7                                  | 0                      | 15                                   | 0                       | 7                               | 0                                      | 2.07                          | 3.40                          | 3.37                          |
| (1V02) (561GJ) Paterson, NJ  | 920                         | 917                                       | 99.67%  | 3                                     | 0.33%  | 0                            | 0               | 912                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.85                          | 0.00                          | 0.19                          |
| (1V02) (561GK) Sussex, NJ  | 733                         | 725                                       | 98.91%  | 8                                     | 1.09%  | 0                            | 0               | 717                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.03                          | 0.00                          | 3.36                          |
| (1V02) (620) Hudson Valley, NY HCS   | 17,740                      | 15,328                                    | 86.40%  | 2,412                                 | 13.60%   | 3                            | 0               | 14,837                           | 0                    | 491                                | 0                      | 409                                | 0                      | 655                                | 0                      | 739                                  | 0                       | 609                             | 0                                      | 9.29                          | 22.69                         | 2.19                          |
| (1V02) (620) Montrose, NY (Franklin<br>Delano Roosevelt)   | 3,082                       | 2,511                                     | 81.47%  | 571                                   | 18.53%   | 0                            | 0               | 2,446                            | 0                    | 65                                 | 0                      | 71                                 | 0                      | 178                                | 0                      | 183                                  | 0                       | 139                             | 0                                      | 3.88                          | 39.34                         | 1.19                          |
| (1V02) (620A4) Castle Point, NY  | 7,505                       | 6,459                                     | 86.06%  | 1,046                                 | 13.94%   | 0                            | 0               | 6,238                            | 0                    | 221                                | 0                      | 185                                | 0                      | 239                                | 0                      | 309                                  | 0                       | 313                             | 0                                      | 6.93                          | 17.72                         | 2.89                          |
| (1V02) (620GA) New City, NY  | 1,469                       | 1,383                                     | 94.15%  | 86                                    | 5.85%  | 0                            | 0               | 1,350                            | 0                    | 33                                 | 0                      | 17                                 | 0                      | 52                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.51                          | 17.09                         | 3.23                          |
| (1V02) (620GB) Carmel, NY  | 880                         | 759                                       | 86.25%  | 121                                   | 13.75%   | 0                            | 0               | 735                              | 0                    | 24                                 | 0                      | 36                                 | 0                      | 39                                 | 0                      | 25                                   | 0                       | 0                               | 0                                      | 16.20                         | 14.54                         | 4.04                          |
| (1V02) (620GD) Goshen, NY  | 1,390                       | 1,279                                     | 92.01%  | 111                                   | 7.99%  | 0                            | 0               | 1,242                            | 0                    | 37                                 | 0                      | 0                                  | 0                      | 44                                 | 0                      | 26                                   | 0                       | 0                               | 0                                      | 10.50                         | 8.45                          | 1.80                          |
| (1V02) (620GE) Port Jervis, NY   | 1,356                       | 1,100                                     | 81.12%  | 256                                   | 18.88%   | 0                            | 0               | 1,064                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 54                                 | 0                      | 77                                   | 0                       | 99                              | 0                                      | 26.10                         | 30.65                         | 1.18                          |
| (1V02) (620GF) Monticello, NY  | 597                         | 560                                       | 93.80%  | 37                                    | 6.20%  | 0                            | 0               | 548                              | 0                    | 12                                 | 0                      | 0                                  | 0                      | 13                                 | 0                      | 0                                    | 0                       | 5                               | 0                                      | 7.21                          | 12.09                         | 0.00                          |
| (1V02) (620GG) Poughkeepsie, NY  | 1,154                       | 1,010                                     | 87.52%  | 144                                   | 12.48%   | 0                            | 0               | 962                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 88                                   | 0                       | 21                              | 0                                      | 2.52                          | 41.51                         | 0.27                          |
| (1V02) (620GH) Eastern Dutchess, NY  | 307                         | 267                                       | 86.97%  | 40                                    | 13.03%   | 0                            | 0               | 252                              | 0                    | 15                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.64                          | 21.86                         | 0.33                          |
| (1V02) (630) New York Harbor HCS   | 26,100                      | 24,897                                    | 95.39%  | 1,203                                 | 4.61%  | 121                          | 3               | 24,537                           | 1                    | 360                                | 0                      | 340                                | 1                      | 428                                | 0                      | 273                                  | 0                       | 162                             | 1                                      | 5.19                          | 10.63                         | 0.84                          |
| (1V02) (630) Manhattan, NY   | 10,163                      | 9,416                                     | 92.65%  | 747                                   | 7.35%  | 0                            | 1               | 9,206                            | 0                    | 210                                | 0                      | 188                                | 0                      | 283                                | 0                      | 162                                  | 0                       | 114                             | 1                                      | 3.80                          | 14.42                         | 1.39                          |
| (1V02) (630A4) Brooklyn, NY  | 14,430                      | 14,084                                    | 97.60%  | 346                                   | 2.40%  | 0                            | 2               | 13,952                           | 1                    | 132                                | 0                      | 109                                | 1                      | 106                                | 0                      | 87                                   | 0                       | 44                              | 0                                      | 2.92                          | 6.53                          | 0.10                          |
| (1V02) (630A5) St. Albans, NY  | 955                         | 863                                       | 90.37%  | 92                                    | 9.63%  | 0                            | 0               | 856                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 31                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 33.23                         | 21.73                         | 0.00                          |
| (1V02) (630GA) Harlem, NY  | 99                          | 99  | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.08                          |                               | 0.00                          |
| (1V02) (630GB) Staten Island, NY   | 453                         | 435                                       | 96.03%  | 18                                    | 3.97%  | 0                            | 0               | 424                              | 0                    | 11                                 | 0                      | 0                                  | 0                      | 8                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 18.53                         | 7.63                          | 0.23                          |
| (1V02) (632) Northport, NY HCS   | 34,447                      | 30,426                                    | 88.33%  | 4,021                                 | 11.67%   | 45                           | 254             | 29,053                           | 26                   | 1,373                              | 10                     | 970                                | 18                     | 1,153                              | 21                     | 939                                  | 27                      | 959                             | 152                                    | 8.78                          | 14.96                         | 2.17                          |
| (1V02) (632) Northport, NY   | 26,413                      | 22,790                                    | 86.28%  | 3,623                                 | 13.72%   | 0                            | 254             | 21,542                           | 26                   | 1,248                              | 10                     | 825                                | 18                     | 991                                | 21                     | 877                                  | 27                      | 930                             | 152                                    | 15.79                         | 14.97                         | 2.01                          |
| (1V02) (632GA) East Meadow, NY   | 2,505                       | 2,307                                     | 92.10%  | 198                                   | 7.90%  | 0                            | 0               | 2,272                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 91                                 | 0                      | 36                                   | 0                       | 0                               | 0                                      | 8.46                          | 9.18                          | 3.17                          |
| (1V02) (632HA) Valley Stream, NY   | 658                         | 643                                       | 97.72%  | 15                                    | 2.28%  | 0                            | 0               | 638                              | 0                    | 0                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 7                                    | 0                       | 4                               | 0                                      | 5.10                          | 1.75                          | 0.28                          |
| (1V02) (632HB) Riverhead, NY   | 1,690                       | 1,668                                     | 98.70%  | 22                                    | 1.30%  | 0                            | 0               | 1,658                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 4                                    | 0                       | 5                               | 0                                      | 1.25                          | 25.72                         | 0.32                          |
| (1V02) (632HC) Bay Shore, NY   | 1,172                       | 1,150                                     | 98.12%  | 22                                    | 1.88%  | 0                            | 0               | 1,121                            | 0                    | 29                                 | 0                      | 13                                 | 0                      | 6                                  | 0                      | 2                                    | 0                       | 0                               | 0                                      | 2.96                          |                               | 3.83                          |
| (1V02) (632HD) Patchogue, NY   | 1,982                       | 1,848                                     | 93.24%  | 134                                   | 6.76%  | 0                            | 0               | 1,805                            | 0                    | 43                                 | 0                      | 0                                  | 0                      | 57                                 | 0                      | 0                                    | 0                       | 6                               | 0                                      | 5.88                          | 13.94                         | 2.96                          |
| (1V02) (632QA) Northport 1, NY - Mobile  | 16                          | 13  | 81.25%  | 3                                     | 18.75%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 19.88                         |                               |
| (1V02) (632QB) Northport 2, NY - Mobile  | 11                          | 7   | 63.64%  | 4                                     | 36.36%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 37.00                         | 104.00                        |                               |
| (1V04) (460) Wilmington, DE HCS  | 39,480                      | 35,400                                    | 89.67%  | 4,080                                 | 10.33%   | 11                           | 1               | 34,413                           | 1                    | 987                                | 0                      | 776                                | 0                      | 836                                | 0                      | 1,027                                | 0                       | 1,441                           | 0                                      | 3.16                          | 23.69                         | 1.82                          |
| (1V04) (460) Wilmington, DE  | 25,486                      | 21,684                                    | 85.08%  | 3,802                                 | 14.92%   | 0                            | 0               | 20,837                           | 0                    | 847                                | 0                      | 664                                | 0                      | 753                                | 0                      | 978                                  | 0                       | 1,407                           | 0                                      | 6.02                          | 25.78                         | 1.77                          |
| (1V04) (460GA) Sussex County, DE   | 3,944                       | 3,841                                     | 97.39%  | 103                                   | 2.61%  | 0                            | 1               | 3,808                            | 1                    | 33                                 | 0                      | 43                                 | 0                      | 34                                 | 0                      | 0                                    | 0                       | 13                              | 0                                      | 2.04                          | 8.36                          | 1.88                          |
| (1V04) (460GC) Kent County, DE   | 3,424                       | 3,368                                     | 98.36%  | 56                                    | 1.64%  | 0                            | 0               | 3,337                            | 0                    | 31                                 | 0                      | 21                                 | 0                      | 0                                  | 0                      | 15                                   | 0                       | 8                               | 0                                      | 1.36                          | 10.70                         | 1.91                          |
| (1V04) (460GD) Cape May County, NJ   | 959                         | 957                                       | 99.79%  | 2                                     | 0.21%  | 0                            | 0               | 953                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.50                          | 1.30                          | 0.90                          |
| (1V04) (460HE) Atlantic County, NJ   | 3,257                       | 3,198                                     | 98.19%  | 59                                    | 1.81%  | 0                            | 0               | 3,139                            | 0                    | 59                                 | 0                      | 28                                 | 0                      | 0                                  | 0                      | 5                                    | 0                       | 0                               | 0                                      | 1.63                          | 2.16                          | 2.58                          |
| (1V04) (460HG) Cumberland County, NJ   | 2,410                       | 2,352                                     | 97.59%  | 58                                    | 2.41%  | 0                            | 0               | 2,339                            | 0                    | 13                                 | 0                      | 18                                 | 0                      | 0                                  | 0                      | 16                                   | 0                       | 8                               | 0                                      | 1.72                          | 6.12                          | 1.55                          |
| (1V04) (503) Altoona, PA HCS   | 40,048                      | 39,199                                    | 97.88%  | 849                                   | 2.12%  | 3                            | 0               | 38,103                           | 0                    | 1,096                              | 0                      | 301                                | 0                      | 256                                | 0                      | 187                                  | 0                       | 105                             | 0                                      | 1.80                          | 5.49                          | 2.30                          |
| (1V04) (503) Altoona, PA (James E. Van<br>Zandt)   | 20,883                      | 20,254                                    | 96.99%  | 629                                   | 3.01%  | 0                            | 0               | 19,721                           | 0                    | 533                                | 0                      | 180                                | 0                      | 209                                | 0                      | 152                                  | 0                       | 88                              | 0                                      | 1.95                          | 5.73                          | 2.16                          |
| (1V04) (503GA) Johnstown, PA   | 6,071                       | 5,986                                     | 98.60%  | 85                                    | 1.40%  | 0                            | 0               | 5,780                            | 0                    | 206                                | 0                      | 60                                 | 0                      | 10                                 | 0                      | 10                                   | 0                       | 0                               | 0                                      | 1.81                          | 5.48                          | 2.51                          |
| (1V04) (503GB) DuBois, PA  | 5,397                       | 5,345                                     | 99.04%  | 52                                    | 0.96%  | 0                            | 0               | 5,155                            | 0                    | 190                                | 0                      | 25                                 | 0                      | 17                                 | 0                      | 7                                    | 0                       | 3                               | 0                                      | 2.00                          | 5.46                          | 3.69                          |
| (1V04) (503GC) State College, PA   | 5,140                       | 5,077                                     | 98.77%  | 63                                    | 1.23%  | 0                            | 0               | 4,954                            | 0                    | 123                                | 0                      | 30                                 | 0                      | 17                                 | 0                      | 11                                   | 0                       | 5                               | 0                                      | 1.47                          | 3.62                          | 2.09                          |
| (1V04) (503GD) Huntingdon County, PA   | 1,244                       | 1,224                                     | 98.39%  | 20                                    | 1.61%  | 0                            | 0               | 1,196                            | 0                    | 0                                  | 0                      | 6                                  | 0                      | 0                                  | 0                      | 7                                    | 0                       | 0                               | 0                                      | 2.35                          | 5.96                          | 0.19                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V04) (503GE) Indiana County, PA  | 1,313                       | 1,313                                     | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 1,297                            | 0                    | 16                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.70                          | 2.39                          | 0.94                          |
| (1V04) (529) Butler, PA HCS  | 23,313                      | 21,520                                    | 92.31%  | 1,793                                 | 7.69%  | 8                            | 21              | 20,995                           | 9                    | 525                                | 2                      | 484                                | 6                      | 666                                | 4                      | 288                                  | 0                       | 355                             | 0                                      | 0.90                          | 28.56                         | 5.20                          |
| (1V04) (529) Duffy Road, PA (Abie<br>Abraham)  | 13,580                      | 11,850                                    | 87.26%  | 1,730                                 | 12.74%   | 0                            | 19              | 11,366                           | 8                    | 484                                | 2                      | 449                                | 5                      | 644                                | 4                      | 283                                  | 0                       | 354                             | 0                                      | 1.68                          | 29.12                         | 5.32                          |
| (1V04) (529A4) New Castle Road, PA<br>(Butler)   | 37                          | 37  | 100.00%   | 0                                     | 0.00%  | 0                            | 2               | 0                                | 1                    | 0                                  | 0                      | 0                                  | 1                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.00                          |                               |
| (1V04) (529GA) Hermitage, PA (Michael<br>A. Marzano)   | 2,653                       | 2,630                                     | 99.13%  | 23                                    | 0.87%  | 0                            | 0               | 2,612                            | 0                    | 18                                 | 0                      | 13                                 | 0                      | 8                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.65                          | 8.09                          | 2.10                          |
| (1V04) (529GB) Lawrence County, PA   | 1,576                       | 1,561                                     | 99.05%  | 15                                    | 0.95%  | 0                            | 0               | 1,558                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 6                                  | 0                      | 3                                    | 0                       | 0                               | 0                                      | 0.19                          | 17.89                         | 10.82                         |
| (1V04) (529GC) Armstrong County, PA  | 1,683                       | 1,682                                     | 99.94%  | 1                                     | 0.06%  | 0                            | 0               | 1,680                            | 0                    | 2                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.07                          | 3.00                          | 0.84                          |
| (1V04) (529GD) Clarion County, PA  | 1,242                       | 1,242                                     | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 1,234                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.05                          | 4.12                          | 2.50                          |
| (1V04) (529GF) Cranberry Township, PA  | 2,542                       | 2,518                                     | 99.06%  | 24                                    | 0.94%  | 0                            | 0               | 2,508                            | 0                    | 10                                 | 0                      | 15                                 | 0                      | 8                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.14                          | 1.74                          | 9.11                          |
| (1V04) (542) Coatesville, PA HCS   | 18,334                      | 17,422                                    | 95.03%  | 912                                   | 4.97%  | 20                           | 0               | 17,163                           | 0                    | 259                                | 0                      | 199                                | 0                      | 179                                | 0                      | 226                                  | 0                       | 308                             | 0                                      | 2.70                          | 11.64                         | 6.28                          |
| (1V04) (542) Coatesville, PA   | 13,130                      | 12,253                                    | 93.32%  | 877                                   | 6.68%  | 0                            | 0               | 12,046                           | 0                    | 207                                | 0                      | 189                                | 0                      | 172                                | 0                      | 218                                  | 0                       | 298                             | 0                                      | 3.39                          | 11.67                         | 8.09                          |
| (1V04) (542BU) Coatesville, PA - VADOM   | 9                           | 9   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.00                          |
| (1V04) (542GA) Delaware County, PA   | 2,882                       | 2,858                                     | 99.17%  | 24                                    | 0.83%  | 0                            | 0               | 2,817                            | 0                    | 41                                 | 0                      | 8                                  | 0                      | 6                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.68                          |                               | 3.59                          |
| (1V04) (542GE) Spring City, PA   | 2,313                       | 2,302                                     | 99.52%  | 11                                    | 0.48%  | 0                            | 0               | 2,291                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.25                          | 1.07                          | 1.18                          |
| (1V04) (562) Erie, PA HCS  | 27,112                      | 24,417                                    | 90.06%  | 2,695                                 | 9.94%  | 12                           | 4               | 23,840                           | 0                    | 577                                | 1                      | 564                                | 2                      | 776                                | 1                      | 707                                  | 0                       | 648                             | 0                                      | 4.36                          | 25.28                         | 1.25                          |
| (1V04) (562) Erie, PA  | 16,847                      | 14,636                                    | 86.88%  | 2,211                                 | 13.12%   | 0                            | 4               | 14,258                           | 0                    | 378                                | 1                      | 397                                | 2                      | 605                                | 1                      | 618                                  | 0                       | 591                             | 0                                      | 4.17                          | 26.94                         | 1.16                          |
| (1V04) (562GA) Crawford County, PA   | 2,684                       | 2,582                                     | 96.20%  | 102                                   | 3.80%  | 0                            | 0               | 2,501                            | 0                    | 81                                 | 0                      | 0                                  | 0                      | 18                                 | 0                      | 17                                   | 0                       | 13                              | 0                                      | 3.91                          | 5.89                          | 0.70                          |
| (1V04) (562GB) Ashtabula County, OH  | 2,487                       | 2,275                                     | 91.48%  | 212                                   | 8.52%  | 0                            | 0               | 2,250                            | 0                    | 25                                 | 0                      | 52                                 | 0                      | 88                                 | 0                      | 42                                   | 0                       | 30                              | 0                                      | 7.07                          | 6.66                          | 1.38                          |
| (1V04) (562GC) McKean County, PA   | 487                         | 457                                       | 93.84%  | 30                                    | 6.16%  | 0                            | 0               | 448                              | 0                    | 0                                  | 0                      | 15                                 | 0                      | 11                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.66                          | 4.68                          | 0.23                          |
| (1V04) (562GD) Venango County, PA  | 1,948                       | 1,904                                     | 97.74%  | 44                                    | 2.26%  | 0                            | 0               | 1,874                            | 0                    | 30                                 | 0                      | 0                                  | 0                      | 21                                 | 0                      | 9                                    | 0                       | 0                               | 0                                      | 3.52                          | 12.96                         | 3.45                          |
| (1V04) (562GE) Warren County, PA   | 2,659                       | 2,563                                     | 96.39%  | 96                                    | 3.61%  | 0                            | 0               | 2,509                            | 0                    | 54                                 | 0                      | 33                                 | 0                      | 33                                 | 0                      | 19                                   | 0                       | 11                              | 0                                      | 3.39                          | 2.85                          | 0.88                          |
| (1V04) (595) Lebanon, PA HCS   | 73,253                      | 61,984                                    | 84.62%  | 11,269                                | 15.38%   | 10                           | 29              | 59,457                           | 28                   | 2,527                              | 0                      | 1,964                              | 0                      | 3,319                              | 1                      | 3,051                                | 0                       | 2,935                           | 0                                      | 6.91                          | 29.66                         | 6.55                          |
| (1V04) (595) Lebanon, PA   | 46,182                      | 37,572                                    | 81.36%  | 8,610                                 | 18.64%   | 0                            | 29              | 35,962                           | 28                   | 1,610                              | 0                      | 1,299                              | 0                      | 2,335                              | 1                      | 2,553                                | 0                       | 2,423                           | 0                                      | 7.85                          | 28.78                         | 6.06                          |
| (1V04) (595GA) Cumberland County, PA   | 11,698                      | 10,289                                    | 87.96%  | 1,409                                 | 12.04%   | 0                            | 0               | 9,758                            | 0                    | 531                                | 0                      | 287                                | 0                      | 508                                | 0                      | 255                                  | 0                       | 359                             | 0                                      | 6.52                          | 42.26                         | 9.66                          |
| (1V04) (595GC) Lancaster County, PA  | 3,186                       | 2,786                                     | 87.45%  | 400                                   | 12.55%   | 0                            | 0               | 2,712                            | 0                    | 74                                 | 0                      | 127                                | 0                      | 186                                | 0                      | 58                                   | 0                       | 29                              | 0                                      | 10.27                         | 22.44                         | 3.77                          |
| (1V04) (595GD) Berks County, PA  | 3,960                       | 3,858                                     | 97.42%  | 102                                   | 2.58%  | 0                            | 0               | 3,795                            | 0                    | 63                                 | 0                      | 23                                 | 0                      | 47                                 | 0                      | 23                                   | 0                       | 9                               | 0                                      | 3.69                          | 30.60                         | 1.80                          |
| (1V04) (595GE) York, PA  | 6,212                       | 5,578                                     | 89.79%  | 634                                   | 10.21%   | 0                            | 0               | 5,373                            | 0                    | 205                                | 0                      | 188                                | 0                      | 202                                | 0                      | 143                                  | 0                       | 101                             | 0                                      | 6.73                          | 25.86                         | 4.59                          |
| (1V04) (595GF) Schuylkill County, PA   | 1,864                       | 1,766                                     | 94.74%  | 98                                    | 5.26%  | 0                            | 0               | 1,725                            | 0                    | 0                                  | 0                      | 30                                 | 0                      | 36                                 | 0                      | 18                                   | 0                       | 14                              | 0                                      | 4.94                          |                               | 8.40                          |
| (1V04) (595PA) Lebanon, PA - PR RTP  | 4                           | 4   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V04) (595QA) Annville, PA (Fort<br>Indiantown Gap)   | 147                         | 131                                       | 89.12%  | 16                                    | 10.88%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 7.42                          |                               |                               |
| (1V04) (642) Philadelphia, PA HCS  | 80,216                      | 74,032                                    | 92.29%  | 6,184                                 | 7.71%  | 140                          | 6               | 70,295                           | 2                    | 3,737                              | 3                      | 2,015                              | 0                      | 1,211                              | 1                      | 1,261                                | 0                       | 1,697                           | 0                                      | 3.14                          | 13.79                         | 1.16                          |
| (1V04) (642) Philadelphia, PA (Corporal<br>Michael J. Crescenzo)   | 53,661                      | 48,248                                    | 89.91%  | 5,413                                 | 10.09%   | 0                            | 6               | 45,054                           | 2                    | 3,194                              | 3                      | 1,764                              | 0                      | 1,031                              | 1                      | 1,152                                | 0                       | 1,466                           | 0                                      | 3.32                          | 13.77                         | 0.76                          |
| (1V04) (642GA) Burlington County, NJ   | 6,772                       | 6,459                                     | 95.38%  | 313                                   | 4.62%  | 0                            | 0               | 6,298                            | 0                    | 161                                | 0                      | 101                                | 0                      | 60                                 | 0                      | 33                                   | 0                       | 119                             | 0                                      | 3.74                          | 39.21                         | 1.99                          |
| (1V04) (642GC) Horsham, PA (Victor J.<br>Saracini)   | 9,521                       | 9,341                                     | 98.11%  | 180                                   | 1.89%  | 0                            | 0               | 9,155                            | 0                    | 186                                | 0                      | 50                                 | 0                      | 35                                 | 0                      | 34                                   | 0                       | 61                              | 0                                      | 2.53                          | 7.26                          | 1.17                          |
| (1V04) (642GD) Gloucester County, NJ   | 6,398                       | 6,157                                     | 96.23%  | 241                                   | 3.77%  | 0                            | 0               | 5,993                            | 0                    | 164                                | 0                      | 88                                 | 0                      | 66                                 | 0                      | 40                                   | 0                       | 47                              | 0                                      | 3.27                          | 9.97                          | 1.20                          |
| (1V04) (642GF) Camden, NJ  | 1,482                       | 1,463                                     | 98.72%  | 19                                    | 1.28%  | 0                            | 0               | 1,442                            | 0                    | 21                                 | 0                      | 0                                  | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.46                          |                               | 2.56                          |
| (1V04) (642GH) West Philadelphia, PA   | 833                         | 827                                       | 99.28%  | 6                                     | 0.72%  | 0                            | 0               | 816                              | 0                    | 11                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.78                          |                               | 1.23                          |
| (1V04) (642QA) Chestnut Street, PA   | 1,549                       | 1,537                                     | 99.23%  | 12                                    | 0.77%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V04) (646) Pittsburgh, PA HCS  | 68,542                      | 65,140                                    | 95.04%  | 3,402                                 | 4.96%  | 116                          | 0               | 62,295                           | 0                    | 2,845                              | 0                      | 1,429                              | 0                      | 738                                | 0                      | 556                                  | 0                       | 679                             | 0                                      | 4.98                          | 9.37                          | 3.87                          |
| (1V04) (646) Pittsburgh, PA  | 33,705                      | 32,043                                    | 95.07%  | 1,662                                 | 4.93%  | 0                            | 0               | 30,900                           | 0                    | 1,143                              | 0                      | 649                                | 0                      | 343                                | 0                      | 266                                  | 0                       | 404                             | 0                                      | 5.83                          | 7.42                          | 3.02                          |
| (1V04) (646A4) Heinz, PA (H. John Heinz<br>III)  | 9,168                       | 8,532                                     | 93.06%  | 636                                   | 6.94%  | 0                            | 0               | 7,967                            | 0                    | 565                                | 0                      | 208                                | 0                      | 150                                | 0                      | 102                                  | 0                       | 176                             | 0                                      | 8.33                          | 13.36                         | 6.29                          |
| (1V04) (646GA) Belmont County, OH  | 3,451                       | 3,284                                     | 95.16%  | 167                                   | 4.84%  | 0                            | 0               | 3,170                            | 0                    | 114                                | 0                      | 115                                | 0                      | 43                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.45                          | 10.35                         | 1.97                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V04) (646GB) Westmoreland County, PA   | 8,148                       | 7,784                                     | 95.53%  | 364                                   | 4.47%   | 0                            | 0               | 7,169                            | 0                    | 615                                | 0                      | 141                                | 0                      | 58                                 | 0                      | 135                                  | 0                       | 30                              | 0                                      | 5.74                          | 19.73                         | 1.80                          |
| (1V04) (646GC) Beaver County, PA   | 5,139                       | 4,929                                     | 95.91%  | 210                                   | 4.09%   | 0                            | 0               | 4,760                            | 0                    | 169                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.49                          | 16.71                         | 3.75                          |
| (1V04) (646GD) Washington County, PA   | 5,042                       | 4,900                                     | 97.18%  | 142                                   | 2.82%   | 0                            | 0               | 4,744                            | 0                    | 156                                | 0                      | 58                                 | 0                      | 39                                 | 0                      | 15                                   | 0                       | 30                              | 0                                      | 3.24                          | 13.72                         | 25.77                         |
| (1V04) (646GE) Fayette County, PA  | 3,889                       | 3,668                                     | 94.32%  | 221                                   | 5.68%   | 0                            | 0               | 3,585                            | 0                    | 83                                 | 0                      | 141                                | 0                      | 53                                 | 0                      | 19                                   | 0                       | 8                               | 0                                      | 2.56                          | 15.53                         | 3.58                          |
| (1V04) (693) Wilkes-Barre, PA HCS  | 53,044                      | 49,616                                    | 93.54%  | 3,428                                 | 6.46%   | 104                          | 28              | 48,266                           | 5                    | 1,350                              | 1                      | 1,159                              | 2                      | 948                                | 2                      | 739                                  | 1                       | 582                             | 17                                     | 3.06                          | 10.19                         | 7.24                          |
| (1V04) (693) Wilkes-Barre, PA  | 34,943                      | 32,005                                    | 91.59%  | 2,938                                 | 8.41%   | 0                            | 0               | 30,956                           | 0                    | 1,049                              | 0                      | 1,047                              | 0                      | 832                                | 0                      | 536                                  | 0                       | 523                             | 0                                      | 1.78                          | 11.33                         | 11.36                         |
| (1V04) (693B4) Allentown, PA   | 9,995                       | 9,666                                     | 96.71%  | 329                                   | 3.29%   | 0                            | 10              | 9,442                            | 5                    | 224                                | 0                      | 79                                 | 2                      | 53                                 | 1                      | 159                                  | 0                       | 38                              | 2                                      | 6.04                          | 2.84                          | 1.93                          |
| (1V04) (693GA) Sayre, PA   | 2,026                       | 1,967                                     | 97.09%  | 59                                    | 2.91%   | 0                            | 0               | 1,950                            | 0                    | 17                                 | 0                      | 18                                 | 0                      | 24                                 | 0                      | 0                                    | 0                       | 3                               | 0                                      | 2.67                          | 4.97                          | 7.08                          |
| (1V04) (693GB) Williamsport, PA  | 3,630                       | 3,593                                     | 98.98%  | 37                                    | 1.02%   | 0                            | 18              | 3,563                            | 0                    | 0                                  | 1                      | 0                                  | 0                      | 18                                 | 1                      | 7                                    | 1                       | 0                               | 15                                     | 1.30                          | 8.17                          | 2.40                          |
| (1V04) (693GC) Tobyhanna, PA   | 477                         | 476                                       | 99.79%  | 1                                     | 0.21%   | 0                            | 0               | 472                              | 0                    | 4                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.81                          |                               | 0.77                          |
| (1V04) (693GF) Columbia County, PA   | 80                          | 79  | 98.75%  | 1                                     | 1.25%   | 0                            | 0               | 78                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.00                          |                               | 0.70                          |
| (1V04) (693GG) Northampton County, PA  | 1,045                       | 1,027                                     | 98.28%  | 18                                    | 1.72%   | 0                            | 0               | 1,017                            | 0                    | 0                                  | 0                      | 6                                  | 0                      | 0                                  | 0                      | 4                                    | 0                       | 0                               | 0                                      | 1.51                          | 104.25                        | 0.55                          |
| (1V04) (693QA) Wayne County, PA  | 848                         | 803                                       | 94.69%  | 45                                    | 5.31%   | 0                            | 0               | 788                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 7.04                          |                               |                               |
| (1V05) (540) Clarksburg, WV HCS  | 35,032                      | 32,849                                    | 93.77%  | 2,183                                 | 6.23%   | 2                            | 137             | 31,147                           | 11                   | 1,702                              | 0                      | 896                                | 1                      | 581                                | 6                      | 467                                  | 3                       | 239                             | 116                                    | 5.55                          | 8.42                          | 4.70                          |
| (1V05) (540) Clarksburg, WV (Louis A. Johnson)   | 29,142                      | 27,153                                    | 93.17%  | 1,989                                 | 6.83%   | 0                            | 137             | 25,651                           | 11                   | 1,502                              | 0                      | 793                                | 1                      | 517                                | 6                      | 450                                  | 3                       | 229                             | 116                                    | 5.74                          | 8.43                          | 6.32                          |
| (1V05) (540GA) Tucker County, WV   | 620                         | 599                                       | 96.61%  | 21                                    | 3.39%   | 0                            | 0               | 588                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.84                          | 0.00                          | 4.88                          |
| (1V05) (540GB) Wood County, WV   | 2,500                       | 2,424                                     | 96.96%  | 76                                    | 3.04%   | 0                            | 0               | 2,346                            | 0                    | 78                                 | 0                      | 35                                 | 0                      | 0                                  | 0                      | 7                                    | 0                       | 9                               | 0                                      | 4.71                          | 7.35                          | 2.63                          |
| (1V05) (540GC) Braxton County, WV  | 1,163                       | 1,154                                     | 99.23%  | 9                                     | 0.77%   | 0                            | 0               | 1,118                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.41                          | 0.00                          | 3.98                          |
| (1V05) (540GD) Monongalia County, WV   | 1,445                       | 1,368                                     | 94.67%  | 77                                    | 5.33%   | 0                            | 0               | 1,318                            | 0                    | 50                                 | 0                      | 47                                 | 0                      | 24                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 11.86                         | 9.50                          | 1.13                          |
| (1V05) (540HK) Clarksburg, WV - Mobile   | 162                         | 151                                       | 93.21%  | 11                                    | 6.79%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 10                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 10.81                         |                               |                               |
| (1V05) (512) Baltimore, MD HCS   | 43,244                      | 38,028                                    | 87.94%  | 5,216                                 | 12.06%  | 18                           | 29              | 36,309                           | 6                    | 1,719                              | 2                      | 1,251                              | 2                      | 1,173                              | 1                      | 1,003                                | 0                       | 1,789                           | 18                                     | 3.21                          | 19.19                         | 21.82                         |
| (1V05) (512) Baltimore, MD   | 27,982                      | 23,284                                    | 83.21%  | 4,698                                 | 16.79%  | 0                            | 16              | 22,002                           | 5                    | 1,282                              | 2                      | 1,133                              | 2                      | 1,101                              | 1                      | 903                                  | 0                       | 1,561                           | 6                                      | 3.84                          | 21.14                         | 32.59                         |
| (1V05) (512A5) Perry Point, MD   | 4,545                       | 4,304                                     | 94.70%  | 241                                   | 5.30%   | 0                            | 2               | 4,131                            | 1                    | 173                                | 0                      | 53                                 | 0                      | 23                                 | 0                      | 55                                   | 0                       | 110                             | 1                                      | 3.05                          | 17.91                         | 3.22                          |
| (1V05) (512GA) Cambridge, MD   | 3,023                       | 2,962                                     | 97.98%  | 61                                    | 2.02%   | 0                            | 0               | 2,900                            | 0                    | 62                                 | 0                      | 15                                 | 0                      | 0                                  | 0                      | 7                                    | 0                       | 37                              | 0                                      | 1.57                          | 14.52                         | 4.56                          |
| (1V05) (512GC) Glen Burnie, MD   | 1,954                       | 1,900                                     | 97.24%  | 54                                    | 2.76%   | 0                            | 0               | 1,825                            | 0                    | 75                                 | 0                      | 10                                 | 0                      | 7                                  | 0                      | 12                                   | 0                       | 25                              | 0                                      | 3.24                          | 8.97                          | 3.81                          |
| (1V05) (512GD) Loch Raven, MD  | 2,880                       | 2,836                                     | 98.47%  | 44                                    | 1.53%   | 0                            | 11              | 2,791                            | 0                    | 45                                 | 0                      | 21                                 | 0                      | 9                                  | 0                      | 13                                   | 0                       | 0                               | 11                                     | 2.69                          | 2.14                          | 2.04                          |
| (1V05) (512GE) Pocomoke City, MD   | 671                         | 636                                       | 94.78%  | 35                                    | 5.22%   | 0                            | 0               | 589                              | 0                    | 47                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 12                              | 0                                      | 7.68                          | 241.53                        | 5.73                          |
| (1V05) (512GF) Eastern Baltimore County, MD  | 839                         | 835                                       | 99.52%  | 4                                     | 0.48%   | 0                            | 0               | 824                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.92                          | 0.00                          | 2.86                          |
| (1V05) (512GG) Fort Meade, MD  | 899                         | 826                                       | 91.88%  | 73                                    | 8.12%   | 0                            | 0               | 803                              | 0                    | 23                                 | 0                      | 12                                 | 0                      | 12                                 | 0                      | 8                                    | 0                       | 41                              | 0                                      | 4.94                          | 19.67                         | 25.35                         |
| (1V05) (512QA) Baltimore West Fayette Street, MD   | 451                         | 445                                       | 98.67%  | 6                                     | 1.33%   | 0                            | 0               | 444                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 10.17                         | 1.72                          |
| (1V05) (613) Martinsburg, WV HCS   | 38,350                      | 34,683                                    | 90.44%  | 3,667                                 | 9.56%   | 23                           | 142             | 33,271                           | 5                    | 1,412                              | 8                      | 1,034                              | 24                     | 1,255                              | 46                     | 734                                  | 35                      | 644                             | 24                                     | 4.81                          | 20.43                         | 9.93                          |
| (1V05) (613) Martinsburg, WV   | 24,140                      | 21,349                                    | 88.44%  | 2,791                                 | 11.56%  | 0                            | 142             | 20,319                           | 5                    | 1,030                              | 8                      | 763                                | 24                     | 902                                | 46                     | 602                                  | 35                      | 524                             | 24                                     | 2.41                          | 22.87                         | 10.52                         |
| (1V05) (613BU) Martinsburg, WV - VADOM   | 21                          | 11  | 52.38%  | 10                                    | 47.62%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 5                               | 0                                      |                               |                               | 50.00                         |
| (1V05) (613GA) Cumberland, MD  | 1,671                       | 1,608                                     | 96.23%  | 63                                    | 3.77%   | 0                            | 0               | 1,580                            | 0                    | 28                                 | 0                      | 0                                  | 0                      | 21                                 | 0                      | 9                                    | 0                       | 0                               | 0                                      | 11.05                         | 13.50                         | 3.64                          |
| (1V05) (613GB) Hagerstown, MD  | 2,732                       | 2,413                                     | 88.32%  | 319                                   | 11.68%  | 0                            | 0               | 2,342                            | 0                    | 71                                 | 0                      | 84                                 | 0                      | 147                                | 0                      | 66                                   | 0                       | 22                              | 0                                      | 9.19                          | 73.90                         | 5.03                          |
| (1V05) (613GC) Stephens City, VA   | 2,652                       | 2,597                                     | 97.93%  | 55                                    | 2.07%   | 0                            | 0               | 2,548                            | 0                    | 49                                 | 0                      | 25                                 | 0                      | 25                                 | 0                      | 2                                    | 0                       | 0                               | 0                                      | 3.82                          | 38.39                         | 1.80                          |
| (1V05) (613GD) Franklin, WV  | 100                         | 95  | 95.00%  | 5                                     | 5.00%   | 0                            | 0               | 92                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.23                          | 0.00                          | 0.00                          |
| (1V05) (613GE) Petersburg, WV  | 804                         | 797                                       | 99.13%  | 7                                     | 0.87%   | 0                            | 0               | 794                              | 0                    | 0                                  | 0                      | 5                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.33                          | 0.00                          | 3.95                          |
| (1V05) (613GF) Harrisonburg, VA  | 2,025                       | 1,949                                     | 96.25%  | 76                                    | 3.75%   | 0                            | 0               | 1,927                            | 0                    | 22                                 | 0                      | 20                                 | 0                      | 30                                 | 0                      | 12                                   | 0                       | 14                              | 0                                      | 2.59                          | 23.33                         | 13.48                         |
| (1V05) (613GG) Fort Detrick, MD  | 4,205                       | 3,864                                     | 91.89%  | 341                                   | 8.11%   | 0                            | 0               | 3,658                            | 0                    | 206                                | 0                      | 108                                | 0                      | 125                                | 0                      | 39                                   | 0                       | 69                              | 0                                      | 4.14                          | 8.86                          | 25.80                         |
| (1V05) (688) Washington, DC HCS  | 34,333                      | 31,963                                    | 93.10%  | 2,370                                 | 6.90%   | 385                          | 1               | 30,635                           | 1                    | 1,328                              | 0                      | 671                                | 0                      | 384                                | 0                      | 382                                  | 0                       | 933                             | 0                                      | 2.32                          | 11.82                         | 2.27                          |
| (1V05) (688) Washington, DC  | 26,803                      | 24,539                                    | 91.55%  | 2,264                                 | 8.45%   | 0                            | 1               | 23,264                           | 1                    | 1,275                              | 0                      | 637                                | 0                      | 344                                | 0                      | 375                                  | 0                       | 908                             | 0                                      | 2.79                          | 12.13                         | 3.59                          |
| (1V05) (688GA) Fort Belvoir, VA  | 2,559                       | 2,534                                     | 99.02%  | 25                                    | 0.98%   | 0                            | 0               | 2,513                            | 0                    | 0                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.35                          | 0.56                          | 1.54                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V05) (688GB) Southeast Washington, DC  | 325                         | 324                                       | 99.69%  | 1                                     | 0.31%   | 0                            | 0               | 319                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.23                          | 0.22                          | 0.42                          |
| (1V05) (688GD) Charlotte Hall, MD  | 1,244                       | 1,238                                     | 99.52%  | 6                                     | 0.48%   | 0                            | 0               | 1,236                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.40                          | 1.41                          | 0.13                          |
| (1V05) (688GE) Southern Prince Georges County, MD  | 2,114                       | 2,086                                     | 98.68%  | 28                                    | 1.32%   | 0                            | 0               | 2,071                            | 0                    | 15                                 | 0                      | 15                                 | 0                      | 9                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.89                          | 5.73                          | 0.34                          |
| (1V05) (688GF) Montgomery County, MD   | 832                         | 789                                       | 94.83%  | 43                                    | 5.17%   | 0                            | 0               | 781                              | 0                    | 8                                  | 0                      | 9                                  | 0                      | 19                                 | 0                      | 4                                    | 0                       | 11                              | 0                                      | 0.35                          | 2.72                          | 0.62                          |
| (1V05) (688GG) Lexington Park, MD  | 451                         | 448                                       | 99.33%  | 3                                     | 0.67%   | 0                            | 0               | 446                              | 0                    | 0                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.09                          | 0.00                          | 0.73                          |
| (1V05) (688QA) Franklin Street, DC   | 5                           | 5   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.20                          |
| (1V05) (517) Beckley, WV HCS   | 21,307                      | 16,386                                    | 76.90%  | 4,921                                 | 23.10%  | 1                            | 41              | 15,947                           | 2                    | 439                                | 5                      | 1,081                              | 5                      | 1,283                              | 12                     | 1,490                                | 13                      | 1,067                           | 4                                      | 9.62                          | 38.71                         | 5.61                          |
| (1V05) (517) Beckley, WV   | 18,483                      | 13,593                                    | 73.54%  | 4,890                                 | 26.46%  | 0                            | 41              | 13,224                           | 2                    | 369                                | 5                      | 1,065                              | 5                      | 1,273                              | 12                     | 1,485                                | 13                      | 1,067                           | 4                                      | 12.64                         | 38.71                         | 6.13                          |
| (1V05) (517GB) Greenbrier County, WV   | 1,633                       | 1,631                                     | 99.88%  | 2                                     | 0.12%   | 0                            | 0               | 1,611                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.08                          | 0.00                          | 2.19                          |
| (1V05) (517QA) Princeton, WV   | 1,191                       | 1,162                                     | 97.57%  | 29                                    | 2.43%   | 0                            | 0               | 1,112                            | 0                    | 50                                 | 0                      | 16                                 | 0                      | 10                                 | 0                      | 3                                    | 0                       | 0                               | 0                                      | 3.80                          |                               | 3.67                          |
| (1V05) (581) Huntington, WV HCS  | 46,215                      | 42,709                                    | 92.41%  | 3,506                                 | 7.59%   | 5                            | 33              | 40,415                           | 5                    | 2,294                              | 2                      | 1,334                              | 8                      | 1,020                              | 8                      | 567                                  | 5                       | 585                             | 5                                      | 4.58                          | 13.48                         | 1.66                          |
| (1V05) (581) Huntington, WV (Hershel "Woody" Williams)   | 34,795                      | 31,464                                    | 90.43%  | 3,331                                 | 9.57%   | 0                            | 33              | 29,504                           | 5                    | 1,960                              | 2                      | 1,264                              | 8                      | 969                                | 8                      | 541                                  | 5                       | 557                             | 5                                      | 6.36                          | 13.99                         | 1.71                          |
| (1V05) (581GA) Prestonsburg, KY  | 2,954                       | 2,892                                     | 97.90%  | 62                                    | 2.10%   | 0                            | 0               | 2,835                            | 0                    | 57                                 | 0                      | 28                                 | 0                      | 15                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.01                          | 18.93                         | 2.68                          |
| (1V05) (581GB) Charleston, WV  | 6,737                       | 6,631                                     | 98.43%  | 106                                   | 1.57%   | 0                            | 0               | 6,367                            | 0                    | 264                                | 0                      | 40                                 | 0                      | 32                                 | 0                      | 14                                   | 0                       | 20                              | 0                                      | 3.95                          | 4.45                          | 0.66                          |
| (1V05) (581GG) Gallipolis, OH  | 1,072                       | 1,071                                     | 99.91%  | 1                                     | 0.09%   | 0                            | 0               | 1,067                            | 0                    | 4                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.46                          | 0.00                          | 0.28                          |
| (1V05) (581GH) Lenore, WV  | 651                         | 645                                       | 99.08%  | 6                                     | 0.92%   | 0                            | 0               | 636                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 4                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.57                          | 88.75                         | 1.00                          |
| (1V05) (581QA) Huntington Ninth Street, WV   | 6                           | 6   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.00                          |                               |                               |
| (1V06) (558) Durham, NC HCS  | 120,720                     | 101,927                                   | 84.43%  | 18,793                                | 15.57%  | 60                           | 1,089           | 97,243                           | 192                  | 4,684                              | 87                     | 4,200                              | 183                    | 4,412                              | 198                    | 4,149                                | 115                     | 6,032                           | 314                                    | 5.01                          | 25.59                         | 13.12                         |
| (1V06) (558) Durham, NC  | 64,376                      | 52,674                                    | 81.82%  | 11,702                                | 18.18%  | 0                            | 290             | 49,863                           | 55                   | 2,811                              | 39                     | 2,630                              | 44                     | 2,749                              | 59                     | 2,544                                | 35                      | 3,779                           | 58                                     | 4.28                          | 22.10                         | 13.78                         |
| (1V06) (558GA) Greenville, NC  | 30,368                      | 24,978                                    | 82.25%  | 5,390                                 | 17.75%  | 0                            | 510             | 23,663                           | 98                   | 1,315                              | 27                     | 1,030                              | 105                    | 1,165                              | 94                     | 1,261                                | 43                      | 1,934                           | 143                                    | 6.31                          | 35.29                         | 9.15                          |
| (1V06) (558GB) Raleigh, NC   | 6,261                       | 5,863                                     | 93.64%  | 398                                   | 6.36%   | 0                            | 0               | 5,740                            | 0                    | 123                                | 0                      | 139                                | 0                      | 148                                | 0                      | 62                                   | 0                       | 49                              | 0                                      | 5.01                          | 63.28                         | 0.30                          |
| (1V06) (558GC) Morehead City, NC   | 5,078                       | 4,651                                     | 91.59%  | 427                                   | 8.41%   | 0                            | 0               | 4,491                            | 0                    | 160                                | 0                      | 113                                | 0                      | 112                                | 0                      | 104                                  | 0                       | 98                              | 0                                      | 5.08                          | 41.01                         | 23.84                         |
| (1V06) (558GD) Durham County, NC   | 1,799                       | 1,669                                     | 92.77%  | 130                                   | 7.23%   | 0                            | 77              | 1,623                            | 17                   | 46                                 | 11                     | 34                                 | 17                     | 33                                 | 19                     | 0                                    | 10                      | 40                              | 3                                      |                               |                               | 11.03                         |
| (1V06) (558GE) Hillandale Road, NC   | 5,944                       | 5,720                                     | 96.23%  | 224                                   | 3.77%   | 0                            | 0               | 5,661                            | 0                    | 59                                 | 0                      | 39                                 | 0                      | 0                                  | 0                      | 72                                   | 0                       | 41                              | 0                                      | 4.51                          | 15.47                         |                               |
| (1V06) (558GF) Wake County, NC   | 2,756                       | 2,456                                     | 89.11%  | 300                                   | 10.89%  | 0                            | 212             | 2,359                            | 22                   | 97                                 | 10                     | 116                                | 17                     | 59                                 | 26                     | 49                                   | 27                      | 76                              | 110                                    |                               |                               | 12.64                         |
| (1V06) (558GG) Raleigh-Atlantic Avenue, NC   | 3,591                       | 3,479                                     | 96.88%  | 112                                   | 3.12%   | 0                            | 0               | 3,441                            | 0                    | 38                                 | 0                      | 41                                 | 0                      | 42                                 | 0                      | 21                                   | 0                       | 8                               | 0                                      | 3.52                          | 11.52                         | 0.43                          |
| (1V06) (558GH) Clayton-East Raleigh, NC  | 325                         | 288                                       | 88.62%  | 37                                    | 11.38%  | 0                            | 0               | 271                              | 0                    | 17                                 | 0                      | 24                                 | 0                      | 11                                 | 0                      | 0                                    | 0                       | 2                               | 0                                      |                               | 15.78                         | 8.37                          |
| (1V06) (558QA) Brier Creek, NC   | 222                         | 149                                       | 67.12%  | 73                                    | 32.88%  | 0                            | 0               | 131                              | 0                    | 0                                  | 0                      | 34                                 | 0                      | 21                                 | 0                      | 13                                   | 0                       | 5                               | 0                                      |                               | 13.21                         |                               |
| (1V06) (565) Fayetteville, NC HCS  | 102,738                     | 94,334                                    | 91.82%  | 8,404                                 | 8.18%   | 29                           | 30              | 90,923                           | 4                    | 3,411                              | 0                      | 2,277                              | 11                     | 1,608                              | 4                      | 1,533                                | 2                       | 2,986                           | 9                                      | 7.43                          | 22.92                         | 3.97                          |
| (1V06) (565) Fayetteville, NC  | 12,806                      | 11,234                                    | 87.72%  | 1,572                                 | 12.28%  | 0                            | 15              | 11,070                           | 1                    | 164                                | 0                      | 137                                | 7                      | 193                                | 2                      | 374                                  | 2                       | 868                             | 3                                      | 4.67                          | 27.81                         | 0.65                          |
| (1V06) (565GA) Jacksonville, NC  | 3,786                       | 3,728                                     | 98.47%  | 58                                    | 1.53%   | 0                            | 2               | 3,661                            | 0                    | 67                                 | 0                      | 24                                 | 2                      | 7                                  | 0                      | 6                                    | 0                       | 21                              | 0                                      | 1.73                          |                               | 0.02                          |
| (1V06) (565GC) Wilmington, NC  | 16,629                      | 15,558                                    | 93.56%  | 1,071                                 | 6.44%   | 0                            | 8               | 15,115                           | 3                    | 443                                | 0                      | 168                                | 0                      | 73                                 | 1                      | 94                                   | 0                       | 736                             | 4                                      | 5.66                          | 25.54                         | 0.39                          |
| (1V06) (565GD) Hamlet, NC  | 1,497                       | 1,468                                     | 98.06%  | 29                                    | 1.94%   | 0                            | 2               | 1,456                            | 0                    | 0                                  | 0                      | 9                                  | 2                      | 6                                  | 0                      | 0                                    | 0                       | 10                              | 0                                      | 4.78                          |                               | 0.00                          |
| (1V06) (565GE) Robeson County, NC  | 2,511                       | 2,386                                     | 95.02%  | 125                                   | 4.98%   | 0                            | 0               | 2,327                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 38                                 | 0                      | 0                                    | 0                       | 14                              | 0                                      | 3.59                          |                               | 2.00                          |
| (1V06) (565GF) Goldsboro, NC   | 2,716                       | 2,658                                     | 97.86%  | 58                                    | 2.14%   | 0                            | 0               | 2,588                            | 0                    | 70                                 | 0                      | 36                                 | 0                      | 0                                  | 0                      | 5                                    | 0                       | 15                              | 0                                      | 2.79                          | 0.00                          | 1.58                          |
| (1V06) (565GG) Lee County, NC  | 3,125                       | 3,050                                     | 97.60%  | 75                                    | 2.40%   | 0                            | 0               | 2,981                            | 0                    | 69                                 | 0                      | 31                                 | 0                      | 16                                 | 0                      | 8                                    | 0                       | 20                              | 0                                      | 4.55                          |                               | 5.26                          |
| (1V06) (565GH) Brunswick County, NC  | 1,483                       | 1,472                                     | 99.26%  | 11                                    | 0.74%   | 0                            | 0               | 1,441                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.92                          | 0.00                          |                               |
| (1V06) (565GJ) Jacksonville 2, NC  | 1,122                       | 1,114                                     | 99.29%  | 8                                     | 0.71%   | 0                            | 0               | 1,006                            | 0                    | 108                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.17                          |                               |                               |
| (1V06) (565GL) Cumberland County, NC   | 55,351                      | 50,040                                    | 90.40%  | 5,311                                 | 9.60%   | 0                            | 2               | 47,675                           | 0                    | 2,365                              | 0                      | 1,757                              | 0                      | 1,248                              | 1                      | 1,017                                | 0                       | 1,289                           | 1                                      | 10.14                         | 19.57                         | 73.58                         |
| (1V06) (565GM) Jacksonville 3, NC  | 912                         | 912                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 909                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.05                          |
| (1V06) (565MB) IDES Fort Bragg   | 17                          | 17  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 17                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.41                          |                               |
