

Pending Appointment and Electronic Wait List Summary - National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V02) (632GA) East Meadow, NY	3,714	3,528	94.99%	186	5.01%	0	0	3,355	0	173	0	121	0	34	0	12	0	0	0	4.05	10.20	14.47
(1V02) (632HA) Valley Stream, NY	1,111	1,097	98.74%	14	1.26%	0	0	1,073	0	24	0	7	0	0	0	0	0	0	0	1.81	16.56	3.01
(1V02) (632HB) Riverhead, NY	2,366	2,324	98.22%	42	1.78%	0	0	2,276	0	48	0	34	0	4	0	0	0	0	0	1.32	7.44	1.87
(1V02) (632HC) Bay Shore, NY	1,442	1,396	96.81%	46	3.19%	0	0	1,337	0	59	0	35	0	8	0	0	0	3	0	3.86		5.88
(1V02) (632HD) Patchogue, NY	2,636	2,590	98.25%	46	1.75%	0	0	2,490	0	100	0	33	0	0	0	3	0	0	0	2.06	6.85	5.50
(1V02) (632QA) Northport 1, NY - Mobile	77	67	87.01%	10	12.99%	0	0	64	0	0	0	0	0	0	0	0	0	9	0		45.10	
(1V02) (632QB) Northport 2, NY - Mobile	36	35	97.22%	1	2.78%	0	0	26	0	0	0	0	0	0	0	0	0	0	0	20.19	12.30	
(1V04) (460) Wilmington, DE HCS	50,860	48,708	95.77%	2,152	4.23%	41	12	46,643	0	2,065	0	1,332	1	454	0	189	0	177	11	2.43	7.46	3.77
(1V04) (460) Wilmington, DE	31,985	30,149	94.26%	1,836	5.74%	0	12	28,645	0	1,504	0	1,112	1	406	0	163	0	155	11	3.40	8.07	3.56
(1V04) (460GA) Sussex County, DE	4,979	4,879	97.99%	100	2.01%	0	0	4,687	0	192	0	64	0	18	0	12	0	6	0	2.83	6.86	2.55
(1V04) (460GC) Kent County, DE	4,962	4,844	97.62%	118	2.38%	0	0	4,714	0	130	0	81	0	20	0	11	0	0	0	1.51	6.45	4.92
(1V04) (460GD) Cape May County, NJ	1,339	1,337	99.85%	2	0.15%	0	0	1,317	0	20	0	0	0	0	0	0	0	0	0	0.85	0.96	2.13
(1V04) (460HE) Atlantic County, NJ	3,942	3,865	98.05%	77	1.95%	0	0	3,741	0	124	0	57	0	10	0	0	0	8	0	1.36	2.69	6.61
(1V04) (460HG) Cumberland County, NJ	3,653	3,634	99.48%	19	0.52%	0	0	3,539	0	95	0	17	0	0	0	0	0	0	0	1.49	2.54	1.11
(1V04) (503) Altoona, PA HCS	43,059	42,034	97.62%	1,025	2.38%	1	0	40,583	0	1,451	0	687	0	195	0	84	0	59	0	1.47	5.48	3.80
(1V04) (503) Altoona, PA (James E. Van Zandt)	23,128	22,416	96.92%	712	3.08%	0	0	21,578	0	838	0	473	0	132	0	61	0	46	0	1.61	5.33	3.67
(1V04) (503GA) Johnstown, PA	6,322	6,241	98.72%	81	1.28%	0	0	6,094	0	147	0	49	0	20	0	7	0	5	0	1.16	4.83	3.34
(1V04) (503GB) DuBois, PA	5,683	5,588	98.33%	95	1.67%	0	0	5,314	0	274	0	71	0	15	0	8	0	0	0	2.21	7.13	4.14
(1V04) (503GC) State College, PA	5,251	5,161	98.29%	90	1.71%	0	0	5,010	0	151	0	66	0	17	0	5	0	0	0	1.06	4.83	4.22
(1V04) (503GD) Huntingdon County, PA	1,204	1,177	97.76%	27	2.24%	0	0	1,163	0	14	0	13	0	9	0	0	0	3	0	1.10	8.91	10.07
(1V04) (503GE) Indiana County, PA	1,471	1,451	98.64%	20	1.36%	0	0	1,424	0	27	0	15	0	0	0	0	0	0	0	0.77	6.31	2.85
(1V04) (529) Butler, PA HCS	25,562	25,182	98.51%	380	1.49%	0	0	24,487	0	695	0	327	0	50	0	3	0	0	0	0.46	3.02	3.89
(1V04) (529) Duffy Road, PA (Abie Abraham)	14,858	14,508	97.64%	350	2.36%	0	0	13,888	0	620	0	301	0	46	0	3	0	0	0	0.81	3.01	3.97
(1V04) (529A4) New Castle Road, PA (Butler)	74	74	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V04) (529GA) Hermitage, PA (Michael A. Marzano)	3,026	3,008	99.41%	18	0.59%	0	0	2,984	0	24	0	14	0	4	0	0	0	0	0	0.34	2.17	4.16
(1V04) (529GB) Lawrence County, PA	1,803	1,802	99.94%	1	0.06%	0	0	1,795	0	0	0	0	0	0	0	0	0	0	0	0.04	0.69	1.62
(1V04) (529GC) Armstrong County, PA	1,828	1,827	99.95%	1	0.05%	0	0	1,823	0	4	0	0	0	0	0	0	0	0	0	0.09	3.20	1.39
(1V04) (529GD) Clarion County, PA	1,293	1,291	99.85%	2	0.15%	0	0	1,280	0	11	0	0	0	0	0	0	0	0	0	0.87	5.47	4.13
(1V04) (529GF) Cranberry Township, PA	2,680	2,672	99.7%	8	0.3%	0	0	2,643	0	29	0	0	0	0	0	0	0	0	0	0.07	5.56	4.98
(1V04) (542) Coatesville, PA HCS	23,658	22,959	97.05%	699	2.95%	6	0	22,328	0	631	0	422	0	208	0	48	0	21	0	1.55	3.36	6.70
(1V04) (542) Coatesville, PA	17,525	16,871	96.27%	654	3.73%	0	0	16,353	0	518	0	392	0	197	0	46	0	19	0	1.81	3.36	7.90
(1V04) (542BU) Coatesville, PA - VADOM	52	51	98.08%	1	1.92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(1V04) (542GA) Delaware County, PA	3,320	3,290	99.1%	30	0.9%	0	0	3,215	0	75	0	18	0	10	0	0	0	0	0	1.47	6.00	3.65
(1V04) (542GE) Spring City, PA	2,761	2,747	99.49%	14	0.51%	0	0	2,714	0	33	0	12	0	0	0	0	0	0	0	0.95	2.22	2.24
(1V04) (562) Erie, PA HCS	35,465	34,026	95.94%	1,439	4.06%	4	0	32,843	0	1,183	0	919	0	320	0	82	0	118	0	2.78	7.37	2.52
(1V04) (562) Erie, PA	23,824	22,671	95.16%	1,153	4.84%	0	0	21,767	0	904	0	729	0	263	0	69	0	92	0	2.77	7.36	2.63
(1V04) (562GA) Crawford County, PA	3,420	3,320	97.08%	100	2.92%	0	0	3,188	0	132	0	76	0	21	0	0	0	2	0	2.70	9.81	1.67
(1V04) (562GB) Ashtabula County, OH	2,642	2,532	95.84%	110	4.16%	0	0	2,473	0	59	0	66	0	0	0	9	0	0	0	4.09	2.00	2.84
(1V04) (562GC) McKean County, PA	603	598	99.17%	5	0.83%	0	0	587	0	11	0	0	0	0	0	0	0	2	0	1.87	2.48	0.98
(1V04) (562GD) Venango County, PA	2,030	2,003	98.67%	27	1.33%	0	0	1,970	0	33	0	0	0	0	0	0	0	0	0	2.54	6.45	1.76
(1V04) (562GE) Warren County, PA	2,946	2,902	98.51%	44	1.49%	0	0	2,858	0	44	0	25	0	9	0	0	0	7	0	2.10	3.46	3.13
(1V04) (595) Lebanon, PA HCS	86,864	83,157	95.73%	3,707	4.27%	2	0	79,655	0	3,502	0	1,999	0	669	0	326	0	713	0	2.82	7.20	5.45
(1V04) (595) Lebanon, PA	52,621	50,016	95.05%	2,605	4.95%	0	0	47,597	0	2,419	0	1,402	0	526	0	222	0	455	0	4.54	6.04	5.15
(1V04) (595GA) Cumberland County, PA	14,423	13,750	95.33%	673	4.67%	0	0	13,249	0	501	0	307	0	90	0	49	0	227	0	2.15	18.55	7.13
(1V04) (595GC) Lancaster County, PA	4,517	4,438	98.25%	79	1.75%	0	0	4,318	0	120	0	61	0	15	0	2	0	0	0	1.33	3.95	3.25
(1V04) (595GD) Berks County, PA	4,528	4,471	98.74%	57	1.26%	0	0	4,357	0	114	0	44	0	0	0	0	0	0	0	1.97	7.12	2.98
(1V04) (595GE) York, PA	8,600	8,325	96.8%	275	3.2%	0	0	8,009	0	316	0	169	0	24	0	53	0	29	0	2.04	8.26	6.10
(1V04) (595GF) Schuylkill County, PA	1,970	1,952	99.09%	18	0.91%	0	0	1,920	0	32	0	16	0	0	0	0	0	0	0	1.96		2.39
(1V04) (595QA) Annville, PA (Fort Indiantown Gap)	205	205	100%	0	0%	0	0	205	0	0	0	0	0	0	0	0	0	0	0	0.65		
(1V04) (642) Philadelphia, PA HCS	99,644	91,785	92.11%	7,859	7.89%	5	0	86,600	0	5,185	0	4,147	0	1,638	0	1,029	0	1,045	0	4.09	10.82	3.54
(1V04) (642) Philadelphia, PA (Corporal Michael J. Crescenz)	70,206	63,501	90.45%	6,705	9.55%	0	0	59,210	0	4,291	0	3,536	0	1,442	0	833	0	894	0	5.26	10.89	3.85
(1V04) (642GA) Burlington County, NJ	7,671	7,411	96.61%	260	3.39%	0	0	7,177	0	234	0	178	0	41	0	12	0	29	0	3.85	9.83	2.02

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V04) (642GC) Horsham, PA (Victor J. Saracini)	11,460	10,999	95.98%	461	4.02%	0	0	10,686	0	313	0	191	0	103	0	101	0	66	0	2.95	10.35	2.18
(1V04) (642GD) Gloucester County, NJ	7,496	7,138	95.22%	358	4.78%	0	0	6,883	0	255	0	182	0	42	0	82	0	52	0	2.87	10.54	2.68
(1V04) (642GF) Camden, NJ	1,751	1,696	96.86%	55	3.14%	0	0	1,637	0	59	0	45	0	0	0	0	0	0	0	3.11	4.20	6.94
(1V04) (642GH) West Philadelphia, PA	778	758	97.43%	20	2.57%	0	0	725	0	33	0	15	0	0	0	0	0	0	0	2.77		7.45
(1V04) (642QA) Chestnut Street, PA	282	282	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V04) (646) Pittsburgh, PA HCS	106,970	99,954	93.44%	7,016	6.56%	18	1	93,195	0	6,759	0	4,166	0	1,257	0	950	0	643	1	4.36	9.77	5.54
(1V04) (646) Pittsburgh, PA	61,520	56,670	92.12%	4,850	7.88%	0	1	52,656	0	4,014	0	2,817	0	861	0	717	0	455	1	7.32	9.24	5.30
(1V04) (646A4) Heinz, PA (H. John Heinz III)	16,338	15,189	92.97%	1,149	7.03%	0	0	14,176	0	1,013	0	689	0	231	0	124	0	105	0	3.41	11.24	5.58
(1V04) (646GA) Belmont County, OH	4,588	4,441	96.8%	147	3.2%	0	0	4,131	0	310	0	127	0	12	0	3	0	0	0	2.54	8.10	5.86
(1V04) (646GB) Westmoreland County, PA	8,442	8,181	96.91%	261	3.09%	0	0	7,309	0	872	0	167	0	37	0	45	0	12	0	6.67	12.35	4.22
(1V04) (646GC) Beaver County, PA	5,724	5,630	98.36%	94	1.64%	0	0	5,453	0	177	0	63	0	15	0	0	0	12	0	2.46	5.20	5.20
(1V04) (646GD) Washington County, PA	5,793	5,403	93.27%	390	6.73%	0	0	5,169	0	234	0	211	0	81	0	53	0	45	0	2.46	24.51	11.72
(1V04) (646GE) Fayette County, PA	4,565	4,440	97.26%	125	2.74%	0	0	4,301	0	139	0	92	0	20	0	0	0	0	0	1.59	5.15	5.37
(1V04) (693) Wilkes-Barre, PA HCS	69,681	66,132	94.91%	3,549	5.09%	9	22	63,413	1	2,719	3	2,217	5	719	3	316	10	297	0	1.43	6.68	7.66
(1V04) (693) Wilkes-Barre, PA	47,278	44,271	93.64%	3,007	6.36%	0	0	42,013	0	2,258	0	1,843	0	605	0	289	0	270	0	1.70	7.08	10.03
(1V04) (693B4) Allentown, PA	12,705	12,338	97.11%	367	2.89%	0	9	12,040	1	298	3	246	2	89	2	16	1	16	0	1.28	4.19	5.43
(1V04) (693GA) Sayre, PA	2,796	2,715	97.1%	81	2.9%	0	0	2,678	0	37	0	70	0	4	0	0	0	7	0	1.22	5.41	2.05
(1V04) (693GB) Williamsport, PA	4,189	4,137	98.76%	52	1.24%	0	13	4,070	0	67	0	28	3	0	1	0	9	0	0	0.74	2.02	3.62
(1V04) (693GC) Tobyhanna, PA	549	543	98.91%	6	1.09%	0	0	540	0	3	0	0	0	4	0	0	0	0	0	0.45	61.00	6.87
(1V04) (693GF) Columbia County, PA	144	126	87.5%	18	12.5%	0	0	110	0	0	0	0	0	0	0	0	0	0	0	1.87		16.48
(1V04) (693GG) Northampton County, PA	1,147	1,134	98.87%	13	1.13%	0	0	1,105	0	29	0	10	0	0	0	0	0	0	0	1.74	13.50	6.36
(1V04) (693QA) Wayne County, PA	873	868	99.43%	5	0.57%	0	0	857	0	0	0	0	0	0	0	0	0	0	0	2.00		0.50
(1V05) (540) Clarksburg, WV HCS	48,619	46,236	95.1%	2,383	4.9%	0	221	44,061	8	2,175	6	1,436	20	531	9	204	21	212	157	4.10	6.37	6.83
(1V05) (540) Clarksburg, WV (Louis A. Johnson)	41,555	39,436	94.9%	2,119	5.1%	0	221	37,583	8	1,853	6	1,232	20	494	9	190	21	203	157	4.09	6.36	7.70
(1V05) (540BU) Clarksburg, WV - VADOM	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V05) (540GA) Tucker County, WV	563	553	98.22%	10	1.78%	0	0	533	0	20	0	0	0	0	0	0	0	0	0	3.96	6.00	2.00
(1V05) (540GB) Wood County, WV	3,484	3,325	95.44%	159	4.56%	0	0	3,176	0	149	0	128	0	20	0	5	0	6	0	3.79	8.55	6.41
(1V05) (540GC) Braxton County, WV	1,123	1,095	97.51%	28	2.49%	0	0	1,059	0	36	0	0	0	0	0	0	0	0	0	3.51	2.29	1.52
(1V05) (540GD) Monongalia County, WV	1,695	1,642	96.87%	53	3.13%	0	0	1,560	0	82	0	33	0	0	0	0	0	0	0	4.65	12.10	4.49
(1V05) (540HK) Clarksburg, WV - Mobile	197	183	92.89%	14	7.11%	0	0	149	0	0	0	0	0	0	0	0	0	0	0	9.90	0.00	
(1V05) (512) Baltimore, MD HCS	66,393	58,636	88.32%	7,757	11.68%	10	28	55,141	6	3,495	0	3,236	1	1,773	0	1,050	0	1,698	21	3.33	14.29	22.81
(1V05) (512) Baltimore, MD	40,836	34,767	85.14%	6,069	14.86%	0	16	32,374	6	2,393	0	2,543	1	1,395	0	859	0	1,272	9	5.64	14.37	33.04
(1V05) (512A5) Perry Point, MD	7,376	6,647	90.12%	729	9.88%	0	0	6,255	0	392	0	258	0	188	0	63	0	220	0	2.73	21.44	9.72
(1V05) (512GA) Cambridge, MD	4,463	4,345	97.36%	118	2.64%	0	0	4,174	0	171	0	54	0	26	0	5	0	33	0	2.14	6.91	3.58
(1V05) (512GC) Glen Burnie, MD	3,396	3,279	96.55%	117	3.45%	0	0	3,163	0	116	0	56	0	22	0	17	0	22	0	2.28	8.56	1.82
(1V05) (512GD) Loch Raven, MD	4,579	4,251	92.84%	328	7.16%	0	12	4,049	0	202	0	218	0	65	0	30	0	15	12	1.53	8.57	9.33
(1V05) (512GE) Pocomoke City, MD	884	864	97.74%	20	2.26%	0	0	774	0	90	0	16	0	0	0	3	0	0	0	3.01	16.00	8.50
(1V05) (512GF) Eastern Baltimore County, MD	1,472	1,438	97.69%	34	2.31%	0	0	1,408	0	30	0	30	0	0	0	0	0	0	0	1.25	3.18	6.98
(1V05) (512GG) Fort Meade, MD	2,289	2,039	89.08%	250	10.92%	0	0	1,956	0	83	0	41	0	34	0	58	0	117	0	2.40	13.31	43.68
(1V05) (512PA) 512PA	408	324	79.41%	84	20.59%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			20.07
(1V05) (512QA) Baltimore West Fayette Street, MD	690	682	98.84%	8	1.16%	0	0	670	0	12	0	0	0	4	0	0	0	0	0		13.17	1.20
(1V05) (613) Martinsburg, WV HCS	58,925	53,843	91.38%	5,082	8.62%	26	27	51,034	8	2,809	15	2,345	4	1,200	0	791	0	746	0	3.19	12.12	9.06
(1V05) (613) Martinsburg, WV	41,117	36,694	89.24%	4,423	10.76%	0	27	34,532	8	2,162	15	1,894	4	1,098	0	745	0	686	0	3.51	13.18	8.94
(1V05) (613BU) Martinsburg, WV - VADOM	337	334	99.11%	3	0.89%	0	0	325	0	0	0	0	0	0	0	0	0	0	0			0.08
(1V05) (613GA) Cumberland, MD	2,057	1,995	96.99%	62	3.01%	0	0	1,895	0	100	0	44	0	0	0	0	0	7	0	4.37	5.30	4.56
(1V05) (613GB) Hagerstown, MD	3,504	3,378	96.4%	126	3.6%	0	0	3,312	0	66	0	97	0	14	0	8	0	0	0	2.69	3.62	7.90
(1V05) (613GC) Stephens City, VA	4,027	3,933	97.67%	94	2.33%	0	0	3,820	0	113	0	73	0	12	0	4	0	5	0	3.78	8.12	4.26
(1V05) (613GD) Franklin, WV	46	46	100%	0	0%	0	0	0	0	3	0	0	0	0	0	0	0	0	0	1.17	8.00	2.90
(1V05) (613GE) Petersburg, WV	498	480	96.39%	18	3.61%	0	0	473	0	7	0	0	0	0	0	0	0	0	0	2.25	0.00	10.97
(1V05) (613GF) Harrisonburg, VA	2,198	2,089	95.04%	109	4.96%	0	0	2,018	0	71	0	71	0	19	0	10	0	9	0	1.57	9.01	18.55
(1V05) (613GG) Fort Detrick, MD	5,141	4,894	95.2%	247	4.8%	0	0	4,616	0	278	0	152	0	49	0	21	0	25	0	2.58	5.28	19.18
(1V05) (688) Washington, DC HCS	66,096	62,047	93.87%	4,049	6.13%	130	27	59,370	15	2,677	2	2,067	1	931	0	519	0	532	9	2.04	7.74	3.62
(1V05) (688) Washington, DC	53,117	49,350	92.91%	3,767	7.09%	0	23	46,913	15	2,437	2	1,891	0	877	0	494	0	505	6	2.65	7.84	5.77

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V05) (688GA) Fort Belvoir, VA	5,121	5,024	98.11%	97	1.89%	0	1	4,935	0	89	0	70	0	18	0	2	0	7	1	1.28	5.09	1.46
(1V05) (688GB) Southeast Washington, DC	592	586	98.99%	6	1.01%	0	0	560	0	26	0	4	0	0	0	0	0	0	0	2.54	1.26	6.97
(1V05) (688GD) Charlotte Hall, MD	1,866	1,857	99.52%	9	0.48%	0	1	1,844	0	13	0	7	0	0	0	0	0	0	1	0.74	2.60	0.01
(1V05) (688GE) Southern Prince Georges County, MD	3,536	3,472	98.19%	64	1.81%	0	1	3,417	0	55	0	37	1	10	0	0	0	6	0	1.79	5.18	0.80
(1V05) (688GF) Montgomery County, MD	1,428	1,325	92.79%	103	7.21%	0	0	1,276	0	49	0	56	0	23	0	11	0	13	0	3.67	12.82	2.15
(1V05) (688GG) Lexington Park, MD	357	356	99.72%	1	0.28%	0	0	353	0	3	0	0	0	0	0	0	0	0	0	0.62	0.00	0.93
(1V05) (688HK) Washington MOC	6	6	100%	0	0%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	2.83		
(1V05) (688QA) Franklin Street, DC	73	71	97.26%	2	2.74%	0	1	67	0	0	0	2	0	0	0	0	0	0	1			5.48
(1V05) (517) Beckley, WV HCS	26,001	24,702	95%	1,299	5%	0	7	23,891	2	811	5	895	0	217	0	97	0	90	0	3.35	5.84	2.32
(1V05) (517) Beckley, WV	22,771	21,518	94.5%	1,253	5.5%	0	7	20,783	2	735	5	858	0	212	0	93	0	90	0	3.56	5.84	1.86
(1V05) (517GB) Greenbrier County, WV	1,850	1,833	99.08%	17	0.92%	0	0	1,786	0	47	0	0	0	0	0	0	0	0	0	3.42		5.31
(1V05) (517QA) Princeton, WV	1,380	1,351	97.9%	29	2.1%	0	0	1,322	0	29	0	23	0	5	0	0	0	0	0	2.34		3.33
(1V05) (581) Huntington, WV HCS	57,058	53,433	93.65%	3,625	6.35%	3	23	50,124	6	3,309	5	1,691	3	766	1	595	2	573	6	2.74	11.56	3.31
(1V05) (581) Huntington, WV (Hershel "Woody" Williams)	44,378	40,967	92.31%	3,411	7.69%	0	21	38,108	4	2,859	5	1,545	3	729	1	576	2	561	6	2.91	11.86	2.91
(1V05) (581GA) Prestonsburg, KY	3,417	3,328	97.4%	89	2.6%	0	1	3,219	1	109	0	63	0	18	0	0	0	0	0	1.58	21.89	6.02
(1V05) (581GB) Charleston, WV	7,487	7,375	98.5%	112	1.5%	0	1	7,079	1	296	0	74	0	16	0	16	0	6	0	3.34	4.78	3.30
(1V05) (581GG) Gallipolis, OH	1,123	1,115	99.29%	8	0.71%	0	0	1,094	0	21	0	0	0	3	0	0	0	0	0	1.41	10.09	1.65
(1V05) (581GH) Lenore, WV	637	632	99.22%	5	0.78%	0	0	608	0	24	0	5	0	0	0	0	0	0	0	2.00	12.50	0.00
(1V05) (581QA) Huntington Ninth Street, WV	16	16	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(1V06) (558) Durham, NC HCS	139,921	124,124	88.71%	15,797	11.29%	7	845	117,785	89	6,339	127	6,558	176	4,218	160	2,928	124	2,093	169	3.23	13.29	10.29
(1V06) (558) Durham, NC	76,068	65,826	86.54%	10,242	13.46%	0	211	61,996	33	3,830	52	4,110	53	2,747	31	2,155	16	1,230	26	3.52	12.20	8.12
(1V06) (558GA) Greenville, NC	34,031	29,721	87.34%	4,310	12.66%	0	404	28,298	34	1,423	36	1,680	78	1,180	91	675	70	775	95	5.20	16.07	11.77
(1V06) (558GB) Raleigh, NC	6,799	6,574	96.69%	225	3.31%	0	0	6,330	0	244	0	168	0	32	0	15	0	0	0	2.51	25.94	5.46
(1V06) (558GC) Morehead City, NC	4,843	4,590	94.78%	253	5.22%	0	5	4,420	0	170	0	147	2	74	2	11	0	21	1	2.15	23.78	13.74
(1V06) (558GD) Durham County, NC	2,822	2,547	90.26%	275	9.74%	0	38	2,348	9	199	15	170	11	66	2	27	1	0	0			11.07
(1V06) (558GE) Hillandale Road, NC	6,544	6,474	98.93%	70	1.07%	0	0	6,356	0	118	0	50	0	15	0	0	0	3	0	1.85	7.69	
(1V06) (558GF) Wake County, NC	3,854	3,518	91.28%	336	8.72%	0	187	3,325	13	193	24	164	32	93	34	40	37	39	47			8.78
(1V06) (558GG) Raleigh-Atlantic Avenue, NC	4,798	4,726	98.5%	72	1.5%	0	0	4,584	0	142	0	55	0	11	0	3	0	0	0	2.03	15.92	2.36
(1V06) (558QA) Brier Creek, NC	162	148	91.36%	14	8.64%	0	0	128	0	20	0	14	0	0	0	0	0	0	0		9.28	
(1V06) (565) Fayetteville, NC HCS	133,879	125,324	93.61%	8,555	6.39%	16	33	117,763	5	7,561	1	4,742	8	2,064	5	899	6	850	8	6.22	9.32	4.32
(1V06) (565) Fayetteville, NC	19,058	18,298	96.01%	760	3.99%	0	14	17,506	1	792	0	460	4	166	4	39	4	95	1	3.29	4.41	3.40
(1V06) (565GA) Jacksonville, NC	5,625	5,360	95.29%	265	4.71%	0	0	5,133	0	227	0	133	0	84	0	25	0	23	0	4.46	25.10	5.77
(1V06) (565GC) Wilmington, NC	23,644	22,748	96.21%	896	3.79%	0	19	21,575	4	1,173	1	525	4	199	1	93	2	79	7	4.31	5.63	3.25
(1V06) (565GD) Hamlet, NC	2,487	2,418	97.23%	69	2.77%	0	0	2,309	0	109	0	41	0	0	0	0	0	13	0	5.20	31.71	4.93
(1V06) (565GE) Robeson County, NC	3,014	2,929	97.18%	85	2.82%	0	0	2,879	0	50	0	17	0	34	0	0	0	0	0	4.07	9.80	2.18
(1V06) (565GF) Goldsboro, NC	2,699	2,534	93.89%	165	6.11%	0	0	2,437	0	97	0	113	0	46	0	0	0	0	0	5.13	5.36	4.78
(1V06) (565GG) Lee County, NC	3,927	3,795	96.64%	132	3.36%	0	0	3,627	0	168	0	95	0	27	0	0	0	0	0	3.04	19.38	5.13
(1V06) (565GH) Brunswick County, NC	2,051	2,024	98.68%	27	1.32%	0	0	1,983	0	41	0	25	0	0	0	0	0	0	0	2.03	10.94	2.54
(1V06) (565GJ) Jacksonville 2, NC	1,407	1,388	98.65%	19	1.35%	0	0	1,345	0	43	0	11	0	0	0	0	0	0	0	3.14		
(1V06) (565GL) Cumberland County, NC	67,555	61,612	91.2%	5,943	8.8%	0	0	56,885	0	4,727	0	3,184	0	1,451	0	679	0	629	0	8.11	12.73	6.85
(1V06) (565GM) Jacksonville 3, NC	1,264	1,216	96.2%	48	3.8%	0	0	1,175	0	0	0	0	0	0	0	0	0	0	0			3.34
(1V06) (565MB) IDES Fort Bragg	17	17	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		8.60	0.00
(1V06) (565MD) IDES Camp Lejeune	63	62	98.41%	1	1.59%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		1.88	0.00
(1V06) (565QA) Robeson Street, NC	392	392	100%	0	0%	0	0	392	0	0	0	0	0	0	0	0	0	0	0		0.00	
(1V06) (565QD) Raeford Road, NC	577	518	89.77%	59	10.23%	0	0	441	0	77	0	49	0	8	0	0	0	0	0		10.30	
(1V06) (565QE) Womack, NC	99	13	13.13%	86	86.87%	0	0	0	0	0	0	44	0	27	0	11	0	4	0			
(1V06) (590) Hampton, VA HCS	94,263	81,068	86%	13,195	14%	728	2	75,150	1	5,918	1	4,897	0	3,279	0	1,701	0	3,318	0	11.67	24.04	10.76
(1V06) (590) Hampton, VA	74,043	62,463	84.36%	11,580	15.64%	0	2	57,427	1	5,036	1	4,167	0	2,756	0	1,502	0	3,155	0	15.25	24.68	9.03
(1V06) (590BU) Hampton, VA - VADOM	8	7	87.5%	1	12.5%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (590GB) Virginia Beach, VA	10,750	9,778	90.96%	972	9.04%	0	0	9,268	0	510	0	365	0	312	0	183	0	112	0	3.66	14.54	15.50
(1V06) (590GC) Albemarle, NC	2,516	2,499	99.32%	17	0.68%	0	0	2,442	0	57	0	13	0	3	0	0	0	0	0	1.44	0.00	1.33
(1V06) (590GD) Chesapeake, VA	6,621	6,292	95.03%	329	4.97%	0	0	5,998	0	294	0	186	0	77	0	15	0	51	0	4.35	5.41	10.86

