User Story

**1. Visitor / Tourist (Primary User)**

* **As a visitor**, I want to easily navigate the website so that I can find relevant information about Kosovo.
* **As a visitor**, I want to select a city or region of Kosovo so that I can get recommendations specific to that area.
* **As a visitor**, I want to see a **step-by-step progress tracker** (like a game) so that I can plan my trip efficiently.
* **As a visitor**, I want to get **flight information and airport details** so that I know how to reach Kosovo.
* **As a visitor**, I want to see **recommended taxi services** so that I can book reliable transport upon arrival.
* **As a visitor**, I want to view a list of **hotels and accommodations** so that I can book a place to stay.
* **As a visitor**, I want to see **restaurant recommendations** based on location and cuisine preferences.
* **As a visitor**, I want to explore **top tourist attractions** so that I can plan my itinerary.
* **As a visitor**, I want to use **an interactive map** so that I can find directions and suggested routes.
* **As a visitor**, I want to read **fun facts and cultural insights** about Kosovo to understand its history and traditions.
* **As a visitor**, I want to use an **AI chatbot guide** so that I can ask real-time questions about Kosovo.
* **As a visitor**, I want to check the **currency exchange rates** so that I can budget my trip properly.

**2. Registered User**

* **As a registered user**, I want to create an account so that I can save my trip progress and preferences.
* **As a registered user**, I want to bookmark places I want to visit so that I can easily find them later.
* **As a registered user**, I want to leave reviews on places I visit so that I can help other travelers.

**3. Website Admin (Your Team Managing Content)**

* **As an admin**, I want to add new places (restaurants, attractions, hotels) so that the information stays updated.
* **As an admin**, I want to monitor website analytics so that I can improve user experience.