| (1V06) (565MD) IDES Camp Lejeune   | 17                          | 17  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 17                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.00                          |                               |
| (1V06) (565QA) Robeson Street, NC  | 424                         | 424                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (1V06) (565QD) Raeford Road, NC  | 336                         | 256                                       | 76.19%  | 80                                    | 23.81%  | 0                            | 1               | 236                              | 0                    | 20                                 | 0                      | 34                                 | 0                      | 21                                 | 0                      | 20                                   | 0                       | 5                               | 1                                      |                               | 21.08                         |                               |
| (1V06) (565QE) Womack, NC  | 6                           | 0   | 0.00%   | 6                                     | 100.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 6                               | 0                                      |                               |                               |                               |
| (1V06) (590) Hampton, VA HCS   | 80,985                      | 72,428                                    | 89.43%  | 8,557                                 | 10.57%  | 600                          | 0               | 70,034                           | 0                    | 2,394                              | 0                      | 2,083                              | 0                      | 1,777                              | 0                      | 1,868                                | 0                       | 2,829                           | 0                                      | 3.74                          | 27.72                         | 3.43                          |
| (1V06) (590) Hampton, VA   | 62,939                      | 54,587                                    | 86.73%  | 8,352                                 | 13.27%  | 0                            | 0               | 52,508                           | 0                    | 2,079                              | 0                      | 1,962                              | 0                      | 1,734                              | 0                      | 1,841                                | 0                       | 2,815                           | 0                                      | 4.50                          | 30.59                         | 4.39                          |
| (1V06) (590BU) Hampton, VA - VADOM   | 4                           | 4   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V06) (590GB) Virginia Beach, VA  | 9,338                       | 9,194                                     | 98.46%  | 144                                   | 1.54%   | 0                            | 0               | 8,991                            | 0                    | 203                                | 0                      | 82                                 | 0                      | 27                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.21                          | 1.53                          | 2.62                          |
| (1V06) (590GC) Albemarle, NC   | 2,207                       | 2,200                                     | 99.68%  | 7                                     | 0.32%   | 0                            | 0               | 2,185                            | 0                    | 15                                 | 0                      | 5                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.66                          | 7.00                          | 0.36                          |
| (1V06) (590GD) Chesapeake, VA  | 6,497                       | 6,443                                     | 99.17%  | 54                                    | 0.83%   | 0                            | 0               | 6,346                            | 0                    | 97                                 | 0                      | 34                                 | 0                      | 15                                 | 0                      | 3                                    | 0                       | 0                               | 0                                      | 1.69                          | 12.66                         | 1.71                          |
| (1V06) (637) Asheville, NC HCS   | 69,520                      | 61,148                                    | 87.96%  | 8,372                                 | 12.04%  | 18                           | 2               | 58,317                           | 0                    | 2,831                              | 0                      | 2,629                              | 1                      | 1,830                              | 1                      | 1,333                                | 0                       | 2,580                           | 0                                      | 4.97                          | 21.75                         | 6.19                          |
| (1V06) (637) Asheville, NC (Charles George)  | 51,813                      | 44,539                                    | 85.96%  | 7,274                                 | 14.04%  | 0                            | 0               | 42,362                           | 0                    | 2,177                              | 0                      | 2,265                              | 0                      | 1,531                              | 0                      | 1,109                                | 0                       | 2,369                           | 0                                      | 4.05                          | 23.62                         | 7.94                          |
| (1V06) (637GA) Franklin, NC  | 4,247                       | 4,085                                     | 96.19%  | 162                                   | 3.81%   | 0                            | 1               | 3,903                            | 0                    | 182                                | 0                      | 79                                 | 0                      | 41                                 | 1                      | 29                                   | 0                       | 13                              | 0                                      | 2.98                          | 10.80                         | 3.98                          |
| (1V06) (637GB) Rutherford County, NC   | 2,985                       | 2,748                                     | 92.06%  | 237                                   | 7.94%   | 0                            | 1               | 2,709                            | 0                    | 39                                 | 0                      | 0                                  | 1                      | 72                                 | 0                      | 60                                   | 0                       | 52                              | 0                                      | 9.72                          | 70.11                         | 5.31                          |
| (1V06) (637GC) Hickory, NC   | 10,475                      | 9,776                                     | 93.33%  | 699                                   | 6.67%   | 0                            | 0               | 9,343                            | 0                    | 433                                | 0                      | 232                                | 0                      | 186                                | 0                      | 135                                  | 0                       | 146                             | 0                                      | 7.00                          | 9.94                          | 2.93                          |
| (1V06) (652) Richmond, VA HCS  | 117,202                     | 101,736                                   | 86.80%  | 15,466                                | 13.20%  | 28                           | 0               | 97,463                           | 0                    | 4,273                              | 0                      | 3,453                              | 0                      | 3,938                              | 0                      | 3,395                                | 0                       | 4,680                           | 0                                      | 5.91                          | 24.56                         | 6.79                          |
| (1V06) (652) Richmond, VA (Hunter Holmes McGuire)  | 101,159                     | 86,319                                    | 85.33%  | 14,840                                | 14.67%  | 0                            | 0               | 82,404                           | 0                    | 3,915                              | 0                      | 3,195                              | 0                      | 3,749                              | 0                      | 3,287                                | 0                       | 4,609                           | 0                                      | 6.63                          | 25.09                         | 8.96                          |
| (1V06) (652GA) Fredericksburg, VA  | 5,178                       | 5,106                                     | 98.61%  | 72                                    | 1.39%   | 0                            | 0               | 4,975                            | 0                    | 131                                | 0                      | 42                                 | 0                      | 13                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.04                          | 4.29                          | 1.84                          |
| (1V06) (652GB) Fredericksburg 2, VA  | 4,294                       | 4,198                                     | 97.76%  | 96                                    | 2.24%   | 0                            | 0               | 4,073                            | 0                    | 125                                | 0                      | 52                                 | 0                      | 21                                 | 0                      | 10                                   | 0                       | 13                              | 0                                      | 2.79                          | 7.05                          | 2.12                          |
| (1V06) (652GE) Charlottesville, VA   | 4,696                       | 4,304                                     | 91.65%  | 392                                   | 8.35%   | 0                            | 0               | 4,225                            | 0                    | 79                                 | 0                      | 142                                | 0                      | 133                                | 0                      | 81                                   | 0                       | 36                              | 0                                      | 5.83                          | 21.89                         | 2.28                          |
| (1V06) (652GF) Emporia, VA   | 1,875                       | 1,809                                     | 96.48%  | 66                                    | 3.52%   | 0                            | 0               | 1,786                            | 0                    | 23                                 | 0                      | 22                                 | 0                      | 22                                 | 0                      | 0                                    | 0                       | 15                              | 0                                      | 4.16                          | 5.85                          | 5.32                          |
| (1V06) (658) Salem, VA HCS   | 69,996                      | 64,976                                    | 92.83%  | 5,020                                 | 7.17%   | 19                           | 213             | 61,571                           | 20                   | 3,405                              | 21                     | 2,030                              | 15                     | 1,114                              | 25                     | 887                                  | 32                      | 989                             | 100                                    | 4.26                          | 11.30                         | 3.43                          |
| (1V06) (658) Salem, VA   | 53,478                      | 48,634                                    | 90.94%  | 4,844                                 | 9.06%   | 0                            | 169             | 45,398                           | 14                   | 3,236                              | 15                     | 1,969                              | 12                     | 1,087                              | 20                     | 875                                  | 12                      | 913                             | 96                                     | 6.36                          | 11.31                         | 4.87                          |
| (1V06) (658BU) Salem, VA - VADOM   | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (1V06) (658GA) Tazewell, VA  | 769                         | 767                                       | 99.74%  | 2                                     | 0.26%   | 0                            | 0               | 764                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.23                          |                               | 2.03                          |
| (1V06) (658GB) Danville, VA  | 5,612                       | 5,534                                     | 98.61%  | 78                                    | 1.39%   | 0                            | 0               | 5,475                            | 0                    | 59                                 | 0                      | 34                                 | 0                      | 11                                 | 0                      | 4                                    | 0                       | 29                              | 0                                      | 2.78                          | 2.38                          | 3.45                          |
| (1V06) (658GC) Lynchburg, VA   | 4,745                       | 4,734                                     | 99.77%  | 11                                    | 0.23%   | 0                            | 29              | 4,688                            | 1                    | 46                                 | 2                      | 6                                  | 2                      | 0                                  | 2                      | 0                                    | 19                      | 0                               | 3                                      | 2.01                          | 15.80                         | 0.85                          |
| (1V06) (658GD) Staunton, VA  | 2,410                       | 2,366                                     | 98.17%  | 44                                    | 1.83%   | 0                            | 3               | 2,342                            | 0                    | 0                                  | 0                      | 6                                  | 1                      | 5                                  | 1                      | 2                                    | 1                       | 31                              | 0                                      | 2.41                          | 13.44                         | 0.46                          |
| (1V06) (658GE) Wytheville, VA  | 2,981                       | 2,940                                     | 98.62%  | 41                                    | 1.38%   | 0                            | 12              | 2,903                            | 5                    | 0                                  | 4                      | 0                                  | 0                      | 7                                  | 2                      | 5                                    | 0                       | 0                               | 1                                      | 1.72                          | 12.50                         | 0.97                          |
| (1V06) (659) Salisbury, NC HCS   | 168,842                     | 141,249                                   | 83.66%  | 27,593                                | 16.34%  | 118                          | 0               | 135,093                          | 0                    | 6,156                              | 0                      | 5,074                              | 0                      | 6,510                              | 0                      | 6,504                                | 0                       | 9,505                           | 0                                      | 6.48                          | 31.25                         | 8.43                          |
| (1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)  | 49,771                      | 39,200                                    | 78.76%  | 10,571                                | 21.24%  | 0                            | 0               | 37,238                           | 0                    | 1,962                              | 0                      | 1,645                              | 0                      | 2,726                              | 0                      | 2,483                                | 0                       | 3,717                           | 0                                      | 8.51                          | 33.90                         | 9.06                          |
| (1V06) (659BY) Kernersville, NC  | 56,880                      | 49,019                                    | 86.18%  | 7,861                                 | 13.82%  | 0                            | 0               | 47,279                           | 0                    | 1,740                              | 0                      | 1,537                              | 0                      | 1,663                              | 0                      | 1,979                                | 0                       | 2,682                           | 0                                      | 5.61                          | 30.25                         | 11.08                         |
| (1V06) (659BZ) South Charlotte, NC   | 54,563                      | 46,199                                    | 84.67%  | 8,364                                 | 15.33%  | 0                            | 0               | 44,107                           | 0                    | 2,092                              | 0                      | 1,680                              | 0                      | 1,876                              | 0                      | 1,890                                | 0                       | 2,918                           | 0                                      | 6.11                          | 30.82                         | 4.92                          |
| (1V06) (659GA) North Charlotte, NC   | 7,628                       | 6,831                                     | 89.55%  | 797                                   | 10.45%  | 0                            | 0               | 6,469                            | 0                    | 362                                | 0                      | 212                                | 0                      | 245                                | 0                      | 152                                  | 0                       | 188                             | 0                                      | 5.73                          | 7.74                          | 1.41                          |
| (2V07) (508) Atlanta, GA HCS   | 167,537                     | 154,399                                   | 92.16%  | 13,138                                | 7.84%   | 36                           | 0               | 147,764                          | 0                    | 6,635                              | 0                      | 4,507                              | 0                      | 3,175                              | 0                      | 2,275                                | 0                       | 3,181                           | 0                                      | 2.84                          | 16.30                         | 2.51                          |
| (2V07) (508) Atlanta, GA   | 63,779                      | 56,364                                    | 88.37%  | 7,415                                 | 11.63%  | 0                            | 0               | 52,916                           | 0                    | 3,448                              | 0                      | 2,195                              | 0                      | 1,740                              | 0                      | 1,387                                | 0                       | 2,093                           | 0                                      | 4.49                          | 14.58                         | 2.31                          |
| (2V07) (508GA) Fort McPherson, GA  | 15,500                      | 14,334                                    | 92.48%  | 1,166                                 | 7.52%   | 0                            | 0               | 13,901                           | 0                    | 433                                | 0                      | 483                                | 0                      | 361                                | 0                      | 187                                  | 0                       | 135                             | 0                                      | 1.97                          | 22.91                         | 7.39                          |
| (2V07) (508GE) Oakwood, GA   | 9,840                       | 9,617                                     | 97.73%  | 223                                   | 2.27%   | 0                            | 0               | 9,414                            | 0                    | 203                                | 0                      | 127                                | 0                      | 47                                 | 0                      | 21                                   | 0                       | 28                              | 0                                      | 2.19                          | 7.98                          | 2.27                          |
| (2V07) (508GF) Austell, GA   | 3,286                       | 3,172                                     | 96.53%  | 114                                   | 3.47%   | 0                            | 0               | 3,064                            | 0                    | 0                                  | 0                      | 86                                 | 0                      | 17                                 | 0                      | 8                                    | 0                       | 3                               | 0                                      | 2.71                          | 17.27                         | 0.00                          |
| (2V07) (508GG) Stockbridge, GA   | 6,972                       | 6,814                                     | 97.73%  | 158                                   | 2.27%   | 0                            | 0               | 6,683                            | 0                    | 0                                  | 0                      | 28                                 | 0                      | 77                                 | 0                      | 48                                   | 0                       | 0                               | 0                                      | 3.42                          | 8.43                          | 2.15                          |
| (2V07) (508GH) Lawrenceville, GA   | 8,581                       | 8,421                                     | 98.14%  | 160                                   | 1.86%   | 0                            | 0               | 8,172                            | 0                    | 249                                | 0                      | 107                                | 0                      | 0                                  | 0                      | 13                                   | 0                       | 2                               | 0                                      | 2.86                          | 4.78                          | 1.64                          |
| (2V07) (508GI) Newnan, GA  | 6,227                       | 6,159                                     | 98.91%  | 68                                    | 1.09%   | 0                            | 0               | 6,054                            | 0                    | 105                                | 0                      | 24                                 | 0                      | 29                                 | 0                      | 10                                   | 0                       | 5                               | 0                                      | 1.96                          | 10.30                         | 3.20                          |
| (2V07) (508GJ) Blairsville, GA   | 3,015                       | 2,848                                     | 94.46%  | 167                                   | 5.54%   | 0                            | 0               | 2,821                            | 0                    | 27                                 | 0                      | 46                                 | 0                      | 72                                 | 0                      | 29                                   | 0                       | 20                              | 0                                      | 4.30                          | 17.04                         | 1.72                          |
| (2V07) (508GK) Carrollton, GA (Trinka Davis Village)   | 8,265                       | 7,624                                     | 92.24%  | 641                                   | 7.76%   | 0                            | 0               | 7,281                            | 0                    | 343                                | 0                      | 326                                | 0                      | 128                                | 0                      | 100                                  | 0                       | 87                              | 0                                      | 1.77                          | 16.83                         | 0.32                          |
| (2V07) (508GL) Rome, GA  | 2,273                       | 2,205                                     | 97.01%  | 68                                    | 2.99%   | 0                            | 0               | 2,172                            | 0                    | 0                                  | 0                      | 29                                 | 0                      | 28                                 | 0                      | 0                                    | 0                       | 7                               | 0                                      | 3.01                          | 13.88                         | 0.18                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (2V07) (508GN) Covington, GA   | 1,100                       | 1,090                                     | 99.09%  | 10                                    | 0.91%   | 0                            | 0               | 1,068                            | 0                    | 22                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.88                          |                               | 0.00                          |
| (2V07) (508GO) Northeast Cobb County, GA   | 3,262                       | 3,224                                     | 98.84%  | 38                                    | 1.16%   | 0                            | 0               | 3,147                            | 0                    | 77                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.40                          | 6.45                          | 0.00                          |
| (2V07) (508GP) South Cobb County, GA   | 973                         | 960                                       | 98.66%  | 13                                    | 1.34%   | 0                            | 0               | 952                              | 0                    | 8                                  | 0                      | 0                                  | 0                      | 8                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 2.03                          |
| (2V07) (508QB) East Point, GA  | 6                           | 6   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.00                          |
| (2V07) (508QC) Henderson Mill, GA  | 1,198                       | 1,196                                     | 99.83%  | 2                                     | 0.17%   | 0                            | 0               | 1,187                            | 0                    | 9                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.61                          |
| (2V07) (508QE) Gwinnett County, GA   | 3,376                       | 3,354                                     | 99.35%  | 22                                    | 0.65%   | 0                            | 0               | 3,323                            | 0                    | 31                                 | 0                      | 14                                 | 0                      | 4                                  | 0                      | 3                                    | 0                       | 0                               | 0                                      | 1.24                          |                               | 1.13                          |
| (2V07) (508QF) Atlanta North Arcadia Avenue, GA  | 29,018                      | 26,147                                    | 90.11%  | 2,871                                 | 9.89%   | 0                            | 0               | 24,749                           | 0                    | 1,398                              | 0                      | 1,015                              | 0                      | 611                                | 0                      | 458                                  | 0                       | 787                             | 0                                      | 3.55                          | 23.95                         | 1.27                          |
| (2V07) (508QH) South Fulton County, GA   | 577                         | 576                                       | 99.83%  | 1                                     | 0.17%   | 0                            | 0               | 575                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.29                          |
| (2V07) (508QI) North DeKalb County, GA   | 289                         | 288                                       | 99.65%  | 1                                     | 0.35%   | 0                            | 0               | 279                              | 0                    | 9                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 1.69                          |                               |
| (2V07) (509) Augusta, GA HCS   | 61,145                      | 54,992                                    | 89.94%  | 6,153                                 | 10.06%  | 4                            | 11              | 53,367                           | 2                    | 1,625                              | 2                      | 1,291                              | 7                      | 1,514                              | 0                      | 1,772                                | 0                       | 1,576                           | 0                                      | 3.50                          | 18.72                         | 6.25                          |
| (2V07) (509) Augusta Downtown, GA (Charlie Norwood)  | 23,904                      | 19,609                                    | 82.03%  | 4,295                                 | 17.97%  | 0                            | 0               | 18,804                           | 0                    | 805                                | 0                      | 838                                | 0                      | 894                                | 0                      | 1,292                                | 0                       | 1,271                           | 0                                      |                               | 19.81                         | 22.00                         |
| (2V07) (509A0) Augusta Uptown, GA  | 28,517                      | 27,109                                    | 95.06%  | 1,408                                 | 4.94%   | 0                            | 9               | 26,500                           | 0                    | 609                                | 2                      | 368                                | 7                      | 449                                | 0                      | 350                                  | 0                       | 241                             | 0                                      | 3.17                          | 13.18                         | 4.99                          |
| (2V07) (509GA) Athens, GA  | 4,471                       | 4,281                                     | 95.75%  | 190                                   | 4.25%   | 0                            | 0               | 4,217                            | 0                    | 64                                 | 0                      | 22                                 | 0                      | 65                                 | 0                      | 64                                   | 0                       | 39                              | 0                                      | 1.84                          | 28.63                         | 8.42                          |
| (2V07) (509GB) Aiken, SC   | 3,013                       | 2,778                                     | 92.20%  | 235                                   | 7.80%   | 0                            | 2               | 2,707                            | 2                    | 71                                 | 0                      | 57                                 | 0                      | 97                                 | 0                      | 0                                    | 0                       | 24                              | 0                                      | 7.49                          | 6.66                          | 21.66                         |
| (2V07) (509QA) Statesboro, GA (Ray Hendrix)  | 1,240                       | 1,215                                     | 97.98%  | 25                                    | 2.02%   | 0                            | 0               | 1,139                            | 0                    | 0                                  | 0                      | 6                                  | 0                      | 9                                  | 0                      | 9                                    | 0                       | 0                               | 0                                      | 4.08                          | 60.17                         | 0.33                          |
| (2V07) (521) Birmingham, AL HCS  | 105,464                     | 93,663                                    | 88.81%  | 11,801                                | 11.19%  | 13                           | 16              | 89,974                           | 1                    | 3,689                              | 0                      | 1,695                              | 3                      | 2,756                              | 7                      | 3,401                                | 4                       | 3,949                           | 1                                      | 4.61                          | 27.76                         | 1.78                          |
| (2V07) (521) Birmingham, AL  | 43,922                      | 35,786                                    | 81.48%  | 8,136                                 | 18.52%  | 0                            | 11              | 34,431                           | 1                    | 1,355                              | 0                      | 1,053                              | 2                      | 2,030                              | 4                      | 2,393                                | 3                       | 2,660                           | 1                                      | 6.32                          | 31.08                         | 1.35                          |
| (2V07) (521GA) Huntsville, AL  | 17,592                      | 16,696                                    | 94.91%  | 896                                   | 5.09%   | 0                            | 0               | 15,355                           | 0                    | 1,341                              | 0                      | 264                                | 0                      | 154                                | 0                      | 283                                  | 0                       | 195                             | 0                                      | 4.99                          | 19.90                         | 3.91                          |
| (2V07) (521GC) Florence, AL  | 4,290                       | 4,285                                     | 99.88%  | 5                                     | 0.12%   | 0                            | 0               | 4,221                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.91                          | 7.54                          | 1.03                          |
| (2V07) (521GD) Rainbow City, AL  | 3,654                       | 3,272                                     | 89.55%  | 382                                   | 10.45%  | 0                            | 0               | 3,206                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 122                                  | 0                       | 67                              | 0                                      | 14.91                         | 0.00                          | 1.37                          |
| (2V07) (521GE) Oxford, AL  | 3,991                       | 3,908                                     | 97.92%  | 83                                    | 2.08%   | 0                            | 0               | 3,849                            | 0                    | 59                                 | 0                      | 46                                 | 0                      | 26                                 | 0                      | 10                                   | 0                       | 0                               | 0                                      | 2.50                          | 0.13                          | 1.99                          |
| (2V07) (521GF) Jasper, AL  | 1,582                       | 1,396                                     | 88.24%  | 186                                   | 11.76%  | 0                            | 0               | 1,389                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 121                                | 0                      | 24                                   | 0                       | 9                               | 0                                      | 3.79                          | 26.78                         | 0.43                          |
| (2V07) (521GG) Bessemer, AL  | 3,301                       | 2,879                                     | 87.22%  | 422                                   | 12.78%  | 0                            | 0               | 2,832                            | 0                    | 47                                 | 0                      | 15                                 | 0                      | 38                                 | 0                      | 288                                  | 0                       | 81                              | 0                                      | 2.79                          | 43.07                         | 1.23                          |
| (2V07) (521GH) Childersburg, AL  | 2,569                       | 2,556                                     | 99.49%  | 13                                    | 0.51%   | 0                            | 0               | 2,536                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.65                          | 0.00                          | 0.69                          |
| (2V07) (521GI) Guntersville, AL  | 3,718                       | 3,667                                     | 98.63%  | 51                                    | 1.37%   | 0                            | 4               | 3,571                            | 0                    | 96                                 | 0                      | 27                                 | 1                      | 14                                 | 2                      | 10                                   | 1                       | 0                               | 0                                      | 1.78                          | 16.67                         | 0.84                          |
| (2V07) (521GJ) Birmingham 7th Avenue South, AL   | 11,750                      | 11,295                                    | 96.13%  | 455                                   | 3.87%   | 0                            | 0               | 11,044                           | 0                    | 251                                | 0                      | 177                                | 0                      | 100                                | 0                      | 71                                   | 0                       | 107                             | 0                                      | 3.18                          | 14.98                         | 0.35                          |
| (2V07) (521QA) Callahan, AL  | 9,095                       | 7,923                                     | 87.11%  | 1,172                                 | 12.89%  | 0                            | 1               | 7,540                            | 0                    | 383                                | 0                      | 57                                 | 0                      | 90                                 | 1                      | 198                                  | 0                       | 827                             | 0                                      |                               | 21.74                         |                               |
| (2V07) (534) Charleston, SC HCS  | 94,042                      | 91,232                                    | 97.01%  | 2,810                                 | 2.99%   | 29                           | 27              | 88,741                           | 7                    | 2,491                              | 2                      | 994                                | 3                      | 808                                | 4                      | 681                                  | 2                       | 327                             | 9                                      | 1.32                          | 6.36                          | 0.65                          |
| (2V07) (534) Charleston, SC (Ralph H. Johnson)   | 44,822                      | 42,695                                    | 95.25%  | 2,127                                 | 4.75%   | 0                            | 16              | 41,325                           | 4                    | 1,370                              | 1                      | 712                                | 2                      | 612                                | 2                      | 544                                  | 0                       | 259                             | 7                                      | 1.26                          | 6.67                          | 0.26                          |
| (2V07) (534BY) Savannah, GA  | 17,318                      | 16,998                                    | 98.15%  | 320                                   | 1.85%   | 0                            | 1               | 16,609                           | 1                    | 389                                | 0                      | 169                                | 0                      | 84                                 | 0                      | 40                                   | 0                       | 27                              | 0                                      | 1.33                          | 4.45                          | 1.55                          |
| (2V07) (534GB) Myrtle Beach, SC  | 3,323                       | 3,277                                     | 98.62%  | 46                                    | 1.38%   | 0                            | 3               | 3,264                            | 0                    | 13                                 | 1                      | 18                                 | 1                      | 18                                 | 1                      | 7                                    | 0                       | 3                               | 0                                      | 1.02                          | 5.03                          | 0.57                          |
| (2V07) (534GC) Beaufort, SC  | 4,553                       | 4,545                                     | 99.82%  | 8                                     | 0.18%   | 0                            | 0               | 4,517                            | 0                    | 0                                  | 0                      | 8                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.83                          | 4.58                          | 0.70                          |
| (2V07) (534GD) Goose Creek, SC   | 9,131                       | 8,968                                     | 98.21%  | 163                                   | 1.79%   | 0                            | 3               | 8,837                            | 0                    | 131                                | 0                      | 21                                 | 0                      | 55                                 | 0                      | 71                                   | 1                       | 16                              | 2                                      | 1.33                          | 7.42                          | 0.95                          |
| (2V07) (534GE) Hinesville, GA  | 6,888                       | 6,824                                     | 99.07%  | 64                                    | 0.93%   | 0                            | 1               | 6,772                            | 0                    | 52                                 | 0                      | 28                                 | 0                      | 19                                 | 1                      | 0                                    | 0                       | 5                               | 0                                      | 2.16                          | 0.96                          | 0.64                          |
| (2V07) (534GF) Trident 1, SC   | 1,355                       | 1,347                                     | 99.41%  | 8                                     | 0.59%   | 0                            | 0               | 1,345                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 0.88                          | 23.33                         |                               |
| (2V07) (534QA) Market Commons, SC  | 5,409                       | 5,335                                     | 98.63%  | 74                                    | 1.37%   | 0                            | 3               | 4,833                            | 2                    | 502                                | 0                      | 34                                 | 0                      | 18                                 | 0                      | 7                                    | 1                       | 15                              | 0                                      | 1.96                          | 7.51                          | 0.92                          |
| (2V07) (534QB) Trident 2, SC   | 1,139                       | 1,139                                     | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 1,135                            | 0                    | 4                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.00                          | 0.24                          |
| (2V07) (534QC) Charleston City Hall Lane, SC   | 104                         | 104                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 104                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.19                          |
| (2V07) (544) Columbia, SC HCS  | 125,129                     | 113,491                                   | 90.70%  | 11,638                                | 9.30%   | 28                           | 3               | 110,233                          | 0                    | 3,258                              | 1                      | 2,829                              | 0                      | 2,455                              | 0                      | 3,013                                | 0                       | 3,341                           | 2                                      | 3.16                          | 24.23                         | 4.40                          |
| (2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)  | 70,642                      | 62,815                                    | 88.92%  | 7,827                                 | 11.08%  | 0                            | 2               | 60,619                           | 0                    | 2,196                              | 0                      | 2,203                              | 0                      | 1,688                              | 0                      | 1,854                                | 0                       | 2,082                           | 2                                      | 3.24                          | 21.00                         | 4.86                          |
| (2V07) (544BZ) Greenville, SC  | 18,858                      | 16,456                                    | 87.26%  | 2,402                                 | 12.74%  | 0                            | 0               | 16,060                           | 0                    | 396                                | 0                      | 293                                | 0                      | 421                                | 0                      | 784                                  | 0                       | 904                             | 0                                      | 3.31                          | 44.56                         | 6.71                          |
| (2V07) (544GB) Florence, SC  | 6,735                       | 6,658                                     | 98.86%  | 77                                    | 1.14%   | 0                            | 1               | 6,623                            | 0                    | 35                                 | 1                      | 19                                 | 0                      | 32                                 | 0                      | 19                                   | 0                       | 0                               | 0                                      | 1.48                          | 6.20                          | 1.42                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (2V08) (546GB) Key West, FL  | 1,513                       | 1,498                                     | 99.01%  | 15                                    | 0.99%   | 0                            | 0               | 1,493                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 3                               | 0                                      | 1.17                          | 6.18                          | 0.66                          |
| (2V08) (546GC) Homestead, FL   | 4,345                       | 4,184                                     | 96.29%  | 161                                   | 3.71%   | 0                            | 0               | 4,025                            | 0                    | 159                                | 0                      | 0                                  | 0                      | 31                                 | 0                      | 39                                   | 0                       | 30                              | 0                                      | 5.88                          | 8.73                          | 3.27                          |
| (2V08) (546GD) Pembroke Pines, FL  | 2,577                       | 2,518                                     | 97.71%  | 59                                    | 2.29%   | 0                            | 0               | 2,355                            | 0                    | 163                                | 0                      | 36                                 | 0                      | 6                                  | 0                      | 9                                    | 0                       | 8                               | 0                                      | 5.30                          | 10.11                         | 4.86                          |
| (2V08) (546GE) Key Largo, FL   | 769                         | 719                                       | 93.50%  | 50                                    | 6.50%   | 0                            | 0               | 666                              | 0                    | 53                                 | 0                      | 42                                 | 0                      | 0                                  | 0                      | 2                                    | 0                       | 5                               | 0                                      | 5.90                          | 15.90                         | 15.24                         |
| (2V08) (546GF) Hollywood, FL   | 3,082                       | 3,013                                     | 97.76%  | 69                                    | 2.24%   | 0                            | 0               | 2,942                            | 0                    | 71                                 | 0                      | 37                                 | 0                      | 5                                  | 0                      | 7                                    | 0                       | 20                              | 0                                      | 3.74                          | 2.51                          | 1.12                          |
| (2V08) (546GH) Deerfield Beach, FL   | 1,785                       | 1,775                                     | 99.44%  | 10                                    | 0.56%   | 0                            | 0               | 1,769                            | 0                    | 0                                  | 0                      | 5                                  | 0                      | 2                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 0.94                          | 3.75                          | 5.73                          |
| (2V08) (548) West Palm Beach, FL HCS   | 104,557                     | 99,172                                    | 94.85%  | 5,385                                 | 5.15%   | 11                           | 75              | 95,701                           | 7                    | 3,471                              | 0                      | 1,868                              | 13                     | 1,584                              | 17                     | 1,058                                | 21                      | 875                             | 17                                     | 2.63                          | 9.88                          | 4.71                          |
| (2V08) (548) West Palm Beach, FL   | 77,396                      | 72,256                                    | 93.36%  | 5,140                                 | 6.64%   | 0                            | 75              | 68,977                           | 7                    | 3,279                              | 0                      | 1,767                              | 13                     | 1,520                              | 17                     | 1,005                                | 21                      | 848                             | 17                                     | 2.94                          | 10.07                         | 5.26                          |
| (2V08) (548GA) Fort Pierce, FL   | 4,950                       | 4,908                                     | 99.15%  | 42                                    | 0.85%   | 0                            | 0               | 4,890                            | 0                    | 18                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.83                          | 0.71                          | 0.38                          |
| (2V08) (548GB) Delray Beach, FL  | 6,001                       | 5,943                                     | 99.03%  | 58                                    | 0.97%   | 0                            | 0               | 5,876                            | 0                    | 67                                 | 0                      | 28                                 | 0                      | 0                                  | 0                      | 4                                    | 0                       | 10                              | 0                                      | 3.68                          | 2.57                          | 2.79                          |
| (2V08) (548GC) Stuart, FL  | 5,867                       | 5,859                                     | 99.86%  | 8                                     | 0.14%   | 0                            | 0               | 5,845                            | 0                    | 14                                 | 0                      | 3                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.61                          | 1.25                          | 0.35                          |
| (2V08) (548GD) Boca Raton, FL  | 3,373                       | 3,302                                     | 97.90%  | 71                                    | 2.10%   | 0                            | 0               | 3,285                            | 0                    | 0                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.13                          | 0.93                          | 0.78                          |
| (2V08) (548GE) Vero Beach, FL  | 4,234                       | 4,186                                     | 98.87%  | 48                                    | 1.13%   | 0                            | 0               | 4,134                            | 0                    | 52                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.51                          | 0.22                          | 0.93                          |
| (2V08) (548GF) Okeechobee, FL  | 1,826                       | 1,826                                     | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 1,820                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.96                          | 3.63                          | 1.09                          |
| (2V08) (548QA) Port Saint Lucie, FL  | 910                         | 892                                       | 98.02%  | 18                                    | 1.98%   | 0                            | 0               | 874                              | 0                    | 18                                 | 0                      | 0                                  | 0                      | 6                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 4.37                          | 0.62                          |
| (2V08) (573) Gainesville, FL HCS   | 180,165                     | 170,620                                   | 94.70%  | 9,545                                 | 5.30%   | 49                           | 63              | 166,187                          | 2                    | 4,433                              | 2                      | 2,296                              | 6                      | 2,407                              | 6                      | 1,836                                | 9                       | 3,006                           | 38                                     | 2.74                          | 12.90                         | 5.86                          |
| (2V08) (573) Gainesville, FL (Malcom Randall)  | 41,401                      | 38,048                                    | 91.90%  | 3,353                                 | 8.10%   | 0                            | 62              | 36,951                           | 2                    | 1,097                              | 2                      | 598                                | 6                      | 639                                | 6                      | 693                                  | 8                       | 1,423                           | 38                                     | 3.40                          | 19.38                         | 1.96                          |
| (2V08) (573A4) Lake City, FL   | 11,360                      | 10,482                                    | 92.27%  | 878                                   | 7.73%   | 0                            | 0               | 10,025                           | 0                    | 457                                | 0                      | 346                                | 0                      | 209                                | 0                      | 146                                  | 0                       | 177                             | 0                                      | 3.52                          | 14.83                         | 0.70                          |
| (2V08) (573BY) Jacksonville 1, FL  | 28,938                      | 26,630                                    | 92.02%  | 2,308                                 | 7.98%   | 0                            | 0               | 25,934                           | 0                    | 696                                | 0                      | 447                                | 0                      | 673                                | 0                      | 441                                  | 0                       | 747                             | 0                                      | 2.44                          | 14.92                         | 8.94                          |
| (2V08) (573GA) Valdosta, GA  | 3,844                       | 3,824                                     | 99.48%  | 20                                    | 0.52%   | 0                            | 0               | 3,803                            | 0                    | 21                                 | 0                      | 12                                 | 0                      | 4                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.14                          | 7.73                          | 2.29                          |
| (2V08) (573GD) Ocala, FL   | 8,374                       | 8,223                                     | 98.20%  | 151                                   | 1.80%   | 0                            | 0               | 8,027                            | 0                    | 196                                | 0                      | 43                                 | 0                      | 41                                 | 0                      | 37                                   | 0                       | 30                              | 0                                      | 2.28                          | 4.06                          | 16.60                         |
| (2V08) (573GE) Saint Augustine, FL   | 6,449                       | 6,364                                     | 98.68%  | 85                                    | 1.32%   | 0                            | 0               | 6,040                            | 0                    | 324                                | 0                      | 43                                 | 0                      | 25                                 | 0                      | 15                                   | 0                       | 0                               | 0                                      | 4.41                          | 3.63                          | 1.84                          |
| (2V08) (573GF) Tallahassee, FL<br>(Sergeant Ernest I. "Boots" Thomas)  | 16,004                      | 15,587                                    | 97.39%  | 417                                   | 2.61%   | 0                            | 0               | 15,166                           | 0                    | 421                                | 0                      | 120                                | 0                      | 112                                | 0                      | 83                                   | 0                       | 102                             | 0                                      | 3.81                          | 4.10                          | 0.59                          |
| (2V08) (573GG) Lecanto, FL   | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 27.00                         |                               |
| (2V08) (573GI) The Villages, FL  | 18,549                      | 17,837                                    | 96.16%  | 712                                   | 3.84%   | 0                            | 1               | 17,380                           | 0                    | 457                                | 0                      | 259                                | 0                      | 199                                | 0                      | 145                                  | 1                       | 109                             | 0                                      | 3.20                          | 6.77                          | 5.99                          |
| (2V08) (573GJ) St. Marys, GA   | 3,053                       | 2,993                                     | 98.03%  | 60                                    | 1.97%   | 0                            | 0               | 2,915                            | 0                    | 78                                 | 0                      | 22                                 | 0                      | 13                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.34                          | 0.00                          | 13.39                         |
| (2V08) (573GK) Marianna, FL  | 2,306                       | 2,302                                     | 99.83%  | 4                                     | 0.17%   | 0                            | 0               | 2,279                            | 0                    | 23                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.16                          | 28.44                         | 2.31                          |
| (2V08) (573GL) Palatka, FL   | 2,770                       | 2,758                                     | 99.57%  | 12                                    | 0.43%   | 0                            | 0               | 2,712                            | 0                    | 46                                 | 0                      | 0                                  | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.94                          | 4.26                          | 2.73                          |
| (2V08) (573GM) Waycross, GA  | 2,746                       | 2,717                                     | 98.94%  | 29                                    | 1.06%   | 0                            | 0               | 2,639                            | 0                    | 78                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.29                          | 8.44                          | 1.73                          |
| (2V08) (573GN) Perry, FL   | 423                         | 423                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 422                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.94                          | 2.29                          | 0.05                          |
| (2V08) (573QA) Gainesville 1-16th Street, FL   | 67                          | 67  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 66                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.55                          |
| (2V08) (573QB) Gainesville 2-98th Street, FL   | 473                         | 434                                       | 91.75%  | 39                                    | 8.25%   | 0                            | 0               | 414                              | 0                    | 0                                  | 0                      | 19                                 | 0                      | 8                                  | 0                      | 11                                   | 0                       | 0                               | 0                                      |                               | 8.26                          |                               |
| (2V08) (573QC) Gainesville 3-64th Street (C), FL   | 318                         | 79  | 24.84%  | 239                                   | 75.16%  | 0                            | 0               | 68                               | 0                    | 11                                 | 0                      | 3                                  | 0                      | 9                                  | 0                      | 11                                   | 0                       | 216                             | 0                                      |                               | 194.63                        | 6.50                          |
| (2V08) (573QD) Gainesville 4-64th Street (O), FL   | 3,885                       | 3,754                                     | 96.63%  | 131                                   | 3.37%   | 0                            | 0               | 3,616                            | 0                    | 138                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 8                               | 0                                      |                               | 3.68                          |                               |
| (2V08) (573QE) Gainesville 5-64th Street (D), FL   | 2,612                       | 2,565                                     | 98.20%  | 47                                    | 1.80%   | 0                            | 0               | 2,514                            | 0                    | 0                                  | 0                      | 18                                 | 0                      | 0                                  | 0                      | 17                                   | 0                       | 5                               | 0                                      |                               | 2.82                          |                               |
| (2V08) (573QF) Gainesville 6-23rd Avenue, FL   | 1                           | 0   | 0.00%   | 1                                     | 100.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (2V08) (573QG) Jacksonville Southpoint, FL   | 11,218                      | 10,785                                    | 96.14%  | 433                                   | 3.86%   | 0                            | 0               | 10,620                           | 0                    | 165                                | 0                      | 138                                | 0                      | 154                                | 0                      | 83                                   | 0                       | 58                              | 0                                      | 0.79                          | 13.70                         | 15.25                         |
| (2V08) (573QH) Ocala West, FL  | 2,743                       | 2,653                                     | 96.72%  | 90                                    | 3.28%   | 0                            | 0               | 2,643                            | 0                    | 0                                  | 0                      | 17                                 | 0                      | 48                                 | 0                      | 12                                   | 0                       | 13                              | 0                                      |                               | 3.32                          |                               |
| (2V08) (573QJ) Jacksonville 2, FL  | 9,324                       | 8,811                                     | 94.50%  | 513                                   | 5.50%   | 0                            | 0               | 8,718                            | 0                    | 93                                 | 0                      | 109                                | 0                      | 204                                | 0                      | 111                                  | 0                       | 89                              | 0                                      | 2.52                          | 16.43                         | 10.24                         |
| (2V08) (573QK) Lake City Commerce Drive, FL  | 3,306                       | 3,283                                     | 99.30%  | 23                                    | 0.70%   | 0                            | 0               | 3,235                            | 0                    | 48                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.21                          | 0.00                          |                               |
| (2V08) (672) San Juan, PR HCS  | 131,970                     | 120,881                                   | 91.60%  | 11,089                                | 8.40%   | 16                           | 253             | 111,459                          | 9                    | 9,422                              | 30                     | 5,808                              | 21                     | 1,817                              | 42                     | 1,211                                | 31                      | 2,253                           | 120                                    | 10.38                         | 9.32                          | 7.11                          |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date | 1. Total Appts Scheduled | 2. Appts Scheduled 30 Days or Under | 3. Percent Appts Scheduled 30 Days or Under | 4. Appts Scheduled Over 30 Days | 5. Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7. EWL Count | 8. Appts Between 0-14 Days | 9. EWL 0-14 Days | 10. Appts Between 15-30 Days | 11. EWL 15-30 days | 12. Appts Between 31-60 Days | 13. EWL 31-60 Days | 14. Appts Between 61-90 Days | 15. EWL 61-90 Days | 16. Appts Between 91-120 Days | 17. EWL 91-120 Days | 18. Appts Beyond 120 Days | 19. EWL Greater than 120 Days | 20. PC Avg Wait Time | 21. SC Avg Wait Time | 22. MH Avg Wait Time |
|---|--------------------------|-------------------------------------|---|---------------------------------|---|------------------------|--------------|----------------------------|------------------|------------------------------|--------------------|------------------------------|--------------------|------------------------------|--------------------|-------------------------------|---------------------|---------------------------|-------------------------------|----------------------|----------------------|----------------------|
| For the period ending: 6/1/2020   |                          |                                     |   |                                 |   |                        |              |                            |                  |                              |                    |                              |                    |                              |                    |                               |                     |                           |                               |                      |                      |                      |
| (2V08) (672) San Juan, PR   | 86,987                   | 78,591                              | 90.35%                                      | 8,396                           | 9.65%                                   | 0                      | 165          | 72,195                     | 3                | 6,396                        | 22                 | 4,529                        | 9                  | 1,287                        | 27                 | 883                           | 18                  | 1,697                     | 86                            | 12.27                | 8.97                 | 5.35                 |
| (2V08) (672B0) Ponce, PR (Eurípides Rubio)  | 16,038                   | 15,635                              | 97.49%                                      | 403                             | 2.51%                                   | 0                      | 64           | 14,898                     | 2                | 737                          | 6                  | 237                          | 10                 | 61                           | 8                  | 60                            | 7                   | 45                        | 31                            | 4.91                 | 6.19                 | 2.48                 |
| (2V08) (672BZ) Mayaguez, PR   | 15,673                   | 13,909                              | 88.74%                                      | 1,764                           | 11.26%                                  | 0                      | 24           | 12,454                     | 4                | 1,455                        | 2                  | 937                          | 2                  | 439                          | 7                  | 169                           | 6                   | 219                       | 3                             | 10.94                | 14.88                | 19.38                |
| (2V08) (672GA) Saint Croix, VI  | 683                      | 662                                 | 96.93%                                      | 21                              | 3.07%                                   | 0                      | 0            | 650                        | 0                | 12                           | 0                  | 7                            | 0                  | 7                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.97                 | 7.50                 | 0.60                 |
| (2V08) (672GB) Saint Thomas, VI   | 807                      | 449                                 | 55.64%                                      | 358                             | 44.36%                                  | 0                      | 0            | 432                        | 0                | 17                           | 0                  | 4                            | 0                  | 12                           | 0                  | 86                            | 0                   | 256                       | 0                             | 63.05                | 14.22                | 8.04                 |
| (2V08) (672GC) Arecibo, PR  | 5,451                    | 5,380                               | 98.70%                                      | 71                              | 1.30%                                   | 0                      | 0            | 5,013                      | 0                | 367                          | 0                  | 0                            | 0                  | 6                            | 0                  | 3                             | 0                   | 9                         | 0                             | 5.21                 | 4.16                 | 4.08                 |
| (2V08) (672GD) Ceiba, PR  | 3,264                    | 3,200                               | 98.04%                                      | 64                              | 1.96%                                   | 0                      | 0            | 2,912                      | 0                | 288                          | 0                  | 35                           | 0                  | 0                            | 0                  | 0                             | 0                   | 24                        | 0                             | 6.19                 | 19.31                | 0.32                 |
| (2V08) (672GE) Guayama, PR  | 2,218                    | 2,210                               | 99.64%                                      | 8                               | 0.36%                                   | 0                      | 0            | 2,079                      | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 4.20                 | 4.59                 | 3.16                 |
| (2V08) (672QA) Comerio, PR  | 426                      | 424                                 | 99.53%                                      | 2                               | 0.47%                                   | 0                      | 0            | 416                        | 0                | 8                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.66                 | 32.00                |                      |
| (2V08) (672QB) Utuado, PR   | 256                      | 255                                 | 99.61%                                      | 1                               | 0.39%                                   | 0                      | 0            | 244                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 4.50                 | 3.89                 |                      |
| (2V08) (672QC) Vieques, PR  | 167                      | 166                                 | 99.40%                                      | 1                               | 0.60%                                   | 0                      | 0            | 166                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.32                 |                      | 0.00                 |
| (2V08) (673) Tampa, FL HCS  | 167,446                  | 159,129                             | 95.03%                                      | 8,317                           | 4.97%                                   | 34                     | 59           | 153,661                    | 58               | 5,468                        | 1                  | 2,136                        | 0                  | 2,165                        | 0                  | 2,080                         | 0                   | 1,936                     | 0                             | 3.31                 | 11.27                | 2.08                 |
| (2V08) (673) Tampa, FL (James A. Haley)   | 45,865                   | 42,173                              | 91.95%                                      | 3,692                           | 8.05%                                   | 0                      | 19           | 40,600                     | 18               | 1,573                        | 1                  | 1,000                        | 0                  | 944                          | 0                  | 913                           | 0                   | 835                       | 0                             | 3.27                 | 9.76                 | 2.08                 |
| (2V08) (673BV) Tampa, FL - VADOM  | 1                        | 1                                   | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 0                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      |                      |                      |
| (2V08) (673BZ) New Port Richey, FL  | 14,518                   | 14,344                              | 98.80%                                      | 174                             | 1.20%                                   | 0                      | 17           | 13,990                     | 17               | 354                          | 0                  | 73                           | 0                  | 44                           | 0                  | 38                            | 0                   | 19                        | 0                             | 3.64                 | 2.28                 | 3.03                 |
| (2V08) (673GB) Lakeland, FL   | 12,470                   | 11,894                              | 95.38%                                      | 576                             | 4.62%                                   | 0                      | 13           | 11,676                     | 13               | 218                          | 0                  | 111                          | 0                  | 216                          | 0                  | 187                           | 0                   | 62                        | 0                             | 3.45                 | 26.75                |                      |
| (2V08) (673GC) Brooksville, FL  | 7,151                    | 7,104                               | 99.34%                                      | 47                              | 0.66%                                   | 0                      | 0            | 7,001                      | 0                | 103                          | 0                  | 17                           | 0                  | 13                           | 0                  | 13                            | 0                   | 0                         | 0                             | 2.13                 | 3.45                 | 1.18                 |
| (2V08) (673GF) Zephyrhills, FL  | 3,058                    | 2,987                               | 97.68%                                      | 71                              | 2.32%                                   | 0                      | 0            | 2,956                      | 0                | 0                            | 0                  | 27                           | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.93                 | 84.25                |                      |
| (2V08) (673GG) South Hillsborough, FL   | 8,374                    | 7,862                               | 93.89%                                      | 512                             | 6.11%                                   | 0                      | 10           | 7,643                      | 10               | 219                          | 0                  | 116                          | 0                  | 149                          | 0                  | 160                           | 0                   | 87                        | 0                             | 3.65                 | 31.86                | 3.64                 |
| (2V08) (673GH) Lecanto, FL  | 7,704                    | 7,606                               | 98.73%                                      | 98                              | 1.27%                                   | 0                      | 0            | 7,493                      | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 19                            | 0                   | 24                        | 0                             | 1.94                 | 35.66                | 2.22                 |
| (2V08) (673QA) Forty Sixth Street North, FL   | 169                      | 169                                 | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 138                        | 0                | 31                           | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      | 9.21                 | 2.11                 |
| (2V08) (673QB) Forty Sixth Street South, FL   | 24,513                   | 23,790                              | 97.05%                                      | 723                             | 2.95%                                   | 0                      | 0            | 21,910                     | 0                | 1,880                        | 0                  | 232                          | 0                  | 114                          | 0                  | 111                           | 0                   | 266                       | 0                             |                      | 8.60                 | 1.81                 |
| (2V08) (673QC) West Lakeland, FL  | 3,508                    | 3,196                               | 91.11%                                      | 312                             | 8.89%                                   | 0                      | 0            | 2,999                      | 0                | 197                          | 0                  | 96                           | 0                  | 104                          | 0                  | 46                            | 0                   | 66                        | 0                             |                      | 26.44                | 2.83                 |
| (2V08) (673QD) Deer Park, FL  | 569                      | 542                                 | 95.25%                                      | 27                              | 4.75%                                   | 0                      | 0            | 510                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      | 6.69                 |                      |
| (2V08) (673QE) Highway Nineteen, FL   | 2,205                    | 2,190                               | 99.32%                                      | 15                              | 0.68%                                   | 0                      | 0            | 2,181                      | 0                | 0                            | 0                  | 4                            | 0                  | 0                            | 0                  | 0                             | 0                   | 9                         | 0                             |                      | 2.24                 |                      |
| (2V08) (673QG) Little Road, FL  | 1,023                    | 1,010                               | 98.73%                                      | 13                              | 1.27%                                   | 0                      | 0            | 999                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      |                      | 1.64                 |
| (2V08) (673QH) Bruce B. Downs Boulevard, FL   | 7,862                    | 7,125                               | 90.63%                                      | 737                             | 9.37%                                   | 0                      | 0            | 6,861                      | 0                | 264                          | 0                  | 111                          | 0                  | 0                            | 0                  | 194                           | 0                   | 319                       | 0                             |                      | 15.85                |                      |
| (2V08) (673QI) Medical View Lane, FL  | 530                      | 529                                 | 99.81%                                      | 1                               | 0.19%                                   | 0                      | 0            | 527                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      | 1.08                 | 0.97                 |
| (2V08) (673QJ) Hidden River, FL   | 27,926                   | 26,607                              | 95.28%                                      | 1,319                           | 4.72%                                   | 0                      | 0            | 26,176                     | 0                | 431                          | 0                  | 296                          | 0                  | 416                          | 0                  | 384                           | 0                   | 223                       | 0                             | 3.64                 | 25.24                | 0.48                 |
| (2V08) (675) Orlando, FL HCS  | 198,949                  | 186,347                             | 93.67%                                      | 12,602                          | 6.33%                                   | 46                     | 98           | 177,801                    | 11               | 8,546                        | 13                 | 4,930                        | 29                 | 3,224                        | 18                 | 2,188                         | 9                   | 2,260                     | 18                            | 2.23                 | 10.83                | 3.78                 |
| (2V08) (675) Orlando, FL  | 85,773                   | 76,646                              | 89.36%                                      | 9,127                           | 10.64%                                  | 0                      | 93           | 71,734                     | 10               | 4,912                        | 13                 | 3,347                        | 27                 | 2,429                        | 18                 | 1,550                         | 9                   | 1,801                     | 16                            | 3.54                 | 11.81                | 8.74                 |
| (2V08) (675GA) Viera, FL  | 39,798                   | 37,942                              | 95.34%                                      | 1,856                           | 4.66%                                   | 0                      | 2            | 36,585                     | 0                | 1,357                        | 0                  | 775                          | 0                  | 451                          | 0                  | 425                           | 0                   | 205                       | 2                             | 1.71                 | 11.02                | 2.00                 |
| (2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)   | 25,971                   | 25,055                              | 96.47%                                      | 916                             | 3.53%                                   | 0                      | 3            | 24,059                     | 1                | 996                          | 0                  | 442                          | 2                  | 187                          | 0                  | 122                           | 0                   | 165                       | 0                             | 2.32                 | 6.91                 | 4.49                 |
| (2V08) (675GC) Kissimmee, FL  | 4,652                    | 4,568                               | 98.19%                                      | 84                              | 1.81%                                   | 0                      | 0            | 4,335                      | 0                | 233                          | 0                  | 42                           | 0                  | 23                           | 0                  | 10                            | 0                   | 9                         | 0                             | 3.03                 |                      | 8.91                 |
| (2V08) (675GD) Deltona, FL  | 4,146                    | 4,133                               | 99.69%                                      | 13                              | 0.31%                                   | 0                      | 0            | 4,087                      | 0                | 46                           | 0                  | 6                            | 0                  | 4                            | 0                  | 0                             | 0                   | 0                         | 0                             | 1.14                 | 0.06                 | 1.61                 |
| (2V08) (675GE) Tavares, FL  | 4,879                    | 4,838                               | 99.16%                                      | 41                              | 0.84%                                   | 0                      | 0            | 4,731                      | 0                | 107                          | 0                  | 0                            | 0                  | 20                           | 0                  | 0                             | 0                   | 3                         | 0                             | 1.90                 | 2.17                 | 1.68                 |