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(1V06) (590MA) IDES Portsmouth	106	2	1.89%	104	98.11%	0	0	0	0	0	0	0	0	70	0	0	0	0	0		61.60	
(1V06) (590MB) IDES Langley	122	14	11.48%	108	88.52%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		53.94	
(1V06) (590MC) IDES Fort Eustis	97	13	13.4%	84	86.6%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		33.44	44.36
(1V06) (637) Asheville, NC HCS	92,742	83,210	89.72%	9,532	10.28%	5	40	77,223	5	5,987	5	5,015	9	1,595	11	971	8	1,951	2	3.36	13.02	7.46
(1V06) (637) Asheville, NC (Charles George)	71,749	63,096	87.94%	8,653	12.06%	0	13	57,960	0	5,136	2	4,479	3	1,399	3	904	4	1,871	1	2.71	13.98	8.60
(1V06) (637GA) Franklin, NC	5,171	4,906	94.88%	265	5.12%	0	8	4,745	5	161	1	160	2	69	0	20	0	16	0	3.69	6.82	11.10
(1V06) (637GB) Rutherford County, NC	3,797	3,581	94.31%	216	5.69%	0	19	3,380	0	201	2	119	4	58	8	12	4	27	1	5.36	9.44	3.52
(1V06) (637GC) Hickory, NC	12,025	11,627	96.69%	398	3.31%	0	0	11,138	0	489	0	257	0	69	0	35	0	37	0	4.28	4.72	4.02
(1V06) (652) Richmond, VA HCS	138,385	128,991	93.21%	9,394	6.79%	7	0	121,522	0	7,469	0	5,006	0	2,150	0	935	0	1,303	0	4.01	10.07	7.40
(1V06) (652) Richmond, VA (Hunter Holmes McGuire)	122,087	113,180	92.7%	8,907	7.3%	0	0	106,463	0	6,717	0	4,668	0	2,062	0	902	0	1,275	0	4.39	10.11	9.23
(1V06) (652GA) Fredericksburg, VA	4,682	4,581	97.84%	101	2.16%	0	0	4,321	0	260	0	74	0	17	0	0	0	0	0	3.74	8.67	2.88
(1V06) (652GB) Fredericksburg 2, VA	4,047	3,904	96.47%	143	3.53%	0	0	3,678	0	226	0	112	0	17	0	9	0	0	0	2.80	8.73	4.36
(1V06) (652GE) Charlottesville, VA	5,489	5,305	96.65%	184	3.35%	0	0	5,104	0	201	0	113	0	43	0	15	0	13	0	2.15	10.16	2.93
(1V06) (652GF) Emporia, VA	2,080	2,021	97.16%	59	2.84%	0	0	1,956	0	65	0	39	0	0	0	0	0	0	0	2.13	3.03	11.14
(1V06) (658) Salem, VA HCS	80,617	76,297	94.64%	4,320	5.36%	26	225	72,507	22	3,790	11	2,209	18	968	24	637	20	506	130	3.17	9.35	2.81
(1V06) (658) Salem, VA	61,571	57,472	93.34%	4,099	6.66%	0	203	53,976	21	3,496	9	2,086	15	924	21	604	16	485	121	4.53	9.39	2.93
(1V06) (658BU) Salem, VA - VADOM	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(1V06) (658GA) Tazewell, VA	791	788	99.62%	3	0.38%	0	0	779	0	0	0	0	0	0	0	0	0	0	0	2.00		0.54
(1V06) (658GB) Danville, VA	6,099	6,014	98.61%	85	1.39%	0	1	5,871	0	143	0	51	0	0	1	6	0	13	0	2.06	1.41	4.66
(1V06) (658GC) Lynchburg, VA	5,283	5,223	98.86%	60	1.14%	0	13	5,147	1	76	1	33	0	0	1	0	2	0	8	1.96	7.95	2.34
(1V06) (658GD) Staunton, VA	2,604	2,571	98.73%	33	1.27%	0	7	2,533	0	38	1	26	3	0	1	0	2	0	0	2.14	5.81	0.92
(1V06) (658GE) Wytheville, VA	4,262	4,222	99.06%	40	0.94%	0	1	4,194	0	28	0	11	0	10	0	14	0	5	1	1.33	3.17	1.62
(1V06) (659) Salisbury, NC HCS	202,111	181,853	89.98%	20,258	10.02%	19	3	171,093	0	10,760	2	8,576	0	4,952	1	3,307	0	3,423	0	4.87	12.67	11.92
(1V06) (659) Salisbury, NC (W.G. (Bill) Hefner Salisbury)	61,671	56,604	91.78%	5,067	8.22%	0	0	52,975	0	3,629	0	2,490	0	1,293	0	648	0	636	0	3.05	9.24	13.07
(1V06) (659BY) Kernersville, NC	65,982	58,107	88.06%	7,875	11.94%	0	1	54,988	0	3,119	0	2,726	0	1,790	1	1,554	0	1,805	0	6.94	16.18	15.57
(1V06) (659BZ) South Charlotte, NC	64,934	58,173	89.59%	6,761	10.41%	0	0	54,835	0	3,338	0	3,042	0	1,689	0	1,064	0	966	0	4.51	13.67	7.23
(1V06) (659GA) North Charlotte, NC	9,524	8,969	94.17%	555	5.83%	0	2	8,295	0	674	2	318	0	180	0	41	0	16	0	2.54	4.79	6.48
(2V07) (508) Atlanta, GA HCS	217,846	202,269	92.85%	15,577	7.15%	13	0	190,700	0	11,569	0	9,046	0	3,988	0	1,085	0	1,458	0	2.28	12.78	4.13
(2V07) (508) Atlanta, GA	88,237	80,584	91.33%	7,653	8.67%	0	0	74,261	0	6,323	0	4,668	0	2,057	0	458	0	470	0	4.10	9.79	4.08
(2V07) (508GA) Fort McPherson, GA	19,311	17,943	92.92%	1,368	7.08%	0	0	17,141	0	802	0	749	0	337	0	158	0	124	0	1.58	20.04	7.21
(2V07) (508GE) Oakwood, GA	11,223	10,899	97.11%	324	2.89%	0	0	10,658	0	241	0	191	0	108	0	16	0	0	0	1.18	8.60	3.56
(2V07) (508GF) Austell, GA	4,993	4,962	99.38%	31	0.62%	0	0	4,863	0	99	0	24	0	0	0	0	0	0	0	1.78	3.11	2.19
(2V07) (508GG) Stockbridge, GA	9,520	9,428	99.03%	92	0.97%	0	0	9,240	0	188	0	79	0	9	0	0	0	0	0	1.92	6.49	1.38
(2V07) (508GH) Lawrenceville, GA	10,819	10,642	98.36%	177	1.64%	0	0	10,360	0	282	0	127	0	45	0	3	0	0	0	1.35	5.47	3.31
(2V07) (508GI) Newnan, GA	7,497	7,438	99.21%	59	0.79%	0	0	7,316	0	122	0	48	0	0	0	2	0	6	0	1.19	7.14	3.74
(2V07) (508GJ) Blairsville, GA	3,877	3,813	98.35%	64	1.65%	0	0	3,694	0	119	0	23	0	11	0	9	0	21	0	1.56	7.55	3.89
(2V07) (508GK) Carrollton, GA (Trinka Davis Village)	8,891	8,091	91%	800	9%	0	0	7,674	0	417	0	398	0	196	0	99	0	107	0	3.09	19.11	1.64
(2V07) (508GL) Rome, GA	3,255	3,210	98.62%	45	1.38%	0	0	3,160	0	50	0	37	0	7	0	0	0	0	0	1.24	6.52	0.93
(2V07) (508GO) Northeast Cobb County, GA	3,637	3,524	96.89%	113	3.11%	0	0	3,414	0	110	0	55	0	45	0	9	0	0	0	3.98	5.61	1.99
(2V07) (508GP) South Cobb County, GA	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.00
(2V07) (508QB) East Point, GA	448	420	93.75%	28	6.25%	0	0	405	0	15	0	16	0	12	0	0	0	0	0		46.07	1.67
(2V07) (508QC) Henderson Mill, GA	2,146	2,128	99.16%	18	0.84%	0	0	2,089	0	0	0	0	0	0	0	0	0	0	0			2.58
(2V07) (508QD) Fulton County, GA	141	137	97.16%	4	2.84%	0	0	52	0	85	0	0	0	0	0	0	0	0	0		13.17	19.26
(2V07) (508QE) Gwinnett County, GA	4,435	4,381	98.78%	54	1.22%	0	0	4,279	0	102	0	51	0	0	0	0	0	0	0	1.29		2.83
(2V07) (508QF) Atlanta North Arcadia Avenue, GA	39,415	34,668	87.96%	4,747	12.04%	0	0	32,093	0	2,575	0	2,560	0	1,153	0	326	0	708	0	3.06	22.32	6.39
(2V07) (509) Augusta, GA HCS	77,132	71,292	92.43%	5,840	7.57%	3	9	68,097	2	3,195	2	2,735	3	1,292	2	738	0	1,075	0	3.33	12.28	8.69
(2V07) (509) Augusta Downtown, GA (Charlie Norwood)	28,777	25,143	87.37%	3,634	12.63%	0	0	23,617	0	1,526	0	1,321	0	893	0	577	0	843	0		13.97	3.82
(2V07) (509A0) Augusta Uptown, GA	37,973	36,124	95.13%	1,849	4.87%	0	9	34,698	2	1,426	2	1,152	3	354	2	137	0	206	0	3.21	7.24	9.70
(2V07) (509GA) Athens, GA	5,089	4,868	95.66%	221	4.34%	0	0	4,754	0	114	0	161	0	22	0	18	0	0	0	2.99	6.15	6.52
(2V07) (509GB) Aiken, SC	3,863	3,794	98.21%	69	1.79%	0	0	3,713	0	81	0	46	0	0	0	0	0	0	0	3.86	1.33	2.91

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (509QA) Statesboro, GA (Ray Hendrix)	1,430	1,363	95.31%	67	4.69%	0	0	1,315	0	48	0	55	0	10	0	0	0	0	0	5.10	11.75	6.29
(2V07) (521) Birmingham, AL HCS	122,113	115,440	94.54%	6,673	5.46%	7	9	110,190	2	5,250	4	3,417	2	1,944	1	706	0	606	0	2.57	9.38	2.13
(2V07) (521) Birmingham, AL	51,144	46,991	91.88%	4,153	8.12%	0	7	44,308	1	2,683	3	2,024	2	1,239	1	468	0	422	0	5.06	9.46	1.95
(2V07) (521GA) Huntsville, AL	19,458	18,465	94.9%	993	5.1%	0	1	17,537	1	928	0	552	0	312	0	105	0	24	0	2.90	13.16	3.26
(2V07) (521GC) Florence, AL	4,851	4,833	99.63%	18	0.37%	0	0	4,597	0	0	0	14	0	0	0	0	0	0	0	5.57	0.37	0.54
(2V07) (521GD) Rainbow City, AL	3,974	3,965	99.77%	9	0.23%	0	0	3,886	0	79	0	8	0	0	0	0	0	0	0	2.30	0.50	2.17
(2V07) (521GE) Oxford, AL	5,693	5,659	99.4%	34	0.6%	0	0	5,582	0	77	0	24	0	8	0	0	0	0	0	0.99	5.26	1.63
(2V07) (521GF) Jasper, AL	2,010	1,992	99.1%	18	0.9%	0	1	1,970	0	0	1	12	0	0	0	0	0	0	0	1.58	0.87	0.67
(2V07) (521GG) Bessemer, AL	3,687	3,560	96.56%	127	3.44%	0	0	3,488	0	72	0	71	0	35	0	0	0	11	0	3.88	3.93	4.71
(2V07) (521GH) Childersburg, AL	2,823	2,817	99.79%	6	0.21%	0	0	2,801	0	16	0	0	0	0	0	0	0	0	0	0.56	0.87	0.81
(2V07) (521GI) Guntersville, AL	4,312	4,292	99.54%	20	0.46%	0	0	4,167	0	125	0	15	0	3	0	0	0	0	0	1.61	7.79	2.33
(2V07) (521GJ) Birmingham 7th Avenue South, AL	15,138	14,156	93.51%	982	6.49%	0	0	13,568	0	588	0	569	0	232	0	76	0	105	0	2.19	17.04	1.93
(2V07) (521QA) Callahan, AL	9,023	8,710	96.53%	313	3.47%	0	0	8,286	0	424	0	122	0	109	0	41	0	41	0		5.90	
(2V07) (534) Charleston, SC HCS	122,442	120,111	98.1%	2,331	1.9%	52	18	115,770	5	4,341	0	1,681	6	484	1	87	0	79	6	1.16	4.57	1.38
(2V07) (534) Charleston, SC (Ralph H. Johnson)	59,082	57,370	97.1%	1,712	2.9%	0	16	54,810	4	2,560	0	1,197	5	390	1	68	0	57	6	1.22	4.60	0.76
(2V07) (534BY) Savannah, GA	20,124	19,935	99.06%	189	0.94%	0	0	19,625	0	310	0	137	0	36	0	10	0	6	0	1.42	2.13	2.27
(2V07) (534GB) Myrtle Beach, SC	4,696	4,676	99.57%	20	0.43%	0	1	4,607	1	69	0	17	0	0	0	0	0	0	0	0.92	6.26	1.27
(2V07) (534GC) Beaufort, SC	5,397	5,377	99.63%	20	0.37%	0	0	5,293	0	84	0	19	0	0	0	0	0	0	0	0.91	9.54	1.23
(2V07) (534GD) Goose Creek, SC	12,690	12,575	99.09%	115	0.91%	0	1	12,233	0	342	0	79	1	31	0	0	0	0	0	1.12	5.06	1.68
(2V07) (534GE) Hinesville, GA	8,780	8,749	99.65%	31	0.35%	0	0	8,688	0	61	0	21	0	0	0	0	0	0	0	1.18	1.33	1.12
(2V07) (534GF) Trident 1, SC	2,006	2,003	99.85%	3	0.15%	0	0	1,993	0	10	0	2	0	0	0	0	0	0	0	0.66	8.84	
(2V07) (534QA) Market Commons, SC	8,257	8,021	97.14%	236	2.86%	0	0	7,127	0	894	0	204	0	16	0	0	0	13	0	1.47	8.13	2.32
(2V07) (534QB) Trident 2, SC	1,318	1,313	99.62%	5	0.38%	0	0	1,302	0	11	0	5	0	0	0	0	0	0	0		0.00	1.08
(2V07) (534QC) Charleston City Hall Lane, SC	92	92	100%	0	0%	0	0	92	0	0	0	0	0	0	0	0	0	0	0			1.30
(2V07) (544) Columbia, SC HCS	157,755	146,158	92.65%	11,597	7.35%	99	1	138,616	0	7,542	0	5,662	0	1,778	0	964	0	3,193	1	2.00	18.27	4.83
(2V07) (544) Columbia, SC (Wm. Jennings Bryan Dorn)	94,725	86,204	91%	8,521	9%	0	1	80,656	0	5,548	0	4,492	0	1,368	0	730	0	1,931	1	2.14	16.34	5.33
(2V07) (544BZ) Greenville, SC	21,985	20,099	91.42%	1,886	8.58%	0	0	19,431	0	668	0	481	0	140	0	151	0	1,114	0	1.44	36.41	4.95
(2V07) (544GB) Florence, SC	8,033	7,948	98.94%	85	1.06%	0	0	7,822	0	126	0	57	0	13	0	0	0	13	0	1.09	13.62	2.70
(2V07) (544GC) Rock Hill, SC	9,471	9,363	98.86%	108	1.14%	0	0	9,024	0	339	0	72	0	20	0	6	0	10	0	3.48	9.89	2.45
(2V07) (544GD) Anderson, SC	8,241	7,617	92.43%	624	7.57%	0	0	7,206	0	411	0	359	0	159	0	52	0	54	0	1.89	12.11	8.72
(2V07) (544GE) Orangeburg, SC	3,638	3,599	98.93%	39	1.07%	0	0	3,529	0	0	0	23	0	0	0	0	0	0	0	1.68		3.08
(2V07) (544GF) Sumter, SC	4,635	4,486	96.79%	149	3.21%	0	0	4,314	0	172	0	105	0	36	0	4	0	4	0	2.42		6.55
(2V07) (544GG) Spartanburg, SC	6,089	6,032	99.06%	57	0.94%	0	0	5,857	0	0	0	34	0	0	0	0	0	0	0	1.63	1.84	3.82
(2V07) (544HK) Columbia, SC - Mobile	938	810	86.35%	128	13.65%	0	0	777	0	33	0	39	0	13	0	16	0	60	0		8.75	
(2V07) (557) Dublin, GA HCS	69,277	63,433	91.56%	5,844	8.44%	27	0	60,711	0	2,722	0	2,512	0	1,675	0	784	0	873	0	2.67	17.06	9.06
(2V07) (557) Dublin, GA (Carl Vinson)	35,648	31,586	88.61%	4,062	11.39%	0	0	29,781	0	1,805	0	1,629	0	1,301	0	506	0	626	0	2.54	19.29	7.55
(2V07) (557GA) Macon, GA	12,941	11,969	92.49%	972	7.51%	0	0	11,545	0	424	0	441	0	224	0	183	0	124	0	2.07	12.86	13.47
(2V07) (557GB) Albany, GA	5,724	5,353	93.52%	371	6.48%	0	0	5,141	0	212	0	241	0	62	0	22	0	46	0	1.89	5.71	14.34
(2V07) (557GC) Milledgeville, GA	1,323	1,311	99.09%	12	0.91%	0	0	1,291	0	20	0	7	0	2	0	0	0	0	0	1.77	28.33	1.83
(2V07) (557GE) Brunswick, GA	4,738	4,625	97.62%	113	2.38%	0	0	4,495	0	130	0	71	0	23	0	0	0	12	0	3.36	4.64	2.51
(2V07) (557GF) Tifton, GA	4,071	4,039	99.21%	32	0.79%	0	0	4,008	0	31	0	18	0	6	0	5	0	0	0	0.98	6.54	1.89
(2V07) (557HA) Perry, GA	4,832	4,550	94.16%	282	5.84%	0	0	4,450	0	100	0	105	0	57	0	61	0	0	0	5.54	26.00	16.52
(2V07) (619) Central Alabama HCS	74,323	68,972	92.8%	5,351	7.2%	7	0	65,643	0	3,329	0	2,905	0	1,243	0	544	0	659	0	4.22	10.04	8.95
(2V07) (619) Montgomery, AL (Central Alabama)	10,647	9,345	87.77%	1,302	12.23%	0	0	8,570	0	775	0	754	0	297	0	146	0	105	0		8.70	14.35
(2V07) (619A4) Tuskegee, AL (Central Alabama)	16,080	14,693	91.37%	1,387	8.63%	0	0	13,949	0	744	0	693	0	374	0	143	0	177	0	3.25	12.31	4.99
(2V07) (619GA) Columbus, GA	9,370	8,774	93.64%	596	6.36%	0	0	8,553	0	221	0	342	0	141	0	30	0	83	0	4.37	8.39	7.45
(2V07) (619GB) Dothan 1, AL	15	14	93.33%	1	6.67%	0	0	0	0	14	0	0	0	0	0	0	0	0	0			
(2V07) (619GD) Wiregrass, AL	6,984	6,265	89.71%	719	10.29%	0	0	5,927	0	338	0	383	0	172	0	90	0	74	0	10.84	9.02	7.20
(2V07) (619GE) Monroe County, AL	1,035	1,000	96.62%	35	3.38%	0	0	973	0	0	0	0	0	0	0	0	0	0	0	1.85		8.64
(2V07) (619GF) Central Alabama Montgomery, AL	15,579	14,914	95.73%	665	4.27%	0	0	14,123	0	791	0	386	0	135	0	86	0	58	0	4.27	6.45	2.99
(2V07) (619PA) Tuskegee, AL (Central Alabama) - PR RTP	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V07) (619QA) Dothan 2, AL	4,521	4,253	94.07%	268	5.93%	0	0	4,028	0	225	0	160	0	73	0	0	0	21	0	1.92		10.38

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V07) (619QB) Fort Benning, GA	10,090	9,712	96.25%	378	3.75%	0	0	9,518	0	194	0	163	0	42	0	33	0	140	0	2.68	17.41	9.89
(2V07) (679) Tuscaloosa, AL HCS	20,232	18,133	89.63%	2,099	10.37%	17	13	16,194	0	1,939	3	1,504	4	319	1	125	3	151	2	5.52	14.43	7.94
(2V07) (679) Tuscaloosa, AL	19,881	17,785	89.46%	2,096	10.54%	0	13	15,860	0	1,925	3	1,503	4	318	1	125	3	150	2	5.61	14.43	7.96
(2V07) (679GA) Selma, AL	86	84	97.67%	2	2.33%	0	0	81	0	0	0	0	0	0	0	0	0	0	0	7.48		5.79
(2V07) (679HK) Tuscaloosa, AL - Mobile	265	264	99.62%	1	0.38%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.55		
(2V08) (516) Bay Pines, FL HCS	205,197	192,969	94.04%	12,228	5.96%	15	0	183,901	0	9,068	0	7,242	0	2,298	0	1,262	0	1,426	0	2.63	9.81	10.63
(2V08) (516) Bay Pines, FL (C.W. Bill Young)	93,839	87,565	93.31%	6,274	6.69%	0	0	82,900	0	4,665	0	3,751	0	1,244	0	648	0	631	0	3.13	8.32	9.11
(2V08) (516BZ) Lee County, FL	49,695	46,640	93.85%	3,055	6.15%	0	0	44,345	0	2,295	0	1,852	0	463	0	253	0	487	0	2.15	11.84	10.13
(2V08) (516GA) Sarasota, FL	11,825	11,475	97.04%	350	2.96%	0	0	11,062	0	413	0	281	0	48	0	11	0	0	0	2.46	3.26	9.96
(2V08) (516GB) St. Petersburg, FL	2,593	2,524	97.34%	69	2.66%	0	0	2,465	0	59	0	64	0	4	0	0	0	0	0	2.05	12.63	4.82
(2V08) (516GC) Palm Harbor, FL	7,651	7,388	96.56%	263	3.44%	0	0	7,116	0	272	0	160	0	81	0	0	0	5	0	2.77	2.20	13.48
(2V08) (516GD) Bradenton, FL	15,724	14,354	91.29%	1,370	8.71%	0	0	13,707	0	647	0	661	0	305	0	270	0	134	0	4.28	12.46	20.08
(2V08) (516GE) Port Charlotte, FL	10,898	10,251	94.06%	647	5.94%	0	0	9,833	0	418	0	315	0	122	0	55	0	155	0	2.53	20.31	13.11
(2V08) (516GF) Naples, FL	8,208	8,054	98.12%	154	1.88%	0	0	7,823	0	231	0	117	0	28	0	7	0	0	0	1.56	2.72	6.91
(2V08) (516GH) Sebring, FL	4,764	4,718	99.03%	46	0.97%	0	0	4,650	0	68	0	41	0	3	0	0	0	0	0	1.16	4.58	2.94
(2V08) (546) Miami, FL HCS	109,943	98,907	89.96%	11,036	10.04%	20	44	93,140	0	5,767	0	4,963	24	2,479	0	1,761	17	1,833	3	4.58	14.66	3.94
(2V08) (546) Miami, FL (Bruce W. Carter)	57,452	49,924	86.9%	7,528	13.1%	0	44	46,624	0	3,300	0	3,168	24	1,494	0	1,422	17	1,444	3	5.36	16.46	2.86
(2V08) (546BZ) Sunrise, FL (William "Bill" Kling)	36,055	33,069	91.72%	2,986	8.28%	0	0	31,220	0	1,849	0	1,472	0	887	0	290	0	337	0	4.66	11.83	4.55
(2V08) (546GA) Miami Flagler, FL	69	67	97.1%	2	2.9%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11.01		
(2V08) (546GB) Key West, FL	1,887	1,849	97.99%	38	2.01%	0	0	1,826	0	23	0	26	0	0	0	2	0	0	0	1.11	11.26	2.42
(2V08) (546GC) Homestead, FL	5,318	5,046	94.89%	272	5.11%	0	0	4,721	0	325	0	152	0	51	0	29	0	40	0	6.89	9.03	6.92
(2V08) (546GD) Pembroke Pines, FL	2,756	2,710	98.33%	46	1.67%	0	0	2,642	0	68	0	32	0	5	0	0	0	3	0	2.69	9.69	2.53
(2V08) (546GE) Key Largo, FL	913	878	96.17%	35	3.83%	0	0	835	0	43	0	26	0	6	0	3	0	0	0	3.09	11.10	5.28
(2V08) (546GF) Hollywood, FL	3,486	3,375	96.82%	111	3.18%	0	0	3,240	0	135	0	73	0	27	0	9	0	2	0	3.39	2.23	5.53
(2V08) (546GH) Deerfield Beach, FL	2,007	1,989	99.1%	18	0.9%	0	0	1,965	0	24	0	14	0	0	0	0	0	0	0	1.36	4.68	1.34
(2V08) (548) West Palm Beach, FL HCS	120,261	114,714	95.39%	5,547	4.61%	1	31	109,533	10	5,181	8	3,755	9	1,086	1	356	2	350	1	2.34	6.93	7.35
(2V08) (548) West Palm Beach, FL	90,183	84,945	94.19%	5,238	5.81%	0	31	80,222	10	4,723	8	3,562	9	1,023	1	342	2	311	1	2.43	6.98	8.51
(2V08) (548GA) Fort Pierce, FL	5,776	5,702	98.72%	74	1.28%	0	0	5,621	0	81	0	56	0	12	0	0	0	0	0	3.11	8.53	1.13
(2V08) (548GB) Delray Beach, FL	6,558	6,428	98.02%	130	1.98%	0	0	6,232	0	196	0	86	0	29	0	0	0	0	0	4.63	6.96	5.92
(2V08) (548GC) Stuart, FL	6,710	6,693	99.75%	17	0.25%	0	0	6,679	0	0	0	0	0	0	0	0	0	0	0	1.16	0.36	1.16
(2V08) (548GD) Boca Raton, FL	3,880	3,867	99.66%	13	0.34%	0	0	3,813	0	54	0	10	0	2	0	0	0	0	0	0.80	4.35	2.71
(2V08) (548GE) Vero Beach, FL	4,164	4,149	99.64%	15	0.36%	0	0	4,118	0	31	0	8	0	0	0	0	0	0	0	1.20	0.57	1.96
(2V08) (548GF) Okeechobee, FL	2,023	2,010	99.36%	13	0.64%	0	0	1,984	0	26	0	9	0	4	0	0	0	0	0	1.08	9.93	6.68
(2V08) (548QA) Port Saint Lucie, FL	967	920	95.14%	47	4.86%	0	0	864	0	56	0	23	0	15	0	0	0	3	0		5.80	4.25
(2V08) (573) Gainesville, FL HCS	266,735	247,392	92.75%	19,343	7.25%	20	56	234,599	5	12,793	5	8,937	2	4,231	8	2,231	9	3,944	27	3.17	12.56	9.60
(2V08) (573) Gainesville, FL (Malcom Randall)	59,941	55,135	91.98%	4,806	8.02%	0	55	51,990	5	3,145	5	2,682	2	1,112	8	543	9	469	26	3.11	9.49	2.87
(2V08) (573A4) Lake City, FL	18,106	16,760	92.57%	1,346	7.43%	0	0	15,369	0	1,391	0	756	0	238	0	159	0	193	0	6.09	13.57	2.07
(2V08) (573BY) Jacksonville 1, FL	42,924	37,312	86.93%	5,612	13.07%	0	0	35,010	0	2,302	0	1,870	0	1,303	0	608	0	1,831	0	3.57	20.95	12.93
(2V08) (573GA) Valdosta, GA	4,960	4,835	97.48%	125	2.52%	0	0	4,649	0	186	0	95	0	24	0	0	0	4	0	1.90	15.74	8.48
(2V08) (573GD) Ocala, FL	9,935	9,573	96.36%	362	3.64%	0	0	9,256	0	317	0	188	0	100	0	46	0	0	0	1.98	13.09	12.99
(2V08) (573GE) Saint Augustine, FL	9,412	8,915	94.72%	497	5.28%	0	0	8,349	0	566	0	171	0	120	0	108	0	98	0	3.75	8.28	21.41
(2V08) (573GF) Tallahassee, FL (Sergeant Ernest I. "Boots" Thomas)	26,868	25,643	95.44%	1,225	4.56%	0	0	24,213	0	1,430	0	679	0	175	0	93	0	278	0	4.33	5.24	0.73
(2V08) (573GG) Lecanto, FL	4	4	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		9.00	
(2V08) (573GI) The Villages, FL	30,868	29,279	94.85%	1,589	5.15%	0	0	28,113	0	1,166	0	716	0	432	0	275	0	166	0	3.41	9.91	5.62
(2V08) (573GJ) St. Marys, GA	3,958	3,816	96.41%	142	3.59%	0	0	3,699	0	117	0	51	0	40	0	44	0	0	0	1.94	9.09	16.62
(2V08) (573GK) Marianna, FL	3,078	3,052	99.16%	26	0.84%	0	0	2,982	0	70	0	22	0	3	0	0	0	0	0	1.57	19.07	2.76
(2V08) (573GL) Palatka, FL	3,363	3,324	98.84%	39	1.16%	0	0	3,187	0	137	0	26	0	12	0	0	0	0	0	2.36	5.47	7.61
(2V08) (573GM) Waycross, GA	3,304	3,234	97.88%	70	2.12%	0	0	3,140	0	94	0	33	0	7	0	0	0	26	0	2.85	73.13	3.46
(2V08) (573GN) Perry, FL	624	623	99.84%	1	0.16%	0	0	611	0	12	0	0	0	0	0	0	0	0	0	1.48	7.88	1.28
(2V08) (573QA) Gainesville 1-16th Street, FL	57	56	98.25%	1	1.75%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			1.68
(2V08) (573QB) Gainesville 2-98th Street, FL	1,146	1,058	92.32%	88	7.68%	0	0	960	0	98	0	67	0	14	0	0	0	0	0		7.72	
(2V08) (573QC) Gainesville 3-64th Street (C), FL	1,742	966	55.45%	776	44.55%	0	0	863	0	103	0	192	0	17	0	25	0	542	0		82.11	12.64

