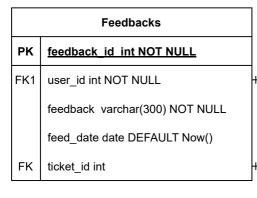
Ticketing ERD

Adiba Siddiqui

	Cities	
PK	city_id int NOT NULL]
	city varchar(70) NOT NULL	
	zipcode numeric(7) NOT NULL	
	country varchar(70) NOT NULL	



Users		
PK	user_id int NOT NULL	
	first_name varchar(50) NOT NULL	
	last_name varchar(50) NOT NULL	
	email_id varchar(70) NOT NULL	
	phone_no varchar(12)	
FK1	city_id int	
	image BLOB	
	user_type varchar(30) NOT NULL	
	password varchar(30) NOT NULL	
	reg_date date DEFAULT Now()	
	reg_date date DEFAULT Now()	

Properties

PK	property_id int NOT NULL
	name varchar(70) NOT NULL
	description varchar(200)
FK1	city_id int NOT NULL
	image BLOB
	reg_date date DEFALUT Now()

Departments		
PK	department_id int NOT NULL	╞
	dept_name varchar(70) NOT NULL	
	location varchar(70)	
	description varchar(200)	
	phone_no varchar(12)	

Tickets		
PK	ticket_id int NOT NULL	
FK1	user_id int NOT NULL	
	subject varchar(50) NOT NULL	
	description varchar(200)	
FK2	dept_id int NOT NULL	
FK3	property_id int NOT NULL	
	image BLOB	
	priority int	
	status varchar(50) NOT NULL	
	tkt_date date DEFAULT Now()	
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