| (2V08) (675GF) Clermont, FL   | 3,714                    | 3,668                               | 98.76%                                      | 46                              | 1.24%                                   | 0                      | 0            | 3,594                      | 0                | 74                           | 0                  | 25                           | 0                  | 0                            | 0                  | 7                             | 0                   | 0                         | 0                             | 2.62                 | 44.50                | 2.32                 |
| (2V08) (675GG) Lake Baldwin, FL   | 24,571                   | 24,114                              | 98.14%                                      | 457                             | 1.86%                                   | 0                      | 0            | 23,451                     | 0                | 663                          | 0                  | 237                          | 0                  | 92                           | 0                  | 63                            | 0                   | 65                        | 0                             | 1.64                 | 7.27                 | 2.22                 |
| (2V08) (675QB) Port Orange, FL  | 1                        | 1                                   | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 0                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      |                      |                      |
| (2V08) (675QC) Westside Pavilion, FL  | 3,376                    | 3,351                               | 99.26%                                      | 25                              | 0.74%                                   | 0                      | 0            | 3,319                      | 0                | 32                           | 0                  | 0                            | 0                  | 7                            | 0                  | 6                             | 0                   | 0                         | 0                             |                      |                      | 0.61                 |
| (2V08) (675QD) Crossroads, FL   | 2,068                    | 2,031                               | 98.21%                                      | 37                              | 1.79%                                   | 0                      | 0            | 1,906                      | 0                | 125                          | 0                  | 27                           | 0                  | 5                            | 0                  | 0                             | 0                   | 3                         | 0                             |                      |                      | 2.92                 |
| (2V09) (596) Lexington, KY HCS  | 25,730                   | 25,125                              | 97.65%                                      | 605                             | 2.35%                                   | 1                      | 67           | 24,361                     | 40               | 764                          | 6                  | 217                          | 5                  | 162                          | 13                 | 180                           | 0                   | 46                        | 3                             | 2.06                 | 3.98                 | 1.43                 |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (2V09) (596) Lexington-Leestown, KY<br>(Franklin R. Souseley Campus)   | 10,313                      | 10,225                                    | 99.15%  | 88                                    | 0.85%   | 0                            | 24              | 10,030                           | 24                   | 195                                | 0                      | 40                                 | 0                      | 29                                 | 0                      | 17                                   | 0                       | 0                               | 0                                      | 2.74                          | 2.01                          | 1.44                          |
| (2V09) (596A4) Lexington-Cooper, KY<br>(Troy Bowling Campus)   | 11,410                      | 10,936                                    | 95.85%  | 474                                   | 4.15%   | 0                            | 0               | 10,430                           | 0                    | 506                                | 0                      | 160                                | 0                      | 122                                | 0                      | 150                                  | 0                       | 42                              | 0                                      |                               | 4.61                          | 2.41                          |
| (2V09) (596GA) Somerset, KY  | 2,650                       | 2,613                                     | 98.60%  | 37                                    | 1.40%   | 0                            | 12              | 2,561                            | 10                   | 52                                 | 2                      | 12                                 | 0                      | 0                                  | 0                      | 13                                   | 0                       | 0                               | 0                                      | 1.35                          | 4.66                          | 2.30                          |
| (2V09) (596GB) Morehead, KY  | 234                         | 234                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 17              | 233                              | 2                    | 0                                  | 0                      | 0                                  | 2                      | 0                                  | 11                     | 0                                    | 0                       | 0                               | 2                                      | 0.47                          | 4.14                          | 0.15                          |
| (2V09) (596GC) Hazard, KY  | 458                         | 457                                       | 99.78%  | 1                                     | 0.22%   | 0                            | 1               | 453                              | 1                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.19                          | 4.00                          | 0.00                          |
| (2V09) (596GD) Berea, KY   | 665                         | 660                                       | 99.25%  | 5                                     | 0.75%   | 0                            | 13              | 654                              | 3                    | 6                                  | 4                      | 4                                  | 3                      | 0                                  | 2                      | 0                                    | 0                       | 0                               | 1                                      | 1.79                          | 0.57                          | 0.90                          |
| (2V09) (603) Louisville, KY HCS  | 71,913                      | 68,410                                    | 95.13%  | 3,503                                 | 4.87%   | 165                          | 1               | 66,716                           | 0                    | 1,694                              | 0                      | 1,112                              | 1                      | 1,087                              | 0                      | 830                                  | 0                       | 474                             | 0                                      | 2.48                          | 7.85                          | 2.32                          |
| (2V09) (603) Louisville, KY (Robley Rex)   | 37,912                      | 35,019                                    | 92.37%  | 2,893                                 | 7.63%   | 0                            | 1               | 33,862                           | 0                    | 1,157                              | 0                      | 876                                | 1                      | 902                                | 0                      | 695                                  | 0                       | 420                             | 0                                      | 0.42                          | 7.71                          | 8.64                          |
| (2V09) (603GA) Fort Knox, KY   | 5,647                       | 5,601                                     | 99.19%  | 46                                    | 0.81%   | 0                            | 0               | 5,545                            | 0                    | 56                                 | 0                      | 33                                 | 0                      | 8                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.25                          | 3.11                          | 2.75                          |
| (2V09) (603GB) New Albany, IN  | 2,826                       | 2,760                                     | 97.66%  | 66                                    | 2.34%   | 0                            | 0               | 2,692                            | 0                    | 68                                 | 0                      | 28                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.85                          | 0.88                          | 5.24                          |
| (2V09) (603GC) Shively, KY   | 5,747                       | 5,638                                     | 98.10%  | 109                                   | 1.90%   | 0                            | 0               | 5,512                            | 0                    | 126                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 52                                   | 0                       | 0                               | 0                                      | 3.60                          | 4.36                          | 1.25                          |
| (2V09) (603GD) Stonybrook, KY  | 5,276                       | 5,201                                     | 98.58%  | 75                                    | 1.42%   | 0                            | 0               | 5,163                            | 0                    | 38                                 | 0                      | 14                                 | 0                      | 20                                 | 0                      | 27                                   | 0                       | 14                              | 0                                      | 1.71                          | 2.28                          | 0.91                          |
| (2V09) (603GE) Newburg, KY   | 7,333                       | 7,212                                     | 98.35%  | 121                                   | 1.65%   | 0                            | 0               | 7,032                            | 0                    | 180                                | 0                      | 51                                 | 0                      | 26                                 | 0                      | 21                                   | 0                       | 23                              | 0                                      | 2.70                          | 25.31                         | 1.18                          |
| (2V09) (603GF) Grayson County, KY  | 4,147                       | 4,047                                     | 97.59%  | 100                                   | 2.41%   | 0                            | 0               | 4,023                            | 0                    | 0                                  | 0                      | 44                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 4                               | 0                                      | 2.29                          | 4.47                          | 2.22                          |
| (2V09) (603GG) Scott County, IN  | 2,548                       | 2,527                                     | 99.18%  | 21                                    | 0.82%   | 0                            | 0               | 2,493                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.96                          | 7.97                          | 1.09                          |
| (2V09) (603GH) Carrollton, KY  | 477                         | 405                                       | 84.91%  | 72                                    | 15.09%  | 0                            | 0               | 394                              | 0                    | 11                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 20.47                         | 0.00                          | 2.51                          |
| (2V09) (614) Memphis, TN HCS   | 76,354                      | 66,901                                    | 87.62%  | 9,453                                 | 12.38%  | 16                           | 0               | 64,890                           | 0                    | 2,011                              | 0                      | 1,538                              | 0                      | 1,758                              | 0                      | 2,106                                | 0                       | 4,051                           | 0                                      | 3.03                          | 27.28                         | 9.78                          |
| (2V09) (614) Memphis, TN   | 46,140                      | 37,973                                    | 82.30%  | 8,167                                 | 17.70%  | 0                            | 0               | 36,603                           | 0                    | 1,370                              | 0                      | 1,222                              | 0                      | 1,454                              | 0                      | 1,613                                | 0                       | 3,878                           | 0                                      | 2.67                          | 29.39                         | 13.05                         |
| (2V09) (614GA) Tupelo, MS  | 4,988                       | 4,908                                     | 98.40%  | 80                                    | 1.60%   | 0                            | 0               | 4,880                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.42                          | 0.00                          | 6.71                          |
| (2V09) (614GB) Jonesboro, AR   | 3,206                       | 3,104                                     | 96.82%  | 102                                   | 3.18%   | 0                            | 0               | 2,859                            | 0                    | 245                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.61                          | 0.00                          | 8.23                          |
| (2V09) (614GC) Holly Springs, MS   | 1,523                       | 1,418                                     | 93.11%  | 105                                   | 6.89%   | 0                            | 0               | 1,358                            | 0                    | 60                                 | 0                      | 31                                 | 0                      | 16                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 11.07                         | 0.00                          | 9.19                          |
| (2V09) (614GD) Savannah, TN  | 1,348                       | 1,325                                     | 98.29%  | 23                                    | 1.71%   | 0                            | 0               | 1,309                            | 0                    | 16                                 | 0                      | 13                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.33                          | 0.00                          | 2.49                          |
| (2V09) (614GE) Covington, TN   | 4,541                       | 4,494                                     | 98.96%  | 47                                    | 1.04%   | 0                            | 0               | 4,466                            | 0                    | 28                                 | 0                      | 10                                 | 0                      | 12                                 | 0                      | 8                                    | 0                       | 0                               | 0                                      | 2.37                          | 6.12                          | 1.42                          |
| (2V09) (614GF) Nonconnah Boulevard,<br>TN  | 11,483                      | 10,635                                    | 92.62%  | 848                                   | 7.38%   | 0                            | 0               | 10,422                           | 0                    | 213                                | 0                      | 114                                | 0                      | 233                                | 0                      | 435                                  | 0                       | 66                              | 0                                      | 2.51                          | 16.33                         | 18.00                         |
| (2V09) (614GG) Jackson, TN   | 1,940                       | 1,891                                     | 97.47%  | 49                                    | 2.53%   | 0                            | 0               | 1,865                            | 0                    | 26                                 | 0                      | 33                                 | 0                      | 5                                  | 0                      | 4                                    | 0                       | 7                               | 0                                      | 2.32                          | 7.07                          | 0.82                          |
| (2V09) (614GI) Dyersburg, TN   | 618                         | 598                                       | 96.76%  | 20                                    | 3.24%   | 0                            | 0               | 579                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 3                                    | 0                       | 0                               | 0                                      | 5.79                          | 0.00                          | 1.03                          |
| (2V09) (614GN) Helena, AR  | 567                         | 555                                       | 97.88%  | 12                                    | 2.12%   | 0                            | 0               | 549                              | 0                    | 6                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.81                          | 0.00                          | 0.47                          |
| (2V09) (621) Mountain Home, TN HCS   | 92,716                      | 87,619                                    | 94.50%  | 5,097                                 | 5.50%   | 24                           | 1               | 83,477                           | 0                    | 4,142                              | 0                      | 2,120                              | 0                      | 1,004                              | 0                      | 761                                  | 0                       | 1,212                           | 1                                      | 3.67                          | 13.33                         | 2.02                          |
| (2V09) (621) Mountain Home, TN (James<br>H. Quillen)   | 56,614                      | 52,116                                    | 92.05%  | 4,498                                 | 7.95%   | 0                            | 1               | 49,562                           | 0                    | 2,554                              | 0                      | 1,809                              | 0                      | 845                                | 0                      | 696                                  | 0                       | 1,148                           | 1                                      | 3.70                          | 13.92                         | 1.63                          |
| (2V09) (621BU) Mountain Home, TN -<br>VADOM  | 37                          | 36  | 97.30%  | 1                                     | 2.70%   | 0                            | 0               | 36                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.23                          |                               |                               |
| (2V09) (621BY) Knoxville, TN (William C.<br>Tallent)   | 17,909                      | 17,538                                    | 97.93%  | 371                                   | 2.07%   | 0                            | 0               | 16,898                           | 0                    | 640                                | 0                      | 187                                | 0                      | 118                                | 0                      | 41                                   | 0                       | 25                              | 0                                      | 2.87                          | 6.50                          | 3.21                          |
| (2V09) (621GA) Rogersville, TN   | 1,723                       | 1,706                                     | 99.01%  | 17                                    | 0.99%   | 0                            | 0               | 1,640                            | 0                    | 66                                 | 0                      | 0                                  | 0                      | 3                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.32                          | 0.00                          | 0.04                          |
| (2V09) (621GC) Norton, VA  | 2,022                       | 2,016                                     | 99.70%  | 6                                     | 0.30%   | 0                            | 0               | 1,802                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.16                          | 0.00                          | 1.62                          |
| (2V09) (621GG) Morristown, TN  | 2,555                       | 2,553                                     | 99.92%  | 2                                     | 0.08%   | 0                            | 0               | 2,498                            | 0                    | 55                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.80                          | 4.18                          | 0.18                          |
| (2V09) (621GI) Sevierville, TN (Dannie A.<br>Carr)   | 4,593                       | 4,466                                     | 97.23%  | 127                                   | 2.77%   | 0                            | 0               | 4,164                            | 0                    | 302                                | 0                      | 69                                 | 0                      | 17                                 | 0                      | 10                                   | 0                       | 31                              | 0                                      | 6.03                          | 41.69                         | 2.07                          |
| (2V09) (621GJ) Bristol, VA   | 3,403                       | 3,381                                     | 99.35%  | 22                                    | 0.65%   | 0                            | 0               | 3,321                            | 0                    | 60                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.18                          | 0.00                          | 1.84                          |
| (2V09) (621GK) Campbell County, TN   | 1,678                       | 1,671                                     | 99.58%  | 7                                     | 0.42%   | 0                            | 0               | 1,636                            | 0                    | 35                                 | 0                      | 6                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.00                          | 0.86                          | 1.16                          |
| (2V09) (621GO) Mountain City, TN   | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.00                          |                               |                               |
| (2V09) (621QA) Jonesville, VA  | 454                         | 448                                       | 98.68%  | 6                                     | 1.32%   | 0                            | 0               | 358                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 7.81                          |                               |                               |
| (2V09) (621QB) Marion, VA  | 441                         | 405                                       | 91.84%  | 36                                    | 8.16%   | 0                            | 0               | 399                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 13.39                         |                               |                               |
| (2V09) (621QC) Vansant, VA   | 219                         | 218                                       | 99.54%  | 1                                     | 0.46%   | 0                            | 0               | 115                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 13.03                         |                               |                               |
| (2V09) (621QD) Knox County, TN   | 237                         | 237                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 235                              | 0                    | 2                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.20                          | 0.82                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled     | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|---------------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
|  | For the period ending: 6/1/2020 |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (2V09) (621QE) Downtown West, TN   | 830                             | 827                                       | 99.64%  | 3                                     | 0.36%   | 0                            | 0               | 812                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 2.74                          |                               |
| (2V09) (626) Middle Tennessee HCS  | 171,601                         | 155,399                                   | 90.56%  | 16,202                                | 9.44%   | 94                           | 175             | 148,863                          | 23                   | 6,536                              | 5                      | 4,634                              | 24                     | 3,880                              | 77                     | 3,210                                | 31                      | 4,478                           | 15                                     | 4.68                          | 17.87                         | 3.32                          |
| (2V09) (626) Nashville, TN   | 48,476                          | 42,796                                    | 88.28%  | 5,680                                 | 11.72%  | 0                            | 21              | 40,735                           | 4                    | 2,061                              | 0                      | 1,771                              | 0                      | 1,374                              | 0                      | 1,097                                | 3                       | 1,438                           | 14                                     | 7.62                          | 13.68                         | 3.80                          |
| (2V09) (626A4) Murfreesboro, TN (Alvin<br>C. York)   | 44,347                          | 39,339                                    | 88.71%  | 5,008                                 | 11.29%  | 0                            | 0               | 37,262                           | 0                    | 2,077                              | 0                      | 1,388                              | 0                      | 1,359                              | 0                      | 1,137                                | 0                       | 1,124                           | 0                                      | 6.44                          | 16.22                         | 2.47                          |
| (2V09) (626GA) Dover, TN   | 1,379                           | 1,333                                     | 96.66%  | 46                                    | 3.34%   | 0                            | 0               | 1,305                            | 0                    | 28                                 | 0                      | 0                                  | 0                      | 7                                  | 0                      | 10                                   | 0                       | 0                               | 0                                      | 6.70                          |                               | 12.16                         |
| (2V09) (626GC) Bowling Green, KY   | 4,743                           | 4,452                                     | 93.86%  | 291                                   | 6.14%   | 0                            | 0               | 4,338                            | 0                    | 114                                | 0                      | 136                                | 0                      | 87                                 | 0                      | 41                                   | 0                       | 27                              | 0                                      | 4.57                          | 16.96                         | 4.29                          |
| (2V09) (626GE) Clarksville, TN   | 12,352                          | 11,394                                    | 92.24%  | 958                                   | 7.76%   | 0                            | 151             | 11,079                           | 19                   | 315                                | 5                      | 243                                | 24                     | 222                                | 76                     | 220                                  | 27                      | 273                             | 0                                      | 4.28                          | 7.18                          | 2.79                          |
| (2V09) (626GF) Chattanooga, TN   | 16,220                          | 15,338                                    | 94.56%  | 882                                   | 5.44%   | 0                            | 1               | 14,675                           | 0                    | 663                                | 0                      | 280                                | 0                      | 256                                | 1                      | 227                                  | 0                       | 119                             | 0                                      | 3.93                          | 14.36                         | 1.97                          |
| (2V09) (626GG) Tullahoma, TN   | 1,281                           | 1,260                                     | 98.36%  | 21                                    | 1.64%   | 0                            | 0               | 1,253                            | 0                    | 7                                  | 0                      | 8                                  | 0                      | 9                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 1.90                          | 15.00                         | 1.56                          |
| (2V09) (626GH) Cookeville, TN  | 5,510                           | 5,357                                     | 97.22%  | 153                                   | 2.78%   | 0                            | 0               | 5,257                            | 0                    | 100                                | 0                      | 0                                  | 0                      | 28                                 | 0                      | 0                                    | 0                       | 51                              | 0                                      | 3.68                          | 6.15                          | 3.00                          |
| (2V09) (626GJ) Hopkinsville, KY  | 4,566                           | 4,366                                     | 95.62%  | 200                                   | 4.38%   | 0                            | 0               | 4,244                            | 0                    | 122                                | 0                      | 66                                 | 0                      | 48                                 | 0                      | 36                                   | 0                       | 50                              | 0                                      | 6.37                          | 36.95                         | 5.95                          |
| (2V09) (626GK) McMinnville, TN   | 2,016                           | 1,962                                     | 97.32%  | 54                                    | 2.68%   | 0                            | 0               | 1,880                            | 0                    | 82                                 | 0                      | 20                                 | 0                      | 15                                 | 0                      | 13                                   | 0                       | 6                               | 0                                      | 7.73                          | 5.97                          | 2.24                          |
| (2V09) (626GL) Roane County, TN  | 2,262                           | 2,218                                     | 98.05%  | 44                                    | 1.95%   | 0                            | 0               | 2,195                            | 0                    | 0                                  | 0                      | 11                                 | 0                      | 10                                 | 0                      | 0                                    | 0                       | 19                              | 0                                      | 3.27                          | 98.50                         | 1.36                          |
| (2V09) (626GM) Maury County, TN  | 3,430                           | 3,293                                     | 96.01%  | 137                                   | 3.99%   | 0                            | 0               | 3,251                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 35                                 | 0                      | 0                                    | 0                       | 52                              | 0                                      | 2.65                          | 6.00                          | 1.33                          |
| (2V09) (626GN) Athens, TN  | 2,149                           | 1,991                                     | 92.65%  | 158                                   | 7.35%   | 0                            | 0               | 1,958                            | 0                    | 33                                 | 0                      | 88                                 | 0                      | 52                                 | 0                      | 16                                   | 0                       | 2                               | 0                                      | 5.13                          | 12.79                         | 20.44                         |
| (2V09) (626GO) International Plaza, TN   | 4,282                           | 4,129                                     | 96.43%  | 153                                   | 3.57%   | 0                            | 0               | 4,098                            | 0                    | 31                                 | 0                      | 53                                 | 0                      | 48                                 | 0                      | 34                                   | 0                       | 0                               | 0                                      | 3.61                          | 4.27                          | 0.85                          |
| (2V09) (626GP) Gallatin, TN  | 1,861                           | 1,811                                     | 97.31%  | 50                                    | 2.69%   | 0                            | 1               | 1,786                            | 0                    | 25                                 | 0                      | 22                                 | 0                      | 8                                  | 0                      | 0                                    | 0                       | 13                              | 1                                      | 1.00                          | 17.44                         | 0.00                          |
| (2V09) (626MA) IDES Fort Campbell  | 1                               | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.00                          |                               |
| (2V09) (626QA) Albion Street, TN   | 2,989                           | 2,851                                     | 95.38%  | 138                                   | 4.62%   | 0                            | 0               | 2,744                            | 0                    | 107                                | 0                      | 51                                 | 0                      | 35                                 | 0                      | 0                                    | 0                       | 28                              | 0                                      | 5.95                          |                               | 0.00                          |
| (2V09) (626QB) Charlotte Avenue, TN  | 5,506                           | 5,345                                     | 97.08%  | 161                                   | 2.92%   | 0                            | 0               | 5,265                            | 0                    | 80                                 | 0                      | 66                                 | 0                      | 52                                 | 0                      | 21                                   | 0                       | 22                              | 0                                      | 3.28                          | 8.44                          | 0.67                          |
| (2V09) (626QC) Pointe Centre, TN   | 5,893                           | 5,111                                     | 86.73%  | 782                                   | 13.27%  | 0                            | 1               | 4,830                            | 0                    | 281                                | 0                      | 168                                | 0                      | 110                                | 0                      | 122                                  | 1                       | 382                             | 0                                      |                               | 28.73                         | 5.01                          |
| (2V09) (626QD) Glenis Drive, TN  | 206                             | 200                                       | 97.09%  | 6                                     | 2.91%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 1.65                          |
| (2V09) (626QE) Glenis Drive 2, TN  | 4                               | 4   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (2V09) (626QF) Dalton Drive, TN  | 2,128                           | 848                                       | 39.85%  | 1,280                                 | 60.15%  | 0                            | 0               | 508                              | 0                    | 340                                | 0                      | 176                                | 0                      | 125                                | 0                      | 147                                  | 0                       | 832                             | 0                                      |                               | 100.93                        |                               |
| (3V10) (538) Chillicothe, OH HCS   | 28,818                          | 23,305                                    | 80.87%  | 5,513                                 | 19.13%  | 1                            | 146             | 22,737                           | 10                   | 568                                | 5                      | 1,019                              | 27                     | 1,988                              | 19                     | 1,400                                | 23                      | 1,106                           | 62                                     | 11.03                         | 28.96                         | 1.87                          |
| (3V10) (538) Chillicothe, OH   | 16,378                          | 12,955                                    | 79.10%  | 3,423                                 | 20.90%  | 0                            | 123             | 12,634                           | 8                    | 321                                | 5                      | 545                                | 22                     | 1,154                              | 14                     | 844                                  | 20                      | 880                             | 54                                     | 11.29                         | 28.95                         | 1.38                          |
| (3V10) (538GA) Athens, OH  | 2,434                           | 2,315                                     | 95.11%  | 119                                   | 4.89%   | 0                            | 7               | 2,262                            | 0                    | 0                                  | 0                      | 49                                 | 1                      | 53                                 | 1                      | 14                                   | 0                       | 0                               | 5                                      | 3.66                          | 7.07                          | 1.87                          |
| (3V10) (538GB) Portsmouth, OH  | 2,990                           | 2,478                                     | 82.88%  | 512                                   | 17.12%  | 0                            | 7               | 2,440                            | 0                    | 0                                  | 0                      | 143                                | 4                      | 222                                | 1                      | 114                                  | 2                       | 33                              | 0                                      | 9.67                          | 27.25                         | 1.96                          |
| (3V10) (538GC) Marietta, OH  | 1,621                           | 1,217                                     | 75.08%  | 404                                   | 24.92%  | 0                            | 0               | 1,164                            | 0                    | 53                                 | 0                      | 112                                | 0                      | 136                                | 0                      | 97                                   | 0                       | 59                              | 0                                      | 13.55                         | 48.96                         | 1.64                          |
| (3V10) (538GD) Lancaster, OH   | 3,137                           | 2,684                                     | 85.56%  | 453                                   | 14.44%  | 0                            | 9               | 2,624                            | 2                    | 60                                 | 0                      | 76                                 | 0                      | 256                                | 3                      | 101                                  | 1                       | 0                               | 3                                      | 8.66                          | 24.37                         | 1.31                          |
| (3V10) (538GE) Cambridge, OH   | 1,829                           | 1,290                                     | 70.53%  | 539                                   | 29.47%  | 0                            | 0               | 1,258                            | 0                    | 0                                  | 0                      | 79                                 | 0                      | 146                                | 0                      | 214                                  | 0                       | 100                             | 0                                      | 24.10                         | 48.06                         | 2.59                          |
| (3V10) (538GF) Wilmington, OH  | 429                             | 366                                       | 85.31%  | 63                                    | 14.69%  | 0                            | 0               | 355                              | 0                    | 11                                 | 0                      | 15                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 23.01                         | 0.00                          | 17.07                         |
| (3V10) (539) Cincinnati, OH HCS  | 59,588                          | 53,868                                    | 90.40%  | 5,720                                 | 9.60%   | 150                          | 4               | 52,367                           | 0                    | 1,501                              | 0                      | 1,402                              | 0                      | 1,670                              | 0                      | 1,248                                | 3                       | 1,400                           | 1                                      | 3.77                          | 16.77                         | 2.53                          |
| (3V10) (539) Cincinnati, OH  | 33,977                          | 29,328                                    | 86.32%  | 4,649                                 | 13.68%  | 0                            | 3               | 28,113                           | 0                    | 1,215                              | 0                      | 1,156                              | 0                      | 1,260                              | 0                      | 1,007                                | 2                       | 1,226                           | 1                                      | 3.74                          | 21.98                         | 0.89                          |
| (3V10) (5399AB) Fort Thomas CLC  | 1                               | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.00                          |
| (3V10) (539A4) Fort Thomas, KY   | 636                             | 615                                       | 96.70%  | 21                                    | 3.30%   | 0                            | 0               | 603                              | 0                    | 12                                 | 0                      | 4                                  | 0                      | 4                                  | 0                      | 5                                    | 0                       | 8                               | 0                                      |                               | 5.71                          | 0.63                          |
| (3V10) (539GA) Bellevue, KY  | 1,998                           | 1,935                                     | 96.85%  | 63                                    | 3.15%   | 0                            | 0               | 1,902                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 11                                   | 0                       | 0                               | 0                                      | 3.86                          | 47.80                         | 4.63                          |
| (3V10) (539GB) Clermont County, OH   | 4,606                           | 4,265                                     | 92.60%  | 341                                   | 7.40%   | 0                            | 0               | 4,169                            | 0                    | 96                                 | 0                      | 82                                 | 0                      | 140                                | 0                      | 74                                   | 0                       | 45                              | 0                                      | 8.23                          | 8.28                          | 8.13                          |
| (3V10) (539GC) Dearborn, IN  | 3,817                           | 3,762                                     | 98.56%  | 55                                    | 1.44%   | 0                            | 0               | 3,737                            | 0                    | 25                                 | 0                      | 19                                 | 0                      | 0                                  | 0                      | 10                                   | 0                       | 5                               | 0                                      | 1.59                          | 4.12                          | 0.75                          |
| (3V10) (539GD) Florence, KY  | 4,571                           | 4,415                                     | 96.59%  | 156                                   | 3.41%   | 0                            | 0               | 4,385                            | 0                    | 30                                 | 0                      | 32                                 | 0                      | 72                                 | 0                      | 35                                   | 0                       | 17                              | 0                                      | 2.60                          | 8.37                          | 1.51                          |
| (3V10) (539GE) Hamilton, OH  | 4,329                           | 4,233                                     | 97.78%  | 96                                    | 2.22%   | 0                            | 0               | 4,202                            | 0                    | 31                                 | 0                      | 25                                 | 0                      | 33                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.33                          | 3.13                          | 0.64                          |
| (3V10) (539GF) Georgetown, OH  | 983                             | 962                                       | 97.86%  | 21                                    | 2.14%   | 0                            | 0               | 948                              | 0                    | 14                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.70                          | 3.06                          | 0.86                          |
| (3V10) (539QB) Highland Avenue, OH   | 4,383                           | 4,075                                     | 92.97%  | 308                                   | 7.03%   | 0                            | 1               | 4,035                            | 0                    | 40                                 | 0                      | 50                                 | 0                      | 117                                | 0                      | 82                                   | 1                       | 59                              | 0                                      |                               | 7.12                          |                               |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V10) (539QC) Vine Street, OH   | 6                           | 6   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V10) (539QD) Norwood, OH   | 281                         | 271                                       | 96.44%  | 10                                    | 3.56%  | 0                            | 0               | 266                              | 0                    | 0                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 5                               | 0                                      |                               | 16.92                         | 1.32                          |
| (3V10) (541) Cleveland, OH HCS   | 149,520                     | 136,495                                   | 91.29%  | 13,025                                | 8.71%  | 30                           | 26              | 132,295                          | 2                    | 4,200                              | 2                      | 3,405                              | 0                      | 3,993                              | 2                      | 3,003                                | 3                       | 2,624                           | 17                                     | 5.18                          | 17.91                         | 2.92                          |
| (3V10) (541) Cleveland, OH (Louis Stokes<br>Cleveland)   | 40,819                      | 37,511                                    | 91.90%  | 3,308                                 | 8.10%  | 0                            | 25              | 35,716                           | 2                    | 1,795                              | 1                      | 1,432                              | 0                      | 1,004                              | 2                      | 537                                  | 3                       | 335                             | 17                                     | 3.27                          | 10.35                         | 1.29                          |
| (3V10) (541BY) Canton, OH  | 12,566                      | 12,130                                    | 96.53%  | 436                                   | 3.47%  | 0                            | 0               | 11,840                           | 0                    | 290                                | 0                      | 111                                | 0                      | 93                                 | 0                      | 132                                  | 0                       | 100                             | 0                                      | 3.90                          | 8.34                          | 1.29                          |
| (3V10) (541BZ) Youngstown, OH  | 9,423                       | 9,211                                     | 97.75%  | 212                                   | 2.25%  | 0                            | 0               | 9,017                            | 0                    | 194                                | 0                      | 103                                | 0                      | 38                                 | 0                      | 51                                   | 0                       | 20                              | 0                                      | 3.20                          | 5.08                          | 1.33                          |
| (3V10) (541GB) Lorain, OH  | 9,733                       | 9,396                                     | 96.54%  | 337                                   | 3.46%  | 0                            | 0               | 9,233                            | 0                    | 163                                | 0                      | 62                                 | 0                      | 105                                | 0                      | 135                                  | 0                       | 35                              | 0                                      | 7.08                          | 3.25                          | 1.48                          |
| (3V10) (541GC) Sandusky, OH  | 6,071                       | 5,001                                     | 82.38%  | 1,070                                 | 17.62%   | 0                            | 0               | 4,880                            | 0                    | 121                                | 0                      | 72                                 | 0                      | 106                                | 0                      | 194                                  | 0                       | 698                             | 0                                      | 21.53                         | 60.62                         | 21.31                         |
| (3V10) (541GD) Mansfield, OH (David F.<br>Winder)  | 9,267                       | 9,208                                     | 99.36%  | 59                                    | 0.64%  | 0                            | 0               | 9,129                            | 0                    | 79                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.94                          | 1.60                          | 1.43                          |
| (3V10) (541GE) McCafferty, OH  | 49                          | 48  | 97.96%  | 1                                     | 2.04%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.74                          |                               | 0.00                          |
| (3V10) (541GF) Lake County, OH   | 9,088                       | 8,432                                     | 92.78%  | 656                                   | 7.22%  | 0                            | 0               | 8,321                            | 0                    | 111                                | 0                      | 45                                 | 0                      | 98                                 | 0                      | 170                                  | 0                       | 343                             | 0                                      | 2.77                          | 28.11                         | 1.61                          |
| (3V10) (541GG) Akron, OH   | 16,358                      | 13,632                                    | 83.34%  | 2,726                                 | 16.66%   | 0                            | 0               | 13,190                           | 0                    | 442                                | 0                      | 506                                | 0                      | 1,034                              | 0                      | 716                                  | 0                       | 470                             | 0                                      | 5.84                          | 31.66                         | 1.31                          |
| (3V10) (541GH) East Liverpool, OH  | 4,043                       | 3,574                                     | 88.40%  | 469                                   | 11.60%   | 0                            | 0               | 3,524                            | 0                    | 50                                 | 0                      | 85                                 | 0                      | 130                                | 0                      | 173                                  | 0                       | 81                              | 0                                      | 3.06                          | 35.70                         | 2.17                          |
| (3V10) (541GI) Warren, OH  | 2,512                       | 2,364                                     | 94.11%  | 148                                   | 5.89%  | 0                            | 0               | 2,329                            | 0                    | 35                                 | 0                      | 36                                 | 0                      | 38                                 | 0                      | 47                                   | 0                       | 0                               | 0                                      | 16.51                         | 6.42                          | 1.22                          |
| (3V10) (541GJ) New Philadelphia, OH  | 4,207                       | 3,901                                     | 92.73%  | 306                                   | 7.27%  | 0                            | 0               | 3,810                            | 0                    | 91                                 | 0                      | 67                                 | 0                      | 68                                 | 0                      | 135                                  | 0                       | 36                              | 0                                      | 3.21                          | 16.04                         | 2.77                          |
| (3V10) (541GK) Ravenna, OH   | 3,582                       | 3,429                                     | 95.73%  | 153                                   | 4.27%  | 0                            | 0               | 3,290                            | 0                    | 139                                | 0                      | 69                                 | 0                      | 39                                 | 0                      | 27                                   | 0                       | 0                               | 0                                      | 1.16                          | 12.44                         | 1.26                          |
| (3V10) (541GL) Parma, OH   | 20,530                      | 17,705                                    | 86.24%  | 2,825                                 | 13.76%   | 0                            | 1               | 17,036                           | 0                    | 669                                | 1                      | 677                                | 0                      | 1,136                              | 0                      | 594                                  | 0                       | 418                             | 0                                      | 4.26                          | 29.46                         | 7.33                          |
| (3V10) (541QB) Cleveland Euclid Avenue,<br>OH  | 755                         | 754                                       | 99.87%  | 1                                     | 0.13%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.00                          |                               |                               |
| (3V10) (541QE) Cleveland East<br>Boulevard 3, OH - Mobile  | 235                         | 89  | 37.87%  | 146                                   | 62.13%   | 0                            | 0               | 78                               | 0                    | 11                                 | 0                      | 52                                 | 0                      | 38                                 | 0                      | 42                                   | 0                       | 14                              | 0                                      |                               | 54.13                         |                               |
| (3V10) (541QF) Cuyahoga County 4, OH<br>- Mobile   | 282                         | 110                                       | 39.01%  | 172                                   | 60.99%   | 0                            | 0               | 101                              | 0                    | 9                                  | 0                      | 51                                 | 0                      | 54                                 | 0                      | 43                                   | 0                       | 24                              | 0                                      |                               | 54.79                         |                               |
| (3V10) (552) Dayton, OH HCS  | 53,030                      | 50,823                                    | 95.84%  | 2,207                                 | 4.16%  | 12                           | 0               | 49,597                           | 0                    | 1,226                              | 0                      | 881                                | 0                      | 688                                | 0                      | 363                                  | 0                       | 275                             | 0                                      | 0.96                          | 7.37                          | 3.54                          |
| (3V10) (552) Dayton, OH  | 38,506                      | 36,626                                    | 95.12%  | 1,880                                 | 4.88%  | 0                            | 0               | 35,552                           | 0                    | 1,074                              | 0                      | 759                                | 0                      | 592                                | 0                      | 309                                  | 0                       | 220                             | 0                                      | 0.80                          | 7.45                          | 3.31                          |
| (3V10) (552GA) Middletown, OH  | 4,848                       | 4,670                                     | 96.33%  | 178                                   | 3.67%  | 0                            | 0               | 4,610                            | 0                    | 60                                 | 0                      | 56                                 | 0                      | 46                                 | 0                      | 32                                   | 0                       | 44                              | 0                                      | 1.22                          | 13.89                         | 5.96                          |
| (3V10) (552GB) Lima, OH  | 4,336                       | 4,294                                     | 99.03%  | 42                                    | 0.97%  | 0                            | 0               | 4,247                            | 0                    | 47                                 | 0                      | 24                                 | 0                      | 10                                 | 0                      | 4                                    | 0                       | 4                               | 0                                      | 0.66                          | 3.05                          | 1.12                          |
| (3V10) (552GC) Richmond, IN  | 2,479                       | 2,445                                     | 98.63%  | 34                                    | 1.37%  | 0                            | 0               | 2,425                            | 0                    | 20                                 | 0                      | 13                                 | 0                      | 6                                  | 0                      | 11                                   | 0                       | 0                               | 0                                      | 0.42                          | 1.61                          | 9.42                          |
| (3V10) (552GD) Springfield, OH   | 2,804                       | 2,731                                     | 97.40%  | 73                                    | 2.60%  | 0                            | 0               | 2,706                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 34                                 | 0                      | 0                                    | 0                       | 3                               | 0                                      | 2.19                          | 10.35                         | 1.92                          |
| (3V10) (552GF) Wright-Patterson, OH  | 57                          | 57  | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 57                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.07                          |                               |                               |
| (3V10) (757) Columbus, OH HCS  | 56,093                      | 51,524                                    | 91.85%  | 4,569                                 | 8.15%  | 20                           | 4               | 49,958                           | 0                    | 1,566                              | 0                      | 949                                | 0                      | 1,266                              | 1                      | 1,306                                | 2                       | 1,048                           | 1                                      | 9.59                          | 11.11                         | 3.87                          |
| (3V10) (757) Columbus, OH (Chalmers P.<br>Wylie)   | 41,834                      | 38,066                                    | 90.99%  | 3,768                                 | 9.01%  | 0                            | 4               | 36,933                           | 0                    | 1,133                              | 0                      | 797                                | 0                      | 1,039                              | 1                      | 1,089                                | 2                       | 843                             | 1                                      | 8.01                          | 11.96                         | 5.22                          |
| (3V10) (757GA) Zanesville, OH  | 1,354                       | 1,276                                     | 94.24%  | 78                                    | 5.76%  | 0                            | 0               | 1,218                            | 0                    | 58                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 23                                   | 0                       | 20                              | 0                                      | 9.31                          | 6.27                          | 6.43                          |
| (3V10) (757GB) Grove City, OH  | 3,022                       | 2,786                                     | 92.19%  | 236                                   | 7.81%  | 0                            | 0               | 2,697                            | 0                    | 0                                  | 0                      | 41                                 | 0                      | 52                                 | 0                      | 39                                   | 0                       | 104                             | 0                                      | 16.84                         | 12.99                         | 1.02                          |
| (3V10) (757GC) Marion, OH  | 3,686                       | 3,552                                     | 96.36%  | 134                                   | 3.64%  | 0                            | 0               | 3,424                            | 0                    | 128                                | 0                      | 29                                 | 0                      | 49                                 | 0                      | 36                                   | 0                       | 20                              | 0                                      | 8.26                          | 4.99                          | 1.38                          |
| (3V10) (757GD) Newark, OH (Daniel L.<br>Kinnard)   | 4,291                       | 3,979                                     | 92.73%  | 312                                   | 7.27%  | 0                            | 0               | 3,872                            | 0                    | 107                                | 0                      | 48                                 | 0                      | 97                                 | 0                      | 111                                  | 0                       | 56                              | 0                                      | 13.47                         | 4.20                          | 2.90                          |
| (3V10) (757QC) Columbus Airport Drive,<br>OH   | 1,906                       | 1,865                                     | 97.85%  | 41                                    | 2.15%  | 0                            | 0               | 1,814                            | 0                    | 51                                 | 0                      | 19                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 5                               | 0                                      |                               |                               | 3.02                          |
| (3V10) (506) Ann Arbor, MI HCS   | 62,766                      | 59,059                                    | 94.09%  | 3,707                                 | 5.91%  | 9                            | 24              | 56,438                           | 3                    | 2,621                              | 4                      | 1,085                              | 4                      | 708                                | 8                      | 660                                  | 3                       | 1,254                           | 2                                      | 3.37                          | 17.23                         | 3.38                          |
| (3V10) (506) Ann Arbor, MI   | 38,033                      | 36,132                                    | 95.00%  | 1,901                                 | 5.00%  | 0                            | 17              | 34,106                           | 2                    | 2,026                              | 3                      | 752                                | 1                      | 458                                | 6                      | 327                                  | 3                       | 364                             | 2                                      | 4.09                          | 10.16                         | 3.63                          |
| (3V10) (506GA) Toledo, OH  | 18,401                      | 16,748                                    | 91.02%  | 1,653                                 | 8.98%  | 0                            | 7               | 16,300                           | 1                    | 448                                | 1                      | 284                                | 3                      | 230                                | 2                      | 307                                  | 0                       | 832                             | 0                                      | 3.15                          | 43.16                         | 3.63                          |
| (3V10) (506GB) Flint, MI   | 1,801                       | 1,781                                     | 98.89%  | 20                                    | 1.11%  | 0                            | 0               | 1,768                            | 0                    | 13                                 | 0                      | 14                                 | 0                      | 0                                  | 0                      | 4                                    | 0                       | 0                               | 0                                      | 1.56                          | 8.92                          | 1.42                          |
| (3V10) (506GC) Jackson, MI   | 1,539                       | 1,528                                     | 99.29%  | 11                                    | 0.71%  | 0                            | 0               | 1,511                            | 0                    | 17                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 3                                    | 0                       | 0                               | 0                                      | 1.47                          | 5.44                          | 1.72                          |
| (3V10) (506QA) Ann Arbor Packard Road,<br>MI (Packard Road)  | 205                         | 203                                       | 99.02%  | 2                                     | 0.98%  | 0                            | 0               | 203                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 2                                    | 0                       | 0                               | 0                                      |                               | 0.00                          | 0.29                          |
| (3V10) (506QB) Green Road, MI  | 2,787                       | 2,667                                     | 95.69%  | 120                                   | 4.31%  | 0                            | 0               | 2,550                            | 0                    | 117                                | 0                      | 28                                 | 0                      | 0                                  | 0                      | 17                                   | 0                       | 55                              | 0                                      |                               | 1.54                          |                               |
| (3V10) (515) Battle Creek, MI HCS  | 48,315                      | 39,322                                    | 81.39%  | 8,993                                 | 18.61%   | 23                           | 22              | 37,341                           | 6                    | 1,981                              | 10                     | 2,168                              | 4                      | 2,314                              | 2                      | 2,036                                | 0                       | 2,475                           | 0                                      | 6.88                          | 40.97                         | 4.63                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V10) (515) Battle Creek, MI  | 15,300                      | 11,746                                    | 76.77%  | 3,554                                 | 23.23%  | 0                            | 22              | 11,164                           | 6                    | 582                                | 10                     | 734                                | 4                      | 1,085                              | 2                      | 675                                  | 0                       | 1,060                           | 0                                      | 8.07                          | 47.21                         | 4.46                          |
| (3V10) (515BY) Wyoming, MI   | 25,892                      | 20,775                                    | 80.24%  | 5,117                                 | 19.76%  | 0                            | 0               | 19,538                           | 0                    | 1,237                              | 0                      | 1,279                              | 0                      | 1,138                              | 0                      | 1,314                                | 0                       | 1,386                           | 0                                      | 7.79                          | 36.83                         | 5.04                          |
| (3V10) (515GA) Muskegon, MI  | 4,290                       | 4,113                                     | 95.87%  | 177                                   | 4.13%   | 0                            | 0               | 4,005                            | 0                    | 108                                | 0                      | 89                                 | 0                      | 46                                 | 0                      | 29                                   | 0                       | 13                              | 0                                      | 4.11                          | 5.59                          | 2.80                          |
| (3V10) (515GB) Lansing South, MI   | 2,175                       | 2,070                                     | 95.17%  | 105                                   | 4.83%   | 0                            | 0               | 2,040                            | 0                    | 30                                 | 0                      | 42                                 | 0                      | 37                                 | 0                      | 13                                   | 0                       | 13                              | 0                                      | 4.38                          | 23.33                         | 3.06                          |
| (3V10) (515GC) Benton Harbor, MI   | 658                         | 618                                       | 93.92%  | 40                                    | 6.08%   | 0                            | 0               | 594                              | 0                    | 24                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 5                                    | 0                       | 0                               | 0                                      | 8.24                          | 0.20                          | 4.81                          |
| (3V10) (553) Detroit, MI HCS   | 61,421                      | 57,836                                    | 94.16%  | 3,585                                 | 5.84%   | 23                           | 78              | 56,096                           | 5                    | 1,740                              | 2                      | 1,165                              | 8                      | 761                                | 13                     | 810                                  | 0                       | 849                             | 50                                     | 1.60                          | 12.93                         | 1.00                          |
| (3V10) (553) Detroit, MI (John D. Dingell)   | 53,828                      | 50,252                                    | 93.36%  | 3,576                                 | 6.64%   | 0                            | 78              | 48,544                           | 5                    | 1,708                              | 2                      | 1,164                              | 8                      | 755                                | 13                     | 809                                  | 0                       | 848                             | 50                                     | 1.85                          | 12.97                         | 0.68                          |
| (3V10) (553GA) Yale, MI  | 4,489                       | 4,487                                     | 99.96%  | 2                                     | 0.04%   | 0                            | 0               | 4,470                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.32                          |                               | 0.73                          |
| (3V10) (553GB) Pontiac, MI   | 3,021                       | 3,014                                     | 99.77%  | 7                                     | 0.23%   | 0                            | 0               | 2,999                            | 0                    | 15                                 | 0                      | 0                                  | 0                      | 4                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.69                          | 0.25                          | 2.86                          |
| (3V10) (553QA) Piquette Street, MI   | 83                          | 83  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 83                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.39                          |                               |                               |
| (3V10) (583) Indianapolis, IN HCS  | 60,842                      | 57,057                                    | 93.78%  | 3,785                                 | 6.22%   | 172                          | 11              | 55,468                           | 0                    | 1,589                              | 0                      | 1,707                              | 0                      | 958                                | 0                      | 448                                  | 0                       | 672                             | 11                                     | 2.42                          | 8.71                          | 7.63                          |
| (3V10) (583) Indianapolis, IN (Richard L. Roudebush)   | 47,648                      | 44,341                                    | 93.06%  | 3,307                                 | 6.94%   | 0                            | 11              | 43,001                           | 0                    | 1,340                              | 0                      | 1,504                              | 0                      | 861                                | 0                      | 349                                  | 0                       | 593                             | 11                                     | 2.93                          | 8.45                          | 9.91                          |
| (3V10) (583BU) Indianapolis, IN - VADOM  | 337                         | 308                                       | 91.39%  | 29                                    | 8.61%   | 0                            | 0               | 296                              | 0                    | 0                                  | 0                      | 19                                 | 0                      | 0                                  | 0                      | 4                                    | 0                       | 0                               | 0                                      |                               | 12.52                         |                               |
| (3V10) (583GA) Terre Haute, IN   | 1,006                       | 988                                       | 98.21%  | 18                                    | 1.79%   | 0                            | 0               | 972                              | 0                    | 16                                 | 0                      | 14                                 | 0                      | 4                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.15                          | 6.51                          | 0.10                          |
| (3V10) (583GB) Bloomington, IN   | 4,309                       | 4,238                                     | 98.35%  | 71                                    | 1.65%   | 0                            | 0               | 4,182                            | 0                    | 56                                 | 0                      | 16                                 | 0                      | 23                                 | 0                      | 31                                   | 0                       | 0                               | 0                                      | 2.09                          | 16.27                         | 0.00                          |
| (3V10) (583GC) Martinsville, IN  | 267                         | 266                                       | 99.63%  | 1                                     | 0.37%   | 0                            | 0               | 265                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.30                          | 1.36                          | 0.88                          |
| (3V10) (583GD) Indianapolis West, IN   | 2,406                       | 2,211                                     | 91.90%  | 195                                   | 8.10%   | 0                            | 0               | 2,148                            | 0                    | 63                                 | 0                      | 51                                 | 0                      | 45                                 | 0                      | 31                                   | 0                       | 68                              | 0                                      | 4.66                          | 13.67                         | 1.99                          |
| (3V10) (583GE) West Lafayette, IN  | 966                         | 957                                       | 99.07%  | 9                                     | 0.93%   | 0                            | 0               | 935                              | 0                    | 22                                 | 0                      | 6                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.85                          | 4.69                          | 2.56                          |
| (3V10) (583GF) Wakeman, IN   | 1,346                       | 1,250                                     | 92.87%  | 96                                    | 7.13%   | 0                            | 0               | 1,203                            | 0                    | 47                                 | 0                      | 69                                 | 0                      | 8                                  | 0                      | 15                                   | 0                       | 0                               | 0                                      | 1.26                          | 7.97                          | 7.74                          |
| (3V10) (583GG) Shelbyville, IN   | 605                         | 575                                       | 95.04%  | 30                                    | 4.96%   | 0                            | 0               | 560                              | 0                    | 15                                 | 0                      | 10                                 | 0                      | 4                                  | 0                      | 15                                   | 0                       | 0                               | 0                                      | 1.39                          | 8.69                          | 5.24                          |
| (3V10) (583QA) Monroe County, IN   | 504                         | 504                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 503                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.25                          |
| (3V10) (583QC) Vigo County, IN   | 517                         | 497                                       | 96.13%  | 20                                    | 3.87%   | 0                            | 0               | 483                              | 0                    | 14                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 6.05                          |
| (3V10) (583QD) Indianapolis YMCA, IN   | 259                         | 250                                       | 96.53%  | 9                                     | 3.47%   | 0                            | 0               | 248                              | 0                    | 2                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 4.37                          | 0.00                          |
| (3V10) (583QE) Cold Spring Road, IN  | 672                         | 672                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 672                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V10) (610) Northern Indiana HCS  | 58,762                      | 46,282                                    | 78.76%  | 12,480                                | 21.24%  | 55                           | 1               | 44,640                           | 0                    | 1,642                              | 0                      | 1,911                              | 0                      | 3,872                              | 1                      | 3,134                                | 0                       | 3,563                           | 0                                      | 15.15                         | 35.99                         | 3.98                          |
| (3V10) (610) Marion, IN  | 12,455                      | 9,419                                     | 75.62%  | 3,036                                 | 24.38%  | 0                            | 1               | 9,132                            | 0                    | 287                                | 0                      | 399                                | 0                      | 593                                | 1                      | 728                                  | 0                       | 1,316                           | 0                                      | 11.62                         | 52.75                         | 1.97                          |
| (3V10) (610A4) Fort Wayne, IN  | 25,752                      | 20,307                                    | 78.86%  | 5,445                                 | 21.14%  | 0                            | 0               | 19,431                           | 0                    | 876                                | 0                      | 816                                | 0                      | 1,737                              | 0                      | 1,425                                | 0                       | 1,467                           | 0                                      | 20.55                         | 25.88                         | 2.38                          |
| (3V10) (610BU) Marion, IN - VADOM  | 3                           | 3   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V10) (610BY) St. Joseph County, IN   | 10,840                      | 7,782                                     | 71.79%  | 3,058                                 | 28.21%  | 0                            | 0               | 7,599                            | 0                    | 183                                | 0                      | 438                                | 0                      | 1,255                              | 0                      | 669                                  | 0                       | 696                             | 0                                      | 13.31                         | 48.25                         | 3.26                          |
| (3V10) (610GB) Muncie, IN  | 2,666                       | 2,285                                     | 85.71%  | 381                                   | 14.29%  | 0                            | 0               | 2,225                            | 0                    | 0                                  | 0                      | 43                                 | 0                      | 144                                | 0                      | 165                                  | 0                       | 29                              | 0                                      | 16.89                         | 8.01                          | 7.37                          |
| (3V10) (610GC) Goshen, IN  | 2,048                       | 1,802                                     | 87.99%  | 246                                   | 12.01%  | 0                            | 0               | 1,712                            | 0                    | 90                                 | 0                      | 129                                | 0                      | 88                                 | 0                      | 23                                   | 0                       | 0                               | 0                                      | 11.57                         | 1.43                          | 5.88                          |
| (3V10) (610GD) Peru, IN  | 2,766                       | 2,579                                     | 93.24%  | 187                                   | 6.76%   | 0                            | 0               | 2,521                            | 0                    | 58                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 106                                  | 0                       | 0                               | 0                                      | 7.23                          | 12.33                         | 8.01                          |
| (3V10) (610QA) Fort Wayne East State<br>Boulevard, IN  | 2,231                       | 2,104                                     | 94.31%  | 127                                   | 5.69%   | 0                            | 0               | 2,016                            | 0                    | 88                                 | 0                      | 59                                 | 0                      | 13                                 | 0                      | 18                                   | 0                       | 37                              | 0                                      |                               |                               | 3.99                          |