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V08) (573QD) Gainesville 4-64th Street (O), FL	7,046	6,873	97.54%	173	2.46%	0	0	6,552	0	321	0	127	0	21	0	7	0	0	0		3.52	
(2V08) (573QE) Gainesville 5-64th Street (D), FL	4,869	4,499	92.4%	370	7.6%	0	0	4,266	0	233	0	231	0	76	0	38	0	25	0		7.10	
(2V08) (573QF) Gainesville 6-23rd Avenue, FL	57	52	91.23%	5	8.77%	0	0	45	0	7	0	0	0	0	0	0	0	0	0			0.00
(2V08) (573QG) Jacksonville Southpoint, FL	13,989	12,978	92.77%	1,011	7.23%	0	0	12,349	0	629	0	403	0	285	0	186	0	137	0	2.75	16.61	21.06
(2V08) (573QH) Ocala West, FL	5,129	4,675	91.15%	454	8.85%	0	0	4,613	0	62	0	359	0	76	0	10	0	9	0		5.86	
(2V08) (573QJ) Jacksonville 2, FL	11,405	10,791	94.62%	614	5.38%	0	0	10,517	0	274	0	255	0	173	0	75	0	111	0	1.85	7.30	19.18
(2V08) (573QK) Lake City Commerce Drive, FL	3,950	3,939	99.72%	11	0.28%	0	1	3,809	0	130	0	8	0	0	0	0	0	0	1	4.00	0.00	
(2V08) (672) San Juan, PR HCS	159,335	145,664	91.42%	13,671	8.58%	2	252	133,856	25	11,808	67	7,379	36	2,919	41	1,503	22	1,870	61	6.40	12.09	7.34
(2V08) (672) San Juan, PR	107,554	97,065	90.25%	10,489	9.75%	0	176	88,716	22	8,349	54	5,418	21	2,204	29	1,233	15	1,634	35	7.75	12.23	7.12
(2V08) (672B0) Ponce, PR (Eurípides Rubio)	19,336	18,823	97.35%	513	2.65%	0	65	17,895	2	928	10	357	10	110	10	25	7	21	26	2.84	6.54	2.89
(2V08) (672BZ) Mayaguez, PR	18,893	16,591	87.82%	2,302	12.18%	0	11	15,066	1	1,525	3	1,368	5	558	2	191	0	185	0	8.19	14.91	14.77
(2V08) (672GA) Saint Croix, VI	696	689	98.99%	7	1.01%	0	0	682	0	0	0	0	0	0	0	0	0	0	0	1.66	25.46	1.24
(2V08) (672GB) Saint Thomas, VI	847	806	95.16%	41	4.84%	0	0	774	0	32	0	6	0	7	0	20	0	8	0	2.85	61.03	19.18
(2V08) (672GC) Arecibo, PR	5,265	5,108	97.02%	157	2.98%	0	0	4,712	0	396	0	128	0	13	0	8	0	0	0	4.81	16.97	4.80
(2V08) (672GD) Ceiba, PR	3,654	3,547	97.07%	107	2.93%	0	0	3,240	0	307	0	54	0	20	0	22	0	11	0	5.77	21.32	0.56
(2V08) (672GE) Guayama, PR	2,234	2,183	97.72%	51	2.28%	0	0	1,999	0	184	0	44	0	0	0	0	0	0	0	3.02	8.22	7.21
(2V08) (672QA) Comerio, PR	443	441	99.55%	2	0.45%	0	0	432	0	9	0	0	0	0	0	0	0	0	0	3.14	9.87	
(2V08) (672QB) Utuado, PR	266	264	99.25%	2	0.75%	0	0	195	0	0	0	0	0	0	0	0	0	0	0	9.85	7.00	
(2V08) (672QC) Vieques, PR	147	147	100%	0	0%	0	0	145	0	0	0	0	0	0	0	0	0	0	0	2.23		0.00
(2V08) (673) Tampa, FL HCS	215,100	204,625	95.13%	10,475	4.87%	6	26	194,063	8	10,562	7	6,488	3	2,062	3	1,025	2	900	3	2.72	8.43	4.71
(2V08) (673) Tampa, FL (James A. Haley)	60,617	56,528	93.25%	4,089	6.75%	0	20	53,095	4	3,433	5	2,921	3	745	3	230	2	193	3	1.91	7.36	4.29
(2V08) (673BV) Tampa, FL - VADOM	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673BZ) New Port Richey, FL	19,171	18,579	96.91%	592	3.09%	0	0	17,925	0	654	0	312	0	224	0	38	0	18	0	2.86	6.36	5.62
(2V08) (673GB) Lakeland, FL	13,709	13,468	98.24%	241	1.76%	0	0	13,185	0	283	0	165	0	57	0	11	0	0	0	2.14	5.10	0.00
(2V08) (673GC) Brooksville, FL	9,034	8,908	98.61%	126	1.39%	0	0	8,616	0	292	0	105	0	11	0	0	0	6	0	1.97	3.68	2.94
(2V08) (673GF) Zephyrhills, FL	3,446	3,354	97.33%	92	2.67%	0	0	3,302	0	52	0	44	0	29	0	0	0	0	0	3.57	4.83	
(2V08) (673GG) South Hillsborough, FL	9,466	8,751	92.45%	715	7.55%	0	0	8,100	0	651	0	509	0	119	0	28	0	59	0	6.04	10.67	10.88
(2V08) (673GH) Lecanto, FL	7,172	7,124	99.33%	48	0.67%	0	0	7,038	0	86	0	34	0	13	0	0	0	0	0	0.81	7.25	1.93
(2V08) (673QA) Forty Sixth Street North, FL	622	595	95.66%	27	4.34%	0	0	347	0	248	0	27	0	0	0	0	0	0	0		11.73	15.00
(2V08) (673QB) Forty Sixth Street South, FL	33,206	31,823	95.84%	1,383	4.16%	0	5	29,472	3	2,351	2	596	0	241	0	248	0	298	0		8.98	3.54
(2V08) (673QC) West Lakeland, FL	4,858	4,313	88.78%	545	11.22%	0	0	4,010	0	303	0	348	0	145	0	37	0	15	0		5.02	9.21
(2V08) (673QD) Deer Park, FL	1,992	1,693	84.99%	299	15.01%	0	0	1,433	0	260	0	176	0	60	0	0	0	0	0		14.67	
(2V08) (673QE) Highway Nineteen, FL	3,354	3,158	94.16%	196	5.84%	0	0	3,075	0	83	0	23	0	20	0	42	0	111	0		12.07	
(2V08) (673QF) Winners Circle, FL	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (673QG) Little Road, FL	1,232	1,205	97.81%	27	2.19%	0	0	0	0	56	0	26	0	0	0	0	0	0	0			3.16
(2V08) (673QH) Bruce B. Downs Boulevard, FL	9,530	9,271	97.28%	259	2.72%	0	0	8,942	0	329	0	194	0	31	0	0	0	0	0		4.21	
(2V08) (673QI) Medical View Lane, FL	657	654	99.54%	3	0.46%	0	0	642	0	0	0	0	0	0	0	0	0	0	0	0.00	1.24	1.45
(2V08) (673QJ) Hidden River, FL	37,021	35,188	95.05%	1,833	4.95%	0	1	33,719	1	1,469	0	1,006	0	365	0	319	0	143	0	2.90	16.24	2.38
(2V08) (675) Orlando, FL HCS	239,660	223,747	93.36%	15,913	6.64%	25	104	210,141	4	13,606	34	9,335	21	3,806	25	1,671	12	1,101	8	2.77	10.30	6.13
(2V08) (675) Orlando, FL	101,347	90,063	88.87%	11,284	11.13%	0	102	83,291	4	6,772	34	6,350	21	2,893	25	1,284	12	757	6	5.56	11.27	9.54
(2V08) (675GA) Viera, FL	48,963	47,183	96.36%	1,780	3.64%	0	0	44,470	0	2,713	0	1,170	0	329	0	137	0	144	0	1.90	8.43	5.31
(2V08) (675GB) Daytona Beach, FL (William V. Chappell, Jr.)	30,038	29,221	97.28%	817	2.72%	0	0	28,128	0	1,093	0	488	0	128	0	107	0	94	0	2.56	6.43	2.37
(2V08) (675GC) Kissimmee, FL	5,582	5,468	97.96%	114	2.04%	0	1	5,193	0	275	0	77	0	31	0	5	0	0	1	2.69	1.50	7.40
(2V08) (675GD) Deltona, FL	4,770	4,725	99.06%	45	0.94%	0	0	4,649	0	76	0	35	0	7	0	0	0	0	0	1.27	3.22	2.91
(2V08) (675GE) Tavares, FL	5,704	5,632	98.74%	72	1.26%	0	0	5,369	0	263	0	48	0	18	0	4	0	0	0	2.75	8.92	3.88
(2V08) (675GF) Clermont, FL	4,284	4,201	98.06%	83	1.94%	0	0	4,000	0	201	0	61	0	12	0	0	0	8	0	3.50	2.94	6.55
(2V08) (675GG) Lake Baldwin, FL	30,849	29,545	95.77%	1,304	4.23%	0	0	27,682	0	1,863	0	827	0	300	0	99	0	78	0	1.70	11.47	5.95
(2V08) (675QB) Port Orange, FL	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(2V08) (675QC) Westside Pavilion, FL	4,531	4,277	94.39%	254	5.61%	0	0	4,127	0	150	0	152	0	68	0	23	0	0	0			5.43
(2V08) (675QD) Crossroads, FL	3,590	3,430	95.54%	160	4.46%	0	1	3,231	0	199	0	127	0	20	0	8	0	5	1		29.95	4.59
(2V09) (596) Lexington, KY HCS	42,161	39,060	92.64%	3,101	7.36%	8	21	36,066	18	2,994	1	2,265	0	676	1	142	0	18	1	3.62	8.60	2.68
(2V09) (596) Lexington-Leestown, KY (Franklin R. Sousley Campus)	16,870	16,192	95.98%	678	4.02%	0	3	15,318	3	874	0	503	0	156	0	15	0	4	0	4.27	5.34	2.35

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (596A4) Lexington-Cooper, KY (Troy Bowling Campus)	19,494	17,317	88.83%	2,177	11.17%	0	1	15,534	0	1,783	0	1,616	0	433	0	115	0	13	1		9.85	1.07
(2V09) (596GA) Somerset, KY	3,462	3,263	94.25%	199	5.75%	0	13	2,998	11	265	1	102	0	84	1	12	0	0	0	3.14	9.70	6.31
(2V09) (596GB) Morehead, KY	424	420	99.06%	4	0.94%	0	0	415	0	5	0	3	0	0	0	0	0	0	0	0.95	7.92	0.63
(2V09) (596GC) Hazard, KY	650	646	99.38%	4	0.62%	0	1	636	1	10	0	0	0	0	0	0	0	0	0	1.97	5.93	0.01
(2V09) (596GD) Berea, KY	1,261	1,222	96.91%	39	3.09%	0	3	1,165	3	57	0	37	0	2	0	0	0	0	0	3.23	8.31	2.34
(2V09) (603) Louisville, KY HCS	88,329	86,176	97.56%	2,153	2.44%	45	3	82,295	1	3,881	2	1,423	0	354	0	133	0	243	0	2.06	5.21	5.31
(2V09) (603) Louisville, KY (Robley Rex)	46,722	45,296	96.95%	1,426	3.05%	0	2	42,531	1	2,765	1	983	0	179	0	83	0	181	0	0.39	5.11	5.24
(2V09) (603GA) Fort Knox, KY	6,541	6,410	98%	131	2%	0	0	6,256	0	154	0	80	0	43	0	0	0	0	0	1.42	3.59	8.24
(2V09) (603GB) New Albany, IN	3,720	3,652	98.17%	68	1.83%	0	1	3,529	0	123	1	49	0	0	0	0	0	0	0	2.89	1.71	3.30
(2V09) (603GC) Shively, KY	7,481	7,386	98.73%	95	1.27%	0	0	7,213	0	173	0	71	0	0	0	0	0	0	0	1.63	2.68	3.56
(2V09) (603GD) Stonybrook, KY	5,561	5,457	98.13%	104	1.87%	0	0	5,360	0	97	0	59	0	38	0	5	0	0	0	1.55	10.49	1.72
(2V09) (603GE) Newburg, KY	9,021	8,807	97.63%	214	2.37%	0	0	8,484	0	323	0	111	0	51	0	24	0	0	0	2.94	17.63	14.90
(2V09) (603GF) Grayson County, KY	5,719	5,638	98.58%	81	1.42%	0	0	5,524	0	114	0	43	0	18	0	0	0	13	0	1.69	3.41	4.06
(2V09) (603GG) Scott County, IN	3,041	3,022	99.38%	19	0.62%	0	0	2,916	0	106	0	12	0	0	0	0	0	0	0	2.55	1.80	1.88
(2V09) (603GH) Carrollton, KY	513	498	97.08%	15	2.92%	0	0	473	0	25	0	15	0	0	0	0	0	0	0	3.24	10.62	1.47
(2V09) (603MA) IDES Fort Knox	10	10	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	4.75
(2V09) (614) Memphis, TN HCS	86,620	81,087	93.61%	5,533	6.39%	7	1	76,893	1	4,194	0	2,941	0	1,132	0	692	0	768	0	2.17	9.13	12.84
(2V09) (614) Memphis, TN	53,082	48,375	91.13%	4,707	8.87%	0	0	45,452	0	2,923	0	2,358	0	1,020	0	647	0	682	0	1.65	9.60	16.54
(2V09) (614GA) Tupelo, MS	4,785	4,651	97.2%	134	2.8%	0	0	4,600	0	51	0	99	0	0	0	0	0	0	0	1.06	0.00	15.73
(2V09) (614GB) Jonesboro, AR	3,390	3,304	97.46%	86	2.54%	0	0	3,090	0	214	0	72	0	6	0	3	0	0	0	3.03	4.48	6.82
(2V09) (614GC) Holly Springs, MS	1,415	1,393	98.45%	22	1.55%	0	0	1,370	0	23	0	10	0	0	0	0	0	0	0	2.65	3.30	8.09
(2V09) (614GD) Savannah, TN	1,153	1,125	97.57%	28	2.43%	0	0	1,104	0	21	0	25	0	0	0	0	0	0	0	2.25	0.00	3.05
(2V09) (614GE) Covington, TN	4,937	4,888	99.01%	49	0.99%	0	0	4,842	0	46	0	31	0	0	0	6	0	4	0	1.18	1.36	6.94
(2V09) (614GF) Nonconnah Boulevard, TN	13,885	13,516	97.34%	369	2.66%	0	1	12,896	1	620	0	248	0	60	0	15	0	46	0	2.81	5.53	14.08
(2V09) (614GG) Jackson, TN	2,488	2,404	96.62%	84	3.38%	0	0	2,184	0	220	0	50	0	27	0	5	0	2	0	2.08	9.72	1.82
(2V09) (614GI) Dyersburg, TN	743	724	97.44%	19	2.56%	0	0	696	0	28	0	0	0	0	0	0	0	0	0	3.43	0.00	1.40
(2V09) (614GN) Helena, AR	742	707	95.28%	35	4.72%	0	0	659	0	48	0	31	0	0	0	0	0	0	0	5.21	10.78	3.06
(2V09) (621) Mountain Home, TN HCS	104,185	100,980	96.92%	3,205	3.08%	9	0	96,372	0	4,608	0	2,135	0	702	0	200	0	168	0	3.11	5.71	3.51
(2V09) (621) Mountain Home, TN (James H. Quillen)	63,499	61,024	96.1%	2,475	3.9%	0	0	58,017	0	3,007	0	1,638	0	508	0	174	0	155	0	3.10	5.97	2.03
(2V09) (621BU) Mountain Home, TN - VADOM	124	123	99.19%	1	0.81%	0	0	118	0	5	0	0	0	0	0	0	0	0	0	1.36		
(2V09) (621BY) Knoxville, TN (William C. Tallent)	19,221	18,807	97.85%	414	2.15%	0	0	18,085	0	722	0	333	0	61	0	14	0	0	0	2.86	2.32	5.08
(2V09) (621GA) Rogersville, TN	2,001	1,992	99.55%	9	0.45%	0	0	1,958	0	34	0	0	0	0	0	0	0	0	0	2.52	0.00	0.04
(2V09) (621GC) Norton, VA	2,283	2,281	99.91%	2	0.09%	0	0	2,200	0	0	0	0	0	0	0	0	0	0	0	2.57	0.00	1.52
(2V09) (621GG) Morristown, TN	2,737	2,728	99.67%	9	0.33%	0	0	2,702	0	26	0	9	0	0	0	0	0	0	0	1.40	4.44	0.56
(2V09) (621GI) Sevierville, TN (Dannie A. Carr)	5,103	4,931	96.63%	172	3.37%	0	0	4,542	0	389	0	56	0	106	0	8	0	0	0	6.33	14.66	6.16
(2V09) (621GJ) Bristol, VA	4,248	4,166	98.07%	82	1.93%	0	0	4,076	0	0	0	58	0	21	0	0	0	0	0	2.44	0.00	4.51
(2V09) (621GK) Campbell County, TN	1,944	1,932	99.38%	12	0.62%	0	0	1,876	0	56	0	6	0	3	0	0	0	0	0	1.90	2.47	3.99
(2V09) (621QA) Jonesville, VA	510	510	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.53		
(2V09) (621QB) Marion, VA	452	449	99.34%	3	0.66%	0	0	445	0	0	0	0	0	0	0	0	0	0	0	1.81		
(2V09) (621QC) Vansant, VA	257	255	99.22%	2	0.78%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10.71		
(2V09) (621QD) Knox County, TN	975	954	97.85%	21	2.15%	0	0	875	0	79	0	19	0	2	0	0	0	0	0		4.10	1.46
(2V09) (621QE) Downtown West, TN	831	828	99.64%	3	0.36%	0	0	811	0	0	0	0	0	0	0	0	0	0	0		2.44	
(2V09) (626) Middle Tennessee HCS	195,986	182,079	92.9%	13,907	7.1%	22	597	172,951	57	9,128	58	7,337	33	3,377	36	1,432	53	1,761	360	4.79	9.77	6.18
(2V09) (626) Nashville, TN	60,163	54,658	90.85%	5,505	9.15%	0	62	51,297	4	3,361	1	2,796	0	1,457	2	583	0	669	55	8.74	9.54	5.84
(2V09) (626A4) Murfreesboro, TN (Alvin C. York)	49,258	46,283	93.96%	2,975	6.04%	0	3	44,187	0	2,096	0	1,603	0	772	0	335	0	265	3	3.23	7.26	5.76
(2V09) (626GA) Dover, TN	1,110	1,075	96.85%	35	3.15%	0	3	1,045	1	30	0	22	0	7	1	0	0	0	1	3.29	0.00	9.37
(2V09) (626GC) Bowling Green, KY	4,778	4,612	96.53%	166	3.47%	0	1	4,451	1	161	0	122	0	0	0	14	0	8	0	1.95	8.88	13.06
(2V09) (626GE) Clarksville, TN	14,741	12,868	87.29%	1,873	12.71%	0	519	11,755	47	1,113	57	912	29	436	33	188	53	337	300	7.29	31.09	6.88
(2V09) (626GF) Chattanooga, TN	19,304	18,236	94.47%	1,068	5.53%	0	3	17,544	1	692	0	623	2	212	0	116	0	117	0	4.16	7.38	9.99
(2V09) (626GG) Tullahoma, TN	1,243	1,231	99.03%	12	0.97%	0	0	1,217	0	14	0	0	0	0	0	0	0	0	0	0.96	5.04	4.76
(2V09) (626GH) Cookeville, TN	4,589	4,420	96.32%	169	3.68%	0	0	4,264	0	156	0	114	0	0	0	0	0	31	0	5.09	1.45	3.09
(2V09) (626GJ) Hopkinsville, KY	5,273	4,798	90.99%	475	9.01%	0	2	4,591	2	207	0	170	0	199	0	69	0	37	0	12.31	3.63	5.61

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(2V09) (626GK) McMinnville, TN	2,448	2,428	99.18%	20	0.82%	0	0	2,256	0	172	0	14	0	2	0	0	0	0	0	6.72	4.67	2.51
(2V09) (626GL) Roane County, TN	2,228	2,150	96.5%	78	3.5%	0	0	2,018	0	132	0	42	0	8	0	14	0	14	0	3.60	26.08	6.96
(2V09) (626GM) Maury County, TN	4,333	4,257	98.25%	76	1.75%	0	0	4,145	0	112	0	52	0	9	0	0	0	0	0	2.60	3.91	2.71
(2V09) (626GN) Athens, TN	2,274	2,143	94.24%	131	5.76%	0	0	2,069	0	74	0	74	0	42	0	0	0	9	0	5.48	10.15	11.03
(2V09) (626GO) International Plaza, TN	4,741	4,526	95.47%	215	4.53%	0	0	4,412	0	114	0	137	0	41	0	14	0	23	0	3.78	6.27	3.66
(2V09) (626GP) Gallatin, TN	2,127	2,075	97.56%	52	2.44%	0	2	2,038	1	37	0	32	1	2	0	0	0	17	0	1.76	5.00	0.82
(2V09) (626MA) IDES Fort Campbell	348	348	100%	0	0%	0	0	348	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(2V09) (626QA) Albion Street, TN	3,777	3,541	93.75%	236	6.25%	0	0	3,336	0	205	0	187	0	20	0	11	0	0	0	6.10		0.00
(2V09) (626QB) Charlotte Avenue, TN	6,376	6,185	97%	191	3%	0	1	6,036	0	149	0	140	1	36	0	9	0	6	0	2.40	6.18	3.48
(2V09) (626QC) Pointe Centre, TN	6,587	5,971	90.65%	616	9.35%	0	1	5,675	0	296	0	282	0	92	0	52	0	190	1		14.77	6.30
(2V09) (626QD) Glenis Drive, TN	288	274	95.14%	14	4.86%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			4.13
(3V10) (538) Chillicothe, OH HCS	36,191	34,623	95.67%	1,568	4.33%	6	108	33,331	24	1,292	16	838	24	338	12	185	4	207	28	1.37	5.83	4.32
(3V10) (538) Chillicothe, OH	20,653	19,478	94.31%	1,175	5.69%	0	92	18,487	23	991	10	639	20	228	11	133	4	175	24	1.66	6.86	4.19
(3V10) (538GA) Athens, OH	3,128	3,117	99.65%	11	0.35%	0	15	3,076	1	41	5	0	4	0	1	0	0	0	4	0.50	1.43	1.57
(3V10) (538GB) Portsmouth, OH	3,954	3,875	98%	79	2%	0	1	3,808	0	67	1	46	0	18	0	0	0	0	0	1.13	2.18	3.85
(3V10) (538GC) Marietta, OH	1,967	1,863	94.71%	104	5.29%	0	0	1,797	0	66	0	35	0	43	0	23	0	0	0	1.31	10.32	4.95
(3V10) (538GD) Lancaster, OH	3,480	3,384	97.24%	96	2.76%	0	0	3,328	0	56	0	43	0	0	0	0	0	9	0	1.29	1.88	6.36
(3V10) (538GE) Cambridge, OH	2,420	2,349	97.07%	71	2.93%	0	0	2,293	0	56	0	50	0	0	0	10	0	4	0	1.34	4.23	4.62
(3V10) (538GF) Wilmington, OH	589	557	94.57%	32	5.43%	0	0	542	0	15	0	20	0	0	0	0	0	0	0	3.93	2.80	5.53
(3V10) (539) Cincinnati, OH HCS	81,830	76,191	93.11%	5,639	6.89%	3	6	72,948	1	3,243	1	2,847	3	1,283	0	724	0	785	1	1.77	9.76	4.08
(3V10) (539) Cincinnati, OH	44,742	40,226	89.91%	4,516	10.09%	0	3	37,877	0	2,349	0	2,102	3	1,103	0	666	0	645	0	1.34	13.13	3.58
(3V10) (5399AB) Fort Thomas CLC	9	9	100%	0	0%	0	0	9	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V10) (539A4) Fort Thomas, KY	942	894	94.9%	48	5.1%	0	0	832	0	62	0	37	0	7	0	0	0	0	0		8.48	2.05
(3V10) (539BV) Fort Thomas, KY - PR RTP	14	7	50%	7	50%	0	0	0	0	0	0	0	0	0	0	2	0	0	0			42.21
(3V10) (539GA) Bellevue, KY	2,845	2,786	97.93%	59	2.07%	0	0	2,744	0	42	0	34	0	0	0	0	0	12	0	2.28	1.38	4.26
(3V10) (539GB) Clermont County, OH	7,291	7,103	97.42%	188	2.58%	0	0	6,897	0	206	0	128	0	31	0	9	0	20	0	2.18	3.85	6.03
(3V10) (539GC) Dearborn, IN	5,335	5,291	99.18%	44	0.82%	0	2	5,212	1	79	1	34	0	4	0	0	0	0	0	1.19	2.79	1.19
(3V10) (539GD) Florence, KY	6,231	6,057	97.21%	174	2.79%	0	0	5,921	0	136	0	125	0	29	0	9	0	11	0	1.93	4.49	4.84
(3V10) (539GE) Hamilton, OH	5,576	5,375	96.4%	201	3.6%	0	0	5,223	0	152	0	128	0	30	0	0	0	36	0	2.92	5.39	4.99
(3V10) (539GF) Georgetown, OH	1,771	1,725	97.4%	46	2.6%	0	0	1,689	0	36	0	23	0	0	0	0	0	0	0	1.67	2.27	3.79
(3V10) (539QB) Highland Avenue, OH	6,604	6,318	95.67%	286	4.33%	0	1	6,168	0	150	0	181	0	46	0	22	0	37	1		4.67	
(3V10) (539QC) Vine Street, OH	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		
(3V10) (539QD) Norwood, OH	468	398	85.04%	70	14.96%	0	0	367	0	31	0	53	0	14	0	2	0	0	0		17.05	4.14
(3V10) (541) Cleveland, OH HCS	197,625	187,987	95.12%	9,638	4.88%	32	19	177,729	5	10,258	3	6,389	5	1,743	2	662	0	844	4	4.52	6.35	4.68
(3V10) (541) Cleveland, OH (Louis Stokes Cleveland)	61,046	57,127	93.58%	3,919	6.42%	0	19	52,981	5	4,146	3	2,775	5	673	2	241	0	230	4	6.27	6.56	4.81
(3V10) (541BY) Canton, OH	16,246	15,670	96.45%	576	3.55%	0	0	15,002	0	668	0	387	0	76	0	69	0	44	0	3.29	5.46	3.16
(3V10) (541BZ) Youngstown, OH	11,753	11,351	96.58%	402	3.42%	0	0	10,672	0	679	0	275	0	82	0	22	0	23	0	4.39	6.90	3.09
(3V10) (541GB) Lorain, OH	10,912	10,733	98.36%	179	1.64%	0	0	10,507	0	226	0	130	0	19	0	0	0	27	0	3.72	2.17	1.66
(3V10) (541GC) Sandusky, OH	7,439	7,193	96.69%	246	3.31%	0	0	6,961	0	232	0	115	0	69	0	24	0	38	0	3.33	6.74	5.12
(3V10) (541GD) Mansfield, OH (David F. Winder)	12,968	12,713	98.03%	255	1.97%	0	0	12,411	0	302	0	146	0	56	0	26	0	27	0	1.98	4.08	1.16
(3V10) (541GE) McCafferty, OH	1,369	1,332	97.3%	37	2.7%	0	0	1,275	0	57	0	27	0	5	0	0	0	0	0	2.98	3.50	5.34
(3V10) (541GF) Lake County, OH	10,941	10,597	96.86%	344	3.14%	0	0	10,188	0	409	0	214	0	47	0	19	0	64	0	3.75	6.67	8.64
(3V10) (541GG) Akron, OH	19,089	18,005	94.32%	1,084	5.68%	0	0	16,851	0	1,154	0	764	0	190	0	48	0	82	0	4.89	7.27	3.01
(3V10) (541GH) East Liverpool, OH	4,531	4,466	98.57%	65	1.43%	0	0	4,373	0	93	0	38	0	11	0	4	0	12	0	2.03	2.32	3.00
(3V10) (541GI) Warren, OH	3,999	3,851	96.3%	148	3.7%	0	0	3,694	0	157	0	80	0	25	0	10	0	33	0	4.45	6.09	6.56
(3V10) (541GJ) New Philadelphia, OH	4,722	4,634	98.14%	88	1.86%	0	0	4,504	0	130	0	51	0	24	0	0	0	9	0	2.14	1.81	3.91
(3V10) (541GK) Ravenna, OH	5,403	5,112	94.61%	291	5.39%	0	0	4,889	0	223	0	143	0	52	0	26	0	70	0	10.12	5.47	4.74
(3V10) (541GL) Parma, OH	25,386	23,515	92.63%	1,871	7.37%	0	0	21,782	0	1,733	0	1,169	0	379	0	151	0	172	0	6.70	8.13	9.57
(3V10) (541GM) Cleveland Superior Avenue, OH	43	31	72.09%	12	27.91%	0	0	21	0	10	0	11	0	0	0	0	0	0	0			
(3V10) (541QA) Summit County, OH	4	3	75%	1	25%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (541QB) Cleveland Euclid Avenue, OH	1,081	1,073	99.26%	8	0.74%	0	0	1,067	0	0	0	0	0	0	0	0	0	0	0	14.18	3.50	
(3V10) (541QE) Cleveland East Boulevard 3, OH - Mobile	349	287	82.23%	62	17.77%	0	0	277	0	10	0	36	0	23	0	0	0	0	0		11.82	