| (3V10) (610QB) Columbia Place, IN  | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V10) (655) Saginaw, MI HCS   | 33,227                      | 26,967                                    | 81.16%  | 6,260                                 | 18.84%  | 77                           | 4               | 26,353                           | 0                    | 614                                | 1                      | 845                                | 0                      | 1,542                              | 2                      | 1,813                                | 0                       | 2,060                           | 1                                      | 3.25                          | 48.24                         | 1.33                          |
| (3V10) (655) Saginaw, MI (Aleda E. Lutz)   | 19,790                      | 14,180                                    | 71.65%  | 5,610                                 | 28.35%  | 0                            | 4               | 13,736                           | 0                    | 444                                | 1                      | 653                                | 0                      | 1,371                              | 2                      | 1,644                                | 0                       | 1,942                           | 1                                      | 2.94                          | 47.29                         | 0.00                          |
| (3V10) (655GA) Gaylord, MI   | 682                         | 643                                       | 94.28%  | 39                                    | 5.72%   | 0                            | 0               | 629                              | 0                    | 14                                 | 0                      | 5                                  | 0                      | 11                                 | 0                      | 15                                   | 0                       | 8                               | 0                                      | 2.19                          | 85.10                         | 0.95                          |
| (3V10) (655GB) Traverse City, MI<br>(Colonel Demas T. Crow)  | 1,959                       | 1,894                                     | 96.68%  | 65                                    | 3.32%   | 0                            | 0               | 1,861                            | 0                    | 33                                 | 0                      | 28                                 | 0                      | 17                                 | 0                      | 9                                    | 0                       | 11                              | 0                                      | 5.14                          | 59.63                         | 1.27                          |
| (3V10) (655GC) Oscoda, MI  | 1,598                       | 1,568                                     | 98.12%  | 30                                    | 1.88%   | 0                            | 0               | 1,538                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 15                              | 0                                      | 2.50                          | 121.50                        | 1.64                          |
| (3V10) (655GD) Alpena, MI (Lieutenant<br>Colonel Clement C. Van Wagoner)   | 1,373                       | 1,269                                     | 92.43%  | 104                                   | 7.57%   | 0                            | 0               | 1,259                            | 0                    | 10                                 | 0                      | 20                                 | 0                      | 19                                 | 0                      | 39                                   | 0                       | 26                              | 0                                      | 2.64                          | 78.20                         | 1.39                          |
| (3V10) (655GE) Clare, MI   | 1,723                       | 1,594                                     | 92.51%  | 129                                   | 7.49%   | 0                            | 0               | 1,564                            | 0                    | 0                                  | 0                      | 49                                 | 0                      | 44                                 | 0                      | 30                                   | 0                       | 0                               | 0                                      | 7.31                          | 30.40                         | 8.77                          |
| (3V10) (655GF) Bad Axe, MI   | 1,464                       | 1,429                                     | 97.61%  | 35                                    | 2.39%   | 0                            | 0               | 1,425                            | 0                    | 0                                  | 0                      | 13                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.96                          | 63.07                         | 0.49                          |
| (3V10) (655GG) Cadillac, MI  | 1,062                       | 860                                       | 80.98%  | 202                                   | 19.02%  | 0                            | 0               | 851                              | 0                    | 9                                  | 0                      | 48                                 | 0                      | 56                                 | 0                      | 58                                   | 0                       | 40                              | 0                                      | 1.17                          | 69.62                         | 1.14                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V10) (655GH) Cheboygan County, MI  | 491                         | 475                                       | 96.74%  | 16                                    | 3.26%   | 0                            | 0               | 470                              | 0                    | 5                                  | 0                      | 6                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 5.39                          | 54.56                         | 1.45                          |
| (3V10) (655GI) Grayling, MI  | 555                         | 537                                       | 96.76%  | 18                                    | 3.24%   | 0                            | 0               | 527                              | 0                    | 10                                 | 0                      | 0                                  | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.59                          | 33.00                         | 2.00                          |
| (3V10) (655QA) Saginaw Barnard Road, MI  | 2,529                       | 2,517                                     | 99.53%  | 12                                    | 0.47%   | 0                            | 0               | 2,492                            | 0                    | 25                                 | 0                      | 6                                  | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 33.00                         | 0.88                          |
| (3V10) (655QB) Grand Traverse, MI  | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.00                          |
| (3V12) (550) Danville, IL HCS  | 30,501                      | 28,113                                    | 92.17%  | 2,388                                 | 7.83%   | 18                           | 0               | 27,117                           | 0                    | 996                                | 0                      | 703                                | 0                      | 696                                | 0                      | 452                                  | 0                       | 537                             | 0                                      | 1.88                          | 13.81                         | 0.79                          |
| (3V12) (550) Danville, IL  | 13,479                      | 11,976                                    | 88.85%  | 1,503                                 | 11.15%  | 0                            | 0               | 11,446                           | 0                    | 530                                | 0                      | 426                                | 0                      | 303                                | 0                      | 326                                  | 0                       | 448                             | 0                                      | 1.11                          | 16.32                         | 0.55                          |
| (3V12) (550BY) Peoria, IL (Bob Michel)   | 8,639                       | 8,061                                     | 93.31%  | 578                                   | 6.69%   | 0                            | 0               | 7,708                            | 0                    | 353                                | 0                      | 164                                | 0                      | 290                                | 0                      | 79                                   | 0                       | 45                              | 0                                      | 2.23                          | 12.41                         | 1.05                          |
| (3V12) (550GA) Decatur, IL   | 4,386                       | 4,233                                     | 96.51%  | 153                                   | 3.49%   | 0                            | 0               | 4,159                            | 0                    | 74                                 | 0                      | 45                                 | 0                      | 30                                 | 0                      | 38                                   | 0                       | 40                              | 0                                      | 1.48                          | 7.14                          | 1.08                          |
| (3V12) (550GD) Springfield, IL   | 2,348                       | 2,230                                     | 94.97%  | 118                                   | 5.03%   | 0                            | 0               | 2,212                            | 0                    | 18                                 | 0                      | 37                                 | 0                      | 70                                 | 0                      | 8                                    | 0                       | 0                               | 0                                      | 3.18                          | 19.68                         | 0.36                          |
| (3V12) (550GF) Mattoon, IL   | 585                         | 565                                       | 96.58%  | 20                                    | 3.42%   | 0                            | 0               | 556                              | 0                    | 9                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.29                          | 14.28                         | 0.62                          |
| (3V12) (550GG) Bloomington, IL   | 1,064                       | 1,048                                     | 98.50%  | 16                                    | 1.50%   | 0                            | 0               | 1,036                            | 0                    | 12                                 | 0                      | 13                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.74                          | 5.79                          | 2.04                          |
| (3V12) (537) Chicago, IL HCS   | 40,276                      | 34,430                                    | 85.49%  | 5,846                                 | 14.51%  | 26                           | 0               | 32,530                           | 0                    | 1,900                              | 0                      | 1,742                              | 0                      | 1,490                              | 0                      | 1,369                                | 0                       | 1,245                           | 0                                      | 11.15                         | 20.53                         | 6.03                          |
| (3V12) (537) Chicago, IL (Jesse Brown)   | 30,483                      | 26,739                                    | 87.72%  | 3,744                                 | 12.28%  | 0                            | 0               | 25,441                           | 0                    | 1,298                              | 0                      | 1,110                              | 0                      | 811                                | 0                      | 883                                  | 0                       | 940                             | 0                                      | 6.64                          | 15.78                         | 3.91                          |
| (3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)   | 7,491                       | 5,589                                     | 74.61%  | 1,902                                 | 25.39%  | 0                            | 0               | 5,076                            | 0                    | 513                                | 0                      | 543                                | 0                      | 609                                | 0                      | 455                                  | 0                       | 295                             | 0                                      | 13.73                         | 48.11                         | 9.91                          |
| (3V12) (537GA) Chicago Heights, IL   | 559                         | 503                                       | 89.98%  | 56                                    | 10.02%  | 0                            | 0               | 485                              | 0                    | 18                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 23.91                         |                               | 2.42                          |
| (3V12) (537GD) Lakeside, IL  | 1,271                       | 1,150                                     | 90.48%  | 121                                   | 9.52%   | 0                            | 0               | 1,107                            | 0                    | 43                                 | 0                      | 0                                  | 0                      | 47                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 20.52                         |                               | 1.00                          |
| (3V12) (537HA) Auburn Gresham, IL  | 472                         | 449                                       | 95.13%  | 23                                    | 4.87%   | 0                            | 0               | 421                              | 0                    | 28                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 16.09                         |                               | 4.83                          |
| (3V12) (556) North Chicago, IL HCS   | 22,485                      | 20,884                                    | 92.88%  | 1,601                                 | 7.12%   | 33                           | 0               | 20,233                           | 0                    | 651                                | 0                      | 514                                | 0                      | 522                                | 0                      | 317                                  | 0                       | 248                             | 0                                      | 6.56                          | 9.66                          | 3.26                          |
| (3V12) (556) North Chicago, IL (Captain James A. Lovell)   | 19,462                      | 18,069                                    | 92.84%  | 1,393                                 | 7.16%   | 0                            | 0               | 17,459                           | 0                    | 610                                | 0                      | 447                                | 0                      | 445                                | 0                      | 273                                  | 0                       | 228                             | 0                                      | 6.75                          | 9.35                          | 3.79                          |
| (3V12) (556GA) Evanston, IL  | 654                         | 630                                       | 96.33%  | 24                                    | 3.67%   | 0                            | 0               | 624                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.83                          | 19.72                         | 3.87                          |
| (3V12) (556GC) McHenry, IL   | 1,368                       | 1,243                                     | 90.86%  | 125                                   | 9.14%   | 0                            | 0               | 1,217                            | 0                    | 26                                 | 0                      | 35                                 | 0                      | 42                                 | 0                      | 33                                   | 0                       | 0                               | 0                                      | 9.55                          | 30.16                         | 1.95                          |
| (3V12) (556GD) Kenosha, WI   | 1,001                       | 942                                       | 94.11%  | 59                                    | 5.89%   | 0                            | 0               | 933                              | 0                    | 0                                  | 0                      | 24                                 | 0                      | 26                                 | 0                      | 6                                    | 0                       | 0                               | 0                                      | 3.93                          | 16.60                         | 1.26                          |
| (3V12) (578) Hines, IL HCS   | 86,362                      | 79,167                                    | 91.67%  | 7,195                                 | 8.33%   | 13                           | 0               | 76,203                           | 0                    | 2,964                              | 0                      | 2,241                              | 0                      | 1,934                              | 0                      | 1,493                                | 0                       | 1,527                           | 0                                      | 6.01                          | 12.04                         | 2.87                          |
| (3V12) (578) Hines, IL (Edward Hines Junior)   | 69,234                      | 64,000                                    | 92.44%  | 5,234                                 | 7.56%   | 0                            | 0               | 61,431                           | 0                    | 2,569                              | 0                      | 1,815                              | 0                      | 1,238                              | 0                      | 1,037                                | 0                       | 1,144                           | 0                                      | 5.01                          | 10.18                         | 2.75                          |
| (3V12) (578GA) Joliet, IL  | 7,481                       | 6,009                                     | 80.32%  | 1,472                                 | 19.68%  | 0                            | 0               | 5,802                            | 0                    | 207                                | 0                      | 271                                | 0                      | 503                                | 0                      | 367                                  | 0                       | 331                             | 0                                      | 9.80                          | 35.24                         | 4.12                          |
| (3V12) (578GC) Kankakee County, IL   | 1,312                       | 1,216                                     | 92.68%  | 96                                    | 7.32%   | 0                            | 0               | 1,201                            | 0                    | 15                                 | 0                      | 37                                 | 0                      | 0                                  | 0                      | 30                                   | 0                       | 2                               | 0                                      | 6.71                          | 13.20                         | 1.55                          |
| (3V12) (578GD) Aurora, IL  | 2,175                       | 2,089                                     | 96.05%  | 86                                    | 3.95%   | 0                            | 0               | 2,060                            | 0                    | 29                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.56                          | 3.81                          | 5.50                          |
| (3V12) (578GE) Hoffman Estates, IL   | 2,170                       | 2,082                                     | 95.94%  | 88                                    | 4.06%   | 0                            | 0               | 2,034                            | 0                    | 48                                 | 0                      | 28                                 | 0                      | 34                                 | 0                      | 19                                   | 0                       | 7                               | 0                                      | 5.48                          | 9.91                          | 1.80                          |
| (3V12) (578GF) LaSalle, IL   | 1,607                       | 1,422                                     | 88.49%  | 185                                   | 11.51%  | 0                            | 0               | 1,363                            | 0                    | 59                                 | 0                      | 48                                 | 0                      | 93                                 | 0                      | 23                                   | 0                       | 0                               | 0                                      | 14.48                         | 13.32                         | 2.01                          |
| (3V12) (578GG) Oak Lawn, IL  | 2,383                       | 2,349                                     | 98.57%  | 34                                    | 1.43%   | 0                            | 0               | 2,312                            | 0                    | 37                                 | 0                      | 20                                 | 0                      | 0                                  | 0                      | 2                                    | 0                       | 0                               | 0                                      | 2.10                          | 9.76                          | 1.74                          |
| (3V12) (585) Iron Mountain, MI HCS   | 9,333                       | 7,877                                     | 84.40%  | 1,456                                 | 15.60%  | 4                            | 116             | 7,162                            | 90                   | 715                                | 12                     | 843                                | 14                     | 375                                | 0                      | 188                                  | 0                       | 50                              | 0                                      | 15.33                         | 22.49                         | 3.15                          |
| (3V12) (585) Iron Mountain, MI (Oscar G. Johnson)  | 6,150                       | 5,035                                     | 81.87%  | 1,115                                 | 18.13%  | 0                            | 116             | 4,584                            | 90                   | 451                                | 12                     | 593                                | 14                     | 314                                | 0                      | 161                                  | 0                       | 47                              | 0                                      | 16.69                         | 22.39                         | 3.40                          |
| (3V12) (585GA) Hancock, MI   | 389                         | 344                                       | 88.43%  | 45                                    | 11.57%  | 0                            | 0               | 285                              | 0                    | 0                                  | 0                      | 37                                 | 0                      | 0                                  | 0                      | 4                                    | 0                       | 0                               | 0                                      | 15.07                         | 25.56                         | 0.56                          |
| (3V12) (585GB) Rhinelander, WI   | 692                         | 599                                       | 86.56%  | 93                                    | 13.44%  | 0                            | 0               | 544                              | 0                    | 55                                 | 0                      | 63                                 | 0                      | 22                                 | 0                      | 8                                    | 0                       | 0                               | 0                                      | 20.66                         | 18.49                         | 1.25                          |
| (3V12) (585GC) Menominee, MI   | 389                         | 353                                       | 90.75%  | 36                                    | 9.25%   | 0                            | 0               | 328                              | 0                    | 25                                 | 0                      | 26                                 | 0                      | 7                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.66                          | 24.91                         | 0.86                          |
| (3V12) (585GD) Ironwood, MI  | 247                         | 216                                       | 87.45%  | 31                                    | 12.55%  | 0                            | 0               | 195                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 16.87                         | 15.13                         | 2.37                          |
| (3V12) (585GF) Manistique, MI  | 301                         | 283                                       | 94.02%  | 18                                    | 5.98%   | 0                            | 0               | 273                              | 0                    | 10                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 4                                    | 0                       | 0                               | 0                                      | 6.43                          | 40.90                         | 5.47                          |
| (3V12) (585HA) Marquette, MI   | 779                         | 693                                       | 88.96%  | 86                                    | 11.04%  | 0                            | 0               | 633                              | 0                    | 60                                 | 0                      | 64                                 | 0                      | 16                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 19.47                         | 24.45                         | 3.50                          |
| (3V12) (585HB) Sault Saint Marie, MI   | 386                         | 354                                       | 91.71%  | 32                                    | 8.29%   | 0                            | 0               | 320                              | 0                    | 34                                 | 0                      | 25                                 | 0                      | 0                                  | 0                      | 3                                    | 0                       | 0                               | 0                                      | 8.80                          | 33.56                         | 4.01                          |
| (3V12) (607) Madison, WI HCS   | 28,582                      | 25,330                                    | 88.62%  | 3,252                                 | 11.38%  | 6                            | 8               | 23,949                           | 6                    | 1,381                              | 1                      | 802                                | 0                      | 922                                | 0                      | 844                                  | 0                       | 684                             | 1                                      | 13.84                         | 21.02                         | 2.80                          |
| (3V12) (607) Madison, WI (William S. Middleton)  | 20,723                      | 18,247                                    | 88.05%  | 2,476                                 | 11.95%  | 0                            | 8               | 17,054                           | 6                    | 1,193                              | 1                      | 638                                | 0                      | 710                                | 0                      | 581                                  | 0                       | 547                             | 1                                      | 10.91                         | 19.19                         | 3.07                          |
| (3V12) (607GC) Janesville, WI  | 643                         | 639                                       | 99.38%  | 4                                     | 0.62%   | 0                            | 0               | 627                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.36                          | 2.64                          | 0.44                          |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date | 1. Total Appts Scheduled | 2. Appts Scheduled 30 Days or Under | 3. Percent Appts Scheduled 30 Days or Under | 4. Appts Scheduled Over 30 Days | 5. Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7. EWL Count | 8. Appts Between 0-14 Days | 9. EWL 0-14 Days | 10. Appts Between 15-30 Days | 11. EWL 15-30 days | 12. Appts Between 31-60 Days | 13. EWL 31-60 Days | 14. Appts Between 61-90 Days | 15. EWL 61-90 Days | 16. Appts Between 91-120 Days | 17. EWL 91-120 Days | 18. Appts Beyond 120 Days | 19. EWL Greater than 120 Days | 20. PC Avg Wait Time | 21. SC Avg Wait Time | 22. MH Avg Wait Time |
|---|--------------------------|-------------------------------------|---|---------------------------------|---|------------------------|--------------|----------------------------|------------------|------------------------------|--------------------|------------------------------|--------------------|------------------------------|--------------------|-------------------------------|---------------------|---------------------------|-------------------------------|----------------------|----------------------|----------------------|
| For the period ending: 6/1/2020   |                          |                                     |   |                                 |   |                        |              |                            |                  |                              |                    |                              |                    |                              |                    |                               |                     |                           |                               |                      |                      |                      |
| (3V12) (607GD) Baraboo, WI  | 897                      | 890                                 | 99.22%                                      | 7                               | 0.78%                                   | 0                      | 0            | 861                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.33                 | 0.67                 | 0.08                 |
| (3V12) (607GE) Beaver Dam, WI   | 552                      | 544                                 | 98.55%                                      | 8                               | 1.45%                                   | 0                      | 0            | 541                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 4.77                 | 0.00                 | 1.25                 |
| (3V12) (607GF) Freeport, IL   | 509                      | 508                                 | 99.80%                                      | 1                               | 0.20%                                   | 0                      | 0            | 503                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.07                 | 0.13                 | 0.06                 |
| (3V12) (607GG) Madison West, WI   | 2,142                    | 1,854                               | 86.55%                                      | 288                             | 13.45%                                  | 0                      | 0            | 1,776                      | 0                | 0                            | 0                  | 0                            | 0                  | 99                           | 0                  | 59                            | 0                   | 34                        | 0                             | 30.27                | 7.39                 | 3.18                 |
| (3V12) (607HA) Rockford, IL   | 3,116                    | 2,648                               | 84.98%                                      | 468                             | 15.02%                                  | 0                      | 0            | 2,587                      | 0                | 61                           | 0                  | 55                           | 0                  | 109                          | 0                  | 201                           | 0                   | 103                       | 0                             | 5.67                 | 50.02                | 2.25                 |
| (3V12) (676) Tomah, WI HCS  | 27,088                   | 20,629                              | 76.16%                                      | 6,459                           | 23.84%                                  | 10                     | 22           | 19,611                     | 0                | 1,018                        | 1                  | 1,738                        | 6                  | 1,920                        | 12                 | 1,276                         | 3                   | 1,525                     | 0                             | 19.34                | 50.65                | 2.08                 |
| (3V12) (676) Tomah, WI  | 15,286                   | 11,316                              | 74.03%                                      | 3,970                           | 25.97%                                  | 0                      | 22           | 10,814                     | 0                | 502                          | 1                  | 904                          | 6                  | 1,142                        | 12                 | 991                           | 3                   | 933                       | 0                             | 20.18                | 48.64                | 1.47                 |
| (3V12) (676GA) Wausau, WI   | 3,417                    | 3,090                               | 90.43%                                      | 327                             | 9.57%                                   | 0                      | 0            | 2,961                      | 0                | 129                          | 0                  | 167                          | 0                  | 114                          | 0                  | 34                            | 0                   | 12                        | 0                             | 9.68                 | 2.77                 | 3.29                 |
| (3V12) (676GC) River Valley, WI   | 3,586                    | 2,677                               | 74.65%                                      | 909                             | 25.35%                                  | 0                      | 0            | 2,517                      | 0                | 160                          | 0                  | 370                          | 0                  | 378                          | 0                  | 118                           | 0                   | 43                        | 0                             | 26.59                | 10.48                | 1.15                 |
| (3V12) (676GD) Wisconsin Rapids, WI   | 4,428                    | 3,211                               | 72.52%                                      | 1,217                           | 27.48%                                  | 0                      | 0            | 2,998                      | 0                | 213                          | 0                  | 278                          | 0                  | 270                          | 0                  | 133                           | 0                   | 536                       | 0                             | 18.91                | 58.22                | 3.66                 |
| (3V12) (676GE) Clark County, WI   | 371                      | 335                                 | 90.30%                                      | 36                              | 9.70%                                   | 0                      | 0            | 321                        | 0                | 14                           | 0                  | 19                           | 0                  | 16                           | 0                  | 0                             | 0                   | 0                         | 0                             | 14.00                | 8.94                 | 1.65                 |
| (3V12) (695) Milwaukee, WI HCS  | 90,119                   | 69,575                              | 77.20%                                      | 20,544                          | 22.80%                                  | 17                     | 13           | 66,226                     | 2                | 3,349                        | 0                  | 4,249                        | 0                  | 7,367                        | 6                  | 4,845                         | 0                   | 4,083                     | 5                             | 33.57                | 24.78                | 4.40                 |
| (3V12) (695) Milwaukee, WI (Clement J. Zablocki)  | 60,853                   | 50,519                              | 83.02%                                      | 10,334                          | 16.98%                                  | 0                      | 13           | 48,260                     | 2                | 2,259                        | 0                  | 2,534                        | 0                  | 3,254                        | 6                  | 2,415                         | 0                   | 2,131                     | 5                             | 21.74                | 18.90                | 2.44                 |
| (3V12) (695BU) Milwaukee, WI - VADOM  | 4                        | 4                                   | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 0                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      |                      |                      |
| (3V12) (695BY) Appleton, WI (John H. Bradley)   | 7,971                    | 5,436                               | 68.20%                                      | 2,535                           | 31.80%                                  | 0                      | 0            | 5,192                      | 0                | 244                          | 0                  | 588                          | 0                  | 1,091                        | 0                  | 450                           | 0                   | 406                       | 0                             | 45.78                | 33.60                | 8.45                 |
| (3V12) (695GA) Union Grove, WI  | 1,253                    | 1,135                               | 90.58%                                      | 118                             | 9.42%                                   | 0                      | 0            | 1,103                      | 0                | 32                           | 0                  | 59                           | 0                  | 50                           | 0                  | 6                             | 0                   | 0                         | 0                             | 11.37                |                      | 6.71                 |
| (3V12) (695GC) Cleveland, WI  | 1,329                    | 733                                 | 55.15%                                      | 596                             | 44.85%                                  | 0                      | 0            | 669                        | 0                | 64                           | 0                  | 130                          | 0                  | 309                          | 0                  | 118                           | 0                   | 39                        | 0                             | 45.54                | 4.20                 | 11.98                |
| (3V12) (695GD) Green Bay, WI (Milo C. Huempfner)  | 18,707                   | 11,746                              | 62.79%                                      | 6,961                           | 37.21%                                  | 0                      | 0            | 10,996                     | 0                | 750                          | 0                  | 938                          | 0                  | 2,663                        | 0                  | 1,856                         | 0                   | 1,504                     | 0                             | 46.85                | 40.78                | 18.75                |
| (3V12) (695QA) Milwaukee MLK Drive, WI  | 2                        | 2                                   | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 0                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      |                      |                      |
| (3V15) (589A4) Columbia, MO HCS   | 69,246                   | 57,982                              | 83.73%                                      | 11,264                          | 16.27%                                  | 0                      | 3            | 55,207                     | 0                | 2,775                        | 0                  | 2,093                        | 0                  | 3,002                        | 3                  | 3,451                         | 0                   | 2,718                     | 0                             | 13.25                | 23.54                | 17.64                |
| (3V15) (589A4) Columbia, MO (Harry S. Truman)   | 46,158                   | 37,539                              | 81.33%                                      | 8,619                           | 18.67%                                  | 0                      | 3            | 35,387                     | 0                | 2,152                        | 0                  | 1,555                        | 0                  | 2,382                        | 3                  | 2,673                         | 0                   | 2,009                     | 0                             | 17.34                | 23.42                | 16.85                |
| (3V15) (589BX) Columbia, MO - VADOM   | 6                        | 6                                   | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 0                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      |                      |                      |
| (3V15) (589G8) Jefferson City, MO   | 5,536                    | 5,058                               | 91.37%                                      | 478                             | 8.63%                                   | 0                      | 0            | 4,968                      | 0                | 90                           | 0                  | 73                           | 0                  | 82                           | 0                  | 238                           | 0                   | 85                        | 0                             | 5.32                 | 15.36                | 4.57                 |
| (3V15) (589GE) Kirksville, MO   | 2,064                    | 1,987                               | 96.27%                                      | 77                              | 3.73%                                   | 0                      | 0            | 1,956                      | 0                | 31                           | 0                  | 25                           | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.84                 | 21.00                | 16.45                |
| (3V15) (589GF) Fort Leonard Wood, MO  | 3,761                    | 3,076                               | 81.79%                                      | 685                             | 18.21%                                  | 0                      | 0            | 2,919                      | 0                | 157                          | 0                  | 168                          | 0                  | 266                          | 0                  | 196                           | 0                   | 55                        | 0                             | 14.73                | 31.11                | 33.27                |
| (3V15) (589GH) Lake of the Ozarks, MO   | 2,521                    | 2,393                               | 94.92%                                      | 128                             | 5.08%                                   | 0                      | 0            | 2,239                      | 0                | 154                          | 0                  | 58                           | 0                  | 0                            | 0                  | 24                            | 0                   | 13                        | 0                             | 4.23                 | 64.14                | 20.93                |
| (3V15) (589GX) Mexico, MO   | 2,054                    | 1,848                               | 89.97%                                      | 206                             | 10.03%                                  | 0                      | 0            | 1,818                      | 0                | 30                           | 0                  | 27                           | 0                  | 47                           | 0                  | 76                            | 0                   | 56                        | 0                             | 11.24                | 18.17                | 12.26                |
| (3V15) (589GY) St. James, MO  | 1,862                    | 1,432                               | 76.91%                                      | 430                             | 23.09%                                  | 0                      | 0            | 1,395                      | 0                | 37                           | 0                  | 77                           | 0                  | 0                            | 0                  | 0                             | 0                   | 230                       | 0                             | 40.02                | 0.00                 | 5.86                 |
| (3V15) (589JA) Sedalia, MO  | 2,029                    | 2,002                               | 98.67%                                      | 27                              | 1.33%                                   | 0                      | 0            | 1,948                      | 0                | 54                           | 0                  | 0                            | 0                  | 11                           | 0                  | 0                             | 0                   | 0                         | 0                             | 2.40                 | 7.80                 | 12.90                |
| (3V15) (589JD) Marshfield, MO   | 3,255                    | 2,641                               | 81.14%                                      | 614                             | 18.86%                                  | 0                      | 0            | 2,571                      | 0                | 70                           | 0                  | 97                           | 0                  | 100                          | 0                  | 157                           | 0                   | 260                       | 0                             | 9.40                 | 38.53                | 21.35                |
| (3V15) (589) Kansas City, MO HCS  | 71,971                   | 66,916                              | 92.98%                                      | 5,055                           | 7.02%                                   | 121                    | 0            | 64,636                     | 0                | 2,280                        | 0                  | 1,508                        | 0                  | 1,441                        | 0                  | 1,112                         | 0                   | 994                       | 0                             | 3.91                 | 9.68                 | 3.27                 |
| (3V15) (589) Kansas City, MO  | 47,261                   | 43,059                              | 91.11%                                      | 4,202                           | 8.89%                                   | 0                      | 0            | 41,183                     | 0                | 1,876                        | 0                  | 1,185                        | 0                  | 1,197                        | 0                  | 898                           | 0                   | 922                       | 0                             | 2.57                 | 10.13                | 3.42                 |
| (3V15) (589G1) Warrensburg, MO  | 4,233                    | 4,180                               | 98.75%                                      | 53                              | 1.25%                                   | 0                      | 0            | 4,116                      | 0                | 64                           | 0                  | 28                           | 0                  | 7                            | 0                  | 13                            | 0                   | 0                         | 0                             | 1.72                 | 2.37                 | 2.14                 |
| (3V15) (589GB) Belton, MO   | 2,509                    | 2,477                               | 98.72%                                      | 32                              | 1.28%                                   | 0                      | 0            | 2,428                      | 0                | 49                           | 0                  | 21                           | 0                  | 0                            | 0                  | 4                             | 0                   | 0                         | 0                             | 2.13                 | 5.33                 | 3.74                 |
| (3V15) (589GC) Paola, KS  | 871                      | 860                                 | 98.74%                                      | 11                              | 1.26%                                   | 0                      | 0            | 836                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 3.77                 | 0.00                 | 0.79                 |
| (3V15) (589GD) Nevada, MO   | 1,648                    | 1,642                               | 99.64%                                      | 6                               | 0.36%                                   | 0                      | 0            | 1,631                      | 0                | 0                            | 0                  | 0                            | 0                  | 4                            | 0                  | 0                             | 0                   | 0                         | 0                             | 1.16                 | 0.00                 | 1.36                 |
| (3V15) (589GZ) Cameron, MO  | 732                      | 709                                 | 96.86%                                      | 23                              | 3.14%                                   | 0                      | 0            | 705                        | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.22                 | 0.00                 | 3.29                 |
| (3V15) (589JB) Excelsior Springs, MO  | 1,290                    | 1,183                               | 91.71%                                      | 107                             | 8.29%                                   | 0                      | 0            | 1,157                      | 0                | 0                            | 0                  | 42                           | 0                  | 46                           | 0                  | 16                            | 0                   | 0                         | 0                             | 8.53                 | 16.67                | 8.23                 |
| (3V15) (589JC) Shawnee, KS  | 3,396                    | 3,344                               | 98.47%                                      | 52                              | 1.53%                                   | 0                      | 0            | 3,307                      | 0                | 37                           | 0                  | 20                           | 0                  | 0                            | 0                  | 7                             | 0                   | 0                         | 0                             | 2.39                 | 8.35                 | 0.00                 |
| (3V15) (589JF) Honor, MO  | 9,462                    | 8,899                               | 94.05%                                      | 563                             | 5.95%                                   | 0                      | 0            | 8,720                      | 0                | 179                          | 0                  | 189                          | 0                  | 149                          | 0                  | 171                           | 0                   | 54                        | 0                             | 6.55                 | 19.16                | 2.87                 |
| (3V15) (589QA) Overland Park, KS  | 569                      | 563                                 | 98.95%                                      | 6                               | 1.05%                                   | 0                      | 0            | 0                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      | 2.19                 |                      |
| (3V15) (589A5) Eastern Kansas HCS   | 50,309                   | 40,536                              | 80.57%                                      | 9,773                           | 19.43%                                  | 0                      | 0            | 39,548                     | 0                | 988                          | 0                  | 1,654                        | 0                  | 2,487                        | 0                  | 2,761                         | 0                   | 2,871                     | 0                             | 14.60                | 47.19                | 3.50                 |
| (3V15) (589A5) Topeka, KS (Colmery-ONEil)   | 23,452                   | 17,940                              | 76.50%                                      | 5,512                           | 23.50%                                  | 0                      | 0            | 17,531                     | 0                | 409                          | 0                  | 716                          | 0                  | 1,412                        | 0                  | 1,573                         | 0                   | 1,811                     | 0                             | 18.25                | 56.79                | 2.74                 |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V15) (589A6) Leavenworth, KS (Dwight D. Eisenhower)  | 18,584                      | 15,292                                    | 82.29%  | 3,292                                 | 17.71%   | 0                            | 0               | 14,878                           | 0                    | 414                                | 0                      | 729                                | 0                      | 779                                | 0                      | 876                                  | 0                       | 908                             | 0                                      | 11.81                         | 37.82                         | 3.86                          |
| (3V15) (589BU) Leavenworth, KS - VADOM   | 4                           | 4   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.00                          |                               |
| (3V15) (589GI) St. Joseph, MO  | 2,074                       | 1,881                                     | 90.69%  | 193                                   | 9.31%  | 0                            | 0               | 1,825                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 50                                 | 0                      | 26                                   | 0                       | 0                               | 0                                      | 9.40                          | 41.17                         | 2.21                          |
| (3V15) (589GJ) Wyandotte County, KS  | 990                         | 827                                       | 83.54%  | 163                                   | 16.46%   | 0                            | 0               | 809                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 38                                   | 0                       | 0                               | 0                                      | 24.83                         |                               | 1.74                          |
| (3V15) (589GM) Chanute, KS   | 283                         | 282                                       | 99.65%  | 1                                     | 0.35%  | 0                            | 0               | 282                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.78                          |                               | 0.00                          |
| (3V15) (589GP) Garnett, KS   | 141                         | 139                                       | 98.58%  | 2                                     | 1.42%  | 0                            | 0               | 138                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.28                          |                               | 30.00                         |
| (3V15) (589GR) Junction City, KS (Lieutenant General Richard J. Seitz-Based)   | 2,685                       | 2,360                                     | 87.90%  | 325                                   | 12.10%   | 0                            | 0               | 2,301                            | 0                    | 59                                 | 0                      | 61                                 | 0                      | 107                                | 0                      | 103                                  | 0                       | 54                              | 0                                      | 11.26                         | 26.26                         | 10.78                         |
| (3V15) (589GU) Lawrence, KS  | 536                         | 449                                       | 83.77%  | 87                                    | 16.23%   | 0                            | 0               | 436                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 33                                 | 0                      | 32                                   | 0                       | 0                               | 0                                      | 16.60                         |                               | 14.25                         |
| (3V15) (589GV) Fort Scott, KS  | 570                         | 561                                       | 98.42%  | 9                                     | 1.58%  | 0                            | 0               | 559                              | 0                    | 0                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.49                          | 0.00                          | 2.48                          |
| (3V15) (589JE) Platte City, MO   | 989                         | 800                                       | 80.89%  | 189                                   | 19.11%   | 0                            | 0               | 785                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 18                                 | 0                      | 112                                  | 0                       | 54                              | 0                                      | 29.68                         | 0.00                          | 0.00                          |
| (3V15) (589MA) Ft. Riley DES Clinic  | 1                           | 1   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 16.00                         |                               |
| (3V15) (589A7) Wichita, KS HCS   | 42,447                      | 38,273                                    | 90.17%  | 4,174                                 | 9.83%  | 0                            | 2               | 37,150                           | 0                    | 1,123                              | 0                      | 1,284                              | 0                      | 1,540                              | 2                      | 819                                  | 0                       | 531                             | 0                                      | 4.51                          | 16.57                         | 3.72                          |
| (3V15) (589A7) Wichita, KS (Robert J. Dole)  | 28,241                      | 25,435                                    | 90.06%  | 2,806                                 | 9.94%  | 0                            | 1               | 24,696                           | 0                    | 739                                | 0                      | 915                                | 0                      | 946                                | 1                      | 592                                  | 0                       | 353                             | 0                                      | 3.96                          | 16.23                         | 3.95                          |
| (3V15) (589G2) Dodge City, KS  | 1,133                       | 1,119                                     | 98.76%  | 14                                    | 1.24%  | 0                            | 0               | 1,111                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.38                          | 2.94                          | 0.04                          |
| (3V15) (589G3) Liberal, KS   | 300                         | 282                                       | 94.00%  | 18                                    | 6.00%  | 0                            | 0               | 273                              | 0                    | 0                                  | 0                      | 3                                  | 0                      | 0                                  | 0                      | 8                                    | 0                       | 0                               | 0                                      | 5.12                          | 46.67                         | 10.63                         |
| (3V15) (589G4) Hays, KS  | 1,655                       | 1,482                                     | 89.55%  | 173                                   | 10.45%   | 0                            | 1               | 1,327                            | 0                    | 0                                  | 0                      | 60                                 | 0                      | 71                                 | 1                      | 0                                    | 0                       | 0                               | 0                                      | 13.45                         | 3.82                          | 0.46                          |
| (3V15) (589G5) Parsons, KS   | 989                         | 931                                       | 94.14%  | 58                                    | 5.86%  | 0                            | 0               | 922                              | 0                    | 9                                  | 0                      | 15                                 | 0                      | 29                                 | 0                      | 10                                   | 0                       | 0                               | 0                                      | 5.71                          | 7.46                          | 0.27                          |
| (3V15) (589G7) Hutchinson, KS  | 1,967                       | 1,929                                     | 98.07%  | 38                                    | 1.93%  | 0                            | 0               | 1,906                            | 0                    | 23                                 | 0                      | 14                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 6                               | 0                                      | 2.34                          | 1.53                          | 0.69                          |
| (3V15) (589GW) Salina, KS  | 3,132                       | 3,026                                     | 96.62%  | 106                                   | 3.38%  | 0                            | 0               | 2,937                            | 0                    | 89                                 | 0                      | 46                                 | 0                      | 40                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.55                          | 5.93                          | 5.30                          |
| (3V15) (589MB) IDES McConnel AFB   | 9                           | 9   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 7.00                          |                               |
| (3V15) (589QC) South Parklane, KS  | 5,021                       | 4,060                                     | 80.86%  | 961                                   | 19.14%   | 0                            | 0               | 3,970                            | 0                    | 90                                 | 0                      | 230                                | 0                      | 434                                | 0                      | 155                                  | 0                       | 142                             | 0                                      |                               | 17.84                         |                               |
| (3V15) (657A5) Marion, IL HCS  | 50,386                      | 45,171                                    | 89.65%  | 5,215                                 | 10.35%   | 0                            | 72              | 43,993                           | 4                    | 1,178                              | 3                      | 1,212                              | 13                     | 1,626                              | 11                     | 1,200                                | 8                       | 1,177                           | 33                                     | 2.68                          | 23.88                         | 2.20                          |
| (3V15) (657A5) Marion, IL  | 14,437                      | 11,043                                    | 76.49%  | 3,394                                 | 23.51%   | 0                            | 37              | 10,694                           | 1                    | 349                                | 1                      | 704                                | 1                      | 1,149                              | 4                      | 801                                  | 4                       | 740                             | 26                                     | 12.16                         | 28.50                         | 1.46                          |
| (3V15) (657BW) Marion MH-RRTP  | 27                          | 27  | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.74                          |
| (3V15) (657GJ) Evansville, IN  | 19,575                      | 18,013                                    | 92.02%  | 1,562                                 | 7.98%  | 0                            | 7               | 17,416                           | 0                    | 597                                | 1                      | 444                                | 4                      | 387                                | 1                      | 318                                  | 0                       | 413                             | 1                                      | 2.19                          | 18.16                         | 3.95                          |
| (3V15) (657GK) Mount Vernon, IL  | 2,639                       | 2,636                                     | 99.89%  | 3                                     | 0.11%  | 0                            | 0               | 2,615                            | 0                    | 21                                 | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.54                          |                               | 1.12                          |
| (3V15) (657GL) Paducah, KY   | 3,210                       | 3,181                                     | 99.10%  | 29                                    | 0.90%  | 0                            | 0               | 3,151                            | 0                    | 30                                 | 0                      | 7                                  | 0                      | 7                                  | 0                      | 9                                    | 0                       | 6                               | 0                                      | 1.95                          | 34.00                         | 2.44                          |
| (3V15) (657GM) Effingham, IL   | 865                         | 860                                       | 99.42%  | 5                                     | 0.58%  | 0                            | 1               | 847                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 1                      | 0                                    | 0                       | 0                               | 0                                      | 1.34                          |                               | 3.00                          |
| (3V15) (657GO) Hanson, KY  | 652                         | 632                                       | 96.93%  | 20                                    | 3.07%  | 0                            | 1               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 1                      | 0                                    | 0                       | 0                               | 0                                      | 3.61                          |                               | 0.54                          |
| (3V15) (657GP) Owensboro, KY   | 2,326                       | 2,265                                     | 97.38%  | 61                                    | 2.62%  | 0                            | 0               | 2,229                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 35                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.32                          |                               | 1.73                          |
| (3V15) (657GQ) Vincennes, IN   | 992                         | 935                                       | 94.25%  | 57                                    | 5.75%  | 0                            | 0               | 914                              | 0                    | 0                                  | 0                      | 18                                 | 0                      | 14                                 | 0                      | 24                                   | 0                       | 0                               | 0                                      | 8.92                          |                               | 0.15                          |
| (3V15) (657GR) Mayfield, KY  | 1,913                       | 1,870                                     | 97.75%  | 43                                    | 2.25%  | 0                            | 17              | 1,813                            | 2                    | 57                                 | 1                      | 0                                  | 5                      | 0                                  | 1                      | 0                                    | 3                       | 0                               | 5                                      | 4.40                          |                               | 3.58                          |
| (3V15) (657GT) Carbondale, IL  | 2,097                       | 2,084                                     | 99.38%  | 13                                    | 0.62%  | 0                            | 0               | 2,078                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.09                          |                               | 1.86                          |
| (3V15) (657GU) Harrisburg, IL  | 712                         | 712                                       | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 709                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.36                          |                               | 1.08                          |
| (3V15) (657QD) Heartland Street, IL  | 941                         | 913                                       | 97.02%  | 28                                    | 2.98%  | 0                            | 0               | 872                              | 0                    | 41                                 | 0                      | 9                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.71                          | 7.55                          | 0.00                          |
| (3V15) (657A4) Poplar Bluff, MO HCS  | 27,326                      | 22,562                                    | 82.57%  | 4,764                                 | 17.43%   | 0                            | 0               | 21,957                           | 0                    | 605                                | 0                      | 568                                | 0                      | 1,419                              | 0                      | 2,088                                | 0                       | 689                             | 0                                      | 13.74                         | 51.39                         | 4.11                          |
| (3V15) (657A4) Poplar Bluff, MO (John J. Pershing)   | 12,157                      | 8,162                                     | 67.14%  | 3,995                                 | 32.86%   | 0                            | 0               | 7,891                            | 0                    | 271                                | 0                      | 344                                | 0                      | 1,108                              | 0                      | 1,895                                | 0                       | 648                             | 0                                      | 30.70                         | 52.74                         | 1.97                          |
| (3V15) (657GF) West Plains, MO   | 2,805                       | 2,596                                     | 92.55%  | 209                                   | 7.45%  | 0                            | 0               | 2,549                            | 0                    | 47                                 | 0                      | 73                                 | 0                      | 0                                  | 0                      | 62                                   | 0                       | 8                               | 0                                      | 6.78                          | 20.93                         | 6.53                          |
| (3V15) (657GG) Paragould, AR   | 2,167                       | 2,121                                     | 97.88%  | 46                                    | 2.12%  | 0                            | 0               | 2,107                            | 0                    | 14                                 | 0                      | 0                                  | 0                      | 31                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.57                          | 0.00                          | 1.08                          |
| (3V15) (657GH) Cape Girardeau, MO  | 4,112                       | 3,973                                     | 96.62%  | 139                                   | 3.38%  | 0                            | 0               | 3,839                            | 0                    | 134                                | 0                      | 49                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 6                               | 0                                      | 5.53                          | 40.50                         | 3.73                          |
| (3V15) (657GI) Farmington, MO  | 3,773                       | 3,535                                     | 93.69%  | 238                                   | 6.31%  | 0                            | 0               | 3,447                            | 0                    | 88                                 | 0                      | 59                                 | 0                      | 125                                | 0                      | 41                                   | 0                       | 13                              | 0                                      | 6.44                          | 0.00                          | 7.82                          |
| (3V15) (657GN) Salem, MO   | 230                         | 175                                       | 76.09%  | 55                                    | 23.91%   | 0                            | 0               | 169                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 24                                 | 0                      | 12                                   | 0                       | 0                               | 0                                      | 20.86                         |                               |                               |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V15) (657GV) Sikeston, MO  | 1,360                       | 1,298                                     | 95.44%  | 62                                    | 4.56%   | 0                            | 0               | 1,255                            | 0                    | 43                                 | 0                      | 11                                 | 0                      | 18                                 | 0                      | 25                                   | 0                       | 8                               | 0                                      | 3.90                          | 29.69                         | 6.41                          |
| (3V15) (657GW) Pocahontas, AR  | 722                         | 702                                       | 97.23%  | 20                                    | 2.77%   | 0                            | 0               | 700                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 4                                  | 0                      | 9                                    | 0                       | 0                               | 0                                      | 2.89                          |                               | 2.68                          |
| (3V15) (657) St. Louis, MO HCS   | 59,150                      | 57,674                                    | 97.50%  | 1,476                                 | 2.50%   | 96                           | 65              | 56,295                           | 1                    | 1,379                              | 6                      | 473                                | 9                      | 271                                | 7                      | 180                                  | 7                       | 552                             | 35                                     | 2.24                          | 3.54                          | 4.60                          |
| (3V15) (657) St. Louis John Cochran, MO<br>(John Cochran)  | 27,734                      | 26,765                                    | 96.51%  | 969                                   | 3.49%   | 0                            | 2               | 25,990                           | 0                    | 775                                | 0                      | 260                                | 1                      | 136                                | 1                      | 101                                  | 0                       | 472                             | 0                                      | 2.43                          | 3.59                          | 1.11                          |
| (3V15) (657A0) St. Louis Jefferson<br>Barracks, MO   | 14,042                      | 13,714                                    | 97.66%  | 328                                   | 2.34%   | 0                            | 63              | 13,469                           | 1                    | 245                                | 6                      | 136                                | 8                      | 84                                 | 6                      | 58                                   | 7                       | 50                              | 35                                     | 1.90                          | 4.62                          | 4.64                          |
| (3V15) (657BU) St. Louis-Jefferson<br>Barracks, MO - VADOM   | 72                          | 72  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V15) (657GA) St. Clair County, IL  | 3,214                       | 3,141                                     | 97.73%  | 73                                    | 2.27%   | 0                            | 0               | 3,079                            | 0                    | 62                                 | 0                      | 25                                 | 0                      | 25                                 | 0                      | 12                                   | 0                       | 11                              | 0                                      | 2.83                          | 20.24                         | 23.59                         |
| (3V15) (657GB) St. Louis County, MO  | 3,489                       | 3,484                                     | 99.86%  | 5                                     | 0.14%   | 0                            | 0               | 3,416                            | 0                    | 68                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.88                          | 1.42                          | 0.57                          |
| (3V15) (657GD) St. Charles County, MO  | 2,896                       | 2,884                                     | 99.59%  | 12                                    | 0.41%   | 0                            | 0               | 2,854                            | 0                    | 30                                 | 0                      | 0                                  | 0                      | 3                                  | 0                      | 0                                    | 0                       | 5                               | 0                                      | 1.55                          | 2.55                          | 2.00                          |
| (3V15) (657GS) Franklin County, MO   | 1,208                       | 1,166                                     | 96.52%  | 42                                    | 3.48%   | 0                            | 0               | 1,062                            | 0                    | 104                                | 0                      | 0                                  | 0                      | 14                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.31                          | 5.60                          | 1.75                          |
| (3V15) (657GX) Washington Avenue, MO   | 1,814                       | 1,805                                     | 99.50%  | 9                                     | 0.50%   | 0                            | 0               | 1,771                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.35                          | 19.87                         | 0.00                          |
| (3V15) (657GY) Manchester Avenue, MO   | 1,879                       | 1,855                                     | 98.72%  | 24                                    | 1.28%   | 0                            | 0               | 1,820                            | 0                    | 35                                 | 0                      | 10                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.18                          | 0.15                          |                               |
| (3V15) (657QA) Olive Street, MO  | 2,775                       | 2,761                                     | 99.50%  | 14                                    | 0.50%   | 0                            | 0               | 2,735                            | 0                    | 26                                 | 0                      | 0                                  | 0                      | 3                                  | 0                      | 4                                    | 0                       | 3                               | 0                                      | 2.09                          | 1.40                          | 0.67                          |
| (3V15) (657QB) Washington Boulevard,<br>MO   | 27                          | 27  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 27                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (4V16) (502) Alexandria, LA HCS  | 43,204                      | 37,720                                    | 87.31%  | 5,484                                 | 12.69%  | 14                           | 10              | 35,905                           | 5                    | 1,815                              | 0                      | 987                                | 5                      | 1,304                              | 0                      | 1,699                                | 0                       | 1,494                           | 0                                      | 7.49                          | 36.06                         | 3.13                          |
| (4V16) (502) Alexandria, LA  | 23,840                      | 19,605                                    | 82.24%  | 4,235                                 | 17.76%  | 0                            | 4               | 18,430                           | 1                    | 1,175                              | 0                      | 695                                | 3                      | 990                                | 0                      | 1,248                                | 0                       | 1,302                           | 0                                      | 6.57                          | 38.17                         | 1.59                          |
| (4V16) (502GA) Jennings, LA  | 1,400                       | 1,379                                     | 98.50%  | 21                                    | 1.50%   | 0                            | 6               | 1,365                            | 4                    | 14                                 | 0                      | 0                                  | 2                      | 0                                  | 0                      | 0                                    | 0                       | 8                               | 0                                      | 3.39                          |                               | 1.25                          |
| (4V16) (502GB) Lafayette, LA   | 8,421                       | 7,882                                     | 93.60%  | 539                                   | 6.40%   | 0                            | 0               | 7,605                            | 0                    | 277                                | 0                      | 113                                | 0                      | 120                                | 0                      | 187                                  | 0                       | 119                             | 0                                      | 6.89                          | 11.07                         | 0.15                          |
| (4V16) (502GE) Lake Charles, LA<br>(Douglas Fournet)   | 3,779                       | 3,563                                     | 94.28%  | 216                                   | 5.72%   | 0                            | 0               | 3,478                            | 0                    | 85                                 | 0                      | 55                                 | 0                      | 77                                 | 0                      | 62                                   | 0                       | 22                              | 0                                      | 7.61                          | 14.57                         | 3.40                          |
| (4V16) (502GF) Fort Polk, LA   | 2,957                       | 2,558                                     | 86.51%  | 399                                   | 13.49%  | 0                            | 0               | 2,482                            | 0                    | 76                                 | 0                      | 85                                 | 0                      | 0                                  | 0                      | 182                                  | 0                       | 0                               | 0                                      | 16.98                         | 0.00                          | 4.76                          |
| (4V16) (502GG) Natchitoches, LA  | 823                         | 822                                       | 99.88%  | 1                                     | 0.12%   | 0                            | 0               | 821                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.40                          |                               | 0.27                          |
| (4V16) (502QB) Lafayette Campus B, LA  | 1,984                       | 1,911                                     | 96.32%  | 73                                    | 3.68%   | 0                            | 0               | 1,724                            | 0                    | 187                                | 0                      | 0                                  | 0                      | 16                                 | 0                      | 12                                   | 0                       | 7                               | 0                                      |                               |                               | 4.42                          |
| (4V16) (520) Gulf Coast, MS HCS  | 98,193                      | 88,344                                    | 89.97%  | 9,849                                 | 10.03%  | 14                           | 18              | 82,672                           | 0                    | 5,672                              | 5                      | 2,793                              | 5                      | 2,670                              | 5                      | 2,041                                | 2                       | 2,345                           | 1                                      | 6.45                          | 21.33                         | 3.41                          |
| (4V16) (520) Biloxi, MS  | 33,608                      | 29,221                                    | 86.95%  | 4,387                                 | 13.05%  | 0                            | 3               | 26,970                           | 0                    | 2,251                              | 1                      | 1,073                              | 2                      | 1,150                              | 0                      | 968                                  | 0                       | 1,196                           | 0                                      | 8.13                          | 25.09                         | 1.64                          |
| (4V16) (520BZ) Pensacola, FL   | 37,974                      | 33,739                                    | 88.85%  | 4,235                                 | 11.15%  | 0                            | 15              | 31,294                           | 0                    | 2,445                              | 4                      | 1,252                              | 3                      | 1,288                              | 5                      | 816                                  | 2                       | 879                             | 1                                      | 8.66                          | 17.81                         | 5.74                          |
| (4V16) (520GA) Mobile, AL  | 11,799                      | 11,050                                    | 93.65%  | 749                                   | 6.35%   | 0                            | 0               | 10,587                           | 0                    | 463                                | 0                      | 217                                | 0                      | 124                                | 0                      | 192                                  | 0                       | 216                             | 0                                      | 3.52                          | 30.42                         | 2.31                          |
| (4V16) (520GB) Panama City Beach, FL   | 6,241                       | 6,043                                     | 96.83%  | 198                                   | 3.17%   | 0                            | 0               | 5,913                            | 0                    | 130                                | 0                      | 91                                 | 0                      | 44                                 | 0                      | 30                                   | 0                       | 33                              | 0                                      | 2.14                          | 9.01                          | 0.79                          |
| (4V16) (520GC) Eglin Air Force Base, FL  | 7,572                       | 7,330                                     | 96.80%  | 242                                   | 3.20%   | 0                            | 0               | 6,977                            | 0                    | 353                                | 0                      | 133                                | 0                      | 58                                 | 0                      | 31                                   | 0                       | 20                              | 0                                      | 3.84                          | 11.62                         | 7.78                          |
| (4V16) (520QA) Panama City Beach<br>West, FL   | 999                         | 961                                       | 96.20%  | 38                                    | 3.80%   | 0                            | 0               | 931                              | 0                    | 0                                  | 0                      | 27                                 | 0                      | 6                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 4.57                          | 4.19                          |
| (4V16) (564) Fayetteville, AR HCS  | 66,694                      | 61,310                                    | 91.93%  | 5,384                                 | 8.07%   | 19                           | 6               | 59,573                           | 0                    | 1,737                              | 0                      | 1,319                              | 0                      | 1,936                              | 0                      | 1,631                                | 2                       | 498                             | 4                                      | 9.72                          | 7.18                          | 5.87                          |
| (4V16) (564) Fayetteville, AR  | 27,166                      | 24,782                                    | 91.22%  | 2,384                                 | 8.78%   | 0                            | 0               | 24,009                           | 0                    | 773                                | 0                      | 633                                | 0                      | 887                                | 0                      | 639                                  | 0                       | 225                             | 0                                      | 8.02                          | 7.96                          | 7.22                          |
| (4V16) (564BY) Springfield, MO (Gene<br>Taylor)  | 21,614                      | 20,106                                    | 93.02%  | 1,508                                 | 6.98%   | 0                            | 6               | 19,491                           | 0                    | 615                                | 0                      | 411                                | 0                      | 517                                | 0                      | 415                                  | 2                       | 165                             | 4                                      | 11.64                         | 4.82                          | 4.79                          |
| (4V16) (564GA) Harrison, AR  | 1,438                       | 1,416                                     | 98.47%  | 22                                    | 1.53%   | 0                            | 0               | 1,402                            | 0                    | 14                                 | 0                      | 0                                  | 0                      | 11                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.97                          |                               | 0.08                          |
| (4V16) (564GB) Fort Smith, AR  | 3,534                       | 3,308                                     | 93.60%  | 226                                   | 6.40%   | 0                            | 0               | 3,246                            | 0                    | 62                                 | 0                      | 71                                 | 0                      | 76                                 | 0                      | 66                                   | 0                       | 0                               | 0                                      | 6.98                          | 10.13                         | 5.47                          |
| (4V16) (564GC) Branson, MO   | 6,925                       | 6,329                                     | 91.39%  | 596                                   | 8.61%   | 0                            | 0               | 6,234                            | 0                    | 95                                 | 0                      | 90                                 | 0                      | 189                                | 0                      | 287                                  | 0                       | 30                              | 0                                      | 8.04                          | 11.56                         | 4.62                          |
| (4V16) (564GD) Ozark, AR   | 651                         | 528                                       | 81.11%  | 123                                   | 18.89%  | 0                            | 0               | 510                              | 0                    | 18                                 | 0                      | 0                                  | 0                      | 42                                 | 0                      | 50                                   | 0                       | 0                               | 0                                      | 22.33                         | 0.00                          | 18.74                         |
| (4V16) (564GE) Jay, OK   | 1,089                       | 1,010                                     | 92.75%  | 79                                    | 7.25%   | 0                            | 0               | 1,000                            | 0                    | 0                                  | 0                      | 6                                  | 0                      | 40                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 9.40                          | 5.21                          | 0.81                          |
| (4V16) (564GF) Joplin, MO  | 3,921                       | 3,517                                     | 89.70%  | 404                                   | 10.30%  | 0                            | 0               | 3,375                            | 0                    | 142                                | 0                      | 79                                 | 0                      | 159                                | 0                      | 130                                  | 0                       | 36                              | 0                                      | 12.77                         | 11.24                         | 5.64                          |
| (4V16) (564QA) Township, AR  | 3                           | 2   | 66.67%  | 1                                     | 33.33%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (4V16) (564QB) Sunbridge, AR   | 353                         | 312                                       | 88.39%  | 41                                    | 11.61%  | 0                            | 0               | 304                              | 0                    | 8                                  | 0                      | 17                                 | 0                      | 15                                 | 0                      | 7                                    | 0                       | 0                               | 0                                      |                               | 9.39                          |                               |
| (4V16) (580) Houston, TX HCS   | 168,025                     | 160,522                                   | 95.53%  | 7,503                                 | 4.47%   | 37                           | 0               | 156,417                          | 0                    | 4,105                              | 0                      | 2,174                              | 0                      | 2,075                              | 0                      | 1,716                                | 0                       | 1,538                           | 0                                      | 2.48                          | 6.86                          | 1.29                          |
| (4V16) (580) Houston, TX (Michael E.<br>DeBakey)   | 96,556                      | 90,778                                    | 94.02%  | 5,778                                 | 5.98%   | 0                            | 0               | 87,916                           | 0                    | 2,862                              | 0                      | 1,626                              | 0                      | 1,471                              | 0                      | 1,414                                | 0                       | 1,267                           | 0                                      | 3.70                          | 6.54                          | 1.88                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (4V16) (580BY) Beaumont, TX  | 9,702                       | 9,671                                     | 99.68%  | 31                                    | 0.32%  | 0                            | 0               | 9,557                            | 0                    | 114                                | 0                      | 22                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.86                          | 0.78                          | 0.38                          |
| (4V16) (580BZ) Lufkin, TX (Charles Wilson)   | 10,187                      | 9,830                                     | 96.50%  | 357                                   | 3.50%  | 0                            | 0               | 9,373                            | 0                    | 457                                | 0                      | 183                                | 0                      | 57                                 | 0                      | 59                                   | 0                       | 58                              | 0                                      | 4.16                          | 9.41                          | 1.68                          |
| (4V16) (580GC) Galveston County, TX  | 1,762                       | 1,757                                     | 99.72%  | 5                                     | 0.28%  | 0                            | 0               | 1,727                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.75                          | 0.00                          | 1.32                          |
| (4V16) (580GD) Conroe, TX  | 12,024                      | 11,424                                    | 95.01%  | 600                                   | 4.99%  | 0                            | 0               | 11,303                           | 0                    | 121                                | 0                      | 112                                | 0                      | 317                                | 0                      | 108                                  | 0                       | 63                              | 0                                      | 1.19                          | 13.88                         | 0.72                          |
| (4V16) (580GE) Katy, TX  | 10,459                      | 10,144                                    | 96.99%  | 315                                   | 3.01%  | 0                            | 0               | 9,967                            | 0                    | 177                                | 0                      | 130                                | 0                      | 102                                | 0                      | 51                                   | 0                       | 32                              | 0                                      | 2.33                          | 21.49                         | 0.87                          |
| (4V16) (580GF) Lake Jackson, TX  | 3,094                       | 3,051                                     | 98.61%  | 43                                    | 1.39%  | 0                            | 0               | 3,026                            | 0                    | 25                                 | 0                      | 0                                  | 0                      | 20                                 | 0                      | 15                                   | 0                       | 0                               | 0                                      | 1.86                          | 0.00                          | 0.67                          |
| (4V16) (580GG) Richmond, TX  | 6,634                       | 6,539                                     | 98.57%  | 95                                    | 1.43%  | 0                            | 0               | 6,405                            | 0                    | 134                                | 0                      | 20                                 | 0                      | 41                                 | 0                      | 26                                   | 0                       | 8                               | 0                                      | 1.69                          | 5.85                          | 2.23                          |
| (4V16) (580GH) Tomball, TX   | 9,105                       | 8,908                                     | 97.84%  | 197                                   | 2.16%  | 0                            | 0               | 8,833                            | 0                    | 75                                 | 0                      | 37                                 | 0                      | 38                                 | 0                      | 30                                   | 0                       | 92                              | 0                                      | 0.85                          | 4.93                          | 0.34                          |
| (4V16) (580GJ) Texas City, TX  | 8,502                       | 8,420                                     | 99.04%  | 82                                    | 0.96%  | 0                            | 0               | 8,310                            | 0                    | 110                                | 0                      | 33                                 | 0                      | 21                                 | 0                      | 12                                   | 0                       | 16                              | 0                                      | 1.63                          | 1.32                          | 3.12                          |
| (4V16) (586) Jackson, MS HCS   | 60,272                      | 55,117                                    | 91.45%  | 5,155                                 | 8.55%  | 15                           | 31              | 53,988                           | 0                    | 1,129                              | 0                      | 910                                | 5                      | 903                                | 7                      | 1,564                                | 11                      | 1,778                           | 8                                      | 3.85                          | 18.73                         | 7.03                          |
| (4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)   | 39,846                      | 36,666                                    | 92.02%  | 3,180                                 | 7.98%  | 0                            | 31              | 35,740                           | 0                    | 926                                | 0                      | 742                                | 5                      | 573                                | 7                      | 823                                  | 11                      | 1,042                           | 8                                      | 6.91                          | 12.33                         | 2.91                          |
| (4V16) (586GA) Kosciusko, MS   | 2,012                       | 1,982                                     | 98.51%  | 30                                    | 1.49%  | 0                            | 0               | 1,981                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 26                              | 0                                      | 0.33                          | 33.33                         | 2.24                          |
| (4V16) (586GB) Meridian, MS  | 2,920                       | 2,874                                     | 98.42%  | 46                                    | 1.58%  | 0                            | 0               | 2,865                            | 0                    | 9                                  | 0                      | 0                                  | 0                      | 9                                  | 0                      | 14                                   | 0                       | 16                              | 0                                      | 0.75                          | 67.79                         | 0.96                          |
| (4V16) (586GC) Greenville, MS  | 2,050                       | 1,989                                     | 97.02%  | 61                                    | 2.98%  | 0                            | 0               | 1,956                            | 0                    | 33                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 16                              | 0                                      | 2.51                          | 53.96                         | 0.31                          |
| (4V16) (586GD) Hattiesburg, MS   | 5,607                       | 5,324                                     | 94.95%  | 283                                   | 5.05%  | 0                            | 0               | 5,282                            | 0                    | 42                                 | 0                      | 0                                  | 0                      | 81                                 | 0                      | 93                                   | 0                       | 58                              | 0                                      | 2.03                          | 58.59                         | 48.67                         |
| (4V16) (586GE) Natchez, MS   | 1,333                       | 1,300                                     | 97.52%  | 33                                    | 2.48%  | 0                            | 0               | 1,228                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.56                          | 98.00                         | 0.00                          |
| (4V16) (586GF) Columbus, MS  | 1,722                       | 1,711                                     | 99.36%  | 11                                    | 0.64%  | 0                            | 0               | 1,706                            | 0                    | 5                                  | 0                      | 0                                  | 0                      | 7                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.51                          | 38.75                         | 1.26                          |
| (4V16) (586GG) McComb, MS  | 1,720                       | 1,712                                     | 99.53%  | 8                                     | 0.47%  | 0                            | 0               | 1,689                            | 0                    | 0                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.62                          |                               | 0.00                          |
| (4V16) (586QB) Dogwood View Parkway, MS  | 3,062                       | 1,559                                     | 50.91%  | 1,503                                 | 49.09%   | 0                            | 0               | 1,541                            | 0                    | 18                                 | 0                      | 55                                 | 0                      | 208                                | 0                      | 623                                  | 0                       | 617                             | 0                                      |                               | 59.13                         |                               |
| (4V16) (598) Little Rock, AR HCS   | 102,081                     | 92,549                                    | 90.66%  | 9,532                                 | 9.34%  | 27                           | 0               | 89,348                           | 0                    | 3,201                              | 0                      | 2,063                              | 0                      | 2,687                              | 0                      | 2,538                                | 0                       | 2,244                           | 0                                      | 5.01                          | 16.21                         | 6.70                          |
| (4V16) (598) Little Rock, AR (John L. McClellan)   | 36,277                      | 31,234                                    | 86.10%  | 5,043                                 | 13.90%   | 0                            | 0               | 29,942                           | 0                    | 1,292                              | 0                      | 1,103                              | 0                      | 1,389                              | 0                      | 1,367                                | 0                       | 1,184                           | 0                                      | 16.44                         | 14.80                         | 16.71                         |
| (4V16) (598A0) North Little Rock, AR (Eugene J. Towbin Healthcare Center)  | 36,442                      | 33,128                                    | 90.91%  | 3,314                                 | 9.09%  | 0                            | 0               | 31,610                           | 0                    | 1,518                              | 0                      | 693                                | 0                      | 915                                | 0                      | 793                                  | 0                       | 913                             | 0                                      | 6.14                          | 18.85                         | 8.22                          |
| (4V16) (598GA) Mountain Home, AR   | 4,216                       | 4,050                                     | 96.06%  | 166                                   | 3.94%  | 0                            | 0               | 3,971                            | 0                    | 79                                 | 0                      | 73                                 | 0                      | 56                                 | 0                      | 27                                   | 0                       | 0                               | 0                                      | 3.04                          | 15.98                         | 8.43                          |
| (4V16) (598GB) El Dorado, AR   | 2,193                       | 2,158                                     | 98.40%  | 35                                    | 1.60%  | 0                            | 0               | 2,138                            | 0                    | 0                                  | 0                      | 12                                 | 0                      | 17                                 | 0                      | 5                                    | 0                       | 0                               | 0                                      | 3.99                          | 32.25                         | 1.38                          |
| (4V16) (598GC) Hot Springs, AR   | 7,040                       | 6,409                                     | 91.04%  | 631                                   | 8.96%  | 0                            | 0               | 6,322                            | 0                    | 87                                 | 0                      | 103                                | 0                      | 229                                | 0                      | 251                                  | 0                       | 48                              | 0                                      | 3.47                          | 22.75                         | 3.97                          |
| (4V16) (598GD) Mena, AR  | 1,341                       | 1,333                                     | 99.40%  | 8                                     | 0.60%  | 0                            | 0               | 1,323                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.92                          | 0.00                          | 1.08                          |
| (4V16) (598GE) Pine Bluff, AR  | 2,713                       | 2,676                                     | 98.64%  | 37                                    | 1.36%  | 0                            | 0               | 2,650                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 9                                    | 0                       | 3                               | 0                                      | 2.59                          | 0.00                          | 4.71                          |
| (4V16) (598GF) Searcy, AR  | 3,511                       | 3,458                                     | 98.49%  | 53                                    | 1.51%  | 0                            | 0               | 3,428                            | 0                    | 30                                 | 0                      | 14                                 | 0                      | 20                                 | 0                      | 11                                   | 0                       | 8                               | 0                                      | 1.62                          | 36.36                         | 1.39                          |
| (4V16) (598GG) Conway, AR  | 6,100                       | 5,886                                     | 96.49%  | 214                                   | 3.51%  | 0                            | 0               | 5,771                            | 0                    | 115                                | 0                      | 44                                 | 0                      | 39                                 | 0                      | 70                                   | 0                       | 61                              | 0                                      | 1.54                          | 11.64                         | 0.90                          |
| (4V16) (598GH) Russellville, AR  | 2,207                       | 2,177                                     | 98.64%  | 30                                    | 1.36%  | 0                            | 0               | 2,154                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 15                              | 0                                      | 4.01                          | 12.24                         | 0.66                          |
| (4V16) (598QA) Little Rock Main Street, AR   | 41                          | 40  | 97.56%  | 1                                     | 2.44%  | 0                            | 0               | 39                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.24                          | 0.00                          |                               |
| (4V16) (629) New Orleans, LA HCS   | 76,730                      | 71,058                                    | 92.61%  | 5,672                                 | 7.39%  | 49                           | 0               | 67,808                           | 0                    | 3,250                              | 0                      | 1,506                              | 0                      | 1,092                              | 0                      | 1,402                                | 0                       | 1,672                           | 0                                      | 3.79                          | 13.97                         | 5.10                          |
| (4V16) (629) New Orleans, LA   | 46,720                      | 42,062                                    | 90.03%  | 4,658                                 | 9.97%  | 0                            | 0               | 39,911                           | 0                    | 2,151                              | 0                      | 1,213                              | 0                      | 958                                | 0                      | 1,086                                | 0                       | 1,401                           | 0                                      | 3.45                          | 14.79                         | 6.40                          |
| (4V16) (629BY) Baton Rouge, LA   | 11,346                      | 10,729                                    | 94.56%  | 617                                   | 5.44%  | 0                            | 0               | 10,149                           | 0                    | 580                                | 0                      | 90                                 | 0                      | 78                                 | 0                      | 250                                  | 0                       | 199                             | 0                                      | 6.19                          | 11.76                         | 4.89                          |
| (4V16) (629GA) Houma, LA   | 3,304                       | 3,283                                     | 99.36%  | 21                                    | 0.64%  | 0                            | 0               | 3,205                            | 0                    | 78                                 | 0                      | 15                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.43                          | 0.12                          | 2.08                          |
| (4V16) (629GB) Hammond, LA   | 5,358                       | 5,265                                     | 98.26%  | 93                                    | 1.74%  | 0                            | 0               | 5,047                            | 0                    | 218                                | 0                      | 48                                 | 0                      | 23                                 | 0                      | 10                                   | 0                       | 12                              | 0                                      | 2.09                          | 5.95                          | 4.80                          |
| (4V16) (629GC) Slidell, LA   | 4,217                       | 4,167                                     | 98.81%  | 50                                    | 1.19%  | 0                            | 0               | 4,109                            | 0                    | 58                                 | 0                      | 18                                 | 0                      | 9                                  | 0                      | 10                                   | 0                       | 0                               | 0                                      | 4.55                          | 3.49                          | 0.27                          |
| (4V16) (629GD) St. John, LA  | 1,265                       | 1,264                                     | 99.92%  | 1                                     | 0.08%  | 0                            | 0               | 1,253                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.86                          | 0.00                          | 0.30                          |
| (4V16) (629GE) Franklin, LA  | 935                         | 918                                       | 98.18%  | 17                                    | 1.82%  | 0                            | 0               | 912                              | 0                    | 0                                  | 0                      | 11                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.28                          | 0.00                          | 6.35                          |
| (4V16) (629GF) Bogalusa, LA  | 1,218                       | 1,217                                     | 99.92%  | 1                                     | 0.08%  | 0                            | 0               | 1,216                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.48                          | 0.00                          | 1.68                          |
| (4V16) (629QA) Baton Rouge South, LA   | 2,367                       | 2,153                                     | 90.96%  | 214                                   | 9.04%  | 0                            | 0               | 2,006                            | 0                    | 147                                | 0                      | 110                                | 0                      | 21                                 | 0                      | 39                                   | 0                       | 44                              | 0                                      |                               | 5.39                          | 6.78                          |
| (4V16) (667) Shreveport, LA HCS  | 61,502                      | 54,753                                    | 89.03%  | 6,749                                 | 10.97%   | 142                          | 1               | 52,756                           | 1                    | 1,997                              | 0                      | 1,182                              | 0                      | 1,656                              | 0                      | 1,434                                | 0                       | 2,477                           | 0                                      | 3.55                          | 23.84                         | 7.78                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (4V16) (667) Shreveport, LA (Overton Brooks)   | 44,600                      | 38,654                                    | 86.67%  | 5,946                                 | 13.33%  | 0                            | 1               | 36,925                           | 1                    | 1,729                              | 0                      | 1,025                              | 0                      | 1,403                              | 0                      | 1,157                                | 0                       | 2,361                           | 0                                      | 2.51                          | 24.51                         | 8.24                          |
| (4V16) (667GA) Texarkana, AR   | 4,434                       | 4,247                                     | 95.78%  | 187                                   | 4.22%   | 0                            | 0               | 4,148                            | 0                    | 99                                 | 0                      | 57                                 | 0                      | 36                                 | 0                      | 78                                   | 0                       | 16                              | 0                                      | 4.03                          | 15.75                         | 3.63                          |
| (4V16) (667GB) Monroe, LA  | 5,305                       | 5,168                                     | 97.42%  | 137                                   | 2.58%   | 0                            | 0               | 5,130                            | 0                    | 38                                 | 0                      | 19                                 | 0                      | 25                                 | 0                      | 38                                   | 0                       | 55                              | 0                                      | 2.55                          | 2.65                          | 4.41                          |
| (4V16) (667GC) Longview, TX  | 7,163                       | 6,684                                     | 93.31%  | 479                                   | 6.69%   | 0                            | 0               | 6,553                            | 0                    | 131                                | 0                      | 81                                 | 0                      | 192                                | 0                      | 161                                  | 0                       | 45                              | 0                                      | 5.93                          | 23.53                         | 8.68                          |
| (4V17) (549) Dallas, TX HCS  | 169,347                     | 156,027                                   | 92.13%  | 13,320                                | 7.87%   | 43                           | 25              | 149,889                          | 5                    | 6,138                              | 3                      | 3,792                              | 6                      | 2,510                              | 7                      | 2,539                                | 3                       | 4,479                           | 1                                      | 5.11                          | 15.45                         | 3.48                          |
| (4V17) (549) Dallas, TX  | 84,979                      | 76,218                                    | 89.69%  | 8,761                                 | 10.31%  | 0                            | 20              | 72,949                           | 5                    | 3,269                              | 2                      | 2,376                              | 6                      | 1,634                              | 5                      | 1,569                                | 2                       | 3,182                           | 0                                      | 4.99                          | 16.34                         | 1.76                          |
| (4V17) (549A4) Bonham, TX (Sam Rayburn Center)   | 13,325                      | 12,994                                    | 97.52%  | 331                                   | 2.48%   | 0                            | 1               | 12,715                           | 0                    | 279                                | 0                      | 71                                 | 0                      | 69                                 | 1                      | 61                                   | 0                       | 130                             | 0                                      | 2.29                          | 10.12                         | 1.67                          |
| (4V17) (549BY) Fort Worth, TX  | 37,477                      | 34,460                                    | 91.95%  | 3,017                                 | 8.05%   | 0                            | 0               | 32,759                           | 0                    | 1,701                              | 0                      | 886                                | 0                      | 479                                | 0                      | 710                                  | 0                       | 942                             | 0                                      | 7.60                          | 11.96                         | 7.40                          |
| (4V17) (549GD) Denton, TX  | 8,015                       | 7,691                                     | 95.96%  | 324                                   | 4.04%   | 0                            | 1               | 7,501                            | 0                    | 190                                | 0                      | 116                                | 0                      | 82                                 | 0                      | 46                                   | 0                       | 80                              | 1                                      | 6.32                          | 3.26                          | 5.74                          |
| (4V17) (549GE) Decatur, TX   | 1,631                       | 1,503                                     | 92.15%  | 128                                   | 7.85%   | 0                            | 0               | 1,478                            | 0                    | 25                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 7.79                          | 0.00                          | 4.94                          |
| (4V17) (549GF) Granbury, TX  | 735                         | 718                                       | 97.69%  | 17                                    | 2.31%   | 0                            | 0               | 711                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.29                          | 0.00                          | 6.33                          |
| (4V17) (549GH) Greenville, TX  | 1,902                       | 1,834                                     | 96.42%  | 68                                    | 3.58%   | 0                            | 0               | 1,807                            | 0                    | 27                                 | 0                      | 10                                 | 0                      | 19                                 | 0                      | 15                                   | 0                       | 24                              | 0                                      | 5.54                          | 2.13                          | 13.90                         |
| (4V17) (549GJ) Sherman, TX   | 3,605                       | 3,578                                     | 99.25%  | 27                                    | 0.75%   | 0                            | 2               | 3,529                            | 0                    | 49                                 | 1                      | 16                                 | 0                      | 0                                  | 1                      | 0                                    | 0                       | 0                               | 0                                      | 2.22                          | 2.83                          | 0.87                          |
| (4V17) (549GK) Polk Street, TX   | 3,090                       | 3,060                                     | 99.03%  | 30                                    | 0.97%   | 0                            | 1               | 3,037                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 1                       | 0                               | 0                                      | 2.17                          |                               | 0.00                          |
| (4V17) (549GL) Plano, TX   | 4,606                       | 4,551                                     | 98.81%  | 55                                    | 1.19%   | 0                            | 0               | 4,460                            | 0                    | 91                                 | 0                      | 18                                 | 0                      | 18                                 | 0                      | 0                                    | 0                       | 12                              | 0                                      | 2.79                          | 15.40                         | 1.30                          |
| (4V17) (549GM) Grand Prairie, TX   | 2,593                       | 2,576                                     | 99.34%  | 17                                    | 0.66%   | 0                            | 0               | 2,501                            | 0                    | 75                                 | 0                      | 12                                 | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.58                          |                               | 1.39                          |
| (4V17) (549QC) Tyler Broadway, TX  | 7,389                       | 6,844                                     | 92.62%  | 545                                   | 7.38%   | 0                            | 0               | 6,442                            | 0                    | 402                                | 0                      | 229                                | 0                      | 148                                | 0                      | 95                                   | 0                       | 73                              | 0                                      | 3.07                          | 23.10                         | 2.54                          |
| (4V17) (671) San Antonio, TX HCS   | 159,280                     | 142,411                                   | 89.41%  | 16,869                                | 10.59%  | 47                           | 0               | 137,724                          | 0                    | 4,687                              | 0                      | 4,017                              | 0                      | 5,286                              | 0                      | 3,738                                | 0                       | 3,828                           | 0                                      | 2.82                          | 27.23                         | 4.98                          |
| (4V17) (671) San Antonio, TX (Audie L. Murphy)   | 55,133                      | 48,135                                    | 87.31%  | 6,998                                 | 12.69%  | 0                            | 0               | 45,984                           | 0                    | 2,151                              | 0                      | 1,829                              | 0                      | 1,732                              | 0                      | 1,953                                | 0                       | 1,484                           | 0                                      | 4.76                          | 18.49                         | 4.45                          |
| (4V17) (671A4) Kerrville, TX   | 12,961                      | 11,426                                    | 88.16%  | 1,535                                 | 11.84%  | 0                            | 0               | 11,191                           | 0                    | 235                                | 0                      | 263                                | 0                      | 464                                | 0                      | 450                                  | 0                       | 358                             | 0                                      | 7.12                          | 23.09                         | 1.82                          |
| (4V17) (671BU) San Antonio, TX - VADOM   | 76                          | 75  | 98.68%  | 1                                     | 1.32%   | 0                            | 0               | 73                               | 0                    | 2                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 2.19                          |
| (4V17) (671BY) San Antonio Eckert Road, TX (Frank M. Tejeda)   | 17,262                      | 16,810                                    | 97.38%  | 452                                   | 2.62%   | 0                            | 0               | 16,290                           | 0                    | 520                                | 0                      | 257                                | 0                      | 109                                | 0                      | 63                                   | 0                       | 23                              | 0                                      | 1.54                          | 13.64                         | 5.91                          |
| (4V17) (671GB) Victoria, TX  | 2,696                       | 2,662                                     | 98.74%  | 34                                    | 1.26%   | 0                            | 0               | 2,605                            | 0                    | 57                                 | 0                      | 16                                 | 0                      | 9                                  | 0                      | 6                                    | 0                       | 3                               | 0                                      | 2.79                          | 38.32                         | 0.69                          |
| (4V17) (671GF) South Bexar County, TX  | 4,517                       | 4,429                                     | 98.05%  | 88                                    | 1.95%   | 0                            | 0               | 4,320                            | 0                    | 109                                | 0                      | 44                                 | 0                      | 19                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.24                          |                               | 3.21                          |
| (4V17) (671GH) Beeville, TX  | 231                         | 207                                       | 89.61%  | 24                                    | 10.39%  | 0                            | 0               | 200                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.13                          |                               |                               |
| (4V17) (671GK) San Antonio Woodcock Drive, TX  | 15,642                      | 15,492                                    | 99.04%  | 150                                   | 0.96%   | 0                            | 0               | 15,427                           | 0                    | 65                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.84                          |                               | 0.91                          |
| (4V17) (671GL) New Braunfels, TX   | 5,294                       | 5,270                                     | 99.55%  | 24                                    | 0.45%   | 0                            | 0               | 5,223                            | 0                    | 47                                 | 0                      | 13                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.93                          |                               |                               |
| (4V17) (671GN) Seguin, TX  | 1,206                       | 1,201                                     | 99.59%  | 5                                     | 0.41%   | 0                            | 0               | 1,193                            | 0                    | 8                                  | 0                      | 2                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.62                          |                               |                               |
| (4V17) (671GO) North Central Federal, TX   | 10,063                      | 9,731                                     | 96.70%  | 332                                   | 3.30%   | 0                            | 0               | 9,423                            | 0                    | 308                                | 0                      | 232                                | 0                      | 61                                 | 0                      | 21                                   | 0                       | 18                              | 0                                      | 2.78                          | 4.17                          | 5.84                          |
| (4V17) (671GP) Balcones Heights, TX  | 6,925                       | 6,665                                     | 96.25%  | 260                                   | 3.75%   | 0                            | 0               | 6,564                            | 0                    | 101                                | 0                      | 128                                | 0                      | 93                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.11                          | 2.41                          | 4.62                          |
| (4V17) (671GQ) Shavano Park, TX  | 4,943                       | 4,864                                     | 98.40%  | 79                                    | 1.60%   | 0                            | 0               | 4,736                            | 0                    | 128                                | 0                      | 46                                 | 0                      | 15                                 | 0                      | 14                                   | 0                       | 4                               | 0                                      | 3.05                          |                               | 3.27                          |
| (4V17) (671GR) North Bexar, TX   | 2,093                       | 2,070                                     | 98.90%  | 23                                    | 1.10%   | 0                            | 0               | 2,059                            | 0                    | 0                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.38                          |                               |                               |
| (4V17) (671PA) San Antonio SARRTP  | 9                           | 9   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.00                          |
| (4V17) (671QB) Data Point, TX  | 20,229                      | 13,365                                    | 66.07%  | 6,864                                 | 33.93%  | 0                            | 0               | 12,427                           | 0                    | 938                                | 0                      | 1,128                              | 0                      | 2,696                              | 0                      | 1,147                                | 0                       | 1,893                           | 0                                      |                               | 41.72                         |                               |
| (4V17) (674) Temple, TX HCS  | 169,162                     | 149,177                                   | 88.19%  | 19,985                                | 11.81%  | 24                           | 1               | 142,940                          | 1                    | 6,237                              | 0                      | 5,111                              | 0                      | 5,293                              | 0                      | 4,844                                | 0                       | 4,737                           | 0                                      | 5.37                          | 22.03                         | 11.50                         |
| (4V17) (674) Temple, TX (Olin E. Teague Center)  | 87,835                      | 75,510                                    | 85.97%  | 12,325                                | 14.03%  | 0                            | 0               | 71,898                           | 0                    | 3,612                              | 0                      | 2,871                              | 0                      | 3,306                              | 0                      | 2,980                                | 0                       | 3,168                           | 0                                      | 8.67                          | 22.77                         | 13.00                         |
| (4V17) (674A4) Waco, TX (Doris Miller)   | 15,170                      | 13,920                                    | 91.76%  | 1,250                                 | 8.24%   | 0                            | 0               | 13,421                           | 0                    | 499                                | 0                      | 605                                | 0                      | 224                                | 0                      | 242                                  | 0                       | 179                             | 0                                      | 5.08                          | 21.20                         | 2.76                          |
| (4V17) (674BY) Austin, TX  | 41,837                      | 36,204                                    | 86.54%  | 5,633                                 | 13.46%  | 0                            | 1               | 34,496                           | 1                    | 1,708                              | 0                      | 1,395                              | 0                      | 1,553                              | 0                      | 1,407                                | 0                       | 1,278                           | 0                                      | 3.02                          | 20.54                         | 14.96                         |
| (4V17) (674GA) Palestine, TX   | 2,579                       | 2,543                                     | 98.60%  | 36                                    | 1.40%   | 0                            | 0               | 2,520                            | 0                    | 23                                 | 0                      | 11                                 | 0                      | 18                                 | 0                      | 3                                    | 0                       | 0                               | 0                                      | 1.77                          | 54.00                         | 0.36                          |
| (4V17) (674GB) Brownwood, TX   | 2,522                       | 2,435                                     | 96.55%  | 87                                    | 3.45%   | 0                            | 0               | 2,374                            | 0                    | 61                                 | 0                      | 38                                 | 0                      | 0                                  | 0                      | 15                                   | 0                       | 14                              | 0                                      | 2.79                          | 22.33                         | 2.01                          |
| (4V17) (674GC) Bryan, TX   | 4,731                       | 4,600                                     | 97.23%  | 131                                   | 2.77%   | 0                            | 0               | 4,511                            | 0                    | 89                                 | 0                      | 43                                 | 0                      | 35                                 | 0                      | 30                                   | 0                       | 23                              | 0                                      | 2.25                          | 1.00                          | 2.41                          |
| (4V17) (674GD) Cedar Park, TX  | 8,429                       | 8,201                                     | 97.30%  | 228                                   | 2.70%   | 0                            | 0               | 8,032                            | 0                    | 169                                | 0                      | 106                                | 0                      | 55                                 | 0                      | 36                                   | 0                       | 31                              | 0                                      | 3.02                          | 29.16                         | 5.19                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled     | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|---------------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|-------------------------------------|-------------------------------|-------------------------------|-------------------------------|
|  | For the period ending: 6/1/2020 |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |                                     |                               |                               |                               |
|  |                                 |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |                                     |                               |                               |                               |
| (4V17) (674GF) Temple South General<br>Bruce Drive, TX   | 5,015                           | 4,782                                     | 95.35%  | 233                                   | 4.65%  | 0                            | 0               | 4,725                            | 0                    | 57                                 | 0                      | 33                                 | 0                      | 65                                 | 0                      | 0                                    | 0                       | 30                              | 0                                   | 5.84                          | 10.93                         | 2.25                          |
| (4V17) (674HB) LaGrange, TX  | 1,044                           | 982                                       | 94.06%  | 62                                    | 5.94%  | 0                            | 0               | 963                              | 0                    | 19                                 | 0                      | 9                                  | 0                      | 17                                 | 0                      | 0                                    | 0                       | 0                               | 0                                   | 6.80                          |                               | 1.56                          |
| (4V17) (504) Amarillo, TX HCS  | 42,314                          | 35,340                                    | 83.52%  | 6,974                                 | 16.48%   | 5                            | 41              | 34,449                           | 5                    | 891                                | 3                      | 731                                | 2                      | 1,729                              | 4                      | 1,882                                | 5                       | 2,632                           | 22                                  | 5.29                          | 38.54                         | 1.90                          |
| (4V17) (504) Amarillo, TX (Thomas E.<br>Creek)   | 29,492                          | 23,498                                    | 79.68%  | 5,994                                 | 20.32%   | 0                            | 35              | 22,770                           | 4                    | 728                                | 3                      | 567                                | 1                      | 1,419                              | 4                      | 1,591                                | 5                       | 2,417                           | 18                                  | 8.05                          | 41.00                         | 2.42                          |
| (4V17) (504BY) Lubbock, TX   | 12,061                          | 11,098                                    | 92.02%  | 963                                   | 7.98%  | 0                            | 6               | 10,940                           | 1                    | 158                                | 0                      | 155                                | 1                      | 303                                | 0                      | 290                                  | 0                       | 215                             | 4                                   | 2.07                          | 27.38                         | 1.15                          |
| (4V17) (504BZ) Clovis, NM  | 695                             | 685                                       | 98.56%  | 10                                    | 1.44%  | 0                            | 0               | 680                              | 0                    | 5                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 3.09                          |                               | 0.43                          |
| (4V17) (504GA) Childress, TX   | 31                              | 26  | 83.87%  | 5                                     | 16.13%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 23.85                         |                               | 0.00                          |
| (4V17) (504HB) Dalhart, TX   | 35                              | 33  | 94.29%  | 2                                     | 5.71%  | 0                            | 0               | 33                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 5.45                          |                               | 0.29                          |
| (4V17) (519) Big Spring, TX HCS  | 14,918                          | 14,043                                    | 94.13%  | 875                                   | 5.87%  | 178                          | 35              | 13,521                           | 1                    | 522                                | 4                      | 205                                | 16                     | 255                                | 9                      | 203                                  | 2                       | 212                             | 3                                   | 4.90                          | 11.65                         | 3.98                          |
| (4V17) (519) Big Spring, TX (George H.<br>OBrien, Jr.)   | 6,419                           | 5,980                                     | 93.16%  | 439                                   | 6.84%  | 0                            | 31              | 5,765                            | 0                    | 215                                | 4                      | 92                                 | 16                     | 115                                | 9                      | 118                                  | 2                       | 114                             | 0                                   | 3.83                          | 10.31                         | 4.38                          |
| (4V17) (519GA) Permian Basin, TX<br>(Wilson and Young Medal of Honor)  | 1,418                           | 1,279                                     | 90.20%  | 139                                   | 9.80%  | 0                            | 4               | 1,235                            | 1                    | 44                                 | 0                      | 41                                 | 0                      | 46                                 | 0                      | 29                                   | 0                       | 23                              | 3                                   | 1.91                          | 48.85                         | 6.80                          |
| (4V17) (519GB) Hobbs, NM   | 561                             | 554                                       | 98.75%  | 7                                     | 1.25%  | 0                            | 0               | 441                              | 0                    | 113                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 8.53                          | 0.00                          | 5.24                          |
| (4V17) (519GD) Fort Stockton, TX   | 133                             | 130                                       | 97.74%  | 3                                     | 2.26%  | 0                            | 0               | 129                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 2.20                          |                               |                               |
| (4V17) (519HC) Abilene, TX   | 4,408                           | 4,170                                     | 94.60%  | 238                                   | 5.40%  | 0                            | 0               | 4,066                            | 0                    | 104                                | 0                      | 48                                 | 0                      | 76                                 | 0                      | 48                                   | 0                       | 66                              | 0                                   | 7.26                          | 8.69                          | 1.76                          |
| (4V17) (519HF) San Angelo, TX  | 1,979                           | 1,930                                     | 97.52%  | 49                                    | 2.48%  | 0                            | 0               | 1,885                            | 0                    | 45                                 | 0                      | 19                                 | 0                      | 16                                 | 0                      | 7                                    | 0                       | 7                               | 0                                   | 1.91                          | 31.61                         | 3.40                          |
| (4V17) (756) El Paso, TX HCS   | 47,223                          | 45,950                                    | 97.30%  | 1,273                                 | 2.70%  | 49                           | 5               | 44,748                           | 0                    | 1,202                              | 0                      | 590                                | 1                      | 297                                | 4                      | 214                                  | 0                       | 172                             | 0                                   | 2.93                          | 3.61                          | 4.70                          |
| (4V17) (756) El Paso, TX   | 36,231                          | 35,285                                    | 97.39%  | 946                                   | 2.61%  | 0                            | 0               | 34,556                           | 0                    | 729                                | 0                      | 381                                | 0                      | 223                                | 0                      | 200                                  | 0                       | 142                             | 0                                   | 2.74                          | 3.53                          | 3.56                          |
| (4V17) (756GA) Las Cruces, NM  | 3,921                           | 3,840                                     | 97.93%  | 81                                    | 2.07%  | 0                            | 0               | 3,748                            | 0                    | 92                                 | 0                      | 58                                 | 0                      | 15                                 | 0                      | 4                                    | 0                       | 4                               | 0                                   | 2.75                          | 22.78                         | 1.76                          |
| (4V17) (756GB) El Paso Eastside, TX  | 5,118                           | 4,982                                     | 97.34%  | 136                                   | 2.66%  | 0                            | 5               | 4,664                            | 0                    | 318                                | 0                      | 64                                 | 1                      | 38                                 | 4                      | 9                                    | 0                       | 25                              | 0                                   | 3.67                          | 27.83                         | 13.06                         |
| (4V17) (756QA) El Paso South Central,<br>TX  | 1,425                           | 1,373                                     | 96.35%  | 52                                    | 3.65%  | 0                            | 0               | 1,335                            | 0                    | 38                                 | 0                      | 43                                 | 0                      | 8                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   |                               |                               | 2.04                          |
| (4V17) (756QB) El Paso Central, TX   | 528                             | 470                                       | 89.02%  | 58                                    | 10.98%   | 0                            | 0               | 445                              | 0                    | 25                                 | 0                      | 44                                 | 0                      | 13                                 | 0                      | 0                                    | 0                       | 0                               | 0                                   |                               | 7.70                          |                               |
| (4V17) (740) Texas Valley Coastal Bend HCS   | 49,329                          | 45,924                                    | 93.10%  | 3,405                                 | 6.90%  | 8                            | 6               | 44,799                           | 0                    | 1,125                              | 0                      | 1,011                              | 0                      | 958                                | 1                      | 703                                  | 3                       | 733                             | 2                                   | 4.18                          | 20.76                         | 1.08                          |
| (4V17) (740) Harlingen, TX   | 10,885                          | 9,770                                     | 89.76%  | 1,115                                 | 10.24%   | 0                            | 0               | 9,400                            | 0                    | 370                                | 0                      | 264                                | 0                      | 321                                | 0                      | 252                                  | 0                       | 278                             | 0                                   | 2.73                          | 18.86                         | 0.90                          |
| (4V17) (740GA) Harlingen Treasure Hills,<br>TX   | 7,755                           | 7,201                                     | 92.86%  | 554                                   | 7.14%  | 0                            | 3               | 6,996                            | 0                    | 205                                | 0                      | 188                                | 0                      | 161                                | 1                      | 114                                  | 2                       | 91                              | 0                                   | 5.61                          | 34.96                         | 0.51                          |
| (4V17) (740GB) McAllen, TX   | 12,514                          | 12,263                                    | 97.99%  | 251                                   | 2.01%  | 0                            | 0               | 12,114                           | 0                    | 149                                | 0                      | 97                                 | 0                      | 78                                 | 0                      | 47                                   | 0                       | 29                              | 0                                   | 2.64                          | 7.02                          | 0.64                          |
| (4V17) (740GC) Corpus Christi, TX  | 6,924                           | 6,751                                     | 97.50%  | 173                                   | 2.50%  | 0                            | 3               | 6,683                            | 0                    | 68                                 | 0                      | 82                                 | 0                      | 38                                 | 0                      | 21                                   | 1                       | 32                              | 2                                   | 3.14                          | 4.00                          | 0.01                          |
| (4V17) (740GD) Laredo, TX  | 3,548                           | 3,260                                     | 91.88%  | 288                                   | 8.12%  | 0                            | 0               | 3,209                            | 0                    | 51                                 | 0                      | 162                                | 0                      | 89                                 | 0                      | 28                                   | 0                       | 9                               | 0                                   | 7.59                          | 13.35                         | 0.56                          |
| (4V17) (740GH) South Enterprize, TX  | 7,558                           | 6,534                                     | 86.45%  | 1,024                                 | 13.55%   | 0                            | 0               | 6,252                            | 0                    | 282                                | 0                      | 218                                | 0                      | 271                                | 0                      | 241                                  | 0                       | 294                             | 0                                   |                               | 30.60                         | 2.10                          |
| (4V17) (740GI) Old Brownsville, TX   | 145                             | 145                                       | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 145                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   |                               |                               | 0.00                          |
| (4V19) (623) Muskogee, OK HCS  | 60,936                          | 56,203                                    | 92.23%  | 4,733                                 | 7.77%  | 7                            | 0               | 54,750                           | 0                    | 1,453                              | 0                      | 1,016                              | 0                      | 1,465                              | 0                      | 1,475                                | 0                       | 777                             | 0                                   | 3.22                          | 14.47                         | 8.16                          |
| (4V19) (623) Muskogee, OK (Jack C.<br>Montgomery)  | 25,127                          | 22,173                                    | 88.24%  | 2,954                                 | 11.76%   | 0                            | 0               | 21,619                           | 0                    | 554                                | 0                      | 464                                | 0                      | 950                                | 0                      | 1,024                                | 0                       | 516                             | 0                                   | 4.59                          | 18.02                         | 6.97                          |
| (4V19) (623BY) Tulsa, OK (Ernest<br>Childers)  | 21,654                          | 20,675                                    | 95.48%  | 979                                   | 4.52%  | 0                            | 0               | 20,163                           | 0                    | 512                                | 0                      | 270                                | 0                      | 291                                | 0                      | 265                                  | 0                       | 153                             | 0                                   | 2.49                          | 11.09                         | 1.50                          |
| (4V19) (623GA) McAlester, OK   | 2,133                           | 2,043                                     | 95.78%  | 90                                    | 4.22%  | 0                            | 0               | 2,034                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 13                                 | 0                      | 69                                   | 0                       | 0                               | 0                                   | 5.65                          | 1.00                          | 0.32                          |
| (4V19) (623GB) Vinita, OK  | 2,440                           | 2,432                                     | 99.67%  | 8                                     | 0.33%  | 0                            | 0               | 2,425                            | 0                    | 7                                  | 0                      | 5                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 0.54                          | 4.10                          | 1.36                          |
| (4V19) (623GC) McCurtain County, OK  | 966                             | 960                                       | 99.38%  | 6                                     | 0.62%  | 0                            | 0               | 954                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 2.72                          |                               | 0.27                          |
| (4V19) (623QA) Muskogee East, OK   | 1,011                           | 982                                       | 97.13%  | 29                                    | 2.87%  | 0                            | 0               | 965                              | 0                    | 17                                 | 0                      | 9                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 8                               | 0                                   |                               |                               | 4.25                          |
| (4V19) (623QB) Tulsa Eleventh Street,<br>OK  | 4,342                           | 4,024                                     | 92.68%  | 318                                   | 7.32%  | 0                            | 0               | 3,761                            | 0                    | 263                                | 0                      | 165                                | 0                      | 57                                 | 0                      | 34                                   | 0                       | 62                              | 0                                   |                               | 4.64                          | 10.65                         |
| (4V19) (623QC) Yale Avenue, OK   | 3,263                           | 2,914                                     | 89.30%  | 349                                   | 10.70%   | 0                            | 0               | 2,829                            | 0                    | 85                                 | 0                      | 99                                 | 0                      | 142                                | 0                      | 78                                   | 0                       | 30                              | 0                                   |                               | 9.72                          |                               |
| (4V19) (635) Oklahoma City, OK HCS   | 84,631                          | 79,888                                    | 94.40%  | 4,743                                 | 5.60%  | 19                           | 38              | 77,723                           | 1                    | 2,165                              | 9                      | 1,353                              | 6                      | 1,420                              | 18                     | 1,173                                | 4                       | 797                             | 0                                   | 2.82                          | 12.00                         | 2.98                          |
| (4V19) (635) Oklahoma City, OK   | 45,470                          | 41,567                                    | 91.42%  | 3,903                                 | 8.58%  | 0                            | 38              | 40,223                           | 1                    | 1,344                              | 9                      | 1,051                              | 6                      | 1,178                              | 18                     | 961                                  | 4                       | 713                             | 0                                   | 5.11                          | 13.04                         | 3.30                          |
| (4V19) (635GA) Lawton, OK  | 15,469                          | 15,032                                    | 97.17%  | 437                                   | 2.83%  | 0                            | 0               | 14,389                           | 0                    | 643                                | 0                      | 137                                | 0                      | 94                                 | 0                      | 129                                  | 0                       | 77                              | 0                                   | 2.28                          | 7.68                          | 2.33                          |
| (4V19) (635GB) Wichita Falls, TX   | 3,682                           | 3,666                                     | 99.57%  | 16                                    | 0.43%  | 0                            | 0               | 3,649                            | 0                    | 17                                 | 0                      | 0                                  | 0                      | 5                                  | 0                      | 3                                    | 0                       | 0                               | 0                                   | 1.04                          | 1.25                          | 1.19                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (4V19) (635GC) Blackwell, OK   | 301                         | 209                                       | 69.44%  | 92                                    | 30.56%  | 0                            | 0               | 201                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 20.94                         |                               | 14.00                         |
| (4V19) (635GD) Ada, OK   | 490                         | 484                                       | 98.78%  | 6                                     | 1.22%   | 0                            | 0               | 481                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.45                          | 0.00                          | 0.35                          |
| (4V19) (635GE) Stillwater, OK  | 1,418                       | 1,406                                     | 99.15%  | 12                                    | 0.85%   | 0                            | 0               | 1,386                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.22                          | 0.00                          | 1.78                          |
| (4V19) (635GF) Altus, OK   | 948                         | 944                                       | 99.58%  | 4                                     | 0.42%   | 0                            | 0               | 942                              | 0                    | 2                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.61                          |                               | 0.92                          |
| (4V19) (635GG) Enid, OK  | 864                         | 833                                       | 96.41%  | 31                                    | 3.59%   | 0                            | 0               | 830                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.83                          | 0.00                          | 0.05                          |
| (4V19) (635HB) Ardmore, OK   | 1,526                       | 1,525                                     | 99.93%  | 1                                     | 0.07%   | 0                            | 0               | 1,523                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.01                          | 2.33                          | 0.32                          |
| (4V19) (635QA) North May, OK   | 4,819                       | 4,794                                     | 99.48%  | 25                                    | 0.52%   | 0                            | 0               | 4,725                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 6                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.41                          | 0.00                          | 0.00                          |
| (4V19) (635QB) South Oklahoma City, OK   | 9,558                       | 9,343                                     | 97.75%  | 215                                   | 2.25%   | 0                            | 0               | 9,292                            | 0                    | 51                                 | 0                      | 63                                 | 0                      | 100                                | 0                      | 49                                   | 0                       | 3                               | 0                                      | 1.87                          | 7.55                          | 1.75                          |
| (4V19) (635QC) Fourteenth Street, OK   | 86                          | 85  | 98.84%  | 1                                     | 1.16%   | 0                            | 0               | 82                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.12                          |                               |                               |
| (4V19) (436) Montana HCS   | 42,528                      | 36,237                                    | 85.21%  | 6,291                                 | 14.79%  | 11                           | 15              | 34,927                           | 1                    | 1,310                              | 4                      | 1,309                              | 7                      | 2,091                              | 2                      | 1,451                                | 1                       | 1,440                           | 0                                      | 5.94                          | 39.47                         | 5.11                          |
| (4V19) (436) Fort Harrison, MT   | 13,718                      | 10,142                                    | 73.93%  | 3,576                                 | 26.07%  | 0                            | 15              | 9,626                            | 1                    | 516                                | 4                      | 536                                | 7                      | 1,097                              | 2                      | 939                                  | 1                       | 1,004                           | 0                                      | 9.32                          | 42.18                         | 6.40                          |
| (4V19) (436A4) Miles City CLC, MT  | 281                         | 262                                       | 93.24%  | 19                                    | 6.76%   | 0                            | 0               | 253                              | 0                    | 0                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 6.86                          | 6.21                          | 0.14                          |
| (4V19) (436GA) Anaconda, MT  | 1,377                       | 1,318                                     | 95.72%  | 59                                    | 4.28%   | 0                            | 0               | 1,287                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 13                                 | 0                      | 24                                   | 0                       | 0                               | 0                                      | 4.55                          | 6.89                          | 1.45                          |
| (4V19) (436GB) Great Falls, MT   | 3,325                       | 3,166                                     | 95.22%  | 159                                   | 4.78%   | 0                            | 0               | 3,105                            | 0                    | 61                                 | 0                      | 61                                 | 0                      | 66                                 | 0                      | 24                                   | 0                       | 8                               | 0                                      | 3.62                          | 35.51                         | 4.26                          |
| (4V19) (436GC) Missoula, MT (David J. Thatcher)  | 5,871                       | 5,650                                     | 96.24%  | 221                                   | 3.76%   | 0                            | 0               | 5,564                            | 0                    | 86                                 | 0                      | 68                                 | 0                      | 65                                 | 0                      | 57                                   | 0                       | 31                              | 0                                      | 3.46                          | 15.31                         | 4.69                          |
| (4V19) (436GD) Bozeman, MT   | 1,387                       | 1,151                                     | 82.98%  | 236                                   | 17.02%  | 0                            | 0               | 1,092                            | 0                    | 59                                 | 0                      | 103                                | 0                      | 94                                 | 0                      | 30                                   | 0                       | 9                               | 0                                      | 15.45                         | 37.52                         | 1.80                          |
| (4V19) (436GF) Kalispell, MT   | 4,521                       | 4,325                                     | 95.66%  | 196                                   | 4.34%   | 0                            | 0               | 4,233                            | 0                    | 92                                 | 0                      | 63                                 | 0                      | 60                                 | 0                      | 39                                   | 0                       | 34                              | 0                                      | 1.98                          | 49.65                         | 7.63                          |
| (4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)  | 4,623                       | 3,356                                     | 72.59%  | 1,267                                 | 27.41%  | 0                            | 0               | 3,198                            | 0                    | 158                                | 0                      | 241                                | 0                      | 492                                | 0                      | 222                                  | 0                       | 312                             | 0                                      | 0.00                          | 36.46                         | 3.18                          |
| (4V19) (436GI) Glasgow, MT   | 207                         | 158                                       | 76.33%  | 49                                    | 23.67%  | 0                            | 0               | 150                              | 0                    | 0                                  | 0                      | 22                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 16.60                         | 26.50                         | 0.14                          |
| (4V19) (436GJ) Miles City, MT  | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.00                          |
| (4V19) (436GK) Glendive, MT  | 215                         | 171                                       | 79.53%  | 44                                    | 20.47%  | 0                            | 0               | 169                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 27.35                         | 0.00                          | 3.25                          |
| (4V19) (436GL) Cut Bank, MT  | 181                         | 178                                       | 98.34%  | 3                                     | 1.66%   | 0                            | 0               | 174                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.03                          | 41.75                         | 0.00                          |
| (4V19) (436GM) Lewistown, MT   | 171                         | 166                                       | 97.08%  | 5                                     | 2.92%   | 0                            | 0               | 155                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.15                          | 5.63                          | 0.00                          |