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (541QF) Cuyahoga County 4, OH - Mobile	344	294	85.47%	50	14.53%	0	0	271	0	23	0	24	0	9	0	12	0	0	0		12.90	
(3V10) (552) Dayton, OH HCS	69,408	66,002	95.09%	3,406	4.91%	0	0	62,934	0	3,068	0	2,242	0	755	0	155	0	254	0	1.84	6.52	6.20
(3V10) (552) Dayton, OH	50,380	47,655	94.59%	2,725	5.41%	0	0	45,058	0	2,597	0	1,830	0	644	0	103	0	148	0	2.15	6.16	5.69
(3V10) (552GA) Middletown, OH	6,016	5,718	95.05%	298	4.95%	0	0	5,558	0	160	0	147	0	35	0	35	0	81	0	1.72	14.99	5.30
(3V10) (552GB) Lima, OH	4,938	4,858	98.38%	80	1.62%	0	0	4,784	0	74	0	40	0	25	0	7	0	0	0	1.07	4.30	2.58
(3V10) (552GC) Richmond, IN	4,424	4,291	96.99%	133	3.01%	0	0	4,207	0	84	0	96	0	28	0	6	0	0	0	0.78	5.25	6.97
(3V10) (552GD) Springfield, OH	3,615	3,446	95.33%	169	4.67%	0	0	3,320	0	126	0	128	0	23	0	0	0	0	0	2.53	8.58	12.26
(3V10) (552MA) IDES Wright Patterson AFB	35	34	97.14%	1	2.86%	0	0	0	0	27	0	0	0	0	0	0	0	0	0		19.81	16.75
(3V10) (757) Columbus, OH HCS	93,036	85,378	91.77%	7,658	8.23%	7	4	79,605	0	5,773	1	4,056	1	1,623	1	805	0	1,174	1	5.59	11.57	7.87
(3V10) (757) Columbus, OH (Chalmers P. Wylie)	72,456	65,863	90.9%	6,593	9.1%	0	4	61,142	0	4,721	1	3,473	1	1,373	1	693	0	1,054	1	4.97	12.19	7.76
(3V10) (757GA) Zanesville, OH	2,689	2,489	92.56%	200	7.44%	0	0	2,354	0	135	0	130	0	26	0	0	0	0	0	8.46	6.82	7.05
(3V10) (757GB) Grove City, OH	3,937	3,782	96.06%	155	3.94%	0	0	3,554	0	228	0	80	0	26	0	0	0	40	0	7.57	9.41	6.74
(3V10) (757GC) Marion, OH	4,651	4,542	97.66%	109	2.34%	0	0	4,374	0	168	0	62	0	28	0	12	0	7	0	5.20	5.10	4.46
(3V10) (757GD) Newark, OH (Daniel L. Kinnard)	6,676	6,322	94.7%	354	5.3%	0	0	5,993	0	329	0	199	0	88	0	34	0	33	0	6.63	6.55	4.64
(3V10) (757QC) Columbus Airport Drive, OH	2,627	2,380	90.6%	247	9.4%	0	0	2,188	0	192	0	112	0	0	0	0	0	0	0			9.50
(3V10) (506) Ann Arbor, MI HCS	86,305	80,624	93.42%	5,681	6.58%	1	19	76,023	3	4,601	5	3,158	7	1,280	3	673	1	570	0	3.30	10.83	7.31
(3V10) (506) Ann Arbor, MI	53,818	50,061	93.02%	3,757	6.98%	0	14	46,937	3	3,124	2	2,106	5	842	3	400	1	409	0	3.70	9.82	9.89
(3V10) (506GA) Toledo, OH	22,991	21,586	93.89%	1,405	6.11%	0	5	20,498	0	1,088	3	845	2	332	0	114	0	114	0	3.27	16.02	3.49
(3V10) (506GB) Flint, MI	2,804	2,744	97.86%	60	2.14%	0	0	2,690	0	54	0	50	0	0	0	0	0	0	0	1.52	1.26	4.60
(3V10) (506GC) Jackson, MI	2,312	2,289	99.01%	23	0.99%	0	0	2,204	0	85	0	19	0	3	0	0	0	0	0	2.06	4.19	2.70
(3V10) (506QA) Ann Arbor Packard Road, MI (Packard Road)	866	840	97%	26	3%	0	0	784	0	56	0	7	0	5	0	13	0	0	0		3.08	1.48
(3V10) (506QB) Green Road, MI	3,514	3,104	88.33%	410	11.67%	0	0	2,910	0	194	0	131	0	93	0	143	0	43	0		8.18	
(3V10) (515) Battle Creek, MI HCS	58,629	52,668	89.83%	5,961	10.17%	2	8	48,680	3	3,988	1	2,997	1	1,434	1	772	0	758	2	4.31	17.80	7.14
(3V10) (515) Battle Creek, MI	19,071	17,025	89.27%	2,046	10.73%	0	8	15,612	3	1,413	1	1,124	1	441	1	197	0	284	2	7.24	16.57	5.45
(3V10) (515BU) Battle Creek, MI - VADOM	39	7	17.95%	32	82.05%	0	0	5	0	0	0	28	0	4	0	0	0	0	0			
(3V10) (515BY) Wyoming, MI	29,639	26,081	88%	3,558	12%	0	0	23,866	0	2,215	0	1,623	0	925	0	555	0	455	0	3.98	19.12	8.67
(3V10) (515GA) Muskegon, MI	5,252	5,126	97.6%	126	2.4%	0	0	5,008	0	118	0	79	0	25	0	0	0	0	0	2.51	5.58	4.54
(3V10) (515GB) Lansing South, MI	3,558	3,394	95.39%	164	4.61%	0	0	3,212	0	182	0	115	0	35	0	6	0	8	0	3.10	8.38	8.91
(3V10) (515GC) Benton Harbor, MI	1,070	1,035	96.73%	35	3.27%	0	0	977	0	58	0	28	0	0	0	0	0	0	0	3.41	6.96	5.26
(3V10) (553) Detroit, MI HCS	81,365	77,418	95.15%	3,947	4.85%	4	150	73,455	9	3,963	21	2,748	17	649	33	265	15	285	55	2.25	6.56	4.47
(3V10) (553) Detroit, MI (John D. Dingell)	73,211	69,282	94.63%	3,929	5.37%	0	150	65,388	9	3,894	21	2,735	17	647	33	265	15	282	55	2.70	6.58	4.73
(3V10) (553GA) Yale, MI	4,606	4,602	99.91%	4	0.09%	0	0	4,583	0	19	0	0	0	0	0	0	0	0	0	1.22		0.00
(3V10) (553GB) Pontiac, MI	3,393	3,383	99.71%	10	0.29%	0	0	3,338	0	45	0	7	0	0	0	0	0	0	0	0.67	2.57	2.80
(3V10) (553QA) Piquette Street, MI	155	151	97.42%	4	2.58%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3.08		
(3V10) (583) Indianapolis, IN HCS	79,774	75,796	95.01%	3,978	4.99%	102	11	72,358	0	3,438	0	2,485	0	1,106	0	196	0	191	11	3.62	5.14	8.81
(3V10) (583) Indianapolis, IN (Richard L. Roudebush)	62,135	58,828	94.68%	3,307	5.32%	0	11	55,932	0	2,896	0	2,007	0	958	0	169	0	173	11	3.99	4.93	10.75
(3V10) (583BU) Indianapolis, IN - VADOM	246	231	93.9%	15	6.1%	0	0	222	0	9	0	15	0	0	0	0	0	0	0		3.38	
(3V10) (583GA) Terre Haute, IN	1,107	1,092	98.64%	15	1.36%	0	0	1,043	0	49	0	11	0	0	0	0	0	0	0	1.67	5.91	1.23
(3V10) (583GB) Bloomington, IN	4,394	4,386	99.82%	8	0.18%	0	0	4,361	0	25	0	8	0	0	0	0	0	0	0	3.25	4.95	
(3V10) (583GC) Martinsville, IN	485	473	97.53%	12	2.47%	0	0	467	0	6	0	9	0	0	0	0	0	0	0	0.51	8.88	2.27
(3V10) (583GD) Indianapolis West, IN	3,225	2,948	91.41%	277	8.59%	0	0	2,820	0	128	0	161	0	90	0	16	0	10	0	6.41	8.00	5.47
(3V10) (583GE) West Lafayette, IN	1,240	1,166	94.03%	74	5.97%	0	0	1,103	0	63	0	67	0	0	0	0	0	0	0	4.33	3.16	6.38
(3V10) (583GF) Wakeman, IN	2,115	1,984	93.81%	131	6.19%	0	0	1,927	0	57	0	82	0	35	0	9	0	0	0	1.70	9.57	5.55
(3V10) (583GG) Shelbyville, IN	861	795	92.33%	66	7.67%	0	0	709	0	86	0	62	0	4	0	0	0	0	0	1.28	6.61	10.18
(3V10) (583QA) Monroe County, IN	657	637	96.96%	20	3.04%	0	0	609	0	28	0	18	0	0	0	0	0	0	0			3.10
(3V10) (583QB) Indianapolis Meridian Street, IN	30	30	100%	0	0%	0	0	30	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (583QC) Vigo County, IN	687	650	94.61%	37	5.39%	0	0	600	0	0	0	0	0	0	0	0	0	0	0			6.18
(3V10) (583QD) Indianapolis YMCA, IN	1,745	1,730	99.14%	15	0.86%	0	0	1,691	0	39	0	12	0	0	0	0	0	0	0		3.55	5.75
(3V10) (583QE) Cold Spring Road, IN	847	846	99.88%	1	0.12%	0	0	844	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610) Northern Indiana HCS	67,995	63,795	93.82%	4,200	6.18%	26	0	60,623	0	3,172	0	2,164	0	878	0	511	0	647	0	3.08	11.02	4.55
(3V10) (610) Marion, IN	15,512	14,251	91.87%	1,261	8.13%	0	0	13,616	0	635	0	636	0	362	0	147	0	116	0	2.11	12.99	4.02
(3V10) (610A4) Fort Wayne, IN	28,686	26,776	93.34%	1,910	6.66%	0	0	25,226	0	1,550	0	853	0	322	0	251	0	484	0	3.48	11.32	2.68

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V10) (610BU) Marion, IN - VADOM	7	6	85.71%	1	14.29%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (610BY) St. Joseph County, IN	11,995	11,553	96.32%	442	3.68%	0	0	11,164	0	389	0	281	0	91	0	50	0	20	0	2.41	6.98	1.01
(3V10) (610GB) Muncie, IN	3,501	3,369	96.23%	132	3.77%	0	0	3,228	0	141	0	100	0	24	0	4	0	0	0	3.69	3.21	4.86
(3V10) (610GC) Goshen, IN	2,037	1,990	97.69%	47	2.31%	0	0	1,922	0	68	0	32	0	0	0	0	0	3	0	3.72	4.85	1.76
(3V10) (610GD) Peru, IN	2,721	2,602	95.63%	119	4.37%	0	0	2,515	0	87	0	82	0	18	0	17	0	0	0	4.16	9.00	0.92
(3V10) (610QA) Fort Wayne East State Boulevard, IN	3,534	3,246	91.85%	288	8.15%	0	0	2,944	0	302	0	179	0	56	0	35	0	18	0		23.18	7.51
(3V10) (610QB) Columbia Place, IN	2	2	100%	0	0%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
(3V10) (655) Saginaw, MI HCS	46,365	44,731	96.48%	1,634	3.52%	41	12	42,519	2	2,212	5	1,202	5	337	0	64	0	31	0	1.48	6.63	2.94
(3V10) (655) Saginaw, MI (Aleda E. Lutz)	25,126	23,917	95.19%	1,209	4.81%	0	12	22,535	2	1,382	5	865	5	264	0	55	0	25	0	1.55	6.79	0.14
(3V10) (655GA) Gaylord, MI	945	930	98.41%	15	1.59%	0	0	904	0	26	0	14	0	0	0	0	0	0	0	1.31	1.91	1.96
(3V10) (655GB) Traverse City, MI (Colonel Demas T. Crow)	1,499	1,487	99.2%	12	0.8%	0	0	1,433	0	54	0	11	0	0	0	0	0	0	0	1.76	4.13	1.28
(3V10) (655GC) Oscoda, MI	2,213	2,190	98.96%	23	1.04%	0	0	2,132	0	58	0	16	0	5	0	0	0	0	0	1.56	5.45	3.78
(3V10) (655GD) Alpena, MI (Lieutenant Colonel Clement C. Van Wagoner)	1,763	1,686	95.63%	77	4.37%	0	0	1,633	0	53	0	46	0	27	0	0	0	2	0	0.94	7.82	2.75
(3V10) (655GE) Clare, MI	3,158	3,113	98.58%	45	1.42%	0	0	2,984	0	129	0	36	0	0	0	0	0	0	0	1.36	3.54	4.63
(3V10) (655GF) Bad Axe, MI	1,813	1,792	98.84%	21	1.16%	0	0	1,736	0	56	0	18	0	3	0	0	0	0	0	0.66	4.84	2.76
(3V10) (655GG) Cadillac, MI	1,628	1,609	98.83%	19	1.17%	0	0	1,547	0	62	0	19	0	0	0	0	0	0	0	1.97	3.86	2.05
(3V10) (655GH) Cheboygan County, MI	1,239	1,224	98.79%	15	1.21%	0	0	1,193	0	31	0	13	0	0	0	0	0	0	0	1.33	5.18	0.76
(3V10) (655GI) Grayling, MI	1,155	1,113	96.36%	42	3.64%	0	0	1,045	0	68	0	37	0	4	0	0	0	0	0	2.50	6.98	6.46
(3V10) (655QA) Saginaw Barnard Road, MI	4,092	3,968	96.97%	124	3.03%	0	0	3,747	0	221	0	98	0	0	0	0	0	0	0		1.32	3.78
(3V10) (655QB) Grand Traverse, MI	1,734	1,702	98.15%	32	1.85%	0	0	1,630	0	72	0	29	0	2	0	0	0	0	0		8.16	1.51
(3V12) (550) Danville, IL HCS	35,653	33,796	94.79%	1,857	5.21%	5	0	32,433	0	1,363	0	981	0	326	0	266	0	284	0	1.46	9.44	1.75
(3V12) (550) Danville, IL	16,422	15,333	93.37%	1,089	6.63%	0	0	14,730	0	603	0	495	0	184	0	138	0	272	0	0.99	10.60	1.15
(3V12) (550BY) Peoria, IL (Bob Michel)	10,190	9,556	93.78%	634	6.22%	0	0	9,065	0	491	0	396	0	110	0	120	0	8	0	1.61	11.46	2.30
(3V12) (550GA) Decatur, IL	4,669	4,567	97.82%	102	2.18%	0	0	4,399	0	168	0	62	0	31	0	6	0	0	0	1.85	3.59	3.26
(3V12) (550GD) Springfield, IL	2,946	2,928	99.39%	18	0.61%	0	0	2,869	0	59	0	18	0	0	0	0	0	0	0	1.26	2.25	1.28
(3V12) (550GF) Mattoon, IL	800	796	99.5%	4	0.5%	0	0	774	0	22	0	0	0	0	0	0	0	0	0	3.18	0.52	1.72
(3V12) (550GG) Bloomington, IL	626	616	98.4%	10	1.6%	0	0	596	0	20	0	9	0	0	0	0	0	0	0	1.46	6.58	3.56
(3V12) (537) Chicago, IL HCS	67,390	57,428	85.22%	9,962	14.78%	4	0	51,784	0	5,644	0	5,285	0	2,638	0	1,329	0	710	0	5.85	16.67	6.20
(3V12) (537) Chicago, IL (Jesse Brown)	53,964	45,478	84.27%	8,486	15.73%	0	0	41,003	0	4,475	0	4,550	0	2,086	0	1,200	0	650	0	5.49	16.27	5.50
(3V12) (537BY) Crown Point, IN (Adam Benjamin Jr.)	10,191	8,890	87.23%	1,301	12.77%	0	0	8,039	0	851	0	594	0	532	0	122	0	53	0	4.64	19.98	7.68
(3V12) (537GA) Chicago Heights, IL	947	920	97.15%	27	2.85%	0	0	865	0	55	0	15	0	0	0	0	0	0	0	4.47	0.00	4.45
(3V12) (537GD) Lakeside, IL	1,346	1,259	93.54%	87	6.46%	0	0	1,122	0	137	0	73	0	0	0	0	0	0	0	8.86		5.23
(3V12) (537HA) Auburn Gresham, IL	942	881	93.52%	61	6.48%	0	0	755	0	126	0	53	0	0	0	3	0	0	0	10.18	7.00	7.85
(3V12) (556) North Chicago, IL HCS	34,277	32,534	94.91%	1,743	5.09%	19	13	30,631	1	1,903	2	1,154	6	293	1	92	1	204	2	3.46	7.38	3.85
(3V12) (556) North Chicago, IL (Captain James A. Lovell)	29,693	28,054	94.48%	1,639	5.52%	0	13	26,332	1	1,722	2	1,081	6	271	1	87	1	200	2	3.74	7.53	3.96
(3V12) (556GA) Evanston, IL	841	812	96.55%	29	3.45%	0	0	781	0	0	0	16	0	10	0	0	0	0	0	3.36	3.24	7.12
(3V12) (556GC) McHenry, IL	2,033	1,985	97.64%	48	2.36%	0	0	1,884	0	101	0	39	0	0	0	2	0	0	0	3.83	2.55	2.52
(3V12) (556GD) Kenosha, WI	1,710	1,683	98.42%	27	1.58%	0	0	1,634	0	49	0	18	0	7	0	0	0	0	0	1.04	1.30	3.25
(3V12) (578) Hines, IL HCS	113,828	107,559	94.49%	6,269	5.51%	1	1	102,040	1	5,519	0	3,778	0	1,192	0	762	0	537	0	3.27	7.54	5.26
(3V12) (578) Hines, IL (Edward Hines Junior)	90,825	85,496	94.13%	5,329	5.87%	0	1	80,914	1	4,582	0	3,150	0	1,009	0	684	0	486	0	4.11	7.34	5.88
(3V12) (578GA) Joliet, IL	10,500	9,888	94.17%	612	5.83%	0	0	9,336	0	552	0	384	0	126	0	64	0	38	0	2.62	9.85	4.14
(3V12) (578GC) Kankakee County, IL	1,803	1,747	96.89%	56	3.11%	0	0	1,686	0	61	0	43	0	0	0	0	0	0	0	1.91	9.63	3.33
(3V12) (578GD) Aurora, IL	2,981	2,932	98.36%	49	1.64%	0	0	2,866	0	66	0	36	0	0	0	0	0	0	0	0.50	4.49	4.39
(3V12) (578GE) Hoffman Estates, IL	2,655	2,590	97.55%	65	2.45%	0	0	2,479	0	111	0	57	0	5	0	0	0	0	0	2.86	9.45	1.87
(3V12) (578GF) LaSalle, IL	1,591	1,526	95.91%	65	4.09%	0	0	1,468	0	58	0	41	0	0	0	0	0	0	0	2.72	5.15	5.39
(3V12) (578GG) Oak Lawn, IL	3,473	3,380	97.32%	93	2.68%	0	0	3,291	0	89	0	67	0	20	0	0	0	6	0	2.05	20.61	5.07
(3V12) (585) Iron Mountain, MI HCS	13,845	13,107	94.67%	738	5.33%	16	0	12,219	0	888	0	479	0	145	0	54	0	60	0	4.94	8.87	3.35
(3V12) (585) Iron Mountain, MI (Oscar G. Johnson)	9,211	8,640	93.8%	571	6.2%	0	0	7,972	0	668	0	377	0	109	0	38	0	47	0	6.47	8.18	3.41
(3V12) (585GA) Hancock, MI	473	459	97.04%	14	2.96%	0	0	442	0	17	0	6	0	0	0	0	0	0	0	2.06	16.58	1.76
(3V12) (585GB) Rhinelander, WI	873	827	94.73%	46	5.27%	0	0	770	0	57	0	31	0	9	0	0	0	0	0	7.55	8.35	7.28

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V12) (585GC) Menominee, MI	570	547	95.96%	23	4.04%	0	0	526	0	21	0	14	0	4	0	4	0	0	0	3.42	21.63	1.13
(3V12) (585GD) Ironwood, MI	355	339	95.49%	16	4.51%	0	0	333	0	0	0	9	0	3	0	3	0	0	0	4.13	18.00	2.60
(3V12) (585GF) Manistique, MI	658	644	97.87%	14	2.13%	0	0	617	0	27	0	0	0	3	0	0	0	0	0	3.56	29.04	0.84
(3V12) (585HA) Marquette, MI	1,121	1,079	96.25%	42	3.75%	0	0	1,010	0	69	0	24	0	9	0	0	0	0	0	4.82	25.21	3.73
(3V12) (585HB) Sault Saint Marie, MI	584	572	97.95%	12	2.05%	0	0	549	0	23	0	9	0	0	0	0	0	0	0	1.96	5.80	3.33
(3V12) (607) Madison, WI HCS	43,003	39,393	91.61%	3,610	8.39%	8	17	36,382	9	3,011	2	2,068	3	912	3	425	0	205	0	7.03	10.57	3.97
(3V12) (607) Madison, WI (William S. Middleton)	32,087	28,757	89.62%	3,330	10.38%	0	17	26,533	9	2,224	2	1,868	3	864	3	404	0	194	0	11.32	11.10	4.14
(3V12) (607GC) Janesville, WI	1,008	984	97.62%	24	2.38%	0	0	905	0	79	0	11	0	9	0	0	0	0	0	7.80	7.74	0.82
(3V12) (607GD) Baraboo, WI	1,260	1,235	98.02%	25	1.98%	0	0	1,164	0	71	0	14	0	0	0	0	0	0	0	7.33	3.89	0.00
(3V12) (607GE) Beaver Dam, WI	782	759	97.06%	23	2.94%	0	0	709	0	50	0	14	0	4	0	3	0	2	0	5.51	10.03	2.14
(3V12) (607GF) Freeport, IL	669	665	99.4%	4	0.6%	0	0	621	0	44	0	4	0	0	0	0	0	0	0	4.00	5.67	0.21
(3V12) (607GG) Madison West, WI	2,327	2,271	97.59%	56	2.41%	0	0	2,090	0	181	0	43	0	0	0	0	0	0	0	5.34	6.15	5.78
(3V12) (607HA) Rockford, IL	4,870	4,722	96.96%	148	3.04%	0	0	4,360	0	362	0	114	0	19	0	10	0	5	0	5.95	4.54	4.25
(3V12) (676) Tomah, WI HCS	29,306	27,494	93.82%	1,812	6.18%	3	0	26,144	0	1,350	0	953	0	428	0	235	0	196	0	3.29	13.40	3.35
(3V12) (676) Tomah, WI	16,880	15,898	94.18%	982	5.82%	0	0	15,071	0	827	0	614	0	277	0	46	0	45	0	3.06	9.85	2.20
(3V12) (676GA) Wausau, WI	3,963	3,827	96.57%	136	3.43%	0	0	3,694	0	133	0	104	0	27	0	0	0	0	0	2.45	3.19	6.44
(3V12) (676GC) River Valley, WI	3,797	3,659	96.37%	138	3.63%	0	0	3,422	0	237	0	100	0	22	0	0	0	11	0	5.17	6.46	3.20
(3V12) (676GD) Wisconsin Rapids, WI	4,289	3,735	87.08%	554	12.92%	0	0	3,592	0	143	0	133	0	102	0	182	0	137	0	2.86	26.20	2.38
(3V12) (676GE) Clark County, WI	377	375	99.47%	2	0.53%	0	0	365	0	0	0	0	0	0	0	0	0	0	0	1.97	1.97	1.50
(3V12) (695) Milwaukee, WI HCS	104,642	97,107	92.8%	7,535	7.2%	21	32	91,862	1	5,245	7	3,996	6	1,757	8	1,025	4	757	6	7.04	8.63	5.54
(3V12) (695) Milwaukee, WI (Clement J. Zablocki)	74,324	70,378	94.69%	3,946	5.31%	0	32	67,005	1	3,373	7	2,276	6	934	8	433	4	303	6	5.54	6.22	3.67
(3V12) (695BU) Milwaukee, WI - VADOM	8	8	100%	0	0%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			
(3V12) (695BY) Appleton, WI (John H. Bradley)	9,184	8,184	89.11%	1,000	10.89%	0	0	7,677	0	507	0	384	0	190	0	252	0	174	0	5.81	22.67	5.33
(3V12) (695GA) Union Grove, WI	1,308	1,297	99.16%	11	0.84%	0	0	1,260	0	37	0	8	0	2	0	0	0	0	0	3.28		1.50
(3V12) (695GC) Cleveland, WI	1,564	1,495	95.59%	69	4.41%	0	0	1,419	0	76	0	48	0	0	0	0	0	0	0	5.74	8.91	6.24
(3V12) (695GD) Green Bay, WI (Milo C. Huempfner)	18,238	15,740	86.3%	2,498	13.7%	0	0	14,489	0	1,251	0	1,280	0	611	0	336	0	271	0	11.94	13.91	14.90
(3V12) (695PA) Milwaukee, WI - PR RTP	11	0	0%	11	100%	0	0	0	0	0	0	0	0	10	0	0	0	0	0		77.36	
(3V12) (695QA) Milwaukee MLK Drive, WI	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589A4) Columbia, MO HCS	81,810	75,930	92.81%	5,880	7.19%	0	0	71,768	0	4,162	0	3,059	0	1,442	0	802	0	577	0	5.94	6.01	22.99
(3V15) (589A4) Columbia, MO (Harry S. Truman)	56,733	52,416	92.39%	4,317	7.61%	0	0	49,141	0	3,275	0	2,251	0	1,111	0	577	0	378	0	7.89	6.20	23.03
(3V15) (589BX) Columbia, MO - VADOM	7	7	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V15) (589G8) Jefferson City, MO	5,547	5,395	97.26%	152	2.74%	0	0	5,280	0	115	0	113	0	18	0	14	0	7	0	1.27	2.49	16.94
(3V15) (589GE) Kirksville, MO	2,211	2,192	99.14%	19	0.86%	0	0	2,135	0	57	0	0	0	0	0	0	0	0	0	1.96	5.61	7.00
(3V15) (589GF) Fort Leonard Wood, MO	4,703	4,138	87.99%	565	12.01%	0	0	3,881	0	257	0	348	0	128	0	65	0	24	0	4.37	13.71	32.95
(3V15) (589GH) Lake of the Ozarks, MO	2,711	2,503	92.33%	208	7.67%	0	0	2,366	0	137	0	115	0	59	0	28	0	0	0	2.49	0.00	27.24
(3V15) (589GX) Mexico, MO	2,258	2,203	97.56%	55	2.44%	0	0	2,147	0	0	0	31	0	11	0	8	0	5	0	2.02	1.70	12.42
(3V15) (589GY) St. James, MO	2,126	1,779	83.68%	347	16.32%	0	0	1,734	0	0	0	61	0	51	0	84	0	0	0	24.18	5.40	11.12
(3V15) (589JA) Sedalia, MO	2,123	2,077	97.83%	46	2.17%	0	0	1,998	0	79	0	30	0	0	0	0	0	0	0	3.10	2.86	15.51
(3V15) (589JD) Marshfield, MO	3,391	3,220	94.96%	171	5.04%	0	0	3,079	0	141	0	94	0	50	0	24	0	3	0	2.22	5.09	22.56
(3V15) (589) Kansas City, MO HCS	75,562	73,209	96.89%	2,353	3.11%	25	0	70,257	0	2,952	0	1,437	0	525	0	220	0	171	0	2.62	4.04	4.19
(3V15) (589) Kansas City, MO	52,480	50,422	96.08%	2,058	3.92%	0	0	47,983	0	2,439	0	1,246	0	473	0	200	0	139	0	4.12	4.20	4.48
(3V15) (589G1) Warrensburg, MO	4,151	4,115	99.13%	36	0.87%	0	0	4,038	0	77	0	22	0	0	0	0	0	0	0	1.57	1.43	1.97
(3V15) (589GB) Belton, MO	2,164	2,150	99.35%	14	0.65%	0	0	2,119	0	31	0	0	0	0	0	0	0	5	0	1.57	5.57	0.79
(3V15) (589GC) Paola, KS	828	820	99.03%	8	0.97%	0	0	795	0	0	0	0	0	0	0	0	0	0	0	2.70	3.50	1.88
(3V15) (589GD) Nevada, MO	1,768	1,757	99.38%	11	0.62%	0	0	1,739	0	18	0	0	0	5	0	0	0	0	0	0.73	0.00	1.56
(3V15) (589GZ) Cameron, MO	387	379	97.93%	8	2.07%	0	0	370	0	9	0	0	0	0	0	0	0	0	0	2.23	0.00	3.91
(3V15) (589HK) Kansas City, MO - Mobile	387	384	99.22%	3	0.78%	0	0	379	0	0	0	0	0	0	0	0	0	0	0	1.20	0.00	
(3V15) (589JB) Excelsior Springs, MO	833	811	97.36%	22	2.64%	0	0	734	0	77	0	14	0	7	0	0	0	0	0	5.36	20.00	5.67
(3V15) (589JC) Shawnee, KS	2,835	2,812	99.19%	23	0.81%	0	0	2,748	0	64	0	0	0	0	0	0	0	2	0	2.06	5.36	0.00
(3V15) (589JF) Honor, MO	8,998	8,828	98.11%	170	1.89%	0	0	8,631	0	197	0	119	0	25	0	0	0	0	0	2.81	12.29	4.33
(3V15) (589MC) IDES Whiteman AFB	10	10	100%	0	0%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (589QA) Overland Park, KS	721	721	100%	0	0%	0	0	711	0	0	0	0	0	0	0	0	0	0	0		0.73	
(3V15) (589A5) Eastern Kansas HCS	57,547	54,919	95.43%	2,628	4.57%	0	29	52,584	0	2,335	0	1,533	9	564	7	144	8	387	5	3.26	9.07	4.34