| (4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)   | 3,990                       | 3,684                                     | 92.33%  | 306                                   | 7.67%   | 0                            | 0               | 3,515                            | 0                    | 169                                | 0                      | 107                                | 0                      | 98                                 | 0                      | 75                                   | 0                       | 0                               | 0                                      | 8.89                          | 1.22                          |                               |
| (4V19) (436HC) Havre, MT (Merril Lundman)  | 344                         | 316                                       | 91.86%  | 28                                    | 8.14%   | 0                            | 0               | 308                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 15                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.75                          | 0.60                          | 1.50                          |
| (4V19) (436QA) Hamilton, MT  | 1,161                       | 1,130                                     | 97.33%  | 31                                    | 2.67%   | 0                            | 0               | 1,081                            | 0                    | 49                                 | 0                      | 0                                  | 0                      | 13                                 | 0                      | 9                                    | 0                       | 4                               | 0                                      | 4.19                          | 37.24                         | 14.54                         |
| (4V19) (436QB) Plentywood, MT  | 32                          | 28  | 87.50%  | 4                                     | 12.50%  | 0                            | 0               | 27                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 12.38                         | 0.00                          | 4.00                          |
| (4V19) (436QC) Helena, MT  | 1,123                       | 1,035                                     | 92.16%  | 88                                    | 7.84%   | 0                            | 0               | 989                              | 0                    | 46                                 | 0                      | 47                                 | 0                      | 25                                 | 0                      | 10                                   | 0                       | 6                               | 0                                      |                               |                               |                               |
| (4V19) (442) Cheyenne, WY HCS  | 13,941                      | 10,342                                    | 74.18%  | 3,599                                 | 25.82%  | 11                           | 0               | 9,897                            | 0                    | 445                                | 0                      | 459                                | 0                      | 918                                | 0                      | 1,072                                | 0                       | 1,150                           | 0                                      | 15.20                         | 45.17                         | 6.62                          |
| (4V19) (442) Cheyenne, WY  | 7,043                       | 5,151                                     | 73.14%  | 1,892                                 | 26.86%  | 0                            | 0               | 4,958                            | 0                    | 193                                | 0                      | 199                                | 0                      | 377                                | 0                      | 526                                  | 0                       | 790                             | 0                                      | 17.13                         | 40.18                         | 5.09                          |
| (4V19) (442GB) Sidney, NE  | 185                         | 144                                       | 77.84%  | 41                                    | 22.16%  | 0                            | 0               | 142                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 17                                 | 0                      | 13                                   | 0                       | 0                               | 0                                      | 17.96                         | 21.71                         | 0.50                          |
| (4V19) (442GC) Fort Collins, CO  | 1,725                       | 1,510                                     | 87.54%  | 215                                   | 12.46%  | 0                            | 0               | 1,453                            | 0                    | 57                                 | 0                      | 54                                 | 0                      | 75                                 | 0                      | 58                                   | 0                       | 28                              | 0                                      | 9.48                          | 36.42                         | 6.72                          |
| (4V19) (442GD) Loveland, CO  | 4,428                       | 3,155                                     | 71.25%  | 1,273                                 | 28.75%  | 0                            | 0               | 2,974                            | 0                    | 181                                | 0                      | 177                                | 0                      | 385                                | 0                      | 406                                  | 0                       | 305                             | 0                                      | 12.52                         | 59.20                         | 7.17                          |
| (4V19) (442HK) Wheatland, WY - Mobile  | 73                          | 53  | 72.60%  | 20                                    | 27.40%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 23.47                         |                               | 0.00                          |
| (4V19) (442QA) Rawlins, WY   | 135                         | 115                                       | 85.19%  | 20                                    | 14.81%  | 0                            | 0               | 113                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 11                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 14.21                         | 11.57                         | 1.29                          |
| (4V19) (442QB) Torrington, WY - Mobile   | 89                          | 58  | 65.17%  | 31                                    | 34.83%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 29.66                         |                               | 31.25                         |
| (4V19) (442QD) Laramie, WY - Mobile  | 147                         | 90  | 61.22%  | 57                                    | 38.78%  | 0                            | 0               | 81                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 42.13                         |                               | 46.17                         |
| (4V19) (442QE) Sterling, CO  | 116                         | 66  | 56.90%  | 50                                    | 43.10%  | 0                            | 0               | 65                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 44.20                         |                               | 42.00                         |
| (4V19) (554) Aurora, CO HCS  | 79,335                      | 70,867                                    | 89.33%  | 8,468                                 | 10.67%  | 183                          | 197             | 68,217                           | 46                   | 2,650                              | 23                     | 2,173                              | 47                     | 1,974                              | 27                     | 2,416                                | 22                      | 1,905                           | 32                                     | 3.39                          | 19.19                         | 9.48                          |
| (4V19) (554) Aurora, CO (Rocky Mountain Regional)  | 36,193                      | 31,241                                    | 86.32%  | 4,952                                 | 13.68%  | 0                            | 142             | 29,713                           | 35                   | 1,528                              | 15                     | 1,458                              | 23                     | 1,100                              | 18                     | 1,267                                | 21                      | 1,127                           | 30                                     | 5.87                          | 15.16                         | 8.48                          |
| (4V19) (554GB) Aurora, CO  | 3,791                       | 3,731                                     | 98.42%  | 60                                    | 1.58%   | 0                            | 0               | 3,697                            | 0                    | 34                                 | 0                      | 24                                 | 0                      | 18                                 | 0                      | 9                                    | 0                       | 0                               | 0                                      | 2.44                          |                               | 1.41                          |
| (4V19) (554GC) Golden, CO  | 6,718                       | 6,265                                     | 93.26%  | 453                                   | 6.74%   | 0                            | 0               | 6,067                            | 0                    | 198                                | 0                      | 110                                | 0                      | 158                                | 0                      | 134                                  | 0                       | 51                              | 0                                      | 3.35                          | 45.26                         | 2.03                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled     | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|---------------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
|  | For the period ending: 6/1/2020 |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (4V19) (554GD) Pueblo, CO (PFC James Dunn)   | 8,714                           | 8,385                                     | 96.22%  | 329                                   | 3.78%   | 0                            | 0               | 8,214                            | 0                    | 171                                | 0                      | 88                                 | 0                      | 70                                 | 0                      | 67                                   | 0                       | 104                             | 0                                      | 3.07                          | 24.00                         | 1.90                          |
| (4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)   | 18,915                          | 16,928                                    | 89.50%  | 1,987                                 | 10.50%  | 0                            | 55              | 16,407                           | 11                   | 521                                | 8                      | 381                                | 24                     | 445                                | 9                      | 723                                  | 1                       | 438                             | 2                                      | 2.37                          | 31.17                         | 21.50                         |
| (4V19) (554GF) Alamosa, CO   | 610                             | 605                                       | 99.18%  | 5                                     | 0.82%   | 0                            | 0               | 595                              | 0                    | 10                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.60                          | 1.14                          | 3.70                          |
| (4V19) (554GG) La Junta, CO  | 388                             | 341                                       | 87.89%  | 47                                    | 12.11%  | 0                            | 0               | 330                              | 0                    | 11                                 | 0                      | 5                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 34.34                         | 0.71                          | 1.87                          |
| (4V19) (554GH) Lamar, CO   | 72                              | 68  | 94.44%  | 4                                     | 5.56%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 6.70                          | 9.00                          | 2.22                          |
| (4V19) (554GI) Burlington, CO  | 226                             | 219                                       | 96.90%  | 7                                     | 3.10%   | 0                            | 0               | 208                              | 0                    | 11                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.69                          | 77.00                         | 2.30                          |
| (4V19) (554GJ) Denver East 9th Avenue, CO  | 2,029                           | 1,977                                     | 97.44%  | 52                                    | 2.56%   | 0                            | 0               | 1,943                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 9                                    | 0                       | 0                               | 0                                      | 4.10                          | 0.00                          | 0.00                          |
| (4V19) (554MA) IDES Fort Carson  | 43                              | 43  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.11                          | 1.86                          |
| (4V19) (554QA) York Street, CO   | 4                               | 4   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (4V19) (554QB) Jewell, CO  | 1,582                           | 1,010                                     | 63.84%  | 572                                   | 36.16%  | 0                            | 0               | 880                              | 0                    | 130                                | 0                      | 90                                 | 0                      | 122                                | 0                      | 193                                  | 0                       | 167                             | 0                                      |                               | 65.73                         |                               |
| (4V19) (554QC) Salida, CO  | 50                              | 50  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 50                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               | 0.00                          | 0.00                          |
| (4V19) (575) Grand Junction, CO HCS  | 9,847                           | 7,404                                     | 75.19%  | 2,443                                 | 24.81%  | 3                            | 0               | 6,991                            | 0                    | 413                                | 0                      | 459                                | 0                      | 523                                | 0                      | 935                                  | 0                       | 526                             | 0                                      | 14.43                         | 49.29                         | 3.90                          |
| (4V19) (575) Grand Junction, CO  | 8,444                           | 6,509                                     | 77.08%  | 1,935                                 | 22.92%  | 0                            | 0               | 6,163                            | 0                    | 346                                | 0                      | 346                                | 0                      | 375                                | 0                      | 776                                  | 0                       | 438                             | 0                                      | 10.96                         | 47.96                         | 3.41                          |
| (4V19) (575GA) Montrose, CO  | 758                             | 408                                       | 53.83%  | 350                                   | 46.17%  | 0                            | 0               | 395                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 121                                | 0                      | 107                                  | 0                       | 48                              | 0                                      | 34.97                         | 57.38                         | 0.13                          |
| (4V19) (575GB) Craig, CO (Major William Edward Adams)  | 119                             | 67  | 56.30%  | 52                                    | 43.70%  | 0                            | 0               | 57                               | 0                    | 10                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 24                                   | 0                       | 0                               | 0                                      | 11.96                         | 65.17                         | 1.00                          |
| (4V19) (575QA) Glenwood Springs, CO  | 352                             | 286                                       | 81.25%  | 66                                    | 18.75%  | 0                            | 0               | 257                              | 0                    | 29                                 | 0                      | 14                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 6.91                          | 63.94                         | 7.11                          |
| (4V19) (575QB) Moab, UT  | 174                             | 134                                       | 77.01%  | 40                                    | 22.99%  | 0                            | 0               | 119                              | 0                    | 0                                  | 0                      | 20                                 | 0                      | 0                                  | 0                      | 9                                    | 0                       | 0                               | 0                                      | 12.84                         | 31.46                         | 0.00                          |
| (4V19) (660) Salt Lake City, UT HCS  | 56,049                          | 48,145                                    | 85.90%  | 7,904                                 | 14.10%  | 53                           | 175             | 46,053                           | 15                   | 2,092                              | 6                      | 2,102                              | 22                     | 2,226                              | 38                     | 1,872                                | 13                      | 1,704                           | 81                                     | 12.77                         | 21.05                         | 3.53                          |
| (4V19) (660) Salt Lake City, UT (George E. Wahlen)   | 39,977                          | 33,509                                    | 83.82%  | 6,468                                 | 16.18%  | 0                            | 168             | 31,959                           | 15                   | 1,550                              | 6                      | 1,730                              | 22                     | 1,803                              | 38                     | 1,468                                | 13                      | 1,467                           | 74                                     | 17.01                         | 20.95                         | 1.68                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (5V20) (463GA) Fairbanks, AK   | 382                         | 364                                       | 95.29%  | 18                                    | 4.71%   | 0                            | 0               | 333                              | 0                    | 31                                 | 0                      | 8                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 7.94                          |                               | 1.95                          |
| (5V20) (463GB) Kenai, AK   | 705                         | 680                                       | 96.45%  | 25                                    | 3.55%   | 0                            | 0               | 662                              | 0                    | 0                                  | 0                      | 17                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.49                          |                               | 0.96                          |
| (5V20) (463GC) Mat-Su, AK  | 503                         | 488                                       | 97.02%  | 15                                    | 2.98%   | 0                            | 0               | 478                              | 0                    | 10                                 | 0                      | 11                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.09                          | 0.83                          | 3.22                          |
| (5V20) (463GD) Homer, AK   | 19                          | 18  | 94.74%  | 1                                     | 5.26%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 12.25                         |                               | 0.00                          |
| (5V20) (463GE) Juneau, AK  | 115                         | 111                                       | 96.52%  | 4                                     | 3.48%   | 0                            | 0               | 108                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.62                          | 13.00                         | 3.91                          |
| (5V20) (531) Boise, ID HCS   | 26,313                      | 22,702                                    | 86.28%  | 3,611                                 | 13.72%  | 7                            | 12              | 22,007                           | 3                    | 695                                | 6                      | 767                                | 2                      | 1,142                              | 1                      | 852                                  | 0                       | 850                             | 0                                      | 8.06                          | 23.10                         | 4.06                          |
| (5V20) (531) Boise, ID   | 22,486                      | 19,267                                    | 85.68%  | 3,219                                 | 14.32%  | 0                            | 12              | 18,626                           | 3                    | 641                                | 6                      | 680                                | 2                      | 955                                | 1                      | 770                                  | 0                       | 814                             | 0                                      | 8.14                          | 23.30                         | 4.78                          |
| (5V20) (531GE) Twin Falls, ID  | 1,009                       | 973                                       | 96.43%  | 36                                    | 3.57%   | 0                            | 0               | 967                              | 0                    | 0                                  | 0                      | 18                                 | 0                      | 15                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.81                          | 6.42                          | 1.42                          |
| (5V20) (531GG) Caldwell, ID  | 2,381                       | 2,046                                     | 85.93%  | 335                                   | 14.07%  | 0                            | 0               | 2,009                            | 0                    | 37                                 | 0                      | 60                                 | 0                      | 164                                | 0                      | 78                                   | 0                       | 33                              | 0                                      | 10.79                         | 22.39                         | 1.85                          |
| (5V20) (531GH) Burns, OR   | 94                          | 93  | 98.94%  | 1                                     | 1.06%   | 0                            | 0               | 89                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.39                          |                               | 0.00                          |
| (5V20) (531GI) Mountain Home, ID   | 179                         | 169                                       | 94.41%  | 10                                    | 5.59%   | 0                            | 0               | 167                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.65                          | 0.71                          | 4.10                          |
| (5V20) (531GJ) Salmon, ID  | 164                         | 154                                       | 93.90%  | 10                                    | 6.10%   | 0                            | 0               | 149                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 14.03                         | 2.00                          | 0.00                          |
| (5V20) (648) Portland, OR HCS  | 62,168                      | 55,428                                    | 89.16%  | 6,740                                 | 10.84%  | 29                           | 304             | 53,430                           | 12                   | 1,998                              | 19                     | 1,711                              | 20                     | 1,629                              | 23                     | 1,461                                | 35                      | 1,939                           | 195                                    | 8.14                          | 19.68                         | 1.69                          |
| (5V20) (648) Portland, OR  | 31,963                      | 27,869                                    | 87.19%  | 4,094                                 | 12.81%  | 0                            | 10              | 26,689                           | 0                    | 1,180                              | 0                      | 1,012                              | 1                      | 988                                | 1                      | 843                                  | 6                       | 1,251                           | 2                                      | 8.39                          | 18.51                         | 0.64                          |
| (5V20) (648A4) Portland Vancouver, WA  | 9,847                       | 9,232                                     | 93.75%  | 615                                   | 6.25%   | 0                            | 290             | 9,020                            | 12                   | 212                                | 18                     | 194                                | 18                     | 174                                | 20                     | 145                                  | 29                      | 102                             | 193                                    | 6.85                          | 9.26                          | 1.66                          |
| (5V20) (648BU) Vancouver, WA - VADOM   | 11                          | 11  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (5V20) (648GA) Bend, OR  | 5,339                       | 4,329                                     | 81.08%  | 1,010                                 | 18.92%  | 0                            | 0               | 4,205                            | 0                    | 124                                | 0                      | 95                                 | 0                      | 191                                | 0                      | 268                                  | 0                       | 456                             | 0                                      | 12.41                         | 50.89                         | 2.63                          |
| (5V20) (648GB) Salem, OR   | 6,131                       | 5,720                                     | 93.30%  | 411                                   | 6.70%   | 0                            | 0               | 5,455                            | 0                    | 265                                | 0                      | 206                                | 0                      | 72                                 | 0                      | 61                                   | 0                       | 72                              | 0                                      | 6.15                          | 12.10                         | 5.07                          |
| (5V20) (648GD) North Coast, OR   | 279                         | 244                                       | 87.46%  | 35                                    | 12.54%  | 0                            | 0               | 238                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 12                                 | 0                      | 16                                   | 0                       | 0                               | 0                                      | 13.60                         | 0.00                          | 1.40                          |
| (5V20) (648GE) Fairview, OR  | 2,385                       | 2,218                                     | 93.00%  | 167                                   | 7.00%   | 0                            | 0               | 2,174                            | 0                    | 44                                 | 0                      | 48                                 | 0                      | 0                                  | 0                      | 45                                   | 0                       | 0                               | 0                                      | 9.26                          | 20.33                         | 0.78                          |
| (5V20) (648GF) Hillsboro, OR   | 2,598                       | 2,419                                     | 93.11%  | 179                                   | 6.89%   | 0                            | 0               | 2,333                            | 0                    | 86                                 | 0                      | 52                                 | 0                      | 57                                 | 0                      | 51                                   | 0                       | 0                               | 0                                      | 9.86                          | 9.96                          | 1.33                          |
| (5V20) (648GG) West Linn, OR   | 2,253                       | 2,111                                     | 93.70%  | 142                                   | 6.30%   | 0                            | 0               | 2,062                            | 0                    | 49                                 | 0                      | 70                                 | 0                      | 41                                 | 0                      | 21                                   | 0                       | 10                              | 0                                      | 4.98                          | 12.26                         |                               |
| (5V20) (648GH) Newport, OR   | 176                         | 172                                       | 97.73%  | 4                                     | 2.27%   | 0                            | 4               | 162                              | 0                    | 0                                  | 1                      | 0                                  | 1                      | 0                                  | 2                      | 0                                    | 0                       | 0                               | 0                                      | 5.86                          |                               | 0.00                          |
| (5V20) (648GI) Portland 1st Avenue, OR   | 86                          | 82  | 95.35%  | 4                                     | 4.65%   | 0                            | 0               | 74                               | 0                    | 8                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.56                          |                               |                               |
| (5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)   | 1,100                       | 1,021                                     | 92.82%  | 79                                    | 7.18%   | 0                            | 0               | 1,007                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 28                                 | 0                      | 9                                    | 0                       | 0                               | 0                                      | 7.97                          |                               | 0.00                          |
| (5V20) (653) Roseburg, OR HCS  | 28,710                      | 24,611                                    | 85.72%  | 4,099                                 | 14.28%  | 11                           | 29              | 23,899                           | 1                    | 712                                | 3                      | 776                                | 2                      | 839                                | 2                      | 1,133                                | 8                       | 1,351                           | 13                                     | 2.53                          | 37.40                         | 1.42                          |
| (5V20) (653) Roseburg, OR  | 11,541                      | 8,803                                     | 76.28%  | 2,738                                 | 23.72%  | 0                            | 14              | 8,537                            | 0                    | 266                                | 2                      | 375                                | 1                      | 585                                | 1                      | 944                                  | 2                       | 834                             | 8                                      | 1.64                          | 47.04                         | 1.81                          |
| (5V20) (653BY) Eugene, OR  | 14,579                      | 13,275                                    | 91.06%  | 1,304                                 | 8.94%   | 0                            | 14              | 12,872                           | 1                    | 403                                | 1                      | 370                                | 1                      | 244                                | 1                      | 184                                  | 6                       | 506                             | 4                                      | 2.74                          | 25.40                         | 0.00                          |
| (5V20) (653GA) North Bend, OR  | 1,203                       | 1,183                                     | 98.34%  | 20                                    | 1.66%   | 0                            | 0               | 1,157                            | 0                    | 26                                 | 0                      | 13                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 4                               | 0                                      | 1.55                          | 11.38                         | 0.11                          |
| (5V20) (653GB) Brookings, OR   | 698                         | 665                                       | 95.27%  | 33                                    | 4.73%   | 0                            | 1               | 657                              | 0                    | 8                                  | 0                      | 16                                 | 0                      | 7                                  | 0                      | 3                                    | 0                       | 7                               | 1                                      | 2.77                          | 0.00                          | 0.67                          |
| (5V20) (653QA) Downtown Eugene, OR   | 689                         | 685                                       | 99.42%  | 4                                     | 0.58%   | 0                            | 0               | 676                              | 0                    | 9                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 1.13                          |
| (5V20) (663) Puget Sound, WA HCS   | 49,055                      | 42,550                                    | 86.74%  | 6,505                                 | 13.26%  | 87                           | 762             | 40,163                           | 15                   | 2,387                              | 17                     | 1,986                              | 24                     | 1,724                              | 29                     | 1,463                                | 36                      | 1,332                           | 641                                    | 14.37                         | 24.58                         | 4.26                          |
| (5V20) (663) Seattle, WA   | 24,120                      | 21,381                                    | 88.64%  | 2,739                                 | 11.36%  | 0                            | 757             | 20,284                           | 15                   | 1,097                              | 16                     | 905                                | 24                     | 713                                | 29                     | 551                                  | 34                      | 570                             | 639                                    | 7.29                          | 20.04                         | 4.61                          |
| (5V20) (663A4) American Lake, WA   | 18,513                      | 15,605                                    | 84.29%  | 2,908                                 | 15.71%  | 0                            | 2               | 14,636                           | 0                    | 969                                | 1                      | 812                                | 0                      | 791                                | 0                      | 737                                  | 1                       | 568                             | 0                                      | 12.25                         | 30.08                         | 3.93                          |
| (5V20) (663GA) Bellevue, WA  | 2,066                       | 1,762                                     | 85.29%  | 304                                   | 14.71%  | 0                            | 0               | 1,642                            | 0                    | 120                                | 0                      | 98                                 | 0                      | 104                                | 0                      | 63                                   | 0                       | 39                              | 0                                      | 14.09                         | 22.10                         | 2.44                          |
| (5V20) (663GB) Silverdale, WA  | 1,562                       | 1,341                                     | 85.85%  | 221                                   | 14.15%  | 0                            | 2               | 1,249                            | 0                    | 92                                 | 0                      | 58                                 | 0                      | 23                                 | 0                      | 29                                   | 0                       | 111                             | 2                                      | 26.56                         | 22.19                         | 1.50                          |
| (5V20) (663GC) Mount Vernon, WA  | 1,123                       | 991                                       | 88.25%  | 132                                   | 11.75%  | 0                            | 0               | 954                              | 0                    | 37                                 | 0                      | 44                                 | 0                      | 33                                 | 0                      | 42                                   | 0                       | 0                               | 0                                      | 5.98                          | 28.84                         | 2.45                          |
| (5V20) (663GD) South Sound, WA   | 1,192                       | 1,071                                     | 89.85%  | 121                                   | 10.15%  | 0                            | 0               | 1,014                            | 0                    | 57                                 | 0                      | 49                                 | 0                      | 34                                 | 0                      | 18                                   | 0                       | 20                              | 0                                      | 13.17                         | 72.00                         | 8.90                          |
| (5V20) (663GE) North Olympic Peninsula, WA   | 388                         | 311                                       | 80.15%  | 77                                    | 19.85%  | 0                            | 0               | 296                              | 0                    | 15                                 | 0                      | 18                                 | 0                      | 25                                 | 0                      | 23                                   | 0                       | 11                              | 0                                      | 21.65                         | 64.53                         | 0.07                          |
| (5V20) (663HK) Puget Sound, WA - Mobile  | 91                          | 88  | 96.70%  | 3                                     | 3.30%   | 0                            | 1               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 1                       | 0                               | 0                                      | 5.02                          |                               |                               |
| (5V20) (668) Spokane, WA HCS   | 15,453                      | 12,745                                    | 82.48%  | 2,708                                 | 17.52%  | 26                           | 48              | 11,929                           | 6                    | 816                                | 2                      | 758                                | 3                      | 793                                | 6                      | 714                                  | 10                      | 443                             | 21                                     | 22.18                         | 26.51                         | 3.08                          |
| (5V20) (668) Spokane, WA (Mann-Grandstaff)   | 13,364                      | 10,955                                    | 81.97%  | 2,409                                 | 18.03%  | 0                            | 48              | 10,223                           | 6                    | 732                                | 2                      | 667                                | 3                      | 700                                | 6                      | 643                                  | 10                      | 399                             | 21                                     | 24.06                         | 26.62                         | 3.07                          |
| (5V20) (668GA) Wenatchee, WA   | 578                         | 481                                       | 83.22%  | 97                                    | 16.78%  | 0                            | 0               | 466                              | 0                    | 15                                 | 0                      | 16                                 | 0                      | 32                                 | 0                      | 31                                   | 0                       | 18                              | 0                                      | 18.62                         | 30.26                         | 0.27                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|-------------------------------------|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |                                     |                               |                               |                               |
| (5V20) (668GB) Coeur d Alene, ID   | 1,211                       | 1,043                                     | 86.13%  | 168                                   | 13.87%   | 0                            | 0               | 994                              | 0                    | 49                                 | 0                      | 63                                 | 0                      | 59                                 | 0                      | 29                                   | 0                       | 17                              | 0                                   | 21.90                         | 19.97                         | 4.55                          |
| (5V20) (668HK) Spokane, WA - Mobile  | 83                          | 64  | 77.11%  | 19                                    | 22.89%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 28.90                         |                               |                               |
| (5V20) (668QB) Libby, MT   | 63                          | 59  | 93.65%  | 4                                     | 6.35%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 7.04                          |                               | 5.60                          |
| (5V20) (668QD) Sandpoint, ID   | 153                         | 142                                       | 92.81%  | 11                                    | 7.19%  | 0                            | 0               | 137                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 9.42                          |                               |                               |
| (5V20) (668QE) Spokane 2nd Avenue, WA  | 1                           | 1   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   |                               |                               |                               |
| (5V20) (687) Walla Walla, WA HCS   | 12,675                      | 11,569                                    | 91.27%  | 1,106                                 | 8.73%  | 9                            | 19              | 11,347                           | 2                    | 222                                | 6                      | 198                                | 6                      | 308                                | 3                      | 231                                  | 1                       | 369                             | 1                                   | 5.60                          | 17.14                         | 4.50                          |
| (5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)  | 7,969                       | 7,083                                     | 88.88%  | 886                                   | 11.12%   | 0                            | 18              | 6,927                            | 1                    | 156                                | 6                      | 133                                | 6                      | 246                                | 3                      | 185                                  | 1                       | 322                             | 1                                   | 5.79                          | 17.16                         | 5.04                          |
| (5V20) (687GA) Richland, WA  | 1,495                       | 1,421                                     | 95.05%  | 74                                    | 4.95%  | 0                            | 0               | 1,396                            | 0                    | 25                                 | 0                      | 22                                 | 0                      | 0                                  | 0                      | 19                                   | 0                       | 7                               | 0                                   | 5.59                          | 5.33                          | 4.94                          |
| (5V20) (687GB) Lewiston, ID  | 485                         | 425                                       | 87.63%  | 60                                    | 12.37%   | 0                            | 0               | 405                              | 0                    | 20                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 22.32                         |                               | 0.44                          |
| (5V20) (687GC) La Grande, OR   | 87                          | 87  | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 86                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 0.59                          | 0.00                          | 0.00                          |
| (5V20) (687HA) Yakima, WA  | 2,604                       | 2,522                                     | 96.85%  | 82                                    | 3.15%  | 0                            | 1               | 2,503                            | 1                    | 0                                  | 0                      | 0                                  | 0                      | 15                                 | 0                      | 0                                    | 0                       | 38                              | 0                                   | 4.24                          | 27.00                         | 7.39                          |
| (5V20) (687QB) Morrow County, OR   | 31                          | 27  | 87.10%  | 4                                     | 12.90%   | 0                            | 0               | 26                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 11.29                         |                               |                               |
| (5V20) (687QC) Wallowa County, OR  | 4                           | 4   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   |                               |                               | 0.00                          |
| (5V20) (692) White City, OR HCS  | 5,367                       | 4,143                                     | 77.19%  | 1,224                                 | 22.81%   | 15                           | 76              | 3,862                            | 10                   | 281                                | 11                     | 284                                | 17                     | 333                                | 14                     | 252                                  | 7                       | 355                             | 17                                  | 22.91                         | 52.50                         | 4.03                          |
| (5V20) (692) White City, OR  | 4,355                       | 3,213                                     | 73.78%  | 1,142                                 | 26.22%   | 0                            | 76              | 2,963                            | 10                   | 250                                | 11                     | 262                                | 17                     | 318                                | 14                     | 235                                  | 7                       | 327                             | 17                                  | 34.40                         | 50.53                         | 4.56                          |
| (5V20) (692GA) Klamath Falls, OR   | 625                         | 607                                       | 97.12%  | 18                                    | 2.88%  | 0                            | 0               | 594                              | 0                    | 0                                  | 0                      | 11                                 | 0                      | 4                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 3.18                          | 64.00                         | 1.13                          |
| (5V20) (692GB) Grants Pass, OR   | 387                         | 323                                       | 83.46%  | 64                                    | 16.54%   | 0                            | 0               | 305                              | 0                    | 18                                 | 0                      | 11                                 | 0                      | 11                                 | 0                      | 0                                    | 0                       | 26                              | 0                                   | 12.79                         | 97.65                         | 0.10                          |
| (5V21) (358) Manila, PI HCS  | 7,623                       | 6,653                                     | 87.28%  | 970                                   | 12.72%   | 165                          | 2               | 6,038                            | 1                    | 615                                | 0                      | 311                                | 0                      | 113                                | 0                      | 76                                   | 0                       | 470                             | 1                                   | 12.68                         | 28.21                         | 31.93                         |
| (5V21) (358) Manila, PH  | 7,623                       | 6,653                                     | 87.28%  | 970                                   | 12.72%   | 0                            | 2               | 6,038                            | 1                    | 615                                | 0                      | 311                                | 0                      | 113                                | 0                      | 76                                   | 0                       | 470                             | 1                                   | 12.68                         | 28.21                         | 31.93                         |
| (5V21) (459) Honolulu, HI HCS  | 39,172                      | 33,380                                    | 85.21%  | 5,792                                 | 14.79%   | 25                           | 0               | 32,097                           | 0                    | 1,283                              | 0                      | 844                                | 0                      | 1,139                              | 0                      | 1,237                                | 0                       | 2,572                           | 0                                   | 7.57                          | 51.87                         | 3.70                          |
| (5V21) (459) Honolulu, HI (Spark M. Matsunaga)   | 23,837                      | 19,078                                    | 80.04%  | 4,759                                 | 19.96%   | 0                            | 0               | 18,404                           | 0                    | 674                                | 0                      | 617                                | 0                      | 954                                | 0                      | 1,016                                | 0                       | 2,172                           | 0                                   | 7.22                          | 55.19                         | 0.91                          |
| (5V21) (459GA) Maui, HI  | 2,582                       | 2,461                                     | 95.31%  | 121                                   | 4.69%  | 0                            | 0               | 2,366                            | 0                    | 0                                  | 0                      | 27                                 | 0                      | 21                                 | 0                      | 21                                   | 0                       | 52                              | 0                                   | 8.17                          | 28.95                         | 2.74                          |
| (5V21) (459GB) Hilo, HI  | 2,818                       | 2,632                                     | 93.40%  | 186                                   | 6.60%  | 0                            | 0               | 2,582                            | 0                    | 50                                 | 0                      | 35                                 | 0                      | 43                                 | 0                      | 39                                   | 0                       | 69                              | 0                                   | 5.76                          | 27.58                         | 1.95                          |
| (5V21) (459GC) Kailua-Kona, HI   | 1,511                       | 1,341                                     | 88.75%  | 170                                   | 11.25%   | 0                            | 0               | 1,277                            | 0                    | 64                                 | 0                      | 45                                 | 0                      | 30                                 | 0                      | 40                                   | 0                       | 55                              | 0                                   | 14.09                         | 32.10                         | 3.68                          |
| (5V21) (459GD) Lihue, HI   | 1,970                       | 1,755                                     | 89.09%  | 215                                   | 10.91%   | 0                            | 0               | 1,698                            | 0                    | 57                                 | 0                      | 34                                 | 0                      | 36                                 | 0                      | 55                                   | 0                       | 90                              | 0                                   | 14.85                         | 24.62                         | 3.78                          |
| (5V21) (459GE) Guam, GU  | 3,154                       | 3,050                                     | 96.70%  | 104                                   | 3.30%  | 0                            | 0               | 2,867                            | 0                    | 183                                | 0                      | 44                                 | 0                      | 13                                 | 0                      | 0                                    | 0                       | 40                              | 0                                   | 4.51                          | 19.21                         | 1.85                          |
| (5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)   | 526                         | 450                                       | 85.55%  | 76                                    | 14.45%   | 0                            | 0               | 439                              | 0                    | 0                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 4                                    | 0                       | 64                              | 0                                   | 0.68                          | 60.89                         | 0.19                          |
| (5V21) (459GG) Leeward Oahu, HI  | 2,623                       | 2,479                                     | 94.51%  | 144                                   | 5.49%  | 0                            | 0               | 2,332                            | 0                    | 147                                | 0                      | 35                                 | 0                      | 41                                 | 0                      | 51                                   | 0                       | 17                              | 0                                   | 7.35                          | 22.33                         | 11.09                         |
| (5V21) (459GH) Saipan, MP  | 102                         | 86  | 84.31%  | 16                                    | 15.69%   | 0                            | 0               | 84                               | 0                    | 2                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 13                              | 0                                   | 0.17                          | 18.21                         | 0.00                          |
| (5V21) (459QB) Molokai, HI   | 49                          | 48  | 97.96%  | 1                                     | 2.04%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 2.10                          |                               | 36.33                         |
| (5V21) (570) Fresno, CA HCS  | 30,674                      | 25,171                                    | 82.06%  | 5,503                                 | 17.94%   | 32                           | 0               | 23,785                           | 0                    | 1,386                              | 0                      | 1,091                              | 0                      | 1,361                              | 0                      | 1,446                                | 0                       | 1,605                           | 0                                   | 6.44                          | 19.91                         | 8.53                          |
| (5V21) (570) Fresno, CA  | 28,171                      | 22,893                                    | 81.26%  | 5,278                                 | 18.74%   | 0                            | 0               | 21,590                           | 0                    | 1,303                              | 0                      | 1,005                              | 0                      | 1,296                              | 0                      | 1,395                                | 0                       | 1,582                           | 0                                   | 4.87                          | 20.25                         | 8.16                          |
| (5V21) (570GA) Merced, CA  | 1,009                       | 924                                       | 91.58%  | 85                                    | 8.42%  | 0                            | 0               | 893                              | 0                    | 31                                 | 0                      | 46                                 | 0                      | 22                                 | 0                      | 13                                   | 0                       | 4                               | 0                                   | 7.27                          | 8.72                          | 16.86                         |
| (5V21) (570GB) Tulare, CA  | 1,100                       | 1,035                                     | 94.09%  | 65                                    | 5.91%  | 0                            | 0               | 1,012                            | 0                    | 23                                 | 0                      | 20                                 | 0                      | 23                                 | 0                      | 15                                   | 0                       | 7                               | 0                                   | 3.68                          | 22.88                         | 5.62                          |
| (5V21) (570GC) Oakhurst, CA  | 394                         | 319                                       | 80.96%  | 75                                    | 19.04%   | 0                            | 0               | 290                              | 0                    | 29                                 | 0                      | 20                                 | 0                      | 20                                 | 0                      | 23                                   | 0                       | 12                              | 0                                   | 34.53                         | 13.39                         | 24.40                         |
| (5V21) (612A4) N. California HCS   | 100,548                     | 89,105                                    | 88.62%  | 11,443                                | 11.38%   | 93                           | 39              | 85,717                           | 3                    | 3,388                              | 6                      | 3,175                              | 0                      | 2,670                              | 4                      | 2,709                                | 0                       | 2,889                           | 26                                  | 3.52                          | 17.53                         | 4.83                          |
| (5V21) (612A4) Sacramento, CA  | 32,649                      | 28,862                                    | 88.40%  | 3,787                                 | 11.60%   | 0                            | 1               | 27,801                           | 1                    | 1,061                              | 0                      | 1,082                              | 0                      | 848                                | 0                      | 831                                  | 0                       | 1,026                           | 0                                   | 4.13                          | 13.52                         | 4.52                          |
| (5V21) (612B4) Redding, CA   | 7,576                       | 6,583                                     | 86.89%  | 993                                   | 13.11%   | 0                            | 11              | 6,323                            | 0                    | 260                                | 1                      | 313                                | 0                      | 200                                | 0                      | 235                                  | 0                       | 245                             | 10                                  | 1.40                          | 30.36                         | 12.21                         |
| (5V21) (612BY) Oakland, CA   | 4,041                       | 3,574                                     | 88.44%  | 467                                   | 11.56%   | 0                            | 0               | 3,484                            | 0                    | 90                                 | 0                      | 83                                 | 0                      | 132                                | 0                      | 132                                  | 0                       | 120                             | 0                                   | 3.77                          | 20.18                         | 0.11                          |
| (5V21) (612GD) Fairfield, CA   | 3,325                       | 3,102                                     | 93.29%  | 223                                   | 6.71%  | 0                            | 7               | 3,014                            | 1                    | 88                                 | 5                      | 54                                 | 0                      | 42                                 | 1                      | 34                                   | 0                       | 93                              | 0                                   | 3.24                          | 27.97                         | 1.14                          |
| (5V21) (612GE) Mare Island, CA   | 4,673                       | 4,264                                     | 91.25%  | 409                                   | 8.75%  | 0                            | 0               | 4,053                            | 0                    | 211                                | 0                      | 143                                | 0                      | 119                                | 0                      | 61                                   | 0                       | 86                              | 0                                   | 2.22                          | 15.06                         | 2.99                          |
| (5V21) (612GF) Martinez, CA  | 16,131                      | 14,159                                    | 87.78%  | 1,972                                 | 12.22%   | 0                            | 5               | 13,566                           | 0                    | 593                                | 0                      | 521                                | 0                      | 457                                | 0                      | 548                                  | 0                       | 446                             | 5                                   | 3.82                          | 19.70                         | 3.63                          |
| (5V21) (612GG) Chico, CA   | 7,542                       | 7,045                                     | 93.41%  | 497                                   | 6.59%  | 0                            | 7               | 6,778                            | 1                    | 267                                | 0                      | 123                                | 0                      | 76                                 | 3                      | 93                                   | 0                       | 205                             | 3                                   | 4.14                          | 18.02                         | 1.88                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
|  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (5V21) (612GH) McClellan Park, CA  | 15,741                      | 13,660                                    | 86.78%  | 2,081                                 | 13.22%  | 0                            | 6               | 13,159                           | 0                    | 501                                | 0                      | 578                                | 0                      | 561                                | 0                      | 545                                  | 0                       | 397                             | 6                                      | 2.82                          | 18.21                         | 2.01                          |
| (5V21) (612GI) Yuba City, CA   | 1,953                       | 1,881                                     | 96.31%  | 72                                    | 3.69%   | 0                            | 0               | 1,852                            | 0                    | 29                                 | 0                      | 18                                 | 0                      | 15                                 | 0                      | 13                                   | 0                       | 26                              | 0                                      | 5.51                          | 28.33                         | 2.49                          |
| (5V21) (612GJ) Yreka, CA   | 412                         | 365                                       | 88.59%  | 47                                    | 11.41%  | 0                            | 0               | 334                              | 0                    | 31                                 | 0                      | 22                                 | 0                      | 5                                  | 0                      | 0                                    | 0                       | 15                              | 0                                      | 7.44                          | 9.91                          | 51.96                         |
| (5V21) (612GK) Sierra Foothills, CA  | 1,808                       | 1,728                                     | 95.58%  | 80                                    | 4.42%   | 0                            | 0               | 1,657                            | 0                    | 71                                 | 0                      | 48                                 | 0                      | 27                                 | 0                      | 0                                    | 0                       | 4                               | 0                                      | 5.80                          | 3.60                          | 1.21                          |
| (5V21) (612QB) Twenty First Street, CA   | 1,646                       | 1,561                                     | 94.84%  | 85                                    | 5.16%   | 0                            | 0               | 1,527                            | 0                    | 34                                 | 0                      | 43                                 | 0                      | 17                                 | 0                      | 0                                    | 0                       | 22                              | 0                                      |                               |                               | 6.38                          |
| (5V21) (612QC) Cypress Avenue, CA  | 3,050                       | 2,320                                     | 76.07%  | 730                                   | 23.93%  | 0                            | 0               | 2,168                            | 0                    | 152                                | 0                      | 147                                | 0                      | 171                                | 0                      | 208                                  | 0                       | 204                             | 0                                      |                               | 25.94                         |                               |
| (5V21) (612QD) Howe Road, CA   | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 2               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 2                                      |                               |                               |                               |
| (5V21) (640) Palo Alto, CA HCS   | 27,115                      | 25,263                                    | 93.17%  | 1,852                                 | 6.83%   | 49                           | 55              | 24,121                           | 3                    | 1,142                              | 5                      | 748                                | 6                      | 434                                | 15                     | 337                                  | 6                       | 333                             | 20                                     | 6.44                          | 10.33                         | 2.71                          |
| (5V21) (640) Palo Alto, CA   | 12,136                      | 11,223                                    | 92.48%  | 913                                   | 7.52%   | 0                            | 50              | 10,722                           | 3                    | 501                                | 4                      | 339                                | 5                      | 221                                | 12                     | 184                                  | 6                       | 169                             | 20                                     | 11.60                         | 9.40                          | 0.58                          |
| (5V21) (640A0) Menlo Park, CA  | 1,065                       | 1,000                                     | 93.90%  | 65                                    | 6.10%   | 0                            | 3               | 960                              | 0                    | 40                                 | 0                      | 15                                 | 0                      | 10                                 | 3                      | 12                                   | 0                       | 0                               | 0                                      |                               | 98.95                         | 2.13                          |
| (5V21) (640A4) Livermore, CA   | 3,284                       | 2,914                                     | 88.73%  | 370                                   | 11.27%  | 0                            | 1               | 2,743                            | 0                    | 171                                | 0                      | 158                                | 1                      | 76                                 | 0                      | 59                                   | 0                       | 77                              | 0                                      | 6.14                          | 16.60                         | 5.10                          |
| (5V21) (640BY) San Jose, CA  | 2,032                       | 1,906                                     | 93.80%  | 126                                   | 6.20%   | 0                            | 0               | 1,836                            | 0                    | 70                                 | 0                      | 62                                 | 0                      | 34                                 | 0                      | 17                                   | 0                       | 13                              | 0                                      | 4.29                          | 11.48                         | 0.33                          |
| (5V21) (640GA) Capitola, CA  | 153                         | 150                                       | 98.04%  | 3                                     | 1.96%   | 0                            | 0               | 148                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.53                          | 3.42                          | 0.00                          |
| (5V21) (640GB) Sonora, CA  | 725                         | 699                                       | 96.41%  | 26                                    | 3.59%   | 0                            | 0               | 682                              | 0                    | 17                                 | 0                      | 13                                 | 0                      | 6                                  | 0                      | 5                                    | 0                       | 2                               | 0                                      | 2.15                          | 2.00                          | 52.57                         |
| (5V21) (640GC) Fremont, CA   | 337                         | 332                                       | 98.52%  | 5                                     | 1.48%   | 0                            | 1               | 325                              | 0                    | 7                                  | 1                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 4.62                          | 0.00                          | 0.03                          |
| (5V21) (640HA) Stockton, CA  | 1,625                       | 1,529                                     | 94.09%  | 96                                    | 5.91%   | 0                            | 0               | 1,408                            | 0                    | 121                                | 0                      | 56                                 | 0                      | 21                                 | 0                      | 10                                   | 0                       | 9                               | 0                                      | 4.01                          | 2.63                          | 4.23                          |
| (5V21) (640HB) Modesto, CA   | 1,728                       | 1,664                                     | 96.30%  | 64                                    | 3.70%   | 0                            | 0               | 1,586                            | 0                    | 78                                 | 0                      | 35                                 | 0                      | 0                                  | 0                      | 7                                    | 0                       | 8                               | 0                                      | 7.33                          | 3.24                          | 2.94                          |
| (5V21) (640HC) Monterey, CA (Major<br>General William H. Gourley)  | 4,030                       | 3,846                                     | 95.43%  | 184                                   | 4.57%   | 0                            | 0               | 3,711                            | 0                    | 135                                | 0                      | 68                                 | 0                      | 51                                 | 0                      | 42                                   | 0                       | 23                              | 0                                      | 6.19                          | 6.62                          | 1.00                          |
| (5V21) (654) Reno, NV HCS  | 34,334                      | 27,866                                    | 81.16%  | 6,468                                 | 18.84%  | 29                           | 339             | 26,229                           | 213                  | 1,637                              | 16                     | 2,022                              | 20                     | 1,628                              | 12                     | 1,157                                | 10                      | 1,661                           | 68                                     | 6.44                          | 29.62                         | 15.19                         |
| (5V21) (654) Reno, NV (Ioannis A.<br>Lougaris)   | 20,358                      | 16,959                                    | 83.30%  | 3,399                                 | 16.70%  | 0                            | 338             | 16,052                           | 213                  | 907                                | 16                     | 1,217                              | 20                     | 959                                | 12                     | 617                                  | 10                      | 606                             | 67                                     | 7.75                          | 17.33                         | 14.52                         |
| (5V21) (654GB) Carson Valley, NV   | 1,592                       | 1,514                                     | 95.10%  | 78                                    | 4.90%   | 0                            | 1               | 1,459                            | 0                    | 55                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 7                               | 1                                      | 5.81                          | 43.27                         | 6.88                          |
| (5V21) (654GC) Lahontan Valley, NV   | 886                         | 809                                       | 91.31%  | 77                                    | 8.69%   | 0                            | 0               | 774                              | 0                    | 0                                  | 0                      | 15                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 20                              | 0                                      | 9.60                          | 24.52                         | 42.20                         |
| (5V21) (654GD) Diamond View, CA  | 299                         | 282                                       | 94.31%  | 17                                    | 5.69%   | 0                            | 0               | 276                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 10                              | 0                                      | 10.20                         | 55.33                         | 2.87                          |
| (5V21) (654GE) Reno East, NV   | 4,560                       | 4,377                                     | 95.99%  | 183                                   | 4.01%   | 0                            | 0               | 4,262                            | 0                    | 115                                | 0                      | 0                                  | 0                      | 48                                 | 0                      | 36                                   | 0                       | 21                              | 0                                      | 4.65                          | 4.23                          | 43.50                         |
| (5V21) (654GF) North Reno, NV  | 161                         | 81  | 50.31%  | 80                                    | 49.69%  | 0                            | 0               | 66                               | 0                    | 15                                 | 0                      | 24                                 | 0                      | 37                                 | 0                      | 18                                   | 0                       | 0                               | 0                                      |                               | 38.75                         |                               |
| (5V21) (654QA) Kietzke, NV   | 2,605                       | 1,719                                     | 65.99%  | 886                                   | 34.01%  | 0                            | 0               | 1,302                            | 0                    | 417                                | 0                      | 440                                | 0                      | 268                                | 0                      | 149                                  | 0                       | 29                              | 0                                      |                               | 27.05                         |                               |
| (5V21) (654QB) Capitol Hill, NV  | 4                           | 4   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (5V21) (654QC) Winnemucca, NV  | 141                         | 95  | 67.38%  | 46                                    | 32.62%  | 0                            | 0               | 86                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 44.04                         | 1.00                          | 43.07                         |
| (5V21) (654QD) Virginia Street, NV   | 3,728                       | 2,026                                     | 54.35%  | 1,702                                 | 45.65%  | 0                            | 0               | 1,948                            | 0                    | 78                                 | 0                      | 194                                | 0                      | 258                                | 0                      | 297                                  | 0                       | 953                             | 0                                      |                               | 66.34                         |                               |
| (5V21) (662) San Francisco, CA HCS   | 35,420                      | 29,514                                    | 83.33%  | 5,906                                 | 16.67%  | 337                          | 327             | 28,148                           | 14                   | 1,366                              | 15                     | 1,252                              | 21                     | 1,228                              | 39                     | 1,282                                | 34                      | 2,144                           | 204                                    | 9.82                          | 33.78                         | 5.84                          |
| (5V21) (662) San Francisco, CA   | 23,185                      | 19,166                                    | 82.67%  | 4,019                                 | 17.33%  | 0                            | 315             | 18,227                           | 13                   | 939                                | 15                     | 828                                | 20                     | 809                                | 37                     | 840                                  | 30                      | 1,542                           | 200                                    | 17.77                         | 32.78                         | 3.08                          |
| (5V21) (662GA) Santa Rosa, CA  | 6,550                       | 5,381                                     | 82.15%  | 1,169                                 | 17.85%  | 0                            | 9               | 5,179                            | 0                    | 202                                | 0                      | 173                                | 1                      | 215                                | 1                      | 276                                  | 4                       | 505                             | 3                                      | 7.56                          | 46.22                         | 16.40                         |
| (5V21) (662GC) Eureka, CA  | 2,253                       | 2,017                                     | 89.53%  | 236                                   | 10.47%  | 0                            | 2               | 1,926                            | 0                    | 91                                 | 0                      | 82                                 | 0                      | 33                                 | 1                      | 59                                   | 0                       | 62                              | 1                                      | 26.05                         | 11.94                         | 7.52                          |
| (5V21) (662GD) Ukiah, CA   | 556                         | 430                                       | 77.34%  | 126                                   | 22.66%  | 0                            | 0               | 391                              | 0                    | 39                                 | 0                      | 55                                 | 0                      | 48                                 | 0                      | 16                                   | 0                       | 7                               | 0                                      | 20.58                         | 39.13                         | 1.23                          |
| (5V21) (662GE) San Bruno, CA   | 808                         | 678                                       | 83.91%  | 130                                   | 16.09%  | 0                            | 1               | 636                              | 1                    | 42                                 | 0                      | 49                                 | 0                      | 64                                 | 0                      | 14                                   | 0                       | 0                               | 0                                      | 8.22                          | 30.84                         | 5.25                          |
| (5V21) (662GF) San Francisco<br>Downtown, CA   | 464                         | 441                                       | 95.04%  | 23                                    | 4.96%   | 0                            | 0               | 425                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 6.13                          | 62.21                         | 5.81                          |
| (5V21) (662GG) Clearlake, CA   | 1,604                       | 1,401                                     | 87.34%  | 203                                   | 12.66%  | 0                            | 0               | 1,364                            | 0                    | 37                                 | 0                      | 56                                 | 0                      | 55                                 | 0                      | 73                                   | 0                       | 19                              | 0                                      | 2.26                          | 57.63                         | 0.93                          |
| (5V21) (593) Las Vegas, NV HCS   | 93,873                      | 76,070                                    | 81.04%  | 17,803                                | 18.96%  | 20                           | 15              | 72,848                           | 3                    | 3,222                              | 2                      | 4,158                              | 5                      | 3,689                              | 5                      | 3,248                                | 0                       | 6,708                           | 0                                      | 3.79                          | 48.65                         | 3.02                          |
| (5V21) (593) North Las Vegas, NV   | 54,315                      | 37,569                                    | 69.17%  | 16,746                                | 30.83%  | 0                            | 15              | 35,285                           | 3                    | 2,284                              | 2                      | 3,632                              | 5                      | 3,400                              | 5                      | 3,111                                | 0                       | 6,603                           | 0                                      | 11.12                         | 48.70                         | 1.85                          |
| (5V21) (593GC) Pahrump, NV   | 2,101                       | 2,072                                     | 98.62%  | 29                                    | 1.38%   | 0                            | 0               | 2,024                            | 0                    | 48                                 | 0                      | 0                                  | 0                      | 15                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.78                          | 33.64                         | 1.67                          |
| (5V21) (593GD) Northwest Las Vegas,<br>NV  | 10,682                      | 10,483                                    | 98.14%  | 199                                   | 1.86%   | 0                            | 0               | 10,217                           | 0                    | 266                                | 0                      | 123                                | 0                      | 33                                 | 0                      | 21                                   | 0                       | 22                              | 0                                      | 2.41                          | 19.59                         | 3.98                          |
| (5V21) (593GE) Southeast Las Vegas, NV   | 10,227                      | 9,712                                     | 94.96%  | 515                                   | 5.04%   | 0                            | 0               | 9,465                            | 0                    | 247                                | 0                      | 241                                | 0                      | 163                                | 0                      | 67                                   | 0                       | 44                              | 0                                      | 4.89                          | 49.07                         | 5.87                          |
| (5V21) (593GF) Southwest Las Vegas,<br>NV  | 9,321                       | 9,158                                     | 98.25%  | 163                                   | 1.75%   | 0                            | 0               | 8,957                            | 0                    | 201                                | 0                      | 83                                 | 0                      | 28                                 | 0                      | 22                                   | 0                       | 30                              | 0                                      | 2.99                          | 27.94                         | 2.96                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (5V21) (593GG) Northeast Las Vegas, NV   | 5,986                       | 5,899                                     | 98.55%  | 87                                    | 1.45%   | 0                            | 0               | 5,757                            | 0                    | 142                                | 0                      | 49                                 | 0                      | 22                                 | 0                      | 10                                   | 0                       | 6                               | 0                                      | 1.95                          | 14.38                         | 1.41                          |
| (5V21) (593GH) Laughlin, NV (Master<br>Chief Petty Officer Jesse Dean)   | 1,047                       | 983                                       | 93.89%  | 64                                    | 6.11%   | 0                            | 0               | 950                              | 0                    | 33                                 | 0                      | 20                                 | 0                      | 28                                 | 0                      | 13                                   | 0                       | 3                               | 0                                      | 5.56                          | 39.15                         | 3.09                          |
| (5V21) (593QC) West Cheyenne, NV   | 194                         | 194                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 1.29                          |
| (5V22) (501) New Mexico HCS  | 70,726                      | 58,221                                    | 82.32%  | 12,505                                | 17.68%  | 9                            | 21              | 55,009                           | 16                   | 3,212                              | 0                      | 2,588                              | 0                      | 2,485                              | 2                      | 2,731                                | 0                       | 4,701                           | 3                                      | 11.30                         | 43.37                         | 15.18                         |
| (5V22) (501) Albuquerque, NM (Raymond<br>G. Murphy)  | 52,306                      | 41,431                                    | 79.21%  | 10,875                                | 20.79%  | 0                            | 18              | 38,951                           | 15                   | 2,480                              | 0                      | 2,263                              | 0                      | 2,304                              | 2                      | 2,544                                | 0                       | 3,764                           | 1                                      | 8.93                          | 41.32                         | 15.74                         |
| (5V22) (501G2) Las Vegas, NM   | 839                         | 832                                       | 99.17%  | 7                                     | 0.83%   | 0                            | 0               | 827                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.05                          |                               | 6.03                          |
| (5V22) (501GA) Artesia, NM   | 1,384                       | 1,347                                     | 97.33%  | 37                                    | 2.67%   | 0                            | 0               | 1,294                            | 0                    | 53                                 | 0                      | 20                                 | 0                      | 7                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.65                          | 29.67                         | 7.03                          |
| (5V22) (501GB) Farmington, NM  | 2,377                       | 2,243                                     | 94.36%  | 134                                   | 5.64%   | 0                            | 0               | 2,157                            | 0                    | 86                                 | 0                      | 64                                 | 0                      | 26                                 | 0                      | 0                                    | 0                       | 30                              | 0                                      | 6.64                          | 0.00                          | 11.77                         |
| (5V22) (501GC) Silver City, NM   | 412                         | 395                                       | 95.87%  | 17                                    | 4.13%   | 0                            | 0               | 385                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 6                                    | 0                       | 0                               | 0                                      | 5.25                          |                               | 3.23                          |
| (5V22) (501GD) Gallup, NM  | 1,214                       | 1,084                                     | 89.29%  | 130                                   | 10.71%  | 0                            | 0               | 1,062                            | 0                    | 22                                 | 0                      | 0                                  | 0                      | 18                                 | 0                      | 32                                   | 0                       | 55                              | 0                                      | 12.95                         | 0.00                          | 23.47                         |
| (5V22) (501GE) Espanola, NM  | 941                         | 581                                       | 61.74%  | 360                                   | 38.26%  | 0                            | 0               | 537                              | 0                    | 44                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 310                             | 0                                      | 100.54                        | 0.00                          | 5.00                          |
| (5V22) (501GH) Truth or Consequences,<br>NM  | 573                         | 510                                       | 89.01%  | 63                                    | 10.99%  | 0                            | 0               | 497                              | 0                    | 0                                  | 0                      | 38                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 5                               | 0                                      | 8.66                          | 0.00                          | 6.67                          |
| (5V22) (501GI) Alamogordo, NM  | 1,537                       | 1,458                                     | 94.86%  | 79                                    | 5.14%   | 0                            | 1               | 1,262                            | 0                    | 196                                | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 1                                      | 11.00                         | 0.00                          | 6.25                          |
| (5V22) (501GJ) Durango, CO   | 1,648                       | 1,621                                     | 98.36%  | 27                                    | 1.64%   | 0                            | 1               | 1,605                            | 1                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 5                                    | 0                       | 0                               | 0                                      | 2.65                          | 0.00                          | 6.23                          |
| (5V22) (501GK) Santa Fe, NM  | 2,363                       | 2,278                                     | 96.40%  | 85                                    | 3.60%   | 0                            | 1               | 2,234                            | 0                    | 0                                  | 0                      | 30                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 17                              | 1                                      | 5.75                          | 0.00                          | 3.02                          |
| (5V22) (501GM) Northwest Metro, NM   | 4,359                       | 3,688                                     | 84.61%  | 671                                   | 15.39%  | 0                            | 0               | 3,462                            | 0                    | 226                                | 0                      | 0                                  | 0                      | 61                                 | 0                      | 0                                    | 0                       | 472                             | 0                                      | 14.68                         | 117.91                        | 29.85                         |
| (5V22) (501GN) Taos, NM  | 721                         | 703                                       | 97.50%  | 18                                    | 2.50%   | 0                            | 0               | 687                              | 0                    | 16                                 | 0                      | 7                                  | 0                      | 5                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.43                          |                               | 21.04                         |
| (5V22) (501HB) Raton, NM   | 52                          | 50  | 96.15%  | 2                                     | 3.85%   | 0                            | 0               | 49                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.59                          | 0.00                          | 8.96                          |
| (5V22) (644) Phoenix, AZ HCS   | 120,146                     | 107,939                                   | 89.84%  | 12,207                                | 10.16%  | 57                           | 273             | 104,076                          | 10                   | 3,863                              | 18                     | 3,310                              | 29                     | 3,389                              | 25                     | 2,407                                | 43                      | 3,101                           | 148                                    | 2.78                          | 20.34                         | 5.00                          |
| (5V22) (644) Phoenix, AZ (Carl T.<br>Hayden)   | 61,479                      | 51,312                                    | 83.46%  | 10,167                                | 16.54%  | 0                            | 205             | 48,592                           | 6                    | 2,720                              | 14                     | 2,382                              | 16                     | 2,838                              | 20                     | 2,164                                | 36                      | 2,783                           | 113                                    | 2.92                          | 21.03                         | 5.60                          |
| (5V22) (644BY) Southeast Gilbert, AZ   | 21,952                      | 20,957                                    | 95.47%  | 995                                   | 4.53%   | 0                            | 63              | 20,464                           | 2                    | 493                                | 4                      | 386                                | 13                     | 274                                | 5                      | 118                                  | 7                       | 217                             | 32                                     | 3.42                          | 17.63                         | 4.74                          |
| (5V22) (644GA) Northwest Surprise, AZ  | 9,558                       | 9,373                                     | 98.06%  | 185                                   | 1.94%   | 0                            | 0               | 9,249                            | 0                    | 124                                | 0                      | 65                                 | 0                      | 68                                 | 0                      | 28                                   | 0                       | 0                               | 0                                      | 1.25                          | 6.74                          | 3.91                          |
| (5V22) (644GB) Show Low, AZ  | 1,764                       | 1,694                                     | 96.03%  | 70                                    | 3.97%   | 0                            | 5               | 1,640                            | 2                    | 54                                 | 0                      | 0                                  | 0                      | 17                                 | 0                      | 4                                    | 0                       | 0                               | 3                                      | 2.93                          | 37.33                         | 5.22                          |
| (5V22) (644GC) Southwest Phoenix, AZ   | 4,458                       | 4,239                                     | 95.09%  | 219                                   | 4.91%   | 0                            | 0               | 4,088                            | 0                    | 151                                | 0                      | 131                                | 0                      | 39                                 | 0                      | 28                                   | 0                       | 21                              | 0                                      | 3.76                          | 32.64                         | 6.42                          |
| (5V22) (644GD) Payson, AZ  | 594                         | 562                                       | 94.61%  | 32                                    | 5.39%   | 0                            | 0               | 558                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.84                          |                               | 9.77                          |
| (5V22) (644GE) Thunderbird, AZ   | 5,540                       | 5,355                                     | 96.66%  | 185                                   | 3.34%   | 0                            | 0               | 5,271                            | 0                    | 84                                 | 0                      | 96                                 | 0                      | 48                                 | 0                      | 28                                   | 0                       | 13                              | 0                                      | 2.39                          | 31.69                         | 4.68                          |
| (5V22) (644GF) Globe, AZ   | 535                         | 518                                       | 96.82%  | 17                                    | 3.18%   | 0                            | 0               | 501                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.56                          | 80.00                         | 16.93                         |
| (5V22) (644GG) Northeast Phoenix, AZ   | 3,102                       | 3,013                                     | 97.13%  | 89                                    | 2.87%   | 0                            | 0               | 2,976                            | 0                    | 37                                 | 0                      | 33                                 | 0                      | 33                                 | 0                      | 14                                   | 0                       | 9                               | 0                                      | 1.74                          | 53.58                         | 4.92                          |
| (5V22) (644GH) Phoenix Midtown, AZ   | 11,164                      | 10,916                                    | 97.78%  | 248                                   | 2.22%   | 0                            | 0               | 10,737                           | 0                    | 179                                | 0                      | 160                                | 0                      | 55                                 | 0                      | 13                                   | 0                       | 0                               | 0                                      | 2.64                          | 15.57                         | 0.80                          |
| (5V22) (649) Northern Arizona HCS  | 23,598                      | 19,235                                    | 81.51%  | 4,363                                 | 18.49%  | 43                           | 187             | 18,393                           | 26                   | 842                                | 45                     | 624                                | 94                     | 714                                | 4                      | 1,308                                | 4                       | 1,717                           | 14                                     | 10.77                         | 50.43                         | 2.51                          |
| (5V22) (649) Prescott, AZ (Bob Stump)  | 15,044                      | 11,726                                    | 77.94%  | 3,318                                 | 22.06%  | 0                            | 187             | 11,264                           | 26                   | 462                                | 45                     | 236                                | 94                     | 464                                | 4                      | 1,124                                | 4                       | 1,494                           | 14                                     | 8.35                          | 49.93                         | 2.34                          |
| (5V22) (649GA) Kingman, AZ   | 2,186                       | 1,998                                     | 91.40%  | 188                                   | 8.60%   | 0                            | 0               | 1,977                            | 0                    | 0                                  | 0                      | 38                                 | 0                      | 59                                 | 0                      | 0                                    | 0                       | 58                              | 0                                      | 11.72                         | 51.25                         | 0.62                          |
| (5V22) (649GB) Flagstaff, AZ   | 1,406                       | 1,208                                     | 85.92%  | 198                                   | 14.08%  | 0                            | 0               | 1,063                            | 0                    | 145                                | 0                      | 49                                 | 0                      | 27                                 | 0                      | 72                                   | 0                       | 50                              | 0                                      | 11.48                         | 72.71                         | 0.68                          |
| (5V22) (649GC) Lake Havasu City, AZ  | 2,838                       | 2,504                                     | 88.23%  | 334                                   | 11.77%  | 0                            | 0               | 2,439                            | 0                    | 65                                 | 0                      | 78                                 | 0                      | 111                                | 0                      | 0                                    | 0                       | 84                              | 0                                      | 13.37                         | 55.67                         | 2.33                          |
| (5V22) (649GD) Anthem, AZ  | 246                         | 220                                       | 89.43%  | 26                                    | 10.57%  | 0                            | 0               | 194                              | 0                    | 26                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 2                                    | 0                       | 0                               | 0                                      | 6.74                          | 47.25                         | 9.16                          |
| (5V22) (649GE) Cottonwood, AZ  | 1,682                       | 1,383                                     | 82.22%  | 299                                   | 17.78%  | 0                            | 0               | 1,261                            | 0                    | 122                                | 0                      | 207                                | 0                      | 45                                 | 0                      | 16                                   | 0                       | 0                               | 0                                      | 14.59                         | 24.50                         | 9.27                          |
| (5V22) (649QA) Chinle, AZ  | 160                         | 160                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 159                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.35                          |                               | 0.05                          |
| (5V22) (649QB) Holbrook, AZ  | 2                           | 2   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 1.50                          |
| (5V22) (649QD) Page, AZ  | 2                           | 2   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 7.00                          |
| (5V22) (649QH) Kayenta, AZ   | 32                          | 32  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.47                          |                               |                               |
| (5V22) (678) Southern Arizona HCS  | 81,234                      | 71,205                                    | 87.65%  | 10,029                                | 12.35%  | 17                           | 59              | 68,439                           | 2                    | 2,766                              | 1                      | 1,616                              | 3                      | 1,657                              | 11                     | 2,074                                | 16                      | 4,682                           | 26                                     | 5.03                          | 23.65                         | 2.78                          |
| (5V22) (678) Tucson, AZ  | 58,686                      | 49,377                                    | 84.14%  | 9,309                                 | 15.86%  | 0                            | 38              | 47,145                           | 0                    | 2,232                              | 0                      | 1,429                              | 1                      | 1,422                              | 6                      | 1,895                                | 14                      | 4,563                           | 17                                     | 5.97                          | 26.38                         | 3.17                          |
| (5V22) (678GA) Sierra Vista, AZ  | 6,276                       | 6,118                                     | 97.48%  | 158                                   | 2.52%   | 0                            | 2               | 5,989                            | 0                    | 129                                | 0                      | 32                                 | 1                      | 50                                 | 0                      | 47                                   | 0                       | 29                              | 1                                      | 2.20                          | 6.75                          | 2.82                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30 Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|--|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|-------------------------------------|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |  |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |                                     |                               |                               |                               |
| (5V22) (678GB) Yuma, AZ  | 5,249                       | 5,226                                     | 99.56%  | 23                                    | 0.44%  | 0                            | 12              | 5,083                            | 0                    | 143                                | 1                      | 15                                 | 1                      | 2                                  | 3                      | 5                                    | 2                       | 0                               | 5                                   | 0.96                          | 4.69                          | 2.66                          |
| (5V22) (678GC) Casa Grande, AZ   | 3,018                       | 2,839                                     | 94.07%  | 179                                   | 5.93%  | 0                            | 7               | 2,738                            | 2                    | 101                                | 0                      | 45                                 | 0                      | 48                                 | 2                      | 61                                   | 0                       | 25                              | 3                                   | 7.04                          | 10.92                         | 1.97                          |
| (5V22) (678GD) Safford, AZ   | 246                         | 241                                       | 97.97%  | 5                                     | 2.03%  | 0                            | 0               | 239                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 2                                    | 0                       | 0                               | 0                                   | 2.75                          | 1.48                          | 8.15                          |
| (5V22) (678GE) Green Valley, AZ  | 720                         | 685                                       | 95.14%  | 35                                    | 4.86%  | 0                            | 0               | 673                              | 0                    | 0                                  | 0                      | 15                                 | 0                      | 14                                 | 0                      | 4                                    | 0                       | 0                               | 0                                   | 6.81                          | 4.56                          | 6.23                          |
| (5V22) (678GF) Northwest Tucson, AZ  | 3,755                       | 3,529                                     | 93.98%  | 226                                   | 6.02%  | 0                            | 0               | 3,436                            | 0                    | 93                                 | 0                      | 53                                 | 0                      | 77                                 | 0                      | 45                                   | 0                       | 51                              | 0                                   | 13.40                         | 3.81                          | 1.31                          |
| (5V22) (678GG) Southeast Tucson, AZ  | 3,284                       | 3,190                                     | 97.14%  | 94                                    | 2.86%  | 0                            | 0               | 3,136                            | 0                    | 54                                 | 0                      | 0                                  | 0                      | 42                                 | 0                      | 0                                    | 0                       | 0                               | 0                                   | 2.45                          | 7.67                          | 0.64                          |
| (5V22) (600) Long Beach, CA HCS  | 73,493                      | 64,664                                    | 87.99%  | 8,829                                 | 12.01%   | 50                           | 20              | 61,944                           | 1                    | 2,720                              | 11                     | 1,747                              | 0                      | 2,286                              | 1                      | 2,001                                | 0                       | 2,795                           | 7                                   | 5.69                          | 30.23                         | 5.27                          |
| (5V22) (600) Long Beach, CA (Tibor Rubin)  | 58,130                      | 49,888                                    | 85.82%  | 8,242                                 | 14.18%   | 0                            | 18              | 47,509                           | 1                    | 2,379                              | 11                     | 1,577                              | 0                      | 2,137                              | 0                      | 1,868                                | 0                       | 2,660                           | 6                                   | 7.01                          | 30.96                         | 3.02                          |
| (5V22) (600GA) Anaheim, CA   | 3,128                       | 2,960                                     | 94.63%  | 168                                   | 5.37%  | 0                            | 0               | 2,813                            | 0                    | 147                                | 0                      | 63                                 | 0                      | 54                                 | 0                      | 26                                   | 0                       | 25                              | 0                                   | 6.05                          | 0.34                          | 14.07                         |
| (5V22) (600GB) Santa Ana, CA   | 5,373                       | 5,139                                     | 95.64%  | 234                                   | 4.36%  | 0                            | 1               | 5,016                            | 0                    | 123                                | 0                      | 70                                 | 0                      | 41                                 | 1                      | 58                                   | 0                       | 65                              | 0                                   | 2.87                          | 17.35                         | 13.51                         |
| (5V22) (600GC) Cabrillo, CA  | 137                         | 114                                       | 83.21%  | 23                                    | 16.79%   | 0                            | 0               | 106                              | 0                    | 0                                  | 0                      | 7                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 2                               | 0                                   | 14.77                         |                               | 32.75                         |
| (5V22) (600GD) Santa Fe Springs, CA  | 2,620                       | 2,554                                     | 97.48%  | 66                                    | 2.52%  | 0                            | 1               | 2,540                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 18                                 | 0                      | 28                                   | 0                       | 13                              | 1                                   | 1.72                          | 0.00                          | 30.67                         |
| (5V22) (600GE) Laguna Hills, CA  | 2,984                       | 2,889                                     | 96.82%  | 95                                    | 3.18%  | 0                            | 0               | 2,861                            | 0                    | 28                                 | 0                      | 22                                 | 0                      | 30                                 | 0                      | 0                                    | 0                       | 0                               | 0                                   | 5.14                          | 8.31                          | 0.84                          |
| (5V22) (600GF) Gardena, CA   | 1,121                       | 1,120                                     | 99.91%  | 1                                     | 0.09%  | 0                            | 0               | 1,099                            | 0                    | 21                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 1.31                          | 0.00                          | 0.50                          |
| (5V22) (605) Loma Linda, CA HCS  | 117,824                     | 110,972                                   | 94.18%  | 6,852                                 | 5.82%  | 407                          | 12              | 106,383                          | 1                    | 4,589                              | 2                      | 2,337                              | 2                      | 1,911                              | 3                      | 1,359                                | 2                       | 1,245                           | 2                                   | 3.17                          | 13.25                         | 6.06                          |
| (5V22) (605) Loma Linda, CA (Jerry L. Pettis)  | 35,242                      | 30,881                                    | 87.63%  | 4,361                                 | 12.37%   | 0                            | 7               | 28,542                           | 0                    | 2,339                              | 0                      | 1,338                              | 1                      | 1,392                              | 2                      | 870                                  | 2                       | 761                             | 2                                   | 1.10                          | 14.79                         | 7.09                          |
| (5V22) (605BZ) Loma Linda Redlands, CA   | 47,790                      | 46,190                                    | 96.65%  | 1,600                                 | 3.35%  | 0                            | 3               | 44,692                           | 0                    | 1,498                              | 1                      | 704                                | 1                      | 328                                | 1                      | 217                                  | 0                       | 351                             | 0                                   | 2.46                          | 10.23                         | 6.52                          |
| (5V22) (605GA) Victorville, CA   | 6,192                       | 5,764                                     | 93.09%  | 428                                   | 6.91%  | 0                            | 0               | 5,523                            | 0                    | 241                                | 0                      | 126                                | 0                      | 87                                 | 0                      | 178                                  | 0                       | 37                              | 0                                   | 7.66                          | 58.25                         | 9.78                          |
| (5V22) (605GB) Murrieta, CA  | 8,944                       | 8,739                                     | 97.71%  | 205                                   | 2.29%  | 0                            | 1               | 8,541                            | 0                    | 198                                | 1                      | 80                                 | 0                      | 60                                 | 0                      | 25                                   | 0                       | 40                              | 0                                   | 3.53                          | 14.32                         | 5.00                          |
| (5V22) (605GC) Palm Desert, CA   | 8,719                       | 8,645                                     | 99.15%  | 74                                    | 0.85%  | 0                            | 1               | 8,545                            | 1                    | 100                                | 0                      | 21                                 | 0                      | 15                                 | 0                      | 9                                    | 0                       | 0                               | 0                                   | 2.12                          | 5.43                          | 2.84                          |
| (5V22) (605GD) Corona, CA  | 3,478                       | 3,404                                     | 97.87%  | 74                                    | 2.13%  | 0                            | 0               | 3,332                            | 0                    | 72                                 | 0                      | 31                                 | 0                      | 0                                  | 0                      | 16                                   | 0                       | 0                               | 0                                   | 3.52                          |                               | 3.01                          |
| (5V22) (605GE) Rancho Cucamonga, CA  | 7,309                       | 7,202                                     | 98.54%  | 107                                   | 1.46%  | 0                            | 0               | 7,061                            | 0                    | 141                                | 0                      | 0                                  | 0                      | 21                                 | 0                      | 0                                    | 0                       | 0                               | 0                                   | 2.16                          | 5.47                          | 5.36                          |
| (5V22) (605QA) Blythe, CA  | 150                         | 147                                       | 98.00%  | 3                                     | 2.00%  | 0                            | 0               | 147                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 3.89                          | 0.00                          | 0.44                          |
| (5V22) (664) San Diego, CA HCS   | 68,220                      | 58,182                                    | 85.29%  | 10,038                                | 14.71%   | 34                           | 109             | 55,642                           | 11                   | 2,540                              | 7                      | 2,764                              | 19                     | 2,239                              | 16                     | 2,084                                | 2                       | 2,951                           | 54                                  | 5.07                          | 23.26                         | 3.67                          |
| (5V22) (664) San Diego, CA   | 44,368                      | 37,091                                    | 83.60%  | 7,277                                 | 16.40%   | 0                            | 109             | 35,241                           | 11                   | 1,850                              | 7                      | 1,988                              | 19                     | 1,568                              | 16                     | 1,499                                | 2                       | 2,222                           | 54                                  | 5.35                          | 24.10                         | 2.67                          |
| (5V22) (664BY) Mission Valley, CA  | 5,982                       | 5,460                                     | 91.27%  | 522                                   | 8.73%  | 0                            | 0               | 5,307                            | 0                    | 153                                | 0                      | 194                                | 0                      | 129                                | 0                      | 84                                   | 0                       | 115                             | 0                                   | 5.61                          | 16.02                         | 6.34                          |
| (5V22) (664GA) Imperial Valley, CA   | 818                         | 723                                       | 88.39%  | 95                                    | 11.61%   | 0                            | 0               | 692                              | 0                    | 0                                  | 0                      | 17                                 | 0                      | 38                                 | 0                      | 20                                   | 0                       | 20                              | 0                                   | 2.54                          | 24.45                         | 1.24                          |
| (5V22) (664GB) Oceanside, CA   | 12,914                      | 11,052                                    | 85.58%  | 1,862                                 | 14.42%   | 0                            | 0               | 10,673                           | 0                    | 379                                | 0                      | 459                                | 0                      | 435                                | 0                      | 418                                  | 0                       | 550                             | 0                                   | 6.42                          | 23.68                         | 1.98                          |
| (5V22) (664GC) Chula Vista, CA   | 2,839                       | 2,587                                     | 91.12%  | 252                                   | 8.88%  | 0                            | 0               | 2,489                            | 0                    | 98                                 | 0                      | 90                                 | 0                      | 65                                 | 0                      | 59                                   | 0                       | 38                              | 0                                   | 3.50                          | 10.69                         | 16.39                         |
| (5V22) (664GD) Escondido, CA   | 1,217                       | 1,189                                     | 97.70%  | 28                                    | 2.30%  | 0                            | 0               | 1,160                            | 0                    | 29                                 | 0                      | 15                                 | 0                      | 3                                  | 0                      | 4                                    | 0                       | 0                               | 0                                   | 6.69                          | 58.13                         | 1.59                          |
| (5V22) (664QA) Rio, CA   | 82                          | 80  | 97.56%  | 2                                     | 2.44%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   |                               |                               |                               |
| (5V22) (691) Greater Los Angeles, CA HCS   | 93,497                      | 80,806                                    | 86.43%  | 12,691                                | 13.57%   | 43                           | 240             | 76,118                           | 9                    | 4,688                              | 10                     | 4,406                              | 21                     | 3,002                              | 31                     | 2,377                                | 23                      | 2,906                           | 146                                 | 6.72                          | 16.41                         | 7.81                          |
| (5V22) (691) West Los Angeles, CA  | 39,247                      | 33,782                                    | 86.08%  | 5,465                                 | 13.92%   | 0                            | 234             | 31,507                           | 9                    | 2,275                              | 10                     | 2,063                              | 21                     | 1,278                              | 25                     | 1,010                                | 23                      | 1,114                           | 146                                 | 2.35                          | 13.33                         | 12.37                         |
| (5V22) (691A4) Sepulveda, CA   | 26,449                      | 22,176                                    | 83.84%  | 4,273                                 | 16.16%   | 0                            | 6               | 20,886                           | 0                    | 1,290                              | 0                      | 1,361                              | 0                      | 944                                | 6                      | 771                                  | 0                       | 1,197                           | 0                                   | 7.07                          | 19.80                         | 8.94                          |
| (5V22) (691GB) Santa Barbara, CA   | 570                         | 558                                       | 97.89%  | 12                                    | 2.11%  | 0                            | 0               | 547                              | 0                    | 11                                 | 0                      | 3                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 6                               | 0                                   | 4.47                          | 12.50                         | 0.73                          |
| (5V22) (691GC) Gardena, CA   | 1                           | 1   | 100.00%   | 0                                     | 0.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 0.00                          |                               |                               |
| (5V22) (691GD) Bakersfield, CA   | 2,972                       | 2,903                                     | 97.68%  | 69                                    | 2.32%  | 0                            | 0               | 2,872                            | 0                    | 31                                 | 0                      | 30                                 | 0                      | 24                                 | 0                      | 10                                   | 0                       | 5                               | 0                                   | 2.21                          | 4.55                          | 1.96                          |
| (5V22) (691GE) Los Angeles, CA   | 10,751                      | 9,347                                     | 86.94%  | 1,404                                 | 13.06%   | 0                            | 0               | 8,946                            | 0                    | 401                                | 0                      | 456                                | 0                      | 396                                | 0                      | 267                                  | 0                       | 285                             | 0                                   | 4.95                          | 17.24                         | 4.49                          |
| (5V22) (691GF) East Los Angeles, CA  | 1,517                       | 1,500                                     | 98.88%  | 17                                    | 1.12%  | 0                            | 0               | 1,471                            | 0                    | 29                                 | 0                      | 11                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                   | 1.04                          |                               | 3.88                          |
| (5V22) (691GG) Antelope Valley, CA   | 994                         | 825                                       | 83.00%  | 169                                   | 17.00%   | 0                            | 0               | 758                              | 0                    | 67                                 | 0                      | 74                                 | 0                      | 53                                 | 0                      | 28                                   | 0                       | 14                              | 0                                   | 25.01                         | 18.46                         | 2.69                          |
| (5V22) (691GK) San Luis Obispo, CA   | 1,882                       | 1,525                                     | 81.03%  | 357                                   | 18.97%   | 0                            | 0               | 1,460                            | 0                    | 65                                 | 0                      | 152                                | 0                      | 146                                | 0                      | 43                                   | 0                       | 16                              | 0                                   | 17.33                         | 22.25                         | 11.06                         |
| (5V22) (691GL) Santa Maria, CA   | 3,702                       | 3,120                                     | 84.28%  | 582                                   | 15.72%   | 0                            | 0               | 2,986                            | 0                    | 134                                | 0                      | 138                                | 0                      | 94                                 | 0                      | 121                                  | 0                       | 229                             | 0                                   | 4.28                          | 38.84                         | 18.10                         |
| (5V22) (691GM) Oxnard, CA  | 4,981                       | 4,642                                     | 93.19%  | 339                                   | 6.81%  | 0                            | 0               | 4,260                            | 0                    | 382                                | 0                      | 116                                | 0                      | 63                                 | 0                      | 122                                  | 0                       | 38                              | 0                                   | 12.66                         | 14.49                         | 1.89                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
|  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (5V22) (691GP) San Gabriel Valley, CA  | 431                         | 427                                       | 99.07%  | 4                                     | 0.93%   | 0                            | 0               | 424                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.65                          |                               | 0.43                          |
| (3V23) (437) Fargo, ND HCS   | 23,735                      | 21,114                                    | 88.96%  | 2,621                                 | 11.04%  | 24                           | 5               | 20,395                           | 1                    | 719                                | 0                      | 473                                | 3                      | 684                                | 0                      | 660                                  | 0                       | 804                             | 1                                      | 13.09                         | 15.70                         | 3.56                          |
| (3V23) (437) Fargo, ND   | 19,282                      | 17,009                                    | 88.21%  | 2,273                                 | 11.79%  | 0                            | 5               | 16,329                           | 1                    | 680                                | 0                      | 400                                | 3                      | 543                                | 0                      | 562                                  | 0                       | 768                             | 1                                      | 15.90                         | 15.58                         | 4.36                          |
| (3V23) (437GA) Grafton, ND   | 152                         | 147                                       | 96.71%  | 5                                     | 3.29%   | 0                            | 0               | 147                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.37                          | 1.67                          | 0.10                          |
| (3V23) (437GB) Bismarck, ND  | 1,082                       | 969                                       | 89.56%  | 113                                   | 10.44%  | 0                            | 0               | 956                              | 0                    | 13                                 | 0                      | 31                                 | 0                      | 29                                 | 0                      | 32                                   | 0                       | 21                              | 0                                      | 6.64                          | 31.24                         | 1.66                          |
| (3V23) (437GC) Fergus Falls, MN  | 403                         | 389                                       | 96.53%  | 14                                    | 3.47%   | 0                            | 0               | 387                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 3                                  | 0                      | 4                                    | 0                       | 2                               | 0                                      | 3.05                          | 22.12                         | 2.33                          |
| (3V23) (437GD) Minot, ND   | 683                         | 573                                       | 83.89%  | 110                                   | 16.11%  | 0                            | 0               | 566                              | 0                    | 0                                  | 0                      | 10                                 | 0                      | 49                                 | 0                      | 43                                   | 0                       | 8                               | 0                                      | 26.55                         | 9.39                          | 0.13                          |
| (3V23) (437GE) Bemidji, MN   | 903                         | 848                                       | 93.91%  | 55                                    | 6.09%   | 0                            | 0               | 843                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 39                                 | 0                      | 4                                    | 0                       | 0                               | 0                                      | 7.01                          | 3.33                          | 3.51                          |
| (3V23) (437GF) Williston, ND   | 111                         | 107                                       | 96.40%  | 4                                     | 3.60%   | 0                            | 0               | 105                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.71                          | 0.00                          | 8.60                          |
| (3V23) (437GI) Grand Forks, ND   | 585                         | 560                                       | 95.73%  | 25                                    | 4.27%   | 0                            | 0               | 555                              | 0                    | 0                                  | 0                      | 10                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 2                               | 0                                      | 5.71                          | 1.04                          | 0.75                          |
| (3V23) (437GJ) Dickinson, ND   | 234                         | 228                                       | 97.44%  | 6                                     | 2.56%   | 0                            | 0               | 226                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 3                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.45                          | 1.79                          | 0.25                          |
| (3V23) (437GK) Jamestown, ND   | 163                         | 148                                       | 90.80%  | 15                                    | 9.20%   | 0                            | 0               | 148                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 11                                   | 0                       | 0                               | 0                                      | 12.45                         | 5.90                          | 0.13                          |
| (3V23) (437GL) Devils Lake, ND   | 137                         | 136                                       | 99.27%  | 1                                     | 0.73%   | 0                            | 0               | 133                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.44                          | 0.50                          | 0.00                          |
| (3V23) (438) Sioux Falls, SD HCS   | 22,694                      | 21,657                                    | 95.43%  | 1,037                                 | 4.57%   | 4                            | 2               | 20,962                           | 1                    | 695                                | 0                      | 399                                | 0                      | 240                                | 0                      | 224                                  | 0                       | 174                             | 1                                      | 3.10                          | 7.05                          | 2.56                          |
| (3V23) (438) Sioux Falls, SD (Royal C. Johnson)  | 17,591                      | 16,659                                    | 94.70%  | 932                                   | 5.30%   | 0                            | 0               | 16,098                           | 0                    | 561                                | 0                      | 371                                | 0                      | 212                                | 0                      | 186                                  | 0                       | 163                             | 0                                      | 2.61                          | 6.90                          | 2.73                          |
| (3V23) (438GA) Spirit Lake, IA   | 441                         | 430                                       | 97.51%  | 11                                    | 2.49%   | 0                            | 1               | 418                              | 1                    | 12                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 3                                    | 0                       | 3                               | 0                                      | 1.52                          | 14.55                         | 3.52                          |
| (3V23) (438GC) Sioux City, SD  | 3,498                       | 3,440                                     | 98.34%  | 58                                    | 1.66%   | 0                            | 0               | 3,349                            | 0                    | 91                                 | 0                      | 14                                 | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.81                          | 9.58                          | 0.81                          |
| (3V23) (438GD) Aberdeen, SD  | 515                         | 496                                       | 96.31%  | 19                                    | 3.69%   | 0                            | 0               | 485                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 8                                    | 0                       | 0                               | 0                                      | 3.89                          | 12.23                         | 2.71                          |
| (3V23) (438GE) Wagner, SD  | 86                          | 82  | 95.35%  | 4                                     | 4.65%   | 0                            | 0               | 80                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.75                          | 49.83                         | 5.25                          |
| (3V23) (438GF) Watertown, SD   | 563                         | 550                                       | 97.69%  | 13                                    | 2.31%   | 0                            | 1               | 532                              | 0                    | 18                                 | 0                      | 0                                  | 0                      | 6                                  | 0                      | 3                                    | 0                       | 0                               | 1                                      | 5.84                          | 8.72                          | 1.27                          |
| (3V23) (568) Black Hills, SD HCS   | 16,419                      | 11,791                                    | 71.81%  | 4,628                                 | 28.19%  | 4                            | 1               | 11,212                           | 1                    | 579                                | 0                      | 1,123                              | 0                      | 1,334                              | 0                      | 1,075                                | 0                       | 1,096                           | 0                                      | 18.24                         | 40.80                         | 3.78                          |
| (3V23) (568) Fort Meade, SD  | 9,057                       | 6,157                                     | 67.98%  | 2,900                                 | 32.02%  | 0                            | 0               | 5,844                            | 0                    | 313                                | 0                      | 682                                | 0                      | 795                                | 0                      | 661                                  | 0                       | 762                             | 0                                      | 22.14                         | 40.53                         | 4.84                          |
| (3V23) (568A4) Hot Springs, SD   | 3,528                       | 2,422                                     | 68.65%  | 1,106                                 | 31.35%  | 0                            | 0               | 2,321                            | 0                    | 101                                | 0                      | 230                                | 0                      | 381                                | 0                      | 291                                  | 0                       | 204                             | 0                                      | 17.84                         | 42.62                         | 1.37                          |
| (3V23) (568GA) Rapid City, SD  | 2,958                       | 2,340                                     | 79.11%  | 618                                   | 20.89%  | 0                            | 1               | 2,184                            | 1                    | 156                                | 0                      | 209                                | 0                      | 158                                | 0                      | 123                                  | 0                       | 128                             | 0                                      | 26.41                         | 38.81                         | 3.84                          |
| (3V23) (568GB) Pierre, SD  | 638                         | 636                                       | 99.69%  | 2                                     | 0.31%   | 0                            | 0               | 634                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 1.18                          |                               | 0.00                          |
| (3V23) (568HA) Newcastle, WY   | 4                           | 4   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.00                          |                               | 0.00                          |
| (3V23) (568HB) Gordon, NE  | 22                          | 22  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 22                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.81                          |                               | 0.00                          |
| (3V23) (568HF) Pine Ridge, SD  | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 2.00                          |
| (3V23) (568HH) Scottsbluff, NE   | 126                         | 124                                       | 98.41%  | 2                                     | 1.59%   | 0                            | 0               | 117                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 6.73                          | 5.25                          | 0.50                          |
| (3V23) (568HJ) Mission, SD   | 67                          | 67  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.00                          | 2.00                          |                               |
| (3V23) (568HP) Winner, SD  | 18                          | 18  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 0.53                          |                               |                               |
| (3V23) (618) Minneapolis, MN HCS   | 84,260                      | 69,146                                    | 82.06%  | 15,114                                | 17.94%  | 205                          | 0               | 65,867                           | 0                    | 3,279                              | 0                      | 3,274                              | 0                      | 3,185                              | 0                      | 3,247                                | 0                       | 5,408                           | 0                                      | 12.06                         | 39.07                         | 3.46                          |
| (3V23) (618) Minneapolis, MN   | 56,953                      | 45,690                                    | 80.22%  | 11,263                                | 19.78%  | 0                            | 0               | 43,452                           | 0                    | 2,238                              | 0                      | 2,161                              | 0                      | 2,372                              | 0                      | 2,528                                | 0                       | 4,202                           | 0                                      | 10.46                         | 37.42                         | 3.25                          |
| (3V23) (618BY) Twin Ports, WI  | 7,349                       | 6,188                                     | 84.20%  | 1,161                                 | 15.80%  | 0                            | 0               | 5,758                            | 0                    | 430                                | 0                      | 347                                | 0                      | 145                                | 0                      | 142                                  | 0                       | 527                             | 0                                      | 7.30                          | 58.04                         | 10.53                         |
| (3V23) (618GA) St. James, MN   | 429                         | 387                                       | 90.21%  | 42                                    | 9.79%   | 0                            | 0               | 373                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 8.60                          | 0.00                          | 0.05                          |
| (3V23) (618GB) Hibbing, MN   | 828                         | 706                                       | 85.27%  | 122                                   | 14.73%  | 0                            | 0               | 659                              | 0                    | 0                                  | 0                      | 46                                 | 0                      | 0                                  | 0                      | 36                                   | 0                       | 10                              | 0                                      | 26.60                         | 11.17                         | 1.93                          |
| (3V23) (618GD) Maplewood, MN   | 2,100                       | 1,839                                     | 87.57%  | 261                                   | 12.43%  | 0                            | 0               | 1,773                            | 0                    | 66                                 | 0                      | 51                                 | 0                      | 80                                 | 0                      | 95                                   | 0                       | 35                              | 0                                      | 10.57                         | 41.73                         | 2.62                          |
| (3V23) (618GE) Chippewa Valley, WI   | 3,987                       | 3,164                                     | 79.36%  | 823                                   | 20.64%  | 0                            | 0               | 3,032                            | 0                    | 132                                | 0                      | 216                                | 0                      | 229                                | 0                      | 227                                  | 0                       | 151                             | 0                                      | 29.26                         | 30.66                         | 2.19                          |
| (3V23) (618GG) Rochester, MN   | 1,794                       | 1,755                                     | 97.83%  | 39                                    | 2.17%   | 0                            | 0               | 1,715                            | 0                    | 40                                 | 0                      | 0                                  | 0                      | 16                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 3.44                          | 5.51                          | 3.03                          |
| (3V23) (618GH) Hayward, WI   | 405                         | 355                                       | 87.65%  | 50                                    | 12.35%  | 0                            | 0               | 337                              | 0                    | 18                                 | 0                      | 0                                  | 0                      | 0                                  | 0                      | 7                                    | 0                       | 0                               | 0                                      | 14.46                         | 3.69                          | 0.42                          |
| (3V23) (618GI) Northwest Metro, MN   | 5,592                       | 4,825                                     | 86.28%  | 767                                   | 13.72%  | 0                            | 0               | 4,694                            | 0                    | 131                                | 0                      | 131                                | 0                      | 76                                 | 0                      | 116                                  | 0                       | 444                             | 0                                      | 4.13                          | 49.95                         | 2.79                          |
| (3V23) (618GJ) Shakopee, MN  | 1,299                       | 1,244                                     | 95.77%  | 55                                    | 4.23%   | 0                            | 0               | 1,216                            | 0                    | 28                                 | 0                      | 0                                  | 0                      | 13                                 | 0                      | 12                                   | 0                       | 0                               | 0                                      | 8.46                          | 20.92                         | 0.71                          |
| (3V23) (618GK) Albert Lea, MN  | 662                         | 522                                       | 78.85%  | 140                                   | 21.15%  | 0                            | 0               | 448                              | 0                    | 74                                 | 0                      | 0                                  | 0                      | 47                                 | 0                      | 13                                   | 0                       | 9                               | 0                                      | 26.09                         | 1.65                          | 2.60                          |

| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V23) (618GL) Minneapolis Harmon<br>Place, MN   | 93                          | 92  | 98.92%  | 1                                     | 1.08%   | 0                            | 0               | 91                               | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 2.07                          |                               |                               |
| (3V23) (618GM) Rice Lake, WI   | 811                         | 640                                       | 78.91%  | 171                                   | 21.09%  | 0                            | 0               | 614                              | 0                    | 26                                 | 0                      | 69                                 | 0                      | 77                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 24.82                         | 5.56                          | 0.73                          |
| (3V23) (618GN) Mankato, MN (Lyle C.<br>Pearson)  | 1,814                       | 1,658                                     | 91.40%  | 156                                   | 8.60%   | 0                            | 0               | 1,629                            | 0                    | 29                                 | 0                      | 71                                 | 0                      | 67                                 | 0                      | 13                                   | 0                       | 5                               | 0                                      | 10.21                         | 4.42                          | 1.95                          |
| (3V23) (618QB) Ely, MN   | 144                         | 81  | 56.25%  | 63                                    | 43.75%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 39.59                         |                               | 1.83                          |
| (3V23) (636A6) Central Iowa HCS  | 20,503                      | 17,269                                    | 84.23%  | 3,234                                 | 15.77%  | 0                            | 0               | 16,605                           | 0                    | 664                                | 0                      | 952                                | 0                      | 943                                | 0                      | 562                                  | 0                       | 777                             | 0                                      | 13.17                         | 20.67                         | 3.11                          |
| (3V23) (636A6) Des Moines, IA  | 14,773                      | 12,462                                    | 84.36%  | 2,311                                 | 15.64%  | 0                            | 0               | 12,000                           | 0                    | 462                                | 0                      | 644                                | 0                      | 611                                | 0                      | 386                                  | 0                       | 670                             | 0                                      | 7.70                          | 19.68                         | 3.55                          |
| (3V23) (636BU) Des Moines, IA - VADOM  | 9                           | 9   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V23) (636GC) Mason City, IA  | 2,579                       | 2,152                                     | 83.44%  | 427                                   | 16.56%  | 0                            | 0               | 2,021                            | 0                    | 131                                | 0                      | 156                                | 0                      | 151                                | 0                      | 78                                   | 0                       | 42                              | 0                                      | 14.21                         | 33.67                         | 0.85                          |
| (3V23) (636GD) Marshalltown, IA  | 202                         | 163                                       | 80.69%  | 39                                    | 19.31%  | 0                            | 0               | 158                              | 0                    | 5                                  | 0                      | 18                                 | 0                      | 14                                 | 0                      | 5                                    | 0                       | 2                               | 0                                      | 13.50                         | 24.97                         | 0.40                          |
| (3V23) (636GK) Fort Dodge, IA  | 1,690                       | 1,581                                     | 93.55%  | 109                                   | 6.45%   | 0                            | 0               | 1,538                            | 0                    | 43                                 | 0                      | 0                                  | 0                      | 24                                 | 0                      | 20                                   | 0                       | 0                               | 0                                      | 8.38                          | 5.83                          |                               |
| (3V23) (636GM) Carroll, IA   | 659                         | 338                                       | 51.29%  | 321                                   | 48.71%  | 0                            | 0               | 324                              | 0                    | 0                                  | 0                      | 76                                 | 0                      | 140                                | 0                      | 72                                   | 0                       | 33                              | 0                                      | 52.10                         | 60.96                         | 3.82                          |
| (3V23) (636GR) Knoxville, IA   | 374                         | 347                                       | 92.78%  | 27                                    | 7.22%   | 0                            | 0               | 339                              | 0                    | 8                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      | 5.43                          | 6.34                          | 2.14                          |
| (3V23) (636GX) Fort Dodge North, IA  | 216                         | 216                                       | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 215                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 0.83                          |
| (3V23) (636QB) Des Moines Center<br>Street, IA   | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V23) (636A8) Iowa City, IA HCS   | 46,585                      | 37,402                                    | 80.29%  | 9,183                                 | 19.71%  | 0                            | 2               | 35,837                           | 0                    | 1,565                              | 2                      | 2,113                              | 0                      | 2,688                              | 0                      | 2,124                                | 0                       | 2,258                           | 0                                      | 14.08                         | 33.71                         | 3.21                          |
| (3V23) (636A8) Iowa City, IA   | 18,938                      | 13,420                                    | 70.86%  | 5,518                                 | 29.14%  | 0                            | 1               | 12,449                           | 0                    | 971                                | 1                      | 1,233                              | 0                      | 1,597                              | 0                      | 1,476                                | 0                       | 1,212                           | 0                                      | 22.30                         | 29.40                         | 4.21                          |
| (3V23) (636GF) Quad Cities, IA   | 7,702                       | 7,083                                     | 91.96%  | 619                                   | 8.04%   | 0                            | 0               | 6,921                            | 0                    | 162                                | 0                      | 168                                | 0                      | 196                                | 0                      | 134                                  | 0                       | 121                             | 0                                      | 10.25                         | 22.08                         | 1.04                          |
| (3V23) (636GG) Quincy, IL  | 2,399                       | 2,093                                     | 87.24%  | 306                                   | 12.76%  | 0                            | 0               | 2,056                            | 0                    | 37                                 | 0                      | 144                                | 0                      | 72                                 | 0                      | 36                                   | 0                       | 54                              | 0                                      | 13.65                         | 13.18                         | 6.75                          |
| (3V23) (636GH) Waterloo, IA  | 2,587                       | 2,059                                     | 79.59%  | 528                                   | 20.41%  | 0                            | 0               | 2,008                            | 0                    | 51                                 | 0                      | 174                                | 0                      | 193                                | 0                      | 98                                   | 0                       | 63                              | 0                                      | 22.54                         | 0.57                          | 7.26                          |
| (3V23) (636GI) Galesburg, IL (Lane A.<br>Evans)  | 1,931                       | 1,763                                     | 91.30%  | 168                                   | 8.70%   | 0                            | 0               | 1,740                            | 0                    | 23                                 | 0                      | 44                                 | 0                      | 63                                 | 0                      | 50                                   | 0                       | 11                              | 0                                      | 10.72                         | 20.14                         | 5.68                          |
| (3V23) (636GJ) Dubuque, IA   | 1,873                       | 1,668                                     | 89.05%  | 205                                   | 10.95%  | 0                            | 0               | 1,565                            | 0                    | 103                                | 0                      | 95                                 | 0                      | 89                                 | 0                      | 17                                   | 0                       | 4                               | 0                                      | 17.19                         | 1.45                          | 3.49                          |
| (3V23) (636GN) Cedar Rapids, IA  | 2,868                       | 2,493                                     | 86.92%  | 375                                   | 13.08%  | 0                            | 1               | 2,466                            | 0                    | 27                                 | 1                      | 46                                 | 0                      | 247                                | 0                      | 63                                   | 0                       | 0                               | 0                                      | 16.11                         | 0.00                          | 5.18                          |
| (3V23) (636GS) Ottumwa, IA   | 1,925                       | 1,894                                     | 98.39%  | 31                                    | 1.61%   | 0                            | 0               | 1,888                            | 0                    | 0                                  | 0                      | 0                                  | 0                      | 23                                 | 0                      | 0                                    | 0                       | 0                               | 0                                      | 4.76                          | 12.81                         | 2.03                          |
| (3V23) (636GT) Sterling, IL  | 874                         | 665                                       | 76.09%  | 209                                   | 23.91%  | 0                            | 0               | 637                              | 0                    | 28                                 | 0                      | 63                                 | 0                      | 41                                 | 0                      | 12                                   | 0                       | 93                              | 0                                      | 18.23                         | 64.26                         | 2.38                          |
| (3V23) (636GU) Decorah, IA   | 575                         | 541                                       | 94.09%  | 34                                    | 5.91%   | 0                            | 0               | 519                              | 0                    | 22                                 | 0                      | 20                                 | 0                      | 0                                  | 0                      | 5                                    | 0                       | 8                               | 0                                      | 5.59                          | 12.79                         | 0.94                          |
| (3V23) (636GW) Coralville, IA  | 2,776                       | 2,577                                     | 92.83%  | 199                                   | 7.17%   | 0                            | 0               | 2,541                            | 0                    | 36                                 | 0                      | 47                                 | 0                      | 76                                 | 0                      | 33                                   | 0                       | 43                              | 0                                      | 19.45                         | 20.63                         | 2.33                          |
| (3V23) (636QC) Linn County, IA   | 60                          | 54  | 90.00%  | 6                                     | 10.00%  | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 6.83                          |
| (3V23) (636QI) Davenport, IA   | 185                         | 184                                       | 99.46%  | 1                                     | 0.54%   | 0                            | 0               | 184                              | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               | 1.31                          |
| (3V23) (636QJ) Iowa City South Clinton<br>Street, IA   | 1,892                       | 908                                       | 47.99%  | 984                                   | 52.01%  | 0                            | 0               | 809                              | 0                    | 99                                 | 0                      | 75                                 | 0                      | 86                                 | 0                      | 196                                  | 0                       | 627                             | 0                                      |                               | 79.91                         |                               |
| (3V23) (636) Nebraska-W Iowa HCS   | 47,025                      | 41,792                                    | 88.87%  | 5,233                                 | 11.13%  | 264                          | 54              | 40,330                           | 7                    | 1,462                              | 5                      | 1,156                              | 16                     | 1,251                              | 12                     | 1,356                                | 3                       | 1,470                           | 11                                     | 11.11                         | 14.51                         | 6.90                          |
| (3V23) (636) Omaha, NE   | 26,581                      | 23,157                                    | 87.12%  | 3,424                                 | 12.88%  | 0                            | 29              | 22,264                           | 5                    | 893                                | 2                      | 717                                | 4                      | 713                                | 11                     | 815                                  | 2                       | 1,179                           | 5                                      | 10.86                         | 16.17                         | 6.47                          |
| (3V23) (636A4) Grand Island, NE  | 9,653                       | 9,231                                     | 95.63%  | 422                                   | 4.37%   | 0                            | 15              | 8,980                            | 2                    | 251                                | 2                      | 140                                | 11                     | 134                                | 0                      | 76                                   | 0                       | 72                              | 0                                      | 5.88                          | 5.64                          | 2.86                          |
| (3V23) (636A5) Lincoln, NE   | 4,791                       | 4,224                                     | 88.17%  | 567                                   | 11.83%  | 0                            | 0               | 4,063                            | 0                    | 161                                | 0                      | 133                                | 0                      | 150                                | 0                      | 169                                  | 0                       | 115                             | 0                                      | 12.32                         | 20.58                         | 10.04                         |
| (3V23) (636BX) Omaha, NE - VADOM   | 2                           | 2   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V23) (636GA) Norfolk, NE   | 1,096                       | 867                                       | 79.11%  | 229                                   | 20.89%  | 0                            | 0               | 842                              | 0                    | 25                                 | 0                      | 26                                 | 0                      | 84                                 | 0                      | 99                                   | 0                       | 20                              | 0                                      | 22.78                         | 33.84                         | 16.38                         |
| (3V23) (636GB) North Platte, NE  | 973                         | 762                                       | 78.31%  | 211                                   | 21.69%  | 0                            | 10              | 717                              | 0                    | 45                                 | 1                      | 63                                 | 1                      | 65                                 | 1                      | 62                                   | 1                       | 21                              | 6                                      | 15.75                         | 46.13                         | 3.99                          |