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V15) (657GA) St. Clair County, IL	4,739	4,443	93.75%	296	6.25%	0	0	4,239	0	204	0	168	0	105	0	0	0	10	0	3.90	20.84	20.45
(3V15) (657GB) St. Louis County, MO	4,297	4,244	98.77%	53	1.23%	0	0	4,150	0	94	0	42	0	4	0	4	0	0	0	2.33	6.34	1.34
(3V15) (657GD) St. Charles County, MO	4,505	4,368	96.96%	137	3.04%	0	0	4,248	0	120	0	99	0	26	0	0	0	8	0	3.42	6.97	2.07
(3V15) (657GS) Franklin County, MO	1,857	1,832	98.65%	25	1.35%	0	0	1,782	0	50	0	17	0	4	0	2	0	0	0	1.89	12.65	2.51
(3V15) (657GX) Washington Avenue, MO	3,766	3,652	96.97%	114	3.03%	0	0	3,504	0	148	0	62	0	24	0	0	0	0	0	4.56	1.47	1.31
(3V15) (657GY) Manchester Avenue, MO	3,348	3,177	94.89%	171	5.11%	0	0	3,055	0	122	0	96	0	0	0	17	0	0	0	6.28	3.40	4.92
(3V15) (657MA) IDES Scott AFB	25	25	100%	0	0%	0	0	25	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(3V15) (657QA) Olive Street, MO	5,158	5,098	98.84%	60	1.16%	0	0	4,925	0	173	0	46	0	8	0	3	0	0	0	3.65	1.96	0.52
(3V15) (657QB) Washington Boulevard, MO	1,247	1,245	99.84%	2	0.16%	0	0	0	0	9	0	0	0	0	0	0	0	0	0			
(3V15) (657QE) Scott Air Force Base, IL	64	64	100%	0	0%	0	0	61	0	0	0	0	0	0	0	0	0	0	0		1.79	2.52
(4V16) (502) Alexandria, LA HCS	51,986	49,141	94.53%	2,845	5.47%	2	1	46,694	1	2,447	0	1,581	0	751	0	250	0	263	0	3.18	10.65	6.51
(4V16) (502) Alexandria, LA	29,450	27,609	93.75%	1,841	6.25%	0	1	26,007	1	1,602	0	831	0	577	0	216	0	217	0	3.11	11.23	4.99
(4V16) (502GA) Jennings, LA	1,567	1,562	99.68%	5	0.32%	0	0	1,544	0	18	0	0	0	0	0	0	0	0	0	1.64		1.76
(4V16) (502GB) Lafayette, LA	9,493	9,131	96.19%	362	3.81%	0	0	8,774	0	357	0	289	0	47	0	0	0	0	0	3.85	5.48	0.36
(4V16) (502GE) Lake Charles, LA (Douglas Fournet)	4,630	4,359	94.15%	271	5.85%	0	0	4,226	0	133	0	158	0	80	0	11	0	0	0	4.82	12.74	7.78
(4V16) (502GF) Fort Polk, LA	3,374	3,304	97.93%	70	2.07%	0	0	3,240	0	64	0	48	0	13	0	0	0	0	0	0.89	1.17	7.69
(4V16) (502GG) Natchitoches, LA	915	913	99.78%	2	0.22%	0	0	905	0	8	0	0	0	0	0	0	0	0	0	0.38		1.87
(4V16) (502QB) Lafayette Campus B, LA	2,557	2,263	88.5%	294	11.5%	0	0	1,998	0	265	0	250	0	34	0	0	0	0	0			9.00
(4V16) (520) Gulf Coast, MS HCS	118,937	111,056	93.37%	7,881	6.63%	20	20	103,846	3	7,210	2	4,519	3	1,874	6	795	6	693	0	5.76	8.72	7.62
(4V16) (520) Biloxi, MS	40,355	37,557	93.07%	2,798	6.93%	0	2	35,049	0	2,508	1	1,709	1	614	0	252	0	223	0	5.92	8.59	6.76
(4V16) (520BZ) Pensacola, FL	46,732	43,080	92.19%	3,652	7.81%	0	18	39,935	3	3,145	1	1,996	2	900	6	381	6	375	0	8.28	8.66	8.17
(4V16) (520GA) Mobile, AL	14,418	13,693	94.97%	725	5.03%	0	0	12,966	0	727	0	390	0	198	0	93	0	44	0	3.80	9.95	6.03
(4V16) (520GB) Panama City Beach, FL	7,457	7,298	97.87%	159	2.13%	0	0	7,042	0	256	0	94	0	21	0	24	0	20	0	1.90	8.70	2.61
(4V16) (520GC) Eglin Air Force Base, FL	8,735	8,268	94.65%	467	5.35%	0	0	7,742	0	526	0	264	0	128	0	45	0	0	0	4.26	11.44	14.94
(4V16) (520QA) Panama City Beach West, FL	1,240	1,160	93.55%	80	6.45%	0	0	1,112	0	48	0	66	0	13	0	0	0	0	0		0.65	5.00
(4V16) (564) Fayetteville, AR HCS	71,535	69,326	96.91%	2,209	3.09%	2	10	66,864	0	2,462	0	1,433	8	496	1	142	1	138	0	2.86	3.05	5.87
(4V16) (564) Fayetteville, AR	28,325	27,065	95.55%	1,260	4.45%	0	0	25,983	0	1,082	0	827	0	262	0	81	0	90	0	2.19	3.92	7.18
(4V16) (564BY) Springfield, MO (Gene Taylor)	22,517	22,105	98.17%	412	1.83%	0	4	21,313	0	792	0	312	4	67	0	21	0	12	0	2.69	2.48	5.13
(4V16) (564GA) Harrison, AR	1,389	1,371	98.7%	18	1.3%	0	0	1,344	0	27	0	0	0	0	0	0	0	0	0	1.67		15.47
(4V16) (564GB) Fort Smith, AR	5,521	5,256	95.2%	265	4.8%	0	0	5,092	0	164	0	132	0	98	0	0	0	0	0	3.20	0.90	7.15
(4V16) (564GC) Branson, MO	7,397	7,332	99.12%	65	0.88%	0	0	7,182	0	150	0	53	0	6	0	0	0	0	0	2.62	1.14	2.78
(4V16) (564GD) Ozark, AR	668	653	97.75%	15	2.25%	0	0	631	0	22	0	0	0	0	0	0	0	0	0	3.24	0.00	3.27
(4V16) (564GE) Jay, OK	1,114	1,074	96.41%	40	3.59%	0	0	1,059	0	15	0	0	0	0	0	0	0	0	0	3.80	5.90	1.16
(4V16) (564GF) Joplin, MO	4,137	4,015	97.05%	122	2.95%	0	0	3,845	0	170	0	68	0	30	0	0	0	18	0	5.41	7.54	3.96
(4V16) (564QA) Township, AR	10	10	100%	0	0%	0	6	0	0	0	0	0	4	0	1	0	1	0	0			
(4V16) (564QB) Sunbridge, AR	457	445	97.37%	12	2.63%	0	0	405	0	40	0	11	0	0	0	0	0	0	0		4.96	
(4V16) (580) Houston, TX HCS	199,977	193,870	96.95%	6,107	3.05%	9	2	187,083	1	6,787	0	4,056	0	1,285	0	503	0	263	1	2.49	4.25	2.41
(4V16) (580) Houston, TX (Michael E. DeBakey)	114,867	110,328	96.05%	4,539	3.95%	0	2	105,413	1	4,915	0	3,161	0	932	0	294	0	152	1	3.30	4.41	2.91
(4V16) (580BY) Beaumont, TX	9,832	9,658	98.23%	174	1.77%	0	0	9,395	0	263	0	0	0	0	0	0	0	0	0	4.07	1.59	1.22
(4V16) (580BZ) Lufkin, TX (Charles Wilson)	11,944	11,675	97.75%	269	2.25%	0	0	11,418	0	257	0	122	0	81	0	35	0	31	0	2.80	7.15	3.43
(4V16) (580GC) Galveston County, TX	2,090	2,030	97.13%	60	2.87%	0	0	1,992	0	38	0	51	0	7	0	0	0	0	0	1.25	1.40	5.12
(4V16) (580GD) Conroe, TX	15,533	15,233	98.07%	300	1.93%	0	0	14,974	0	259	0	176	0	63	0	40	0	21	0	1.29	2.34	1.58
(4V16) (580GE) Katy, TX	12,282	11,933	97.16%	349	2.84%	0	0	11,664	0	269	0	244	0	76	0	21	0	8	0	2.19	4.75	1.14
(4V16) (580GF) Lake Jackson, TX	3,471	3,460	99.68%	11	0.32%	0	0	3,442	0	18	0	8	0	0	0	0	0	0	0	0.95	0.00	1.85
(4V16) (580GG) Richmond, TX	7,734	7,629	98.64%	105	1.36%	0	0	7,348	0	281	0	86	0	14	0	0	0	0	0	2.66	3.15	2.46
(4V16) (580GH) Tomball, TX	11,909	11,704	98.28%	205	1.72%	0	0	11,497	0	207	0	82	0	53	0	58	0	12	0	1.12	3.23	1.84
(4V16) (580GJ) Texas City, TX	10,315	10,220	99.08%	95	0.92%	0	0	9,940	0	280	0	61	0	14	0	13	0	0	0	1.64	1.55	3.15
(4V16) (586) Jackson, MS HCS	69,712	66,094	94.81%	3,618	5.19%	11	157	63,837	20	2,257	9	1,822	8	838	14	546	17	412	89	3.14	8.24	2.43
(4V16) (586) Jackson, MS (G.V. (Sonny) Montgomery)	48,219	45,297	93.94%	2,922	6.06%	0	157	43,608	20	1,689	9	1,422	8	701	14	458	17	341	89	4.72	7.76	2.26
(4V16) (586GA) Kosciusko, MS	2,089	2,058	98.52%	31	1.48%	0	0	2,037	0	21	0	8	0	4	0	5	0	14	0	0.83	46.86	1.94
(4V16) (586GB) Meridian, MS	2,961	2,951	99.66%	10	0.34%	0	0	2,931	0	20	0	0	0	0	0	0	0	0	0	0.57	43.80	0.60
(4V16) (586GC) Greenville, MS	2,117	2,093	98.87%	24	1.13%	0	0	2,049	0	44	0	17	0	0	0	0	0	0	0	1.52	29.67	1.76

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V17) (671GB) Victoria, TX	3,075	3,037	98.76%	38	1.24%	0	0	2,914	0	123	0	25	0	0	0	4	0	2	0	4.02	12.80	2.27
(4V17) (671GF) South Bexar County, TX	5,107	5,022	98.34%	85	1.66%	0	1	4,930	0	92	0	70	0	13	0	0	0	0	1	1.75	6.00	6.59
(4V17) (671GH) Beeville, TX	281	275	97.86%	6	2.14%	0	0	273	0	0	0	0	0	0	0	0	0	0	0	5.12		
(4V17) (671GK) San Antonio Woodcock Drive, TX	14,500	14,376	99.14%	124	0.86%	0	0	14,239	0	137	0	56	0	17	0	0	0	0	0	2.26		0.07
(4V17) (671GL) New Braunfels, TX	4,505	4,473	99.29%	32	0.71%	0	0	4,409	0	64	0	25	0	0	0	0	0	0	0	1.29		
(4V17) (671GN) Seguin, TX	1,068	1,064	99.63%	4	0.37%	0	0	1,059	0	5	0	4	0	0	0	0	0	0	0	0.38		
(4V17) (671GO) North Central Federal, TX	13,237	12,907	97.51%	330	2.49%	0	0	12,368	0	539	0	212	0	80	0	25	0	0	0	1.42	6.02	9.47
(4V17) (671GP) Balcones Heights, TX	8,484	8,424	99.29%	60	0.71%	0	0	8,255	0	169	0	46	0	8	0	0	0	0	0	1.47	3.01	8.45
(4V17) (671GQ) Shavano Park, TX	5,443	5,423	99.63%	20	0.37%	0	0	5,290	0	133	0	0	0	0	0	0	0	0	0	2.45		1.62
(4V17) (671PA) San Antonio SARRTP	95	86	90.53%	9	9.47%	0	0	52	0	34	0	7	0	2	0	0	0	0	0			0.13
(4V17) (671QB) Data Point, TX	24,813	19,243	77.55%	5,570	22.45%	0	2	17,747	1	1,496	0	2,496	0	2,031	1	489	0	554	0		19.85	
(4V17) (674) Temple, TX HCS	201,910	184,618	91.44%	17,292	8.56%	22	1	174,945	0	9,673	1	8,821	0	4,256	0	1,867	0	2,348	0	4.22	12.64	12.48
(4V17) (674) Temple, TX (Olin E. Teague Center)	107,578	96,639	89.83%	10,939	10.17%	0	1	90,930	0	5,709	1	5,249	0	2,620	0	1,294	0	1,776	0	5.33	14.46	13.35
(4V17) (674A4) Waco, TX (Doris Miller)	18,519	17,236	93.07%	1,283	6.93%	0	0	16,536	0	700	0	636	0	367	0	138	0	142	0	7.89	10.43	3.42
(4V17) (674BY) Austin, TX	49,248	45,002	91.38%	4,246	8.62%	0	0	42,338	0	2,664	0	2,426	0	1,119	0	358	0	343	0	3.37	9.22	15.85
(4V17) (674GA) Palestine, TX	2,728	2,714	99.49%	14	0.51%	0	0	2,684	0	30	0	10	0	3	0	0	0	0	0	1.13	7.70	0.86
(4V17) (674GB) Brownwood, TX	3,145	2,976	94.63%	169	5.37%	0	0	2,889	0	87	0	95	0	23	0	26	0	25	0	4.86	30.49	6.92
(4V17) (674GC) Bryan, TX	5,045	4,808	95.3%	237	4.7%	0	0	4,646	0	162	0	131	0	48	0	29	0	29	0	2.19	36.91	10.37
(4V17) (674GD) Cedar Park, TX	8,883	8,641	97.28%	242	2.72%	0	0	8,418	0	223	0	161	0	46	0	14	0	21	0	2.22	6.51	10.83
(4V17) (674GF) Temple South General Bruce Drive, TX	5,607	5,461	97.4%	146	2.6%	0	0	5,372	0	89	0	105	0	29	0	0	0	0	0	2.46	4.99	6.15
(4V17) (674HB) LaGrange, TX	1,157	1,141	98.62%	16	1.38%	0	0	1,132	0	9	0	0	0	0	0	0	0	0	0	0.89		7.84
(4V17) (504) Amarillo, TX HCS	48,776	47,006	96.37%	1,770	3.63%	5	23	45,694	2	1,312	1	1,060	7	350	3	175	4	185	6	2.28	5.94	2.88
(4V17) (504) Amarillo, TX (Thomas E. Creek)	32,740	31,281	95.54%	1,459	4.46%	0	17	30,233	1	1,048	1	817	7	316	2	161	4	165	2	2.94	6.60	3.46
(4V17) (504BY) Lubbock, TX	14,573	14,305	98.16%	268	1.84%	0	6	14,079	1	226	0	213	0	29	1	8	0	18	4	1.36	3.19	2.14
(4V17) (504BZ) Clovis, NM	1,300	1,288	99.08%	12	0.92%	0	0	1,271	0	17	0	9	0	0	0	0	0	0	0	2.02	20.00	0.92
(4V17) (504GA) Childress, TX	79	71	89.87%	8	10.13%	0	0	63	0	0	0	0	0	0	0	0	0	0	0	11.02		1.95
(4V17) (504HB) Dalhart, TX	84	61	72.62%	23	27.38%	0	0	48	0	13	0	0	0	0	0	0	0	0	0	29.42	0.00	2.33
(4V17) (519) Big Spring, TX HCS	21,136	20,560	97.27%	576	2.73%	16	48	19,854	4	706	14	395	5	86	10	45	13	50	2	3.02	3.79	5.57
(4V17) (519) Big Spring, TX (George H. OBrien, Jr.)	8,599	8,337	96.95%	262	3.05%	0	33	8,086	2	251	14	178	4	39	9	23	2	22	2	3.81	3.89	4.63
(4V17) (519GA) Permian Basin, TX	3,140	3,018	96.11%	122	3.89%	0	14	2,906	2	112	0	82	1	19	1	0	10	0	0	2.29	6.20	11.74
(4V17) (519GB) Hobbs, NM	714	694	97.2%	20	2.8%	0	0	602	0	0	0	0	0	6	0	0	0	0	0	6.16	0.00	22.93
(4V17) (519GD) Fort Stockton, TX	179	179	100%	0	0%	0	0	176	0	0	0	0	0	0	0	0	0	0	0	0.93		0.00
(4V17) (519HC) Abilene, TX	5,602	5,491	98.02%	111	1.98%	0	0	5,318	0	173	0	80	0	15	0	0	0	0	0	3.13	1.98	4.07
(4V17) (519HF) San Angelo, TX	2,902	2,841	97.9%	61	2.1%	0	1	2,766	0	75	0	49	0	7	0	0	1	0	0	2.03	11.39	3.29
(4V17) (756) El Paso, TX HCS	60,028	57,666	96.07%	2,362	3.93%	7	1	55,460	0	2,206	0	1,568	0	497	1	146	0	151	0	4.55	3.12	5.65
(4V17) (756) El Paso, TX	48,798	46,904	96.12%	1,894	3.88%	0	1	45,342	0	1,562	0	1,250	0	400	1	114	0	130	0	5.13	3.00	4.62
(4V17) (756GA) Las Cruces, NM	4,520	4,388	97.08%	132	2.92%	0	0	4,209	0	179	0	128	0	4	0	0	0	0	0	2.40	1.18	4.15
(4V17) (756GB) El Paso Eastside, TX	5,532	5,260	95.08%	272	4.92%	0	0	4,956	0	304	0	132	0	89	0	31	0	20	0	4.38	8.84	12.86
(4V17) (756MA) IDES Fort Bliss	169	147	86.98%	22	13.02%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		21.06	22.77
(4V17) (756QA) El Paso South Central, TX	469	454	96.8%	15	3.2%	0	0	436	0	18	0	14	0	0	0	0	0	0	0			3.13
(4V17) (756QB) El Paso Central, TX	540	513	95%	27	5%	0	0	487	0	26	0	22	0	0	0	0	0	0	0		5.36	
(4V17) (740) Texas Valley Coastal Bend HCS	56,643	54,376	96%	2,267	4%	4	14	52,547	0	1,829	0	1,252	0	545	0	309	5	161	9	3.22	8.20	1.99
(4V17) (740) Harlingen, TX	13,717	12,969	94.55%	748	5.45%	0	12	12,331	0	638	0	480	0	158	0	67	5	43	7	4.44	6.93	1.81
(4V17) (740GA) Harlingen Treasure Hills, TX	8,204	7,916	96.49%	288	3.51%	0	0	7,588	0	328	0	96	0	128	0	58	0	6	0	3.84	13.98	0.32
(4V17) (740GB) McAllen, TX	13,792	13,600	98.61%	192	1.39%	0	0	13,416	0	184	0	120	0	45	0	13	0	14	0	2.46	3.78	2.53
(4V17) (740GC) Corpus Christi, TX	7,813	7,612	97.43%	201	2.57%	0	2	7,439	0	173	0	159	0	25	0	6	0	0	2	2.92		0.22
(4V17) (740GD) Laredo, TX	3,964	3,853	97.2%	111	2.8%	0	0	3,685	0	168	0	83	0	12	0	2	0	14	0	4.33	17.37	0.38
(4V17) (740GH) South Enterprize, TX	9,141	8,414	92.05%	727	7.95%	0	0	8,076	0	338	0	314	0	177	0	163	0	73	0	6.13	11.55	2.80
(4V17) (740GI) Old Brownsville, TX	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (623) Muskogee, OK HCS	65,743	61,811	94.02%	3,932	5.98%	0	1	59,433	1	2,378	0	2,138	0	1,199	0	376	0	219	0	2.09	8.63	9.77
(4V19) (623) Muskogee, OK (Jack C. Montgomery)	26,928	25,379	94.25%	1,549	5.75%	0	1	24,321	1	1,058	0	905	0	391	0	162	0	91	0	1.86	7.14	8.92
(4V19) (623BY) Tulsa, OK (Ernest Childers)	23,147	21,720	93.84%	1,427	6.16%	0	0	21,017	0	703	0	646	0	611	0	125	0	45	0	2.53	12.42	9.60

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (623GA) McAlester, OK	2,554	2,508	98.2%	46	1.8%	0	0	2,464	0	44	0	39	0	0	0	0	0	0	0	1.38	16.50	3.07
(4V19) (623GB) Vinita, OK	2,659	2,650	99.66%	9	0.34%	0	0	2,613	0	37	0	0	0	3	0	0	0	0	0	0.72	2.11	3.21
(4V19) (623GC) McCurtain County, OK	983	977	99.39%	6	0.61%	0	0	974	0	3	0	0	0	0	0	0	0	0	0	1.73	14.00	1.01
(4V19) (623QA) Muskogee East, OK	1,809	1,620	89.55%	189	10.45%	0	0	1,553	0	67	0	133	0	23	0	20	0	0	0			9.20
(4V19) (623QB) Tulsa Eleventh Street, OK	5,961	5,273	88.46%	688	11.54%	0	0	4,851	0	422	0	398	0	166	0	68	0	56	0		15.30	12.02
(4V19) (623QC) Yale Avenue, OK	1,702	1,684	98.94%	18	1.06%	0	0	1,640	0	44	0	0	0	0	0	0	0	0	0		2.20	
(4V19) (635) Oklahoma City, OK HCS	115,670	109,166	94.38%	6,504	5.62%	21	0	104,394	0	4,772	0	3,626	0	1,715	0	672	0	491	0	1.28	9.31	6.92
(4V19) (635) Oklahoma City, OK	70,042	64,123	91.55%	5,919	8.45%	0	0	60,394	0	3,729	0	3,208	0	1,603	0	640	0	468	0	2.20	10.02	8.17
(4V19) (635GA) Lawton, OK	17,793	17,434	97.98%	359	2.02%	0	0	16,765	0	669	0	237	0	83	0	25	0	14	0	1.17	5.09	3.66
(4V19) (635GB) Wichita Falls, TX	4,008	3,988	99.5%	20	0.5%	0	0	3,929	0	59	0	14	0	0	0	0	0	0	0	0.85	4.00	3.83
(4V19) (635GC) Blackwell, OK	375	367	97.87%	8	2.13%	0	0	361	0	0	0	0	0	0	0	0	0	0	0	0.76	0.00	16.14
(4V19) (635GD) Ada, OK	343	335	97.67%	8	2.33%	0	0	330	0	5	0	6	0	0	0	0	0	0	0	0.00	12.30	2.44
(4V19) (635GE) Stillwater, OK	1,707	1,702	99.71%	5	0.29%	0	0	1,688	0	0	0	3	0	0	0	0	0	0	0	0.35	3.05	3.58
(4V19) (635GF) Altus, OK	1,187	1,180	99.41%	7	0.59%	0	0	1,166	0	14	0	6	0	0	0	0	0	0	0	0.49	7.71	3.43
(4V19) (635GG) Enid, OK	998	993	99.5%	5	0.5%	0	0	988	0	0	0	3	0	0	0	0	0	0	0	1.26	13.75	5.41
(4V19) (635HB) Ardmore, OK	1,664	1,653	99.34%	11	0.66%	0	0	1,623	0	30	0	4	0	0	0	0	0	0	0	1.27	24.25	3.30
(4V19) (635QA) North May, OK	5,127	5,110	99.67%	17	0.33%	0	0	5,051	0	59	0	16	0	0	0	0	0	0	0	0.91	0.10	4.15
(4V19) (635QB) South Oklahoma City, OK	10,690	10,550	98.69%	140	1.31%	0	0	10,380	0	170	0	117	0	17	0	0	0	3	0	0.66	12.14	5.48
(4V19) (635QC) Fourteenth Street, OK	1,736	1,731	99.71%	5	0.29%	0	0	1,719	0	0	0	0	0	0	0	0	0	0	0	2.37		
(4V19) (436) Montana HCS	50,557	46,625	92.22%	3,932	7.78%	7	22	44,113	3	2,512	7	1,806	6	1,066	2	514	0	546	4	4.06	14.80	8.68
(4V19) (436) Fort Harrison, MT	16,084	14,291	88.85%	1,793	11.15%	0	11	12,980	3	1,311	3	817	3	434	1	216	0	326	1	3.66	17.47	13.27
(4V19) (436A4) Miles City CLC, MT	349	334	95.7%	15	4.3%	0	0	314	0	20	0	0	0	5	0	0	0	3	0	4.71	4.11	0.24
(4V19) (436GA) Anaconda, MT	1,806	1,737	96.18%	69	3.82%	0	0	1,683	0	54	0	43	0	12	0	7	0	7	0	2.49	16.00	15.21
(4V19) (436GB) Great Falls, MT	2,691	2,503	93.01%	188	6.99%	0	8	2,428	0	75	4	89	3	50	1	25	0	24	0	5.17	19.72	9.40
(4V19) (436GC) Missoula, MT (David J. Thatcher)	7,188	6,940	96.55%	248	3.45%	0	0	6,693	0	247	0	134	0	48	0	41	0	25	0	2.07	17.15	4.71
(4V19) (436GD) Bozeman, MT	1,719	1,654	96.22%	65	3.78%	0	0	1,594	0	60	0	38	0	16	0	0	0	7	0	2.99	10.58	6.14
(4V19) (436GF) Kalispell, MT	5,411	5,246	96.95%	165	3.05%	0	0	5,135	0	111	0	60	0	59	0	30	0	16	0	2.59	13.05	5.35
(4V19) (436GH) Billings Majestic Lane, MT (Benjamin Charles Steele)	6,784	6,142	90.54%	642	9.46%	0	3	5,837	0	305	0	301	0	203	0	70	0	68	3		10.12	5.03
(4V19) (436GI) Glasgow, MT	181	178	98.34%	3	1.66%	0	0	173	0	5	0	0	0	0	0	0	0	0	0	2.59	11.80	0.18
(4V19) (436GK) Glendive, MT	254	226	88.98%	28	11.02%	0	0	201	0	25	0	17	0	0	0	3	0	0	0	1.78	15.33	11.86
(4V19) (436GL) Cut Bank, MT	195	182	93.33%	13	6.67%	0	0	178	0	0	0	0	0	0	0	0	0	0	0	4.71	11.25	19.00
(4V19) (436GM) Lewistown, MT	481	421	87.53%	60	12.47%	0	0	389	0	32	0	31	0	21	0	0	0	0	0	12.63	6.16	23.10
(4V19) (436GN) Billings Spring Creek Lane, MT (Dr. Joseph Medicine Crow)	4,170	3,863	92.64%	307	7.36%	0	0	3,740	0	123	0	129	0	95	0	52	0	0	0	7.57	4.93	
(4V19) (436HC) Havre, MT (Merril Lundman)	295	253	85.76%	42	14.24%	0	0	247	0	6	0	0	0	22	0	0	0	0	0	12.52	16.17	4.69
(4V19) (436QA) Hamilton, MT	1,304	1,267	97.16%	37	2.84%	0	0	1,230	0	37	0	21	0	8	0	0	0	4	0	3.56	10.17	16.47
(4V19) (436QB) Plentywood, MT	37	35	94.59%	2	5.41%	0	0	35	0	0	0	0	0	0	0	0	0	0	0	0.04	0.00	0.00
(4V19) (436QC) Helena, MT	1,608	1,353	84.14%	255	15.86%	0	0	1,256	0	97	0	93	0	83	0	54	0	25	0			
(4V19) (442) Cheyenne, WY HCS	21,487	19,370	90.15%	2,117	9.85%	3	0	17,978	0	1,392	0	1,336	0	455	0	229	0	97	0	4.08	11.50	6.73
(4V19) (442) Cheyenne, WY	11,622	10,497	90.32%	1,125	9.68%	0	0	9,703	0	794	0	741	0	244	0	87	0	53	0	2.92	9.95	6.73
(4V19) (442BU) Cheyenne, WY - VADOM	1	0	0%	1	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (442GB) Sidney, NE	183	163	89.07%	20	10.93%	0	0	155	0	0	0	18	0	0	0	0	0	0	0	2.86	6.62	0.00
(4V19) (442GC) Fort Collins, CO	2,710	2,614	96.46%	96	3.54%	0	0	2,464	0	150	0	74	0	14	0	0	0	0	0	2.72	3.74	5.89
(4V19) (442GD) Loveland, CO	6,402	5,573	87.05%	829	12.95%	0	0	5,142	0	431	0	462	0	190	0	139	0	38	0	6.36	15.82	8.09
(4V19) (442HK) Wheatland, WY - Mobile	57	52	91.23%	5	8.77%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.74		15.14
(4V19) (442QA) Rawlins, WY	122	120	98.36%	2	1.64%	0	0	116	0	0	0	0	0	0	0	0	0	0	0	2.10	3.45	4.44
(4V19) (442QB) Torrington, WY - Mobile	83	82	98.8%	1	1.2%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1.48		0.00
(4V19) (442QD) Laramie, WY - Mobile	195	167	85.64%	28	14.36%	0	0	163	0	0	0	24	0	0	0	0	0	0	0	6.99		9.35
(4V19) (442QE) Sterling, CO	112	102	91.07%	10	8.93%	0	0	102	0	0	0	0	0	0	0	0	0	0	0	6.45		0.00
(4V19) (554) Aurora, CO HCS	104,762	91,056	86.92%	13,706	13.08%	42	163	84,668	55	6,388	12	6,964	21	3,643	30	1,716	26	1,383	19	5.87	13.83	15.22
(4V19) (554) Aurora, CO (Rocky Mountain	49,863	41,796	83.82%	8,067	16.18%	0	116	38,597	50	3,199	12	3,832	19	2,357	27	1,154	1	724	7	10.56	12.24	22.31
(4V19) (554A5) Denver, CO - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(4V19) (554GB) Aurora, CO	4,592	4,430	96.47%	162	3.53%	0	0	4,260	0	170	0	136	0	14	0	6	0	0	0	3.29		4.78

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(4V19) (554GC) Golden, CO	8,427	7,601	90.2%	826	9.8%	0	23	7,013	0	588	0	631	0	165	0	18	23	12	0	6.23	14.74	6.88
(4V19) (554GD) Pueblo, CO (PFC James Dunn)	9,317	8,342	89.54%	975	10.46%	0	0	7,806	0	536	0	587	0	221	0	62	0	105	0	4.35	19.40	7.92
(4V19) (554GE) Colorado Springs, CO (PFC Floyd K. Lindstrom)	26,752	23,506	87.87%	3,246	12.13%	0	24	22,068	5	1,438	0	1,445	2	819	3	457	2	525	12	5.04	17.84	18.87
(4V19) (554GF) Alamosa, CO	569	559	98.24%	10	1.76%	0	0	531	0	28	0	7	0	0	0	0	0	2	0	2.67	9.58	4.89
(4V19) (554GG) La Junta, CO	715	703	98.32%	12	1.68%	0	0	690	0	13	0	7	0	0	0	0	0	3	0	1.65	11.73	4.14
(4V19) (554GH) Lamar, CO	298	280	93.96%	18	6.04%	0	0	276	0	0	0	9	0	6	0	0	0	0	0	4.03	13.64	12.69
(4V19) (554GI) Burlington, CO	393	382	97.2%	11	2.8%	0	0	376	0	6	0	6	0	0	0	3	0	0	0	3.51	74.75	1.40
(4V19) (554GJ) Denver East 9th Avenue, CO	2,364	2,236	94.59%	128	5.41%	0	0	2,036	0	200	0	113	0	10	0	5	0	0	0	5.55		0.00
(4V19) (554MA) IDES Fort Carson	119	112	94.12%	7	5.88%	0	0	90	0	0	0	7	0	0	0	0	0	0	0		8.51	1.75
(4V19) (554QA) York Street, CO	9	9	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4V19) (554QB) Jewell, CO	1,194	958	80.23%	236	19.77%	0	0	784	0	174	0	177	0	48	0	9	0	0	0		25.60	
(4V19) (554QC) Salida, CO	145	137	94.48%	8	5.52%	0	0	127	0	10	0	7	0	0	0	0	0	0	0	3.22	15.95	0.87
(4V19) (575) Grand Junction, CO HCS	14,989	13,736	91.64%	1,253	8.36%	86	0	12,636	0	1,100	0	787	0	262	0	101	0	103	0	4.03	11.71	5.23
(4V19) (575) Grand Junction, CO	13,262	12,107	91.29%	1,155	8.71%	0	0	11,126	0	981	0	708	0	248	0	99	0	100	0	3.69	12.71	5.10
(4V19) (575GA) Montrose, CO	1,040	986	94.81%	54	5.19%	0	0	921	0	65	0	42	0	9	0	0	0	0	0	6.32	4.11	7.33
(4V19) (575GB) Craig, CO (Major William Edward Adams)	174	164	94.25%	10	5.75%	0	0	154	0	10	0	0	0	0	0	0	0	0	0	2.65	4.98	3.21
(4V19) (575QA) Glenwood Springs, CO	288	261	90.63%	27	9.38%	0	0	237	0	24	0	22	0	0	0	0	0	0	0	6.19	9.70	6.58
(4V19) (575QB) Moab, UT	225	218	96.89%	7	3.11%	0	0	198	0	20	0	6	0	0	0	0	0	0	0	2.98	4.97	8.82
(4V19) (660) Salt Lake City, UT HCS	71,894	65,975	91.77%	5,919	8.23%	30	226	62,027	9	3,948	19	3,103	31	1,430	39	725	35	661	93	4.81	9.77	6.82
(4V19) (660) Salt Lake City, UT (George E. Wahlen)	52,371	47,420	90.55%	4,951	9.45%	0	195	44,121	5	3,299	11	2,656	26	1,213	37	609	30	473	86	4.48	9.87	3.02
(4V19) (660GA) Pocatello, ID	2,910	2,706	92.99%	204	7.01%	0	2	2,576	0	130	1	80	1	41	0	0	0	45	0	2.72	9.88	38.21
(4V19) (660GB) Ogden, UT	5,493	5,415	98.58%	78	1.42%	0	2	5,316	0	99	1	47	0	14	0	0	0	0	1	2.83	4.17	2.71
(4V19) (660GD) Roosevelt, UT	253	233	92.09%	20	7.91%	0	0	229	0	0	0	0	0	0	0	4	0	0	0	18.49	44.11	1.88
(4V19) (660GE) Orem, UT	2,031	1,969	96.95%	62	3.05%	0	9	1,935	0	34	0	41	4	10	2	5	3	6	0	2.80	6.17	2.74
(4V19) (660GG) St. George, UT	2,155	2,019	93.69%	136	6.31%	0	1	1,917	0	102	0	64	0	22	0	16	1	34	0	10.29	7.53	11.07
(4V19) (660GJ) Western Salt Lake, UT	2,589	2,435	94.05%	154	5.95%	0	1	2,316	0	119	0	67	0	41	0	14	1	32	0	7.07	9.07	12.36
(4V19) (660GK) Elko, NV	152	128	84.21%	24	15.79%	0	1	106	0	22	0	19	0	4	0	0	0	0	1	19.06	5.17	7.53
(4V19) (660MA) IDES Hill AFB	21	21	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(4V19) (660QA) Idaho Falls, ID	3,007	2,846	94.65%	161	5.35%	0	11	2,769	4	77	6	65	0	35	0	23	0	38	1	4.21	14.22	41.33
(4V19) (660QB) Price, UT	149	142	95.3%	7	4.7%	0	4	125	0	17	0	0	0	0	0	0	0	0	4	10.79	4.83	0.00
(4V19) (660QC) Weber County, UT	763	641	84.01%	122	15.99%	0	0	596	0	45	0	55	0	46	0	0	0	10	0			13.30
(4V19) (666) Sheridan, WY HCS	9,663	9,144	94.63%	519	5.37%	0	0	8,752	0	392	0	337	0	108	0	32	0	42	0	4.82	7.38	8.82
(4V19) (666) Sheridan, WY	3,455	3,206	92.79%	249	7.21%	0	0	3,001	0	205	0	194	0	35	0	0	0	0	0	10.25	7.83	6.71
(4V19) (666GB) Casper, WY	2,654	2,488	93.75%	166	6.25%	0	0	2,390	0	98	0	75	0	56	0	21	0	14	0	3.91	3.49	15.40
(4V19) (666GC) Riverton, WY	608	595	97.86%	13	2.14%	0	0	579	0	16	0	0	0	0	0	0	0	0	0	2.69	4.38	3.27
(4V19) (666GD) Cody, WY	620	599	96.61%	21	3.39%	0	0	586	0	13	0	11	0	0	0	0	0	0	0	5.61	0.00	2.89
(4V19) (666GE) Gillette, WY	875	848	96.91%	27	3.09%	0	0	824	0	24	0	23	0	2	0	0	0	0	0	4.24	11.88	4.37
(4V19) (666GF) Rock Springs, WY	983	958	97.46%	25	2.54%	0	0	933	0	25	0	16	0	6	0	0	0	0	0	4.09	15.00	3.64
(4V19) (666QA) Afton, WY	361	349	96.68%	12	3.32%	0	0	342	0	7	0	0	0	0	0	2	0	0	0	2.08	0.00	65.95
(4V19) (666QB) Evanston, WY	67	63	94.03%	4	5.97%	0	0	60	0	0	0	0	0	0	0	0	0	0	0	0.09	0.00	10.36
(4V19) (666QC) Worland, WY	40	38	95%	2	5%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.06	2.50	8.53
(5V20) (463) Anchorage, AK HCS	7,893	7,154	90.64%	739	9.36%	10	25	6,509	5	645	1	505	2	175	6	34	6	25	5	9.67	11.50	6.54
(5V20) (463) Anchorage, AK	4,727	4,235	89.59%	492	10.41%	0	25	3,855	5	380	1	336	2	124	6	17	6	0	5	12.45	9.98	6.93
(5V20) (463BU) Anchorage, AK - VADOM	47	47	100%	0	0%	0	0	46	0	0	0	0	0	0	0	0	0	0	0			1.56
(5V20) (463GA) Fairbanks, AK	987	855	86.63%	132	13.37%	0	0	721	0	134	0	83	0	33	0	13	0	3	0	10.16	26.23	10.19
(5V20) (463GB) Kenai, AK	922	866	93.93%	56	6.07%	0	0	826	0	40	0	49	0	0	0	0	0	0	0	5.22	15.28	2.89
(5V20) (463GC) Mat-Su, AK	956	904	94.56%	52	5.44%	0	0	824	0	80	0	33	0	0	0	0	0	0	0	7.15	7.00	6.18
(5V20) (463GD) Homer, AK	115	111	96.52%	4	3.48%	0	0	107	0	0	0	0	0	0	0	0	0	0	0	2.28		3.39
(5V20) (463GE) Juneau, AK	139	136	97.84%	3	2.16%	0	0	130	0	6	0	0	0	0	0	0	0	0	0	1.06	5.00	5.04
(5V20) (531) Boise, ID HCS	34,039	31,470	92.45%	2,569	7.55%	3	13	29,820	1	1,650	0	1,410	3	544	6	300	3	315	0	4.48	10.23	4.26
(5V20) (531) Boise, ID	28,896	26,639	92.19%	2,257	7.81%	0	13	25,178	1	1,461	0	1,270	3	438	6	271	3	278	0	4.73	9.96	4.40
(5V20) (531GE) Twin Falls, ID	1,378	1,353	98.19%	25	1.81%	0	0	1,314	0	39	0	22	0	0	0	0	0	0	0	2.04	4.49	1.17

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (531GG) Caldwell, ID	3,123	2,845	91.1%	278	8.9%	0	0	2,717	0	128	0	111	0	104	0	28	0	35	0	5.27	15.07	5.41
(5V20) (531GH) Burns, OR	149	148	99.33%	1	0.67%	0	0	142	0	6	0	0	0	0	0	0	0	0	0	1.40		0.00
(5V20) (531GI) Mountain Home, ID	259	254	98.07%	5	1.93%	0	0	245	0	9	0	4	0	0	0	0	0	0	0	2.45	1.53	2.41
(5V20) (531GJ) Salmon, ID	234	231	98.72%	3	1.28%	0	0	224	0	0	0	0	0	0	0	0	0	0	0	4.75	0.00	0.00
(5V20) (648) Portland, OR HCS	93,220	82,333	88.32%	10,887	11.68%	17	347	76,643	11	5,690	35	5,461	50	2,881	24	1,368	44	1,177	183	4.94	16.12	4.25
(5V20) (648) Portland, OR	49,937	42,788	85.68%	7,149	14.32%	0	9	39,391	7	3,397	0	3,329	1	2,031	0	918	1	871	0	12.94	16.22	2.52
(5V20) (648A4) Portland Vancouver, WA	17,042	15,557	91.29%	1,485	8.71%	0	319	14,524	3	1,033	32	1,001	42	322	18	93	43	69	181	2.56	12.21	6.61
(5V20) (648BU) Vancouver, WA - VADOM	22	22	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (648GA) Bend, OR	5,926	5,129	86.55%	797	13.45%	0	0	4,834	0	295	0	369	0	206	0	107	0	115	0	3.31	26.08	6.00
(5V20) (648GB) Salem, OR	8,268	7,280	88.05%	988	11.95%	0	18	6,904	1	376	3	420	7	253	6	228	0	87	1	5.72	17.24	7.91
(5V20) (648GD) North Coast, OR	330	319	96.67%	11	3.33%	0	0	315	0	4	0	9	0	0	0	0	0	0	0	2.27	0.00	0.95
(5V20) (648GE) Fairview, OR	3,080	3,002	97.47%	78	2.53%	0	0	2,902	0	100	0	49	0	11	0	0	0	11	0	2.98	21.69	2.87
(5V20) (648GF) Hillsboro, OR	4,260	4,017	94.3%	243	5.7%	0	1	3,731	0	286	0	183	0	40	0	10	0	10	1	5.25	12.20	0.50
(5V20) (648GG) West Linn, OR	2,506	2,460	98.16%	46	1.84%	0	0	2,360	0	100	0	34	0	5	0	2	0	5	0	2.52	8.91	1.62
(5V20) (648GH) Newport, OR	234	202	86.32%	32	13.68%	0	0	162	0	40	0	23	0	0	0	0	0	0	0	21.82		0.00
(5V20) (648GI) Portland 1st Avenue, OR	251	219	87.25%	32	12.75%	0	0	184	0	35	0	27	0	5	0	0	0	0	0	12.98	4.67	
(5V20) (648GJ) The Dalles, OR (Loren R. Kaufman)	1,364	1,338	98.09%	26	1.91%	0	0	1,314	0	24	0	17	0	0	0	2	0	0	0	2.10	25.37	1.62
(5V20) (653) Roseburg, OR HCS	37,179	34,766	93.51%	2,413	6.49%	92	45	33,163	10	1,603	2	1,425	1	575	8	178	5	235	19	4.14	10.22	3.41
(5V20) (653) Roseburg, OR	15,721	14,844	94.42%	877	5.58%	0	8	14,216	1	628	0	483	0	229	3	85	0	80	4	6.26	7.45	2.91
(5V20) (653BV) Roseburg, OR - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (653BY) Eugene, OR	17,569	16,143	91.88%	1,426	8.12%	0	7	15,348	4	795	0	871	0	326	1	79	0	150	2	3.23	12.99	6.51
(5V20) (653GA) North Bend, OR	1,421	1,372	96.55%	49	3.45%	0	0	1,300	0	72	0	30	0	12	0	7	0	0	0	4.05	20.50	3.97
(5V20) (653GB) Brookings, OR	990	967	97.68%	23	2.32%	0	30	923	5	44	2	17	1	0	4	0	5	0	13	2.18	0.00	3.33
(5V20) (653QA) Downtown Eugene, OR	1,473	1,435	97.42%	38	2.58%	0	0	1,371	0	64	0	24	0	0	0	0	0	0	0			3.23
(5V20) (663) Puget Sound, WA HCS	76,652	65,123	84.96%	11,529	15.04%	760	1,095	58,895	39	6,228	63	6,012	51	3,036	66	1,475	90	1,006	786	17.21	18.07	7.11
(5V20) (663) Seattle, WA	35,764	30,753	85.99%	5,011	14.01%	0	787	27,776	16	2,977	20	2,773	23	1,245	20	499	45	494	663	14.91	15.51	8.27
(5V20) (663A4) American Lake, WA	29,916	25,364	84.78%	4,552	15.22%	0	133	23,064	6	2,300	14	2,177	15	1,248	21	791	26	336	51	13.47	21.83	6.61
(5V20) (663GA) Bellevue, WA	2,699	1,892	70.1%	807	29.9%	0	1	1,677	0	215	0	377	0	288	0	77	0	65	1	29.81	16.19	6.23
(5V20) (663GB) Silverdale, WA	2,027	1,648	81.3%	379	18.7%	0	163	1,487	15	161	23	223	10	78	25	41	19	37	71	18.12	13.47	11.32
(5V20) (663GC) Mount Vernon, WA	3,056	2,699	88.32%	357	11.68%	0	0	2,354	0	345	0	196	0	71	0	41	0	49	0	12.15	17.43	0.88
(5V20) (663GD) South Sound, WA	2,080	1,872	90%	208	10%	0	4	1,766	0	106	1	130	3	53	0	17	0	8	0	10.82	6.00	4.38
(5V20) (663GE) North Olympic Peninsula, WA	891	699	78.45%	192	21.55%	0	7	579	2	120	5	124	0	43	0	8	0	0	0	29.24	29.90	3.72
(5V20) (663HK) Puget Sound, WA - Mobile	219	196	89.5%	23	10.5%	0	0	192	0	0	0	0	0	10	0	0	0	0	0	9.07		
(5V20) (668) Spokane, WA HCS	24,381	21,499	88.18%	2,882	11.82%	17	70	19,209	26	2,290	11	1,887	9	513	7	198	3	284	14	9.02	16.59	4.04
(5V20) (668) Spokane, WA (Mann-Grandstaff)	21,114	18,432	87.3%	2,682	12.7%	0	70	16,395	26	2,037	11	1,756	9	490	7	185	3	251	14	8.98	16.54	4.27
(5V20) (668GA) Wenatchee, WA	922	845	91.65%	77	8.35%	0	0	776	0	69	0	34	0	12	0	10	0	21	0	7.12	27.41	1.38
(5V20) (668GB) Coeur d Alene, ID	1,917	1,820	94.94%	97	5.06%	0	0	1,668	0	152	0	82	0	6	0	0	0	0	0	10.71	6.92	3.14
(5V20) (668HK) Spokane, WA - Mobile	147	136	92.52%	11	7.48%	0	0	118	0	0	0	0	0	0	0	0	0	0	0	11.62		
(5V20) (668QB) Libby, MT	144	140	97.22%	4	2.78%	0	0	131	0	0	0	0	0	0	0	0	0	0	0	4.14		5.13
(5V20) (668QD) Sandpoint, ID	135	124	91.85%	11	8.15%	0	0	119	0	5	0	6	0	3	0	0	0	0	0	6.11		33.22
(5V20) (668QE) Spokane 2nd Avenue, WA	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V20) (687) Walla Walla, WA HCS	17,468	16,513	94.53%	955	5.47%	3	14	15,898	2	615	11	542	1	198	0	82	0	133	0	5.30	7.91	3.60
(5V20) (687) Walla Walla, WA (Jonathan M. Wainwright)	10,731	9,995	93.14%	736	6.86%	0	13	9,587	1	408	11	409	1	157	0	61	0	109	0	6.69	7.90	3.71
(5V20) (687GA) Richland, WA	2,128	2,050	96.33%	78	3.67%	0	0	1,966	0	84	0	64	0	8	0	0	0	0	0	4.61	14.33	3.82
(5V20) (687GB) Lewiston, ID	630	596	94.6%	34	5.4%	0	0	530	0	66	0	25	0	0	0	0	0	0	0	9.99		1.39
(5V20) (687GC) La Grande, OR	186	185	99.46%	1	0.54%	0	0	179	0	6	0	0	0	0	0	0	0	0	0	1.21	3.80	0.71
(5V20) (687HA) Yakima, WA	3,702	3,599	97.22%	103	2.78%	0	1	3,554	1	45	0	40	0	28	0	15	0	20	0	4.18	5.22	6.30
(5V20) (687QB) Morrow County, OR	73	73	100%	0	0%	0	0	69	0	0	0	0	0	0	0	0	0	0	0	4.16		
(5V20) (687QC) Wallowa County, OR	18	15	83.33%	3	16.67%	0	0	13	0	2	0	0	0	0	0	0	0	0	0	18.18		0.00
(5V20) (692) White City, OR HCS	10,140	9,018	88.93%	1,122	11.07%	4	90	8,233	13	785	17	772	14	194	18	54	5	102	23	14.34	13.93	3.29
(5V20) (692) White City, OR	8,281	7,380	89.12%	901	10.88%	0	90	6,706	13	674	17	637	14	146	18	39	5	79	23	14.34	14.16	2.86
(5V20) (692GA) Klamath Falls, OR	1,183	1,104	93.32%	79	6.68%	0	0	1,059	0	45	0	33	0	17	0	7	0	22	0	10.31	1.30	6.09

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V20) (692GB) Grants Pass, OR	676	534	78.99%	142	21.01%	0	0	468	0	66	0	102	0	31	0	0	0	0	0	23.26	7.27	3.24
(5V21) (358) Manila, PI HCS	12,039	10,184	84.59%	1,855	15.41%	0	1	8,608	0	1,576	0	814	0	259	1	135	0	647	0	15.41	30.02	26.07
(5V21) (358) Manila, PH	12,039	10,184	84.59%	1,855	15.41%	0	1	8,608	0	1,576	0	814	0	259	1	135	0	647	0	15.41	30.02	26.07
(5V21) (459) Honolulu, HI HCS	46,656	42,244	90.54%	4,412	9.46%	30	7	39,960	0	2,284	0	1,677	0	1,251	4	585	3	899	0	6.25	18.58	7.27
(5V21) (459) Honolulu, HI (Spark M. Matsunaga)	27,845	24,818	89.13%	3,027	10.87%	0	0	23,615	0	1,203	0	1,133	0	948	0	426	0	520	0	7.08	16.62	1.59
(5V21) (459GA) Maui, HI	2,930	2,665	90.96%	265	9.04%	0	0	2,506	0	159	0	111	0	55	0	39	0	60	0	4.04	27.71	20.36
(5V21) (459GB) Hilo, HI	4,065	3,770	92.74%	295	7.26%	0	0	3,611	0	159	0	109	0	45	0	37	0	104	0	4.76	27.26	4.52
(5V21) (459GC) Kailua-Kona, HI	1,833	1,630	88.93%	203	11.07%	0	0	1,583	0	47	0	46	0	43	0	31	0	83	0	4.26	47.87	4.65
(5V21) (459GD) Lihue, HI	2,230	2,106	94.44%	124	5.56%	0	3	2,001	0	105	0	39	0	30	3	15	0	40	0	6.61	16.39	10.18
(5V21) (459GE) Guam, GU	3,387	3,175	93.74%	212	6.26%	0	4	2,955	0	220	0	93	0	79	1	17	3	23	0	5.70	22.93	5.93
(5V21) (459GF) American Samoa, AS (Faleomavaega Eni Faauaa Hunkin)	1,033	919	88.96%	114	11.04%	0	0	867	0	52	0	35	0	22	0	11	0	46	0	8.30	21.12	5.32
(5V21) (459GG) Leeward Oahu, HI	3,199	3,050	95.34%	149	4.66%	0	0	2,724	0	326	0	99	0	29	0	8	0	13	0	6.55	69.88	9.23
(5V21) (459GH) Saipan, MP	59	43	72.88%	16	27.12%	0	0	34	0	0	0	9	0	0	0	0	0	7	0	0.00	232.88	7.53
(5V21) (459MA) IDES Honolulu C&P	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.00	
(5V21) (459QB) Molokai, HI	73	66	90.41%	7	9.59%	0	0	62	0	4	0	0	0	0	0	0	0	0	0	0.22		66.55
(5V21) (570) Fresno, CA HCS	42,615	38,942	91.38%	3,673	8.62%	17	0	35,738	0	3,204	0	2,034	0	666	0	638	0	335	0	5.85	7.90	14.57
(5V21) (570) Fresno, CA	38,314	34,888	91.06%	3,426	8.94%	0	0	31,946	0	2,942	0	1,906	0	615	0	600	0	305	0	7.15	7.91	14.66
(5V21) (570GA) Merced, CA	1,820	1,700	93.41%	120	6.59%	0	0	1,561	0	139	0	61	0	18	0	32	0	9	0	4.58	9.13	9.67
(5V21) (570GB) Tulare, CA	1,846	1,769	95.83%	77	4.17%	0	0	1,695	0	74	0	36	0	18	0	0	0	0	0	3.09	2.67	19.17
(5V21) (570GC) Oakhurst, CA	635	585	92.13%	50	7.87%	0	0	536	0	49	0	31	0	15	0	2	0	0	0	8.51	7.05	10.06
(5V21) (612A4) N. California HCS	127,757	116,979	91.56%	10,778	8.44%	28	73	111,739	9	5,240	11	6,075	5	2,461	6	1,188	17	1,054	25	2.94	8.84	10.20
(5V21) (612A4) Sacramento, CA	44,671	40,626	90.94%	4,045	9.06%	0	13	38,586	4	2,040	7	2,388	1	984	0	433	0	240	1	3.39	8.35	6.51
(5V21) (612B4) Redding, CA	9,107	7,814	85.8%	1,293	14.2%	0	33	7,469	3	345	3	513	3	377	5	197	8	206	11	1.99	17.21	29.41
(5V21) (612BY) Oakland, CA	6,156	5,684	92.33%	472	7.67%	0	0	5,385	0	299	0	335	0	93	0	36	0	8	0	2.81	9.69	1.17
(5V21) (612GD) Fairfield, CA	4,499	4,218	93.75%	281	6.25%	0	0	4,068	0	150	0	167	0	26	0	35	0	53	0	1.39	20.72	1.46
(5V21) (612GE) Mare Island, CA	6,486	6,307	97.24%	179	2.76%	0	0	6,204	0	103	0	127	0	24	0	15	0	13	0	1.34	3.58	0.58
(5V21) (612GF) Martinez, CA	20,057	17,579	87.65%	2,478	12.35%	0	10	16,524	2	1,055	0	1,360	1	604	0	271	1	243	6	4.19	11.86	15.67
(5V21) (612GG) Chico, CA	8,266	7,947	96.14%	319	3.86%	0	6	7,684	0	263	1	194	0	61	1	47	1	17	3	4.18	4.76	3.25
(5V21) (612GH) McClellan Park, CA	18,672	17,668	94.62%	1,004	5.38%	0	9	17,125	0	543	0	624	0	201	0	62	7	117	2	1.90	6.60	3.18
(5V21) (612GI) Yuba City, CA	2,703	2,662	98.48%	41	1.52%	0	0	2,630	0	32	0	24	0	0	0	0	0	0	0	2.46	17.00	1.39
(5V21) (612GJ) Yreka, CA	429	373	86.95%	56	13.05%	0	0	329	0	44	0	25	0	0	0	0	0	11	0	13.65	25.46	
(5V21) (612GK) Sierra Foothills, CA	1,739	1,700	97.76%	39	2.24%	0	0	1,643	0	57	0	34	0	4	0	0	0	0	0	2.24	7.10	5.41
(5V21) (612MA) IDES McClellan OPC	22	22	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0.05	
(5V21) (612QB) Twenty First Street, CA	1,404	1,240	88.32%	164	11.68%	0	0	1,215	0	25	0	30	0	0	0	0	0	78	0			14.77
(5V21) (612QC) Cypress Avenue, CA	3,510	3,103	88.4%	407	11.6%	0	0	2,819	0	284	0	254	0	58	0	40	0	55	0		10.12	
(5V21) (612QD) Howe Road, CA	36	36	100%	0	0%	0	2	0	0	0	0	0	0	0	0	0	0	0	2			
(5V21) (640) Palo Alto, CA HCS	54,622	44,413	81.31%	10,209	18.69%	38	145	39,632	7	4,781	18	5,338	26	2,349	32	1,336	16	1,186	46	31.06	16.11	10.85
(5V21) (640) Palo Alto, CA	22,467	19,333	86.05%	3,134	13.95%	0	74	17,512	6	1,821	15	1,883	16	680	15	242	4	329	18	15.90	13.61	11.09
(5V21) (640A0) Menlo Park, CA	2,112	1,826	86.46%	286	13.54%	0	1	1,654	1	172	0	134	0	30	0	24	0	98	0		39.03	10.42
(5V21) (640A4) Livermore, CA	8,496	6,710	78.98%	1,786	21.02%	0	2	5,886	0	824	2	930	0	371	0	234	0	251	0	43.48	20.49	12.59
(5V21) (640BY) San Jose, CA	4,783	3,555	74.33%	1,228	25.67%	0	2	3,146	0	409	0	533	2	291	0	295	0	109	0	34.70	22.50	9.39
(5V21) (640GA) Capitola, CA	296	196	66.22%	100	33.78%	0	0	179	0	17	0	69	0	0	0	0	0	0	0	32.41	5.89	34.29
(5V21) (640GB) Sonora, CA	1,500	1,051	70.07%	449	29.93%	0	0	962	0	89	0	171	0	143	0	96	0	39	0	32.62	20.47	12.23
(5V21) (640GC) Fremont, CA	761	674	88.57%	87	11.43%	0	0	619	0	55	0	67	0	14	0	0	0	0	0	10.06	8.54	8.86
(5V21) (640HA) Stockton, CA	3,643	2,509	68.87%	1,134	31.13%	0	17	2,249	0	260	0	438	3	329	8	259	4	108	2	42.57	12.42	18.54
(5V21) (640HB) Modesto, CA	3,806	2,957	77.69%	849	22.31%	0	49	2,564	0	393	1	379	5	219	9	102	8	149	26	42.19	9.58	7.75
(5V21) (640HC) Monterey, CA (Major General William H. Gourley)	6,758	5,602	82.89%	1,156	17.11%	0	0	4,861	0	741	0	734	0	250	0	73	0	99	0	24.14	16.88	4.53
(5V21) (654) Reno, NV HCS	41,407	37,208	89.86%	4,199	10.14%	33	449	34,752	111	2,456	33	2,503	59	881	63	336	44	479	139	6.56	10.15	8.91
(5V21) (654) Reno, NV (Ioannis A. Lougaris)	26,248	23,204	88.4%	3,044	11.6%	0	382	21,486	106	1,718	30	1,847	54	632	43	251	32	314	117	10.63	9.04	9.56
(5V21) (654GB) Carson Valley, NV	2,167	2,030	93.68%	137	6.32%	0	8	1,948	0	82	0	72	2	46	4	7	2	12	0	5.07	34.62	0.00
(5V21) (654GC) Lahontan Valley, NV	1,084	1,009	93.08%	75	6.92%	0	16	939	4	70	3	49	3	18	6	5	0	3	0	5.65	15.02	2.78
(5V21) (654GD) Diamond View, CA	380	344	90.53%	36	9.47%	0	6	325	1	19	0	24	0	0	5	0	0	4	0	8.25	40.81	3.27