| (3V23) (636GL) Bellevue, NE  | 2,664                       | 2,483                                     | 93.21%  | 181                                   | 6.79%   | 0                            | 0               | 2,422                            | 0                    | 61                                 | 0                      | 43                                 | 0                      | 46                                 | 0                      | 62                                   | 0                       | 30                              | 0                                      | 8.26                          | 8.17                          | 6.77                          |
| (3V23) (636GP) Shenandoah, IA  | 530                         | 388                                       | 73.21%  | 142                                   | 26.79%  | 0                            | 0               | 378                              | 0                    | 10                                 | 0                      | 25                                 | 0                      | 43                                 | 0                      | 47                                   | 0                       | 27                              | 0                                      | 37.46                         | 20.60                         | 8.74                          |
| (3V23) (636GQ) Holdrege, NE  | 699                         | 642                                       | 91.85%  | 57                                    | 8.15%   | 0                            | 0               | 626                              | 0                    | 16                                 | 0                      | 9                                  | 0                      | 16                                 | 0                      | 26                                   | 0                       | 6                               | 0                                      | 6.16                          | 38.33                         | 4.19                          |
| (3V23) (636QA) Omaha Dorcas Street,<br>NE  | 36                          | 36  | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V23) (656) St. Cloud, MN HCS   | 34,485                      | 24,520                                    | 71.10%  | 9,965                                 | 28.90%  | 79                           | 27              | 23,114                           | 2                    | 1,406                              | 9                      | 1,379                              | 3                      | 2,115                              | 11                     | 2,282                                | 2                       | 4,189                           | 0                                      | 14.38                         | 63.74                         | 6.14                          |
| (3V23) (656) St. Cloud, MN   | 27,954                      | 19,383                                    | 69.34%  | 8,571                                 | 30.66%  | 0                            | 26              | 18,143                           | 2                    | 1,240                              | 9                      | 1,200                              | 2                      | 1,724                              | 11                     | 1,951                                | 2                       | 3,696                           | 0                                      | 26.55                         | 62.05                         | 6.19                          |



| Pending Appointment and Electronic Wait List<br>Summary -National, Facility, and Division Level<br>Summaries Wait Time Calculated from Preferred<br>Date | 1. Total Appts<br>Scheduled | 2. Appts<br>Scheduled 30<br>Days or Under | 3. Percent<br>Appts<br>Scheduled<br>30 Days or<br>Under | 4. Appts<br>Scheduled Over<br>30 Days | 5. Percent<br>Appts<br>Scheduled<br>Over 30<br>Days | 6. New<br>Enroll Appt<br>Req | 7. EWL<br>Count | 8. Appts<br>Between 0-14<br>Days | 9. EWL 0-<br>14 Days | 10. Appts<br>Between 15-30<br>Days | 11. EWL 15<br>-30 days | 12. Appts<br>Between 31-60<br>Days | 13. EWL 31<br>-60 Days | 14. Appts<br>Between 61-90<br>Days | 15. EWL 61<br>-90 Days | 16. Appts<br>Between 91-<br>120 Days | 17. EWL 91<br>-120 Days | 18. Appts<br>Beyond 120<br>Days | 19. EWL<br>Greater<br>than 120<br>Days | 20. PC<br>Avg<br>Wait<br>Time | 21. SC<br>Avg<br>Wait<br>Time | 22. MH<br>Avg<br>Wait<br>Time |
|--|-----------------------------|---|---|---------------------------------------|---|------------------------------|-----------------|----------------------------------|----------------------|------------------------------------|------------------------|------------------------------------|------------------------|------------------------------------|------------------------|--------------------------------------|-------------------------|---------------------------------|--|-------------------------------|-------------------------------|-------------------------------|
| For the period ending: 6/1/2020  |                             |   |   |                                       |   |                              |                 |                                  |                      |                                    |                        |                                    |                        |                                    |                        |                                      |                         |                                 |  |                               |                               |                               |
| (3V23) (6569AA) St. Cloud, MN - CLC  | 1                           | 1   | 100.00%   | 0                                     | 0.00%   | 0                            | 0               | 0                                | 0                    | 0                                  | 0                      | 0                                  | 0                      | 0                                  | 0                      | 0                                    | 0                       | 0                               | 0                                      |                               |                               |                               |
| (3V23) (656GA) Brainerd, MN  | 4,463                       | 3,199                                     | 71.68%  | 1,264                                 | 28.32%  | 0                            | 1               | 3,066                            | 0                    | 133                                | 0                      | 160                                | 1                      | 351                                | 0                      | 307                                  | 0                       | 446                             | 0                                      | 6.29                          | 77.36                         | 9.01                          |
| (3V23) (656GB) Montevideo, MN  | 567                         | 487                                       | 85.89%  | 80                                    | 14.11%  | 0                            | 0               | 469                              | 0                    | 18                                 | 0                      | 9                                  | 0                      | 19                                 | 0                      | 13                                   | 0                       | 39                              | 0                                      | 6.70                          | 82.11                         | 3.42                          |
| (3V23) (656GC) Alexandria, MN (Max J. Beilke)  | 1,500                       | 1,450                                     | 96.67%  | 50                                    | 3.33%   | 0                            | 0               | 1,436                            | 0                    | 14                                 | 0                      | 0                                  | 0                      | 21                                 | 0                      | 0                                    | 0                       | 8                               | 0                                      | 0.85                          | 59.90                         | 0.62                          |

| Grand Total          | 1. Total Appts Scheduled | 2. Appts Scheduled 30 Days or Under | 3. Percent Appts Scheduled 30 Days or Under | 4. Appts Scheduled Over 30 Days | 5. Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7. EWL Count | 8. Appts Between 0-14 Days | 9. EWL 0-14 Days | 10. Appts Between 15-30 Days | 11. EWL 15 -30 days | 12. Appts Between 31-60 Days | 13. EWL 31 -60 Days | 14. Appts Between 61-90 Days | 15. EWL 61 -90 Days | 16. Appts Between 91-120 Days | 17. EWL 91 -120 Days | 18. Appts Beyond 120 Days | 19. EWL Greater than 120 Days | 20. PC Avg Wait Time | 21. SC Avg Wait Time | 22. MH Avg Wait Time |
|----------------------|--------------------------|-------------------------------------|---|---------------------------------|---|------------------------|--------------|----------------------------|------------------|------------------------------|---------------------|------------------------------|---------------------|------------------------------|---------------------|-------------------------------|----------------------|---------------------------|-------------------------------|----------------------|----------------------|----------------------|
| National: 6/1/2020   | 8,840,910                | 7,915,556                           | 89.53%                                      | 925,354                         | 10.47%                                  | 7,139                  | 8,266        | 7,611,919                  | 1,233            | 303,637                      | 624                 | 228,918                      | 1,047               | 232,414                      | 1,153               | 209,731                       | 829                  | 254,291                   | 3,380                         | 5.40                 | 20.29                | 5.12                 |
| National: 5/15/2020  | 9,065,046                | 8,131,827                           | 89.71%                                      | 933,219                         | 10.29%                                  | 7,743                  | 8,523        | 7,830,019                  | 1,489            | 301,808                      | 723                 | 233,325                      | 1,182               | 255,701                      | 1,136               | 209,379                       | 776                  | 234,814                   | 3,217                         | 5.36                 | 19.19                | 5.40                 |
| National: 5/1/2020   | 9,215,475                | 8,307,085                           | 90.14%                                      | 908,390                         | 9.86%                                   | 8,844                  | 8,402        | 8,015,211                  | 1,400            | 291,874                      | 669                 | 240,903                      | 1,475               | 258,532                      | 917                 | 198,043                       | 722                  | 210,912                   | 3,219                         | 5.12                 | 17.78                | 5.70                 |
| National: 4/15/2020  | 9,365,539                | 8,518,654                           | 90.96%                                      | 846,885                         | 9.04%                                   | 9,474                  | 8,479        | 8,220,289                  | 1,326            | 298,365                      | 832                 | 267,094                      | 1,453               | 241,485                      | 977                 | 166,837                       | 596                  | 171,469                   | 3,295                         | 4.69                 | 15.37                | 6.06                 |
| National: 4/1/2020   | 9,849,963                | 9,052,563                           | 91.90%                                      | 797,400                         | 8.10%                                   | 10,201                 | 8,890        | 8,699,794                  | 1,685            | 352,769                      | 1,231               | 322,680                      | 1,259               | 217,439                      | 904                 | 125,632                       | 555                  | 131,649                   | 3,256                         | 4.15                 | 12.64                | 6.19                 |
| National: 3/15/2020  | 11,578,742               | 10,813,387                          | 93.39%                                      | 765,355                         | 6.61%                                   | 5,610                  | 7,931        | 10,253,719                 | 1,477            | 559,668                      | 823                 | 406,945                      | 1,192               | 173,368                      | 680                 | 83,399                        | 613                  | 101,643                   | 3,146                         | 3.74                 | 9.83                 | 5.96                 |
| National: 3/1/2020   | 11,713,586               | 10,943,528                          | 93.43%                                      | 770,058                         | 6.57%                                   | 5,170                  | 7,720        | 10,375,597                 | 1,264            | 567,931                      | 839                 | 415,271                      | 1,034               | 169,789                      | 718                 | 83,312                        | 589                  | 101,686                   | 3,276                         | 3.73                 | 9.76                 | 5.98                 |
| National: 2/15/2020  | 11,638,843               | 10,871,430                          | 93.41%                                      | 767,413                         | 6.59%                                   | 4,931                  | 8,024        | 10,293,498                 | 1,375            | 577,932                      | 815                 | 411,839                      | 948                 | 169,989                      | 905                 | 84,157                        | 694                  | 101,428                   | 3,287                         | 3.78                 | 9.83                 | 6.07                 |
| National: 2/1/2020   | 11,579,389               | 10,820,031                          | 93.44%                                      | 759,358                         | 6.56%                                   | 3,304                  | 8,442        | 10,259,651                 | 1,346            | 560,380                      | 915                 | 399,253                      | 1,051               | 172,792                      | 836                 | 85,248                        | 763                  | 102,065                   | 3,531                         | 3.78                 | 9.85                 | 6.16                 |
| National: 1/15/2020  | 11,431,460               | 10,637,440                          | 93.05%                                      | 794,020                         | 6.95%                                   | 3,774                  | 9,061        | 10,083,880                 | 1,316            | 553,560                      | 762                 | 421,406                      | 1,252               | 181,772                      | 1,064               | 88,402                        | 909                  | 102,440                   | 3,758                         | 3.90                 | 10.23                | 6.52                 |
| National: 1/1/2020   | 11,357,822               | 10,542,625                          | 92.82%                                      | 815,197                         | 7.18%                                   | 4,033                  | 9,231        | 9,965,853                  | 1,074            | 576,772                      | 1,071               | 436,280                      | 1,188               | 185,512                      | 1,160               | 89,790                        | 989                  | 103,615                   | 3,749                         | 4.00                 | 10.47                | 6.74                 |
| National: 12/15/2019 | 10,997,321               | 10,222,962                          | 92.96%                                      | 774,359                         | 7.04%                                   | 4,479                  | 8,966        | 9,682,561                  | 1,271            | 540,401                      | 779                 | 409,990                      | 1,410               | 177,868                      | 1,125               | 86,554                        | 820                  | 99,947                    | 3,561                         | 3.93                 | 10.30                | 6.62                 |
| National: 12/1/2019  | 11,336,062               | 10,560,438                          | 93.16%                                      | 775,624                         | 6.84%                                   | 4,523                  | 9,148        | 9,983,501                  | 1,197            | 576,937                      | 852                 | 411,971                      | 1,483               | 178,810                      | 1,163               | 85,701                        | 910                  | 99,142                    | 3,543                         | 3.90                 | 10.12                | 6.35                 |
| National: 11/15/2019 | 11,093,728               | 10,347,312                          | 93.27%                                      | 746,416                         | 6.73%                                   | 4,289                  | 9,736        | 9,779,903                  | 1,453            | 567,409                      | 1,094               | 398,441                      | 1,579               | 169,505                      | 1,142               | 82,311                        | 1,046                | 96,159                    | 3,422                         | 3.90                 | 10.02                | 6.21                 |
| National: 11/1/2019  | 11,151,358               | 10,420,370                          | 93.44%                                      | 730,988                         | 6.56%                                   | 4,249                  | 9,523        | 9,861,357                  | 1,582            | 559,013                      | 965                 | 394,108                      | 1,540               | 161,984                      | 1,243               | 79,868                        | 979                  | 95,028                    | 3,214                         | 3.87                 | 9.85                 | 5.93                 |
| National: 10/15/2019 | 11,125,371               | 10,400,893                          | 93.49%                                      | 724,478                         | 6.51%                                   | 4,109                  | 9,399        | 9,819,371                  | 1,511            | 581,522                      | 1,027               | 392,288                      | 1,574               | 160,241                      | 1,323               | 77,331                        | 999                  | 94,618                    | 2,965                         | 3.94                 | 9.86                 | 5.91                 |
| National: 10/1/2019  | 11,132,447               | 10,421,823                          | 93.62%                                      | 710,624                         | 6.38%                                   | 3,977                  | 9,393        | 9,855,351                  | 1,705            | 566,472                      | 908                 | 382,723                      | 1,721               | 158,228                      | 1,264               | 75,194                        | 889                  | 94,479                    | 2,906                         | 3.89                 | 9.75                 | 5.76                 |
| National: 9/15/2019  | 11,363,005               | 10,635,394                          | 93.60%                                      | 727,611                         | 6.40%                                   | 3,870                  | 9,086        | 10,049,154                 | 1,598            | 586,240                      | 1,136               | 395,028                      | 1,664               | 159,909                      | 1,186               | 76,651                        | 638                  | 96,023                    | 2,864                         | 3.99                 | 9.73                 | 5.67                 |
| National: 9/1/2019   | 11,350,354               | 10,619,229                          | 93.56%                                      | 731,125                         | 6.44%                                   | 3,495                  | 8,918        | 10,032,374                 | 1,845            | 586,855                      | 1,054               | 397,379                      | 1,586               | 159,453                      | 1,086               | 77,693                        | 632                  | 96,600                    | 2,715                         | 4.04                 | 9.77                 | 5.58                 |
| National: 8/15/2019  | 11,056,943               | 10,343,648                          | 93.55%                                      | 713,295                         | 6.45%                                   | 2,980                  | 8,604        | 9,772,297                  | 1,591            | 571,351                      | 1,257               | 380,916                      | 1,487               | 159,427                      | 895                 | 77,823                        | 719                  | 95,129                    | 2,655                         | 4.02                 | 9.80                 | 5.55                 |
| National: 8/1/2019   | 11,034,946               | 10,324,205                          | 93.56%                                      | 710,741                         | 6.44%                                   | 3,008                  | 8,512        | 9,757,254                  | 1,612            | 566,951                      | 1,117               | 373,522                      | 1,446               | 162,548                      | 930                 | 79,348                        | 708                  | 95,323                    | 2,699                         | 3.99                 | 9.84                 | 5.44                 |
| National: 7/15/2019  | 10,992,848               | 10,258,942                          | 93.32%                                      | 733,906                         | 6.68%                                   | 3,232                  | 10,258       | 9,681,790                  | 1,656            | 577,152                      | 1,207               | 388,401                      | 1,698               | 168,391                      | 1,194               | 81,761                        | 813                  | 95,353                    | 3,690                         | 4.03                 | 10.06                | 5.56                 |
| National: 7/1/2019   | 10,978,049               | 10,237,460                          | 93.25%                                      | 740,589                         | 6.75%                                   | 3,649                  | 10,930       | 9,660,653                  | 2,106            | 576,807                      | 1,195               | 391,601                      | 1,677               | 170,665                      | 1,192               | 83,013                        | 944                  | 95,310                    | 3,816                         | 4.01                 | 10.12                | 5.55                 |
| National: 6/16/2019  | 10,929,102               | 10,182,674                          | 93.17%                                      | 746,428                         | 6.83%                                   | 4,245                  | 11,024       | 9,603,760                  | 2,048            | 578,914                      | 1,153               | 395,757                      | 1,790               | 171,064                      | 1,076               | 83,987                        | 915                  | 95,620                    | 4,042                         | 4.10                 | 10.20                | 5.51                 |
| National: 6/1/2019   | 11,203,827               | 10,434,248                          | 93.13%                                      | 769,579                         | 6.87%                                   | 7,863                  | 11,834       | 9,837,564                  | 1,951            | 596,684                      | 1,451               | 410,870                      | 1,806               | 174,437                      | 1,377               | 85,708                        | 923                  | 98,564                    | 4,326                         | 4.13                 | 10.24                | 5.43                 |
| National: 5/15/2019  | 10,886,574               | 10,141,879                          | 93.16%                                      | 744,695                         | 6.84%                                   | 3,388                  | 12,028       | 9,562,402                  | 2,174            | 579,477                      | 1,458               | 394,695                      | 1,747               | 168,367                      | 1,371               | 83,963                        | 981                  | 97,670                    | 4,297                         | 4.14                 | 10.27                | 5.37                 |
| National: 5/1/2019   | 10,961,193               | 10,220,027                          | 93.24%                                      | 741,166                         | 6.76%                                   | 3,769                  | 12,003       | 9,642,927                  | 2,012            | 577,100                      | 1,361               | 391,796                      | 1,890               | 168,287                      | 1,325               | 83,232                        | 907                  | 97,851                    | 4,508                         | 4.14                 | 10.20                | 5.29                 |
| National: 4/15/2019  | 10,972,866               | 10,230,227                          | 93.23%                                      | 742,639                         | 6.77%                                   | 3,308                  | 11,836       | 9,651,313                  | 1,959            | 578,914                      | 1,243               | 395,557                      | 1,860               | 167,976                      | 1,300               | 81,059                        | 826                  | 98,047                    | 4,648                         | 4.14                 | 10.19                | 5.28                 |
| National: 4/1/2019   | 10,921,147               | 10,177,852                          | 93.19%                                      | 743,295                         | 6.81%                                   | 3,300                  | 11,874       | 9,611,411                  | 2,061            | 566,441                      | 1,199               | 398,132                      | 1,860               | 168,020                      | 1,204               | 79,019                        | 832                  | 98,124                    | 4,718                         | 4.15                 | 10.19                | 5.26                 |
| National: 3/15/2019  | 10,837,159               | 10,091,609                          | 93.12%                                      | 745,550                         | 6.88%                                   | 3,938                  | 12,035       | 9,513,374                  | 1,973            | 578,235                      | 1,332               | 400,085                      | 1,917               | 168,236                      | 1,148               | 78,631                        | 881                  | 98,598                    | 4,784                         | 4.21                 | 10.33                | 5.43                 |
| National: 3/1/2019   | 10,769,089               | 10,025,043                          | 93.09%                                      | 744,046                         | 6.91%                                   | 4,168                  | 12,206       | 9,460,866                  | 1,920            | 564,177                      | 1,529               | 399,782                      | 1,850               | 165,838                      | 1,226               | 79,054                        | 929                  | 99,372                    | 4,752                         | 4.21                 | 10.37                | 5.51                 |
| National: 2/15/2019  | 10,727,516               | 9,982,663                           | 93.06%                                      | 744,853                         | 6.94%                                   | 4,238                  | 12,400       | 9,411,439                  | 2,102            | 571,224                      | 1,405               | 395,755                      | 1,793               | 169,268                      | 1,163               | 79,874                        | 1,041                | 99,956                    | 4,896                         | 4.23                 | 10.45                | 5.61                 |
| National: 2/1/2019   | 10,676,810               | 9,940,095                           | 93.10%                                      | 736,715                         | 6.90%                                   | 4,293                  | 12,817       | 9,390,068                  | 1,969            | 550,027                      | 1,574               | 382,505                      | 1,813               | 173,368                      | 1,289               | 80,634                        | 1,089                | 100,208                   | 5,083                         | 4.21                 | 10.48                | 5.67                 |
| National: 1/15/2019  | 10,550,715               | 9,796,498                           | 92.85%                                      | 754,217                         | 7.15%                                   | 3,829                  | 14,147       | 9,252,587                  | 2,176            | 543,911                      | 1,265               | 392,997                      | 2,200               | 177,628                      | 1,756               | 82,748                        | 1,263                | 100,844                   | 5,487                         | 4.26                 | 10.74                | 6.08                 |
| National: 1/1/2019   | 10,704,776               | 9,902,087                           | 92.50%                                      | 802,689                         | 7.50%                                   | 4,093                  | 14,581       | 9,328,846                  | 2,064            | 573,241                      | 1,598               | 425,598                      | 2,318               | 188,456                      | 1,751               | 86,087                        | 1,283                | 102,548                   | 5,567                         | 4.36                 | 11.06                | 6.31                 |
| National: 12/15/2018 | 10,596,756               | 9,817,998                           | 92.65%                                      | 778,758                         | 7.35%                                   | 3,612                  | 14,611       | 9,259,684                  | 2,439            | 558,314                      | 1,680               | 410,013                      | 2,298               | 184,576                      | 1,572               | 84,930                        | 1,155                | 99,239                    | 5,467                         | 4.30                 | 10.88                | 6.13                 |
| National: 12/1/2018  | 10,648,534               | 9,881,302                           | 92.79%                                      | 767,232                         | 7.21%                                   | 4,380                  | 15,047       | 9,315,168                  | 2,348            | 566,134                      | 1,711               | 404,814                      | 2,348               | 182,529                      | 1,703               | 83,951                        | 1,220                | 95,938                    | 5,717                         | 4.26                 | 10.72                | 5.98                 |
| National: 11/15/2018 | 10,389,469               | 9,642,091                           | 92.81%                                      | 747,378                         | 7.19%                                   | 3,409                  | 15,283       | 9,068,623                  | 2,630            | 573,468                      | 1,653               | 399,599                      | 2,239               | 174,513                      | 1,595               | 81,400                        | 1,316                | 91,866                    | 5,850                         | 4.31                 | 10.67                | 6.01                 |
| National: 11/1/2018  | 10,430,700               | 9,704,256                           | 93.04%                                      | 726,444                         | 6.96%                                   | 3,487                  | 15,359       | 9,145,544                  | 2,561            | 558,712                      | 1,631               | 391,872                      | 2,232               | 166,858                      | 1,619               | 78,460                        | 1,340                | 89,254                    | 5,976                         | 4.24                 | 10.39                | 5.79                 |
| National: 10/15/2018 | 10,433,737               | 9,714,884                           | 93.11%                                      | 718,853                         | 6.89%                                   | 3,629                  | 16,625       | 9,135,472                  | 2,540            | 579,412                      | 1,549               | 390,883                      | 2,592               | 166,088                      | 2,067               | 75,380                        | 1,382                | 86,502                    | 6,495                         | 4.25                 | 10.31                | 5.74                 |
| National: 10/1/2018  | 10,420,885               | 9,713,057                           | 93.21%                                      | 707,828                         | 6.79%                                   | 3,629                  | 15,552       | 9,144,488                  | 2,451            | 568,569                      | 1,426               | 386,103                      | 2,643               | 163,526                      | 1,860               | 73,225                        | 1,385                | 84,974                    | 5,787                         | 4.18                 | 10.17                | 5.68                 |
| National: 9/15/2018  | 10,614,542               | 9,898,920                           | 93.26%                                      | 715,622                         | 6.74%                                   | 3,629                  | 16,027       | 9,316,482                  | 2,470            | 582,438                      | 1,765               | 395,813                      | 2,653               | 161,931                      | 1,743               | 73,361                        | 1,272                | 84,517                    | 6,124                         | 4.19                 | 10.11                | 5.58                 |
| National: 9/1/2018   | 10,618,324               | 9,908,063                           | 93.31%                                      | 710,261                         | 6.69%                                   | 3,629                  | 17,327       | 9,326,770                  | 3,054            | 581,293                      | 1,911               | 393,545                      | 2,691               | 160,104                      | 1,889               | 72,822                        | 1,158                | 83,790                    | 6,624                         | 4.18                 | 10.07                | 5.51                 |
| National: 8/15/2018  | 10,535,058               | 9,834,583                           | 93.35%                                      | 700,475                         | 6.65%                                   | 3,650                  | 19,044       | 9,250,826                  | 3,782            | 583,757                      | 2,230               | 386,256                      | 2,628               | 159,710                      | 2,000               | 72,086                        | 1,386                | 82,423                    | 7,018                         | 4.22                 | 10.09                | 5.41                 |
| National: 8/1/2018   | 10,489,290               | 9,794,085                           | 93.37%                                      | 695,205                         | 6.63%                                   | 3,973                  | 19,187       | 9,220,590                  | 3,944            | 573,495                      | 2,274               | 382,998                      | 2,804               | 159,382                      | 1,766               | 72,046                        | 1,459                | 80,779                    | 6,940                         | 4.18                 | 10.10                | 5.32                 |
| National: 7/15/2018  | 10,433,332               | 9,731,231                           | 93.27%                                      | 702,101                         | 6.73%                                   | 5,273                  | 18,466       | 9,153,411                  | 3,730            | 577,820                      | 1,945               | 391,282                      | 2,553               | 160,867                      | 1,804               | 71,793                        | 1,358                | 78,159                    | 7,076                         | 4.20                 | 10.18                | 5.32                 |
| National: 7/1/2018   | 10,389,124               | 9,694,697                           | 93.3  |                                 |   |                        |              |                            |                  |                              |                     |                              |                     |                              |                     |                               |                      |                           |                               |                      |                      |                      |

| Grand Total          | 1. Total Appts Scheduled | 2. Appts Scheduled 30 Days or Under | 3. Percent Appts Scheduled 30 Days or Under | 4. Appts Scheduled Over 30 Days | 5. Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7. EWL Count | 8. Appts Between 0-14 Days | 9. EWL 0-14 Days | 10. Appts Between 15-30 Days | 11. EWL 15 -30 days | 12. Appts Between 31-60 Days | 13. EWL 31 -60 Days | 14. Appts Between 61-90 Days | 15. EWL 61 -90 Days | 16. Appts Between 91-120 Days | 17. EWL 91 -120 Days | 18. Appts Beyond 120 Days | 19. EWL Greater than 120 Days | 20. PC Avg Wait Time | 21. SC Avg Wait Time | 22. MH Avg Wait Time |
|----------------------|--------------------------|-------------------------------------|---|---------------------------------|---|------------------------|--------------|----------------------------|------------------|------------------------------|---------------------|------------------------------|---------------------|------------------------------|---------------------|-------------------------------|----------------------|---------------------------|-------------------------------|----------------------|----------------------|----------------------|
| National: 6/15/2018  | 10,317,842               | 9,641,275                           | 93.44%                                      | 676,567                         | 6.56%                                   | 4,776                  | 16,240       | 9,078,056                  | 2,670            | 563,219                      | 1,533               | 380,741                      | 2,364               | 154,033                      | 1,616               | 68,772                        | 1,341                | 73,021                    | 6,716                         | 4.17                 | 10.00                | 5.08                 |
| National: 6/1/2018   | 10,086,361               | 9,438,791                           | 93.58%                                      | 647,570                         | 6.42%                                   | 5,060                  | 15,976       | 8,896,281                  | 2,117            | 542,510                      | 1,624               | 366,907                      | 2,536               | 146,134                      | 1,658               | 65,506                        | 1,303                | 69,023                    | 6,738                         | 4.10                 | 9.83                 | 4.98                 |
| National: 5/15/2018  | 9,902,438                | 9,291,922                           | 93.83%                                      | 610,516                         | 6.17%                                   | 5,045                  | 15,733       | 8,751,332                  | 2,319            | 540,590                      | 1,598               | 347,460                      | 2,196               | 136,718                      | 1,570               | 61,107                        | 1,472                | 65,231                    | 6,578                         | 4.08                 | 9.63                 | 4.83                 |
| National: 5/1/2018   | 9,959,866                | 9,366,287                           | 94.04%                                      | 593,579                         | 5.96%                                   | 4,469                  | 15,899       | 8,827,509                  | 2,359            | 538,778                      | 1,513               | 338,269                      | 2,286               | 133,962                      | 1,710               | 58,708                        | 1,361                | 62,640                    | 6,670                         | 4.10                 | 9.39                 | 4.70                 |
| National: 4/15/2018  | 9,191,237                | 8,741,702                           | 95.11%                                      | 449,535                         | 4.89%                                   | 4,598                  | 15,830       | 8,273,900                  | 2,303            | 467,802                      | 1,584               | 259,226                      | 2,193               | 97,554                       | 1,889               | 42,740                        | 1,023                | 50,015                    | 6,838                         | 4.00                 | 7.96                 | 4.52                 |
| National: 4/1/2018   | 10,072,702               | 9,487,014                           | 94.19%                                      | 585,688                         | 5.81%                                   | 4,468                  | 16,075       | 8,939,526                  | 2,451            | 547,488                      | 1,452               | 343,923                      | 2,332               | 130,459                      | 1,695               | 52,669                        | 1,164                | 58,637                    | 6,981                         | 4.13                 | 9.08                 | 4.41                 |
| National: 3/15/2018  | 9,685,050                | 9,132,281                           | 94.29%                                      | 552,769                         | 5.71%                                   | 4,435                  | 16,331       | 8,589,608                  | 2,638            | 542,673                      | 1,561               | 324,467                      | 2,418               | 122,733                      | 1,412               | 49,858                        | 1,414                | 55,711                    | 6,888                         | 4.17                 | 8.97                 | 4.36                 |
| National: 3/1/2018   | 9,590,907                | 9,053,783                           | 94.40%                                      | 537,124                         | 5.60%                                   | 4,635                  | 16,291       | 8,533,804                  | 2,451            | 519,979                      | 1,832               | 315,519                      | 2,199               | 117,541                      | 1,581               | 48,962                        | 1,378                | 55,102                    | 6,850                         | 4.19                 | 8.86                 | 4.30                 |
| National: 2/15/2018  | 9,525,326                | 8,996,942                           | 94.45%                                      | 528,384                         | 5.55%                                   | 5,091                  | 17,150       | 8,476,365                  | 2,796            | 520,577                      | 1,907               | 307,218                      | 1,873               | 117,154                      | 1,789               | 48,864                        | 1,535                | 55,148                    | 7,250                         | 4.22                 | 8.82                 | 4.29                 |
| National: 2/1/2018   | 9,456,691                | 8,931,091                           | 94.44%                                      | 525,600                         | 5.56%                                   | 5,095                  | 18,090       | 8,436,197                  | 3,042            | 494,894                      | 1,560               | 299,175                      | 2,157               | 119,773                      | 1,953               | 50,476                        | 1,764                | 56,176                    | 7,614                         | 4.26                 | 8.83                 | 4.33                 |
| National: 1/15/2018  | 9,586,328                | 9,008,273                           | 93.97%                                      | 578,055                         | 6.03%                                   | 5,707                  | 19,155       | 8,479,022                  | 2,485            | 529,251                      | 1,277               | 333,155                      | 2,972               | 130,181                      | 2,356               | 55,220                        | 1,784                | 59,499                    | 8,281                         | 4.60                 | 9.27                 | 4.75                 |
| National: 1/1/2018   | 9,533,544                | 8,925,588                           | 93.62%                                      | 607,956                         | 6.38%                                   | 5,506                  | 19,765       | 8,387,210                  | 2,541            | 538,378                      | 1,676               | 351,858                      | 3,169               | 136,808                      | 2,300               | 58,193                        | 1,853                | 61,097                    | 8,226                         | 4.79                 | 9.59                 | 4.95                 |
| National: 12/15/2017 | 9,160,395                | 8,591,282                           | 93.79%                                      | 569,113                         | 6.21%                                   | 4,295                  | 20,835       | 8,082,539                  | 3,165            | 508,743                      | 2,313               | 322,026                      | 3,063               | 132,281                      | 2,216               | 56,619                        | 1,899                | 58,187                    | 8,179                         | 4.78                 | 9.43                 | 4.91                 |
| National: 12/1/2017  | 9,160,450                | 8,600,192                           | 93.88%                                      | 560,258                         | 6.12%                                   | 4,686                  | 21,895       | 8,101,997                  | 3,981            | 498,195                      | 2,283               | 315,069                      | 3,019               | 131,646                      | 2,297               | 56,533                        | 2,178                | 57,010                    | 8,137                         | 4.76                 | 9.35                 | 4.81                 |
| National: 11/15/2017 | 9,154,233                | 8,596,360                           | 93.91%                                      | 557,873                         | 6.09%                                   | 5,482                  | 22,403       | 8,064,859                  | 3,886            | 531,501                      | 2,545               | 320,503                      | 3,240               | 128,444                      | 2,525               | 55,449                        | 2,920                | 53,477                    | 7,287                         | 4.85                 | 9.31                 | 4.77                 |
| National: 11/1/2017  | 9,184,572                | 8,631,848                           | 93.98%                                      | 552,724                         | 6.02%                                   | 4,878                  | 22,113       | 8,114,577                  | 3,625            | 511,879                      | 2,245               | 318,765                      | 3,275               | 123,829                      | 2,923               | 53,624                        | 2,877                | 51,742                    | 7,168                         | 4.76                 | 8.29                 | 4.44                 |
| National: 10/15/2017 | 9,508,369                | 8,940,061                           | 94.02%                                      | 568,308                         | 5.98%                                   | 4,759                  | 23,275       | 8,265,423                  | 3,620            | 565,959                      | 2,656               | 328,754                      | 3,482               | 126,159                      | 3,803               | 52,056                        | 2,635                | 51,153                    | 7,079                         | 4.86                 | 9.20                 | 4.41                 |
| National: 10/1/2017  | 9,348,715                | 8,801,626                           | 94.15%                                      | 547,089                         | 5.85%                                   | 4,636                  | 23,147       | 8,252,016                  | 4,137            | 549,610                      | 2,047               | 324,222                      | 3,900               | 123,558                      | 3,779               | 49,846                        | 2,454                | 49,463                    | 6,830                         | 4.81                 | 9.00                 | 4.56                 |
| National: 9/15/2017  | 9,051,453                | 8,516,453                           | 94.09%                                      | 535,000                         | 5.91%                                   | 4,519                  | 23,669       | 7,974,409                  | 3,687            | 542,044                      | 2,878               | 320,877                      | 4,897               | 118,015                      | 3,310               | 48,532                        | 1,918                | 47,576                    | 6,979                         | 4.83                 | 9.06                 | 4.61                 |
| National: 9/1/2017   | 9,089,856                | 8,560,222                           | 94.17%                                      | 529,634                         | 5.83%                                   | 4,046                  | 23,819       | 8,026,624                  | 4,574            | 533,598                      | 2,904               | 319,626                      | 4,873               | 115,895                      | 3,125               | 47,684                        | 1,524                | 46,429                    | 6,819                         | 4.77                 | 8.97                 | 4.45                 |
| National: 8/15/2017  | 8,958,717                | 8,436,837                           | 94.17%                                      | 521,880                         | 5.83%                                   | 4,105                  | 23,384       | 7,892,680                  | 4,634            | 544,157                      | 3,429               | 314,030                      | 4,527               | 114,830                      | 2,293               | 46,322                        | 1,690                | 46,698                    | 6,811                         | 4.86                 | 8.98                 | 4.44                 |
| National: 8/1/2017   | 8,900,173                | 8,387,264                           | 94.24%                                      | 512,909                         | 5.76%                                   | 3,838                  | 23,344       | 7,859,351                  | 5,334            | 527,913                      | 2,748               | 306,044                      | 4,382               | 114,888                      | 2,150               | 46,141                        | 1,802                | 45,836                    | 6,928                         | 4.81                 | 8.91                 | 4.34                 |
| National: 7/15/2017  | 9,024,312                | 8,493,349                           | 94.12%                                      | 530,963                         | 5.88%                                   | 3,550                  | 22,424       | 7,942,174                  | 4,770            | 551,175                      | 3,683               | 318,862                      | 3,118               | 119,335                      | 2,241               | 46,890                        | 1,945                | 45,876                    | 6,667                         | 4.90                 | 8.99                 | 4.36                 |
| National: 7/1/2017   | 8,936,368                | 8,412,893                           | 94.14%                                      | 523,475                         | 5.86%                                   | 3,665                  | 20,755       | 7,875,844                  | 4,924            | 537,049                      | 2,370               | 312,589                      | 2,749               | 118,175                      | 2,304               | 46,857                        | 1,892                | 45,854                    | 6,516                         | 4.91                 | 8.93                 | 4.32                 |
| National: 6/15/2017  | 8,591,321                | 8,088,703                           | 94.15%                                      | 502,618                         | 5.85%                                   | 3,985                  | 20,260       | 7,570,141                  | 3,800            | 518,562                      | 2,121               | 297,199                      | 3,318               | 114,596                      | 2,594               | 46,104                        | 1,861                | 44,719                    | 6,566                         | 4.96                 | 8.90                 | 4.27                 |
| National: 6/1/2017   | 8,542,067                | 8,041,987                           | 94.15%                                      | 500,080                         | 5.85%                                   | 3,813                  | 21,043       | 7,534,005                  | 3,873            | 507,982                      | 2,382               | 295,514                      | 3,625               | 113,309                      | 2,799               | 46,617                        | 1,978                | 44,640                    | 6,305                         | 4.99                 | 8.87                 | 4.18                 |
| National: 5/15/2017  | 8,481,214                | 7,993,925                           | 94.25%                                      | 487,289                         | 5.75%                                   | 4,149                  | 21,439       | 7,476,821                  | 4,034            | 517,104                      | 2,531               | 286,344                      | 4,021               | 110,792                      | 2,805               | 46,293                        | 1,719                | 43,860                    | 6,320                         | 4.96                 | 8.80                 | 4.04                 |
| National: 5/1/2017   | 8,428,815                | 7,949,787                           | 94.32%                                      | 479,028                         | 5.68%                                   | 4,283                  | 21,891       | 7,448,568                  | 4,401            | 501,219                      | 2,457               | 280,265                      | 4,341               | 109,615                      | 2,793               | 46,035                        | 1,545                | 43,113                    | 6,349                         | 4.93                 | 8.71                 | 3.93                 |
| National: 4/15/2017  | 8,592,740                | 8,102,024                           | 94.29%                                      | 490,716                         | 5.71%                                   | 4,244                  | 22,383       | 7,574,365                  | 4,664            | 527,659                      | 3,292               | 290,487                      | 3,999               | 111,567                      | 2,541               | 45,541                        | 1,554                | 43,121                    | 6,271                         | 4.96                 | 8.74                 | 3.96                 |
| National: 4/1/2017   | 8,526,221                | 8,032,851                           | 94.21%                                      | 493,370                         | 5.79%                                   | 4,701                  | 23,131       | 7,527,950                  | 5,227            | 504,901                      | 3,222               | 293,352                      | 4,327               | 111,665                      | 2,350               | 44,848                        | 1,748                | 43,505                    | 6,196                         | 4.97                 | 8.73                 | 3.92                 |
| National: 3/15/2017  | 8,120,079                | 7,633,349                           | 94.01%                                      | 486,730                         | 5.99%                                   | 4,353                  | 22,840       | 7,116,603                  | 4,623            | 516,746                      | 3,459               | 289,205                      | 3,773               | 110,216                      | 2,520               | 43,953                        | 1,959                | 43,356                    | 6,434                         | 5.09                 | 9.00                 | 4.06                 |
| National: 3/1/2017   | 8,014,137                | 7,529,677                           | 93.95%                                      | 484,460                         | 6.05%                                   | 4,629                  | 22,651       | 7,040,550                  | 4,899            | 489,127                      | 3,198               | 287,091                      | 3,217               | 109,349                      | 2,824               | 44,372                        | 1,837                | 43,648                    | 6,607                         | 5.10                 | 9.02                 | 4.06                 |
| National: 2/15/2017  | 7,892,670                | 7,413,763                           | 93.93%                                      | 478,907                         | 6.07%                                   | 4,767                  | 23,600       | 6,923,443                  | 4,873            | 490,320                      | 2,785               | 279,397                      | 3,006               | 110,121                      | 3,498               | 45,268                        | 2,203                | 44,121                    | 7,150                         | 5.13                 | 9.12                 | 4.08                 |
| National: 2/1/2017   | 7,801,469                | 7,321,910                           | 93.85%                                      | 479,559                         | 6.15%                                   | 5,250                  | 23,684       | 6,860,408                  | 4,533            | 461,502                      | 2,450               | 273,225                      | 3,587               | 113,850                      | 3,295               | 47,111                        | 2,457                | 45,373                    | 7,294                         | 5.19                 | 9.25                 | 4.04                 |
| National: 1/15/2017  | 7,851,338                | 7,329,914                           | 93.36%                                      | 521,424                         | 6.64%                                   | 6,388                  | 24,607       | 6,834,653                  | 4,174            | 495,261                      | 2,396               | 298,712                      | 4,910               | 123,886                      | 3,409               | 50,829                        | 2,361                | 47,997                    | 7,281                         | 5.53                 | 9.77                 | 4.34                 |
| National: 1/1/2017   | 7,745,629                | 7,198,625                           | 92.94%                                      | 547,004                         | 7.06%                                   | 4,543                  | 26,990       | 6,712,340                  | 3,973            | 486,285                      | 3,470               | 314,413                      | 4,527               | 129,605                      | 3,780               | 53,535                        | 2,645                | 49,451                    | 8,506                         | 5.73                 | 10.12                | 4.46                 |
| National: 12/15/2016 | 7,349,955                | 6,830,422                           | 92.93%                                      | 519,533                         | 7.07%                                   | 3,882                  | 27,130       | 6,368,051                  | 5,074            | 462,371                      | 3,032               | 292,045                      | 4,379               | 126,169                      | 3,609               | 53,067                        | 2,483                | 48,252                    | 8,481                         | 5.77                 | 10.17                | 4.50                 |
| National: 12/1/2016  | 7,328,991                | 6,810,179                           | 92.92%                                      | 518,812                         | 7.08%                                   | 4,385                  | 27,634       | 6,349,203                  | 4,663            | 460,976                      | 3,170               | 288,790                      | 4,923               | 128,663                      | 3,774               | 53,218                        | 2,594                | 48,141                    | 8,415                         | 5.83                 | 10.21                | 4.46                 |
| National: 11/15/2016 | 7,256,452                | 6,737,465                           | 92.85%                                      | 518,987                         | 7.15%                                   | 4,570                  | 28,914       | 6,257,160                  | 4,917            | 480,305                      | 3,637               | 294,025                      | 5,353               | 125,582                      | 3,825               | 52,978                        | 2,870                | 46,402                    | 8,302                         | 6.00                 | 10.25                | 4.51                 |
| National: 11/1/2016  | 7,268,886                | 6,751,345                           | 92.88%                                      | 517,541                         | 7.12%                                   | 4,403                  | 29,108       | 6,289,262                  | 5,452            | 462,083                      | 3,275               | 297,081                      | 5,514               | 122,996                      | 3,894               | 52,684                        | 2,702                | 44,780                    | 8,267                         | 5.99                 | 10.10                | 4.47                 |
| National: 10/15/2016 | 7,415,824                | 6,884,899                           | 92.84%                                      | 530,925                         | 7.16%                                   | 4,429                  | 29,238       | 6,372,612                  | 5,155            | 512,287                      | 4,294               | 308,324                      | 5,179               | 126,865                      | 3,964               | 52,388                        | 2,191                | 43,348                    | 8,371                         | 6.20                 | 10.18                | 4.49                 |
| National: 10/1/2016  | 7,359,282                | 6,837,227                           | 92.91%                                      | 522,055                         | 7.09%                                   | 4,274                  | 29,938       | 6,349,398                  | 6,043            | 487,829                      | 3,732               | 304,104                      | 5,454               | 125,792                      | 3,785               | 50,425                        | 2,332                | 41,734                    | 8,519                         | 6.15                 | 10.03                | 4.37                 |
| National: 9/15/2016  | 6,984,247                | 6,476,585                           | 92.73%                                      | 507,662                         | 7.27%                                   | 3,775                  | 30,488       | 5,995,861                  | 5,652            | 480,724                      | 4,015               | 296,275                      | 5,802               | 122,375                      | 3,722               | 49,868                        | 2,433                | 39,144                    | 8,795                         | 6.31                 | 10.21                | 4.42                 |
| National: 9/1/2016   | 6,908,055                | 6,401,680                           | 92.67%                                      | 506,375                         | 7.33%                                   | 4,022                  | 32,073       | 5,939,364                  | 6,325            | 462,316                      | 4,102               | 295,426                      | 5,929               | 122,874                      | 3,865               | 49,645                        | 2,371                | 38,430                    | 9,394                         | 6.36                 | 10.21                | 4.43                 |
| National: 8/15/2016  | 6,803,336                | 6,292,976                           | 92.50%                                      | 510,360                         | 7.50%                                   | 0                      | 33,373       | 5,814,689                  | 6,918            | 478,287                      | 4,158               | 296,700                      | 5,903               | 126,697                      | 3,976               | 49,810                        | 2,840                | 37,153                    | 9,567                         | 6.57                 | 10.36                | 4.47                 |
| National: 8/1/2016   | 6,710,914                | 6,197,722                           | 92.35%                                      | 513,192                         | 7.65%                                   | 4,330                  | 34,656       | 5,738,357                  | 7,781            | 459,365                      | 3,712               | 296,322                      | 6,360               | 129,843                      | 4,263               | 50,665                        | 2,817                | 36,362                    | 9,715                         | 6.63                 | 10.46                | 4.43                 |
| National: 7/15/2016  | 6,637,517                | 6,111,240                           |   |                                 |   |                        |              |                            |                  |                              |                     |                              |                     |                              |                     |                               |                      |                           |                               |                      |                      |                      |

| Grand Total          | 1. Total Appts Scheduled | 2. Appts Scheduled 30 Days or Under | 3. Percent Appts Scheduled 30 Days or Under | 4. Appts Scheduled Over 30 Days | 5. Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7. EWL Count | 8. Appts Between 0-14 Days | 9. EWL 0-14 Days | 10. Appts Between 15-30 Days | 11. EWL 15-30 days | 12. Appts Between 31-60 Days | 13. EWL 31-60 Days | 14. Appts Between 61-90 Days | 15. EWL 61-90 Days | 16. Appts Between 91-120 Days | 17. EWL 91-120 Days | 18. Appts Beyond 120 Days | 19. EWL Greater than 120 Days | 20. PC Avg Wait Time | 21. SC Avg Wait Time | 22. MH Avg Wait Time |
|----------------------|--------------------------|-------------------------------------|---|---------------------------------|---|------------------------|--------------|----------------------------|------------------|------------------------------|--------------------|------------------------------|--------------------|------------------------------|--------------------|-------------------------------|---------------------|---------------------------|-------------------------------|----------------------|----------------------|----------------------|
| National: 7/1/2016   | 6,574,400                | 6,048,688                           | 92.00%                                      | 525,712                         | 8.00%                                   | 3,843                  | 36,281       | 5,594,340                  | 8,081            | 454,348                      | 4,654              | 303,984                      | 6,227              | 136,962                      | 3,889              | 50,076                        | 3,408               | 34,690                    | 9,908                         | 6.91                 | 10.69                | 4.63                 |
| National: 6/15/2016  | 6,455,383                | 5,940,432                           | 92.02%                                      | 514,951                         | 7.98%                                   | 3,617                  | 36,616       | 5,485,676                  | 8,174            | 454,756                      | 4,293              | 298,442                      | 6,001              | 134,627                      | 4,797              | 48,720                        | 3,416               | 33,162                    | 9,905                         | 6.99                 | 10.60                | 4.64                 |
| National: 6/1/2016   | 6,421,794                | 5,914,378                           | 92.10%                                      | 507,416                         | 7.90%                                   | 3,689                  | 36,865       | 5,470,931                  | 7,535            | 443,447                      | 5,139              | 296,114                      | 6,123              | 132,145                      | 5,083              | 47,527                        | 3,349               | 31,630                    | 9,462                         | 6.95                 | 10.48                | 4.62                 |
| National: 5/15/2016  | 6,689,547                | 6,183,667                           | 92.44%                                      | 505,880                         | 7.56%                                   | 3,965                  | 36,630       | 5,713,141                  | 8,715            | 470,526                      | 4,218              | 297,013                      | 6,891              | 131,214                      | 4,690              | 46,672                        | 2,880               | 30,981                    | 9,104                         | 6.89                 | 10.15                | 4.43                 |
| National: 5/1/2016   | 6,703,520                | 6,208,830                           | 92.62%                                      | 494,690                         | 7.38%                                   | 3,938                  | 36,010       | 5,751,861                  | 7,769            | 456,969                      | 4,555              | 292,486                      | 7,157              | 127,501                      | 4,719              | 44,608                        | 2,761               | 30,095                    | 9,015                         | 6.80                 | 9.90                 | 4.23                 |
| National: 4/15/2016  | 6,460,487                | 5,978,104                           | 92.53%                                      | 482,383                         | 7.47%                                   | 4,233                  | 36,251       | 5,523,546                  | 7,999            | 454,558                      | 5,146              | 289,675                      | 6,891              | 121,927                      | 4,247              | 41,265                        | 2,806               | 29,516                    | 9,076                         | 6.92                 | 9.94                 | 4.19                 |
| National: 4/1/2016   | 6,457,830                | 5,973,074                           | 92.49%                                      | 484,756                         | 7.51%                                   | 3,837                  | 37,560       | 5,541,689                  | 8,576            | 431,385                      | 5,400              | 293,627                      | 7,126              | 121,932                      | 4,392              | 39,006                        | 3,038               | 30,191                    | 8,883                         | 6.96                 | 9.89                 | 4.03                 |
| National: 3/15/2016  | 6,353,299                | 5,870,724                           | 92.40%                                      | 482,575                         | 7.60%                                   | 3,197                  | 38,264       | 5,416,038                  | 8,546            | 454,686                      | 4,645              | 291,867                      | 7,000              | 120,651                      | 4,687              | 38,717                        | 3,633               | 31,340                    | 9,741                         | 7.16                 | 10.04                | 4.25                 |
| National: 3/1/2016   | 6,312,188                | 5,831,434                           | 92.38%                                      | 480,754                         | 7.62%                                   | 3,227                  | 38,834       | 5,403,345                  | 8,508            | 428,089                      | 4,600              | 288,862                      | 6,788              | 119,999                      | 5,359              | 39,445                        | 3,647               | 32,448                    | 9,910                         | 7.19                 | 9.99                 | 4.26                 |
| National: 2/15/2016  | 6,468,615                | 5,965,113                           | 92.22%                                      | 503,502                         | 7.78%                                   | 3,378                  | 43,493       | 5,501,989                  | 9,352            | 463,124                      | 4,731              | 299,239                      | 7,540              | 128,507                      | 6,560              | 42,248                        | 5,008               | 33,508                    | 10,280                        | 7.41                 | 10.19                | 4.56                 |
| National: 2/1/2016   | 6,196,280                | 5,695,137                           | 91.91%                                      | 501,143                         | 8.09%                                   | 3,111                  | 44,756       | 5,278,182                  | 9,423            | 416,955                      | 5,487              | 287,852                      | 8,588              | 134,374                      | 6,646              | 44,556                        | 4,527               | 34,361                    | 10,071                        | 7.50                 | 10.49                | 4.89                 |
| National: 1/15/2016  | 6,139,100                | 5,612,888                           | 91.43%                                      | 526,212                         | 8.57%                                   | 3,170                  | 47,298       | 5,179,700                  | 9,841            | 433,188                      | 5,271              | 298,643                      | 10,300             | 144,074                      | 7,340              | 47,949                        | 4,340               | 35,546                    | 9,997                         | 7.83                 | 11.02                | 5.36                 |
| National: 1/1/2016   | 6,289,103                | 5,719,216                           | 90.94%                                      | 569,887                         | 9.06%                                   | 2,792                  | 49,631       | 5,296,021                  | 8,833            | 423,195                      | 8,104              | 323,953                      | 10,721             | 156,932                      | 6,793              | 51,639                        | 4,926               | 37,363                    | 10,098                        | 8.06                 | 11.36                | 5.53                 |
| National: 12/15/2015 | 5,954,375                | 5,409,820                           | 90.85%                                      | 544,555                         | 9.15%                                   | 10,863                 | 48,888       | 5,007,168                  | 11,405           | 402,652                      | 6,247              | 305,781                      | 11,000             | 152,587                      | 6,867              | 50,208                        | 4,340               | 35,979                    | 9,007                         | 8.20                 | 11.47                | 5.55                 |
| National: 12/1/2015  | 6,019,856                | 5,477,103                           | 90.98%                                      | 542,753                         | 9.02%                                   | 10,834                 | 47,765       | 5,067,603                  | 10,303           | 409,500                      | 7,729              | 303,423                      | 10,118             | 153,424                      | 6,969              | 50,471                        | 4,439               | 35,435                    | 8,190                         | 8.09                 | 11.37                | 5.47                 |
| National: 11/15/2015 | 6,309,735                | 5,797,727                           | 91.89%                                      | 512,008                         | 8.11%                                   | 11,094                 | 47,496       | 5,366,472                  | 12,144           | 431,255                      | 7,215              | 297,290                      | 10,226             | 142,494                      | 6,517              | 45,251                        | 3,795               | 26,973                    | 7,465                         | 7.37                 | 10.56                | 4.76                 |
| National: 11/1/2015  | 6,089,177                | 5,593,520                           | 91.86%                                      | 495,657                         | 8.14%                                   | 3,467                  | 46,146       | 5,195,594                  | 11,866           | 397,926                      | 6,340              | 290,867                      | 10,562             | 135,141                      | 6,755              | 44,007                        | 3,940               | 25,642                    | 6,603                         | 7.21                 | 10.49                | 4.86                 |
| National: 10/15/2015 | 6,098,397                | 5,612,186                           | 92.03%                                      | 486,211                         | 7.97%                                   | 3,345                  | 42,281       | 5,187,606                  | 10,490           | 424,580                      | 7,795              | 288,580                      | 8,842              | 130,769                      | 5,371              | 42,419                        | 4,043               | 24,443                    | 5,620                         | 7.11                 | 10.39                | 4.90                 |
| National: 10/1/2015  | 6,089,828                | 5,621,662                           | 92.31%                                      | 468,166                         | 7.69%                                   | 3,093                  | 40,956       | 5,225,957                  | 11,183           | 395,705                      | 7,277              | 277,586                      | 8,680              | 126,745                      | 5,026              | 40,343                        | 3,817               | 23,492                    | 4,871                         | 6.84                 | 10.05                | 4.70                 |
| National: 9/15/2015  | 6,059,608                | 5,604,332                           | 92.49%                                      | 455,276                         | 7.51%                                   | 2,927                  | 40,548       | 5,196,875                  | 10,802           | 407,457                      | 7,173              | 270,881                      | 9,091              | 121,696                      | 5,837              | 40,296                        | 3,115               | 22,403                    | 4,518                         | 6.79                 | 9.89                 | 4.68                 |
| National: 9/1/2015   | 6,052,480                | 5,604,401                           | 92.60%                                      | 448,079                         | 7.40%                                   | 3,158                  | 40,489       | 5,213,827                  | 11,485           | 390,574                      | 7,360              | 267,265                      | 8,638              | 119,347                      | 5,892              | 39,689                        | 2,505               | 21,778                    | 4,603                         | 6.75                 | 9.73                 | 4.61                 |
| National: 8/15/2015  | 6,252,087                | 5,797,944                           | 92.74%                                      | 454,143                         | 7.26%                                   | 2,835                  | 40,067       | 5,382,599                  | 11,730           | 415,345                      | 7,112              | 273,057                      | 9,382              | 119,990                      | 4,737              | 39,345                        | 2,535               | 21,751                    | 4,501                         | 6.81                 | 9.54                 | 4.58                 |
| National: 8/1/2015   | 6,228,657                | 5,786,543                           | 92.90%                                      | 442,114                         | 7.10%                                   | 2,852                  | 40,622       | 5,390,680                  | 11,846           | 395,863                      | 7,062              | 266,162                      | 10,249             | 116,485                      | 4,241              | 38,365                        | 2,761               | 21,102                    | 4,368                         | 6.77                 | 9.29                 | 4.54                 |
| National: 7/15/2015  | 5,921,350                | 5,452,402                           | 92.08%                                      | 468,948                         | 7.92%                                   | 3,093                  | 40,730       | 5,042,679                  | 11,405           | 409,723                      | 8,549              | 278,047                      | 8,519              | 121,120                      | 4,992              | 42,735                        | 2,660               | 27,046                    | 4,506                         | 7.70                 | 9.98                 | 5.30                 |
| National: 7/1/2015   | 5,979,472                | 5,515,532                           | 92.24%                                      | 463,940                         | 7.76%                                   | 2,943                  | 39,098       | 5,118,404                  | 12,623           | 397,128                      | 7,480              | 274,691                      | 7,033              | 120,842                      | 4,641              | 41,992                        | 2,656               | 26,415                    | 4,581                         | 7.77                 | 9.74                 | 5.20                 |
| National: 6/15/2015  | 5,829,959                | 5,391,010                           | 92.47%                                      | 438,949                         | 7.53%                                   | 3,546                  | 34,867       | 5,002,619                  | 11,083           | 388,391                      | 4,732              | 259,209                      | 7,821              | 115,068                      | 4,185              | 39,622                        | 2,585               | 25,050                    | 4,451                         | 7.87                 | 9.50                 | 5.06                 |
| National: 6/1/2015   | 5,810,529                | 5,380,664                           | 92.60%                                      | 429,865                         | 7.40%                                   | 3,338                  | 33,008       | 5,009,630                  | 9,315            | 371,034                      | 5,003              | 255,330                      | 7,631              | 111,673                      | 4,253              | 38,530                        | 2,547               | 24,332                    | 4,258                         | 7.79                 | 9.23                 | 5.01                 |
| National: 5/15/2015  | 5,849,122                | 5,422,044                           | 92.70%                                      | 427,078                         | 7.30%                                   | 2,804                  | 30,520       | 5,041,721                  | 8,849            | 380,323                      | 5,584              | 256,092                      | 6,228              | 109,604                      | 3,584              | 37,576                        | 2,298               | 23,806                    | 3,914                         | 7.80                 | 9.10                 | 4.94                 |
| National: 5/1/2015   | 5,929,069                | 5,505,238                           | 92.85%                                      | 423,831                         | 7.15%                                   | 3,004                  | 30,503       | 5,142,201                  | 9,183            | 363,037                      | 4,550              | 253,090                      | 6,382              | 108,602                      | 3,676              | 37,705                        | 2,293               | 24,434                    | 4,379                         | 7.79                 | 8.88                 | 4.89                 |
| National: 4/15/2015  | 6,071,867                | 5,637,883                           | 92.85%                                      | 433,984                         | 7.15%                                   | 2,976                  | 32,232       | 5,249,965                  | 7,530            | 387,918                      | 5,403              | 261,135                      | 6,503              | 106,985                      | 4,730              | 37,568                        | 2,311               | 28,296                    | 5,655                         | 7.99                 | 8.92                 | 5.01                 |
| National: 4/1/2015   | 6,019,386                | 5,587,546                           | 92.83%                                      | 431,840                         | 7.17%                                   | 3,111                  | 30,810       | 5,219,325                  | 7,715            | 368,221                      | 5,049              | 260,710                      | 6,531              | 105,945                      | 4,095              | 36,026                        | 2,234               | 29,159                    | 5,096                         | 7.94                 | 8.77                 | 4.95                 |
| National: 3/15/2015  | 6,070,418                | 5,693,118                           | 93.78%                                      | 377,300                         | 6.22%                                   | 3,097                  | 31,116       | 5,312,480                  | 7,637            | 380,638                      | 5,038              | 240,243                      | 7,245              | 92,247                       | 3,483              | 27,716                        | 2,365               | 17,094                    | 5,348                         | 6.92                 | 7.93                 | 4.26                 |
| National: 3/1/2015   | 6,016,497                | 5,653,700                           | 93.97%                                      | 362,797                         | 6.03%                                   | 3,335                  | 31,957       | 5,299,721                  | 7,380            | 353,979                      | 6,424              | 231,147                      | 6,786              | 88,279                       | 3,933              | 26,632                        | 2,274               | 16,739                    | 5,160                         | 6.76                 | 7.68                 | 4.17                 |
| National: 2/15/2015  | 5,961,339                | 5,605,068                           | 94.02%                                      | 356,271                         | 5.98%                                   | 3,271                  | 30,601       | 5,241,043                  | 8,237            | 364,025                      | 5,321              | 224,943                      | 5,844              | 88,190                       | 3,885              | 26,878                        | 2,414               | 16,260                    | 4,900                         | 6.76                 | 7.66                 | 4.22                 |
| National: 2/1/2015   | 5,959,465                | 5,606,612                           | 94.08%                                      | 352,853                         | 5.92%                                   | 3,005                  | 27,431       | 5,270,319                  | 6,886            | 336,293                      | 4,635              | 217,808                      | 5,555              | 91,656                       | 3,631              | 27,355                        | 2,461               | 16,034                    | 4,263                         | 6.70                 | 7.58                 | 4.22                 |
| National: 1/15/2015  | 5,684,461                | 5,324,120                           | 93.66%                                      | 360,341                         | 6.34%                                   | 2,698                  | 25,812       | 4,992,744                  | 6,446            | 331,376                      | 4,177              | 218,959                      | 5,712              | 97,214                       | 3,350              | 27,871                        | 2,541               | 16,297                    | 3,586                         | 6.97                 | 7.89                 | 4.54                 |
| National: 1/1/2015   | 5,806,214                | 5,417,200                           | 93.30%                                      | 389,014                         | 6.70%                                   | 2,381                  | 24,929       | 5,098,776                  | 5,740            | 318,424                      | 4,800              | 237,424                      | 5,405              | 105,583                      | 3,501              | 29,141                        | 2,095               | 16,866                    | 3,388                         | 7.14                 | 8.07                 | 4.70                 |
| National: 12/15/2014 | 5,632,971                | 5,251,303                           | 93.22%                                      | 381,668                         | 6.78%                                   | 2,349                  | 24,048       | 4,946,249                  | 7,362            | 305,054                      | 3,486              | 231,808                      | 5,226              | 105,509                      | 3,450              | 29,025                        | 1,384               | 15,326                    | 3,140                         | 7.19                 | 8.04                 | 4.70                 |
| National: 12/1/2014  | 5,737,248                | 5,358,850                           | 93.40%                                      | 378,398                         | 6.60%                                   | 2,509                  | 23,088       | 5,046,896                  | 6,704            | 311,954                      | 3,887              | 230,177                      | 5,383              | 105,697                      | 2,817              | 28,651                        | 1,315               | 13,873                    | 2,982                         | 6.95                 | 7.83                 | 4.61                 |
| National: 11/15/2014 | 5,908,192                | 5,527,871                           | 93.56%                                      | 380,321                         | 6.44%                                   | 2,256                  | 21,641       | 5,204,700                  | 5,994            | 323,171                      | 4,073              | 236,207                      | 5,140              | 102,553                      | 2,264              | 28,337                        | 1,515               | 13,224                    | 2,655                         | 6.88                 | 7.62                 | 4.45                 |
| National: 11/1/2014  | 5,980,644                | 5,603,781                           | 93.70%                                      | 376,863                         | 6.30%                                   | 653                    | 21,242       | 5,298,117                  | 6,149            | 305,664                      | 4,239              | 236,748                      | 4,406              | 97,032                       | 2,120              | 28,052                        | 1,622               | 15,031                    | 2,706                         | 6.71                 | 7.49                 | 4.27                 |
| National: 10/15/2014 | 5,885,354                | 5,515,980                           | 93.72%                                      | 369,374                         | 6.28%                                   | 1,830                  | 22,083       | 5,195,338                  | 6,677            | 320,642                      | 4,128              | 231,824                      | 3,823              | 95,790                       | 2,970              | 26,688                        | 1,706               | 15,072                    | 2,779                         | 6.73                 | 7.49                 | 4.28                 |
| National: 10/1/2014  | 5,913,070                | 5,557,674                           | 93.99%                                      | 355,396                         | 6.01%                                   | 2,013                  | 21,252       | 5,261,245                  | 6,477            | 296,429                      | 3,403              | 221,446                      | 3,777              | 93,862                       | 2,955              | 25,529                        | 1,860               | 14,559                    | 2,780                         | 6.43                 | 7.21                 | 4.11                 |



FOOTNOTES

\*Preferred Date (PD): The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital

care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**