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V21) (654GE) Reno East, NV	4,929	4,774	96.86%	155	3.14%	0	0	4,639	0	135	0	102	0	0	0	0	0	0	0	3.90	4.02	3.40
(5V21) (654QA) Kietzke, NV	2,127	1,798	84.53%	329	15.47%	0	0	1,566	0	232	0	235	0	69	0	13	0	12	0		13.00	
(5V21) (654QB) Capitol Hill, NV	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V21) (654QC) Winnemucca, NV	171	127	74.27%	44	25.73%	0	0	99	0	0	0	0	0	0	0	0	0	0	0	23.24	37.00	7.36
(5V21) (654QD) Virginia Street, NV	4,296	3,917	91.18%	379	8.82%	0	0	3,746	0	171	0	140	0	78	0	0	0	0	0		11.66	
(5V21) (662) San Francisco, CA HCS	55,244	47,428	85.85%	7,816	14.15%	203	316	44,172	19	3,256	25	3,596	30	1,975	38	1,003	40	1,242	164	11.24	17.25	11.10
(5V21) (662) San Francisco, CA	36,664	31,586	86.15%	5,078	13.85%	0	292	29,532	19	2,054	22	2,339	28	1,255	35	661	36	823	152	9.98	16.23	6.93
(5V21) (662GA) Santa Rosa, CA	10,630	8,884	83.57%	1,746	16.43%	0	15	8,306	0	578	3	728	2	451	2	247	1	320	7	11.91	23.46	18.71
(5V21) (662GC) Eureka, CA	2,838	2,275	80.16%	563	19.84%	0	5	2,038	0	237	0	253	0	184	0	67	2	59	3	27.13	17.97	18.01
(5V21) (662GD) Ukiah, CA	1,000	886	88.6%	114	11.4%	0	0	773	0	113	0	63	0	31	0	0	0	12	0	12.07	6.87	15.21
(5V21) (662GE) San Bruno, CA	1,379	1,224	88.76%	155	11.24%	0	2	1,107	0	117	0	108	0	28	0	7	0	12	2	11.66	9.43	10.92
(5V21) (662GF) San Francisco Downtown, CA	698	676	96.85%	22	3.15%	0	2	619	0	57	0	17	0	0	1	0	1	0	0	6.64	6.20	6.67
(5V21) (662GG) Clearlake, CA	2,035	1,897	93.22%	138	6.78%	0	0	1,797	0	100	0	88	0	24	0	13	0	13	0	3.10	7.80	10.49
(5V21) (593) Las Vegas, NV HCS	126,895	112,334	88.53%	14,561	11.47%	5	3	105,853	1	6,481	2	7,242	0	3,187	0	1,124	0	3,008	0	3.24	21.41	4.54
(5V21) (593) North Las Vegas, NV	74,331	61,315	82.49%	13,016	17.51%	0	3	56,314	1	5,001	2	6,318	0	2,834	0	1,020	0	2,844	0	8.46	21.71	2.91
(5V21) (593GC) Pahump, NV	2,951	2,938	99.56%	13	0.44%	0	0	2,895	0	43	0	9	0	3	0	0	0	0	0	0.78	5.71	2.27
(5V21) (593GD) Northwest Las Vegas, NV	13,101	12,742	97.26%	359	2.74%	0	0	12,347	0	395	0	249	0	64	0	0	0	25	0	2.80	10.26	5.10
(5V21) (593GE) Southeast Las Vegas, NV	13,315	12,873	96.68%	442	3.32%	0	0	12,506	0	367	0	253	0	108	0	35	0	0	0	2.56	7.13	6.68
(5V21) (593GF) Southwest Las Vegas, NV	12,940	12,493	96.55%	447	3.45%	0	0	12,147	0	346	0	223	0	107	0	35	0	82	0	4.10	7.61	5.43
(5V21) (593GG) Northeast Las Vegas, NV	8,415	8,225	97.74%	190	2.26%	0	0	7,942	0	283	0	149	0	31	0	4	0	6	0	1.83	7.48	3.86
(5V21) (593GH) Laughlin, NV (Master Chief Petty Officer Jesse Dean)	1,619	1,528	94.38%	91	5.62%	0	0	1,486	0	42	0	38	0	40	0	9	0	4	0	2.83	29.52	10.36
(5V21) (593QC) West Cheyenne, NV	223	220	98.65%	3	1.35%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			2.17
(5V22) (501) New Mexico HCS	87,689	76,904	87.7%	10,785	12.3%	18	12	70,769	8	6,135	0	4,465	0	2,166	1	1,416	2	2,738	1	8.82	19.97	17.51
(5V22) (501) Albuquerque, NM (Raymond G. Murphy)	65,692	56,430	85.9%	9,262	14.1%	0	9	51,865	7	4,565	0	3,809	0	1,920	1	1,256	1	2,277	0	8.49	19.71	16.43
(5V22) (501G2) Las Vegas, NM	958	935	97.6%	23	2.4%	0	0	919	0	0	0	0	0	0	0	5	0	5	0	0.86	0.00	17.97
(5V22) (501GA) Artesia, NM	1,750	1,681	96.06%	69	3.94%	0	0	1,599	0	82	0	49	0	0	0	0	0	7	0	5.28	0.00	10.51
(5V22) (501GB) Farmington, NM	2,658	2,355	88.6%	303	11.4%	0	0	2,233	0	122	0	164	0	67	0	28	0	44	0	7.65	19.91	33.65
(5V22) (501GC) Silver City, NM	768	744	96.88%	24	3.13%	0	0	693	0	51	0	11	0	3	0	0	0	0	0	5.98	0.00	6.80
(5V22) (501GD) Gallup, NM	1,274	952	74.73%	322	25.27%	0	0	916	0	36	0	143	0	54	0	0	0	64	0	23.51	40.78	29.60
(5V22) (501GE) Espanola, NM	807	708	87.73%	99	12.27%	0	0	676	0	0	0	0	0	0	0	0	0	38	0	16.98	0.00	19.14
(5V22) (501GH) Truth or Consequences, NM	906	894	98.68%	12	1.32%	0	0	872	0	22	0	0	0	0	0	0	0	0	0	2.48	0.00	21.48
(5V22) (501GI) Alamogordo, NM	1,633	1,535	94%	98	6%	0	1	1,369	0	166	0	0	0	11	0	7	0	34	1	11.25	5.60	16.50
(5V22) (501GJ) Durango, CO	1,587	1,566	98.68%	21	1.32%	0	1	1,542	1	24	0	0	0	5	0	0	0	8	0	2.69	0.00	9.49
(5V22) (501GK) Santa Fe, NM	2,817	2,746	97.48%	71	2.52%	0	1	2,678	0	68	0	33	0	0	0	8	1	15	0	4.29	0.00	6.68
(5V22) (501GM) Northwest Metro, NM	5,349	4,923	92.04%	426	7.96%	0	0	3,994	0	929	0	147	0	36	0	18	0	225	0	16.23	30.53	28.74
(5V22) (501GN) Taos, NM	924	876	94.81%	48	5.19%	0	0	858	0	0	0	0	0	16	0	4	0	9	0	5.49	1.10	15.83
(5V22) (501HB) Raton, NM	566	559	98.76%	7	1.24%	0	0	555	0	0	0	0	0	0	0	0	0	3	0	1.12	0.00	17.75
(5V22) (644) Phoenix, AZ HCS	146,661	136,960	93.39%	9,701	6.61%	9	354	130,493	18	6,467	39	5,876	19	2,257	49	857	33	711	196	1.83	9.79	6.78
(5V22) (644) Phoenix, AZ (Carl T. Hayden)	75,502	68,174	90.29%	7,328	9.71%	0	286	63,768	13	4,406	22	4,452	9	1,735	32	645	25	496	185	2.92	9.03	7.11
(5V22) (644BY) Southeast Gilbert, AZ	26,500	25,175	95%	1,325	5%	0	50	24,080	3	1,095	12	699	4	286	13	158	7	182	11	1.85	16.88	9.01
(5V22) (644GA) Northwest Surprise, AZ	14,776	14,233	96.33%	543	3.67%	0	0	13,997	0	236	0	367	0	144	0	21	0	11	0	1.51	10.61	3.69
(5V22) (644GB) Show Low, AZ	1,980	1,937	97.83%	43	2.17%	0	18	1,877	2	60	5	27	6	0	4	0	1	2	0	1.27	9.65	5.05
(5V22) (644GC) Southwest Phoenix, AZ	4,830	4,714	97.6%	116	2.4%	0	0	4,616	0	98	0	74	0	27	0	11	0	0	0	1.23	21.36	6.76
(5V22) (644GD) Payson, AZ	686	646	94.17%	40	5.83%	0	0	625	0	0	0	0	0	12	0	0	0	0	0	5.61		2.13
(5V22) (644GE) Thunderbird, AZ	6,051	5,980	98.83%	71	1.17%	0	0	5,810	0	170	0	57	0	10	0	0	0	4	0	1.69	8.88	2.41
(5V22) (644GF) Globe, AZ	545	533	97.8%	12	2.2%	0	0	524	0	9	0	11	0	0	0	0	0	0	0	2.42	15.56	6.02
(5V22) (644GG) Northeast Phoenix, AZ	3,566	3,500	98.15%	66	1.85%	0	0	3,389	0	111	0	40	0	23	0	2	0	0	0	1.34	14.31	6.98
(5V22) (644GH) Phoenix Midtown, AZ	12,225	12,068	98.72%	157	1.28%	0	0	11,807	0	261	0	132	0	12	0	5	0	0	0	1.60	3.75	2.00
(5V22) (649) Northern Arizona HCS	27,739	25,606	92.31%	2,133	7.69%	13	92	23,872	13	1,734	47	1,212	7	378	1	217	5	326	19	7.86	10.31	4.87
(5V22) (649) Prescott, AZ (Bob Stump)	18,515	16,845	90.98%	1,670	9.02%	0	92	15,662	13	1,183	47	965	7	303	1	185	5	217	19	8.89	10.27	4.74
(5V22) (649GA) Kingman, AZ	2,600	2,501	96.19%	99	3.81%	0	0	2,376	0	125	0	48	0	14	0	7	0	0	0	7.20	8.60	4.12
(5V22) (649GB) Flagstaff, AZ	1,076	958	89.03%	118	10.97%	0	0	875	0	83	0	84	0	13	0	0	0	11	0	11.06	11.82	5.75

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (649GC) Lake Havasu City, AZ	3,195	3,098	96.96%	97	3.04%	0	0	2,929	0	169	0	44	0	24	0	5	0	24	0	4.13	18.46	2.91
(5V22) (649GD) Anthem, AZ	432	413	95.6%	19	4.4%	0	0	353	0	60	0	14	0	0	0	0	0	0	0	6.97		5.76
(5V22) (649GE) Cottonwood, AZ	1,693	1,572	92.85%	121	7.15%	0	0	1,472	0	100	0	53	0	20	0	0	0	40	0	9.92	0.00	9.36
(5V22) (649QA) Chinle, AZ	175	169	96.57%	6	3.43%	0	0	161	0	8	0	0	0	0	0	0	0	4	0	8.28		3.79
(5V22) (649QB) Holbrook, AZ	16	15	93.75%	1	6.25%	0	0	10	0	5	0	0	0	0	0	0	0	0	0	16.20		1.11
(5V22) (649QD) Page, AZ	11	11	100%	0	0%	0	0	11	0	0	0	0	0	0	0	0	0	0	0	3.80		0.50
(5V22) (649QF) Tuba City, AZ	8	7	87.5%	1	12.5%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		26.50
(5V22) (649QG) Polacca, AZ	3	3	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(5V22) (649QH) Kayenta, AZ	15	14	93.33%	1	6.67%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00		17.50
(5V22) (678) Southern Arizona HCS	97,010	89,100	91.85%	7,910	8.15%	2	50	84,994	0	4,106	0	3,933	6	1,656	11	869	8	1,452	25	2.46	9.80	3.97
(5V22) (678) Tucson, AZ	70,840	63,421	89.53%	7,419	10.47%	0	32	59,988	0	3,433	0	3,613	4	1,584	8	828	8	1,394	12	3.15	10.52	4.08
(5V22) (678GA) Sierra Vista, AZ	7,091	6,917	97.55%	174	2.45%	0	6	6,797	0	120	0	112	1	31	0	9	0	22	5	1.24	6.65	3.58
(5V22) (678GB) Yuma, AZ	5,774	5,748	99.55%	26	0.45%	0	7	5,669	0	79	0	12	1	2	1	0	0	11	5	0.87	2.71	2.66
(5V22) (678GC) Casa Grande, AZ	3,329	3,196	96%	133	4%	0	5	3,030	0	166	0	91	0	22	2	14	0	6	3	1.80	6.05	6.71
(5V22) (678GD) Safford, AZ	529	504	95.27%	25	4.73%	0	0	470	0	34	0	10	0	7	0	8	0	0	0	2.99	7.18	13.96
(5V22) (678GE) Green Valley, AZ	686	674	98.25%	12	1.75%	0	0	657	0	0	0	8	0	0	0	0	0	0	0	3.89	2.88	0.42
(5V22) (678GF) Northwest Tucson, AZ	5,050	4,973	98.48%	77	1.52%	0	0	4,820	0	153	0	62	0	0	0	0	0	0	0	1.26	6.42	2.01
(5V22) (678GG) Southeast Tucson, AZ	3,703	3,659	98.81%	44	1.19%	0	0	3,556	0	103	0	25	0	0	0	0	0	0	0	4.03	3.61	1.26
(5V22) (678MA) IDES Davis-Monthan AFB	1	1	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V22) (678MB) IDES Fort Huachuca	2	2	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V22) (678QB) Pinal County, AZ	5	5	100%	0	0%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(5V22) (600) Long Beach, CA HCS	102,456	92,979	90.75%	9,477	9.25%	4	41	85,925	8	7,054	13	5,354	4	2,061	6	916	7	1,146	3	5.83	11.94	8.25
(5V22) (600) Long Beach, CA (Tibor Rubin)	82,976	74,877	90.24%	8,099	9.76%	0	38	68,707	8	6,170	12	4,631	2	1,681	6	742	7	1,045	3	5.97	12.09	7.52
(5V22) (600GA) Anaheim, CA	3,867	3,527	91.21%	340	8.79%	0	1	3,268	0	259	1	187	0	99	0	40	0	0	0	5.54	15.12	15.65
(5V22) (600GB) Santa Ana, CA	8,149	7,637	93.72%	512	6.28%	0	0	7,302	0	335	0	294	0	100	0	68	0	50	0	3.45	9.38	8.41
(5V22) (600GC) Cabrillo, CA	224	221	98.66%	3	1.34%	0	0	217	0	0	0	0	0	0	0	0	0	0	0	3.74		2.89
(5V22) (600GD) Santa Fe Springs, CA	2,813	2,721	96.73%	92	3.27%	0	2	2,635	0	86	0	63	2	21	0	0	0	0	0	1.78	26.38	8.57
(5V22) (600GE) Laguna Hills, CA	4,427	3,996	90.26%	431	9.74%	0	0	3,796	0	200	0	178	0	158	0	62	0	33	0	10.37	6.98	8.81
(5V22) (605) Loma Linda, CA HCS	147,557	135,083	91.55%	12,474	8.45%	108	1	126,984	1	8,099	0	6,846	0	2,678	0	1,611	0	1,339	0	2.49	13.92	10.44
(5V22) (605) Loma Linda, CA (Jerry L. Pettis)	49,024	41,751	85.16%	7,273	14.84%	0	0	37,942	0	3,809	0	3,584	0	1,652	0	1,218	0	819	0	10.94	15.19	8.34
(5V22) (605BZ) Loma Linda Redlands, CA	59,090	54,945	92.99%	4,145	7.01%	0	1	51,861	1	3,084	0	2,690	0	705	0	318	0	432	0	3.09	11.65	9.98
(5V22) (605GA) Victorville, CA	6,762	6,408	94.76%	354	5.24%	0	0	6,163	0	245	0	147	0	154	0	34	0	0	0	2.40	27.29	17.92
(5V22) (605GB) Murrieta, CA	10,267	9,917	96.59%	350	3.41%	0	0	9,620	0	297	0	187	0	102	0	26	0	35	0	3.00	19.38	13.92
(5V22) (605GC) Palm Desert, CA	10,168	10,101	99.34%	67	0.66%	0	0	9,856	0	245	0	45	0	0	0	4	0	12	0	0.97	8.01	2.57
(5V22) (605GD) Corona, CA	4,044	3,979	98.39%	65	1.61%	0	0	3,858	0	121	0	52	0	5	0	0	0	0	0	1.60	46.00	8.22
(5V22) (605GE) Rancho Cucamonga, CA	8,010	7,793	97.29%	217	2.71%	0	0	7,498	0	295	0	140	0	0	0	11	0	0	0	1.93	5.06	11.39
(5V22) (605QA) Blythe, CA	192	189	98.44%	3	1.56%	0	0	186	0	0	0	0	0	0	0	0	0	0	0	1.73	0.00	15.96
(5V22) (664) San Diego, CA HCS	96,302	85,018	88.28%	11,284	11.72%	16	105	79,428	8	5,590	11	5,330	1	2,991	13	1,621	9	1,342	63	5.56	13.64	6.41
(5V22) (664) San Diego, CA	61,650	53,348	86.53%	8,302	13.47%	0	105	50,123	8	3,225	11	3,552	1	2,184	13	1,345	9	1,221	63	6.88	14.74	5.66
(5V22) (664BU) San Diego, CA - VADOM	5	5	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(5V22) (664BY) Mission Valley, CA	10,822	9,743	90.03%	1,079	9.97%	0	0	8,555	0	1,188	0	694	0	213	0	125	0	47	0	6.63	17.18	8.55
(5V22) (664GA) Imperial Valley, CA	1,258	1,199	95.31%	59	4.69%	0	0	1,153	0	46	0	29	0	19	0	7	0	0	0	2.11	23.50	2.55
(5V22) (664GB) Oceanside, CA	16,873	15,401	91.28%	1,472	8.72%	0	0	14,532	0	869	0	842	0	478	0	99	0	53	0	4.65	8.93	4.25
(5V22) (664GC) Chula Vista, CA	3,921	3,651	93.11%	270	6.89%	0	0	3,453	0	198	0	145	0	68	0	41	0	16	0	4.73	9.08	8.04
(5V22) (664GD) Escondido, CA	1,641	1,539	93.78%	102	6.22%	0	0	1,475	0	64	0	68	0	29	0	4	0	0	0	1.45	4.21	5.17
(5V22) (664QA) Rio, CA	132	132	100%	0	0%	0	0	132	0	0	0	0	0	0	0	0	0	0	0			0.00
(5V22) (691) Greater Los Angeles, CA HCS	118,799	102,850	86.57%	15,949	13.43%	30	205	95,944	10	6,906	12	8,362	20	4,343	20	1,578	21	1,666	122	8.88	12.69	8.78
(5V22) (691) West Los Angeles, CA	49,122	41,373	84.22%	7,749	15.78%	0	202	38,048	9	3,325	11	4,167	19	2,052	20	679	21	851	122	7.22	13.34	11.43
(5V22) (691A4) Sepulveda, CA	32,903	28,504	86.63%	4,399	13.37%	0	3	26,702	1	1,802	1	1,993	1	1,193	0	564	0	649	0	9.62	13.09	11.89
(5V22) (691GB) Santa Barbara, CA	1,159	1,066	91.98%	93	8.02%	0	0	1,021	0	45	0	48	0	32	0	0	0	0	0	8.40	8.24	1.63
(5V22) (691GC) Gardena, CA	1,015	1,011	99.61%	4	0.39%	0	0	1,010	0	0	0	2	0	0	0	0	0	0	0	0.69	2.50	0.01
(5V22) (691GD) Bakersfield, CA	6,179	5,774	93.45%	405	6.55%	0	0	5,533	0	241	0	235	0	142	0	25	0	3	0	5.95	10.73	5.37
(5V22) (691GE) Los Angeles, CA	12,427	10,924	87.91%	1,503	12.09%	0	0	10,419	0	505	0	930	0	358	0	113	0	102	0	9.08	9.06	5.16

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(5V22) (691GF) East Los Angeles, CA	1,698	1,628	95.88%	70	4.12%	0	0	1,589	0	39	0	43	0	25	0	0	0	0	0	1.02	0.00	6.66
(5V22) (691GG) Antelope Valley, CA	1,233	944	76.56%	289	23.44%	0	0	817	0	127	0	178	0	29	0	78	0	0	0	31.84	7.38	3.94
(5V22) (691GK) San Luis Obispo, CA	2,280	2,104	92.28%	176	7.72%	0	0	1,967	0	137	0	100	0	60	0	10	0	6	0	4.36	14.07	11.72
(5V22) (691GL) Santa Maria, CA	4,303	3,760	87.38%	543	12.62%	0	0	3,493	0	267	0	365	0	120	0	26	0	32	0	9.59	14.72	9.88
(5V22) (691GM) Oxnard, CA	6,033	5,354	88.75%	679	11.25%	0	0	4,965	0	389	0	267	0	330	0	70	0	12	0	13.07	10.73	6.39
(5V22) (691GP) San Gabriel Valley, CA	447	408	91.28%	39	8.72%	0	0	380	0	28	0	34	0	2	0	3	0	0	0	4.53		10.45
(3V23) (437) Fargo, ND HCS	34,426	33,066	96.05%	1,360	3.95%	9	10	31,665	4	1,401	1	837	3	288	2	101	0	134	0	2.97	5.83	3.67
(3V23) (437) Fargo, ND	26,952	25,732	95.47%	1,220	4.53%	0	10	24,501	4	1,231	1	746	3	262	2	93	0	119	0	3.78	5.84	4.43
(3V23) (437GA) Grafton, ND	254	252	99.21%	2	0.79%	0	0	245	0	0	0	0	0	0	0	0	0	0	0	0.57	7.05	3.85
(3V23) (437GB) Bismarck, ND	1,864	1,807	96.94%	57	3.06%	0	0	1,763	0	44	0	39	0	12	0	0	0	4	0	2.38	8.05	2.38
(3V23) (437GC) Fergus Falls, MN	596	592	99.33%	4	0.67%	0	0	582	0	0	0	4	0	0	0	0	0	0	0	1.38	2.97	0.85
(3V23) (437GD) Minot, ND	1,139	1,113	97.72%	26	2.28%	0	0	1,076	0	37	0	17	0	0	0	5	0	0	0	2.43	4.81	2.41
(3V23) (437GE) Bemidji, MN	1,551	1,533	98.84%	18	1.16%	0	0	1,511	0	22	0	11	0	4	0	0	0	0	0	1.79	2.70	3.04
(3V23) (437GF) Williston, ND	254	248	97.64%	6	2.36%	0	0	243	0	0	0	0	0	0	0	0	0	0	0	9.07	17.94	2.21
(3V23) (437GI) Grand Forks, ND	1,004	990	98.61%	14	1.39%	0	0	964	0	26	0	0	0	0	0	0	0	2	0	1.56	2.35	2.81
(3V23) (437GJ) Dickinson, ND	332	328	98.8%	4	1.2%	0	0	323	0	5	0	0	0	0	0	0	0	0	0	1.09	5.60	1.27
(3V23) (437GK) Jamestown, ND	283	277	97.88%	6	2.12%	0	0	266	0	11	0	0	0	0	0	0	0	0	0	2.11	3.67	5.85
(3V23) (437GL) Devils Lake, ND	197	194	98.48%	3	1.52%	0	0	191	0	0	0	0	0	0	0	0	0	0	0	1.95	0.06	2.00
(3V23) (438) Sioux Falls, SD HCS	37,314	35,842	96.06%	1,472	3.94%	5	2	34,142	0	1,700	1	982	0	289	1	116	0	85	0	2.58	6.17	3.03
(3V23) (438) Sioux Falls, SD (Royal C. Johnson)	28,930	27,662	95.62%	1,268	4.38%	0	0	26,225	0	1,437	0	832	0	255	0	101	0	80	0	2.57	6.09	2.92
(3V23) (438GA) Spirit Lake, IA	1,337	1,291	96.56%	46	3.44%	0	1	1,217	0	74	1	35	0	0	0	3	0	0	0	3.82	8.44	3.97
(3V23) (438GC) Sioux City, SD	4,773	4,706	98.6%	67	1.4%	0	0	4,610	0	96	0	49	0	8	0	6	0	4	0	2.24	5.29	3.46
(3V23) (438GD) Aberdeen, SD	1,193	1,145	95.98%	48	4.02%	0	0	1,094	0	51	0	36	0	7	0	5	0	0	0	3.28	14.32	2.69
(3V23) (438GE) Wagner, SD	162	153	94.44%	9	5.56%	0	0	141	0	0	0	6	0	2	0	0	0	0	0	4.76	19.90	2.86
(3V23) (438GF) Watertown, SD	919	885	96.3%	34	3.7%	0	1	855	0	30	0	24	0	10	1	0	0	0	0	1.81	5.66	2.58
(3V23) (568) Black Hills, SD HCS	19,089	17,835	93.43%	1,254	6.57%	0	0	16,850	0	985	0	752	0	317	0	75	0	110	0	4.72	9.29	2.77
(3V23) (568) Fort Meade, SD	9,318	8,557	91.83%	761	8.17%	0	0	8,075	0	482	0	438	0	197	0	51	0	75	0	5.12	9.73	1.97
(3V23) (568A4) Hot Springs, SD	4,524	4,304	95.14%	220	4.86%	0	0	4,141	0	163	0	125	0	61	0	14	0	20	0	4.02	7.38	1.78
(3V23) (568GA) Rapid City, SD	3,607	3,363	93.24%	244	6.76%	0	0	3,104	0	259	0	166	0	55	0	10	0	13	0	7.09	10.34	4.00
(3V23) (568GB) Pierre, SD	885	883	99.77%	2	0.23%	0	0	872	0	0	0	0	0	0	0	0	0	0	0	1.09	27.67	3.00
(3V23) (568HA) Newcastle, WY	28	27	96.43%	1	3.57%	0	0	26	0	0	0	0	0	0	0	0	0	0	0	4.06		0.00
(3V23) (568HB) Gordon, NE	72	72	100%	0	0%	0	0	71	0	0	0	0	0	0	0	0	0	0	0	2.50		0.00
(3V23) (568HF) Pine Ridge, SD	14	14	100%	0	0%	0	0	14	0	0	0	0	0	0	0	0	0	0	0	0.71		0.29
(3V23) (568HH) Scottsbluff, NE	542	516	95.2%	26	4.8%	0	0	448	0	68	0	0	0	0	0	0	0	0	0	7.67	10.00	2.00
(3V23) (568HJ) Mission, SD	87	87	100%	0	0%	0	0	87	0	0	0	0	0	0	0	0	0	0	0	0.00	2.00	
(3V23) (568HP) Winner, SD	12	12	100%	0	0%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0.00	2.50	0.00
(3V23) (618) Minneapolis, MN HCS	112,713	102,237	90.71%	10,476	9.29%	29	10	94,784	2	7,453	3	5,396	3	2,187	0	1,152	0	1,741	2	8.30	13.42	4.63
(3V23) (618) Minneapolis, MN	76,729	69,347	90.38%	7,382	9.62%	0	8	63,562	2	5,785	3	4,231	3	1,543	0	661	0	947	0	7.31	12.66	4.58
(3V23) (618BY) Twin Ports, WI	9,278	8,341	89.9%	937	10.1%	0	0	7,920	0	421	0	337	0	214	0	91	0	295	0	3.06	28.15	12.41
(3V23) (618GA) St. James, MN	298	286	95.97%	12	4.03%	0	0	280	0	0	0	8	0	0	0	0	0	0	0	5.60	0.23	1.71
(3V23) (618GB) Hibbing, MN	1,242	1,195	96.22%	47	3.78%	0	0	1,143	0	52	0	25	0	0	0	0	0	0	0	6.18	5.36	1.97
(3V23) (618GD) Maplewood, MN	3,300	3,083	93.42%	217	6.58%	0	0	2,801	0	282	0	145	0	40	0	23	0	0	0	6.68	15.40	1.48
(3V23) (618GE) Chippewa Valley, WI	4,340	3,375	77.76%	965	22.24%	0	0	3,213	0	162	0	240	0	151	0	241	0	333	0	37.53	13.64	2.23
(3V23) (618GG) Rochester, MN	2,526	2,479	98.14%	47	1.86%	0	0	2,407	0	72	0	30	0	14	0	0	0	0	0	1.16	5.66	4.29
(3V23) (618GH) Hayward, WI	287	273	95.12%	14	4.88%	0	0	261	0	0	0	11	0	0	0	0	0	0	0	5.53	13.71	0.08
(3V23) (618GI) Northwest Metro, MN	8,586	7,991	93.07%	595	6.93%	0	0	7,583	0	408	0	229	0	131	0	108	0	127	0	2.89	14.37	4.73
(3V23) (618GJ) Shakopee, MN	1,726	1,658	96.06%	68	3.94%	0	0	1,601	0	57	0	25	0	25	0	0	0	0	0	6.05	12.90	4.41
(3V23) (618GK) Albert Lea, MN	603	573	95.02%	30	4.98%	0	0	538	0	35	0	21	0	0	0	0	0	0	0	8.22	2.88	2.82
(3V23) (618GL) Minneapolis Harmon Place, MN	326	324	99.39%	2	0.61%	0	0	316	0	8	0	0	0	0	0	0	0	0	0	4.93		
(3V23) (618GM) Rice Lake, WI	1,054	937	88.9%	117	11.1%	0	0	848	0	89	0	65	0	36	0	9	0	0	0	15.54	4.90	4.15
(3V23) (618GN) Mankato, MN (Lyle C. Pearson)	2,049	2,011	98.15%	38	1.85%	0	0	1,954	0	57	0	25	0	6	0	3	0	0	0	4.00	5.40	1.07
(3V23) (618QA) Fort Snelling, MN	218	218	100%	0	0%	0	2	216	0	0	0	0	0	0	0	0	0	0	2		0.33	
(3V23) (618QB) Ely, MN	151	146	96.69%	5	3.31%	0	0	141	0	0	0	0	0	3	0	0	0	0	0	4.09	0.00	2.13

Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 1/1/2020	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
(3V23) (636A6) Central Iowa HCS	31,143	27,547	88.45%	3,596	11.55%	0	3	25,242	1	2,305	0	1,733	0	880	0	512	1	471	1	6.29	13.96	17.68
(3V23) (636A6) Des Moines, IA	22,978	20,002	87.05%	2,976	12.95%	0	3	18,035	1	1,967	0	1,480	0	722	0	371	1	403	1	9.27	12.65	23.86
(3V23) (636BU) Des Moines, IA - VADOM	13	13	100%	0	0%	0	0	13	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GC) Mason City, IA	2,890	2,405	83.22%	485	16.78%	0	0	2,274	0	131	0	169	0	128	0	135	0	53	0	7.25	51.12	11.00
(3V23) (636GD) Marshalltown, IA	451	412	91.35%	39	8.65%	0	0	365	0	47	0	26	0	4	0	0	0	9	0	11.29	18.49	1.04
(3V23) (636GK) Fort Dodge, IA	2,559	2,535	99.06%	24	0.94%	0	0	2,476	0	59	0	11	0	9	0	0	0	0	0	1.89	7.33	
(3V23) (636GM) Carroll, IA	942	902	95.75%	40	4.25%	0	0	857	0	45	0	29	0	0	0	0	0	0	0	3.41	3.32	6.27
(3V23) (636GR) Knoxville, IA	780	753	96.54%	27	3.46%	0	0	706	0	47	0	14	0	0	0	0	0	0	0	7.81	4.39	1.28
(3V23) (636GX) Fort Dodge North, IA	371	366	98.65%	5	1.35%	0	0	358	0	0	0	0	0	0	0	0	0	0	0			1.58
(3V23) (636QB) Des Moines Center Street, IA	159	159	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636A8) Iowa City, IA HCS	53,172	48,901	91.97%	4,271	8.03%	0	0	45,559	0	3,342	0	2,656	0	864	0	355	0	396	0	6.34	12.05	4.83
(3V23) (636A8) Iowa City, IA	20,051	17,435	86.95%	2,616	13.05%	0	0	15,754	0	1,681	0	1,733	0	534	0	159	0	190	0	11.19	11.52	21.58
(3V23) (636GF) Quad Cities, IA	7,943	7,510	94.55%	433	5.45%	0	0	7,125	0	385	0	177	0	86	0	89	0	81	0	7.78	15.19	4.36
(3V23) (636GG) Quincy, IL	2,485	2,401	96.62%	84	3.38%	0	0	2,348	0	53	0	56	0	11	0	0	0	9	0	6.48	4.09	7.31
(3V23) (636GH) Waterloo, IA	2,711	2,579	95.13%	132	4.87%	0	0	2,449	0	130	0	100	0	19	0	0	0	0	0	6.55	4.25	5.09
(3V23) (636GI) Galesburg, IL (Lane A. Evans)	2,262	2,175	96.15%	87	3.85%	0	0	2,066	0	109	0	65	0	12	0	7	0	3	0	3.87	5.64	5.20
(3V23) (636GJ) Dubuque, IA	2,114	2,025	95.79%	89	4.21%	0	0	1,891	0	134	0	46	0	30	0	0	0	0	0	7.78	2.00	8.01
(3V23) (636GN) Cedar Rapids, IA	3,633	3,538	97.39%	95	2.61%	0	0	3,418	0	120	0	62	0	18	0	5	0	0	0	3.42	3.59	3.63
(3V23) (636GS) Ottumwa, IA	2,525	2,511	99.45%	14	0.55%	0	0	2,486	0	25	0	7	0	0	0	0	0	5	0	5.41	1.93	0.85
(3V23) (636GT) Sterling, IL	972	921	94.75%	51	5.25%	0	0	862	0	59	0	28	0	0	0	5	0	0	0	3.77	12.93	2.17
(3V23) (636GU) Decorah, IA	827	801	96.86%	26	3.14%	0	0	763	0	38	0	21	0	4	0	0	0	0	0	3.86	5.83	3.32
(3V23) (636GW) Coralville, IA	3,666	3,556	97%	110	3%	0	0	3,491	0	65	0	56	0	36	0	9	0	0	0	5.09	2.33	2.72
(3V23) (636QC) Linn County, IA	76	76	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.24
(3V23) (636QG) Iowa City, IA - Mobile	276	169	61.23%	107	38.77%	0	0	113	0	56	0	79	0	26	0	2	0	0	0		25.44	
(3V23) (636QI) Davenport, IA	276	271	98.19%	5	1.81%	0	0	259	0	0	0	0	0	0	0	0	0	0	0			5.44
(3V23) (636QJ) Iowa City South Clinton Street, IA	3,355	2,933	87.42%	422	12.58%	0	0	2,458	0	475	0	225	0	74	0	56	0	67	0		16.19	20.38
(3V23) (636) Nebraska-W Iowa HCS	69,414	63,950	92.13%	5,464	7.87%	61	19	60,004	0	3,946	1	2,918	9	1,299	2	652	0	595	7	9.83	8.72	8.46
(3V23) (636) Omaha, NE	41,904	37,884	90.41%	4,020	9.59%	0	4	35,297	0	2,587	0	1,945	0	1,073	0	583	0	419	4	7.90	9.59	9.15
(3V23) (636A4) Grand Island, NE	10,995	10,772	97.97%	223	2.03%	0	0	10,363	0	409	0	155	0	36	0	0	0	24	0	3.35	3.50	3.08
(3V23) (636A5) Lincoln, NE	8,722	7,783	89.23%	939	10.77%	0	1	7,165	0	618	1	679	0	144	0	46	0	70	0	8.35	12.87	11.12
(3V23) (636BW) Grand Island, NE - VADOM	12	12	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.00
(3V23) (636BX) Omaha, NE - VADOM	10	9	90%	1	10%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (636GA) Norfolk, NE	1,234	1,151	93.27%	83	6.73%	0	0	1,102	0	49	0	25	0	6	0	0	0	48	0	83.53	10.15	6.65
(3V23) (636GB) North Platte, NE	1,256	1,176	93.63%	80	6.37%	0	14	1,112	0	64	0	52	9	18	2	5	0	0	3	6.23	10.53	8.89
(3V23) (636GL) Bellevue, NE	3,474	3,423	98.53%	51	1.47%	0	0	3,260	0	163	0	29	0	9	0	0	0	11	0	5.25	2.65	0.61
(3V23) (636GP) Shenandoah, IA	778	737	94.73%	41	5.27%	0	0	708	0	29	0	22	0	0	0	0	0	0	0	7.15	3.21	8.13
(3V23) (636GQ) Holdrege, NE	952	926	97.27%	26	2.73%	0	0	903	0	23	0	11	0	0	0	0	0	7	0	4.50	9.23	5.25
(3V23) (636QA) Omaha Dorcas Street, NE	77	77	100%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(3V23) (656) St. Cloud, MN HCS	47,985	43,988	91.67%	3,997	8.33%	11	2	40,617	1	3,371	1	2,790	0	784	0	240	0	183	0	5.11	12.38	8.80
(3V23) (656) St. Cloud, MN	40,285	36,913	91.63%	3,372	8.37%	0	1	34,069	0	2,844	1	2,423	0	616	0	191	0	142	0	5.35	12.39	7.79
(3V23) (656GA) Brainerd, MN	5,121	4,613	90.08%	508	9.92%	0	0	4,173	0	440	0	302	0	133	0	37	0	36	0	6.32	11.89	19.36
(3V23) (656GB) Montevideo, MN	771	714	92.61%	57	7.39%	0	1	677	1	37	0	32	0	22	0	3	0	0	0	5.26	21.66	4.89
(3V23) (656GC) Alexandria, MN (Max J. Beilke)	1,808	1,748	96.68%	60	3.32%	0	0	1,698	0	50	0	33	0	0	0	9	0	0	0	1.35	6.36	10.33

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 1/1/2020	11,357,822	10,542,625	92.82%	815,197	7.18%	4,033	9,231	9,965,853	1,074	576,772	1,071	436,280	1,188	185,512	1,160	89,790	989	103,615	3,749	4.00	10.47	6.74
National: 12/15/2019	10,997,321	10,222,962	92.96%	774,359	7.04%	4,479	8,966	9,682,561	1,271	540,401	779	409,990	1,410	177,868	1,125	86,554	820	99,947	3,561	3.93	10.30	6.62
National: 12/1/2019	11,336,062	10,560,438	93.16%	775,624	6.84%	4,523	9,148	9,983,501	1,197	576,937	852	411,971	1,483	178,810	1,163	85,701	910	99,142	3,543	3.90	10.12	6.35
National: 11/15/2019	11,093,728	10,347,312	93.27%	746,416	6.73%	4,289	9,736	9,779,903	1,453	567,409	1,094	398,441	1,579	169,505	1,142	82,311	1,046	96,159	3,422	3.90	10.02	6.21
National: 11/1/2019	11,151,358	10,420,370	93.44%	730,988	6.56%	4,249	9,523	9,861,357	1,582	559,013	965	394,108	1,540	161,984	1,243	79,868	979	95,028	3,214	3.87	9.85	5.93
National: 10/15/2019	11,125,371	10,400,893	93.49%	724,478	6.51%	4,109	9,399	9,819,371	1,511	581,522	1,027	392,288	1,574	160,241	1,323	77,331	999	94,618	2,965	3.94	9.86	5.91
National: 10/1/2019	11,132,447	10,421,823	93.62%	710,624	6.38%	3,977	9,393	9,855,351	1,705	566,472	908	382,723	1,721	158,228	1,264	75,194	889	94,479	2,906	3.89	9.75	5.76
National: 9/15/2019	11,363,005	10,635,394	93.6%	727,611	6.4%	3,870	9,086	10,049,154	1,598	586,240	1,136	395,028	1,664	159,909	1,186	76,651	638	96,023	2,864	3.99	9.73	5.67
National: 9/1/2019	11,350,354	10,619,229	93.56%	731,125	6.44%	3,495	8,918	10,032,374	1,845	586,855	1,054	397,379	1,586	159,453	1,086	77,693	632	96,600	2,715	4.04	9.77	5.58
National: 8/15/2019	11,056,943	10,343,648	93.55%	713,295	6.45%	2,980	8,604	9,772,297	1,591	571,351	1,257	380,916	1,487	159,427	895	77,823	719	95,129	2,655	4.02	9.80	5.55
National: 8/1/2019	11,034,946	10,324,205	93.56%	710,741	6.44%	3,008	8,512	9,757,254	1,612	566,951	1,117	373,522	1,446	162,548	930	79,348	708	95,323	2,699	3.99	9.84	5.44
National: 7/15/2019	10,992,848	10,258,942	93.32%	733,906	6.68%	3,232	10,258	9,681,790	1,656	577,152	1,207	388,401	1,698	168,391	1,194	81,761	813	95,353	3,690	4.03	10.06	5.56
National: 7/1/2019	10,978,049	10,237,460	93.25%	740,589	6.75%	3,649	10,930	9,660,653	2,106	576,807	1,195	391,601	1,677	170,665	1,192	83,013	944	95,310	3,816	4.01	10.12	5.55
National: 6/16/2019	10,929,102	10,182,674	93.17%	746,428	6.83%	4,245	11,024	9,603,760	2,048	578,914	1,153	395,757	1,790	171,064	1,076	83,987	915	95,620	4,042	4.10	10.20	5.51
National: 6/1/2019	11,203,827	10,434,248	93.13%	769,579	6.87%	7,863	11,834	9,837,564	1,951	596,684	1,451	410,870	1,806	174,437	1,377	85,708	923	98,564	4,326	4.13	10.24	5.43
National: 5/15/2019	10,886,574	10,141,879	93.16%	744,695	6.84%	3,388	12,028	9,562,402	2,174	579,477	1,458	394,695	1,747	168,367	1,371	83,963	981	97,670	4,297	4.14	10.27	5.37
National: 5/1/2019	10,961,193	10,220,027	93.24%	741,166	6.76%	3,769	12,003	9,642,927	2,012	577,100	1,361	391,796	1,890	168,287	1,325	83,232	907	97,851	4,508	4.14	10.20	5.29
National: 4/15/2019	10,972,866	10,230,227	93.23%	742,639	6.77%	3,308	11,836	9,651,313	1,959	578,914	1,243	395,557	1,860	167,976	1,300	81,059	826	98,047	4,648	4.14	10.19	5.28
National: 4/1/2019	10,921,147	10,177,852	93.19%	743,295	6.81%	3,300	11,874	9,611,411	2,061	566,441	1,199	398,132	1,860	168,020	1,204	79,019	832	98,124	4,718	4.15	10.19	5.26
National: 3/15/2019	10,837,159	10,091,609	93.12%	745,550	6.88%	3,938	12,035	9,513,374	1,973	578,235	1,332	400,085	1,917	168,236	1,148	78,631	881	98,598	4,784	4.21	10.33	5.43
National: 3/1/2019	10,769,089	10,025,043	93.09%	744,046	6.91%	4,168	12,206	9,460,866	1,920	564,177	1,529	399,782	1,850	165,838	1,226	79,054	929	99,372	4,752	4.21	10.37	5.51
National: 2/15/2019	10,727,516	9,982,663	93.06%	744,853	6.94%	4,238	12,400	9,411,439	2,102	571,224	1,405	395,755	1,793	169,268	1,163	79,874	1,041	99,956	4,896	4.23	10.45	5.61
National: 2/1/2019	10,676,810	9,940,095	93.1%	736,715	6.9%	4,293	12,817	9,390,068	1,969	550,027	1,574	382,505	1,813	173,368	1,289	80,634	1,089	100,208	5,083	4.21	10.48	5.67
National: 1/15/2019	10,550,715	9,796,498	92.85%	754,217	7.15%	3,829	14,147	9,252,587	2,176	543,911	1,265	392,997	2,200	177,628	1,756	82,748	1,263	100,844	5,487	4.26	10.74	6.08
National: 1/1/2019	10,704,776	9,902,087	92.5%	802,689	7.5%	4,093	14,581	9,328,846	2,064	573,241	1,598	425,598	2,318	188,456	1,751	86,087	1,283	102,548	5,567	4.36	11.06	6.31
National: 12/15/2018	10,596,756	9,817,998	92.65%	778,758	7.35%	3,612	14,611	9,259,684	2,439	558,314	1,680	410,013	2,298	184,576	1,572	84,930	1,155	99,239	5,467	4.30	10.88	6.13
National: 12/1/2018	10,648,534	9,881,302	92.79%	767,232	7.21%	4,380	15,047	9,315,168	2,348	566,134	1,711	404,814	2,348	182,529	1,703	83,951	1,220	95,938	5,717	4.26	10.72	5.98
National: 11/15/2018	10,389,469	9,642,091	92.81%	747,378	7.19%	3,409	15,283	9,068,623	2,630	573,468	1,653	399,599	2,239	174,513	1,595	81,400	1,316	91,866	5,850	4.31	10.67	6.01
National: 11/1/2018	10,430,700	9,704,256	93.04%	726,444	6.96%	3,487	15,359	9,145,544	2,561	558,712	1,631	391,872	2,232	166,858	1,619	78,460	1,340	89,254	5,976	4.24	10.39	5.79
National: 10/15/2018	10,433,737	9,714,884	93.11%	718,853	6.89%	3,629	16,625	9,135,472	2,540	579,412	1,549	390,883	2,592	166,088	2,067	75,380	1,382	86,502	6,495	4.25	10.31	5.74
National: 10/1/2018	10,420,885	9,713,057	93.21%	707,828	6.79%	3,629	15,552	9,144,488	2,451	568,569	1,426	386,103	2,643	163,526	1,860	73,225	1,385	84,974	5,787	4.18	10.17	5.68
National: 9/15/2018	10,614,542	9,898,920	93.26%	715,622	6.74%	3,629	16,027	9,316,482	2,470	582,438	1,765	395,813	2,653	161,931	1,743	73,361	1,272	84,517	6,124	4.19	10.11	5.58
National: 9/1/2018	10,618,324	9,908,063	93.31%	710,261	6.69%	3,629	17,327	9,326,770	3,054	581,293	1,911	393,545	2,691	160,104	1,889	72,822	1,158	83,790	6,624	4.18	10.07	5.51
National: 8/15/2018	10,535,058	9,834,583	93.35%	700,475	6.65%	3,650	19,044	9,250,826	3,782	583,757	2,230	386,256	2,628	159,710	2,000	72,086	1,386	82,423	7,018	4.22	10.09	5.41
National: 8/1/2018	10,489,290	9,794,085	93.37%	695,205	6.63%	3,973	19,187	9,220,590	3,944	573,495	2,274	382,998	2,804	159,382	1,766	72,046	1,459	80,779	6,940	4.18	10.10	5.32
National: 7/15/2018	10,433,332	9,731,231	93.27%	702,101	6.73%	5,273	18,466	9,153,411	3,730	577,820	1,945	391,282	2,553	160,867	1,804	71,793	1,358	78,159	7,076	4.20	10.18	5.32
National: 7/1/2018	10,389,124	9,694,697	93.32%	694,427	6.68%	4,580	16,976	9,123,324	3,050	571,373	1,678	387,898	2,184	159,125	1,821	70,887	1,349	76,517	6,894	4.19	10.14	5.27
National: 6/15/2018	10,317,842	9,641,275	93.44%	676,567	6.56%	4,776	16,240	9,078,056	2,670	563,219	1,533	380,741	2,364	154,033	1,616	68,772	1,341	73,021	6,716	4.17	10.00	5.08
National: 6/1/2018	10,086,361	9,438,791	93.58%	647,570	6.42%	5,060	15,976	8,896,281	2,117	542,510	1,624	366,907	2,536	146,134	1,658	65,506	1,303	69,023	6,738	4.10	9.83	4.98
National: 5/15/2018	9,902,438	9,291,922	93.83%	610,516	6.17%	5,045	15,733	8,751,332	2,319	540,590	1,598	347,460	2,196	136,718	1,570	61,107	1,472	65,231	6,578	4.08	9.63	4.83
National: 5/1/2018	9,959,866	9,366,287	94.04%	593,579	5.96%	4,469	15,899	8,827,509	2,359	538,778	1,513	338,269	2,286	133,962	1,710	58,708	1,361	62,640	6,670	4.10	9.39	4.70
National: 4/15/2018	9,191,237	8,741,702	95.11%	449,535	4.89%	4,598	15,830	8,273,900	2,303	467,802	1,584	259,226	2,193	97,554	1,889	42,740	1,023	50,015	6,838	4.00	7.96	4.52
National: 4/1/2018	10,072,702	9,487,014	94.19%	585,688	5.81%	4,468	16,075	8,939,526	2,451	547,488	1,452	343,923	2,332	130,459	1,695	52,669	1,164	58,637	6,981	4.13	9.08	4.41
National: 3/15/2018	9,685,050	9,132,281	94.29%	552,769	5.71%	4,435	16,331	8,589,608	2,638	542,673	1,561	324,467	2,418	122,733	1,412	49,858	1,414	55,711	6,888	4.17	8.97	4.36
National: 3/1/2018	9,590,907	9,053,783	94.4%	537,124	5.6%	4,635	16,291	8,533,804	2,451	519,979	1,832	315,519	2,199	117,541	1,581	48,962	1,378	55,102	6,850	4.19	8.86	4.30
National: 2/15/2018	9,525,326	8,996,942	94.45%	528,384	5.55%	5,091	17,150	8,476,365	2,796	520,577	1,907	307,218	1,873	117,154	1,789	48,864	1,535	55,148	7,250	4.22	8.82	4.29

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13.EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 10/15/2017	9,508,369	8,940,061	94.02%	568,308	5.98%	4,759	23,275	8,265,423	3,620	565,959	2,656	328,754	3,482	126,159	3,803	52,056	2,635	51,153	7,079	4.86	9.20	4.41
National: 10/1/2017	9,348,715	8,801,626	94.15%	547,089	5.85%	4,636	23,147	8,252,016	4,137	549,610	2,047	324,222	3,900	123,558	3,779	49,846	2,454	49,463	6,830	4.81	9.00	4.56
National: 9/15/2017	9,051,453	8,516,453	94.09%	535,000	5.91%	4,519	23,669	7,974,409	3,687	542,044	2,878	320,877	4,897	118,015	3,310	48,532	1,918	47,576	6,979	4.83	9.06	4.61
National: 9/1/2017	9,089,856	8,560,222	94.17%	529,634	5.83%	4,046	23,819	8,026,624	4,574	533,598	2,904	319,626	4,873	115,895	3,125	47,684	1,524	46,429	6,819	4.77	8.97	4.45
National: 8/15/2017	8,958,717	8,436,837	94.17%	521,880	5.83%	4,105	23,384	7,892,680	4,634	544,157	3,429	314,030	4,527	114,830	2,293	46,322	1,690	46,698	6,811	4.86	8.98	4.44
National: 8/1/2017	8,900,173	8,387,264	94.24%	512,909	5.76%	3,838	23,344	7,859,351	5,334	527,913	2,748	306,044	4,382	114,888	2,150	46,141	1,802	45,836	6,928	4.81	8.91	4.34
National: 7/15/2017	9,024,312	8,493,349	94.12%	530,963	5.88%	3,550	22,424	7,942,174	4,770	551,175	3,683	318,862	3,118	119,335	2,241	46,890	1,945	45,876	6,667	4.90	8.99	4.36
National: 7/1/2017	8,936,368	8,412,893	94.14%	523,475	5.86%	3,665	20,755	7,875,844	4,924	537,049	2,370	312,589	2,749	118,175	2,304	46,857	1,892	45,854	6,516	4.91	8.93	4.32
National: 6/15/2017	8,591,321	8,088,703	94.15%	502,618	5.85%	3,985	20,260	7,570,141	3,800	518,562	2,121	297,199	3,318	114,596	2,594	46,104	1,861	44,719	6,566	4.96	8.90	4.27
National: 6/1/2017	8,542,067	8,041,987	94.15%	500,080	5.85%	3,813	21,043	7,534,005	3,873	507,982	2,382	295,514	3,625	113,309	2,799	46,617	1,978	44,640	6,305	4.99	8.87	4.18
National: 5/15/2017	8,481,214	7,993,925	94.25%	487,289	5.75%	4,149	21,439	7,476,821	4,034	517,104	2,531	286,344	4,021	110,792	2,805	46,293	1,719	43,860	6,320	4.96	8.80	4.04
National: 5/1/2017	8,428,815	7,949,787	94.32%	479,028	5.68%	4,283	21,891	7,448,568	4,401	501,219	2,457	280,265	4,341	109,615	2,793	46,035	1,545	43,113	6,349	4.93	8.71	3.93
National: 4/15/2017	8,592,740	8,102,024	94.29%	490,716	5.71%	4,244	22,383	7,574,365	4,664	527,659	3,292	290,487	3,999	111,567	2,541	45,541	1,554	43,121	6,271	4.96	8.74	3.96
National: 4/1/2017	8,526,221	8,032,851	94.21%	493,370	5.79%	4,701	23,131	7,527,950	5,227	504,901	3,222	293,352	4,327	111,665	2,350	44,848	1,748	43,505	6,196	4.97	8.73	3.92
National: 3/15/2017	8,120,079	7,633,349	94.01%	486,730	5.99%	4,353	22,840	7,116,603	4,623	516,746	3,459	289,205	3,773	110,216	2,520	43,953	1,959	43,356	6,434	5.09	9.00	4.06
National: 3/1/2017	8,014,137	7,529,677	93.95%	484,460	6.05%	4,629	22,651	7,040,550	4,899	489,127	3,198	287,091	3,217	109,349	2,824	44,372	1,837	43,648	6,607	5.10	9.02	4.06
National: 2/15/2017	7,892,670	7,413,763	93.93%	478,907	6.07%	4,767	23,600	6,923,443	4,873	490,320	2,785	279,397	3,006	110,121	3,498	45,268	2,203	44,121	7,150	5.13	9.12	4.08
National: 2/1/2017	7,801,469	7,321,910	93.85%	479,559	6.15%	5,250	23,684	6,860,408	4,533	461,502	2,450	273,225	3,587	113,850	3,295	47,111	2,457	45,373	7,294	5.19	9.25	4.04
National: 1/15/2017	7,851,338	7,329,914	93.36%	521,424	6.64%	6,388	24,607	6,834,653	4,174	495,261	2,396	298,712	4,910	123,886	3,409	50,829	2,361	47,997	7,281	5.53	9.77	4.34
National: 1/1/2017	7,745,629	7,198,625	92.94%	547,004	7.06%	4,543	26,990	6,712,340	3,973	486,285	3,470	314,413	4,527	129,605	3,780	53,535	2,645	49,451	8,506	5.73	10.12	4.46
National: 12/15/2016	7,349,955	6,830,422	92.93%	519,533	7.07%	3,882	27,130	6,368,051	5,074	462,371	3,032	292,045	4,379	126,169	3,609	53,067	2,483	48,252	8,481	5.77	10.17	4.50
National: 12/1/2016	7,328,991	6,810,179	92.92%	518,812	7.08%	4,385	27,634	6,349,203	4,663	460,976	3,170	288,790	4,923	128,663	3,774	53,218	2,594	48,141	8,415	5.83	10.21	4.46
National: 11/15/2016	7,256,452	6,737,465	92.85%	518,987	7.15%	4,570	28,914	6,257,160	4,917	480,305	3,637	294,025	5,353	125,582	3,825	52,978	2,870	46,402	8,302	6.00	10.25	4.51
National: 11/1/2016	7,268,886	6,751,345	92.88%	517,541	7.12%	4,403	29,108	6,289,262	5,452	462,083	3,275	297,081	5,514	122,996	3,894	52,684	2,702	44,780	8,267	5.99	10.10	4.47
National: 10/15/2016	7,415,824	6,884,899	92.84%	530,925	7.16%	4,429	29,238	6,372,612	5,155	512,287	4,294	308,324	5,179	126,865	3,964	52,388	2,191	43,348	8,371	6.20	10.18	4.49
National: 10/1/2016	7,359,282	6,837,227	92.91%	522,055	7.09%	4,274	29,938	6,349,398	6,043	487,829	3,732	304,104	5,454	125,792	3,785	50,425	2,332	41,734	8,519	6.15	10.03	4.37
National: 9/15/2016	6,984,247	6,476,585	92.73%	507,662	7.27%	3,775	30,488	5,995,861	5,652	480,724	4,015	296,275	5,802	122,375	3,722	49,868	2,433	39,144	8,795	6.31	10.21	4.42
National: 9/1/2016	6,908,055	6,401,680	92.67%	506,375	7.33%	4,022	32,073	5,939,364	6,325	462,316	4,102	295,426	5,929	122,874	3,865	49,645	2,371	38,430	9,394	6.36	10.21	4.43
National: 8/15/2016	6,803,336	6,292,976	92.5%	510,360	7.5%	0	33,373	5,814,689	6,918	478,287	4,158	296,700	5,903	126,697	3,976	49,810	2,840	37,153	9,567	6.57	10.36	4.47
National: 8/1/2016	6,710,914	6,197,722	92.35%	513,192	7.65%	4,330	34,656	5,738,357	7,781	459,365	3,712	296,322	6,360	129,843	4,263	50,665	2,817	36,362	9,715	6.63	10.46	4.43
National: 7/15/2016	6,637,517	6,111,240	92.07%	526,277	7.93%	4,254	35,894	5,641,123	7,196	470,117	5,115	305,194	5,918	135,446	4,348	50,308	3,301	35,329	9,929	6.84	10.71	4.58
National: 7/1/2016	6,574,400	6,048,688	92%	525,712	8%	3,843	36,281	5,594,340	8,081	454,348	4,654	303,984	6,227	136,962	3,889	50,076	3,408	34,690	9,908	6.91	10.69	4.63
National: 6/15/2016	6,455,383	5,940,432	92.02%	514,951	7.98%	3,617	36,616	5,485,676	8,174	454,756	4,293	298,442	6,001	134,627	4,797	48,720	3,416	33,162	9,905	6.99	10.60	4.64
National: 6/1/2016	6,421,794	5,914,378	92.1%	507,416	7.9%	3,689	36,865	5,470,931	7,535	443,447	5,139	296,114	6,123	132,145	5,083	47,527	3,349	31,630	9,462	6.95	10.48	4.62
National: 5/15/2016	6,689,547	6,183,667	92.44%	505,880	7.56%	3,965	36,630	5,713,141	8,715	470,526	4,218	297,013	6,891	131,214	4,690	46,672	2,880	30,981	9,104	6.89	10.15	4.43
National: 5/1/2016	6,703,520	6,208,830	92.62%	494,690	7.38%	3,938	36,010	5,751,861	7,769	456,969	4,555	292,486	7,157	127,501	4,719	44,608	2,761	30,095	9,015	6.80	9.90	4.23
National: 4/15/2016	6,460,487	5,978,104	92.53%	482,383	7.47%	4,233	36,251	5,523,546	7,999	454,558	5,146	289,675	6,891	121,927	4,247	41,265	2,806	29,516	9,076	6.92	9.94	4.19
National: 4/1/2016	6,457,830	5,973,074	92.49%	484,756	7.51%	3,837	37,560	5,541,689	8,576	431,385	5,400	293,627	7,126	121,932	4,392	39,006	3,038	30,191	8,883	6.96	9.89	4.03
National: 3/15/2016	6,353,299	5,870,724	92.4%	482,575	7.6%	3,197	38,264	5,416,038	8,546	454,686	4,645	291,867	7,000	120,651	4,687	38,717	3,633	31,340	9,741	7.16	10.04	4.25
National: 3/1/2016	6,312,188	5,831,434	92.38%	480,754	7.62%	3,227	38,834	5,403,345	8,508	428,089	4,600	288,862	6,788	119,999	5,359	39,445	3,647	32,448	9,910	7.19	9.99	4.26
National: 2/15/2016	6,468,615	5,965,113	92.22%	503,502	7.78%	3,378	43,493	5,501,989	9,352	463,124	4,731	299,239	7,540	128,507	6,560	42,248	5,008	33,508	10,280	7.41	10.19	4.56
National: 2/1/2016	6,196,280	5,695,137	91.91%	501,143	8.09%	3,111	44,756	5,278,182	9,423	416,955	5,487	287,852	8,588	134,374	6,646	44,556	4,527	34,361	10,071	7.50	10.49	4.89
National: 1/15/2016	6,139,100	5,612,888	91.43%	526,212	8.57%	3,170	47,298	5,179,700	9,841	433,188	5,271	298,643	10,300	144,074	7,340	47,949	4,340	35,546	9,997	7.83	11.02	5.36
National: 1/1/2016	6,289,103	5,719,216	90.94%	569,887	9.06%	2,792	49,631	5,296,021	8,833	423,195	8,104	323,953	10,721	156,932	6,793	51,639	4,926	37,363	10,098	8.06	11.36	5.53
National: 12/15/2015	5,954,375	5,409,820	90.85%	544,555	9.15%	10,863	48,888	5,007,168	11,405	402,652	6,247	305,781	11,000	152,587	6,867	50,208	4,340	35,979	9,007	8.20	11.47	5.55
National: 12/1/2015	6,019,856	5,477,103	90.98%	542,753	9.02%	10,834	47,765	5,067,603	10,303	409,500	7,729	303,423	10,118	153,424	6,969	50,471	4,439	35,435	8,190	8.09	11.37	5.47
National: 11/1																						

Grand Total	1.Total Appts Scheduled	2.Appts Scheduled 30 Days or Under	3.Percent Appts Scheduled 30 Days or Under	4.Appts Scheduled Over 30 Days	5.Percent Appts Scheduled Over 30 Days	6. New Enroll Appt Req	7.EWL Count	8.Appts Between 0-14 Days	9.EWL 0-14 Days	10.Appts Between 15-30 Days	11.EWL 15 -30 days	12.Appts Between 31-60 Days	13. EWL 31 -60 Days	14.Appts Between 61-90 Days	15.EWL 61 -90 Days	16.Appts Between 91 - 120 Days	17.EWL 91 -120 Days	18.Appts Beyond 120 Days	19.EWL Greater than 120 Days	20.PC Avg Wait Time	21.SC Avg Wait Time	22.MH Avg Wait Time
National: 8/1/2015	6,228,657	5,786,543	92.9%	442,114	7.1%	2,852	40,622	5,390,680	11,846	395,863	7,062	266,162	10,249	116,485	4,241	38,365	2,761	21,102	4,368	6.77	9.29	4.54
National: 7/15/2015	5,921,350	5,452,402	92.08%	468,948	7.92%	3,093	40,730	5,042,679	11,405	409,723	8,549	278,047	8,519	121,120	4,992	42,735	2,660	27,046	4,506	7.70	9.98	5.30
National: 7/1/2015	5,979,472	5,515,532	92.24%	463,940	7.76%	2,943	39,098	5,118,404	12,623	397,128	7,480	274,691	7,033	120,842	4,641	41,992	2,656	26,415	4,581	7.77	9.74	5.20
National: 6/15/2015	5,829,959	5,391,010	92.47%	438,949	7.53%	3,546	34,867	5,002,619	11,083	388,391	4,732	259,209	7,821	115,068	4,185	39,622	2,585	25,050	4,451	7.87	9.50	5.06
National: 6/1/2015	5,810,529	5,380,664	92.6%	429,865	7.4%	3,338	33,008	5,009,630	9,315	371,034	5,003	255,330	7,631	111,673	4,253	38,530	2,547	24,332	4,258	7.79	9.23	5.01
National: 5/15/2015	5,849,122	5,422,044	92.7%	427,078	7.3%	2,804	30,520	5,041,721	8,849	380,323	5,584	256,092	6,228	109,604	3,584	37,576	2,298	23,806	3,914	7.80	9.10	4.94
National: 5/1/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
National: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
National: 4/1/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
National: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
National: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
National: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
National: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
National: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
National: 1/1/2015	5,806,214	5,417,200	93.3%	389,014	6.7%	2,381	24,929	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.4%	378,398	6.6%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.7%	376,863	6.3%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11
Public Data - Pending Appointments Printed by: DVA\vacoscateb on 1/21/2020 10:30:54 AM																						

FOOTNOTES

*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.